SOUTH DAKOTA PUBLIC UTILITIES COMMISSION LIFELINE/LINK UP ADVERTISING/OUTREACH ANNUAL REPORT JULY 1, 2013

Company:		Farmers Mutual Telephone Company		
Address:		301 Second Street South P.O. Box 368 Bellingham, MN 56212		
Telephone i	number:	(320) 568-2105		
Company contact:		Kris Radermacher		
Study Area Code:		361389		
Lifeline/Link	Up Advert	ising/Outreach Activities		
X		in media of general distribution.* (See attached)		
X		xisting and new customers regarding the availability of nk Up.* (See attached <u>Exhibit B</u> .)		
X	Company'	s Lifeline/Link Up information in directory.		
		s Lifeline/Link Up information available on Company)		
X	Company'	s information posted on USAC website.		
X	Other (des	scribe):DISTRIBUTED IN OUR NEWSLETTER		
* Required				



Date: February 5, 2013

From: Donna Eul

Marketing/Customer Service Manager

320-324-7111

To: Attention Editor of Appleton Press, Dawson Sentinel, Madison Western Guard, and Ortonville Independent.

RE: Enclosed are two annual advertisement requirements. Both need to be published (1) time in your next edition. Each advertisement should not exceed 4 ½ wide by 3 ½ long. Please provide tear sheet along with affidavit of publication.

- Universal Service Advertising.
- Lifeline / Link-Up Advertising.

Farmers Mutual Telephone Company Universal Service Advertising

Description of Available Services and Rates:

Farmers Mutual Telephone Company Available Services
Farmers Mutual Telephone Company offers the following local exchange telecommunications
services to all consumers throughout its serving area:

- Voice grade access to the public switched network;
- Local exchange service including an amount of local usage free of per minute charges under a flat rated local service package;
- Dual tone multi-frequency signal;
- · Single party service;
- Access to emergency service;
- Access to operator services;
- Access to interexchange service;
- · Access to directory assistance; and
- Toll blocking without charge to qualified low income customers.

Basic, local exchange residential monthly service rates, excluding EAS rates, are as follows: \$10.00

Subsidized discounts are available to customers meeting certain low income criteria. Information concerning these plans is available from your Farmers Mutual Telephone Company representative at1-800-692-0021.

Geographic Areas Where Services Are Available: Farmers Mutual Telephone Company offers service in the following exchanges:

Bellingham (320-568) Cerro Gordo (320-752) Marietta (320-668) West Marietta (605-678)

Do You Qualify for Assistance?



If you participate in certain low-income programs, you may be eligible for telephone payment assistance.

Lifeline

Provides a monthly discount to eligible customers on their telephone bill.

Link Up

Lowers the cost eligible customers pay for connecting new service at home.

For more information, visit our office, e-mail, or call us. A customer service representative can answer your questions and help determine whether you qualify.

farmers@farmerstel.net 320-568-2105 www.farmerstel.net



WESTERN GUARD 216 SIXTH AVENUE MADISON, MN 56256

Statement

Date

2/27/2013

\$59.50

To:

FARMERS MUTUAL TELEPHONE CO. P.O. BOX 368 BELLINGHAM, MN 56212

-36.00 29.75 29.75	Balance 36.0 0.0 29.1 59.5
-36.00 29.75	36.0 0.0 29.7
29.75	0.0 29.7

TOTAL PAYMENT DUE BEFORE 3-27-13

ENCLOSE INVOICE NUMBER(S) WITH PAYMENT

Phone #

320-598-7521

Exhibit A page 4 of 10

STATE OF MINNESOTA)	Affidavit of Publication
County of Lac qui Parle)	
publisher or authorized agent and employee of the pu GUARD, and has full knowledge of the facts which are	e stated below: requirements constituting qualification as a qualified , 331A.07, and other applicable laws, as amended.
(D) The printed	
	it was first published on weavesome, the ; and was thereafter printed and published on every day of; and pet from A to Z, both inclusive, which is hereby
RATE INFO	DRMATION
(1) Lowest classified rate paid by commercial users for comparable space	9 point - \$5.50/inch, .55/line
(2) Maximum rate allowed by law for the above matter	8 point - \$5.50/inch, .55/line
(3) Rate actually charged for the above matter	8 point - \$5.50/inch, .55/line

