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**SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION**

THE PUBLIC UTILITIES COMMISSION

OF THE STATE OF SOUTH DAKOTA

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IN THE MATTER OF THE COMPLAINT FILED BY
ORBITCOM, INC. AGAINST VERIZON BUSINESS
NETWORK SERVICES, INC. REGARDING UNPAID
ACCESS CHARGES

TC08-135

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Transcript of Proceedings
February 23, 2010

ORIGINAL

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BEFORE THE PUBLIC UTILITIES COMMISSION,
DUSTIN JOHNSON, CHAIRMAN
STEVE KOLBECK, VICE CHAIRMAN
GARY HANSON, COMMISSIONER (by telephone)

COMMISSION STAFF
Rolayne Ailts Wiest
John Smith
Karen Cremer
Kara Semmler
Greg Rislov
Dave Jacobson
Bob Knadle
Terri LaBrie Baker
Tim Binder
Jon Thurber
Brian Rounds
Deb Gregg
Demaris Axthelm

APPEARANCES

Meredith Moore
Thomas Dixon

Reported By Cheri McComsey Wittler, RPR, CRR

1 TRANSCRIPT OF PROCEEDINGS, held in the
2 above-entitled matter, at the South Dakota State Capitol
3 Building, 500 East Capitol Avenue, Pierre, South Dakota,
4 on the 23rd day of February, 2010.
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1 CHAIRMAN JOHNSON: With that, we are done with
2 our short break, and we are back to the regular
3 Commission meeting of February 23.

4 Our final item for consideration on today's
5 agenda is Telecommunications Item No. 1. It is the
6 OrbitCom/Verizon case. The question before the
7 Commission today is what is the Commission's decision.
8 We've had a number of different rounds of briefing, and
9 today we will have oral argument.

10 I'll throw out a suggestion. We haven't talked
11 about it beforehand, but I was thinking 10 to 12 minutes
12 for oral argument. If the parties find that
13 unacceptable, please holler, and we can see if we've got
14 some flexibility.

15 MS. MOORE: I certainly don't have any objection
16 to that time frame.

17 MR. DIXON: I'll try and make that happen and
18 not talk too quickly.

19 CHAIRMAN JOHNSON: Great. Let's go ahead and
20 start. It's OrbitCom's case.

21 OrbitCom, begin.

22 MS. MOORE: Thank you, Mr. Chairman. Meredith
23 Moore appearing on behalf of OrbitCom today. Also
24 present in the hearing room are OrbitCom's president,
25 Mr. Brad VanLeur, and its General Counsel,

1 Mr. Pat Mastel.

2 In the Complaint that OrbitCom filed with this
3 Commission and its Amended Complaint, OrbitCom alleges
4 that Verizon improperly withheld payment of validly
5 billed intrastate access charges. In its Answer and
6 Counterclaim Verizon denied OrbitCom's claims and argued
7 that OrbitCom is essentially entitled to no compensation
8 whatsoever.

9 From those two Pleadings we have the two issues
10 on which you've heard a significant amount of testimony
11 and seen a significant number of Briefs to date, the
12 first of which is whether the percentage of interstate
13 use that OrbitCom used to bill Verizon was determined
14 accurately and consistent with OrbitCom's tariff.

15 The second issue is whether OrbitCom properly
16 billed Verizon for tandem switching or the issue has been
17 discussed in the testimony and the Briefs would be the
18 direct office trunk or DEOT issue, D-E-O-T.

19 To date the amounts which Verizon owes OrbitCom
20 for intrastate traffic total approximately \$950,000,
21 inclusive of interest. With the exception of sporadic,
22 excuse me, payment between February of 2008 and August of
23 2008, Verizon has not made any payment to OrbitCom of
24 disputed or undisputed amounts. So that's approximately
25 two years.

1 And OrbitCom would submit that consistent with
2 its Complaint in this particular Docket that Verizon has
3 engaged in improper and illegal self-help. And we
4 believe the testimony presented by not only OrbitCom but
5 also by Verizon supports that conclusion.

6 With regard to the issues raised by the
7 Pleadings, I'll turn to the percentage of interstate use
8 or PIU issue first. And at the heart of this issue
9 really is OrbitCom's tariff and whether OrbitCom properly
10 complied with the terms of the tariff. The PIU factor,
11 and this Commission is very familiar with those, is
12 obviously used in the instances where the particular
13 jurisdiction of a call cannot accurately be determined.

14 In that case the PIU factor is ultimately applied.

15 And OrbitCom's tariff provides several different
16 scenarios as to how that PIU factor will be calculated
17 and how -- or in what instance that PIU factor should be
18 utilized. And it's Section 3.4 of OrbitCom's tariff that
19 we believe is particularly relevant.

20 That language permits OrbitCom to bill in one of
21 the following ways: It can use the actual jurisdiction
22 of the traffic or the call detail records, if such
23 information is available and if an accurate bill can be
24 rendered. It can apply a PIU which it or the company as
25 the tariff defines it develops. Or it can apply a PIU

1 supplied by the customer.

2 In this particular case there are several
3 different time periods involved. During this OrbitCom,
4 in fact, applied a PIU factor, and one PIU factor that
5 was applied for the greatest length in time is that of a
6 32 percent interstate factor. And that's essentially
7 what has been defined in the testimony at the time of the
8 hearing as the default factor, and that can also be found
9 in OrbitCom's tariff.

10 What Verizon has argued is that OrbitCom never
11 should have been able to utilize a PIU in the first place
12 because its tariff mandates or demands that OrbitCom bill
13 jurisdictionally. And I would submit to the Commission
14 that that's a jump in the language or an interpretation.
15 That's a jump that simply doesn't fit under the
16 circumstances of this particular case.

17 When you look at the tariff and parse the
18 language it's clear that what the tariff does is indicate
19 that if the company has sufficient information available
20 to it to render an accurate bill, it should bill by
21 jurisdiction.

22 In this particular instance I would submit to
23 you that the testimony presented both in prefiled form as
24 well as the hearing was that on the one hand OrbitCom
25 didn't have the billing system in place to render that

1 accurate bill. At the same time, the information that it
2 was getting from Qwest wasn't exactly what it needed to
3 render that. So, therefore, that tariff then allows
4 OrbitCom to apply a PIU, which it developed, and that's
5 exactly what it did in this particular case.

6 And we would submit to you that the testimony
7 and the briefing demonstrates why OrbitCom can support
8 that 32 percent default PIU factor.

9 I think the other significant thing to remember
10 here is that Verizon's other argument is that when you
11 look at the PIU factor, assuming that one can even be
12 applied, it's asking you to calculate a PIU factor for
13 the time period at issue using records which OrbitCom
14 never received.

15 This was a bone of contention that was raised in
16 connection with Verizon's recent Motion to Strike. And
17 if you'll recall, there was a discussion at that time and
18 as well as in Verizon's recent Surreply Brief as to
19 different categories of records, specifically
20 category 110120, 0125, records as to what the parties had
21 available to them and whether those could be used.

22 And I think what's important for this Commission
23 to remember is that the -- and, admittedly so, what
24 Verizon has said is that they have used calls to
25 calculate a PIU factor, which OrbitCom never had any data

1 to support in the supporting information or the EMI
2 records that it routinely gets from Qwest. And there's
3 been significant amounts of discussion as to whether
4 OrbitCom raised a new issue in regard to its discussion
5 of these 110120 or 110125 records, and I would submit to
6 you that that wasn't a new issue.

7 And, in fact, Verizon's own records would
8 support that it's using information here that OrbitCom
9 never had access to.

10 And you need only look to the first page of
11 Ms. Freet's Confidential Exhibit No. 37, page 1 and then
12 it would be part 1 because I know that document came in a
13 number of subparts. But it specifically talks about

14 Category 11, Group 1, Record 20 documents. Those are
15 there.

16 Those are not records that can be used for
17 access billing. Those are not records that Qwest sends
18 to OrbitCom. So, therefore, Verizon's inclusion of those
19 records in the PIU which it calculated and which it
20 submits to this Commission is appropriate or at least
21 more appropriate than that of OrbitCom's, it simply
22 shouldn't be included. And it sets a very dangerous
23 industry standard and, frankly, makes the CAPS billing
24 process likely even more cumbersome for these companies
25 than it already is because it's placing an expectation on

1 a company like OrbitCom that it somehow must acquire
2 information, which it doesn't get from Qwest, which it's
3 never gotten from Qwest, which it can't use in the first
4 place to bill.

5 So I would submit to you that at that level
6 Verizon's argument that its analysis of the PIU factors
7 is incorrect because it references information which was
8 never intended to be included in that PIU factor.

9 Verizon has also suggested that OrbitCom, or
10 more specifically myself as I defined the legal issues in
11 the Brief, that I have tried to improperly shift the
12 burden of proof for improperly define the burden of proof
13 as it relates to the parties in this particular case. I
14 would submit to you that I haven't done that.

15 Obviously, as the Complainant, OrbitCom bears
16 the burden of proof to show that it has complied with the
17 terms of the tariff and that it billed Verizon
18 appropriately. However, Verizon has asserted a
19 counterclaim in which it has said that OrbitCom is due no
20 traffic because it did not comply with the terms of its
21 tariff. And it says rather loosely in its filings that
22 OrbitCom must have had sufficient information because it
23 admittedly gets these records from Qwest.

24 And so to that end, that's not proof. And that
25 is a burden of proof which Verizon bears in the event

1 that OrbitCom has properly shown you that it has complied
2 with the terms of its tariff. So, therefore, what we
3 would ask is on the PIU issue is that the Commission
4 accept for the time period at issue that Verizon -- or,
5 excuse me, that OrbitCom properly billed Verizon using
6 the 32 percent interstate -- intra -- inter. Excuse me.
7 Interstate use factor.

8 There was a time period during which OrbitCom
9 billed using a 95/5 or a 5 percent interstate use factor.
10 OrbitCom at the time of hearing and in its prefiled
11 testimony admitted that that was not correct, that was
12 done in error. It has offered to correct that, and it
13 would submit to the Commission that for the time period

14 at issue there that that traffic be rebilled using the
15 32 percent interstate factor.

16 With regard to the second issue presented to
17 this Commission, that of the direct end office trunk or
18 OrbitCom's ability to bill the tandem switching element,
19 I would submit to you that this is actually a very simple
20 issue.

21 Verizon argues essentially that because it has
22 paid for direct trunks into Qwest and because OrbitCom
23 essentially leases Qwest's facilities in order to provide
24 the services that it does, that it needn't pay the tandem
25 switching element, that essentially a direct trunk to

1 Qwest is the equivalent of a direct trunk to OrbitCom.

2 That's not correct. And the reason that's not
3 correct is because of the existence of a contract between
4 OrbitCom and Qwest. The Qwest Local Services Platform
5 Agreement, or the QLSP as I think it was most commonly
6 referred to in the testimony at the time of the hearing.

7 In that particular instance what OrbitCom has
8 done is lease a bundle of rights from Qwest. It has paid
9 for those rights. And specifically that contract
10 indicates that OrbitCom has the ability to charge a party
11 such as Verizon for all switching functions.

12 Even more importantly, the other thing that that
13 contract says is that Qwest will not bill for those
14 functions.

15 At the time of hearing Verizon admitted that it
16 does not have a direct trunk to OrbitCom. It admitted
17 that it has not challenged the validity of OrbitCom's
18 contract with Qwest. It certainly has avenues to do so.
19 And if Verizon believes it's been improperly billed by
20 Qwest, that's Verizon's issue with Qwest to address in a
21 different forum, and it certainly has that opportunity.

22 But the issue in front of the Commission is
23 essentially a contract issue, and that is whether
24 OrbitCom can bill for tandem switching. The contract at
25 issue says so. The FCC has said so in its Decision on

1 this same issue. And to that end, if this Commission
2 were to essentially allow Verizon to prevail on this
3 argument, it would effectively be as the legal term is
4 "blue pencilling" that contract or essentially rewriting
5 the terms of OrbitCom's contract with Qwest. And I would
6 submit that that's beyond the scope of this particular
7 proceeding here.

