



Dickey Rural Telephone Cooperative
Dickey Rural Communications, Inc.
Dickey Rural Services, Inc.
Dickey Rural Access, Inc.

TC05-058

June 10, 2005

South Dakota Public Utilities Commission
500 East Capitol Ave.
Pierre, SD 57501-5070

RECEIVED

JUN 15 2005

**SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION**

To Whom It May Concern:

In regards to your letter dated June 7, 2005, I have enclosed several documents regarding our Lifeline/Linkup program. In the past, we have enclosed bill inserts into our customers bill's and included a press release in our newsletter two times a year. The information is currently available on our website and in our phone book. We also contact the various County Human Service departments in our service territory to make sure they have the appropriate information to give to their clients.


To become compliant with the FCC outreach efforts, we are in the process of developing a poster, which will be distributed to all federal, state and county buildings; Senior Centers, Food Pantries, Public Housing authorities and homeless/protection shelters within our service territory.

Our advertisements and outreach program will consist of placing a 2 column by 3 inch advertisement in the local newspapers four times/year. We also plan to develop a flyer to be distributed to the schools at the beginning of the school year regarding information about how they might qualify for this assistance based on the school lunch program.

The certification process will continue much like it has in the past, we will continue to accept the Home Telephone Assistance Certificates from the Department of Human Services for those who qualify under the Food Stamps, TANF, Medical Assistance and LIHEAP programs. We will be initiating the Lifeline/Linkup Assistance Application for those customers who may qualify due to SSI, National School Lunch, Federal Public Housing Assistance or whose income is at or below the 135 percent of the Federal Poverty Guidelines. For those customers who may qualify due to the Poverty Guidelines, we have designated one employee to review required documentation.

DRN's verification process will randomly select customers to receive the enclosed letter. This letter will request the customer to recertify that they are still eligible to receive the discounted lifeline telecommunication services within 60 days by completing the enclosed application and providing documentation of continued eligibility.

If you have any further questions or concerns, please feel free to contact me at 701-344-6012 or email jhauck@drtel.com

Sincerely,

Janell Hauck
Business/Marketing Manager

As a participating company in the lifeline program we are required by law to randomly sample customers such as you, who receive telecommunications services through Lifeline.

In order to continue to receive Lifeline telephone services at discounted rates, you must recertify that you are still eligible to receive discounted Lifeline telecommunications services. You must complete the enclosed application and provide us proof of continued eligibility within 60 days. If you do not, your lifeline telecommunications services will be terminated.

If you have any further questions, please contact Janell Hauck at 701-344-6012.

Sincerely,

Janell Hauck

Dickey Rural Networks

LIFELINE/LINK-UP ASSISTANCE APPLICATION
(Please Print)

Name: _____
Last First MI

Address: _____
Street Apt. No.

City _____
City State Zip Code

Social Security Number: _____

Telephone Number (if you have existing service): _____

Telephone Number where you can be reached or receive messages: _____

1. I am applying for: Lifeline (monthly telephone service discount)
 Link-Up (telephone connection charge discount)

Note: Telephone service **MUST** be in applicant's name.

2. I am currently receiving assistance benefits from at least one of the following programs
(*check all that apply*):

- Medicaid (e.g. Title XIX/Medical, State Supplemental Assistance)
 Food Stamps Program
 Supplemental Security Income (SSI)
 Federal Public Housing Assistance (Section 8)
 Low Income Home Energy Assistance
 Temporary Assistance for Needy Families (TANF) program
 National School Lunch (NSL) free lunch program

3. Or,

- My household income is at or below 135 percent of the Federal Poverty Guidelines.
(Documentation required)
 There are this number of people in my household.

I agree to notify the telephone company when I no longer qualify based on the above criteria.

I CERTIFY UNDER PENALTY OR PERJURY THAT THE ABOVE INFORMATION IS TRUE. I have read the information on this application and understand that I must meet at least one of the above qualifications to receive Lifeline/Link-Up assistance on my primary residential telephone line. I further authorize the local phone company, the county social service, and the North Dakota Department of Human Services to use my social security number and to

4. Or,

- ____ My household income is at or below 135 percent of the Federal Poverty Guidelines. (Documentation required.)
- ____ There are this number of people in my household.

I agree to notify the telephone company when I no longer qualify based on the above criteria.

