

feline & Li

Lower your monthly phone costs. Lower your installation cost.

With the Enhanced Lifeline & Link-Up Program available from Golden West, you can get reliable phone service for as little as

\$ 100* a MONTH

Anyone living on tribal land and currently participating in at least one of these programs - will qualify:

- , Food Stamps Medicaid Federal Public Housing Assistance (FPHA) . Low-Income Home Energy Assistance Program (LIHEAP) • Supplemental Security Income (SSI) • Tribal Head Start (those meeting the income qualifying standard) . Bureau of Indian Affairs (BIA) general assistance programs • Tribally administered Temporary Assistance to Needy Families (TANF)
- Tribal National School Lunch Hoggram affree Lunch Program • Income Based Guideline - you may also qualify if your income
- level falls at or below 135% of the Federal Poverty Guidelines, Estimated income levels range from \$12,920 for a single person household to \$43,727 for a family of eight.

With the Lifeline & Link-Up Program available from Golden West, you can receive a discount of \$\\25*\a MONTH on your basic monthly phone service.

If you don't reside on tribal land and currently participate in at least one of these programs you will qualify:

• Food Stamps • Medicaid • Federal Public Housing Assistance (FPHA) • Low-Income Home Energy Assistance Program (LIHEAP) • Supplemental Security Income (SSI) • Temporary Assistance to Needy Families (TANF) . National School Lunch Program's Free Lunch Program . Income Based Guideline - you may also qualify if your income level falls at or below 135% of the Federal Poverty Guidelines. Estimated income levels range from \$12,920 for a single person household to \$43,727 for a family of

Both Lifeline programs cover the cost of restricting unauthorized long distance calls.

*Charges for long distance, calling features, lease programs, 911 charges, hearing impaired fund and sales tax are not covered under this program.

The Lifeline discount applies to the primary phone line only.



Dial 1155



Corporate Info | Customer Support | Contact Us | Home

Wednesday, May 28th 2008 | 4:56 PM Welcome to Golden West

Internet @ goldenwest.net

Internet Home Page
KOTA InstaCam
KELO Doppler Radar

Special Offers



Looking for a Deal?

Monthly Offers and Information SAVE with SmartPAKS

Customer Service

View Your Order

Golden West Communities

Ask a Question

Newsroom

Bill Paying Options

How to Read Your Bill

Online Statement

Frequently Asked Questions

Report a Problem

Employment Opportunities

Surfer Beware - Hackers Now Compromising Legitimate Websites

Residential | Business

Your location is set to: Martin - Tuthill, Vetal. Click here to change it.

Local Phone

New Phone Service | Wire Maintenance Plan | Calling Features | Voice Mail | Lifeline / Link-Up Assistance | Disability Needs | Digital Transition TV

Lifeline / Link-Up Assistance



Everyone has a friend or relative they worry about, especially during the wintertime. Cold temperatures, difficult driving conditions and sometimes even the lack of transportation make it difficult to stay in touch with those you love.

With the Lifeline & Link-Up Program you can take away that worry and stay connected for as little as \$1 a month. And best of all, the Lifeline Program even covers the cost of restricting unauthorized long distance calls.

What do the programs provide?

LIFELINE provides eligible subscribers with a monthly credit of \$8.25 on the basic service portion of their telephone bill. The credit applies on the main home telephone line listed in the name of the eligible telephone company subscriber. Lifeline subscribers may also receive blocking of long distance calls on their telephone line at no charge.

LINK-UP provides eligible subscribers with reduced connection charges for their basic home telephone service. This reduction is 50 percent of the applicable charges or \$30.00, whichever is less. Link-Up also provides for deferred payment of connection charges without interest. It does not cover the cost of wiring inside your home and is limited to one time per home address per subscriber.

ENHANCED LIFELINE Assistance for Residents of Tribal Lands provides eligible subscribers with discounts that reduce the basic service (Basic Monthly Telephone Service includes: Residential Access Line, End-User Charge and Touch-Tone) portion of their telephone bill to \$1.00. The credit applies on the main home telephone line listed in the name of the eligible telephone company subscriber. Lifeline subscribers may also receive blocking of long distance calls on their telephone line at no charge.

ENHANCED LINK-UP provides eligible Tribal Land Subscribers with reduced connection charges for their basic home telephone service. This reduction is 50 percent of the applicable charges or \$30.00, whichever is less. Expanded Link-Up provides an additional \$70 to cover 100 percent of any remaining initial charges between \$60 and \$130. Link-Up also provides for deferred payment of connection charges without interest. It does not cover the cost of wiring inside your home and is limited to one time per home address per subscriber.

HOW DO I BECOME ELIGIBLE?

When you no longer participate in any of the qualifying public assistance programs, you are no longer eligible for Lifeline or Link-Up. You are obligated by law to notify Golden West and advise the company that you are no longer eligible for Lifeline and Link-Up.

- Eligibility Requirements PDF
- Tribal Land Eligibility Requirements PDF
- Phone Numbers for Information / Assistance PDF

To see if you are eligible for Lifeline and Link-Up, please review these forms listed above or call 1155 from any Golden West phone.

• Marketing & Advertising

	Search Our Site

Contact Us | Site Map

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LIFELINE & LINK-UP

Phone Numbers for Information and Assistance

SOUTH DAKOTA			SOUTH DAKOT		
Communities	Prefix	Phone Number	Communities	Prefix	
Ardmore	459	1-888-785-3674	Mission	856	1-888-785-3728
Armour	724	1-888-785-3736	Murdo	669	1-888-785-3728
Avon	286	1-888-785-3728	New Underwood	od 754	1-888-785-3674
Belvidere	344	1-888-785-3674	Plankinton	942	1-888-785-3766
Bonesteel	654	1-888-785-3728	Oelrichs	535	1-888-785-3674
Bridgewater	729	1-888-830-6348	Oral	424	1-888-785-3674
Buffalo Gap	833	1-888-785-3674	Philip	859	1-888-785-3674
Burke	775	1-888-785-3728	Pine Ridge	867	1-888-785-3674
Canistota	296	1-888-830-6348	Quinn	386	1-888-785-3674
Clearfield	557	1-888-785-3728	Reliance	473	1-888-785-3728
Colton	446	1-888-785-3766	Rosebud	747	1-888-785-3728
Corsica	946	1-888-785-3766	Scotland	583	1-888-785-3728
Creighton	457	1-888-785-3674	Springfield	369	1-888-785-3728
Custer	673	1-888-785-3728	Vivian	683	1-888-785-3728
Dell Rapids	428	1-888-785-3766	Wall Lake	526	1-888-827-4259
Edgemont	662	1-888-785-3674	White River	259	1-888-785-3674
Enning	985	1-888-785-3674	Wall	279	1-888-785-3674
Faith, rural	739	1-888-785-3674	Wasta	993	1-888-785-3674
Freeman	925	1-888-785-3728	Wicksville	798	1-888-785-3674
Gregory	835	1-888-785-3728	Winner	842	1-888-785-3728
Hartford	528	1-888-827-4259	Witten	879	1-888-785-3728
Hayes	567	1-888-785-3674	Wood	452	1-888-785-3674
Hot Springs	745	1-888-785-3674			
Humboldt	363	1-888-785-3766			
Interior	433	1-888-785-3674			
Kadoka	837	1-888-785-3726	NEBRASKA		
Kyle	455	1-888-785-3674	Communities	Prefix	Phone Number
Lesterville	364	1-888-785-3728	Gregory	(402) 974	1-402-471-3101 ext. 217
Long Valley	462	1-888-785-3674	S. Ardmore	(308) 453	1-402-471-3101 ext. 217
Martin	685	1-888-785-3674	S. Bonesteel	(402) 653	1-402-471-3101 ext. 217
Marion	648	1-888-785-3728	S. Burke	(402) 774	1-402-471-3101 ext. 217
Maurine	748	1-888-785-3674	S. Oelrichs	(308) 525	1-402-471-3101 ext. 217
Menno	387	1-888-785-3728	W. Edgemont	(307) 663	1-888-785-3674
Midland	843	1-888-785-3674	White Clay	(308) 862	1-402-471-3101 ext. 217
Milesville	544	1-888-785-3674			

ENHANCED LIFELINE AND LINK-UP

Dear Golden West Customer:

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- Food Stamps
- Medicaid
- Federal Public Housing Assistance (FPHA)
- Low-Income Energy Assistance Program (LIHEAP)
- Supplemental Security Income (SSI)
- Tribal Head Start (those meeting the income qualifying standard)
- Bureau of Indian Affairs (BIA) general assistance programs
- Tribally administered Temporary Assistance to Needy Families (TTANF)
- Tribal National School Lunch Program's Free Lunch Program

You may also qualify for the monthly savings if your income level falls at or below 135% of the Federal Poverty Guidelines. Qualifying income levels range from \$14,040 for a single person household to \$48,060 for a family of eight.

A second Federal Program, Link-Up, provides for financial assistance with connection charges for new customers.

If you're currently enrolled in any of the above programs or meet the income-based eligibility guidelines, please **dial 1155** from a Golden West phone to receive a Enhanced Lifeline / Link-Up Application Form.



LIFELINE AND LINK-UP

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Oct-Nov 2007

Breakdown of Advertising Campaign

Name of Campaign:

Lifeline Telemarketing

Media Placement Infor and Cost:

Laktoa Express Telemarketing

LAX

State Pub-brochures

State Pub-brochures

State Pub -Envelopes for LAX

Stamps from Wall

Amount

Amount

10013.00

10013.00

178.43

80.00

Target Audience:

Pine Ridge/Rosebud Reservations

Mailing Charges:

see above

0.00

Printing Cost:

see above

Copy Charges:

na

Total cost for Campaign:

10431.73

Other

AC 6613.0004

55/45

Project Che	ecklist:					
Campaign:	Enhance de Reline					
Purpose:	Purpose: Sign up customers that qualify for Enhanced Lifeline					
Media: Telemarketing done by Lakota Express out of Kyle, SD						
Customer l	•					
	Residential Customers Business Customers					
Exchanges	: Those living on Tribal Lands (Pine Ridge and Rosebud Reservations)					
Other:	Lakota Express is sending out the same forms that Solix sends out, along with a brochure and a SASE. The envelope will be sent back to Solix. Solix will notify CSR's just as they did before when customers signed up for the program. Customers are referred to the 1155 number. Must be GW phone customers. Started Oct 15th at noon.					
CPNI:	Always Scrub for CPNI					
Approved b	y CPNI Compliance Officer					
Proofers:	Disclaimers USOC(s) Mailing List Laurel Give to John for e-statement customers.	No				

Blank Page 1 of 1

Becky Drury

From:

Becky Drury

Sent:

Friday, September 28, 2007 9:07 AM

To:

Laurel Smith

Subject: Lifeline listing.

We are going have Lakota Express do a telemarketing campaign for Lifeline on the Pine Ridge and Rosebud reservations. Of course I need a list of the people who live

On the Reservations

And who do NOT have Lifeline

And scrub for CPNI, please state in the return e-mail that the list has been scrubbed for CPNI.

And of course THANK YOU.

Becky J Drury Golden West Marketing Department 605-719-3509 beckydrury@goldenwest.com

From:

Laurel Smith

Sent:

Wednesday, October 10, 2007 1:31 PM

To:

Becky Drury

Subject: list



Becky

The list for Lakota Express is done and on the shared drive - marketing folder - LAKOTA EXPRESS LIST - it has been scrubbed for CPNI.

Laurel Smith (laurelsmith@goldenwest.com)

Golden West Telecommunications

605 745-3103

Karlene Janis [kjanis@lakotaexpress.com] From:

Sent: Wednesday, November 07, 2007 10:22 AM

To: **Becky Drury** Subject: RE: Golden West

Good Morning. I will mail everything back to you. We mailed some additional letters out yesterday. Some people called and asked for applications. I think we mailed about eight or nine more. Good thing we still had stamps on hand. I have a report to send you but I wanted to send it with the invoice. Shall I just send the report and send the invoice tomorrow when it's done? We had 342 people who said yes and wanted to sign up. Let me know if you want to compilation report right away. Thanks.

----Original Message-

From: Becky Drury [mailto:BeckyDrury@GoldenWest.com]

Sent: Wednesday, November 07, 2007 9:32 AM

To: kjanis@lakotaexpress.com Subject: RE: Golden West

Thanks for the report. We aren't seeing a big increase of sign-ups. Raising awareness of the program should be beneficial. Go ahead and mail the materials back to me. I'm going to do some tracking on my end on our actual sign up counts from Sept-Nov. Thanks again. Becky

Golden West 2711 N Plaza Dr Rapid City, SD 57702

From: Karlene Janis [mailto:kjanis@lakotaexpress.com]

Sent: Monday, November 05, 2007 12:04 PM

To: Becky Drury

Subject: FW: Golden West

Hello. Here is the Total phone results for Golden West. The last day for GW phoners was October 31, 2007. We have some inventory left, a box of envelopes, some self addressed envelopes and some stamps. I can mail these back to you. Let me know. Thanks.

