

EXHIBITS

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| Exhibit | A | 2012 Service Improvement Plan Progress Report/Update – REDACTED |
| Exhibit | B | 2012 ETC Outage Report – REDACTED |
| Exhibit | C | 2012 Requests for Service Report - REDACTED |
| Exhibit | D | 2012 Consumer Complaints Report – REDACTED |
| Exhibit | E-1 | 2012 Lifeline/Link Up Advertising/Outreach Efforts - REDACTED |
| Exhibit | E-2 | South Dakota Lifeline Newspaper Ad |
| Exhibit | E-3 | South Dakota Lifeline Brochure |
| Exhibit | E-4 | South Dakota Billing Message |
| Exhibit | E-5 | South Dakota Billing Message - Newly Activated Customers |