## EARLY, LENNON, CROCKER & BARTOSIEWICZ, P.L.C.

ATTORNEYS AT LAW

900 COMERICA BUILDING KALAMAZOO, MICHIGAN 49007-4752 TELEPHONE (269) 381-8844 FAX (269) 381-8822

GEORGE H. LENNON
DAVID G. CROCKER
MICHAEL D. O'CONNOR
HAROLD E. FISCHER, JR.
LAWRENCE M. BRENTON
GORDON C. MILLER
GARY P. BARTOSIEWICZ
BLAKE D. CROCKER

ROBERT M. TAYLOR RON W. KIMBREL PATRICK D. CROCKER RUSSELL B. BAUGH ANDREW J. VORBRICH TYREN R. CUDNEY STEVEN M. BROWN KRISTEN L. GETTING OF COUNSEL JOHNT. PETERS, JR.

THOMPSON BENNETT (1912-2004) VINCENT T. EARLY (1922-2001) JOSEPH J. BURGIE (1926-1992)

April 19, 2005

Pamela Bonrud, Executive Director South Dakota Public Utilities Commission State Capitol Building 500 East Capital Avenue Pierre, SD 57501

RE: Pacific Centrex Services, Inc.

Dear Ms. Bonrud:

Enclosed herewith for filing with the Commission, please find an original and ten (10) copies of the above captioned corporation's APPLICATION FOR A CERTIFICATE OF PUBLIC CONVENIENCE AND NECESSITY TO TRANSACT THE BUSINESS OF A RESELLER OF INTEREXCHANGE TELECOMMUNICATIONS SERVICES and APPLICATION FOR A CERTIFICATE OF AUTHORITY TO PROVIDE FACILITIES-BASED AND RESOLD LOCAL EXCHANGE SERVICES, along with a check in the amount of \$250.00 to cover the filing fees related to same.

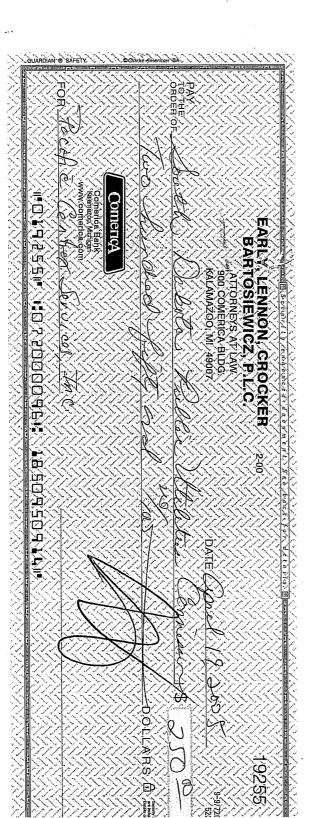
Enclosed you will find an exact duplicate of this letter. Please stamp the duplicate received and return same in the postage-paid envelope attached thereto.

Should you have any questions or concerns, please contact the undersigned.

Very truly yours,

EARLY LEWYON, CROCKER & BAROSIEWICZ, P.L.C.

Patrick D/Crocker PDC/pas/



# BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF SOUTH DAKOTA

IN THE WATTER OF.		
THE APPLICATION OF	)	
Pacific Centrex Services, Inc.	<b>)</b>	
FOR A CERTIFICATE OF PUBLIC CONVENIENCE	<b>)</b>	
AND NECESSITY TO TRANSACT THE BUSINESS	) Docket No	
OF A RESELLER OF INTEREXCHANGE	· )	
TELECOMMUNICATIONS SERVICES	)	
AND FOR APPROVAL OF ITS INITIAL TARIFF	Ì	

### **APPLICATION FOR AUTHORIZATION**

Pacific Centrex Services, Inc. (hereinafter "Applicant") respectfully requests that the Public Utilities Commission of the State of South Dakota (hereinafter referred to as "Commission") grant Applicant authority pursuant to SDCL 49-31-3 and in accordance with ARSD 20:10:24:02 to provide intrastate telecommunications services to the public within South Dakota through the resale of similar services offered by other interexchange carriers ("IXCs") in the State. Applicant further requests that the Commission approve its initial proposed tariff. Applicant, for purposes of verification, and in evidence of its fitness to operate and the public need for its services, offers the following information in support of this Application:

#### Identification of the Applicant

1. Applicant's name, address, and telephone number:

Pacific Centrex Services, Inc. 6855 Tujunga Avenue North Hollywood, CA 91605 (818) 623-2300

IN THE MATTER OF

2. Applicant is a corporation organized under the laws of the State of California. A copy of the Company's Articles of Incorporation are attached hereto as **Exhibit A**. Applicant has the authority to transact business within the State of South Dakota as a foreign corporation. A copy of the qualifying document is set forth in **Exhibit B** hereto.

3. Correspondence regarding this Application should be directed to:

Patrick D. Crocker
Early, Lennon, Crocker & Bartosiewicz, P.L.C.
900 Comerica Building
Kalamazoo, MI 49007-4752
Talankaran (200) 884 8844

Telephone: (269) 381-8844 Facsimile: (269) 381-8822

Email: pcrocker@earlylennon.com

4. Applicant's registered agent is:

Ronald D. Olinger 117 East Capitol Pierre, SD 57501

### **Description of Authority Requested**

- 5. Applicant seeks authority to operate as a reseller of intrastate telecommunications services to the public on a statewide basis. Applicant seeks authority to offer a full range of "1+" interexchange telecommunications services on a resale basis. Specifically, Applicant seeks authority to provide MTS, in-WATS, out-WATS, and Calling Card services.
  - 6. Applicant does not intend to provide operator services, 900 or 700 services.
- 7. Applicant owns no transmission facilities. Applicant will offer service to its subscribers using facilities of the communications networks of Global Crossing, other facilities-based IXCs and the local exchange telephone companies ("LECs").
- 8. Applicant has no plans at this time to construct any telecommunications transmission facilities of its own and seeks no construction authority by means of this Application.

  Applicant will operate exclusively as a reseller.
- 9. Applicant will abide by all rules governing telecommunications resellers, which the Commission has promulgated or may promulgate in the future, unless application of such rules in specifically waived by the Commission.

### **Proposed Services**

- 10. Applicant intends to offer MTS, in-WATS, out-WATS, and Calling Card services to subscribers within South Dakota. Applicant combines high quality transmission services with very competitive rates, flexible end user billing, professional customer service and excellent reporting to create a unique blend, which meets the individualized needs of such customers.
- 11. Applicant's services are designed to be especially attractive to residential and business users.
- 12. Applicant's intends to engage in "switchless" resale. Applicant will arrange for the traffic of underlying subscribers to be routed directly over the networks of Applicant's network providers.
- 13. Applicant is committed to the use of ethical sales practices. All distributors of its products must commit in writing to market Applicant's services in a professional manner, and to fairly and accurately portray Applicant's services and the charges for them.

#### **Description and Fitness of Applicant**

14. Applicant's officers have extensive managerial, financial and technical experience with which to execute the business plan described herein. In support of Applicant's managerial and technical ability to provide the services for which authority is sought herein, Applicant submits a description of the background and experience of its management as **Exhibit C**. In support of Applicant's financial ability to provide the proposed services, Applicant attaches financials as **Exhibit D**.

#### **Public Interest Considerations**

15. Applicant's entry into the South Dakota marketplace is in the public interest because Applicant intends to make a uniquely attractive blend of service quality, network management and reporting, and low rates available.

16. In addition to the direct benefits delivered to the public by its services, Applicant's entry into the South Dakota marketplace will benefit the public indirectly by increasing the competitive pressure felt by existing IXCs, spurring them to lower costs and improve services in response.

## Requested Regulatory Treatment

17. Applicant is a non-dominant reseller of interexchange telecommunications services.

Applicant requests to be regulated by the Commission in the same relaxed fashion extended to other, similarly situated resellers.

### Initial Proposed Tariff

18. Applicant proposes to offer service pursuant to the rules, regulations, rates and other terms and conditions included in Applicant's initial proposed tariff, which is attached hereto as **Exhibit E.** Billing, payment, credit, deposit and collection terms are set forth in Applicant's proposed tariff.

## Compliance with ARSD 20:10:24:02

- 19. In accordance with ARSD 20:10:24:02, Applicant provides the following information:
  - (1) The name, address and telephone number of Applicant:

Pacific Centrex Services, Inc. 6855 Tujunga Avenue North Hollywood, CA 91605 (818) 623-2300

- (2) Applicant shall provide services under the name:
  Pacific Centrex Services, Inc.
- (3) (a) Applicant was organized in the State of California on April 2, 1999. A copy of Applicant's Articles of Incorporation are attached as Exhibit A. A copy of its certificate of authority to transact business within the State of South Dakota as a foreign corporation is attached as Exhibit B.

- (b) Applicant has no principal office in South Dakota. Applicant's registered agent is Ronald D. Olinger, 117 East Capitol, Pierre, SD 57501.
- (c) Applicant owns or controls no subsidiaries. The names and addresses of Applicant's shareholders along with percentage owned and current Officers and Board of Directors:

Shareholders: M. Devin Semler 50%

6855 Tujunga Avenue North Hollywood, CA 91605

Lisa Semler 50%

6855 Tujunga Avenue North Hollywood, CA 91605

Officers: M. Devin Semler President

6855 Tujunga Avenue North Hollywood, CA 91605

Joshua Ploude Vice-President

6855 Tujunga Avenue North Hollywood, CA 91605

Kay Singian Secretary/Treasurer

6855 Tujunga Avenue North Hollywood, CA 91605

Subash Khurana COO

6855 Tujunga Avenue North Hollywood, CA 91605

- (4) Applicant is a corporation organized under the laws of California.
- (5) See paragraph 5 of the Application.
- (6) See paragraph 6 of the Application.
- (7) Applicant shall offer services on all equal-access areas within the State of South Dakota. Accordingly, Applicant does not attach a map describing service boundaries.
- (8) See Exhibits D and E attached hereto.

(9) (a) All complaints should be directed to:

Shannon Spielbuhler Pacific Centrex Services, Inc. 6855 Tujunga Avenue North Hollywood, CA 91605 Toll Free: 800-881-7054

Facsimile: 818-623-2301

Email:

Regulatory matters should be directed to:
Patrick D. Crocker, Regulatory Counsel

Early, Lennon, Crocker & Bartosiewicz, P.L.C. 900 Comerica Building

Kalamazoo, MI 49007 Toll Free: 888-349-7594 Telephone:269-381-8844 Facsimile: 269-381-8822

racsimile: 209-361-6622

Email: pcrocker@earlylennon.com

- (b) The Company will schedule monthly billing to customers. Payment is due by the invoice date printed on the bill. The Company may impose a late charge of 1.5% per month on any delinquent amounts.
- (c) Customer service representatives will handle all initial customer disputes. A representative may escalate the resolution of a dispute internally, or refer the customer to the Commission. Customers may reach a representative by calling <u>1-800-881-7054</u>.
- (10) Applicant is seeking authority to provide the resale of telecommunications services throughout the United States. Applicant is currently authorized to provide intrastate services in the following jurisdictions: Arizona, California, Colorado, Florida, Illinois, Indiana, Kansas, Michigan, Nevada, New Jersey, New York, Ohio, Texas and Wisconsin. Additionally, Applicant has never been denied registration or certification in any jurisdiction and is in good standing with the regulatory agency in each jurisdiction.

- (11) Applicant plans to market their services to business and residential customers via advertising, direct marketing, website, and independent distributors. Applicant has no promotional materials at this time.
- (12) See paragraph 20 of the Application.
- (13) Applicant's federal tax identification number is 95-4735860.
- (14) Applicant has not received complaints with any state or federal regulatory commission regarding the unauthorized switching of a customer's telecommunications provider or for the act of charging customers for services that have not been ordered.
- (15) Applicant requests a waiver of the cash flow statement required in 20:10:24:02(8).
- (16) Applicant agrees with the restrictions relating to prepaid services and deposits.

## **Applicant's Cost for Underlying Transport Services**

20. Applicant proposes to resell services within South Dakota in excess of Applicant's cost of purchasing services from Applicant's underlying carrier Global Crossing. Applicant purchases intrastate services from Global Crossing and resells to the public as follows:

	<u>Buy</u>	<u>Sell</u>
Switched Inbound		
Switched Outbound		
Dedicated Inbound		•
Dedicated Outbound		

#### Conclusion

21. A decision by the Commission to grant Applicant a Certificate of Public Convenience and Necessity is plainly in the public interest. Applicant will introduce important new products and services at very competitive rates as well as enhance the competitiveness of the overall long distance market in South Dakota.

WHEREFORE, Pacific Centrex Services, Inc. respectfully requests that this Commission grant it authority to transact the business of a reseller of interexchange telecommunications services within the State of South Dakota, that the Commission regulate it in a streamlined fashion, and that the Commission approve Applicant's initial proposed tariff effective on the date of the Order granting authority.

Respectfully submitted,

Pacific Centrex Services, Inc.

Dated: FEB. 15, 200 5 By:

M. Devin Semler. President

## **VERIFICATION**

M. Devin Semler, President of Pacific Centrex Services, Inc., first being duly sworn on oath, deposes and says that he has read the foregoing Application and verifies that the statements made therein are true and correct to the best of his knowledge, information, and belief.

Pacific Centrex Services, Inc.