----Original Message-

From: Gina Sitting Bear [mailto:gsittingbear@lakotamall.com] Sent: Monday, November 05, 2007 11:16 AM

To: Karlene Hunter; Karlene Janis

Subject: Golden West

Phoning Reports for Golden West.

Gina Sitting Bear Lakota Express, Inc. Phone: (605) 455-2187 Fax:(605)455-2019

What product or service does the marketing campaign focus on?

Enhanced Lifeline/Link-Up

Is it a new product or service, and if so, how does it work and when is it available?

No, it is not a new product.

What are the customer benefits?

SAVE MONEY. On the Enhanced Lifeline/Link-Up residents that live on federally recognized Indian reservations, tribal land, can receive their basic residential phone service for as little as \$1.00/month.

What does it cost?

Basic residential phone service can cost as little as \$1.00 per month

When is the campaign scheduled to begin and when will it end?

The letter to our customers will be mailed out on April 30, 2003

Which customers will the marketing campaign target?

Customers that live on tribal land and currently do not subscribe to Enhanced Lifeline/Link-Up. Also the customers would have to participate in one of these programs to qualify:

Medicaid * Food Stamps * Federal Housing Assistance * Low Income Home Energy Assistance *
Supplemental Security Income (SSI) * Head Start (meeting income-qualifying standards) * National
School Lunch Program's free lunch program * Bureau of Indian Affairs (BIA) general assistance programs
* Tribal administered Temporary Assistance for Needy Families

What does it replace, if anything?

It just offers our regular basic phone service for a lesser cost.

Who will repair/provide tech support?

For technical support our customers can call our 611 number toll free

How is it billed?

The billing codes have been established and all service reps have used them.

How is the service order processed?

Standard process that is in existence at this time.

What other procedures exist?

n/a

Has it been tested?

Yes

Where can things go wrong?

Customers first have to qualify to receive this service. They have to meet one of the requirements mentioned above, plus they have to live on tribal land.

cky Drury

goldenwesthelpdesk@yourhelpdesk.org

Sam Kooiker; Bobbi Wells; Jody Bielmaier

bject: FW: Lifeline Telemarketing

tachments: chamber insert.pdf

The Lifeline Telemarketing Campaign being run out of Kyle, SD is for real. Golden West hired this firm bush our Enhanced Lifeline. This is something that we have offered for a long time. We have adverting or several times and for serveral years, in these areas, just not in the form of telemarketing. It is offe the website too. Below is a copy of what I sent to the CSR; son Monday. The 1155 is a correct number to call for additional help. I'm attaching a copy of the Lifeline brochure that we just sent to the PRidge Chamber, this brochure is also being mailed out to these customers... If you have any questions all me. I am calling Lakota Express again this morning to clear up any confusion that may be occuring

hanks Becky

On Oct 15th-Monday, Lakota Express out of Kyle, SD started an Enhanced Lifeline Telemarketing campaign. They are only calling folks that life on tribal lands (Pine Ridge,Rosebud). They(the ustomers) are not suppose to be calling the CSR's. Lakota Express is giving them the 1155 number dditional questions. I will check with Lakota Express again this morning to insure that they not referred you. If you have any questions give me a call. Thanks

ecky J Drury Folden West Iarketing Department 05-719-3509 eckydrury@goldenwest.com

To:

goldenwesthelpdesk@yourhelpdesk.org

Cc:

Sam Kooiker, Bobbi Wells, Jody Bielmaier

Subject:

FW: Lifeline Telemarketing

Attachments: chamber insert.pdf

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Becky J Drury Golden West Marketing Department 605-719-3509 beckydrury@goldenwest.com

off website

LIFELINE AND LINK-UP

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- ∑ National School Lunch Program's Free Lunch Program
- ∑ Federal Public Housing Assistance (FPHA)
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You may also qualify for the monthly savings if your income level falls at or below 135% of the Federal Poverty Guidelines. Qualifying income levels range from \$13,230 for a single person household to \$45,360 for a family of eight.

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If you're currently enrolled in any of the above programs or meet the income-based eligibility guidelines, please **dial 1155** from a Golden West phone to receive a Lifeline / Link-Up Application Form.



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LIFELINE & LINK-UP

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Kyle	455	1-888-785-3674	Communities	Prefix	Phone Number
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Midland	843	1-888-785-3674	White Clay	(308) 862	1-402-471-3101 ext. 217
Milesville	544	1-888-785-3674			

From: Karlene Hunter [khunter@lakotaexpress.com]

Sent: Thursday, April 12, 2007 10:36 AM

To: Katie Jacobsen

Subject: RE: Telemarketing

Follow Up Flag: Follow up Flag Status: Completed Good Morning Katie,

There are a few questions that we will need answered before we can bid on the projects:

Telemarketing:

Do you have a script or will we need to develop one?

Are you soliciting a "sign up for Lifeline" and what is the follow-up procedure?

What about call backs, do they come to us or to you

How many times do you want the names called through?

Are they all local calls?

Do you have an on-line data-base to collect information or would you want us to develop one?

Are these all current customers of Golden West?

Would these be evening or day calls?

What would be the start and end date

Will this coincide with any other promotions (radio, print media)

Mailing

Are we only sending out to individuals who express an interest or the whole database?

Is the material already developed?

Will the list be developed from the call list or will a database be provied?

Will we be printing the material or will you provide it to us?

Do you want the mailing to go out first class or do you have a bulk mailing permit?

Once you give me these answers we can put a proposal together for you.

Thank you for considering Lakota Express for your marketing needs.

Karlene

----Original Message----

From: Katie Jacobsen [mailto:KatieJacobsen@GoldenWest.com]

Sent: Thursday, April 12, 2007 9:19 AM

To: khunter@lakotaexpress.com

Subject: Telemarketing

Hi Karlene:

Greg asked that I pass along this information to you so you can give us a bid for our Lifeline Telemarke parties that they will need to fill out. Please break this part out separately in your bid. Please let me know

Thank you,

Katie Jacobsen Marketing Coordinator Golden West 605-719-3509

From: Karlene Janis [kjanis@lakotaexpress.com]

Sent: Friday, October 19, 2007 10:38 AM

To: Becky Drury
Subject: RE: marketing

Good Morning. No news is good news! That's what I think too. Yesterday we mailed about 25 and today we mailed 54. The changes we made on the script must have done the trick. That's good. The phoners will not be working this evening. We found Friday's are a bad day to try to reach anyone. Thanks.

----Original Message----

From: Becky Drury [mailto:BeckyDrury@GoldenWest.com]

Sent: Thursday, October 18, 2007 1:13 PM

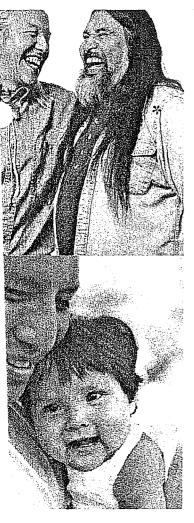
To: kjanis@lakotaexpress.com

Subject: marketing

No, news today!! That's a good thing. I called Wall and they are sending down a box of envelpes, so you don't have to put return addresses on them.

Do you have an idea of how many packets you sent out today? Greg is curious. Thanks for all you help.

Becky J Drury Golden West Marketing Department 605-719-3509 beckydrury@goldenwest.com









You Can Stay Connected To Those You Love.

With the Enhanced Lifeline & Link-Up Program available from Golden West, you can bring your family and friends together and get reliable local phone service for as little as \$1.00 per month. And best of all, the Enhanced Lifeline Program covers the cost of restricting unauthorized long distance calls.

If you live on Tribal Land and currently participate in at least one of these programs, you will qualify:

Food Stamps Medicaid Federal Public Housing Assistance (FPHA)

Low-Income Home Energy Assistance Program (LIHEAP)

Supplemental Security Income (SSI)

Tribal Head Start (those meeting the income qualifying standard)

Bureau of Indian Affairs (BIA) general assistance programs

Tribally administered Temporary Assistance to Needy Families (TTANF)

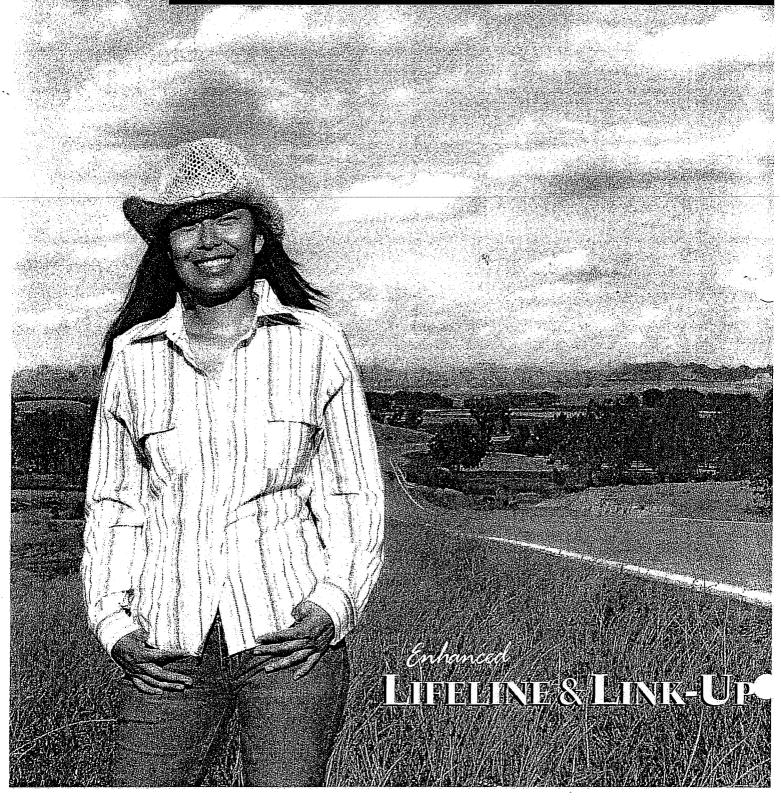
Tribal National School Lunch Program's Free Lunch Program

Income Based Guideline - You may also qualify for the monthly savings if your income level falls at or below 135% of the Federal Poverty Guidelines. Qualifying income levels range from \$13,784 for a single person household to \$46,670 for a family of eight.

Dial 1155 from any Golden West phone to request an application or visit the lifeline link at www.goldenwest.com.



Shorten the Distance Between You and Your Loved Ones.



Blank Page 1 of 1

Becky Drury

To:

Shawn Kalinay

Subject: Reorder Lifeline Brochures

I would like to reorder the Lifeline Brochures / Lifeline Sell Sheets. We ordered 250 from you in Sept. Invoice 6264. I would like these shipped directly to:

Karlene Janis at

Lakota Express Inc PO Box 287 Kyle SD 57752

If you have any question please call. Thanks

Becky J Drury Golden West Marketing Department 605-719-3509 beckydrury@goldenwest.com

From:

Deb Petres

Sent:

Thursday, October 11, 2007 8:25 AM

To: Subject: Shawn Kalinay; Becky Drury

Need envelopes

Hi Shawn,

We need 500 envelopes to go the the Lakota Express people as well as those Lifeline sell sheets.

I am going to have you make them up. We are just using straight type (Arial, Helvetica etc.) and here's what they have to say:

Return address will be:

Golden West Telecommunications P.O. Box 411 Wall, SD 57790

The mail to address is:

LIFELINE/LINK-UP ADMINISTRATOR 100 S. Jefferson Road Room S-2063 Whippany, NJ 07981

We were going to do a business reply permit on these, but the Post Office is driving us crazy (talk about government paperwork - no wonder we are in debt.), so we are just going to buy a roll of stamps and have Lakota Express stamp them as they send them out.

Please send the proof to Becky and send the envelopes straight to Kyle.

