


FREE

FREE PHONE SERVICE • FREE MINUTES MONTHLY

Supported by Lifeline benefit. A government sponsored program.



FREE PHONE

enTouch Wireless will provide a FREE PHONE
(Not a Lifeline supported benefit)

Examples of phones. Phone models subject to availability.

YOU MAY BE ELIGIBLE FOR THIS BENEFIT IF YOU PARTICIPATE IN:

- FOOD STAMPS
- MEDICAID
- FREE LUNCH
- PUBLIC HOUSING
- SSI
- OR MEET INCOME REQUIREMENTS



DATE: _____


TIME: _____

PLACE: _____

Stop by and see us!



Lifeline is a government assistance program. enTouch Wireless respects the Lifeline service to your state. PLEASE NOTE: You have to be eligible to receive Lifeline service. A current government benefit approval document and your government issued ID is needed to sign up. Lifeline is available to only one person per household. When you receive the service, you cannot transfer it to another person. 911 Emergency Service is available where wireless service is located, which can be reduced by badging, weather conditions, etc. If your phone is out of range in an emergency dial 911 from a landline phone.

www.entouchwireless.com  11122

Poster 11" x 17"

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www.entouchwireless.com  11123

Flyer 8.5" x 11"



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Banner 6' x 2'



Eligibility Requirements

Lifeline is a government sponsored benefit. You can receive a discount on your phone service.

1) You, or one of your dependents, participates in one of these programs:

Supplemental Nutrition Assistance Program (SNAP)	National School Lunch Program (NSL) (Free Program Only)
Supplemental Security Income (SSI)	Medicaid
Low-Income Heat & Energy Assistance (LIHEAP)	Food Distribution Program on Indian Reservations.
Section 8 Federal Public Housing Assistance	Tribally administered TANF
Temporary Assistance for Needy Families (TANF)	Bureau of Indian Affairs General Assistance
	Tribally administered Head Start (meeting the income qualifications of Head Start.)

There may be additional programs listed for various states. See state specific Lifeline applications for a full list of applicable programs.

2) Limit 1 Lifeline benefit per household.

One Lifeline program (wireline or wireless) per household. Household is defined as an individual or group of individuals living together at the same address as one economic unit. Lifeline service is non-transferable.

3) If I am not in qualifying program, I may participate if income qualified.

# Persons in Household	Income	# Persons in Household	Income
1	\$15,890	4	\$32,738
2	\$21,506	5	\$38,354
3	\$27,122	6	\$43,970

Incomes above reflect 155% FPG for income. See state specific Lifeline applications to reflect 150% FPG for income for applicable states.

4) Must have valid physical address.

Notify us immediately of any change of address by calling customer service.

5) Cannot choose phone model or phone number.

You are not able to choose the free handset, trade free handsets, or choose the phone number on the free handset.

6) Keep Active: Use your phone every 60 days to keep Lifeline benefit active.

7) Must be truthful in application process.

WARNING: if you make false statements to gain benefits, you can be punished by fine or imprisonment or you can be barred from the Lifeline program.

8) Complete the application. Personal documents required.

Complete the application truthfully & accurately.

Documentation for application process: Proof of identity (i.e., Government Issued ID).

Program eligibility documentation: Current statement of benefits from qualifying program, notice letter of participation, program document (i.e., SSI Card), income eligibility documents (i.e., Tax Return, Paycheck Stub, VA Benefit Statements).

9) Recertify annually that you remain eligible for the Lifeline benefits.

Once you receive the Lifeline benefit, you must complete the annual recertification process. Learn more in your welcome package.

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Eligibility Flyer 8.5 x 11

Eligibility Poster 11 x 17



DISCLOSURES

**YOU WILL HAVE TO VERIFY AND SIGN THIS DISCLOSURE FORM
IN ORDER TO RECEIVE YOUR LIFELINE PHONE**

I acknowledge and consent to enTouch Wireless divulging my name, telephone number, address, date of birth, last four digits of SSN or Tribal ID, amount of support being sought, means of qualification for support, and dates of service initiation and termination to the Universal Service Administrative Company (the administrator of the program) and/or its agents for the purpose of verifying that the subscriber does not receive more than one Lifeline benefit. In the event that USAC identifies me as receiving more than one Lifeline subsidy per household, I acknowledge and understand that all carriers may be notified so that I may select one service and be de-enrolled from the other.

I meet the income-based or program-based eligibility criteria for receiving Lifeline service and have provided documentation of eligibility if required to do so.

I understand that Lifeline is a federal government benefit program and that willfully making false statements in order to obtain this benefit can be punished by fine or imprisonment or I may be barred from the program.

