

**MIDCONTINENT COMMUNICATIONS**

**FORM 481, LINE 1210**

**TERMS & CONDITIONS OF VOICE TELEPHONY LIFELINE PLANS**

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# Stay connected

## We're Here To Help

For some people, especially the homebound, telephone and Internet services are a lifeline to the outside world. Low-income subscribers can apply for aid to help with their telephone and broadband bill through Midcontinent's Lifeline Assistance program. If you have any questions, please call 1.800.888.1300 and we'll be happy to assist you.

## About Lifeline Assistance

Lifeline provides eligible subscribers telephone and broadband services at a reduced monthly rate. Lifeline subscribers may also receive equipment at no charge and free installation.

Service must be in the eligible participant's name. (Only ONE credit per service per household.)

To Apply, complete form on other side, attach the required income documents then mail to:

Midcontinent Communications  
P.O. Box 5010  
Sioux Falls, SD 57117-9908

## Important to Remember

- Willfully making false statements to obtain Lifeline Assistance benefits can result in de-enrollment from the program. (Telephone Lifeline is a federally funded benefit and willfully making false statements will also result in fines and imprisonment.)
- Only one Lifeline service is available per household. A household is defined, for purposes of the Lifeline program, as any individual or group of individuals who live together at the same address and share income and expenses and is not permitted to receive Lifeline benefits from multiple providers. Violation of the one-per-household limitation will result in the subscriber's de-enrollment from the program.
- Lifeline is a non-transferable benefit and the subscriber may not transfer his/her benefit to any other person.





(please print)

# Lifeline Assistance Form

Last Name \_\_\_\_\_ First Name \_\_\_\_\_ Middle \_\_\_\_\_

Check the box for service(s) you would like to enroll in:  Broadband  Telephone  Both

Street Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Billing Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

*(Fill in only if different than service address)*

Is this a permanent or temporary residence for you?  Permanent  Temporary *(Temporary addresses must be verified every 90 days.)*

Check the box that best describes where you live:  I live on Tribal Land  I do not live on Tribal Land

Date of birth: Month \_\_\_\_\_ Day \_\_\_\_\_ Year \_\_\_\_\_ Last four digits of your Social Security #: \_\_\_\_\_

Telephone Number: \_\_\_\_\_ Telephone Company: \_\_\_\_\_

*(Fill in only if different than Midcontinent Communications.)*

Number of people living in your household: \_\_\_\_\_

## Qualifications and Instructions:

People who are currently participating in at least one of the following or have an annual income at or below 135%\*\* of the Federal Poverty Guideline can qualify for Midcontinent's Lifeline Assistance program. **Service must be in the name of the eligible participant.** And, to the best of your knowledge, the household is not already receiving broadband and/or telephone Lifeline service. You may need to re-certify eligibility at any time – failure to re-certify will result in de-enrollment and termination of benefits.

### 1. I receive benefits from the following program(s):

*(Check all that apply and attach proof.)*

- Medicaid/Medical Assistance
- Federal Public Housing (FPHA) or Section 8 Assistance
- Supplemental Security Income (SSI)
- Supplemental Nutrition Assistance Program (SNAP) formerly known as Food Stamps
- Low-Income Home Energy Assistance Program (LIHEAP)
- National School Free Lunch Program
- Minnesota Family Investment Program (MFIP)
- Temporary Assistance for Needy Families (TANF)
- Tribally Administered Head Start (for those meeting income qualifying standard)
- Bureau of Indian Affairs General Assistance
- Tribally Administered Temporary Assistance for Needy Families (TTANF)

### 2. I do not receive benefits from any of the programs listed under Part 1, however my income is at or below 135% of Federal Poverty Guideline.

*(Please attach one of the documents below if you did not check any boxes in #1. Proof of income must be valid and current.)*

- Last year's State, Federal or Tribal Tax Return
- A Federal or Tribal notice letter of participation in General Assistance Program
- Three consecutive months of most recent paycheck stub
- Veterans Administration Benefits Statement
- Unemployment/Workmen's Compensation Statement
- Child Support Document (if proves income)
- Current annual income statement from employer
- Social Security Benefits Statement
- Retirement/Pension Benefits Statement
- Divorce Decree (if proves income)
- Other official document that proves income:

*I agree to notify Midcontinent Communications within 30 days should any of the following become true: (1) if I no longer participate in any of the above qualifying programs (2) my income rises above 135% of the Federal Poverty Guideline (3) if my address changes, I will provide the new address. I have read the information on this application and understand I must meet one of the criteria above to receive service discounts on my home telephone line and/or data service. Failure to provide the required information and documentation will result in termination of Lifeline benefits. I further understand that my household may apply for only ONE credit for all services. Midcontinent may provide my name, telephone number, and address to USAC (Universal Service Administrative Company) and/or its agents for the purpose of verifying that the subscriber does not receive more than one Lifeline benefit. I certify that under the possible penalty of perjury all preceding information is true to the best of my knowledge.*

Applicant Signature \_\_\_\_\_

Print Authorized Representative Name<sup>†</sup> \_\_\_\_\_

Date \_\_\_\_\_

Day Phone Number<sup>†</sup> \_\_\_\_\_ Date<sup>†</sup> \_\_\_\_\_

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Midcontinent Communications  
P.O. Box 5010  
Sioux Falls, SD 57117-9908

<sup>†</sup>Fill in only if you are an "Authorized Representative" for the applicant; are submitting this form on behalf of this customer and are willing to assist the applicant in seeking Lifeline service discounts.

1.800.888.1300 • midcocomm.com



\*Federal Poverty Guideline x 1.35 = Qualifying Income Level. The percentage is subject to change. Services not available in all areas. Some restrictions may apply.





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## DIGITAL PHONE

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Home phone service doesn't get any easier than this!

Our digital phone service works just like your current phone service. You dial the same way. You use the same phone equipment you always have. But with our crystal clear digital signal, it'll sound like you're standing right next to the person on the other end of the line!

Our Digital Phone package is packed full of features. We give you unlimited\* long distance – plus eight of our most requested calling features – all for one great price!

Talk all you want – there's no need to watch the clock. No complicated calling plans. And no dropped calls. Midcontinent Digital Phone service gives you much more, for much less. It's the new way to talk.

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### Basic Digital Phone Line

**\$32.95**  
per mo.

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Includes local phone line, unlimited calling to any U.S. State, Canada, the Virgin Islands, Puerto Rico and Guam plus Call Waiting ID, 3-Way Calling, Call Forwarding Universal, Last Call Return, Continuous Redial, Speed Call 30, Distinctive Ringing, Caller ID Name & Number (Includes Anonymous Call Rejection. Caller ID equipment not included) and Voicemail with eVOICE.

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per mo.

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per mo.

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**\$5.95**  
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**All Other Phone Features (each)**

**\$3.95**  
per mo.

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- 3-Way Calling
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per mo.

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Select any 3 of the features available in the 8 Feature Group.

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\*Unlimited and local and long distance calling (up to 5,000 minutes per month) to the continental U.S., Alaska, Hawaii, Canada, U.S. Virgin Islands, Puerto Rico and Guam. Other locations are considered International and charged at per minute calling rates. Calling card calls, collect calls, 900 number calls, operator assisted calls, and directory assistance are not included. Digital Phone service is subject to Terms and Conditions.

\*\*Includes Anonymous Call Rejection. Caller ID equipment not included. All services are per month unless otherwise indicated.

All services are per month unless otherwise indicated. Services not available in all areas. Some restrictions may apply.

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