

TrioTel Communications, Inc.
SAC 391669

Functionality in Emergency Situations

Back-Up Power

TrioTel Communications, Inc. currently has in place the following items to ensure functionality in case of a commercial power outage. We have:

- Fixed stand-by generators at all central office locations
- We cycle all generators every Monday morning
- Battery hold time in our central offices are estimated at 8+ hours
- We have two remote digital loop carrier locations with approximately 8 hours battery back-up
- We have five portable generators

Rerouting of Traffic around Damaged Facilities

TrioTel Communications currently has in place both an Ethernet Ring and also a Sonet Ring for redundancy between our exchanges and interexchange carrier traffic.

Traffic Spikes

TrioTel Communications currently operates on 250 toll trunks, two Operator Assistance trunks, and 188 GR-303 circuits. We have 1,928 access lines, so we have an adequate amount of switching capacity to support sporadic traffic spikes.