

INFORMACIÓN IMPORTANTE

Asistencia Telefónica disponible para quienes sean elegibles

El servicio telefónico es esencial para conectar a la gente con su familia, amigos, negocios y servicios de emergencia. Por esta razón Qwest® ofrece programas de asistencia que hacen el servicio telefónico más asequible para clientes que sean elegibles

Lifeline le ofrece un **crédito mensual** a los clientes elegibles para ayudarles a compensar el costo de sus líneas telefónicas residenciales. (El servicio telefónico debe facturarse a la persona que solicita la asistencia).

Tribal Lifeline provee servicio telefónico básico a los clientes elegibles que viven en una reserva, por tan sólo \$1 al mes, más impuestos y recargos.

Link-Up provee a los clientes elegibles un **crédito por una vez** para ayudarles a compensar el cargo por instalación para una línea telefónica residencial. Los clientes que son elegibles para asistencia de Lifeline reciben automáticamente el crédito Link-Up si su solicitud para asistencia telefónica se recibe en un término de 60 días después de la fecha de instalación de su teléfono en casa y si no han recibido antes un crédito Link-Up en la misma dirección.

¿Quiénes son elegibles?

Aunque los requisitos necesarios varían de estado a estado, por lo general los clientes son aptos para recibir asistencia telefónica si ellos participan en programas de bajos ingresos como Medicaid, Food Stamps (cupones para comidas), Public Housing Assistance, Low-Income Home Energy Assistance, o el programa Nacional de Almuerzos en las Escuelas. En algunos estados, las personas serán elegibles si su ingreso por hogar es de 135% o menos de la pauta federal de pobreza

Para obtener más información sobre los requisitos necesarios en su estado y como solicitar la asistencia telefónica, visite en Internet www.qwest.com/TAP o llame a Qwest al 1 800-564-1121

TELEPHONE ASSISTANCE PROGRAMS AVAILABLE TO LOW-INCOME HOUSEHOLDS

Qwest® recognizes how important telephone service is to connect people with family, friends, businesses and emergency services. That's why we offer two federal telephone assistance programs — Lifeline and Link-Up — to low-income families that qualify.

LIFELINE provides eligible customers with a monthly credit to help offset the cost of their home telephone line. Free Long Distance Restriction is also available, at the customer's request. (Telephone service must be billed to the individual applying for assistance.)

LINK-UP provides eligible customers with a **one-time credit** equal to 50% of the installation charges for a home telephone line. Customers who qualify for Lifeline assistance automatically receive the Link-Up credit if their application for telephone assistance is received within 60 days of their home phone installation date and if they have not previously received a Link-Up credit at the same address.

WHO IS ELIGIBLE?

Customers are automatically eligible for these telephone assistance programs if they already participate in one of the following low-income programs:

- Medicaid
- Food Stamps
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance
- Low-Income Home Energy Assistance
- Temporary Assistance to Needy Families program (TANF)
- National School Lunch Program (NSL)

Customers may also be eligible for telephone assistance if their household income is at or below 135% of the Federal Poverty Guidelines (see enclosed application form for details).

more...

1 800-244-1111 for customer assistance
qwest.com



HOW TO APPLY

If you meet one of the eligibility requirements above, please complete and sign the enclosed Telephone Assistance Application form and mail it to the address which appears on the back of the form.

Customers applying for Lifeline based on their family size and income level must also send in a copy of one of the following:

- Last year's Federal or State Income Tax Return
- Current Income Statement or Paycheck Stubs for three consecutive months
- Social Security Statement of Benefits
- Veteran's Administration Statement of Benefits
- Retirement or Pension Statement of Benefits
- Unemployment or Worker's Compensation Statement of Benefits
- Letter of Participation in Federal or BIA General Assistance
- Divorce Decree
- Child Support Documentation

If you have additional questions about Lifeline or Link-Up, please call Qwest at 1 800-244-1111.

