

EXHIBITS

WWC Request for Certification 2012

Exhibit	A	2011 Service Improvement Plan Progress Report/Update – CONFIDENTIAL
Exhibit	B-1	2012 Service Improvement Plan – CONFIDENTIAL
	B-2	2011 Coverage Map – CONFIDENTIAL
	B-3	2012 and 2013 Projected Support - CONFIDENTIAL
Exhibit	C	2011 ETC Outage Report – CONFIDENTIAL
Exhibit	D	2011 Requests for Service Report - CONFIDENTIAL
Exhibit	E	2011 Consumer Complaints Report – CONFIDENTIAL
Exhibit	F-1	2011 Lifeline and Link Up Advertising/Outreach Efforts
	F-2	South Dakota Lifeline Newspaper Ad
	F-3	South Dakota Lifeline Brochure
	F-4	South Dakota Billing Message
	F-5	South Dakota Billing Message - Newly Activated Customers