My household will receive no more than one Lifeline-supported service. Lifeline service is available for only one subscription per household. A household is defined, for purposes of the Lifeline program, as any individual or group of individuals who live together at the same address and share income and expenses. A household is not permitted to receive Lifeline benefits from multiple providers. I understand that violation of the one-per-household requirement constitutes a violation of the FCC's rules and will result in my de-enrollment from the program, and could result in criminal prosecution by the United States government.

I understand that I must notify enTouch Wireless and provide my new address within 30 days of moving.

If I do not have a permanent address and have supplied instead a temporary address above, I understand that enTouch Wireless will attempt to verify every 90 days that I continue to rely on that address, and that I must notify enTouch Wireless within 30 days of my new address after moving. If I do not respond to enTouch Wireless' address verification attempts within 30 days, I understand that I may be de-enrolled from enTouch Wireless' Lifeline service.

I understand that I must notify enTouch Wireless within 30 days if (1) I cease to participate in a federal or state qualifying program or my annual household income exceeds 135% (150% for AZ, KS, MI, OH, TX) of the federal poverty guidelines; (2) I receive more than one Lifeline supported service; or (3) Another member of my household is receiving a Lifeline benefit or (4) I for any other reason no longer satisfy the criteria for receiving Lifeline support. I understand that I will be subject to penalties if I fail to follow this notification requirement, including being de-enrolled from the Lifeline program.

I understand and acknowledge that Lifeline service is a non-transferable benefit and that I may not transfer my service to any other individual, including another low-income consumer.

I acknowledge that I will be required to re-certify my eligibility for Lifeline benefits annually, and I may be required to re-certify my continued eligibility for Lifeline at any time, and that failure to do so will result in the termination of my Lifeline benefits.

I hereby authorize enTouch Wireless to send text messages to my enTouch Wireless number about my Lifeline benefit. Text messages sent by enTouch Wireless will not decrement my available wireless minutes or texts. Standard voice, data and text rates will apply to all messages to and from anyone other than the Company.

I attest under penalty of perjury that the information herein is true and correct to the best of my knowledge.

www.entouchwireless.com

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Lifeline Self-Certification Form

To enroll in the Lifeline America program you need to complete this form. The information is used to certify with the Federal Communications Commission that you are participating in Lifeline with us.



Lifeline Service Disclosure

Lifeline is a government assistance program and willfully making false statements to obtain the benefit can result in fines, imprisonment, de-enrollment or being barred from the program. Only one Lifeline benefit is available per household. A household is defined, for purposes of the Lifeline program, as any individual or group of individuals who live together at the same address and share income and expenses. Violation of the one per household limitation constitutes a violation of the Federal Communications Commission's rules and will result in your de-enrollment from the program, and Lifeline is a non-transferable benefit and you may not transfer this benefit to any other person, regardless if they qualify for Lifeline.

Certifications: I have proof of participation in one of the following public assistance programs (check one):

Supplemental Nutrition Assistance Program (SNAP)	National School Lunch Program (NSL) (Free Program Only)
Supplemental Security Income (SSI)	Medicaid
Low-Income Heat & Energy Assistance (LIHEAP)	Food Distribution Program on Indian Reservations.
Section 8 Federal Public Housing Assistance	Tribally administered TANF
Temporary Assistance for Needy Families (TANF)	Bureau of Indian Affairs General Assistance
	Tribally administered Head Start (meeting the income qualifications of Head Start.)

There may be additional programs listed for various states. See state specific Lifeline application for a full list of programs.

My household income is at or below 135% of 2015 federal poverty guidelines. I provided documentation confirming my household income level.

# Persons in Household	Income	# Persons in Household	Income
1	\$15,890	4	\$32,738
2	\$21,606	5	\$38,354
3	\$27,122	6	\$43,970

Incomes above reflect 135% FPG for income. See state specific Lifeline application to reflect 150% FPG for income for applicable states.

Signature (Read, Initial & Sign)

_____(init) I acknowledge and consent to enTouch Wireless divulging my name, telephone number, address, date of birth, last four digits of SSN or Tribal ID, amount of support being sought, means of qualification for support, and dates of service initiation and termination to the Universal Service Administrative Company (the administrator of the program) and/or its agents for the purpose of verifying that the subscriber does not receive more than one Lifeline benefit. In the event that USAC identifies me as receiving more than one Lifeline subsidy per household, I acknowledge and understand that all carriers may be notified so that I may select one service and be de-enrolled from the other.

_____(init) I meet the income-based or program-based eligibility criteria for receiving Lifeline service and have provided documentation of eligibility if required to do so.

_____(init) I understand that Lifeline is a federal government benefit program and that willfully making false statements in order to obtain this benefit can be punished by fine or imprisonment or I may be barred from the program.

