

**SOUTH DAKOTA PUBLIC UTILITIES COMMISSION
LIFELINE/LINK UP ADVERTISING/OUTREACH
ANNUAL REPORT
JUNE 1, 2009**

Company: City of Brookings Municipal Telephone Department
d/b/a Swiftel Communications

Address: PO Box 588; 525 Western Ave
Brookings SD 57006

Telephone number: 605-692-6325

Company contact: Laura Julius, Finance & Account Manager

Study Area Code: 391650 & 399009

Lifeline/Link Up Advertising/Outreach Activities:

For 391650 / 399009

X / X Advertise in media of general distribution.* (See attached advertisement(s).)

X / X Letter to existing and new customers regarding the availability of Lifeline/Link Up.* (See attached letter.)

X / X Company's Lifeline/Link Up information in directory.

 Company's Lifeline/Link Up information available on Company website. (www.swiftel.net)

X / X Company's information posted on USAC website.

X / X Other (describe): Outreach – distribution of posters and brochures in public places where people who qualify for the discount are likely to see them.

*Required



PO Box 588, Brookings, SD 57006-0588

local wireline service, and presenting wireless service from...



2009 Lifeline and Link-Up Discount

Application

(Please Print)

NAME (First) (M. I.) (Last) Social Security #

ADDRESS City St ZIP

Swiftel / Sprint PCS TELEPHONE NUMBER () -

1. I am applying for the following on the primary telephone line, in my name, at my residence: LIFELINE monthly service discount LINK-UP connection charge discount

I currently receive a Lifeline discount on other telecommunications service. Yes No

2. I am stating that I qualify for the requested discount because:

A. I participate in the program(s) checked below; I agree to furnish proof of my participation to Swiftel Communications:

- Medicaid (not the same as Medicare)
Food Stamps
Supplemental Security Income (SSI)
Federal Public Housing Assistance
Low-Income Home Energy Assistance
Temporary Assistance for Needy Families (TANF)
National School Lunch (NSL) free lunches

B. My household income is at or below 135% of the Federal Poverty Guidelines (see information on the back of this sheet) based on a family size of

I agree to notify Swiftel Communications when I no longer qualify based on the criteria indicated above.

I CERTIFY UNDER PENALTY OF PERJURY THAT THE ABOVE INFORMATION IS TRUE. I have read the information above and understand how I must qualify to receive the Lifeline or Link-Up assistance discount on my primary residential telephone line. I also hereby authorize the administrative office for any program indicated above to verify my participation to Swiftel Communications.

Signature

Date

HOUSEHOLD INCOME GUIDELINES (2009)

Use the chart below to determine income eligibility of applicants for the Lifeline or Link-Up discounts.

Applicants are required to provide certification indicating the number of individuals in their household and documentation accurately representing the consumer's total annual household income. "Income" means all income actually received by all members of the household. It includes:

- salary before deducted taxes
- public assistance benefits
- Social Security payments
- retirement/pension fund payments
- veteran's benefits
- unemployment compensation
- worker's compensation benefits
- inheritances
- alimony
- child support payments
- gifts
- lottery winnings
- The only exceptions are student financial aid, military housing and cost-of-living allowances, and irregular income from occasional small jobs such as baby-sitting or lawn mowing.

Acceptable income documentation includes:

- prior year federal/tribal tax return,
- current income statement/paycheck stub from an employer for three consecutive months during the previous six months
- Statement of Benefits from any of the following for three consecutive months during the previous six months:
 - Social Security Administration
 - Retirement/Pension Fund
 - Unemployment/Worker's Comp Admin
 - Veterans Administration
- Federal/Tribal notice or letter of General Assistance participation
- Court Order: Divorce decree (alimony), Child Support statement, or Probate (inheritance)

2009 Estimated Income Requirements for a Household at or Below 135% of the Federal Poverty Guidelines:

Size of Family Unit	Estimated Income in the 48 Contiguous States
1	\$14,621
2	\$19,670
3	\$24,719
4	\$29,768
5	\$34,817
6	\$39,866
7	\$44,915
8	\$49,964
For each additional person, add...	\$ 5,049