APPLICATION FOR TELEPHONE ASSISTANCE

HOW TO APPLY: First, complete EITHER section A or section B. Then complete the rest of the form on the back of this sheet, sign it where indicated and mail to the address shown.
If you have any questions or need help with this form, please call 1 800-244-1111

1. FILL OUT EITHER SECTION A -OR- SECTION B:

SECTION A

I CURRENTLY PARTICIPATE IN THE FOLLOWING PROGRAM(S):
 (Check all that apply)

- Medicaid
 (e.g. Title XIX/Medical, State Supplemental Assistance)
- Food Stamps
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance
- Low-Income Home Energy Assistance
- Temporary Assistance to
 Needy Families program (TANF)
- National School Lunch program (NSL)

SECTION B

IF YOU DO NOT PARTICIPATE IN ONE OF THE PROGRAMS LISTED IN SECTION A, you may qualify for telephone assistance based on the size and income level of your household. (Household refers to the number of people who occupy your housing unit as their place of residence.)

Please check the box below which applies to your household and make sure to enclose copies of the supporting documentation requested on the previous sheet under "How to Apply":

Check One Box	Number of people in your household:	Household income at or below:
<input type="checkbox"/>	1	\$ 13,784
<input type="checkbox"/>	2	\$ 18,482
<input type="checkbox"/>	3	\$ 23,180
<input type="checkbox"/>	4	\$ 27,878
<input type="checkbox"/>	5	\$ 32,576
<input type="checkbox"/>	6	\$ 37,274
<input type="checkbox"/>	7	\$ 41,972
<input type="checkbox"/>	8	\$ 46,670
<input type="checkbox"/>	Other:	*\$

*For each additional person, add \$4,698

1 800-244-1111 for customer assistance
qwest.com



2. COMPLETE YOUR INFORMATION (PLEASE PRINT):

Name _____
(First) (Middle) (Last)

Address _____

City _____ State _____ Zip _____

Home Telephone Number with area code

(_____) _____ - _____

IMPORTANT: the name of the person who is applying for Telephone Assistance must appear on the telephone account for this number.

Telephone Number where you can be reached or receive messages

(_____) _____ - _____

3. VERIFY YOUR ELIGIBILITY AND SIGN THIS FORM:

I agree to notify Qwest when I no longer participate in any of the above qualifying public assistance programs or when there has been a change in the size or income level of my household.

I certify under penalty of perjury the above information is true and that I am not receiving Lifeline credits of any kind on any other telephone or wireless telephone account. I have read the information on this application and understand I must meet the above qualifications to receive Lifeline and/or Link-Up on my primary residential line.

Signature _____ Social Security Number _____ Date _____

4. MAIL THIS FORM AND ANY SUPPORTING DOCUMENTATION TO:

Qwest Telephone Assistance
P.O. Box 2738
Omaha, NE 68103-2738

Telephone **assistance programs** available at **Qwest**[®] for **South Dakota** customers

In order to make telephone service more affordable for low-income households, Qwest supports the federal government's Lifeline and the Link-Up telephone assistance programs.

What do these programs provide?

- **LIFELINE** provides eligible customers with a **monthly credit** of \$8.20 to help offset the cost of their home telephone line. In order to receive this credit, the telephone service must be billed to the individual applying for telephone assistance.
- **LINK-UP** provides eligible customers with a **one-time credit** of \$12.50 to help offset the installation charge associated with their home telephone line. Customers who qualify for Lifeline assistance will also be given the Link-Up credit if their application for telephone assistance is received within 60 days following the installation of their phone service and if they have not previously received a Link-Up credit at this address.

Who is eligible for telephone assistance?

Customers qualify for telephone assistance when they participate in one of the following low-income programs:

- Medicaid
- Food Stamps
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance
- Low-Income Home Energy Assistance
- Temporary Assistance to Needy Families program (TANF)
- National School Lunch Program (NSL)

Customers may also qualify for telephone assistance if their household income is at or below 135% of the Federal Poverty Guidelines (see application form for details).