Lakota Express, Incorporated

Invoice

P.O. Box 287 Kyle, SD 57752

Date	Invoice #
10/31/2007	4988

Bill To	Ship To
GoldenWest Communications 415 Crown Street Wall, SD 57790	

P.O. Numbe	r Terms	Rep	Ship	Via	Р	roject		F.O.B
			10/31/2007					
Quantity	Item Code		Descriptio	n		Price Ea	ich	Amount
	Phone Bank Income	Phoning Sales Tax				ł	0,013.00	10,013.0 0.0

Quantity	Item Code	Description	Price Each	Amount
	Phone Bank Income	Phoning Sales Tax	10,013.00 0.00%	10,013.00° 0.00
			:	
		, /		
		13.00%		
	* .	10 6 13.00 4 10 10 13.00 4		
		, , , , , , , , , , , , , , , , , , ,		
		•		
		•		
			Tatal	610.012.00
		·	Total	\$10,013.00

From: Becky Drury

Sent: Tuesday, October 16, 2007 8:12 AM

To: All CSR; All OSP
Cc: Marketing Dept

Subject: Lifeline Telemarketing

Yesterday at noon, Lakota Express out of Kyle, SD started an Enhanced Lifeline Campaign. They are only calling folks that life on tribal lands (Pine Ridge,Rosebud). They(the customers) are not suppose to be calling the CSR's. Lakota Express is giving them the 1155 number for additional questions. I will check with Lakota Express again this morning to insure that they not referring calls to you. If you have any questions give me a call. Thanks

Becky J Drury Golden West Marketing Department 605-719-3509 beckydrury@goldenwest.com LAKOTA EXPRESS INC. P. O. BOX 287 KYLE, SD 57752

GOLDEN WEST TELECOMMUNICATIONS

OCTOBER 2007			RIOD	TOTAL ACTUAL ACCUMULATED EXPENSES		
PHONING	\$	-	\$	10,013.00	\$	10,013.00
SUBTOTAL	\$	-	\$	10,013.00	\$	10,013.00
PRIOR YEAR BALANCE					\$	<u> </u>
TOTAL					\$	10,013.00
LESS ACCUMULATED PAYMENTS						
BALANCE					\$	10,013.00

LAKOTA EXPRESS INC. P. O. BOX 287 KYLE, SD 57752

BALANCE

GOLDEN WEST TELECOMMUN OCTOBER 2007	PRIOI PERIO		PE	RRENT RIOD PENSES	
PHONING	\$	-	\$	10,013.00	\$ 10,013.00
SUBTOTAL	\$		\$	10,013.00	\$ 10,013.00
PRIOR YEAR BALANCE		. •			\$
TOTAL					\$ 10,013.00
LESS ACCUMULATED PAYMENT	TS .				 ·

10,013.00

From: Be

Becky Drury

Sent:

Tuesday, October 16, 2007 8:12 AM

To:

All CSR; All OSP

Cc:

Marketing Dept

Subject: Lifeline Telemarketing

Yesterday at noon, Lakota Express out of Kyle, SD started an Enhanced Lifeline Campaign. They are only calling folks that life on tribal lands (Pine Ridge,Rosebud). They(the customers) are not suppose to be calling the CSR's. Lakota Express is giving them the 1155 number for additional questions. I will check with Lakota Express again this morning to insure that they not referring calls to you. If you have any questions give me a call. Thanks

Becky J Drury Golden West Marketing Department 605-719-3509 beckydrury@goldenwest.com



P.O. Box 287 • Kyle, SD 57752 tele 605.455.2187 • fax 605.455.2019

www.lakotamall.com

October 23, 2007

Becky Drury Golden West P.O. Box 411 Wall, SD 57790

Good Morning, Becky,

The first week of phoning has been completed and attached is a summary of activity.

You will notice that there have been 165 "yes" notes, which have been fulfilled and sent applications. The column labeled special notes is area in which callbacks are noted; either the person was not there, no answer, a recording, etc

We anticipate to finish the calling this week. If you have any questions please feel free to give me a call.

Sincerely,

Karlene Janis

cc: attachment



Phone Solicitation Report Golden West Telecommunications

10/15/2007 GWTC Phoning

· · · · · · · · · · · · · · · · · · ·	10/17/2007 previous day	10/18/2007 Daily Report	Overall Report
Total Phoning Hours	11	16	65
Total Calls Attempted	233	414	1489
Total Yes	22	54	165
Total Maybe	0	0	0
Total No	40	63	227
Already on plan	12	7	33
Special Note	150	239	940
Disconnected	20	32	121
Wrong Number	10 °	1	3
Total Completed Calls	137	275	1006

Please verify your eligibility: 1. Complete Section A Personal Information 2. Complete Section B and/or Section C 3. Sign and date the form in Section D 4. Attach copy of most recent telephone bill 5. Attach documents to support the income reported 6. Mail the application to Lifeline/Link-Up Administrat A. PERSONAL INFORMATION (Please Print) The person below MUST BE the same person listed on the	Applicat Compar Compar in Section C or, 100 S. Jefferson Ro	ion ID. by Name by Code d. PO Box 902, Roor remember to sign you	r application below in Section D. () Telephone
Street		Apt. #	Social Security Number
City State	Zip		
B. PROGRAM-BASED ELIGIBILITY Check all current program(s) the person in Section A is en enrolled in the program satisfies the enrollment requireme		School Lunch and Hea	ad Start programs, a household dependant
☐ Food Stamps	☐ I am an indivi	dual living on tribal lar	nd (any federally recognized Indian ony, and Indian allotments)
Medicaid Temporary Assistance to Needy Eamilies (TANE)		,	ease also indicate if you participate in
☐ Temporary Assistance to Needy Families (TANF) ☐ National School Lunch Program's Free Lunch Program ☐ Federal Public Housing Assistance (FPHA) ☐ Low-Income Energy Assistance Program (LIHEAP) ☐ Supplemental Security Income (SSI) (Not the same as Social Security Benefits) C. INCOME-BASED ELIGIBILITY	any of the fo ☐ Tribal Hea ☐ Bureau of ☐ Tribally ad	llowing programs: d Start (those meeting Indian Affairs (BIA) ge ministered Temporary	g the income qualifying standard) eneral assistance programs v Assistance to Needy Families (TTANF) ogram's Free Lunch Program
Calculate TOTAL household income by reporting the income	ne of all adult persons re	siding in your home in	n the appropriate category:
Income Source Prior year's State, Federal or Tribal tax return OR Social Security	Amount	Household You mu	d Size Yearly Income ust @ 135 % of Federal
Retirement Income. Alimony or Child Support Unemployment or Worker's Compensation Bureau of Indian Affairs General Assistance Veterans Administration All Other earnings (salary)		1 2 3 4 5	\$13,784 \$18,482 \$23,180 \$27,878 \$32,576 \$37,274
Total Household Incom	me	7 8	\$41,972 \$46,670
		· · · · · · · · · · · · · · · · · · ·	Other
You must attach proof of Prior year's State, Federal or Tribal tax return OR Most recent three consecutive months worth of each type A current income statement or most recent paycheck strifrom all employers Social Security statement of benefits Veterans Administration statement of benefits Retirement/Pension statement of benefits SIGNATURE y signing this form, I certify that under penalty of perjury (und bove qualified program(s) and/or total household size and to CC. In addition, by signing this form, I agree to notify my tend/or my household income exceeds 135% of the federal penalty.	of current applicable statub(s) Unemploy Child Sup Federal o General A Divorce D Ier Title 18 of the United Stal household income) is	rement from the incomyment/Workmen's Consport documentation or Tribal notice letter of assistance OR secree	ne source(s) noted above: mpensation statement of benefits f participation in Bureau of Indian Affairs e information (current participation in the is subject to audit and investigation by the
Customer Signature	Date:		February 2007

LIFELINE / LINKUP ASSISTANCE APPLICATION

Thank you for your participation in the Golden West "Enhanced Lifeline Program".

- A. Make sure information recorded on the application is correct. Don't forget to add your social security number.
- B. Check current program(s) the person in Section A is enrolled in. Read this section carefully.
- C. Enter amount of income and circle number of household occupants. Remember to attach proof of all income.
- D. Remember to sign and date application.

Golden West Telecommunications Mr. Greg Oleson 2511 N. Plaza Drive Rapid City, SD 57701

July 26, 2007

Dear Mr. Oleson,

Thank you for considering Lakota Express for your telemarketing needs. Attached is a proposal for the outbound Life-line telemarketing campaign that we spoke of in your office.

Lakota Express is a full-service marketing company and can help you with any of your marketing and event planning needs. We offer event coordination, copywriting and design, printing, production, and fulfillment services for your events and campaigns.

Lakota Express's client base covers a broad spectrum of industries, from education to financial institutions. Our clients includes Oglala Lakota College, Dept. of the Interior, Oglala Sioux Tribe, The Lakota Fund, Native American Diabetes and USE Inc. to name a few.

Lakota Express can provide total telemarketing and fulfillment coordination specific to your needs and the attached proposal is for the entire package from script development to sign-in fulfillment collection.

We are excited about the possibility of working with you on this project. If there is any portion of the cost authorization that you would like to discuss or exclude please don't hesitate to call. I look forward to hearing from you.

Sincerely,

Karlene Hunter, C.E.O. Lakota Express, Inc. P.O. Box 287 khunter@lakotaexpress.com 605.455.2187

Executive Summary

This proposal describes how Lakota Express's telemarketing experiences can provide a professional campaign that will represent the Golden West Telecommunication's quality of services. Lakota Express (LEX) blends its traditional suite of full service capabilities with our vast experience to accomplish the project objectives for Golden West (GWTC).

Lakota Express's Experience

Lakota Express has over 20 years experience in telemarketing. The Lakota Express team has the experience of coordinating, producing and providing telemarketing for any size projects.

Lakota Express works with its clients to understand their project requirements and create a win-win partnership.

Lakota Express is dedicated solely to the synthesis and implementation of innovative customer relationship management solutions. LEX leverages its experience and customer knowledge for its clients' benefit. Ultimately, LEX's goals are to represent a quality, professional image of the client while meeting their program goals.

Lakota Express's Approach

LEX's approach and expert teams develop processes and people required to execute a professional, quality telemarketing campaign that meet specific need requirements. Proven models for developing specific, dedicated management teams for projects such as this have proven to meet and exceed the expectations of each of our clients.

Lakota Express's proven ability to manage and operate successful campaigns such as Oglala Lakota College, KILI Radio Station, Centex Homes, and others positions LEX as the preferred solutions partner and provider for Life-line telemarketing campaign.

A campaign manager will be assigned and will work with a designated Golden West $\frac{Ca(|e^ne|)}{Ja^n}$ representative for script submission and approval, daily reporting and trouble shoot issue $\frac{Ua(|e^ne|)}{Ua^n}$ areas.

Fulfillment can be coordinated from Lakota Express with sign-up cards mailed to individuals and three designated drop off points across the Pine Ridge reservation and two on Rosebud. An alternative to this is mailing a consenting individual a sign up card with a live stamp on a return envelope so they could mail their sign-up form directly to Golden West offices. The attached form includes pricing for the first scenario.

Campaign Cost Authorization

Client:

Golden West Telecommunications

Project:

GW101

Description:

Telephone Solicitation

Project Date: Est. # of Calls:

 $\frac{8/27/2007}{3,000}$

Purpose

The appeal will be used to sign up current Golden West clients for Life-line services.

Process

The estimated time required to adequately call through all 3,000 names at an 70% connect rate is approximately 2 weeks; however, daily evaluations by Lakota Express and GWTC will be made to determine the extent and duration of the phoning. The campaign will be evaluated on a daily basis according to the following:

- 1. Rate of usable phone numbers
- 2. Rate of connected calls
- 3. Rate of agreed sign-ups
- 4. Rate of refusals
- 5. Rate of callbacks
- 6. Fulfillment packages

In preparation for the campaign, LEX will prepare solicitation phone scripts, tracking processes and forms, fulfillment packages, fact sheets, calling cards, background information and other collateral materials. In addition, prior to implementation of the phoning, LE will conduct training sessions with the phone staff to address particular needs of this campaign.

From GWTC, Lakota Express requests the following:

Prior to the beginning of each phoning session, a briefing meeting will be held with agents to discuss prior performance and current session strategies. A short debriefing meeting will conclude each phoning session.

Results from each phoning session will be tabulated by the coordinator and summaries faxed to GWTC the following day.

Any or the entire project can be curtailed or altered throughout the campaign should either LEX or GWTC conclude that is the best course of action based on the phoning results.

Projected Costs

Actual costs for the project will be determined by careful evaluation of the daily phoning results.

Modifications to the project plan will alter the overall phoning costs. The following projections are

based on full call-through of 5,000 names.

# Of Names	3,000
Phoning Costs @11 calls/hr x \$26/hr = 273 Total Phoning Hours	273
Total Days(10)	\$ 7,098
Training/Support Hours 15 @ \$17/hr	\$ 255.00
Copywriting Fees	\$ 500.00
Remittance Packages 1800 @ \$1.20/each	\$ 2,160.00
Total Estimated Costs	\$ 10,013.00

Point of Contact:

All correspondence relative to this contract shall be directed to:

Karlene Janis

PO Box 287

Kyle, SD 57752

(605) 455-2187

kjanis@lakotaexpress.com

Agreement:

By signing below you are agreeing to the terms of this agreement.

Agreed upon this _/O day of _

Greg Oleson

Golden West Telecommunication

Karlene Hunter

Lakota Express, Incorporated

Please feel free to contact us at:

Lakota Express, Incorporated P.O. Box 287

Kyle, SD 57752

605.455.2187

MESSAGE TEXT TABLE

Message Number 009
Message Name LIFELINE-ON RESERVATION

Telephone customers of all races who live on tribal land who receive public assistance from at least one of the following programs: Food Stamps, Medicaid, Federal Public Housing Assistance (FPHA), Low-Income Energy Assistance Program (LIHEAP), Supplemental Security Income (SSI), Tribal Head Start (those meeting the income qualifying standard), Bureau of Indian Affairs (BIA) general assistance programs, Tribally administered Temporary Assistance to Needy Families (TTANF), Tribal National School Lunch Program's Free Lunch Program or whose income level falls at or below 135% of the Federal Poverty Guidelines, are eligible to receive their basic telephone service for \$1 a month under the Federal Enhanced Lifeline Program. A second Federal Program, Link-Up, provides for financial assistance with connection charges for new customers. Please dial 1155 from your home phone for more information or to receive a Lifeline/Link-Up Application Form.

