

**SOUTH DAKOTA PUBLIC UTILITIES COMMISSION
LIFELINE/LINK UP ADVERTISING/OUTREACH
ANNUAL REPORT
JUNE 1, 2009**

Company: RT Communications, Inc.

Address: 130 S. 9th Street
Worland, WY 82401

Telephone number: 307-347-7000

Company contact: Karen Devish

Study Area Code: 512251

Lifeline/Link Up Advertising/Outreach Activities:

- Advertise in media of general distribution.* (See attached advertisement(s).)

- Letter to existing and new customers regarding the availability of Lifeline/Link Up.* (See attached letter.)

- Company's Lifeline/Link Up information in directory.

- Company's Lifeline/Link Up information available on Company website.
(www.rtcom.net)

- Company's information posted on USAC website.

- Other (describe): _____

*Required

IMPORTANT MESSAGE FROM RT COMMUNICATIONS

LIFELINE ACROSS AMERICA

Do you need a phone? Are you having trouble paying your telephone bills? If so, you may be eligible to take advantage of two special programs that help reduce the cost of phone service.

Lifeline Assistance and Link-Up can help qualified customers get phone service and pay their bills. These are public programs implemented by local telephone companies that help eligible households pay for basic telephone hook-up costs and monthly services.

To qualify for any of these programs, you must be a local phone customer in Wyoming and be eligible to receive benefits from one of the following programs:

- Food Stamps
- Medicaid
- Low-Income Home Energy Assistance Program (LIHEAP)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (Section 8)
- Temporary Assistance to Needy Families (TANF)
- Minimum Medical program
- Child Care Assistance
- Additional eligibility criteria may apply to residents of federally recognized tribal lands

Lifeline Assistance will help qualified customers who already have telephone service save a significant amount of money on their monthly phone bills, while Link-Up helps eligible customers receive a generous discount on the installation of telephone service in their homes.

Also, consumers can voluntarily forego presubscribed long distance telephone service by requesting toll-blocking, a service that prevents toll calls (such as long distance) from being made and prevents these consumers from paying hefty service deposits.

For more information, or to find out if you qualify for the programs, call RT Communications at 1-800-647-9841, the Wyoming Public Service Commission, or the Federal Communications Commission at 1-888-CALL-FCC. You may also visit the "Lifeline Across America" Web site [www.lifeline.gov].



1-800-647-9841 or (307) 347-7020

LONG DISTANCE



DIRECT DISTANCE DIALING

Direct dial if you wish to talk with anyone who answers. Rates for calls you dial yourself are lower than calls dialed by the operator. Charges begin when the called telephone is answered in person or by an automatic answering machine. You will be billed by the company that handles your call.

*To call outside your local calling area Dial 1 + Area Code + Telephone number.

LONG DISTANCE DIRECTORY ASSISTANCE

- For assistance with numbers within the 307 Service Area that can't be reached without first dialing "1" Call 1411
- For assistance with numbers outside your Service Area, Dial 1411
- Inward WATS (800/888/877) numbers Dial 1+800+555+1212
- Area Code Information See pages 11-14 or dial "0" for OPERATOR

EQUAL ACCESS DIALING PLAN

- | | |
|--|---|
| 0 | Call will go to local operator |
| 00 | Call will go to inter-exchange carrier operator. |
| 0 + 307 + 7 digits | Call will go to local operator to be routed to Local Operating Company facilities (InterLATA) or to inter-exchange carrier (InterLATA). |
| 0 + 10 digits | Call will go to inter-exchange carrier's operator for handling and routing. |
| 1+10 Digits | Call will be handled by inter-exchange carrier. |
| 10 +10 +3 Digit Carrier Code + 1 + 10 digits | "Casual Dialing" call will be handled by inter-exchange carrier of choice. |
| 1 + 411 | Directory assistance for local or long distance calls. |
| 1-800-647-9841 | Local Repair Service. |
| 1-800-538-8036 | Local Repair After Hours. |
| 911 | Emergency Service. |

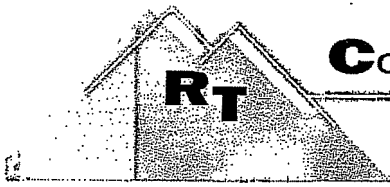


LONG DISTANCE

LIFELINE / LINK-UP / TOLL LIMITATION SERVICE

The Lifeline, Link-Up, Toll Limitation Service, and the Wyoming Telephone Assistance Program provide reduced phone bills for customers who are receiving benefits from one or more of the following programs: Medicaid, Food Stamps, Child Care, POWER (Personal Opportunities with Employment Responsibilities), LIEP (Low Income Energy Assistance Program), and minimum medical.

If you are participating in any of the programs listed, you are eligible for monthly telephone assistance. Please call your local telephone service provider for details.



