SOUTH DAKOTA PUBLIC UTILITIES COMMISSION LIFELINE/LINK UP ADVERTISING/OUTREACH **ANNUAL REPORT** RECEIVED **JUNE 1, 2008**

MAY 2 2 2008

	MAT Z Z ZUUS
Company:	Roberts County Telephone Coop. Assin Tilities COMMISSION
Address:	205 Main St
, ida 1000.	New Effington, SD 57255
Telephone nur	mber:605/637-5211
Company cont	Pamela Harrington - CEO act: Wanda Heesch - Billing & CustomerCCare Mgr.
Study Area Co	de : 391974
X	Advertising/Outreach Activities: Advertise in media of general distribution.* (See attached advertisement(s).) Letter to existing and new customers regarding the availability of Lifeline/Link Up.* (See attached letter.) Company's Lifeline/Link Up information in directory. Company's Lifeline/Link Up information available on Company website. (www.companywebsiteaddress.com) Company's information posted on USAC website.
	

*Required



RC Family of Companies

205 Main St • PO Box 197 • New Effington, SD 57255-0197 605-637-5211 • 800-256-6854 • Fax: 605-637-5302

Lifeline, Link Up, and Toll Limitation Service support provide discounts to eligible low-income consumers to help them establish and maintain telephone service. Note: Telecommunications carriers cannot charge a Lifeline customer federal USF fees on the local service portion of their telephone bill.

What type of discount is available?

Lifeline assistance lowers the cost of basic, monthly local telephone service. Eligible consumers can receive up to \$8.25 per month in discounts.

Eligible residents of Indian reservations or tribal lands can receive up to an additional \$25 in Lifeline support, but must pay at least \$1 for basic monthly service.

Link Up reduces the cost of initiating new telephone service. Eligible consumers can receive a 50% discount off of the one-time costs associated with initiating telephone service, up to a maximum of \$30. Eligible consumers also qualify for a deferred payment schedule for remaining costs of up to \$200.

Eligible low-income consumers living on tribal lands are eligible for an additional discount of up to \$70 to cover 100% of the charges between \$60 and \$130.

Toll Limitation Service (TLS) support allows eligible consumers who wish to avoid incurring large long distance fees to choose toll blocking or toll control at no cost.

How do I know whether I am eligible?

Eligibility for Lifeline, Link Up, and TLS support varies by state. Individuals who reside in states that have their own discount programs qualify for federal Lifeline, Link Up, and TLS support if they meet the eligibility criteria established by their state. In states that do not provide state support, an individual is eligible if he or she participates in one of the following programs:

- Low-Income Home Energy Assistance Program (LIHEAP)
- Federal Public Housing Assistance or Section 8
- Medicaid
- Food Stamps
- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TANF)
- National School Lunch Program's free lunch program

(Continued on back of page)

www.tnics.com

In addition, a consumer may be eligible if his or her household income is at or below 135% of the federal poverty guidelines:

2008 Estimated Income Requirements for a Household at or Below 135% of the Federal Poverty Guidelines

Persons In Family or Household	48 Contiguous States and D.C.	Alaska	Hawaii
1	\$14,040	\$17,550	\$16,146
2	\$18,900	\$23,625	\$21,735
3	\$23,760	\$29,700	\$27,324
4	\$28,620	\$35,775	\$32,913
5	\$33,480	\$41,850	\$38,502
6	\$38,340	\$47,925	\$44,091
7	\$43,200	\$54,000	\$49,680
8	\$48,060	\$60,075	\$55,269
For Each Additional Person, add	\$4,860	\$6,075	\$5,589

Residents of Indian reservations or tribal lands qualify if they participate in any of the programs listed on the front page, have a household income that is at or below 135% of the federal poverty guidelines, or participate in one of these programs:

- Bureau of Indian Affairs (BIA) general assistance
- Head Start (income eligibility)
- Tribal TANF

How do I apply to receive Lifeline, Link Up, and TLS support discounts?