8 And, in addition, that would send really I think
9 the wrong message to a number of carriers in the state
10 who likely have similar types of agreements that OrbitCom
11 does with Qwest. And if one pays for the right, is
12 specifically given the right, whether it be by common law
13 or by formal contract, that right is theirs. Excuse me.

14 So, therefore, we would submit that on the issue of the
15 direct end office trunk OrbitCom was able to bill Verizon
16 for that issue, and it did so in this particular case.

17 I think the most important thing to take either
18 independently from the two issues that have been
19 presented to you or collectively from the issues that
20 have been presented to you is that Verizon is essentially
21 attempting to not pay OrbitCom for the services which
22 OrbitCom has rendered. That has a significant impact not
23 only from the self-help aspect of this case but also from
24 the -- from the aspect that it really licenses a carrier
25 to take justice into its own hands and to say I'm not

1 going to pay because I don't believe this is an
2 appropriate rate here or there. It puts the onus on a
3 corporation like OrbitCom to bring suit, to continue to
4 provide services to its customers in the absence of
5 payment, which becomes a significant burden to bear.

6 And I think the other issue, and I'll be brief
7 on this because I know that you've heard a great deal
8 about this, but in Verizon's Surreply Brief I think that
9 Verizon was given an opportunity by this Commission to
10 provide a fairly straightforward recitation of any of the
11 new issues which we don't believe were raised but which
12 Verizon does as to properly respond to those issues.

13 And I think that Verizon abused that particular
14 privilege in this case because it not only submitted
15 testimony in regard to certain issues which it claims
16 were raised for the first time but it also injected even
17 more issues into this particular case that had been
18 raised earlier, whether it be in testimony or at the time
19 of the hearing.

20 It also submitted an Affidavit from one of its
21 employees and from its witness in this particular case,
22 Ms. Freet. I don't believe that was an appropriate use
23 of this Commission's opportunity that was granted to file
24 that Surreply Brief. I don't believe it was appropriate.
25 And the problem that that presents is that there's now to

1 a certain extent additional testimony in the record that
2 we haven't had the ability to respond to.

3 I don't want to belabor that point because I
4 believe the most important thing is for this Commission
5 to reach a decision based on the evidence in the record.
6 But I just wanted to mention that I don't believe the
7 inclusion of that Affidavit or a number of the other
8 issues raised by Verizon is appropriate.

9 The dispute before this Commission is
10 essentially finite in time. And by that I mean that
11 OrbitCom was able to begin billing jurisdictionally in
12 May of 2009. And when I say May of 2009 I mean that that
13 billing would have been for the April traffic. They're
14 currently billing jurisdictionally.

15 And I think one of the other important things to
16 note is that Verizon from the inception of this
17 proceeding has placed a very significant emphasis on
18 whether OrbitCom could or could not bill
19 jurisdictionally. Despite the fact that OrbitCom has
20 begun to do that, they still have not been paid. And so,
21 therefore, what I would ask from this Commission is that
22 if it rules in OrbitCom's favor, that it not only ask
23 that -- or order Verizon, excuse me, to pay those past
24 amounts due but also to pay those amounts going forward
25 so that we don't end up in front of this Commission again

1 as it relates to whether the jurisdiction billing is
2 being done appropriately.

3 I believe the testimony and the evidence in this
4 case establishes whether it be through our own testimony,
5 whether it be through our own records, or whether it be
6 through our analysis of Verizon's records that that PIU
7 factor was billed appropriately, that it, in fact, in
8 some instances was more generous than what it actually
9 needed to be, and that it is certainly supportable, that
10 we have complied with the terms of our tariff, and that
11 we should be compensated -- or that OrbitCom should be
12 compensated in the amounts that have been outlined in the
13 briefs. And to date again that number is approximately
14 \$950,000 plus interest.

15 Thank you.

16 CHAIRMAN JOHNSON: Thank you, Ms. Moore.
17 Mr. Dixon, we gave Ms. Moore a couple more minutes there
18 so --

19 COMMISSIONER HANSON: Excuse me. Commissioner,
20 I thought Ms. Moore at the very beginning said
21 950 including interest, and now the statement was
22 950 plus interest.

23 Did I mishear at the beginning?

24 MS. MOORE: No. I misspoke. It should be 900
25 and -- and I can give you the exact amount, Commissioner

1 Hanson. It would be \$836,031.22 plus interest of
2 \$114,769.14. And I apologize for my error.

3 COMMISSIONER HANSON: Thank you. Thank you,
4 Commissioner.

5 CHAIRMAN JOHNSON: Mr. Dixon, you had a
6 question?

7 MR. DIXON: Yes. Mr. Chairman, with your
8 permission, I apologize. My ears are plugged up, and I
9 had a difficult time hearing Ms. Moore on a couple of
10 points. And I'd like to ask if I could have her repeat
11 them so I don't inadvertently respond to them
12 incorrectly.

13 Would that be appropriate?

14 CHAIRMAN JOHNSON: Any objection, Ms. Moore?

15 MS. MOORE: Depends on the question.

16 CHAIRMAN JOHNSON: We'll take them as we go.

17 MR. DIXON: I only have two, I think, and my
18 point is only to be sure I heard them right.

19 You indicated in the beginning that OrbitCom did
20 not have a billing system in place to address -- you
21 started saying something about Qwest's data. And I
22 apologize. I couldn't hear you.

23 MS. MOORE: I think you may have heard two
24 concepts as one. I think what I indicated was that the
25 testimony would establish and was admitted in testimony

1 that OrbitCom's billing system to bill jurisdictionally
2 wasn't up and running immediately, and in addition to
3 that it wasn't receiving the sufficient information from
4 Qwest. So I think you heard correctly. It was just the
5 concepts got commingled for you.

6 MR. DIXON: Thank you. And my second question,
7 again, I may have misheard it. You made a statement that
8 OrbitCom agrees that it inappropriately applied the
9 5 percent PIU for a period of time.

10 Are you referring to the 13 months or the
11 5 percent PIU was applied? Again, I'm just trying to
12 understand what you were saying you agreed to credit
13 OrbitCom.

14 MS. MOORE: And that would actually -- I can
15 give you the -- the exact amount would have been included
16 in a footnote in the Brief. But for the purposes of
17 today, there was a time period wherein OrbitCom admits,
18 and that would be found in the Pleadings, that the
19 application of that 5 percent PIU was, in fact, in error.
20 And I would have to go back to the Brief and look at -- I
21 think it was from July of 2007 through August of 2008.

22 MR. DIXON: Right. I think I could represent to
23 you that that is in Mr. Powers' testimony on page 18,
24 lines 15 to 18 of the transcript. Just to confirm, his
25 indication there was that it was from July of '07

1 including through July of '08.

2 MS. MOORE: And that's consistent with our
3 Briefs. So I don't take issue with that statement.

4 MR. DIXON: I just wanted to be sure I
5 understood it. That's what I was trying to be certain
6 of.

7 Thank you.

8 CHAIRMAN JOHNSON: Absolutely. Go ahead and
9 begin your argument.

10 MR. DIXON: And thank you again. My name is
11 Thomas Dixon. I'm the attorney on behalf of MCI
12 Communications Services, Incorporated and Teleconnect
13 Long Distance Services and Systems Company, doing
14 business as Telecom USA, the Defendants or Respondents.
15 Hereafter I'll refer to us as Verizon to make it less of
16 a mouthful.

17 As was stated by Ms. Moore, the burden of proof
18 in this case clearly rests on OrbitCom to demonstrate
19 that it accurately billed the jurisdiction of the access
20 traffic for which it billed Verizon and that it properly
21 applied the correct jurisdictional split and rates
22 associated with that jurisdiction.

23 OrbitCom alleged in its Complaint that it has
24 indeed billed in accordance with the applicable rates and
25 terms set forth in its tariffs. Therefore, it's

1 important to understand that OrbitCom has that burden of
2 proof as we cited in our Surreply Brief the one time
3 special underground assessment case.

4 The fact that Verizon filed an Answer to that
5 and stated affirmative defenses does not somehow relieve
6 OrbitCom of its initial burden. If it meets its burden
7 of proof or burden of persuasion at that point, that may
8 shift to Verizon an obligation to present evidence to
9 respond with.

10 OrbitCom failed to prove that it complied with
11 this tariff, pure and simply. In March of 2000 OrbitCom
12 changed its tariff to allow for jurisdictional billing.
13 However, after March 7 of -- I'm sorry. March of 2007

14 OrbitCom repeatedly did not use call detail information
15 that was made available by Qwest at the file transfer
16 protocol site to create the access bills that it sent to
17 Verizon until April of 2009.

18 Ms. Moore relies upon the -- Qwest's agreement
19 between OrbitCom and Qwest which she referred to as the
20 QLSP. And I do note that the QLSP in addition to the
21 statements Ms. Moore has related also requires Qwest in
22 that contract to provide adequate call detail in order
23 for OrbitCom to be able to do its access billing. And
24 that actually is found in Ms. Freet's Exhibit LF 30 to
25 her Exhibit B, the supplemental testimony.

1 But as Ms. Moore indicated, Section 3.4 of the
2 OrbitCom tariff clearly states that when the company
3 receives sufficient call detail, it must use that to
4 determine the jurisdiction of originating and terminating
5 access in order to render a bill. That language is not
6 optional. And in this instance it's incumbent upon
7 OrbitCom in its burden of proof to demonstrate that for
8 whatever reason the call detail information it received
9 from Qwest was not sufficient.

10 Rather than using the call detail information as
11 Ms. Moore indicated, OrbitCom used the PIU that it
12 determined was appropriate.

13 Prior to filing its Reply Brief on January 8,
14 OrbitCom had consistently, and incorrectly I might add,
15 argued that it had a right to choose from any one of the
16 three options to determine the jurisdiction of the
17 traffic. That was both in the -- Mr. Powers' Exhibit
18 No. 2, and it was also stated on cross-examination during
19 examination of Mr. Powers about the language in his
20 Exhibit 2.

21 But in its Reply Brief OrbitCom raised for the
22 first time, at least in the opinion of Verizon, it had
23 insufficient call detail to determine the jurisdiction of
24 access traffic. And if that were the case, indeed under
25 OrbitCom's tariff it would be entitled then to use a PIU,

1 be it it's own, be it Verizon's or, in fact, as
2 Mr. Powers noted in his testimony, was actually a fourth
3 option, which he calls the default option, the 32 number
4 that was referenced by Ms. Moore.

5 Again, the burden of proof is on OrbitCom to
6 demonstrate it had insufficient call detail. What we
7 hear now and what we heard today for the first time is
8 it's not the issue of whether the call detail information
9 was sufficient. It's an issue of whether the OrbitCom
10 billing system as sufficient. And that indeed is
11 consistent with what's been in the testimony throughout
12 this proceeding.

13 For example, Mr. Powers would relate to the fact
14 that the reason we couldn't do jurisdictional billing in
15 March of 2007 when they inserted that language in their
16 tariff was because the tariff writer had gotten a little
17 bit ahead of the curve. Those were his words in his
18 testimony.

19 In another place in his testimony he said, Our
20 billing agent couldn't get the jurisdictional billing
21 right to -- billing to our satisfaction. And third, he
22 talked about in one circumstance, He lacked the
23 appropriate software.

24 It appears that what we're really hearing about
25 is not insufficient call detail but rather the fact that

1 OrbitCom had not designed its systems in spite of what
2 was contained in its tariff to indeed do billing on a
3 jurisdictional basis.

4 Now it's obvious that Verizon when it received
5 these bills and determined back -- remember back in
6 July of 2007 it was getting billed at a 5 percent PIU,
7 which meant 5 percent of the traffic was deemed by
8 OrbitCom to be interstate. Qwest -- or Verizon at that
9 point challenged what was going on and began to
10 investigate what was happening.