<INSERT> Insert a Line

<REMOVE> Delete a Line

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Message on Bhone Bulls every month

Becky 9267

MESSAGE TEXT TABLE

Message Number 008

Message Name

LIFELINE-OFF RESERVATION

Telephone customers who receive public assistance from at least one of the following programs: Food Stamps, Medicaid, Temporary Assistance to Needy Families (TANF), National School Lunch Program's Free Lunch Program, Federal Public Housing Assistance (FPHA), Low-Income Energy Assistance Program (LIHEAP), Supplemental Security Income (SSI) or whose income level falls at or below 135% of the Federal Poverty Guidelines, are eligible to receive \$8.25 off the cost of their basic telephone service under the Federal Lifeline Program. A second Federal Program, Link-Up, provides for financial assistance with connection charges for new customers. Please dial 1155 from your home phone for more information or to receive a Lifeline/Link-Up Application Form.

<INSERT> Insert a Line

<REMOVE> Delete a Line

> Indicates Page Break

Nessage on Thone Bills Everymonth

Becky 926

LANGIH OCCIVI

Dakota Lakota

au • P.O. Box 31• Flandreau • SD • 57028 Journal e: (605) 573-2684 • Fax (605) 573-2685

E:mail: editor@dakotajournal.net

627 Main St. • Rapid City • SD • 57701 Phone:(605) 399-1999 • Fax: (605) 399-1998 Email: Sales@lakotajournal.com Production@lakotajournal.com

ns	Inches	Total Inches	Color 2	3 4 Mate	h of Color
3.5	5	17.5	Co	lor	
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1/Day Ad	Type Nan	ipi Guide i	1 '	Line Ad	'
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Emhanced
Lifeline
Stlink-Up

ecording exception (Care).

10/1611 11/5/50 7 500

SCALIBERT West
TELECOMMUNICATIONS

From: Sent:

Dianne Amiotte [sales@lakotajournal.com]

Tuesday, February 26, 2008 9:24 AM

To: Subject: Becky Drury Re: Wacipi ad

Becky,

Good morning, thank you for your ad I will make sure it gets in the Wacipi Guide.

Dianne Amiotte Dakota-Lakota Journal

---- Original Message -----

From: "Becky Drury" <BeckyDrury@GoldenWest.com>

To: <sales@lakotajournal.com>

Sent: Tuesday, February 26, 2008 8:34 AM

Subject: FW: Wacipi ad

Diane, here is the ad for the Wacipi 2008 Guide. This will be a 3.5x5 ad for \$285. I counted up all the Powwows in our territory and came up with 28 in our area, that is amazing.

Call if you have any questions. Thanks for your help with the Capital Credits, I appreciate it.

Becky J Drury 605-719-3509

No virus found in this incoming message.

Checked by AVG Free Edition.

Version: 7.5.516 / Virus Database: 269.21.1/1297 - Release Date: 2/25/2008

9.22 AM

THE PREMIERE INDIAN NEWSPAPER ON THE NORTHERN PLAINS

and the fastest growing weekly dedicated to bringing you the latest News, Entertainment and Events.

DAKOTA ALAKOTA JOURNAL

MACIPICATIOE

We are now compiling information for our **2008 WACIPI GUIDE** and would like to invite all our readers to take advantage of this excellent opportunity to promote *your* upcoming event!

ACT FAST!!!

Spots are
GOING QUICK!!!

A. A. A. A. A. A. A.

Ad deadline - April 7th, 2008
On newsstands - May 5th, 2008
Printed 5800 Last was

Place Your ad MAXIMUM Coverage!!!

SIZES AND RATES

BACK PAGE (OUTSIDE)
FULL PAGE (INSIDECOVER)
FULL PAGE (TEXT)
1/2 PAGE
1/4 PAGE

 7×10 " \$1,650 7×10 " \$1,320 7×10 " \$1,100 7×5 " \$550 3.5×5 " \$285

Ads can be mailed or E-mailed to:

DAKOTA/LAKOTA JOURNAL

Ph. (605) 399-1999 Fax (605) 399-1998 627 Main St., Rapid City, SD. Sales@lakotajournal.com DAKOTA/LAKOTA JOURNAL

Ph. (605) 573-2684 Fax (605) 573-2685 603 W Broad Ave., Flandreau, SD 57028

sales@dakolajeumajanet.



5515 CATFISH COURT | WAUNAKEE, WI 53597 PHONE 608:849.1984 | FAX 608.849.1985 | www.kramerprinting.com

INVOICE

GOLDEN WEST TECHNOLOGIES 2511 NORTH PLAZA DRIVE RAPID CITY SD 57702

Invoice: 221367

Invoice Date: 3/19/2008 Order Date: 3/12/2008

Job Number: 221367 Customer Number: 1360

Salesperson: HOUSE

Purchase Order Number:

Shipped By:

Quantity Description Price

30,851

STUFFERS:

2402 - LIFELINE - 00 X 00 FLAT - 80# GLOSS TEXT

240,20 4000 13 افاعا

2,457.00

27805 - CPNI - 5.5 X 8.5 - 70# STARBRITE TEXT 464- DVR WEST - 8.5 X 5.5 - 80# GLOSS TEXT

6728.0104

278050

180 - HDRV & DVR EAST - 8.5 X 5.5 - 80# MPC GLOSS TEXT

Net Sales:

2,457.00

Freight - Non-Taxable:

618.17

Invoice Total:

3,075.17

We Appreciate Your Business!!

الإنتيانية فالمناب

Techniqueses

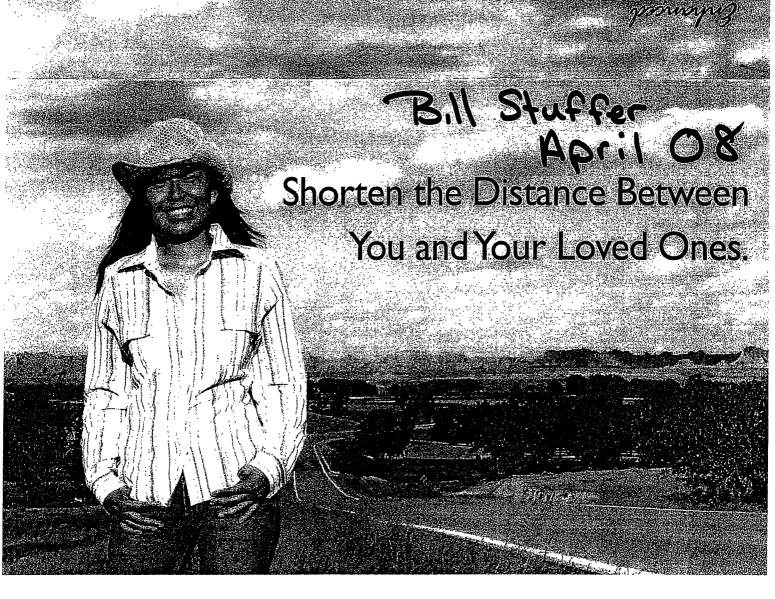
Thank you for your order. We appreciate your business.

IMPORTANT: Payment of this invoice is due upon receipt. All balances not paid in 30 days from date hereof, will be subject to interest at the rate of 11% per month, annual rate of 18%. All cost of collection, including attorney fees will be paid by the customer.









TU-Anil Das anilali. Say hilouch and SAVE

orical 한테를 from any Golden West phone to request an application or visit the Itteline link at www.goldenwest.com.

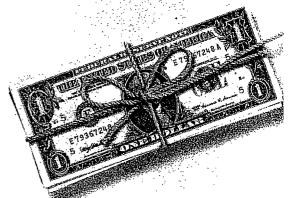








For Only \$\frac{100}{a month}\$



You Can Stay Connected To Those You Love.

With the Enhanced Lifeline & Link-Up Program available from Golden West, you can bring your family and friends together and get reliable local phone service for as little as \$1.00 per month. And best of all, the Enhanced Lifeline Program covers the cost of restricting unauthorized long distance calls.

If you live on Tribal Land and participate in at least one of these programs, you will qualify:

- → Food Stamps → Medicaid → Federal Public Housing Assistance (FPHA)
- ** Low-Income Home Energy Assistance Program (LIHEAP)
- Supplemental Security Income (SSI)
- Tribal Head Start (those meeting the income qualifying standard)
- Bureau of Indian Affairs (BIA) general assistance programs
- Tribal Temporary Assistance for Needy Families (TTANF)
- © Tribal National School Lunch Program's Free Lunch Program
- □ Income Based Guideline You may also qualify for the monthly savings if your income level falls at or below 135% of the Federal Poverty Guidelines. Qualifying income levels range from \$14,040 for a single person household to \$48,060 for a family of eight.

Dial 1155 from any Golden West phone to request an application or visit the lifeline link at www.goldenwest.com.



Charges for long distance, calling features, lease programs, 911 charges, hearing impaired fund, and sales tax are not covered under this program.

FEDERAL ASSISTANCE PROGRAM

found in the general Welcome General Infl

LIFELINE AND LINK-UP

Everyone has a friend or relative they worry about, especially during the wintertime. Cold temperatures, difficult driving conditions and sometimes even the lack of transportation make it difficult to stay in touch with those you love.

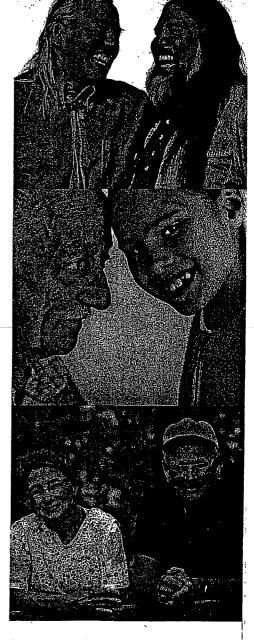
With the Lifeline & Link-Up Program you can take away that worry and stay connected for as little as \$1 a month. And best of all, the Lifeline Program even covers the cost of restricting unauthorized long distance calls.

Dial 1155 now, if you qualify you could save up to \$200 a year.

LIFELINE provides eligible subscribers with a monthly credit of \$8.25 on the basic service (basic monthly telephone service includes: residential access line, end-user charge and touchtone) portion of their telephone bill. The credit applies on the main home telephone line listed in the name of the eligible telephone company subscriber. Lifeline subscribers may also receive blocking of long distance calls on their telephone line at no charge.

LINK-UP provides eligible subscribers with reduced connection charges for their basic home Telephone service. This reduction is 50 percent of the applicable charges or \$30.00, whichever is less. Link-Up also provides for deferred payment of connection charges without interest. It does not cover the cost of wiring inside your home and is limited to one time per home address per subscriber.

ENHANCED LIFELINE assistance for residents of tribal lands provides eligible subscribers with discounts that reduce the basic service (basic monthly telephone service includes: residential access line, end-user charge and touch-tone) portion of their telephone bill to \$1.00. The credit applies on the main home telephone line listed in the name of the eligible telephone company subscriber. Lifeline subscribers may also receive blocking of long distance calls on their telephone line at no charge.



ENHANCED LINK-UP provides eligible tribal land subscribers with reduced connection charges for their basic home telephone service. This reduction is 50 percent of the applicable charges or \$30.00, whichever is less. Expanded Link-Up provides an additional \$70 to cover 100 percent of any remaining initial charges between \$60 and \$130. Link-Up also provides for deferred payment of connection charges without interest. It does not cover the cost of wiring inside your home and is limited to one time per home address per subscriber.

CAN MY ELIGIBILITY CHANGE?

When you no longer participate in any of the qualifying public assistance programs, you are no longer eligible for Lifeline or Link-Up. You are obligated by law to notify Golden West and advise the Company that you are no longer eligible for Lifeline and Link-Up.

To see if you are eligible for Lifeline and Link-Up, please call 1155 from any Golden West phone.

ON HOLD Messages Script June 2007 - Hartford

HBO INFO

Looking for MORE? With Smart Paks from Golden West, you get more savings and more speed. All the services you need in one Pak and one bill. All Paks come with local phone service, five calling features, and 150 minute of long distance. Get your phone, Internet, and Cable TV in one bill and save BIG with SmartPaks from Golden West! It doesn't get bigger or better than this! Go to www.goldenwest.com today!

Talk to one of our service representatives about Golden West Travel Cards. It's an easy way to stay in touch when you're on the road. And it's simple to use. Each call is billed directly to your regular monthly telephone bill. Ask for more details.

Golden West long distance offers flexible plans to fit your budget. Check out our 8 and 12 cent a minute plan. Pay a low monthly fee of \$2.95 and get unlimited 8 cents a minute out-of-state and 12 cents a minute in-state calls. Talk to one of our customer service representative today.

Thank you for calling Golden West...one of our customer service representatives will be with you in a moment...

SHOWTIME INFO

With Cable Television from Golden West, you know you're receiving quality programming from a company you trust. Receive local channels and family favorites for a reasonable cost. We offer additional programming and digital packages also. Ask one of our friendly customer representatives today...