Bv

M. Devin Semler, President

The foregoing instrument was acknowledged before me this 17th day of Jehruary 2005, by M. Devin Semler.

LUZ ESTHER CAUDILO
Commission # 1408348
Notary Public - California
Los Angeles County
My Comm. Expires Mar 30, 2007

NOTARY PUBLIC: Ly Later Paulillo

My Commission Expires: Narch 30, 2007

County of Los Ungells

State of California

## EXHIBIT A

Articles of Incorporation

2159363

in the office of the Secretary of state of the State of California

# ARTICLES OF INCORPORATION OF PACIFIC CENTREX SERVICES, INC.

BILL JOHES September of State

ľ

The name of the corporation is PACIFIC CENTREX SERVICES, INC.

II

The purpose of the corporation is to engage in any lawful act or activity for which a corporation may be organized under the General Corporation Law of California, other than the banking business, the trust company business or the practice of a profession permitted to be incorporated by the California Corporations Code.

Ш

The name and address, in the State of California, of this corporation's initial agent for service of process is M. Devin Semler, 6855 Tujunga Avenue, North Hollywood, California 91605.

ΙV

This corporation is authorized to issue only one class of shares of stock; the total number of shares which the corporation is authorized to issue is 100,000.

٧

The liability of the directors of the corporation for monetary damages shall be eliminated to the fullest extent permissible under California law.

J:\GCK\Duca\4 PCS Anicles.wpd

-1-

The corporation is authorized to provide indemnification of agents (as defined in Section 317 of the Corporations Code) for breach of duty to the corporation and its stockholders through bylaw provisions or through agreements with the agents, or both, in excess of the indemnification otherwise permitted by Section 317 of the Corporations Code, subject to the limits on such excess indemnification set forth in Section 204 of the Corporations Code.

**DATE: April 1, 1999** 

GRANT C. NEARY Incorporator

1.6

- 2159363

CERTIFICATE OF AMENDMENT
OF
ARTICLES OF INCORPORATION
OF
PACIFIC CENTREX SERVICES, INC.
a California corporation

FILED In the office of the Secretary of State of the State of California

AUG 3 1999
IIL JOHES, Semestry of State

#### M. Devin Semler certifies that:

- 1. He is the President and Secretary, of PACIFIC CENTREX SERVICES, INC., a California corporation.
- 2. Article IV of the Articles of Incorporation of this corporation is amended and restated in its entirety to read as follows:

"IV

The corporation is authorized to issue only one class of shares of stock; the total number of shares which the corporation is authorized to issue is Fifty Million (50,000,000). On the Amendment of this Article, each outstanding share is split up and converted into 2,500 shares."

- 3. The foregoing amendment of Articles of Incorporation has been duly approved by the Board of Directors.
- 4. The foregoing amendment of Articles of Incorporation has been duly approved by the equired vote of shareholders in accordance with Section 902, Corporations Code. The total number of outstanding shares of the corporation is 2,000. The number of shares voting in favor of the amendment equaled or exceeded the vote required. The percentage vote required was more than 50%.

I further declare under penalty of perjury under the laws of the State of California that the matters set forth in this Certificate are true and correct of my own knowledge, and that this Certificate of Amendment was executed on August 12, 1999 at North Hollywood, California.

Date: August 12, 1999

M. Devin Semier, President and Secretary

1: GCK Door II PCS Stock Split Americans word

Aug-08-00 02:49P corporation guarantee

## **EXHIBIT B**

Certificate of Authority to Transact Business as a Foreign Corporation

# State of South Bakota



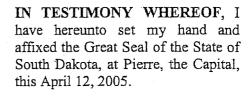
## OFFICE OF THE SECRETARY OF STATE

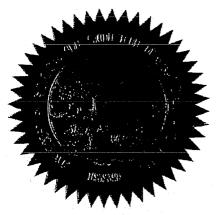
## **Certificate of Authority**

ORGANIZATIONAL ID #: FB029539

I, Chris Nelson, Secretary of State of the State of South Dakota, hereby certify that the Application for a Certificate of Authority of PACIFIC CENTREX SERVICES, INC. (CA) to transact business in this state duly signed and verified pursuant to the provisions of the South Dakota Corporation Acts, have been received in this office and are found to conform to law.

**ACCORDINGLY** and by virtue of the authority vested in me by law, I hereby issue this Certificate of Authority and attach hereto a duplicate of the application to transact business in this state.





Chris Nelson Secretary of State

Cert of Authority Merge.doc



Secretary of State State Capitol
500 E. Capitol Ave.
Pierre SD 57501 Phone 605-773-4845 Fax 605-773-4550

Application for Gerdificate of Authority

RECEIVED

APR 05 705

SA SEC OF STATE

•						
		ص .	. Of 5	<u>.</u>		
ursuant to the provisions of SDCL				~ ~ ~		. 674.
repart to the provisions of SDCL $\sim$	4/-8-/, the under	signed corporation	n hereby applie	es for a Certificate	of Authority to	fransact:
mount to min bio tipions or any on	,					
winner in the Court of Court Dalent	, and fanthat arra	acac arbuitetha	fallanina statar	mant.		

Pursuant to the provisions of SDCL 47-8-business in the State of South Dakota and	7, the undersigned co for that purpose subr	orporațio niis the	n hereby a following	ipplies for statement	r a Certificate of Authority to transactif
(1) The name of the corporation is P	ACIFIC CENTRES	SERV	TCES,	INC.	
the state of the s	(exact corp	oorate nam	e)		The state of the s
					· · · · · · · · · · · · · · · · · · ·
(2) If the name of the corporation does not an abbreviation of one of such words, therefore the thereto for use in this state is					ncorporated" or "limited" or does not contain obreviation which it elects to add
thereto for use in this state is					14. 人工學家公舍特里爾 (管理)
(3) State where incorporatedCalifo	rnia			Federal T	Taxpayer ID# _ 95-4735850
(4) The date of its incorporation is Apr	il 2, 1999				and the period of its duration, which may be
perpetual, is	* 1				
(5) The address of its principal office in the 6855 Turjunga Avenue, Normalling address if different from above is:  (6) The street address, or a statement that the first of the street address, or a statement that the first of the street address is a statement that the first of the street address is a statement that the first of the street address is a statement that the first of the street address is a statement that the first of the street address is a statement that the first of the street address is a statement that the street address is a street address is a statement that the street address is a st	rth Hollywood	CA		The second secon	Zip Code 91605  Zip Code 2006  Zip C
ll7 East Capitol, Pierre	, SD	·····			Zip Code 57501
and the name of its proposed registered again.  (7) The purposes which it proposes to purs  To provide telecommunica	ue in the transaction	of busin			
					10000000000000000000000000000000000000
(8) The names and respective addresses of	its directors and offic		*		
Name	Officer Title		Street A		City.
and the second s	1 - 4 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -			• 7. • 4.1	City State Zip
M. Devin Semler Josh Ploude	Dir., Pres.		20 11 / 20/11		Ave., N. Hollywood, CA 91605 Ave., N. Hollywood, CA 91605
ACRES 18 CAMPO A THOUSE BRANCH AND	VTF	egentralities Total	<del> </del>	5 A 4 5 B 5	1904 Control Control Notice Administration of Control
Ron Semler	Secy., Treas	<u> </u>	6855 T	ujunga	Ave., N. Hollywood, GA 91605
Subash Khurana	COO		6855 T	ujunga	Ave : N. Hollywood, CA 91605
9) The aggregate number of shares which and series, if any, within a class is:	it has authority to iss	ue, itemi	zed by cla	isses, par	value of shares, shares without par value,
vumber				Par va	alue per share or statement that
f shares	Class	Series	3	shares	s are without par value
50,000,000	Common		<del>-</del>	_ Wi	thout par value
				_·	
					(1) (1) (1) (1) (1) (1) (1) (1) (1) (1)
	Al grand			_	

(10) The aggregate number of its issued sh within a class, is:	ares, itemized by cla	asses, par value of sh	hares, shares without par value, and series, if any
Number of shares	Class	Series	Par value per share or statement that shares are without par value
25,000,000	Common		Without par value
7,000,000	Oommon.		7120000 PGC
(11) The amount of its stated capital is \$ Shares issued times par value equals stated issued shares.	CKX 100,000.0 capital. In the case	0 of no par value stock	k, stated capital is the consideration received for
(12) This application is accompanied by a (acknowledged by the Secretary of State or a is incorporated.	CERTIFICATE OF the officer having	FACT or a CERTIFI custody of corporate	ICATE OF GOOD STANDING duly e records in the state or country under whose law
domestic, through their stockholders or the	trustees or assigns one prices, limit the p	of such stockholders, production or regulate	tract with any incorporated company, foreign or or with any copartnership or association of e the transportation of any product or commodit a excessive prices therefor.
(14) That such corporation, as a considerati Dakota, will comply with all the laws of the			ntinue doing business within the State of South rations.
The application must be signed, in the prese another officer.	nce of a notary pub	lic, by the chairman	of the board of directors, or by the president or
I DECLARE AND AFFIRM UNDER THE PENDATED 2-18-2005	IALTY OF PERJURY	THAT THIS APPLIC	CATION IS ALL THINGS, TRUE AND CORRECT
			Vice - President
•		(Title)	
STATE OF	<u> </u>		
COUNTY OF		· •	
1,	a notary public,	do hereby certify that c	on this day of 20_05
personally appeared before me			who, being by me first duly sworn, declared that he/s
			INC. , that he/she signed the foregoing document
officer of the corporation, and the statements the			
My Commission Expires		(Notary Pub	blic)
Notarial Seal			
*********	*******	*****	******************************
•			stered agent listed in number six.
Consent	of Appointm	ent by the Re	egistered Agent
I, Ronald D. Olinger		, hereby give	e my consent to serve as the registered
	istered agent) TREX SERVICES	3, INC.	·
Dated April 4:	20 05		Remark Els
<u> </u>			(signature of registered agent)

## CALIFORNIA ALL-PURPOSE ACKNOWLEDGMENT

State of California	
State of California	ss.
County of Too Charells,	555.
20	Leu Din
0 16, 2005, before me, c	Name and Title of Officer (e.g., "Jane Doe, Notary Public")
Daile Common of the common of	How de
personally appeared the	Name(s) of Signer(s)
	personally known to me
$m{U}_{ij} = m{V}_{ij} + m{$	proved to me on the basis of satisfactory
	evidence
LUZ ESTHER CAUDILLO	
Commission # 1408348	to be the person(s) whose name(s) 68/are
Notary Public - California	subscribed to the within instrument and acknowledged to me that ne she they she they executed
Los Angeles County My Comm. Expires Mar 30, 2007	the same in his/her/their authorized
My Solidin Expects (rest Sec.) 2007	capacity(ies), and that by his/her/their
	signature(s) on the instrument the person(s), or
	the entity upon behalf of which the person(s)
	acted, executed the instrument.
	WITNESS my hand and official seal.
	Carl Sthe Sandillo
Place Notary Seal Above	Signature of Novary Public
	DTIONAL
	PTIONAL
Though the information below is not required by la	w it may array valuable to persons relying on the document
	aw, it may prove valuable to persons relying on the document and reattachment of this form to another document.
and could prevent fraudulent removal a	and reattachment of this form to another document.
and could prevent fraudulent removal a	and reattachment of this form to another document.
and could prevent fraudulent removal a	or Certificate of Whority
and could prevent fraudulent removal a	and reattachment of this form to another document.
Description of Attached Document Title or Type of Document: Special of State	or Certificate of Whority
and could prevent fraudulent removal a  Description of Attached Document  Title or Type of Document:   Special    Document Date:   Signer(s) Other Than Named Above:	or Certificate of Whority
and could prevent fraudulent removal a  Description of Attached Document  Title or Type of Document:	Number of Pages:
and could prevent fraudulent removal a  Description of Attached Document  Title or Type of Document:	Number of Pages:  RIGHT THUMBPRINT OF SIGNER
and could prevent fraudulent removal a  Description of Attached Document  Title or Type of Document:	Number of Pages:
and could prevent fraudulent removal a  Description of Attached Document Title or Type of Document: Application Document Date:  Signer(s) Other Than Named Above:  Capacity(ies) Claimed by Signer Signer's Name:  Individual  Corporate Officer — Title(s):	Number of Pages:  RIGHT THUMBPRINT OF SIGNER
and could prevent fraudulent removal a  Description of Attached Document Title or Type of Document: Application Document Date:  Signer(s) Other Than Named Above:  Capacity(ies) Claimed by Signer Signer's Name:  Individual  Corporate Officer — Title(s):  Partner — Limited General  Attorney in Fact	Number of Pages:  RIGHT THUMBPRINT OF SIGNER
and could prevent fraudulent removal a  Description of Attached Document Title or Type of Document: Application Document Date:  Signer(s) Other Than Named Above:  Capacity(ies) Claimed by Signer Signer's Name:  Individual  Corporate Officer — Title(s):  Partner — Limited General  Attorney in Fact  Trustee	Number of Pages:  RIGHT THUMBPRINT OF SIGNER
and could prevent fraudulent removal a  Description of Attached Document Title or Type of Document: Application Document Date:  Signer(s) Other Than Named Above:  Capacity(ies) Claimed by Signer Signer's Name:  Individual  Corporate Officer — Title(s):  Partner — Limited General  Attorney in Fact  Trustee  Guardian or Conservator	Number of Pages:  RIGHT THUMBPRINT OF SIGNER
and could prevent fraudulent removal a  Description of Attached Document Title or Type of Document: Application Document Date:  Signer(s) Other Than Named Above:  Capacity(ies) Claimed by Signer Signer's Name:  Individual  Corporate Officer — Title(s):  Partner — Limited General  Attorney in Fact  Trustee	Number of Pages:  RIGHT THUMBPRINT OF SIGNER
and could prevent fraudulent removal a  Description of Attached Document Title or Type of Document: Application Document Date:  Signer(s) Other Than Named Above:  Capacity(ies) Claimed by Signer Signer's Name:  Individual  Corporate Officer — Title(s):  Partner — Limited General  Attorney in Fact  Trustee  Guardian or Conservator	Number of Pages:  RIGHT THUMBPRINT OF SIGNER Top of thumb here

## EXHIBIT C

Background and Experience of Management

## M. Devin Semler, CEO and President of Pacific Centrex Services, Inc.

Monte Devin Semler is the co-founder and President of Pacific Centrex Service, Inc. the 3<sup>rd</sup> largest Shared Service Provider in California and the fastest growing as recognized by Pacific Bell. His involvement and knowledge of telecommunications spans more than 10 years. From cellular service to pre-paid calling cards...from provisioning to finance. Mr. Semler has in-depth knowledge of this industry, its players and its major trends.