415 4th St
PO Box 588
Brookings, SD 57006-0588
605-692-6211

Outreach Guidelines 2009 Lifeline/LinkUp Programs (wireline)

List of places we will ask to display Lifeline/LinkUp posters and brochures (not all-inclusive):

- Women's shelter
- Nursing homes
- Free-Meal places (Churches, Soup Kitchens, etc.)
- Food Pantry
- Sr. Housing/Assisted Living facilities
- Sr. Center
- SD Social Services office
- Federal Housing office
- Apartment-rental offices
- County Welfare office
- Advance office and apartments (disabled persons assistance org)

Ideas on other methods of sharing this information:

- Include in back-to-school, and new-student, packets (public schools)
- Request an item in public school newsletters
- Have Public Service Announcements on/in:
 - radio/TV
 - Register (local newspaper)
 - Collegian (SDSU campus newspaper)
- On SD State University campus:
 - Fall registration freebie-bags
 - Student Union
 - Financial Aid office
 - One-Stop Career Center

Kelli will have poster and brochure drafts made by Joyce. She will contact the offices/places given above and request placement of our materials.



415 4th St
PO Box 588
Brookings, SD 57006-
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605-692-6211

d/b/a Sprint PCS

Outreach guidelines for Lifeline/LinkUp programs (wireless)

List of places we will ask to display Lifeline/LinkUp posters and brochures (not all-inclusive):

- Women's shelters
- Nursing homes
- Free-Meal places (Churches, Soup Kitchens, etc.)
- Food Pantries
- Sr. Housing/Assisted Living facilities
- Sr. Centers
- SD Social Services offices
- Federal Housing offices
- Apartment-rental offices
- County Welfare offices
- Advance office and apartments (disabled persons assistance org)

Other methods of sharing this information:

- Have Public Service Announcements on/in:
 - radio/TV
 - local newspaper
 - local shopper-type publication

SWIFTEL LIFELINE/LINK-UP INFORMATION DISTRIBUTION POINTS				
Name	Address	City, ST	Contact Info	
URC	<i>(Nursing Home)</i>	405 1st Ave	Brookings SD	
Brookview Manor	<i>(Nursing Home)</i>	300 22nd Ave	Brookings SD	
Greenleaf	<i>(Assisted Living)</i>	2015 8th St S	Brookings SD	
Park Place	<i>(Assisted Living)</i>	104 4th St	Brookings SD	
Stoneybrook	<i>(Assisted Living)</i>	1906 12th St S	Brookings SD	
Sunchase	<i>(Senior Housing)</i>	131 Sunrise Ridge Rd	Brookings SD	
URC Apts.	<i>(Senior Housing)</i>	405 1st Ave	Brookings SD	
Brookhaven	<i>(Senior Housing)</i>	behind hospital	Brookings SD	
Moriarity Sr Housing	<i>(Senior Housing)</i>	609 Heritage Dr	Brookings SD	
Yorkshire Apts	<i>(Senior Housing)</i>	1807 6th St	Brookings SD	
Senior Center		320 4th St	Brookings SD	
Advance		301 Division Ave	Brookings SD	
Abuse Shelter		807 Onaka T.	Brookings SD	
Brookings Housing	<i>(Social Services)</i>	1310 Main Ave S	Brookings SD	
Food Pantry		4th St	Brookings SD	
SDSU Financial Aid Office		940 Administration Ln.	Brookings SD	
SDSU Res Life Office		2810 A Caldwell Hall	Brookings SD	
Vermillion Housing Authority		14B W Main	Vermillion SD	Jami Manning
Oakwood Apartments		1200 East Clark St	Vermillion SD	(605) 624-9957
Town Square Apartments		507 West Main	Vermillion SD	(712) 255-3665
River Court		24 East Duke	Vermillion SD	(605) 263-3941
Gatewood Estates		605 Streeter Drive	N Sioux City SD	
City Hall		504 River Drive	N Sioux City SD	
Benet Place		100 28th Ave SE	Watertown SD	
Cedar View Assisted Living		225 14th Ave NE	Watertown SD	Celeste Heber
Evergreen Assisted Living		90 28th Ave SE	Watertown SD	Carol Henrichs
Jenkins Living Center		215 S Maple	Watertown SD	Mistey Knecht
Serenity Hills		123 19th Street NE	Watertown SD	Ken Anderson
B&C Club		1000 3rd Ave NE	Watertown SD	Chris Wiegert
Dakota Youth Athletic SVC		PO Box 324	Watertown SD	Mailed
Glacial Lakes Humane Society		1305 6th Ave NW	Watertown SD	
Habitat For Humanity		1 1st Ave SW	Watertown SD	
Watertown Community Foundation		211 E Kemp	Watertown SD	
Health Department WIC		1200 N. West Ave	Sioux Falls SD	
WIC Office		Sycamore and 26th	Sioux Falls SD	
Center for Disability		1400 W 22nd	Sioux Falls SD	
Housing Resource Center		705 E 41st	Sioux Falls SD	
Medicare Assistance		335 N Main	Sioux Falls SD	
Greenleaf Housing		3409 E 5th st.	Sioux Falls SD	
Social Services		811 E 10th	Sioux Falls SD	
Good Samaritan Village		3901 S Marion	Sioux Falls SD	
Heritage Apts		1818 E 3rd	Sioux Falls SD	
Woodland Hills Apts		706 N Harrington	Sioux Falls SD	
Center for Active Generations		2300 W 46th St	Sioux Falls SD	

