



Telephone Cable TV Internet

May 27, 2010

Ms. Patty Van Gerpen
Executive Director
South Dakota Public Utilities Commission
Capitol Building, First Floor
500 East Capitol Avenue
Pierre, SD 57501

RE: In the Matter of the Request of Knology Community Telephone, Inc. for
Certification Regarding Its Use of Federal Universal Service Support

Dear Ms. Van Gerpen:

On behalf of Knology Community Telephone, Inc. enclosed for electronic filing is the Request for Certification Regarding Its Use of Federal Universal Service Support submitted for Commission approval. Also included is the Lifeline/Linkup Advertising/Outreach Annual Report for 2009 pursuant to ARSD § 20:10:32:55.

Exhibits A and B are confidential documents.

Sincerely,

Dawn Haase
Administrative Assistant

Enclosures

**BEFORE THE
SOUTH DAKOTA PUBLIC UTILITIES COMMISSION**

IN THE MATTER OF THE REQUEST OF)	
KNOLOGY COMMUNITY TELEPHONE,)	
INC. FOR CERTIFICATION)	ANNUAL ETC CERTIFICATION
REGARDING ITS USE OF FEDERAL)	FILING
UNIVERSAL SERVICE SUPPORT.)	

Knology Community Telephone, Inc. (the "Company"), by and through its attorney, makes this filing to seek certification from the South Dakota Public Utilities Commission (the "Commission") as is required under 47 C.F.R. § 54.314 and to comply with the provisions of ARSD §§ 20:10:32:52 and 20:10:32:54 of the Commission's rules pertaining to eligible telecommunications carriers ("ETCs").

In accordance with 47 C.F.R. § 54.314, federal universal service support provided to carriers pursuant to 47 C.F.R. §§ 54.301, 54.305 and/or 54.307 and/or Part 36, Subpart F (high-cost loop support, local switching support, safety net additive support and safety valve support) will be made available only if the State Commission files the requisite annual certification with the FCC and USAC. The certification required specifically for rural carriers to receive federal universal service support for all four quarters during calendar year 2011 is currently due to be filed with the FCC and USAC on or before October 1, 2010. The certification may be presented to these entities in the form of a letter from the State Commission. The letter must identify which carriers in the State are eligible to receive federal support during the 12-month period and must certify that the carriers listed will only use the support for the provision, maintenance and upgrading of facilities and services for which the support is intended.

As part of its annual request to the Commission for certification, the Company provides the following information:

1. The Company is a rural telephone company that has previously been designated by this Commission as an ETC. The Company provides local exchange telephone services, including all of the essential services that are included in the federal definition of universal service, to approximately 4,608 access lines within its established rural service area in South Dakota.

2. The provisions of ARSD § 20:10:32:54 addressing the annual "Certification requirements" set forth by this Commission indicate in part that the ETC must show "how much universal service support was received." Accordingly, the Company's 2009 federal universal service receipts are reflected on Exhibit A hereto (presented as part of the Company's "Progress Report"). This same Exhibit also shows total expenditures of the Company in 2009 related to the provision, maintenance and upgrading of the facilities and services that are supported by federal universal service funding. In addition, to the extent changes have occurred, to date, with respect to the Company's planned 2010 investments noted in last year's two-year plan, the changes are referenced in that Exhibit. Estimates of the expenditures to be made by the Company for calendar year 2011, related to the provision, maintenance, and upgrading of facilities and services supported by federal universal service, are provided on Exhibit B hereto as part of the Company's current Two-Year Plan. Consistent with federal universal service principles, the

Company will use federal universal service amounts received in 2011 to offset a portion of these 2011 expenditures. This use of federal universal service support will enable the Company to: (1) maintain rates for its local exchange services that are affordable and reasonably comparable to rates being charged for the same services in urban areas; and (2) to upgrade its telecommunications facilities and equipment as necessary to meet evolving service requirements and maintain high quality service. The use of federal universal service support for these purposes is clearly consistent with the federal universal service provisions.

