



Gary Hanson, Chairperson  
Chris Nelson, Vice Chairperson  
Kristie Fiegen, Commissioner

*South Dakota*

**PUBLIC UTILITIES COMMISSION**

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TC13-065

**1-1) Please describe the company's current broadband services, and how it plans to improve its broadband services going forward. Does the company believe these services will meet the requirements of the FCC? Please explain.**

Red River is able to meet or exceed the FCC requirements. Currently, speeds up to 50Mb are offered for areas that have been upgraded to FTTH. Upgrades to the current system will allow speeds up to 100Mb to all potential South Dakota Customers.

**1-2) Please describe how the company responds to any customer requests to offer broadband services.**

Customers are given options for broadband services, including bundling options with other services. Once a customer has placed an order for new broadband, service is usually delivered within 1 week. Customers requesting changes to their service are typically accommodated the same day.