11 And so in 2008, February precisely, it sent out
12 messages to ask for the call detail information, the call
13 detail records. And as you know, that was never provided
14 to us until we filed a Motion to Compel here. And in
15 retrospect we now find out it really was not available.
16 It had been purged from the system. And again that was
17 stated by OrbitCom employee, Penny Peterson, in
18 Exhibit LF 9 that was attached to the testimony of
19 Ms. Freet.

20 So I guess if we're -- if OrbitCom is conceding
21 that it's no longer going to bill us for the 5 percent
22 PIU factor it applied for 13 months, we certainly
23 appreciate that. We were not aware that they were taking
24 the entire 13-month period and removing that 5 percent
25 PIU factor and going to the proposed 32 percent PIU

1 factor to default factor.

2 In fact, my understanding of that, and the
3 reason I asked about it, is it related to some 800
4 total-free traffic that OrbitCom agreed that it had
5 improperly billed. And that was referenced by Mr. Powers
6 in the transcript, as I said, on page 18, lines 15 to 18.
7 So I'm a little confused as to whether OrbitCom's saying
8 the 5 percent was wrong for 13 months or it was only
9 wrong with respect to 800 traffic, which I have both in
10 testimony.

11 And I would like the former, obviously. And we
12 believe that's appropriate, that we should not have
13 billed 5 percent. We believe OrbitCom provided no
14 evidence whatsoever to demonstrate a 5 percent interstate
15 factor was appropriate and particularly when it's obvious
16 it never used any call detail record to, in fact,
17 determine the actual jurisdiction of the traffic in the
18 first place. It failed to comply with its tariff. It
19 had no right under its own tariff to even use PIU
20 factors.

21 And then to add insult to injury, alleging we
22 have the burden of demonstrating insufficiency after it
23 knows it has denied us access to the very records -- if
24 we did have such a burden, the very records we would use
25 to address that burden have been purged at the hands of

1 OrbitCom. The testimony reflected that it did nothing to
2 retain the records even after Verizon raised its
3 disputes.

4 So the records clearly were an issue. We asked
5 for them on three occasions prior to the Motion to Compel
6 and never received them. Ultimately we received them
7 through the Motion to Compel, and that was only after the
8 alleged jurisdictional billing began in April of 2009.

9 But I think the key thing to remember here is
10 the price we're paying. Interstate rates are one-tenth
11 of the rate of intrastate rates. So if we're charged for
12 a minute, the interstate rate -- if we are supposed to be
13 getting charged the interstate rate, we are being charged

14 5.4 cents every minute more on a 6 cent rate. That's
15 effectively what happens. So it is an issue. It's ten
16 times the higher amount.

17 I also would point out OrbitCom cited the Qwest
18 tariffs in its Reply Brief. And we went and looked at
19 those tariffs. We were familiar with them for other
20 reasons. I would point out that Qwest defaults PIU,
21 which is found on page 20 of the Qwest tariff that was
22 actually cited by OrbitCom in its Reply Brief for the
23 first time in which we attached to our Surreply Brief
24 points out that it's default PIU is 50, not 32.

25 And that's also consistent with the testimony

1 provided by Ms. Freet who said she personally was unaware
2 of any other CLECS or any other provider having a PIU of
3 less than 50, and that is consistent with the Qwest
4 tariff.

5 Turning to the tandem switching function, pure
6 and simply there is no evidence that OrbitCom ever
7 provided tandem switching to Verizon with the sole
8 exception of the EMI records that we obtained from
9 Verizon and -- or from OrbitCom that reflected
10 approximately 3 percent of the traffic had been tandem
11 switched. And that was based on a field within the EMI
12 records, field number I think it's 51, if my memory is
13 right. It indicates with either a 1 or 0 whether or not
14 tandem switching has occurred.

15 Again the EMI records are generated by Qwest.
16 They're not our records, and they're not OrbitCom
17 records. They are an independent party's records, and,
18 in fact, the records that they're required to provide are
19 the QLSP to OrbitCom. That is, Qwest is.

20 And so those records very clearly reflected that
21 97 to 98 percent of the time OrbitCom's traffic was not
22 tandem switched. OrbitCom makes a big point that we
23 don't have a direct end office trunk between it
24 personally and Verizon.

25 The reality is that the -- OrbitCom has no

1 network. They just said that in its testimony through
2 Mr. Powers. It leases its network all through Qwest. As
3 a practical matter, it relies and made reference even to
4 the MCI tariff as pointing out you can order DEOTs
5 between MCI and the -- the provider that's being charged
6 access rates.

7 The point here is very simply this: When
8 Mr. Powers referred to the MCI tariffs and talked about
9 how we authorized the charging of tandem switching under
10 the section he cited to referring to direct end office
11 trunking and pointing out that we provide that same
12 service, he ignored in his testimony the paragraph that
13 followed a section he cited that related to the MCI's
14 billing for DEOTs stated very clearly and unequivocally
15 that in the tariff MCI does not charge tandem switching
16 if, in fact, the underlying carrier does not provide
17 tandem switching. That's in the record in the transcript
18 at page 97, lines 6 to 8.

19 And so to compare the OrbitCom tariff to the MCI
20 tariff ignores one key factor. MCI's tariff very clearly
21 says we will not charge for tandem switching in the event
22 that traffic is transported by direct end office trunks,
23 which is exactly what we're seeking from OrbitCom. So I
24 would point out the evidence that we put in the record --
25 and I'm not going to go through it. We put in orders.

1 We put in circuit IDs. We put in a volume of
2 confidential Exhibits, C and D, that demonstrated we have
3 direct end office trunks throughout South Dakota. And in
4 spite of Mr. Powers' assertion that we are a bright
5 company and wouldn't do things like this, for whatever
6 reason our network engineers have determined they want
7 these direct end office trunks and they are indeed there.

8 And for him to argue that it might be a bad
9 business decision is a great opinion, but it has nothing
10 to do with the reality of what our evidence demonstrated,
11 and that was we clearly had trunks.

12 The last thing I want to touch base on -- I hope
13 it's the last thing -- is the assertion we're out there
14 doing self-help, we're not paying these people. In fact,
15 Mrs. Moore has tempered the argue that's been raised in
16 the Briefs. They said in the Reply Brief that Verizon
17 has withheld all payments from OrbitCom on page 1. Now I
18 understand we haven't withheld all payment. And, in
19 fact, the evidence demonstrates -- particularly LF 29
20 demonstrated \$214,000 has been paid to OrbitCom. There
21 were checks that were attached to that.

22 In addition, OrbitCom's own hearing Exhibit
23 No. 4, which identified a number of bills and that had on
24 the billing amounts paid, et cetera, there were cash
25 payments that I took the time to at least add up. And if

1 my math is correct and my calculator was any good, I got
2 325,000. I'm not trying to say that was in addition, but
3 I'm saying those were payments that were paid to
4 OrbitCom.

5 Our issue has always been OrbitCom should not be
6 billing us under the PIU, that it should have been
7 billing based on call detail record. And it was our
8 position that we've already paid OrbitCom based on our
9 own review of records more than they would be entitled to
10 if they had used call detail information that was
11 provided to them.

12 In addition, OrbitCom's own tariff, 4.8 Section
13 contemplates what they term to be self-help. That tariff
14 has specifically language that indicates that in the
15 event there's a dispute -- and it is a dispute language.
16 That in the event of a dispute if the company has
17 withheld payment and OrbitCom indeed wins, then it
18 receives the payment plus interest.

19 On the other hand, it indicates that if the
20 company has paid the payments up front, that is had
21 Verizon paid at all, it would have received the return
22 plus interest on that part.

23 The point is the tariff indeed contemplates
24 withholding. And it's common in the industry in spite of
25 what Ms. Moore might suggest. That tariff very clearly

1 has that Section 4.8.

2 And so I would suggest to you once again that
3 OrbitCom's argument that we have not paid anything or
4 that we have not paid OrbitCom is simply incorrect. We
5 have a legitimate dispute. We have set forth evidence,
6 particularly Confidential Exhibit 34, which was the
7 Verizon analysis, that if the PIUs were to be used, our
8 information would demonstrate that those PIUs could be --
9 I'm talking a combined total 58 percent on LF 34. And if
10 you look at LF -- I should point out LF 34 is an exhibit
11 that identifies the minutes of use in the five days in
12 June -- five days in 2009. Exhibit 35 is going and using
13 the PIUs in 2008, the four days that we took the numbers
14 and tried to at least extrapolate from what we had
15 received in the Motion to Compel data.

16 So the long and the short of it is that that
17 data showed, and I'm talking on a combined basis, between
18 58 and 61 percent as a PIU based on Verizon's records.

19 Now let me explain one last thing regarding
20 that. Those records were based on the telephone numbers
21 that were provided to us through the response to data
22 Request 48. They were not based on OCNs. They were not
23 based on CIC codes. It was Verizon's records and saying
24 these numbers which OrbitCom provided us, these telephone
25 numbers, both originating and terminating, were OrbitCom

1 phone numbers that in our switches had provided the long
2 distance -- had gone through long distance service and
3 were transiting switches that Verizon had.

4 So it isn't that an OCN was critical or anything
5 else. The issue was that's why we asked for the phone
6 numbers in the Motion to Compel. I believe that's why
7 you granted us the phone numbers in the Motion to Compel
8 and that's how we can compare our records against
9 OrbitCom's records.

10 So with that, I would say this: We request
11 simply that you dismiss the Complaint, that our
12 Counterclaim be granted. And as stated in the testimony,
13 and I'm a little concerned about numbers coming out,
14 through the current date when none of that's in evidence.
15 This case ended on October of 2009, and the evidence in
16 the case goes back to August of 2009. So hearing new
17 numbers again I have no opportunity to verify.

18 I will point out this: In our testimony we
19 stated that Verizon had overpaid based on our
20 calculations \$142,834.09. And that is in the testimony
21 of Leslie Freet, the supplemental testimony, Exhibit B,
22 and I believe it's on page 54, line 17. I'm sorry. 34,
23 line 17.

24 So the long and the short of it is we believe
25 they have failed to comply with their tariff. They have

1 failed to meet their burden of proof. And because
2 they've failed to comply and failed to use the call
3 detail information -- and if that reason has to do with
4 their inability to create the billing system to do it,
5 there's no exception in their tariff for such a thing,
6 and they have to comply with their tariff. So we believe
7 under the circumstances we're entitled the relief we've
8 requested.

9 Thank you very much.

10 CHAIRMAN JOHNSON: Thank you, Mr. Dixon.

11 Ms. Cremer.

12 MS. CREMER: Staff has nothing. Thank you.

13 CHAIRMAN JOHNSON: With that, we will open it up
14 to some questions.

15 Maybe I'll start with one. So, Mr. Dixon, let's
16 presume for a moment that the Commission buys your legal
17 argument that the evidence in this case indicates that
18 OrbitCom did not comply with their tariff.

19 What then is the appropriate rate that should
20 have been charged?

21 MR. DIXON: First of all, I thank you for that
22 question. The burden of proof was on OrbitCom to
23 determine what the appropriate charge was, not Verizon.
24 This is an agency created by statutes, not a court of
25 equity. OrbitCom had the burden of proofing that number.

1 As a practical matter, you have some PIU data
2 but in our opinion some reliable. We're the first to
3 acknowledge it was five days of data that now represents
4 27 months of billing. And it was five days that was
5 provided in discovery when our people indicated indeed
6 30 days might be a better sample.

7 But as a practical matter, given the fact that
8 you are not, in my opinion, a court of equity and that
9 the evidence does not give you the proper number to bill,
10 then you should assess the -- assuming you're going to
11 assess any billing, it would be at the lowest rate, the
12 interstate rate, and all traffic would be deemed
13 interstate. Because, in fact, in this case there is no
14 evidence of what the proper jurisdiction is.

