

## VIA FIRST CLASS U.S. MAIL

June 1, 2012

Ms. Pam Bonrud, Executive Director South Dakota Public Utilities Commission Capitol Building, First Floor 500 East Capitol Avenue Pierre, SD 57501 JUN 0 4 2012 SOUTH DAKOTA PUBLIC UTILITIES COMMISSION

Re: Termination of Securus Technologies, Inc. Billing and Collection Agreement With Windstream Communications Effective July 2, 2012

Dear Ms. Bonrud:

Securus Technologies, Inc. ("Securus") hereby informs the South Dakota Public Utilities Commission that Windstream Communications ("Windstream") is terminating its Billing and Collection ("B&C") agreement with Securus, effective July 2, 2012. Securus is an inmate telephone service provider that handles inmate collect calls from confinement facilities throughout the United States, including South Dakota.

As a result of Windstream's action, South Dakota customers who are served by Windstream as their local exchange carrier and who accept calls from inmates located in confinement facilities served by Securus will no longer be able to have those inmate collect call charges billed on their Windstream local telephone bills. Windstream customers will have alternative options to pay for collect calls received from inmates by establishing a direct relationship with Securus via opening either a pre-paid or direct billed account. Securus is providing advance notice to all impacted customers of the termination of the B&C agreement with Windstream which will address their associated billing changes and the availability of alternative payment options in order to ensure uninterrupted communication service. Information on the billing change and alternative payment options for Windstream customers may also be provided to confinement facilities and inmates as necessary.

Should you have questions regarding this information, please contact the undersigned at (972) 277-0319 or <a href="mailto:chopfinger@securustech.net">chopfinger@securustech.net</a>.

Respectfully submitted,

Curtis L. Hopfinger

Director, Regulatory and Government Affairs