



Substantive changes from 3/20/07 notice to customers.

Claim 16 – Moved from the “Accept” category to the “Deny” category (insurance recovery). Originally determined to be a valid claim. Company notified us that other recovery was received and claimant has no further claim.

Claim 20 – Originally, the entire contract was viewed as a South Dakota customer (in-state locations). Later determined that 10 of the 16 locations were out-of-state locations. Split the \$46,801.12 contract amount into two separate claims; in-state and out-of-state service locations. Claim 20a represents \$17,801.42 (6/16 of the \$46,801.12) for South Dakota service locations and claim 20b represents \$29,250.70 (10/16 of \$46,801.12) for out-of-state service locations.

Claim 46 – Moved from the “Accept” category to the “Deny” category (insurance recovery). Originally determined to be a valid claim. Company notified us that other recovery was received and claimant has no further claim.

Claim 91 – Changed contract amount from \$3360.20 to \$6,530.20

Claim 120 – Originally, the entire contract was viewed as a South Dakota customer (in-state-locations). Later determined that 3 of the 7 locations were out-of-state locations. Split the \$14,562.28 contract amount into two separate claims; in-state and out-of-state service locations. Claim 120a represents \$8,321.30 (4/7 of the \$14,562.28) for South Dakota service locations and claim 120b represents \$6,240.98 (3/7 of \$14,562.28) for out-of-state service locations.

Claim 138 – Original contract date was encoded as 12/7/2000. Changed to 1/27/2000.

Claim 335 – Moved from the “Deny” category (amount paid fully realized) to the “Accept” category. Contract amount was originally determined to be \$2,500.00 This contract was financed. Amount forgiven by the finance company exceeded the amount of service left on the contract. Later determined the contract amount was \$3,879.78 instead of \$2,500 which changed the status from “Deny” (amount paid fully realized) to “Accept” category.

Claim 340 – Moved from the “Deny” category (out-of-state) to “Accept” category. This company paid for service and received service while located in Aberdeen. Sometime after S&S quit providing service this claimant’s business moved out-of-state. The out-of-state address was inadvertently placed in the “Deny” category.

Claim 351 – Moved from the “Deny” category (out-of-state) to the “Accept” category. Claimant purchased service and received service in-state. Sometime after S&S quit providing service, claimant moved to the southwestern part of the state but has a Nebraska address. The out-of-state address was inadvertently placed in the “Deny” category.

Claim 352 – Moved from “Deny” category (out-of-state) to “Accept” category. Claimant purchased service and received service in-state. Sometime after S&S quit providing service claimant moved out-of-state. The out-of-state address was inadvertently placed in the “Deny” category.