

**Qwest**  
1801 California St.  
Suite 900  
Denver, Colorado 80202-2644



April 17, 2009

Patricia Van Gerpen, Executive Director  
Public Utilities Commission  
Capitol Building, 1<sup>st</sup> Floor  
500 East Capitol Avenue  
Pierre, South Dakota 57501-5070

Dear Ms. Van Gerpen:

Qwest Corporation has attached for filing with the Commission the following pages from the Exchange and Network Services Tariff No. 1.

SECTION	PAGE	RELEASE
1	2	2
1	4	2
2	Index 1	2
2	23	1

The purpose of this filing is to introduce language to give Qwest the ability to respond to situations where customers' telecommunications services are interrupted by natural disasters by providing alternative telecommunications services and waivers.

Qwest respectfully requests that the proposed changes become effective April 20, 2009.

Acknowledgment and date of receipt of this transmittal are requested. A duplicate letter and self-addressed, stamped envelope are attached for this purpose. If you have any questions regarding this filing, please contact me.

Sincerely,

A handwritten signature in black ink that reads "Robin L. Terry". The signature is written in a cursive, flowing style.

Robin L. Terry  
Regulatory Support Manager  
Office: (303) 383-6753  
Fax: (303) 383-6664  
e-mail: Robin.Terry@qwest.com

Attachments

**Qwest Corporation  
Exchange and Network  
Services Tariff No. 1**

**SECTION 1**

Page 2

Release 2

State of South Dakota  
Issued: 4-17-2009

Effective: 4-20-2009

**1. APPLICATION AND REFERENCE**

**1.2 TABLE OF CONTENTS**

**PAGE**

**SECTION 1. APPLICATION AND REFERENCE**

1.1	APPLICATION OF TARIFF .....	1
1.2	TABLE OF CONTENTS .....	2
1.3	SUBJECT INDEX.....	4
1.4	TARIFF FORMAT.....	6
1.4.1	LOCATION OF MATERIAL.....	6
1.4.2	OUTLINE STRUCTURE.....	6
1.4.3	RATE TABLES.....	7
1.4.4	USOC COLUMN.....	7
1.5	EXPLANATION OF TARIFF CHANGE SYMBOLS .....	8
1.6	EXPLANATION OF ABBREVIATIONS .....	9

**SECTION 2. GENERAL REGULATIONS -  
CONDITIONS OF OFFERING**

2.1	DEFINITIONS .....	1
2.2	ESTABLISHING AND FURNISHING SERVICE .....	5
2.2.1	APPLICATION FOR SERVICE.....	5
2.2.2	OBLIGATION TO FURNISH SERVICE .....	7
2.2.7	ASSIGNING AND CHANGING OF TELEPHONE NUMBERS .....	7
2.2.9	TERMINATION OF SERVICE - COMPANY INITIATED.....	8
2.2.11	SPECIAL SERVICES .....	9
2.2.14	TERMINATION OF SERVICE .....	11
2.3	PAYMENT FOR SERVICE.....	14
2.3.2	PAYMENT OF BILLS .....	14
2.3.3	ADVANCE PAYMENTS AND DEPOSITS .....	16
2.3.4	ADJUSTMENT OF CHARGES .....	17
2.3.5	PAYMENT PLANS.....	18
2.4	LIABILITY OF THE COMPANY .....	19
2.4.1	SERVICE LIABILITIES .....	19
2.5	RESPONSIBILITIES OF THE CUSTOMER .....	21
2.6	SPECIAL TAXES, FEES, CHARGES.....	22
2.12	NATURAL DISASTER RELIEF FOR CUSTOMERS.....	23

(N)

**Qwest Corporation  
Exchange and Network  
Services Tariff No. 1**

**SECTION 1**

Page 4

Release 2

State of South Dakota  
Issued: 4-17-2009

Effective: 4-20-2009

**1. APPLICATION AND REFERENCE**

**1.3 SUBJECT INDEX**

	<b>SECTION</b>	
Adjustment of Charges .....	2	
Adjustments for Municipality Payments.....	2	
Advance Payments and Deposits .....	2	
Application for Service .....	2	
Assigning and Changing of Telephone Numbers .....	2	
Basic 911 Service .....	9	
Central Office Services .....	9	
Obsolete .....	109	
Emergency Reporting Service .....	9	
Obsolete .....	109	
Enhanced Universal Emergency Number Service (E911) .....	9	
Establishing and Furnishing Service .....	2	
General Regulations - Conditions of Offering.....	2	
Initial Service Periods .....	2	
Installment Billing For Nonrecurring Charges .....	2	
Late Payment Charge .....	2	
Liability of the Company .....	2	
Limitation on Use .....	2	
Limitations .....	2	
Natural Disaster Relief For Customers .....	2	(N)
Nonrecurring Charge for Restoral of Service .....	2	
Obligation to Furnish Service .....	2	

**Qwest Corporation  
Exchange and Network  
Services Tariff No. 1**

**SECTION 2**  
Index Page 1  
Release 2  
Effective: 4-20-2009

State of South Dakota  
Issued: 4-17-2009

**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

<b>SUBJECT</b>	<b>PAGE</b>	
Adjustment of Charges .....	17	
Advance Payments and Deposits .....	16	
Application for Service .....	5	
Assigning and Changing of Telephone Numbers .....	7	
Cancellations and Deferments .....	5	
Care of Equipment .....	21	
Charges Due.....	14	
Credit Card Billing of Nonrecurring Charges .....	18	
Defacement of Premises .....	20	
Definitions .....	1	
Deposits.....	16	
Establishing and Furnishing Service .....	5	
Initial Service Periods .....	11	
Installment Billing for Nonrecurring Charges .....	18	
Interruptions .....	17	
Late Payment Charge .....	14	
Liability of the Company .....	19	
Limitation on Use .....	5	
Limitations .....	19	
Natural Disaster Relief For Customers .....	23	(N)
Nonrecurring Charge for Restoral of Service .....	9	
Obligation to Furnish Service .....	7	
Payment for Service .....	14	
Payment of Bills .....	14	
Payment Plans .....	18	
Protection of Construction .....	21	
Reasons for Termination .....	8	
Refusal .....	5	
Responsibilities of the Customer .....	21	
Returned Payment Charge .....	15	
Royalty Fees .....	22	

**Qwest Corporation  
Exchange and Network  
Services Tariff No. 1**

**SECTION 2**

Page 23

Release 1

State of South Dakota  
Issued: 4-17-2009

Effective: 4-20-2009

**2. GENERAL REGULATIONS - CONDITIONS OF OFFERING**

**2.12 NATURAL DISASTER RELIEF FOR CUSTOMERS**

In situations where customers' telecommunications services are interrupted by natural disasters, the Company may offer alternative telecommunications services to customers in the immediate affected area, and waive otherwise applicable charges for those services. The availability and details of the offers, including, but not limited to, the maximum duration of the offer or waiver of any applicable charges, will be determined by the Company in each instance of natural disaster.

(N)

(N)