SOUTH DAKOTA PUBLIC UTILITIES COMMISSION LIFELINE/LINK UP ADVERTISING/OUTREACH ANNUAL REPORT JUNE 1, 2012

Company:		Beresford Municipal Telephone Company
Address:		101 N. 3 rd Street
		Beresford, SD 57004
Telephone nu	umber:	605/763-2500
Company cor	ntact:	Todd Hansen, General Manager
Study Area C	ode:	391649
Lifeline/Link l	Jp Adv	vertising/Outreach Activities:
<u>X</u>		tise in media of general distribution.* (See attached tisement(s).)
<u>X</u>		to existing and new customers regarding the availability of e/Link Up.* (See attached letter.)
<u>X</u>	Comp	any's Lifeline/Link Up information in directory.
		any's Lifeline/Link Up information available on Company website.
X	Comp	any's information posted on USAC website.
<u>X</u>	Other	(describe): Posted on Public Office Bulletin Board, Customer
	News	etter

*Required

Wet Basement?

• Multiple Solutions & Financing Available • Free Estimates

800-392-3389

BLACKBURN BASEMENT SYSTEMS

www.blackburnbasementrepair.com

Republic is Fridays at 5 p.m.
Thank You

stays its original color

- The same hairstyle lasts for years, maybe decades
- You only have to shave your face and neck
- You can play with toys all your life
- One wallet and one color for all seasons
- You can wear shorts no matter how your legs look
- You can "do" your nails with a pocket knife

be like a watered garden, like a spring of water, whose waters fail not." (Isaiah 58:10,11)

Your light will rise and shine, our gloom will disappear, your bones will be made strong, and you'll be a source of joy and refreshment for others! THAT sounds like a prescription for "happiness" for the New Year.

Sincerely in Christ, Jay Mitchell, Pastor Beresford/ Centerville UCC Parish

Beresford Municipal Telephone Company Rates and Lifeline and Link Up Program

Beresford Municipal Telephone Company provides basic and enhanced telecommunications services within its service area. Basic services are offered at the following rates:

Single Line Residence Service \$15.41 Single Line Business Service \$25.91 Multi Line Business Service \$29.03

Local resident and business service includes:

Ø Voice grade access to the public telephone network

- Ø Single-party flat-rated local service free of per minute charges
- Ø Dual tone multi-frequency signaling (touch-tone) service
- Ø Access to directory assistance services
- Ø Access to other operator services
- Ø Access to 911 emergency services
- Ø Access to interexchange (long distance) services
- Ø Toll limitation for qualifying low-income consumers

Lifeline and Link Up telephone assistance programs are available for qualifying low-income subscribers. These programs provide for connection and monthly service discounts on telephone service. To qualify, a subscriber must participate in at least one of the following programs or have a household income that is at or below 135% of the Federal Poverty Guidelines:

- Ø Medicaid
- Ø Supplemental Nutrition Assistance Program (Food Stamps program)
- Ø Temporary Aid to Needy Families (TANF)
- Ø National School Lunch (NSL) free lunch program
- Ø Supplemental Security Income (SSI)
- Ø Federal Public Housing Assistance
- Ø Low Income Housing Energy Assistance

To blocking at no charge and reduced deposits are also available.

The basic services described above are offered to all consumers in BMTC's service area. If you have any questions regarding telecommunication services, please call BMTC's office at 605/763-2500.

SD Picnic

The 59th Annual South Dakota Picnic will be held indoors on Sunday, February 27th, 2011, at the Woodbrook Estates Mobile Home Park Recreation Center, 1510 Ariana Street, Lakeland, FL. Please bring a LARGE covered casserole or hot dish, salad, or dessert to share, also plates and silverware for your own family. Coffee, iced tea, and sodas will be furnished. Lunch will be at 1:00 p.m., but feel free to come after 11:30 a.m. and visit with fellow South Dakotans.

If you have any questions, please call or email June Clark, (863)646-1131, jjclark01@msn.com, or Sue Kelly (941)792-8235, suehkelly@verizon.net.





BERESFORD MUNICIPAL TELEPHONE COMPANY

101 N. THIRD STREET • BERESFORD, SD 57004-1796 *Phone* (605) 763-2008 • *FAX* (605) 763-7112 *E-mail* phone @ bmtc.net • *URL* http://www.bmtc.net

Notice to Beresford Municipal Telephone Company Customers May 1, 2011

Lifeline, **Link Up** and **Toll Blocking** support are available from Beresford Municipal Telephone Company. These programs provide discounts to eligible low-income consumers to help them establish and maintain telephone service.