Communications

P.O. Box 506
130 S. 9th
Worland, WY 82401

307-347-7000
307-347-6366 Fax
www.rtcorn.net

Dear South Dakota Customers:

Lifeline Assistance and Link-Up are two public programs that help eligible customers pay for telephone service. Lifeline Assistance will help qualified customers who already have telephone service save money on their monthly phone bills. Link-Up helps eligible customers receive a discount on the initial installation of telephone service to their home.

To qualify for these programs a customer must typically be eligible to receive benefits from one or more of the following programs:

Food Stamps

Medicaid

Low-Income Home Energy Assistance Program (LIHEAP)

Supplemental Security Income (SSI)

Federal Public Housing Assistance (Section 8)

Temporary Assistance to Needy Families (TANF)

Minimum Medical Program

Child Care Assistance

Additional eligibility criteria may apply to residents of federally recognized tribal lands

For more information, or to find out if you qualify for the Lifeline or Link-Up programs, call RT Communications at 1-800-647-9841, the South Dakota Public Utilities Commissions at 1-800-332-1782, or the Federal Communications Commission at 1-888-CALL-FCC. You may visit the "Lifeline Across America" website at www.lifeline.gov

RT Communications

Corporate Connection

More than just your phone company!

VOL. 2, ISSUE 3

RANGE FAMILY OF COMPANIES

DECEMBER 2007

*Happy
Holidays*
*From Your
Range Family of
Companies*

*Inside This
Issue*

**Telephone
Assistance**

Important Information About your Personal Account Information

Protecting the Privacy of Your Proprietary Network Information

As a communications service provider, we are required to collect information that is used in the provisioning and sales of the products and services you may subscribe to. This information known as Customer Proprietary Network Information (CPNI), may include the numbers you call and when you call them, as well as the particular services you use, such as voice mail or caller ID.

Congress and the Federal Communications Commission (FCC) impose requirements on telephone companies about how we can use this information and what we must do to protect it from disclosure. Despite these rules, some individuals have been able to obtain telephone calling records using a practice known as "pretexting." Pretexting occurs when an individual poses as another, such as the actual customer or a law enforcement official, in an effort to gain access to these proprietary calling records. To help control this practice, Congress recently passed

a law making it a crime to make false or fraudulent statements, provide fraudulent documents, or access customer records without prior authorization. This law also prohibits the unauthorized sale or transfer of confidential phone records or the purchase or receipt of such information with knowledge that it was obtained fraudulently or without authorization.

Though we have always been diligent about protecting your proprietary or private information, these laws were designed to increase your level of protection as the customer. As your telephone company, we may use, disclose, or permit access to your customer information under

(continued on page 2)

Important Information*(continued from page 1)*

the following circumstances: (1) as required by law; (2) with your approval; and (3) in providing the service from which the customer information is derived.

As the customer, you may designate, in writing, the individual(s) authorized to discuss, make changes to, or receive information about your account. In order for you or any designated individual to receive this account information, you will also be required to prove your identity, either by providing a password, or with a valid photo ID. In the very near future, you will receive a letter in the mail requesting that you take the time to create a password and designate authorized persons on your account. It is important that this be returned, as you will be unable to obtain account information over the phone without it. Should you ever forget your password, we can share your information by mailing it to the address or email address of record or via telephone by calling you back at the telephone number of record.

As your telephone company, we are allowed to use your customer information to market enhancements to services you already use. For example, if you

subscribe to basic local telephone service, we may, without consent, use your information to sell you an additional service such as caller ID or voice mail.

This being said, the Range Telephone family of companies will not use CPNI data to specifically target customers that may benefit directly from Company or affiliate products or services beyond the scope of services already subscribed to. In other words, if you don't

Congress recently passed a law making it a crime to make false or fraudulent statements, provide fraudulent documents, or access customer records without prior authorization.

currently subscribe to our long distance service, we won't target our efforts to you with a product that may benefit you based on your calling patterns.

Though we do not intend to use CPNI data for targeted marketing, we will send you a written communication giving you an opportunity to "opt-out" of any use of CPNI in efforts to sell you services outside the carrier-customer service relationship. If the form is not received returned to our office, we will assume you have consented to such efforts.

This all sounds very confusing,

but here is what you need to remember to make sure your information stays safe and our transition to these new rules goes smoothly:

- Designate, in writing, individuals authorized to discuss, make changes to, or receive information about your account.
- Create a password to be used for access to your account information. All authorized individuals on an account may use the same password.
- If you choose to visit the business office in person, please be prepared to show a valid picture ID.
- "Opt-Out" to avoid internal company disclosures regarding your communications related service outside the carrier-customer, service relationship.
- Contact your friendly customer service representative if you have any questions or concerns about how your personal information is used or protected.

Remember: These customer information rules apply to all telephone companies, including local, long distance, and wireless. Make sure each of them is aware of your choices as to how this information is treated.

Telephone Assistance Program

Lifeline / Link Up

Lifeline and Link-Up are low-income support mechanisms that ensure that quality telecommunications services are available to low-income consumers at just, reasonable, and affordable rates. Since its inception, Lifeline/Link-Up has provided support for telephone service to millions of low-income consumers.

