

Conectado, Inc.
Docket No. TC12-122
September 5, 2012

1-1) In regard to ARSD 20:10:24:02(9), please submit financial statements, including a cash flow statement, for the most recent 12 month period or provide a written request for waiver of the rule pursuant to ARSD 20:10:24:02(19).

RESPONSE: Please see **Attachment A** for financial statements. Conectado, Inc. requests waiver of ARSD 20:10:24:02(9) since it does not prepare cash flow statements in the ordinary course of its business.

1-2) In regard to ARSD 20:10:24:02(11), how does Conectado, Inc. plan to collect charges from its customers?

RESPONSE: Conectado, Inc.'s customers will be billed by their Local Exchange Carrier through a billing and collection agreement. Customers will be billed on a monthly basis. The Local Exchange Carrier will collect payment from the customers and deposit it into a Conectado account. Please see **Attachment B** for updated section (11) from Conectado, Inc.'s Application for a Certificate of Authority to Provide Interexchange Telecommunications Services in South Dakota.

1-3) In regard to ARSD 20:10:24:02(12), what are Conectado, Inc.'s policies relating to solicitation of new customers?

RESPONSE: Conectado, Inc.'s main form of marketing is via telephone. Conectado, Inc. will comply with South Dakota's Do Not Call program by prohibiting calls outside of the hours of 9 am and 9 pm, promptly identifying that the call is a sales call (within 30 seconds), not blocking the number calling from and terminating the call if disinterest is expressed.

1-4) When does Conectado, Inc. expect to receive its South Dakota sales tax number?

RESPONSE: Please see **Attachment C**.