



PARK REGION  
Mutual Telephone Co.



Park Region Telephone  
PO Box 277  
100 Main St.  
Underwood, MN 56586  
218-826-6161

Otter Tail Telcom  
230 West Lincoln Ave.  
Fergus Falls, MN 56537  
218-998-2000

Valley Telephone  
PO Box 277  
Underwood, MN 56586  
218-826-6161

RECEIVED

JUN 15 2005

SOUTH DAKOTA PUBLIC  
UTILITIES COMMISSION

June 10, 2005

Roylayne Ailts Wiest  
South Dakota Public Utilities Commission  
500 East Capital Avenue  
Pierre, South Dakota 57501-5070

RE: Docket TC05-058, In the Matter of Review of  
Implementation of FCC Requirements for Lifeline and Link-Up  
Programs and the Development of Additional Outreach Efforts

Dear Ms. Wiest:

Enclosed is the Lifeline and Link-Up Assistance Application for  
customers of Valley Telephone, along with a copy of the information  
page included in the Area Wide Directory for Valley Telephone  
Company and a copy of the a newsletter article both published yearly.

Valley Telephone has contracted NECA Services, Inc. to perform  
certification and verification procedures. I have enclosed a copy of the  
customers receiving verification letters.

If further information is need, please contact me at 218-998-2000 or  
[heidi.heeter@parkregion.com](mailto:heidi.heeter@parkregion.com).

Sincerely,

Heidi Heeter  
Office Manager

Enclosures



**Lifeline and/or Link-Up Assistance Application for Eligible Residents of Tribal Lands**

Name \_\_\_\_\_  
(Last) (First) (Middle)

Address \_\_\_\_\_  
(Street) (City) (State) (Zip)

Telephone Number (if existing service): \_\_\_\_\_

Number where you can be reached or receive messages: \_\_\_\_\_

**Please answer the following questions (check appropriate lines):**

- 1. I am applying for:    \_\_\_\_\_ Lifeline monthly telephone service discount.  
                                  \_\_\_\_\_ Link-Up telephone connection charge discount.

*NOTE: Telephone Service must be in applicant's name.*

- 2. I am an individual living on "Tribal Lands": \_\_\_\_\_

*"Tribal Land" for the purpose of the Lifeline and Link-Up Assistance Programs includes the BIA definitions of "reservation." This means any federally recognized Indian Tribe's reservation, Pueblo, or Colony and Indian Allotments.*

*Questions concerning this requirement should be directed to your local Bureau of Indian Affairs (BIA) office.*

- 3. I am currently receiving assistance benefits from at least one of the following program(s):  
Check all that apply
  - \_\_\_\_\_ Medicaid (e.g. Title XIX/Medical, State Supplemental Assistance)
  - \_\_\_\_\_ Food Stamps
  - \_\_\_\_\_ Supplemental Security Income (SSI)
  - \_\_\_\_\_ Federal Public Housing Assistance
  - \_\_\_\_\_ Low-Income Home Energy Assistance
  - \_\_\_\_\_ Bureau of Indian Affairs (BIA) general assistance program
  - \_\_\_\_\_ Tribally administered Temporary Assistance for Needy Families
  - \_\_\_\_\_ Head Start (meeting income qualifying standards)
  - \_\_\_\_\_ National School Lunch Program's free lunch program

I agree to notify Valley Telephone when I no longer participate in any of the above qualifying public assistance programs.

I certify under penalty of perjury, the above information is true. I have read the information on this application and understand I must meet the above qualifications to receive Lifeline and/or Link-Up assistance on my primary residential phone line.

\_\_\_\_\_  
Your signature Date

**\*\*Return completed form to Valley Telephone, PO Box 277, Underwood, MN 56586\*\***

## Phone discounts for low-income users

There are several programs that provide assistance with paying your phone bill. The Lifeline program is federally funded and will provide a credit of up to \$9.13 each month on your bill. To be eligible, you must be enrolled in one of the following programs OR meet the income guidelines:

- Medicaid
- Food Support (food stamps)
- Minnesota Family Investment Program (MFIP)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance
- Low-Income Energy Assistant Program (LIHEAP)

If you qualify for Lifeline credit, you will also qualify for the Telephone Assistance Plan (TAP). This program offers an additional \$1.75 monthly discount on your phone bill.

