Reply Affidavit of Michael Williams : Order Granting Motions

and Midcontinent;
03/25/02 - Corrected Page 1 to Qwest's Brief;
03/25/02 - Qwest's Data Requests to Black Hills FiberCom, Midcontinent and AT&T;
03/27/02 - Black Hills FiberCom's Reply Brief Re: Track A Proceedings;
03/27/02 - Reply to Qwest's Response to Motions filed by Black Hills FiberCom and Midcontinent Regarding Qwest's Section 271 Application;
03/28/02 - Order Admitting Nonresident Attorney (Jonathan Frankel);
04/03/02 - Rebuttal Affidavit of Larry B. Brotherson;
04/03/02 - Seven Rebuttal Affidavits of Margaret S. Bumgarner and Request for Confidential Treatment of Information;
04/03/02 - Three Rebuttal Affidavits of Thomas R. Freeberg;
04/03/02 - Affidavit of Mary Ferguson LaFave;
04/03/02 - Rebuttal Affidavit of Jean M. Liston;
04/03/02 - Rebuttal Affidavit of Lynn M. V. Notarianni;
04/03/02 - Rebuttal Affidavit of Mark S. Reynolds;
04/03/02 - Affidavit of Judith M. Schultz;
04/03/02 - Rebuttal Affidavit of Marie E. Schwartz;
04/03/02 - Four Rebuttal Affidavits of Lori A. Simpson;
04/03/02 - Two Rebuttal Affidavits of Karen A. Stewart;
04/03/02 - Pre-Filed Testimony and Data Reconciliation Reports of Robert L. Stright;
04/03/02 - Rebuttal Affidavit of David L. Teitzel;
04/03/02 - Reply Affidavit of Michael G. Williams;
04/04/02 - Order Granting Motions; Order Amending Procedural Schedule and Extending Hearing Dates;
04/04/02 - AT&T's Procedural Motion Regarding the Section 271 Process;
04/10/02 - Errata to the Affidavit of Kenneth L. Wilson;
04/12/02 - Statement of Supplemental Authority Regarding Qwest's Performance Assurance Plan;
04/15/02 - Qwest's Proposed Order of Witnesses;
04/16/02 - AT&T's Motion for Extraordinary Protective Order;
04/16/02 - Midcontinent's Request for Confidential Treatment of Information;
04/16/02 - Midcontinent's Response to Qwest's Data Requests of March 22, 2002;
04/17/02 - Supplemental Prefiled Testimony of W. Tom Simmons;
04/19/02 - Orders Admitting Nonresident Attorney (Lynn Stang, Robert Cattanach, John Devaney, Kara M. Sacilotto, Mary Rose Hughes, Shannon Heim, William Richardson, Charles Steese, Blair Rosenthal and Andrew Crain);
04/19/02 - Black Hills' Responses to Qwest's Data Requests for Black Hills;
04/22/02 - Revised Order of Witnesses;
04/22/02 - Affidavits of Barbara Brohl and Dennis Pappas;
04/22/02 - Supplemental Affidavit of Karen A. Stewart;
04/22/02 - Response to AT&T's Motion for Extraordinary Protective Order;
04/22/02 - Order Admitting Nonresident Attorney to Practice (Steven H. Weigler);
04/22/02 - Motion to Strike Supplemental Testimony, Public Exhibits and Confidential Exhibits of W. Thomas Simmons Received April 18, 2002;
04/22/02 - Motion Regarding Proceeding on Third Party Testing of Qwest's OSS;
04/22/02 - Supplemental Affidavit of Larry B. Brotherson;
04/24/02 - Additional Statement of Supplemental Authority Regarding Qwest's Performance Assurance Plan;
04/25/02 - AT&T's Request for Confidential Treatment of Information;
04/25/02 - AT&T's Responses to Qwest's Requests for Information;
04/29/02 - Qwest's Submission of Alternative QPAP Proposals;
04/29/02 - QPAP Approved as Amended;
04/29/02 - Qwest's Motion to Enter AT&T's Track A Data Request Response into Evidence;
05/01/02 - Qwest's November 2001 through February 2002 Performance Data as

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SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

BEFORE THE
PUBLIC UTILITIES COMMISSION
STATE OF SOUTH DAKOTA

IN THE MATTER OF THE INVESTIGATION INTO QWEST CORPORATION'S COMPLIANCE WITH SECTION 271 (C) OF THE TELECOMMUNICATIONS ACT OF 1996	))))	DOCKET TC01-165

QWEST CORPORATION'S

REPLY AFFIDAVIT

OF

MICHAEL G. WILLIAMS

PERFORMANCE MEASUREMENTS

April 2, 2002

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II. SUMMARY AND CONCLUSION 15

Michael G. Williams states as follows:

My name is Michael G. Williams. My business address is 250 Bell Plaza, Room 1603-B, Salt Lake City, Utah. I am a Director in Wholesale Markets for Qwest Corporation ("Qwest"). I supervise the monitoring and reporting of Qwest's performance in providing services to competitive local exchange carriers ("CLECs") in accordance with the requirements of Section 271 of the Telecommunications Act of 1996 (the "Act"), 47 U.S.C. § 271, and manage related regulatory undertakings. I base this affidavit on my professional experience, personal knowledge, and information available to me in the normal course of my duties.

My rebuttal testimony focuses on comments filed by AT&T Communications of the Midwest ("AT&T") in response to my initial affidavit. In its comments, AT&T addressed two issues. First, AT&T discussed data reconciliation by The Liberty Consulting Group ("Liberty") and two observations issued by KPMG Consulting, LLC ("KPMG") on data issues in connection with the third-party OSS test. Qwest has asked that Bob Stright of Liberty Consulting file testimony on data reconciliation. As to the issues identified by KPMG in various observations concerning performance, I will be prepared to respond to those issues at the hearing beginning April 22, 2002. Responding at this time is difficult, as Qwest and KPMG have exchanged information, and I should have more conclusive information to report by the hearing. These

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[1] See AT&T Verified Comments Regarding Performance Data at 1-6 (March 18, 2002) ("AT&T Comments").

Observations and their current status including Qwest's responses thereto are, however, available on the ROC website for the Commission's review. Second, AT&T discussed a few isolated wholesale performance results.[2] I will respond to AT&T's comments on those results here.

I. QWEST'S WHOLESALE PERFORMANCE SATISFIES THE REQUIREMENTS OF SECTION 271.

A. The Commission Should Evaluate Qwest's Performance Under Each Checklist Item in its Entirety, Not on a PID-by-PID Basis.

Qwest's most recent performance report for South Dakota, which covers the period from March 2001 through February 2002, is submitted herewith as Exhibit MGW-PERF -1. That report includes 263 pages of performance results, with more than 800 charts showing results under negotiated performance indicator definitions ("PIDs"). In its comments, AT&T addressed only 11 of those charts. Moreover, AT&T discussed each of those charts in isolation, and utterly failed to consider Qwest's performance as a whole under each checklist item, which is the relevant standard for determining section 271 compliance. AT&T's approach contravenes the FCC's well-established standards for evaluating performance in a section 271 proceeding.

In the *New York 271 Order*, the FCC stated, "[W]e consider the overall picture presented by the record, rather than focusing on any one aspect of performance."[3] The FCC concluded,

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[2] *Id.* at 6-14.

[3] *Bell Atlantic New York 271 Order* at ¶ 5 (Dec. 22, 1999). *See also id.* at ¶ 45 ("We look at each application on a case-by-case basis and consider the totality of the circumstances. . . .").

> The determination of whether a BOC's performance meets the statutory requirements necessarily is a contextual decision based on the totality of the circumstances and information before us. There may be multiple performance measures associated with a particular checklist item, and an apparent disparity in performance for one measure, by itself, may not provide a basis for finding noncompliance with the checklist. Other measures may tell a different story, and provide us with a more complete picture of the quality of service being provided.[4]

The FCC has followed this approach in all subsequent 271 Orders. For example, in the *Kansas/Oklahoma 271 Order*,[5] the FCC said, "We emphasize, however, that we do not view each particular metric as wholly dispositive of checklist compliance . . . Ultimately, the determination of whether a BOC's performance is consistent with the statutory requirements is a contextual decision based on the totality of the circumstances."[6] Most recently, in the *Rhode Island 271 Order*, the FCC noted, "Where there are multiple performance measurements associated with a particular checklist item, the Commission would consider the performance demonstrated by all the measurements as a whole. Accordingly, a disparity in performance for one

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[4] *Id.* at ¶ 60.

[5] *In the Matter of Joint Application by SBC Communications Inc., Southwestern Bell Telephone Company, and Southwestern Bell Communications Services Inc. d/b/a Southwestern Bell Long Distance for Provision of In-Region, InterLATA Services*, 16 FCC Rcd at 6237, CC Docket No. 00-217, para. 34 (2001).

[6] *SBC Kansas/Oklahoma 271 Order*, at ¶ 34 (Jan. 22, 2001).

measurement, by itself, may not provide a basis for finding noncompliance with the checklist."[7]

AT&T's comments, which focus on performance under a few PIDs in isolation, are inappropriate and do not warrant a finding of noncompliance with any checklist items. The specific issues raised by AT&T must be analyzed in the context of Qwest's overall performance under each checklist item.

B. Qwest's Performance Under Each Checklist Item is Satisfactory

Viewed under the proper legal standard, Qwest's audited performance results demonstrate that it is providing service to competing carriers in substantially the same time and manner as Qwest provides to itself, and in a manner that affords an efficient CLEC a meaningful opportunity to compete, as required by Section 271. I will address the specific issues about South Dakota performance results raised by AT&T in the order in which they raised them.

1. PO-7 Billing Completion Notices

PO-7A measures the timeliness with which electronic billing notifications are made available to CLECs via the IMA-GUI interface. AT&T argues that Qwest's wholesale performance under this metric has fallen short of parity with retail.[8] In each

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[7] *Verizon Rhode Island 271 Order*, In the Matter of Application by Verizon New England Inc., Bell Atlantic Communications, Inc. (d/b/a Verizon Long Distance), NYNEX Long Distance Company (d/b/a Verizon Enterprise Solutions), Verizon Global Networks Inc., and Verizon Select Services Inc. for Authorization To Provide In-Region, InterLATA Services in Rhode Island, FCC Rcd , CC Docket No. 01-324, FCC 02-63, App. D, at ¶ 9 (Feb. 22, 2002).

[8] AT&T Comments at 6.

of the last two months, however, Qwest's wholesale performance was actually better than retail, and in February 98.45% of notifications to CLECs were timely, the best performance ever.[9] Although Qwest failed to achieve statistical parity in November 2001, more than 96% of notices to CLECs were timely, and the 1.4% disparity between retail and wholesale performance is not competitively significant.[10] Thus, in three of the last four months, Qwest either achieved, or came very close to, parity.

AT&T also argues that Qwest's performance under PO-7B, which measures timeliness of billing completeness notifications submitted via the EDI interface, was discriminatory. This argument is competitively irrelevant because there are no CLECs that subscribe to receive this billing completion notification via EDI.[11] In any event, if

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[9] Ex. MGW-PERF-1 at 56, PO-7A.

[10] *Id.*

[11] Qwest's performance in December 2001 was subpar but atypical. The miss in December was caused by a CRM (Customer Record Manager) system release on September 29, 2001. An error in the code affected LSRs with multiple service orders. In these cases, only the first service order to complete would receive a billing completion notice. This coding did not impact the provisioning, completion, or posting to billing of the service orders. It also did not impact the presence of the service orders on the Loss and Completion Reports. The problem was identified in late November, the code was corrected in early December, and the clean-up to send all appropriate billing completion notifications was completed during the last half of December. As a result, Qwest failed to achieve parity in December, and barely missed parity in November. Now that the code has been fixed, this problem will not recur.

[12] AT&T Comments at 6-7.

[13] Prior to Jan 02 PO-7B was reported based on the time the notice was "made available" per the PID. In Jan 02 Qwest developed the capability to report based on transmission time and since no CLECs are receiving this notification via EDI there are no longer any results to report.

any CLECs were receiving this notification the results show that in two of the last three months with reported results Qwest achieved parity.[14]

Moreover, billing completion notifications are just one small part of the pre-ordering, ordering, and billing aspects of OSS covered by checklist item 2. AT&T completely ignored Qwest's exemplary performance with respect to gateway availability, pre-order response times, LSR rejections, firm order confirmations, and the like. As I demonstrated in detail in my originally-filed testimony, when it comes to providing access to network elements, including OSS and UNE Combinations, Qwest's performance has met checklist requirements. Qwest is providing every element of the checklist at an acceptable level of quality. Performance results from March 2001 through February 2002 for South Dakota are attached as Exhibit MGW-PERF-1. For gateway availability Qwest exceeded the 99.25% standard in every month, with very few exceptions.[15] Pre-order response times were shorter than established benchmarks for every transaction, in every one of the last 11 months.[16] Likewise, for every category of electronically received LSR, rejections were timely in every month since May 2001[17] and firm order confirmations were provided within agreed upon standards in every

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[14] Ex. MGW-PERF-1 at 56, PO-7B.

[15] *Id.* The exception was again December 2001. The code error described in footnote 10 caused the miss in that month.

[16] Ex. MGW-PERF-1 at 28-19, GA-1, GA-2, GA-3, GA-4 and GA-6

[17] *Id.* at 31 - 43, PO-1.

[18] *Id.* at 48, PO-3.

month since July 2001.[19] In the last twelve months for every one of the OSS related checklist 2 measurements, instances of performance below the established standard were isolated and infrequent. Viewed in context, as part of the overall checklist item 2 performance picture, these data demonstrate that Qwest is providing nondiscriminatory service to CLECs in South Dakota.

2. BI-3A – Billing Accuracy

AT&T is correct that Qwest's performance under BI-3A, which measures billing accuracy for UNEs and resale, was deficient from October through December 2001.[20] Wholesale performance suffered during those months because Qwest was adjusting its billing process to true-up contractual rates with cost docket rulings. When that process was completed, Qwest's wholesale performance returned to normal. In January and February 2002, Qwest's bills to CLECs were 99.35% and 99.44% accurate, respectively. Although the difference between these results and the retail parity standard established by the PIDs was statistically significant, the difference between wholesale and retail performance was 1% or less, and was not competitively significant.

3. BI-4A – Billing Completeness

AT&T also questioned Qwest's performance under BI-4A, but in each of the last three months Qwest's bills to CLECs have been more than 98% complete. Those results were at parity with retail in December and February and very close to parity in

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[19] *Id.* at 51 - 54, PO-5.

[20] AT&T Comments at 7.

[21] Ex. MGW-PERF-1 at 68, BI-3A.

January. Retail performance was only 0.39% better than wholesale in January.[26] This tiny difference is an example of where statistical significance does not equate to competitive significance.

Moreover, Qwest's performance under BI-3A and BI-4A must be assessed in the context of Qwest's overall OSS performance under checklist item 2. As a whole, Qwest's performance clearly satisfies the requirements of checklist item 2.

4. OP-4 Installation Interval – UNE-P POTS, No Dispatches

AT&T asserts that, for this competitively significant service, Qwest has provided discriminatory service to CLECs in the last four months. In reality, though the performance differences yield statistical scores that would imply disparity in service, the magnitude of the differences are so small as to not be significant to competition (i.e. differences of only .03 to .27 days). In the latest performance report for Qwest there was no statistically significant difference in performance for two of the last four months. In the two months where there was statistical difference, the practical difference is negligible at only .1 to .27 days. From another perspective, looking at the four-month average results for November 2001 – February 2002, the average installation interval was less the .04 days greater for CLECs than for retail which equates to one in 25 orders with an interval 1 day longer than retail. Additionally, during that same period Qwest met it's installation commitments 100% of the time in three of the four months and better than 98% of the time in the fourth month.[27] Clearly, looking at the entire

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[26] *Id.* at 69, BI-4A.

[27] *Id.* at 72, OP-3C and OP-4C.

performance picture for UNE-P POTS installation, the pattern is one of outstanding, non-discriminatory service.

5. MR-8 Trouble Rate – UNE-P Centrex

AT&T's arguments concerning this metric are nitpicks. From November through February, the wholesale trouble rate for UNE-P Centrex was never higher than 0.67%. The difference between retail and wholesale performance was never greater than 0.51%. Although the wholesale results were not in parity with retail, statistically-significant disparities have no practical significance when more than 99.4% of all CLEC UNE-P Centrex facilities are trouble free every month. In addition, the trouble rate is just one small part of Qwest's overall UNE-P performance. During the last four months, Qwest consistently achieved parity under every other UNE-P repair metric.

6. OP-17 – Timeliness of LNP Disconnects

Since it began measuring its performance under OP-17 in October 2001, Qwest has completed 100% of LNP disconnects in a timely manner.[24] Nonetheless, AT&T argues that because it proposed an amendment to OP-17 that *might* alter the performance results, "it is premature to reach any conclusion regarding Qwest's performance on LNP."[25] This argument is absurd. OP-17 was negotiated by the parties and adopted by the ROC TAG. Qwest is accurately reporting its performance under the PID as accepted by the parties. AT&T does not dispute this fact. Qwest's performance

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[24] *Id.* at 90, MR-8.

[25] *Id.* at 164, OP-17.

[26] AT&T Comments at 9.

to date has been perfect. Unless and until the PID is amended, the fact that AT&T has requested an amendment is irrelevant.

The Arizona Corporation Commission recently rejected the same argument by AT&T, and for good reason.[7] Qwest sets the 10-digit trigger for numbers to be ported by 11:59 p.m. on the business day preceding the scheduled port date. Under OP-17, if a problem occurs on the CLEC side, they must notify Qwest by 8:00 p.m. Mountain Time on the scheduled port date. When that occurs, Qwest has ensured that there was no untimely disruption of end user service in South Dakota 100% of the time. To accommodate CLECs, Qwest agreed that if the CLEC notifies Qwest of a problem by 12:00 p.m. on the day after the scheduled port date, Qwest will use it's best efforts to ensure that the end user's service is not disconnected prior to 11:59 p.m. on that day (or, in the case of a cancellation, that no disconnection occurs). AT&T is now arguing that, for purposes of OP-17, CLEC notification should be considered timely as long as it is submitted by 12:00 p.m. on the day after the scheduled port date. AT&T's approach would unfairly shift the burden of a CLEC problem onto Qwest, and require Qwest to try to undo a scheduled port on very short notice. For those reasons, Qwest believes that ultimately the TAG will reject AT&T's proposed amendment.

In any event, the proposed AT&T amendment is just that – a proposal. Qwest's performance under OP-17, as written, has been perfect.

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[7] *See* Decision No. 64629, Arizona Corp. Comm'n Docket No. T-00000A-97-0238, Order at 4-9 (March 15, 2002).

7. OP-3C – Installation Commitments Met, Residence Resale

This is another example of AT&T nitpicking excellent performance. From November through February, Qwest met at least 98% of its installation commitments to CLECs for residence resale, no dispatch. In January and February, Qwest's wholesale performance was better than retail, with a 99.61% success rate in February.[19] It defies common sense to suggest that the slight difference between retail and wholesale performance in November and December had any detrimental effect on competition. Moreover looking beyond this single measurement we find that Qwest's average interval for CLECs in this same period shows parity in every month.

8. MR-7C – Repair Repeat Reports, Residence Resale

Wholesale and retail service were at parity under this metric in January and February. AT&T correctly notes that Qwest failed to achieve parity in November and December, but the shortfall in performance on the wholesale side was slight and the results in those months were atypical. November and December were the only months in the last 12 in which wholesale performance was not at parity with retail. In the other 10 months, CLECs never submitted more than six repeat trouble reports.[20]

9. MR-8 – Trouble Rate, Residence Resale

Qwest met the parity standard for this PID in two of the last three months. The overall trouble rate for residence resale was at or below 1.23% during those months. In

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[19] Ex. MGW-PERF-1 at 169, OP-3C.

[20] AT&T Comments at 11.

[21] Ex. MGW-PERF-1 at 175, MR-7C.

January, the only month when Qwest failed to achieve parity, the difference between retail and wholesale performance was a meager 0.33% and was not competitively significant.[31]

10. OP-4C – Installation Interval, Business Resale

It is true that Qwest's reported results show some problems in the time it takes to install business resale services when no dispatch is required. However, when taken in the context of business resale installation results overall, the performance problems with non-dispatched installations can be seen as an anomaly. Specifically, in three of the last four months, Qwest met its installation commitments 100% of the time for non-dispatch business resale.[32] For dispatches within MSA areas, both installation commitments met and installation intervals,[33] Qwest results were in parity in every one of the last four months. Performance results in non-MSA areas were nearly as good, showing parity in every month for installation commitments met and, for installation intervals,[34] in the most recent two months. Additionally, looking at the remaining measurements covering both installation and repair for non-dispatch business, there were no measurements with more than one month of statistically significant disparity.[35]

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[31] *Id.* at 176, MR-8.

[32] *Id.* at 181, OP-3C.

[33] *Id.* at 179, OP-3A, OP-4A.

[34] *Id.* at 180, OP-3B, OP-4B.

[35] *Id.* at 181-183, OP-6A-3, OP-6B-3, 187-189 , MR-3C, MR-4C, MR-6C, MR-7C, MR-9C.

No pattern of discrimination can be deduced from results showing this kind of performance. Rather, a pattern of non-discrimination is clear.

11. MR-8 – Trouble Rate, Business Resale

AT&T claims Qwest's reported results show that Qwest is doing a worse job of maintaining CLEC business retail lines than it does for similarly situated retail customers. Once again, AT&T puts too much weight on statistical significance, and too little weight on practical significance. It is true that Qwest only achieved parity under this PID in two of the last four months (November and January). However, over the entire four months, the trouble rate was never higher than 0.73%, and the difference between retail and wholesale troubles was never more than 0.25% (in December). Differences that small in an isolated month have no measurable effect on competition.

Moreover, it bears repeating that these results must be considered as part of the overall resale performance picture. AT&T's silence with respect to all of the other resale measurements confirms that Qwest's overall resale performance has been outstanding.

12. MR-8 – Trouble Rate, DS-1

AT&T questions the reliability and quality of results being reported for DS-1 Trouble Rate, MR-8. Qwest did discover that it's code was picking up non-wholesale inventories for DS-1 in it's repair counts. This problem was corrected in the February 2002 report and corrected historically back to December 2001. Qwest informed AT&T that this would occur in a hearing in Colorado. Updated performance results indicate parity in two of the three corrected months included on the report.

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* *Id.* at 187, MR-8.

13. E911

Finally, AT&T suggests that there is a communication problem between Qwest and its E911 database administrator, which impairs CLECs' ability to have updated E911 information entered into the database.[12] AT&T mischaracterizes the issue in ascribing the migrate failures to a Qwest performance problem. Qwest's expert witness on E911, Margaret Bumgarner thoroughly describes the industry problem underlying the delay in unlocking records. Her affidavit describes in detail the new process that has been put in place by Intrado, the E911 database administrator and outlines the impact of this new process. AT&T admits, however, that the database administrator "recently changed its process and it appears to have addressed the problem."[13] In fact as cited in Ms. Bumgarner's affidavit, in recent proceedings in Arizona, AT&T has now requested that Intrado provide the same validation and unlock process for AT&T's records, too, and urged the Arizona Commission to require all other service providers to subscribe to the new migrate/unlock process with Intrado. AT&T has not adduced any evidence that this "problem" has any adverse affect on competition. AT&T implies that it would be appropriate to develop a performance measurement to insure that the new process continues to be followed. There are two fundamental reasons this would not be appropriate. First of all, the migrate failures are not a Qwest problem, but an industry problem, as evidenced by the fact that the industry forum NENA has endorsed a solution. (The same solution Qwest has already implemented.) Secondly, the

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[12] AT&T Comments at 14.

[13] *Id.*

performance to be measured would not be Qwest's but Intrado's; therefore it would not be possible or appropriate to hold Qwest accountable for this issue. Finally in light of Qwest's strong performance demonstrated by measurements accepted by the ROC parties, the Commission should find that Qwest has satisfied the requirements of checklist item 7.

II. SUMMARY AND CONCLUSION

Qwest's overall performance satisfies the requirements of each measured checklist item. Qwest's processes, procedures, capabilities, and performance ensure that efficient competitors have a meaningful opportunity to compete in South Dakota. Based on this evidence, the South Dakota Commission should find that Qwest satisfies checklist items 1, 2, 4, 5, 7-11, 13, and 14 in Section 271.

BEFORE THE
PUBLIC UTILITIES COMMISION
STATE OF SOUTH DAKOTA

IN THE MATTER OF THE INVESTIGATION INTO QWEST CORPORATION'S COMPLIANCE WITH SECTION 271 (C) OF THE TELECOMMUNICATIONS ACT OF 1996	))))	DOCKET TC01-165

QWEST CORPORATION'S

EXHIBITS to the REPLY AFFIDAVIT

OF

MICHAEL G. WILLIAMS

PERFORMANCE MEASUREMENTS

April 2, 2002

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BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF SOUTH DAKOTA

In the Matter of the Investigation into Qwest Corporation's Compliance with Section 271(c) of the Telecommunications Act of 1996	)	**Docket No. TC01-165**

I declare under penalty of perjury under the laws of the United States of America that the foregoing is true and correct to the best of my knowledge, information, and belief.

Executed this 26th day of March, 2002.

STATE OF UTAH)
)ss.
COUNTY OF SALT LAKE)

Subscribed and sworn before me this 26 day of March, 2002.

Notary Public

NOTARY PUBLIC
BRETT BEARDALL
1344 West 4675 South
Ogden, Utah 84405
My Commission Expires
September 28, 2005
STATE OF UTAH

Docket No. TC01-165
Qwest Corporation
Exhibits to the Reply Affidavit of Michael G. Williams
Performance Measures
Exhibit MGW-PERF-1
April 2, 2002

Performance Results

South Dakota
March 2001 - February 2002

March 30, 2002

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Checklist #14 - Resale - Primary ISDN Installation
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Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)
Count of Pending Orders Delayed for Facilities Reasons ISDN Primary (OP-15B)

Checklist #14 - Resale - Primary ISDN Repair
All Troubles Cleared within 4 hours (Percent) (MR-5B)-- Interval Zone Two
Mean Time to Restore (Hours:Minutes) (MR-6E)-- Interval Zone Two
Repair Repeat Report Rate (Percent) (MR-7E)-- Interval Zone Two
Repair Repeat Report Rate (Percent) (MR-7E)-- Interval Zone Two*
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Checklist #14 - Resale - DS0 Installation
Installation Commitments Met (Percent) (OP-3A)-- Dispatches Within MSAs
Installation Interval (Average Days) (OP-4A)-- Dispatches Within MSAs
Delayed Days for Facility Reasons (Average Days) (OP-6B-1)-- Dispatches Within MSAs
Installation Commitments Met (Percent) (OP-3B)-- Dispatches Outside MSAs
Installation Interval (Average Days) (OP-4B)-- Dispatches Outside MSAs
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2)-- Dispatches Outside MSAs
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Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)
Count of Pending Orders Delayed for Facilities Reasons Frame Relay (OP-15B)

Checklist #14 - Resale - Frame Relay Repair

All Troubles Cleared within 4 hours (Percent) (MR-5B)-- Interval Zone Two
Mean Time to Restore (Hours:Minutes) (MR-6E)-- Interval Zone Two
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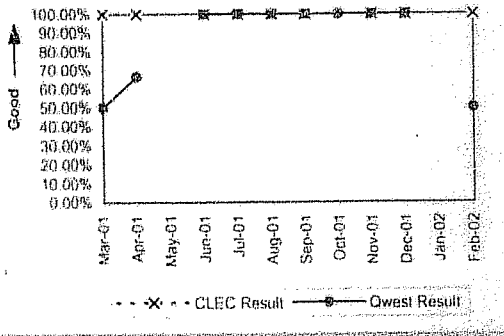
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)-- Interval Zone One and Two

Checklist #1 - Local Interconnection - LIS Installation

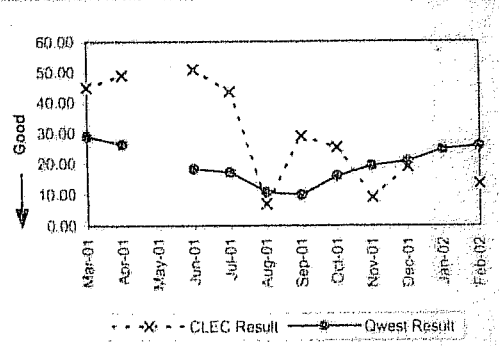
Interval Zone Two

Qwest Res	Mod Z Scr	Parity Scr
50.00%	-1.22	-1.74
60.67%	-0.61	-1.37
100.00%	N/A	N/A
100.00%	N/A	N/A
100.00%	N/A	N/A
100.00%	N/A	N/A
100.00%		
100.00%	N/A	N/A
100.00%	N/A	N/A
50.00%	-1.1	-1.67



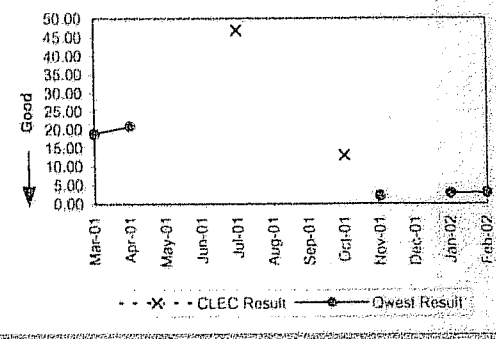
Interval Zone Two

Qwest Res	Mod Z Scr	Parity Scr
29.00	1.19	-0.28
26.33	0.93	-0.44
18.33	1.3	-0.21
17.12	1.37	-0.17
10.71	-0.57	-1.34
9.86	2.03	0.24
16.00	1.71	0.04
19.39	-1.31	-1.8
20.75	-4.04	-3.46
24.80		
26.60	-3.3	-3



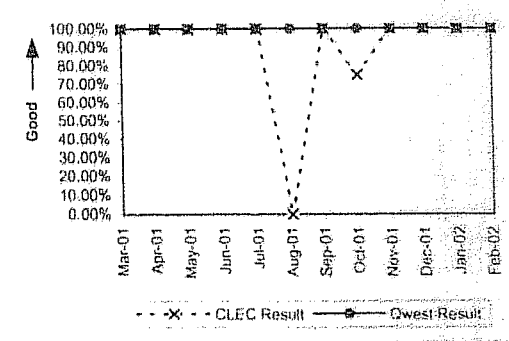
Interval Zone Two

Qwest Res	Mod Z Scr	Parity Scr
15.00		
21.00		
3.15		
2.60		
3.00		



Interval Zone One and Two

Qwest Res	Mod Z Scr	Parity Scr
100.00%	N/A	N/A
100.00%	N/A	N/A
100.00%	N/A	N/A
100.00%	N/A	N/A
100.00%	N/A	N/A
100.00%	N/A	0.5
100.00%	N/A	N/A
100.00%	N/A	-0.49
100.00%	N/A	N/A
100.00%	N/A	N/A
100.00%	N/A	N/A
100.00%	N/A	N/A

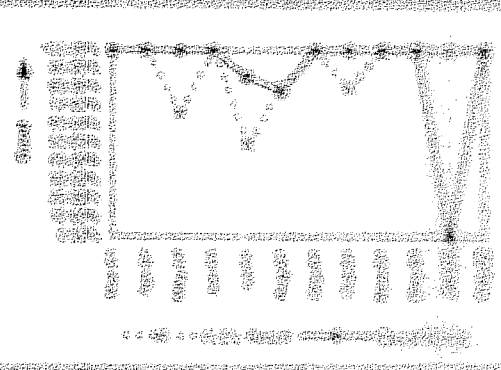


Qwest
100.00%
90.00%
80.00%
70.00%
60.00%
50.00%
40.00%
30.00%
20.00%
10.00%
0.00%
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
CLEC Result
Qwest Result

Checklist #1 - Local Interconnection - U S West

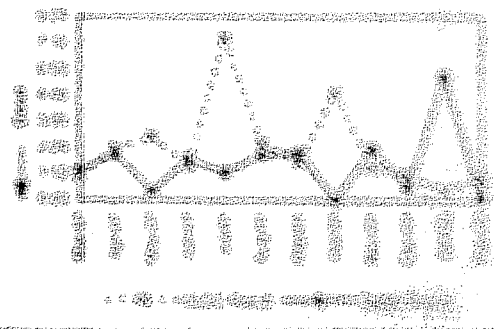
All Troubles Cleared within 4 hours (Percent Out of 24) - Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Num Std Dev	Prob Val
Mar-01	4	4	100.00%	0.00%					
Apr-01	1	1	100.00%	0.00%					
May-01	4	6	66.67%	47.14%					
Jun-01	3	3	100.00%	0.00%					
Jul-01	2	4	50.00%	50.00%					
Aug-01	4	5	80.00%	40.00%					
Sep-01	1	1	100.00%	0.00%					
Oct-01	4	5	80.00%	40.00%					
Nov-01	1	1	100.00%	0.00%					
Dec-01	2	2	100.00%	0.00%					
Jan-02	2	2	100.00%	0.00%					
Feb-02	6	6	100.00%	0.00%					



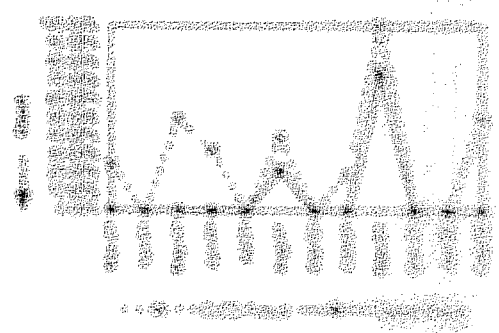
Mean Time to Restore (Hours:Minutes) - Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Num Std Dev	Prob Val
Mar-01	4:36	4	1:09	0:41					
Apr-01	2:25	1	2:25	0:00					
May-01	17:38	6	2:56	2:10					
Jun-01	4:55	3	1:38	1:52					
Jul-01	29:41	4	7:25	10:56					
Aug-01	13:07	5	2:37	2:14					
Sep-01	1:46	1	1:46	0:00					
Oct-01	24:45	5	4:57	7:32					
Nov-01	1:31	1	1:31	0:00					
Dec-01	2:22	2	1:11	0:46					
Jan-02	0:56	2	0:28	0:24					
Feb-02	6:20	6	1:03	0:45					



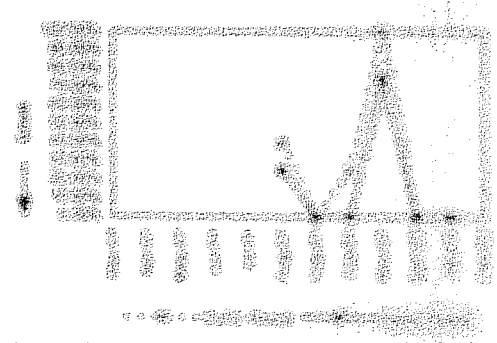
Repair Repeat Report Rate (Percent Out of 7) - Interval Zone Two

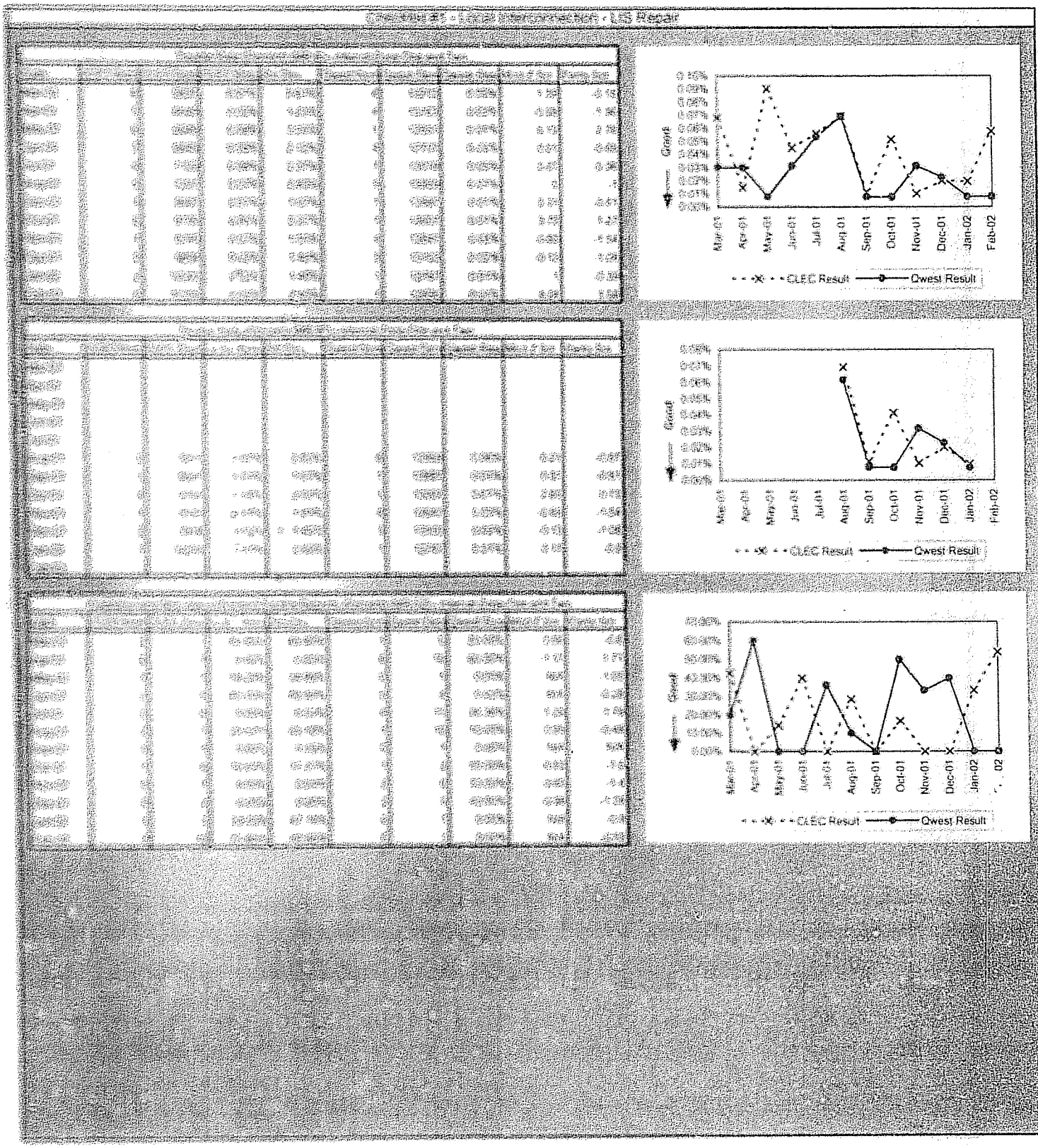
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Num Std Dev	Prob Val
Mar-01	1	4	25.00%	43.30%					
Apr-01	0	1	0.00%	0.00%					
May-01	3	6	50.00%	50.00%					
Jun-01	1	3	33.33%	47.14%					
Jul-01	0	4	0.00%	0.00%					
Aug-01	2	5	40.00%	48.99%					
Sep-01	0	1	0.00%	0.00%					
Oct-01	1	5	20.00%	40.00%					
Nov-01	1	1	100.00%	0.00%					
Dec-01	0	2	0.00%	0.00%					
Jan-02	0	2	0.00%	0.00%					
Feb-02	3	6	50.00%	50.00%					



Repair Repeat Report Rate (Percent Out of 7) - Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Num Std Dev	Prob Val
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	2	5	40.00%	48.99%					
Sep-01	0	1	0.00%	0.00%					
Oct-01	1	4	25.00%	43.30%					
Nov-01	1	1	100.00%	0.00%					
Dec-01	0	2	0.00%	0.00%					
Jan-02	0	1	0.00%	0.00%					
Feb-02									

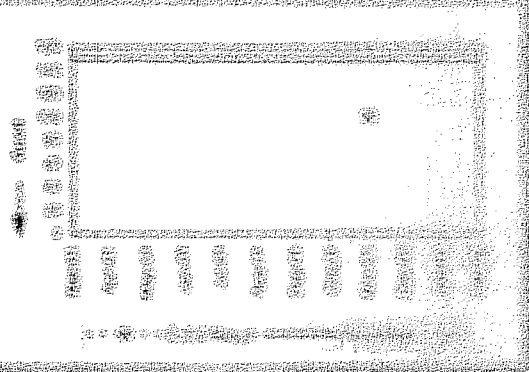



Qwest
CLEC Result
Qwest Result

Checklist #1 - Collocation

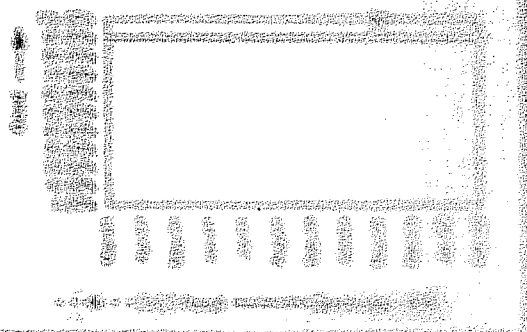
Scheduled Interval 121 to 150 Calendar Days (Average Days) (OP-3)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	101	1	101.00	
Dec-01				
Jan-02				
Feb-02				



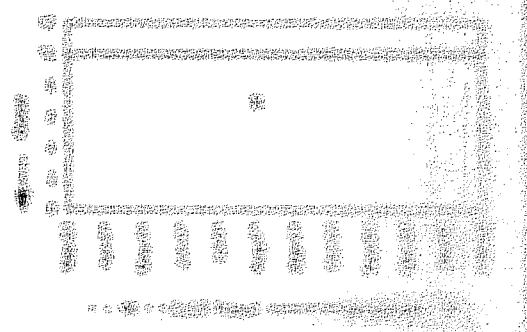
Collocations with Intervals Longer than 150 Days (Percent) (OP-3)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	1	1	100.00%	0.00%
Dec-01				
Jan-02				
Feb-02				



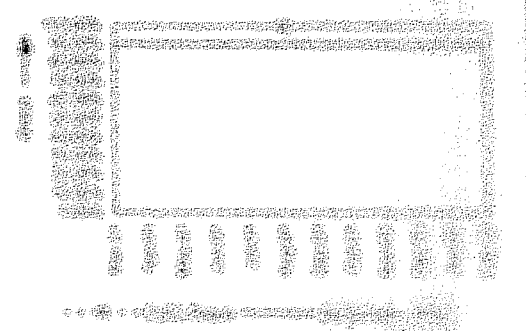
Collocation Feasibility Study Interval (Average Days) (OP-3)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	7	7	7.00	
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



Collocation Feasibility Study Commitments Met (Percent) (OP-3)

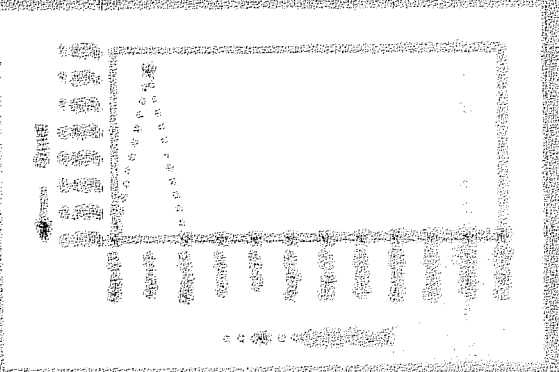
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	1	1	100.00%	0.00%
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



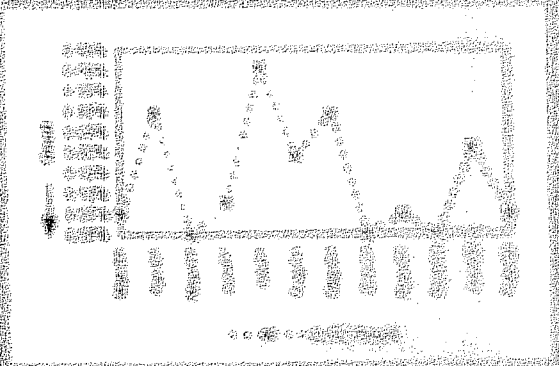
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
CLEC Result
Qwest Result
Benchmark - 1%

Checklist #1 - Trunk Blockage

Trunk Blockage to Qwest Tandem Offices (Percent) (M-1C)				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01	0	408	0.00%	0.00%
Apr-01	5.13	408	1.26%	0.87%
May-01	0	408	0.00%	0.00%
Jun-01	0	408	0.00%	0.00%
Jul-01	0	408	0.00%	0.00%
Aug-01	0	408	0.00%	0.00%
Sep-01	0	408	0.00%	0.00%
Oct-01	0	408	0.00%	0.00%
Nov-01	0	408	0.00%	0.00%
Dec-01	0	408	0.00%	0.00%
Jan-02	0	408	0.00%	0.00%
Feb-02	0	408	0.00%	0.00%



Trunk Blockage to Qwest End Offices (Percent) (M-1D)				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01	1.5	3096	0.05%	0.05%
Apr-01	9.18	3096	0.30%	0.15%
May-01	0	3096	0.00%	0.00%
Jun-01	2.39	3096	0.08%	0.07%
Jul-01	12.6	3096	0.41%	0.07%
Aug-01	5.89	3096	0.19%	0.73%
Sep-01	13.25	4560	0.29%	1.44%
Oct-01	0.08	5496	0.00%	0.01%
Nov-01	2.57	5496	0.05%	0.16%
Dec-01	0.12	5592	0.00%	0.01%
Jan-02	12.39	5680	0.21%	0.69%
Feb-02	2.88	6072	0.05%	0.24%

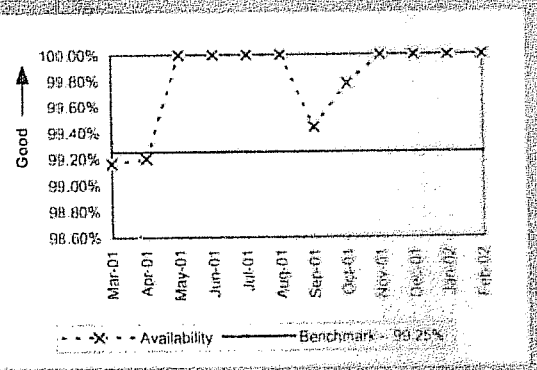


Benchmark - 99.25%
Benchmark - 99.25%
Benchmark - 99.25%
Benchmark - 99.25%

Checklist #2 - Gateway Availability

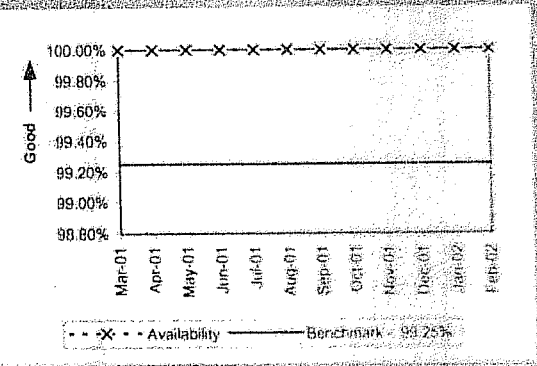
Gateway Availability - EB-TA (Percent) Default (GA-3)

Date	Availability
Mar-01	99.17%
Apr-01	99.20%
May-01	100.00%
Jun-01	100.00%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	99.44%
Oct-01	99.78%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	100.00%
Feb-02	100.00%



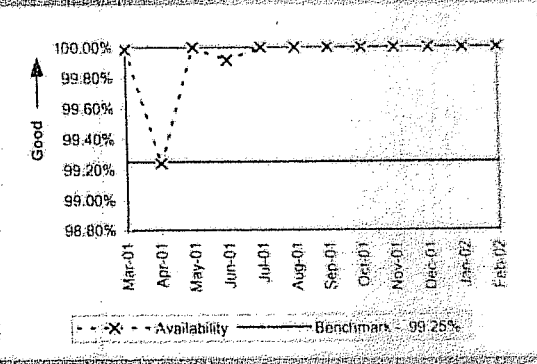
System Availability - EXACT (Percent) Default (GA-4)

Date	Availability
Mar-01	100.00%
Apr-01	100.00%
May-01	100.00%
Jun-01	100.00%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	100.00%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	100.00%
Feb-02	100.00%



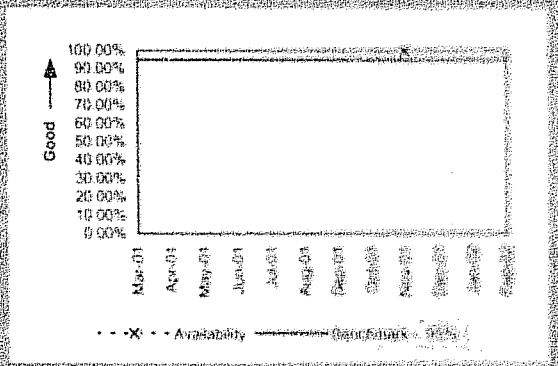
Gateway Availability - GUI - Repair (Percent) Default (GA-6)

Date	Availability
Mar-01	99.99%
Apr-01	99.24%
May-01	100.00%
Jun-01	99.92%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	100.00%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	100.00%
Feb-02	100.00%



Checklist #2 - Gateway Availability

Timely Outage Resolution following Software Releases (Percent) Default (GA-7)	
Date	Availability
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	100.00%
Dec-01	
Jan-02	
Feb-02	

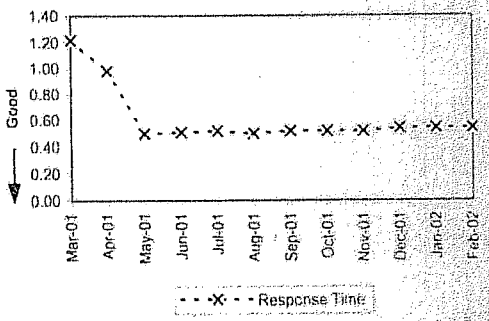


If the outage volume is less than 20 in the reporting month, the standard is 1 miss

Checklist #2 - Preorder Response Times - IMA

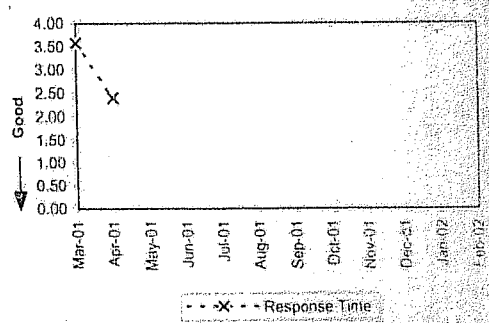
[illegible] Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1A-1(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
[illegible]	2069.12	1696	1.22	0.01
[illegible]	1538.6	1570	0.98	0.35
[illegible]	1007.5	2015	0.50	0.09
[illegible]	964.92	1892	0.51	0.14
[illegible]	902.2	1735	0.52	0.09
[illegible]	1187.5	2375	0.50	0.09
[illegible]	1100.84	2117	0.52	0.14
[illegible]	1233.44	2372	0.52	0.09
[illegible]	1210.56	2328	0.52	0.15
[illegible]	1598.4	2960	0.54	0.11
[illegible]	1733.94	3211	0.54	0.15
[illegible]	1540.62	2853	0.54	0.11



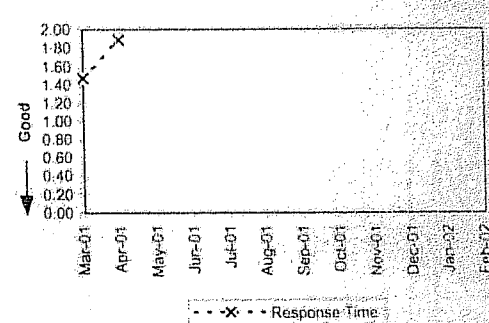
[illegible] Response Times (Appt. Scheduler) (Avg Sec) IMA Response (PO-1A-1(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
[illegible]	6071.68	1696	3.58	1.54
[illegible]	3768	1570	2.40	2.00



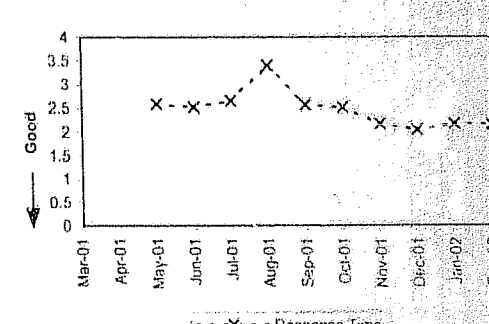
[illegible] Response Times (Appt. Scheduler) (Avg Sec) IMA Accept (PO-1A-1(c))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
[illegible]	2510.08	1696	1.48	1.41
[illegible]	2907.3	1570	1.89	1.45



[illegible] Response Times (Appt. Scheduler) (Avg Sec) IMA Response/Accept (PO-1A-1(b,c))

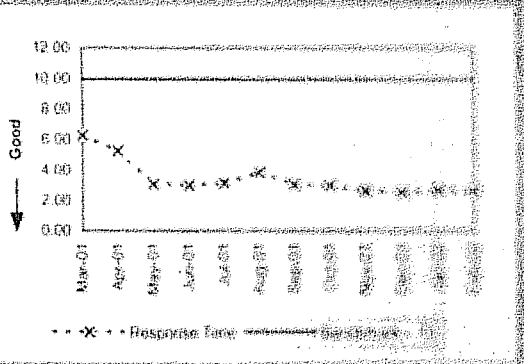
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
[illegible]				
[illegible]				
[illegible]	5218.85	2015	2.59	2.18
[illegible]	4767.84	1892	2.52	0.96
[illegible]	4597.75	1735	2.65	1.47
[illegible]	8075	2375	3.40	3.20
[illegible]	5440.69	2117	2.57	0.56
[illegible]	5953.72	2372	2.51	1.13
[illegible]	5051.76	2328	2.17	1.58
[illegible]	6038.4	2960	2.04	1.39
[illegible]	6967.87	3211	2.17	1.43
[illegible]	6133.95	2853	2.15	1.55



Checklist #2 - Preorder Response Times - IMA

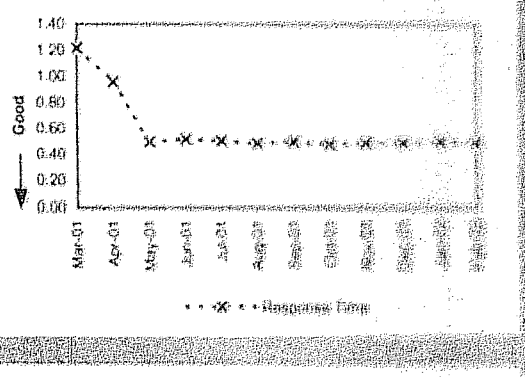
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Aggregate (PO-1A-1 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	10650.88	1696	6.28	
Apr-01	8273.9	1570	5.27	
May-01	6226.35	2015	3.09	
Jun-01	5732.76	1892	3.03	
Jul-01	5499.95	1735	3.17	
Aug-01	9262.5	2375	3.90	
Sep-01	6541.53	2117	3.09	
Oct-01	7187.16	2372	3.03	
Nov-01	6262.32	2328	2.69	
Dec-01	7636.8	2960	2.58	
Jan-02	8701.81	3211	2.71	
Feb-02	7674.57	2853	2.69	



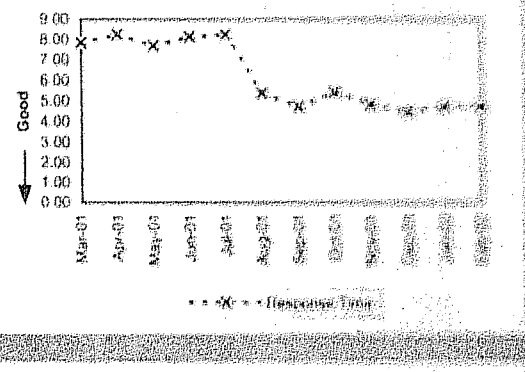
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Request (PO-1A-2(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	2605.92	2136	1.22	0.01
Apr-01	1923.84	2004	0.96	0.37
May-01	1436.5	2873	0.50	0.08
Jun-01	1469	2825	0.52	0.19
Jul-01	1386.18	2718	0.51	0.09
Aug-01	1666	3400	0.49	0.06
Sep-01	1635	3270	0.50	0.17
Oct-01	1687.2	3515	0.48	0.08
Nov-01	1614.65	3285	0.49	0.23
Dec-01	1803.54	3706	0.49	0.06
Jan-02	1915.18	3820	0.50	0.15
Feb-02	1669.46	3379	0.49	0.06



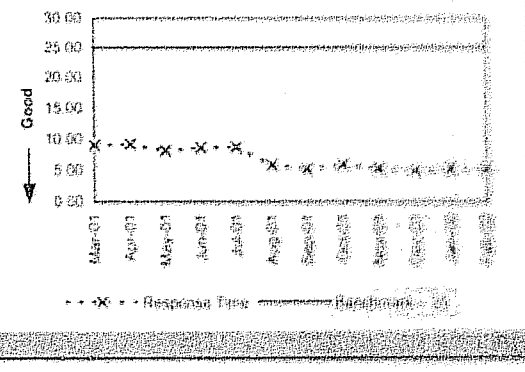
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1A-2(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	16767.6	2136	7.85	3.17
Apr-01	16573.08	2004	8.27	3.18
May-01	22150.83	2873	7.71	1.82
Jun-01	23052	2825	8.16	2.59
Jul-01	22477.86	2718	8.27	2.14
Aug-01	18394	3400	5.41	2.96
Sep-01	15565.2	3270	4.76	2.64
Oct-01	19191.9	3515	5.46	3.56
Nov-01	15973.07	3285	4.86	4.63
Dec-01	16687.24	3706	4.50	4.16
Jan-02	18228.93	3820	4.77	4.31
Feb-02	16088.53	3379	4.76	4.03



Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1A-2 Total)

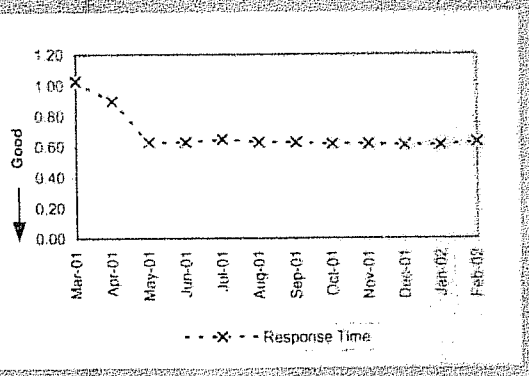
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	19373.52	2136	9.07	
Apr-01	18496.92	2004	9.23	
May-01	23587.33	2873	8.21	
Jun-01	24521	2825	8.68	
Jul-01	23864.04	2718	8.78	
Aug-01	20060	3400	5.90	
Sep-01	17200.2	3270	5.26	
Oct-01	20879.1	3515	5.94	
Nov-01	17587.72	3285	5.35	
Dec-01	18490.78	3706	4.99	
Jan-02	20144.11	3820	5.27	
Feb-02	17757.99	3379	5.26	



Checklist #2 - Preorder Response Times - IMA

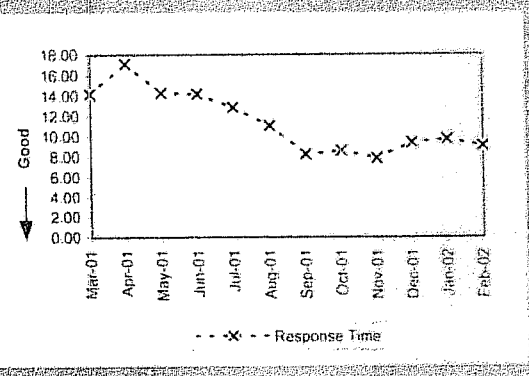
Preorder Response Times (Facility Check) (Avg Sec) IMA Request (PO-1A-3(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	473.8	460	1.03	0.05
Apr-01	378	420	0.90	0.22
May-01	298.62	474	0.63	0.44
Jun-01	272.16	432	0.63	0.13
Jul-01	251.55	387	0.65	0.07
Aug-01	341.46	542	0.63	0.05
Sep-01	304.29	483	0.63	0.06
Oct-01	342.24	552	0.62	0.05
Nov-01	326.74	527	0.62	0.06
Dec-01	403.21	661	0.61	0.07
Jan-02	430.66	706	0.61	0.06
Feb-02	408.87	649	0.63	0.07



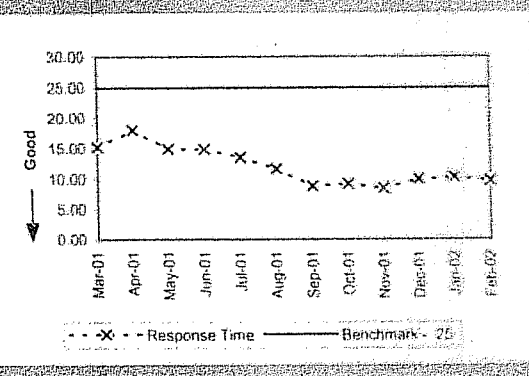
Preorder Response Times (Facility Check) (Avg Sec) IMA Response (PO-1A-3(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	6545.8	460	14.23	10.50
Apr-01	7198.8	420	17.14	10.11
May-01	6797.16	474	14.34	2.95
Jun-01	6156	432	14.25	5.95
Jul-01	4993.3	387	12.90	3.63
Aug-01	6005.36	542	11.08	7.05
Sep-01	3994.41	483	8.27	2.86
Oct-01	4763.76	552	8.63	5.16
Nov-01	4147.49	527	7.87	2.26
Dec-01	6220.01	661	9.41	3.87
Jan-02	6862.32	706	9.72	3.59
Feb-02	5905.9	649	9.10	3.16



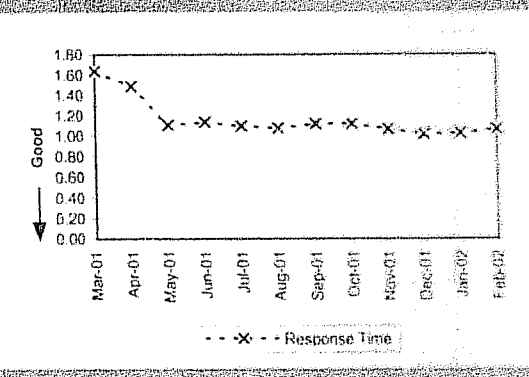
Preorder Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1A-3 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	7019.6	460	15.26	
Apr-01	7576.8	420	18.04	
May-01	7095.78	474	14.97	
Jun-01	6428.16	432	14.88	
Jul-01	5243.85	387	13.55	
Aug-01	6346.82	542	11.71	
Sep-01	4298.7	483	8.90	
Oct-01	5106	552	9.25	
Nov-01	4474.23	527	8.49	
Dec-01	6623.22	661	10.02	
Jan-02	7292.98	706	10.33	
Feb-02	6314.77	649	9.73	



Preorder Response Times (Address Validation) (Avg Sec) IMA Request (PO-1A-4(a))

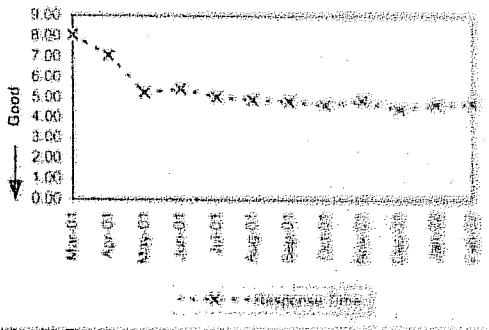
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	5971.24	3641	1.64	0.30
Apr-01	5058.55	3395	1.49	0.39
May-01	4642.02	4182	1.11	0.17
Jun-01	4594.2	4030	1.14	0.25
Jul-01	4216.3	3833	1.10	0.18
Aug-01	5564.16	5152	1.08	0.16
Sep-01	5418.56	4838	1.12	0.21
Oct-01	5821.76	5198	1.12	0.25
Nov-01	5664.41	5289	1.07	0.32
Dec-01	5823.21	5688	1.02	0.33
Jan-02	6055.01	5902	1.03	0.24
Feb-02	5649.5	5271	1.07	0.23



Checklist #2 - Preorder Response Times - IMA

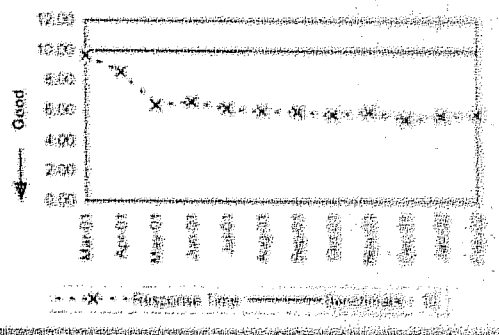
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1A-4(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	29419.28	3641	8.08	3.54
Apr-01	24070.55	3395	7.09	4.52
May-01	22039.14	4182	5.27	2.90
Jun-01	21963.5	4030	5.45	3.19
Jul-01	19394.98	3833	5.06	4.32
Aug-01	25347.84	5152	4.92	2.88
Sep-01	23367.54	4838	4.83	2.84
Oct-01	24170.7	5198	4.65	2.79
Nov-01	25762.56	5289	4.87	2.54
Dec-01	25264.91	5688	4.44	2.66
Jan-02	27527.29	5902	4.66	3.08
Feb-02	24920.7	5271	4.73	2.77



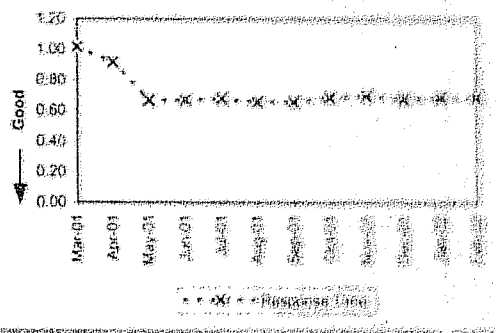
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1A-4 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	35390.52	3641	9.72	
Apr-01	29129.1	3395	8.58	
May-01	26681.16	4182	6.38	
Jun-01	26557.7	4030	6.59	
Jul-01	23611.28	3833	6.16	
Aug-01	30912	5152	6.00	
Sep-01	28786.1	4838	5.95	
Oct-01	29992.46	5198	5.77	
Nov-01	31426.97	5289	5.94	
Dec-01	31088.12	5688	5.47	
Jan-02	33582.3	5902	5.69	
Feb-02	30570.2	5271	5.80	



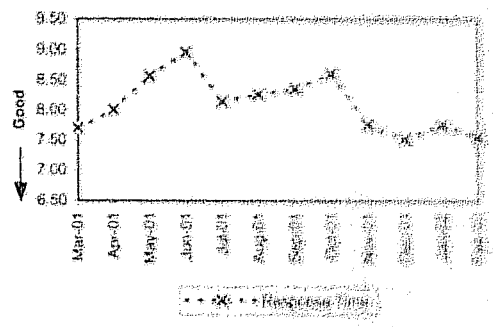
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1A-5(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	467.16	458	1.02	0.07
Apr-01	385.48	419	0.92	0.26
May-01	298.82	446	0.67	0.08
Jun-01	284.75	425	0.67	0.12
Jul-01	251.8	385	0.68	0.08
Aug-01	372.9	565	0.66	0.05
Sep-01	331.32	502	0.66	0.05
Oct-01	391.23	567	0.69	0.27
Nov-01	450.21	643	0.70	0.31
Dec-01	556.34	817	0.68	0.28
Jan-02	606.01	884	0.69	0.22
Feb-02	540.82	786	0.69	0.23



Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1A-5(b))

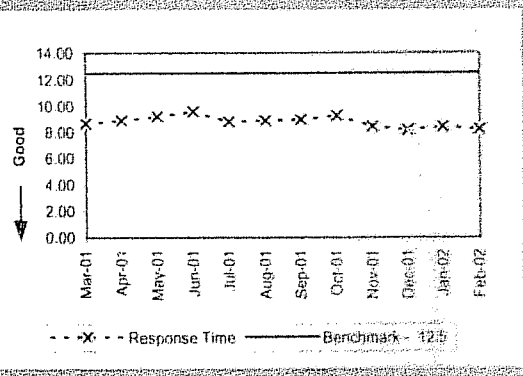
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	3526.6	458	7.70	1.92
Apr-01	3356.19	419	8.01	3.05
May-01	3826.68	446	8.58	2.78
Jun-01	3812.25	425	8.97	2.39
Jul-01	3137.75	385	8.15	1.36
Aug-01	4672.55	565	8.27	2.12
Sep-01	4196.72	502	8.36	3.50
Oct-01	4881.87	567	8.61	3.14
Nov-01	4989.91	643	7.76	2.89
Dec-01	6140.36	817	7.52	2.77
Jan-02	6848	884	7.75	2.83
Feb-02	5936.37	786	7.55	2.55



Checklist #2 - Preorder Response Times - IMA

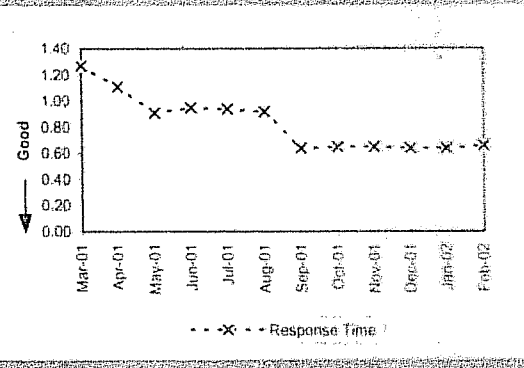
Preorder Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1A-5 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	3903.76	458	8.72	
Apr-01	3741.67	419	8.93	
May-01	4125.5	446	9.25	
Jun-01	4097	425	9.64	
Jul-01	3399.55	385	8.83	
Aug-01	5045.45	565	8.93	
Sep-01	4528.04	502	9.02	
Oct-01	5273.1	567	9.30	
Nov-01	5440.12	643	8.46	
Dec-01	6696.7	817	8.20	
Jan-02	7454.01	884	8.43	
Feb-02	6477.19	786	8.24	



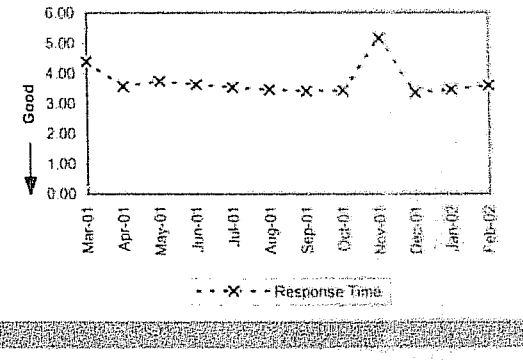
Preorder Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1A-6(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	1744.98	1374	1.27	0.01
Apr-01	2738.37	2467	1.11	0.28
May-01	5862.22	6442	0.91	0.18
Jun-01	6193.05	6519	0.95	0.18
Jul-01	7121.44	7576	0.94	0.16
Aug-01	9027.04	9812	0.92	0.17
Sep-01	926.72	1448	0.64	0.09
Oct-01	1025.7	1578	0.65	0.18
Nov-01	955.49	1465	0.65	0.16
Dec-01	1002.16	1576	0.64	0.04
Jan-02	996.11	1556	0.64	0.15
Feb-02	946.51	1437	0.66	0.07



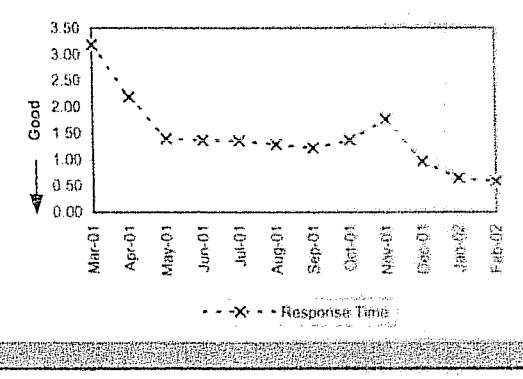
Preorder Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1A-6(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	6045.6	1374	4.40	2.52
Apr-01	8807.19	2467	3.57	2.44
May-01	24157.5	6442	3.75	2.10
Jun-01	23729.16	6519	3.64	1.95
Jul-01	26819.04	7576	3.54	1.32
Aug-01	34047.64	9812	3.47	1.42
Sep-01	4952.16	1448	3.42	1.31
Oct-01	5428.32	1578	3.44	3.10
Nov-01	7561.88	1465	5.16	4.92
Dec-01	5306.52	1576	3.37	1.94
Jan-02	5394.82	1556	3.47	1.70
Feb-02	5178.67	1437	3.60	1.73



Preorder Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1A-6(c))

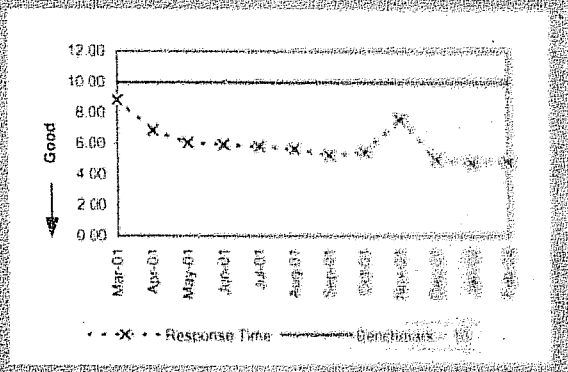
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	4383.06	1374	3.19	1.55
Apr-01	5402.73	2467	2.19	1.81
May-01	9018.8	6442	1.40	1.35
Jun-01	8931.03	6519	1.37	1.79
Jul-01	10303.36	7576	1.36	0.99
Aug-01	12657.48	9812	1.29	0.70
Sep-01	1766.56	1448	1.22	0.62
Oct-01	2161.86	1578	1.37	2.97
Nov-01	2585.74	1465	1.77	2.55
Dec-01	1535.06	1576	0.97	1.17
Jan-02	1007.34	1556	0.65	0.79
Feb-02	854.51	1437	0.59	0.23



Checklist #2 - Preorder Response Times - IMA

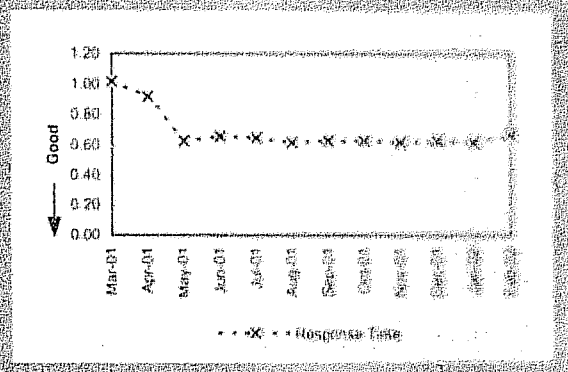
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Aggregate (PO-1A-6 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	12173.64	1374	8.86	
Apr-01	16948.29	2467	6.87	
May-01	39038.52	6442	6.06	
Jun-01	38853.24	6519	5.96	
Jul-01	44243.84	7576	5.84	
Aug-01	55732.16	9812	5.68	
Sep-01	7645.44	1448	5.28	
Oct-01	8615.88	1578	5.46	
Nov-01	11103.11	1465	7.58	
Dec-01	7843.74	1576	4.98	
Jan-02	7398.27	1556	4.75	
Feb-02	6979.69	1437	4.86	



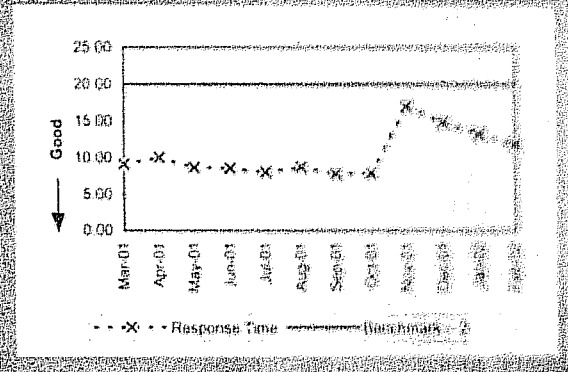
Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) IMA Request (PO-1A-7(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	440.64	432	1.02	0.01
Apr-01	356.96	388	0.92	0.21
May-01	253.26	402	0.63	0.07
Jun-01	246.18	373	0.66	0.26
Jul-01	219.05	337	0.65	0.07
Aug-01	298.22	481	0.62	0.07
Sep-01	290.43	461	0.63	0.14
Oct-01	320.67	509	0.63	0.16
Nov-01	301.92	487	0.62	0.13
Dec-01	331.91	530	0.63	0.06
Jan-02	338.37	544	0.62	0.11
Feb-02	508.78	765	0.67	0.13



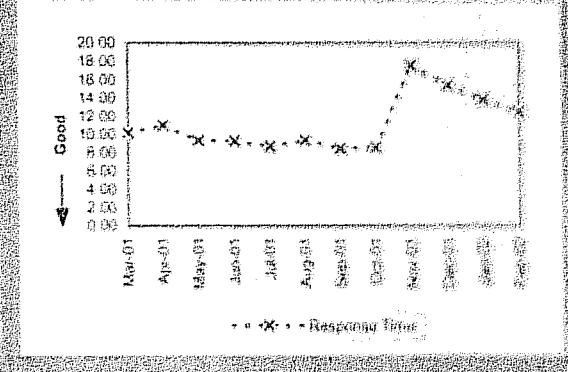
Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) IMA Response (PO-1A-7(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	3965.76	432	9.18	3.93
Apr-01	3918.8	388	10.10	6.25
May-01	3509.46	402	8.73	1.60
Jun-01	3230.18	373	8.66	2.13
Jul-01	2733.07	337	8.11	2.06
Aug-01	4237.61	481	8.81	4.65
Sep-01	3632.68	461	7.88	4.16
Oct-01	4066.91	509	7.99	2.97
Nov-01	8284.03	487	17.01	15.37
Dec-01	7861.73	530	14.83	11.83
Jan-02	7216.95	544	13.27	7.79
Feb-02	9093.54	765	11.89	5.40



Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) IMA Aggregate (PO-1A-7 Total)

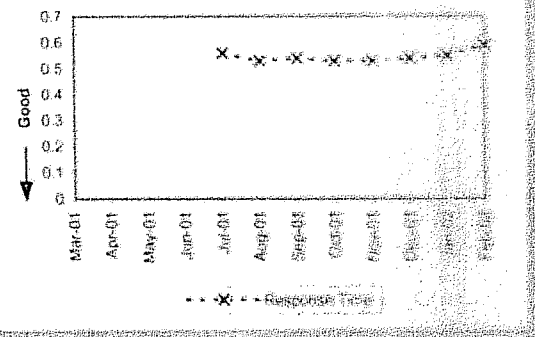
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	4406.4	432	10.20	
Apr-01	4275.76	388	11.02	
May-01	3762.72	402	9.36	
Jun-01	3476.36	373	9.32	
Jul-01	2952.12	337	8.76	
Aug-01	4535.83	481	9.43	
Sep-01	3923.11	461	8.51	
Oct-01	4387.58	509	8.62	
Nov-01	8585.95	487	17.63	
Dec-01	8193.64	530	15.46	
Jan-02	7555.32	544	13.89	
Feb-02	9602.32	765	12.55	



Checklist #2 - Preorder Response Times - IMA

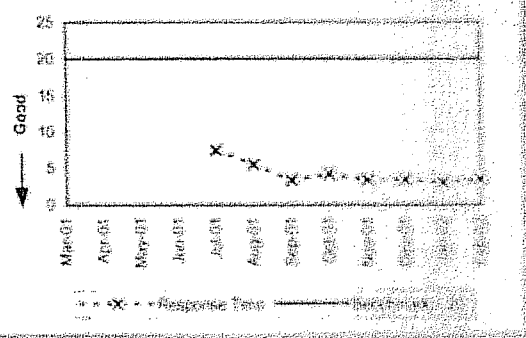
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1A-8(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	175.84	314	0.56	0.09
Aug-01	228.96	432	0.53	0.07
Sep-01	233.28	432	0.54	0.08
Oct-01	240.62	454	0.53	0.06
Nov-01	224.72	424	0.53	0.06
Dec-01	237.06	439	0.54	0.07
Jan-02	249.7	454	0.55	0.14
Feb-02	240.13	407	0.59	0.14



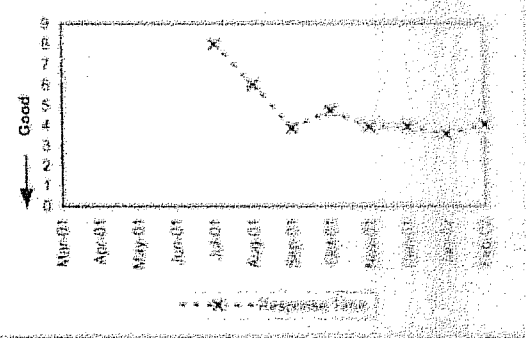
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1A-8(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	2336.16	314	7.44	5.34
Aug-01	2376	432	5.50	4.14
Sep-01	1447.2	432	3.35	2.77
Oct-01	1920.42	454	4.23	6.68
Nov-01	1450.08	424	3.42	2.80
Dec-01	1510.16	439	3.44	3.15
Jan-02	1389.24	454	3.06	2.29
Feb-02	1416.36	407	3.48	4.48



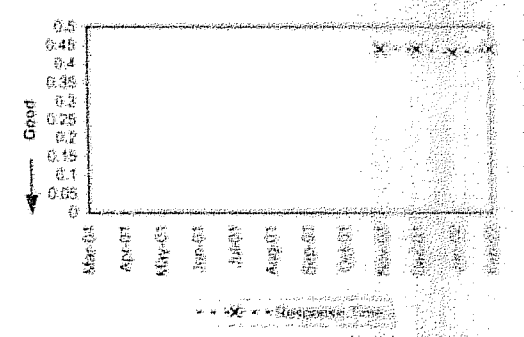
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1A-8 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	2512	314	8.00	
Aug-01	2604.96	432	6.03	
Sep-01	1680.48	432	3.89	
Oct-01	2161.04	454	4.76	
Nov-01	1674.8	424	3.95	
Dec-01	1747.22	439	3.98	
Jan-02	1638.94	454	3.61	
Feb-02	1656.49	407	4.07	



Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Request (PO-1A-9(a))

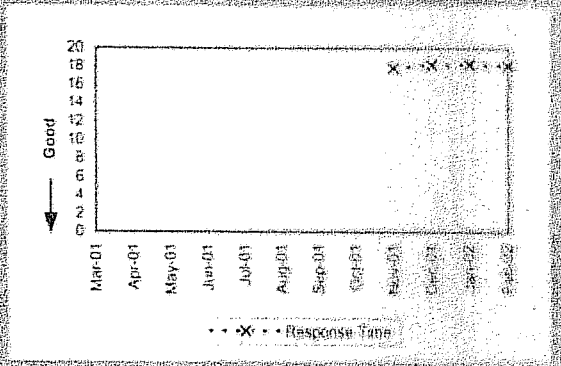
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	612.96	1401	0.44	0.08
Dec-01	779.61	1760	0.44	0.02
Jan-02	999.98	2303	0.43	0.08
Feb-02	912.04	2052	0.44	0.02



Checklist #2 - Preorder Response Times - IMA

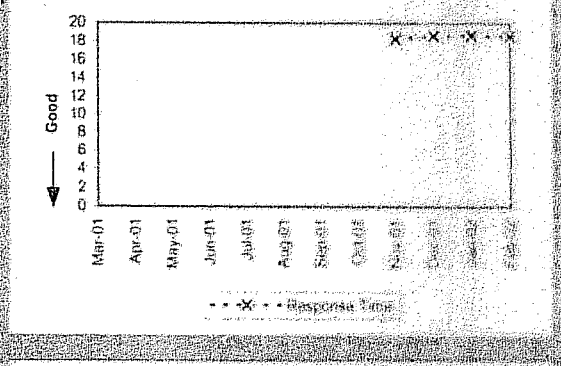
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Response (PO-1A-9(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	25049.35	1401	17.88	6.59
Dec-01	32078.54	1760	18.23	6.67
Jan-02	42068.82	2303	18.27	6.36
Feb-02	37187.13	2052	18.12	6.35



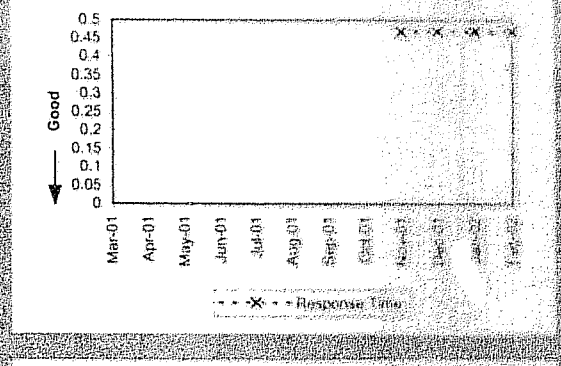
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Aggregate (PO-1A-9 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	25662.31	1401	18.32	
Dec-01	32858.15	1760	18.67	
Jan-02	43068.8	2303	18.70	
Feb-02	38099.17	2052	18.57	



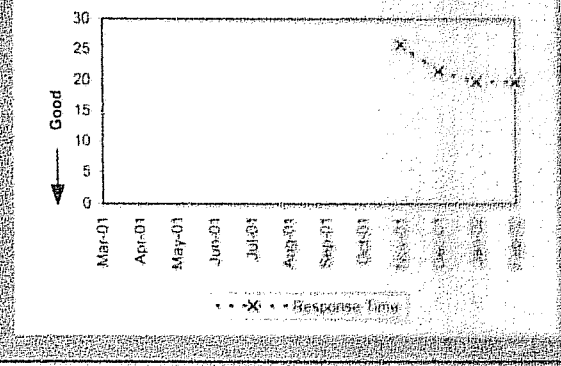
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Request (PO-1A-10(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	146.17	311	0.47	0.03
Dec-01	169.2	360	0.47	0.04
Jan-02	165.44	352	0.47	0.03
Feb-02	228.88	488	0.47	0.03



Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Response (PO-1A-10(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	8011.36	311	25.76	2.74
Dec-01	7761.6	360	21.56	2.81
Jan-02	7004.8	352	19.90	1.86
Feb-02	9676.4	488	19.83	1.51



CONTINUATION

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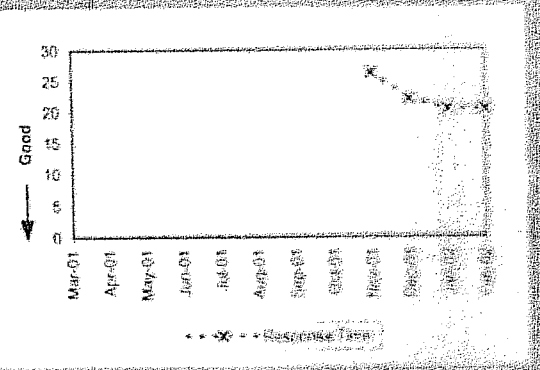
Checklist #2 - Preorder Response Times - IMA

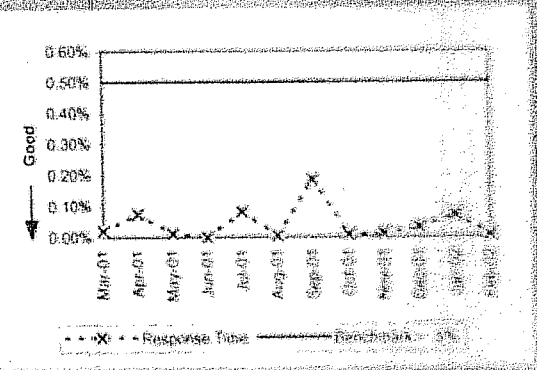
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Aggregate (PO-1A-10 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	8157.53	311	26.23	
Dec-01	7930.8	360	22.03	
Jan-02	7170.24	352	20.37	
Feb-02	9905.28	488	20.30	



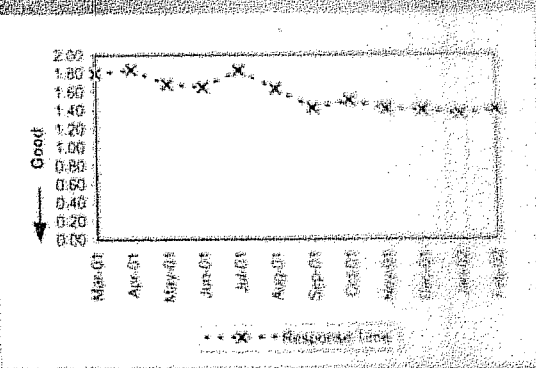
Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C-1)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	2	10199	0.02%	1.40%
Apr-01	8	10671	0.08%	2.74%
May-01	2	16836	0.01%	1.09%
Jun-01	0	16496	0.00%	0.00%
Jul-01	14	17299	0.08%	2.84%
Aug-01	1	22760	0.00%	0.66%
Sep-01	25	13576	0.18%	4.29%
Oct-01	1	14746	0.01%	0.82%
Nov-01	2	16162	0.01%	1.11%
Dec-01	6	18503	0.03%	1.80%
Jan-02	14	19746	0.07%	2.66%
Feb-02	1	18088	0.01%	0.74%



Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D-1)

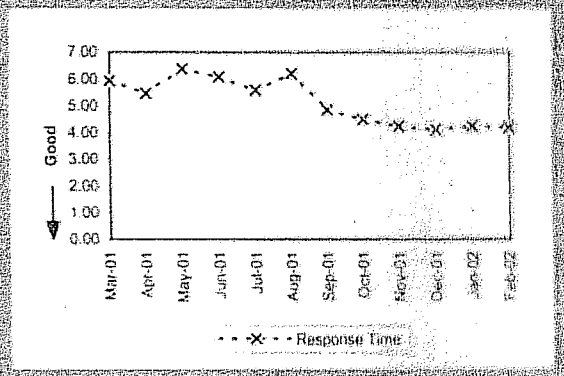
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	7252.2	4029	1.80	2.15
Apr-01	5945.04	3231	1.84	2.84
May-01	5614.56	3342	1.68	2.33
Jun-01	5515.95	3343	1.65	1.91
Jul-01	7462.74	4078	1.83	3.52
Aug-01	6943.8	4260	1.63	3.19
Sep-01	6066.24	4272	1.42	2.34
Oct-01	6414	4276	1.50	2.96
Nov-01	4633.26	3286	1.41	1.59
Dec-01	5394.2	3853	1.40	1.79
Jan-02	5204.72	3827	1.36	1.74
Feb-02	4648	3320	1.40	1.94



Checklist #2 - Preorder Response Times - EDI

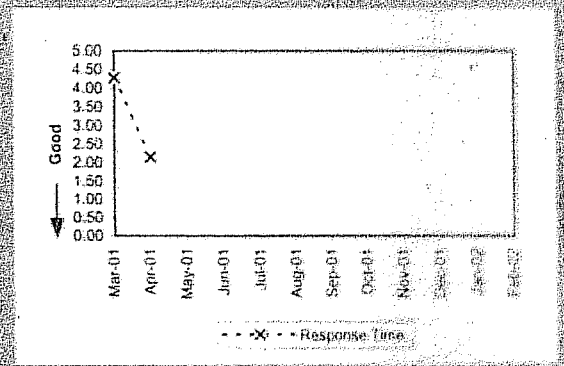
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1B-1(a,b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	8382.55	1409	5.95	1.69
Apr-01	13303.04	2432	5.47	2.57
May-01	23067.9	3610	6.39	8.55
Jun-01	18245.64	2996	6.09	9.64
Jul-01	16609.6	2966	5.60	7.07
Aug-01	18995.88	3054	6.22	9.50
Sep-01	16071	3300	4.87	4.38
Oct-01	19845	4410	4.50	1.27
Nov-01	19771	4652	4.25	1.87
Dec-01	16990.88	4124	4.12	1.52
Jan-02	18494.88	4362	4.24	1.30
Feb-02	17011.4	4060	4.19	1.58



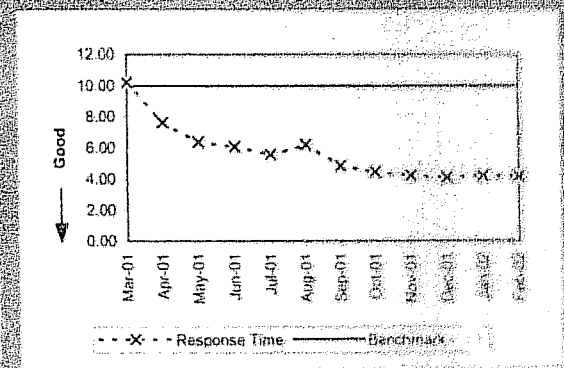
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Accept (PO-1B-1(c))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	6044.61	1409	4.29	1.62
Apr-01	5253.12	2432	2.16	2.34
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



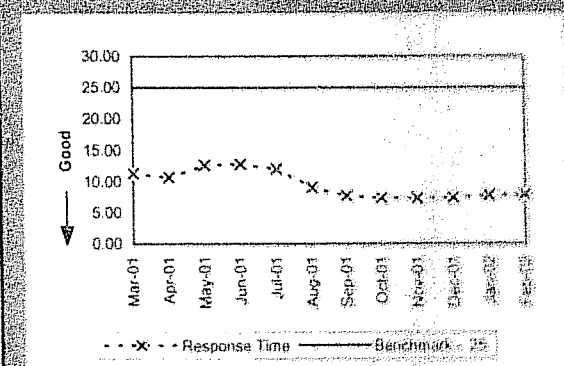
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Aggregate (PO-1B-1 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	14428.16	1409	10.24	
Apr-01	18556.16	2432	7.63	
May-01	23067.9	3610	6.39	
Jun-01	18245.64	2996	6.09	
Jul-01	16609.6	2966	5.60	
Aug-01	18995.88	3054	6.22	
Sep-01	16071	3300	4.87	
Oct-01	19845	4410	4.50	
Nov-01	19771	4652	4.25	
Dec-01	16990.88	4124	4.12	
Jan-02	18494.88	4362	4.24	
Feb-02	17011.4	4060	4.19	



Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1B-2)

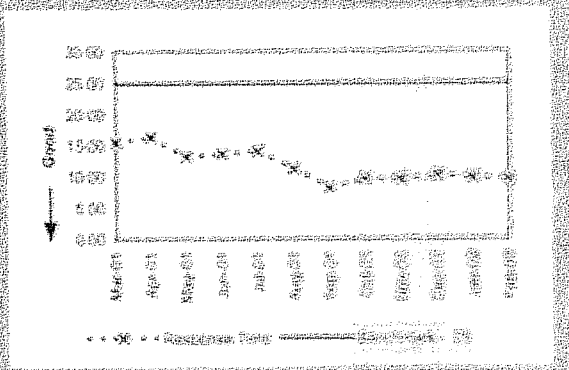
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	27222.1	2390	11.39	3.29
Apr-01	38209.53	3561	10.73	4.55
May-01	65686.08	5164	12.72	9.51
Jun-01	51713.2	4015	12.88	9.77
Jul-01	57776.04	4767	12.12	7.84
Aug-01	40263.3	4410	9.13	8.86
Sep-01	38210.24	4924	7.76	5.96
Oct-01	41792.54	5663	7.38	4.28
Nov-01	45155.76	6140	7.35	4.32
Dec-01	38922.07	5212	7.47	4.24
Jan-02	36076.53	4623	7.80	4.86
Feb-02	32776.4	4124	7.95	5.67



Checklist #2 - Preorder Response Times - EDI

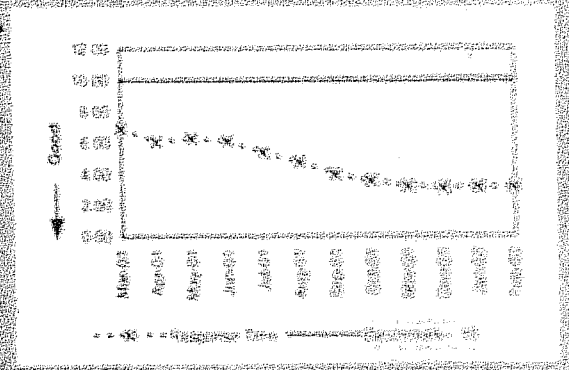
Pre-Order Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1B-3)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	6698.2	428	15.65	5.62
Apr-01	7238	440	16.45	13.57
May-01	7499.5	566	13.25	8.92
Jun-01	6530.72	476	13.72	11.39
Jul-01	7685.56	542	14.18	9.33
Aug-01	6672.9	590	11.31	8.82
Sep-01	4910.04	593	8.28	4.88
Oct-01	4625.6	472	9.80	4.71
Nov-01	5156.32	536	9.62	3.01
Dec-01	4517.31	439	10.29	4.12
Jan-02	4360.4	440	9.91	2.62
Feb-02	3747.52	392	9.56	3.02



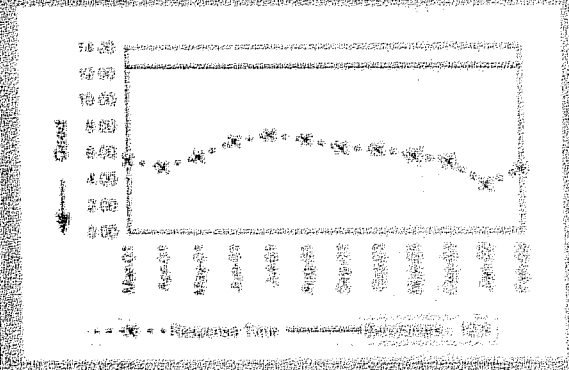
Pre-Order Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1B-4)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	29800.36	4294	6.94	3.55
Apr-01	32515.84	5348	6.08	4.76
May-01	49240.8	7816	6.30	8.72
Jun-01	39330.08	6416	6.13	8.97
Jul-01	46278.54	8586	5.39	6.73
Aug-01	41925.38	8771	4.78	8.14
Sep-01	34542.14	8614	4.01	4.43
Oct-01	29406.09	8237	3.57	2.34
Nov-01	27382.81	8492	3.22	2.80
Dec-01	23380.89	7537	3.10	2.46
Jan-02	25136.98	7932	3.17	2.52
Feb-02	22779.7	7189	3.17	2.63



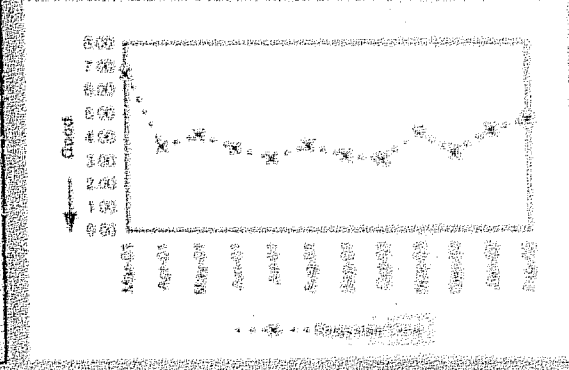
Pre-Order Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1B-5)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	2338.05	429	5.45	1.89
Apr-01	1913.88	389	4.92	2.29
May-01	2709.36	477	5.68	6.55
Jun-01	2841.44	413	6.88	7.63
Jul-01	3211.95	437	7.35	6.86
Aug-01	3427.18	491	6.98	4.69
Sep-01	3168.9	503	6.30	1.91
Oct-01	2847.4	460	6.19	3.74
Nov-01	3917	684	5.73	1.70
Dec-01	3371.7	638	5.28	2.08
Jan-02	2318.22	651	3.56	1.66
Feb-02	2749.04	585	4.70	2.36



Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1B-6(a,b))

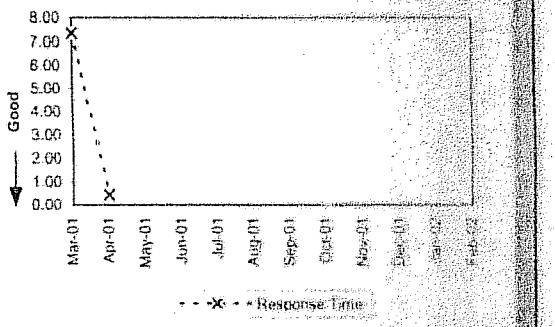
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	6235.08	932	6.69	3.80
Apr-01	34020.64	9424	3.61	4.72
May-01	111322.4	27020	4.12	7.37
Jun-01	81192.05	22871	3.55	6.70
Jul-01	89799.84	28782	3.12	4.02
Aug-01	81150.16	22294	3.64	8.52
Sep-01	2800	875	3.20	5.25
Oct-01	4889.88	1598	3.06	1.04
Nov-01	17357.08	4138	4.19	3.80
Dec-01	7532.29	2264	3.33	1.97
Jan-02	10182.28	2384	4.27	1.74
Feb-02	10299.6	2183	4.72	1.63



Checklist #2 - Preorder Response Times - EDI

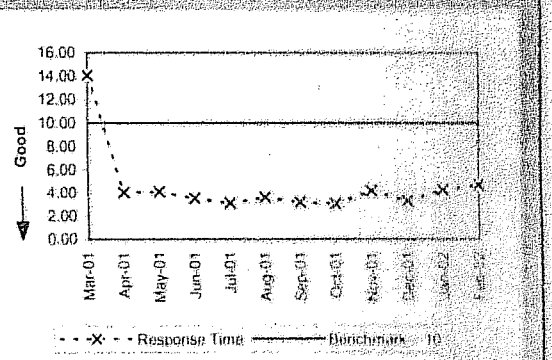
Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Accept (PO-1B-6(c))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	6878.16	932	7.38	5.17
Apr-01	4335.04	9424	0.46	1.75
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



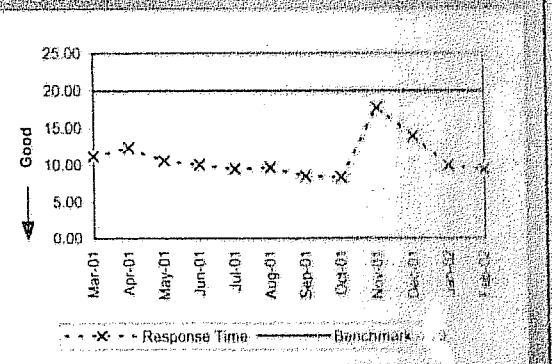
Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Aggregate (PO-1B-6 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	13113.24	932	14.07	
Apr-01	38355.68	9424	4.07	
May-01	111322.4	27020	4.12	
Jun-01	81192.05	22871	3.55	
Jul-01	89799.84	28782	3.12	
Aug-01	81150.16	22294	3.64	
Sep-01	2800	875	3.20	
Oct-01	4889.88	1598	3.06	
Nov-01	17357.08	4138	4.19	
Dec-01	7532.29	2264	3.33	
Jan-02	10182.28	2384	4.27	
Feb-02	10299.6	2183	4.72	



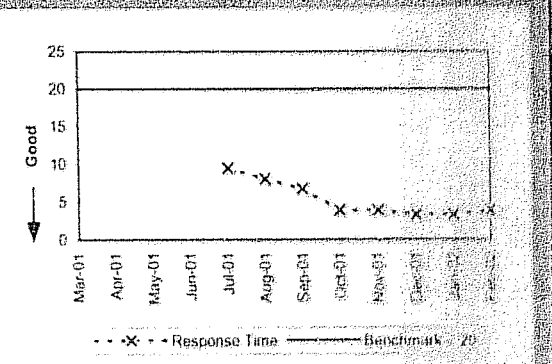
Pre-Order Response Times (TN Reservation) (Loop Qualification) (Avg Sec) EDI Request/Response (PO-1B-7)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	4391.4	390	11.26	5.41
Apr-01	5208.17	419	12.43	10.69
May-01	5575.18	523	10.66	7.49
Jun-01	4145.1	410	10.11	13.92
Jul-01	5344.62	562	9.51	6.01
Aug-01	5703.6	588	9.70	6.99
Sep-01	4936.32	576	8.57	8.09
Oct-01	4231.66	502	8.43	2.60
Nov-01	5610.6	541	17.76	16.81
Dec-01	7814.31	559	13.98	11.95
Jan-02	5880.49	588	10.00	10.20
Feb-02	6235.41	657	9.49	10.15



Pre-Order Response Times (TN Reservation) (Loop Qualification) (Avg Sec) EDI Request/Response (PO-1B-8)

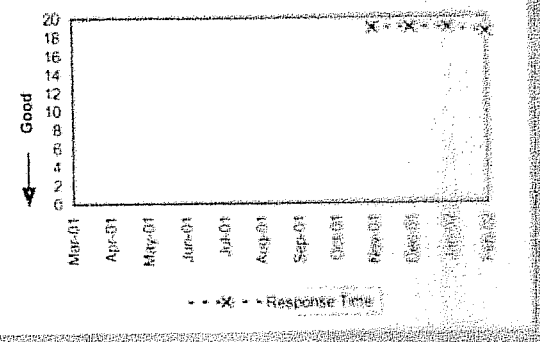
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	5493.04	577	9.52	11.12
Aug-01	4886.36	604	8.09	11.20
Sep-01	3842	565	6.80	3.43
Oct-01	2869.44	732	3.92	7.02
Nov-01	2870.82	738	3.89	5.58
Dec-01	2114.84	637	3.32	4.02
Jan-02	2287.71	687	3.33	2.61
Feb-02	2366.4	612	3.90	4.56



Checklist #2 - Preorder Response Times - EDI

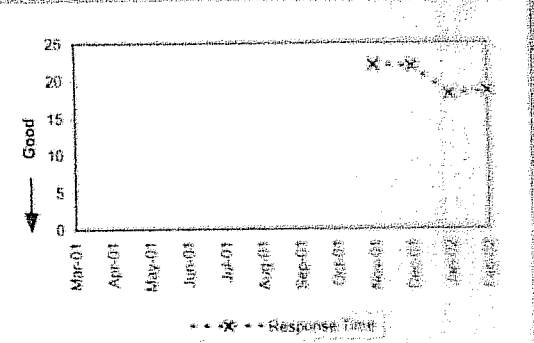
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) EDI Request/Response (PO-1B-9)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	23409.4	1239	18.89	6.27
Dec-01	21378.63	1128	18.95	6.27
Jan-02	21897.45	1156	18.94	6.47
Feb-02	17347.68	941	18.44	6.00



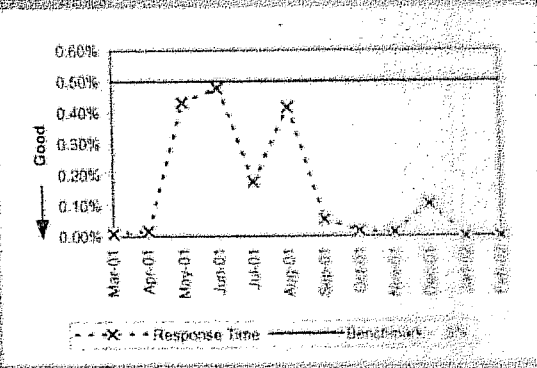
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) EDI Request/Response (PO-1B-10)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	9719.58	442	21.99	9.39
Dec-01	8481.68	388	21.86	2.99
Jan-02	8616.5	475	18.14	1.73
Feb-02	16552.04	892	18.56	2.31



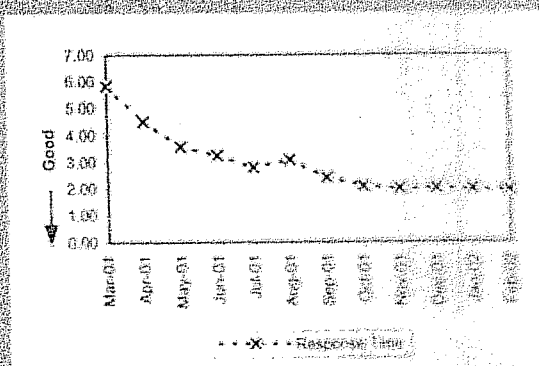
Pre-Order Response Times (Timeout) (Percent) EDI Total (PO-1C-2)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	1	10273	0.01%	0.99%
Apr-01	4	22017	0.02%	1.35%
May-01	196	45372	0.43%	6.56%
Jun-01	181	37778	0.48%	6.91%
Jul-01	84	47303	0.18%	4.21%
Aug-01	171	40973	0.42%	6.45%
Sep-01	11	19961	0.06%	2.35%
Oct-01	4	22078	0.02%	1.35%
Nov-01	4	27606	0.01%	1.20%
Dec-01	24	22950	0.11%	3.23%
Jan-02	0	23298	0.00%	0.00%
Feb-02	0	21635	0.00%	0.00%



Pre-Order Response Times (Rejected Query) (Avg Sec) EDI Total (PO-1D-2)

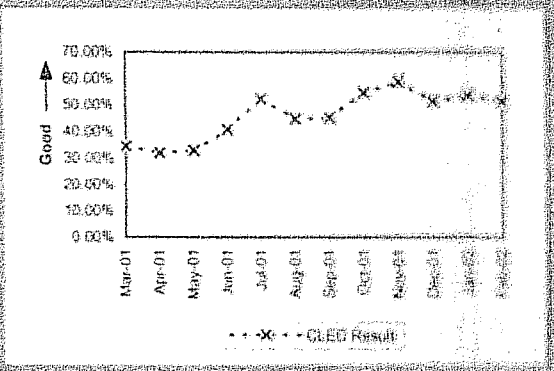
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	13100.82	2251	5.82	4.98
Apr-01	16069.5	3571	4.50	7.83
May-01	24450.93	6849	3.57	7.83
Jun-01	17631.25	5425	3.25	7.27
Jul-01	19569.2	6989	2.80	5.57
Aug-01	21218.12	6889	3.08	8.92
Sep-01	16359.08	6788	2.41	4.27
Oct-01	15223.56	7284	2.09	2.40
Nov-01	13622	6811	2.00	1.21
Dec-01	13778.55	6855	2.01	2.46
Jan-02	14314.07	7193	1.99	2.06
Feb-02	14515.08	7482	1.94	2.01



Checklist #2 - Electronic Flow-through - Resale

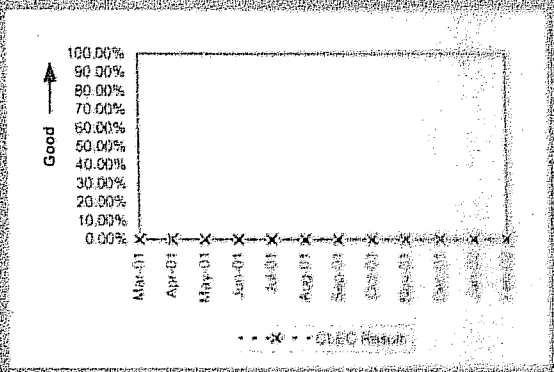
Electronic Flow-through for LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-1)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	304	879	34.58%	47.56%
Apr-01	268	835	32.10%	46.68%
May-01	331	1002	33.03%	47.03%
Jun-01	531	1301	40.81%	49.15%
Jul-01	959	1832	52.35%	49.94%
Aug-01	783	1747	44.82%	49.73%
Sep-01	777	1720	45.17%	49.77%
Oct-01	1159	2118	54.72%	49.78%
Nov-01	1190	2019	58.94%	49.19%
Dec-01	766	1496	51.20%	49.99%
Jan-02	943	1753	53.79%	49.86%
Feb-02	697	1357	51.36%	49.98%



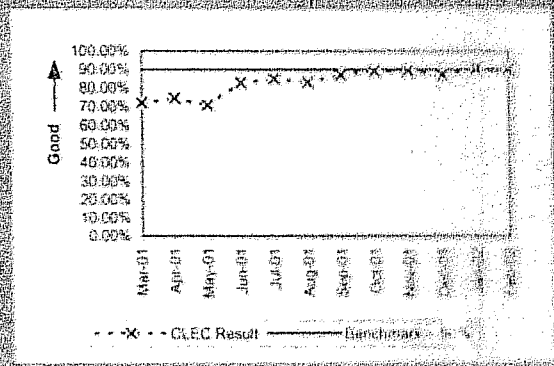
Electronic Flow-through for LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-2)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	0	537	0.00%	0.00%
Apr-01	0	435	0.00%	0.00%
May-01	0	519	0.00%	0.00%
Jun-01	0	548	0.00%	0.00%
Jul-01	0	540	0.00%	0.00%
Aug-01	0	502	0.00%	0.00%
Sep-01	0	360	0.00%	0.00%
Oct-01	0	28	0.00%	0.00%
Nov-01	0	42	0.00%	0.00%
Dec-01	0	20	0.00%	0.00%
Jan-02	0	26	0.00%	0.00%
Feb-02	0	19	0.00%	0.00%



Electronic Flow-through for All Eligible LSRs Received via IMA POTS Resale (Percent) (PO-2B-1)

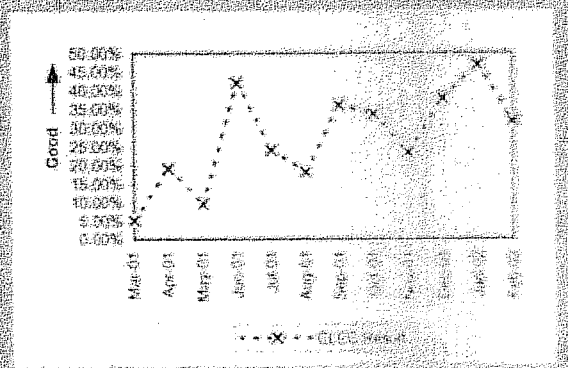
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	304	420	72.38%	44.71%
Apr-01	268	358	74.86%	43.38%
May-01	331	466	71.03%	45.36%
Jun-01	531	639	83.10%	37.48%
Jul-01	959	1125	85.24%	35.47%
Aug-01	783	939	83.39%	37.22%
Sep-01	777	891	87.21%	33.40%
Oct-01	1159	1296	89.43%	30.75%
Nov-01	1190	1328	89.61%	30.52%
Dec-01	766	877	87.34%	33.25%
Jan-02	943	1040	90.67%	29.08%
Feb-02	697	773	90.17%	29.77%



Checklist #2 - Electronic Flow-through - Unbundled Loops

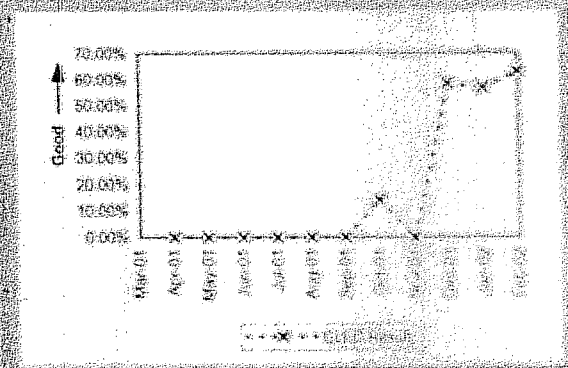
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01	4	77	5.19%	22.19%
Apr-01	5	26	19.23%	39.41%
May-01	4	41	9.76%	29.67%
Jun-01	19	45	42.22%	49.39%
Jul-01	8	33	24.24%	42.86%
Aug-01	11	60	18.33%	38.69%
Sep-01	21	58	36.21%	48.06%
Oct-01	26	77	33.77%	47.29%
Nov-01	19	81	23.46%	42.37%
Dec-01	22	58	37.93%	48.52%
Jan-02	53	113	46.90%	49.90%
Feb-02	27	85	31.76%	46.56%



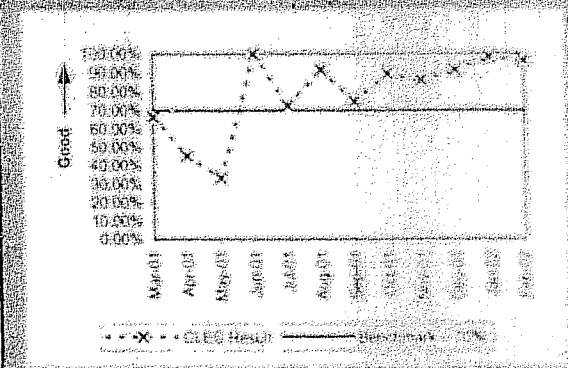
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01	0	2	0.00%	0.00%
May-01	0	1	0.00%	0.00%
Jun-01	0	1	0.00%	0.00%
Jul-01	0	8	0.00%	0.00%
Aug-01	0	9	0.00%	0.00%
Sep-01	0	6	0.00%	0.00%
Oct-01	2	14	14.29%	34.99%
Nov-01	0	32	0.00%	0.00%
Dec-01	21	36	58.33%	49.30%
Jan-02	68	120	56.67%	49.55%
Feb-02	34	54	62.96%	48.29%



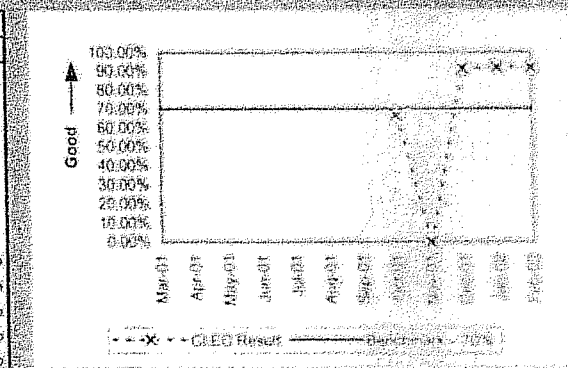
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01	4	6	66.67%	47.14%
Apr-01	5	11	45.45%	49.79%
May-01	4	12	33.33%	47.14%
Jun-01	19	19	100.00%	0.00%
Jul-01	8	11	72.73%	44.54%
Aug-01	11	12	91.67%	27.64%
Sep-01	21	28	75.00%	43.30%
Oct-01	26	29	89.66%	30.45%
Nov-01	19	22	86.36%	34.32%
Dec-01	22	24	91.67%	27.64%
Jan-02	53	54	98.15%	13.48%
Feb-02	27	28	96.43%	18.56%



Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2)

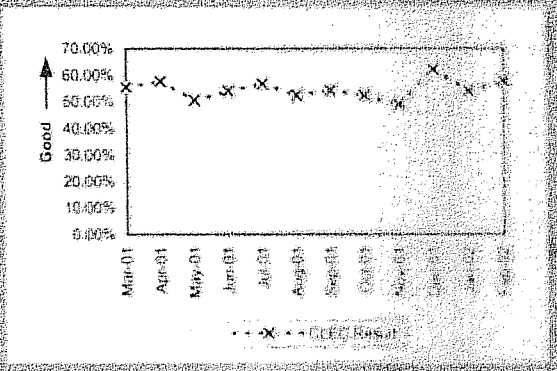
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01	2	3	66.67%	47.14%
Nov-01	0	2	0.00%	0.00%
Dec-01	21	23	91.30%	28.18%
Jan-02	68	74	91.89%	27.30%
Feb-02	34	37	91.89%	27.30%



Checklist #2 - Electronic Flow-through - LNP

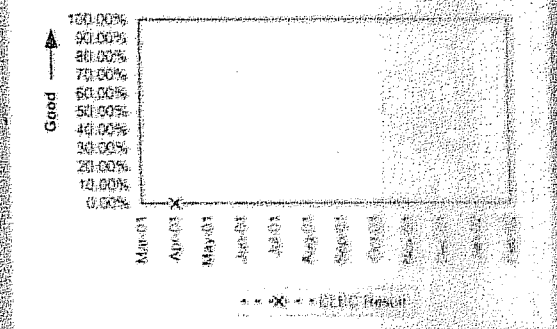
Electronic Flow-through for LSRs Received via IMA LNP (Percent) (PO-2A-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01	622	1118	55.64%	49.68%
Apr-01	481	831	57.88%	49.37%
May-01	517	1022	50.59%	50.00%
Jun-01	505	933	54.13%	49.83%
Jul-01	504	886	56.88%	49.52%
Aug-01	401	763	52.56%	49.93%
Sep-01	394	725	54.34%	49.81%
Oct-01	404	772	52.33%	49.95%
Nov-01	265	540	49.07%	49.99%
Dec-01	366	588	62.24%	48.48%
Jan-02	403	743	54.24%	49.82%
Feb-02	351	605	58.02%	49.35%



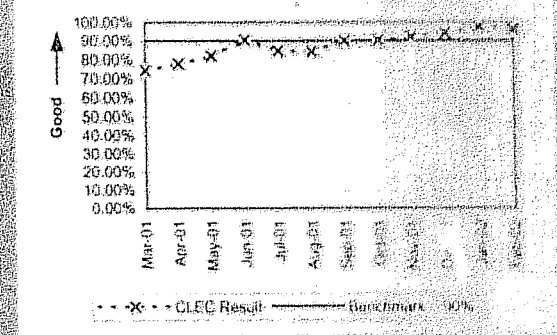
Electronic Flow-through for LSRs Received via EDI LNP (Percent) (PO-2A-2)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01	0	3	0.00%	0.00%
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



Electronic Flow-through for All Possible LSRs Received via IMA LNP (Percent) (PO-2B-1)

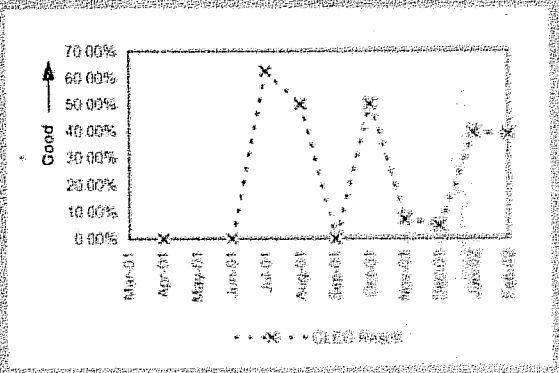
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01	522	834	74.58%	43.54%
Apr-01	481	616	78.08%	41.37%
May-01	517	629	82.19%	38.26%
Jun-01	505	557	90.66%	29.09%
Jul-01	504	593	84.99%	35.72%
Aug-01	401	474	84.60%	36.10%
Sep-01	394	437	90.16%	29.79%
Oct-01	404	447	90.38%	29.49%
Nov-01	265	287	92.33%	26.60%
Dec-01	366	388	94.33%	23.13%
Jan-02	403	412	97.82%	14.62%
Feb-02	351	365	96.16%	19.21%



Checklist #2 - Electronic Flow-through - UNE-P-POTS

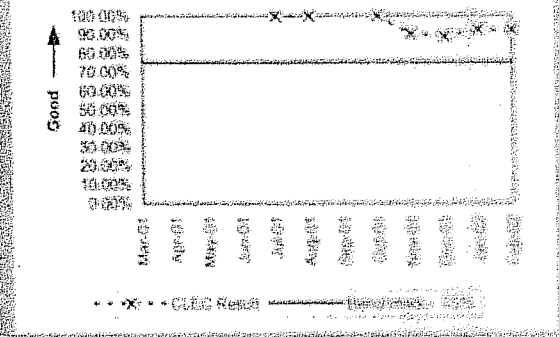
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01	0	1	0.00%	0.00%
May-01				
Jun-01	0	1	0.00%	0.00%
Jul-01	5	8	62.50%	48.41%
Aug-01	4	8	50.00%	50.00%
Sep-01	0	2	0.00%	0.00%
Oct-01	1	2	50.00%	50.00%
Nov-01	56	780	7.18%	25.81%
Dec-01	24	501	4.79%	21.36%
Jan-02	50	127	39.37%	48.86%
Feb-02	48	124	38.71%	48.71%



Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1)

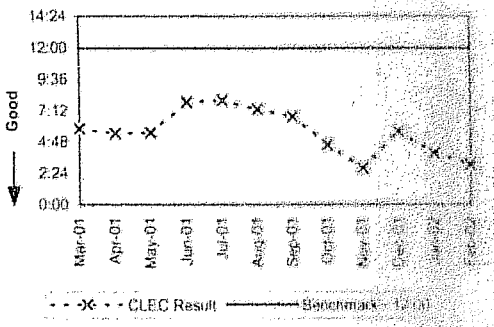
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	5	5	100.00%	0.00%
Aug-01	4	4	100.00%	0.00%
Sep-01				
Oct-01	1	1	100.00%	0.00%
Nov-01	56	62	90.32%	29.57%
Dec-01	24	27	88.89%	31.43%
Jan-02	50	54	92.59%	26.19%
Feb-02	48	52	92.31%	26.65%



Checklist #2 - LSR Rejections

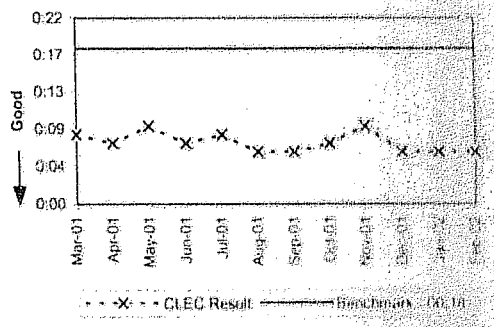
LSR Rejection Notice Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1)

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	445:03	76	5:51
Apr-01	367:41	67	5:29
May-01	570:53	103	5:33
Jun-01	990:41	126	7:52
Jul-01	983:32	123	8:00
Aug-01	1056:51	144	7:20
Sep-01	830:18	122	6:48
Oct-01	654:34	143	4:35
Nov-01	422:58	150	2:49
Dec-01	645:54	115	5:37
Jan-02	507:06	128	3:58
Feb-02	343:08	112	3:04



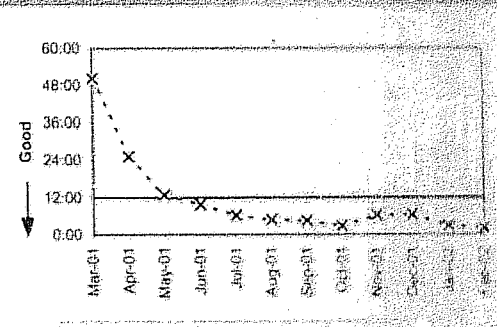
LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2)

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	2439:14	19006	0:08
Apr-01	2601:07	20993	0:07
May-01	3476:22	24033	0:09
Jun-01	2646:25	22269	0:07
Jul-01	3187:14	25302	0:08
Aug-01	2619:12	24519	0:06
Sep-01	2182:39	20332	0:06
Oct-01	2821:41	25739	0:07
Nov-01	3749:08	24670	0:09
Dec-01	2975:07	28208	0:06
Jan-02	2952:50	29785	0:06
Feb-02	2612:21	25067	0:06



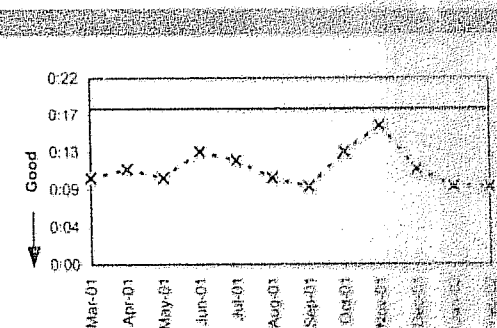
LSR Rejection Notice Interval for EDI - Rejected Manually (Hours:Minutes) (PO-3B-1)

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	4429:37	88	50:20
Apr-01	3431:28	136	25:14
May-01	2058:52	159	12:57
Jun-01	1280:59	130	9:51
Jul-01	1003:05	157	6:23
Aug-01	766:09	156	4:55
Sep-01	593:01	130	4:34
Oct-01	162:25	57	2:51
Nov-01	375:32	59	6:22
Dec-01	231:46	35	6:37
Jan-02	159:24	54	2:57
Feb-02	104:43	46	2:17



LSR Rejection Notice Interval for EDI - Auto-Rejected (Minutes:Seconds) (PO-3B-2)

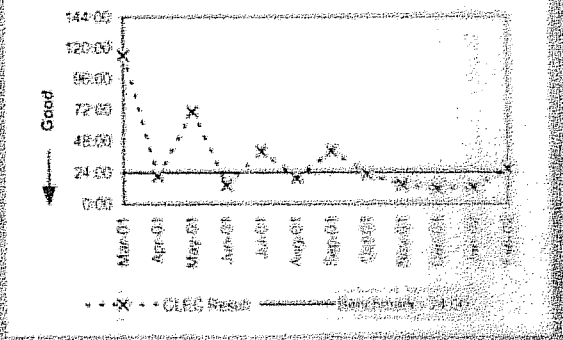
Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	1188:33	7327	0:10
Apr-01	1478:45	8339	0:11
May-01	1554:42	9845	0:10
Jun-01	1628:21	7734	0:13
Jul-01	1517:44	7819	0:12
Aug-01	1657:46	10415	0:10
Sep-01	1419:33	9822	0:09
Oct-01	3215:15	14444	0:13
Nov-01	4041:55	14716	0:16
Dec-01	2841:34	15289	0:11
Jan-02	2863:00	20133	0:09
Feb-02	2013:05	13400	0:09



Checklist #2 - LSR Rejections

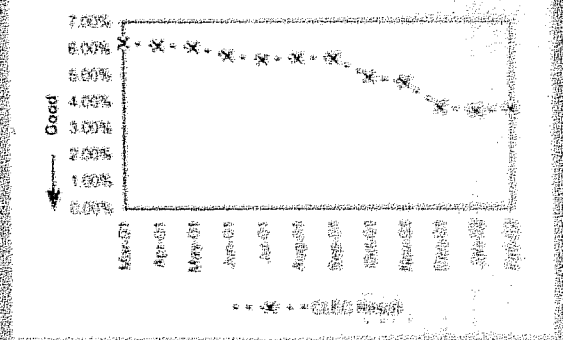
LSR Rejection Notice Interval for Manual and IIS (Hours:Minutes) (PO-3C)

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	915:49	8	114:29
Apr-01	63:13	3	21:04
May-01	916:19	13	70:29
Jun-01	113:29	8	14:11
Jul-01	321:59	8	40:15
Aug-01	136:41	7	19:32
Sep-01	483:57	12	40:20
Oct-01	252:51	11	22:59
Nov-01	43:56	3	14:39
Dec-01	190:21	17	11:12
Jan-02	62:21	5	12:28
Feb-02	318:19	12	26:32



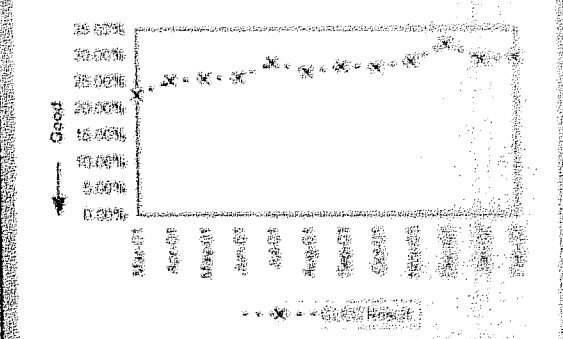
LSRs Rejected for IMA - Rejected Manually (Percent) (PO-4A-1)

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	5239	84031	6.23%
Apr-01	5087	83328	6.10%
May-01	5684	94055	6.04%
Jun-01	4947	86450	5.72%
Jul-01	4933	88485	5.58%
Aug-01	5158	91530	5.64%
Sep-01	4114	73160	5.62%
Oct-01	4578	93217	4.91%
Nov-01	4026	85656	4.70%
Dec-01	3296	87829	3.75%
Jan-02	3681	102045	3.61%
Feb-02	3142	84615	3.71%



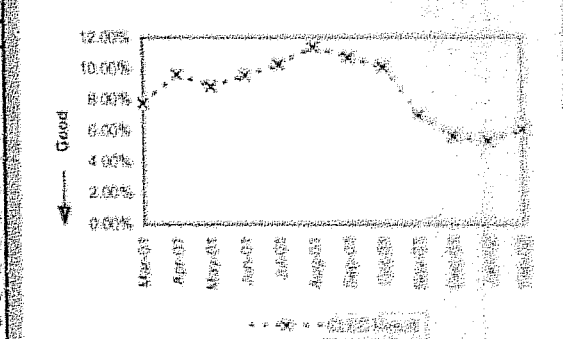
LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-4A-2)

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	19006	84031	22.62%
Apr-01	20993	83328	25.19%
May-01	24033	94055	25.55%
Jun-01	22269	86450	25.76%
Jul-01	25302	88485	28.59%
Aug-01	24519	91530	26.79%
Sep-01	20332	73160	27.79%
Oct-01	25739	93217	27.61%
Nov-01	24670	85656	28.80%
Dec-01	28208	87829	32.12%
Jan-02	29785	102045	29.19%
Feb-02	25067	84615	29.62%



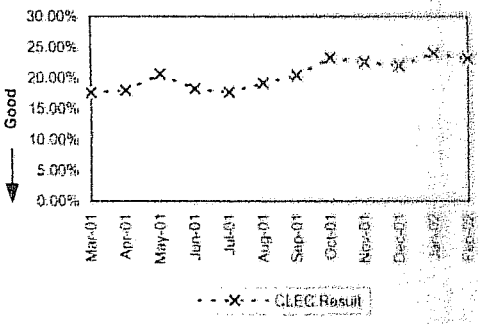
LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1)

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	3242	41598	7.79%
Apr-01	4460	46389	9.61%
May-01	4212	47633	8.84%
Jun-01	4046	42364	9.55%
Jul-01	4528	44111	10.27%
Aug-01	6185	54234	11.40%
Sep-01	5138	47978	10.71%
Oct-01	6241	61930	10.08%
Nov-01	4560	65120	7.00%
Dec-01	3927	69357	5.66%
Jan-02	4492	83678	5.37%
Feb-02	3544	57897	6.12%

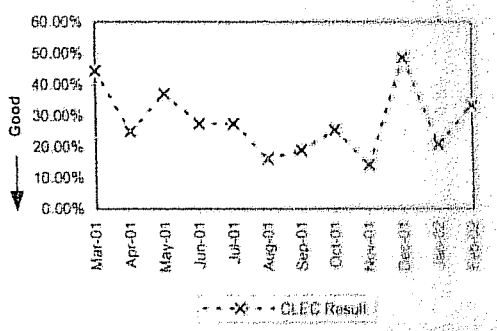


Checklist #2 - LSR Rejections

LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2)			
Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	7327	41598	17.61%
Apr-01	8339	46389	17.98%
May-01	9845	47633	20.67%
Jun-01	7734	42364	18.26%
Jul-01	7819	44111	17.73%
Aug-01	10415	54234	19.20%
Sep-01	9822	47978	20.47%
Oct-01	14444	61930	23.32%
Nov-01	14716	65120	22.60%
Dec-01	15289	69357	22.04%
Jan-02	20133	83678	24.06%
Feb-02	13400	57897	23.14%



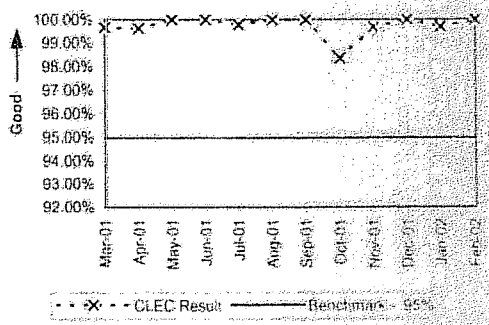
LSRs Received via Facsimile (Percent) (PO-4C)			
Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	8	18	44.44%
Apr-01	3	12	25.00%
May-01	13	35	37.14%
Jun-01	8	29	27.59%
Jul-01	8	29	27.59%
Aug-01	7	43	16.28%
Sep-01	12	63	19.05%
Oct-01	11	43	25.58%
Nov-01	3	21	14.29%
Dec-01	17	35	48.57%
Jan-02	5	24	20.83%
Feb-02	12	36	33.33%



Checklist #2 - Firm Order Confirmations - Resale

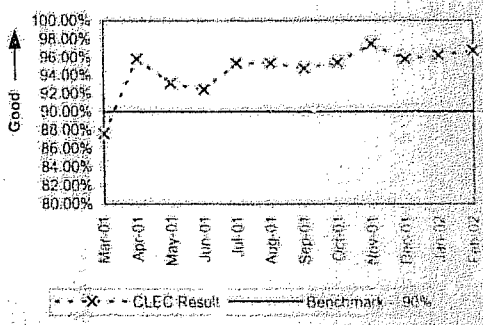
FOCs on Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(a))

	CLEC Num	CLEC Denom	CLEC Result
	303	304	99.67%
	267	268	99.63%
	331	331	100.00%
	531	531	100.00%
	962	964	99.79%
	787	787	100.00%
	764	764	100.00%
	1137	1156	98.36%
	1230	1234	99.68%
	785	785	100.00%
	980	983	99.69%
	742	742	100.00%



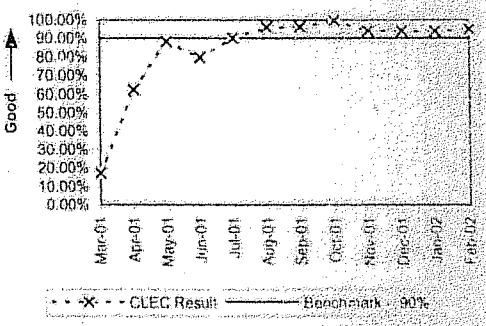
FOCs on Time For Electronic Manual LSRs Received Via IMA (Percent) (PO-5B-1(a))

	CLEC Num	CLEC Denom	CLEC Result
	468	534	87.64%
	530	553	95.84%
	585	628	93.15%
	687	743	92.46%
	801	840	95.36%
	880	923	95.34%
	831	877	94.75%
	835	875	95.43%
	1439	1476	97.49%
	1102	1150	95.83%
	792	823	96.23%
	681	704	96.73%



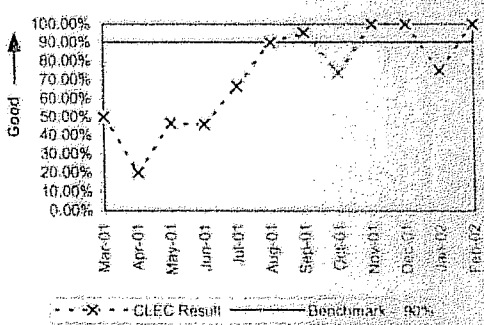
FOCs on Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(a))

	CLEC Num	CLEC Denom	CLEC Result
	92	529	17.39%
	263	420	62.62%
	455	515	88.35%
	414	519	79.77%
	480	532	90.23%
	470	489	96.11%
	340	353	96.32%
	394	395	99.75%
	352	374	94.12%
	322	342	94.15%
	384	409	93.89%
	283	298	94.97%



FOCs on Time for Manual (Percent) (PO-5C-(a))

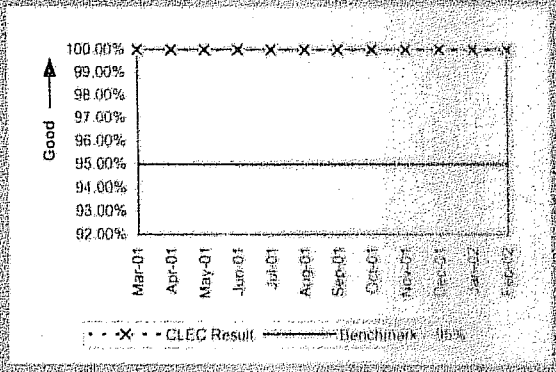
	CLEC Num	CLEC Denom	CLEC Result
	4	8	50.00%
	1	5	20.00%
	7	15	46.67%
	6	13	46.15%
	8	12	66.67%
	18	20	90.00%
	22	23	95.65%
	14	19	73.68%
	5	5	100.00%
	13	13	100.00%
	3	4	75.00%
	17	17	100.00%



Checklist #2 - Firm Order Confirmations - Unbundled Loops

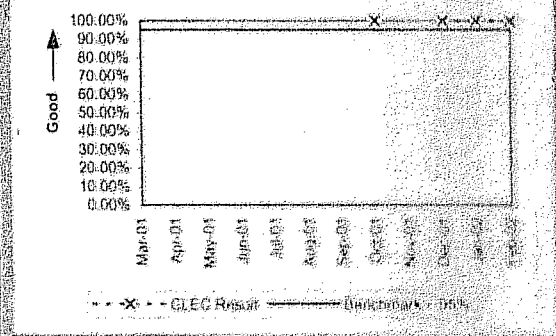
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(b))

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	4	4	100.00%
Apr-01	5	5	100.00%
May-01	4	4	100.00%
Jun-01	19	19	100.00%
Jul-01	8	8	100.00%
Aug-01	11	11	100.00%
Sep-01	21	21	100.00%
Oct-01	26	26	100.00%
Nov-01	19	19	100.00%
Dec-01	22	22	100.00%
Jan-02	53	53	100.00%
Feb-02	27	27	100.00%



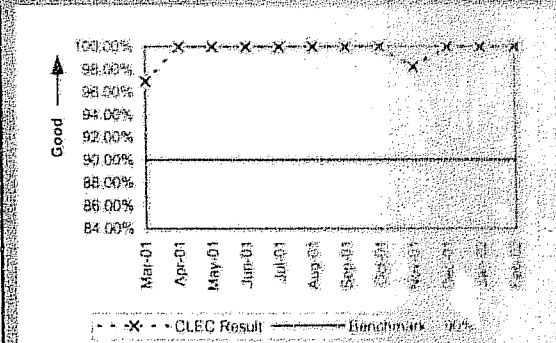
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2(b))

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01			
Apr-01			
May-01			
Jun-01			
Jul-01			
Aug-01			
Sep-01			
Oct-01	2	2	100.00%
Nov-01			
Dec-01	21	21	100.00%
Jan-02	66	66	100.00%
Feb-02	30	30	100.00%



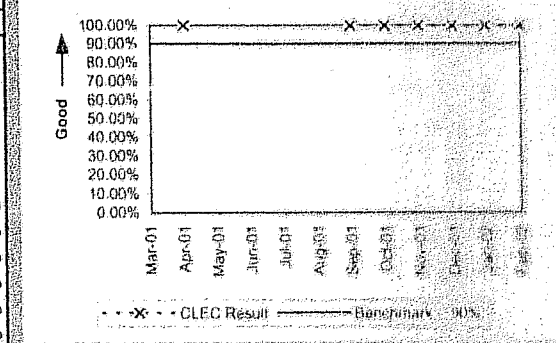
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(b))

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	64	66	96.97%
Apr-01	19	19	100.00%
May-01	36	36	100.00%
Jun-01	24	24	100.00%
Jul-01	23	23	100.00%
Aug-01	47	47	100.00%
Sep-01	33	33	100.00%
Oct-01	46	46	100.00%
Nov-01	56	57	98.25%
Dec-01	36	36	100.00%
Jan-02	51	51	100.00%
Feb-02	51	51	100.00%



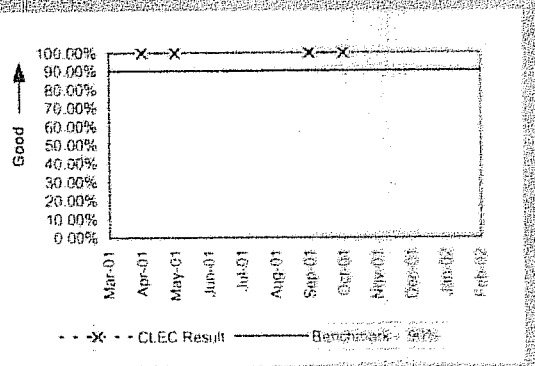
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(b))

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01			
Apr-01	1	1	100.00%
May-01			
Jun-01			
Jul-01			
Aug-01			
Sep-01	2	2	100.00%
Oct-01	4	4	100.00%
Nov-01	31	31	100.00%
Dec-01	12	12	100.00%
Jan-02	42	42	100.00%
Feb-02	23	23	100.00%



Checklist #2 - Firm Order Confirmations - Unbundled Loops

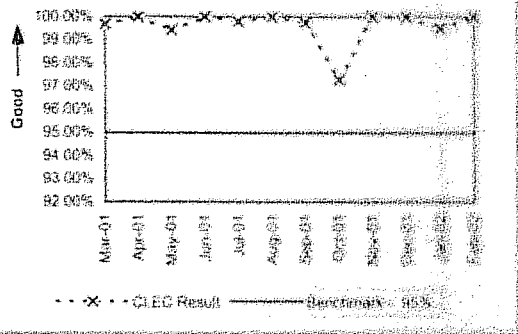
FOCs on Time for Manual (Percent) (PO-5C-(b))			
	CLEC Num	CLEC Denom	CLEC Result
Mar-01			
Apr-01	1	1	100.00%
May-01	1	1	100.00%
Jun-01			
Jul-01			
Aug-01			
Sep-01	1	1	100.00%
Oct-01	1	1	100.00%
Nov-01			
Dec-01			
Jan-02			
Feb-02			



Checklist #2 - Firm Order Confirmations - LNP

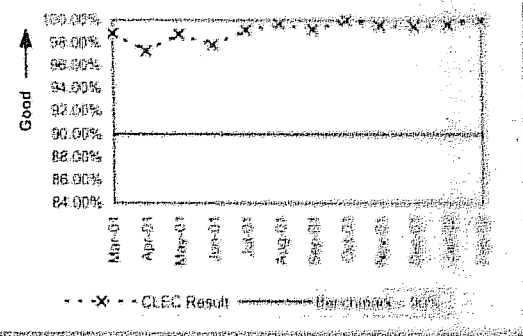
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(c))

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	620	622	99.68%
Apr-01	481	481	100.00%
May-01	514	517	99.42%
Jun-01	505	505	100.00%
Jul-01	503	504	99.80%
Aug-01	401	401	100.00%
Sep-01	392	393	99.75%
Oct-01	393	404	97.28%
Nov-01	265	265	100.00%
Dec-01	365	365	100.00%
Jan-02	399	401	99.50%
Feb-02	347	347	100.00%



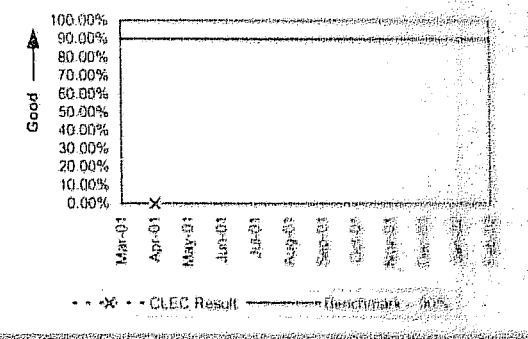
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(c))

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	440	445	98.88%
Apr-01	324	333	97.30%
May-01	484	490	98.78%
Jun-01	407	416	97.84%
Jul-01	367	370	99.19%
Aug-01	340	341	99.71%
Sep-01	264	266	99.25%
Oct-01	328	328	100.00%
Nov-01	220	221	99.55%
Dec-01	180	181	99.45%
Jan-02	273	274	99.64%
Feb-02	217	217	100.00%



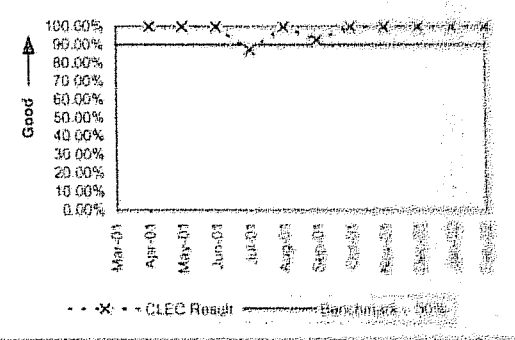
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(c))

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01			
Apr-01	0	3	0.00%
May-01			
Jun-01			
Jul-01			
Aug-01			
Sep-01			
Oct-01			
Nov-01			
Dec-01			
Jan-02			
Feb-02			



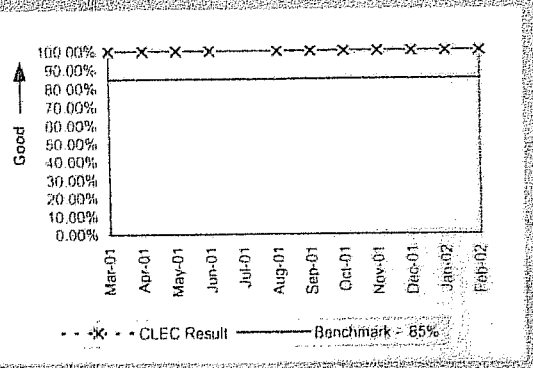
FOCs on Time for Manual (Percent) (PO-5C-(c))

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01			
Apr-01	2	2	100.00%
May-01	6	6	100.00%
Jun-01	6	6	100.00%
Jul-01	7	8	87.50%
Aug-01	16	16	100.00%
Sep-01	13	14	92.86%
Oct-01	6	6	100.00%
Nov-01	11	11	100.00%
Dec-01	3	3	100.00%
Jan-02	14	14	100.00%
Feb-02	6	6	100.00%



Checklist #2 - Firm Order Confirmations - LIS

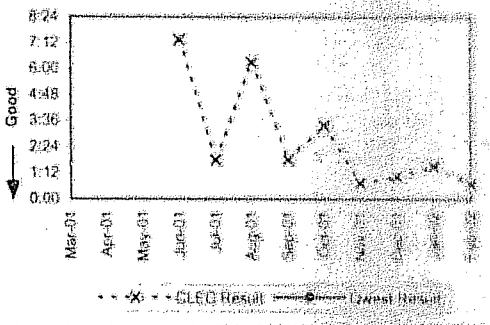
			CLEC Denom	CLEC Result
			4	100.00%
			5	100.00%
			1	100.00%
			2	100.00%
			3	100.00%
			1	100.00%
			1	100.00%
			3	100.00%
			1	100.00%
			7	100.00%
			4	100.00%



Checklist #2 - Completion Notifications

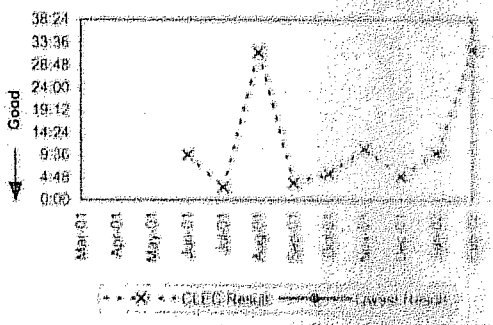
Work Completion Notification Timeliness (Hours:Minutes) (PO-6A)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01	11471:26	1560	7:21	34:23					
Jul-01	3693:18	2025	1:49	5:26					
Aug-01	13826:36	2188	6:19	39:02					
Sep-01	4027:42	2189	1:50	7:27					
Oct-01	8482:26	2504	3:23	22:18					
Nov-01	2233:27	2956	0:45	12:35					
Dec-01	2802:54	2681	1:03	8:29					
Jan-02	3428:01	2250	1:31	6:13					
Feb-02	1372:15	1960	0:42	5:24					



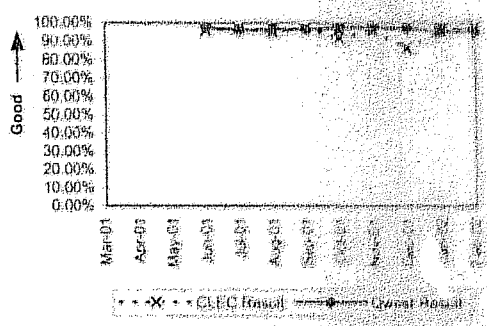
Work Completion Notification Timeliness (Hours:Minutes) (PO-6B)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01	3542:19	366	9:41	38:28					
Jul-01	1121:30	404	2:47	8:18					
Aug-01	16072:30	508	31:38	105:48					
Sep-01	1357:50	364	3:44	30:28					
Oct-01	341:43	60	5:42	16:52					
Nov-01	4327:18	393	11:01	74:56					
Dec-01	2002:25	391	5:07	49:13					
Jan-02	4859:38	482	10:05	75:05					
Feb-02	10294:22	320	32:10	152:09					



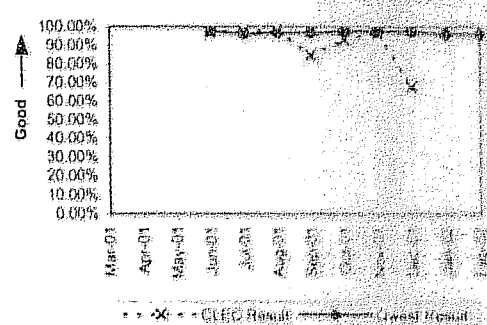
Billing Completion Notification Timeliness (Percent) (PO-7A,C)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01	1202	1251	96.08%	19.40%	30073	30786	97.68%	3.69	1.24
Jul-01	1266	1300	97.38%	15.96%	28667	29708	96.50%	-1.71	-2.04
Aug-01	1644	1722	95.47%	20.80%	30915	31934	96.81%	3.08	0.87
Sep-01	1575	1615	97.52%	15.54%	25666	26493	96.88%	-1.45	-1.88
Oct-01	1629	1767	92.19%	26.83%	30546	31283	97.64%	14.71	7.94
Nov-01	2104	2191	96.03%	19.53%	23421	24039	97.43%	3.96	1.41
Dec-01	2464	2844	86.64%	34.02%	22317	22910	97.41%	34.13	19.75
Jan-02	1826	1900	96.11%	19.35%	28775	29960	96.04%	-0.13	-1.08
Feb-02	1394	1416	98.45%	12.37%	27194	28314	96.04%	-4.53	-3.75



Billing Completion Notification Timeliness (Percent) (PO-7B,C)

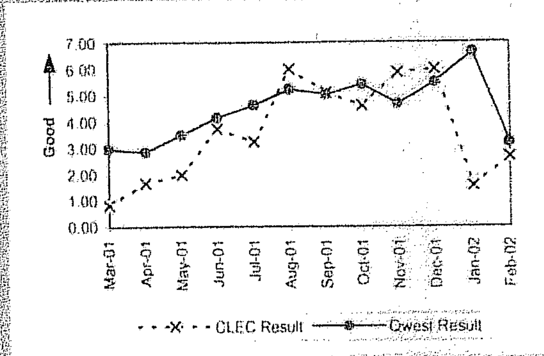
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01	593	608	97.53%	15.51%	30073	30786	97.68%	0.25	-0.85
Jul-01	528	540	97.78%	14.74%	28667	29708	96.50%	-1.61	-1.98
Aug-01	521	530	98.30%	12.92%	30915	31934	96.81%	-1.94	-2.18
Sep-01	374	439	85.19%	35.52%	25666	26493	96.88%	7.94	3.83
Oct-01	43	46	93.48%	24.69%	30546	31283	97.64%	1.58	-0.04
Nov-01	376	389	96.66%	17.97%	23421	24039	97.43%	0.95	-0.42
Dec-01	371	546	67.95%	46.67%	22317	22910	97.41%	42.85	25.05
Jan-02					28775	29960	96.04%		
Feb-02					27194	28314	96.04%		



[illegible] - Jeopardy Notifications - Non-Designed Services

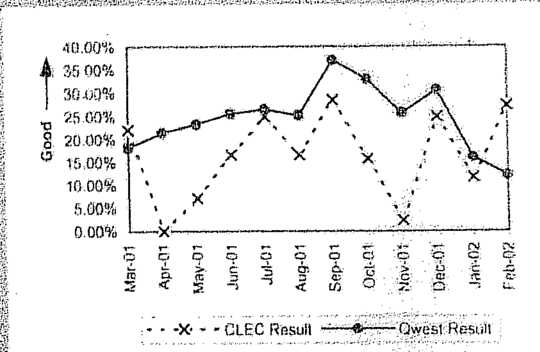
[illegible]

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Res	Mod Z Scr	Parity Scr
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	60	2.88	1.17	-0.29
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	62	2.85	0.97	-0.41
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	126	3.51	0.99	-0.42
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	126	4.17	-0.29	-1.18
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	152	4.63	0.34	-0.8
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	176	5.22	-0.33	-1.2
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	198	5.84	-0.04	-1.03
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	174	6.40	0.27	-0.83
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	146	4.68	-0.01	-1.56
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	145	5.48	-0.23	-1.14
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	111	6.83	2.07	0.26
[illegible]		[illegible]	[illegible]	[illegible]	2.55	[illegible]	87	3.32	0.2	-0.88



[illegible]

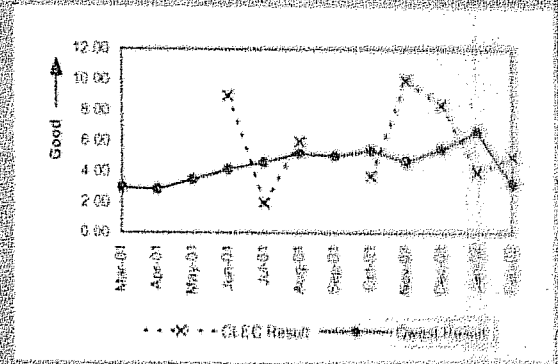
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Res	Mod Z Scr	Parity Scr
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	21	18.31%	-0.29	-1.17
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	102	21.57%	1.09	-0.34
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	133	23.31%	1.47	-0.14
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	126	26.60%	0.39	-0.77
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	117	26.50%	-0.04	-1.02
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	99	26.26%	0.36	-0.78
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	80	37.06%	0.38	-0.77
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	97	32.99%	1.5	-0.09
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	101	25.74%	3.47	1.11
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	75	30.67%	0.4	-0.76
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	112	16.07%	0.37	-0.78
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	82	12.20%	-1.43	-1.87



Checklist #2 - Jeopardy Notifications - Unbundled Loops

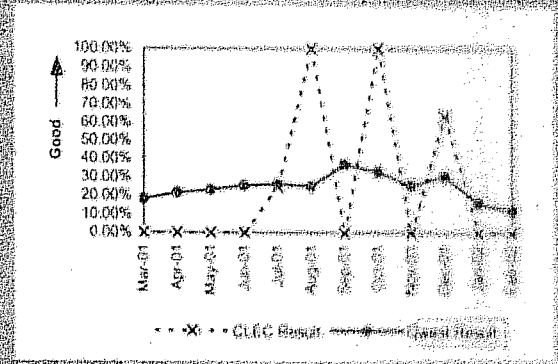
Jeopardy Notice Interval (Average Days) (PO-8B)

Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01					149	50	2.98		
Apr-01					234	82	2.85		
May-01					372	106	3.51		
Jun-01	36	4	9.00	0.00	526	126	4.17	-1.19	-1.72
Jul-01	2	1	2.00		634	137	4.63	0.09	-0.95
Aug-01	6	1	6.00		918	176	5.22	-0.13	-1.08
Sep-01					896	138	5.04		
Oct-01	15	4	3.75	1.26	939	174	5.40	0.28	-0.83
Nov-01	10	1	10.00		683	146	4.68	-0.96	-1.56
Dec-01	109	13	8.38	3.75	603	110	5.48	-1.36	-1.83
Jan-02	12	3	4.00	1.00	736	111	6.63	-0.34	-1.21
Feb-02	15	3	5.00	0.00	280	87	3.22	-0.77	-1.47



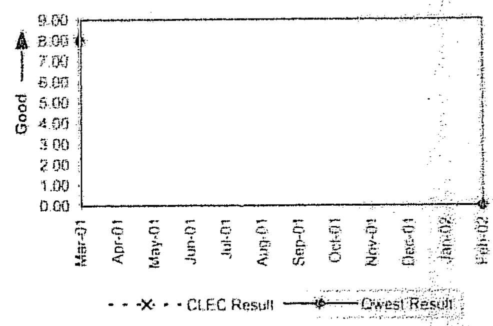
Parity Jeopardy Notices (Percent) (PO-9B)

Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	0	5	0.00%	0.00%	13	71	18.31%	0.94	-0.43
Apr-01	0	1	0.00%	0.00%	22	102	21.57%	0.23	-0.86
May-01	0	2	0.00%	0.00%	31	133	23.31%	0.54	-0.67
Jun-01	0	8	0.00%	0.00%	32	125	25.60%	1.73	0.05
Jul-01	1	4	25.00%	43.30%	31	117	26.50%	-0.04	-1.02
Aug-01	1	5	20.00%	0.00%	25	99	25.25%	-1.71	-2.04
Sep-01	0	1	0.00%	0.00%	33	89	37.08%	0.46	-0.72
Oct-01	2	2	100.00%	0.00%	32	97	32.99%	-2	-2.21
Nov-01	0	2	0.00%	0.00%	26	101	25.74%	0.6	-0.64
Dec-01	7	11	63.64%	48.10%	23	75	30.67%	-2.21	-2.35
Jan-02	0	1	0.00%	0.00%	18	112	16.07%	0.15	-0.91
Feb-02	0	8	0.00%	0.00%	10	82	12.20%	0.97	-0.41

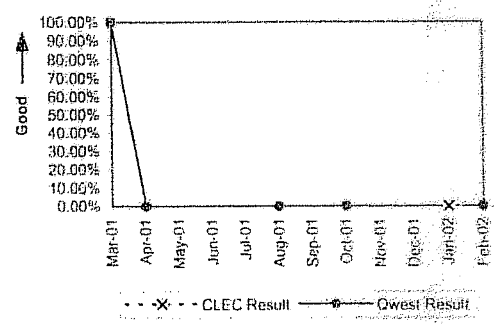


Checklist #2 - Jeopardy Notifications - LIS

[illegible]								
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]					6	1	6.00		
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]					0	2	0.00		



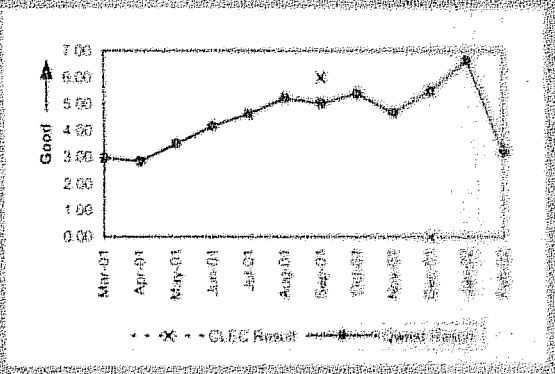
[illegible]									
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]					1	1	100.00%		
[illegible]					0	1	0.00%		
[illegible]									
[illegible]									
[illegible]									
[illegible]					0	1	0.00%		
[illegible]									
[illegible]					0	1	0.00%		
[illegible]									
[illegible]									
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]					
[illegible]					0	2	0.00%		



Checklist #2 - Jeopardy Notifications - UNE-P-POTS

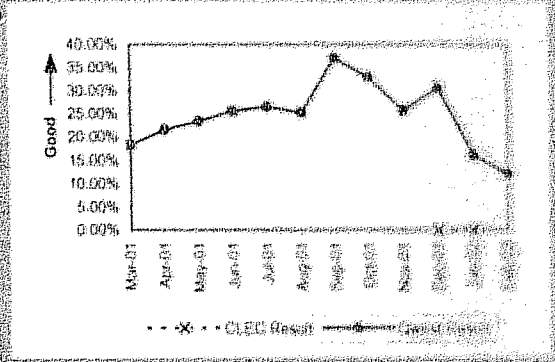
Jeopardy Notice Interval (Average Days) (PO-8D)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					149	50	2.98		
Apr-01					234	82	2.85		
May-01					372	106	3.51		
Jun-01					526	126	4.17		
Jul-01					634	137	4.63		
Aug-01					918	176	5.22		
Sep-01	6	1	6.00		696	138	5.04	-0.17	-1.1
Oct-01					939	174	5.40		
Nov-01					683	146	4.68		
Dec-01	0	1	0.00		603	110	5.48	1.37	-0.17
Jan-02					736	111	6.63		
Feb-02					280	87	3.22		



Timely Jeopardy Notices (Percent) (PO-9D)

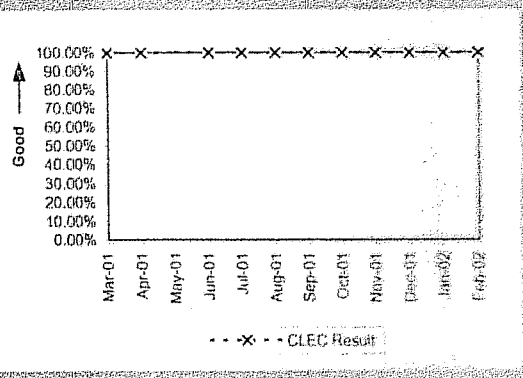
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					13	71	18.31%		
Apr-01					22	102	21.57%		
May-01					31	133	23.31%		
Jun-01					32	125	25.60%		
Jul-01					31	117	26.50%		
Aug-01					25	99	25.25%		
Sep-01					33	89	37.08%		
Oct-01					32	97	32.99%		
Nov-01					26	101	25.74%		
Dec-01	0	1	0.00%	0.00%	23	75	30.67%	0.36	-0.79
Jan-02	0	1	0.00%	0.00%	18	112	16.07%	0.15	-0.91
Feb-02					10	82	12.20%		



Checklist #2 - LSR Accountability

LSR Accountability (Percent) (PO-10)

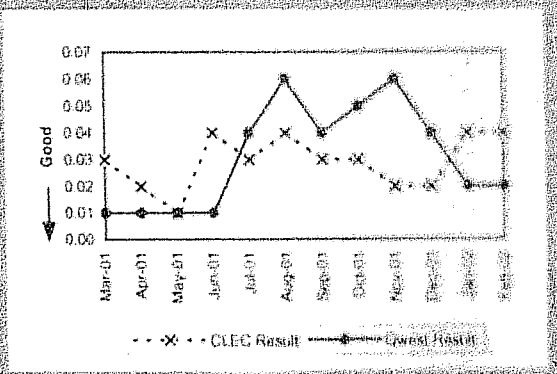
	CLEC Num	CLEC Denom	CLEC Result
	69728	69720	100.01%
	61799	61773	100.04%
	76780	76408	100.49%
	78870	78870	100.00%
	73119	73119	100.00%
	84030	84030	100.00%
	65983	65983	100.00%
	85412	85412	100.00%
	81566	81566	100.00%
	83868	83868	100.00%
	96534	96534	100.00%
	75655	75655	100.00%



Checklist #2 - Due Date Changes

Number of Due Date Changes per Order (Average Days) (PO-15)

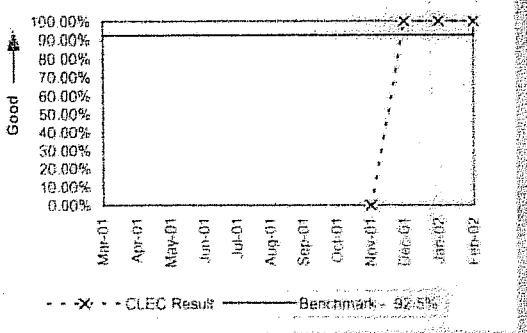
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	31	1112	0.03	0.19	185	18203	0.01	4.37	1.66
Apr-01	15	864	0.02	0.14	181	15930	0.01	1.28	-0.22
May-01	14	968	0.01	0.14	143	15622	0.01	1.54	-0.06
Jun-01	59	1391	0.04	0.28	218	16889	0.01	7.74	3.71
Jul-01	35	1071	0.03	0.20	347	9261	0.04	-0.6	-1.36
Aug-01	38	1070	0.04	0.22	394	6199	0.06	-2.36	-2.43
Sep-01	39	1318	0.03	0.18	187	4602	0.04	-1.49	-1.9
Oct-01	45	1406	0.03	0.18	219	4730	0.05	-1.67	-2.02
Nov-01	35	1917	0.02	0.16	247	4147	0.06	-4.59	-3.79
Dec-01	40	1805	0.02	0.19	137	3668	0.04	-2.35	-2.43
Jan-02	45	1182	0.04	0.21	87	3759	0.02	2.49	0.52
Feb-02	32	1021	0.04	0.23	79	3327	0.02	1.85	0.12



Checklist #2 - Timely Release Notifications

[illegible] Timely Release Notifications (Percent) Default

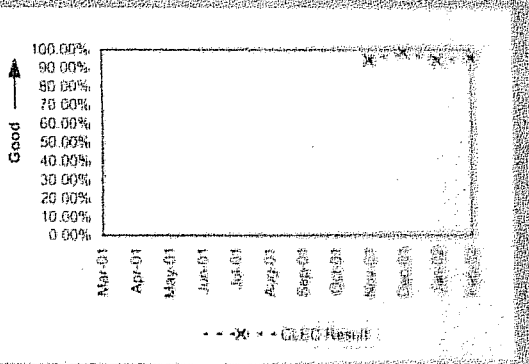
	CLEC Denom	CLEC Result
	0	
	1	0.00%
	3	100.00%
	1	100.00%
	1	100.00%



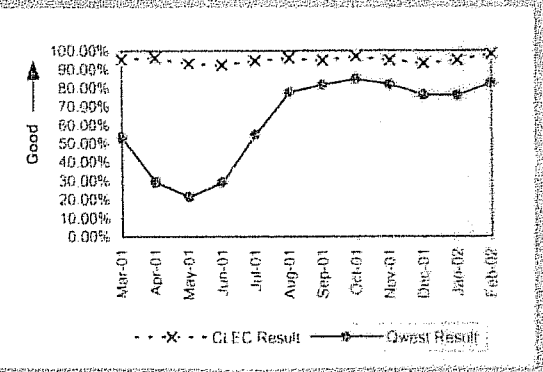
[illegible] the standard is 1 miss

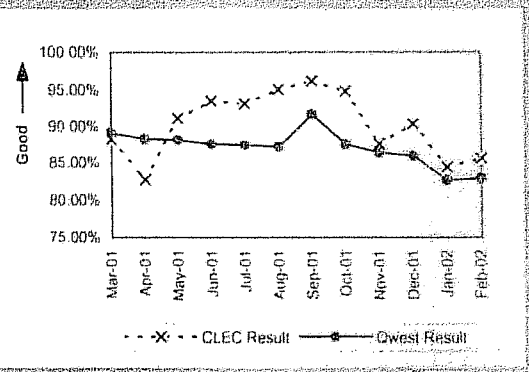
Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

Stand-Alone Test Environment (SATE) Accuracy (Percent) (PO-19)			
Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01			
Apr-01			
May-01			
Jun-01			
Jul-01			
Aug-01			
Sep-01			
Oct-01			
Nov-01	358	379	94.46%
Dec-01	390	395	98.73%
Jan-02	749	792	94.57%
Feb-02	619	649	95.38%



Checklist #2 - Access To Centers

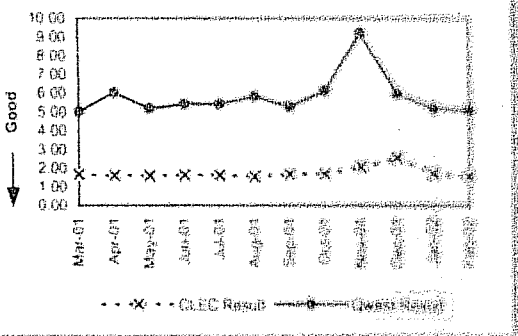




Checklist #2 - Billing

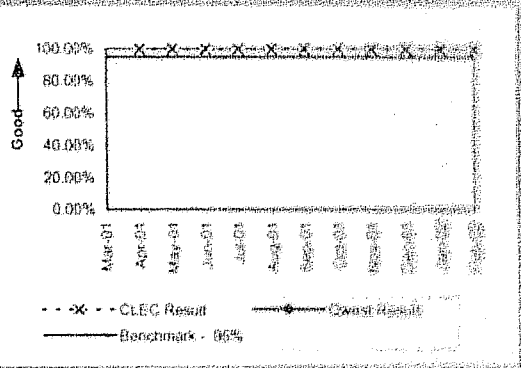
Time to Provide Usage Records (Average Days) UNEs and Resale Aggregate (BI-1A)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Mar-01	419847	248713	1.69	7721272	1531815	5.04
Apr-01	431797	262711	1.64	9901426	1642211	6.03
May-01	429530	267329	1.61	8671092	1668772	5.20
Jun-01	456053	276603	1.65	8340453	1537205	5.43
Jul-01	456053	276603	1.65	8340453	1537205	5.43
Aug-01	483860	310675	1.56	9688863	1661087	5.83
Sep-01	393876	230394	1.71	6250356	1180749	5.29
Oct-01	372522	216815	1.70	6383175	1365448	6.14
Nov-01	395051	188658	2.09	12601114	1364053	9.24
Dec-01	1288756	500270	2.58	7782928	1296395	6.00
Jan-02	898234	523530	1.72	6400431	1231384	5.20
Feb-02	731300	463449	1.58	5123563	1005053	5.10



Time to Provide Usage Records (Percent) Jointly-provided Switched Access (BI-1B)

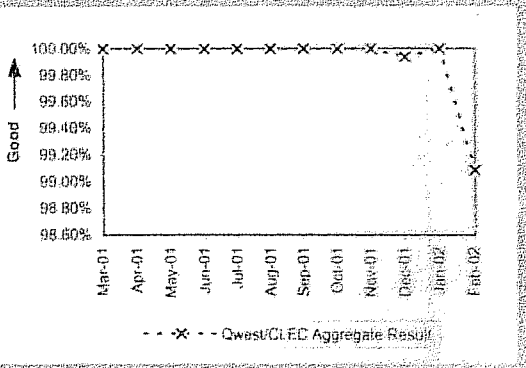
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Mar-01						
Apr-01	575	575	100.00%			
May-01	2280	2280	100.00%			
Jun-01	1229271	1229271	100.00%			
Jul-01	1319044	1319135	99.99%			
Aug-01	1485871	1486019	99.99%			
Sep-01	1116815	1116815	100.00%			
Oct-01	1370468	1370469	100.00%			
Nov-01	1180075	1180075	100.00%			
Dec-01	1123946	1123963	100.00%			
Jan-02	1093467	1093467	100.00%			
Feb-02	1031940	1031940	100.00%			



Checklist #2 - Billing

Invoices Delivered within 10 Days (Percent) All (BI-2)

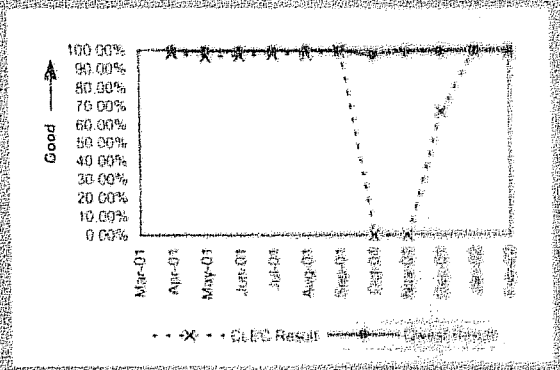
	Qwest/CLEC Aggregate	Qwest/CLEC Aggregate	Qwest/CLEC Aggregate
	1244	1244	100.00%
	1205	1205	100.00%
	1209	1209	100.00%
	1174	1174	100.00%
	1220	1220	100.00%
	1359	1359	100.00%
	1655	1655	100.00%
	1665	1665	100.00%
	1694	1694	100.00%
	1537	1537	99.93%
	1672	1672	100.00%
	1645	1645	99.09%



Checklist #2 - Billing

Billing Accuracy - Adjustments for Errors (Percent) UNEs and Resale Aggregate (BI-3A)

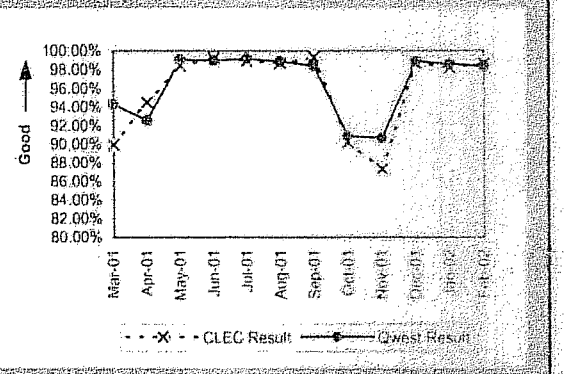
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resi	Mod Z Scr	Parity Scr
Mar-01									
Apr-01	9.862E+09	1.002E+10	98.44%		10595043	10626857	99.70%		
May-01	1147388.6	1184871.5	96.84%	17.50%	10562601	10639928	99.27%	296.21	179.08
Jun-01	1140808.7	1174187.1	97.16%	16.62%	10422351	10496934	99.29%	280.87	167.6
Jul-01	1182348.5	1207524.6	97.92%	14.29%	10360450	10408661	99.54%	248.45	150.04
Aug-01	1210708.7	1237343.5	97.85%	14.51%	10554947	10596793	99.61%	295	178.35
Sep-01	1226554.9	1230174.7	99.71%	5.42%	10335628	10410170	99.28%	-52.47	-32.9
Oct-01	-7071363	3150693.4	0.00%		9846102.3	10120997	97.28%	30678.94	18650.47
Nov-01	-10455499	1963690	0.00%		9484961.6	9562368.1	99.19%	49455.66	30065.91
Dec-01	5097235.4	7616253.2	66.93%	47.05%	9019307.7	9122520.6	98.87%	6153.2	3739.88
Jan-02	1273606.6	1282122.7	99.34%	8.03%	9710261.4	9758993.7	99.50%	22.54	12.7
Feb-02	1250275.6	1278676.5	97.78%	12.39%	9672936.3	9723175.7	99.48%	154.09	92.68



Checklist #2 - Billing

Billing Timeliness (Percent) UNEs and Resale Aggregate (BI-4A)

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	CLEC Std.	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	95.00%	28396	30099	94.34%	7.43	3.52
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	22.71%	30582	33032	92.58%	-3.12	-2.9
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	10.34%	30295	30566	99.11%	2.66	0.61
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	8.57%	31268	31603	99.00%	-1.1	-1.67
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	10.16%	30257	30511	99.17%	1.03	-0.37
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	11.06%	32630	32981	98.94%	0.79	-0.52
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	7.83%	27186	27620	98.43%	-3.14	-2.91
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	29.71%	27062	29779	90.88%	1	-0.39
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	13.23%	31675	35150	90.08%	5.8	2.53
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	11.29%	26783	27082	98.90%	1	-0.39
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	13.21%	27815	28207	98.61%	1.8	0.1
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	11.41%	30119	30623	98.35%	-1.48	-1.9

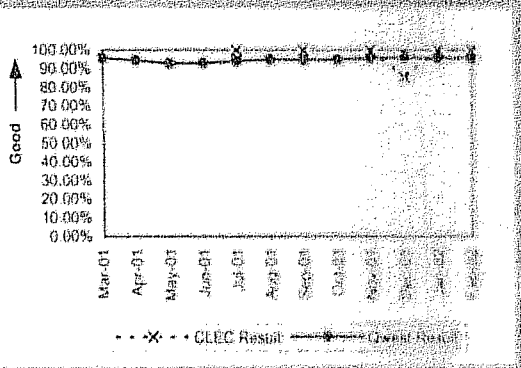


Note: Effective 2001, Regional results include only WA, OR, MN, NE, IA, ND and SD data

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

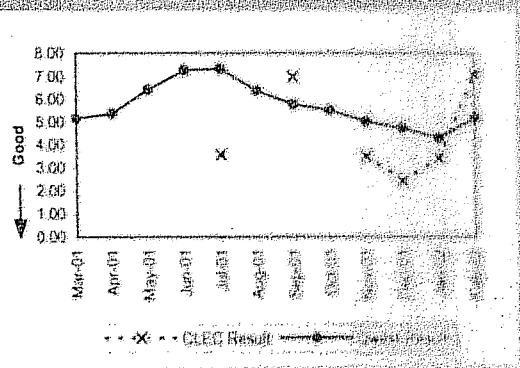
Installation Commitments Met (Percent) (OP-3A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01				733	765	95.82%		
Apr-01				635	672	94.49%		
May-01				792	853	92.85%		
Jun-01				664	713	93.13%		
Jul-01	6	6	100.00%	713	758	94.06%	-0.61	-1.37
Aug-01				809	852	94.95%		
Sep-01	1	1	100.00%	626	663	94.72%	-0.24	-1.14
Oct-01				745	785	94.90%		
Nov-01	6	6	100.00%	676	706	95.75%	-0.51	-1.31
Dec-01	6	7	85.71%	569	614	95.93%	1.06	-0.36
Jan-02	7	7	100.00%	614	642	95.64%	-0.56	-1.34
Feb-02	11	11	100.00%	523	545	95.96%	-0.67	-1.41



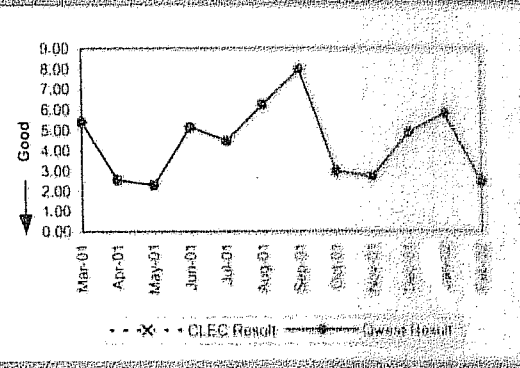
Installation Interval (Average Days) (OP-4A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01				3952	764	5.17		
Apr-01				3614	672	5.38		
May-01				5485	853	6.43		
Jun-01				5183	713	7.27		
Jul-01	25	7	3.57	5775	786	7.35	-1.55	-1.94
Aug-01				5623	880	6.39		
Sep-01	7	1	7.00	3903	675	5.78	0.74	-0.55
Oct-01				4388	793	5.52		
Nov-01	28	8	3.50	3594	716	5.02	-0.86	-1.4
Dec-01	17	7	2.43	2952	624	4.73	-1.08	-1.65
Jan-02	24	7	3.43	2764	645	4.29	-0.42	-1.25
Feb-02	78	11	7.09	2857	552	5.18	1.09	-0.34



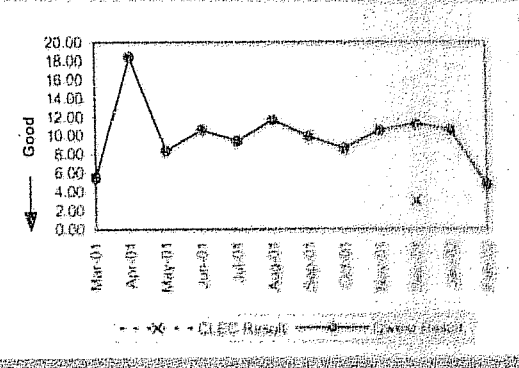
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01				65	12	5.42		
Apr-01				18	7	2.57		
May-01				60	26	2.31		
Jun-01				119	23	5.17		
Jul-01				72	16	4.50		
Aug-01				144	23	6.26		
Sep-01				128	16	8.00		
Oct-01				54	18	3.00		
Nov-01				77	28	2.75		
Dec-01				108	22	4.91		
Jan-02				140	24	5.83		
Feb-02				47	19	2.47		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1)-- Dispatches Within MSAs

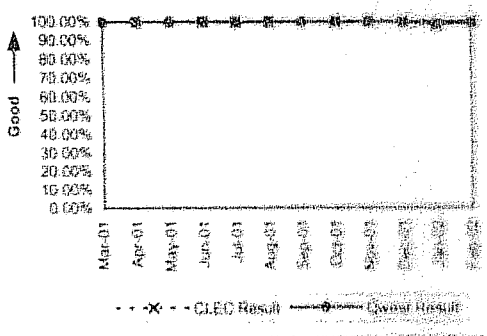
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01				110	20	5.50		
Apr-01				553	30	18.43		
May-01				293	35	8.37		
Jun-01				276	26	10.62		
Jul-01				320	34	9.41		
Aug-01				257	22	11.68		
Sep-01				198	20	9.90		
Oct-01				223	26	8.58		
Nov-01				127	12	10.58		
Dec-01	3	1	3.00	146	13	11.23	-1.22	-1.75
Jan-02				85	8	10.62		
Feb-02				47	10	4.70		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

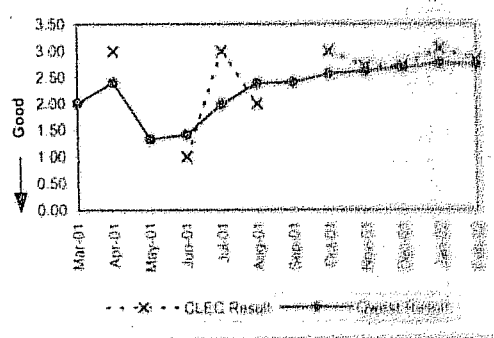
Installation Commitments Met (Percent) (OP-3C)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01				13402	13418	99.88%		
Apr-01	1	1	100.00%	11413	11437	99.79%	-0.05	-1.03
May-01				10918	10936	99.82%		
Jun-01	1	1	100.00%	11702	11725	99.80%	-0.04	-1.03
Jul-01	1	1	100.00%	6619	6644	99.62%	-0.06	-1.04
Aug-01	4	4	100.00%	3579	3585	99.83%	-0.08	-1.05
Sep-01				2807	2815	99.72%		
Oct-01	1	1	100.00%	2619	2626	99.73%	-0.05	-1.03
Nov-01	522	522	100.00%	2221	2229	99.64%	-1.23	-1.75
Dec-01	649	649	100.00%	1923	1931	99.59%	-1.42	-1.86
Jan-02	56	57	98.25%	2036	2074	98.17%	-0.04	-1.03
Feb-02	41	41	100.00%	1622	1636	99.24%	-0.56	-1.34



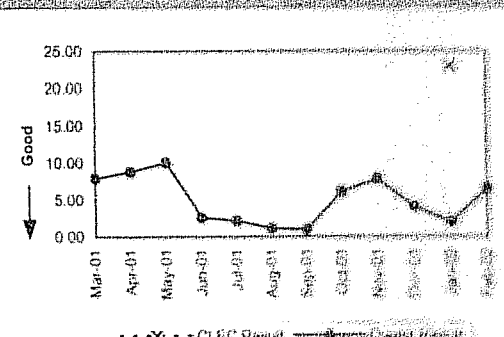
Installation Interval (Average Days) (OP-4C)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01				26996	13418	2.01		
Apr-01	3	1	3.00	27555	11437	2.41	0.17	-0.89
May-01				12526	9412	1.33		
Jun-01	1	1	1.00	13539	9618	1.41	-0.27	-1.17
Jul-01	3	1	3.00	10245	5160	1.99	0.36	-0.78
Aug-01	8	4	2.00	6693	2802	2.39	-0.88	-1.53
Sep-01				5523	2287	2.41		
Oct-01	3	1	3.00	5387	2107	2.56	2.23	0.35
Nov-01	1279	476	2.72	4719	1799	2.62	2.24	0.36
Dec-01	1550	570	2.72	3515	1309	2.69	0.65	-0.61
Jan-02	155	51	3.04	3962	1431	2.77	1.72	0.04
Feb-02	105	37	2.84	3457	1260	2.74	0.82	-0.5



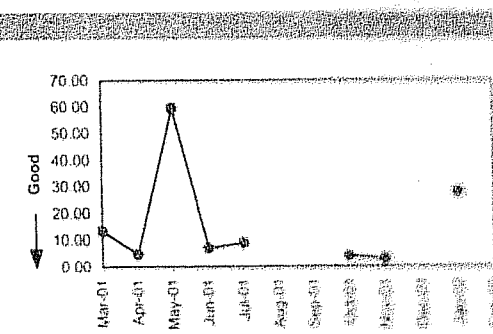
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01				112	14	8.00		
Apr-01				186	21	8.86		
May-01				162	16	10.12		
Jun-01				59	22	2.68		
Jul-01				53	24	2.21		
Aug-01				8	7	1.14		
Sep-01				9	9	1.00		
Oct-01				49	8	6.12		
Nov-01				63	8	7.88		
Dec-01				37	9	4.11		
Jan-02	23	1	23.00	78	38	2.05	2.12	0.29
Feb-02				98	15	6.53		



Delayed Days for Facility Reasons (Average Days) (OP-6B-3)-- No Dispatches

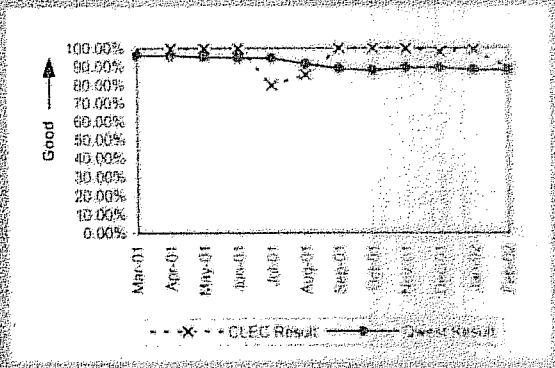
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01				27	2	13.50		
Apr-01				14	3	4.67		
May-01				238	4	59.50		
Jun-01				7	1	7.00		
Jul-01				9	1	9.00		
Aug-01								
Sep-01								
Oct-01				4	1	4.00		
Nov-01				3	1	3.00		
Dec-01								
Jan-02				28	1	28.00		
Feb-02								



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

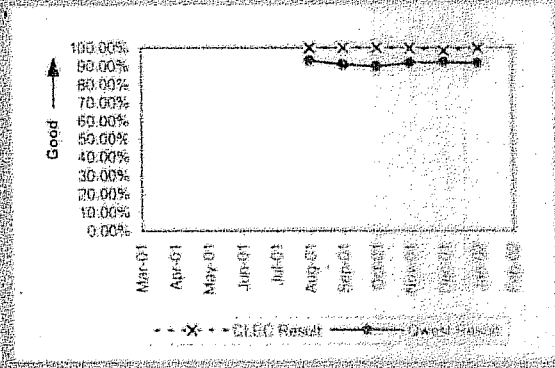
New Service Installation Quality (Percent) (OP-5)

		CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
				12798	13307	96.17%		
	1	1	100.00%	13235	13792	95.96%	-0.21	-1.12
	1	1	100.00%	12145	12749	95.26%	-0.22	-1.14
	1	1	100.00%	12357	13016	94.94%	-0.23	-1.14
	4	5	80.00%	10183	10747	94.75%	1.1	-0.33
	6	7	85.71%	6710	6789	91.47%	0.55	-0.67
	3	3	100.00%	4219	4744	88.93%	-0.61	-1.37
	2	2	100.00%	3580	4079	87.77%	-0.53	-1.32
	264	265	99.62%	3395	3806	89.20%	-5.29	-4.21
	584	597	97.82%	2925	3279	89.20%	-6.24	-4.79
	292	296	98.18%	2744	3117	88.03%	-6.22	-4.78
	83	87	88.21%	2638	2999	87.96%	-0.18	-1.11



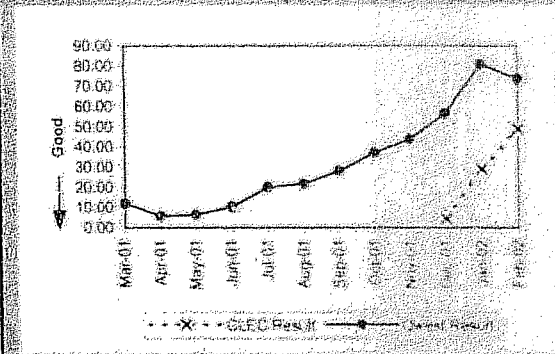
New Service Installation Quality (Percent) (OP-5*)

		CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
	7	7	100.00%	6312	6789	92.97%	-0.73	-1.44
	3	3	100.00%	4309	4744	90.83%	-0.55	-1.33
	2	2	100.00%	3660	4079	89.73%	-0.48	-1.29
	264	265	99.62%	3488	3806	91.64%	-4.54	-3.76
	584	597	98.16%	3012	3279	91.86%	-5.18	-4.15
	292	296	99.73%	2853	3117	91.53%	-5.33	-4.24



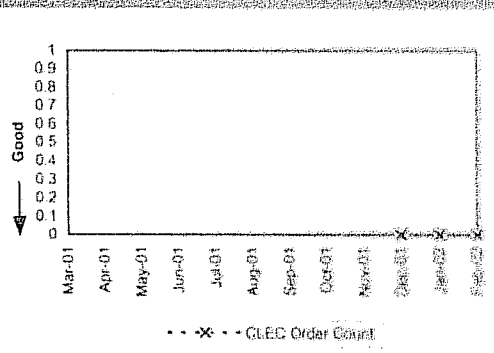
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

		CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
				351	29	12.10		
				185	32	5.78		
				312	49	6.37		
				904	87	10.39		
				1734	86	20.16		
				2496	115	21.70		
				3464	123	28.16		
				4095	110	37.23		
				5700	130	43.85		
	3	2	4.50	7480	132	56.67	-1.09	-1.66
	29	1	29.00	7998	99	80.79	-0.7	-1.43
	49	1	49.00	9279	126	73.64	-0.32	-1.19



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

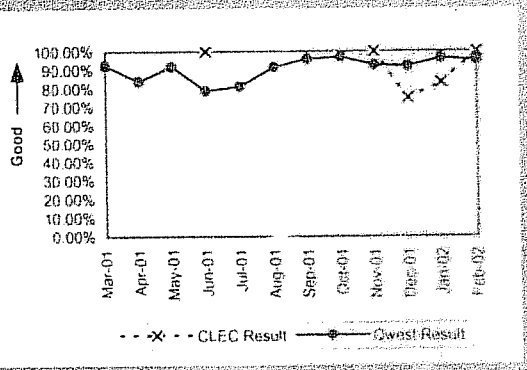
Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) (OP-15B)	
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	0
Jan-02	0
Feb-02	0



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

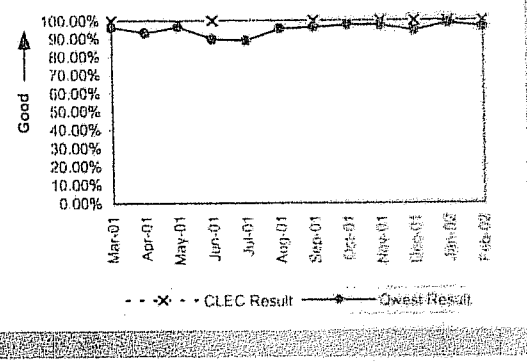
Percent Provisioning Troubles within 30 Days (Percent) (MR-4A)-- Dispatches Within MSAs

CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
	700	755	92.72%		
	860	1044	84.29%		
	933	1014	92.01%		
100.00%	979	1242	78.82%	-0.52	-1.31
	931	1143	81.45%		
	842	918	91.72%		
	763	796	95.85%		
	625	648	96.91%		
100.00%	424	458	92.58%	-0.4	-1.24
75.00%	405	438	92.01%	0.99	-0.4
83.33%	336	349	96.28%	1.2	-0.27
100.00%	334	351	95.16%	-0.32	-1.19



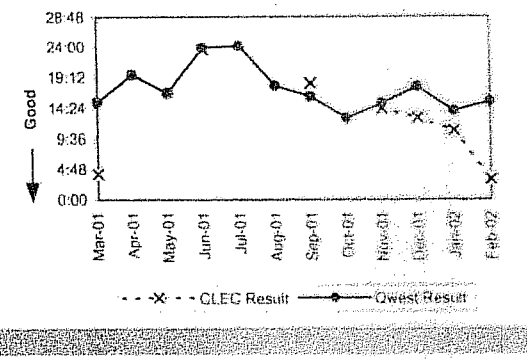
Percent Provisioning Troubles within 30 Days (Percent) (MR-4A)-- Dispatches Within MSAs

CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
100.00%	1067	1107	96.39%	-0.19	-1.12
	1356	1453	93.32%		
	1353	1403	96.44%		
100.00%	1543	1719	89.76%	-0.34	-1.21
	1369	1542	88.78%		
	1213	1270	95.51%		
100.00%	1086	1128	96.28%	-0.2	-1.12
	888	910	97.58%		
100.00%	635	651	97.54%	-0.27	-1.17
100.00%	597	633	94.31%	-0.6	-1.36
100.00%	466	473	98.52%	-0.34	-1.21
100.00%	501	519	96.53%	-0.27	-1.16



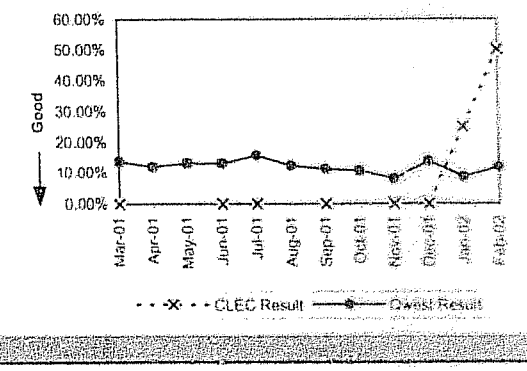
Percent Provisioning Troubles within 4 Hours (Minutes) (MR-6A)-- Dispatches Within MSAs

CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
4.64	16028.12	1107	15:18	-0.79	-1.46
	28477.42	1453	19:36		
	23498.48	1403	16:45		
50.53	40075.11	1719	23:50	-0.01	-1.01
	37252.39	1542	24:10		
	22705.39	1270	17:53		
16.17	18202.31	1128	16:11	0.13	-0.92
	11669.27	910	12:49		
14.25	9629.34	651	15:06	-0.1	-1.06
12.53	11199.06	633	17:42	-0.68	-1.41
10.52	6588.23	473	13:56	-0.72	-1.44
3.14	7092.50	519	15:24	-1.16	-1.7



Percent Repeat Report Rate (Percent) (MR-7A)-- Dispatches Within MSAs

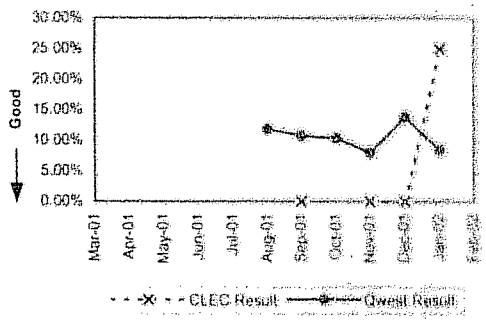
CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
0.00%	155	1139	13.61%	-0.4	-1.24
	177	1484	11.93%		
	188	1431	13.14%		
0.00%	229	1770	12.94%	-0.39	-1.23
0.00%	249	1595	15.61%	-0.43	-1.26
	160	1306	12.25%		
0.00%	130	1159	11.22%	-0.36	-1.22
	99	933	10.61%		
0.00%	54	673	8.02%	-0.51	-1.31
0.00%	92	668	13.77%	-0.97	-1.59
25.00%	41	484	8.47%	1.38	-0.16
50.00%	65	555	11.78%	1.19	-0.28



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

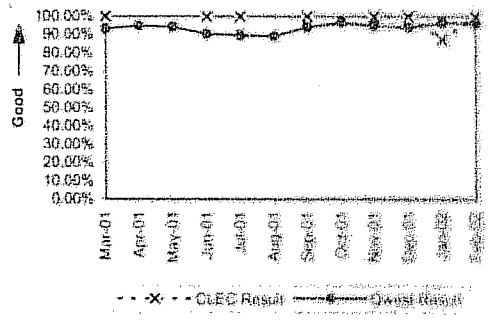
Repair Repeat Report Rate (Percent) (MR-7A*)– Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01				142	1196	11.87%		
Sep-01	0	1	0.00%	115	1065	10.80%	-0.35	-1.21
Oct-01				89	858	10.37%		
Nov-01	0	2	0.00%	49	616	7.95%	-0.42	-1.25
Dec-01	0	5	0.00%	84	610	13.77%	-0.89	-1.54
Jan-02	2	8	25.00%	39	450	8.44%	1.39	-0.16
Feb-02								



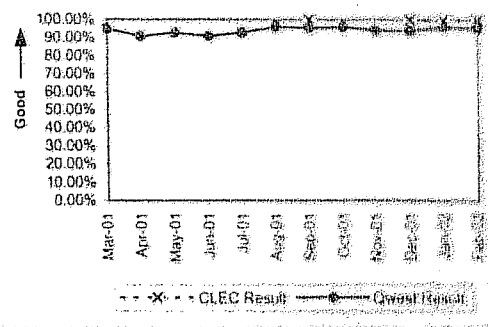
Repair Appointments Met (Percent) (MR-9A)– Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	1	1	100.00%	1065	1139	93.50%	-0.26	-1.16
Apr-01				1410	1484	95.01%		
May-01				1349	1431	94.27%		
Jun-01	1	1	100.00%	1601	1770	90.45%	-0.32	-1.2
Jul-01	1	1	100.00%	1430	1595	89.66%	-0.34	-1.21
Aug-01				1165	1306	89.20%		
Sep-01	1	1	100.00%	1092	1159	94.22%	-0.25	-1.15
Oct-01				902	933	96.68%		
Nov-01	3	3	100.00%	638	673	94.80%	-0.4	-1.25
Dec-01	5	5	100.00%	628	668	94.01%	-0.62	-1.37
Jan-02	7	8	87.50%	467	484	96.49%	1.06	-0.35
Feb-02	2	2	100.00%	516	535	96.45%	-0.27	-1.16



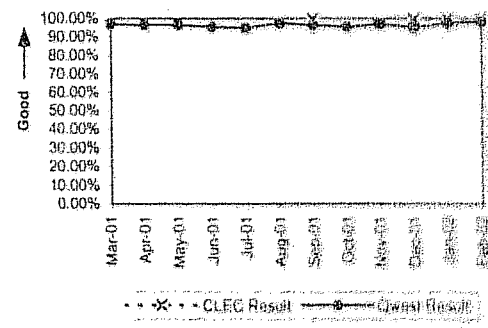
Out of Service Cleared within 24 hours (Percent) (MR-3B)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01				721	759	94.99%		
Apr-01				893	981	91.03%		
May-01				821	883	92.98%		
Jun-01				885	973	90.96%		
Jul-01				917	986	93.00%		
Aug-01				851	885	96.16%		
Sep-01	1	1	100.00%	748	782	95.65%	-0.21	-1.13
Oct-01				600	626	95.85%		
Nov-01				516	547	94.33%		
Dec-01	1	1	100.00%	400	426	93.90%	-0.25	-1.15
Jan-02	3	3	100.00%	306	319	95.92%	-0.36	-1.22
Feb-02	3	3	100.00%	295	310	95.16%	-0.39	-1.24



All Trouble Cleared within 48 hours (Percent) (MR-4B)– Dispatches Outside MSAs

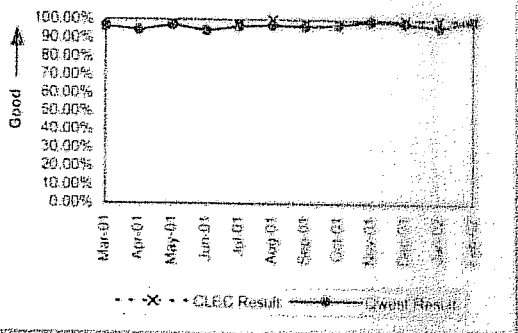
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01				971	1001	97.00%		
Apr-01				1272	1317	96.58%		
May-01				1164	1204	96.68%		
Jun-01				1239	1296	95.60%		
Jul-01				1250	1315	95.06%		
Aug-01				1184	1211	97.77%		
Sep-01	1	1	100.00%	1006	1042	96.55%	-0.19	-1.11
Oct-01				846	885	95.59%		
Nov-01				748	768	97.14%		
Dec-01	3	3	100.00%	596	626	95.21%	-0.39	-1.24
Jan-02	4	4	100.00%	467	479	97.49%	-0.32	-1.19
Feb-02	4	4	100.00%	440	449	98.60%	-0.28	-1.17



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

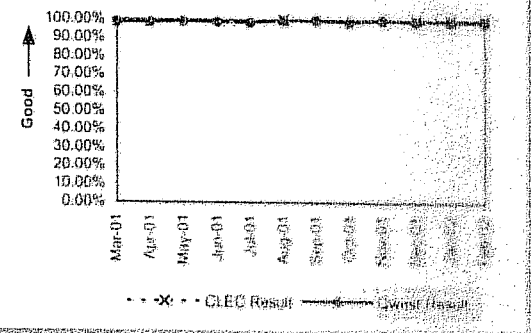
Out of Service Cleared within 24 hours (Percent) (MR-3C) – No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01				271	281	96.44%		
Apr-01				289	305	94.75%		
May-01				289	297	97.31%		
Jun-01				347	368	94.29%		
Jul-01				282	292	96.58%		
Aug-01	5	1	100.00%	271	279	97.13%	-0.17	-1.1
Sep-01				203	210	96.67%		
Oct-01				233	240	97.08%		
Nov-01				301	303	99.34%		
Dec-01	3	3	100.00%	292	298	97.99%	-0.14	-1.09
Jan-02	2	2	100.00%	270	281	96.09%	-0.28	-1.17
Feb-02	1	1	100.00%	251	253	99.21%	-0.15	-1.09



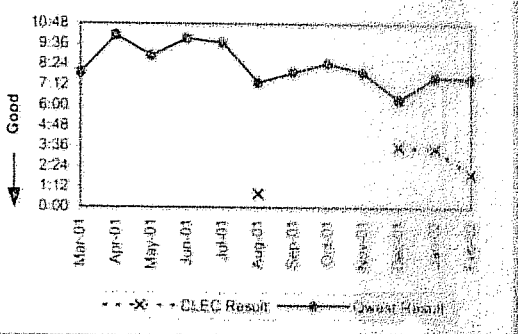
All Troubles Cleared within 48 hours (Percent) (MR-4C) – No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01				703	714	98.46%		
Apr-01				569	577	98.44%		
May-01				563	569	98.95%		
Jun-01				680	690	98.55%		
Jul-01				569	578	98.44%		
Aug-01	3	1	100.00%	581	584	99.49%	-0.07	-1.04
Sep-01				499	501	99.60%		
Oct-01				496	503	98.61%		
Nov-01				581	583	99.66%		
Dec-01	6	3	100.00%	555	561	98.93%	-0.23	-1.14
Jan-02	5	4	100.00%	609	615	99.02%	-0.24	-1.15
Feb-02	4	4	100.00%	589	595	98.99%	-0.25	-1.15



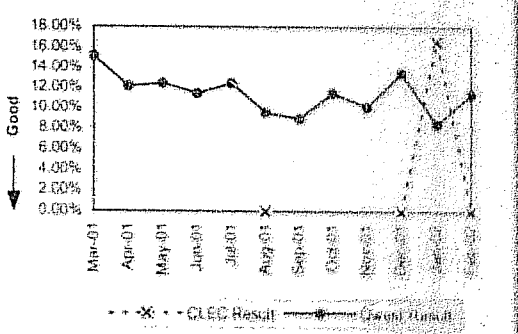
Mean Time to Restore (Hours:Minutes) (MR-6C) – No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01				5465:51	714	7:56		
Apr-01				5844:09	577	10:08		
May-01				5079:18	569	8:56		
Jun-01				6872:12	690	9:58		
Jul-01				5606:21	578	9:42		
Aug-01	0:00	1	0:00	4099:02	584	7:22	-0.7	-1.43
Sep-01				3991:00	501	7:58		
Oct-01				4264:09	503	8:29		
Nov-01				4640:56	583	7:56		
Dec-01	18:08	5	3:38	3593:06	561	6:24	-0.65	-1.39
Jan-02	21:07	6	3:31	4720:58	615	7:41	-1.01	-1.62
Feb-02	22:16	4	5:34	4536:14	595	7:37	-1.36	-1.83



Repair Repeat Report Rate (Percent) (MR-7C) – No Dispatches

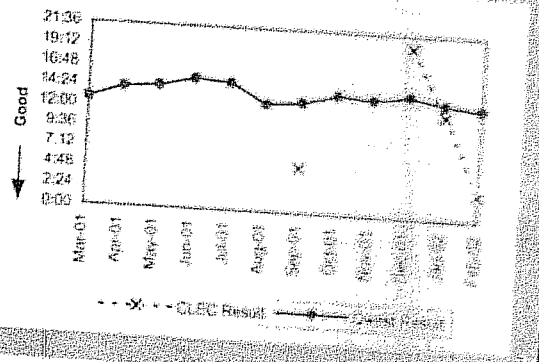
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01				108	714	15.13%		
Apr-01				70	577	12.13%		
May-01				71	570	12.46%		
Jun-01				79	690	11.45%		
Jul-01				73	585	12.48%		
Aug-01	5	1	0.00%	56	584	9.59%	-0.33	-1.2
Sep-01				45	501	8.98%		
Oct-01				58	503	11.53%		
Nov-01				59	583	10.12%		
Dec-01	0	5	0.00%	76	561	13.55%	-0.88	-1.54
Jan-02	1	6	16.67%	52	615	8.46%	0.66	-0.6
Feb-02	0	5	0.00%	68	595	11.43%	-0.88	-1.53



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

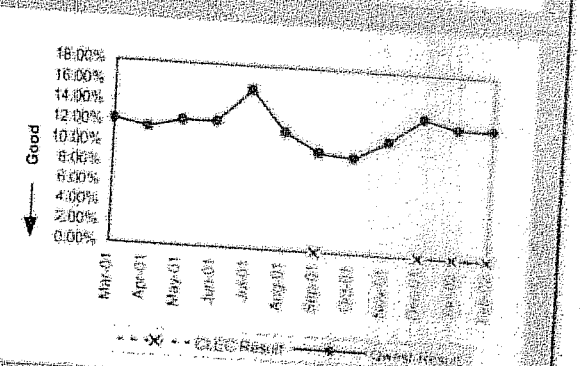
Mean Time to Restore (Hours:Minutes) (MR-6B)-- Dispatches Outside MSAs

CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
			12827.37	1001	12:49		
			18692:35	1317	14:12		
			17478:01	1204	14:31		
			20050:47	1296	15:28		
			19896:33	1315	15:08		
			15506:05	1211	12:48		
4:20	1	4:20	13710:23	1042	13:09	-0.57	-1.35
			12539:28	885	14:10		
			10633:05	768	13:51		
20:08	3	20:08	9032:04	626	14:26	0.91	-0.45
12:17	4	12:17	6503:52	479	13:35	-0.2	-1.12
3:01	4	3:01	5908:48	449	13:10	-1.66	-2.01



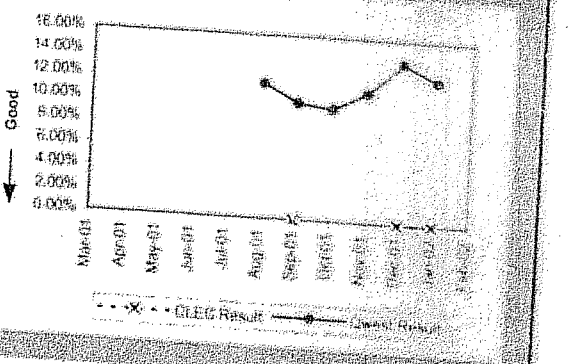
Repeat Report Rate (Percent) (MR-7B)-- Dispatches Outside MSAs

CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
			125	1017	12.29%		
			156	1339	11.65%		
			152	1225	12.41%		
			165	1327	12.43%		
			210	1341	15.66%		
			144	1229	11.72%		
0	1	0.00%	106	1068	9.93%	-0.33	-1.2
			86	901	9.55%		
0	3	0.00%	88	778	11.31%		
0	4	0.00%	87	636	13.68%	-0.69	-1.42
0	4	0.00%	63	491	12.83%	-0.76	-1.46
			59	459	12.85%	-0.76	-1.46



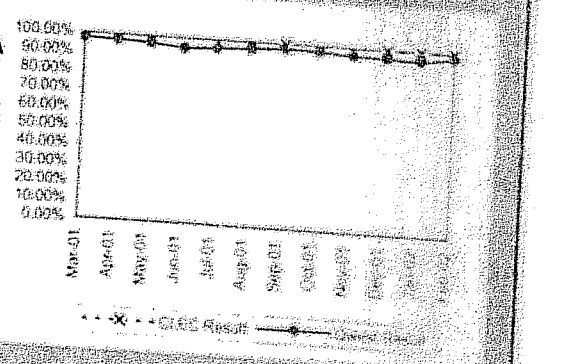
Repeat Report Rate (Percent) (MR-7B*)-- Dispatches Outside MSAs

CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
			132	1124	11.74%		
0	1	0.00%	98	965	10.16%	-0.34	-1.2
			81	828	9.78%		
0	3	0.00%	80	710	11.27%		
0	4	0.00%	79	564	14.01%	-0.7	-1.42
			52	415	12.53%	-0.75	-1.46



Repeat Appointments Met (Percent) (MR-9B)-- Dispatches Outside MSAs

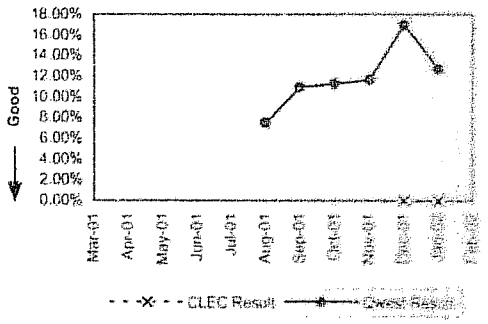
CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
			992	1017	97.54%		
			1301	1339	97.16%		
			1182	1225	96.49%		
			1256	1327	94.65%		
			1285	1341	95.82%		
			1186	1229	96.50%		
1	1	100.00%	1041	1068	97.47%	-0.16	-1.1
			874	901	97.00%		
0	3	100.00%	746	778	95.89%		
4	4	100.00%	609	636	95.60%	-0.37	-1.23
4	4	100.00%	466	491	94.91%	-0.46	-1.28
			446	459	97.17%	-0.34	-1.21



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

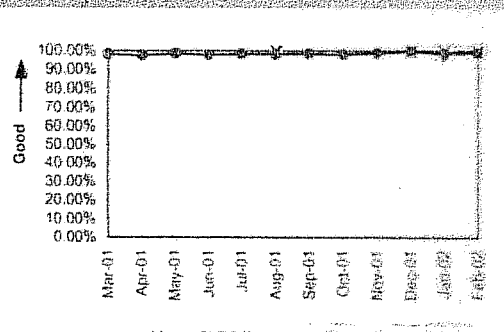
Repair Normal Report Rate (Percent) (MR-7C*)– No Dispatches

CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
			18	240	7.50%		
			23	210	10.95%		
			24	213	11.27%		
			22	189	11.64%		
0	4	0.00%	33	194	17.01%	-0.9	-1.54
0	1	0.00%	28	221	12.67%	-0.38	-1.23



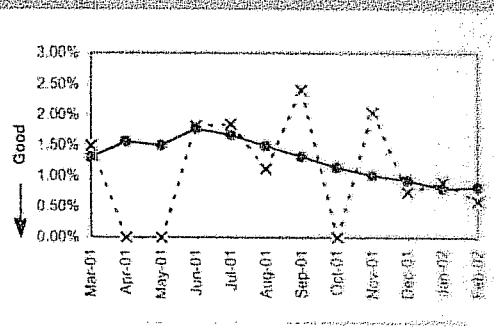
Repair Appointments Met (Percent) (MR-9C)– No Dispatches

CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
			701	714	98.18%		
			564	577	97.75%		
			562	570	98.60%		
			675	690	97.83%		
			576	585	98.46%		
1	1	100.00%	574	584	98.29%	-0.13	-1.08
			493	501	98.40%		
			493	503	98.01%		
			576	583	98.80%		
5	5	100.00%	559	561	99.64%	-0.13	-1.08
5	5	100.00%	606	615	98.54%	-0.3	-1.18
7	7	100.00%	589	595	98.99%	-0.25	-1.15



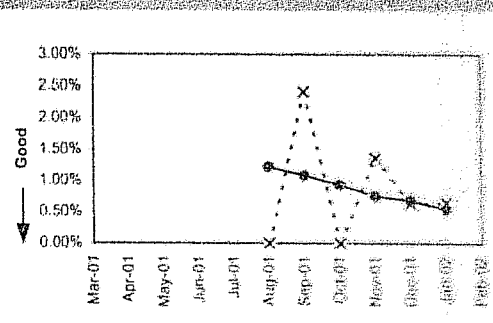
Trouble Rate (Percent) (MR-8)

CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
1	67	1.49%	2870	219161	1.31%	0.24	-0.85
0	95	0.00%	3400	217622	1.56%	-1.02	-1.62
0	62	0.00%	3226	215311	1.50%	-0.97	-1.59
4	65	1.62%	3767	213145	1.78%	0.14	-0.91
4	64	1.85%	3521	210770	1.67%	0.22	-0.87
2	89	1.12%	3119	208908	1.49%	-0.29	-1.17
5	83	2.41%	2728	206724	1.32%	0.85	-0.48
0	80	0.00%	2337	204490	1.14%	-0.96	-1.58
3	147	2.04%	2034	201517	1.01%	1.16	-0.3
14	1883	0.74%	1865	199580	0.93%	-0.85	-1.52
10	1208	0.90%	1690	197870	0.80%	0.5	-0.69
12	2022	0.59%	1589	193156	0.82%	-1.13	-1.69



Trouble Rate (Percent) (MR-8*)

CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
0	59	0.00%	2560	208908	1.23%	-1.05	-1.64
5	83	2.41%	2240	206724	1.08%	1.06	-0.35
0	80	0.00%	1899	204490	0.93%	-0.87	-1.53
2	147	1.36%	1515	201517	0.75%	0.84	-0.49
9	1883	0.64%	1368	199580	0.69%	-0.25	-1.15
11	1908	0.65%	1086	197870	0.55%	0.63	-0.62



CONTINUATION

[2]

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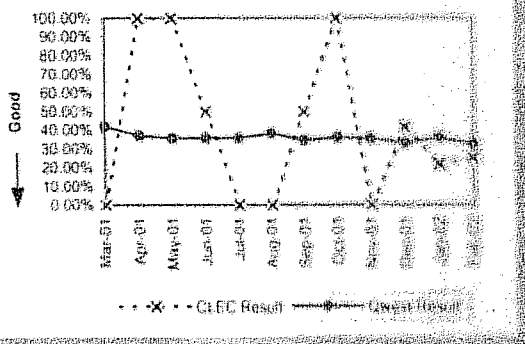
Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)

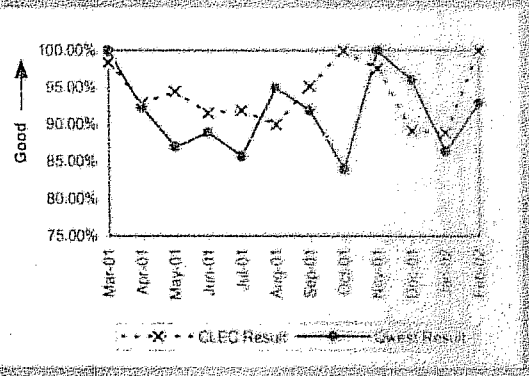
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	0	1	0.00%	2086	4956	42.09%	-0.85	-1.52
Apr-01	2	2	100.00%	1998	5398	37.01%	1.49	-0.09
May-01	1	1	100.00%	1780	5006	35.56%	0.93	-0.44
Jun-01	1	2	50.00%	2098	5885	35.65%	0.36	-0.78
Jul-01	0	1	0.00%	1950	5471	35.64%	-0.74	-1.45
Aug-01	0	1	0.00%	1937	5056	38.31%	-0.79	-1.48
Sep-01	2	4	50.00%	1437	4165	34.50%	0.6	-0.64
Oct-01	1	1	100.00%	1318	3655	36.06%	0.92	-0.44
Nov-01	0	3	0.00%	1119	3153	35.49%	-1.28	-1.78
Dec-01	10	24	41.67%	915	2780	32.91%	0.9	-0.45
Jan-02	5	23	21.74%	892	2482	35.94%	-1.41	-1.86
Feb-02	4	16	25.00%	754	2343	32.18%	-0.61	-1.37



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

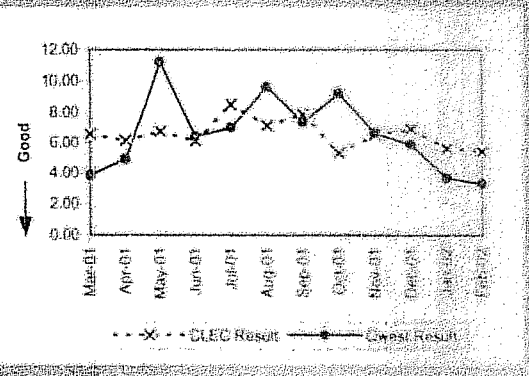
Installation Commitments Met (Percent) (OP-3A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	61	62	98.39%	13	13	100.00%	N/A	-0.96
Apr-01	62	66	92.86%	12	13	92.31%	-0.07	-1.04
May-01	68	72	94.44%	20	23	86.96%	-0.93	-1.56
Jun-01	54	59	91.53%	8	9	88.89%	-0.23	-1.14
Jul-01	66	74	91.89%	18	21	85.71%	-0.71	-1.43
Aug-01	54	60	90.00%	19	20	95.00%	0.53	-0.68
Sep-01	60	62	96.16%	34	37	91.89%	-0.58	-1.35
Oct-01	39	39	100.00%	21	25	84.00%	-1.7	-2.04
Nov-01	43	43	97.50%	24	24	100.00%	N/A	-0.73
Dec-01	41	46	89.13%	24	25	96.00%	0.93	-0.44
Jan-02	42	45	88.89%	19	22	86.36%	-0.28	-1.17
Feb-02	52	58	89.66%	13	14	92.86%	-0.85	-1.52



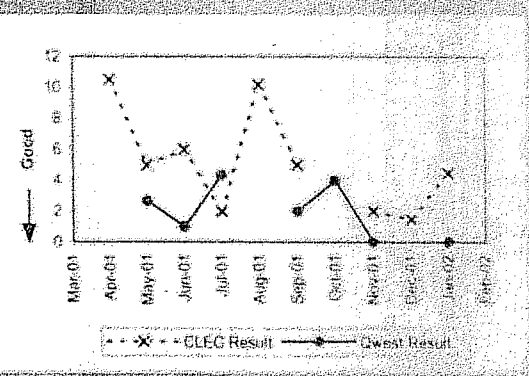
Missed Repair Appointments (Average Days) (OP-4A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	4.00	1	4.00	50	13	3.85	1.58	-0.04
Apr-01	5.00	1	5.00	64	13	4.92	0.58	-0.65
May-01	487	43	11.33	258	23	11.22	-4.58	-3.79
Jun-01	90	14	6.43	45	7	6.43	-0.18	-1.11
Jul-01	140	20	7.00	140	20	7.00	1.02	-0.38
Aug-01	430	61	7.15	183	19	9.63	-0.9	-1.55
Sep-01	555	84	7.86	244	33	7.39	0.42	-0.75
Oct-01	664	91	7.30	221	24	9.21	-1.65	-2
Nov-01	258	42	6.55	113	17	6.65	-0.06	-1.04
Dec-01	633	67	6.91	100	17	5.88	0.69	-0.58
Jan-02	504	84	6.64	77	21	3.67	1.21	-0.27
Feb-02	238	41	5.45	36	11	3.27	2.12	0.29



