

415 Fourth St. • P.O. Box 588
Brookings, S.D. 57006
605.692.6211 • Fax 605.697.8250

May 22, 2008

Dear Swiftel Customer:

You are receiving this letter because you currently participate in Swiftel Communications' Lifeline assistance program. Changes in Federal Communications Commission (FCC) guidelines for the Lifeline program now require telephone companies like ours to annually verify some of our Lifeline customers' continued eligibility.

The Lifeline assistance program has been available since 1998 to participants in one or more of the following programs:

- Medicaid
- Food Stamps
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance
- Low Income Housing Energy Assistance

Participation in either of these programs has now been added:

- Temporary Aid to Needy Families (TANF)
- National School Lunch (NSL) free lunch program

In addition, there are now income guidelines that determine eligibility:

- Households with total income at or below 135% of the Federal Poverty Guidelines, regardless of participation in other assistance programs, are now also eligible for Lifeline assistance.

To continue receiving the Lifeline discount, Swiftel needs an updated application from you. ***If you are still eligible for Lifeline assistance, please complete the enclosed application and return it to our office with documentation of your participation in the program(s) indicated. To continue receiving the discount, we need to receive the form by July 9, 2008.*** If it is not received by that date, we are required to remove the credit from your account.

Documentation of your participation could include a letter from the office administering the program, a copy of a card issued for the program, a current statement of benefits for the program, or a similar document, in writing, that verifies your current participation in at least one of the qualifying assistance programs listed above. You may deliver the application and documentation to our office in person, or mail them back in the return envelope provided.

If you qualify based on household income, you need to bring the necessary documentation to our office at 415 Fourth Street, Brookings. We are required to personally view the documents supporting your income-based eligibility; however, we do not keep copies of the documents. Please see the back of the application form for details of the Household Income Guidelines.

Please call me at 692-6211 or 692-6325 with any questions you may have regarding the application or the Lifeline program.

Sincerely,

Jane Siekmann
Customer Care Supervisor

Enclosure

2008
Lifeline and
Link-Up
Discount
Application



(Please Print)

NAME _____ Social Security # _____
(First) (M. I.) (Last)

ADDRESS _____ City _____ St _____ ZIP _____

Swiftel / Sprint PCS TELEPHONE NUMBER (_____) _____ - _____

1. I am applying for the following on the primary telephone line, in my name, at my residence:
_____ LIFELINE monthly service discount _____ LINK-UP connection charge discount

I currently receive a Lifeline discount on other telecommunications service. ___ Yes ___ No

2. I am stating that I qualify for the requested discount because:

A. I participate in the program(s) checked below; I agree to furnish proof of my participation to Swiftel Communications:

- _____ Medicaid (not the same as Medicare)
_____ Food Stamps
_____ Supplemental Security Income (SSI)
_____ Federal Public Housing Assistance
_____ Low-Income Home Energy Assistance
_____ Temporary Assistance for Needy Families (TANF)
_____ National School Lunch (NSL) free lunches

B. _____ My household income is at or below 135% of the Federal Poverty Guidelines (see information on the back of this sheet) based on a family size of _____.

I agree to notify Swiftel Communications when I no longer qualify based on the criteria indicated above.

I CERTIFY UNDER PENALTY OF PERJURY THAT THE ABOVE INFORMATION IS TRUE. I have read the information above and understand how I must qualify to receive the Lifeline or Link-Up assistance discount on my primary residential telephone line. I also hereby authorize the administrative office for any program indicated above to verify my participation to Swiftel Communications.

Signature

Date

HOUSEHOLD INCOME GUIDELINES (2008)

Use the chart below to determine income eligibility of applicants for the Lifeline or Link-Up discounts.

Applicants are required to provide certification indicating the number of individuals in their household and documentation accurately representing the consumer's total annual household income. "Income" means all income actually received by all members of the household. It includes:

- salary before deducted taxes
- public assistance benefits
- Social Security payments
- retirement/pension fund payments
- veteran's benefits
- unemployment compensation
- worker's compensation benefits
- inheritances
- alimony
- child support payments
- gifts
- lottery winnings
- The only exceptions are student financial aid, military housing and cost-of-living allowances, and irregular income from occasional small jobs such as baby-sitting or lawn mowing.

Acceptable income documentation includes:

- prior year federal/tribal tax return,
- current income statement/paycheck stub from an employer for three consecutive months during the previous six months
- Statement of Benefits from any of the following for three consecutive months during the previous six months:
 - Social Security Administration
 - Retirement/Pension Fund
 - Unemployment/Worker's Comp Admin
 - Veterans Administration
- Federal/Tribal notice or letter of General Assistance participation
- Court Order: Divorce decree (alimony), Child Support statement, or Probate (inheritance)

2008 ESTIMATED INCOME REQUIREMENTS FOR A HOUSEHOLD AT OR BELOW 135% OF THE FEDERAL POVERTY GUIDELINES:

SIZE OF FAMILY UNIT	ESTIMATED INCOME IN THE 48 CONTIGUOUS STATES
1	\$14,040
2	\$18,900
3	\$23,706
4	\$28,620
5	\$33,480
6	\$38,340
7	\$43,200
8	\$48,060
FOR EACH ADDITIONAL PERSON, ADD...	\$ 4,860