For more information or an application, please contact our office by dialing 611 from your home phone

### 135% of the 2005 Federal Poverty Income Guidelines

Household Size	Income
1	\$12,920
2	\$17,321
3	\$21,722
4	\$26,123
5	\$30,524
6	\$34,925
Each additional person	\$ 4,401

# MINNESOTA RELAY SERVICE-Cont'd

## SPEECH-TO-SPEECH (STS)

A person who has speech difficulties and cannot otherwise be easily understood over the telephone may have their calls relayed by dialing: 1-877-627-3848. A person who is not speech-impaired but wishes to contact a person who is speech-impaired may also call the STS phone number. The CA will re-voice the conversation of the person with a speech impairment. Also, a person with a speech impairment may call another person who also has a speech impairment.

## CAPTIONED TELEPHONE SERVICE

### (CapTel™)

**To use captioned telephone service you must have a CapTel phone.** This service allows people with hearing loss to receive word-for-word captions of their telephone conversations on their CapTel phone. The captions are displayed on the phone's built-in display screen so the user can read the words while listening to the voice of the other party.

**To place a call using a CapTel phone,** simply dial the number of the person you wish to call. Your CapTel phone automatically connects to the captioning service.

**If you wish to contact a person who uses a CapTel phone,** please dial the toll-free caption telephone service number: 1-877-243-2823. When your call is answered by the captioning service, you will be prompted by an automated system to enter the area code and telephone number of the CapTel user you wish to call.

For more information about the Minnesota Relay (but not to place a call), please call:

Minnesota Relay Consumer Relations  
(651) 602-9005 or 1-800-657-3775 (Voice)  
(651) 602-9007 or 1-888-639-7623 (TTY)  
Sprint: 1-800-676-3777 (after business hours)

Or you may contact the Minnesota Department of Commerce-TAM Program at:

Minnesota Department of Commerce-TAM  
85 7th Place East, Suite 500  
St Paul, MN 55101-2198  
1-800-657-3603 (TTY)  
or 1-800-657-3599 (Voice)

## TELEPHONE EQUIPMENT DISTRIBUTION PROGRAM

The Minnesota Department of Human Services-Telephone Equipment Distribution Program (TED Program) provides specialized telephone equipment, **at no cost**, for eligible Minnesotans who are experiencing difficulty accessing the telephone system because they are deaf, hard of hearing, speech impaired, or physically disabled. For more information, please call 1-800-657-3663 (voice) or 1-800-657-3513 (TTY).

## Minnesota Telephone Assistance Plan

The Minnesota Telephone Assistance Plan (TAP) may provide eligible persons with a \$1.75 per month credit on their phone bills. You are eligible for the assistance if participating in one or more of the following programs:

- \* Medical Assistance (MA)
- \* Food Support (food stamps)
- \* Minnesota Family Investment Program (MFIP)
- \* Low-Income Home Energy Assistance Program (LIHEAP)
- \* Supplemental Security Income (SSI)
- \* Federal Public Housing Assistance

If you do not qualify under then above criteria, but live on a federally recognized reservation you can also qualify if you participate in one of the following:

- \* Bureau of Indian Affairs General Assistance
- \* Tribally Administered Temporary Assistance for Needy Families

- \* Head Start (only for those meeting the income qualifying standard)
- \* National School Lunch Program's free lunch program

If you are participating in one or more of these programs, you may certify eligibility by completing a certificate and submitting it to our business office. Please contact our business office for a certificate.

## Federal Lifeline Plan

You may qualify for a monthly federal Lifeline credit on your telephone bill if you are receiving benefits under one or more of the following programs: Medicaid, food stamps, Supplemental Security Income (SSI), Federal Public Housing Assistance, or the Low-Income Home Energy Assistance Program.

If you are participating in one or more of these programs, you may certify eligibility by completing a certificate and submitting it to our business office. Please contact our business office for a certificate.

## LONG DISTANCED A

With OPERATOR select calls, calling person calls.