_____(init) My household will receive no more than one Lifeline-supported service. Lifeline service is available for only one subscription per household. A household is defined, for purposes of the Lifeline program, as any individual or group of individuals who live together at the same address and share income and expenses. A household is not permitted to receive Lifeline benefits from multiple providers. I understand that violation of the one-per-household requirement constitutes a violation of the FCC's rules and will result in my de-enrollment from the program, and could result in criminal prosecution by the United States government.

_____(init) I understand that I must notify enTouch Wireless and provide my new address within 30 days of moving.

_____(init) If I do not have a permanent address and have supplied instead a temporary address above, I understand that enTouch Wireless will attempt to verify every 90 days that I continue to rely on that address, and that I must notify enTouch Wireless within 30 days of my new address after moving. If I do not respond to enTouch Wireless' address verification attempts within 30 days, I understand that I may be de-enrolled from enTouch Wireless' Lifeline service.

_____(init) I understand that I must notify enTouch Wireless within 30 days if (1) I cease to participate in a federal or state qualifying program or my annual household income exceeds 135% (150% for AZ, KS, MI, OH, TX) of the federal poverty guidelines; (2) I receive more than one Lifeline-supported service; or (3) Another member of my household is receiving a Lifeline benefit or (4) I for any other reason no longer satisfy the criteria for receiving Lifeline support. I understand that I will be subject to penalties if I fail to follow this notification requirement, including being de-enrolled from the Lifeline program.

_____(init) I understand and acknowledge that Lifeline service is a non-transferable benefit and that I may not transfer my service to any other individual, including another low-income consumer.

_____(init) I acknowledge that I will be required to re-certify my eligibility for Lifeline benefits annually, and I may be required to re-certify my continued eligibility for Lifeline at any time, and that failure to do so will result in the termination of my Lifeline benefits.

_____(init) I hereby authorize the Company to send text messages to my Company provided wireless number about my Lifeline benefit. Text messages sent by the Company will not decrement my available wireless minutes or texts. Standard voice, data and text rates will apply to all messages to and from anyone other than the Company.

_____(init) I attest under penalty of perjury that the information herein is true and correct to the best of my knowledge.

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Terms of Service - Summary

Lifeline is a government sponsored benefit. You can receive a discount on your phone service.

Terms of Service for Communication Services - Effective as of May 6, 2013 until replaced.
The Terms of Service are part of your agreement with enTouch Wireless for Mobile Services.

Use of Services and Equipment: Services and equipment may not be used for any unlawful, fraudulent or abusive purpose. enTouch Wireless service is for personal use only.

Phone Number: We assign telephone numbers and other personal identifiers in connection with the Services. You do not have any property right to your phone number. It may be changed or reassigned.

Phones and Other Equipment: The only warranties on the phones or other equipment are any limited warranties extended by the manufacturers.

Lost or Stolen Equipment: If your phone or other equipment is lost or stolen, you must notify us by calling enTouch Wireless Customer Service. You are responsible for all charges for Services provided to the Number for the lost or stolen equipment. We will deactivate Services to the Number upon notification to us of any loss or theft. If the equipment is later found, we may require that you exchange it for another phone or other equipment before we reactivate Services (if we do reactivate Services), as well as require you to pay a reactivation or replacement fee of \$25.00.

Service, Prepaid Services: Upon certification of eligibility, and continuing eligibility, you will receive free voice services. This positive account balance will be applied every 30 days on the anniversary of your service activation. You must maintain an ACTIVE ACCOUNT every 60 days: by having usage (inbound or outbound); by buying additional product; or by responding affirmatively to our queries regarding your desire to continue to receive services.

Misuse of Service: You have certified your eligibility to receive free services under the federally funded Lifeline program. If your eligibility to participate in this program changes, you agree to immediately notify enTouch Wireless at 1.866.488.8719. You agree not to use the service or modify your handset in any fraudulent, unlawful, harassing, or abusive purpose, or in such a way as to create damage or risk to our business.

Exchange Policy: Defective handsets or other defective equipment provided at no cost to you may be eligible for exchange. To exchange a defective handset, please call Customer Service at 1.866.488.8719 to obtain a Return Authorization and shipping instructions.

Concerns, Complaints or Disputes: If you have questions, concerns, comments or complaints, please contact enTouch Wireless at www.entouchwireless.com or call Customer Care by dialing 611 from your cell phone (does not use your Lifeline minutes) or dialing 1-866-488-8719 from another phone.

Termination of Access: enTouch Wireless may terminate your access without notice, for any conduct that enTouch Wireless, in its sole discretion, believes to be harmful: to individual users; to enTouch Wireless or any of its affiliates; to any rights of enTouch Wireless or any third party; or that violate applicable laws.