15 If you pick a number, any number, by definition
16 there is no evidence to support that number that is
17 reliable. And so as a practical matter, the way to
18 create the least harm to Verizon -- Verizon didn't
19 destroy the call detail records. Verizon asked for it --
20 is to give us a rate at the exact price of the interstate
21 for all traffic. That would certainly not cause harm to
22 us and would be consistent with OrbitCom's failure to
23 present its evidence to demonstrated what it should be
24 charged at.

25 CHAIRMAN JOHNSON: Mr. Dixon, remind me what

1 Verizon Motion to Compel asked for. I mean, you received
2 five days. What was requested?

3 MR. DIXON: Well, after the Motion to Compel was
4 granted, yes.

5 CHAIRMAN JOHNSON: What was the Motion to
6 Compel? How much did you all ask for?

7 MR. DIXON: We asked for five days. First of
8 all, remember we had asked for informally three days. We
9 couldn't get it. We asked three separate times. That's
10 in the record. There are exhibits that show that.

11 CHAIRMAN JOHNSON: No. I understand that.

12 MR. DIXON: Our goal was not to be burdensome,
13 not to make a request that required a great deal of
14 effort, and indeed when we even asked for that, OrbitCom
15 said it's burdensome. Ironically, they were able to
16 produce it two days after the Motion to Compel was
17 granted.

18 CHAIRMAN JOHNSON: Mr. Dixon, what I'm getting
19 at is now we're being told that five days is insufficient
20 evidence, is an sufficient amount of data for this
21 Commission to have any confidence in it. If that's the
22 case, if five days doesn't cut it, why did you ask for
23 five days?

24 MR. DIXON: We were in discovery. And as
25 Ms. Freet's testified -- it's in her testimony, and she

1 addressed it in cross-examination. She said our initial
2 procedure is to ask for a small sample to see if we can
3 get a validation at that point. And, of course, we
4 didn't get that.

5 So in discovery our approach was -- and remember
6 our discovery was issued long before the Motion to Compel
7 was acted on. We were asking for five days at that point
8 because, again, hopefully maybe that would validate some
9 numbers.

10 Because the Motion to Compel didn't get resolved
11 until August and the hearing was coming up on October and
12 we didn't -- you know, there was no additional time to
13 get 30 days of discovery, 30 days of additional data.

14 And as Ms. Freet testified, when the sample is not
15 sufficient to justify, as she indicated, Verizon's
16 practice is ask for 30 days.

17 And, again, if you look at the Qwest tariff, the
18 tariffs that once again were cited by OrbitCom, you'll
19 see the same kind of process exists, that you can ask for
20 background data.

21 MR. SMITH: Tom, can I ask you to focus a little
22 on keeping your cadence just a little slower for our
23 court reporter, please. I can always tell. I can see
24 her struggling there. My apologies for saying that.

25 MR. DIXON: I apologize for speaking quickly. I

1 noted that early. I've been watching the clock. I know
2 we're after 5. I apologize. I'm trying to move quickly.

3 CHAIRMAN JOHNSON: Well, the work of the
4 Commission doesn't end at 5:00. But thank you for
5 keeping an eye on it for us, in any case.

6 Ms. Moore, I'll ask you the same question to
7 get -- the first question, which is if the Commission
8 were to buy Mr. Dixon's argument that OrbitCom did not
9 follow the -- follow its tariff, then what is reasonable
10 for the Commission to determine what the appropriate rate
11 would be?

12 MS. MOORE: I would disagree with Mr. Dixon's
13 argument that we didn't demonstrate that the PIU that we
14 utilized for the majority of this time period is
15 accurate, that being the 32 percent interstate factor.

16 I think -- excuse me. I think through the
17 testimony that was originally submitted by Mr. Powers, I
18 think through OrbitCom's own numbers, which it utilized
19 with Ms. Freet's Exhibit 37, and if you look for a
20 specific analysis of those particular exhibits in
21 OrbitCom's Reply Brief, it demonstrates that that
22 32 percent factor in many ways was generous.

23 And so I would submit that this Commission has
24 at its authority the discretion to use that 32 percent
25 amount because it is an amount identified within

1 OrbitCom's tariff.

2 And I think the other important thing to note
3 here is that what Mr. Dixon's suggested is that this
4 Commission effectively rejurisdictionalized all of that
5 traffic to interstate. And I think that's an argument
6 that walks a very, very fine line under these
7 circumstances.

8 As the Commission may recall, initially OrbitCom
9 amended its Complaint to assure Verizon that it did not
10 intend to seek interstate amounts through its Complaint
11 in this particular process, and Verizon's argument was,
12 of course, that this Commission doesn't have jurisdiction
13 over interstate amounts, which OrbitCom never contested.

14 And so, therefore, to now ask this Commission to
15 effectively render what OrbitCom has identified as valid
16 intrastate traffic as interstate I would submit is not
17 only an inappropriate suggestion but one that really I'm
18 not sure that this Commission has the authority to do
19 that given the nature of its jurisdiction.

20 So I would ask that the Commission adopt the 32
21 percent PIU factor based on the testimony and the
22 evidence.

23 CHAIRMAN JOHNSON: I'll pause my questioning and
24 see if there are other Commissioner questions.

25 COMMISSIONER HANSON: Not from me, Chairman.

1 CHAIRMAN JOHNSON: Thanks. Commissioner
2 Kolbeck.

3 COMMISSIONER KOLBECK: As far as the
4 tandeming -- because I -- I do have some opinions on some
5 of the other matters, but on the tandeming, how do you --
6 do UNE-Ps -- and I'll ask you both the same question.
7 But I'll start with Mr. Dixon.

8 Do UNE-Ps typically charge as tandeming as a
9 whole, or do they actually pay for the tandeming that
10 they actually use?

11 In other words, if you're an unbundled element,
12 can you pick out what you charge for, or do you have to
13 charge the whole amount?

14 MR. DIXON: Let me see if I understand your
15 question.

16 COMMISSIONER KOLBECK: Sure.

17 MR. DIXON: When you talk about a UNE-P are you
18 talking about CLEC who uses UNE-Ps?

19 COMMISSIONER KOLBECK: Yes.

20 MR. DIXON: As I pointed out, MCI does not
21 charge tandem switching if indeed traffic does not
22 transit a tandem switch. And it's very clearly stated in
23 its tariff.

24 I can't speak to any other CLEC. I really don't
25 know. You have the tariffs on file with the Commission.

1 But, again, for the reasons we've stated, we don't
2 believe that's appropriate to charge for all elements,
3 unless indeed they're provided. And, again, we think
4 that's consistent with your rule, which we cited, that
5 talks about tandem switching in general and you charge
6 for it if it's provided. And clearly here it's not.

7 COMMISSIONER KOLBECK: Ms. Moore.

8 MS. MOORE: Mr. Commissioner, I would suggest
9 that paragraph 1.1.1 of that QLSP, which --

10 MR. SMITH: What's the exhibit number?

11 MS. MOORE: I think it's Exhibit 6.

12 COMMISSIONER KOLBECK: I don't have that up with
13 me. Do you?

14 MS. CREMER: Do you have the transcript? It's
15 in the front of that.

16 MR. SMITH: There's no copy of it in there.

17 MS. CREMER: No. Just what exhibit number it
18 is.

19 CHAIRMAN JOHNSON: Let's give Ms. Moore the
20 latitude to explain what it says, and we can follow up.

21 MS. MOORE: And I have the language quoted in
22 the Brief. This would be page 12 of OrbitCom's original
23 or initial Posthearing Brief. Page 12, first full
24 paragraph or the middle paragraph on that page.

25 MR. SMITH: Hold on here a minute here,

1 Ms. Moore. People are scrambling around now looking
2 for --

3 CHAIRMAN JOHNSON: And it's in the middle of
4 that page, on page 12; is that right, Ms. Moore? Is that
5 where we're looking?

6 MS. MOORE: Correct. And it would be the fifth
7 line down of that first full paragraph.

8 MR. SMITH: Is it Exhibit MP 215?

9 MS. MOORE: That sounds right as far as the
10 testimony exhibit. We did put that in as a separate
11 exhibit too at the time of the hearing.

12 MR. DIXON: Mr. Chairman, I'm with the page. I
13 understand it's page 12 of OrbitCom's opening Brief?

14 Thank you. Thank you for the courtesy.

15 CHAIRMAN JOHNSON: Yes. Absolutely. Go ahead,
16 Ms. Moore.

17 MS. MOORE: Thank you. And what Paragraph 1.1
18 provides in part is that "QLSP services consist of local
19 switching (Including the basic switching function, the
20 port plus the features, functions, and capabilities of
21 the switch, including all compatible and available
22 vertical features)."

23 That QLSP then defines the term "switch" as
24 including but not limited to end office switches, tandem
25 switches, access tandem switches.

1 So I would suggest, Commissioner Kolbeck, that
2 the answer to your question is that OrbitCom as the UNE-P
3 provider here has purchased from Qwest that bundle of
4 rights that enables it to bill for all switching
5 functions, which would specifically include the tandem
6 switching function as defined by that contract.

7 COMMISSIONER KOLBECK: Even if not all of the
8 tandem switching elements are supplied?

9 MS. MOORE: And that's where I think you can
10 also look to the FCC's Order on this particular subject.
11 Because what the FCC has said in the past is that as long
12 as a company such as OrbitCom provides the functional
13 equivalent to its end users, it can bill for that
14 function.

15 So I think you can find support for both
16 propositions, Commissioner, either using that contract or
17 using the FCC's decision.

18 COMMISSIONER KOLBECK: Okay.

19 MR. DIXON: Mr. Commissioner, could I respond to
20 the Brief?

21 First of all, I want to point out on page 23 of
22 our Reply Brief we actually address this issue that's
23 been raised about paragraph -- about the QLSP.

24 And our point there very simply is the
25 Commission's Administrative Rules and even OrbitCom's

1 tariff takes precedence over what might be in the QLSP.
2 That's what the Commission's approved. Those are the
3 rules of the Commission.

4 Secondly, Verizon's not a party, yeah, to the
5 QLSP. So how can another contract between other parties
6 adversely impact third-party rights? That seems to be a
7 contract issue, and it doesn't seem appropriate.

8 Thirdly, if you look at the QLSP, and it is in
9 evidence, there is nothing in it that purports to give,
10 in our opinion, OrbitCom the right to actually charge for
11 tandem switching services that it does not provide.

12 Rather, as Ms. Moore asserted, they rely on an
13 FCC ruling which is a contested ruling. MCI has gone the
14 opposite direction on that particular ruling.

15 The point is this Commission's not bound by FCC
16 rulings. It's bound by its own rules. It's bound by the
17 tariffs. And if it is not providing tandem switching,
18 that is OrbitCom, OrbitCom shouldn't be entitled to
19 charge for it.

20 COMMISSIONER KOLBECK: Response.

21 MS. MOORE: Thank you, Commissioner.

22 I think the answer to Verizon's question here is
23 actually simpler than probably what either of us have
24 articulated. And that is that under OrbitCom's tariff
25 Verizon, if it so chooses, can essentially order a direct

1 trunk to OrbitCom. As admitted by Ms. Freet, it never
2 did that. Therefore, tandem switching charges apply.

3 COMMISSIONER KOLBECK: And Mr. Dixon's comment
4 about the Commission is bound by the tariff and not by
5 the others, your comment on that.

6 MS. MOORE: Well, in that circumstance then I'd
7 say the tariff -- if the tariff applies here, which I
8 would submit that it does, then OrbitCom wins under that
9 scenario as well because it charges for tandem switching
10 unless Verizon orders a direct trunk.

11 Now I don't think those two operate to the
12 exclusion of one another because I think at the same time
13 if you simply indicate that, well, we can't look at the
14 QLSP at all, you're ignoring the very platform on which
15 OrbitCom operates. So while there certainly might be
16 certain circumstances where that would be the case,
17 that's not here because that would be ignoring how these
18 parties specifically operate and how they're able to
19 obtain the facilities that they use to provide services.