Parmers Mutual Telephone Company Universal Service Advertising

Description of Available Services and Rates:

Farmers Mutual Telephone Company Available Services

Farmers Mutual Telephone Company offers the following local exchange telecommunications services to all consumers throughout its serving area:

Voice grade access to the public switched network;

Local exchange service including an amount of local usage free of per minute charges under a flat rated local service package;

Dual tone multi-frequency signal;

Single party service;

Access to emergency service;

Access to operator services;

Access to interexchange service;

Access to interexchange service;

Access to interexchange service;

Access to interexchange service;

Access to directory assistance; and

Toll blocking without charge to qualified low income customers;

Besic, local exchange residential monthly service rates, excluding EAS rates, are as follows: \$10.00 subsidized discounts are available to customers meeting certain low income criteria. Information concerning these plans is available from your Farmers Mutual Telephone Company representative at1-800-692-0021.

Geographic Areas Where Services Are Available: Farmers Mutual Telephone Company offers service in the following exchanges:

Bellingham (320-568)

Marietta (320-568)

West Marietta (605-678)

WESTERN GUARD

216 SIXTH AVENUE MADISON, MN 56256

Invoice

Date	Invoice #
2/13/2013	42567

Bill To
FARMERS MUTUAL TELEPHONE CO.
P.O. BOX 368 BELLINGHAM, MN 56212

Description	Ar	nount
Column Boxed Guard Ad - SERVICE ales Tax		29.73 0.00
	Total	\$29.7
	1 otal	•

Exhibit A page 6 of 10

STATE OF MINNESOTA)	Affidavit of Publication
County of Lac qui Parle)	
RICHARD GAIL	_, being duly sworn on oath says: that he/she is the
publisher or authorized agent and employee of the pu GUARD, and has full knowledge of the facts which ar	ablisher of the newspaper known as THE WESTERN
newspaper, as provided by Minnesota Statute 331A.02	2, 331A.07, and other applicable laws, as amended.
(B) The printed Do You QUARYFY FO	R ASSISTANCE
8	
which is attached was cut from the columns of said	newspaper, and was printed and published once each
week, for ONE successive weeks;	it was first published on WEWES DAFT, the
day of FEBRUARY, 2013	; and was thereafter printed and published on every
to and including, the	day of ; and
printed below is a copy of the lower case alpha	bet from A to Z, both inclusive, which is hereby
acknowledged as being the size and kind of type used	in the composition and publication of the notice:
KARI LYN OTTO NOTARY PUBLIC - MINNESOTA My Commission Expires Jan. 2017	*abcdefghijkImnopqrstuvwxyz BY: Pudval Dal TITLE: Publisha
Subscribed and sworn to before me on	
this 13th day of Estimer, 2013	
Kari lim atto	
Notary Public	. A TOTAL O ATTOM A STATE A TOTAL A STATE OF STA
RATE INFO	ORMATION
(I) Lowest classified rate paid by commercial users for comparable space	9 point - \$5.50/inch, .55/line
(2) Maximum rate allowed by law for the above matter	8 point - \$5.50/inch, .55/line
(3) Rate actually charged for the above matter	8 point - \$5.50/inch, .55/line



WESTERN GUARD

216 SIXTH AVENUE MADISON, MN 56256

Invoice

Date	Invoice #
2/13/2013	42568

Bill To
FARMERS MUTUAL TELEPHONE CO.
P.O. BOX 368
BELLINGHAM, MN 56212

Description		Amount
2 Column Boxed Guard Ad - LIFE LINE Sales Tax		29.75 0.00
	Total	\$29.75
	lotai	\$29.75

