

Draft FCC Form 481

Company: Citizens Telecommunications Company of Minnesota, LLC

Study Area Code (SAC) : 361123

**FCC Form 481 - Carrier Annual Reporting
DATA COLLECTION FORM**

Approved by TBD
OMB 3060-0986

Avg. Burden Estimate per Respondent: 20 Hours

(010) Study Area Code	(010) <u>361123</u>
(015) Study Area Name	(015) <u>Citizens Telecommunications Compai</u>
(020) Program Year	(020) <u>2012</u>
(030) Contact Name: Person USAC should contact with questions about this data	(030) <u>Michael Saperstein Jr.</u>
(035) Contact Telephone Number: Number of the person identified in Data Line (030)	(035) <u>203-614-4702</u>
(039) Contact Email: Email of the person identified in Data Line (030)	(039) <u>Michael.Saperstein@ftr.com</u>

ANNUAL REPORTING FOR ALL CARRIERS	54.313 Req. Complete	54.422 Req. Complete
--	-------------------------------------	---------------------------------

(check box when complete)

(100) Service Quality Improvement Reporting (See attached Note 1)	<i>(complete attached worksheet)</i>	(100) <input type="checkbox"/>		
(200) Outage Reporting (voice)	<i>(complete attached worksheet)</i>	(200) <input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(210) <input type="checkbox"/> <-- check box if no outages to report				
(300) Unfulfilled Service Requests (voice)	<input type="text" value="2"/>	(300) <input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(310) Detail on Attempts (voice)	<i>(attach descriptive document)</i>	(310) <input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(320) Unfulfilled Service Requests (broadband)	<input type="text" value="199"/>	(320) <input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(330) Detail on Attempts (broadband)	<i>(attach descriptive document)</i>	(330) <input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(400) Number of Complaints per 1,000 customers (voice)		(400) <input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(410) Fixed	<input type="text" value="0.08"/>			
(420) Mobile	<input type="text"/>			
(430) Number of Complaints per 1,000 customers (broadband)		(430) <input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(440) Fixed	<input type="text" value="0"/>			
(450) Mobile	<input type="text"/>			
(500) Service Quality Standards & Consumer Protection Rules Compliance	<i>(complete attached certification)</i>	(500) <input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(600) Functionality in Emergency Situations	<i>(complete attached certification)</i>	(600) <input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(700) Company Price Offerings (voice) (See attached Note 3)	<i>(complete attached worksheet)</i>	(700) <input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(710) Company Price Offerings (broadband)	<i>(complete attached worksheet)</i>	(710) <input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(800) Operating Companies and Affiliates	<i>(complete attached worksheet)</i>	(800) <input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(900) Tribal Land Offerings (Y/N)?	<i>(if yes, complete attached worksheet)</i>	(900) <input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(1000) Voice Services Rate Comparability (See attached Note 2)	<i>(complete attached certification)</i>	(1000) <input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(1100) Terrestrial Backhaul (Y/N)?	<i>(if not, please complete attached certification)</i>	(1100) <input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(1200) Terms and Condition for Lifeline Customers	<i>(complete attached worksheet)</i>	(1200) <input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

(2000) Price Cap Carriers, Proceed to <u>Price Cap Additional Documentation Worksheet</u> <i>Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers</i>	(2000) <input checked="" type="checkbox"/>
(3000) Rate of Return Carriers, Proceed to <u>ROR Additional Documentation Worksheet</u>	(3000) <input type="checkbox"/>

NOTE 1

Regarding Completion of Worksheet
(100) Service Quality Improvement Reporting
Connect America Fund

In its Order released March 5, 2013 (DA 13-332), the Federal Communications Commission (Commission) stated:

8. ... the Bureau [Wireline Competition Bureau] waives the requirement that price cap recipients of frozen support or incremental support file five-year plans by July 1, 2013.²⁵ The Bureau finds that it is in the public interest to grant a limited waiver, at this time, of this aspect of the 2013 annual report for price cap recipients of frozen support or incremental support, so that carriers do not begin the process now of developing such plans without knowing which areas they will be serving in the future. Instead, price cap carriers that accept the offer of support will be required to file five-year plans in the 2014 annual report. When the Commission adopted the requirement that price cap ETCs file new five-year plans in 2013, it anticipated that the Bureau would adopt a forward-looking cost model by the end of 2012 for purposes of offering support to price cap carriers beginning January 1, 2013. In order for those carriers to develop a five-year plan, they first need to make the threshold decision of whether to make a state-level commitment. While the Bureau has made significant progress on the forward-looking cost model in recent months and expects to complete that work in the months ahead, until the cost model is adopted and incumbents have the opportunity to accept a state-level commitment, it does not serve the public interest to require the filing of five-year plans for this group of ETCs. The Bureau therefore grants a limited waiver from filing five-year plans to price cap recipients of frozen support or incremental support.