To apply for Lifeline, Link Up, and TLS discounts please contact Roberts County Telephone Cooperative Association or RC Communications in New Effington, 605-637-5211 or 888-668-0877, for more information or application forms. You may also e-mail questions to customercare@rctel.net.

O MAKE DIRECT DIAL CALLS USE THE CHART BELOW AND DIAL: 111 CITY CODE **COUNTRY CODE** NUMBER If none, omit this step Example: La Paz, Bolivia: 011 + 591 + 2 + Number TO MAKE OPERATOR ASSISTED CALLS USE THE CHART BELOW AND DIAL: (Or Call Your Long Distance Company) AN OPERATOR WILL COUNTRY CODE 1+CITY CODE COME ON THE TINE 977 xample: No City Code An Operator Nepal: Omit This Step Will Come On The Line Calls to the Bahamas, Bermuda, Canada, Puerto Rico, The Virgin Islands, and the West Indies are considered long distance, not international calls. TD :nd: Macedonia 389...+7 Gibraltar* 350+7 Peru 51 Таіwал 886+14 umber following Tajikistan 992...+12 Greece 30+8 Madagascar* Philippines 63 ..+14 country name . Country Code Greenland* 299 ..+3 Tanzania 255+9 261.....+9 Poland 48+7 Time Difference Guadeloupe* Malawi 265.....+8 Portugal 351,.....+7 Thailand 66......+13 from Central Standard Time 590.... Malaysia 60+14 Togo* 228+6City Code not required Tonga* 676 Guatemala 5020 Maldives* 960...+11 Qatar* 974.....+19 Guinea* 224.....+6 Mali* 223. Tunisia 216.....+7 TD Guinea-Bissau* Malta 356+7 Reunion Island Turkev 90.....+8 245..... Marshall Islands* Turkmenistan 262.....+10 istan Central African ...+18 Guyana 592 993.... 692 Romania 40+8+10.5 Republic* 236..+7 Mauritanja 222 ...+6 Russia 7 Tuvalu* 688+18 355+7 Chad* 235+7 Mauritius" Central 1+10 213+7 Chile 56. Honduras* 5040 410 Uganda 256 ... +9 230 Central 2.....+13 an Samoa* Hkraine 380 Hong Kong* Mayotte 269 Fact Christmas Island Mexico 52 West United Arab a* 376+7 672..... Hungary 36+7 Central.... Rwanda* 250+8 **Emirates** * 244.....+7 Colombia 57.....+1 Fast +1 ca* 672+4 Congo* 242.....+7 Iceland* 354 United Kingdom St Plerre West ina 54.....+3 Cook Islands 682-4 India 91+11.5 Moldova 373......+8 et Miquelon* a 374+10 Costa Rica* 506 ...0 United States 1 Indonesia 62 Monaco 377 +7 Croatia 385+7 297.....+2 Central.....+14 Mongolia 976....+14 San Marino* Alaska.... ilon 247 ...+6 Cuba* 53+1 Central East+15 Morocco 212+6 378 lia 61 Cyprus 357+8 West. Mozambique* Sao Tomé* Eastern Czech Republic Iran 98..... +9.5 Hawaii 1....+15.5 Iraq* 964+9 Saudi Arabia Mountain. Mvanmar Ireland 353.....+6 Pacific... Denmark* 45.....+7 Israel 972....+8 Senegal Republic* Uruguay 598+3 1 43+7 Diibouti* 253......+9 Italy 39+7 Namibia 264+7 Uzbekistan 998 +11 ijan 994 ...+9 Nauru* 674.....+18 Seychelles* Ecuador 593+1 Japan 81+15 Nepal* 977+11.5 Vanuatu' 248..... o* 973.....+9 Egypt 20+6 Jordan 962+8 Netherlands Sierra Leone 678. desh 880+12 El Salvador* 503 ..0 Vatican City Equatorial Guinea 375+8 Kazakhstan 7 ...+12 Netherlands Singapore* 39 n 32+7 240. Kenya 254.....+9 Antilles Venezuela 58. 5010 Eritrea 291+9 Kirtbatl* 686,....+18 Slovakia 421+7 Vietnam 84+13 229+7 Estonia 372+8 New Caledonia* Korea (North)* Slovenia 386.....+7 * 975.....+12 Ethiopia 251+9 Solomon Islands* Wallis & Futuna 850.. 687.. 591.. Islands 681 ... +18 Korea (South) New Zealand 677. Faikland Islands* Somalia 252 Western Samoa ₃govina 500..... Kuwait* 965+9 Nicaragua 505.....0 South Africa Faroe Islands Kygyzstan 996 .+11 Niger* 227.....+7 27.....+8 na* 267...+8 Nigeria 234+7 Spain 34..... Yemen 967..... Fili* 679 Laos* 856 Norfolk Island Sri Lanka Yugoslavia 381 ..+7 Finland 358.....+8 672.....+17.5 Latvia 371+8 ..+2 France 33... Zaire 243.. Lebanon 961+8 Norway 47+7 Sudan 249+8 673.....+14 French Antilles Lesotho* 266+8 Suriname* Zambia 260+8 a 359+8 Oman* 968.....+10 Zimbabwe 263 +8 Liberia* 231+6 597.... Faso* French Polynesia* Libya 218+8 Swaziland* Liechtenstein Pakistan 92 +11 268 i* 257+8 423.... Palau* 680+15 Sweden 46....