Mr. Semler brings to Pacific Centrex Services a sustained backroom insight into the telecommunications industry, relationships with major players and partners, and sales and marketing savvy.

Since its founding in 1996, Mr. Semler has served as chief executive officer and co founder of Pacific Centrex Services.

From 1996 to 1997 Mr. Semler was the founder and president of Direct Link Telecommunications, Inc., a wholesale prepaid calling card telecommunications provider located in Los Angeles.

From 1994 to 1996, Mid-Com Communications, Inc., a Seattle Washington headquartered facilities-based long distance carrier, employed Mr. Semler. At Mid-Com Communications he held various staff positions including customer care, provisioning, sales compensation and finance.

From 1991 to 1994, Mr. Semler was employed as a sales representative for Secure Net, Inc. a wireless telecommunications service provider.

## Subash Khurana, COO

Mr. Khurana brings to Pacific Centrex over 15 years of project management and business operations for major corporations with over 200 million dollars in revenue. His wealth of experience covers the successful implementation of business startups, as well as established major international companies. He brings to the team organizational expertise required to run and maintain the complexities of telecommunications companies.

From 1997 to 1998 Mr. Khurana was Director of Hospitality Systems for SmarTalk Teleservices, Inc. His responsibilities included the development of P.O.S. Activation Systems for prepaid phone card sales and the managing and developing of a web based managing and reporting system to support and track millions of calling cards around the world.

He is a holder of a BS in Electrical Engineering and an MBA from the University of Hartford in Connecticut.

## Kay Singian, Secretary & Treasurer

Ms. Singian brings to Pacific Centrex Service a wealth of knowledge and experience within the finance industry as well as corporate experience in handling hurrian resources and all accounting matters.

Ms. Singian graduated with an accounting degree from the University of Santo Tomas in the Philippines and is also a registered CPA.

## Manzu Rahman, Database Engineer

Mr. Rahman has been with Pacific Centrex Service since its beginning in 1996. He has worked extensively with various billing databases, including construction, setup and maintenance of all billing systems. Mr. Rahman in conjunction with Mr. Khurana have been responsible for the implementation of the most recent billing database used by Pacific Centrex Services to track inventory, services and usage.

Prior to joining Pacific Centrex Services Mr. Rahman worked as an account for FirstServeNet, an Internet startup company where he provided accounting service for 4 years.

## Joshua Ploude, Network Specialist

Mr. Ploude brings to Pacific Centrex Services a fresh outlook and detailed knowledge of the technologies that are driving the telecommunications revolution today. Mr. Ploude has been aggressively planning the rollout of a facilities-based CLEC network. Since Pacific Centrex Services has become committed to the technology that will drive the network, Mr. Ploude has begun to supervise interconnection of Pacific Centrex Services network with all relevant ILECs. Mr. Ploude is a trained SMS800 Engineer. He has helped Pacific Centrex Services become a responsible organization and establish their SMS800 Department.

Prior to joining Pacific Centrex Services, Mr. Ploude worked as a computer consultant and research manager for Richard Dinel of R.H. Dinel Investment Counsel in Brentwood, California. During his experience Mr. Ploude became adept in the methods used to research companies that showed investment potential. He was responsible for generating portfolio performance statistics on a quarterly basis. Mr. Ploude has recently graduated from UCLA with a BA in Political Science.

## Leila Davila, Provisioning Manager

Ms. Davila is responsible for supervising the provisioning department for Pacific Centrex Services. Ms. Davila has extensive order fulfillment experience with various ILECs, IXCs and other service providers. She heads a team of 5 individuals whose sole responsibility is ordering and maintenance of the services that Pacific Centrex Services provides.

## **EXHIBIT D**

Financials

Pacific Centrex Services, Inc.	
Balance Sheet	12/20/2004
As of November 30, 2004	
	Nov 30, '04
ASSETS	
Current Assets	
Checking/Savings	
1000 · Petty Cash	200.00
dode Com And Conount	302 335 40

	Nov 30, '04
ETS	
Current Assets	
Checking/Savings	
1000 · Petty Cash	200.00
1046 · Corp Acct - General	302,335.40
1047 · Corp Acct - Payroll	27,291.19
1048 · Business Maximizer Acct.	790,471.99
1049 · Corporate Tax Account	13,D56.55
Total Checking/Savings	1,133,355.13
Total Ollecking/Savings	1, 100,000.10
A county Departments	
Accounts Receivable	
1200 · Accounts Receivable	000 444 75
1204 · Monthly NSF Checks	266,444.75
1205 · Monthly A/R	6,447,984.92
Total 1200 · Accounts Receivable	6,714,429.67
1202 · Reserve for Bad Debts	-1,862,524.85
1210 · Accounts Receivable - Access	776,120.33
Total Accounts Receivable	5,628,025.15
Other Current Assets	
1230 · Interests Receivable	7,900.00
1401 · Employee Advances	
1409 Employees - Officer I	382,695.82
	85,854.36
1401 · Employee Advances - Other Total 1401 · Employee Advances	468,550.18
1490 · Prepaid Expenses	
1493 · Prepaid Compensation	68,900.80
1494 · Prepaid Purchases	25,164.56
Total 1490 · Prepaid Expenses	94,065.36
Total Other Current Assets	570,515.54
Total Current Assets	7,331,895.82
Fixed Assets	07 A04 ÅA
1600 · Furniture & Fixtures	37,431.44 44,450.32
1604 · Automobiles	11,150.32
1605 · Computer Equipment	177,274.57
1610 · Office Equipment	45,471.42
1615 · Phone Equipment	192,556.23
1620 · Leasehold Improvements	21,726.14
1625 · Software	187,751.11
1635 · Telecom Equipment	266,586.12
1700 · Accumulated Depreciation	-456,063.00
Total Fixed Assets	483,884.35
Other Assets	: .
1801 · Accumulated Amortization	-966,238.00
	303,233.00
1910 · Deposits	24,429.33
1915 · Security Deposits	2-1-720.00

1931 · Acquisition - Furst Group C.B.

Total 1910 · Deposits

1930 · Acquisitions

Total 1930 · Acquisitions

24,429.33

500,000.00 500,000.00

	Nov 30, '04
1990 · Goodwill	679,982.42
Total Other Assets	238,173.75
I OTAL OTHER ASSETS	
TOTAL ASSETS	8,053,953.92
TOTAL ASSETS	
LIABILITIES & EQUITY	
Liabilities	
Current Liabilities	
Accounts Payable	2 024 600 78
2000 · Accounts Payable	3,034,680.78
Total Accounts Payable	3,034,680.78
Other Current Liabilities	0.02
2250 · Garnishments Payable	2,540.19
2251 · 401K Payable	-40.000.00
2252 · Retirement Plan Payable	338,146.07
2260 · Tax Payable - Fed/State/Surchrg	300,686.28
Total Other Current Liabilities	300,086.28
	3,335,367.06
Total Current Liabilities	3,335,367.06
Long Term Liabilities	33,466.45
2401 · Interest Payable - Affiliate	121,500.00
2500 · Settlements Payable	121,300.00
2700 · Shareholders Loan	50,000.00
2710 · A.J. Semier	50,000.00
2715 · D.K. Semler	80,000.00
2720 · D.T. Semler	25,000.00
2734 · Portland Trust	50,000.00
2740 · S.R. Semier 2746 · Ron and Lisa Semier Fam.Trust	1,627,012.19
2747 · M.S. Semler	50,000.00
2747 · W.S. Semier 2748 · M.R. Semier	50,000.00
2749 · R.M. Semler	50,000.00
- · · · · · · · · · · · · · · · · · · ·	2.032,012.19
Total 2700 · Shareholders Loan	2,002,012.10
2800 · Leases Payable	
2804 · MBE	37,372.79
Total 2800 · Leases Payable	37,372.79
Total 2000 Leases I dyabic	
Total Long Term Liabilities	2,224,351.43
Total Liabilities	5,559,718.49
Equity	
3000 · Capital Stock	200.00
3100 · Retained Earnings	1,220,358.45
3120 · PIC - Semier's	106,168.00
3165 · Distribution 2003 - MDSemler	-700,000.00
3166 · Distribution 2003 - RHSemier	-700,000.00
3167 · Distribution 2004 - MDSemler	-1,718,012.19
3168 · Distribution 2004 - RHSemler	-1,718,012.19
Net Income	6,003,533.36
Total Equity	2,494,235.43
TOTAL LIABILITIES & EQUITY	8,053,953.92

acific Centrex Services, Inc.									
Profit & Loss									
January through November 2004									
	Jan '04	Feb '04	Mar '04	Apr '04	May '04	Jun '04	Jul '04	Aug '04	Sep '04
linary Income/Expense									
Income									
4000 · Sales						<u> </u>			
4001 · Full Service Sales	1,763,977.16	1,880,623.90	1,920,208.57	1,934,864.47	1.938,085.05	2,012,147.29	2,062,844.60	2,232,195.29	2,237,743.88
4003 · Sales - Finance Charges	21,124.79	22,593.95	23,086.62	25,631.24	24,896.42	27,119.12	24,748.04	23,387.53	25,366.63
4005 · Sales - Taxes & Surcharges	396,236.69	421,008.45	460,064.86	461,148.93	482,860.57	507,706.30	551,901.37	553,281.71	603,964.15
4006 · Access Charges	161,379.27	246,413.65	283,503.08	264,072.62	278,072.66	294,240.93	264,513.22	272,470.39	321,197.21
4010 · Write-offs/Refunds	-4,132.92	0.00	-411.53	-3,092.90	-141.47	-3,118.63	-5,354.06	-620,12	-102.82
4020 · Credits Allowed	-86,515.07	-46,134.41	-92,390.43	-56,257.72	-62,687.83	-77,346.49	-119,712.21	-68,539.78	-179,350.41
4021 · Debit Adjustments	117,886.57	126,122.32	150,990.35	206,517.39	229,429.31	126,876.44	212,075.53	189,042.96	183,152.10
Total 4000 · Sales	2,369,956.49	2,650,627.86	2,745,051.52	2,832,884.03	2,890,514.71	2,887,624.96	2,991,016.49	3,201,217.98	3,191,970.74
					1		1		
4050 · Interest Income	547.58	469.80	482.95	439.42	410.45	484.15	457.56	517.06	14,490.27
4100 · Recovery Income from Embezzleme	250.00	250.00	0.00	250.00	500.00	500.00	500.00	500.00	500.00
4200 · Other Income-Judgement	7,500.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	24,375.63
Total Income	2,378,254.07	2,651,347.66	2,745,534.47	2,833,573.45	2,891,425.16	2,888,609.11	2,991,974.05	3,202,235.04	3,231,336.64
				]					
Cost of Goods Sold									
5000 · Purchases	<u>                                     </u>				ļ				
5001 · Usage Charges				<u> </u>	ļ				
5002 · Full Service	389,263.78	221,740.86	193,051.08	156,291.63	80,090.80	78,683.04	74,223.53	54,263.75	56,826.92
5003 · Long Distance	143,567.06	147,066.53	168,808.72	166,616.85	161,629.00	168,450.74	198,889.52	192,014.03	238,963.95
5004 · Other Charges	701,132.35	867,319.06	853,801.06	835,797.69	880,189.52	913,167.05	1,009,483.81	1,132,262.78	1,029,225.28
5006 · Internet Services	8,921.88	8,623.14	7,475.60	6,012.02	5,145.23	5,069.46	6,831.00	6,003.87	7,055.12
5009 · Voice Messaging	10,737.01	10,673.94	6,254.79	7,723.98	6,644.06	6,060.15	7,516.25	8,730.00	6,998.35
Total 5001 · Usage Charges	1,253,622.08	1,255,423.53	1,229,391.25	1,172,442.17	1,133,698.61	1,171,430.44	1,296,944.11	1,393,274.43	1,339,069.62
Total 5000 · Purchases	1,253,622.08	1,255,423.53	1,229,391.25	1,172,442.17	1,133,698.61	1,171,430.44	1,296,944.11	1,393,274.43	1,339,069.62
to be because a communication of the communication							1		
Total COGS	1,253,622.08	1,255,423.53	1,229,391.25	1,172,442.17	1,133,698.61	1,171,430.44	1,296,944.11	1,393,274.43	1,339,069.62
Gross Profit	1,124,631.99	1,395,924.13	1,516,143.22	1,661,131.28	1,757,726.55	1,717,178.67	1,695,029.94	1,808,960.61	1,892,267.02
Expense				1					
6000 · Salaries									
6002 · Billing	12,771.60	15,860.53	15,542.46	15,850.86	15,863.36	15,474.66	15,733.96	15,846.26	17,630.08
6003 · Commissions		4,000.00	4,500.00	1,000.00	69,216.00	1,500.00	1,528.00	0.00	0.00
	0.00				40,808.81	38,991.71	39,533.99	37,365.44	38,306.09
6004 · Customer Service	30,294.98	37,857.07	39,550.28	43,704.58					14,940.52
6005 · Info Services	12,905.24	15,238.31	15,002.10	15,366.67	14,731.87	15,255.49	15,441.29	15,098.67	14,940.52