Lifeline assistance lowers the cost of basic, monthly local telephone service. It provides eligible consumers with a waiver of the \$6.50 monthly Subscriber Line Charge and an additional credit of \$1.75 each month on the basic service portion of the telephone bill. The waiver and credit apply on the main home telephone line listed in the name of the eligible telephone company subscriber.

Link Up reduces the cost of initiating new telephone service by providing a 50% discount off of the one-time costs associated with initiating telephone service, up to a maximum of \$30. Link Up also provides for deferred payment of connection charges without interest. It does not cover the cost of wiring inside the home, and is limited to one time per home address per subscriber.

Toll Blocking allows eligible consumers to choose this option at no cost.

Customers are eligible if they participate in one of the following programs:

Low-Income Home Energy Assistance Program (LIHEAP) Federal Public Housing Assistance (FPHA) or Section 8

Supplemental Nutrition Assistance Program (SNAP), f/k/a Food Stamps

Medicaid

National School Lunch Program's free lunch program

Supplemental Security Income (SSI)

Temporary Assistance for Needy Families (TANF)

In addition, consumers are eligible if their household income is at or below 135% of the Federal poverty guidelines. Consumers who qualify based on household income must provide supporting documentation. Please note: income is all income actually received by all members of the household. Income includes salary before deductions for taxes, public assistance benefits, social security payments, pensions, unemployment compensation, veteran's benefits, inheritances, alimony, child support payments, worker's compensation benefits, gifts & lottery winnings. The only exceptions are student financial aid, military housing & cost of living allowances, and irregular income from occasional small jobs such as babysitting or lawn mowing.

If you would like more information or would like to apply for this low-income assistance, please contact BMTC 763-2500 or stop by our office at 120 E. Main Street.



BERESFORD MUNICIPAL TELEPHONE COMPANY

101 N. THIRD STREET • BERESFORD, SD 57004-1796 *Phone* (605) 763-2008 • *FAX* (605) 763-7112 *E-mail* phone @ bmtc.net • *URL* http://www.bmtc.net

LIFELINE ASSISTANCE APPLICATION

Name:				
Last	(PLEASE PRINT)	First		M.I.
Address:				
Street		City	State	Zip
Social Security	Number:	# of Household	Members:	
Home Phone #:		# where you can be reached		
			(Area code + 7	digit number)
wireless provid	ler? Yes 1	Lifeline program through No eceiving more than one Lif		
Medica Suppler Suppler Federal Low-In Tempor	id (Title XIX/Medical Statemental Nutrition Assistant mental Security Income (S Public Housing Assistant come Energy Assistance)	ce Program (Section 8) Program (LIEAP) Families Program (TANF)	:)	
Note: Telephon School Lunch I	_	ogram participant's name (with the excep	tion of the National
		5% of the Federal Poverty C No (If yes, documenta		
program. I agre	e to notify BMTC if I cea	on form does not constitute use to participate in any of the greater than 135% of the Fe	e public assista	ance programs I
		above information is true. I get the above qualifications t		
Signature			Date	

given to all new east-mers

TOLL FRAUD - cont'd

U.S. CODE, TITLE 18 Section 1343

Whoever, having devised or intending to devise any scheme or artifice to defraud, in money or property by means of false or fraudulent pretenses, representations, or namits or causes to be transmitted by means of wire, radio, or television communistate or foreign commerce, and writings, signs, signals, pictures, or sounds for the couting such scheme or artifice, shall be fined not more than \$1,000.00 or imprisoned in five years, or both.

 639, as passed by the Fifty-Second Session of the Legislature of the State of stipulates the following:

preson owning or having control of any pipes, wires, cables, or other facilities for the nission of gas, oil, electricity, water, communications, or other products or services, are buried beneath the surface of the ground, including areas within the limits of any al subdivision, shall give written notice thereof to the office of the register of deeds county where the facilities are located.

gister of deeds of each county where the facilities described are buried shall establish iaintain a uniform file system containing the information furnished by the owner or 1 having control of these facilities.

erson intending to conduct any digging, grading, leveling, excavating, blasting, or activities upon the lands described in the notice shall request the person owning or alling the facilities to accurately locate them upon the land where they are situated, at two days per location, not counting Saturdays, Sundays, and legal holidays, before immencement of the activity.

