# SOUTH DAKOTA PUBLIC UTILITIES COMMISSION LIFELINE/LINK UP ADVERTISING/OUTREACH ANNUAL REPORT JUNE 1, 2010

Company: Splitrock Properties, Inc. dba Alliance Communications 612 3<sup>rd</sup> Street Address: PO Box 349 Garretson, SD 57030 Telephone number: (605)594-3411 Company contact: Shirley Flanagan or Amy Ahlers Study Area Code: 391657 Lifeline/Link Up Advertising/Outreach Activities: <u>X\_\_\_\_</u> Advertise in media of general distribution.\* (See attached advertisement(s).) Letter to existing and new customers regarding the availability of Lifeline/Link Up.\* (See attached letter.) Company's Lifeline/Link Up information in directory. Company's Lifeline/Link Up information available on Company website. (www.alliancecom.net/images/PDFs/lifeline-app.pdf) Company's information posted on USAC website. Χ Other (describe): Alliance does not publish its own directory. The Information is published by DEX.

<sup>\*</sup>Required



### Dear Alliance Communications customer:

Lifeline, Link Up and Toll Limitation Service support provide discounts to eligible low-income consumers to help them establish and maintain telephone service. Note: Telecommunications carriers cannot charge a Lifeline customer federal USF fees on the local service portion of the telephone bill.

### What type of discount is available?

Lifeline assistance lowers the cost of basic, monthly local telephone service. Eligible consumers can receive discounts of \$6.50 and \$1.75 each month.

Link Up reduces the cost of initiating new telephone service. Eligible consumers can receive a 50 percent discount off of the one-time costs associated with initiating telephone service, up to a maximum of \$30. Eligible consumers also qualify for a deferred payment schedule for remaining costs of up to \$200.

Toll Limitation Service (TLS) support allows eligible consumers who wish to avoid incurring long distance fees to choose toll blocking or toll control at no cost.

## How do I know whether I am eligible?

Eligibility for Lifeline, Link Up and TLS support varies by state. Individuals who reside in states that have their own discount programs qualify for federal Lifeline, Link Up and TLS support if they meet the eligibility criteria established by their state. In states that do not provide state support, an individual is eligible if he or she participates in one of the following programs:

- Low-Income Home Energy Assistance Program (LIHEAP)
- Federal Public Housing Assistance or Section 8
- Medicaid
- Food Stamps
- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TANF)
- National School Lunch Program's free lunch program

See reverse side for more information.

In addition, a consumer may be eligible if his or her household income is at or below 135 percent of the federal poverty guidelines:

## 2009 Lifeline Total Household Income Limits (135% of the Federal Poverty Guidelines)

	Total Household income is at
household has:	or below:
1 person	\$ 14,621
2 people	\$ 19,670
3 people	\$ 24,719
4 people	\$ 29,768
5 people	\$ 34,817
For each additional person, add	\$5,049

## How do I apply to receive Lifeline, Link Up and TLS support discounts?

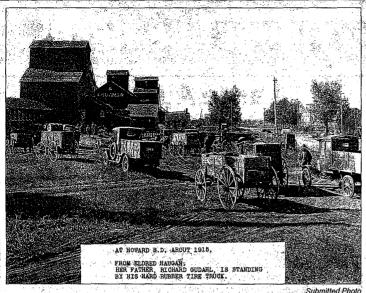
To receive an application for the Lifeline, Link Up and TLS discounts, please contact Alliance Communications by dialing 611 from any phone with Alliance service or call 1-800-701-4980. You can download the application at www.alliancecom.net/pdf/Lifeline\_App.pdf.

Sincerely,

Shirley Flanagan

Customer Service Manager

Shuly Henogen



This old photo, circa 1915, was discovered recently at the Miner County Rural Life Museum as new displays were being set up. Looks like waiting in line at the elevator is a time honored tradition!

# Hard to Beat / Green Valley 4-H club minutes

Hard to Beat/ Green Valley 4-H Club met on November 1 in the Armory at 4:30 with nine members present President Levi Hattervig: called the meeting to order, Flag salute was led by Thad Walter and the 4-H pledge was led by Derick Burghardt. The treasurer's report was given by Ben Walter, as Tanner Miller was absent. Derick Burghardt gave the secretary's report. Our roll call was to bring socks for the sock arch at the Extension Office doorway during the Christmas season. A total of 24 pairs of socks

were donated by the members.
Old business, we received a thank you for our donation of \$30 to the 4-H Foundation. Members also signed a thank you for the t-shirts that are donated at State Fair by Farm Credit Services to all that show livestock at the Fair. all that show investock at the rair.
Lucas Hattervig gave a report
on giving his Character Counts
speech at the grade school. He
gave the speech to each of the
grades three through six.