NOTE 2

Regarding Completion of Worksheet
(1000) Voice Rate Certification

In its Order released April 3, 2013 (DA-13-598), the Federal Communications Commission stated:

2. Because we anticipate announcing reasonable comparability benchmarks derived from survey data after the deadline for the July 1, 2013 ETC annual reports, ETCs (both fixed and mobile) subject to section 54.313 of the Commission's rules are not expected to make any certification that their voice service rates are reasonably comparable to the national average urban voice rate, as required in section 54.313(a)(10), in their 2013 annual reports. Instead, this requirement will be initially implemented in the 2014 annual reports.

NOTE 3

Regarding Completion of Worksheet
(0700) Price Offering Including Voice Rate Data.

In its Third Order on Reconsideration released May 14, 2012 (FCC 12-52), the Federal Communications Commission stated:

21. In addition, we make minor corrections to our rules to make clear that the residential local rate needs only to be reported to the extent that the sum of that rate, and state regulated fees as specified below, is below the effective rate floor, rather than requiring the reporting of all rates. To the extent the local rate plus relevant fees is above the relevant benchmark, there is no need for USAC to have this information in order to calculate any support reductions for lines that fall before the rate floor.

Citizens Telecommunications Company of Minnesota LLC has no such rates plus relevant fees that are below the FCC Urban Rate Floor of \$14.00.

(200) Service Outage Reporting (voice)
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986

March 2013

<010> Study Area Code
<015> Study Area Name
<020> Program Year
<030> Contact Name - Person USAC should contact regarding this data
<035> Contact Telephone Number - Number of person identified in data line <030>
<039> Contact Email Address - Email Address of person identified in data line <030>

<010> 361123
<015> Citizens Telecommunications Compa
<020> 2012
<030> Michael Saperstein Jr.
<035> 203-614-4702
<039> Michael.Saperstein@ftr.com

<220>	<a>	<b1>	<b2>	<b3>	<b4>	<c1>	<c2>	<d>	<e>	<f>	<g>	<h>
	<u>NORS</u>											
	<u>Reference</u>					<u>Number of</u>		<u>911 facilities</u>	<u>Service Outage</u>	<u>Did this outage</u>		
	<u>Number (if</u>	<u>Outage Start</u>	<u>Outage Start</u>	<u>Outage End</u>	<u>Outage End</u>	<u>Customers</u>	<u>Total Number of</u>	<u>Affected</u>	<u>Description (Check</u>	<u>affect multiple</u>	<u>Service Outage</u>	<u>Preventative</u>
	<u>applicable)</u>	<u>Date</u>	<u>Time</u>	<u>Date</u>	<u>Time</u>	<u>Affected</u>	<u>Customers</u>	<u>(Yes / No)</u>	<u>all that apply)</u>	<u>(Yes / No)</u>	<u>Resolution</u>	<u>Procedures</u>
		07/07/2012	22:54	07/08/2012	03:10	963	92,587	Yes	Voice Over LTE(VoLTE), 911, E911 or NG911 Services Only	No	D4 channel bank lost power. The power supply was replaced, ending the loss of 911 services.	None

(0310) Unfulfilled Service Requests (voice) -- Detail on Attempts

Study Area Code 361123
Study Area Name Citizens Telecommunications Company of Minnesota (Lakes)
Program Year 2012

Date of Potential Customer's Request (mm/dd/yyyy)	Name of Exchange/Wire Center	Description of Service Request	How Service Fulfillment was Attempted/Reason for Unfulfillment
07/31/2012	Kenyon	Local exchange service to remote location.	Unfulfilled due to lack of cable facilities. Customer will be advised of any Aid to Construction if needed.
12/12/2012	Ely	Local exchange service to remote location.	Because of frozen ground and snow, placement of facilities was not possible.