DAWSON SENTINEL 674 CHESTNUT/PO BOX 1015 **DAWSON, MN 56232** 320-769-2497

Exhibit A page 8 of 10

STATEMENT OF ACCOUNT

DATE

PAGE

02/27/13 1 of 1

CUSTOMER ID: FARMERS

TO:

FARMERS MUTUAL TELEPHONE 301 2ND ST. S. PO BOX 368 BELLINGHAM, MN 56212

AMOUNT PAID	AMOUNT DUE
	207.00

DATE	REF NO.	DESCRIPTION		TOTAL	BALANCE
02/13/13	43858	2C Bxd Sent-Life Line	33.00		
		2C Bxd Sent-Services	30.00	63.00	63.00
02/27/13	44118	Flyers Inserted	144.00	144.00	207.00

TOTAL PAYMENT DUE NET 30 DAYS FC 1.5% PER MONTH

CURRENT	1 TO 30	31 TO 60	61 TO 90	OVER 90	AMOUNT DUE
207.00	0.00	0.00	0.00	0.00	207.00



THE APPLETON PRESS

241 WEST SNELLING AVENUE APPLETON, MN 56208 PH. 320-289-1323

DATE 02/27/13

TO:

Farmers Mutual Telephone Co. Donna Eul PO Box 156 Chokio, MN 56221

					AMOUNT DUE	AMOUNT ENC.
PLEAS	SE DETACH AND RETURN TH	S PORTION WITH YOUF	PAYMENT		\$55.00	
DATE		TRANSACTION			AMOUNT	BALANCE
01/30/13 02/13/13 02/13/13	Balance forward 5.5" Legal - LIfe 5.5" Legal - Unive				27.50 27.50	0.00 27.50 55.00
		FMC gld				
				**		
				#6613-000		

0.00

55.00

\$55.00

0.00

0.00

0.00

PO Box 336 Ortonville, MN 56278 PH: 320-839-6163 PLEASE RETURN FOR PROPER CREDIT

Bill To

FARMERS MUTUAL TELEPHONE CO. & FEDE...

PO BOX 156

CHOKIO, MN 56221

Date	Amount Due
02/28/13	\$238.00

Date	Description	Amount	Balance
01/31/13	Balance forward		77.00
02/12/13	INV #47805 - 7" LEGAL - LIFELINE/LINKLUR ADVERTISING - FARMERS TELEPHONE 15 6	80.50	157.50
02/12/13	INV #47806 - 7" LEGAL - LIFELINE/LINKSUE ADVERTISING - FEDERATED TELEPHONE	80.50	238.00
02/20/13	PMT #37783 \$\cup \cup \cup \cup \cup \cup \cup \cup	-77.00	161.00
02/26/13	PMT #37783 INV #48373 - AG PAGE AD FOR FARMERS MUTUAL	44.00	205.00
02/26/13	Farmers Farmers 134.50 13.50	33.00	238.00
	0k de 3-4-13		
	S		

Amount Due \$238.00



Act Now to Keep Your Telephone Service Discounts

DATE

Dear Lifeline and/or TAP Recipient:

You are currently enrolled in the Federal Lifeline Program (Lifeline) and/or the Minnesota Telephone Assistance Program (TAP) which provide financial assistance to low-income customers. To continue receiving discounts on your telephone service Federal law *requires* that you verify your eligibility.

To keep your Lifeline/TAP discounts

- 1. Complete and sign the enclosed verification form
- 2. Attach a copy or copies of documents under either:
 Part 1) showing you participate in or receive benefits from a qualifying program(s)

OR

Part 2) proving your total household income is at or below 135% of the Federal Poverty Guidelines

3. Send by mail, email, or fax, the completed verification form and copies of your documents to:

Farmers Mutual Telephone Company 301 2nd St. S.
Bellingham, MN 56212-1000

Or by email to: email farmers@farmerstel.net Or by fax to: 320-568-2200

If you do not return a completed and signed form with required documentation by DATE, you will no longer receive discounts. The amount you pay for telephone service will increase. You may only re-enroll in Lifeline within the next year with Farmers Mutual Telephone Company, if you provide proof of eligibility.