I CERTIFY UNDER PENALTY OR PERJURY THAT THE ABOVE INFORMATION IS TRUE. I have read the information on this application and understand that I must meet at least one of the above qualifications to receive Lifeline/Link-Up assistance on my primary residential telephone line. I further authorize the local phone company, the Tribal government, the county social service, and the North Dakota Department of Human Services to use my social security number and to communicate about my enrollment or eligibility in programs shown above and agree that they may share the type of information provided above in order to verify my enrollment status.

Signature

Date

Send the complete application to your local phone company.

Verification of Consumers' Continued Eligibility for Lifeline Sample Letter

Date:

To: Vice President – High Cost and Low Income Division
 Universal Service Administrative Company
 2000 L Street, NW, Suite 200
 Washington, D.C. 20036

This letter is to certify that Dickey Rural Networks has procedures in place to verify the continued eligibility of a statistically valid random sample of its Lifeline customers. The results are provided in the chart below.

To the extent any Lifeline customers qualify based on their income, I certify that my company has income verification procedures in place and that, to the best of my knowledge, the company was presented with corroborating income documentation.

I am an officer of the company named above. I am authorized to make this certification for the Study Area(s) listed below.

Company Name	Company SAC	State	Number of Lifeline customers surveyed	Number of Lifeline customers found to be ineligible	Number of Lifeline customers who did not respond to survey*

* Note: Per the FCC's direction in Public Notice DA 05-1406 (rel. May 18, 2005), companies should update their filing upon completing the survey.

Signed,

 [Signature of Officer]

 [Printed Name of Officer]

 [Title of Officer]

 [Company Address]

 [Company Telephone Number]

Telephone Assistance Programs for Low-Income Consumers

Every person in America should have access to quality, affordable telecommunications service. This principle of "Universal Service" has been the goal of the telecommunications industry for decades. Lifeline, Link Up and Toll Limitation Service support provides discounts to eligible low-income consumers to help them establish and maintain telephone service.

Lifeline assistance lowers the cost of basic monthly local telephone service. Those eligible can receive a monthly discount on service. LinkUp reduces the cost of hooking up new telephone service. Eligible consumers can receive a 50% discount off of the one-time hook-up costs for their phone service. Toll Limitation Service (TLS) support allows eligible consumers who wish to avoid incurring large long distance fees to choose toll blocking.

Applications are available at your local Department of Social Services. Anyone qualified under one of the four major economic assistance programs such as TANFEM (AFDC), Food Stamps, Energy Assistance or Medicaid may be eligible. You will be asked to provide proof of your eligibility to participate in either LinkUp or Lifeline to Dickey Rural Networks. It is important to note that if you no longer qualify for any economic programs, you will no longer qualify for LinkUp or Lifeline Assistance.



9628 N. Highway 230
P.O. Box 69
Bismarck, ND 58106

877-633-4692
701-444-5000
www.dicel.net

A GREATER EXPERIENCE!

CASE NUMBER:

MAILED DATE:

N D DEPARTMENT OF HUMAN SERVICES

HOME TELEPHONE ASSISTANCE CERTIFICATE

Dear

You have received this certificate because you are eligible to participate in the Link Up and Telephone Assistance programs. The Link Up program assists with initial telephone hook up costs. The telephone Assistance program will pay a part of your monthly local telephone service (not long distance calls or service).

To access the Link Up and Telephone Assistance programs, complete this certificate and mail or deliver it to your local telephone company. In the spaces below, enter your telephone number (if you have one), the name of the individual responsible for the bill, your signature and the date. If you do not have a telephone, please provide your name, signature and the date.

Case Name:

Telephone number: _____ Billing name _____

Eligible applicant's signature _____ Date _____

Your local telephone company will verify your continued eligibility once per year.

If your local telephone service is provided by Qwest Communications, mail this certificate to PO BOX 2738, Omaha NE 68103-2738. Otherwise, send or deliver this completed certificate to your local telephone company.

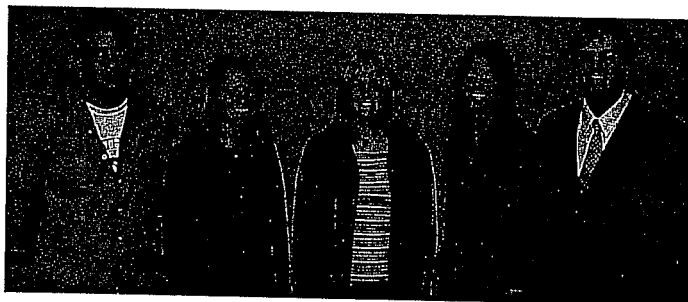
Most telephone companies in North Dakota participate in the Telephone Assistance program. If you have questions about Link Up or Telephone Assistance, contact your telephone company. The North Dakota Public Service Commission can also answer your questions at 701-382-2400.