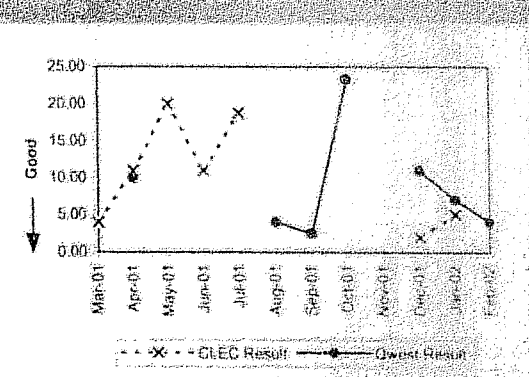
Delayed Days for Facility Reasons (Average Days) (OP-6A-1)--Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01								
Apr-01	22	2	10.50					
May-01	15	3	5.00	8	3	2.67	0.22	-0.87
Jun-01	24	4	6.00	1	1	1.00		
Jul-01	6	3	2.00	13	3	4.33	-4.95	-4.01
Aug-01	61	6	10.17					
Sep-01	15	3	5.00	2	1	2.00		
Oct-01				4	1	4.00		
Nov-01	4	2	2.00	0	2	0.00		
Dec-01	6	4	1.50					
Jan-02	18	4	4.50	0	1	0.00		
Feb-02								



Delayed Days for Facility Reasons (Average Days) (OP-6B-1)-- Dispatches Within MSAs

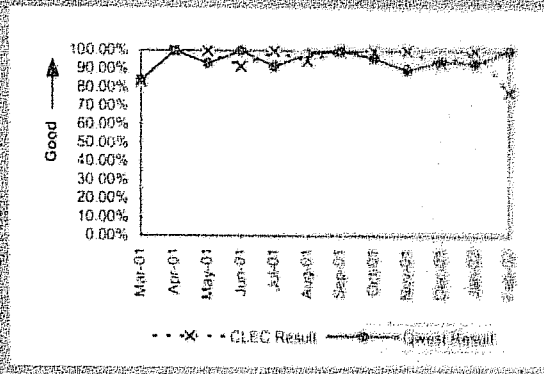
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	4	1	4.00					
Apr-01	22	2	11.00	10	1	10.00		
May-01	20	1	20.00					
Jun-01	11	1	11.00					
Jul-01	75	4	18.75					
Aug-01				4	1	4.00		
Sep-01				5	2	2.50		
Oct-01				70	3	23.33		
Nov-01								
Dec-01	4	2	2.00	11	1	11.00		
Jan-02	5	1	5.00	21	3	7.00	-0.28	-1.17
Feb-02				4	1	4.00		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

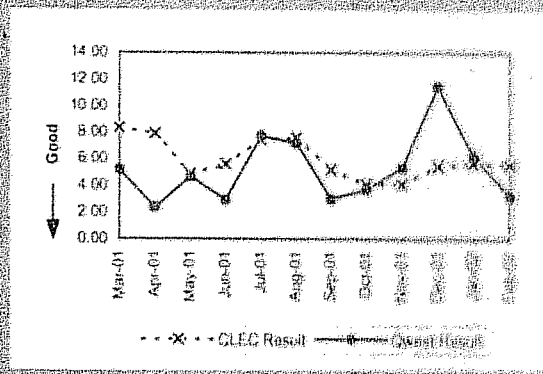
Installation Commitments Met (Percent) (OP-3B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	10	12	83.33%	21	25	84.00%	0.03	-0.98
Apr-01	14	14	100.00%	18	18	100.00%	N/A	N/A
May-01	7	7	100.00%	28	30	93.33%	-0.64	-1.39
Jun-01	11	12	91.67%	23	23	100.00%	N/A	-0.41
Jul-01	14	14	100.00%	33	36	91.67%	-0.96	-1.58
Aug-01	18	19	94.74%	59	60	98.33%	0.68	-0.59
Sep-01	16	16	100.00%	32	32	100.00%	N/A	N/A
Oct-01	11	11	100.00%	25	26	96.15%	-0.56	-1.34
Nov-01	8	8	100.00%	17	19	89.47%	-0.81	-1.49
Dec-01	14	15	93.33%	33	35	94.29%	0.1	-0.94
Jan-02	11	11	100.00%	28	30	93.33%	-0.76	-1.46
Feb-02	7	9	77.78%	18	18	100.00%	N/A	0



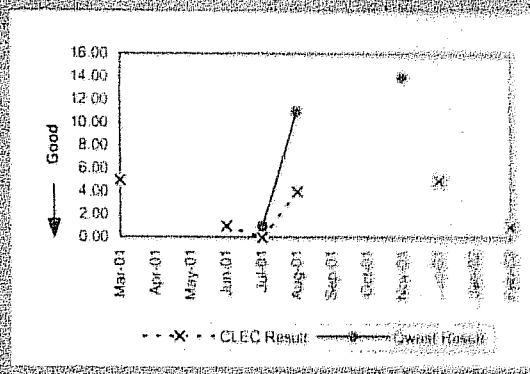
Installation Interval (Average Days) (OP-4B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	100	12	8.33	129	25	5.16	1.17	-0.25
Apr-01	111	14	7.93	43	18	2.39	3.72	1.26
May-01	34	7	4.86	139	30	4.63	0.41	-0.75
Jun-01	67	12	5.58	68	23	2.96	3.72	1.26
Jul-01	119	16	7.44	294	38	7.74	-0.13	-1.08
Aug-01	145	19	7.63	430	60	7.17	0.24	-0.85
Sep-01	83	16	5.19	97	32	3.03	3.72	1.26
Oct-01	45	11	4.09	97	26	3.73	0.39	-0.76
Nov-01	33	8	4.12	101	19	5.32	-0.47	-1.28
Dec-01	82	15	5.47	402	35	11.49	-1.63	-1.99
Jan-02	62	11	5.64	187	30	6.23	-0.1	-1.06
Feb-02	50	9	5.56	58	18	3.22	3.72	1.26



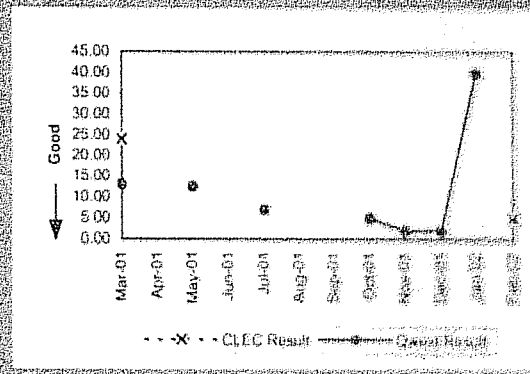
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	5	1	5.00					
Apr-01								
May-01								
Jun-01	1	1	1.00					
Jul-01	0	1	0.00	2	2	1.00		
Aug-01	4	1	4.00	11	1	11.00		
Sep-01								
Oct-01								
Nov-01				14	1	14.00		
Dec-01	5	1	5.00					
Jan-02								
Feb-02	1	1	1.00					



Delayed Days for Facility Reasons (Average Days) (OP-6B-2)-- Dispatches Outside MSAs

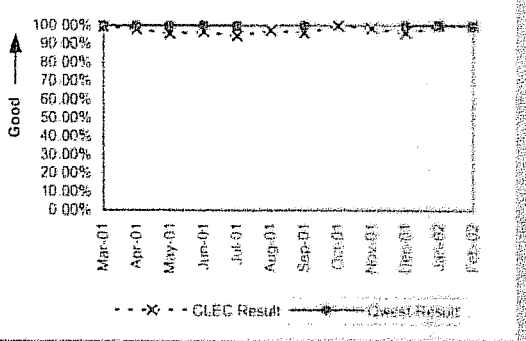
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	24	1	24.00	52	4	13.00	0.3	-0.82
Apr-01								
May-01				25	2	12.50		
Jun-01								
Jul-01				7	1	7.00		
Aug-01								
Sep-01								
Oct-01				5	1	5.00		
Nov-01				2	1	2.00		
Dec-01				4	2	2.00		
Jan-02				80	2	40.00		
Feb-02	5	1	5.00					



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

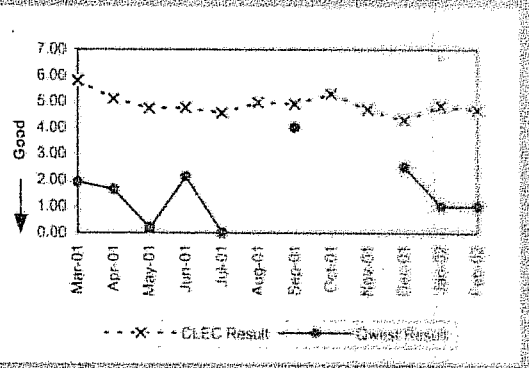
Installation Commitments Met (Percent) (OP-3C)-- No Dispatches

	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
	251	254	98.82%	13	13	100.00%	N/A	-1.12
	167	170	98.24%	11	11	100.00%	N/A	-0.92
	203	213	95.77%	9	9	100.00%	N/A	-0.75
	181	186	96.77%	16	16	100.00%	N/A	-0.67
	190	198	94.44%	2	2	100.00%	N/A	-0.96
	116	119	97.48%					
	98	102	96.08%	1	1	100.00%	N/A	-1.06
	79	79	100.00%					
	73	75	98.67%					
	171	173	98.84%	2	2	100.00%	N/A	-1.01
	99	99	100.00%	3	3	100.00%	N/A	N/A
	55	55	100.00%	2	2	100.00%	N/A	N/A



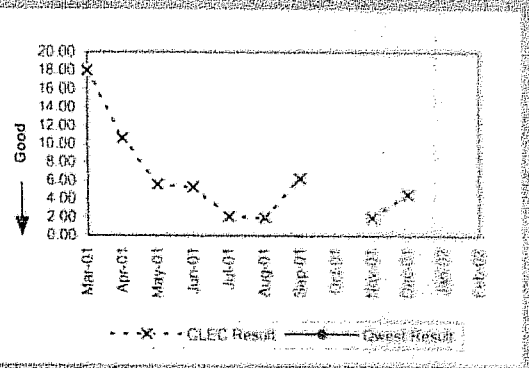
Installation Interval (Average Days) (OP-4C)-- No Dispatches

	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
	1343	251	5.81	25	13	1.92	3.72	1.26
	887	170	5.10	18	11	1.64	2.65	0.61
	987	208	4.74	1	5	0.20	3.72	1.26
	881	185	4.76	34	16	2.12	3.72	1.26
	804	188	4.57	0	2	0.00		
	561	114	4.97					
	435	97	4.90	4	1	4.00		
	439	79	5.29					
	278	70	4.69					
	625	122	4.29	5	2	2.50	0.77	-0.53
	464	96	4.83	3	3	1.00		
	281	63	4.68	2	2	1.00	2.19	0.33



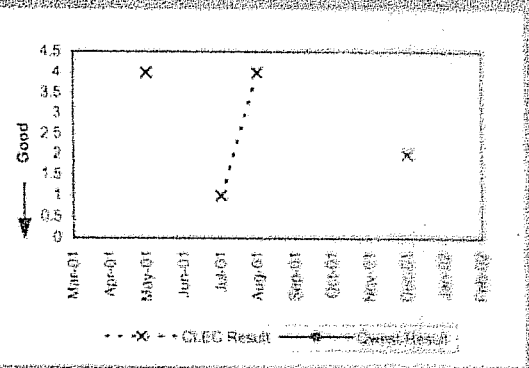
Qwest Days for Non-Facility Reasons (Average Days) (OP-6A-3)-- No Dispatches

	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
	18	1	18.00					
	32	3	10.67					
	45	8	5.62					
	32	6	5.33					
	21	10	2.10					
	4	2	2.00					
	25	4	6.25					
	2	1	2.00					
	18	4	4.50					



Delayed Days for Facility Reasons (Average Days) (OP-6B-3)-- No Dispatches

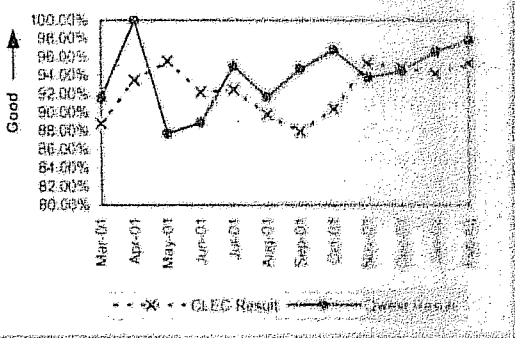
	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
	4	1	4.00					
	1	1	1.00					
	4	1	4.00					
	2	1	2.00					



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

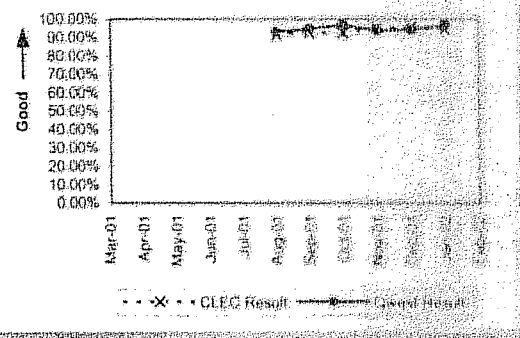
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	273	291	88.84%	54	59	91.53%	0.56	-0.66
Apr-01	259	276	93.48%	48	48	100.00%	N/A	0.23
May-01	258	270	95.56%	50	57	87.72%	-1.64	-2
Jun-01	260	282	92.20%	56	63	88.89%	-0.76	-1.46
Jul-01	258	279	92.47%	57	60	95.00%	0.64	-0.61
Aug-01	225	245	89.80%	66	72	91.67%	0.43	-0.74
Sep-01	168	191	87.96%	71	75	94.67%	1.66	0.01
Oct-01	141	156	90.38%	58	61	96.72%	1.59	-0.03
Nov-01	127	128	99.31%	45	48	93.75%	-0.38	-1.23
Dec-01	149	165	90.90%	51	54	94.44%	-0.13	-1.06
Jan-02	162	172	94.19%	57	59	96.61%	0.67	-0.6
Feb-02	121	129	93.80%	44	45	97.78%	0.62	-0.62



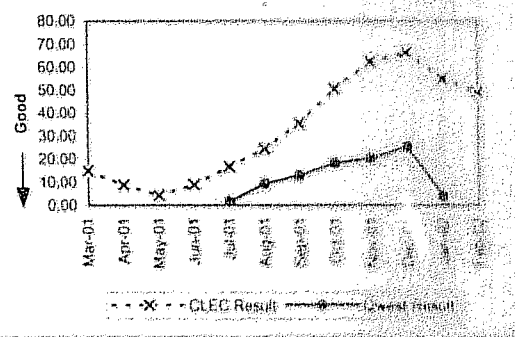
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	224	245	91.43%	67	72	93.06%	0.39	-0.76
Sep-01	177	191	92.67%	71	75	94.67%	0.53	-0.68
Oct-01	144	156	92.31%	59	61	96.72%	1.18	-0.28
Nov-01	122	128	95.31%	45	48	93.75%	-0.38	-1.23
Dec-01	150	165	90.90%	51	54	94.44%	-0.3	-1.18
Jan-02	163	172	94.77%	57	59	96.61%	0.5	-0.7
Feb-02								



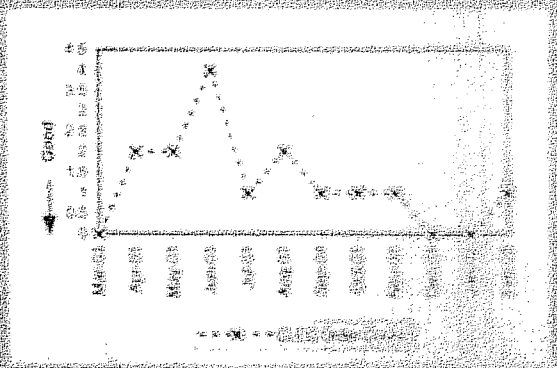
Installation for Premises Centers Delayed Past Due Date (Average Days) (OP-13A)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	15	1	15.00					
Apr-01	18	2	9.00					
May-01	31	7	4.43					
Jun-01	100	11	9.09					
Jul-01	169	10	16.90	5	3	1.67	2.14	0.3
Aug-01	441	18	24.50	19	2	9.50	1.84	0.12
Sep-01	675	18	35.58	52	4	13.00	3.09	0.82
Oct-01	882	18	50.71	55	3	18.33	1.81	0.1
Nov-01	1189	19	62.58	102	5	20.40	2.2	0.34
Dec-01	1467	27	60.66	76	3	25.33	1.24	-0.25
Jan-02	276	5	55.20	4	1	4.00		
Feb-02	256	5	49.33					



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

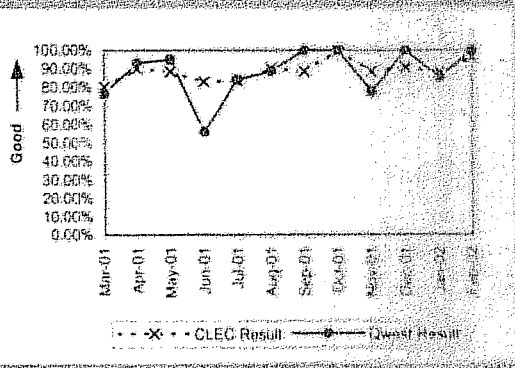
Count of Pending Orders Delayed for Facilities Reasons UNE P (Centrex) (OP-15B)	
Date	CLEC Order Count
Mar-01	0
Apr-01	2
May-01	2
Jun-01	4
Jul-01	1
Aug-01	1
Sep-01	1
Oct-01	0
Nov-01	0
Dec-01	0
Jan-02	0
Feb-02	1



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

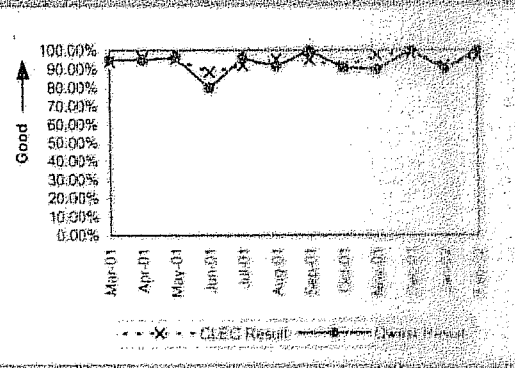
Out of Service Cleared within 24 hours (Percent) (MR-3A) – Dispatches Within MSAs

Date	CLEC Num.	CLEC Denom.	CLEC Result	Qwest Num.	Qwest Denom.	Qwest Result	Mod Z Scr.	Parity Scr.
Mar-01	61	75	80.26%	10	13	76.92%	-0.26	-1.16
Apr-01	86	93	91.41%	14	15	93.33%	0.2	-0.88
May-01	56	63	88.89%	20	21	95.24%	0.73	-0.56
Jun-01	53	80	83.16%	9	16	56.25%	-2.01	-2.22
Jul-01	86	92	93.54%	16	19	84.21%	-0.02	-1.01
Aug-01	92	93	98.45%	16	16	93.69%	-0.19	-1.11
Sep-01	56	63	88.89%	6	6	100.00%	N/A	-0.57
Oct-01	46	46	100.00%	9	9	100.00%	N/A	N/A
Nov-01	31	35	88.57%	7	9	77.78%	-0.69	-1.42
Dec-01	44	44	90.91%	6	6	100.00%	N/A	-0.66
Jan-02	15	17	88.24%	6	7	85.71%	-0.16	-1.1
Feb-02	29	27	96.30%	3	3	100.00%	N/A	-1.06



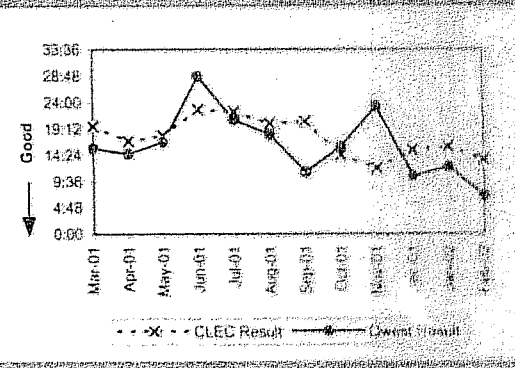
All Troubles Cleared within 48 hours (Percent) (MR-4A) – Dispatches Within MSAs

Date	CLEC Num.	CLEC Denom.	CLEC Result	Qwest Num.	Qwest Denom.	Qwest Result	Mod Z Scr.	Parity Scr.
Mar-01	112	119	94.12%	19	20	95.00%	-0.02	-1.01
Apr-01	97	103	94.17%	19	20	95.00%	-0.19	-1.12
May-01	86	90	95.56%	26	27	96.30%	-0.03	-1.02
Jun-01	115	130	88.46%	20	25	80.00%	-0.97	-1.59
Jul-01	93	101	92.08%	24	25	96.00%	0.57	-0.66
Aug-01	84	88	95.45%	22	24	91.67%	-0.6	-1.36
Sep-01	80	84	95.24%	12	12	100.00%	N/A	-0.65
Oct-01	83	88	94.32%	10	11	90.91%	-0.05	-1.03
Nov-01	44	45	97.78%	9	10	90.00%	-0.74	-1.45
Dec-01	54	56	96.43%	8	8	100.00%	N/A	-1.02
Jan-02	36	40	90.00%	9	10	90.00%	-0.18	-1.11
Feb-02	50	54	92.59%	4	4	100.00%	N/A	-1.05



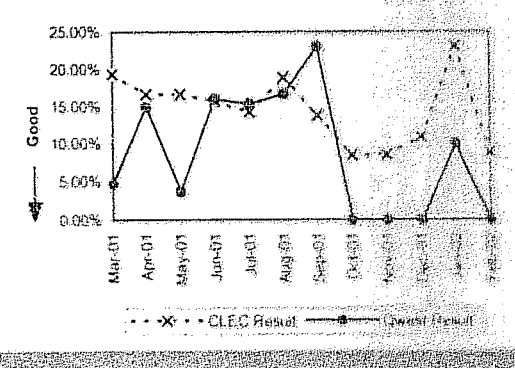
Mean Time to Restore (Hours:Minutes) (MR-6A) – Dispatches Within MSAs

Date	CLEC Num.	CLEC Denom.	CLEC Result	Qwest Num.	Qwest Denom.	Qwest Result	Mod Z Scr.	Parity Scr.
Mar-01	22:44:07	119	19:43	312:59	20	15:39	0:56	-0.4
Apr-01	19:23:34	103	17:04	293:58	20	14:42	0:57	-0.65
May-01	16:52:16	90	18:01	453:04	27	16:47	0:17	-0.9
Jun-01	29:04:31	130	22:44	720:01	25	28:48	-1:06	-1.64
Jul-01	24:10:41	101	23:23	521:20	25	20:51	0:67	-0.59
Aug-01	17:33:21	88	20:13	435:54	24	18:10	0:58	-0.65
Sep-01	13:02:01	84	25:56	136:07	12	11:21	1:55	-0.05
Oct-01	8:59:29	58	14:23	175:27	11	15:57	-0:23	-1.14
Nov-01	9:41:26	45	12:57	230:39	10	23:21	-0:9	-1.55
Dec-01	9:41:01	56	10:22	84:47	8	10:36	0:93	-0.43
Jan-02	9:57:19	35	15:58	123:06	10	12:19	0:44	-0.73
Feb-02	6:57:06	54	07:34	28:04	4	7:01	0:98	-0.4



Repeat Report Rate (Percent) (MR-7A) – Dispatches Within MSAs

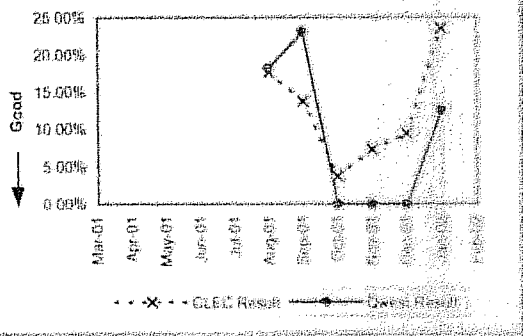
Date	CLEC Num.	CLEC Denom.	CLEC Result	Qwest Num.	Qwest Denom.	Qwest Result	Mod Z Scr.	Parity Scr.
Mar-01	24	154	19.35%	1	21	4.76%	1.7	0.04
Apr-01	17	102	16.67%	3	20	15.00%	0.1	-0.94
May-01	15	90	16.67%	1	27	3.70%	1.79	0.09
Jun-01	21	133	15.79%	4	25	16.00%	-0.03	-1.02
Jul-01	15	105	14.29%	4	26	15.38%	-0.14	-1.06
Aug-01	17	90	18.89%	4	24	16.67%	0.19	-0.89
Sep-01	10	82	12.20%	3	13	23.08%	-0.74	-1.45
Oct-01	5	59	8.47%	0	10	0.00%	N/A	-0.39
Nov-01	4	47	8.51%	0	11	0.00%	N/A	-0.46
Dec-01	6	66	10.91%	0	9	0.00%	N/A	-0.47
Jan-02	6	26	23.08%	1	10	10.00%	0.79	-0.52
Feb-02	1	24	4.02%	0	4	0.00%	N/A	-0.79



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

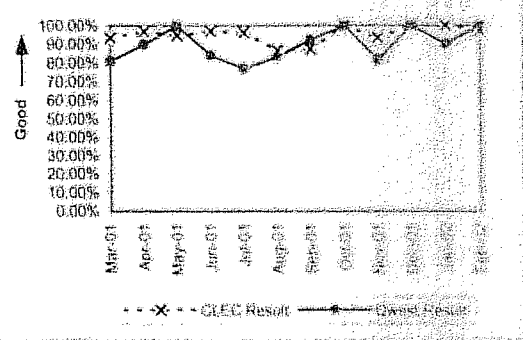
Repair Repeat Report Rate (Percent) (MR-7A*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	11	66	17.65%	4	22	18.18%	-0.06	-1.04
Sep-01	11	80	13.75%	3	13	23.08%	-0.74	-1.45
Oct-01	3	58	3.77%	0	13	0.00%	N/A	-0.72
Nov-01	3	41	7.32%	0	8	0.00%	N/A	-0.64
Dec-01	5	53	9.43%	0	8	0.00%	N/A	-0.54
Jan-02	4	17	23.53%	1	8	12.50%	0.49	-0.7
Feb-02								



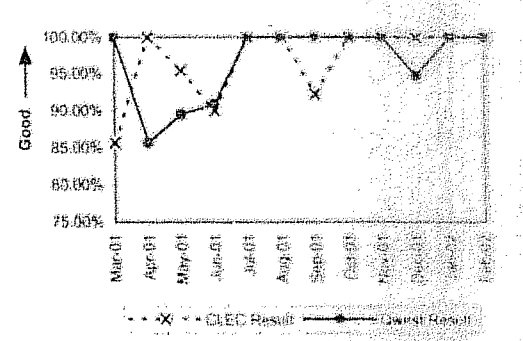
Repair Appointments Met (Percent) (MR-9A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	116	124	93.55%	17	21	80.95%	-1.36	-1.83
Apr-01	93	10[illegible]	97.06%	18	20	90.00%	-0.96	-1.58
May-01	91	96	94.79%	27	27	100.00%	N/A	-0.29
Jun-01	105	110	95.00%	21	25	84.00%	-1.63	-1.99
Jul-01	101	106	95.19%	20	26	76.92%	-2.09	-2.27
Aug-01	70	9[illegible]	86.67%	20	24	83.33%	-0.39	-1.24
Sep-01	76	82	87.36%	12	13	92.31%	0.38	-0.77
Oct-01	66	66	100.00%	13	13	100.00%	N/A	N/A
Nov-01	44	4[illegible]	90.62%	9	11	81.82%	-0.91	-1.56
Dec-01	55	55	100.00%	8	8	100.00%	N/A	N/A
Jan-02	92	9[illegible]	100.00%	9	10	90.00%	-0.9	-1.54
Feb-02	33	34	97.06%	3	3	100.00%	N/A	-1.09



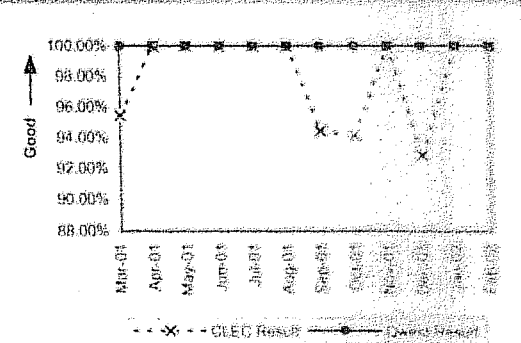
Repair Cleared Outside Customer within 24 hours (Percent) (MR-3B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	12	14	85.71%	11	11	100.00%	N/A	-0.32
Apr-01	13	13	100.00%	6	7	85.71%	-0.83	-1.5
May-01	21	22	95.45%	17	19	89.47%	-0.62	-1.38
Jun-01	18	20	90.00%	10	11	90.91%	-0.09	-1.06
Jul-01	15	15	100.00%	15	15	100.00%	N/A	N/A
Aug-01	16	16	100.00%	17	17	100.00%	N/A	N/A
Sep-01	12	13	92.31%	16	16	100.00%	N/A	-0.56
Oct-01	12	12	100.00%	12	12	100.00%	N/A	N/A
Nov-01	11	11	100.00%	7	7	100.00%	N/A	N/A
Dec-01	17	17	100.00%	18	19	94.74%	-0.62	-1.38
Jan-02	7	7	100.00%	7	7	100.00%	N/A	N/A
Feb-02	14	14	100.00%	4	4	100.00%	N/A	N/A



All Troubles Cleared within 48 hours (Percent) (MR-4B)-- Dispatches Outside MSAs

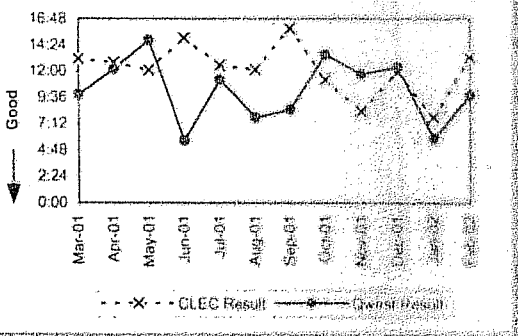
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	21	22	95.45%	14	14	100.00%	N/A	-0.71
Apr-01	13	13	100.00%	10	10	100.00%	N/A	N/A
May-01	27	27	100.00%	23	23	100.00%	N/A	N/A
Jun-01	27	27	100.00%	17	17	100.00%	N/A	N/A
Jul-01	21	21	100.00%	19	19	100.00%	N/A	N/A
Aug-01	20	20	100.00%	18	18	100.00%	N/A	N/A
Sep-01	18	18	94.44%	20	20	100.00%	N/A	-0.59
Oct-01	18	19	94.12%	16	16	100.00%	N/A	-0.6
Nov-01	15	15	100.00%	12	12	100.00%	N/A	N/A
Dec-01	15	16	93.66%	25	25	100.00%	N/A	-0.44
Jan-02	11	11	100.00%	10	10	100.00%	N/A	N/A
Feb-02	17	17	100.00%	5	5	100.00%	N/A	N/A



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

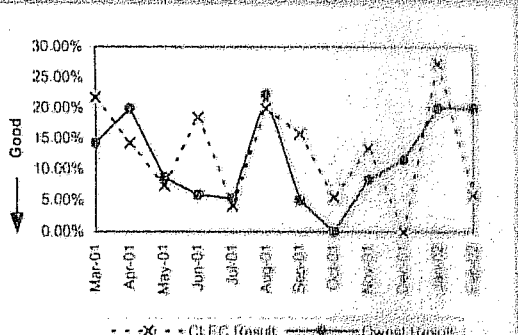
Mean Time to Restore (Hours:Minutes) (MR-6B)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	293:11	22	13:09	137:54	14	9:51	0.56	-0.66
Apr-01	166:30	13	12:48	121:53	10	12:11	0.45	-0.73
May-01	327:26	27	12:08	341:53	23	14:52	-0.73	-1.45
Jun-01	466:45	27	15:04	96:50	17	5:42	2.37	0.44
Jul-01	263:26	21	12:33	213:38	19	11:15	0.32	-0.81
Aug-01	243:27	20	12:10	139:46	18	7:46	1.5	-0.09
Sep-01	287:00	18	15:57	169:35	20	8:29	1.8	0.09
Oct-01	191:00	17	11:14	216:11	16	13:31	-0.7	-1.42
Nov-01	124:56	15	8:20	140:59	12	11:45	-0.9	-1.55
Dec-01	166:02	14	11:54	309:17	25	12:22	-0.15	-1.09
Jan-02	85:22	11	7:46	58:15	10	5:50	0.49	-0.7
Feb-02	225:33	17	13:16	48:54	5	9:47	0.61	-0.63



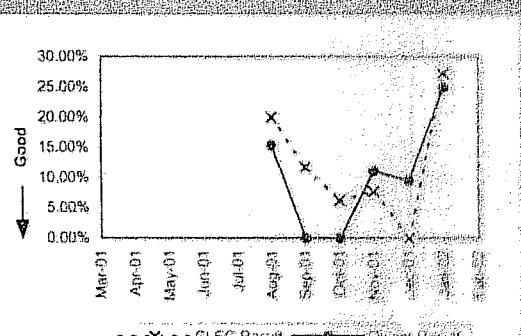
Repair Repeat Report Rate (Percent) (MR-7B)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	5	23	21.74%	2	14	14.29%	0.48	-0.71
Apr-01	2	14	14.29%	2	10	20.00%	-0.35	-1.21
May-01	2	27	7.41%	2	23	8.70%	-0.16	-1.1
Jun-01	3	27	11.52%	1	17	5.88%	1.13	-0.32
Jul-01	1	24	4.17%	1	19	5.26%	-0.16	-1.1
Aug-01	4	20	20.00%	4	18	22.22%	-0.16	-1.1
Sep-01	3	19	15.79%	1	20	5.00%	0.99	-0.4
Oct-01	1	18	5.56%	0	16	0.00%	N/A	-0.61
Nov-01	2	15	13.33%	1	12	8.33%	0.23	-0.86
Dec-01	3	14	0.00%	3	26	11.54%	-1.09	-1.66
Jan-02	3	11	27.27%	2	10	20.00%	0.26	-0.84
Feb-02	1	17	5.88%	1	5	20.00%	-0.69	-1.42



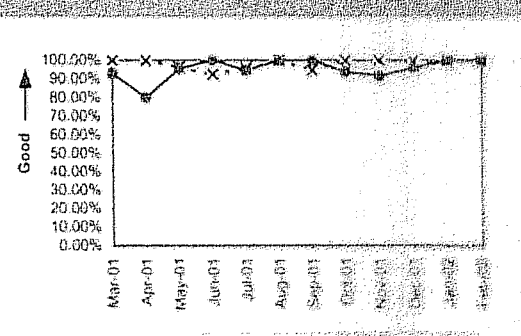
Repair Repeat Report Rate (Percent) (MR-7B*)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	4	26	20.00%	2	13	15.38%	0.24	-0.86
Sep-01	2	17	11.76%	0	14	0.00%	N/A	-0.31
Oct-01	1	16	6.25%	0	13	0.00%	N/A	-0.64
Nov-01	1	13	7.69%	1	9	11.11%	-0.25	-1.15
Dec-01	0	13	0.00%	2	21	9.52%	-0.92	-1.56
Jan-02	3	11	27.27%	2	8	25.00%	-0.01	-1.01
Feb-02								



Repair Appointments Met (Percent) (MR-9B)– Dispatches Outside MSAs

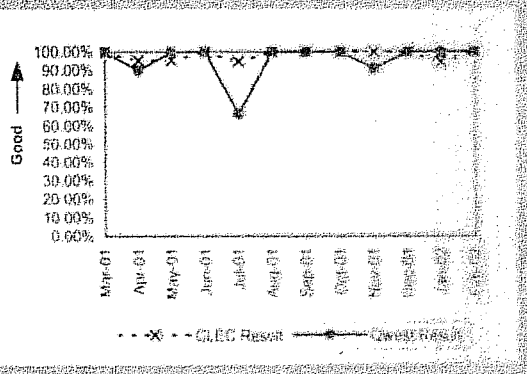
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	23	23	100.00%	13	14	92.86%	-0.82	-1.5
Apr-01	14	14	100.00%	8	10	80.00%	-1.21	-1.73
May-01	27	27	96.30%	22	23	95.65%	-0.11	-1.07
Jun-01	23	23	92.59%	17	17	100.00%	N/A	-0.42
Jul-01	23	24	95.83%	18	19	94.74%	-0.16	-1.1
Aug-01	20	20	100.00%	18	18	100.00%	N/A	N/A
Sep-01	18	19	94.74%	20	20	100.00%	N/A	-0.61
Oct-01	16	16	100.00%	15	16	93.75%	-0.75	-1.46
Nov-01	12	12	100.00%	11	12	91.67%	-0.78	-1.47
Dec-01	14	14	100.00%	25	26	96.15%	-0.6	-1.37
Jan-02	11	11	100.00%	10	10	100.00%	N/A	N/A
Feb-02	17	17	100.00%	5	5	100.00%	N/A	N/A



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

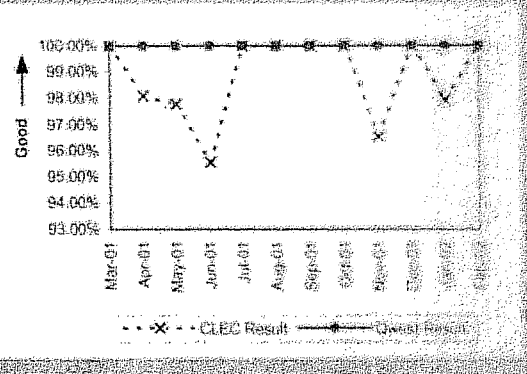
Out of Service Cleared within 24 hours (Percent) (MR-3C)-- No Dispatches

[illegible]	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	28	28	100.00%	11	11	100.00%	N/A	N/A
[illegible]	22	23	95.65%	9	10	90.00%	-0.5	-1.3
[illegible]	32	33	96.65%	6	6	100.00%	N/A	-0.92
[illegible]	24	24	100.00%	6	6	100.00%	N/A	N/A
[illegible]	27	28	96.00%	2	3	66.67%	-0.97	-1.59
[illegible]	37	37	100.00%	14	14	100.00%	N/A	N/A
[illegible]	16	16	100.00%	8	8	100.00%	N/A	N/A
[illegible]	24	24	100.00%	4	4	100.00%	N/A	N/A
[illegible]	11	11	100.00%	10	11	90.91%	-0.74	-1.45
[illegible]	12	12	100.00%	4	4	100.00%	N/A	N/A
[illegible]	17	18	94.44%	7	7	100.00%	N/A	-0.83
[illegible]	29	29	100.00%	2	2	100.00%	N/A	N/A



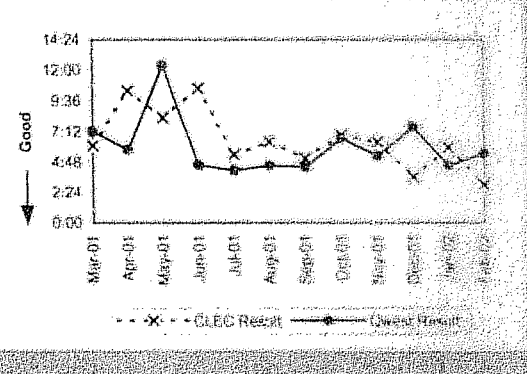
All Trouble Cleared within 48 hours (Percent) (MR-4C)-- No Dispatches

[illegible]	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	47	47	100.00%	13	13	100.00%	N/A	N/A
[illegible]	51	52	98.08%	16	16	100.00%	N/A	-0.88
[illegible]	44	45	97.78%	13	13	100.00%	N/A	-0.9
[illegible]	43	45	95.56%	16	16	100.00%	N/A	-0.61
[illegible]	42	42	100.00%	12	12	100.00%	N/A	N/A
[illegible]	59	59	100.00%	21	21	100.00%	N/A	N/A
[illegible]	31	31	100.00%	13	13	100.00%	N/A	N/A
[illegible]	41	41	100.00%	9	9	100.00%	N/A	N/A
[illegible]	25	26	96.55%	16	16	100.00%	N/A	-0.75
[illegible]	29	29	100.00%	7	7	100.00%	N/A	N/A
[illegible]	45	46	97.92%	13	13	100.00%	N/A	-0.91
[illegible]	32	32	100.00%	4	4	100.00%	N/A	N/A



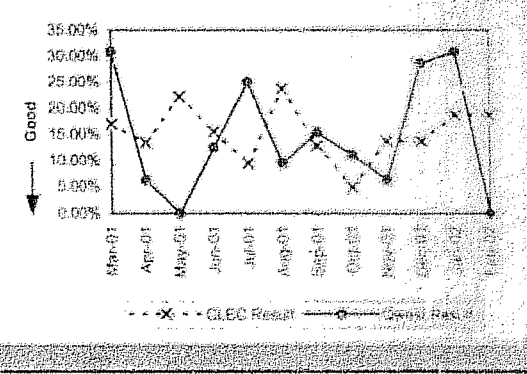
Mean Time to Restore (Hours:Minutes) (MR-6C)-- No Dispatches

[illegible]	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	[illegible]	47	6:07	93:43	13	7:13	-0.43	-1.26
[illegible]	[illegible]	52	10:25	93:23	16	5:50	0.65	-0.61
[illegible]	[illegible]	45	8:19	160:57	13	12:23	-1.14	-1.69
[illegible]	[illegible]	45	10:35	73:18	16	4:35	1.25	-0.24
[illegible]	[illegible]	42	6:27	49:54	12	4:09	0.5	-0.69
[illegible]	[illegible]	59	6:26	95:41	21	4:33	0.93	-0.44
[illegible]	[illegible]	31	5:08	57:34	13	4:26	0.28	-0.83
[illegible]	[illegible]	41	6:56	60:19	9	6:42	0.09	-0.95
[illegible]	[illegible]	29	6:25	84:40	16	5:18	0.02	-0.99
[illegible]	[illegible]	29	3:35	52:58	7	7:34	-1.35	-1.82
[illegible]	[illegible]	46	5:59	59:01	13	4:32	0.24	-0.65
[illegible]	[illegible]	32	3:02	22:06	4	5:30	-0.53	-1.32



Repair Repeat Report Rate (Percent) (MR-7C)-- No Dispatches

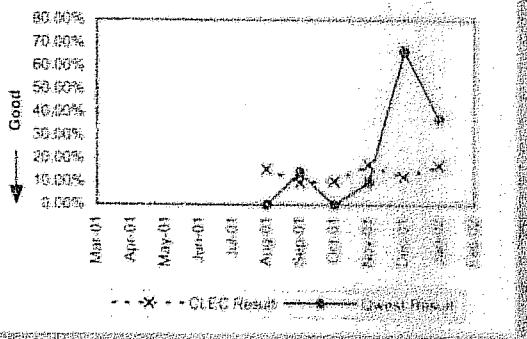
[illegible]	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	8	47	17.02%	4	13	30.77%	-0.95	-1.58
[illegible]	7	52	13.46%	1	16	6.25%	0.68	-0.59
[illegible]	10	45	22.22%	0	13	0.00%	N/A	0.2
[illegible]	7	45	15.56%	2	16	12.50%	0.2	-0.88
[illegible]	4	42	9.52%	3	12	25.00%	-1.09	-1.66
[illegible]	14	59	23.73%	2	21	9.52%	1.39	-0.16
[illegible]	4	31	12.90%	2	13	15.38%	-0.21	-1.13
[illegible]	2	41	4.88%	1	9	11.11%	-0.54	-1.33
[illegible]	4	29	13.79%	1	16	6.25%	0.66	-0.59
[illegible]	4	29	13.79%	2	7	28.57%	-0.78	-1.47
[illegible]	9	46	19.75%	4	13	30.77%	-0.83	-1.51
[illegible]	5	32	15.75%	0	4	0.00%	N/A	-0.52



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

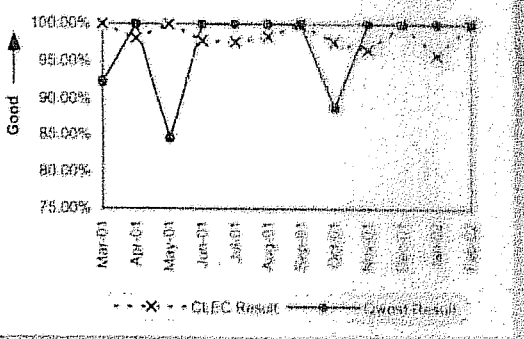
Repair Repeat Report Rate (Percent) (MR-7C1) – No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	5	32	15.63%	0	17	0.00%	N/A	0
Sep-01	1	16	10.00%	1	7	14.29%	-0.25	-1.15
Oct-01	2	19	10.53%	0	6	0.00%	N/A	-0.64
Nov-01	3	17	17.65%	1	10	10.00%	0.41	-0.75
Dec-01	2	16	12.50%	2	3	66.67%	-1.63	-2.11
Jan-02	5	29	17.24%	3	8	37.50%	-1.05	-1.64
Feb-02								



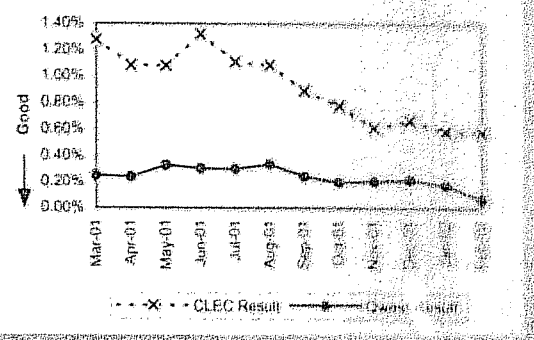
Repair Repeat Report Rate Met (Percent) (MR-9C) – No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	43	43	100.00%	12	13	92.31%	-0.92	-1.56
Apr-01	51	51	100.00%	16	16	100.00%	N/A	-0.89
May-01	45	45	100.00%	11	13	84.62%	-1.35	-1.82
Jun-01	44	44	100.00%	16	16	100.00%	N/A	-0.85
Jul-01	41	42	97.62%	12	12	100.00%	N/A	-0.9
Aug-01	56	57	98.25%	21	21	100.00%	N/A	-0.85
Sep-01	31	31	100.00%	13	13	100.00%	N/A	N/A
Oct-01	40	41	97.56%	8	9	88.89%	-0.75	-1.46
Nov-01	25	25	100.00%	16	16	100.00%	N/A	-0.75
Dec-01	20	20	100.00%	7	7	100.00%	N/A	N/A
Jan-02	46	46	100.00%	13	13	100.00%	N/A	-0.69
Feb-02	37	37	100.00%	4	4	100.00%	N/A	N/A



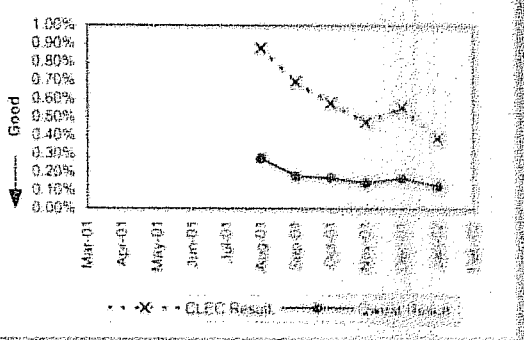
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	194	17175	1.13%	45	15097	0.25%	18.84	10.46
Apr-01	168	17048	0.99%	46	15090	0.24%	15.89	9.66
May-01	192	18048	1.06%	63	16926	0.33%	12.07	6.34
Jun-01	205	18078	1.02%	56	16943	0.31%	16.99	9.35
Jul-01	171	15360	1.11%	57	18978	0.30%	13.65	7.3
Aug-01	159	15722	1.01%	63	18703	0.34%	11.9	6.23
Sep-01	137	14503	0.94%	45	18763	0.25%	12.01	6.3
Oct-01	116	15132	0.76%	38	16782	0.20%	11.76	6.15
Nov-01	91	14821	0.61%	35	18783	0.21%	8.13	3.94
Dec-01	96	14634	0.67%	41	18765	0.22%	8.76	4.33
Jan-02	85	14505	0.59%	33	18784	0.18%	8.96	4.39
Feb-02	83	14291	0.58%	13	18610	0.07%	17.54	9.66



Trouble Rate (Percent) (MR-8)

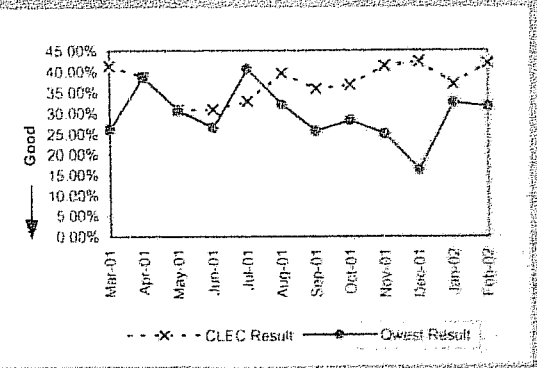
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	137	15582	0.88%	52	18702	0.28%	10.53	5.4
Sep-01	107	15067	0.70%	34	18763	0.18%	11.13	5.77
Oct-01	86	15132	0.56%	32	18782	0.17%	9.13	4.55
Nov-01	71	14821	0.48%	27	18783	0.14%	8.06	3.9
Dec-01	82	14634	0.56%	32	18765	0.17%	8.57	4.21
Jan-02	57	14505	0.39%	24	18784	0.13%	6.72	3.08
Feb-02								



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

Business and Non-Dialed Related Trouble Reports (Percent) (MR-12)

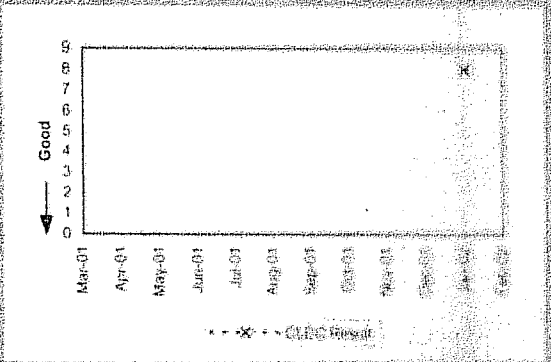
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
[illegible]	[illegible]	[illegible]	[illegible]	17	65	26.15%	2.33	0.42
[illegible]	[illegible]	[illegible]	[illegible]	29	75	38.67%	-0.01	-1.01
[illegible]	[illegible]	[illegible]	[illegible]	23	91	30.77%	0	-1
[illegible]	[illegible]	[illegible]	[illegible]	21	79	26.58%	0.75	-0.55
[illegible]	[illegible]	[illegible]	[illegible]	39	96	40.63%	-1.31	-1.79
[illegible]	[illegible]	[illegible]	[illegible]	31	97	32.26%	1.27	-0.23
[illegible]	[illegible]	[illegible]	[illegible]	16	62	25.81%	1.5	-0.09
[illegible]	[illegible]	[illegible]	[illegible]	15	53	28.30%	1.15	-0.3
[illegible]	[illegible]	[illegible]	[illegible]	12	52	25.00%	2.12	0.29
[illegible]	[illegible]	[illegible]	[illegible]	8	49	16.33%	3.44	1.09
[illegible]	[illegible]	[illegible]	[illegible]	16	49	32.65%	0.53	-0.68
[illegible]	[illegible]	[illegible]	[illegible]	6	19	31.58%	0.84	-0.49



Checklist #2 - Enhanced Extended Loops (EELs) Installation

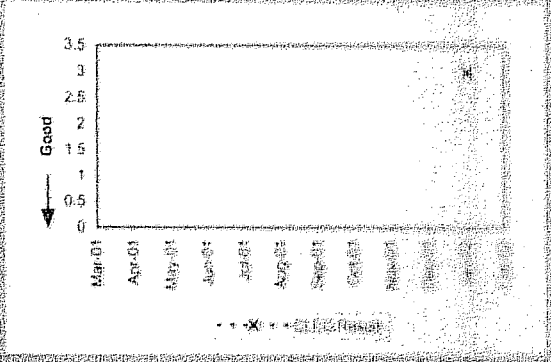
Installation Interval (Average Days) (OP-4E)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02	8	1	8.00	
Feb-02				



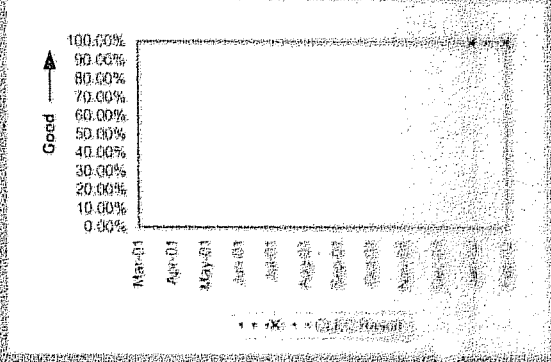
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02	3	1	3.00	
Feb-02				



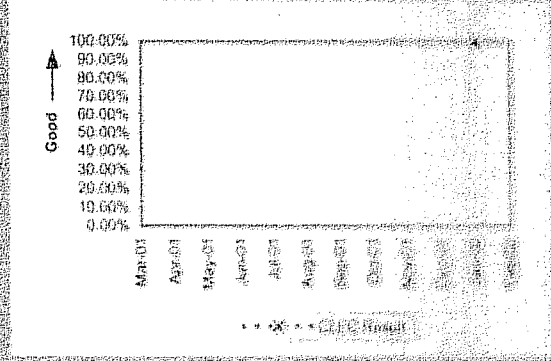
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02	1	1	100.00%	0.00%
Feb-02	1	1	100.00%	0.00%



New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

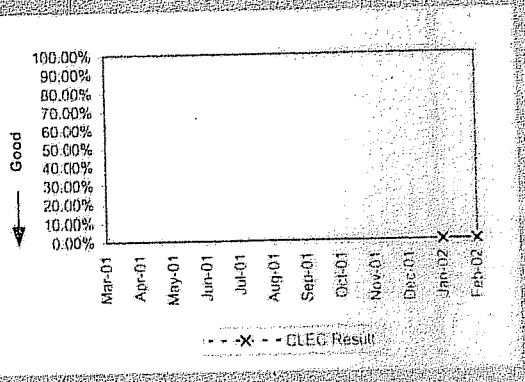
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02	1	1	100.00%	0.00%
Feb-02				



Checklist #2 - Enhanced Extended Loops (EELs) Repair

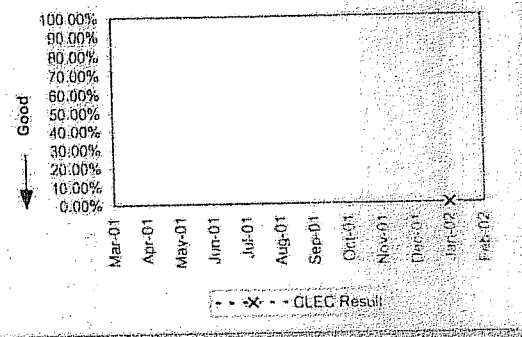
Trouble Rate (Percent) (MR-8) – Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02	0	1	0.00%	0.00%
Feb-02	0	1	0.00%	0.00%



Trouble Rate (Percent) (MR-8') – Interval Zone One and Two

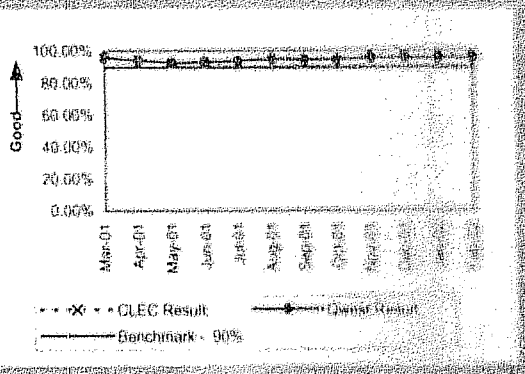
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02	0	1	0.00%	0.00%
Feb-02				



Checklist #4 - Unbundled Loop - Analog Installation

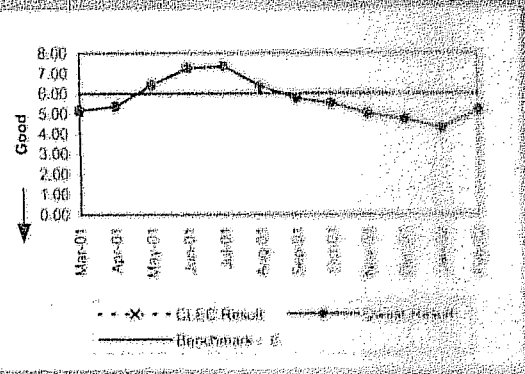
Installation Commitments Met (Percent) (OP-3A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01				733	765	95.82%		
Apr-01				635	672	94.49%		
May-01				792	853	92.85%		
Jun-01				664	713	93.13%		
Jul-01				713	758	94.06%		
Aug-01				809	852	94.95%		
Sep-01				628	663	94.72%		
Oct-01				745	785	94.90%		
Nov-01				676	706	95.75%		
Dec-01				589	614	95.93%		
Jan-02				614	642	95.64%		
Feb-02				523	545	95.96%		



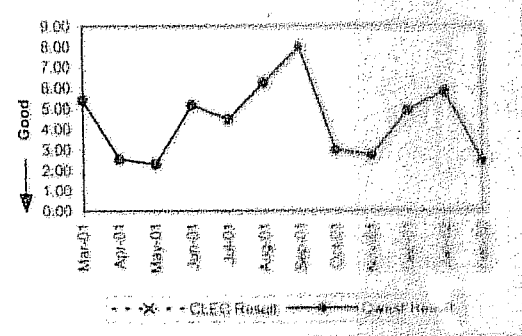
Installation Interval (Average Days) (OP-4A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01				3952	764	5.17		
Apr-01				3614	672	5.38		
May-01				5485	853	6.43		
Jun-01				5183	713	7.27		
Jul-01				5775	786	7.35		
Aug-01				5623	880	6.39		
Sep-01				3903	675	5.78		
Oct-01				4380	793	5.52		
Nov-01				3594	716	5.02		
Dec-01				2952	624	4.73		
Jan-02				2764	645	4.29		
Feb-02				2857	552	5.18		



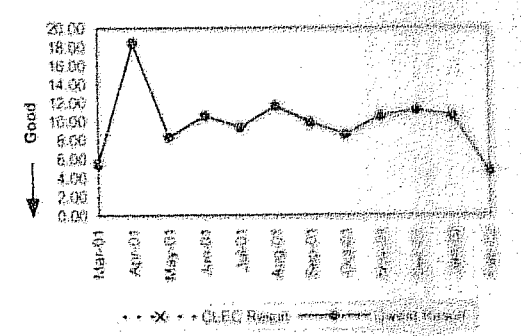
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01				65	12	5.42		
Apr-01				18	7	2.57		
May-01				60	26	2.31		
Jun-01				119	23	5.17		
Jul-01				72	16	4.50		
Aug-01				144	23	6.26		
Sep-01				128	16	8.00		
Oct-01				54	18	3.00		
Nov-01				77	28	2.75		
Dec-01				108	22	4.91		
Jan-02				140	24	5.83		
Feb-02				47	19	2.47		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1)-- Dispatches Within MSAs

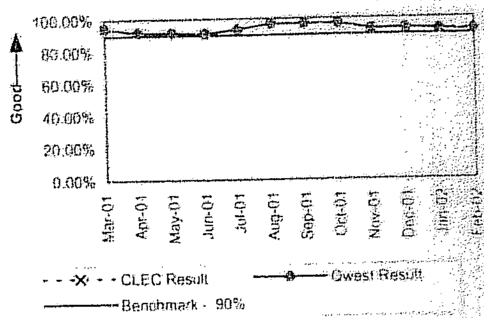
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01				110	20	5.50		
Apr-01				553	30	18.43		
May-01				295	35	8.37		
Jun-01				276	26	10.62		
Jul-01				320	34	9.41		
Aug-01				257	22	11.68		
Sep-01				198	20	9.90		
Oct-01				223	26	8.58		
Nov-01				127	12	10.58		
Dec-01				146	13	11.23		
Jan-02				85	8	10.62		
Feb-02				47	10	4.70		



Checklist #4 - Unbundled Loop - Analog Installation

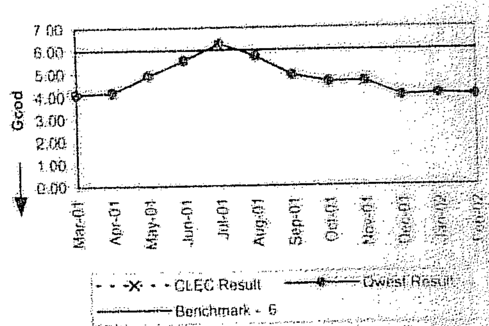
Installation Commitments Met Percent (OP-3) -- Dispatches Outside MSAs

	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
				400	423	94.56%		
				473	514	92.02%		
				581	633	91.79%		
				534	586	91.16%		
				680	726	93.66%		
				860	888	96.85%		
				525	543	96.69%		
				635	655	96.95%		
				545	584	93.32%		
				436	465	93.76%		
				449	483	92.96%		
				369	399	92.48%		



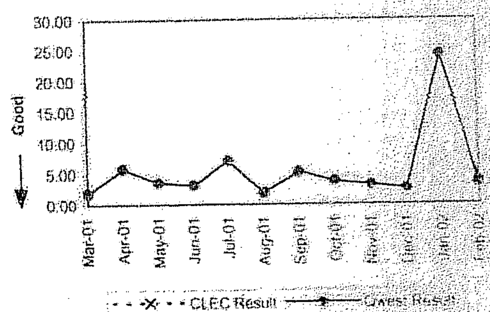
Installation Interval (Average Days) (OP-4B) -- Dispatches Outside MSAs

	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
				1733	423	4.10		
				2133	514	4.15		
				3099	633	4.90		
				3263	586	5.56		
				4626	736	6.29		
				5208	909	5.73		
				2715	554	4.90		
				3031	658	4.61		
				2714	586	4.63		
				1865	469	3.98		
				1979	487	4.06		
				1594	400	3.98		



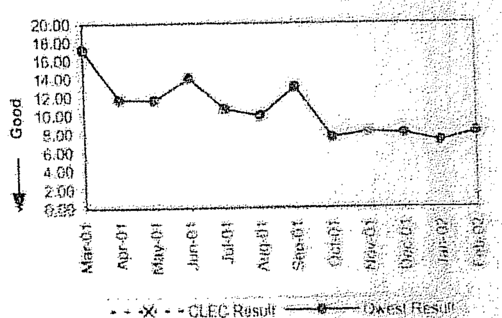
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) -- Dispatches Outside MSAs

	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
				15	8	1.88		
				52	9	5.78		
				58	16	3.63		
				41	13	3.15		
				120	17	7.06		
				48	25	1.92		
				58	11	5.27		
				38	10	3.80		
				63	20	3.15		
				38	15	2.53		
				605	25	24.20		
				53	15	3.53		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) -- Dispatches Outside MSAs

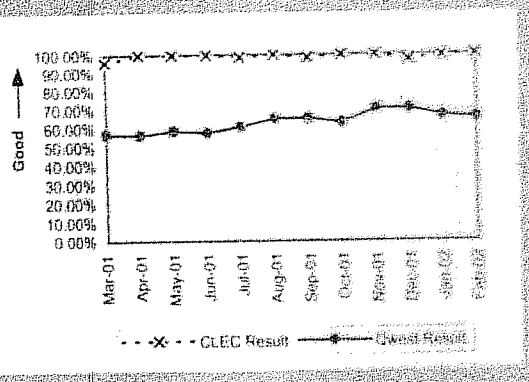
	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
				258	15	17.20		
				374	32	11.69		
				383	33	11.61		
				546	39	14.00		
				330	31	10.65		
				89	9	9.89		
				139	10	13.89		
				91	12	7.58		
				171	21	8.14		
				144	18	8.00		
				93	13	7.15		
				130	16	8.12		



Checklist #4 - Unbundled Loop - Analog Installation

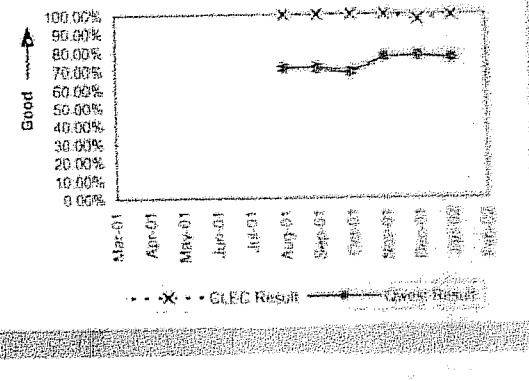
New Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

			CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
		102	96.08%	668	1177	56.75%	-7.69	-5.68
		74	100.00%	721	1278	56.42%	-7.35	-5.47
		27	100.00%	854	1458	58.57%	-3.83	-3.33
		46	100.00%	893	1552	57.54%	-5.86	-4.56
		61	98.77%	908	1492	60.86%	-6.81	-5.14
		62	100.00%	1077	1656	65.04%	-5.88	-4.58
		60	98.33%	984	1509	65.21%	-5.28	-4.21
		65	100.00%	841	1340	62.76%	-6.2	-4.77
		78	100.00%	966	1377	70.15%	-5.5	-4.34
		121	97.25%	844	1198	70.45%	-5.87	-4.57
		94	99.38%	740	1113	66.49%	-8.29	-6.04
		104	100.00%	682	1043	65.39%	-9.24	-6.62



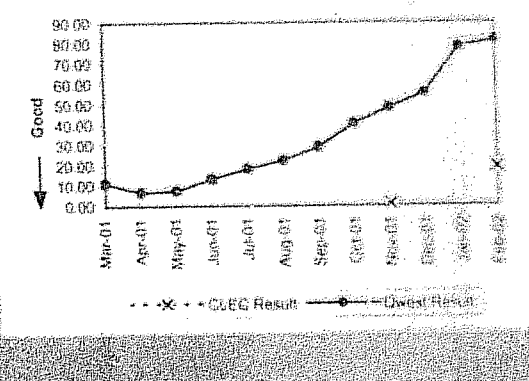
New Service Installation Quality (Percent) (OP-5*)– Interval Zone One and Two

				Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
		96		1179	1656	71.20%	-5.1	-4.1
		82		1074	1509	71.17%	-4.83	-3.94
		62		971	1340	68.73%	-5.43	-4.3
		76		1059	1377	76.91%	-4.62	-3.81
		100		931	1198	77.71%	-4.69	-3.85
		85		849	1113	76.28%	-6.46	-4.93



Average for Premises Visited Delayed Past Due Date (Average Days) (OP-15A)

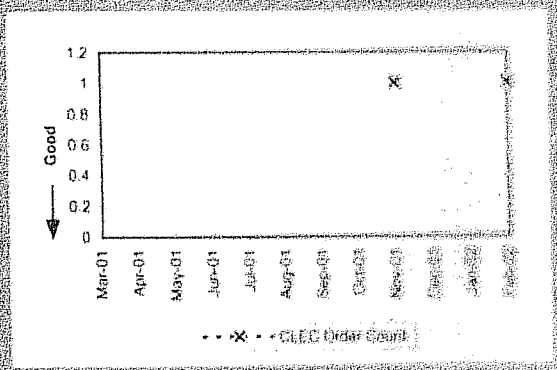
				Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
				272	24	11.33		
				182	27	6.74		
				271	36	7.53		
				663	50	13.26		
				822	45	18.27		
				1719	77	22.32		
				2450	85	28.82		
				2941	73	40.29		
		1	1.00	3941	82	48.06	-1.06	-1.65
				4261	77	55.34		
				4984	64	77.88		
		1	19.00	6075	75	81.00	-0.96	-1.58



Checklist #4 - Unbundled Loop - Analog Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog (OP-15B)

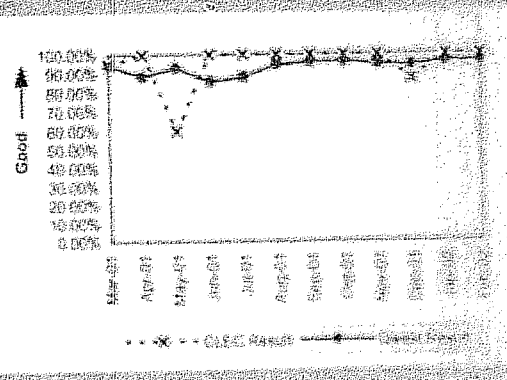
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	1
Dec-01	
Jan-02	
Feb-02	1



Checklist #4 - Unbundled Loop - Analog Repair

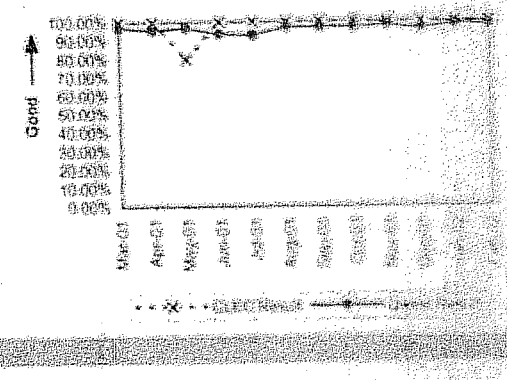
Out of Service Cleared within 24 hours (Percent) (MR-3E)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	20	21	95.24%	1692	1795	94.26%	-0.19	-1.12
Apr-01	10	10	100.00%	2062	2330	88.50%	-1.14	-1.69
May-01	3	5	60.00%	2043	2194	93.12%	2.03	0.23
Jun-01	19	19	100.00%	2211	2583	85.60%	-1.76	-2.08
Jul-01	11	11	100.00%	2130	2421	87.98%	-1.22	-1.74
Aug-01	4	4	100.00%	1964	2082	94.33%	-0.49	-1.3
Sep-01	3	3	100.00%	1714	1788	95.86%	-0.36	-1.22
Oct-01	5	5	100.00%	1461	1514	96.50%	-0.43	-1.26
Nov-01	5	5	100.00%	1241	1308	94.88%	-0.57	-1.32
Dec-01	13	15	86.67%	1095	1162	94.23%	1.12	-0.32
Jan-02	4	4	100.00%	912	949	96.10%	-0.4	-1.24
Feb-02	3	3	100.00%	880	914	96.28%	-0.34	-1.23



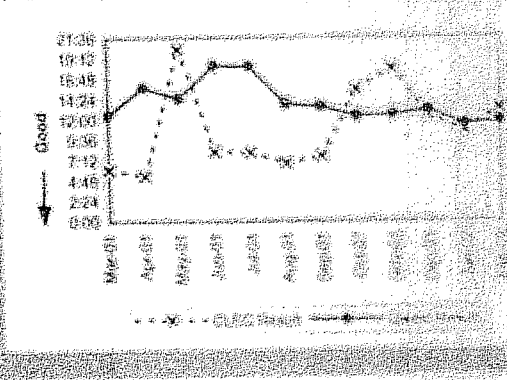
All Troubles Cleared within 48 hours (Percent) (MR-4E)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	21	21	100.00%	2741	2822	97.13%	-0.78	-1.48
Apr-01	10	10	100.00%	3196	3347	95.49%	-0.69	-1.42
May-01	4	5	80.00%	3080	3176	96.98%	1.44	-0.12
Jun-01	19	19	100.00%	3462	3705	93.44%	-1.15	-1.7
Jul-01	11	11	100.00%	3188	3435	92.81%	-0.92	-1.56
Aug-01	4	4	100.00%	2978	3065	97.16%	-0.34	-1.21
Sep-01	3	3	100.00%	2591	2671	97.00%	-0.3	-1.18
Oct-01	5	5	100.00%	2230	2298	97.04%	-0.39	-1.24
Nov-01	5	5	100.00%	1962	2002	98.00%	-0.32	-1.19
Dec-01	15	15	100.00%	1748	1820	96.04%	-0.78	-1.48
Jan-02	4	4	100.00%	1542	1567	98.40%	-0.26	-1.15
Feb-02	3	3	100.00%	1530	1563	97.89%	-0.25	-1.15



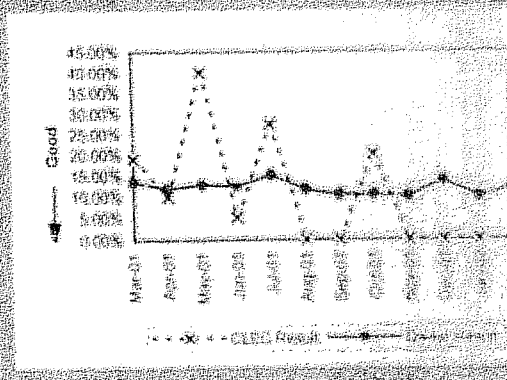
Mean Time to Restore (Hours:Minutes) (MR-6E)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	129:11	21	6:09	35421:40	2822	12:33	-2.16	-2.91
Apr-01	53:57	10	5:24	53014:26	3347	15:50	-2.04	-2.24
May-01	101:32	5	20:18	46056:07	3176	14:30	0.97	-0.41
Jun-01	156:47	19	8:15	67898:15	3705	18:20	-2.36	-2.43
Jul-01	89:26	11	8:08	62755:33	3435	18:16	-1.75	-2.06
Aug-01	27:38	4	6:54	42510:46	3065	13:52	-0.95	-1.57
Sep-01	22:56	3	7:39	35963:54	2671	13:28	-0.71	-1.43
Oct-01	77:36	5	15:31	28473:04	2298	12:23	0.75	-0.55
Nov-01	89:50	5	17:58	25103:35	2002	12:32	1.1	-0.33
Dec-01	188:23	15	12:34	23824:16	1820	13:05	-0.12	-1.08
Jan-02	42:38	4	10:40	17813:13	1567	11:22	-0.12	-1.07
Feb-02	39:44	3	13:15	18437:52	1563	11:48	0.36	-0.78



Repair Repeat Report Rate (Percent) (MR-7E)-- Interval Zone Two

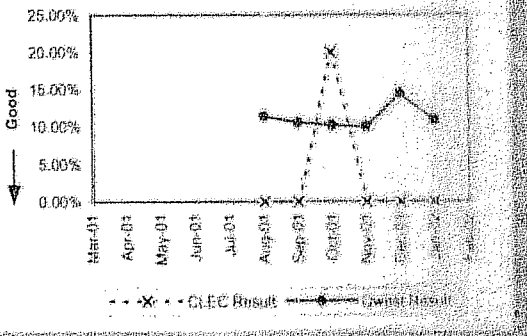
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	4	21	19.05%	388	2870	13.52%	0.74	-0.55
Apr-01	1	10	10.00%	403	3400	11.85%	-0.18	-1.11
May-01	2	5	40.00%	411	3226	12.74%	1.48	-0.1
Jun-01	1	19	5.26%	473	3787	12.49%	-0.99	-1.58
Jul-01	3	11	27.27%	532	3521	15.11%	1.05	-0.36
Aug-01	0	4	0.00%	360	3119	11.54%	-0.72	-1.44
Sep-01	0	3	0.00%	281	2728	10.30%	-0.59	-1.36
Oct-01	1	5	20.00%	243	2337	10.40%	0.65	-0.6
Nov-01	0	5	0.00%	201	2034	9.88%	-0.74	-1.45
Dec-01	0	15	0.00%	255	1865	13.67%	-1.54	-1.93
Jan-02	0	4	0.00%	156	1590	9.81%	-0.66	-1.4
Feb-02	0	3	0.00%	190	1589	11.96%	-0.64	-1.39



Checklist #4 - Unbundled Loop - Analog Repair

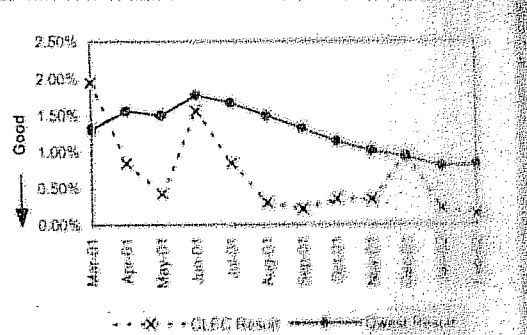
Repair Repeat Report Rate (Percent) (MR-7E*) -- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	0	4	0.00%	292	2560	11.41%	-0.72	-1.44
Sep-01	0	2	0.00%	236	2240	10.54%	-0.49	-1.29
Oct-01	1	5	20.00%	194	1899	10.22%	0.67	-0.6
Nov-01	0	5	0.00%	151	1515	9.97%	-0.74	-1.45
Dec-01	0	10	0.00%	196	1368	14.33%	-1.58	-1.96
Jan-02	0	4	0.00%	118	1086	10.87%	-0.7	-1.42
Feb-02								



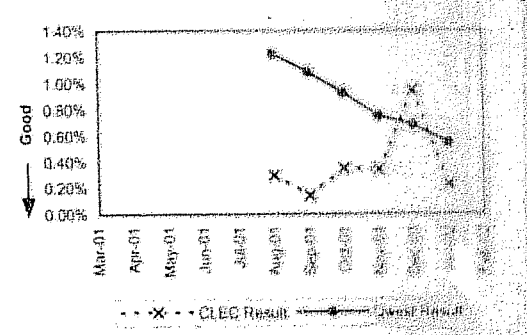
Trouble Rate (Percent) (MR-6*) -- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	21	1615	1.30%	2870	210161	1.33%	1.86	0.13
Apr-01	19	1362	0.84%	3400	247822	1.56%	-1.99	-2.21
May-01	8	1175	0.43%	3226	215311	1.50%	-3.01	-2.83
Jun-01	10	1018	1.56%	3782	213145	1.78%	-0.57	-1.35
Jul-01	11	1245	0.85%	3571	210776	1.67%	-2.1	-2.4
Aug-01	4	1214	0.30%	3119	208908	1.49%	-3.58	-3.18
Sep-01	3	1090	0.27%	2728	206724	1.32%	-3.58	-3.17
Oct-01	5	1027	0.15%	2337	204490	1.14%	-2.81	-2.71
Nov-01	5	1473	0.34%	2034	201517	1.01%	-2.56	-2.56
Dec-01	10	1585	0.63%	1865	199580	0.93%	0.05	-0.97
Jan-02	4	1731	0.23%	1590	197870	0.80%	-2.71	-2.65
Feb-02	3	1925	0.16%	1589	193156	0.82%	-3.22	-2.96



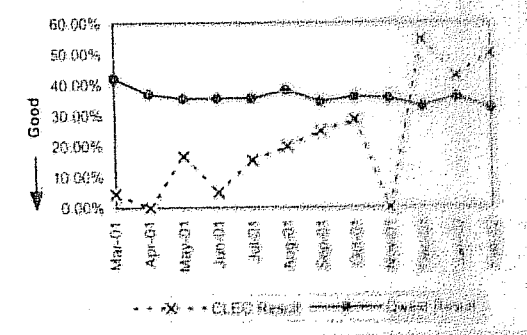
Trouble Rate (Percent) (MR-6*) -- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	4	1334	0.30%	2560	206909	1.23%	-3.06	-2.86
Sep-01	3	1358	0.14%	2240	206724	1.08%	-3.36	-3.04
Oct-01	5	1427	0.35%	1899	204490	0.93%	-2.27	-2.38
Nov-01	5	1824	0.34%	1515	201517	0.75%	-1.83	-2.11
Dec-01	10	1585	0.63%	1368	199580	0.69%	1.25	-0.24
Jan-02	4	1731	0.23%	1085	197870	0.55%	-1.83	-2.11
Feb-02								



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12) -- Interval Zone One and Two

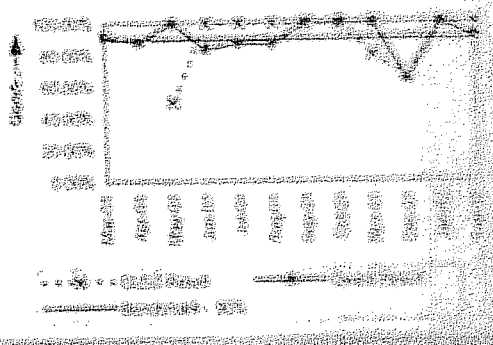
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	1	22	4.55%	2086	4956	42.09%	-3.56	-3.16
Apr-01	0	10	0.00%	1998	5398	37.01%	-2.42	-2.47
May-01	1	6	16.67%	1780	5006	35.56%	-0.97	-1.59
Jun-01	1	20	5.00%	2098	5885	35.65%	-2.86	-2.74
Jul-01	2	13	15.38%	1950	5471	35.64%	-1.52	-1.93
Aug-01	1	5	20.00%	1937	5056	38.31%	-0.84	-1.51
Sep-01	1	4	25.00%	1437	4165	34.50%	-0.4	-1.24
Oct-01	2	7	28.57%	1318	3655	36.06%	-0.41	-1.25
Nov-01	0	5	0.00%	1119	3153	35.49%	-1.66	-2.01
Dec-01	18	33	54.55%	915	2780	32.91%	2.53	0.54
Jan-02	3	7	42.86%	892	2482	35.94%	0.38	-0.77
Feb-02	3	6	50.00%	754	2343	32.18%	0.67	-0.47



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

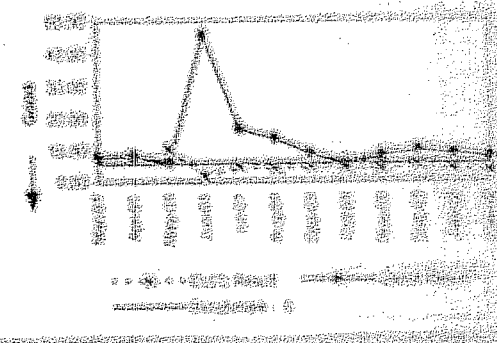
Installation Commitments Met (Percent) (OP-3E) - Interval Zone Two

Date	CLEC Num.	CLEC Denom.	CLEC Result	Qwest Num.	Qwest Denom.	Qwest Result	Mod Z Scr.	Parity Status
Mar-01				22	24	91.67%		
Apr-01				15	17	88.24%		
May-01	1	2	50.00%	12	12	100.00%	N/A	-0.68
Jun-01	1	1	100.00%	21	25	84.00%	-0.43	-1.26
Jul-01	3	3	100.00%	7	8	87.50%	-0.66	-1.34
Aug-01	8	8	100.00%	20	23	86.96%	-0.84	-1.55
Sep-01	4	4	100.00%	12	12	100.00%	N/A	N/A
Oct-01	4	4	100.00%	10	10	100.00%	N/A	N/A
Nov-01	4	5	80.00%	13	13	100.00%	N/A	-0.92
Dec-01	2	3	66.67%	9	14	64.29%	-0.08	-1.55
Jan-02	6	6	100.00%	7	7	100.00%	N/A	N/A
Feb-02	8	8	100.00%	10	11	90.91%	-0.66	-1.34



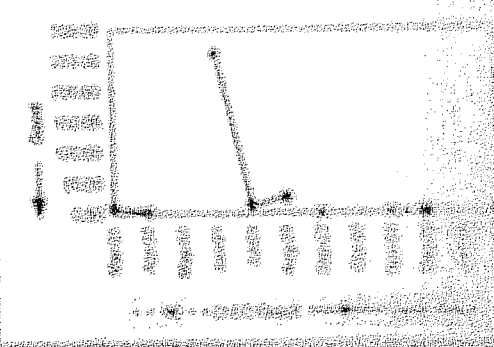
Installation Interval (Average Days) (OP-4E) - Interval Zone Two

Date	CLEC Num.	CLEC Denom.	CLEC Result	Qwest Num.	Qwest Denom.	Qwest Result	Mod Z Scr.	Parity Status
Mar-01				162	26	6.19		
Apr-01				144	17	8.47		
May-01	21	2	10.50	68	11	6.18	0.99	-0.01
Jun-01	2	1	2.00	966	21	46.00	4.55	4.55
Jul-01	10	2	5.00	166	10	16.60	0.90	-1.34
Aug-01	21	5	4.20	343	25	13.72	1.43	-1.55
Sep-01	5	1	5.00	99	11	9.00	0.66	-1.34
Oct-01	17	4	4.25	56	10	5.60	0.66	-1.34
Nov-01	12	1	4.00	108	13	8.31	1.23	-1.34
Dec-01	11	2	5.50	140	14	10.00	1.55	-1.34
Jan-02	20	5	4.00	45	5	9.00	0.66	-1.34
Feb-02	24	7	3.43	79	10	7.90	0.51	-1.34



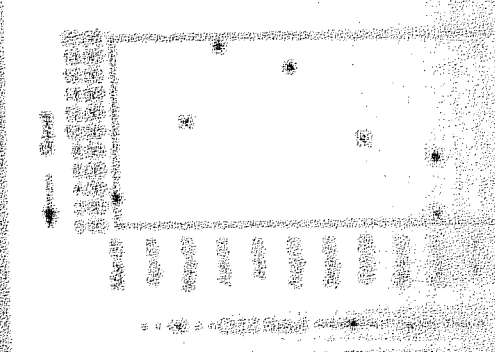
Delayed Days for Non-Facility Reasons (Average Days) (OP-5E) - Interval Zone Two

Date	CLEC Num.	CLEC Denom.	CLEC Result	Qwest Num.	Qwest Denom.	Qwest Result	Mod Z Scr.	Parity Status
Mar-01				16	1	16.00		
Apr-01				5	2	2.50		
May-01								
Jun-01				761	3	253.33		
Jul-01				41	3	13.67		
Aug-01				54	2	27.00		
Sep-01	1	1	1.00					
Oct-01								
Nov-01	2	1	2.00					
Dec-01	4	1	4.00	3	2	1.50	0.66	-0.68
Jan-02								
Feb-02	12	1	12.00	2	1	2.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-S) - Interval Zone Two

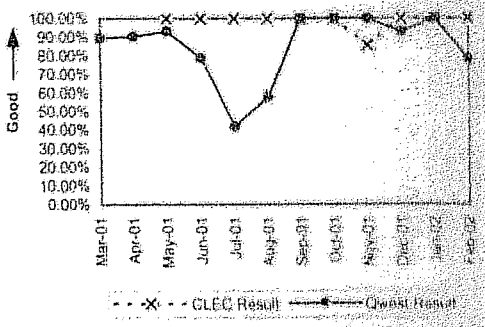
Date	CLEC Num.	CLEC Denom.	CLEC Result	Qwest Num.	Qwest Denom.	Qwest Result	Mod Z Scr.	Parity Status
Mar-01				3	1	3.00		
Apr-01								
May-01	11	1	11.00					
Jun-01				19	1	19.00		
Jul-01								
Aug-01				50	3	16.67		
Sep-01								
Oct-01	9	1	9.00					
Nov-01								
Dec-01	1	1	1.00	21	3	7.00	-1.44	-1.55
Jan-02								
Feb-02								



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

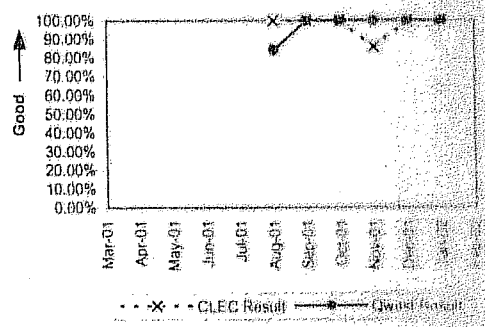
New Service Installation Quality (Percent) (OP-5) – Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01				17	19	89.47%		
Apr-01				19	21	90.48%		
May-01	1	1	100.00%	14	15	93.33%	-0.26	-1.16
Jun-01	2	2	100.00%	15	19	78.95%	-0.69	-1.42
Jul-01	2	2	100.00%	8	19	42.11%	-1.58	-1.96
Aug-01	5	5	100.00%	11	19	57.89%	-1.82	-2.11
Sep-01	9	9	100.00%	20	20	100.00%	N/A	N/A
Oct-01	6	6	100.00%	12	12	100.00%	N/A	N/A
Nov-01	7	7	85.71%	12	12	100.00%	N/A	-0.45
Dec-01	5	5	100.00%	13	14	92.86%	-0.53	-1.32
Jan-02	9	9	100.00%	11	11	100.00%	N/A	N/A
Feb-02	14	14	100.00%	7	9	77.78%	-1.25	-1.76



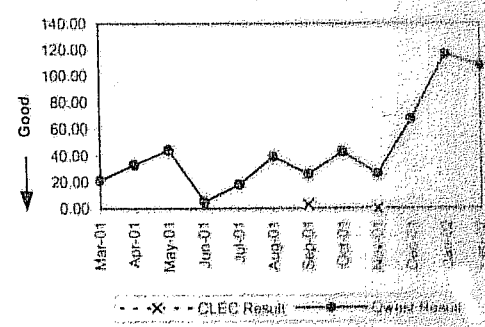
New Service Installation Quality (Percent) (OP-5) – Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	6	6	100.00%	16	19	84.21%	-0.92	-1.56
Sep-01	9	9	100.00%	20	20	100.00%	N/A	N/A
Oct-01	6	6	100.00%	12	12	100.00%	N/A	N/A
Nov-01	7	7	85.71%	12	12	100.00%	N/A	-0.45
Dec-01	5	5	100.00%	14	14	100.00%	N/A	N/A
Jan-02	9	9	100.00%	11	11	100.00%	N/A	N/A
Feb-02								



Interval for Parity Orders Delayed Past Due Date (Average Days) (OP-15A)

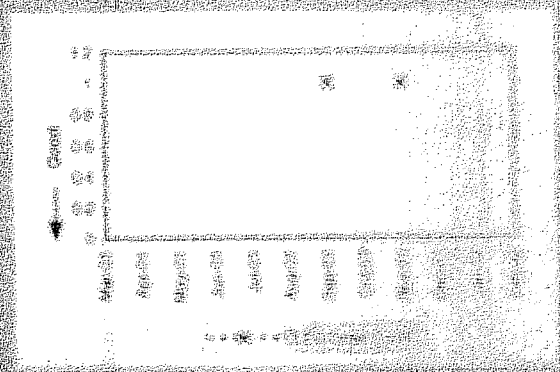
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01				43	2	21.50		
Apr-01				67	2	33.50		
May-01				89	2	44.50		
Jun-01				33	6	5.50		
Jul-01				73	4	18.25		
Aug-01				79	2	39.50		
Sep-01	30	1	3.00	78	3	26.00	-0.75	-1.45
Oct-01				86	2	43.00		
Nov-01	6	1	0.00	159	6	26.50	-0.66	-1.4
Dec-01				203	3	67.67		
Jan-02				817	7	116.71		
Feb-02				970	9	107.78		



Checklist #4 - Unbundled Loop - Non-Loaded 2 Wire (Installation)

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded (P-7)

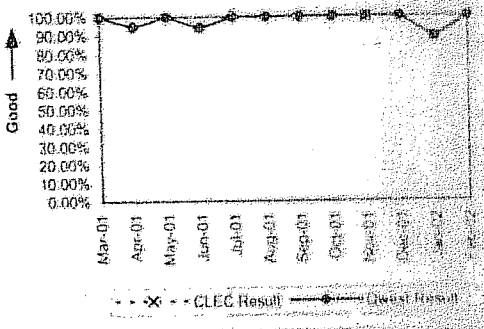
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

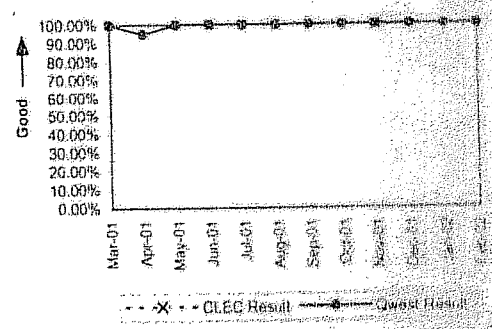
Out of Service Cleared within 24 Hours (Percent) (MR-3E) – Interval Zone Two

Month	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01				18	18	100.00%		
Apr-01				18	19	94.74%		
May-01				17	17	100.00%		
Jun-01				16	17	94.12%		
Jul-01				22	22	100.00%		
Aug-01				23	23	100.00%		
Sep-01				14	14	100.00%		
Oct-01				19	19	100.00%		
Nov-01	1	1	100.00%	14	14	100.00%	N/A	N/A
Dec-01				12	12	100.00%		
Jan-02				9	9	88.89%		
Feb-02				8	8	100.00%		



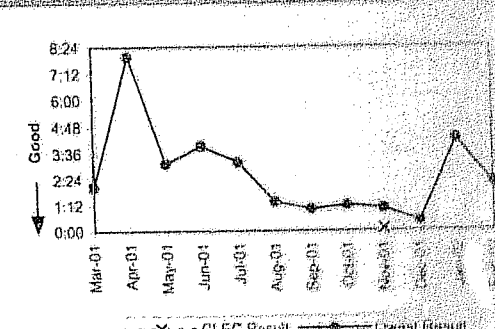
Missed Repair Commitments Cleared within 48 Hours (Percent) (MR-4E) – Interval Zone Two

Month	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01				18	18	100.00%		
Apr-01				19	20	95.00%		
May-01				17	17	100.00%		
Jun-01				17	17	100.00%		
Jul-01				22	22	100.00%		
Aug-01				23	23	100.00%		
Sep-01				14	14	100.00%		
Oct-01				19	19	100.00%		
Nov-01	1	1	100.00%	14	14	100.00%	N/A	N/A
Dec-01				12	12	100.00%		
Jan-02				9	9	100.00%		
Feb-02				8	8	100.00%		



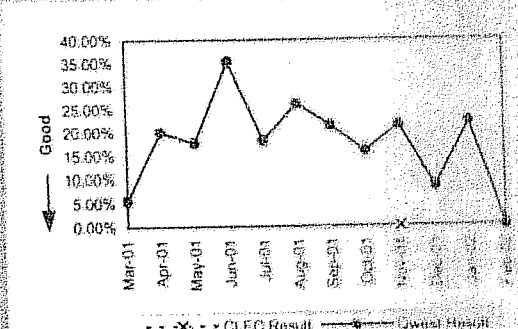
Mean Time to Restore (Hours:Minutes) (MR-6E) – Interval Zone Two

Month	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01				36:45	18	2:03		
Apr-01				159:03	20	7:59		
May-01				53:27	17	3:09		
Jun-01				67:14	17	3:57		
Jul-01				70:57	22	3:13		
Aug-01				31:25	23	1:22		
Sep-01				14:30	14	1:02		
Oct-01				22:56	19	1:12		
Nov-01	0:04	1	0:04	14:55	14	1:04	-0.75	-1.46
Dec-01				6:42	12	0:28		
Jan-02				18:12	9	4:15		
Feb-02				16:50	8	2:15		



Repeat Missed Repair Rate (Percent) (MR-7E) – Interval Zone Two

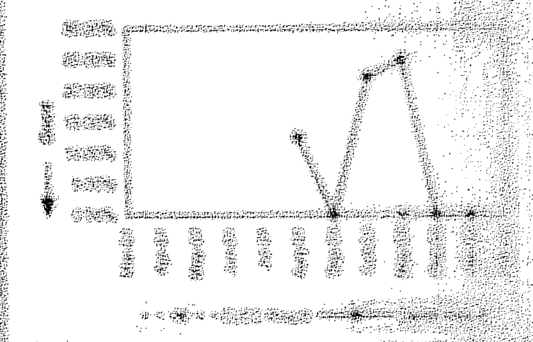
Month	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01				1	18	5.56%		
Apr-01				4	20	20.00%		
May-01				3	17	17.65%		
Jun-01				6	17	35.29%		
Jul-01				4	22	18.18%		
Aug-01				6	23	26.09%		
Sep-01				3	14	21.43%		
Oct-01				3	19	15.79%		
Nov-01	0	1	0.00%	3	14	21.43%	-0.5	-1.31
Dec-01				1	12	8.33%		
Jan-02				2	9	22.22%		
Feb-02				0	8	0.00%		



Checklist #4 - Unbundled Loop - Non-Loaded (2 Wire) Repair

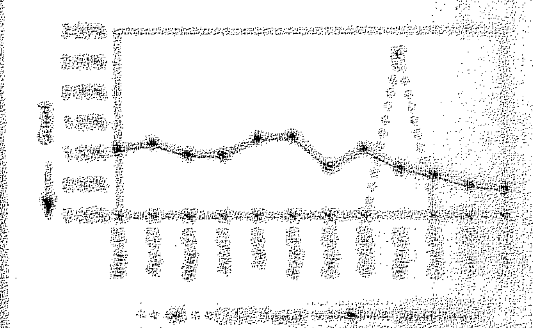
Repair Repeat Report Rate (Percent) (MR-7E*) - Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sc	Parity Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01				1	8	12.50%		
Sep-01				0	1	0.00%		
Oct-01				2	9	22.22%		
Nov-01	0	1	0.00%	2	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01				0	2	0.00%		
Jan-02				0	4	0.00%		
Feb-02								



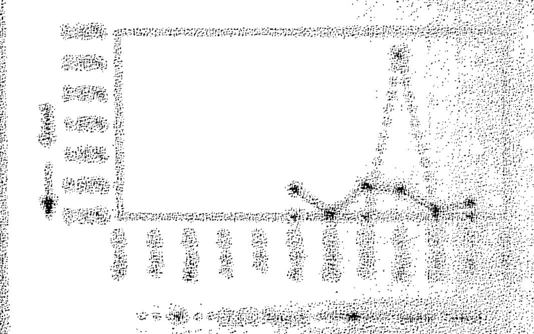
Trouble Rate (Percent) (MR-8) - Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sc	Parity Score
Mar-01	0	3	0.00%	18	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	0	2	0.00%	20	[illegible]	[illegible]	[illegible]	[illegible]
May-01	0	4	0.00%	17	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	0	5	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	0	8	0.00%	22	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	0	20	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	0	26	0.00%	14	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	0	36	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	1	38	2.63%	14	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	0	43	0.00%	12	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	0	59	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	0	71	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



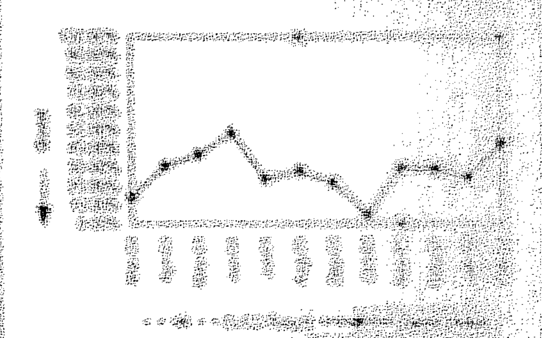
Trouble Rate (Percent) (MR-8*) - Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sc	Parity Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	0	20	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	0	26	0.00%	1	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	0	36	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	1	38	2.63%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	0	43	0.00%	2	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	0	59	0.00%	4	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02								



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) - Interval Zone One and Two

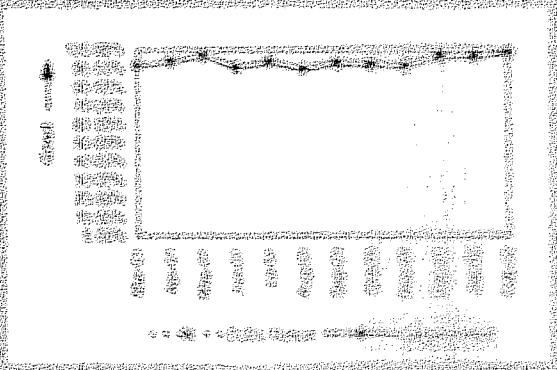
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sc	Parity Score
Mar-01				[illegible]	[illegible]	[illegible]		
Apr-01				[illegible]	[illegible]	[illegible]		
May-01				[illegible]	[illegible]	[illegible]		
Jun-01				[illegible]	[illegible]	[illegible]		
Jul-01				[illegible]	[illegible]	[illegible]		
Aug-01	1	1	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01				4	[illegible]	[illegible]		
Oct-01				[illegible]	[illegible]	[illegible]		
Nov-01	0	1	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01				5	[illegible]	[illegible]		
Jan-02				[illegible]	[illegible]	[illegible]		
Feb-02	1	1	100.00%	6	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #4 - Unbundled Loops - Non-Discrimination (Service Installation)

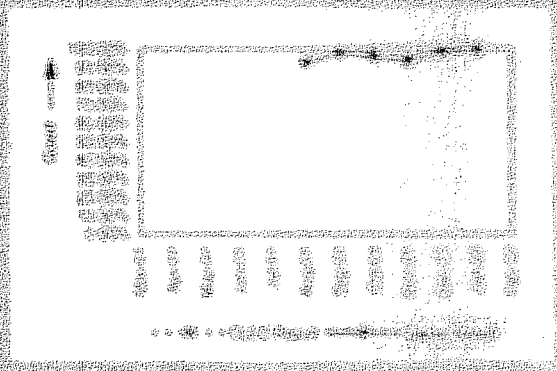
New Service Installation Quality (Percent Of Orders Without Trouble Reports Within 30 Days)

Date	CLEC Num	CLEC Dem	CLEC Res	Std Dev	Parity Num	Parity Dem	Parity Res	Min Z Score	Parity Stat
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



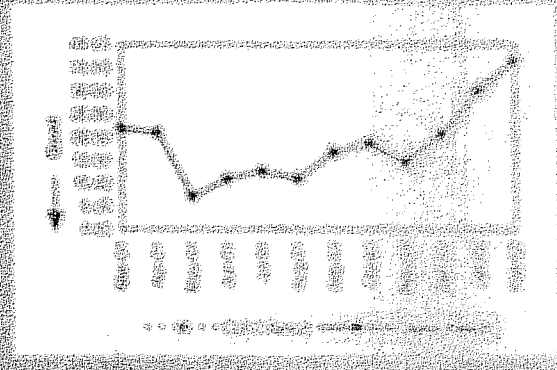
New Service Installation Quality (Percent Of Orders Without Trouble Reports Within 30 Days)

Date	CLEC Num	CLEC Dem	CLEC Res	Std Dev	Parity Num	Parity Dem	Parity Res	Min Z Score	Parity Stat
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



Interval for Installation - Orders Delayed Due to Lack of Facilities

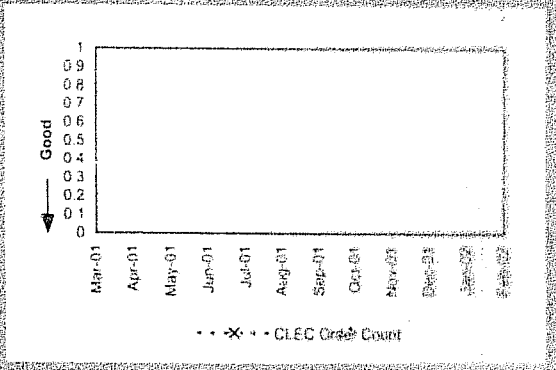
Date	CLEC Num	CLEC Dem	CLEC Res	Std Dev	Parity Num	Parity Dem	Parity Res	Min Z Score	Parity Stat
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

Count of Pending Orders Created for Facilities Requiring Unbundled Loop - 4 Wire Non-Loaded (OP-15B)

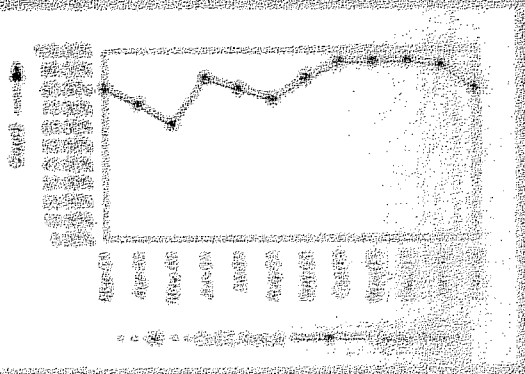
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Checklist #4 - Unbundled Loops - Non-Discrete 4-Wire Higher

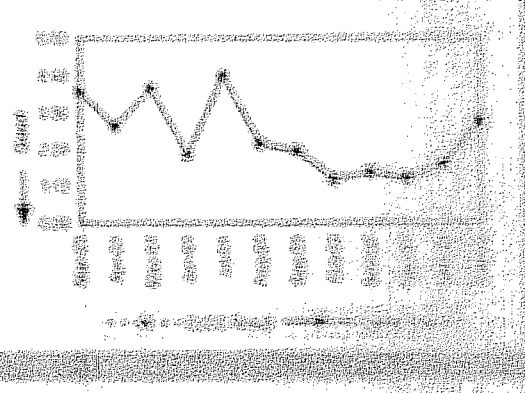
All Troubles Cleared within 4 hours (Percent) (MR-8) - Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Meet Parity	Diagnostic
Mar-01					65	82	79.27%		
Apr-01					43	60	71.67%		
May-01					48	78	61.54%		
Jun-01					84	95	88.42%		
Jul-01					61	78	78.21%		
Aug-01					113	151	74.83%		
Sep-01					48	66	72.73%		
Oct-01					67	71	94.37%		
Nov-01					68	72	94.44%		
Dec-01					55	58	94.83%		
Jan-02					36	40	90.00%		
Feb-02					3	10	30.00%		



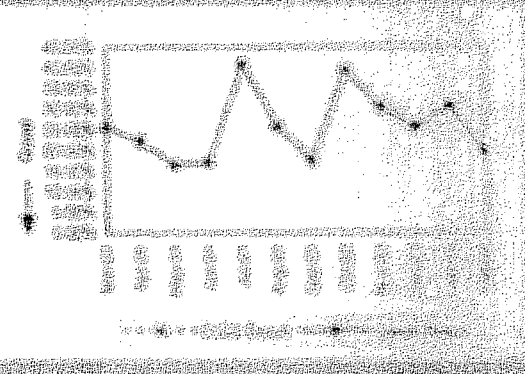
Mean Time to Restore (Hours:Minutes) (MR-6) - Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Meet Parity	Diagnostic
Mar-01					347:35	82	4:14		
Apr-01					183:50	60	3:04		
May-01					347:43	78	4:27		
Jun-01					218:37	95	2:18		
Jul-01					364:21	78	4:40		
Aug-01					389:52	151	2:35		
Sep-01					192:40	66	2:55		
Oct-01					69:55	71	1:00		
Nov-01					117:13	72	1:38		
Dec-01					83:01	58	1:26		
Jan-02					74:28	40	1:52		
Feb-02					30:13	10	3:01		



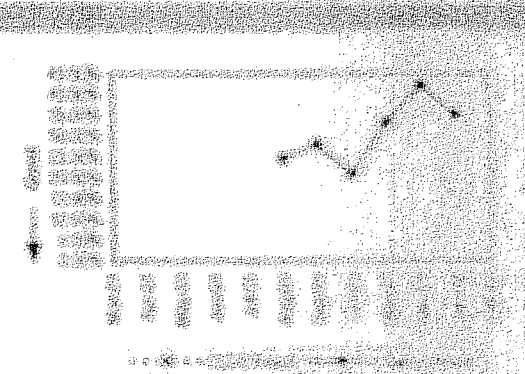
Repair Repeat Report Rate (Percent) (MR-15) - Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Meet Parity	Diagnostic
Mar-01					21	82	25.61%		
Apr-01					15	60	25.00%		
May-01					20	78	25.64%		
Jun-01					9	95	9.47%		
Jul-01					31	78	39.74%		
Aug-01					38	151	25.17%		
Sep-01					16	66	24.24%		
Oct-01					20	71	28.17%		
Nov-01					20	72	27.78%		
Dec-01					16	58	27.59%		
Jan-02					12	40	30.00%		
Feb-02					2	10	20.00%		



Repair Repeat Report Rate (Percent) (MR-15) - Interval Zone Two

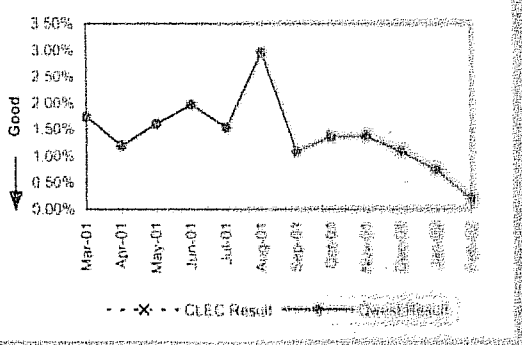
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Meet Parity	Diagnostic
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					26	151	17.22%		
Sep-01					7	66	10.61%		
Oct-01					8	71	11.27%		
Nov-01					11	72	15.28%		
Dec-01					8	58	13.79%		
Jan-02					6	40	15.00%		
Feb-02									



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

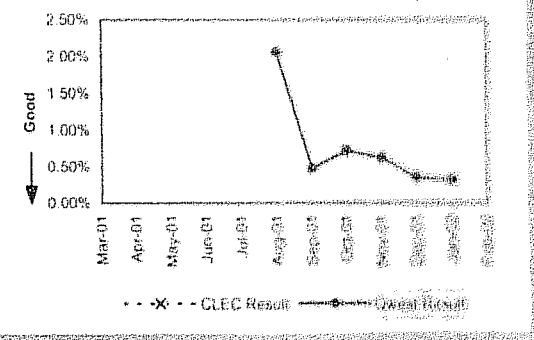
Trouble Rate (Percent) (MR-8) - Interval Zone One and Two

					Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
					82	4721	1.74%		
					58	4836	1.20%		
					78	4846	1.61%		
					98	4966	1.97%		
					76	4955	1.53%		
					151	5094	2.96%		
					56	5153	1.09%		
					71	5199	1.37%		
					72	5224	1.38%		
					58	5302	1.09%		
					38	5255	0.74%		
					10	5255	0.19%		



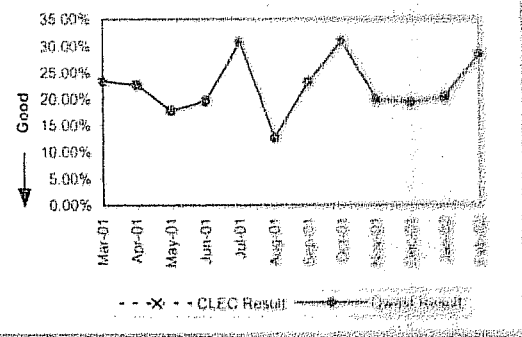
Trouble Rate (Percent) (MR-8) - Interval Zone One and Two

					Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
					105	5094	2.06%		
					25	5153	0.49%		
					38	5199	0.73%		
					33	5224	0.63%		
					19	5302	0.36%		
					17	5255	0.32%		



Customer Trouble Report Rate Excludes Repeats (Percent) (MR-12) - Interval Zone One and Two

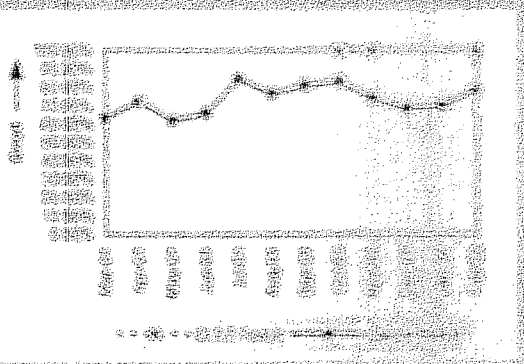
					Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
					28	107	26.36%		
					17	75	22.67%		
					17	95	17.89%		
					24	122	19.67%		
					34	110	30.91%		
					22	173	12.72%		
					17	73	23.29%		
					32	103	31.07%		
					18	90	20.00%		
					14	72	19.44%		
					10	49	20.41%		
					4	14	28.57%		



Checklist #4 - Unbundled Loop - DS1 Capable Interval

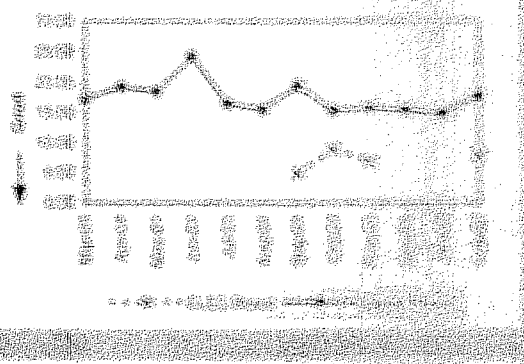
Installation Commitments Met (Percent) (OP-3) - Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Meas 7 Sig	Parity Sig
Mar-01					60	101	59.41%		
Apr-01					64	88	72.73%		
May-01					46	71	64.79%		
Jun-01					45	71	63.38%		
Jul-01					62	73	84.93%		
Aug-01					73	93	78.49%		
Sep-01					57	70	81.43%		
Oct-01	1	1	100.00%	0.00%	85	150	56.67%	-0.43	-0.43
Nov-01	1	1	100.00%	0.00%	80	158	74.68%	-0.69	-0.69
Dec-01					68	91	65.93%		
Jan-02					33	47	70.21%		
Feb-02	1	1	100.00%	0.00%	82	75	76.46%	-0.55	-0.55



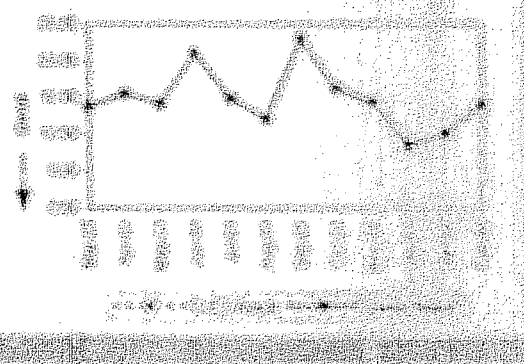
Installation Interval (Average Days) (OP-4) - Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Meas 7 Sig	Parity Sig
Mar-01					2857	59	17.39		
Apr-01					1641	87	19.51		
May-01					1376	74	18.59		
Jun-01					1778	73	24.36		
Jul-01					2072	121	17.12		
Aug-01					2811	139	20.22		
Sep-01	5	1	5.00		1946	100	19.46	-0.54	-0.57
Oct-01	9	1	9.00		1958	128	15.30	-0.83	-0.83
Nov-01	7	1	7.00		1920	107	17.94	-0.61	-0.61
Dec-01					1654	109	15.17		
Jan-02					978	64	15.28		
Feb-02	8	1	8.00		1855	97	19.12	-0.23	-0.23



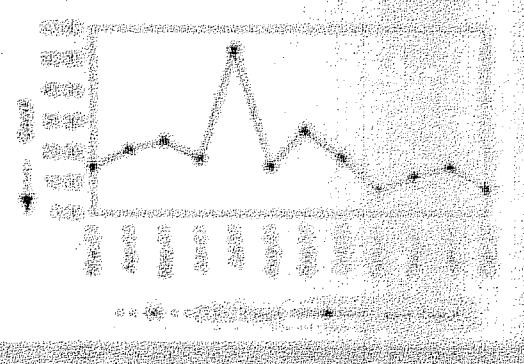
Delayed Days for Non-Facility Reasons (Average Days) (OP-5) - Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Meas 7 Sig	Parity Sig
Mar-01					536	30	17.87		
Apr-01					356	22	16.18		
May-01					243	15	16.20		
Jun-01					463	29	15.97		
Jul-01					336	24	14.00		
Aug-01					351	24	14.63		
Sep-01					673	25	26.92		
Oct-01					336	21	16.00		
Nov-01					553	35	15.80		
Dec-01					340	45	7.56		
Jan-02					283	26	10.88		
Feb-02					394	28	14.07		



Delayed Days for Facility Reasons (Average Days) (OP-5) - Interval Zone Two

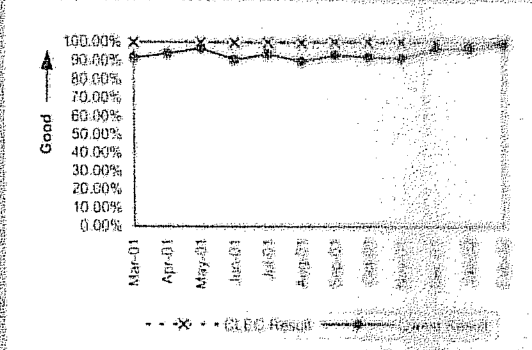
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Meas 7 Sig	Parity Sig
Mar-01					138	9	15.33		
Apr-01					84	4	21.00		
May-01					262	11	23.82		
Jun-01					54	3	18.00		
Jul-01					213	4	53.25		
Aug-01					76	5	15.20		
Sep-01					126	6	21.00		
Oct-01					123	7	17.57		
Nov-01					55	7	7.86		
Dec-01					24	2	12.00		
Jan-02					61	4	15.25		
Feb-02					6	1	6.00		



Checklist #4 - Unbundled Loop - DS1 Capable Installation

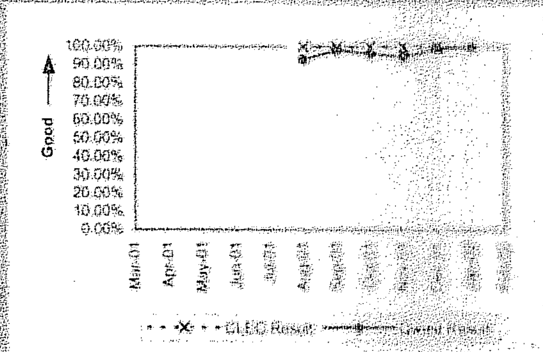
New Service Installation Quality (Percent) (OP-5) – Interval Zone One and Two

[illegible]	[illegible]	[illegible]	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Score
[illegible]	1	1	100.00%	0.00%	109	119	91.60%	-0.3	-1.18
[illegible]					125	133	93.99%		
[illegible]	1	1	100.00%	0.00%	99	102	97.06%	-0.17	-1.11
[illegible]	1	1	100.00%	0.00%	88	97	90.72%	-0.32	-1.19
[illegible]	1	1	100.00%	0.00%	105	112	93.75%	-0.26	-1.16
[illegible]	1	1	100.00%	0.00%	116	129	89.92%	-0.33	-1.2
[illegible]	1	1	100.00%	0.00%	108	116	93.10%	-0.27	-1.16
[illegible]	2	2	100.00%	0.00%	106	115	92.17%	-0.41	-1.25
[illegible]	2	2	100.00%	0.00%	115	126	91.27%	-0.43	-1.26
[illegible]	1	1	100.00%	0.00%	112	116	96.55%	-0.19	-1.11
[illegible]					81	84	96.43%		
[illegible]	1	1	[illegible]	[illegible]	73	74	98.65%	-0.12	-1.07



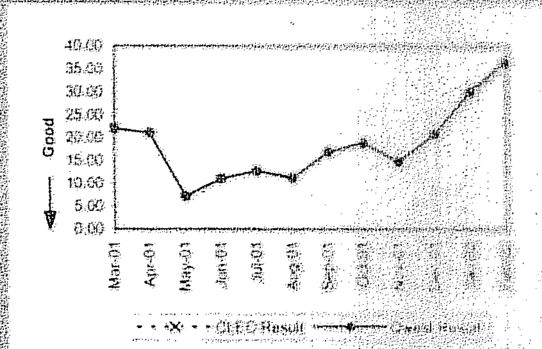
[illegible] (OP-5) – Interval Zone One and Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Score
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]	1	1	[illegible]	[illegible]	120	129	93.02%	-0.27	-1.17
[illegible]	1	1	[illegible]	[illegible]	114	116	98.28%	-0.13	-1.08
[illegible]	2	2	[illegible]	[illegible]	111	115	96.52%	-0.27	-1.16
[illegible]	2	2	[illegible]	[illegible]	119	126	94.44%	-0.34	-1.21
[illegible]	1	1	[illegible]	[illegible]	115	116	99.14%	-0.09	-1.06
[illegible]					84	84	100.00%		
[illegible]									



[illegible] Past Due Date (Average Days) (OP-15A)

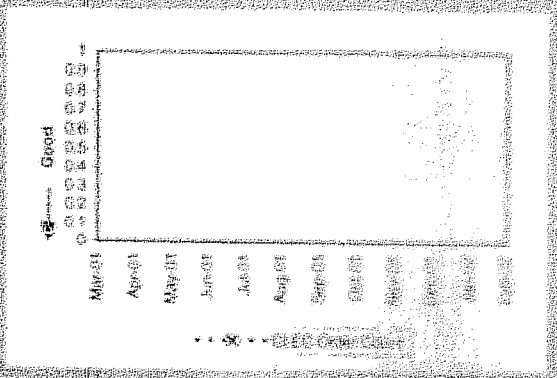
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Score
[illegible]					288	13	22.15		
[illegible]					106	5	21.20		
[illegible]					80	11	7.27		
[illegible]					156	14	11.14		
[illegible]					270	21	12.86		
[illegible]					304	27	11.26		
[illegible]					423	25	16.92		
[illegible]					436	23	18.96		
[illegible]					518	35	14.80		
[illegible]					542	26	20.85		
[illegible]					965	32	30.16		
[illegible]					585	16	36.56		



Checklist #4 - Unbundled Loop - DS1 Capable Installation

Count of Pending Orders Delayed for Facilities Reasons (Unbundled Loop - DS1 Capable (OP-18B))

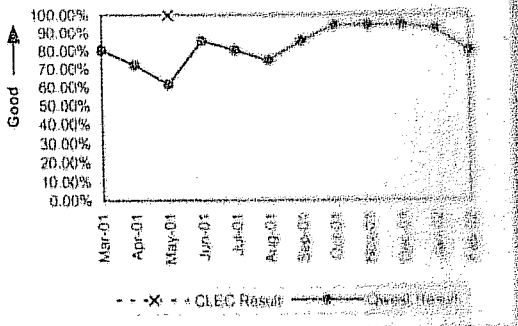
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Checklist #4 - Unbundled Loop - DS1 Capable Repair

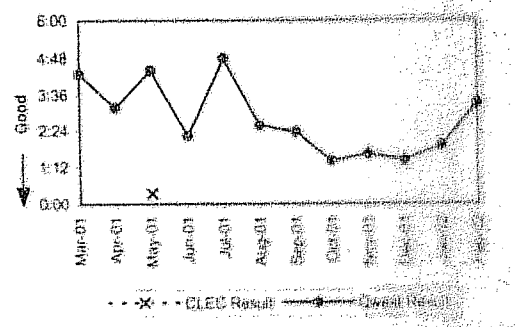
All Troubles Cleared within 4 Hours (Percent) (MR-5B) – Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Score
Mar-01					66	82	80.49%		
Apr-01					42	58	72.41%		
May-01	1	1	100.00%	0.00%	48	78	61.54%	-0.79	-1.48
Jun-01					84	98	85.71%		
Jul-01					61	76	80.26%		
Aug-01					113	151	74.83%		
Sep-01					48	56	85.71%		
Oct-01					67	71	94.37%		
Nov-01					68	72	94.44%		
Dec-01					55	58	94.83%		
Jan-02					36	39	92.31%		
Feb-02					8	10	80.00%		



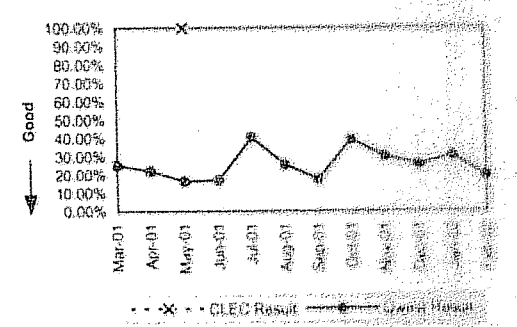
Mean Time to Restore (Hours:Minutes) (MR-6E) – Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Score
Mar-01					352:35	82	4:18		
Apr-01					183:50	58	3:10		
May-01	0:21	1	0:21		342:44	78	4:24	-0.6	-1.36
Jun-01					218:30	98	2:14		
Jul-01					364:21	76	4:48		
Aug-01					389:52	151	2:35		
Sep-01					132:40	56	2:22		
Oct-01					99:55	71	1:24		
Nov-01					117:14	72	1:38		
Dec-01					83:31	58	1:26		
Jan-02					74:38	39	1:55		
Feb-02					33:13	10	3:19		



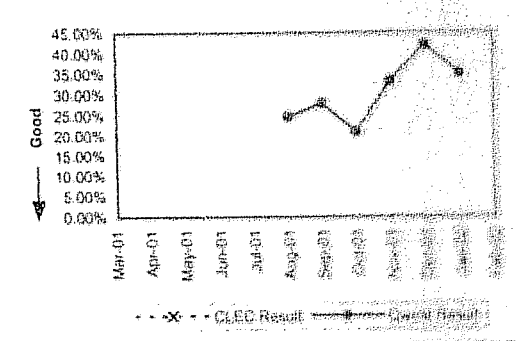
Repair Repeat Report Rate (Percent) (MR-7E) – Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Score
Mar-01					21	82	25.61%		
Apr-01					13	58	22.41%		
May-01	1	1	100.00%	0.00%	13	78	16.67%	1.38	-0.16
Jun-01					17	98	17.35%		
Jul-01					31	76	40.79%		
Aug-01					39	151	25.83%		
Sep-01					10	56	17.86%		
Oct-01					28	71	39.44%		
Nov-01					22	72	30.56%		
Dec-01					15	58	25.86%		
Jan-02					12	39	30.77%		
Feb-02					2	10	20.00%		



Repair Repeat Report Rate (Percent) (MR-7E*) – Interval Zone Two

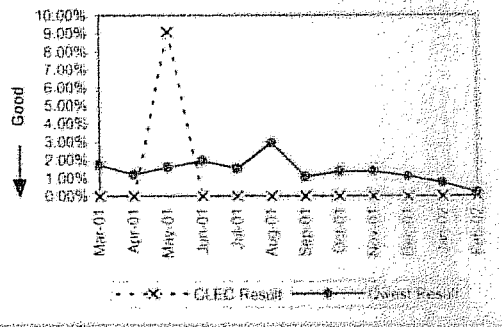
Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Score
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					26	105	24.76%		
Sep-01					7	25	28.00%		
Oct-01					8	38	21.05%		
Nov-01					11	33	33.33%		
Dec-01					8	19	42.11%		
Jan-02					6	17	35.29%		
Feb-02									



Checklist #4 - Unbundled Loop - DS1 Capable Repair

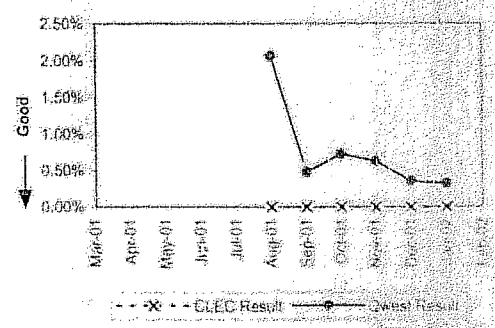
Trouble Rate (Percent) (MR-8) – Interval Zone One and Two

			CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
		11	0.00%	0.00%	82	4721	1.74%	-0.44	-1.27
		11	0.00%	0.00%	58	4830	1.20%	-0.37	-1.22
		11	0.00%	25.75%	78	4846	1.61%	1.35	-0.18
		12	0.00%	0.00%	98	4966	1.97%	-0.49	-1.3
		13	0.00%	0.00%	76	4955	1.53%	-0.45	-1.27
		15	0.00%	0.00%	151	5094	2.96%	-0.63	-1.38
		10	0.00%	0.00%	56	5153	1.09%	-0.41	-1.25
		12	0.00%	0.00%	71	5199	1.37%	-0.48	-1.29
		12	0.00%	0.00%	72	5224	1.38%	-0.49	-1.3
		11	0.00%	0.00%	55	5302	1.09%	-0.43	-1.26
		12	0.00%	0.00%	39	5255	0.74%	-0.36	-1.22
		10	0.00%	0.00%	10	5266	0.19%	-0.18	-1.11



Trouble Rate (Percent) (MR-8) – Interval Zone One and Two

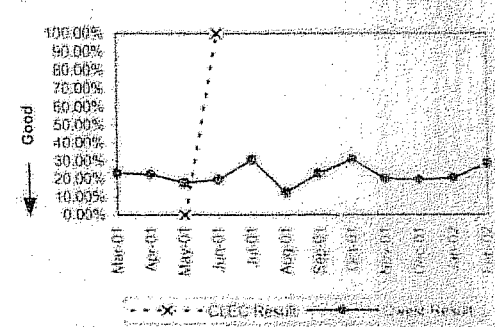
			CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
		10	0.00%	0.00%	105	5094	2.06%	-0.52	-1.32
		13	0.00%	0.00%	25	5153	0.49%	-0.27	-1.16
		10	0.00%	0.00%	36	5199	0.73%	-0.35	-1.21
		12	0.00%	0.00%	33	5224	0.63%	-0.33	-1.2
		10	0.00%	0.00%	19	5302	0.36%	-0.25	-1.15
		12	0.00%	0.00%	17	5255	0.32%	-0.23	-1.14



Trouble Rate (Percent) (MR-8) – Interval Zone One and Two

Qwest Related Trouble Reports (Percent) (MR-12) – Interval Zone One and Two

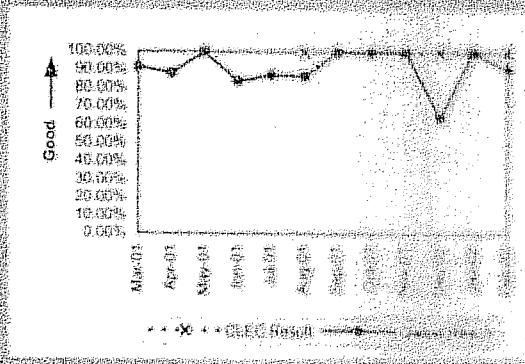
			CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
					25	107	23.36%		
					17	75	22.67%		
		3	0.00%	0.00%	17	95	17.89%	-0.46	-1.26
		1	100.00%	0.00%	24	122	19.67%	1.29	-0.21
					34	110	30.91%		
					22	173	12.72%		
					17	73	23.29%		
					32	103	31.07%		
					18	90	20.00%		
					14	72	19.44%		
					10	49	20.41%		
					4	14	28.57%		



Checklist #4 - Unbundled Loop - ISDN Capable Installation

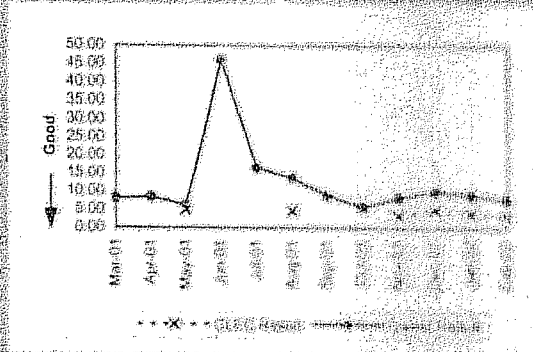
Installation Commitments Met (Percent) (OP-3E)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Score
Mar-01					22	24	91.67%		
Apr-01					15	17	88.24%		
May-01	1	1	100.00%	0.00%	12	12	100.00%	N/A	N/A
Jun-01					21	25	84.00%		
Jul-01					7	8	87.50%		
Aug-01	4	4	100.00%	0.00%	20	23	86.96%	-0.71	-1.43
Sep-01					12	12	100.00%		
Oct-01					10	10	100.00%		
Nov-01	2	2	100.00%	0.00%	13	13	100.00%	N/A	N/A
Dec-01	1	1	100.00%	0.00%	9	14	64.29%	-0.72	-1.44
Jan-02	1	1	100.00%	0.00%	7	7	100.00%	N/A	N/A
Feb-02	2	2	100.00%	0.00%	10	11	90.91%	-0.41	-1.25



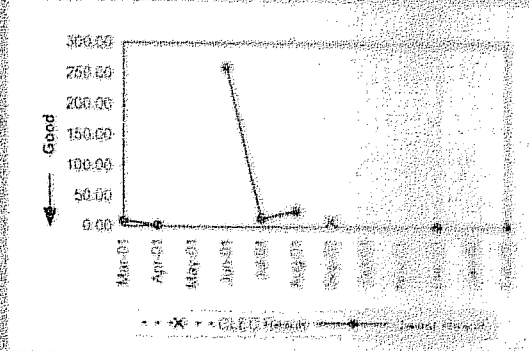
Installation Intervals (Average Days) (OP-4E)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Score
Mar-01					162	20	8.10		
Apr-01					144	17	8.47		
May-01	6	1	5.00		68	11	6.18	-0.31	-1.19
Jun-01					966	21	46.00		
Jul-01					166	10	16.60		
Aug-01	14	1	4.67	0.58	343	25	13.72	-1.16	-1.71
Sep-01					99	11	9.00		
Oct-01					58	10	5.80		
Nov-01	7	1	5.50	0.71	108	13	8.31	-1.16	-1.71
Dec-01	5	1	5.00		140	14	10.00	-0.73	-1.44
Jan-02	4	1	4.00		45	5	9.00	-1.67	-2.01
Feb-02	2	2	4.50	0.71	79	10	7.90	-1.56	-1.95



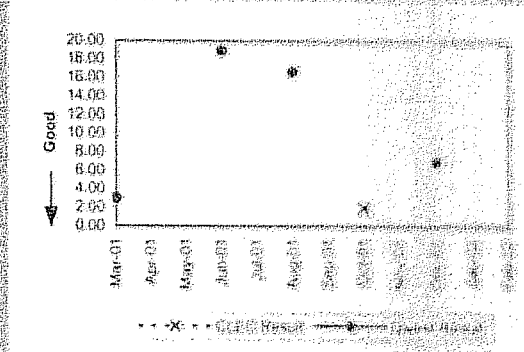
Delayed Days for Facility Reasons (Average Days) (OP-6A-5)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Score
Mar-01					10	1	10.00		
Apr-01					5	2	2.50		
May-01									
Jun-01					791	3	260.33		
Jul-01					41	3	13.67		
Aug-01					54	2	27.00		
Sep-01	10	1	10.00						
Oct-01									
Nov-01									
Dec-01					3	2	1.50		
Jan-02									
Feb-02					2	1	2.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5)-- Interval Zone Two

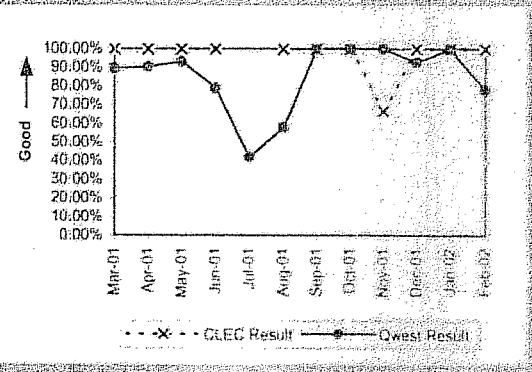
Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Score
Mar-01					3	1	3.00		
Apr-01									
May-01									
Jun-01					19	1	19.00		
Jul-01									
Aug-01					50	3	16.67		
Sep-01									
Oct-01	2	1	2.00						
Nov-01									
Dec-01					21	3	7.00		
Jan-02									
Feb-02									



Checklist #4 - Unbundled Loop - ISDN Capable Installation

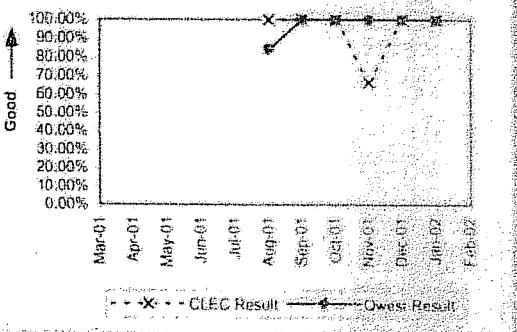
Trouble Report Rate (Percent) (OP-5) – Interval Zone One and Two

				Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
				0.00%	17	19	89.47%	-0.33	-1.2
				0.00%	19	21	90.48%	-0.32	-1.19
				0.00%	14	15	93.33%	-0.26	-1.16
				0.00%	15	19	78.95%	-0.5	-1.31
					8	19	42.11%		
				0.00%	11	19	57.89%	-1.15	-1.7
				0.00%	20	20	100.00%	N/A	N/A
				0.00%	12	12	100.00%	N/A	N/A
				47.14%	12	12	100.00%	N/A	-0.18
				0.00%	13	14	92.86%	-0.37	-1.22
				0.00%	11	11	100.00%	N/A	N/A
				0.00%	7	9	77.78%	-0.96	-1.58



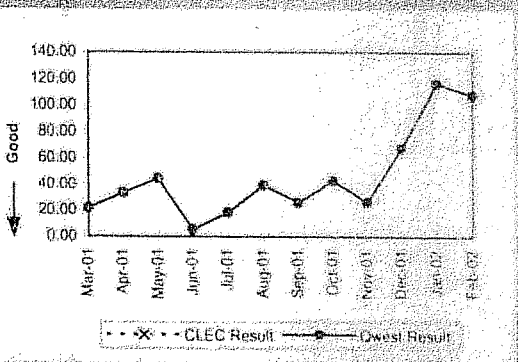
Trouble Report Repeat Rate (Percent) (OP-5*) – Interval Zone One and Two

				Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
				0.00%	16	19	84.21%	-0.58	-1.35
				0.00%	20	20	100.00%	N/A	N/A
				0.00%	12	12	100.00%	N/A	N/A
				47.14%	12	12	100.00%	N/A	-0.18
				0.00%	14	14	100.00%	N/A	N/A
				0.00%	11	11	100.00%	N/A	N/A



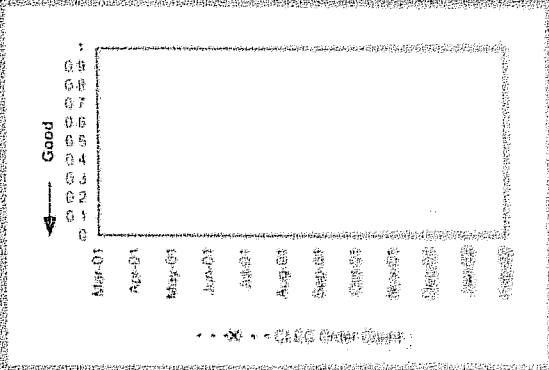
Average Installation Intervals Delayed Past Due Date (Average Days) (OP-15A)

				Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
					43	2	21.50		
					67	2	33.50		
					89	2	44.50		
					33	6	5.50		
					73	4	18.25		
					79	2	39.50		
					78	3	26.00		
					86	2	43.00		
					159	6	26.50		
					203	3	67.67		
					817	7	116.71		
					970	9	107.78		



Checklist #4 - Unbundled Loop - ISDN Capable Installation

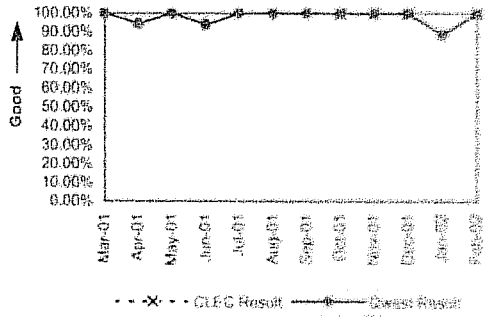
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop ISDN Capable (OP-15B)	
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Checklist #4 - Unbundled Loop - ISDN Capable Repair

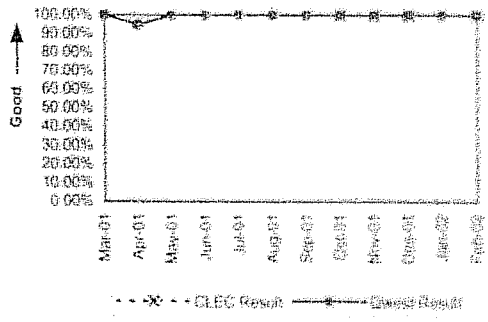
Out of Service Cleared within 24 hours (Percent) (MR-3E)-- Interval Zone Two

					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
					18	18	100.00%		
					18	19	94.74%		
					17	17	100.00%		
					16	17	94.12%		
					22	22	100.00%		
					23	23	100.00%		
					14	14	100.00%		
		2	100.00%	0.00%	19	19	100.00%	N/A	N/A
		2	100.00%	0.00%	14	14	100.00%	N/A	N/A
		2	100.00%	0.00%	12	12	100.00%	N/A	N/A
					8	9	88.89%		
		1	100.00%	0.00%	8	8	100.00%	N/A	N/A



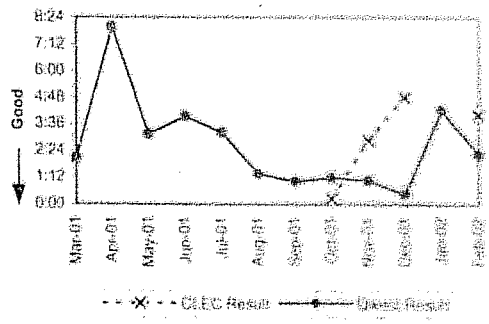
Out of Service Cleared within 48 hours (Percent) (MR-4E)-- Interval Zone Two

					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
					18	18	100.00%		
					19	20	95.00%		
					17	17	100.00%		
					17	17	100.00%		
					22	22	100.00%		
					23	23	100.00%		
					14	14	100.00%		
		2	100.00%	0.00%	19	19	100.00%	N/A	N/A
		2	100.00%	0.00%	14	14	100.00%	N/A	N/A
		2	100.00%	0.00%	12	12	100.00%	N/A	N/A
					9	9	100.00%		
		1	100.00%	0.00%	8	8	100.00%	N/A	N/A



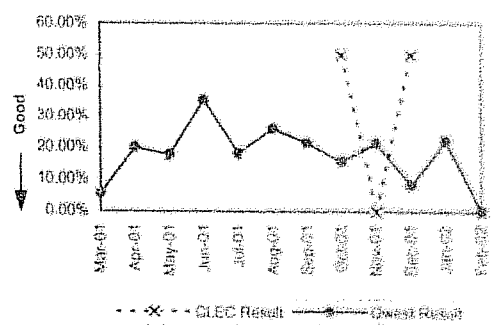
Mean Time to Restore (Hours:Minutes) (MR-6E)-- Interval Zone Two

					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
					36:48	18	2:03		
					159:33	20	7:59		
					53:27	17	3:09		
					67:14	17	3:57		
					70:52	22	3:13		
					31:26	23	1:22		
					14:30	14	1:02		
	0:34	2	0:17	0:21	22:56	19	1:12	-0.8	-1.48
	5:44	2	2:52	1:36	14:55	14	1:04	1.58	-0.04
	8:58	2	4:49	0:04	5:42	12	0:28	2.46	0.49
					38:12	9	4:15		
	4:32	1	4:32		18:00	8	2:15	0.69	-0.58



Repair Repeat Report Rate (Percent) (MR-7E)-- Interval Zone Two

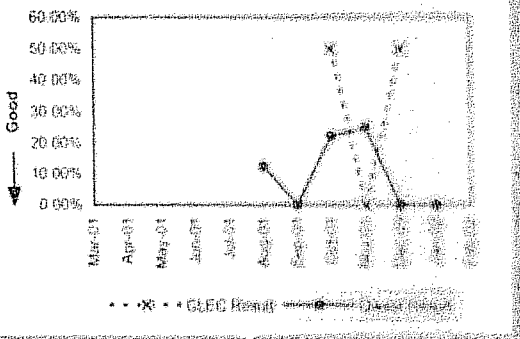
					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
					1	18	5.56%		
					4	20	20.00%		
					3	17	17.65%		
					6	17	35.29%		
					4	22	18.18%		
					6	23	26.09%		
					3	14	21.43%		
	1	2	50.00%	50.00%	3	19	15.79%	0.88	-0.47
	0	2	0.00%	0.00%	3	14	21.43%	-0.69	-1.42
	1	2	50.00%	50.00%	1	12	8.33%	1.1	-0.33
					2	9	22.22%		
	0	1	0.00%	0.00%	0	8	0.00%	N/A	N/A



Checklist #4 - Unbundled Loop - ISDN Capable Repair

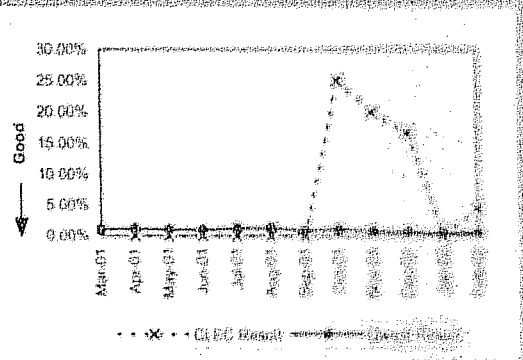
Repair Repeat Report Rate (Percent) (MR-7E*)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					1	8	12.50%		
Sep-01					0	1	0.00%		
Oct-01	1	2	50.00%	50.00%	2	9	22.22%	0.56	-0.66
Nov-01	0	2	0.00%	0.00%	2	8	25.00%	-0.73	-1.44
Dec-01	1	2	50.00%	50.00%	0	2	0.00%	N/A	-0.63
Jan-02					0	4	0.00%		
Feb-02									



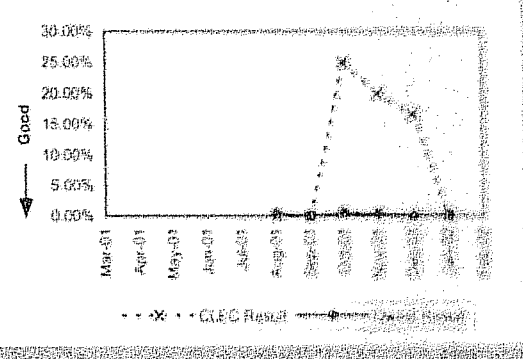
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Mar-01					18	1687	1.07%		
Apr-01	0	1	0.00%	0.00%	20	1710	1.17%	-0.11	-1.07
May-01	0	2	0.00%	0.00%	17	1723	0.99%	-0.14	-1.09
Jun-01	0	2	0.00%	0.00%	17	1730	0.98%	-0.14	-1.09
Jul-01	0	3	0.00%	0.00%	22	1760	1.25%	-0.19	-1.12
Aug-01	0	8	0.00%	0.00%	23	1795	1.28%	-0.32	-1.2
Sep-01	0	8	0.00%	0.00%	14	1796	0.78%	-0.25	-1.15
Oct-01	2	8	25.00%	43.30%	19	1777	1.07%	2.97	0.8
Nov-01	2	10	20.00%	40.00%	14	1831	0.76%	3.02	0.84
Dec-01	2	12	16.67%	37.27%	12	1848	0.65%	3	0.82
Jan-02	0	18	0.00%	0.00%	9	1866	0.48%	-0.29	-1.18
Feb-02	1	23	4.35%	20.39%	8	1879	0.43%	1.63	-0.01



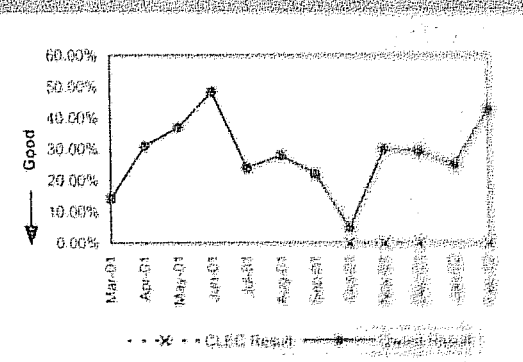
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	8	0.00%	0.00%	8	1795	0.45%	-0.19	-1.11
Sep-01	0	8	0.00%	0.00%	1	1796	0.06%	-0.07	-1.04
Oct-01	2	8	25.00%	43.30%	9	1777	0.51%	3.38	1.05
Nov-01	2	10	20.00%	40.00%	6	1831	0.44%	3.32	1.02
Dec-01	2	12	16.67%	37.27%	2	1848	0.11%	3.79	1.31
Jan-02	0	18	0.00%	0.00%	4	1866	0.21%	-0.2	-1.12
Feb-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)-- Interval Zone One and Two

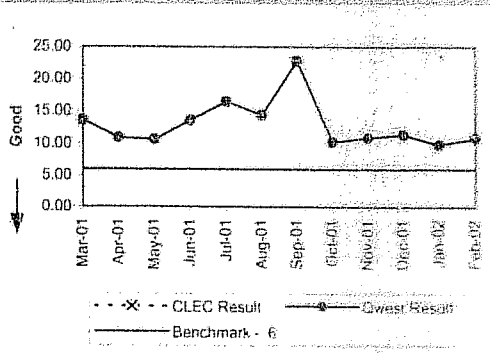
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Mar-01					3	21	14.29%		
Apr-01					9	29	31.03%		
May-01					10	27	37.04%		
Jun-01					16	33	48.48%		
Jul-01					7	29	24.14%		
Aug-01					9	32	28.13%		
Sep-01					4	18	22.22%		
Oct-01	0	2	0.00%	0.00%	1	20	5.00%	-0.31	-1.19
Nov-01	0	2	0.00%	0.00%	6	20	30.00%	-0.88	-1.54
Dec-01	0	2	0.00%	0.00%	5	17	29.41%	-0.86	-1.52
Jan-02					3	12	25.00%		
Feb-02	6	7	0.00%	0.00%	6	14	42.86%	-0.84	-1.51



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

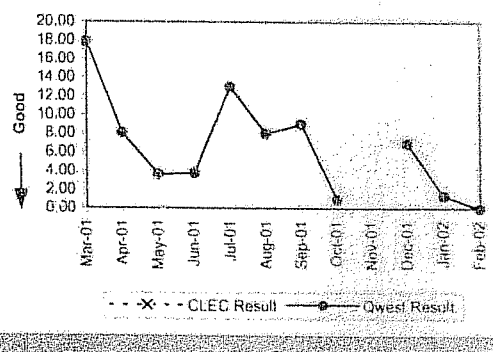
Percent Average Delay (OP-4E) -- Interval Zone Two

CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
	2310	170	13.64		
	1488	136	10.93		
	876	82	10.68		
	735	54	13.61		
	166	10	16.50		
	159	11	14.45		
	137	6	22.83		
	103	10	10.30		
	44	4	11.00		
	103	9	11.44		
	79	8	9.88		
	98	9	10.89		



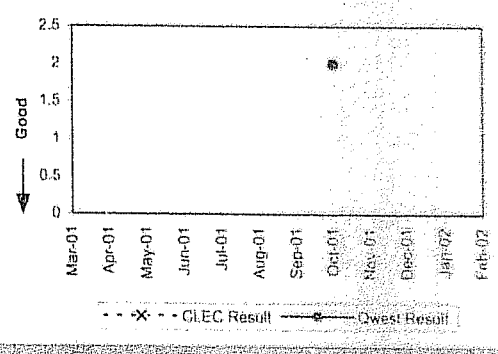
Percent Average Delay (OP-4E) -- Interval Zone Two

CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
	536	30	17.87		
	97	12	8.08		
	22	6	3.67		
	34	9	3.78		
	26	2	13.00		
	40	5	8.00		
	27	3	9.00		
	4	4	1.00		
	7	1	7.00		
	4	3	1.33		
	0	1	0.00		



Qwest Delay for Facility Reasons (Average Days) (OP-6B-5) -- Interval Zone Two

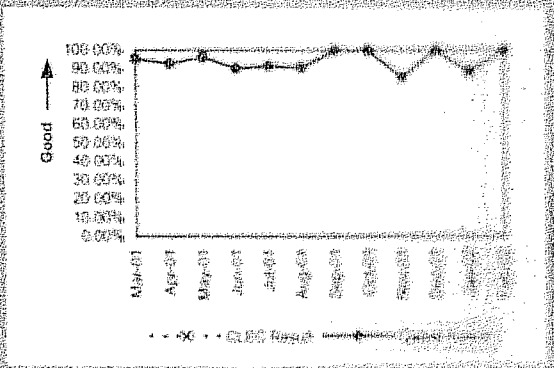
CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
	2	1	2.00		



Checklist #4 - Unbundled Loop - ADSL Qualifier installation

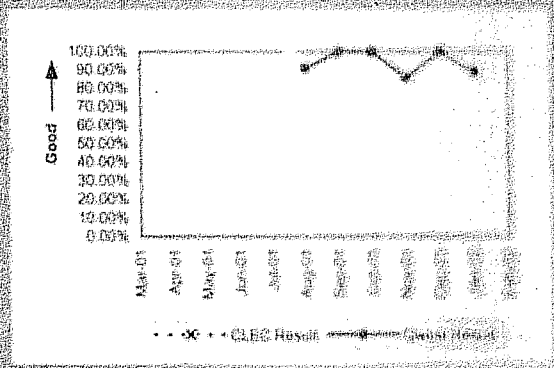
New Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01				183	192	95.31%		
Apr-01				146	157	92.99%		
May-01				109	113	96.46%		
Jun-01				66	73	90.41%		
Jul-01				33	36	91.67%		
Aug-01				10	11	90.91%		
Sep-01				9	9	100.00%		
Oct-01				8	8	100.00%		
Nov-01				6	7	85.71%		
Dec-01				7	7	100.00%		
Jan-02				8	9	88.89%		
Feb-02				9	9	100.00%		



New Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

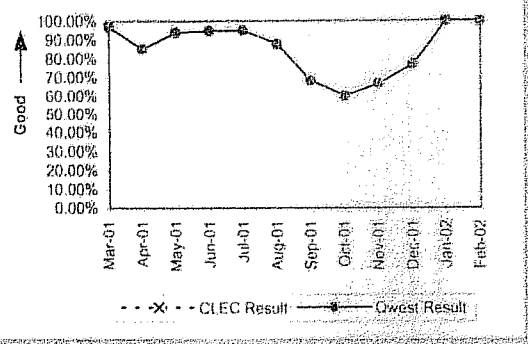
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01				10	11	90.91%		
Sep-01				9	9	100.00%		
Oct-01				8	8	100.00%		
Nov-01				6	7	85.71%		
Dec-01				7	7	100.00%		
Jan-02				8	9	88.89%		
Feb-02								



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

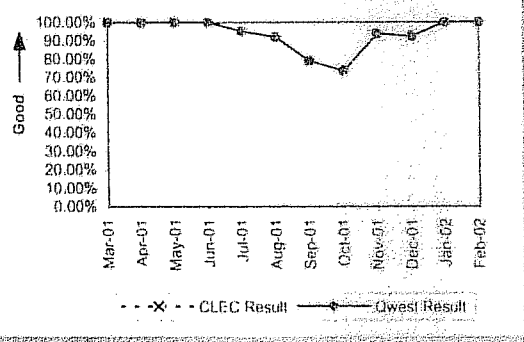
(MR-1C) - Interval Zone Two

	Qwest Owned	Qwest Result	Mod Z Scr	Parity Score
	37	97.30%		
	41	85.37%		
	17	94.12%		
	40	95.00%		
	21	95.24%		
	25	88.00%		
	19	68.42%		
	15	60.00%		
	15	66.67%		
	13	76.92%		
	13	100.00%		
	2	100.00%		



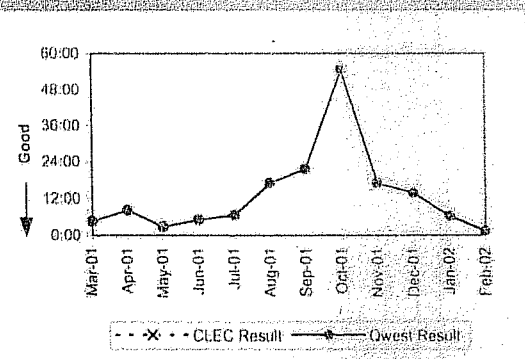
(MR-4C) - Interval Zone Two

	Qwest Owned	Qwest Result	Mod Z Scr	Parity Score
	37	100.00%		
	41	100.00%		
	17	100.00%		
	40	100.00%		
	21	95.24%		
	25	92.00%		
	19	78.95%		
	15	73.33%		
	16	93.75%		
	13	92.31%		
	13	100.00%		
	2	100.00%		



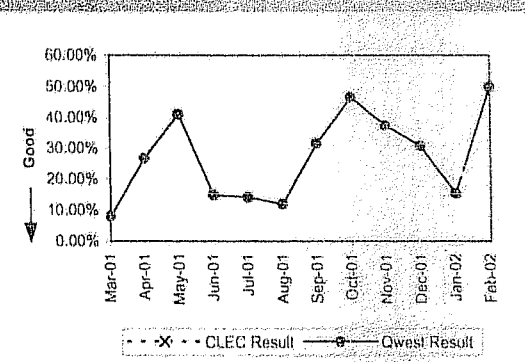
(MR-6C) - Interval Zone Two

	Qwest Owned	Qwest Result	Mod Z Scr	Parity Score
	37	4:39		
	41	8:15		
	17	2:53		
	40	5:12		
	21	6:44		
	25	17:09		
	19	21:43		
	15	64:39		
	16	17:07		
	13	13:52		
	13	6:25		
	2	1:28		



(MR-7C) - Interval Zone Two

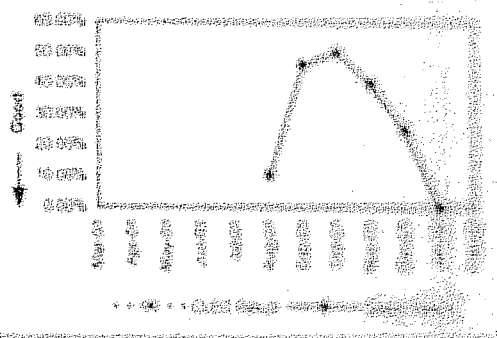
	Qwest Owned	Qwest Result	Mod Z Scr	Parity Score
	37	8.11%		
	41	26.83%		
	17	41.18%		
	40	15.00%		
	21	14.29%		
	25	12.00%		
	19	31.58%		
	15	46.67%		
	16	37.50%		
	13	30.77%		
	13	15.38%		
	2	50.00%		



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

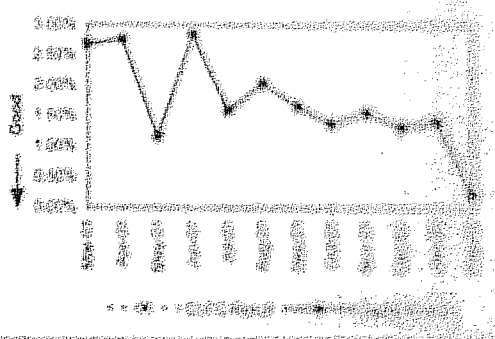
Repair Repeat Report Rate (Percent) (MR-7E*)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01				2	19	10.53%		
Sep-01				6	13	46.15%		
Oct-01				5	10	50.00%		
Nov-01				4	10	40.00%		
Dec-01				2	8	25.00%		
Jan-02				0	7	0.00%		
Feb-02								



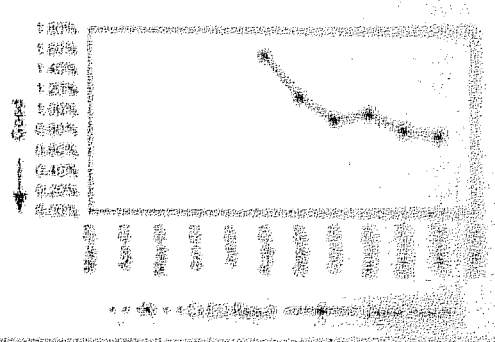
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01				37	1378	2.69%		
Apr-01				41	1482	2.77%		
May-01				17	1455	1.17%		
Jun-01				40	1405	2.85%		
Jul-01				21	1315	1.60%		
Aug-01				25	1224	2.04%		
Sep-01				19	1140	1.67%		
Oct-01				15	1089	1.38%		
Nov-01				16	1024	1.56%		
Dec-01				13	981	1.33%		
Jan-02				13	917	1.42%		
Feb-02				2	880	0.23%		



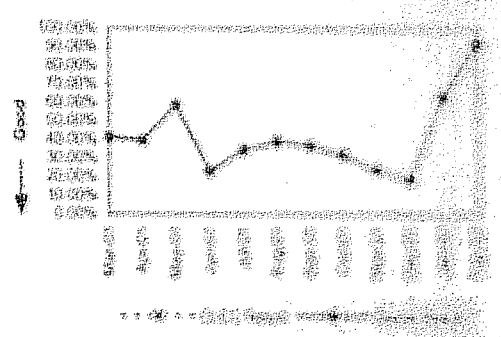
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01				19	1224	1.55%		
Sep-01				13	1140	1.14%		
Oct-01				10	1089	0.92%		
Nov-01				10	1024	0.98%		
Dec-01				8	981	0.82%		
Jan-02				7	917	0.76%		
Feb-02								



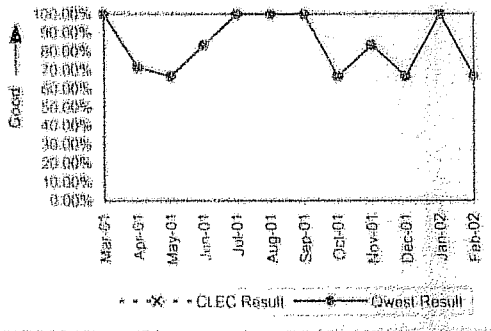
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01				26	63	41.27%		
Apr-01				27	68	39.71%		
May-01				24	41	58.54%		
Jun-01				12	52	23.08%		
Jul-01				11	32	34.38%		
Aug-01				16	41	39.02%		
Sep-01				11	30	36.67%		
Oct-01				7	22	31.82%		
Nov-01				5	21	23.81%		
Dec-01				3	16	18.75%		
Jan-02				22	35	62.86%		
Feb-02				23	25	92.00%		

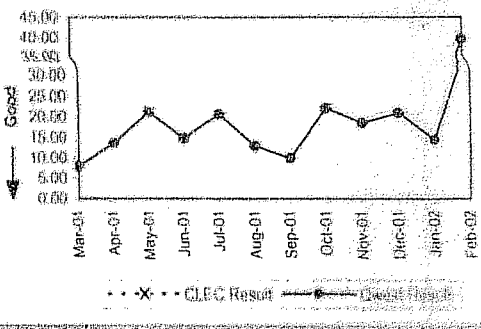


Interval Zone 1 - Installation for DS3 and Higher

CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr

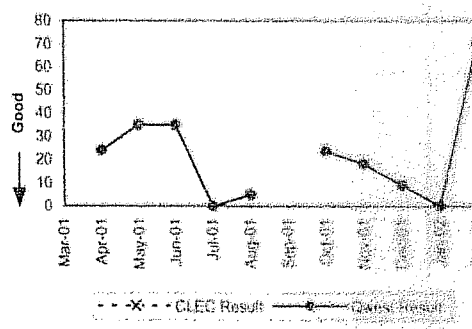


CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
				18.50		
		211	10	21.10		
		145	10	14.50		
		119	3	39.67		



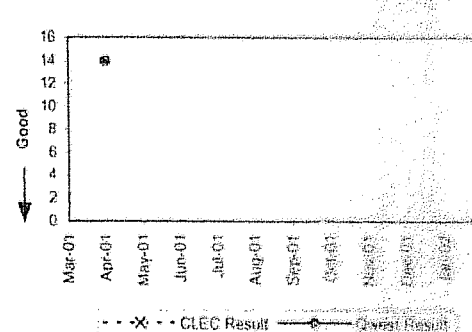
Interval Zone Two for Non-Facility Reasons (Average Days) (OP-6A-5)– Interval Zone Two

CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
		24	1	24.00		
		35	1	35.00		
		35	1	35.00		
		0	1	0.00		
		10	2	5.00		
		71	3	23.67		
		73	4	18.25		
		73	8	9.12		
		0	6	0.00		
		70	1	70.00		



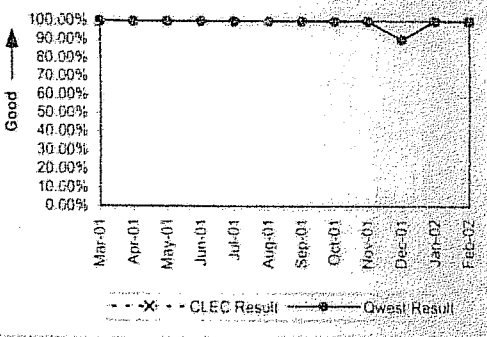
Interval Zone Two for Facility Reasons (Average Days) (OP-6B-5)– Interval Zone Two

CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
		14	1	14.00		

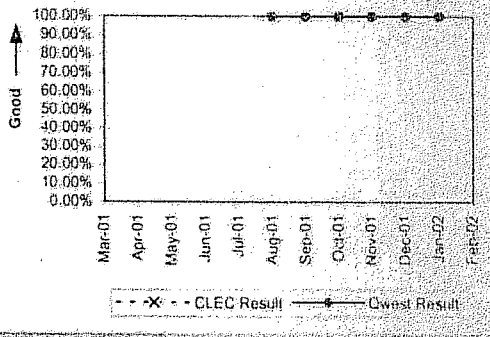


Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

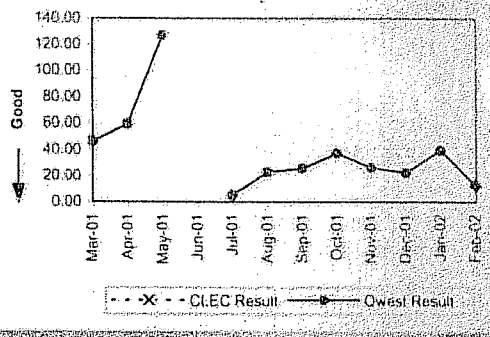
Date	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	7	7	100.00%		
Apr-01	11	11	100.00%		
May-01	9	9	100.00%		
Jun-01	8	8	100.00%		
Jul-01	7	7	100.00%		
Aug-01	5	5	100.00%		
Sep-01	4	4	100.00%		
Oct-01	4	4	100.00%		
Nov-01	8	8	100.00%		
Dec-01	10	10	90.00%		
Jan-02	10	10	100.00%		
Feb-02	7	7	100.00%		



Date	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01					
Apr-01					
May-01					
Jun-01					
Jul-01					
Aug-01	6	6	100.00%		
Sep-01	4	4	100.00%		
Oct-01	4	4	100.00%		
Nov-01	6	6	100.00%		
Dec-01	10	10	100.00%		
Jan-02	10	10	100.00%		
Feb-02					



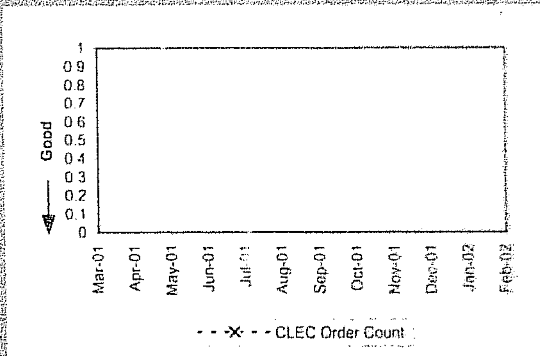
Date	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	46	2	46.50		
Apr-01	116	2	58.50		
May-01	127	1	127.00		
Jun-01					
Jul-01	11	2	5.50		
Aug-01	92	4	23.00		
Sep-01	53	2	26.50		
Oct-01	75	2	37.50		
Nov-01	53	2	26.50		
Dec-01	45	2	22.50		
Jan-02	80	2	40.00		
Feb-02	13	1	13.00		



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

[illegible] Unbundled Loop - DS3 Capable (OP-16B)

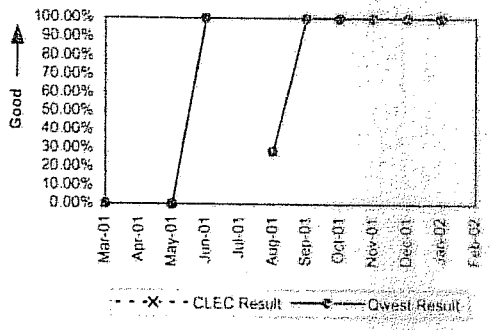
	CLEC Order Count
[illegible]	



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

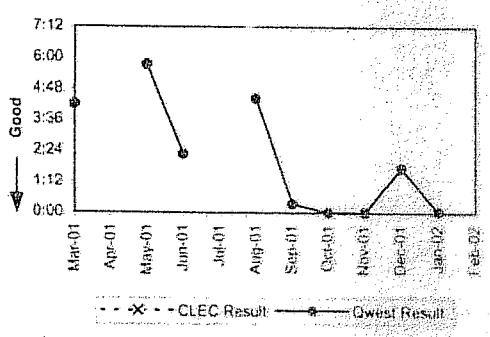
All Trouble Cleared within 4 hours (Percent) (MR-5B) -- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01					0	1	0.00%		
Apr-01									
May-01					0	2	0.00%		
Jun-01					2	2	100.00%		
Jul-01									
Aug-01					2	7	28.57%		
Sep-01					1	1	100.00%		
Oct-01					1	1	100.00%		
Nov-01					1	1	100.00%		
Dec-01					1	1	100.00%		
Jan-02					1	1	100.00%		
Feb-02									



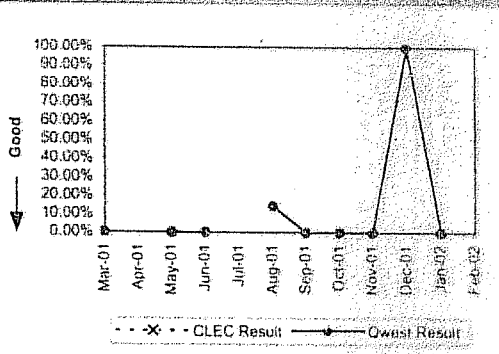
Mean Time to Restore (Hours:Minutes) (MR-6E) -- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01					4:13	1	4:13		
Apr-01									
May-01					11:30	2	5:45		
Jun-01					4:36	2	2:18		
Jul-01									
Aug-01					33:08	7	4:27		
Sep-01					0:22	1	0:22		
Oct-01					0:01	1	0:01		
Nov-01					0:01	1	0:01		
Dec-01					1:46	1	1:46		
Jan-02					0:03	1	0:03		
Feb-02									



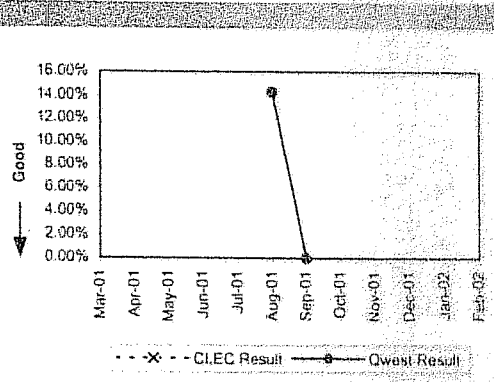
Repair Repeat Report Rate (Percent) (MR-7E) -- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01					0	1	0.00%		
Apr-01									
May-01					0	2	0.00%		
Jun-01					0	2	0.00%		
Jul-01									
Aug-01					1	7	14.29%		
Sep-01					0	1	0.00%		
Oct-01					0	1	0.00%		
Nov-01					0	1	0.00%		
Dec-01					1	1	100.00%		
Jan-02					0	1	0.00%		
Feb-02									



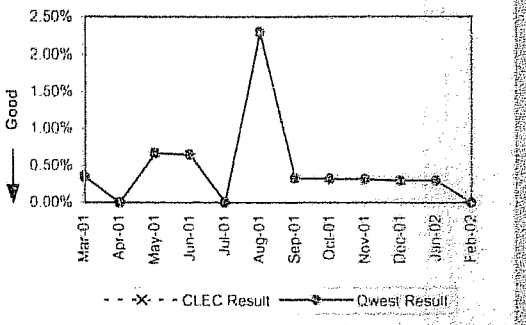
Repeat Repair Report Rate (Percent) (MR-7E) -- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					1	7	14.29%		
Sep-01					0	1	0.00%		
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									

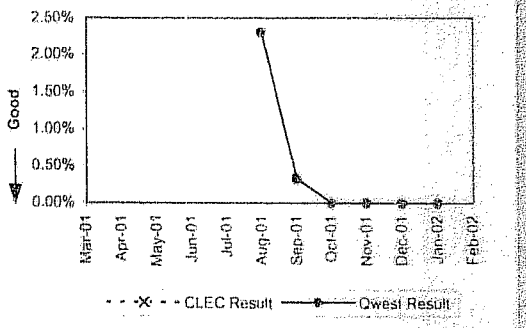


9.1.1.64 - Unbundled Loop - Repair for DS3 and Higher

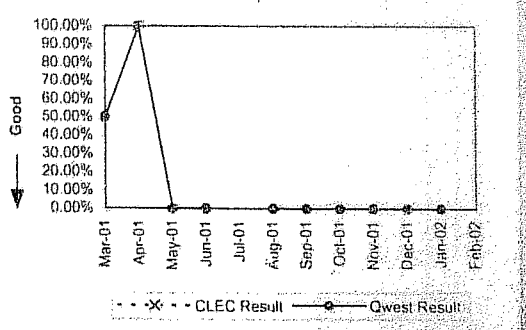
Qwest Dem	Qwest Res	Mod Z Scr	Parity Scr
2	0.35%		
2	0.00%		
2	0.67%		
2	0.65%		
2	0.00%		
2	2.30%		
2	0.30%		
2	0.62%		
2	0.32%		
2	0.30%		
2	0.30%		
2	0.00%		



Qwest Dem	Qwest Res	Mod Z Scr	Parity Scr
2	2.30%		
2	0.30%		
2	0.00%		
2	0.00%		
2	0.00%		
2	0.00%		



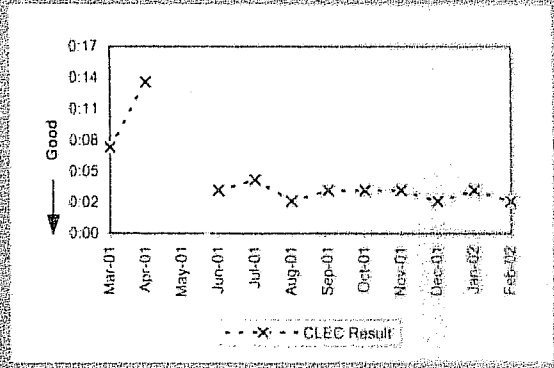
Qwest Dem	Qwest Res	Mod Z Scr	Parity Scr
2	50.00%		
1	100.00%		
2	0.00%		
2	0.00%		
2	0.00%		
1	0.00%		
1	0.00%		
1	0.00%		
1	0.00%		
1	0.00%		



Checklist #4 - Unbundled Loop Cutovers

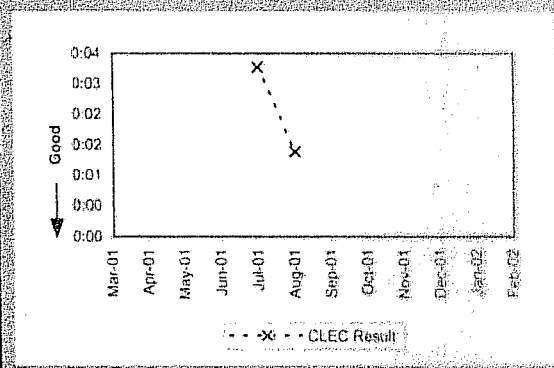
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop - Analog (OP-7)

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	11:19	89	0:08
Apr-01	2:16	10	0:14
May-01			
Jun-01	3:15	51	0:04
Jul-01	4:34	58	0:05
Aug-01	1:57	42	0:03
Sep-01	0:42	11	0:04
Oct-01	2:28	41	0:04
Nov-01	2:54	45	0:04
Dec-01	3:33	83	0:03
Jan-02	4:05	68	0:04
Feb-02	4:00	94	0:03



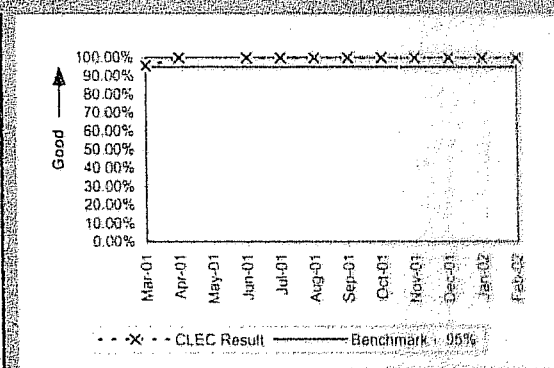
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop Other (OP-7)

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01			
Apr-01			
May-01			
Jun-01			
Jul-01	0:14	4	0:04
Aug-01	0:02	1	0:02
Sep-01			
Oct-01			
Nov-01			
Dec-01			
Jan-02			
Feb-02			



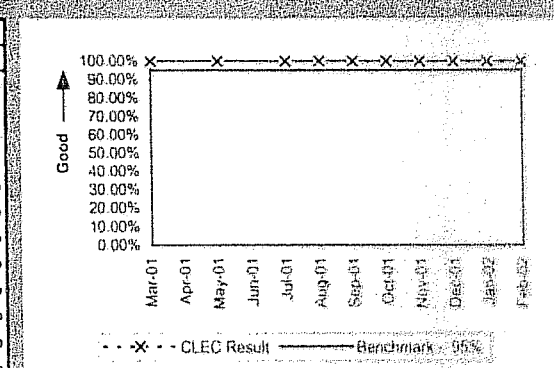
Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A)

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	23	24	95.83%
Apr-01	5	5	100.00%
May-01			
Jun-01	15	15	100.00%
Jul-01	11	11	100.00%
Aug-01	10	10	100.00%
Sep-01	5	5	100.00%
Oct-01	19	19	100.00%
Nov-01	13	13	100.00%
Dec-01	28	28	100.00%
Jan-02	21	21	100.00%
Feb-02	26	26	100.00%



Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A)

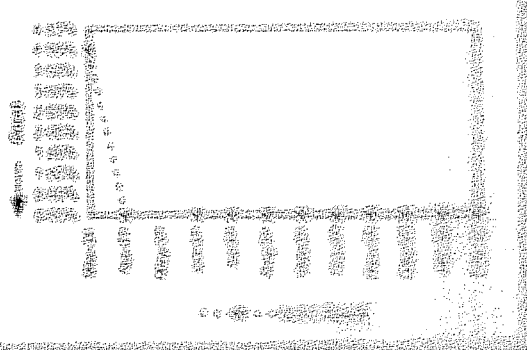
Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	1	1	100.00%
Apr-01			
May-01	1	1	100.00%
Jun-01			
Jul-01	3	3	100.00%
Aug-01	15	15	100.00%
Sep-01	5	5	100.00%
Oct-01	11	11	100.00%
Nov-01	3	3	100.00%
Dec-01	6	6	100.00%
Jan-02	13	13	100.00%
Feb-02	3	3	100.00%



Checklist #4 - Unbundled Loop Concern

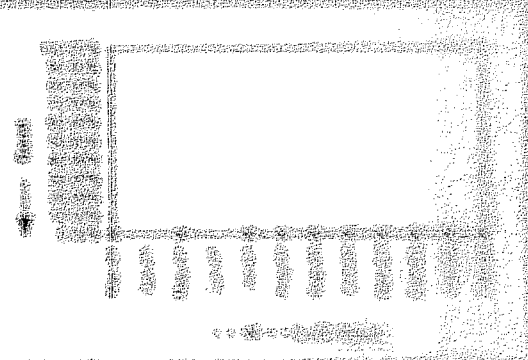
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-4-08)

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	1	25	4.00%
Apr-01	0	6	0.00%
May-01			
Jun-01	0	15	0.00%
Jul-01	0	11	0.00%
Aug-01	0	15	0.00%
Sep-01	0	5	0.00%
Oct-01	0	15	0.00%
Nov-01	0	13	0.00%
Dec-01	0	28	0.00%
Jan-02	0	53	0.00%
Feb-02	0	55	0.00%



Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Digital (OP-4-08)

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	0	1	0.00%
Apr-01			
May-01	0	1	0.00%
Jun-01			
Jul-01	0	3	0.00%
Aug-01	0	15	0.00%
Sep-01	0	5	0.00%
Oct-01	0	11	0.00%
Nov-01	0	3	0.00%
Dec-01	0	6	0.00%
Jan-02	0	12	0.00%
Feb-02	0	3	0.00%



CONTINUATION

[3]

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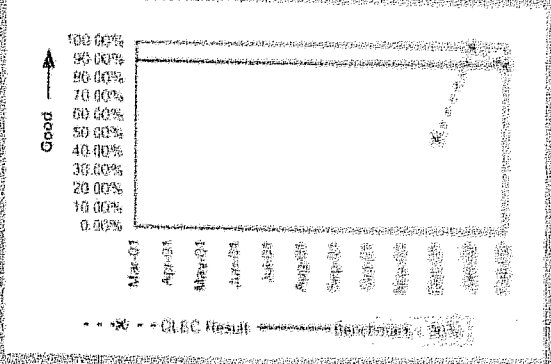
Checklist #4 - Unbundled Loop - Conditioned

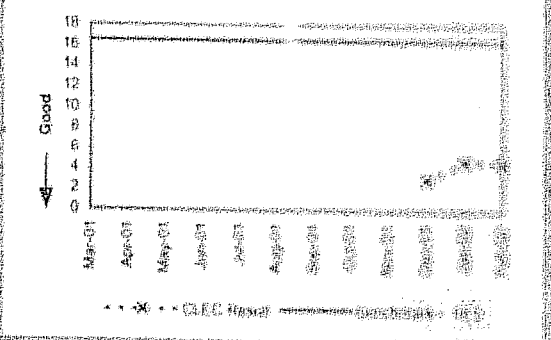
Installation Commitments Met (Percent) (OP-3E)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	1	2	50.00%	50.00%
Jan-02	11	11	100.00%	0.00%
Feb-02	9	10	90.00%	30.00%



Installation Interval (Average Days) (OP-4E)-- Interval Zone Two

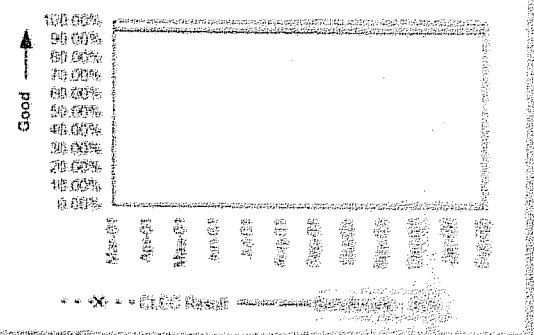
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	3	1	3.00	
Jan-02	24	5	4.80	0.45
Feb-02	28	6	4.67	0.82



Checklist #4 - Line Sharing Installation

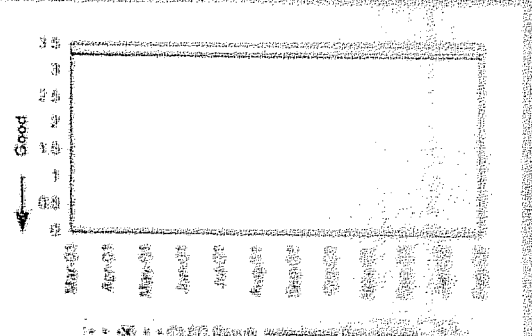
Installation Commitments Met (Percent) (OP-3A)-- Dispatches Within MSAs

	CLEC Num	CLEC Denom	CLEC Result	Std Dev



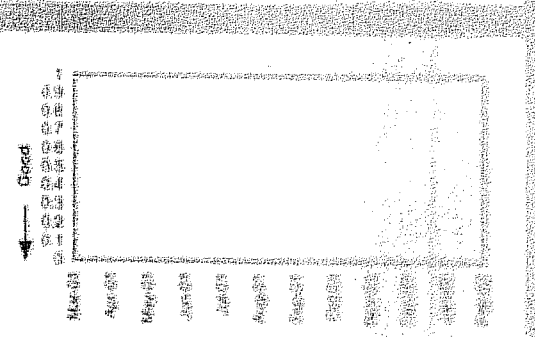
Installation Interval (Average Days) (OP-4A)-- Dispatches Within MSAs

	CLEC Num	CLEC Denom	CLEC Result	Std Dev



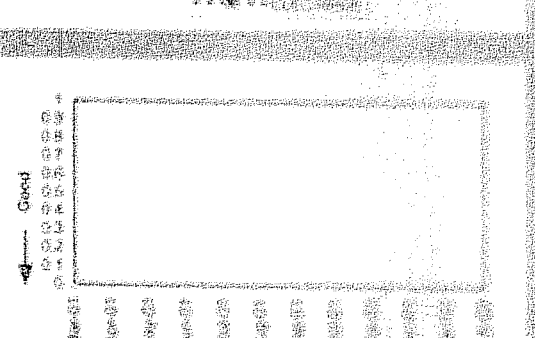
Delayed Days for Installation Reasons (Average Days) (OP-6A-1)-- Dispatches Within MSAs

	CLEC Num	CLEC Denom	CLEC Result	Std Dev



Delayed Days for Facility Reasons (Average Days) (OP-6B-1)-- Dispatches Within MSAs

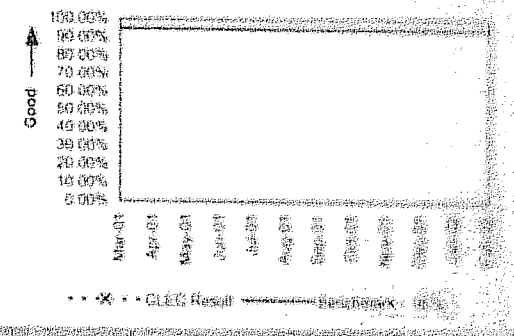
	CLEC Num	CLEC Denom	CLEC Result	Std Dev



Checklist #4 - Line Sharing Installation

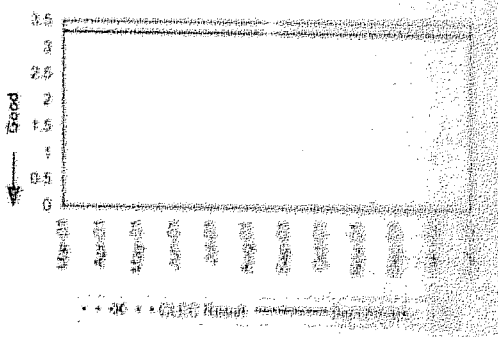
Installation Commitments Met (Percent) (OP-3B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



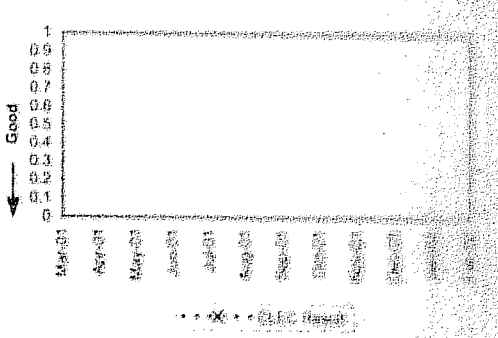
Installation Interval (Average Days) (OP-4B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



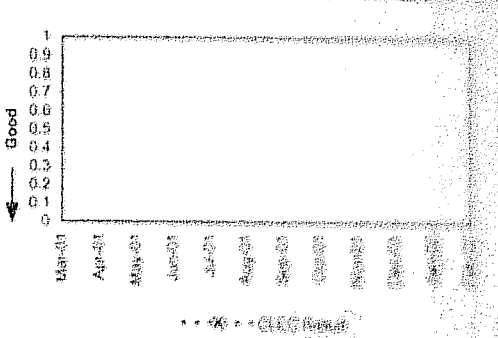
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



Delayed Days for Facility Reasons (Average Days) (OP-6B-2)-- Dispatches Outside MSAs

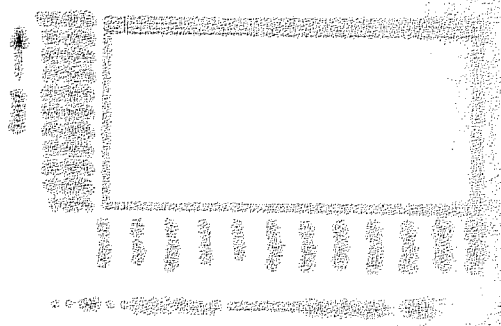
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



Checklist #4 - Line Sharing Performance

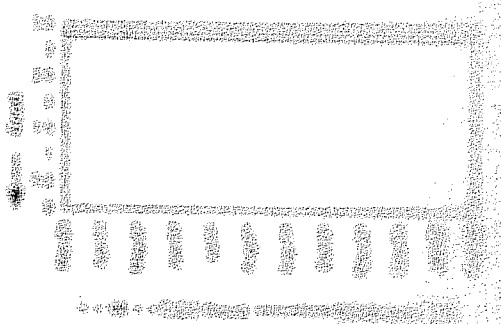
Installation Commitments Met (Percent) (OP-3C) - No Disparities

Date	CLEC Num	CLEC Denom	CLEC Result	SWT Data
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



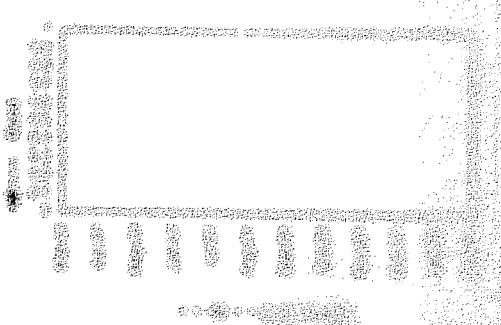
Installation Interval (Average Days) (OP-4) - No Disparities

Date	CLEC Num	CLEC Denom	CLEC Result	SWT Data
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



Delayed Days for Non-Facility Reasons (Average Days) (OP-4) - No Disparities

Date	CLEC Num	CLEC Denom	CLEC Result	SWT Data
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



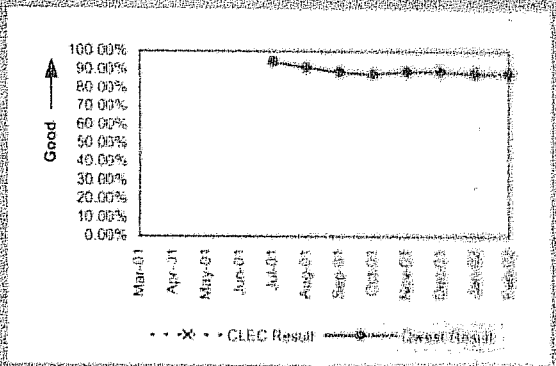
Delayed Days for Facility Reasons (Average Days) (OP-4) - No Disparities

Date	CLEC Num	CLEC Denom	CLEC Result	SWT Data
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				

Checklist #4 - Line Sharing Installation

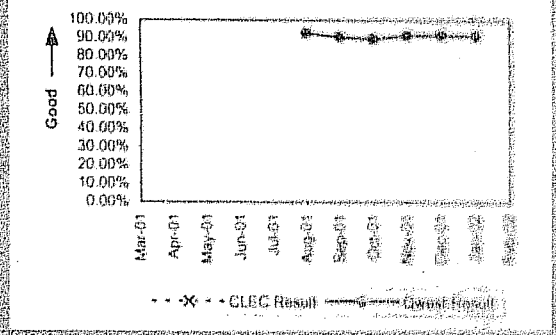
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01					10163	10747	94.57%		
Aug-01					6210	6789	91.47%		
Sep-01					4219	4744	88.93%		
Oct-01					3580	4079	87.77%		
Nov-01					3395	3806	89.20%		
Dec-01					2925	3279	89.20%		
Jan-02					2744	3117	88.03%		
Feb-02					2638	2999	87.96%		



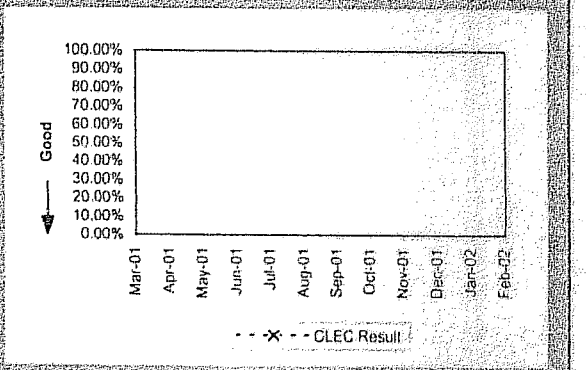
New Service Installation Quality (Percent) (OP-5*)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					6312	6789	92.97%		
Sep-01					4309	4744	90.83%		
Oct-01					3660	4079	89.73%		
Nov-01					3488	3806	91.64%		
Dec-01					3012	3279	91.86%		
Jan-02					2853	3117	91.53%		
Feb-02									

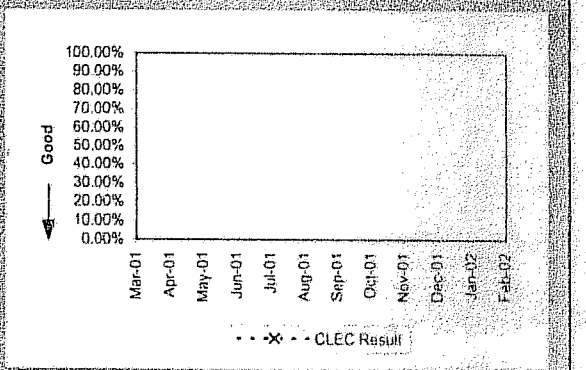


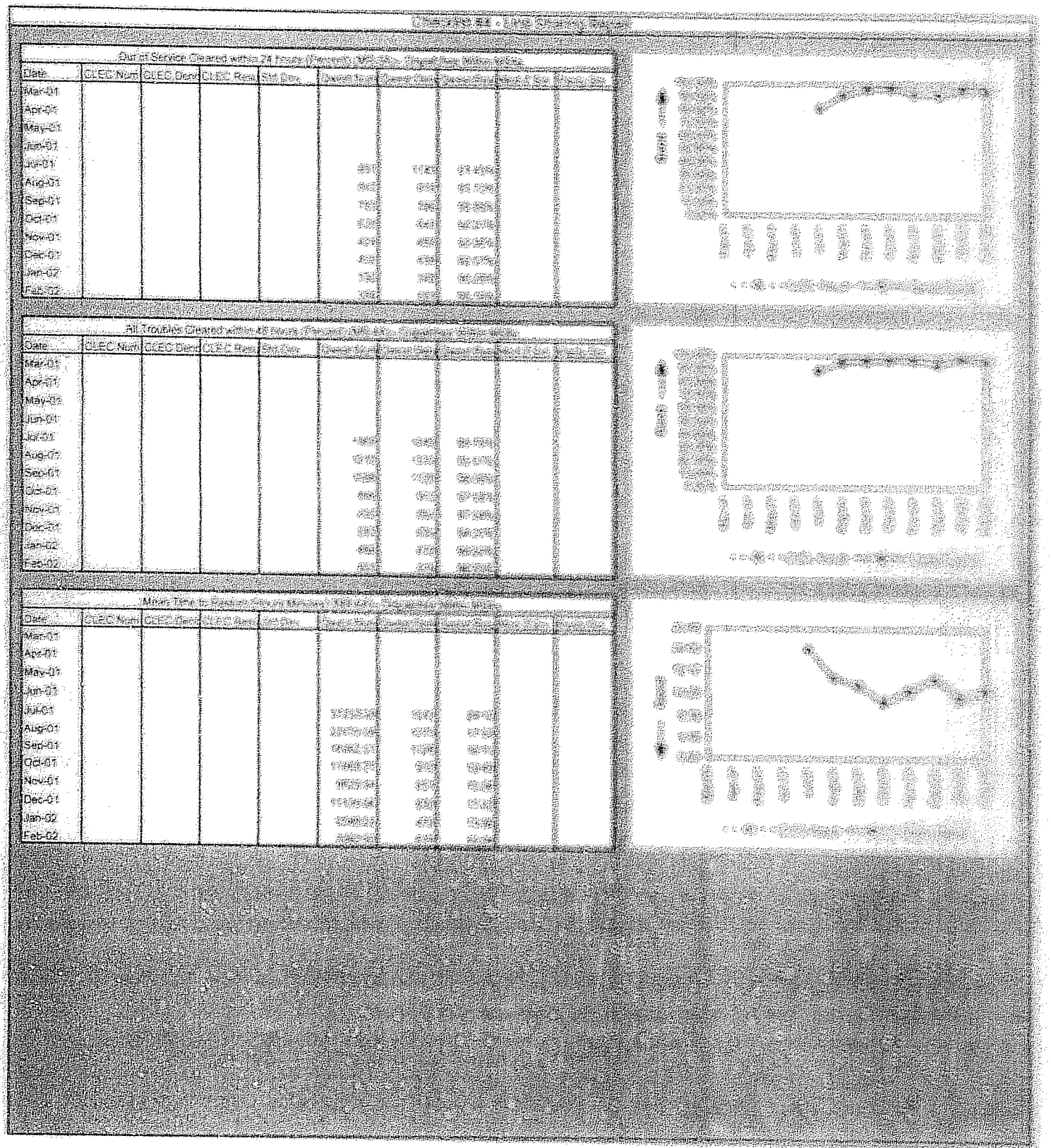
Checklist #4 - Line Sharing Repair

Repair Repeat Report Rate (Percent) (MR-7A)-- Dispatches Within MSAs				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



Repair Repeat Report Rate (Percent) (MR-7A*)-- Dispatches Within MSAs				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				

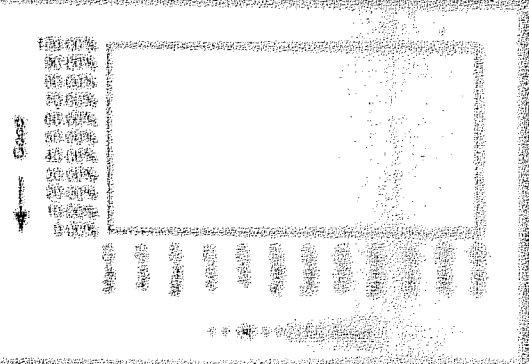




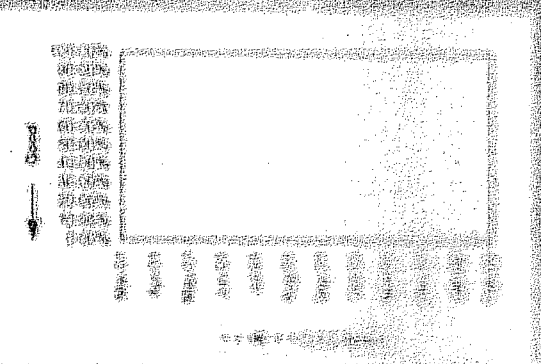
March 30, 2002

Checklist #4 - Line Sharing Repair

Repair Repeat Report Rate (Percent) (MR-7A)-- Dispatches Within MSAs				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



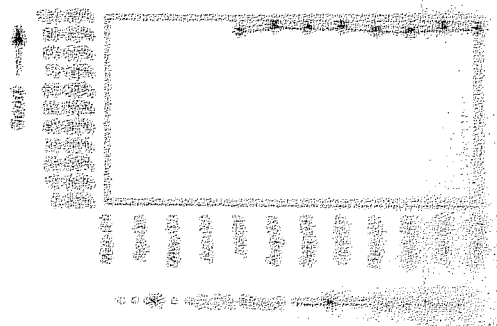
Repair Repeat Report Rate (Percent) (MR-7A')-- Dispatches Within MSAs				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



Checklist #4 - Line Sharing Retest

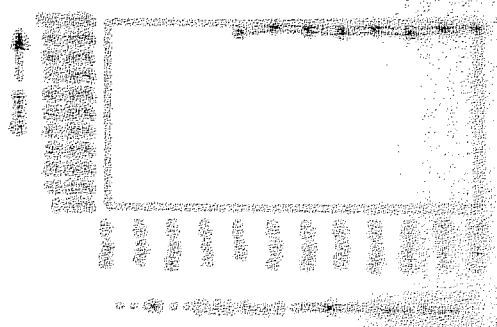
Out of Service Cleared within 24 hours (Percent) (MR-3B) - Dispatched Trouble Reports

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Num Z Score	Parity Met
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01					917	986	93.00%		
Aug-01					851	883	96.37%		
Sep-01					748	782	95.65%		
Oct-01					609	638	95.45%		
Nov-01					518	547	94.70%		
Dec-01					420	435	96.55%		
Jan-02					306	319	95.92%		
Feb-02					255	270	94.44%		



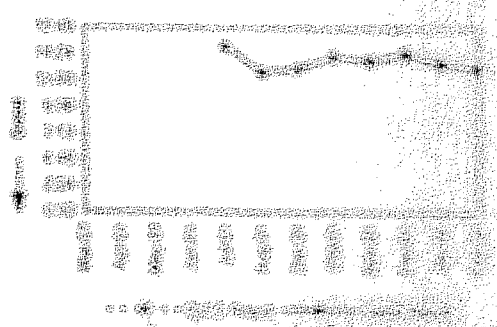
All Troubles Cleared within 48 hours (Percent) (MR-4B) - Dispatched Trouble Reports

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Num Z Score	Parity Met
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01					1250	1315	95.06%		
Aug-01					1184	1271	93.15%		
Sep-01					1059	1142	92.73%		
Oct-01					846	895	94.53%		
Nov-01					746	788	94.67%		
Dec-01					596	629	94.75%		
Jan-02					467	479	97.49%		
Feb-02					440	449	98.00%		



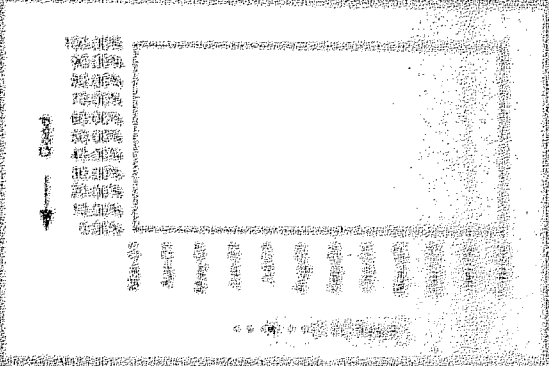
Mean Time to Restore Minutes (MR-6B) - Dispatched Trouble Reports

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Num Z Score	Parity Met
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01					19596.33	1315	14.90		
Aug-01					15508.02	1271	12.20		
Sep-01					13716.23	1142	12.01		
Oct-01					12459.28	895	13.92		
Nov-01					10633.06	788	13.50		
Dec-01					9032.64	629	14.36		
Jan-02					6503.52	479	13.58		
Feb-02					5906.18	449	13.16		

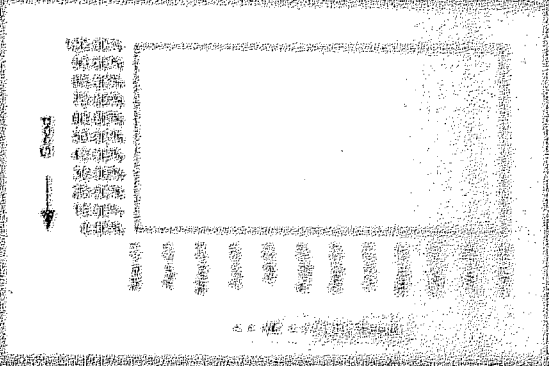


Checklist #4 - Line Sharing Repair

Repair Repeat Report Rate (Percent) (MR-7B)-- Dispatches Outside MSAs				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				

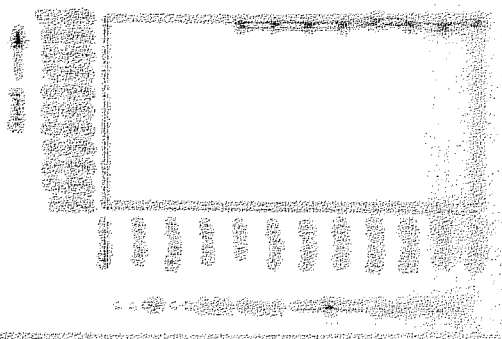


Repair Repeat Report Rate (Percent) (MR-7B')-- Dispatches Outside MSAs				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



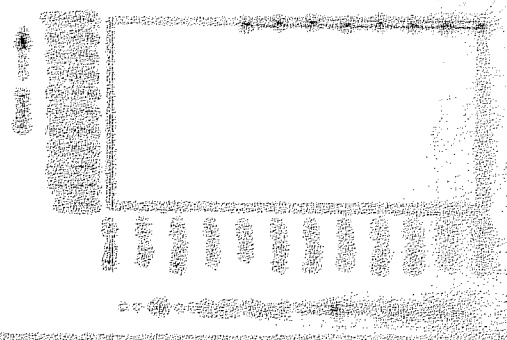
Out of Service Cleared within 24 Hours (Business Days, Excluding Saturday)

Date	CLEC Num	CLEC Dem	CLEC Rep	Sub Total	Qwest Num	Qwest Dem	Qwest Rep	Sub Total	Total
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



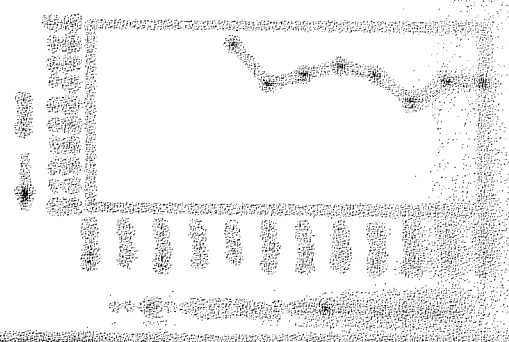
All Trouble Cleared within 48 Hours (Business Days, Excluding Saturday)

Date	CLEC Num	CLEC Dem	CLEC Rep	Sub Total	Qwest Num	Qwest Dem	Qwest Rep	Sub Total	Total
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



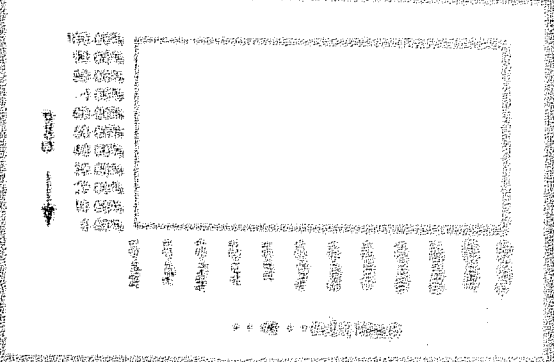
Mean Time to Restore Out of Service (Hours)

Date	CLEC Num	CLEC Dem	CLEC Rep	Sub Total	Qwest Num	Qwest Dem	Qwest Rep	Sub Total	Total
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									

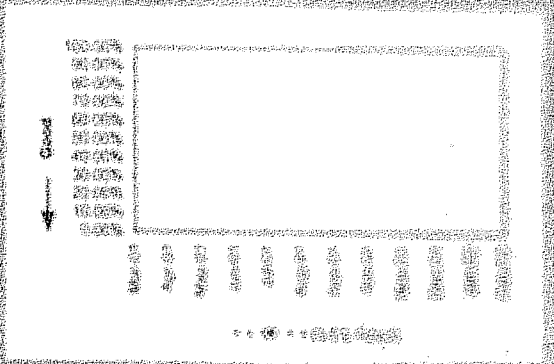


Checklist #4 - Line Sharing Repair

Repair Repeat Report Rate (Percent) (MR-7C)-- No Dispatches				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				

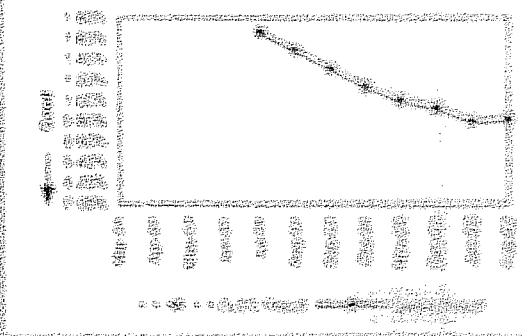


Repair Repeat Report Rate (Percent) (MR-7C')-- No Dispatches				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



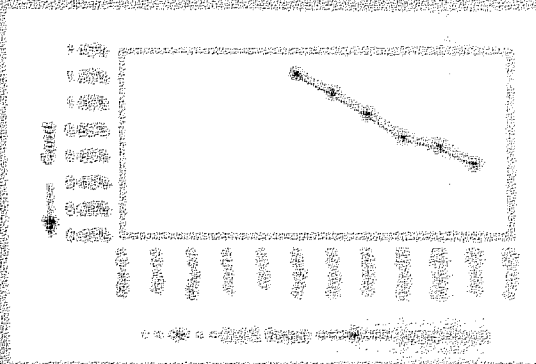
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Test	Parity Met
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01					352	21,270	1.67%		
Aug-01					311	20,850	1.49%		
Sep-01					277	20,674	1.34%		
Oct-01					233	20,443	1.14%		
Nov-01					263	20,517	1.28%		
Dec-01					185	19,958	0.93%		
Jan-02					169	19,781	0.85%		
Feb-02					159	19,716	0.81%		



Trouble Rate (Percent) (MR-8)

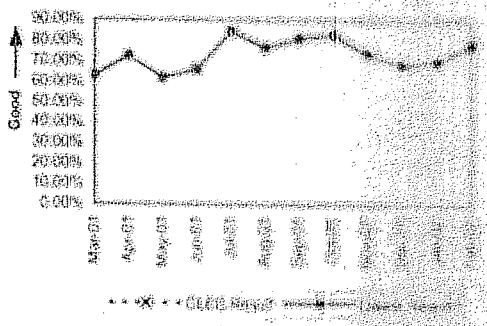
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Test	Parity Met
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					352	21,270	1.67%		
Sep-01					311	20,850	1.49%		
Oct-01					277	20,674	1.34%		
Nov-01					233	20,443	1.14%		
Dec-01					263	20,517	1.28%		
Jan-02					185	19,958	0.93%		
Feb-02					169	19,781	0.85%		



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

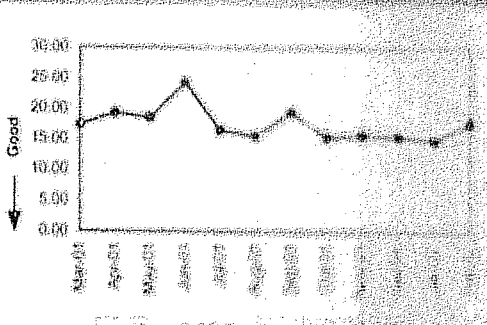
Installation Commitments Met (Percent) (OP-3E)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01				83	131	63.36%		
Apr-01				64	88	72.73%		
May-01				46	74	62.16%		
Jun-01				49	74	66.22%		
Jul-01				62	73	84.93%		
Aug-01				70	91	76.92%		
Sep-01				57	70	81.43%		
Oct-01				85	102	83.33%		
Nov-01				80	108	74.07%		
Dec-01				66	99	68.69%		
Jan-02				33	47	70.21%		
Feb-02				62	79	78.48%		



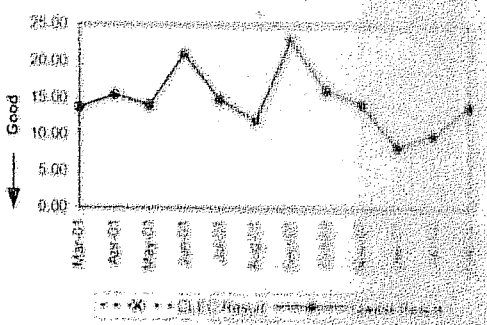
Installation Interval (Average Days) (OP-4E)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01				2257	130	17.36		
Apr-01				1641	85	19.31		
May-01				1375	74	18.58		
Jun-01				1775	73	24.32		
Jul-01				2070	125	16.56		
Aug-01				2011	129	15.59		
Sep-01				1946	100	19.46		
Oct-01				1968	128	15.38		
Nov-01				1920	122	15.74		
Dec-01				1694	109	15.54		
Jan-02				803	54	14.87		
Feb-02				1606	90	17.84		



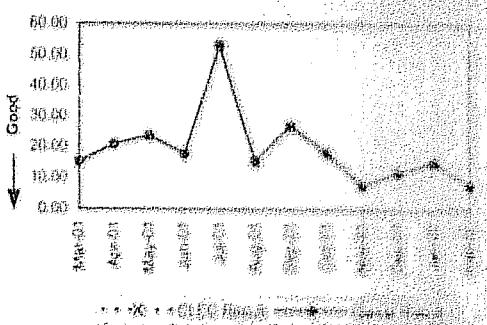
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01				536	39	13.74		
Apr-01				310	20	15.50		
May-01				240	17	14.12		
Jun-01				463	22	21.05		
Jul-01				359	24	14.96		
Aug-01				291	24	12.12		
Sep-01				575	25	23.00		
Oct-01				308	19	16.21		
Nov-01				501	35	14.31		
Dec-01				340	40	8.50		
Jan-02				202	20	10.10		
Feb-02				394	28	14.07		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5)-- Interval Zone Two

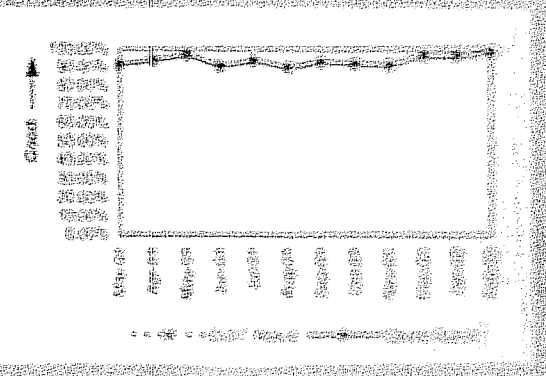
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01				138	9	15.33		
Apr-01				84	4	21.00		
May-01				262	11	23.82		
Jun-01				54	3	18.00		
Jul-01				213	4	53.25		
Aug-01				78	5	15.60		
Sep-01				136	5	27.20		
Oct-01				129	7	18.43		
Nov-01				55	7	7.86		
Dec-01				24	2	12.00		
Jan-02				61	4	15.25		
Feb-02				8	1	8.00		



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

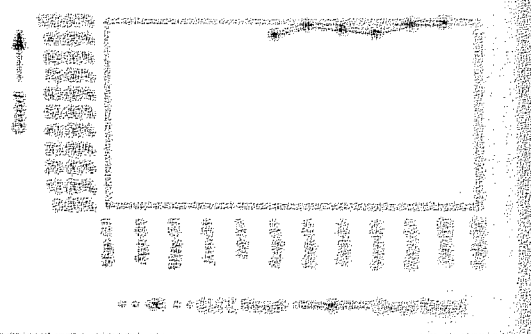
New Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sc	Parity Score
Mar-01				109	119	91.60%		
Apr-01				125	133	93.99%		
May-01				99	102	97.06%		
Jun-01				88	97	90.72%		
Jul-01				105	112	93.75%		
Aug-01				116	129	89.92%		
Sep-01				108	116	93.10%		
Oct-01				106	115	92.17%		
Nov-01				115	126	91.27%		
Dec-01				112	116	96.55%		
Jan-02				81	84	96.43%		
Feb-02				73	74	98.65%		



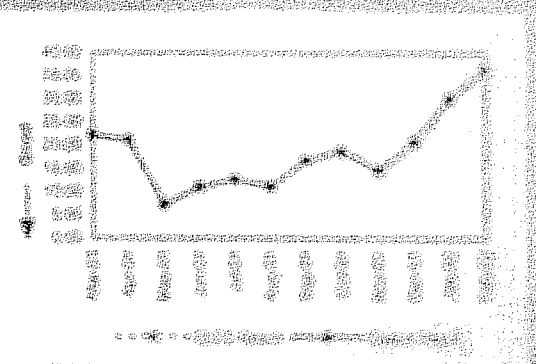
New Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sc	Parity Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01				128	129	99.22%		
Sep-01				114	116	98.28%		
Oct-01				111	119	93.28%		
Nov-01				119	126	94.44%		
Dec-01				115	116	99.14%		
Jan-02				84	84	100.00%		
Feb-02								



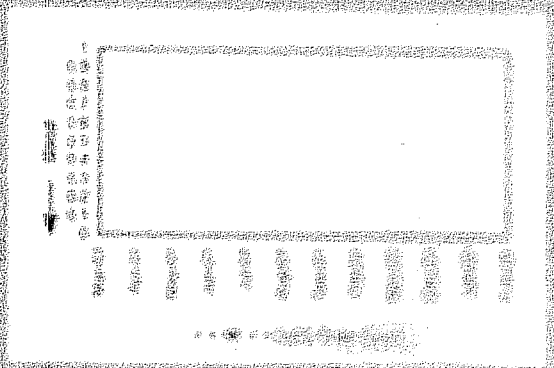
Interval Zone One Orders Delayed Past Due Date (Average Days) (OP-4)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sc	Parity Score
Mar-01				288	13	22.15		
Apr-01				106	8	21.25		
May-01				80	11	7.27		
Jun-01				156	14	11.14		
Jul-01				270	21	12.86		
Aug-01				304	27	11.26		
Sep-01				423	25	16.92		
Oct-01				436	23	18.96		
Nov-01				518	35	14.80		
Dec-01				542	26	20.85		
Jan-02				955	32	29.84		
Feb-02				585	16	36.56		



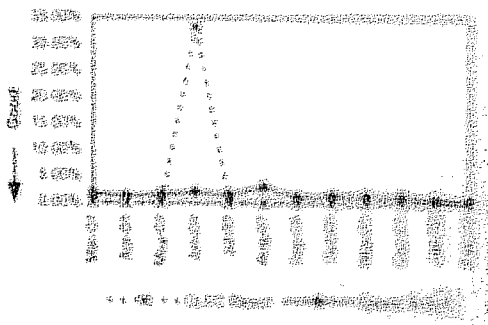
Checklist #5 - Unbundled Transport (UDIT) DS1 Level [illegible]

Count of Pending Orders Delayed for Facilities Reasons UDIT DS1 (OP-15BT	
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



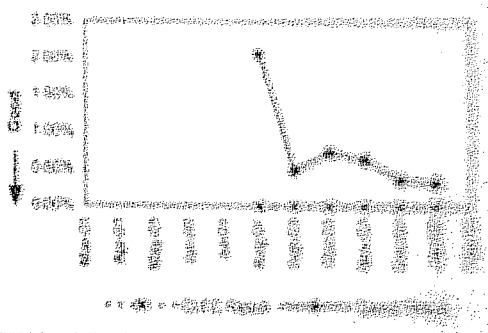
Trouble Rate (Percent) (MR-8)– Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	0	3	0.00%	82	4721	1.74%	-0.23	-1.14
Apr-01	0	3	0.00%	58	4636	1.25%	-0.19	-1.12
May-01	0	3	0.00%	78	4846	1.61%	-0.22	-1.13
Jun-01	1	3	33.33%	98	4966	1.97%	1.89	0.15
Jul-01	0	3	0.00%	76	4955	1.53%	-0.22	-1.13
Aug-01	0	3	0.00%	151	5094	2.96%	-0.3	-1.15
Sep-01	0	4	0.00%	56	5153	1.09%	-0.21	-1.13
Oct-01	0	3	0.00%	71	5199	1.37%	-0.2	-1.13
Nov-01	0	3	0.00%	72	5224	1.38%	-0.2	-1.12
Dec-01	0	3	0.00%	58	5302	1.09%	-0.18	-1.11
Jan-02	0	3	0.00%	39	5255	0.74%	-0.15	-1.09
Feb-02	0	4	0.00%	10	5266	0.19%	-0.08	-1.03



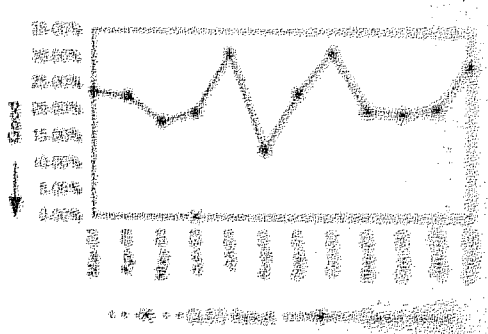
Trouble Rate (Percent) (MR-8*)– Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	0	3	0.00%	105	5094	2.06%	-0.25	-1.15
Sep-01	0	4	0.00%	25	5153	0.49%	-0.14	-1.00
Oct-01	0	3	0.00%	38	5199	0.73%	-0.15	-1.05
Nov-01	0	3	0.00%	33	5224	0.63%	-0.14	-1.00
Dec-01	0	3	0.00%	19	5302	0.36%	-0.1	-1.00
Jan-02	0	3	0.00%	17	5255	0.32%	-0.1	-1.00
Feb-02								



Customer and Non-Qwest Initiated Trouble Reports (Percent) (MR-12)– Interval Zone One and Two

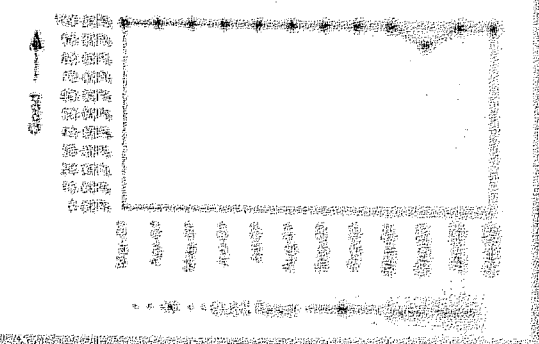
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01				25	107	23.36%		
Apr-01				17	75	22.67%		
May-01				17	95	17.89%		
Jun-01	0	1	0.00%	24	122	19.67%	-0.49	-1.37
Jul-01				34	110	30.91%		
Aug-01				22	173	12.72%		
Sep-01				17	73	23.29%		
Oct-01				32	103	31.07%		
Nov-01				18	90	20.00%		
Dec-01				14	72	19.44%		
Jan-02				10	49	20.41%		
Feb-02				4	14	28.57%		