Plan Offerings & Rates:

FEATURE/ DESCRIPTION	■ 1000 PLUS BUNDLE PLAN MONTHLY MINUTES	■ UNLIMITED VOICE PLAN MONTHLY MINUTES
• Local Calls	Y	Y
• National Long Distance	Y	Y
• Voicemail	Y	Y
• Nationwide Text	Y- 1 text=1 minute	N
• Free 411	Y	Y
• 10 mb Data (website and email)	Y	Y
• Carry Over Minutes Month to Month	N	N
• Non-Tribal Rate	\$26.00	\$31.75
• Tribal Rate	\$1.00	\$5.75

Wireless is a government sponsored program. enTouch Wireless represents both the Federal Lifeline and California Lifeline service.
PLEASE NOTE: You have to be eligible to receive Federal Lifeline and California Lifeline service. A federal government benefit (and/or income) and your government issued ID is required to sign up. The benefit is available to only one person per household. When you receive the benefit, you cannot transfer it to another person. 911 Emergency Service is available where wireless service is provided, which can be reduced by buildings, weather, mountains, etc. If your present out of coverage emergency dial 911 from a landline phone.

Lifeline Free Monthly Minutes

Choose Your Plan: Choose one of the following plans. This plan will be reloaded to your phone monthly as long as you are eligible & certified.

FEATURE/DESCRIPTION	<input type="checkbox"/> 125 FREE MONTHLY MINUTES	<input type="checkbox"/> 250 FREE MONTHLY MINUTES	<input type="checkbox"/> TRIAL: 1000 PLUS BUNDLE PLAN MONTHLY MINUTES
• Local Calls	Y	Y	Y
• National Long Distance	Y	Y	Y
• Voicemail	Y	Y	Y
• Nationwide Text	Y-1 text=1 min.	Y-1 text=1 min.	Y-1 text=1 min.
• Free 411	Y	Y	Y
• Data Enabled(website and email)	Y	Y	Y
• Carry Over Minutes Month to Month	Y	N	N

Plans available may vary by state. See state specific Lifeline application for available plans.

Top Up with These Brands

Find Get Ready and Airfair brands at your favorite retailers.

need more talk & text or data?

Look for these brands at your nearest retailer or call Customer Service to top up.

enTouch Customer Service:
866.488.8719

Find top ups at a Airfair Retailer near you!
www.airfairmobile.com



price	minutes	texts	DATA	days
\$7	100	200	5mb	7
\$20	500	1,000	20mb	30
\$30	1,000	1,200	30mb	30

* Rates are subject to change without notice

For the complete Terms of Service go to entouchwireless.com or call Customer Service at 866-488-8719 or dial 611 free from your Lifeline phone.



price	minutes	DATA	days
\$5	0	100mb	30
\$10	0	500mb	30
\$20	1500	0	30
\$30	Unlimited	0	30
\$50	Unlimited	4GB	30

Powered by Boomerang Wireless



need more talk & text or data?

Top Up with These Brands

Look for these brands at your nearest retailer or call Customer Service **866.488.8719** to top up.

Check online to find an Airfair retailer near you www.airfairmobile.com



price	minutes	texts	DATA	days
\$5	0	100mb	30	
\$10	0	500mb	30	
\$20	1500	0	30	
\$30	Unlimited	0	30	
\$50	Unlimited	4GB	30	

* Rates are subject to change without notice



price	minutes	texts	DATA	days
\$7	100	200	5mb	7
\$20	500	1,000	20mb	30
\$30	1,000	1,200	30mb	30

* Rates are subject to change without notice

Lifeline is a government assistance program. enTouch Wireless represents both the Federal Lifeline and California LifeLine service.
PLEASE NOTE: You have to be eligible to receive Federal Lifeline and California LifeLine services. A current government benefit card or income document and your government issued ID is needed to sign up. The benefit is available to only one person per household. When you receive the benefit, you cannot transfer it to another person. 911 Emergency Service is available where wireless service is located, which can be reduced by buildings, weather, mountains, etc. If your phone is out of range in an emergency dial 911 from a landline phone.

enTouch Customer Service:
866.488.8719

www.entouchwireless.com



11303

Top Up Sheet 8.5 x 11

Lifeline is a government assistance program. enTouch Wireless represents both the Federal Lifeline and California LifeLine service.

PLEASE NOTE: You have to be eligible to receive Federal Lifeline and California LifeLine services. A current government benefit card or income document and your government issued ID is needed to sign up. The benefit is available to only one person per household. When you receive the benefit, you cannot transfer it to another person. 911 Emergency Service is available where wireless service is located, which can be reduced by buildings, weather, mountains, etc. If your phone is out of range in an emergency dial 911 from a landline phone.

Abbreviated Terms of Service for Communication Services

Effective as of 6/13/13 until replaced.

The Terms of Service are part of your agreement with enTouch Wireless for Mobile Services.

Use of Services and Equipment: Services and equipment may not be used for any unlawful, fraudulent or abusive purpose. enTouch Wireless service is for personal use only.

