

14450 Burnhaven Drive Burnsville, MN 55306

June 29, 2012

Ms. Patricia Van Gerpen Executive Director South Dakota Public Utilities Commission Capitol Building – 1<sup>st</sup> Floor 500 East Capitol Avenue Pierre, South Dakota 57501-50570

Re: Section 54.313 Annual Report for 2012

Dear Ms. Van Gerpen:

Citizens Telecommunications Company of Minnesota, LLC, hereby files the attached information in compliance with 47 CFR § 54.313, as adopted in the FCC's comprehensive order released November 18, 2011, reforming the federal Universal Service Fund (USF) and intercarrier compensation system.<sup>1</sup>

Section 54.313 requires an eligible telecommunication carrier (ETC) receiving high-cost federal USF support to file its Section 54.313 annual reports with the FCC, the Universal Service Administrative Company (USAC), and its relevant state commission. The order set April 1, 2012, as the initial due date for the new Section 54.313 reports (Order, paragraph 581), but in a subsequent order issued on February 3, 2012, the FCC modified certain Section 54.313 filing deadlines to comply with the requirements of the federal Paperwork Reduction Act.<sup>2</sup> The effect of the February 3, 2012, order was to delay the 2012 Section 54.313 reporting requirement until further notice. On May 8, 2012, the FCC issued a Public Notice in the Federal Register announcing May 8, 2012, as the applicability date for certain provisions of Section 54.313 and notifying ETCs and other stakeholders that information filed pursuant to Sections 54.313(a)(2) through (a)(6) and (h) must be filed by July 2, 2012. The attached report for 2012 will be filed with the FCC on July 2, 2012.

If you have any questions, please contact me at 952-435-1356 or stephen.hegdal@ftr.com .

Respectfully submitted,

Steples H. Negdal

Stephen Hegdal Manager – Compliance and Reporting

Attachments

<sup>&</sup>lt;sup>1</sup> See Connect America Fund, et al., W.C. Docket No. 10-90 et al., "Report and Order and Further Notice of Proposed Rulemaking," FCC 11-161 (Rel. November. 18, 2011).

<sup>&</sup>lt;sup>2</sup> See Connect America Fund, et al., WC Docket No. 10-90 et al., "Order", paragraph 1 (Rel. February 3, 2012).

#### FRONTIER COMMUNICATIONS ANNUAL REPORT FOR CERTIFICATION AS AN ELIGIBLE TELECOMMUNICATIONS CARRIER

In accordance with the USF/ICC Transformation Order released in this docket on November 18, 2011, clarified by the Order released on February 3, 2012, Frontier Communications Corporation (Frontier Communications) hereby files this Annual Report (Report) of its compliance with the requirements to remain an Eligible Telecommunications Carrier (ETC) in accordance with § 54.313 of the Commission's rules. The following companies, which comprise Frontier Communications, request continued certification as an ETC for purposes of receiving high cost federal Universal Service Fund (USF) support in 2012-2013, as well as any other USF support for which it is eligible:

COMPANY	STUDY AREA	STUDY
		AREA CODE
Citizens Telecommunications	Citizens Telecommunications Company of	542308
Company of California, Inc.	California.	
	Citizens Telecommunications Company of	543402
	California (Golden State)	
	Citizens Telecommunications Company of	544342
	California (Tuolumne)	
	Citizens Telecommunications Company of	542315
	California (Global Valley Networks)	
Citizens Telecommunications	Citizens Telecommunications Company of	474427
Company of Idaho	Idaho	241102
Citizens Telecommunications	Citizens Telecommunications Company of	341183
Company of Illinois	Illinois	
Citizens Telecommunications	Citizens Telecommunications Company of	361123
Company of Minnesota, LLC	Minnesota (Lakes)	2(7122
	Citizens Telecommunications Company of	367123
	Minnesota (South)	40.4200
Citizens Telecommunications	Citizens Telecommunications Company of	484322
Company of Montana	Montana	271100
Citizens Telecommunications	Citizens Telecommunications Company of	371128
Company of Nebraska LLC	Nebraska	<i><i><i><i></i></i></i></i>
Citizens Telecommunications	Citizens Telecommunications Company of	554431
Company of Nevada	Nevada - North	554422
	Citizens Telecommunications Company of	554432
	Nevada – South	154520
Citizens Telecommunications	Citizens Telecommunications Company of	154532
Company of New York, Inc.	New York (Upstate)	154522
	Citizens Telecommunications Company of	154533
	New York (Red Hook)	154534
	Citizens Telecommunications Company of	154554
	New York (Western Counties)	J

Citizens Telecommunications	Citizens Telecommunications Company of	533401
Company of Oregon	Oregon	222101
Citizens Telecommunications	Citizens Telecommunications Company of	294336
Company of Tennessee L.L.C	Tennessee	
Citizens Telecommunications	Citizens Telecommunications Company of	290580
Company of Volunteer State	Volunteer State	
LLC		
Citizens Telecommunications	Citizens Telecommunications Company of	454426
Company of the White	the White Mountains	
Mountains, Inc		
Citizens Telecommunications	Citizens Telecommunications Company of	504429
Company of Utah	Utah	
Citizens Telecommunications	Citizens Telecommunications Company of	200271
Company of West Virginia	West Virginia (Mountain State)	
	Citizens Telecommunications Company of	204338
	West Virginia (St. Mary's)	204220
	Citizens Telecommunications Company of	204339
	West Virginia (Bluefield)	450170
Citizens Utilities Rural	Citizens Utilities Rural Company	452172
Company, Inc.	Commonwealth Telephone Company	170161
Commonwealth Telephone	Commonwealth Telephone Company	170101
Company LLC Frontier Communications –	Frontier Communications – Midland	341055
Midland, Inc.	Fronter Communications – withland	541055
Frontier Communications –	Frontier Communications – Prairie	341073
Prairie, Inc.		511075
Frontier Communications –	Frontier Communications – Schuyler	341079
Schuyler, Inc.		
Frontier Communications - St.	Frontier Communications – St. Croix	330944
Croix LLC		
Frontier Communications	Frontier Communications Northwest (WA)	522416
Northwest Inc.	Frontier Communications Northwest (WA-	522449
	Contel)	
	Frontier Communications Northwest (OR)	532416
	Frontier Communications Northwest (ID)	472416
Frontier Communications of	Frontier Communications of Alabama	250306
Alabama, LLC		
Frontier Communications of	Frontier Communications of Ausable	150072
Ausable Valley, Inc.	Valley	
Frontier Communications of	Frontier Communications of Breezewood	170149
Breezewood, LLC		1
Frontier Communications of	Frontier Communications of Canton	170152
Canton, LLC		240000
Frontier Communications of	Frontier Communications of DePue	340998
DePue, Inc.		

Frontier Communications of	Frontier Communications of Fairmount	220362		
Fairmount LLC				
Frontier Communications of	Frontier Communications of Georgia	220387		
Georgia LLC				
Frontier Communications of	Frontier Communications of Illinois	341038		
Illinois, Inc.				
Frontier Communications of	Frontier Communications of Indiana	320750		
Indiana LLC				
Frontier Communications of	Frontier Communications of Iowa	351127		
Iowa, LLC				
Frontier Communications of	Frontier Communications of Lakeside	341011		
Lakeside, Inc.		170170		
Frontier Communications of	Frontier Communications of Lakewood	170178		
Lakewood, LLC		250201		
Frontier Communications of	Frontier Communications of Lamar County	250301		
Lamar County, LLC	En die Comminations of Mishigan	310682		
Frontier Communications of	-	300682		
Michigan, Inc.	Frontier Communications of Michigan (OH)	300082		
Frontier Communications of		361367		
Minnesota, Inc.	Frontier Communications of Winnesota	501507		
Frontier Communications of	Frontier Communications of Mississippi	280460		
Mississippi LLC	Tontier communications of Mississippi	200100		
Frontier Communications of	Frontier Communications of Mondovi	330912		
Mondovi LLC				
Frontier Communications of Mt.	Frontier Communications of Mt. Pulaski	341061		
Pulaski, Inc.				
Frontier Communications of	Frontier Communications of New York	150100		
New York, Inc.				
Frontier Communications of	Frontier Communications of Orion	341067		
Orion, Inc.				
Frontier Communications of	Frontier Communications of Oswayo River	170194		
Oswayo River LLC				
Frontier Communications of	Frontier Communications of Pennsylvania	170168		
Pennsylvania, LLC				
Frontier Telephone of Rochester,	Frontier Telephone of Rochester	150121		
Inc.				
Frontier Communications of	Frontier Communications of Seneca-	150122		
Seneca-Gorham, Inc.	Gorham	1.50120		
Frontier Communications of	Frontier Communications of Sylvan Lake	150128		
Sylvan Lake, Inc				

Frontier Communications of the	Frontier Communications of the Carolinas	240479
Carolinas Inc.	(SC)	
	Frontier Communications of the Carolinas	240526
	(SC-Contel)	
	Frontier Communications of the Carolinas	230479
	(NC)	
	Frontier Communications of the Carolinas	230509
	(NC-Contel)	242025
	Frontier Communications of the Carolinas	343035
Frontier Communications of the	(IL) Frontier Communications of the South (AL)	250318
South, LLC	Frontier Communications of the South (AL)	210318
Frontier Communications of the	Frontier Communications of the South (FL)	541863
Southwest Inc.	(CA-Contel)	541005
bouilwest me.	Frontier Communications of the Southwest	452302
	(AZ-Contel)	
	Frontier Communications of the Southwest	552302
	(NV-Contel)	
Frontier Communications of	Frontier Communications of Thorntown	320828
Thorntown LLC		
Frontier Communications of	Frontier Communications of Virginia	205050
Virginia, Inc.		
Frontier Communications of	Frontier Communications of Viroqua	330967
Viroqua LLC		
Frontier Communications of	Frontier Communications of Wisconsin	330964
Wisconsin LLC	Frontian Communications West Coast (CA)	542344
Frontier Communications West	Frontier Communications West Coast (CA)	542544
Coast Inc. Frontier Midstates Inc.	Frontier Midstates (MI)	313033
Fromer wildstates me.	Frontier Midstates (IN)	323034
Frontier North Inc.	Frontier North (WI)	330886
Tionaler Fortal Inc.	Frontier North (OH)	300615
	Frontier North (MI)	310695
	Frontier North (IN)	320772
	Frontier North (IN-Contel)	320779
	Frontier North (IL-Contel)	341036
	Frontier North (IL)	341015
Frontier West Virginia Inc.	Frontier West Virginia, Inc.	205050
Navajo Communications	Navajo Communications Company (AZ)	454449
Company, Inc.	Navajo Communications Company (NM)	494449
	Navajo Communications Company (UT)	504449
Ogden Telephone Company	Ogden Telephone Company	150110
Rhinelander Telephone LLC	Rhinelander Telephone– Crandon	330870
	Rhinelander Telephone – Headwaters Rhinelander Telephone–Rhinelander	330891 330940
	Rhinelander Telephone–Rhinelander	330940
	Rinnelander relephone- Rio Lake	550771

Based on the information contained in this Report, Frontier Communications respectfully requests that the FCC grant continued designation as an ETC and make the appropriate certification to USAC so that the companies described in this Report will receive USF support in 2012-2013. In support of this Application, Frontier Communications states the following:

### 1. §54.313(a)(1): Five Year Improvement Plan

Pursuant to  $\P$  7 of the February 3, 2012 Order in this docket, "ETCs that are not required by a state commission to file a quality improvement plan with the state commission are not required to file a plan with the Commission this year." Frontier has not been required by any state commission to submit a quality improvement plan and accordingly does not submit one to the Commission in 2012.

## 2. §54.313(a)(2): Outage Reporting

Please see Confidential Attachment A.

Outage reporting is not being provided for the following states because the state has not required collection of such data.

Alabama Arizona Georgia Illinois Michigan Mississippi Montana Nevada New York North Carolina North Dakota Ohio Oregon Pennsylvania South Carolina South Dakota Tennessee Utah Virginia Washington Wisconsin

## FRONTIER COMMUNICATIONS WC Docket No. 10-90

#### 3. §54.313(a)(3): Unfulfilled Requests for Service

Please see Attachment B.

Counts of Unfulfilled requests for service are not being provided for the following states because the state has not required collection of such data.

Alabama Arizona California Georgia Illinois Indiana Montana Nevada New York North Carolina North Dakota Ohio Pennsylvania South Carolina South Dakota Tennessee Utah Virginia Washington Wisconsin

#### 4. §54.313(a)(4): The Number of Complaints per 1,000 connections

Please see Attachment C.

The number of complaints per 1,000 connections is not being provided for the following states because the state has not required collection of such data.

Alabama Arizona California Georgia Illinois Montana Nevada New York North Carolina North Dakota Ohio Pennsylvania South Carolina South Dakota Tennessee Utah Virginia Wisconsin

# 5. §54.313(a)(5): Certification of Compliance with Applicable Service Quality Standards and Consumer Protection Rules

The Frontier Communications ILEC companies certify that they comply with applicable state and FCC consumer protection and service quality standards. Frontier has a Customer Proprietary Network Information (CPNI) Manual which reflects the December 2007 revisions to the FCC's CPNI rules. Frontier has also implemented an Identity Theft Prevention Program in accordance with the federal Red Flag Rules.

## 6. §54.313(a)(6): Emergency Preparedness

The Frontier Communications ILEC companies certify that the companies are able to function in emergency situations as set forth in section 54.202(a)(2). Frontier Communications ILEC companies are able to remain functional in an emergency situation through the use of back-up power to ensure functionality without an external power source. The companies' network is engineered to provide maximum capacity in order to handle excess traffic in the event of traffic spikes resulting from emergency situations.

#### 7. §54.313(h): Voice Rate Data

Frontier Communications reports that pursuant to § 54.318, as modified by the Commission's February 3, 2012, and May 14, 2012, Orders, no Frontier company receiving High Cost Loop Support or High Cost Model support has end-user rates below the Commission's \$10 rate floor.

#### CONCLUSION

Based on the forgoing, Frontier Communications meets all the requirements for continued designation as an ETC. Frontier Communications therefore requests that the FCC issue an appropriate certification indicating that it is in compliance with 47 USC 254(e) and should receive all federal universal service support determined for distribution in 2013.

Signed,

-Jane

June 29, 2012

Date

Kenneth F. Mason Vice President, Government and Regulatory Affairs Frontier Communications 180 S Clinton Ave., 5th Floor Rochester, NY 14646-0500

#### Legal Entity NAME:

Citizens Telecommunications of Minnesota, Inc.

MN

#### Year 2011 Service Interruptions:

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#### **REDACTED FOR PUBLIC INSPECTION** ATTACHMENT A: Outage Reporting

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## STATE ETC Filing - 2011

State	Unfulfilled Orders
Florida	0
Idaho	0
Iowa	0
Michigan	0
Minnesota	0
Mississippi	0
Nebraska	0
New Mexico - Navajo Communications Company, Inc.	19
Oregon	0
West Virginia - Citizens Telecommunications Company of West Virginia	8
West Virginia - Frontier West Virginia Inc.	38

StateLegal EntitylinesFLFrontier Communications of the South, LLC0.67IAFrontier Communications of lowa, LLC0.15IACitizens Telecommunications Company of Minnesota, LLC0.00Total Iowa0.15IDCitizens Telecommunications Company of Idaho1.60IDFrontier Communications Northwest Inc.0.82Total Idaho0.94INFrontier Midstates Inc.0.00INFrontier North Inc.0.56INFrontier Communications of Indiana LLC0.64INFrontier Communications of Indiana LLC0.64INFrontier Communications of Thorntown LLC0.94INFrontier Communications of Thorntown LLC0.64INFrontier Communications of Thorntown LLC0.64INFrontier Communications of Michigan, Inc.1.63MIFrontier North Inc.1.04MIFrontier Communications of Michigan, Inc.1.04MIFrontier Communications of Minesota, Inc.0.27Total Michigan0.22MNFrontier Communications of Minesota, Inc.0.28ORCitizens Telecommunications Company of Nebraska LLC0.83NMNavajo Communications Company of Oregon2.67ORFrontier Communications Northwest Inc.1.02Total Oregon1.001.00WAFrontier Communications Northwest Inc.0.35WVCitizens Telecommunications Company of West Virginia2.73WVCi			Complaints per 1000 access
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MN MNCitizens Telecommunications Company of Minnesota, LLC Frontier Communications of Minnesota, Inc. Total Minnesota0.20 0.27 0.22MSFrontier Communications of Mississippi LLC1.70NECitizens Telecommunications Company of Nebraska LLC0.83NMNavajo Communications Company, Inc.0.28ORCitizens Telecommunications Company of Oregon Frontier Communications Northwest Inc.2.67 1.10WAFrontier Communications Northwest Inc.0.35WVCitizens Telecommunications Company of West Virginia Frontier West Virginia Inc.2.73 4.52	MI	Frontier Communications of Michigan, Inc.	1.04
MNFrontier Communications of Minnesota, Inc. Total Minnesota0.27 0.22MSFrontier Communications of Mississippi LLC1.70NECitizens Telecommunications Company of Nebraska LLC0.83NMNavajo Communications Company, Inc.0.28ORCitizens Telecommunications Company of Oregon Frontier Communications Northwest Inc.2.67 1.02 1.10WAFrontier Communications Northwest Inc.0.35WVCitizens Telecommunications Company of West Virginia Frontier West Virginia Inc.2.73 4.52		Total Michigan	1.17
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MSFrontier Communications of Mississippi LLC1.70NECitizens Telecommunications Company of Nebraska LLC0.83NMNavajo Communications Company, Inc.0.28ORCitizens Telecommunications Company of Oregon Frontier Communications Northwest Inc.2.67 1.02 1.10WAFrontier Communications Northwest Inc.0.35WVCitizens Telecommunications Company of West Virginia Frontier West Virginia Inc2.73 4.52	MN	Frontier Communications of Minnesota, Inc.	0.27
NECitizens Telecommunications Company of Nebraska LLC0.83NMNavajo Communications Company, Inc.0.28ORCitizens Telecommunications Company of Oregon Frontier Communications Northwest Inc.2.67 1.02 1.10WAFrontier Communications Northwest Inc.0.35WVCitizens Telecommunications Company of West Virginia Frontier West Virginia Inc.2.73 4.52		Total Minnesota	0.22
NMNavajo Communications Company, Inc.0.28ORCitizens Telecommunications Company of Oregon Frontier Communications Northwest Inc.2.67 1.02 1.10WAFrontier Communications Northwest Inc.0.35WVCitizens Telecommunications Company of West Virginia Frontier West Virginia Inc2.73 4.52	MS	Frontier Communications of Mississippi LLC	1.70
OR ORCitizens Telecommunications Company of Oregon2.67ORFrontier Communications Northwest Inc.1.02Total Oregon1.10WAFrontier Communications Northwest Inc.0.35WVCitizens Telecommunications Company of West Virginia2.73WVFrontier West Virginia Inc4.52	NE	Citizens Telecommunications Company of Nebraska LLC	0.83
ORFrontier Communications Northwest Inc.1.02 Total Oregon1.10WAFrontier Communications Northwest Inc.0.35WVCitizens Telecommunications Company of West Virginia WV2.73 4.52	NM	Navajo Communications Company, Inc.	0.28
ORFrontier Communications Northwest Inc.1.02 Total Oregon1.02 1.10WAFrontier Communications Northwest Inc.0.35WVCitizens Telecommunications Company of West Virginia WV2.73 4.52	OR	Citizens Telecommunications Company of Oregon	2.67
Total Oregon1.10WAFrontier Communications Northwest Inc.0.35WVCitizens Telecommunications Company of West Virginia2.73WVFrontier West Virginia Inc4.52			
WVCitizens Telecommunications Company of West Virginia2.73WVFrontier West Virginia Inc4.52			
WVFrontier West Virginia Inc4.52	WA	Frontier Communications Northwest Inc.	0.35
WVFrontier West Virginia Inc4.52	WV	Citizens Telecommunications Company of West Virginia	2.73
-	WV		4.52
		Total West Virginia	4.11