The following text is a Nov 08-May 09 monthly bill message to all Lifeline customers.

By June 12, 2009, all full power TV stations will broadcast only a digital signal. This change was granted to allow TV stations more time to convert from analog to digital broadcasting. If you use "rabbit ears" or a rooftop antenna with your analog TV set, you need to take action in order to continue receiving television broadcast signals.

WHAT ARE YOUR OPTIONS?

1. Buy a converter box that plugs into your TV and converts the digital signal to an analog one that your TV can display. Converter boxes will be available at most electronic stores and TV retailers. The Federal Government is offering U.S. households two \$40 coupons to help pay for certified converter boxes, expected to retail for \$40-70 each.
2. Buy a TV with a digital tuner.
3. Connect your analog TV to a pay-TV service--cable, satellite, etc.

FOR MORE INFORMATION OR TO REQUEST COUPONS:

Call: 1-888-388-2009 or 1-877-530-2634 (TTY)

Go To: www.DTV2009.gov Mail To: PO Box 2000, Portland, OR 97208

The following text is the bill message printed on new-customer bills

TO ALL NEW SWIFTEL CUSTOMERS:

If you participate in any of the assistance programs listed below, you qualify for the lifeline discount on your Swiftel monthly bill.

- Food Stamps -Federal Housing Assistance -Medicaid
- Low Income Home Energy Assistance
- Supplemental Security Income (SSI)
- Temporary Aid to Needy Families (TANF)
- National School Lunch Free Lunch Program

Or, if household income is at or below 135% of the Federal Poverty Guidelines.

For more information, or to apply, contact Swiftel's customer service office at 415 4th St, 692-6211.

The following text is an annual bill message printed on all current Lifeline customer's bills in the spring of each year.

DO YOU STILL QUALIFY FOR THE LIFELINE DISCOUNT?

This message is on your bill because you are currently receiving the Lifeline discount each month. As you know, the Lifeline discount was put on your account when you indicated participation in one, or more, of the following programs:

- Food Stamps
- Supplemental Security Income (SSI)
- Federal Housing Assistance
- Temp Aid to Needy Families (TANF)
- Medicaid
- National School Lunch free lunch program
- Low Income Home Energy Assistance

OR, Household Income is at or below 135% of the Federal Poverty Guidelines.

If you continue to participate in any of these programs, we will make no changes to your account. You do not need to contact our office.

If you no longer participate in any of these programs, please let us know and we will make the correction needed on your account. You can call us at 692-2611, or include a note with your bill payment.

The following text is an annual bill message printed on all non-Lifeline customer's bills in the spring.

Swiftel Communications is authorized to provide two Federal telephone assistance programs that were developed in response to concerns about the affordability of telephone service for low-income citizens.