Your privacy is important to us. Per federal law, we are required to properly dispose of public assistance and financial documents after they have been reviewed.

If you have any questions, please contact Farmers Mutual Telephone Company at 320-568-2105 or 1-800-692-0021.

For more information regarding the state TAP and Lifeline requirements, please contact the South Dakota Public Utilities Commission at (605) 773-3201.

Thank you for taking the time to complete the verification process.

Farmers Mutual Telephone Company

South Dakota Telephone Service Discount Application Lifeline and Telephone Assistance Program 2013



The following section must be filled out completely or your application will be returned and benefits will be delayed.

Social Security Or Tribal Id Number: Your Name: Street:	Birthdate Month Day Year
City:	Address is: permanent temporary
State: Zip:	More than one family lives at this residence I certify that I live on Tribal lands
Billing Address (if different than residential): Street of City:State:	r P.O. Box:Zip:
Telephone Company:	Number of people living in your household:
Telephone number if you currently have service: Area Code	Telephone number where you can be reached: Area Code
① I receive benefits from the following program(s): Ch	eck all that apply and attach proof
 ☐ Medicaid/ Medical Assistance ☐ Federal Public Housing or Section 8 Assistance ☐ Supplemental Security Income (SSI) ☐ National School Free Lunch Program ☐ Bureau of Indian Affairs General Assistance ☐ Tribally Administered Temporary Assistance for Needy Families (TANF) 	 □ Supplemental Nutrition Assistance Program/ Food Stamps (SNAP) □ Minnesota Family Investment Program (MFIP) Temporary Assistance for Needy Families (TANF) □ Low-Income Home Energy Assistance Program (LIHEAP) □ Tribally Administered Head Start (for those meeting income qualifying standards) □ Food Distribution Program on Indian Reservation (FDPIR)

② I do not receive benefits from the programs above but my income is at or below 135% of the Federal Poverty Guideline (Attached). Please attach one of the documents below if you did not check any boxes above.

- Last year's State, Federal or Tribal Tax Return
- Current annual income statement from employer
- 3 consecutive months of most recent paycheck stub
- Social Security Benefits Statement

- Divorce Decree
- Retirement/Pension Benefits Statement
- Veterans Administration Benefits Statement
- Child Support Document
- Unemployment/ Workmen's Compensation Statement
- Other

(3) Certification of Eligibility and Information Release

By signing below, I certify under penalty of perjury that I understand and agree to all of the following:

- I participate in a qualifying federal program or meet the income qualification.
- I have provided documentation of eligibility.
- I acknowledge that Lifeline is a federal benefit and that it is non-transferable.
- I acknowledge that a household is eligible to receive only one Lifeline service and to the best of my knowledge, my household is not already receiving a Lifeline service. A household is defined for Lifeline purposes as any group of individuals who live together at the same address and share income and expenses. A household is not permitted to receive Lifeline benefits from multiple providers and violation would result in de-enrollment and potential prosecution by the United States government.
- The information contained in this certification form is true and correct to the best of my knowledge. I understand that providing false information can be punished by fine or imprisonment or removal from the program.
- I will inform the company within 30 days if for any reason I no longer satisfy the criteria for receiving Lifeline support. Failure to notify the company may result in penalties.
- If I move to a new address, I will provide that new address to the company within 30 days.
- If I provided a temporary address, I will verify with my telephone provider the temporary residential address every 90 days.
- I may be required to re-certify continued eligibility at any time and failure to do so will result in removal from the program.

