



June 26, 2012

Ms. Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, S.W.  
Washington, D.C. 20554

Administrator  
Universal Service Administrative Company  
2000 L Street, NW Suite 200  
Washington, DC 20036

South Dakota Public Utilities Commission  
500 East Capitol Avenue  
Pierre, SD 57501-5070

RE: FCC - WC Docket No. 10-90  
FCC ETC Reporting Requirements - 47 C.F.R. Section 54.313(a)(2) through (6) and (h)

In accordance with 47 C.F.R. Section 54.313(a)(2) through (6) and (h), annual ETC reporting requirements for high-cost recipients, Santel Communications Cooperative, Inc (Carrier) hereby submits the following information as specified in Public Notice DA 12-279 released on May 8, 2012.

If you have any questions or comments, please do not hesitate to contact me at 605-796-4411 or [rthompson@santel.net](mailto:rthompson@santel.net).

Sincerely,

Ryan Thompson  
CEO

Attachment



**Section 54.313 Annual Report for 2012**  
**WC Docket No. 10-90**

Name of Company: Santel Communications Cooperative, Inc.

Address of Company: 308 S Dumont Ave Woonsocket, SD 57385

Study Area Code (SAC): 391676

Name and Title of Officer Certifying Information: Ryan Thompson, CEO

Sec. 54.313 (a)(2)

During calendar year 2011, Carrier experienced no service outages, as defined in 47 C.F.R. 4.5, affecting at least 10 percent of its end user customers or a 911 special facility, as defined in 47 C.F.R. 4.5(e), for a period lasting longer than 30 minutes for any service area it owns, operates, leases or otherwise utilizes.

Sec. 54.313 (a)(3)

Carrier was able to provide service to all potential customers that requested service during 2011, and as of December 31, 2011, Carrier had no unfulfilled requests for service.

Sec. 54.313 (a)(4)

During 2011, the number of complaints per 1,000 connections, fixed or mobile, was -0- for Carrier.

Sec. 54.313 (a)(5)

Carrier hereby certifies that it is complying with applicable service quality standards and consumer protection rules.

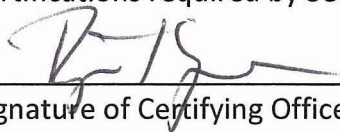
Sec. 54.313 (a)(6)

Carrier hereby certifies that it is capable of functioning in emergency situations as set forth in §54.202(a)(2). Specifically, Carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

Sec. 54.313 (h)

Carrier receives or is projected to receive High Cost Loop Support in 2012, but has no monthly residential rates (plus relevant state fees) less than \$10.

I Ryan Thompson certify that I am an officer of the company named above and that I can certify under penalty of perjury to the accuracy of the information provided herein and make the certifications required by Section 54.313.



\_\_\_\_\_  
Signature of Certifying Officer

\_\_\_\_\_  
Ryan Thompson  
Name

\_\_\_\_\_  
CEO  
Title

\_\_\_\_\_  
June 27, 2012  
Date