	Jan '04	Feb '04	Mar '04	Apr'04	May '04	Jun '04	Jul '04	Aug '04	Sep '04
6006 · Management	33,250.00	48,250.00	42,000.00	42,000.00	42,000.00	42,000.00	42,000.00	42,000.00	42,000.00
6007 · Office	11,043.85	11,062.51	13,822.68	15,567.43	15,602.22	16,655.83	17,921.79	19,011.40	17,776.10
6010 · Sales	31,540.22	23,982.20	20,024.48	18,774.48	15,179.48	19,814.47	26,141.20	23,865.75	22,300.45
6011 · Technician	6,869.12	9,597.04	1,0,459.43	10,778.62	10,292.28	10,811.74	10,704.21	10,342.27	10,876.72
6013 · Collections	8,259.18	11,254.16	11,794.14	14,395.93	11,667.69	12,162.02	13,892.37	12,666.18	11,593.14
6014 · Provisioning	14,627.43	17,174.36	19,299.86	19,571.77	19,060.81	19,821.81	20,548.58	20,197.87	21,449.53
6015 · Bonus	0.00	0.00	1,000.00	2,000.00	0.00	0.00	0.00	0.00	0.00
6016 · QA/Setup	9,349.83	10,463.73	12,184.30	10,937.36	12,172.95	10,414.50	15,709.65	41,943.58	19,100.01
6000 · Salaries - Other	-98,284.48	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Total 6000 · Salaries	72,626.97	204,739.91	205,179.73	209,947.70	266,595.47	202,902.23	219,155.04	238,337.42	215,972.64
6100 · Operating Expenses									
6101 · Accounting Services	5,230.00	1,950.00	1,269.00	0.00	632.50	0.00	5,551.00	8,900.00	6,537.00
6105 · Agent Commissions	204,591.67	249,025.50	183,242.30	325,135.66	272,264.80	174,854.95	405,269.55	394,968.80	534,081.90
6115 · Automobile Expense	15,279.49	12,454.81	12,248.77	13,860.78	13,829.17	12,489.23	12,519.48	11,700.32	12,370.64
6120 · Bad Debts	104,833:03	121,020.54	127,011.09	129,527.28	132,573.47	133,590.60	135,541.13	144,438.36	146,974.29
6121 · Collection of BD Provisions	-3,181.33	-5,213,83	-3,266.98	-3,684.63	-3,516.50	-1,861.35	-5,936.14	-5,895.64	-2,621.83
6125 · Bank Charges	4,745.31	4,886.53	5,686.95	5,815.75	5,115.10	5,744.26	5,650.53	6,113.41	5,397.70
6130 · Business Development	1,715.83	145.31	98.85	0.00	1,277.07	7,500.00	3,264.45	534.53	3,280.07
6135 · Casual Labor	1,000.00	1,000.00	1,844.25	2,493.00	1,650.00	1,720.00	3,102.40	955.00	0.00
6136 · Cash Over/Short	0.00	0.00	0.00	0.00	0.00	0.00	0.78	0.00	0.10
6145 · Computer Expense									
6146 · Software	2,178.75	2,178.75	2,178.75	2,178.75	2,178.75	2,178.75	2,178.75	2,178.75	2,178.75
6145 · Computer Expense - Other	8,485.96	8,904.92	8,225.77	15,823.38	15,613.15	12,100.87	6,600.57	7,371.00	6,060.38
	10,664.71	11,083.67	10,404.52	18,002.13	17,791.90	14,279.62	8,779.32	9,549.75	8,239.13
Total 6145 · Computer Expense	10,004.71	11,000.07	10,10 110					·	
6150 · Data Processing/Billing	2,478.62	5,351.43	5,527.96	4,751.94	5,203.23	4,550.03	4,646.08	5,344.71	5,188.05
6155 · Donations & Contributions	0.00	0.00	0.00	500.00	0.00	1,500.00	0.00	1,150.00	0.00
6160 · Dues & Subscriptions	286.39	109.88	0.00	35.00	0.00	382.46	153.20	135.00	0.00
6165 · Legal Fees	15,255.20	8,984.22	1,112.50	1,793.96	2,675.10	5,273.17	1,613.04	1,306.03	2,334.33
6170 · Miscellaneous	0.00	0.00	0.00	0.00	0.00	0.00	0.00	59.61	0.00 4,711.70
6174 · Network Supplies	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
6175 · Office Supplies	13,845.89	2,182.42	2,262.39	2,448.28	249.54	6,591.15	2,786.97	2,714.12	2,183.06
6180 · Outside Services					<u> </u>	[:		-	D FD0 65
6181 · Janitorial	500.00	1,000.00	500.00	936.00	1,172.00	416.00	2,064.00	714.57	2,522.00
6182 · Technical	7,004.55	12,703.27	6,056.43	4,616.48	4,313.00	3,722.75	4,782.00	3,947.13	4,785.70
6184 · Security	0.00	0.00	0.00	0.00	927.50	0.00	0.00	0.00	42.00
	7,504.55	13,703.27	6,556.43	5,552.48	6,412.50	4,138.75	6,846.00	4,661.70	7,349.70
Total 6180 · Outside Services	7,304.30	10,700.27							
	0 813 08	10 453 74	11,639.33	12,150.72	10,720.23	17,616.01	33,085.30	39,459.46	31,421.28
6185 · Postage & Delivery	9,843.82	19,453.71	2,744.49	1,775.49	1,593.49	3,070.84	2,380.33	3,645.36	2,296.80
6190 · Telephone	2,776.94	2,988.30		520,157.84	468,471.60	391,439.72	625,253.42	629,740.52	769,743.92
Total 6100 · Operating Expenses	396,870.12	449,125.76	368,381.85	020,107.84	400,471.00	001,400.12	OLD LOST IL		<u>-</u>

	Jan '04	Feb '04	Mar '04	Apr'04	May '04	Jun '04	Jul '04	Aug '04	Sep '04
Charles of the state of the sta									
6200 · Employee Benefits	2.20	0,00	0.00	0.00	2,583.00	0.00	0.00	0.00	
6205 · Employee Education	0.00	517.42	3,527.07	3,562.06	5,611.26	10,485.15	0.00	0.00	0.00
6210 · Employee Incentives	5,209.11 774.24	259.74	268.09	340.85	355.90	433.45	53,422.60 369.20	6,273.99	544.57
. 6215 · Payroll Expenses					16,552.04			443.70	389.75
6220 · Payroll Taxes	19,209.77	20,554.36	18,848.07	28,189.60		16,497.41	16,702.49	16,349.48	14,252.32
6225 · Training	0.00	0.00	0.00	0.00	1,200.00	0.00	0.00	0.00	500.00
6230 · Health Insurance	9,917.61	10,047.99	9,757.53	9,439.21	10,674.35	12,305.55	12,360.23	12,182.38	12,528.00
6235 · Retirement	172.00	172.00	172.00	297.00	172.00	172.00	. 172.00	172.00	172.00
Total 6200 · Employee Benefits	35,282.73	31,551.51	32,572.76	41,828.72	37,148.55	39,893.56	83,026.52	35,421.55	28,386.64
6300 · Insurance							,		
6305 · Officer's Life Insurance	12,376.03	8,321.54	8,321.54	8,321.54	8,321.54	B,321.54	8,321.54	8,321.54	8,321.54
6310 · Liability	4,818.48	646.73	1,048.25	1,195.06	1,195.06	1,195.06	1,195.06	1,195.06	1,254.81
6320 · Workers Compensation	0.00	5,269.00	2,302.80	2,302.80	2,302.80	2,302.80	2,302.80	2,302.80	2,302.80
Total 6300 · Insurance	17,194.51	14,237.27	11,672.59	11,819.40	11,819.40	11,819.40	11,819.40	11,819.40	11,879.15
		1							
6400 · Other Fees & Expenses									***************************************
6410 · Consultant & Mgmt Fee		0.400.00	5 550 57	0.000.70	7.557.75	0.000.00	5.50.51		
6411 · CAB - Consultancy	6,614.29	6,106.69	6,966.67	8,023.79	7,557.75	8,083.25	8,568.91	B,724.21	8,991.95
6412 · TAX - Consultancy	0.00	2,551.98	2,676.50	2,439.10	2,428.00	2,426.50	2,426.50	2,130.96	0.00
. Total 6410 · Consultant & Mgmt Fee	6,614.29	8,658.67	9,643.17	10,462.89	9,985.75	10,509.75	10,995.41	10,855.17	8,991.95
Total 6400 · Other Fees & Expenses	. 6,614.29	8,658.67	9,643.17	10,462.89	9,985.75	10,509.75	10,995.41	10,855.17	8,991.95
6600 · Occupancy Cost									
6601 · Rent	9,398.00	7,425.00	7,398.00	9,467.64	7,425.00	7,425.00	9,420.00	7,425.00	7,425.00
6602 - Parking	500.00	500.00	500.00	500.00	500.00	500.00	500.00	500.00	500.00
6605 · Utilities	789.95	32.00	2,868.71	1,617.77	2,004.87	1,827.22	2,299.16	2,384.07	2,785.73
6615 · Decorations	0.00	0.00	0.00	0.00	0.00	0.00	201.57	0.00	1,455.32
Total 6600 · Occupancy Cost	10,687.95	7,957.00	10,766.71	11,585.41	9,929.87	9,752.22	12,420.73	10,309.07	12,166.05
6650 Repairs and Maintenance	40.007.54	E 404 DD	4 027 40	1 70E DE	3,977.27	3,747.08	1,865.03	936.42	461.82
6651 Building Repairs	13,007.54	6,104.98	1,837.19 0.00	4,796.95 85.00	85.00	1,605.40	137.65	5,240.12	868.19
6652 · Equipment Repairs	484.96	0.00	[	0.00	0.00	0.00	294.60	310.69	226.74
6655 · Equipment Rental	0.00	0.00	0.00			<u> </u>			
Total 6650 · Repairs and Maintenance	13,492.50	6,104.98	1,837.19	4,881.95	4,062.27	5,352.48	2,297:28	6,487.23	.1,556.75
6800 Taxes & Licenses									
6805 · Fees and Licenses	3,648.00	35.00	502.20	417.71	100.00	100.76	423.69	0.00	5,517.49
6810 · Corporate Taxes	0.00	0.00	0.00	0.00	521.30	0.00	- 0.00	0.00	0.00
6812 - Sales Tax	127,418.49	128,996.10	151,002.27	170,501.98	172,295.51	197,494.94	206,124.37	269,496.29	244,770.34