- * The Lifeline program provides reduced monthly charges to telephone subscribers who qualify.
- * The Link-Up program provides reduced connection charges to telephone subscribers who qualify.

The person applying for assistance in either program must have telephone service in their name, and must participate in at least one of the following public assistance programs:

- Food Stamps
- National School Lunch free lunch program
- Medicaid
- Temporary Aid to Needy Families (TANF)
- Low Income Home Energy Assistance
- Federal Public Housing Assistance
- Supplemental Security Income (SSI)

OR - Household income is at or below 135% of Federal Poverty Guidelines

WHAT DO THE PROGRAMS PROVIDE?

Lifeline provides eligible subscribers with a monthly credit of \$8.25 on their basic home telephone service charges.

Link-Up provides eligible Swiftel subscribers with a credit of \$9.25 to offset the connection charges for their home telephone service.

If you meet eligibility requirements, you may pick up an application form at Swiftel Communications, 415 4th St, Brookings.

If you no longer participate in any of the qualifying programs, you are no longer eligible for Lifeline or Link-up. You are obligated by law to notify Swiftel Communications of the change.

If you have questions about Lifeline or Link-up, contact Swiftel Communications at 605-692-6211 for more information.

they have no further responsibility if you continue to make substantially the same allegation.

- You cannot be charged for a billing review.
- The amount still due on your billing account needs to be paid in full. Your local company, or the long-distance company providing the pay-per-call service, may take action to collect the amount outstanding if you continue to withhold payment once the billing review is done.
- Failure to pay the amount outstanding may subject you to collection action, including being reported to a collection agency or credit bureau. If you continue to dispute any portion of your billing error claim, your telephone company will include it and identify the disputed amount to the collection agency or credit bureau. Your company will attempt to inform you if your account is turned over for collection and to what agency it will be sent. If the dispute is resolved, that fact will be reported to all who received notice that the account was delinquent.

If your billing entity, or the long-distance company involved, fail to follow the billing and collection procedures prescribed by Section 308.7 of the Federal Trade Commission rule implementing the TDDRA, they are obligated to forfeit any disputed amount, up to \$50 per transaction.

DISCLOSURE UNDER FCC RULE 64.1509(b)
The FCC requires the following disclosures to telephone subscribers:

- Your local exchange and long-distance service cannot be disconnected or interrupted as a result of your failure to pay charges for interstate pay-per-call services, charges for interstate information services provided pursuant to a presubscription or compatible arrangement, or charges you have disputed for interstate tariffed collect information services.
- You can obtain blocking of access to 900# services where it is technically feasible, at no charge, on a one-time basis.
- You have a right not to be billed for pay-per-call services offered which are not in compliance with Federal laws and regulations established under Titles II or III of the TDDRA.
- Your access to pay-per-call services may be involuntarily blocked for failure to pay legitimate pay-per-call charges.

Contact your local telephone company's business office with questions about pay-per-call charges or to request a 900# block.

LIFELINE/LINK-UP DISCOUNT INFORMATION

Swiftel Communications customers who qualify may be eligible for monthly telephone service discounts, and a discount on the telephone hook-up charges.

Participation in one or more of the following assistance programs qualifies you for the Lifeline and /or Link-Up discount: Food Stamps, Public Housing Assistance, Low-Income Home Energy Assistance, Medicaid, SSI, TANF, National School Free Lunch Program, or if your household income is at or below 135% of the Federal Poverty Guidelines.

Contact Swiftel Communications at 692-6211 for more details.

TELEPHONE SERVICES FOR HEARING & SPEECH IMPAIRED USA RELAY S.D. 711 or Toll Free 1-800-877-1113

Questions Or Additional Information
Toll Free 1-800-642-6410

COMMUNICATION SERVICE FOR THE DEAF

If you require assistance using the telephone system due to a hearing or speech impairment, or need to communicate with someone who has such an impairment, contact Communication Service for the Deaf. They are equipped with TDDs (Telecommunication Devices for the Deaf) and provide service. For information on Voice Carry-Over and Hearing Carry-Over services, call 1-800-642-6410. To contact and use the USA Relay for call processing, call 711 or 1-800-877-1113.