How much does peace of mind cost? With Golden West's Wire Maintenance bundle, you're guaranteed complete coverage on your Cable skilled technician out to identify and fix the problem. It's that easy. No more worrying about being charged for a service call when you have a problem. All for \$4.50 a month. Or bundle your phone and Internet maintenance plans for \$3.50 a month. You can bundle your phone and cable for only \$2.50 a month. Find out more about our cable maintenance plan today...Tell your Golden West representative you want to know more.

The Golden West website has everything you need! Pay and view your bills online with E-statement. Read the latest Golden West newsletter. Find scholarship information. Or even look for new products and services. Go to www.goldenwest.com and check us out!

Are you tired of rising long distance rates? Ask about Long Distance with Golden West. With our Right on the Money Plan, you pay a low monthly fee and get 10.9 cents a minute for out of state and in state calls. At Golden West, we work hard to keep our Long Distance rates low and our service quality high.

With a prepaid calling card from Golden West, you know EXACTLY how much you're paying for long distance – 7.9 cents a minute! Our cards are rechargeable and go where you go. Don't get fooled by those discount cards. You may be paying several times the advertised price. Stick with a name you know and a company you trust. Ask one of our friendly customer service representative about a prepaid calling card today.

With the Lifeline and Link-Up Program available from Golden West, you can take away the worry of staying in touch and receive a discount on your current phone service. And best of all, the Lifeline Program even covers the cost of restricting unauthorized long distance calls. Dial 1155 from your home phone or from any Golden West phone to request a Lifeline application.

Competitive rates and great service is our promise to you when you select one of our Long Distance Calling Plans. With the Real Deal Plan, you pay 14¢ a minute for in and out-of-state calls, and no monthly fee. Ask one of our friendly customer service representative today for more information.

Thank you for calling Golden West...one of our customer service representatives will be with you in a moment...

ON HOLD Messages Script June 2007 - GW

HBO INFO

Looking for MORE? With Smart Paks from Golden West, you get more savings and more speed. All the services you need in one Pak and one bill. All Paks come with local phone service, five calling features, and 150 minute of long distance. Get your phone, Internet, and Cable TV in one bill and save BIG with SmartPaks from Golden West! It doesn't get bigger or better than this! Go to www.goldenwest.com today!

Talk to one of our service representatives about Golden West Travel Cards. It's an easy way to stay in touch when you're on the road. And it's simple to use. Each call is billed directly to your regular monthly telephone bill. Ask for more details.

Let's keep it simple! Forget dialing that ten-digit 800 number and simply dial 611 if you experience a problem with your Internet, Cable TV, or telephone. It doesn't matter if it's 2 in the afternoon or 2 in the morning – at Golden West, we're always here to help you.

With Golden West's E-Statement you can now access your bill online at any time. All you need to do to review or pay your bill online is go to www.goldenwest.com, click on Online Phone Statement and follow the easy steps for signing up. Our E-Statement can even save you money - sign up for auto payment and paperless billing and receive a \$2.00 credit per month on your statement.

Thank you for calling Golden West...one of our customer service representatives will be with you in a moment...

SHOWTIME INFO

quality programming from a company you trust. Receive local channels and family favorites for a reasonable cost. We offer additional programming and digital packages also. Ask one of our friendly customer representatives today...

How much does peace of mind cost? With Golden West's Wire Maintenance bundle, you're guaranteed complete coverage on your Cable TV, phone, and DSL inside wiring. If anything goes wrong, we'll send a skilled technician out to identify and fix the problem. It's that easy. No more worrying about being charged for a service call when you have a problem. All for \$4.50 a month. Or bundle your phone and Internet maintenance plans for \$3.50 a month. You can bundle your phone and cable for only \$2.50 a month. Find out more about our cable maintenance plan today...Tell your Golden West representative you want to know more.

The Golden West website has everything you need! Pay and view your bills online with E-statement. Read the latest Golden West newsletter. Find scholarship information. Or even look for new products and services. Go to www.goldenwest.com and check us out!

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With a prepaid calling card from Golden West, you know EXACTLY how much you're paying for long distance – 7.9 cents a minute! Our cards are rechargeable and go where you go. Don't get fooled by those discount cards. You may be paying several times the advertised price. Stick with a name you know and a company you trust. Ask one of our friendly customer service representative about a prepaid calling card today.

Thank you for calling Golden West...one of our customer service representatives will be with you in a moment...

Golden West ON HOLD Messages Script August 2007 - Hartford

HBO INFO

Looking for MORE? With Smart Paks from Golden West, you get more savings and more speed. All the services you need in one Pak and one bill. All Paks come with local phone service, five calling features, and 150 minute of long distance. Get your phone, Internet, and Cable TV in one bill and save BIG with SmartPaks from Golden West! It doesn't get bigger or better than this! Go to www.goldenwest.com today!

You're on the phone. Someone's trying to call. How do you know if you should pick up the other line? With "Call Waiting ID" from Golden West, you'll never miss an important call...or answer an annoying one, ever again. Get Call Waiting ID in addition to caller ID and call waiting services. Ask our Customer Service representative for more information about Deluxe Call ID.

Let's keep it simple! Forget dialing that ten-digit 800 number and simply dial 611 if you experience a problem with your Internet, Cable TV, or telephone. It doesn't matter if it's 2 in the afternoon or 2 in the morning – at Golden West, we're always here to help you.

Thank you for calling Golden West...one of our customer service representatives will be with you in a moment...

SHOWTIME INFO

With Cable Television from Golden West, you know you're receiving quality programming from a company you trust. Receive local channels and family favorites for a reasonable cost. We offer additional programming and digital packages also. Ask one of our friendly customer representatives today...

How much does peace of mind cost? With Golden West's Wire Maintenance bundle, you're guaranteed complete coverage on your Cable TV, phone, and DSL inside wiring. If anything goes wrong, we'll send a skilled technician out to identify and fix the problem. It's that easy. No more worrying about being charged for a service call when you have a problem. All for \$4.50 a month. Or bundle your phone and Internet maintenance plans for \$3.50 a month. You can bundle your phone and cable for only \$2.50 a month. Find out more about our cable maintenance plan today...Tell your Golden West representative you want to know more.

Create your own Communications Solutions. Select one of Golden West's Calling Features that put you in control. With Voice Mail from Golden West, you'll never have to worry about missing another message.

Golden West Digital Cable TV offers MORE. More value, more choices, and more control. We offer video, movie and pay-per-view channels. For an even better movie experience, ask about our digital movie channels from Starz/Encore, HBO, Cinemax, Showtime, and The Movie Channel. Not available in all areas.

With the Lifeline and Link-Up Program available from Golden West, you can take away the worry of staying in touch and receive a discount on your current phone service. And best of all, the Lifeline Program even covers the cost of restricting unauthorized long distance calls. Dial 1155 from your home phone or from any Golden West phone to request a Lifeline application.

Thank you for calling Golden West...one of our customer service representatives will be with you in a moment...

1100 2001 011

Golden West ON HOLD Messages Script August 2007

HBO INFO

Looking for MORE? With Smart Paks from Golden West, you get more savings and more speed. All the services you need in one Pak and one bill. All Paks come with local phone service, five calling features, and 150 minute of long distance. Get your phone, Internet, and Cable TV in one bill and save BIG with SmartPaks from Golden West! It doesn't get bigger or better than this! Go to www.goldenwest.com today!

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You're on the phone. Someone's trying to call. How do you know if you should pick up the other line? With "Call Waiting ID" from Golden West, you'll never miss an important call...or answer an annoying one, ever again. Get Call Waiting ID in addition to caller ID and call waiting services. Ask our Customer Service representative for more information about Deluxe Caller ID.

Thank you for calling Golden West...one of our customer service representatives will be with you in a moment...

SHOWTIME INFO

Create your own Communications Solutions. Select one of Golden West's Calling Features that put you in control. With Voice Mail from Golden West, you'll never have to worry about missing another message. For any reason. Ask about our other great calling features — from Caller ID to Distinctive Ringing. We've got something for everyone!

With Cable Television from Golden West, you know you're receiving quality programming from a company you trust. Receive local channels and family favorites for a reasonable cost. We offer additional programming and digital packages also. Ask one of our friendly customer representatives today...

How much does peace of mind cost? With Golden West's Wire Maintenance bundle, you're guaranteed complete coverage on your Cable TV, phone, and DSL inside wiring. If anything goes wrong, we'll send a skilled technician out to identify and fix the problem. It's that easy. No more worrying about being charged for a service call when you have a problem. All for \$4.50 a month. Or bundle your phone and Internet maintenance plans for \$3.50 a month. You can bundle your phone and cable for only \$2.50 a month. Find out more about our cable maintenance plan today...Tell your Golden West representative you want to know more.

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Thank you for calling Golden West...one of our customer service representatives will be with you in a moment...

ON HOLD Messages Script May, 2008 - GW

HBO INFO

The power of you that's the power of Golden West. With a CompletePak 1, Smartpak from Golden West, you get more savings and more speed. The Savings with a CompletePak 1 includes: hassle- free unlimited local phone service, Super Fast High-Speed Internet, Entertaining Basic Cable TV, and 150 minutes of long distance. Get your phone, Internet, and Cable TV in one bill and save BIG with a CompletePak from Golden West. Tell us what you want and we'll get it there, just the way you like it. That's the Power of U. That's the Power of Golden West. Go to www.goldenwest.com today!

With Golden West's E-Statement, you can now access your bill online at any time. All you need to do to review or pay your bill online is go to www.goldenwest.com click on Online Phone Statement and follow the easy steps for signing up. Our E-Statement can even save you money - sign up for auto payment and paperless billing and receive a \$2.00 credit per month on your statement.

We can't help you with all your control issues but, we can help you control your phone messages. With Golden West's Voice Mail, you'll never miss another message when you're out, on the phone or on the Internet. Ask a representative to tell you more.

Record, rewind, or pause live TV, with DVR or Digital Video Recording. You'll never miss the special event or favorite show again. A DVR allows you to record programming onto a hard-drive that is built into a cable receiver. You may then play the stored programming back whenever you like full control to fast forward, rewind and even pause the recorded program. DVR also works while watching live TV. You must subscribe to Digital Plus Cable TV to be come a HD or DVR customer. Ask a Golden West service representative for additional information.

can bring your family and friends together and get reliable local phone service for as little as \$1.00 per month. Best of all, the Lifeline Program even covers the cost of restricting unauthorized long distance calls. Dial 1155 from your home phone or from any Golden West phone to request a Lifeline application or visit the lifeline link at west, you

Thank you for calling Golden West...one of our customer service representatives will be with you in a moment....

On February 17, 2009, TV stations will cease broadcasting in analog and switch to all digital signals. Analog TV sets **not** connected to cable, satellite, or other pay-TV-service (in other words, TVs that us an antenna or rabbit ears for over-the-air TV) will need a digital converter box after Feb 17, 2009. Analog-only TVs should continue to work as before to receive low-power, Class A or translator TV stations and with cable and satellite TV services, gaming consoles, VCRs, DVD players and similar products. The federal government is offering discount coupons for viewers who need to purchase converter boxes for analog TV sets. More information on the DTV transition is available at www.DTV.gov. For discount coupons, visit www.dtv2009.gov or call 1-888-DTV-2009 (1-888-388-2009) Additional information is provided regarding DTV, on the Golden West website at www.goldenwest.com or ask your service representative for more information.

Golden West has implemented new Customer Proprietary Network Information rules in accordance with the Federal Communications Commission order, to protect the privacy of information contained in your account. The new rules, which are now in effect, allow us to discuss account information only with the person(s) listed on the account. In addition, before we can answer questions or provide information related to the account, we must first be able to verify the person we are talking to is listed in the account. If you would like to allow someone else to have access to your account, you may do so by notifying us in writing. If you are a Golden West business customer we may not be able to share information about your accounts until we are notified in writing as to who is authorized to access or make changes to the business account. Please ask your customer service representative for additional information.

ON HOLD Messages Script June, 2008 - GW

HBO INFO

The power of you that's the power of Golden West. With a Cable Pak, Smartpak from Golden West, you get more savings and more features. The Savings with a Cable Pak includes: hassle- free unlimited local phone service, Entertaining Cable TV, and 150 minutes of long distance. Get your phone, five calling features, 150 minutes of long distance and Cable TV in one bill and save BIG with a Cable Pak from Golden West. Watch all your favorite programs – from cooking to cartoons on Golden West Cablevision. Tell us what you want and we'll get it there, just the way you like it. That's the Power of U. That's the Power of Golden West. Go to www.goldenwest.com today!

We can't help you with all your control issues but, we can help you control your phone messages. With Golden West's Voice Mail, you'll never miss another message when you're out, on the phone or on the Internet. Ask a representative to tell you more.

Record, rewind, or pause live TV, with DVR or Digital Video Recording. You'll never miss the special event or favorite show again. A DVR allows you to record programming onto a hard-drive that is built into a cable receiver. You may then play the stored programming back whenever you like full control to fast forward, rewind and even pause the recorded program. DVR also works while watching live TV. You must subscribe to Digital Plus Cable TV to be come a HD or DVR customer. Ask a Golden West service representative for additional information.