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

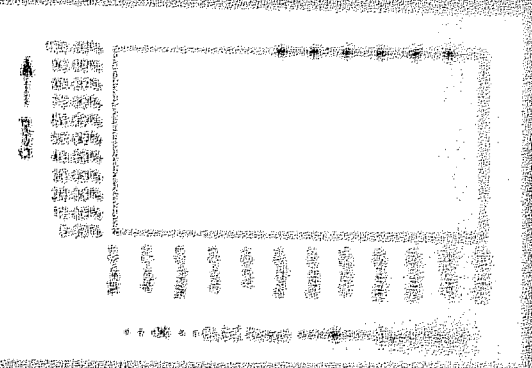
New Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01				7	7	100.00%		
Apr-01				11	11	100.00%		
May-01				9	9	100.00%		
Jun-01				8	8	100.00%		
Jul-01				7	7	100.00%		
Aug-01				5	5	100.00%		
Sep-01				4	4	100.00%		
Oct-01				4	4	100.00%		
Nov-01				8	8	100.00%		
Dec-01				9	10	90.00%		
Jan-02				10	10	100.00%		
Feb-02				7	7	100.00%		



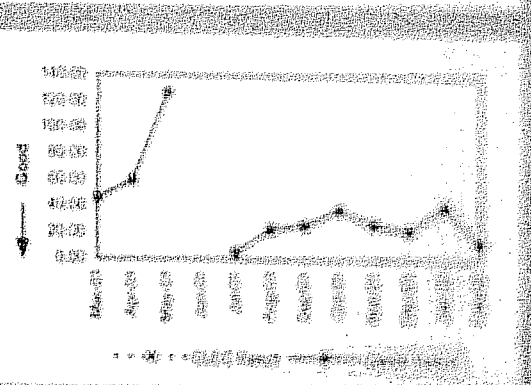
New Service Installation Quality (Percent) (OP-5*)– Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01				5	5	100.00%		
Sep-01				4	4	100.00%		
Oct-01				4	4	100.00%		
Nov-01				8	8	100.00%		
Dec-01				10	10	100.00%		
Jan-02				10	10	100.00%		
Feb-02								

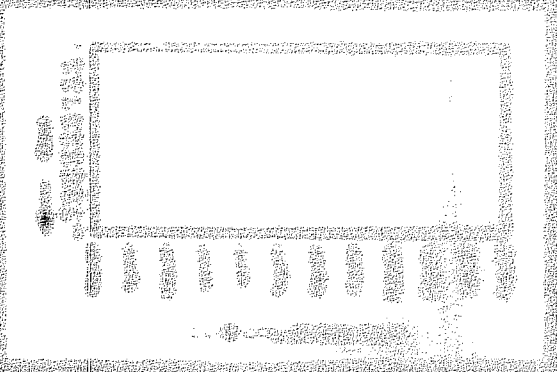


Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01				93	2	46.50		
Apr-01				119	2	59.50		
May-01				127	1	127.00		
Jun-01								
Jul-01				11	2	5.50		
Aug-01				92	4	23.00		
Sep-01				52	2	26.00		
Oct-01				75	2	37.50		
Nov-01				53	2	26.50		
Dec-01				45	2	22.50		
Jan-02				80	2	40.00		
Feb-02				13	1	13.00		



Date
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02

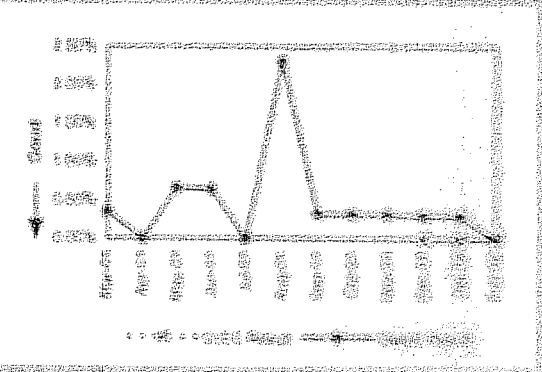


Percent
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
CLEC Result
Qwest Result

Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

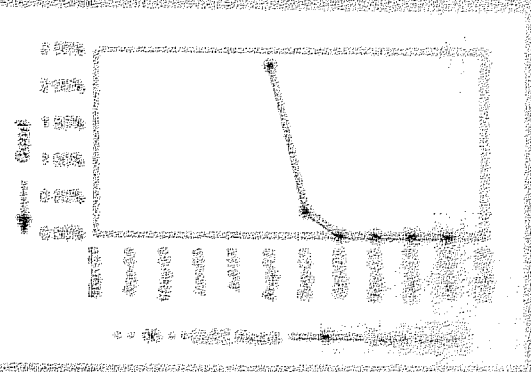
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01				1	282	0.35%		
Apr-01				0	295	0.00%		
May-01				2	299	0.67%		
Jun-01				2	306	0.65%		
Jul-01				0	305	0.00%		
Aug-01				7	304	2.30%		
Sep-01				1	306	0.33%		
Oct-01				1	309	0.32%		
Nov-01				1	312	0.32%		
Dec-01	0	3	0.00%	1	331	0.30%	-0.69	-1.00
Jan-02	0	3	0.00%	1	334	0.30%	-0.69	-1.00
Feb-02	0	3	0.00%	0	336	0.00%	N/A	N/A



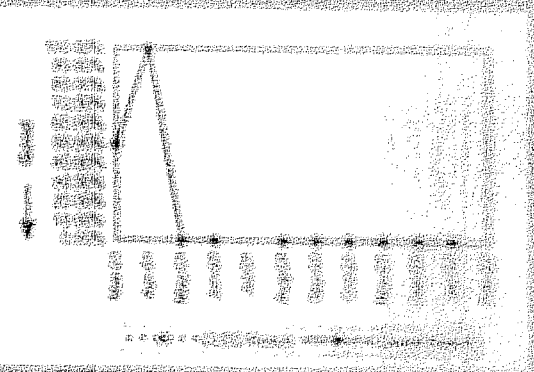
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

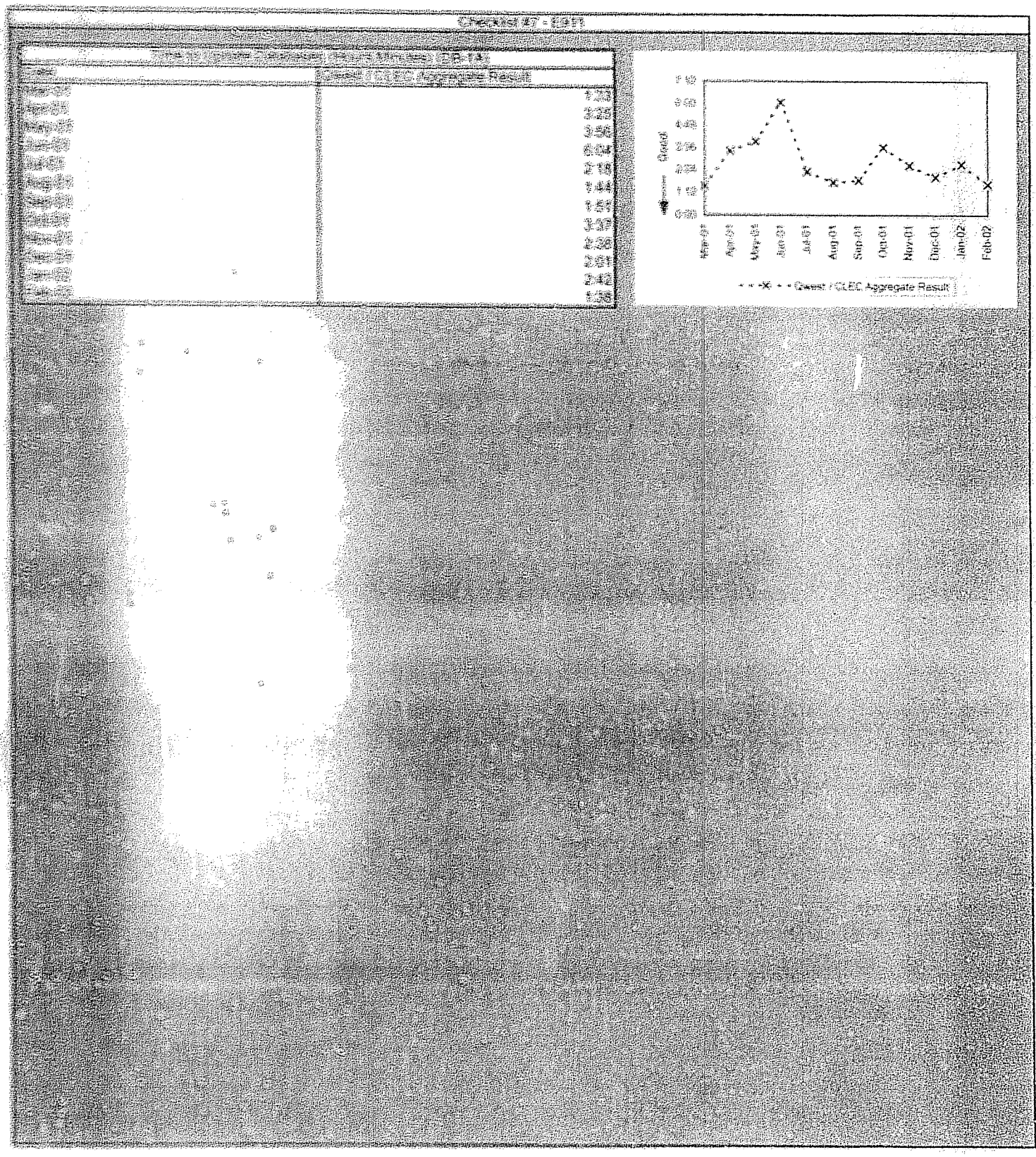
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01				7	304	2.30%		
Sep-01				1	306	0.33%		
Oct-01				0	309	0.00%		
Nov-01				0	312	0.00%		
Dec-01	0	3	0.00%	0	331	0.00%	N/A	N/A
Jan-02	0	3	0.00%	0	334	0.00%	N/A	N/A
Feb-02								



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01				1	2	50.00%		
Apr-01				1	1	100.00%		
May-01				0	2	0.00%		
Jun-01				0	2	0.00%		
Jul-01								
Aug-01				0	7	0.00%		
Sep-01				0	1	0.00%		
Oct-01				0	1	0.00%		
Nov-01				0	1	0.00%		
Dec-01				0	1	0.00%		
Jan-02				0	1	0.00%		
Feb-02								

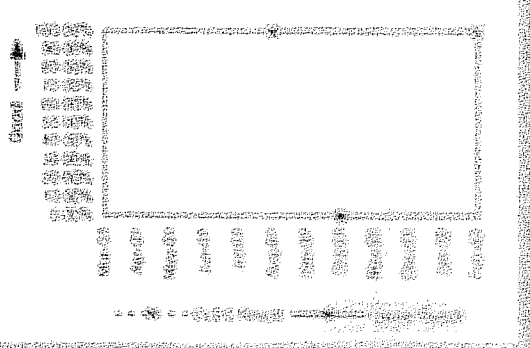



Qwest / QLEC Aggregate Result
Qwest / QLEC Aggregate Result

Checklist #7 - E911/911 Trunk Installation

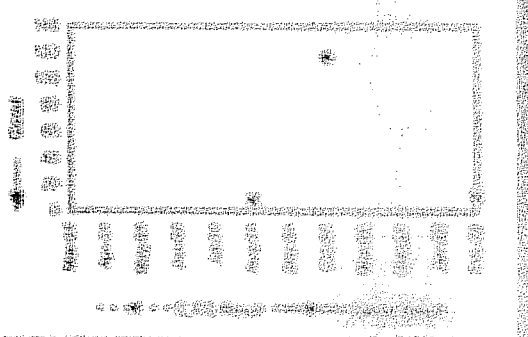
Installation Commitments Met (Percent) (OP-3E)-- Interval Zone Two

Date	CLEC Num	CLEC Dem	CLEC Result	Std Dev	Qwest Num	Qwest Dem	Qwest Result	Mod Z Score	Parity Score
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	1	100.00%	0.00%					
Sep-01									
Oct-01					0	1	0.00%		
Nov-01									
Dec-01									
Jan-02									
Feb-02	1	1	100.00%	0.00%					



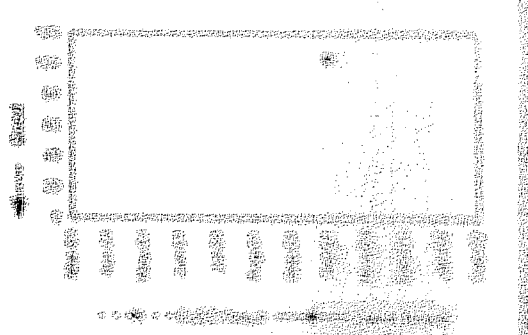
Installation Interval (Average Days) (OP-4E)-- Interval Zone Two

Date	CLEC Num	CLEC Dem	CLEC Result	Std Dev	Qwest Num	Qwest Dem	Qwest Result	Mod Z Score	Parity Score
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	9	1	9.00						
Sep-01									
Oct-01					117	1	117.00		
Nov-01									
Dec-01									
Jan-02									
Feb-02	13	1	13.00						



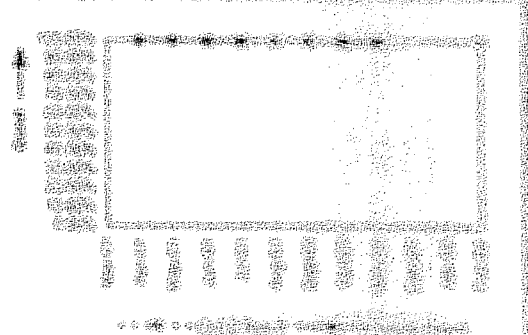
Delayed Days for Non-Facility Reasons (Average Days) (OP-5A-5)-- Interval Zone Two

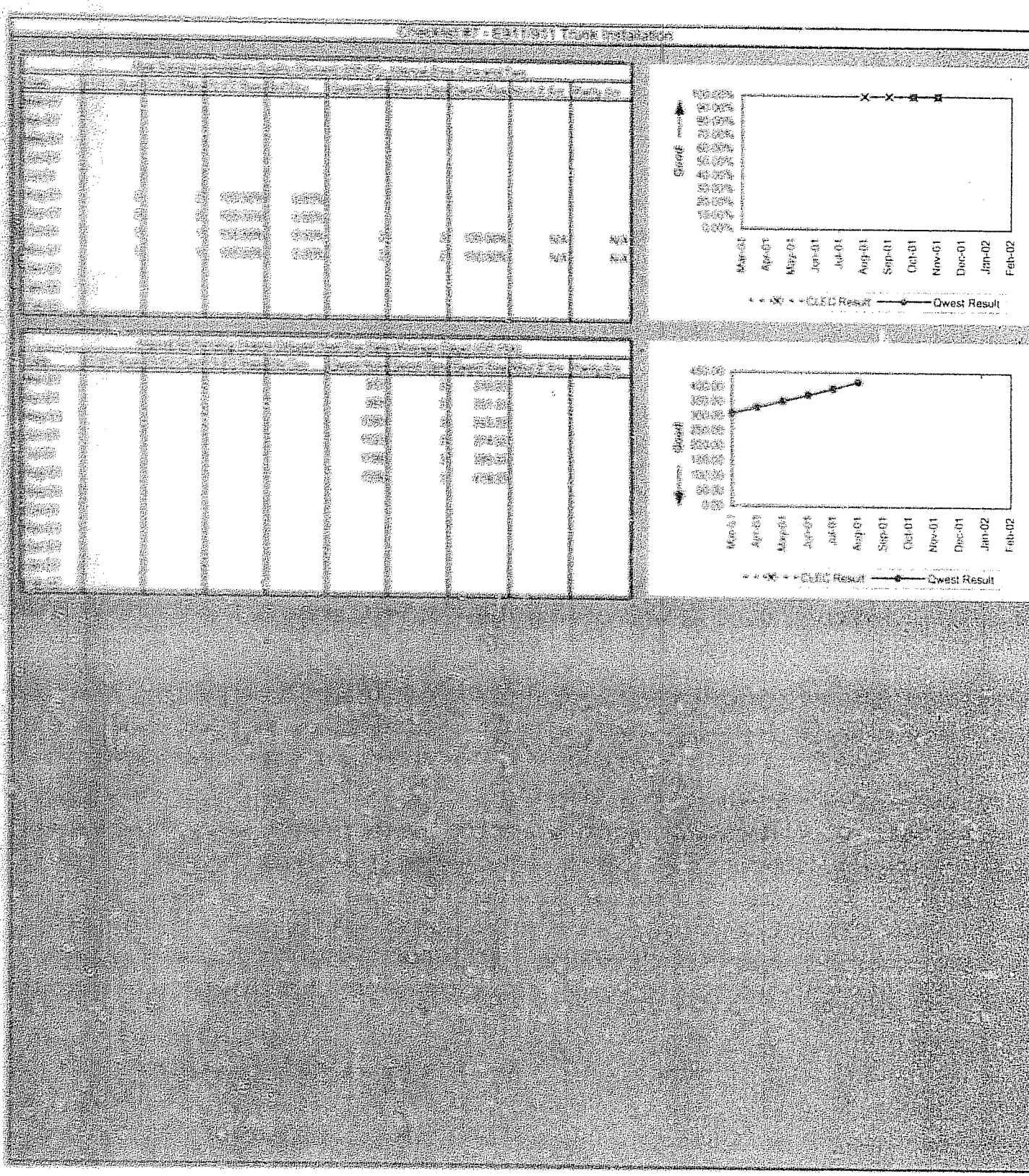
Date	CLEC Num	CLEC Dem	CLEC Result	Std Dev	Qwest Num	Qwest Dem	Qwest Result	Mod Z Score	Parity Score
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01					104	1	104.00		
Nov-01									
Dec-01									
Jan-02									
Feb-02									



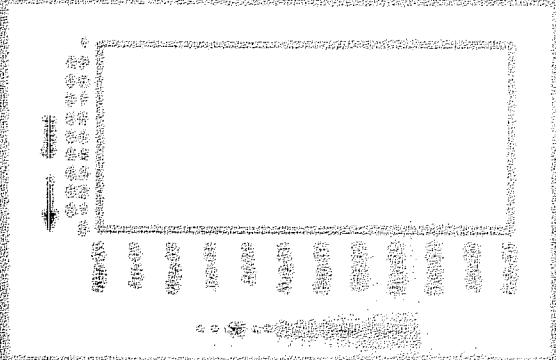
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dem	CLEC Result	Std Dev	Qwest Num	Qwest Dem	Qwest Result	Mod Z Score	Parity Score
Mar-01									
Apr-01					1	1	100.00%		
May-01					1	1	100.00%		
Jun-01	1	1	100.00%	0.00%	1	1	100.00%	n/a	n/a
Jul-01	1	1	100.00%	0.00%	1	1	100.00%	n/a	n/a
Aug-01	2	2	100.00%	0.00%					
Sep-01	2	2	100.00%	0.00%					
Oct-01	1	1	100.00%	0.00%	3	3	100.00%	n/a	n/a
Nov-01	1	1	100.00%	0.00%	3	3	100.00%	n/a	n/a
Dec-01									
Jan-02									
Feb-02	1	1	100.00%	0.00%					




Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
CLEC Result
Qwest Result

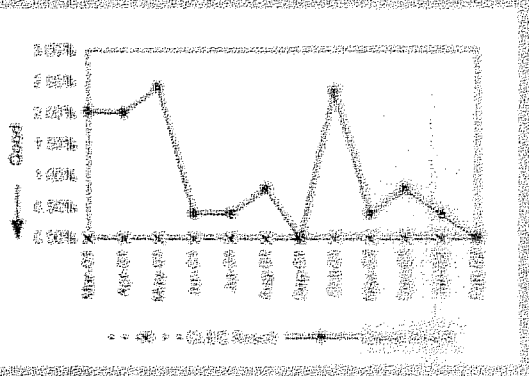
Count of Pending Orders Delayed for Facilities Reasons E911 (OP-15B)	
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Checklist #7 - E911/911 Trunk Repair

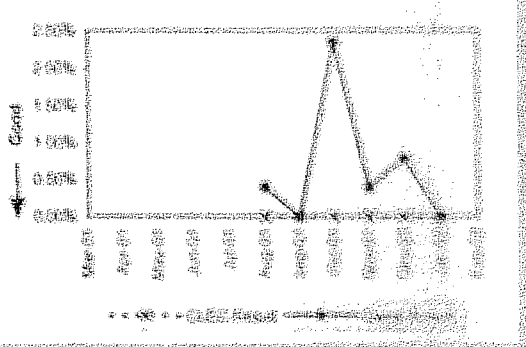
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Mar-01	0	16	0.00%	0.00%	5	246	2.03%	-0.56	-1.34
Apr-01	0	18	0.00%	0.00%	5	249	2.01%	-0.59	-1.36
May-01	0	18	0.00%	0.00%	6	248	2.42%	-0.65	-1.39
Jun-01	0	20	0.00%	0.00%	1	251	0.40%	-0.27	-1.17
Jul-01	0	20	0.00%	0.00%	1	251	0.40%	-0.27	-1.17
Aug-01	0	28	0.00%	0.00%	2	251	0.80%	-0.45	-1.27
Sep-01	0	28	0.00%	0.00%	0	249	0.00%	N/A	N/A
Oct-01	0	32	0.00%	0.00%	6	256	2.34%	-0.63	-1.5
Nov-01	0	32	0.00%	0.00%	1	253	0.40%	-0.34	-1.2
Dec-01	0	32	0.00%	0.00%	2	253	0.79%	-0.48	-1.29
Jan-02	0	32	0.00%	0.00%	1	259	0.39%	-0.33	-1.2
Feb-02	0	34	0.00%	0.00%	0	259	0.00%	N/A	N/A



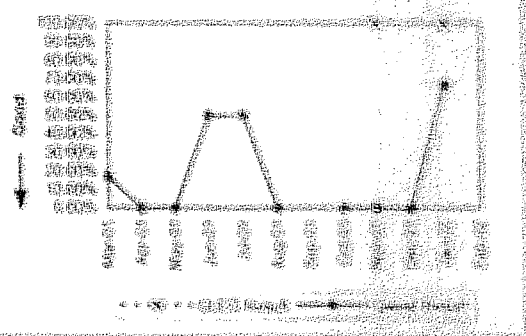
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	28	0.00%	0.00%	1	251	0.40%	-0.37	-1.19
Sep-01	0	28	0.00%	0.00%	0	249	0.00%	N/A	N/A
Oct-01	0	32	0.00%	0.00%	6	256	2.34%	-0.63	-1.5
Nov-01	0	32	0.00%	0.00%	1	253	0.40%	-0.34	-1.2
Dec-01	0	32	0.00%	0.00%	2	253	0.79%	-0.48	-1.29
Jan-02	0	32	0.00%	0.00%	0	259	0.00%	N/A	N/A
Feb-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)-- Interval Zone One and Two

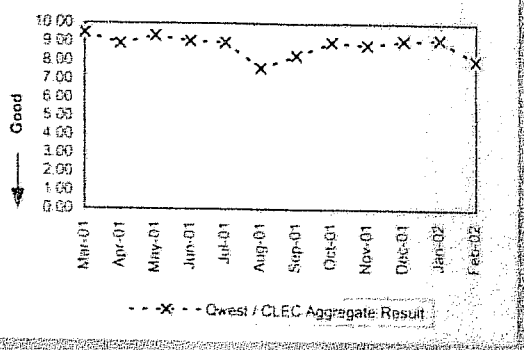
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Mar-01					1	6	16.67%		
Apr-01					0	5	0.00%		
May-01					0	6	0.00%		
Jun-01					1	2	50.00%		
Jul-01					1	2	50.00%		
Aug-01					0	2	0.00%		
Sep-01									
Oct-01					0	6	0.00%		
Nov-01	1	1	100.00%	0.00%	0	1	0.00%	N/A	-0.33
Dec-01					0	2	0.00%		
Jan-02	3	3	100.00%	0.00%	2	3	66.67%	0.61	-0.61
Feb-02									



Checklist #7 - Operator Services - Directory Assistance

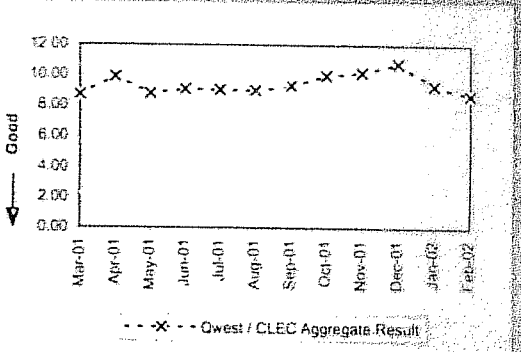
Speed of Answer - Directory Assistance (Avg Sec) (DA-1)

Date	Qwest / CLEC Aggregate Result
Mar-01	9.50
Apr-01	8.95
May-01	9.37
Jun-01	9.07
Jul-01	9.00
Aug-01	7.65
Sep-01	8.32
Oct-01	9.03
Nov-01	8.86
Dec-01	9.11
Jan-02	9.18
Feb-02	8.06



Speed of Answer - Operator Services (Avg Sec) (OS-1)

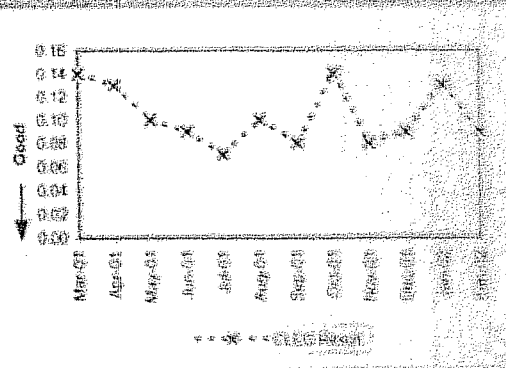
Date	Qwest / CLEC Aggregate Result
Mar-01	8.72
Apr-01	9.92
May-01	8.80
Jun-01	9.10
Jul-01	9.07
Aug-01	9.03
Sep-01	9.34
Oct-01	9.99
Nov-01	10.19
Dec-01	10.78
Jan-02	9.35
Feb-02	8.72



Checklist #8 - Directory Listings

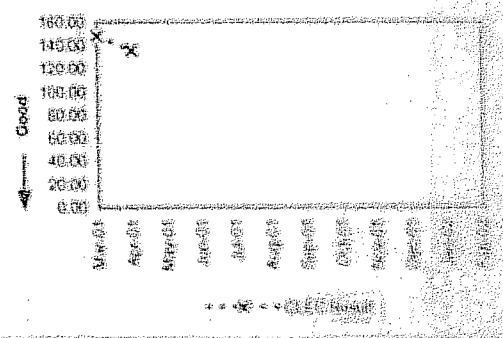
Time to Update Databases (Avg Sec) (DB-1C-1)

Date	CLEC Result
Mar-01	0.14
Apr-01	0.13
May-01	0.10
Jun-01	0.09
Jul-01	0.07
Aug-01	0.10
Sep-01	0.08
Oct-01	0.14
Nov-01	0.08
Dec-01	0.09
Jan-02	0.13
Feb-02	0.09



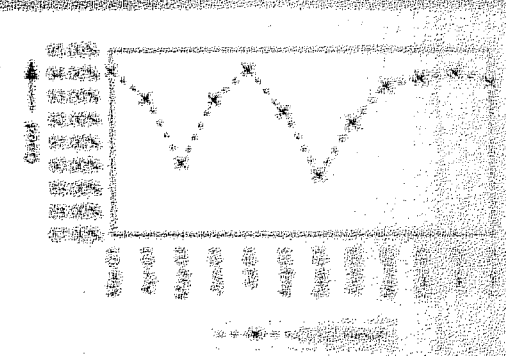
Time to Update Databases (Avg Sec) (DB-1C-2)

Date	CLEC Result
Mar-01	148.11
Apr-01	135.75
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Accurate Database Updates (Percent) (DB-2C-1)

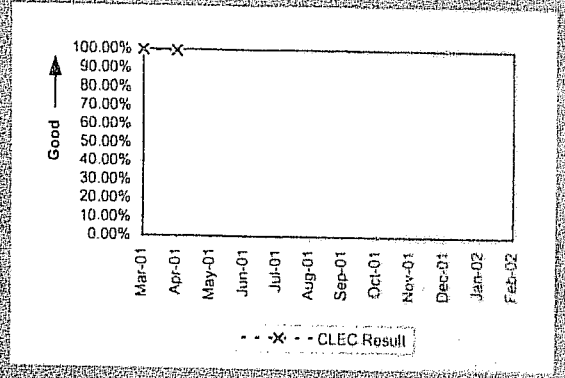
Date	CLEC Result
Mar-01	94.13%
Apr-01	92.92%
May-01	90.11%
Jun-01	92.84%
Jul-01	94.17%
Aug-01	92.33%
Sep-01	88.58%
Oct-01	91.66%
Nov-01	89.45%
Dec-01	92.73%
Jan-02	94.64%
Feb-02	93.67%



Checklist #8 - Directory Listings

Accurate Database Updates (Percent) (DB-2C-2)

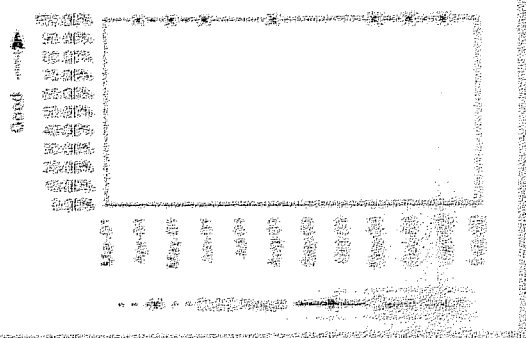
Date	CLEC Result
Mar-01	100.00%
Apr-01	99.44%
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Checklist #9 - NXX Code Activation

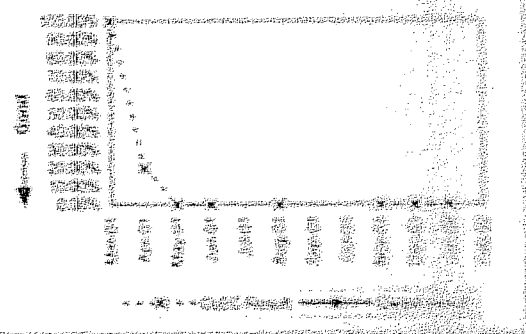
NXX Code Activation (Percent) (NP-1A)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Mar-01						
Apr-01	4	4	100.00%			
May-01	1	1	100.00%			
Jun-01	2	2	100.00%			
Jul-01						
Aug-01	1	1	100.00%			
Sep-01						
Oct-01						
Nov-01	2	2	100.00%			
Dec-01	2	2	100.00%			
Jan-02	1	1	100.00%			
Feb-02						



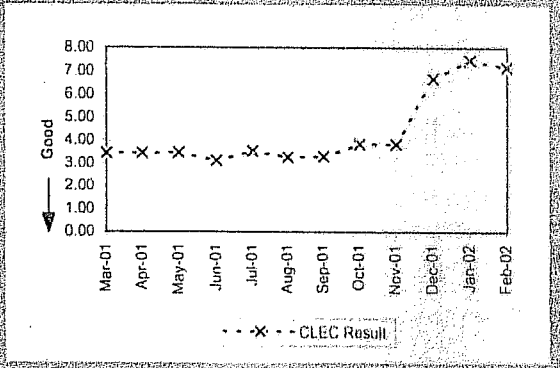
NXX Code Activation - Facility Delays (Percent) (NP-1B)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Mar-01	1	1	100.00%			
Apr-01	1	5	20.00%			
May-01	0	1	0.00%			
Jun-01	0	2	0.00%			
Jul-01						
Aug-01	0	1	0.00%			
Sep-01						
Oct-01						
Nov-01	0	2	0.00%			
Dec-01	0	2	0.00%			
Jan-02	0	1	0.00%			
Feb-02						



Checklist #10 - Databases and Signaling

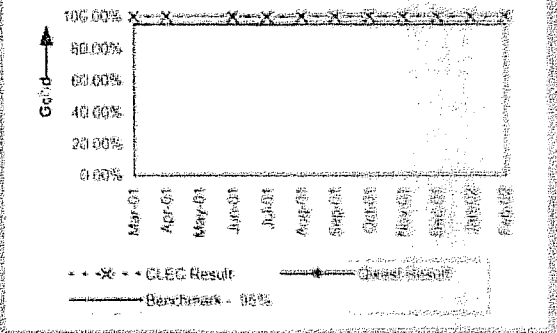
Time to Update Databases (Avg Sec) LIDB (DB-1B)	
Date	CLEC Result
Mar-01	3.44
Apr-01	3.46
May-01	3.48
Jun-01	3.12
Jul-01	3.55
Aug-01	3.28
Sep-01	3.31
Oct-01	3.85
Nov-01	3.85
Dec-01	6.68
Jan-02	7.47
Feb-02	7.17



Checklist #11 - Number Portability**

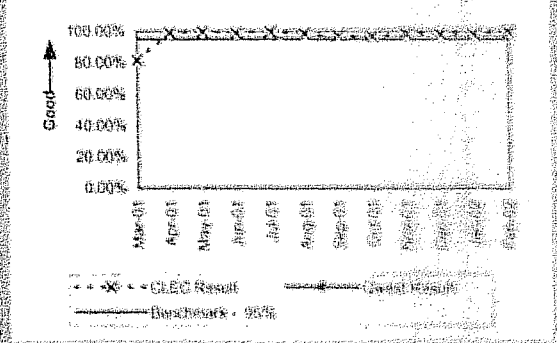
Number Portability Timeliness (Percent) (OP-8B)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	53	53	100.00%	0.00%					
Apr-01	10	10	100.00%	0.00%					
May-01									
Jun-01	39	39	100.00%	0.00%					
Jul-01	43	43	100.00%	0.00%					
Aug-01	39	39	100.00%	0.00%					
Sep-01	11	11	100.00%	0.00%					
Oct-01	25	25	100.00%	0.00%					
Nov-01	10	10	100.00%	0.00%					
Dec-01	14	14	100.00%	0.00%					
Jan-02	40	40	100.00%	0.00%					
Feb-02	65	65	100.00%	0.00%					



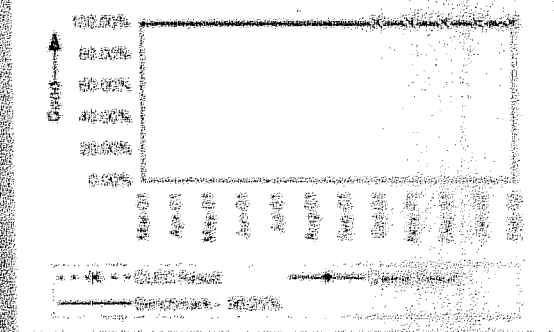
Percentage of LNP Troubles Set Prior to the Frame Due Time (Percent) (OP-8C)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	732	897	81.61%	38.74%					
Apr-01	1117	1124	99.94%	10.25%					
May-01	798	800	99.75%	4.99%					
Jun-01	833	841	99.05%	9.71%					
Jul-01	852	854	99.77%	4.83%					
Aug-01	645	650	99.23%	12.84%					
Sep-01	671	680	98.68%	15.95%					
Oct-01	552	570	96.84%	17.49%					
Nov-01	457	464	98.49%	12.16%					
Dec-01	356	366	97.13%	12.87%					
Jan-02	529	536	98.74%	13.46%					
Feb-02	736	739	99.59%	3.66%					



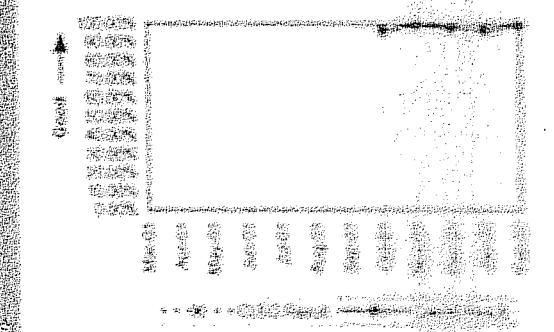
Timeliness of Documents associated with LNP Orders (Percent) (OP-17)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01	385	385	100.00%	0.00%					
Nov-01	474	474	100.00%	0.00%					
Dec-01	365	365	100.00%	0.00%					
Jan-02	487	487	100.00%	0.00%					
Feb-02	606	606	100.00%	0.00%					



LNP Trouble Reports Cleared within 24 Hours (Percent) (MR-10)

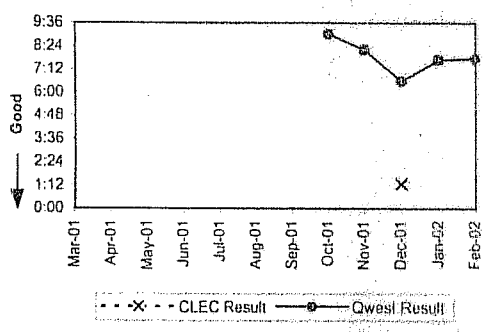
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01					205	212	96.70%		
Nov-01					265	267	99.25%		
Dec-01					263	271	97.79%		
Jan-02					229	237	96.62%		
Feb-02					222	224	99.11%		



Checklist #11 - Number Portability**

LNP Trouble Reports - Mean Time to Restore (Hours:Minutes) (MR-12)

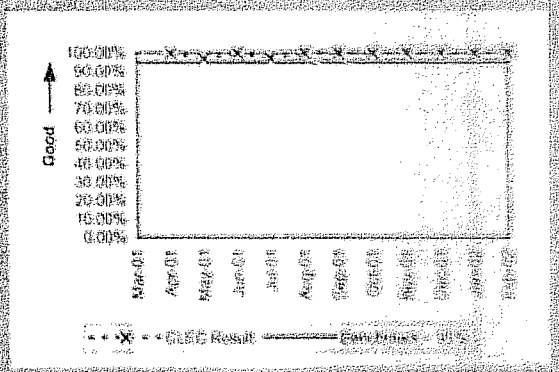
Date	CLEC Num	CLEC Den	CLEC Rest	Std Dev	Qwest Num	Qwest Den	Qwest Rest	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01					3398:24	443	9:02		
Nov-01					4162:00	506	8:14		
Dec-01	1:07	1	1:07		3321:53	504	6:35	-0.54	-1.33
Jan-02					4142:42	537	7:43		
Feb-02					4008:04	515	7:47		



Checklist #13 - Reciprocal Compensation

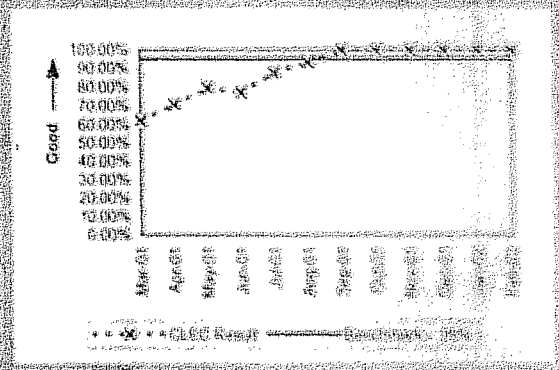
Billing Accuracy - Adjustments for Errors (Percent) Reciprocal Compensation (BI-3B)

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01			
Apr-01	6448.69	6448.69	100.00%
May-01	5076.99	5238.35	96.92%
Jun-01	6179.97	6179.97	100.00%
Jul-01	5747.32	5915.05	97.16%
Aug-01	4634.19	4634.19	100.00%
Sep-01	5708.83	5708.83	100.00%
Oct-01	7883.47	7883.47	100.00%
Nov-01	7690.54	7690.54	100.00%
Dec-01	8886.01	8886.01	100.00%
Jan-02	4779.51	4779.51	100.00%
Feb-02	8745.28	8745.28	100.00%



Billing Completeness (Percent) Reciprocal Compensation (BI-4B)

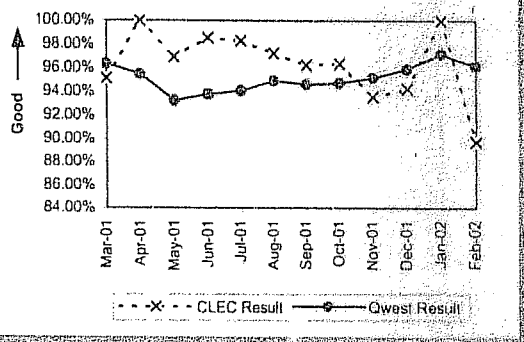
Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	3778.29	6078.37	62.16%
Apr-01	4573.83	6448.69	70.93%
May-01	4166.97	5238.35	79.55%
Jun-01	4782.54	6179.97	77.39%
Jul-01	5183.18	5915.05	87.63%
Aug-01	4324.36	4634.19	93.31%
Sep-01	5708.83	5708.83	100.00%
Oct-01	7883.47	7883.47	100.00%
Nov-01	7690.54	7690.54	100.00%
Dec-01	8886.01	8886.01	100.00%
Jan-02	4779.51	4779.51	100.00%
Feb-02	8745.28	8745.28	100.00%



Checklist #14 - Resale - Residence Installation

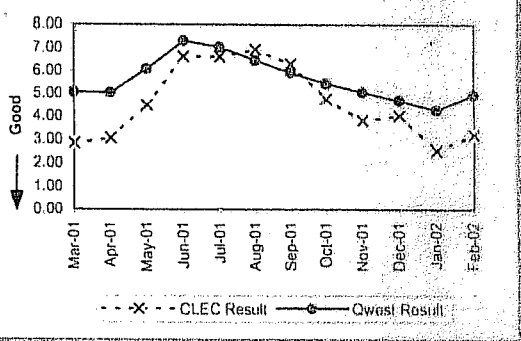
Installation Commitments Met (Percent) (OP-3A) - Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	39	41	95.12%	21.54%	554	575	96.35%	0.44	-0.73
Apr-01	51	51	100.00%	0.00%	508	532	95.49%	-1.18	-1.72
May-01	60	65	96.92%	17.27%	622	667	93.25%	-1.13	-1.68
Jun-01	68	69	98.55%	11.96%	529	564	93.79%	-1.55	-1.94
Jul-01	115	117	98.29%	12.96%	603	641	94.07%	-1.78	-2.08
Aug-01	104	108	97.22%	16.36%	672	708	94.92%	-1.03	-1.63
Sep-01	91	95	95.79%	19.90%	505	538	94.61%	-0.61	-1.37
Oct-01	89	95	96.36%	18.72%	573	605	94.71%	-0.52	-1.32
Nov-01	86	92	93.55%	24.57%	554	582	95.19%	0.59	-0.64
Dec-01	93	97	94.23%	23.32%	471	491	95.93%	0.6	-0.64
Jan-02	97	97	100.00%	0.00%	485	499	97.19%	-1.22	-1.74
Feb-02	78	84	92.86%	25.94%	403	419	96.18%	1.67	0.01



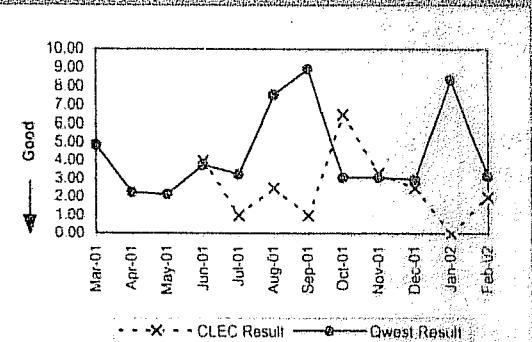
Installation Interval (Average Days) (OP-4A) - Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	151	49	3.08	1.39	2823	575	5.08	-3	-2.83
Apr-01	96	31	3.06	1.48	2576	532	5.03	-1.88	-2.14
May-01	252	63	4.00	2.44	4064	667	6.09	-2.34	-2.42
Jun-01	157	50	3.62	2.17	4123	564	7.31	-0.81	-1.49
Jul-01	236	122	3.93	2.09	4651	663	7.03	-0.73	-1.44
Aug-01	179	113	3.58	3.62	4735	732	6.47	0.68	-0.59
Sep-01	108	46	3.31	2.98	3235	547	5.91	0.61	-0.63
Oct-01	203	54	4.76	3.10	3323	611	5.44	-0.82	-1.5
Nov-01	242	69	3.83	4.65	2974	588	5.06	-1.71	-2.04
Dec-01	233	63	4.24	3.41	2331	500	4.70	-0.88	-1.54
Jan-02	191	69	3.54	1.18	2140	500	4.29	-2.4	-2.46
Feb-02	121	73	3.27	3.01	2083	424	4.93	-1.67	-2.02



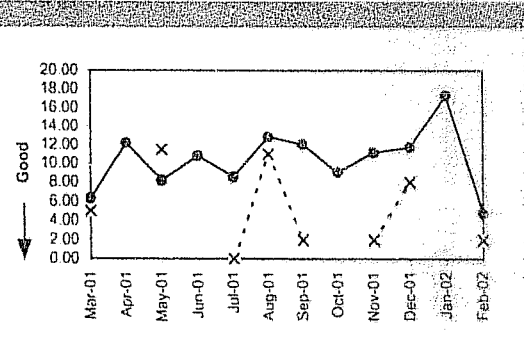
Failure Prior to Scheduled Installation (Average Days) (OP-5A-1) - Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					34	7	4.86		
Apr-01					9	4	2.25		
May-01					43	20	2.15		
Jun-01	6	1	6.00		43	13	3.77	0.12	-0.93
Jul-01	7	1	7.00		36	11	3.27	-0.54	-1.33
Aug-01	5	2	2.50	0.71	136	18	7.56	-0.85	-1.52
Sep-01	6	2	3.00	0.00	125	14	8.93	0.88	-1.53
Oct-01	6	2	3.00	0.71	37	12	3.08	1.48	-0.1
Nov-01	10	3	3.33	4.62	71	23	3.09	0.43	-0.74
Dec-01	7	2	3.50	3.54	54	18	3.00	-0.11	-1.07
Jan-02	6	2	3.00	0.00	120	13	6.38	-0.71	-1.43
Feb-02	4	2	2.00	1.41	39	17	3.17	-0.45	-1.27



Failure Prior to Scheduled Residence Installation (Average Days) (OP-5A-1) - Dispatches Within MSAs

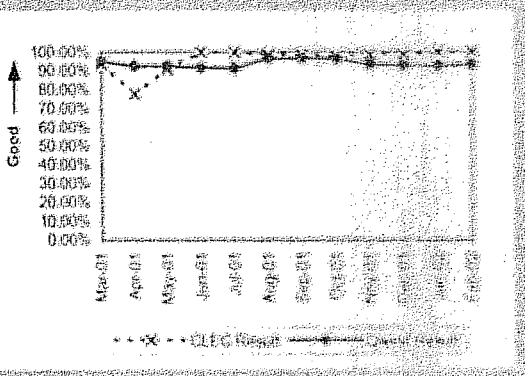
Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	10	2	5.00	2.83	98	14	6.29	-0.48	-1.29
Apr-01					244	20	12.20		
May-01	35	3	11.67	4.04	225	25	9.20	0.56	-0.66
Jun-01					238	22	10.82		
Jul-01	0	1	0.00		257	30	8.57	-1.19	-1.73
Aug-01	11	1	11.00		245	19	12.89	-0.1	-1.06
Sep-01	6	1	6.00		193	16	12.06	-0.99	-1.6
Oct-01					200	23	8.69		
Nov-01	11	2	5.50		123	11	11.18	-1.43	-1.87
Dec-01	12	2	6.00	1.41	176	15	11.73	-0.76	-1.46
Jan-02					52	3	17.33		
Feb-02	4	1	4.00		41	9	4.78	-0.88	-1.54



Checklist #14 - Resale - Residence Installation

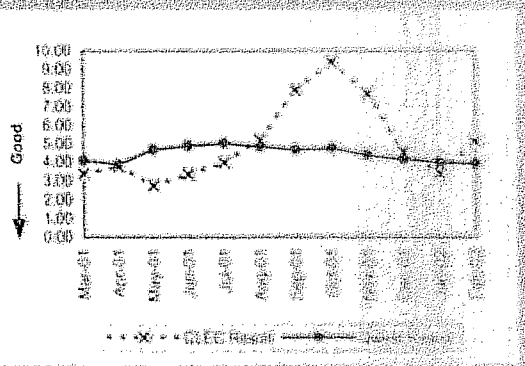
Installation Commitments Met (Percent) (OP-3B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	15	16	93.75%	24.21%	295	311	94.86%	0.24	-0.86
Apr-01	7	9	77.78%	41.57%	359	387	92.51%	1.38	-0.16
May-01	20	22	90.91%	28.75%	463	500	92.60%	0.34	-0.79
Jun-01	38	38	100.00%	0.00%	438	477	91.82%	-1.77	-2.08
Jul-01	69	69	100.00%	0.00%	406	445	91.24%	-2.4	-2.46
Aug-01	77	78	98.72%	11.25%	579	599	96.66%	-0.95	-1.58
Sep-01	77	78	98.72%	11.25%	420	435	96.55%	-0.97	-1.59
Oct-01	52	53	98.11%	13.61%	474	492	96.34%	-0.65	-1.4
Nov-01	75	76	98.68%	11.40%	442	474	93.25%	-1.75	-2.07
Dec-01	69	70	98.57%	11.87%	331	357	92.72%	-1.72	-2.05
Jan-02	49	49	100.00%	0.00%	345	373	92.49%	-1.87	-2.14
Feb-02	39	39	100.00%	0.00%	293	314	93.31%	-1.58	-1.96



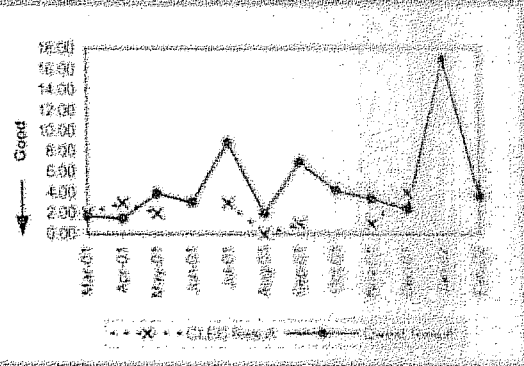
Installation Interval (Average Days) (OP-4B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	54	16	3.38	2.19	1271	311	4.09	-0.35	-1.21
Apr-01	34	9	3.78	3.35	1501	387	3.88	-0.07	-1.04
May-01	61	22	2.77	1.74	2344	500	4.69	-1.22	-1.74
Jun-01	136	38	3.37	1.87	2332	477	4.89	-1.79	-2.09
Jul-01	279	70	3.99	2.87	2254	447	5.04	-1.34	-1.81
Aug-01	425	81	5.25	2.70	2974	613	4.85	0.62	-0.62
Sep-01	625	79	7.89	4.05	2084	444	4.69	2.66	0.75
Oct-01	499	53	9.42	5.43	2366	494	4.77	3.72	1.26
Nov-01	593	77	7.70	4.30	2650	476	4.39	3.72	1.26
Dec-01	320	70	4.57	3.19	1503	361	4.16	0.81	-0.51
Jan-02	169	49	3.43	2.27	1502	375	4.01	-0.75	-1.46
Feb-02	200	39	5.13	4.10	1229	314	3.91	1.15	-0.3



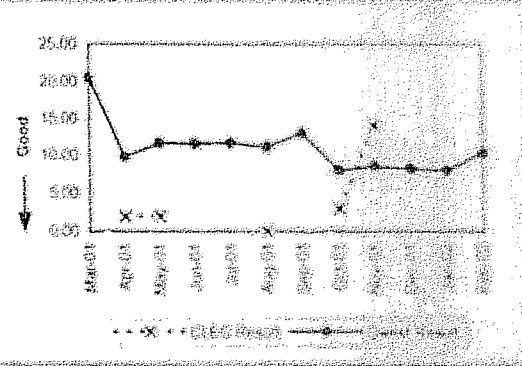
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	2	1	2.00		7	4	1.75	0.31	-0.81
Apr-01	3	1	3.00		9	6	1.50	0.75	-0.54
May-01	2	1	2.00		47	12	3.92	-0.28	-1.17
Jun-01					34	11	3.09		
Jul-01	3	1	3.00		115	13	8.85	-0.39	-1.23
Aug-01	0	1	0.00		32	16	2.00	-1.16	-1.7
Sep-01	1	1	1.00		55	8	6.88	-0.69	-1.42
Oct-01					38	9	4.22		
Nov-01	1	1	1.00		54	16	3.38	-0.82	-1.5
Dec-01	4	1	4.00		31	13	2.38	0.87	-0.47
Jan-02					339	20	16.95		
Feb-02					36	10	3.60		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2)-- Dispatches Outside MSAs

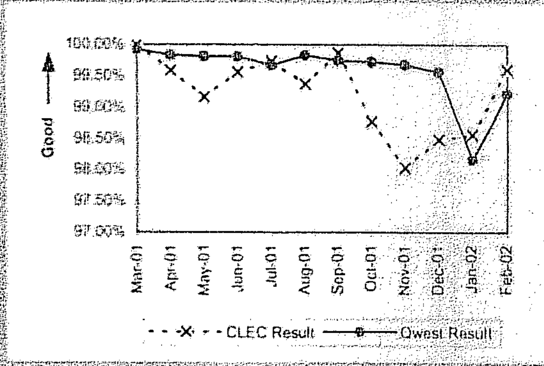
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					246	12	20.50		
Apr-01	2	1	2.00		225	23	9.78	-0.84	-1.51
May-01	2	1	2.00		291	25	11.64	-0.53	-1.32
Jun-01					324	28	11.57		
Jul-01					303	26	11.65		
Aug-01	0	1	0.00		89	8	11.12	-1.43	-1.87
Sep-01					117	9	13.00		
Oct-01	3	1	3.00		80	10	8.00	-0.79	-1.48
Nov-01	14	1	14.00		154	18	8.56	0.92	-0.44
Dec-01					140	17	8.24		
Jan-02					80	10	8.00		
Feb-02					113	11	10.27		



Checklist #14 - Resale - Residence Installation

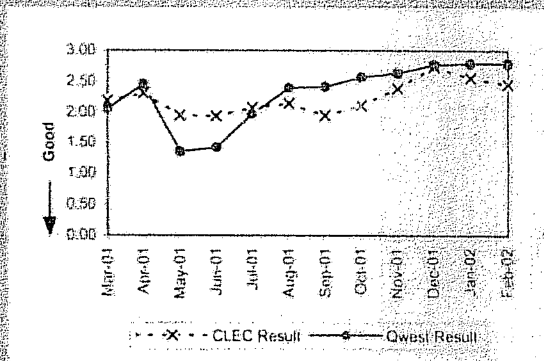
Installation Commitments Met (Percent) (OP-3C) - No Dispatches

Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]	12447	12456	99.93%	-0.39	-1.23
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]	10626	10644	99.83%	0.8	-0.51
May-01	[illegible]	[illegible]	[illegible]	[illegible]	10195	10214	99.81%	1.72	0.04
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]	10996	11017	99.81%	1.06	-0.36
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]	6447	6468	99.68%	-0.19	-1.12
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	3537	3543	99.83%	1.7	0.03
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]	2778	2785	99.75%	-0.61	-1.37
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]	2568	2575	99.73%	4.71	1.87
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]	2185	2192	99.68%	7.56	3.6
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]	1558	1566	99.57%	3.52	1.14
Jan-02	[illegible]	[illegible]	[illegible]	[illegible]	1981	2018	98.17%	-0.63	-1.38
Feb-02	[illegible]	[illegible]	[illegible]	[illegible]	1778	1792	99.22%	-0.87	-1.53



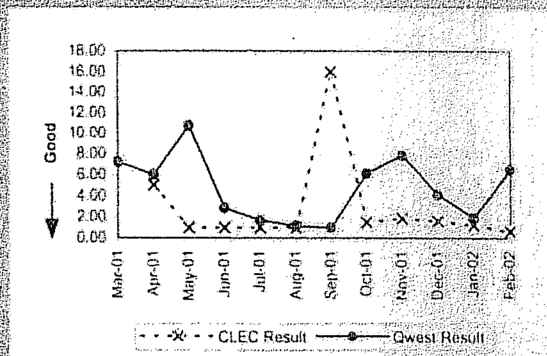
[illegible] (OP-4C) - No Dispatches

Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]	25660	12456	2.06	0.66	-0.6
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]	26231	10644	2.46	-0.78	-1.47
May-01	[illegible]	[illegible]	[illegible]	[illegible]	11372	8245	1.38	3.23	0.96
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]	12756	8974	1.42	6.84	3.16
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]	9874	5035	1.96	1.36	-0.17
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	6655	2774	2.40	-5.31	-4.23
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]	5485	2263	2.42	-13.15	-9
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]	5326	2070	2.57	-9.33	-6.67
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]	4651	1769	2.64	-6.65	-5.04
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]	3473	1254	2.77	-0.57	-1.35
Jan-02	[illegible]	[illegible]	[illegible]	[illegible]	3879	1390	2.79	-3.69	-3.24
Feb-02	[illegible]	[illegible]	[illegible]	[illegible]	3411	1225	2.79	-2.51	-2.53



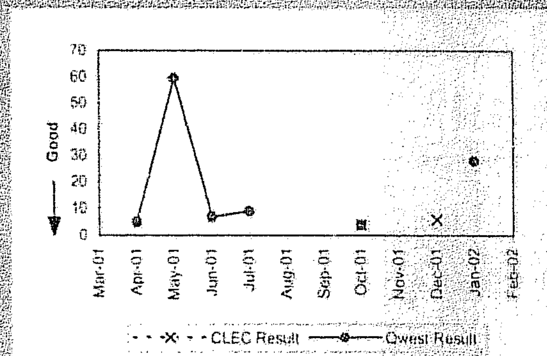
[illegible] (Average Days) (OP-6A-5) - No Dispatches

Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					65	9	7.22		
Apr-01	[illegible]	[illegible]	[illegible]		102	17	6.00	-0.06	-1.04
May-01	[illegible]	[illegible]	[illegible]	[illegible]	161	15	10.70	-0.52	-1.32
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]	83	29	2.86	-0.67	-1.4
Jul-01	[illegible]	[illegible]	[illegible]		34	20	1.70	-0.7	-1.42
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	8	7	1.14	-0.3	-1.18
Sep-01	[illegible]	[illegible]	[illegible]		8	8	1.00		
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]	49	8	6.12	-0.81	-1.49
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]	63	8	7.88	-1.47	-1.89
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]	37	9	4.11	-1.13	-1.69
Jan-02	[illegible]	[illegible]	[illegible]	[illegible]	70	36	1.94	-1.34	-1.81
Feb-02	[illegible]	[illegible]	[illegible]	[illegible]	98	15	6.53	-0.65	-1.4



[illegible] (Average Days) (OP-6B-5) - No Dispatches

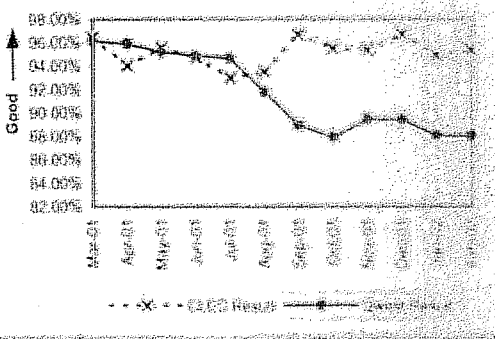
Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01					5	1	5.00		
May-01					238	4	59.50		
Jun-01					7	1	7.00		
Jul-01					9	1	9.00		
Aug-01									
Sep-01									
Oct-01	4	1	4.00		4	1	4.00		
Nov-01									
Dec-01	6	1	6.00						
Jan-02					28	1	28.00		
Feb-02									



Checklist #14 - Resale - Residence Installation

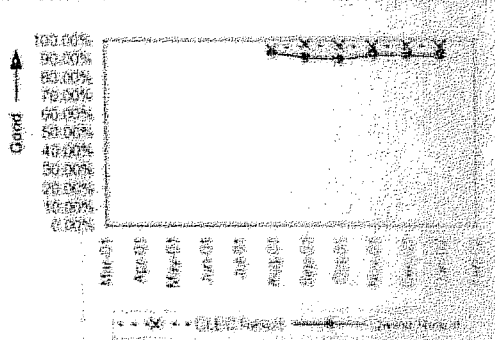
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	274	284	96.48%	18.43%	11652	12117	96.16%	-0.27	-1.17
Apr-01	269	286	94.06%	23.64%	12081	12596	95.91%	1.5	-0.09
May-01	303	317	95.58%	20.55%	11101	11660	95.21%	-0.31	-1.19
Jun-01	433	457	94.75%	22.31%	11356	11970	94.87%	0.14	-0.91
Jul-01	530	570	92.98%	25.54%	9423	9953	94.68%	1.75	0.06
Aug-01	578	618	93.53%	24.60%	5738	6252	91.78%	-1.51	-1.92
Sep-01	780	807	96.65%	17.98%	3884	4366	88.96%	-6.41	-4.9
Oct-01	937	976	95.49%	20.75%	3292	3745	87.90%	-6.47	-4.94
Nov-01	1059	1098	96.37%	21.02%	3104	3470	89.45%	-5.48	-4.33
Dec-01	861	914	94.21%	17.83%	2677	2993	89.44%	-6.26	-4.81
Jan-02	859	909	94.95%	21.90%	2476	2811	88.08%	-5	-4.04
Feb-02	936	967	96.79%	21.05%	2388	2713	88.02%	-5.11	-4.11



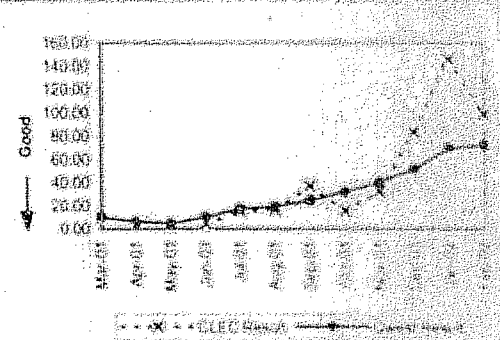
New Service Installation Quality (Percent) (OP-5*)

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	586	618	94.82%	21.49%	5827	6252	93.20%	-1.83	-2.11
Sep-01	790	807	97.89%	14.36%	3962	4366	90.75%	-6.44	-4.91
Oct-01	944	976	96.72%	17.61%	3362	3745	89.77%	-6.36	-4.88
Nov-01	1022	1098	93.08%	18.13%	3188	3470	91.87%	-4.32	-3.99
Dec-01	861	914	94.21%	15.33%	2751	2993	91.91%	-5.51	-4.35
Jan-02	868	909	95.49%	18.65%	2573	2811	91.53%	-4.12	-3.5
Feb-02									



Missed Installation Dates Delayed Past Due Date (Average Days) (OP-15A)

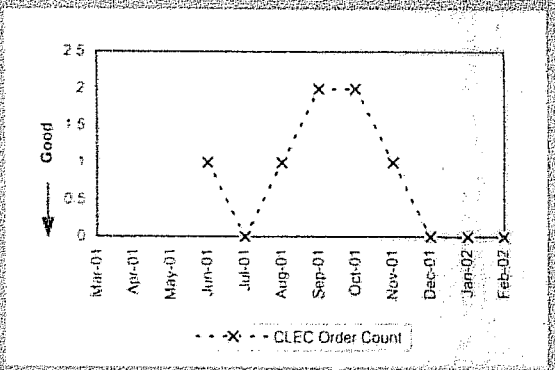
Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					215	21	10.24		
Apr-01					167	26	6.42		
May-01					119	24	4.96		
Jun-01	9	2	4.50	6.36	685	65	10.54	-0.44	-1.27
Jul-01	82	4	15.50	3.32	872	49	17.80	-0.31	-1.19
Aug-01	167	10	16.70	18.93	1558	80	19.48	-0.41	-1.25
Sep-01	263	7	37.57	25.64	2250	90	25.00	1.21	-0.26
Oct-01	112	7	16.00	29.77	2727	84	32.46	-1.32	-1.8
Nov-01	151	4	37.75	47.97	3919	96	40.82	-0.42	-1.26
Dec-01	168	2	84.00	56.57	4883	94	51.95	0.87	-0.47
Jan-02	146	1	146.00		5317	76	69.96	0.98	-0.4
Feb-02	198	2	99.00	94.75	6219	86	72.31	0.6	-0.63



Checklist #14 - Resale - Residence Installation

Count of Pending Orders Delayed for Facilities Reasons Residence (OP-15B)

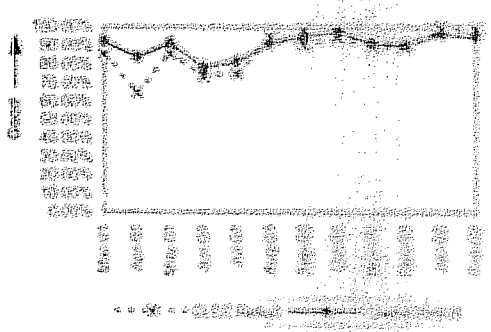
Date	CLEC Order Count
Mar-01	1
Apr-01	0
May-01	1
Jun-01	2
Jul-01	2
Aug-01	1
Sep-01	0
Oct-01	0
Nov-01	0
Dec-01	
Jan-02	
Feb-02	



Checklist #14 - Resale - Residence Repair

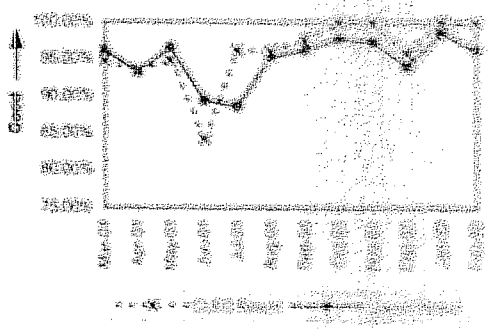
Out of Service Cleared within 24 hours (Percent) (MR-3A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	6	7	85.71%	34.99%	608	657	92.54%	-0.64	-0.61
Apr-01	15	23	65.22%	47.63%	784	930	84.30%	2.23	0.35
May-01	25	29	86.21%	34.48%	844	919	91.84%	-1.04	-0.37
Jun-01	20	27	74.07%	43.82%	976	1114	76.82%	-0.61	-0.03
Jul-01	31	41	75.61%	42.94%	839	1026	81.77%	-0.99	-0.4
Aug-01	41	43	95.35%	21.06%	771	839	91.90%	-0.61	-1.48
Sep-01	31	34	91.18%	28.36%	711	740	96.08%	-1.28	-0.27
Oct-01	40	42	95.24%	21.30%	569	581	97.93%	-1.05	-0.36
Nov-01	28	31	90.32%	29.57%	385	418	92.11%	-0.39	-0.76
Dec-01	17	19	89.47%	30.69%	349	384	90.89%	-0.26	-0.84
Jan-02	27	27	100.00%	0.00%	307	317	96.85%	-0.9	-1.55
Feb-02	25	25	100.00%	0.00%	294	308	95.45%	-1.05	-1.64



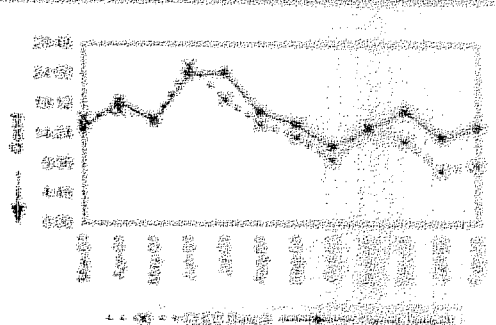
All Troubles Cleared within 48 hours (Percent) (MR-4A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	18	19	94.74%	22.33%	923	960	96.15%	-0.37	-0.78
Apr-01	29	31	93.55%	24.57%	1205	1292	93.27%	0.06	-1.04
May-01	37	39	94.87%	22.06%	1225	1266	96.61%	-0.61	-0.62
Jun-01	32	38	84.21%	36.46%	1390	1554	89.45%	1.01	-0.36
Jul-01	51	53	96.23%	19.06%	1231	1388	88.69%	-1.7	-2.03
Aug-01	49	51	96.08%	19.41%	1110	1165	95.28%	-0.26	-1.15
Sep-01	41	42	97.62%	15.25%	1007	1046	96.27%	-0.45	-1.27
Oct-01	53	53	100.00%	0.00%	798	814	97.79%	-1.66	-1.64
Nov-01	39	39	100.00%	0.00%	581	597	97.32%	-1	-1.61
Dec-01	23	24	95.83%	10.98%	523	556	94.06%	-0.36	-1.22
Jan-02	32	32	100.00%	0.00%	417	423	95.55%	-0.65	-1.4
Feb-02	32	32	100.00%	0.00%	440	457	96.28%	-1.07	-1.65



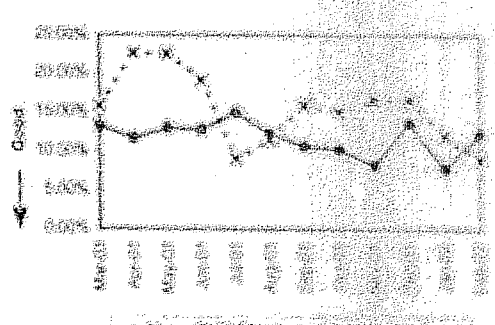
Mean Time to Restore (Hours:Minutes) (MR-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	325:19	19	17:07	17:54	14898:41	960	15:31	0.56	-0.66
Apr-01	567:35	31	18:19	15:41	25502:58	1292	19:44	-0.46	-1.25
May-01	667:54	39	17:08	15:45	21102:30	1268	16:39	0.36	-0.75
Jun-01	966:19	38	25:26	21:43	37386:53	1554	24:04	0.58	-0.65
Jul-01	1067:03	53	20:08	13:38	33706:16	1388	24:17	-1.34	-1.82
Aug-01	824:31	51	16:10	13:03	21077:35	1165	18:06	-0.9	-1.35
Sep-01	592:20	42	14:06	11:56	16919:15	1046	16:10	-0.84	-1.51
Oct-01	580:52	53	10:24	9:17	10230:05	814	12:34	-1.07	-1.55
Nov-01	617:43	39	15:50	9:39	9187:58	597	15:23	0.35	-0.79
Dec-01	321:50	24	13:25	15:18	10167:15	556	18:17	-1.32	-1.9
Jan-02	278:06	32	8:41	7:27	5943:04	423	14:03	-2.45	-2.49
Feb-02	307:05	32	9:36	7:22	7156:07	457	15:40	-2.18	-2.53

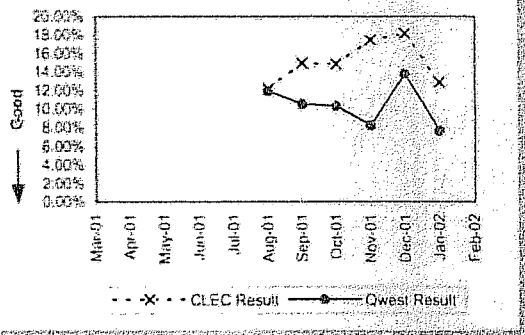


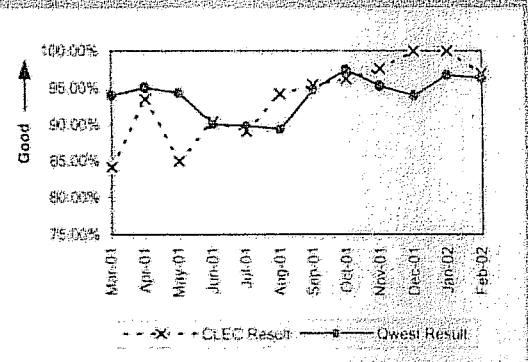
Repair Repeat Report Rate (Percent) (MR-7A)-- Dispatches Within MSAs

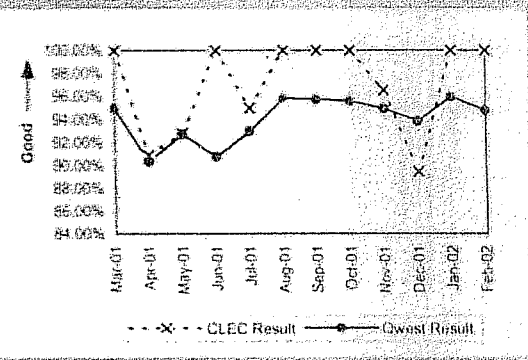
Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	3	19	15.79%	36.46%	130	988	13.16%	0.38	-0.77
Apr-01	7	31	22.58%	41.81%	154	1318	11.68%	1.71	0.04
May-01	9	40	22.50%	41.76%	168	1294	12.98%	1.65	0
Jun-01	8	42	19.05%	39.27%	205	1000	12.81%	1.16	-0.3
Jul-01	5	55	9.09%	28.75%	215	1436	14.97%	-1.2	-1.72
Aug-01	6	52	11.54%	31.95%	148	1198	12.35%	-0.17	-1.11
Sep-01	7	44	15.91%	36.58%	116	1075	10.78%	1.05	-0.36
Oct-01	5	53	15.09%	35.80%	97	857	10.39%	1.06	-0.36
Nov-01	7	42	16.67%	37.27%	51	619	8.24%	1.72	0.05
Dec-01	4	24	16.67%	37.27%	80	589	13.65%	0.45	-0.73
Jan-02	4	33	12.12%	32.64%	34	434	7.83%	0.86	-0.48
Feb-02	3	33	9.09%	28.75%	58	469	12.37%	-0.55	-1.34

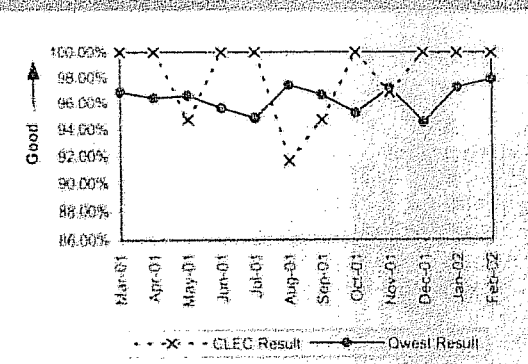


Checklist #14 - Resale - Residence Repair









CONTINUATION

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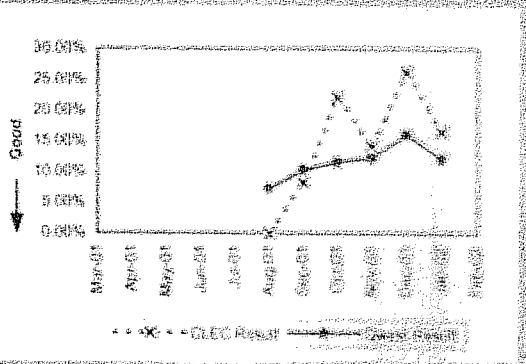
Checklist #14 - Resale - Residence Repair

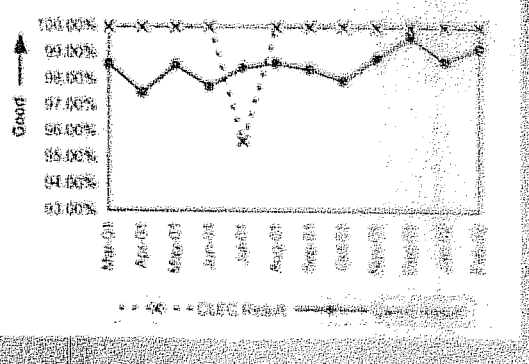
Repair Repeat Report Rate (Percent) (MR-7C*)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	11	0.00%	0.00%	15	205	7.32%	-0.91	-1.55
Sep-01	1	12	8.33%	27.64%	18	173	10.40%	-0.23	-1.14
Oct-01	4	18	22.22%	41.57%	22	188	11.70%	1.21	-0.26
Nov-01	2	14	14.29%	34.99%	20	162	12.35%	0.24	-0.85
Dec-01	5	19	26.32%	44.03%	28	173	16.19%	1.07	-0.35
Jan-02	2	12	16.67%	37.27%	23	187	12.30%	0.46	-0.72
Feb-02									



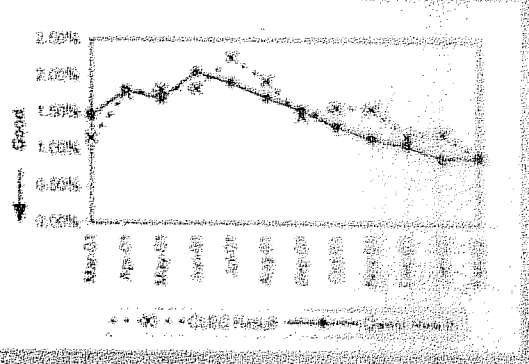
Repair Appointments Met (Percent) (MR-9C)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	11	11	100.00%	0.00%	625	634	98.58%	-0.39	-1.24
Apr-01	23	23	100.00%	0.00%	510	523	97.51%	-0.75	-1.46
May-01	11	11	100.00%	0.00%	473	480	98.54%	-0.4	-1.24
Jun-01	15	15	100.00%	0.00%	608	622	97.75%	-0.58	-1.35
Jul-01	22	23	95.65%	20.39%	509	517	98.45%	0.88	-0.47
Aug-01	29	29	100.00%	0.00%	500	507	98.62%	-0.62	-1.38
Sep-01	27	27	100.00%	0.00%	431	438	98.40%	-0.64	-1.39
Oct-01	38	38	100.00%	0.00%	434	443	97.97%	-0.85	-1.52
Nov-01	48	48	100.00%	0.00%	500	506	98.81%	-0.71	-1.43
Dec-01	48	48	100.00%	0.00%	502	504	99.60%	-0.42	-1.25
Jan-02	37	37	100.00%	0.00%	530	537	98.70%	-0.68	-1.41
Feb-02	28	28	100.00%	0.00%	511	515	99.22%	-0.46	-1.28



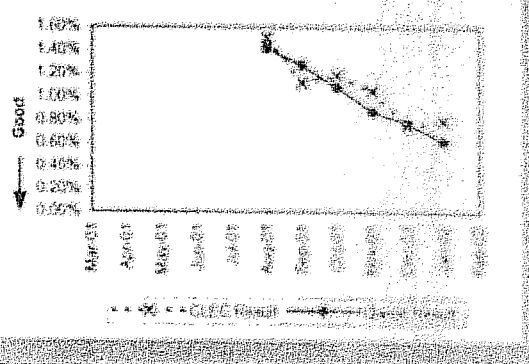
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	44	3811	1.15%	10.70%	2500	170444	1.47%	-1.57	-1.95
Apr-01	67	3806	1.76%	13.16%	3056	169303	1.81%	-0.2	-1.12
May-01	70	3847	1.82%	13.37%	2852	167400	1.70%	0.55	-0.67
Jun-01	72	3920	1.84%	13.43%	3417	165743	2.06%	-0.98	-1.6
Jul-01	101	4457	2.27%	14.88%	3141	163765	1.92%	1.67	0.02
Aug-01	105	5424	1.94%	13.78%	2775	161870	1.71%	1.24	-0.25
Sep-01	90	6132	1.47%	12.03%	2467	160099	1.54%	-0.46	-1.28
Oct-01	108	6817	1.58%	12.49%	2100	158577	1.32%	1.84	0.12
Nov-01	120	7668	1.56%	12.41%	1826	156452	1.17%	3.17	0.93
Dec-01	92	7652	1.20%	10.90%	1652	155007	1.07%	1.14	-0.31
Jan-02	97	7866	1.23%	11.04%	1390	153731	0.90%	3.01	0.83
Feb-02	75	8179	0.92%	9.53%	1386	150260	0.92%	-0.05	-1.03



Trouble Rate (Percent) (MR-8*)

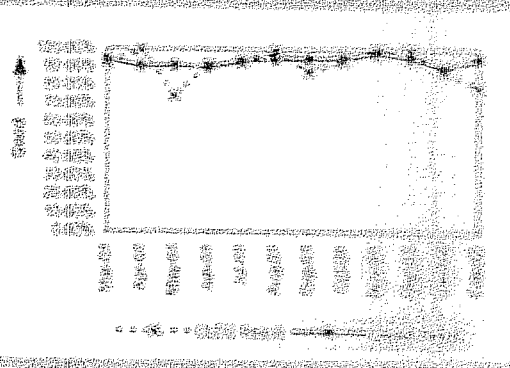
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	82	5424	1.51%	12.20%	2299	161870	1.42%	0.56	-0.66
Sep-01	69	6132	1.13%	10.55%	2037	160099	1.27%	-1.01	-1.61
Oct-01	81	6817	1.19%	10.84%	1721	158577	1.09%	0.8	-0.51
Nov-01	81	7668	1.06%	10.22%	1374	156452	0.88%	1.63	-0.01
Dec-01	58	7652	0.76%	8.67%	1210	155007	0.78%	-0.22	-1.13
Jan-02	63	7866	0.80%	8.91%	953	153731	0.62%	1.99	0.21
Feb-02									



Checklist #14 - Resale - Business Installation

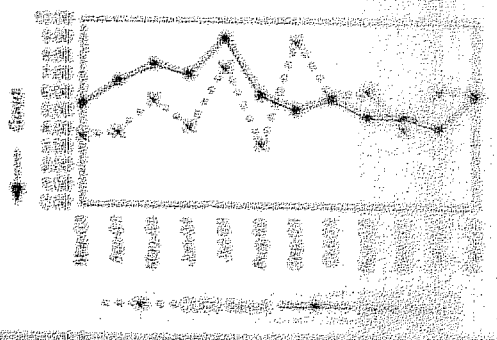
Installation Commitments Met (Percent) (OP-3A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Sta
Mar-01	12	13	92.31%	26.65%	179	190	94.21%	0.3	-0.62
Apr-01	13	13	100.00%	0.00%	127	140	90.71%	-1.1	-1.62
May-01	12	16	75.00%	43.30%	170	188	90.43%	1.64	0.12
Jun-01	11	12	91.67%	27.64%	135	149	90.60%	0.12	-0.38
Jul-01	13	14	92.86%	25.75%	110	117	94.02%	0.19	-0.33
Aug-01	12	12	100.00%	0.00%	137	144	95.14%	0.78	-1.04
Sep-01	15	17	88.24%	32.22%	118	125	94.40%	1.05	-0.36
Oct-01	16	17	94.12%	23.53%	172	180	95.56%	0.23	-0.53
Nov-01	4	4	100.00%	0.00%	122	124	98.39%	0.73	-1.15
Dec-01	9	9	100.00%	0.00%	118	123	95.94%	0.6	-1.06
Jan-02	8	9	88.89%	31.43%	129	143	90.21%	0.16	-0.6
Feb-02	4	5	80.00%	40.00%	120	126	95.24%	1.13	-0.37



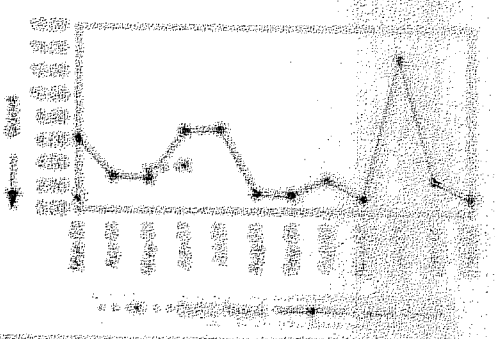
Installation Interval (Average Days) (OP-4A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Sta
Mar-01	48	13	3.69	4.44	1029	189	5.44	-0.72	-1.03
Apr-01	51	13	3.92	2.36	936	140	6.69	-0.86	-1.4
May-01	91	16	5.69	2.82	1421	186	7.64	-0.85	-1.53
Jun-01	51	12	4.25	2.90	1060	149	7.11	-1.04	-1.67
Jul-01	112	15	7.47	6.84	1114	123	9.06	-0.55	-1.36
Aug-01	40	12	3.33	2.10	886	144	6.15	-1.9	-2.83
Sep-01	151	17	8.88	11.42	668	125	5.34	2.53	0.41
Oct-01	100	17	5.88	8.03	1057	152	6.95	-0.72	-1.29
Nov-01	25	4	6.25	5.06	625	123	5.08	0.52	-0.2
Dec-01	38	9	4.22	4.24	601	124	4.85	-0.25	-0.75
Jan-02	56	9	6.22	5.47	621	145	4.28	1.62	0.54
Feb-02	31	5	6.20	7.22	768	128	6.00	0.16	-0.27



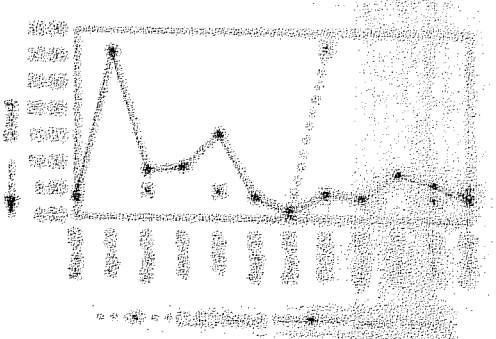
Delayed Days for Non-Facility Reasons (Average Days) (OP-5A-1)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Sta
Mar-01	1	1	1.00		31	5	6.20	-0.62	-0.95
Apr-01					9	3	3.00		
May-01	7	2	3.50	2.12	17	6	2.83	0.24	-0.08
Jun-01	4	1	4.00		70	10	7.00	-0.58	-1.2
Jul-01					36	5	7.20		
Aug-01					9	5	1.80		
Sep-01					3	2	1.50		
Oct-01					17	6	2.83		
Nov-01					5	5	1.00		
Dec-01					54	4	13.50		
Jan-02					31	11	2.82		
Feb-02					9	2	4.50		

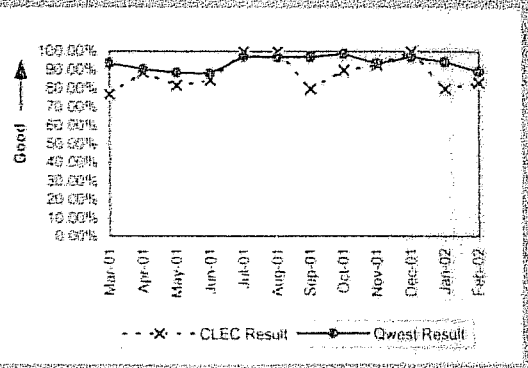


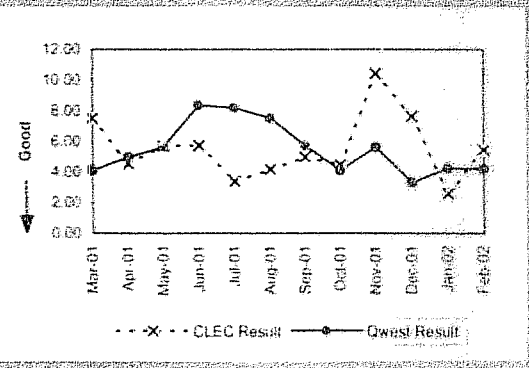
Delayed Days for Facility Reasons (Average Days) (OP-5A-1)-- Dispatches Within MSAs

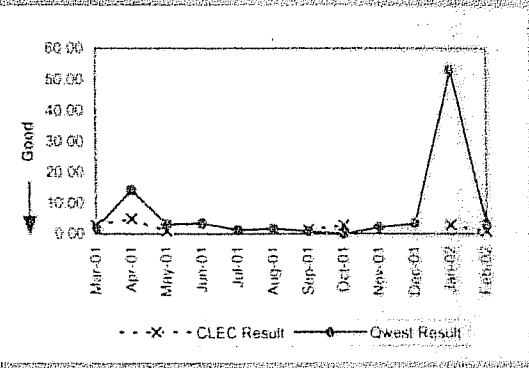
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Sta
Mar-01					22	6	3.67		
Apr-01					309	10	30.90		
May-01	10	2	5.00	5.66	88	10	8.80	-0.52	-1.19
Jun-01					39	4	9.75		
Jul-01	5	1	5.00		63	4	15.75	-1.66	-2.4
Aug-01					12	3	4.00		
Sep-01	4	2	2.00	0.00	5	4	1.25	0.16	-0.3
Oct-01	32	1	32.00		14	3	4.67	1.03	-0.29
Nov-01					4	1	4.00		
Dec-01					17	2	8.50		
Jan-02	4	1	4.00		33	5	6.60	-0.58	-1.34
Feb-02	6	1	6.00		4	1	4.00		

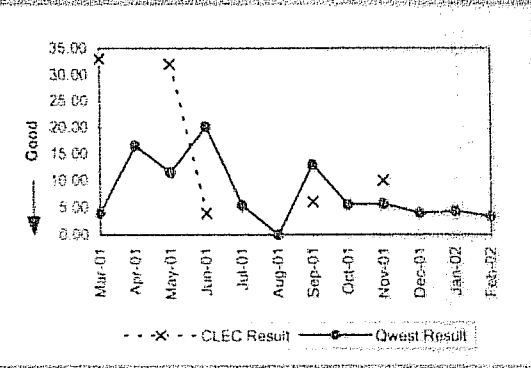


Checklist #14 - Resale - Business Installation





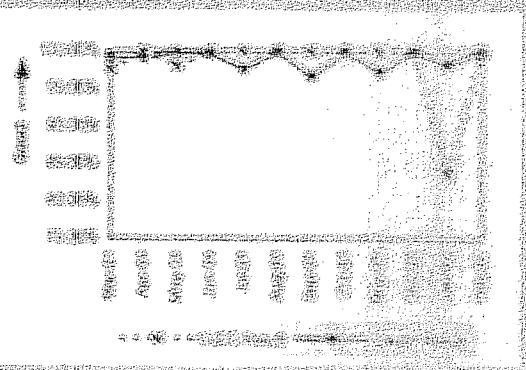




Checklist #14 - Resale - Business Instances

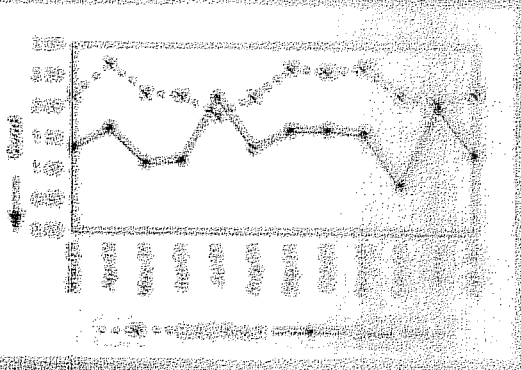
Installation Commitments Met (Percent) (OP-3C) – No Disparities

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Z Score	Prac Sig
Mar-01	86	88	97.73%	14.90%	958	962	99.27%	13	4.0%
Apr-01	63	63	100.00%	0.00%	787	793	99.24%	-.66	-.8%
May-01	105	107	98.13%	13.54%	721	722	99.86%	.94	.6%
Jun-01	104	104	100.00%	0.00%	765	766	99.74%	.49	.3%
Jul-01	32	32	100.00%	0.00%	172	176	97.73%	-.63	-.4%
Aug-01	35	35	100.00%	0.00%	42	42	100.00%	.58	.0%
Sep-01	33	33	100.00%	0.00%	29	30	96.67%	-.41	-.3%
Oct-01	51	51	100.00%	0.00%	51	51	100.00%	.58	.0%
Nov-01	18	18	100.00%	0.00%	36	37	97.30%	-.55	-.3%
Dec-01	25	25	100.00%	0.00%	55	55	100.00%	.73	.0%
Jan-02	21	25	84.00%	36.66%	55	56	98.21%	2.13	1.7%
Feb-02	20	20	100.00%	0.00%	44	43	102.33%	-.53	.4%



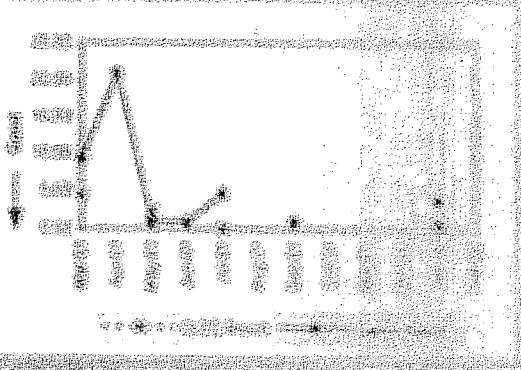
Installation Interval (Average Days) (OP-4C) – No Disparities

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Z Score	Prac Sig
Mar-01	193	86	2.19	1.63	1063	962	1.36	3.5	.83
Apr-01	170	63	2.70	1.96	1223	793	1.49	1.6	.21
May-01	220	96	2.24	1.16	754	672	1.12	3.5	.18
Jun-01	212	97	2.19	1.43	783	644	1.57	2.9	.18
Jul-01	53	25	1.89	1.23	271	125	2.17	-.64	-.28
Aug-01	61	29	2.10	0.67	39	29	1.34	2.8	.76
Sep-01	74	28	2.64	0.91	43	25	1.68	3.8	.96
Oct-01	124	48	2.58	2.45	61	32	1.88	2.2	.70
Nov-01	37	14	2.64	0.50	45	30	1.50	3.1	.90
Dec-01	44	20	2.20	0.76	42	55	0.76	3.5	.35
Jan-02	42	22	1.91	1.57	83	43	1.93	-.01	.00
Feb-02	38	17	2.24	0.75	44	25	1.76	2.0	.48



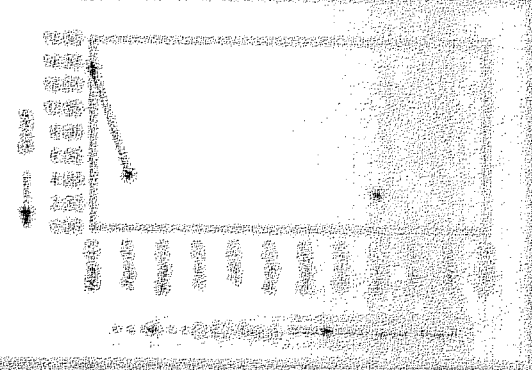
Delayed Days for Non-Facility Reasons (Average Days) (OP-5C) – No Disparities

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Z Score	Prac Sig
Mar-01	9	2	4.50	4.95	42	6	7.00	-.49	-.50
Apr-01					66	4	16.50		
May-01	5	2	2.50	0.71	1	1	1.00		
Jun-01					2	2	1.00		
Jul-01	0	1	0.00		19	4	4.75	-.91	-.75
Aug-01									
Sep-01					1	1	1.00		
Oct-01									
Nov-01									
Dec-01									
Jan-02	4	4	1.00	0.00	8	2	4.00	-.62	-.50
Feb-02									



Delayed Days for Facility Reasons (Average Days) (OP-5C) – No Disparities

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Z Score	Prac Sig
Mar-01					27	2	13.50		
Apr-01					9	3	3.00		
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					3	1	3.00		
Dec-01									
Jan-02									
Feb-02									



Checklist #14 - Resale - Business Installation

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	4.18	1.54
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2.35	0.43
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	95.87%	3.36	1.05
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	95.76%	-0.29	-1.18
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	794	93.20%	-0.25	-1.15
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	87.90%	0.26	-0.84
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	88.62%	2.03	0.24
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	334	96.23%	0.04	-0.97
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	88.61%	-1.31	-1.79
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	296	86.71%	0.44	-0.73
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	306	97.56%	-0.44	-1.27
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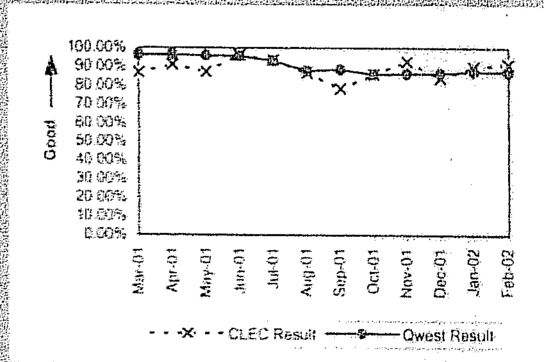

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-0.96
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1.57	-0.05
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-0.26	-1.15
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-1.23	-1.75
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-0.17	-1.11
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	306	[illegible]	0.35	-0.79
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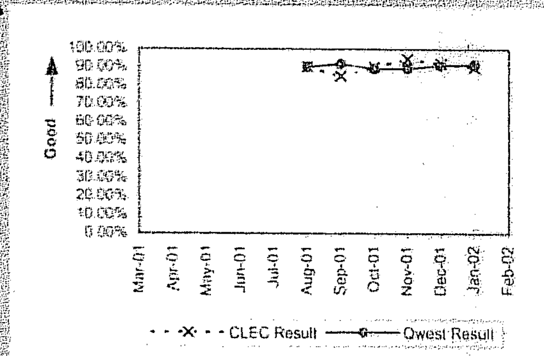

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-1.2	-1.73
[illegible]	[illegible]	[illegible]	[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	-1.57
[illegible]	[illegible]	[illegible]	[illegible]		[illegible]	[illegible]	7.72	[illegible]	-1.34
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[illegible]	[illegible]	[illegible]	[illegible]		[illegible]	[illegible]	[illegible]	-1.05	-1.64
[illegible]					[illegible]	[illegible]	[illegible]		
[illegible]					[illegible]	[illegible]	[illegible]		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-1.32	-1.8
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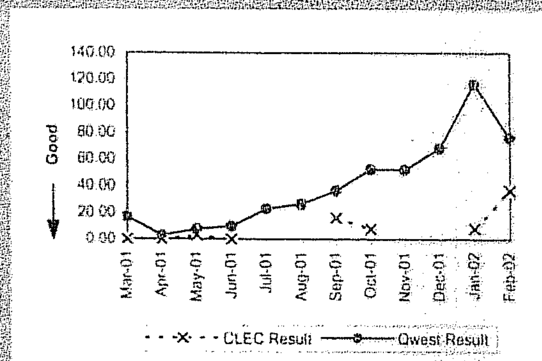
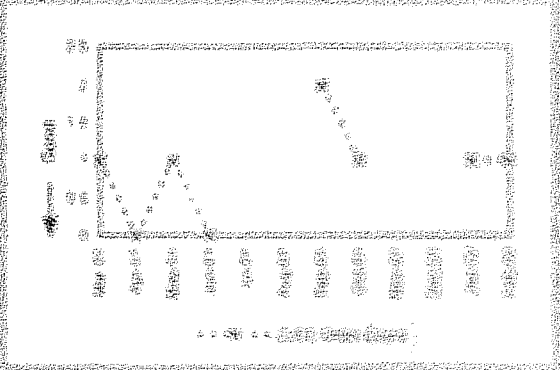
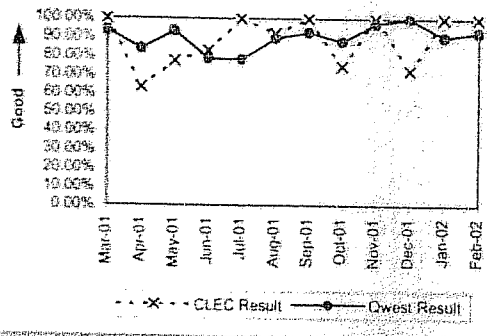


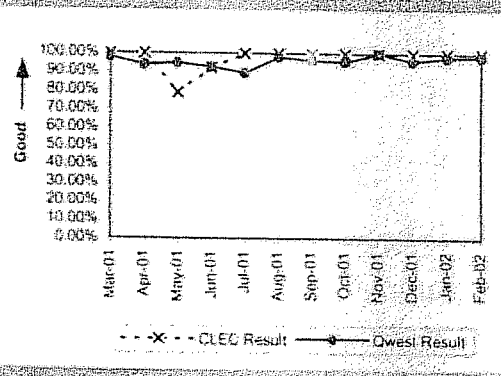
Checklist #14 - Resale - Business Installation

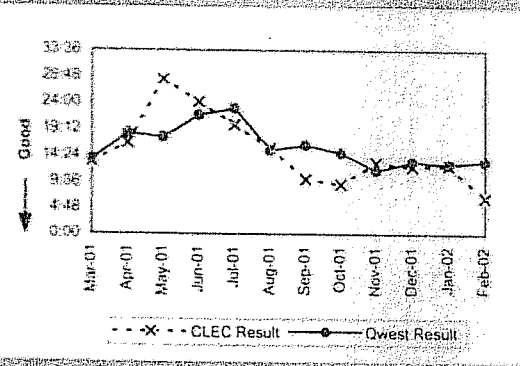
Count of Pending Orders Delayed for Facilities Reasons Business (OP-15B)	
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	

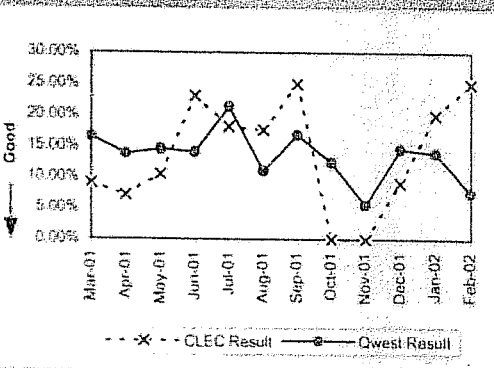


Checklist #14 - Resale - Business Repair





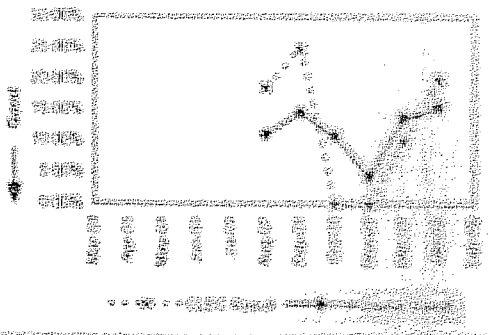




Checklist #14 - Resale - Business Recap

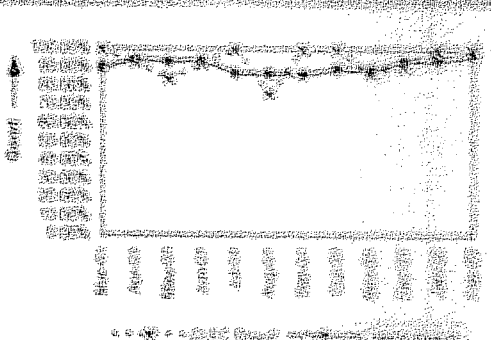
Repair Repeat Report Rate (Percent) (MR-7A*) -- Dispatches Within MSAs

Date	CLEC Num	CLEC Dem	CLEC Result	Std Dev	Qwest Num	Qwest Dem	Qwest Result	Meas Z Stat	Parity Stat
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	3	16	18.75%	39.03%	10	90	11.11%	0.80	-0.5
Sep-01	3	12	25.00%	43.30%	10	68	14.71%	0.85	-0.44
Oct-01	0	6	0.00%	0.00%	9	83	10.84%	-0.50	-1.5
Nov-01	0	7	0.00%	0.00%	2	45	4.44%	-0.51	-1.52
Dec-01	1	10	10.00%	30.00%	10	73	13.70%	-0.32	-1.15
Jan-02	1	5	20.00%	40.00%	7	45	15.56%	0.21	-0.46
Feb-02									



Repair Appointments Met (Percent) (MR-9A) -- Dispatches Within MSAs

Date	CLEC Num	CLEC Dem	CLEC Result	Std Dev	Qwest Num	Qwest Dem	Qwest Result	Meas Z Stat	Parity Stat
Mar-01	22	22	100.00%	0.00%	136	151	90.07%	-1.46	-1.64
Apr-01	13	14	92.86%	25.75%	157	166	94.58%	0.39	-0.60
May-01	16	19	84.21%	36.46%	128	137	93.43%	1.29	-0.85
Jun-01	12	13	92.31%	26.65%	160	170	94.12%	0.28	-0.80
Jul-01	11	11	100.00%	0.00%	139	159	87.42%	-1.22	-1.54
Aug-01	13	17	76.47%	42.42%	94	108	87.04%	-1.1	-1.52
Sep-01	16	16	100.00%	0.00%	72	83	86.75%	-1.43	-1.61
Oct-01	7	7	100.00%	0.00%	86	95	89.58%	-0.97	-1.53
Nov-01	7	8	87.50%	33.07%	48	54	88.89%	-0.15	-0.93
Dec-01	10	11	90.91%	28.75%	77	82	93.90%	0.58	-0.66
Jan-02	5	5	100.00%	0.00%	47	50	94.00%	0.64	-0.52
Feb-02	8	8	100.00%	0.00%	64	66	96.97%	0.83	-0.25

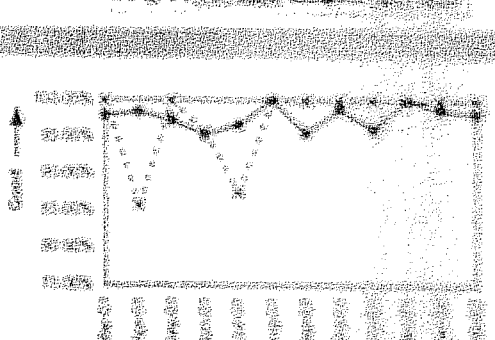


Out of Service Cleared within 24 hours (Percent) (MR-3B) -- Dispatches Outside MSAs

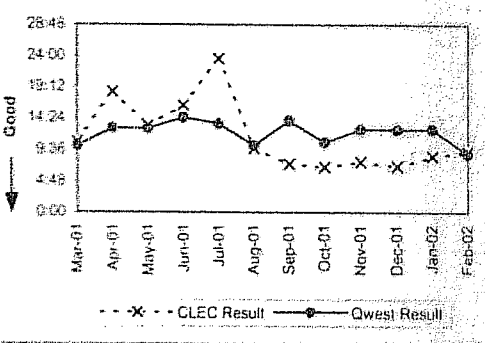
Date	CLEC Num	CLEC Dem	CLEC Result	Std Dev	Qwest Num	Qwest Dem	Qwest Result	Meas Z Stat	Parity Stat
Mar-01	10	10	100.00%	0.00%	100	105	95.24%	-0.88	-1.41
Apr-01	18	18	100.00%	0.00%	85	87	97.70%	-0.39	-1.36
May-01	17	17	100.00%	0.00%	93	98	94.90%	-0.88	-1.54
Jun-01	12	14	85.71%	34.99%	85	95	92.63%	0.82	-0.5
Jul-01	6	7	85.71%	34.99%	107	115	93.04%	0.64	-0.61
Aug-01	6	6	100.00%	0.00%	108	110	98.18%	-0.32	-1.3
Sep-01	15	15	100.00%	0.00%	71	75	94.67%	-0.64	-1.31
Oct-01	18	18	100.00%	0.00%	57	58	98.28%	-0.49	-1.3
Nov-01	8	8	100.00%	0.00%	44	50	88.00%	-0.97	-1.59
Dec-01	6	6	100.00%	0.00%	48	51	94.12%	-0.55	-1.35
Jan-02	3	3	100.00%	0.00%	43	45	95.56%	-0.36	-1.23
Feb-02	7	7	100.00%	0.00%	39	40	97.50%	-0.31	-1.24

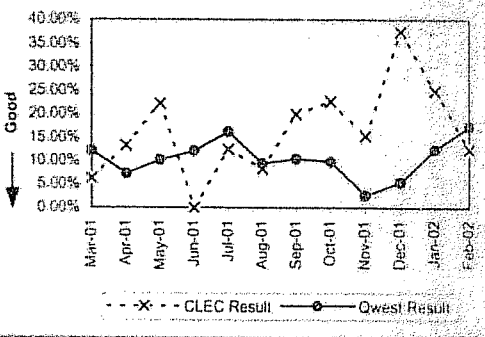
All Troubles Cleared within 48 hours (Percent) (MR-4B) -- Dispatches Outside MSAs

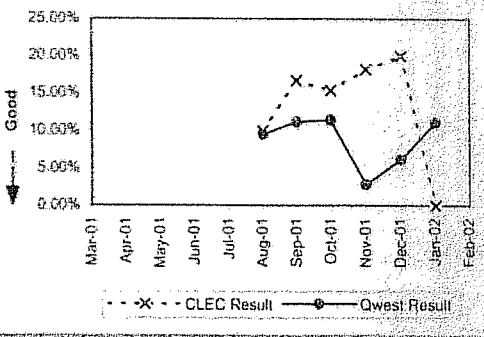
Date	CLEC Num	CLEC Dem	CLEC Result	Std Dev	Qwest Num	Qwest Dem	Qwest Result	Meas Z Stat	Parity Stat
Mar-01	16	16	100.00%	0.00%	134	137	97.81%	-0.37	-1.34
Apr-01	24	28	85.71%	34.99%	122	124	98.39%	2.31	0.63
May-01	27	27	100.00%	0.00%	143	147	97.28%	-0.8	-1.43
Jun-01	22	23	95.65%	20.39%	123	126	97.62%	0.06	-1.04
Jul-01	14	16	87.50%	33.07%	143	148	96.62%	1.44	-0.13
Aug-01	12	12	100.00%	0.00%	159	159	100.00%	N/A	N/A
Sep-01	20	20	100.00%	0.00%	108	113	95.58%	-0.99	-1.54
Oct-01	22	22	100.00%	0.00%	79	80	98.75%	-0.47	-1.28
Nov-01	12	12	100.00%	0.00%	74	77	96.10%	-0.65	-1.39
Dec-01	8	8	100.00%	0.00%	74	74	100.00%	N/A	N/A
Jan-02	4	4	100.00%	0.00%	71	72	98.61%	-0.23	-1.11
Feb-02	8	8	100.00%	0.00%	56	57	98.25%	-0.35	-1.22

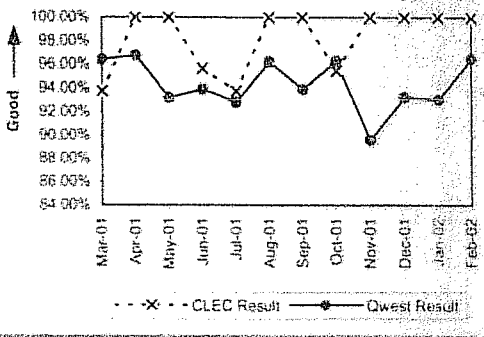


Checklist #14 - Resale - Business Repair





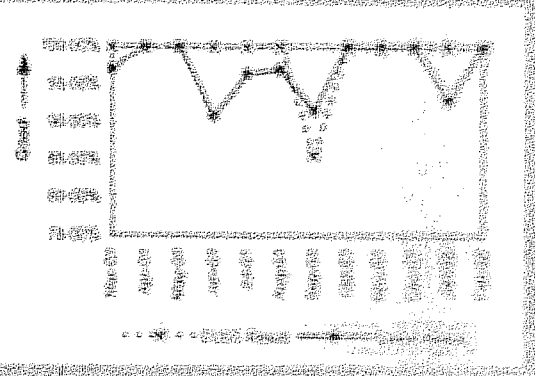




Checklist #14 - Resale - Business Repair

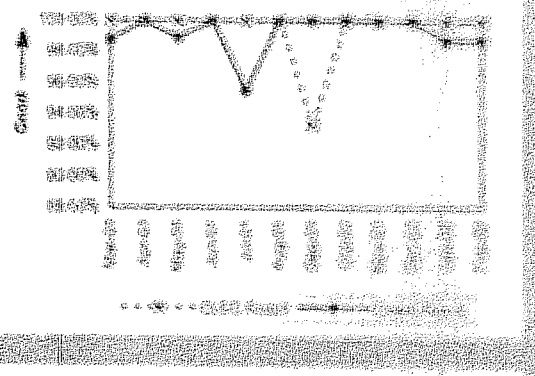
Out of Service Cleared within 24 hours (Percent) (MR-3C)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sco	Parity Sta
Mar-01	6	6	100.00%	0.00%	33	34	97.06%	-0.29	-1.24
Apr-01	3	3	100.00%	0.00%	28	28	100.00%	N/A	N/A
May-01	7	7	100.00%	0.00%	42	42	100.00%	N/A	N/A
Jun-01	5	5	100.00%	0.00%	30	33	90.91%	-0.66	-1.4
Jul-01	3	3	100.00%	0.00%	27	28	96.43%	-0.32	-1.19
Aug-01	3	3	100.00%	0.00%	32	33	96.97%	-0.29	-1.18
Sep-01	6	7	85.71%	34.99%	22	24	91.67%	0.37	-0.37
Oct-01	6	6	100.00%	0.00%	28	28	100.00%	N/A	N/A
Nov-01	2	2	100.00%	0.00%	36	36	100.00%	N/A	N/A
Dec-01	3	3	100.00%	0.00%	27	27	100.00%	N/A	N/A
Jan-02	3	3	100.00%	0.00%	41	44	93.18%	-0.45	-1.28
Feb-02	5	5	100.00%	0.00%	29	29	100.00%	N/A	N/A



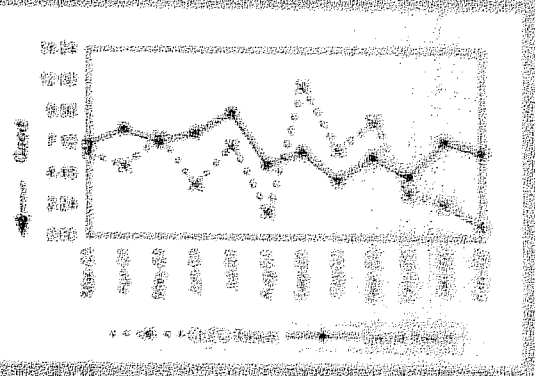
All Troubles Cleared within 48 hours (Percent) (MR-4C)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sco	Parity Sta
Mar-01	19	19	100.00%	0.00%	79	80	98.75%	-0.44	-1.27
Apr-01	11	11	100.00%	0.00%	54	54	100.00%	N/A	N/A
May-01	20	20	100.00%	0.00%	89	90	98.89%	-0.43	-1.26
Jun-01	11	11	100.00%	0.00%	68	68	100.00%	N/A	N/A
Jul-01	11	11	100.00%	0.00%	64	67	95.52%	-0.67	-1.4
Aug-01	11	11	100.00%	0.00%	77	77	100.00%	N/A	N/A
Sep-01	14	15	93.33%	24.94%	63	63	100.00%	N/A	-0.17
Oct-01	19	19	100.00%	0.00%	60	60	100.00%	N/A	N/A
Nov-01	6	6	100.00%	0.00%	77	77	100.00%	N/A	N/A
Dec-01	13	13	100.00%	0.00%	57	57	100.00%	N/A	N/A
Jan-02	12	12	100.00%	0.00%	77	78	98.72%	-0.33	-1.23
Feb-02	11	11	100.00%	0.00%	79	80	98.75%	-0.35	-1.21



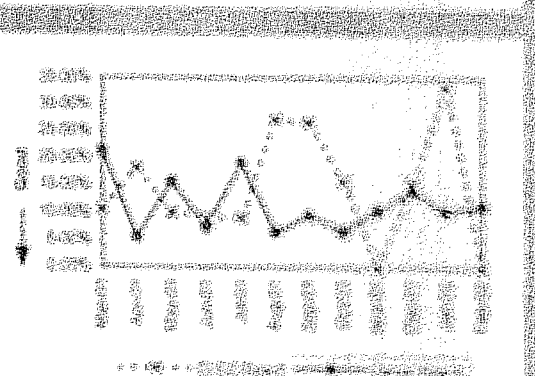
Mean Time to Restore (Hours:Minutes) (MR-6C)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sco	Parity Sta
Mar-01	121:41	19	6:24	8:29	569:45	80	7:07	-0.39	-1.19
Apr-01	59:47	11	5:26	6:02	445:25	54	8:15	-0.92	-1.56
May-01	152:36	20	7:38	7:58	657:22	90	7:18	0.21	-0.98
Jun-01	44:35	11	4:03	6:46	544:37	68	8:01	-1.18	-1.77
Jul-01	76:45	11	6:59	7:36	642:08	67	9:35	-0.43	-1.27
Aug-01	21:52	11	1:59	2:03	432:19	77	5:37	-1.52	-1.54
Sep-01	174:45	15	11:39	35:35	413:14	63	6:34	0.52	-0.41
Oct-01	128:57	19	6:47	8:36	265:45	60	4:26	1.34	-0.19
Nov-01	53:37	6	8:56	10:48	478:56	77	6:13	0.79	-0.55
Dec-01	45:00	13	3:28	4:54	271:13	57	4:45	-0.62	-1.41
Jan-02	31:38	12	2:38	2:15	578:16	78	7:25	-1.41	-1.66
Feb-02	10:50	11	0:59	1:01	528:10	80	6:36	-1.4	-1.85



Repair Repeat Report Rate (Percent) (MR-7C)-- No Dispatches

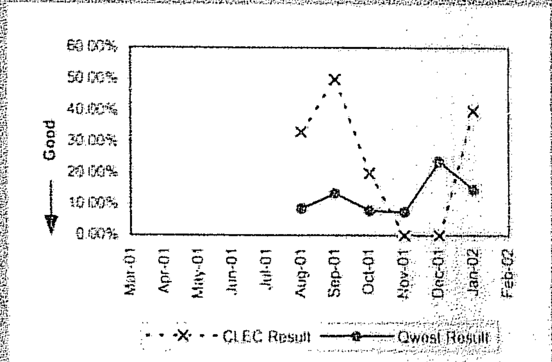
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sco	Parity Sta
Mar-01	2	19	10.53%	30.69%	17	80	21.25%	-1.01	-0.63
Apr-01	2	11	18.18%	38.57%	3	54	5.56%	1.21	-0.25
May-01	2	20	10.00%	30.00%	14	90	15.56%	-0.62	-1.08
Jun-01	1	11	9.09%	28.75%	5	68	7.35%	0.19	-0.69
Jul-01	1	11	9.09%	28.75%	13	68	19.12%	-0.78	-1.48
Aug-01	3	11	27.27%	44.54%	5	77	6.49%	1.69	0.15
Sep-01	4	15	26.67%	44.22%	6	63	9.52%	1.61	-0.02
Oct-01	3	19	15.79%	36.46%	4	60	6.67%	1.12	-0.32
Nov-01	0	6	0.00%	0.00%	6	77	7.79%	-0.8	-1.03
Dec-01	2	13	15.38%	36.08%	8	57	14.04%	0.14	-0.32
Jan-02	4	12	33.33%	47.14%	6	78	7.69%	1.05	0.12
Feb-02	0	11	0.00%	0.00%	9	80	11.25%	-1.11	-1.01



Checklist #14 - Resale - Business Repair

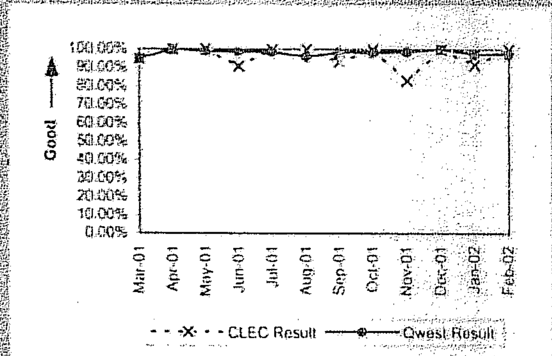
[illegible] - No Dispatches

Date	Num	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3	35	8.57%	1.44	-0.13
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	5	37	13.51%	1.84	0.12
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2	25	8.00%	0.9	-0.45
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2	27	7.41%	-0.58	-1.35
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	5	21	21.81%	-0.91	-1.55
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	5	34	14.71%	1.19	-0.27
[illegible]									



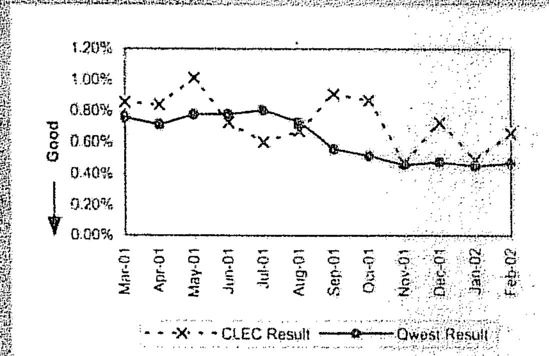
[illegible] - No Dispatches

Date	Num	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	80	95.00%	0.05	-0.97
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	54	54	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	96	98.89%	-0.43	-1.26
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	66	98.53%	1.11	-0.33
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	69	98.55%	-0.38	-1.23
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	77	96.10%	-0.62	-1.38
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	63	98.41%	0.87	-0.47
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	60	98.33%	-0.49	-1.3
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	77	98.70%	1.51	-0.08
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	67	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	78	97.44%	0.84	-0.49
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	80	97.50%	-0.5	-1.3



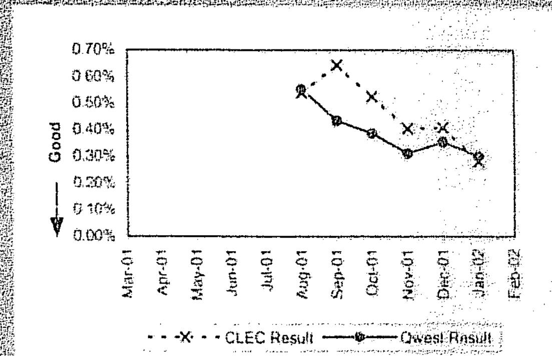
[illegible]

Date	Num	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	48717	0.76%	0.86	-0.47
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	48319	0.71%	1.17	-0.29
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	47941	0.78%	2.04	0.24
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	47492	0.79%	-0.43	-1.26
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	47655	0.81%	-1.71	-2.04
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	344	47038	0.73%	-0.49	-1.3
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	261	46625	0.56%	3.35	1.04
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	237	45913	0.52%	3.47	1.11
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	45065	0.46%	0.15	-0.91
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	213	44573	0.48%	2.29	0.39
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	200	44130	0.45%	0.37	-0.77
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	203	43896	0.47%	1.68	0.02



[illegible]

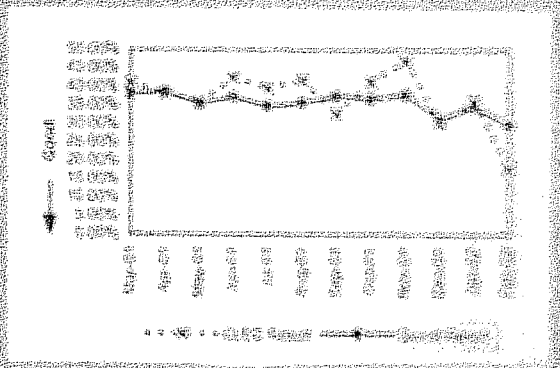
Date	Num	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	47038	0.55%	-0.15	-1.09
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	46625	0.44%	2.25	0.37
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	45913	0.39%	1.56	-0.05
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	45065	0.34%	1.18	-0.29
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	44573	0.35%	0.58	-0.64
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	44130	0.30%	-0.22	-1.13
[illegible]									



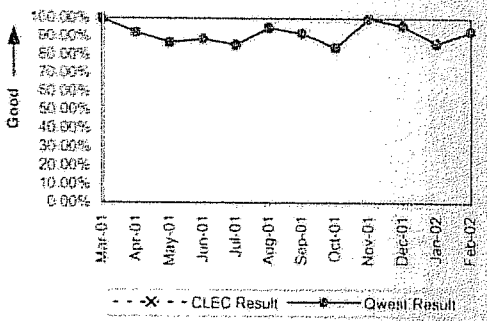
Checklist #14 - Resale - Business Recap

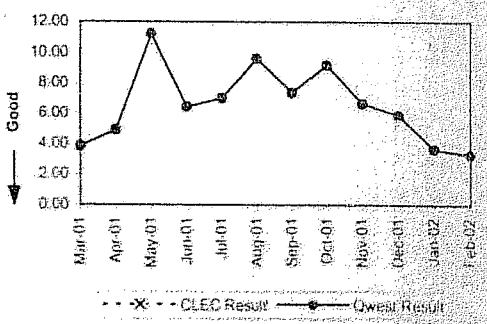
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)

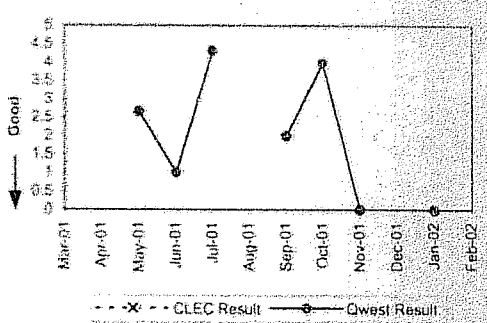
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod # Sd	Prob Sig
Mar-01	40	97	41.24%	49.23%	229	599	38.23%	0.56	-0.66
Apr-01	34	89	38.20%	48.59%	217	561	38.68%	-0.09	-1.05
May-01	37	103	35.92%	47.98%	207	581	35.63%	0.06	-0.96
Jun-01	35	82	42.68%	49.46%	220	596	37.29%	0.94	-0.41
Jul-01	25	63	39.68%	48.92%	203	583	34.82%	0.77	-0.83
Aug-01	29	69	42.03%	49.36%	191	535	35.70%	1.68	-0.38
Sep-01	25	76	32.89%	46.98%	157	418	37.56%	-0.77	-1.43
Oct-01	34	82	41.46%	49.27%	138	375	36.80%	0.73	-0.52
Nov-01	24	51	47.06%	49.91%	127	326	37.91%	1.93	-0.28
Dec-01	14	46	30.43%	46.01%	98	311	31.51%	-0.16	-1.69
Jan-02	17	31	54.84%	48.10%	107	307	34.85%	0.19	-0.89
Feb-02	6	17	35.29%	38.57%	67	290	23.10%	-1.4	-1.55

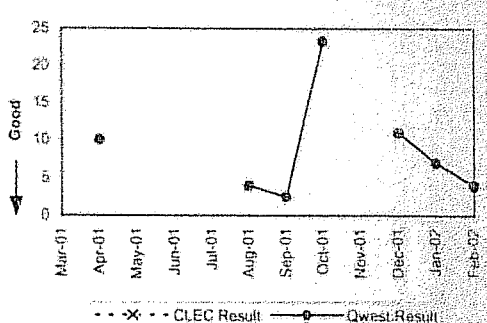


Checklist #14 - Resale - Centrex Installation





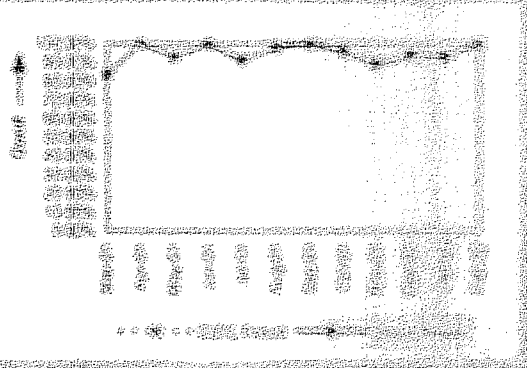




Checklist #14 - Resale - Centrex Installation

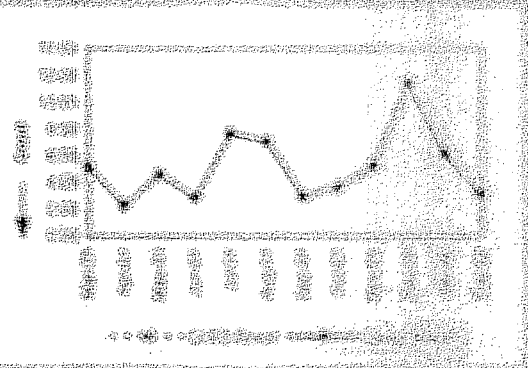
Installation Commitments Met (Percent) (CP-5H) - Business Resale Mode

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Min Z Val	Parity Val
Mar-01					21	25	84.00%		
Apr-01					12	12	100.00%		
May-01					29	32	90.63%		
Jun-01					22	22	100.00%		
Jul-01					32	35	91.43%		
Aug-01					9	9	100.00%		
Sep-01					22	22	100.00%		
Oct-01					40	42	95.24%		
Nov-01					17	18	94.44%		
Dec-01					22	23	95.65%		
Jan-02					25	26	96.15%		
Feb-02					19	19	100.00%		



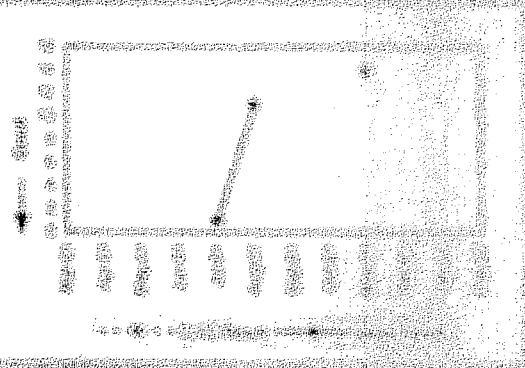
Installation Intervals - Average Days to Complete - Business Resale Mode

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Min Z Val	Parity Val
Mar-01					62	25	2.5		
Apr-01					51	12	4.3		
May-01					131	32	4.1		
Jun-01					84	22	3.8		
Jul-01					140	35	4.0		
Aug-01					47	9	5.2		
Sep-01					91	22	4.1		
Oct-01					97	42	2.3		
Nov-01					101	18	5.6		
Dec-01					140	23	6.1		
Jan-02					107	26	4.1		
Feb-02					78	19	4.1		



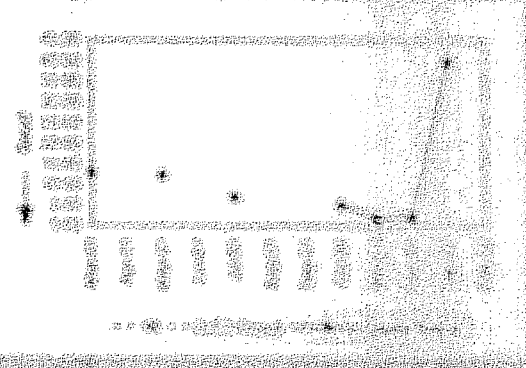
Delayed Days for Non-Facility Reasons (Average Days) - Business Resale Mode

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Min Z Val	Parity Val
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01					35	35	1.00		
Aug-01					21	9	2.33		
Sep-01									
Oct-01									
Nov-01					14	9	1.56		
Dec-01									
Jan-02									
Feb-02									



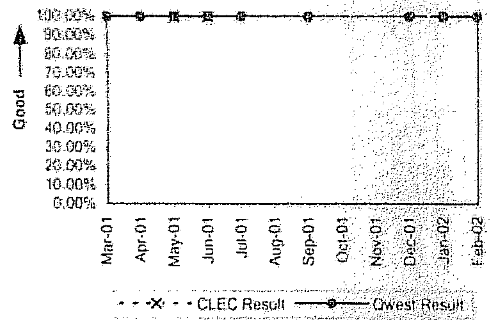
Delayed Days for Facility Reasons (Average Days) - Business Resale Mode

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Min Z Val	Parity Val
Mar-01					32	4	8.00		
Apr-01									
May-01					24	3	8.00		
Jun-01									
Jul-01					7	1	7.00		
Aug-01									
Sep-01									
Oct-01					15	2	7.50		
Nov-01					42	5	8.40		
Dec-01					24	3	8.00		
Jan-02					32	4	8.00		
Feb-02									



Checklist #14 - Resale - Centrex Installation

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Res	Mod Z Scr	Parity Scr
[illegible]					[illegible]	[illegible]	100.00%		
[illegible]					[illegible]	[illegible]	100.00%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	100.00%	N/A	N/A
[illegible]					[illegible]	[illegible]	100.00%		
[illegible]									
[illegible]					[illegible]	[illegible]	100.00%		
[illegible]									
[illegible]									
[illegible]					[illegible]	[illegible]	100.00%		
[illegible]					[illegible]	[illegible]	100.00%		
[illegible]					[illegible]	[illegible]	100.00%		



[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Res	Mod Z Scr	Parity Scr
[illegible]					[illegible]	[illegible]	[illegible]		
[illegible]					[illegible]	[illegible]	[illegible]		
[illegible]	[illegible]	[illegible]	[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	-0.19
[illegible]					[illegible]	[illegible]	[illegible]		
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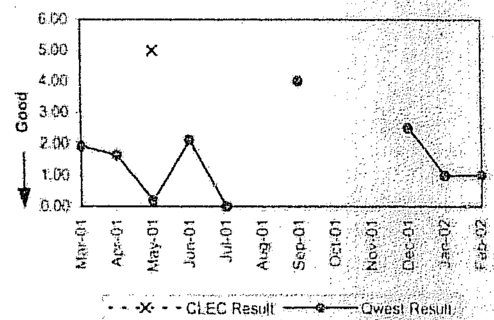

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
[illegible]					[illegible]	[illegible]	[illegible]		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
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[illegible]					[illegible]	[illegible]	[illegible]		
[illegible]					[illegible]	[illegible]	[illegible]		
[illegible]					[illegible]	[illegible]	[illegible]		
[illegible]					[illegible]	[illegible]	[illegible]		
[illegible]					[illegible]	[illegible]	[illegible]		
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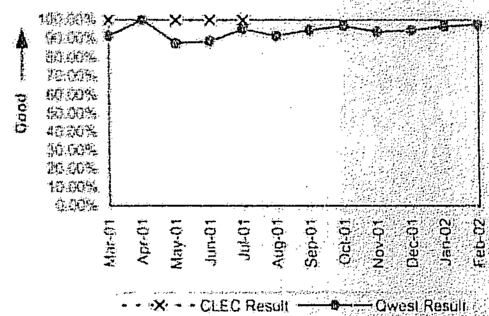

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Res	Mod Z Scr	Parity Scr
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[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]					[illegible]	[illegible]	[illegible]		
[illegible]					[illegible]	[illegible]	[illegible]		
[illegible]					[illegible]	[illegible]	[illegible]		
[illegible]					[illegible]	[illegible]	[illegible]		
[illegible]					[illegible]	[illegible]	[illegible]		
[illegible]					[illegible]	[illegible]	[illegible]		
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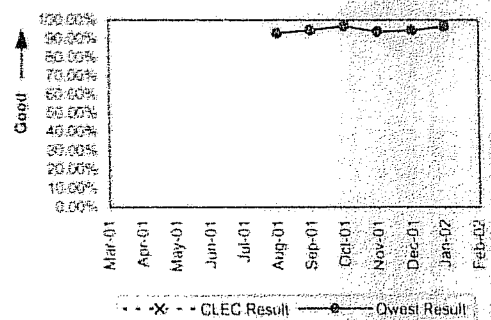


Checklist #14 - Resale - Centrex Installation

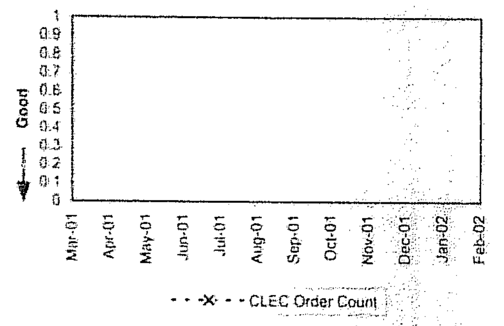
Interval for Pending Orders Delayed Past Due Date (Average Days Delayed)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Z Score	Prob Ex
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01					5	34	1.47		
Aug-01					15	53	3.32		
Sep-01					50	4	12.50		
Oct-01					55	3	18.33		
Nov-01					102	5	20.40		
Dec-01					75	3	25.00		
Jan-02					4	1	4.00		
Feb-02									

Checklist #14 - Resale - Centrex Installation

[illegible] Pending Orders Delayed for Facilities Reasons Centrex (OP-15B)

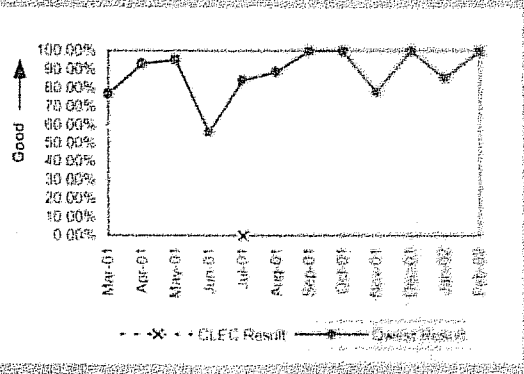
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Checklist #14 - Resale - Centrex Repair

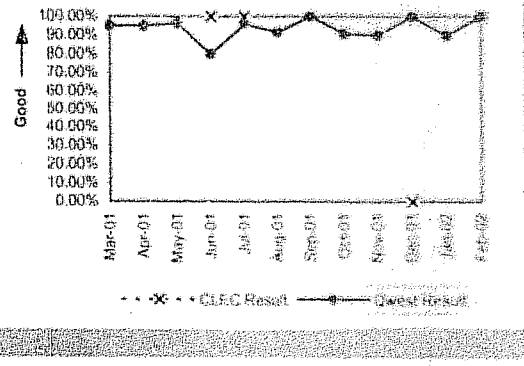
Out of Service Cleared within 24 hours (Percent) (MR-3A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					10	13	76.92%		
Apr-01					14	15	93.33%		
May-01					20	21	95.24%		
Jun-01					9	16	56.25%		
Jul-01	0	1	0.00%	0.00%	16	19	84.21%	1.33	-0.19
Aug-01					16	18	88.89%		
Sep-01					6	6	100.00%		
Oct-01					9	9	100.00%		
Nov-01					7	9	77.78%		
Dec-01					6	6	100.00%		
Jan-02					6	7	85.71%		
Feb-02	1	1	100.00%	0.00%	3	3	100.00%	N/A	N/A



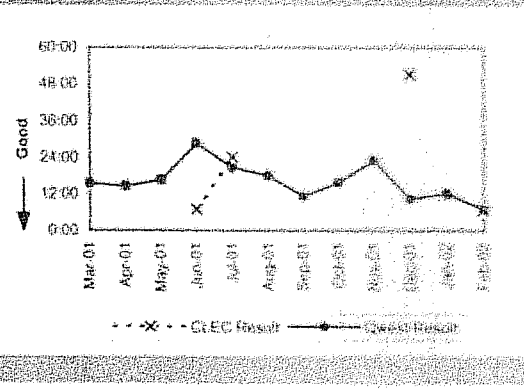
All Troubles Cleared within 48 hours (Percent) (MR-4A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					19	20	95.00%		
Apr-01					19	20	95.00%		
May-01					26	27	96.30%		
Jun-01	1	1	100.00%	0.00%	20	25	80.00%	-0.49	-1.3
Jul-01	1	1	100.00%	0.00%	24	25	96.00%	-0.2	-1.12
Aug-01					22	24	91.67%		
Sep-01					12	12	100.00%		
Oct-01					10	11	90.91%		
Nov-01					9	10	90.00%		
Dec-01	0	1	0.00%	0.00%	8	8	100.00%	N/A	0.04
Jan-02					9	10	90.00%		
Feb-02	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A



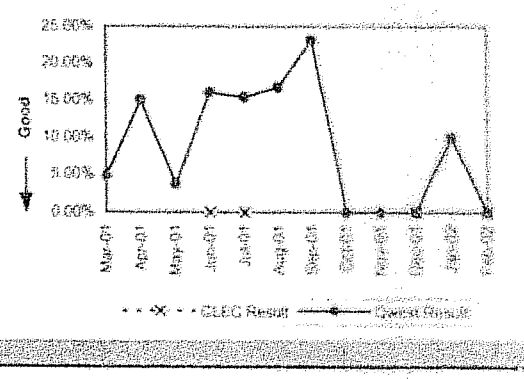
Mean Time To Restore (Hours Minutes) (MR-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					312:59	20	15:39		
Apr-01					293:58	20	14:42		
May-01					453:04	27	16:47		
Jun-01	7:08	1	7:08		720:01	25	28:48	-0.81	-1.49
Jul-01	24:24	1	24:24		521:20	25	20:51	0.65	-0.61
Aug-01					435:54	24	18:10		
Sep-01					136:07	12	11:21		
Oct-01					175:27	11	15:57		
Nov-01					233:33	10	23:21		
Dec-01	51:16	1	51:16		84:47	8	10:36	1.49	-0.09
Jan-02					123:08	10	12:19		
Feb-02	6:47	1	6:47		28:04	4	7:01	-0.03	-1.02



Repair Repeat Report Rate (Percent) (MR-7A)-- Dispatches Within MSAs

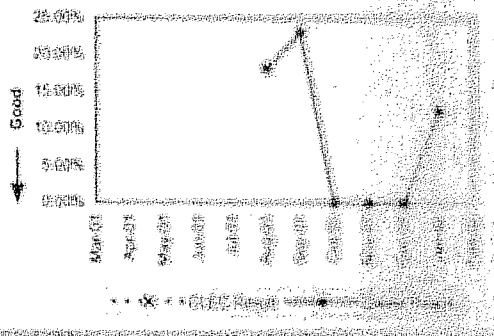
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					1	21	4.76%		
Apr-01					3	20	15.00%		
May-01					1	27	3.70%		
Jun-01	0	1	0.00%	0.00%	4	25	16.00%	-0.43	-1.26
Jul-01	0	1	0.00%	0.00%	4	26	15.38%	-0.42	-1.25
Aug-01					4	24	16.67%		
Sep-01					3	13	23.08%		
Oct-01					0	13	0.00%		
Nov-01					0	11	0.00%		
Dec-01	0	1	0.00%	0.00%	0	8	0.00%	N/A	N/A
Jan-02					1	10	10.00%		
Feb-02	0	1	0.00%	0.00%	0	4	0.00%	N/A	N/A



Checklist #14 - Resale - Centrex Repair

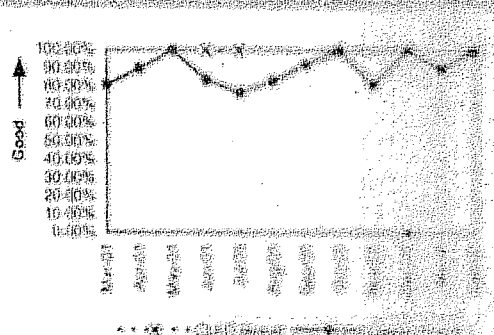
Repair Repeat Report Rate (Percent) (MR-7A*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					4	22	18.18%		
Sep-01					3	13	23.08%		
Oct-01					0	13	0.00%		
Nov-01					0	8	0.00%		
Dec-01	0	1	0.00%	0.00%	0	8	0.00%	N/A	N/A
Jan-02					1	8	12.50%		
Feb-02									



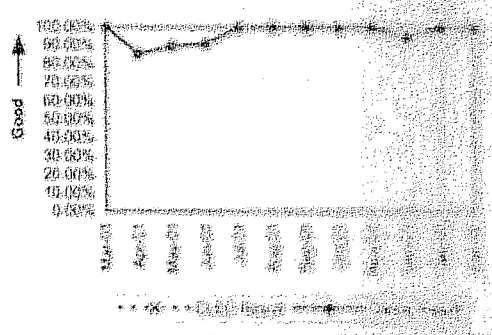
Repair Appointments Met (Percent) (MR-9A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					17	21	80.95%		
Apr-01					18	20	90.00%		
May-01					27	27	100.00%		
Jun-01	1	1	100.00%	0.00%	21	25	84.00%	-0.43	-1.26
Jul-01	1	1	100.00%	0.00%	20	26	76.92%	-0.54	-1.33
Aug-01					20	24	83.33%		
Sep-01					12	13	92.31%		
Oct-01					13	13	100.00%		
Nov-01					9	11	81.82%		
Dec-01	0	1	0.00%	0.00%	8	8	100.00%	N/A	0.01
Jan-02					9	10	90.00%		
Feb-02	1	1	100.00%	0.00%	3	3	100.00%	N/A	N/A



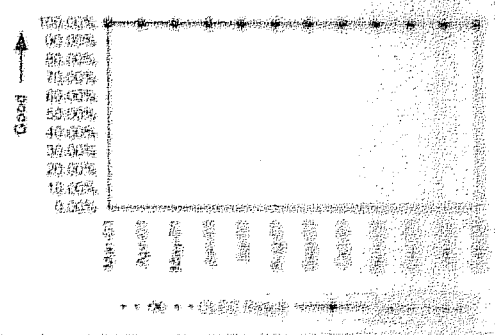
Out of Service Cleared within 24 hours (Percent) (MR-3B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					11	11	100.00%		
Apr-01					6	7	85.71%		
May-01					17	19	89.47%		
Jun-01					10	11	90.91%		
Jul-01					15	15	100.00%		
Aug-01					17	17	100.00%		
Sep-01					16	16	100.00%		
Oct-01					12	12	100.00%		
Nov-01					7	7	100.00%		
Dec-01					18	19	94.74%		
Jan-02					7	7	100.00%		
Feb-02					4	4	100.00%		



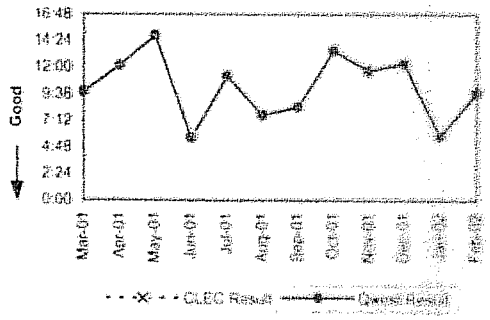
All Troubles Cleared within 48 hours (Percent) (MR-4B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					14	14	100.00%		
Apr-01					10	10	100.00%		
May-01					23	23	100.00%		
Jun-01					17	17	100.00%		
Jul-01					19	19	100.00%		
Aug-01					18	18	100.00%		
Sep-01					20	20	100.00%		
Oct-01					16	16	100.00%		
Nov-01					12	12	100.00%		
Dec-01					25	25	100.00%		
Jan-02					10	10	100.00%		
Feb-02					5	5	100.00%		



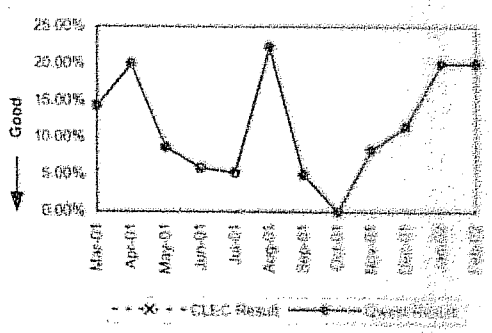
Mean Time to Restore (Hours:Minutes) (MR-6B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					137:54	14	9:51		
Apr-01					121:53	10	12:11		
May-01					341:53	23	14:52		
Jun-01					96:50	17	5:42		
Jul-01					213:36	19	11:15		
Aug-01					139:46	18	7:46		
Sep-01					169:35	20	8:29		
Oct-01					216:11	16	13:31		
Nov-01					140:59	12	11:45		
Dec-01					309:17	25	12:22		
Jan-02					58:15	10	5:50		
Feb-02					48:54	5	9:47		



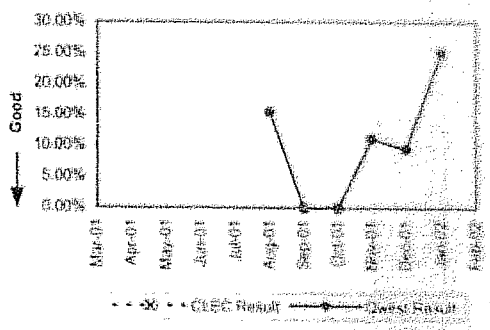
Repair Repeat Report Rate (Percent) (MR-7B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					2	14	14.29%		
Apr-01					2	10	20.00%		
May-01					2	23	8.70%		
Jun-01					1	17	5.88%		
Jul-01					1	19	5.26%		
Aug-01					4	18	22.22%		
Sep-01					1	20	5.00%		
Oct-01					0	16	0.00%		
Nov-01					1	12	8.33%		
Dec-01					3	26	11.54%		
Jan-02					2	10	20.00%		
Feb-02					1	5	20.00%		



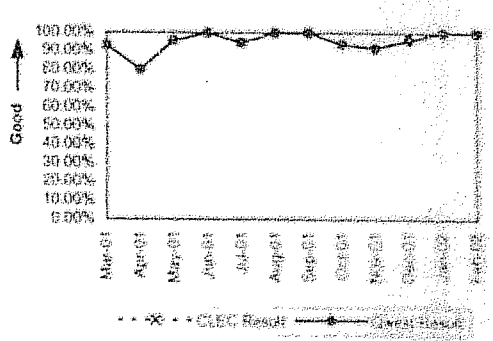
Repair Repeat Report Rate (Percent) (MR-7B*)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					2	13	15.38%		
Sep-01					0	14	0.00%		
Oct-01					0	13	0.00%		
Nov-01					1	9	11.11%		
Dec-01					2	21	9.52%		
Jan-02					2	8	25.00%		
Feb-02									



Repair Appointments Met (Percent) (MR-9B)-- Dispatches Outside MSAs

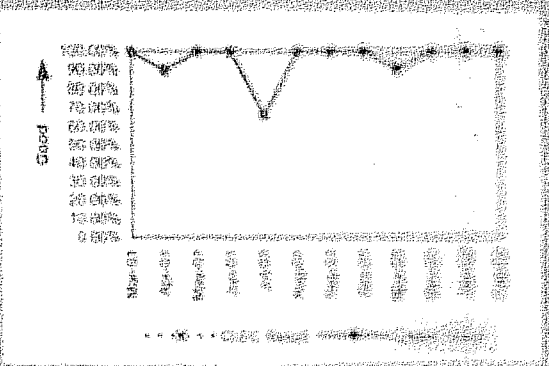
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					13	14	92.86%		
Apr-01					8	10	80.00%		
May-01					22	23	95.65%		
Jun-01					17	17	100.00%		
Jul-01					18	19	94.74%		
Aug-01					18	18	100.00%		
Sep-01					20	20	100.00%		
Oct-01					15	16	93.75%		
Nov-01					11	12	91.67%		
Dec-01					25	26	96.15%		
Jan-02					10	10	100.00%		
Feb-02					5	5	100.00%		



Checklist #14 - Resale - Centrex Repair

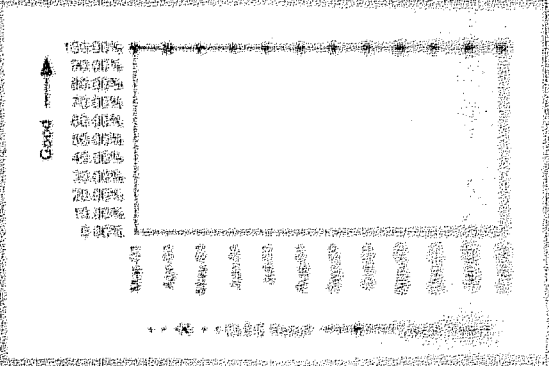
Out of Service Cleared within 24 hours (Percent) (MR-3C)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					11	11	100.00%		
Apr-01					9	10	90.00%		
May-01					6	6	100.00%		
Jun-01					6	6	100.00%		
Jul-01					2	3	66.67%		
Aug-01					14	14	100.00%		
Sep-01					8	8	100.00%		
Oct-01					4	4	100.00%		
Nov-01					10	11	90.91%		
Dec-01					4	4	100.00%		
Jan-02					7	7	100.00%		
Feb-02	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A



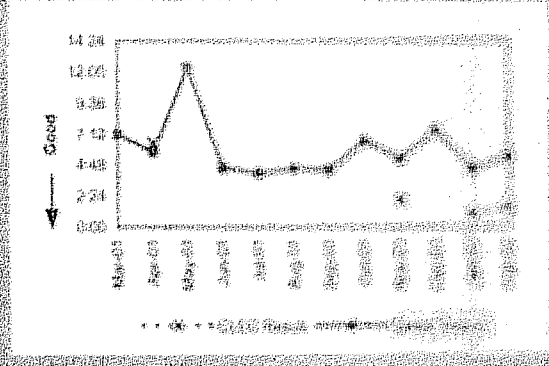
All Troubles Cleared within 48 hours (Percent) (MR-4C)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					13	13	100.00%		
Apr-01	2	2	100.00%	0.00%	16	16	100.00%	N/A	N/A
May-01					13	13	100.00%		
Jun-01					16	16	100.00%		
Jul-01					12	12	100.00%		
Aug-01					21	21	100.00%		
Sep-01					13	13	100.00%		
Oct-01					9	9	100.00%		
Nov-01	1	1	100.00%	0.00%	16	16	100.00%	N/A	N/A
Dec-01					7	7	100.00%		
Jan-02	1	1	100.00%	0.00%	13	13	100.00%	N/A	N/A
Feb-02	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A



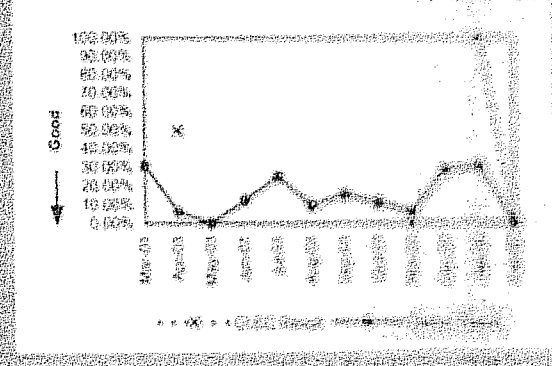
Mean Time to Restore (Hours:Minutes) (MR-6C)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					93:43	13	7:13		
Apr-01	13:05	2	6:32	1:33	93:23	16	5:50	0.42	-0.75
May-01					160:57	13	12:23		
Jun-01					73:18	16	4:35		
Jul-01					49:54	12	4:09		
Aug-01					95:41	21	4:33		
Sep-01					57:34	13	4:26		
Oct-01					60:19	9	6:42		
Nov-01	2:07	1	2:07		84:40	16	5:18	-0.43	-1.26
Dec-01					52:58	7	7:34		
Jan-02	1:04	1	1:04		59:01	13	4:32	-0.43	-1.26
Feb-02	1:37	1	1:37		22:00	4	5:30	-0.4	-1.24



Repair Repeat Report Rate (Percent) (MR-7C)-- No Dispatches

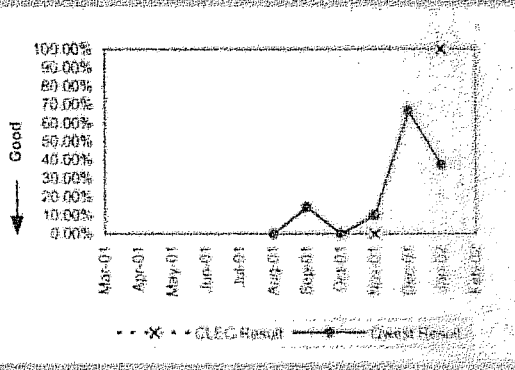
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					4	13	30.77%		
Apr-01	1	2	50.00%	50.00%	1	16	6.25%	1.27	-0.23
May-01					0	13	0.00%		
Jun-01					2	16	12.50%		
Jul-01					3	12	25.00%		
Aug-01					2	21	9.52%		
Sep-01					2	13	15.38%		
Oct-01					1	9	11.11%		
Nov-01	0	1	0.00%	0.00%	1	16	6.25%	-0.25	-1.15
Dec-01					2	7	28.57%		
Jan-02	1	1	100.00%	0.00%	4	13	30.77%	0.95	-0.42
Feb-02	0	1	0.00%	0.00%	0	4	0.00%	N/A	N/A



Checklist #14 - Resale - Centrex Repair

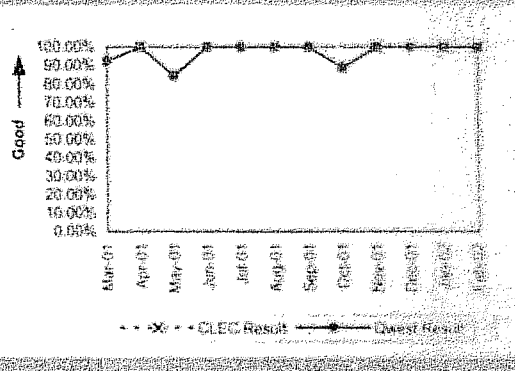
Repair Repeat Report Rate (Percent) (MR-7C*)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					0	17	0.00%		
Sep-01					1	7	14.29%		
Oct-01					0	6	0.00%		
Nov-01	0	1	0.00%	0.00%	1	10	10.00%	-0.32	-1.19
Dec-01					2	3	66.67%		
Jan-02	1	1	100.00%	0.00%	3	8	37.50%	0.78	-0.53
Feb-02									



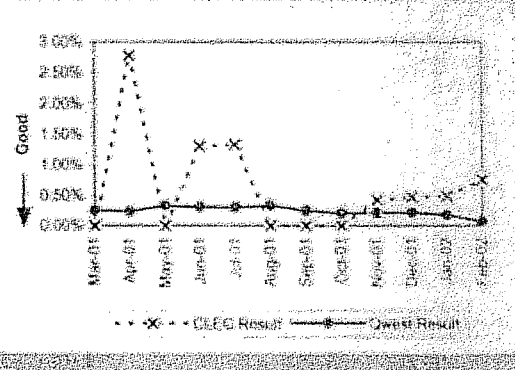
Repair Appointments Met (Percent) (MR-9C)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					12	13	92.31%		
Apr-01	2	2	100.00%	0.00%	16	16	100.00%	N/A	N/A
May-01					11	13	84.62%		
Jun-01					16	16	100.00%		
Jul-01					12	12	100.00%		
Aug-01					21	21	100.00%		
Sep-01					13	13	100.00%		
Oct-01					8	9	88.89%		
Nov-01	1	1	100.00%	0.00%	16	16	100.00%	N/A	N/A
Dec-01					7	7	100.00%		
Jan-02	1	1	100.00%	0.00%	13	13	100.00%	N/A	N/A
Feb-02	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A



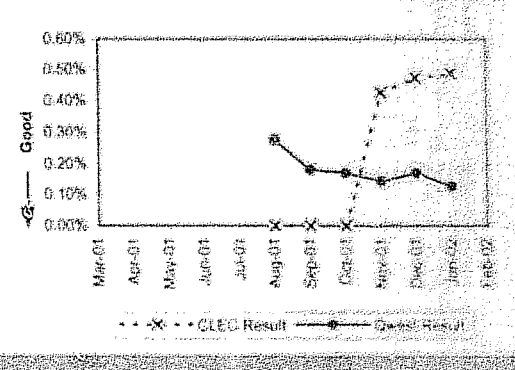
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	0	67	0.00%	0.00%	48	19097	0.25%	-0.41	-1.25
Apr-01	2	72	2.78%	16.43%	46	19090	0.24%	2.48	0.5
May-01	0	76	0.00%	0.00%	63	19026	0.33%	-0.5	-1.3
Jun-01	1	76	1.32%	11.40%	58	18943	0.31%	1.2	-0.27
Jul-01	1	75	1.33%	11.47%	57	18978	0.30%	1.21	-0.26
Aug-01	0	57	0.00%	0.00%	63	18703	0.34%	-0.44	-1.27
Sep-01	0	59	0.00%	0.00%	46	18763	0.25%	-0.38	-1.23
Oct-01	0	58	0.00%	0.00%	38	18782	0.20%	-0.34	-1.21
Nov-01	1	235	0.43%	6.51%	39	18783	0.21%	0.7	-0.58
Dec-01	1	211	0.47%	6.87%	41	18765	0.22%	0.74	-0.55
Jan-02	1	205	0.49%	6.97%	33	18784	0.18%	0.91	-0.45
Feb-02	2	263	0.76%	8.69%	13	18810	0.07%	2.41	0.47



Trouble Rate (Percent) (MR-8*)

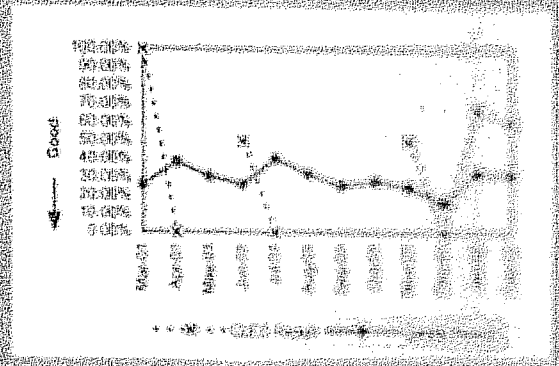
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	57	0.00%	0.00%	52	18703	0.28%	-0.4	-1.24
Sep-01	0	59	0.00%	0.00%	34	18763	0.18%	-0.33	-1.2
Oct-01	0	58	0.00%	0.00%	32	18782	0.17%	-0.31	-1.19
Nov-01	1	235	0.43%	6.51%	27	18783	0.14%	0.95	-0.42
Dec-01	1	211	0.47%	6.87%	32	18765	0.17%	0.91	-0.45
Jan-02	1	205	0.49%	6.97%	24	18784	0.13%	1.11	-0.32
Feb-02									



Checklist #14 - Resale - Centrex Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)

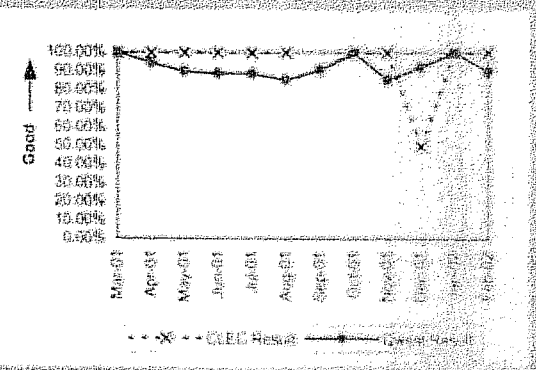
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	2	2	100.00%	0.00%	17	65	26.15%	1.84	0.12
Apr-01	0	2	0.00%	0.00%	29	75	38.67%	-1.11	-1.67
May-01					26	91	30.77%		
Jun-01	1	2	50.00%	50.00%	21	79	26.58%	0.59	-0.64
Jul-01	0	1	0.00%	0.00%	39	96	40.63%	-0.82	-1.5
Aug-01					30	93	32.26%		
Sep-01					16	62	25.81%		
Oct-01					15	53	28.30%		
Nov-01	1	2	50.00%	50.00%	13	52	25.00%	0.63	-0.62
Dec-01	0	1	0.00%	0.00%	8	49	16.33%	-0.44	-1.27
Jan-02	2	3	66.67%	47.14%	16	49	32.65%	1.05	-0.36
Feb-02	3	5	60.00%	48.99%	6	19	31.58%	1.06	-0.36



Checklist #14 - Resale - Centrex 21 Installation

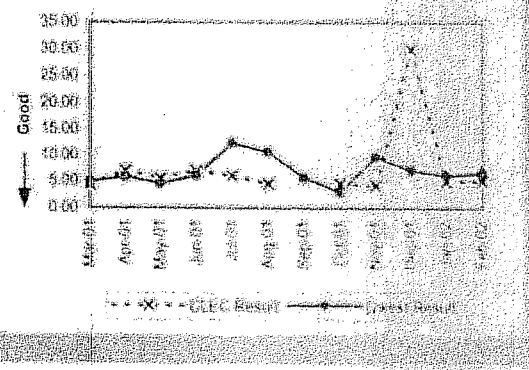
Installation Commitments Met (Percent) (OP-3A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	3	3	100.00%	0.00%	12	12	100.00%	N/A	N/A
Apr-01	1	1	100.00%	0.00%	17	18	94.44%	-0.24	-1.14
May-01	4	4	100.00%	0.00%	9	10	90.00%	-0.56	-1.34
Jun-01	1	1	100.00%	0.00%	8	9	88.89%	-0.34	-1.2
Jul-01	1	1	100.00%	0.00%	8	9	88.89%	-0.34	-1.2
Aug-01	2	2	100.00%	0.00%	12	14	85.71%	-0.54	-1.33
Sep-01					10	11	90.91%		
Oct-01	6	6	100.00%	0.00%	3	3	100.00%	N/A	N/A
Nov-01	4	4	100.00%	0.00%	6	7	85.71%	-0.65	-1.4
Dec-01	1	2	50.00%	50.00%	12	13	92.31%	1.15	-0.3
Jan-02	5	5	100.00%	0.00%	13	13	100.00%	N/A	N/A
Feb-02	3	3	100.00%	0.00%	9	10	90.00%	-0.51	-1.31



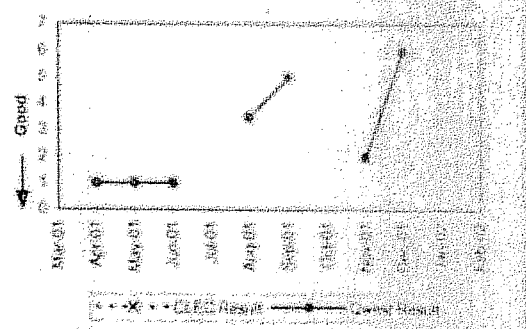
Installation Interval (Average Days) (OP-4A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	15	4	4.33	0.58	58	12	4.83	-0.14	-1.08
Apr-01	7	1	7.00		105	18	5.83	0.68	-0.59
May-01	22	4	5.50	1.00	45	10	4.50	0.54	-0.67
Jun-01	7	1	7.00		54	9	6.00	0.11	-0.93
Jul-01	6	1	6.00		111	9	12.33	-0.49	-1.3
Aug-01	9	2	4.50	0.71	149	14	10.64	-0.89	-1.54
Sep-01					62	11	5.64		
Oct-01	27	6	4.50	2.74	9	3	3.00		
Nov-01	17	4	4.25	0.96	68	7	9.71	-1.33	-1.81
Dec-01	60	2	30.00	36.77	93	13	7.15	1.38	-0.16
Jan-02	25	5	5.00	0.00	79	13	6.08	-0.35	-1.21
Feb-02	15	3	5.00	0.00	66	10	6.60	-0.44	-1.27



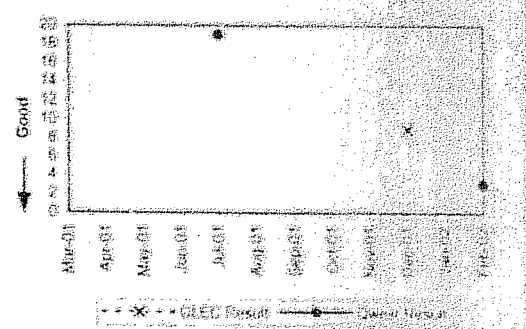
Delayed Days for Installation Reasons (Average Days) (OP-6A-1)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01					1	1	1.00		
May-01					1	1	1.00		
Jun-01					1	1	1.00		
Jul-01									
Aug-01					7	2	3.50		
Sep-01					5	1	5.00		
Oct-01									
Nov-01					2	1	2.00		
Dec-01					6	1	6.00		
Jan-02									
Feb-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-1)-- Dispatches Within MSAs

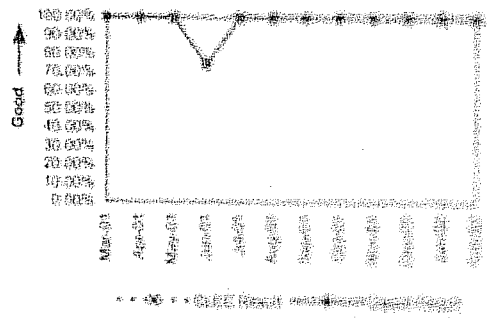
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01					19	1	19.00		
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	9	1	9.00						
Jan-02									
Feb-02					3	1	3.00		



Checklist #14 - Resale - Centrex 21 installation

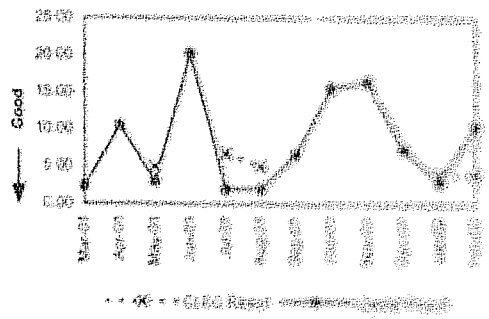
Installation Commitments Met (Percent) (OP-3B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resi	Mod Z Scr	Parity Scr
Mar-01					9	9	100.00%		
Apr-01					2	2	100.00%		
May-01	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Jun-01					3	4	75.00%		
Jul-01	4	4	100.00%	0.00%	1	1	100.00%	N/A	N/A
Aug-01	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
Sep-01					3	3	100.00%		
Oct-01					5	5	100.00%		
Nov-01					2	2	100.00%		
Dec-01					4	4	100.00%		
Jan-02	1	1	100.00%	0.00%	5	5	100.00%	N/A	N/A
Feb-02	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A



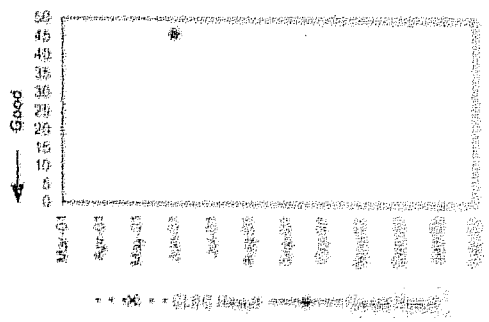
Installation Interval (Average Days) (OP-4B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resi	Mod Z Scr	Parity Scr
Mar-01					21	9	2.33		
Apr-01					21	2	10.50		
May-01	5	1	5.00		3	1	3.00		
Jun-01					81	4	20.25		
Jul-01	27	4	6.75	2.87	2	1	2.00		
Aug-01	5	1	5.00		4	2	2.00	0.67	-0.59
Sep-01					20	3	6.67		
Oct-01					78	5	15.60		
Nov-01					33	2	16.50		
Dec-01					29	4	7.25		
Jan-02	4	1	4.00		15	5	3.00	0.56	-0.66
Feb-02	4	1	4.00		21	2	10.50	-0.5	-1.3



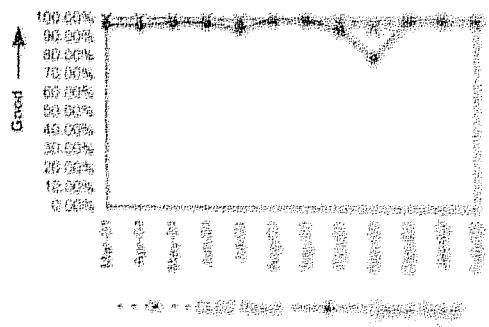
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2)-- Dispatches Outside MSAs

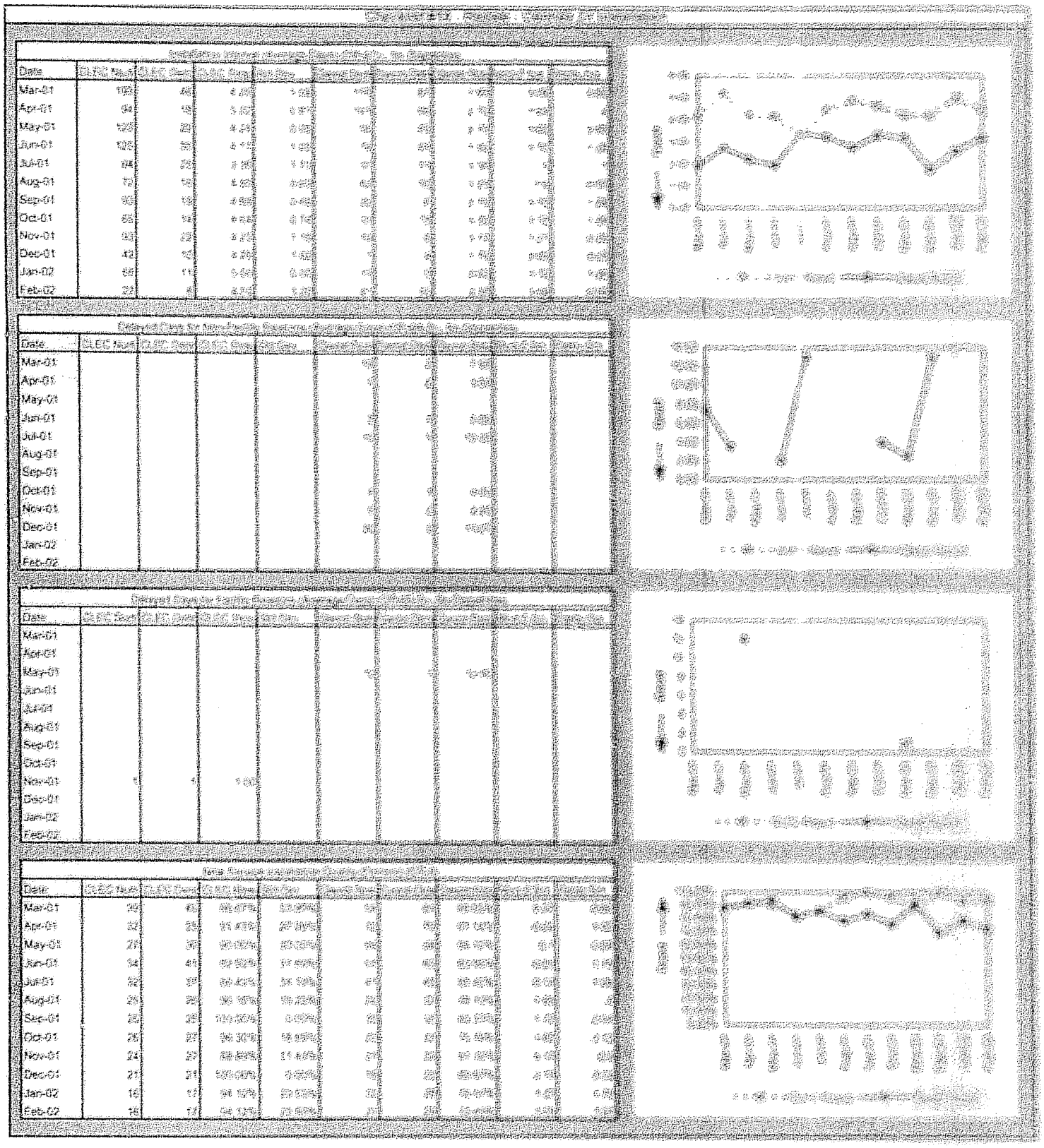
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resi	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01					46	1	46.00		
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



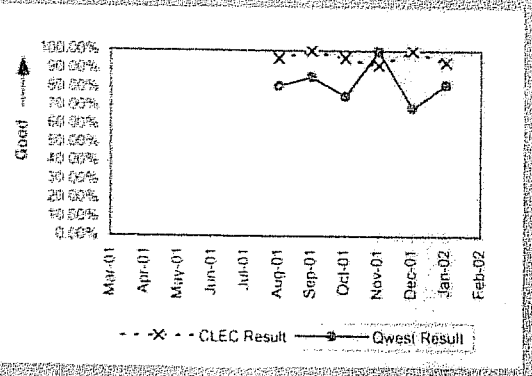
Installation Commitments Met (Percent) (OP-3C)-- No Dispatches

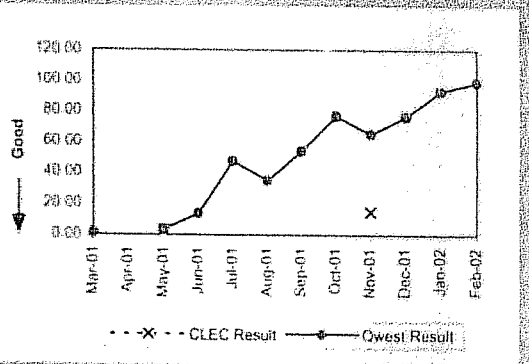
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resi	Mod Z Scr	Parity Scr
Mar-01	46	46	100.00%	0.00%	59	61	96.72%	-0.94	-1.57
Apr-01	18	18	100.00%	0.00%	54	56	96.43%	-0.71	-1.43
May-01	33	33	100.00%	0.00%	45	46	97.83%	-0.65	-1.4
Jun-01	40	40	100.00%	0.00%	48	49	97.96%	-0.68	-1.41
Jul-01	26	26	100.00%	0.00%	19	20	95.00%	-0.77	-1.47
Aug-01	17	17	100.00%	0.00%	17	17	100.00%	N/A	N/A
Sep-01	29	29	100.00%	0.00%	25	25	100.00%	N/A	N/A
Oct-01	18	18	100.00%	0.00%	18	19	94.74%	-0.72	-1.44
Nov-01	25	26	96.15%	19.23%	8	10	80.00%	-1.09	-1.66
Dec-01	10	10	100.00%	0.00%	7	7	100.00%	N/A	N/A
Jan-02	16	16	100.00%	0.00%	11	11	100.00%	N/A	N/A
Feb-02	8	8	100.00%	0.00%	16	16	100.00%	N/A	N/A



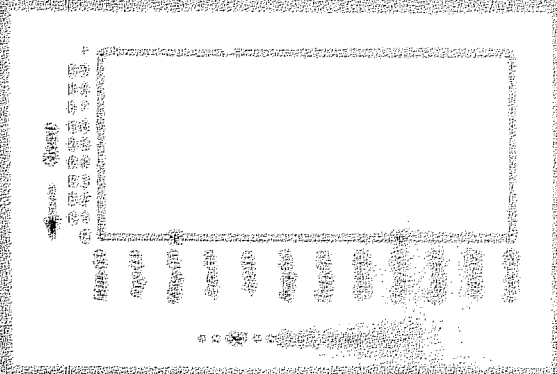


Section 271 - Resale - Centrex 21 Installation



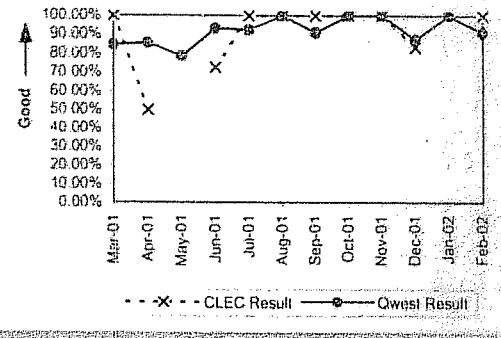


Count of Pending Orders Delayed for Facilities Reasons Centrex 21 (OP-13b)	
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	

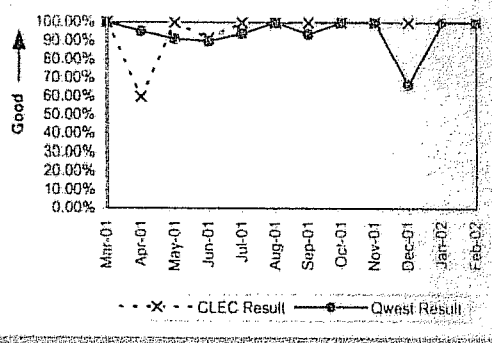


Checklist #14 - Resale - Centrex 21 Repair

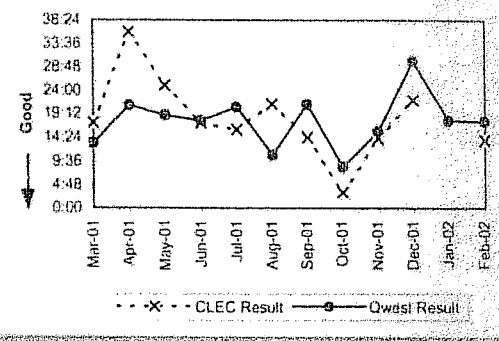
									Parity Scr
								-0.75	-1.45
								0.89	-0.46
								1.3	-0.21
								-0.45	-1.27
								N/A	N/A
								-0.41	-1.25
								N/A	N/A
								N/A	N/A
								0.1	-0.94
								-0.46	-1.3



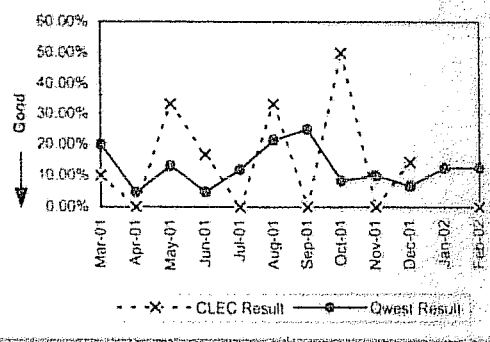
									Parity Scr
									N/A
								1.72	0.07
								-0.5	-1.31
								-0.15	-1.09
								-0.53	-1.32
								N/A	N/A
								-0.34	-1.21
								N/A	N/A
								N/A	N/A
								-1.54	-1.94
								N/A	N/A



									Parity Scr
								0.2	-0.67
								1.64	0
								0.79	-0.52
								-0.05	-1.03
								-0.62	-1.5
								1.71	0.04
								-0.43	-1.26
								-0.8	-1.49
								-0.17	-1.1
								-0.56	-1.04
								-0.89	-1.53



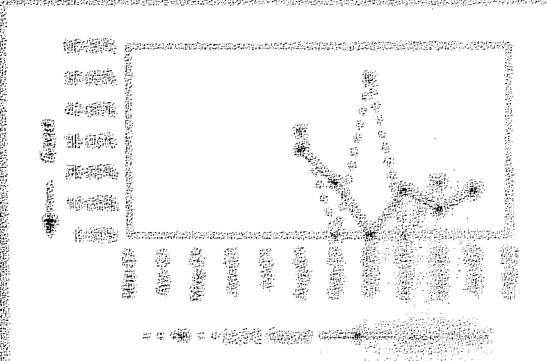
									Parity Scr
								-0.65	-1.39
								-0.44	-1.27
								0.72	-0.56
								1.01	-0.38
								-0.81	-1.49
								0.32	-0.81
								-0.77	-1.47
								1.1	-0.33
								-0.56	-1.34
								0.42	-0.75
								-0.68	-1.41



Checklist #14 - Resale - Centrex 21 Repair

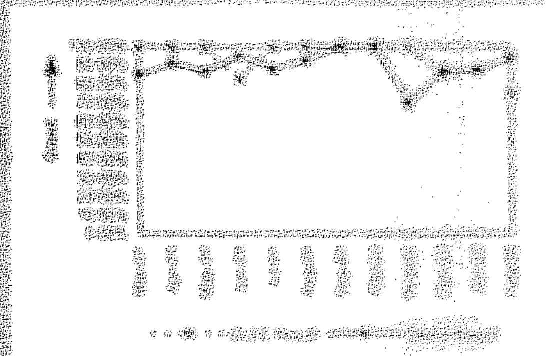
Repair Repeat Report Rate (Percent) (MR-7A*) - Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sc	[illegible]
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	3	33.33%	47.14%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	0	1	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	1	2	50.00%	50.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	0	4	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	1	6	16.67%	37.27%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02					[illegible]	[illegible]	[illegible]		
Feb-02									



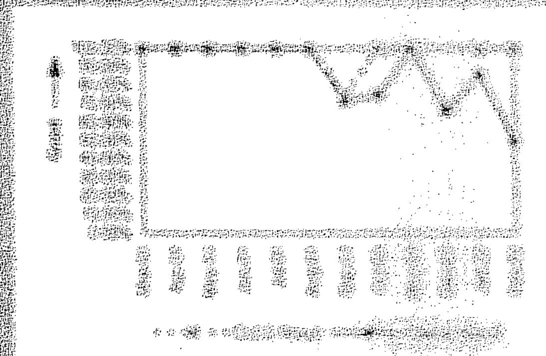
Repair Appointments Met (Percent) (MR-9A) - Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sc	[illegible]
Mar-01	10	[illegible]	[illegible]	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	6	[illegible]	[illegible]	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	3	[illegible]	[illegible]	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	10	[illegible]	[illegible]	37.27%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	7	[illegible]	[illegible]	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	3	[illegible]	[illegible]	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	2	[illegible]	[illegible]	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	2	[illegible]	[illegible]	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	4	4	[illegible]	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	6	[illegible]	[illegible]	34.05%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02					[illegible]	[illegible]	[illegible]		
Feb-02	3	4	[illegible]	43.30%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



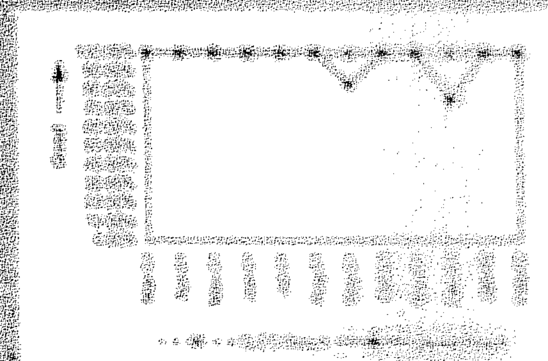
Out of Service Cleared within 24 hours (Percent) (MR-3B) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sc	[illegible]
Mar-01	1	1	[illegible]	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	1	1	[illegible]	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	1	1	[illegible]	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	2	2	[illegible]	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	2	2	[illegible]	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	4	4	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	3	4	75.00%	43.30%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	2	2	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01					[illegible]	[illegible]	[illegible]		
Jan-02	2	2	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	1	1	100.00%	0.00%	1	[illegible]	[illegible]	[illegible]	[illegible]



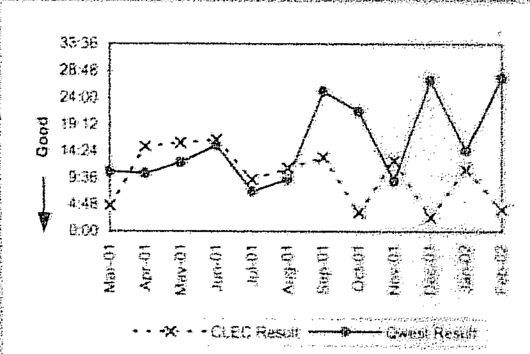
All Troubles Cleared within 48 hours (Percent) (MR-4B) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sc	[illegible]
Mar-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	2	2	100.00%	0.00%	4	[illegible]	[illegible]	[illegible]	[illegible]
May-01	1	1	100.00%	0.00%	2	[illegible]	[illegible]	N/A	[illegible]
Jun-01	5	5	100.00%	0.00%	7	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	4	4	100.00%	0.00%	4	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	6	6	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	4	4	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	5	6	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	2	2	100.00%	0.00%	11	11	[illegible]	[illegible]	[illegible]
Feb-02	1	1	100.00%	0.00%	2	[illegible]	[illegible]	[illegible]	[illegible]

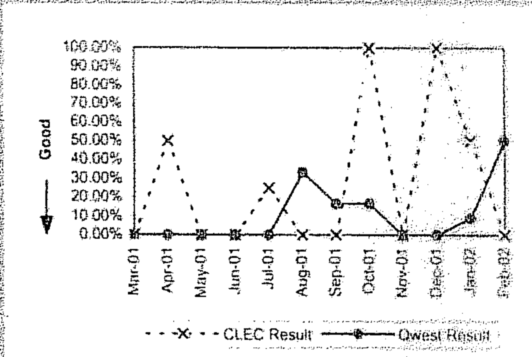


Checklist #14 - Resale - Centrex 21 Repair

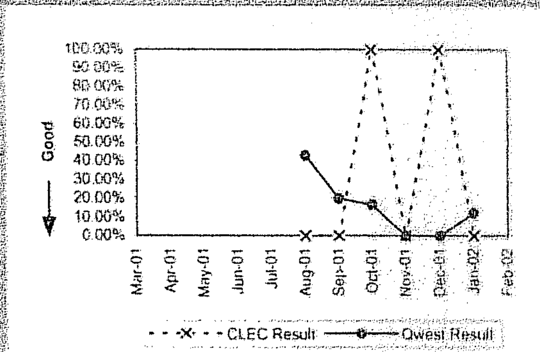
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]		[illegible]		8	10:49	-0.58	-1.35
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]		4	10:52	1.04	-0.37
[illegible]	[illegible]	[illegible]	[illegible]		[illegible]		2	12:29	0.01	-0.99
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]		[illegible]	15:34	0.03	-0.94
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]		4	7:17	1.04	-0.37
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]		9	9:2[illegible]	0.35	-0.79
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]		12	25:13	-0.93	-1.57
[illegible]	[illegible]	[illegible]	[illegible]		[illegible]		6	21:42	-1.56	-2.01
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]		9	9:06	0.93	-0.43
[illegible]	[illegible]	[illegible]	[illegible]		[illegible]		4	27:15	-0.8	-1.49
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]		11	14:39	-0.34	-1.21
[illegible]	[illegible]	[illegible]	[illegible]		[illegible]		2	27:34	-1.2	-1.73



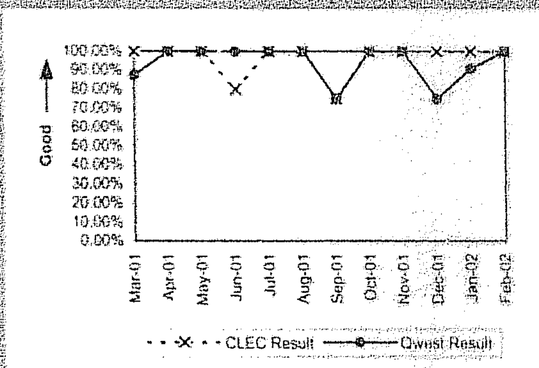
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	6	0.00%	N/A	N/A
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	4	0.00%	N/A	-0.4
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2	0.00%	N/A	N/A
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0.00%	N/A	N/A
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	4	0.00%	N/A	-0.63
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	9	33.33%	-1.34	-1.82
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	12	16.67%	-0.77	-1.47
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	6	16.67%	1.13	-0.31
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	5	0.00%	N/A	N/A
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	4	[illegible]	N/A	-0.15
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	11	[illegible]	1.05	-0.36
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2	50.00%	-0.82	-1.5



[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]										
[illegible]										
[illegible]										
[illegible]										
[illegible]										
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	7	42.86%	-1.48	-1.9
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	10	20.00%	-0.65	-1.51
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	6	16.67%	1.13	-0.31
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	4	0.00%	N/A	N/A
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3	0.00%	N/A	-0.24
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	8	12.50%	-0.36	-1.22
[illegible]										



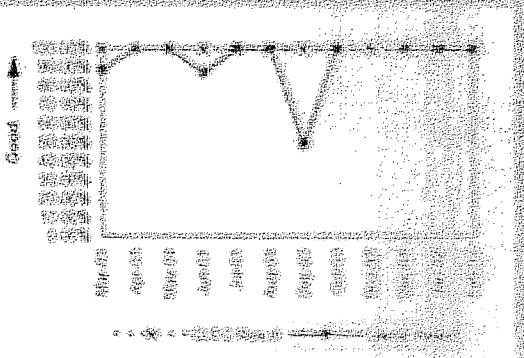
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	8	87.50%	-0.36	-1.22
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	4	100.00%	N/A	N/A
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2	100.00%	N/A	N/A
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2	100.00%	N/A	-0.52
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	4	100.00%	N/A	N/A
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	9	100.00%	N/A	N/A
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	10	70.00%	0	-1
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	6	100.00%	N/A	N/A
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	9	100.00%	N/A	N/A
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	4	75.00%	-0.52	-1.31
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	11	90.91%	-0.41	-1.25
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2	100.00%	N/A	N/A



Checklist #14 - Resale - Centrex 21 Repair

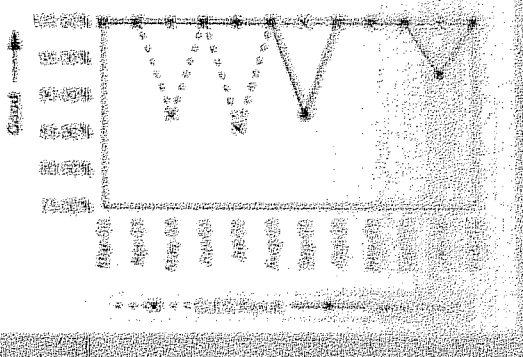
Out of Service Cleared within 24 hours (Percent) (MR-3C)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	2	2	100.00%	0.00%	8	9	88.89%	-0.45	-1.23
Apr-01					4	4	100.00%		
May-01	2	2	100.00%	0.00%	1	1	100.00%	N/A	N/A
Jun-01	4	4	100.00%	0.00%	7	8	87.50%	-0.62	-1.28
Jul-01	2	2	100.00%	0.00%	4	4	100.00%	N/A	N/A
Aug-01	3	3	100.00%	0.00%	6	6	100.00%	N/A	N/A
Sep-01	4	4	100.00%	0.00%	1	2	50.00%	-1.15	-1.7
Oct-01	2	2	100.00%	0.00%	3	3	100.00%	N/A	N/A
Nov-01	3	3	100.00%	0.00%					
Dec-01	2	2	100.00%	0.00%	4	4	100.00%	N/A	N/A
Jan-02	3	3	100.00%	0.00%	6	6	100.00%	N/A	N/A
Feb-02	3	3	100.00%	0.00%	4	4	100.00%	N/A	N/A



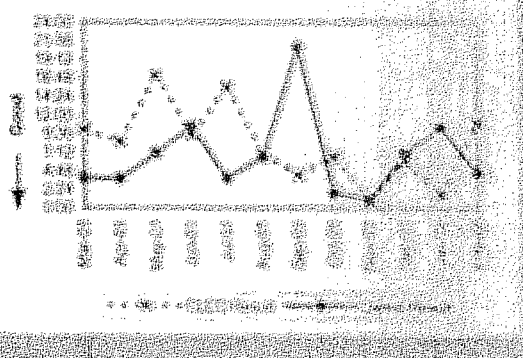
All Troubles Cleared within 48 hours (Percent) (MR-4C)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	9	9	100.00%	0.00%	22	22	100.00%	N/A	N/A
Apr-01	6	6	100.00%	0.00%	10	10	100.00%	N/A	N/A
May-01	7	8	87.50%	33.07%	6	6	100.00%	N/A	-0.63
Jun-01	10	10	100.00%	0.00%	20	20	100.00%	N/A	N/A
Jul-01	6	7	85.71%	34.99%	12	12	100.00%	N/A	-0.45
Aug-01	3	3	100.00%	0.00%	19	19	100.00%	N/A	N/A
Sep-01	5	5	100.00%	0.00%	7	8	87.50%	-0.64	-0.4
Oct-01	5	5	100.00%	0.00%	5	5	100.00%	N/A	N/A
Nov-01	9	9	100.00%	0.00%	4	4	100.00%	N/A	N/A
Dec-01	4	4	100.00%	0.00%	8	8	100.00%	N/A	N/A
Jan-02	9	9	100.00%	0.00%	13	14	92.86%	-0.65	-1.38
Feb-02	7	7	100.00%	0.00%	10	10	100.00%	N/A	N/A



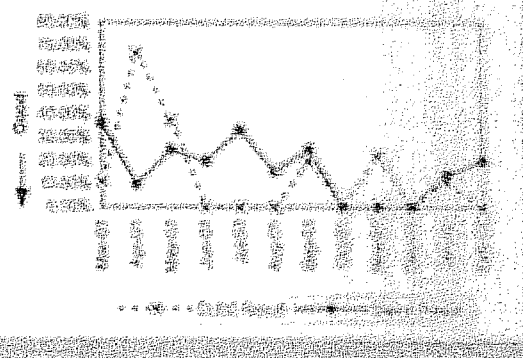
Mean Time to Restore (Hours:Minutes) (MR-6C)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	91:46	9	10:12	10:31	86:55	22	3:57	1.9	-0.15
Apr-01	52:13	6	8:42	11:58	38:45	10	3:52	1.15	-0.32
May-01	136:49	8	17:06	23:02	57:12	8	7:09	0.81	-0.51
Jun-01	96:12	10	9:37	10:20	210:44	20	10:32	-0.25	-1.15
Jul-01	109:19	7	15:37	25:28	47:51	12	3:59	1.3	-0.21
Aug-01	21:40	3	7:13	7:01	127:08	19	6:41	0.32	-0.9
Sep-01	21:59	5	4:24	6:56	166:47	8	20:51	-0.6	-1.35
Oct-01	33:41	5	6:44	8:26	9:54	5	1:59	0.64	-0.61
Nov-01	10:05	9	1:07	0:49	4:42	4	1:11	-0.07	-0.64
Dec-01	24:46	4	6:11	8:11	56:56	8	7:07	-0.13	-0.1
Jan-02	16:22	9	1:49	1:50	146:53	14	10:30	-1.01	-1.54
Feb-02	77:21	7	11:03	8:51	46:52	10	4:41	1.45	-0.12



Repair Repeat Report Rate (Percent) (MR-7C)-- No Dispatches

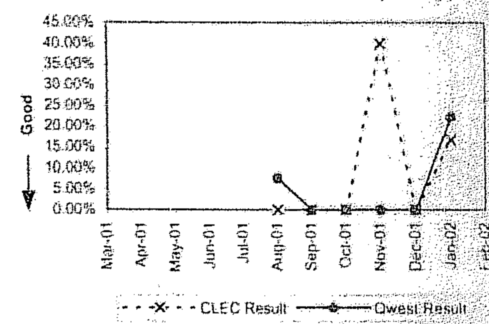
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	1	9	11.11%	31.43%	8	22	36.36%	-1.33	-1.61
Apr-01	4	6	66.67%	47.14%	1	10	10.00%	2.2	0.34
May-01	3	8	37.50%	48.41%	2	8	25.00%	0.27	-0.84
Jun-01	0	10	0.00%	0.00%	4	20	20.00%	-1.29	-1.38
Jul-01	0	7	0.00%	0.00%	4	12	33.33%	-1.49	-1.9
Aug-01	0	3	0.00%	0.00%	3	19	15.79%	-0.1	-1.42
Sep-01	1	5	20.00%	40.00%	2	8	25.00%	-0.2	-1.15
Oct-01	0	5	0.00%	0.00%	0	5	0.00%	N/A	N/A
Nov-01	2	9	22.22%	41.57%	0	4	0.00%	N/A	-0.52
Dec-01	0	4	0.00%	0.00%	0	8	0.00%	N/A	N/A
Jan-02	1	9	11.11%	31.43%	2	14	14.29%	-0.21	-1.13
Feb-02	0	7	0.00%	0.00%	2	10	20.00%	-1.01	-1.62



Checklist #14 - Resale - Centrex 21 Repair

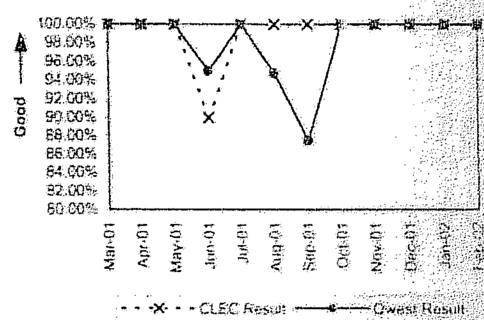
[illegible]

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]	[illegible]	1	[illegible]	[illegible]	1	13	7.69%	-0.28	-1.17
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0	3	0.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0	2	0.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	40.00%	[illegible]	0	1	0.00%	N/A	-0.78
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0	7	0.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2	9	22.22%	-0.25	-1.15
[illegible]									



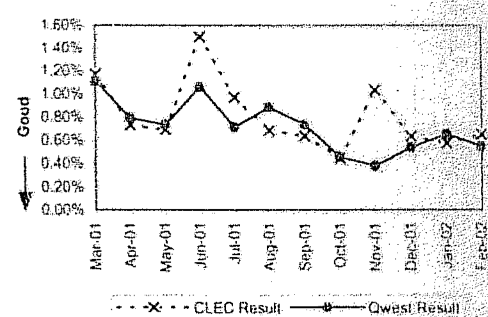
[illegible]

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	22	22	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	16	16	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	8	8	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	19	20	95.00%	0.37	-0.77
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	17	17	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	18	19	94.74%	-0.35	-1.23
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	7	8	87.50%	-0.66	-1.4
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	5	5	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	4	4	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	8	8	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	14	14	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	16	16	100.00%	N/A	N/A



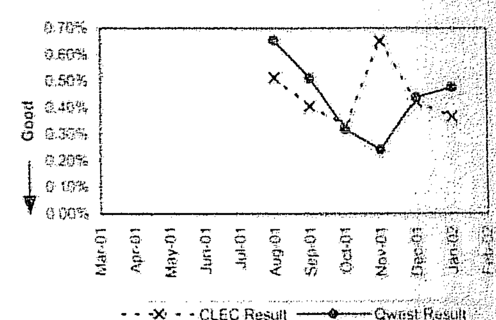
[illegible]

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1.11%	0.21	-0.87
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	36	[illegible]	0.79%	-0.25	-1.15
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	33	[illegible]	0.74%	-0.18	-1.11
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1.06%	1.53	-0.07
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0.72%	1.11	-0.33
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	42	[illegible]	0.89%	-0.77	-1.47
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	36	[illegible]	0.74%	-0.42	-1.26
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0.46%	-0.06	-1.04
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	19	4947	0.38%	3.85	1.34
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	27	5001	0.54%	0.46	-0.71
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	33	5028	0.66%	-0.36	-1.22
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0.55%	0.51	-0.69



[illegible]

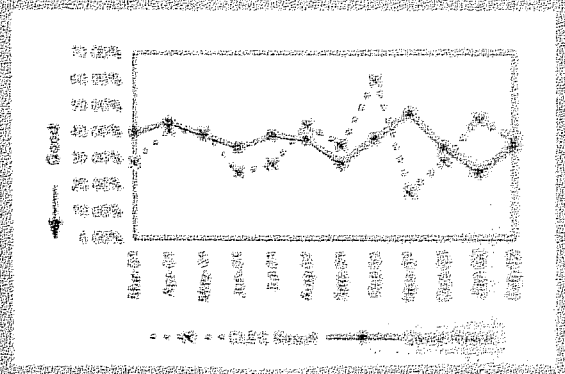
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	31	4713	0.66%	-0.62	-1.38
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	25	4874	0.51%	-0.54	-1.33
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0.32%	0.1	-0.84
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	12	4947	0.24%	3.06	0.86
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	22	5001	0.44%	-0.1	-1.66
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	24	5028	0.48%	-0.59	-1.26
[illegible]									



Checklist #14 - Resale - Centrex 21 Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)

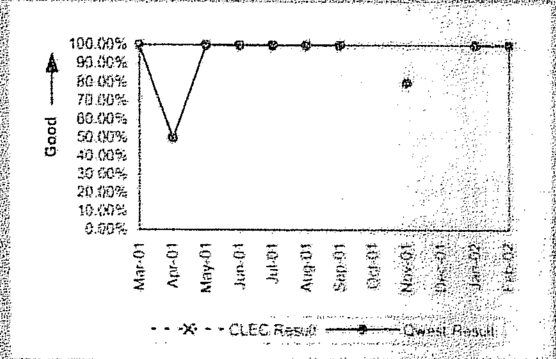
Date	CLEC Num	CLEC Den	CLEC Rest	Std Dev	Qwest Num	Qwest Den	Qwest Rest	Mod Z Scr	Parity Scr
Mar-01	6	28	28.57%	45.18%	33	83	39.76%	-1.05	-1.62
Apr-01	9	22	40.91%	49.17%	28	64	43.75%	-0.20	-1.14
May-01	8	20	40.00%	48.99%	21	54	38.89%	0.07	-0.96
Jun-01	9	36	25.00%	43.30%	25	73	34.25%	-0.96	-1.58
Jul-01	7	25	28.00%	44.90%	21	54	38.89%	-0.92	-1.56
Aug-01	6	21	42.86%	49.49%	25	67	37.31%	0.44	-0.73
Sep-01	6	17	35.29%	47.79%	14	50	28.00%	0.54	-0.65
Oct-01	12	20	60.00%	48.99%	14	37	37.84%	1.52	-0.05
Nov-01	4	23	17.39%	37.90%	17	36	47.22%	-2.24	-2.36
Dec-01	5	17	29.41%	45.56%	14	41	34.15%	-0.35	-1.21
Jan-02	9	21	42.86%	49.75%	11	44	25.00%	1.55	-0.66
Feb-02	7	19	36.84%	48.24%	15	43	34.88%	0.13	-0.92



Checklist #14 - Resale - PBX Installation

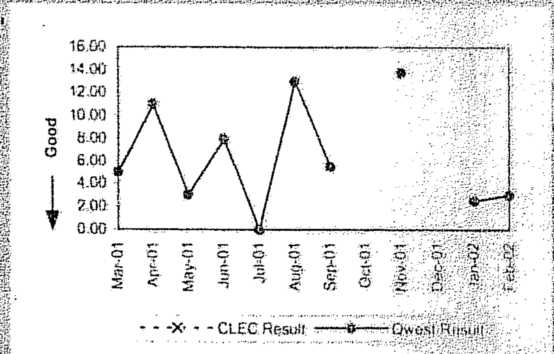
Installation Commitments Met (Percent) (OP-3A) – Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01					1	1	100.00%		
Apr-01					1	2	50.00%		
May-01					7	7	100.00%		
Jun-01					2	2	100.00%		
Jul-01					1	1	100.00%		
Aug-01					2	2	100.00%		
Sep-01					2	2	100.00%		
Oct-01									
Nov-01					4	5	80.00%		
Dec-01									
Jan-02					2	2	100.00%		
Feb-02					1	1	100.00%		



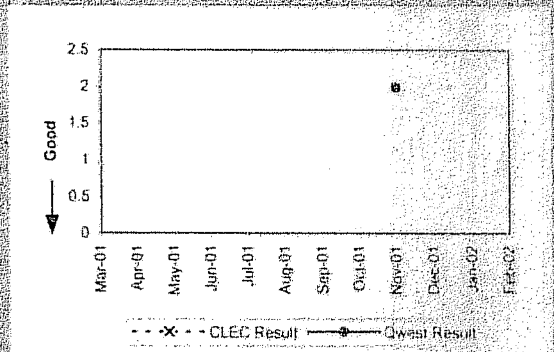
Installation Interval (Average Days) (OP-4A) – Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01					5	1	5.00		
Apr-01					22	2	11.00		
May-01					21	7	3.00		
Jun-01					16	2	8.00		
Jul-01					0	1	0.00		
Aug-01					26	2	13.00		
Sep-01					11	2	5.50		
Oct-01									
Nov-01					69	5	13.80		
Dec-01									
Jan-02					5	2	2.50		
Feb-02					3	1	3.00		



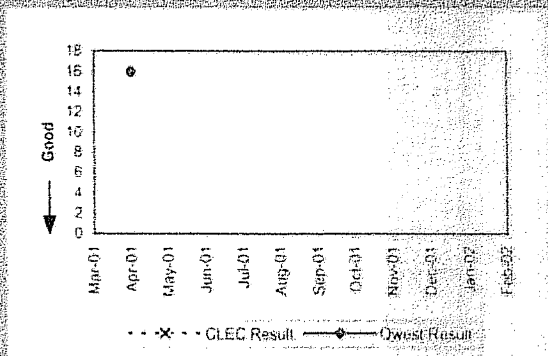
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) – Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					2	1	2.00		
Dec-01									
Jan-02									
Feb-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) – Dispatches Within MSAs

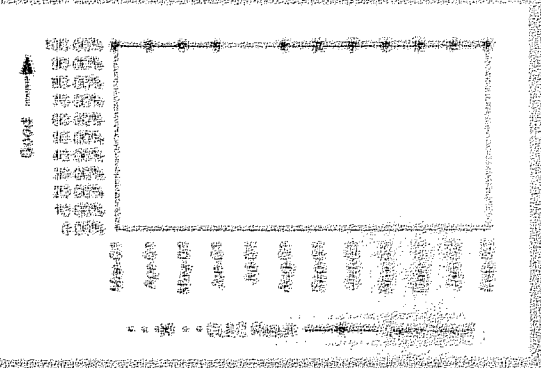
Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01									
Apr-01					16	1	16.00		
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



Checklist #14 - Resale - PBX installation

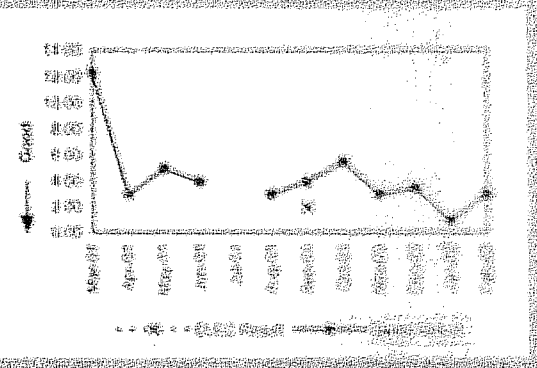
Installation Commitments Met (Percent) (OP-3B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					3	3	100.00%		
Apr-01					1	1	100.00%		
May-01					1	1	100.00%		
Jun-01					1	1	100.00%		
Jul-01									
Aug-01					1	1	100.00%		
Sep-01	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Oct-01					2	2	100.00%		
Nov-01					2	2	100.00%		
Dec-01					2	2	100.00%		
Jan-02					1	1	100.00%		
Feb-02					1	1	100.00%		



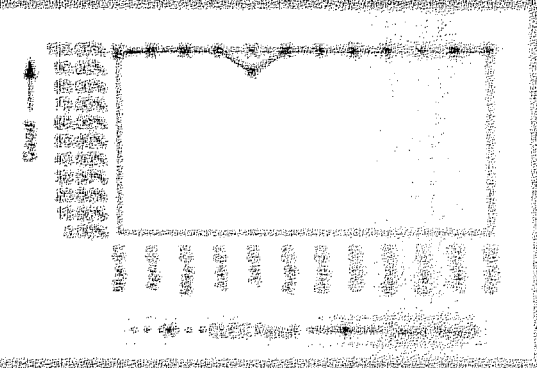
Installation Interval (Average Days) (OP-4B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					37	3	12.33		
Apr-01					3	1	3.00		
May-01					5	1	5.00		
Jun-01					4	1	4.00		
Jul-01									
Aug-01					3	1	3.00		
Sep-01	2	1	2.00		4	1	4.00		
Oct-01					11	2	5.50		
Nov-01					6	2	3.00		
Dec-01					7	2	3.50		
Jan-02					1	1	1.00		
Feb-02					3	1	3.00		



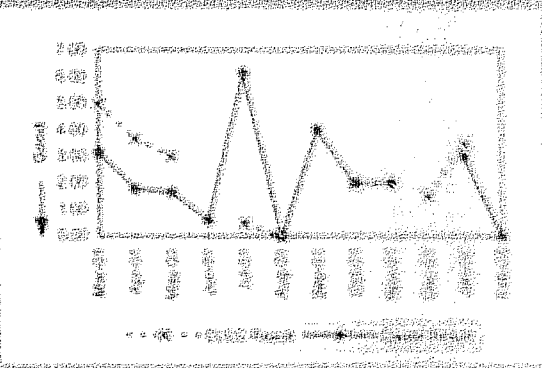
Installation Commitments Met (Percent) (OP-3C)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	2	2	100.00%	0.00%	48	49	97.96%	-0.3	-1.17
Apr-01	3	3	100.00%	0.00%	27	27	100.00%	N/A	N/A
May-01	3	3	100.00%	0.00%	39	39	100.00%	N/A	N/A
Jun-01					13	13	100.00%		
Jul-01	2	2	100.00%	0.00%	9	9	88.89%	-0.45	-1.27
Aug-01	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
Sep-01					2	2	100.00%		
Oct-01	2	2	100.00%	0.00%	2	2	100.00%	N/A	N/A
Nov-01					2	2	100.00%		
Dec-01	2	2	100.00%	0.00%					
Jan-02	2	2	100.00%	0.00%	1	1	100.00%	N/A	N/A
Feb-02					1	1	100.00%		



Installation Interval (Average Days) (OP-4C)-- No Dispatches

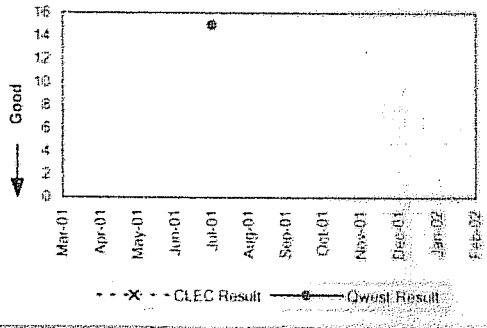
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	10	2	5.00	5.66	154	49	3.14	0.83	-0.49
Apr-01	11	3	3.67	2.31	45	27	1.67	1.47	-0.91
May-01	9	3	3.00	1.73	99	36	2.75	2.29	-0.33
Jun-01					6	13	0.46		
Jul-01	1	2	0.50	0.71	43	7	6.14	1.04	-1.66
Aug-01	0	1	0.00		6	1	6.00		
Sep-01					8	2	4.00		
Oct-01	2	1	2.00		4	2	2.00		
Nov-01					4	2	2.00		
Dec-01	3	2	1.50	0.71					
Jan-02	7	2	3.50	2.12	3	1	3.00		
Feb-02					0	1	0.00		



Checklist #14 - Resale - PBX Installation

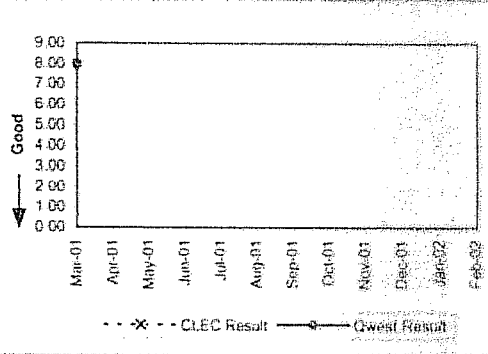
Percent Clear for Non-Dispatch Repairs (Average Days) (OP-6A-3) - No Dispatches

Data	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01					
Apr-01					
May-01					
Jun-01					
Jul-01					
Aug-01					
Sep-01					
Oct-01					
Nov-01					
Dec-01					
Jan-02	15	1	15.00		
Feb-02					



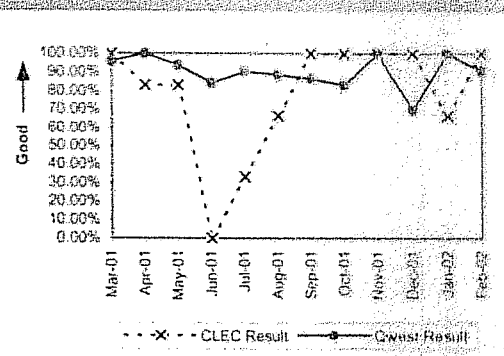
Percent Clear for Non-Dispatch Repairs (Average Days) (OP-6B-3) - No Dispatches

Data	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01					
Apr-01					
May-01					
Jun-01					
Jul-01					
Aug-01					
Sep-01					
Oct-01					
Nov-01					
Dec-01					
Jan-02	8	1	8.00		
Feb-02					



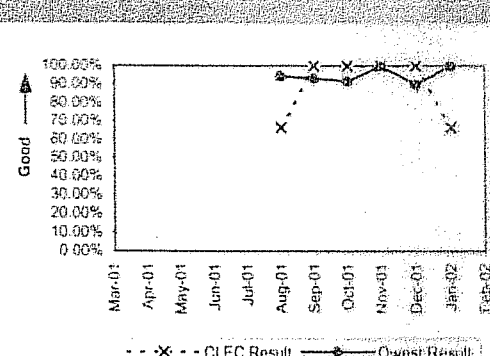
Percent Clear for Non-Dispatch Repairs (Percent) (OP-6)

Data	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	46	48	95.83%	-0.54	-1.33
Apr-01	48	48	100.00%	N/A	0.03
May-01	46	49	93.88%	0.77	-0.53
Jun-01	30	36	83.33%	2.83	0.72
Jul-01	19	21	90.48%	1.96	0.19
Aug-01	15	18	83.33%	0.78	-0.53
Sep-01	13	15	86.67%	-0.52	-1.32
Oct-01	10	12	83.33%	-0.59	-1.36
Nov-01	13	13	100.00%	N/A	N/A
Dec-01	7	10	70.00%	-0.62	-1.38
Jan-02	6	6	100.00%	N/A	-0.31
Feb-02	10	11	90.91%	-0.41	-1.25



Percent Clear for Non-Dispatch Repairs (Percent) (OP-6B)

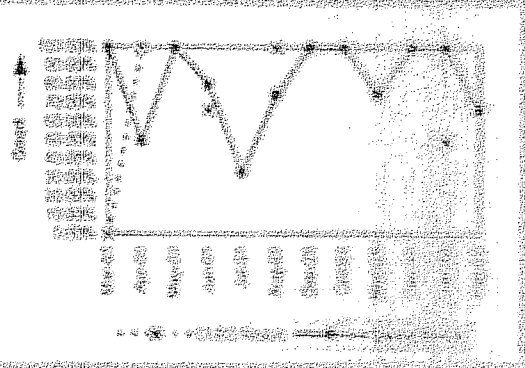
Data	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01					
Apr-01					
May-01					
Jun-01					
Jul-01					
Aug-01	17	18	94.44%	1.09	-0.34
Sep-01	14	15	93.33%	-0.36	-1.22
Oct-01	11	12	91.67%	-0.39	-1.24
Nov-01	13	13	100.00%	N/A	N/A
Dec-01	9	10	90.00%	-0.32	-1.19
Jan-02	6	6	100.00%	N/A	-0.31
Feb-02					



Checklist #14 - Resale - PBX Installation

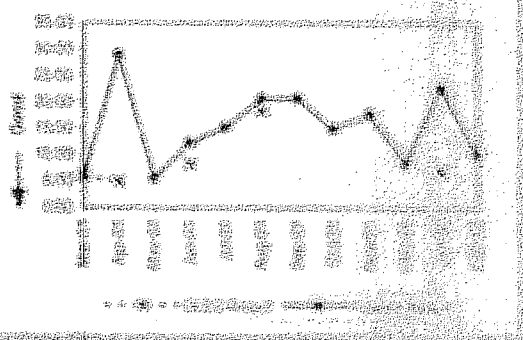
Installation Commitments Met (Percent) (OP-3E) - Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Score
Mar-01	0	1	0.00%	0.00%	1	1	100.00%	N/A	-0.45
Apr-01	1	1	100.00%	0.00%	2	4	50.00%	-0.69	-1.54
May-01					3	3	100.00%		
Jun-01	2	3	66.67%	47.14%	4	5	80.00%	0.23	-0.68
Jul-01					1	3	33.33%		
Aug-01	1	1	100.00%	0.00%	3	4	75.00%	-0.52	-1.31
Sep-01					4	4	100.00%		
Oct-01					5	5	100.00%		
Nov-01					3	4	75.00%		
Dec-01					3	3	100.00%		
Jan-02	1	2	50.00%	50.00%	3	3	100.00%	N/A	-0.45
Feb-02					4	5	66.67%		



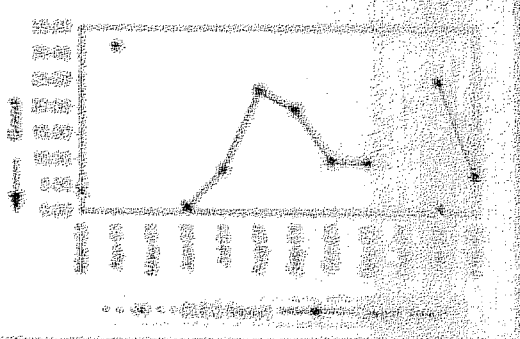
Installation Interval (Average Days) (OP-4E) - Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Score
Mar-01	6	1	6.00		6	1	6.00		
Apr-01	5	1	5.00		116	4	29.00	-0.92	-1.56
May-01					17	3	5.67		
Jun-01	25	3	8.33	4.51	61	5	12.20	-1.09	-1.85
Jul-01					122	8	15.25		
Aug-01	37	2	18.50	10.61	208	10	20.80	-0.16	-0.27
Sep-01					146	7	20.86		
Oct-01					60	4	15.00		
Nov-01					167	6	27.83		
Dec-01					17	2	8.50		
Jan-02	14	2	7.00	2.83	165	7	23.57	-0.70	-1.19
Feb-02					61	6	10.17		



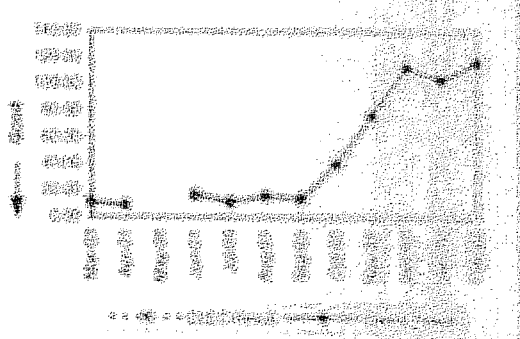
Delayed Days for Non-Facility Reasons (Average Days) (OP-5A-5) - Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Score
Mar-01	4	1	4.00						
Apr-01					69	2	34.50		
May-01									
Jun-01	1	1	1.00		1	1	1.00		
Jul-01					49	6	8.17		
Aug-01					140	6	23.33		
Sep-01					59	3	19.67		
Oct-01					10	1	10.00		
Nov-01					29	3	9.67		
Dec-01									
Jan-02	1	1	1.00		100	4	25.00		
Feb-02					22	3	7.33		



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

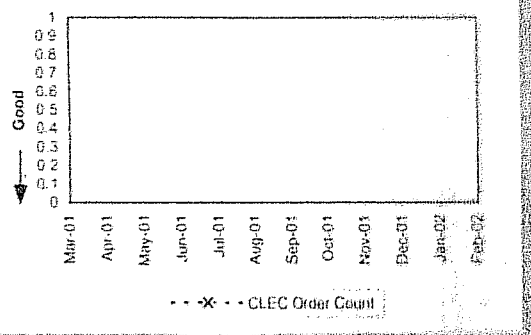
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Score
Mar-01					11	1	11.00		
Apr-01					27	3	9.00		
May-01									
Jun-01					17	1	17.00		
Jul-01					23	2	11.50		
Aug-01					46	3	15.33		
Sep-01					69	5	13.80		
Oct-01					120	3	40.00		
Nov-01					154	2	77.00		
Dec-01					338	3	112.67		
Jan-02					414	4	103.50		
Feb-02					465	4	116.25		