Brookings Police and Fire (911) as well as the Brookings County Sheriff's Office (rural 911) are equipped to handle Emergency and Non-Emergency Calls with TDDs.

TDDs are available at Swiftel Communications.

HOW TO HANDLE ANNOYANCE CALLS

It is against the law in the state of South Dakota to make an obscene, harassing or threatening telephone call. When you receive such a call, follow these suggestions:

1. When answering your telephone, say hello twice. If no answer, HANG UP.
2. Do not give information until you are absolutely certain you know who is speaking.
3. Instruct children not to give any information to strangers over the phone.
4. Hang up when you hear something off-color or obscene. Never reveal you are alone.
5. When annoyance calls persist, contact your local law enforcement agency.
6. Calls of a threatening nature should be reported to the local law enforcement agency immediately.
7. Customer-Originated Trace is another available service.

CUSTOMER ORIGINATED TRACE

When you are serious about prosecuting an offender, Call Trace lets you automatically trace an obscene or threatening phone call and delivers the number to local law enforcement. If the caller has violated South Dakota Codified Law 49-31-31 and you decide to prosecute, the police may use the trace as evidence.

Note: Every time you complete a Call Trace, you will be charged, whether or not you follow up with authorities. The traced number will be delivered ONLY to law enforcement.

1. Automatically available on every line at no charge, unless you use it.
2. If you receive a call that you would like to trace,
 - Hang up.
 - Dial *57 (Rotary 1157).
 - You will hear an announcement: You have accessed the Call Trace Feature. Cost for a successful trace is \$4.00.
 - To discontinue the trace, hang up.
3. To continue the trace, dial 1. You will hear an announcement telling you that your trace has been successful and to call local law enforcement for further assistance.

UNLAWFUL WIRETAPPING MAY BE SUBJECT TO PROSECUTION

Under federal and state laws, it is a crime for any person to wiretap or otherwise intercept a telephone call without the consent of one or both parties actually participating in the call. When proceeding under court orders, authorized law enforcement officers can take part in interception without the consent of either party. The penalty for illegal wiretapping is imprisonment and/or a fine.

USE OF TELEPHONE FOR DEBT COLLECTION PURPOSES

The Federal Communications Commission has received information that interstate telephone service is being used for collection of claimed debts in violation of tariffs of the telephone companies and criminal statutes. Practices alleged include calling at odd hours of the day or night; repeated calls; calls to friends, neighbors, relatives, employers, and children; calls making a variety of threats; calls asserting falsely that credit ratings will be hurt; calls falsely stating that legal process is about to be served; calls demanding payments for amounts not owed; calls to places of employment, and calls misrepresenting the terms and conditions of existing or proposed contracts. Tariffs of the telephone companies forbid use of the telephone "for a call or calls expected to frighten, abuse, torment, or harass another, or for calls that interfere unreasonably with the use of the service by one or more other customers, or for calls for "unlawful purpose". Upon violation of any of these conditions, the telephone company can, by written notice, discontinue service immediately. These tariff regulations are filed with this Commission pursuant to Section 203 of the Communications Act, 47 U.S.C. 203, and are binding on the telephone company and customer alike. (Rules & regulations referenced in this directory are subject to change. For the most current information, contact the FCC at 1-800-CALL-FCC or <http://www.fcc.gov>; OR SD PUC Office of Consumer Affairs, 1-800-332-1782 or <http://www.state.sd.us/puc>)

"Do Not Call" SIGN-UP

South Dakota consumers may sign up to stop most telemarketing calls. The sign-up is free and consumers have two ways to register their home telephone and personal cell phone numbers:

1. Call 1-888-382-1222 from the home or personal cell phone you wish to be registered; or
2. Register via Internet at www.donotcall.gov for either or both types of phones.