SHOWTIME INFO

With the Lifeline and Link-Up Program available from Golden West, you can bring your family and friends together and get reliable local phone service for as little as \$1.00 per month. Best of all, the Lifeline Program even covers the cost of restricting unauthorized long distance calls. Dial

Lifeline application or visit the lifeline link at <u>www.goldenwest.com</u>.

Thank you for calling Golden West...one of our customer service representatives will be with you in a moment.....

Talk to one of our service representatives about Golden West Calling Cards. You can call your friends and loved ones at any time day or night. Limitations and Restrictions apply - ask your service representative today.

On February 17, 2009, TV stations will cease broadcasting in analog and switch to all digital signals. Analog TV sets **not** connected to cable, satellite, or other pay-TV-service (in other words, TVs that us an antenna or rabbit ears for over-the-air TV) will need a digital converter box after Feb 17, 2009. Analog-only TVs should continue to work as before to receive low-power, Class A or translator TV stations and with cable and satellite TV services, gaming consoles, VCRs, DVD players and similar products. The federal government is offering discount coupons for viewers who need to purchase converter boxes for analog TV sets. More information on the DTV transition is available at www.DTV.gov. For discount coupons, visit www.dtv2009.gov or call 1-888-DTV-2009 (1-888-388-2009) Additional information is provided regarding DTV, on the Golden West website at www.goldenwest.com or ask your service representative for more information.

Golden West has implemented new Customer Proprietary Network Information rules in accordance with the Federal Communications Commission order, to protect the privacy of information contained in your account. The new rules, which are now in effect, allow us to discuss account information only with the person(s) listed on the account. In addition, before we can answer questions or provide information related to the account, we must first be able to verify the person we are talking to is listed in the account. If you would like to allow someone else to have access to your account, you may do so by notifying us in writing. If you are a Golden West business customer we may not be able to share information about your accounts until we are notified in writing as to who is authorized to access or make changes to the business account. Please ask your customer service representative for additional information.

ON HOLD Messages Script October 2007 – Dell Rapids

HBO INFO

THE RESIDENCE OF THE PARTY OF T

Golden West Cable TV offers MORE. More value, more choices, and more control. We offer great movie, news, and kid's channels. For even better savings, ask about our new cable SmartPak. All the services you need in one pak and one bill!

With the Lifeline and Link-Up Program available from Golden West, you can take away the worry of staying in touch and receive a discount on your current phone service. And best of all, the Lifeline Program even covers the cost of restricting unauthorized long distance calls. Dial 1155 from your home phone or from any Golden West phone to request a Lifeline application.

Looking for MORE? With Smart Paks from Golden West, you get more savings and more speed. All the services you need in one Pak and one bill. All Paks come with local phone service, five calling features, and 150 minute of long distance. Get your phone, Internet, and Cable TV in one bill and save BIG with SmartPaks from Golden West! It doesn't get bigger or better than this! Go to www.goldenwest.com today!

Golden West Find Me service -- when a phone call is too important to miss and you don't sit at home waiting for the phone to ring. With the "Find Me" service you can now program your calls to follow you, at home, work or play. Ask a Customer Service Representative for details.

Golden Cable TV connects you to the channels you want. For a low monthly cost, you'll receive local and national stations. You can watch football, the local news, and your favorite movies without the long term commitment of a dis. Ask one of our friendly customer service representatives today about cable TV from Golden West.

Golden West ON HOLD Messages Script November, 2007

HBO INFO

Are you tired of rising long distance rates? Ask about Long Distance with Golden West. We offer several different calling plans to suit your lifestyle. At Golden West, we work hard to keep our Long Distance rates low and our service quality high. Certain restrictions apply.

Looking for MORE? With Smart Paks from Golden West, you get more savings and more speed. All the services you need in one Pak and one bill. All Paks come with local phone service, five calling features, and 150 minute of long distance. Get your phone, Internet, and Cable TV in one bill and save BIG with SmartPaks from Golden West! It doesn't get bigger or better than this! Go to www.goldenwest.com today! Check with on of our friendly customer service representatives for availability in your area.

At Golden West we value our customers and that's why we want to make your winter travel as safe as possible. We invite our Golden West customers to register to win 1 of 25, Highway Safety Kits. To register go online to www.goldenwest.com or stop by your local Golden West office. Drawing will be held November 12th, 2007

You're on the phone. Someone's trying to call. How do you know if you should pick up the other line? With "Call Waiting ID" from Golden West, you'll never miss an important call...or answer an annoying one, ever again. Get Call Waiting ID in addition to caller ID and Call Waiting services. Ask our Customer Service representative for more information about Deluxe Call ID.

Thank you for calling Golden West...one of our customer service representatives will be with you in a moment...

November 2007 GW

With customer satisfaction in mind, we are introducing a new bill format in November. Our goal is to create a customer bill that is simple, clearly stated and easy to understand. Your new bill includes: at-a-glance summary of current charges, a frequently asked questions segment, a payment option area and your charges will appear in easier to understand sections.

SHOWTIME INFO

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With Cable Television from Golden West, you know you're receiving quality programming from a company you trust. Receive local channels and family favorites for a reasonable cost. We offer additional programming and digital packages also. Ask one of our friendly customer representatives about availability in your area today...

With the Lifeline and Link-Up Program available from Golden West, you can take away the worry of staying in touch and receive a discount on your current phone service. And best of all, the Lifeline Program even covers the cost of restricting unauthorized long distance calls. Dial 1155 from your home phone or from any Golden West phone to request a Lifeline application.

Thank you for calling Golden West...one of our customer service representatives will be with you in a moment...

STATE PUBLISHING COMPANY

303 E Sioux Avenue Po Box 100 Rierre, SD 57500



Gustamer/No. 951 Invoice No. 6264

Bill To: GOLDEN WEST

2571 N PLAZA RAPID CITY, SD: 57702 Ship To: **GOLDEN WEST** 2511 N.PLAZA RAPID CITY, SD 57702

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Wasser Wasser

Jody Bielmaier

From:

Jody Bielmaier

Sent:

Tuesday, September 25, 2007 11:47 AM

To:

Deb Petres

Subject:

FW: Pine Ridge Chamber

Please mail 120 inserts to:

Pine Ridge Area Chamber

Attn: Ivan PO Box 375 Kyle, SD 57752

Email a file to attn: Ivan at pracc@gwtc.net

Please include a note in your email that the file is for an insert for Golden West and that the 120 paper copies will follow later this week.

Thanks,

Jody

----Original Message----

From: Deb Petres

Sent: Tuesday, September 25, 2007 9:26 AM

To: Jody Bielmaier

Subject: Pine Ridge Chamber

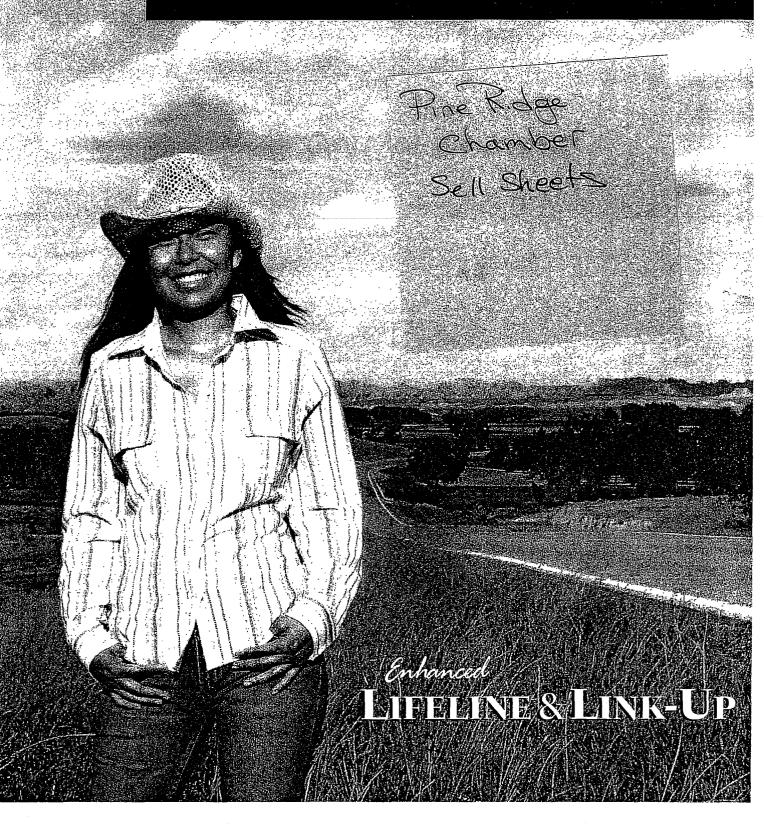
Can you get me their address? I can have State drop ship them their copies.

Will you take care of arranging the insertion?

Deb

() e

Shorten the Distance Between You and Your Loved Ones.

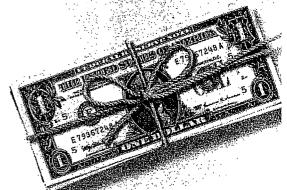








For Only \$100 a month



You Can Stay Connected To Those You Love.

With the Enhanced Lifeline & Link-Up Program available from Golden West, you can bring your family and friends together and get reliable local phone service for as little as \$1.00 per month. And best of all, the Enhanced Lifeline Program covers the cost of restricting unauthorized long distance calls.

If you live on Tribal Land and currently participate in at least one of these programs, you will qualify:

- Food Stamps Medicaid Federal Public Housing Assistance (FPHA)
- □ Low-Income Home Energy Assistance Program (LIHEAP)
- Supplemental Security Income (SSI)
- Tribal Head Start (those meeting the income qualifying standard)
- Bureau of Indian Affairs (BIA) general assistance programs
- Tribally administered Temporary Assistance to Needy Families (TTANF)
- Tribal National School Lunch Program's Free Lunch Program
- Income Based Guideline You may also qualify for the monthly savings if your income level falls at or below 135% of the Federal Poverty Guidelines. Qualifying income levels range from \$13,784 for a single person household to \$46,670 for a family of eight.

Dial 1155 from any Golden West phone to request an application or visit the lifeline link at www.goldenwest.com.



Charges for long distance, calling features, lease programs, 911 charges, hearing impaired fund and sales tax are not covered under this program.

STATE PUBLISHING COMPANY

803 E Sioux Avenue PO:Box 100 Riene SD: 57501

Invoice

Customer Nos Invoice No... 6264

Bill To. GÖLDEN WEST

2514 N°PEAZA RAPID CITY, SD 57702

Ship To: GOLDEN WEST

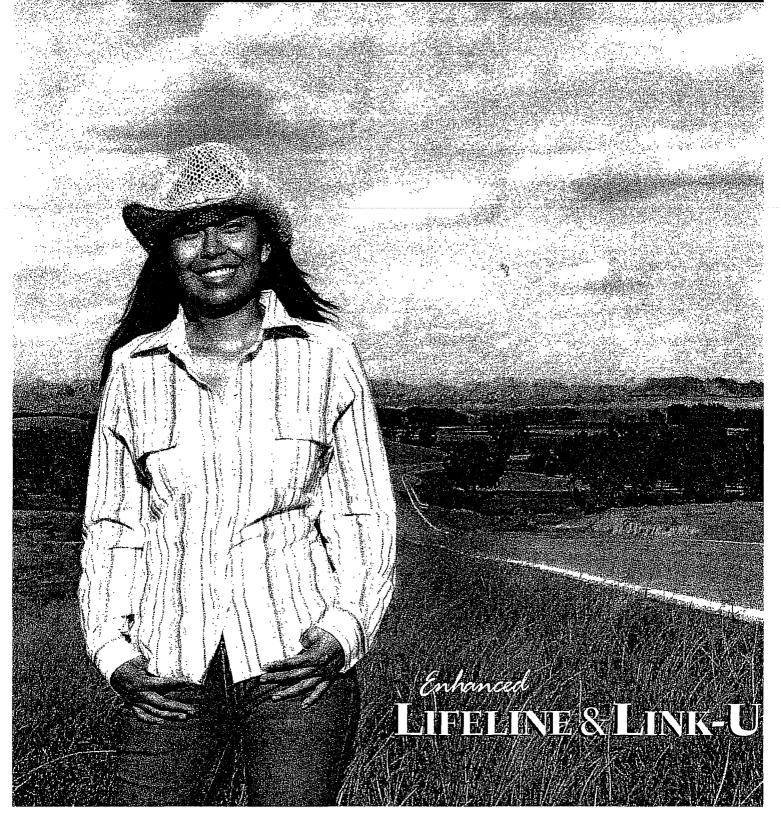
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RAPID CITY, SD: 57702

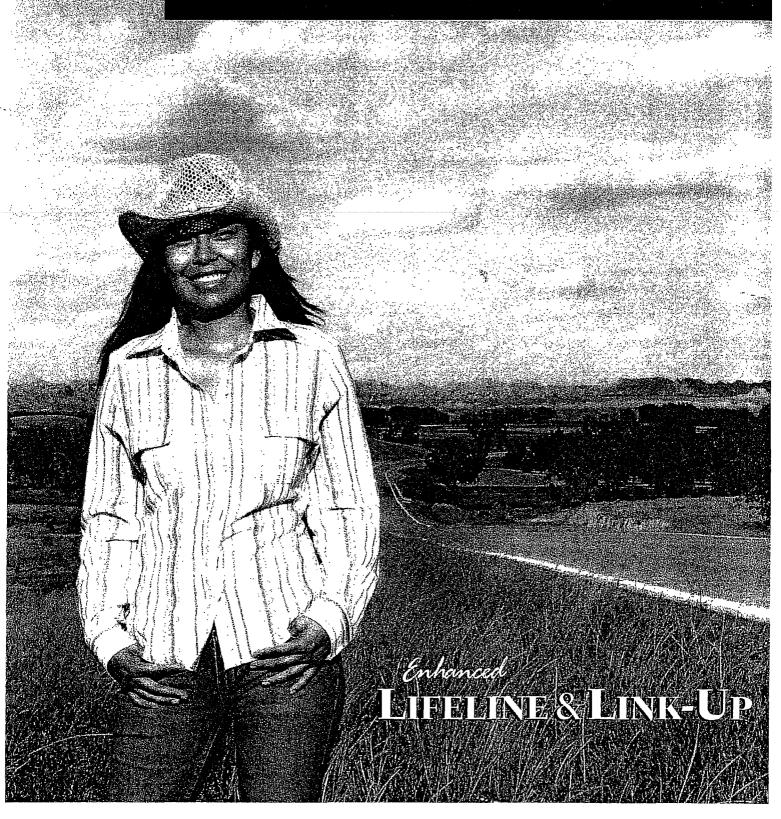
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Was Electrical Services

Shorten the Distance Betwee You and Your Loved Ones.