I consent to have my name, telephone number, and address provided to the Universal Service Administrative Company (USAC) and/or its agents, and to any state and federal agency, for the purpose of verifying that I qualify for the Lifeline program and that I do not receive more than one Lifeline benefit.

pplicant Signature (required)	Date
	an "Authorized Representative" for this application ing to assist me in seeking telephone service discount
,	Area Code
rint "Authorized Representative" Name	Daytime Phone Number
rint "Authorized Representative" Name	Daytime Phone Number

- > Complete Application > Attach Proof of Income or Program Participation
- > Mail Application and Income Documents to Farmers Mutual Telephone Company

Farmers Mutual Telephone Company 301 2nd St S Bellingham, Minnesota 56212 1-800-692-0021 or 320-568-2105 www.farmerstel.net

2013 Federal Poverty Guidelines – 135%

Household Size	Yearly Income (at or below)
1	\$15,512
2	\$20,939
3	\$26,366
4	\$31,793
5	\$37,220
6	\$42,647
7	\$48,074
8	\$53,501
For each additional person, add	\$5,427

Source: Federal Register, Vol. 78, No. 16, January 24, 2013, pp. 5182-5183 The Federal Poverty Guidelines are typically updated in the end of January.







The Home Page



Current Topics

Thank You for Visiting Us at the 2013 Spring Expo at the Lee Community Center in Morris

Spring Expo Winners

2 Months High Speed Data Vance Gullickson

2 Months Cable TV

Ellen Farwell

MTA's 2013 "Day on the Hill" a Success

On February 20, 2013, representatives from Farmers Mutual and Federated Telephone, joined more than 70 MTA members in St. Paul to educate lawmakers on issues affecting rural telcos. This event gives lawmakers the opportunity to learn from the experts how their decisions impact the telecommunications industry.

The event started on Tuesday afternoon with an issues briefing for members. The MTA staff focused on SF 584, the MTA's bill to re-write telecom regulation. The House version of the bill will be filed shortly. This bill reduces telecom regulation and creates a more level playing field for telephone service providers. In addition to the MTA legislation, members received briefings on the most current 911 bills and other related legislation.

On Wednesday, members met with legislators on telecom issues and were able to secure five additional co-authors in the Senate and eight in the House. "This is such an important time for our folks to be in St. Paul," commented MTA President/ CEO Brent Christensen, "our success would not be possible if it weren't for the great relationships our members have with their elected officials."



Above: (back 1-r) Senator Lyle Koenen, Gene Wenstrom, Bruce Hanson and Dan Smith. (front 1-r) Karin Jahnke and Marcia Greiner. Below: Mark Hoffman, Karin Jahnke and Orman Street met with Senator Gary Dahms.



Calendar

March 31:

Happy Easter!

April 24:

Administrative Professional's Day

June 2013:

Farmers Mutual Annual Meeting

Federated Annual Meeting

FEDERAL SURCHARGES TO DECREASE EFFECTIVE APRIL 1, 2013

Effective April 1, 2013, the amount of the Federal Universal Service Charge (FUSC) appearing on your bill each month will change as a result of a decrease in the Federal Communications Commission's (FCC's) universal service contribution factor from 16.1% to 15.5%. The new FUSC amount is calculated by multiplying the FCC's universal service contribution factor against your interstate access service charges. The federal universal service fund program is designed to help keep local telephone service rates affordable for all customers, in all areas of the United States.

Phone Discount for Low Income



There are several programs that provide assistance with paying your phone bill. The Lifeline program is federally funded and will provide a credit each month on your phone bill. To be eligible, you must be enrolled in one of the following public assistance programs or have an income at or below 135% of the federal poverty guidelines to be eligible:

- Medicaid/Medical Assistance
- Food Support (Food Stamps)
- Minnesota Family Investment Program (MFIP)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance
- Low Income Home Energy Assistance (LIHEAP)

If you qualify for a Lifeline credit, you will also qualify for the Telephone Assistance Plan (TAP). This program offers a monthly discount on your phone bill, as well.