Consumers can register just once to be covered by both the national and state Do Not Call lists. South Dakotans can register complaints with the PUC at 1-800-332-1782.




www.swiftel.net
605-692-6211

2008 Certifications Received.xls [Read-Only] [Compatibility Mode] - Micros...

Home Insert Page Layout Formulas Data Review View PDF

Clipboard Font Alignment Number Styles Cells Editing

A1 2008 Low Income Certifications1

2008 Low Income Certifications ¹											
Updated 02/23/2009											
											
SAC	Company Name			State ²	Date Received ³	Date Entered	Format ⁴		Signed ⁵		
							Mail	Fax	E-mail		
Eligible telecommunications carriers (ETCs) in states with their own state-based Low Income program (all non-federal default states) must submit a Low Income Certification, signed by an officer of the company to USAC by AUGUST 31, 2008 .											
1257	391650	CITY OF BROOKINGS			SD	2-Sep-08	2-Sep-08			X	X
1258	391651	INTERSTATE TELECOMM.			SD	20-Aug-08	20-Aug-08			X	X
1259	391652	PRAIRIEWAVE COMM TEL			SD	27-Aug-08	27-Aug-08			X	X
1260	391653	CITY OF FAITH MUNIC			SD	12-Aug-08	13-Aug-08		X		X

Ready Count: 13 100%

Assistance for Basic Home Telephone Service

Lifeline provides a monthly discount to eligible subscribers on basic home telephone service.

Lifeline subscribers may also receive long distance blocking on their telephone free of charge.

Link-up provides eligible subscribers with a 50% reduction (up to \$30) for connection of basic home telephone services.

Lifeline
LINK-UP



Contact Swiftel Communications at 692-6211 for details.

Swiftel
COMMUNICATIONS

Assistance for Basic Home Telephone Service

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Lifeline
LINK-UP



< wireless field office info here >

Qualifications

People currently participating in at least one of the programs listed below qualify for Lifeline and Link-up. *You also qualify if your income is at or below 135% of the Federal Poverty Guidelines*

- Medicaid (eg. Title XIX/Medical, State Supplement Assistance)
- Food Stamps
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance
- Low Income Energy Assistance (LIEAP)
- Temporary Assistance to Needy Families (TANF)
- National School Lunch Free Program (NSL)

TO APPLY

Contact Swiftel at 692-6211 for details.

Swiftel 605-692-6211
COMMUNICATIONS 415 4th St Brookings SD



Lifeline

LINK-UP

Assistance for Basic
Home Telephone Service

Swiftel 605-692-6211
COMMUNICATIONS 415 4th St Brookings SD

Lifeline Program

Lifeline provides a monthly discount to eligible subscribers on basic home telephone services.

Lifeline subscribers may also receive long distance blocking on their telephone free of charge.

Link-up Program

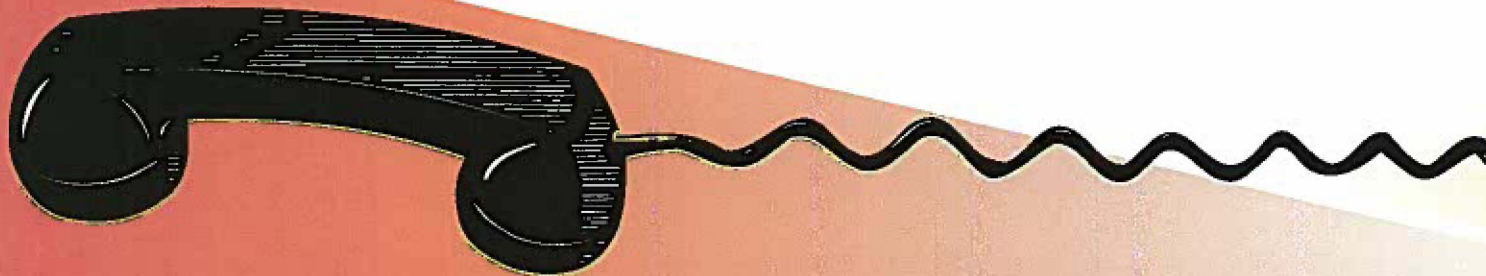
Link-up provides eligible subscribers with a 50% reduction (up to \$30) for connection of basic home telephone services.

Do you qualify for Lifeline and/or Link-up Assistance?