Shorten the Distance Between You and Your Loved Ones.









For Only \$100 a month



You Can Stay Connected To Those You Love.

With the Enhanced Lifeline & Link-Up Program available from Golden West, you can bring your family and friends together and get reliable local phone service for as little as \$1.00 per month. And best of all, the Enhanced Lifeline Program covers the cost of restricting unauthorized long distance calls.

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- Low-Income Home Energy Assistance Program (LIHEAP)
- Supplemental Security Income (SSI)
- Tribal Head Start (those meeting the income qualifying standard)
- Bureau of Indian Affairs (BIA) general assistance programs
- Tribally administered Temporary Assistance to Needy Families (TTANF)
- 3 Tribal National School Lunch Program's Free Lunch Program
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Charges for long distance, calling features, lease programs, 911 charges, hearing impaired fund and sales tax are not covered under this program.

LAKOTA/DAKOTA JOURNAL PO BOX 31 ~~LANDREAU, SD 57028

DATE	INVOICE#				
10/27/2007	28503				

BILL TO			
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SHIP TO

GOLDEN WEST TELECOMMUNICATIONS 2511 N. PLAZA DR. RAPID CITY, SD 57702

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Black Hills Bitt Pownon

Sept 07

Stay in touch with those you love.

For as little as

\$ 100 a month

Lifeline & Link-Up

Dial 1155
for more information or www.goldenwest.com.



Lakota Country Times a.k.a Thunderbird Media, Inc. P.O. Box 386 Martin, SD 57551 Phone: 605-685-1868 FAX: 605-685-1870

omer#

190

To:

GOLDEN WEST
Att: Becky Drury
2511 N. Plaza Dr.
RAPID CITY, SD 57702
Attention: 716-9267

Invoice/Statement

Invoice Date: Dec 22, 2007 Invoice Number: 3649



DATE DUE: 12/29/07

150,00

LNI SPECIAL ISSUE ENHANCED LIFELINE & LINK-UP' V4 ISS 12 DEC 20

6613004

12se / Requisition Order Number

Subtotal

150,00

Payment

TOTAL DUE

150.00

Thank You For Supporting Our Lakota-Owned & Operated Business!

LN1 - Dec. 07



Dial 1155
for more information or www.goldenwest.com.





866-274-8755

EIN: 84-1380017

Poster Project for: Todd County High School, SD

IF PAYING B	Y CREDIT CAP	RD, PLEASE F	ILL_OUT BELOW.
M/O	VISA VISA		
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06/07/07	\$2	200.00	43-GOLWES1
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GOLDEN WEST COMMUNICATIONS P.O. BOX 411 WALL SD 57790

AUTHORIZED BY:

JODY BIELMAIER

Please check box if above address is incorrect and indicate change(s) on reverse side.

INVOICE

REWIT TO

Ոսհահեռում ավարհականություններ և Հ

PLEASE INCLUDE ACCOUNT # ON THE FRONT OF THE CHECK

Invoice Date

Invoice Number

Account Number

Description

ALL-AMERICAN PUBLISHING P.O. BOX 8867 BOISE ID 83707-2867

Amount

06/07/07 0242419-IN 43-GOLWEST Early 07 Business Card Size Ad 200.00 The students, Faculty and Scale from Todd County High School, SD thank you for your supports



Invoice Total:

\$200.00

Net 20

Rosebud Sioux Tribe

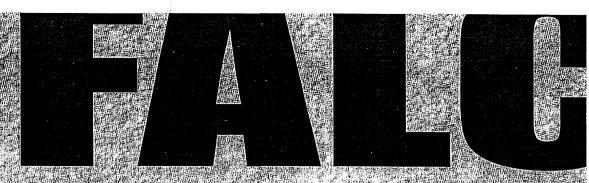
Community Health Representative Program.



Box 430 Rosebud, South Dakota 57570 Phone (605) 747-2316 Fax (605) 747-5816

Working for a healthier lifestyle





ALL SCHEDULES SUBJECT TO CHANGE, CONTACT THE SCHOOL FOR UPDATED INFO





MOTOROLA

Authorized Federal
Radio Specialist
WESTERN COMMUNICATIONS, INC.
CURTIS C. REES III

3101 Airport Road Pierra, SD 57501 605-224-2054 1-800-658-4575 Fax 605-224-8603 wescom123@aol.com





PROUD SUPPORTERS OF THE FALCONS
856-4418 PHONE



Godfathers Pizza Express. Fast Courteous Service

Proud to support the Falcons:

856-2166 Phone



VINTON FEED STORE

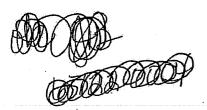
Neil Kreutner • Cellular Representative



104 E.A.St. Valentine, NE 69201: 402-376-3642

© 2007-2008 ALL-AMERICAN PUBLISHING, LLC • 1-800-5

4:0



Ive requested a poster, but have not rovd it yet. The attached shows what was to appear.

As soon as I receive the actual poster, I'll send it over.

We're agreed to do the same for the winter sports calendar also.

AMATEUR SPORTS PROMOTION

P.O. Box 712 Quincy, Illinois 62306

SPONSORING ORGANIZATION

2007 Jali Sports Calendar

St. Francis Elndian H.S. SPONSORING OFFICIAL QUY CLOUMONE RECEIVED OF Golden West STREET P.O. BOX 411 __state_SD ZIP 57790 MAKE CHECKS PAYABLE TO AMATEUR SPORTS PROMOTION PLEASE SHOW INVOICE # AND SPONSORING ORGANIZATION Nº128615



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BBASKETBALL 666

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COMMERCIAL NEWSPAPER SERVICE, INC. 1-800-243-2948

605-685-1218 Fax.



. 408 Kirallwood IDa

iaanidkaiv SD:5770:

(605) 3**4**5/6600

Robert Preston MD & Medical Directo

Riguidy Supporting Total Sylvatho

Kyle Grocery

20261 BIA 2, Kyle

605-455-2824

We Proudly Support Our Youth In Drug-Free Sports And Activities! Good Luck, Teams!



For as little as

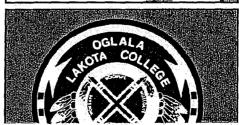
\$ **100** a month

with Enhanced

Lifeline & Link-Up

Dial 1155 For More Info

Golden West





5421 Kendall St. Boise, ID 83706

866-274-8755

EIN: 84-1380017

Poster Project for: Stille Wound High School SD 3.5 F

IF PAYING BY CREDIT CARD, PLEASE FILL OUT BELOW CARD NUMBER EXP. DATE SIGNATURE. CVV # X DATE **PAY THIS AMOUNT** ACCT. # \$200.00 43-GOLWES1 06/12/07 PAGE # SHOW

AMOUNT PAID HERE

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GOLDEN WEST COMMUNICATIONS

PO BOX 411 WALL SD 57790-0411

AUTHORIZED BY:

JODY BIELMARER

Please check box if above address is incorrect and indicate change(s) on reverse side.

INVOICE

PLEASE INCLUDE ACCOUNTS # ON THE FRONT OF THE CHECK

Invoice Date

Invoice Number

Accountantimber

Description

ALL-AMERICAN PUBLISHING P.O. BOX 8867 BOISE ID 83707-2867

Amount

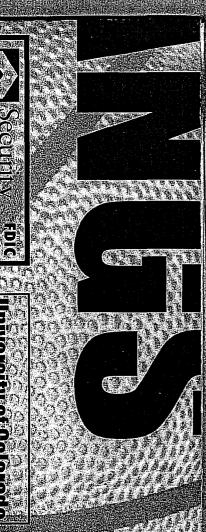
06/08/07 0242667-IN 43 GOLWES1 Fall 07 Bushness Card Size Ad 200.00 The students, faculty and starff from the de Wound High School, SD thank you for your support.



Invoice Total:

\$200.00

Net 20

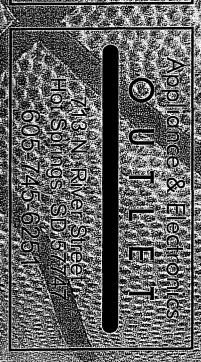


XX6055









Business Tax

Advertising fees are not subject to sales tax when the agency that prepares the advertisement also places the advertisement in the media. If the advertisement is not placed in the media, but given to the client, it is a sale of tangible personal property and is subject to sales tax. This fee is subject to sales tax even if the customer subsequently places the advertisement in the media.

Jaken from Rav.

Joken from Rav.

AMATEUR SPORTS PROMOTION
P.O. Box 712
Quincy, Illinois 62306

SPONSORING ORGANIZATION
2007 Fall Sports Calendars

St. Francis Undian H.S.

DATE 5/22/07

SPONSORING OFFICIAL CALL CLAYMONE
RECEIVED OF CIOCHEN PLAYS DA.

CITY RIPID CITY STATE SD ZIP 57702

AUTHORIZED BY KATE

AMOUNT \$100 SIZE 2X4

MAKECHECKS PAYABLE TO AMATEUR SPONTS PROMOTIONE
SPONSORING ORGANIZATION
ON YOUR CHECKS

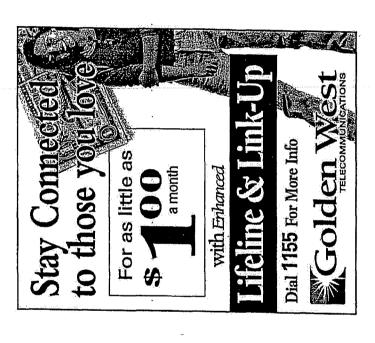
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. PLEASE DETACH AND RETAIN

No. 110225

05/22/2007 128579

ST FRANCIS SPORTS CAL AD 00.6613.0004 199.00 199.00

No. 110225

Golden West P.O. BOX 411 WALL, SOUTH DAKOTA 57790-0411 PHONE: (605) 279-2161

FIRST WESTERN BANK-WALL OFFICE WALL, SD 57780

One Hundred Ninety-Nine and no/100*

TO THE. ORDER

AMATEUR SPORTS PROMOTION PO BOX 712 QUINCY IL 62306

İ	DATE	CHECK NO.	AMOUNT
	07/10/2007	.110225	\$******199.00

NON-NEGOTIABLE

NON-NEGOTIABLE



Oslab Ponno Book Ime 13,00

St Francis Sports Poster # 19900 June 2007

Golden West TELECOMMUNICATIONS

Dial 1155 from a Golden West phone or visit our website at www.goldenwest.com

Becky Drury

From:

Jody Bielmaier

Sent:

Tuesday, August 21, 2007 11:29 AM

To:

Deb Petres

Cc:

Becky Drury

Subject: Crazy Horse High School Life Line Ad for Sports Poster

Deb:

Ad Size-2.5 X 3

Due: Thursday, August 23, 2007

Email to: sports1@earthlink.net put it to attention: Shentila

Becky:

Invoice # KI259017

Cost \$194.95

Re: Sports Poster for Crazy Horse HS promoting Lifeline Program

Thank You,

Jody

Lele 13.004

COMMERCIAL 415 Cocan		() nvoice #	VI 2	50 17
S ERVICE, INC.		IIVUIC e #	111-2	33-17
Athletic Poster Publishers	Salesn	erson ID#	Field Rep #	Sales Date
P.O. Box 487 • Meridian, Idaho 83680-0487 Phone# 1-800-243-2948/208-888-9169 • Fax# 208-888-9173				
Email: sportsposter@earthlink.net		7077	5890	8/16/2007
Bill To	\			
GOLDEN WEST-57790 YUAU Arth' Jark!	P.O.	44.3	lling Date	Ship Date
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Authorizer/Title JODY BILLMEYER-NO TITLE				
Phone # 605-279-2161				
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Liability for errors is limited to republication of ad on our next publication. Liability for late publication is limited to pro-rated credit toward future publication. NO CASH REFUNDS. 13/4% interest will be charged on balance outstanding 30 days from date of publication. This is an annual percentage rate of 21%.