(330) Unfulfilled Service Requests (broadband)
Detail on Attempts (broadband)

All detail on attempts are the same - "Not Qualified"

(500) Service Quality Certification

FCC Form 481
OMB Control No. 3060-0986
March 2013

<010> Study Area Code	361123
<015> Study Area Name	Citizens Telecommunications Company of Minnesota (Lakes)
<020> Program Year	2013
<030> Contact Name - Person USAC should contact regarding this data	Michael Saperstein Jr.
<035> Contact Telephone Number - Number of person identified in data line <030>	203-614-4702
<039> Contact Telephone Email Address - Email Address of person identified in data line <030>	Michael.Saperstein@ctr.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING CERTIFICATION ON ITS OWN BEHALF:

Certification of Officer as to Compliance with Applicable Service Quality Standards and Consumer Protection Rules	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring compliance with the applicable service quality standards as well as the consumer protection rules; and, to the best of my knowledge, the carrier is in compliance with applicable service quality standards and consumer protection rules.	
Name of Reporting Carrier	Citizens Telecommunications Company of Minnesota LLC
Signature of Authorized Officer	Date <u>5/21/13</u>
Printed name of Authorized Officer	Kenneth Mason
Title or position of Authorized Officer: Vice President, Government and Regulatory Affairs	
Telephone number of Authorized Officer: (585) 777 - 5845, ext.	
Study Area Code of Reporting Carrier	361123 (mm/dd/yyyy) 06/03/2013
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING CERTIFICATION DATA ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Compliance with Applicable Service Quality Standards and Consumer Protection Rules on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the compliance with applicable service quality standards and consumer protection rules as reported to the authorized agent; and, to the best of my knowledge, the carrier is in compliance with applicable service quality standards and consumer protection rules, the certification provided to the authorized agent is accurate.	
Name of Authorized Agent	
Name of Reporting Carrier	
Signature of Authorized Officer	Date
Printed name of Authorized Officer	
Title or position of Authorized Officer	
Telephone number of Authorized Officer: () ext.	
Study Area Code of Reporting Carrier	(mm/dd/yyyy)
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Compliance with Applicable Service Quality Standards and Consumer Protection Rules on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the certification on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier	
Name of Authorized Agent	
Signature of Authorized Agent or Employee of Agent	Date
Printed name of Authorized Agent or Employee of Agent	
Title or position of Authorized Agent or Employee of Agent	
Telephone number of Authorized Agent or Employee of Agent: () ext.	
Study Area Code of Reporting Carrier	(mmddyyyy)
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

(600) Emergency Carrier Certification

FCC Form 481
OMB Control No. 3060-0986
March 2013

<010> Study Area Code	361123
<015> Study Area Name	Citizens Telecommunications Company of Minnesota (Lakes)
<020> Program Year	2013
<030> Contact Name - Person USAC should contact regarding this data	Michael Saperstein Jr.
<035> Contact Telephone Number - Number of person identified in data line <030>	203-614-4702
<039> Contact Telephone Email Address - Email Address of person identified in data line <030>	Michael.Saperstein@ftr.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING CERTIFICATION ON ITS OWN BEHALF:

Certification of Officer as to Compliance with 47 CFR §54.202(a)(2)

I certify that I am an officer of the reporting carrier and that my responsibilities include ensuring compliance with the requirements of 47 CFR 54.202(a)(2) that the carrier be able to function in emergency situations. Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations. I certify that the carrier is able to function in emergency situations as set forth in section 54.202(a)(2).

Name of Reporting Carrier	Citizens Telecommunications Company of Minnesota LLC		
Signature of Authorized Officer			Date
Printed name of Authorized Officer	Kenneth Mason		
Title or position of Authorized Officer	Vice President, Government and Regulatory Affairs		
Telephone number of Authorized Officer: (585) 777 - 5645, ext.			
Study Area Code of Reporting Carrier	361123	(mm/dd/yyyy)	06/03/2013

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. § 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING CERTIFICATION DATA ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Compliance with 47 CFR §54.202(a)(2) on Behalf of Reporting Carrier

I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I certify that I am an officer of the reporting carrier and that my responsibilities include ensuring compliance with the requirements of 47 CFR 54.202(a)(2) that the carrier be able to function in emergency situations. Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations. I certify that the carrier is able to function in emergency situations as set forth in section 54.202(a)(2) as reported to the authorized agent; and, to the best of my knowledge, the certification provided to the authorized agent is accurate.

