

EXHIBIT B

Letter to Customers



Phone Discounts for Low-Income Users

As a South Dakota consumer, you may qualify for one of the two programs that provide assistance with paying your telephone bill. Data shows that many South Dakota consumers are not aware of their eligibility for these programs.

Lifeline:

This is a federally funded program that will provide a credit of up to \$9.13 each month on your phone bill. To be eligible, you must be enrolled in one of the following programs:

- Medicaid (Medical Assistance)
- Food Support (food stamps)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance
- Low-Income Home Energy Assistance Program (LIHEAP)

If you are not on the above programs, but your income is at or below 135% of the Federal Poverty Guidelines, you may also apply for and receive the discount. You will need to attach proof of your income to your application.

Link -Up:

This national program will pay up to 50% of your local telephone service connection and installation charges, up to a maximum of \$30.

Eligibility requirements are the same as for Lifeline list above.

Telephone Equipment Distribution (TED) Provides equipment for those who have hearing loss, speech, and/or mobility impairments that limit their use of a standard telephone.

To be eligible, you must:

- Have phone service or applied for phone service; and
- Meet income guidelines.
- Contact the Department of Human Services for more information or an application

Persons in Family Unit	48 Contiguous State and D.C.	
1	\$11,490	
2	\$15,510	
3	\$19,530	
4	\$23,550	
5	\$27,570	
6	\$31,590	
7	\$35,610	
8	\$39,630	
For Each Additional Person add		\$4,020

Contact Mt Rushmore Telephone Company for more information or an application:
(605) 666-4411



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Contact Fort Randall Telephone Company for more information or an application (605) 384-3993



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Contact Fort Randall Telephone Company for more information or an application (605) 563-2863



Phone Discounts for Low-Income Users

As a Fort Randall Telephone customer, you may qualify for one of three programs that provide assistance to you in paying your telephone bill. This federally funded program will provide a credit each month on your phone bill. Some limitations apply; please contact our office (605) 384-3993



Phone Discounts for Low-Income Users

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Mt. Rushmore Telephone Company
First and Franklin, Keystone, South Dakota 57751

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international area codes

Portugal 351+6	Sri Lanka 94+11	United Arab Emirates 971 ...+10	The following Caribbean Islands and other countries are part of the North American Numbering Plan, and do not require country codes. These locales may be reached by dialing 1+(area code)+(local number).
Qatar 974*+9	Colombo Central 1+1	Abu Dhabi 2+97	
Romania 40+8	Suriname 597*+594	Dubai 4+971	American Samoa684
Arad 57+40	Sweden 46+46	United Kingdom 44+44	Antigua & Barbuda268
Russia 7+7	Göteborg 31+46	Belfast 2890+44	Bahamas242
Moscow 095+7	Stockholm 8+46	Cardiff 2920+44	Barbados246
St. Petersburg 812+7	Switzerland 41+41	Edinburgh 131+44	Bermuda441
Saudi Arabia 966+966	Berne 31+41	Glasgow 141+44	Cayman Islands345
Dhahran 3+966	Geneva 22+41	Liverpool 151+44	Dominican Republic809
Jeddah 2+966	Zurich 1+41	London: Inner 207+44	Greenland299
Makkah (Mecca) 2+966	Syria 963+963	Outer 208+44	Guam671
Riyadh 1+966	Damascus 11+963	United States 1+1	Jamaica876
Senegal 221*+221	Taiwan 886+886	Uruguay 598+598	Montserrat664
Serbia 381+381	Talpei 2+886	Montevideo 2+598	North Mariana Is.670
Belgrade 11+381	Tanzania 255+255	Venezuela 58+58	Puerto Rico787
Singapore 65*+65	Dar Es Salaam 222+255	Caracas 212+58	St. Kitts & Nevis869
Slovakia 421+421	Thailand 66+66	Maracaibo 61+58	St. Lucia784
Bratislava 2+421	Bangkok 2+66	Viet Nam 84+84	St. Maarten781
Kosice 55+421	Tunisia 216+216	Ho Chi Minh 8+84	(effective May 31, 2010)
Slovenia 386+386	Tunis 1+216	Hanoi 4+84	St. Vincent784
Maribor 2+386	Turkey 90+90	Yemen 967+967	Trinidad & Tobago868
South Africa 27+27	Ankara 312+90	Sana'a 1+967	Turks & Caicos649
Cape Town 21+27	Istanbul Asia 216+90	Yugoslavia 381+381	Virgin Islands848
Johannesburg 11+27	Istanbul Europe 212+90	Belgrade 11+381	British284
Pretoria 12+27	Uganda 256+256	Zambia 260+260	U.S.1
Spain 34+34	Kampala 41+256	Lusaka 1+260	
Barcelona 93+34	Ukraine 380+380	Zimbabwe 263+263	
Las Palmas (Canary Is.) 28+34	Kiev 44+380	Harare 4+263	
Madrid 91+34			

consumer tips

You are protected by state and federal regulations that guide the way telephone companies do business. There are also things you can do to help protect your privacy and safety. Some consumer guidelines are listed here.