Checklist #14 - Resale - PBX Installation

Count of Pending Orders Delayed for Facilities Reasons PBX (OP-15B)

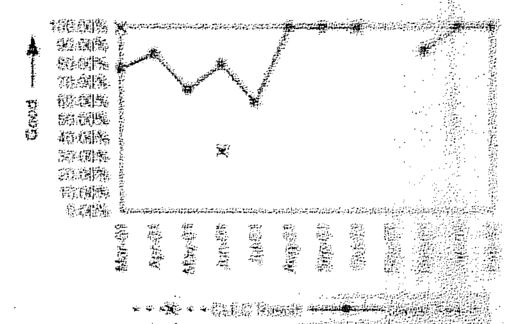
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Checklist #14 - Resale - PBX Repair

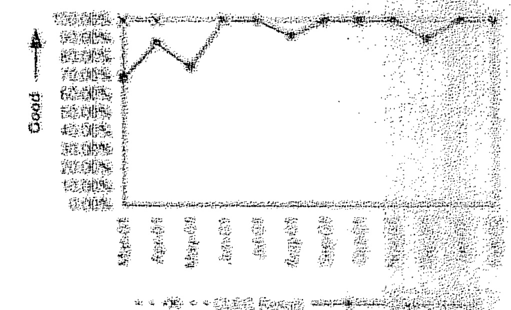
Out of Service Cleared within 24 hours (Percent) (MR-3A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	1	1	100.00%	0.00%	7	9	77.78%	-0.51	-1.31
Apr-01					6	7	85.71%		
May-01					2	3	66.67%		
Jun-01	1	3	33.33%	47.14%	4	5	80.00%	1.09	-0.34
Jul-01					3	5	60.00%		
Aug-01					9	9	100.00%		
Sep-01					7	7	100.00%		
Oct-01	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Nov-01									
Dec-01					7	8	87.50%		
Jan-02					1	1	100.00%		
Feb-02					3	3	100.00%		



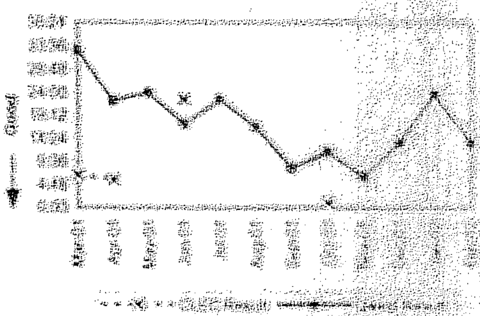
All Troubles Cleared within 48 hours (Percent) (MR-4A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	1	1	[illegible]	0.00%	9	13	69.23%	-0.64	-1.39
Apr-01	1	1	[illegible]	0.00%	7	8	87.50%	-0.36	-1.22
May-01					3	4	75.00%		
Jun-01	4	4	[illegible]	0.00%	6	6	100.00%	N/A	N/A
Jul-01					5	5	100.00%		
Aug-01					11	12	91.67%		
Sep-01					7	7	100.00%		
Oct-01	1	1	[illegible]	0.00%	2	2	100.00%	N/A	N/A
Nov-01					1	1	100.00%		
Dec-01					9	10	90.00%		
Jan-02					1	1	100.00%		
Feb-02					3	3	100.00%		



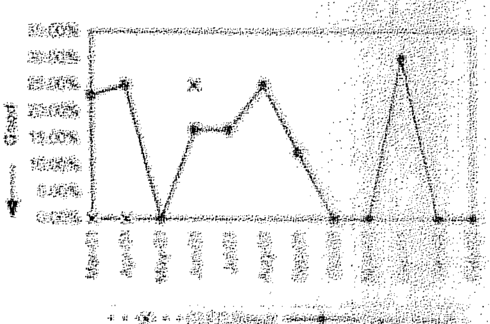
Mean Time to Restore (Hours:Minutes) (MR-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	6:55	1	[illegible]		427:08	13	32:51	-0.79	-4.49
Apr-01	5:59	1	5:59		179:24	8	22:25	-0.51	-4.31
May-01					96:13	4	24:03		
Jun-01	90:47	4	22:42	11:35	105:29	6	17:35	0.68	-0.58
Jul-01					113:30	5	22:42		
Aug-01					204:38	12	17:03		
Sep-01					58:56	7	8:25		
Oct-01	1:07	1	1:07		23:32	2	11:46	-0.64	-1.09
Nov-01					6:36	1	6:36		
Dec-01					137:33	10	13:45		
Jan-02					23:46	1	23:46		
Feb-02					40:44	3	13:35		



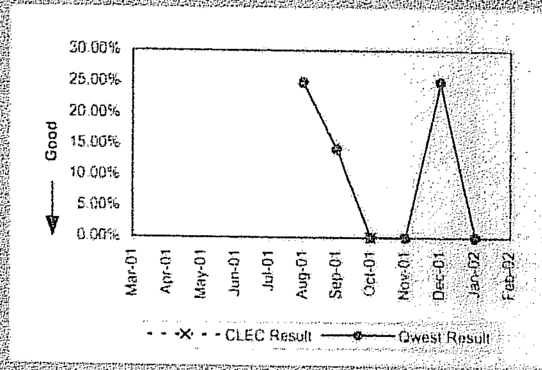
Repair Repeat Report Rate (Percent) (MR-7A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	0	1	0.00%	0.00%	3	13	23.08%	-0.53	-1.32
Apr-01	0	1	0.00%	0.00%	2	8	25.00%	-0.54	-1.33
May-01					0	5	0.00%		
Jun-01	1	4	25.00%	43.30%	1	6	16.67%	0.17	-0.9
Jul-01					1	6	16.67%		
Aug-01					3	12	25.00%		
Sep-01					1	8	12.50%		
Oct-01	0	1	0.00%	0.00%	0	2	0.00%	N/A	N/A
Nov-01					0	1	0.00%		
Dec-01					3	10	30.00%		
Jan-02					0	1	0.00%		
Feb-02					0	3	0.00%		

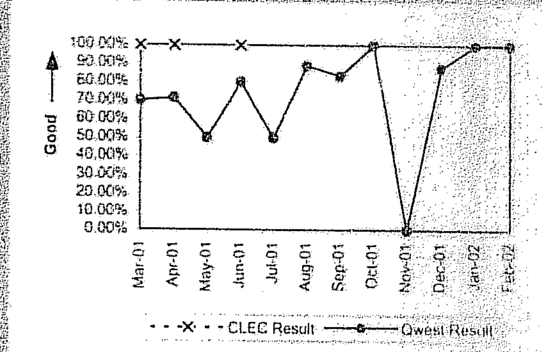


Checklist #14 - Resale - PBX Repair

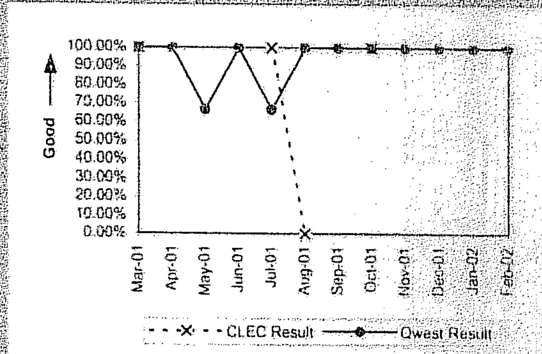
[illegible] (MR-7A*) – Dispatches Within MSAs									
Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					3	12	25.00%		
Sep-01					1	7	14.29%		
Oct-01	0	1	0.00%	0.00%	0	2	0.00%	N/A	N/A
Nov-01					0	1	0.00%		
Dec-01					2	8	25.00%		
Jan-02					0	1	0.00%		
Feb-02									



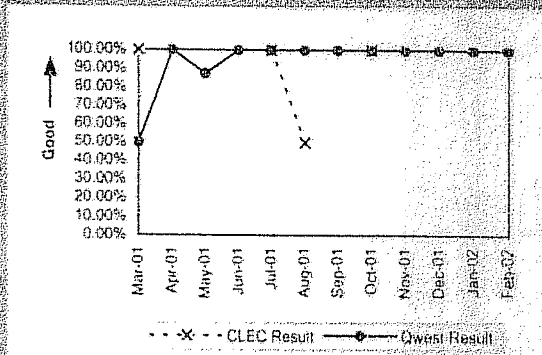
[illegible] (MR-5A) – Dispatches Within MSAs									
Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	1	1	100.00%	0.00%	7	10	70.00%	-0.62	-1.38
Apr-01	1	1	100.00%	0.00%	5	7	71.43%	-0.59	-1.36
May-01					2	4	50.00%		
Jun-01	4	4	100.00%	0.00%	4	5	80.00%	-0.75	-1.45
Jul-01					2	4	50.00%		
Aug-01					8	9	88.89%		
Sep-01					5	6	83.33%		
Oct-01					2	2	100.00%		
Nov-01					0	1	0.00%		
Dec-01					7	8	87.50%		
Jan-02					1	1	100.00%		
Feb-02					2	2	100.00%		



[illegible] (MR-3B) – Dispatches Outside MSAs									
Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Apr-01					1	1	100.00%		
May-01					4	6	66.67%		
Jun-01					3	3	100.00%		
Jul-01	[illegible]	[illegible]	100.00%	0.00%	2	3	66.67%	-0.77	-1.47
Aug-01	[illegible]	[illegible]	0.00%	0.00%	4	4	100.00%	N/A	-0.15
Sep-01					4	4	100.00%		
Oct-01	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Nov-01					2	2	100.00%		
Dec-01					6	6	100.00%		
Jan-02					1	1	100.00%		
Feb-02					1	1	100.00%		



[illegible] (MR-4B) – Dispatches Outside MSAs									
Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	[illegible]	[illegible]	100.00%	0.00%	1	2	50.00%	-1.15	-1.7
Apr-01					2	2	100.00%		
May-01					7	8	87.50%		
Jun-01					7	7	100.00%		
Jul-01	[illegible]	[illegible]	100.00%	0.00%	3	3	100.00%	N/A	N/A
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	7	7	100.00%	N/A	-0.22
Sep-01					4	4	100.00%		
Oct-01	[illegible]	[illegible]	100.00%	0.00%	1	1	100.00%	N/A	N/A
Nov-01					2	2	100.00%		
Dec-01					5	5	100.00%		
Jan-02					1	1	100.00%		
Feb-02					1	1	100.00%		



CONTINUATION

#[5]

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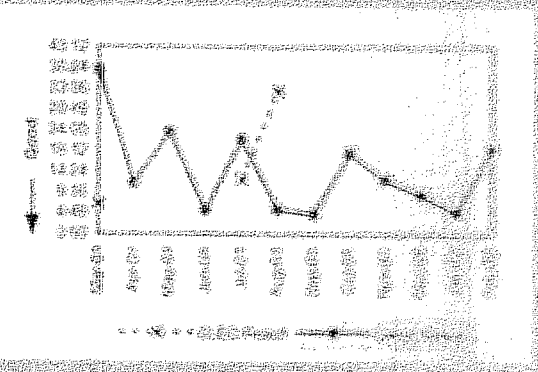
Checklist #14 - Resale - PBX Repair

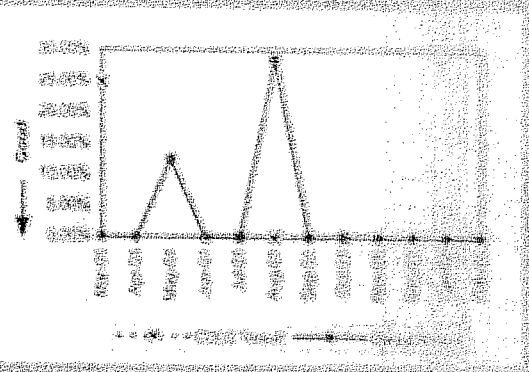
Mean Time to Restore (Hours:Minutes) (MR-6B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	25:05	4	7:01	7:18	75:45	2	37:52	-0.75	-1.47
Apr-01					23:46	2	11:53		
May-01					199:48	8	23:44		
Jun-01					38:58	7	5:34		
Jul-01	38:31	3	12:50	13:17	65:38	3	21:53	-0.65	-1.54
Aug-01	66:20	2	33:10	43:28	40:16	7	5:45	1.22	-0.96
Sep-01					16:38	4	4:09		
Oct-01	19:08	1	19:08		18:42	1	18:42		
Nov-01					25:19	2	12:39		
Dec-01					55:15	6	9:13		
Jan-02					5:17	1	5:17		
Feb-02					19:55	1	19:55		



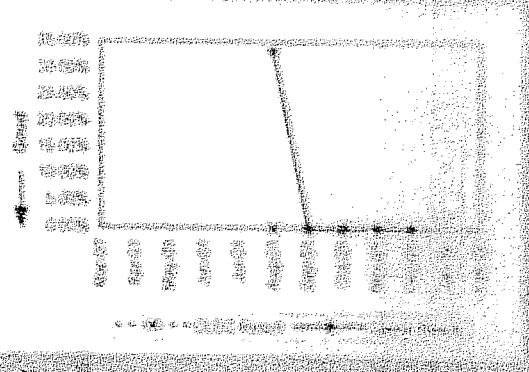
Repair Repeat Report Rate (Percent) (MR-7B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	1	4	25.00%	43.30%	0	2	0.00%	N/A	-0.75
Apr-01					0	2	0.00%		
May-01					1	8	12.50%		
Jun-01					0	7	0.00%		
Jul-01	0	3	0.00%	0.00%	0	3	0.00%	N/A	N/A
Aug-01	0	2	0.00%	0.00%	2	7	28.57%	-0.73	-0.46
Sep-01					0	4	0.00%		
Oct-01	0	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
Nov-01					0	2	0.00%		
Dec-01					0	6	0.00%		
Jan-02					0	1	0.00%		
Feb-02					0	1	0.00%		



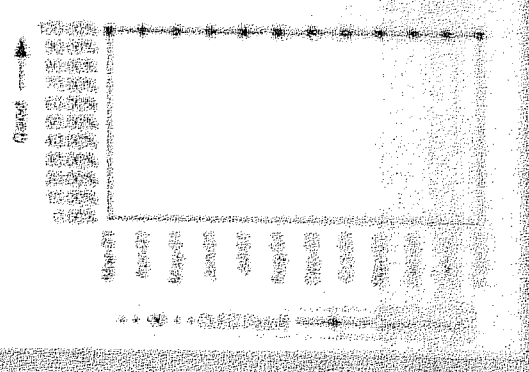
Repair Repeat Report Rate (Percent) (MR-7B*)-- Dispatches Outside MSAs

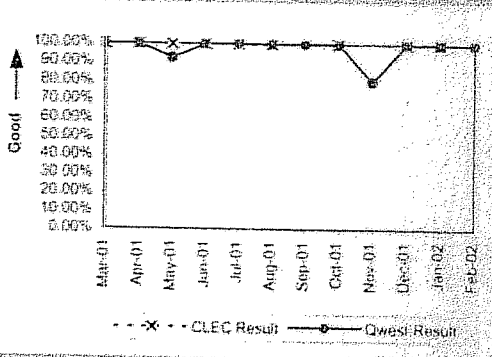
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	2	0.00%	0.00%	2	6	33.33%	-0.61	-1.53
Sep-01					0	4	0.00%		
Oct-01	0	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
Nov-01					0	2	0.00%		
Dec-01					0	5	0.00%		
Jan-02									
Feb-02									

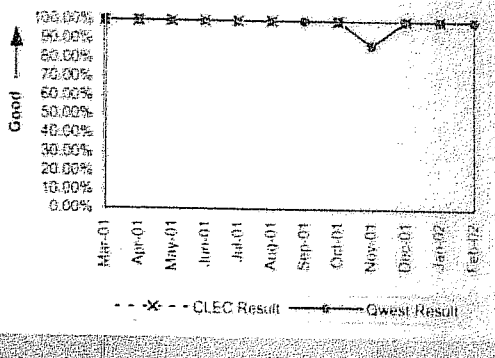


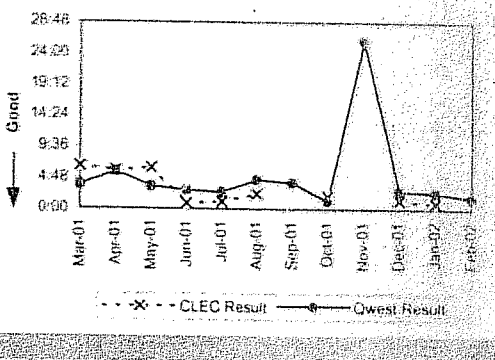
Repair Appointments Met (Percent) (MR-9B)-- Dispatches Outside MSAs

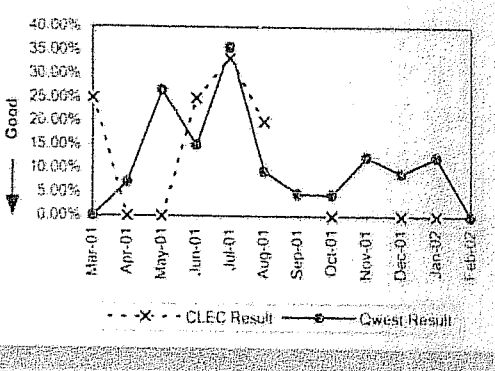
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	4	4	100.00%	0.00%	2	2	100.00%	N/A	N/A
Apr-01					2	2	100.00%		
May-01					8	8	100.00%		
Jun-01					7	7	100.00%		
Jul-01	3	3	100.00%	0.00%	3	3	100.00%	N/A	N/A
Aug-01	2	2	100.00%	0.00%	7	7	100.00%	N/A	N/A
Sep-01					4	4	100.00%		
Oct-01	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Nov-01					1	1	100.00%		
Dec-01					6	6	100.00%		
Jan-02					1	1	100.00%		
Feb-02					1	1	100.00%		




Good
100.00%
90.00%
80.00%
70.00%
60.00%
50.00%
40.00%
30.00%
20.00%
10.00%
0.00%
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
CLEC Result
Qwest Result


Good
100.00%
90.00%
80.00%
70.00%
60.00%
50.00%
40.00%
30.00%
20.00%
10.00%
0.00%
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
CLEC Result
Qwest Result

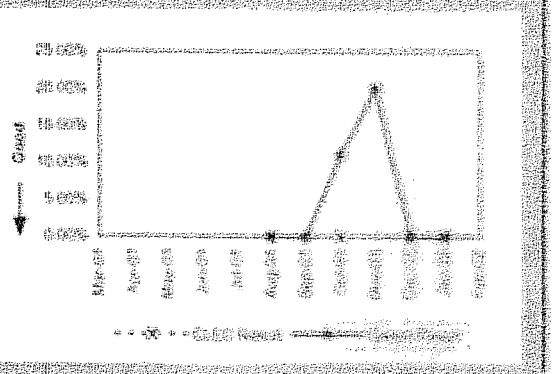

Good
28:48
24:00
19:12
14:24
9:36
4:48
0:00
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
CLEC Result
Qwest Result


Good
40.00%
35.00%
30.00%
25.00%
20.00%
15.00%
10.00%
5.00%
0.00%
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
CLEC Result
Qwest Result

Checklist #14 - Resale - PBX Repair

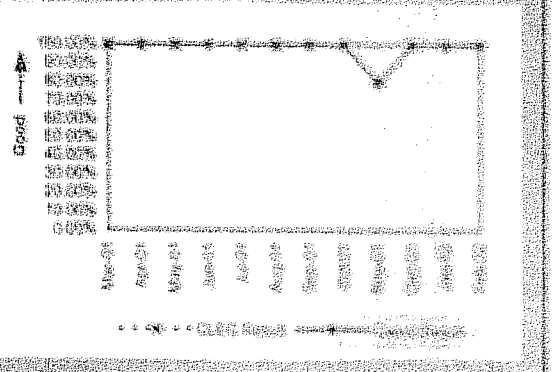
Repair Repeat Report Rate (Percent) (MR-7C*)– No Dispatches

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	2	0.00%	0.00%	0	12	0.00%	N/A	N/A
Sep-01					0	8	0.00%		
Oct-01	0	2	0.00%	0.00%	1	9	11.11%	-0.45	-1.23
Nov-01					1	5	20.00%		
Dec-01	0	1	0.00%	0.00%	0	4	0.00%	N/A	N/A
Jan-02	0	1	0.00%	0.00%	0	4	0.00%	N/A	N/A
Feb-02									



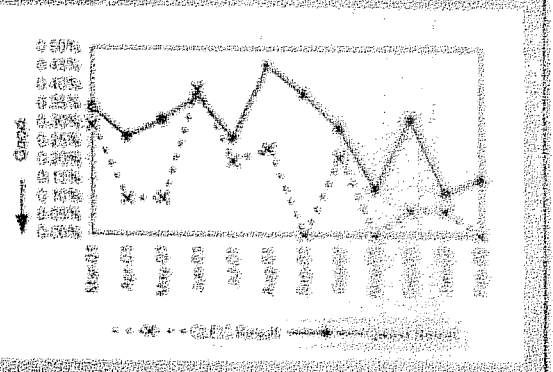
Repair Appointments Met (Percent) (MR-9C)– No Dispatches

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	1	1	100.00%	0.00%	6	6	100.00%	N/A	N/A
Apr-01					4	4	100.00%		
May-01	2	2	100.00%	0.00%	4	4	100.00%	N/A	N/A
Jun-01					3	3	100.00%		
Jul-01	1	1	100.00%	0.00%	6	6	100.00%	N/A	N/A
Aug-01	2	2	100.00%	0.00%	5	5	100.00%	N/A	N/A
Sep-01					11	11	100.00%		
Oct-01					4	4	100.00%		
Nov-01					4	5	80.00%		
Dec-01					5	5	100.00%		
Jan-02					3	3	100.00%		
Feb-02					6	6	100.00%		



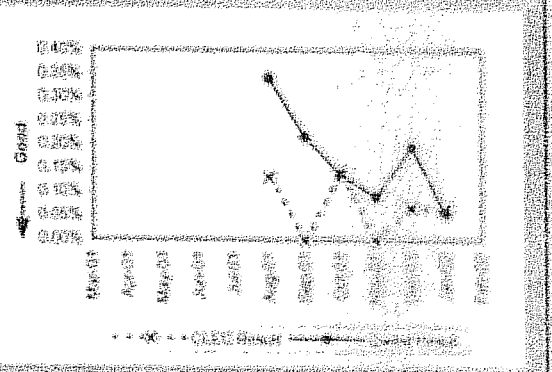
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	9	3431	0.26%	5.43%	31	9049	0.34%	-0.38	-1.25
Apr-01	3	3077	0.10%	3.12%	24	9050	0.27%	-1.56	-1.95
May-01	3	2992	0.10%	3.16%	28	9030	0.31%	-1.79	-2.09
Jun-01	12	3034	0.40%	6.28%	33	8836	0.37%	0.17	-0.9
Jul-01	6	2998	0.20%	4.47%	23	8756	0.26%	-0.58	-1.35
Aug-01	7	3017	0.23%	4.81%	40	8796	0.45%	-1.57	-1.66
Sep-01	0	3004	0.00%	0.00%	33	8682	0.38%	-2.52	-2.77
Oct-01	6	2845	0.21%	4.99%	25	8623	0.29%	-0.68	-1.41
Nov-01	0	2836	0.00%	0.00%	11	8688	0.13%	-1.65	-2
Dec-01	1	1473	0.07%	2.60%	27	8621	0.31%	-1.56	-1.95
Jan-02	1	1504	0.07%	2.58%	10	8561	0.12%	-0.53	-1.19
Feb-02	0	1445	0.00%	0.00%	13	8464	0.15%	-1.39	-1.84



Trouble Rate (Percent) (MR-8*)

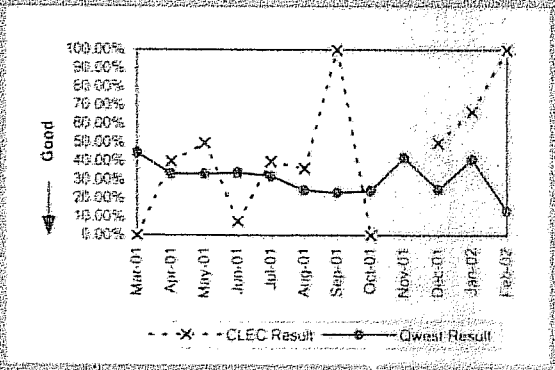
Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	4	3017	0.13%	3.64%	30	8796	0.34%	-1.89	-2.03
Sep-01	0	3004	0.00%	0.00%	19	8682	0.22%	-2.21	-2.35
Oct-01	4	2845	0.14%	3.75%	12	8623	0.14%	0.02	-0.99
Nov-01	0	2836	0.00%	0.00%	8	8688	0.09%	-1.4	-1.85
Dec-01	1	1473	0.07%	2.60%	17	8621	0.20%	-1.03	-1.63
Jan-02	1	1504	0.07%	2.58%	5	8561	0.06%	0.12	-0.93
Feb-02									



Checklist #14 - Resale - PBX Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)

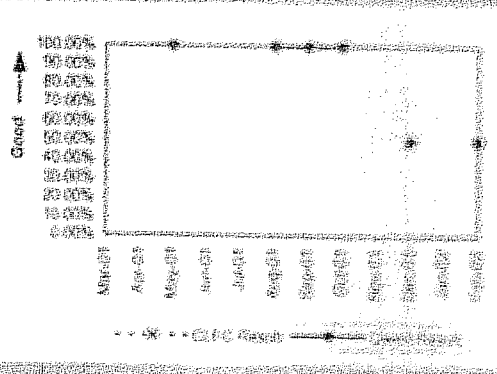
Date	CLEC Num	CLEC Den	CLEC Res	Sub Dim	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	0	4	0.00%	0.00%	25	56	44.64%	-2.5	-2.82
Apr-01	2	5	40.00%	46.29%	12	36	33.33%	0.25	-0.85
May-01	3	5	60.00%	69.00%	14	42	33.33%	0.73	-0.55
Jun-01	3	12	7.69%	26.65%	19	56	34.00%	-1.75	-2.08
Jul-01	3	12	40.00%	45.99%	11	34	32.35%	0.42	-0.75
Aug-01	4	11	36.36%	45.10%	16	53	29.53%	0.77	-0.53
Sep-01	2	2	100.00%	0.00%	10	43	23.26%	2.46	0.51
Oct-01	0	4	0.00%	0.00%	8	33	24.24%	-1.27	-1.77
Nov-01					8	19	42.11%		
Dec-01	1	3	33.33%	97.63%	9	36	25.00%	0.61	-0.83
Jan-02	2	3	66.67%	47.18%	7	17	41.18%	0.66	-0.59
Feb-02	1	4	25.00%	0.00%	6	15	40.00%	1.36	-0.16



Checklist #14 - Resale - Basic ISDN Installation

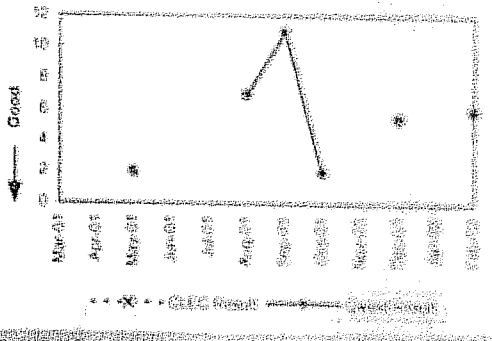
Installation Commitments Met (Percent) (OP-3A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01					1	1	100.00%		
Jun-01									
Jul-01									
Aug-01					2	2	100.00%		
Sep-01					1	1	100.00%		
Oct-01					1	1	100.00%		
Nov-01									
Dec-01					1	2	50.00%		
Jan-02									
Feb-02					1	2	50.00%		



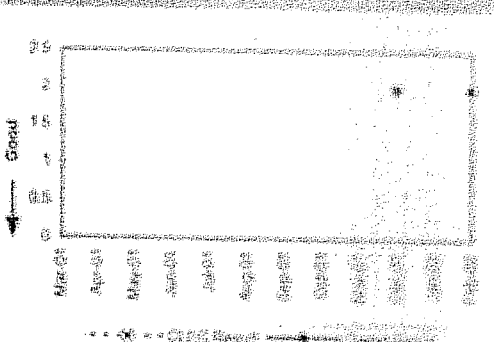
Installation [illegible] Average Days) (OP-4A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01					2	1	2.00		
Jun-01									
Jul-01									
Aug-01					14	2	7.00		
Sep-01					11	1	11.00		
Oct-01					2	1	2.00		
Nov-01									
Dec-01					11	2	5.50		
Jan-02									
Feb-02					12	2	6.00		



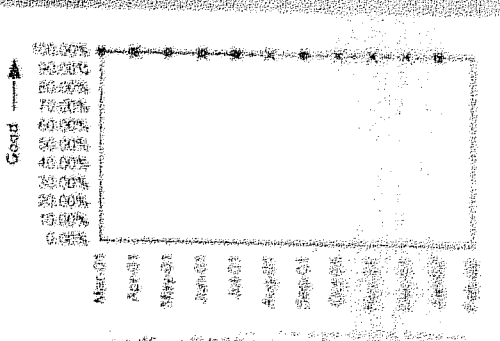
Delayed Days for [illegible] Reasons (Average Days) (OP-6A-1)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					2	1	2.00		
Jan-02									
Feb-02					2	1	2.00		



Installation Commitments Met (Percent) (OP-3C)-- No Dispatches

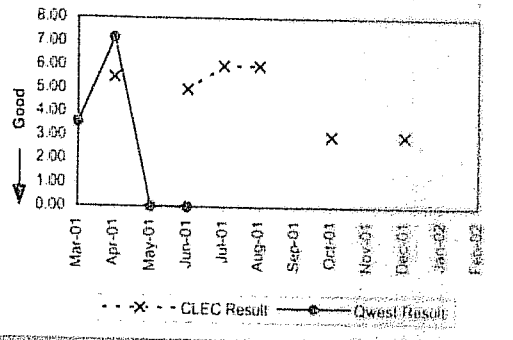
Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					9	9	100.00%		
Apr-01	2	2	100.00%	0.00%	6	6	100.00%	N/A	N/A
May-01					1	1	100.00%		
Jun-01	2	2	100.00%	0.00%	5	5	100.00%	N/A	N/A
Jul-01	3	3	100.00%	0.00%	1	1	100.00%	N/A	N/A
Aug-01	1	1	100.00%	0.00%					
Sep-01					1	1	100.00%		
Oct-01	7	7	100.00%	0.00%					
Nov-01	1	1	100.00%	0.00%					
Dec-01	1	1	100.00%	0.00%					
Jan-02					2	2	100.00%		
Feb-02									



Checklist #14 - Resale - Basic ISDN Installation

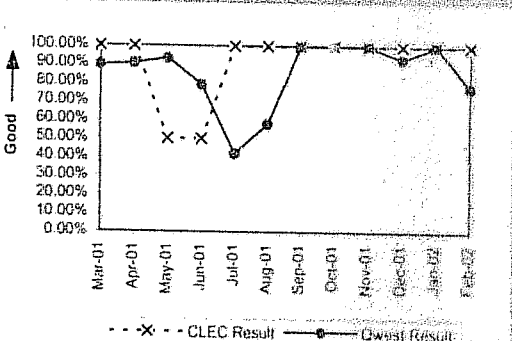
Provisioning Interval Average Days (OP-4C) – No Dispatches

Month	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01					32	9	3.56		
Apr-01	11	2	5.50	3.54	43	6	7.17	-0.19	-1.12
May-01					0	1	0.00		
Jun-01	0	0	0.00	0.00	0	3	0.00		
Jul-01	21	4	5.25	4.24					
Aug-01	5	1	5.00						
Sep-01									
Oct-01	20	4	5.00	1.00					
Nov-01									
Dec-01	3	1	3.00						
Jan-02									
Feb-02									



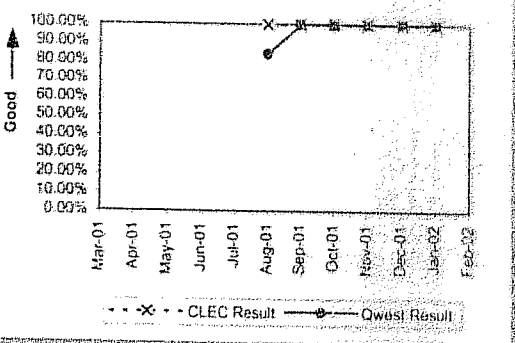
New Service Installation Quality (Percent) (OP-5)

Month	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	1	1	100.00%	0.00%	17	19	89.47%	-0.33	-1.2
Apr-01	2	2	100.00%	0.00%	19	21	90.48%	-0.53	-1.32
May-01	1	2	50.00%	50.00%	14	15	93.33%	1.23	-0.25
Jun-01	2	4	50.00%	50.00%	15	19	78.95%	0.7	-0.58
Jul-01	4	4	100.00%	0.00%	8	19	42.11%	-2.13	-2.3
Aug-01	3	3	100.00%	0.00%	11	19	57.89%	-1.15	-1.7
Sep-01	2	2	100.00%	0.00%	20	20	100.00%	N/A	N/A
Oct-01	12	12	100.00%	0.00%	12	12	100.00%	N/A	N/A
Nov-01	12	12	100.00%	0.00%	12	12	100.00%	N/A	N/A
Dec-01	13	13	100.00%	0.00%	13	14	92.86%	-0.37	-1.22
Jan-02	11	11	100.00%	0.00%	11	11	100.00%	N/A	N/A
Feb-02	9	9	100.00%	0.00%	7	9	77.78%	-0.51	-1.31



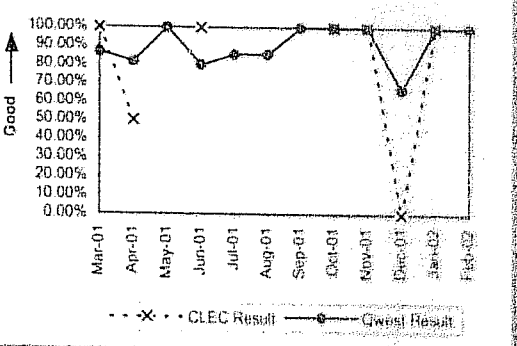
New Service Installation Quality (Percent) (OP-5)

Month	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	19	19	100.00%	0.00%	16	19	84.21%	-0.58	-1.35
Sep-01	20	20	100.00%	0.00%	20	20	100.00%	N/A	N/A
Oct-01	12	12	100.00%	0.00%	12	12	100.00%	N/A	N/A
Nov-01	12	12	100.00%	0.00%	12	12	100.00%	N/A	N/A
Dec-01	14	14	100.00%	0.00%	14	14	100.00%	N/A	N/A
Jan-02	11	11	100.00%	0.00%	11	11	100.00%	N/A	N/A
Feb-02									



Installation Commitments Met (Percent) (OP-3C) – Interval Zone Two

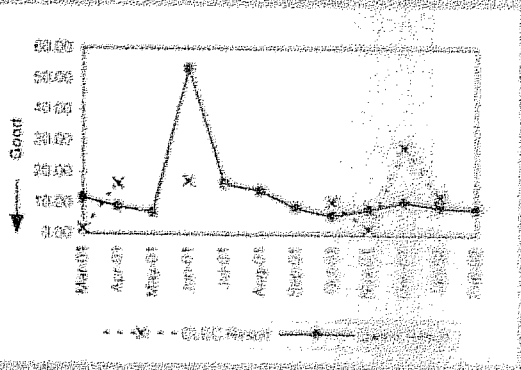
Month	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	1	1	100.00%	0.00%	13	15	86.67%	-0.38	-1.23
Apr-01	1	2	50.00%	50.00%	9	11	81.82%	0.72	-0.56
May-01					10	10	100.00%		
Jun-01	20	20	100.00%	0.00%	12	20	60.00%	-0.67	-1.41
Jul-01					6	7	85.71%		
Aug-01					12	21	85.71%		
Sep-01					10	10	100.00%		
Oct-01	9	9	100.00%	0.00%	9	9	100.00%	N/A	N/A
Nov-01	13	13	100.00%	0.00%	13	13	100.00%	N/A	N/A
Dec-01	6	12	50.00%	0.00%	8	12	66.67%	0.89	-0.46
Jan-02	5	5	100.00%	0.00%	5	5	100.00%	N/A	N/A
Feb-02					9	9	100.00%		



Checklist #14 - Resale - Basic ISDN Installation

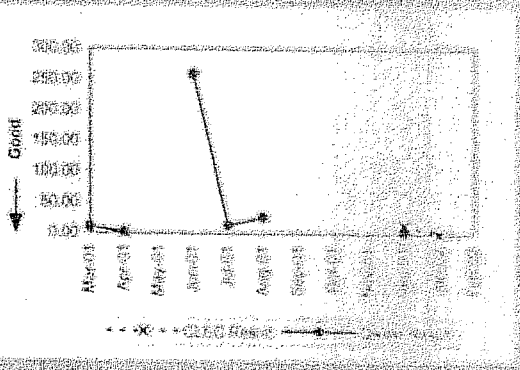
Installation Interval (Average Days) (OP-4E)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	2	1	2.00		156	11	11.82	-1.32	-1.6
Apr-01	33	2	16.50	2.12	101	11	9.18	1.72	0.64
May-01					66	9	7.33		
Jun-01	35	2	17.50	0.71	966	18	53.67	-0.26	-1.16
Jul-01					166	10	16.60		
Aug-01					329	23	14.30		
Sep-01					88	10	8.80		
Oct-01	30	3	10.67	3.21	56	9	6.22	1.72	0.64
Nov-01	2	1	2.00		105	13	8.31	-1.11	-1.66
Dec-01	26	1	26.00		129	12	10.75	1.73	0.65
Jan-02	25	2	12.50	6.71	45	5	9.00	1.00	-0.34
Feb-02					67	8	8.38		



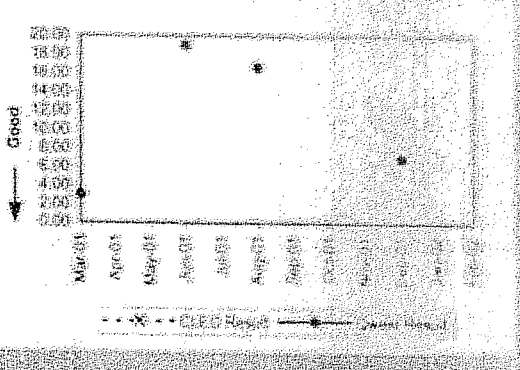
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					10	1	10.00		
Apr-01	2	1	2.00		5	2	2.50	-0.19	-1.12
May-01									
Jun-01					781	3	260.33		
Jul-01					41	3	13.67		
Aug-01					54	2	27.00		
Sep-01									
Oct-01									
Nov-01									
Dec-01	15	1	15.00		1	1	1.00		
Jan-02	0	1	0.00						
Feb-02									



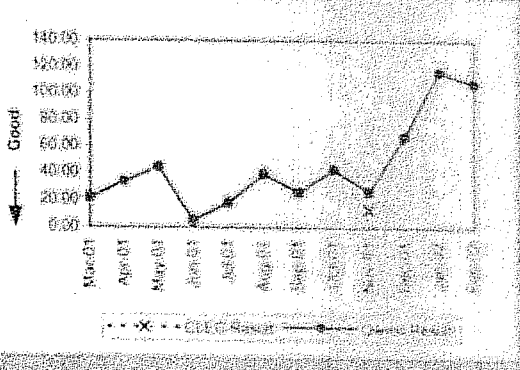
Delayed Days for Facility Reasons (Average Days) (OP-6B-5)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					3	1	3.00		
Apr-01									
May-01									
Jun-01					19	1	19.00		
Jul-01									
Aug-01					50	3	16.67		
Sep-01									
Oct-01									
Nov-01									
Dec-01					21	3	7.00		
Jan-02									
Feb-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

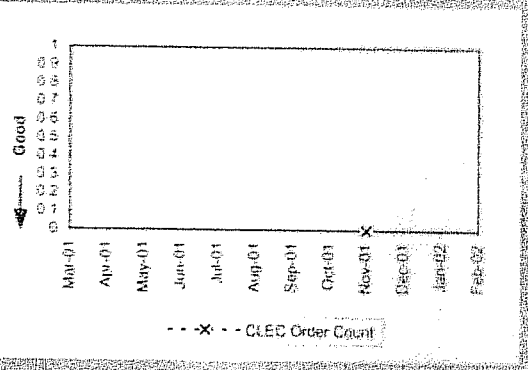
Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					43	2	21.50		
Apr-01					67	2	33.50		
May-01					89	2	44.50		
Jun-01					33	6	5.50		
Jul-01					73	4	18.25		
Aug-01					79	2	39.50		
Sep-01					78	3	26.00		
Oct-01					86	2	43.00		
Nov-01	14	1	14.00		159	6	26.50	-0.31	-1.19
Dec-01					203	3	67.67		
Jan-02					817	7	116.71		
Feb-02					970	9	107.78		



Checklist #14 - Resale - Basic ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons Basic Rate ISDN (OP-15B)

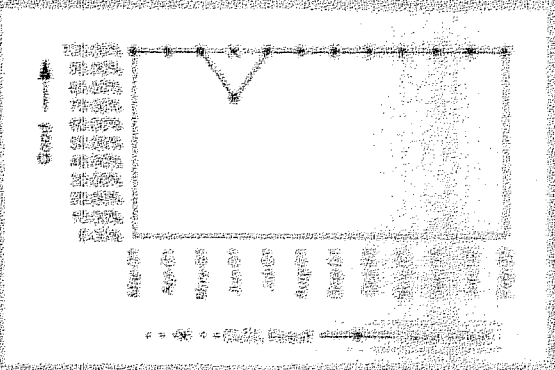
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	0
Dec-01	
Jan-02	
Feb-02	



Checklist #14 - Resale - Basic ISDN Repair

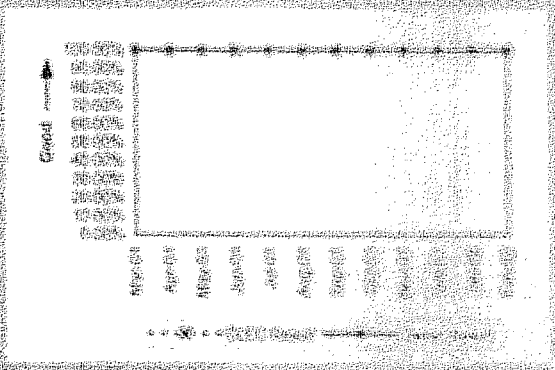
Out of Service Cleared within 24 hours (Percent) (MR-3A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					7	7	100.00%		
Apr-01					4	4	100.00%		
May-01					2	2	100.00%		
Jun-01	1	1	100.00%	0.00%	3	4	75.00%	-0.52	-1.31
Jul-01					6	6	100.00%		
Aug-01					7	7	100.00%		
Sep-01					1	1	100.00%		
Oct-01					8	8	100.00%		
Nov-01					2	2	100.00%		
Dec-01					3	3	100.00%		
Jan-02					1	1	100.00%		
Feb-02					2	2	100.00%		



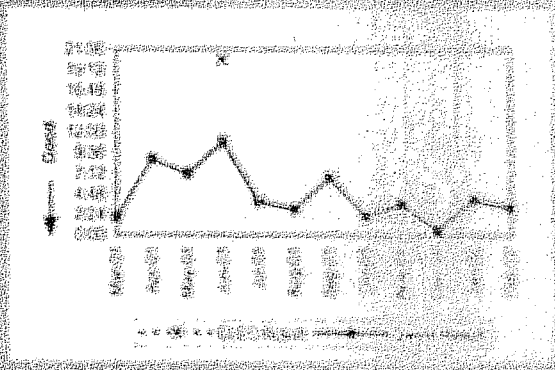
All Dispatches Cleared within 48 hours (Percent) (MR-4A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					7	7	100.00%		
Apr-01					4	4	100.00%		
May-01					2	2	100.00%		
Jun-01	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
Jul-01					6	6	100.00%		
Aug-01					7	7	100.00%		
Sep-01					1	1	100.00%		
Oct-01					8	8	100.00%		
Nov-01					2	2	100.00%		
Dec-01					3	3	100.00%		
Jan-02					1	1	100.00%		
Feb-02					2	2	100.00%		



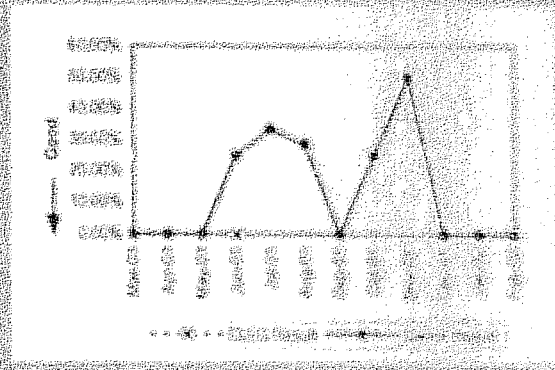
Mean Time to Restore (Hours Minutes) (MR-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					15:26	7	2:12		
Apr-01					35:50	4	8:58		
May-01					14:34	2	7:17		
Jun-01	20:26	1	20:26		43:48	4	10:57	0.3	-0.69
Jul-01					24:06	6	4:01		
Aug-01					21:51	7	3:07		
Sep-01					6:51	1	6:51		
Oct-01					18:16	8	2:17		
Nov-01					7:29	2	3:44		
Dec-01					2:05	3	0:42		
Jan-02					4:16	1	4:16		
Feb-02					6:37	2	3:18		



Repair Repeat Report Rate (Percent) (MR-7A)-- Dispatches Within MSAs

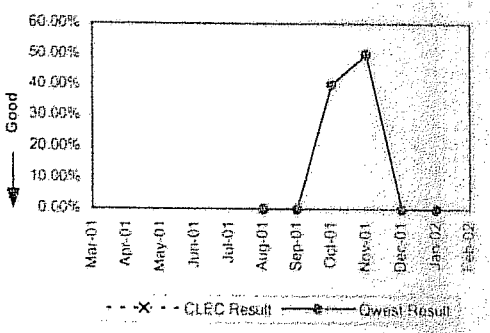
Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					0	7	0.00%		
Apr-01					0	4	0.00%		
May-01					0	2	0.00%		
Jun-01	0	1	0.00%	0.00%	1	4	25.00%	-0.52	-1.31
Jul-01					2	6	33.33%		
Aug-01					2	7	28.57%		
Sep-01					0	1	0.00%		
Oct-01					2	8	25.00%		
Nov-01					1	2	50.00%		
Dec-01					0	3	0.00%		
Jan-02					0	1	0.00%		
Feb-02					0	2	0.00%		



Checklist #14 - Resale - Basic ISDN Repair

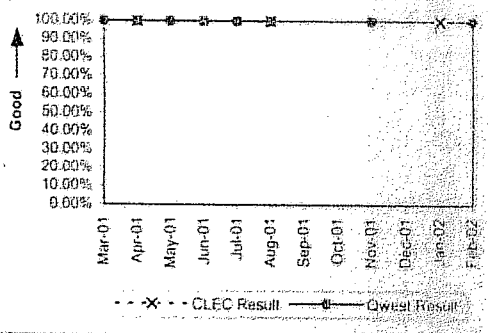
Disparities Within MSAs

					Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
						1	0.00%		
						1	0.00%		
						5	40.00%		
						2	50.00%		
						2	0.00%		
						1	0.00%		



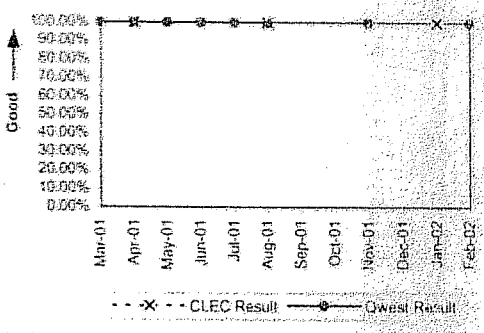
Disparities Outside MSAs

					Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
						2	100.00%		
						2	100.00%	N/A	N/A
						1	100.00%		
						1	100.00%		
						1	100.00%		
						3	100.00%	N/A	N/A
						2	100.00%		
						1	100.00%		



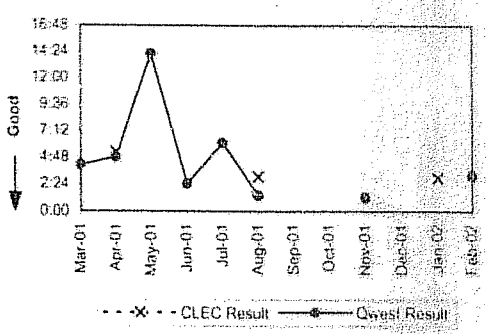
Disparities Outside MSAs

					Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
						2	100.00%		
						2	100.00%	N/A	N/A
						1	100.00%		
						1	100.00%		
						1	100.00%		
						3	100.00%	N/A	N/A
						2	100.00%		
						1	100.00%		



Disparities Outside MSAs

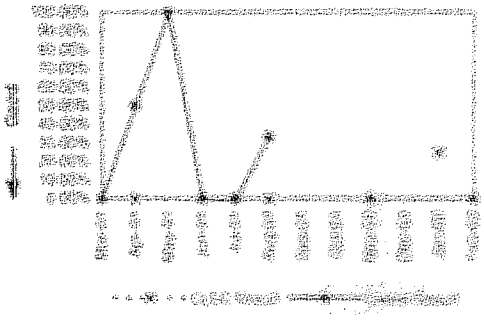
					Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
					8.10	2	4.07		
					9.45	2	4.52	0.68	-0.97
					14.13	1	14.13		
					2.27	1	2.27		
					6.08	1	6.08		
					4.13	3	1.28	0.52	-0.68
					8.35	2	1.15		
					3.14	1	3.14		



Checklist #14 - Resale - Basic ISDN Repair

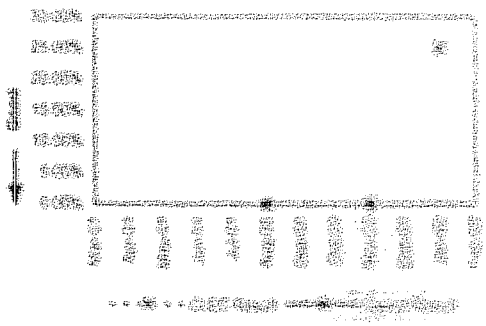
Repair Repeat Report Rate (Percent) (MR-7B)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Score
Mar-01					0	2	0.00%		
Apr-01	0	1	0.00%	0.00%	1	2	50.00%	-0.82	-1.15
May-01					1	1	100.00%		
Jun-01					0	1	0.00%		
Jul-01					0	1	0.00%		
Aug-01	0	2	0.00%	0.00%	1	3	33.33%	-0.73	-1.46
Sep-01									
Oct-01									
Nov-01					0	2	0.00%		
Dec-01									
Jan-02	1	4	25.00%	43.30%					
Feb-02					0	1	0.00%		



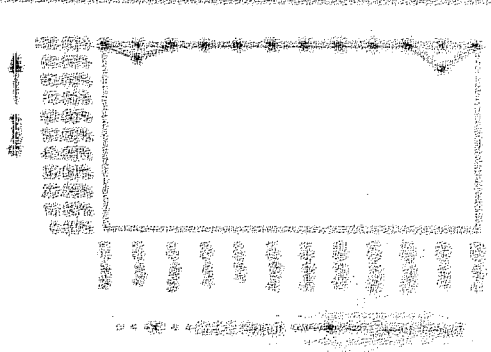
Repair Repeat Report Rate (Percent) (MR-7B*)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Score
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	2	0.00%	0.00%	0	1	0.00%	N/A	N/A
Sep-01									
Oct-01									
Nov-01					0	2	0.00%		
Dec-01									
Jan-02	1	4	25.00%	43.30%					
Feb-02									



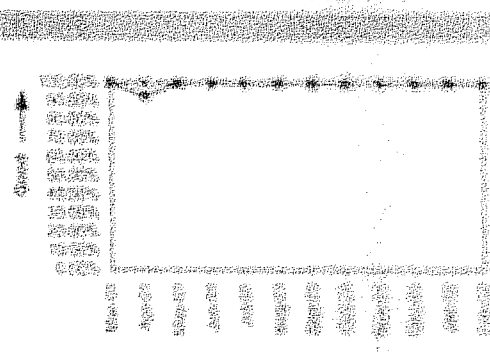
Out of Service Cleared within 24 hours (Percent) (MR-3C)– No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Score
Mar-01	1	1	100.00%	0.00%	9	9	100.00%	N/A	N/A
Apr-01	2	2	100.00%	0.00%	12	13	92.31%	-0.38	-1.03
May-01	1	1	100.00%	0.00%	14	14	100.00%	N/A	N/A
Jun-01					12	12	100.00%		
Jul-01					15	15	100.00%		
Aug-01	2	2	100.00%	0.00%	13	13	100.00%	N/A	N/A
Sep-01	1	1	100.00%	0.00%	13	13	100.00%	N/A	N/A
Oct-01	1	1	100.00%	0.00%	11	11	100.00%	N/A	N/A
Nov-01					10	10	100.00%		
Dec-01					9	9	100.00%		
Jan-02	1	1	100.00%	0.00%	7	8	87.50%	-0.36	-1.22
Feb-02					5	5	100.00%		



All Troubles Cleared within 48 hours (Percent) (MR-4C)– No Dispatches

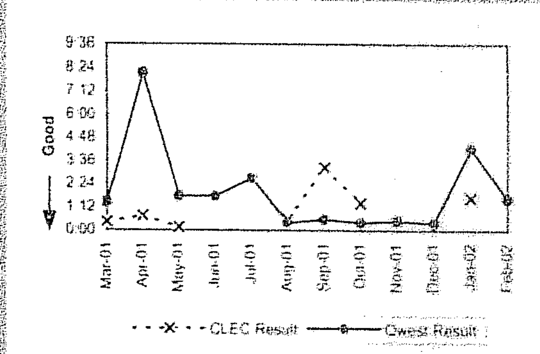
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Score
Mar-01	1	1	100.00%	0.00%	9	9	100.00%	N/A	N/A
Apr-01	2	2	100.00%	0.00%	13	14	92.86%	-0.33	-1.22
May-01	1	1	100.00%	0.00%	14	14	100.00%	N/A	N/A
Jun-01					12	12	100.00%		
Jul-01					15	15	100.00%		
Aug-01	2	2	100.00%	0.00%	13	13	100.00%	N/A	N/A
Sep-01	1	1	100.00%	0.00%	13	13	100.00%	N/A	N/A
Oct-01	1	1	100.00%	0.00%	11	11	100.00%	N/A	N/A
Nov-01					10	10	100.00%		
Dec-01					9	9	100.00%		
Jan-02	1	1	100.00%	0.00%	8	8	100.00%	N/A	N/A
Feb-02					5	5	100.00%		



Checklist #14 - Resale - Basic ISDN Repair

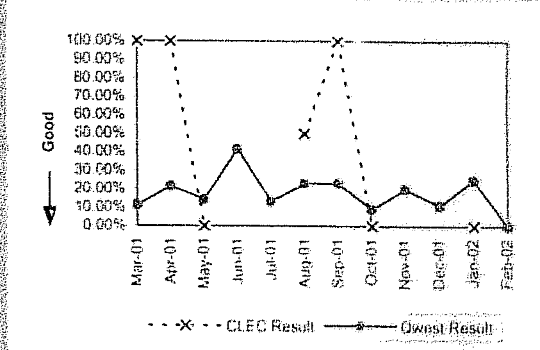
[illegible] - No Dispatches

Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	[illegible]	1	[illegible]		[illegible]	9	1.28	-0.61	-1.37
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	14	8.00	-0.51	-1.31
May-01	[illegible]	1	[illegible]		[illegible]	14	1.45	-1.06	-1.64
Jun-01					[illegible]	12	1.45		
Jul-01					[illegible]	15	2.43		
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	13	0.25	0.59	-0.64
Sep-01	[illegible]	1	[illegible]		[illegible]	13	0.35	1.77	0.08
Oct-01	[illegible]	1	[illegible]		[illegible]	11	0.25	1.1	-0.33
Nov-01					[illegible]	10	0.30		
Dec-01					[illegible]	9	0.24		
Jan-02	[illegible]	1	[illegible]		[illegible]	8	4.16	-0.24	-1.14
Feb-02					[illegible]	5	1.35		



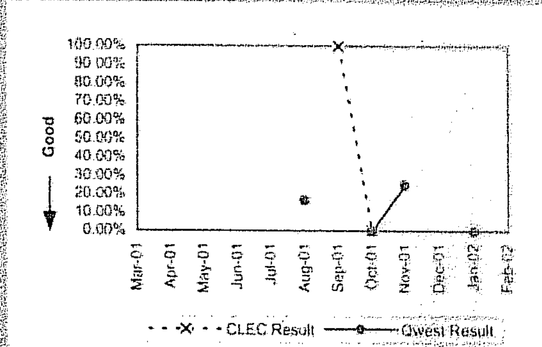
[illegible] - No Dispatches

Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]	1	9	11.11%	1.36	-0.17
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]	3	14	21.43%	1.87	0.13
May-01	[illegible]	[illegible]	[illegible]	[illegible]	2	14	14.29%	-0.59	-1.24
Jun-01					5	12	41.67%		
Jul-01					2	15	13.33%		
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	3	13	23.08%	0.59	-0.64
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]	3	13	23.08%	1.11	-0.32
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]	1	11	9.09%	-0.3	-1.18
Nov-01					2	10	20.00%		
Dec-01					1	9	11.11%		
Jan-02	[illegible]	[illegible]	[illegible]	[illegible]	2	8	25.00%	-0.54	-1.33
Feb-02					0	5	0.00%		



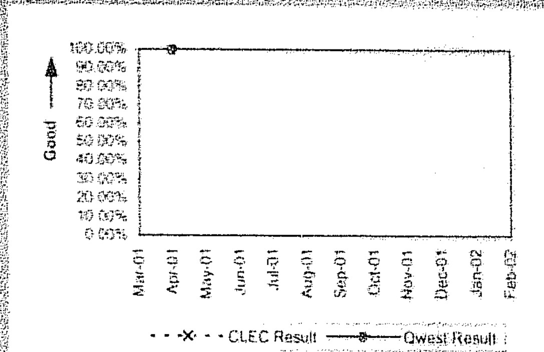
[illegible] - No Dispatches

Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					1	6	16.67%		
Sep-01	[illegible]	[illegible]	100.00%	0.00%					
Oct-01	[illegible]	[illegible]	0.00%	0.00%	0	4	0.00%	N/A	N/A
Nov-01					1	4	25.00%		
Dec-01									
Jan-02					0	3	0.00%		
Feb-02									



[illegible] - No Dispatches

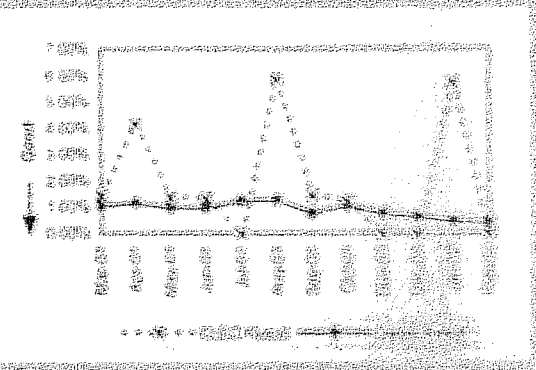
Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01									
Apr-01					1	1	100.00%		
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



Checklist #14 - Resale - Basic ISDN Repair

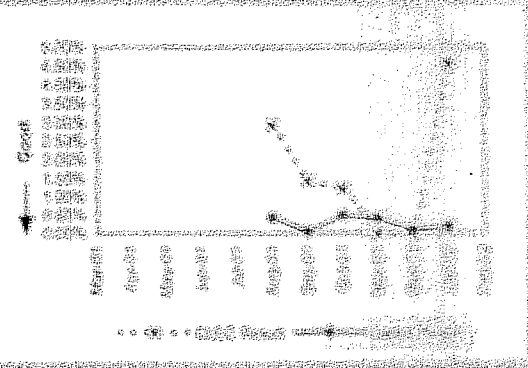
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	1	68	1.47%	12.04%	19	1687	1.07%	0.38	-0.35
Apr-01	3	72	4.17%	19.98%	20	1710	1.17%	1.62	0.71
May-01	1	72	1.39%	11.70%	17	1723	0.90%	0.38	-0.32
Jun-01	1	74	1.35%	11.55%	17	1730	0.88%	0.36	-0.32
Jul-01	0	69	0.00%	0.00%	22	1760	1.25%	-0.92	-1.56
Aug-01	4	68	5.56%	23.53%	22	1795	1.28%	2.43	0.48
Sep-01	1	68	1.47%	12.04%	14	1795	0.78%	0.61	-0.63
Oct-01	1	80	1.25%	11.11%	19	1777	1.07%	0.22	-0.82
Nov-01	0	83	0.00%	0.00%	14	1831	0.76%	-0.78	-1.48
Dec-01	0	76	0.00%	0.00%	12	1848	0.65%	-0.69	-1.42
Jan-02	5	87	5.75%	23.27%	9	1866	0.48%	3.73	1.97
Feb-02	0	86	0.00%	0.00%	8	1879	0.43%	-0.55	-1.56



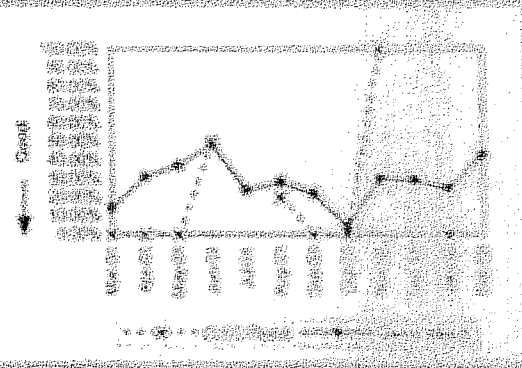
Trouble Rate (Percent) (MR-8*)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	2	68	2.94%	16.90%	8	1795	0.45%	1.99	0.61
Sep-01	1	68	1.47%	12.04%	1	1795	0.06%	1.56	0.13
Oct-01	1	80	1.25%	11.11%	9	1777	0.51%	0.79	-0.82
Nov-01	0	83	0.00%	0.00%	8	1831	0.44%	-0.89	-1.36
Dec-01	0	76	0.00%	0.00%	2	1848	0.11%	-0.29	-1.13
Jan-02	4	87	4.60%	20.94%	4	1866	0.21%	3.75	1.96
Feb-02									

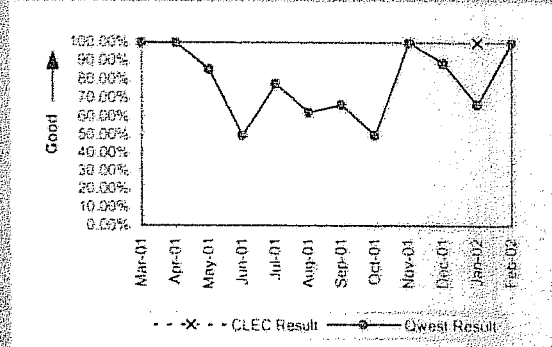


Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)

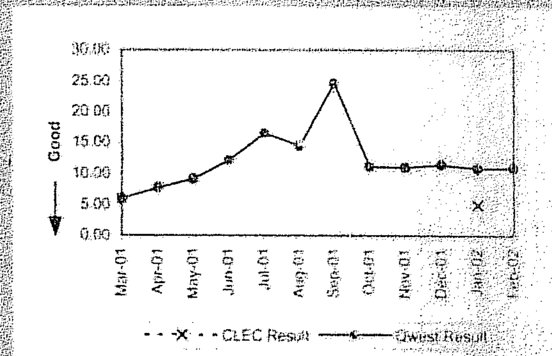
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	0	1	0.00%	0.00%	3	21	14.29%	-0.4	-1.21
Apr-01	0	3	0.00%	0.00%	9	25	31.03%	-1.11	-1.64
May-01	0	1	0.00%	0.00%	10	27	37.04%	-1.19	-1.46
Jun-01	1	2	50.00%	50.00%	15	33	45.45%	0.65	-1.02
Jul-01					7	29	24.14%		
Aug-01	1	5	20.00%	40.00%	9	32	28.13%	-0.18	-1.27
Sep-01	0	1	0.00%	0.00%	4	18	22.22%	-0.92	-1.38
Oct-01	0	1	0.00%	0.00%	1	20	5.00%	-0.22	-1.14
Nov-01	1	1	100.00%	0.00%	6	20	30.00%	1	-0.33
Dec-01					5	17	29.41%		
Jan-02	0	5	0.00%	0.00%	5	12	38.60%	-1.03	-1.56
Feb-02					6	14	42.86%		



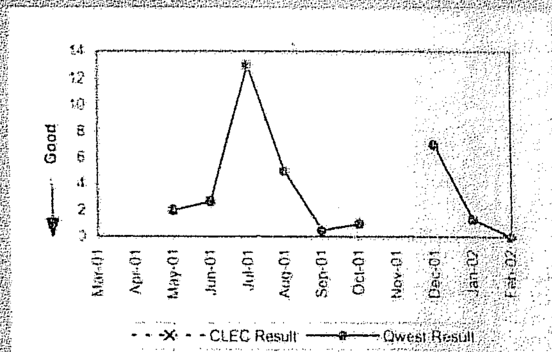
[illegible] Dispatches Within MSAs									
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]					3	3	100.00%		
[illegible]					4	4	100.00%		
[illegible]					6	7	85.71%		
[illegible]					3	6	50.00%		
[illegible]					7	9	77.78%		
[illegible]					5	8	62.50%		
[illegible]					2	3	66.67%		
[illegible]					3	6	50.00%		
[illegible]					4	4	100.00%		
[illegible]					8	9	88.89%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	4	6	66.67%	-0.65	-1.4
[illegible]					8	8	100.00%		



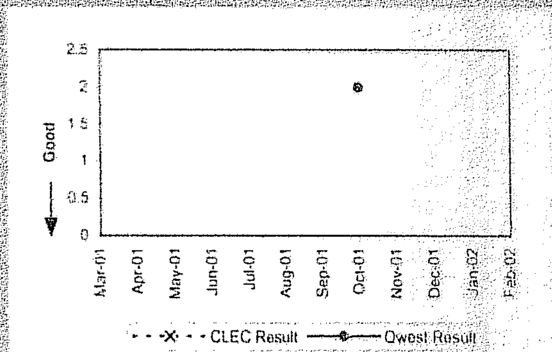
[illegible] Dispatches Within MSAs									
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]					[illegible]	6	5.66		
[illegible]					31	4	7.75		
[illegible]					64	7	9.14		
[illegible]					73	6	12.17		
[illegible]					165	10	16.50		
[illegible]					130	9	14.44		
[illegible]					99	4	24.75		
[illegible]					100	9	11.11		
[illegible]					44	4	11.00		
[illegible]					103	9	11.44		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	76	7	10.86	-1.03	-1.63
[illegible]					[illegible]	9	10.89		



[illegible] Dispatches Within MSAs									
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]									
[illegible]									
[illegible]					2	1	2.00		
[illegible]					8	3	2.67		
[illegible]					26	2	13.00		
[illegible]					20	4	5.00		
[illegible]					1	2	0.50		
[illegible]					4	4	1.00		
[illegible]									
[illegible]					7	1	7.00		
[illegible]					8	6	1.33		
[illegible]					[illegible]	1	[illegible]		



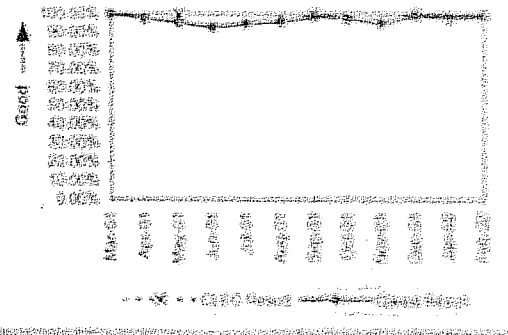
[illegible] Dispatches Within MSAs									
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]					2	1	2.00		
[illegible]									
[illegible]									
[illegible]									



Checklist #14 - Resale - Qwest DSL Installation

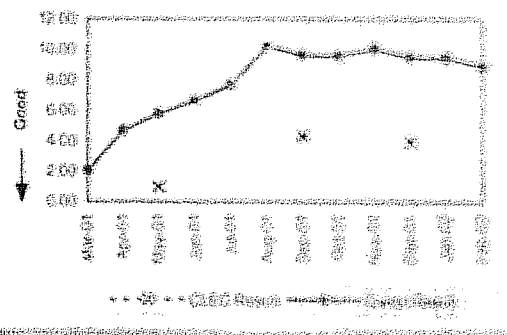
Installation Commitments Met (Percent) (OP-3C)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					113	113	100.00%		
Apr-01					134	137	97.81%		
May-01	1	1	100.00%	0.00%	159	166	95.78%	-0.21	-1.13
Jun-01					183	197	92.89%		
Jul-01					171	180	95.00%		
Aug-01					97	101	96.04%		
Sep-01	3	3	100.00%	0.00%	86	87	98.85%	-0.18	-1.11
Oct-01					177	181	97.79%		
Nov-01					102	107	95.33%		
Dec-01	1	1	100.00%	0.00%	202	203	99.51%	-0.07	-1.04
Jan-02					175	178	98.31%		
Feb-02					176	178	98.88%		



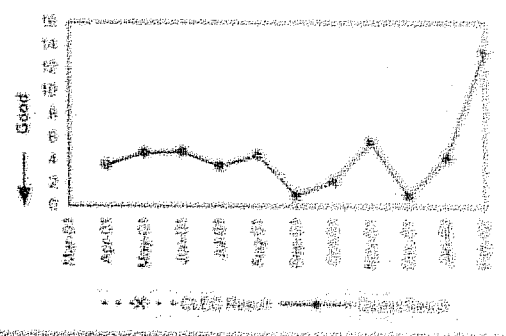
Installation Interval (Average Days) (OP-4C)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					233	113	2.06		
Apr-01					642	137	4.69		
May-01	1	1	1.00		755	130	5.81	-0.99	-1.6
Jun-01					1110	166	6.69		
Jul-01					1117	145	7.70		
Aug-01					706	69	10.23		
Sep-01	13	1	4.00	3.21	655	68	9.63	-5.97	-4.63
Oct-01					1287	134	9.60		
Nov-01					503	50	10.06		
Dec-01	4	1	4.00		800	84	9.52	-3.35	-3.04
Jan-02					769	81	9.49		
Feb-02					1268	142	8.93		



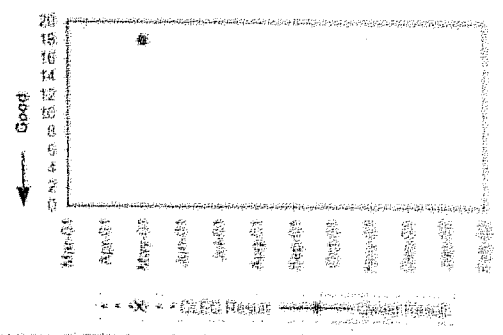
Delayed Days for Facility Reasons (Average Days) (OP-6A-3)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01					11	3	3.67		
May-01					28	6	4.67		
Jun-01					67	14	4.79		
Jul-01					32	9	3.56		
Aug-01					18	4	4.50		
Sep-01					1	1	1.00		
Oct-01					9	4	2.25		
Nov-01					34	6	5.67		
Dec-01					1	1	1.00		
Jan-02					13	3	4.33		
Feb-02					27	2	13.50		



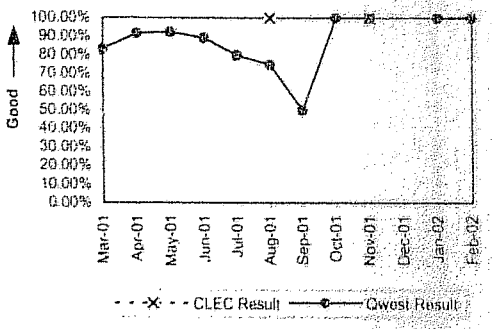
Delayed Days for Facility Reasons (Average Days) (OP-6B-3)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01					18	1	18.00		
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									

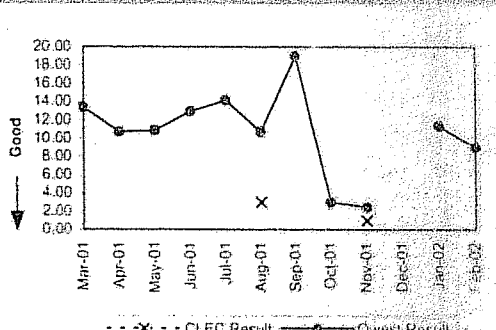


Checklist #14 - Resale - Qwest DSL Installation

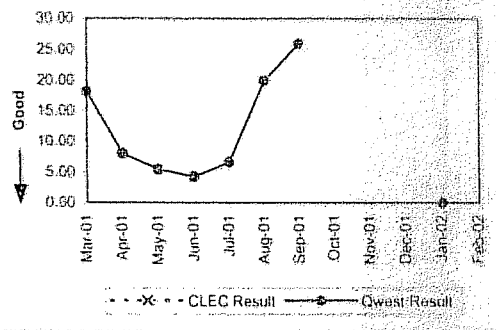
					199	191	95.25%		
					135	147	91.84%		
					73	81	92.59%		
					58	58	89.29%		
					4	5	80.00%		
					3	4	75.00%	-0.52	-1.31
					1	2	50.00%		
					1	1	100.00%		
					2	2	100.00%	N/A	N/A
					2	2	100.00%		
					1	1	100.00%		



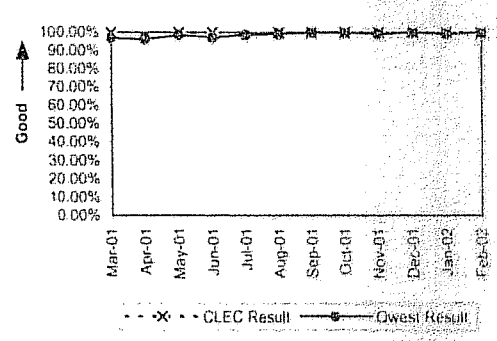
					2538	190	13.36		
					1541	144	10.70		
					883	81	10.90		
					724	56	12.93		
					99	7	14.14		
					43	4	10.75	-0.7	-1.43
					38	2	19.00		
					10	1	3.80		
					40	3	2.50	-0.56	-1.35
					80	6	13.40		
					8	1	9.70		



					582	32	18.19		
					95	12	8.08		
					55	6	9.50		
					26	6	4.33		
					20	3	6.67		
					20	1	20.00		
					25	1	25.00		
					9	3	9.00		



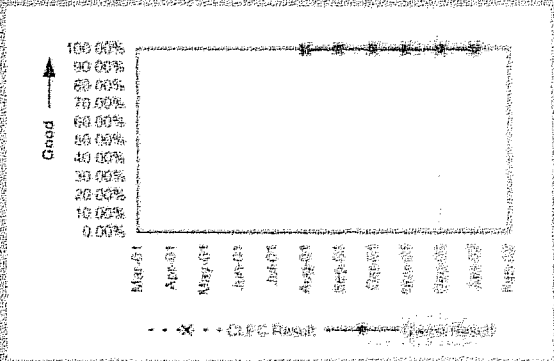
					338	364	97.64%	-0.17	-1.11
					291	302	95.36%		
					270	277	98.56%	-0.12	-1.07
					259	266	97.37%	-0.16	-1.1
					231	234	98.72%		
					155	156	99.36%	-0.08	-1.05
					104	104	100.00%	N/A	N/A
					142	142	100.00%	N/A	N/A
					152	153	99.35%	-0.08	-1.05
					165	165	100.00%	N/A	N/A
					200	201	99.50%	-0.07	-1.04
					150	150	100.00%	N/A	N/A



Checklist #14 - Resale - Qwest DSL Installation

New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

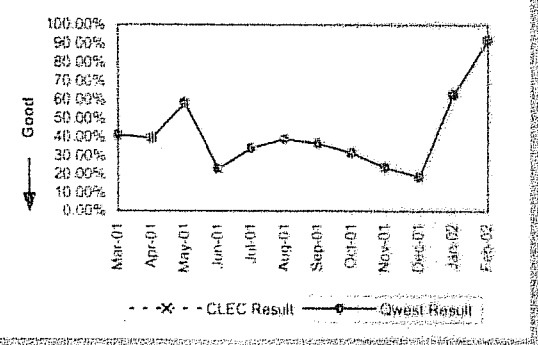
[illegible]	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]	1	1	100.00%	0.00%	155	156	99.36%	-0.08	-1.05
[illegible]	2	2	100.00%	0.00%	104	104	100.00%	N/A	N/A
[illegible]	2	2	100.00%	0.00%	142	142	100.00%	N/A	N/A
[illegible]	1	1	100.00%	0.00%	152	153	99.35%	-0.08	-1.05
[illegible]	1	1	100.00%	0.00%	163	163	100.00%	N/A	N/A
[illegible]	1	1	100.00%	0.00%	200	201	99.50%	-0.07	-1.04
[illegible]									



Checklist #14 - Resale - Qwest DSL Repair

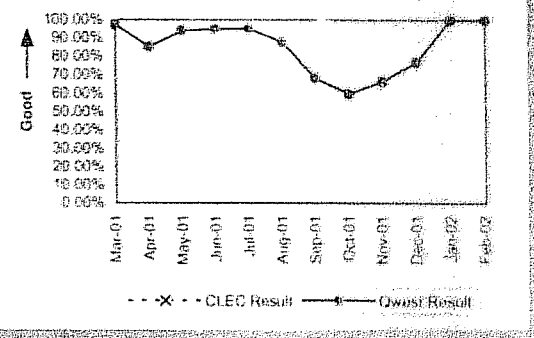
Percent and Non-Qwest Posted Results (Percent) (MR-12)– Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01					26	63	41.27%		
Apr-01					27	68	39.71%		
May-01					24	41	58.54%		
Jun-01					12	52	23.08%		
Jul-01					11	32	34.38%		
Aug-01					16	41	39.02%		
Sep-01					11	30	36.67%		
Oct-01					7	22	31.82%		
Nov-01					5	21	23.81%		
Dec-01					3	16	18.75%		
Jan-02					22	35	62.86%		
Feb-02					23	25	92.00%		



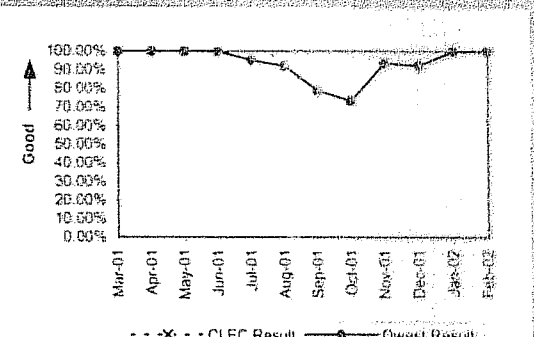
[illegible] Percent (MR-13)– Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01					36	37	97.30%		
Apr-01					36	41	85.37%		
May-01					16	17	94.12%		
Jun-01					38	40	95.00%		
Jul-01					20	21	95.24%		
Aug-01					22	25	88.00%		
Sep-01					13	19	68.42%		
Oct-01					9	15	60.00%		
Nov-01					10	15	66.67%		
Dec-01					10	13	76.92%		
Jan-02					13	13	100.00%		
Feb-02					2	2	100.00%		



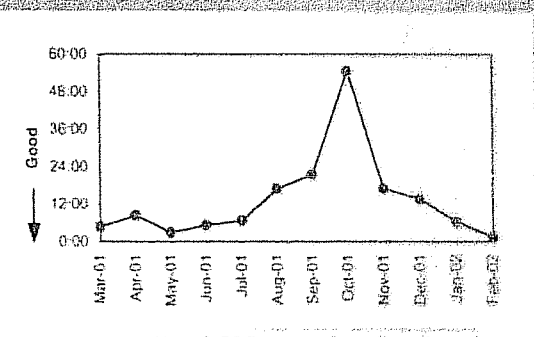
[illegible] Percent (MR-14)– Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01					37	37	100.00%		
Apr-01					41	41	100.00%		
May-01					17	17	100.00%		
Jun-01					40	40	100.00%		
Jul-01					20	21	95.24%		
Aug-01					23	25	92.00%		
Sep-01					18	19	78.95%		
Oct-01					11	15	73.33%		
Nov-01					15	16	93.75%		
Dec-01					12	13	92.31%		
Jan-02					13	13	100.00%		
Feb-02					2	2	100.00%		



Mean Time to Restore (Hours:Minutes) (MR-6.E)– Interval Zone Two

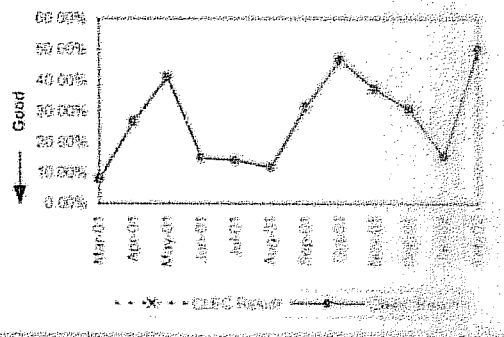
Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01					172:11	37	4:39		
Apr-01					338:09	41	8:15		
May-01					49:06	17	2:53		
Jun-01					208:17	40	5:12		
Jul-01					141:22	21	6:44		
Aug-01					428:50	25	17:09		
Sep-01					412:46	19	21:43		
Oct-01					879:43	16	54:39		
Nov-01					273:44	16	17:07		
Dec-01					180:11	13	13:52		
Jan-02					83:23	13	6:26		
Feb-02					2:56	2	1:28		



Checklist #14 - Resale - Qwest DSL Repair

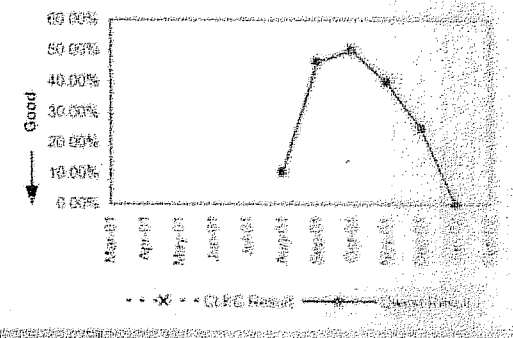
Repair Repeat Report Rate (Percent) (MR-7E)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Rest	Std Dev	Qwest Num	Qwest Den	Qwest Rest	Mod Z Scr	Parity Scr
Mar-01					3	37	8.11%		
Apr-01					11	41	26.83%		
May-01					7	17	41.18%		
Jun-01					6	40	15.00%		
Jul-01					3	21	14.29%		
Aug-01					3	25	12.00%		
Sep-01					6	19	31.58%		
Oct-01					7	15	46.67%		
Nov-01					6	16	37.50%		
Dec-01					4	13	30.77%		
Jan-02					2	13	15.38%		
Feb-02					1	2	50.00%		



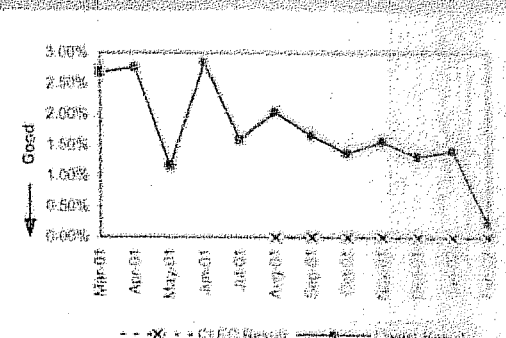
Repair Repeat Report Rate (Percent) (MR-7E*)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Rest	Std Dev	Qwest Num	Qwest Den	Qwest Rest	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					2	19	10.53%		
Sep-01					6	13	46.15%		
Oct-01					5	10	50.00%		
Nov-01					4	10	40.00%		
Dec-01					2	8	25.00%		
Jan-02					0	7	0.00%		
Feb-02									



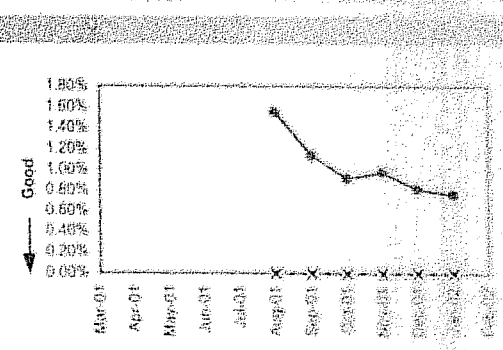
Repair Repeat Report Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Rest	Std Dev	Qwest Num	Qwest Den	Qwest Rest	Mod Z Scr	Parity Scr
Mar-01					37	1376	2.69%		
Apr-01					41	1482	2.77%		
May-01					17	1455	1.17%		
Jun-01					40	1405	2.85%		
Jul-01					21	1315	1.60%		
Aug-01	0	2	0.00%	0.00%	25	1224	2.04%	-0.2	-1.12
Sep-01	0	2	0.00%	0.00%	19	1140	1.67%	-0.18	-1.11
Oct-01	0	2	0.00%	0.00%	15	1089	1.38%	-0.17	-1.1
Nov-01	0	3	0.00%	0.00%	16	1024	1.56%	-0.22	-1.13
Dec-01	0	2	0.00%	0.00%	13	981	1.33%	-0.16	-1.1
Jan-02	0	2	0.00%	0.00%	13	917	1.42%	-0.17	-1.1
Feb-02	0	2	0.00%	0.00%	2	880	0.23%	-0.07	-1.04



Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

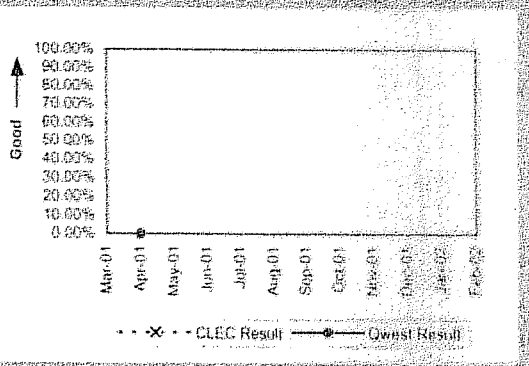
Date	CLEC Num	CLEC Den	CLEC Rest	Std Dev	Qwest Num	Qwest Den	Qwest Rest	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	2	0.00%	0.00%	19	1224	1.55%	-0.18	-1.11
Sep-01	0	2	0.00%	0.00%	13	1140	1.14%	-0.15	-1.09
Oct-01	0	2	0.00%	0.00%	10	1089	0.92%	-0.14	-1.08
Nov-01	0	3	0.00%	0.00%	10	1024	0.98%	-0.17	-1.1
Dec-01	0	2	0.00%	0.00%	8	981	0.82%	-0.13	-1.08
Jan-02	0	2	0.00%	0.00%	7	917	0.76%	-0.12	-1.08
Feb-02									



Checklist #14 - Resale - Primary ISDN Installation

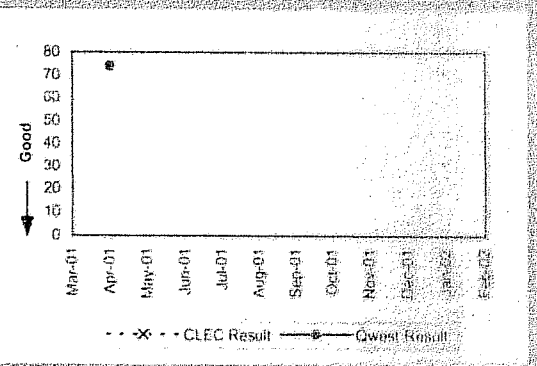
Installation Commitments Met (Percent) (OP-3A) - Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01									
Apr-01					0	1	0.00%		
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



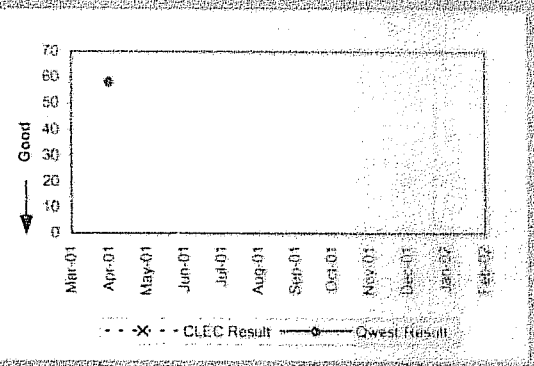
Installation Interval (Average Days) (OP-4A) - Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01									
Apr-01					74	1	74.00		
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



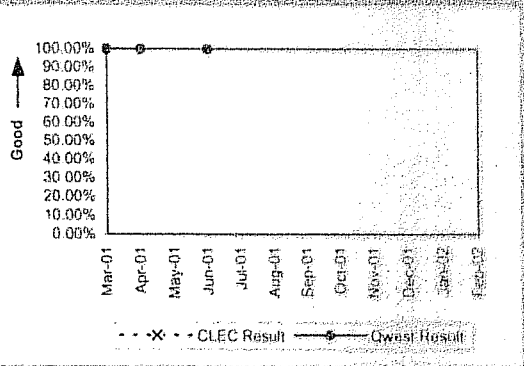
Customer Days for Non-Facility Reasons (Average Days) (OP-6A-1) - Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01									
Apr-01					58	1	58.00		
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



Installation Commitments Met (Percent) (OP-3C) - No Dispatches

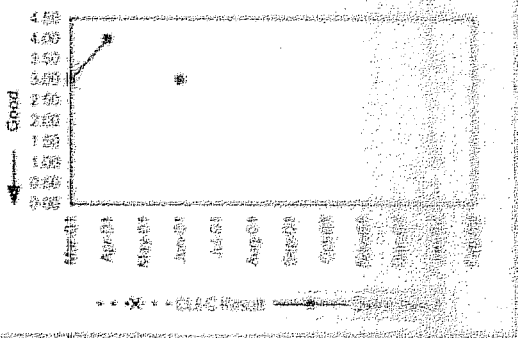
Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01					1	1	100.00%		
Apr-01					1	1	100.00%		
May-01									
Jun-01					1	1	100.00%		
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



Checklist #14 - Resale - Primary ISDN Installation

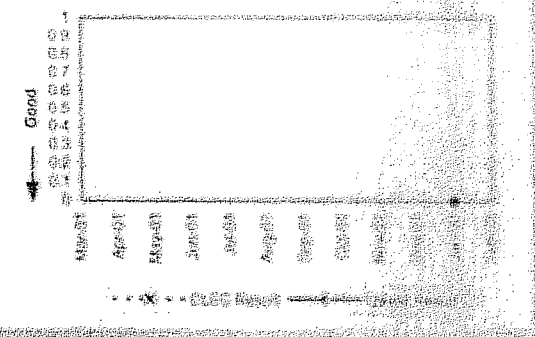
Installation Interval (Average Days) (OP-4C)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					3	1	3.00		
Apr-01					4	1	4.00		
May-01									
Jun-01					3	1	3.00		
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



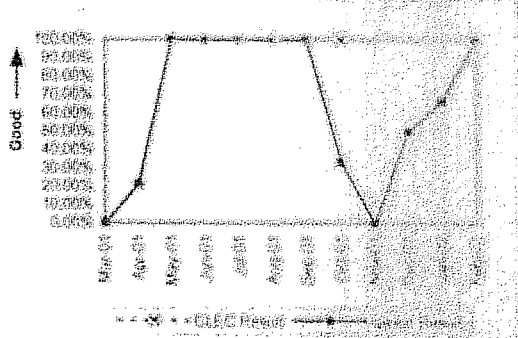
Percent Provisioning Troubles within 30 Days (OP-6A-3)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					0	1	0.00		
Feb-02									



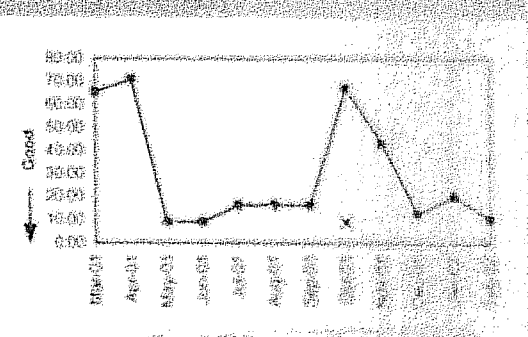
Installation Appointments Met (Percent) (OP-3E)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					0	11	0.00%		
Apr-01					3	14	21.43%		
May-01					1	1	100.00%		
Jun-01					3	3	100.00%		
Jul-01					12	12	100.00%		
Aug-01					18	18	100.00%		
Sep-01					2	2	100.00%		
Oct-01	3	3	100.00%	0.00%	1	3	33.33%	-1.73	-2.65
Nov-01					0	2	0.00%		
Dec-01					1	2	50.00%		
Jan-02					2	3	66.67%		
Feb-02					1	1	100.00%		



Installation Interval (Average Days) (OP-4E)-- Interval Zone Two

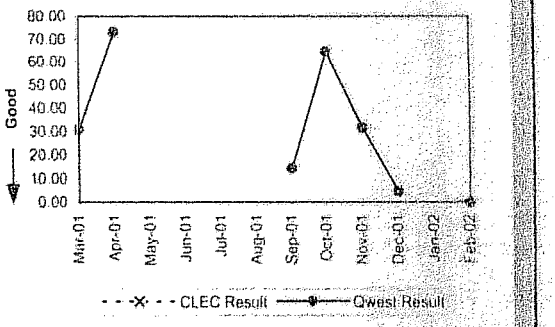
Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					720	11	65.45		
Apr-01					993	14	70.93		
May-01					9	1	9.00		
Jun-01					9	1	9.00		
Jul-01					1499	92	16.29		
Aug-01					1614	98	16.47		
Sep-01					65	4	16.25		
Oct-01	27	3	9.00	0.00	1208	18	67.11	-2.89	-2.76
Nov-01					1389	32	43.41		
Dec-01					38	3	12.67		
Jan-02					61	3	20.33		
Feb-02					21	2	10.50		



Checklist #14 - Resale - Primary ISDN Installation

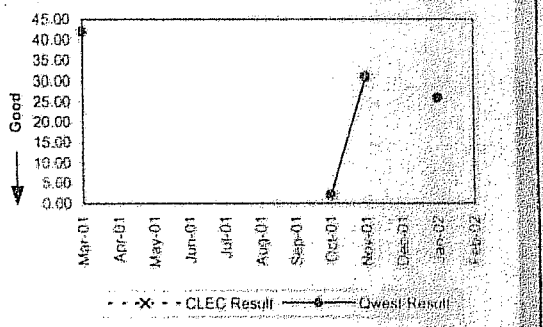
Percent Held for Non-Facility Reasons (Average Days) (OP-5A-5) - Interval Zone Two

Date	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	216	7	30.86		
Apr-01	803	11	73.00		
May-01					
Jun-01					
Jul-01					
Aug-01					
Sep-01	29	2	14.50		
Oct-01	1031	16	64.44		
Nov-01	965	31	31.61		
Dec-01	9	2	4.50		
Jan-02					
Feb-02	0	1	0.00		



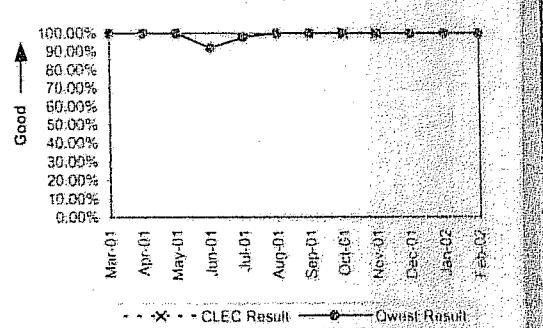
Delayed Days for Facility Reasons (Average Days) (OP-5B-5) - Interval Zone Two

Date	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	168	4	42.00		
Apr-01					
May-01					
Jun-01					
Jul-01					
Aug-01					
Sep-01					
Oct-01	45	1	2.00		
Nov-01	31	1	31.00		
Dec-01					
Jan-02	26	1	26.00		
Feb-02					



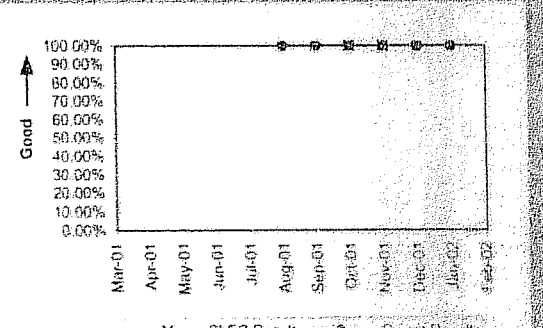
New Service Installation Quality (Percent) (OP-6) - Interval Zone One and Two

Date	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	53	53	100.00%		
Apr-01	28	28	100.00%		
May-01	43	43	100.00%		
Jun-01	23	25	92.00%		
Jul-01	48	49	97.96%		
Aug-01	35	35	100.00%		
Sep-01	52	52	100.00%		
Oct-01	42	42	100.00%	N/A	N/A
Nov-01	25	25	100.00%	N/A	N/A
Dec-01	18	18	100.00%		
Jan-02	4	4	100.00%		
Feb-02	3	3	100.00%		



New Service Installation Quality (Percent) (OP-6) - Interval Zone One and Two

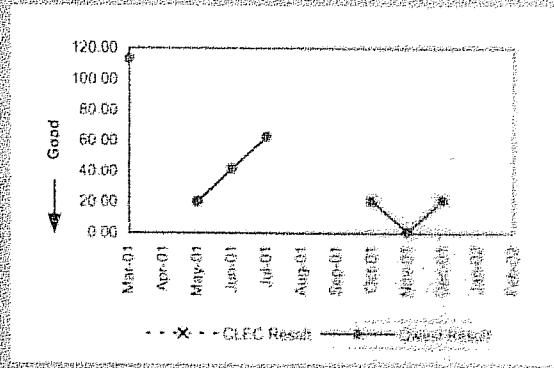
Date	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01					
Apr-01					
May-01					
Jun-01					
Jul-01					
Aug-01	53	53	100.00%		
Sep-01	52	52	100.00%		
Oct-01	42	42	100.00%	N/A	N/A
Nov-01	25	25	100.00%	N/A	N/A
Dec-01	18	18	100.00%		
Jan-02	4	4	100.00%		
Feb-02					



Checklist #14 - Resale - Primary ISDN Installation

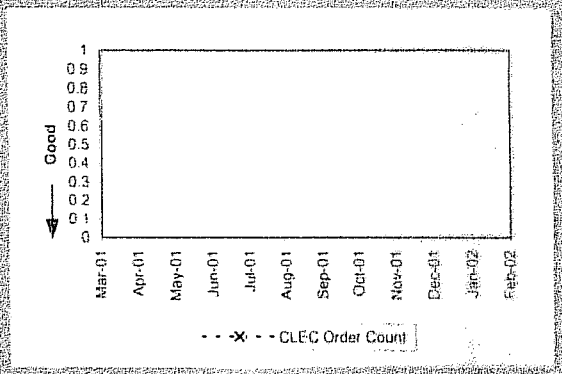
Percent Jeopardies Orders Delayed Past Due Date (Average Days) (OP-15A)

Sub Type	Owest Num	Owest Den	Owest Result	Mod Z Scr	Parity Scr
	2038	18	113.22		
	841	41	20.51		
	1680	40	42.00		
	1260	20	63.00		
	623	30	20.77		
	3	3	1.00		
	43	2	21.50		



Checklist #14 - Resale - Primary ISDN Installation

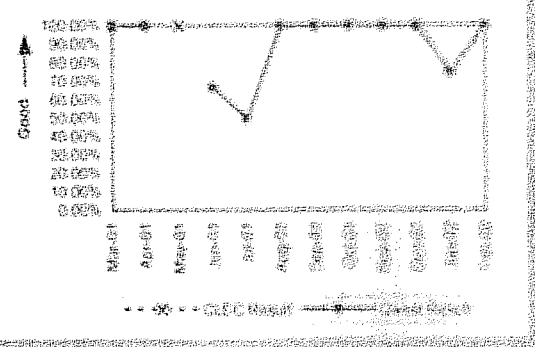
Count of Pending Orders Delayed for Facilities Reasons ISDN Primary (OP-15B)	
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Checklist #14 - Resale - Primary ISDN Repair

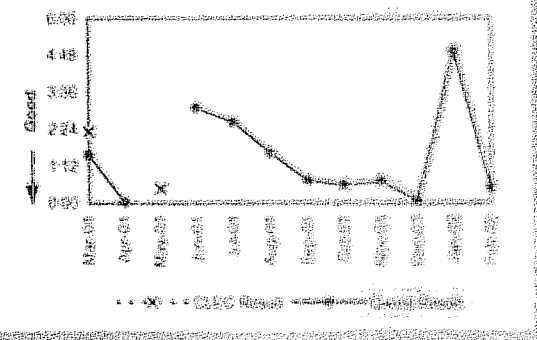
All Troubles Cleared within 4 hours (Percent) (MR-5B)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	1	1	100.00%	0.00%	3	3	100.00%	N/A	N/A
Apr-01					1	1	100.00%		
May-01	1	1	100.00%	0.00%					
Jun-01					2	3	66.67%		
Jul-01					1	2	50.00%		
Aug-01					3	3	100.00%		
Sep-01					2	2	100.00%		
Oct-01					2	2	100.00%		
Nov-01					1	1	100.00%		
Dec-01					1	1	100.00%		
Jan-02					3	4	75.00%		
Feb-02					1	1	100.00%		



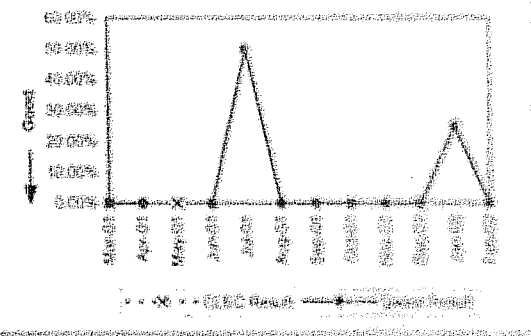
Mean Time to Restore (Hours Minutes) (MR-6E)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	2:25	1	2:25		4:41	3	1:34	0.94	-0:43
Apr-01					0:03	1	0:03		
May-01	0:28	1	0:28						
Jun-01					9:19	3	3:06		
Jul-01					5:17	2	2:38		
Aug-01					4:56	3	1:39		
Sep-01					1:30	2	0:45		
Oct-01					1:12	2	0:36		
Nov-01					0:43	1	0:43		
Dec-01					0:05	1	0:05		
Jan-02					19:39	4	4:55		
Feb-02					0:31	1	0:31		



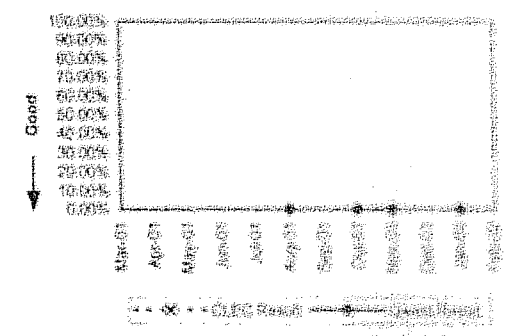
Repair Repeat Report Rate (Percent) (MR-7E)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	0	1	0.00%	0.00%	0	3	0.00%	N/A	N/A
Apr-01					0	1	0.00%		
May-01	0	1	0.00%	0.00%					
Jun-01					0	3	0.00%		
Jul-01					1	2	50.00%		
Aug-01					0	3	0.00%		
Sep-01					0	2	0.00%		
Oct-01					0	2	0.00%		
Nov-01					0	1	0.00%		
Dec-01					0	1	0.00%		
Jan-02					1	4	25.00%		
Feb-02					0	1	0.00%		



Repair Repeat Report Rate (Percent) (MR-7E*)-- Interval Zone Two

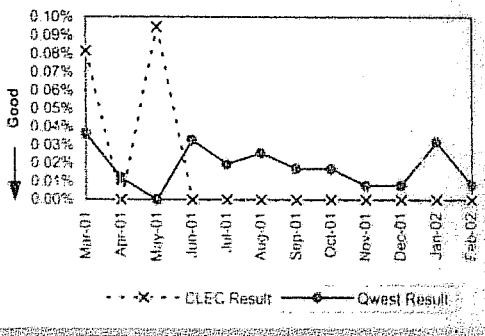
Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					0	1	0.00%		
Sep-01									
Oct-01					0	1	0.00%		
Nov-01					0	1	0.00%		
Dec-01									
Jan-02					0	2	0.00%		
Feb-02									



Checklist #14 - Resale - Primary ISDN Repair

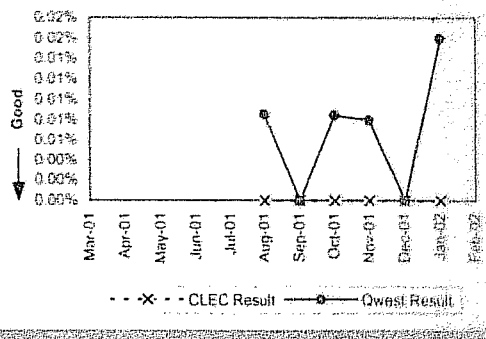
Trouble Rate Percent (MR-8), Interval Zone One and Two

Month	CLEC Trouble Reports	CLEC Lines	CLEC Rate	Qwest Rate	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	1	1591	0.06%	3.66%	3	8240	0.04%	0.78	-0.53
Apr-01	0	1602	0.00%	0.01%	1	8311	0.01%	-0.36	-1.22
May-01	0	1611	0.00%	3.66%	0	9122	0.00%	N/A	
Jun-01	1	1624	0.06%	0.06%	3	9691	0.03%	-0.56	-1.34
Jul-01	0	1638	0.00%	0.02%	2	10171	0.02%	-0.43	-1.26
Aug-01	1	1656	0.06%	0.03%	3	11587	0.03%	-0.5	-1.3
Sep-01	0	1681	0.00%	0.02%	2	11835	0.02%	-0.41	-1.25
Oct-01	0	1714	0.00%	0.02%	2	11755	0.02%	-0.43	-1.26
Nov-01	0	1745	0.00%	0.01%	1	12460	0.01%	-0.3	-1.18
Dec-01	0	1767	0.00%	0.00%	1	12529	0.01%	-0.11	-1.07
Jan-02	0	1787	0.00%	0.03%	4	12525	0.03%	-0.22	-1.14
Feb-02	0	1804	0.00%	0.01%	1	12525	0.01%	-0.11	-1.07



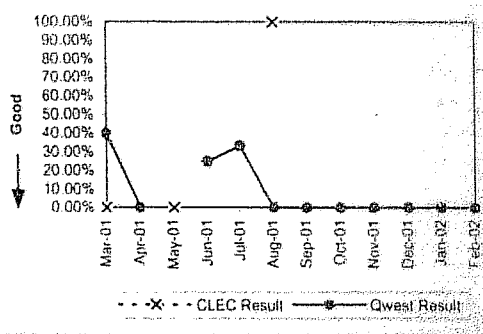
Trouble Rate Percent (MR-8), Interval Zone One and Two

Month	CLEC Trouble Reports	CLEC Lines	CLEC Rate	Qwest Rate	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	1656	0.06%	0.00%	1	11587	0.01%	-0.29	-1.18
Sep-01	0	1681	0.00%	0.00%	0	11835	0.00%	N/A	N/A
Oct-01	0	1714	0.00%	0.00%	1	11755	0.01%	-0.31	-1.19
Nov-01	0	1745	0.00%	0.00%	1	12460	0.01%	-0.3	-1.18
Dec-01	0	1767	0.00%	0.00%	0	12529	0.00%	N/A	N/A
Jan-02	0	1787	0.00%	0.00%	3	12525	0.02%	-0.16	-1.1
Feb-02									



Customer Out-of-Service Trouble Reports (Percent) (MR-12), Interval Zone One and Two

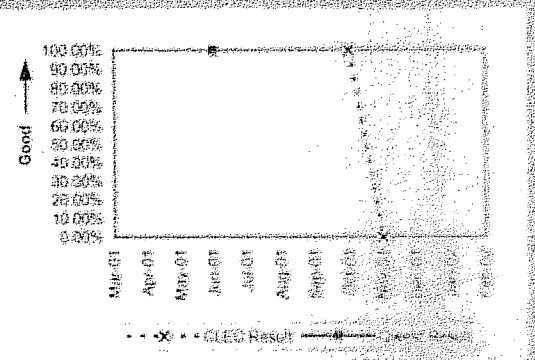
Month	CLEC Trouble Reports	CLEC Lines	CLEC Rate	Qwest Rate	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	0	1	0.00%	0.00%	2	5	40.00%	-0.75	-1.45
Apr-01	0	1	0.00%	0.00%	0	1	0.00%		
May-01	0	1	0.00%	0.00%					
Jun-01					1	4	25.00%		
Jul-01					1	3	33.33%		
Aug-01	1	1	100.00%	0.00%	0	3	0.00%	N/A	-0.24
Sep-01					0	2	0.00%		
Oct-01					0	2	0.00%		
Nov-01					0	1	0.00%		
Dec-01					0	5	0.00%		
Jan-02					0	4	0.00%		
Feb-02					0	1	0.00%		



Checklist #14 - Resale - DS0 Installation

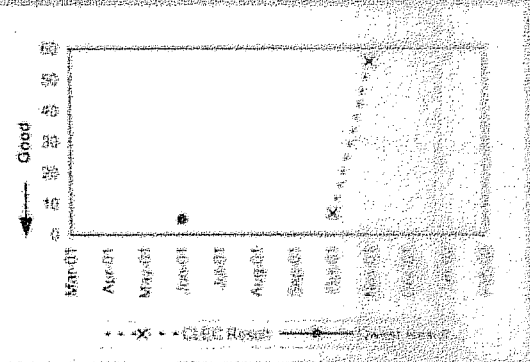
Installation Commitments Met (Percent) (OP-3A)-- Dispatches Within MSAs

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					5	5	100.00%		
	1	1	100.00%	0.00%					
	0	1	0.00%	0.00%					



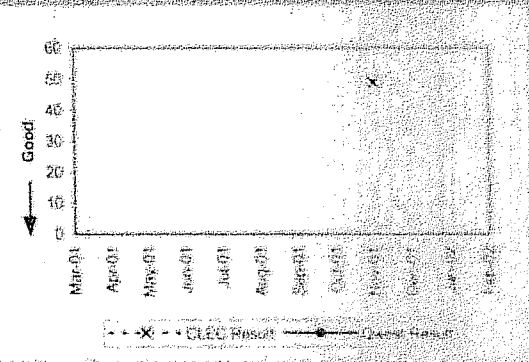
Installation Interval (Average Days) (OP-4A)-- Dispatches Within MSAs

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					25	5	5.00		
	7	1	7.00						
	56	1	56.00						



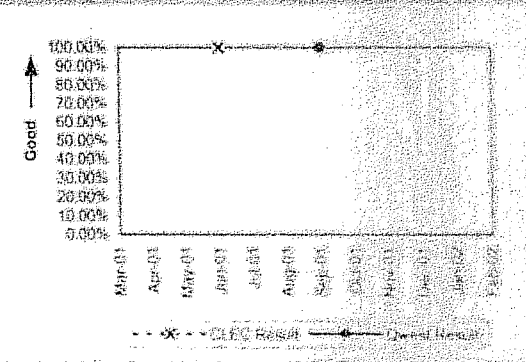
Delayed Days for Facility Reasons (Average Days) (OP-6B-1)-- Dispatches Within MSAs

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	49	1	49.00						



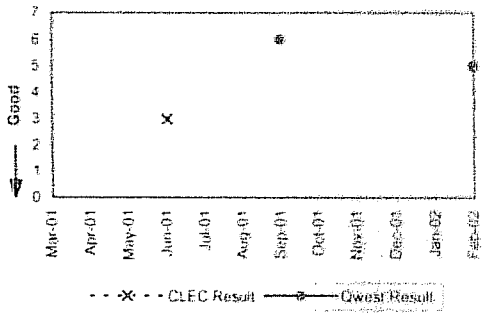
Installation Commitments Met (Percent) (OP-3B)-- Dispatches Outside MSAs

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	1	1	100.00%	0.00%					
					1	1	100.00%		



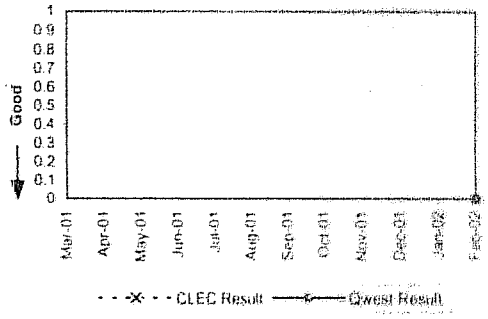
Installation Interval (Average Days) (OP-4B) – Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01	3	1	3.00						
Jul-01									
Aug-01									
Sep-01					6	1	6.00		
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02					5	1	5.00		



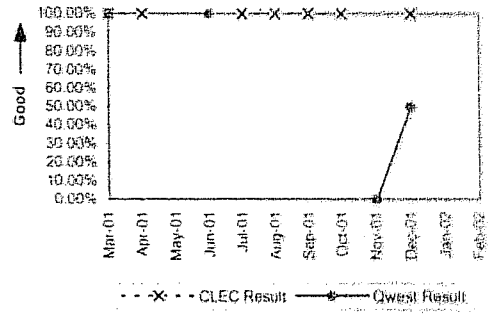
Installation Interval (Average Days) (OP-4B) – Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02					0	1	0.00		



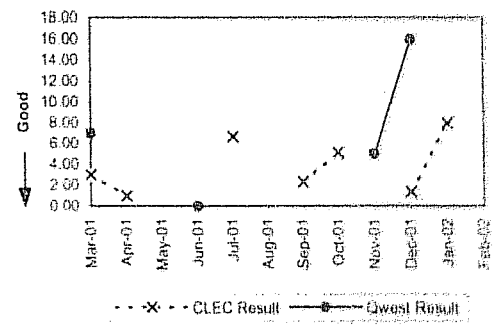
Installation Interval (Percent) (OP-4C) – No Dispatches

Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	0	1	0.00%		1	1	100.00%	N/A	N/A
Apr-01	1	1	100.00%						
May-01									
Jun-01					1	1	100.00%		
Jul-01	0	1	0.00%	0.00%					
Aug-01	1	1	100.00%	0.00%					
Sep-01	0	1	0.00%	0.00%					
Oct-01	0	1	0.00%	0.00%					
Nov-01					0	1	0.00%		
Dec-01	21	21	100.00%	0.00%	1	2	50.00%	-1.35	-1.82
Jan-02									
Feb-02									



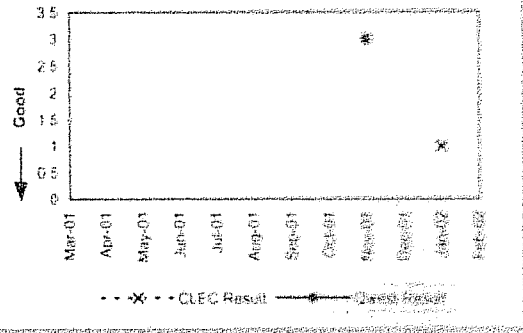
Installation Interval (Average Days) (OP-4C) – No Dispatches

Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	0	1	0.00		7	1	7.00		
Apr-01	1	1	1.00						
May-01									
Jun-01					0	1	0.00		
Jul-01	25	21	6.67	0.58					
Aug-01									
Sep-01	1	1	2.00	0.58					
Oct-01	21	21	5.14	0.38					
Nov-01					5	1	5.00		
Dec-01	29	21	1.38	0.80	32	2	16.00	-1.4	-1.85
Jan-02	8	5	3.00						
Feb-02									



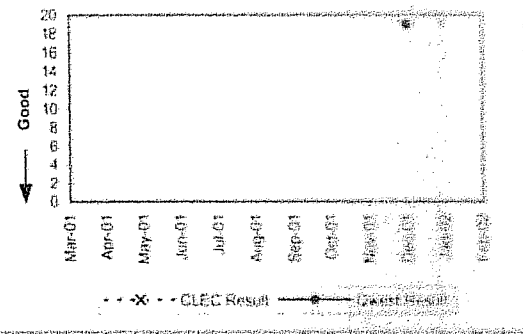
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3)-- No Dispatches

[illegible]	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]					3	1	3.00		
[illegible]									
[illegible]	1	1	1.00						
[illegible]									



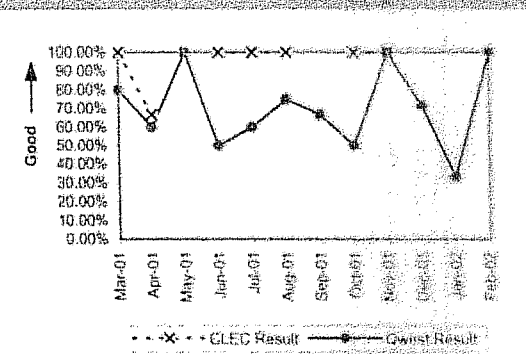
Delayed Days for Facility Reasons (Average Days) (OP-6B-3)-- No Dispatches

[illegible]	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]					19	1	19.00		
[illegible]									
[illegible]									



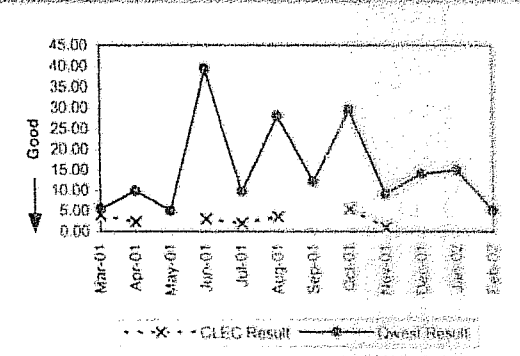
Installation Commitments Met (Percent) (OP-3E)-- Interval Zone Two

[illegible]	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	4	4	100.00%	0.00%	4	5	80.00%	-0.75	-1.45
[illegible]	2	3	66.67%	47.14%	3	5	60.00%	-0.19	-1.11
[illegible]					4	4	100.00%		
[illegible]	1	3	100.00%	0.00%	2	4	50.00%	-1.31	-1.8
[illegible]	3	2	100.00%	0.00%	3	5	60.00%	-0.98	-1.59
[illegible]	5	5	100.00%	0.00%	3	4	75.00%	-0.86	-1.52
[illegible]					6	9	66.67%		
[illegible]	6	6	100.00%	0.00%	9	18	50.00%	-2.12	-2.29
[illegible]	1	1	100.00%	0.00%	3	3	100.00%	N/A	N/A
[illegible]					5	7	71.43%		
[illegible]					1	3	33.33%		
[illegible]					2	2	100.00%		



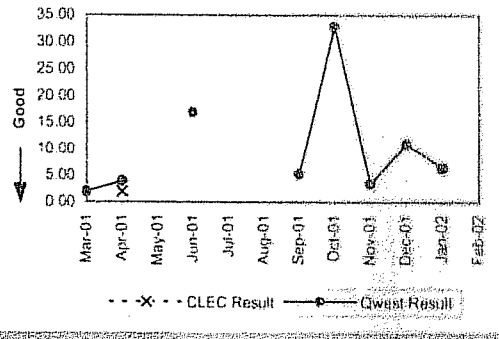
Installation Interval (Average Days) (OP-4E)-- Interval Zone Two

[illegible]	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	16	4	4.00	1.15	27	5	5.40	-0.62	-1.38
[illegible]	7	3	2.33	1.53	49	5	9.80	-1.55	-1.94
[illegible]					20	4	5.00		
[illegible]	9	3	3.00	1.73	118	3	39.33	-0.91	-1.55
[illegible]	4	2	2.00	2.83	58	6	9.67	-2.13	-2.29
[illegible]	16	5	3.60	2.19	84	3	28.00	-0.84	-1.51
[illegible]					133	11	12.09		
[illegible]	33	6	1.50	3.02	975	33	29.55	-3.5	-3.13
[illegible]	1	1	1.00		46	5	9.20	-1.17	-1.71
[illegible]					113	8	14.12		
[illegible]					60	4	15.00		
[illegible]					5	1	5.00		



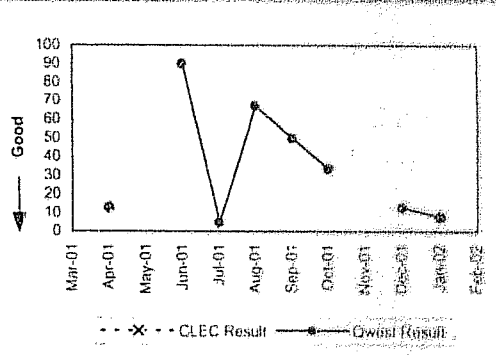
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5)-- Interval Zone Two

Date	CLEC Num	CLEC Dem	CLEC Result	Std Dev	Qwest Num	Qwest Dem	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					2	1	2.00		
Apr-01	2	1	2.00		4	1	4.00		
May-01									
Jun-01					17	1	17.00		
Jul-01									
Aug-01									
Sep-01					16	3	5.33		
Oct-01					625	19	32.89		
Nov-01					7	2	3.50		
Dec-01					22	2	11.00		
Jan-02					13	2	6.50		
Feb-02									



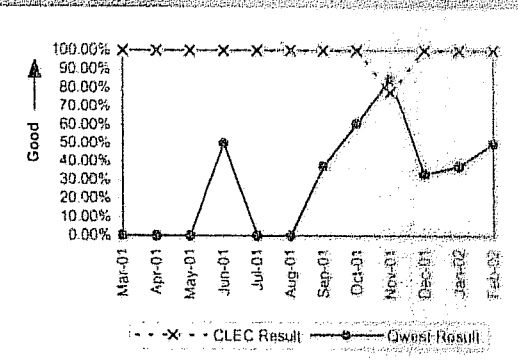
Delayed Days for Customer Reasons (Average Days) (OP-6B-5)-- Interval Zone Two

Date	CLEC Num	CLEC Dem	CLEC Result	Std Dev	Qwest Num	Qwest Dem	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01					13	1	13.00		
May-01									
Jun-01					90	1	90.00		
Jul-01					10	2	5.00		
Aug-01					67	1	67.00		
Sep-01					50	1	50.00		
Oct-01					202	6	33.67		
Nov-01									
Dec-01					26	2	13.00		
Jan-02					8	1	8.00		
Feb-02									



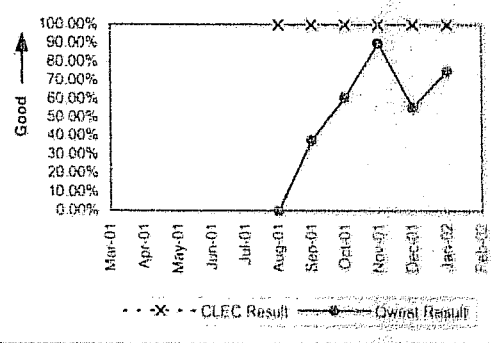
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dem	CLEC Result	Std Dev	Qwest Num	Qwest Dem	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	4	4	100.00%	0.00%	0	7	0.00%	N/A	
Apr-01	3	3	100.00%	0.00%	0	7	0.00%	N/A	
May-01	3	3	100.00%	0.00%	0	5	0.00%	N/A	
Jun-01	2	2	100.00%	0.00%	4	8	50.00%	-1.48	-1.9
Jul-01	6	6	100.00%	0.00%	0	8	0.00%	N/A	
Aug-01	5	5	100.00%	0.00%	0	5	0.00%	N/A	
Sep-01	5	5	100.00%	0.00%	3	8	37.50%	-2.26	-2.38
Oct-01	9	9	100.00%	0.00%	14	23	60.87%	-2.04	-2.24
Nov-01	7	7	77.78%	44.57%	17	20	85.00%	0.42	-0.74
Dec-01	12	12	100.00%	0.00%	3	9	33.33%	-3.21	-2.95
Jan-02	11	11	100.00%	0.00%	3	8	37.50%	-2.78	-2.69
Feb-02	1	1	100.00%	0.00%	2	4	50.00%	-0.89	-1.54



New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

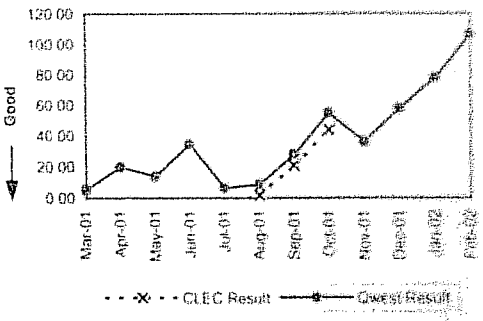
Date	CLEC Num	CLEC Dem	CLEC Result	Std Dev	Qwest Num	Qwest Dem	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	5	5	100.00%	0.00%	0	5	0.00%	N/A	
Sep-01	5	5	100.00%	0.00%	3	8	37.50%	-2.26	-2.38
Oct-01	9	9	100.00%	0.00%	14	23	60.87%	-2.04	-2.24
Nov-01	9	9	100.00%	0.00%	18	20	90.00%	-0.83	-1.5
Dec-01	12	12	100.00%	0.00%	5	9	55.56%	-2.03	-2.23
Jan-02	11	11	100.00%	0.00%	6	8	75.00%	-1.24	-1.76
Feb-02									



Checklist #14 - Resale - DS0 Installation

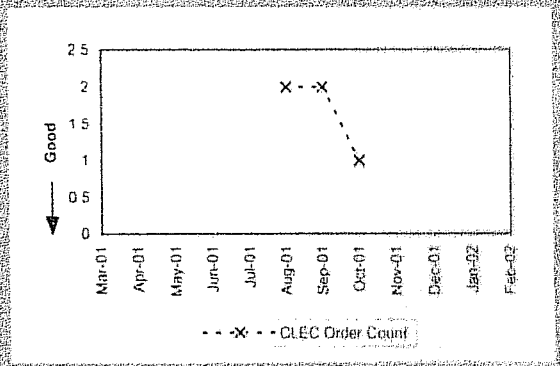
Network for Premises Orders Delayed Past Due Date (Average Days) (OP-15A)

	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
					11	2	5 50		
					20	1	20 00		
					14	1	14 00		
					35	1	35 00		
					13	2	6 50		
	6	3	2 00	0 00	236	27	8 74	-1 58	-1 96
	57	2	21 00	0 00	704	25	28 16	-1 64	-2
	44	1	44 00		274	5	54 80	-0 43	-1 26
					436	12	36 33		
					579	10	57 90		
					701	9	77 89		
					851	8	106 38		



Checklist #14 - Resale - DS0 Installation

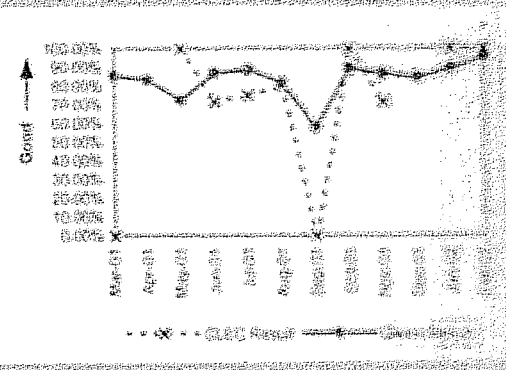
Count of Pending Orders Delayed for Facilities Reasons DS0 (OP-15B)	
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	2
Sep-01	2
Oct-01	1
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Checklist #14 - Resale - DS0 Repair

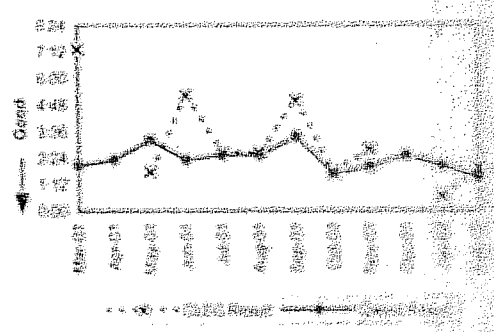
All Troubles Cleared within 4 hours (Percent) (MR-5B)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	0	2	0.00%	0.00%	72	84	85.71%	2.33	0.42
Apr-01					76	91	83.52%		
May-01	5	5	100.00%	0.00%	89	123	72.36%	-1.35	-1.82
Jun-01	5	7	71.43%	45.18%	120	138	86.96%	1.05	-0.36
Jul-01	3	4	75.00%	43.30%	125	141	88.65%	0.72	-0.56
Aug-01	8	10	80.00%	40.00%	118	144	81.94%	0.18	-0.89
Sep-01	0	1	0.00%	0.00%	80	138	57.97%	0.8	-0.53
Oct-01	2	2	100.00%	0.00%	126	141	89.36%	-0.48	-1.26
Nov-01	5	7	71.43%	45.18%	63	73	86.30%	0.96	-0.42
Dec-01					54	64	84.38%		
Jan-02	2	2	100.00%	0.00%	66	74	89.19%	-0.49	-1.3
Feb-02	1	1	100.00%	0.00%	62	65	95.38%	-0.22	-1.13



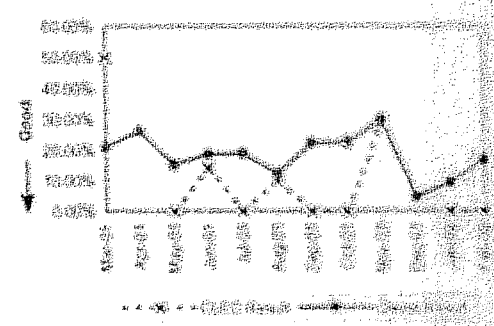
Mean Time to Restore (Hours:Minutes) (MR-6E)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	14:40	2	7:20	3:12	173:35	84	2:04	1.91	0.16
Apr-01					210:14	91	2:19		
May-01	8:07	5	1:47	1:28	396:22	123	3:13	-0.62	-1.38
Jun-01	36:48	7	5:16	8:54	318:48	138	2:19	1.3	-0.21
Jul-01	10:33	4	2:38	1:44	356:54	141	2:32	0.5	-0.7
Aug-01	20:55	10	2:41	3:55	363:19	144	2:31	0.28	-0.85
Sep-01	5:00	1	5:00		465:08	138	3:22	0.47	-0.72
Oct-01	3:25	2	1:43	0:47	238:14	141	1:41	0.31	-0.81
Nov-01	19:41	7	2:49	2:26	146:12	73	2:00	0.79	-0.52
Dec-01					161:29	64	2:31		
Jan-02	1:21	2	0:40	0:53	152:02	74	2:03	-0.54	-1.33
Feb-02	1:58	1	1:58		99:48	65	1:32	0.55	-0.67



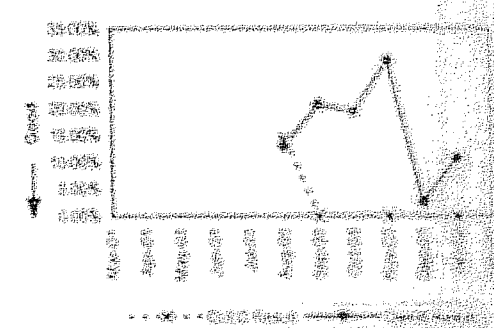
Repair Repeat Report Rate (Percent) (MR-7E)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	1	2	50.00%	50.00%	18	84	21.43%	0.76	-0.84
Apr-01					24	91	26.37%		
May-01	0	5	0.00%	0.00%	19	123	15.45%	-0.94	-1.57
Jun-01	1	7	14.29%	34.99%	26	138	18.84%	-0.3	-1.19
Jul-01	0	4	0.00%	0.00%	27	141	19.15%	-0.56	-1.45
Aug-01	1	10	10.00%	30.00%	18	144	12.50%	-0.23	-1.14
Sep-01	0	1	0.00%	0.00%	31	138	22.46%	-0.54	-1.33
Oct-01	0	2	0.00%	0.00%	32	141	22.70%	-0.76	-1.46
Nov-01	2	7	28.57%	45.18%	22	73	30.14%	-0.09	-1.05
Dec-01					3	64	4.69%		
Jan-02	0	2	0.00%	0.00%	7	74	9.46%	-0.45	-1.27
Feb-02	0	1	0.00%	0.00%	11	65	16.92%	-0.45	-1.27



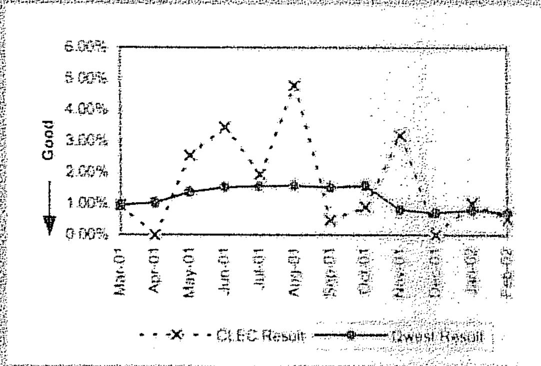
Repair Repeat Report Rate (Percent) (MR-7E*)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	7	14.29%	34.99%	14	107	13.08%	0.11	-0.93
Sep-01	0	1	0.00%	0.00%	23	111	20.72%	-0.51	-1.31
Oct-01					15	77	19.48%		
Nov-01	0	5	0.00%	0.00%	11	38	28.95%	-1.34	-1.82
Dec-01					1	39	2.56%		
Jan-02	0	1	0.00%	0.00%	5	46	10.87%	-0.35	-1.21
Feb-02									

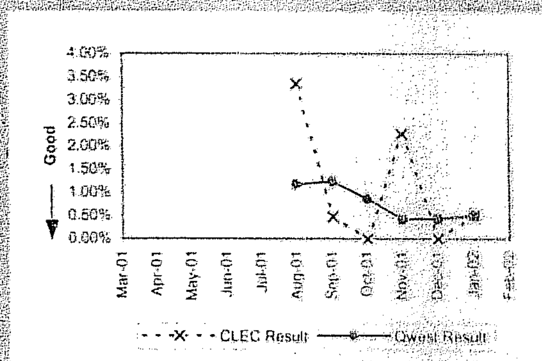


Checklist #14 - Resale - DS0 Repair

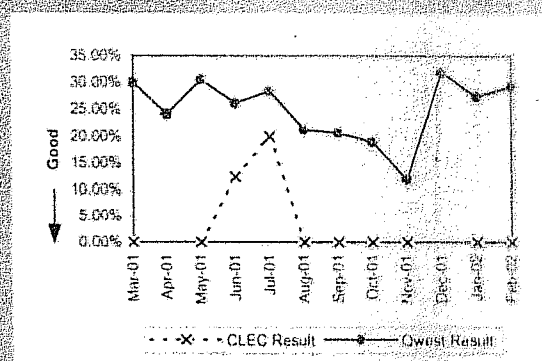
Trouble Rate (Percent) (MR-8)– Interval Zone One and Two									
[illegible]	[illegible]	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	277	[illegible]	[illegible]	84	8802	0.95%	-0.01	-1.01
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	91	8849	1.03%	-1.5	-1.91
[illegible]	[illegible]	[illegible]	2.54%	[illegible]	123	8956	1.37%	1.3	-0.21
[illegible]	[illegible]	[illegible]	3.45%	[illegible]	138	8997	1.53%	1.93	0.17
[illegible]	4	[illegible]	[illegible]	[illegible]	147	9042	1.56%	0.49	-0.7
[illegible]	[illegible]	[illegible]	[illegible]	21.34%	144	9075	1.59%	2.98	0.81
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	138	8991	1.53%	-1.24	-1.75
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	141	8893	1.59%	-0.81	-1.49
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	73	8975	0.81%	2.95	0.79
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	64	9025	0.71%	-1.17	-1.71
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	74	9269	0.80%	0.42	-0.75
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	65	9288	0.70%	-0.29	-1.17



[illegible]– Interval Zone One and Two									
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	9075	1.16%	2.39	0.45
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	111	8991	1.23%	-0.99	-1.6
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	77	8893	0.87%	-1.38	-1.84
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	38	8975	0.42%	2.94	0.78
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	39	9025	0.43%	-0.91	-1.65
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	46	9269	0.50%	0.12	-0.92
[illegible]									



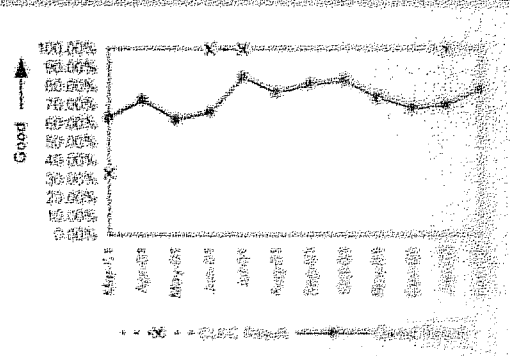
[illegible] (MR-12)– Interval Zone One and Two									
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	36	120	30.00%	-0.92	-1.56
[illegible]					29	120	24.17%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	54	177	30.51%	-1.46	-1.89
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	49	187	26.20%	-0.86	-1.52
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	56	197	28.43%	-0.41	-1.25
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	159	21.31%	-1.6	-1.97
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	36	174	20.69%	-0.51	-1.31
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	33	174	18.97%	-0.68	-1.41
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	10	83	12.05%	-0.94	-1.57
[illegible]					30	94	31.91%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	28	102	27.45%	-0.86	-1.52
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	27	92	29.35%	-0.64	-1.39



Checklist #14 - Resale - DS1 Installation

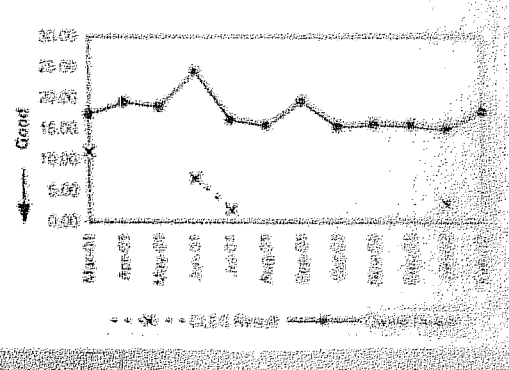
Installation Commitments Met (Percent) (OP-3E)– Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	1	3	33.33%	47.14%	83	131	63.36%	0.93	-0.44
Apr-01					64	88	72.73%		
May-01					46	74	62.16%		
Jun-01	2	2	100.00%	0.00%	49	74	66.22%	-1	-1.61
Jul-01	1	1	100.00%	0.00%	62	73	84.93%	-0.42	-1.25
Aug-01					70	91	76.92%		
Sep-01					57	70	81.43%		
Oct-01					85	102	83.33%		
Nov-01					80	108	74.07%		
Dec-01					68	99	68.69%		
Jan-02	1	1	100.00%	0.00%	33	47	70.21%	-0.64	-1.39
Feb-02					62	79	78.48%		



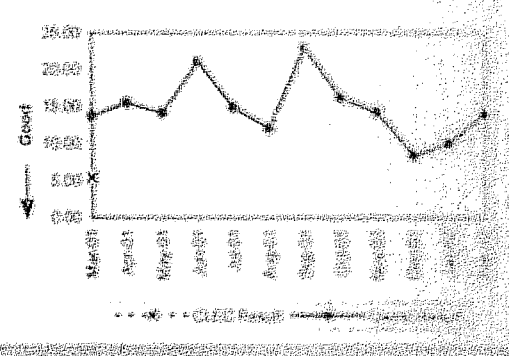
Installation Intervals (Average Days) (OP-4E)– Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	32	3	10.67	1.53	2257	130	17.36	-1.01	-1.61
Apr-01					1641	85	19.31		
May-01					1375	74	18.58		
Jun-01	14	2	7.00	0.00	1775	73	24.32	-1.15	-1.7
Jul-01	3	1	3.00		2070	125	16.56	-0.98	-1.6
Aug-01					2011	129	15.59		
Sep-01					1946	100	19.46		
Oct-01					1968	128	15.38		
Nov-01					1920	122	15.74		
Dec-01					1694	109	15.54		
Jan-02	8	1	8.00		803	54	14.87	-0.96	-1.58
Feb-02					1606	90	17.84		



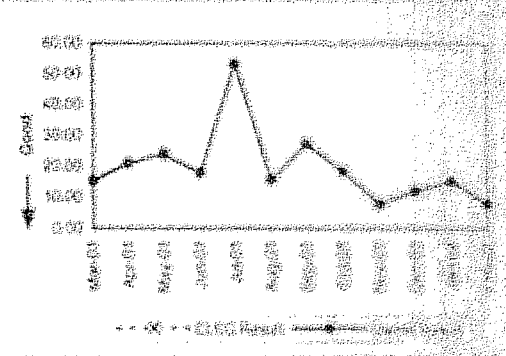
Delayed Days for Installation Reasons (Average Days) (OP-6A-5)– Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	11	2	5.50	2.12	536	39	13.74	-1.16	-1.7
Apr-01					310	20	15.50		
May-01					240	17	14.12		
Jun-01					463	22	21.05		
Jul-01					359	24	14.96		
Aug-01					291	24	12.12		
Sep-01					575	25	23.00		
Oct-01					308	19	16.21		
Nov-01					501	35	14.31		
Dec-01					340	40	8.50		
Jan-02					202	20	10.10		
Feb-02					394	28	14.07		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5)– Interval Zone Two

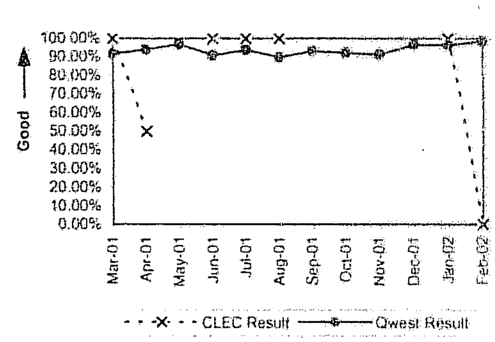
Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					136	9	15.33		
Apr-01					84	4	21.00		
May-01					262	11	23.82		
Jun-01					54	3	18.00		
Jul-01					213	4	53.25		
Aug-01					78	5	15.60		
Sep-01					136	5	27.20		
Oct-01					129	7	18.43		
Nov-01					59	7	7.86		
Dec-01					24	2	12.00		
Jan-02					61	4	15.25		
Feb-02					8	1	8.00		



Checklist #14 - Resale - DS1 Installation

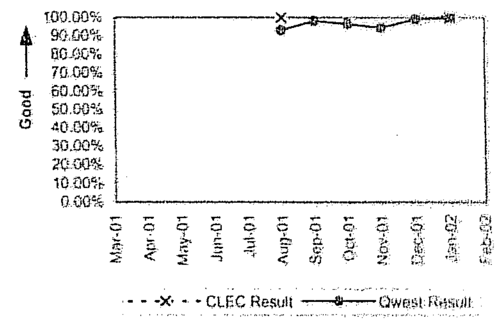
New Service Installation Quality (Percent) (OP-5) – Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Result	Std Dev	Qwest Num	Qwest Deno	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	2	2	100.00%	0.00%	109	119	91.60%	-0.42	-1.26
Apr-01	1	2	50.00%	50.00%	125	133	93.99%	1.53	-0.07
May-01					99	102	97.06%		
Jun-01	1	1	100.00%	0.00%	88	97	90.72%	-0.32	-1.19
Jul-01	2	2	100.00%	0.00%	105	112	93.75%	-0.36	-1.22
Aug-01	1	1	100.00%	0.00%	116	129	89.92%	-0.33	-1.2
Sep-01					108	116	93.10%		
Oct-01					106	115	92.17%		
Nov-01					115	126	91.27%		
Dec-01					112	116	96.55%		
Jan-02	1	1	100.00%	0.00%	81	84	96.43%	-0.19	-1.12
Feb-02	0	1	0.00%	0.00%	73	74	98.65%	2.29	0.39



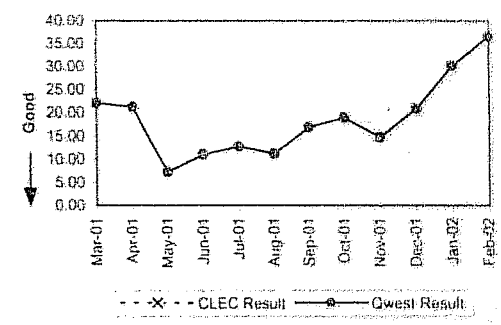
New Service Installation Quality (Percent) (OP-5) – Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Result	Std Dev	Qwest Num	Qwest Deno	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	1	100.00%	0.00%	120	129	93.02%	-0.27	-1.17
Sep-01					114	116	98.28%		
Oct-01					111	115	96.52%		
Nov-01					119	126	94.44%		
Dec-01					115	116	99.14%		
Jan-02	1	1	100.00%	0.00%	84	84	100.00%	N/A	N/A
Feb-02									



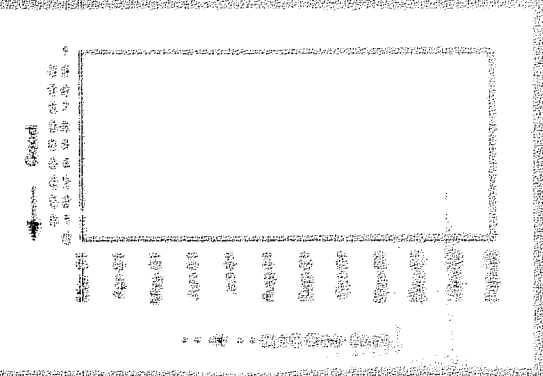
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

Date	CLEC Num	CLEC Deno	CLEC Result	Std Dev	Qwest Num	Qwest Deno	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					288	13	22.15		
Apr-01					106	5	21.20		
May-01					80	11	7.27		
Jun-01					184	14	13.14		
Jul-01					270	21	12.86		
Aug-01					304	27	11.26		
Sep-01					435	23	18.92		
Oct-01					436	23	18.96		
Nov-01					518	35	14.80		
Dec-01					542	26	20.85		
Jan-02					965	32	30.16		
Feb-02					585	16	36.56		



Checklist #14 - Resale - DS1 Installation

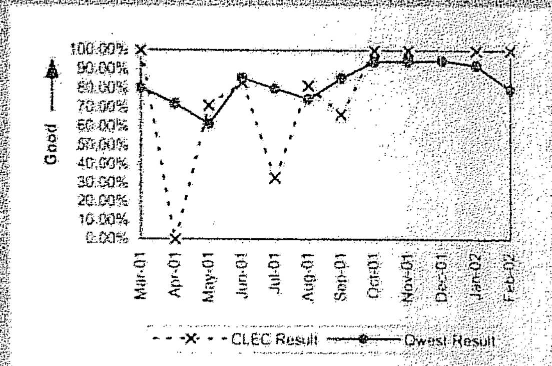
Count of Pending Orders Delayed for Facilities Reasons DS1 (OP-15B)	
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Checklist #14 - Resale - DS1 Repair

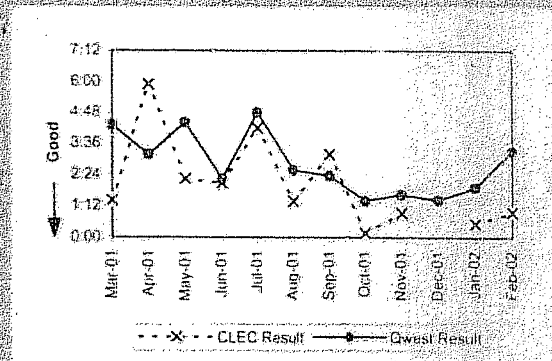
[illegible]

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Rslt	Mod Z Scr	Parity Scr
[illegible]		9	100.00%	[illegible]	66	82	80.49%	-1.4	-1.85
[illegible]		3	0.00%	[illegible]	42	58	72.41%	1.79	0.09
[illegible]		7	71.43%	[illegible]	48	78	61.54%	-0.52	-1.31
[illegible]		6	[illegible]	[illegible]	[illegible]	[illegible]	88.71%	0.17	-0.89
[illegible]		3	33.33%	[illegible]	61	76	80.26%	1.6	-0.03
[illegible]		11	81.82%	[illegible]	113	151	74.83%	-0.52	-1.31
[illegible]		3	[illegible]	[illegible]	48	56	85.71%	0.74	-0.65
[illegible]		6	100.00%	[illegible]	67	71	94.37%	-0.53	-1.32
[illegible]		[illegible]	100.00%	[illegible]	68	72	94.44%	-0.52	-1.32
[illegible]					53	56	94.64%		
[illegible]		1	100.00%	[illegible]	36	39	92.31%	-0.29	-1.17
[illegible]		1	100.00%	[illegible]	8	10	80.00%	-0.48	-1.29



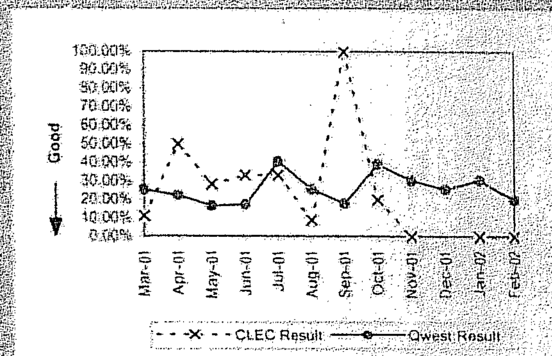
[illegible]

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Rslt	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	62	4:18	-0.92	-1.56
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	58	3:10	1.25	-0.24
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	4:24	-0.8	-1.49
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2:14	-0.12	-1.07
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	76	[illegible]	-0.08	-1.05
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	151	[illegible]	-1.35	-1.82
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	56	[illegible]	0.65	-0.49
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	71	1:24	-1.15	-1.71
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	72	[illegible]	-0.38	-1.23
[illegible]					[illegible]	56	1:26		
[illegible]	[illegible]	[illegible]	[illegible]		[illegible]	39	[illegible]	-0.56	-1.22
[illegible]	[illegible]	[illegible]	[illegible]		[illegible]	10	[illegible]	-0.46	-1.28



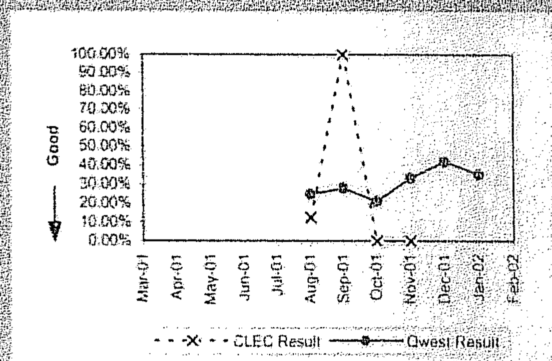
[illegible]

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Rslt	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	21	82	25.61%	-0.95	-1.58
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	13	58	22.41%	0.72	-0.56
[illegible]	[illegible]	[illegible]	28.57%	[illegible]	13	78	16.67%	0.74	-0.55
[illegible]	[illegible]	[illegible]	33.33%	[illegible]	17	98	17.35%	0.9	-0.45
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-0.26	-1.16
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	39	151	25.83%	-1.22	-1.74
[illegible]	[illegible]	[illegible]	100.00%	[illegible]	10	56	17.86%	2.74	0.67
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	28	71	39.44%	-0.86	-1.52
[illegible]	[illegible]	[illegible]	0.00%	[illegible]	22	72	30.56%	-1.43	-1.87
[illegible]					15	58	25.86%		
[illegible]	[illegible]	[illegible]	0.00%	[illegible]	[illegible]	[illegible]	33.77%	-0.66	-1.4
[illegible]	[illegible]	[illegible]	0.00%	[illegible]	2	10	20.00%	-0.48	-1.29



[illegible]

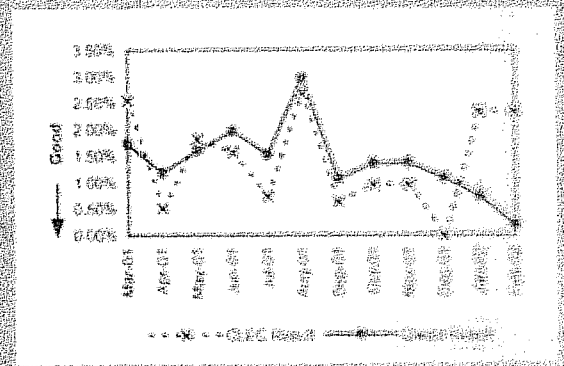
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Rslt	Mod Z Scr	Parity Scr
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]	1	8	12.50%	[illegible]	26	105	24.76%	-0.77	-1.47
[illegible]	2	2	100.00%	[illegible]	7	25	28.00%	1.74	0.06
[illegible]	[illegible]	[illegible]	0.00%	[illegible]	4	19	21.05%	-0.86	-1.52
[illegible]	[illegible]	[illegible]	0.00%	[illegible]	11	33	33.33%	-0.97	-1.59
[illegible]					8	19	42.11%		
[illegible]					6	17	35.29%		
[illegible]									



Checklist #14 - Resale - DS1 Repair

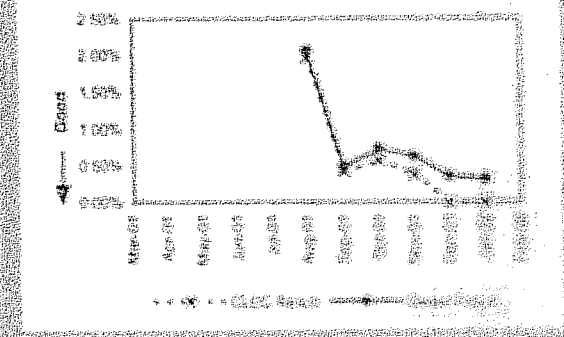
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	9	352	2.56%	15.78%	82	4721	1.74%	1.1	-0.33
Apr-01	2	385	0.52%	7.19%	58	4836	1.20%	-1.16	-1.72
May-01	7	384	1.82%	13.38%	78	4846	1.61%	0.36	-0.78
Jun-01	6	381	1.57%	12.45%	98	4966	1.97%	-0.54	-1.33
Jul-01	3	403	0.74%	8.60%	76	4955	1.53%	-1.24	-1.75
Aug-01	11	409	2.69%	16.18%	151	5094	2.96%	-0.32	-1.19
Sep-01	3	471	0.64%	7.96%	56	5153	1.09%	-0.9	-1.55
Oct-01	5	519	0.96%	9.77%	71	5199	1.37%	-0.76	-1.46
Nov-01	5	521	0.96%	9.75%	72	5224	1.38%	-0.78	-1.48
Dec-01	0	41	0.00%	0.00%	58	5302	1.09%	-0.67	-1.41
Jan-02	1	43	2.33%	15.07%	39	5255	0.74%	0.99	-0.4
Feb-02	1	43	2.33%	15.07%	10	5266	0.19%	1.73	0.05



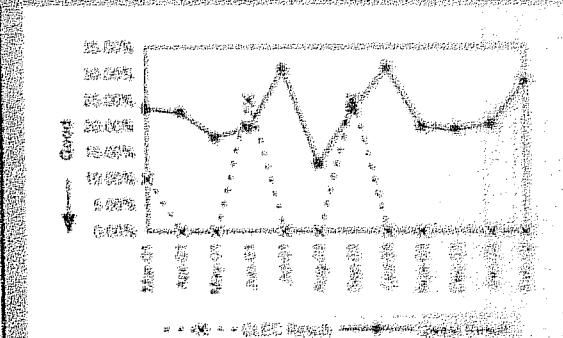
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	8	409	1.96%	13.85%	105	5094	2.06%	-0.14	-1.09
Sep-01	2	471	0.42%	6.50%	25	5153	0.49%	-0.16	-1.11
Oct-01	3	519	0.58%	7.56%	38	5199	0.73%	-0.39	-1.24
Nov-01	2	521	0.38%	6.18%	33	5224	0.63%	-0.58	-1.41
Dec-01	0	41	0.00%	0.00%	19	5302	0.36%	-0.36	-1.23
Jan-02	0	43	0.00%	0.00%	17	5255	0.32%	-0.37	-1.23
Feb-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)-- Interval Zone One and Two

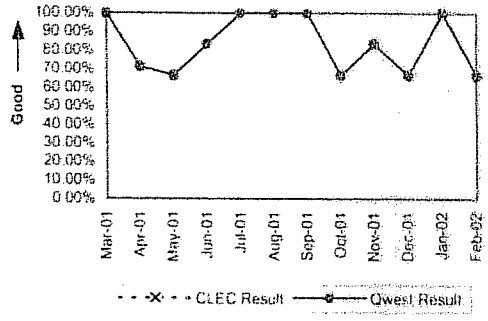
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	1	10	10.00%	30.06%	25	107	23.36%	-0.96	-1.56
Apr-01	0	2	0.00%	0.00%	17	75	22.67%	-0.76	-1.46
May-01	0	7	0.00%	0.00%	17	95	17.89%	-1.19	-1.72
Jun-01	2	8	25.00%	43.30%	24	122	19.67%	0.37	-0.77
Jul-01	0	3	0.00%	0.00%	34	110	30.91%	-1.14	-1.69
Aug-01	0	11	0.00%	0.00%	22	173	12.72%	-1.23	-1.75
Sep-01	1	4	25.00%	43.30%	17	73	23.29%	0.08	-0.95
Oct-01	0	5	0.00%	0.00%	32	103	31.07%	-1.47	-1.89
Nov-01	0	5	0.00%	0.00%	18	90	20.00%	-1.09	-1.66
Dec-01					14	72	19.44%		
Jan-02	0	1	0.00%	0.00%	10	49	20.41%	-0.5	-1.3
Feb-02	0	1	0.00%	0.00%	4	14	28.57%	-0.61	-1.37



Checklist #14 - Resale - Installation for DS3 and Higher

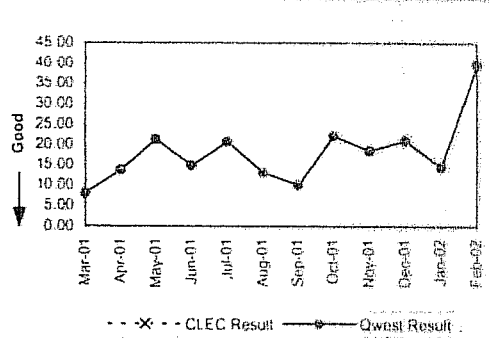
Interval Zone Two

Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
2	2	100.00%		
5	7	71.43%		
2	3	66.67%		
5	6	83.33%		
3	3	100.00%		
1	1	100.00%		
2	2	100.00%		
2	3	66.67%		
5	6	83.33%		
2	3	66.67%		
4	4	100.00%		
2	3	66.67%		



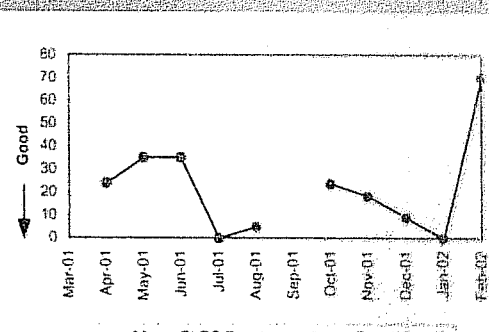
Interval Zone Two

Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
16	2	8.00		
96	7	13.71		
64	3	21.33		
89	6	14.83		
83	4	20.75		
65	5	13.00		
40	2	16.00		
133	6	22.17		
167	9	18.56		
211	10	21.10		
145	10	14.50		
119	3	39.67		



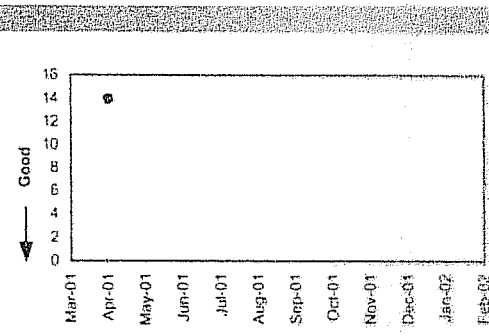
Interval Zone Two

Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
24	1	24.00		
35	1	35.00		
35	1	35.00		
0	1	0.00		
10	2	5.00		
71	3	23.67		
73	4	18.25		
73	8	9.12		
0	5	0.00		
70	1	70.00		



Interval Zone Two

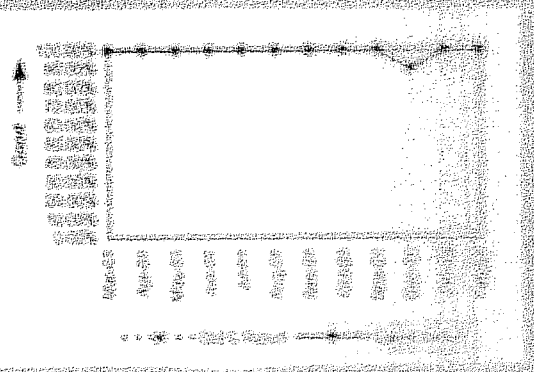
Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
14	1	14.00		



Checklist #14 - Resale - Installation for DS3 and Higher

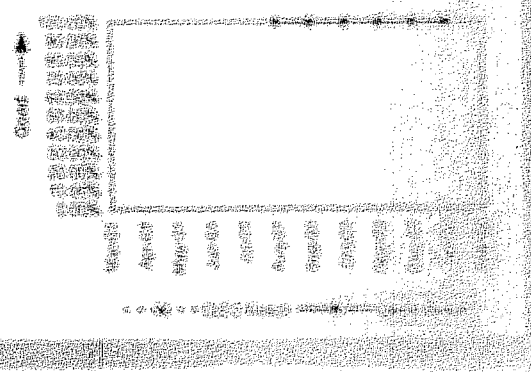
New Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Score
Mar-01					7	7	100.00%		
Apr-01					11	11	100.00%		
May-01					9	9	100.00%		
Jun-01					8	8	100.00%		
Jul-01					7	7	100.00%		
Aug-01					5	5	100.00%		
Sep-01					4	4	100.00%		
Oct-01					4	4	100.00%		
Nov-01					9	9	100.00%		
Dec-01					9	10	90.00%		
Jan-02					10	10	100.00%		
Feb-02					7	7	100.00%		



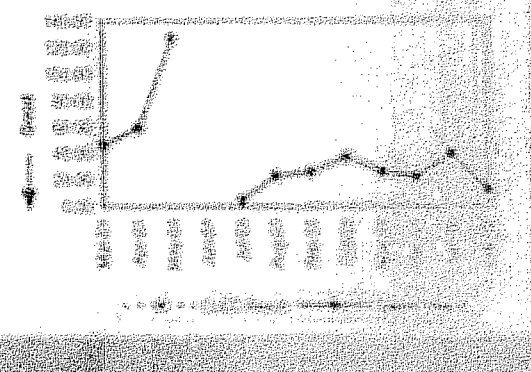
New Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Score
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					5	5	100.00%		
Sep-01					4	4	100.00%		
Oct-01					4	4	100.00%		
Nov-01					8	8	100.00%		
Dec-01					10	10	100.00%		
Jan-02					10	10	100.00%		
Feb-02									



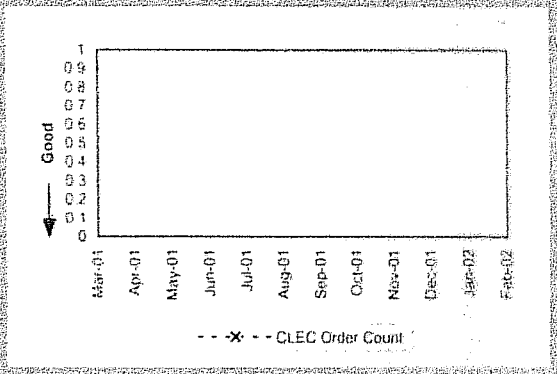
Interval Zone One ... Days Delayed Past Due Date (Average Delay) (OP-15A)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Score
Mar-01					93	2	46.50		
Apr-01					119	2	59.50		
May-01					127	1	127.00		
Jun-01									
Jul-01					11	2	5.50		
Aug-01					92	4	23.00		
Sep-01					52	2	26.00		
Oct-01					75	2	37.50		
Nov-01					53	2	26.50		
Dec-01					45	2	22.50		
Jan-02					66	2	33.00		
Feb-02					13	1	13.00		



Checklist #14 - Resale - Installation for DS3 and Higher

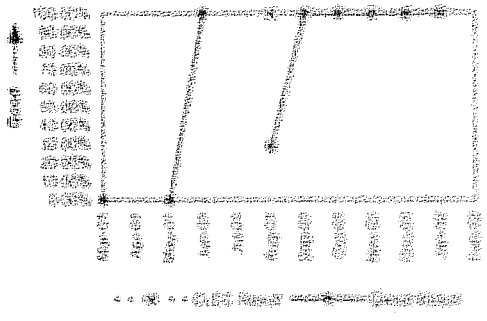
Count of Pending Orders Delayed for Facilities Reasons DS3 (OP-15B)	
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Checklist #14 - Resale - Repair for DS3 and Higher

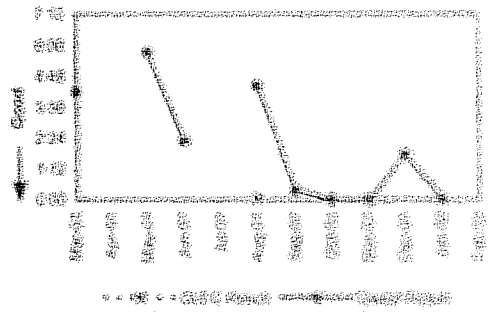
All Troubles Cleared within 4 hours (Percent) (MR-5B)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					0	1	0.00%		
Apr-01									
May-01					0	2	0.00%		
Jun-01					2	2	100.00%		
Jul-01									
Aug-01	1	1	100.00%	0.00%	2	7	28.57%	-1.48	-1.5
Sep-01					1	1	100.00%		
Oct-01					1	1	100.00%		
Nov-01					1	1	100.00%		
Dec-01					1	1	100.00%		
Jan-02					1	1	100.00%		
Feb-02									



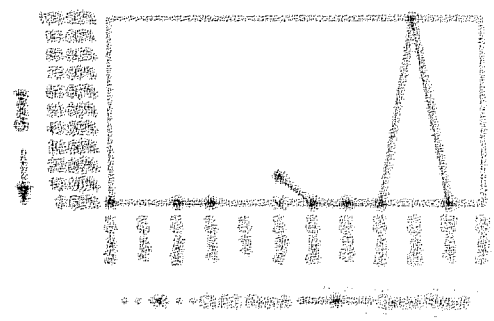
Mean Time to Restore (Hours:Minutes) (MR-6B)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					4:13	1	4:13		
Apr-01									
May-01					11:30	2	5:45		
Jun-01					4:36	2	2:18		
Jul-01									
Aug-01	0:03	1	0:03		31:08	7	4:27	-4.33	-3.6
Sep-01					0:22	1	0:22		
Oct-01					0:01	1	0:01		
Nov-01					0:01	1	0:01		
Dec-01					1:46	1	1:46		
Jan-02					0:03	1	0:03		
Feb-02									



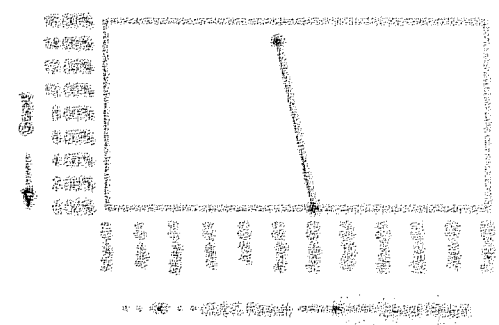
Repair Repeat Report Rate (Percent) (MR-7E)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					0	1	0.00%		
Apr-01									
May-01					0	2	0.00%		
Jun-01					0	2	0.00%		
Jul-01									
Aug-01	0	1	0.00%	0.00%	1	7	14.29%	-0.38	-1.5
Sep-01					0	1	0.00%		
Oct-01					0	1	0.00%		
Nov-01					0	1	0.00%		
Dec-01					1	1	100.00%		
Jan-02					0	1	0.00%		
Feb-02									



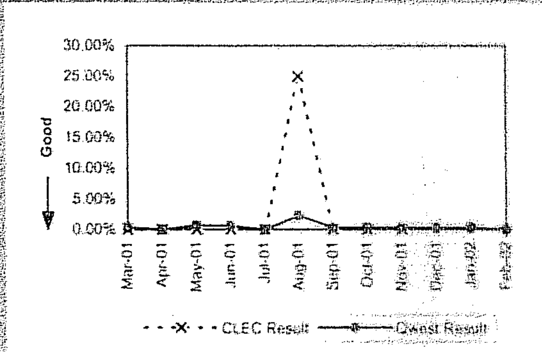
Repair Repeat Report Rate (Percent) (MR-7E*)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					1	7	14.29%		
Sep-01					0	1	0.00%		
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									

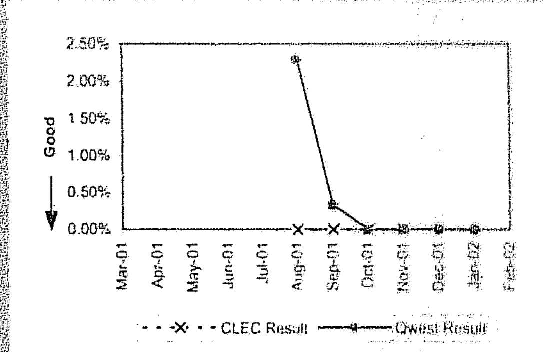


Checklist #14 - Resale - Repair for DS3 and Higher

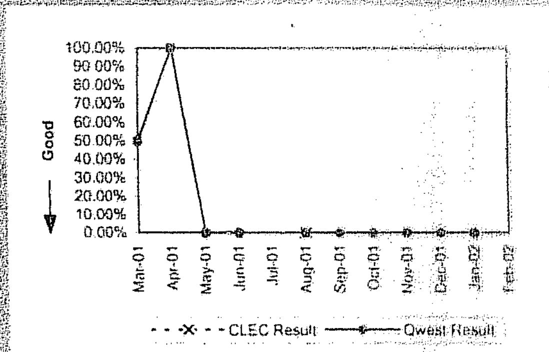
[illegible] - Interval Zone One and Two									
Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
Mar-01	0	3	0.00%	0.00%	1	282	0.35%	-0.1	-1.06
Apr-01	0	3	0.00%	0.00%	0	295	0.00%	N/A	N/A
May-01	0	3	0.00%	0.00%	2	298	0.67%	-0.14	-1.09
Jun-01	0	3	0.00%	0.00%	2	306	0.65%	-0.14	-1.08
Jul-01	0	3	0.00%	0.00%	0	305	0.00%	N/A	N/A
Aug-01	1	4	25.00%	43.30%	7	304	2.30%	1.66	0.01
Sep-01	0	3	0.00%	0.00%	1	306	0.33%	-0.11	-1.07
Oct-01	0	4	0.00%	0.00%	1	309	0.32%	-0.11	-1.07
Nov-01	0	4	0.00%	0.00%	1	312	0.32%	-0.11	-1.07
Dec-01					1	331	0.30%		
Jan-02					1	334	0.30%		
Feb-02					0	306	0.00%		



[illegible] - Interval Zone One and Two									
Date	CLEC Num	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	[illegible]	[illegible]	[illegible]	7	304	2.30%	-0.31	-1.19
Sep-01	0	[illegible]	[illegible]	[illegible]	1	306	0.33%	-0.11	-1.07
Oct-01	0	[illegible]	[illegible]	[illegible]	0	309	0.00%	N/A	N/A
Nov-01	0	[illegible]	[illegible]	[illegible]	0	312	0.00%	N/A	N/A
Dec-01					0	331	0.00%		
Jan-02					0	334	0.00%		
Feb-02									



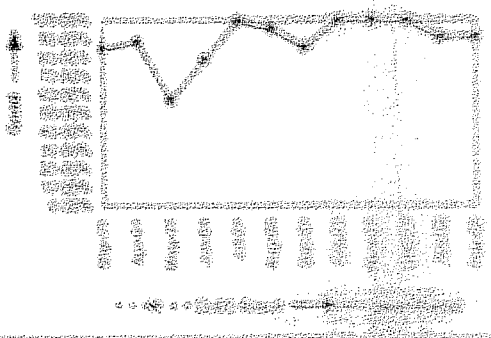
[illegible] (MR-12) - Interval Zone One and Two									
Date	CLEC Num	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
Mar-01					1	2	50.00%		
Apr-01					1	1	100.00%		
May-01					0	2	0.00%		
Jun-01					0	2	0.00%		
Jul-01									
Aug-01	0	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
Sep-01					0	1	0.00%		
Oct-01					0	1	0.00%		
Nov-01					0	1	0.00%		
Dec-01					0	1	0.00%		
Jan-02					0	1	0.00%		
Feb-02									



Checklist #14 - Resale - Frame Relay Installation

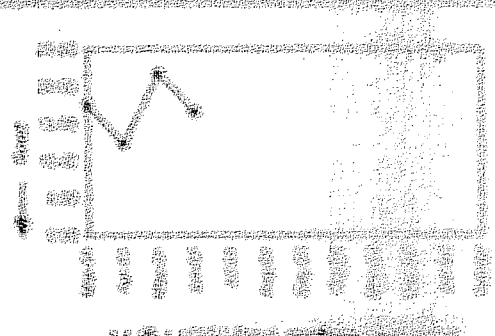
Installation Commitments Met (Percent) (OP-3) - Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Num of Sub	Parity Stat
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



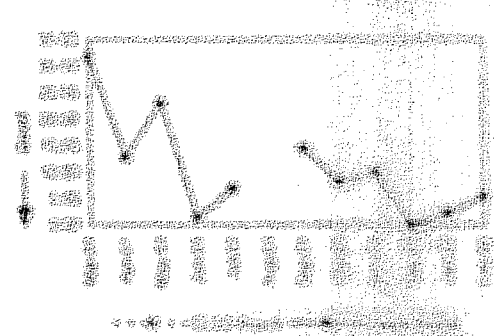
Installation Interval (Average Days) (OP-4) - Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Num of Sub	Parity Stat
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



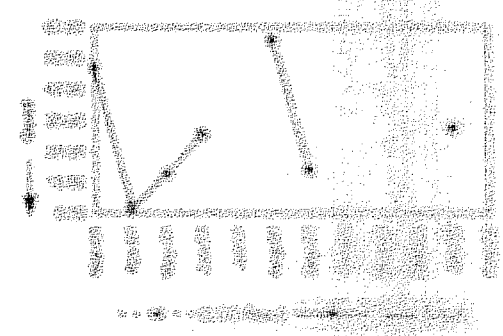
Delayed Days for Non-Facility Reasons (Average Days) (OP-5) - Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Num of Sub	Parity Stat
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									

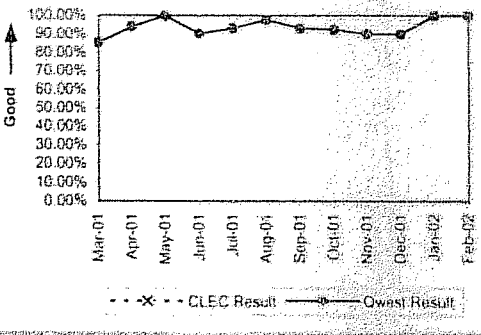


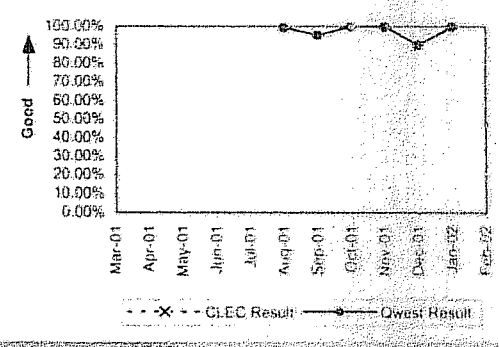
Delayed Days for Facility Reasons (Average Days) (OP-5) - Interval Zone Two

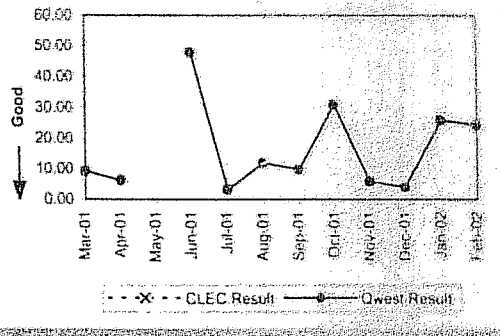
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Num of Sub	Parity Stat
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



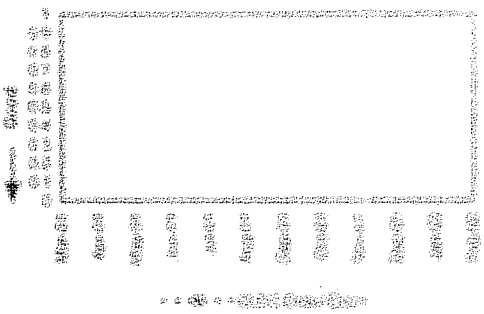
Checklist #14 - Resale - Frame Relay Installation

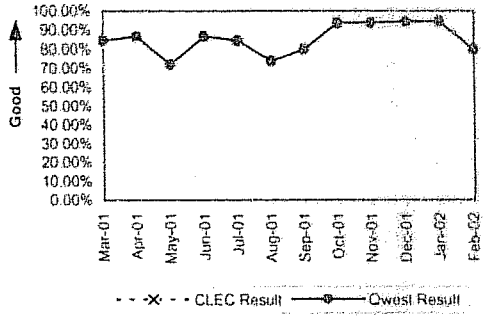


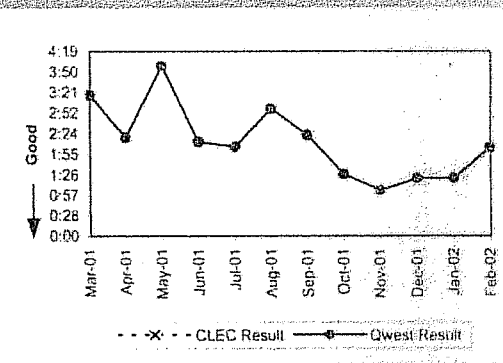


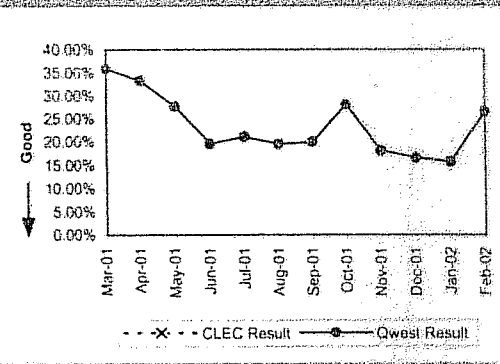


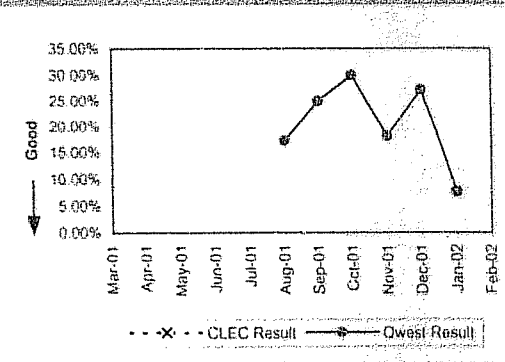
Count of Pending Orders Delayed for Facilities Reasons Frame Relay (OP-15B)	
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	




100.00%
90.00%
80.00%
70.00%
60.00%
50.00%
40.00%
30.00%
20.00%
10.00%
0.00%
Good
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
CLEC Result
Qwest Result


4:19
3:50
3:21
2:52
2:24
1:55
1:26
0:57
0:28
0:00
Good
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
CLEC Result
Qwest Result

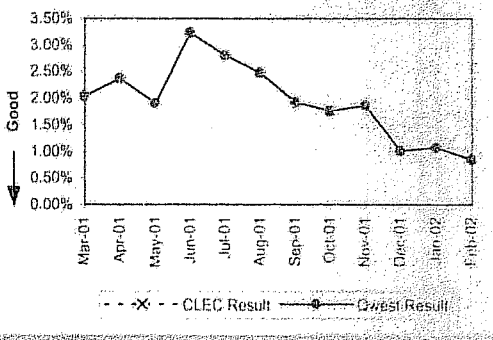

40.00%
35.00%
30.00%
25.00%
20.00%
15.00%
10.00%
5.00%
0.00%
Good
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
CLEC Result
Qwest Result


35.00%
30.00%
25.00%
20.00%
15.00%
10.00%
5.00%
0.00%
Good
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
CLEC Result
Qwest Result

Checklist #14 - Resale - Frame Relay Repair

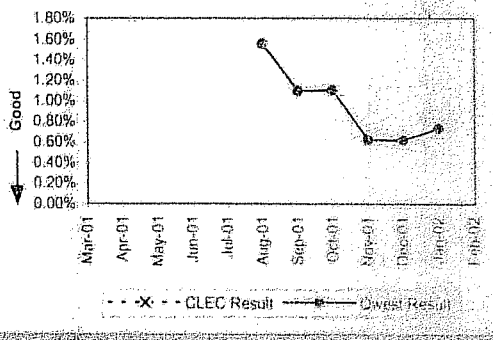
Trouble Rate (Percent) (MR-8) - Interval Zone One and Two

Res	Not Dsp	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
		39	1910	2.04%		
		45	1890	2.37%		
		36	1892	1.90%		
		61	1885	3.24%		
		52	1852	2.81%		
		46	1859	2.47%		
		35	1822	1.92%		
		32	1813	1.77%		
		33	1771	1.86%		
		18	1768	1.02%		
		19	1760	1.08%		
		15	1754	0.86%		



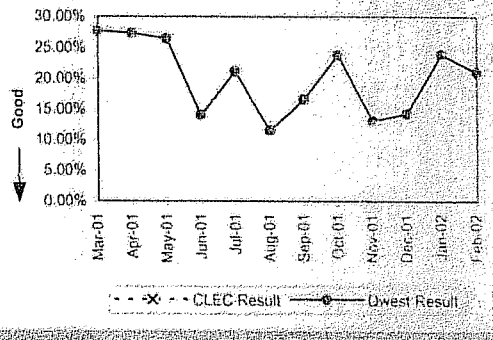
Trouble Rate (Percent) (MR-8) - Interval Zone One and Two

Res	Not Dsp	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
		29	1859	1.56%		
		20	1822	1.10%		
		20	1813	1.10%		
		11	1771	0.62%		
		11	1768	0.62%		
		13	1760	0.74%		



Trouble Rate Breakout Trouble Reports (Percent) (MR-12) - Interval Zone One and Two

Res	Not Dsp	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
		15	54	27.78%		
		17	62	27.42%		
		13	49	26.53%		
		10	71	14.08%		
		14	66	21.21%		
		6	52	11.54%		
		7	42	16.67%		
		10	42	23.81%		
		5	38	13.16%		
		3	21	14.29%		
		6	25	24.00%		
		4	19	21.05%		



CONTINUATION

[6]

Scan ~ ~ # Pgs [ ]

Performance Results

Regional
March 2001 - February 2002

March 30, 2002

ride the light

Qwest

Performance Results

Regional
March 2001 - February 2002

March 30, 2002

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Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Accept (PO-1A-1(c))
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA ResponseAccept (PO-1A-1(b-c))
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Pre-Order Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1A-5 Total)
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Checklist #14 - Resale - DS0 Repair

All Troubles Cleared within 4 hours (Percent) (MR-5A)-- Interval Zone One
Mean Time to Restore (Hours:Minutes) (MR-6D)-- Interval Zone One
Repair Repeat Report Rate (Percent) (MR-7D)-- Interval Zone One
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Checklist #14 - Resale - DS1 Installation

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Count of Pending Orders Delayed for Facilities Reasons Frame Relay (OP-15B)

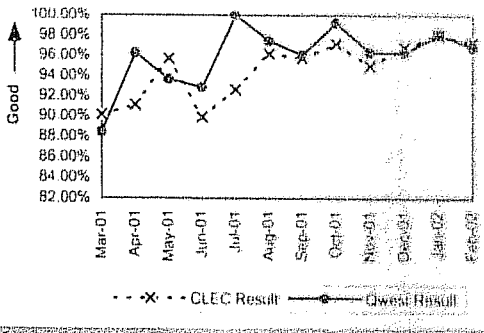
Checklist #14 - Resale - Frame Relay Repair

All Troubles Cleared within 4 hours (Percent) (MR-5A)-- Interval Zone One
Mean Time to Restore (Hours:Minutes) (MR-6D)-- Interval Zone One
Repair Repeat Report Rate (Percent) (MR-7D)-- Interval Zone One
Repair Repeat Report Rate (Percent) (MR-7D)-- Interval Zone One*
All Troubles Cleared within 4 hours (Percent) (MR-5B)-- Interval Zone Two
Mean Time to Restore (Hours:Minutes) (MR-6E)-- Interval Zone Two
Repair Repeat Report Rate (Percent) (MR-7E)-- Interval Zone Two
Repair Repeat Report Rate (Percent) (MR-7E)-- Interval Zone Two*
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two*
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)-- Interval Zone One and Two

Checklist #1 - Local Interconnection - LIS Installation

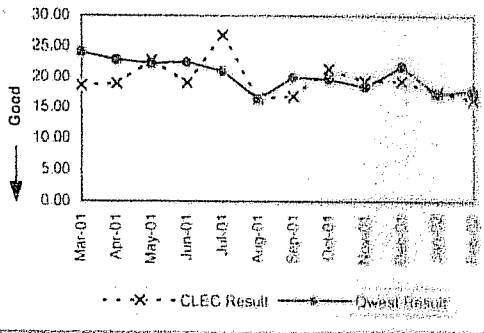
Installation Commitments Met (Percent) (OP-3) – Interval Zone One

					Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
					107	121	88.43%	-0.47	-1.28
					103	107	96.26%	1.67	0.02
					89	95	93.68%	-0.63	-1.38
					104	112	92.86%	0.84	-0.49
					303	303	100.00%	N/A	1.47
					231	237	97.47%	0.65	-0.6
					197	205	96.10%	0.15	-0.91
					263	265	99.25%	1.69	0.03
					226	245	96.33%	0.67	-0.59
					234	243	96.30%	-0.3	-1.18
					105	107	98.13%	-0.07	-1.04
					125	129	96.90%	-0.25	-1.15



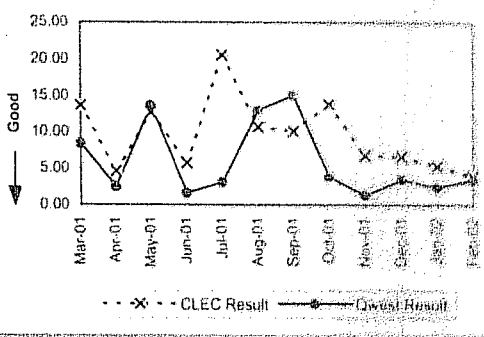
Installation Quality (OP-4) – Interval Zone One

					Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
					2626	125	24.02	-4.73	-3.88
					2446	107	22.81	-2.77	-2.69
					2116	95	22.26	0.1	-0.94
					2540	112	22.46	-3.06	-2.86
					8518	405	21.03	6.01	2.65
					5378	327	16.45	0.09	-0.94
					8456	420	20.04	-3.45	-3.1
					7823	405	19.66	1.93	0.17
					6512	354	18.48	1.1	-0.33
					6627	304	21.78	-2.62	-2.59
					2370	135	17.26	0.26	-0.83
					2811	156	17.80	-1.84	-2.12



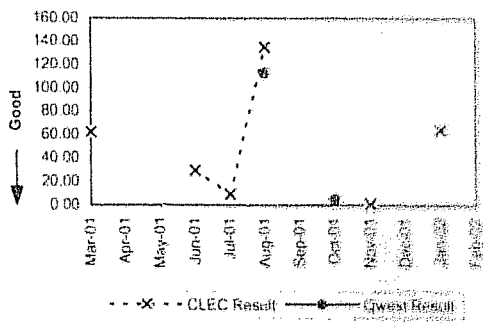
Coordinated Customer Conversions Interval Timeliness (OP-5A-4) – Interval Zone One

					Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
					119	14	8.43	1.25	-0.24
					10	4	2.50	1.08	-0.35
					82	6	13.67	-0.09	-1.05
					13	8	1.62	2.75	0.67
					35	8	3.12	2.75	0.67
					200	22	13.00	-0.67	-1.41
					393	26	15.12	-1.05	-1.64
					50	13	3.85	1.22	-0.26
					180	138	1.33	2.88	0.75
					241	70	3.44	1.16	-0.3
					73	30	2.43	1.39	-0.15
					114	33	3.45	0.02	-0.99



Delayed Due to Facilities Available Dates (OP-5B-4) – Interval Zone One

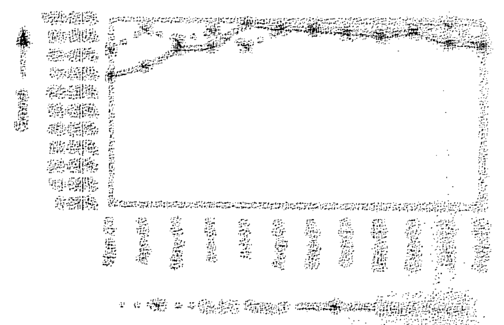
					Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
					113	1	113.00		
					6	1	6.00		



Checklist #1 - Local Interconnection - LIS Installation

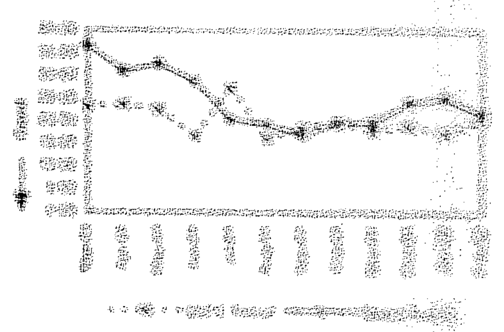
Installation Commitments Met (Percent) (OP-3[illegible]) – Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sco	[illegible]
Mar-01	56	67	63.58%	37.04%	77	111	[illegible]	[illegible]	[illegible]
Apr-01	77	81	95.06%	21.67%	67	[illegible]	74.44%	[illegible]	[illegible]
May-01	39	44	88.64%	31.74%	74	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	52	55	94.55%	22.71%	147	172	[illegible]	[illegible]	[illegible]
Jul-01	31	36	86.11%	34.58%	271	275	[illegible]	[illegible]	[illegible]
Aug-01	43	45	95.56%	20.61%	264	276	[illegible]	[illegible]	[illegible]
Sep-01	52	54	90.30%	18.89%	140	147	[illegible]	-0.25	[illegible]
Oct-01	68	73	93.15%	25.26%	223	236	[illegible]	[illegible]	[illegible]
Nov-01	56	60	93.33%	24.94%	214	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	71	[illegible]	[illegible]	19.72%	160	172	[illegible]	[illegible]	[illegible]
Jan-02	87	[illegible]	[illegible]	10.60%	105	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	40	[illegible]	[illegible]	33.86%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



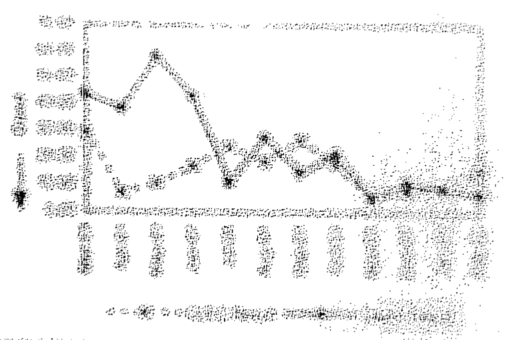
[illegible] (Average Days) (OP-4[illegible]) – Interval Zone Two

Date	CLEC Num	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sco	[illegible]
Mar-01	1578	[illegible]	[illegible]	17.75	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	1926	[illegible]	[illegible]	15.79	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	995	44	[illegible]	14.38	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	934	[illegible]	[illegible]	11.45	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	1894	[illegible]	[illegible]	21.49	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	1118	[illegible]	[illegible]	13.66	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	1585	[illegible]	[illegible]	26.16	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	2541	[illegible]	[illegible]	13.79	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	1651	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	2977	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	2157	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	1557	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



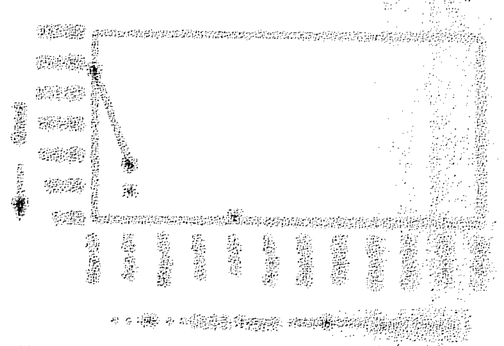
Delayed Days for [illegible] Reasons (Average Days) (OP-6-[illegible]) – Interval Zone Two

Date	CLEC Num	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sco	[illegible]
Mar-01	320	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	22			[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	54	5	[illegible]	2.17	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	51	3	17.00	17.44	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	484	20	24.20	24.21	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	188	10	18.80	29.72	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	345	13	26.54	31.64	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	415	23	18.04	16.72	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	184	35	5.26	13.87	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	274	35	7.83	20.33	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	346	35	9.89	25.46	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	407	26	15.65	22.58	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Delayed Days for Facility Reasons (Average Days) (OP-6-[illegible]) – Interval Zone Two

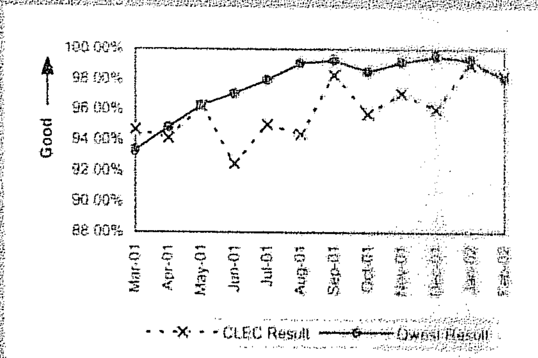
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sco	[illegible]
Mar-01					479	[illegible]	[illegible]		
Apr-01	45	1	45.00		[illegible]	[illegible]	[illegible]		
May-01									
Jun-01									
Jul-01	8	1	8.00						
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



Checklist #1 - Local Interconnection - LIS Installation

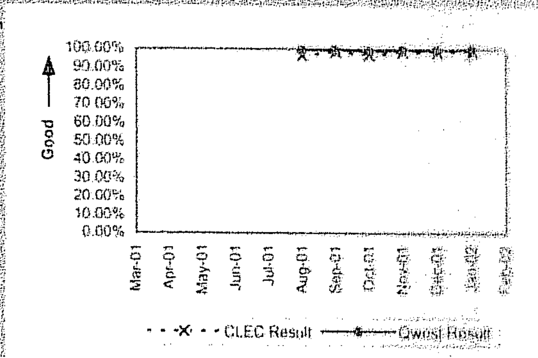
[illegible] (OP-5) - Interval Zone One and Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	331	93.35%	-0.74	-1.45
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	369	94.85%	0.41	-0.75
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	326	96.31%	0.03	-0.98
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	343	97.08%	2.73	0.66
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	603	98.00%	2.54	0.54
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	779	99.10%	4.22	1.56
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	710	99.30%	1.35	-0.18
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	692	98.55%	2.78	0.69
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	721	99.17%	2.58	0.57
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	636	99.53%	3.73	1.26
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	434	99.31%	0.48	-0.71
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	98.03%	-0.23	-1.14



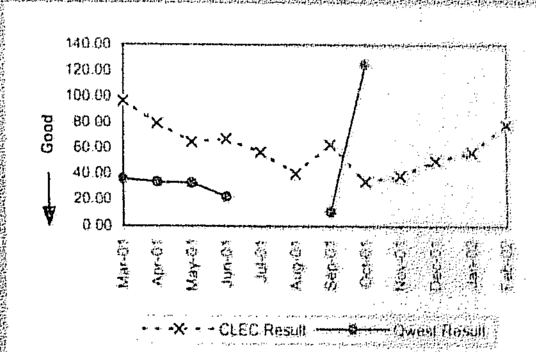
[illegible] (OP-5) - Interval Zone One and Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	779	99.36%	3.13	0.9
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	710	99.44%	1.21	-0.27
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	692	98.99%	2.4	0.46
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	731	99.58%	1.66	0.01
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	636	99.53%	2.01	0.22
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	434	99.77%	1.34	-0.18
[illegible]									



[illegible] (OP-15A)

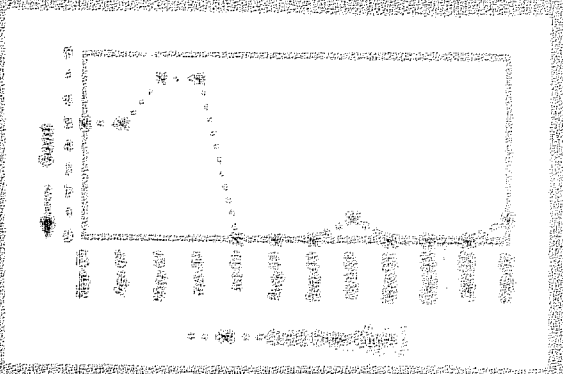
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	7	26.00	1.05	-0.36
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	5	33.60	0.35	-0.79
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	6	32.83	0.57	-0.65
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	8	22.25	1.48	-0.1
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]					
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]					
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	33	3	11.00	1.67	0.02
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1	125.00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]					
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]					
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]					
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]					



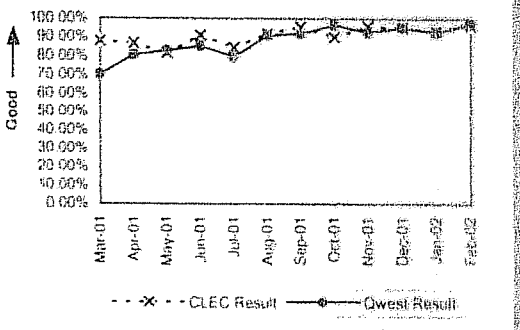
Checklist #1 - Local Interconnection - (UNE Trunking)

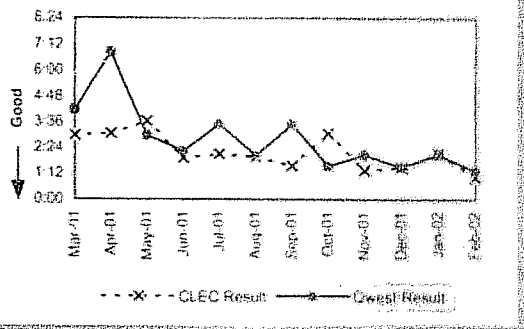
Count of Pending Orders Delayed for Facilities Reasons (UNE Trunk (OP-15B))

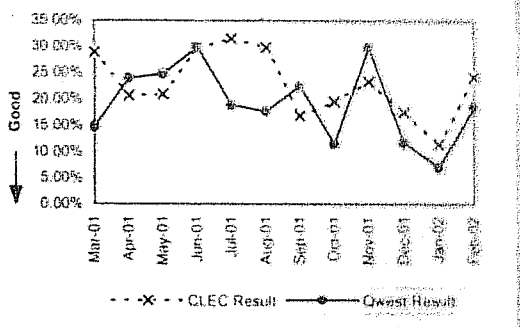
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	

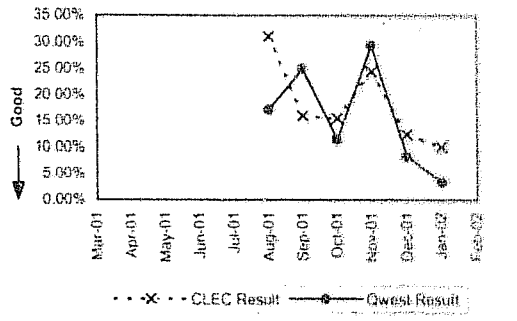


Checklist #1 - Local Interconnection - LIS Repair





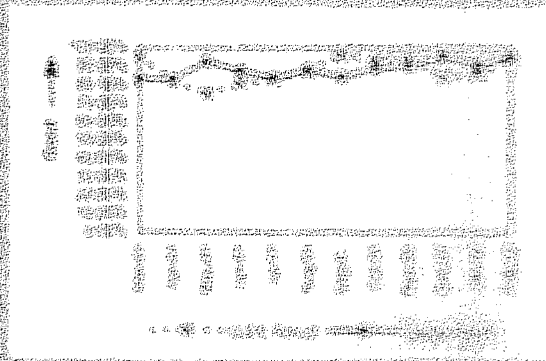




Checklist #1 - Local Interconnection - [illegible]

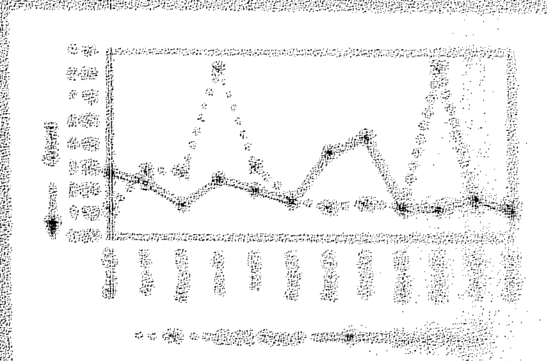
All Troubles Cleared within 4 hours [illegible]

Date	CLEC Num	CLEC Deno	CLEC Result	Std Dev	Qwest Num	Qwest Deno	Qwest Result	[illegible]	[illegible]
Mar-01	44	46	95.65%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	32	39	82.05%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	53	70	75.71%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	31	38	81.58%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	54	65	83.08%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	38	43	88.37%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	30	31	96.77%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	32	34	94.12%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	35	37	94.59%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	23	27	85.19%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	33	38	86.84%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	50	53	94.34%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



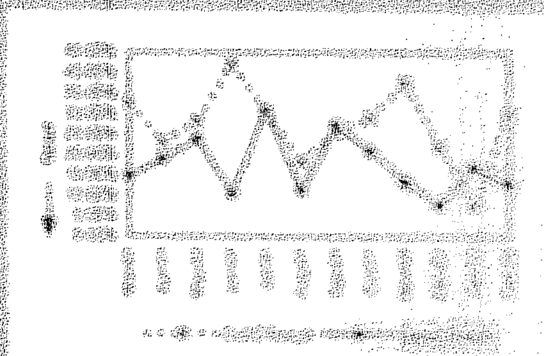
Mean Time to Restore [illegible]

Date	CLEC Num	CLEC Deno	CLEC Result	Std Dev	Qwest Num	Qwest Deno	Qwest Result	[illegible]	[illegible]
Mar-01	66.19	46	1.27	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	135.10	39	3.28	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	239.15	70	3.25	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	333.30	38	8.47	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	241.23	65	3.43	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	65.31	43	1.64	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	49.19	31	1.35	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	60.56	34	1.48	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	61.14	37	1.35	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	239.05	27	8.51	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	65.53	38	1.44	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	89.21	53	1.41	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



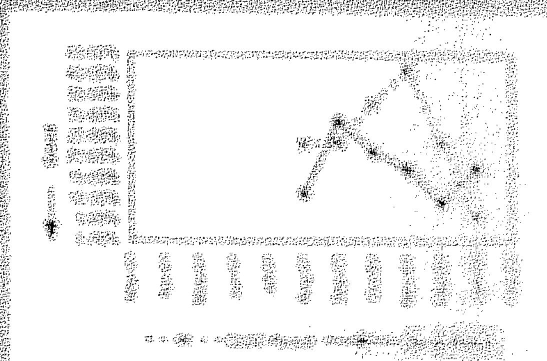
Repair Repeat Report Rate [illegible]

Date	CLEC Num	CLEC Deno	CLEC Result	Std Dev	Qwest Num	Qwest Deno	Qwest Result	[illegible]	[illegible]
Mar-01	15	46	32.61%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	9	39	23.08%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	20	70	28.57%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	16	38	42.11%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	20	65	30.77%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	8	43	18.60%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	8	31	25.81%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	10	34	29.41%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	14	37	37.84%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	6	27	22.22%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	3	38	7.89%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	16	53	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



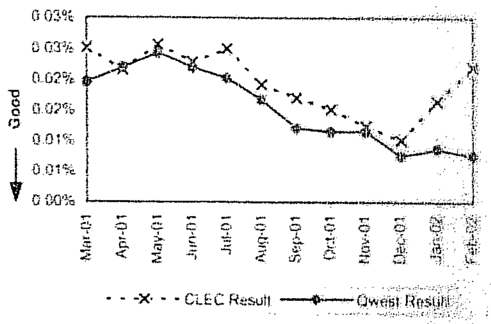
Repair Repeat Report Rate [illegible]

Date	CLEC Num	CLEC Deno	CLEC Result	Std Dev	Qwest Num	Qwest Deno	Qwest Result	[illegible]	[illegible]
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	8	34	23.53%	42.42%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	6	25	24.00%	42.71%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	8	24	33.33%	47.14%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	12	29	41.38%	49.25%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	5	21	23.81%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	2	32	6.25%	24.21%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02									

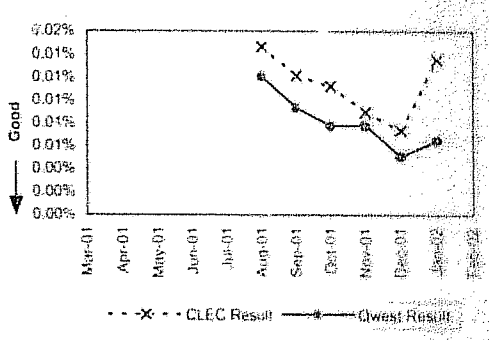


Checklist #1 - Local Interconnection - LIS Repair

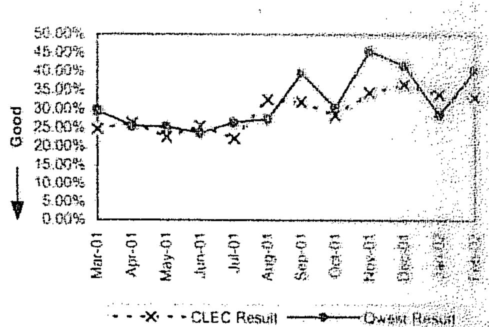
Date	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0.02%	2.47	0.5
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0.02%	-0.19	-1.12
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0.02%	0.58	-0.65
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0.02%	0.35	-0.79
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0.02%	2.18	0.32
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0.02%	1.25	-0.24
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0.01%	2.98	0.81
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0.01%	2.27	0.38
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0.01%	0.54	-0.67
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0.01%	1.96	0.19
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0.01%	5.72	2.48
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0.01%	11.3	5.87



Date	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]										
[illegible]										
[illegible]										
[illegible]										
[illegible]										
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0.01%	1.5	-0.09
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0.01%	1.89	0.15
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0.01%	2.65	0.61
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0.01%	0.88	-0.47
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0.01%	2.12	0.29
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0.01%	6	2.65
[illegible]										

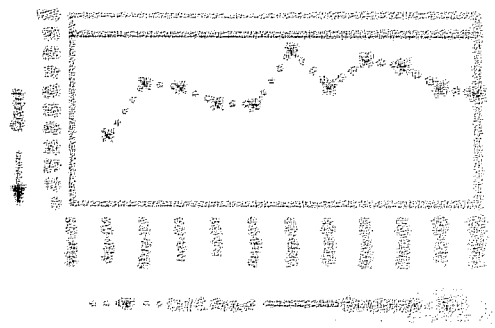


Date	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	29.57%	-1.18	-1.72
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	25.61%	0.18	-0.89
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	25.37%	-0.72	-1.44
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	23.75%	0.49	-0.7
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	26.50%	-1.08	-1.66
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	27.46%	1.17	-0.29
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	39.68%	-1.53	-1.93
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	141	30.50%	-0.41	-1.25
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	45.70%	-2.13	-2.3
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	115	41.74%	-0.83	-1.5
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	28.70%	0.96	-0.41
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	111	40.54%	-1.34	-1.81



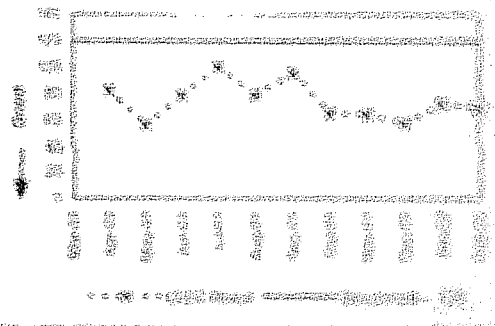
Scheduled Interval 90 Calender Days or Less (Average Days) (CP-1A)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01	37	1	37.00	
May-01	194	3	64.67	7.09
Jun-01	188	3	62.67	8.08
Jul-01	216	4	54.00	13.44
Aug-01	107	2	53.50	16.26
Sep-01	164	2	82.00	1.41
Oct-01	439	7	62.71	15.05
Nov-01	154	2	77.00	7.07
Dec-01	221	3	73.67	12.06
Jan-02	310	5	62.00	
Feb-02	118	2	59.00	



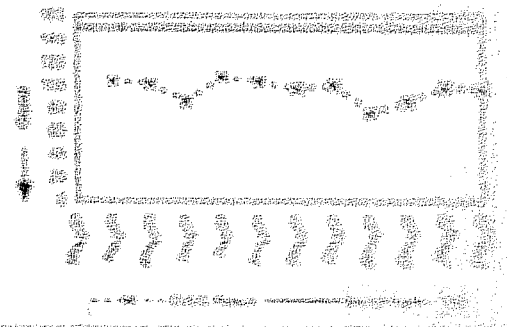
Scheduled Interval 91 to 120 Calendar Days (Average Days) (CP-1B)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01	414	5	82.80	24.89
May-01	514	9	57.11	31.69
Jun-01	395	5	79.00	13.93
Jul-01	806	8	100.75	11.08
Aug-01	874	11	79.45	16.65
Sep-01	384	4	96.00	17.67
Oct-01	394	6	65.67	24.39
Nov-01	324	5	64.80	15.02
Dec-01	350	6	58.33	4.46
Jan-02	439	6	73.00	
Feb-02	210	3	70.00	



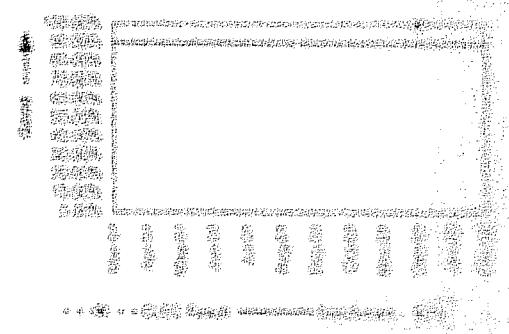
Scheduled Interval 121 to 150 Calendar Days (Average Days) (CP-1C)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01	3443	33	104.32	22.67
May-01	1424	14	101.71	32.44
Jun-01	1304	15	86.93	28.39
Jul-01	2604	24	108.50	18.44
Aug-01	3228	31	104.13	28.24
Sep-01	783	8	97.88	27.64
Oct-01	805	8	100.62	23.19
Nov-01	838	11	76.18	15.27
Dec-01	1039	12	86.58	24.85
Jan-02	395	4	98.75	
Feb-02	584	6	97.33	



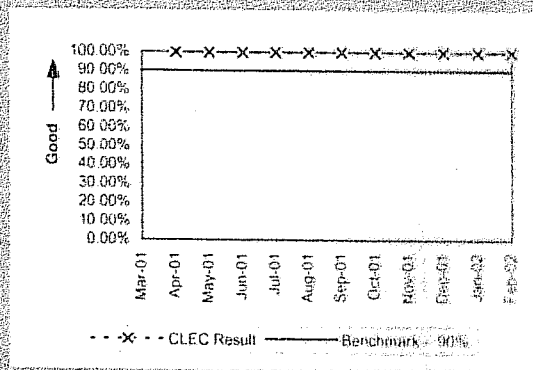
Forcasted Collocations (Percent) (CP-2A)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	1	1	100.00%	0.00%
Jan-02				
Feb-02				



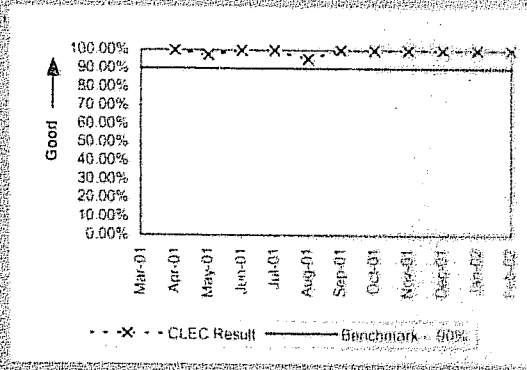
Non-Forecasted & Late Collocations (Percent) (CP-2B)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01	6	6	100.00%	0.00%
May-01	12	12	100.00%	0.00%
Jun-01	8	8	100.00%	0.00%
Jul-01	12	12	100.00%	0.00%
Aug-01	13	13	100.00%	0.00%
Sep-01	6	6	100.00%	0.00%
Oct-01	13	13	100.00%	0.00%
Nov-01	7	7	100.00%	0.00%
Dec-01	8	8	100.00%	0.00%
Jan-02	11	11	100.00%	
Feb-02	5	5	100.00%	



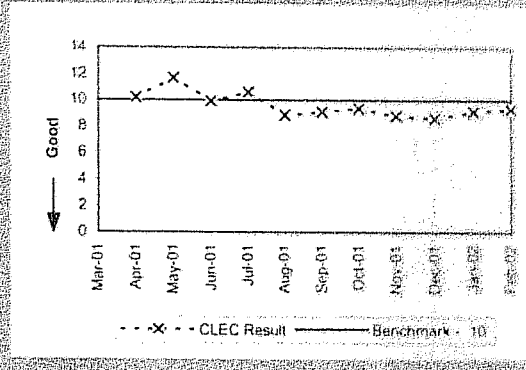
Collocations with Intervals Longer than 120 Days (Percent) (CP-2C)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01	78	78	100.00%	0.00%
May-01	39	40	97.50%	15.61%
Jun-01	26	26	100.00%	0.00%
Jul-01	39	39	100.00%	0.00%
Aug-01	41	43	95.35%	21.06%
Sep-01	21	21	100.00%	0.00%
Oct-01	23	23	100.00%	0.00%
Nov-01	18	18	100.00%	0.00%
Dec-01	28	28	100.00%	0.00%
Jan-02	37	37	100.00%	
Feb-02	23	23	100.00%	



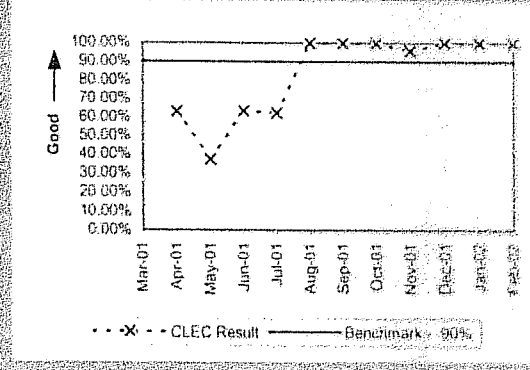
Collocation Feasibility Study Interval (Average Days) (CP-3)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01	480	47	10.21	1.77
May-01	514	44	11.68	2.07
Jun-01	367	37	9.92	1.82
Jul-01	340	32	10.62	1.86
Aug-01	407	46	8.85	0.87
Sep-01	374	41	9.12	0.95
Oct-01	316	23	9.39	0.78
Nov-01	132	15	8.80	1.26
Dec-01	225	26	8.65	1.50
Jan-02	357	39	9.15	
Feb-02	196	21	9.33	



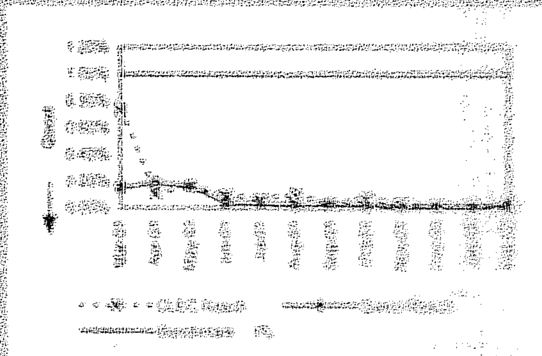
Collocation Feasibility Study Commitments Met (Percent) (CP-4)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01	36	57	63.16%	48.24%
May-01	18	48	37.50%	48.41%
Jun-01	26	41	63.41%	48.17%
Jul-01	25	40	62.50%	48.41%
Aug-01	50	50	100.00%	0.00%
Sep-01	47	47	100.00%	0.00%
Oct-01	36	36	100.00%	0.00%
Nov-01	24	25	96.00%	19.60%
Dec-01	28	28	100.00%	0.00%
Jan-02	49	49	100.00%	
Feb-02	31	31	100.00%	

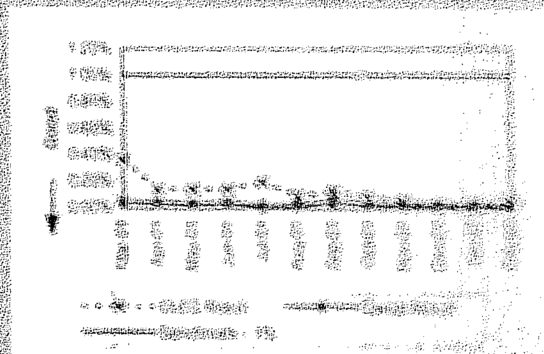


Checklist #1 - Trunk Blocking

Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1A)									
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	[illegible]	[illegible]
Mar-01	890.38	120272	0.74%	4.94%	376.49	244656	0.15%	[illegible]	[illegible]
Apr-01	138.92	121100	0.11%	1.49%	464.65	244919	0.19%	[illegible]	[illegible]
May-01	216.67	127726	0.17%	1.40%	391.59	236573	0.17%	[illegible]	[illegible]
Jun-01	129.95	131250	0.10%	0.55%	84.07	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	86.52	132714	0.07%	0.58%	82.19	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	129.77	122896	0.11%	2.17%	71.46	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	33.88	124410	0.03%	0.20%	64.6	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	94.62	123498	0.08%	1.00%	65.09	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	37.16	128514	0.03%	0.24%	37.13	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	19.56	134946	0.01%	0.09%	35.64	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	9.01	128586	0.01%	0.07%	31.99	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	8.92	134946	0.01%	0.06%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



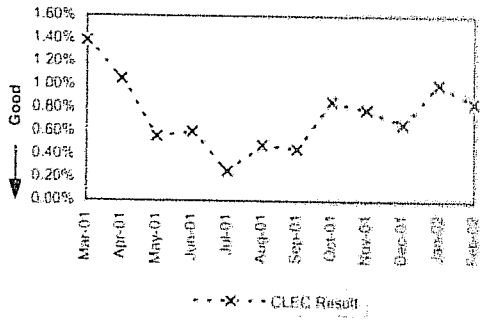
Trunk Blockage to Qwest End Offices (Percent) (NI-1B)									
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	[illegible]	[illegible]
Mar-01	202.97	56349	0.36%	2.12%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	79.93	57069	0.14%	1.45%	144.23	[illegible]	[illegible]	[illegible]	[illegible]
May-01	83.52	59398	0.14%	0.77%	111.02	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	88.56	62482	0.14%	0.72%	159.75	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	118.35	60416	0.20%	0.81%	43.54	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	50.6	55258	0.09%	1.03%	72.27	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	82.5	64626	0.13%	1.10%	205.03	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	50.07	61498	0.08%	0.49%	105.53	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	36	64366	0.06%	0.29%	94.75	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	9.44	67282	0.01%	0.13%	99.25	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	8.01	65890	0.01%	0.09%	125.84	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	40.87	70089	0.06%	1.03%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #1 - Trunk Blocking

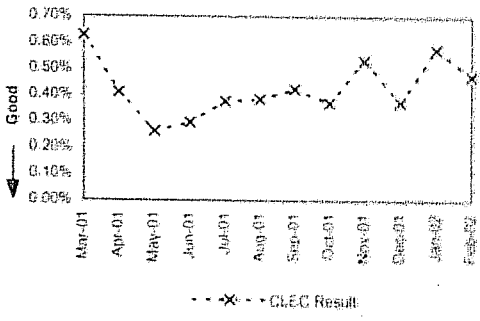
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01	1783.82	122840	1.39%	6.46%
Apr-01	1336.73	126764	1.05%	5.64%
May-01	731.94	130222	0.56%	3.78%
Jun-01	809.92	134826	0.60%	4.57%
Jul-01	345.75	134466	0.26%	2.19%
Aug-01	614.68	126258	0.49%	3.55%
Sep-01	579.85	128598	0.45%	3.71%
Oct-01	1152.65	133626	0.86%	4.22%
Nov-01	1067.75	137490	0.79%	4.79%
Dec-01	961.42	143010	0.67%	4.97%
Jan-02	1442.5	142938	1.01%	5.50%
Feb-02	1263.9	148626	0.85%	4.48%



Trunk Blockage to Qwest End Offices (Percent) (NI-1D)