Name of Authorized Agent			
Name of Reporting Carrier			
Signature of Authorized Officer			Date
Printed name of Authorized Officer			
Title or position of Authorized Officer			
Telephone number of Authorized Officer: () - , ext.			
Study Area Code of Reporting Carrier		(mm/dd/yyyy)	

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. § 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Compliance with 47 CFR §54.202(a)(2) on Behalf of Reporting Carrier

I, as agent for the reporting carrier, certify that I am authorized to submit the certification on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.

Name of Reporting Carrier			
Name of Authorized Agent			
Signature of Authorized Agent or Employee of Agent			Date
Printed name of Authorized Agent or Employee of Agent			
Title or position of Authorized Agent or Employee of Agent			
Telephone number of Authorized Agent or Employee of Agent: () - , ext.			
Study Area Code of Reporting Carrier		(mm/dd/yyyy)	

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. § 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

**(800) Operating Companies
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986
March 2013

<010>	Study Area Code	<010>	<u>361123</u>
<015>	Study Area Name	<015>	<u>Citizens Telecommunications Company of Min</u>
<020>	Program Year	<020>	<u>2013</u>
<030>	Contact Name - Person USAC should contact regarding this data	<030>	<u>Michael Saperstein Jr.</u>
<035>	Contact Telephone Number - Number of person identified in data line <030>	<035>	<u>203-614-4702</u>
<039>	Contact Telephone Email Address - Email Address of person identified in data line <030>	<039>	<u>Michael.Saperstein@ftr.com</u>

<810>	Reporting Carrier	<u>Citizens Telecommunications Company of Minnesota , LLC</u>
<811>	Holding Company	<u>Frontier Communications Corporation</u>
<812>	Operating Company	<u>Citizens Telecommunications Company of Minnesota , LLC</u>

<813>	<a1>	<a2>
	<u>Affiliates</u>	<u>Doing Business As Company or Brand Designation</u>
	C-DON Partnership	N/A
	Citizens Capital Ventures Corp.	N/A
	Citizens Directory Services Company L.L.C.	N/A
	Citizens Louisiana Accounting Company	N/A
	Citizens NEWCOM Company	N/A
	Citizens NEWTEL, LLC	N/A
	Citizens Pennsylvania Company LLC	N/A
	Citizens SERP Administration Company	N/A
	Citizens Telecom Services Company L.L.C.	N/A
	Citizens Telecommunications Company of California Inc.	Frontier Communications of California
	Citizens Telecommunications Company of Idaho	Frontier Communications of Idaho
	Citizens Telecommunications Company of Illinois	Frontier Citizens Communications of Illinois
	Citizens Telecommunications Company of Minnesota, LLC	Frontier Citizens Communications of Minnesota
	Citizens Telecommunications Company of Montana	Frontier Communications of Montana
	Citizens Telecommunications Company of Nebraska	Citizens Communications Company of Nebraska
	Citizens Telecommunications Company of Nebraska LLC	Frontier Communications of Nebraska
	Citizens Telecommunications Company of Nevada	Frontier Communications of Nevada
	Citizens Telecommunications Company of New York, Inc.	Frontier Communications of New York
	Citizens Telecommunications Company of Oregon	Frontier Communications of Oregon
	Citizens Telecommunications Company of Tennessee L.L.C.	Frontier Communications of Tennessee
	Citizens Telecommunications Company of the Volunteer State LLC	Frontier Communications of the Volunteer State
	Citizens Telecommunications Company of the White Mountains, Inc.	Frontier Communications of the White Mountains
	Citizens Telecommunications Company of Utah	Frontier Communications of Utah
	Citizens Telecommunications Company of West Virginia	Frontier Communications of West Virginia
	Citizens Utilities Capital L.P.	N/A
	Citizens Utilities Rural Company, Inc.	Frontier Citizens Utilities Rural
	Commonwealth Communication, LLC	N/A
	Commonwealth Telephone Company LLC	Frontier Communications Commonwealth Telephone Company
	Commonwealth Telephone Enterprises LLC	N/A
	Commonwealth Telephone Enterprises, LLC	N/A
	Commonwealth Telephone Management Services, Inc.	N/A
	CTE Holdings, Inc.	N/A