	Jan '04	Feb '04	Mar '04	Apr'04	May '04	Jun '04	Jul '04	Aug '04	Sep '04		
Total 6800 · Taxes & Licenses	131,066.49	129,031.10	151,504.47	170,919.69	172,916.81	197,595.70	206,548.06	269,496.29	250,287.83		
			2.03								
6999 · Uncategorized Expenses 7200 · Marketing & Advertising	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00		
7250 · Advertising & Promotion	1,525.01	1,209.06	14,971.48	1,328.34	1,572.14	24,992.49	3,653.57	2,454.92	1 354 45		
7251 · Printing	3,983.61	4,207.13	825.00	1;840.25	497.82	12,037.50	2,246.19	1,239.46	1,364.49		
Total 7200 · Marketing & Advertising	5,508.62	5,416.19	15,796.48	3,168.59	2,069.96	37,029.99	5,899.76	3,694.38	1,364.49		
									7,001.70		
7300 · Entertainment & Travel											
7310 · Entertainment	2,989.66	2,922.79	3,245.02	1,966.03	2,905.66	3,267.13	3,669.36	3,027.73	6,635.02		
7350 · Travel											
7351 - Agent Conference	0.00	0.00	1,662.50	2,602.28	0.00 1,895.20	0.00	0.00	0.00	450.00		
7352 · Airfares	426.10	1,771.13				3,541.19	2,379.11	2,795.89	3,602.63		
7353 · Miscellaneous Travel	0.00	0.00	631.61	0.00	0.00	0.00	0.00	0.00	0.00		
7354 · Hotels	0.00	2,075.05	199.40	257.63	1,357.52	2,576.54	1,331.84	283.70	3,182.75		
7355 · Meals	0.00	165.98	267.93	339.19	0.00	0,00	0.00	0.00	75.99		
7356 · Auto Rental	0.00	0.00	304.64	0.00	0.00	0.00	0.00	0.00	266.84		
7350 · Travel - Other	0.00	0.00	821.68	0.00	0.00	0.00	598.34	0.00	130.37		
Total 7350 · Travel	426.10	4,012.16	3,887.76	3,199.10	3,252.72	6,117.73	4,309.29	3,079.59	7,708.58		
7300 · Entertainment & Travel - Other	0.00	0.00	0.00	28.90	0.00	0.00	0.00	0.00	0.00		
Total 7300 · Entertainment & Travel	3,415.76	6,934.95	7,132.78	5,194.03	6,158.38	9,384.86	7,978.65	6,107.32	14,343.60		
Total Expense	692,759.94	863,757.34	814,487.73	989,966.22	989,158.06	915,679.91	1,185,394.27	1,222,268.35	1,314,693.02		
-t Ordinary Income	431,872.05	532,166.79	701,655.49	671,165.06	768,568.49	801,498.76	509,635.67	586,692.26	577,574.00		
et Ordinary Income	431,072.03	332, 100.73	701,000.40	011,100.00	100,000.10	1 001,400.70	300,000.07	300,032.20	077,074.00		
ther Income/Expense									· ma samm or mai		
Other Expense											
9100 · Prior Period Expenses	41,711.81	0.00	4,202.10	6,539.00	0.00	0.00	0.00	0.00	0.00		
9150 · Finance Charges	21.06	0.00	118.44	127.53	200.60	433.91	87.91	0.00	0.00		
9400 · Interest Expense	16,204.81	14,157.53	16,349.33	15,821.92	16,349.33	15,821.92	15,889.29	17,007.55	16,458.90		
Total Other Expense	57,937.68	14,157.53	20,669.87	22,488.45	16,549.93	16,255.83	15,977.20	17,007.55	16,458.90		
							45.000	17.007.55	40,450,00		
et Other Income	-57,937.68	-14,157.53	-20,669.87	-22,488.45	-16,549.93	-16,255.83	-15,977.20	-17,007.55	-16,458.90		
	272 024 27	E49 000 25	500 DDE 52	648,676.61	752,018.56	785,242.93	493,658.47	569,684.71	561,115.10		
Income.	373,934.37	518,009.26	680,985.62	040,070.01	752,010.00	100,242.00	730,000.47	555,554.11	551,110.10		
NOTE - Pare Invited All and a state	nd										
NOTE: Some Invoices still not enter	Eu	<u> </u>						<del></del>			

acific Centrex Services, Inc.	i I	1	T
Profit & Loss			12/20/2004
January through November 2004	<del> </del>		12/20/2004
Dundary anough November 2004	Oct '04	Nov '04	TOTAL
dinary Income/Expense			
Income		-	
4000 · Sales			
4001 · Full Service Sales	2,196,361.88	2,179,204.34	22,358,256.43
4003 · Sales - Finance Charges	26,609.02	26,183.79	270,747.15
4005 · Sales - Taxes & Surcharges	658,458.13	626,254.56	5.722.885.72
4006 · Access Charges	304,798.40	280,293.03	2,970,954.46
4010 · Write-offs/Refunds	-2,813.56	-490.72	-20,278.73
4020 · Credits Allowed	-58,050.73	-70,217.51	-917,202.59
4021 · Debit Adjustments	197,920.39	178,931.59	1,918,944.95
Total 4000 · Sales	3,323,283.53	3,220,159.08	32,304,307.39
		-	
4050 · Interest Income	744.18	847.89	19,891.31
4100 · Recovery Income from Embezzleme	0.00	0.00	3,250.00
4200 · Other Income-Judgement	0.00	0.00	31,875.63
Total Income	3,324,027.71	3,221,006.97	. 32,359,324.33
The state of the s			
Cost of Goods Sold			
5000 · Purchases			
5001 · Usage Charges			
5002 · Full Service	38,173.92	19,676.31	1,362,285.62
5003 · Long Distance	235,279.25	194,972.06	2,016,257.71
5004 · Other Charges	1,536,999.51	1,515,889.12	11,275,267.23
5006 Internet Services	9,328.61	9,097.58	79,563.51
5009 · Voice Messaging	6,130.10	71,226.45	148,695.08
Total 5001 · Usage Charges	1,825,911.39	1,810,861.52	14,882,069.15
Total 5000 · Purchases	1,825,911.39	1,810,861.52	14,882,069.15
1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1			
Total COGS	1,825,911.39	1,810,861.52	14,882,069.15
Gross Profit	1,498,116.32	1,410,145.45	17,477,255.18
GIOSS FIOR	1,100,110.02	11110111011	
		]	
Expense			
6000 · Salaries	40.750.46	10 140 07	170 000 00
6002 · Billing	18,352.16	19,140.87	178,066.80
6003 · Commissions	6,904.22	0.00	88,648.22
6004 · Customer Service	40,929.09	40,752.99	428,095.03
6005 · Info Services	15,164.46	14,952.29	164,096.91

	Oct '04	Nov '04	TOTAL
6006 Management	42,000.00	42,000.00	459,500.00
6007 · Office	17,395.49	17,764.37	173,623.67
6010 · Sales	22,090.70	22,368.72	246,082.15
6011 - Technician	12,619.11	12,957.09	116,307.63
6013 · Collections	12,996.43	13,050.00	133,731.24
6014 · Provisioning	24,823.89	20,620.08	217,195.99
6015 · Bonus	0.00	0.00	3,000.00
6016 · QA/Setup	21,727.90	18,809.35	182,813.16
6000 · Salaries - Other	0.00	0.00	-98,284.48
Total 6000 · Salaries	235,003.45	222,415.76	2,292,876.32
6100 · Operating Expenses			
6101 · Accounting Services	-3,640.00	2,218.50	28,648.00
6105 · Agent Commissions	343,187.53	289,714.80	3,376,337.46
6115 · Automobile Expense	13,602.06	13,343.91	143,698.66
6120 · Bad Debts	151,368.68	145,718.33	1,472,596.80
6121 · Collection of BD Provisions	-4,596.33	-29,886.66	-69,661.22
6125 · Bank Charges	5,713.51	5,705.56	60,574.61
6130 · Business Development	9,564.00	2,800.44	30,180.55
6135 · Casual Labor	900.00	560.00	15,224.65
6136 · Cash Over/Short	-0.01	0.00	0.87
6145 · Computer Expense			
6146 · Software	2,178.75	2,287.69	24,075.19
6145 · Computer Expense - Other	21,678.35	1,263.27	112,127.62
Total 6145 · Computer Expense	23,857.10	3,550.96	135,202.81
6150 · Data Processing/Billing	9,875.48	11,987.80	64,905.33
6155 · Donations & Contributions	0.00	0,00	3,150.00
6160 · Dues & Subscriptions	222.10	160.16	1,484.19
6165 · Legal Fees	3,133.42	1,513.00	44,993.97
6170 · Miscellaneous	0.00	110.00	169.61
6174 · Network Supplies	500.00	261.50	5,473.20
6175 · Office Supplies	942.78	2,854.41	39,061.01
6180 · Outside Services			
6181 · Janitorial	1,363.32	1,384.00	12,571.89
6182 · Technical	4,918.00	5,353.34	62,202.65
6184 · Security	414.00	35.00	1,418.50
Total 6180 · Outside Services	6,695.32	6,772.34	76,193.04
6185 · Postage & Delivery	19,059.17	20,667.04	225,116.07
6190 · Telephone	2,120.33	3,866.68	29,259.05
Total 6100 · Operating Expenses	582,505.14	481,918.77	5,683,608.66

	Oct '04	Nov '04	TOTAL
6200 · Employee Benefits			
6205 · Employee Education	0.00	0.00	2,583.00
6210 · Employee Incentives	5,329.65	11,399.94	105,882.82
6215 · Payroll Expenses	391.20	404.55	4,430.67
6220 - Payroll Taxes .	14,797.14	14,450.41	196,403.09
6225 · Training	0.00	0.00	1,700.00
6230 · Health Insurance	13,089.26	12,312.90	124,615.01
6235 · Retirement	-322.97	172.00	1,522.03
Total 6200 · Employee Benefits	33,284.28	38,739.80	437,136.62
6300 · Insurance			
6305 · Officer's Life Insurance	8,821.54	B,321.54	96,091.43
6310 · Liability	45,528.00	0.00	59,271.57
6320 · Workers Compensation	2,302.80	2,302.80	25,994.20
Total 6300 · Insurance	56,652.34	10,624.34	181,357.20
6400 · Other Fees & Expenses	1	]	
6410 · Consultant & Mgmt Fee			
6411 · CAB - Consultancy	10,482.99	10,096.36	90,216.86
6412 · TAX - Consultancy	0.00	0.00	17,079.54
Total 6410 · Consultant & Mgmt Fee	10,482.99	10,096.36	107,296.40
Total 0415 Constitute a figure 1 co			
T. J. C. CO. Ollege France P. Evenennen	10,482.99	10,096.36	107,296.40
Total 6400 · Other Fees & Expenses	10,402.00	10,000.00	-
		:	
6601 · Rent	9,420.00	7,425.00	89,653.64
6602 · Parking	500.00	500.00	5,500.00
6605 · Utilities	2,472.08	2,103.42	21,184.98
6615 · Decorations	0.00	167.27	1,824.16
Total 6600 - Occupancy Cost	12,392.08	10,195.69	118,162.78
Total 6600 Cooperty Cost	12,002.00		
6650 · Repairs and Maintenance			
6651 · Building Repairs	2,800.00	7,466.39	47,000.67
6652 · Equipment Repairs	2,144.73	679.99	11,331.04
	440.71	0.00	1,272.74
6655 · Equipment Rental			
Total 6650 · Repairs and Maintenance	5,385.44	8,146.38	59,604.45
6800 · Taxes & Licenses			
6805 · Fees and Licenses	50.00	970.02	11,764.87
6810 · Corporate Taxes	0.00	-12,857.05	-12,335.75
6812 · Sales Tax	255,059.02	261,836.79	2,184,996.10

			0	; 1	01	ωT.	<del></del>	1 (7)	11	10	7	-	ļц	215	D : 0	2   9	2 2	±	g]	75	43		75	and the second s		191	45	.03	.39	06	SC.	.36	1	1
TOTAL	2 184 425.22	21.01.1	0.00		59,461.35	27,569.76	87,031.11	39 785.53	100	90.00	32.351.22	63161	15 DR 45	วัเ	049.00	1.1.0	80.000,T	47.808,1C	28.90	91,253.67	11,242,752.43		6,234,502.75			52,452.91	989.45	177,527.03	230,969.39	ָ	-230,969.39	6,003,533.36		
- FO. 2014	יייייייייייייייייייייייייייייייייייייי	249,949.70	0.00		5,576.26	0.00	5,576.26	4 603 72	4,000,72	00 0	7 494 76	2	0.00	2,014.80	0.00	00.0	0.00	9,509.64	0.00	14,113.36	1,051,776.48		358,368.97			00.00	00.00	16,458.90	16,458.90		-16,458.90	341,910.07		
-	Oct '04	255,109.02	0.00		813.59	692.80	1,506.39		4,053.41		450.00	4,100.43	00.0	1,806.14	0.00	00.0	0.00	6,436.57	00.0	10,489.98	1,202,811.11		295,305.21	,		00.00	00.00	17,007.55	17,007.55		-17,007.55	278,297.66		
		Total 6800 · Taxes & Licenses	Rooq · Uncatedorized Expenses	7200 Marketing & Advertising	7250 - Advertising & Promotion	7254 . Drinfina	Total 7200 - Marketing & Advertising	7300 · Entertainment & Travel	7310 · Entertainment	7350 · Travel	7351 · Agent Conference	7352 · Airfares	7353 · Miscellaneous Travel	7354 · Hotels	7355 · Meals	7356 - Auto Rental	7350 · Travel - Other	10	Other	7300 : Entertainment & Travel	וחום ו ספס בווים	Total Expense	amosti menikao 1-1	vet Otulialy mooning	Other Income/Expense	Other Expense	9100 - Prior Period Expenses	9150 · Finance Charges	9400 · Interest Expense	Total Other Expense	Net Other Income			NOTE: Some Invoices still not enter

## EXHIBIT E

Tariff

SOUTH DAKOTA	INICATIONS	TARIFF

This Tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services within the State of South Dakota by Pacific Centrex Services, Inc. ("Company"). This Tariff is on file with the South Dakota Public Utilities Commission, and copies may also be inspected, during normal business hours, at the following location: 6855 Tujunga Avenue, North Hollywood, CA 91605.

Issued:

Effective:

## **CHECK SHEET**

The title page and pages 1-38 inclusive of this Tariff are effective as of the date shown. Original and revised sheets, as named below, comprise all changes from the original Tariff in effect on the date indicated.