08/16/2007 08:30 FAX





A ad proof



To: Jody Billyoner	
COMPANY: Goldon West	
DATE: 8-16-01	FAX (605) 279-2727
FROM: Shentila	FAX 208.888.6353 THIS IS PAGE ONE OF PAGE(S)
Size of Ad 2/2 x 3 Amount \$ 194.95 Invoice # VIVS9017 School Crazar Harse High School Crazar Harse West The attached ad proof is to be reviewed and marked "OK" or "OK" with corrections." Indicate directly on the proof any corrections or changes desired. We cannot be held responsible for errors appearing on the final ad if they were not marked for correction on the proof. Physical Section of the proof. Physi	With Enhanced Lifeliha and Link-up randide from Colden West, you can any connected for an Bild as ST of armord. The Libeline Engine corn covers the role and the control of armord bong distance calls. **Golden West The French and Control of the Colden West The Colden The Colden West The Colden The Colde
PLEASE COMPLETE THE FOLLOWING: OK as is: YES NO	Signature

Invoice

Invoice Number:

Invoice Date: Jul 27, 2007

Page:

Voice: Contact:

PO BOX 386

MARTIN, SD 57551

605-685-1868-Connie 605-685-1870-FAX

Sold To:

GOLDEN WEST Att: Becky Drury 2511 N. Plaza Dr. RAPID CITY, SD 57702

THUNDERBIRD MEDIA, INC.

D/B/A LAKOTA COUNTRY TIMES

Attention: Beaky Drury

Customer ID Customer Po	O Payment Terms
190	Net 7 Days
Sales Rep ID	Due Date
CONNIE	8/3/07

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	Quantity	Item	Description		Unit Price	Extension
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150.00

Sales Tax

Total Invoice Amount Payment/Credit Applied

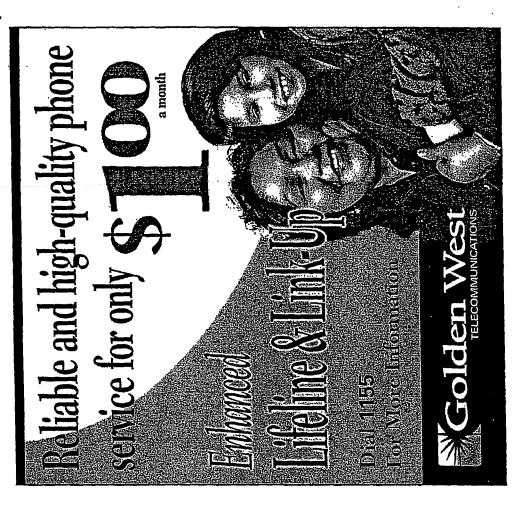
150.00

Check/Credit Memo No:

TOTAL

150.00

July 23,07 July laker



PLEASE DETACH AND RETAIN



P.O BOX H DAKOTA 57790-0411

No. 111706

09/12/2007 255356-IN 255357-IN 09/07/2007

00.6613.0004 ADVERTISING-P.R. H.S. ADVERTISING-TODD CO SCHO 00.6613.0004 200.00 200.00

Totals:

400.00

All-american

No. 111706

Golden West P.O. BOX 411
WALL, SOUTH DAKOTA 57790-0411
PHONE: (605) 279-2161

FIRST WESTERN BANK-WALL OFFICE WALL, SD 57790

79-918

Four Hundred and no/100********

PAY TO THE ALL-AMERICAN PUBLISHING PO BOX 8867 BOISE ID 83706

DATE	CHECK NO.	AMOUNT
10/01/2007	111706	\$******400.00

NON-NEGOTIABLE

NON-NEGOTIABLE

PLEASE INCLUDE ACCOUNT # UNTHE FRONT OF THE CHECK

Invoice Date Invoice Number Account Number Des iption Amount

09/12/07 0255357-IN 43-GOLWES1 Winter 07 Business Card Size 200.00

The students, faculty and staff from Todd County High
School, SD thank you for your support!





Invoice Total:

\$200.00

TERMS:

Net 20

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PLEASE INCLUDE ACCOUNT # ON THE FRONT OF THE CHECK

Invoice Date

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Amount

09/12/07 0255356-IN 43-GOLWES1 Winter '07 Business Card Size 200.00
The students, faculty and staff from Pine Ridge High School
, SD thank you for your support!





Invoice Total:

\$200,00

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Net 20

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PLEASE RESPOND WITHIN ONE WEEK TO:



PO Box 8867 • Boise, ID 83707

1-800-556-1380

GRAPHICS DEPARTMENT: EXTENSION 2174

FAX: 208-275-8496

E-MAIL: graphics@allamericanpublishing.com

CUSTOMER SERVICE: 866-274-8755

CUSTOMER INFORMATION:

ATTN: Jody Bielmaier 605-279-2161

CO: Golden West Telecommunications

FAX: 605-279-2727

PLEASE NOTE:

Sending in company-specific information

- ➤ We are here to help! Please call us with any questions so we can assist you.
- ➤ You may send your logo, ad copy or business card. Please mail or e-mail logos as faxing will distort images.
- ➤ Please note that all ads are printed in grayscale.
- ➤ If we don't hear from you, we will assume your ad is OK as is.
- ➤ For more info about sending graphics, visit www.wehelpschools.com/logos

SCHOOL INFORMATION:

DATE: 1-11-2008

SEASON: Fall 2008

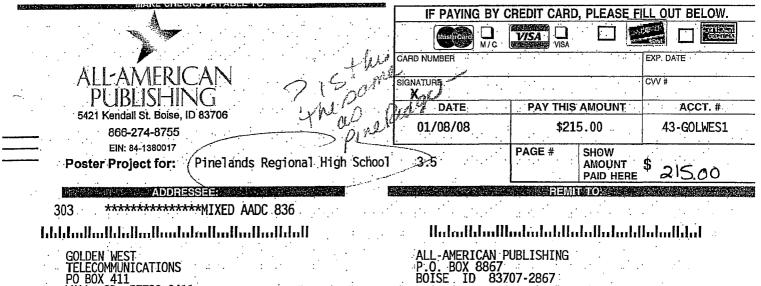
SCHOOL: Todd County High, SD





YOUR LOGO MAY BE PLACED IN THE AD SPACE.

Your ad will only be updated if you send changes!



GOLDEN WEST TELECOMMUNICATIONS PO BOX 411 WALL SD 57790-0411

AUTHORIZED BY:

JODY BIELMARER

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INVOICE

PLEASE DETACH AND RETURN TOP PORTION WITH YOUR PAYMENT

PLEASEING LUDE AGGOUNT HONTHE FRONT OF THE CHECK

Invoice Number Invoice Date

Account Number

Description

Amount

01/07/08 0270032-IN 43-GOLWEST Fall 08 Business Card Size Ad 215.00 The students, faculty and staff from Pinelands Regional High School thank you for your support!



Invoice Total:

\$215.00

TERMS:

Net 20

PLEASE RESPOND WITHIN ONE WEEK TO:



PO Box 8867 • Boise, ID 83707

1-800-556-1380

GRAPHICS DEPARTMENT: EXTENSION 2174

FAX: 208-275-8496

E-MAIL: graphics@allamericanpublishing.com

CUSTOMER SERVICE: 866-274-8755

CUSTOMER INFORMATION:

ATTN: Jody Bielmarer 605-279-2161

CO: Golden West

FAX: 605-279-2727

PLEASE NOTE:

☐ Sending in company-specific information

- ➤ We are here to help! Please call us with any questions so we can assist you.
- ➤ You may send your logo, ad copy or business card. Please mail or e-mail logos as faxing will distort images.
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- ➤ For more info about sending graphics, visit www.wehelpschools.com/logos

SCHOOL INFORMATION:

DATE: 1-11-2008

SEASON: Fall 2008

SCHOOL: Pine Ridge High School, SD





DO YOU NEED TO MAKE CHANGES TO YOUR AD? Your ad will only be updated if you send changes!

	AMATEUR SPORTS PROMOTION Send P.O. Box 712 To: Quincy, Illinois 62306
	SPONSORING ORGANIZATION O8 Spring Sports Calendar
	St. Francis Indian H.S.
ا	DATE 1-15-07
	SPONSORING OFFICIAL GAY CLAYMORE
١,	RECEIVED OF Golden West
- 1	STREET P.O. BOX 411
	CITY Wall STATE 50 ZIP 57790
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	AMOUNT Q49100 SIZE QX4
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used last years autwork

AMATEUR SPORTS PROMOTION P.O. BOX 712 QUINCY, IL 62306

	Date: 1-25-08	
	Dear Jodi,	submitted for payment 1-29-08 > only \$169.00 was approved topay > NOT ON TRACKING
	purchase an ad on that calendar. The co	ol. Your were kind enough on 90000 to st of the ad was \$ 388
	Please include the invoice number listed a credit to your account.	above on your check or money order to insure proper
· ,	If you would prefer to pay with your credit address at the top of this letter.	card, fill out the information below and return to the
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	Mary Beth Higgs Accounts Receivable	on a market was a firm of the contraction
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Send P.O. Box 712
SPONSORING ORGANIZATION 08 Spring Sports Calendar
St. Francis Indian H.S.
DATE 1-15-07
SPONSORING OFFICIAL Jay Claymore
RECEIVED OF Golden West
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MAKE CHECKS PAYABLE TO AMATEUR SPORTS PROMOTION
PLEASE SHOW INVOICE # AND SPONSORING ORGANIZATION ON YOUR CHECK
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IATEUR SPORTS PROMOTIO

used last years artwork

C OMMERCIAL
NEWSPAPER
S ERVICE, INC.

Invoice # KK-182-04

Fithette Poolet Photomero Since 1981	
P.O. Box 487 • Meridian, Idaho 83680-0487	
Db # 1 000 042 0040 0000 000 01/0	0 0

Phone# 1-800-243-2948/208-888-9169 • Fax# 208-888-9173

Email: sportsposter@earthlink.net

Salesperson ID#	Field Rep #	Sales Date
7146		3/20/2008

P.O. No.	Billing Date	Ship Date
	2/21/2008	2/21/2008

Bill To	
GOLDEN WEST TELECOMMUNICATIONS 2511 N. PLAZA DR. RAPID CITY, SD 57702	
·	

Authorizer/Title

BECKY DRORY-DIR.

Drug

Phone #

605-719-3509

Fax #

605-716-9267

E-Mail Address

School	Season	Description	Amount
PINE RIDGE HIGH SCHOOL	SPRING 07/08 SPORTS POSTER	2.5 X 3.0 INCH AD	199.95
le 613,0004 Ad			
			<u> </u>

	•		
Paid	Date	Total	\$199.95
Cash	Amount	Payments/Credits	\$0.00
Money Order Check	MO#	Balance Due	\$199.95
Credit Card	Authorization #		9.95
Billed	Date	Pd 199 CK 11	H593
Cancel	Date	CK 2-	31-08
No Contact	Date	v	
Print Name		Signature	

Liability for errors is limited to republication of ad on our next publication. Liability for late publication is limited to pro-rated credit toward future publication. NO CASH REFUNDS. 13/4% interest will be charged on balance outstanding 30 days from date of publication. This is an annual percentage rate of 21%.



Dear Valued Sponsor,

Thank you for your support on the 2008 Spring sports poster for Pine Ridge High School. We hope you see the value of advertising on these posters and will continue to help the school with future sponsorships.

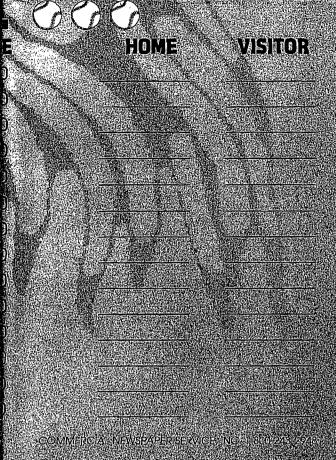
These posters help the athletic department generate additional funds for their sports program. It also helps remind the community of upcoming sporting events which increase ticket and concession sales. The students and community enjoy the boost in school spirit these posters provide!

We do send a rebate check to the school, but cannot do this until all payments are received. If you haven't had the opportunity to send in your payment, please take a moment to do so. If payment has been made, thank you!

We appreciate your support and know without your participation this project could not be a success. Call us toll-free at 1-800-243-2948 for any additional help that we may provide.

Sincerely,

Commercial Newspaper Service



Porcupine Clinic Health Board Possessing Autom Easy Malacetures Homes Aberdeen SD Aberdeen SD

nial homes com

Proud To Support All High School Sports For A Healthier Tomorrow! Good Luck, Teams!



Home Improvement Program

P.O. Box 360 • Pine Ridge, SD

(605) 867-5787

Proud To Support The
Pine Ridge Thorpes

To Our School We Will Be True!