20 COMMISSIONER KOLBECK: That's a deep problem.
21 I've got a -- like I said, I do have opinions on the call
22 details and everything like that. But I struggle very
23 much with the tandem switch issue. But that's my
24 questions for now.

25 CHAIRMAN JOHNSON: Well, and, Commissioner, I'll

1 pick up where you left off.

2 Ms. Moore, you're aware of the Commission Rule
3 20:10:29:16:03 which does talk about some of the rules
4 the Commission has regarding tandem switching and
5 charging for it.

6 Maybe I'll just read the first sentence in the
7 final paragraph of that rule. "A tandem switching charge
8 expressed in dollars and cents per access minute is
9 assessed on all interexchange carriers and other persons
10 that use the carrier's carrier's tandem switching
11 facilities."

12 How is the Commission legally to read this rule
13 in harmony with your arguments if Verizon didn't use the
14 tandem switching facilities?

15 MS. MOORE: And I don't mean to be redundant,
16 but I think I'm going to provide the same answer that I
17 did to Commissioner Kolbeck in that under OrbitCom's
18 tariff Verizon had the ability to essentially submit an
19 order for a direct trunk. It didn't do that. So,
20 therefore, the tandem charge is applicable.

21 And I think that's also where the FCC looked at
22 this issue and -- I apologize. I've been looking for the
23 cite. I know it's in my Brief, and I don't have it at my
24 fingertips. But they were saying there -- and they were
25 looking at rules such as that in more of a national

1 context. And what they were saying is if you're
2 providing the equivalent of that function, which clearly
3 they are or which clearly OrbitCom is, in the event that
4 a carrier such as Verizon doesn't have a direct trunk,
5 then it could bill for that particular service.

6 So I don't believe it's inconsistent with the
7 reading of that rule because I think in the end it's as
8 simple as if you didn't order the trunk, then the traffic
9 has to traverse the tandem, which means that the tandem
10 charge is applicable.

11 CHAIRMAN JOHNSON: So what you're telling me is
12 to read it in harmony, Commissioner, you need to add in
13 some other words? The FCC read in some other things, and
14 you need to too.

15 You shouldn't read it to just be to use the
16 carrier's carrier's tandem. You should read it,
17 Commissioner Johnson, instead use it or use some like
18 service that has the same effect?

19 MS. MOORE: I think that's a fair statement
20 simply because I don't think you have to leave your
21 common sense at the door again. And from the standpoint
22 of how OrbitCom operates, you may not have a carrier that
23 falls neatly within that particular rule every single
24 time. So, therefore, you have to have the facts
25 necessary to support it.

1 And I think here not only with the QLSP, the
2 fact they didn't order the trunk and with that rule, you
3 can arrive at a very logical result, and that is that
4 OrbitCom was able to bill for that tandem function.

5 CHAIRMAN JOHNSON: You mentioned -- you've
6 mentioned a couple of times, Ms. Moore, the FCC Decision.
7 I mean, give us the waterfront on State Commission
8 decisions. Neither of you made any note of PUC decisions
9 on this very issue.

10 Are there any?

11 MS. MOORE: I don't know that there are any,
12 Commissioner. I looked. I'll freely admit that it's not
13 as easy to search other Commission's decisions simply
14 because there isn't a great legal search engine like
15 there is for Federal and State Court cases.

16 But I think any time you get the FCC ruling on a
17 particular issue it's typically because that issue has
18 risen to a level of national import. And so, therefore,
19 it's something that all commissions can look to for the
20 purposes of guidance and direction as far as how they
21 handle the issue at a state level.

22 CHAIRMAN JOHNSON: Well, and I do -- I do
23 understand those FCC decisions have important policy
24 ramifications. They often send State Commissions sort of
25 scrambling to make their rules align with the FCC policy.

1 Here, though, you have a Commission rule that
2 reads I think on its face a little differently than the
3 FCC Decision does.

4 MS. MOORE: I understand where you're coming
5 from there. And just for the record, it's the Eighth
6 Report and Order and Fifth Order on Reconsideration in
7 the Matter of Access Charge Reform of Access Charges
8 Imposed by Competitive Local Exchange Carriers. So just
9 so I'm not referring to an Order throughout my argument
10 without any citation. I wanted to clarify that.

11 I think again what you're looking at,
12 Commissioners, when you look at your rule you can arrive
13 at that same conclusion, even just viewing that rule in
14 isolation. And that's simply because Verizon admitted it
15 didn't order a trunk, and by its very nature those calls
16 have to traverse the tandem because they would never
17 otherwise arrive at the end user without actually
18 utilizing that function.

19 CHAIRMAN JOHNSON: Are we aware of decisions --
20 maybe not dealing with this particular rule but any of
21 the Commission's rule where the Commission has taken that
22 broader interpretation that "use" can mean use or -- use
23 those facilities or some similar -- or some similar
24 facility that ends up in the same -- that hits the same
25 target?

1 MS. MOORE: I don't know of any other State
2 Commissions who --

3 CHAIRMAN JOHNSON: I'm talking this State
4 Commission.

5 MS. MOORE: Oh. Excuse me.

6 CHAIRMAN JOHNSON: Has this Commission looked at
7 wording within these rules with that sort of broad
8 interpretation in mind?

9 MS. MOORE: I suspect that it's happened quite a
10 bit. I can't point you to a specific instance. And the
11 only reason I say that is because typically when one
12 defines the rules there's usually some give and take in
13 those rules.

14 And that's not to suggest that in any way that
15 you sort of throw everything to the wind by doing that.
16 But I can't cite you to a specific example. No, I'm
17 sorry.

18 CHAIRMAN JOHNSON: Other questions of advisors
19 or Commissioners?

20 MR. SMITH: Go ahead, Commissioner.

21 CHAIRMAN JOHNSON: Pause just a moment.
22 Commissioner Kolbeck has the light on first.

23 COMMISSIONER KOLBECK: I just wanted to --
24 Mr. Dixon and Ms. Moore, to help me draw the line between
25 what -- Verizon thinks they overpaid 142, and OrbitCom

1 thinks they're owed 836.

2 Now, Ms. Moore, you had said the \$836,000 mark.
3 Does that include the payments that Mr. Dixon had said
4 that were made?

5 MS. MOORE: No, it does not, Commissioner. And
6 thank you for allowing me to clarify that.

7 OrbitCom has always admitted that Verizon did
8 make some payment from February to August of 2008. It's
9 after that time period that payments weren't made.

10 The \$214,000 figure that Mr. Dixon has
11 referenced today relates to payments not only in
12 South Dakota but in the other states in which OrbitCom
13 operates as well because OrbitCom operates in 14
14 different states.

15 And so that 214,000 figure is a separate figure
16 that we have always put on a separate shelf, if you will.
17 And so the amounts that I referenced today are the
18 amounts of intrastate charges specifically for
19 South Dakota which are unpaid to date.

20 COMMISSIONER KOLBECK: Okay. Would you agree
21 with that, Mr. Dixon?

22 MR. DIXON: No. Because, first of all, you have
23 to determine the jurisdiction. And at this point I'm
24 totally confused. I'll be very up front. I don't know
25 if they're giving us credit at 32 percent now for the

1 13 months when they come up with the 836,000 because that
2 concession's just been made. Or are they billing on what
3 it was billed in July of '07 through all of '08 at the
4 5 percent and then July of '08 to the present at
5 32 percent. I don't know how they're getting their
6 number.

7 But the long and the short of it is until you
8 know the jurisdiction, until you have the call detail,
9 you can't make these determinations. That's the whole
10 point. I mean, if we pull -- I agree. If you pull a
11 number out of the air --

12 Assume the Commission says we're going to go 60
13 percent interstate. Then we should be able to go back,
14 take the number of minutes -- and by the way those are in
15 evidence, and I think Exhibit 4 shows all the minutes.
16 We should be able to take those minutes and run the
17 numbers.

18 I don't know how the numbers are being computed
19 at this point. So I can't even begin to suggest right --
20 I can't agree with them by definition, and I don't know
21 how they're being run. That's the point. I don't know
22 what PIU has been used, if it's 32 percent all the way.
23 That's the first time I'm aware of it.

24 COMMISSIONER KOLBECK: Okay. Now that I think
25 about it, my question is probably premature. Thank you.

1 CHAIRMAN JOHNSON: Mr. Smith.

2 MR. SMITH: Yeah. I've got a few things here.
3 In looking at the F -- I mean, pouring over this FCC
4 case, you know, the Eighth Report and Order, I had to
5 admit when I first read that that confused me because it
6 seemed to me to be in conflict with an oft repeated FCC
7 axiom that you can only bill for that which you provide.

8 And I looked at that and was trying to figure
9 out what are they trying to say there? And I did note
10 one oddity in the one sentence. And maybe it's
11 irrelevant. I don't know.

12 But the thing where they talk about the function
13 equivalent. Then they use, Even if the call is routed
14 from the competitive LEC to the IXC. In this case we're
15 talking, I guess, both directions but through an
16 incumbent LEC tandem.

17 Okay. Now, I mean, in fact -- I mean, I'm not
18 saying the Commission has found this. But there is
19 certainly at least some evidence in the record that
20 except with respect to a relatively small percentage of
21 calls in the physical world, that didn't happen. Now
22 maybe in the virtual world of UNE-P or this case maybe it
23 did. But based on those EMI records that at least
24 there's evidence in the record that would indicate they
25 were lacking the tandem code.

1 And I guess my question here and what I'm trying
2 to bring up, okay, that kind of triggered off with me is,
3 okay, what is this really trying to say?

4 And burrowing into it then a little bit later in
5 the opinion you get to -- I get even more confused when I
6 get to paragraph 21. Okay. And I do note then we hear
7 the -- that the same lingo you hear a lot in these
8 decisions says -- and again this is a situation which is
9 slightly different, but then they're talking about the
10 case of where you have a switch that functions dually as
11 both a tandem and end office switch. I'll admit that's a
12 distinction to some extent.

13 But there you get, As noted by AT&T and MCI, our
14 longstanding policy with respect to incumbent LECs is
15 that they should charge for only those services that they
16 provide. Again, here they're talking about competitive
17 LECs, but they cite that as the governing principle for
18 then what they go on to say.

19 And with respect to dual functioning switches
20 what they say is if you're the person delivering to and
21 from the end user, you can only bill for local switching.
22 Not for tandem.

23 And I guess now to get to my final point and the
24 question is the PrairieWave case where you had sort of
25 this ambiguity, if you want to call it that, kind of

1 caused between some confusing language in that first
2 thing and then this. And the COX portion of that case,
3 if you recall, basically saying now wait a minute. You
4 said this with respect to dual use switches, but what
5 about the other situation where you have direct end
6 office trunks?

7 And it looked to me like in the PrairieWave case
8 and I see Mr. Mastel is sitting back there but I don't
9 know if he had any involvement if that or not. But at
10 any rate, it appeared in that case as though the FCC kind
11 of made some clarifying rulings and said -- went back to
12 the old adage that the CLEC only gets paid if it actually
13 provides the service.

14 And that's why I asked the question at the
15 hearing that day of Mr. Powers about third parties, you
16 know. Here we tend to focus just on the situation -- the
17 weird thing of it being a UNE-P. But, I mean, this
18 service could have been provided -- that DEOT could be
19 provided by SDN. And, I mean, there would not be an
20 argument, would there, by you that you would be able to
21 bill for tandem switching if that was direct trunk into
22 the local Qwest switch by SDN?

23 And maybe that's an unfair question. Maybe I'll
24 ask it much more generally.

25 MS. MOORE: I would appreciate that.

1 Hypotheticals always scare me.

2 MR. SMITH: How do you think the PrairieWave
3 what I would call attempt to clarify, how does that
4 impact what appeared -- the Commission might have been
5 appeared to have been saying in its earlier Eighth Report
6 and Order?