3. In addition to the information included in Exhibits A and B, the following information is provided to meet the Commission's "Certification requirements" set forth in § 20:10:32:54:

During calendar year 2009, the Company experienced the following service outages affecting at least 10 percent of its end user customers, for a period lasting longer than 30 minutes:

- A. There was a major service outage on April 4, 2009. This outage began at 8:40 am and was resolved at 11:00 am on the same day.
- B. Six 200 amp rectifiers were shutdown due to an AC power failure. These rectifiers are fed from a 200 amp sub panel in the power room which in turn is fed off the main building power panel (1000 amps). The issue was resolved when we replaced 4 strings of batteries (96 individual) totaling about 5500 amp hours in the central office. The replacement was accomplished in order to provide approximately 8 hours of backup to power the main switch should the generator fail to start. The batteries serve two purposes in the central office. They provide power to the switching equipment should the AC power fail in any manner, and they act as a filter and remove any noise on the power plant caused by a hum on the AC power.
- C. Local dial tone and long distance service were affected.
- D. Telephone exchanges serving the southeast corner of South Dakota were impacted. These exchanges include Beresford, Gayville, Hurley, Parker, Flyger, Irene, Wakonda, Lennox, Volin, Worthing, Alsen, Monroe, Davis and Chancellor.
- E. Approximately 1,404 customers were out of service for approximately 2.6 hours on April 4, 2009.
- The Company was able to provide service to all potential customers that requested service during 2009, and as of December 31, 2009, the Company had no unfulfilled requests for service.
- During 2009, the Company's customer service department received an estimated 3 complaints from consumers. Only 1 of these complaints received by the Company was a formally written complaint that needed to be resolved with the involvement of other Company representatives outside of the customer service department. Also attached as "Exhibit C" is a document containing other certifications, including those required under the provisions of ARSD §§ 20:10:32:54(6), 20:10:32:54(7), 20:10:32:54(8) and 20:10:32:54(9).

4. Based on all of the foregoing information, including the information provided on Exhibits A, B and C, the Company requests that the Commission issue an appropriate certification to the FCC and USAC indicating that Knology Community Telephone, Inc. is in compliance with 47 U.S.C. § 254(e) and should receive all federal universal service support determined for distribution to the Company in 2011. In order to ensure that this certification is issued to the FCC prior to October 1, 2010, the Company would further ask the Commission to expedite the process that is initiated based on this filing.

Dated this 26 day of May 2010.

Respectfully submitted,

Paul W. ... (FAB)
Attorney for the Company

EXHIBIT C
Affidavit

STATE OF SOUTH DAKOTA)
) ss.
COUNTY OF LINCOLN)


1. I am the General Manager of Knology Community Telephone, Inc. and am authorized to give this affidavit on behalf of the Company. This affidavit is provided to support the Company's Request for Certification to the South Dakota Public Utilities Commission as contemplated in 47 C.F.R. § 54.314.

2. As an authorized representative of the Company, I hereby affirm familiarity with and an understanding of the requirements of the Federal Communications Act of 1934, as amended by the Telecommunications Act of 1996, with respect to the receipt of any federal universal service funds received as high-cost loop support, local switching support, safety net additive support and/or safety valve support.

3. During 2009, the Company received federal universal service support as shown on Exhibit A to this affidavit and had investment and expenses relating to the provision, maintenance and upgrading of facilities and services for which such support was intended as also shown on Exhibit A. During 2009, the Company used the federal universal service support it received only for the provision, maintenance and upgrading of facilities and services for which the support was intended consistent with 47 U.S.C. § 254(e).


4. The Company certifies that it will use the federal universal service support it receives during 2011 only for the provision, maintenance and upgrading of facilities and services for which the support is intended consistent with 47 U.S.C. § 254(e).

5. The Company certifies that it (i) is in compliance with applicable service quality standards and consumer protection rules; (ii) is able to function in emergency situations as set forth in § 20:10:32:43:03; (iii) provides a flat-rated local exchange service free of per minute charges; and (iv) provides equal access to long distance carriers.



General Manager

Subscribed and Sworn to before me this 27th day of May 2010.



NOTARY PUBLIC

My Commission Expires: June 15, 2010