Obscene or Harassing Phone Calls

If You Receive Obscene or Harassing Phone Calls

Stay calm and hang up the phone. Call your local telephone company for information on how to handle these types of phone calls.

It's against the law to make obscene or threatening phone calls. Telephone harassment is a crime. Penalties include imprisonment and/or a fine.

Financial Assistance

Several programs provide financial help depending on your circumstances. The Low-Income Energy Assistance Program (LIEAP) provides money to qualified customers who need help with winter heating bills. Also, the major energy utility companies have their own financial assistance programs to help customers.

Telephone Assistance Programs Available in All States

CenturyLink offers assistance programs to make telephone service more affordable for low-income customers.

Continued next column

Telephone Assistance Programs Available in All States (cont'd)

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Tribal Lifeline provides eligible customers who live on a reservation with basic phone service for as little as \$1 a month, plus taxes and surcharges. Free Long-Distance Restriction is also available upon request.

Link-Up provides eligible customers with a one-time credit to help offset the installation charge for a home telephone line.

Eligibility requirements vary from state to state.

To learn more about which low income programs qualify customers for telephone assistance in your state and how to apply, visit www.centurylink.com/TAP or call CenturyLink at 800-244-1111.

Pay Per Call Service Information

What 900 Numbers Are

Private companies offer a variety of informational programs using phone numbers that begin with "900." There is a charge for calls to these numbers.

Continued next page

consumer tips

Manage your account online. CenturyLink.com puts you in charge with safe, secure, 24-hour access to your CenturyLink accounts.

Paying your Bill

Your entire payment should be made payable to CenturyLink, even though your bill may include charges from several different companies. If you live in an outlying area, your monthly bill may also include a mileage charge.

Payments should be received by the due date listed on your bill. The due date on your bill applies to current charges. There is no implied extension on any previous agreement or notice regarding payment of past due charges.

Customers who are unable to pay in full may call CenturyLink and direct us to pay specific amounts toward specific services. Otherwise, partial payments received will automatically be prorated by CenturyLink based on the ratio of the amount due each company to the total amount due, unless otherwise required by law, tariff or commission order.

Save time, checks and postage each month when you pay your CenturyLink bill with one of these convenient and secure options:

- Pay your bill and manage your account online. Go to centurylink.com and log in under the MyAccount tab. You can also order services, report a problem, check wireless minutes usage and more.
- Pay by credit card or electronic funds transfer. Call the number below to use our automated Pay-by-Phone system — 24 hours a day, 7 days a week.
- Pay your bill in person. Visit a convenient CenturyLink™ Solutions Center. Go to centurylink.com/storelocator to find a location near you.
- Automatic deduction. Sign up for AutoPay to have your bill automatically deducted from your bank account or from your credit card each month. It's the best way to make sure your bill is always paid on time. Call 800-244-1111 for an application today.
- Paperless Billing. No more stacks of paper to manage! We'll e-mail you each month when your bill is ready to view and pay. Sign up at centurylink.com/billpay, where you can choose from various payment options. All transactions are processed on CenturyLink's secure server.

CenturyLink Privacy Statement

CenturyLink collects and generates information in the course of doing business with each of its customers. CenturyLink offers you choices regarding release of that information to third parties, and the use of that information for the purpose of marketing activities. For more information, contact your CenturyLink service representative or visit centurylink.com.

Credit and Refunds

If you are without phone service for 24 hours or more because of CenturyLink's line or equipment problems and have reported the problem to our repair service number, you will receive credit for the outage period. It will be applied to your monthly local service charge.

If you dial a wrong number, receive poor transmission or are cut off while making a long distance call with CenturyLink, you can get credit by dialing the "0" operator and asking for a refund. If you've used another long distance company for that call, you must call that company.

If you are billed for calls you didn't make, call the number at the top of the individual page of the CenturyLink bill where that call appears. It's against the law to use another person's number or telephone credit card to charge calls without permission. Penalties include imprisonment and/or fines.

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For customer assistance, call or visit us online at centurylink.com

Residential Customers 800-244-1111	Business Customers 800-603-6000	Per a servicio en español 800-564-1121
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- **Pay your bill and manage your account online.** Go to centurylink.com and log in under the MyAccount tab. You can also order services, report a problem, check wireless minutes usage and more.
- **Pay by credit card or electronic funds transfer.** Call the number below to use our automated Pay-by-Phone system — 24 hours a day, 7 days a week.
- **Pay your bill in person.** Visit a convenient CenturyLink® Solutions Center. Go to www.centurylink.com/storelocator to find a location near you.
- **Automatic deduction.** Sign up for AutoPay to have your bill automatically deducted from your bank account or from your credit card each month. It's the best way to make sure your bill is always paid on time! Call 800 244-1111 for an application today.
- **Paperless Billing.** No more stacks of paper to manage! We'll e-mail you each month when your bill is ready to view and pay. Sign up at centurylink.com/billpay, where you can choose from various payment options. All transactions are processed on CenturyLink's secure server.