For more information or an application, please contact our office by dialing 611 from your home phone or you can find the office numbers on the back page of this newsletter.

135% of t	the 2013	Federal
Poverty In	come G	uidelines

Household Size	Income
1	\$15,512
2	\$20,939
3	\$26,366
4	\$31,793
5	\$37,220
Each Additional Person	\$ 5,427

TACO CHEX MIX

- •4 c. Chex Cereal
- •4 c. Oyster Crackers
- •4 c. Cheez-Its
- •4 c. Butter Spindle Pretzels
- •1/3 c. Canola Oil
- •1/4 c. Taco Seasoning Mix (if you want it more mild start with 1/8 c.)



FOR MORE GREAT RECIPES WWW.JULIES EATS AND TREATS. COM

- 1. Preheat oven to 250 degrees.
- 2. Double line a paper bag. Pour cereal, crackers and pretzels into paper bag. Top with taco seasoning and oil. Fold top of bag down and shake until mixed well.
- 4. Pour snack mix onto two large baking sheets (with sides). Bake at 250 degrees for 1 hour, stirring every 15 minutes.
- 5. Cool. Pour into air tight container.

Call Before You Dig

"It's the Law"



Simply Dial 811

Simply Dial 811 from your telephone. Remember to call 48 hours before you dig.

South Dakota: 1-800-781-7474

Important Phone Numbers:

Farmers Mutual Telephone 320-568-2105

Federated Telephone

Morris Office 320-585-4875

Minnesota Attorney

General's Office...... 1-800-657-3787

Minnesota Public

Utilities Commission.....1-800-657-3782

Minnesota Department of Commerce

Telecommunications Division......1-651-296-4026

Better Business Bureau.....1-800-646-6222

Federal Communications

Commission......1-888-225-5322

SEASONS ARE CHANGING & RATES WILL BE CHANGING TOO

As the seasons are changing, we welcome a change in our weather and hopefully a decrease in snow. Unfortunately, we must inform you of another change coming our way soon in the form of an increase in your local service rate. All members of Farmers Mutual Telephone Company and Federated Telephone Cooperative should have received a notification of a rate increase effective with your May 2013 billing. This rate increase is a direct result of the Federal Communications Commission (FCC) order requiring local phone service providers charge a minimum monthly rate for local phone service in order to avoid forfeiture of Universal Service dollars, which are essential in providing communication services to our rural, high cost, and sparse-



ly populated service areas. This price floor is expected to increase further in 2014. This rate increase will also affect our bundle pricing effective with your May 2013 billing. Please see the enclosed insert for more details. If you have any questions or concerns, please feel free to contact any of our offices.

FEDERATED CABLE TV RATE NOTICE:

Over the past few months, Federated Telephone's channel lineup has changed due to negotiations on new contracts with cable TV programmers. Programmers own the channels and maintain all of the programming on their channel. Some examples of programmers include NBC, FOX, Disney, Turner, etc. These programmers are always demanding larger and larger increases in the fees they charge cable providers, such as Federated, to broadcast their channel in our lineup. In communicating with programmers, there really isn't an option to negotiate with them. We are either forced to pay the rate they demand or remove their channel. With the channels that have been removed, the fee increases they were requesting were excessive, which forced the removal of the channels.

Unless the programmers who own the recently removed channels change their mind and reduce their excessive fees, none of these channels will be returning to our Federated Telephone channel lineup. Federated Telephone acts in the best interest of you, our members, when negotiating with programmers for reasonable and fair rates. We don't like channels being removed from our lineup anymore than our viewers do, but is necessary to protect our members from programmer's extreme rate demands.

Even with the removal of these channels, the overall programming fees have increased in the past year. Rate changes can be found on the insert and will be implemented with the May 2013 billing. Federated's portion of your cable TV service is NOT increasing; only the cost of programming is increasing which is paid directly to the programmer.

CONGRATS KENNETH!



25 YEARS OF SERVICE
Kenneth Rohloff

Board Member at Federated Telephone.