How do I apply?

If you meet one of the eligibility requirements above, please complete and sign the attached Telephone Assistance Application form and mail it to:

Qwest
PO Box 2738
Omaha, NE 68103-2738

Customers applying for Lifeline based on the size and income level of their household must provide a copy of one of the following:

- Last year's Federal or State Income Tax Return
- Current Income Statement or Paycheck Stubs for three consecutive months
- Social Security Statement of Benefits
- Veteran's Administration Statement of Benefits
- Retirement or Pension Statement of Benefits
- Unemployment or Worker's Compensation Statement of Benefits
- Letter of Participation in Federal or BIA General Assistance
- Divorce Decree
- Child Support Documentation

**Bank statements are not accepted.*

If you do not currently have phone service with Qwest, please call Customer Service at 1 800-244-1111 to place an order for service BEFORE sending in your completed application. Not available in all areas; long distance not included.

Qwest.
Spirit of Service[®]

Telephone Assistance Application For South Dakota

(Please Print)

Name: _____
 (First) (Middle) (Last)

Address: _____
 (Street) (City) (State) (Zip)

Home Telephone Number: _____
 (The name of the person applying for Telephone Assistance must appear on the telephone account.)

Telephone Number where you can be reached or receive messages: (_____) _____
 (area code) + (7-digit number)

Please fill out Section 1 -or- Section 2. (Do NOT fill out both sections)

SECTION 1.

I currently participate in the following program(s): Check all that apply.

- Medicaid (e.g. Title XIX Medical, State Supplemental Assistance)
- Food Stamps
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance
- Low-Income Home Energy Assistance
- Temporary Assistance to Needy Families program (TANF)
- National School Lunch Program (NSL)

OR

SECTION 2. (Fill in this section ONLY if you do not fill in Section 1)

If you do not participate in one of the programs listed above, you may qualify for telephone assistance based on the size and income level of your household. (Household refers to the number of people who occupy your housing unit as their place of residence.)

Please check the box below that applies to your household and attach the supporting documentation described on the previous page:

Please Check Box	Size of Household Unit:	Household Income (at or below:)	Please Check Box	Size of Household Unit	Household Income (at or below:)
<input type="checkbox"/>	1	\$13,784	<input type="checkbox"/>	6	\$37,274
<input type="checkbox"/>	2	\$18,482	<input type="checkbox"/>	7	\$41,972
<input type="checkbox"/>	3	\$23,180	<input type="checkbox"/>	8	\$46,670
<input type="checkbox"/>	4	\$27,878	<input type="checkbox"/>	No: _____	*\$ _____
<input type="checkbox"/>	5	\$32,576	*For each additional person, add \$4,698		

I agree to notify Qwest when I no longer participate in any of the above qualifying public assistance programs or when there has been a change in the size or income level of my household.

I certify under penalty of perjury the above information is true and that I am not receiving Lifeline credits of any kind on any other telephone or wireless telephone account. I have read the information on this application and understand I must meet the above qualifications to receive Telephone Assistance (Lifeline and/or Link-Up) on my primary residential line.

 Your Signature Date

Mail completed form and supporting documentation to:
 Qwest
 P O Box 2738
 Omaha, NE 68103-2738



McClainFinlon

COPY

2340 Blake Street Denver, Colorado 80205
phone 303 436-9400 fax 303 436-9600

Start Date: December 2005

Revision No: 1

Client: Qwest

Revision Date: 11/30/05

Job No./Description: **QLMOS-0462**

Page No: 1

Initials/ Date: CW DeAnna

CD/ACD

PRFRD AE : Julie

:60 (:47 + :03 Mnemonic + :10 legal)

Hi, I'm (woman) from Qwest. If you currently receive government assistance from programs like Food Stamps, Low Income Home Energy Assistance, or Medicaid, you may qualify for assistance with your home telephone bill. Qualifying low-income households can receive a discount on the installation of a home telephone line and their monthly phone bills. Everyone needs a little help now and then, and at Qwest we're pleased to offer assistance to those in need. Because home phone service is more than a convenience – it can be a lifeline in the event of an emergency . Qwest cares. Call 1 888-353-4816 to see if you qualify for low-income assistance with your telephone bill.. That's 1 888-353-4816.