These programs provide for discounts to low-income households for both the initial

installation of phone service (Link-Up) and monthly phone bills (Lifeline).

To qualify for any of these programs, you must be a local phone customer in Wyoming and be eligible to receive benefits from one of the following programs: Medical Assistance Programs; Personal Opportunities with Employment Responsibilities (POWER); Food Stamps; Child Care; Prescription Drug Program; or the Low Income

Energy Assistance Program (LIEAP). If you think you are eligible to receive the benefits of these programs, you must apply with your local phone company. Applications are also available at Department of Family Services (DFS) field offices.

Please call RT Communications Customer Service Representatives at 800-647-9841 if you have any questions.

DSL for Dial-Up

DSL speeds at the dial-up price!

OPTION 1

1.5 Mbps DSL

First 6 months @ \$19.95/month

Free Modem

Free Installation

OPTION 2

512 kbps DSL

First 3 months @ \$19.95/month

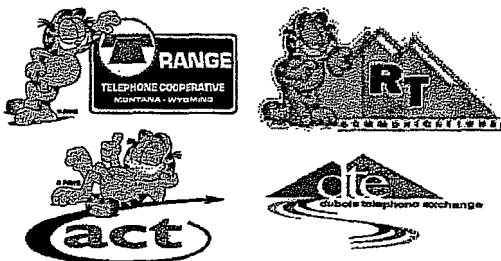
Free Modem

Free Installation



New customers only.
2 year service agreement required.

*Promotion available to new DSL customers only. 2 year service agreement required. Downgrades in speed will be considered a break of service agreement. Break fees equal retail cost of modem, plus installation fee and difference between the promotion price of the DSL and actual retail price, multiplied by the number of months service at the reduced rate service. Some services not available in all areas



Range Family of Companies

U.S. POSTAGE
PAID
PERMIT NO. 48
PRESORTED
STANDARD MAIL
WORLAND, WY



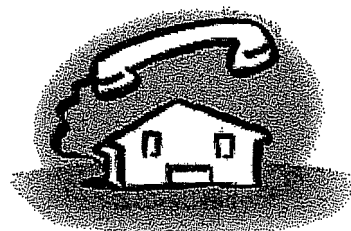
Some services may not be available in all exchanges.

DO NOT CALL

The national Do-Not-Call Registry has been established to address unwelcome telemarketing calls. The registry applies to all telemarketers, with the exception of businesses with whom you have an existing relationship and certain non-profit and political organizations. Commercial telemarketers are not allowed to call you if your number is listed on the registry.

Consumers may register their residential telephone number, including wireless numbers, on the national Do-Not-Call Registry at no cost, either by telephone or via the internet. To register by telephone, call 888-382-1222. For TTY, call 866-290-4236.

You may also register, or obtain additional information, via the internet at www.donotcall.gov.



NATIONAL
DO NOT CALL
REGISTRY

WWW.DONOTCALL.GOV

2008 Lifeline Posters Put in Businesses

WORLAND
DPAS
Blairs Market
Jons IGA Food Basket
Children's Resource Center
Absorka Head Start
Pamida
Dollar Discount Store
Public Health
Ram's Horn Café
Pizza Hut
A & W
McDonalds
RT Business Office
Middle School
Worland Health Care & Rehabilitation
Post Office
Senior Citizen Center
THERMOPOLIS
Senior Citizen Center
Thermopolis Care & Rehab Center
Consumers Supermarket
Don's IGA
High School
Children's Resource Center
Absorka Head Start
Pamida
Pioneer Home
Pizza Hut
McDonalds
RT Business Office
Post Office
Dollar Discount Store
SHOSHONI
Fast Lane
Senior Center
Post Office
Town Hall

MIDWEST
Town Hall
Edgerton Grocery & Meat
Edgerton Town Hall
Linch Library
Edgerton Library
Kaycee
Public Health
Kaycee General Store
Library
Post Office
Town Hall

MOORCROFT

Coffee Cup Fuel Stop

Diehl's Supermarket

Moorcroft Clinic

Moorcroft Public Library

Moorcroft Senior Center

Post Office

HULETT

Corner Market

Hulett Preschool

Library

Senior Center

Post Office

Town Hall

UPTON

Joe's Food Center

Upton Community Center

Upton Senior Citizens Center

Post Office

NEWCASTLE

Cedar Hills Family Clinic

Child Support Authority

Community Education

Decker's Food Center

Family Dollar Store

Fresh Start Convenience Store

Mini Mart

Pamida

Pizza Hut

Post Office

Weston County Children's Center

Weston County Public Health

Weston County WIC Office

Weston County Senior Services

DFS Office

OSAGE

Post Office

ALBIN
Community Center
Post Office
BURNS
Burns Senior Center
Library
Town Hall
Post Office
CARPENTER
Post Office
PINE BLUFFS
Texas Trail Market
Pine Bluffs Senior Citizen Center
Pine Bluffs Library
Post Office
Community Center