To find a City Code or for more information on international dialing, please visit one of the following websites: http://www.the-acr.com/codes/cntrycd.htm -- or -- http://kropla.com/dialcode.htm

Switzerland

Syria 963.....

Panama* 507+1

Papua New Guinea*

Paraguay 595+2

675....+16

Lithuania 370+8

Luxembourg*

fia* 855.+13

on 237....+7

erde Islands

....+5

Gambia* 220+6

Georgia* 995+10

Germany 49...

Ghana 233.

PAYMENT OF BILLS

Subject to the new subscribers provisions below, billing for services will be on the 1st day of each month. Payment will be due by the 15th day of the current month. If payment is not received by the 4th day of the following month, a \$10.00 late penalty fee will be added to the past due account. If payment is not received by the 10th day of that month, (1) services will be disconnected for nonpayment and will not be reconnected until the amount then due, including all collection fees, plus the then applicable reconnect charge, has been paid in full; and (2) RC Family of Companies may charge an additional deposit fee in its discretion.

If a customer pays a portion of their bill sufficient to cover all local service charges, but not long distance charges, the company may, at its discretion, or at the customer's request, put a toll restriction on the customer's line until all long distance charges and any additional local service charges are paid in full. Toll service will be restored once, and only if, all past due amounts are received.

RC offers many convenient ways to pay your monthly bill. Have your payments automatically deducted from your bank account, pay by credit card, or register on-line at www.tnics.com for electronic billing. Choose from either monthly or reoccuring payment options. When mailing payments to the RC office, be sure to enclose the payment stub along with your payment.

NEW OR RECONNECTED SUBSCRIBER PROMPT PAYMENT POLICY

RC Family of Companies reviews the service payment history for all subscribers. Such payment history serves as the basis for establishing a credit rating for each subscriber. New subscribers who do not have a credit rating, or who have a credit rating which does not meet minimal standards established from time to time by RC Family of Companies, must make their payments within 10 days after billing for the first 6 months of service. Subscribers who have been disconnected for non-payment must make their payments within 10 days for the first 6 months after reconnection. Assuming payments are made in a timely fashion during the first 6 months of service, such subscribers are subject to the Payment of Bills procedure described above and payments must then be made in accordance with that schedule.

RC Family of Companies may in its discretion disconnect service for new subscribers or subscribers who have been reconnected after being disconnected for non-payment, who do not observe this required Prompt Payment Policy.

