

Attachments

(200) Service Outage Reporting (Voice)
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code 391640
 <015> Study Area Name ARMOUR INDEPENDENT TELEPHONE CO.
 <020> Program Year 2014
 <030> Contact Name - Person USAC should contact regarding this data Jill Reinert
 <035> Contact Telephone Number - Number of person identified in data line <030> 605-279-2161
 <039> Contact Email Address - Email Address of person identified in data line <030> jillreinert@goldenwest.com

<220>

<a>	<b1>	<b2>	<b3>	<b4>	<c1>	<c2>	<d>	<e>	<f>	<g>	<h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
	11/14/2012	14:41	11/14/2012	15:17	600	1337	No	Wireline (including cable) Voice (non-VoIP), Other: Protection switch of ring failed	No	Rebooted transport node to restore service	Upgraded software to fix known issue with the platform, tested

**(800) Operating Companies
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	391640
<015>	Study Area Name	ARMOUR INDEPENDENT TELEPHONE CO.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Jill Reinert
<035>	Contact Telephone Number - Number of person identified in data line <030>	605-279-2161
<039>	Contact Email Address - Email Address of person identified in data line <030>	jillreinert@goldenwest.com
<810>	Reporting Carrier	Golden West Telecommunications Cooperative, Inc.
<811>	Holding Company	NA
<812>	Operating Company	Golden West Telecommunications Cooperative, Inc.

<813>	<a1>	<a2>	<a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	None		