SHEET	REVISION	SHEET	REVISION	SHEET	REVISION
1	Original	18	Original	35	Original
2	Original	19	Original	36	Original
3	Original	. 20	Original	37	Original
4	Original	21	Original	38	Original
5	Original	22	Original		
6	Original	23	Original		
7	Original	24	Original		
8	Original	25	Original		
9	Original	26	Original		
10	Original	27	Original		
. 11	Original	28	Original		
. 12	Original	29	Original		
13	Original	30	Original		
14	Original	31	Original		
15	Original	32	Original		
16	Original	33	Original		
17	Original	34	Original		
	•		<b>-</b>		

<sup>\*</sup> New or Revised Sheets

# CONCURRING, CONNECTING AND OTHER PARTICIPATING CARRIERS

**CONCURRING CARRIERS:** 

No Concurring Carriers

**CONNECTING CARRIERS:** 

No Connecting Carriers

OTHER PARTICIPATING CARRIERS:

No Participating Carriers

## **TARIFF FORMAT**

Sheet Numbering - Sheet numbers appear in the upper right hand corner of the page. Sheets are numbered sequentially and from time to time new pages may be added to the Tariff. When a new page is added between existing pages, a decimal is added to the preceding page number. For example, a new page added between Sheets 3 and 4 would be numbered 3.1.

Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2. 2.1. 2.1.1. 2.1.1.A. 2.1.1.A.1. 2.1.1.A.1.(a). 2.1.1.A.1.(a).l. 2.1.1.A.1.(a).l.(i).

Check Sheets - When a Tariff filing is made with the Commission, an updated check sheet accompanies the Tariff filing. The check sheet lists the pages contained in the Tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision, all revisions made in a given filing are designed by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it. The Tariff user should refer to the latest check sheet to find out if a particular page is the most current on file with the Commission.

Issued:

# **APPLICABILITY**

This Tariff contains the Service offerings, rates, terms and conditions applicable to the furnishing of intrastate interexchange telecommunications services within the State of South Dakota by Pacific Centrex Services, Inc. ("Company").

## **EXPLANATION OF SYMBOLS**

- (D) To signify discontinued material
- (I) To signify a rate or charge increase
- (M) To signify material relocated without change in text or rate
- (N) To signify new material
- (R) To signify a reduction
- (T) To signify a change in text but no change in rate or regulation

Issued:

# TABLE OF CONTENTS

			<u>ieer</u>
CHE	CK SHE	ET	2
CON	CURRIN	G, CONNECTING AND OTHER PARTICIPATING CARRIERS	3
TAR	IFF FORI	MAT	4
APPI	LICABILI	TY	5
EXP	LANATIC	ON OF SYMBOLS	6
TABI	LE OF C	ONTENTS	7
1.	TECH	NICAL TERMS AND ABBREVIATIONS	9
2.	RULE	S AND REGULATIONS	16
	2.1.	Description and Limitations of Services	
	2.2.	Other Terms and Conditions	17
	2.3.	Liability	19
	2.4.	Cancellation of Service by a Customer	20
	2.5.	Cancellation for Cause by the Company	
	2.6.	Credit Allowance	
	2.7.	Use of Service	
	2.8.	Payment Arrangements	
	2.9.	Assignment	
	2.10.	Tax and Fee Adjustments	25
	2.11.	Method for Calculation of Airline Mileage	
	2.12.	Time of Day Rate Periods	28
	2.13.	Special Customer Arrangements	
	2.14.	Inspection	
	2.15.	Customer Inquires and Complaints	28

Issued:

3.	DESC	RIPTION OF SERVICES	29
	3.1.	Wide Area ("WATS") and Message ("MTS") Toll Services	29
	3.2.	Switched Inbound Service	29
	3.3.	Dedicated Inbound Service	29
	3.4.	Switched Outbound Service	29
	3.5.	Dedicated Outbound Service	29
	3.6.	Calling Card Service	29
	3.7.	Timing of Calls	30
	3.8.	Minimum Call Completion Rate	30
4.	RATE	S AND CHARGES	31
	4.1.	Usage Rates	31
	4.2.	Switched Inbound Usage Rates	32
	4.3.	Dedicated Inbound Usage Rates	33
	4.4.	Switched Outbound Usage Rates	34
	4.5.	Dedicated Outbound Usage Rates	35
	4.6.	Calling Card Usage Rates	36
	4.7.	Recurring Charges	
	4.8.	Non-recurring Charges	37
	4.9.	Special Promotional Offering	37
	4.10.	Emergency Calls	37
	4.11.	Payphone Use Service Charge	38
	4 12	Universal Connectivity Charge	38

Issued:

## 1. TECHNICAL TERMS AND ABBREVIATIONS

For the purpose of this Tariff, the following definitions will apply:

#### Access Coordination

Provides for the design, ordering, installation, coordination, pre-service testing, service turn-up and maintenance on a Company or Customer provided Local Access Channel.

## **Administrative Change**

A change in Customer billing address or contact name.

#### Alternate Access

Alternate Access is a form of Local Access except that the provider of the Service is an entity, other than the Local Exchange Carrier, authorized or permitted to provide such Service. The charges for Alternate Access may be subject to private agreement rather than published or special tariff if permitted by applicable governmental rules.

## Application for Service

A standard Company order form, which includes all pertinent billing, technical and other descriptive information that will enable the Company to provide a communication Service as required.

#### <u>ASR</u>

ASR (Access Service Request) means an order placed with a Local Access Provider for Local Access.

## Authorized User

A person, firm, corporation or other entity that either is authorized by the Customer to receive or send communications or is placed in a position by the Customer, either through acts or omissions, to send or receive communications.

#### Bandwidth

The total frequency band, in hertz, allocated for a channel.

#### **Bill Date**

The date on which billing information is compiled and sent to the Customer.

Issued:

#### Call

A completed connection between the Calling and Called Stations.

## **Called Station**

The telephone number called.

## Calling Station

The telephone number from which a Call originates.

#### Cancellation of Order

A Customer initiated request to discontinue processing a Service order, either in part or in its entirety, prior to its completion. Cancellation charges will be assessed for each Circuit-end or Dedicated Access line canceled from an order prior to its completion by the Company, under the following circumstances: (1) if the LEC has confirmed in writing to the Company that the Circuit-end or Dedicated Access line will be installed; or (2) if the Company has already submitted facilities orders to and interconnecting telephone company.

#### Channel or Circuit

A dedicated communications path between two or more points having a Bandwidth or Transmission Speed specified in this Tariff and selected by a Customer.

#### Commission

South Dakota Public Utilities Commission

#### Company

Pacific Centrex Services, Inc.

## Company Recognized National Holidays

The following are Company Recognized National Holidays determined at the location of the originator of the Call: New Year's Day, Martin Luther King Day, President's Day, Memorial Day, Independence Day, Labor Day, Columbus Day, Veteran's Day, Thanksgiving Day, Christmas Day.

The evening rate is used unless a lower rate would normally apply. When a Call begins in one rate period and ends in another, the rate in effect in each rate period applies to the portion of the Call occurring within that rate period. In the event that a minute is split between two rate periods, the rate in effect at the start of that minute applies.

Issued:

#### Customer

The person, firm, corporation or governmental unit which orders Service and which is responsible for the payment of charges and for compliance with the Company's Tariff regulations. A Customer is considered to be an account for billing purposes. The term Customer also includes an entity that remains presubscribed to the Company Service after its account(s) are removed from the Company's billing system, subsequently continues to use Company's network, and is billed by a local exchange carrier for such use, or otherwise uses Service for which no other Customer is obligated to compensate Company.

## Customer Premises/Customer's Premises

Locations designated by a Customer where Service is originated/terminated whether for its own communications needs or for the use of its resale customers.

## **DCS**

DCS means Digital Cross-Connect System.

## Dedicated Access/Special Access

Dedicated Local Access between the Customer's Premises or serving wire center and the Company's Point-of-Presence for origination or termination of Calls.

#### DS-0

DS-0 means Digital Signal Level 0 Service and is a 64 Kbps signal.

#### DS-1

DS-1 means Digital Signal Level 1 Service and is a 1.544 Mbps signal.

## DS-0 with VF Access

DS-0 Service with VF Local Access facilities provides for the transmission of analog voice and/or data within 300 Hz to 3000 Hz frequency range.

## DS-0 with DDS Access

DS-0 Service with VF Local Access facilities provides for the transmission of digital data at speeds 2.4, 4.8, 9.6 or 56 Kbps.

## <u>Due Date</u>

The Due Date is the date on which payment is due.

Issued:

#### Expedite

A Service order initiated at the request of the Customer that is processed in a time period shorter than the Company's standard Service interval.

## **FCC**

Federal Communications Commission

## Individual Case Basis (ICB)

Individual Case Basis (ICB) determinations involve situations where complex Customerspecific Company arrangements are required to satisfactorily serve the Customer. The nature of such Service requirements makes it difficult or impossible to establish general tariff provisions for such circumstances. When it becomes possible to determine specific terms and conditions for such offerings, they will be offered pursuant to such terms and conditions.

## Installation

The connection of a Circuit, Dedicated Access line, or port for new, changed or an additional Service.

## Interexchange Service

Interexchange Service means that portion of a communications channel between a Company-designated Point-of-Presence in one exchange and a Point-of-Presence in another exchange.

## Interruption

Interruption shall mean a condition whereby the Service or a portion thereof is inoperative, beginning at the time of notice by the Customer to Company that such Service is inoperative and ending at the time of restoration.

#### Kbps

Kilobits per second.

## LATA (Local Access Transport Area)

A geographical area established for the provision and administration of communications Service of a local exchange company.

Issued:

## Local Access

Local Access means the Service between a Customer Premises and a Company designated Point-of-Presence.

## Local Access Provider

Local Access Provider means an entity providing Local Access.

## Local Exchange Carrier (LEC)

The local telephone utility that provides telephone exchange services.

## <u>Mbps</u>

Megabits per second.

## Multiplexing

Multiplexing is the sequential combining of lower bit rate Private Line Services onto a higher bit rate Private Line Service for more efficient facility capacity usage or vice versa.

## N/A

Not available.

## Nonrecurring Charges

Nonrecurring Charges are one-time charges.

## Payment Method

The manner that the Customer designates as the means of billing charges for Calls using the Company's Service.

## Physical Change

The modification of an existing Circuit, Dedicated Access line or port, at the request of the Customer, requiring some Physical Change or retermination.

#### Point-of-Presence (POP)

A Company-designated location where a facility is maintained for the purpose of providing access to its Service.

Issued:

## **Primary Route**

The route that in the absence of Customer-designated routing or temporary re-routing would be used by the Company in the provision of Service.

#### Private Line

A dedicated transmission channel furnished to a customer without intermediate switching arrangements for full-time customer use.

## Private Line Service

A dedicated full-time transmission Service utilizing dedicated access arrangements.

## Rate Center

A specified geographical location used for determining mileage measurements.

## Requested Service Date

The Requested Service Date is the date requested by the Customer for commencement of Service and agreed to by the Company.

#### Restore

To make Service operative following an interruption by repair, reassignment, re-routing, substitution of component parts, or otherwise, as determined by the carrier(s) involved.

#### Route Diversity

Two channels that are furnished partially or entirely over two physically separate routes.

## <u>Service</u>

Service means any or all Service(s) provided pursuant to this Tariff.

#### Service Commitment Period

The term elected by the Customer and stated on the Service order during which the Company will provide the Services subscribed to by the Customer. The term can be monthly or in the case of Private Line Services for a period of up to 5 years.

Issued:

## Special Promotional Offerings

Special trial offerings, discounts, or modifications of its regular Service offerings that the Company may, from time to time, offer to its Customers for a particular Service. Such offerings may be limited to certain dates, times, and locations. Such offerings will be filed with the SDPUC.

## Start of Service Date

The Requested Service Date or the date Service first is made available by the Company whichever is later.

#### Tariff

The current Intrastate Services Tariff and effective revisions thereto filed by the Company with the Commission.

## Transmission Speed

Data transmission speed or rate, in bits per seconds (bps).

## Two-Way Conversation

A Two-Way Conversation is a telephone conversation between or among two or more parties.

## **VF**

VF is voice frequency or voice-grade Service designed for private-line Service. Normal transmission is in the 300 hertz to 3000-hertz frequency band.

Issued:

## 2. RULES AND REGULATIONS

## 2.1. Description and Limitations of Services

- 2.1.1. Intrastate Telecommunications Service ("Service") is the furnishing of Company communication Services contained herein between specified locations under the terms of this Tariff.
- 2.1.2. Any member of the general public (including any natural person or legally organized entity such as a corporation, partnership, or governmental body) is entitled to obtain Service under this Tariff, provided that the Company reserves the right to deny Service: (A) to any Customer that, in the Company's reasonable opinion, presents an undue risk of nonpayment, (B) in circumstances in which the Company has reason to believe that the use of the Service would violate the provisions of this Tariff or any applicable law or if any applicable law restricts or prohibits provision of the Service, or (C) if insufficient facilities are available to provide the Service (in such cases Company shall make best efforts to accommodate the needs of all potential Customers by means of facility improvements or purchases, of capacity, if such efforts will, in the Company's opinion, provide the Company with a reasonable return on its expenditures), but only for so long as such unavailability exists.
- 2.1.3. Company, when acting at the Customer's request and as its authorized agent, will make reasonable efforts to arrange for Service requirements, such as special routing, Diversity, Alternate Access, or circuit conditioning.
- 2.1.4. Service is offered in equal access exchanges subject to the availability of facilities and the provisions of this Tariff. Company reserves the right to refuse to provide Service to or from any location where the necessary facilities and/or equipment are not available.
- 2.1.5. Service may be discontinued after five business days written notice to the Customer if:
  - 2.1.5.A. the Customer is using the Service in violation of this Tariff; or
  - 2.1.5.B. the Customer is using the Service in violation of the law or Commission regulation.
- 2.1.6. Service begins on the date that billing becomes effective and is provided on the basis of a minimum period of at least one month, 24 hours per day. For the purposes of computing charges in this Tariff, a month is considered to have 30 days.

