

IMPORTANT INFORMATION

Telephone Assistance Available For Those That Qualify

Telephone service is vital for connecting people with family, friends, businesses and emergency services. That's why Qwest® offers assistance programs that make telephone service more affordable for eligible customers.

Lifeline provides eligible customers with a **monthly credit** to help offset the cost of their home telephone line. (Telephone service must be billed to the individual applying for assistance.)

Link-Up provides eligible customers with a **one-time credit** to help offset the installation charge for a home telephone line. Customers who qualify for Lifeline assistance automatically receive the Link-Up credit if their application for telephone assistance is received within 60 days of their home phone installation date and if they have not previously received a Link-Up credit at the same address.

Who is Eligible?

Customers are generally eligible for these telephone assistance programs if they already participate in low-income programs such as Medicaid, Food Stamps, Public Housing Assistance, Low-Income Home Energy Assistance, or the National School Lunch Program. In some states, individuals will also qualify if their household income is at or below 135% of the poverty guidelines.

To learn more about the eligibility requirements in your state and how to apply for telephone assistance, visit www.qwest.com/TAP or call Qwest at 1 800-244-1111.



Federal Universal Service Fund Increases

The Federal Universal Service Fund (USF) rate for residential and single-line business customers is increasing from 10.2% to 10.9%, effective April 1, 2006. The USF surcharge is used to keep local telephone service affordable for all customers. Qwest will apply the new rate against all Qwest local line, high-speed Internet, private-line interstate, long-distance interstate and international charges. The rate for Centrex and multi-line business customers varies by state as follows:

State	Centrex (per individual station)		Multi-line (per individual line or trunk)	
	Previous Rate	New Rate	Previous Rate	New Rate
Arizona	1.1740%	1.2487%	10.5664%	11.2383%
Colorado	1.1589%	1.2334%	10.4303%	11.1010%
Idaho	1.2607%	1.3347%	11.3463%	12.0124%
Iowa	1.1596%	1.2354%	10.4368%	11.1190%
Minnesota	1.5180%	1.6005%	13.6621%	14.4044%
Montana	1.1501%	1.2272%	10.3511%	11.0451%
Nebraska	1.3032%	1.3773%	11.7286%	12.3954%
New Mexico	1.1683%	1.2473%	10.5147%	11.2253%
North Dakota	1.2494%	1.3135%	11.2448%	11.8211%
Oregon	1.1999%	1.2796%	10.7988%	11.5161%
South Dakota	1.6487%	1.7836%	14.8384%	16.0522%
Utah	1.3114%	1.3725%	11.8030%	12.3529%
Washington	1.2965%	1.3906%	11.6685%	12.4253%
Wyoming	1.1759%	1.2556%	10.5827%	11.3008%