NEW OR RECONNECTED SUBSCRIBER DEPOSIT POLICY

A \$100.00 deposit will be required at the time of application for each new subscriber with no credit rating or a credit rating which does not meet the

minimum standards established from time-to-time by RC Family of Companies or subscribers who have been reconnected after disconnection for non-payment. The deposit will be returned after one year if payments are successfully made complying with the Subscriber Prompt Payment Policy and Payment of Bills Policy for 12 consecutive months. The deposit will be retained by RC Family of Companies if the subscriber fails to comply with these policies.



Link-Up and Lifeline help eligible people pay

PART of their telephone costs.

LINK-UP

Will save you 50% of the initial charges to hook up primary telephone service, or \$30, whichever is less. You may qualify for service without a deposit. Ask

your local telephone company.

LIFELINE

Can save you at least \$8.25 on your monthly phone bill for primary local telephone service.

Applies only to primary local telephone service in the home where you live.

WHO IS ELIGIBLE?

Anyone qualified under one of the following Public Assistance Programs:

Federal Housing Assistance

 Food Stamps Income at or below 135% of Federal Poverty Guidelines

· Low Income Home Energy Assistance

Medicaid

· National School Lunch Free Lunch Program

· Supplemental Security Income (SSI)

Temporary Aid to Needy Families

HOW TO OBTAIN THE TELEPHONE SERVICES

When you qualify for one of the above programs through your county Social Services Office, you will need to contact RC Family of Companies for an application.

WHAT IF MY BENEFITS STOP?

If you no longer qualify for any Public Assistance Program, you no longer qualify for Link-Up or Lifeline and agree to notify RC Family of Companies that you are no longer eligible for Lifeline and Link-Up.

MORE INFORMATION

- For more information on Link-Up and Lifeline, call Roberts County Telephone Cooperative Association, RC Communications, or RC Services.
- For questions on eligibility, call your county social services office.

NOTE: People who live on tribal lands may be eligible for a separate Tribal Link-Up and Lifeline Programs. Contact Roberts County Telephone Cooperative Association, RC Communications, or RC Services for information.

Continued Next Page

2008 directory

prome Possible (1972)

An Description of the Control of the Contro

SOUTH DAKOTA PUBLIC UTILITIES COMMISSION LIFELINE/LINK UP ADVERTISING/OUTREACH ANNUAL REPORT JUNE 1, 2008 RECEIVED

MAY 2 2 2008

		Libri E E Book				
Company:	RC Communications, Inc	SOUTH DAKOTA PUBLIC				
Address:	205 Main St	<u> </u>				
	New Effington, SD 57255					
Talanhan a muu	605/637-5211					
Telephone nur	nber:Pamela Harrington - CEO					
Company cont	act: Wanda Heesch - Billing & C	ustomer Care Mgr.				
Study Area Co	de: 391674					
Lifeline/Link U	o Advertising/Outreach Activities:					
	Advertise in media of general distribution.* (Sudvertisement(s).)	See attached				
L	Letter to existing and new customers regarding the availability of Lifeline/Link Up.* (See attached letter.)					
X	Company's Lifeline/Link Up information in directory.					
C	Company's Lifeline/Link Up information available on Company website.					
	(www.companywebsiteaddress.com)					
	Company's information posted on USAC website.					
	Other (describe):					
•						
~						

*Required



RC FAMILY OF COMPANIES

205 Main St • PO Box 197 • New Effington, SD 57255-0197 605-637-5211 • 800-256-6854 • Fax: 605-637-5302

Lifeline, Link Up, and Toll Limitation Service support provide discounts to eligible low-income consumers to help them establish and maintain telephone service. Note: Telecommunications carriers cannot charge a Lifeline customer federal USF fees on the local service portion of their telephone bill.

What type of discount is available?

Lifeline assistance lowers the cost of basic, monthly local telephone service. Eligible consumers can receive up to \$8.25 per month in discounts.

Eligible residents of Indian reservations or tribal lands can receive up to an additional \$25 in Lifeline support, but must pay at least \$1 for basic monthly service.

Link Up reduces the cost of initiating new telephone service. Eligible consumers can receive a 50% discount off of the one-time costs associated with initiating telephone service, up to a maximum of \$30. Eligible consumers also qualify for a deferred payment schedule for remaining costs of up to \$200.

