



May 16, 2005

Pam Bonrud, Executive Director
South Dakota Public Utilities Commission
Capitol Building, 1st Floor
500 East Capitol
Avenue
Pierre, SD 570501-5070

RECEIVED
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SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

Dear Ms. Bonrud:

In response to South Dakota Public Utilities Commission (SDPUC) Docket TC 05-058, Long Lines is enclosing the following:

- A revised Lifeline/Link Up application form reflecting the additional eligibility criteria established in FCC 04-87, released April 29, 2004;
- A copy of Long Lines' latest Lifeline/Link Up advertisement;
- Documents pertaining to Long Lines' income-based criterion certification procedures;
- A copy of the verification letter sent to a random sample of Long Lines' Lifeline participants.

Long Lines advertises Lifeline/Link Up annually in the local newspapers of our providing communities.

Please call with any questions regarding the enclosed Lifeline/Link Up materials or Long Lines' Lifeline/Link Up procedures.

Sincerely,

Cheraine Bromander
CSR Supervisor

Enclosures

Low-Income Telephone Assistance Programs

Link-Up

Link-Up is a plan that assists qualified low-income lowans in obtaining basic telephone service by providing:

- Reduced connection charges for basic phone service by 50 percent or \$30, whichever is less.
- Deferred payment of connection charges, without interest.

Lifeline

Lifeline is a plan that assists qualified low-income lowans by providing a monthly credit on their telephone bill in an amount of \$6.53 or \$8.25, depending upon your provider.

Questions?

Call your local telephone provider.

NOTE:

Low-income telephone assistance does not cover the cost of a telephone or the cost of wiring inside your home.

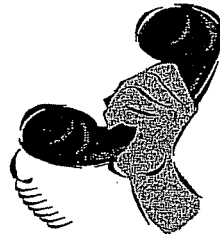
Eligibility Requirements

To be eligible for assistance in either, or both of the programs, an applicant must meet income-based criterion currently defined as at or below 135 percent of the Federal Poverty Guidelines **OR** participate in at least one of the following:

- Medicaid
- Food Stamps
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance
- Low-Income Home Energy Assistance Program (LIHEAP)
- Temporary Assistance to Needy Families Program (TANF)
- National School Lunch Program (NSL)

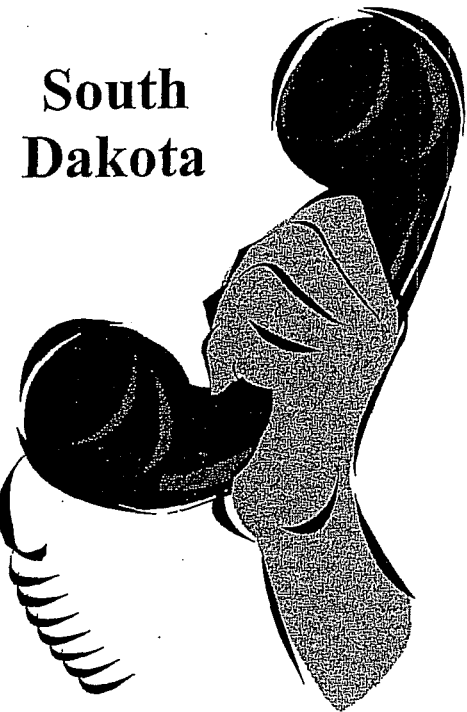
To sign up for either or both of the Low-Income Telephone Assistance Programs:

1. Fill out the application form on the other side of this brochure.
2. Return it to your local telephone company's business office. This address can be found in the telephone directory for your community.



Low-Income Telephone Assistance Programs

Revised: August 2004



Low-Income Telephone Assistance Programs

Link-up and Lifeline Assistance Application
(Please print)

Name: _____ SSN: _____
(Last) (First) (Middle)

Address: _____
(Street) (City) (State) (Zip)

Phone number where you may be reached or receive messages: _____

Please answer the following questions (indicate by check mark):

1. By filling out this application I (the applicant) request:

_____ Low-income telephone connection assistance (Link-Up) and/or

_____ Low-income monthly telephone bill assistance (Lifeline)

2. Have you received telephone connection (Link-Up) assistance at the above address?

_____ Yes

_____ No

If the answer is "yes," you are not eligible to receive telephone connection (Link-Up) assistance.

3. Are you currently participating in any of the following programs:

_____ Medicaid (e.g. Title XIX/Medical, State Supplemental Assistance)

_____ Food Stamps

_____ Supplemental Security Income (SSI)

_____ Federal Public Housing Assistance

_____ Low-Income Home Energy Assistance Program (LIHEAP)

_____ Temporary Assistance to Needy Families Program (TANF)

_____ National School Lunch Program (NSL)

4. Is your income at or below 135 percent of the Federal Poverty Guidelines? ____ Yes ____ No

I understand completion of this application does not constitute immediate acceptance into this program. I agree to notify my telecommunications provider if I cease to participate in any of the public assistance programs I checked above or if my income becomes greater than 135 percent of the Federal Poverty Guidelines.

I certify under penalty of perjury the above information is true. I have read the information on this application and understand that I must meet the above qualifications to receive assistance from these programs.

Signature: _____

Date: _____

Prompt return of this application to your local telephone provider will ensure proper credits to your account.