Dickey Rural Networks Announces Scholarship Winners

Dickey Rural Networks announced May 12 the five winners of its 2004 Scholarship Program.

"Young people are a valuable asset to our communities and we are pleased to have established a scholarship program to help with the cost of a continued education program," said Mark Scallon, general manager.

"As your local telecommunications service provider, it is our pleasure to award a \$500 scholarship to the following winners: Kate Martin, daughter of Michael and Valerie Martin of Forbes; Marissa Erlandson, daughter of Timothy and Barbara Erlandson of Oakes; Mark Potts, son of Paul and Debbie Potts, Verona; Ashley Johnson, daughter of George and Judy Johnson of Fullerton; and Darcy Brandenburg, son of Michael and Diana Brandenburg of Edgeley," said Scallon.



From left to right: Mark Potts, Verona; Marissa Erlandson, Oakes; Ashley Johnson, Fullerton; Kate Martin, Ellendale; and Darcy Brandenburg, Edgeley.

A committee of four reviewed the 26 submitted applications, which were judged on their written essay, application questions and recommendation. Applicants were also judged on their interest in returning to a rural area to work following post secondary graduation. ■

Customers Will Save Even More with Pick-A-Pak

Save more. Pay Less. Dickey Rural Networks (DRN) has made changes to its three Pick-A-Pak bundles. Effective July 1, the "Speed" Pak will be priced at \$65.95, an additional savings of \$10.00 per month. Plus the DSL speed will go up from 256K to 512K. In the "Extreme" Pak, the DSL speed will increase to 768K with no price change, while the Let's Go" Pak will remain priced at \$45.95/mo.

DRN decided to make these changes to the bundled packages to provide its customers with a greater experience while surfing the net. "After reviewing our customer feedback, DRN management saw the need to lower the price of the Speed Pak and increase the DSL speeds. These changes will be especially helpful to our business customers who need faster Internet connections," said Nadine Olson, DRN information services manager.

"New customers requesting this service should be aware of the fact that DSL availability is determined by the customer's cable distance from the central office or remote fiber cabinets. The service is typically available within three to five miles of these offices. Also, DSL speeds may vary depending upon distance to the central office and customer equipment. Each customer request for DSL is reviewed by our network technician on a case-by-case basis," Olson replied. *(story continued on page 2)*

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Kate Martin Named FRS Scholarship Winner



Dickey Rural Networks, in conjunction with the National Telecommunications Cooperative Association's Foundation for Rural Services, sponsored a college program to award a \$2,500 scholarship to a local high school senior.

One area winner of this year's scholarship is Kate Martin of Forbes. Kate graduated from Ellendale High School and plans to attend the University of North Dakota.

The scholarships are intended to offer young people from rural America a better chance to receive a higher education. A primary goal of the foundation's college scholarship program is to encourage young, college graduates to return to rural areas after graduation. More than two-thirds of rural Americans with post-secondary degrees never return to their rural communities.

Over 1,000 applications were submitted this year, and twenty-five students were selected from all across the county to receive an award from the Foundation for Rural Services. Dickey Rural Networks contributed \$500 and the foundation provided the additional \$2,000 of the scholarship. ■

Customers Will Save Even More with Pick-A-Pak (continued from page 1)

In addition to the speed and pricing changes, all bundles will be upgraded to have the Trouble Isolation Protection Plan Plus (TIPPP+), which provides trouble isolation and repair of customers' inside wire and jacks at no additional cost. Also, they are no longer required to have North Dakota Long Distance as their primary long distance provider. However, customers will still need to sign a one-year contract. All current Pak customers will automatically be upgraded to the new DSL speeds.

In other internet news, DRN customers will also see a price change made to the 256K DSL rate. Effective June 1, the price was reduced from \$59.95/mo. to \$49.95/mo.

DRN's Pick-A-Pak service bundles together local telephone service, internet, voice mail, Caller ID and TIPPP+. In addition to all those great services, customers can also select two or three custom calling features. ■

Packed Full of Even More Value!