Phone Number: We assign telephone numbers and other personal identifiers in connection with the Services. You do not have any property right to your phone number. It may be changed or reassigned.

Phones and Other Equipment: The only warranties on the phones or other equipment are any limited warranties extended by the manufacturers.

Lost or Stolen Equipment: If your phone or other equipment is lost or stolen, you must notify us by calling enTouch Wireless Customer Service. You are responsible for all charges for Services provided to the Number for the lost or stolen equipment. We will deactivate Services to the Number upon notification to us of any loss

or theft. If the equipment is later found, we may require that you exchange it for another phone or other equipment before we reactivate Services (if we do reactivate Services), as well as require you to pay a reactivation or replacement fee of \$25.00.

Service, Prepaid Services: Upon certification of eligibility, and continuing eligibility, you will receive free voice services. This positive account balance will be applied every 30 days on the anniversary of your service activation. You must maintain an ACTIVE ACCOUNT every 60 days: by having usage (inbound or outbound); by buying additional product; or by responding affirmatively to our queries regarding your desire to continue to receive services.

Misuse of Service: You have certified your eligibility to receive free services under the federally funded Lifeline program. If your eligibility to participate in this program changes, you agree to immediately notify enTouch Wireless at 1.866.488.8719. You are required to recertify annually. You agree not to use the service or modify your handset in any fraudulent, unlawful, harassing,

or abusive purpose, or in such a way as to create damage or risk to our business.

Exchange Policy: Defective handsets or other defective equipment provided at no cost to you may be eligible for exchange. To exchange a defective handset, please call Customer Service at 1.866.488.8719 to obtain a Return Authorization and shipping instructions.

Concerns, Complaints or Disputes: If you have questions, concerns, comments or complaints, please contact enTouch Wireless at www.entouchwireless.com or call Customer Care by dialing 611 from your cell phone (does not use your Lifeline minutes) or dialing 1-866-488-8719 from another phone.

Termination of Access: enTouch Wireless may terminate your access without notice, for any conduct that enTouch Wireless, in its sole discretion, believes to be harmful to individual users; to enTouch Wireless or any of its affiliates; to any rights of enTouch Wireless or any third party; or that violate applicable laws.

For a complete list of Terms & Conditions visit www.entouchwireless.com.

State Commission Contact:

For unresolved questions or complaints you may contact the applicable state commission or contact.

Arizona Corporation Commission
1200 W. Washington St. • Phoenix, AZ 85007
Local: 602.542.4291 Toll Free: 800.222.7000

Colorado Public Utilities Commission Consumer Affairs
1560 Broadway • Suite 250 • Denver, Colorado 80202
Toll Free: 800.456.3858 Fax: 303.894.2632
E-mail: den_puc_consumer@state.co.us

Kansas Corporation Commission, Office of Public Affairs and Consumer Protection
1500 SW Arrowhead Road • Topeka, KS 66604
Topeka: 785.271.3140 Toll Free: 800.662.0027
Hearing/voice impaired at TDD Kansas Relay Center: 800.790.3777

Minnesota Public Utilities Commission
121 7th Place E. • Suite 350 • Saint Paul, MN 55101-2147
Toll Free: 800.657.3782 Fax: 651.297.7073

Oklahoma Corporation Commission
P.O. Box 52000 • Oklahoma City, OK 73152-2000
Local: 405.521.2331 Toll Free: 800.527.9154

Washington State Office of the Attorney General
929 9th Ave. Suite 2000 • Seattle, WA • 98104-3189
Toll Free: 1.800.551.4636 (in Washington only)
Local Phone: 206.464.6684
Washington State Relay Service for the Hearing Impaired: 1.800.833.6388
www.slp.wa.gov



Welcome to enTouch!



11279

save this information!

Phone #: _____

My ESN: _____

Anniversary Date*: _____



866.488.8719



*Your minutes will be added every 30 days from this date.
*Sus minutos estarán agregados cada 30 días desde esta fecha.

What happens now?

What should I do when I receive my phone?

When you receive your phone in the mail, follow the instructions below. Once you call to Activate, your Lifeline Minutes will be activated on your phone.

What features come with my phone?

You will have excellent coverage with national wireless networks. Free 411 calls, Voicemail, Call Forwarding, Three Way Calling, Data Enabled & other features.

What do I receive with my service?

You will receive your free handset that is loaded monthly with your Lifeline Minutes. Every 30 days after your activation date, your balance will automatically reload on your phone as long as you have an ACTIVE ACCOUNT. If you have not used your phone in 60 days your Lifeline service will be deactivated.

Can I get more minutes, text or data?

You can add voice minutes, texts, and data at any time. See backside for more talk, text & data plans. Look for these brands to top up with at your local retailers or call Customer Service at 866.488.8719 to top up.

Welcome to enTouch!