:60 (:47 + :03 Mnemonic + :10 legal)

Is home phone service a convenience that's just out of reach? The truth is, your family shouldn't ever be without it – because local phone service is more than just a convenience, it can be a lifeline, connecting you to emergency services and responders. I'm (woman) from Qwest, and we're pleased to offer low-income telephone assistance programs for those who qualify. If you currently receive government assistance from programs like Food Stamps, Low Income Home Energy Assistance, or Medicaid, you may also qualify for assistance with home phone installation and your monthly phone bills. Qwest cares. Call 1 888-353-4816 today to see if you qualify for a telephone assistance program from Qwest. That's 1 888-353-4816.

Qwest delivers to blind, vision-impaired and hearing-impaired customers.

No Charge for Directory Assistance and Operator Handling

Qwest customers who are blind or vision- or mobility-impaired — and who cannot use a directory — are eligible for exemption from Directory Assistance charges on their residential and business lines.

A Bill You Can Use

We provide your bill in a variety of formats to meet your specific needs:

- Braille
- Large font
- Audio tape
- E-mail (compatible with screen readers)

Contact the Qwest Center for Customers with Disabilities to arrange to receive your bill in your preferred format.

Telephone Equipment

Qwest offers a 2.4GHz Voice Announce Cordless Multi-Handset Phone System. Includes handset speakerphone. Additional 2.4GHz Voice Announce Cordless Handsets are available for use with base system at an additional charge.

HIGH SPEED INTERNET DIGITAL TV LOCAL LONG DISTANCE WIRELESS

With Wireless service, Voice Mail service and more, Qwest® keeps your needs in mind.

- **Qwest Voice Mail Compatibility with Teletypewriter (TTY)***
One Voice mailbox for all the users of one phone line
- **Reduced Long-Distance Charges with TTY Use**
Keep connected at reduced rates
- **TTY Directory Listing for Qwest Customers**
No additional charge
- **Wireless Handsets and Accessories**
Makes wireless work for you
- **New Number Referral**
Works with your TTY to inform callers of your new number
- **Bill Format Options**
A format to fit your needs, including Braille
- **Directory Assistance Exemption**
For residential and individual business lines
- **And More!**
 - Telecommunications Relay Service (TRS)
 - Telephone Equipment

*A Teletypewriter (TTY) or telecommunications device for the deaf (TDD) allows a person to plug a regular telephone into a small keyboard that has a visual terminal. When one TTY user calls another, they can communicate by typing what they want to say to one another. Users can choose to print out the message or read it on a screen.

Telephone Assistance Programs

Qwest supports the following Telephone Assistance Programs designed to reduce the cost of telephone service for qualifying low-income customers who currently receive government assistance from programs such as Food Stamps and Medicaid.

Lifeline Service reduces the monthly cost of your residential phone line. The amount of the credit will vary depending on your state.

Tribal Lifeline Service reduces the cost of a residential phone line to as little as \$1 per month (plus applicable taxes and surcharges) for qualifying customers who live on Tribal Lands. For both of these programs, the telephone service must be provided at your primary residence, and the name on the phone bill must match the name of the person who is eligible for the program.

Link Up Assistance reduces the cost of installing your main phone line by 50% and provides a deferred payment schedule for additional installation charges. Link Up benefits are only available on one phone line per household, and Link Up credits cannot be applied towards the cost of jacks and wiring.

To learn more about Telephone Assistance Programs and eligibility in your state, contact the Center for Customers with Disabilities or visit www.lifelinesupport.org.

Qwest Disabilities Solutions

This brochure is available in alternate formats (Braille, large font, e-mail and audiotape). Please contact Qwest to request your preferred format.