7 MS. MOORE: This isn't an attempt to dodge your
8 question by any attempt or stretch of the imagination,
9 even though it might seem to be here. But one of the
10 things that we drew from that Eighth Report and Order is
11 the statement that when a competitive LEC that provides
12 access to its own end users it's providing the functional
13 equivalent of the services associated with the rate
14 elements, it's entitled to bill the full benchmark rate.

15 And at the outset of this dispute when Verizon
16 first identified as an issue the direct end office trunk
17 issue OrbitCom contacted an attorney with the FCC and
18 explained the circumstances as far as what was actually
19 happening here, and that FCC attorney -- and this is in
20 the testimony, and I believe the evidence was provided as
21 an exhibit to Mr. Powers' prefiled testimony. She
22 indicated that in this particular instance OrbitCom would
23 be able to bill for the tandem switching service.

24 So I would -- I wouldn't be honest if I sat here
25 in front of you right now and said that any FCC Order is

1 ever a model of clarity by any stretch of the
2 imagination. And I read that Order a number of times and
3 thought there might have been contradictory statements
4 within that Order.

5 However, I think based on what that Order said
6 with regard to CLECS and the clarification that was
7 provided to OrbitCom by the FCC would indicate that it
8 can bill the functional equivalent of all of those
9 services if it is providing access to an IXC or access --
10 if it provides an IXC with access to the competitive
11 LEC's own end users. And I don't think that premise has
12 been upset by the PrairieWave Order.

13 MR. SMITH: And, I don't know. Do you want
14 to -- do you have a position at all on that?

15 MR. DIXON: I didn't know if I was going to get
16 involved or not. Very quickly I'll say simply this.
17 You've raised the issue we've raised. The FCC is not
18 abundantly clear. It also relates to its jurisdiction.
19 Its jurisdiction is interstate and international. It is
20 not intrastate. You have a rule, and so on that basis
21 I'm not sitting here saying what the FCC did is
22 controlling.

23 The other thing I'll point out in this room
24 today we had a half a dozen lawyers who had different
25 opinions as to what the law is or what should be done.

1 With all due respect to the FCC attorney, she's
2 interpreting the FCC's activities. She is their
3 attorney. That's not certainly binding on this
4 Commission regardless of whose testimony it's in.

5 MR. SMITH: Let me see here. In terms of the --
6 you know, the issue about the QL -- what is it, the
7 acronym? QLSP or PS or whatever it is.

8 MS. MOORE: QLSP.

9 MR. SMITH: You know, I mean, I buy the argument
10 that there may be a contractual issue there. I have to
11 say to me that document is just perplexing a little bit
12 and less than crystal clear, truthfully, in terms of
13 exactly what -- you know, as I think Mr. Dixon pointed
14 out in one of his Reply Briefs.

15 You know, there's other language in there that
16 would seem to indicate -- you know, on the routing
17 language that would seem to indicate calls are to be
18 routed in accordance with the routing regime of Qwest.

19 But more to the point, and I'll get to my
20 question now, if you have a contractual right with Qwest
21 to have Qwest conduct itself in a certain way with
22 respect to other carriers that afford you then rights to
23 profit from your UNE-P relationship in a certain way, is
24 that -- is that contractual issue really not a dispute
25 between OrbitCom and Qwest that ought to be resolved

1 through some kind of proceeding by OrbitCom against Qwest
2 arguing that it breached its UNE-P -- it's QLSP
3 agreement?

4 MS. MOORE: No. I don't believe so. Because
5 OrbitCom has billed consistently with its understanding
6 of how the QLSP applies. There is evidence in the record
7 which would demonstrate that Qwest has not billed Verizon
8 for that. My understanding is what Qwest has billed
9 Verizon for are those direct trunks.

10 And so I would submit OrbitCom has always
11 operated consistently with its contractual obligations.
12 We believe Qwest has. And if Verizon somehow believes
13 it's paying twice, I would submit that Verizon's remedy
14 is with Qwest because I don't know what kind of an
15 agreement they have. I don't know what kind of an order
16 they have.

17 I can't recall if there was even evidence on
18 that subject provided. I don't believe there was. But I
19 think that's Verizon's remedy with Qwest, not OrbitCom's
20 remedy with Qwest.

21 MR. SMITH: I guess where I -- you know, just on
22 a personal level here, I struggle with that, is they have
23 a -- I think we have some evidence in there about their
24 agreements with Qwest on the DEOT ordering, at least on
25 order forms.

1 I guess the problem I have with that is those
2 would appear to provide them with a transport conduit
3 into that switch. And here we're talking about not
4 something that I'm going to be able to look at that
5 agreement and say, well, here's where they breached that
6 agreement between Qwest and Verizon. Looking at it as a
7 situation where if you believe Qwest has a contractual
8 obligation to permit you to have that traffic routed
9 through the tandem so you get to bill that, again,
10 there's some assumptions in that, that would seem more to
11 me to be a contractual relationship between OrbitCom and
12 Qwest. And if Qwest is violating that, that they would
13 be the one that would be liable to you for having denied
14 you the right to either sell your own DEOT or to -- or to
15 collect on the tandem switching, you know.

16 MS. MOORE: I don't think Qwest has done
17 anything, though, to violate the terms of that QLSP
18 because it specifically gives OrbitCom the right to bill
19 for all switching functions. That's what OrbitCom has
20 billed for not only with Verizon but with every other IXC
21 which terminates calls to OrbitCom's end users.

22 And from that standpoint I don't know what type
23 of cause of action we would have against Qwest because I
24 don't believe it's violated it because we paid for the
25 right. We billed pursuant to that right. Qwest didn't

1 bill pursuant to that right. And in no way are they
2 interfering with OrbitCom's ability under its tariff to
3 offer direct trunks to IXCs who might want to
4 interconnect indirectly.

5 And if I recall correctly, at the time of the
6 hearing you posed specific questions to Mr. Powers as it
7 related to almost the partitioning of the switch I think
8 is the language that was used in almost a virtual
9 partition under these particular circumstances.

10 And what I again think this comes down to is the
11 fact that what Verizon did here was order a direct trunk
12 from Qwest. It didn't order one from OrbitCom. It has
13 the ability to do that under the tariff, and it could
14 have avoided those charges. It's just that simple.

15 It chose not to do that. Instead it chose to
16 order that through Qwest. It's now been billed for a
17 service, and it's seeking to avoid that service. And I
18 don't think we need to turn the QLSP on its head or
19 create a cause of action against Qwest for OrbitCom in
20 order to arrive at the simple conclusion that if Verizon
21 had ordered a direct trunk to OrbitCom, it wouldn't pay
22 those charges and it didn't do it.

23 MR. SMITH: Did you want to weigh in on any of
24 that?

25 MR. DIXON: There is some evidence in the

1 record. On cross-examination Mr. Powers in response to
2 my question indicated using that very theory that every
3 CLEC would have to order a DEOT to avoid tandem
4 switching. And the question would be would Qwest really
5 install a DEOT for OrbitCom, a DEOT for MCI, a DEOT for
6 everyone else so that we had a network with five DEOTs if
7 there were five CLECS going to -- avoiding the same
8 tandem and going to the same end office.

9 The answer is unlikely no. And yet that is
10 exactly what this argument would require. It would
11 either require Qwest to build a number of DEOTs, or all
12 of it would be routed over the same DEOT that we've
13 already paid for.

14 Nothing in the QLSP indicates that that's what's
15 supposed to be done, that we're supposed to not be able
16 to use our direct end office trunks and that somehow
17 they've overridden what we're paying for through this
18 contract.

19 I also would point out that as we noted in the
20 testimony and in cross-examination of Mr. Powers, you
21 asked the question, Are the CLECS doing this? MCI is
22 consistent with this approach. Its own tariff says we
23 will not charge tandem switching if the traffic traverses
24 DEOTs. That's the approach that I think is the policy
25 you should set. It makes no sense to have five or six

1 DEOTs being paid -- charged when, in fact, there's only
2 going to be one going to each end office in all
3 likelihood. And it wouldn't be good network engineering
4 to build that much redundancy into end office trunking.

5 MR. SMITH: So your position is just flat out,
6 Mr. Dixon, that all OrbitCom should be entitled to for
7 the -- for the minutes it billed is the interstate rate,
8 regardless of what the evidence sitting before us
9 realistically seems to show in terms of fairly
10 normative -- you know, at least a relatively justifiable
11 actual intrastate level of traffic.

12 MR. DIXON: Let me say -- I'll explain this
13 issue very clearly. What I was saying is that I don't
14 know how you're going to figure out the jurisdiction of
15 all of this traffic. Verizon has never challenged the
16 quantity. Verizon has never challenged either rate. Is
17 to say that the intrastate rate in the tariff is
18 unreasonable, that's not what we're doing. We're saying
19 that's the rate that should be applied if the traffic, in
20 fact, is intrastate.

21 I don't know how you come up with that number
22 with this evidence except to make -- effectively to pull
23 one out of the air. I don't know where it is.

24 And so under those circumstances the other
25 concern I have is if you allow OrbitCom to use its

1 default PIU, you've effectively said it's okay to
2 eliminate all your underlying call detail records when
3 they're asked for. It's okay to establish a policy that
4 you don't retain them when they're being asked for, and
5 then come into the hearing and say we're bound to show
6 that they were insufficient when we couldn't get them.

7 I mean, it's rewarding them for behavior that
8 you should not allow. It's inconsistent with their
9 tariff. The tariff's not ambiguous at all. In fact, the
10 testimony was ambiguous. Mr. Powers kept talking about I
11 have a choice. I could chose any one of the three
12 approaches. He said that over and over again. And went
13 into that on cross-examination for obvious reasons.

14 That's not what the tariff says.

15 And so I'm saying, okay, in your position how do
16 you pull a number? And if you give him 32, their default
17 number, that seems totally unfair for a company that
18 denied us any ability to determine the accurate
19 jurisdiction when we had asked for it repeatedly.

20 And to go in after the fact and say, oh, well,
21 this or that shows whatever -- and I'm even talking about
22 the Verizon records, to take a five-day sample and say
23 I'm going to figure out 27 months worth of billing, which
24 will represent millions of dollars, that seems
25 inappropriate.

1 So when I say the interstate rate, my point is
2 the quantity's known. There's no evidence in this record
3 that's credible, that's reliable, that says what that
4 number should be. Because all of the call detail
5 information is missing, and that's purely the case going
6 back historically. There is none. And that's the
7 reality.

8 MR. SMITH: I was going to -- and here,
9 Mr. Dixon, again on the -- it just -- I think it's what I
10 heard you say a little while ago, and it's different from
11 what I remembered in the briefs. But that based -- based
12 on the --

13 And it was one of the Leslie Freet exhibits, 35,
14 36, 37, in there, and I thought I heard you say based
15 upon that -- at least that five days. And I admit that's
16 not a huge sample.

17 MR. DIXON: Right.

18 MR. SMITH: Did you say that that would
19 justify -- or demonstrated an interstate percentage of
20 58 to 61?

21 MR. DIXON: Right. What I said is our data used
22 the data we were provided. And we took those five days
23 and the telephone numbers we were provided and then went
24 to our switches. And when we did that that's what we
25 got.

1 But we're talking about 27 months. We're
2 talking about what, 900 days and we're going to use five?
3 Is that a representative sample? We're going to use
4 three days of weekdays and two weekends? Is that
5 representative of 900 -- I'm just estimating what
6 27 months works out to, but I think it's around 880 or
7 850 days.

8 And the point is five days? What we're
9 looking -- and that's what we said in the testimony.
10 Once you get to that level if you still haven't figured
11 it out, we'll go for a full month and compare the entire
12 month of billing against the actual call detail
13 information.

14 CHAIRMAN JOHNSON: Other questions?

15 MR. SMITH: I have one last question maybe. And
16 I think this is really more for Mr. Dixon. And I didn't
17 mean to not let you respond to my question I just asked.

18 And I know your numbers were different,
19 Ms. Moore, in terms of what you had in your Brief about
20 what Leslie Freet's analysis of your own data showed.

21 Okay. Now I guess the last question and it came
22 up and it's been batted around over and over and over
23 again in both the hearing and in Briefs. But can anybody
24 point us to any authority, if there is any, or at least
25 whatever argument you have I guess as to the -- I guess

1 the -- what commissions have done and also what's fair to
2 do in terms of the issue of should traffic that cannot be
3 billed at all by OrbitCom be utilized in the calculation
4 of a reasonable rate if we're going to try to find that,
5 I guess. Should it be used in a calculation of a PIU?

6 And I'm not saying -- I'm not saying here a PIU
7 should be used for all traffic, but is it reasonable to
8 use calls that cannot be billed in the calculation of a
9 PIU?

10 Mr. Dixon.

11 MR. DIXON: Well, first of all, I'm not sure I
12 understand your question. Let me see if I can clarify
13 what I think you're saying, and then if I'm wrong, please
14 correct me.

15 What we're dealing with is what is the
16 jurisdiction of the traffic. Then we have something
17 called a PIU factor, which is something different than
18 the jurisdiction of the traffic.

19 Jurisdiction of the traffic is determined by
20 known data, call detail information. There is a portion
21 of that call detail information that is received that may
22 miss something. It could miss the North American
23 numbering plan 10 digit numbers and not -- appear to be
24 an unknown or something of that nature for that reason.
25 And that's what's in the Qwest tariff that we attached to

1 our Surreply.

2 So if you're getting at is it appropriate to use
3 a PIU for all traffic, the answer is no.

4 MR. SMITH: Yeah. I'm not really getting at
5 that. I think, you know, to me the tariff here appears
6 to be pretty clear, that their tariff and in general -- I
7 think every tariff we look at usually, to the extent you
8 can bill actual jurisdiction, you ought to do that. And
9 it really is what the law probably requires.

10 But what I'm getting at here is just, okay,
11 let's assume we still have traffic left over. Some of
12 it's billable; right? But it cannot be -- the actual
13 jurisdiction cannot be determined through various -- for
14 various reasons. And those reasons can include missing
15 data. And sometimes they're just practicably not
16 determinable like with certain 800 numbers and stuff
17 where, you know, the actual locations of things are just
18 extremely tough to pin down and it's not worth it.

19 But what I'm getting at is in terms of is it --
20 is it done typically or is it reasonable to base the
21 calculation of that PIU factor -- or to require the
22 inclusion of data that is not billable by the company at
23 issue?

24 MR. DIXON: Well, if I -- again, if I understand
25 your position, you're saying the traffic is unknown, its

1 jurisdiction, do you use a PIU factor?

2 MR. SMITH: Right.

3 MR. DIXON: That's the whole purpose.

4 MR. SMITH: Or the carrier identity isn't known
5 so it doesn't --

6 MR. DIXON: That's a different issue. I don't
7 think the issue has ever been about carrier identity.
8 The issue is about the jurisdiction of the traffic,
9 whether it's inter or intrastate.

10 So at the point it's being identified to
11 determine whether it's jurisdiction through the call
12 detail record we know the carrier. That's what's coming
13 into the AMI records that's going to OrbitCom. They
14 pointed out they get Qwest records that are unique to
15 them and it may be sent to other carriers but they are
16 unique to them.

17 So the issue becomes that portion, which is a
18 small amount according to the testimony of Mr. Powers and
19 also I think Ms. Freet, you come up with this PIU factor,
20 and that represents the difference between what inter and
21 intrastate traffic normally is.

22 The Qwest tariff that was referred to is the one
23 I said that's 50/50. It's on page 20. It's attached to
24 our Brief. It's one of the pages that was included --
25 referenced in OrbitCom's Reply Brief. It also says the

1 parties have the right to provide each other different
2 PIUs and use them and try and justify them and also
3 points out you can request background information to
4 determine how that number's been estimated.

5 It's essentially saying give us evidence so we
6 can come up with a number. And that's what you're
7 confronted with. Yes. You have to have something to
8 base the PIU factor on.

9 CHAIRMAN JOHNSON: But, Mr. Dixon, I think what
10 Mr. Smith is trying to drive at is, is it -- has any
11 State Commission ruled on whether or not it's appropriate
12 to use all of the calls that Verizon had information on
13 but that OrbitCom didn't?

14 Is it worthwhile to use those calls in trying to
15 come up with what your PIU factor is for those calls that
16 are not otherwise taken care of?

17 MR. DIXON: I don't know. I have no idea. I
18 mean, we've never to my knowledge been in a situation
19 like this. So I'm not aware of it.

20 MR. SMITH: Ms. Moore, do you want to respond?

21 MS. MOORE: If I could, please. And to -- the
22 short answer to your question is I wasn't able to find
23 any Commission decision that's looked at this issue.

24 The longer answer to your question is that if we
25 can't bill for it, either we don't have a record for it,

1 we don't have the jurisdiction for it. I don't know how
2 we can include that in our PIU factor. I don't believe
3 that's consistent with the idea of a PIU factor in
4 general.

5 And I don't want to use confidential numbers
6 here by any stretch of the imagination, but I think that
7 when one looks at what results from including all of what
8 we've characterized as phantom traffic that Verizon
9 essentially added to the five-day call detail record
10 sample that was given, has a very dramatic impact on the
11 PIU factor. And that would be contained at page 15 of
12 our Brief. And it's an analysis of Verizon's own
13 records. And the PIU factor goes up in Verizon's favor
14 by almost 28 percent.

15 So there's a reason that Verizon wants to
16 include those additional calls, and that's the exact
17 reason why it's not appropriate. If we can't bill for
18 it, why are we then punished on two fronts?

19 Not only is does it rejurisdictionalize our
20 traffic but we also can't derive any regular access off
21 of it.

22 MR. DIXON: Mr. Smith, can I respond?

23 MR. SMITH: Sure.

24 MR. DIXON: I have not attributed any kind of
25 intent to OrbitCom on why it has no call detail records.

1 To suggest that for us to include all of those calls
2 helps us, we're saying that's what was in our switch.

3 I can argue back and forth about who benefits
4 from what's going on. Charging 10 times the rate
5 obviously benefits OrbitCom to have more intrastate
6 tariff.

7 This isn't an issue of intent. This is an issue
8 of what do the documents show. Verizon switch showed --
9 this is pure and simple. It showed it using the
10 telephone numbers we were provided those five days for
11 the information we got on the Motion to Compel. That's
12 all it shows. I have no intent to attach to it that we
13 used it to get better -- it was here's our data. This is
14 what it shows.

15 MR. SMITH: And I think all I'm trying to get at
16 here, I'm not going down that path at all of people's --
17 you know, I'm not attributing moral motives to any of
18 this.

19 MR. DIXON: I didn't take --

20 MR. SMITH: I'm trying to get at the issue of --
21 here's my point. I'm getting tired here is one of the
22 reasons I'm mumbling around. I am. I'm tired. And I
23 haven't had a cigarette, you know.

24 But here's the bottom line, I think. Isn't the
25 purpose of a PIU, though, to get -- for traffic where you

1 can't jurisdictionalize it, the point, right, is to get
2 as close as possible to an approximation under the
3 assumption that you get as close as possible to that
4 which you can jurisdictionalize and bill as a
5 normative -- as a normative amount.

6 And so perhaps if it's -- if that data is not
7 data that OrbitCom would get through the EMI records, if
8 it doesn't get it, then it -- is it reasonable for the
9 Commission to think that we ought to consider that in a
10 calculation of an approximation which is meant to reflect
11 their actual billable accounts as close as we can? I
12 think that's what I'm trying to get at.

13 CHAIRMAN JOHNSON: Commissioner Kolbeck, did you
14 have a response?

15 COMMISSIONER KOLBECK: Yes. It actually goes
16 along with what Mr. Smith is trying to get at.

17 Would it be too onerous for OrbitCom since
18 they've been billing since May of 2009 to the present --
19 you've been billing jurisdictionally. That's in your
20 testimony. Would it be too onerous for you to figure out
21 a PIU factor from May of 2009 until now?

22 Because you've already billed that traffic. You
23 should have already had that separated out between inter
24 and intraLATA, take that data, figure out a percentage of
25 what's inter and what's intra and come to the Commission

1 with that?

2 MS. MOORE: Just to make sure I understand your
3 question, Commissioner, are you looking for us to produce
4 an average?

5 Because OrbitCom began billing jurisdictionally
6 in May of 2009 and has rendered a bill using that
7 jurisdictional every single month since then. So are you
8 looking for the average of those months?

9 COMMISSIONER KOLBECK: Yes. Well, I'm looking
10 for something to come up with a PIU that's worth a hoot
11 prior to -- I mean, we can -- the data's been destroyed
12 so we can't use that data. If we --

13 You have been billing jurisdictionally so that
14 should be a very accurate account of what's inter and
15 intraLATA. I'm wondering, there's 10 months of data
16 there that's already been collected. Can you come up
17 with a PIU factor for that 10 months of data?

18 MS. MOORE: I'm looking to my client because
19 obviously I have no control over billing processes, but
20 they are indicating yes.

21 MR. DIXON: And I will simply say this: We have
22 raised with their data completeness because of what our
23 data showed. So we would want to compare it.

24 COMMISSIONER KOLBECK: Sure.

25 MR. DIXON: And the issue may not be with either

1 of us. It may be with Qwest for all I know. I don't
2 know what inquiry OrbitCom has done with Qwest when it
3 has information from us that says you're underbilling
4 40 percent of the traffic according to Verizon's
5 switches, right or wrong.

6 So my concern is, you know, again the same
7 issue. It isn't as if we're trying to -- we're trying to
8 take their numbers and come up with a number from our
9 perspective. Somehow that's got to be resolved. And it
10 could be with a third party. I'm the first to
11 acknowledge that's a possibility.

12 But when we're looking at it, we're looking at
13 our data. And that's what we looked at when this all
14 began, what was going on with other, you know, companies
15 in the state.

16 COMMISSIONER KOLBECK: I was just going to say
17 that just in the interest of finding a compromise and a
18 solution to this, I don't think we can get anywhere
19 unless we find a PIU that we can agree to, for one thing.
20 And that's -- and the trunking issue I still have trouble
21 with.

22 So I know -- I'm going to need to take this
23 under advisement, I guess. I would like to figure out
24 how we're going to get a decent PIU.

25 CHAIRMAN JOHNSON: Let's see if there are any

1 other questions by Commissioners and advisors. Any
2 further questions?

3 Hearing none, Commissioner comments and action.
4 Commissioner Kolbeck.

5 COMMISSIONER KOLBECK: Yes. I would think that
6 we -- I would like to go forward with finding a
7 reasonable PIU from OrbitCom since it is their burden of
8 the last -- since they've started billing
9 jurisdictionally on May of -- shoot. Now I turned my
10 page. May of 2009 until present.

11 I do sit pretty well with a couple of other
12 issues that we could -- but I would rather we gave it a
13 couple -- I don't know. How much time do you think that
14 would take, Ms. Moore?

15 MS. MOORE: Two weeks, Commissioner.

16 MR. SMITH: And to Mr. Dixon's point which I --
17 you know, there's always been -- is there any way -- and
18 I don't know. Are you going all the way down to the base
19 level records here, the EMI type records? That's a heck
20 of a lot of stuff. Oh, just the bills?

21 UNIDENTIFIED SPEAKER: Actually we do have EMI
22 records from May of '09.

23 MR. SMITH: Oh, you do. Okay. I guess my only
24 point was at this time because there's been -- you know,
25 the issue with the inconsistency between what their

1 switch shows and apparently what the EMI records show, is
2 there any way where a process could be followed where
3 Verizon could make sure they're getting what you got
4 right from the horse's mouth, you know?

5 Does that -- am I clear on that, what I'm
6 getting at? So there's no question about cherry picking
7 or anything like that?