CTE Services, Inc.	N/A
CTE Telecom, LLC	Frontier Communications CTE Telecom Company
CTSI, LLC	Frontier Communications CTSI Company
CU Capital LLC	N/A
CU Wireless Company LLC	N/A
Electric Lightwave NY, LLC	N/A
Evans Telephone Holdings, Inc.	N/A
Fairmount Cellular LLC	N/A
Frontier Communications - Midland, Inc.	N/A
Frontier Communications - Prairie, Inc.	N/A
Frontier Communications - Schuyler, Inc.	N/A
Frontier Communications - St. Croix LLC	N/A
Frontier Communications Corporate Services Inc.	N/A
Frontier Communications Corporation	N/A
Frontier Communications ILEC Holdings Inc.	N/A
Frontier Communications Northwest Inc.	N/A
Frontier Communications of Alabama, LLC	N/A
Frontier Communications of America, Inc.	N/A
Frontier Communications of AuSable Valley, Inc.	N/A
Frontier Communications of Breezewood, LLC	N/A
Frontier Communications of Canton, LLC	N/A
Frontier Communications of DePue, Inc.	N/A
Frontier Communications of Fairmount LLC	N/A
Frontier Communications of Georgia LLC	N/A
Frontier Communications of Illinois, Inc.	N/A
Frontier Communications of Indiana LLC	N/A
Frontier Communications of Iowa, LLC	N/A
Frontier Communications of Lakeside, Inc.	N/A
Frontier Communications of Lakewood, LLC	N/A
Frontier Communications of Lamar County, LLC	N/A
Frontier Communications of Michigan, Inc.	N/A
Frontier Communications of Minnesota, Inc.	N/A
Frontier Communications of Mississippi LLC	N/A
Frontier Communications of Mondovi LLC	N/A
Frontier Communications of Mt. Pulaski, Inc.	N/A
Frontier Communications of New York, Inc.	N/A
Frontier Communications of Orion, Inc.	N/A
Frontier Communications of Oswayo River LLC	N/A
Frontier Communications of Pennsylvania, LLC	N/A
Frontier Communications of Rochester, Inc.	N/A
Frontier Communications of Seneca-Gorham, Inc.	N/A
Frontier Communications of Sylvan Lake, Inc.	N/A
Frontier Communications of the Carolinas Inc.	N/A
Frontier Communications of the South, LLC	N/A
Frontier Communications of the Southwest Inc.	N/A
Frontier Communications of Thorntown LLC	N/A
Frontier Communications of Virginia, Inc.	N/A
Frontier Communications of Viroqua LLC	N/A
Frontier Communications of Wisconsin LLC	N/A
Frontier Communications Online and Long Distance Inc.	N/A
Frontier Communications Services Inc.	N/A
Frontier Communications West Coast Inc.	N/A

Frontier Directory Services Company, LLC	N/A
Frontier InfoServices Inc.	N/A
Frontier Midstates Inc.	N/A
Frontier Mobile LLC	N/A
Frontier North Inc.	N/A
Frontier Security Company	N/A
Frontier Subsidiary Telco LLC	N/A
Frontier TechServ, Inc.	N/A
Frontier Telephone of Rochester, Inc.	N/A
Frontier West Virginia Inc.	N/A
GVN Services	N/A
Mohave Cellular Limited Partnership	N/A
Navajo Communications Company, Inc.	Frontier Navajo Communications / Frontier Navajo Communications Company
NCC Systems, Inc.	N/A
Ogden Telephone Company	Frontier Ogden Telephone Company
Phone Trends, Inc.	N/A
Rhinelanders Telecommunications, LLC	N/A
Rhinelanders Telephone LLC	Frontier Rhinelanders Telephone Company
Rib Lake Cellular for Wisconsin RSA#3, Inc.	N/A
Rib Lake Telecom, Inc.	N/A

(900) Tribal Lands Reporting
Line <920> Tribal Government Engagement Obligation
Study Area Code 361123

File Name: SAC 361123 2012 Tribal Engagement.pdf

During the months of October and November of 2012, the company contacted the respective tribal leader for each Tribal Land indentified on line 910 by mailing, via U.S. Postal Service Certified Mail, an Annual Tribal Government Engagement letter, an example of which is included on the following page. The letter also included a copy of the Public Notice, released July, 19, 2012 by the Office of Native Affairs and Policy, Wireless Telecommunications Bureau and Wireline Competition Bureau which provided further guidance on the Tribal engagement obligation.

