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**From:** Hegdal, Stephen [<mailto:Stephen.Hegdal@FTR.com>]  
**Sent:** Thursday, August 09, 2012 2:29 PM  
**To:** Jacobson, David  
**Cc:** Cremer, Karen; Mason, Ken; Bohler, Scott  
**Subject:** RE: TC12-079 Citizens Telecom of MN ETC/USF certification

Mr. Jacobson:

We recently upgraded our transport facilities to Jasper, switching from a three T1 IMA to a DS3 and upgrading the main high-speed internet shelf in the Jasper central office. These upgrades will benefit voice service and permit more consistent and higher available broadband speeds. It is not possible to identify the maintenance and operating expense that supports and improves service specific to the South Dakota portion of the Jasper exchange.

Thank you,

Steve Hegdal  
Manager - Compliance and Reporting  
[stephen.hegdal@ftr.com](mailto:stephen.hegdal@ftr.com)  
952-435-1356

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**From:** [David.Jacobson@state.sd.us](mailto:David.Jacobson@state.sd.us) [mailto:[David.Jacobson@state.sd.us](mailto:David.Jacobson@state.sd.us)]  
**Sent:** Tuesday, August 07, 2012 3:47 PM  
**To:** Hegdal, Stephen; Mason, Ken  
**Cc:** [Karen.Cremer@state.sd.us](mailto:Karen.Cremer@state.sd.us)  
**Subject:** TC12-079 Citizens Telecom of MN ETC/USF certification

Mr. Hegdal:

With regard to your request for waiver of ETC filing requirements for your Citizens service area in South Dakota, Commission staff once again will not oppose your request but would have the following question for you if responding is not overly burdensome.

Please briefly describe in general terms any service improvements which have been facilitated by ETC/USF support in the recent past or are expected to be completed in the future.

Thank you,

Dave Jacobson  
SDPUC  
605-773-3201

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