Eligible low-income consumers living on tribal lands are eligible for an additional discount of up to \$70 to cover 100% of the charges between \$60 and \$130.

Toll Limitation Service (TLS) support allows eligible consumers who wish to avoid incurring large long distance fees to choose toll blocking or toll control at no cost.

How do I know whether I am eligible?

Eligibility for Lifeline, Link Up, and TLS support varies by state. Individuals who reside in states that have their own discount programs qualify for federal Lifeline, Link Up, and TLS support if they meet the eligibility criteria established by their state. In states that do not provide state support, an individual is eligible if he or she participates in one of the following programs:

- Low-Income Home Energy Assistance Program (LIHEAP)
- Federal Public Housing Assistance or Section 8
- Medicaid
- Food Stamps
- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TANF)
- National School Lunch Program's free lunch program

(Continued on back of page)

www.tnics.com

In addition, a consumer may be eligible if his or her household income is at or below 135% of the federal póverty a guidelines:

2008 Estimated Income Requirements for a Household at or Below 135% of the Federal Poverty Guidelines

Persons In Family or Household	48 Contiguous States and D.C.	Alaska	Hawaii
1	\$14,040	\$17,550	\$16,146
2	\$18,900	\$23,625	\$21,735
3	\$23,760	\$29,700	\$27,324
4	\$28,620	\$35,775	\$32,913
5	\$33,480	\$41,850	\$38,502
6	\$38,340	\$47,925	\$44,091
7	\$43,200	\$54,000	\$49,680
8	\$48,060	\$60,075	\$55,269
For Each Additional Person, add	\$4,860	\$6,075	\$5,589

Residents of Indian reservations or tribal lands qualify if they participate in any of the programs listed on the front page, have a household income that is at or below 135% of the federal poverty guidelines, or participate in one of these programs:

- Bureau of Indian Affairs (BIA) general assistance
- Head Start (income eligibility)
- Tribal TANF

How do I apply to receive Lifeline, Link Up, and TLS support discounts?

To apply for Lifeline, Link Up, and TLS discounts please contact Roberts County Telephone Cooperative Association or RC Communications in New Effington, 605-637-5211 or 888-668-0877, for more information or application forms. You may also e-mail questions to customercare@rctel.net.