Follow these easy steps to get started. We will help you get started, answer questions and give options to purchase more talk, text or data.



Welcome to the Lifeline Program.

Activate Phone: Call 319.471.4802 before leaving event to activate.

Phone Number: Your phone number is located on the inside of the battery door and circled on the outside sticker of the bag you received your phone in.

FREE Minutes: You get free minutes monthly from Lifeline. (Programs vary by state.) Minutes will automatically reload on your anniversary date.

Keep Active: Use your phone regularly to keep plan active. No use in 60 days will deactivate your device.

Check Balance: Dial 611 on your Lifeline phone. Press 1 to hear balance.

Your Phone Company Is enTouch Wireless powered by Boomerang Wireless.

Questions? Dial 611 on your Lifeline phone or call 866.488.8719 from a land line phone.

Activo el Teléfono: Llame al 319.471.4802 antes de salir del evento para activar su teléfono.

Número de Teléfono: Su número de teléfono se indica en el interior de la tapa de la batería y también está encerrado en un círculo en la etiqueta exterior de la bolsa en que le entregaron su teléfono.

Minutos GRATIS: Cada mes, Lifeline le da minutos gratis. (Los programas varían según el estado.) Los minutos se cargan automáticamente cada mes en su fecha de aniversario.

Manténgalo Activo: Use el teléfono con regularidad para mantener activo su plan. Su dispositivo se desactivará si no lo usa en 60 días.

Compruebe: Marque 611 desde su teléfono Lifeline. Presione 1 para escuchar el balance.

Su Compañía de Teléfono es enTouch Wireless powered by Boomerang Wireless.

Preguntas? Marque 611 desde su teléfono Lifeline o llame 866.488.8719 desde un teléfono.

Questions? Access Information from Your Phone.

Dial 611 from your Lifeline phone or call 866.488.8719.

¿Tiene preguntas? Marque 611 desde su teléfono Lifeline o llame 866.488.8719.

1 Press 1 to hear your air time balance.

2 Press 2 to add minutes to your cell phone.

3 Press 3 for assistance with your phone.

4 Press 4 to find out your anniversary date.

Presione 1 para escuchar su balance de minutos.

Presione 2 para añadir minutos a su teléfono celular.

Presione 3 para obtener ayuda con su teléfono.

Presione 4 para saber su fecha de aniversario.

Want More Talk, Text or Data?

¿Necesita más minutos?

Es fácil añadir minutos a su teléfono. Vea los detalles del plan en el dorso.

Follow the directions below to top up through Customer Service or at your local retailer.

Customer Service:

Dial 611 on your Lifeline phone or call 866.488.8719 from a land line phone. Debit or credit card required.

Marque 611 desde su teléfono Lifeline o llame 866.488.8719. Se requiere tarjeta de débito o de crédito.

Retail:

Check our website for a retail location near you | www.airfairmobile.com

Tiendas: Busque las tarjetas de recarga en las siguientes tiendas locales.



price	minutes	text	DATA	days
\$5	0	100	30	30
\$10	0	500	30	30
\$20	1500	0	30	30
\$30	Unlimited	Unlimited	0	30
\$50	Unlimited	Unlimited	4GB	30

1 UNIT = 1 TEXT = 4 VOICE MINUTES
*Rates are subject to change without notice.

price	minutes	text	DATA	days
\$7	100	200	5MB	7
\$20	500	1000	20MB	30
\$30	1000	2000	30MB	30

*Rates are subject to change without notice.



955 Kacena Rd, Ste A
Hawatha, IA 52233

email: support@entouchwireless.com



866.488.8719

www.entouchwireless.com

Bag Insert - folded to 5.5 x 4.25

Need More Talk, Text or Data?



Customer Service:
866.488.8719

Dial 611 on your Lifeline phone or call 866.488.8719 from a landline phone. Debit or credit card required.

price	talk/text units	DATA	days
\$5	0	100mb	30
\$10	0	500mb	30
\$20	1500	0	30
\$30	unlimited talk & text <small>Acceptable use policy 3000 minutes/texts.</small>	0	30
\$50	unlimited <small>Acceptable use policy 3000 minutes/texts, 1 GB.</small>		30

1 UNIT = 1 TEXT OR 1 VOICE MINUTE



Retail Stores:
Look for the following reload cards at local retailers. Call customer service to locate a retailer nearest you or visit www.airfairmobile.com

Top Up at your local 7 Eleven Store



11171

Airfair Bag Insert 5.5 x 4.25

FREE PHONE | MINUTES
CALL NOW TO SEE IF YOU QUALIFY!
844.891.1800

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955 Kacena Rd, Ste A Hiawatha, IA 52233
email: support@entouchwireless.com

CALL NOW TO SEE IF YOU QUALIFY!
844.891.1800

Like us on Facebook: www.facebook.com/entouchwireless
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GENERAL APPLICATION

Lifeline Self-Certification Form
To avail of the Lifeline service program you need to complete this form. If you need help call 844.891.1800 or visit www.entouchwireless.com. The information is used to certify with the Federal Communications Commission that you are participating in Lifeline with us.

