SOUTH DAKOTA PUBLIC UTILITIES COMMISSION LIFELINE/LINK UP ADVERTISING/OUTREACH ANNUAL REPORT JUNE 1, 2010

Company:	Beresford Municipal Telephone Co.		
Address:	101 N. 3 rd St.		
	Beresford, SD 57004		
Telephone number:	605/763-2500		
Company contact:	Todd Hansen, General Manager		
Study Area Code:	391649		
Lifeline/Link Up Adverti	sing/Outreach Activities:		
	se in media of general distribution.* (See attached sement(s).) – See note below.		
	o existing and new customers regarding the availability of /Link Up.* (See attached letter.)		
X Compa	any's Lifeline/Link Up information in directory.		
	ny's Lifeline/Link Up information available on Company website.		
X Compa	ny's information posted on USAC website.		
XOther (describe): Posted on Public Office Bulletin Board		
Lifeline/Linkup docume beginning in Septembe Company's operations. distribution in the fourth office, the advertisemer Company's newsletter	e: General Distribution – one of Beresford's key employees who was in charge of ntation and filings was diagnosed with a terminal illness and was out of the office r 2009. She ultimately passed away in December 2009 leaving a huge void in the In the past the Company filed the Lifeline/LinkUp notice in a media of general quarter of each year. Due to this employee's illness and time away from the nt was not placed in 2009. However, there was an advertisement placed in the n March 2010 (see attached for copy) and the advertisement will be placed in the a of general distribution) the week of May 31, 2010.		

*Required



BERESFORD MUNICIPAL TELEPHONE & BERESFORD CABLEVISION

TELEPHONE TALK

Volume 1, Issue 1

March 1, 2010

Don't Give up that Landline!

Before you make the decision to disconnect your landline telephone service, think about all the benefits of having your home phone:

- Your number will be listed in the telephone directory & Directory Assistance.
- Uninterrupted telephone service during power outages.
- No dropped calls due to losing a signal.
- Superior call quality.
- Local customer service.
- Fast, affordable & convenient local repair.
- And most important, access to 911 operators. When you dial 911 from your 763-landline phone, your call goes directly to Beresford's Public Safety Answering Point who will be able to see your name, number & location and will send immediate assistance. Don't be without a landline phone! Your safety and security are never old-fashioned!

Lifeline/Link-Up

Lifeline is a program that can provide you with basic telephone service at a reduced rate, and if you are a first time customer, you may apply for the Link Up to help pay 50% (\$30 max) of the installation charge. To sign up for Lifeline, you need to quality for one of the following programs:

- * Medicaid
- * Food Stamps
- * Supplemental Security Income
- * Federal Public Housing Assistance
- * Low Income Energy Assistance
- * Temporary Assistance to Needy Families
- * National School Lunch's Free Lunch Program

You may also qualify if your income is at or below 135% of the Federal Poverty Guidelines. With this, you must provide documentation of your income eligibility. To sign up for Lifeline, either stop in the BMTC office or City Hall to fill out an application, or give us a call at 763-2500 and we can send an application to you.

Stop Waiting and Sign up NOW for DSL Internet!

Are you still waiting and waiting while your internet dials up? If you're tired of playing the waiting game, it's time for you to make the move up to DSL Internet. No more waiting for your grandchildren's pictures to download, no more waiting for that great recipe from your sister, and no more waiting for that long-winded joke from your brother-in-law. Once you've switched to DSL, you'll wonder why you waited so long! And we've made the cost lower for you! When you upgrade to DSL & sign a 6-month contract, you'll get the DSL modem FREE, and it's yours to keep. So stop waiting and give us a call today to make the move up to DSL!

Customer Letter



BERESFORD MUNICIPAL TELEPHONE COMPANY

101 N. THIRD STREET • BERESFORD, SD 57004-1796 *Phone* (605) 763-2008 • *FAX* (605) 763-7112 *E-mail* phone @ bmtc.net • *URL* http://www.bmtc.net

LIFELINE/LINK-UP ASSISTANCE APPLICATION

(Please print)

Name:			
Last	First		M.I.
Address: Street	City	State	Zip
Social Security Number:	Telephone Numbe	er:	
Telephone number where you can	be reached:		
	(Area code + 7 digits) Low-Income telephone connection Low-Income monthly telephone bi	assistance (Lir	
Have you previously received Lin YesNo (If "yes", y	nk-Up assistance at this address: you are not eligible for Link-Up at	this time.)	
Medicaid (Title XIX/Med Supplemental Nutrition A Supplemental Security Ind Federal Public Housing A Low-Income Energy Assi Temporary Assistance to	Assistance Program (Section 8)	ce) wn as Food Star	• • •
Is your household income at or be Yes No (If yes, do	elow 135% of the Federal Poverty ocumentation required.)	Guidelines?	
Note: Telephone service MUST b School Lunch Program).	be in program participant's name	(with the excep	ption of the National
program. Lagree to notify BMTC	ertification form does not constitut Fif I cease to participate in any of ecomes greater than 135% of the F	the public assis	tance programs I
	that the above information is true. must meet the above qualifications		
Signature		Date	Control of the Contro

TOLL FRAUD - cont'd

U.S. CODE, TITLE 18 Section 1343

Vire. Whoever, having devised or intending to devise any scheme or artifice to for obtaining money or property by means of false or fraudulent pretenses, reps. or promises, transmits or causes to be transmitted by means of wire, radio, n communication in interstate or foreign commerce, and writings, signs, signals, sounds for the purpose of executing such scheme or artifice, shall be fined not \$1,000.00 or imprisoned not more than five years, or both.

LL NO., 639, as passed by the Fifty-Second Session of the Legislature of the auth Dakota stipulates the following:

person owning or having control of any pipes, wires, cables, or other facilities ne transmission of gas, oil, electricity, water, communications, or other products ervices, which are buried beneath the surface of the ground, including areas in the limits of any political subdivision, shall give written notice thereof to the e of the register of deeds in the county where the facilities are located.

register of deeds of each county where the facilities described are buried shall blish and maintain a uniform file system containing the information furnished by owner or person having control of these facilities.

person intending to conduct any digging, grading, leveling, excavating, blastor similar activities upon the lands described in the notice shall request the on owning or controlling the facilities to accurately locate them upon the land re they are situated, at least two days per location, not counting Saturdays, days, and legal holidays, before the commencement of the activity.

LIFELINE, LINK UP, AND TOLL LIMITATION SERVICES

ink Up, and Toll Limitation Service support provide discounts to eligible consumers to help them establish and maintain telephone service. Note: inications carriers cannot charge a Lifeline customer federal USF fees on the e-portion of their telephone bill.

of discount is available?

sistance lowers the cost of basic, monthly local telephone service. Eligible conreceive up to \$8.25 per month in discounts.

dents of Indian reservations or tribal lands can receive up to an additional \$25 upport, but must pay at least \$1 for basic monthly service.

iduces the cost of initiating new telephone service. Eligible consumers can 50% discount off of the one-time costs associated with initiating telephone to a maximum of \$30. Eligible consumers also qualify for a deferred payment remaining costs of up to \$200.

Fincome consumers fiving on tribal lands are eligible for an additional discount 10 to cover 100% of the charges between \$60 and \$130.

tion Service (TLS) support allows eligible consumers who wish to avoid incuring distance fees to choose toll blocking or toll control at no cost.

now whether I am eligible?

r Lifeline, Link Up, and TLS support varies by state. Individuals who reside in have their own discount programs qualify for federal Lifeline, Link Up, and TLS

LIFELINE, LINK UP, AND TOLL LIMITATION SERVICES - cont'd

provide state support, an individual is eligible if he or she participates in one of the following programs:

- Low-Income Home Energy Assistance Program (LIHEAP)
- Federal Public Housing Assistance or Section 8
- Medicaid
- Food Stamps
- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TANF)
- National School Lunch Program's free lunch program

In addition, a consumer may be eligible if his or her household income is at or below 135% of the federal poverty guidelines.

To apply for Lifeline, Link Up, and TLS discounts, please contact Beresford Municipal Telephone Company, 101 N. 3rd, Beresford, SD 57004 or (605)763-2500.





The Federal Communications Commission has received information that interstate telephone service is being used for collection of claimed debts in ways that are or may be in violation of applicable tariffs of the telephone companies and criminal statutes. Practices alleged include calling at odd hours of the day or night; repeated calls; calls to friends, neighbors, relatives, employers, and children; calls making a variety of threats; calls asserting falsely that credit ratings will be hurt; calls falsely stating that legal process is about to be served; calls demanding payments for amounts not owed; calls to places of employment; and calls misrepresenting the terms and conditions of existing or proposed contracts. Although many of these calls are placed on a local basis, there is increasing indication that such improper practices also involve use of interstate toll and Wide Area Telephone Service (WATS).

Tariffs of the telephone companies forbid use of the telephone "... for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment, or harass another;" or for calls that "... interfere unreasonably with the use of the service by one or more other customers;" or calls for "... unlawful purpose." Upon violation of any of these conditions the telephone company can, by written notice, discontinue service "forthwith." These tariff regulations are filed with this Commission pursuant to Section 203 of the Communications Act, 47 U.S.C. 203, and are binding on the telephone company and customer alike. Users of the telephone service are also subject to the enforcement proceedings provided for in Sections 401 and 411 of the Communications Act. In addition to the loss of telephone service for violation of the tariffs, Section 223 of the Communications Act makes it a crime to use the telephone in the District of Columbia or in interstate or foreign communications to make "repeated telephone calls, during which conversation ensues, solely to harass any person at the called number" or to knowingly permit "others to use his telephone" for such purpose. Penalties for violation of Section 223 are a fine up to \$500.00 or six months' imprisonment, or both, 47 U.S.C. 223.

The Commission is concerned that some users of telephone service may be unaware of their obligations to refrain from using the service for abusive or harassing calls. It is also concerned that other users may be willfully and repeatedly violating the provision of the tariffs and the applicable statutes, and that the telephone companies are not adequately enforcing their tariffs. Accordingly, the Commission is issuing this Public Notice in order that the public may be informed of the requirements of law in this area and so that users may be alerted to their legal obligations in the use of the telephone and the possible for the legal of the telephone and the possible for the legal of the telephone and the possible for the legal of the telephone and the possible for the legal of the telephone and the possible for the legal of the telephone and the possible for the legal of the telephone and the possible for the legal of the telephone and the possible for the legal of the telephone and the possible for the legal of the telephone and the possible for the legal of the telephone and the possible for the legal of the telephone and the possible for the legal of the telephone and the possible for the legal of the telephone and the possible for the legal of the legal of

Bulletin Board Pasting

NOTICE

TO ALL BERESFORD MUNICIPAL TELEPHONE COMPANY CUSTOMERS

LOW INCOME ASSISTANCE AVAILABLE

Beresford Municipal Telephone Company is authorized to provide two federal telephone assistance programs that were developed in response to concerns about the affordability of telephone service for low income citizens.

- •The Lifeline program provides reduced monthly charges to telephone subscribers who qualify
- •The Link Up program provides reduced connection charges to telephone subscribers who qualify.

WHO IS ELIGIBLE?

Subscribers must have household income that is at or below 135 percent of the Federal Poverty Guidelines or must participate in at least one of the following public assistance programs to be eligible:

Medicaid Food Stamps Low Income Home Energy Assistance Supplemental Security Income (SSI) Temporary Aid to Needy Families

Federal Housing Assistance

National School Lunch free lunch program

WHAT DO THE PROGRAMS PROVIDE?

Lifeline provides eligible subscribers with a waiver of the \$6.50 monthly Subscriber Line Charge and an additional credit of \$1.75 each month on the basic service portion of the telephone bill. The waiver and credit apply on the main home telephone line listed in the name of the eligible telephone company subscriber. Lifeline subscribers also may receive blocking of long distance calling on their telephone line at no charge.

Link Up provides eligible subscribers with reduced connection charges for their basic home telephone service. This reduction is 50 percent of applicable charges or \$30.00, whichever is less. Link Up also provides for deferred payment of connection charges without interest. It does not cover the cost of wiring inside the home and is limited to one time per home address per subscriber.

HOW DO I APPLY?

If you meet the eligibility requirements, <u>you must completely fill out and sign</u> an application form. In addition, if you qualify because your household income is at or below 135 percent of the Federal Poverty Guidelines, <u>documentation is required</u>. More details on this documentation requirement and application forms are available at our office at: Beresford Municipal Telephone Company; 101 North 3rd Street; Beresford, SD 57004.

COULD I BECOME INELIGIBLE?

When you no longer are eligible to participate in any of the above assistance programs, you are no longer eligible for Lifeline or Link Up. You are obligated by law to notify Beresford Municipal Telephone Company and advise the company that you are no longer eligible for Lifeline and Link Up.