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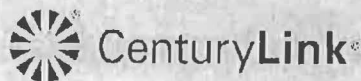
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These listings are p
considered to be a
Only agencies may

Other Important Call Before You E

Civil Defense
Bon Homme Cou
Clay County (Ver
Yankton County



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Residential Customers: 800 244-1111	Business Customers: 800 603-6000	Para servicio en español: 800 564-1121
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It's against the law to make obscene or threatening phone calls. Telephone harassment is a crime. Penalties include imprisonment and/or a fine.

Financial Assistance

Several programs provide financial help depending on your circumstances. The Low-Income Energy Assistance Program (LIEAP) provides money to qualified customers who need help with winter heating bills. Also, the major energy utility companies have their own financial assistance programs to help customers.

Lifeline Telephone Assistance Program

CenturyLink participates in a program to make residential telephone service more affordable to eligible low-income individuals and families. This program, established by the South Dakota Public Utilities Commission and in conjunction with the Federal Communications Commission, offers discounted basic local service to qualified customers. In addition, service deposits are generally waived for customers electing to place toll restriction on their lines. Monthly charges for toll restriction will be waived for customers requesting to have that restriction on their account.

Who Is Eligible for Telephone Assistance?

Eligible customers are those that meet eligibility standards as defined by the South Dakota Public Utilities Commission and the FCC. Residents who live on federally recognized Tribal Lands may qualify for additional Tribal benefits if they participate in certain additional federal eligibility programs.

The Lifeline discount is available for only one telephone per household, which can be either a wireline or wireless telephone. A household is defined for the purposes of the Lifeline program as any individual or group of individuals who live together at the same address and share income and expenses. Lifeline service is not transferable,

and only eligible consumers may enroll in the program. Consumers who willfully make false statements in order to obtain Lifeline telephone service can be punished by fine or imprisonment and can be barred from the program.

If you have questions or believe you may qualify for these benefits, please call your CenturyLink Residential Customer Service Representative at 1-800-244-1111 or visit www.centurylink.com/TAP.

Pay Per Call Service Information

What 900 Numbers Are

Private companies offer a variety of informational programs using phone numbers that begin with "900." There is a charge for calls to these numbers.

Charges for "900" calls appear on the Interexchange Carrier page of your bill. "900" calls contain an introductory disclosure message specifying types of charges, time necessary to complete the call, and an option to disconnect without charge at the end of the introductory message.

The price and content of "900" services are the responsibility of the companies that provide the information.

How to Block Calls to "900" Numbers

Your local telephone company will assist you in blocking calls from your line to "900" numbers.

Other Questions about "900" Numbers

If you have a complaint or dispute about the "900" services, call the interexchange carrier. Services that contain illegal or sexually explicit material are not allowed. Nor is your telephone service disconnected for disputes about payment of "900" charges.

Unwanted Sales & Survey Calls

If you receive unwanted sales and/or survey calls, please take the following steps:

- Be skeptical of offers that sound too good to be true; they usually are.
- Report companies using questionable sales practices to the Better Business Bureau or your State Attorney General's office at 800 300-1986.
- Disconnect computer-generated calls by hanging up your telephone for 12 to 15 seconds.

Call your local telephone company to have your name removed – at no charge – from any lists that they may lease to other firms. Customers with non-listed or non-published numbers are never included on the lists.

Do not give your telephone credit card number to anyone who calls and asks for the number.

Billing Name & Address Disclosure

When you place a calling card call or accept a collect call or third-number billed call, your telephone company is required to provide your billing name and address to the telecommunications service provider that handled the call, if that provider requests. Your telephone company will continue to provide billing name and address information to telecommunications service providers for other account matters, such as customer service, servicing your account, to prevent fraud or when you move from one location to another.

South Dakota Do-Not-Call Register

Sign-Up is Free

Register on line at www.donotcall.gov
Or Call Toll Free..... 888 382-1222
TTY..... 866 290-4236

If you have problems registering, please contact the South Dakota Public Utilities Commission at 800 332-1782 or www.state.sd.us/puc.

8-1-1 Call Before You Dig

A call to 8-1-1 connects the caller with the state One-Call Notification System whereby the caller can request the location of underground facilities. State law requires that everyone planning to excavate (or otherwise disturb the ground) must first call the state one-call notification center at least two business days, but not more than 10 days, before the work is scheduled to start. Except in emergencies, requests to locate underground facilities made after 5 p.m. Local Time, or on weekends and holidays, will not be dispatched until 7 a.m. the next business day. This service is available 24 hours a day, 7 days a week, and is a free call.

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Telephone Assistance Programs

Available in All States

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