Contact a disabilities consultant
at the Qwest Center for
Customers with Disabilities today.

Let's Talk Connection

1 800-223-3131 (Voice/TTY)

8:00a.m.–5:30p.m. Mountain Time, Monday–Friday

qwest.com

Visit any Qwest store

QWEST DISABILITIES SOLUTIONS

Convenience. Communication. Connection.

Disabilities Solutions from Qwest®

Qwest 
Spirit of Service®

Some services not available in all areas. Additional fees apply, however, qualifying customers may be exempted from certain charges. Additional equipment required depending on service selected and may incur additional charge. Please contact Qwest® for complete details. All trademarks are owned by Qwest.

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RT.005.DISBR13.0106



Qwest® makes it easy.

QWEST DISABILITIES SOLUTIONS ARE BUILT TO BOOST YOUR CONNECTIONS WITH FRIENDS, FAMILY, BUSINESS ASSOCIATES AND THE REST OF YOUR WORLD.



Qwest delivers to deaf and hard-of-hearing customers.

The Convenience of One Voice Mailbox

Now hearing, deaf and hard-of-hearing members of a household can retrieve all their messages from one Voice mailbox. Hearing members will experience the same great Qwest Voice Mail Service they've enjoyed in the past. Teletypewriter (TTY) users can retrieve their voice messages from any touch-tone TTY. For detailed instructions, visit www.qwest.com/residential/disabled/voicemail_tty.html or call the Qwest Center for Customers with Disabilities.

Reduced Long-Distance Charges With Teletypewriter Use

As a Qwest customer who relies on a Teletypewriter (TTY), you may qualify for a reduced charge on your long-distance communications. To get more information or to learn if you qualify, contact a disabilities consultant at the Qwest Center for Customers with Disabilities.

Directory Listing at No Additional Charge

Let callers know how to contact you. List your Teletypewriter (TTY), Telecommunications Device for the Deaf (TDD) or Telecommunications Relay Service information at no additional charge. Choose one of these phrases for your directory listing:

- TTY only
- TDD only
- TTY and Voice
- TDD and Voice
- TTY Only-Voice callers use Telecommunications Relay Service
- TDD Only-Voice callers use Telecommunications Relay Service

Voice callers using Telecommunications Relay Service: Please call the Center for Customers with Disabilities to choose your phrase and add it to your directory listing.

Hearing Aid Compatible Wireless Phones

Qwest offers you wireless handsets that meet the new FCC Hearing Aid Compatibility requirements for radio frequency interference.

We also offer the T-Loop Coil accessory for Qwest Wireless® service customers with hearing aids or cochlear implants. For more information, ask Qwest Retail personnel.

Let Callers Know Your New Number

New number referral intercept is an optional Teletypewriter (TTY)-compatible service that ensures other TTY users calling your old, disconnected number will receive your new number message in Baudot tones.

Additional non-Qwest service for deaf, hard-of-hearing and speech-impaired customers

Telecommunications Relay Service

Qwest® connects you with the public Telecommunications Relay Service (TRS), which means you can communicate with everyone. Telecommunications Relay Service is a free communications service that connects individuals who are deaf, hard-of-hearing or have speech disabilities with others using standard telephone equipment or telephone equipment designed for individuals with disabilities. To use the Relay service, dial the toll-free numbers listed in your directory, or simply dial 7-1-1. A specially trained Communications Assistant (CA) will answer your call and relay the telephone conversation between you and the party you are calling. All call information and conversations are confidential. Either party can call the Telecommunications Relay Service provider to set up the call. Relay Service is available 24 hours a day, 365 days a year. There are no restrictions on the number or length of calls you can make. Long-distance calls placed for you can be billed collect, charged to a pre-paid calling card or charged through third-party billing.