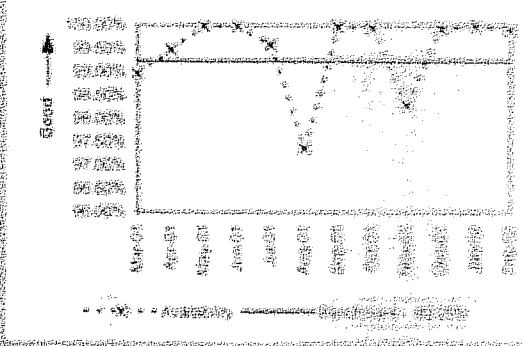
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01	365.8	57309	0.63%	3.53%
Apr-01	240.45	58365	0.41%	2.99%
May-01	157.77	60262	0.26%	1.56%
Jun-01	187.91	63682	0.30%	2.03%
Jul-01	238	63106	0.38%	1.72%
Aug-01	219.98	57130	0.38%	3.47%
Sep-01	258.17	57218	0.43%	2.87%
Oct-01	204.36	55156	0.37%	2.67%
Nov-01	349.64	67506	0.53%	3.94%
Dec-01	248.32	66010	0.37%	3.89%
Jan-02	415.05	71793	0.58%	3.63%
Feb-02	369.68	75309	0.48%	3.32%



Checklist #2 - Gateway Availability

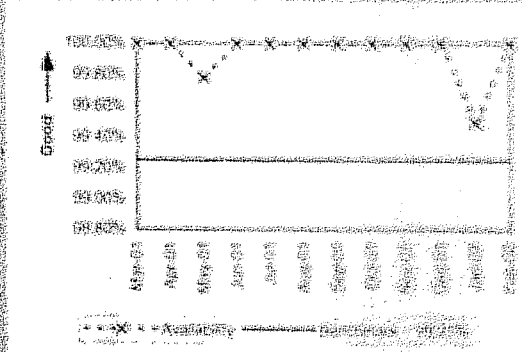
Gateway Availability - IMA-GUI (Percent) All (GA-1A)

Date	Availability
Mar-01	99.98%
Apr-01	99.49%
May-01	100.00%
Jun-01	100.00%
Jul-01	99.60%
Aug-01	97.38%
Sep-01	99.99%
Oct-01	99.97%
Nov-01	98.32%
Dec-01	99.94%
Jan-02	100.00%
Feb-02	99.91%



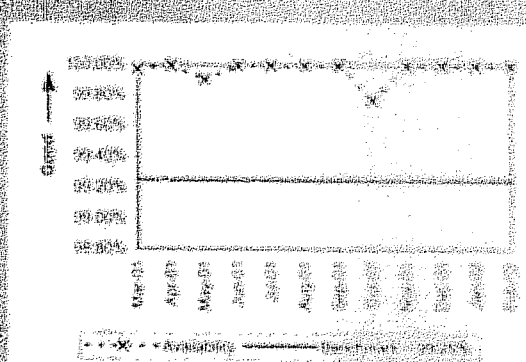
Gateway Availability - IMA-GUI (Percent) Fetch-n-Stuff (GA-1B)

Date	Availability
Mar-01	100.00%
Apr-01	100.00%
May-01	99.78%
Jun-01	100.00%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	100.00%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	99.50%
Feb-02	100.00%



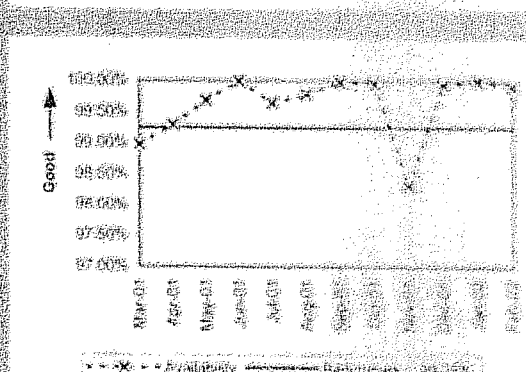
Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1C)

Date	Availability
Mar-01	99.98%
Apr-01	100.00%
May-01	99.91%
Jun-01	100.00%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	99.77%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	100.00%
Feb-02	100.00%



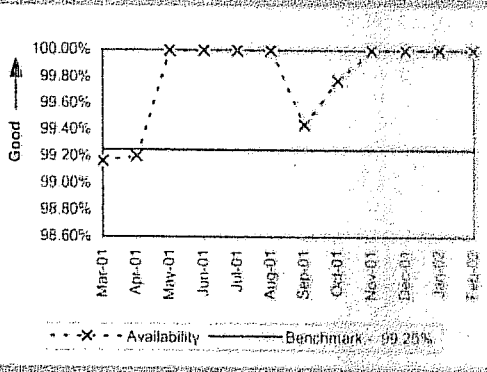
Gateway Availability - IMA-EDI (Percent) Default (GA-2)

Date	Availability
Mar-01	98.98%
Apr-01	99.30%
May-01	99.69%
Jun-01	100.00%
Jul-01	99.65%
Aug-01	99.79%
Sep-01	99.99%
Oct-01	99.97%
Nov-01	98.32%
Dec-01	99.94%
Jan-02	100.00%
Feb-02	99.91%

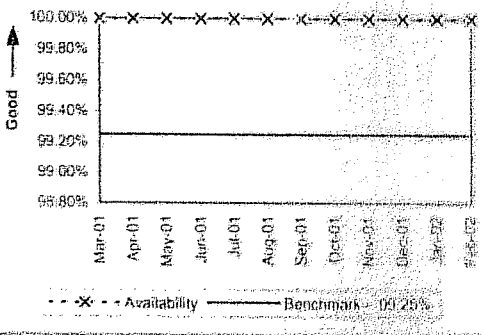


Checklist #2 - Gateway Availability

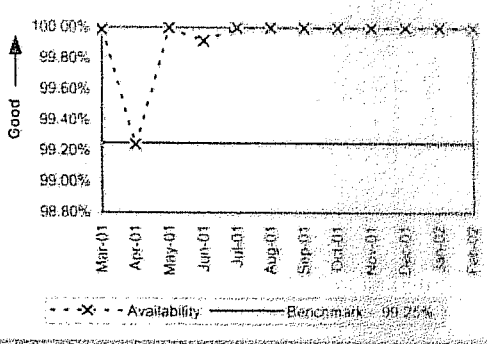
Gateway Availability - EB-TA (Percent) Default (GA-3)	
Date	Availability
Mar-01	99.17%
Apr-01	99.20%
May-01	100.00%
Jun-01	100.00%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	99.44%
Oct-01	99.78%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	100.00%
Feb-02	100.00%



System Availability - EXACT (Percent) Default (GA-4)	
Date	Availability
Mar-01	100.00%
Apr-01	100.00%
May-01	100.00%
Jun-01	100.00%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	100.00%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	100.00%
Feb-02	100.00%

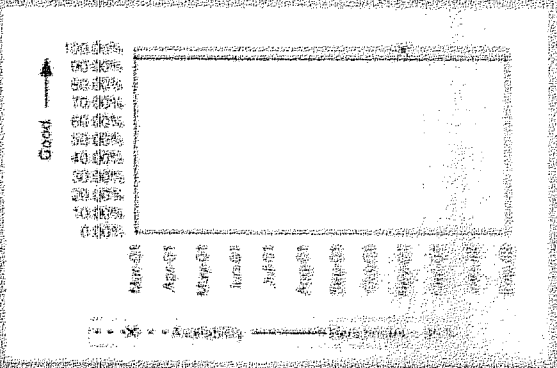


Gateway Availability - GUI - Repair (Percent) Default (GA-6)	
Date	Availability
Mar-01	99.99%
Apr-01	99.24%
May-01	100.00%
Jun-01	99.92%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	100.00%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	100.00%
Feb-02	100.00%



Checklist #2 - Gateway Availability

Timely Outage Resolution following Software Releases (Percent) Default (GA-7)	
Date	Availability
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	100.00%
Dec-01	
Jan-02	
Feb-02	

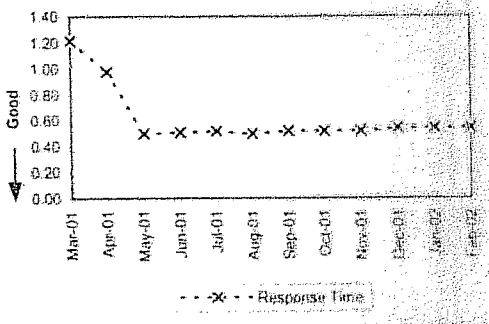


If the average volume is less than 20 in the reporting month, the standard is 1 miss

Checklist #2 - Preorder Response Times - IMA

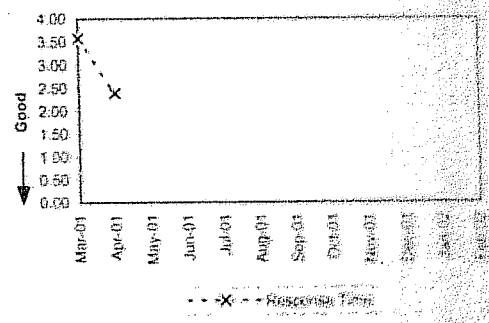
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1A-1(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	2069.12	1696	1.22	0.01
Apr-01	1538.6	1570	0.98	0.35
May-01	1007.5	2015	0.50	0.09
Jun-01	964.92	1892	0.51	0.14
Jul-01	902.2	1735	0.52	0.09
Aug-01	1187.5	2375	0.50	0.09
Sep-01	1100.84	2117	0.52	0.14
Oct-01	1233.44	2372	0.52	0.09
Nov-01	1210.56	2328	0.52	0.15
Dec-01	1598.4	2960	0.54	0.11
Jan-02	1733.94	3211	0.54	0.15
Feb-02	1540.62	2853	0.54	0.11



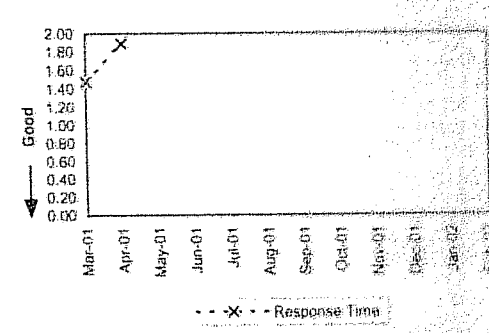
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response (PO-1A-1(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	6071.68	1696	3.58	1.54
Apr-01	3768	1570	2.40	2.00
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



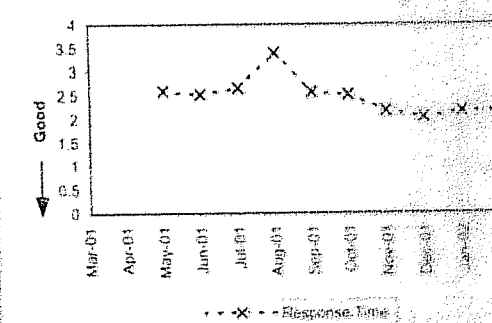
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Accept (PO-1A-1(c))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	2519.68	1696	1.48	1.41
Apr-01	2967.3	1570	1.89	1.45
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response/Accept (PO-1A-1(b,c))

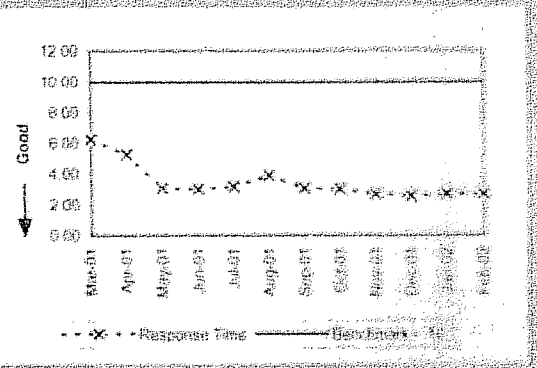
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01				
Apr-01				
May-01	5218.85	2015	2.59	2.18
Jun-01	4767.84	1892	2.52	0.96
Jul-01	4553.75	1735	2.65	1.47
Aug-01	8075	2375	3.40	3.20
Sep-01	5440.69	2117	2.57	0.56
Oct-01	5953.72	2372	2.51	1.13
Nov-01	5051.76	2328	2.17	1.58
Dec-01	5538.4	2960	2.04	1.39
Jan-02	6967.87	3211	2.17	1.43
Feb-02	6132.95	2853	2.15	1.55



Checklist #2 - Preorder Response Times - IMA

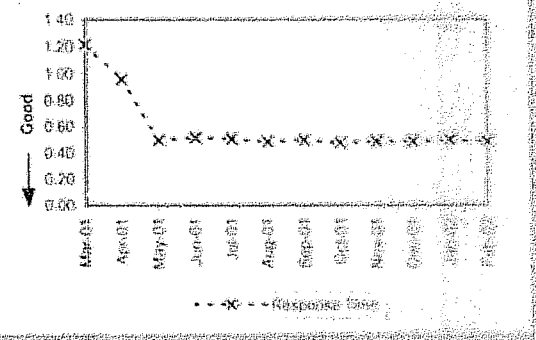
Pre-Order Response Times (Appt Scheduler) (Avg Sec) IMA Aggregate (PO-1A-1 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	10650.88	1696	6.28	
Apr-01	8273.9	1570	5.27	
May-01	6226.35	2015	3.09	
Jun-01	5732.76	1892	3.03	
Jul-01	5499.95	1735	3.17	
Aug-01	9262.5	2375	3.90	
Sep-01	6541.53	2117	3.09	
Oct-01	7187.16	2372	3.03	
Nov-01	6262.32	2328	2.69	
Dec-01	7636.8	2960	2.58	
Jan-02	8701.81	3211	2.71	
Feb-02	7674.57	2853	2.69	



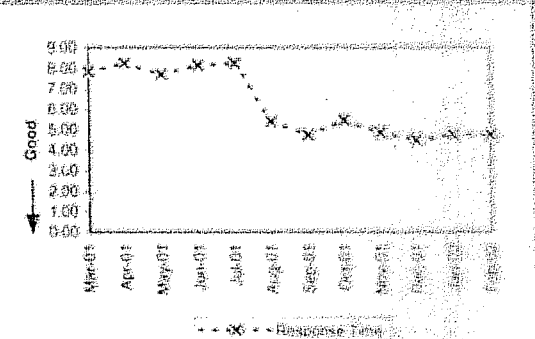
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Request (PO-1A-2(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	2605.92	2136	1.22	0.01
Apr-01	1923.84	2004	0.96	0.37
May-01	1436.5	2873	0.50	0.08
Jun-01	1469	2825	0.52	0.19
Jul-01	1386.18	2718	0.51	0.09
Aug-01	1666	3400	0.49	0.06
Sep-01	1635	3270	0.50	0.17
Oct-01	1687.2	3515	0.48	0.08
Nov-01	1614.65	3285	0.49	0.23
Dec-01	1803.54	3706	0.49	0.06
Jan-02	1915.18	3820	0.50	0.15
Feb-02	1669.46	3379	0.49	0.06



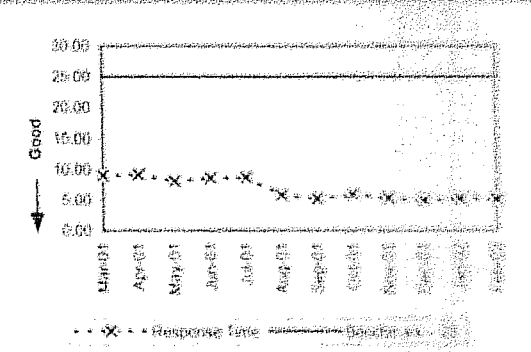
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1A-2(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	16767.6	2136	7.85	3.17
Apr-01	16573.08	2004	8.27	3.18
May-01	22150.83	2873	7.71	1.82
Jun-01	23052	2825	8.16	2.59
Jul-01	22477.86	2718	8.27	2.14
Aug-01	18394	3400	5.41	2.96
Sep-01	15565.2	3270	4.76	2.64
Oct-01	19191.9	3515	5.46	3.56
Nov-01	15973.07	3285	4.86	4.63
Dec-01	16687.24	3706	4.50	4.16
Jan-02	18228.93	3820	4.77	4.31
Feb-02	16088.53	3379	4.76	4.03



Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1A-2 Total)

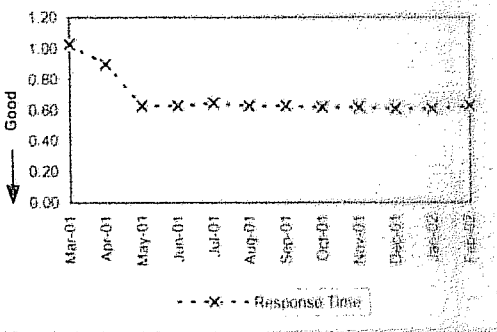
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	19373.52	2136	9.07	
Apr-01	18496.92	2004	9.23	
May-01	23587.33	2873	8.21	
Jun-01	24521	2825	8.68	
Jul-01	23864.04	2718	8.78	
Aug-01	20060	3400	5.90	
Sep-01	17200.2	3270	5.26	
Oct-01	20879.1	3515	5.94	
Nov-01	17587.72	3285	5.35	
Dec-01	18490.78	3706	4.99	
Jan-02	20144.11	3820	5.27	
Feb-02	17757.99	3379	5.26	



Checklist #2 - Preorder Response Times - IMA

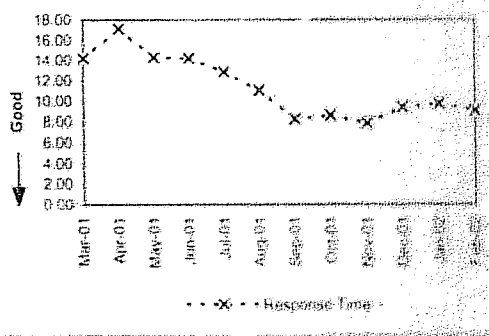
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1A-3(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	473.8	460	1.03	0.05
Apr-01	378	420	0.90	0.22
May-01	298.62	474	0.63	0.44
Jun-01	272.16	432	0.63	0.13
Jul-01	251.55	387	0.65	0.07
Aug-01	341.46	542	0.63	0.05
Sep-01	304.29	483	0.63	0.06
Oct-01	342.24	552	0.62	0.05
Nov-01	326.74	527	0.62	0.06
Dec-01	403.21	661	0.61	0.07
Jan-02	430.66	706	0.61	0.06
Feb-02	406.87	649	0.63	0.07



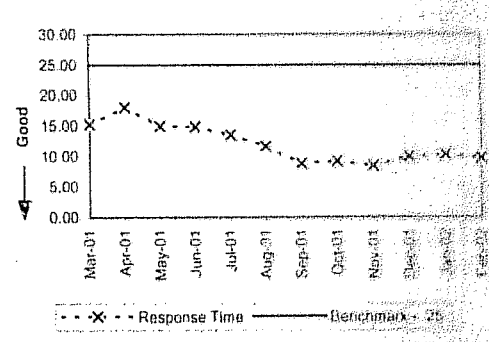
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1A-3(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	6545.8	460	14.23	10.50
Apr-01	7198.8	420	17.14	10.11
May-01	6797.16	474	14.34	2.95
Jun-01	6156	432	14.25	5.95
Jul-01	4992.3	387	12.90	3.63
Aug-01	6008.36	542	11.08	7.05
Sep-01	3994.41	483	8.27	2.86
Oct-01	4763.76	552	8.63	5.16
Nov-01	4147.49	527	7.87	2.26
Dec-01	6220.01	661	9.41	3.87
Jan-02	6862.32	706	9.72	3.59
Feb-02	5905.9	649	9.10	3.16



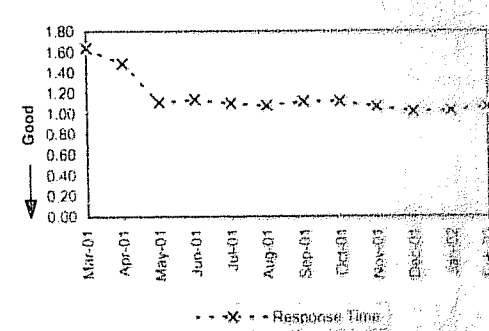
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1A-3 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	7019.6	460	15.26	
Apr-01	7576.8	420	18.04	
May-01	7065.78	474	14.97	
Jun-01	6428.16	432	14.88	
Jul-01	5243.85	387	13.55	
Aug-01	6346.82	542	11.71	
Sep-01	4298.7	483	8.90	
Oct-01	5106	552	9.25	
Nov-01	4474.23	527	8.49	
Dec-01	6623.22	661	10.02	
Jan-02	7292.98	706	10.33	
Feb-02	6314.77	649	9.73	



Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1A-4(a))

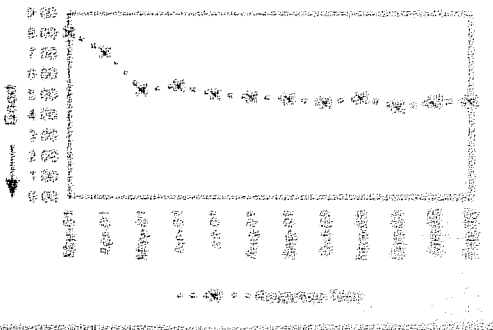
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	5971.24	3641	1.64	0.30
Apr-01	5058.55	3395	1.49	0.39
May-01	4642.02	4182	1.11	0.17
Jun-01	4594.2	4030	1.14	0.25
Jul-01	4216.3	3833	1.10	0.18
Aug-01	5564.16	5152	1.08	0.16
Sep-01	5418.56	4838	1.12	0.21
Oct-01	5821.76	5198	1.12	0.25
Nov-01	5664.41	5289	1.07	0.32
Dec-01	5923.21	5688	1.02	0.33
Jan-02	6055.01	5902	1.03	0.24
Feb-02	5649.5	5271	1.07	0.23



Checklist #2 - Preorder Response Times - IMA

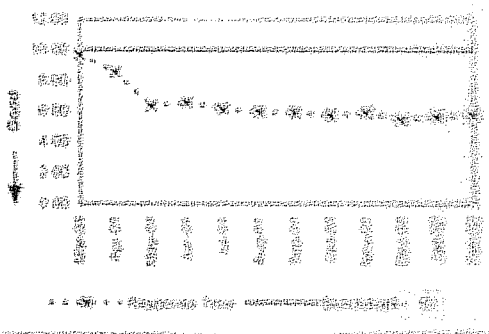
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1A-4(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	29419.28	3641	8.08	3.54
Apr-01	24070.55	3395	7.09	4.52
May-01	22039.14	4182	5.27	2.90
Jun-01	21963.5	4030	5.45	3.19
Jul-01	19394.98	3833	5.06	4.32
Aug-01	25347.84	5152	4.92	2.86
Sep-01	23367.54	4838	4.83	2.84
Oct-01	24170.7	5198	4.65	2.79
Nov-01	25762.56	5289	4.87	2.54
Dec-01	25264.91	5688	4.44	2.66
Jan-02	27527.29	5902	4.66	3.08
Feb-02	24920.7	5271	4.73	2.77



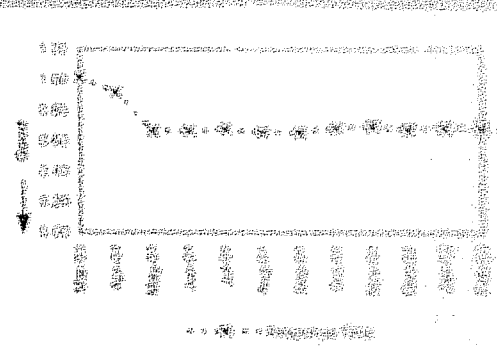
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1A-4 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	35390.52	3641	9.72	
Apr-01	29129.1	3395	8.58	
May-01	26651.16	4182	6.38	
Jun-01	26557.7	4030	6.59	
Jul-01	23611.28	3833	6.16	
Aug-01	30912	5152	6.00	
Sep-01	28786.1	4838	5.95	
Oct-01	29992.46	5198	5.77	
Nov-01	31426.97	5289	5.94	
Dec-01	31088.12	5688	5.47	
Jan-02	33582.3	5902	5.69	
Feb-02	30570.2	5271	5.80	



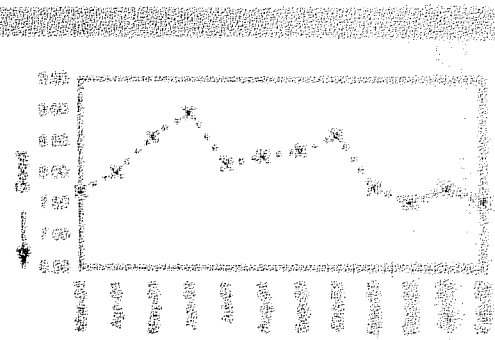
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1A-5(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	467.16	458	1.02	0.07
Apr-01	385.48	419	0.92	0.26
May-01	298.82	446	0.67	0.08
Jun-01	284.75	425	0.67	0.12
Jul-01	261.8	385	0.68	0.06
Aug-01	372.9	565	0.66	0.05
Sep-01	331.32	502	0.66	0.05
Oct-01	391.23	567	0.69	0.27
Nov-01	450.21	643	0.70	0.31
Dec-01	556.34	817	0.68	0.28
Jan-02	606.01	884	0.69	0.22
Feb-02	540.82	786	0.69	0.23



Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1A-5(b))

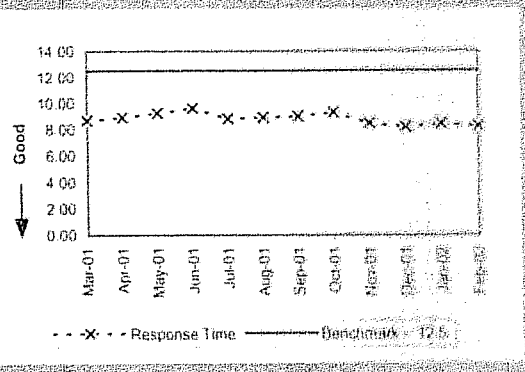
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	3526.6	458	7.70	1.92
Apr-01	3356.19	419	8.01	3.05
May-01	3826.68	446	8.58	2.78
Jun-01	3812.25	425	8.97	3.39
Jul-01	3137.75	385	8.15	1.36
Aug-01	4672.55	565	8.27	2.12
Sep-01	4196.72	502	8.36	3.50
Oct-01	4881.87	567	8.61	3.14
Nov-01	4989.91	643	7.76	2.89
Dec-01	6140.36	817	7.52	2.77
Jan-02	6848	884	7.75	2.83
Feb-02	5936.37	786	7.55	2.55



Checklist #2 - Preorder Response Times - IMA

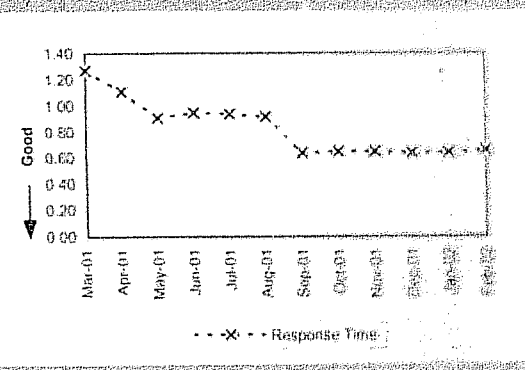
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1A-5 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	3893.76	458	8.72	
Apr-01	3741.67	419	8.93	
May-01	4125.5	446	9.25	
Jun-01	4097	425	9.64	
Jul-01	3399.55	385	8.83	
Aug-01	5045.45	565	8.93	
Sep-01	4528.04	502	9.02	
Oct-01	5273.1	567	9.30	
Nov-01	5440.12	643	8.46	
Dec-01	6696.7	817	8.20	
Jan-02	7454.01	884	8.43	
Feb-02	6477.19	786	8.24	



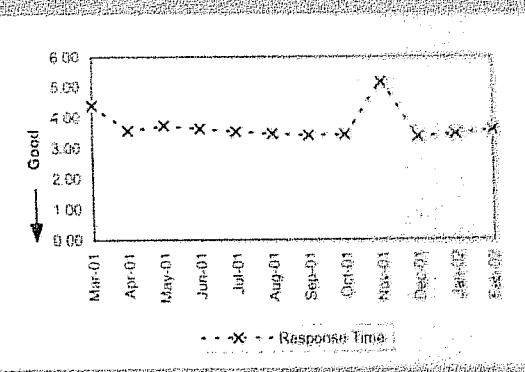
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1A-6(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	1744.98	1374	1.27	0.01
Apr-01	2738.37	2467	1.11	0.28
May-01	5862.22	6442	0.91	0.18
Jun-01	6193.05	6519	0.95	0.18
Jul-01	7121.44	7576	0.94	0.16
Aug-01	9027.04	9812	0.92	0.17
Sep-01	926.72	1448	0.64	0.09
Oct-01	1025.7	1578	0.65	0.18
Nov-01	955.49	1465	0.65	0.16
Dec-01	1002.16	1576	0.64	0.04
Jan-02	956.11	1556	0.64	0.15
Feb-02	946.51	1437	0.66	0.07



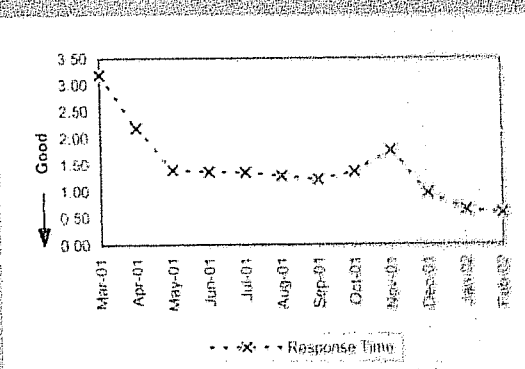
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1A-6(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	6045.6	1374	4.40	2.52
Apr-01	8567.19	2467	3.57	2.44
May-01	24157.5	6442	3.75	2.10
Jun-01	23729.16	6519	3.64	1.95
Jul-01	26819.04	7576	3.54	1.32
Aug-01	34047.64	9812	3.47	1.42
Sep-01	4952.16	1448	3.42	1.31
Oct-01	5428.32	1578	3.44	3.10
Nov-01	7561.88	1465	5.16	4.92
Dec-01	5306.52	1576	3.37	1.94
Jan-02	5394.82	1556	3.47	1.70
Feb-02	5178.57	1437	3.60	1.73



Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1A-6(c))

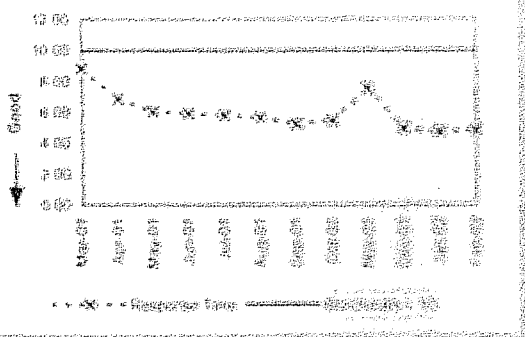
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	4353.06	1374	3.19	1.55
Apr-01	5402.73	2467	2.19	1.81
May-01	9018.8	6442	1.40	1.35
Jun-01	8931.02	6519	1.37	1.79
Jul-01	10303.36	7576	1.36	0.99
Aug-01	12667.48	9812	1.29	0.70
Sep-01	1766.56	1448	1.22	0.62
Oct-01	2161.86	1578	1.37	2.97
Nov-01	2585.74	1465	1.77	2.55
Dec-01	1535.06	1576	0.97	1.17
Jan-02	1007.34	1556	0.65	0.79
Feb-02	854.51	1437	0.59	0.23



Checklist #2 - Preorder Response Times - IMA

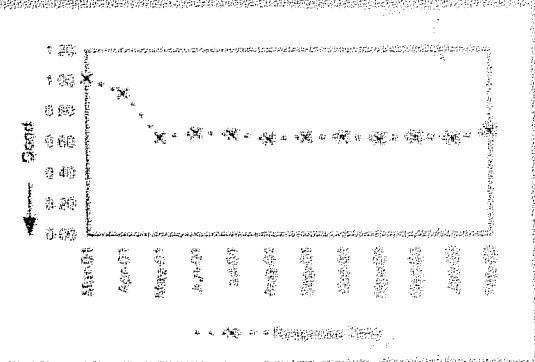
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Aggregate (PO-1A-6 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	12173.64	1374	8.86	
Apr-01	16948.29	2467	6.87	
May-01	39038.52	6442	6.06	
Jun-01	38853.24	6519	5.96	
Jul-01	44243.84	7576	5.84	
Aug-01	55732.16	9812	5.68	
Sep-01	7645.44	1448	5.28	
Oct-01	8615.88	1578	5.46	
Nov-01	11103.11	1465	7.58	
Dec-01	7843.74	1576	4.98	
Jan-02	7398.27	1556	4.75	
Feb-02	6979.69	1437	4.86	



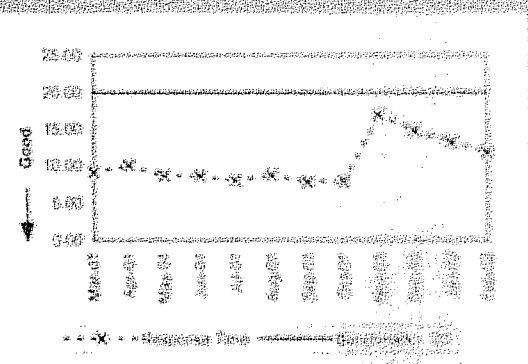
Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) IMA Request (PO-1A-7(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	440.64	432	1.02	0.01
Apr-01	356.96	388	0.92	0.21
May-01	253.26	402	0.63	0.07
Jun-01	246.18	373	0.66	0.26
Jul-01	219.05	337	0.65	0.07
Aug-01	298.22	481	0.62	0.07
Sep-01	290.43	461	0.63	0.14
Oct-01	320.67	509	0.63	0.16
Nov-01	301.92	487	0.62	0.13
Dec-01	331.91	530	0.63	0.06
Jan-02	338.37	544	0.62	0.11
Feb-02	508.78	765	0.67	0.13



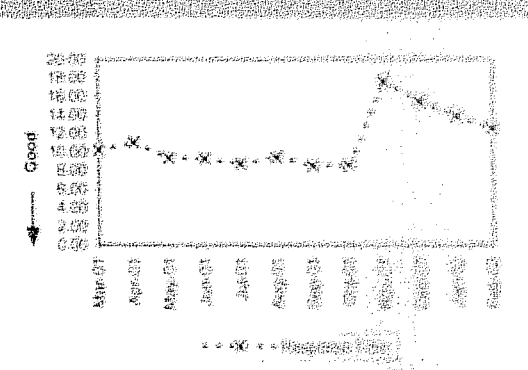
Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) IMA Response (PO-1A-7(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	3965.76	432	9.18	3.93
Apr-01	3918.8	388	10.10	6.25
May-01	3509.46	402	8.73	1.60
Jun-01	3230.18	373	8.66	2.13
Jul-01	2733.07	337	8.11	2.06
Aug-01	4237.61	481	8.81	4.65
Sep-01	3632.68	461	7.88	4.16
Oct-01	4066.91	509	7.99	2.97
Nov-01	8284.03	487	17.01	15.37
Dec-01	7861.73	530	14.83	11.83
Jan-02	7216.95	544	13.27	7.79
Feb-02	9093.54	765	11.89	5.40



Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) IMA Aggregate (PO-1A-7 Total)

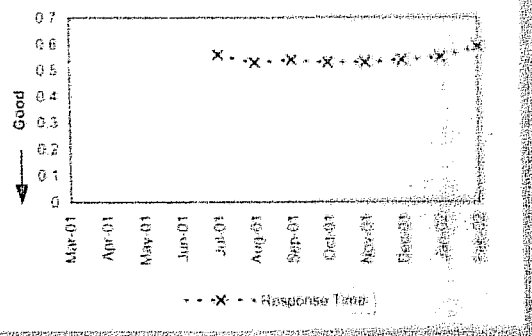
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	4406.4	432	10.20	
Apr-01	4275.76	388	11.02	
May-01	3762.72	402	9.36	
Jun-01	3476.36	373	9.32	
Jul-01	2952.12	337	8.76	
Aug-01	4535.83	481	9.43	
Sep-01	3923.11	461	8.51	
Oct-01	4387.58	509	8.62	
Nov-01	8585.95	487	17.63	
Dec-01	8193.64	530	15.46	
Jan-02	7555.32	544	13.89	
Feb-02	9602.32	765	12.55	



Checklist #2 - Preorder Response Times - IMA

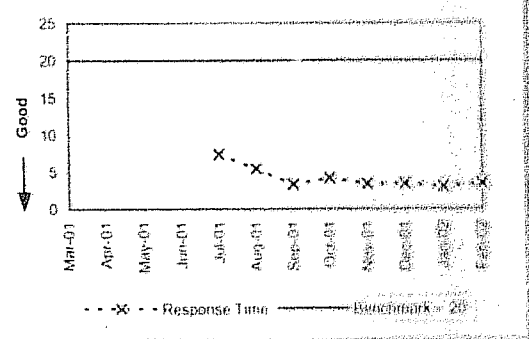
Preorder Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1A-8(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	175.64	314	0.56	0.09
Aug-01	228.96	432	0.53	0.07
Sep-01	233.28	432	0.54	0.08
Oct-01	240.62	454	0.53	0.06
Nov-01	224.72	424	0.53	0.06
Dec-01	237.06	439	0.54	0.07
Jan-02	249.7	454	0.55	0.14
Feb-02	240.13	407	0.59	0.14



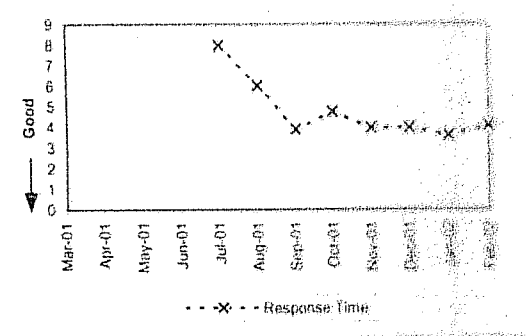
Preorder Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1A-8(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	2336.16	314	7.44	5.34
Aug-01	2376	432	5.50	4.14
Sep-01	1447.2	432	3.35	2.77
Oct-01	1926.42	454	4.23	6.88
Nov-01	1499.08	424	3.42	2.80
Dec-01	1516.16	439	3.44	3.15
Jan-02	1399.24	454	3.06	2.29
Feb-02	1416.28	407	3.48	4.48



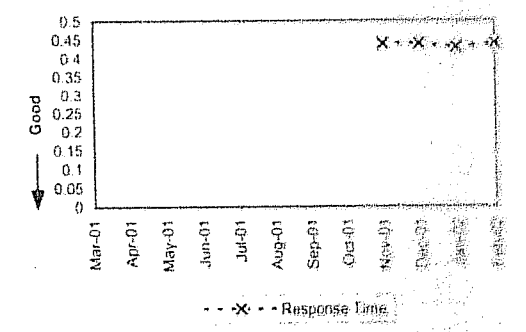
Preorder Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1A-8 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	2512	314	8.00	
Aug-01	2604.96	432	6.03	
Sep-01	1680.48	432	3.89	
Oct-01	2161.04	454	4.76	
Nov-01	1674.8	424	3.95	
Dec-01	1747.22	439	3.98	
Jan-02	1638.94	454	3.61	
Feb-02	1656.49	407	4.07	



Preorder Response Times (Connecting Facility Assignment) (Avg Sec) IMA Request (PO-1A-9(a))

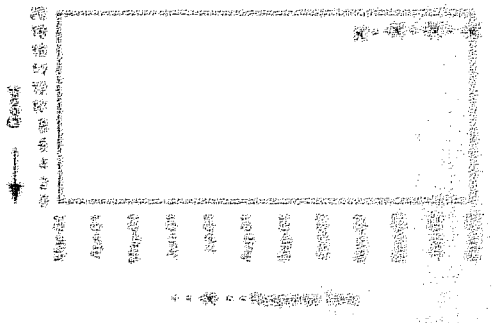
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	612.95	1401	0.44	0.08
Dec-01	779.61	1760	0.44	0.02
Jan-02	999.98	2303	0.43	0.08
Feb-02	912.04	2052	0.44	0.02



Checklist #2 - Preorder Response Times - IMA

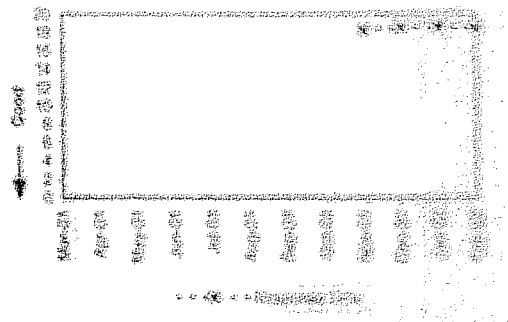
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Response (PO-1A-9(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	25049.35	1401	17.88	6.59
Dec-01	32078.54	1760	18.23	6.67
Jan-02	42068.82	2303	18.27	6.36
Feb-02	37187.13	2052	18.12	6.35



Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Aggregate (PO-1A-9 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	25662.31	1401	18.32	
Dec-01	32858.15	1760	18.67	
Jan-02	43068.8	2303	18.70	
Feb-02	38099.17	2052	18.57	

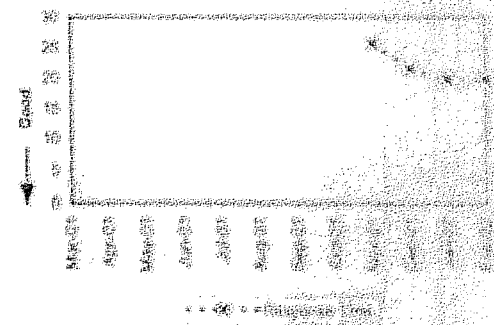


Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Request (PO-1A-10(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	146.17	311	0.47	0.03
Dec-01	169.2	360	0.47	0.04
Jan-02	165.44	352	0.47	0.03
Feb-02	228.88	488	0.47	0.03

Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Response (PO-1A-10(b))

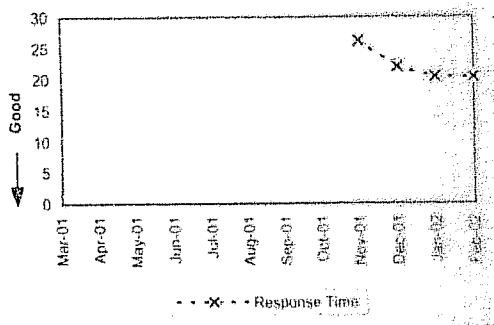
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	8011.36	311	25.76	2.74
Dec-01	7761.6	360	21.56	2.81
Jan-02	7004.8	352	19.90	1.86
Feb-02	9676.4	488	19.83	1.51



Checklist #2 - Preorder Response Times - IMA

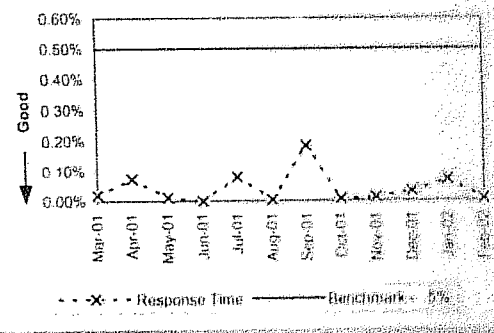
Pre-Order Response Times (Mod Pred Inquiry) (Avg Sec) IMA Aggregate (PO-1A-10 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	8157.53	311	26.23	
Dec-01	7930.8	360	22.03	
Jan-02	7170.24	352	20.37	
Feb-02	9905.28	488	20.30	



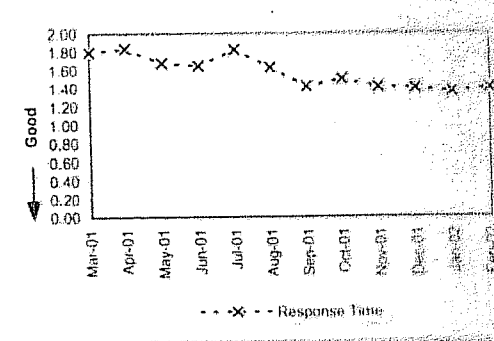
Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C-1)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	2	10199	0.02%	1.40%
Apr-01	9	10671	0.08%	2.74%
May-01	2	16836	0.01%	1.09%
Jun-01	0	16496	0.00%	0.00%
Jul-01	14	17299	0.08%	2.84%
Aug-01	1	22760	0.00%	0.66%
Sep-01	25	13576	0.18%	4.29%
Oct-01	1	14746	0.01%	0.82%
Nov-01	2	16162	0.01%	1.11%
Dec-01	5	18503	0.03%	1.80%
Jan-02	14	19745	0.07%	2.66%
Feb-02	1	18088	0.01%	0.74%



Pre-Order Response Times (Resulted Query) (Avg Sec) IMA Total (PO-1D-1)

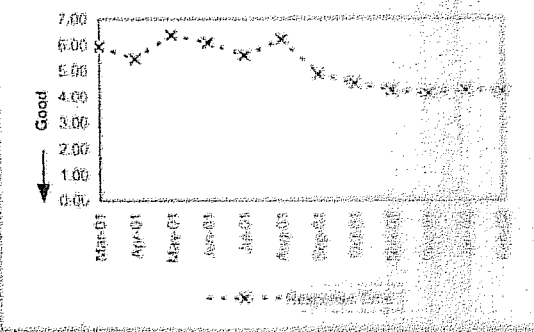
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	7255.2	4029	1.80	2.15
Apr-01	5945.04	3231	1.84	2.84
May-01	5614.56	3342	1.68	2.33
Jun-01	5516.95	3343	1.65	1.91
Jul-01	7482.74	4078	1.83	3.52
Aug-01	6943.6	4260	1.63	3.19
Sep-01	6098.24	4272	1.42	2.34
Oct-01	6414	4276	1.50	2.96
Nov-01	4639.26	3286	1.41	1.59
Dec-01	5394.2	3853	1.40	1.79
Jan-02	5204.72	3827	1.36	1.74
Feb-02	4548	3320	1.40	1.94



Checklist #2 - Preorder Response Times - EDI

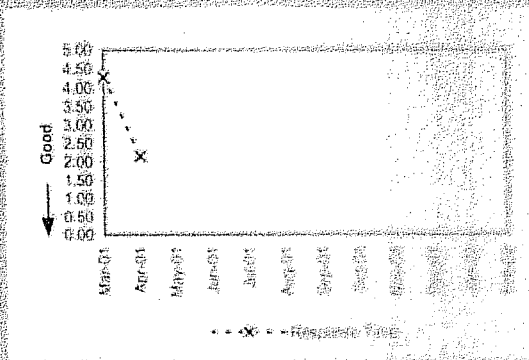
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1B-1(a,b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	8383.55	1409	5.95	1.69
Apr-01	13303.04	2432	5.47	2.57
May-01	23067.9	3610	6.39	8.55
Jun-01	18245.64	2996	6.09	9.64
Jul-01	16609.6	2966	5.60	7.07
Aug-01	18995.88	3054	6.22	9.50
Sep-01	16071	3300	4.87	4.38
Oct-01	19845	4410	4.50	1.27
Nov-01	19771	4652	4.25	1.87
Dec-01	16990.88	4124	4.12	1.52
Jan-02	18494.88	4362	4.24	1.30
Feb-02	17011.4	4060	4.19	1.58



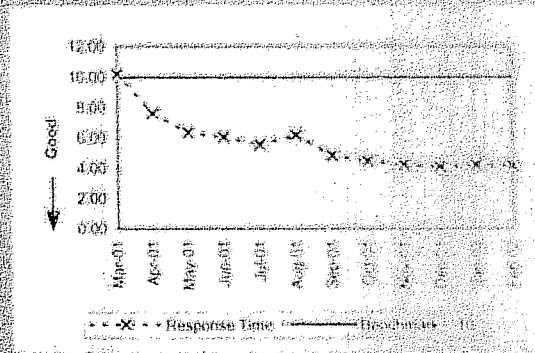
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Accept (PO-1B-1(c))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	6044.61	1409	4.29	1.62
Apr-01	5253.12	2432	2.16	2.34
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



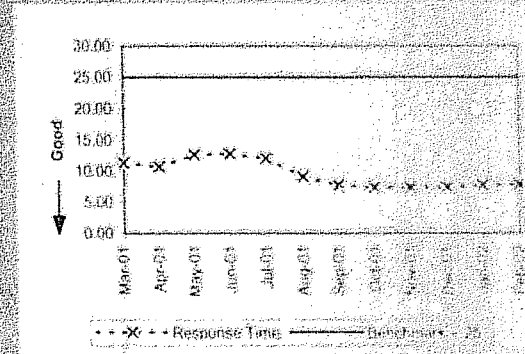
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Aggregate (PO-1B-1 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	14428.16	1409	10.24	
Apr-01	18556.16	2432	7.63	
May-01	23067.9	3610	6.39	
Jun-01	18245.64	2996	6.09	
Jul-01	16609.6	2966	5.60	
Aug-01	18995.88	3054	6.22	
Sep-01	16071	3300	4.87	
Oct-01	19845	4410	4.50	
Nov-01	19771	4652	4.25	
Dec-01	16990.88	4124	4.12	
Jan-02	18494.88	4362	4.24	
Feb-02	17011.4	4060	4.19	



Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1B-2)

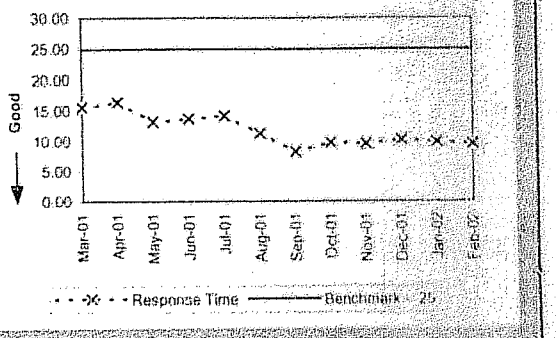
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	27222.1	2390	11.39	3.29
Apr-01	38209.53	3561	10.73	4.55
May-01	65686.08	5164	12.72	9.51
Jun-01	51713.2	4015	12.88	9.77
Jul-01	57776.04	4767	12.12	7.84
Aug-01	40263.3	4410	9.13	8.86
Sep-01	38210.24	4924	7.76	5.96
Oct-01	41792.94	5663	7.38	4.28
Nov-01	45155.76	6140	7.35	4.32
Dec-01	38922.07	5212	7.47	4.24
Jan-02	36076.53	4623	7.80	4.86
Feb-02	32776.4	4124	7.95	5.67



Checklist #2 - Preorder Response Times - EDI

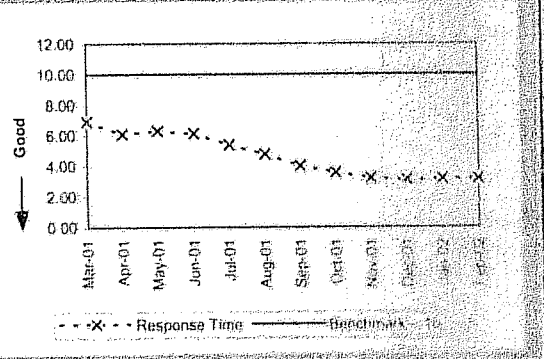
Pre-Order Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1B-3)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	6698.2	428	15.65	5.62
Apr-01	7238	440	16.45	13.57
May-01	7499.5	566	13.25	8.92
Jun-01	6530.72	476	13.72	11.39
Jul-01	7685.56	542	14.18	9.33
Aug-01	6672.9	590	11.31	8.82
Sep-01	4910.04	593	8.28	4.88
Oct-01	4625.6	472	9.80	4.71
Nov-01	5156.32	536	9.62	3.01
Dec-01	4517.31	439	10.29	4.12
Jan-02	4360.4	440	9.91	2.62
Feb-02	3747.52	392	9.56	3.02



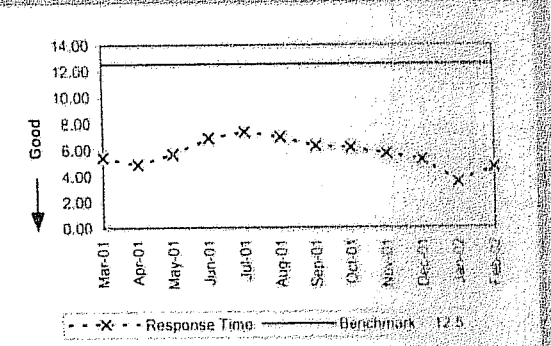
Pre-Order Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1B-4)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	29800.36	4294	6.94	3.55
Apr-01	32515.84	5348	6.08	4.76
May-01	49240.8	7816	6.30	8.72
Jun-01	39330.08	6416	6.13	8.97
Jul-01	46278.54	8586	5.39	6.73
Aug-01	41925.36	8771	4.78	8.14
Sep-01	34542.14	8614	4.01	4.43
Oct-01	29406.09	8237	3.57	2.34
Nov-01	27382.81	8492	3.22	2.80
Dec-01	23380.89	7537	3.10	2.46
Jan-02	25136.98	7932	3.17	2.52
Feb-02	22779.7	7189	3.17	2.63



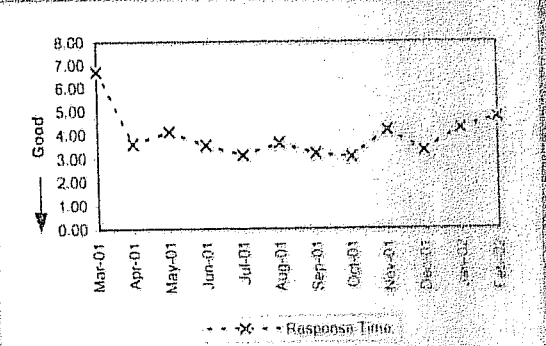
Pre-Order Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1B-5)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	2396.05	429	5.45	1.89
Apr-01	1913.88	389	4.92	2.29
May-01	2709.36	477	5.68	6.55
Jun-01	2841.44	413	6.88	7.63
Jul-01	3211.95	437	7.35	6.86
Aug-01	3427.16	491	6.98	4.69
Sep-01	3168.9	503	6.30	1.91
Oct-01	2847.4	460	6.19	3.74
Nov-01	3917	684	5.73	1.70
Dec-01	3371.7	638	5.28	2.08
Jan-02	2318.22	651	3.56	1.86
Feb-02	2749.04	585	4.70	2.36



Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1B-6(a,b))

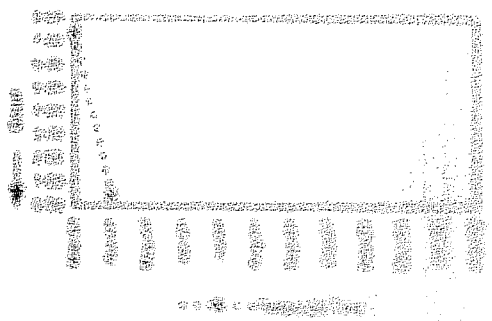
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	6235.08	932	6.69	3.80
Apr-01	34020.64	9424	3.61	4.72
May-01	111022.4	27020	4.12	7.37
Jun-01	81192.05	22871	3.55	6.70
Jul-01	89799.84	28782	3.12	4.02
Aug-01	81150.16	22294	3.64	8.52
Sep-01	2800	875	3.20	5.25
Oct-01	4869.86	1598	3.06	1.04
Nov-01	17357.08	4138	4.19	3.80
Dec-01	7532.29	2264	3.33	1.97
Jan-02	10182.28	2384	4.27	1.74
Feb-02	10209.6	2183	4.72	1.63



Checklist #2 - Pre-order Response Times - OSS

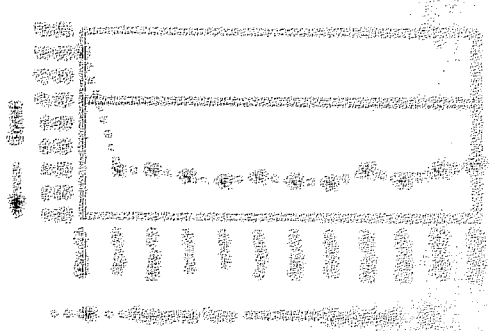
Pre-Order Response Times (TN Reservation) (Avg Sec) ED Access (OSS Test)

Date	CLEC Num	CLEC Denom	Response Time	SQ Dev
Mar-01	6878.16	932	7.38	5.57
Apr-01	4335.04	9424	0.46	1.45
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



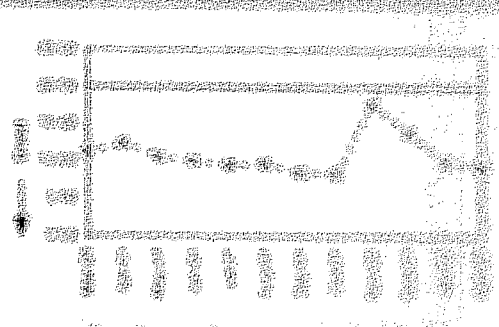
Pre-Order Response Times (TN Reservation) (Avg Sec) ED Access (OSS Test)

Date	CLEC Num	CLEC Denom	Response Time	SQ Dev
Mar-01	13113.24	932	14.07	
Apr-01	38355.68	9424	4.07	
May-01	111322.4	27020	4.12	
Jun-01	81192.05	22871	3.55	
Jul-01	89799.84	28762	3.12	
Aug-01	81150.16	22294	3.64	
Sep-01	2800	673	4.16	
Oct-01	4889.88	1596	3.06	
Nov-01	17357.08	4139	4.19	
Dec-01	7532.29	2264	3.33	
Jan-02	10182.28	2364	4.31	
Feb-02	10299.6	2763	3.73	



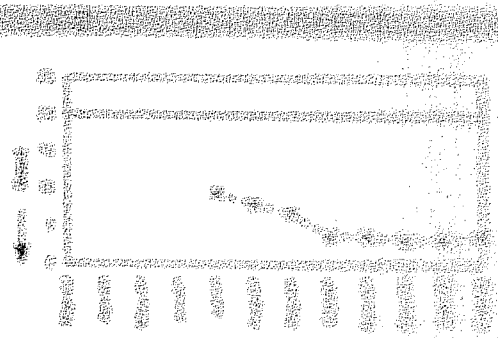
Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) ED Access (OSS Test)

Date	CLEC Num	CLEC Denom	Response Time	SQ Dev
Mar-01	4391.4	390	11.26	3.45
Apr-01	5208.17	419	12.43	10.60
May-01	5575.18	520	10.72	7.41
Jun-01	4145.1	419	9.89	13.01
Jul-01	5344.62	580	9.22	4.01
Aug-01	5703.6	568	10.04	6.38
Sep-01	4936.32	576	8.57	6.61
Oct-01	4231.86	503	8.41	2.60
Nov-01	9610.6	641	14.99	10.63
Dec-01	7814.31	552	14.16	11.97
Jan-02	5880.49	583	10.09	9.52
Feb-02	6235.41	657	9.49	10.13



Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) ED Access (OSS Test)

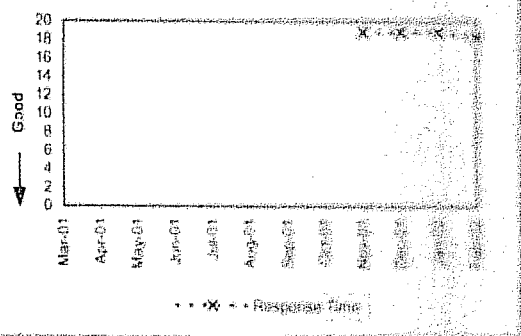
Date	CLEC Num	CLEC Denom	Response Time	SQ Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	5493.04	577	9.52	11.13
Aug-01	4686.36	604	8.19	11.28
Sep-01	3842	545	8.05	3.43
Oct-01	2869.44	732	3.92	7.65
Nov-01	2870.82	755	3.80	3.88
Dec-01	2114.84	637	3.32	4.03
Jan-02	2287.71	697	3.28	2.41
Feb-02	2386.8	612	3.90	4.56



Checklist #2 - Preorder Response Times - EDI

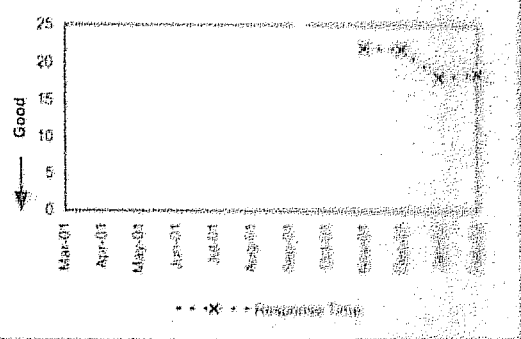
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) EDI Request/Response (PO-1B-9)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	23409.4	1239	18.89	6.27
Dec-01	21378.63	1128	18.95	6.27
Jan-02	21897.45	1156	18.94	6.47
Feb-02	17347.68	941	18.44	6.00



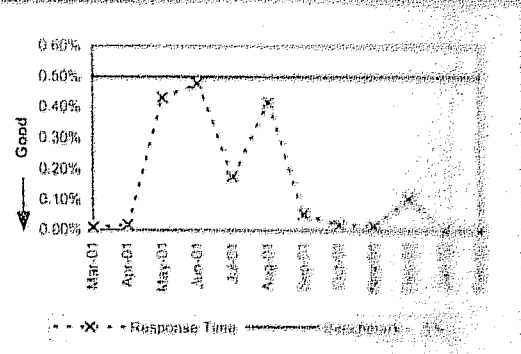
Pre-Order Response Times (Loop Make Up Inquiry) (Avg Sec) EDI Request/Response (PO-1B-10)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	9719.58	442	21.99	9.39
Dec-01	8451.68	388	21.86	2.99
Jan-02	8616.5	475	18.14	1.73
Feb-02	16552.04	892	18.56	2.31



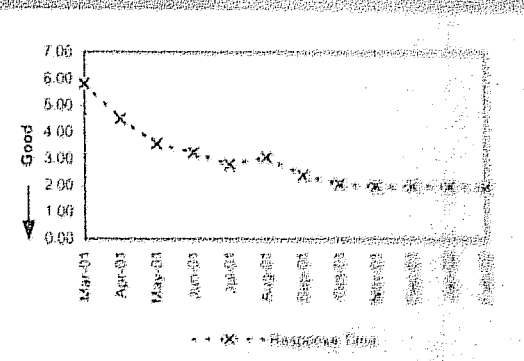
Pre-Order Response Times (Timeout) (Percent) EDI Total (PO-1C-2)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	1	10273	0.01%	0.99%
Apr-01	4	22017	0.02%	1.35%
May-01	196	45372	0.43%	6.56%
Jun-01	181	37778	0.48%	6.91%
Jul-01	84	47303	0.18%	4.21%
Aug-01	171	40973	0.42%	6.45%
Sep-01	11	19961	0.06%	2.35%
Oct-01	4	22078	0.02%	1.35%
Nov-01	4	27606	0.01%	1.20%
Dec-01	24	22950	0.11%	3.23%
Jan-02	0	23298	0.00%	0.00%
Feb-02	0	21635	0.00%	0.00%



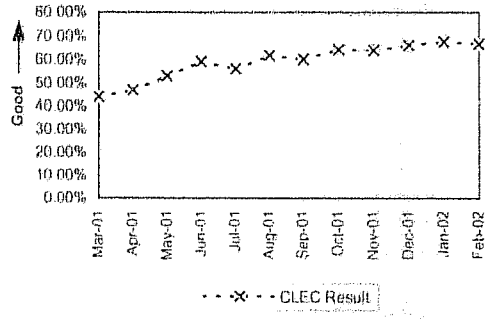
Pre-Order Response Times (Rejected Query) (Avg Sec) EDI Total (PO-1D-2)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	13100.82	2251	5.82	4.98
Apr-01	16069.5	3571	4.50	7.83
May-01	24450.93	6849	3.57	7.83
Jun-01	17631.25	5425	3.25	7.27
Jul-01	19569.2	6989	2.80	5.57
Aug-01	21218.12	6889	3.08	8.92
Sep-01	16359.08	6788	2.41	4.27
Oct-01	15223.56	7284	2.09	2.40
Nov-01	13622	6811	2.00	1.21
Dec-01	13778.55	6855	2.01	2.46
Jan-02	14314.07	7193	1.99	2.06
Feb-02	14515.08	7482	1.94	2.01

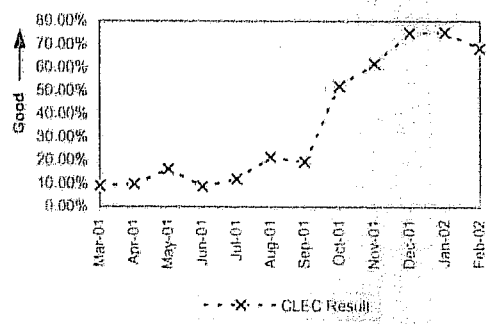


Checklist #2 - Electronic Flow-through - Resale

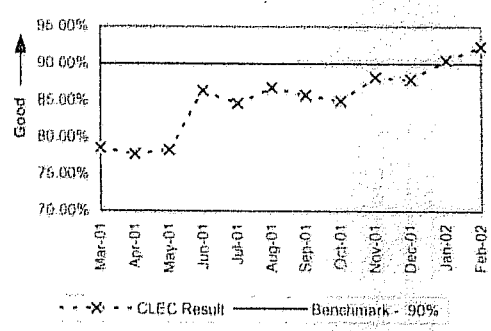
CLEC Result	Std Dev
44.29%	49.67%
47.12%	49.92%
53.13%	49.90%
59.32%	49.12%
56.35%	49.60%
61.89%	48.57%
66.35%	48.92%
64.36%	47.89%
64.17%	47.95%
66.20%	47.30%
67.75%	46.75%
68.80%	47.09%



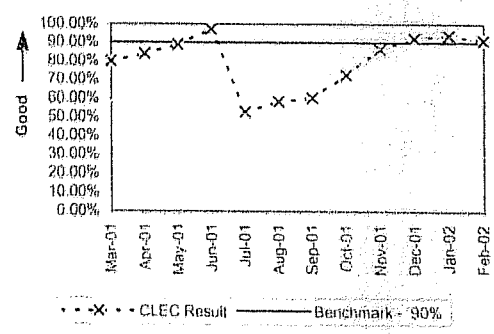
CLEC Result	Std Dev
9.26%	28.98%
9.88%	29.83%
16.45%	37.07%
6.88%	28.44%
12.19%	32.71%
21.56%	41.13%
19.69%	39.76%
52.24%	49.95%
61.87%	48.57%
74.09%	43.31%
75.32%	43.11%
68.53%	46.44%



CLEC Result	Std Dev
78.59%	41.02%
77.74%	41.60%
78.33%	41.20%
86.39%	34.29%
84.67%	36.03%
86.80%	33.85%
85.76%	34.92%
85.03%	35.68%
88.23%	32.23%
87.92%	32.59%
90.49%	29.34%
92.35%	26.58%



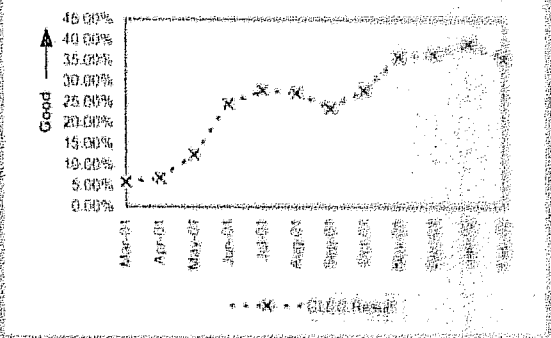
CLEC Result	Std Dev
79.95%	40.03%
84.08%	36.59%
88.99%	31.30%
97.31%	16.17%
52.93%	49.91%
68.58%	49.26%
60.53%	48.88%
72.61%	44.59%
86.55%	34.12%
92.39%	26.51%
93.93%	23.88%
91.30%	28.18%



Checklist #2 - Electronic Flow-through - Unbundled Loops

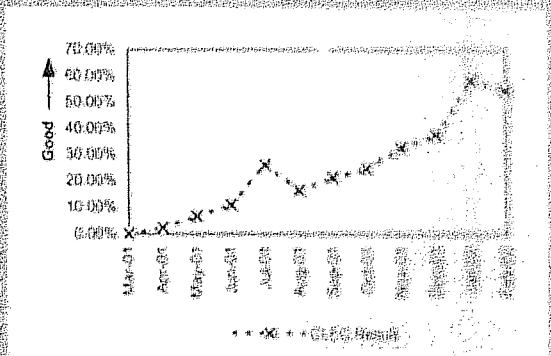
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01	712	11852	6.01%	23.76%
Apr-01	823	11795	6.98%	25.48%
May-01	1501	11968	12.54%	33.12%
Jun-01	2361	9573	24.66%	43.11%
Jul-01	2841	10146	28.00%	44.90%
Aug-01	3061	11232	27.25%	44.53%
Sep-01	2633	11167	23.58%	42.45%
Oct-01	3335	11950	27.91%	44.85%
Nov-01	3806	10551	36.07%	48.02%
Dec-01	3392	9252	36.66%	48.19%
Jan-02	4290	10943	39.20%	48.82%
Feb-02	3467	9716	35.68%	47.91%



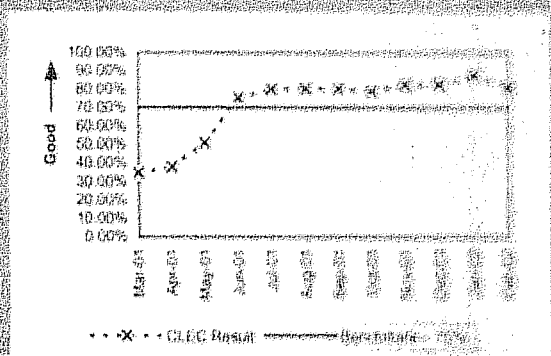
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01	8	5454	0.15%	3.83%
Apr-01	148	6420	2.31%	15.01%
May-01	406	6222	6.53%	24.70%
Jun-01	540	4957	10.89%	31.16%
Jul-01	1995	7654	26.06%	43.90%
Aug-01	1395	8547	16.32%	36.96%
Sep-01	2149	10050	21.38%	41.00%
Oct-01	3336	13516	24.68%	43.12%
Nov-01	3920	11990	32.69%	46.91%
Dec-01	4303	11436	37.63%	48.44%
Jan-02	10195	17440	58.46%	49.28%
Feb-02	6101	11165	54.64%	49.78%



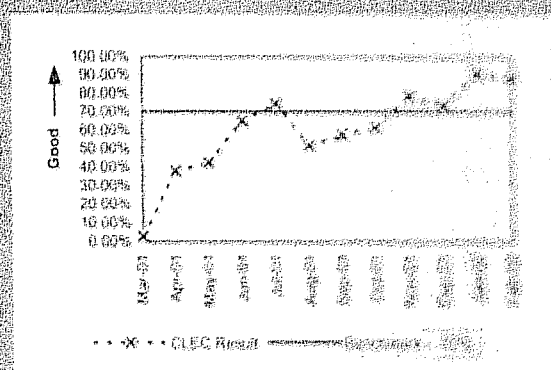
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01	712	2036	34.97%	47.69%
Apr-01	823	2159	38.12%	48.57%
May-01	1501	2936	51.12%	49.99%
Jun-01	2361	3135	75.31%	43.12%
Jul-01	2841	3544	80.16%	39.88%
Aug-01	3061	3802	80.51%	39.61%
Sep-01	2633	3274	80.42%	39.68%
Oct-01	3335	4222	78.99%	40.74%
Nov-01	3806	4595	82.83%	37.71%
Dec-01	3392	4098	82.77%	37.76%
Jan-02	4290	4874	88.02%	32.48%
Feb-02	3467	4258	81.42%	38.89%



Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2)

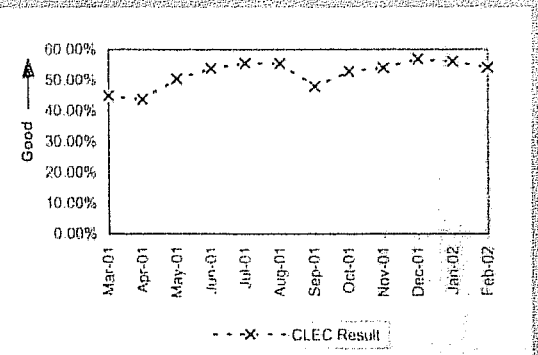
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01	8	276	2.90%	16.78%
Apr-01	148	389	38.05%	48.55%
May-01	406	954	42.56%	49.44%
Jun-01	540	830	65.06%	47.68%
Jul-01	1995	2672	74.66%	43.49%
Aug-01	1395	2705	51.57%	49.98%
Sep-01	2149	3729	57.63%	49.41%
Oct-01	3336	5426	61.48%	48.66%
Nov-01	3920	4977	78.76%	40.90%
Dec-01	4303	5861	73.42%	44.18%
Jan-02	10195	11236	90.74%	28.99%
Feb-02	6101	6903	88.38%	32.04%



Checklist #2 - Electronic Flow-through - LNP

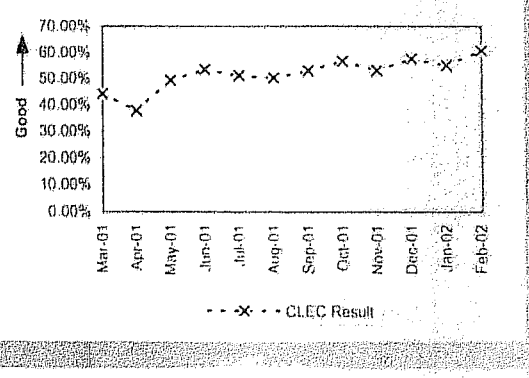
[illegible] LSRs Received via IMA LNP (Percent) (PO-2A-1)

[illegible]	CLEC Result	CLEC Std Dev
[illegible]	44.99%	49.75%
[illegible]	43.79%	49.61%
[illegible]	50.51%	50.00%
[illegible]	53.93%	49.85%
[illegible]	55.65%	49.68%
[illegible]	55.56%	49.69%
[illegible]	48.02%	49.96%
[illegible]	52.99%	49.91%
[illegible]	54.12%	49.83%
[illegible]	56.99%	49.51%
[illegible]	56.27%	49.61%
[illegible]	54.30%	49.81%



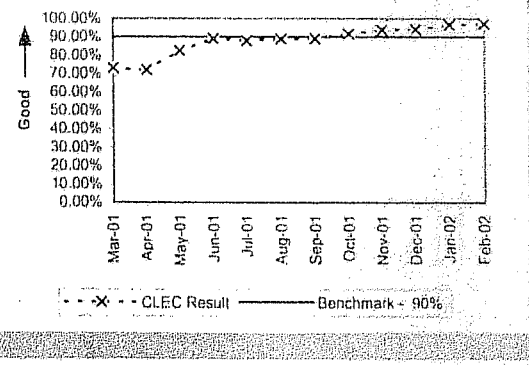
[illegible] LSRs Received via EDI LNP (Percent) (PO-2A-2)

[illegible]	CLEC Result	CLEC Std Dev
[illegible]	44.35%	49.68%
[illegible]	37.92%	48.52%
[illegible]	49.48%	50.00%
[illegible]	53.65%	49.87%
[illegible]	51.21%	49.99%
[illegible]	50.45%	50.00%
[illegible]	53.16%	49.90%
[illegible]	56.70%	49.55%
[illegible]	53.24%	49.89%
[illegible]	57.73%	49.40%
[illegible]	55.10%	49.74%
[illegible]	60.78%	48.83%



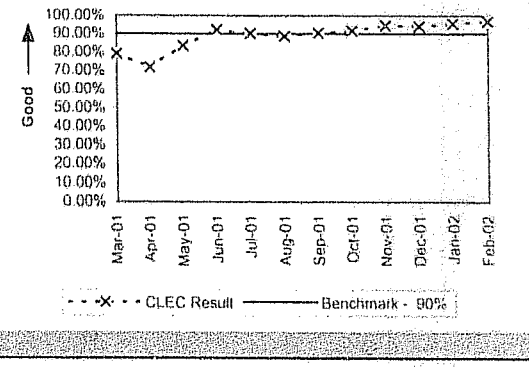
[illegible] LSRs Received via IMA LNP (Percent) (PO-2B-1)

[illegible]	CLEC Result	CLEC Std Dev
[illegible]	73.26%	44.26%
[illegible]	72.10%	44.85%
[illegible]	82.64%	37.88%
[illegible]	89.12%	31.14%
[illegible]	88.13%	32.34%
[illegible]	89.06%	31.21%
[illegible]	89.13%	31.13%
[illegible]	91.82%	27.41%
[illegible]	94.00%	23.76%
[illegible]	94.28%	23.22%
[illegible]	96.78%	17.66%
[illegible]	97.31%	16.17%



[illegible] LSRs Received via EDI LNP (Percent) (PO-2B-2)

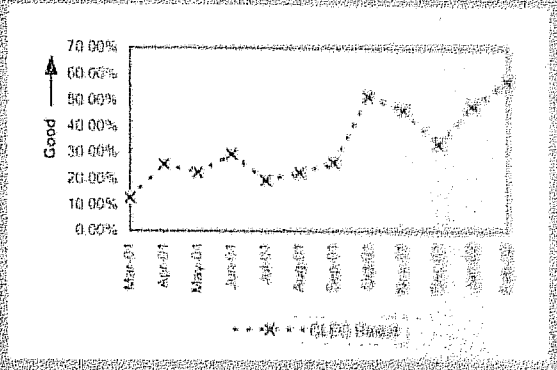
[illegible]	CLEC Result	CLEC Std Dev
[illegible]	79.24%	40.56%
[illegible]	72.01%	44.90%
[illegible]	83.68%	36.96%
[illegible]	92.30%	26.66%
[illegible]	90.38%	29.49%
[illegible]	88.80%	31.54%
[illegible]	90.68%	29.07%
[illegible]	91.92%	27.25%
[illegible]	94.62%	22.56%
[illegible]	94.37%	23.05%
[illegible]	95.69%	20.31%
[illegible]	97.04%	16.95%



Checklist #2 - Electronic Flow-through - UNE-P-POTS

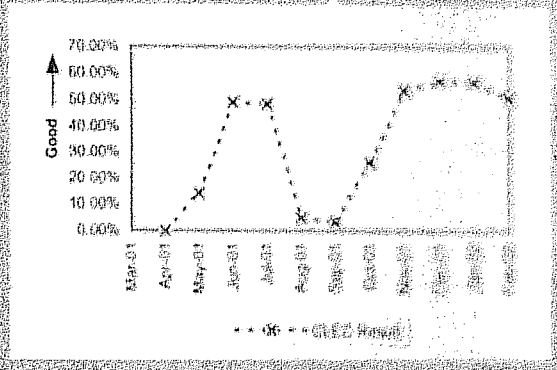
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01	112	880	12.73%	33.33%
Apr-01	359	1394	25.75%	43.73%
May-01	221	978	22.60%	41.82%
Jun-01	255	865	29.48%	45.60%
Jul-01	306	1560	19.62%	39.71%
Aug-01	402	1781	22.57%	41.81%
Sep-01	340	1285	26.46%	44.11%
Oct-01	3071	5933	51.76%	49.97%
Nov-01	3292	7095	46.40%	49.87%
Dec-01	2823	8438	33.46%	47.18%
Jan-02	3264	6792	48.06%	49.96%
Feb-02	4051	7056	57.41%	49.45%



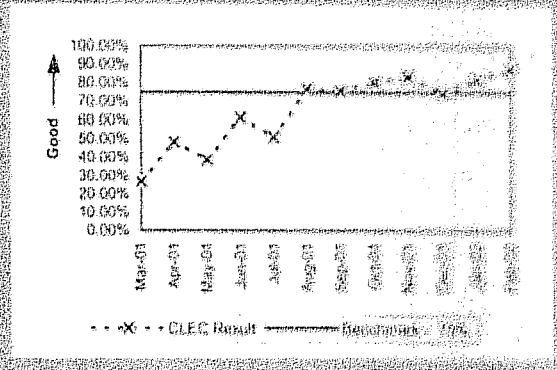
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01	0	2	0.00%	0.00%
May-01	4	28	14.29%	34.99%
Jun-01	492	998	49.30%	50.00%
Jul-01	710	1458	48.70%	49.98%
Aug-01	76	1501	5.06%	21.92%
Sep-01	43	1230	3.50%	18.37%
Oct-01	798	3047	26.19%	43.97%
Nov-01	2059	3832	53.73%	49.86%
Dec-01	1539	2689	57.23%	49.47%
Jan-02	1947	3435	56.68%	49.55%
Feb-02	1566	3077	50.89%	49.99%



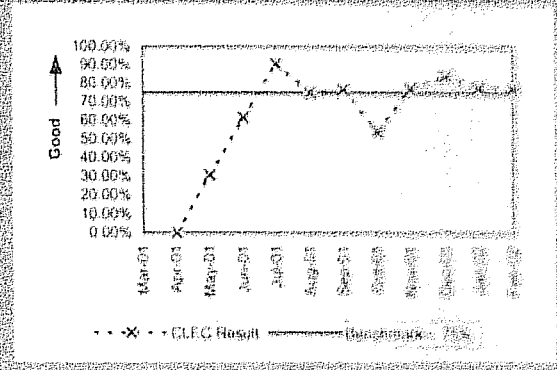
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01	112	413	27.12%	44.46%
Apr-01	359	739	48.58%	49.98%
May-01	221	566	39.05%	48.79%
Jun-01	255	413	61.74%	48.60%
Jul-01	306	598	51.17%	49.99%
Aug-01	402	522	77.01%	42.08%
Sep-01	340	447	76.06%	42.67%
Oct-01	3071	3819	80.41%	39.69%
Nov-01	3292	3943	83.49%	37.13%
Dec-01	2823	3778	74.72%	43.46%
Jan-02	3264	3988	81.85%	38.55%
Feb-02	4051	4614	87.80%	32.73%



Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2)

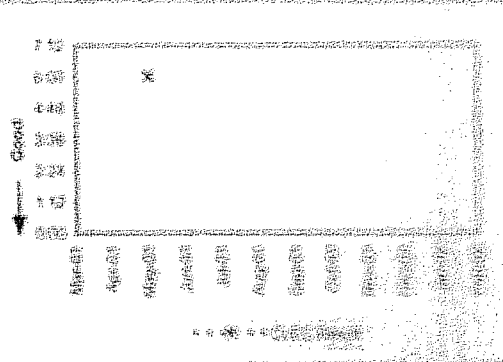
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01	0	1	0.00%	0.00%
May-01	4	13	30.77%	46.15%
Jun-01	492	798	61.65%	48.62%
Jul-01	710	782	90.79%	28.91%
Aug-01	76	101	75.25%	43.16%
Sep-01	43	56	76.79%	42.22%
Oct-01	798	1466	54.43%	49.80%
Nov-01	2059	2661	77.38%	41.84%
Dec-01	1539	1830	84.10%	36.57%
Jan-02	1947	2504	77.76%	41.59%
Feb-02	1566	2019	77.56%	41.72%



Checklist #2 - LSR Rejections

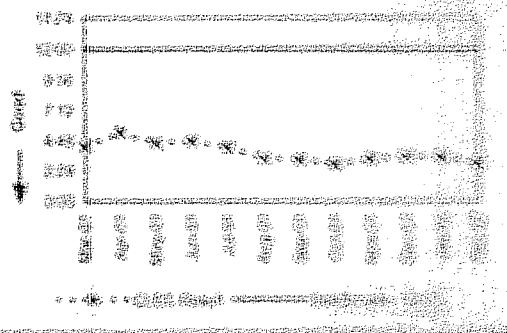
LSR Rejection Notice Interval for IMA (pre-split) (Hours:Minutes) (PO-3)

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01			
Apr-01			
May-01	6:02	1	6:02
Jun-01			
Jul-01			
Aug-01			
Sep-01			
Oct-01			
Nov-01			
Dec-01			
Jan-02			
Feb-02			



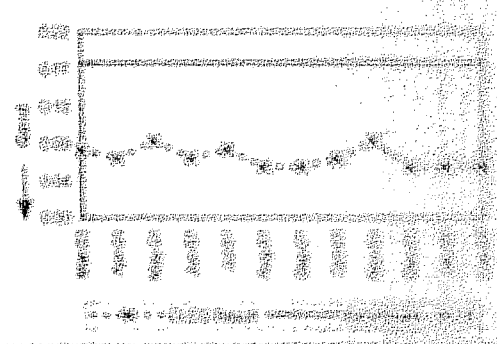
LSR Rejection Notice Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1)

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	23079:37	5239	4:24
Apr-01	28047:30	5087	5:31
May-01	26557:37	5684	4:40
Jun-01	23820:45	4947	4:49
Jul-01	21270:09	4933	4:19
Aug-01	17728:10	5158	3:26
Sep-01	13786:10	4114	3:21
Oct-01	13659:29	4578	2:59
Nov-01	13840:21	4026	3:26
Dec-01	11824:06	3296	3:35
Jan-02	13053:43	3681	3:33
Feb-02	9649:34	3142	3:04



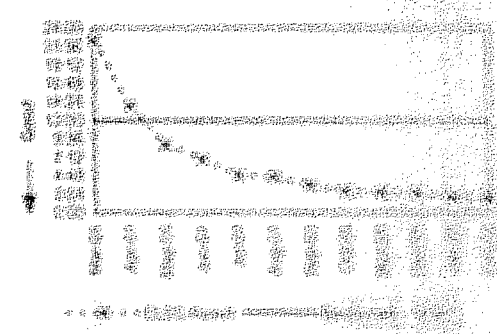
LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2)

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	2439:14	19006	0:08
Apr-01	2601:07	20993	0:07
May-01	3476:22	24033	0:09
Jun-01	2646:25	22269	0:07
Jul-01	3187:14	25302	0:08
Aug-01	2619:12	24519	0:06
Sep-01	2182:39	20332	0:06
Oct-01	2821:41	25739	0:07
Nov-01	3749:08	24670	0:09
Dec-01	2975:07	28208	0:06
Jan-02	2952:50	29785	0:06
Feb-02	2612:21	25067	0:06



LSR Rejection Notice Interval for EDI - Rejected Manually (Hours:Minutes) (PO-3A-1)

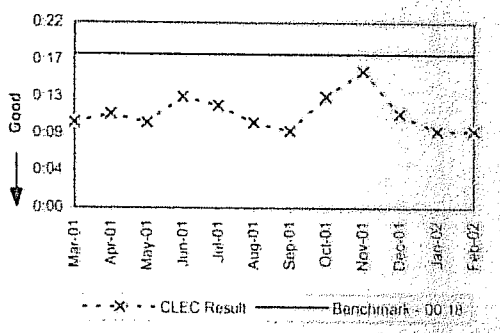
Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	72631:23	3242	22:24
Apr-01	62301:38	4460	13:58
May-01	37723:21	4212	8:57
Jun-01	28447:00	4046	7:02
Jul-01	22614:02	4528	5:00
Aug-01	28904:49	6185	4:40
Sep-01	18780:11	5138	3:39
Oct-01	17800:55	6241	2:51
Nov-01	12279:16	4560	2:42
Dec-01	10284:53	3927	2:37
Jan-02	9422:58	4492	2:06
Feb-02	6870:16	3544	1:56



Checklist #2 - LSR Rejections

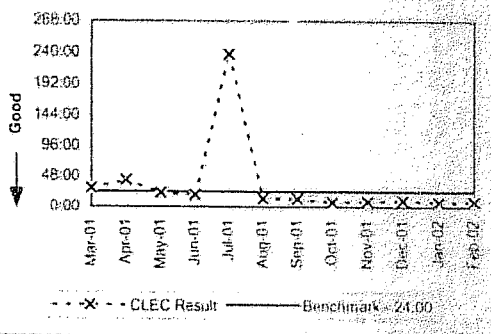
LSR Rejection Notice Interval for EDI - Auto-Rejected (Minutes:Seconds) (PO-3B-2)

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	1188:33	7327	0:10
Apr-01	1478:45	8339	0:11
May-01	1564:42	9845	0:10
Jun-01	1628:21	7734	0:13
Jul-01	1517:44	7819	0:12
Aug-01	1657:46	10415	0:10
Sep-01	1419:33	9822	0:09
Oct-01	3215:15	14444	0:13
Nov-01	4041:55	14716	0:16
Dec-01	2841:34	15289	0:11
Jan-02	2863:00	20133	0:09
Feb-02	2013:05	13400	0:09



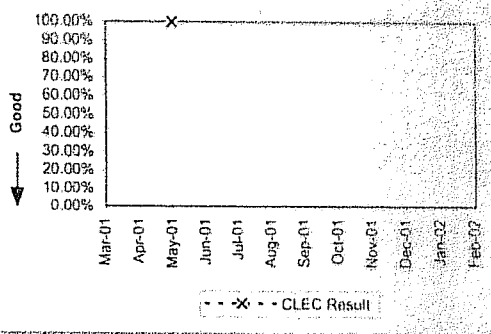
LSR Rejection Notice Interval for Manual and IIS (Hours:Minutes) (PO-3C)

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	43277:45	1452	29:48
Apr-01	56922:53	1339	42:31
May-01	42422:19	1874	22:38
Jun-01	24899:53	1270	19:36
Jul-01	236524:33	995	237:43
Aug-01	18926:14	1449	13:04
Sep-01	8162:41	648	12:36
Oct-01	5273:53	677	7:47
Nov-01	5253:33	599	8:46
Dec-01	6682:15	652	10:15
Jan-02	4071:29	521	7:49
Feb-02	4787:34	584	8:12



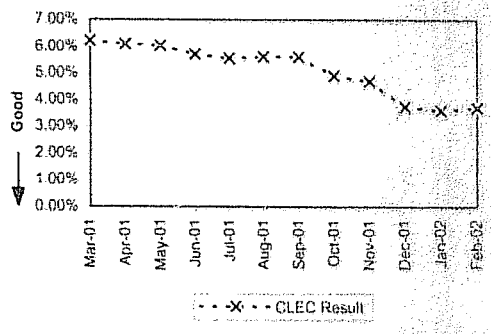
LSRs Rejected for IMA (pre-split) (Percent) (PO-4)

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01			
Apr-01			
May-01	1	1	100.00%
Jun-01			
Jul-01			
Aug-01			
Sep-01			
Oct-01			
Nov-01			
Dec-01			
Jan-02			
Feb-02			



LSRs Rejected for IMA - Rejected Manually (Percent) (PO-4A-1)

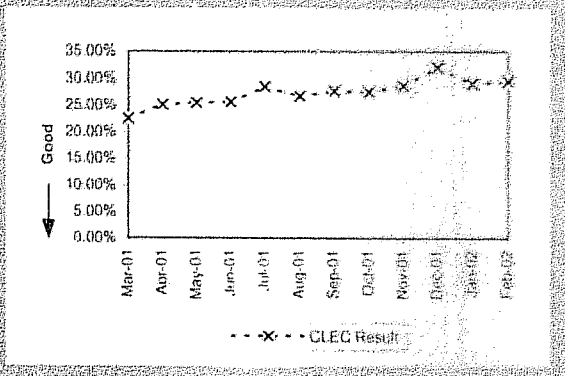
Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	5239	84031	6.23%
Apr-01	5087	83328	6.10%
May-01	5684	94055	6.04%
Jun-01	4947	86450	5.72%
Jul-01	4933	88485	5.58%
Aug-01	5158	91530	5.64%
Sep-01	4114	73160	5.62%
Oct-01	4578	93217	4.91%
Nov-01	4026	85656	4.70%
Dec-01	3296	87829	3.75%
Jan-02	3681	102045	3.61%
Feb-02	3142	84615	3.71%



Checklist #2 - LSR Rejections

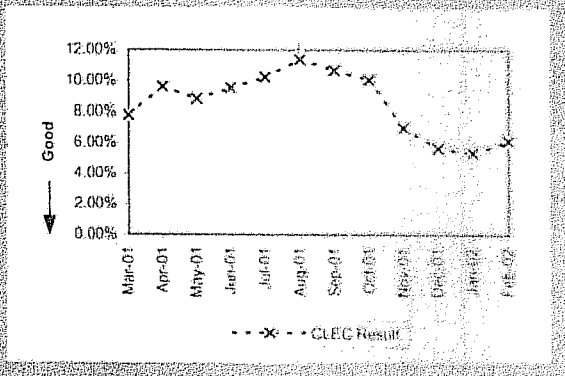
LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-4A-2)

CLEC Num	CLEC Denom	CLEC Result
19006	84031	22.62%
20993	83328	25.19%
24033	94055	25.55%
22269	86450	25.76%
25302	88485	28.59%
24519	91530	26.79%
20332	73160	27.79%
25739	93217	27.61%
24670	85656	28.80%
28208	87829	32.12%
29785	102045	29.19%
25067	84615	29.62%



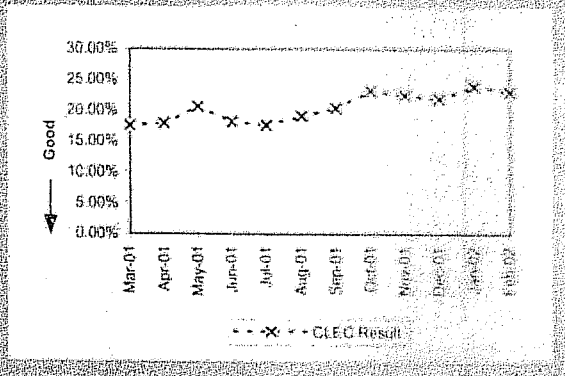
LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1)

CLEC Num	CLEC Denom	CLEC Result
3242	41598	7.79%
4460	46389	9.61%
4212	47633	8.84%
4046	42364	9.55%
4528	44111	10.27%
6185	54234	11.40%
5138	47978	10.71%
6241	61930	10.08%
4560	65120	7.00%
3927	69357	5.66%
4492	83678	5.37%
3544	57897	6.12%



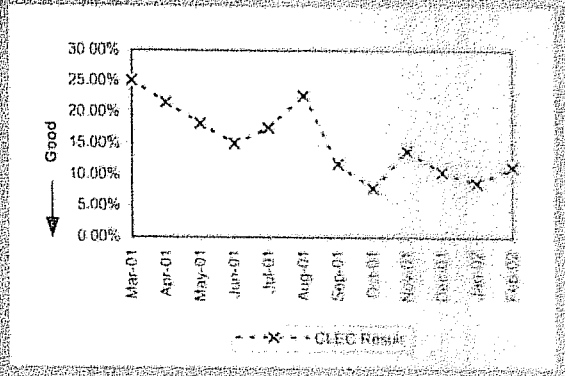
LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2)

CLEC Num	CLEC Denom	CLEC Result
7327	41598	17.61%
8339	46389	17.98%
9845	47633	20.67%
7734	42364	18.26%
7819	44111	17.73%
10415	54234	19.20%
9822	47978	20.47%
14444	61930	23.32%
14716	65120	22.60%
15289	69357	22.04%
20133	83678	24.06%
13400	57897	23.14%



LSRs Received via Facsimile (Percent) (PO-4C)

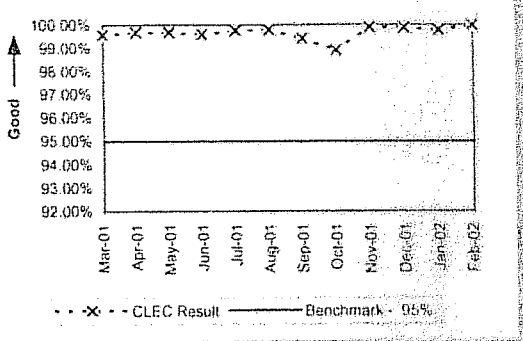
CLEC Num	CLEC Denom	CLEC Result
1452	5785	25.10%
1339	6210	21.56%
1874	10311	18.17%
1270	8426	15.07%
995	5679	17.52%
1449	6399	22.64%
648	5514	11.75%
677	8574	7.90%
599	4332	13.83%
652	6223	10.48%
521	5963	8.74%
584	5174	11.29%



Checklist #2 - Firm Order Confirmations - Resale

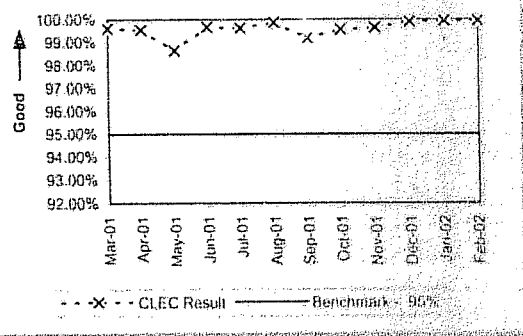
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(a))

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	15971	16037	99.59%
Apr-01	15243	16295	99.68%
May-01	21620	21687	99.69%
Jun-01	22861	22953	99.60%
Jul-01	19953	19997	99.78%
Aug-01	22358	22404	99.79%
Sep-01	14910	14995	99.43%
Oct-01	20700	20926	98.92%
Nov-01	17371	17388	99.90%
Dec-01	17595	17615	99.89%
Jan-02	23222	23271	99.79%
Feb-02	19567	19570	99.98%



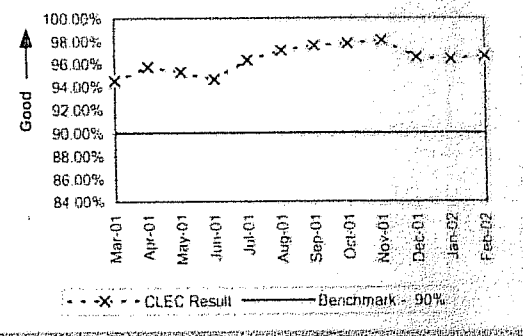
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2(a))

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	1037	1041	99.62%
Apr-01	1141	1146	99.56%
May-01	1830	1855	98.65%
Jun-01	1501	1506	99.67%
Jul-01	2174	2182	99.63%
Aug-01	3828	3833	99.87%
Sep-01	2575	2596	99.19%
Oct-01	3908	3925	99.57%
Nov-01	7998	8026	99.65%
Dec-01	9211	9220	99.90%
Jan-02	11145	11152	99.94%
Feb-02	5341	5344	99.94%



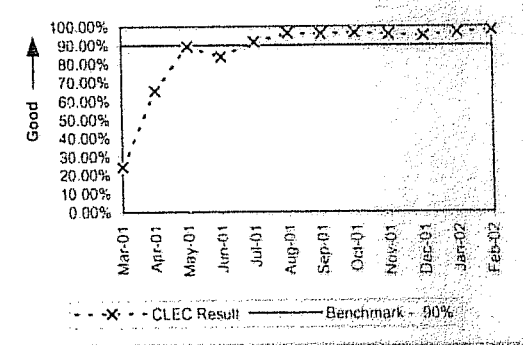
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(a))

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	18944	20044	94.51%
Apr-01	17383	18158	95.73%
May-01	17955	18840	95.30%
Jun-01	14650	15482	94.63%
Jul-01	15449	16038	96.33%
Aug-01	14905	14409	97.20%
Sep-01	9658	9894	97.61%
Oct-01	12165	12441	97.78%
Nov-01	11068	11286	98.07%
Dec-01	11719	12136	96.56%
Jan-02	12703	13172	96.44%
Feb-02	10568	10932	96.67%



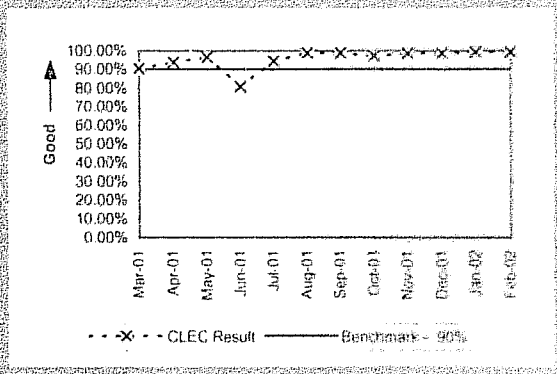
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(a))

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	2344	9569	24.50%
Apr-01	7006	10667	65.68%
May-01	8468	9461	89.50%
Jun-01	8740	10422	83.86%
Jul-01	10309	11234	91.76%
Aug-01	14310	14849	96.37%
Sep-01	10831	11279	96.03%
Oct-01	11018	11395	96.69%
Nov-01	10582	11024	95.99%
Dec-01	9428	9901	95.22%
Jan-02	11701	12060	97.02%
Feb-02	7793	7931	98.26%



Checklist #2 - Firm Order Confirmations - Resale

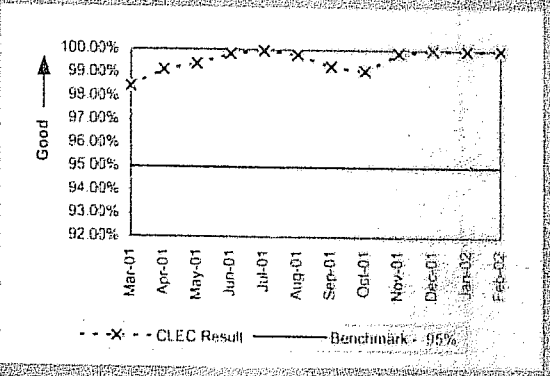
Time for Manual (Percent) (PO-5C-(a))			
	CLEC Num	CLEC Denom	CLEC Result
	3401	3753	90.62%
	4123	4385	94.03%
	7534	7800	96.59%
	324	400	81.00%
	4002	4238	94.43%
	4336	4384	98.91%
	4211	4253	99.01%
	6741	6927	97.31%
	3271	3314	98.70%
	4966	5026	98.81%
	4896	4929	99.33%
	4100	4132	99.23%



Checklist #2 - Firm Order Confirmations - Unbundled Loops

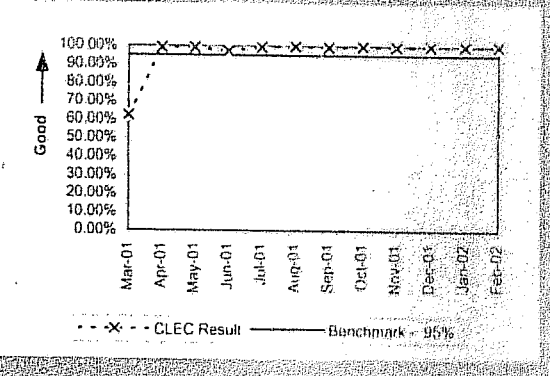
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(b))

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	697	708	98.45%
Apr-01	818	825	99.15%
May-01	1492	1501	99.40%
Jun-01	2357	2361	99.83%
Jul-01	2840	2841	99.96%
Aug-01	3055	3061	99.80%
Sep-01	2592	2610	99.31%
Oct-01	3286	3315	99.13%
Nov-01	3777	3782	99.87%
Dec-01	3364	3364	100.00%
Jan-02	4215	4216	99.98%
Feb-02	3416	3416	100.00%



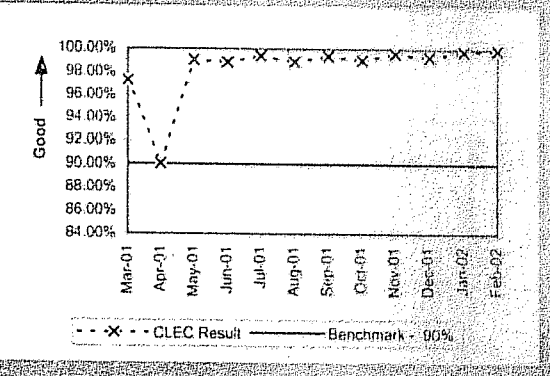
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2(b))

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	5	8	62.50%
Apr-01	147	148	99.32%
May-01	403	406	99.26%
Jun-01	526	540	97.41%
Jul-01	1985	1995	99.50%
Aug-01	1394	1395	99.93%
Sep-01	2135	2145	99.53%
Oct-01	3321	3323	99.94%
Nov-01	3815	3829	99.63%
Dec-01	4219	4220	99.98%
Jan-02	9511	9511	100.00%
Feb-02	5282	5284	99.96%



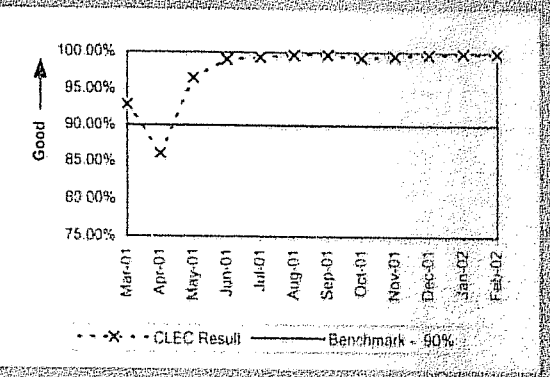
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(b))

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	8242	8471	97.30%
Apr-01	9130	10138	90.06%
May-01	9585	9674	99.08%
Jun-01	6865	6941	98.91%
Jul-01	7176	7216	99.45%
Aug-01	7087	7162	98.95%
Sep-01	7454	7497	99.43%
Oct-01	8842	8923	99.09%
Nov-01	7004	7027	99.67%
Dec-01	5808	5846	99.35%
Jan-02	6454	6465	99.83%
Feb-02	6143	6146	99.95%



FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(b))

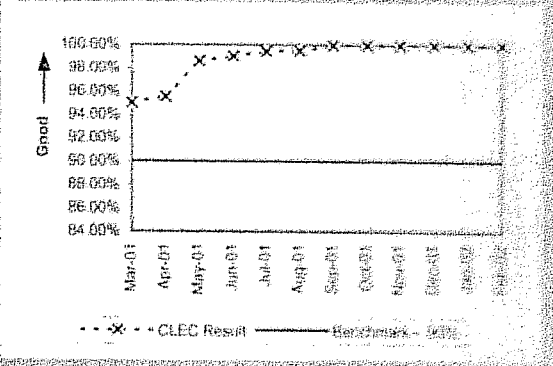
Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	1991	2144	92.86%
Apr-01	3410	3960	86.11%
May-01	4414	4572	96.54%
Jun-01	3353	3385	99.05%
Jul-01	4426	4453	99.39%
Aug-01	5242	5259	99.68%
Sep-01	7076	7098	99.69%
Oct-01	9085	9150	99.29%
Nov-01	8708	8752	99.50%
Dec-01	8559	8586	99.69%
Jan-02	10137	10152	99.85%
Feb-02	7418	7427	99.88%



Checklist #2 - Firm Order Confirmations - Unbundled Loops

FOCs on Time for Manual (Percent) (PO-5C-(b))

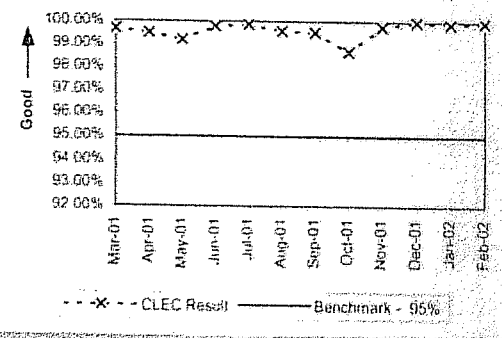
Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	135	142	95.07%
Apr-01	151	158	95.57%
May-01	215	218	98.62%
Jun-01	208	210	99.05%
Jul-01	182	183	99.45%
Aug-01	205	206	99.51%
Sep-01	180	180	100.00%
Oct-01	278	278	100.00%
Nov-01	172	172	100.00%
Dec-01	241	241	100.00%
Jan-02	226	226	100.00%
Feb-02	172	172	100.00%



Checklist #2 - Firm Order Confirmations - LNP

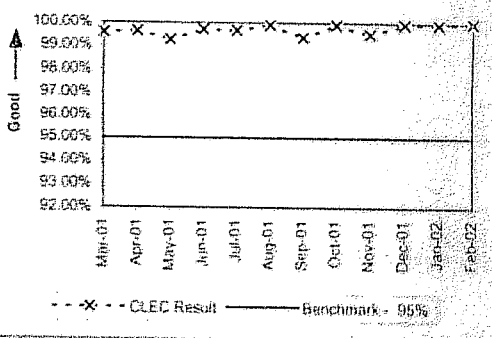
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(c))

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	5195	5212	99.67%
Apr-01	4620	4643	99.50%
May-01	5591	5636	99.20%
Jun-01	5745	5757	99.79%
Jul-01	6280	6288	99.87%
Aug-01	7387	7417	99.60%
Sep-01	5453	5479	99.53%
Oct-01	7655	7757	98.69%
Nov-01	8538	8558	99.77%
Dec-01	8724	8725	99.99%
Jan-02	10395	10406	99.89%
Feb-02	7643	7646	99.96%



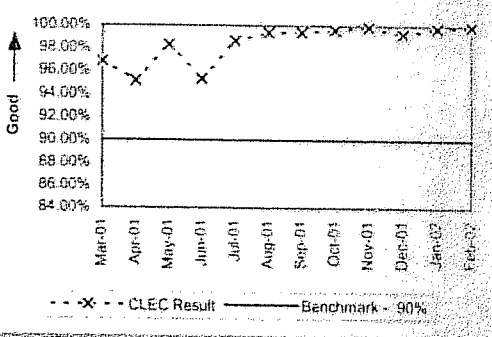
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2(c))

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	6456	6494	99.57%
Apr-01	5596	5616	99.64%
May-01	7706	7762	99.28%
Jun-01	6991	7011	99.71%
Jul-01	4991	5007	99.68%
Aug-01	4815	4819	99.92%
Sep-01	4187	4213	99.38%
Oct-01	6267	6272	99.92%
Nov-01	6751	6784	99.51%
Dec-01	9501	9506	99.95%
Jan-02	7601	7606	99.93%
Feb-02	7911	7911	100.00%



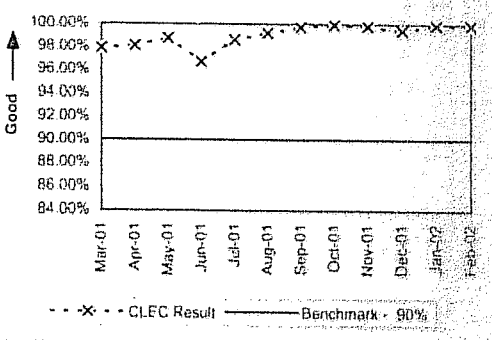
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(c))

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	5455	5627	96.85%
Apr-01	5150	5411	95.18%
May-01	5067	5153	98.33%
Jun-01	4333	4544	95.36%
Jul-01	4633	4695	98.68%
Aug-01	5290	5322	99.40%
Sep-01	4274	4299	99.42%
Oct-01	5332	5351	99.64%
Nov-01	5908	5915	99.88%
Dec-01	5418	5457	99.29%
Jan-02	6942	6956	99.80%
Feb-02	5537	5540	99.95%



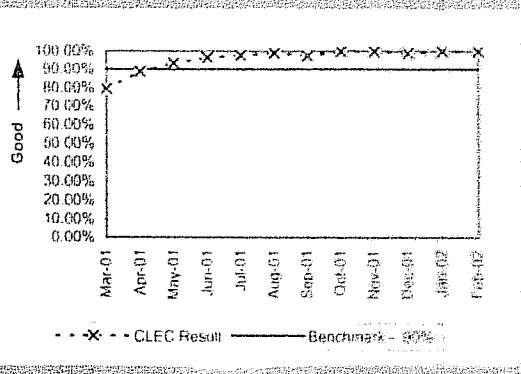
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(c))

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	7781	7947	97.91%
Apr-01	8893	9063	98.12%
May-01	7650	7745	98.77%
Jun-01	5713	5906	96.73%
Jul-01	4587	4752	98.63%
Aug-01	4498	4533	99.23%
Sep-01	3589	3598	99.75%
Oct-01	4322	4325	99.93%
Nov-01	4741	4749	99.83%
Dec-01	5418	5448	99.45%
Jan-02	5088	5093	99.90%
Feb-02	4282	4286	99.91%



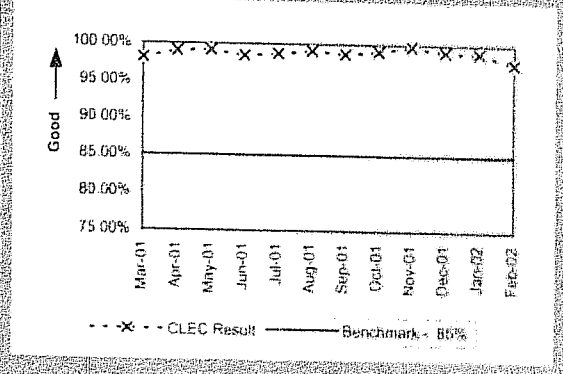
Checklist #2 - Firm Order Confirmations - LNP

	Orders on Time for Manual (Percent) (PO-5C-(c))		
	CLEC Num	CLEC Denom	CLEC Result
	259	325	79.69%
	209	235	88.94%
	307	328	93.60%
	227	235	96.60%
	135	138	97.83%
	224	226	99.12%
	129	132	97.73%
	108	108	100.00%
	111	111	100.00%
	173	175	98.86%
	130	130	100.00%
	130	130	100.00%



Checklist #2 - Firm Order Confirmations - LIS

Firm Order Confirmations (FOCs) On Time (Percent) (PO-5D)			
Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	421	429	98.14%
Apr-01	323	326	99.08%
May-01	368	371	99.19%
Jun-01	325	330	98.48%
Jul-01	479	485	98.76%
Aug-01	594	599	99.17%
Sep-01	402	407	98.77%
Oct-01	561	566	99.12%
Nov-01	482	483	99.79%
Dec-01	433	437	99.08%
Jan-02	461	466	98.93%
Feb-02	518	531	97.55%



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June 20, 2006

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UTILITIES COMMISSION

Patricia Van Gerpen
Executive Director
Public Utilities Commission
500 East Capitol Avenue
Pierre, South Dakota 57501

RE: **IN THE MATTER OF THE CONSIDERATION OF THE NEW PURPA STANDARDS**
Docket NO: EL06-018
Our file: 0044

Dear Patty:

Enclosed are the original and ten copies of Comments of the South Dakota Electric Utility Companies in the above-entitled matter. Please file the enclosure.

Yours truly,

MAY, ADAM, GERDES & THOMPSON LLP

BY:
DAG:mw
Enclosures
cc/enc: Bob Miller
Pam Bonrud
Barb Zar
Jim Wilcox
Geoff Simon
Kevin Kouba
Gus Skovgaard

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SOUTH DAKOTA PU
UTILITIES COMMISS

BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA

IN THE MATTER OF THE CONSIDERATION) DOCKET NO. EL06-018
OF THE NEW PURPA STANDARDS)

Comments of the South Dakota
Electric Utility Companies

The South Dakota Electric Utility Companies, whose members are NorthWestern Energy ("NorthWestern"), Montana-Dakota Utilities ("Montana-Dakota"), Xcel Energy ("Xcel"), Otter Tail Power ("Otter Tail"), Black Hills Power ("Black Hills"), and MidAmerican Energy ("MidAmerican"), offer the following comments in response to the South Dakota Public Utilities Commission ("Commission") order dated June 5, 2006. In opening EL06-018, the Commission requests comment on how it should proceed with its consideration of five new federal standards established in the Public Utility Regulatory Policies Act ("PURPA") of 1978 through passage of the Energy Policy Act of 2005 ("EPAct 2005").

The Commission poses six questions in EL06-018, seeking comment from interested persons or entities on how it should proceed in considering the new PURPA standards. The collective response from the SDEUC on behalf of its members is as follows:

Question 1: Which electric utilities operating in South Dakota are affected by the standards and are subject to the Commission's jurisdiction?

> It is our contention that any operating electric utility in South Dakota would be affected by these standards, whether it is an investor-owned, rural cooperative, or municipal electric provider. However, those utilities that come under the Commission's jurisdiction are defined in SDCL § 49-34A-1(12). It is appropriate for the Commission to determine how the PURPA standards in question from passage of EPAct 2005 would apply to the respective business practices of those utilities in South Dakota.

Question 2: Should the Commission open a docket for each utility or open a generic docket encompassing all of the affected utilities?

It is our recommendation to the Commission that the public interest would be better served if it were to open one generic docket encompassing all affected utilities rather than opening individual dockets for each affected utility. This approach would be the most expedient and provide the most suitable format for consideration of the new PURPA standards.

This is not to imply, however, that it would be appropriate to adopt only generic standards that would be applicable to all utilities in that docket. In some cases generic standards may be appropriate. In other cases it may be necessary to recognize that there are differences between the utilities that may make generic standards unworkable.

Question 3: Should the Commission combine all of the standards, some of the standards, or have separate dockets on each standard?

We would be supportive of combining all the standards into one docket for Commission consideration. Again, this approach would be the most expedient and provide a suitable format for public input.

Question 4: Should the Commission hold evidentiary hearings with direct testimony and cross-examination?

We suggest that the Commission consider utilizing a "paper hearing" format. It is anticipated that the general issues can be addressed through the submission of written comments and that a formal evidentiary hearing would not be needed until, and unless, the Commission were to determine it wants to enact one or more of the new PURPA standards it is being asked to consider. Utilizing a "paper hearing" approach should allow sufficient interplay between the Commission, affected utilities, and other public interests. If the Commission should decide, based upon issues raised

by parties in the "paper hearing" that evidentiary hearings are necessary, it could still decide to hold evidentiary hearings related to those issues. Use of the "paper hearing", if workable, would provide the most expedient approach to considering the new PURPA standards.

Question 5: If the Commission decides to implement any of the standards, should it do so through rulemaking?

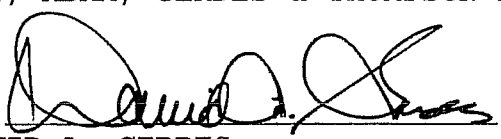
Yes, we support the use of the rulemaking process to implement any of the standards if the Commission decides to do so. The rulemaking process allows substantial public input that will be important to developing the Commission's approach in implementing any standards it desires to enact.

Question 6: With respect to the net metering standard, should the Commission find it is not required to consider this standard given that the Legislature has already considered net metering in a past legislative session?

Our collective opinion is that the net metering standard does not require additional Commission consideration due to action taken by the South Dakota Legislature. Language related to consideration of net metering was specifically removed from proposed legislation by the Legislature this past session.

Respectfully submitted this 20th day of June, 2006.

MAY, ADAM, GERDES & THOMPSON LLP

BY: 
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Telephone: (605)224-8803
Telefax: (605)224-6289

CONTINUATION

[8]

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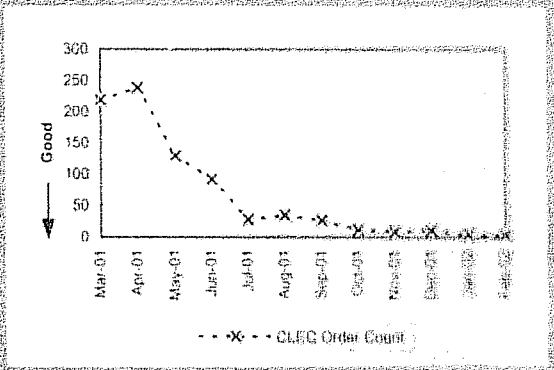
Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded (OP-15B)

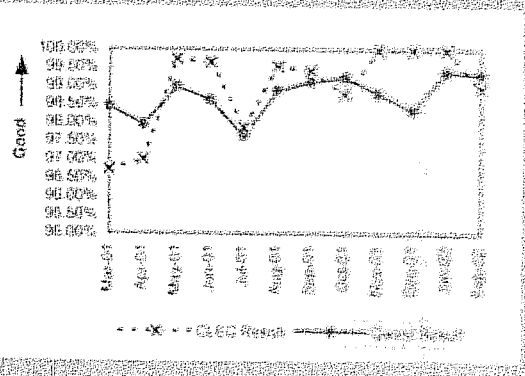
Date	CLEC Order Count
Mar-01	219
Apr-01	239
May-01	130
Jun-01	92
Jul-01	28
Aug-01	35
Sep-01	27
Oct-01	12
Nov-01	9
Dec-01	11
Jan-02	4
Feb-02	4



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

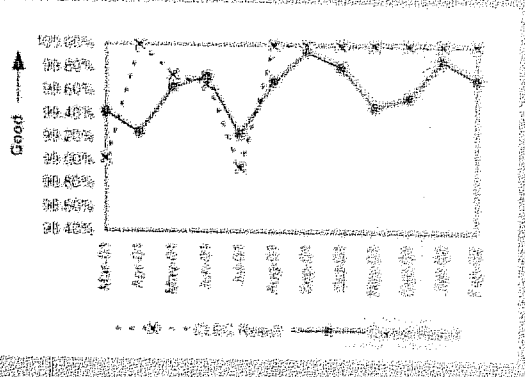
Out of Service Cleared within 24 hours (Percent) (MR-3D)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	297	307	96.74%	2216	2251	98.45%	1.96	0.19
Apr-01	293	302	97.02%	2207	2253	97.96%	1.04	-0.37
May-01	356	387	99.74%	2152	2174	98.99%	-1.36	-1.83
Jun-01	296	297	99.66%	2173	2203	98.64%	-1.43	-1.97
Jul-01	279	285	97.89%	2160	2212	97.65%	-0.26	-1.16
Aug-01	226	227	99.56%	2496	2524	98.89%	-0.92	-1.56
Sep-01	178	179	99.44%	1819	1835	99.13%	-0.43	-1.26
Oct-01	164	166	98.80%	2106	2122	99.26%	0.65	-0.61
Nov-01	145	145	100.00%	1678	1698	98.82%	-1.26	-1.77
Dec-01	111	111	100.00%	1316	1338	98.36%	-1.31	-1.9
Jan-02	113	113	100.00%	1517	1526	99.41%	-0.79	-1.48
Feb-02	97	98	98.98%	1347	1356	99.34%	0.43	-0.74



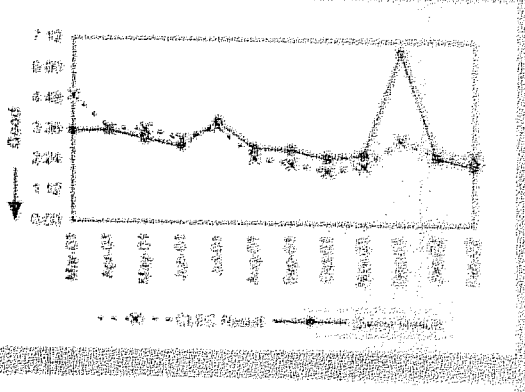
All Troubles Cleared within 48 hours (Percent) (MR-4D)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	304	307	99.02%	2253	2266	99.43%	0.83	-0.49
Apr-01	302	302	100.00%	2252	2269	99.25%	-1.42	-1.86
May-01	386	387	99.74%	2191	2199	99.64%	-0.32	-1.19
Jun-01	298	299	99.67%	2218	2224	99.73%	0.23	-0.86
Jul-01	283	286	98.95%	2208	2225	99.24%	0.54	-0.67
Aug-01	229	229	100.00%	2525	2533	99.68%	-0.82	-1.5
Sep-01	179	179	100.00%	1848	1849	99.95%	-0.3	-1.18
Oct-01	168	168	100.00%	2135	2139	99.81%	-0.54	-1.03
Nov-01	147	147	100.00%	1703	1712	99.47%	-0.85	-1.51
Dec-01	112	112	100.00%	1344	1350	99.56%	-0.68	-1.41
Jan-02	114	114	100.00%	1544	1546	99.87%	-0.37	-1.25
Feb-02	100	100	100.00%	1364	1368	99.71%	-0.52	-1.32



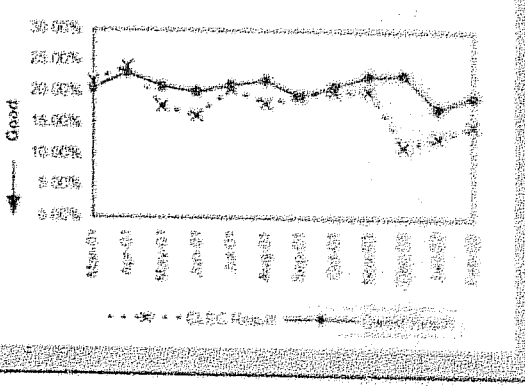
Mean Time to Restore (Hours:Minutes) (MR-6D)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	1516:06	307	4:57	8036:14	2266	3:33	2.31	0.41
Apr-01	1096:29	302	3:38	8186:03	2269	3:36	0.03	-0.59
May-01	1419:50	387	3:40	7204:27	2199	3:17	0.2	-0.7
Jun-01	972:23	299	3:15	6692:03	2224	3:01	0.64	-0.51
Jul-01	1080:37	286	3:47	8815:20	2225	3:58	-0.16	-1.11
Aug-01	583:06	229	2:33	7459:51	2533	2:57	-0.7	-1.42
Sep-01	421:13	179	2:21	5331:35	1849	2:53	-1.39	-1.84
Oct-01	344:50	168	2:03	5534:52	2139	2:35	-1.2	-1.73
Nov-01	332:34	147	2:16	4650:52	1712	2:43	-0.6	-1.48
Dec-01	370:14	112	3:18	9122:46	1350	6:45	-0.33	-1.2
Jan-02	309:48	114	2:43	4100:56	1546	2:39	0.05	-0.67
Feb-02	269:12	100	2:42	3175:42	1368	2:19	1.1	-0.31



Repair Repeat Repon Rate (Percent) (MR-7D)-- Interval Zone One

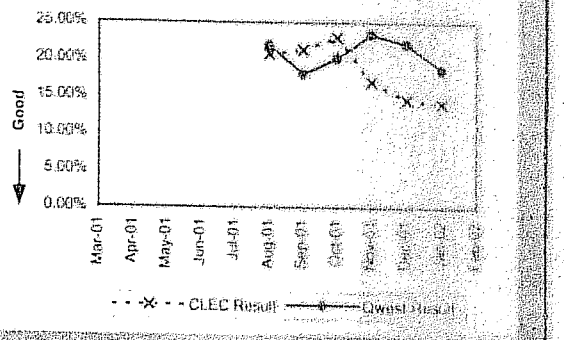
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	67	307	21.82%	468	2267	20.64%	0.49	-0.71
Apr-01	73	302	24.17%	524	2271	23.07%	0.43	-0.74
May-01	69	387	17.83%	461	2200	20.95%	-1.39	-1.85
Jun-01	49	299	16.39%	448	2224	20.14%	-1.92	-1.92
Jul-01	59	286	20.63%	471	2226	21.16%	-0.21	-1.13
Aug-01	42	229	18.34%	558	2537	21.99%	-1.26	-1.29
Sep-01	35	179	19.55%	362	1852	19.55%	0.02	-0.99
Oct-01	34	168	20.24%	451	2140	21.07%	-0.26	-1.16
Nov-01	30	147	20.41%	389	1714	22.70%	-0.64	-1.39
Dec-01	13	112	11.61%	310	1350	22.96%	-2.75	-2.67
Jan-02	15	114	13.16%	274	1546	17.72%	-1.23	-1.75
Feb-02	16	100	16.00%	268	1368	19.59%	-1.12	-1.68



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

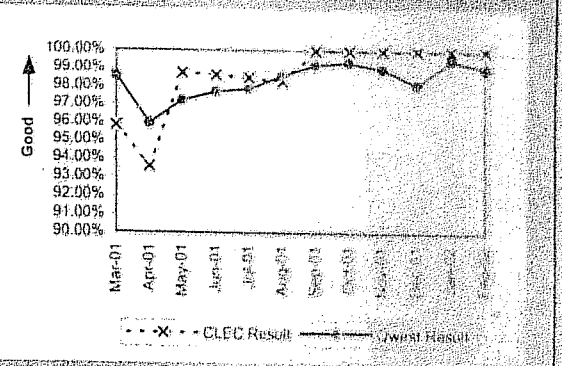
Retest Repeat Report Rate (Percent) (MR-7D)– Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	70	357	19.61%	270	1231	21.93%	-0.34	-1.21
Sep-01	30	134	22.39%	166	919	18.06%	0.91	-0.45
Oct-01	45	213	21.13%	220	1090	20.18%	0.71	-0.57
Nov-01	41	178	23.03%	212	904	23.45%	-1.44	-1.88
Dec-01	21	95	22.11%	152	690	22.17%	-1.55	-1.94
Jan-02	30	147	20.41%	154	824	18.69%	-1.03	-1.63
Feb-02								



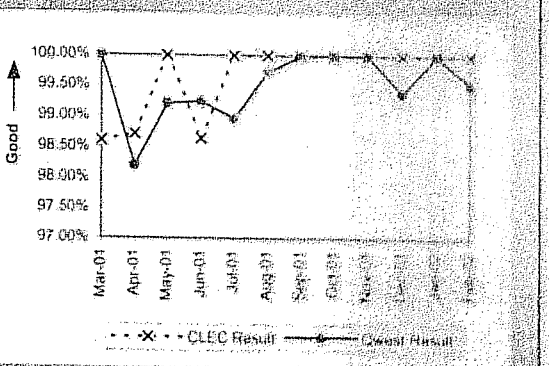
Percent Missed Repair Appointments (Within 24 Hours) (Percent) (MR-3E)– Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	7	7	100.00%	277	281	98.58%	1.35	-0.18
Apr-01	21	21	100.00%	213	222	95.95%	0.83	-0.5
May-01	7	7	100.00%	246	253	97.23%	-0.72	-1.44
Jun-01	6	6	100.00%	256	262	97.71%	-0.48	-1.29
Jul-01	10	10	100.00%	275	285	97.89%	-0.31	-1.19
Aug-01	20	20	100.00%	340	360	98.61%	0.2	-0.88
Sep-01	5	5	100.00%	255	257	99.22%	-0.59	-1.36
Oct-01	15	15	100.00%	311	313	99.36%	-0.53	-1.32
Nov-01	43	44	97.73%	199	201	99.01%	-0.59	-1.36
Dec-01	23	23	100.00%	158	161	98.14%	-0.76	-1.46
Jan-02	41	41	100.00%	203	204	99.51%	-0.44	-1.27
Feb-02	35	35	100.00%	207	209	99.04%	-0.56	-1.34



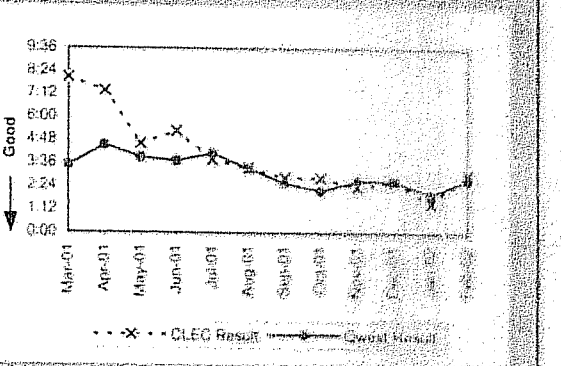
Percent Missed Repair Appointments (Within 48 Hours (Percent) (MR-4E)– Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	7	7	100.00%	283	283	100.00%	N/A	-0.19
Apr-01	21	21	100.00%	219	223	98.21%	-0.29	-1.18
May-01	7	7	100.00%	252	254	99.21%	-0.69	-1.42
Jun-01	6	6	100.00%	261	263	99.24%	0.42	-0.75
Jul-01	10	10	100.00%	288	291	98.97%	-0.75	-1.46
Aug-01	20	20	100.00%	359	360	99.72%	-0.38	-1.23
Sep-01	5	5	100.00%	259	259	100.00%	N/A	N/A
Oct-01	15	15	100.00%	313	313	100.00%	N/A	N/A
Nov-01	43	43	100.00%	202	202	100.00%	N/A	N/A
Dec-01	23	23	100.00%	161	162	99.38%	-0.43	-1.26
Jan-02	41	41	100.00%	207	207	100.00%	N/A	N/A
Feb-02	35	35	100.00%	209	210	99.52%	-0.39	-1.24



Mean Time to Restore (Hours:Minutes) (MR-6E)– Interval Zone Two

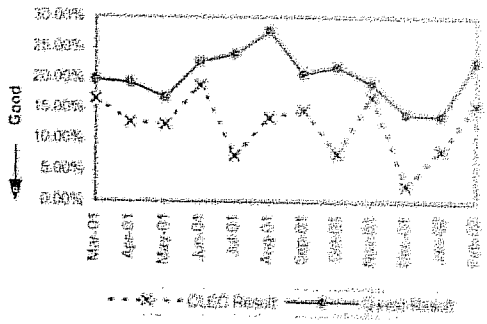
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	366:37	27	9:04	981:00	283	3:28	2.17	0.32
Apr-01	574:28	76	7:33	1018:17	223	4:32	0.99	-0.4
May-01	668:32	82	8:09	991:11	254	3:54	6.71	-0.57
Jun-01	391:23	74	5:17	982:24	263	3:44	0.72	-0.56
Jul-01	354:28	67	5:17	1197:06	291	4:07	-8.3	-1.18
Aug-01	195:22	53	3:41	1201:55	360	3:21	0.57	-0.65
Sep-01	155:58	54	2:53	667:52	259	2:34	0.47	-0.71
Oct-01	548:02	55	9:57	683:07	313	2:11	1.06	-0.35
Nov-01	97:15	41	2:22	544:07	202	2:42	-0.36	-1.23
Dec-01	98:49	37	2:40	435:39	162	2:41	-0.02	-1.01
Jan-02	73:48	46	1:37	413:49	207	2:00	-0.82	-1.5
Feb-02	178:15	38	3:04	589:09	210	2:48	0.38	-0.77



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

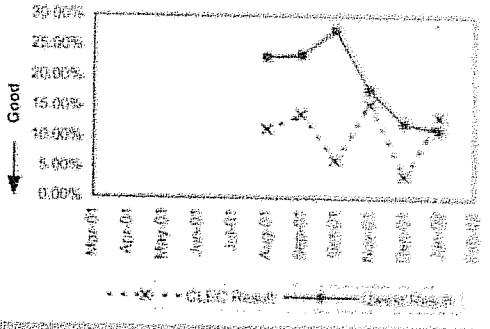
Repair Repeat Report Rate (Percent) (MR-7E)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	12	72	16.67%	56	283	19.79%	-0.59	-1.36
Apr-01	10	78	12.82%	43	223	19.28%	-1.25	-1.76
May-01	10	80	12.50%	43	254	16.93%	-0.92	-1.56
Jun-01	14	74	18.92%	60	263	22.81%	-0.71	-1.43
Jul-01	5	67	7.46%	70	291	24.06%	-2.86	-2.74
Aug-01	8	59	13.56%	100	360	27.78%	-2.26	-2.37
Sep-01	8	54	14.81%	54	259	20.85%	-0.99	-1.6
Oct-01	4	51	7.84%	69	313	22.04%	-2.27	-2.38
Nov-01	7	41	17.07%	39	202	19.31%	-0.33	-1.2
Dec-01	1	37	2.70%	23	162	14.20%	-1.81	-2.1
Jan-02	4	48	8.33%	29	207	14.01%	-1.02	-1.62
Feb-02	6	38	15.79%	48	210	22.86%	-0.95	-1.58



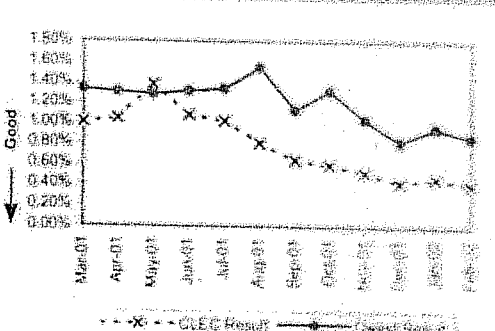
Repair Repeat Report Rate (Percent) (MR-7E*)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	4	35	11.43%	43	185	23.24%	-1.52	-1.92
Sep-01	6	43	13.95%	26	110	23.64%	-1.27	-1.77
Oct-01	2	31	6.45%	44	159	27.67%	-2.42	-2.47
Nov-01	5	32	15.63%	16	89	17.98%	-0.3	-1.18
Dec-01	1	26	3.85%	10	80	12.50%	-1.16	-1.7
Jan-02	3	22	13.64%	10	88	11.36%	0.27	-0.83
Feb-02								



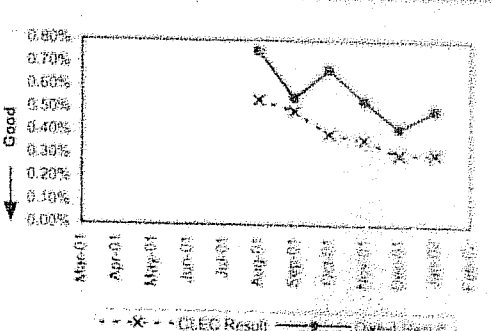
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	379	37549	1.01%	2550	191052	1.33%	-5.02	-4.05
Apr-01	380	36342	1.05%	2494	190786	1.31%	-4.02	-3.45
May-01	492	35682	1.39%	2454	190136	1.29%	1.44	-0.13
Jun-01	373	34430	1.08%	2487	188686	1.32%	-3.51	-3.13
Jul-01	355	34619	1.02%	2517	187909	1.34%	-4.76	-3.89
Aug-01	288	35844	0.80%	2897	187280	1.55%	-10.45	-7.35
Sep-01	233	36277	0.64%	2111	186329	1.13%	-8.08	-5.91
Oct-01	219	36599	0.60%	2453	185014	1.33%	-11.12	-7.76
Nov-01	188	35814	0.52%	1916	184334	1.04%	-8.78	-6.34
Dec-01	149	35470	0.42%	1512	183312	0.82%	-7.71	-5.69
Jan-02	162	34715	0.47%	1753	182572	0.96%	-8.64	-6.25
Feb-02	138	33797	0.41%	1578	181056	0.87%	-8.41	-6.11



Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

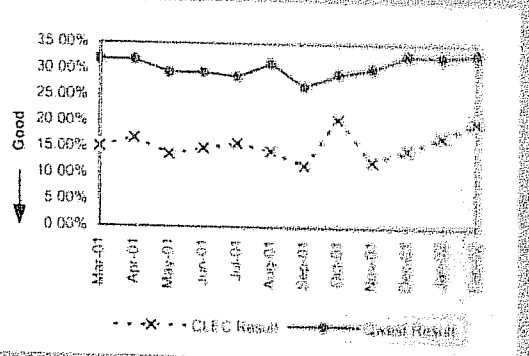
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	194	35844	0.54%	1416	187280	0.76%	-4.3	-3.62
Sep-01	179	36277	0.49%	1029	186329	0.55%	-1.38	-1.84
Oct-01	144	36599	0.39%	1249	185014	0.68%	-6.01	-4.65
Nov-01	122	35814	0.37%	993	184334	0.54%	-4.02	-3.45
Dec-01	108	35470	0.30%	770	183312	0.42%	-3.08	-2.67
Jan-02	107	34715	0.31%	912	182572	0.50%	-4.63	-3.82
Feb-02								



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)– Interval Zone One and Two

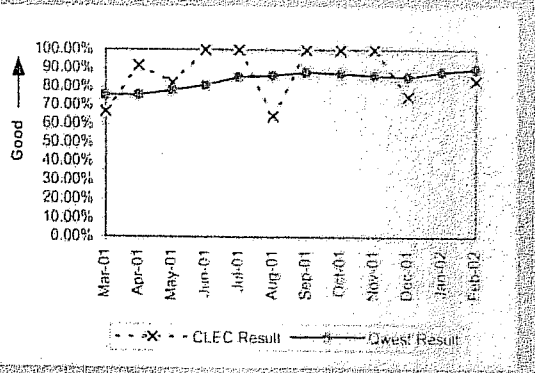
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	66	447	15.21%	1195	3745	31.91%	-7.16	-5.35
Apr-01	77	457	16.85%	1156	3660	31.86%	-6.49	-4.95
May-01	75	542	13.84%	1025	3479	29.46%	-7.42	-5.51
Jun-01	66	439	15.03%	1043	3530	29.55%	-6.29	-4.82
Jul-01	62	420	14.76%	1018	3535	28.80%	-5.5	-4.34
Aug-01	49	337	14.54%	1318	4215	31.27%	-6.37	-4.88
Sep-01	35	298	11.74%	775	2886	26.85%	-5.3	-4.22
Oct-01	57	276	20.65%	1015	3468	29.27%	-3.03	-2.84
Nov-01	27	215	12.56%	832	2748	30.28%	-5.45	-4.31
Dec-01	26	176	14.86%	739	2251	32.83%	-4.86	-3.97
Jan-02	34	[illegible]	11.35%	850	2603	32.65%	-4.41	-3.68
Feb-02	26	[illegible]	21.31%	783	2361	33.16%	-3.49	-3.12



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

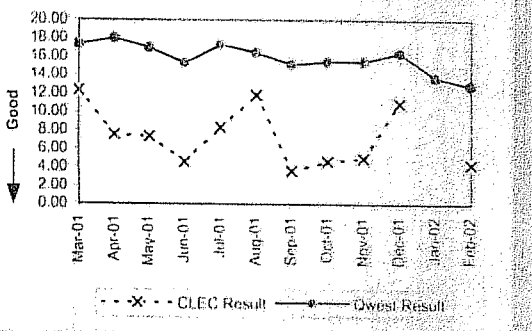
Percent Commitments Met (Percent) (OP-3D)– Interval Zone One

				Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Score
				2661	3815	75.57%	0.71	-0.57
				2763	3849	75.77%	-1.28	-1.78
				2959	2901	78.21%	-0.41	-1.25
				2501	3195	81.10%	-1.67	-2.01
				2916	2945	85.43%	-1.3	-1.79
				2953	3432	86.33%	2.07	0.26
				2862	3251	88.03%	-0.9	-1.55
				3126	3571	87.37%	-1	-1.61
				2809	3259	86.22%	-0.4	-1.24
				2613	3054	85.63%	0.57	-0.66
					3414	3864	88.35%	
				3259	3635	89.66%	0.52	-0.69



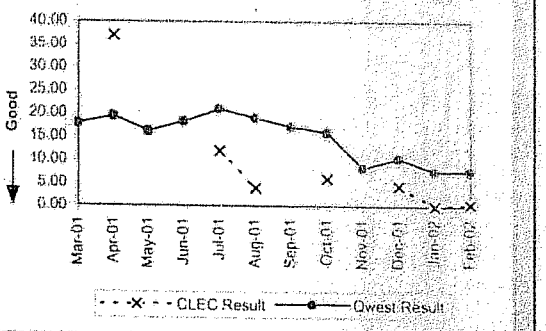
Average Days (OP-4D)– Interval Zone One

				Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Score
				65606	3783	17.34	-0.8	-1.48
				65405	3627	18.03	-1.98	-2.2
				48583	2862	16.98	-2.29	-2.39
				49632	3173	15.33	-2.1	-2.28
				73506	4244	17.32	-1.86	-2.13
				76695	4664	16.44	-1.07	-1.65
				66905	4418	15.14	-1.45	-1.88
				79727	5160	15.45	-1.82	-2.11
				68216	4413	15.46	-0.74	-1.45
				63495	3865	16.43	-0.61	-1.37
				64397	4696	13.71		
				56294	4381	12.85	-1.86	-2.13



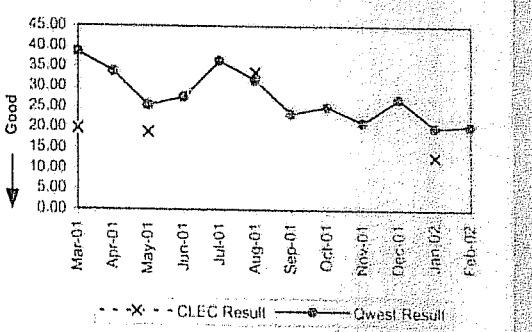
Average Days (OP-6A-4)– Interval Zone One

				Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Score
				11724	656	17.87		
				12579	648	19.41	2.88	0.75
				6831	423	16.15		
				7788	425	18.32		
				17723	821	20.98	-0.73	-1.45
				15908	834	19.07	-1.07	-1.65
				12179	711	17.13		
				14313	896	15.97	-0.81	-1.49
				13363	1598	8.36		
				14260	1337	10.52	-0.31	-1.19
				9748	1268	7.69	-0.73	-1.45
				8733	1155	7.56	-0.62	-1.38



Average Facility Reason Average Days) (OP-6B-4)– Interval Zone One

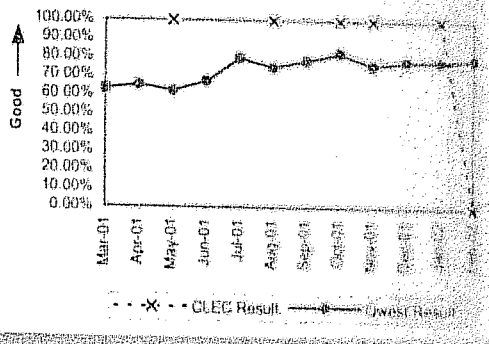
				Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Score
				10664	276	38.64	-1.07	-1.65
				7975	236	33.79		
				5355	209	25.53	-0.42	-1.26
				4959	179	27.94		
				5106	140	36.49		
				4147	131	31.66	1.46	-0.11
				2230	95	23.47		
				2744	109	25.17		
				2965	139	21.33		
				3188	118	27.02		
				2376	118	20.14	-0.26	-1.16
				709	34	20.59		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

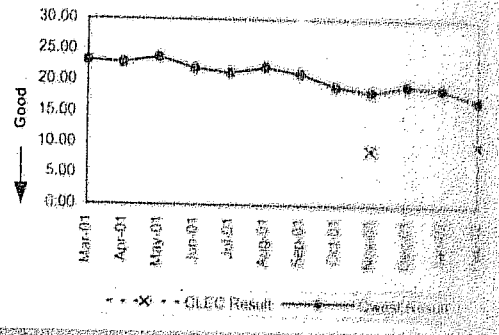
Installation Commitments Met (Percent) (OP-3E)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Mar-01					1262	2006	62.91%		
Apr-01					1089	1673	65.09%		
May-01	1	1	100.00%	0.00%	901	1451	62.10%	-0.78	-1.47
Jun-01					1215	1809	67.16%		
Jul-01					1317	1651	79.77%		
Aug-01	1	1	100.00%	0.00%	1226	1634	75.03%	-0.58	-1.35
Sep-01					1135	1445	78.55%		
Oct-01	1	1	100.00%	0.00%	1536	1859	82.63%	-0.46	-1.28
Nov-01	1	1	100.00%	0.00%	1517	1994	76.08%	-0.56	-1.34
Dec-01					1364	1742	78.30%		
Jan-02	2	2	100.00%	0.00%	1373	1751	78.41%	-0.74	-1.45
Feb-02	0	1	0.00%	0.00%	1476	1852	79.70%	1.28	-0.22



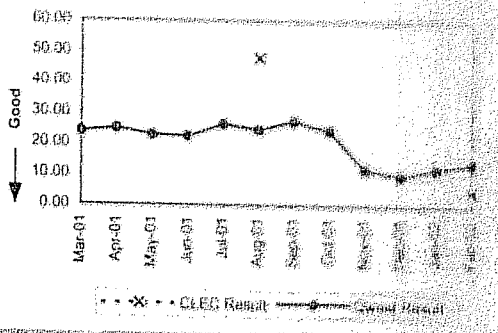
Installation Interval (Average Days) (OP-4E)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Mar-01					46344	1994	23.24		
Apr-01					37517	1637	22.92		
May-01					34031	1429	23.81		
Jun-01					39557	1791	22.09		
Jul-01					52783	2467	21.40		
Aug-01					56572	2537	22.30		
Sep-01					44831	2105	21.30		
Oct-01					50939	2646	19.25		
Nov-01	9	1	9.00		50135	2732	18.35	-0.52	-1.32
Dec-01					46511	2405	19.34		
Jan-02					44271	2340	18.92		
Feb-02	10	1	10.00		37922	2229	17.01	-0.4	-1.24



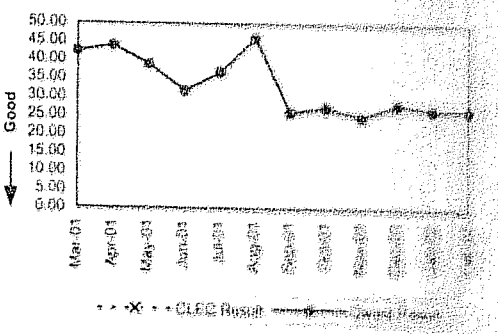
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Mar-01					13334	557	23.94		
Apr-01					11880	476	24.96		
May-01					9271	405	22.89		
Jun-01					9733	433	22.48		
Jul-01					16376	617	26.54		
Aug-01	48	1	48.00		17827	723	24.66	2.75	0.67
Sep-01					15360	560	27.43		
Oct-01					15043	615	24.46		
Nov-01					13683	1149	11.91		
Dec-01					10127	1029	9.84		
Jan-02					11346	928	12.23		
Feb-02	5	1	5.00		10522	750	14.03	-0.4	-1.24



Delayed Days for Facility Reasons (Average Days) (OP-6B-5)-- Interval Zone Two

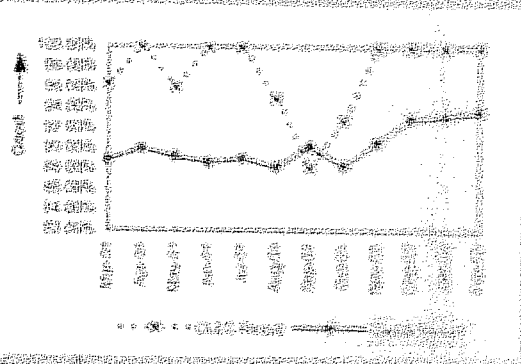
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Mar-01					7916	187	42.34		
Apr-01					4750	108	43.98		
May-01					5643	145	38.92		
Jun-01					5128	161	31.85		
Jul-01					3457	94	36.78		
Aug-01					5363	116	46.23		
Sep-01					2089	80	26.11		
Oct-01					2297	84	27.35		
Nov-01					2828	113	25.03		
Dec-01					1941	69	28.13		
Jan-02					2553	95	26.87		
Feb-02					1394	52	26.81		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

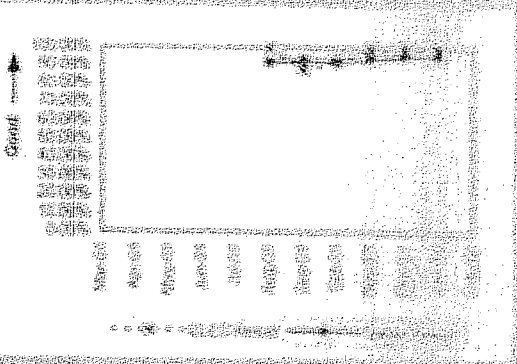
New Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Score
Mar-01	27	28	96.43%	18.56%	6940	7697	90.16%	-1.27	-1.27
Apr-01	26	24	100.00%	0.00%	7407	8230	90.00%	-1.63	-1.63
May-01	25	29	86.15%	19.21%	6257	7013	89.22%	-1.14	-1.69
Jun-01	23	23	100.00%	0.00%	5851	6709	88.76%	-1.71	-2.64
Jul-01	17	17	100.00%	0.00%	6156	6913	89.05%	-1.44	-1.98
Aug-01	19	20	95.00%	21.79%	6298	7139	88.22%	-0.84	-1.97
Sep-01	15	17	88.24%	32.22%	6394	7080	90.31%	0.35	-0.79
Oct-01	13	14	92.86%	25.75%	6484	7338	88.36%	-0.52	-1.33
Nov-01	10	10	100.00%	0.00%	6937	7648	90.70%	-1.01	-1.62
Dec-01	9	9	100.00%	0.00%	6444	6927	93.03%	-0.82	-1.5
Jan-02	11	11	100.00%	0.00%	6401	6863	93.27%	-0.69	-1.54
Feb-02	10	10	100.00%	0.00%	6525	6961	93.74%	-0.52	-1.5



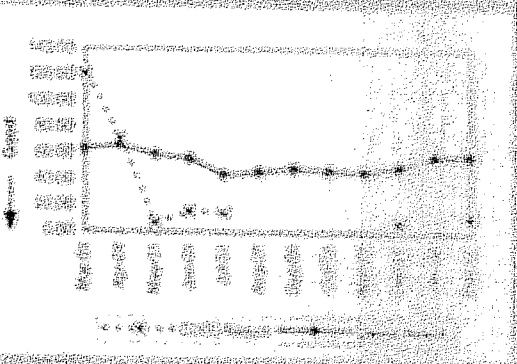
New Service Installation Quality (Percent) (OP-5*)– Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Score
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	20	20	100.00%	0.00%	6596	7139	92.39%	-1.28	-1.28
Sep-01	15	17	88.24%	32.22%	6625	7080	93.57%	0.66	-0.48
Oct-01	13	14	92.86%	25.75%	6788	7338	92.52%	-0.05	-1.09
Nov-01	10	10	100.00%	0.00%	7210	7648	94.27%	-0.78	-1.43
Dec-01	9	9	100.00%	0.00%	6640	6927	95.86%	-0.62	-1.36
Jan-02	11	11	100.00%	0.00%	6584	6863	95.93%	-0.68	-1.41
Feb-02									

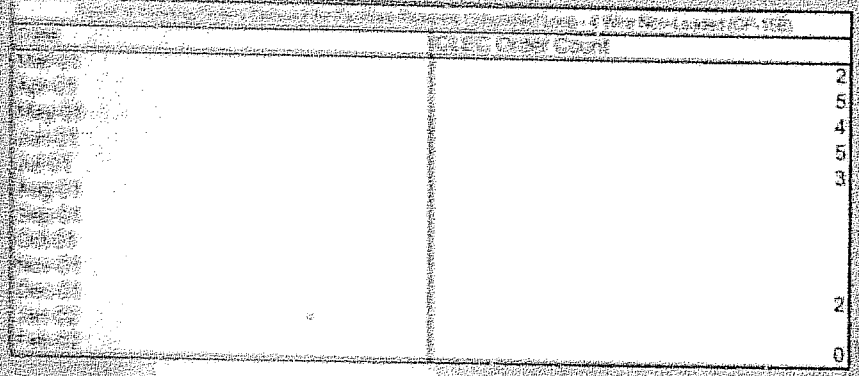


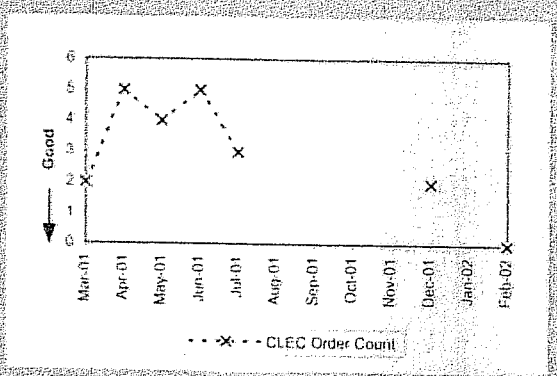
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Score
Mar-01	486	4	121.50	143.29	165598	2804	59.07	2.88	0.73
Apr-01	435	6	72.50	139.34	162165	2421	66.99	3.58	0.86
May-01	29	4	7.25	6.08	118949	1996	59.59	-1.38	-0.66
Jun-01	98	6	16.33	12.36	108968	1917	56.84	-1.25	-0.75
Jul-01	78	5	15.60	12.93	70450	1578	44.65	-0.66	-0.66
Aug-01					71793	1539	46.65		
Sep-01					72169	1452	49.70		
Oct-01					69384	1455	47.69		
Nov-01					73319	1564	46.89		
Dec-01	16	2	8.00	4.24	77618	1533	50.62	-0.7	-0.42
Jan-02					80953	1378	58.75		
Feb-02	48	4	12.00	0.00	75767	1271	59.61	-1.01	-0.65



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

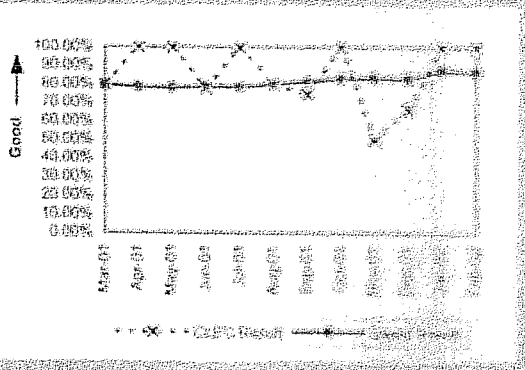




Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

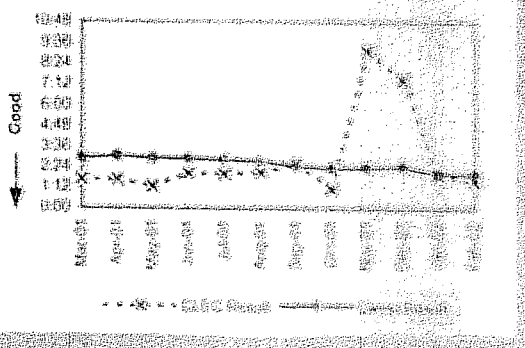
All Troubles Cleared within 4 hours (Percent) (MR-5A)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	4	5	80.00%	40.00%	3946	4947	79.77%	-0.01	-1.01
Apr-01	4	2	100.00%	0.00%	3843	4889	78.61%	-0.74	-1.45
May-01	3	3	100.00%	0.00%	4146	5303	78.22%	-0.91	-1.56
Jun-01	7	9	77.78%	41.57%	4215	5355	78.71%	0.12	-0.93
Jul-01	7	7	100.00%	0.00%	3986	5078	78.53%	-0.74	-1.45
Aug-01	5	10	80.00%	40.00%	4190	5223	80.22%	0.08	-0.95
Sep-01	6	8	75.00%	43.30%	3571	4369	81.74%	0.51	-0.69
Oct-01	6	6	100.00%	0.00%	4061	4880	83.22%	1.1	-1.67
Nov-01	3	6	50.00%	50.00%	3500	4189	83.55%	1.83	0.12
Dec-01	2	7	28.57%	47.14%	2962	3561	83.18%	0.67	-0.59
Jan-02	4	4	100.00%	0.00%	3341	3826	87.32%	-0.76	-1.46
Feb-02	6	7	85.71%	0.00%	2971	3437	86.44%	-0.56	-1.34



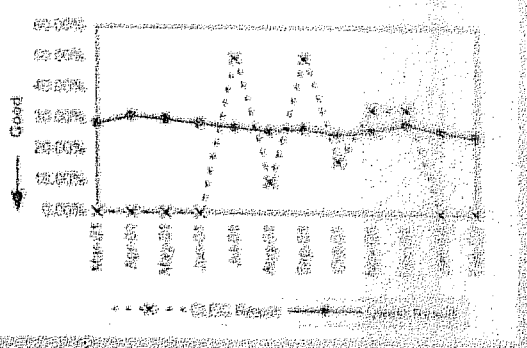
Mean Time to Restore (Hours:Minutes) (MR-6D)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	8:23	7	1:11	1:46	14497:23	4947	2:56	-0.49	-1.3
Apr-01	3:28	2	1:44	0:35	14971:18	4889	3:04	-0.34	-1.21
May-01	3:52	3	1:17	0:22	15666:02	5303	2:57	-0.61	-1.37
Jun-01	16:37	7	2:22	1:42	15581:24	5355	2:55	-0.52	-1.32
Jul-01	4:03	7	0:34	0:40	14491:35	5078	2:51	-0.29	-1.14
Aug-01	20:56	10	2:05	2:48	14353:10	5223	2:45	-0.22	-1.13
Sep-01	21:08	8	2:39	1:49	10835:06	4369	2:29	1.66	0.01
Oct-01	9:53	6	1:39	1:04	11617:03	4880	2:23	-0.84	-1.51
Nov-01	54:52	6	9:09	11:26	10127:22	4189	2:25	2.51	0.53
Dec-01	22:36	7	3:14	6:20	8779:36	3561	2:28	3.09	0.88
Jan-02	8:03	4	2:01	1:18	7765:14	3826	2:02	-0.01	-1.01
Feb-02	3:11	7	0:27	1:27	6974:59	3437	2:02	-0.2	-1.12



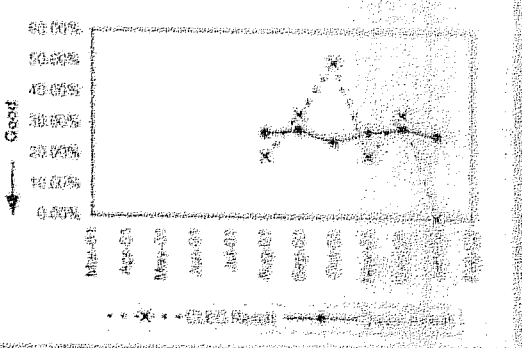
Repair Repeat Report Rate (Percent) (MR-7D)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	0	7	0.00%	0.00%	1403	4947	28.36%	-1.41	-1.65
Apr-01	0	2	0.00%	0.00%	1511	4889	30.91%	-0.95	-1.57
May-01	0	3	0.00%	0.00%	1590	5303	29.98%	-1.13	-1.69
Jun-01	0	7	0.00%	0.00%	1536	5355	28.68%	-1.9	-2.16
Jul-01	1	2	50.00%	50.00%	1397	5078	27.51%	0.6	-0.64
Aug-01	1	10	10.00%	30.00%	1386	5223	26.54%	-1.18	-1.72
Sep-01	4	8	50.00%	50.00%	1192	4369	27.28%	1.33	-0.19
Oct-01	1	6	16.67%	37.27%	1243	4880	25.47%	-0.49	-1.3
Nov-01	2	6	33.33%	47.14%	1118	4189	26.69%	0.36	-0.77
Dec-01	1	3	33.33%	47.14%	1021	3561	28.67%	0.2	-0.88
Jan-02	0	4	0.00%	0.00%	1006	3826	26.29%	-1.19	-1.73
Feb-02	0	2	0.00%	0.00%	851	3437	24.76%	-0.81	-1.49

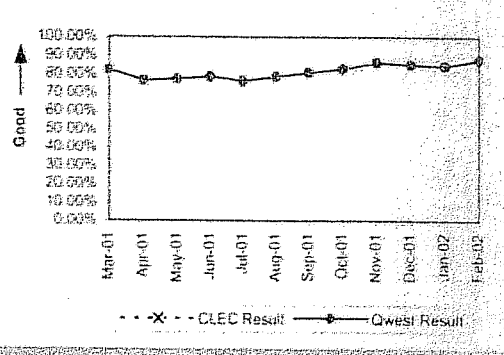


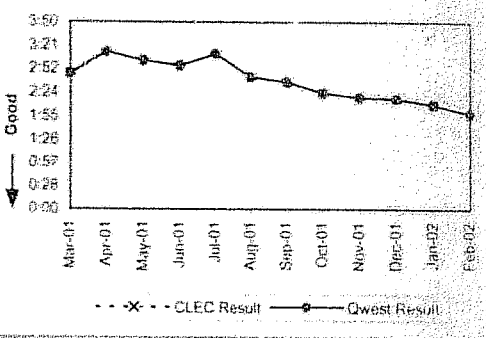
Repair Repeat Report Rate (Percent) (MR-7D*)-- Interval Zone One

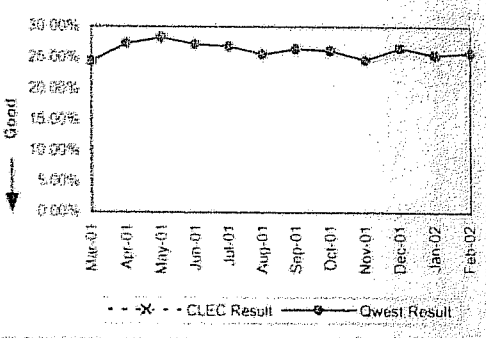
Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	5	20.00%	40.00%	939	3435	27.22%	-0.36	-1.22
Sep-01	2	6	33.33%	47.14%	813	2865	28.38%	0.29	-0.83
Oct-01	1	2	50.00%	50.00%	787	3182	24.73%	0.68	-0.59
Nov-01	1	5	20.00%	40.00%	739	2684	27.53%	-0.38	-1.23
Dec-01	1	3	33.33%	47.14%	651	2256	28.86%	0.19	-0.86
Jan-02	0	1	0.00%	0.00%	644	2433	26.47%	-0.6	-1.36
Feb-02									

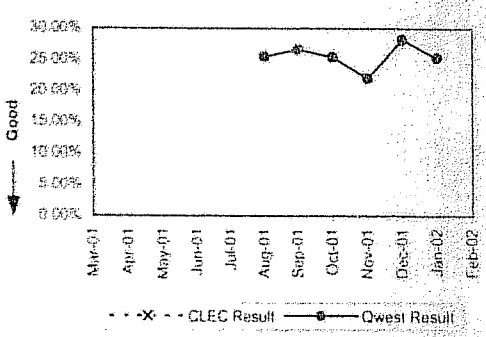


Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair





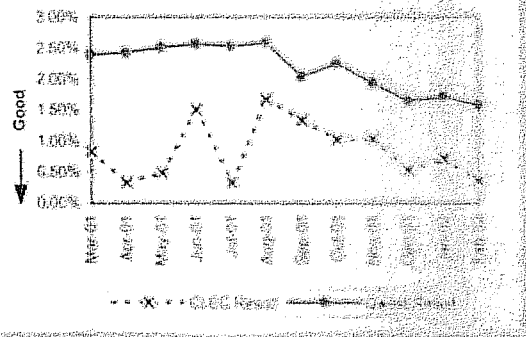




Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

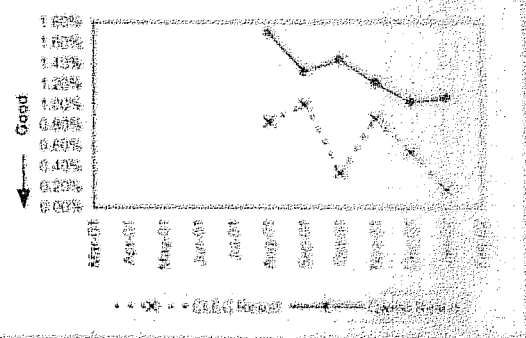
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	6	597	0.84%	9.11%	7196	300021	2.40%	-2.49	-2.51
Apr-01	2	598	0.33%	5.77%	7393	304257	2.43%	-3.32	-3.02
May-01	3	609	0.49%	7.00%	7732	306364	2.52%	-3.19	-2.94
Jun-01	9	598	1.51%	12.18%	7934	309003	2.57%	-1.64	-2
Jul-01	2	606	0.33%	5.76%	7878	310507	2.54%	-3.43	-3.09
Aug-01	10	597	1.68%	12.83%	8122	312764	2.60%	-1.41	-1.86
Sep-01	8	598	1.34%	11.51%	6447	314738	2.05%	-1.22	-1.74
Oct-01	6	595	1.01%	10.08%	7120	315764	2.25%	-2	-2.22
Nov-01	6	576	1.04%	10.14%	6182	318019	1.94%	-1.58	-1.95
Dec-01	3	574	0.52%	7.34%	5280	320210	1.65%	-2.05	-2.24
Jan-02	4	611	0.65%	8.47%	5549	322799	1.72%	-1.8	-2.09
Feb-02	2	598	0.33%	5.99%	5105	322988	1.58%	-2.31	-2.4



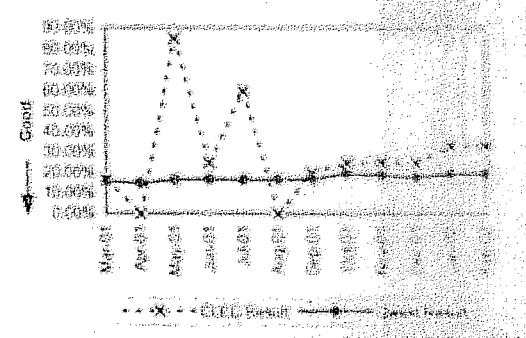
[illegible] (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	5	[illegible]	[illegible]	9.11%	5317	312764	1.70%	-1.63	-1.99
Sep-01	6	[illegible]	[illegible]	9.98%	4188	314738	1.33%	-0.69	-1.42
Oct-01	3	[illegible]	[illegible]	7.84%	4551	315764	1.44%	-2.23	-2.36
Nov-01	5	[illegible]	[illegible]	9.26%	3875	318019	1.22%	-0.77	-1.47
Dec-01	3	[illegible]	[illegible]	7.34%	3305	320210	1.03%	-1.14	-1.69
Jan-02	1	[illegible]	[illegible]	4.75%	3466	322799	1.07%	-2.04	-2.24
Feb-02									



[illegible] Trouble Reports (Percent) (MR-12)-- Interval Zone One and Two

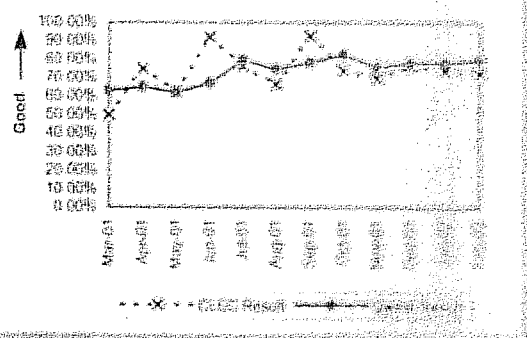
Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	1	4	[illegible]	37.27%	1352	8548	15.82%	0.14	-0.92
Apr-01	0	2	[illegible]	0.00%	1289	8682	14.85%	-0.59	-1.36
May-01	17	71	[illegible]	35.71%	1530	9262	16.52%	0.64	3.04
Jun-01	3	14	[illegible]	43.30%	1606	9540	16.83%	0.74	-0.55
Jul-01	3	5	[illegible]	46.99%	1560	9438	16.53%	2.09	0.27
Aug-01	0	10	0.00%	0.00%	1635	9757	16.76%	-1.42	-1.86
Sep-01	2	10	20.00%	40.00%	1321	7768	17.01%	0.3	-0.82
Oct-01	2	8	25.00%	43.30%	1740	8860	19.64%	0.41	-0.75
Nov-01	2	8	25.00%	43.30%	1436	7618	18.85%	0.47	-0.72
Dec-01	1	4	25.00%	43.30%	1149	6429	17.87%	0.39	-0.76
Jan-02	2	6	33.33%	47.14%	1351	6900	19.58%	0.79	-0.52
Feb-02	1	3	33.33%	47.14%	1244	6349	19.59%	0.55	-0.67



Checklist #4 - Unbundled Loop - DS1 Capable Installation

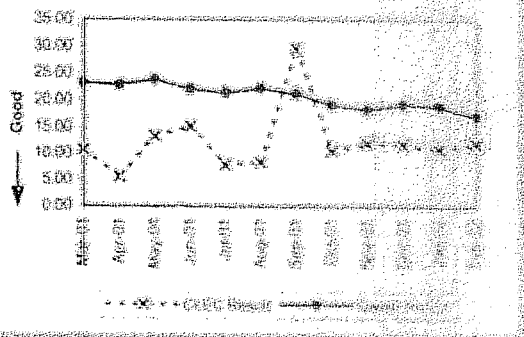
Installation Commitments Met (Percent) (OP-3E)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Mar-01	3	6	50.00%	50.00%	1262	2006	62.91%	0.62	-0.62
Apr-01	9	12	75.00%	43.30%	1089	1673	65.09%	-0.72	-1.44
May-01	10	16	62.50%	48.41%	901	1451	62.10%	-0.03	-1.02
Jun-01	12	13	92.31%	26.65%	1215	1609	67.16%	-1.92	-2.12
Jul-01	13	17	76.47%	42.42%	1317	1651	79.77%	0.37	-0.78
Aug-01	12	18	66.67%	47.14%	1226	1634	75.03%	0.81	-0.51
Sep-01	13	14	92.86%	25.75%	1135	1445	78.55%	-1.3	-1.79
Oct-01	23	31	74.19%	43.76%	1536	1859	82.63%	1.19	-0.28
Nov-01	14	20	70.00%	46.83%	1517	1994	76.08%	0.64	-0.61
Dec-01	20	26	76.92%	42.13%	1364	1742	78.30%	0.2	-0.86
Jan-02	17	23	73.91%	43.91%	1373	1751	78.41%	0.54	-0.67
Feb-02	29	40	72.50%	44.65%	1476	1852	79.70%	1.1	-0.33



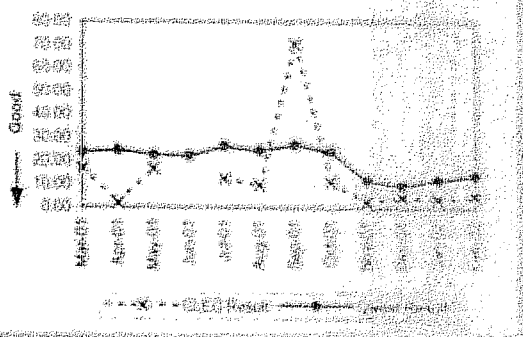
Installation Interval (Average Days) (OP-4E)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Mar-01	43	4	10.75	8.02	46344	1994	23.24	-1.01	-1.61
Apr-01	45	8	5.62	1.41	37517	1637	22.92	-2.05	-2.24
May-01	94	7	13.43	8.10	34031	1429	23.81	-1.13	-1.69
Jun-01	61	4	15.25	19.84	39557	1791	22.09	-0.64	-1.39
Jul-01	183	23	7.96	12.57	52783	2467	21.40	-3.06	-2.66
Aug-01	135	16	8.44	7.75	56572	2537	22.30	-2.34	-2.43
Sep-01	606	27	29.63	46.41	44831	2105	21.30	2.01	0.22
Oct-01	299	28	10.68	5.83	50939	2646	19.25	-2.11	-2.26
Nov-01	251	21	12.10	8.03	50135	2732	18.35	-1.59	-1.97
Dec-01	400	34	11.76	6.72	46511	2405	19.34	-2.63	-2.6
Jan-02	427	39	10.95	5.41	44271	2340	18.92	-2.57	-2.55
Feb-02	646	54	11.94	9.93	37922	2229	17.01	-2.1	-2.28



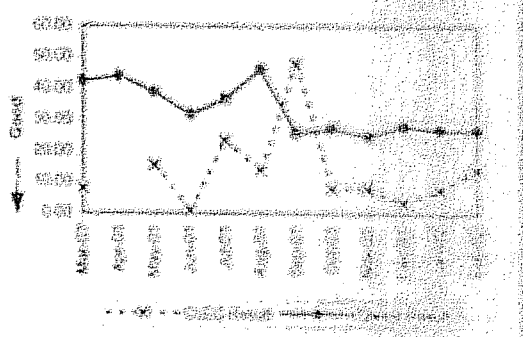
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Mar-01	17	1	17.00		13334	557	23.94	-0.27	-1.15
Apr-01	6	3	2.00	1.00	11580	476	24.96	-1.39	-1.85
May-01	34	2	17.00	5.66	9271	405	22.89	-0.31	-1.39
Jun-01					9733	433	22.48		
Jul-01	87	7	12.43	9.64	16376	617	26.54	-1.4	-1.85
Aug-01	45	4	10.00	10.23	17827	723	24.66	-1.07	-1.65
Sep-01	704	10	70.40	54.48	15360	560	27.43	1.79	0.09
Oct-01	102	9	11.33	6.65	15043	615	24.46	-1.26	-1.76
Nov-01	40	16	2.50	4.59	13663	1149	11.91	-1.77	-2.06
Dec-01	112	24	4.67	9.24	10127	1029	9.84	-1.27	-1.77
Jan-02	95	25	3.80	5.89	11346	928	12.23	-1.94	-2.18
Feb-02	212	41	5.29	9.63	10522	750	14.03	-2.42	-2.47

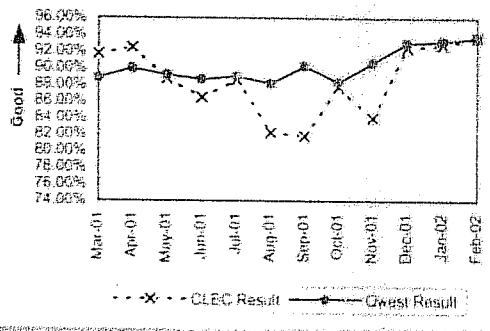


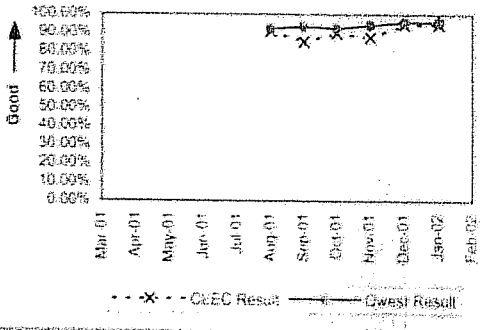
Delayed Days for Facility Reasons (Average Days) (OP-6B-5)-- Interval Zone Two

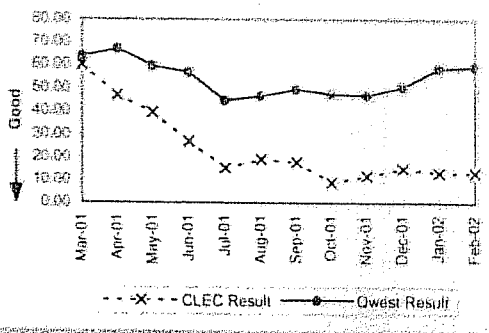
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Mar-01	16	2	8.00	2.83	7918	187	42.34	-1.16	-1.71
Apr-01					4750	108	43.98		
May-01	62	4	15.50	12.87	5643	145	38.92	-1.24	-1.75
Jun-01	1	1	1.00		5128	161	31.85	-0.82	-1.5
Jul-01	95	4	23.75	25.43	3457	94	36.78	-0.84	-1.51
Aug-01	84	6	14.00	11.95	5363	116	46.23	-1.41	-1.85
Sep-01	48	1	48.00		2089	80	26.11	1.59	-0.63
Oct-01	64	8	8.00	9.34	2297	84	27.35	-2.07	-2.26
Nov-01	48	6	8.00	13.84	2828	113	25.03	-1.54	-1.94
Dec-01	21	6	3.50	2.74	1941	69	28.13	-1.54	-1.93
Jan-02	39	5	7.80	5.40	2553	95	26.87	-1.77	-2.02
Feb-02	28	2	14.00	18.38	1394	52	26.81	-0.59	-1.36



Checklist #4 - Unbundled Loop - DS1 Capable Installation



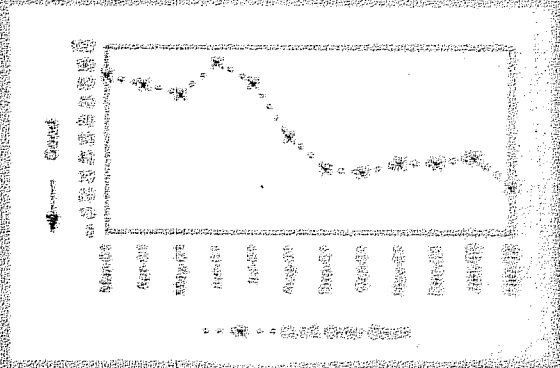




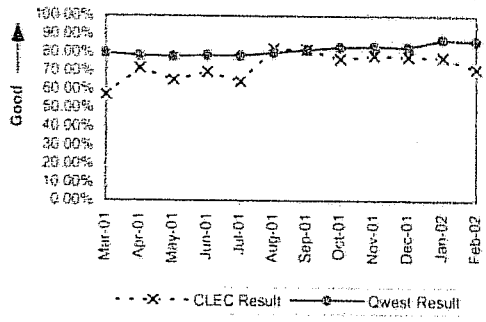
Checklist #4 - Unbundled Loop - DS1 Capable Installation

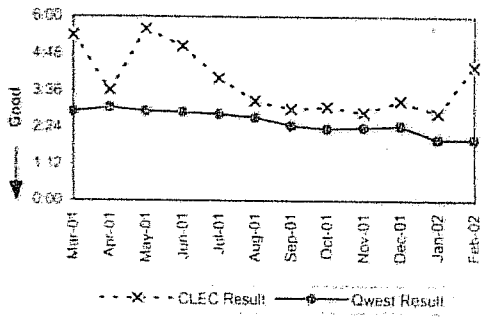
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable (OP-15B)

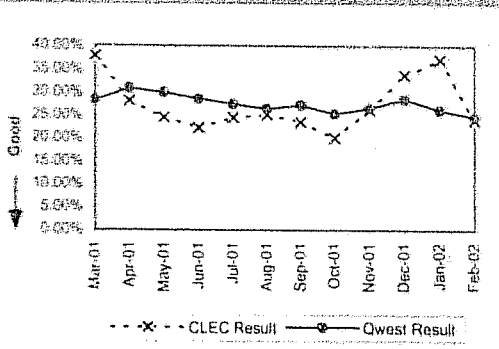
Date	CLEC Order Count
Mar-01	89
Apr-01	80
May-01	75
Jun-01	92
Jul-01	81
Aug-01	52
Sep-01	35
Oct-01	33
Nov-01	38
Dec-01	38
Jan-02	41
Feb-02	25

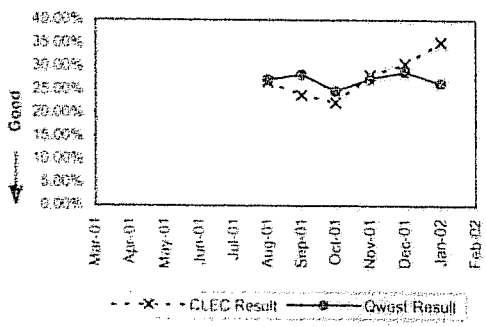


Checklist #4 - Unbundled Loop - DS1 Capable Repair





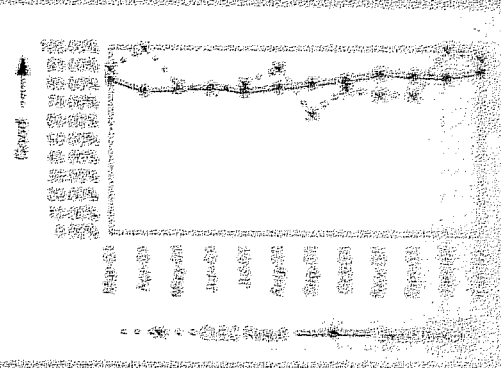




Checklist #4 - Unbundled Loop - DS1 Capable Repair

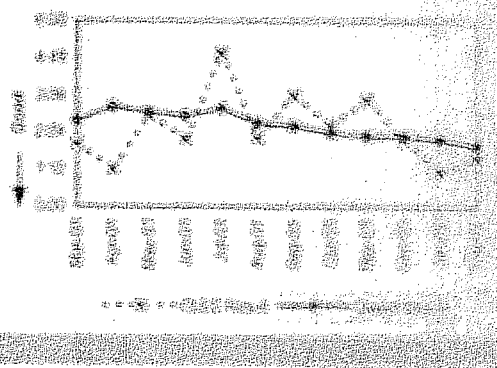
All Troubles Cleared within 4 hours (Percent) (MR-5B) -- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Meas Z Scr	Parity Score
Mar-01	8	9	88.89%	31.43%	1857	2249	82.57%	-0.9	-1.0
Apr-01	4	4	100.00%	0.00%	1924	2504	76.84%	-1.1	-1.65
May-01	4	5	80.00%	40.00%	1885	2429	77.60%	-0.13	-1.98
Jun-01	7	9	77.78%	41.57%	2037	2579	78.98%	0.14	-0.80
Jul-01	13	16	81.25%	39.03%	2147	2840	75.60%	-0.43	-1.26
Aug-01	17	19	89.47%	30.69%	2285	2899	78.82%	-1.12	-1.66
Sep-01	11	17	64.71%	47.79%	1684	2078	81.04%	1.59	-0.03
Oct-01	11	14	78.57%	41.03%	1864	2240	83.21%	0.43	-0.7
Nov-01	15	20	75.00%	43.30%	1726	1993	86.62%	1.45	-0.14
Dec-01	6	8	75.00%	43.30%	1468	1719	85.40%	0.78	-0.52
Jan-02	15	15	100.00%	0.00%	1461	1723	84.78%	-1.63	-1.95
Feb-02	20	21	95.24%	21.30%	1476	1668	88.13%	-.4	-1.61



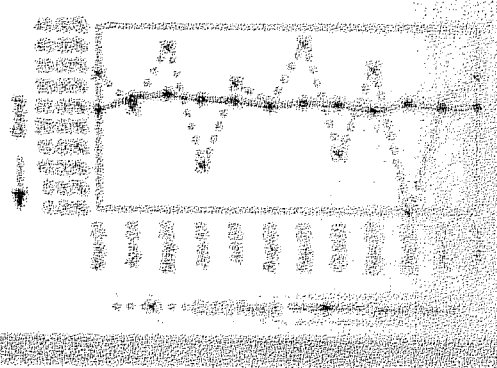
Mean Time to Restore (Hours:Minutes) (MR-6B) -- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Meas Z Scr	Parity Score
Mar-01	18:17	9	2:02	3:24	6275:53	2246	2:47	-0.55	-1.21
Apr-01	4:55	4	1:14	1:05	6094:46	2504	2:44	-0.28	-1.42
May-01	14:43	5	2:57	2:34	7423:10	2429	3:03	-0.68	-1.61
Jun-01	19:52	9	2:12	1:44	7593:00	2579	2:57	-0.49	-1.57
Jul-01	80:06	16	5:00	9:49	8924:17	2840	3:09	-1.23	-1.85
Aug-01	42:31	19	2:14	2:24	7872:40	2899	2:43	-0.32	-1.49
Sep-01	61:31	17	3:37	3:04	5480:33	2078	2:38	0.14	-0.96
Oct-01	36:54	14	2:38	1:35	5364:11	2240	2:24	1.06	-0.3
Nov-01	69:14	20	3:28	3:43	4584:21	1993	2:18	2	0.21
Dec-01	17:17	8	2:10	2:28	3914:24	1719	2:17	0.06	-0.08
Jan-02	17:11	15	1:09	0:59	3726:58	1723	2:10	-1.23	-1.75
Feb-02	33:37	21	1:36	1:18	3313:54	1668	1:59	-0.81	-1.38



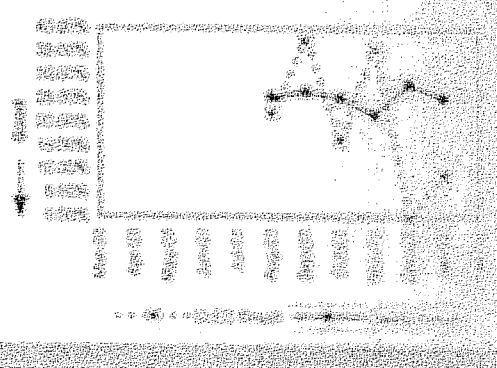
Repair Repeat Report Rate (Percent) (MR-7E1) -- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Meas Z Scr	Parity Score
Mar-01	3	9	33.33%	47.14%	549	2249	24.41%	0.62	-0.65
Apr-01	1	4	25.00%	43.30%	685	2504	27.36%	0.11	-1.65
May-01	2	5	40.00%	48.99%	688	2429	28.32%	0.3	-0.98
Jun-01	1	9	11.11%	31.43%	702	2579	27.22%	-1.08	-1.54
Jul-01	5	16	31.25%	46.35%	753	2840	26.52%	0.48	-0.78
Aug-01	5	19	26.32%	44.03%	744	2899	25.66%	0.1	-1.24
Sep-01	7	17	41.18%	49.22%	550	2078	26.47%	1.51	-0.1
Oct-01	2	14	14.29%	34.99%	587	2240	26.21%	-1.21	-1.66
Nov-01	7	20	35.00%	47.70%	493	1993	24.74%	1.03	-0.34
Dec-01	0	8	0.00%	0.00%	458	1719	26.64%	-2.1	-1.49
Jan-02	4	15	26.67%	44.22%	440	1723	25.54%	0.15	-0.96
Feb-02	7	21	33.33%	47.14%	437	1668	26.20%	0.72	-0.43

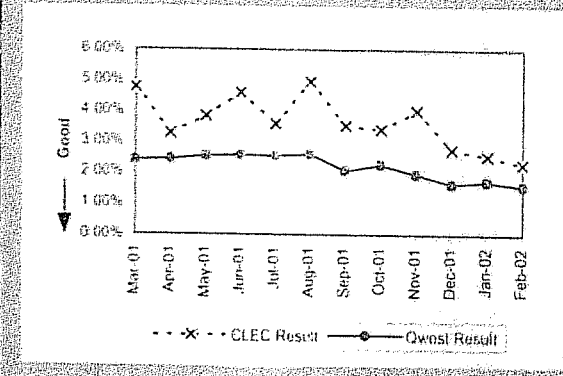


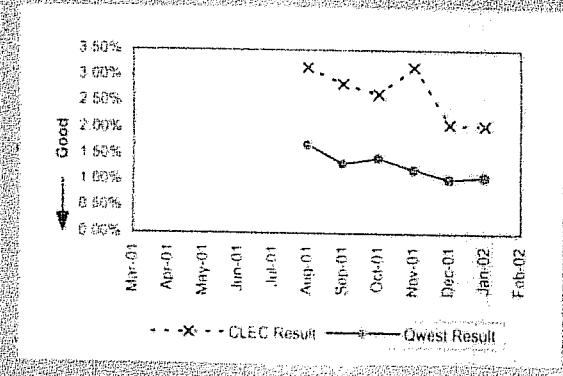
Repair Repeat Report Rate (Percent) (MR-7E1) -- Interval Zone Two

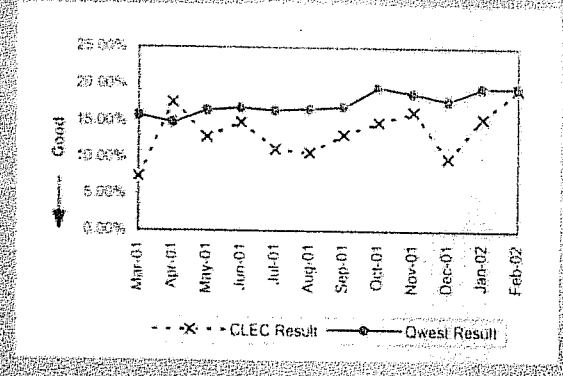
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Meas Z Scr	Parity Score
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	2	9	22.22%	41.57%	481	1612	29.84%	-0.23	-1.14
Sep-01	6	16	37.50%	48.41%	353	1323	26.68%	0.95	-0.43
Oct-01	2	12	16.67%	37.27%	348	1265	25.49%	-0.2	-1.42
Nov-01	5	14	35.71%	47.92%	262	1191	22.00%	1.11	-0.23
Dec-01	0	4	0.00%	0.00%	297	1548	28.36%	-1.25	-1.79
Jan-02	1	11	9.09%	28.75%	262	1033	25.36%	-1.23	-1.55
Feb-02									



Checklist #9 - Unbundled Loop - DS1 Capable Repair



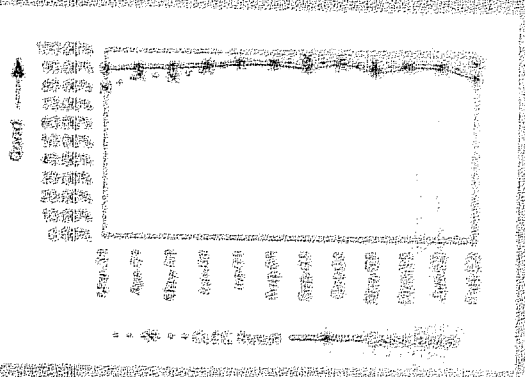




Checklist #4 - Unbundled Loop - ISDN Capable Installation

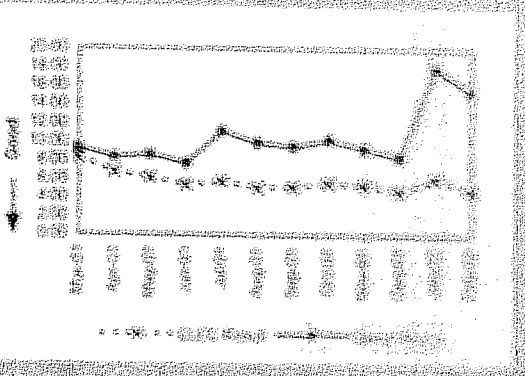
Installation Commitments Met (Percent) (OP-3D)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Score
Mar-01	643	805	79.88%	40.09%	2402	2678	89.96%	-6.35	-4.09
Apr-01	790	906	87.20%	33.41%	2411	2639	91.36%	-3.85	-1.54
May-01	689	800	86.13%	34.57%	2359	2575	91.61%	-4.89	-1.97
Jun-01	542	596	90.94%	28.70%	2239	2414	92.75%	-1.65	-0.66
Jul-01	532	563	94.49%	22.81%	1944	2060	94.37%	-0.11	-1.04
Aug-01	750	793	94.58%	22.65%	1969	2092	94.12%	-0.40	-1.25
Sep-01	491	501	98.00%	13.99%	1529	1655	92.39%	-4.46	-3.53
Oct-01	200	213	93.90%	23.94%	2144	2244	95.54%	1.08	-0.84
Nov-01	98	103	95.15%	21.49%	1542	1701	90.65%	-1.52	-1.52
Dec-01	67	71	94.37%	23.06%	1341	1432	93.65%	-0.24	-1.15
Jan-02	63	68	92.65%	26.10%	3662	3696	99.08%	0.8	-0.69
Feb-02	157	164	95.73%	20.21%	1846	2105	87.70%	-3.42	-2.43



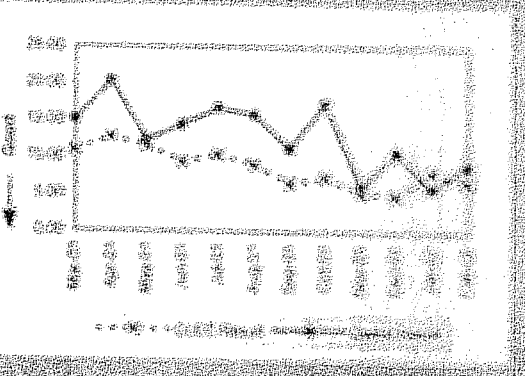
Installation Interval (Average Days) (OP-4D)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Score
Mar-01	6211	748	8.30	11.35	24307	2595	9.37	-1.95	-2.17
Apr-01	4793	699	6.86	7.43	21479	2566	8.37	-2.66	-2.66
May-01	4114	657	6.26	7.85	20747	2394	8.67	-3.79	-3.3
Jun-01	2569	475	5.41	4.15	17315	2228	7.77	-3.92	-3.28
Jul-01	2763	469	5.89	7.19	23635	2110	11.20	-5.12	-3.58
Aug-01	3300	641	5.15	3.16	22259	2224	10.01	-4.7	-3.9
Sep-01	2423	465	5.21	3.23	16530	1727	9.57	-4.53	-3.58
Oct-01	1296	228	5.68	4.13	23523	2282	10.31	-4.13	-3.61
Nov-01	476	88	5.41	3.95	15753	1684	9.35	-4.99	-4.04
Dec-01	269	56	4.80	2.12	12372	1459	8.48	-5.66	-4.64
Jan-02	328	53	6.19	3.63	70295	3858	18.03	-5.6	-4.1
Feb-02	408	84	4.86	3.74	35079	2259	15.53	-5.85	-4.68



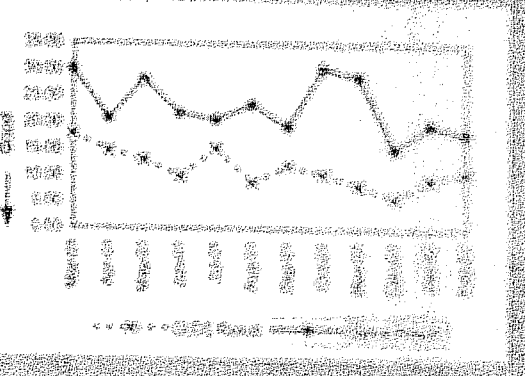
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Score
Mar-01	745	68	10.96	16.27	1894	112	16.92	-1.27	-1.73
Apr-01	561	44	12.75	15.11	1915	94	20.37	-1.66	-1.66
May-01	669	57	11.58	17.95	1257	102	12.32	-0.19	-1.11
Jun-01	244	26	9.38	11.12	1025	75	14.47	-1.79	-1.49
Jul-01	302	29	10.41	13.57	2325	139	16.73	-1.14	-1.66
Aug-01	209	23	9.09	8.23	3545	224	15.83	-1.66	-1.66
Sep-01	419	64	6.55	5.90	2242	196	11.32	-1.77	-1.66
Oct-01	511	69	7.41	5.71	2134	123	17.35	-2.31	-1.94
Nov-01	171	32	5.34	4.94	1109	183	6.06	-0.32	-1.19
Dec-01	93	19	4.89	4.16	1696	176	10.77	-0.66	-1.49
Jan-02	236	29	8.14	6.19	3555	681	5.92	1.19	-0.33
Feb-02	248	36	6.89	6.06	5061	559	9.04	-0.75	-1.47



Delayed Days for Facility Reasons (Average Days) (OP-6B-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Score
Mar-01	1685	94	17.93	19.67	4692	156	30.08	-2.3	-2.55
Apr-01	1074	72	14.92	15.85	2814	134	21.00	-1.64	-2.19
May-01	719	54	13.31	13.46	3219	114	28.24	-2.31	-2.31
Jun-01	264	28	10.14	15.22	2194	100	21.94	-1.93	-2.21
Jul-01	385	25	15.40	20.65	1456	70	20.80	-1.06	-1.59
Aug-01	332	37	8.97	7.08	1913	81	23.62	-2.87	-2.87
Sep-01	255	21	12.14	10.51	1037	55	18.87	-1.34	-1.76
Oct-01	241	23	10.48	8.20	1925	63	30.56	-1.92	-1.94
Nov-01	220	26	8.46	8.21	2249	78	28.83	-3.06	-3.06
Dec-01	90	15	6.00	6.34	618	40	15.45	-1.62	-2.11
Jan-02	124	13	9.54	5.09	893	45	19.84	-1.25	-1.88
Feb-02	11	1	11.00		458	25	18.32	-0.69	-1.47

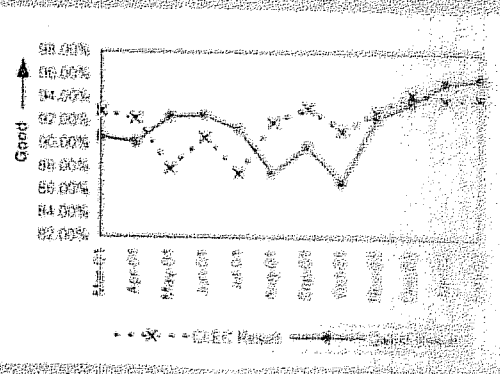


Checklist #4 - Unbundled Loop - ISDN Capable Installation
Good
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
CLEC Result
Qwest Result

Checklist #4 - Unbundled Loop - ISDN Capable Installation

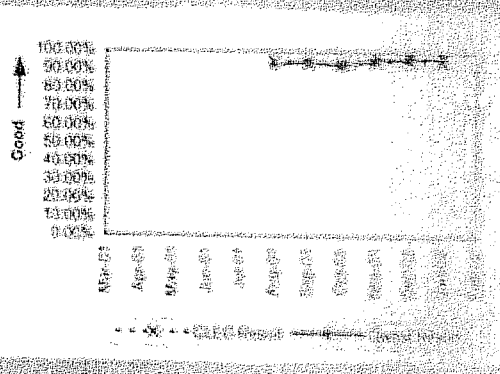
New Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Score
Mar-01	1065	1168	92.89%	25.09%	3294	3633	90.67%	-2.27	-2.38
Apr-01	1012	1102	92.29%	26.68%	3251	3603	90.23%	-2.01	-2.22
May-01	967	1086	87.96%	32.54%	3126	3381	92.46%	4.69	1.97
Jun-01	827	912	90.68%	29.07%	3042	3286	92.57%	1.93	0.17
Jul-01	657	750	87.60%	32.96%	2729	2986	91.39%	3.31	1.01
Aug-01	770	837	92.00%	27.14%	2460	2808	87.61%	-3.38	-3.06
Sep-01	802	861	93.26%	25.07%	2378	2645	89.91%	-2.93	-2.78
Oct-01	803	862	91.27%	28.23%	2318	2671	86.78%	-3.41	-3.07
Nov-01	664	719	92.37%	25.74%	2448	2649	92.41%	-0.41	-1.25
Dec-01	749	824	90.90%	22.73%	2003	2136	93.77%	-0.66	-1.4
Jan-02	831	904	91.92%	23.83%	3162	3313	95.44%	1.4	-0.15
Feb-02	847	917	92.31%	23.65%	3677	3839	95.78%	1.86	-0.13



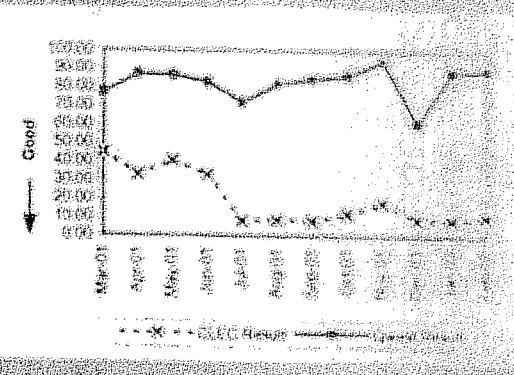
New Service Installation Quality (Percent) (OP-5*)– Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Score
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	756	817	92.53%	21.83%	2617	2808	93.20%	-1.8	-2.09
Sep-01	801	861	93.03%	20.33%	2505	2645	94.71%	0.57	-0.56
Oct-01	671	803	83.56%	24.18%	2486	2671	93.15%	-0.63	-1.36
Nov-01	667	719	92.77%	21.58%	2535	2649	95.70%	0.69	-0.55
Dec-01	695	749	92.79%	20.03%	2063	2136	96.58%	0.89	-0.46
Jan-02	788	831	94.82%	22.22%	3223	3313	97.28%	2.76	0.68
Feb-02									



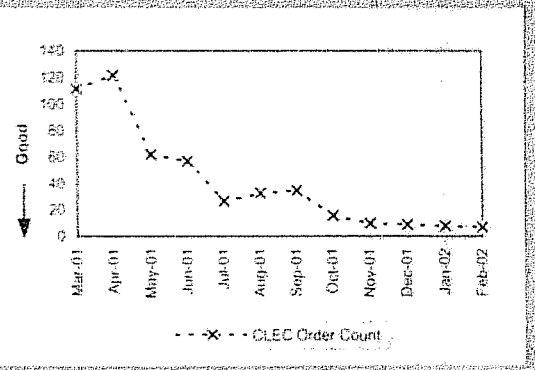
Missed Repair Commitments Clears Delayed Past Due Date (Average Days) (OP-15A)

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Score
Mar-01	5942	111	41.17	66.60	65540	848	77.29	-4.38	-3.66
Apr-01	4931	148	51.92	67.05	76999	882	87.30	-6.35	-4.86
May-01	3202	97	47.78	79.72	72790	838	86.86	-4.02	-3.44
Jun-01	2252	69	51.22	76.18	62701	754	83.16	-3.93	-3.39
Jul-01	283	33	9.26	9.13	38654	534	72.39	-3.53	-3.15
Aug-01	411	46	8.93	11.66	42906	522	82.20	-4.32	-3.65
Sep-01	552	66	8.36	12.08	41208	485	84.96	-5.16	-4.14
Oct-01	391	32	12.22	19.60	42500	490	86.73	-3.41	-3.07
Nov-01	513	28	18.32	25.02	46509	491	94.72	-3.09	-2.88
Dec-01	301	36	9.19	11.42	55356	901	61.44	-2.89	-2.75
Jan-02	251	32	9.09	6.86	56086	630	89.03	-3.73	-3.27
Feb-02	302	28	10.79	11.80	60407	672	89.89	-3.57	-3.17



Checklist #4 - Unbundled Loop - ISDN Capable Installation

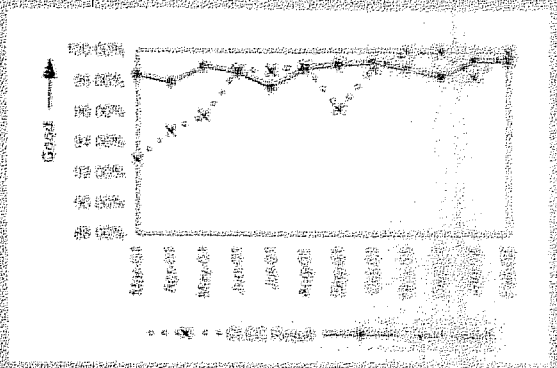
Date	CLEC Order Count
Mar-01	112
Apr-01	122
May-01	62
Jun-01	57
Jul-01	27
Aug-01	33
Sep-01	35
Oct-01	16
Nov-01	10
Dec-01	9
Jan-02	8
Feb-02	7



Checklist #4 - Unbundled Loop - ISDN Capable Repair

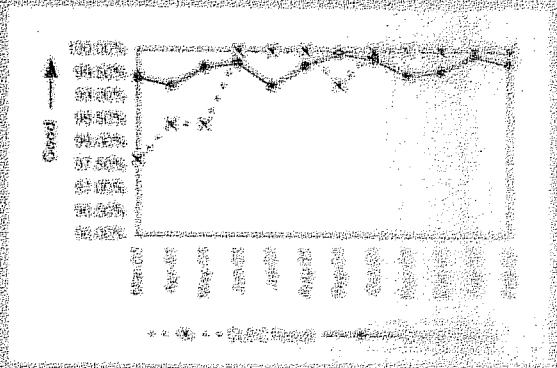
Out of Service Cleared within 24 hours (Percent) (MR-3D)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	237	255	92.94%	25.61%	2216	2251	98.45%	4.68	1.84
Apr-01	236	249	94.78%	22.24%	2207	2253	97.96%	2.77	0.68
May-01	287	310	95.81%	20.04%	2152	2174	98.99%	3.68	1.24
Jun-01	242	245	98.78%	11.00%	2173	2203	98.64%	-0.18	-1.11
Jul-01	234	237	98.73%	11.18%	2160	2212	97.65%	-1.09	-1.64
Aug-01	194	196	98.98%	10.05%	2496	2524	98.89%	-0.11	-1.02
Sep-01	129	134	96.27%	18.95%	1819	1835	99.13%	2.5	0.52
Oct-01	182	184	98.91%	10.37%	2106	2122	99.25%	0.52	-0.68
Nov-01	167	167	100.00%	0.00%	1678	1698	98.82%	-1.35	-1.82
Dec-01	121	121	100.00%	0.00%	1316	1338	98.36%	-1.96	-1.83
Jan-02	120	122	98.36%	12.70%	1517	1526	99.41%	1.21	-0.25
Feb-02	106	106	100.00%	0.00%	1347	1356	99.34%	-0.81	-1.49



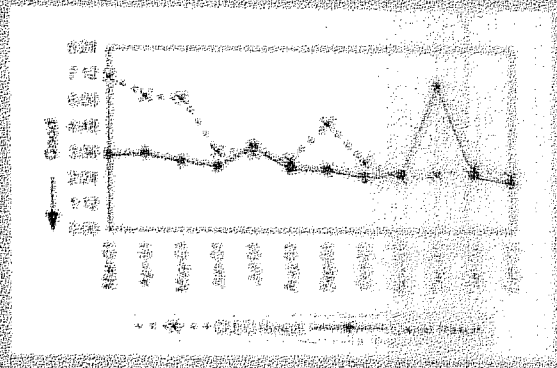
All Troubles Cleared within 48 hours (Percent) (MR-4D)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	249	255	97.65%	15.16%	2253	2268	99.43%	2.57	0.56
Apr-01	245	249	98.39%	12.57%	2252	2269	99.25%	1.31	-0.2
May-01	307	312	98.40%	12.56%	2191	2199	99.64%	2.36	0.43
Jun-01	249	249	100.00%	0.00%	2218	2224	99.73%	0.78	-1.43
Jul-01	241	241	100.00%	0.00%	2208	2225	99.24%	-1.29	-1.79
Aug-01	200	200	100.00%	0.00%	2525	2533	99.68%	-0.77	-1.47
Sep-01	134	135	99.26%	8.57%	1846	1849	99.95%	1.54	-0.06
Oct-01	188	188	100.00%	0.00%	2135	2139	99.81%	-0.57	-1.35
Nov-01	177	177	100.00%	0.00%	1703	1712	99.47%	-0.92	-1.56
Dec-01	123	123	100.00%	0.00%	1344	1350	99.56%	-0.71	-1.43
Jan-02	123	123	100.00%	0.00%	1544	1546	99.87%	-0.38	-1.23
Feb-02	114	114	100.00%	0.00%	1364	1368	99.71%	-0.56	-1.34



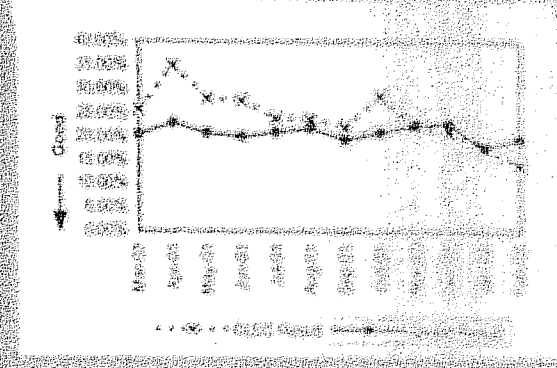
Mean Time to Restore (Hours:Minutes) (MR-6D)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	1520:40	255	7:08	13:40	6038:14	2266	3:33	5.42	2.31
Apr-01	1556:57	249	6:15	11:58	8186:03	2269	3:36	2.81	0.71
May-01	1912:58	312	6:08	11:44	7204:27	2199	3:17	3.29	1
Jun-01	926:32	249	3:43	4:43	6692:03	2224	3:01	1.34	0.26
Jul-01	892:08	241	3:42	5:09	8815:20	2225	3:58	-0.24	-1.15
Aug-01	669:06	200	3:21	4:36	7459:51	2533	2:57	0.66	-0.6
Sep-01	675:01	135	5:00	11:31	5331:35	1849	2:53	4.06	1.95
Oct-01	606:22	188	3:14	4:19	5534:52	2139	2:35	1.53	-0.67
Nov-01	452:45	177	2:33	2:26	4650:52	1712	2:43	-0.3	-1.16
Dec-01	332:53	123	2:42	2:49	9122:46	1350	6:45	-6.4	-1.24
Jan-02	372:24	123	3:02	3:53	4100:56	1546	2:39	0.3	-0.53
Feb-02	302:40	114	2:39	2:57	3175:42	1368	2:19	0.52	-0.44

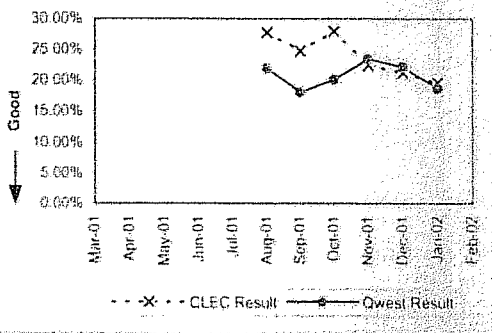


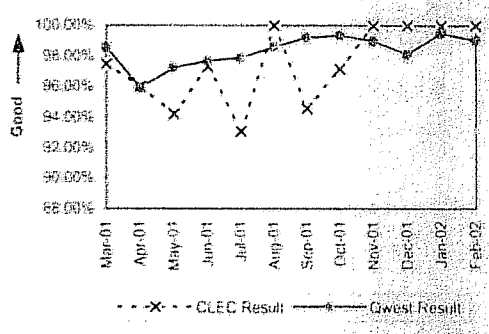
Repair Repeat Report Rate (Percent) (MR-7D)-- Interval Zone One

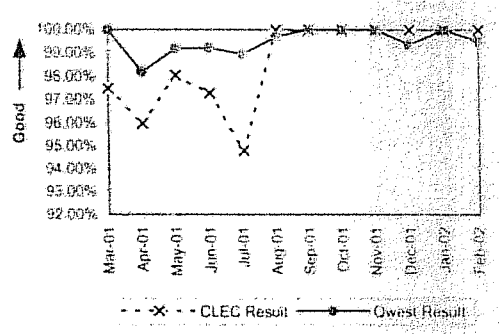
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	66	255	25.88%	43.80%	468	2267	20.64%	1.91	0.16
Apr-01	87	249	34.94%	47.68%	524	2271	23.07%	4	1.43
May-01	88	312	28.21%	45.00%	461	2200	20.95%	2.83	0.72
Jun-01	69	249	27.71%	44.76%	448	2224	20.14%	2.71	0.65
Jul-01	58	241	24.07%	42.75%	471	2226	21.16%	1.04	-0.37
Aug-01	48	200	24.00%	42.71%	558	2531	21.99%	0.66	-0.6
Sep-01	30	135	22.22%	41.57%	362	1852	19.55%	0.76	-0.54
Oct-01	54	188	28.72%	45.25%	451	2140	21.07%	2.37	0.44
Nov-01	40	177	22.60%	41.82%	389	1714	22.70%	-0.03	-1.02
Dec-01	26	123	21.14%	40.83%	310	1350	22.96%	-0.45	-1.29
Jan-02	22	123	17.89%	38.32%	274	1546	17.72%	0.06	-0.95
Feb-02	10	114	14.04%	34.74%	268	1368	19.59%	-1.44	-1.01

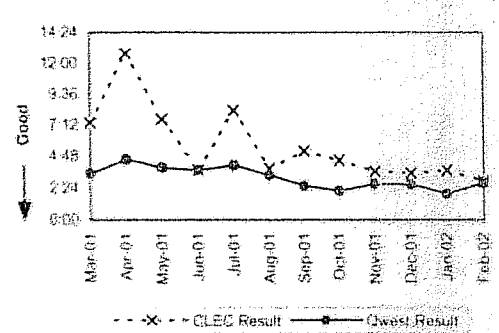


Checklist 2A - Unbundled Loop - ISDN Capable Repair





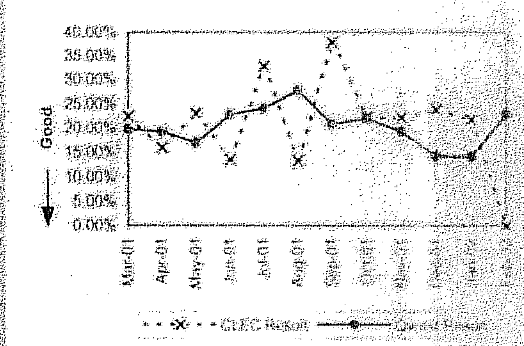




Checklist #4 - Unbundled Loop - ISDN Capable Repair

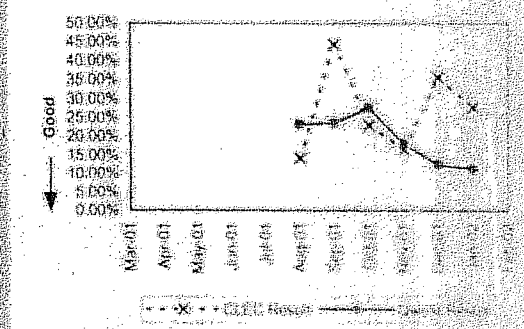
Repeat Report Rate (Percent) (MR-7E)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Mar-01	[illegible]	46	[illegible]	41.78%	56	283	19.79%	0.41	-0.75
Apr-01	[illegible]	[illegible]	[illegible]	30.60%	43	223	19.28%	-0.39	-1.24
May-01	[illegible]	[illegible]	[illegible]	42.12%	43	254	16.93%	1.04	-0.37
Jun-01	[illegible]	[illegible]	[illegible]	34.19%	60	263	22.81%	-1.26	-1.77
Jul-01	[illegible]	[illegible]	[illegible]	46.93%	70	291	24.06%	1.36	-0.17
Aug-01	[illegible]	[illegible]	[illegible]	33.99%	100	360	27.78%	-1.7	-2.93
Sep-01	[illegible]	[illegible]	37.64%	48.50%	54	259	20.85%	2.17	0.32
Oct-01	[illegible]	[illegible]	[illegible]	41.52%	69	313	22.04%	0.04	-0.97
Nov-01	[illegible]	[illegible]	22.22%	41.67%	39	202	19.31%	0.37	-0.77
Dec-01	[illegible]	[illegible]	[illegible]	42.59%	23	162	14.20%	1.11	-0.33
Jan-02	[illegible]	[illegible]	[illegible]	41.25%	29	207	14.01%	0.96	-0.42
Feb-02	[illegible]	[illegible]	[illegible]	0.00%	48	210	22.86%	-2.04	-2.24



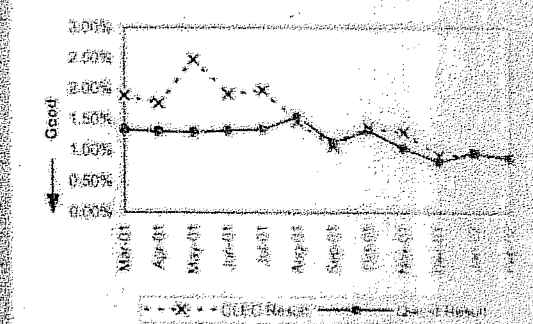
Repeat Report Rate (Percent) (MR-7E*)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	[illegible]	[illegible]	[illegible]	34.99%	43	185	23.24%	-0.92	-1.56
Sep-01	[illegible]	27	44.44%	49.69%	26	110	23.64%	2.08	0.28
Oct-01	[illegible]	[illegible]	[illegible]	42.18%	44	159	27.67%	-0.49	-1.3
Nov-01	[illegible]	[illegible]	[illegible]	37.27%	16	89	17.98%	-0.15	-1.09
Dec-01	[illegible]	14	35.71%	47.92%	10	80	12.50%	1.97	0.2
Jan-02	[illegible]	[illegible]	[illegible]	44.70%	10	88	11.36%	1.68	0.02
Feb-02									



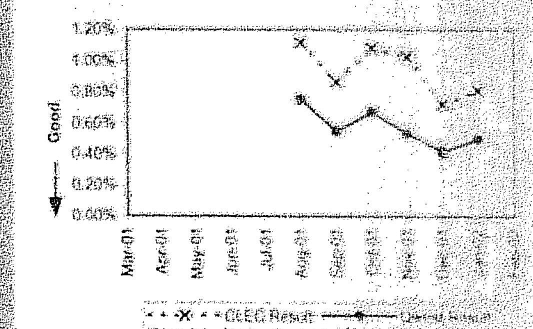
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Mar-01	[illegible]	[illegible]	[illegible]	13.63%	2550	191052	1.33%	5.84	2.55
Apr-01	[illegible]	[illegible]	[illegible]	13.18%	2494	190786	1.31%	4.85	1.95
May-01	[illegible]	[illegible]	[illegible]	15.54%	2454	190136	1.29%	12.27	6.46
Jun-01	[illegible]	[illegible]	[illegible]	13.68%	2487	188686	1.32%	6.1	2.71
Jul-01	[illegible]	[illegible]	[illegible]	13.92%	2517	187909	1.34%	6.56	2.99
Aug-01	[illegible]	[illegible]	[illegible]	12.00%	2897	187280	1.55%	-0.84	-1.51
Sep-01	[illegible]	[illegible]	[illegible]	10.27%	2111	186329	1.13%	-0.76	-1.46
Oct-01	[illegible]	[illegible]	[illegible]	11.65%	2453	185014	1.33%	0.55	-0.67
Nov-01	[illegible]	[illegible]	[illegible]	11.31%	1916	184334	1.04%	3.05	0.86
Dec-01	[illegible]	[illegible]	[illegible]	8.67%	1512	183312	0.82%	1.33	-0.19
Jan-02	[illegible]	[illegible]	[illegible]	9.71%	1753	182572	0.96%	-0.11	-1.06
Feb-02	[illegible]	[illegible]	[illegible]	9.25%	1578	181056	0.87%	-0.1	-1.06



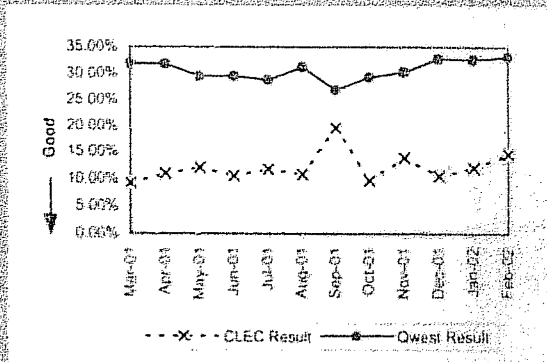
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	178	15745	1.12%	10.51%	1416	187280	0.76%	5.03	2.06
Sep-01	140	16122	0.87%	9.28%	1029	186329	0.55%	5.2	2.16
Oct-01	176	16264	1.08%	10.35%	1249	185014	0.68%	6.08	2.7
Nov-01	162	15732	1.03%	10.10%	993	184334	0.54%	8.08	3.91
Dec-01	113	15563	0.73%	8.49%	770	183312	0.42%	5.67	2.45
Jan-02	125	15344	0.81%	8.99%	912	182572	0.50%	5.32	2.23
Feb-02									



