

JUN 25 2012

SOUTH DAKOTA PUBLIC  
UTILITIES COMMISSION

June 19, 2012

**IMPORTANT NOTICE REGARDING COMPLIANCE & REPORTING**

South Dakota Public Utilities Commission  
State Capitol  
500 East Capitol Avenue  
Pierre, SD 57501

**Re: *inContact, Inc., d/b/a UCN***  
***In the Matter of Compliance with the Federal Communications***  
***Commission's Report and Order and Further Notice of Proposed***  
***Rulemaking, Released November 18, 2011***

To Whom It May Concern:

This letter is being submitted on behalf of inContact, Inc., d/b/a UCN ("inContact") in response to the Federal Communications Commission's Report and Order and Further Notice of Proposed Rulemaking, released November 18, 2011 establishing a transition period for reform of intrastate switched access charges.

At this time, inContact does not provide switched access services and, therefore, inContact does not have any Access Service Tariffs on file with the Commission. Consequently, inContact will not be submitting any tariff changes in response to the above-captioned matter.

Please contact Meghan Ruwet at (303) 663-0102 or [mtr@compliancegroup.com](mailto:mtr@compliancegroup.com) with any questions concerning this filing. Thank you for your assistance in this matter.

Sincerely,

/s/

Meghan Ruwet  
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Consultant  
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