Listed below are some questions you may need to answer:

1. Which program are you applying for? Lifeline or Link-up or Both
2. Are you currently receiving assistance benefits from any of the following programs?
 - Medicaid (e.g., Title XIX/Medical, State Supplemental Assistance)
 - Food Stamps
 - Supplement Security Income (SSI)
 - Federal Public Housing Assistance
 - Low-Income Home Energy Assistance (LIEAP)
 - Temporary Assistance to Needy Families (TANF)
 - National School Lunch's Free Lunch Program (NSL)
3. Do you qualify under the income criteria?

Income must be at or below 135% of the Federal Poverty guidelines. You will be asked to list the number of individuals in your household. In order to qualify under this criterion, you must provide documentation of income eligibility. Documentation may consist of a copy of a prior year's state, federal or tribal tax return, three consecutive months of income statements or paycheck stubs from your employer, a Social Security statement of benefits, a Veterans Administration statement of benefits, a retirement/pension statement of benefits, an Unemployment/Workmen's Compensation statement of benefits, federal or tribal notice letter of participation in Bureau of Indian Affairs General Assistance, a divorce decree or child support document.



Swiftel
COMMUNICATIONS

Call 692-6211 for details.

People currently participating in at least one of the programs listed below qualify for Lifeline and Link-Up. You also qualify if your income is at or below 135% of the Federal Poverty Guidelines.

- Medicaid (eg. Title XIX/Medical, State Supplement Assistance)
- Food Stamps
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance
- Low Income Energy Assistance (LIEAP)
- Temporary Assistance to Needy Families (TANF)
- National School Lunch Free Program (NSL)



Sprint Presents Lifeline and Link Up Service

Lifeline and Link Up are public assistance programs offering wireless telephone discounts to qualified, low-income consumers. Under the Lifeline program, eligible subscribers may receive a discounted monthly charge. Eligible residents of federally-recognized Tribal lands may receive additional discounts off the monthly charge for Enhanced Lifeline service. Link Up assistance helps qualified, low-income customers pay the activation fee.

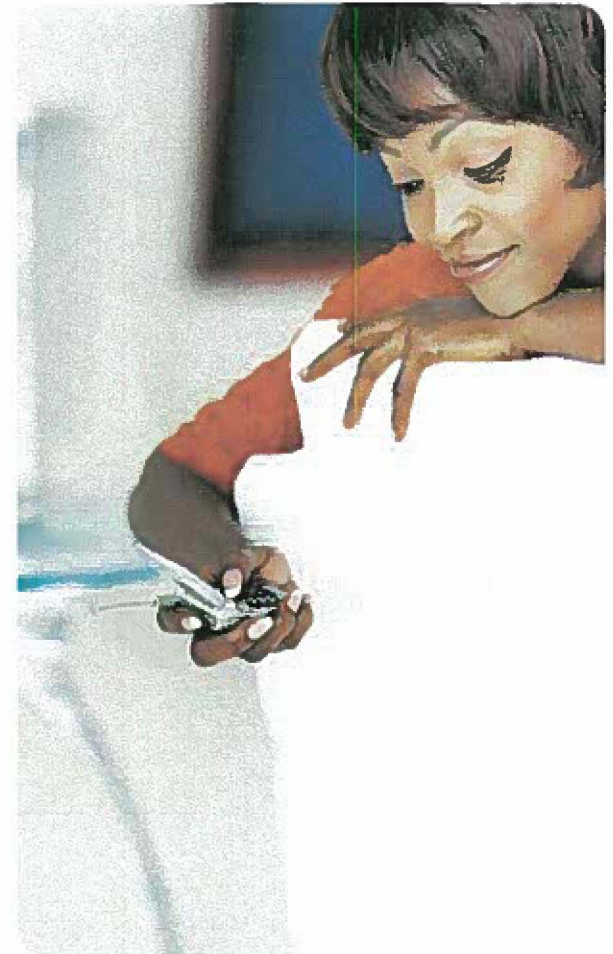
Eligibility requirements vary by state. You may qualify for Lifeline assistance if you comply with certain income level requirements or you currently participate in certain public assistance programs.

For further information about Lifeline and Link Up assistance or to receive an application form, please call Sprint at 605-692-6211.