Checklist #4 - Unbundled Loop - ISDN Capable Repair

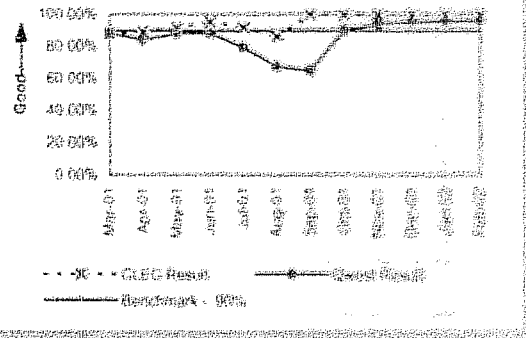
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Score
Mar-01	30	325	9.23%	28.86%	1195	3745	31.91%	-8.41	-6.12
Apr-01	34	308	11.04%	31.34%	1168	3666	31.86%	-7.53	-5.58
May-01	55	414	13.28%	33.59%	1025	3478	29.46%	-7.34	-5.46
Jun-01	34	325	10.46%	30.60%	1041	3539	29.55%	-7.1	-5.32
Jul-01	41	350	11.80%	32.28%	1015	3535	28.80%	-6.6	-5.01
Aug-01	58	556	10.43%	31.00%	1318	4215	31.27%	-6.87	-5.17
Sep-01	40	204	19.61%	28.22%	775	2890	26.65%	-2.3	-2.4
Oct-01	31	348	8.91%	28.57%	1012	3469	29.27%	-6.55	-4.98
Nov-01	33	237	13.92%	34.62%	832	2345	33.28%	-5.26	-4.2
Dec-01	17	164	10.36%	30.70%	738	2251	32.83%	-5.81	-4.53
Jan-02	20	155	12.90%	32.55%	656	2000	32.65%	-5.49	-4.34
Feb-02	22	151	14.57%	33.29%	783	2361	33.16%	-4.71	-3.66



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

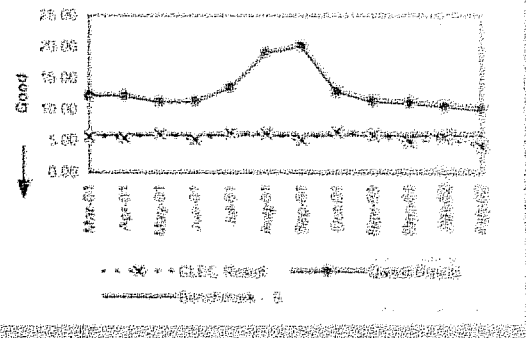
Installation Commitments Met (Percent) (OP-3D)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	89	101	88.12%	18372	20772	88.45%	0.14	-0.92
Apr-01	102	114	89.47%	14686	17461	84.11%	-1.56	-1.95
May-01	89	97	91.75%	8507	9643	88.22%	-1.07	-1.65
Jun-01	105	110	95.45%	7464	8452	88.31%	-2.32	-2.41
Jul-01	79	86	91.86%	4399	5545	79.33%	-2.85	-2.73
Aug-01	75	86	86.36%	5838	8656	67.37%	-3.78	-3.3
Sep-01	23	23	100.00%	6668	10246	65.08%	-3.51	-3.13
Oct-01	18	18	100.00%	8634	9550	90.41%	-1.38	-1.84
Nov-01	6	6	100.00%	7644	8339	94.06%	-0.62	-1.37
Dec-01	6	6	100.00%	7960	8332	95.54%	-0.53	-1.32
Jan-02	6	6	100.00%	7170	7472	95.95%	-0.5	-1.31
Feb-02	5	5	100.00%	6496	6747	96.28%	-0.44	-1.27



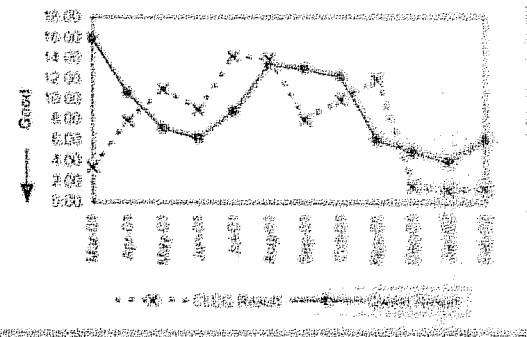
Installation Interval (Average Days) (OP-4D)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	374	66	5.67	249298	20303	12.28	-6.89	-5.19
Apr-01	448	81	5.53	210838	17209	12.25	-7.68	-5.67
May-01	396	65	6.12	108050	9570	11.29	-6.49	-4.94
Jun-01	284	56	5.28	95586	8428	11.34	-7.63	-5.64
Jul-01	194	31	6.26	79631	5872	13.56	-4.96	-4.01
Aug-01	248	40	6.20	168952	8850	19.09	-6.01	-4.65
Sep-01	63	12	5.25	210922	10477	20.13	-3.46	-3.1
Oct-01	45	7	6.43	125246	9716	12.89	-1.83	-2.11
Nov-01	18	3	6.00	95740	8378	11.43	-1.51	-1.92
Dec-01	20	4	5.00	93456	8369	11.17	-2.24	-2.36
Jan-02	17	3	5.67	80168	7541	10.63	-1.15	-1.7
Feb-02	17	4	4.25	66259	6788	10.06	-2.28	-2.38



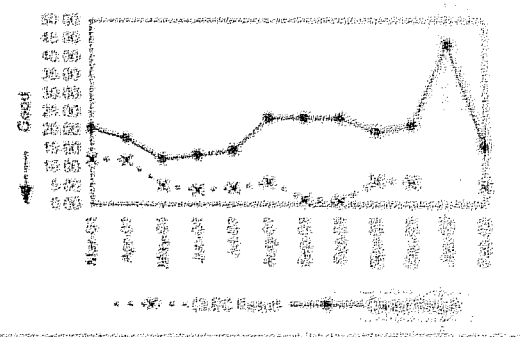
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	17	5	3.40	21965	1375	15.97	-2.14	-2.3
Apr-01	71	9	7.89	19848	1865	10.64	-0.68	-1.41
May-01	44	4	11.00	6617	926	7.15	2.01	0.22
Jun-01	18	2	9.00	5158	830	6.21	2.33	0.41
Jul-01	57	4	14.25	7062	801	8.82	2.46	0.49
Aug-01	84	6	14.00	13155	978	13.45	1.88	0.14
Sep-01	24	3	8.00	17324	1332	13.01	-0.62	-1.38
Oct-01	10	1	10.00	7140	561	12.29	-0.17	-1.1
Nov-01	36	3	12.00	2340	383	6.11	2.01	0.22
Dec-01	8	5	1.60	1488	302	4.93	-0.71	-1.43
Jan-02	6	5	1.20	1194	300	3.98	-0.8	-1.49
Feb-02	4	3	1.33	1596	264	6.05	-0.57	-1.35



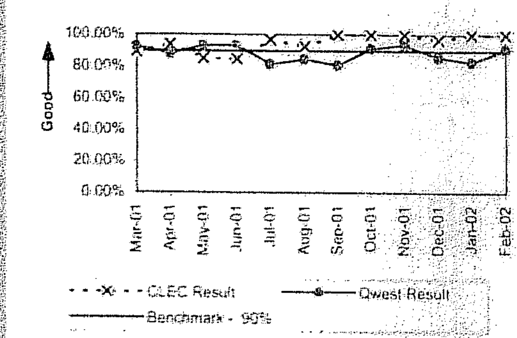
Delayed Days for Facility Reasons (Average Days) (OP-6B-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	86	7	12.29	21136	1025	20.62	-1.8	-2.09
Apr-01	36	3	12.00	16258	910	17.87	-0.72	-1.44
May-01	21	4	5.25	2562	210	12.20	-1.63	-1.99
Jun-01	12	3	4.00	2121	158	13.42	-1.47	-1.89
Jul-01	18	4	4.50	7082	485	14.60	-2.62	-2.59
Aug-01	42	7	6.00	46025	1956	23.53	-4.21	-3.56
Sep-01	3	2	1.50	57457	2446	23.49	-2.52	-2.41
Oct-01	1	1	1.00	11644	497	23.43	-1.25	-1.36
Nov-01	13	2	6.50	2979	151	19.73	-0.89	-1.54
Dec-01	6	1	6.00	2304	107	21.53	-0.55	-1.33
Jan-02				3106	71	43.76		
Feb-02	10	2	5.00	472	30	15.73	-0.66	-1.4

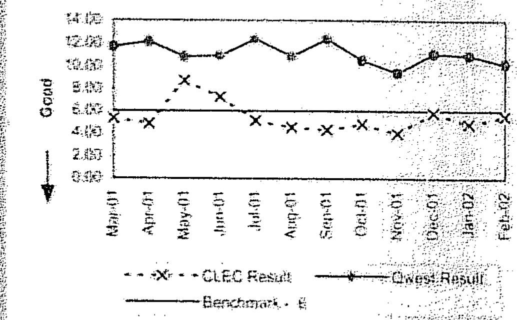


Checklist #4 - Unbundled Loop - ADSL Qualified Installation

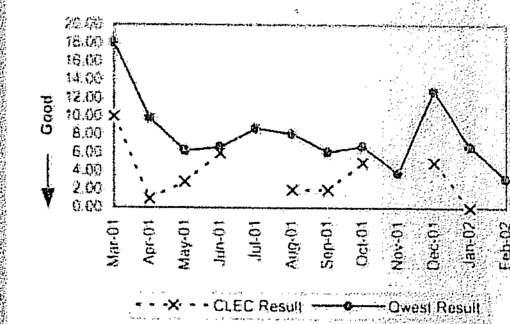
[illegible] Zone Two								
[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	92.83%	0.87	-0.47
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	88.28%	-1.01	-1.61
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	93.21%	2.01	0.22
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	93.33%	1.85	0.12
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	81.67%	-2.05	-2.25
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	84.73%	-1.5	-1.91
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	80.95%	-2.29	-2.39
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	91.47%	-1.42	-1.86
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	93.75%	-0.97	-1.59
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	86.55%	-1.59	-1.96
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	83.08%	-1.38	-1.84
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	90.91%	-1.1	-1.67



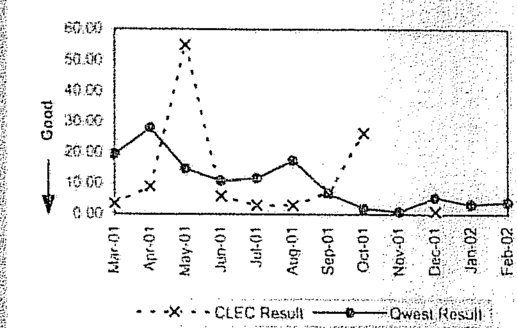
[illegible] Zone Two								
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	11.71	-5.2	-4.16
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	12.17	-3.44	-3.09
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	10.85	-2.47	-2.5
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	10.93	-3.11	-2.89
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	12.46	-2.47	-2.5
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	10.93	-4.88	-3.86
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	12.45	-3.26	-3
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	10.56	-2.99	-2.82
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	9.46	-3.74	-3.27
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	11.14	-1.63	-1.85
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	10.89	-2.65	-2.63
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	10.23	-3.26	-2.96



[illegible] Zone Two								
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	18.11	-0.51	-1.31
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	9.84	-0.83	-1.35
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	6.26	-1.23	-1.75
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	6.64	-0.05	-1.03
[illegible]				[illegible]	[illegible]	8.74		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	8.10	-1.43	-1.97
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	6.54	-0.48	-1.29
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	6.73	-0.18	-1.11
[illegible]				[illegible]	[illegible]	3.56		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	12.85	-0.25	-1.15
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	6.74	-0.72	-1.45
[illegible]				[illegible]	[illegible]	3.21		



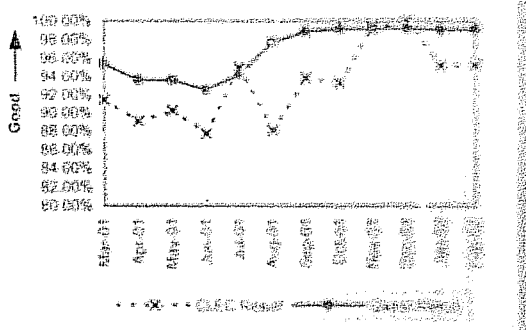
[illegible] Zone Two								
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	19.39	-2.46	-2.5
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	28.01	-0.89	-1.54
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	14.71	1.65	0.01
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	10.86	-0.99	-1.6
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	11.73	-1.36	-1.63
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	17.40	-2.17	-2.32
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	6.80	0.15	-0.91
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2.07		
[illegible]				[illegible]	[illegible]	1.00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	5.50	-1.04	-1.63
[illegible]				[illegible]	[illegible]	3.33		
[illegible]				[illegible]	[illegible]	4.00		



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

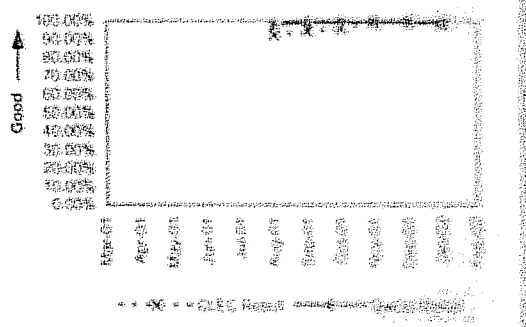
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	968	1126	91.48%	26620	27903	95.40%	2.26	0.37
[illegible]	1145	1285	89.10%	23773	25387	93.64%	2.19	0.33
[illegible]	1433	1585	90.30%	16895	18040	93.65%	1.67	0.02
[illegible]	1144	1364	87.80%	11945	12905	92.56%	2.15	0.31
[illegible]	1334	1411	95.04%	8833	9372	94.25%	-0.4	-1.24
[illegible]	1146	1335	88.15%	7397	7562	97.82%	5.35	2.25
[illegible]	1373	1461	93.89%	9731	9834	98.95%	3.9	1.37
[illegible]	1481	1581	93.38%	10146	10229	99.19%	4.94	2.01
[illegible]	1435	1446	99.32%	9099	9171	99.21%	-0.14	-1.08
[illegible]	1351	1351	100.00%	8435	8496	99.28%	-0.88	-1.53
[illegible]	1501	1521	98.74%	8015	8088	99.10%	2.96	0.8
[illegible]	1211	1211	99.29%	7262	7324	99.15%	2.71	0.65



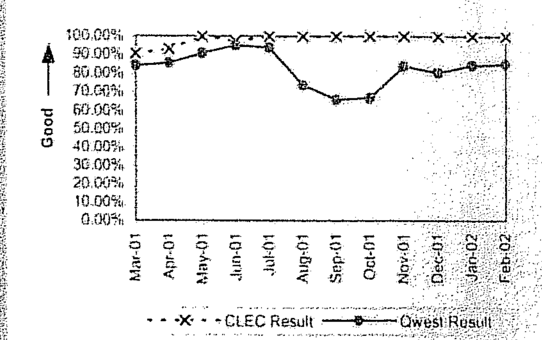
New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]	1231	1331	92.54%	7429	7562	98.24%	3.72	1.26
[illegible]	1374	1461	94.04%	9757	9834	99.22%	3.89	1.36
[illegible]	1481	1581	93.67%	10170	10229	99.42%	3.6	1.19
[illegible]	1435	1446	99.32%	9109	9171	99.32%	0.11	-0.93
[illegible]	1351	1351	100.00%	8450	8496	99.46%	-0.76	-1.46
[illegible]	1501	1521	98.74%	8029	8088	99.27%	1.23	-0.26
[illegible]								

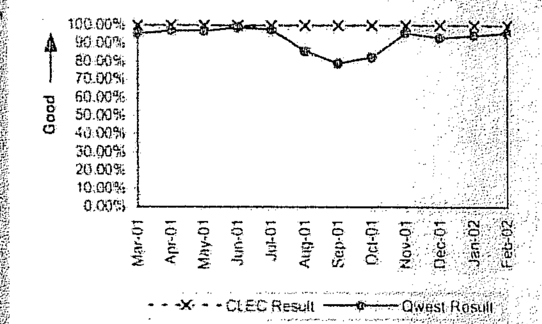


Checklist #4 - Unbundled Loop - ADSL Qualified Repair

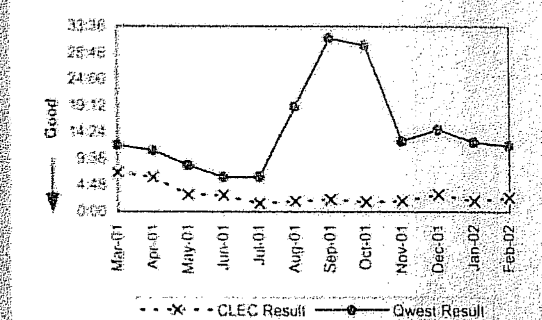
[illegible] - Interval Zone One								
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	84.15%	-1	-1.61
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	85.59%	-1.15	-1.7
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	90.75%	-1.53	-1.93
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	94.56%	-0.73	-1.44
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	93.76%	-1.41	-1.86
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	73.70%	-3.32	-3.02
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	66.10%	-3.19	-2.94
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	67.02%	-3.49	-3.12
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	84.05%	-1.57	-1.95
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-1.83	-2.11
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	84.39%	-1.82	-2.11
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-1.45	-1.88



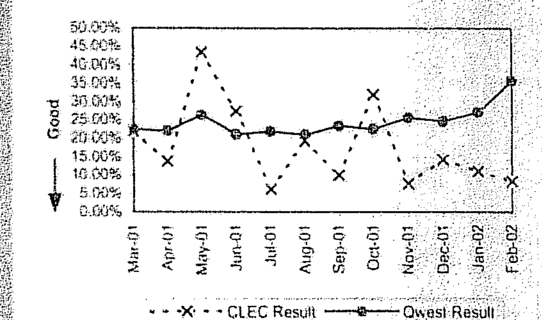
[illegible] - Interval Zone One								
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	95.34%	-1.29	-1.76
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	97.15%	-0.92	-1.56
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	97.06%	-0.83	-1.51
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-0.65	-1.4
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-0.87	-1.53
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-2.23	-2.36
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	79.16%	-2.29	-2.39
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-2.29	-2.39
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-0.76	-1.46
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-1.02	-1.62
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-1.04	-1.63
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-1.43



[illegible] - Interval Zone One								
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-1.29	-1.79
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-1.9	-1.91
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-1.43	[illegible]
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-1.69	[illegible]
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-1.84	-2.12
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-2.84	-2.73
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-2.43	-2.48
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-2.74	-2.67
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-2.24
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-1.84	-2.12
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-2.19
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-2.11



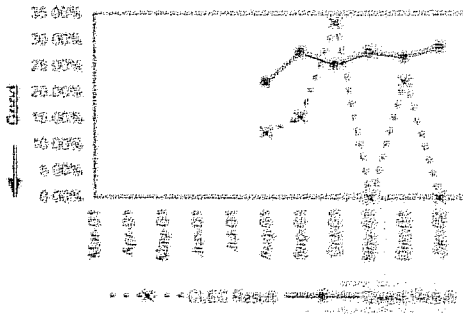
[illegible] - Interval Zone One								
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-1.05
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-1.06	-1.65
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	26.45%	1.76	0.07
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	21.14%	0.57	-0.41
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	21.92%	-2.13	-2.3
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	21.31%	-0.23	-1.14
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	23.40%	-1.41	-1.86
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1.11	-0.83
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-1.48	-1.9
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-0.9	-1.65
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	27.23%	-1.53	-1.93
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-1.98	-2.2



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

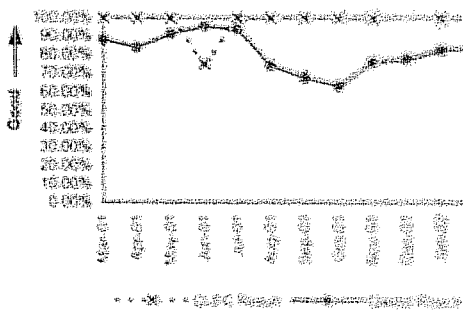
Repair Repeat Report Rate (Percent) (MR-7D*)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	2	16	12.50%	820	3718	22.05%	-5.92	-1.56
Sep-01	2	13	15.38%	519	1871	27.74%	-0.99	-1.6
Oct-01	4	12	33.33%	471	1856	25.38%	0.63	-0.62
Nov-01	0	4	0.00%	403	1450	27.79%	-1.24	-1.75
Dec-01	2	9	22.22%	366	1366	26.79%	-0.31	-1.15
Jan-02	0	7	0.00%	457	1590	28.74%	-1.68	-2.62
Feb-02								



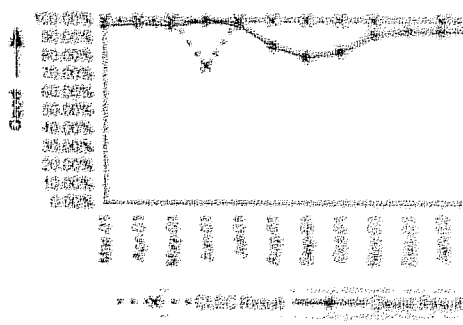
Out of Service Cleared within 24 hours (Percent) (MR-3E)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	1	1	100.00%	615	698	88.11%	-0.37	-1.22
Apr-01	6	6	100.00%	497	592	83.95%	-1.07	-1.65
May-01	2	2	100.00%	690	757	91.15%	-0.44	-1.27
Jun-01	3	4	75.00%	653	685	95.33%	1.32	-0.2
Jul-01	2	2	100.00%	617	658	93.77%	-0.36	-1.22
Aug-01	14	14	100.00%	609	824	73.91%	-2.2	-2.34
Sep-01	5	5	100.00%	298	440	67.73%	-1.53	-1.93
Oct-01	3	3	100.00%	322	509	63.26%	-1.32	-1.8
Nov-01	4	4	100.00%	277	364	76.10%	-1.11	-1.68
Dec-01				271	349	77.65%		
Jan-02	4	4	100.00%	329	400	82.25%	-0.52	-1.56
Feb-02	6	6	100.00%	224	266	84.21%	-1.05	-1.64



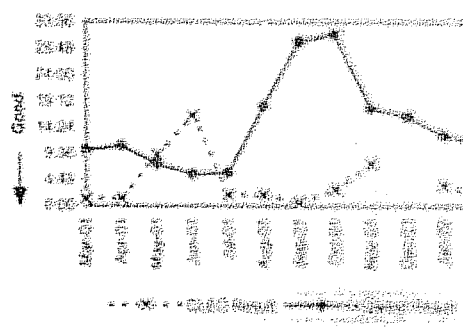
All Trouble Cleared within 48 hours (Percent) (MR-4E)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	1	1	100.00%	679	698	97.28%	-0.17	-1.1
Apr-01	6	6	100.00%	580	592	97.97%	-0.35	-1.21
May-01	2	2	100.00%	736	757	97.23%	-0.24	-1.15
Jun-01	3	4	75.00%	681	685	99.42%	2.23	0.35
Jul-01	2	2	100.00%	642	658	97.57%	-0.22	-1.14
Aug-01	14	14	100.00%	709	824	86.04%	-1.49	-1.91
Sep-01	5	5	100.00%	351	440	79.77%	-1.12	-1.69
Oct-01	3	3	100.00%	424	513	82.65%	-0.79	-1.48
Nov-01	4	4	100.00%	341	371	91.91%	-0.59	-1.36
Dec-01				331	352	94.03%		
Jan-02	4	4	100.00%	377	402	93.78%	-0.51	-1.31
Feb-02	6	6	100.00%	253	266	95.11%	-0.55	-1.33

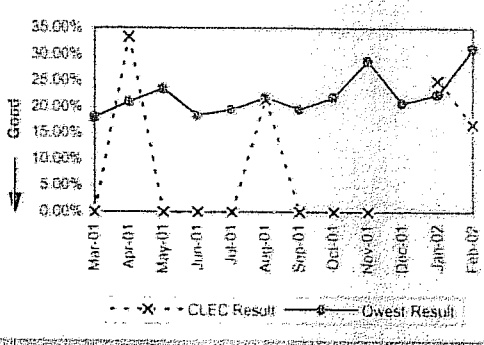


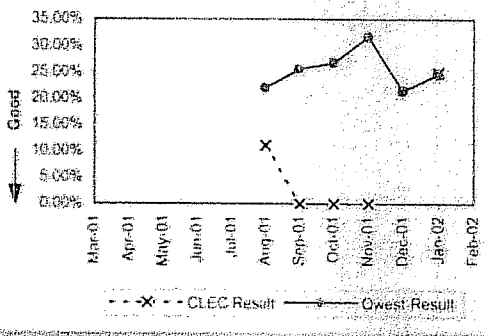
Mean Time to Restore (Hours:Minutes) (MR-6E)-- Interval Zone Two

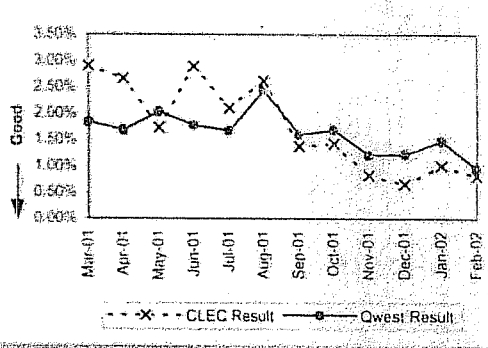
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	1:17	1	1:17	7199:19	698	10:19	-0.48	-1.29
Apr-01	8:56	6	1:29	6577:47	592	11:07	-1.55	-1.94
May-01	19:00	2	9:30	5840:56	757	7:43	1.79	0.09
Jun-01	66:46	4	16:42	4070:00	685	5:56	2.2	0.34
Jul-01	4:15	2	2:08	4123:13	658	6:16	-0.46	-1.28
Aug-01	28:50	14	2:04	15226:27	824	18:29	-1.85	-2.12
Sep-01	3:40	5	0:44	13230:33	440	30:04	-1.3	-1.79
Oct-01	9:17	3	3:06	16161:33	513	31:30	-0.99	-1.6
Nov-01	31:29	4	7:52	6709:20	371	18:05	-0.59	-1.36
Dec-01				5820:23	352	16:32		
Jan-02	16:01	4	4:00	5278:36	402	13:08	-0.8	-1.46
Feb-02	16:30	6	1:45	3127:58	266	11:46	-1.79	-1.65

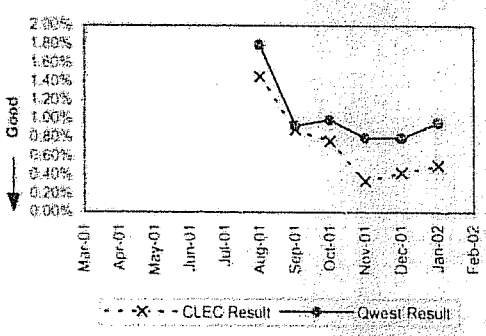


Checklist #4 - Unbundled Loop - ADSL Qualified Repair





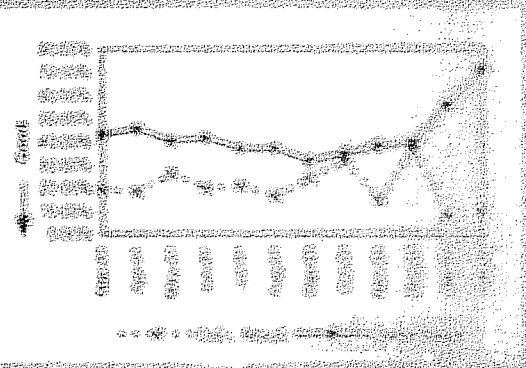




Checklist #4 - Unbundled Loops - ADSL Qualified Loops

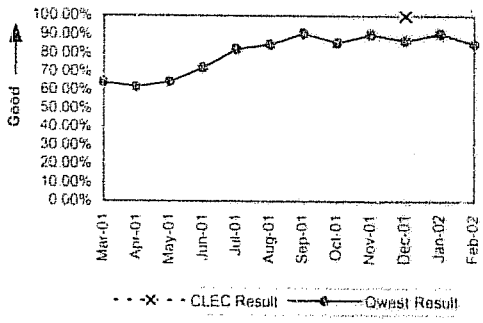
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12) - Interval Zero Days and Up

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Num Sum	Denom Sum
Mar-01	8	41	19.51%	3764	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	8	43	18.60%	3960	[illegible]	[illegible]	[illegible]	[illegible]
May-01	9	34	26.47%	3787	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	11	55	20.00%	3273	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	9	43	20.93%	2498	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	9	54	16.67%	3429	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	8	33	24.24%	1706	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	13	41	31.71%	1992	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	3	20	15.00%	1569	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	6	22	27.27%	1622	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	2	24	8.33%	3596	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	2	2	100.00%	4402	[illegible]	[illegible]	[illegible]	[illegible]

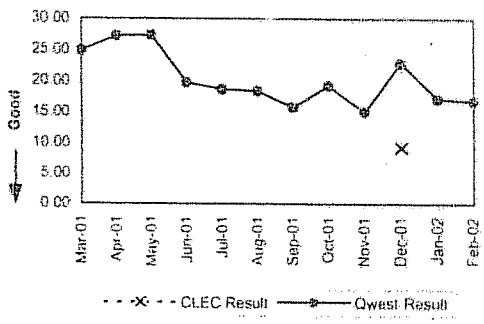


Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

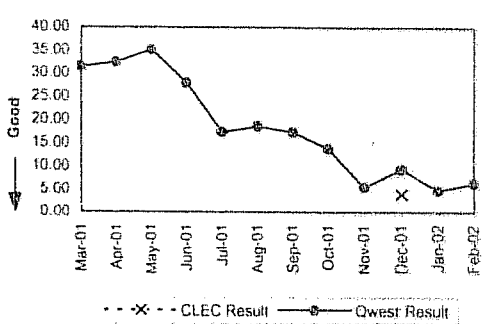
Date	CLEC Num	CLEC Dem	CLEC Res	Std Dev	Qwest Num	Qwest Dem	Qwest Res	Mod Z Scr	Parity Scr
Mar-01					127	198	64.14%		
Apr-01					111	180	61.67%		
May-01					98	152	64.47%		
Jun-01					139	192	72.40%		
Jul-01					145	171	82.46%		
Aug-01					140	165	84.85%		
Sep-01					218	239	90.59%		
Oct-01					149	192	85.79%		
Nov-01					156	173	90.17%		
Dec-01	3	1	100.00%	0.00%	141	252	67.04%	-0.38	-1.23
Jan-02					220	243	90.54%		
Feb-02					119	139	85.61%		



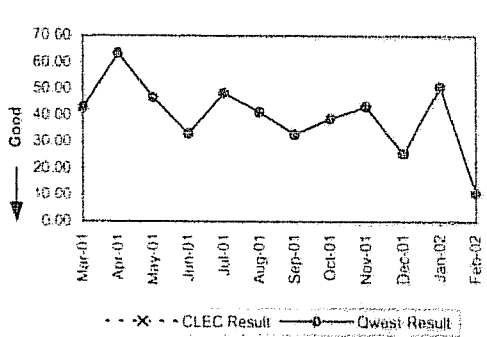
Date	CLEC Num	CLEC Dem	CLEC Res	Std Dev	Qwest Num	Qwest Dem	Qwest Res	Mod Z Scr	Parity Scr
Mar-01					4641	186	24.95		
Apr-01					4982	179	27.27		
May-01					4135	151	27.38		
Jun-01					3745	189	19.81		
Jul-01					7591	426	18.20		
Aug-01					6458	351	18.48		
Sep-01					7851	488	15.87		
Oct-01					6126	483	19.31		
Nov-01					4734	313	15.09		
Dec-01	23	4	82.35	3.71	6015	271	22.88	-1.17	-1.71
Jan-02					7156	416	17.26		
Feb-02					4236	257	16.87		



Date	CLEC Num	CLEC Dem	CLEC Res	Std Dev	Qwest Num	Qwest Dem	Qwest Res	Mod Z Scr	Parity Scr
Mar-01					1381	44	31.39		
Apr-01					1876	58	32.43		
May-01					1291	37	35.19		
Jun-01					1062	38	27.95		
Jul-01					1831	104	17.38		
Aug-01					1597	97	16.65		
Sep-01					1815	87	17.39		
Oct-01					1964	135	13.81		
Nov-01					892	161	5.54		
Dec-01	12	3	4.08	1.72	1372	196	9.35	-0.35	-1.21
Jan-02					978	208	4.80		
Feb-02					1213	143	8.41		



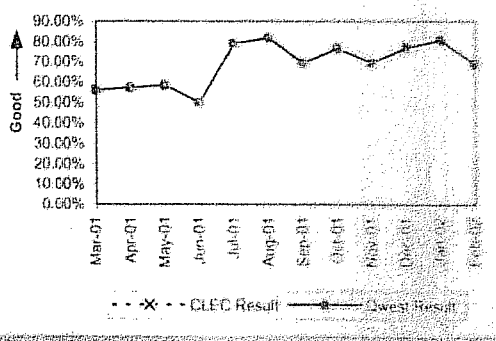
Date	CLEC Num	CLEC Dem	CLEC Res	Std Dev	Qwest Num	Qwest Dem	Qwest Res	Mod Z Scr	Parity Scr
Mar-01					1156	27	42.81		
Apr-01					829	13	63.54		
May-01					1078	23	46.78		
Jun-01					458	15	30.20		
Jul-01					281	6	46.50		
Aug-01					248	6	41.33		
Sep-01					260	5	52.00		
Oct-01					368	10	36.80		
Nov-01					217	5	43.40		
Dec-01					129	5	25.80		
Jan-02					255	5	51.00		
Feb-02					11	1	11.00		



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

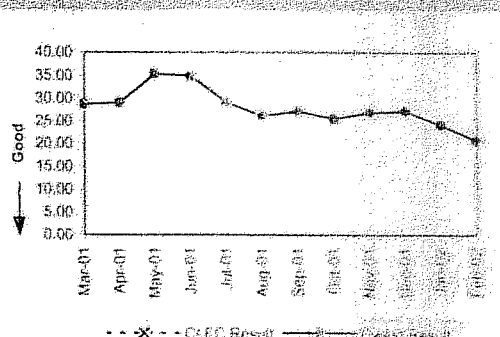
Average Days) (OP-3E)– Interval Zone Two

Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
45	80	56.25%		
43	75	57.33%		
34	58	58.62%		
29	58	50.00%		
34	43	79.07%		
50	61	81.97%		
41	59	69.49%		
56	73	76.71%		
64	92	69.57%		
64	83	77.11%		
68	84	80.95%		
44	64	68.75%		



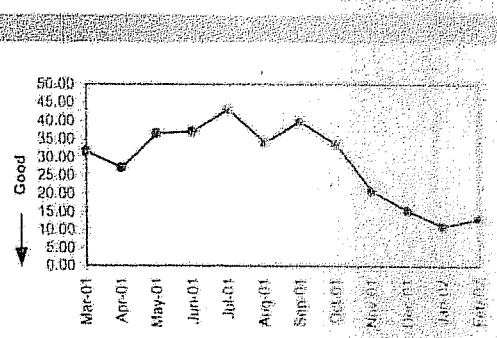
Average Days) (OP-4E)– Interval Zone Two

Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
2302	80	28.78		
2160	75	29.07		
2053	58	35.40		
2023	58	34.88		
4543	156	29.12		
3559	136	26.17		
3072	135	27.20		
5137	201	25.56		
4316	160	26.98		
3727	137	27.20		
3532	146	24.19		
2210	107	20.65		



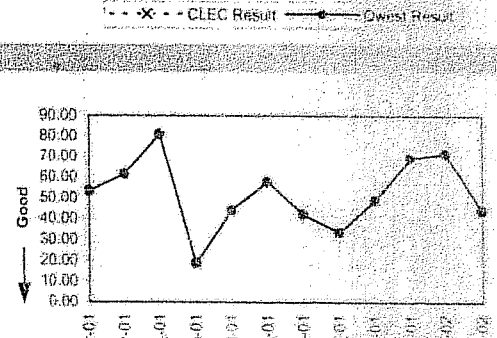
Average Days) (OP-6A-5)– Interval Zone Two

Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
857	27	31.74		
517	19	27.21		
580	16	36.62		
931	25	37.24		
2248	52	43.23		
1506	44	34.23		
1516	38	39.89		
2261	67	33.75		
1841	88	20.92		
1054	68	15.50		
823	74	11.12		
874	62	13.29		



Average Days) (OP-6B-5)– Interval Zone Two

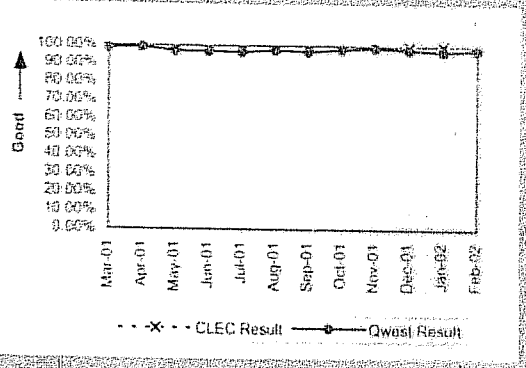
Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
426	8	53.25		
798	13	61.38		
647	8	80.88		
75	4	18.75		
264	6	44.00		
347	6	57.83		
337	8	42.12		
202	6	33.67		
537	11	48.82		
485	7	69.29		
430	6	71.67		
66	2	44.00		



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

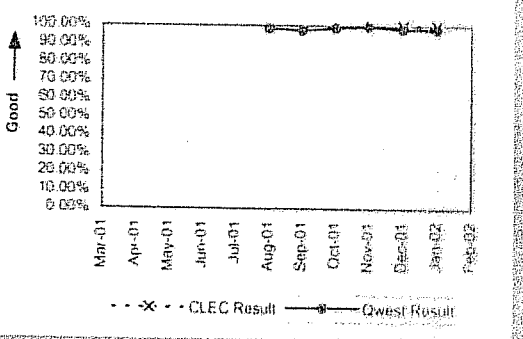
New Service Installation Quality (Percent) (OP-5) – Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					621	630	98.57%		
Apr-01					627	633	99.05%		
May-01					524	538	97.22%		
Jun-01					513	529	96.98%		
Jul-01					529	547	96.71%		
Aug-01					524	536	97.76%		
Sep-01					559	576	97.05%		
Oct-01					673	689	97.97%		
Nov-01					604	609	99.18%		
Dec-01	32	32	100.00%	0.00%	444	453	98.01%	-0.2	-1.12
Jan-02	24	24	100.00%	0.00%	487	501	97.21%	-0.24	-1.15
Feb-02					466	475	98.11%		



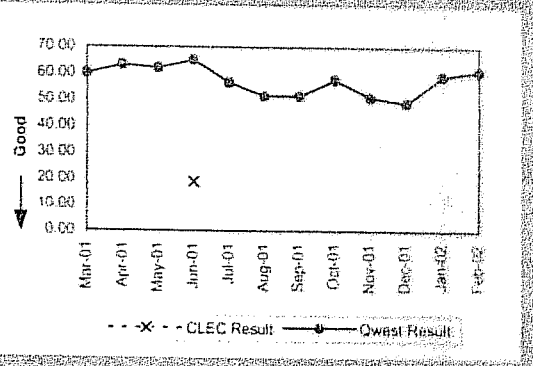
New Service Installation Quality (Percent) (OP-5) – Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					528	536	98.51%		
Sep-01					562	576	97.57%		
Oct-01					680	689	98.69%		
Nov-01					607	609	99.67%		
Dec-01	32	32	100.00%	0.00%	445	453	98.23%	-0.19	-1.12
Jan-02	24	24	100.00%	0.00%	491	501	98.00%	-0.2	-1.12
Feb-02									



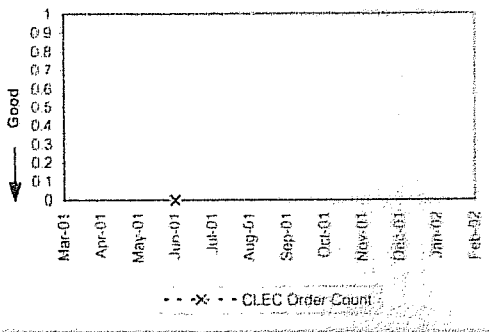
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					27184	453	60.01		
Apr-01					26537	419	63.33		
May-01					23329	375	62.21		
Jun-01	19	1	19.00		22204	341	65.11	-0.64	-1.39
Jul-01					12089	213	56.76		
Aug-01					12347	238	51.66		
Sep-01					12570	243	51.73		
Oct-01					12902	223	57.86		
Nov-01					11028	215	51.29		
Dec-01					11541	235	49.11		
Jan-02					12428	210	59.18		
Feb-02					11798	193	61.13		



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

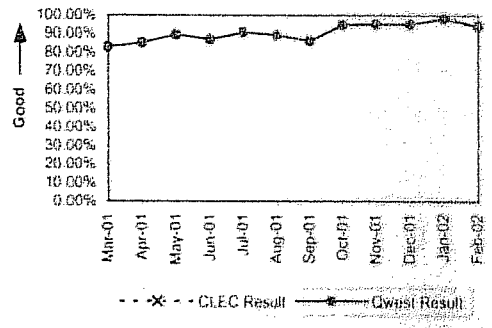
	CLEC Order Count
	0



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

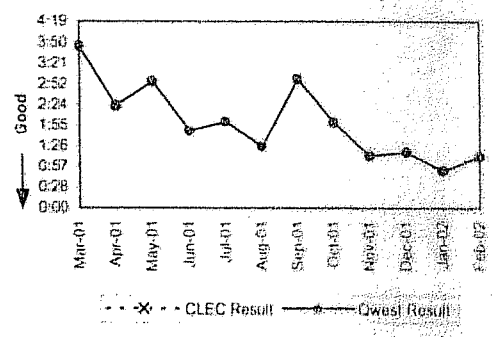
All Troubles Cleared within 4 hours (Percent) (MR-5A)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					99	119	83.19%		
Apr-01					81	95	85.26%		
May-01					113	126	89.68%		
Jun-01					107	123	86.99%		
Jul-01					90	99	90.91%		
Aug-01					101	113	89.38%		
Sep-01					133	154	86.36%		
Oct-01					128	135	94.81%		
Nov-01					121	127	95.28%		
Dec-01					98	103	95.15%		
Jan-02					116	118	98.31%		
Feb-02					83	88	94.32%		



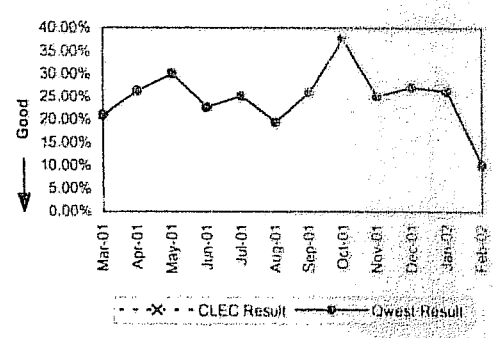
Mean Time to Restore (Hours:Minutes) (MR-6D)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					449:06	119	3:46		
Apr-01					226:49	95	2:23		
May-01					371:24	126	2:57		
Jun-01					221:10	123	1:46		
Jul-01					199:17	99	2:01		
Aug-01					161:41	113	1:26		
Sep-01					461:47	154	3:00		
Oct-01					270:13	135	2:00		
Nov-01					154:42	127	1:13		
Dec-01					134:43	103	1:18		
Jan-02					101:44	118	0:52		
Feb-02					106:00	88	1:12		



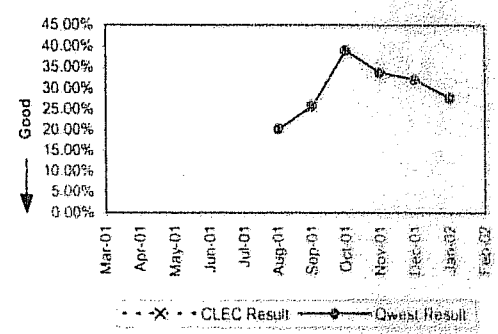
Repeat Out of Service Rate (Percent) (MR-7D)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					25	119	21.01%		
Apr-01					25	95	26.32%		
May-01					38	126	30.16%		
Jun-01					28	123	22.76%		
Jul-01					25	99	25.25%		
Aug-01					22	113	19.47%		
Sep-01					40	154	25.97%		
Oct-01					51	135	37.78%		
Nov-01					32	127	25.20%		
Dec-01					28	103	27.18%		
Jan-02					31	118	26.27%		
Feb-02					9	88	10.23%		



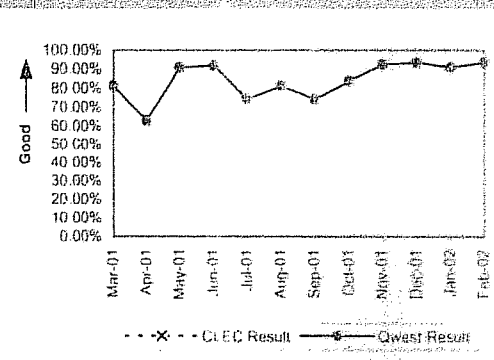
Repeat Report Rate (Percent) (MR-7D*)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					14	69	20.29%		
Sep-01					24	93	25.81%		
Oct-01					27	69	39.13%		
Nov-01					23	68	33.82%		
Dec-01					20	62	32.26%		
Jan-02					17	61	27.87%		
Feb-02									



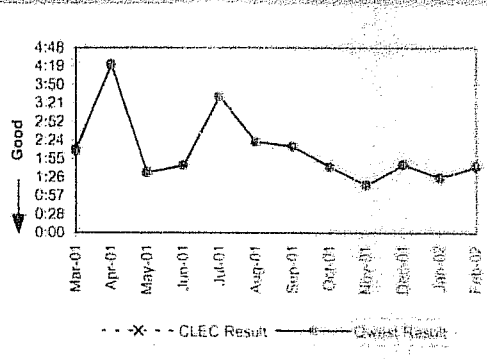
[redacted] Interval Zone Two

Qwest Num	Qwest Dem	Qwest Resu	Mod Z Scr	Parity Scr
35	43	81.40%		
22	35	62.86%		
30	33	90.91%		
35	38	92.11%		
38	51	74.51%		
35	43	81.40%		
29	39	74.36%		
31	37	83.78%		
25	27	92.59%		
29	31	93.55%		
50	55	90.91%		
29	31	93.55%		



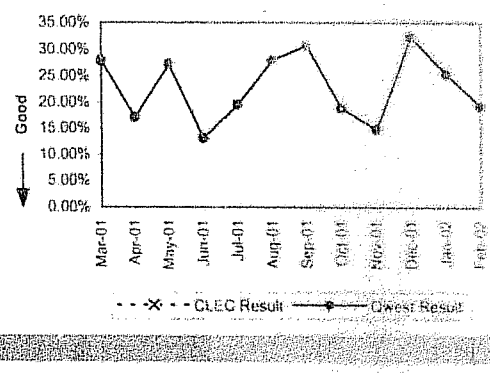
[redacted] Interval Zone Two

Qwest Num	Qwest Dem	Qwest Resu	Mod Z Scr	Parity Scr
92.29	43	2:09		
153.03	35	4:22		
81.83	33	1:34		
66.23	38	1:45		
180.82	51	3:32		
102.00	43	2:22		
87.29	39	2:15		
69.29	37	1:43		
33.26	27	1:14		
64.53	31	1:46		
78.33	55	1:26		
53.16	31	1:43		



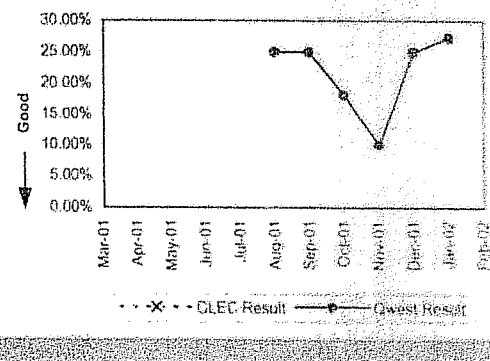
[redacted] Interval Zone Two

Qwest Num	Qwest Dem	Qwest Resu	Mod Z Scr	Parity Scr
12	43	27.91%		
6	35	17.14%		
9	33	27.27%		
5	38	13.16%		
10	51	19.61%		
12	43	27.91%		
12	39	30.77%		
7	37	18.92%		
4	27	14.81%		
10	31	32.26%		
14	55	25.45%		
6	31	19.35%		



[redacted] Interval Zone Two

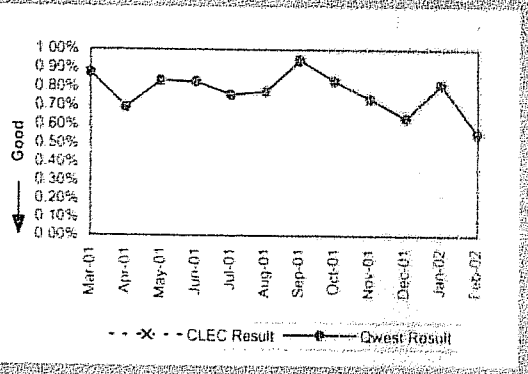
Qwest Num	Qwest Dem	Qwest Resu	Mod Z Scr	Parity Scr
9	36	25.00%		
7	28	25.00%		
4	22	18.18%		
1	10	10.00%		
4	16	25.00%		
9	33	27.27%		



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

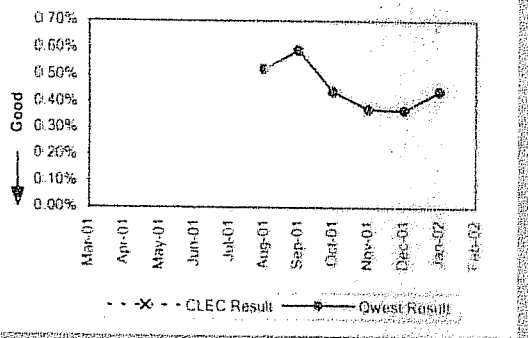
Trouble Rate (Percent) (MR-8) – Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					162	18420	0.86%		
Apr-01					130	18724	0.69%		
May-01					159	18987	0.84%		
Jun-01					161	19342	0.83%		
Jul-01					150	19666	0.76%		
Aug-01					156	20036	0.78%		
Sep-01					193	20400	0.95%		
Oct-01					172	20591	0.84%		
Nov-01					154	20806	0.74%		
Dec-01					134	21020	0.64%		
Jan-02					173	21223	0.82%		
Feb-02					119	21400	0.56%		



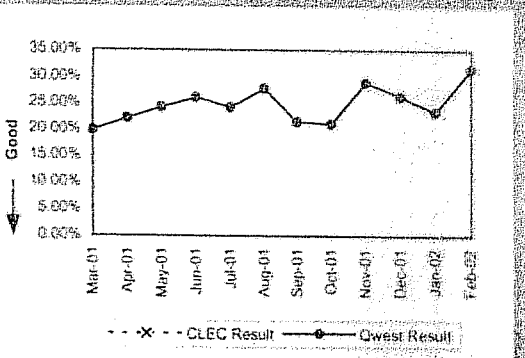
Trouble Rate (Percent) (MR-8) – Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					105	20036	0.52%		
Sep-01					121	20400	0.59%		
Oct-01					91	20591	0.44%		
Nov-01					78	20806	0.37%		
Dec-01					78	21020	0.37%		
Jan-02					94	21223	0.44%		
Feb-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12) – Interval Zone One and Two

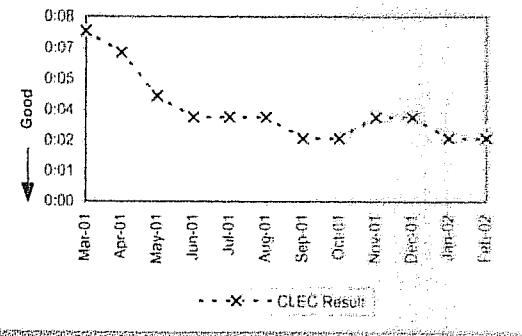
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					40	202	19.80%		
Apr-01					37	167	22.16%		
May-01					51	210	24.29%		
Jun-01					57	218	26.15%		
Jul-01					48	198	24.24%		
Aug-01					60	216	27.78%		
Sep-01					53	246	21.54%		
Oct-01					46	218	21.10%		
Nov-01					63	217	29.03%		
Dec-01					48	182	26.37%		
Jan-02					53	228	23.46%		
Feb-02					55	174	31.61%		



Checklist #4 - Unbundled Loop Cutovers

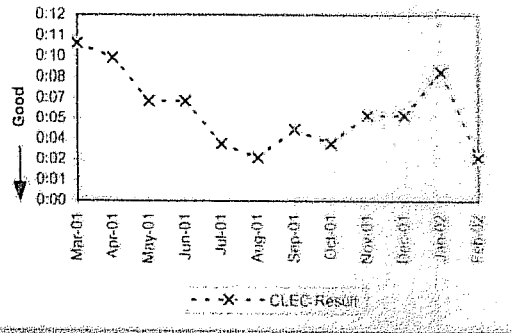
Average Completed Loops (Hours:Minutes) Unbundled Loop - Analog (OP-7)

CLEC Num	CLEC Denom	CLEC Result
1272:52	9626	0:08
1255:28	10207	0:07
947:31	12356	0:05
766:45	11882	0:04
671:03	10884	0:04
715:15	12138	0:04
660:05	11766	0:03
1158:29	20448	0:03
1043:21	17336	0:04
1062:47	17775	0:04
607:17	10915	0:03
472:51	9335	0:03



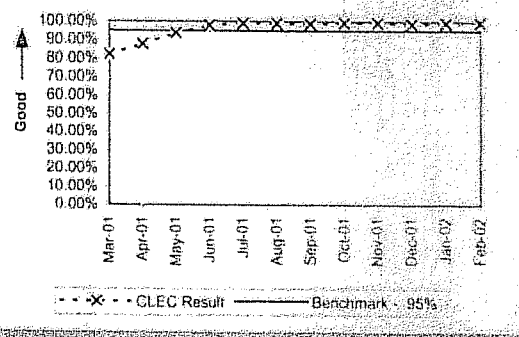
Average Completed Loops (Hours:Minutes) Unbundled Loop Other (OP-7)

CLEC Num	CLEC Denom	CLEC Result
4:08	23	0:11
8:33	49	0:10
4:48	44	0:07
4:14	35	0:07
1:40	27	0:04
6:16	111	0:03
7:59	90	0:05
3:21	55	0:04
4:35	49	0:06
4:39	50	0:06
7:13	47	0:09
3:23	60	0:03



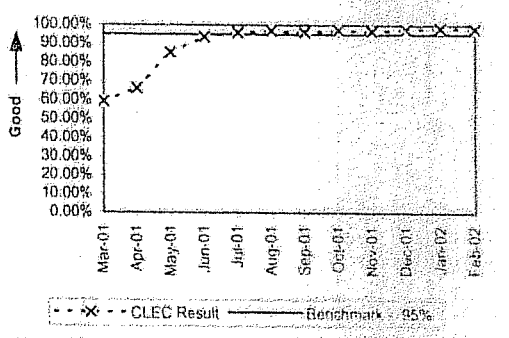
Percent Orders Completed on Time (Percent) Unbundled Loop - Analog (OP-13A)

CLEC Num	CLEC Denom	CLEC Result
2622	3190	82.19%
3102	3529	87.90%
4413	4700	93.89%
4672	4764	98.07%
4300	4342	99.03%
4434	4477	99.04%
4415	4462	98.95%
7401	7447	99.38%
5889	5925	99.39%
6173	6248	98.80%
4270	4304	99.21%
3332	3349	99.49%



Percent Orders Completed on Time (Percent) Unbundled Loop Other (OP-13A)

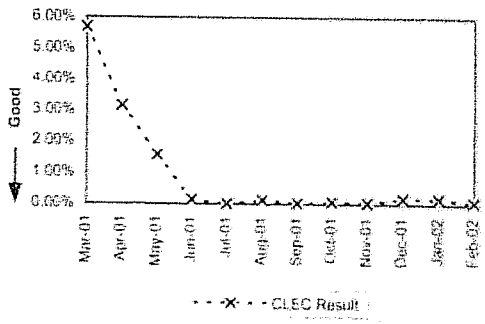
CLEC Num	CLEC Denom	CLEC Result
1403	2372	59.15%
1745	2629	66.38%
1920	2252	85.52%
1661	1771	93.79%
1530	1591	96.17%
2354	2423	97.15%
1878	1950	96.31%
1845	1892	97.52%
1171	1210	96.78%
1177	1204	97.76%
1194	1214	98.35%
976	995	98.09%



Checklist #4 - Unbundled Loop Cutovers

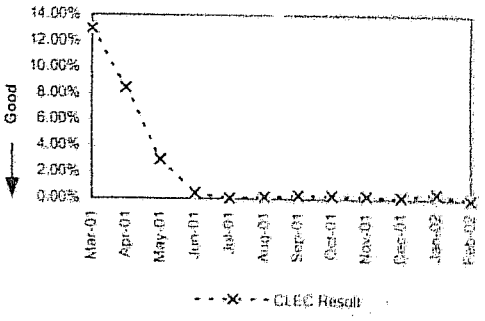
Coordinated Customer Conversions Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B)

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	194	3406	5.70%
Apr-01	118	3733	3.16%
May-01	74	4700	1.57%
Jun-01	7	4764	0.15%
Jul-01	1	4342	0.02%
Aug-01	6	4477	0.13%
Sep-01	2	4462	0.04%
Oct-01	6	7447	0.08%
Nov-01	3	5925	0.05%
Dec-01	12	6248	0.19%
Jan-02	8	4304	0.19%
Feb-02	3	3349	0.09%



Coordinated Customer Conversions Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B)

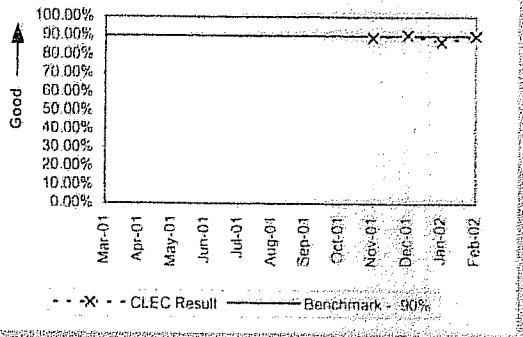
Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	353	2718	12.99%
Apr-01	233	2756	8.45%
May-01	67	2252	2.98%
Jun-01	8	1771	0.45%
Jul-01	1	1591	0.06%
Aug-01	4	2423	0.17%
Sep-01	6	1950	0.31%
Oct-01	5	1892	0.26%
Nov-01	3	1210	0.25%
Dec-01	2	1204	0.17%
Jan-02	5	1214	0.41%
Feb-02	0	995	0.00%



Checklist #4 - Unbundled Loop - Conditioned

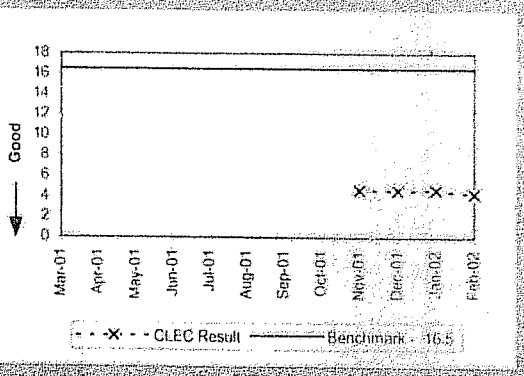
Met (Percent) (OP-3D) -- Interval Zone One

CLEC Denom	CLEC Result	CLEC Std Dev
1397	89.26%	30.96%
1763	90.64%	29.13%
1699	87.05%	33.58%
1844	89.91%	30.12%



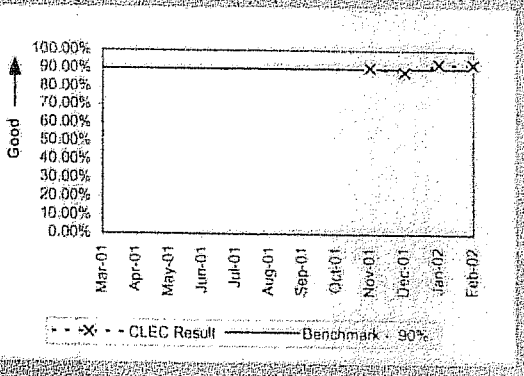
Average Days (OP-4D) -- Interval Zone One

CLEC Denom	CLEC Result	CLEC Std Dev
1104	4.64	3.41
1269	4.61	2.80
1683	4.62	3.47
1577	4.29	2.75



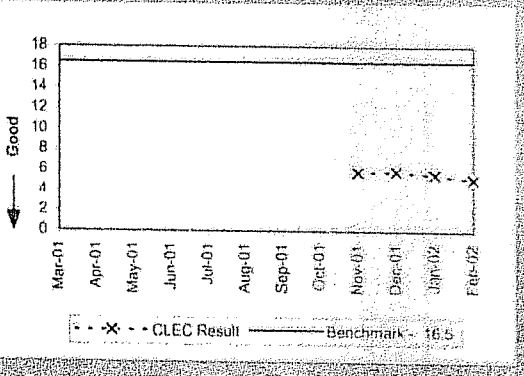
Met (Percent) (OP-3E) -- Interval Zone Two

CLEC Denom	CLEC Result	CLEC Std Dev
205	90.73%	29.00%
165	88.48%	31.92%
247	92.71%	25.99%
308	92.53%	26.29%



Average Days (OP-4E) -- Interval Zone Two

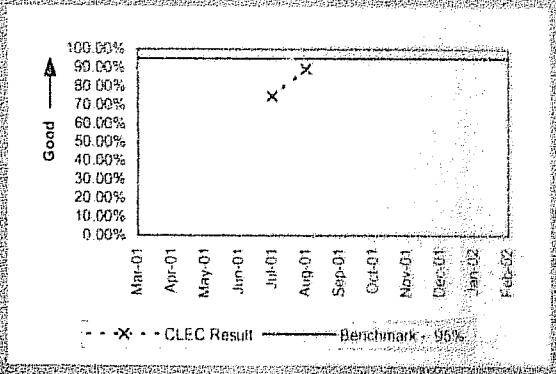
CLEC Denom	CLEC Result	CLEC Std Dev
164	5.80	5.19
134	5.91	4.32
182	5.58	3.76
187	5.13	3.44



Checklist #4 - Line Sharing Installation

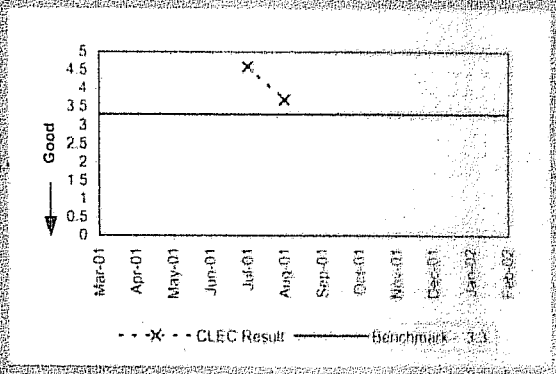
Installation Commitments Met (Percent) (OP-3A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	15	20	75.00%	43.30%
Aug-01	17	19	89.47%	30.69%
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



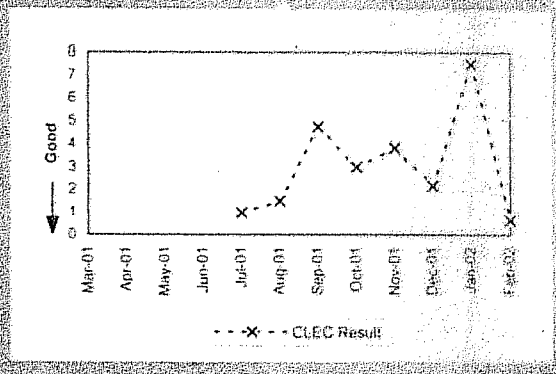
Installation Interval (Average Days) (OP-4A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	92	20	4.60	2.91
Aug-01	74	20	3.70	1.03
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



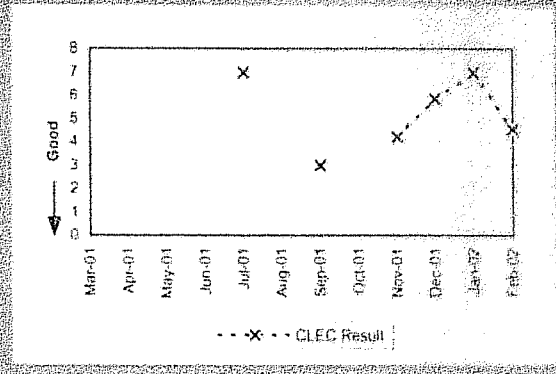
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	3	3	1.00	0.00
Aug-01	3	2	1.50	0.71
Sep-01	19	4	4.75	3.30
Oct-01	3	1	3.00	
Nov-01	23	6	3.83	3.49
Dec-01	13	6	2.17	2.04
Jan-02	105	14	7.50	7.32
Feb-02	4	6	0.67	0.52



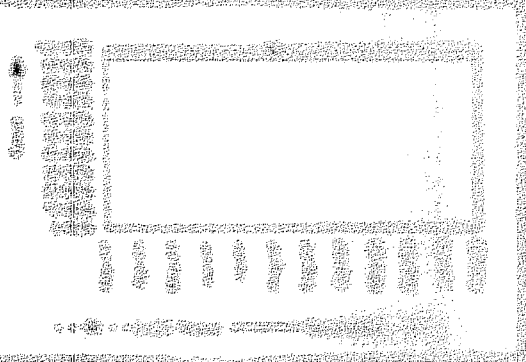
Delayed Days for Facility Reasons (Average Days) (OP-6B-1)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	14	2	7.00	4.24
Aug-01				
Sep-01	3	1	3.00	
Oct-01				
Nov-01	59	14	4.21	4.21
Dec-01	135	23	5.87	5.31
Jan-02	231	33	7.00	5.65
Feb-02	82	18	4.56	3.22



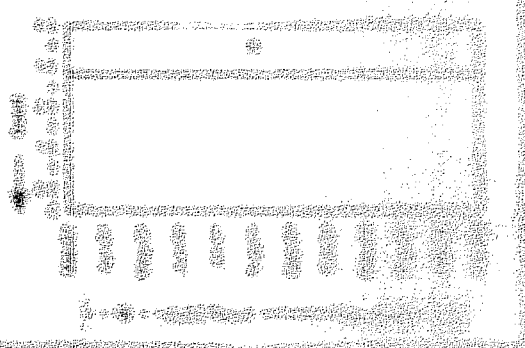
Installation Commitments Met (Percent) (OP-3)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	2	5	[illegible]	[illegible]
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



Installation Interval (Average Days) (OP-4)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	5	2	[illegible]	[illegible]
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



Delayed Days for Installation (Average Days) (OP-5)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	11	6	[illegible]	
Dec-01				
Jan-02				
Feb-02				

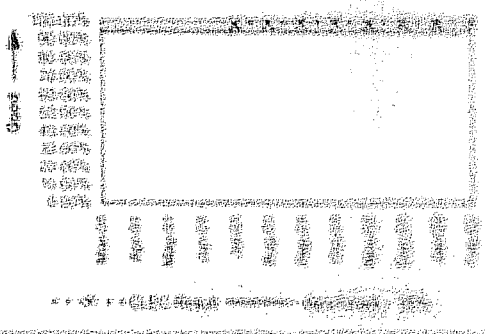
Delayed Days for Installation (Average Days) (OP-5) - Disaggregated by Interval

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	4	1	[illegible]	
Oct-01				
Nov-01	40	1	[illegible]	
Dec-01				
Jan-02				
Feb-02				

Checklist #4 - Line Sharing Installation

Installation Commitments Met (Percent) (OP-3C)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	1377	1393	98.85%	10.66%
Aug-01	1322	1332	99.25%	8.63%
Sep-01	1129	1133	99.65%	5.93%
Oct-01	1281	1283	99.84%	3.95%
Nov-01	1089	1097	99.27%	8.51%
Dec-01	1348	1352	99.70%	5.43%
Jan-02	1535	1543	99.48%	7.18%
Feb-02	1182	1184	99.83%	4.11%

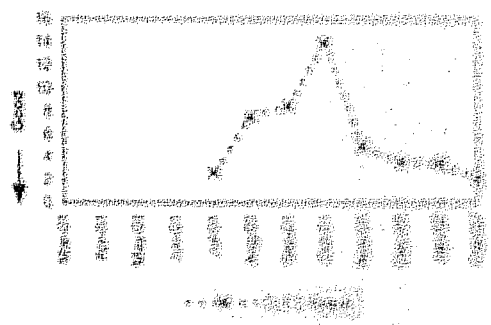


Installation Interval (Average Days) (OP-4C)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	2219	653	3.40	1.29
Aug-01	2768	894	3.10	1.25
Sep-01	2390	787	3.04	0.51
Oct-01	3315	1077	3.08	0.52
Nov-01	2357	755	3.12	0.71
Dec-01	1826	571	3.20	0.88
Jan-02	3989	1313	3.04	0.76
Feb-02	3106	1037	3.00	0.32

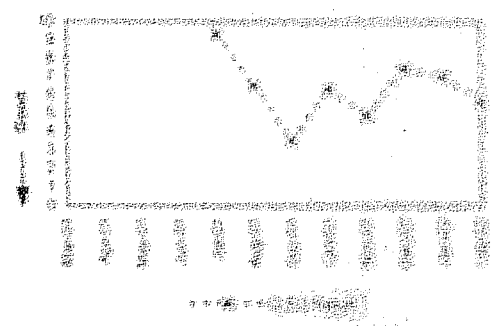
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3)-- No Dispatches

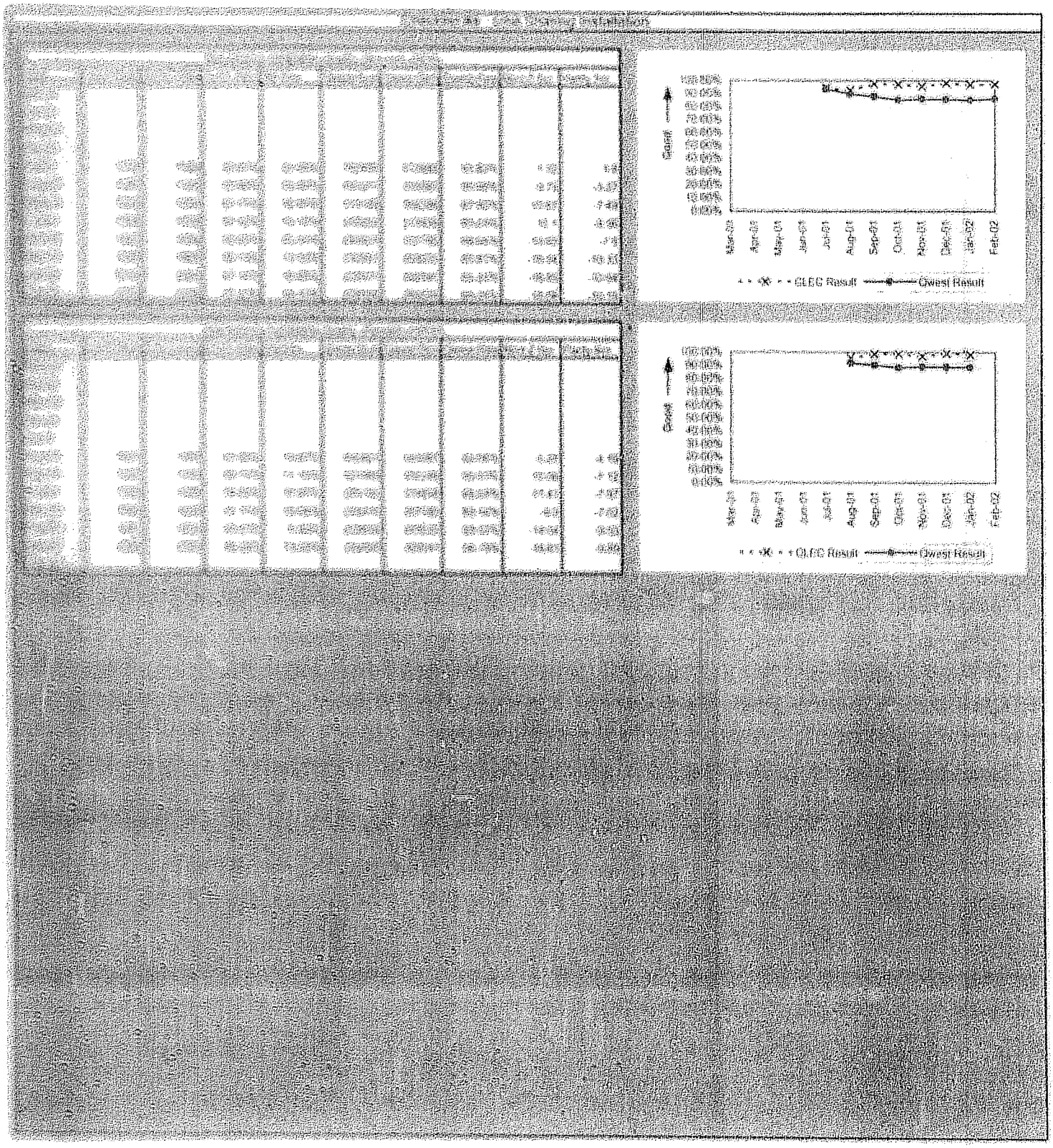
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	27	10	2.70	1.57
Aug-01	53	7	7.57	8.64
Sep-01	34	4	8.50	15.67
Oct-01	42	3	14.00	13.23
Nov-01	55	11	5.00	7.69
Dec-01	91	25	3.64	4.40
Jan-02	84	24	3.50	3.95
Feb-02	23	11	2.09	3.56



Delayed Days for Facility Reasons (Average Days) (OP-6B-3)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	56	6	9.33	8.43
Aug-01	26	4	6.50	5.00
Sep-01	7	2	3.50	0.71
Oct-01	57	9	6.33	2.35
Nov-01	380	78	4.87	3.90
Dec-01	625	84	7.44	6.26
Jan-02	1150	164	7.01	5.32
Feb-02	592	105	5.64	3.44

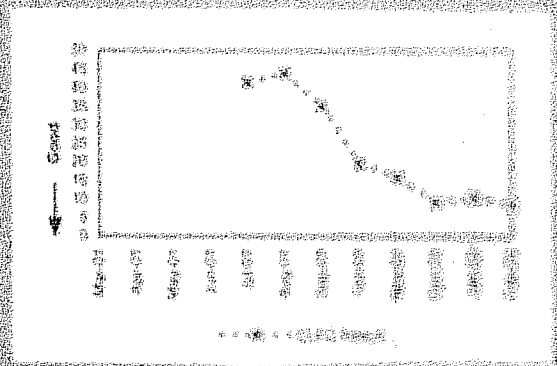




Checklist #4 - Line Sharing Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	292	7	41.71	84.05
Aug-01	397	9	44.11	58.12
Sep-01	529	15	35.27	52.56
Oct-01	376	19	19.79	40.33
Nov-01	849	53	16.02	29.08
Dec-01	767	82	9.35	10.62
Jan-02	449	14	10.64	7.00
Feb-02	269	31	8.68	11.90

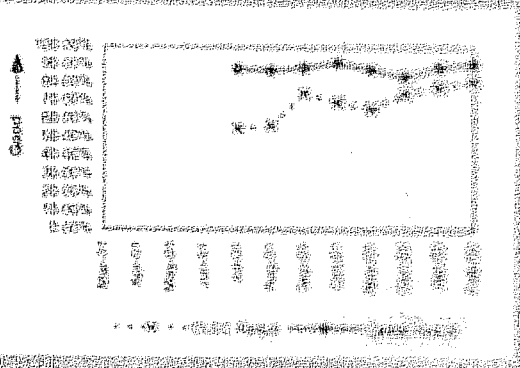


Count of Pending Orders Delayed for Facilities Reasons Line Sharing (Retail)	
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	

Checklist #4 - Line Sharing Repair

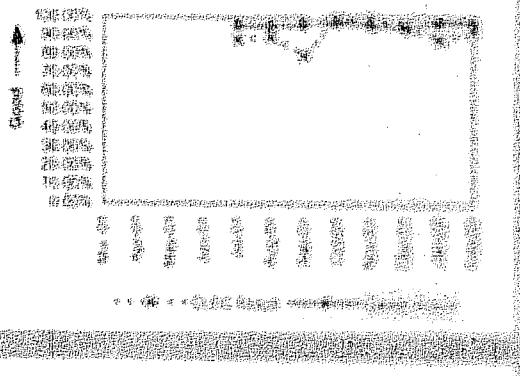
Out of Service Cleared within 24 hours (Percent) (MR-3A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01	5	9	55.56%	49.69%	112519	127723	88.09%	2.30	0.46
Aug-01	4	7	57.14%	49.48%	112632	128920	87.43%	1.94	0.18
Sep-01	3	4	75.00%	43.30%	86686	97853	88.57%	0.77	-0.53
Oct-01	7	10	70.00%	45.83%	86609	94407	91.74%	1.95	0.69
Nov-01	8	12	66.67%	47.14%	76803	87269	88.11%	1.93	0.57
Dec-01	6	8	75.00%	43.30%	67857	80589	84.20%	0.7	-0.58
Jan-02	11	14	78.57%	41.03%	64001	71609	89.35%	1.19	-0.27
Feb-02	9	11	81.82%	38.57%	55584	60852	91.31%	1.07	-0.34



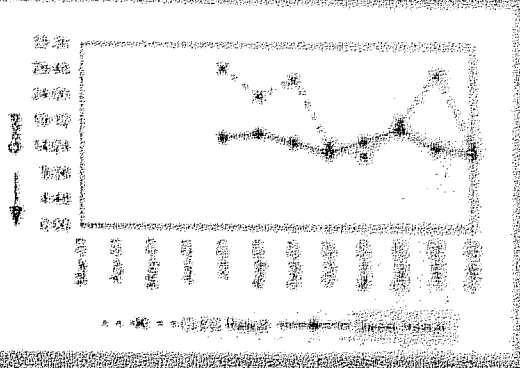
All Troubles Cleared within 48 hours (Percent) (MR-4A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01	15	17	88.24%	32.22%	162971	170054	95.83%	1.32	-0.2
Aug-01	17	19	89.47%	30.69%	167518	175435	95.49%	1.12	-0.32
Sep-01	12	15	80.00%	40.00%	129084	133810	96.47%	2.41	0.47
Oct-01	20	20	100.00%	0.00%	127808	130646	97.83%	0.67	-1.41
Nov-01	34	34	100.00%	0.00%	117095	121450	96.41%	1.12	-0.68
Dec-01	23	24	95.83%	19.98%	106909	112782	94.79%	0.23	-1.14
Jan-02	40	45	88.89%	31.43%	98076	100587	97.51%	2.76	0.48
Feb-02	43	46	93.48%	24.69%	82071	83819	97.91%	1.72	0.05



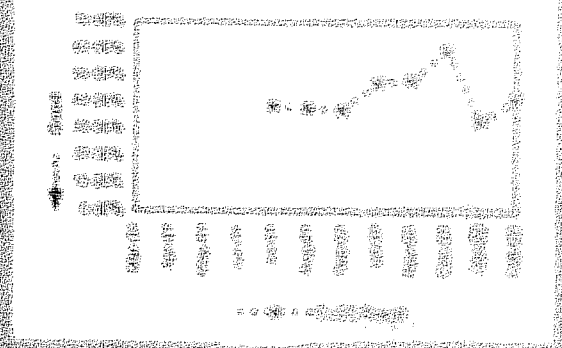
Mean Time to Restore (Hours:Minutes) (MR-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01	498:29	17	29:19	20:42	2795680:03	170054	16:26	3.72	1.26
Aug-01	458:38	19	24:08	17:25	3022829:48	175435	17:14	3.72	1.26
Sep-01	409:19	15	27:17	25:14	2087316:26	133810	15:36	3.72	1.26
Oct-01	305:46	20	15:17	10:09	1779047:28	130646	13:37	3.09	0.68
Nov-01	452:01	34	13:18	11:37	1935673:57	121450	15:56	-0.65	-1.52
Dec-01	474:05	24	19:45	16:31	2038308:15	112782	18:04	3.72	1.26
Jan-02	1266:24	45	28:09	56:18	1483299:18	100587	14:45	2.58	0.75
Feb-02	704:50	46	15:19	14:54	1153306:31	83819	13:46	3.72	1.26



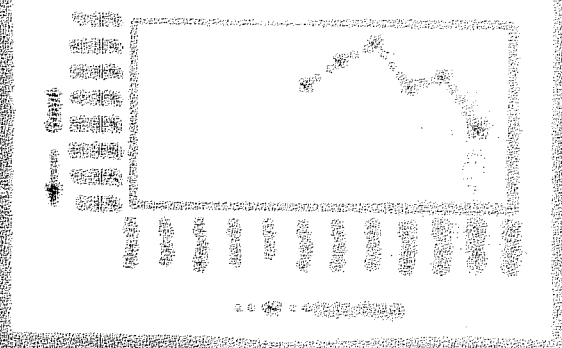
Repair Repeat Report Rate (Percent) (MR-7A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	7	18	38.89%	48.77%
Aug-01	8	21	38.10%	48.66%
Sep-01	6	16	37.50%	48.41%
Oct-01	10	21	47.62%	49.94%
Nov-01	17	35	48.57%	49.98%
Dec-01	18	30	60.00%	48.99%
Jan-02	15	45	33.33%	47.14%
Feb-02	20	48	41.67%	49.30%



Repair Repeat Report Rate (Percent) (MR-7A*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	6	13	46.15%	49.85%
Sep-01	5	9	55.56%	49.69%
Oct-01	5	8	62.50%	49.41%
Nov-01	11	24	45.83%	49.85%
Dec-01	9	18	50.00%	50.00%
Jan-02	10	35	30.30%	45.96%
Feb-02				



CONTINUATION

[9]

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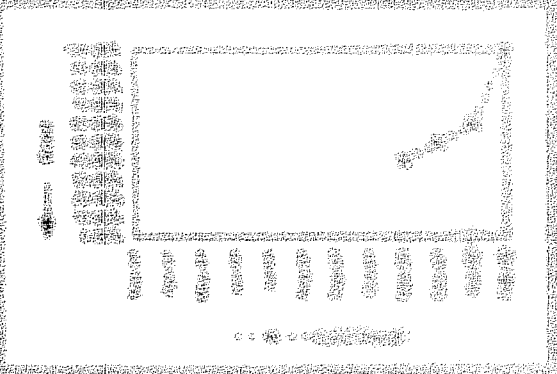
Checklist Item - Line Sharing Repair

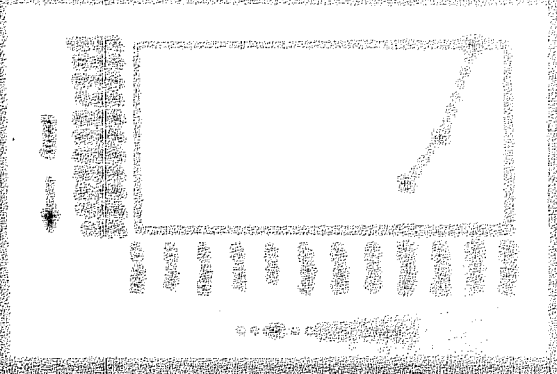
Repair Repeat Report Rate (Percent) (MR-7B) -- Dispatches Outside MSAs

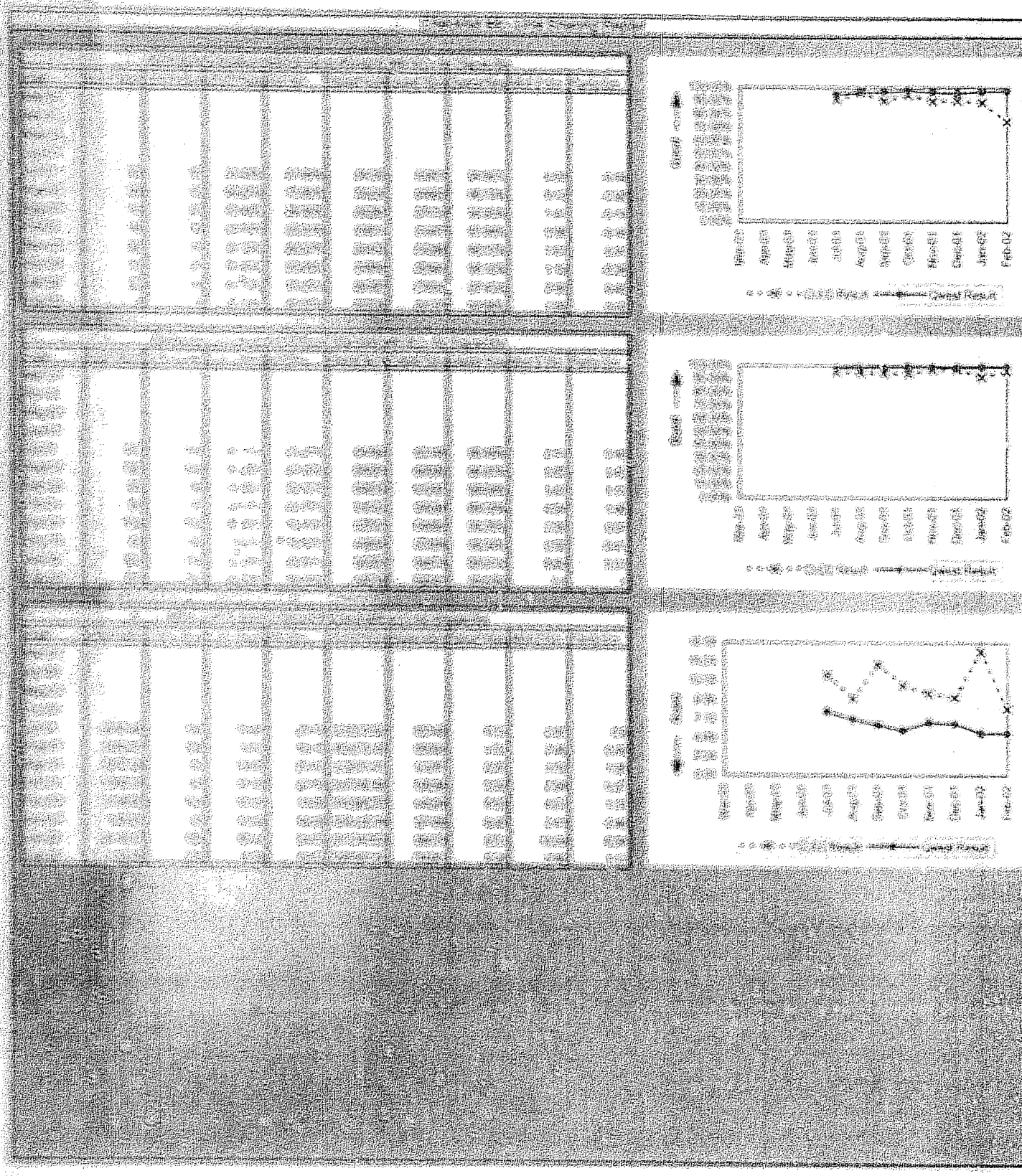
Date	CLEC Num	CLEC Denom	CLEC Result	Self Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	2	5	40.00%	40.00%
Dec-01	4	8	50.00%	50.00%
Jan-02	3	5	60.00%	60.00%
Feb-02	1	1	100.00%	0.00%



Repair Repeat Report Rate (Percent) (MR-7B) -- Dispatches Outside MSAs

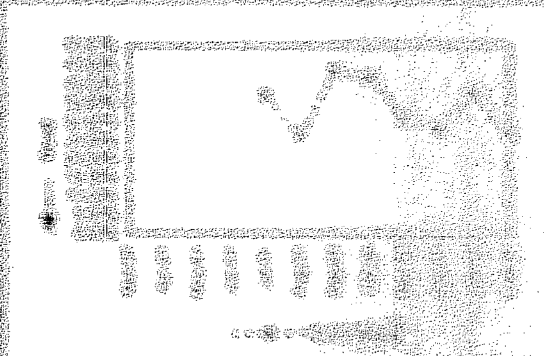
Date	CLEC Num	CLEC Denom	CLEC Result	Self Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	1	4	25.00%	25.00%
Dec-01	1	2	50.00%	50.00%
Jan-02	1	1	100.00%	0.00%
Feb-02				



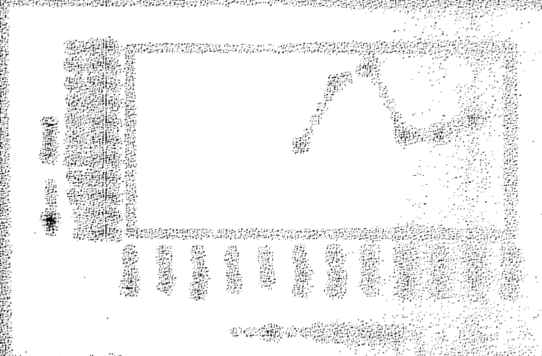


Date	CLEC Num	Column 3	Column 4	Column 5
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	61	[illegible]	[illegible]	[illegible]
Aug-01	45	[illegible]	[illegible]	[illegible]
Sep-01	39	[illegible]	[illegible]	[illegible]
Oct-01	38	[illegible]	41.76%	[illegible]
Nov-01	45	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]	[illegible]

Repair Repeat Report Rate [illegible]



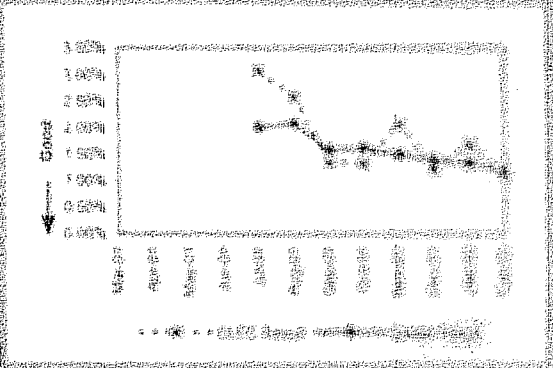
Date	Column 2	Column 3	Column 4	Column 5
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	17	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	24	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	24	[illegible]	[illegible]	[illegible]
Feb-02				



Checklist #4 - Line Sharing Repair

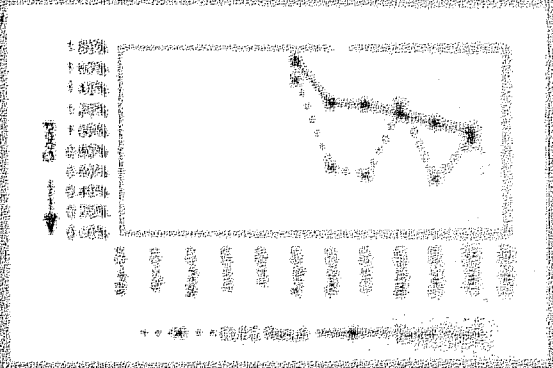
Trouble Rate (Percent) (MR-6)

Date	CLEC Num	CLEC Den	CLEC Rate	Std Dev	Qwest Num	Qwest Den	Qwest Rate	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01	182	5893	3.09%	17.30%	291648	14395814	2.03%	5.79	2.52
Aug-01	189	7266	2.60%	15.92%	299080	14314198	2.09%	3.65	0.85
Sep-01	106	7839	1.35%	11.55%	228220	14285037	1.60%	-1.73	-2.05
Oct-01	112	8379	1.34%	11.46%	231495	14244813	1.63%	-2.09	-2.27
Nov-01	198	9508	2.08%	14.28%	214295	14182796	1.51%	4.57	1.78
Dec-01	130	10507	1.24%	11.05%	199069	14126868	1.41%	-1.40	-1.91
Jan-02	204	12083	1.69%	12.88%	189273	14064957	1.35%	3.37	0.99
Feb-02	154	13752	1.12%	10.52%	165150	14001703	1.18%	-0.65	-1.62



Trouble Rate (Percent) (MR-6*)

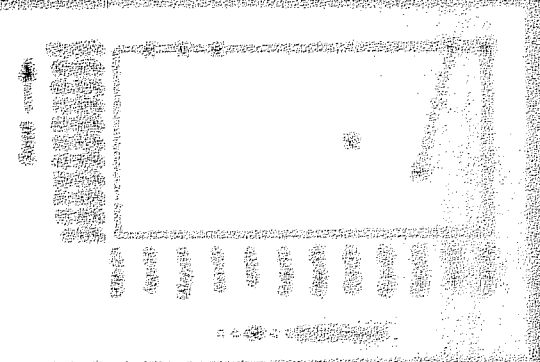
Date	CLEC Num	CLEC Den	CLEC Rate	Std Dev	Qwest Num	Qwest Den	Qwest Rate	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	109	7266	1.50%	12.16%	240226	14314198	1.68%	-1.18	-1.79
Sep-01	51	7839	0.65%	8.04%	182627	14285037	1.28%	-4.95	-4.65
Oct-01	48	8379	0.57%	7.55%	179850	14244813	1.26%	-5.65	-4.84
Nov-01	119	9508	1.25%	11.12%	167097	14182796	1.18%	0.66	-0.6
Dec-01	57	10507	0.54%	7.35%	154052	14126868	1.09%	-5.43	-4.29
Jan-02	111	12083	0.92%	9.54%	141952	14064957	1.01%	-1	-1.61
Feb-02									



Checklist #4 - Switching Unbundling - Collocation

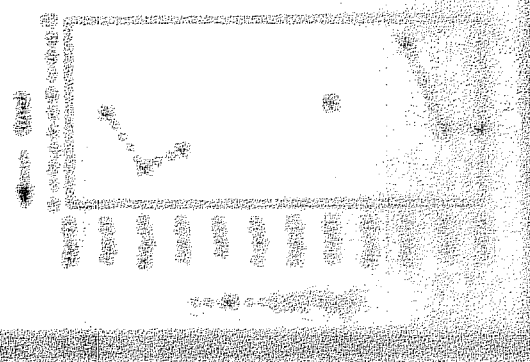
Installation Commitments Met (Percent) (OP-3A) - Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01	1	1	100.00%	0.00%
May-01	2	2	100.00%	0.00%
Jun-01	1	1	100.00%	0.00%
Jul-01				
Aug-01				
Sep-01				
Oct-01	2	5	50.00%	25.00%
Nov-01				
Dec-01	1	3	33.33%	27.22%
Jan-02	1	1	100.00%	0.00%
Feb-02	1	1	100.00%	0.00%



Installation Interval (Average Days) (OP-4A) - Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01	5	1	5.00	
May-01	4	2	2.00	0.00
Jun-01	3	1	3.00	
Jul-01				
Aug-01				
Sep-01				
Oct-01	22	4	5.50	0.58
Nov-01				
Dec-01	26	3	8.67	5.03
Jan-02	4	1	4.00	
Feb-02	4	1	4.00	

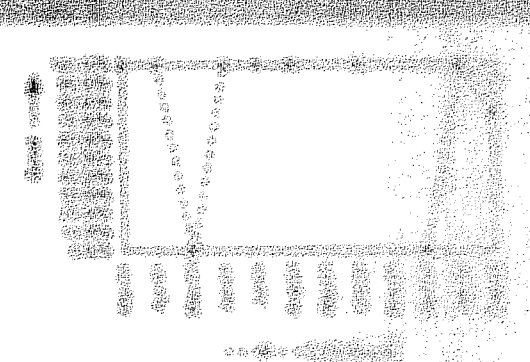


Delayed Days for Non-Facility Reasons (Average Days) (OP-5A) - Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01	2	2	1.00	0.00
Nov-01				
Dec-01	11	3	5.00	0.00
Jan-02				
Feb-02				

Installation Commitments Met (Percent) (OP-3B) - Dispatches Outside MSAs

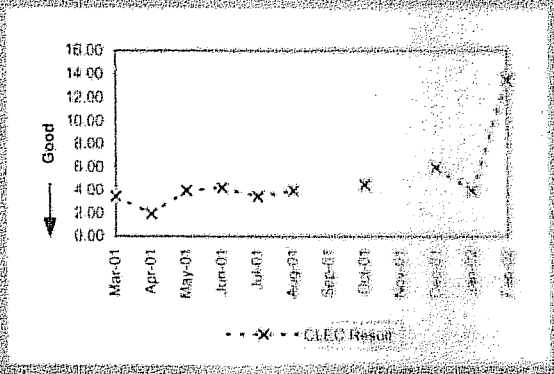
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	2	2	100.00%	0.00%
Apr-01	1	1	100.00%	0.00%
May-01	0	1	0.00%	0.00%
Jun-01	8	8	100.00%	0.00%
Jul-01	4	4	100.00%	0.00%
Aug-01	4	4	100.00%	0.00%
Sep-01				
Oct-01	2	2	100.00%	0.00%
Nov-01				
Dec-01	0	1	0.00%	0.00%
Jan-02	3	3	100.00%	0.00%
Feb-02	3	4	75.00%	43.30%



Checklist #4 - Sub-Loop Unbundling Installation

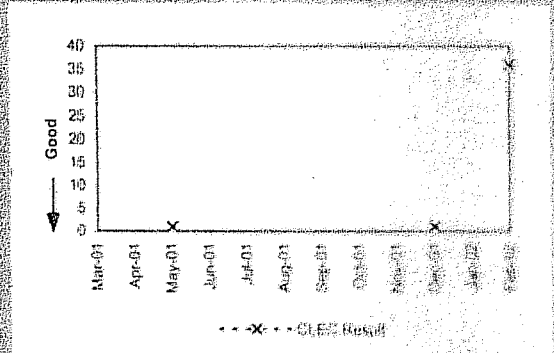
Installation Interval (Average Days) (OP-4B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	7	2	3.50	2.12
Apr-01	2	1	2.00	
May-01	4	1	4.00	
Jun-01	34	8	4.25	2.05
Jul-01	14	4	3.50	1.00
Aug-01	16	4	4.00	1.15
Sep-01				
Oct-01	9	2	4.50	0.71
Nov-01				
Dec-01	6	1	6.00	
Jan-02	12	3	4.00	0.00
Feb-02	54	4	13.50	20.34



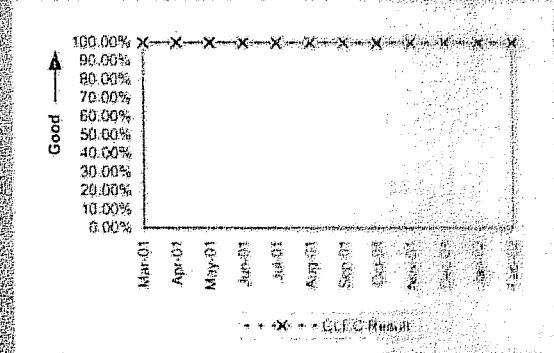
Delayed Days for Provisioning of New Business (Average Days) (OP-6A-2)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01	1	1	1.00	
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	1	1	1.00	
Jan-02				
Feb-02	36	1	36.00	



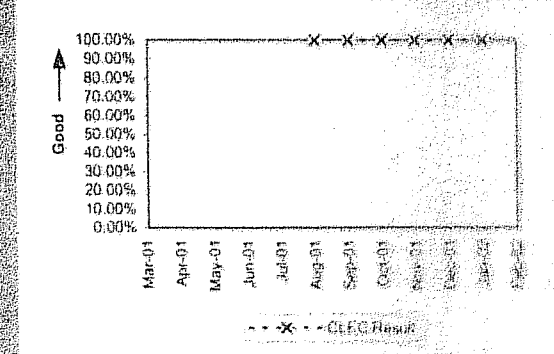
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	4	4	100.00%	0.00%
Apr-01	2	2	100.00%	0.00%
May-01	3	3	100.00%	0.00%
Jun-01	6	6	100.00%	0.00%
Jul-01	7	7	100.00%	0.00%
Aug-01	4	4	100.00%	0.00%
Sep-01	2	2	100.00%	0.00%
Oct-01	3	3	100.00%	0.00%
Nov-01	3	3	100.00%	0.00%
Dec-01	2	2	100.00%	0.00%
Jan-02	4	4	100.00%	0.00%
Feb-02	5	5	100.00%	0.00%



New Service Installation Quality (Percent) (OP-5*)

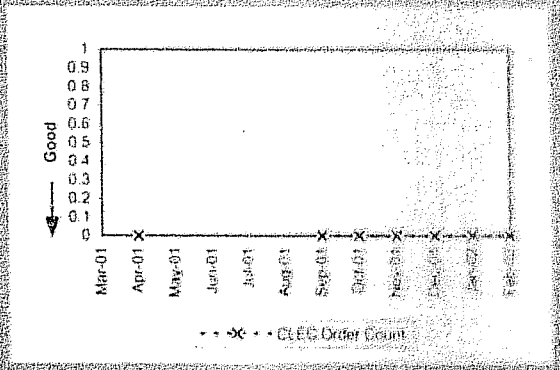
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	4	4	100.00%	0.00%
Sep-01	2	2	100.00%	0.00%
Oct-01	3	3	100.00%	0.00%
Nov-01	3	3	100.00%	0.00%
Dec-01	2	2	100.00%	0.00%
Jan-02	4	4	100.00%	0.00%
Feb-02				



Checklist #4 - Sub-Loop Unbundling Installation

Count of Pending Orders Delayed for Facilities Reasons Sub-Loop Unbundling (OP-15B)

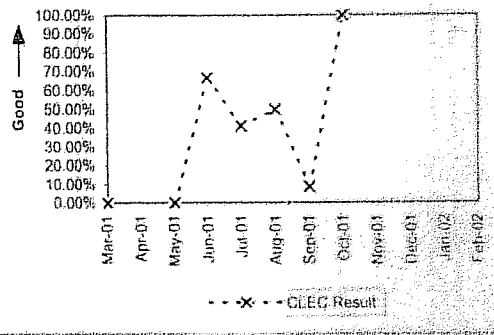
Date	CLEC Order Count
Mar-01	
Apr-01	0
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	0
Oct-01	0
Nov-01	0
Dec-01	0
Jan-02	0
Feb-02	0



Checklist #4 - Dark Fiber - Loop Installation

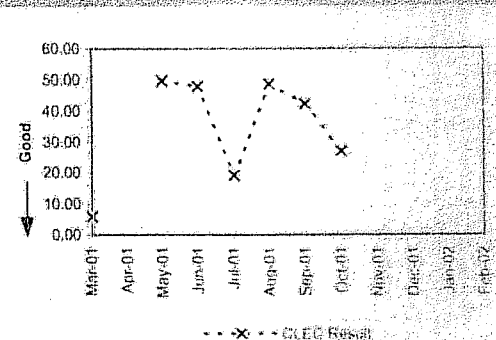
Installation Commitments Met (Percent) (OP-3D)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	0	2	0.00%	0.00%
Apr-01				
May-01	0	4	0.00%	0.00%
Jun-01	4	6	66.67%	47.14%
Jul-01	12	29	41.38%	49.25%
Aug-01	2	4	50.00%	50.00%
Sep-01	7	80	8.75%	28.26%
Oct-01	4	4	100.00%	0.00%
Nov-01				
Dec-01				
Jan-02				
Feb-02				



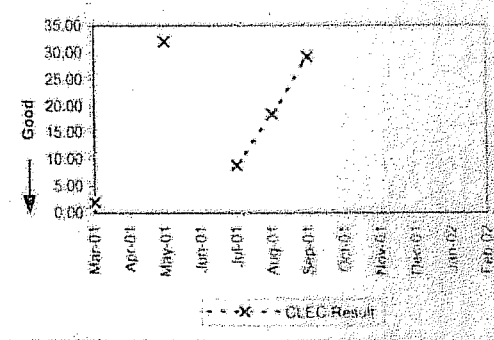
Installation Intervals (Average Days) (OP-4D)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	12	2	6.00	0.00
Apr-01				
May-01	199	4	49.75	0.50
Jun-01	288	6	48.00	22.29
Jul-01	556	29	19.17	5.74
Aug-01	195	4	48.75	39.20
Sep-01	3386	80	42.32	15.20
Oct-01	108	4	27.00	0.00
Nov-01				
Dec-01				
Jan-02				
Feb-02				



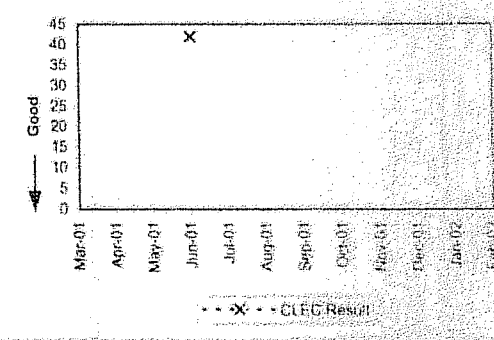
Delayed Days for Facility Reasons (Average Days) (OP-6A-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	4	2	2.00	0.00
Apr-01				
May-01	128	4	32.00	0.00
Jun-01				
Jul-01	151	17	8.88	8.49
Aug-01	37	2	18.50	19.09
Sep-01	2134	73	29.23	10.18
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



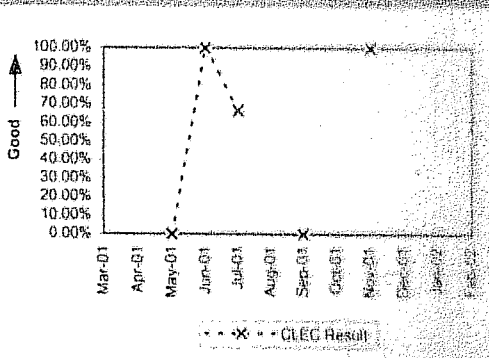
Delayed Days for Facility Reasons (Average Days) (OP-6B-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01	84	2	42.00	0.00
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				

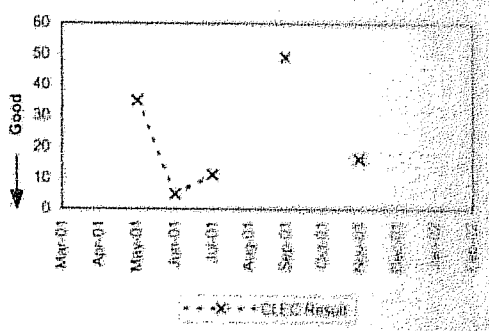


Checklist #4 - Dark Fiber - Loop Installation

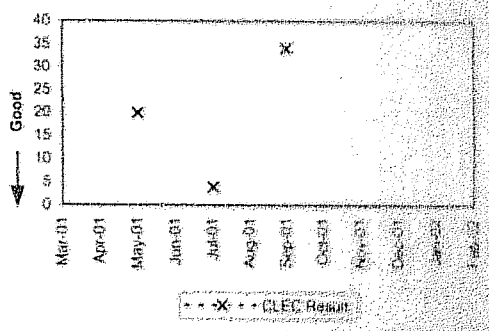
Installation Commitments Met (Percent) (OP-3E)-- Interval Zone Two				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01	0	2	0.00%	0.00%
Jun-01	1	1	100.00%	0.00%
Jul-01	2	3	66.67%	47.14%
Aug-01				
Sep-01	0	5	0.00%	0.00%
Oct-01				
Nov-01	4	4	100.00%	0.00%
Dec-01				
Jan-02				
Feb-02				



Installation Interval (Average Days) (OP-4E)-- Interval Zone Two				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01	70	2	35.00	0.00
Jun-01	5	1	5.00	
Jul-01	34	3	11.33	9.87
Aug-01				
Sep-01	246	5	49.20	1.30
Oct-01				
Nov-01	66	4	16.50	3.00
Dec-01				
Jan-02				
Feb-02				

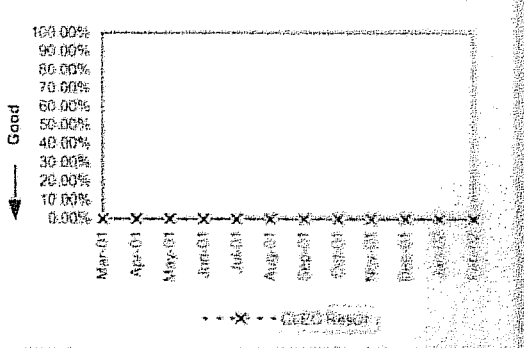


Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5)-- Interval Zone Two				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01	40	2	20.00	0.00
Jun-01				
Jul-01	4	1	4.00	
Aug-01				
Sep-01	171	5	34.20	3.49
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				

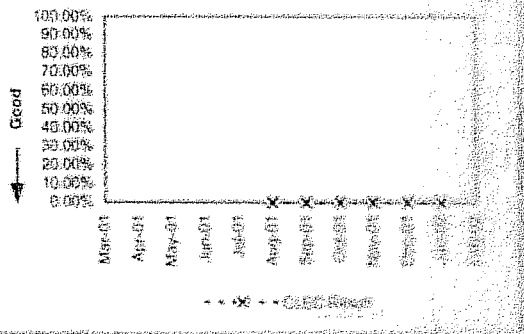


Checklist #4 - Dark Fiber - Loop Repair

Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	0	51	0.00%	0.00%
Apr-01	0	51	0.00%	0.00%
May-01	0	53	0.00%	0.00%
Jun-01	0	62	0.00%	0.00%
Jul-01	0	69	0.00%	0.00%
Aug-01	0	73	0.00%	0.00%
Sep-01	0	81	0.00%	0.00%
Oct-01	0	63	0.00%	0.00%
Nov-01	0	66	0.00%	0.00%
Dec-01	0	66	0.00%	0.00%
Jan-02	0	64	0.00%	0.00%
Feb-02	0	68	0.00%	0.00%

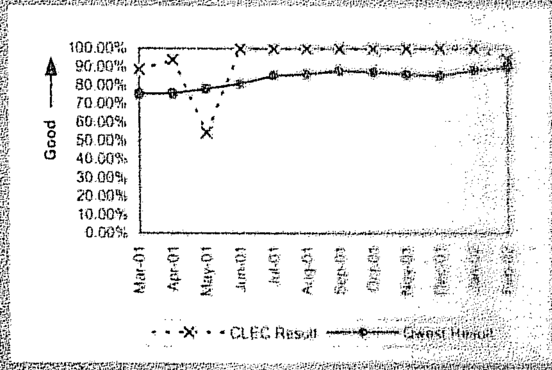


Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	0	73	0.00%	0.00%
Sep-01	0	81	0.00%	0.00%
Oct-01	0	63	0.00%	0.00%
Nov-01	0	66	0.00%	0.00%
Dec-01	0	66	0.00%	0.00%
Jan-02	0	64	0.00%	0.00%
Feb-02				

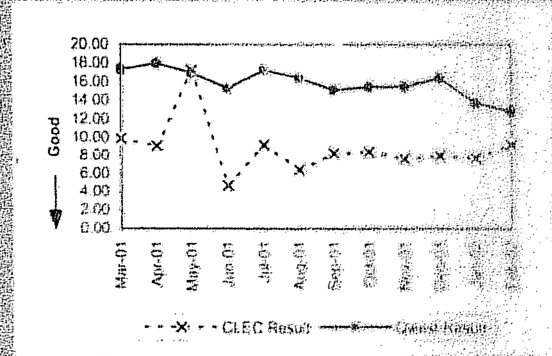


Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

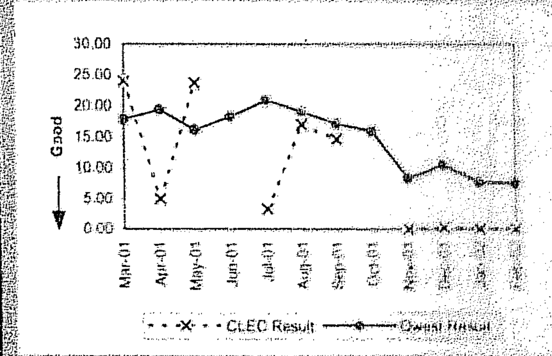
Installation Commitments Met (Percent) (OP-3D)-- Interval Zone One								
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	32	36	88.89%	2883	3815	75.57%	-1.85	-2.13
Apr-01	31	33	93.94%	2765	3649	75.77%	-2.42	-2.47
May-01	12	22	54.55%	2269	2901	78.21%	2.45	0.49
Jun-01	19	19	100.00%	2591	3195	81.10%	-2.1	-2.28
Jul-01	24	24	100.00%	2516	2945	85.43%	-2.01	-2.22
Aug-01	25	25	100.00%	2963	3432	86.33%	-1.98	-2.21
Sep-01	25	25	100.00%	2862	3251	88.03%	-1.87	-2.14
Oct-01	6	6	100.00%	3120	3571	87.37%	-0.93	-1.57
Nov-01	6	6	100.00%	2809	3258	86.22%	-0.98	-1.59
Dec-01	13	13	100.00%	2612	3054	85.53%	-1.48	-1.9
Jan-02	17	17	100.00%	3414	3864	88.35%	-1.49	-1.91
Feb-02	[illegible]	[illegible]	94.44%	3259	3635	89.66%	-0.94	-1.57



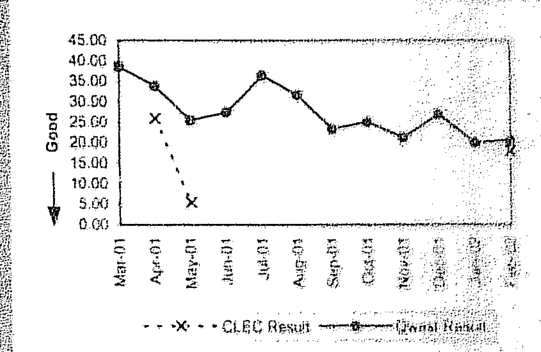
[illegible] (Average Days) (OP-4D)-- Interval Zone One								
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	[illegible]	[illegible]	[illegible]	65696	3783	17.34	-2.36	-2.44
Apr-01	[illegible]	[illegible]	9.12	65405	3627	18.03	-2.79	-2.69
May-01	[illegible]	[illegible]	17.27	48583	2862	16.98	1.98	0.2
Jun-01	[illegible]	[illegible]	[illegible]	48632	3173	15.33	-2.87	-2.74
Jul-01	[illegible]	[illegible]	[illegible]	73506	4244	17.32	-4.39	-3.67
Aug-01	[illegible]	[illegible]	6.44	76696	4664	16.44	-3.87	-3.35
Sep-01	[illegible]	[illegible]	[illegible]	66905	4418	15.14	-3.74	-3.27
Oct-01	[illegible]	[illegible]	8.42	79727	5160	15.45	-2.11	-2.28
Nov-01	[illegible]	[illegible]	[illegible]	68216	4413	15.46	-2.27	-2.38
Dec-01	[illegible]	[illegible]	[illegible]	63495	3865	16.43	-4.1	-3.49
Jan-02	[illegible]	[illegible]	[illegible]	64387	4696	13.71	-3.44	-3.09
Feb-02	[illegible]	[illegible]	[illegible]	56294	4381	12.85	-3.02	-2.84



[illegible] (Average Days) (OP-6A-4)-- Interval Zone One								
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	[illegible]	1	[illegible]	11724	656	17.87	2.26	0.37
Apr-01	[illegible]	1	[illegible]	12576	648	19.41	-0.66	-1.4
May-01	[illegible]	[illegible]	[illegible]	6831	423	16.15	1.79	0.09
Jun-01			-	7798	425	18.32		
Jul-01	[illegible]	[illegible]	3.33	17222	821	20.98	-2.87	-2.74
Aug-01	[illegible]	1	17.00	15908	834	19.07	-0.09	-1.05
Sep-01	44	[illegible]	14.67	12180	711	17.13	-0.21	-1.13
Oct-01				14343	898	15.97		
Nov-01	[illegible]	[illegible]	[illegible]	13363	1598	8.36	-1.67	-2.01
Dec-01	[illegible]	[illegible]	[illegible]	14040	1337	10.52	-2.86	-2.75
Jan-02	2	[illegible]	[illegible]	9748	1268	7.69	-2.88	-2.75
Feb-02	2	[illegible]	[illegible]	8733	1155	7.56	-3.34	-3.03



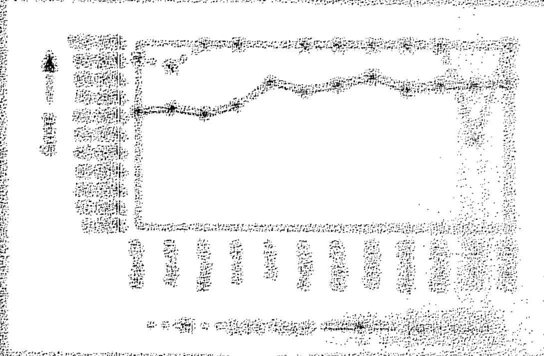
Delayed Days for Facility Reasons (Average Days) (OP-6B-4)-- Interval Zone One								
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01				10664	276	38.64		
Apr-01	26	1	26.00	7975	236	33.79	-0.22	-1.13
May-01	11	2	5.50	5335	209	25.53	-1.07	-1.65
Jun-01				4929	179	27.54		
Jul-01				5108	140	36.49		
Aug-01				4147	131	31.66		
Sep-01				2230	95	23.47		
Oct-01				2744	109	25.17		
Nov-01				2965	139	21.33		
Dec-01				3188	118	27.02		
Jan-02				2376	118	20.14		
Feb-02	36	2	18.00	700	34	20.59	-0.21	-1.13



Checklist #5 - Unbundled Transport [illegible]

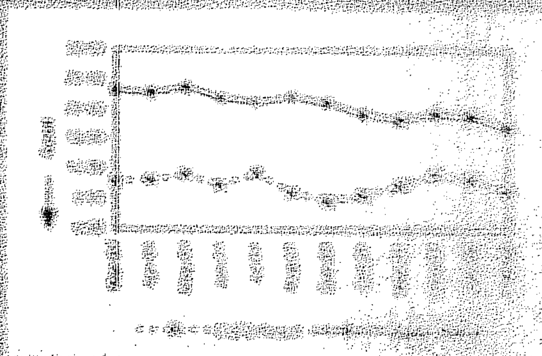
Installation Commitments Met (Percent) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	12	13	92.31%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	7	8	87.50%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	6	6	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	6	6	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01				[illegible]	[illegible]	[illegible]		
Aug-01	16	16	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	27	27	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	10	10	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	1	1	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	3	[illegible]	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	1	2	50.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	5	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Installation Interval (Average Days) [illegible]

Date	CLEC Num	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	44	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	47	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	104	[illegible]	6.12	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	142	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	57	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	164	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

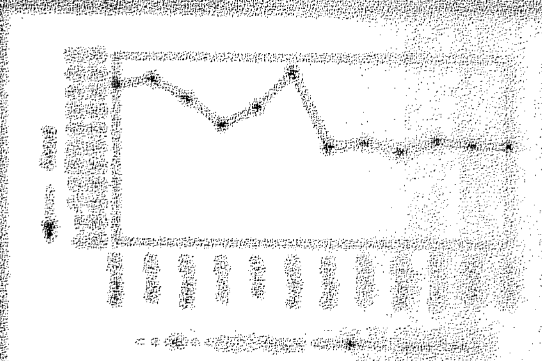


Delayed Days for Non-Facility Reasons (Average Days) [illegible]

Date	CLEC Num	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	5	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01				[illegible]	[illegible]	[illegible]		
Jun-01				[illegible]	[illegible]	[illegible]		
Jul-01	0	4	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01				[illegible]	[illegible]	[illegible]		
Sep-01				[illegible]	[illegible]	[illegible]		
Oct-01				[illegible]	[illegible]	[illegible]		
Nov-01	0	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	0	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	4	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	0	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

Delayed Days for Facility Reasons (Average Days) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01				[illegible]	[illegible]	[illegible]		
Apr-01				[illegible]	[illegible]	[illegible]		
May-01				[illegible]	[illegible]	[illegible]		
Jun-01				[illegible]	[illegible]	[illegible]		
Jul-01				[illegible]	[illegible]	[illegible]		
Aug-01				[illegible]	[illegible]	[illegible]		
Sep-01				[illegible]	[illegible]	[illegible]		
Oct-01				[illegible]	[illegible]	[illegible]		
Nov-01				[illegible]	[illegible]	[illegible]		
Dec-01				[illegible]	[illegible]	[illegible]		
Jan-02				[illegible]	[illegible]	[illegible]		
Feb-02				[illegible]	[illegible]	[illegible]		

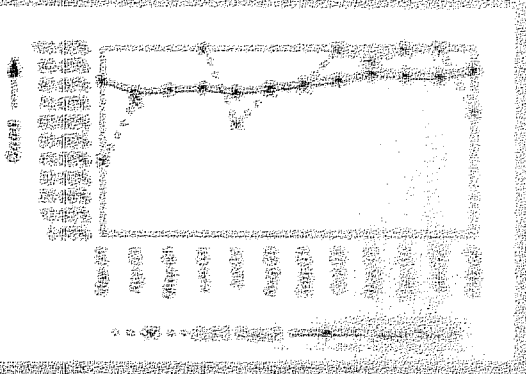


Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair
Qwest
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
CLEC Result
Qwest Result

Checklist #5 - Unbundled Transport (UDIT) DS1 Level Parity

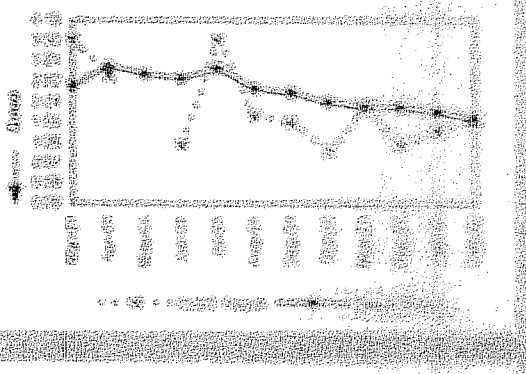
All Troubles Cleared within 4 hours (Percent) (MR-5)1 - Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Test Z Stat	Parity Status
Mar-01	2	5	40.00%	1557	2249	69.27%	-1.53	Parity
Apr-01	5	7	71.43%	1524	2004	76.05%	-0.96	Parity
May-01				1855	2475	77.58%		
Jun-01	6	6	100.00%	2037	2679	76.05%	4.28	Parity
Jul-01	3	5	60.00%	2147	2860	75.07%	-0.61	Parity
Aug-01	14	18	77.78%	2285	2999	76.19%	0.19	Parity
Sep-01	4	5	80.00%	1694	2275	74.46%	0.97	Parity
Oct-01	2	2	100.00%	1864	2545	73.24%	0.46	Parity
Nov-01	14	15	93.33%	1726	1995	86.52%	-0.76	Parity
Dec-01	3	3	100.00%	1468	1713	85.68%	0.63	Parity
Jan-02	4	4	100.00%	1461	1723	84.78%	-0.55	Parity
Feb-02	2	3	66.67%	1470	1858	79.12%	-0.97	Parity



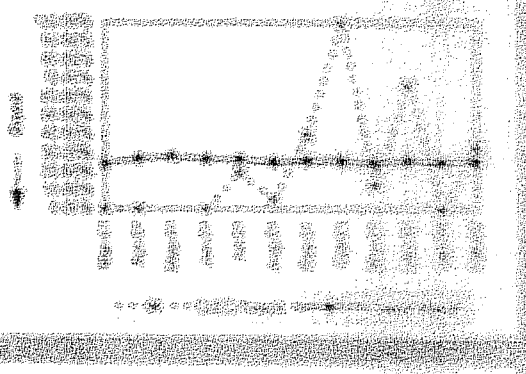
Mean Time to Restore (Hours:Minutes) (MR-4)1 - Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Test Z Stat	Parity Status
Mar-01	19:16	5	3:52	6275:33	2201	2:51	2.29	Parity
Apr-01	21:07	7	3:01	8044:46	2554	3:09	-0.11	Parity
May-01				7423:16	2429	3:03		
Jun-01	6:25	6	1:04	7583:09	2475	3:04	-0.53	Parity
Jul-01	19:16	5	3:51	8924:17	2805	3:11	2.48	Parity
Aug-01	37:25	18	2:05	7872:43	2859	2:45	-0.66	Parity
Sep-01	9:34	5	1:55	5430:33	2254	2:25	-0.81	Parity
Oct-01	2:30	2	1:15	5084:51	2262	2:15	-0.64	Parity
Nov-01	33:29	15	2:14	4564:21	1965	2:19	-0.49	Parity
Dec-01	4:13	3	1:24	3914:24	1719	2:17	-0.4	Parity
Jan-02	6:54	4	1:44	3795:58	1703	2:14	-0.27	Parity
Feb-02	5:58	3	1:59	3313:54	1723	1:55	-0.07	Parity



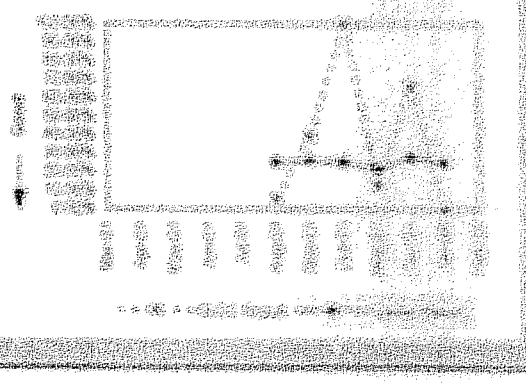
Repair Repeat Report Rate (Percent) (MR-7)1 - Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Test Z Stat	Parity Status
Mar-01	0	5	0.00%	649	2249	28.87%	-1.57	Parity
Apr-01	0	7	0.00%	665	2554	27.36%	-1.42	Parity
May-01				666	2429	26.92%		
Jun-01	0	6	0.00%	702	2554	27.49%	-1.4	Parity
Jul-01	1	5	20.00%	753	2805	26.84%	-0.85	Parity
Aug-01	1	18	5.56%	744	2859	26.03%	-1.66	Parity
Sep-01	2	5	40.00%	550	2254	24.40%	0.05	Parity
Oct-01	2	2	100.00%	589	2262	26.04%	1.56	Parity
Nov-01	2	15	13.33%	493	1965	25.09%	-1.23	Parity
Dec-01	2	3	66.67%	456	1719	26.53%	1.18	Parity
Jan-02	0	4	0.00%	440	1703	25.84%	-1.31	Parity
Feb-02	1	3	33.33%	432	1723	25.07%	-0.7	Parity



Repair Repeat Report Rate (Percent) (MR-7)1 - Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Test Z Stat	Parity Status
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	1	17	5.88%	491	2859	17.18%	-3.16	Parity
Sep-01	2	5	40.00%	353	2254	15.66%	-0.91	Parity
Oct-01	2	2	100.00%	349	2262	15.43%	1.46	Parity
Nov-01	2	15	13.33%	282	1965	14.35%	-0.43	Parity
Dec-01	2	3	66.67%	297	1719	17.28%	1.21	Parity
Jan-02	0	2	0.00%	262	1703	15.38%	-1.43	Parity
Feb-02								



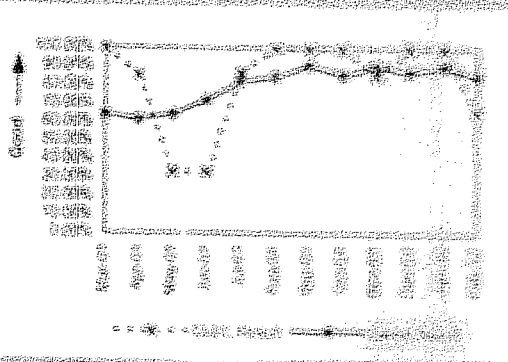
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
CLEC Result
Qwest Result

Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
CLEC Result
Qwest Result

Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
CLEC Result
Qwest Result

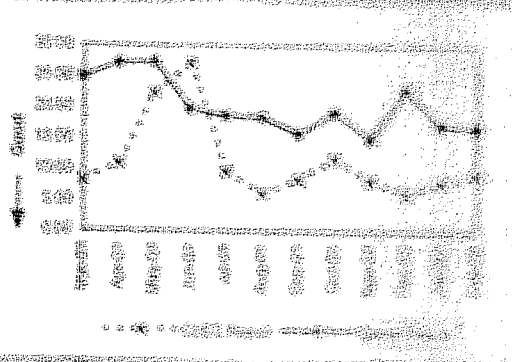
Installation Commitments Met (Percent) (OP-3D) -- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Parity Score
Mar-01	14	14	100.00%	127	198	64.14%	-2.71	-2.84
Apr-01	12	14	85.71%	111	180	61.67%	-1.79	-1.95
May-01	3	9	33.33%	96	162	64.47%	1.73	0.58
Jun-01	3	9	33.33%	135	192	72.40%	2.33	0.42
Jul-01	7	8	87.50%	141	171	82.46%	-0.97	-1.11
Aug-01	13	13	100.00%	140	165	84.85%	-1.47	-1.62
Sep-01	5	5	100.00%	212	233	90.99%	-0.71	-1.42
Oct-01	6	6	100.00%	169	197	85.79%	-0.95	-1.54
Nov-01	6	7	85.71%	156	173	90.17%	0.39	-0.76
Dec-01	21	21	100.00%	141	162	87.04%	-1.66	-2.01
Jan-02	12	12	100.00%	220	243	90.54%	-1.09	-1.76
Feb-02	2	3	66.67%	116	138	84.06%	0.76	-0.54



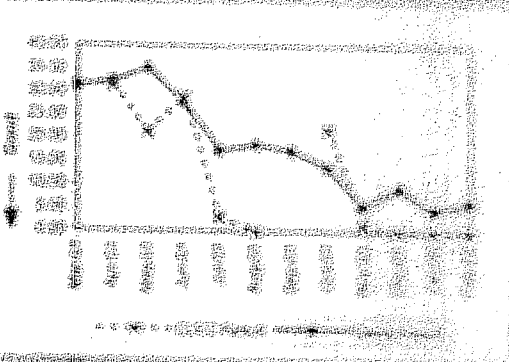
Installation Intervals (Average Days) (OP-4D) -- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Parity Score
Mar-01	117	11	10.36	4937	199	24.81	-2.19	-5.29
Apr-01	159	11	11.07	4882	179	27.22	-1.79	-3.65
May-01	207	9	22.44	4135	151	27.38	-0.46	-1.28
Jun-01	249	9	27.22	3745	189	19.81	1.73	0.66
Jul-01	225	23	9.78	7501	406	18.48	-2.65	-4.95
Aug-01	174	28	6.21	6486	351	18.48	-3.39	-6.15
Sep-01	146	17	8.59	7901	486	16.26	-4.85	-6.51
Oct-01	274	23	11.91	9329	483	19.31	-2.32	-3.89
Nov-01	363	43	8.42	4724	310	15.23	-2.49	-3.49
Dec-01	175	28	6.25	6201	271	22.88	-3.66	-6.24
Jan-02	236	23	10.14	7180	416	17.26	-3.03	-5.08
Feb-02	199	21	9.38	4336	252	17.21	-1.76	-2.65



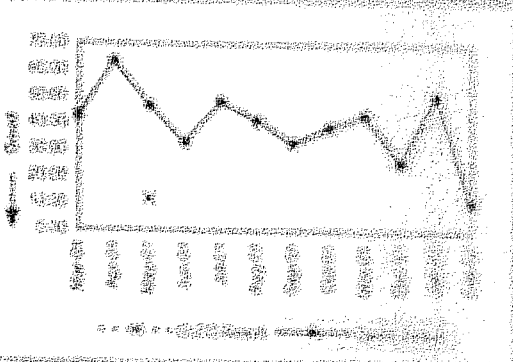
Delayed Days for New Facility Reasons (Average Days) (OP-5A-4) -- Interval Zone One

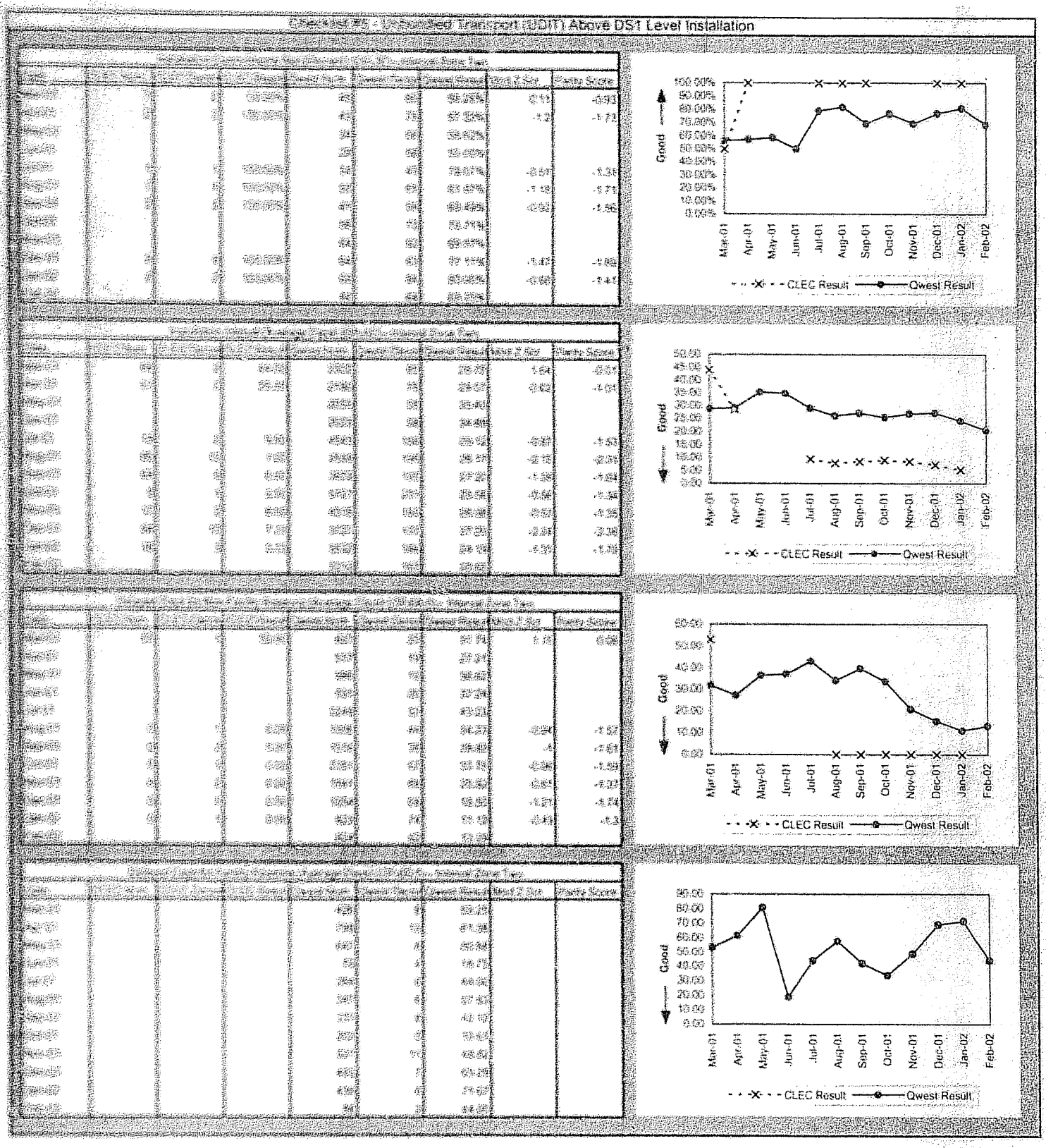
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Parity Score
Mar-01				1381	44	31.39		
Apr-01	63	3	21.00	1616	56	32.43	-0.69	-1.08
May-01	107	5	21.40	1091	31	35.19	-0.69	-1.42
Jun-01	174	8	21.75	1062	38	27.95	0.89	-0.46
Jul-01	13	4	3.25	1897	104	17.38	-1.34	-1.65
Aug-01	0	2	0.00	1697	91	18.65	-1.08	-1.61
Sep-01				1513	87	17.39		
Oct-01	22	1	22.00	1964	135	13.61	2.25	0.33
Nov-01	45	30	1.50	892	161	0.54	-4.08	-4.65
Dec-01	0	7	0.00	1272	136	0.35	-0.90	-1.19
Jan-02	0	17	0.00	999	308	4.85	-1.16	-1.52
Feb-02	0	14	0.00	918	142	6.41	-1.23	-1.61



Delayed Days for Facility Reasons (Average Days) (OP-5B-4) -- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Parity Score
Mar-01				1156	27	42.81		
Apr-01				825	13	63.64		
May-01	12	1	12.00	1076	23	46.78	-0.93	-0.4
Jun-01				498	15	33.20		
Jul-01				291	6	48.50		
Aug-01				248	6	41.33		
Sep-01				283	8	35.38		
Oct-01				366	10	36.60		
Nov-01				217	5	43.40		
Dec-01				129	5	25.80		
Jan-02				255	5	51.00		
Feb-02	12	1	12.00	11	1	11.00		

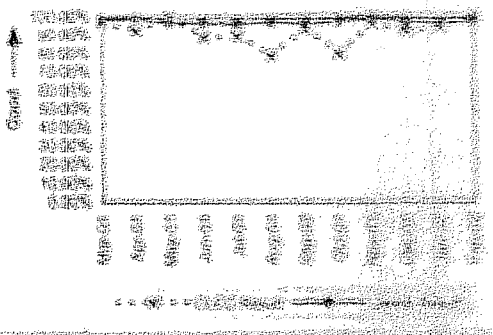



Good
CLEC Result
Qwest Result

Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

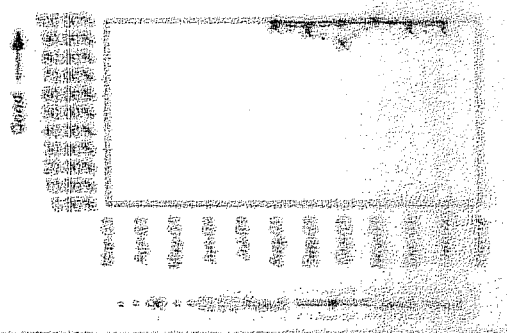
New Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	30	31	96.77%	621	630	98.57%	0.72	-0.56
Apr-01	38	41	92.68%	627	634	98.85%	2.5	0.52
May-01	33	33	100.00%	524	539	97.22%	-0.94	-1.57
Jun-01	24	27	88.89%	513	529	96.96%	1.06	0.13
Jul-01	26	29	89.66%	529	547	96.71%	1.68	0.62
Aug-01	26	33	78.79%	524	536	97.76%	4.14	1.52
Sep-01	31	33	93.94%	559	576	97.05%	0.54	-0.41
Oct-01	20	25	80.00%	675	689	97.97%	3.68	1.24
Nov-01	30	31	96.77%	604	609	99.18%	1.67	-0.35
Dec-01	37	40	92.50%	444	453	98.01%	1.81	0.1
Jan-02	35	37	94.59%	487	501	97.21%	0.86	-0.48
Feb-02	25	25	100.00%	466	475	98.11%	-0.69	-0.41



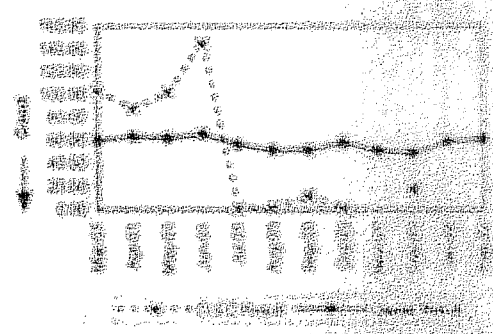
New Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

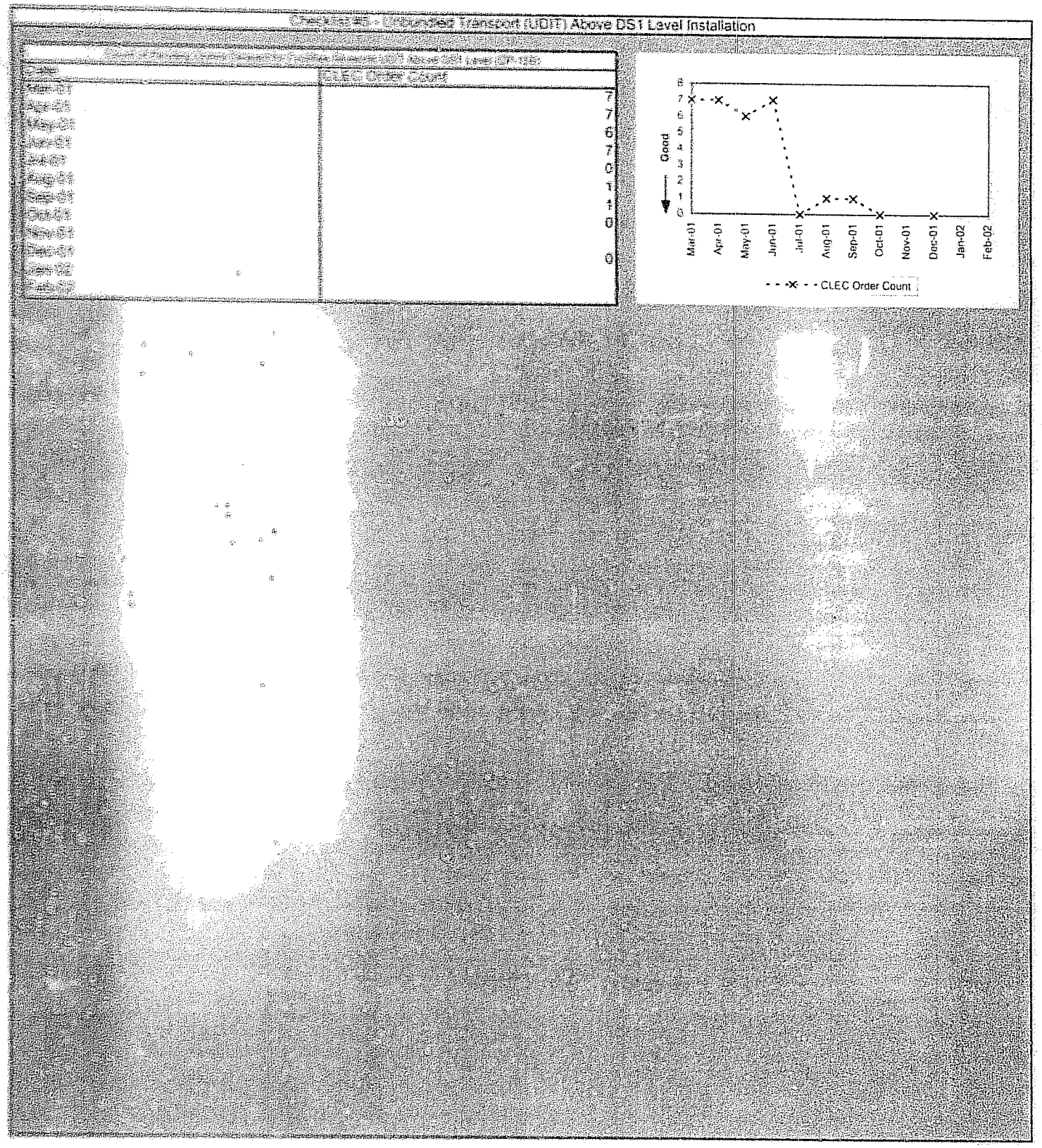
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	32	33	96.97%	528	536	98.51%	0.64	-0.81
Sep-01	31	33	93.94%	562	575	97.57%	1.14	-0.31
Oct-01	22	25	88.00%	680	689	98.69%	2.76	0.65
Nov-01	31	31	100.00%	607	609	99.67%	-0.31	-1.51
Dec-01	38	40	95.00%	445	453	98.23%	1.42	-0.28
Jan-02	35	37	94.59%	491	501	98.00%	1.2	-0.27
Feb-02								



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	1649	16	103.06	27184	463	60.21	1.83	-0.91
Apr-01	1837	21	87.48	26537	419	63.31	1.73	-0.26
May-01	2246	22	102.09	23328	375	62.21	1.63	-0.91
Jun-01	2320	16	145.00	22264	341	65.31	1.63	-0.91
Jul-01	2	2	1.00	12089	213	56.75	-5.7	-3.81
Aug-01	2	1	2.00	12347	239	51.66	-0.56	-0.4
Sep-01	24	2	12.00	12570	243	51.73	-0.75	-0.43
Oct-01	1	1	1.00	12902	223	57.85	-0.22	-0.14
Nov-01				11028	215	51.29		
Dec-01	18	1	18.00	11541	235	49.11	-0.46	-0.29
Jan-02				12428	216	59.18		
Feb-02				11796	193	61.11		

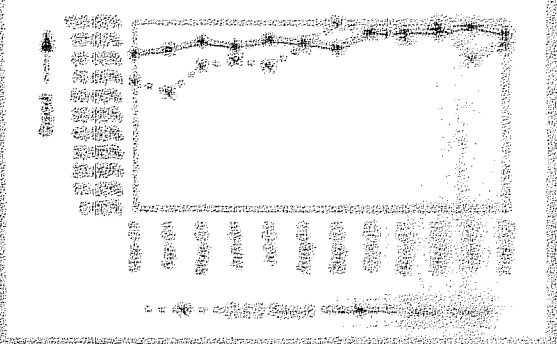



Good
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
CLEC Order Count

Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Report

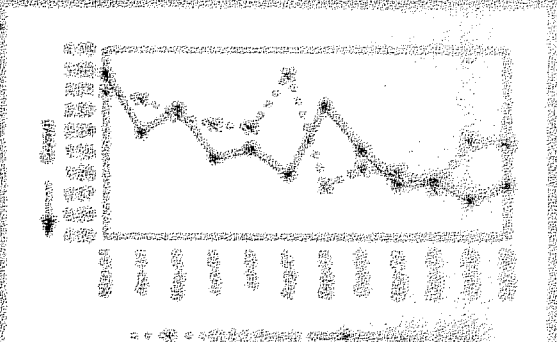
All Troubles Cleared within 4 hours (Percent) (MR-5A) – Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Stat	Prob Value
Mar-01	13	19	68.42%	99	119	83.19%	-1.45	0.07
Apr-01	5	8	62.50%	81	95	85.26%	-1.65	0.05
May-01	10	13	76.92%	113	125	90.40%	-1.26	0.10
Jun-01	12	15	80.00%	107	125	85.60%	-0.73	0.23
Jul-01	10	13	76.92%	90	99	90.91%	-1.38	0.08
Aug-01	14	16	87.50%	101	113	89.38%	-0.33	0.37
Sep-01	9	9	100.00%	133	184	85.86%	-1.16	0.12
Oct-01	19	20	95.00%	129	135	94.81%	-0.02	0.49
Nov-01	12	13	92.31%	121	127	95.28%	-0.45	0.33
Dec-01	17	17	100.00%	98	102	96.08%	-0.88	0.19
Jan-02	13	16	81.25%	116	118	98.31%	-2.34	0.01
Feb-02	15	17	88.24%	83	88	94.32%	-0.92	0.18



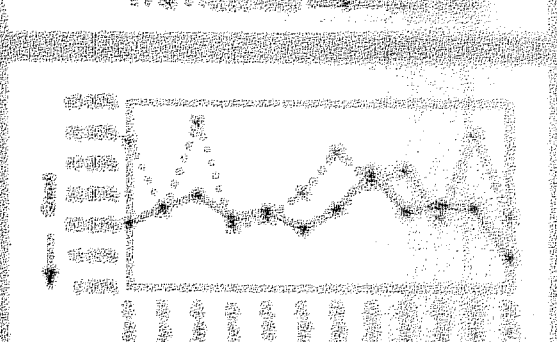
Mean Time to Restore (Hours:Minutes) (MR-6) – Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Stat	Prob Value
Mar-01	63:42	19	3:21	449:06	119	3:46	-0.61	0.27
Apr-01	25:21	8	3:10	229:40	95	2:25	0.47	0.68
May-01	36:07	13	2:47	371:24	125	2:58	-0.26	0.40
Jun-01	38:26	15	2:34	221:10	125	1:46	0.87	0.81
Jul-01	32:26	13	2:30	199:17	99	2:01	0.63	0.74
Aug-01	60:07	16	3:45	161:41	113	1:26	1.35	0.91
Sep-01	10:26	9	1:10	461:47	184	2:30	-0.71	0.24
Oct-01	31:39	20	1:35	270:10	135	2:00	-0.36	0.36
Nov-01	19:30	13	1:30	154:42	127	1:13	0.39	0.65
Dec-01	19:37	17	1:09	134:40	102	1:19	-0.32	0.37
Jan-02	35:31	16	2:13	101:44	118	0:52	1.30	0.90
Feb-02	36:16	17	2:08	106:00	88	1:12	1.05	0.85



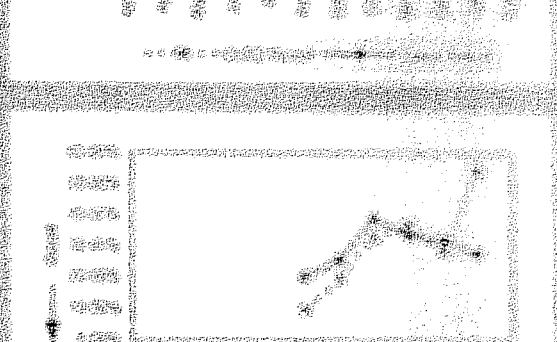
Repair Repeat Report Rate (Percent) (MR-7D) – Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Stat	Prob Value
Mar-01	9	19	47.37%	25	119	21.01%	2.30	0.01
Apr-01	2	8	25.00%	25	95	26.32%	-0.09	0.46
May-01	7	13	53.85%	35	125	28.00%	1.55	0.06
Jun-01	3	15	20.00%	29	125	23.20%	-0.54	0.29
Jul-01	3	13	23.08%	25	99	25.25%	-0.15	0.44
Aug-01	5	16	31.25%	22	113	19.47%	0.93	0.18
Sep-01	4	9	44.44%	42	184	22.83%	1.19	0.12
Oct-01	7	20	35.00%	51	135	37.78%	-0.91	0.18
Nov-01	5	13	38.46%	37	127	29.13%	0.77	0.22
Dec-01	4	17	23.53%	28	102	27.45%	-0.17	0.43
Jan-02	8	16	50.00%	31	118	26.27%	1.61	0.05
Feb-02	4	17	23.53%	9	88	10.23%	1.72	0.04



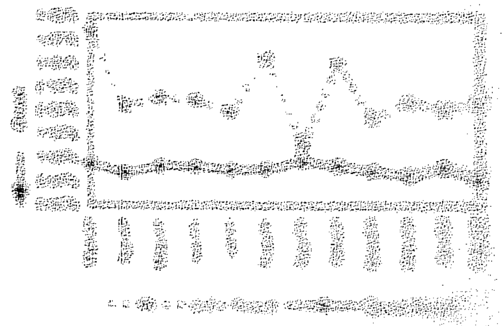
Repair Repeat Report Rate (Percent) (MR-7D) – Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Stat	Prob Value
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	1	10	10.00%	14	99	14.14%	-0.13	0.45
Sep-01	1	5	20.00%	24	184	13.04%	0.39	0.65
Oct-01	5	15	33.33%	27	135	20.00%	0.83	0.20
Nov-01	3	8	37.50%	32	127	25.20%	0.74	0.23
Dec-01	4	14	28.57%	20	102	19.61%	0.33	0.37
Jan-02	6	11	54.55%	17	118	14.41%	1.68	0.05
Feb-02								

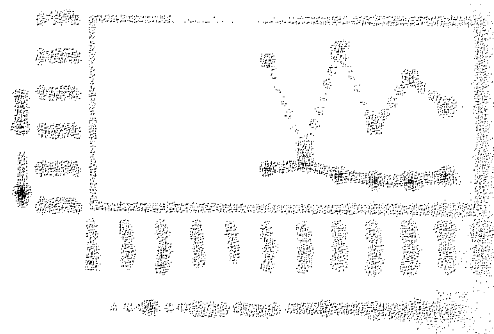


Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

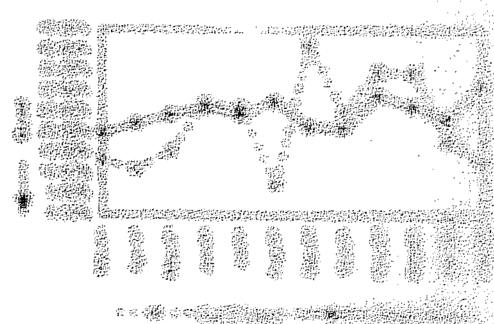
Date	CLEC Num	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	763	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Date	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02								



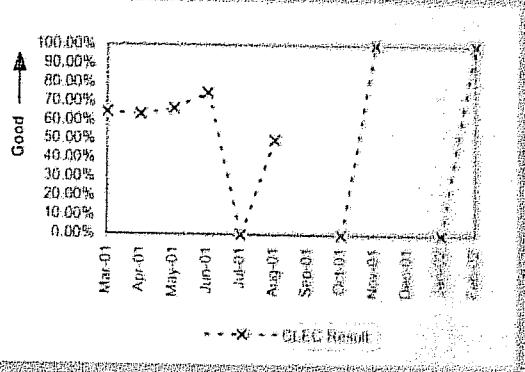
Date	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	4	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	3	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #5 - Dark Fiber - IOF Installation

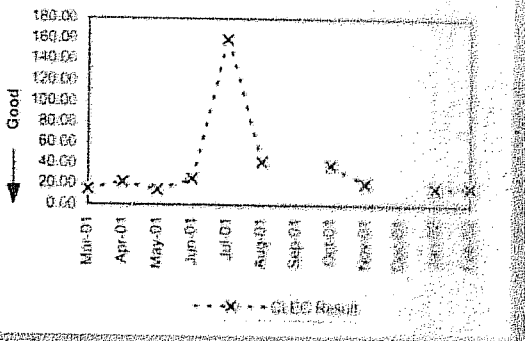
Installation Commitments Met (Percent) (OP-3D)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	11	17	64.71%	47.79%
Apr-01	7	11	63.64%	48.10%
May-01	2	3	66.67%	47.14%
Jun-01	6	8	75.00%	43.30%
Jul-01	0	4	0.00%	0.00%
Aug-01	2	4	50.00%	50.00%
Sep-01				
Oct-01	0	2	0.00%	0.00%
Nov-01	1	1	100.00%	0.00%
Dec-01				
Jan-02	0	1	0.00%	0.00%
Feb-02	2	2	100.00%	0.00%



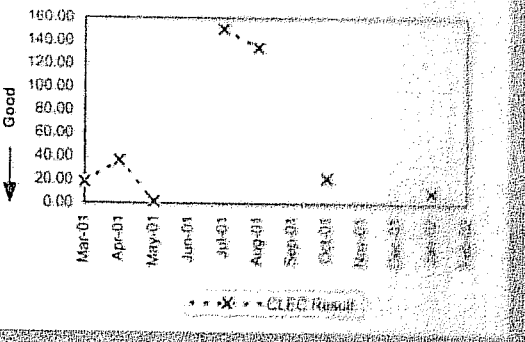
Installation Interval (Average Days) (OP-4D)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	257	17	15.12	11.81
Apr-01	242	11	22.00	23.82
May-01	44	3	14.67	8.14
Jun-01	204	8	25.50	45.47
Jul-01	640	4	160.00	0.00
Aug-01	168	4	42.00	68.77
Sep-01				
Oct-01	78	2	39.00	0.00
Nov-01	21	1	21.00	
Dec-01				
Jan-02	17	1	17.00	
Feb-02	36	2	18.00	0.00



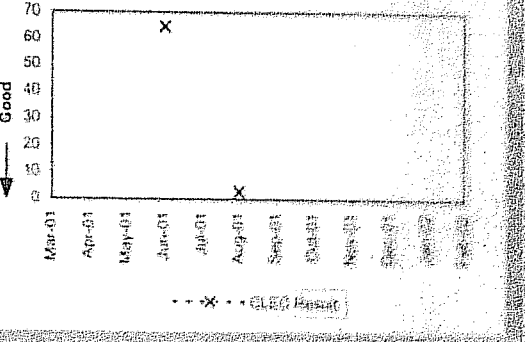
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	110	6	18.33	4.63
Apr-01	148	4	37.00	19.80
May-01	2	1	2.00	
Jun-01				
Jul-01	604	4	151.00	0.00
Aug-01	135	1	135.00	
Sep-01				
Oct-01	44	2	22.00	0.00
Nov-01				
Dec-01				
Jan-02	10	1	10.00	
Feb-02				



Delayed Days for Facility Reasons (Average Days) (OP-6B-4)-- Interval Zone One

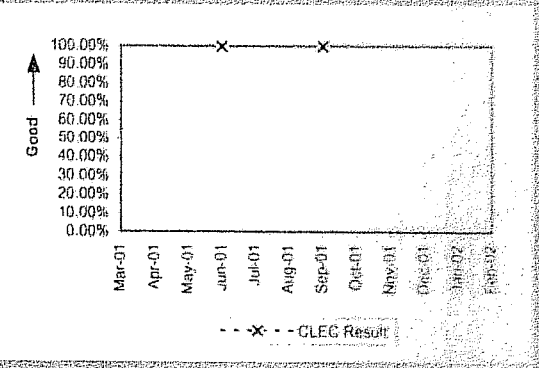
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01	129	2	64.50	86.97
Jul-01				
Aug-01	3	1	3.00	
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



Checklist #5 - Dark Fiber - IOF Installation

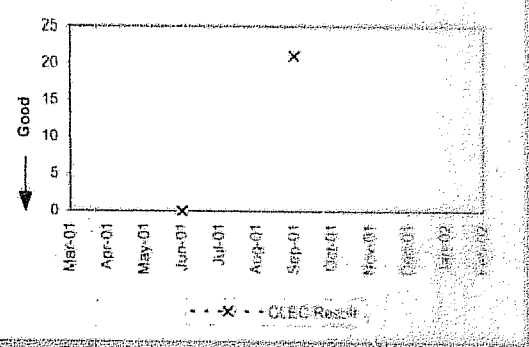
Installation Commitments Met (Percent) (OP-3E)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01	1	1	100.00%	0.00%
Jul-01				
Aug-01				
Sep-01	2	2	100.00%	0.00%
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



Installation Interval (Average Days) (OP-4E)-- Interval Zone Two

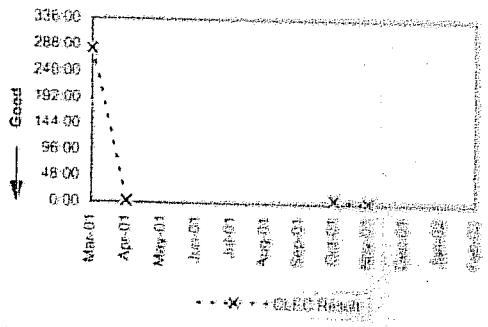
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01	0	1	0.00	
Jul-01				
Aug-01				
Sep-01	42	2	21.00	0.00
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



Checklist #5 - Dark Fiber - IOF Repair

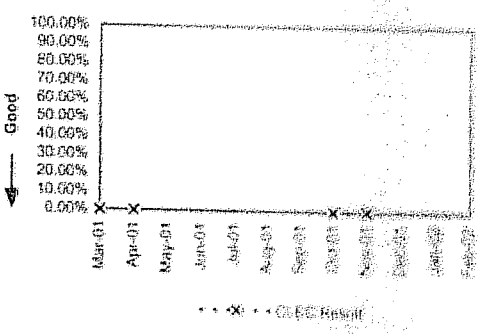
Mean Time to Restore (Hours:Minutes) (MR-6D)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	2249:28	8	281:11	498:18
Apr-01	6:52	2	3:26	1:18
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01	20:41	3	6:54	6:49
Nov-01	9:38	3	3:13	0:02
Dec-01				
Jan-02				
Feb-02				



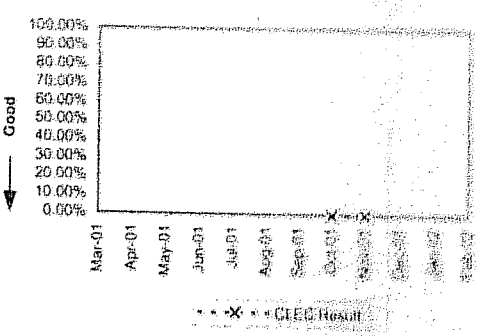
Repair Repeat Report Rate (Percent) (MR-7D)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	0	8	0.00%	0.00%
Apr-01	0	2	0.00%	0.00%
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01	0	3	0.00%	0.00%
Nov-01	0	3	0.00%	0.00%
Dec-01				
Jan-02				
Feb-02				



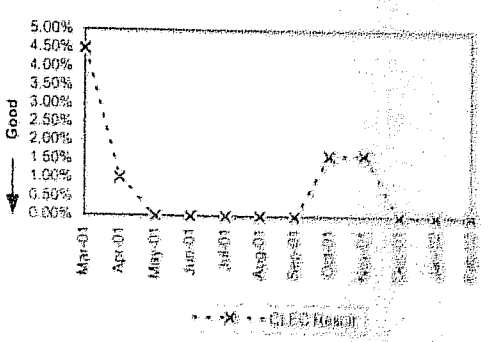
Repair Repeat Report Rate (Percent) (MR-7D*)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01	0	2	0.00%	0.00%
Nov-01	0	3	0.00%	0.00%
Dec-01				
Jan-02				
Feb-02				



Trouble Rate (Percent) (MR-6)-- Interval Zone One and Two

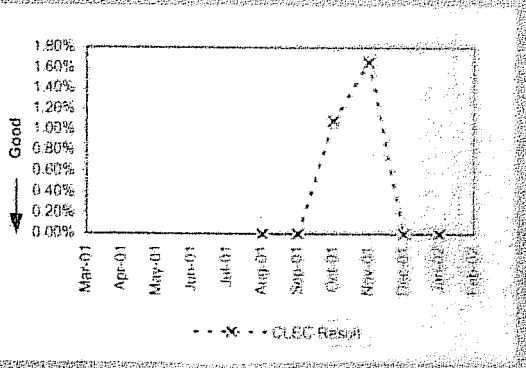
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	8	178	4.49%	20.72%
Apr-01	2	195	1.03%	10.08%
May-01	0	201	0.00%	0.00%
Jun-01	0	209	0.00%	0.00%
Jul-01	0	213	0.00%	0.00%
Aug-01	0	202	0.00%	0.00%
Sep-01	0	184	0.00%	0.00%
Oct-01	3	184	1.63%	12.66%
Nov-01	3	181	1.66%	12.77%
Dec-01	0	181	0.00%	0.00%
Jan-02	0	170	0.00%	0.00%
Feb-02	0	148	0.00%	0.00%



Checklist #5 - Dark Fiber - IOF Repair

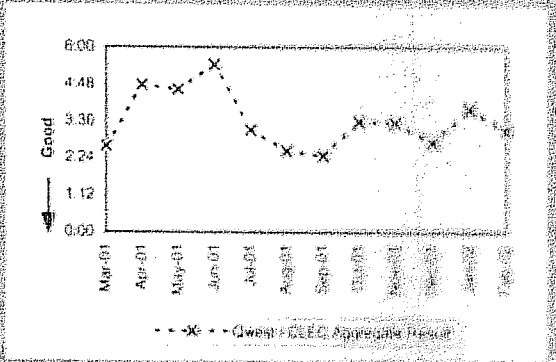
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	0	202	0.00%	0.00%
Sep-01	0	184	0.00%	0.00%
Oct-01	2	184	1.09%	10.37%
Nov-01	3	181	1.66%	12.77%
Dec-01	0	181	0.00%	0.00%
Jan-02	0	170	0.00%	0.00%
Feb-02				



Checklist #7 - E911

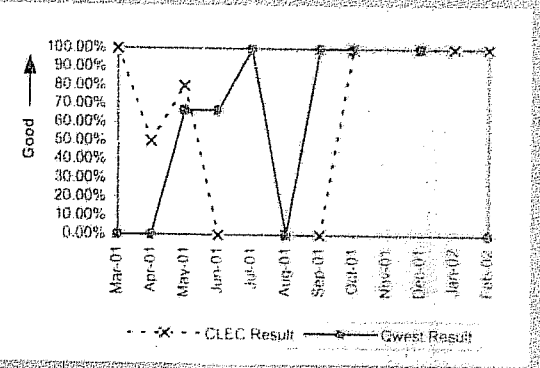
Time to Update Databases (Hours:Minutes) (DB-1A)	
Date	Qwest / CLEC Aggregate Result
Mar-01	2:47
Apr-01	4:47
May-01	4:38
Jun-01	5:27
Jul-01	3:19
Aug-01	2:38
Sep-01	2:29
Oct-01	3:35
Nov-01	3:33
Dec-01	2:54
Jan-02	4:00
Feb-02	3:18



Checklist #7 - E911/911 Trunk Installation

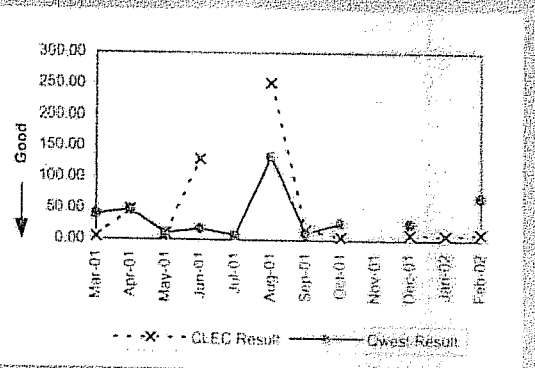
Mean Interval (OP-3)– Interval Zone One

			Qwest Num	Qwest Dem	Qwest Result	Mod Z Scr	Parity Scr
			0	1	0.00%	N/A	
			0	2	0.00%	N/A	
			2	3	66.67%	-0.39	-1.24
			2	3	66.67%	2.03	0.23
			2	2	100.00%		
			0	6	0.00%	N/A	N/A
			4	4	100.00%	N/A	0.85
			9	9	100.00%	N/A	N/A
			1	1	100.00%	N/A	N/A
			0	3	0.00%	N/A	



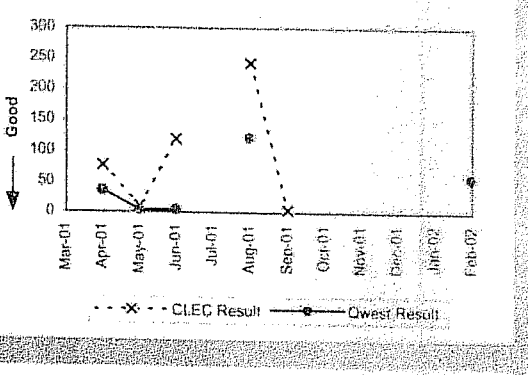
Average Duration (OP-4)– Interval Zone One

			Qwest Num	Qwest Dem	Qwest Result	Mod Z Scr	Parity Scr
			41	1	41.00		
			96	2	48.00		
			32	3	10.67	-0.08	-1.05
			54	3	18.00	3.72	1.26
			16	2	8.00		
			800	6	133.33	3.72	1.26
			46	4	11.50	3.72	1.26
			240	9	27.33	-1.3	-1.79
			27	1	27.00		
			205	3	68.67	-1.94	-2.18



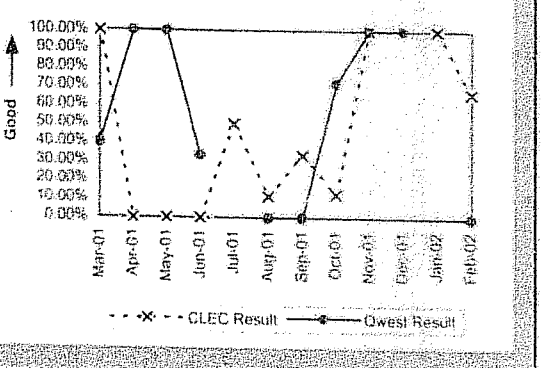
Average Duration (OP-4)– Interval Zone One

			Qwest Num	Qwest Dem	Qwest Result	Mod Z Scr	Parity Scr
			72	2	36.00		
			4	1	4.00		
			5	1	5.00		
			734	6	122.33	3.72	1.26
			171	3	57.00		



Mean Interval (OP-3)– Interval Zone Two

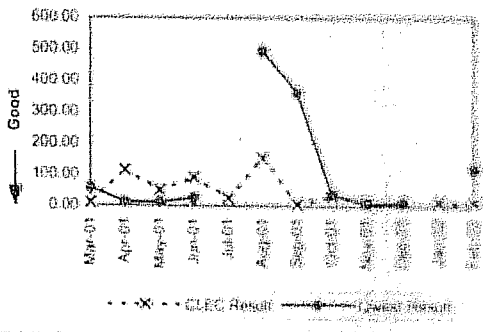
			Qwest Num	Qwest Dem	Qwest Result	Mod Z Scr	Parity Scr
			2	5	40.00%	-1.12	-1.68
			1	1	100.00%	N/A	-0.59
			4	4	100.00%	N/A	0.23
			1	3	33.33%	1.25	-0.24
			0	2	0.00%	N/A	
			0	4	0.00%	N/A	
			5	7	71.43%	2.18	0.39
			19	19	100.00%	N/A	N/A
			3	3	100.00%		
			0	5	0.00%	N/A	



Checklist #7 - E911/911 Trunk Installation

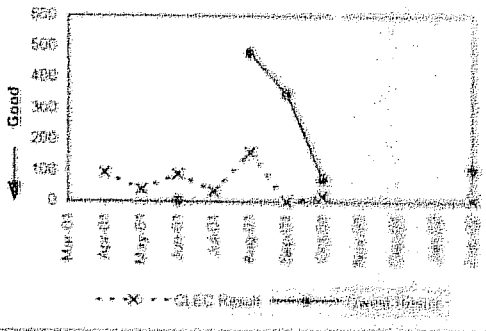
Installation Interval (Average Days) (OP-4E)– Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	11	1	11.00		285	5	57.00	-1.38	-1.84
Apr-01	116	1	116.00		12	1	12.00		
May-01	102	2	51.00	42.43	51	4	12.75	3.72	1.26
Jun-01	928	10	92.80	40.50	76	3	25.33	3.72	1.26
Jul-01	51	2	25.50	21.92					
Aug-01	1385	9	153.89	54.33	990	2	495.00	-0.67	-1.41
Sep-01	20	3	6.67	0.58	1456	4	364.00		
Oct-01	247	8	30.88	6.01	254	7	36.29	-0.24	-1.14
Nov-01	11	1	11.00		84	10	8.40	3.72	1.26
Dec-01					32	3	10.67		
Jan-02	12	1	12.00						
Feb-02	39	3	13.00	4.00	592	5	118.40	-3.47	-3.11



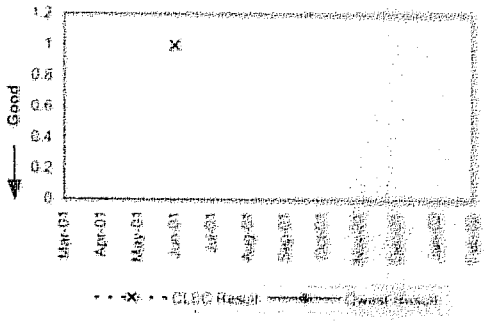
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5)– Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01	96	1	96.00						
May-01	81	2	40.50	41.72					
Jun-01	819	9	91.00	33.00	6	2	3.00	-3.72	-3.26
Jul-01	34	1	34.00						
Aug-01	1288	8	161.00	0.00	959	2	479.50	-0.62	-1.38
Sep-01	2	2	1.00	0.00	1400	4	350.00		
Oct-01	133	7	19.00	0.00	150	2	75.00	-1.7	-2.04
Nov-01									
Dec-01									
Jan-02									
Feb-02	7	1	7.00		530	5	106.00	-2.25	-2.37



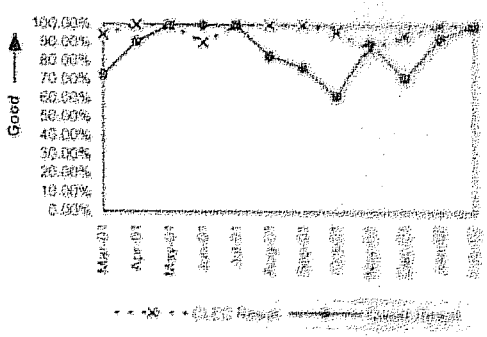
Delayed Days for Facility Reasons (Average Days) (OP-6B-5)– Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01	1	1	1.00						
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



New Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

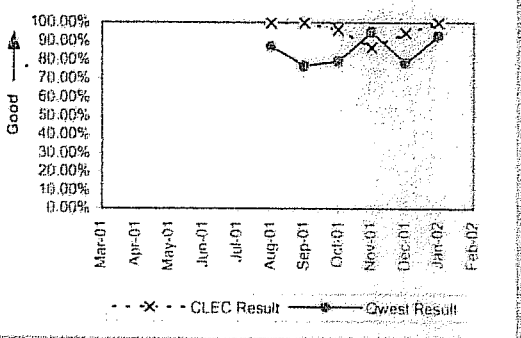
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	54	57	94.74%	22.33%	8	11	72.73%	-1.5	-1.91
Apr-01	56	56	100.00%	0.00%	10	11	90.91%	-0.96	-1.58
May-01	24	24	100.00%	0.00%	10	10	100.00%	N/A	N/A
Jun-01	29	32	90.63%	29.15%	15	15	100.00%	N/A	-0.32
Jul-01	48	48	100.00%	0.00%	25	25	100.00%	N/A	N/A
Aug-01	46	46	100.00%	0.00%	20	24	83.33%	1.76	-2.08
Sep-01	43	43	100.00%	0.00%	20	26	76.92%	-2.2	-2.34
Oct-01	55	57	96.49%	18.40%	21	34	61.76%	-3.3	-3
Nov-01	33	36	86.84%	33.60%	19	21	90.48%	0.33	-0.8
Dec-01	18	19	94.74%	22.33%	10	14	71.43%	-1.46	-1.89
Jan-02	26	26	100.00%	0.00%	13	14	92.86%	-0.84	-1.51
Feb-02	32	32	100.00%	0.00%	20	20	100.00%	N/A	N/A



Checklist #7 - E911/911 Trunk Installation

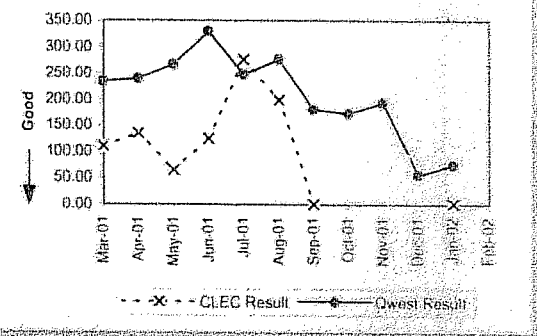
Trunk Blocking Objective Quality (Percent) (OP-5*) - Interval Zone One and Two

				Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
				21	24	87.50%	-1.5	-1.91
				20	26	76.92%	-2.2	-2.34
				27	34	79.41%	-1.95	-2.19
				20	21	95.24%	0.95	-0.42
				11	14	78.57%	-1.12	-1.66
				13	14	92.86%	-0.84	-1.51



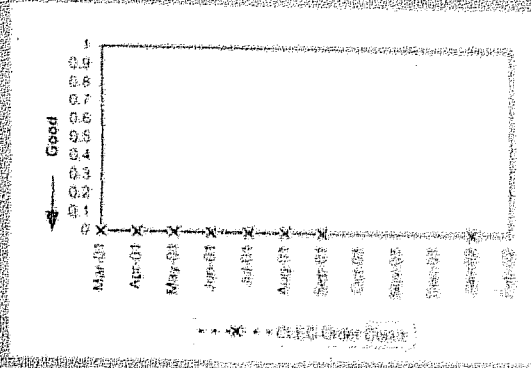
Average Jeopardy Orders Delayed Past Due Date (Average Days) (OP-15A)

				Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
				17390	74	235.00	-1161	-1.98
				17633	73	240.18	-1.28	-1.78
				18703	70	267.19	-3.49	-3.12
				17490	53	330.00	-2.47	-2.5
				10931	44	248.43	1.32	-0.2
				8297	30	276.57	-0.95	-1.58
				2717	15	181.13	-1.31	-1.79
				3113	18	172.94		
				3491	18	193.94		
				392	7	56.00		
				446	6	74.67	-1.41	-1.86



Checklist #7 - E911/911 Trunk Installation

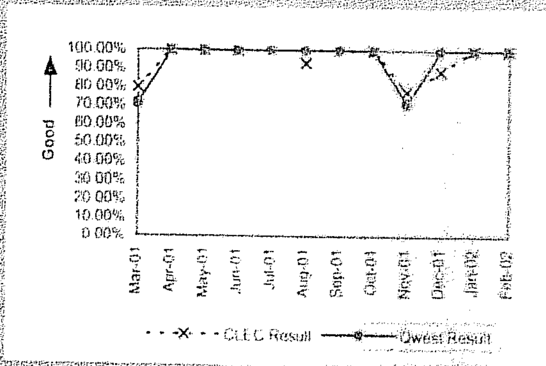
Count of Pending Orders Delayed for Facilities Reasons E911 (OP-15B)	
Date	CLEC Order Count
Mar-01	0
Apr-01	0
May-01	0
Jun-01	0
Jul-01	0
Aug-01	0
Sep-01	0
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	0



Checklist #7 - E911/911 Trunk Repair

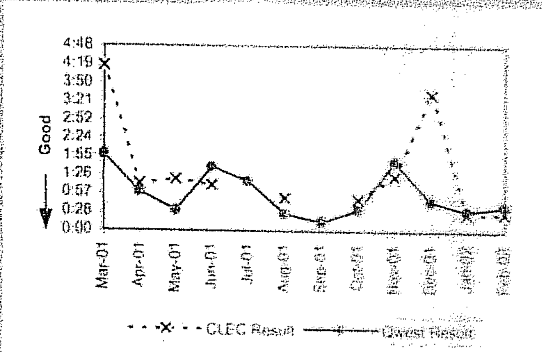
[illegible] (Percent) (MR-5A)-- Interval Zone One

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	40.00%	10	14	71.43%	-0.36	-1.22
[illegible]	[illegible]	[illegible]	[illegible]	0.00%	10	10	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	0.00%	11	11	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	0.00%	8	8	100.00%	N/A	N/A
[illegible]					5	5	100.00%		
[illegible]	[illegible]	[illegible]	[illegible]	24.94%	17	17	100.00%	N/A	-0.58
[illegible]					9	9	100.00%		
[illegible]	[illegible]	[illegible]	[illegible]	0.00%	11	11	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	41.67%	5	7	71.43%	-0.28	-1.17
[illegible]	[illegible]	[illegible]	[illegible]	31.43%	9	9	100.00%	N/A	-0.62
[illegible]	[illegible]	[illegible]	[illegible]	0.00%	7	7	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	0.00%	12	12	100.00%	N/A	N/A



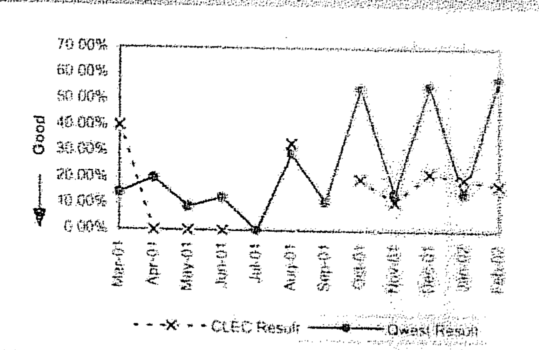
[illegible] (Minutes) (MR-6D)-- Interval Zone One

[illegible]	[illegible]	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	[illegible]		[illegible]	[illegible]	27.40	14	1:59	1.76	0.07
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	9.56	10	1:00	0.29	-0.82
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	5.42	11	0:31	2.05	0.25
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	13.10	8	1:39	-0.8	-1.48
[illegible]					6.24	5	1:17		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	7.19	17	0:26	1.72	0.04
[illegible]					2.10	9	0:14		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	5.57	11	0:32	0.56	-0.66
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	12.44	7	1:49	-0.32	-1.19
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	6.57	9	0:46	1.51	-0.08
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3.29	7	0:30	-0.17	-1.1
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	7.30	12	0:38	-0.65	-1.33



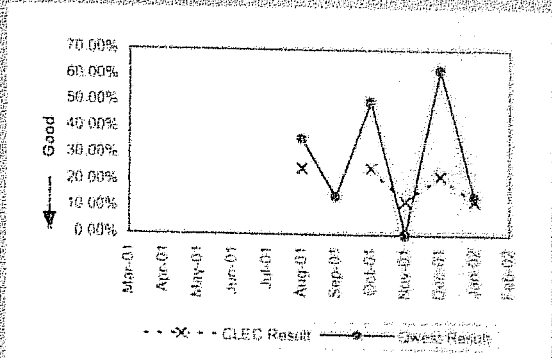
[illegible] Rate (Percent) (MR-7D)-- Interval Zone One

[illegible]	[illegible]	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	[illegible]		[illegible]	[illegible]	2	14	14.29%	1.05	-0.36
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2	10	20.00%	-0.97	-1.59
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1	11	9.09%	-0.62	-1.38
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1	8	12.50%	-0.84	-1.51
[illegible]					0	5	0.00%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	5	17	29.41%	0.19	-0.88
[illegible]					1	9	11.11%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	6	11	54.55%	-1.29	-1.78
[illegible]	[illegible]	[illegible]	11.11%	31.43%	1	7	14.29%	-0.18	-1.11
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	5	9	55.56%	-1.42	-1.87
[illegible]	[illegible]	[illegible]	20.00%	40.00%	1	7	14.29%	0.12	-0.93
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	7	12	58.33%	-2.19	-2.33



[illegible] Rate (Percent) (MR-7D*)-- Interval Zone One

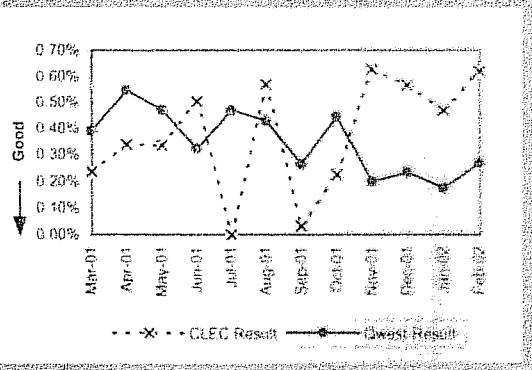
[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]	[illegible]	[illegible]	25.00%	43.30%	5	14	35.71%	-0.57	-1.35
[illegible]					1	7	14.29%		
[illegible]	[illegible]	4	25.00%	43.30%	4	8	50.00%	-0.82	-1.5
[illegible]	[illegible]	8	12.50%	33.07%	0	5	0.00%	N/A	-0.72
[illegible]	[illegible]	[illegible]	22.22%	41.57%	5	8	62.50%	-1.71	-2.04
[illegible]	[illegible]	[illegible]	12.50%	33.07%	1	7	14.29%	-0.1	-1.06
[illegible]									



Checklist #7 - E911/911 Trunk Repair

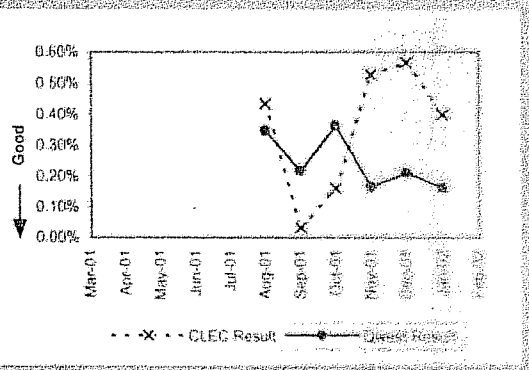
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

[illegible]	[illegible]	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Den	Qwest Rest	Mod Z Scr	Parity Score
[illegible]	6	[illegible]	0.24%	4.86%	31	7941	0.39%	-1.08	-1.65
[illegible]	5	[illegible]	0.34%	5.81%	45	8214	0.55%	-1.27	-1.77
[illegible]	6	[illegible]	0.33%	5.78%	39	8260	0.47%	-0.9	-1.55
[illegible]	14	[illegible]	0.52%	7.08%	27	8363	0.32%	1.46	-0.11
[illegible]	5	[illegible]	0.09%	9.00%	40	8533	0.47%	-3.16	-2.92
[illegible]	13	[illegible]	0.57%	7.53%	37	8607	0.43%	1.01	-0.39
[illegible]	1	[illegible]	0.03%	1.82%	23	8693	0.26%	-2.13	-2.29
[illegible]	7	[illegible]	0.22%	4.75%	39	8769	0.44%	-1.57	-1.95
[illegible]	16	[illegible]	0.63%	7.90%	16	9003	0.20%	4.56	1.77
[illegible]	21	[illegible]	0.57%	7.61%	21	8956	0.23%	3.26	0.98
[illegible]	16	[illegible]	0.47%	6.82%	16	9144	0.18%	3.33	1.02
[illegible]	19	[illegible]	0.62%	7.85%	24	8930	0.27%	3.25	0.97



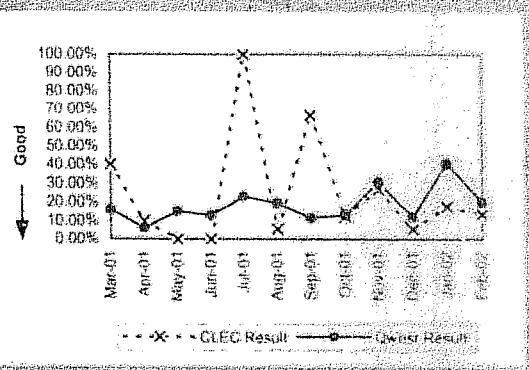
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

[illegible]	[illegible]	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Den	Qwest Rest	Mod Z Scr	Parity Score
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]	15	[illegible]	0.44%	6.99%	30	8607	0.35%	0.7	-0.58
[illegible]	5	[illegible]	0.03%	1.82%	19	8693	0.22%	-1.88	-2.14
[illegible]	9	[illegible]	0.10%	4.02%	32	8769	0.36%	-1.61	-1.98
[illegible]	16	[illegible]	0.53%	7.25%	15	9003	0.17%	4.23	1.57
[illegible]	17	[illegible]	0.57%	7.51%	19	8956	0.21%	3.66	1.22
[illegible]	12	[illegible]	0.40%	6.32%	16	9144	0.16%	2.78	0.69
[illegible]									



Resistive and Non-Qwest Related Trouble Reports (Percent) (MR-12)-- Interval Zone One and Two

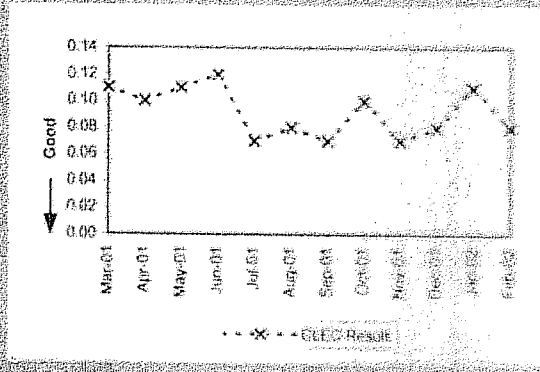
[illegible]	[illegible]	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Den	Qwest Rest	Mod Z Scr	Parity Score
[illegible]	4	10	40.00%	46.99%	6	37	16.22%	1.5	-0.09
[illegible]	3	10	10.00%	30.00%	3	48	6.25%	0.37	-0.77
[illegible]	0	9	0.00%	0.00%	7	46	15.22%	-1.16	-1.71
[illegible]	0	14	0.00%	0.00%	4	31	12.90%	-1.2	-1.73
[illegible]	4	4	100.00%	0.00%	12	52	23.08%	2.95	0.79
[illegible]	1	18	5.56%	22.91%	9	46	19.57%	-1.27	-1.77
[illegible]	2	3	66.67%	47.14%	3	26	11.54%	1.9	0.15
[illegible]	1	8	12.50%	33.07%	6	45	13.33%	-0.06	-1.04
[illegible]	7	26	26.92%	44.36%	8	26	30.77%	-0.3	-1.18
[illegible]	1	18	5.56%	22.91%	3	24	12.50%	-0.67	-1.41
[illegible]	3	17	17.65%	38.12%	11	27	40.74%	-1.52	-1.92
[illegible]	3	22	13.64%	34.32%	6	30	20.00%	-0.57	-1.34



Checklist #8 - Directory Listings

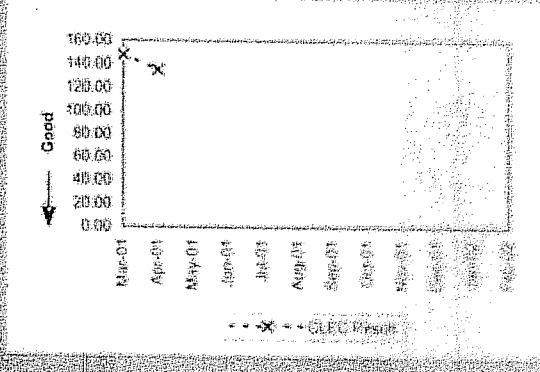
Time to Update Databases (Avg Sec) (DB-1C-1)

Date	CLEC Result
Mar-01	0.11
Apr-01	0.10
May-01	0.11
Jun-01	0.12
Jul-01	0.07
Aug-01	0.08
Sep-01	0.07
Oct-01	0.10
Nov-01	0.07
Dec-01	0.08
Jan-02	0.11
Feb-02	0.08



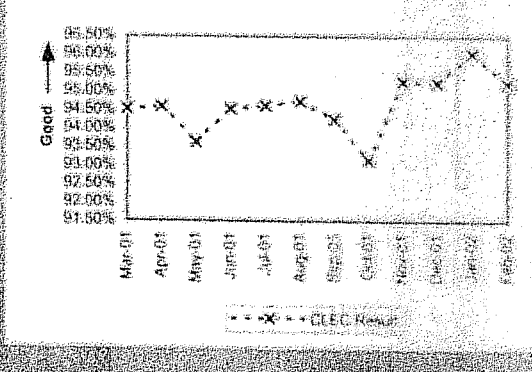
Time to Update Databases (Avg Sec) (DB-1C-2)

Date	CLEC Result
Mar-01	148.11
Apr-01	135.73
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Accurate Database Updates (Percent) (DB-2C-1)

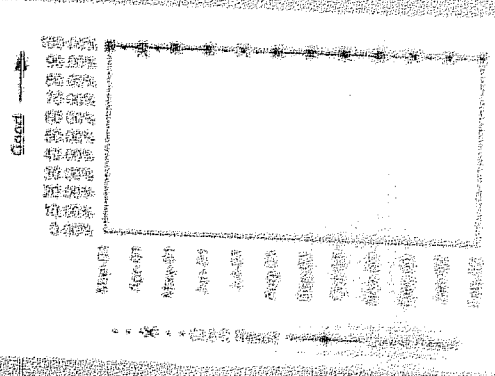
Date	CLEC Result
Mar-01	94.53%
Apr-01	94.60%
May-01	93.65%
Jun-01	94.54%
Jul-01	94.63%
Aug-01	94.75%
Sep-01	94.25%
Oct-01	93.16%
Nov-01	95.29%
Dec-01	95.26%
Jan-02	96.05%
Feb-02	95.25%



Checklist #9 - NXX Code Activation

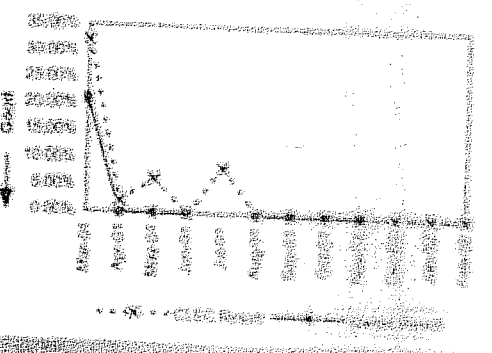
NXX Code Activation (Percent) (NP-1A)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Mar-01	23	23	100.00%	15	15	100.00%
Apr-01	43	44	97.73%	10	10	100.00%
May-01	29	29	100.00%	5	5	100.00%
Jun-01	31	31	100.00%	2	2	100.00%
Jul-01	21	21	100.00%			
Aug-01	32	32	100.00%	4	4	100.00%
Sep-01	6	6	100.00%	3	3	100.00%
Oct-01	18	18	100.00%	1	1	100.00%
Nov-01	15	15	100.00%	2	2	100.00%
Dec-01	21	21	100.00%			
Jan-02	9	9	100.00%			
Feb-02	7	7	100.00%			



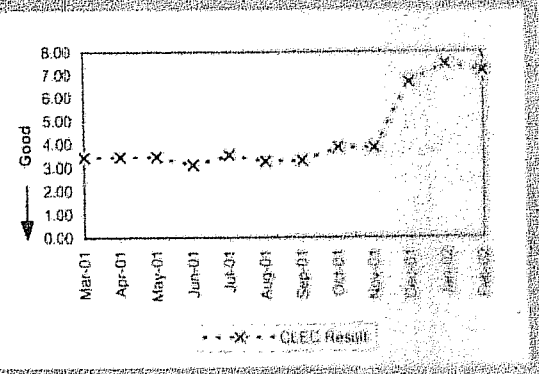
NXX Code Activation - Facility Delays (Percent) (NP-1B)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Mar-01	14	43	32.56%	4	19	21.05%
Apr-01	1	45	2.22%	0	10	0.00%
May-01	2	31	6.45%	0	5	0.00%
Jun-01	0	31	0.00%	0	2	0.00%
Jul-01	2	23	8.70%			
Aug-01	0	32	0.00%	0	4	0.00%
Sep-01	0	6	0.00%	0	3	0.00%
Oct-01	0	18	0.00%	0	1	0.00%
Nov-01	0	15	0.00%	0	2	0.00%
Dec-01	0	21	0.00%			
Jan-02	0	9	0.00%			
Feb-02	0	7	0.00%			



Checklist #10 - Databases and Signaling

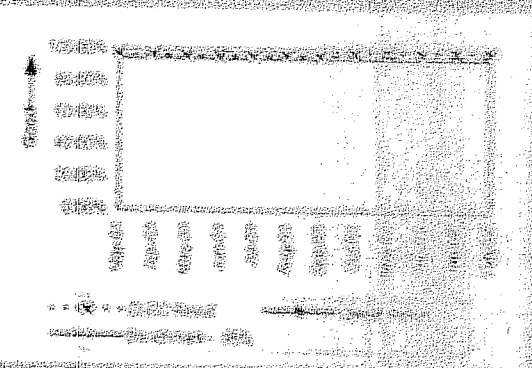
Time to Update Databases (Avg Sec) LIDB (DB-1B)	
Date	CLEC Result
Mar-01	3.44
Apr-01	3.46
May-01	3.48
Jun-01	3.12
Jul-01	3.55
Aug-01	3.28
Sep-01	3.31
Oct-01	3.85
Nov-01	3.85
Dec-01	6.68
Jan-02	7.47
Feb-02	7.17



Checklist #11 - Number Portability**

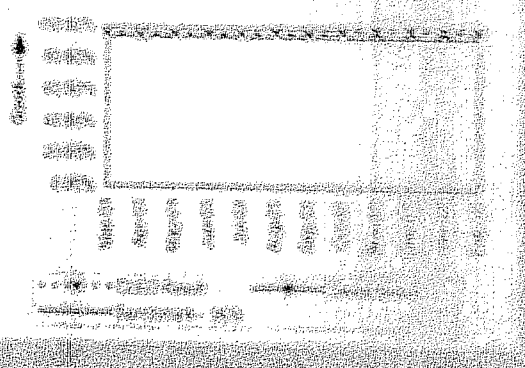
Number Portability Timeliness (Percent) (OP-8)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Meas Z Stat	Parity Stat
Mar-01	8169	8318	98.21%	13.26%					
Apr-01	7569	7770	97.41%	15.87%					
May-01	8398	8682	96.73%	17.79%					
Jun-01	7783	8096	96.13%	19.28%					
Jul-01	7559	7823	96.55%	18.25%					
Aug-01	7973	8228	96.90%	17.35%					
Sep-01	5312	5503	96.53%	18.30%					
Oct-01	6715	6791	98.88%	10.52%					
Nov-01	5239	5276	99.13%	9.30%					
Dec-01	5032	5101	98.65%	11.55%					
Jan-02	9256	9292	99.61%	6.21%					
Feb-02	8665	8697	99.63%	6.05%					



Percentage of LNP Triggers Set Prior to the Frame Due Time (Percent) (OP-8)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Meas Z Stat	Parity Stat
Mar-01	30090	31102	96.75%	17.74%					
Apr-01	32105	33594	95.57%	20.56%					
May-01	36624	37708	97.13%	16.71%					
Jun-01	35452	36531	97.05%	16.93%					
Jul-01	33725	34819	96.86%	17.44%					
Aug-01	34718	35379	98.13%	13.54%					
Sep-01	28657	29500	97.14%	16.66%					
Oct-01	36588	37142	98.51%	12.12%					
Nov-01	40024	40251	99.44%	7.49%					
Dec-01	50665	50901	99.54%	6.79%					
Jan-02	41880	42172	99.31%	8.29%					
Feb-02	41479	41861	99.09%	9.51%					

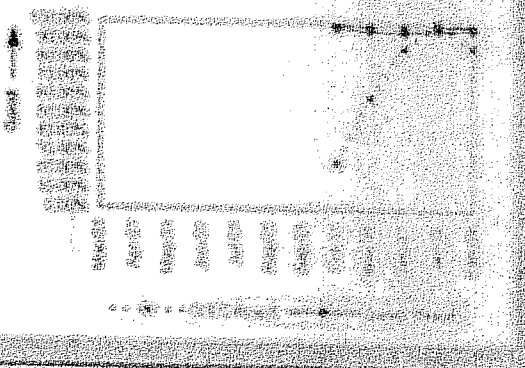


Timeliness of Disconnects associated with LNP Orders (Percent) (OP-8)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Meas Z Stat	Parity Stat
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01	43929	43933	99.99%	0.95%					
Nov-01	45524	45527	99.99%	0.67%					
Dec-01	61323	61335	99.98%	1.40%					
Jan-02	57283	57291	99.99%	1.18%					
Feb-02	54466	54471	99.99%	0.96%					

LNP Trouble Reports Cleared within 24 Hours (Percent) (MR-11)

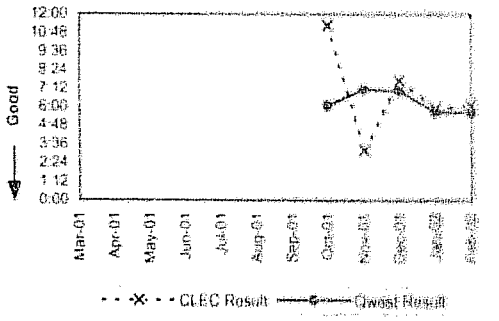
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Meas Z Stat	Parity Stat
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01	1	4	25.00%	43.30%	26752	27355	97.80%	-6.97	Fail
Nov-01	3	5	60.00%	48.99%	23133	23639	97.86%	-5.56	Fail
Dec-01	13	15	86.67%	33.99%	21629	22029	98.18%	-3.49	Fail
Jan-02	7	7	100.00%	0.00%	22607	23306	97.00%	-6.44	Fail
Feb-02	7	8	87.50%	33.07%	22319	22941	97.29%	-5.91	Fail



Checklist #11 - Number Portability**

INC Trouble Reports, Mean Time to Restore (Hours:Minutes) (MR-12)

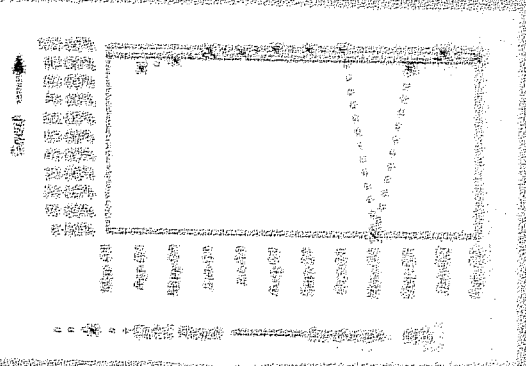
Date	CLEC Sum	CLEC Num	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01	1274:49	9	11:19	8:41	312754:07	51201	6:07	3.72	1.26
Nov-01	64:33	7	9:14	5:07	335327:16	46756	7:10	-1.75	-2.06
Dec-01	207:35	17	12:13	12:47	304873:03	43385	7:02	2.37	0.44
Jan-02	80:16	11	7:18	7:16	279067:05	48515	5:44	2.65	0.61
Feb-02	68:55	11	6:16	5:20	269520:31	47094	5:42	3.72	1.26



Checklist #13 - Reciprocal Compensation

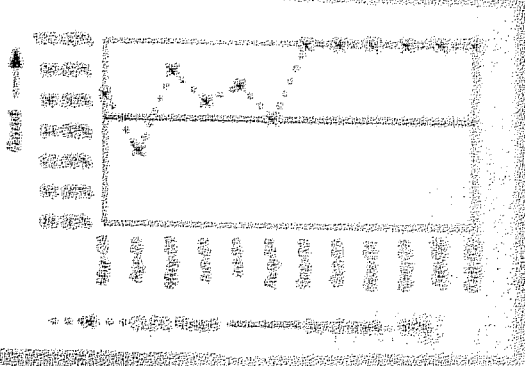
Billing Accuracy - Adjustments for Errors (Percent) Reciprocal Compensation (BI-3)

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01			
Apr-01	769460.33	868615.82	88.58%
May-01	675602.56	722475.06	93.51%
Jun-01	780495.04	790255.5	98.76%
Jul-01	822858.4	840455.61	97.91%
Aug-01	948520.37	948520.37	100.00%
Sep-01	744258.68	744258.68	100.00%
Oct-01	740910.65	740910.65	100.00%
Nov-01	-456917.68	745624.73	0.00%
Dec-01	675289.45	740610.21	91.18%
Jan-02	899808.68	906147.49	99.30%
Feb-02	750999.38	775400.12	96.85%



Billing Completeness (Percent) Reciprocal Compensation (BI-4S)

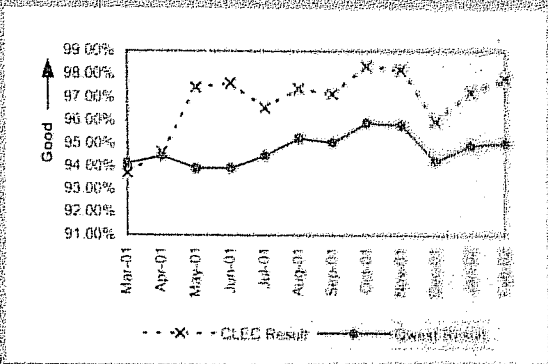
Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	969067.79	1003500.78	96.57%
Apr-01	807014.93	868615.82	92.91%
May-01	709228.95	722475.06	98.17%
Jun-01	760025.51	790255.5	96.17%
Jul-01	817205.61	840455.61	97.23%
Aug-01	901718.56	948520.37	95.07%
Sep-01	744162.49	744258.68	99.99%
Oct-01	740760.24	740910.65	99.98%
Nov-01	745576.69	745624.73	99.99%
Dec-01	740531.84	740610.21	99.99%
Jan-02	906137.05	906147.49	100.00%
Feb-02	775396.74	775400.12	100.00%



Checklist #14 - Resale - Residence Installation

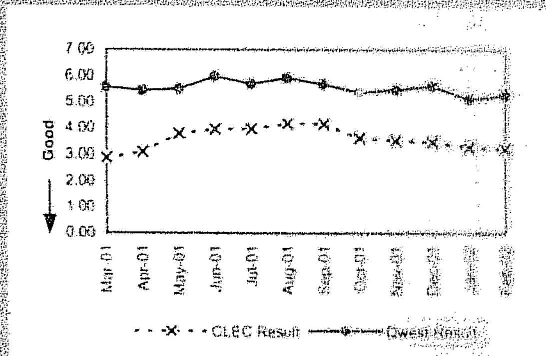
Installation Commitments Met (Percent) (OP-3A) - Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	75841	80556	94.15%	0.62	-0.62
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	71077	75230	94.48%	-0.22	-1.13
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	79862	85013	93.94%	-5.5	-4.34
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	80418	85597	93.95%	-6.13	-4.73
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	85254	90226	94.49%	-3.82	-3.33
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	98979	103926	95.24%	-4.44	-3.7
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	79780	83930	95.06%	-3.53	-3.15
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	84411	88007	95.91%	-4.87	-3.96
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	74760	78020	95.82%	-4.42	-3.69
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	64850	68803	94.25%	-2.62	-2.6
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	72705	76182	94.91%	-4.15	-3.52
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	82023	85275	95.03%	-4.92	-3.99



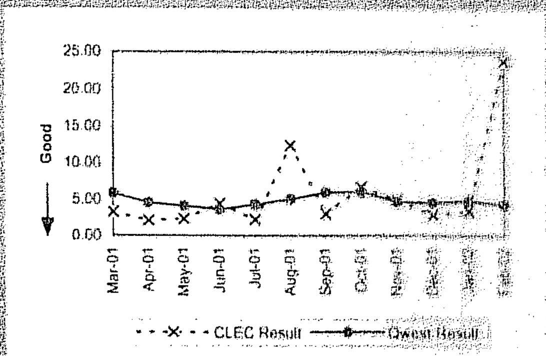
Installation Interval (Average Days) (OP-4A) - Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	448603	80540	5.57	-11.18	-7.8
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	410642	75227	5.46	-8.9	-6.41
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	469288	85010	5.52	-8.83	-6.37
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	513471	85593	6.00	-11.29	-7.87
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	518843	90761	5.72	-9.93	-7.04
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	624439	104869	5.95	-10.4	-7.32
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	482046	84623	5.70	-6.95	-5.23
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	477459	88588	5.39	-10.48	-7.37
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	431287	78543	5.49	-11.82	-8.19
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	390612	69217	5.64	-12.37	-8.52
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	392615	76635	5.12	-11.25	-7.84
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	345764	65661	5.27	-13.53	-9.23



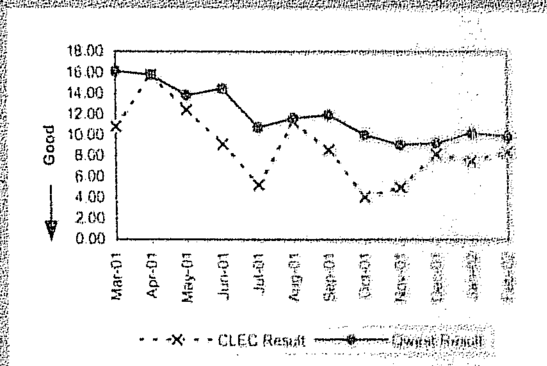
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) - Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	6871	1168	5.88	-0.98	-1.59
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	5865	1274	4.60	-1.21	-1.73
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	7630	1835	4.16	-0.5	-1.31
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	7378	2005	3.68	2.65	0.61
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	9787	2224	4.40	-0.89	-1.54
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	11004	2165	5.08	2.1	0.27
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	10509	1740	6.04	-0.85	-1.51
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	11523	1889	6.10	2.26	0.37
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	9742	2053	4.75	1.88	0.14
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	9875	2131	4.63	-0.85	-1.52
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	11709	2418	4.84	-0.4	-1.24
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	8195	1899	4.32	2.23	0.35



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) - Dispatches Within MSAs

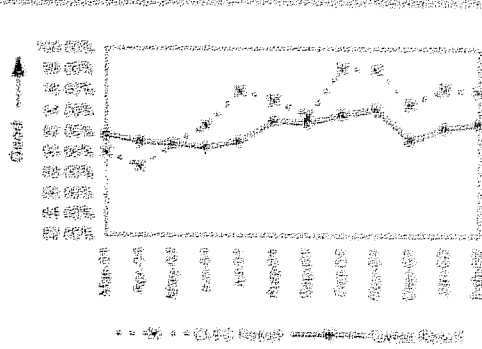
Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	57326	3547	16.16	-1.14	-1.69
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	45502	2879	15.80	0	-1
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	46045	3316	13.89	-0.32	-1.19
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	46055	3173	14.51	-1.22	-1.74
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	33451	3099	10.79	-1.35	-1.82
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	36596	3136	11.67	-0.06	-1.04
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	32823	2733	12.01	-0.5	-1.31
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	21872	2177	10.09	-0.92	-1.56
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	15621	1732	9.13	-0.48	-1.29
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	22096	2283	9.29	-0.43	-1.26
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	19615	1977	10.28	-0.54	-1.33
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	16136	1685	9.53	-0.35	-1.22



Checklist #14 - Resale - Residence Installation

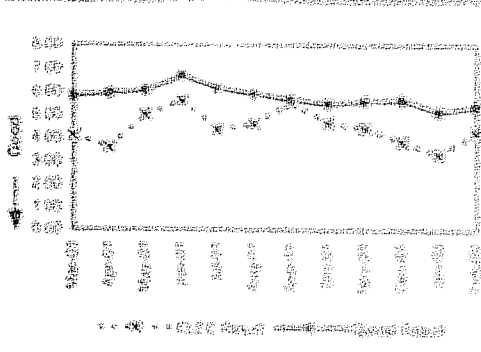
Installation Commitments Met (Percent) (OP-3B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	173	192	90.10%	29.88%	16524	19013	91.73%	0.62	-0.5
Apr-01	134	151	88.74%	31.61%	16263	17846	91.13%	1.02	-0.56
May-01	251	276	90.94%	28.70%	18877	20765	90.91%	-0.02	-1.01
Jun-01	359	387	92.76%	25.91%	18943	20809	91.00%	-1.45	-1.98
Jul-01	411	428	96.03%	19.53%	20875	22819	91.17%	-3.51	-3.93
Aug-01	439	459	95.12%	21.55%	24122	25901	93.13%	-1.61	-1.08
Sep-01	366	384	95.75%	24.21%	19711	21213	92.92%	-0.63	-1.58
Oct-01	421	459	91.74%	13.53%	22536	24033	93.77%	-3.71	-3.25
Nov-01	411	419	98.09%	13.69%	20063	21292	94.23%	-3.36	-3.04
Dec-01	394	427	92.26%	22.26%	16744	18334	91.33%	-2.47	-2.5
Jan-02	481	[illegible]	[illegible]	19.12%	17931	19401	92.42%	-3.15	-2.92
Feb-02	394	[illegible]	[illegible]	19.75%	15527	16721	92.86%	-2.27	-2.58



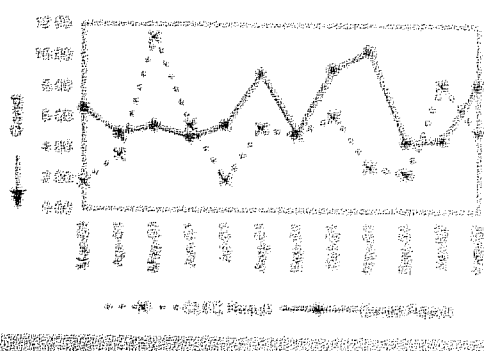
[illegible] Average Days) (OP-4B)-- Dispatches Outside MSAs

Date	CLEC Num	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	791	[illegible]	[illegible]	6.26	105084	18815	5.83	-1.51	-1.99
Apr-01	945	[illegible]	[illegible]	7.63	106162	17846	5.95	-2.17	-2.33
May-01	1367	[illegible]	[illegible]	7.31	126363	20765	6.08	-1.45	-1.88
Jun-01	2184	[illegible]	[illegible]	11.57	139980	20809	6.69	-1.15	-1.2
Jul-01	1005	[illegible]	[illegible]	4.25	136582	22183	6.16	-3.44	-3.45
Aug-01	2010	[illegible]	[illegible]	8.10	154496	26137	5.91	-2.47	-2.5
Sep-01	2102	[illegible]	[illegible]	7.03	121768	21406	5.69	-0.27	-1.16
Oct-01	2025	[illegible]	[illegible]	7.53	133129	24281	5.50	-1.43	-1.88
Nov-01	1886	[illegible]	[illegible]	7.37	120038	21411	5.61	-1.05	-2.2
Dec-01	1639	[illegible]	[illegible]	7.66	104723	19454	5.67	-2.71	-2.69
Jan-02	1682	[illegible]	[illegible]	7.24	100434	19512	5.15	-3.24	-2.99
Feb-02	1580	[illegible]	[illegible]	6.64	90844	16813	5.40	-1.92	-1.8



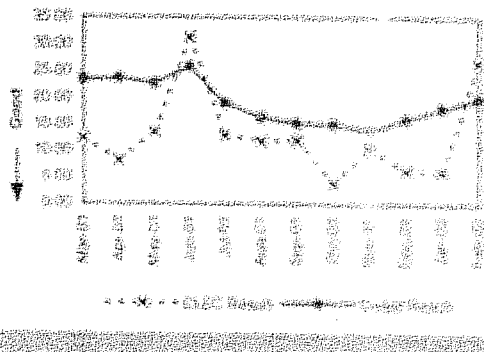
Delayed Days for [illegible] Intervals (Average Days) (OP-6A-2)-- Dispatches Outside MSAs

Date	CLEC Num	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	11	[illegible]	[illegible]	1.17	1882	785	6.60	-0.72	-1.44
Apr-01	18	[illegible]	[illegible]	2.70	1870	377	4.96	-0.14	-1.09
May-01	112	[illegible]	[illegible]	5.63	2689	496	5.49	2.65	0.25
Jun-01	50	[illegible]	[illegible]	5.10	2420	308	4.76	1.96	0.19
Jul-01	14	[illegible]	[illegible]	2.16	3646	659	5.53	-0.33	-1.24
Aug-01	70	[illegible]	[illegible]	6.73	5183	581	8.92	-0.22	-1.19
Sep-01	79	[illegible]	[illegible]	5.30	2332	460	5.07	-0.65	-1.06
Oct-01	31	[illegible]	[illegible]	6.32	5310	576	9.22	-0.15	-1.1
Nov-01	26	[illegible]	[illegible]	7.67	5160	495	10.40	-0.41	-1.25
Dec-01	27	[illegible]	[illegible]	1.97	3283	732	4.46	-0.4	-1.54
Jan-02	107	[illegible]	[illegible]	13.36	3349	718	4.66	1.95	0.2
Feb-02	36	[illegible]	[illegible]	5.15	4862	592	8.21	-0.27	-1.18



Delayed Days for Facility Reasons (Average Days) (OP-6B-2)-- Dispatches Outside MSAs

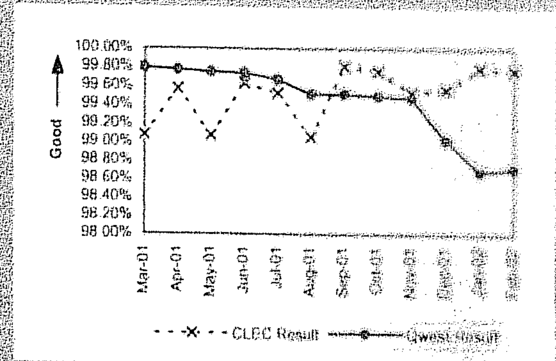
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	161	13	12.38	16.10	28249	1204	23.46	-0.77	-1.47
Apr-01	98	12	8.17	5.65	28574	1205	23.08	-1.37	-1.68
May-01	205	15	13.67	15.23	31868	1398	22.80	-1.05	-1.64
Jun-01	594	19	31.26	35.95	37745	1456	25.92	2.17	0.32
Jul-01	169	13	13.00	11.28	26254	1378	19.05	-0.43	-1.26
Aug-01	107	9	11.89	17.00	21126	1287	16.41	-0.46	-1.28
Sep-01	133	11	12.09	14.29	17464	1141	15.31	-0.38	-1.23
Oct-01	16	4	4.00	4.08	15912	1054	15.10	-0.56	-1.35
Nov-01	52	5	10.40	5.41	11867	852	13.93	-0.3	-1.18
Dec-01	77	12	6.42	5.30	15703	979	16.04	-0.68	-1.41
Jan-02	55	9	6.22	8.53	15641	862	18.15	-0.96	-1.45
Feb-02	268	10	26.80	42.51	13908	694	20.04	1.74	0.45



Checklist #14 - Resale - Residence Installation

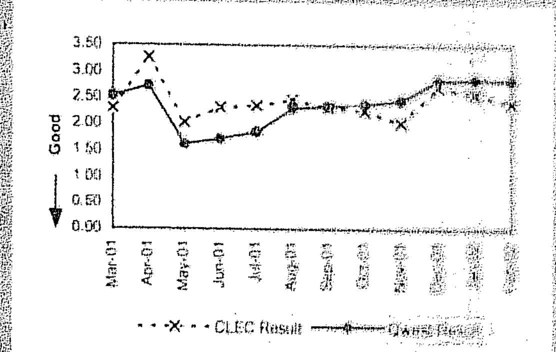
Installation Commitments Met (Percent) (OP-3C)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	[illegible]	[illegible]	[illegible]	0.55%	735573	737073	99.80%	18.8	10.43
Apr-01	[illegible]	[illegible]	[illegible]	6.52%	688576	690119	99.78%	5.25	2.19
May-01	[illegible]	[illegible]	[illegible]	9.56%	674116	675793	99.75%	18.69	10.36
Jun-01	[illegible]	[illegible]	[illegible]	6.03%	740716	742641	99.74%	2.8	0.7
Jul-01	[illegible]	[illegible]	[illegible]	6.83%	536366	538103	99.68%	2.5	0.52
Aug-01	[illegible]	[illegible]	[illegible]	9.54%	234817	235953	99.52%	7.42	3.51
Sep-01	[illegible]	[illegible]	[illegible]	4.26%	179781	180645	99.52%	-3.81	-3.32
Oct-01	[illegible]	[illegible]	[illegible]	4.87%	181802	182720	99.50%	-3.81	-3.31
Nov-01	[illegible]	[illegible]	[illegible]	6.81%	162926	163779	99.48%	-0.79	-1.48
Dec-01	[illegible]	[illegible]	[illegible]	6.55%	136416	137654	99.03%	-6	-4.65
Jan-02	[illegible]	[illegible]	[illegible]	4.49%	154018	156081	98.69%	-12.52	-8.61
Feb-02	[illegible]	[illegible]	[illegible]	4.73%	142587	144447	98.71%	-9.05	-6.5



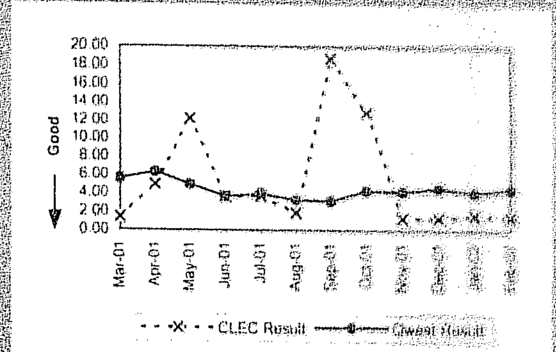
Installation Interval (Average Days) (OP-4C)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	[illegible]	[illegible]	2.50	2.16	1874991	737073	2.54	-9.93	-7.04
Apr-01	[illegible]	[illegible]	3.27	2.75	1885941	690114	2.73	21.76	12.23
May-01	[illegible]	[illegible]	2.00	1.13	851565	525259	1.62	31.35	18.06
Jun-01	[illegible]	[illegible]	2.32	1.13	934244	542376	1.72	48.78	28.66
Jul-01	[illegible]	[illegible]	2.36	1.22	717464	387045	1.85	32.2	18.57
Aug-01	[illegible]	[illegible]	2.47	0.84	354062	153656	2.30	9.56	4.81
Sep-01	[illegible]	[illegible]	2.33	1.03	292791	124971	2.34	-0.7	-1.42
Oct-01	[illegible]	[illegible]	2.28	1.12	296943	124729	2.38	-7.14	-5.34
Nov-01	[illegible]	[illegible]	2.03	0.90	271396	110540	2.46	-29.93	-19.2
Dec-01	[illegible]	[illegible]	2.72	1.02	260445	91429	2.85	-5.86	-4.56
Jan-02	[illegible]	[illegible]	2.58	1.01	306325	107280	2.86	-12.4	-8.54
Feb-02	[illegible]	[illegible]	2.41	0.79	275936	96406	2.86	-21.84	-14.28



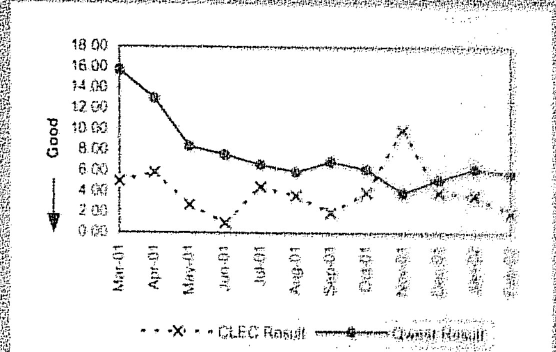
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	[illegible]	[illegible]	1.44	3.22	7456	1323	5.64	-3.77	-3.29
Apr-01	[illegible]	[illegible]	[illegible]	10.50	8082	1275	6.34	-0.84	-1.51
May-01	[illegible]	[illegible]	[illegible]	6.69	6877	1379	4.99	7.24	3.4
Jun-01	[illegible]	[illegible]	3.70	4.70	6281	1702	3.69	1.24	-0.25
Jul-01	[illegible]	[illegible]	3.73	9.67	7484	1871	4.00	-0.16	-1.1
Aug-01	[illegible]	[illegible]	1.94	2.20	4278	1287	3.32	-1.24	-1.76
Sep-01	[illegible]	[illegible]	[illegible]	63.17	2939	917	3.21	2.2	0.34
Oct-01	[illegible]	[illegible]	12.96	48.64	4561	1056	4.34	1.91	0.16
Nov-01	[illegible]	[illegible]	1.37	1.62	4119	970	4.25	-1.16	-1.7
Dec-01	[illegible]	[illegible]	1.37	1.14	6294	1363	4.62	-1.5	-1.91
Jan-02	[illegible]	[illegible]	1.55	1.37	8951	2176	4.11	-0.82	-1.5
Feb-02	[illegible]	[illegible]	1.54	2.30	8283	1843	4.49	-1.31	-1.8