8 MR. DIXON: Mr. Smith, that's exactly what I'd
9 ask for. I mean, again, if they're going to make a
10 determination for bills, it's a unilateral determination.
11 We don't have underlying data to review how they've come
12 up with the number. We'd want the EMI records. We'd
13 want EMI records they used to determine what they're

14 going to come up with. As a PIU factor, which is
15 different than how they're actually billing. But we need
16 the EMI records to do it.

17 And I would ask for all of them. If we're going
18 do it since May of '09 and we're going to set it up based
19 on what's happened since May of '09, we should have all
20 the records from May of '09 to compare. And that's with
21 the telephone numbers again.

22 CHAIRMAN JOHNSON: Other Commissioner comments
23 or action?

24 I would suggest -- certainly there's plenty to
25 digest. I would -- I would move that the Commission take

1 this item under advisement.

2 Any discussion on the pending Motion?

3 COMMISSIONER KOLBECK: Are we -- how are we
4 going to get a PIU?

5 I mean, Mr. Dixon was saying that he wanted
6 everything. Are we going to come back and revisit?

7 CHAIRMAN JOHNSON: At this point, Commissioner,
8 I'm not comfortable going where you're going. I want to
9 look at these legal arguments. And it may be that
10 there's plenty of evidence in the record to come up with
11 a PIU factor. Maybe there's not. I suspect there may
12 not be.

13 But I don't want to rule today on any of these
14 issues. My thought would be let's let this sift in our
15 minds a little bit. And then we can come back in two
16 weeks at our next Commission meeting, and if we feel
17 additional information is required from the parties,
18 rather than do it piecemeal, we can have -- at least one
19 or more of us can have a well thought out idea kind of
20 how to proceed.

21 Now that's my thought. If we want to try to
22 bifurcate these into one or more issues that we can deal
23 with today, I mean, that's fine.

24 COMMISSIONER KOLBECK: No. I understand where
25 you're coming from now. I was actually being selfish

1 because in my mind that's my only issue, and I wasn't
2 taking into consideration what the other Commissioners
3 were thinking.

4 So it's probably a better idea for us to go and
5 collaboratively back on our own figure out what our
6 issues are with the Docket, and then come back as soon as
7 we can and go from there.

8 CHAIRMAN JOHNSON: Because some of these issues
9 are a bit interrelated, and so I just want to make sure
10 that any game plan that --

11 Now that being said, I mean, frankly you've
12 given me some things to think about. So that's been
13 valuable. I don't want to poo-poo the idea that we

14 talked about possible steps forward because I feel a
15 little differently about how to move forward than I would
16 have had I not heard some of the exchanges between you
17 and Mr. Dixon.

18 So we do have -- we have a Motion pending. That
19 being said, I think we can discuss other steps forward if
20 we think that will be helpful as we use this two weeks to
21 kind of think in our own minds how best to move forward.

22 Any other discussion on the pending Motion?

23 COMMISSIONER HANSON: Mr. Chairman.

24 CHAIRMAN JOHNSON: Yes. Go ahead, Commissioner.

25 COMMISSIONER HANSON: As long as these open

1 meetings are the only times that we have an opportunity
2 to express our thoughts and opinions, something
3 additional for my colleagues to chew on over the next
4 couple of weeks is that from my standpoint at least it
5 appears to me that there's a Catch-22 for Verizon to
6 argue that OrbitCom did not comply with the provisions of
7 its tariff when OrbitCom is to an extent dependant upon
8 Verizon for information in order to comply.

9 I don't agree with the premises that the PIU
10 data isn't any good, that we're not a court of inequity
11 and no evidence supporting any number is valid, and,
12 therefore, the only conclusion is to award the lowest
13 amount.

14 I think it gets into a gotcha type of a
15 situation that if, in fact, Verizon did not think that
16 five days was sufficient, they could have informed us
17 that they wanted to have an extension. Here we are
18 again. At the duration of this Docket is -- has been
19 considerable.

20 We have on many occasions given continuance for
21 good reasons, and there certainly would have been a good
22 reason for doing that. I don't think that our rules ever
23 intended to allow a utility to be held hostage, which, in
24 essence -- in essence, I believe that this does. If
25 someone -- if an entity felt they needed 30 days or

1 60 days, certainly that information could have been
2 provided by this time without any challenge.

3 So I, frankly, am -- at this juncture from the
4 information I've seen, I'm comfortable with the
5 32 percent factor. I'll be interested in looking over
6 the information over the next couple of weeks and seeing
7 what proposal there would be at that time.

8 Thank you, Mr. Chairman.

9 CHAIRMAN JOHNSON: No. Thank you, Commissioner
10 Hanson.

11 Any further discussion on the pending Motion?

12 Hearing none, we'll proceed to vote. The Motion
13 is to take no action today.

14 Hanson.

15 COMMISSIONER HANSON: Aye.

16 CHAIRMAN JOHNSON: Kolbeck.

17 COMMISSIONER KOLBECK: Aye.

18 CHAIRMAN JOHNSON: Johnson votes aye. Motion
19 carries 3-0.

20 If there is no further business to come before
21 the Commission today, is there a motion to adjourn?

22 COMMISSIONER HANSON: So moved.

23 MS. MOORE: I apologize, Commissioner Johnson.
24 There is one outstanding issue that -- I understand the
25 Commission has a lot on its plate and has significant

1 amounts of work to undertake in order to feel comfortable
2 with whatever decision it reaches. I don't want to
3 deprive the Commission of that time.

4 The problem that OrbitCom has is it's not
5 getting paid. It's billing jurisdictionally. It's not
6 getting paid. I anticipate that there are disputed
7 amounts and undisputed amounts. And without any end
8 point in sight, they're going to continue not to get
9 paid. And as the Commission is aware, regardless of
10 whose numbers you take, the number advanced by OrbitCom
11 is approaching a million dollars. And that's
12 significant.

13 And I don't know if the Commission could
14 undertake any action to have Verizon at this point in
15 time pay any undisputed amounts going forward.

16 CHAIRMAN JOHNSON: Well, okay. Let's have that
17 discussion. I mean, Mr. Dixon, your client has been
18 receiving bills that have been jurisdictionally billed
19 according to Verizon since May of 2009.

20 Is there a reason -- is there a reason those
21 bills haven't been paid?

22 MR. DIXON: First I don't know what the status
23 is, and I have no understanding of the reasons because we
24 haven't discussed it. It's after the case.

25 CHAIRMAN JOHNSON: Uh-huh.

1 MR. DIXON: And we've raised the dispute. The
2 only thing I would point out is the 214,000 in spite of
3 Ms. Moore's statement is South Dakota specific that was
4 paid. It's in our testimony to that effect. It's in the
5 Brief. So it's not interstate.

6 Some of the other money, the 325, as I said --
7 but the fact of the matter is we've paid what we think is
8 more than what we should be paying. So paying
9 additionally -- give us 30 days. We'll take a look at
10 it. I know that OrbitCom can produce 30 days of EMI
11 records with a month of this billing since May of '09.
12 Next month. Last month. Give it to us. I'll send it to
13 our people and see what I can do to get undisputed parts
14 paid. I will make the commitment to make that effort.

15 But I don't think the Commission should order us
16 because I don't know what's disputed or undisputed at
17 this point.

18 CHAIRMAN JOHNSON: I understand what you said
19 earlier about that you view self-help as an industry
20 standard. I guess I don't know what an industry standard
21 is. But to me self-help -- I mean, I don't want to rule
22 on the facts before us today, but I guess I would say
23 that from a personal standpoint I view self-help as a far
24 more narrow appropriate remedy than perhaps you do.

25 And if there are bills that are not being

1 properly disputed and are not being paid, I kind of think
2 that's a problem.

3 Mr. Smith, any thoughts on what jurisdiction we
4 have?

5 MR. SMITH: Well, I mean, I -- you know, I guess
6 in terms of -- you know, like I said, I mean, in one
7 sense I think Mr. Dixon has a point. You know, I don't
8 have a clue as to how the numbers shake out.

9 If I'm getting what you're saying, Mr. Chairman,
10 you're saying, come on, let's act in good faith here, and
11 if you believe you've got money that's owing that's
12 reasonably not going to be affected by this decision,
13 shell it out. You know, I think that's what you're
14 saying, isn't it?

15 MR. DIXON: Mr. Chairman, I'll carry that back
16 to my client. I'll carry back what's been said.

17 I also would note that there are concessions
18 that we've been overbilled. It would be nice if we got
19 those numbers. What does that translate into?

20 So if we're going to get credit for the
21 5 percent for 13 months shouldn't have been paid, let's
22 recompute the bills. These are things we can do separate
23 and apart from you.

24 But I will communicate to my client your
25 concerns and the concerns raised by Ms. Moore.

1 CHAIRMAN JOHNSON: Although the overbilling
2 issue, I mean, if we're going to compartmentalize them,
3 that really is a part of this Docket.

4 MR. DIXON: I know that.

5 CHAIRMAN JOHNSON: It seems like if there was
6 going be to any payment that was withheld, it might be
7 those portions that do deal with the dispute before us.
8 And things that have come after that, again maybe a
9 good-faith effort as good industry partners to --

10 MR. SMITH: Right. And at least -- I can't
11 recall. I mean, we don't obviously have -- we can't
12 have -- with ongoing billings and it's one of those
13 things which happens and it's not the first time we've
14 had this.

15 Where you've got ongoing billings you can never
16 have a hearing that gets you to the point of being able
17 to handle all things up to the present. It's the same
18 way with prejudgment interest when we go into the Circuit
19 Court. At the time I have my hearing I can't know what
20 the prejudgment interest is because it's an ongoing,
21 changing value.

22 And that's the case here. And the relief you've
23 asked for, OrbitCom, in your case is that you be paid for
24 your billings up to the present. You know, and, again,
25 we don't know what that number is. And it's going to

1 evolve and change until we finally get a dang decision
2 out here and we know where we stand at that moment in
3 time, you know.

4 And I wouldn't even rule out that -- you know,
5 it's possible we could have one last dispute that we'd
6 have to hear some evidence on if it gets to that. I hope
7 not. I hope not.

8 MR. DIXON: That makes two of us and I suspect
9 three. I will convey the Chairman's comments. I will
10 convey Commissioner Hanson's statement to my client and
11 see if I can address some of the issues that are being
12 raised.

13 But I'm the attorney. I can make
14 recommendations. We'll go from there.

15 CHAIRMAN JOHNSON: Ms. Moore, have we addressed
16 the issue you've raised?

17 MS. MOORE: I appreciate your comments,
18 Mr. Chairman and Commission.

19 CHAIRMAN JOHNSON: If there's no further
20 business to come before the Commission, is there a Motion
21 to adjourn?

22 COMMISSIONER KOLBECK: So moved.

23 CHAIRMAN JOHNSON: Motion has been made. No
24 second is required. We'll proceed to vote.

25 Hanson.

1 COMMISSIONER HANSON: Aye.

2 CHAIRMAN JOHNSON: Kolbeck.

3 COMMISSIONER KOLBECK: Aye.

4 CHAIRMAN JOHNSON: Johnson votes aye. Motion
5 carries 3-0. Have a great day.

6 (The proceeding is concluded at 6:10 p.m.)

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1 STATE OF SOUTH DAKOTA)

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CERTIFICATE

3 COUNTY OF SULLY)

4
5 I, CHERI MCCOMSEY WITTLER, a Registered
6 Professional Reporter, Certified Realtime Reporter and
7 Notary Public in and for the State of South Dakota:

8 DO HEREBY CERTIFY that as the duly-appointed
9 shorthand reporter, I took in shorthand the proceedings
10 had in the above-entitled matter on the 23rd day of
11 February, 2010, and that the attached is a true and
12 correct transcription of the proceedings so taken.

13 Dated at Onida, South Dakota this 17th day of
14 March, 2010.

15
16
17 

18 Cheri McComsey Wittler,
19 Notary Public and
20 Registered Professional Reporter
21 Certified Realtime Reporter
22
23
24
25

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