Let's go! **\$45.95/mo.**

Local Service
Dial Express Internet
Voice Mail
Caller ID/name & number
Trouble Isolation Protection Plan+
Plus your choice of 2 Features

Speed **\$45.95/mo.**

Local Service
DSL 512K
Voice Mail
Caller ID/name & number
Trouble Isolation Protection Plan+
Plus your choice of 3 Features

DSL Increased to 512K with a Reduction!

Extreme **\$75.95/mo.**

Local Service
DSL 756K
Voice Mail
Caller ID/name & number
Trouble Isolation Protection Plan+
Plus your choice of 3 Features
and more

"Extreme Pak" DSL Speed up from 512K to 756K

Activation and installation fees apply and the rates quoted do not include the mandatory fees, taxes or long distance charges. All PAKS require a 1-year contract.

Choose from these fine features: Custom Ringing, 3-Way Calling, Automatic Call Back, Automatic Recall, Call Forwarding, Call Waiting, Speed Call, Wake-up Call, Safety Line, Home Intercom or Call Transfer.

Dates to Remember >>>

- July 4—Independence Day
- July 5—DRN Office is Closed
- July 12—Customer Appreciation Picnic in Dickey
- July 13—Customer Appreciation Picnic in Forman
- July 14—Customer Appreciation Picnic in Ashley

Dickey Rural Networks Updates Dial Express Software



Today's Internet users demand instant content and have little patience for slow loading web pages. Dickey Rural Networks (DRN) is listening to its customer's demands and is pleased to announce it has upgraded its Dial Express Internet service. This technology is designed to accelerate web access to near broadband speed including email. "It will move web pages over the Internet more quickly," said Nadine Olson, DRN information services manager.

"We decided to switch vendors for our accelerated Internet product (Dial Express) due to many issues we were experiencing with our former software," said Olson. It can be downloaded and installed in less than 5 minutes on a dial-up connection and uses only 750k computer space. The new software also allows you to block ads and pop-ups, which will help increase browsing speeds. This is an optional feature and not required for the software to function.

DRN customers will be directed to a website to download the new software for Dial Express and given an access code. Once the product has been downloaded, the customer will have the option to customize the settings.

Existing Dial Express users were mailed a letter last month with information on this upgrade. These existing Dial Express customers needed to install the new Dial Express software by June 30, as the old software will no longer function after that time.

For more information regarding DRN's Dial Express, contact a customer service representative toll free at 877-559-4692. Dial Express will provide you with a greater Internet browsing experience. ■

Notice of Change in the Federal Universal Service Charge

Dickey Rural Networks has received notice that effective July 1, 2004, the Federal Universal Service Charge (FUSC) will increase to 58 cents for residential and single business line customers and to 82 cents for multiline business customers.

This amounts to a one cent increase for residential and single line business customers and a two cent increase for DRN multiline business customers. The FUSC amount is calculated by multiplying the Federal Communication Commission's (FCC) universal service contribution factor (8.9%) times the telephone company's interstate service charges.

The federal universal service fund program is designed to help keep local telephone service rates affordable for all customers, in all areas of the United States. The revenues from the FUSC are submitted to national programs and redistributed to:

- 1) Rural telephone companies, like DRN, to help keep local telephone rates affordable in sparsely populated areas (where the cost of operating is higher than urban areas), and to provide discounts to low-income customers.
- 2) To schools, libraries, and rural health care providers to offset costs of telecommunications and Internet services. ■

Channels Added to Forman, Gwinnett, Milnor and Wyndmere TV Lineup

In order to provide our customers with "A Greater Experience," Dickey Rural Networks (DRN) is pleased to announce that during the month of July we will be adding a variety of new channels to our television line-up for Forman, Gwinnett, Milnor and Wyndmere. This will give our customers more viewing options and more enjoyment than ever before.

Some of the new channels include Inspiration Network, Spike TV, MTV and CMT. With the addition of 14 channels, DRN television customers in Forman, Gwinnett, Milnor and Wyndmere will now be able to select their entertainment and information sources from a total of 56 channels, all for the same low price of \$29.95. ■

To view the new channel lineup guide,
go online to http://www.drtnet/cable_tv.shtml

A GREATER EXPERIENCE!