415 4th St
PO Box 588
Brookings, SD 57006-0588
605-692-6211

Outreach Guidelines 2008 Lifeline/LinkUp Programs (wireline)

List of places we will ask to display Lifeline/LinkUp posters and brochures (not all-inclusive):

- Women's shelter
- Nursing homes
- Free-Meal places (Churches, Soup Kitchens, etc.)
- Food Pantry
- Sr. Housing/Assisted Living facilities
- Sr. Center
- SD Social Services office
- Federal Housing office
- Apartment-rental offices
- County Welfare office
- Advance office and apartments (disabled persons assistance org)

Ideas on other methods of sharing this information:

- Include in back-to-school, and new-student, packets (public schools)
- Request an item in public school newsletters
- Have Public Service Announcements on/in:
 - radio/TV
 - Register (local newspaper)
 - Collegian (SDSU campus newspaper)
- On SD State University campus:
 - Fall registration freebie-bags
 - Student Union
 - Financial Aid office
 - One-Stop Career Center

Kelli will have poster and brochure drafts made by Joyce.
She will contact the offices/places given above and request placement of our materials.



In May, we sent you a letter about your participation in the **Lifeline telephone discount** program. That letter asked you to verify your qualification for the discount and included a current application form.

We requested two things from you in this letter:

1. An updated Lifeline application, and
2. Documentation of your eligibility

If you have lost or misplaced the letter and form, call 692-6211 or 692-6325 to request copies.

Swiftel Communications must receive a **new application** and documentation from you in order to keep the Lifeline credit on your account. If we don't, we are required to remove the credit; this will increase your monthly telephone charges due by \$8.25.



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SWIFTEL CUSTOMER:

The Lifeline discount of an \$8.25 credit on your monthly bill has been removed. We are required to remove it because we did not receive confirmation that you continue to qualify for the discount. Please refer to the letter sent in May and the follow-up notice sent in June for details, or call our business office at 605/692-6211.



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Qualifications

People currently participating in at least one of the programs listed below qualify for Lifeline and Link-up. *You also qualify if your income is at or below 135% of the Federal Poverty Guidelines*

- Medicaid (eg. Title XIX/Medical, State Supplement Assistance)
- Food Stamps
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance
- Low Income Energy Assistance (LIEAP)
- Temporary Assistance to Needy Families (TANF)
- National School Lunch Free Program (NSL)

TO APPLY

Contact Swiftel at 692-6211 for details.

Swiftel 605-692-6211
COMMUNICATIONS 415 4th St Brookings SD



Lifeline
LINK-UP

Assistance for Basic
Home Telephone Service

Swiftel 605-692-6211
COMMUNICATIONS 415 4th St Brookings SD

Lifeline Program

Lifeline provides a monthly discount to eligible subscribers on basic home telephone services.

Lifeline subscribers may also receive long distance blocking on their telephone free of charge.

Link-up Program

Link-up provides eligible subscribers with a 50% reduction (up to \$30) for connection of basic home telephone services.

Do you qualify for Lifeline and/or Link-up Assistance?

Listed below are some questions you may need to answer:

1. Which program are you applying for? Lifeline or Link-up or Both
2. Are you currently receiving assistance benefits from any of the following programs?
 - Medicaid (e.g., Title XIX/Medical, State Supplemental Assistance)
 - Food Stamps
 - Supplement Security Income (SSI)
 - Federal Public Housing Assistance
 - Low-Income Home Energy Assistance (LIEAP)
 - Temporary Assistance to Needy Families (TANF)
 - National School Lunch's Free Lunch Program (NSL)
3. Do you qualify under the income criteria?

Income must be at or below 135% of the Federal Poverty guidelines. You will be asked to list the number of individuals in your household. In order to qualify under this criterion, you must provide documentation of income eligibility. Documentation may consist of a copy of a prior year's state, federal or tribal tax return, three consecutive months of income statements or paycheck stubs from your employer, a Social Security statement of benefits, a Veterans Administration statement of benefits, a retirement/pension statement of benefits, an Unemployment/Workmen's Compensation statement of benefits, federal or tribal notice letter of participation in Bureau of Indian Affairs General Assistance, a divorce decree or child support document.



Swiftel
COMMUNICATIONS
Call 692-6211 for details.

Assistance for Basic Home Telephone Service

Lifeline provides a monthly discount to eligible subscribers on basic home telephone service.

Lifeline subscribers may also receive long distance blocking on their telephone free of charge.

Link-up provides eligible subscribers with a 50% reduction (up to \$30) for connection of basic home telephone services.



Lifeline
LINK-UP

Contact Swiftel Communications at 692-6211 for details.

Swiftel
COMMUNICATIONS



*Need help affording
telephone service?*

SWIFTEL COMMUNICATIONS

participates in the Lifeline & LinkUp assistance programs.

Call 692-6211,

or stop by our office at 415 Fourth St for details!