O MAKE DIRECT DIAL CALLS USE THE CHART BELOW AND DIAL: CITY CODE **COUNTRY CODE** NUMBER If none, omit this step Example: La Paz, Bolivia: 011 + 591 + 2 + Number TO MAKE OPERATOR ASSISTED CALLS USE THE CHART BELOW AND DIAL: (Or Call Your Long Distance Company) AN OPERATOR WILL 1+CITY CODE COUNTRY CODE COME ON THE LINE xample: Nepal: 977 No City Code An Operator Omit This Step Will Come On The Line Calls to the Bahamas, Bermuda, Canada, Puerto Rico, The Virgin Islands, and the West Indies are considered long distance, not international calls. TD nd: Gibraltar* 350+7 Macedonia 389...+7 Peru 51 Taiwan 886+14 mber following Philippines 63 ..+14 Tajlkistan 992...+12 Greece 30+8 Madagascar* country name Country Code Greenland* 299 ..+3 261 Poland 48+7 Tanzania 255 +9 Time Difference Guadeloupe* Matawi 265.....+8 Portugal 351.....+7 Thailand 66.....+13 from Central Standard Time Togo* 228 590....+2 Malaysia 60+14+6City Code not required Maldives* 960...+11 Qatar* 974.....+9 Tonga* 676+19 Guatemala 502.....0 ...+7 Guinea* 224......+6 Mali* 223 Tunisia 216 Reunion Island Turkey 90..... Guinea-Bissau* Malta 356+7 TD 245..... +6 Marshall Islands* 262..... Turkmenistan Central African istan ...+18 993... Guyana 592+3 692.. Romania 40+8+10.5 Republic* 236..+7 Tuvalu* 688+18 Mauritania 222 ...+6 Russia 7 355+7 Chad* 235 Haiti* 509+1 Central 1.....+10 Mauritius* 213. Chile 56. Honduras* 5040 Uganda 256 .. 230 Central 2.....+13 an Samoa* China 86 Ukraine 380 ... Mayotte 269.....+9 East+17 Hong Kong* Christmas Island United Arab Mexico 52 West. 852..... a* 376+7 672.... Rwanda* 250+8 **Emirates** Hungary 36.....+7 Colombia 57+1 244....+7 ..+10 East+1 971... :a* 672+4 Congo* 242...... Iceland* 354.... St. Pierre United Kingdom West na 54.....+3 Cook Islands 682-4 Moldova 373.....+8 et Miquelon* India 91+11.5 a 374+10 Costa Rica* 506 ...0 Indonesia 62 Monaco 377+7 50B United States 1 ×97.....+2 Croatia 385+7 Mongolia 976....+14 San Marino* Alaska -3 Central+14 ion 247 ... +6 Cuba* 53... Morocco 212+60 East+15 378.. ia 61 Cyprus 357 ... Sao Tomé* Mozambique* Eastern West. +13Czech Republic Iran 98. 239 Hawaii+15.5 Saudi Arabia Mountain Iraq* 964 Myanmar 1.....+16 Ireland 353.....+6 966... Pacific... Denmark* 45+7 Senegal Republic* Uruguay 598... +3 Israel 972.....+8 43+7 D|ibouti* 253.....+9 Italy 39+7 Namibis 264+7 221. Uzbekistan 998 +11 ijan 994...+9 Seychelles* Nauru* 674......+18 Ecuador 593+1 Japan 81+15 Nenal* 977 +11.5 248... Vanuatu* * 973.....+9 Egypt 20 Jordan 962+8 Netherlands Sierra Leone 678.. desh 880+12 El Salvador* 503 ..0 232.... Vatican City 375+8 **Equatorial Guinea** Kazakhstan 7 ...+12 Netherlands Singapore* n 32+7 240....+7 Kenya 254.....+9 Venezuela 58.....+2 Antilles Eritrea 291+9 Kirlbatl* 686.....+18 Slovakia 421.....+7 Vietnam 84+13 Estonia 372+8 229 Korea (North)* New Caledonia* Slovenia 386... Ethiopia 251+9 * 975.....+12 Solomon Islands* 687... Wallis & Futuna 591..... 677,....+17 Islands 681 ...+18 Korea (South) New Zealand Falkland Islands* Somalia 252 ...+9 Western Samoa 82... egovina 500....+2 Kuwait* 965+9 Nicaragua 505.....0 South Africa 685.. Faroe Islands* Kygyzstan 996 .+11 Niger* 227..... .na* 267 ...+8 298. Nigerla 234+7 Spain 34.....+7 Yemen 967.....+9 Fili* 679 Laos* 856.... Norfolk Island* Srl Lanka Yugoslavia 381 ..+7 Finland 358.....+8 672.....+17.5 Latvia 371+8 94+2 France 33.....+7 Lebanon 961+B Norway 47+7 Sudan 249+8 Zaire 243 673.....+14 French Antilles Zambia 260+8 Lesotho* 266+8 Suriname* a 359 ...+8 596 Liberia* 231+6 Oman* 968 Zimbabwe 263....+8 Faso* French Polynesia* Swaziland* Libya 218+8 Liechtenstein Paklstan 92.....+11 268. i* 257+8 Sweden 46. Palau* 680+15 Gabon* 241...... Lithuania 370 +8 Panama* 507+1 Switzerland lia* 855.+13 Gambia* 220+6 Papua New Guinea* Luxembourg* on 237....+7 Georgia* 995+10 Syria 963.. arde Islands Germany 49.....+7 Paraguay 595+2 Ghana 233 ..