Making a call is simple:

- Dial 711 or the TRS toll-free number listed in your telephone directory
- You'll be connected with a communications assistant (they're trained to help your conversation flow easily and accurately)
- Give the communications assistant the number you would like to call
- The agent will stay on the line
- All calls are confidential

TRS providers offer Captioned Telephone and Hearing-Carry-Over (HCO), for people with hearing loss to receive word-for-word captions of the conversation while listening to the voice of the other party; Spanish Relay, for Spanish speaking hearing- or speech-disabled individuals; Speech-to-Speech (STS), for individuals with speech difficulties to converse with the help of a specially trained CA; Text Telephone (TTY) relay; Computer (ASCII) relay; and Voice-Carry-Over (VCO), for people who have difficulty hearing on the phone to voice their conversations directly to the hearing person and receive the other party's conversation as text.

Video Relay Service provides American Sign Language users with the ability to communicate via video conferencing using their native language. For more information, visit the Sprint VRS Web site: www.sprintvrs.com.

Let's Talk Connection 1 800-223-3131 (Voice/TTY) qwest.com Visit any Qwest® store



Residential Rate Review
South Dakota

I.	Access Rates Monthly Charges per line	Generally Available Service		Subsidized Services Such as Lifeline	
		(#1) Unlimited or Flat Rate Service [1]	(#2) Measured Service (includes 3 hours usage)	(#3) Unlimited or Flat Rate Service [1]	(#4) Measured Service [1]
a.	Recurring Service charge, incl. touch-tone	\$18.25	\$11.05	\$ 16.50	\$ 9.30
b.	Federal subscriber line charge	\$ 6.47	\$ 6.47	\$ -	\$ -
c.	State subscriber line charge	\$ -	\$ -	\$ -	\$ -
d1.	Federally tariffed LNP surcharge	\$ -	\$ -	\$ -	\$ -
d2.	Federal USF surcharge on SLC and LNP	\$ 0.73	\$ 0.73	\$ -	\$ -
d3.	Other mandatory surcharges (such as gross receipts tax, reg fees or pass-through charges on the State SLC) accounted for as company revenue				
d4.	Tax or surcharge for funding 911 service	\$0.75	\$0.75	\$0.75	\$0.75
d5.	Federal Excise tax	\$ 0.76	\$ 0.55	\$ 0.50	\$ 0.28
d6.	Intrastate TRS	\$0.15	\$0.15	\$0.15	\$0.15
d7.	Total other taxes (sales, excise, etc.)	\$1.02	\$0.73	\$0.66	\$0.37
e.	Total Surcharges and Taxes (sum d1 - d7)	\$ 3.41	\$ 2.91	\$ 2.06	\$ 1.55
f.	Total Monthly Recurring Charge (sum a+b+c+e)	\$28.13	\$20.43	\$18.56	\$10.85
g.	Lowest monthly inside wiring plan	\$4.75			
h.	Optional extended area plan				
i.	Charges for calls in local service area Number of voice calls or message units included in monthly rate if message service		180 Minutes		180 Minutes
j.	Dollar calling allowance for voice calls included in monthly rate if measured service		NA		NA
k.	Charge for a 5-minute, business day, same-zone voice call		included in 180 min		included in 180 min
II.	Service Connection Charges			Normal Service	Subsidized Service (Link-Up)
a.	Total connection charge for residential service if no premise visit required			\$25.00	\$12.50
b.	Minimum additional charge if drop line and terminal block are needed to connect service (do not include inside wire charges)			NA	NA
III.	Other Mandatory Charges for Connection			Normal Service	Subsidized Service (Link-Up)
a.	Mandatory surcharge on connection accounted as company revenue (in dollars)			NA	NA
b.	State, county, and local taxes and surcharges on connection (total in dollars)			\$1.00	\$0.50
c.	Other mandatory connection charges (in dollars)			NA	NA
	For Colleen Sevold	Contact Telephone number:		605-335-4596	
		Contact E-mail:		Colleen.Sevold@qwest.com	
	[1] Rates shown are for exchanges inside the Base Rate Area in Rate Group I				