TOLL LIMITATION SERVICES

Jp., and Toll Limitation Service support provide discounts to eligible low-income conputer them establish and maintain telephone service. Note: Telecommunications carriers a Lifeline customer federal USF fees on the local service portion of their telephone

discount is available?

zance lowers the cost of basic, monthly local telephone service. Eligible consumers can \$8.25 per month in discounts.

inte of Indian reservations or tribal lands can receive up to an additional \$25 in rt, but must pay at least \$1 for basic monthly service.

es the cost of initiating new telephone service. Eligible consumers can receive a 50% of the one-time costs associated with initiating telephone service, up to a maximum le consumers also qualify for a deferred payment schedule for remaining costs of up

come consumers living on tribal lands are eligible for an additional discount of up to 100% of the charges between \$60 and \$130.

n Service (TLS) support allows eligible consumers who wish to avoid incurring large fees to choose toll blocking or toll control at no cost.

1

300

N

whether I am eligible?

ding link lin and TIG amount varior by atate individuals who reside in states

2011 Phone Directory

LIMITATION SERVICES - cont'd

support, an individual is eligible if he or she participates in one of the following programs:

- Low-Income Home Energy Assistance Program (LIHEAP)
- Federal Public Housing Assistance or Section 8
- Medicaid
- Food Stamps
- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TANF)
- National School Lunch Program's free lunch program

In addition, a consumer may be eligible if his or her household income is at or below 135% of the federal poverty guidelines.

To apply for Lifeline, Link Up, and TLS discounts, please contact Beresford Municipal Telephone Company, 101 N. 3rd, Beresford, SD 57004 or (605)763-2500.



USE OF TELEPHONE FOR DEBT COLLECTION PURPOSES

The Federal Communications Commission has received information that interstate telephone service is being used for collection of claimed debts in ways that are or may be in violation of applicable tariffs of the telephone companies and criminal statutes. Practices alleged include calling at odd hours of the day or night; repeated calls; calls to friends, neighbors, relatives, employers, and children; calls making a variety of threats; calls asserting falsely that credit ratings will be hurt; calls falsely stating that legal process is about to be served; calls demanding payments for amounts not owed; calls to places of employment; and calls misrepresenting the terms and conditions of existing or proposed contracts. Although many of these calls are placed on a local basis, there is increasing indication that such improper practices also involve use of interstate toll and Wide Area Telephone Service (WATS).

Tariffs of the telephone companies forbid use of the telephone "...for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment, or harass another," or for calls that "... interfere unreasonably with the use of the service by one or more other customers," or calls for "... unlawful purpose." Upon violation of any of these conditions the telephone company can, by written notice, discontinue service "forthwith." These tariff regulations are filed with this Commission pursuant to Section 203 of the Communications Act, 47 U.S.C. 203, and are binding on the telephone company and customer alike. Users of the telephone service are also subject to the enforcement proceedings provided for in Sections 401 and 411 of the Communications Act. In addition to the loss of to use the telephone in the District of Columbia or in interstate or foreign communications to make "repeated telephone calls, during which conversation ensues, solely to harass any person at the called number" or to knowingly permit "others to use his telephone" for such purpose. Penalties for violation of Section 223 are a fine up to \$500.00 or six months' imprisonment, or both, 47 U.S.C. 223

The Commission is concerned that some users of telephone service may be unaware of their obligations to refrain from using the service for abusive or harassing calls. It is also concerned that other users may be willfully and repeatedly violating the provision of the tariffs and the applicable statutes, and that the telephone companies are not adequately enforcing their tariffs. Accordingly, the Commission is issuing this Public Notice in order that the public may be informed of the requirements of law in this area and so that users may be alerted to their legal obligations in the use of the telephone and the

NOTICE

TO ALL BERESFORD MUNICIPAL TELEPHONE COMPANY CUSTOMERS

LOW INCOME ASSISTANCE AVAILABLE

Beresford Municipal Telephone Company is authorized to provide two federal telephone assistance programs that were developed in response to concerns about the affordability of telephone service for low income citizens.

- •The Lifeline program provides reduced monthly charges to telephone subscribers who qualify
- •The Link Up program provides reduced connection charges to telephone subscribers who qualify.

WHO IS ELIGIBLE?