To find a City Code or for more information on international dialing.

please visit one of the following websites:

http://www.the-acr.com/codes/cntrycd.htm -- or -- http://kropla.com/dialcode.htm

٠5

PAYMENT OF BILLS Subject to the new subscribers provisions below. billing for services will be on the 1st day of each month. Payment will be due by the 15th day of the current month. If payment is not received by the 4th day of the following month, a \$10.00 late penalty fee will be added to the past due account. If payment is not received by the 10th day of that month, (1) services will be disconnected for nonpayment and will not be reconnected until the amount then due, including all collection fees, plus the then applicable reconnect charge, has been paid in full; and (2) RC Family of Companies may charge an additional deposit fee in its discretion.

If a customer pays a portion of their bill sufficient to cover all local service charges, but not long distance charges, the company may, at its discretion, or at the customer's request, put a toll restriction on the customer's line until all long distance charges and any additional local service charges are paid in full. Toll service will be restored once, and only if, all past due

amounts are received. RC offers many convenient ways to pay your monthly bill. Have your payments automatically deducted from your bank account, pay by credit card, or register on-line at www.tnics.com for electronic billing. Choose from either monthly or reoccuring payment options. When mailing payments to the RC office, be sure to enclose the payment stub along with your payment.

NEW OR RECONNECTED SUBSCRIBER PROMPT PAYMENT POLICY

RC Family of Companies reviews the service payment history for all subscribers. Such payment history serves as the basis for establishing a credit rating for each subscriber. New subscribers who do not have a credit rating, or who have a credit rating which does not meet minimal standards established from time to time by RC Family of Companies, must make their payments within 10 days after billing for the first 6 months of service. Subscribers who have been disconnected for non-payment must make their payments within 10 days for the first 6 months after reconnection. Assuming payments are made in a timely fashion during the first 6 months of service. such subscribers are subject to the Payment of Bills procedure described above and payments must then be made in accordance with that schedule. RC Family of Companies may in its discretion

disconnect service for new subscribers or subscribers who have been reconnected after being disconnected for non-payment, who do not observe this required Prompt Payment Policy.

NEW OR RECONNECTED SUBSCRIBER DEPOSIT POLICY

A \$100.00 deposit will be required at the time of application for each new subscriber with no credit rating or a credit rating which does not meet the

minimum standards established from time-to-time by RC Family of Companies or subscribers who have been reconnected after disconnection for non-payment. The deposit will be returned after one year if payments are successfully made complying with the Subscriber Prompt Payment Policy and Payment of Bills Policy for 12 consecutive months. The deposit will be retained by RC Family of Companies if the subscriber fails to comply with these policies.



Link-Up and Lifeline help eligible people pay PART of their telephone costs.

LINK-UP

- Will save you 50% of the initial charges to hook up primary telephone service, or \$30, whichever is less. You may qualify for service without a deposit. Ask
- your local telephone company. LIFELINE

- Can save you at least \$8.25 on your monthly phone bill for primary local telephone service.
- Applies only to primary local telephone service in the home where you live.

WHO IS ELIGIBLE? Anyone qualified under one of the following Public Assistance Programs:

Federal Housing Assistance

 Food Stamps · Income at or below 135% of Federal Poverty

Guidelines Low Income Home Energy Assistance

Medicaid

National School Lunch Free Lunch Program

· Supplemental Security Income (SSI)

Temporary Aid to Needy Families

HOW TO OBTAIN THE TELEPHONE SERVICES

When you qualify for one of the above programs

through your county Social Services Office, you will

need to contact RC Family of Companies for an application.

WHAT IF MY BENEFITS STOP? If you no longer qualify for any Public Assistance Program, you no longer qualify for Link-Up or Lifeline and agree to notify RC Family of Companies that you are no longer eligible for Lifeline and Link-Up.

- MORE INFORMATION For more information on Link-Up and Lifeline, call Roberts County Telephone Cooperative Association, RC Communications, or RC Services.
- For questions on eligibility, call your county social services office.

NOTE: People who live on tribal lands may be eligible for a separate Tribal Link-Up and Lifeline Programs. Contact Roberts County Telephone Cooperative Association, RC Communications. or RC Services for information.

Continued Next Page

2008 directory

#