New Directory Listings

Ashley 288
 Deb Haux 288-2376
 A J Heim 288-2372
 Donald Reamer 288-2380
 Mark Rohrich 288-3075
 Dennis P Schumacher 288-3050
 James White 288-2379

Dickey 778
 Brian Schmoker 778-7142

Edgeley 493
 Kelly Flores 493-3104
 Micheal Lipetzky 493-3105

Ellendale 349
 Robert & Donna Barton 349-2709
 Jeffrey & Alicia Boyle 349-2708
 Coteau Grain & Seed 349-2710
 Steve Gans 349-2713
 Brian Hattenbach 349-2712
 Marcella Jensen 349-2726
 Ron & Laca Malsbury 349-2723
 A McDowell 349-2714
 Tyler Pomplun 349-2705
 Stephen Scarson 349-2715
 Shawn & DiAnn Sigafos 349-2719
 Brandon Strong 349-2718
 Darryl & Deborah Tank 349-2703
 Alan & Kimberley Webster .. 349-2732
 Della K Williams 349-2724
 Patrick & Shannon Young... 349-2728
 Casey Yunck 349-2730

Orbes 357
 Scott & Laura Alonzo 357-8081

Orbes, SD 358
 Penny & Marilyn Nelson ... 358-8620
 Pat & Pam Schaffner 358-8662

Orman 724
 Richard Banish 724-3824
 Clint Jewett 724-4028
 Dakota Precision Fabrication ... 724-4043
 Franklin Heitmann 724-3811
 Vernon Leist 724-4024
 Vann 724-3784
 Oruel Wiedner 724-3795

Fort Ransom 973
 Sara Hanson 973-2162
 Homer Duane Paulson 973-2163

Fredonia 698
 Violet Entzi 698-2682

Fullerton 375
 Chuck & Bonnie Eaton 375-6019

Guelph 783
 Travis Waddington 783-4321
 Amy Glynn 783-4321

Gwinner 678
 Roger Bucholz 678-6879
 Michelle Harter 678-6874
 Shawn Lambertz 678-6876
 Jeffrey Peasley 678-6857
 J Peralta 678-6856
 Janet Peterson 678-6875
 Shannon & Cheri Scholz 678-6894

Jud 685
 Daniel Raby 685-2231

Kathryn 796
 The Rusty Spur Cafe 796-7501

Kulm 647
 Norman & Annette Crickenberger
 647-2148
 Smart Start Daycare 647-2153

LaMoure 883
 Travis Alber 883-5661
 Brandy Garton 883-4287
 Todd Hample 883-5260
 Information Technology Dept
 883-5533
 Jr. Sales Inc 883-5000
 Irene A Ketterling 883-4312

Lisbon 683
 Barbara Anderson 683-3431
 Shawn Anton 683-3409
 David Bakken 683-3447
 S Hobson 683-3463
 Clarence & Mima Ihme 683-3407
 Andrea Kielb 683-3438

Lisbon 683 (continued)
 Rob Kinder 683-3417
 Chris Lind 683-3408
 Lincoln Tire & Auto 683-5856
 Mlaskoch Excavating 683-3410
 Rena Richels 683-3415
 Paul & Rita Runningen 683-3429
 Emery Stander 683-3418

Litchville 762
 Matt & Susan Erlanson 762-4828
 Myra & Darrell Helm 762-4816
 Bruce & Connie Reiten 762-4826

Marion 669
 Carol Schmidt 663-2423

Milnor 427
 Shannon & Trina Fischer 427-9406
 Ruth Moxness 427-9344
 Robert Powers 427-9351
 Jocelyn Rall 427-9294
 Chris Sandvig 427-9259
 Shonah Wiest 427-9367

Oakes 742
 Sidney & Linda Berreth 742-2848
 Dean B & Lori Brummund .. 742-3723
 Michael & MaryEllen Carlson
 742-2013
 Country Ins & Financial Services
 742-2148
 Crete Grain-West Station 742-2982
 Shandy Ereth 742-2964
 Hazel Hewitt 742-2634
 Donna Iverson 742-2409
 N Krivickas 742-3729
 Mayo Construction 742-2657
 Curt Olstad 742-3078
 Kevin Robbins 742-2198
 Maria Sonora 742-2547
 Jessica Sorenson 742-3056
 Trevor & Aimee Teske 742-2624
 Sharon Thompson 742-2845



Getting Connected May Be a Phone Call Away

Few can argue that having a telephone is considered one of life's necessities, yet not everyone has the ability to pay for this staple of modern American life. So what is being done to make telephone service more accessible to low-income consumers?