In addition, the company's local general manager or representative responsible for making decisions contacted each tribal leader via telephone or, in some cases, in person to initiate ongoing discussions to address the Tribal engagement obligations.



100 S. Maddy Street
McGregor, Minnesota 55760

October 22, 2012

Kevin Leecy, Tribal Chair
Bois Forte Tribal Government – Nett Lake
5344 Lakeshore Drive
P.O. Box 16
Nett Lake, MN 55772

RE: Annual Tribal Government Engagement

Dear Mr. Leecy:

In November 2011 the Federal Communications Commission (FCC) issued its *USF/ICC Transformation Order* reforming the federal Universal Service Fund (USF) and intercarrier compensation system.¹ As part of the *USF/ICC Transformation Order*, the FCC adopted a Tribal government engagement requirement for all eligible telecommunications carriers that are currently serving or are seeking to serve tribal lands.² The Tribal government engagement requirement is intended to benefit Tribal government leaders, communication service providers and consumers living on Tribal lands, ultimately providing greater connectivity to 21st century economic opportunities, education, health care and public safety.

Enclosed is a copy of the Public Notice released July 19, 2012, by the FCC's Office of Native Affairs and Policy, which provides further guidance on the Tribal government engagement obligations.

At your earliest convenience, I would appreciate hearing from you in order to schedule a meeting and begin discussing these important issues which are vitally important to the successful deployment and provision of communication services on Tribal lands.

Sincerely,

A handwritten signature in black ink, appearing to read "Kirk Lehman".

Kirk Lehman
General Manager

Telephone: 1-612-816-0916
Email: Kirk.Lehman@FTR.com

Enclosure

¹ See *Connect America Fund, et al.*, W.C. Docket. No. 10-90 *et al.*, Report and Order and Further Notice of Proposed Rulemaking, 26 FCC Rcd. 17663, FCC 11-161 (rel. November. 18, 2011).

² See *id.*, at para. 637.

(2000) Price Cap Carrier Additional Documentation
 Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481
 OMB Control No. 3060-0986
 March 2013

<010: Study Area Code	361123
<015: Study Area Name	Citizens Telecommunications Company of Minnesota (Lakes)
<020: Program Year	2013
<030: Contact Name - Person USAC should contact regarding this data	Michael Saperstein Jr.
<035: Contact Telephone Number - Number of person identified in data line <030>	203-614-4702
<039: Contact Telephone Email Address - Email Address of person identified in data line <030>	Michael.Saperstein@ftr.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING CERTIFICATION ON ITS OWN BEHALF:

Certification of Officer as to Compliance with 47 CFR § 54.313(b),(c),(d),(e)	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring compliance as a recipient of incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate. (CHECK the box for the certifications attested to in this form unless otherwise noted)	
Incremental Connect America Phase I reporting	
2010> 2nd Year Certification (47 CFR § 54.313(b)(1))	<input type="checkbox"/>
2011> 3rd Year Certification (47 CFR § 54.313(b)(2))	<input type="checkbox"/>
Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))	
2012> 2013 Frozen Support Certification	<input checked="" type="checkbox"/>
2013> 2014 Frozen Support Certification	<input type="checkbox"/>
2014> 2015 Frozen Support Certification	<input type="checkbox"/>
2015> 2016 and future Frozen Support Certification	<input type="checkbox"/>
Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))	
2016> Certification Support Used to Build Broadband	<input checked="" type="checkbox"/>
Connect America Phase II Reporting (47 CFR § 54.313(e))	
2017> 3rd year Broadband Service Certification	<input type="checkbox"/>
2018> 5th year Broadband Service Certification	<input type="checkbox"/>
2019> Interim Progress Certification	<input type="checkbox"/>
2020> Please check the box to confirm that the attached PDF, on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	<input type="checkbox"/>
2021> Interim Progress Community Anchor Institutions	<input type="checkbox"/> (Attach document listing required information)
Name of Reporting Carrier Citizens Telecommunications Company of Minnesota LLC	
Signature of Authorized Officer <i>[Signature]</i>	Date 5/21/13
Printed name of Authorized Officer Kenneth Mason	
Title or position of Authorized Officer Vice President, Government and Regulatory Affairs	
Telephone number of Authorized Officer: (585) 777 - 5645, ext.	
Study Area Code of Reporting Carrier 361123	Filing Due Date for this form (mm/dd/yyyy) 06/03/2013
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING CERTIFICATION DATA ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Compliance with 47 CFR § 54.313(b),(c),(d),(e) on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the compliance as a recipient of incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) as reported to the authorized agent; and, to the best of my knowledge, the certification provided to the authorized agent is accurate.	
Name of Authorized Agent _____	
Name of Reporting Carrier _____	
Signature of Authorized Officer _____	Date _____
Printed name of Authorized Officer _____	
Title or position of Authorized Officer _____	
Telephone number of Authorized Officer: () - , ext. _____	
Study Area Code of Reporting Carrier _____	Filing Due Date for this form (mm/dd/yyyy) _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Compliance with 47 CFR § 54.313(b),(c),(d),(e) on Behalf of Reporting Carrier

I, as agent for the reporting carrier, certify that I am authorized to submit the certification on behalf of the reporting carrier; I have provided the data ensuring compliance as a recipient of incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.

Incremental Connect America Phase I reporting		
2110>	2nd Year Certification (47 CFR § 54.313(b)(1))	<input type="checkbox"/>
2111>	3rd Year Certification (47 CFR § 54.313(b)(2))	<input type="checkbox"/>
Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))		
2112>	2013 Frozen Support Certification	<input type="checkbox"/>
2113>	2014 Frozen Support Certification	<input type="checkbox"/>
2114>	2015 Frozen Support Certification	<input type="checkbox"/>
2115>	2016 and future Frozen Support Certification	<input type="checkbox"/>
Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))		
2116>	Certification Support Used to Build Broadband	<input type="checkbox"/>
Connect America Phase II Reporting (47 CFR § 54.313(e))		
2117>	3rd year Broadband Service Certification	<input type="checkbox"/>
2118>	5th year Broadband Service Certification	<input type="checkbox"/>
2119>	Interim Progress Certification	<input type="checkbox"/>
2120>	Please check the box to confirm that the attached PDF, on line 2121, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	
2121>	Interim Progress Community Anchor Institutions	<input type="checkbox"/> (Attach document listing required information)

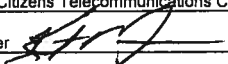
Name of Reporting Carrier	
Name of Authorized Agent	
Signature of Authorized Agent or Employee of Agent	Date
Printed name of Authorized Agent or Employee of Agent	
Title or position of Authorized Agent or Employee of Agent	
Telephone number of Authorized Agent or Employee of Agent: () - . ext.	
Study Area Code of Reporting Carrier	Filing Due Date for this form (mmddyyyy)
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Reporting Carrier

FCC Form 481
OMB Control No. 3060-0986
March 2013

<010> Study Area Code	361123
<015> Study Area Name	Citizens Telecommunications Company of Minnesota (Lakes)
<020> Program Year	2013
<030> Contact Name - Person USAC should contact regarding this data	Michael Saperstein Jr.
<035> Contact Telephone Number - Number of person identified in data line <030>	203-614-4702
<039> Contact Telephone Email Address - Email Address of person identified in data line <030>	Michael.Saperstein@ftr.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF Recipients			
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for CAF recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.			
Name of Reporting Carrier Citizens Telecommunications Company of Minnesota LLC			
Signature of Authorized Officer 			Date 5/30/13
Printed name of Authorized Officer Kenneth Mason			
Title or position of Authorized Officer Vice President, Government and Regulatory Affairs			
Telephone number of Authorized Officer: (585) 777 - 5645, ext.			
Study Area Code of Reporting Carrier	361123	Filing Due Date for this form (mm/dd/yyyy)	06/03/2013
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.			