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May 1, 2009

VIA Electronic Filing

Patricia Van Gerpen
Executive Director
South Dakota Public Utilities Commission
500 East Capitol Avenue
Pierre, SD 57501

Re: AT&T Communications of the Midwest, Inc.'s
Access Services and Network Interconnection Services Tariff

Dear Ms. Van Gerpen:

Enclosed for filing are revisions to AT&T Communications of the Midwest, Inc.'s Access Services and Network Interconnection Services Tariff. The purpose of this filing is to add clarifying language regarding billing and collections disputes. The effective date of this filing is May 31, 2009.

The following tariff pages are included with this filing:

<u>Section</u>	<u>Page</u>	<u>Revision</u>
2	32	1 st
2	32.1	Original
2	32.2	Original

If you have questions regarding this filing, please contact me at 512-870-2087.

Sincerely,

Mary Anne Allen

Enclosures

ACCESS SERVICES AND NETWORK INTERCONNECTION SERVICES

STATE OF SOUTH DAKOTA

SECTION 2

1ST REVISED PAGE 32

CANCELS ORIGINAL PAGE 32

ISSUED: MAY 1, 2009

EFFECTIVE: MAY 31, 2009

2. GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (Cont'd)

2.4.2 Payment of Rates, Charges and Deposits

C. Payment Dates and Late Payment Charges (Cont'd)

- 2) Further, if no payment is received by the payment date or if a payment or any portion of a payment is received by the Company after the payment date as set forth in 1) preceding, or if a payment or any portion of a payment is received by the Company in funds which are not Immediately Available funds in U.S. dollars, then a Late Payment Charge shall be due to the Company. The Late Payment Charge shall be the payment or the portion of the payment, in excess of \$25.00, not received by the payment date times a late factor. The late factor shall be 1.5% per month (unless an applicable law or regulation specifies a lower rate to be charged) or portion thereof applied from the 31st calendar day after payment date to and including the date that the Company actually receives the payment. The Late Payment Charge shall be assessed monthly, based on the delinquent balance maintained on the account at the time. The minimum Late Payment Charge is \$5.00.

D. Billing Disputes Resolved in Favor of the Company

- 1) In the event that a Customer disputes all or part of the billed amount, and the dispute is ultimately resolved in favor of the Company, the Customer shall pay the disputed amount in full pending resolution of the dispute unless the Company determines, in its sole discretion, that there is an adequate deposit in respect of such disputed amount. In the event that the Company does not require the Customer to pay the disputed amount in full pending resolution of the dispute, late payment charges will apply to amounts withheld pending settlement of the dispute and ultimately found to be payable. Late payment charges are calculated as set forth in C.2. preceding except that when the Customer disputes the bill on or before the payment date and pays the undisputed amount on or before the payment date, the penalty interest period shall not begin until ten (10) days following the payment date. (T)

2. GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (Cont'd)

2.4.2 Payment of Rates, Charges and Deposits

D. Billing Disputes Resolved in Favor of the Company (Cont.d)

2) In the event of a billing dispute, the billing dispute date is the date upon which the Customer presents sufficient written documentation to the Company to support its claim for incorrect billing. Sufficient written documentation consists of the following information, where such information is relevant to the dispute:

a. Dedicated Access

- A clear explanation of the basis of the dispute, including what the Customer believes is incorrect (*e.g.*, nonrecurring charge; mileage; circuit identification) and the reason why the Customer believes the bill is incorrect (*e.g.*, monthly rate billed not same as in tariff; facility not ordered; service not received)
- The account number under which the bill was rendered
- The date of the bill
- The invoice number
- The circuit number, line number, trunk group number, Two-Six Code (TSC), end office or tandem identification, or other appropriate facility identification
- The exact dollar amount in dispute
- The universal service order code(s)(USOCs) associated with the service
- The Purchase Order Number(s) and dates involved for disputes involving order activity
- Details sufficient to identify the specific amount(s) and item(s) in dispute
- The name of the person responsible for the Customer's dispute
- Additional data as the Company reasonably requests from the Customer to resolve the dispute. The request for such additional information shall not affect the Customer's dispute date as set forth preceding

ACCESS SERVICES AND NETWORK INTERCONNECTION SERVICES

STATE OF SOUTH DAKOTA

SECTION 2
ORIGINAL PAGE 32.2

ISSUED: MAY 1, 2009

EFFECTIVE: MAY 31, 2009

2. GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (Cont'd)

2.4.2 Payment of Rates, Charges and Deposits

D. Billing Disputes Resolved in Favor of the Company (Cont.d)

b. Switched Access

- A clear explanation of the basis of the dispute, including what the Customer believes is incorrect (*e.g.*, nonrecurring charge; mileage; circuit identification) and the reason why the Customer believes the bill is incorrect (*e.g.*, monthly rate billed not same as in tariff; facility not ordered; service not received)
- The account number under which the bill was rendered
- The date of the bill
- The invoice number
- The exact dollar amount in dispute
- Call Detail Records (CDRs)
- The universal service order code(s)(USOCs) and/or rate element associated with the service
- Details sufficient to identify the specific amount(s) and item(s) in dispute
- The name of the person responsible for the Customer's dispute
- Additional data as the Company reasonably requests from the Customer to resolve the dispute. The request for such additional information shall not affect the Customer's dispute date as set forth preceding