Issued:

- 2.1.7. The Customer may terminate service upon reasonable notice for Company's standard month-to-month contract. Customer will be liable for all usage on any of Company's service offerings until the Customer actually leaves the service. Customers will continue to have Company usage until the Customer or its agent notifies its local exchange carrier and changes its long distance carrier. Until the Customer so notifies its local exchange carrier, it shall continue to generate and be responsible for long distance usage.
- 2.1.8. Nothing herein, or in any other provision of this Tariff, or in any marketing materials issued by the Company shall give any person any ownership, interest, or proprietary right in any code or 800 number issued by the Company to its Customers.
- 2.1.9. The Company reserves the right to discontinue furnishing Services or billing options, upon written notice, when necessitated by conditions beyond its control. Conditions beyond the Company's control include, but are not limited to, a Customer's having Call volume or a calling pattern that results, or may result, in network blockage or other Service degradation which adversely affects Service to the calling party, the Customer, or other Customers of the Company.
- 2.1.10. Except as otherwise provided in this Tariff or as specified in writing by the party entitled to receive Service, notice may be given orally or in writing to the persons whose names and business addresses appear on the executed Service order and the effective date of any notice shall be the date of delivery of such notice, not the date of mailing. By written notice, Company or Customer may change the party to receive notice and/or the address to which such notice is to be delivered. In the event no Customer or Company address is provided in the executed Service order, notice shall be given to the last known business address of Customer or, as appropriate.

## 2.2. Other Terms and Conditions

- 2.2.1. The name(s) of the Customer(s) desiring to use the Service must be stipulated in the Application for Service.
- 2.2.2. The Customer agrees to operate the Company provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void the Company liability for interruption of Service and may make Customer responsible for damage to equipment pursuant to Section 2.2.3 below.
- 2.2.3. Customer agrees to return to the Company all Company-provided equipment delivered to Customer within five (5) days of termination of the Service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to Customer, normal wear and tear only excepted. Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to Customer's failure to comply with this provision.

Issued:

- 2.2.4. A Customer shall not use any service-mark or trademark of the Company or refer to the Company in connection with any product, equipment, promotion, or publication of the Customer without prior written approval of the Company.
- 2.2.5. In the event suit is brought or any attorney is retained by the Company to enforce the terms of this Tariff, the Company shall be entitled to recover, in addition to any other remedy, reimbursement for reasonable attorneys' fees, court costs, costs of investigation and other related expenses incurred in connection therewith.
- 2.2.6. The provision of Service will not create a partnership or joint venture between the Company and the Customer nor result in joint Service offerings to their respective Customers.
- 2.2.7. The rate or volume discount level applicable to a Customer for a particular Service or Services shall be the rate or volume discount level in effect at the beginning of the monthly billing period applicable to the Customer for the particular Service or Services. When a Service is subject to a minimum monthly charge, account charge, port charge or other recurring charge or Nonrecurring Charge for both intrastate and interstate Service, only one such charge shall apply per account and that charge shall be the interstate charge.
- 2.2.8. Service requested by Customer and to be provided pursuant to this Tariff shall be requested on Company Service Order forms in effect from time to time or Customer's forms accepted in writing by an authorized headquarters representative of the Company (collectively referred to as "Service Orders").
- 2.2.9. If an entity other than the company (e.g., another carrier or a supplier) imposes charges on the Company in connection with a Service that entity's charges will be passed through to the Customer also.
- 2.2.10. The Service Commitment Period for any Service shall be established by the Service Order relevant thereto and commence on the Start of Service Date. Upon expiration, each Service Commitment Period for such Service shall automatically be extended subject to written notice of termination by either Company or Customer as of a date not less than thirty (30) days after delivery of said notice to the other. The charges for Interexchange Service during any such extension shall not exceed the then current Company month-to-month charges applicable to such Service.

Issued:

## 2.3. Liability

- 2.3.1. Except as provided otherwise in this Tariff, the Company shall not be liable to Customer or any other person, firm or entity for any failure of performance hereunder if such failure is due to any cause or causes beyond the reasonable control of the Company. Such causes shall include, without limitation, acts of God, fire, explosion, vandalism, cable cut, storm or other similar occurrence, any law, order, regulation, direction, action or request of the United States government or of any other government or of any civil or military authority, national emergencies, insurrections, riots, wars, strikes, lockouts or work stoppages or other labor difficulties, supplier failures, shortages, breaches or delays, or preemption of existing Services to restore service in compliance with Part 64, Subpart D, Appendix A, of the FCC's Rules and Regulations.
- 2.3.2. With respect to the Services contained herein and except as otherwise provided herein, the Company's liability shall be determined by the Commission or a court of competent jurisdiction pursuant to SDCL 49-13-1 and 49-13-1.1.
- 2.3.3. The Company is not liable for any act or omission of any other company or companies (including any Company affiliate that is a participating or concurring carrier) furnishing a portion of the Service or facilities, equipment, or Services associated with such Service.
- 2.3.4. The Customer is responsible for taking all necessary legal steps for interconnecting the Customer provided terminal equipment with the Company facilities. The Customer shall ensure that the signals emitted into the Company's network do not damage Company equipment, injure personnel or degrade Service to other Customers. The Customer is responsible for securing all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection. In addition, the customer shall comply with applicable LEC signal power limitations.
- 2.3.5. The Company may rely on Local Exchange Carriers or other third parties for the performance of other Services such as Local Access. Upon Customer request and execution and delivery of appropriate authorizing documents, the Company may act as agent for Customer in obtaining such other Services. Customer's liability for charges hereunder shall not be reduced by untimely Installation or non-operation of Customer provided facilities and equipment.

Issued:

- 2.3.6. The failure to give notice of default, to enforce or insist upon compliance with any of the terms or conditions herein, the waiver of any term or conditions herein, or the granting of an extension of time for performance by the Company or the Customer shall not constitute the permanent waiver of any term or condition herein. Each of the provisions shall remain at all times in full force and effect until modified in writing.
- 2.3.7. In the event parties other than Customer (e.g., Customer's customers) shall have use of the Service directly or indirectly through Customer, then Customer agrees to forever indemnify and hold Company and any affiliated or unaffiliated third-party, third-party provider or operator of facilities employed in provision of the Service harmless from and against any and all claims, demands, suits, actions, losses, damages, assessments or payments which may be asserted by said parties arising out of or relating to any Defects.
- 2.3.8. In the event that Company is required to perform a Circuit redesign due to inaccurate information provided by the Customer; or, circumstances in which such costs and expenses are caused by the Customer or reasonably incurred by the Company for the benefit of the Customer, the Customer is responsible for the payment of all such charges.

## 2.4. Cancellation of Service by a Customer

- 2.4.1. If a Customer cancels a Service Order before the Service begins, before completion of the Minimum Period, or before completion of some other period mutually agreed upon by the Customer and the Company, a charge will be levied upon the Customer for the nonrecoverable portions of expenditures or liabilities incurred expressly on behalf of the Customer by the Company and not fully reimbursed by Installation and monthly charges. If, based on a Service order by a Customer, any construction has either begun or been completed, but no Services provided, the nonrecoverable costs of such construction shall be borne by the Customer.
- 2.4.2. Upon thirty (30) days' prior written notice, either Customer or Company shall have the right, without cancellation charge or other liability, to cancel the affected portion of the Service, if the Company is prohibited by governmental authority from furnishing said portion, or if any material rate or term contained herein and relevant to the affected Service is substantially changed by order of the highest court of competent jurisdiction to which the matter is appeal, the Federal Communications Commission, or other local, state or federal government authority.

Issued:

## 2.5. Cancellation for Cause by the Company

2.5.1. Upon nonpayment of any sum owing to the Company, or upon a violation of any of the provisions governing the furnishing of Service under this Tariff, the Company may, upon five business days written notification to the Customer, except in extreme cases, without incurring any liability, immediately discontinue the furnishing of such Service. The written notice may be separate and

Apart from the regular monthly bill for service, Customer shall be deemed to have canceled Service as of the date of such disconnection and shall be liable for any cancellation charges set forth in this Tariff.

- 2.5.2. Without incurring any liability, the Company may discontinue the furnishing of Service(s) to a Customer upon five business days written notice if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities or Services under the following circumstances, except under extreme cases where the customer may be disconnected immediately and without notice:
  - 2.5.2.A. if the Customer refuses to furnish information to the Company regarding the Customer's credit-worthiness, its past or current use of common carrier communications Services or its planned use of Service(s);
  - 2.5.2.B. if the Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past or current use of Customer communications Services, or its planned use of the Company Service(s);
  - 2.5.2.C. if the Customer states that it will not comply with a request of the Company for reasonable security for the payment for Service(s);
  - 2.5.2.D. if the Customer has been given five business days written notice in a separate mailing by the Company of any past due amount (which remains unpaid in whole or in part) for any of the Company's communications Services to which the Customer either subscribes or had subscribed or used;
  - 2.5.2.E. in the event of unauthorized use.

Issued:

- 2.5.2.F. Following the disconnection of service for any of these reasons, the Company or the local exchange utility acting as Company agent, will notify the telephone user/customer that service was disconnected and why. The notice will include all reasons for the disconnection and will include a toll-free number where an end user/customer can obtain additional information. Notice shall be deemed given upon deposit, postage prepaid, in the U.S. Mail to the end user's/customer's last known address and in compliance with the Commission's rules.
- 2.5.3. The discontinuance of Service(s) by the Company pursuant to this Section does not relieve the Customer of any obligations to pay the Company for charges due and owing for Service(s) furnished up to the time of discontinuance. The remedies set forth herein shall not be exclusive and the Company shall at all times be entitled to all rights available to it under either law or equity.

## 2.6. Credit Allowance

- 2.6.1. Credit allowance for the interruption of Service is subject to the general liability provisions set forth in this Tariff. Customers shall receive no credit allowance for the interruption of service that is due to the Company's testing or adjusting, negligence of the Customer, or to the failure of channels or equipment provided by the Customer. The Customer should notify the Company when the Customer is aware of any interruption in Service for which a credit allowance is desired. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission within Customer's control, or is not in wiring or equipment, if any, furnished by the Customer in connection with the Company's Services.
- 2.6.2. No credit is allowed in the event service must be interrupted in order to provide routine service quality or related investigations.
- 2.6.3. No credit shall be allowed:
  - 2.6.3.A. For failure of services or facilities of Customer; or
  - 2.6.3.B. For failure of services or equipment caused by the negligence or willful acts of Customer.
- 2.6.4. Credit for an interruption shall commence after Customer notifies Company of the interruption and ceases when services have been restored.
- 2.6.5. Credits are applicable only to that portion of Service interrupted.

Issued:

- 2.6.6. For purposes of credit computation, every month shall be considered to have 720 hours.
- 2.6.7. No credit shall be allowed for an interruption of a continuous duration of less than two hours.
- 2.6.8. The Customer shall be credited for an interruption of two hours or more at a rate of 1/720th of the monthly recurring charge for the service affected for each hour or major fraction thereof that the interruption continues. Calculations of the credit shall be made in accordance with the following formula.

Credit Formula:

Credit = 
$$A \times B$$

"A" = outage time in hours
"B" = total monthly charge for affected facility

## 2.7. Use of Service

- 2.7.1 The Services offered herein may be used for any lawful purpose, including residential, business, governmental, or other use. There are no restrictions on sharing or resale of Services. However, the Customer remains liable for all obligations under this Tariff notwithstanding such sharing or resale and regardless of the Company's knowledge of same. The Company shall have no liability to any person or entity other than the Customer and only as set forth in Section 2.3. The Customer shall not use nor permit others to use the Service in a manner that could interfere with Services provided to others or that could harm the facilities of the Company or others.
- 2.7.2. Service furnished by the Company may be arranged for joint use or authorized use. The joint user or Authorized User shall be permitted to use such Service in the same manner as the Customer, but subject to the following:
  - 2.7.2.A. One joint user or Authorized User must be designated as the Customer.

Issued:

- 2.7.2.B. All charges for the Service will be computed as if the Service were to be billed to one Customer. The joint user or Authorized User that has been designated as the Customer will be billed for all components of the Service and will be responsible for all payments to the Company. In the event that the designated Customer fails to pay the Company, each joint user or Authorized User shall be liable to the Company for all charges incurred as a result of its use of the Company's Service.
- 2.7.3. In addition to the other provisions in this Tariff, Customers reselling Company Services shall be responsible for all interaction and interface with their own subscribers or customers. The provision of the Service will not create a partnership or joint venture between Company and Customer nor result in a joint communications Service offering to the Customers of either the Company or the Customer.
- 2.7.4. Service furnished by the Company shall not be used for any unlawful or fraudulent purposes.
- 2.7.5. The Customer will be billed directly by the LEC for certain Dedicated Access arrangements selected by the Customer for the provisioning of direct access arrangements. In those instances where the Company at the Customer's request may act as agent in the ordering of such arrangements, the Company will bill the Customer Local Access charges.