Lifeline Service Disclosure Lifeline is a government assistance program and will only making false statements to obtain the benefit can result in fines, imprisonment, or deportation or being barred from the program. Only one Lifeline benefit is available per household. A household is defined, for purposes of the Lifeline program, as any individual or group of individuals who live together at the same address and share income and expenses. Violation of the one per household restriction constitutes a violation of the Federal Communications Commission rules and will result in your de-enrollment from the program, and it falls to a non-transferable benefit and you may not transfer this benefit to any other person, regardless if they qualify for Lifeline.

FILL OUT ALL SECTIONS IN YELLOW OR YOUR APPLICATION CAN NOT BE PROCESSED.

IF YOU NEED HELP FILLING OUT THIS FORM CALL 844.891.1800

Step 1 | Certifications - Assisted Programs

I, or another member in the household including children, participate in the following public assistance programs:

Check One:

- Supplemental Nutrition Assistance Program (SNAP)
- National School Lunch Program (NSL)
- Free Lunch Program Only
- Supplemental Security Income (SSI)
- Medicaid
- Low-Income Home Energy Assistance program (LHEAP)
- Food Distribution Program on Indian Reservations
- Section 8 Federal Public Housing Assistance
- Tribally administered TANF
- Temporary Assistance for Needy Families (TANF)
- Bureau of Indian Affairs
- General Assistance/Tribally administered Head Start (meeting the income qualifications of Head Start)

There may be additional programs listed on various pages. Please check against Lifeline application for full list of programs.

Certifications - Household Income

My household income is at or below 135% of the federal poverty guidelines for 2015. I provided documentation confirming my household income level.

# People in household	Annual Income
1	\$0 - \$17,655
2	\$0 - \$23,895
3	\$0 - \$30,135
4	\$0 - \$36,375
5	\$0 - \$42,615
6	\$0 - \$48,855

You may cut it through the cutout area to verify your income level.

GOVERNMENT ISSUED PHOTO ID **PROGRAM ELIGIBILITY DOCUMENTS** **Make Copies of Documents, Do NOT send originals.**

UNITED STATES GOVERNMENT SNAP Supplemental Nutrition Assistance Program

SUPPORT DOCUMENTS

STOP YOU WILL NOT QUALIFY FOR THE LIFELINE PROGRAM IF YOU DO NOT HAVE COPIES OF YOUR GOVERNMENT ID AND ELIGIBILITY DOCUMENTS SENT IN WITH YOUR APPLICATION.

Step 2 | Choose Your Plan

Choose one of the following plans. This plan will be reloaded to your phone monthly as long as you are eligible & certified.

There may be additional programs listed for various states. See state specific Lifeline application for a full list of programs.

FEATURE/DESCRIPTION	128 FREE MONTHLY MINUTES	250 FREE MONTHLY MINUTES	1000 FREE MONTHLY MINUTES
Local Calls	Y	Y	Y
National Long Distance	Y	Y	Y
Voicemail	Y	Y	Y
Nationwide Text	Y (text 1 min)	Y (text 1 min)	Y (text 1 min)
Free 411	Y	Y	Y
Data Enabled (texts and web)	Y	Y	Y
Carry Over Minutes Month to Month	Y	N	N

Step 3 | Applicant Information

Full Name: _____

Residential Address: _____

Shipping Address: _____

City: _____ **State:** _____ **Zip:** _____

Email: _____ **Phone:** _____

Birth Date: _____ Last 4 digits of SSN # or Tribal ID: _____

I am seeking Tribal lands Lifeline support and certify that I reside on Federally-recognized Tribal lands.

What happens now?

When will I get my phone?
3 business days of receipt. If you qualify, your phone will be mailed to you within 3 business days of receipt. If you do not qualify, we will call or send you a message.

What should I do when I receive my phone?
Code your phone. Once you call to activate, the 300 Lifeline Phone Plan will be activated on your phone. You will receive 300 minutes of service. Call Forwarding, 3-Way Calling, Data Enabled & other features.

What do I receive with my service?
You will receive your free handset that is loaded monthly with 300 minutes of service. Your balance will automatically reload on your phone as long as you have an ACTIVE ACCOUNT. Make a check call every 30 days to keep service active!

Call card rates include minutes, texts, and calls at any time. Look for these benefits to help you with your local wireless or call Customer Service at 844.891.1800 to top up.

airTouch wireless

Top up at your local retailer or call our Customer Service at 866.463.8719. Find a retailer near you at www.airtouchwireless.com

Step 4 | Signature (Read & Initia)

Initial in the white box.

(a) I do not know a permanent address and have supplied (instead a temporary address above). I understand that Lifeline will attempt to verify every 90 days that I continue to live at that address, and that I must notify Lifeline within 30 days of my new address after moving. If I do not respond to Lifeline's address verification attempts within 30 days, I understand that I may be de-enrolled from Lifeline's Lifeline service.

(b) I understand that Lifeline is a federal government benefit program and that willfully making false statements in order to obtain this benefit can be punished by fine or imprisonment or I may be barred from the program.

(c) My household does not receive more than one Lifeline-supported service. Lifeline service is available for only one subscription per household. A household is defined, for purposes of the Lifeline program, as any individual or group of individuals who live together at the same address and share income and expenses. A household is not permitted to receive Lifeline benefits from multiple providers. I acknowledge that violation of the one-per-household requirement constitutes a violation of the FCC's rules and will result in de-enrollment from the program, and could result in criminal prosecution by the United States government.

(d) I understand that I must notify Lifeline and provide my new address within 30 days of moving.

(e) I understand that I must notify Lifeline and provide my new address within 30 days of moving. I understand that Lifeline will attempt to verify every 90 days that I continue to live at that address, and that I must notify Lifeline within 30 days of my new address after moving. If I do not respond to Lifeline's address verification attempts within 30 days, I understand that I may be de-enrolled from Lifeline's Lifeline service.

(f) I understand that I must notify Lifeline within 30 days (f) I intend to participate in a federal or state qualifying program or my actual household income exceeds 135 percent of the federal poverty guidelines (2) receive more than the Lifeline-supported service, (3) another member of my household is receiving a Lifeline benefit or (4) for any other reason no longer satisfy the criteria for receiving Lifeline support. I understand that I will be subject to penalties if I fail to follow the notification requirement, including being de-enrolled from the Lifeline program.

(g) I understand and acknowledge that Lifeline service is a non-transferable benefit and that I may not transfer my service to any other individual, including another low-income consumer.

(h) I acknowledge that I will be required to re-certify my eligibility for Lifeline benefits annually, and I may be required to re-certify my continued eligibility for Lifeline at any time, and that failure to do so will result in the termination of my Lifeline benefits.

(i) I hereby authorize the Company to send that manager to my Company provided wireless number about my Lifeline benefit. Text messages sent by the Company will not document my possible wireless number or text. Standard voice, data and text rates will apply to all messages to and from anyone other than the Company.

(j) I stand under penalty of perjury that the information herein is true and correct to the best of my knowledge.

Step 5 | Lifeline Household Form

STOP We may not be able to complete processing your application if you do not fill out this section.

Lifeline is a government benefit that provides a monthly discount on home or mobile telephone services. Only ONE Lifeline discount is allowed per household. Members of a household are not permitted to receive Lifeline service from multiple telephone companies.

Your household is everyone who lives together at your address as your economic unit (including children and people who are not related to you) and shares in the costs and expenses of the household. An adult is any person 18 years of age or older, or an emancipated minor 18 years of age or older who is legally considered to be an adult. Household expense includes food, medical expenses (as medical bills) on the date of billing or paying a mortgage on your place of residence (lease or apartment), for example and utilities (including water, gas and electricity). Income includes salary, public assistance benefits, social security payments, pensions, unemployment compensation, veterans' benefits, state/territory, other support payments, workers' compensation benefits, gifts and lottery earnings.

Spouses and domestic partners are considered to be part of the same household. Children under the age of 18 living with their parents or guardians are considered to be part of the same household as their parents or guardians. An adult son or daughter, or grandchild, and live with someone who provides financial support to that adult, but does not reside at the same household as that adult.

You have been asked to complete this Worksheet because someone who currently receives a Lifeline-supported service lives at your address. This other person may or may not be a part of your household. Answer the questions below to determine whether there is more than one household residing at your address.

Please initial the certifications below and sign and date this worksheet.

A. I certify that I live at the address specified by multiple households.
B. I understand that violation of the one-per-household requirement is against the Federal Communications Commission's rules and may result in the losing my Lifeline benefits, and potentially, prosecution by the United States government.

Signature _____ Date _____

YOU ARE DONE: SIGN AND DATE BELOW TO COMPLETE YOUR FORM. MAKE SURE YOU HAVE SIGNED SECTION 6 ABOVE TO ENSURE THAT WE CAN COMPLETE PROCESSING YOUR LIFELINE APPLICATION.

Applicant's Signature _____ Date _____

Agent's Signature _____ Date _____

MAIL US YOUR INFORMATION FORM & SUPPORT DOCUMENTATION:

enTouch Wireless
955 Kacena Rd, Ste A
Hiawatha, IA 52233

844.891.1800

Email us: support@entouchwireless.com