The Federal Communications Commission's (FCC) Universal Service Fund includes a Low-Income Program that provides discounts on telephone installation and monthly telephone service to qualifying consumers. Link-Up America and the Lifeline Assistance Program are the two components of this program. Here's what each provides: Link-Up America: help for qualified low-income consumers to connect (or hook up) to the telephone network by offsetting one-half of the initial hook-up fees, up to \$30.00 for qualified households.

Lifeline Assistance Program: discounts on basic monthly service for qualified subscribers. These amounts range from \$6.75 to \$9.50 per month, depending on the consumers' state regulatory authority.

Qualifications to participate in these two programs can vary by state. Some states have their own Lifeline program and criteria. For those states that rely solely on the federal Low-Income Program, applicants must participate in one of the following programs: Medicaid, food stamps, Supplemental Security Income (SSI), federal public housing assistance, or in the Low-Income Home Energy Assistance Program.

As K. Dane Snowden, Chief of the FCC's Consumer & Governmental Affairs Bureau said, "Link-Up America and Lifeline Assistance Program ensure that everyone in this country has affordable telephone service—a vital link to 911, the way we look for jobs and how we stay in touch with our families and friends."

If you are a low-income consumer, getting connected may be a phone call away. Call Dickey Rural Networks or state regulatory agency to see if you qualify for discounts under Link-Up America and the Lifeline Assistance Program. ■

Dickey Rural Networks Welcomes New Employees

Dickey Rural Networks (DRN) is pleased to announce the hiring of several new employees to their hometown telecommunications team. DRN welcomes Chris LaMont, Patrick Young, Amanda Heine, Kayla Peldo, Lucas Larson, Tim Baldwin, Tyler Middlestead, and Brandon Rall.

Chris LaMont of Ellendale has filled the position of Telecommunications Equipment Technician. LaMont graduated from Mitchell Technical Institute with an Associate of Science Degree in Telecommunications this spring. Seeing many opportunities in a rural area, LaMont returned to Ellendale after graduation to begin his career in telecommunications at DRN. He will be responsible for testing, installing, and maintenance upkeep for the central office switching equipment.

Wanting to live closer to family and friends and also seeking a career continuation as a facilities maintenance technician, Patrick Young of Tea, SD chose to move back to the area. Young is formally of Guelph. Young's primary job will be maintenance of heating and air conditioning equipment at 26 locations. His other responsibilities include maintenance of building structures, grounds and emergency power plants. Prior to coming to DRN, Patrick was employed by Central Heating and Air-Conditioning of Sioux Falls. Patrick and his wife Shannon reside in Ellendale.

Additions to the marketing team this summer are Amanda Heine and Kayla Peldo both of Ellendale. Heine is a junior at Southwest Minnesota State University and is working as a Marketing Intern. Peldo is helping with clerical work for the department. Peldo, a 2004 graduate of Ellendale High School, will be attending North Dakota State University in the fall.

Lucas Larson, Tyler Middlestead, Brandon Rall, Tim Baldwin and Gary Bernhardt joined the Construction Crew for the summer. Lucas Larson of LaMoure attends Minot State University-Bottineau. Ellendale native, Tyler Middlestead recently graduated from NDSU. Brandon Rall of Forbes will be a senior at Ellendale High School this fall. Tim Baldwin is originally from Edgeley and will be returning to Northern State University in the fall. ■



DRN Customer Appreciation Picnics

Grab your lawn chair and get ready for some fun and relaxation during Dickey Rural Networks (DRN) Customer Appreciation Days, July 12-14.

As our way of saying thanks, DRN's Board of Directors, Management, and Employees invite you to attend a complimentary hamburger and brat barbeque. Join us at one of the following locations: (In case of inclement weather, the barbeque will be held at the location listed in parentheses.)

July 12—Lot Beside Town Hall, Dickey (Town Hall)

July 13—Forman City Park, Forman (City Hall)

July 14—Centennial Park, Ashley (American Legion)

The complimentary barbeque will be served from 5 p.m. to 7 p.m. The menu will consist of hamburgers, brats, baked beans, chips, cookies, and lemonade. All DRN customers are welcome to attend.

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