## 2.8. Payment Arrangements

- 2.8.1. The Customer is responsible for payment of all charges for Services furnished to the Customer or its joint or Authorized Users. This responsibility is not changed due to any use, misuse, or abuse of the Customer's Service or Customer provided equipment by third parties, the Customer's employees, or the public.
- 2.8.2. The Company's bills are due upon receipt. Amounts not paid within 30 days from the Bill Date of the invoice will be considered past due. Customers will be assessed a late fee on past due amounts in the amount not to exceed the maximum lawful rate under applicable state law. If a Customer presents an undue risk of nonpayment at any time, the Company may require that Customer to pay its bills within a specified number of days and to make such payments in cash or the equivalent of cash.

Issued:

- 2.8.3. In determining whether a Customer presents an undue risk of nonpayment, the Company shall consider the following factors: (A) the Customer's payment history (if any) with the Company and its affiliates, (B) Customer's ability to demonstrate adequate ability to pay for the Service, (C) credit and related information provided by Customer, lawfully obtained from third parties or publicly available, and (D) information relating to Customer's management, owners and affiliates (if any).
- 2.8.4. Disputes with respect to charges must be presented to the Company in writing within the applicable contract law statute of limitations or such invoice will be deemed to be correct and binding on the Customer.
- 2.8.5. If a LEC has established or establishes a Special Access surcharge, the Company will bill the surcharge beginning on the effective date of such surcharge for Special Access arrangements presently in Service. The Company will cease billing the Special Access surcharge upon receipt of an Exemption Certificate or if the surcharge is removed by the LEC.
- 2.8.6. In the event the Company incurs fees or expenses, including attorney's fees, in collecting, or attempting to collect, any charges owed the Company, the Customer will be liable to the Company for the payment of all such fees and expenses reasonably incurred.
- 2.8.7. Company will not require deposits or advance payments by Customers for Services.

## 2.9. Assignment

2.9.1. The obligations set forth in this Tariff shall be binding upon and inure to the benefit of the parties hereto and their respective successors or assigns, provided, however, the Customer shall not assign or transfer its rights or obligations without the prior written consent of the Company.

## 2.10. Tax and Fee Adjustments

2.10.1. All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

Issued:

- 2.10.2. If at any future time a municipality acquires the legal right to impose an occupation tax, license tax, permit fee, franchise fee or other similar charge upon the Carrier, and imposes the same by ordinance or otherwise, such taxes, fees or charges shall be billed to the end users receiving service within the territorial limits of such municipality. Such billing shall allocate the tax, fee or charge among end users uniformly on the basis of each end user's monthly charges for the types of service made subject to such tax, fee or charge.
- 2.10.3. If at any future time a county or other local taxing authority acquires the legal right to impose an occupation tax, license tax, permit fee, franchise fee or other similar charge upon the Carrier, and imposes the same by ordinance or otherwise, such taxes, fees or charges shall be billed to the end users receiving service within the territorial limits of such county or other taxing authority. Such billing shall allocate the tax, fee or charge among end users uniformly on the basis of each end user's monthly charges for the types of service made subject to such tax, fee or charge.
- 2.10.4. When utility or telecommunications assessments, franchise fees, or privilege, license, occupational, excise, or other similar taxes or fees, based on interstate or intrastate receipts are imposed by certain taxing jurisdictions upon the Company or upon local exchange companies and passed on to the Company through or with interstate or intrastate access charges, the amounts of such taxes or fees will be billed to Customers in such a taxing jurisdiction on a prorated basis. The amount of charge that is prorated to each Customer's bill is determined by the interstate or intrastate telecommunications service provided to and billed to an end user/customer service location in such a taxing jurisdiction with the aggregate of such charges equal to the amount of the tax or fee imposed upon or passed on to the Company.
- 2.10.5. When any municipality, or other political subdivision, local agency of government, or department of public utilities imposes upon and collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee or regulatory fee, such taxes and fees shall, insofar as practicable, be billed pro rata to the Company's Customers receiving service within the territorial limits of such municipality, other political subdivision, local agency of government, or public utility commission.

Issued:

2.10.6. The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amount it is required by governmental or quasi-government authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs include, but are not limited to, the Universal Service Fund, the Primary Interexchange Carrier Charge, and compensation to payphone service providers for use of their payphones to access the Company's services.

## 2.11. Method for Calculation of Airline Mileage

2.11.1. The airline mileage between two cities can be calculated using the Vertical (V) and Horizontal (H) coordinates of the serving wire centers associated with the Company's POP locations. The method for calculating the airline mileage is obtained by reference to AT&T's Tariff F.C.C. No. 10 in accordance with the following formula:

the square root of: 
$$\frac{(V1 - V2)^2 + (H1 + H2)^2}{10}$$

where V1 and H1 correspond to the V&H coordinates of City 1 and V2 and H2 correspond to the V&H coordinates of City 2.

Example:

the square root of: 
$$\frac{(5004-5987)^2 + (1406-3424)^2}{10}$$

The result is 709.83 miles. Any fractional miles are rounded to the next higher whole number; therefore, the airline mileage for this example is 710 miles.

## 2.12. Time of Day Rate Periods

2.12.1. Time of Day Rate Periods are determined by the time of day at the location of the Calling Station.

The rates shown in Section 4 apply as follows:

DAY:

From 8:01 AM to 5:00 PM Monday - Friday

**EVENING:** 

From 5:01 PM to 11:00 PM Monday - Friday and Sunday

NIGHT/

WEEKEND:

From 11:01 PM to 8:00 AM Everyday From 8:01 AM to 11:00 PM Saturday From 8:01 AM to 5:00 PM Sunday

## 2.13. Special Customer Arrangements

2.13.1. In cases where a Customer requests a special or unique arrangement which may include engineering, conditioning, Installation, construction, facilities, assembly, purchase or lease of facilities and/or other special Services not offered under this Tariff, the Company, at this option, may provide the requested Services. Appropriate recurring charges and/or Nonrecurring Charges and other terms and conditions will be developed for the Customer for the provisioning of such arrangements.

## 2.14. Inspection

2.14.1. The Company may, upon notice, make such tests and inspections as may be necessary to determine that the requirements of this Tariff are being complied with in the Installation, operation or maintenance of Customer or the Company equipment. The Company may interrupt the Service at any time, without penalty to the Company, should Customer violate any provision herein.

#### 2.15. Customer Inquires and Complaints

2.15.1. Customers may direct inquiries and complaints to the Company or the Commission by using the address and toll free number set forth below:

Pacific Centrex Services, Inc. 6855 Tujunga Avenue North Hollywood, CA 91605 (800) 881-7054 South Dakota Public Utilities Commission 1<sup>st</sup> Floor State Capitol Building 500 East Capitol Avenue Pierre, SD 57501 (800) 332-1782

TTY Through Relay South Dakota

(800) 877-1113

Issued:

## 3. <u>DESCRIPTION OF SERVICES</u>

## 3.1. Wide Area ("WATS") and Message ("MTS") Toll Services

3.1.1. The Company offers WATS and MTS intrastate interexchange long distance service utilizing switched or dedicated access arrangements between the Customer's Premises and the Company's facilities for call origination. Call termination is completed through a combination of Company facilities and LEC switched access arrangements.

## 3.2. Switched Inbound Service

3.2.1. Switched inbound service permits inward calling (via 800 codes) to a specific location utilizing premium switched, Feature Group D access on both ends.

## 3.3. Dedicated Inbound Service

3.3.1. Dedicated inbound service permits inward calling (via 800 codes) to a specific location featuring the use of a dedicated, special access type connection on the terminating end. The Customer shall be responsible for all LEC charges in addition to the Recurring, Non-recurring and Usage charges set forth hereinafter.

## 3.4. Switched Outbound Service

3.4.1. Switched outbound services permits outward calling utilizing premium switched Feature Group D access on both the originating and terminating ends.

## 3.5. Dedicated Outbound Service

3.5.1 Dedicated outbound service permits outward calling to stations in diverse service areas. Dedicated outbound service is distinguished from other services by the existence of a dedicated, special access connection on one end. The Customer shall be responsible for all LEC charges in addition to the Recurring, Non-recurring and Usage charges set forth hereinafter.

## 3.6. Calling Card Service

3.6.1. The Company's Calling Card Service permits Customers to place long distance calls utilizing Company issued Calling Cards for billing purposes.

Issued:

## 3.7. <u>Timing of Calls</u>

- 3.7.1. Long distance usage charges are based on the actual usage of the Company network. Chargeable time begins when a connection is established between the Calling Station and the Called Station. Chargeable time ends when either party "hangs up" thereby releasing the network connection.
- 3.7.2. Unless otherwise specified in this Tariff, the minimum call duration for billing purposes is sixty (60) seconds. In addition, unless otherwise specified in this Tariff, usage is measured thereafter in sixty (60) second increments and rounded to the next higher sixty (60) second period.

## 3.8. Minimum Call Completion Rate

3.8.1. A Customer can expect a call completion rate of not less than 90% during peak use periods for all Feature Group D services.

## 4. RATES AND CHARGES

## 4.1. Usage Rates

4.1.1. The following are the per minute usage charges which apply to all calls. These charges are in addition to the Non-recurring Charges and Recurring Charges referred to herein.

# 4.2. Switched Inbound Usage Rates

# DAY/EVENING/NIGHT/WEEKEND

Mileage	Initial Seconds	Additional Seconds
ALL	\$0.0	\$0.0

Issued:

# 4.3. <u>Dedicated Inbound Usage Rates</u>

# DAY/EVENING/NIGHT/WEEKEND

Mileage	Initial Seconds	Additional Seconds
ALL	\$0.0	\$0.0

# 4.4. Switched Outbound Usage Rates

# **DAY/EVENING/NIGHT/WEEKEND**

Mileage	Initial Seconds	Additional Seconds
ALL	\$0.0	\$0.0

# 4.5. <u>Dedicated Outbound Usage Rates</u>

# **DAY/EVENING/NIGHT/WEEKEND**

Mileage	Initial Seconds	Additional Seconds	
ALL	\$0.0	\$0.0	

# 4.6. Calling Card Usage Rates

4.6.1. Customers using the Company's Calling Card to place long distance calls incur a \$0.\_\_\_\_\_ per call charge in addition to the per minute usage charge set forth hereinafter.

# DAY/EVENING/NIGHT/WEEKEND

Mileage	Initial Seconds	Additional Seconds
ALL	\$0.0	\$0.0

## 4.7. Recurring Charges

4.7.1. Customers will incur the following monthly Recurring Charges:

	SWITCHED ACCESS	DEDICATED ACCESS	
Per 800 Number	\$	\$	_
Accounting Codes (non-verified)	\$	\$	
Authorization Codes/BTN (verified)	\$	\$	
Authorization Code change/add/delete	\$	\$	
Monthly Recurring Charge Per T-1	\$	\$	
Monthly Billing Charge	\$	\$	

## 4.8. Non-recurring Charges

4.8.1. Customers will incur the following Non-recurring Charges:

	SWITCHED	DEDICATED	
	ACCESS	ACCESS	
Per 800/888 Number	\$	\$	
Accounting Codes (non-verified)	\$	\$	
Authorization Codes/BTN (verified)	\$	\$	
Authorization Code change/add/delete	\$	\$	
Set and Installation Charge	\$	\$	

## 4.9. Special Promotional Offering

4.9.1. The Company may from time to time engage in Special Promotional Offerings or Trial Service Offerings limited to certain dates, times or locations designed to attract new subscribers or increase subscriber usage when approved by Commission. Company will not have special promotional offerings for more than 90 days in any 12-month period. In all such cases, the rates charged will not exceed those specified in Section 4 hereof. Such promotions will be filed with the Commission.

#### 4.10. Emergency Calls

4.10.1. Customer shall configure its PBX or other switch vehicle from which a customer places a call so that 911 emergency calls, where available, and similar emergency calls will be automatically routed to the emergency answering point for the geographical location where the call originated without the intervention of Company.

Issued:

## 4.11. Payphone Use Service Charge

4.11.1. A Payphone Use Service Charge applies to each completed interLATA and intraLATA non-sent paid message made over a pay phone owned by a utility or Customer Owned Pay Telephone (COPT) Service. This includes calling card service, collect calls, calls billed to a third number, completed calls to Directory Assistance and Prepaid Card Service calls. This charge is collected on behalf of the pay phone owner. All Customers will pay the Company a per call service charge of \$0.\_\_\_\_\_.

## 4.12. Universal Connectivity Charge

- 4.12.1. Services provided pursuant to this tariff are subject to an undiscountable monthly Universal Connectivity Charge. This monthly service charge is a percent of the Customer's total net intrastate, interstate and international charges, after application of all applicable discounts and credits, equal to the current FCC Contribution Factor.
  - 4.12.1.A. The Company will waive the Universal Connectivity Charge with respect to specifically identified Company charges to the extent that the Customer demonstrates to the Company's reasonable satisfaction that:
    - the Customer has filed a Universal Service Worksheet with the Universal Service Administrator covering the twelfth month prior to the month for which the Customer seeks the waiver;
    - 2. the charges with respect to which the waiver is sought are for services purchased by Customer for resale; and
    - the Customer will file a Universal Service Worksheet with the Universal Service Administrator in which the reported billed revenues will include all billed revenues associated with the Customer's resale of services purchased from the Company.
  - 4.12.1.B. The Universal Connectivity Charge will not be waived with respect to:
    - 1. charges for services purchased by the Customer for its own use as an end user; or
    - charges for which the bill date is on, prior to, or within fifteen days after, the date on which the Customer applies for a waiver with respect to those charges.

Issued: