

Long Lines Wireless, LLC responses to initial questions from SD PUC staff regarding exhibits filed with Long Lines Wireless ETC Certification. Docket TC09-077.

1-1) In paragraph 4, you reference Jefferson Telephone - please correct this for Long Lines Wireless.

Corrected on revised submission

1-2) In paragraph 3, you indicate there have been 0 complaints for Long Lines Wireless in 2008, is this correct?

All calls to customer service come to a central customer service center servicing all companies within the Long Lines Communications organization. These include calls for Long Lines Wireless, but there is not currently reporting available that would be able to provide a breakdown of SD only LL Wireless calls by type. On average the entire company receives 13,000 inbound for approximately 60,000 customers. Of those customers there were app 4,600 at 12/31/08 and 1,399 at the beginning of 2008. That would calculate to an average of about 3,000 customer per month in 2008, or about 5% of the total population. Using 5% of 13,000 monthly calls as SD wireless customers, that would calculate to approximately 650 calls per month. However, only a percentage of those calls are actually complaints about service. The company customer care department is currently reviewing the availability of reporting to provide more detail, and if that detail is available, it will be provided as an addition to this docket.

1-3) In Exhibit A, you indicate 2008 Federal Universal Service Receipts of \$510,597. Is this amount for South Dakota only? USAC indicates \$0.00 was disbursed in SD to Long Lines Wireless in 2008.

SD only FUS receipts were \$0 since we do not have certification yet and are not including SD line counts in our submissions to FUSC. Adjusted on revised submission.

1-4) In Exhibit A, Progress Report, are the 2008 actual expenditures for SD only? Are the Additions, Cable and Wire, of \$3,855,741 for SD only? If so, please explain to the wire center level in more detail these expenses.

SD only additions have been broken out by wire center in revised submission.

1-5) In Exhibit B, Two-Year Plan, your estimated 2010 Federal Universal Service Receipts total \$522,000. Is this amount for SD only?

SD only FUSC receipts have been updated in the revised submission.

1-6) In Exhibit B, you indicate your capital expenditures are \$500,000; yet page 2 indicates you are only estimating \$150,000 in 2010 and \$150,000 in 2011. Please provide a two-year plan for SD only and provide details of the projected capital expenditures to the wire center level.

Two year cap ex plan for SD only has been included in the revised submission.

1-7) In Docket TC06-184, your two year plan included planned wireless cell sites 2006-2009. Please give an update for these planned cell sites including the progress of each site, whether it's in service, date it went into service, date completed, or projected date to be completed, and cost.

Cell site summary has been provided in revised submission as exhibit C

1-8) Please provide a color coded map of all cell towers in SD completed, under construction, and those that went into service in 2008.

Cell site maps based on 2006-2008 tower submissions have been included with revised submission as Exhibit D. Currently there are no towers in process for 2009 or anticipated to be started through the end of the year.