This was the speech he gave at the Sioux Empire Fair this past

summer at the State Charact Counts speech contest. Sever teachers gave him rave revues of the speech.

ew business a committe of Hanna Peterson, Loga Hattervig, Jessica and Deric Burghardt was set-up to decora our tree at the Courthouse for the Enchanted Christmas season ar deliver the socks for the sock arc The committee will also tal down the tree after Christmas

Our club has three of i members up for 4-H king th year. They are Thad Walter, Le Hattervig, and Ben Walter. Goo luck to them at recognition ever tonight

Club members will also hel Katie Haak serve a soup supper before the Recognition Even She is raising money for her tri that she won for top state hors

judge this past year.

It was brought up to g
bowling at Village Bowl a
Mitchell for our January meeting Our leaders will check on thi and report back.

Our next meeting will b November 22, 2009 at the 4-I Building 6:00 p.m., potluck mea Members are to bring a gues and their family who might b interested in joining our club Roll-call will be a Christma

tradition you do in your family.

Meeting was adjourne and members watched Loga Hattervig give a demonstration of "Christmas Balls." Each membe then made some Christma balls to use on our tree at th

Hanna Peterson, Reporte

## Low-Income Telephone Assistance

Link-Up assists qualified low-income residents in obtaining basic telephone service by providing reduced connection charges for basic phone service by 50% or \$30, whichever is less.

Lifeline assists qualified low-income residents by providing a monthly credit on their telephone bill in an amount up to \$8.25.

To be eligible, an application must meet income-based criterion currently defined as at or below 135% of the Federal Poverty Guidelines OR participate in at least one of the following:

Medicaid

Supplemental Security Income

Food Stamps

Federal Public Housing Assistance

National School Lunch Program

Temporary Assistance to Needy Families

The Telephone Assistance Program (TAP) is available for Minnesota residents and is designed to make telephone service accessible to qualifying low-income residential households. Through this program, eligible households will receive a monthly discount on their telephone

Federal law requires Alliance Communications to verify that you are eligible to receive the Lifeline, Link-Up or TAP credits on your telephone bill. To apply, Alliance needs you to do the following:

- 1. Fill out an application form. Call 1-800-701-4980 to receive an application, or go to www.alliancecom.net/images/PDFs/lifeline\_app.pdf
- 2. Provide proof that you are eligible for the Lifeline, Link-Up or TAP programs. You will need to photocopy any cards or other documentation that proves you are eligible to receive the credits. You also may stop by our Baltic, Brandon or Garretson office with your completed form and proof of eligibility, and we will make a photocopy of your proof of

IMPORTANT: Participating in Medicare does NOT qualify you for the Lifeline, Link-Up or TAP credits.

3. Return the form and your proof of eligibility to Alliance Communications, P.O. Box 349, Garretson, SD 57030. Or you can stop by our Baltic, Brandon or Garretson office if that is more convenient.

### Could I become ineligible?

When you no longer participate in any of the qualifying public assistance programs, you are no longer eligible for Lifeline, Link-Up of TAP. You are obligated by law to advise Alliance Communications that you are

### For more information

If you have questions, contact Alliance Communications by dialing 611 or call 1-800-701-7980.

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208 S. Main

772-4574

Lori Kollmann, PA-C Shelly Selland, CNP Mondays and Tuesdays Toll Free Number 1-877-875-9909

### November - December DOCTOR'S SCHEDULE

SERVICES AVAILABLE ON A SLIDING FEE SCALE Our Sliding Fee Program offers reduced prices on office visits and all other services provided in the clinic as

well as the Prairie Winds Dental.
Nov 19Dr. Wayne Wetzbarger, Internal Medicine
WED. Nov 25Dr. Aaron Prestbo, Family Medicine
Dec 3Dr. Laurel Jennings, Family Medicine
Dec 10
Dec 15MAMMOGRAMS
Dec 17Dr. Wayne Wetzbarger, Internal Medicine
WED. Dec 23Dr. Aaron Prestbo, Family Medicine
WED. Dec 30Dr. Laurel Jennings, Family Medicine
Early clinic hours on Fridays beginning
September 25 through the assistance of
TELE-HEALTH. Horizon's Dr. Lance Lim
will be seeing patients starting at 7:30 a.m.
Monday - Friday 8:00 a.m 5:00 p.m.
Saturday 9:00 a.m Noon
Visit our web site www.horizonhealthcare.org

### Ad/copy deadline reminder...

All ads and articles must be in our office by 10:00 a.m. on Monday preceding publication date. We appreciate your cooperation. Thank you. The staff of

the Pioneer.

### Weather by James McCain Date High Nov. 10 Nov 11 -55 43 Nov. 12 Nov. 13 45 Nov. 14 48 31 04 Nov. 15 21 Market Report As of Monday, November, 16 close, the market prices Corn ... Beans..

Spring Wheat