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From: Best, Harlan
Sent: Tuesday, August 14, 2007 3:08 PM
To: 'Kristy McDermott'
Cc: Cremer, Karen
Subject: Questions on August 3, 2007 Submission

Kristy, the following questions are on the Long Lines Wireless Customer Agreement that was submitted with your response dated August 3, 2007.

1. "This Customer Agreement, which incorporates the attached Terms and Conditions of Service and any calling plan description or brochures that we provide to you...".
 - a. Please provide a copy of the Terms and Conditions of Service. If a copy has already been provided to staff, please state in which data response it may be found.
 - b. Also provide copy of calling plan descriptions or brochures that are used by LLW. If this information has already been provided to staff, please state in which data response it may be found.
2. How We Measure your Minutes. "Calls that begin in one rate period and end in another rate period may be billed in their entirety at the rates for that period in which the call began." Please explain "may be billed in their entirety".
3. South Dakota statute requires that the E911 surcharge and telephone relay service surcharge to be separate lines on customer bills. Please explain how LLW will satisfy the statute based on the wording in Taxes, Surcharges, and Other Fees.

Please provide three copies of your response. If you should have any questions regarding the above request please feel free to contact me.

Harlan Best, Utility Analyst