Delayed Days for Facility Reasons (Average Days) (OP-6B-3)-- No Dispatches

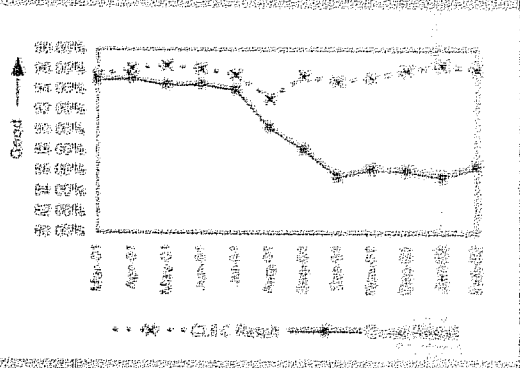
Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	[illegible]	8	[illegible]	[illegible]	2781	177	15.71	-1.01	-1.62
Apr-01	[illegible]	7	[illegible]	4.14	3458	268	13.01	-0.61	-1.37
May-01	11	4	2.75	1.71	2496	298	8.38	-0.72	-1.44
Jun-01	1	1	1.00		1691	223	7.58	-0.52	-1.32
Jul-01	9	2	4.50	0.71	1077	162	6.65	-0.11	-1.07
Aug-01	11	3	3.67	1.53	1064	179	5.94	-0.34	-1.21
Sep-01	2	1	2.00		1101	158	6.97	-0.22	-1.13
Oct-01	4	1	4.00		729	117	6.23	-0.09	-1.05
Nov-01	[illegible]	1	[illegible]		312	79	3.95	1.98	0.2
Dec-01	8	2	4.00	2.83	589	113	5.21	-0.24	-1.14
Jan-02	11	3	3.67	3.79	878	140	6.27	-0.32	-1.19
Feb-02	2	1	2.00		662	114	5.81	-0.44	-1.27



Checklist #14 - Resale - Residence Installation

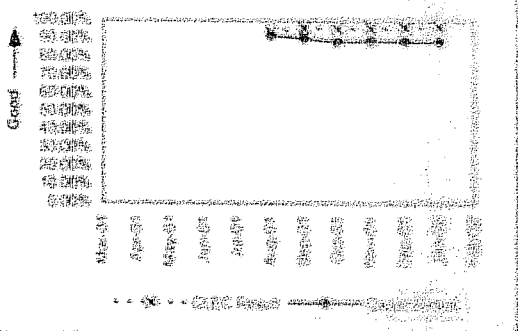
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	14842	15555	95.42%	20.91%	734590	773057	95.02%	-2.23	-2.35
Apr-01	16069	16717	96.20%	19.13%	765781	825747	95.16%	-6.18	-4.75
May-01	18565	19237	96.51%	18.36%	756131	799864	94.53%	-11.5	-8.17
Jun-01	20316	21132	96.14%	19.27%	789933	835037	94.60%	-9.76	-6.93
Jul-01	15557	16260	95.68%	20.60%	715505	760661	94.06%	-7.99	-5.86
Aug-01	12826	13768	93.17%	25.22%	460513	509795	90.33%	-11.13	-7.76
Sep-01	12286	12850	95.46%	20.83%	289244	327933	88.20%	-25	-18.2
Oct-01	10893	11482	94.87%	22.06%	249597	291733	85.56%	-27.85	17.93
Nov-01	12571	13198	95.25%	21.27%	241437	279860	86.27%	-29.29	-18.81
Dec-01	13453	14059	95.97%	19.66%	210677	244809	86.06%	-33.01	-21.07
Jan-02	16935	17557	96.46%	18.49%	204639	239541	85.51%	-39.77	-25.18
Feb-02	15439	16066	96.05%	19.48%	207801	240179	86.52%	-34.24	-21.61



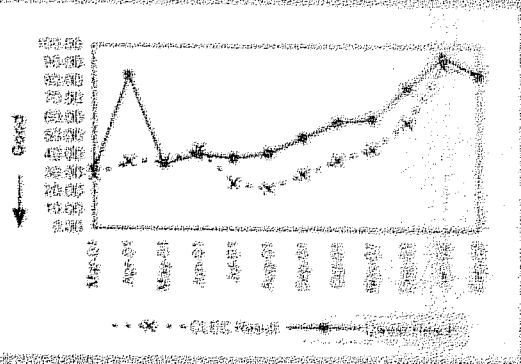
New Service Installation Quality (Percent) (OP-5*)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	13016	13768	94.54%	22.72%	470696	509795	92.33%	-9.61	-6.84
Sep-01	12286	12850	95.47%	18.46%	297084	327933	90.59%	-22.38	-14.6
Oct-01	11016	11482	95.94%	19.73%	258868	291733	88.73%	-23.96	-15.57
Nov-01	12715	13198	96.34%	18.78%	249969	279860	89.32%	-25.52	-16.51
Dec-01	13622	14059	96.89%	17.35%	218418	244809	89.22%	-28.52	-18.84
Jan-02	17092	17557	97.35%	16.06%	213229	239541	89.02%	-34.1	-21.73
Feb-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

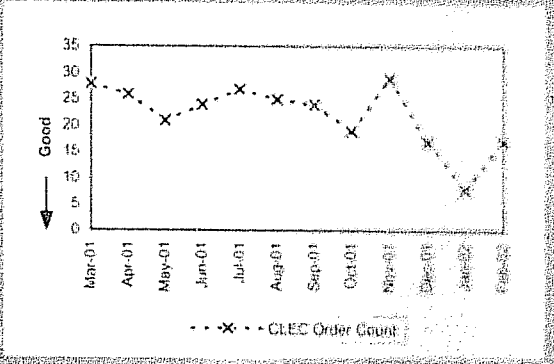
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	3558	123	29.19	27.02	246347	7559	32.59	-1.2	-1.73
Apr-01	5751	262	37.22	53.76	974064	11873	83.45	-7.84	-5.64
May-01	3654	96	37.39	43.66	297359	8257	36.01	1.72	0.04
Jun-01	3967	90	44.08	51.95	377959	9145	41.33	1.84	0.17
Jul-01	2042	80	25.52	36.01	350936	8909	39.39	-2.11	-2.28
Aug-01	2986	131	22.75	29.46	455094	10847	41.95	-3.45	-3.1
Sep-01	4600	131	30.53	30.23	517125	10311	50.16	-3.04	-2.85
Oct-01	4265	111	38.42	40.17	568664	9675	58.78	-2.62	-2.53
Nov-01	5707	129	44.24	45.63	667838	11050	60.44	-2.16	-2.31
Dec-01	7757	132	58.77	62.43	820167	10650	77.01	-1.97	-2.2
Jan-02	8631	96	89.91	70.56	739264	7775	95.08	-0.43	-1.26
Feb-02	10072	119	84.64	79.74	726491	8621	84.27	0.03	-0.98



Checklist #14 - Resale - Residence Installation

Count of Pending Orders Delayed for Facilities Reasons Residence (OP-15B)

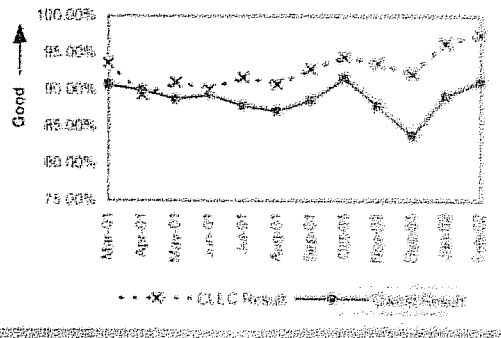
Date	CLEC Order Count
Mar-01	28
Apr-01	26
May-01	21
Jun-01	24
Jul-01	27
Aug-01	25
Sep-01	24
Oct-01	19
Nov-01	29
Dec-01	17
Jan-02	8
Feb-02	17



Checklist #14 - Resale - Residence Repair

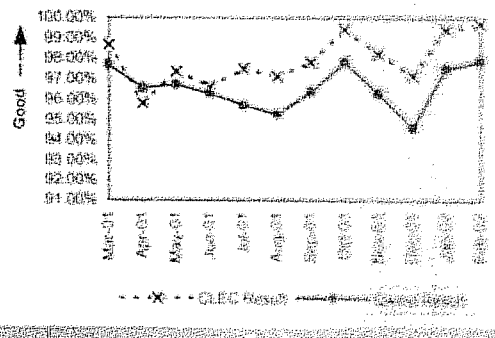
Out of Service Cleared within 24 hours (Percent) (MR-3A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dem	CLEC Resu	Std Dev	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	1231	1314	93.68%	24.33%	86287	95157	90.68%	-3.72	-3.26
Apr-01	1315	1486	89.30%	30.91%	96738	107507	89.98%	0.87	-0.47
May-01	1394	1531	91.05%	28.54%	101864	114766	88.76%	-2.82	-2.72
Jun-01	1407	1627	90.17%	29.78%	102999	115316	89.32%	-1.1	-1.67
Jul-01	1429	1556	91.77%	27.48%	100786	114743	87.84%	-4.72	-3.87
Aug-01	1566	1720	90.85%	28.84%	100725	115603	87.13%	-4.58	-3.78
Sep-01	1091	1175	92.85%	25.76%	77474	87480	88.56%	-4.59	-3.79
Oct-01	981	1038	94.51%	22.78%	76964	84013	91.61%	-3.35	-3.04
Nov-01	858	916	93.67%	24.35%	68627	78159	87.80%	-5.39	-4.28
Dec-01	712	772	92.23%	26.77%	60577	72268	83.82%	-6.31	-4.84
Jan-02	801	844	94.92%	18.63%	56515	63357	89.20%	-6.08	-4.69
Feb-02	628	647	97.06%	15.59%	49159	53947	91.12%	-5.65	-4.44



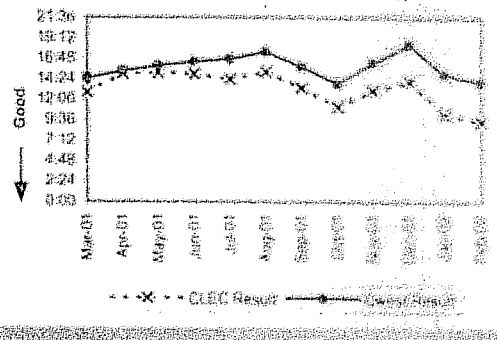
Average Completion Interval (Hours) (MR-4A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dem	CLEC Resu	Std Dev	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	1643	1681	97.74%	11.42%	125580	128546	97.69%	-2.66	-2.62
Apr-01	1810	1864	97.10%	13.97%	139528	144466	96.58%	1.77	0.07
May-01	1904	1947	97.79%	13.98%	148561	153562	96.74%	-1.57	-1.95
Jun-01	1908	1957	97.50%	13.96%	146824	152437	96.32%	-0.8	-1.49
Jul-01	1856	1903	97.53%	13.51%	146768	153283	95.75%	-3.83	-3.33
Aug-01	2111	2177	96.97%	16.03%	150649	158054	95.31%	-4.03	-3.45
Sep-01	1456	1494	97.46%	14.51%	116064	120382	96.41%	-2.96	-2.8
Oct-01	1331	1376	96.73%	17.21%	114349	116853	97.86%	-4.57	-3.47
Nov-01	1161	1201	96.67%	13.10%	105177	109166	96.35%	-3.5	-3.53
Dec-01	976	1012	96.44%	16.47%	96184	101605	94.66%	-3.57	-3.17
Jan-02	865	894	96.76%	17.47%	87167	89360	97.55%	-3.63	-3.21
Feb-02	705	731	96.44%	15.90%	72941	74496	97.91%	-3.61	-3.19



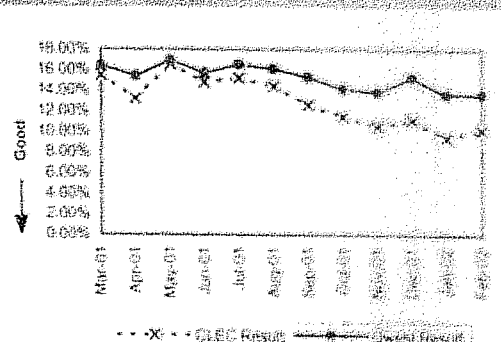
Mean Time to Restore (Hours:Minutes) (MR-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dem	CLEC Resu	Std Dev	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	21358:27	1643	13:00	17:40	1860570:53	128546	14:28	-3.19	-2.94
Apr-01	28565:33	1810	15:47	16:24	2214140:44	144466	15:20	-0.6	-1.37
May-01	29302:54	1904	15:23	16:55	2453661:18	153562	15:59	-2:19	-2:33
Jun-01	30483:19	1908	15:58	13:48	2511962:26	152437	16:29	-2:07	-2:26
Jul-01	27411:02	1856	14:46	13:41	2570424:49	153283	16:46	-5:85	-4:56
Aug-01	33255:40	2177	15:17	14:36	2786426:24	158054	17:38	-4:73	-3:87
Sep-01	19958:07	1466	13:36	12:22	1914737:36	120382	15:54	-5:93	-4:61
Oct-01	14944:28	1338	11:10	10:29	1622337:49	116853	13:53	-6:51	-4:96
Nov-01	12769:06	1202	13:07	12:31	1778701:11	109166	16:18	-5:97	-4:63
Dec-01	14282:52	1005	14:13	23:42	1878769:40	101605	18:29	-6:14	-4:74
Jan-02	8164:52	693	10:29	13:11	1342104:49	89360	15:01	-9:37	-6:7
Feb-02	7606:21	797	9:33	8:55	1050031:36	74496	14:06	-9:01	-6:48



Repair Repeat Report Rate (Percent) (MR-7A)-- Dispatches Within MSAs

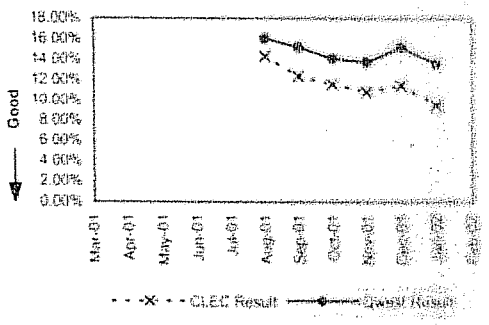
Date	CLEC Num	CLEC Dem	CLEC Resu	Std Dev	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	267	1725	15.48%	36.17%	21906	133384	16.42%	-1.05	-1.64
Apr-01	259	1954	13.25%	33.91%	23038	149449	15.42%	-2.63	-2.6
May-01	332	2003	16.61%	37.22%	26949	159052	16.94%	-0.4	-1.24
Jun-01	311	2094	14.85%	35.56%	24914	158186	15.75%	-1.12	-1.68
Jul-01	301	1975	15.24%	35.94%	26401	159248	16.58%	-1.59	-1.97
Aug-01	329	2271	14.49%	35.20%	26635	164971	16.15%	-2.13	-2.3
Sep-01	195	1542	12.65%	33.24%	19195	125158	15.34%	-2.91	-2.77
Oct-01	161	1396	11.53%	31.94%	17318	121534	14.25%	-2.89	-2.76
Nov-01	132	1247	10.59%	30.77%	15756	113332	13.90%	-3.37	-3.05
Dec-01	112	1043	11.22%	31.56%	16238	106107	15.30%	-3.65	-3.22
Jan-02	87	919	9.47%	29.28%	12730	92909	13.70%	-3.72	-3.26
Feb-02	84	819	10.26%	30.34%	10555	77160	13.68%	-2.84	-2.72



Checklist #14 - Resale - Residence Repair

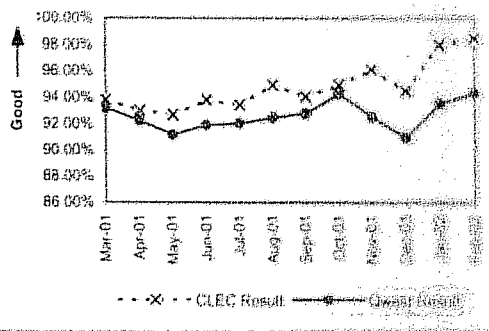
Repair Repeat Report Rate (Percent) (MR-7A*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	294	2048	14.37%	35.08%	23731	147815	16.05%	-2.06	-2.25
Sep-01	174	1404	12.39%	32.95%	17149	112540	15.24%	-2.95	-2.79
Oct-01	149	1279	11.65%	32.08%	15369	108762	14.13%	-2.53	-2.54
Nov-01	123	1125	10.84%	31.06%	14031	101908	13.79%	-2.87	-2.74
Dec-01	110	956	11.51%	31.91%	14484	95109	15.23%	-3.19	-2.94
Jan-02	79	823	9.55%	29.39%	11344	83156	13.64%	-3.41	-3.07
Feb-02									



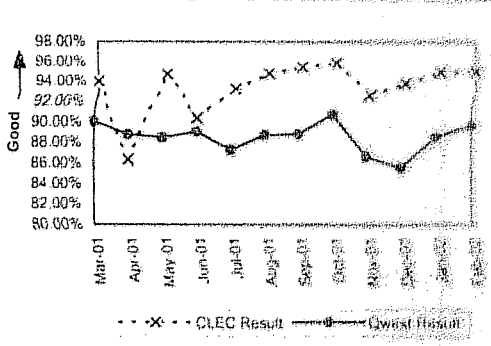
Repair Appointments Met (Percent) (MR-5A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	1618	1735	93.26%	24.02%	124322	133384	93.21%	-1.06	-1.65
Apr-01	1818	1954	93.04%	25.45%	137908	149449	92.28%	-1.25	-1.76
May-01	1852	2005	92.12%	26.98%	145070	159052	91.21%	-2.37	-2.44
Jun-01	1905	2034	93.84%	24.04%	145473	158186	91.96%	-3.14	-2.91
Jul-01	1848	1975	93.47%	24.71%	146641	159248	92.08%	-2.27	-2.38
Aug-01	2152	2271	94.76%	21.84%	152586	164971	92.49%	-4.47	-3.72
Sep-01	1451	1542	94.10%	23.57%	116173	125158	92.82%	-1.93	-2.17
Oct-01	1526	1596	95.61%	20.92%	114585	121534	94.28%	-1.13	-1.68
Nov-01	1156	1247	92.71%	26.04%	104931	113332	92.59%	-4.78	-3.9
Dec-01	988	1043	94.54%	22.73%	96585	106107	91.03%	-3.95	-3.4
Jan-02	901	979	92.04%	27.16%	86941	92909	93.58%	-5.49	-4.34
Feb-02	807	879	91.81%	27.42%	72819	77160	94.37%	-5.14	-4.13



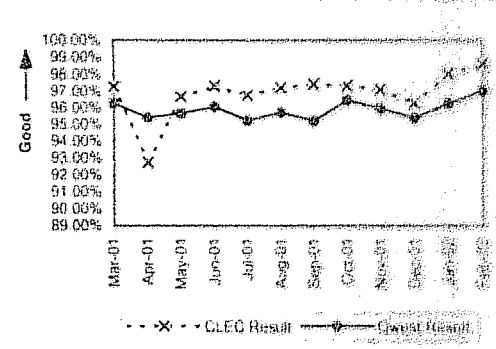
Qwest Service Cleared within 24 hours (Percent) (MR-3B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	184	200	94.00%	23.75%	21597	23876	90.48%	-1.85	-2.12
Apr-01	209	235	88.38%	34.30%	23441	26392	88.82%	1.17	-0.29
May-01	234	263	94.74%	22.33%	25508	28827	88.48%	-3.07	-2.86
Jun-01	311	344	90.41%	29.45%	27184	30523	89.06%	-0.8	-1.48
Jul-01	275	296	92.24%	26.10%	27781	31824	87.30%	-3.06	-2.86
Aug-01	347	405	85.65%	35.10%	28110	31679	88.73%	-3.88	-3.36
Sep-01	271	287	89.47%	30.80%	21066	23712	88.84%	-3.55	-3.16
Oct-01	256	267	95.88%	19.87%	19999	22040	90.74%	-2.88	-2.75
Nov-01	251	271	92.62%	26.14%	17846	20598	86.64%	-2.87	-2.75
Dec-01	228	243	93.83%	24.07%	15974	18866	85.68%	-3.64	-3.21
Jan-02	240	258	93.02%	25.67%	14401	16265	88.54%	-3.21	-2.95
Feb-02	210	221	95.02%	21.75%	13096	14503	89.68%	-2.59	-2.58



All Troubles Cleared within 48 hours (Percent) (MR-4B)-- Dispatches Outside MSAs

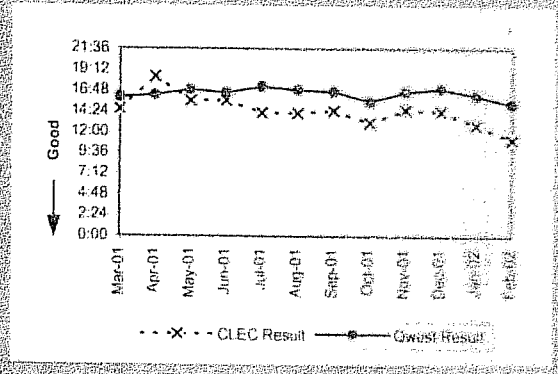
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	290	299	97.32%	16.16%	32313	33554	96.30%	-0.92	-1.56
Apr-01	308	352	92.77%	25.90%	34189	35805	95.44%	2.17	0.32
May-01	321	334	96.71%	17.85%	37331	39015	95.68%	-0.92	-1.56
Jun-01	439	451	97.34%	16.09%	39180	40775	96.10%	-1.36	-1.82
Jul-01	396	407	96.81%	17.58%	41292	43350	95.25%	-1.47	-1.89
Aug-01	522	547	97.26%	16.33%	42089	43959	95.75%	-1.74	-2.06
Sep-01	383	393	97.46%	15.75%	31501	33077	95.24%	-2.05	-2.25
Oct-01	370	380	97.37%	16.01%	30438	31547	96.48%	-0.93	-1.57
Nov-01	373	384	97.14%	16.58%	28471	29663	95.98%	-1.14	-1.7
Dec-01	333	342	96.91%	18.06%	25729	26958	95.41%	-0.8	-1.49
Jan-02	326	343	95.07%	13.75%	23277	24173	96.29%	-1.78	-2.08
Feb-02	284	291	96.66%	11.51%	20086	20691	97.08%	-1.61	-1.98



Checklist #14 - Resale - Residence Repair

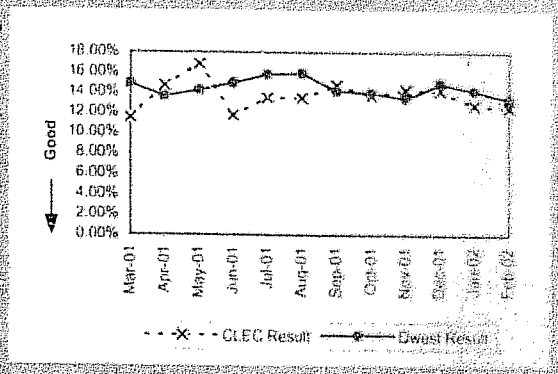
Mean Time to Restore (Hours:Minutes) (MR-6B)-- Dispatches Outside MSAs

			CLEC Dem	CLEC Resl	Std Dev	Qwest Num	Qwest Dem	Qwest Resl	Mod Z Scr	Parity Scr
			299	14:41	12:30	537859:51	33654	16:02	-1.19	-1.72
			332	18:20	21:55	683934:20	35823	16:18	2.19	0.33
			334	16:37	15:39	660680:40	39015	16:56	-1.06	-1.64
			451	16:42	12:56	676310:00	40775	16:35	-1.06	-1.65
			497	14:16	13:19	750116:52	43350	17:18	-3.21	-2.95
			547	14:15	12:44	743575:01	43959	16:55	-3.42	-3.08
			393	14:32	12:13	553449:36	33077	16:44	-2.3	-2.4
			380	13:08	13:01	492157:48	31547	15:36	-2.46	-2.49
			384	14:38	13:16	495193:41	29663	16:42	-2.44	-2.48
			352	14:27	13:54	460492:19	26958	17:05	-2.81	-2.71
			360	12:51	15:06	393137:35	24173	16:16	-3.61	-3.19
			206	11:12	10:20	316629:41	20691	15:18	-4.07	-3.48



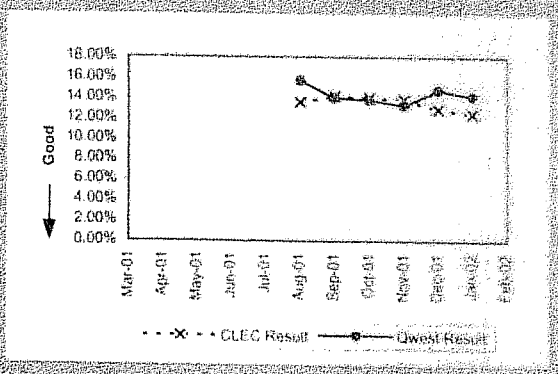
Repair Repeat Report Rate (Percent) (MR-7B)-- Dispatches Outside MSAs

			CLEC Dem	CLEC Resl	Std Dev	Qwest Num	Qwest Dem	Qwest Resl	Mod Z Scr	Parity Scr
			305	11.48%	31.87%	5098	34248	14.89%	-1.67	-2.01
			340	16.71%	35.42%	4959	36513	13.58%	0.61	-0.63
			344	16.86%	37.44%	5665	39771	14.24%	1.37	-0.17
			460	11.74%	32.19%	6225	41600	14.96%	-1.93	-2.17
			415	13.49%	34.17%	7024	44356	15.84%	-1.3	-1.79
			397	13.47%	34.13%	7223	45350	15.93%	-1.58	-1.96
			328	14.79%	35.50%	4805	33838	14.20%	0.35	-0.79
			367	13.70%	34.38%	4513	32276	13.98%	-0.16	-1.1
			391	14.32%	35.03%	4074	30328	13.43%	0.52	-0.68
			350	14.21%	34.91%	4133	27681	14.93%	-0.38	-1.23
			408	12.77%	33.38%	3520	24775	14.21%	-0.78	-1.48
			324	12.50%	33.07%	2829	21172	13.36%	-0.44	-1.27



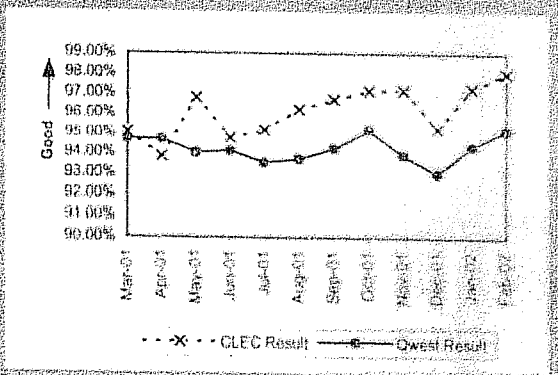
Repeat Repeat Report Rate (Percent) (MR-7B*)-- Dispatches Outside MSAs

			CLEC Dem	CLEC Resl	Std Dev	Qwest Num	Qwest Dem	Qwest Resl	Mod Z Scr	Parity Scr
			464	13.64%	34.52%	6293	40085	15.70%	-1.24	-1.75
			351	14.25%	34.95%	4227	30130	14.03%	0.13	-0.92
			334	14.07%	34.77%	3969	28653	13.85%	0.13	-0.92
			352	13.92%	34.62%	3563	26778	13.31%	0.35	-0.79
			331	12.96%	33.50%	3628	24501	14.81%	-0.9	-1.55
			408	12.75%	33.07%	3055	21533	14.19%	-0.86	-1.52



Repeat Appointments Met (Percent) (MR-9B)-- Dispatches Outside MSAs

			CLEC Dem	CLEC Resl	Std Dev	Qwest Num	Qwest Dem	Qwest Resl	Mod Z Scr	Parity Scr
			305	95.08%	21.62%	32443	34248	94.73%	-0.27	-1.17
			340	93.82%	24.07%	34580	36513	94.71%	0.74	-0.55
			344	96.80%	17.59%	37396	39771	94.03%	-2.16	-2.32
			460	94.78%	22.24%	39156	41600	94.12%	-0.6	-1.36
			415	95.18%	21.42%	41494	44356	93.55%	-1.35	-1.82
			397	96.23%	19.05%	42499	45350	93.71%	-2.43	-2.48
			328	96.74%	17.75%	31891	33838	94.25%	-2.13	-2.29
			367	97.16%	16.62%	30722	32276	95.19%	-1.8	-2.1
			391	97.19%	16.54%	29402	30328	93.91%	-2.69	-2.64
			350	95.26%	21.24%	25744	27681	93.00%	-1.67	-2.01
			408	97.20%	16.26%	23577	24775	94.36%	-2.41	-2.47
			324	96.83%	17.91%	20157	21172	95.21%	-2.29	-2.39



CONTINUATION

[10]

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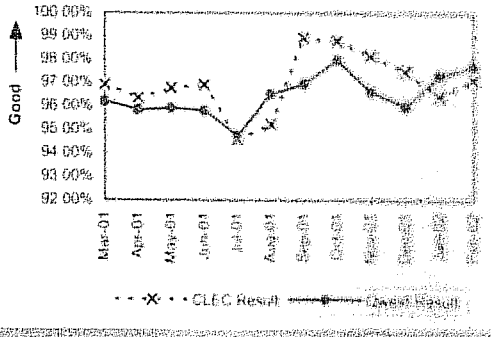
Checklist #14 - Resale - Residence Repair

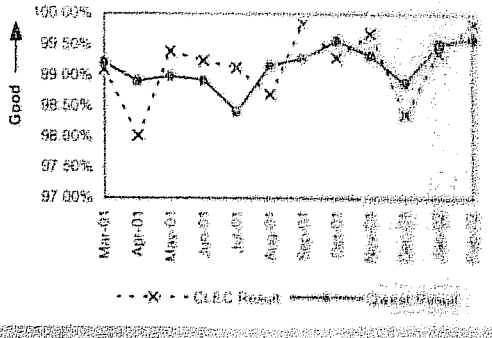
Out of Service Cleared within 24 hours (Percent) (MR-3C)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	347	358	96.93%	17.26%	24000	24947	96.20%	-0.71	-1.43
Apr-01	344	357	96.36%	18.73%	25921	27045	95.84%	-0.48	-1.29
May-01	330	341	96.77%	17.67%	27390	28555	95.92%	-0.79	-1.48
Jun-01	409	422	96.92%	17.28%	30479	31811	95.81%	-1.13	-1.69
Jul-01	383	406	94.57%	22.67%	29684	31328	94.75%	0.2	-0.88
Aug-01	441	463	95.25%	21.27%	29037	30077	96.54%	1.46	-0.11
Sep-01	284	287	98.95%	10.17%	22765	23478	96.96%	-1.95	-2.19
Oct-01	333	338	98.52%	10.80%	26752	27302	97.99%	-1.09	-1.66
Nov-01	268	271	98.89%	13.41%	23133	23938	96.64%	-1.4	-1.85
Dec-01	270	281	96.09%	15.61%	21629	22529	96.01%	-1.27	-1.77
Jan-02	217	221	98.19%	18.52%	22687	23308	97.34%	0.84	-0.49
Feb-02	269	275	97.82%	16.63%	22318	22841	97.71%	0.61	-0.63



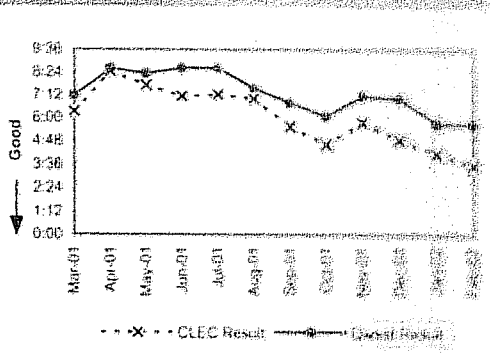
[illegible] Out of Service Cleared within 24 hours (Percent) (MR-4C)-- No Dispatches

Date	CLEC Num	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	771	[illegible]	[illegible]	8.44%	51764	52175	99.21%	0.35	-0.79
Apr-01	648	[illegible]	[illegible]	13.91%	48323	48853	98.92%	2.19	0.33
May-01	662	[illegible]	[illegible]	7.73%	50990	51507	99.00%	-1.04	-1.63
Jun-01	764	[illegible]	[illegible]	6.63%	55883	56486	98.93%	-0.87	-1.53
Jul-01	824	[illegible]	[illegible]	9.28%	55590	56481	98.42%	-1.62	-1.99
Aug-01	917	[illegible]	[illegible]	11.02%	55912	56078	99.17%	1.55	-0.06
Sep-01	645	[illegible]	[illegible]	9.93%	43818	44134	99.28%	-1.68	-2.02
Oct-01	759	[illegible]	[illegible]	8.36%	50981	51201	99.57%	1.11	-0.32
Nov-01	646	[illegible]	[illegible]	9.57%	46444	46756	99.33%	-1.1	-1.67
Dec-01	669	[illegible]	[illegible]	12.61%	42902	43385	98.89%	1.18	-0.28
Jan-02	653	[illegible]	[illegible]	7.90%	48285	48515	99.53%	0.56	-0.66
Feb-02	645	[illegible]	[illegible]	9.66%	46909	47094	99.61%	-0.95	-1.58



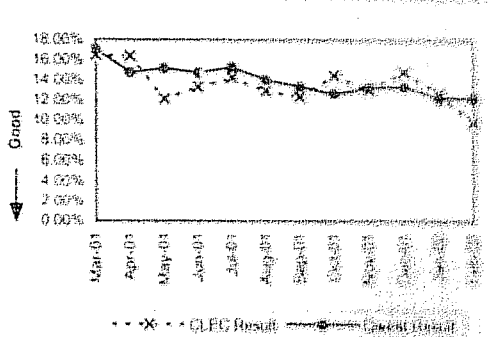
[illegible] Residence (Hours:Minutes) (MR-6C)-- No Dispatches

Date	CLEC Num	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	4923.5	[illegible]	[illegible]	16.64	376879:23	52175	7:12	-1.85	-2.13
Apr-01	4581.25	[illegible]	[illegible]	11.53	420643:08	48853	8:37	-0.09	-1.06
May-01	5162.44	[illegible]	[illegible]	19.06	432259:42	51507	8:21	-1.26	-1.77
Jun-01	5720.23	[illegible]	[illegible]	11.61	487888:27	56486	8:38	-0.87	-1.53
Jul-01	5874.12	[illegible]	[illegible]	12.53	489734:03	56481	8:39	-1.95	-2.16
Aug-01	6884.28	[illegible]	[illegible]	11.26	426875:05	56078	7:36	-1.2	-1.73
Sep-01	3592.18	[illegible]	[illegible]	8.14	360554:55	44134	6:49	-2.88	-2.75
Oct-01	3260.24	[illegible]	[illegible]	7.53	312754:07	51201	6:07	-4.33	-3.63
Nov-01	3211.19	[illegible]	[illegible]	8.48	339327:16	46756	7:10	-3.47	-3.11
Dec-01	3020.58	[illegible]	[illegible]	9.43	304873:03	43385	7:02	-0.7	-1.43
Jan-02	2663.41	[illegible]	[illegible]	7.29	278097:05	48515	5:44	-3.8	-3.31
Feb-02	2304.31	[illegible]	[illegible]	7.01	268520:31	47094	5:42	-5.74	-4.49



Repeat Repeat Report Rate (Percent) (MR-7C)-- No Dispatches

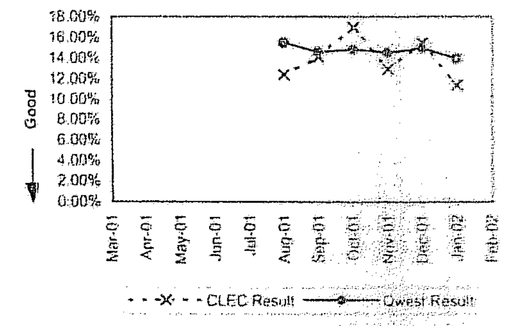
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	128	778	16.45%	37.08%	8891	52178	17.04%	-0.43	-1.26
Apr-01	108	659	16.39%	37.02%	7223	48856	14.78%	1.15	-0.3
May-01	81	666	12.16%	32.68%	7820	51508	15.18%	-2.16	-2.31
Jun-01	107	800	13.38%	34.04%	8356	56489	14.79%	-1.12	-1.65
Jul-01	118	811	14.30%	35.01%	8653	56489	15.32%	-0.8	-1.48
Aug-01	120	925	12.97%	33.60%	7864	56127	14.06%	-0.96	-1.58
Sep-01	80	646	12.38%	32.94%	5812	44137	13.39%	-0.75	-1.46
Oct-01	103	710	14.51%	35.22%	6495	51203	12.68%	1.45	-0.12
Nov-01	84	642	13.08%	33.72%	6211	46758	13.28%	-0.15	-1.09
Dec-01	92	619	14.86%	35.57%	5816	43385	13.41%	1.06	-0.36
Jan-02	81	637	12.72%	33.32%	5963	48516	12.29%	0.32	-0.8
Feb-02	63	541	9.80%	29.72%	5782	47101	12.23%	-1.85	-2.12



Checklist #14 - Resale - Residence Repair

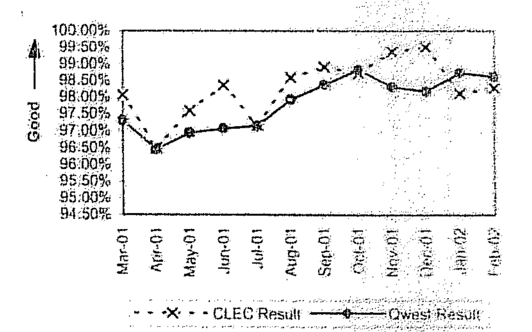
[illegible] (MR-7C*) - No Dispatches

[illegible]	[illegible]	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	4164	26561	15.50%	-1.76	-2.07
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3002	20522	14.63%	-0.21	-1.13
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3329	22393	14.87%	1.1	-0,33
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2955	20297	14.56%	-0.75	-1.46
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2693	17969	14.99%	0.25	-0.85
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2621	20197	13.97%	-1.22	-1.74



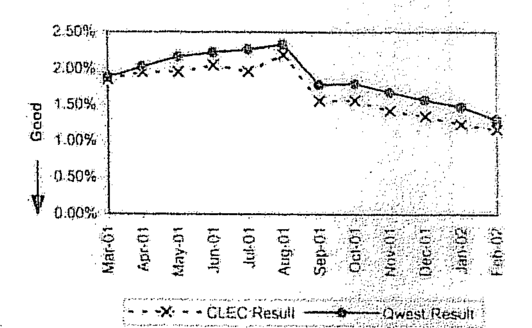
[illegible] (MR-9C) - No Dispatches

[illegible]	[illegible]	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	50773	52176	97.31%	-1.31	-1.8
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	47133	48856	96.47%	-0.05	-1.03
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	49937	51508	96.95%	-0.97	-1.59
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	54834	56489	97.07%	-2.17	-2.32
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	54882	56489	97.16%	-0.01	-1.01
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	54968	56127	97.94%	-1.4	-1.85
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	43419	44137	98.37%	-1.08	-1.66
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	50611	51203	98.84%	0.28	-0.83
[illegible]	[illegible]	[illegible]	[illegible]	7.87%	45967	46758	98.31%	-2.09	-2.27
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	42593	43385	98.17%	-2.47	-2.5
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	47900	48516	98.73%	1.38	-0.16
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	46455	47101	98.63%	0.74	-0.55



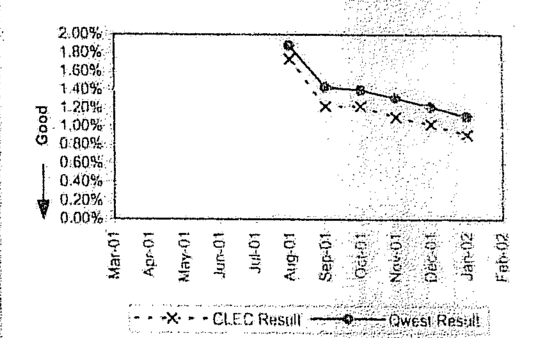
Trouble Rate (Percent) (MR-8)

[illegible]	[illegible]	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	219810	11632096	1.89%	-0.89	-1.54
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	234818	11598880	2.02%	-1.86	-2.13
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	250331	11554708	2.17%	-5.55	-4.38
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	256275	11515376	2.23%	-4.68	-3.84
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	260093	11476244	2.27%	-8.08	-5.91
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	266448	11415311	2.33%	-3.8	-3.31
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	203133	11403640	1.78%	-6.82	-5.15
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	205013	11379526	1.80%	-7.09	-5.31
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	190418	11336659	1.68%	-7.91	-5.81
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	177173	11297861	1.57%	-6.8	-5.13
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	166200	11247317	1.48%	-7.76	-5.72
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	145433	11204585	1.30%	-4.56	-3.77



Trouble Rate (Percent) (MR-8*)

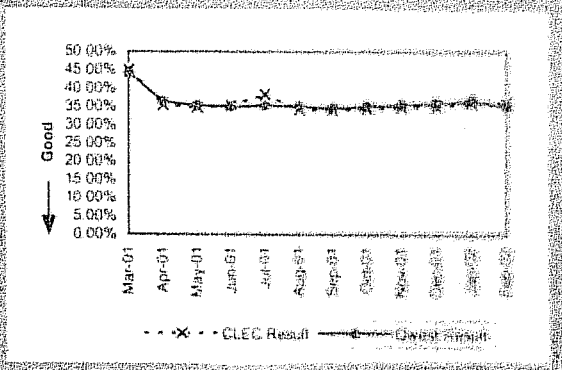
[illegible]	[illegible]	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	13.07%	214701	11415311	1.88%	-4.34	-3.64
[illegible]	[illegible]	[illegible]	1.22%	10.99%	163192	11403640	1.43%	-7 1	-5.31
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	159808	11379525	1.40%	-6.02	-4.66
[illegible]	[illegible]	[illegible]	[illegible]	10.46%	148983	11336659	1.31%	-7.25	-5.41
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	137579	11297861	1.22%	-6.64	-5.04
[illegible]	[illegible]	[illegible]	[illegible]	9.54%	124886	11247317	1.11%	-7.17	-5.36



Checklist #14 - Resale - Residence Repair

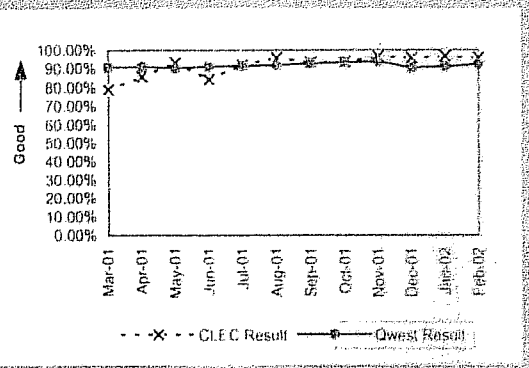
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	2313	5121	45.17%	49.77%	174957	394767	44.32%	1.21	-0.26
Apr-01	1628	4581	35.54%	47.86%	134638	369456	36.44%	-1.26	-1.77
May-01	1610	4625	34.81%	47.64%	137054	387385	35.38%	-0.8	-1.49
Jun-01	1835	5189	35.36%	47.81%	138190	394465	35.03%	0.5	-0.7
Jul-01	2052	5203	39.45%	48.85%	142213	402306	35.35%	4.69	1.85
Aug-01	1951	5704	34.20%	47.44%	144296	410744	35.13%	-1.46	-1.88
Sep-01	1338	3925	34.09%	47.40%	107204	310337	34.54%	-0.6	-1.36
Oct-01	1305	3798	34.36%	47.49%	111145	316158	35.15%	-1.02	-1.62
Nov-01	1231	3611	34.09%	47.72%	104862	295280	35.51%	-0.56	-1.34
Dec-01	1084	3107	34.91%	47.67%	99890	277063	36.05%	-1.32	-1.8
Jan-02	1096	3147	34.82%	48.08%	96550	262750	36.75%	-0.52	-1.31
Feb-02	1043	2777	37.55%	48.14%	79327	224760	35.29%	1.3	-0.21



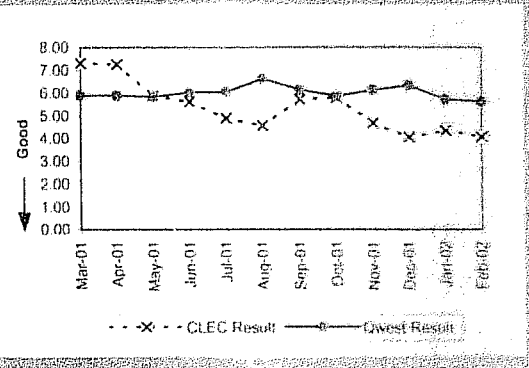
Percent Orders Not Jeopardized (Percent) (OP-3A)-- Dispatches Within MSAs

					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					17026	18717	90.98%	5.24	2.19
					16773	17322	91.06%	2.55	0.55
					16024	17732	90.37%	-1.8	-2.09
					15659	17194	91.07%	2.76	0.68
					16199	17684	91.60%	-0.35	-1.21
					18009	19584	91.96%	-1.85	-2.12
					16200	17430	92.94%	-0.31	-1.19
					18390	19634	93.69%	0.07	-0.96
					15816	16815	94.06%	-1.17	-1.71
					12957	14338	90.37%	-2.23	-2.36
					15335	16841	91.06%	-2.24	-2.36
					13948	15085	92.46%	-1.41	-1.86



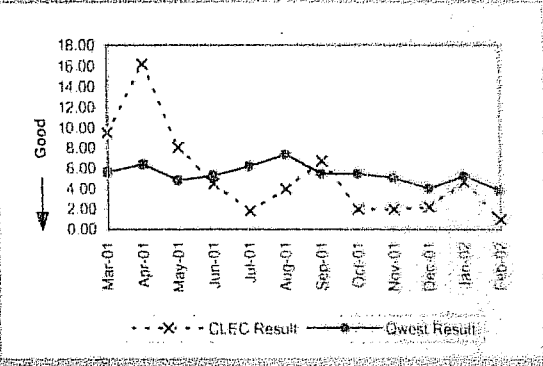
Average Days to Complete Orders Within MSAs (OP-4A)-- Dispatches Within MSAs

					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					110646	18707	5.91	2.07	0.26
					107125	17319	5.90	2.02	0.23
					103903	17716	5.85	0.08	-0.95
					103702	17187	6.04	-0.56	-1.34
					108250	17871	6.06	-1.5	-1.91
					131634	19812	6.64	-2.01	-2.22
					108645	17623	6.16	-0.57	-1.35
					116606	19862	5.87	-0.11	-1.06
					104418	17002	6.14	-1.84	-2.12
					91604	14457	6.34	-3.12	-2.9
					97540	17009	5.73	-2.04	-2.24
					85797	15226	5.63	-2.35	-2.43



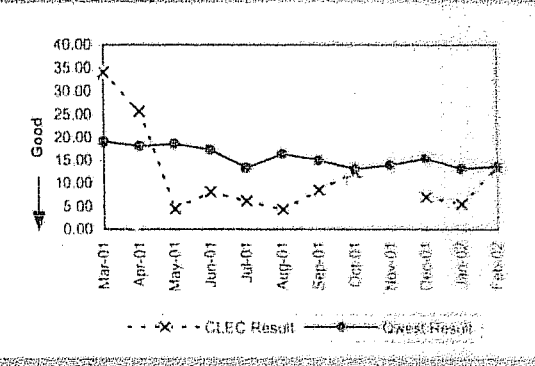
Average Days to Complete Orders Within MSAs (OP-6A-1)-- Dispatches Within MSAs

					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					3747	664	5.64	1.67	0.02
					3891	608	6.40	1.75	0.06
					3440	715	4.81	2	0.21
					3592	678	5.30	-0.26	-1.16
					4387	706	6.21	-0.55	-1.34
					5691	771	7.38	-0.21	-1.12
					3557	653	5.45	1.5	-0.09
					3790	695	5.45	-0.53	-1.32
					3542	696	5.09	-0.49	-1.3
					3600	887	4.06	-0.35	-1.21
					5701	1082	5.27	-0.07	-1.04
					3211	835	3.85	-0.38	-1.23



Missed Due Dates for Facility Reasons (Average Days) (OP-6B-1)-- Dispatches Within MSAs

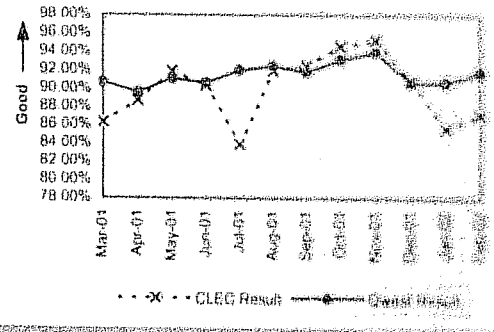
					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					19574	1025	19.10	2.14	0.3
					17041	941	18.11	2.58	0.57
					18442	993	18.57	-1.43	-1.87
					14841	857	17.32	-1.55	-1.95
					12029	902	13.34	-0.84	-1.51
					15212	929	16.37	-0.91	-1.56
					10350	691	14.98	-0.8	-1.49
					9561	733	13.07	-0.08	-1.05
					6876	492	13.98		
					9500	618	15.37	-0.75	-1.46
					7836	593	13.21	-0.66	-1.4
					6168	450	13.71	-0.04	-1.02



Checklist #14 - Resale - Business Installation

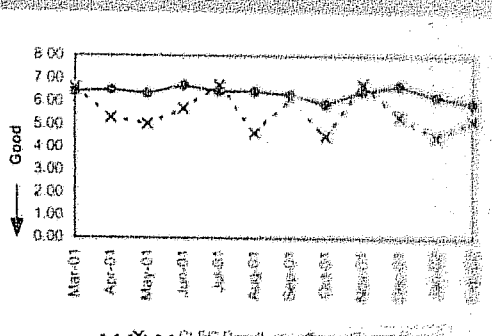
Installation Commitments Met (Percent) (OP-3B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	82	95	86.32%	34.37%	4227	4660	90.71%	1.4	-0.15
Apr-01	55	62	88.71%	31.65%	4133	4612	89.61%	0.27	-0.83
May-01	80	87	91.95%	27.20%	4426	4857	91.13%	-0.27	-1.16
Jun-01	85	94	90.43%	29.42%	4213	4647	90.66%	0.12	-0.93
Jul-01	73	87	83.91%	36.75%	4402	4783	92.03%	2.49	0.51
Aug-01	69	75	92.00%	27.13%	4757	5143	92.49%	0.21	-0.97
Sep-01	62	67	92.54%	26.28%	4068	4429	91.86%	-0.2	-1.12
Oct-01	89	94	94.68%	22.44%	4584	4917	93.23%	-0.56	-1.34
Nov-01	82	86	95.35%	21.06%	3940	4191	94.01%	-0.52	-1.31
Dec-01	50	55	90.91%	28.75%	3281	3616	90.74%	-0.04	-1.03
Jan-02	48	56	85.71%	34.99%	3897	4293	90.78%	1.25	-0.24
Feb-02	48	55	87.27%	33.33%	3560	3876	91.85%	1.19	-0.28



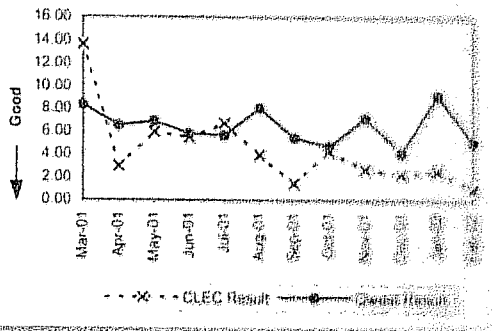
Installation Interval (Average Days) (OP-4B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	629	95	6.62	14.81	30043	4660	6.45	1.83	0.11
Apr-01	330	62	5.32	4.99	30107	4612	6.53	-0.82	-1.5
May-01	439	87	5.05	5.21	30941	4857	6.37	-1.18	-1.72
Jun-01	537	94	5.71	5.63	31270	4647	6.73	-0.8	-1.49
Jul-01	593	86	6.74	7.76	31263	4832	6.47	1.83	0.11
Aug-01	355	77	4.66	4.81	33682	5208	6.47	-1.4	-1.85
Sep-01	418	68	6.16	7.81	28352	4476	6.33	-0.17	-1.11
Oct-01	435	97	4.53	4.08	29314	4950	5.92	-1.55	-1.95
Nov-01	598	98	6.80	6.81	27361	4230	6.47	2.1	0.27
Dec-01	301	56	5.38	4.88	24445	3633	6.73	-0.99	-1.6
Jan-02	257	57	4.51	4.87	27107	4341	6.24	-1.26	-1.76
Feb-02	287	55	5.22	4.88	23197	3907	5.94	-0.57	-1.34



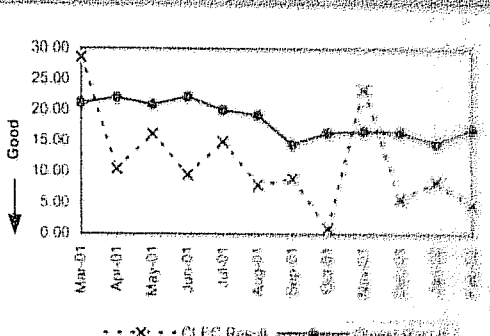
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	82	6	13.67	18.68	1118	134	8.34	1.63	-0.01
Apr-01	9	3	3.00	2.00	1048	160	6.55	-0.47	-1.29
May-01	12	2	6.00	7.07	872	126	6.92	-0.09	-1.05
Jun-01	22	4	5.50	7.72	839	144	5.83	-0.05	-1.03
Jul-01	54	8	6.75	6.50	871	153	5.69	1.43	-0.13
Aug-01	24	6	4.00	4.60	1457	180	8.09	-0.35	-1.21
Sep-01	3	2	1.50	0.71	851	155	5.49	-0.59	-1.36
Oct-01	26	6	4.33	3.44	712	150	4.75	-0.11	-1.06
Nov-01	11	4	2.75	2.99	960	133	7.22	-0.66	-1.4
Dec-01	7	3	2.33	2.08	608	145	4.19	-0.36	-1.23
Jan-02	13	5	2.60	3.21	2538	274	9.26	-0.42	-1.26
Feb-02	2	2	1.00	0.00	960	188	5.11	-0.29	-1.18



Delayed Days for Facility Reasons (Average Days) (OP-6B-2)-- Dispatches Outside MSAs

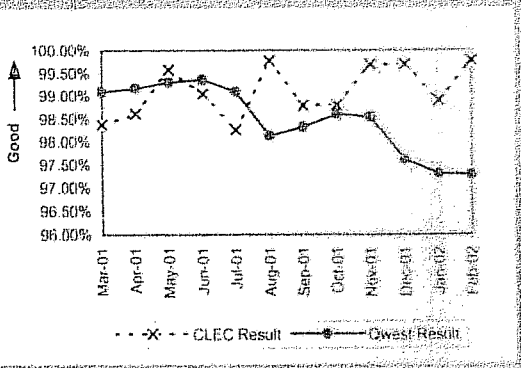
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	200	7	28.57	42.53	6333	299	21.18	1.81	0.1
Apr-01	42	4	10.50	9.26	7045	319	22.08	-0.81	-1.49
May-01	81	5	16.20	11.50	6387	305	20.94	-0.43	-1.26
Jun-01	48	5	9.60	7.83	6449	290	22.24	-0.86	-1.52
Jul-01	90	6	15.00	14.56	5223	260	20.09	-0.29	-1.18
Aug-01	8	1	8.00		4514	234	19.29	-0.36	-1.22
Sep-01	27	3	9.00	6.08	3407	234	14.56	-0.49	-1.3
Oct-01	1	1	1.00		3414	208	16.41	-0.52	-1.32
Nov-01	47	2	23.50	19.09	2632	157	16.76	2.17	0.32
Dec-01	17	3	5.67	5.69	3424	207	16.54	-0.87	-1.53
Jan-02	34	4	8.50	6.24	2515	170	14.79	-0.63	-1.36
Feb-02	24	5	4.80	4.15	2712	159	17.06	-1.14	-1.69



Checklist #14 - Resale - Business Installation

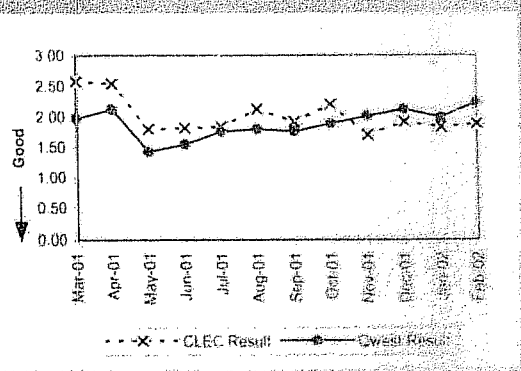
Customer Commitments Met (Percent) (OP-3C)-- No Dispatches

				12.60%	35748	36075	99.09%	2.58	0.57
				11.68%	36854	37162	99.17%	1.92	0.17
				8.47%	38525	38794	99.31%	-1.12	-1.68
				9.71%	37528	37776	99.36%	1.25	-0.24
				13.04%	18992	19164	99.10%	1.71	0.04
				4.78%	5307	5408	98.13%	-2.43	-2.48
				16.91%	4048	4117	98.32%	-0.56	-1.34
				19.85%	5100	5172	98.61%	-0.39	-1.24
				5.85%	4517	4584	98.54%	-1.65	-2
				5.53%	4404	4512	97.61%	-3.26	-2.98
				10.43%	5848	6010	97.30%	-2.36	-2.44
				4.77%	4836	4973	97.25%	-3.07	-2.87



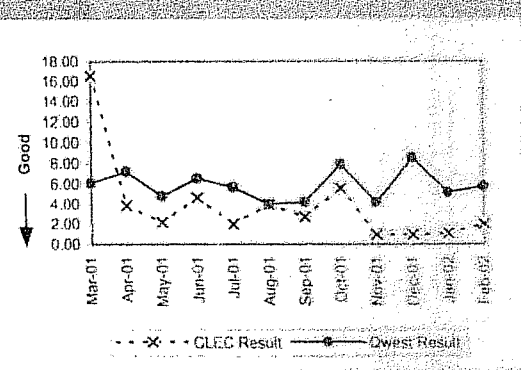
Installation Interval (Average Days) (OP-4C)-- No Dispatches

			2.56	5.15	71423	36073	1.98	6.27	2.81
			2.54	2.30	78670	37159	2.12	3.71	1.25
			1.80	1.31	46435	32546	1.43	6.62	3.03
			1.82	1.21	48104	31041	1.55	3.26	0.98
			1.84	1.06	26086	14780	1.76	0.76	-0.54
			2.19	1.09	6592	3664	1.80	3.25	0.98
			1.92	1.12	5041	2866	1.76	1.13	-0.31
			2.26	2.65	6602	3484	1.89	1.64	-0.01
			1.70	1.24	5801	2889	2.01	-1.88	-2.14
			1.92	1.20	6359	2993	2.12	-0.45	-1.27
			1.80	0.92	8281	4150	1.99	-1.59	-1.96
			1.80	1.35	7598	3404	2.23	-1.24	-1.75



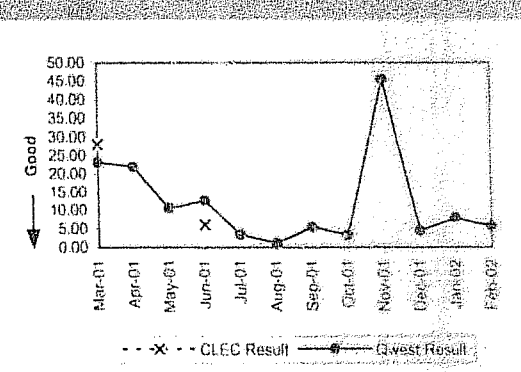
Repair Cycle for Non-Facility Reasons (Average Days) (OP-6A-3)-- No Dispatches

			16.56	31.66	1723	281	6.13	1.47	-0.11
			2.80	6.50	1941	268	7.24	-0.71	-1.43
			2.20	0.84	1041	218	4.78	-0.55	-1.33
			4.07	6.80	1452	221	6.57	-0.3	-1.18
			2.00	1.32	1171	206	5.68	-1.26	-1.77
			4.00		402	101	3.98	0.89	-0.46
			2.75	0.96	263	67	4.22	-0.4	-1.24
			5.97	12.09	573	72	7.96	-0.3	-1.18
			1.00		296	71	4.17	-0.46	-1.28
			1.00	0.00	891	104	8.57	-0.21	-1.13
			1.12	0.83	803	171	5.16	-0.57	-1.35
			2.00		804	140	5.74	-0.16	-1.1



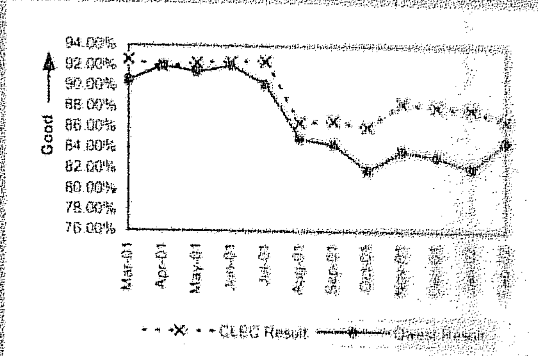
Repair Cycle for Facility Reasons (Average Days) (OP-6B-3)-- No Dispatches

			28.00	35.36	1665	46	23.15	1.15	-0.3
					861	40	22.02		
					535	51	10.49		
			4.00		265	21	12.62	-0.27	-1.17
					31	9	3.44		
					16	14	1.14		
					43	8	5.38		
					36	11	3.27		
					591	13	45.46		
					62	14	4.43		
					95	12	7.92		
					56	10	5.60		

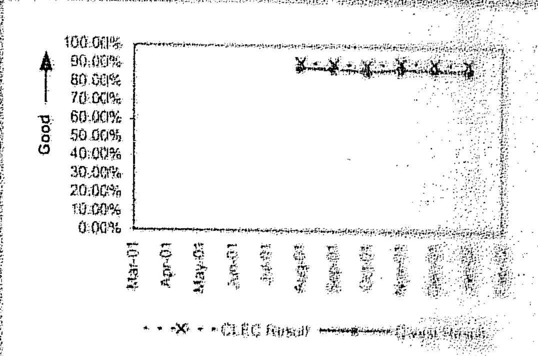


Checklist #14 - Resale - Business Installation

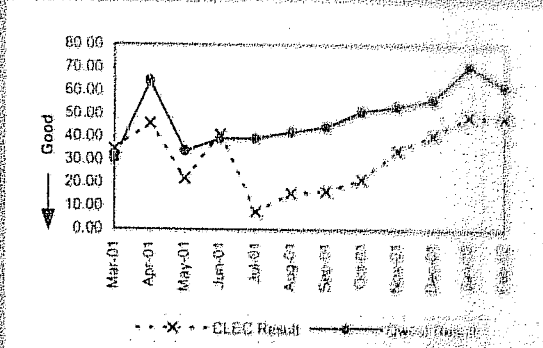
New Service Installation Quality (Percent) (OP-5)									
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	1614	1742	92.65%	26.09%	54049	59676	90.57%	-2.93	-2.78
Apr-01	1364	1483	91.98%	27.17%	57021	61926	92.08%	0.15	-0.91
May-01	1378	1492	92.36%	26.56%	57513	62877	91.47%	-1.22	-1.74
Jun-01	1381	1493	92.50%	26.34%	58265	63275	92.08%	-0.59	-1.36
Jul-01	955	1032	92.54%	26.28%	47101	52184	90.26%	-2.45	-2.49
Aug-01	593	685	86.57%	34.10%	30764	36192	85.00%	-1.14	-1.69
Sep-01	490	565	86.73%	33.93%	23944	28353	84.45%	-1.48	-1.9
Oct-01	548	636	86.16%	34.53%	23058	28125	81.98%	-2.71	-2.65
Nov-01	592	[illegible]	86.49%	31.91%	23392	27920	83.78%	-3.26	-2.98
Dec-01	600	[illegible]	[illegible]	32.34%	20186	24226	83.32%	-3.34	-3.03
Jan-02	[illegible]	[illegible]	[illegible]	32.68%	20538	25000	82.15%	-4.23	-3.57
Feb-02	624	[illegible]	[illegible]	33.86%	21819	25755	84.72%	-1.52	-1.92



New Service Installation Quality (Percent) (OP-5*)									
Date	CLEC Num	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	624	[illegible]	[illegible]	26.48%	31925	36192	88.21%	-2.32	-2.41
Sep-01	512	[illegible]	[illegible]	29.16%	24904	28353	87.84%	-2	-2.22
Oct-01	572	[illegible]	[illegible]	30.06%	24327	28125	86.50%	-2.51	-2.53
Nov-01	611	[illegible]	[illegible]	28.14%	24450	27920	87.57%	-2.91	-2.77
Dec-01	[illegible]	[illegible]	[illegible]	28.58%	21220	24226	87.59%	-2.7	-2.64
Jan-02	[illegible]	[illegible]	[illegible]	28.87%	21664	25000	86.66%	-3.49	-3.12
Feb-02									

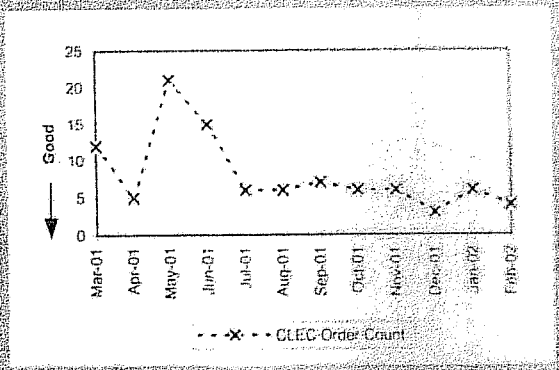


[illegible] Delayed Past Due Date (Average Days) (OP-15A)									
Date	CLEC Num	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]	76807	2505	30.66	1.81	0.1
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3389	64.43	-1.26	-1.76
May-01	773	[illegible]	[illegible]	36.52	88415	2595	34.07	-1.78	-2.08
Jun-01	1195	[illegible]	[illegible]	54.10	110253	2797	39.42	1.74	0.06
Jul-01	110	14	7.86	7.70	102748	2597	39.56	-2.35	-2.43
Aug-01	207	13	15.92	16.25	132743	3129	42.42	-1.73	-2.05
Sep-01	267	16	16.69	18.88	136869	3060	44.73	-1.9	-2.16
Oct-01	437	20	21.85	24.75	151771	2945	51.54	-2	-2.21
Nov-01	757	22	34.41	29.73	177193	3301	53.68	-1.29	-1.79
Dec-01	578	14	41.29	45.62	192523	3405	56.54	-0.75	-1.46
Jan-02	544	11	49.45	50.94	185225	2601	71.21	-0.85	-1.52
Feb-02	682	14	48.71	56.37	201952	3228	62.56	-0.62	-1.38



Checklist #14 - Resale - Business Installation

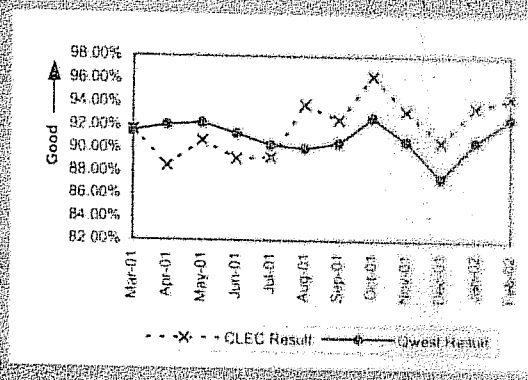
Pct Of Pending Orders Delayed for Facilities Reasons Business (OP-15B)	
	CLEC Order Count
	12
	5
	21
	15
	6
	6
	7
	6
	6
	3
	6
	4



Checklist #14 - Resale - Business Repair

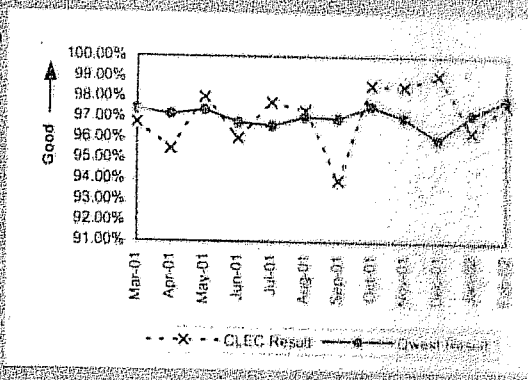
Out of Service Cleared within 24 hours (Percent) (MR-3A)– Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	231	252	91.67%	27.64%	11320	12358	91.60%	-0.04	-1.02
Apr-01	239	270	88.52%	31.88%	11648	12651	92.07%	2.04	0.24
May-01	265	292	90.75%	29.07%	12713	13773	92.30%	0.98	-0.4
Jun-01	288	323	89.16%	31.08%	11770	12880	91.38%	1.37	-0.16
Jul-01	225	252	89.29%	30.93%	11729	12980	90.36%	0.59	-0.64
Aug-01	230	245	93.88%	23.97%	11967	13217	90.09%	-1.97	-2.2
Sep-01	138	149	92.62%	26.15%	9212	10173	90.55%	-0.86	-1.52
Oct-01	157	163	96.32%	18.83%	9645	10394	92.79%	-1.73	-2.05
Nov-01	141	151	93.38%	24.87%	8266	9110	90.74%	-1.11	-1.68
Dec-01	78	86	90.70%	29.05%	7280	8321	87.49%	-0.89	-1.54
Jan-02	90	96	93.75%	24.21%	7486	8252	90.72%	-1.02	-1.62
Feb-02	87	92	94.57%	22.67%	6405	6905	92.76%	-0.66	-1.4



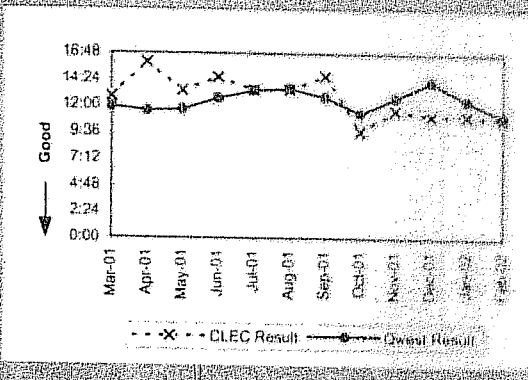
All Troubles Cleared within 48 hours (Percent) (MR-4A)– Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	364	370	98.38%	17.71%	15967	16390	97.42%	0.81	-0.51
Apr-01	360	377	95.49%	20.75%	16108	16580	97.15%	1.8	0.1
May-01	395	403	98.01%	13.95%	17513	17985	97.38%	-0.79	-1.48
Jun-01	409	426	96.01%	19.57%	16185	16725	96.77%	0.88	-0.46
Jul-01	305	313	97.76%	14.78%	16203	16771	96.61%	-1.11	-1.68
Aug-01	295	303	97.36%	16.03%	16869	17381	97.05%	-0.31	-1.19
Sep-01	172	183	93.99%	23.77%	13020	13428	96.96%	2.1	0.28
Oct-01	214	217	98.62%	11.68%	13459	13793	97.58%	-0.99	-1.6
Nov-01	255	256	98.54%	11.96%	11918	12284	97.02%	-1.28	-1.78
Dec-01	110	111	99.10%	9.45%	10725	11177	95.96%	-1.67	-2.02
Jan-02	132	137	96.35%	18.75%	10911	11227	97.19%	0.62	-0.62
Feb-02	127	130	97.69%	15.01%	9136	9323	97.93%	0.26	-0.84



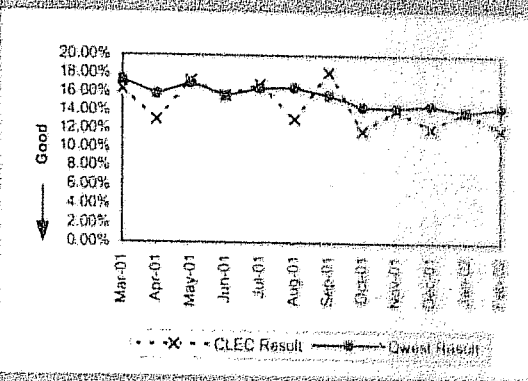
Mean Time to Restore (Hours:Minutes) (MR-6A)– Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	4746:12	370	12:50	13:46	195052:42	16390	11:54	1.19	-0.26
Apr-01	6030:55	377	16:00	27:48	191402:51	16580	11:33	5.37	2.27
May-01	5396:36	403	13:24	12:53	210273:58	17985	11:41	2.23	0.36
Jun-01	5237:52	426	14:39	21:47	212571:16	16725	12:43	1.34	-0.18
Jul-01	4216:59	313	13:28	18:28	225255:14	16771	13:26	0.01	-0.99
Aug-01	4096:11	303	13:32	15:34	236401:24	17381	13:36	-0.07	-1.04
Sep-01	2761:50	183	14:46	20:51	172578:50	13428	12:51	1.5	-0.09
Oct-01	2124:15	217	9:47	12:45	156709:39	13793	11:22	-1.65	-2.01
Nov-01	2998:35	256	11:39	12:14	156972:46	12284	12:47	-1.07	-1.65
Dec-01	1239:15	111	11:10	10:44	159538:35	11177	14:16	-1.92	-2.17
Jan-02	1530:23	137	11:10	13:54	141194:29	11227	12:35	-0.62	-1.38
Feb-02	1419:29	130	10:55	12:26	103276:55	9323	11:05	-0.13	-1.08



Repair Repeat Report Rate (Percent) (MR-7A)– Dispatches Within MSAs

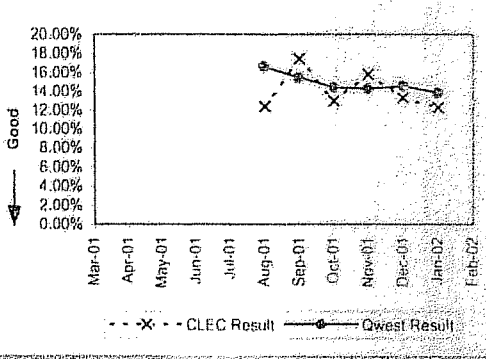
Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	62	370	16.76%	36.90%	2933	16863	17.39%	-0.53	-1.32
Apr-01	50	382	13.09%	33.73%	2695	17020	15.83%	-1.45	-1.88
May-01	72	416	17.31%	37.83%	3155	18484	17.07%	0.14	-0.91
Jun-01	67	426	15.73%	36.40%	2707	17277	15.67%	0.04	-0.97
Jul-01	55	325	16.92%	37.50%	2861	17355	16.49%	0.23	-0.86
Aug-01	41	313	13.14%	33.78%	2975	17986	16.55%	1.61	1.98
Sep-01	35	192	18.23%	38.61%	2181	13857	15.74%	0.94	-0.43
Oct-01	26	219	11.87%	32.35%	2051	14209	14.50%	-1.1	-1.67
Nov-01	30	211	14.22%	34.92%	1819	12647	14.38%	-0.07	-1.04
Dec-01	14	115	12.17%	32.70%	1701	11583	14.69%	0.76	1.46
Jan-02	20	142	14.08%	34.79%	1619	11589	13.97%	0.07	-0.96
Feb-02	16	103	12.51%	32.53%	1385	9566	14.48%	-0.8	-1.48



Checklist #14 - Resale - Business Repair

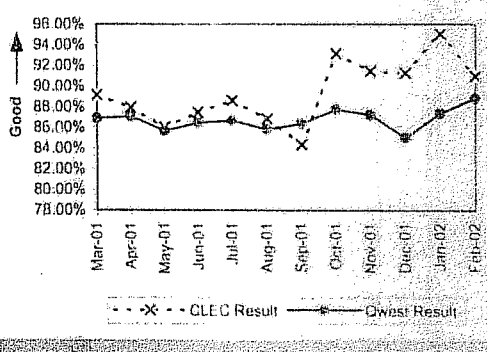
Percent Missed Repair Commitment (MR-7A) -- Dispatches Within MSAs

			Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
		32.97%	2586	15566	16.63%	-1.86	-2.15
		37.97%	1853	11946	15.51%	0.7	-0.57
		33.65%	1753	12120	14.46%	-0.56	-1.34
		36.52%	1564	10921	14.32%	0.6	-0.64
		33.90%	1457	9982	14.60%	-0.36	-1.22
		32.65%	1378	9945	13.86%	-0.51	-1.31



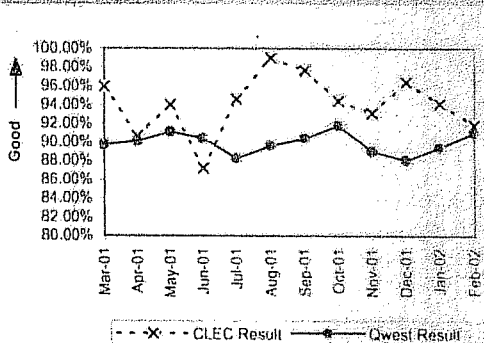
Percent Missed Repair Commitment (MR-9A) -- Dispatches Within MSAs

			Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
			14654	16863	86.90%	-1.3	-1.79
			14826	17020	87.11%	-0.49	-1.3
			15841	18484	85.70%	-0.21	-1.12
			14939	17277	86.47%	-0.61	-1.37
			15044	17355	86.68%	-1.02	-1.62
			15432	17985	85.80%	-0.53	-1.32
			11671	13457	86.39%	0.81	-0.5
			12470	14209	87.76%	-2.42	-2.47
			11035	12647	87.25%	-1.82	-2.11
			9853	11583	85.06%	-1.87	-2.14
			10132	11589	87.43%	-2.73	-2.66
			8501	9566	88.87%	-0.77	-1.47



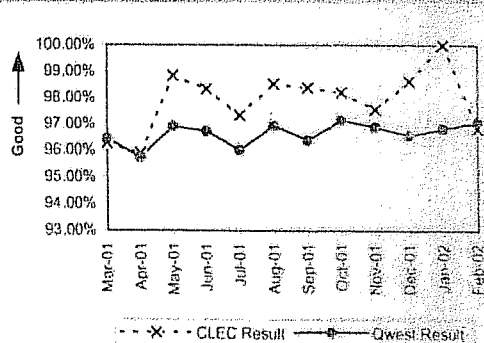
Percent Missed Repair Commitment (MR-8B) -- Dispatches Outside MSAs

			Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
			3076	3421	89.94%	-2.01	-2.22
			2904	3223	90.10%	-0.2	-1.12
			3481	3821	91.10%	-1.09	-1.66
			3515	3889	90.38%	1.22	-0.26
			3625	4107	88.26%	-2.04	-2.24
			3766	4205	89.61%	-3.02	-2.84
			2752	3044	90.41%	-2.26	-2.37
			2792	3042	91.78%	-0.91	-1.55
			2421	2719	89.04%	-0.98	-1.6
			2191	2487	88.10%	-1.9	-2.16
			2125	2376	89.44%	-1.08	-1.65
			1926	2117	90.98%	-0.21	-1.13



Percent Missed Repair Commitment (MR-8B) -- Dispatches Outside MSAs

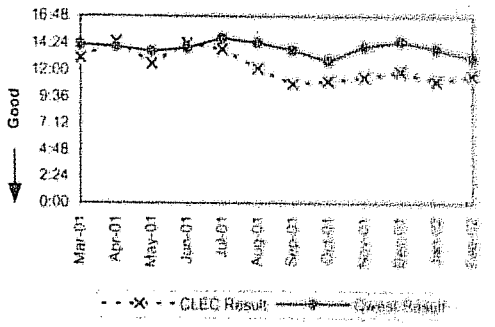
			Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
			4544	4712	96.43%	0.16	-0.9
			4338	4531	95.74%	-0.11	-1.06
			5077	5239	96.91%	-1.45	-1.88
			4987	5156	96.72%	-1.2	-1.73
			5216	5433	96.01%	-0.82	-1.5
			5441	5613	96.94%	-1.07	-1.65
			3903	4049	96.39%	-1.17	-1.71
			3996	4113	97.16%	-0.67	-1.4
			3729	3839	96.90%	-0.34	-1.21
			3321	3439	96.57%	-0.96	-1.58
			3260	3367	96.82%	-1.48	-1.9
			2677	2964	97.06%	0.19	-0.89



Checklist #14 - Resale - Business Repair

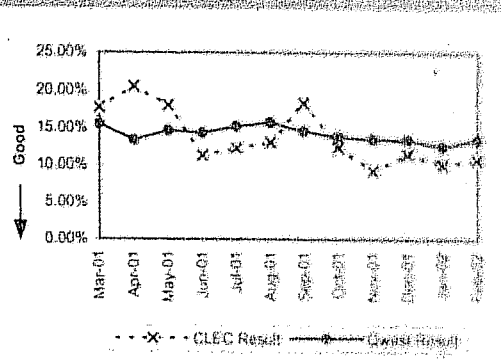
Mean Time to Restore (Hours:Minutes) (MR-6B)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	2109:33	161	13:06	15:34	67374:33	4712	14:18	-0.87	-1.53
Apr-01	2493:09	171	14:35	13:26	63973:22	4531	14:07	0.33	-0.8
May-01	2184:54	173	12:38	11:09	71862:26	5239	13:43	-0.72	-1.44
Jun-01	2616:44	185	14:27	18:54	72309:38	5156	14:01	0.3	-0.82
Jul-01	2084:54	150	13:54	14:01	80819:50	5433	14:53	-0.65	-1.4
Aug-01	1661:59	136	12:13	11:33	81272:57	5613	14:29	-1.25	-1.76
Sep-01	1246:01	124	10:51	12:44	55947:32	4049	13:49	-2.06	-2.25
Oct-01	1242:15	112	11:05	11:56	52921:00	4113	12:52	-1.13	-1.69
Nov-01	937:06	82	11:26	12:38	54210:31	3839	14:07	-1.57	-1.95
Dec-01	872:30	73	11:57	10:18	50220:55	3439	14:36	-1.44	-1.87
Jan-02	753:36	68	11:05	9:34	46859:19	3367	13:55	-1.26	-1.76
Feb-02	729:31	63	11:35	13:38	38904:00	2964	13:09	-0.61	-1.37



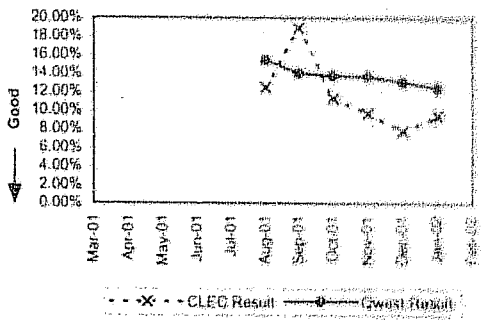
Repair Repeat Report Rate (Percent) (MR-7B)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	29	163	17.79%	38.24%	744	4782	15.56%	0.78	-0.53
Apr-01	36	175	20.57%	40.42%	616	4595	13.41%	2.57	0.56
May-01	32	177	18.08%	38.48%	782	5320	14.70%	1.23	-0.25
Jun-01	21	185	11.35%	31.72%	755	5250	14.38%	-1.15	-1.7
Jul-01	19	154	12.34%	32.69%	845	5532	15.27%	-1	-1.61
Aug-01	18	137	13.14%	33.78%	902	5717	15.78%	-0.84	-1.51
Sep-01	23	125	18.40%	38.75%	602	4117	14.62%	1.16	-0.29
Oct-01	14	113	12.39%	32.95%	578	4180	13.83%	-0.44	-1.27
Nov-01	8	86	9.30%	29.05%	526	3891	13.52%	-1.13	-1.69
Dec-01	9	78	11.54%	31.95%	471	3510	13.42%	-0.48	-1.29
Jan-02	7	69	10.14%	30.19%	429	3419	12.55%	-0.6	-1.36
Feb-02	7	65	10.77%	31.00%	408	3013	13.54%	-0.65	-1.39



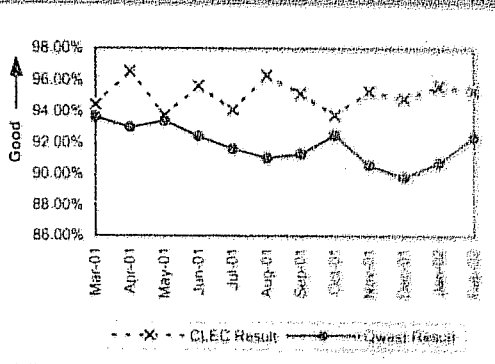
Repair Repeat Report Rate (Percent) (MR-7B)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	14	112	12.50%	33.07%	742	4797	15.47%	-0.86	-1.52
Sep-01	18	95	18.95%	39.19%	486	3455	14.07%	1.32	-0.2
Oct-01	10	88	11.36%	31.74%	482	3496	13.79%	-0.65	-1.4
Nov-01	7	72	9.72%	29.63%	446	3262	13.67%	-0.97	-1.59
Dec-01	5	64	7.81%	26.84%	384	2933	13.09%	-1.24	-1.75
Jan-02	5	53	9.43%	29.23%	352	2825	12.46%	-0.66	-1.4
Feb-02									



Repair Appointments Met (Percent) (MR-9B)– Dispatches Outside MSAs

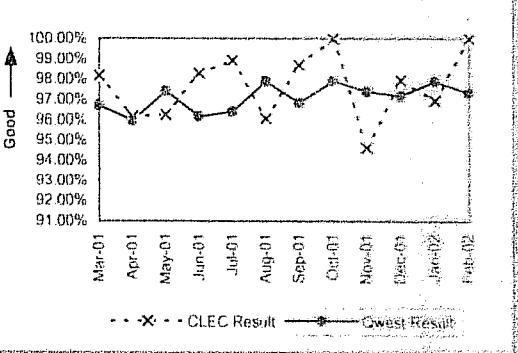
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	154	163	94.48%	22.84%	4479	4782	93.66%	-0.42	-1.26
Apr-01	169	175	96.57%	18.20%	4273	4595	92.99%	-1.82	-2.11
May-01	166	177	93.79%	24.14%	4970	5320	93.42%	-0.19	-1.12
Jun-01	177	185	95.68%	20.34%	4854	5250	92.46%	-1.63	-1.99
Jul-01	145	154	94.16%	23.46%	5070	5532	91.65%	-1.11	-1.67
Aug-01	132	137	96.35%	18.75%	5206	5717	91.06%	-2.14	-2.3
Sep-01	119	125	95.20%	21.38%	3750	4117	91.33%	-1.52	-1.92
Oct-01	106	113	93.81%	24.11%	3866	4180	92.54%	-0.51	-1.31
Nov-01	82	86	95.35%	21.06%	3525	3891	90.59%	-1.49	-1.91
Dec-01	74	78	94.87%	22.06%	3153	3510	89.83%	-1.46	-1.89
Jan-02	66	69	95.65%	20.39%	3103	3419	90.76%	-1.39	-1.84
Feb-02	62	65	95.38%	20.98%	2785	3013	92.43%	-0.89	-1.54



Checklist #14 - Resale - Business Repair

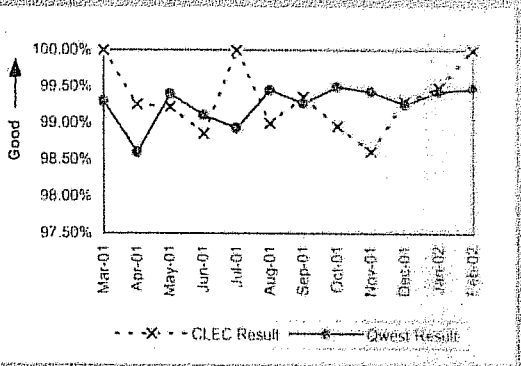
Percent Service Cleared within 24 hours (Percent) (MR-3C)-- No Dispatches

			96.18%	13.36%	4098	4237	96.72%	-0.85	-1.52
			95.15%	19.14%	4051	4221	95.97%	-0.11	-1.07
			96.26%	18.97%	4483	4601	97.44%	0.77	-0.53
			96.29%	12.96%	4563	4745	96.16%	-1.18	-1.72
			96.52%	18.31%	4411	4575	96.42%	-1.29	-1.78
			96.58%	19.41%	4489	4585	97.91%	1.2	-0.27
			98.75%	11.37%	3520	3635	96.84%	-0.93	-1.56
			100.00%	8.00%	4059	4145	97.93%	-1.27	-1.77
			94.64%	22.52%	3360	3450	97.39%	1.18	-0.28
			97.56%	14.14%	3319	3415	97.19%	-0.32	-1.2
			96.97%	17.14%	3719	3789	97.92%	0.57	-0.65
			100.00%	8.00%	3221	3309	97.34%	-1.3	-1.79



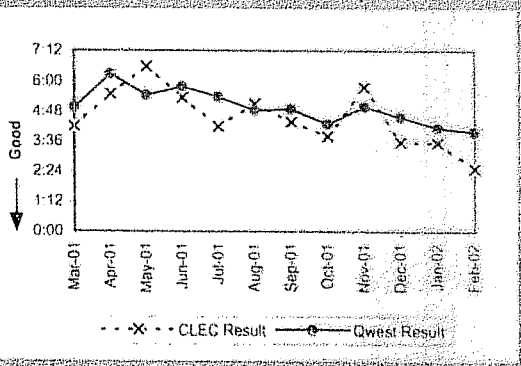
All Trouble Cleared within 48 hours (Percent) (MR-4C)-- No Dispatches

			100.00%	0.00%	9561	9629	99.29%	-1.46	-1.89
			92.26%	8.61%	8174	8290	98.60%	-0.9	-1.54
			97.22%	5.79%	8935	8989	99.40%	0.42	-0.74
			96.86%	10.64%	9091	9173	99.11%	0.48	-0.71
			100.00%	0.00%	8574	8667	98.93%	-1.48	-1.9
			99.00%	0.97%	8879	8928	99.45%	0.84	-0.49
			98.30%	7.98%	7061	7113	99.27%	-0.13	-1.08
			98.95%	10.18%	8052	8093	99.49%	0.97	-0.41
			98.61%	11.70%	7297	7339	99.43%	1.14	-0.3
			99.36%	6.36%	6752	6803	99.25%	-0.06	-1.04
			99.49%	7.14%	8018	8064	99.43%	-0.11	-1.06
			100.00%	0.00%	7109	7147	99.47%	-1.03	-1.63



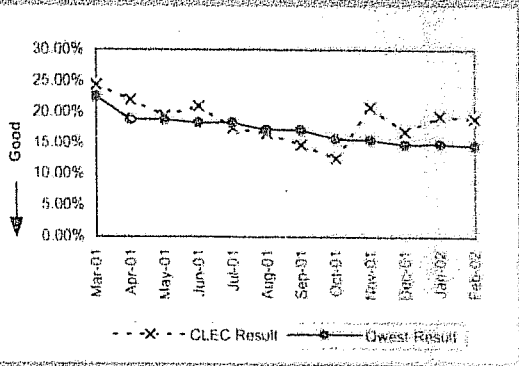
Mean Time to Restore (Hours:Minutes) (MR-6C)-- No Dispatches

			4:13	6:32	47828:12	9629	4:58	-1.23	-1.75
			6:36	8:42	52198:51	8290	6:18	-1	-1.61
			8:36	11:04	48985:42	8989	5:27	1.74	0.06
			5:27	9:33	53182:24	9173	5:48	-0.47	-1.29
			4:13	5:44	46638:50	8667	5:23	-1.33	-1.81
			5:09	11:41	43404:09	8928	4:52	0.31	-0.81
			4:24	12:16	34056:46	7113	4:55	-0.63	-1.36
			3:49	7:48	34902:41	8093	4:19	-0.76	-1.46
			5:47	10:56	36738:11	7339	5:00	0.96	-0.41
			3:55	7:33	31252:36	6803	4:36	-0.74	-1.45
			5:04	8:39	33642:58	8064	4:10	-0.71	-1.43
			2:52	4:46	26576:45	7147	4:00	-2.37	-2.44



Percent Repeat Report Rate (Percent) (MR-7C)-- No Dispatches

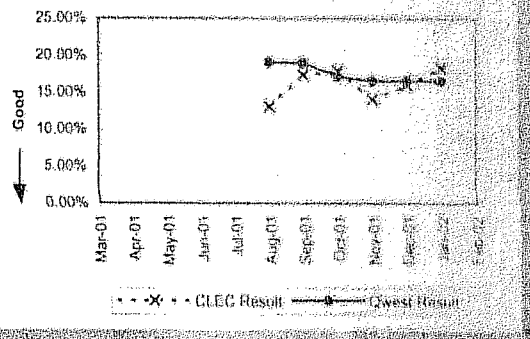
			24.44%	42.97%	2165	9630	22.48%	0.82	-0.5
			21.91%	41.43%	1562	8290	18.84%	1.29	-0.21
			19.48%	39.59%	1694	8990	18.84%	0.26	-0.84
			20.95%	40.73%	1680	9173	18.31%	1.1	-0.33
			17.39%	37.90%	1586	8668	18.32%	-0.34	-1.21
			19.59%	37.15%	1631	8930	17.13%	-0.2	-1.12
			14.74%	35.45%	1219	7113	17.14%	-0.78	-1.48
			12.57%	33.15%	1268	8093	15.67%	-1.17	-1.71
			20.63%	40.61%	1140	7339	15.53%	1.69	0.03
			16.90%	37.48%	1007	6803	14.80%	0.71	-0.57
			18.49%	39.61%	1200	8065	14.88%	1.74	0.06
			19.02%	39.26%	1044	7147	14.61%	1.72	0.04



Checklist #14 - Resale - Business Repair

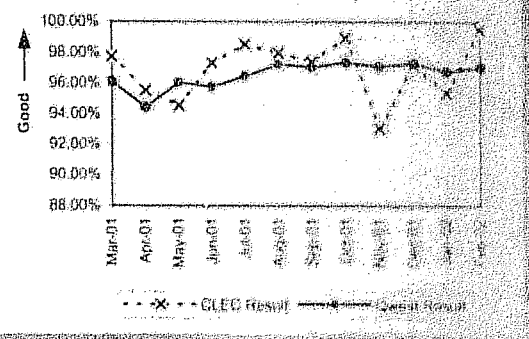
Repair Repeat Report Rate (Percent) (MR-7C*)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	13	99	13.13%	33.77%	974	5102	19.09%	-1.49	-1.91
Sep-01	15	86	17.44%	37.95%	767	4034	19.01%	-0.37	-1.22
Oct-01	21	117	17.95%	38.38%	762	4426	17.22%	0.23	-0.86
Nov-01	11	78	14.10%	34.80%	652	3931	16.59%	-0.58	-1.36
Dec-01	13	81	16.05%	36.71%	590	3558	16.58%	-0.13	-1.08
Jan-02	25	160	15.63%	36.71%	711	4296	16.55%	0.52	-0.69
Feb-02									



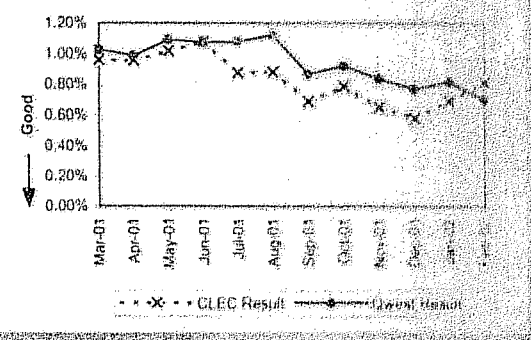
Repair Repeats Report Rate (Percent) (MR-9C)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	364	4[illegible]	9[illegible]	14.53%	9255	9630	96.11%	-1.47	-1.9
Apr-01	290	3[illegible]	9[illegible]	20.68%	7828	8290	94.43%	-0.77	-1.47
May-01	343	4[illegible]	9[illegible]	22.73%	8634	8990	96.04%	1.18	-0.28
Jun-01	334	4[illegible]	9[illegible]	19.13%	8784	9173	95.76%	-1.24	-1.76
Jul-01	264	2[illegible]	9[illegible]	11.05%	8362	8668	96.47%	-1.6	-1.97
Aug-01	190	2[illegible]	9[illegible]	14.03%	8683	8930	97.23%	-0.64	-1.39
Sep-01	169	1[illegible]	9[illegible]	15.81%	6902	7113	97.03%	-0.29	-1.19
Oct-01	185	1[illegible]	9[illegible]	16.18%	7879	8093	97.36%	-1.36	-1.83
Nov-01	134	1[illegible]	9[illegible]	25.42%	7125	7339	97.08%	2.46	0.49
Dec-01	108	1[illegible]	9[illegible]	16.55%	6619	6803	97.30%	0.15	-0.91
Jan-02	156	1[illegible]	9[illegible]	20.99%	7804	8065	96.76%	1.06	-0.36
Feb-02	214	2[illegible]	9[illegible]	6.87%	6935	7147	97.03%	-2.06	-2.25



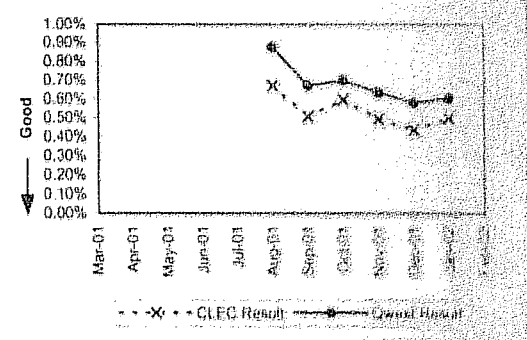
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	560	5[illegible]	1.[illegible]%	9.74%	31275	3038932	1.03%	-1.99	-2.21
Apr-01	328	3[illegible]	1.[illegible]%	9.74%	29905	3025899	0.99%	-0.92	-1.56
May-01	356	3[illegible]	1.[illegible]%	10.00%	32794	3000796	1.09%	-1.94	-2.18
Jun-01	286	2[illegible]	1.[illegible]%	10.34%	31700	2936889	1.08%	0.05	-0.97
Jul-01	286	2[illegible]	1.[illegible]%	9.32%	31555	2919270	1.08%	-5.47	-4.32
Aug-01	348	3[illegible]	1.[illegible]%	9.36%	32632	2898887	1.13%	-6.13	-4.73
Sep-01	470	5[illegible]	0.[illegible]%	8.38%	25087	2861397	0.87%	-4.91	-3.99
Oct-01	523	5[illegible]	0.[illegible]%	8.84%	26482	2865288	0.92%	-3.62	-3.2
Nov-01	441	6[illegible]	0.[illegible]%	8.07%	23877	2846137	0.84%	-5.17	-4.15
Dec-01	335	5[illegible]	0.[illegible]%	7.63%	21896	2831027	0.77%	-5.07	-4.08
Jan-02	406	5[illegible]	0.[illegible]%	8.31%	23073	2817640	0.82%	-3.25	-2.98
Feb-02	401	4[illegible]	0.[illegible]%	9.00%	19726	2797118	0.71%	2.94	0.79



Trouble Rate (Percent) (MR-8*)

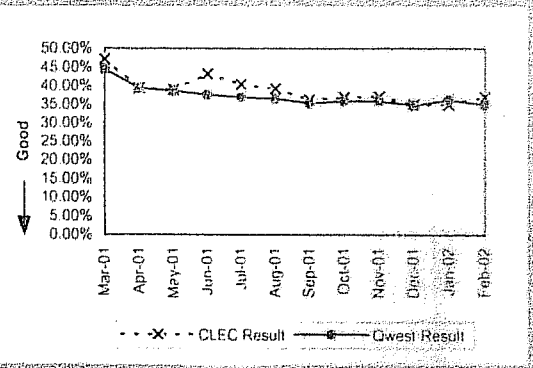
Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	493	73315	0.67%	8.17%	25465	2898887	0.88%	-5.9	-4.59
Sep-01	347	58180	0.51%	7.12%	19435	2861397	0.67%	-5.22	-4.17
Oct-01	397	66348	0.60%	7.71%	20042	2865288	0.70%	-3.09	-2.88
Nov-01	333	67333	0.49%	7.02%	18114	2846137	0.64%	-4.58	-3.78
Dec-01	259	57173	0.44%	6.60%	16473	2831027	0.58%	-4.5	-3.74
Jan-02	282	58310	0.56%	7.05%	17066	2817640	0.61%	-3.23	-2.97
Feb-02									



Checklist #14 - Resale - Business Repair

Qwest Installed Trouble Reports (Percent) (MR-12)

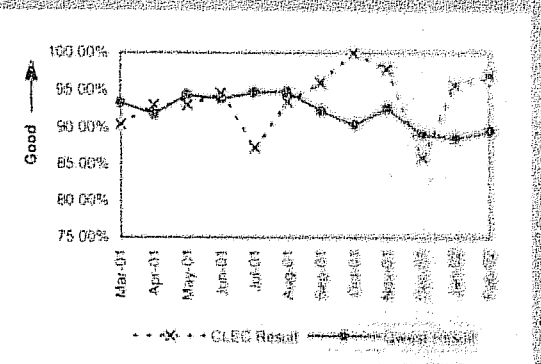
				49.92%	28127	56402	44.55%	2.15	0.31
				48.82%	19469	49365	39.42%	0.04	-0.98
				48.78%	20731	53525	38.73%	0.26	-0.85
				49.56%	19134	50834	37.64%	4.59	1.79
				48.16%	18607	50162	37.09%	2.41	0.46
				48.86%	19238	51470	36.60%	1.87	0.14
				48.12%	13761	38868	35.46%	0.55	-0.67
				48.35%	14894	41376	36.00%	0.63	-0.61
				48.35%	13433	37310	36.00%	0.69	-0.56
				47.72%	11729	33625	34.88%	0.09	-0.94
				47.11%	13131	36204	36.27%	-0.63	-1.39
				46.78%	10631	30357	35.02%	1.11	-0.33



Checklist #14 - Resale - Centrex Installation

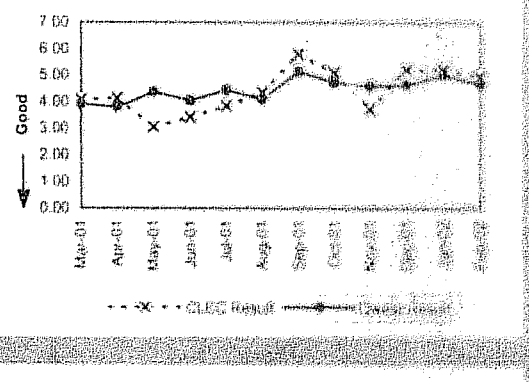
Installation Commitments Met (Percent) (OP-3A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	171	189	90.48%	29.35%	1213	1299	93.36%	1.42	-0.13
Apr-01	146	159	93.08%	25.38%	962	1048	91.79%	-0.55	-1.34
May-01	121	130	93.08%	25.38%	1036	1097	94.44%	0.65	-0.6
Jun-01	106	112	94.64%	22.52%	961	1023	93.94%	-0.3	-1.18
Jul-01	62	71	87.32%	33.27%	1050	1108	94.77%	2.33	0.42
Aug-01	86	92	93.48%	24.69%	1240	1307	94.87%	0.61	-0.63
Sep-01	73	76	96.05%	19.47%	863	935	92.30%	-1.18	-1.72
Oct-01	71	71	100.00%	0.00%	801	886	90.41%	-2.64	-2.61
Nov-01	45	48	97.83%	14.56%	753	813	92.62%	-1.31	-1.8
Dec-01	43	50	86.00%	34.70%	525	589	89.13%	0.69	-0.58
Jan-02	45	47	95.74%	20.18%	761	859	88.59%	-1.5	-1.91
Feb-02	32	33	96.97%	17.14%	615	687	89.52%	-1.36	-1.83



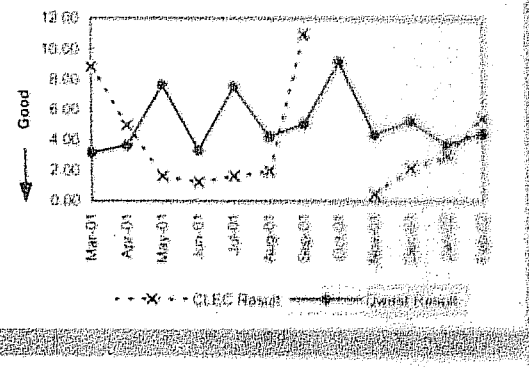
Installation Interval (Average Days) (OP-4A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	775	189	4.10	6.88	5085	1298	3.92	0.47	-0.71
Apr-01	659	159	4.14	6.08	3997	1048	3.81	0.84	-0.49
May-01	399	130	3.07	3.18	4799	1097	4.37	-2.34	-2.42
Jun-01	385	112	3.44	4.00	4144	1020	4.06	-1.01	-1.61
Jul-01	278	72	3.86	3.78	4988	1124	4.44	-0.76	-1.46
Aug-01	402	92	4.37	2.87	5437	1324	4.11	1.45	-0.12
Sep-01	447	77	5.81	9.55	4961	965	5.14	1.49	-0.09
Oct-01	368	72	5.11	3.98	4279	905	4.73	1.34	-0.18
Nov-01	176	47	3.74	1.31	3734	813	4.59	-1.04	-1.63
Dec-01	261	50	5.22	4.93	2730	587	4.65	1.47	-0.11
Jan-02	246	47	5.23	5.81	4349	867	5.02	1.67	0.02
Feb-02	169	34	4.97	3.87	3259	695	4.69	1.76	0.07



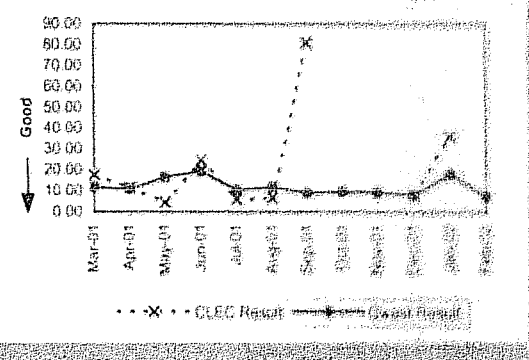
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	89	10	8.90	14.22	200	63	3.17	1.05	-0.36
Apr-01	30	6	5.00	7.04	197	54	3.65	0.91	-0.45
May-01	10	6	1.67	1.03	269	35	7.69	-1.12	-1.68
Jun-01	5	4	1.25	0.50	144	43	3.35	-1.18	-1.71
Jul-01	10	6	1.67	2.16	302	40	7.55	-1.11	-1.67
Aug-01	6	3	2.00	1.00	234	55	4.25	-0.6	-1.36
Sep-01	33	3	11.00	12.49	356	70	5.09	1.63	-0.01
Oct-01					444	48	9.25		
Nov-01	1	2	0.50	0.71	225	51	4.41	-0.6	-1.37
Dec-01	11	5	2.20	1.30	211	40	5.28	-0.72	-1.44
Jan-02	3	1	3.00		266	71	3.75	-0.11	-1.07
Feb-02	11	2	5.50	7.78	161	36	4.47	0.93	-0.43



Delayed Days for Facility Reasons (Average Days) (OP-6B-1)-- Dispatches Within MSAs

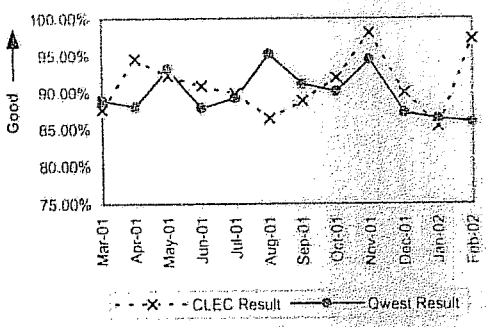
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	140	8	17.50	18.65	270	23	11.74	0.78	-0.53
Apr-01	58	5	11.60	6.50	346	32	10.81	0.94	-0.43
May-01	14	3	4.67	2.08	431	26	16.58	-1.12	-1.68
Jun-01	49	2	24.50	16.26	368	19	19.37	0.85	-0.48
Jul-01	24	4	6.00	6.98	232	22	10.55	-1.16	-1.7
Aug-01	20	3	6.67	9.81	213	18	11.83	-1.27	-1.77
Sep-01	81	1	81.00		265	29	9.14	1.81	0.1
Oct-01					497	51	9.75		
Nov-01					283	30	9.43		
Dec-01	17	2	8.50	2.12	253	31	8.16	0.79	-0.52
Jan-02	36	1	36.00		687	38	18.08	1.51	-0.08
Feb-02					360	48	7.50		



Checklist #14 - Resale - Centrex Installation

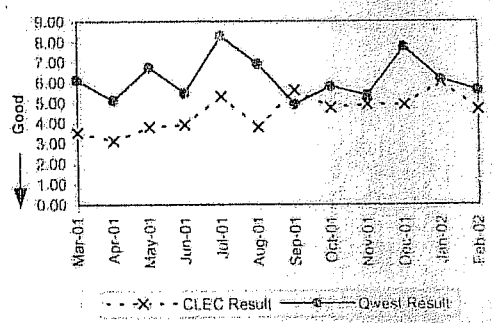
Mod Z Scr. (OP-4B) - Dispatches Outside MSAs

			Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr.	Parity Scr.
			32.60%	106	118	89.83%	0.28	-0.83
			22.61%	89	101	88.12%	-1.46	-1.86
			26.65%	110	118	93.22%	0.25	-0.85
			26.76%	116	132	87.88%	-0.67	-1.41
			30.17%	126	140	89.29%	-0.14	-1.08
			24.15%	160	168	95.24%	2.37	0.44
			31.43%	124	136	91.18%	0.51	-0.69
			27.60%	110	122	90.16%	-0.41	-1.25
			15.96%	86	91	94.51%	-0.89	-1.54
			23.57%	82	94	87.23%	-0.47	-1.29
			25.20%	93	96	96.46%	0.11	-0.94
			16.43%	80	100	80.00%	-1.66	-2.01



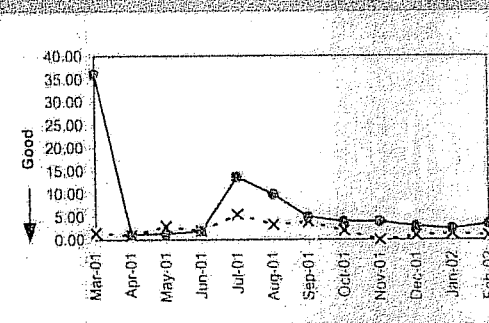
Average Days (OP-4B) - Dispatches Outside MSAs

			Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr.	Parity Scr.
			4.19	723	118	6.13	-1.83	-2.11
			2.11	516	101	5.15	-1.28	-1.76
			4.60	799	118	6.74	-2.11	-2.28
			4.75	722	132	5.47	-1.66	-2.01
			4.69	1179	142	8.30	-1.76	-2.07
			1.86	1181	171	6.91	-3.69	-3.24
			6.75	669	136	4.92	0.48	-0.71
			3.05	714	123	5.80	-1.17	-1.71
			3.92	491	92	5.36	-0.44	-1.27
			3.54	752	97	7.75	-1.51	-1.92
			7.20	696	97	6.14	-0.07	-1.04
			1.77	660	100	6.60	-1.04	-1.63



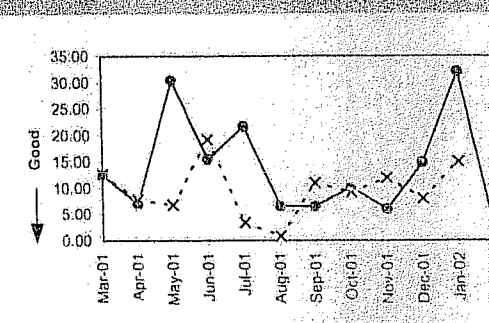
Trouble Report Rate Reasons (Average Days) (OP-6A-2) - Dispatches Outside MSAs

			Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr.	Parity Scr.
			1.22	145	4	36.25	-1.21	-1.74
			0.40	9	8	1.12	-0.45	-1.27
			2.00	4	3	1.33	1.72	0.04
			0.82	19	10	1.90	0.24	-0.85
			5.26	82	6	13.67	-0.61	-1.37
			2.88	69	7	9.86	-1.25	-1.76
			1.73	40	8	5.00	-0.21	-1.13
				12	3	4.00	-1.73	-2.05
			0.00	16	4	4.00	-0.69	-1.42
				27	9	3.00	-0.42	-1.26
			0.56	24	10	2.40	-0.63	-1.38
				45	13	3.46	-0.81	-1.49



Trouble Report Rate Reasons (Average Days) (OP-6B-2) - Dispatches Outside MSAs

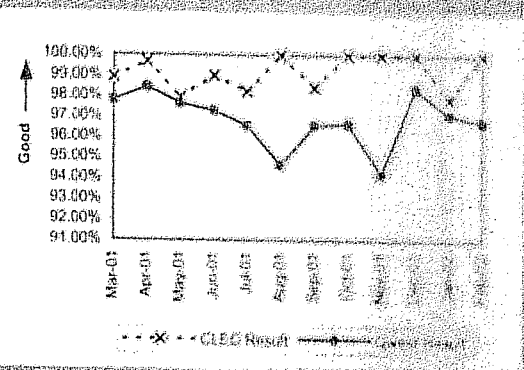
			Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr.	Parity Scr.
			10.14	113	9	12.56	0.08	-0.95
			6.92	28	4	7.00	0.3	-0.82
			4.27	152	5	30.40	-1.18	-1.72
			9.29	93	6	15.50	0.57	-0.65
			3.97	195	9	21.67	-1.14	-1.69
			1.50	13	2	6.50	-3.45	-3.1
			3.83	26	4	6.50	1.09	-0.33
			6.29	91	9	10.11	-0.14	-1.08
				12	2	6.00	3.72	1.26
			6.48	89	6	14.83	-0.38	-1.23
			16.35	128	4	32.00	-1.03	-1.62
				1	1	1.00		



Checklist #14 - Resale - Centrex Installation

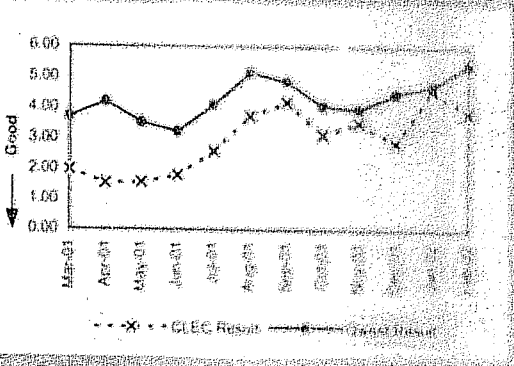
Installation Commitments Met (Percent) (OP-3C)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	463	468	98.93%	10.28%	1347	1377	97.82%	-1.42	-1.86
Apr-01	313	314	99.68%	5.63%	1211	1230	98.46%	-1.57	-1.96
May-01	387	395	97.97%	14.09%	1122	1149	97.65%	-0.37	-1.22
Jun-01	300	303	99.01%	9.90%	1192	1225	97.31%	-1.64	-2
Jul-01	112	114	98.25%	13.13%	563	583	96.57%	-0.9	-1.55
Aug-01	60	60	100.00%	0.00%	407	430	94.65%	-1.72	-2.05
Sep-01	63	64	98.44%	12.40%	425	440	96.59%	-0.76	-1.46
Oct-01	56	56	100.00%	0.00%	231	239	96.65%	-1.25	-1.78
Nov-01	51	51	100.00%	0.00%	131	139	94.24%	-1.51	-1.92
Dec-01	62	62	100.00%	0.00%	368	374	98.40%	-0.93	-1.57
Jan-02	47	48	97.92%	14.28%	538	554	97.11%	-0.32	-1.19
Feb-02	20	20	100.00%	0.00%	178	184	96.74%	-0.88	-1.53



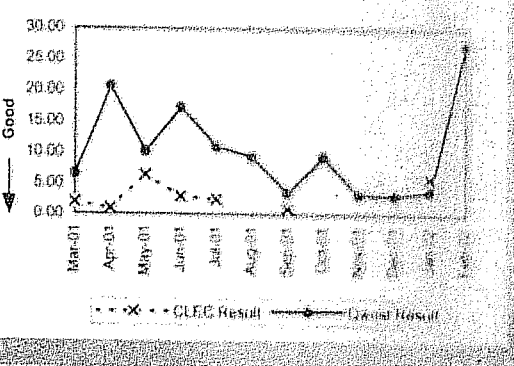
Installation Interval (Average Days) (OP-4C)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	93	4	1.94	1.86	5111	1377	3.71	-8.73	-6.31
Apr-01	48	4	1.54	1.51	5169	1230	4.20	-7.35	-5.47
May-01	61	4	1.52	2.24	3987	1128	3.53	-7	-5.25
Jun-01	53	2	1.81	1.66	3943	1213	3.25	-4.62	-3.81
Jul-01	29	11	2.64	1.63	2356	573	4.11	-2.79	-2.7
Aug-01	22	4	5.50	1.72	2180	422	5.17	-2.37	-2.44
Sep-01	26	6	4.33	1.27	2107	433	4.87	-2.52	-2.53
Oct-01	17	4	4.25	1.56	933	228	4.09	-2.2	-2.33
Nov-01	17	5	3.40	1.25	524	132	3.97	-1.15	-1.7
Dec-01	17	6	2.83	1.54	1636	364	4.49	-5.55	-4.37
Jan-02	21	4	5.25	1.61	2587	543	4.76	-0.56	-1.34
Feb-02	10	2	5.00	1.60	992	182	5.45	-0.7	-1.42



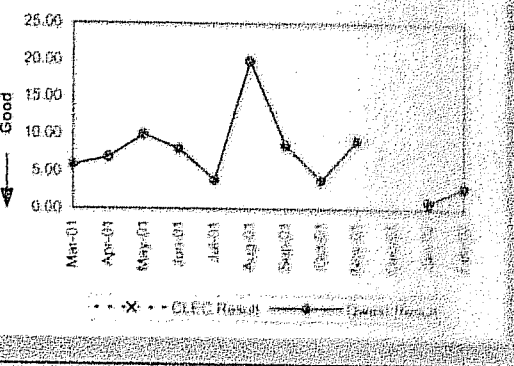
Delayed Days for Facility Reasons (Average Days) (OP-6A-3)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	16	1	2.00	1.73	185	28	6.61	-0.9	-1.55
Apr-01	1	1	1.00		351	17	20.65	-0.54	-1.33
May-01	52	8	6.50	11.59	257	25	10.28	-0.34	-1.21
Jun-01	9	3	3.00	1.73	468	27	17.33	-1.15	-1.7
Jul-01	5	2	2.50	2.12	232	21	11.05	-0.53	-1.32
Aug-01					218	23	9.48		
Sep-01	1	1	1.00		47	13	3.62	-0.44	-1.27
Oct-01					94	10	9.40		
Nov-01					23	7	3.29		
Dec-01					25	8	3.12		
Jan-02	6	1	6.00		80	21	3.81	0.66	-0.6
Feb-02					192	7	27.43		



Delayed Days for Facility Reasons (Average Days) (OP-6B-3)-- No Dispatches

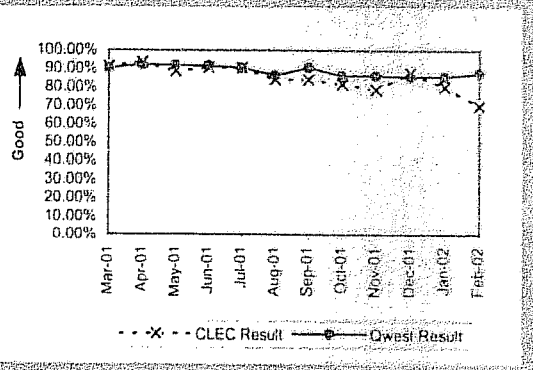
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					12	2	6.00		
Apr-01					14	2	7.00		
May-01					20	2	10.00		
Jun-01					49	6	8.17		
Jul-01					4	1	4.00		
Aug-01					20	1	20.00		
Sep-01					26	3	8.67		
Oct-01					4	1	4.00		
Nov-01					28	3	9.33		
Dec-01									
Jan-02					1	1	1.00		
Feb-02					3	1	3.00		



Checklist #14 - Resale - Centrex Installation

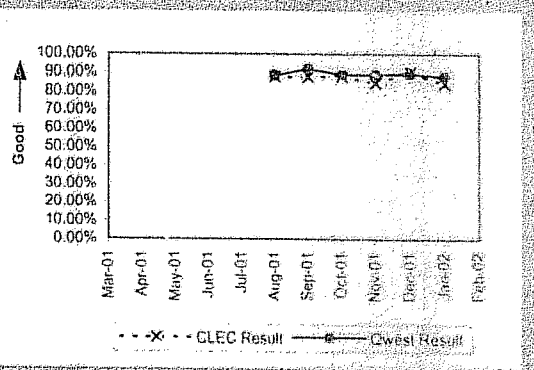
New Service Installation Quality (Percent) (OP-5)

			CLEC Resl	Std Dev	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
		371	81.40%	28.04%	2536	2803	90.47%	-0.76	-1.46
		192	83.87%	25.08%	2478	2685	92.29%	-1.4	-1.85
		577	88.84%	31.49%	2281	2477	92.09%	2.69	0.64
		324	90.89%	28.77%	2277	2485	91.63%	0.58	-0.65
		192	93.85%	29.24%	1966	2171	90.56%	0	-1
		254	84.25%	36.43%	1639	1894	86.54%	0.99	-0.4
		232	84.50%	36.36%	1561	1741	90.81%	2.88	0.75
		168	81.82%	38.57%	1219	1411	86.39%	1.69	0.03
		121	78.65%	40.77%	1010	1169	86.40%	2.48	0.51
		192	87.90%	32.61%	917	1068	85.86%	-0.68	-1.42
		163	80.39%	39.76%	1119	1298	85.75%	1.72	0.04
		112	75.89%	45.63%	1100	1256	87.58%	4.78	1.91



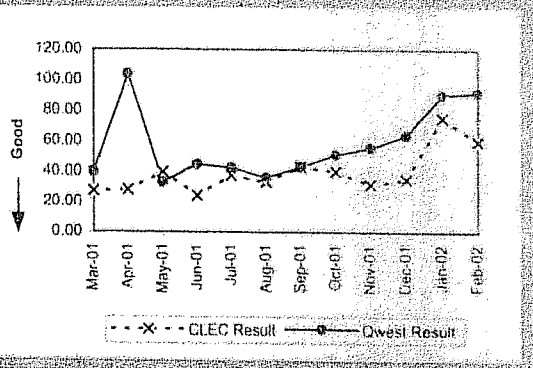
New Service Installation Quality (Percent) (OP-5[1])

			CLEC Resl	Std Dev	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
		254	86.19%	32.27%	1679	1894	88.65%	0.23	-0.86
		228	87.89%	32.62%	1806	1741	92.25%	2.13	0.29
		196	88.38%	32.04%	1255	1411	88.94%	0.25	-0.85
		171	84.80%	35.91%	1042	1169	89.14%	1.62	-0.01
		192	90.45%	29.40%	958	1068	89.70%	-0.29	-1.17
		151	84.31%	36.37%	1142	1298	87.98%	1.28	-0.22



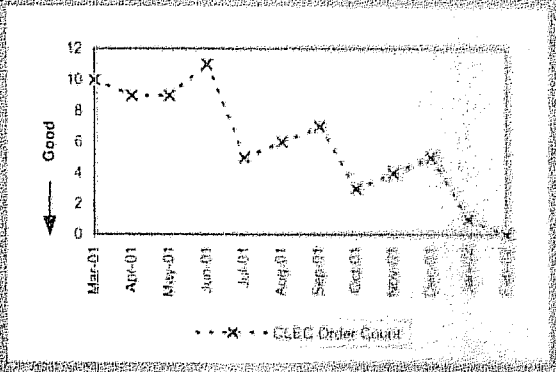
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

			CLEC Resl	Std Dev	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
		53	27.21	25.26	5572	139	40.09	-1.59	-1.97
		22	28.07	35.41	25116	242	103.79	-3.66	-3.22
		14	39.71	41.33	6035	183	32.98	1.66	0.01
		18	24.26	33.40	7603	109	44.99	-1.68	-2.02
		11	37.45	47.48	7103	167	42.53	-0.32	-1.2
		22	33.14	43.15	9565	264	36.23	-0.29	-1.18
		14	43.36	59.06	12158	282	43.11	1.65	0.01
		9	40.22	62.27	14411	281	51.28	-0.59	-1.36
		14	31.50	59.37	16257	290	56.06	-1.51	-1.92
		17	35.12	59.78	17091	267	64.01	-1.94	-2.18
		7	75.29	88.37	16990	188	90.37	-0.56	-1.34
		11	60.18	83.46	16728	182	91.91	-1.29	-1.78



Checklist #14 - Resale - Centrex Installation

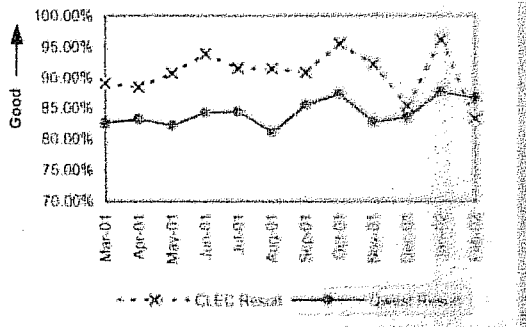
Count of Pending Orders Delayed for Facilities Reasons Centrex (OP-15B)	
Date	CLEC Order Count
Mar-01	10
Apr-01	9
May-01	9
Jun-01	11
Jul-01	5
Aug-01	6
Sep-01	7
Oct-01	3
Nov-01	4
Dec-01	5
Jan-02	1
Feb-02	0



Checklist #14 - Resale - Centrex Repair

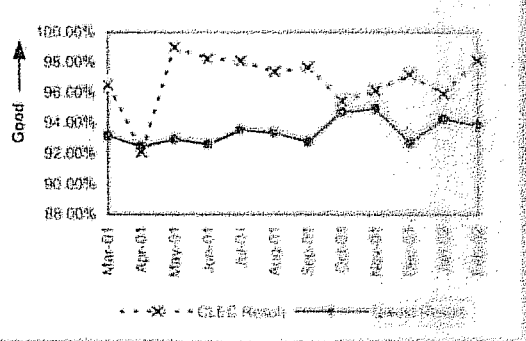
Out of Service Cleared within 24 hours (Percent) (MR-3A)-- Dispatches Within MSAs

		120	89.17%	31.08%	536	649	82.59%	-1.75	-2.06
		113	88.50%	31.91%	466	564	83.22%	-1.37	-1.84
		163	90.80%	26.91%	602	732	82.24%	-2.59	-2.57
		115	93.91%	23.91%	569	675	84.30%	-2.62	-2.59
		119	91.60%	27.74%	495	586	84.47%	-1.96	-2.19
		118	91.53%	27.85%	619	763	81.13%	-2.69	-2.63
		65	90.91%	28.75%	455	532	85.53%	-1.4	-1.85
		55	96.36%	20.61%	482	552	87.32%	-2.18	-2.32
		50	96.22%	26.78%	396	478	82.85%	-2.16	-2.32
		49	89.47%	35.29%	356	426	83.57%	-0.33	-1.2
		91	94.51%	19.23%	428	488	87.70%	-1.76	-2.07
		82	87.10%	37.27%	372	429	86.71%	0.62	-0.62



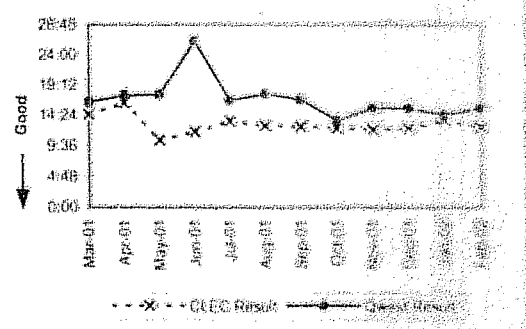
[illegible] Hours (Percent) (MR-4A)-- Dispatches Within MSAs

				16.30%	778	835	93.17%	-1.59	-1.97
				26.92%	700	757	92.47%	0.17	-0.9
				24.81%	846	909	92.96%	-3.07	-2.86
				17.17%	766	827	92.62%	-2.55	-2.55
				17.65%	710	759	93.54%	-2.12	-2.29
				19.96%	873	935	93.37%	-1.85	-2.13
				19.13%	655	706	92.78%	-1.96	-2.19
				21.64%	678	716	94.69%	-0.36	-1.22
				19.40%	562	613	94.94%	-0.56	-1.34
				16.56%	521	562	92.70%	-1.37	-1.83
				19.72%	590	626	94.25%	-0.59	-1.36
				19.61%	502	535	93.83%	-1.24	-1.75



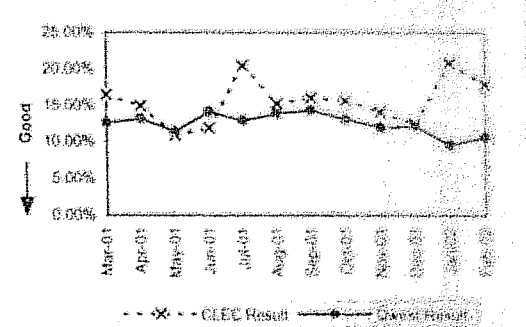
[illegible] Hours Minutes) (MR-6A)-- Dispatches Within MSAs

				15:41	13604:47	835	16:32	-1.06	-1.64
				20:39	13305:23	757	17:35	-0.57	-1.35
				19:50	16068:59	909	17:42	-4.04	-3.45
				13:58	21696:52	827	26:14	-1.21	-1.74
				19:02	12748:50	759	16:48	-1.33	-1.81
				16:52	16668:16	935	17:50	-1.85	-2.13
				14:56	11966:58	706	16:57	-1.46	-1.89
				19:00	9751:47	716	13:37	-0.68	-1.4
				19:29	9519:49	613	15:32	-1.35	-1.82
				14:25	8707:35	562	15:30	-1.31	-1.8
				20:42	9066:30	626	14:29	-0.25	-1.15
				13:16	8328:20	535	15:34	-0.8	-1.48



Repair Report Rate (Percent) (MR-7A)-- Dispatches Within MSAs

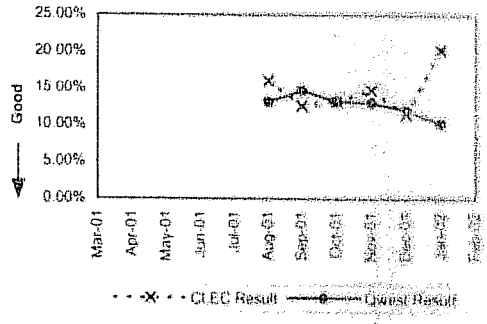
		29	176	16.48%	37.10%	108	859	12.57%	1.37	-0.17
		23	183	14.92%	35.63%	103	783	13.15%	0.63	-0.62
		35	210	16.95%	31.23%	105	923	11.38%	-0.17	-1.11
		21	177	11.86%	32.34%	120	849	14.13%	-0.79	-1.48
		33	161	20.50%	40.37%	102	788	12.94%	2.41	0.46
		24	187	16.29%	35.99%	134	966	13.87%	0.48	-0.71
		23	191	16.03%	36.69%	105	732	14.34%	0.51	-0.69
		26	194	15.67%	36.35%	98	746	13.14%	0.79	-0.52
		19	135	14.07%	34.78%	70	634	11.99%	0.68	-0.59
		9	72	12.50%	33.07%	70	577	12.13%	0.12	-0.93
		16	77	20.78%	40.57%	61	639	9.55%	2.75	0.67
		5	50	12.86%	36.30%	59	556	10.61%	1.56	-0.05



Checklist #14 - Resale - Centrex Repair

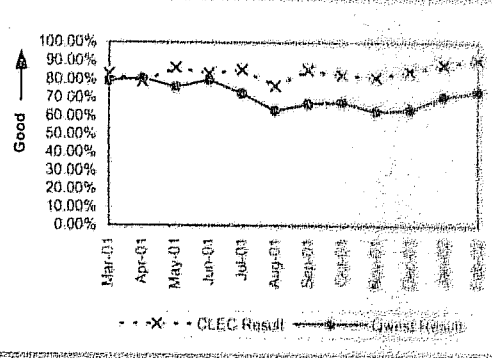
Repair Repeat Report Rate (Percent) (MR-7A*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	21	131	16.03%	36.69%	106	804	13.18%	0.98	-0.46
Sep-01	12	95	12.63%	33.22%	88	599	14.69%	-0.53	-1.32
Oct-01	13	98	13.27%	33.92%	83	627	13.24%	0.03	-0.98
Nov-01	17	115	14.78%	35.49%	66	506	13.04%	0.5	-0.69
Dec-01	7	61	11.48%	31.87%	58	481	12.06%	-0.13	-1.08
Jan-02	13	64	20.31%	40.23%	56	546	10.26%	2.23	0.36
Feb-02									



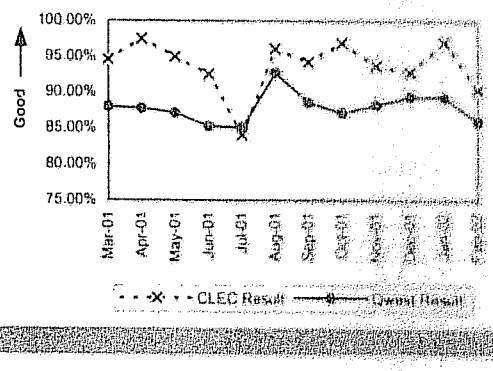
Repair Appointments Met (Percent) (MR-9A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	147	176	83.52%	37.10%	664	834	79.62%	-1.17	-1.71
Apr-01	143	181	79.01%	40.73%	607	750	80.93%	0.59	-0.64
May-01	182	210	86.67%	33.99%	664	872	76.15%	-3.21	-2.95
Jun-01	148	177	83.62%	37.01%	640	801	79.90%	-1.12	-1.68
Jul-01	137	160	85.63%	35.08%	556	764	72.77%	-3.32	-3.02
Aug-01	115	165	76.27%	42.23%	582	919	63.33%	-3.21	-2.95
Sep-01	112	131	85.50%	35.21%	464	693	66.96%	-4.14	-3.52
Oct-01	111	134	82.84%	37.71%	477	702	67.95%	-3.38	-3.06
Nov-01	109	134	81.34%	38.96%	384	612	62.75%	-4.03	-3.45
Dec-01	61	72	84.72%	35.98%	357	559	63.86%	-3.47	-3.11
Jan-02	58	77	58.31%	32.13%	428	604	70.86%	-3.17	-2.93
Feb-02	81	89	91.01%	28.52%	387	525	73.71%	-2.8	-2.71



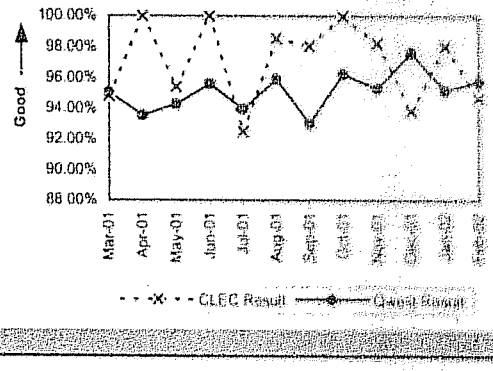
Out of Service Cleared within 24 hours (Percent) (MR-3B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	35	37	94.59%	22.61%	132	150	88.00%	-1.11	-1.67
Apr-01	36	40	97.50%	15.61%	115	131	87.79%	-1.64	-2
May-01	38	40	95.00%	21.79%	156	179	87.15%	-1.34	-1.82
Jun-01	37	40	92.50%	26.34%	116	136	85.29%	-1.13	-1.69
Jul-01	37	41	84.00%	36.58%	126	148	85.14%	0.16	-0.89
Aug-01	50	52	96.15%	19.23%	179	193	92.75%	-0.84	-1.51
Sep-01	33	35	94.29%	23.21%	132	149	88.59%	-0.95	-1.58
Oct-01	32	33	96.97%	17.14%	109	125	87.20%	-1.49	-1.91
Nov-01	30	32	93.75%	24.21%	75	85	88.24%	-0.83	-1.5
Dec-01	25	28	92.86%	25.75%	93	104	89.42%	-0.52	-1.32
Jan-02	33	34	97.06%	16.90%	84	94	89.36%	-1.25	-1.76
Feb-02	19	21	90.48%	29.35%	74	86	86.05%	-0.53	-1.32



All Troubles Cleared within 48 hours (Percent) (MR-4B)-- Dispatches Outside MSAs

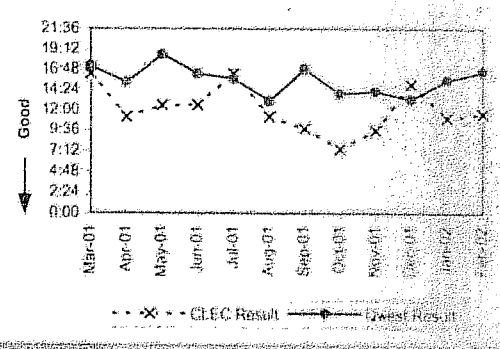
Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	55	58	94.83%	22.15%	193	203	95.07%	0.09	-0.94
Apr-01	59	59	100.00%	0.00%	174	186	93.55%	-1.76	-2.07
May-01	63	66	95.45%	20.83%	215	228	94.30%	-0.36	-1.22
Jun-01	62	62	100.00%	0.00%	175	183	95.63%	-1.46	-1.88
Jul-01	62	67	92.54%	26.28%	187	199	93.97%	0.42	-0.75
Aug-01	69	70	98.57%	11.87%	238	248	95.97%	-0.98	-1.59
Sep-01	52	53	98.11%	13.61%	174	187	93.05%	-1.28	-1.78
Oct-01	42	42	100.00%	0.00%	156	162	96.30%	-1.13	-1.69
Nov-01	57	58	98.28%	13.02%	123	129	95.35%	-0.88	-1.53
Dec-01	46	49	93.88%	23.97%	128	131	97.71%	1.18	-0.28
Jan-02	51	52	98.08%	13.73%	120	126	95.24%	-0.81	-1.49
Feb-02	36	38	94.74%	22.33%	114	119	95.80%	0.29	-0.83



Checklist #14 - Resale - Centrex Repair

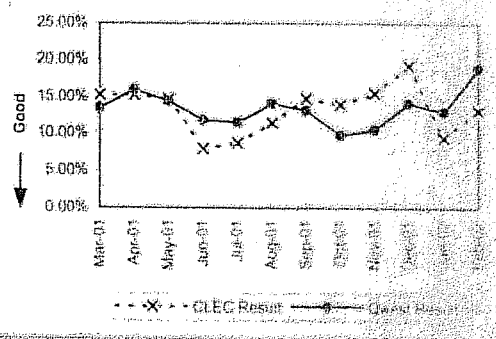
Mean Time to Restore (Hours:Minutes) (MR-6B) – Dispatches Outside MSAs

			CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
		59	16:16	14:52	3488:20	203	17:11	-0.32	-1.19
		61	11:11	8:39	2841:53	186	15:17	-1.5	-1.91
		65	12:33	15:25	4231:10	228	18:33	-1.44	-1.87
		62	12:37	9:55	2983:12	183	16:18	-1.49	-1.9
		67	16:18	16:42	3124:55	199	15:42	0.71	-0.57
		70	11:14	10:52	3240:49	248	13:04	-0.93	-1.57
		61	9:49	9:39	3152:39	187	16:52	-0.96	-1.58
		42	7:25	8:44	2251:29	162	13:54	-2.05	-2.24
		52	9:35	11:54	1832:55	129	14:13	-2.12	-2.29
		49	16:02	17:00	1730:43	131	13:13	0.67	-0.59
		62	11:03	11:03	1952:24	126	15:30	-0.71	-1.43
		58	11:42	16:43	1965:06	119	16:31	-1.77	-2.08



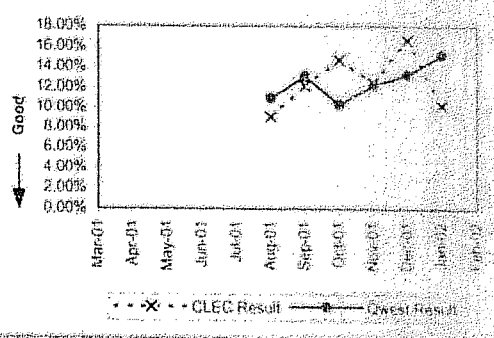
Trouble Report Rate (Percent) (MR-7B) – Dispatches Outside MSAs

			CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
		59	15.25%	35.95%	28	208	13.46%	0.36	-0.78
		64	15.25%	35.95%	30	188	15.96%	-0.13	-1.08
		68	14.71%	35.42%	33	229	14.41%	0.07	-0.96
		63	7.94%	27.03%	22	186	11.83%	-0.83	-1.5
		68	9.76%	28.18%	23	200	11.50%	-0.63	-1.38
		70	11.43%	31.82%	36	255	14.12%	-0.57	-1.35
		64	14.81%	35.52%	25	189	13.23%	0.3	-0.82
		45	13.56%	34.05%	16	164	9.76%	0.78	-0.52
		58	10.53%	30.71%	14	133	10.53%	0.96	-0.42
		66	14.23%	35.41%	19	134	14.18%	0.84	-0.49
		60	9.42%	29.23%	17	131	12.98%	-0.65	-1.39
		76	18.18%	38.80%	23	122	18.85%	-0.78	-1.48



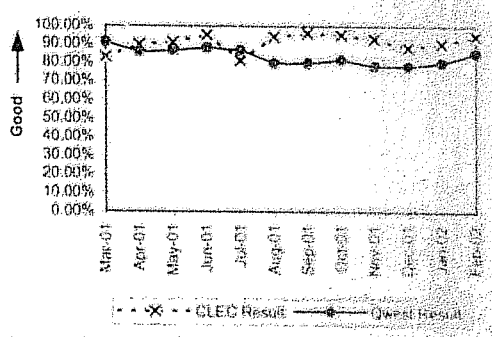
Trouble Report Repeat Rate (Percent) (MR-7B1) – Dispatches Outside MSAs

			CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
		65	8.09%	28.75%	22	201	10.95%	-0.39	-1.24
		41	12.20%	32.72%	20	152	13.16%	-0.16	-1.1
		34	14.71%	35.42%	14	136	10.29%	0.69	-0.58
		48	12.50%	33.07%	13	106	12.26%	0.04	-0.97
		42	10.67%	37.27%	15	113	13.27%	0.53	-0.68
		39	10.26%	30.34%	17	112	15.18%	-0.74	-1.45



Trouble Appointments Met (Percent) (MR-9B) – Dispatches Outside MSAs

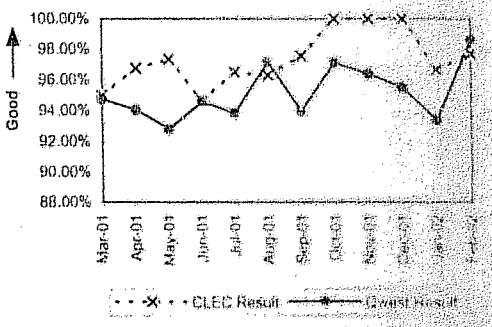
			CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
		69	89.05%	31.52%	187	205	91.22%	1.71	0.04
		79	89.83%	30.22%	161	188	85.64%	-0.8	-1.49
		68	91.16%	28.36%	195	225	86.67%	-0.96	-1.58
		60	95.24%	21.30%	164	186	88.17%	-1.5	-1.91
		69	91.16%	28.10%	173	199	86.93%	1.15	-0.3
		79	94.29%	23.21%	202	253	79.84%	-2.67	-2.62
		64	90.30%	16.89%	150	188	79.79%	-2.66	-2.62
		41	90.35%	21.06%	133	163	81.60%	-2.07	-2.26
		58	85.10%	25.34%	104	133	78.20%	-2.29	-2.39
		62	88.46%	31.95%	103	132	78.03%	-1.54	-1.94
		57	90.57%	29.23%	104	130	80.00%	-1.62	-1.99
		52	94.54%	22.33%	104	122	85.25%	-1.44	-1.88



Checklist #14 - Resale - Centrex Repair

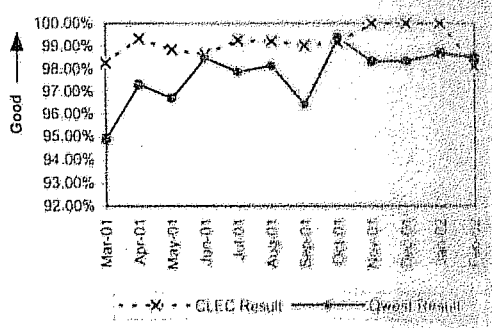
Out of Service Cleared within 24 hours (Percent) (MR-3C)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	57	60	95.00%	21.79%	270	285	94.74%	-0.08	-1.05
Apr-01	60	62	96.77%	17.67%	284	302	94.04%	-0.83	-1.5
May-01	73	75	97.33%	16.11%	271	292	92.81%	-1.35	-1.82
Jun-01	53	56	94.64%	22.52%	261	276	94.57%	-0.02	-1.01
Jul-01	55	57	96.49%	18.40%	304	324	93.83%	-0.77	-1.47
Aug-01	57	59	96.30%	18.89%	377	388	97.16%	0.39	-0.76
Sep-01	40	41	97.56%	15.43%	202	215	93.95%	-0.89	-1.54
Oct-01	48	48	100.00%	0.00%	235	242	97.11%	-1.09	-1.66
Nov-01	48	48	100.00%	0.00%	240	249	96.39%	-1.23	-1.75
Dec-01	34	34	100.00%	0.00%	190	199	95.48%	-1.17	-1.71
Jan-02	29	31	93.55%	17.95%	226	242	93.39%	-0.68	-1.41
Feb-02	47	51	92.16%	15.07%	211	214	98.60%	0.41	-0.75



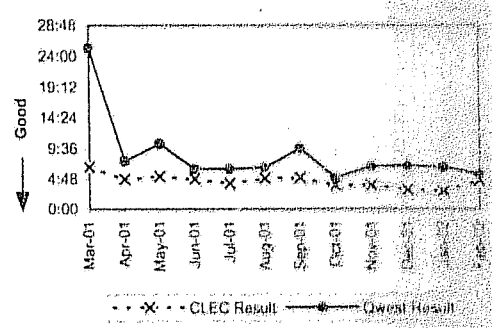
[illegible] Cleared within 48 hours (Percent) (MR-4C)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	172	175	98.29%	12.98%	558	588	94.90%	-1.79	-2.09
Apr-01	191	197	96.95%	9.08%	581	597	97.32%	-1.38	-1.84
May-01	175	177	98.87%	10.67%	587	607	96.71%	-1.42	-1.86
Jun-01	147	151	97.35%	11.51%	525	533	98.50%	-0.14	-1.09
Jul-01	155	158	98.10%	8.45%	551	563	97.87%	-1.03	-1.63
Aug-01	180	183	98.36%	9.79%	641	653	98.16%	-0.84	-1.51
Sep-01	192	204	94.12%	9.81%	405	420	96.43%	-1.27	-1.77
Oct-01	121	122	99.18%	9.02%	473	476	99.37%	0.23	-0.86
Nov-01	146	151	96.69%	9.66%	476	484	98.35%	-1.38	-1.84
Dec-01	183	184	99.46%	6.68%	358	364	98.35%	-1.16	-1.7
Jan-02	168	169	99.41%	6.02%	456	462	98.70%	-1.04	-1.63
Feb-02	193	201	96.02%	13.45%	402	408	98.53%	0.3	-0.82



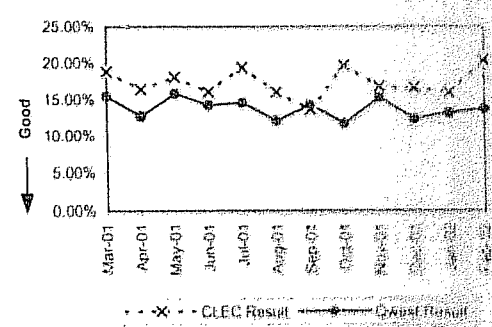
[illegible] Time to Restore (Hours Minutes) (MR-6C)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	1190:39	177	6:43	12:28	14883:48	588	25:19	-1.34	-1.82
Apr-01	727:05	157	4:37	6:23	4592:09	597	7:42	-1.91	-2.16
May-01	929:29	177	5:15	11:36	6328:02	607	10:26	-1.83	-2.11
Jun-01	718:06	149	4:49	8:33	3426:59	533	6:26	-1.37	-1.83
Jul-01	573:27	134	4:16	7:23	3626:26	563	6:26	-1.83	-2.11
Aug-01	648:07	131	4:57	8:40	4355:19	653	6:40	-0.71	-1.43
Sep-01	920:01	167	5:30	10:56	4080:09	420	9:43	-0.77	-1.47
Oct-01	467:59	122	3:50	7:47	2383:26	476	5:00	-0.96	-1.58
Nov-01	575:07	149	3:52	6:11	3323:09	484	6:52	-1.25	-1.76
Dec-01	315:00	102	3:06	5:25	2527:17	364	6:57	-2.65	-2.61
Jan-02	293:19	100	2:56	4:58	3112:36	462	6:44	-2.29	-2.39
Feb-02	496:18	106	4:41	9:51	2264:59	408	5:33	-0.43	-1.26



Repair Repeat Report Rate (Percent) (MR-7C)-- No Dispatches

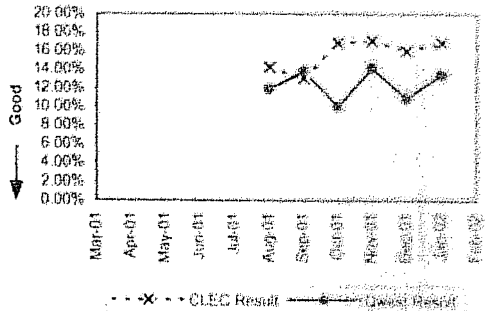
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	30	175	18.86%	39.12%	91	588	15.48%	1.06	-0.36
Apr-01	25	152	16.45%	37.07%	76	597	12.73%	1.18	-0.28
May-01	32	177	18.08%	38.48%	96	607	15.82%	0.72	-0.56
Jun-01	24	149	16.11%	36.76%	76	533	14.26%	0.57	-0.65
Jul-01	27	139	19.42%	39.56%	82	563	14.56%	1.39	-0.15
Aug-01	21	131	16.03%	36.69%	79	653	12.10%	1.21	-0.26
Sep-01	14	103	13.59%	34.27%	60	420	14.29%	-0.18	-1.11
Oct-01	24	122	19.67%	39.75%	56	476	11.76%	2.2	0.34
Nov-01	25	149	16.78%	37.37%	74	484	15.29%	0.44	-0.73
Dec-01	17	102	16.67%	37.27%	45	364	12.36%	1.12	-0.32
Jan-02	16	100	16.00%	36.66%	61	462	13.20%	0.74	-0.55
Feb-02	22	106	20.37%	40.28%	56	408	13.73%	1.67	0.02



Checklist #14 - Resale - Centrex Repair

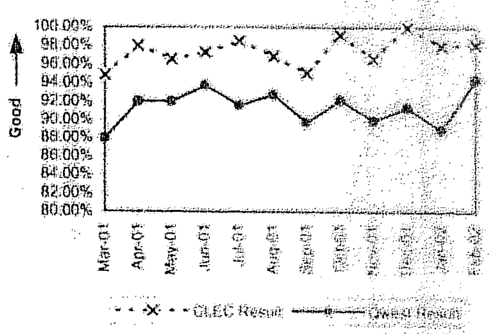
Repair Repeat Report Rate (Percent) (MR-7C*)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]	[illegible]	84	14.29%	34.99%	55	462	11.90%	0.62	-0.63
[illegible]	[illegible]	61	13.11%	33.76%	41	296	13.85%	-0.15	-1.09
[illegible]	[illegible]	71	16.90%	37.48%	35	347	10.09%	1.59	-0.03
[illegible]	[illegible]	99	17.17%	37.71%	50	352	14.20%	0.73	-0.55
[illegible]	[illegible]	56	16.07%	36.73%	25	228	10.96%	1.03	-0.37
[illegible]	[illegible]	[illegible]	[illegible]	37.52%	43	319	13.48%	0.71	-0.57
[illegible]									



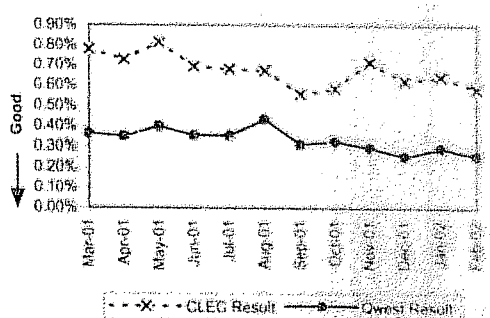
Repair Appointments Met (Percent) (MR-9C)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	22.09%	454	516	87.98%	-2.42	-2.47
[illegible]	[illegible]	[illegible]	[illegible]	13.91%	484	526	92.02%	-2.41	-2.46
[illegible]	[illegible]	[illegible]	[illegible]	16.15%	484	526	92.02%	-1.94	-2.18
[illegible]	[illegible]	[illegible]	[illegible]	16.10%	436	465	93.76%	-1.56	-1.95
[illegible]	[illegible]	[illegible]	[illegible]	11.99%	469	512	91.60%	-2.6	-2.58
[illegible]	[illegible]	[illegible]	[illegible]	17.40%	526	567	92.77%	-1.62	-1.98
[illegible]	[illegible]	[illegible]	[illegible]	21.59%	333	371	89.76%	-1.58	-1.96
[illegible]	[illegible]	[illegible]	[illegible]	9.02%	376	408	92.16%	-2.53	-2.54
[illegible]	[illegible]	[illegible]	[illegible]	18.07%	375	417	89.93%	-2.32	-2.44
[illegible]	[illegible]	[illegible]	[illegible]	0.00%	306	335	91.34%	-2.72	-2.65
[illegible]	[illegible]	[illegible]	[illegible]	14.00%	354	398	88.94%	-2.58	-2.57
[illegible]	[illegible]	[illegible]	[illegible]	13.48%	336	356	94.38%	-1.49	-1.91



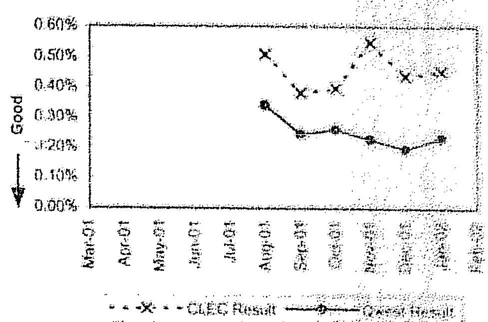
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	442	[illegible]	[illegible]	6.61%	1655	452842	0.37%	14.96	8.09
[illegible]	392	[illegible]	[illegible]	6.51%	1568	446516	0.35%	14.02	7.52
[illegible]	456	[illegible]	[illegible]	9.00%	1759	439344	0.40%	14.68	7.92
[illegible]	369	[illegible]	[illegible]	5.31%	1568	440977	0.36%	12.74	6.75
[illegible]	369	54073	[illegible]	8.23%	1551	436656	0.36%	12.06	6.33
[illegible]	[illegible]	53010	[illegible]	8.19%	1874	430212	0.44%	7.91	3.81
[illegible]	[illegible]	51462	0.56%	7.46%	1341	426464	0.31%	9.38	4.71
[illegible]	[illegible]	50984	0.59%	7.64%	1386	424339	0.33%	9.72	4.91
[illegible]	342	47654	0.72%	8.44%	1251	421670	0.30%	16.02	8.74
[illegible]	225	36235	0.62%	7.87%	1075	419800	0.26%	13.29	7.08
[illegible]	230	35694	0.64%	8.00%	1232	418667	0.29%	11.72	6.13
[illegible]	[illegible]	34456	0.59%	7.63%	1086	420226	0.26%	11.52	6.01



Trouble Rate (Percent) (MR-8*)

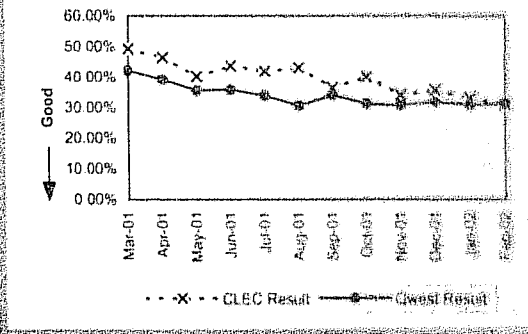
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]	279	53010	0.51%	7.12%	1467	430212	0.34%	6.27	2.81
[illegible]	197	51462	0.38%	6.18%	1047	426464	0.25%	5.95	2.61
[illegible]	203	50984	0.40%	6.30%	1110	424339	0.26%	5.7	2.47
[illegible]	262	47654	0.55%	7.39%	964	421670	0.23%	13.92	7.46
[illegible]	159	36235	0.44%	6.61%	822	419800	0.20%	10.04	5.1
[illegible]	162	35694	0.45%	6.72%	977	418667	0.23%	8.29	4.04
[illegible]									



Checklist #14 - Resale - Centrex Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)

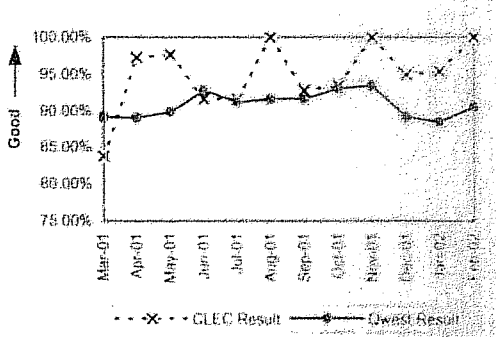
Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	399	869	45.92%	50.00%	1208	2863	42.19%	3.62	1.2
Apr-01	342	734	46.59%	49.88%	1015	2583	39.30%	3.57	1.17
May-01	307	762	40.29%	49.05%	975	2734	35.66%	2.36	0.43
Jun-01	304	693	43.87%	49.62%	879	2447	35.92%	3.85	1.34
Jul-01	267	636	41.98%	49.35%	795	2346	33.89%	3.82	1.33
Aug-01	272	630	43.17%	49.53%	827	2701	30.62%	6.16	2.74
Sep-01	166	454	36.56%	48.16%	696	2037	34.17%	0.97	-0.41
Oct-01	201	500	40.20%	49.03%	630	2016	31.25%	3.76	1.29
Nov-01	177	519	34.10%	47.41%	555	1806	30.73%	1.47	-0.11
Dec-01	126	352	35.80%	47.94%	505	1580	31.96%	1.38	-0.16
Jan-02	114	344	33.14%	47.07%	550	1762	30.86%	0.83	-0.49
Feb-02	91	293	31.06%	46.27%	497	1583	31.40%	-0.11	-1.07



Checklist #14 - Resale - Centrex 21 Installation

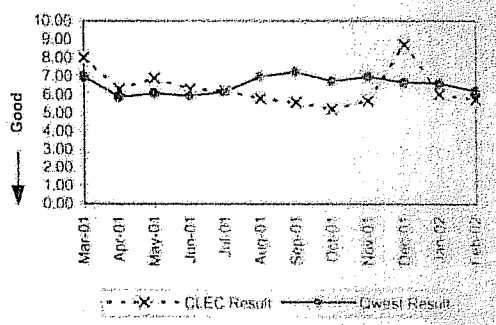
Installation Commitments Met (Percent) (OP-3A)-- Dispatches Within MSAs

			CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
			93.78%	36.86%	1561	1751	89.15%	1.02	-0.38
			95.65%	16.32%	1372	1541	89.03%	-1.59	-1.97
			97.67%	15.67%	1515	1686	89.86%	-1.68	-2.02
			91.67%	27.64%	1436	1546	92.88%	0.37	-0.77
			91.67%	27.64%	1466	1607	91.23%	-0.09	-1.06
			100.00%	0.00%	1506	1643	91.66%	-1.55	-1.95
			92.86%	25.75%	1296	1414	91.65%	-0.16	-1.1
			91.67%	24.57%	1569	1685	93.12%	-0.09	-1.06
			100.00%	0.00%	1321	1413	93.49%	-1.26	-1.76
			78.26%	21.79%	1131	1268	89.20%	-0.83	-1.5
			80.83%	20.83%	1205	1362	88.47%	-1.02	-1.62
			0.00%	0.00%	1199	1324	90.56%	-1.6	-1.97



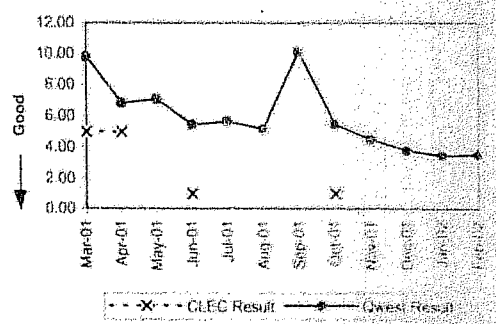
Average Delay (OP-4A)-- Dispatches Within MSAs

					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
				7.02	12316	1750	6.98	1.6	-0.03
				4.69	9076	1540	5.89	1.62	-0.02
				5.85	10236	1684	6.08	1.54	-0.06
				7.55	9185	1545	5.94	1.65	0.01
				3.31	10076	1633	6.17	1.51	-0.08
				7.00	11689	1669	7.00	-0.65	-1.4
				7.00	10425	1436	7.26	-0.62	-1.38
				3.19	11535	1710	6.75	-0.87	-1.53
				1.37	10025	1437	6.98	-0.66	-1.4
				11.94	8567	1282	6.68	1.84	0.12
				7.00	9221	1389	6.64	-0.27	-1.17
				2.00	8324	1341	6.21	-0.27	-1.16



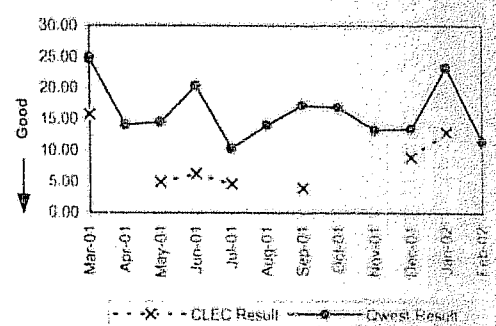
Delayed Due to Facility Reasons (Average Days) (OP-6A-1)-- Dispatches Within MSAs

					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					931	95	9.80	-0.17	-1.1
					628	92	6.83	-0.13	-1.08
					615	87	7.07		
					354	65	5.45	-0.46	-1.27
					493	87	5.67		
					394	76	5.18		
					791	78	10.14		
				0.00	383	70	5.47	-0.68	-1.41
					348	77	4.52		
					336	89	3.78		
					498	144	3.46		
					361	102	3.54		



Delayed Due to Facility Reasons (Average Days) (OP-6B-1)-- Dispatches Within MSAs

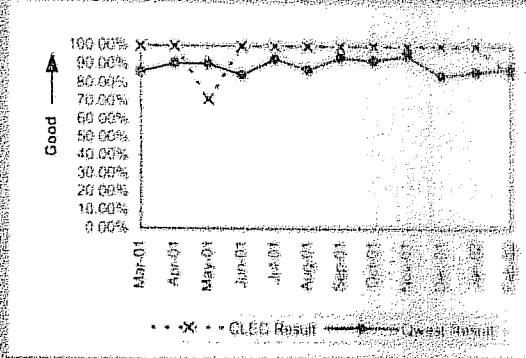
			CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
			15.60	14.46	2360	95	24.84	-0.52	-1.31
					1091	77	14.17		
			5.00		1226	84	14.60	-0.54	-1.33
			6.33	3.79	916	45	20.36	-0.88	-1.54
			4.67	3.79	695	67	10.37	-0.78	-1.48
					1031	73	14.12		
			4.00		1001	58	17.26	-0.62	-1.37
					1047	62	16.89		
					533	40	13.32		
			9.00		836	62	13.52	-0.32	-1.19
			13.00		934	40	23.35	-0.3	-1.18
					468	41	11.41		



Checklist #14 - Resale - Centrex 21 Installation

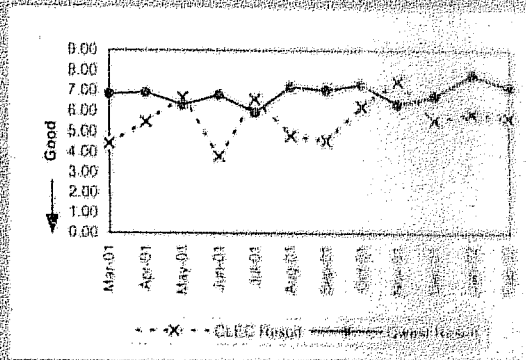
Installation Commitments Met (Percent) (OP-3B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	11	11	100.00%	0.00%	233	270	86.30%	-1.3	-1.79
Apr-01	6	6	100.00%	0.00%	187	206	90.78%	-0.77	-1.47
May-01	5	7	71.43%	45.18%	211	233	90.56%	1.4	-0.15
Jun-01	6	6	100.00%	0.00%	206	243	84.77%	-1.03	-1.62
Jul-01	10	10	100.00%	0.00%	226	243	93.00%	-0.85	-1.52
Aug-01	5	5	100.00%	0.00%	176	201	87.56%	-0.83	-1.51
Sep-01	5	5	100.00%	0.00%	190	202	94.06%	-0.56	-1.34
Oct-01	12	12	100.00%	0.00%	233	252	92.46%	-0.97	-1.59
Nov-01	2	2	100.00%	0.00%	207	218	94.95%	-0.32	-1.2
Dec-01	7	7	100.00%	0.00%	145	172	84.30%	-1.12	-1.68
Jan-02	10	10	100.00%	0.00%	195	226	86.28%	-1.23	-1.75
Feb-02	6	7	85.71%	34.99%	178	202	88.12%	0.23	-0.86



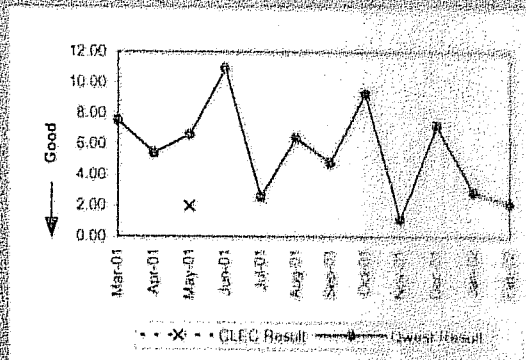
Installation Interval (Average Days) (OP-4B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	49	11	4.45	1.57	1852	270	6.86	-0.73	-1.44
Apr-01	33	6	5.50	1.38	1427	206	6.93	-0.24	-1.15
May-01	47	7	6.71	2.43	1475	233	6.33	0.88	-0.46
Jun-01	23	6	3.83	1.47	1650	243	6.79	-0.74	-1.45
Jul-01	66	10	6.60	3.03	1457	244	5.97	1.7	0.03
Aug-01	29	6	4.83	0.41	1473	204	7.22	-0.51	-1.31
Sep-01	23	5	4.60	0.89	1438	204	7.05	-0.58	-1.36
Oct-01	75	12	6.25	3.52	1866	255	7.32	-0.34	-1.21
Nov-01	15	2	7.50	3.54	1398	220	6.35	1.51	-0.08
Dec-01	39	7	5.57	2.51	1174	174	6.75	-0.38	-1.23
Jan-02	58	10	5.90	3.25	1781	228	7.81	-0.47	-1.29
Feb-02	40	7	5.71	1.96	1466	204	7.19	-0.36	-1.22



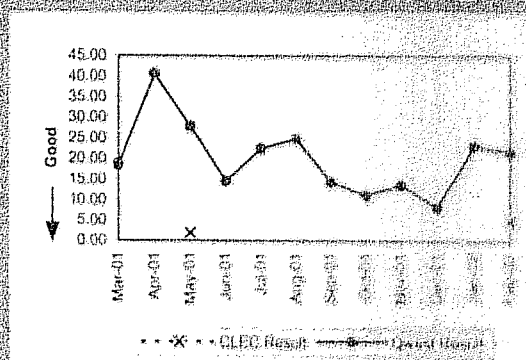
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					121	16	7.56		
Apr-01					49	9	5.44		
May-01	2	1	2.00		73	11	6.64	-0.71	-1.43
Jun-01					175	16	10.94		
Jul-01					26	10	2.60		
Aug-01					71	11	6.45		
Sep-01					29	6	4.83		
Oct-01					121	13	9.31		
Nov-01					8	7	1.14		
Dec-01					116	16	7.25		
Jan-02					58	20	2.90		
Feb-02					30	14	2.14		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2)-- Dispatches Outside MSAs

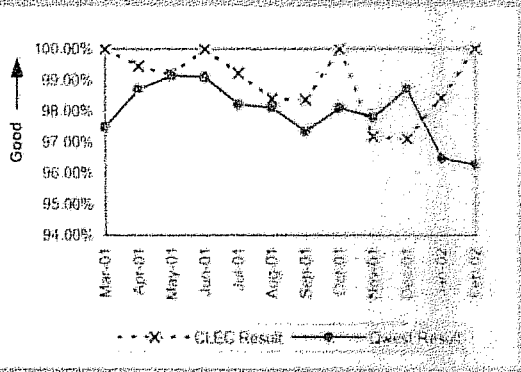
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					390	21	18.57		
Apr-01					407	10	40.70		
May-01	2	1	2.00		307	11	27.91	-0.66	-1.4
Jun-01					309	21	14.71		
Jul-01					158	7	22.57		
Aug-01					373	15	24.87		
Sep-01					87	6	14.50		
Oct-01					90	8	11.25		
Nov-01					83	6	13.83		
Dec-01					108	13	8.31		
Jan-02					301	13	23.15		
Feb-02	5	1	5.00		260	12	21.67	-0.6	-1.37



Checklist #14 - Resale - Centrex 21 Installation

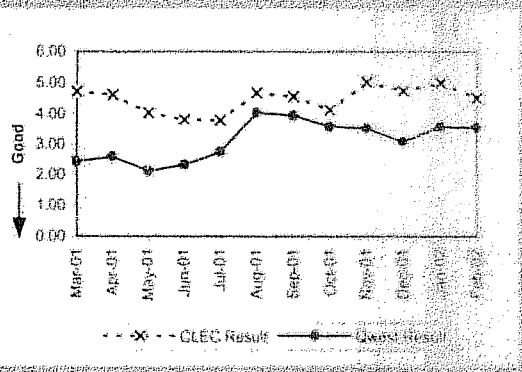
Installation Commitments Met (Percent) (OP-3C)-- No Dispatches

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	262	262	100.00%	0.00%	4551	4668	97.49%	-2.53	-2.54
Apr-01	183	184	99.46%	7.36%	4927	4991	98.72%	-0.87	-1.53
May-01	246	248	99.19%	8.94%	5197	5241	99.16%	-0.06	-1.03
Jun-01	235	237	100.00%	0.00%	5529	5579	99.10%	-1.43	-1.87
Jul-01	130	131	99.24%	8.70%	3788	3856	98.24%	-0.86	-1.52
Aug-01	62	63	98.41%	12.50%	1468	1493	98.12%	-0.17	-1.1
Sep-01	61	62	98.39%	12.60%	1182	1214	97.36%	-0.49	-1.3
Oct-01	75	75	100.00%	0.00%	1660	1692	98.11%	-1.18	-1.72
Nov-01	69	71	97.18%	16.55%	1203	1230	97.80%	0.4	-0.76
Dec-01	67	69	97.10%	16.78%	934	946	98.73%	1.03	-0.37
Jan-02	63	64	98.44%	12.40%	879	911	96.49%	-0.82	-1.5
Feb-02	58	58	100.00%	0.00%	1061	1102	96.28%	-1.46	-1.89



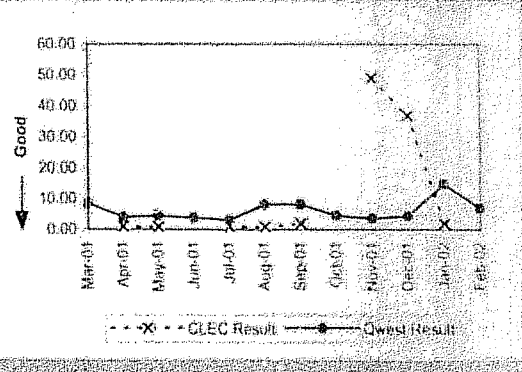
Installation Interval (Average Days) (OP-4C)-- No Dispatches

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	1218	262	4.73	2.60	11370	4668	2.44	8.54	4.19
Apr-01	852	184	4.63	1.93	12896	4990	2.58	8.41	4.11
May-01	978	248	4.64	1.27	10486	4953	2.12	16.34	8.93
Jun-01	702	189	3.62	1.48	11484	4959	2.32	9.56	4.81
Jul-01	452	119	3.80	1.59	9047	3294	2.75	6.37	2.87
Aug-01	256	56	4.89	0.94	4884	1206	4.05	1.71	0.04
Sep-01	218	47	4.57	1.06	3038	767	3.96	1.17	-0.29
Oct-01	249	58	4.14	1.32	3709	1033	3.59	1.64	0
Nov-01	324	67	5.03	6.19	3162	896	3.53	1.46	-0.11
Dec-01	305	63	4.76	1.57	2127	691	3.08	1.35	-0.18
Jan-02	265	51	5.00	1.04	2104	589	3.57	1.43	-0.13
Feb-02	201	45	4.51	1.14	2750	777	3.54	1.55	-0.05



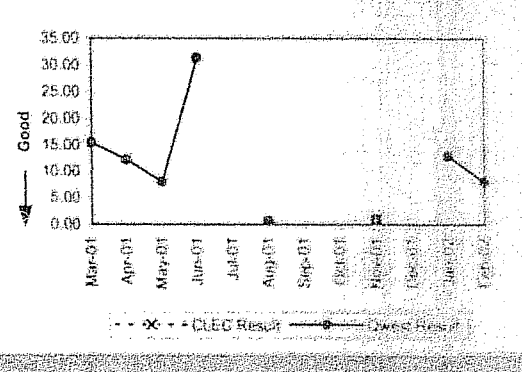
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3)-- No Dispatches

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					958	113	8.48		
Apr-01	1	1	1.00		240	60	4.00	-0.46	-1.28
May-01	2	2	1.00	0.00	189	42	4.50	-0.77	-1.47
Jun-01					182	47	3.87		
Jul-01	1	1	1.00		222	72	3.08	-0.59	-1.36
Aug-01	1	1	1.00		245	30	8.17	-0.51	-1.31
Sep-01	2	1	2.00		327	40	8.18	-0.59	-1.36
Oct-01					154	34	4.53		
Nov-01	49	1	49.00		111	31	3.58	3.72	1.26
Dec-01	111	3	37.00	53.02	71	16	4.44	3.72	1.26
Jan-02	2	1	2.00		580	39	14.87	-0.31	-1.19
Feb-02					313	45	6.96		



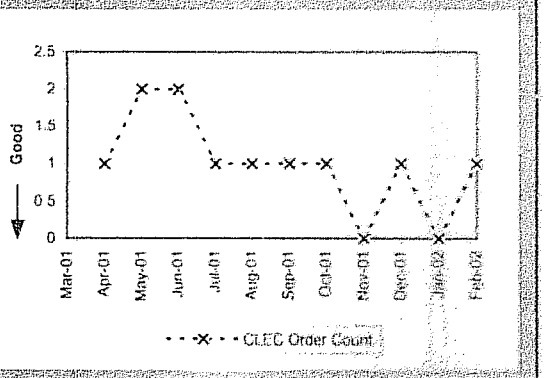
Delayed Days for Facility Reasons (Average Days) (OP-6B-3)-- No Dispatches

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					62	4	15.50		
Apr-01					49	4	12.25		
May-01					16	2	8.00		
Jun-01					94	3	31.33		
Jul-01									
Aug-01					2	3	0.67		
Sep-01									
Oct-01									
Nov-01	1	1	1.00		2	2	1.00		
Dec-01									
Jan-02					13	1	13.00		
Feb-02					16	2	8.00		



Checklist #14 - Resale - Centrex 21 Installation

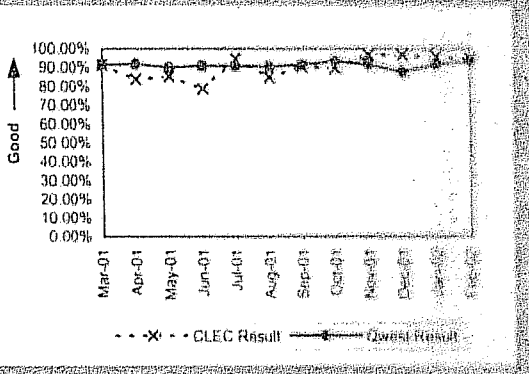
Date	Count of Pending Orders Delayed for Facilities Reasons Centrex 21 (OP-15B)
	CLEC Order Count
Mar-01	1
Apr-01	2
May-01	2
Jun-01	1
Jul-01	1
Aug-01	1
Sep-01	1
Oct-01	0
Nov-01	1
Dec-01	0
Jan-02	1
Feb-02	



Checklist #14 - Resale - Centrex 21 Repair

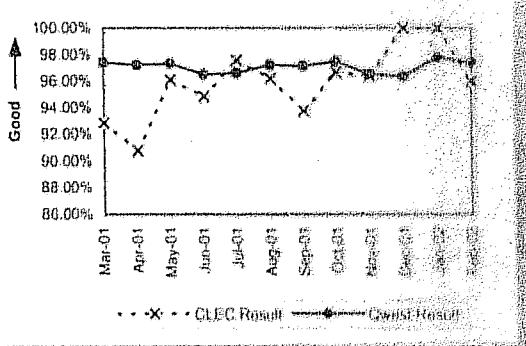
Out of Service Cleared within 24 hours (Percent) (MR-3A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	44	48	91.67%	27.64%	2728	2974	91.73%	0.07	-0.95
Apr-01	37	44	84.09%	36.58%	2560	2784	91.95%	1.73	0.05
May-01	53	62	85.48%	35.23%	2802	3106	90.21%	1.2	-0.27
Jun-01	45	57	78.95%	40.77%	2724	2988	91.16%	2.8	0.7
Jul-01	55	58	94.83%	22.15%	2612	2872	90.95%	-1.02	-1.62
Aug-01	46	54	85.19%	35.52%	2816	3100	90.84%	1.36	-0.17
Sep-01	39	43	90.70%	29.05%	2272	2478	91.69%	0.29	-0.83
Oct-01	35	39	89.74%	30.34%	2135	2286	93.39%	0.9	-0.45
Nov-01	33	34	97.06%	16.90%	1836	1998	91.89%	-1.09	-1.67
Dec-01	30	31	96.77%	17.67%	1695	1926	88.01%	-1.49	-1.91
Jan-02	24	25	96.00%	19.60%	1645	1795	91.64%	-0.78	-1.48
Feb-02	19	20	95.00%	21.79%	1571	1674	93.85%	-0.21	-1.13



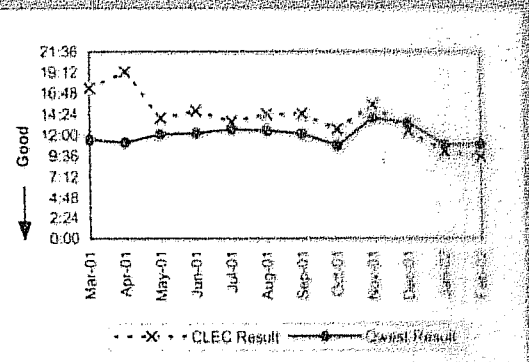
All Troubles Cleared within 48 hours (Percent) (MR-4A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	65	70	92.86%	25.75%	3761	3861	97.41%	2.01	0.22
Apr-01	69	76	90.79%	28.92%	3555	3656	97.24%	2.72	0.65
May-01	74	77	96.10%	19.35%	3961	4069	97.35%	0.69	-0.58
Jun-01	74	78	94.87%	22.06%	3718	3853	96.50%	0.78	-0.52
Jul-01	80	82	97.56%	15.43%	3616	3742	96.63%	-0.46	-1.28
Aug-01	76	79	96.20%	19.11%	3982	4096	97.22%	0.58	-0.65
Sep-01	60	64	93.75%	24.21%	3172	3265	97.15%	1.45	-0.12
Oct-01	58	60	96.67%	17.95%	3036	3114	97.50%	0.46	-0.72
Nov-01	54	56	96.43%	18.56%	2602	2696	96.51%	0.11	-0.93
Dec-01	45	45	100.00%	0.00%	2467	2560	96.37%	-1.29	-1.78
Jan-02	31	31	100.00%	0.00%	2372	2425	97.81%	-0.83	-1.5
Feb-02	24	25	96.00%	19.60%	2139	2195	97.45%	0.49	-0.7



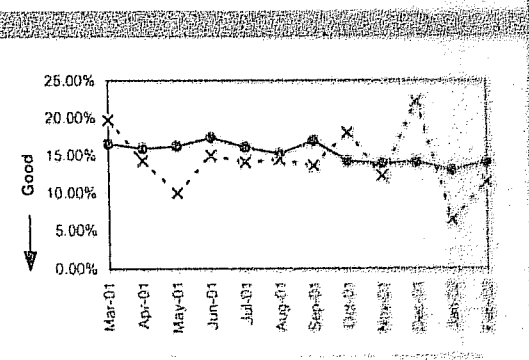
Mean Time to Restore (Hours:Minutes) (MR-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	1270:46	78	17:26	16:22	44556:13	3861	11:32	2.23	0.35
Apr-01	1466:20	78	18:17	19:27	40819:29	3656	11:10	1.98	0.2
May-01	1079:06	77	14:01	15:00	49452:41	4069	12:09	2.12	0.29
Jun-01	1159:14	78	14:51	15:04	47231:44	3853	12:16	2.14	0.3
Jul-01	1119:37	82	13:39	14:17	47662:04	3742	12:44	1.63	-0.01
Aug-01	1143:31	79	14:28	14:48	51432:06	4096	12:33	1.93	0.17
Sep-01	928:44	64	14:32	16:22	39747:01	3265	12:10	2.14	0.3
Oct-01	782:12	60	12:42	14:52	33760:50	3114	10:50	2.17	0.32
Nov-01	868:25	56	15:32	15:58	37726:43	2696	14:00	1.67	0.02
Dec-01	563:07	45	12:31	11:24	34493:30	2560	13:28	-0.39	-1.24
Jan-02	314:33	31	10:09	8:30	26589:05	2425	10:58	-0.33	-1.2
Feb-02	240:29	25	9:37	14:28	24061:47	2195	10:58	-0.42	-1.26



Repair Repeat Report Rate (Percent) (MR-7A)-- Dispatches Within MSAs

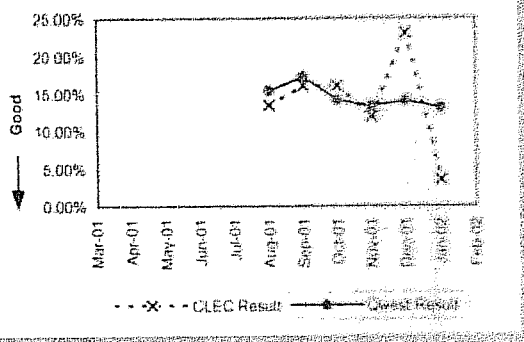
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	14	71	19.72%	39.79%	654	3948	16.57%	0.72	-0.56
Apr-01	11	77	14.29%	34.99%	596	3741	15.93%	-0.39	-1.24
May-01	6	60	10.00%	30.00%	679	4188	16.21%	-1.49	-1.91
Jun-01	12	80	15.00%	35.71%	689	3968	17.36%	-0.55	-1.34
Jul-01	12	85	14.12%	34.82%	621	3862	16.08%	-0.49	-1.3
Aug-01	12	83	14.46%	35.17%	640	4207	15.21%	-0.19	-1.12
Sep-01	9	66	13.64%	34.32%	569	3348	17.00%	-0.72	-1.44
Oct-01	11	61	18.03%	38.45%	456	3204	14.23%	0.84	-0.49
Nov-01	7	57	12.28%	32.82%	384	2757	13.93%	-0.36	-1.22
Dec-01	10	45	22.22%	41.57%	374	2642	14.16%	1.47	-0.11
Jan-02	2	31	6.45%	24.57%	327	2497	13.10%	-1.09	-1.66
Feb-02	3	26	11.54%	31.95%	317	2237	14.17%	-0.38	-1.23



Checklist #14 - Resale - Centrex 21 Repair

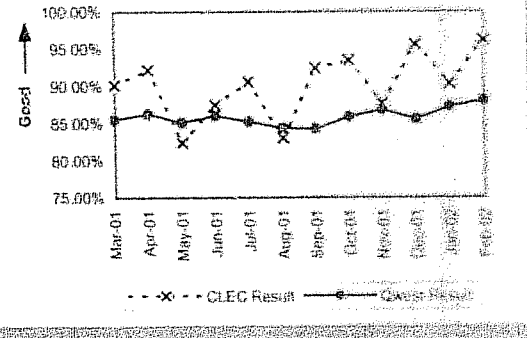
Repair Repeat Report Rate (Percent) (MR-7A*)-- Dispatches Within MSAs

	50	74	12.51%	34.19%	551	3571	15.43%	-0.45	-1.27
	9	58	16.07%	36.73%	498	2871	17.35%	-0.25	-1.15
	9	58	16.07%	36.73%	386	2723	14.18%	0.43	-0.74
	6	50	12.00%	32.50%	311	2325	13.38%	-0.28	-1.17
	6	39	23.08%	42.13%	315	2236	14.09%	1.52	-0.08
	1	45	3.57%	18.56%	282	2141	13.17%	-1.49	-1.91



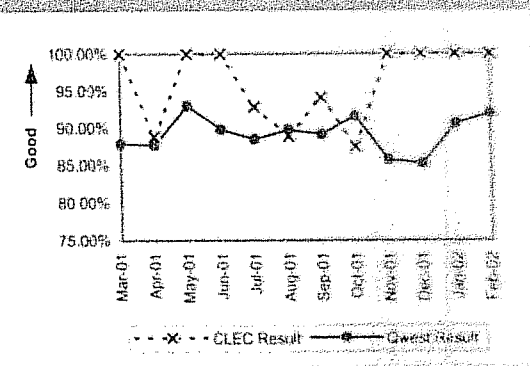
Repair Appointments Met (Percent) (MR-9A)-- Dispatches Within MSAs

	84	91	95.14%	29.81%	3378	3948	85.56%	-1.09	-1.66
	71	77	92.21%	26.80%	3230	3741	86.34%	-1.48	-1.9
	80	80	87.50%	36.00%	3567	4188	85.17%	0.68	-0.59
	80	80	87.50%	33.07%	3415	3966	86.06%	-0.37	-1.22
	76	85	90.59%	29.20%	3294	3862	85.29%	-1.36	-1.83
	82	83	83.13%	37.45%	3553	4207	84.45%	0.35	-0.78
	61	66	92.42%	26.46%	2823	3348	84.32%	-1.79	-2.09
	57	61	93.44%	24.75%	2753	3204	85.92%	-1.67	-2.02
	52	67	87.72%	32.82%	2394	2757	86.83%	-0.2	-1.12
	45	45	95.56%	20.61%	2261	2642	85.58%	-1.89	-2.15
	28	37	90.32%	29.57%	2179	2497	87.26%	-0.51	-1.31
	26	26	96.15%	19.23%	1970	2237	88.06%	-1.26	-1.77



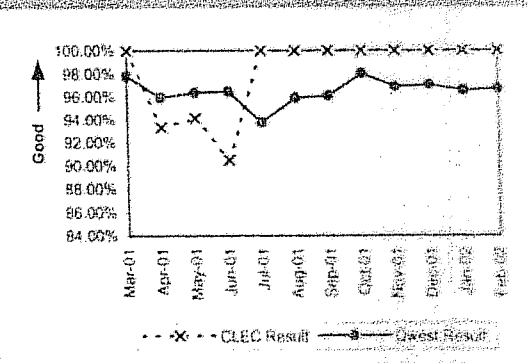
Out of Service Cleared within 24 hours (Percent) (MR-3B)-- Dispatches Outside MSAs

	14	14	100.00%	0.00%	342	389	87.92%	-1.36	-1.83
	9	9	88.89%	31.43%	286	326	87.73%	-0.1	-1.06
	16	16	100.00%	0.00%	359	386	93.01%	-0.86	-1.52
	9	9	100.00%	0.00%	378	421	89.79%	-1	-1.61
	15	14	97.86%	25.75%	378	427	88.52%	-0.5	-1.3
	9	9	88.89%	31.43%	369	411	89.78%	0.15	-0.91
	18	17	94.12%	23.53%	287	322	89.13%	-0.64	-1.39
	9	8	87.50%	33.07%	306	334	91.62%	0.43	-0.74
	4	4	100.00%	0.00%	247	288	85.76%	-0.81	-1.49
	9	9	100.00%	0.00%	225	264	85.23%	-1.23	-1.75
	2	2	100.00%	0.00%	261	288	90.63%	-0.45	-1.28
	5	5	100.00%	0.00%	206	224	91.96%	-0.65	-1.4



All Troubles Cleared within 48 hours (Percent) (MR-4B)-- Dispatches Outside MSAs

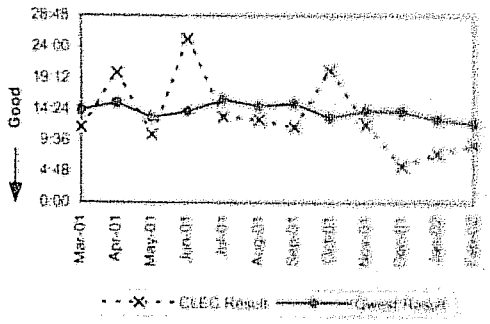
	19	19	100.00%	0.00%	535	547	97.81%	-0.64	-1.39
	15	15	93.33%	24.94%	425	443	95.94%	0.5	-0.69
	17	17	94.12%	23.53%	504	523	96.37%	0.49	-0.7
	23	21	90.48%	29.35%	543	563	96.45%	1.24	-0.25
	21	21	100.00%	0.00%	526	561	93.76%	-1.16	-1.71
	15	15	100.00%	0.00%	540	563	95.91%	-0.79	-1.48
	22	22	100.00%	0.00%	441	459	96.08%	-0.93	-1.56
	9	9	100.00%	0.00%	442	451	98.00%	-0.42	-1.26
	11	11	100.00%	0.00%	402	415	96.87%	-0.59	-1.36
	13	13	100.00%	0.00%	360	371	97.04%	-0.55	-1.33
	3	3	100.00%	0.00%	394	408	96.57%	-0.33	-1.2
	6	6	100.00%	0.00%	321	332	96.69%	-0.45	-1.27



Checklist #14 - Resale - Centrex 21 Repair

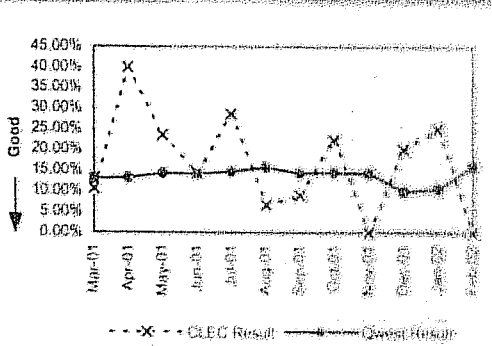
Mean Time to Restore (Hours:Minutes) (MR-6B) – Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	222:42	19	11:43	9:43	7878:10	547	14:24	-0.88	-1.54
Apr-01	300:52	15	20:03	16:53	6841:14	443	15:27	1.83	0.11
May-01	180:45	17	10:38	17:06	6942:34	523	13:16	-0.74	-1.45
Jun-01	529:57	21	25:14	41:55	7987:02	563	14:11	1.81	0.1
Jul-01	281:10	21	13:24	11:36	8964:48	561	15:59	-0.65	-1.4
Aug-01	193:41	15	12:55	12:45	8465:05	563	15:02	-0.42	-1.26
Sep-01	259:07	22	11:46	8:47	7078:10	459	15:25	-0.93	-1.57
Oct-01	185:43	9	20:25	15:39	5989:56	451	13:17	1.96	0.19
Nov-01	133:53	11	12:10	9:20	5931:53	415	14:18	-0.46	-1.28
Dec-01	67:11	10	6:44	6:34	5256:44	371	14:10	-1.96	-2.19
Jan-02	20:[illegible]	[illegible]	[illegible]	9:34	5261:29	408	12:54	-0.67	-1.41
Feb-02	54:12	5	[illegible]	9:27	4078:37	332	12:17	-0.56	-1.34



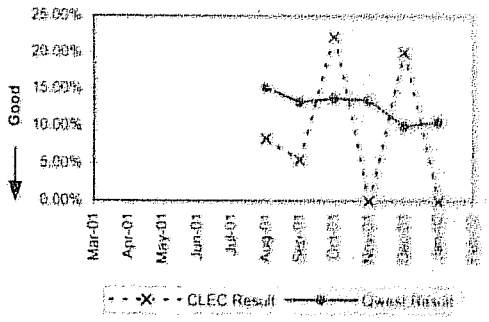
[illegible] Repair Appointments Met (Percent) (MR-7B) – Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	2	5	[illegible]	[illegible]	72	555	12.97%	-0.31	-1.19
Apr-01	1	5	[illegible]	48.99%	59	447	13.20%	2.53	0.54
May-01	4	11	[illegible]	47.42%	76	532	14.29%	1.03	-0.38
Jun-01	3	7	[illegible]	34.99%	81	575	14.09%	0.08	-0.95
Jul-01	5	11	[illegible]	45.18%	84	571	14.71%	1.61	-0.02
Aug-01	4	7	[illegible]	34.94%	90	572	15.73%	-0.95	-1.58
Sep-01	2	4	[illegible]	25.75%	67	470	14.26%	-0.68	-1.41
Oct-01	2	5	[illegible]	41.57%	66	458	14.41%	0.65	-0.6
Nov-01	0	1	0.00%	0.00%	60	421	14.25%	-1.33	-1.81
Dec-01	2	3	[illegible]	48.00%	37	375	9.87%	0.97	-0.41
Jan-02	1	3	[illegible]	43.30%	44	417	10.55%	0.8	-0.52
Feb-02	3	5	[illegible]	0.00%	54	338	15.98%	-1.06	-1.64



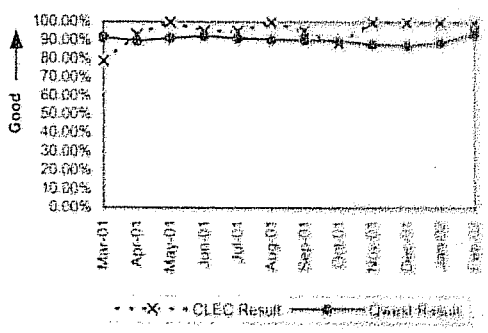
[illegible] Repair Appointments Met (Percent) (MR-7B) – Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	10	[illegible]	27.64%	71	468	15.17%	-0.65	-1.4
Sep-01	1	10	[illegible]	22.91%	51	385	13.25%	-0.94	-1.57
Oct-01	2	9	[illegible]	41.67%	49	357	13.73%	0.71	-0.57
Nov-01	0	4	0.00%	0.00%	47	348	13.51%	-0.96	-1.58
Dec-01	2	10	[illegible]	45.00%	30	299	10.03%	0.95	-0.42
Jan-02	0	3	0.00%	0.00%	35	331	10.57%	-0.59	-1.36
Feb-02									



Repair Appointments Met (Percent) (MR-9B) – Dispatches Outside MSAs

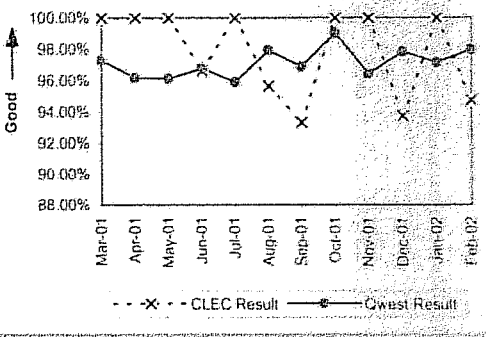
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	19	19	76.95%	40.77%	509	555	91.71%	1.71	0.04
Apr-01	14	15	93.33%	24.94%	402	447	89.93%	-0.43	-1.26
May-01	17	17	100.00%	0.00%	487	532	91.54%	-1.23	-1.75
Jun-01	20	21	95.24%	21.30%	532	575	92.52%	-0.46	-1.28
Jul-01	20	21	95.24%	21.30%	522	571	91.42%	-0.61	-1.37
Aug-01	15	15	100.00%	0.00%	519	572	90.73%	-1.22	-1.74
Sep-01	21	22	95.45%	20.83%	425	470	90.43%	-0.78	-1.48
Oct-01	8	9	88.89%	31.43%	413	458	90.17%	0.19	-0.69
Nov-01	11	11	100.00%	0.00%	371	421	88.12%	-1.2	-1.73
Dec-01	10	10	100.00%	0.00%	328	375	87.47%	-1.18	-1.72
Jan-02	4	4	100.00%	0.00%	372	417	89.21%	-0.69	-1.42
Feb-02	6	6	100.00%	0.00%	318	338	94.08%	-0.61	-1.37



Checklist #14 - Resale - Centrex 21 Repair

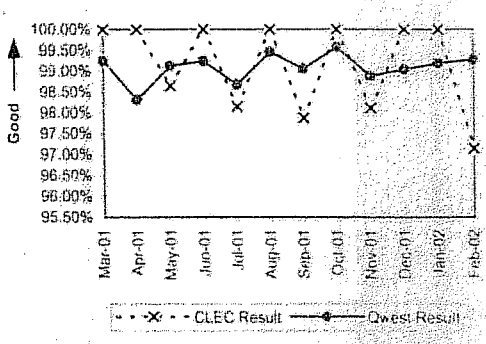
Customer Trouble Report Rate (Percent) (MR-3C)-- No Dispatches

				Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
				0.00%	901	988	97.27%	-0.6	-1.37
				0.00%	907	943	96.18%	-0.79	-1.48
				0.00%	1071	1114	96.14%	-1.03	-1.63
				47.96%	1054	1089	96.79%	0.12	-0.93
				0.00%	942	982	95.93%	-0.96	-1.58
				20.30%	1086	1109	97.93%	0.7	-0.57
				24.84%	812	838	96.90%	0.72	-0.56
				0.00%	923	932	99.03%	-0.38	-1.23
				0.00%	727	754	96.42%	-0.69	-1.42
				24.21%	685	700	97.86%	0.93	-0.44
				0.00%	749	771	97.15%	-0.51	-1.31
				22.33%	726	741	97.98%	0.85	-0.48



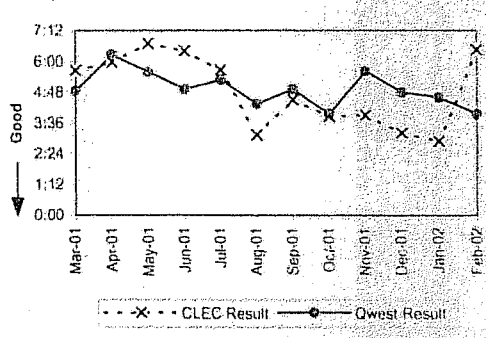
Customer Trouble Report Rate All Issues (Percent) (MR-4C)-- No Dispatches

				Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
				0.00%	2114	2130	99.25%	-0.64	-1.39
				0.00%	1814	1845	98.32%	-0.96	-1.58
				11.55%	2157	2176	99.13%	0.46	-0.72
				0.00%	2105	2121	99.25%	-0.69	-1.42
				13.48%	1858	1883	98.67%	0.38	-0.77
				0.00%	2050	2061	99.47%	-0.52	-1.32
				14.43%	1573	1588	99.06%	0.75	-0.55
				0.00%	1868	1896	98.58%	-0.45	-1.27
				13.61%	1682	1701	98.88%	0.53	-0.68
				0.00%	1445	1462	99.04%	-0.58	-1.35
				0.00%	1725	1737	99.19%	-0.55	-1.33
				10.66%	1664	1666	99.28%	1.12	-0.32



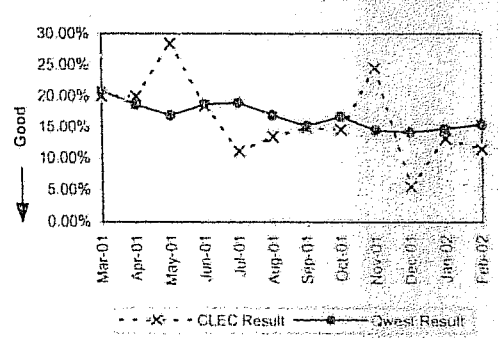
Mean Time to Restore (Hours:Minutes) (MR-6C)-- No Dispatches

				Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
				7:47	10371:01	2130	4:52	1.26	-0.23
				16:26	11592:45	1845	6:17	-0.16	-1.1
				10:27	12171:02	2176	5:30	1.74	0.06
				9:05	10464:18	2121	4:56	1.88	0.14
				11:00	9953:18	1883	5:17	1.3	-0.21
				4:43	8084:58	2061	4:22	-0.96	-1.58
				9:05	7824:56	1588	4:56	-0.24	-1.14
				8:56	7516:26	1896	3:58	-0.08	-1.05
				8:35	9671:11	1701	5:38	-1.18	-1.72
				4:57	7039:43	1462	4:49	-0.82	-1.5
				4:48	6022:55	1737	4:37	-0.92	-1.56
				15:29	6019:03	1666	3:58	1.83	0.11



Customer Trouble Report Rate (Percent) (MR-7C)-- No Dispatches

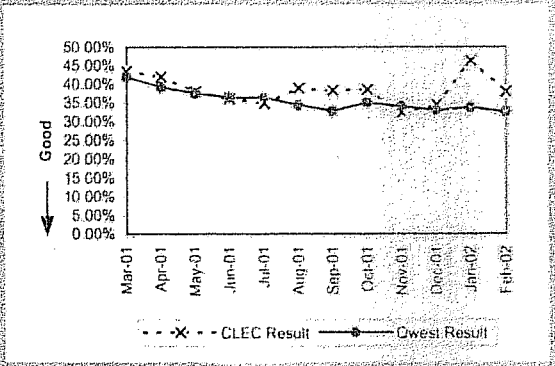
				Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
				49.00%	444	2130	20.85%	-0.15	-1.09
				49.00%	343	1845	18.59%	0.29	-0.82
				49.00%	367	2176	16.87%	2.43	0.48
				38.80%	397	2121	18.72%	-0.05	-1.03
				34.43%	357	1883	18.96%	-1.45	-1.88
				34.13%	349	2061	16.93%	-0.66	-1.4
				39.60%	241	1588	15.18%	-0.05	-1.03
				35.29%	317	1896	16.72%	-0.39	-1.24
				43.08%	246	1701	14.46%	1.92	0.17
				32.91%	207	1462	14.16%	-1.46	-1.89
				33.60%	256	1737	14.74%	-0.27	-1.17
				31.42%	257	1666	15.43%	-0.65	-1.39



Checklist #14 - Resale - Centrex 21 Repair

Qwest Performance Results (Percent) (MR-12)

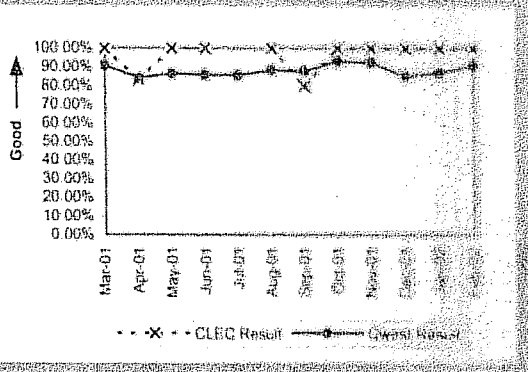
				Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
				4805	11436	42.00%	0.51	-0.69
				3695	9529	39.24%	0.93	-0.43
				4155	11051	37.60%	0.15	-0.91
				3825	10492	36.48%	-0.11	-1.07
				3527	9643	36.48%	-0.49	-1.3
				3659	10439	34.48%	1.47	-0.1
				2649	8055	32.89%	1.68	0.02
				3081	8559	35.06%	1	-0.39
				2514	7393	34.01%	-0.45	-1.27
				2212	6691	33.06%	0.37	-0.77
				2368	7019	33.74%	3	0.83
				2042	6283	32.50%	1.19	-0.27



Checklist #14 - Resale - PBX Installation

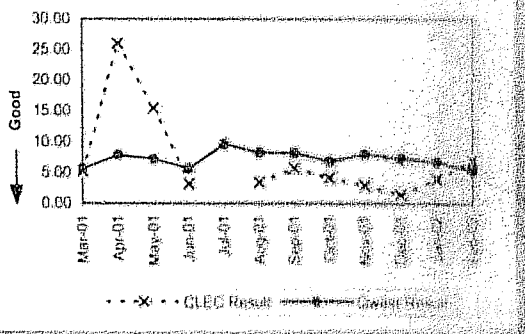
Installation Commitments Met (Percent) (OP-3A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	8	8	100.00%	0.00%	231	254	90.94%	-0.88	-1.53
Apr-01	5	6	83.33%	37.27%	192	228	84.21%	0.1	-0.94
May-01	4	4	100.00%	0.00%	198	229	86.46%	-0.78	-1.46
Jun-01	4	4	100.00%	0.00%	170	198	85.86%	-0.8	-1.49
Jul-01					161	188	85.64%		
Aug-01	2	2	100.00%	0.00%	167	189	88.36%	-0.51	-1.31
Sep-01	4	5	80.00%	40.00%	144	164	87.80%	0.49	-0.7
Oct-01	5	5	100.00%	0.00%	181	194	93.30%	-0.59	-1.36
Nov-01	2	2	100.00%	0.00%	149	161	92.55%	-0.4	-1.24
Dec-01	2	2	100.00%	0.00%	125	147	85.03%	-0.59	-1.36
Jan-02	1	1	100.00%	0.00%	146	170	87.06%	-0.38	-1.23
Feb-02	1	1	100.00%	0.00%	131	144	90.97%	-0.31	-1.19



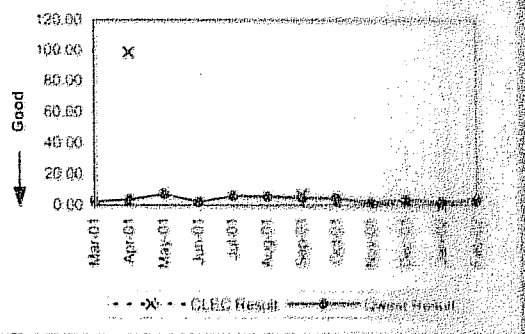
Installation Interval (Average Days) (OP-4A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	42	8	5.25	8.56	1436	254	5.65	-0.15	-1.09
Apr-01	156	6	26.00	38.99	1793	228	7.86	1.96	0.19
May-01	62	4	15.50	12.12	1660	229	7.25	2.05	0.25
Jun-01	13	4	3.25	0.96	1123	198	5.67	-0.49	-1.3
Jul-01					1891	195	9.70		
Aug-01	7	2	3.50	2.12	1621	195	8.31	-0.47	-1.29
Sep-01	29	5	5.80	3.27	1395	169	8.25	-0.42	-1.25
Oct-01	21	5	4.20	1.92	1348	197	6.84	-0.57	-1.35
Nov-01	6	2	3.00	1.41	1321	165	8.01	-0.56	-1.34
Dec-01	3	2	1.50	2.12	1104	150	7.36	-0.78	-1.47
Jan-02	8	2	4.00	2.83	1192	177	6.73	-0.3	-1.19
Feb-02	7	1	7.00		800	149	5.37	1.35	-0.18



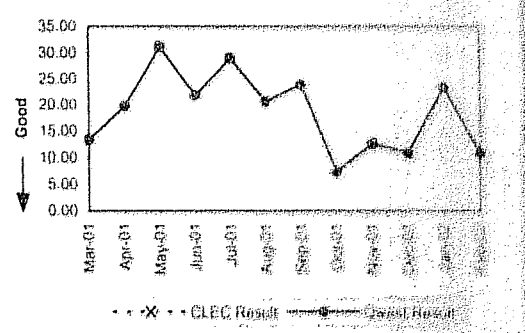
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					39	15	2.60		
Apr-01	99	1	99.00		74	18	4.11	3.72	1.26
May-01					155	21	7.38		
Jun-01					44	19	2.32		
Jul-01					98	16	6.12		
Aug-01					72	12	6.00		
Sep-01	7	1	7.00		76	15	5.07	0.53	-0.68
Oct-01					47	10	4.70		
Nov-01					24	13	1.85		
Dec-01					79	21	3.76		
Jan-02	0	1	0.00		56	25	2.24	-0.56	-1.34
Feb-02					61	16	3.81		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1)-- Dispatches Within MSAs

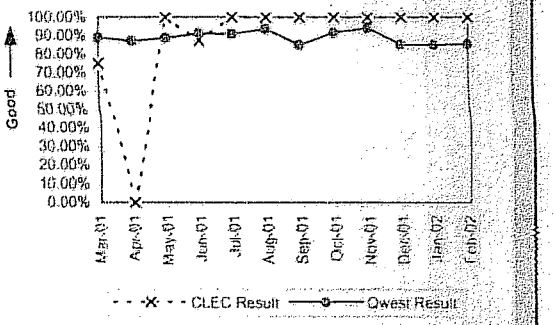
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					107	8	13.38		
Apr-01					356	18	19.78		
May-01					312	10	31.20		
Jun-01					197	9	21.89		
Jul-01					407	14	29.07		
Aug-01					249	12	20.75		
Sep-01					144	6	24.00		
Oct-01					30	4	7.50		
Nov-01					38	3	12.67		
Dec-01					44	4	11.00		
Jan-02					94	4	23.50		
Feb-02					22	2	11.00		



Checklist #14 - Resale - PBX Installation

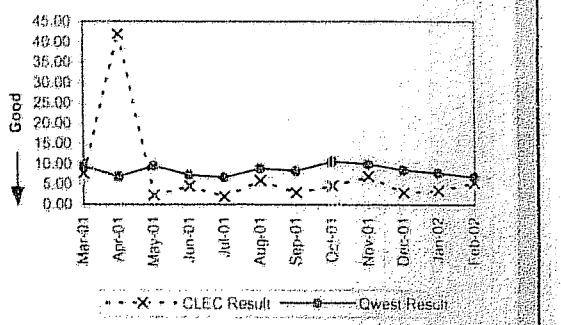
Dispatches Outside MSAs

								Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
								50	46	89.13%	0.2	-0.58
								50	62	82.26%	1.51	-0.08
								50	45	88.89%	-0.75	-1.46
								42	46	91.30%	0.31	-0.61
								40	44	90.91%	-0.67	-1.41
								40	48	83.75%	-0.26	-1.16
								55	67	85.10%	-0.86	-1.52
								34	37	91.89%	-0.49	-1.3
								35	35	94.29%	-0.24	-1.15
								38	44	86.37%	-0.69	-1.42
								33	37	89.19%	-0.57	-1.35
								24	28	85.71%	-0.56	-1.34



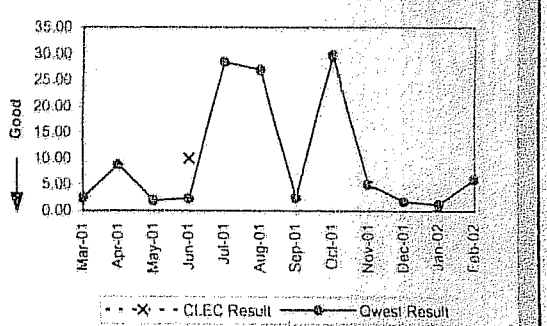
Dispatches Outside MSAs

								Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
								442	48	9.81	-0.15	-1.09
								404	68	8.82	2.26	0.37
								436	45	9.56	-0.93	-1.5
								502	46	7.33	-0.45	-1.27
								503	46	8.72	-0.76	-1.46
								442	50	8.84	-0.2	-1.12
								260	32	8.41	-0.91	-1.55
								453	45	10.07	-0.48	-1.29
								452	45	10.05	-0.2	-1.12
								397	50	8.50	-0.79	-1.46
								227	29	7.83	-0.57	-1.35
								167	26	6.66	-0.21	-1.13



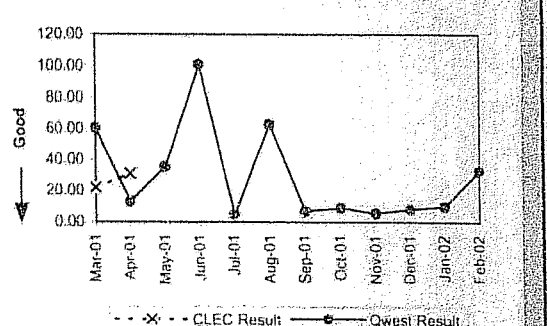
Dispatches Outside MSAs

								Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
								5	2	2.50		
								44	5	8.80		
								2	1	2.00		
								7	3	2.33	3.72	1.26
								106	4	26.50		
								27	1	27.00		
								5	2	2.50		
								149	5	29.80		
								30	6	5.00		
								11	6	1.83		
								5	4	1.25		
								50	3	6.00		



Dispatches Outside MSAs

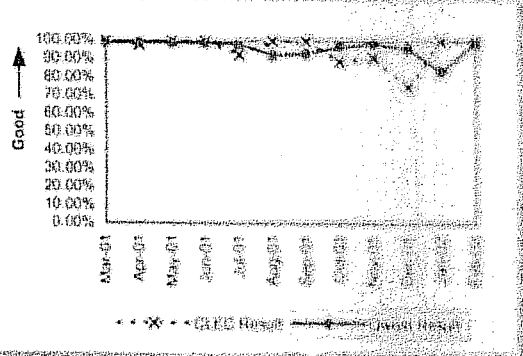
								Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
								163	2	60.67	-0.41	-1.25
								39	3	13.00	0.37	-0.78
								142	4	35.50		
								101	1	101.00		
								5	1	5.00		
								83	1	83.00		
								21	3	7.00		
								18	2	9.00		
								11	2	5.50		
								6	1	6.00		
								20	2	10.00		
								35	1	35.00		



Checklist #14 - Resale - PBX Installation

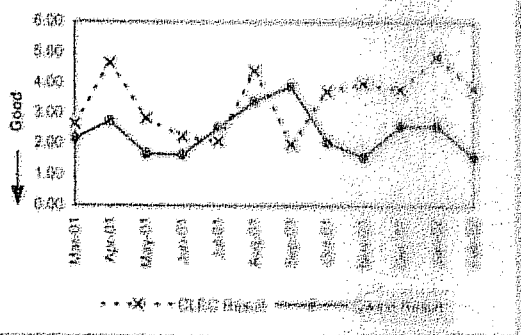
Installation Commitments Met (Percent) (OP-3C)– No Dispatches

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	41	41	100.00%	0.00%	1178	1193	98.74%	-0.71	-1.43
Apr-01	41	42	97.62%	15.25%	1103	1116	98.84%	0.67	-0.59
May-01	45	45	100.00%	0.00%	1073	1084	98.99%	-0.67	-1.4
Jun-01	30	30	100.00%	0.00%	1265	1282	98.67%	-0.63	-1.38
Jul-01	25	27	92.59%	26.19%	497	506	98.22%	1.61	-0.92
Aug-01	17	17	100.00%	0.00%	61	66	92.42%	-1.05	-1.64
Sep-01	7	7	100.00%	0.00%	68	73	93.15%	-0.69	-1.42
Oct-01	16	18	88.89%	31.43%	62	64	96.88%	1.2	-0.27
Nov-01	10	11	90.91%	28.75%	61	62	98.39%	1.05	-0.36
Dec-01	24	32	75.00%	43.30%	68	71	95.77%	2.85	0.73
Jan-02	9	9	100.00%	0.00%	46	55	83.64%	-1.23	-1.75
Feb-02	26	26	100.00%	0.00%	76	77	98.70%	-0.51	-1.31



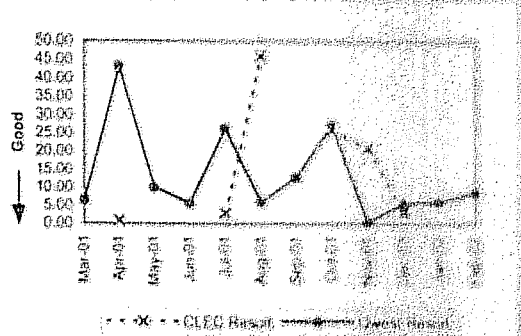
Installation Intervals (Average Days) (OP-4C)– No Dispatches

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	109	41	2.66	2.69	2585	1193	2.17	1.56	-0.05
Apr-01	190	42	4.52	6.15	3056	1116	2.74	1.76	0.07
May-01	97	45	2.16	4.34	1722	1033	1.67	1.93	0.17
Jun-01	54	30	1.80	1.78	1993	1210	1.65	1.79	0.09
Jul-01	44	27	1.63	2.12	1161	458	2.53	-0.28	-1.17
Aug-01	53	17	3.12	4.74	143	42	3.40	0.6	-0.63
Sep-01	8	4	2.00	1.83	195	50	3.90	-0.4	-1.24
Oct-01	43	11	3.91	2.53	113	55	2.05	0.97	-0.41
Nov-01	32	8	4.00	2.67	73	46	1.59	1.04	-0.37
Dec-01	114	40	2.85	2.59	139	54	2.57	0.6	-0.63
Jan-02	39	9	4.33	3.04	91	35	2.60	0.85	-0.48
Feb-02	77	26	2.96	3.20	104	66	1.58	1.59	-0.03



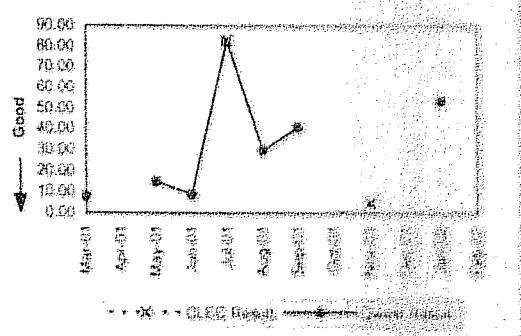
Delayed Days for New Facility Reasons (Average Days) (OP-6A-3)– No Dispatches

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					92	14	6.57		
Apr-01	1	1	1.00		563	13	43.31	-0.29	-1.18
May-01					92	9	10.22		
Jun-01					87	15	5.80		
Jul-01	3	1	3.00		423	16	26.44	-0.56	-1.34
Aug-01	46	1	46.00		24	4	6.00	3.72	1.26
Sep-01					78	6	13.00		
Oct-01	78	3	26.00	19.08	193	7	27.57	-0.05	-1.03
Nov-01	21	1	21.00		3	6	0.50	3.72	1.26
Dec-01	26	8	3.25	0.71	75	13	5.77	-0.5	-1.3
Jan-02					60	10	6.00		
Feb-02					35	4	8.75		



Delayed Days for Facility Reasons (Average Days) (OP-6B-3)– No Dispatches

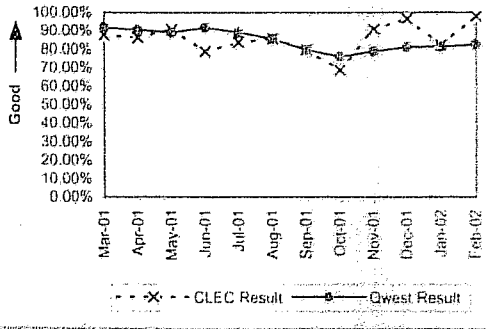
Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					8	1	8.00		
Apr-01									
May-01					30	2	15.00		
Jun-01					18	2	9.00		
Jul-01	83	1	83.00		83	1	83.00		
Aug-01					60	2	30.00		
Sep-01					82	2	41.00		
Oct-01									
Nov-01	5	1	5.00						
Dec-01									
Jan-02					54	1	54.00		
Feb-02									



Checklist #14 - Resale - PBX Installation

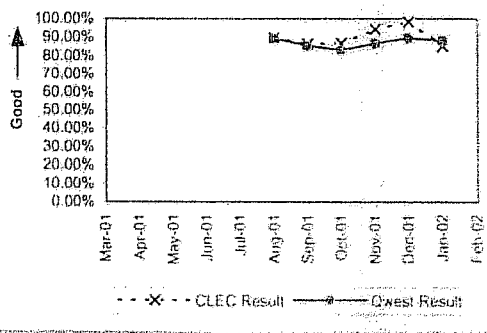
Percent Missed Due Date (OP-3)

				Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
				2084	2271	91.77%	1.56	-0.05
				2101	2326	90.36%	1.47	-0.11
				1928	2171	88.27%	-0.59	-1.36
				2033	2213	91.87%	4.45	1.7
				1607	1836	89.16%	1.68	0.02
				1013	1179	85.67%	-0.05	-1.03
				595	823	79.71%	-0.06	-1.04
				624	816	76.28%	1.29	-0.22
				670	856	78.97%	-2.11	-2.28
				595	732	81.28%	-2.94	-2.79
				579	709	81.52%	-0.14	-1.09
				575	696	82.61%	-2.77	-2.69