To apply, call 605-692-6211 or visit your local Sprint stores below:

NOTICE: Lifeline is only available to Sprint subscribers in limited geographic areas and for one wireline or wireless phone line per household. You may only receive the Link Up discount once at the same address. Additional restrictions apply. 2006 Sprint Nextel. All right reserved. Sprint, the "Going Forward" logo, the Nextel name and logo and other trademarks are trademarks of Sprint Nextel.



LIFELINE LINK-UP

Assistance for basic wireless phone service.



The
LIFELINE

Program:

Lifeline provides a monthly discount to eligible subscribers on basic wireless telephone service from Sprint PCS and is only available to Sprint PCS subscribers in a limited geographic area.

Lifeline subscribers may purchase a reduce-cost PCS Lifeline phone. Lifeline assistance is only available for one wireline of wireless phone line per household.

Lifeline subscribers may also receive long-distance blocking on their telephone free of charge.

The
LINK-UP

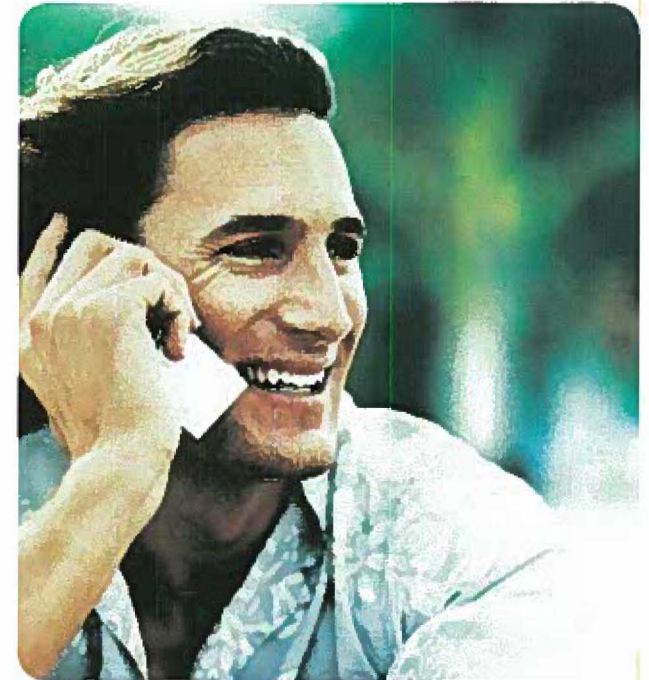
Program:

Link Up provides eligible subscribers with a 50% reduction (up to \$30) for connection of basic wireless telephone services.

Do you qualify for **LIFELINE** or **LINK-UP** assistance?

Listed below are some questions you need to answer:

1. Which program are you applying for? Lifeline, Link Up or both?
2. Are you currently receiving assistance benefits from any of the following programs:
 - Medicaid (eg. Title XIX/Medical, State Supplement Assistance)
 - Food Stamps
 - Supplemental Security Income (SSI)
 - Federal Public Housing Assistance
 - Low Income Energy Assistance (LIEAP)
 - Temporary Assistance to Needy Families (TANF)
 - National School Lunch Free Program (NSL)



3. Do you qualify under the income criteria?

Income must be at or below 150% of the Federal Poverty guidelines. You will be asked to list the number of individuals in your household. In order to qualify under the criterion, you must provide documentation of income eligibility. Documentation may consist of a copy of a prior year's state, federal or tribal tax return, three consecutive months of income statements or paycheck stubs from your employer, a Social Security statement of benefits, a Veterans Administration statement of benefits, a retirement/pension statement of benefits, an Unemployment/Workmen's Compensation statement of benefits, federal or tribal notice letter of participation in Bureau of Indian Affairs General Assistance, a divorce decree or child support document.



*Need help affording
telephone service?*

SWIFTEL COMMUNICATIONS

participates in the Lifeline & LinkUp assistance programs.

Call 692-6211.

or stop by our office at 415 Fourth St for details!

Print ad. for Swiftel wireline services



*Need help affording
telephone service?*

SWIFTEL COMMUNICATIONS

participates in the Lifeline & LinkUp assistance programs.

Print ad for Swiftel-Sprint wireless services.