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12-552-281

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a.m. - 1 p.m.
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VIOXX users suffered strokes, heart attacks, heart chest pains, blood clots, serious bleeding and even if you or a loved one took VIOXX and had any of problems, call us now toll free at 1-800-THE-EAGLE for consultation. We practice law only in Arizona. Associate with lawyers throughout the U.S.

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JOB OPPORTUNITY

Secretary for WIC/County Nursing

Work hours 8:30 a.m. - 5:00 p.m., 3 days a week. Experience, general secretary background; computer knowledge helpful.

Apply at Auditor's Office

Union County Courthouse

209 East Main, Suite 200, Elk Point, SD • 605-356-2101

Deadline for applications December 7, 2004.

EOE/AA Employer

JOB OPPORTUNITIES

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Box 278, E Hwy 94

Verona, SD 57305

805-796-4425

805-796-4053

Foam Manufacturing - Hours: 7 a.m. to 3:30 p.m. Monday - Friday. Duties involve making foam manikins, including lifesize animal bodies. Requires good physical strength.

Call Center - Hours: Mon. & Tues. 1 p.m. to 9 p.m.; Wed. - Fri. 11:30 a.m. to 7:30 p.m.; every other Saturday 9 a.m. - 1 p.m. Must have good computer and interpersonal skills.

Join us! we have been a stable and growing company. Many opportunities for future growth!

PUBLIC NOTICE

Long Lines participates in the state-funded Lifeline and Link Up programs. These programs assist low-income individuals with discounts on telephone connection fees as well as discounts on their monthly phone bill.

For questions about program eligibility or participation, contact

Long Lines

271-4000

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Lifeline/Link Up

Income-Based Criterion Documentation Process

1. Customer completes Lifeline/Link Up Application
2. Customer completes Self-Certification for Applicants Qualifying Under Income-Based Criterion
3. Customer presents income documentation for all household members
4. Business office representative verifies documentation
5. Business office representative documents verification utilizing verification form
6. Business office representative files:
 - a) Lifeline/Link Up Application
 - b) Customer self-certification document
 - c) Business office verification document

**2005 Estimated Income Requirements for a Household at or
Below 135% of the Federal Poverty Guidelines**

Persons in Family Unit	48 Contiguous States and D.C.	Alaska	Hawaii
1	\$12,920	\$16,133	\$14,864
2	17,321	21,641	19,926
3	21,722	27,149	24,989
4	26,123	32,657	30,051
5	30,524	38,165	35,114
6	34,925	43,673	40,176
7	39,326	49,181	45,239
8	43,727	54,689	50,301
For each additional person, add	4,401	5,508	5,063

Lifeline/Link Up
Income-Based Criterion Documentation
Business Office Verification Document

Number of Household Members _____

Household Income _____

Income Documents	Household Member #1	Household Member #2	Household Member #3	Household Member #4	Household Member #5
prior year's federal tax return					
prior year's state tax return					
employer's current income statement					
paycheck stubs (3 months)					
Social Security statement (3 months)					
pension statement (3 months)					
veteran's benefits statement (3 months)					
Other (specify)					

 Business Office Representative

 Date

**Lifeline/Link Up
Income-Based Criterion
Certification of Documentation Process**

I, _____, hereby certify, under penalty of perjury, that Long Lines has in place Lifeline/Link Up income-based criterion documentation procedures. I further certify, under penalty or perjury, that, to the best of my knowledge, Long Lines was presented with and reviewed appropriate income-based criterion documentation before implementing Lifeline/Link Up for applicants qualifying under this criterion.

Signature

Title

Date

**SELF-CERTIFICATION FOR LIFELINE/LINK UP APPLICANTS
QUALIFYING UNDER INCOME-BASED CRITERION**

I, _____, certify under penalty of perjury that I qualify for Lifeline/Link Up assistance based on my household income that is at or below 135 percent of the Federal Poverty Guidelines. I further certify under penalty of perjury that there are _____ members of my household and that the supporting income documentation presented to my telecommunications provider accurately represents the annual income of all members of my household.

Signature: _____

Date: _____



DECEMBER 17, 2004

Ann Talbott
509 S Railroad
Jefferson SD 57038

Subject: Lifeline Credit Allowance
Telephone # 605-966-5803

Dear Ann Talbott

Please find enclosed an application for Lifeline assistance. We have been informed that we need to verify your continued eligibility information. Can you please complete the enclosed form and send it back to our office? We need the name and address to match the billing statement you receive from Long Lines. We also need an updated copy of the documentation that you are currently participating in.

Example: Copy of Low-Income Energy Assistance or a copy of Medicaid/Title XIX card.

If your income qualifies at the 135% of the Federal Poverty Guidelines we will need documentation that shows this. Example: 6 mths of paycheck stubs or the prior year's tax return.

Please complete the enclosed application and return it to our office at PO Box 38, Sergeant Bluff, Iowa 51054. If we do not receive the form and proof of assistance program in our office we will not be allowed to offer the \$8.25 credit on your monthly telephone statement that you are currently receiving. If you have any questions, please contact me at our office - 712-271-4000.

This information is due by February 28, 2005, or, at that time the credit will be removed from your account.

Sincerely,

Cheraine Bromander
Customer Service Supervisor
Long Lines