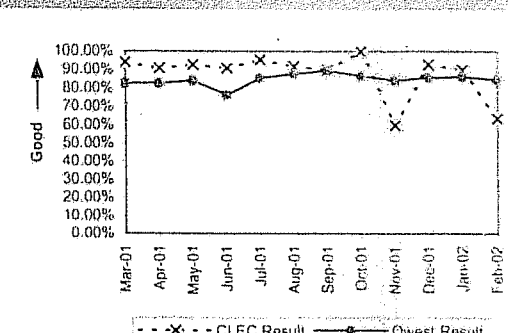
Percent Missed Due Date (OP-4)

				Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
				1060	1179	89.57%	-0.1	-1.06
				709	823	85.66%	-0.24	-1.14
				687	816	83.37%	-0.71	-1.43
				744	856	86.92%	-1.63	-1.99
				687	732	89.75%	-2.11	-2.28
				625	709	88.15%	0.63	-0.61



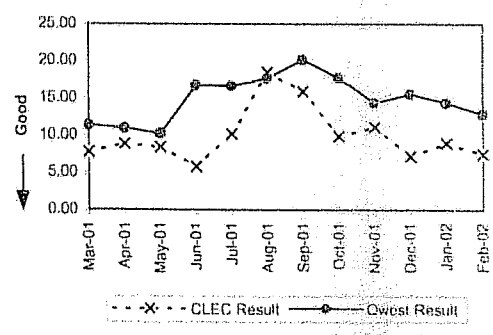
Percent Missed Due Date (OP-3) - Interval Zone One

				Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
				240	290	82.76%	-1.21	-1.73
				145	175	82.86%	-0.94	-1.57
				202	240	84.17%	-1.19	-1.72
				153	200	76.50%	-1.51	-1.92
				144	168	85.71%	-1.28	-1.78
				123	140	87.86%	-0.58	-1.36
				65	95	89.47%	-0.05	-1.03
				118	136	86.76%	-1.25	-1.76
				102	121	84.30%	1.24	-0.25
				73	85	85.88%	-0.69	-1.42
				108	125	86.40%	-0.44	-1.27
				106	125	84.80%	1.63	-0.01



Average Interval Duration (OP-4D) - Interval Zone One

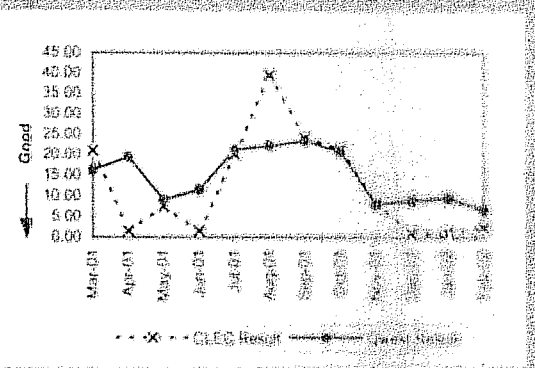
				Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
				3129	275	11.38	-0.96	-1.59
				1728	157	11.01	-0.61	-1.37
				2308	225	10.25	-0.65	-1.39
				3228	193	16.73	-1.84	-2.12
				6742	406	16.61	-1.76	-2.07
				5648	320	17.65	0.92	-0.44
				4253	213	20.11	-0.78	-1.47
				5379	304	17.69	-1.63	-1.99
				3705	256	14.36	-0.49	-1.3
				3136	202	15.52	-2.27	-2.38
				3190	222	14.37	-1.57	-1.96
				2602	202	12.88	-1.14	-1.7



Checklist #14 - Resale - PBX Installation

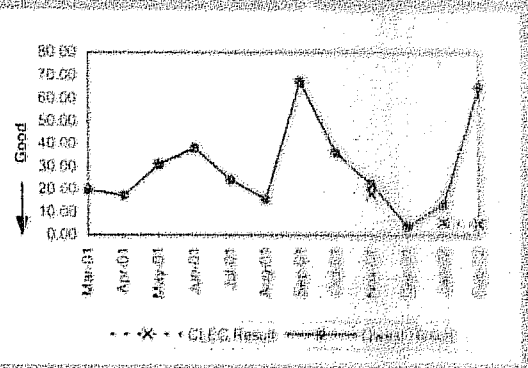
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	21	1	21.00		488	30	16.27	0.99	-0.4
Apr-01	3	2	1.50	0.71	389	20	19.45	-0.88	-1.53
May-01	15	2	7.50	6.36	228	25	9.12	-0.19	-1.12
Jun-01	3	2	1.50	0.71	150	13	11.54	-0.89	-1.54
Jul-01	141	7	20.14	9.55	3082	145	21.26	-0.14	-1.09
Aug-01	316	8	39.50	33.35	2660	120	22.17	1.57	-0.04
Sep-01	194	8	24.25	11.34	2245	96	23.39	1.09	-0.33
Oct-01	171	8	21.38	20.53	2382	115	20.71	1.08	-0.34
Nov-01	59	7	8.43	13.73	1457	180	8.09	1.01	-0.39
Dec-01	7	8	0.88	2.10	1273	142	8.96	-1.54	-1.93
Jan-02	4	4	1.00	1.41	1223	129	9.48	-0.64	-1.39
Feb-02	10	4	2.50	3.11	702	105	6.69	-0.49	-1.3



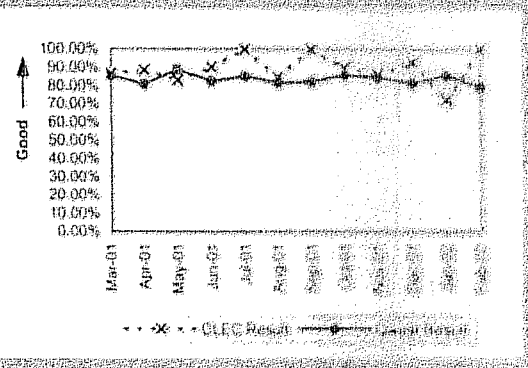
Delayed Days for Facility Reasons (Average Days) (OP-6B-4)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					397	20	19.85		
Apr-01					173	10	17.30		
May-01					403	13	31.00		
Jun-01					1297	34	38.15		
Jul-01					268	11	24.36		
Aug-01					142	9	15.78		
Sep-01					135	2	67.50		
Oct-01					291	8	36.38		
Nov-01	18	1	18.00		158	7	22.57	-0.11	-1.07
Dec-01					8	2	4.00		
Jan-02	11	2	5.50	3.54	40	3	13.33	-0.72	-1.44
Feb-02	5	1	5.00		65	1	65.00		



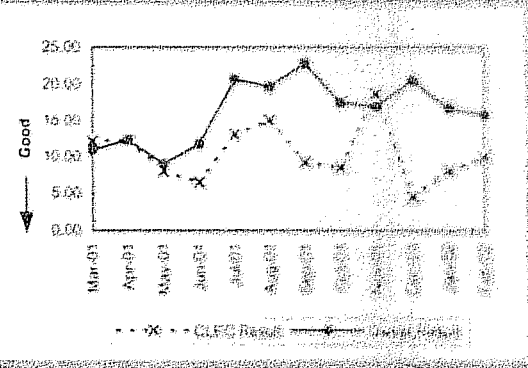
Installation Commitments Met (Percent) (OP-3E)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	13	15	86.67%	33.99%	115	134	85.82%	-0.09	-1.05
Apr-01	16	18	88.89%	31.43%	99	122	81.15%	-0.78	-1.48
May-01	20	24	83.33%	37.27%	122	137	89.05%	0.79	-0.52
Jun-01	19	21	90.48%	29.35%	87	105	82.86%	-0.85	-1.51
Jul-01	12	12	100.00%	0.00%	53	62	85.48%	-1.31	-1.79
Aug-01	17	20	85.00%	35.71%	68	83	81.93%	-0.32	-1.19
Sep-01	7	7	100.00%	0.00%	66	80	82.50%	-1.17	-1.71
Oct-01	9	10	90.00%	30.00%	106	123	86.18%	-0.34	-1.2
Nov-01	13	15	86.67%	33.99%	100	118	84.75%	-0.19	-1.12
Dec-01	13	14	92.86%	25.75%	54	66	81.82%	-0.97	-1.59
Jan-02	8	11	72.73%	44.54%	85	99	85.86%	1.07	-0.35
Feb-02	6	6	100.00%	0.00%	75	94	79.79%	-1.2	-1.73



Installation Interval (Average Days) (OP-4E)-- Interval Zone Two

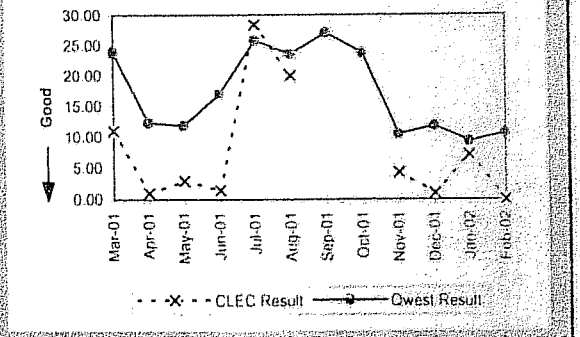
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	183	15	12.20	9.14	1404	128	10.97	1.13	-0.32
Apr-01	173	14	12.36	10.26	1299	105	12.37	0	-1
May-01	168	21	8.00	6.48	1217	136	8.95	-0.55	-1.33
Jun-01	117	18	6.50	5.38	1137	96	11.84	-1.4	-1.85
Jul-01	252	20	13.10	13.91	4141	200	20.70	-1.51	-1.92
Aug-01	301	20	15.05	11.54	4244	215	19.74	-0.99	-1.6
Sep-01	148	16	9.25	4.27	3828	167	22.92	-2.63	-2.23
Oct-01	103	12	8.58	6.24	4037	230	17.55	-1.4	-1.85
Nov-01	337	18	18.72	32.59	3633	214	16.98	0.79	-0.52
Dec-01	68	15	4.53	2.47	3601	175	20.58	-1.7	-2.03
Jan-02	97	12	8.08	4.27	3763	224	16.80	-1.71	-2.04
Feb-02	70	7	10.00	6.71	2681	169	15.86	-0.69	-1.42



Checklist #14 - Resale - PBX Installation

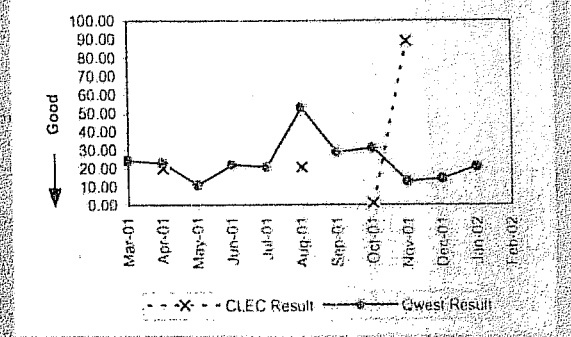
Percent Missed Due Dates Reasons (Average Days) (OP-6A-5)-- Interval Zone Two

				Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
			9.96	263	11	23.91	-0.44	-1.27
				173	14	12.36	-0.96	-1.58
			1.41	83	7	11.86	-1.43	-1.87
			0.71	153	9	17.00	-0.68	-1.42
			19.60	2349	91	25.81	1.2	-0.27
			10.53	2261	96	23.55	-0.3	-1.18
				1841	68	27.07		
				1737	73	23.79		
			8.03	1278	122	10.48	-0.89	-1.54
			1.41	1463	124	11.80	-0.4	-1.25
			9.39	1414	151	9.36	-0.28	-1.17
				1098	103	10.66	-0.71	-1.43



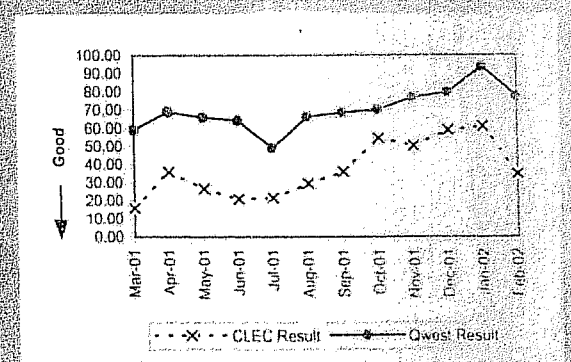
Percent Missed Due Dates (Average Days) (OP-6B-5)-- Interval Zone Two

				Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
				195	8	24.38		
				207	9	23.00	-0.15	-1.09
				88	8	11.00		
				200	9	22.22		
				21	1	21.00		
			10.62	427	8	53.38	-1.17	-1.71
				258	9	28.67		
				261	9	31.22	-0.94	-1.57
				102	8	12.75	3.72	1.26
				71	5	14.20		
				105	5	21.00		



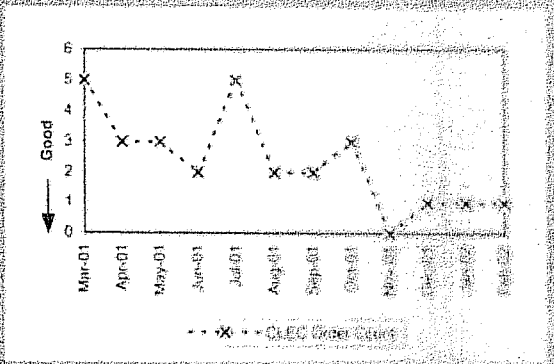
Percent Missed Due Date (Average Days) (OP-15A)

				Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
				16035	271	59.17	-2.41	-2.46
				21425	311	68.89	-1.55	-1.94
				16276	247	65.89	-1.49	-1.9
				16418	255	64.38	-1.4	-1.85
				11179	228	49.03	-1.18	-1.72
				11600	175	66.29	-1.33	-1.81
				11606	169	68.67	-1.11	-1.68
				11305	161	70.22	-0.47	-1.28
				14244	185	76.99	-0.6	-1.37
				14364	180	79.80	-0.45	-1.27
				13773	147	93.69	-0.77	-1.47
				13005	168	77.41	-0.99	-1.6



Checklist #14 - Resale - PBX Installation

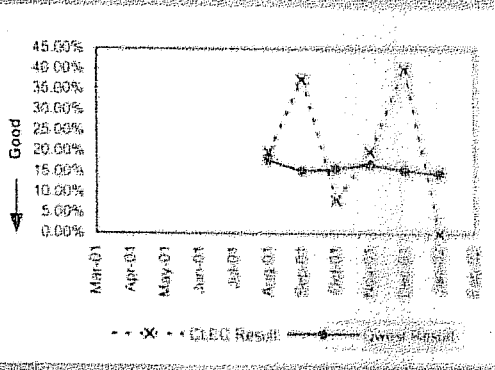
Count of Pending Orders Delayed for Facilities Reasons PBX (OP-15B)	
Date	CLEC Order Count
Mar-01	5
Apr-01	3
May-01	3
Jun-01	2
Jul-01	5
Aug-01	2
Sep-01	2
Oct-01	3
Nov-01	0
Dec-01	1
Jan-02	1
Feb-02	1



Checklist #14 - Resale - PBX Repair

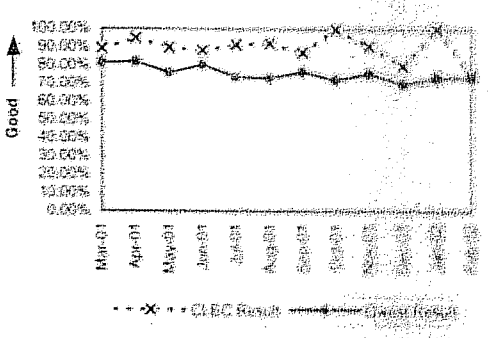
Repair Repeat Report Rate (Percent) (MR-7A*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dem	CLEC Result	Std Dev	Qwest Num	Qwest Dem	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	3	15	20.00%	40.00%	101	562	17.97%	0.24	-0.85
Sep-01	6	16	37.50%	48.41%	61	399	15.29%	2.12	0.29
Oct-01	1	12	8.33%	27.64%	68	429	15.85%	-0.7	-1.43
Nov-01	2	10	20.00%	40.00%	58	343	16.91%	0.29	-0.82
Dec-01	2	5	40.00%	48.99%	49	316	15.51%	1.28	-0.22
Jan-02	0	4	0.00%	0.00%	61	416	14.66%	-1.01	-1.61
Feb-02									



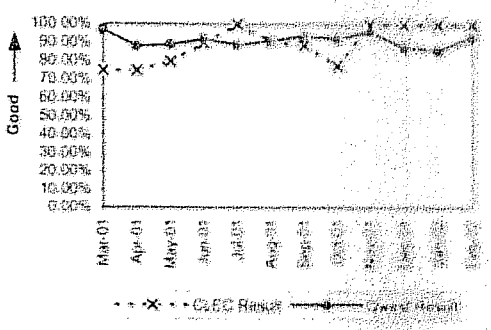
Repair Appointments Met (Percent) (MR-9A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dem	CLEC Result	Std Dev	Qwest Num	Qwest Dem	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	12	13	92.31%	26.69%	328	402	81.59%	-0.67	-1.53
Apr-01	10	12	83.33%	37.79%	343	417	82.25%	-1.46	-1.89
May-01	15	16	93.75%	24.60%	342	449	76.17%	-1.42	-1.86
Jun-01	21	22	95.45%	21.82%	382	473	80.76%	-1.13	-1.69
Jul-01	11	12	91.67%	27.64%	330	446	73.99%	-1.38	-1.84
Aug-01	12	13	92.31%	26.69%	333	455	73.19%	-1.53	-1.93
Sep-01	14	16	87.50%	33.07%	239	311	76.85%	-0.99	-1.6
Oct-01	6	6	100.00%	0.00%	267	370	72.16%	-1.51	-1.92
Nov-01	15	17	88.24%	32.47%	214	282	75.89%	-1.14	-1.69
Dec-01	4	5	80.00%	40.00%	208	298	69.80%	-0.49	-1.3
Jan-02	6	6	100.00%	0.00%	243	331	73.41%	-1.56	-1.96
Feb-02	3	3	100.00%	0.00%	174	236	73.73%	-0.06	-1.03



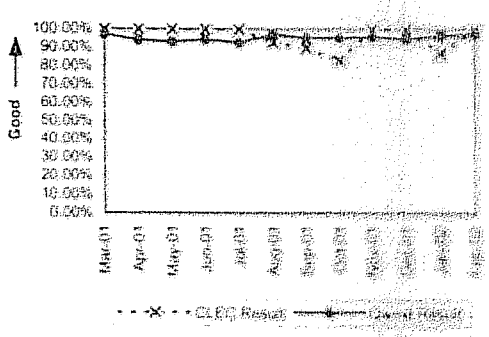
Out of Service Cleared within 24 hours (Percent) (MR-3B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dem	CLEC Result	Std Dev	Qwest Num	Qwest Dem	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	3	4	75.00%	43.30%	128	130	96.92%	1.46	-0.1
Apr-01	3	4	75.00%	43.30%	105	119	88.24%	0.69	-0.58
May-01	5	7	71.43%	45.18%	107	120	89.17%	0.82	-0.5
Jun-01	6	8	75.00%	43.30%	119	129	92.25%	0.27	-0.84
Jul-01	8	8	100.00%	0.00%	113	127	88.98%	-0.97	-1.59
Aug-01	10	11	90.91%	28.77%	105	115	91.30%	0.07	-0.96
Sep-01	6	8	75.00%	43.30%	105	112	93.75%	0.52	-0.68
Oct-01	7	9	77.78%	41.57%	122	132	92.42%	1.31	-0.2
Nov-01	5	5	100.00%	0.00%	79	82	96.34%	-0.42	-1.26
Dec-01	4	4	100.00%	0.00%	85	97	87.63%	-0.74	-1.45
Jan-02	4	4	100.00%	0.00%	82	95	86.32%	-0.78	-1.47
Feb-02	1	1	100.00%	0.00%	86	92	93.48%	-0.26	-1.16



All Troubles Cleared within 48 hours (Percent) (MR-4B)-- Dispatches Outside MSAs

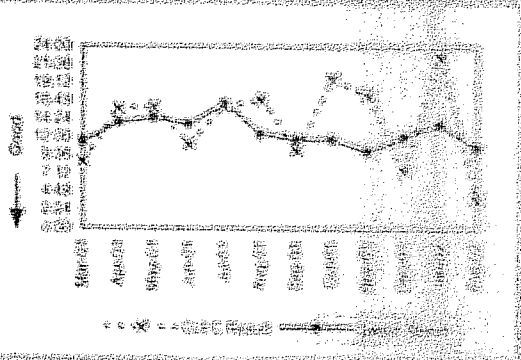
Date	CLEC Num	CLEC Dem	CLEC Result	Std Dev	Qwest Num	Qwest Dem	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	7	7	100.00%	0.00%	151	155	97.42%	-0.42	-1.26
Apr-01	7	7	100.00%	0.00%	129	137	94.16%	-0.64	-1.39
May-01	13	13	100.00%	0.00%	140	150	93.33%	-0.92	-1.56
Jun-01	10	10	100.00%	0.00%	153	162	94.44%	-0.74	-1.45
Jul-01	10	10	100.00%	0.00%	144	155	92.90%	-0.85	-1.52
Aug-01	13	14	92.86%	25.75%	143	147	97.28%	0.78	-0.53
Sep-01	8	10	80.00%	40.00%	123	129	95.35%	0.66	-0.6
Oct-01	10	12	83.33%	37.27%	142	149	95.30%	1.45	-0.12
Nov-01	6	6	100.00%	0.00%	96	100	96.00%	-0.49	-1.3
Dec-01	5	5	100.00%	0.00%	108	114	94.74%	-0.56	-1.34
Jan-02	7	8	87.50%	33.07%	114	118	96.61%	1.01	-0.39
Feb-02	2	2	100.00%	0.00%	117	120	97.50%	-0.22	-1.14



Checklist #14 - Resale - PBX Repair

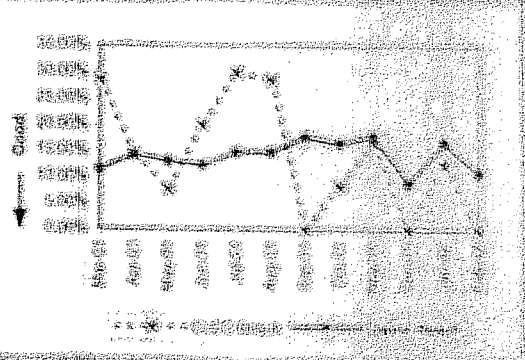
Mean Time to Restore (Hours:Minutes) (MR-6B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	62:10	7	8:53	9:07	1771:20	155	11:26	-0.35	-1.21
Apr-01	111:20	7	15:54	10:38	1924:04	137	14:03	1.71	0.64
May-01	210:13	13	16:10	11:39	2203:57	150	14:42	1.41	0.14
Jun-01	112:28	10	11:15	10:11	2242:45	162	13:51	-0.46	-1.28
Jul-01	161:29	10	16:09	9:03	2584:17	155	16:40	-0.08	-1.05
Aug-01	240:17	14	17:10	17:50	1848:11	147	12:34	1.34	-0.18
Sep-01	104:49	10	10:29	17:40	1531:39	129	11:52	-0.26	-1.16
Oct-01	238:31	12	19:53	24:05	1760:45	149	11:49	1.48	-0.1
Nov-01	105:49	6	17:38	5:47	1029:52	100	10:18	1.55	-0.06
Dec-01	46:54	6	7:46	7:54	1389:06	114	12:11	-0.64	-1.35
Jan-02	182:05	6	30:46	23:25	1623:06	118	13:45	1.51	-0.08
Feb-02	6:00	2	3:00	2:03	1288:16	120	10:44	-0.69	-1.42



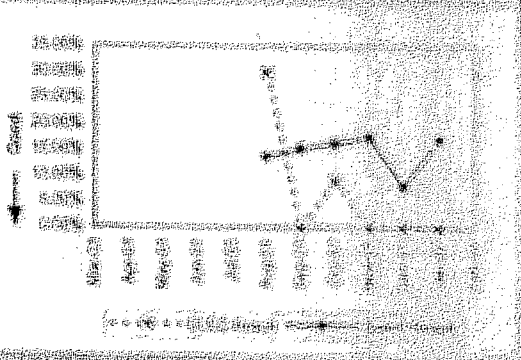
Repair Repeat Report Rate (Percent) (MR-7B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	2	7	28.57%	45.18%	18	157	11.47%	1.19	-0.29
Apr-01	1	7	14.29%	34.99%	20	140	14.29%	0	-1
May-01	1	14	7.69%	26.65%	20	153	13.07%	-0.55	-1.34
Jun-01	2	10	20.00%	40.00%	20	163	12.27%	0.69	-0.99
Jul-01	3	10	30.00%	45.83%	23	156	14.74%	1.19	-0.28
Aug-01	4	11	36.37%	45.18%	22	149	14.77%	1.26	-0.23
Sep-01	0	10	0.00%	0.00%	23	130	17.69%	-1.41	-1.66
Oct-01	1	12	8.33%	27.64%	25	152	16.45%	-0.23	-1.41
Nov-01	1	6	16.67%	37.27%	18	101	17.82%	-0.67	-1.64
Dec-01	0	6	0.00%	0.00%	10	114	8.77%	-0.74	-0.46
Jan-02	1	6	16.67%	37.27%	20	120	16.67%	-0.01	-1.19
Feb-02	0	2	0.00%	0.00%	13	122	10.66%	-0.59	-1.16



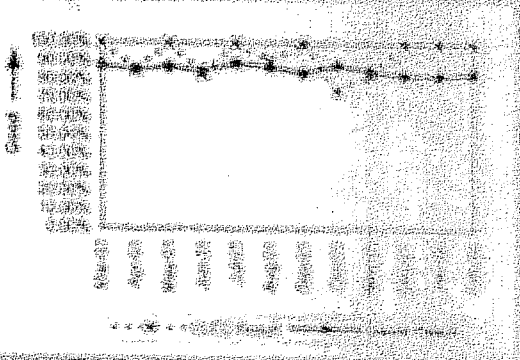
Repair Repeat Report Rate (Percent) (MR-7B*)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	3	10	30.00%	45.83%	15	109	13.76%	1.28	-0.23
Sep-01	0	9	0.00%	0.00%	16	104	15.38%	-1.23	-1.65
Oct-01	1	11	9.09%	28.75%	20	122	16.39%	-0.63	-1.39
Nov-01	0	5	0.00%	0.00%	12	68	17.65%	-1	-1.64
Dec-01	0	2	0.00%	0.00%	7	86	8.14%	-0.42	-1.25
Jan-02	0	5	0.00%	0.00%	16	93	17.20%	-0.69	-1.5
Feb-02									



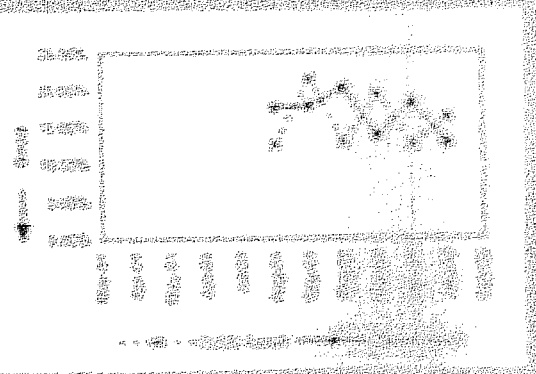
Repair Appointments Met (Percent) (MR-9B)-- Dispatches Outside MSAs

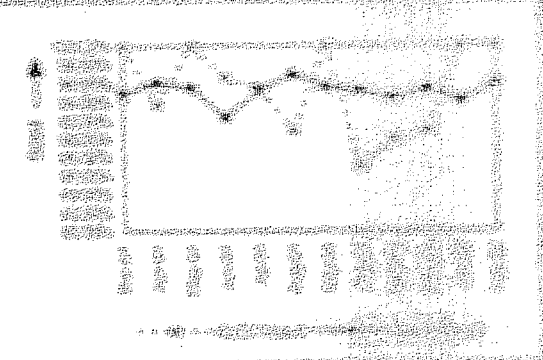
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	6	6	100.00%	0.00%	79	90	87.78%	-0.89	-1.64
Apr-01	6	7	85.71%	34.99%	84	98	85.71%	0	-1
May-01	12	12	100.00%	0.00%	90	103	87.38%	-1.25	-1.56
Jun-01	5	6	83.33%	37.27%	97	114	85.09%	0.14	-0.92
Jul-01	9	9	100.00%	0.00%	93	104	89.42%	-0.99	-1.6
Aug-01	10	11	90.91%	28.75%	92	105	87.62%	-0.32	-1.19
Sep-01	6	6	100.00%	0.00%	76	90	84.44%	-1.02	-1.62
Oct-01	9	12	75.00%	43.30%	91	103	88.35%	1.2	-0.23
Nov-01	5	6	83.33%	37.27%	89	99	89.91%	0.15	-0.91
Dec-01	6	6	100.00%	0.00%	86	92	93.33%	-1.07	-1.66
Jan-02	6	6	100.00%	0.00%	77	93	82.80%	-1.24	-1.76
Feb-02	3	3	100.00%	0.00%	73	87	83.91%	-0.75	-1.45



Checklist #14 - Resale - PBX Retail

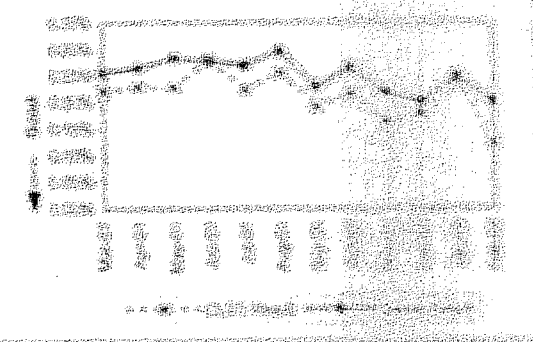
Checklist #14 - Resale - PSX Report





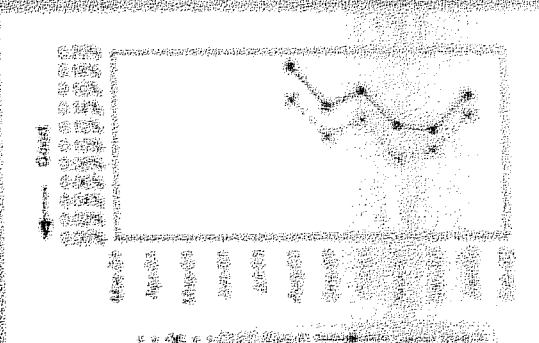
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Sta
Mar-01	110	49605	0.22%	4.70%	1954	762504	0.26%	-1.47	
Apr-01	114	49795	0.23%	4.78%	2009	757250	0.27%	-1.61	
May-01	114	49981	0.23%	4.77%	2139	754573	0.28%	-2.08	
Jun-01	142	50658	0.28%	5.29%	2083	748765	0.28%	-0.00	
Jul-01	112	49964	0.22%	4.73%	2002	739592	0.27%	-1.94	
Aug-01	126	49187	0.26%	5.05%	2159	726779	0.30%	-1.61	
Sep-01	93	48583	0.19%	4.37%	1656	722146	0.23%	-1.69	
Oct-01	105	48762	0.22%	4.64%	1893	714107	0.27%	-2.09	
Nov-01	80	48783	0.16%	4.05%	1547	707971	0.22%	-2.49	
Dec-01	59	32887	0.18%	4.23%	1412	701750	0.20%	-0.86	
Jan-02	78	32153	0.24%	4.92%	1743	698465	0.25%	-0.24	
Feb-02	40	31872	0.13%	3.54%	1393	692598	0.20%	-2.95	

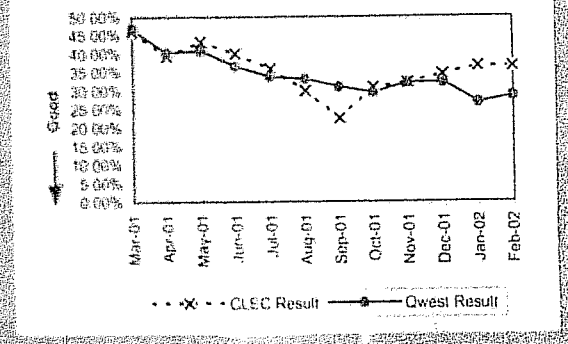


Trouble Rate (Percent) (MR-8*)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Sta
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	73	49187	0.15%	3.85%	1339	726779	0.18%	-1.79	
Sep-01	53	48583	0.11%	3.30%	1017	722146	0.14%	-1.61	
Oct-01	62	48762	0.13%	3.56%	1123	714107	0.16%	-1.62	
Nov-01	41	48783	0.08%	2.90%	851	707971	0.12%	-2.25	
Dec-01	31	32887	0.09%	3.07%	810	701750	0.12%	-1.1	
Jan-02	42	32153	0.13%	3.61%	1061	698465	0.15%	-0.56	
Feb-02									



Checklist #14 - Resale - PBX Repair



CONTINUATION

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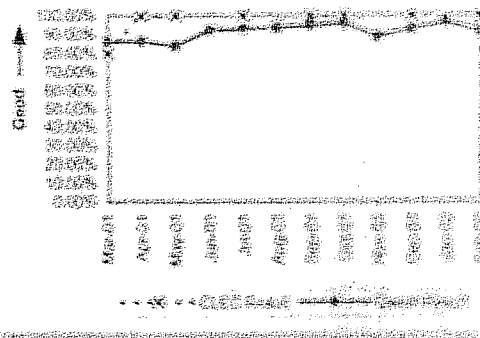
Checklist #14 - Resale - Basic ISDN Installation

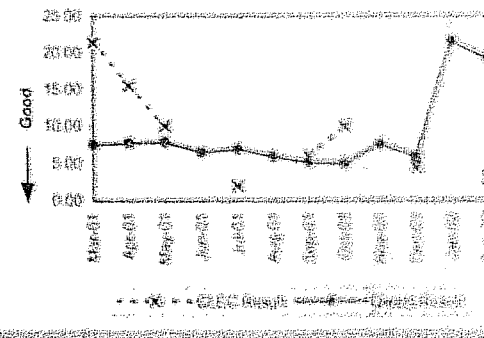
Installation Commitments Met (Percent) (OP-3A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	5	5	95.00%	10.00%	316	367	86.10%	0.4	-2.75
Apr-01	6	6	100.00%	0.00%	337	390	86.41%	-0.96	-1.55
May-01	3	3	100.00%	0.00%	353	421	83.85%	-0.62	-1.36
Jun-01					405	442	92.31%		
Jul-01	1	1	100.00%	0.00%	376	405	92.84%	-0.29	-1.14
Aug-01					466	499	93.79%		
Sep-01	4	4	100.00%	0.00%	320	336	94.67%	-0.47	-1.29
Oct-01	1	1	100.00%	0.00%	539	562	95.91%	-0.21	-1.15
Nov-01					445	502	88.65%		
Dec-01	2	2	100.00%	0.00%	534	575	92.87%	-0.39	-1.24
Jan-02					2202	2285	96.37%		
Feb-02	1	1	100.00%	0.00%	696	759	91.70%	-0.3	-1.18



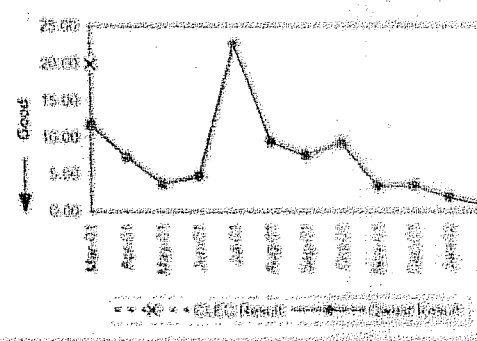
Installation Interval (Average Days) (OP-4A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	107	5	21.40	13.26	2749	367	7.49	2.37	0.44
Apr-01	93	6	15.50	1.22	3024	390	7.75	2.29	0.39
May-01	20	2	10.00	7.07	3315	421	7.87	2.65	0.61
Jun-01					2884	442	6.52		
Jul-01	2	1	2.00		2949	425	6.94	-0.29	-1.18
Aug-01					3094	520	5.95		
Sep-01	24	4	6.00	3.83	1815	348	5.22	1.54	-0.06
Oct-01	10	1	10.00		2912	579	5.03	2.65	0.61
Nov-01					3888	514	7.56		
Dec-01	9	2	4.50	2.12	3467	589	5.89	-0.23	-1.14
Jan-02					54375	2532	21.48		
Feb-02	3	1	3.00		18982	991	19.15	-0.9	-1.55



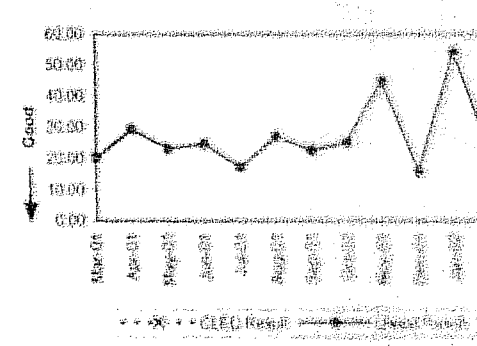
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	20	1	20.00		364	31	11.74	1.19	-0.28
Apr-01					274	37	7.41		
May-01					164	43	3.81		
Jun-01					87	18	4.83		
Jul-01					655	29	22.59		
Aug-01					179	19	9.42		
Sep-01					69	9	7.67		
Oct-01					223	24	9.29		
Nov-01					178	51	3.49		
Dec-01					148	41	3.61		
Jan-02					656	324	2.02		
Feb-02					274	288	0.95		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					406	20	20.30		
Apr-01					470	16	29.38		
May-01					581	25	23.24		
Jun-01					396	16	24.75		
Jul-01					278	16	17.38		
Aug-01					461	17	27.12		
Sep-01					272	12	22.67		
Oct-01					202	8	25.25		
Nov-01					805	18	44.72		
Dec-01					222	14	15.86		
Jan-02					325	6	54.17		
Feb-02					155	7	22.14		

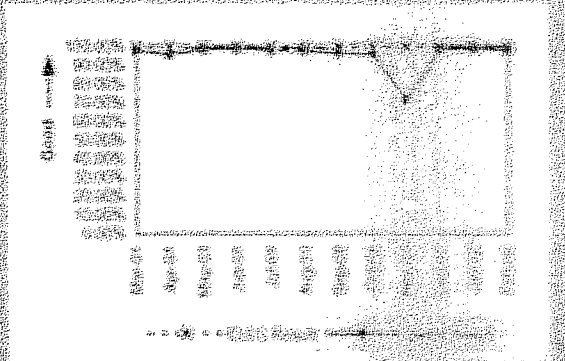


Checklist #14 - Resale - Basic ISDN Installation
Good
CLEC Result
Qwest Result

Checklist #14 - Resale - Basic ISDN Installation

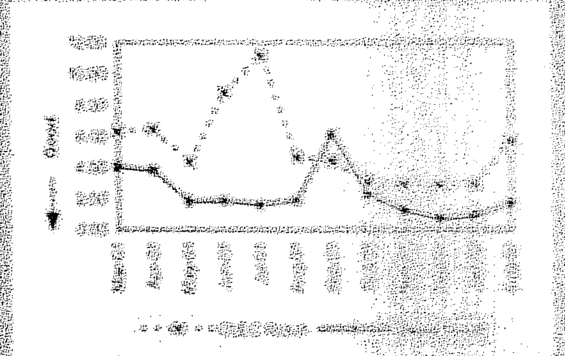
Installation Commitments Met (Percent) (OP-3C)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	9	9	100.00%	0.00%	785	775	[illegible]	-0.4	-1.24
Apr-01	[illegible]	9	100.00%	0.00%	[illegible]	[illegible]	[illegible]	-0.55	-1.25
May-01	[illegible]	[illegible]	100.00%	0.00%	[illegible]	[illegible]	[illegible]	-0.41	-1.25
Jun-01	[illegible]	[illegible]	100.00%	0.00%	[illegible]	[illegible]	[illegible]	-0.33	-1.14
Jul-01	[illegible]	[illegible]	100.00%	0.00%	[illegible]	[illegible]	[illegible]	-0.32	-1.15
Aug-01	[illegible]	[illegible]	100.00%	0.00%	[illegible]	[illegible]	[illegible]	-0.27	-1.15
Sep-01	[illegible]	[illegible]	[illegible]	0.00%	[illegible]	[illegible]	[illegible]	-0.37	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	0.00%	[illegible]	[illegible]	[illegible]	-0.44	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]	71	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]	72	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-0.19	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



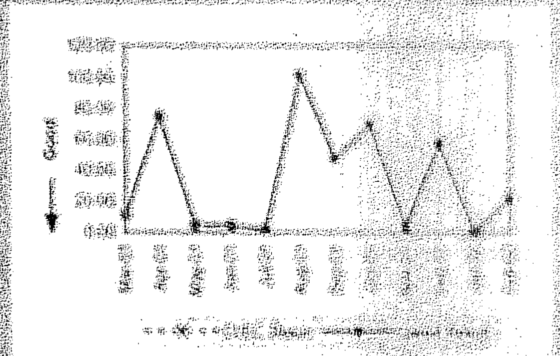
[illegible] (Average Days) (OP-4C)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	[illegible]	[illegible]	[illegible]	1.29	3182	779	4.08	1.21	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	4.53	3091	[illegible]	3.87	2.1	[illegible]
May-01	[illegible]	[illegible]	[illegible]	1.34	1172	624	1.88	2	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]	1390	724	[illegible]	2.64	[illegible]
Jul-01	56	[illegible]	[illegible]	7.89	148	95	1.56	3.72	[illegible]
Aug-01	15	[illegible]	[illegible]	1.00	262	134	1.96	1.61	[illegible]
Sep-01	9	[illegible]	[illegible]	0.71	355	57	6.23	-0.1	[illegible]
Oct-01	22	[illegible]	[illegible]	0.66	104	45	2.31	1.13	[illegible]
Nov-01	12	[illegible]	[illegible]	0.00	72	55	1.31	1.48	[illegible]
Dec-01	6	[illegible]	[illegible]	0.00	35	45	0.78	1.03	[illegible]
Jan-02	0	[illegible]	[illegible]	0.00	134	140	0.96	2.17	[illegible]
Feb-02	23	[illegible]	[illegible]	1.76	115	65	1.77	2.66	[illegible]



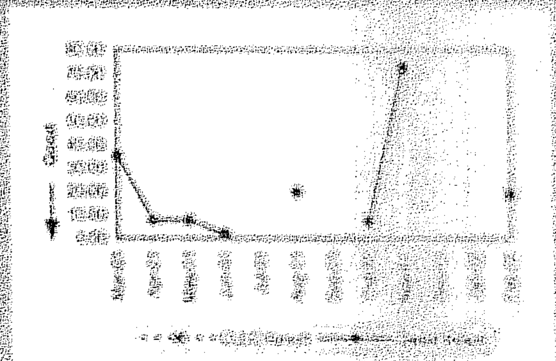
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01					90	8	11.25		
Apr-01					674	9	74.89		
May-01					24	5	4.80		
Jun-01					19	4	4.75		
Jul-01					7	3	2.33		
Aug-01					815	8	101.88		
Sep-01					241	5	48.20		
Oct-01					139	2	69.50		
Nov-01					142	32	4.44		
Dec-01					173	3	57.67		
Jan-02	0	1	0.00		7	6	1.17	-0.53	-1.32
Feb-02					44	2	22.00		

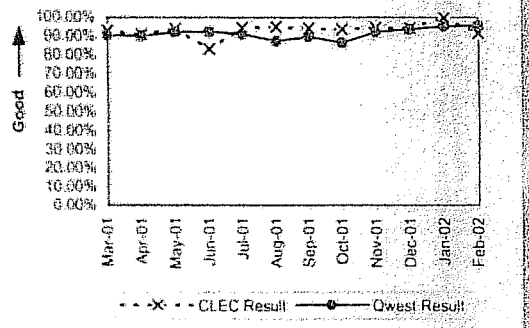


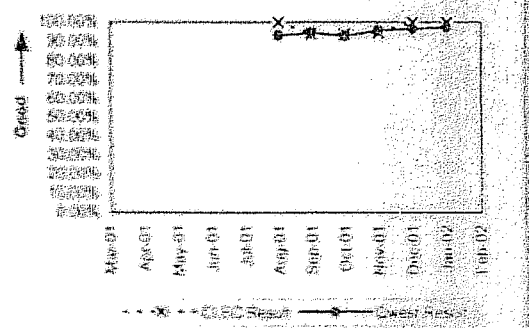
Delayed Days for Facility Reasons (Average Days) (OP-6B-3)-- No Dispatches

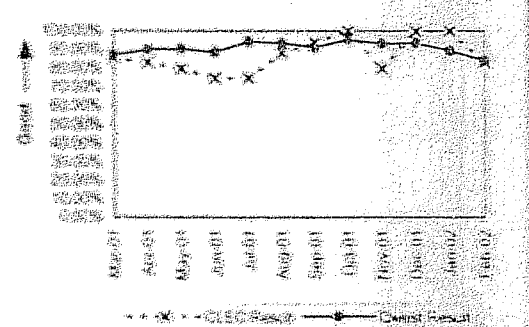
Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01					249	7	35.57		
Apr-01					167	21	7.95		
May-01					31	4	7.75		
Jun-01					2	1	2.00		
Jul-01									
Aug-01					20	1	20.00		
Sep-01									
Oct-01					15	2	7.50		
Nov-01					73	1	73.00		
Dec-01									
Jan-02									
Feb-02					19	1	19.00		

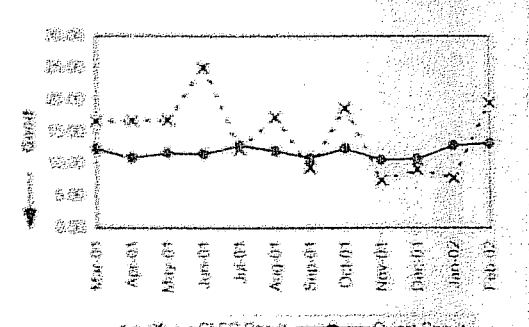


Checklist #14 - Resale - Basic ISDN Installation





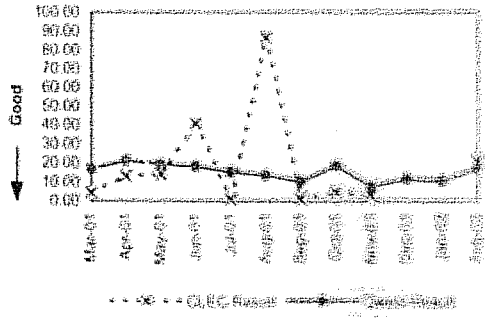




Checklist #14 - Resale - Basic ISDN Installation

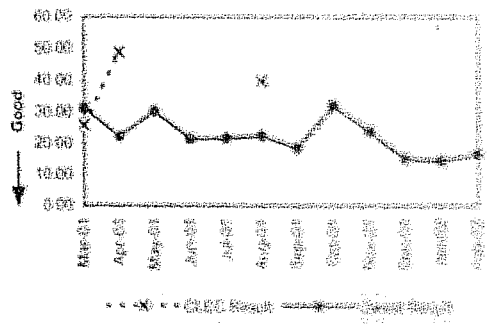
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	18	4	4.50	4.04	1240	73	16.99	-1.12	-1.68
Apr-01	53	4	13.25	5.91	1043	49	21.29	-0.56	-1.34
May-01	43	3	14.33	12.22	1071	55	19.47	-0.27	-1.17
Jun-01	82	2	41.00	53.74	979	53	18.47	1.77	0.08
Jul-01	1	1	1.00		1667	108	15.44	-0.93	-1.57
Aug-01	87	1	87.00		2696	198	13.62	2.14	0.3
Sep-01	3	2	1.50	0.71	1932	184	10.50	-0.81	-1.49
Oct-01	5	1	5.00		1839	99	18.58	-0.44	-1.27
Nov-01	3	1	3.00		794	101	7.86	-0.34	-1.21
Dec-01					1577	133	11.86		
Jan-02					2892	271	10.67		
Feb-02	43	2	21.50	0.71	4735	270	17.54	0.39	-0.77



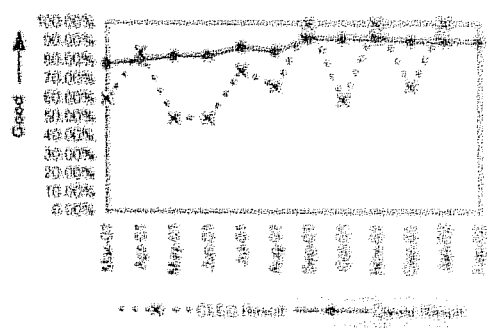
Delayed Days for Facility Reasons (Average Days) (OP-6B-4)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	26	1	26.00		4037	129	31.29	-0.13	-1.08
Apr-01	49	1	49.00		2177	97	22.44	2.07	0.26
May-01					2616	86	30.42		
Jun-01					1796	83	21.64		
Jul-01					1178	54	21.81		
Aug-01	40	1	40.00		1465	65	22.54	1.96	0.19
Sep-01					784	42	18.67		
Oct-01					1708	53	32.23		
Nov-01					1444	60	24.07		
Dec-01					396	26	15.23		
Jan-02					568	39	14.56		
Feb-02					284	17	16.71		



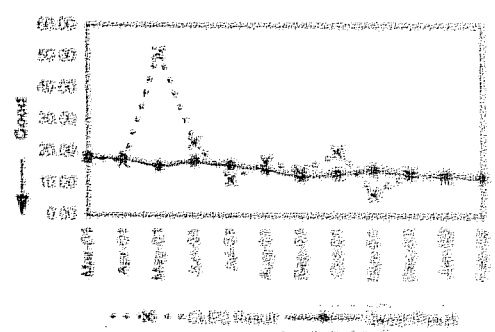
Installation Commitments Met (Percent) (OP-3E)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	6	10	60.00%	48.99%	389	496	78.43%	1.3	-0.21
Apr-01	11	13	84.62%	36.08%	365	453	80.57%	0.36	-1.22
May-01	1	2	50.00%	50.00%	305	369	82.66%	0.94	-0.43
Jun-01	3	6	50.00%	50.00%	326	394	82.74%	1.78	0.08
Jul-01	3	4	75.00%	43.30%	364	416	87.50%	0.67	-0.59
Aug-01	4	6	66.67%	47.14%	344	404	85.15%	1.11	-0.32
Sep-01	1	1	100.00%	0.00%	460	501	91.82%	-0.3	-1.18
Oct-01	3	5	60.00%	48.99%	417	454	91.85%	1.89	0.15
Nov-01	2	2	100.00%	0.00%	392	426	92.02%	-0.42	-1.25
Dec-01	2	3	66.67%	47.14%	266	293	90.79%	1.08	-0.34
Jan-02	1	1	100.00%	0.00%	283	313	90.42%	-0.33	-1.2
Feb-02					443	490	90.41%		

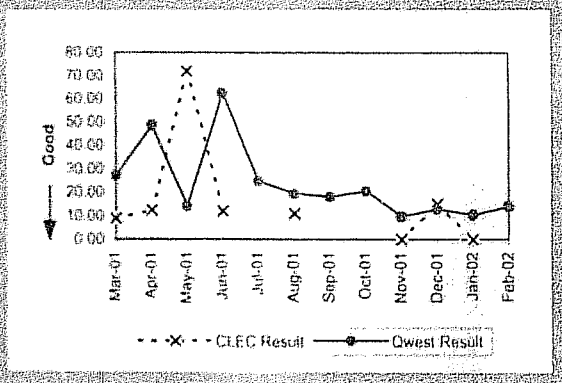


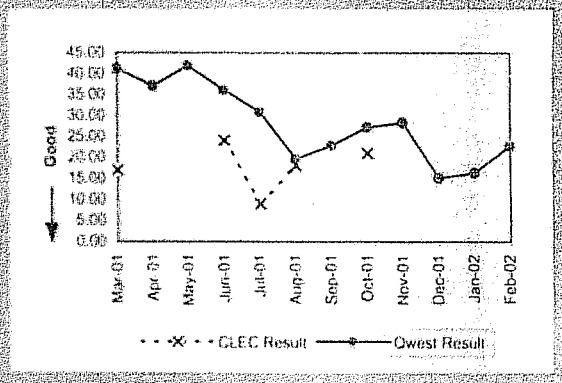
Installation Interval (Average Days) (OP-4E)-- Interval Zone Two

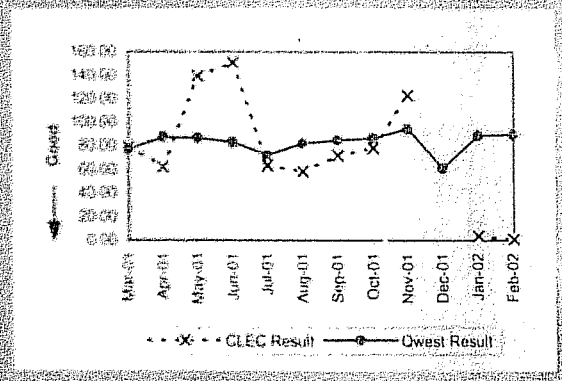
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	181	10	18.10	11.16	8200	450	18.22	-0.01	-1.01
Apr-01	220	13	16.92	6.75	7734	430	17.99	-0.11	-1.07
May-01	102	2	51.00	52.33	5331	341	15.63	2.01	0.22
Jun-01	138	6	23.00	9.27	6326	368	17.19	1.51	-0.08
Jul-01	46	4	11.50	10.97	6954	436	15.95	-0.37	-1.23
Aug-01	103	6	17.17	9.26	6604	451	14.64	1.85	0.13
Sep-01	14	1	14.00		6462	516	12.52	1.5	-0.09
Oct-01	101	5	20.20	14.02	6402	481	13.31	1.87	0.13
Nov-01	21	3	7.00	6.24	7287	501	14.54	-0.98	-1.6
Dec-01	41	3	13.67	12.66	3953	296	13.36	1.25	-0.24
Jan-02	25	2	12.50	0.71	4225	327	12.92	-0.04	-1.03
Feb-02					5951	486	12.24		



Checklist #14 - Resale - Basic ISDN Installation

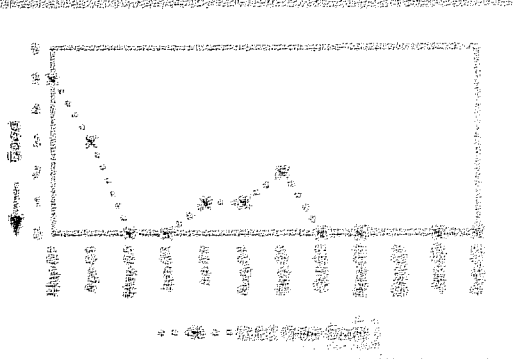






Checklist #14 - Resale - Basic ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons Basic Rate ISDN (OP-15B)	
Date	CLEC Order Count
Mar-01	5
Apr-01	3
May-01	0
Jun-01	0
Jul-01	1
Aug-01	2
Sep-01	0
Oct-01	0
Nov-01	0
Dec-01	
Jan-02	0
Feb-02	0

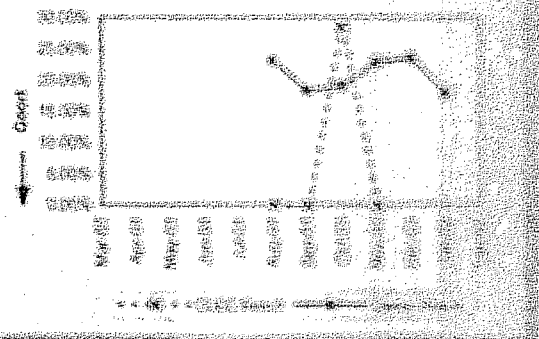


Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
CLEC Result
Qwest Result

Checklist #14 - Resale - Basic ISDN Repair

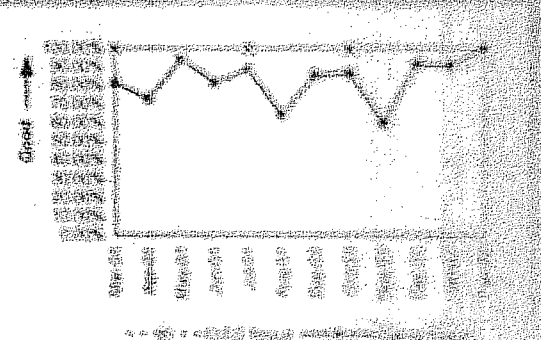
Repair Repeat Report Rate (Percent) (MR-7A*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	5	0.00%	0.00%	174	752	23.14%	-1.22	-1.74
Sep-01	0	5	0.00%	0.00%	101	551	18.33%	-1.05	-1.64
Oct-01	2	7	28.57%	45.18%	117	611	19.15%	0.62	-0.62
Nov-01	0	1	0.00%	0.00%	118	515	22.91%	-0.54	-1.13
Dec-01					95	403	23.57%		
Jan-02					67	485	17.94%		
Feb-02									



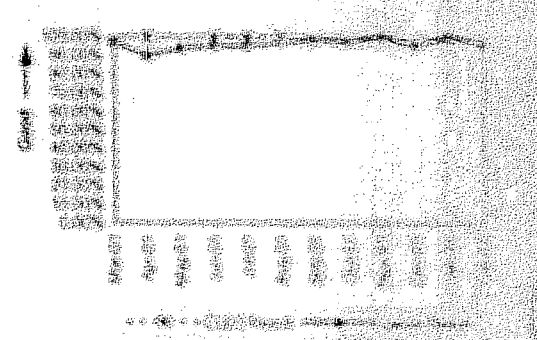
Repair Appointments Met (Percent) (MR-9A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	1	1	100.00%	0.00%	13	16	81.25%	-0.47	-1.28
Apr-01					16	22	72.73%		
May-01					17	18	94.44%		
Jun-01					22	27	81.48%		
Jul-01	1	1	100.00%	0.00%	16	18	88.89%	-0.31	-1.21
Aug-01					9	14	64.29%		
Sep-01					18	21	85.71%		
Oct-01	1	1	100.00%	0.00%	13	15	86.67%	-0.56	-1.23
Nov-01					12	20	60.00%		
Dec-01					11	12	91.67%		
Jan-02					10	11	90.91%		
Feb-02					5	5	100.00%		



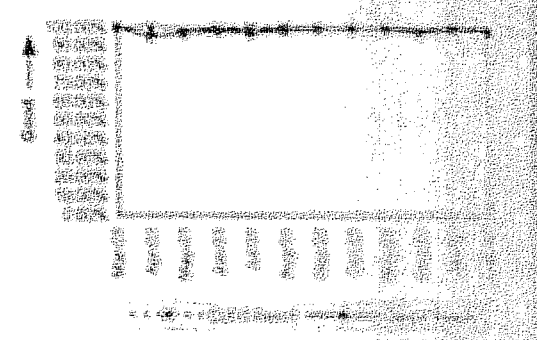
Out Service Cleared within 24 hours (Percent) (MR-3B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					70	72	97.22%		
Apr-01	1	1	100.00%	0.00%	64	71	90.14%	-0.83	-1.2
May-01					77	82	93.90%		
Jun-01	3	3	100.00%	0.00%	79	83	95.18%	-0.22	-1.14
Jul-01	1	1	100.00%	0.00%	81	85	95.29%	-0.22	-1.13
Aug-01	5	5	100.00%	0.00%	129	133	96.99%	-0.36	-1.21
Sep-01					70	71	98.59%		
Oct-01					78	80	97.50%		
Nov-01					52	52	100.00%		
Dec-01					44	46	95.65%		
Jan-02	4	4	100.00%	0.00%	54	54	100.00%	N/A	N/A
Feb-02					48	50	96.00%		



All Troubles Cleared within 48 hours (Percent) (MR-4B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					72	72	100.00%		
Apr-01	1	1	100.00%	0.00%	68	71	95.77%	-0.21	-1.61
May-01					80	82	97.56%		
Jun-01	1	1	100.00%	0.00%	82	83	98.80%	-0.11	-1.58
Jul-01	1	1	100.00%	0.00%	86	88	97.73%	-0.13	-1.58
Aug-01	5	5	100.00%	0.00%	132	133	99.25%	-0.13	-1.17
Sep-01					71	71	100.00%		
Oct-01					80	80	100.00%		
Nov-01					52	52	100.00%		
Dec-01					45	46	97.83%		
Jan-02	4	4	100.00%	0.00%	54	54	100.00%	N/A	N/A
Feb-02					50	51	98.04%		

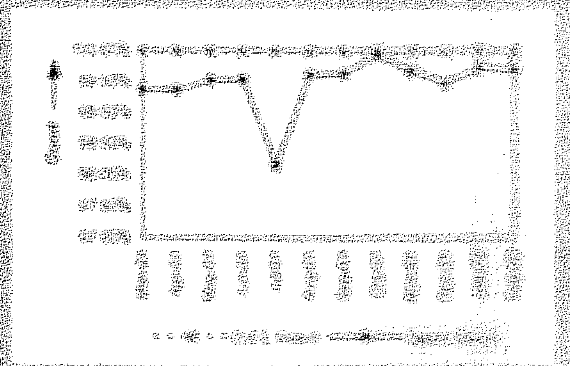


Provisioning - Resale - Basic ISDN Repair

Checklist #14 - Resale - Basic ISDN Repair

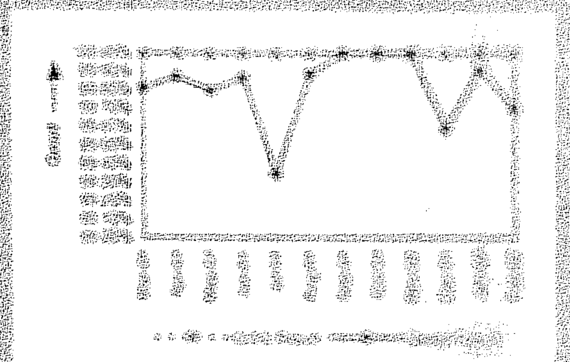
Out of Service Cleared within 24 hours (Percent) [illegible] - No Dispatches

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Sc	Parity Sc
Mar-01	16	16	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	20	20	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	15	15	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	11	11	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	4	4	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	14	14	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	13	13	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	9	9	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	13	13	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	7	7	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	9	9	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	7	7	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



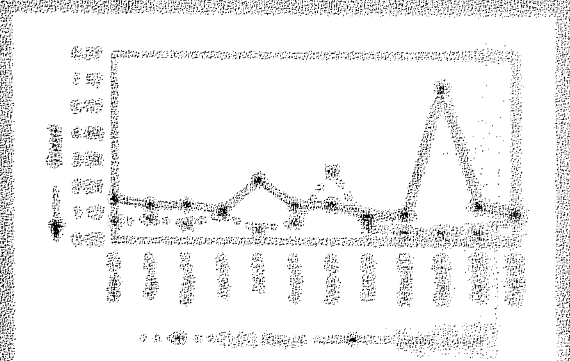
All Troubles Cleared within 48 hours (Percent) [illegible] - No Dispatches

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Sc	Parity Sc
Mar-01	16	16	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	20	20	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	15	15	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	11	11	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	4	4	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	14	14	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	13	13	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	9	9	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	13	13	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	7	7	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	9	9	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	7	7	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



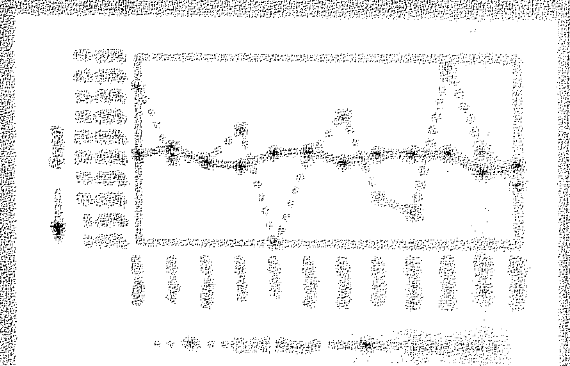
Mean Time to Restore (Hours:Minutes) [illegible] - No Dispatches

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Sc	Parity Sc
Mar-01	14:16	16	0:53	0:50	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	20:27	20	1:01	1:33	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	11:45	15	0:47	0:49	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	13:39	11	1:14	1:35	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	2:10	4	0:32	0:30	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	12:35	14	0:54	1:08	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	41:16	13	3:10	4:23	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	6:13	9	0:41	0:31	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	5:47	13	0:27	0:33	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	3:10	7	0:27	0:19	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	3:54	9	0:26	0:32	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	8:32	7	1:13	1:22	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Repair Repeat Report Rate (Percent) [illegible] - No Dispatches

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Sc	Parity Sc
Mar-01	6	16	37.50%	48.41%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	4	20	20.00%	40.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	3	15	20.00%	40.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	3	11	27.27%	44.54%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	0	4	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	3	14	21.43%	41.03%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	4	13	30.77%	46.15%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	1	9	11.11%	31.43%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	1	13	7.69%	26.65%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	3	7	42.86%	49.49%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	2	9	22.22%	41.57%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	1	7	14.29%	34.99%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

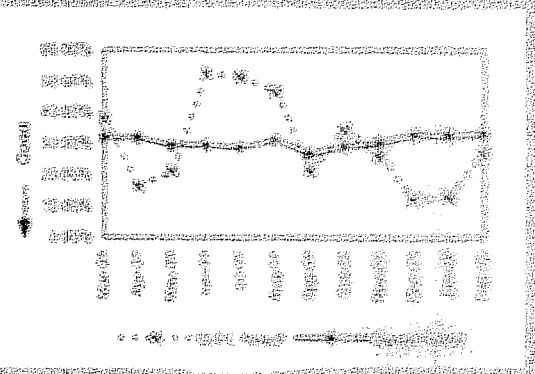


Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
CLEC Result
Qwest Result

Checklist #14 - Resale - Basic ISDN Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)

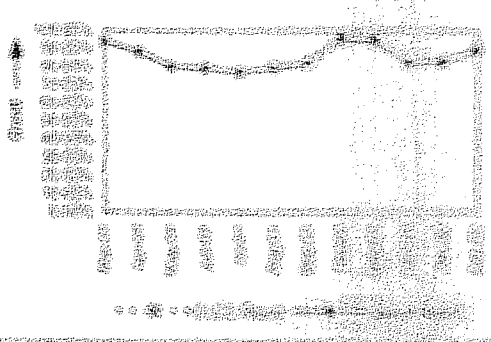
Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Num Z Score	Prob Z
Mar-01	16	42	38.10%	48.56%	1195	3745	31.91%	0.65	0.48
Apr-01	6	36	16.67%	37.27%	1166	3680	31.68%	-1.82	0.07
May-01	6	28	21.43%	41.03%	1025	3479	29.46%	-0.93	0.18
Jun-01	19	36	52.78%	49.92%	1043	3536	29.50%	2.46	0.99
Jul-01	15	29	51.72%	49.97%	1018	3535	28.80%	2.32	0.99
Aug-01	22	47	46.81%	49.90%	1018	4215	31.27%	2.01	0.98
Sep-01	5	23	21.74%	41.25%	775	2886	26.85%	-0.93	0.18
Oct-01	9	26	34.62%	47.57%	1015	3465	29.29%	0.6	0.63
Nov-01	5	19	26.32%	44.03%	832	2748	30.28%	-0.37	0.35
Dec-01	1	8	12.50%	33.07%	739	2251	32.83%	-1.27	0.10
Jan-02	2	11	18.18%	38.99%	650	2003	32.65%	-1.05	0.15
Feb-02	3	11	27.27%	44.64%	783	2381	32.88%	-0.17	0.43



Checklist #14 - Resale - Qwest DSL Installation

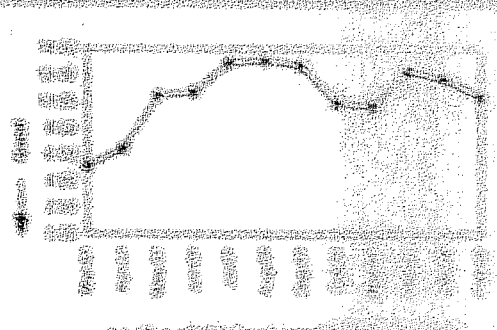
Installation Commitments Met (Percent OOF Met - Business Customers)

Date	CLEC Num	CLEC Dem	CLEC Res	Std Dev	Qwest Num	Qwest Dem	Qwest Res	Std Dev	Z Score
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



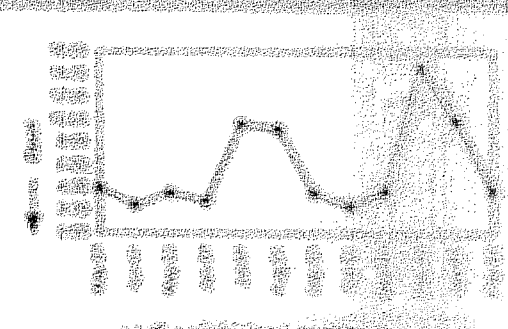
Installation Interval (Average Days OOF - Business Customers)

Date	CLEC Num	CLEC Dem	CLEC Res	Std Dev	Qwest Num	Qwest Dem	Qwest Res	Std Dev	Z Score
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



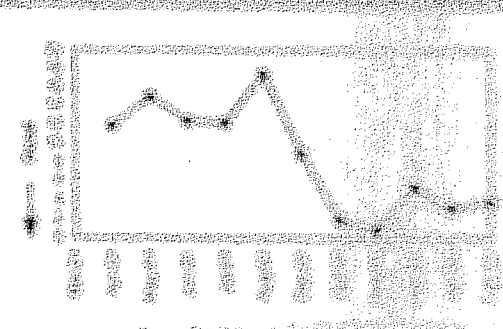
Delayed Days for Non-Facility Reasons (Average Days OOF - Business Customers)

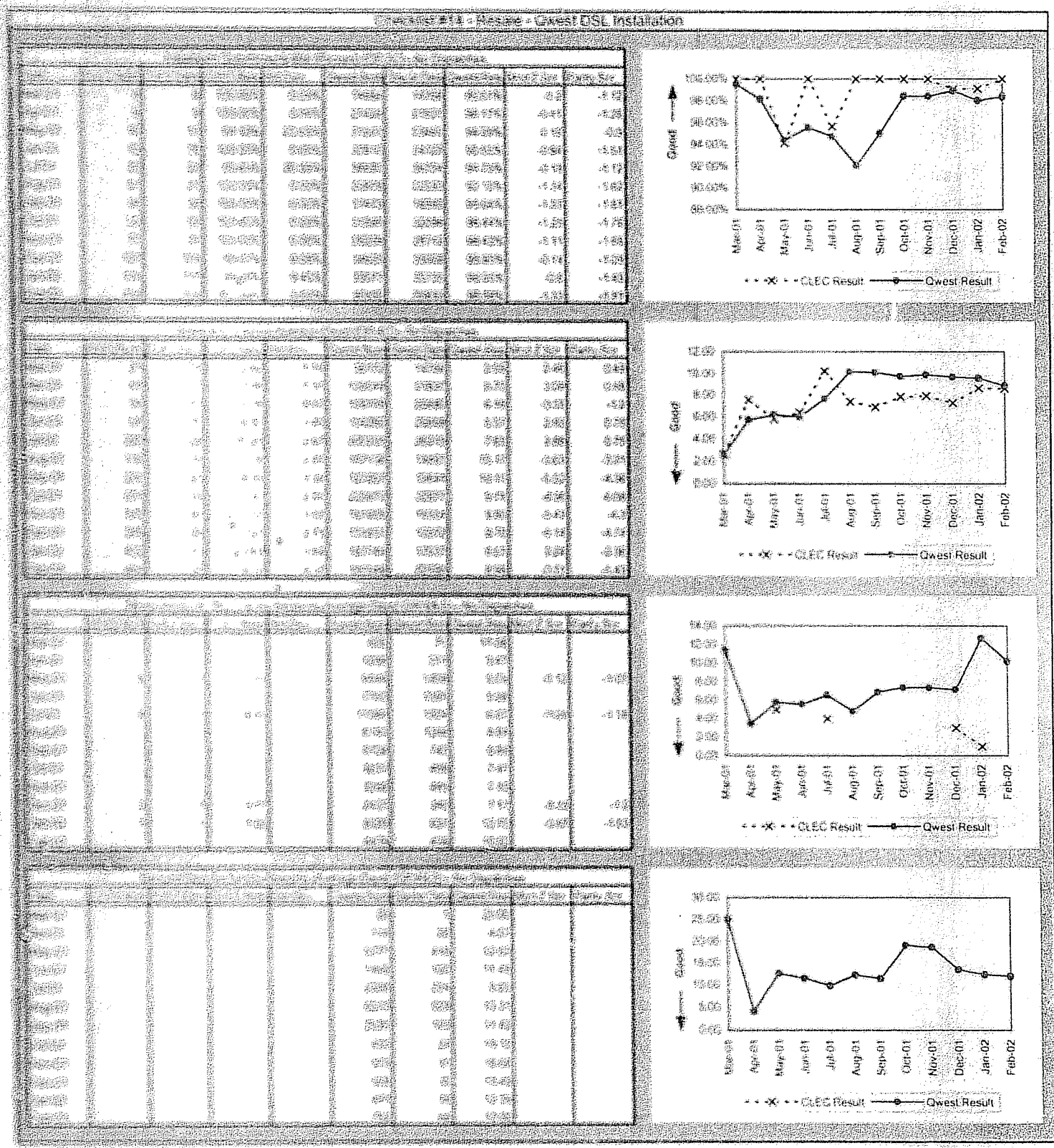
Date	CLEC Num	CLEC Dem	CLEC Res	Std Dev	Qwest Num	Qwest Dem	Qwest Res	Std Dev	Z Score
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



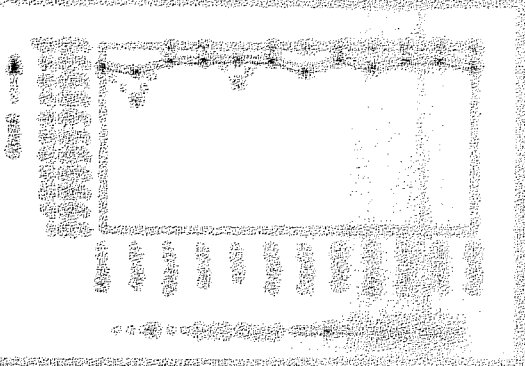
Delayed Days for Facility Reasons (Average Days OOF - Business Customers)

Date	CLEC Num	CLEC Dem	CLEC Res	Std Dev	Qwest Num	Qwest Dem	Qwest Res	Std Dev	Z Score
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									

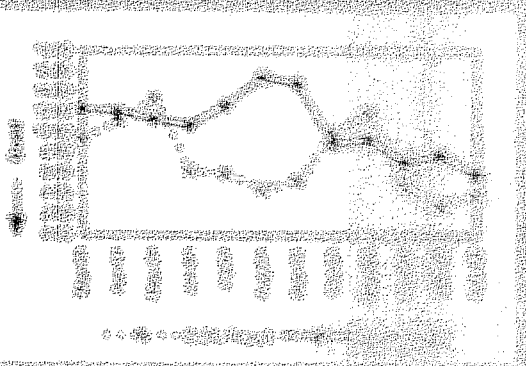



Qwest
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
CLEC Result
Qwest Result

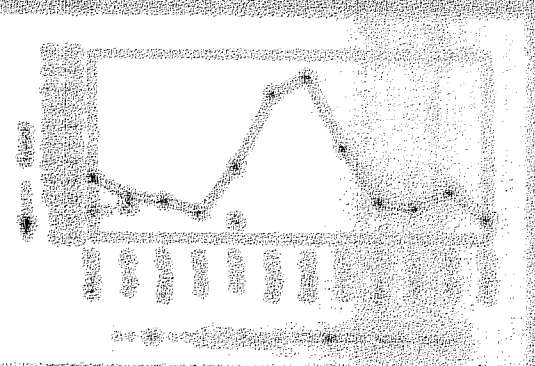
Date	CLEC Num	CLEC Dem	CLEC Res	Test Res
Mar-01	7	8	87.50%	95.00%
Apr-01	9	10	90.00%	95.00%
May-01	8	8	100.00%	95.00%
Jun-01	7	7	100.00%	95.00%
Jul-01	4	5	80.00%	95.00%
Aug-01	2	2	100.00%	95.00%
Sep-01	3	3	100.00%	95.00%
Oct-01	2	2	100.00%	95.00%
Nov-01	1	1	100.00%	95.00%
Dec-01	1	1	100.00%	95.00%
Jan-02	1	1	100.00%	95.00%
Feb-02	1	1	100.00%	95.00%



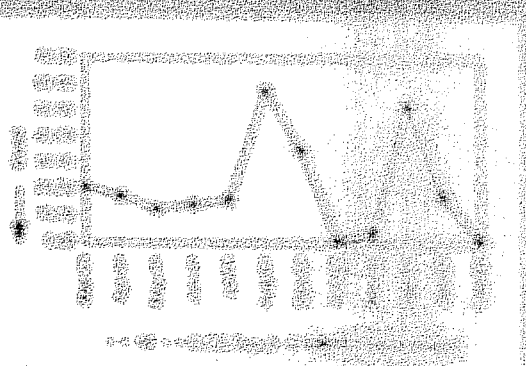
Date	CLEC Num	CLEC Dem	CLEC Res	Test Res
Mar-01	75	8	9.38	5.00
Apr-01	112	10	11.20	5.00
May-01	107	8	13.38	5.00
Jun-01	44	7	6.29	5.00
Jul-01	24	4	6.00	5.00
Aug-01	9	2	4.50	5.00
Sep-01	16	3	5.33	5.00
Oct-01	25	2	12.50	5.00
Nov-01	12	1	12.00	5.00
Dec-01	5	1	5.00	5.00
Jan-02	3	1	3.00	5.00
Feb-02	4	1	4.00	5.00



Date	CLEC Num	CLEC Dem	CLEC Res	Test Res
Mar-01	7	1	7.00	
Apr-01	25	3	8.33	6.00
May-01				
Jun-01				
Jul-01	5	1	5.00	
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



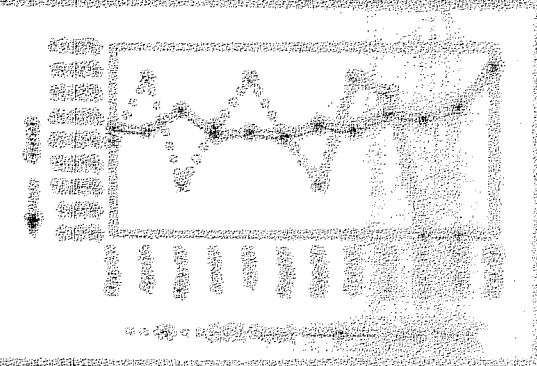
Date	CLEC Num	CLEC Dem	CLEC Res	Test Res
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



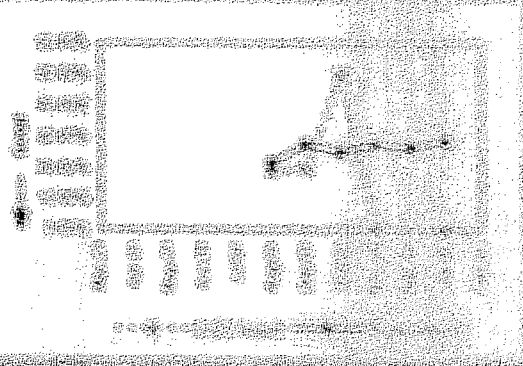
Qwest
CLEC Result
Qwest Result
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02

Qwest
CLEC Result
Qwest Result
Qwest
CLEC Result
Qwest Result
Qwest
CLEC Result
Qwest Result
Qwest
CLEC Result
Qwest Result

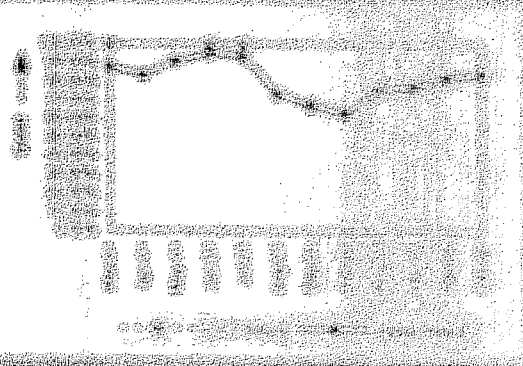
Date	CLEC Num	CLEC Dem	CLEC Res	Std Dev
Mar-01	2	10	20.00%	40.00%
Apr-01	2	6	33.33%	47.14%
May-01	5	46	10.87%	31.10%
Jun-01	10	43	23.26%	43.29%
Jul-01	3	9	33.33%	47.14%
Aug-01	5	24	20.83%	40.61%
Sep-01	1	9	11.11%	31.43%
Oct-01	1	3	33.33%	47.14%
Nov-01	3	10	30.00%	45.83%
Dec-01	0	1	0.00%	0.00%
Jan-02	0	3	0.00%	0.00%
Feb-02				



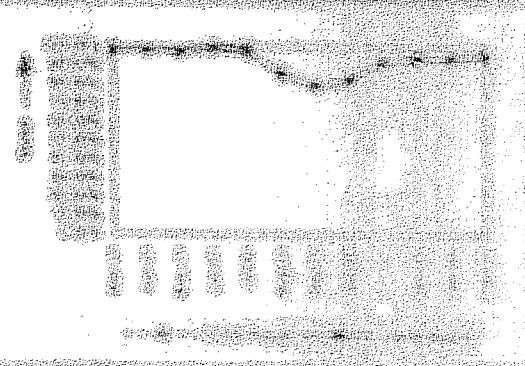
Date	CLEC Num	CLEC Dem	CLEC Res	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	4	21	19.05%	39.27%
Sep-01	1	5	20.00%	40.00%
Oct-01	1	2	50.00%	50.00%
Nov-01	0	0	0.00%	0.00%
Dec-01				
Jan-02	0	2	0.00%	0.00%
Feb-02				



Date	CLEC Num	CLEC Dem	CLEC Res	Std Dev
Mar-01	1	1	100.00%	0.00%
Apr-01				
May-01				
Jun-01	1	1	100.00%	0.00%
Jul-01	1	1	100.00%	0.00%
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				

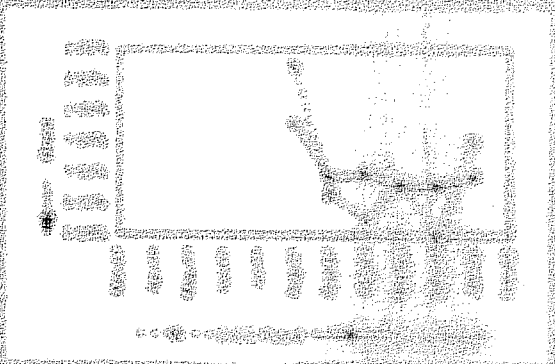


Date	CLEC Num	CLEC Dem	CLEC Res	Std Dev
Mar-01	1	1	100.00%	0.00%
Apr-01				
May-01				
Jun-01	1	1	100.00%	0.00%
Jul-01	1	1	100.00%	0.00%
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



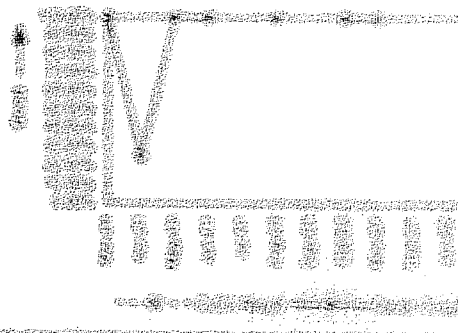
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
CLEC Result
Qwest Result

Date	CLEC Num								
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	2								
Sep-01	5								
Oct-01	3								
Nov-01	6								
Dec-01	6								
Jan-02	3								
Feb-02									

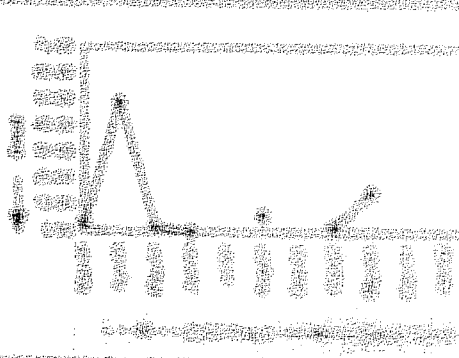


Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
CLEC Result
Qwest Result

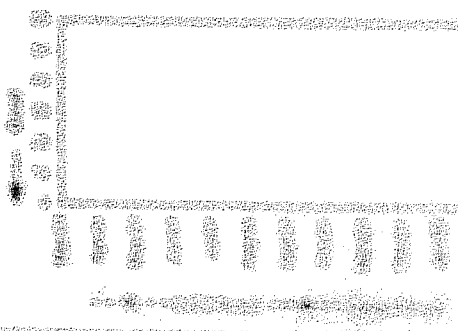
Date	CLEC Num	CLEC Perc	CLEC Rank	Qwest Num	Qwest Perc	Qwest Rank	Standard
Mar-01							
Apr-01							
May-01							
Jun-01							
Jul-01							
Aug-01							
Sep-01							
Oct-01							
Nov-01							
Dec-01							
Jan-02							
Feb-02							



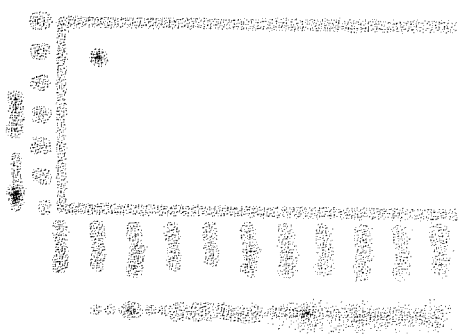
Date	CLEC Num	CLEC Perc	CLEC Rank	Qwest Num	Qwest Perc	Qwest Rank	Standard
Mar-01							
Apr-01							
May-01							
Jun-01							
Jul-01							
Aug-01							
Sep-01							
Oct-01							
Nov-01							
Dec-01							
Jan-02							
Feb-02							



Date	CLEC Num	CLEC Perc	CLEC Rank	Qwest Num	Qwest Perc	Qwest Rank	Standard
Mar-01							
Apr-01							
May-01							
Jun-01							
Jul-01							
Aug-01							
Sep-01							
Oct-01							
Nov-01							
Dec-01							
Jan-02							
Feb-02							

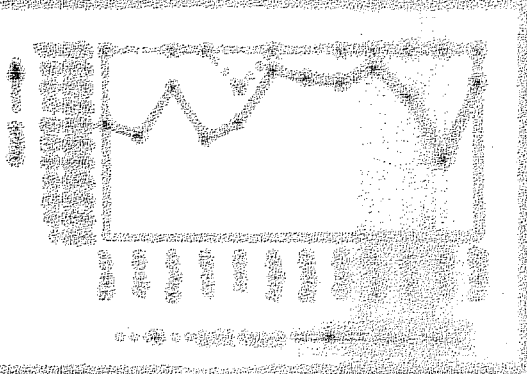


Date	CLEC Num	CLEC Perc	CLEC Rank	Qwest Num	Qwest Perc	Qwest Rank	Standard
Mar-01							
Apr-01							
May-01							
Jun-01							
Jul-01							
Aug-01							
Sep-01							
Oct-01							
Nov-01							
Dec-01							
Jan-02							
Feb-02							

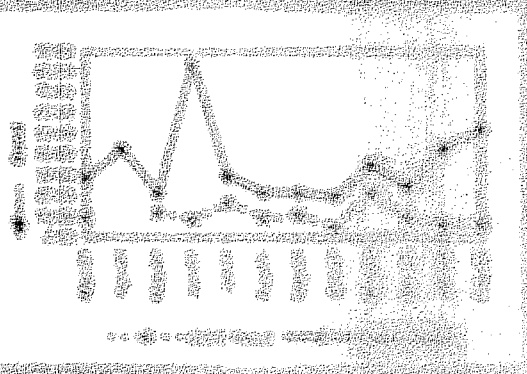


Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
CLEC Result
Qwest Result

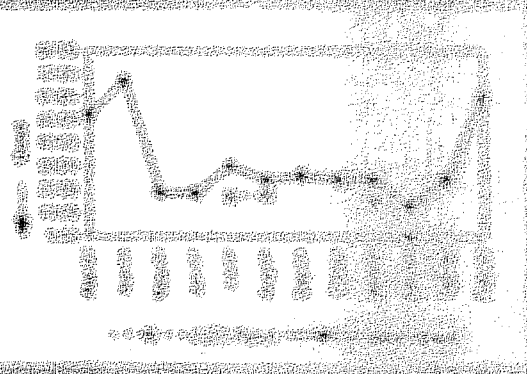
Date	CLEC Num	CLEC Den	CLEC Res	Sub Dec					
Mar-01	5	5							
Apr-01									
May-01	1	1							
Jun-01	3	3							
Jul-01	4	4							
Aug-01	4	4							
Sep-01									
Oct-01	3	3							
Nov-01	3	3							
Dec-01	1	1							
Jan-02	1	1							
Feb-02	1	1							



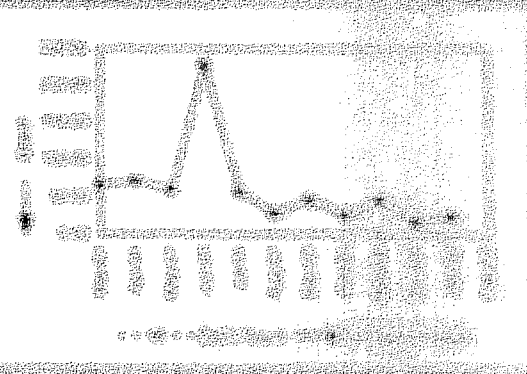
Date	CLEC N								
Mar-01	45								
Apr-01									
May-01	10								
Jun-01	61								
Jul-01	170								
Aug-01	38								
Sep-01	22								
Oct-01	16								
Nov-01	6								
Dec-01	40								
Jan-02	5								
Feb-02	13								



Date	CLEC N								
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01	67								
Aug-01	15								
Sep-01									
Oct-01									
Nov-01	35								
Dec-01	3								
Jan-02									
Feb-02									

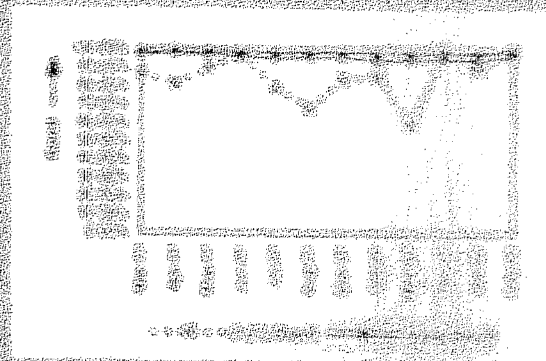


Date	CLEC Num								
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



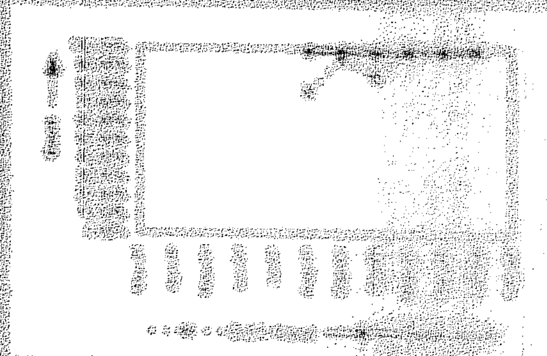
New Service Installation Quality [illegible]

Date	CLEC Num	CLEC Dens	CLEC Res	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	14	16	87.50%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	9	11	81.82%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	19	21	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	32	33	96.97%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	20	25	80.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	15	22	68.18%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	16	19	84.21%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	12	14	85.71%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	6	10	60.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	8	8	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	9	10	90.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	9	9	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



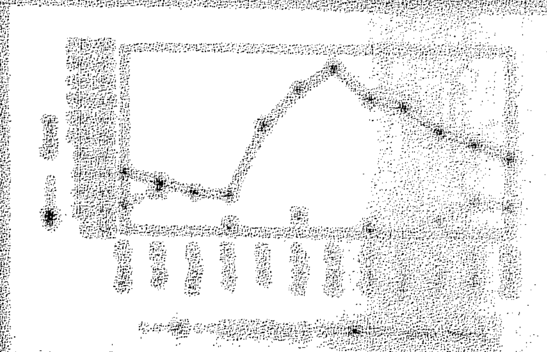
New Service Installation Quality [illegible]

Date	CLEC Num	CLEC Dens	CLEC Res	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	17	22	77.27%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	16	19	84.21%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	12	14	85.71%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	10	10	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	8	8	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	10	10	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02									

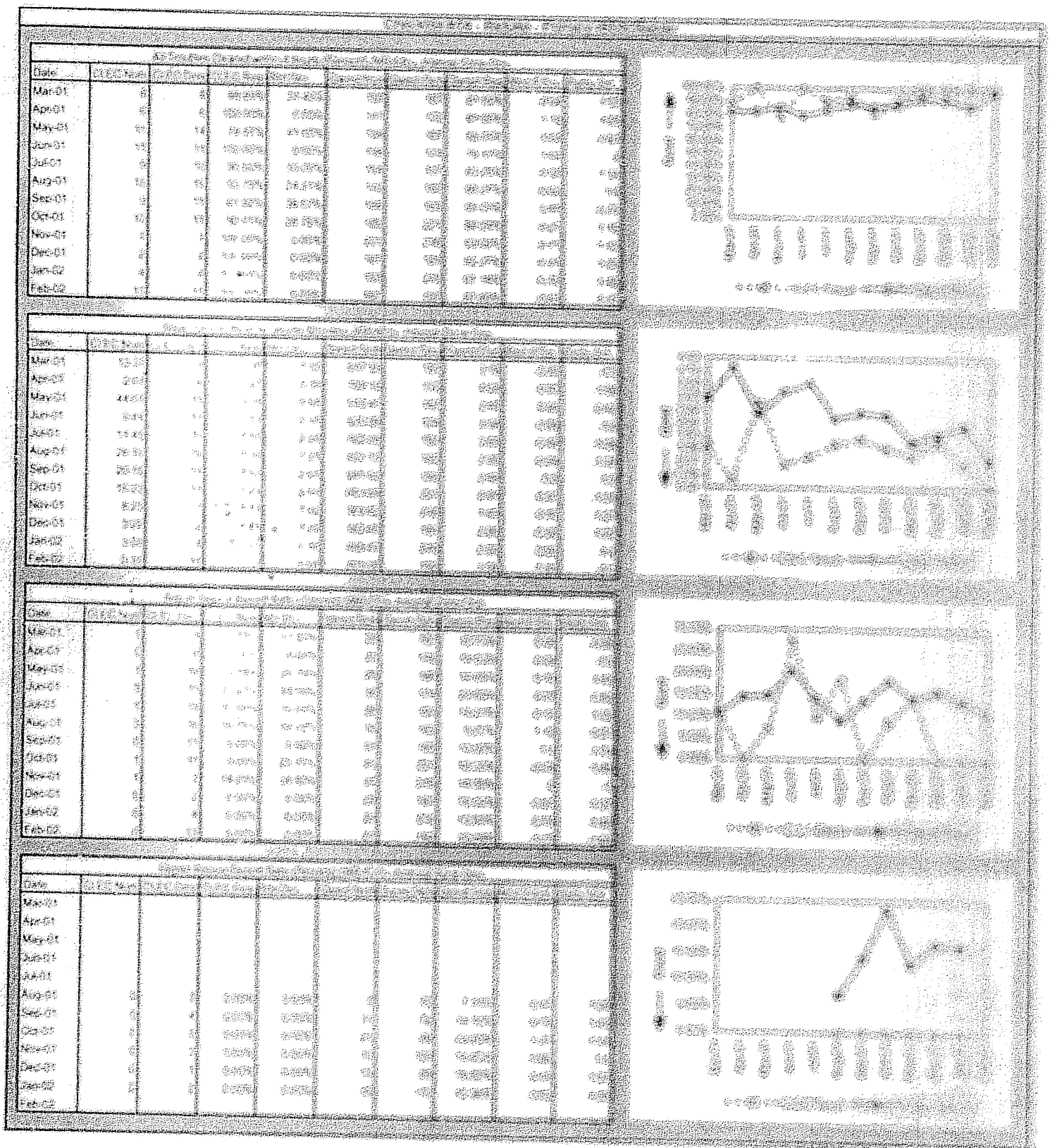


[illegible]

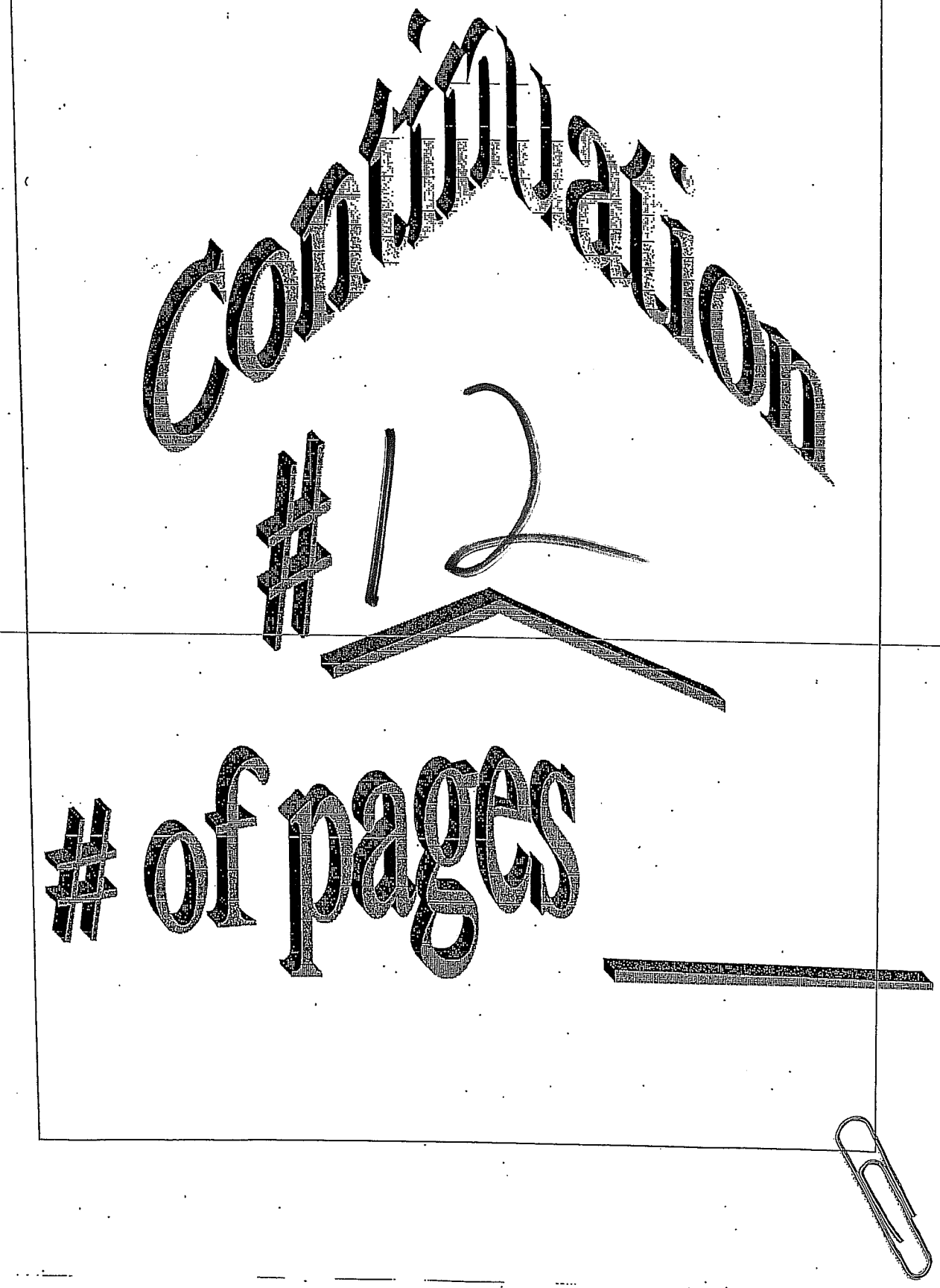
Date	CLEC Num	CLEC Dens	CLEC Res	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	702	25	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	1222	27	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01					[illegible]	[illegible]	[illegible]		
Jun-01	16	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01	39	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01	16	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01	92	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	182	5	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	277	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

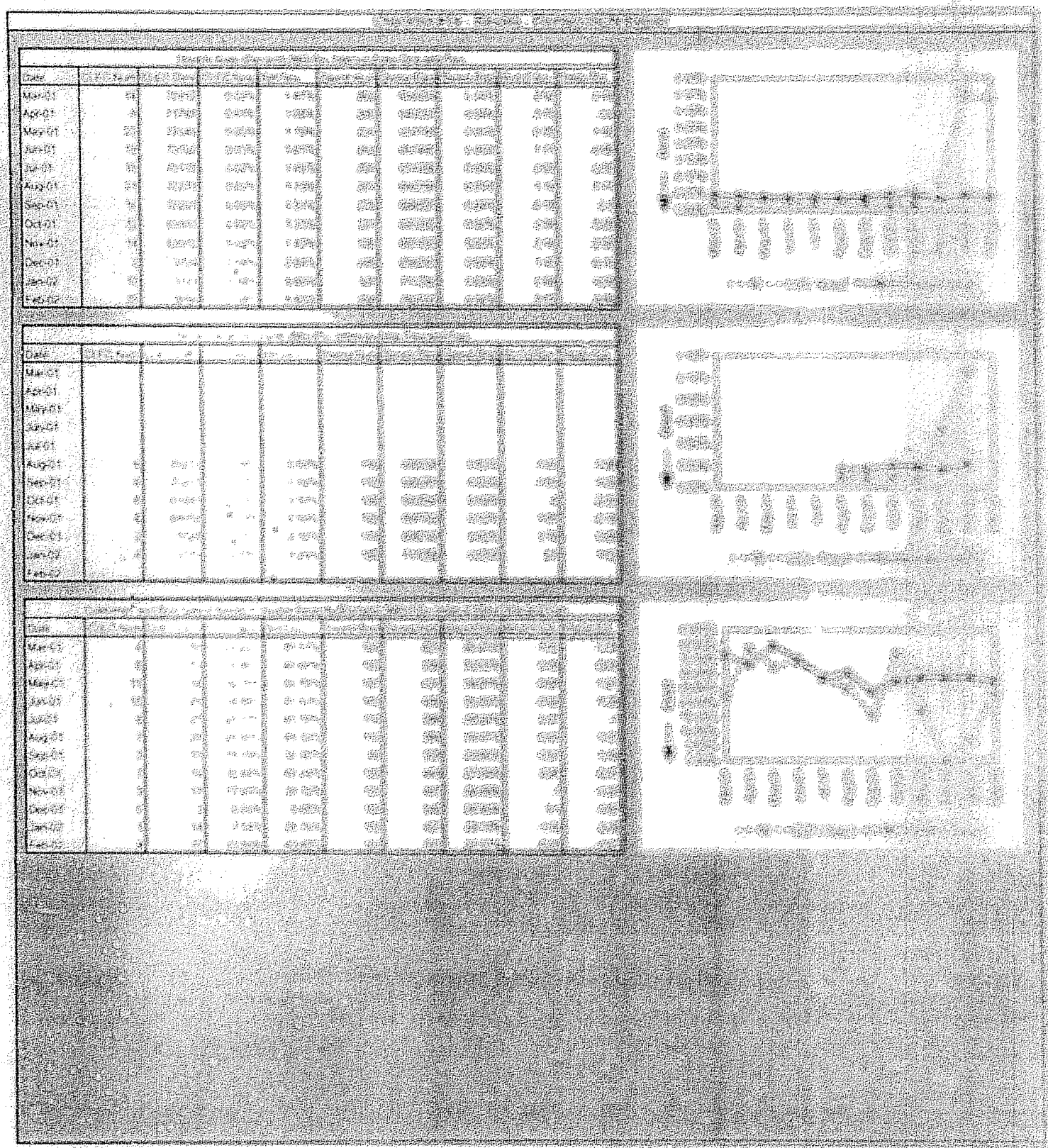


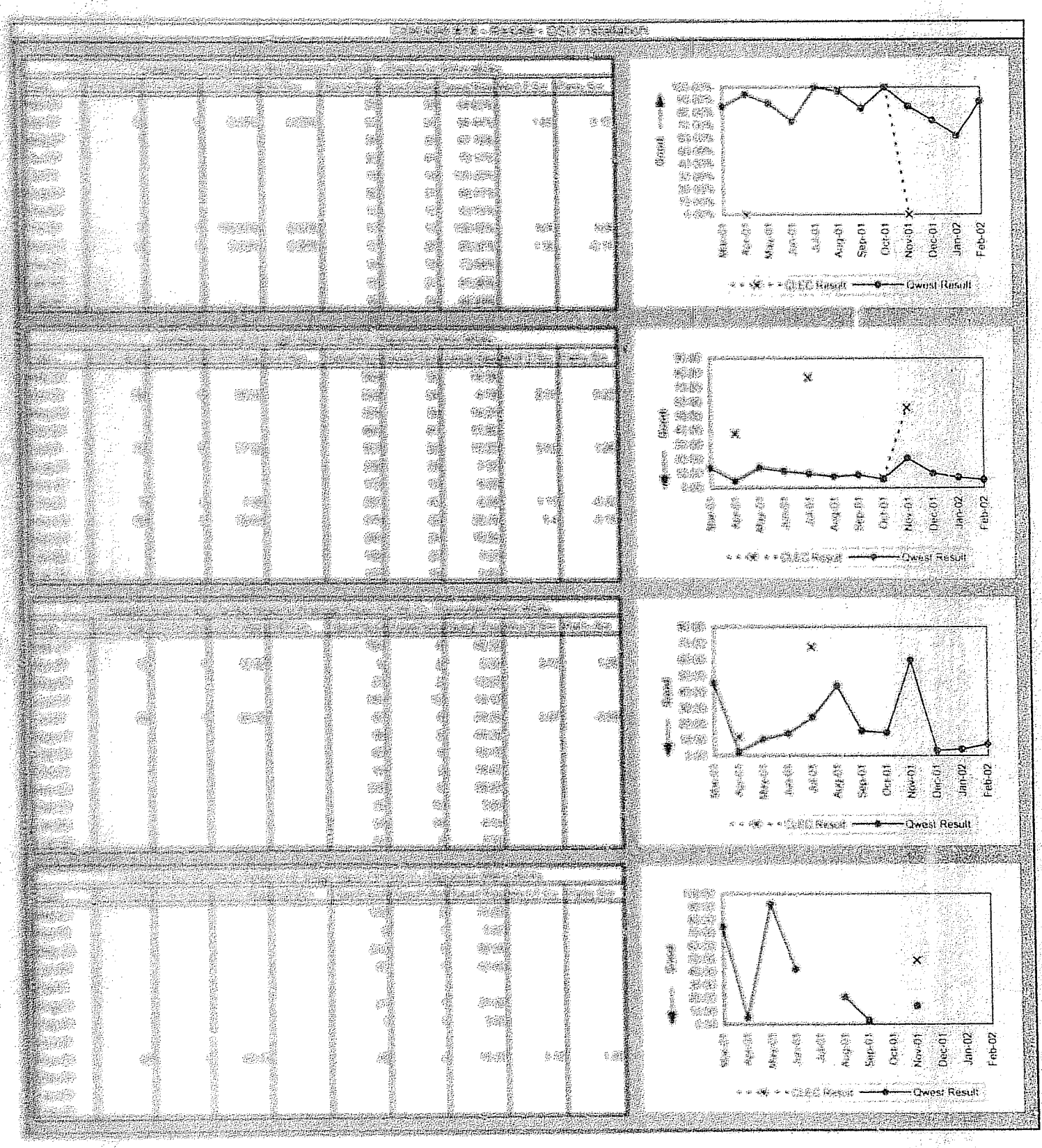
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
CLEC Order Count



March 30, 2002


Confirmation
#12
# of pages

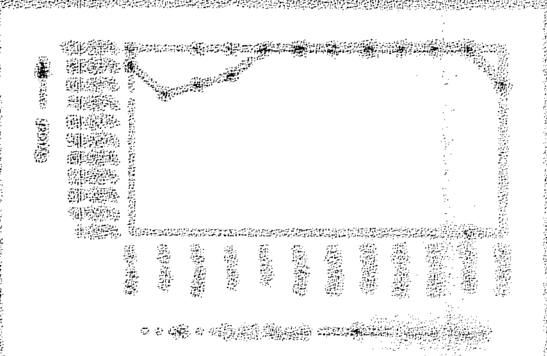



Nov-01
Dec-01
Jan-02
Feb-02
Qwest Result

Checklist #14 - Resale - [illegible]

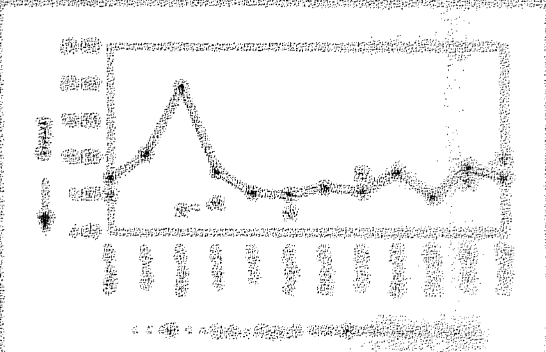
Installation Commitments Met [illegible]

Date	CLEC Num	CLEC Deno	CLEC Result	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01					[illegible]	[illegible]	[illegible]		
May-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	2	2	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01	2	2	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01					[illegible]	[illegible]	[illegible]		
Jan-02	0	1	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02					[illegible]	[illegible]	[illegible]		



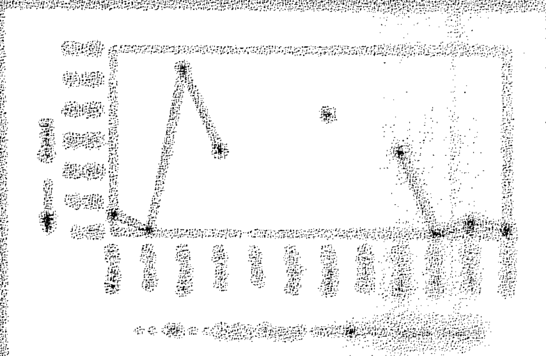
Installation Interval [illegible]

Date	CLEC Num	CLEC Deno	CLEC Result	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	5	1	5.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01					[illegible]	[illegible]	[illegible]		
May-01	3	1	3.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	8	2	4.00	1.41	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01	8	3	2.67	2.89	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01	8	1	8.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01					[illegible]	[illegible]	[illegible]		
Jan-02	7	1	7.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	10	1	10.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



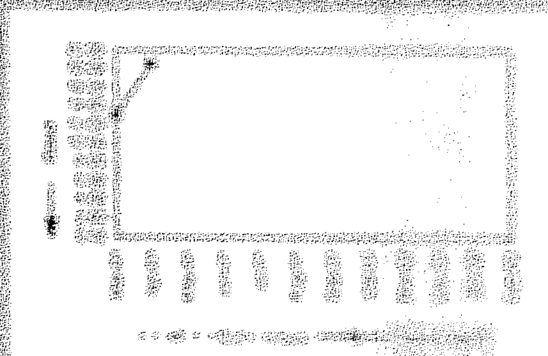
Delayed Days for Non-Facility Reasons [illegible]

Date	CLEC Num	CLEC Deno	CLEC Result	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01									
Aug-01									
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01									
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01					[illegible]	[illegible]	[illegible]		
Jan-02	1	1	1.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	0	1	0.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

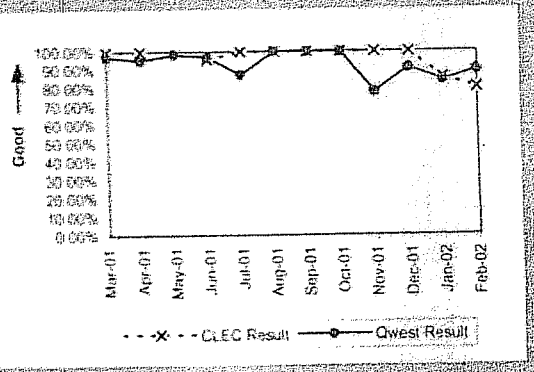


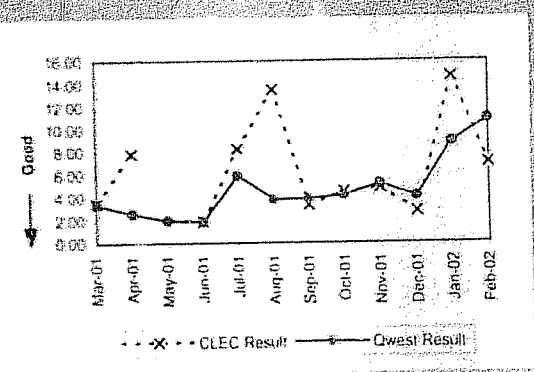
Delayed Days for Facility Reasons [illegible]

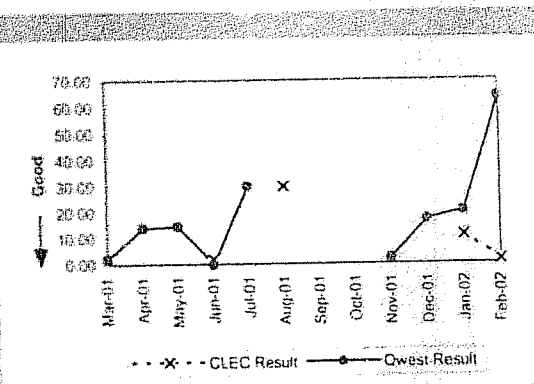
Date	CLEC Num	CLEC Deno	CLEC Result	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									

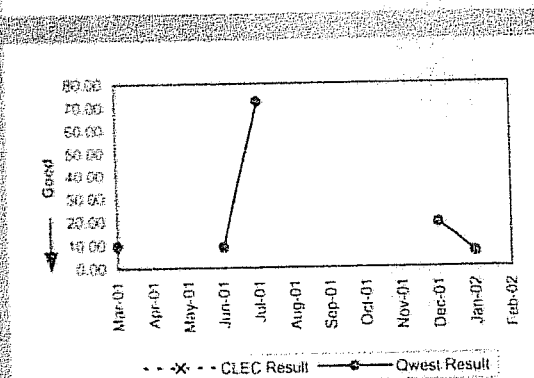


Checklist #14 - Resale - DSO Installation





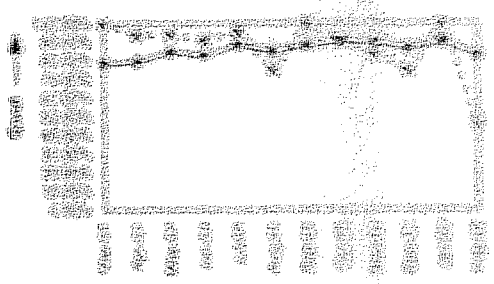




Checklist #14 - Resale - [illegible]

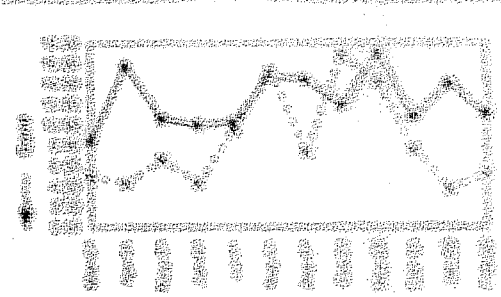
Installation Commitments Met (Percent) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	9	9	100.00%	0.00%	117	145	79.31%	[illegible]	[illegible]
Apr-01	46	49	93.88%	23.97%	106	135	78.52%	[illegible]	[illegible]
May-01	16	17	94.12%	23.53%	101	135	74.81%	[illegible]	[illegible]
Jun-01	20	22	90.91%	28.75%	92	109	84.40%	[illegible]	[illegible]
Jul-01	23	24	95.83%	19.06%	72	81	88.89%	[illegible]	[illegible]
Aug-01	6	8	75.00%	43.30%	142	167	85.03%	[illegible]	[illegible]
Sep-01	4	4	100.00%	0.00%	71	82	86.59%	[illegible]	[illegible]
Oct-01	10	11	90.91%	28.75%	146	167	87.43%	[illegible]	[illegible]
Nov-01	5	6	83.33%	37.27%	94	111	84.68%	[illegible]	[illegible]
Dec-01	6	8	75.00%	43.30%	85	97	87.63%	[illegible]	[illegible]
Jan-02	5	5	100.00%	0.00%	120	132	90.91%	[illegible]	[illegible]
Feb-02	12	20	60.00%	49.65%	108	126	85.71%	[illegible]	[illegible]



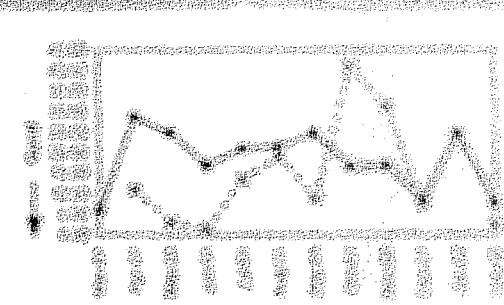
[illegible]

Date	CLEC Num	[illegible]	[illegible]	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	45	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	211	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	100	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	80	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	205	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	214	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	37	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	219	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	115	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	84	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	19	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	122	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



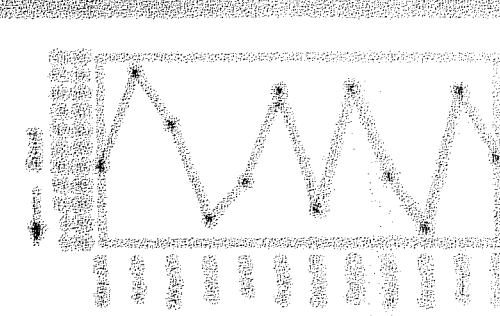
[illegible]

Date	CLEC Num	[illegible]	[illegible]	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	33	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	3	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	3	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	27	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	95	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	9	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	123	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	125	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	38	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	31	14	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



[illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01	37	1	37.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01					[illegible]	[illegible]	[illegible]		
Jan-02					[illegible]	[illegible]	[illegible]		
Feb-02					[illegible]	[illegible]	[illegible]		



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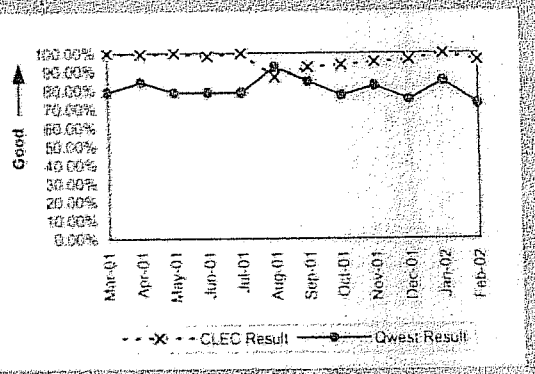
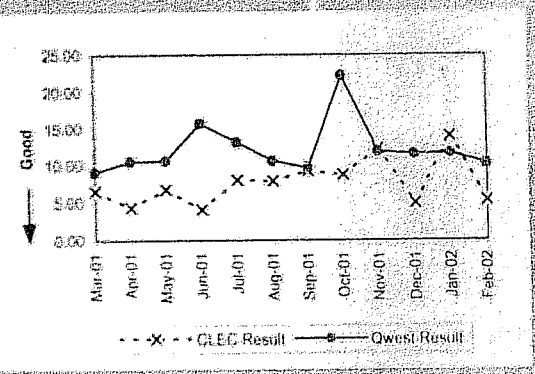
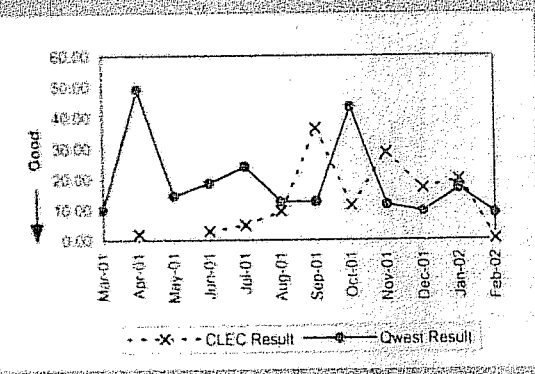
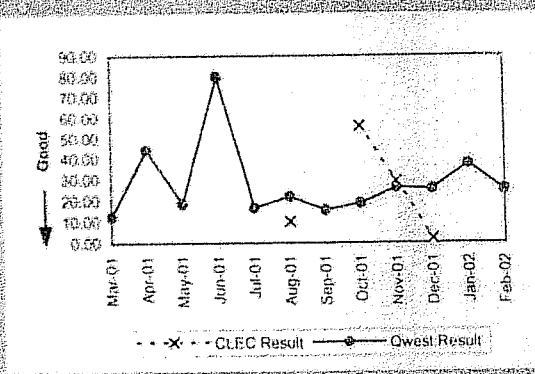
Checklist #14 - Resale - DS0 Installation



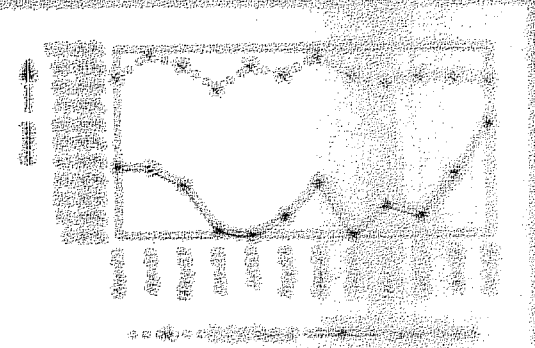




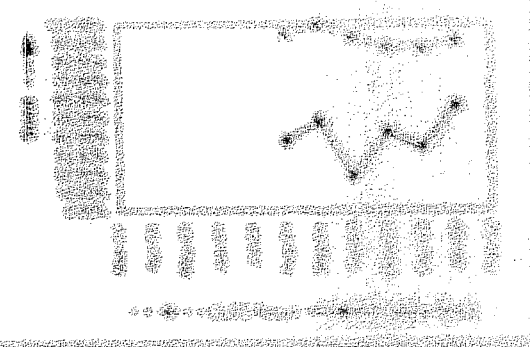


Qwest Performance Results (ROC 271 PID 4.0)

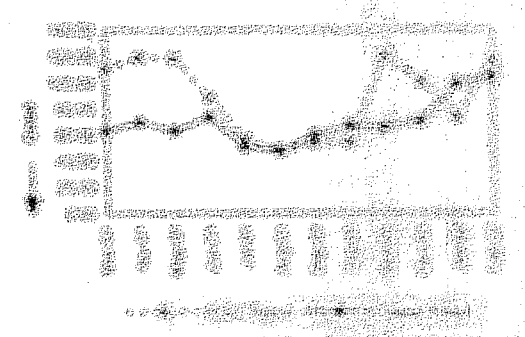
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev					
Mar-01	35	41	85.37%	35.34%					
Apr-01	163	168	97.02%	16.99%					
May-01	158	173	91.33%	28.14%					
Jun-01	70	89	78.65%	46.96%					
Jul-01	97	107	90.65%	29.11%					
Aug-01	66	77	85.71%	34.99%					
Sep-01	46	48	95.83%	19.96%					
Oct-01	47	55	85.45%	35.29%					
Nov-01	47	58	81.03%	39.85%					
Dec-01	50	59	84.75%	36.06%					
Jan-02	48	57	84.21%	36.46%					
Feb-02	42	51	82.35%	38.12%					



Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev					
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	73	77	94.81%	22.16%					
Sep-01	48	48	100.00%	0.00%					
Oct-01	51	55	92.73%	25.87%					
Nov-01	51	58	87.93%	32.66%					
Dec-01	51	59	86.44%	34.24%					
Jan-02	52	57	91.23%	28.39%					
Feb-02									



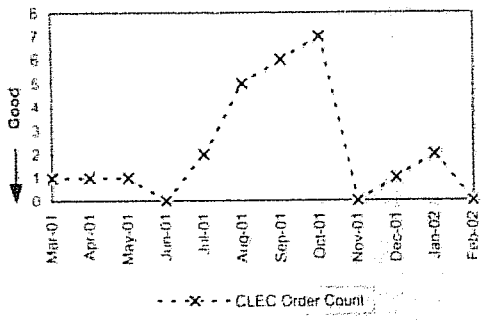
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev					
Mar-01	334	3	111.33	155.19					
Apr-01	599	5	119.80	157.30					
May-01	356	3	118.67	165.73					
Jun-01	445	6	89.00	148.51					
Jul-01	511	9	56.78	129.09					
Aug-01	681	14	48.64	102.82					
Sep-01	769	14	54.93	105.21					
Oct-01	772	14	55.14	110.42					
Nov-01	607	5	121.40	152.75					
Dec-01	710	7	101.43	171.36					
Jan-02	814	11	74.00	146.65					
Feb-02	938	6	156.33	178.32					



Checklist #14 - Resale - DS0 Installation

Checklist #14 - Qwest Delayed by Provider Reasons DS0 (OP-15B)

Date	CLEC Order Count
Mar-01	1
Apr-01	1
May-01	1
Jun-01	0
Jul-01	2
Aug-01	5
Sep-01	6
Oct-01	7
Nov-01	0
Dec-01	1
Jan-02	2
Feb-02	0

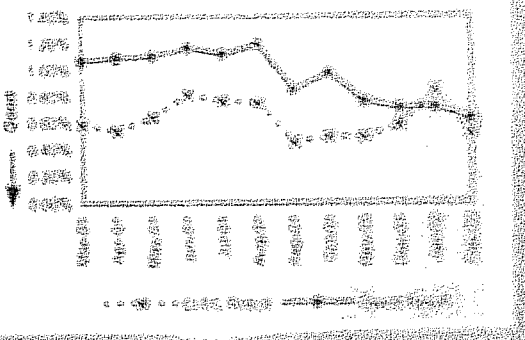


Checklist #14 - Resale - DS0 Repair

Checklist #14 - Resale - DS0 Repair

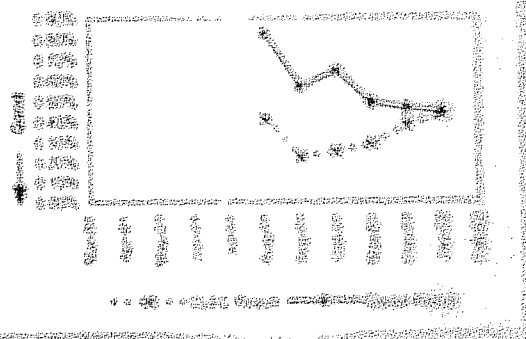
Trouble Rate (Percent) (MR-8)– Interval Zone One and Two

Date	CLEC Num	CLEC Dem	CLEC Result	Std Dev	Qwest Num	Qwest Dem	Qwest Result	Mod Z Stat	Parity Stat
Mar-01	80	13612	0.59%	7.64%	6851	641029	1.07%	-5.4	-4.29
Apr-01	75	13844	0.54%	7.34%	7075	649502	1.09%	-6.14	-4.73
May-01	90	14024	0.64%	7.99%	7227	654068	1.10%	-5.75	-4.16
Jun-01	112	13804	0.81%	8.97%	7676	659770	1.16%	-3.69	-3.33
Jul-01	105	13798	0.76%	8.69%	7394	662275	1.12%	-3.93	-3.36
Aug-01	103	13745	0.75%	8.62%	7966	668737	1.19%	-4.73	-4.07
Sep-01	62	13652	0.45%	6.72%	5730	676023	0.85%	-4.96	-4.22
Oct-01	67	13608	0.49%	7.00%	6712	687409	0.98%	-5.68	-4.48
Nov-01	66	13405	0.49%	6.98%	5252	694504	0.76%	-3.52	-3.15
Dec-01	41	7[illegible]	[illegible]	7.61%	4968	701335	0.71%	-5.36	-3.76
Jan-02	60	7[illegible]	[illegible]	9.14%	5061	709091	0.71%	-5.23	-5.01
Feb-02	37	7[illegible]	[illegible]	7.27%	4483	714587	0.63%	-3.68	-3.66



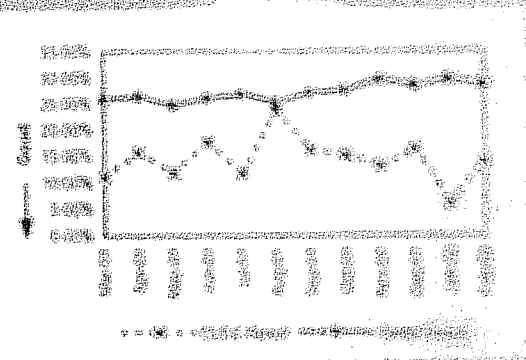
[illegible] (MR-8)– Interval Zone One and Two

Date	CLEC Num	CLEC Dem	CLEC Result	Std Dev	Qwest Num	Qwest Dem	Qwest Result	Mod Z Stat	Parity Stat
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	57	[illegible]	[illegible]	6.41%	5531	668737	0.83%	-6.38	-5.37
Sep-01	31	[illegible]	[illegible]	4.76%	3844	676023	0.57%	-5.22	-4.19
Oct-01	34	[illegible]	[illegible]	5.12%	4426	687409	0.64%	-6.65	-4.48
Nov-01	39	[illegible]	[illegible]	5.97%	3499	694504	0.49%	-3.85	-3
Dec-01	27	[illegible]	[illegible]	6.18%	3246	701335	0.46%	-5.06	-3.59
Jan-02	31	[illegible]	[illegible]	6.74%	3385	709091	0.48%	-5.57	-5.3
Feb-02									



Customer [illegible] Trouble Reports (Percent) (MR-12)– Interval Zone One and Two

Date	CLEC Num	CLEC Dem	CLEC Result	Std Dev	Qwest Num	Qwest Dem	Qwest Result	Mod Z Stat	Parity Stat
Mar-01	10	[illegible]	[illegible]	31.64%	2357	9248	25.48%	-4.19	-3.94
Apr-01	14	[illegible]	[illegible]	34.47%	2541	9623	26.40%	-4.28	-4.05
May-01	12	[illegible]	[illegible]	32.22%	2379	9606	24.77%	-3.83	-3.63
Jun-01	24	[illegible]	[illegible]	36.12%	2769	10384	26.66%	-4.22	-4.02
Jul-01	14	[illegible]	[illegible]	32.27%	2706	10192	26.55%	-4.08	-4.04
Aug-01	32	[illegible]	[illegible]	42.53%	2719	10685	25.45%	-5.46	-4.26
Sep-01	12	[illegible]	[illegible]	36.85%	2124	7654	27.74%	-4.09	-3.89
Oct-01	12	[illegible]	[illegible]	35.89%	2562	9274	27.63%	-4.46	-4.5
Nov-01	10	[illegible]	[illegible]	33.80%	2214	7466	29.65%	-3.91	-3.9
Dec-01	8	[illegible]	[illegible]	36.96%	1983	6851	28.95%	-4.86	-4.35
Jan-02	4	[illegible]	[illegible]	24.21%	2142	7253	29.74%	-4.69	-4.49
Feb-02	6	[illegible]	[illegible]	34.65%	1810	6293	28.76%	-4.31	-4.1

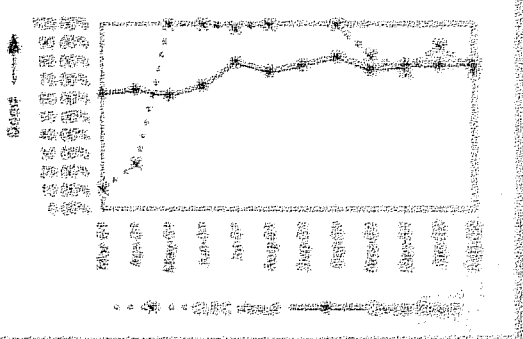


Checklist #14 - Resale - DS1 Installation

Checklist #14 - Resale - DS1 Installation

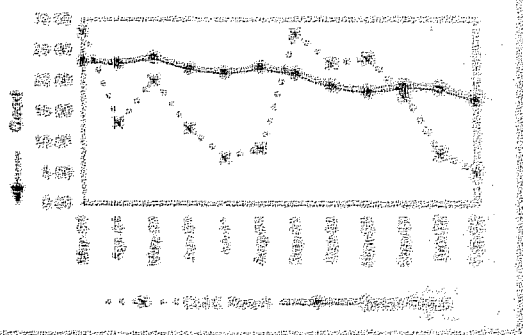
Installation Commitments Met (Percent) (OP-3E)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Score
Mar-01	1	9	11.11%	31.43%	1262	2056	62.91%	3.08	0.80
Apr-01	1	4	25.00%	43.30%	1089	1673	65.09%	1.49	-0.1
May-01	15	15	100.00%	0.00%	901	1451	62.10%	-3.01	-2.85
Jun-01	3	3	100.00%	0.00%	1215	1809	67.16%	-1.21	-1.74
Jul-01	47	48	97.92%	14.28%	1317	1851	71.17%	-3.09	-2.86
Aug-01	3	3	100.00%	0.00%	1226	1634	75.03%	-1	-1.61
Sep-01					1135	1445	78.55%		
Oct-01	1	1	100.00%	0.00%	1536	1859	82.63%	-0.46	-1.28
Nov-01	5	6	83.33%	37.27%	1517	1994	76.08%	-0.42	-1.25
Dec-01	3	4	75.00%	43.30%	1384	1742	79.40%	0.2	-0.86
Jan-02	8	9	88.89%	31.43%	1373	1751	78.41%	-0.76	-1.46
Feb-02	3	4	75.00%	43.30%	1476	1852	79.70%	0.27	-0.81



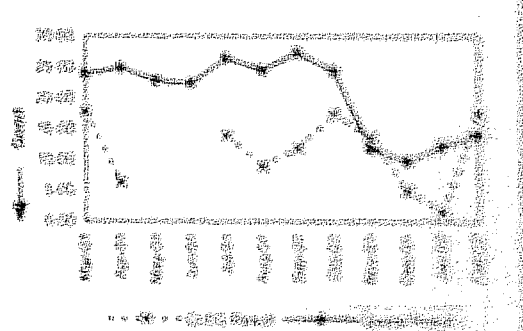
Installation Interval (Average Days) (OP-4E) - Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Score
Mar-01	253	9	28.11	21.40	46344	1994	23.24	2.17	0.32
Apr-01	53	4	13.25	6.18	37617	1637	22.92	-0.81	-1.49
May-01	282	14	20.14	3.48	34031	1428	23.83	-0.56	-1.36
Jun-01	37	3	12.33	9.24	39557	1791	22.09	-0.79	-1.46
Jul-01	76	10	7.60	7.20	52783	2467	21.40	-2.08	-2.26
Aug-01	64	7	9.14	6.79	56572	2537	22.30	-1.47	-1.9
Sep-01	111	4	27.75	7.23	44831	2105	21.30	2.07	0.26
Oct-01	69	3	23.00	14.00	50939	2646	19.25	2.12	0.39
Nov-01	166	7	23.71	16.64	50135	2732	18.35	1.95	0.36
Dec-01	195	11	17.73	24.19	46511	2405	19.34	-0.32	-1.19
Jan-02	116	14	8.29	5.84	44271	2340	18.92	-2.56	-2.25
Feb-02	21	4	5.25	0.96	37922	2229	17.01	-1.34	-1.82



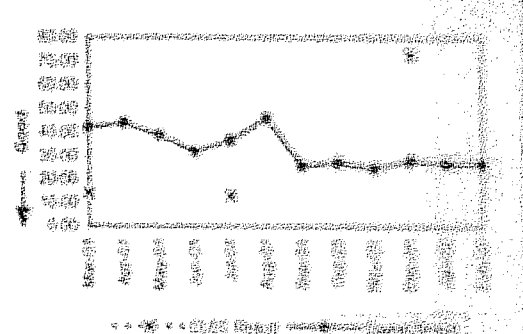
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Score
Mar-01	89	5	17.80	15.35	13334	557	23.94	-0.64	-1.33
Apr-01	19	3	6.33	4.62	11880	476	24.96	-1.13	-1.69
May-01					9271	405	22.89		
Jun-01					9733	433	22.48		
Jul-01	14	1	14.00		16376	617	26.54	-0.47	-1.26
Aug-01	18	2	9.00	0.00	17827	723	24.66	-0.85	-1.48
Sep-01	36	3	12.00	0.00	15360	560	27.43	-0.68	-1.41
Oct-01	53	3	17.67	19.14	15043	615	24.46	-0.36	-1.22
Nov-01	55	4	13.75	17.73	13683	1149	11.91	2.67	0.26
Dec-01	46	9	5.11	15.33	10127	1029	9.84	-5.72	-1.44
Jan-02	10	6	1.67	2.66	11346	928	12.23	-1.2	-1.73
Feb-02	53	3	17.67	14.47	10522	756	14.03	1.9	0.15

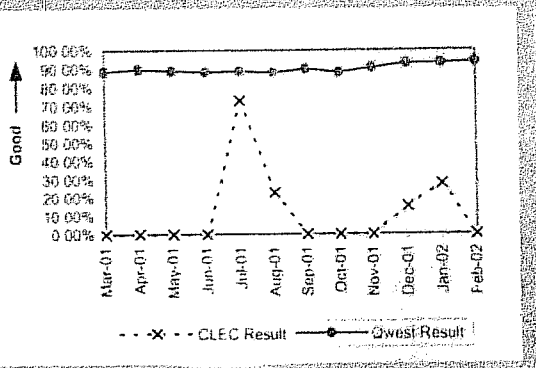


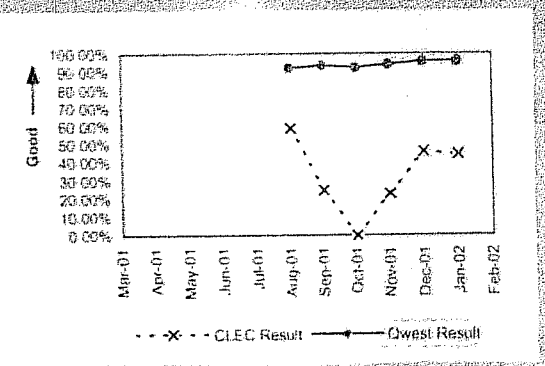
Delayed Days for Facility Reasons (Average Days) (OP-6B-5)-- Interval Zone Two

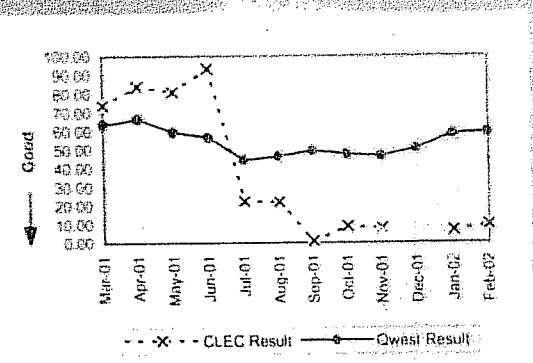
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Score
Mar-01	43	3	14.33	6.66	7918	187	42.34	-1.16	-1.71
Apr-01					4750	108	43.99		
May-01					5643	145	38.92		
Jun-01					5128	161	31.85		
Jul-01	13	1	13.00		3457	94	36.78	-0.76	-1.47
Aug-01					5363	116	46.23		
Sep-01					2089	80	26.11		
Oct-01					2297	84	27.35		
Nov-01					2828	113	25.03		
Dec-01	73	1	73.00		1941	69	28.13	1.59	-0.03
Jan-02					2553	95	26.87		
Feb-02					1394	52	26.81		



Checklist #14 - Resale - OS1 Installation

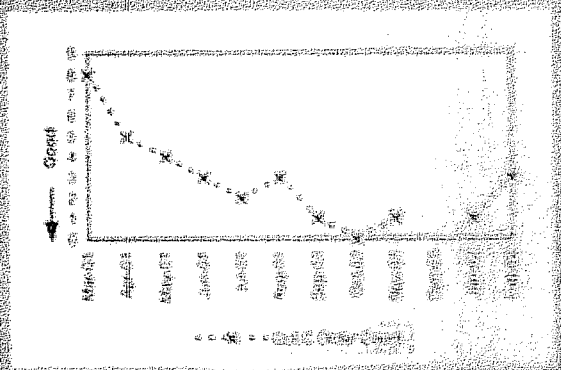






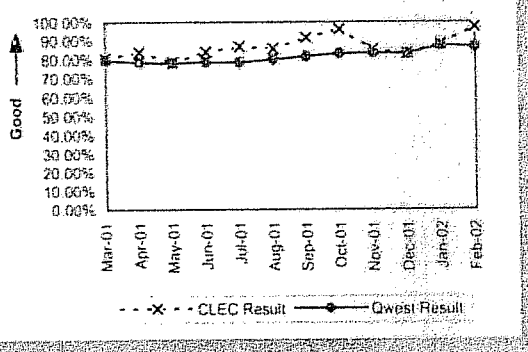
Checklist #14 - Resale - DS1 Installation

Count of Pending Orders Delayed for Facilities Reasons DS1 (OP-15B)	
Date	CLEC Order Count
Mar-01	8
Apr-01	5
May-01	4
Jun-01	3
Jul-01	2
Aug-01	3
Sep-01	1
Oct-01	0
Nov-01	1
Dec-01	
Jan-02	1
Feb-02	3

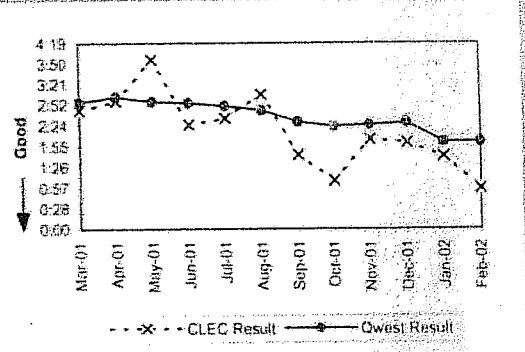


Checklist #14 - Resale - DS1 Repair

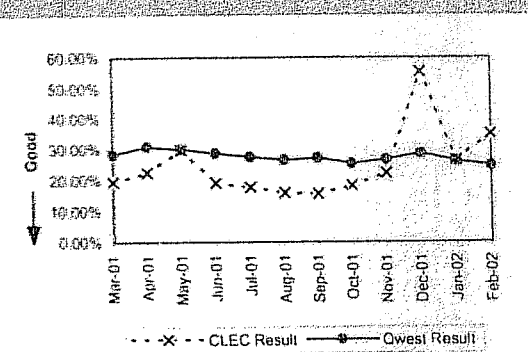
								-0.41	-1.25
								-1.76	-2.07
								-0.17	-1.1
								-1.76	-2.07
								-2.09	-2.27
								-1.79	-2.09
								-2.49	-2.51
								-3.49	-3.12
								-0.52	-1.31
								-0.02	-1.01
								-0.16	-1.1
								-1.92	-2.17



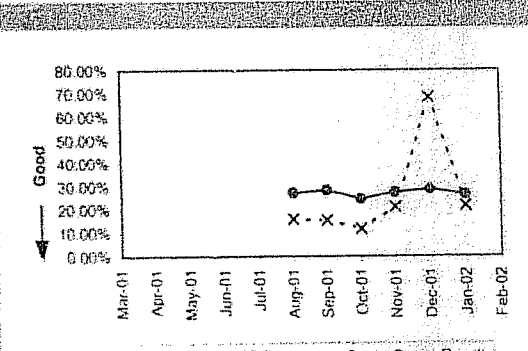
								-0.43	-1.26
								-0.21	-1.13
								2.40	0.51
								-1.24	-1.75
								-0.59	-1.36
								0.6	-0.65
								-1.59	-2.18
								-3.51	-3.13
								-1.16	-1.7
								-0.65	-1.39
								-0.62	-1.38
								-2.11	-2.28



								-2.91	-2.66
								-2.4	-2.46
								-0.05	-1.03
								-2.71	-2.65
								-2.24	-2.36
								-3.01	-2.83
								-2.54	-2.54
								-1.67	-2.01
								-1.22	-1.74
								3.04	1.03
								0.05	-0.97
								1.41	-0.14



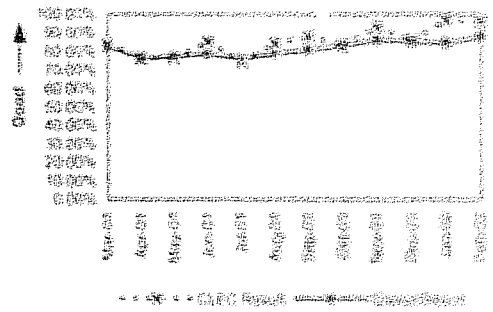
								-2.53	-2.54
								-2.15	-2.31
								-2.13	-2.29
								-1.43	-1.57
								3.61	1.13
								-0.51	-1.31



Checklist #14 - Resale - DS1 Repair

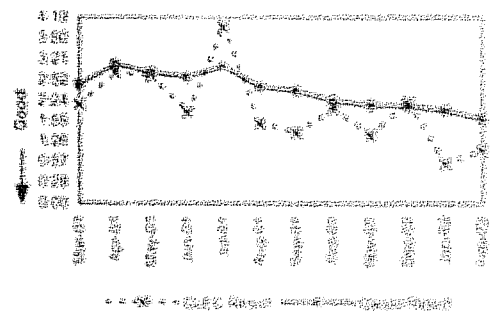
All Troubles Cleared within 4 hours (Percent) (MR-5B)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	64	76	84.21%	36.46%	1657	2249	82.57%	0.37	-1.23
Apr-01	46	60	76.67%	42.30%	1924	2504	76.84%	0.05	-0.97
May-01	59	77	76.62%	42.32%	1885	2429	77.60%	0.22	-0.86
Jun-01	73	85	85.88%	34.82%	2037	2579	78.99%	1.54	-1.93
Jul-01	56	75	74.67%	43.49%	2147	2600	76.65%	0.42	-0.74
Aug-01	65	100	65.00%	35.71%	2286	2899	78.92%	-1.46	-1.89
Sep-01	47	51	88.68%	31.68%	1684	2078	81.04%	1.4	-1.85
Oct-01	66	79	83.54%	37.08%	1864	2240	83.21%	0.08	-1.05
Nov-01	46	49	93.88%	23.97%	1726	1993	86.60%	1.46	-1.9
Dec-01	79	97	81.44%	34.32%	1468	1719	85.40%	-0.13	-1.98
Jan-02	37	51	72.55%	16.01%	1461	1723	84.79%	-2.14	-2.3
Feb-02	31	51	60.78%	17.40%	1470	1668	88.13%	-1.52	-1.92



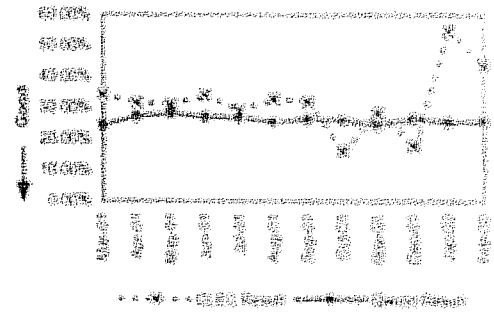
Mean Time to Restore (Hours Minutes) (MR-6E)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	176:54	76	2:19	3:24	6775:33	2249	3:01	-0:07	-1:42
Apr-01	182:39	60	3:02	4:20	6064:46	2504	2:25	-0:28	-1:37
May-01	229:31	77	2:59	5:02	7423:10	2429	3:03	-0:12	-1:06
Jun-01	181:17	85	2:08	2:45	7593:00	2579	2:57	-1:48	-1:9
Jul-01	307:22	75	4:06	10:07	6924:17	2600	2:39	1:01	-0:02
Aug-01	186:36	100	1:52	2:36	7872:43	2899	2:43	-2:12	-3:29
Sep-01	87:25	51	1:43	2:05	5430:33	2078	2:37	-1:56	-1:55
Oct-01	175:46	79	2:13	2:51	5384:11	2240	2:24	-0:42	-1:26
Nov-01	78:00	49	1:35	2:02	4584:21	1993	2:18	-1:13	-1:50
Dec-01	61:50	97	0:38	0:47	3914:24	1719	2:17	1:33	-0:19
Jan-02	34:51	51	0:41	1:16	3726:58	1723	2:10	-2:38	-2:45
Feb-02	39:17	51	0:46	1:23	3313:54	1668	1:59	-1:42	-1:58



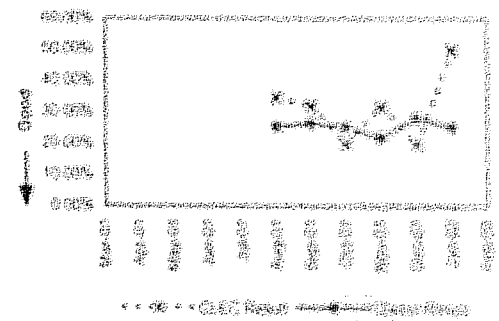
Repair Repeat Report Rate (Percent) (MR-7E)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	20	76	26.32%	47.44%	549	2249	24.41%	1.89	0.15
Apr-01	19	60	31.67%	46.52%	685	2504	27.36%	0.74	-0.55
May-01	24	77	31.17%	46.32%	688	2429	28.32%	0.55	-0.66
Jun-01	28	85	32.94%	47.41%	702	2579	27.22%	1.36	-0.16
Jul-01	22	75	29.33%	45.53%	753	2600	28.96%	0.48	-0.71
Aug-01	35	100	35.00%	47.82%	744	2899	25.66%	1.62	-0.02
Sep-01	17	51	33.33%	46.68%	550	2078	26.47%	0.91	-0.45
Oct-01	13	79	16.46%	37.08%	587	2240	26.21%	-1.94	-2.16
Nov-01	14	49	28.57%	45.18%	493	1993	24.74%	0.62	-0.62
Dec-01	4	97	16.18%	36.57%	456	1719	26.64%	-0.89	-1.54
Jan-02	21	38	55.26%	49.72%	440	1723	25.54%	3.85	1.33
Feb-02	14	32	43.75%	49.61%	432	1668	25.90%	2.17	0.12



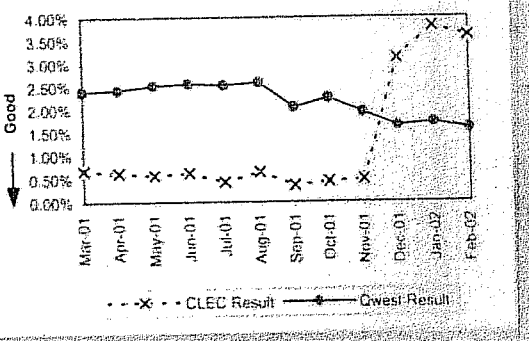
Repair Repeat Report Rate (Percent) (MR-7E1)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	17	49	34.69%	47.60%	481	1882	25.56%	1.41	-0.14
Sep-01	9	28	32.14%	46.70%	353	1323	26.68%	0.65	-0.6
Oct-01	9	45	20.00%	40.00%	349	1369	25.49%	-0.82	-1.51
Nov-01	7	22	31.82%	46.58%	262	1191	22.00%	1.07	-0.35
Dec-01	2	10	20.00%	40.00%	297	1049	28.31%	-0.56	-1.35
Jan-02	7	14	50.00%	50.00%	262	1033	25.36%	1.95	0.19
Feb-02									

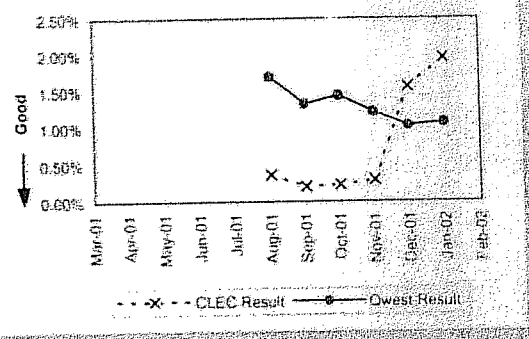


Checklist #14 - Resale - DS1 Repair

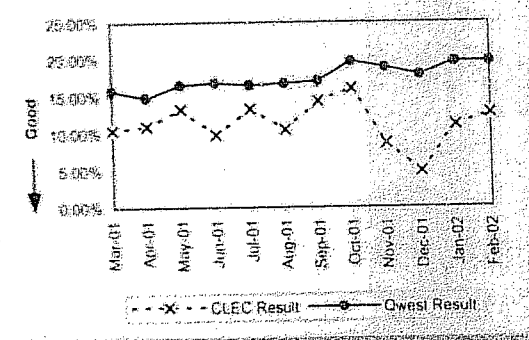
							Qwest Res	Mod Z Scr	Parity Scr
							2.40%	-20.4	-13.4
							2.43%	-21.8	-14.25
							2.52%	-23.34	-15.19
							2.57%	-23.32	-15.18
							2.54%	-25.66	-16.6
							2.60%	-23.34	-15.19
							2.05%	-22.6%	-14.77
							2.25%	-23.45	-15.28
							1.64%	-20.39	-13.39
							1.65%	4.97	2.02
							1.72%	6.96	3.23
							1.58%	7.68	3.3



								Qwest Res	Mod Z Scr	Parity Scr
								1.39%	-13.6	-12.91
								1.33%	-13.62	-12.32
								1.41%	-13.51	-12.56
								1.23%	-13.31	-10.92
								1.01%	2.25	0.37
								1.07%	3.71	1.25



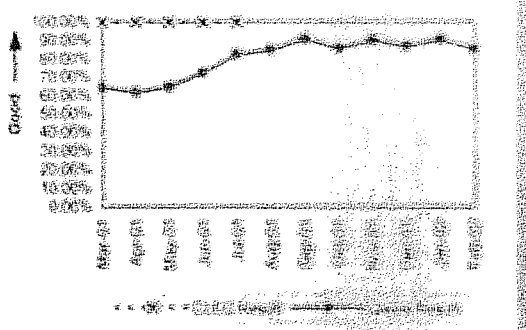
								Qwest Res	Mod Z Scr	Parity Scr
								15.82%	-2.41	-2.46
								15.82%	-1.74	-2.06
								16.82%	-1.38	-1.64
								16.67%	-3.12	-2.89
								16.67%	-1.23	-1.35
								16.25%	-2.81	-2.71
								17.91%	-0.92	-1.56
								16.64%	-1.32	-1.6
								16.82%	-0.58	-0.36
								16.67%	-2.63	-2.6
								16.58%	-1.91	-2.16
								15.59%	-1.54	-1.82



Checklist #14 - Resale - Installation for DS3 and Higher

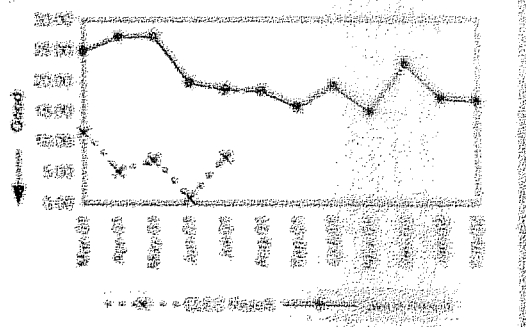
Installation Commitments Met (Percent) (OP-3D)– Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	3	3	100.00%	0.00%	127	198	64.14%	-1.29	-1.78
Apr-01	9	9	100.00%	0.00%	111	180	61.67%	-2.31	-2.4
May-01	3	3	100.00%	0.00%	98	152	64.47%	-1.27	-1.77
Jun-01	3	3	100.00%	0.00%	139	192	72.40%	-1.06	-1.65
Jul-01	2	2	100.00%	0.00%	141	171	82.46%	-0.65	-1.39
Aug-01					140	165	84.85%		
Sep-01					212	233	90.99%		
Oct-01					169	197	85.79%		
Nov-01					156	173	90.17%		
Dec-01					141	162	87.04%		
Jan-02					220	243	90.54%		
Feb-02					118	136	86.51%		



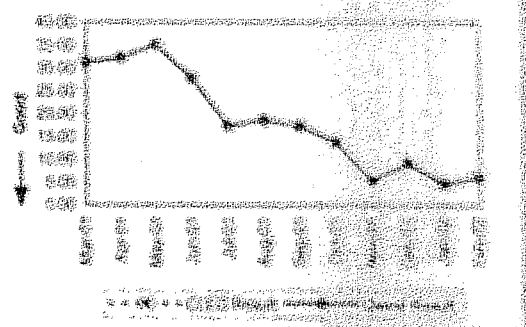
Installation Interval (Average Days) (OP-4D)– Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	35	3	11.67	3.21	4937	198	24.93	-0.81	-1.49
Apr-01	47	9	5.22	1.48	4882	179	27.27	-1.98	-2.2
May-01	21	3	7.00	0.00	4135	151	27.38	-1.13	-1.68
Jun-01	3	3	1.00	1.73	3745	189	19.81	-1.3	-1.79
Jul-01	15	2	7.50	0.71	7591	406	18.70	-0.78	-1.47
Aug-01					6486	351	18.48		
Sep-01					7901	498	15.87		
Oct-01					9329	483	19.31		
Nov-01					4724	313	15.09		
Dec-01					6201	271	22.88		
Jan-02					7180	416	17.26		
Feb-02					4356	257	16.95		



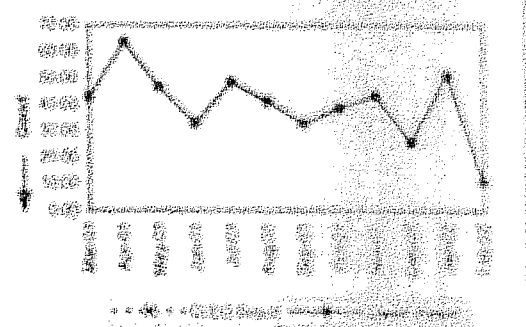
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4)– Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					1381	44	31.39		
Apr-01					1816	56	32.43		
May-01					1091	31	35.19		
Jun-01					1062	38	27.95		
Jul-01					1807	104	17.38		
Aug-01					1697	91	18.65		
Sep-01					1513	87	17.39		
Oct-01					1864	135	13.81		
Nov-01					892	161	5.54		
Dec-01					1272	136	9.35		
Jan-02					999	208	4.80		
Feb-02					910	142	6.41		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4)– Interval Zone One

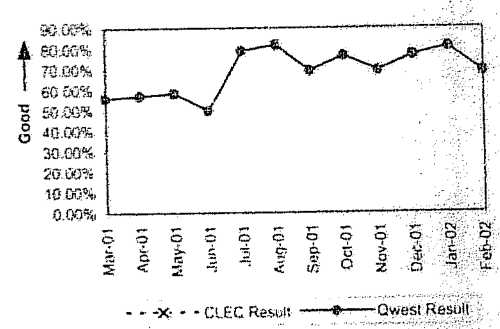
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					1156	27	42.81		
Apr-01					826	13	63.54		
May-01					1076	23	46.78		
Jun-01					496	15	33.07		
Jul-01					291	6	48.50		
Aug-01					248	6	41.33		
Sep-01					263	8	32.88		
Oct-01					388	10	38.80		
Nov-01					217	5	43.40		
Dec-01					129	5	25.80		
Jan-02					255	5	51.00		
Feb-02					11	1	11.00		



Checklist #14 - Resale - Installation for DS3 and Higher

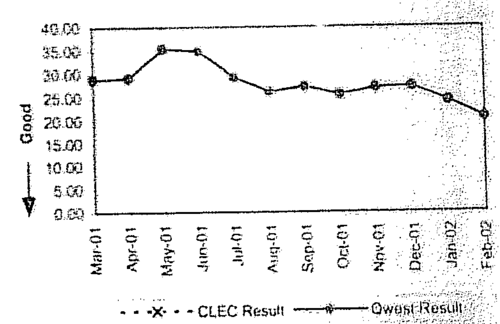
[illegible] (OP-3) - Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]					45	80	56.25%		
[illegible]					43	75	57.33%		
[illegible]					34	58	58.62%		
[illegible]					29	58	50.00%		
[illegible]					34	43	79.07%		
[illegible]					50	61	81.97%		
[illegible]					41	59	69.49%		
[illegible]					56	73	76.71%		
[illegible]					64	92	69.57%		
[illegible]					64	83	77.11%		
[illegible]					68	84	80.95%		
[illegible]					44	64	68.75%		



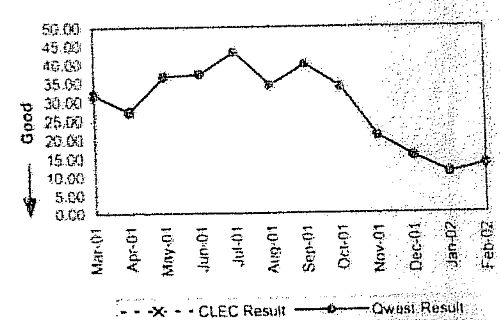
[illegible] Average [illegible] (OP-4) - Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]					2303	80	28.78		
[illegible]					2180	75	29.07		
[illegible]					2537	56	35.40		
[illegible]					2221	64	34.85		
[illegible]					4543	156	29.12		
[illegible]					5388	206	26.17		
[illegible]					3673	135	27.20		
[illegible]					5133	201	25.56		
[illegible]					4736	166	28.05		
[illegible]					3728	137	27.28		
[illegible]					3533	146	24.19		
[illegible]					2255	107	20.65		



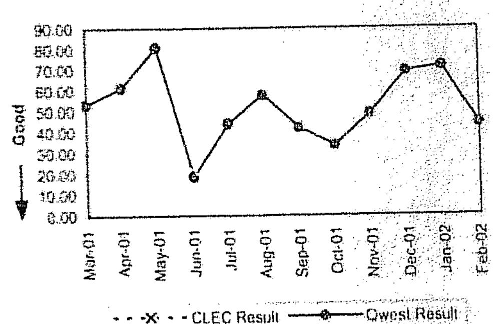
[illegible] Average [illegible] (OP-4a) - Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]					857	27	31.74		
[illegible]					517	19	27.21		
[illegible]					586	16	36.62		
[illegible]					931	25	37.24		
[illegible]					2249	52	43.25		
[illegible]					1506	44	34.23		
[illegible]					1316	34	38.59		
[illegible]					2261	67	33.75		
[illegible]					1841	88	20.92		
[illegible]					1054	68	15.50		
[illegible]					823	74	11.12		
[illegible]					824	62	13.29		



[illegible] Average [illegible] (OP-4b) - Interval Zone Two

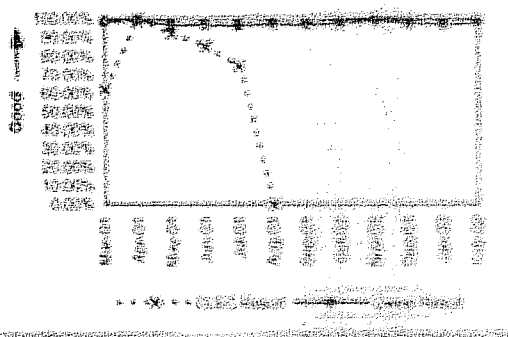
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]					426	8	53.25		
[illegible]					798	13	61.38		
[illegible]					647	8	80.88		
[illegible]					79	4	19.75		
[illegible]					264	6	44.00		
[illegible]					347	6	57.83		
[illegible]					337	8	42.13		
[illegible]					202	6	33.67		
[illegible]					537	11	48.82		
[illegible]					415	7	59.29		
[illegible]					430	6	71.67		
[illegible]					88	2	44.00		



Checklist #14 - Resale - Installation for DS3 and Higher

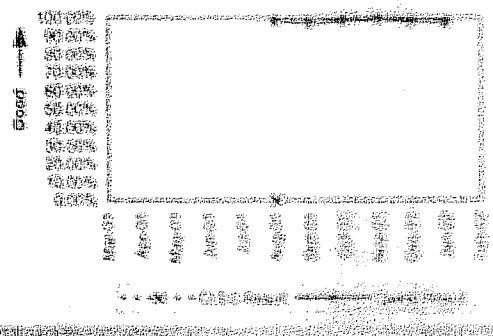
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	5	8	62.50%	48.41%	621	630	98.57%	3.73	1.27
Apr-01	15	15	100.00%	0.00%	627	633	99.05%	-0.37	-1.23
May-01	12	13	92.31%	26.65%	524	539	97.22%	0.69	-0.46
Jun-01	6	7	85.71%	34.99%	513	529	96.98%	1.24	-0.25
Jul-01	3	4	75.00%	43.30%	529	547	96.71%	1.5	-0.09
Aug-01	0	1	0.00%	0.00%	524	536	97.76%	2.28	0.33
Sep-01					559	576	97.05%		
Oct-01					675	689	97.97%		
Nov-01					604	609	99.18%		
Dec-01					444	453	98.01%		
Jan-02					487	501	97.21%		
Feb-02					466	475	98.11%		



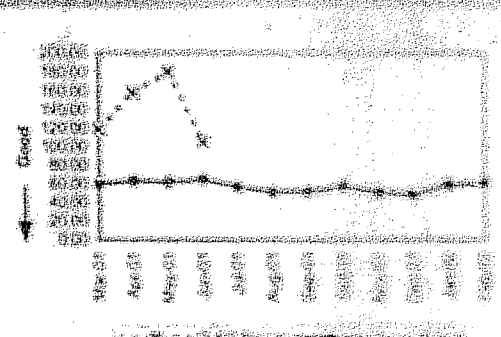
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	1	0.00%	0.00%	528	536	98.51%	2.42	0.42
Sep-01					562	576	97.57%		
Oct-01					680	689	98.69%		
Nov-01					607	609	99.67%		
Dec-01					445	453	98.23%		
Jan-02					491	501	98.00%		
Feb-02									



Interval for Provisioning Orders Delayed Past Due Date (Average Days) (OP-15A)

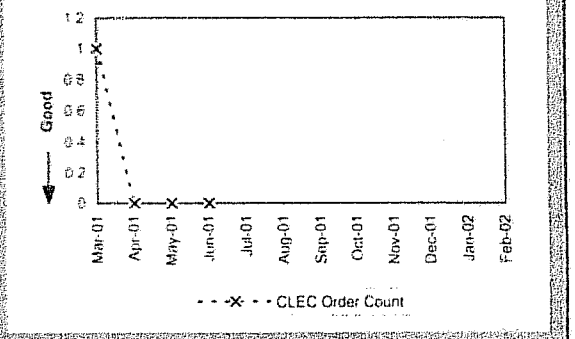
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	710	6	118.33	44.26	27184	453	60.01	1.67	0.10
Apr-01	477	3	159.00	15.72	26537	419	63.33	2	0.23
May-01	543	3	181.00	15.72	23328	375	62.21	1.91	0.15
Jun-01	211	2	105.50	146.37	22204	341	65.11	2.03	0.24
Jul-01					12089	213	56.76		
Aug-01					12347	239	51.66		
Sep-01					12570	243	51.73		
Oct-01					12902	223	57.86		
Nov-01					11028	215	51.29		
Dec-01					11541	235	49.11		
Jan-02					12428	210	59.18		
Feb-02					11798	193	61.13		



Checklist #14 - Resale - Installation for DS3 and Higher

Count of Pending Orders Cleared for Facilities Reasons DS3 (OP-15B)

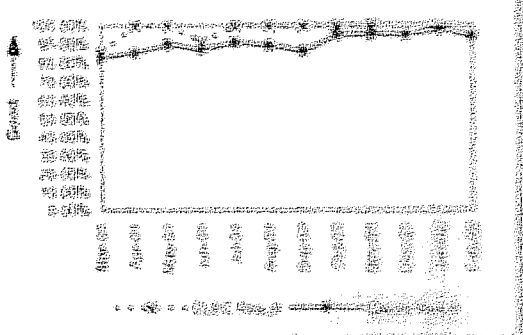
Date	CLEC Order Count
Mar-01	1
Apr-01	0
May-01	0
Jun-01	0
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Checklist #14 - Resale - Repair for DS3 and Higher

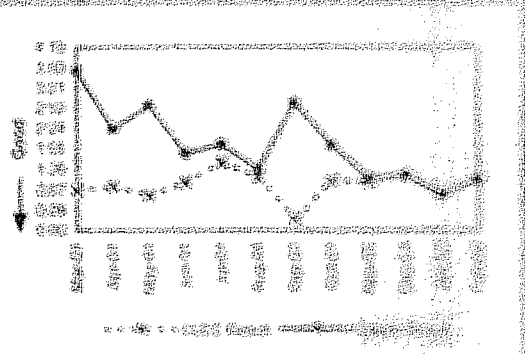
All Troubles Cleared within 4 hours (Percent) (MR-5A)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sco	Parity Sta
Mar-01	6	7	85.71%	34.99%	99	119	83.19%	-0.77	-1.31
Apr-01	2	2	100.00%	0.00%	81	95	85.26%	-0.66	-1.50
May-01	3	3	100.00%	0.00%	113	126	89.68%	-0.56	-1.35
Jun-01	10	11	90.91%	28.75%	107	123	86.99%	-0.57	-1.22
Jul-01	1	1	100.00%	0.00%	90	99	90.91%	-0.31	-1.03
Aug-01	4	4	100.00%	0.00%	101	113	89.38%	-0.45	-1.05
Sep-01	6	6	100.00%	0.00%	133	154	86.36%	-0.95	-1.66
Oct-01	5	5	100.00%	0.00%	128	135	94.81%	-0.51	-1.31
Nov-01	5	5	100.00%	0.00%	121	127	95.28%	-0.49	-1.3
Dec-01					98	103	95.15%		
Jan-02					116	118	98.31%		
Feb-02					83	88	94.32%		



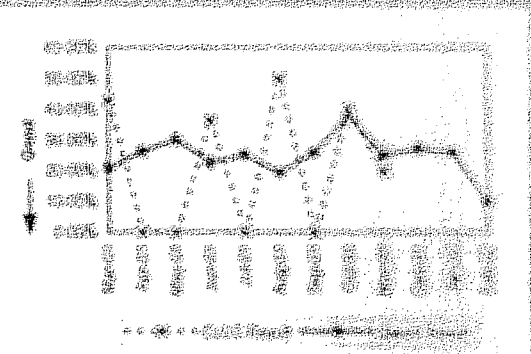
Mean Time to Restore (Hours:Minutes) (MR-6D)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sco	Parity Sta
Mar-01	6:48	7	0:58	2:01	449:06	119	3:46	-0.87	-1.57
Apr-01	2:06	2	1:03	0:27	226:49	95	2:23	-0.39	-1.31
May-01	2:30	3	0:50	0:04	371:24	126	2:57	-0.24	-1.13
Jun-01	12:32	11	1:08	1:46	221:10	123	1:48	-0.59	-1.6
Jul-01	1:35	1	1:35		199:17	99	2:01	-0.12	-1.05
Aug-01	5:01	4	1:15	0:59	161:41	113	1:26	-0.15	-1.11
Sep-01	1:41	6	0:17	0:16	461:47	154	3:00	-0.93	-1.67
Oct-01	5:48	5	1:10	1:31	276:13	135	2:05	-0.27	-1.13
Nov-01	5:51	5	1:10	0:41	154:42	127	1:13	-0.08	-1.05
Dec-01					134:43	103	1:18		
Jan-02					101:44	118	0:52		
Feb-02					106:00	88	1:12		



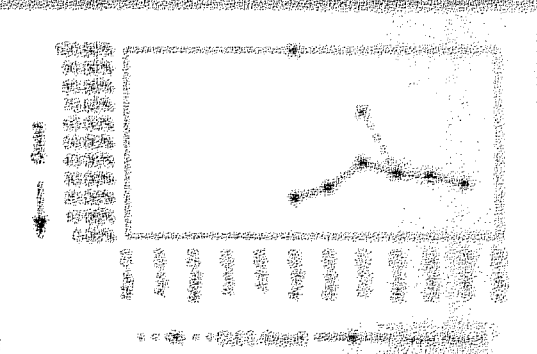
Repair Repeat Report Rate (Percent) (MR-7D)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sco	Parity Sta
Mar-01	3	7	42.86%	49.49%	25	119	21.01%	1.23	-0.93
Apr-01	0	2	0.00%	0.00%	25	95	26.32%	-0.61	-1.61
May-01	0	3	0.00%	0.00%	35	126	27.78%	-1.12	-1.68
Jun-01	4	11	36.36%	48.10%	28	123	22.76%	0.97	-0.71
Jul-01	0	1	0.00%	0.00%	25	99	25.25%	-0.08	-1.36
Aug-01	2	4	50.00%	50.00%	23	113	19.47%	1.28	-0.92
Sep-01	0	6	0.00%	0.00%	40	154	25.97%	-1.02	-1.82
Oct-01	2	5	40.00%	48.99%	34	135	37.78%	0.58	-0.61
Nov-01	1	5	20.00%	40.00%	32	127	25.20%	-0.06	-1.14
Dec-01					26	103	27.18%		
Jan-02					31	118	26.27%		
Feb-02					8	88	10.23%		



Repair Repeat Report Rate (Percent) (MR-7D)-- Interval Zone One

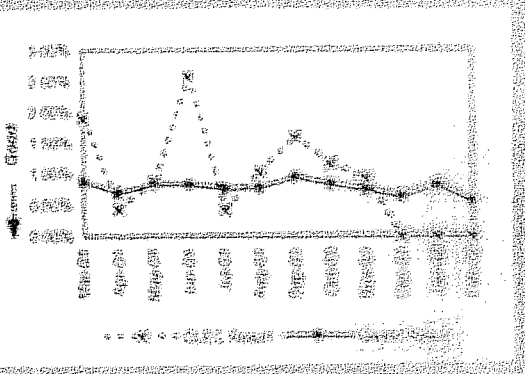
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sco	Parity Sta
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	1	100.00%	0.00%	14	60	23.33%	1.27	-0.23
Sep-01					24	93	25.81%		
Oct-01	2	3	66.67%	47.14%	27	69	39.13%	0.83	-0.3
Nov-01	1	3	33.33%	47.14%	23	69	33.82%	-0.02	-1.25
Dec-01					20	62	32.26%		
Jan-02					17	61	27.87%		
Feb-02									



Checklist #14 - Resale - Repair for DS3 and Higher

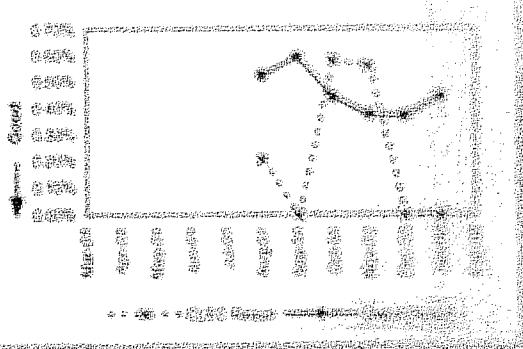
Trouble Rate (Percent) (MR-8)– Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Sta
Mar-01	8	419	1.91%	13.69%	162	18420	0.88%	1.97	S
Apr-01	2	461	0.43%	6.57%	130	16724	0.69%	-0.67	[illegible]
May-01	4	450	0.89%	9.39%	159	18057	0.84%	0.19	[illegible]
Jun-01	12	465	2.58%	15.86%	161	19342	0.83%	3.3	[illegible]
Jul-01	2	469	0.43%	6.52%	150	19686	0.76%	-0.83	[illegible]
Aug-01	5	484	1.03%	10.11%	158	20036	0.78%	0.49	[illegible]
Sep-01	8	501	1.60%	12.54%	193	20400	0.95%	1.49	[illegible]
Oct-01	6	517	1.16%	10.71%	172	20591	0.84%	0.8	[illegible]
Nov-01	5	537	0.93%	9.60%	154	20806	0.74%	0.51	[illegible]
Dec-01	0	4	0.00%	0.00%	134	21020	0.64%	-0.16	[illegible]
Jan-02	0	6	0.00%	0.00%	173	21223	0.82%	-0.22	[illegible]
Feb-02	0	6	0.00%	0.00%	119	21400	0.56%	-0.16	[illegible]



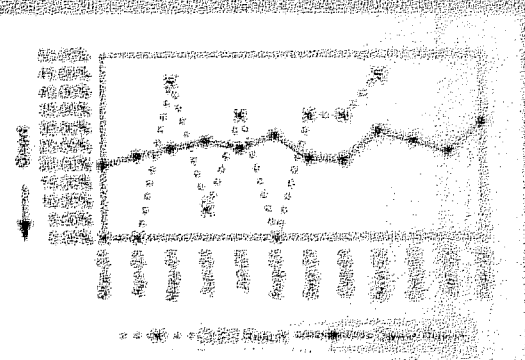
Trouble Rate (Percent) (MR-8)– Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Sta
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	484	0.21%	4.54%	105	20336	0.52%	-0.96	[illegible]
Sep-01	0	501	0.00%	0.00%	121	20400	0.59%	-1.11	[illegible]
Oct-01	3	517	0.58%	7.60%	91	20591	0.44%	0.47	[illegible]
Nov-01	3	537	0.56%	7.45%	75	20806	0.36%	0.69	[illegible]
Dec-01	0	4	0.00%	0.00%	78	21020	0.37%	-0.12	[illegible]
Jan-02	0	6	0.00%	0.00%	94	21223	0.44%	-0.16	[illegible]
Feb-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)– Interval Zone One and Two

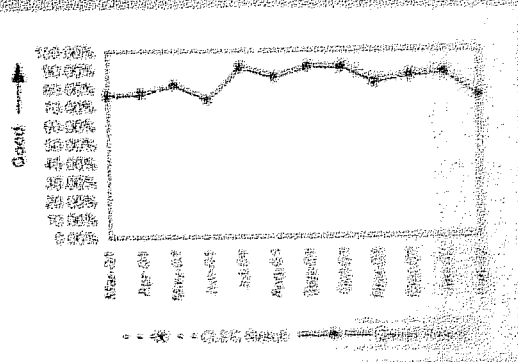
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Sta
Mar-01	0	8	0.00%	0.00%	40	202	19.80%	-1.38	[illegible]
Apr-01	0	2	0.00%	0.00%	37	167	22.16%	-0.75	[illegible]
May-01	3	7	42.86%	49.49%	51	210	24.29%	1.65	[illegible]
Jun-01	1	13	7.69%	26.65%	57	218	26.15%	-1.47	[illegible]
Jul-01	1	3	33.33%	47.14%	48	198	24.24%	0.34	[illegible]
Aug-01	0	5	0.00%	0.00%	60	216	27.78%	-1.97	[illegible]
Sep-01	4	12	33.33%	47.14%	53	246	21.54%	0.93	[illegible]
Oct-01	3	9	33.33%	47.14%	46	218	21.10%	0.84	[illegible]
Nov-01	4	9	44.44%	49.69%	63	217	29.03%	0.95	[illegible]
Dec-01					46	182	25.27%		
Jan-02					63	226	27.88%		
Feb-02					55	174	31.61%		



Checklist #14 - Resale - Frame Relay Installation

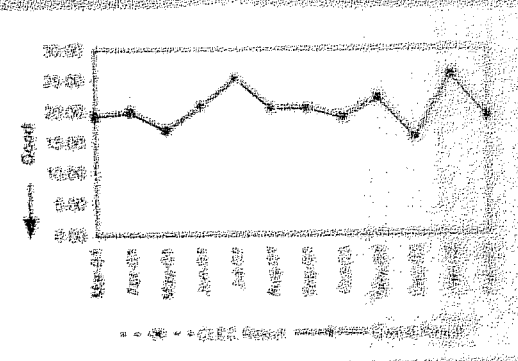
Installation Commitments Met (Percent) (OP-3E)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01					547	719	76.08%		
Apr-01					306	397	77.08%		
May-01					201	246	81.71%		
Jun-01					390	529	73.72%		
Jul-01					788	864	91.20%		
Aug-01					403	469	85.93%		
Sep-01					553	604	91.56%		
Oct-01					491	539	91.09%		
Nov-01					361	434	83.18%		
Dec-01					295	340	86.76%		
Jan-02					377	428	88.08%		
Feb-02					422	557	75.76%		



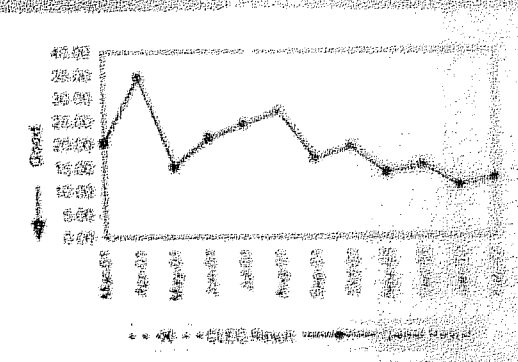
[illegible] Average Days) (OP-4E)-- Interval Zone Two

Date	CLEC Num	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01					13843	719	19.25		
Apr-01					7901	397	19.90		
May-01					4162	246	16.92		
Jun-01					10990	529	20.78		
Jul-01					580	23	25.22		
Aug-01					922	45	20.49		
Sep-01					799	39	20.49		
Oct-01					494	26	19.00		
Nov-01					506	23	22.00		
Dec-01					315	20	15.75		
Jan-02					438	17	25.76		
Feb-02					419	22	19.05		



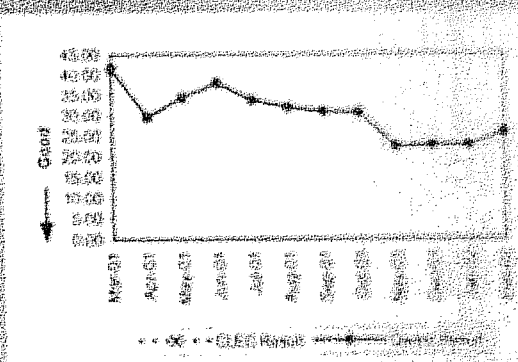
Delayed Days for [illegible] Reasons (Average Days) (OP-6A-5)-- Interval Zone Two

Date	CLEC Num	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01					2464	121	20.36		
Apr-01					1791	52	34.44		
May-01					458	30	15.27		
Jun-01					2049	96	21.34		
Jul-01					3503	144	24.33		
Aug-01					2756	102	27.02		
Sep-01					2966	175	16.95		
Oct-01					3111	160	19.44		
Nov-01					2603	188	13.85		
Dec-01					1932	125	15.46		
Jan-02					2275	206	11.04		
Feb-02					2060	163	12.64		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5)-- Interval Zone Two

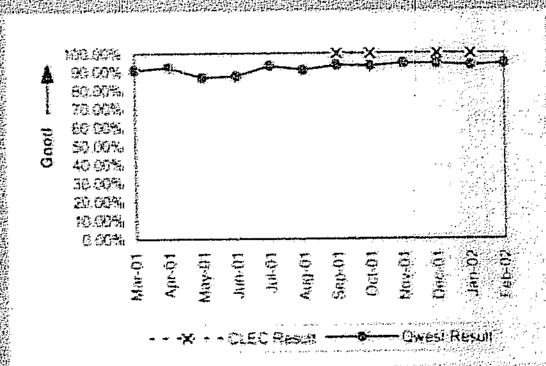
Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01					2124	51	41.65		
Apr-01					1154	39	29.59		
May-01					514	15	34.27		
Jun-01					1631	43	37.93		
Jul-01					809	24	33.71		
Aug-01					1118	35	31.94		
Sep-01					802	26	30.85		
Oct-01					765	25	30.60		
Nov-01					471	21	22.43		
Dec-01					294	13	22.62		
Jan-02					317	14	22.64		
Feb-02					386	15	25.73		



Checklist #14 - Resale - Frame Relay Installation

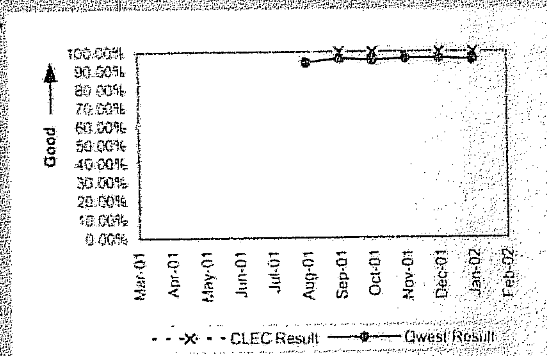
[illegible] - Interval Zone One and Two

Date	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01					1866	2052	90.94%		
Apr-01					1769	1916	92.33%		
May-01					896	1034	86.65%		
Jun-01					989	1136	87.76%		
Jul-01					1664	1767	93.23%		
Aug-01					1463	1607	91.04%		
Sep-01	1	1	100.00%	0.00%	1882	1947	93.70%	-0.25	-1.16
Oct-01	1	1	100.00%	0.00%	1709	1822	93.13%	-0.27	-1.17
Nov-01					1483	1569	94.58%		
Dec-01	1	1	100.00%	0.00%	1107	1173	94.27%	-0.25	-1.15
Jan-02	1	1	100.00%	0.00%	1043	1111	93.38%	-0.27	-1.16
Feb-02					[illegible]	[illegible]	94.44%		



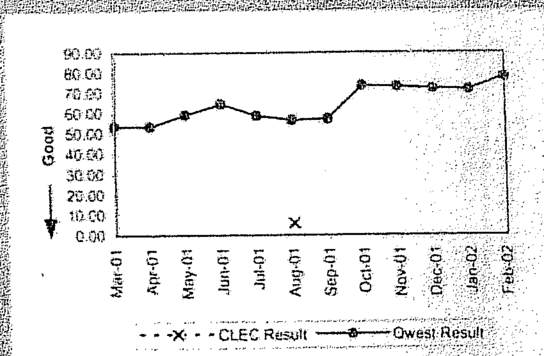
[illegible] - Interval Zone One and Two

Date	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					[illegible]	[illegible]	94.09%		
Sep-01	1	1	100.00%	0.00%	[illegible]	[illegible]	96.12%	-0.19	-1.12
Oct-01	1	1	100.00%	0.00%	[illegible]	[illegible]	95.27%	-0.22	-1.13
Nov-01					[illegible]	[illegible]	96.40%		
Dec-01	1	1	100.00%	0.00%	[illegible]	[illegible]	96.61%	-0.19	-1.11
Jan-02	1	1	100.00%	0.00%	[illegible]	[illegible]	95.79%	-0.21	-1.13
Feb-02									



[illegible]

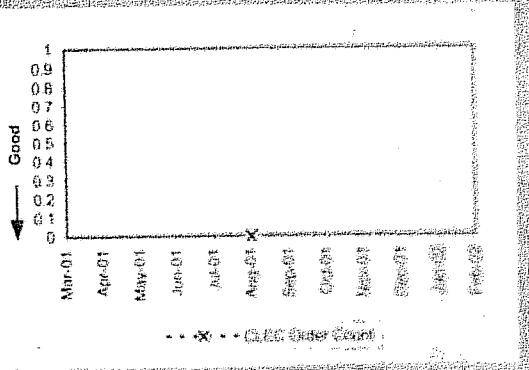
Date	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01					31413	588	53.43		
Apr-01					30495	571	53.39		
May-01					27282	460	59.27		
Jun-01					25561	397	64.40		
Jul-01					22869	389	58.76		
Aug-01	6	1	6.00		25372	449	56.51	-0.64	-1.39
Sep-01					23172	406	57.08		
Oct-01					24264	331	73.30		
Nov-01					24952	342	72.96		
Dec-01					25601	355	72.15		
Jan-02					24133	336	71.57		
Feb-02					25611	329	77.91		



Checklist #14 - Resale - Frame Relay Installation

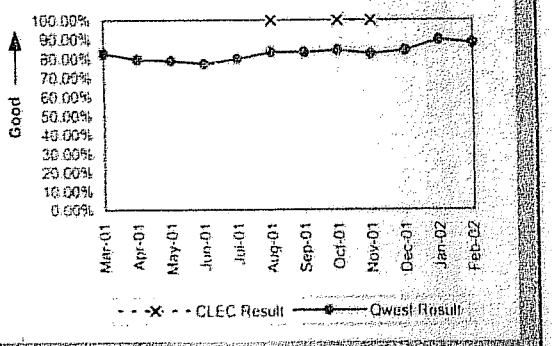
Count of Pending Orders Delayed for Facilities Reasons Frame Relay (OP-15B)

Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	0
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	

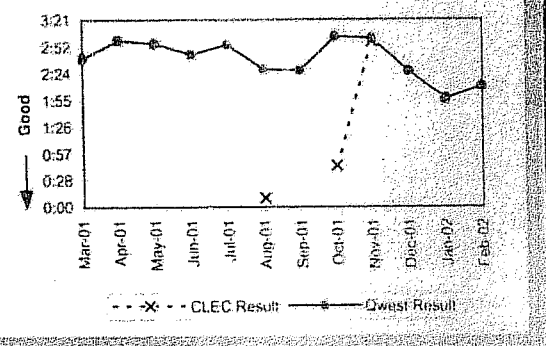


Checklist #14 - Resale - Frame Relay Repair

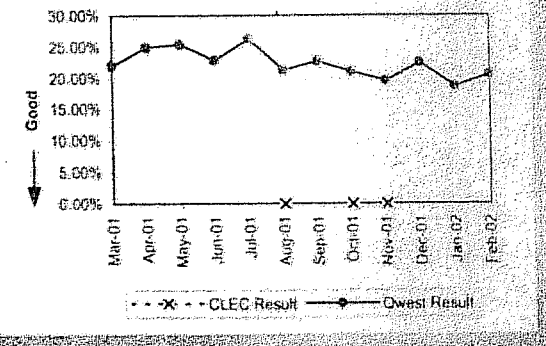
Month	CLEC Num	CLEC Dem	CLEC Res	Sat Diff	Qwest Num	Qwest Dem	Qwest Res	Mod Z Scr	Parity Scr
Mar-01					915	1106	82.73%		
Apr-01					876	1100	79.64%		
May-01					948	1201	78.93%		
Jun-01					948	1225	77.39%		
Jul-01					875	1094	79.98%		
Aug-01	1	1	100.00%	0.00%	925	1168	83.48%	-0.44	-1.27
Sep-01					710	856	83.29%		
Oct-01	1	1	100.00%	0.00%	805	953	84.40%	-0.43	-1.26
Nov-01	1	1	100.00%	0.00%	710	861	82.46%	-0.46	-1.28
Dec-01					583	911	64.22%		
Jan-02					739	842	89.78%		
Feb-02					626	710	88.17%		



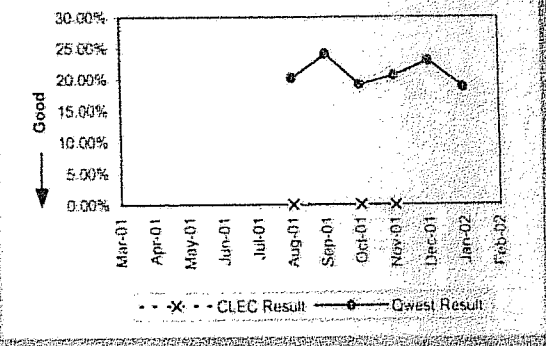
Month	CLEC Num	CLEC Dem	CLEC Res	Sat Diff	Qwest Num	Qwest Dem	Qwest Res	Mod Z Scr	Parity Scr
Mar-01					256:53	1106	2:41		
Apr-01					229:15	1100	3:00		
May-01					3:58:54	1201	2:57		
Jun-01					3:44:10	1225	2:45		
Jul-01					2:52:31	1094	2:56		
Aug-01	1	1	100.00%	0.00%	2:06:46	1168	2:23	-0.55	-1.33
Sep-01					2:10:31	856	2:28		
Oct-01	1	1	100.00%	0.00%	2:05:14	953	3:04	-0.25	-1.15
Nov-01	1	1	100.00%	0.00%	2:57:09	861	3:02	-0.01	-1
Dec-01					1:56:34	911	2:07		
Jan-02					1:55:16	842	1:57		
Feb-02					1:52:16	710	2:10		



Month	CLEC Num	CLEC Dem	CLEC Res	Sat Diff	Qwest Num	Qwest Dem	Qwest Res	Mod Z Scr	Parity Scr
Mar-01					244	1106	22.06%		
Apr-01					275	1100	25.00%		
May-01					306	1201	25.48%		
Jun-01					281	1225	22.94%		
Jul-01					288	1094	26.33%		
Aug-01	1	1	100.00%	0.00%	250	1168	21.40%	-0.52	-1.32
Sep-01					195	856	22.78%		
Oct-01	1	1	100.00%	0.00%	201	953	21.05%	-0.52	-1.31
Nov-01	1	1	100.00%	0.00%	165	861	19.63%	-0.49	-1.3
Dec-01					181	811	22.56%		
Jan-02					152	842	18.72%		
Feb-02					146	710	20.56%		



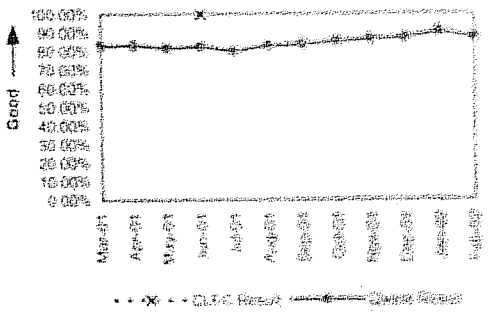
Month	CLEC Num	CLEC Dem	CLEC Res	Sat Diff	Qwest Num	Qwest Dem	Qwest Res	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	1	0.00%	0.00%	151	748	20.19%	-0.5	-1.31
Sep-01					132	549	24.04%		
Oct-01	1	1	0.00%	0.00%	116	618	18.76%	-0.49	-1.3
Nov-01	1	1	0.00%	0.00%	114	553	20.61%	-0.51	-1.34
Dec-01					119	512	23.05%		
Jan-02					90	480	18.75%		
Feb-02									



Checklist #14 - Resale - Frame Relay Repair

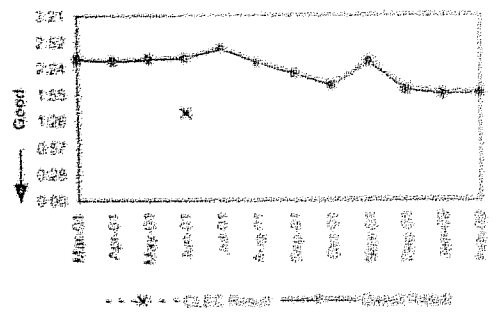
All Troubles Cleared within 4 Hours (Percent) (MR-5B)-- Interval Zone Two

Date	CLEC Num	CLEC Dem	CLEC Result	Std Dev	Qwest Num	Qwest Dem	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					765	922	82.97%		
Apr-01					785	943	83.25%		
May-01					813	995	81.71%		
Jun-01	1	1	100.00%	0.00%	848	1026	82.65%	-0.46	-1.26
Jul-01					823	1026	80.21%		
Aug-01					838	1009	83.05%		
Sep-01					664	793	83.73%		
Oct-01					732	859	85.22%		
Nov-01					588	680	86.47%		
Dec-01					609	700	87.00%		
Jan-02					607	671	90.46%		
Feb-02					518	594	87.21%		



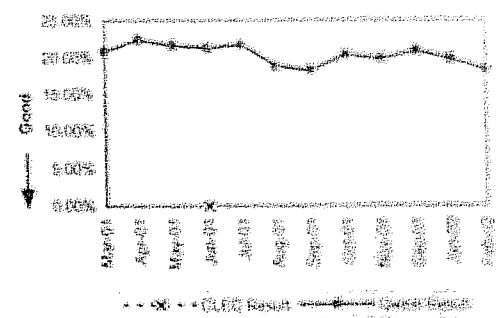
[illegible] (Hours Maybee) (MR-6E)-- Interval Zone Two

Date	CLEC Num	CLEC Dem	CLEC Result	Std Dev	Qwest Num	Qwest Dem	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					2366:44	922	2:34		
Apr-01					2395:21	943	2:32		
May-01					2545:45	995	2:34		
Jun-01	1:35				2644:18	1026	2:35	-0.21	-1.13
Jul-01					2831:11	1026	2:46		
Aug-01					2518:49	1009	2:30		
Sep-01					1828:54	793	2:18		
Oct-01					1794:29	859	2:05		
Nov-01					1711:44	680	2:31		
Dec-01					1404:02	700	2:00		
Jan-02					1283:57	671	1:55		
Feb-02					1149:24	594	1:56		



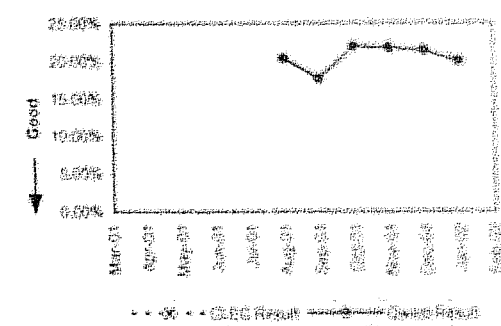
[illegible] Repeat Report Rate (Percent) (MR-7E)-- Interval Zone Two

Date	CLEC Num	CLEC Dem	CLEC Result	Std Dev	Qwest Num	Qwest Dem	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					193	922	20.93%		
Apr-01					212	943	22.48%		
May-01					216	995	21.71%		
Jun-01	0	1		0.00%	219	1026	21.35%	-0.52	-1.32
Jul-01					224	1026	21.83%		
Aug-01					190	1009	18.83%		
Sep-01					145	793	18.29%		
Oct-01					175	859	20.37%		
Nov-01					135	680	19.85%		
Dec-01					146	700	20.86%		
Jan-02					133	671	19.82%		
Feb-02					109	594	18.35%		



Repair Repeat Report Rate (Percent) (MR-7E*)-- Interval Zone Two

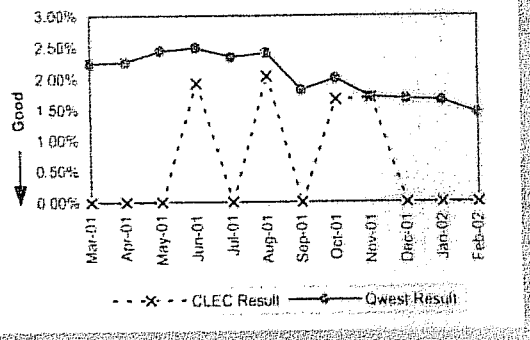
Date	CLEC Num	CLEC Dem	CLEC Result	Std Dev	Qwest Num	Qwest Dem	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					123	603	20.40%		
Sep-01					87	491	17.72%		
Oct-01					114	518	22.01%		
Nov-01					84	386	21.76%		
Dec-01					87	406	21.43%		
Jan-02					76	379	20.05%		
Feb-02									



Checklist #14 - Resale - Frame Relay Repair

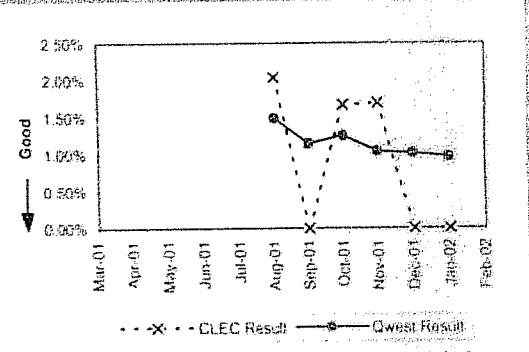
Trouble Rate Percent (MR 5) - Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Rate	Qwest Rate	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	1	67	0.00%	0.00%	2224	99067	2.25%	-1.18	-1.72
Apr-01	0	55	0.00%	0.00%	2043	91119	2.27%	-1.13	-1.69
May-01	0	61	0.00%	0.00%	2196	90029	2.44%	-1.13	-1.69
Jun-01	1	52	1.92%	19.73%	2264	92382	2.49%	-0.26	-1.16
Jul-01	0	51	0.00%	0.00%	2125	90326	2.35%	-1.11	-1.67
Aug-01	1	47	2.04%	19.34%	2172	90043	2.41%	-0.17	-1.1
Sep-01	0	52	0.00%	0.00%	1649	90462	1.82%	-0.99	-1.5
Oct-01	1	50	1.97%	19.60%	1614	90466	2.01%	-0.19	-1.11
Nov-01	1	52	1.89%	19.01%	1545	90255	1.71%	-0.01	-1
Dec-01	0	0	0.00%	0.00%	1511	90053	1.68%	-0.39	-1.24
Jan-02	0	1	0.00%	4.55%	1460	90048	1.62%	-0.39	-1.24
Feb-02	0	0	0.00%	0.00%	1304	90017	1.44%	-0.36	-1.22



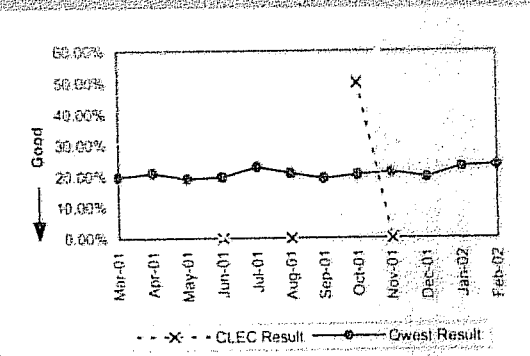
Trouble Rate Percent (MR 5) - Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Rate	Qwest Rate	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	43	2.33%	14.14%	1281	90443	1.42%	0.4	-0.76
Sep-01	0	50	0.00%	0.00%	1045	90462	1.15%	-0.79	-1.47
Oct-01	1	52	1.92%	12.50%	1134	90466	1.25%	0.37	-0.77
Nov-01	1	52	1.89%	12.01%	958	90255	1.04%	0.54	-0.67
Dec-01	0	0	0.00%	0.00%	918	90053	1.02%	-0.3	-1.19
Jan-02	0	1	0.00%	4.55%	854	90048	0.95%	-0.3	-1.18
Feb-02									



Customer not Ready Percent Trouble Reports Received (MR 12) - Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Rate	Qwest Rate	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					496	2527	19.63%		
Apr-01					544	2588	21.03%		
May-01					525	2721	19.29%		
Jun-01	0	0	0.00%	0.00%	554	2826	19.79%	-0.5	-1.3
Jul-01					631	2753	22.92%		
Aug-01	0	0	0.00%	0.00%	576	2755	20.92%	-0.51	-1.31
Sep-01					596	2843	19.25%		
Oct-01	1	1	50.00%	50.00%	569	2791	20.47%	0.82	-0.5
Nov-01	0	0	0.00%	0.00%	429	1951	21.42%	-0.52	-1.32
Dec-01					370	1889	19.67%		
Jan-02					444	1927	23.04%		
Feb-02					404	1706	23.65%		



BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF SOUTH DAKOTA

IN THE MATTER OF THE ANALYSIS OF QWEST CORPORATION'S COMPLIANCE WITH SECTION 271(c) OF THE TELECOMMUNICATIONS ACT OF 1996	ORDER GRANTING MOTIONS; ORDER AMENDING PROCEDURAL SCHEDULE AND EXTENDING HEARING DATES TC01-165

On October 25, 2001, Qwest Corporation (Qwest) filed with the Commission a Petition for Commission Recommendation that the Federal Communications Commission Grant Qwest Corporation Entry into the In-Region InterLATA Market Under Section 271 of the Telecommunications Act Of 1996. Specifically, Qwest requests that this Commission find, based upon the record presented, that Qwest has met the competitive checklist and other requirements of 47 U.S.C. section 271, which prescribe the mechanism by which Qwest may be found eligible to provide in-region interLATA services and rely upon that finding to provide a favorable recommendation to the Federal Communications Commission (FCC). In support of its petition, Qwest submitted 25 affidavits, a revised Statement of Generally Available Terms, and seven Reports submitted in the Seven-State Process.

On November 1, 2001, the Commission electronically transmitted notice of the filing and the intervention deadline of November 16, 2001, to interested individuals and entities. A Petition for Leave to Intervene was received from Black Hills FiberCom, L.L.C. (Black Hills FiberCom) on November 7, 2001, a Petition to Intervene was received from Midcontinent Communications (Midcontinent) on November 9, 2001, and a Petition for Leave to Intervene was received from AT&T Communications of the Midwest, Inc. (AT&T) on November 15, 2001. At its November 27, 2001, meeting, the Commission granted the interventions. The Commission also requested that the parties submit proposed procedural schedules by December 7, 2001. The Commission received proposed procedural schedules from all of the parties.

At its December 12, 2001, meeting, the Commission set the following procedural schedule:

January 18, 2002 - Intervenors and Staff identify disputed issues (except for issues relating to the final OSS report which has not been issued yet);

February 7, 2002 - A prehearing conference will be held beginning at 2:30 p.m., in Room 468, State Capitol Building, Pierre, South Dakota;

March 18, 2002 - Staff and Intervenors' testimony is due;

April 2, 2002 - Qwest may file rebuttal testimony; and

April 22-26, 2002 - A hearing will be held beginning at 9:00 a.m. on April 22, 2002 and continuing through April 26, 2002, in Room 412, State Capitol Building, Pierre, South Dakota.

On March 5, 2002, Black Hills FiberCom filed a Motion for Order Denying Petition. On March 6, 2002, Qwest filed a Motion to Remove Document from Commission Record. On March 7, 2002,

Midcontinent filed a Motion for Definition of Track A Analysis. On March 11, 2002, Midcontinent submitted a Motion to Suspend Procedural Schedule or Supplement Prefiled Testimony. On March 13, 2002, AT&T filed a Joinder on Midcontinent Communications' Motion to Suspend Procedural Schedule and Request for Expedited Decision.

At its March 14, 2002, meeting, the Commission considered Midcontinent's Motion to Suspend Procedural Schedule or Supplement Prefiled Testimony and AT&T's Joinder on Midcontinent Communications' Motion to Suspend Procedural Schedule and Request for Expedited Decision. After listening to the arguments of the parties, the Commission voted to grant Midcontinent's Motion to Supplement Prefiled Testimony. Thus, if the Commission's decisions on Black Hills FiberCom's motion or Midcontinent's motion concerning Track A impact the prefiled testimony of any of the parties, the parties will have the opportunity to supplement their prefiled testimony prior to the hearing. The Commission also voted to deny AT&T's Motion to Suspend Procedural Schedule.

At its March 28, 2002, meeting, the Commission considered Qwest's Motion to Remove Document from Commission Record, Black Hills FiberCom's Motion for Order Denying Petition, and Midcontinent's Motion for Definition of Track A Analysis. The Commission also considered scheduling additional time for the hearing and how to schedule witnesses and/or issues for the hearing.

At the meeting, no one objected to Qwest's Motion to Remove Document from Commission Record. The Commission voted to grant the motion. The Commission then listened to arguments concerning Black Hills FiberCom's Motion for Order Denying Petition and Midcontinent's Motion for Definition of Track A Analysis. After considering the arguments of the parties, the Commission voted to grant Midcontinent's Motion. The Commission found that Qwest may not rely solely on its SGAT to prove compliance with the 14 point checklist but should also use interconnection agreements and any other evidence to demonstrate to the Commission that it is in compliance with the checklist items. In addition, based on its March 20, 2002, order, the Commission will allow supplemental testimony to be filed. Staff and Intervenors may file supplemental testimony on or before April 10, 2002, and Qwest may file supplemental testimony on or before April 16, 2002.

The Commission also considered scheduling additional time for the hearing. The Commission finds that it will extend the time for the hearing through the morning of May 9, 2002. Thus, the hearing will be held beginning at 9:00 a.m. on April 22, 2002 and continuing through the morning of May 9, 2002, in Room 412, State Capitol Building, Pierre, South Dakota. The Commission has also reserved Room 413 for additional space, given the large volume of documents in this case.

It is therefore

ORDERED, that Qwest's Motion to Remove Document from Commission Record is granted; and it is

FURTHER ORDERED, that Midcontinent's Motion for Definition of Track A Analysis is granted as described above; and it is

FURTHER ORDERED, that the Commission will allow supplemental testimony to be filed as described above; and it is

FURTHER ORDERED, that the hearing will be held beginning at 9:00 a.m. on April 22, 2002 and continuing through the morning of May 9, 2002, in Room 412, State Capitol Building, Pierre, South Dakota.

Dated at Pierre, South Dakota, this 4th day of April, 2002.

CERTIFICATE OF SERVICE

The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by telefax or by first class mail, in properly addressed envelopes, with charges prepaid thereon.

Kristen Kelly

4/4/02

(OFFICIAL SEAL)

BY ORDER OF THE COMMISSION:

JAMES A. BURG, Chairman

PAM NELSON, Commissioner

ROBERT K. SAHR, Commissioner

West, Rolayne

TC01-165

From: Cremer, Karen
Sent: Thursday, April 04, 2002 8:30 AM
To: West, Rolayne
Cc: 'Dave Gerdes of May, Adam, Gerdes & Thompson'; 'gjbernard@mtnlaw.com'; 'Hobson, Mary'; 'wegler@qa.att.com'
Subject: Witness order for 271

Staff would propose that the evidence be presented in blocks of information with direct, cross, rebuttal, and redirect of all witnesses testifying as to a particular matter being completed before moving with the next subject matter. This can be accomplished by either following the checklist or the Liberty Reports. Subject matters such as Public Interest, Track A, OSS CMP/SATE, PIDS, General Terms, Section 272 and QPAP are stand-alone subjects and can be heard separately from the checklist or the reports.

Staff has 2 witnesses, Dr. Griffin and Mr. Stacy. Dr. Griffin will testify as to all the checklist items and Mr. Stacy will testify as to QPAP and Public Interest. Staff would request that these matters be heard in such a manner that only 1 of our witnesses need to be here at any one time. The checklist items can be heard as chronologically or in a mix of topics. Staff would prefer that the Liberty Reports be heard chronologically.

Should you have any questions, please do not hesitate to contact me.

Karen S. Cremer
Staff Attorney
Public Utilities Commission

From: [illegible] [[illegible]@[illegible]law.com]
Sent: Thursday, April 04, 2002 3:57 PM
To: [illegible] Wiest@state.sd.us'
Cc: [illegible]@MAGT.com'; '[illegible]@stoel.com'; 'weigler@lga.att.com'; '[illegible]@state.sd.us'; 'kwhite@bh-corp.com'; 'rschaible@blackhillsfiber.com'; '[illegible]@bh-corp.com'; Greg Bernard
Subject: Witness order for 271

Dear [illegible]:

At a teleconference among the intervenors, staff, and Qwest in this matter, the parties agreed to submit to you their thoughts and concerns regarding the progression of witnesses at the hearing. FiberCom will present only [illegible] witnesses [illegible] will speak on a very few issues. It is my understanding that the Commission prefers to proceed in a manner that places all of the evidence on any particular issue into the record before moving to the next issue. If this is, in fact, the Commission's preference, FiberCom has no objection. We would, however, prefer to have an order of Qwest witnesses that does not require FiberCom's witnesses to be available in Pierre over the course of several days waiting to present their brief testimony on their specific issues. In other words, we would like to see an order of witnesses that will either allow all of FiberCom's testimony to come in over the course of one or two days, or alternatively, a progression that will allow the parties to predict with relative accuracy which days their testimony will be needed. I am not sure this is possible, but it seems to me that the only other alternative is to have all of our witnesses available throughout the course of the two and one-half week hearing, or at least for as many days as it takes to get past their issues. Obviously, because of the cost to FiberCom, both in terms of time and resources compared to the small number of issues on which FiberCom will weigh in, this last alternative is not very desirable to us.

FiberCom's issues and witnesses speaking to those issues are as follows:

Checklist Item #2 OSS - [illegible]
Checklist Item #4 Unbundled loops - Ron Schaible
Checklist Item #7 Operator services and directory assistance - [illegible] Turner
Checklist Item #11 Number portability - [illegible] Turner
Track A - Kyle White
Public Interest - Kyle White (FiberCom did not pre-file any testimony on this issue)

I am hopeful the Commission will be able to strike some balance that will accommodate FiberCom's concerns.

Sincerely, Gregory J. Bernard

TC01-165

Wiest, Rolayne

From: David A. Gerdes [DAG@MAGT.com]
Sent: Thursday, April 04, 2002 9:02 AM
To: Rolayne.Wiest@state.sd.us
Cc: gjbernard@mtnlaw.com; mshobson@stoel.com; weigler@lga.att.com; Cremer, Karen; Simmons, Tom; Lohnes, Mary
Subject: RE: Witness order for 271

0053Qwest wi.order.D
oc

Rolayne, you have by now heard that the parties could not agree on a plan for the presentation of evidence to the Commission. Because of the disparate interests of the parties, that which would work best would be to present the evidence in the "traditional" manner, i.e., Qwest with the burden of proof going first with its entire case, followed by intervenors and staff, followed by rebuttal by Qwest. We understand the Commission would rather group issues and go through all levels of evidence in each grouping.

A major problem for Midcontinent ("Midco") involves the proposition that it has one witness with 20 issues who, because he also must manage the company, cannot possibly sit at a hearing for 2 1/2 weeks. (I hasten to add that testimony at the hearing may pique an interest in other issues, and we are not self-restricting our testimony by this discussion.) To varying degrees, I believe this represents the problem for the remainder of the intervenors.

I have attached Mary Hobson's proposed order of witnesses which was discussed yesterday by counsel when we attempted to come up with a plan acceptable with all. Using it as a guide, if the two public interest witnesses were grouped together in position 16, 15 of Midco's issues could be handled following witnesses 12-16. Midco could testify after witnesses 4-6, and after 7-8, to pick up the remainder of its issues. Similar accommodations could be worked out. As I have anticipated it, Midco has issues within the purview of the testimony of these witnesses (witness number followed by number of issues): 4-2, 6-1, 7-1, 8-1, 12-3, 13-2, 16 (and 1)-10.

Thank you for considering this. I regret the parties could not come up with a solution by themselves.

Dave Gerdes; dag@magt.com
May, Adam, Gerdes & Thompson
PO Box 160; 503 South Pierre Street
Pierre, SD 57501-0160
605/224-8803; fax 605/224-6289

-----Original Message-----
From: Karen.Cremer@state.sd.us [mailto:Karen.Cremer@state.sd.us]
Sent: Thursday, April 04, 2002 8:30 AM
To: Rolayne.Wiest@state.sd.us
Cc: David A. Gerdes; gjbernard@mtnlaw.com; mshobson@stoel.com; weigler@lga.att.com
Subject: Witness order for 271

Staff would propose that the evidence be presented in blocks of information
with direct, cross, rebuttal, and redirect of all witnesses testifying as to
a particular matter being completed before starting with the next subject
matter. This can be accomplished by either following the checklist or the
Liberty Reports. Subject matters such as Public Interest, Track A, OSS
CMP/SATE, PIDS, General Terms, Section 272 and QPAP are stand-alone

and can be heard separately from the checklist or the reports

Staff has 2 witnesses, Dr. Griffin and Mr. Stacy. Dr. Griffin will testify
as to all the checklist items and Mr. Stacy will testify as to QPAP and Public Interest. Staff would request that these matters be heard in such a
manner that only 1 of our witnesses need to be here at any one time. The
checklist items can be heard in chronologically or in a mix of topics. Staff would prefer that the Liberty Reports be heard chronologically.

Should you have any questions, please do not hesitate to contact me.

Karen E. Cremer
Staff Attorney
Public Utilities Commission

PROPOSED ORDER OF WITNESSES

WITNESS	TOPIC
** Connotes appearance order of witness "flexible"	
1. Teitzel**	Public Interest/Track A
preferred first because of "overview" aspect	
2. Scariani	OSS
required in first day or 2 of hearing	
3. Schultz	CMP/SATE
OSS and CMP/SATE go together	
4. Bumgarner	CI#1Collocation
	CI#9 Numbering Admin (Not Challenged)
	CI#10 Signaling/ Databases
	CI#11 Number Portability
	CI# 12 Local Dialing Parity(Not Challenged)
5. Peeler	CI#1 Interconnection
	CI#13 Reciprocal Compensation
	CI#3 Poles, Ducts, ROW
6. Liston	CI#4 Unbundled Local Loops
7. Simpson	
	CI#6 Unbundled Local Switching
	CI#7 911, DA, Operator Svcs
	CI#8 White Pages Listings
	CI#14 Resale
	CI#2 UNE-P
8. Stewart	CI#2 Access to UNEs
	CI#2 Emerging Services/EELS
	CI#5 Unbundled Local Transport

[illegible]
[illegible]
[illegible]

9. LaFave	CI#5 Unbundled Local Transport
10. Williams	PIDs/Data Actuals
11. Stright	Data Reconciliation

PIDs/Data Actuals and Data Reconciliation go together

12. Brotherson**	General Terms
13. Brunsting **	Section 272
14. Schwartz **	Section 272
15. Reynolds**	QPAP
16. Toll**	Public Interest/Overview

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Client: Matter:

DATE: April 4, 2002

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COMMENTS: Please see attached. Mary

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April 4, 2002

MARY S. HOBSON
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Ms. Rolayne Ailts-Wiest, General Counsel
Public Utilities Commission
State Capitol Building
Pierre, South Dakota 57501

Dear Rolayne:

Following the discussion of the parties yesterday, all parties were told to advise the Commission as to how they propose to proceed with the order of witnesses in the above-referenced case. This is a critical issue for Qwest because of the need for planning of schedules to assure that witnesses are available when they are needed and to avoid the expense and inconvenience of having people waiting for lengthy periods before they can take the stand.

While Ms. Cremer may have left the impression that no progress has been made in coming to consensus about how the case should proceed before the Commission. Qwest does not share that perspective. First, Qwest has acceded to the request of Staff (and perhaps the Commission) that we proceed by having all witnesses testify on a topic before Qwest moves to the next topic. Under the proposal provided below, Qwest agrees that, for example, all witnesses that have testimony on "Interconnection" will take the stand and withstand cross examination before Qwest moves to the second of Mr., Freeberg's topics, "Reciprocal Compensation". This, we understand from Staff, will provide the most coherent transcript record on each topic. Consequently, although we list Mr. Freeberg as the fourth witness, we expect that he will take the stand three times to testify separately on each of his three checklist item topics and that his testimony will be interspersed with that of Staff and Intervenors.

In addition, Qwest has made a number of alterations to the proposed witness list to attempt to accommodate suggestions made by Ms. Cremer. At her request, we have put Mr. Teitzel at the end of the case and have moved Checklist Items 2 and 5 together, because of the overlap between some of the subtopics under these Checklist Items.

Finally, Qwest and counsel for Midcontinent, David Gerdes, have come to an agreement about when Mr. Simmons should be permitted to testify. That agreement is reflected in the proposed schedule provided below.

Thus, the proposal provided here is a far cry from a unilateral, uncompromised stance. Qwest has attempted in every way possible to accede to the reasonable requests of the other parties to create a workable schedule. However, Qwest was not able to reach an agreement with AT&T whose demands appear inconsistent with the desire of the Commission to have a unified discussion of each issue in turn and with the practice and procedure of the South Dakota Commission.

Staff has stated that it would prefer a schedule that follows the chronological order of the Multistate Facilitator's Reports. The Qwest proposal follows that recommendation to a large extent. Mr. Antonuk did not issue a report on OSS, Change Management or SATE. He first took up the checklist. Only after all checklist items were completed did he address, Track A, Section 272, General Terms and Conditions, and QPAP. Qwest's proposal follows this rough outline. One discrepancy is that Qwest does not propose addressing the checklist items in the same order the Mr. Antonuk did. The reason for this is that to do so would require several checklist item witnesses to make more than one trip to Pierre or to experience days of "downtime." (e.g., Tom Freeberg testifies about Checklist Item 1 and 13) The Antonuk groupings made sense in the Multistate Workshops but provide no benefit here. Staff and AT&T have the same witness on each checklist item, hence they are not inconvenienced by reordering Mr. Antonuk's checklist item chronology. The checklist topics each stand alone and there is no logical benefit in grouping them in any particular way (other than, possibly grouping Checklist Item 2 and 5 as Staff requested and Qwest agreed).

Qwest respectfully requests, therefore, that the Commission adopt the schedule set out below. Thank you for your consideration of this issue.

PROPOSED ORDER OF WITNESSES

OVERVIEW

1. Toll — Public Interest/Overview

note: Qwest will not object if all parties would to hold testimony on Public Interest to following witness 16—Dave Teitzel

OSS TESTING AND CHANGE MANAGEMENT

2. Notariani — OSS

note: this witness. required in first or second of hearing

3. Schultz CMP/SATE

note: OSS and CMP/SATE logically go together

THE CHECKLIST

4. Freeberg
- CI#1 Interconnection
- CI#13 Reciprocal Compensation
- CI#3 Poles, Ducts, ROW

5. Bumgarner
- CI#1Collocation
- CI#7 911
- #9 Numbering Admin (Not Challenged)
- CI#10 Signaling/ Databases
- CI#11 Number Portability
- CI# 12 Local Dialing Parity(Not Challenged)

6. Liston CI#4 Unbundled Local Loops

*** Tom Simmons—testifying on the preceding checklist items

7. Simpson
- CI#6 Unbundled Local Switching
- CI#7 911, DA, Operator Svcs
- CI#8 White Pages Listings
- CI#14 Resale
- CI#2 UNE-P

8. Stewart
- CI#2 Access to UNEs
- CI#2 Emerging Services/EELS
- CI#5 Unbundled Local Transport

9. LaFave CI#5 Unbundled Local Transport

*** Tom Simmons—testifying on the preceding checklist item issues

END OF CHECKLIST

PERFORMANCE

10. Williams PIDs/Data Actuals

11. Speight Data Reconciliation

note: PIDs/Data Actuals and Data Reconciliation logically go together

PERFORMANCE ASSURANCE

12. Reynolds QPAP

GENERAL TERMS AND CONDITIONS

13. Brotherson General Terms and Conditions

SECTION 272

14. Brunsting Section 272

15. Schwartz Section 272

PUBLIC INTEREST AND TRACK A

16. Teitzel Public Interest/Track A

Tom Simmons—testifying on public interest and/or Track A

Very truly yours,

Mary S. Hobson
Stoel Rives
Attorney for Qwest Corporation