



West River Cooperative Telephone Co.

801 Coleman Ave. P. O. Box 39 Bison, SD 57620

June 4, 2012

To: Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 - 12th Street, NW
Washington, DC 20554

Administrator
Universal Service Administrative Company
2000 L Street, NW, Suite 200
Washington, DC 20036

South Dakota Public Utilities Commission
500 East Capitol Avenue
Pierre, SD 57501-5070

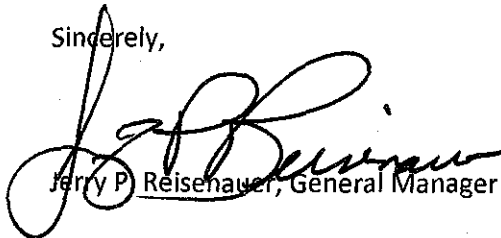
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JUN 07 2012
SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

RE: WC Docket No. 10-90
Reporting Requirements Pursuant to 47 CFR § 54.313(a)(2) through (a)(6) and (h)

The attached information is being submitted by West River Cooperative Telephone Company pursuant to WC Docket No. 10-90 as specified in Public Notice DA 12-279 released on May 8, 2012.

Please contact me if you have any questions.

Sincerely,


Jerry P. Reisenauer, General Manager

Attachment

47 CFR § 54.313 Annual Report
WC Docket No. 10-90

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SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

Name of Company: West River Cooperative Telephone Company

Address of Company: 801 Coleman Ave., PO Box 39, Bison, SD 57620

Study Area Code (SAC): 391689

Name and Title of Officer Certifying Information: Jerry P. Reisenauer

§ 54.313(a)(2) – Outage Information

The Company did not have any outages in 2011 of at least 30 minutes in duration that affected at least ten percent of its end users or that affected a 911 special facility.

§ 54.313(a)(3) – Unfulfilled Requests for Service

The Company did not have any unfulfilled service requests during the year 2011.

§ 54.313(a)(4) – Complaints

The Company had no complaints per 1,000 connections (fixed or mobile) for the year 2011.

§ 54.313(a)(5) – Service Quality and Consumer Protection

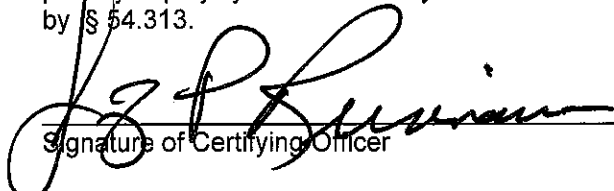
The Company certifies that it is complying with applicable service quality standards and consumer protection rules.

§ 54.313(a)(6) – Emergency Situations

The Company certifies that it is able to function in emergency situations as set forth in § 54.202(a)(2). Specifically, the Company has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

The Company has no residential rates (including states fees) that are below the Local Urban Rate Floor of \$10.00.

I Jerry P. Reisenauer certify that I am an officer of the company named above and that I can certify under penalty of perjury to the accuracy of the information provided herein and make the certifications required by § 54.313.



Signature of Certifying Officer

Jerry P. Reisenauer
Name

General Manager
Title

June 4, 2012
Date