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361495 MN	320	695	2116	JUNG	FLORENCE			PO BOX 285	BROWNS VALLEY MN	BROWNS VALLEY MN	6/8/2005	56219	6/8/2005		
361495 MN	320	695	2126	ROBERSON	DAVID			PO BOX 17	BROWNS VALLEY MN	BROWNS VALLEY MN	6/8/2005	56219	6/8/2005		
361495 MN	320	695	2141	ANDREWS	LES			PO BOX 105	BROWNS VALLEY MN	BROWNS VALLEY MN	6/8/2005	56219	6/8/2005		
361495 MN	320	695	2191	KUNKEL	ELSA			PO BOX 91	BROWNS VALLEY MN	BROWNS VALLEY MN	6/8/2005	56219	6/8/2005		
361495 MN	320	695	2231	GRUBY	MELODY			PO BOX 234	BROWNS VALLEY MN	BROWNS VALLEY MN	6/8/2005	56219	6/8/2005		
361495 MN	320	695	2272	DOYLE	LORRAINE			VALLEY VISTA #213	BROWNS VALLEY MN	BROWNS VALLEY MN	6/8/2005	56219	6/8/2005		
361495 MN	320	695	2278	GATH	MRS OTTO			VALLEY VISTA #108	BROWNS VALLEY MN	BROWNS VALLEY MN	6/8/2005	56219	6/8/2005		
361495 MN	320	695	2297	HAGGERTY	JOSEPHINE			PO BOX 380	BROWNS VALLEY MN	BROWNS VALLEY MN	6/8/2005	56219	6/8/2005		
361495 MN	320	695	2395	CHANEY	GLORIA			PO BOX 85	BROWNS VALLEY MN	BROWNS VALLEY MN	6/8/2005	56219	6/8/2005		
361495 MN	320	695	2396	KLODT	FAYE			VALLEY VISTA #210	BROWNS VALLEY MN	BROWNS VALLEY MN	6/8/2005	56219	6/8/2005		
361495 MN	320	695	2417	KLEINDL	EVELYN			418 4TH ST N	BROWNS VALLEY MN	BROWNS VALLEY MN	6/8/2005	56219	6/8/2005		
361495 MN	320	695	2443	COLLIER	FAITH			PO BOX 44	BROWNS VALLEY MN	BROWNS VALLEY MN	6/8/2005	56219	6/8/2005		
361495 MN	320	695	2457	MCKEE	CHARLOTTE			PO BOX 118	BROWNS VALLEY MN	BROWNS VALLEY MN	6/8/2005	56219	6/8/2005		
361495 MN	320	695	2480	TUFF	JANICE			PO BOX 2	BROWNS VALLEY MN	BROWNS VALLEY MN	6/8/2005	56219	6/8/2005		
361495 MN	320	695	2489	HOFFMAN	JOE	J		VALLEY VISTA # 106	BROWNS VALLEY MN	BROWNS VALLEY MN	6/8/2005	56219	6/8/2005		
361495 MN	320	695	2496	ZEZULKA	WALTER			218 WALNUT	BROWNS VALLEY MN	BROWNS VALLEY MN	6/8/2005	56219	6/8/2005		
361495 MN	320	695	2502	SEROCKI	LARRY			5111 COUNTY RD 2	BROWNS VALLEY MN	BROWNS VALLEY MN	6/8/2005	56219	6/8/2005		
361495 MN	320	695	2533	SCHWAGEL	ARVID MRS	L		VALLEY VISTA # 201	BROWNS VALLEY MN	BROWNS VALLEY MN	6/8/2005	56219	6/8/2005		
361495 MN	320	695	2562	LONEY	LORITA			PO BOX 125	BROWNS VALLEY MN	BROWNS VALLEY MN	6/8/2005	56219	6/8/2005		
361495 MN	320	695	2564	POWERS	FOY			VALLEY VISTA #111	BROWNS VALLEY MN	BROWNS VALLEY MN	6/8/2005	56219	6/8/2005		
361495 MN	320	695	2590	WATKINS	ROBERT			PO BOX 143	BROWNS VALLEY MN	BROWNS VALLEY MN	6/8/2005	56219	6/8/2005		
361495 MN	320	695	2656	ARMELL	B	H		PO BOX 76	BROWNS VALLEY MN	BROWNS VALLEY MN	6/8/2005	56219	6/8/2005		
361495 MN	320	695	2659	LONEY	DAISY			C/O KENNETH LONEY	ABILENE CORCORAN MN	BROWNS VALLEY MN	6/8/2005	55340	6/8/2005		
361495 MN	320	695	2863	BARSE	JANE			PO BOX 422	BROWNS VALLEY MN	BROWNS VALLEY MN	6/8/2005	56219	6/8/2005		
361495 MN	320	695	2875	MEYEN	GERI			334 4TH ST S	BROWNS VALLEY MN	BROWNS VALLEY MN	6/8/2005	56219	6/8/2005		