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SOUTH DAKOTA PUBLIC UTILITIES COMMISSION

P.O. Box 158 - 220 S. Main Kennebec SD 57544 605-869-2220 fax 605-869-2221

June 8, 2012

To:

Marlene H. Dortch

Office of the Secretary

Federal Communications Commission

445 – 12th Street, NW Washington, DC 20554

Administrator

Universal Service Administrative Company

2000 L Street, NW, Suite 200

Washington, DC 20036

South Dakota Public Utilities Commission

500 East Capitol Avenue

Pierre, SD 57501-5070

Tribal Chairman

Lower Brule Sioux Tribe

187 Oyate Cir.

Lower Brule, SD 57548

RE:

WC Docket No. 10-90

Reporting Requirements Pursuant to 47 CFR § 54.313(a)(2) through (a)(6) and (h)

The attached information is being submitted by Kennebec Telephone Co., Inc. pursuant to WC Docket No. 10-90 as specified in Public Notice DA 12-279 released on May 8, 2012.

Please contact me if you have any questions.

Sincerely,

Rod Bowar

President / Manager

Attachment

47 CFR § 54.313 Annual Report WC Docket No. 10-90

Name of Company:	Kennebec Telephone Co., Inc.	
Address of Company:	PO Box 158, Kennebec, SD 57544-0158	
Study Area Code (SAC)):	
Name and Title of Office	er Certifying Information: Rod Bowar, President / Manager	

§ 54.313(a)(2) - Outage Information

The Company had <u>one</u> outage in the year 2011 of at least 30 minutes in duration that affected at least ten percent of its end users or that affected a 911 special facility. Following is detailed information on the outage(s):

- Date and time: March 3, 2011 @ 16:00 (CST)
- Description of outage and its resolution: On March 3, 2011 @16:00 (CST) SDN experienced fiber cuts near Hot Springs, SD and along the Iowa border which caused a ring to go down. Service was restored by 19:15(CST). These fiber cuts isolated all of Kennebec Telephone customers from using 911 and making long distance calls. The county sheriff was notified of this outage and the 911 circuit was rerouted to a number that was staffed.
- Particular services affected: Toll and 911 were affected.
- Geographic areas affected: All 746 square miles served by Kennebec Telephone Co., Inc.
- Steps taken to prevent similar situation: This was a very rare and unusual situation. Redundancy was already in place but to have two cuts at the same time on the same ring is very unusual. We feel as many safeguards as possible are already in place.
- Number of customers affected: All customers served by Kennebec Telephone Co., Inc.

§ 54.313(a)(3) – Unfulfilled Requests for Service

The Company did not have any unfulfilled service requests during the year 2011.

§ 54.313(a)(4) - Complaints

The Company had zero complaints per 1,000 connections (fixed or mobile) for the year 2011.

§ 54.313(a)(5) – Service Quality and Consumer Protection

The Company certifies that it is complying with applicable service quality standards and consumer protection rules.

§ 54.313(a)(6) – Emergency Situations

The Company certifies that it is able to function in emergency situations as set forth in § 54.202(a)(2). Specifically, the Company has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

§ 54.313(h) – Incumbent Local Exchange Carrier Voice Rate Data Effective June 1, 2012 - Include only information for residential rates (including any state fees) that are below the Local Urban Rate Floor of \$10.00

The Company has no residential rates (including states fees) that are below the Local Urban Rate Floor of \$10.00.

I Rod Bowar certify that I am an officer of the company named above and that I can certify under penalty of perjury to the accuracy of the information provided herein and make the certifications required by § 54.313.

Signature of Certifying Officer

Rod Bowar

Name

President / Manager

Title

June 8, 2012

Date