DON'T FORGET!

Farmers Mutual & Federated Telephone now offer DISH Network as an option

for Cable TV. If you are looking for more High Def and Sports this may be for you.

~ Give Us a Call Today!



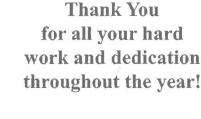
Administrative Professional's Day April 24, 2013



















Top: (L-R) Tammy, Karin, Julie, Shelley. Bottom: (L-R) Jeri, Rusty, Jackie, Tammy.



PO Box 156 Chokio, MN 56221 PRESORTED STANDARD U.S. POSTAGE PAID CHOKIO, MN PERMIT NO. 4

Inside This Issue

- · MTA Day on the Hill
- · FUSC Decrease
- · Phone Discounts
- · Recipe
- · Call Before You Dig
- Important Numbers
- · Administrative Professionals
- · Congrats Kenneth Rohloff
- · Cable TV Rates
- · Directory Additions

Local Commitment, Global Solutions,

Directory additions

Bellingham
Erin Lynn Esente568-2207
Chokio-Alberta
Diane Pederson324-7293
Derek & Carrie Redden324-7426
Correll
Fleet Tech Truck and Equipment596-2260
Dawson
Elvira Heinrich769-2274
Dawson Oil Co. Shop769-2016
Subway769-2248
T and D Barnwood Rustics312-2276
Hancock
R. Sanders392-6076
Spring Valley Farms392-0001
Milan/Big Bend
Thomas Guse734-4654

solution.com

Lynn R, Molden	793-6769
Cody Olson	793-6757
Mison Ponun	734-4663
Morris	
Reina Asmus	585-6558
Luverne Barnes	585-6628
Leticia Botello	585-6678
Jim & Penny Domnick	589-3837
Domnick Seeds, LLC	589-4021
Mark & Melanie Fohl	589-3748
Stan Kent	585-6644
Brad & Heather Krosch	585-6577
Nathan Kunde	585-6579
Ione Lange	589-4299
Courtney Lenz	585-6591
Mike Moser	589-3513
Bruce Riedner	589-3290
David & Beth Savela	585-1357
Odessa	

Farmers Mutual
PO Box 368
301 2nd Street South
Bellingham, MN 56212
320-568-2105
farmers@farmerstel.net
www.farmerstel.net

Federated Telephone Main Office:
PO Box 156
405 2nd Street East
Chokio, MN 56221
320-324-7111
emailftc@fedtel.net
www.fedtel.net

Satellite Office:
PO Box 107
508 Atlantic Ave.
Morris, MN 56267
320-585-4875
morrisftc@fedtel.net
www.fedtel.net

Office Hours: Monday - Friday 8:00 a.m. - 4:30 p.m.



Welcome to Farmers Mutual Telephone

A Cooperative Owned by the Members It Serves

What's Inside...

- Office/Billing Information
- Member Requirements
- Terms & Conditions
- Feature Descriptions
- Repair Service

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Feature Descriptions19
Call Trace21
Smanner of Nondiscrimination 21

Please see the Area-Wide Telephone Directory or visit <u>www.farmerstel.net</u> for more information about our features and services.

LIFELINE & TELEPHONE ASSISTANCE PLAN

There are several programs that provide assistance with paying your phone bill. The Lifeline program is federally funded and will provide a credit each month on your phone bill. To be eligible, you must be enrolled in one of the following public assistance programs or have an income at or below 135% of the federal poverty guidelines to be eligible.

Eligible Public Assistance Programs:

- Medicaid/Medical Assistance
- Food Support (Food Stamps)
- Minnesota Family Investment Program (MFIP)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance
- Low Income Home Energy Assistance (LIHEAP)

If you qualify for a Lifeline credit, you will also qualify for the Telephone Assistance Plan (TAP). This program also offers a monthly discount on your phone bill.

For more information or a Lifeline/TAP Application, please contact our office.