Subscribers must have household income that is at or below 135 percent of the Federal Poverty Guidelines or must participate in at least one of the following public assistance programs to be eligible:

Medicaid Food Stamps Low Income Home Energy Assistance Supplemental Security Income (SSI) Temporary Aid to Needy Families

Federal Housing Assistance

National School Lunch free lunch program

WHAT DO THE PROGRAMS PROVIDE?

Lifeline provides eligible subscribers with a waiver of the \$6.50 monthly Subscriber Line Charge and an additional credit of \$1.75 each month on the basic service portion of the telephone bill. The waiver and credit apply on the main home telephone line listed in the name of the eligible telephone company subscriber. Lifeline subscribers also may receive blocking of long distance calling on their telephone line at no charge.

Link Up provides eligible subscribers with reduced connection charges for their basic home telephone service. This reduction is 50 percent of applicable charges or \$30.00, whichever is less. Link Up also provides for deferred payment of connection charges without interest. It does not cover the cost of wiring inside the home and is limited to one time per home address per subscriber.

HOW DO I APPLY?

If you meet the eligibility requirements, <u>you must completely fill out and sign</u> an application form. In addition, if you qualify because your household income is at or below 135 percent of the Federal Poverty Guidelines, <u>documentation is required</u>. More details on this documentation requirement and application forms are available at our office at:

Beresford Municipal Telephone Company; 101 North 3rd Street; Beresford, SD 57004.

COULD I BECOME INELIGIBLE?

When you no longer are eligible to participate in any of the above assistance programs, you are no longer eligible for Lifeline or Link Up. You are obligated by law to notify Beresford Municipal Telephone Company and advise the company that you are no longer eligible for Lifeline and Link Up.

Posted on Bulletin Board

Low Income Customers May Qualify for Assistance

Assistance in paying your telephone bill is available to qualifying customers as part of two federal support programs. Those programs, Lifeline Assistance, and Link-up, are available through BMTC. Lifeline Assistance provides qualified low-income customers a monthly credit on their telephone bill of up to \$8.25 per month. Link-Up is an assistance plan that helps qualified customers pay for the installation of basic telephone service by reducing the connection charges by 50%.

To qualify, a customer must participate in at least one of the following programs:

- > Temporary Assistance to Needy Families (TANF)
- > Medicaid
- > Low-Income Home Energy Assistance (LIHEAP)
- > Food Stamps

> Supplemental Security Income (SSI)

- > Federal Public Housing Assistance
- > The National School Free Lunch Program (NSL)

Or a customer may qualify if their <u>household income</u> is at or below 135% of the Federal Poverty Guideline.

For more information or to request an application, please contact Beth at BMTC - 763-2500.

Do Not Call Registry

The National Do Not Call Registry gives you a choice about whether to receive telemarketing calls. Register your home phone or cell phone numbers for free at www.donotcall.gov or by calling their toll free number: 1-888-382-1222 (you must call from the number you wish to register). After registration, unsolicited calls should diminish in about 30 days. All unwanted calls should cease within 90 days. Once you have registered your number on the registry, it will remain on the list until your number is disconnected.



There are exceptions to the types of calls which can be made to you including: calls on behalf of political organizations, calls made by charities, surveyors and companies with whom you've done business or with whom you've made inquiry or submitted an application.

nte n	* Dhonobook Listing	Changa ***
	* Phonebook Listing	Change """
BMTC is offering you the apportun	ty to change your phonehool	k listing at no charge (normally an \$8.00 fee).
		aplete this form and return it to City Hall at
		1. Any changes made to your listing after
IUI N. STO OF BIVILL ST LZU E. VIS	in St., by November 1, 201	L. Any changes made to voiir listing after
November 1 will be subject to the \$8	3.00 fee. Please note: if you	would like to remove your listing from the
November 1 will be subject to the \$8	3.00 fee. Please note: if you	
November 1 will be subject to the \$3 phonebook, a \$1.00/month fee will a	3.00 fee. Please note: if you	would like to <u>remove</u> your listing from the for details on non-published numbers.
November 1 will be subject to the \$8	3.00 fee. Please note: if you	would like to remove your listing from the
November 1 will be subject to the \$3 phonebook, a \$1.00/month fee will a	3.00 fee. Please note : if you apply. Please call 763-2500	would like to <u>remove</u> your listing from the for details on non-published numbers.