People currently participating in at least one of the programs listed below qualify for Lifeline and Link-Up. You also qualify if your income is at or below 135% of the Federal Poverty Guidelines.

- Medicaid (eg. Title XIX/Medical, State Supplement Assistance)
- Food Stamps
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance
- Low Income Energy Assistance (LIEAP)
- Temporary Assistance to Needy Families (TANF)
- National School Lunch Free Program (NSL)



Sprint Presents Lifeline and Link Up Service

Lifeline and Link Up are public assistance programs offering wireless telephone discounts to qualified, low-income consumers. Under the Lifeline program, eligible subscribers may receive a discounted monthly charge. Eligible residents of federally-recognized Tribal lands may receive additional discounts off the monthly charge for Enhanced Lifeline service. Link Up assistance helps qualified, low-income customers pay the activation fee.

Eligibility requirements vary by state. You may qualify for Lifeline assistance if you comply with certain income level requirements or you currently participate in certain public assistance programs.

For further information about Lifeline and Link Up assistance or to receive an application form, please call Sprint at 605-692-6211.

Sprint 

To apply, call 605-692-6211 or visit your local Sprint stores below:

(each store enters
phone + address)

NOTICE: Lifeline is only available to Sprint subscribers in limited geographic areas and for one wireline or wireless phone line per household. You may only receive the Link Up discount once at the same address. Additional restrictions apply. 2006 Sprint Nextel. All right reserved. Sprint, the "Going Forward" logo, the Nextel name and logo and other trademarks are trademarks of Sprint Nextel.



LIFELINE
LINK-UP

Assistance for basic wireless phone service.

Sprint 

The
LIFELINE

Program:

Lifeline provides a monthly discount to eligible subscribers on basic wireless telephone service from Sprint PCS and is only available to Sprint PCS subscribers in a limited geographic area.

Lifeline subscribers may purchase a reduce-cost PCS Lifeline phone. Lifeline assistance is only available for one wireline of wireless phone line per household.

Lifeline subscribers may also receive long-distance blocking on their telephone free of charge.

The
LINK-UP

Program:

Link Up provides eligible subscribers with a 50% reduction (up to \$30) for connection of basic wireless telephone services.

Do you qualify for **LIFELINE** or **LINK-UP** assistance?

Listed below are some questions you need to answer:

1. Which program are you applying for? Lifeline, Link Up or both?
2. Are you currently receiving assistance benefits from any of the following programs:
 - Medicaid (eg. Title XIX/Medical, State Supplement Assistance)
 - Food Stamps
 - Supplemental Security Income (SSI)
 - Federal Public Housing Assistance
 - Low Income Energy Assistance (LIEAP)
 - Temporary Assistance to Needy Families (TANF)
 - National School Lunch Free Program (NSL)



3. Do you qualify under the income criteria?

Income must be at or below 150% of the Federal Poverty guidelines. You will be asked to list the number of individuals in your household. In order to qualify under the criterion, you must provide documentation of income eligibility. Documentation may consist of a copy of a prior year's state, federal or tribal tax return, three consecutive months of income statements or paycheck stubs from your employer, a Social Security statement of benefits, a Veterans Administration statement of benefits, a retirement/pension statement of benefits, an Unemployment/Workmen's Compensation statement of benefits, federal or tribal notice letter of participation in Bureau of Indian Affairs General Assistance, a divorce decree or child support document.

Assistance for Basic Home Telephone Service

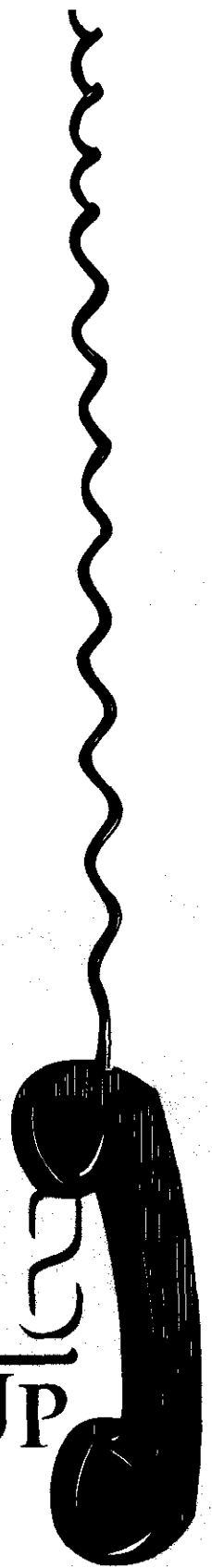
Lifeline provides a monthly discount to eligible subscribers on basic home telephone service.

Lifeline subscribers may also receive long distance blocking on their telephone free of charge.

Link-up provides eligible subscribers with a 50% reduction (up to \$30) for connection of basic home telephone services.

Lifeline
LINK-UP

(Each field store (Sprint)
enters their contact info
in this area.)





*Need help affording
telephone service?*

SWIFTEL COMMUNICATIONS

participates in the Lifeline & LinkUp assistance programs.



*each Sprint store enters
contact information here*