Qwest's Submission
of Alternative
QPAP Proposals
to ~ Qwest's November
2001 ~ Feb. 2002
5/11/02

and Midcontinent;
03/25/02 - Corrected Page 1 to Qwest's Brief;
03/25/02 - Qwest's Data Requests to Black Hills FiberCom, Midcontinent and AT&T;
03/27/02 - Black Hills FiberCom's Reply Brief Re: Track A Proceedings;
03/27/02 - Reply to Qwest's Response to Motions filed by Black Hills FiberCom and Midcontinent Regarding Qwest's Section 271 Application;
03/28/02 - Order Admitting Nonresident Attorney (Jonathan Frankel);
04/03/02 - Rebuttal Affidavit of Larry B. Brotherson;
04/03/02 - Seven Rebuttal Affidavits of Margaret S. Bumgarner and Request for Confidential Treatment of Information;
04/03/02 - Three Rebuttal Affidavits of Thomas R. Freeberg;
04/03/02 - Affidavit of Mary Ferguson LaFave;
04/03/02 - Rebuttal Affidavit of Jean M. Liston;
04/03/02 - Rebuttal Affidavit of Lynn M. V. Notarianni;
04/03/02 - Rebuttal Affidavit of Mark S. Reynolds;
04/03/02 - Affidavit of Judith M. Schultz;
04/03/02 - Rebuttal Affidavit of Marie E. Schwartz;
04/03/02 - Four Rebuttal Affidavits of Lori A. Simpson;
04/03/02 - Two Rebuttal Affidavits of Karen A. Stewart;
04/03/02 - Pre-Filed Testimony and Data Reconciliation Reports of Robert L. Stright;
04/03/02 - Rebuttal Affidavit of David L. Teitzel;
04/03/02 - Reply Affidavit of Michael G. Williams;
04/04/02 - Order Granting Motions; Order Amending Procedural Schedule and Extending Hearing Dates;
04/04/02 - AT&T's Procedural Motion Regarding the Section 271 Process;
04/10/02 - Errata to the Affidavit of Kenneth L. Wilson;
04/12/02 - Statement of Supplemental Authority Regarding Qwest's Performance Assurance Plan;
04/15/02 - Qwest's Proposed Order of Witnesses;
04/16/02 - AT&T's Motion for Extraordinary Protective Order;
04/16/02 - Midcontinent's Request for Confidential Treatment of Information;
04/16/02 - Midcontinent's Response to Qwest's Data Requests of March 22, 2002;
04/17/02 - Supplemental Prefiled Testimony of W. Tom Simmons;
04/19/02 - Orders Admitting Nonresident Attorney (Lynn Stang, Robert Cattanach, John Devaney, Kara M. Sacilotto, Mary Rose Hughes, Shannon Heim, William Richardson, Charles Steese, Blair Rosenthal and Andrew Crain);
04/19/02 - Black Hills' Responses to Qwest's Data Requests for Black Hills;
04/22/02 - Revised Order of Witnesses;
04/22/02 - Affidavits of Barbara Brohl and Dennis Pappas;
04/22/02 - Supplemental Affidavit of Karen A. Stewart;
04/22/02 - Response to AT&T's Motion for Extraordinary Protective Order;
04/22/02 - Order Admitting Nonresident Attorney to Practice (Steven H. Weigler);
04/22/02 - Motion to Strike Supplemental Testimony, Public Exhibits and Confidential Exhibits of W. Thomas Simmons Received April 18, 2002;
04/22/02 - Motion Regarding Proceeding on Third Party Testing of Qwest's OSS;
04/22/02 - Supplemental Affidavit of Larry B. Brotherson;
04/24/02 - Additional Statement of Supplemental Authority Regarding Qwest's Performance Assurance Plan;
04/25/02 - AT&T's Request for Confidential Treatment of Information;
04/25/02 - AT&T's Responses to Qwest's Requests for Information;
04/29/02 - Qwest's Submission of Alternative QPAP Proposals;
04/29/02 - QPAP Approved as Amended;
04/29/02 - Qwest's Motion to Enter AT&T's Track A Data Request Response into Evidence;
05/01/02 - Qwest's November 2001 through February 2002 Performance Data as

RECEIVED
APR 19 2002
SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

BEFORE THE
PUBLIC UTILITIES COMMISSION
STATE OF SOUTH DAKOTA

IN THE MATTER OF THE INVESTIGATION INTO QWEST CORPORATION'S COMPLIANCE WITH SECTION 271 (C) OF THE TELECOMMUNICATIONS ACT OF 1996	))))	**DOCKET TC 01-165**

QWEST'S SUBMISSION OF ALTERNATIVE QPAP PROPOSALS

Pursuant to the Commission's request, Qwest is hereby providing in Attachment A, a draft of a proposed South Dakota Qwest Performance Assurance Plan ("QPAP") containing the recommendations of the multi-state Facilitator. This plan includes all changes Qwest agreed to make in the April 25, 2002 hearing, except it does not reflect the option of using annually updated ARMIS data. Qwest stands by that offer in any case. With the exception of changing the provision requiring the use of 1999 ARMIS data, Qwest offers the multi-state QPAP in Attachment A in its entirety.

Qwest is also filing in Attachment B, as a possible alternative QPAP, the multi-state Facilitator's recommended QPAP, as amended by the Stipulation between Utah Advocacy Staff and Qwest. Attachment B includes the Utah Stipulation and the multi-state QPAP refined by the Utah Stipulation. Again, Qwest offers that amended plan in its entirety.

Respectfully submitted this 26th day of April, 2002.

Mary S. Hobson
Stoel Rives LLP
101 S. Capitol Blvd., Suite 1900
Boise, ID
208-387-4277

Lynn Anton Stang
Qwest Corporation
1801 California Street, 49th Floor
Denver, CO 80202
303-672-2734

Attorneys for Qwest Corporation

BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA

IN RE: APPLICATION FOR interLATA RELIEF OF U S WEST COMMUNICATIONS INC. PURSUANT TO SECTION 271 OF THE TELECOMMUNICATIONS ACT OF 1996	**Docket No. TC01-165** **CERTIFICATE OF SERVICE**

I, Mary S. Hobson, do hereby certify that I am a member of the law firm of Steel Rivers LLP, and on this 26th day of April, 2002, true and correctal copies of Qwest's Submission of Alternative QPAP Proposals that was filed with the South Dakota Public Utilities Commission on April 26, 2002, were sent to the following intervenors:

Steven H. Weigler — via E-Mail and Overnight Delivery
AT&T Communications of the Midwest
1875 Lawrence Street
Denver, CO
Email: weigler@lga.att.com

Black Hills Fiber Com — via E-Mail and Overnight Delivery
Gregory J. Bernard
Morrill, Thomas, Nooney & Braun
PO Box 8108
Rapid City, SD 57709

Midcontinent Communications — via E-Mail and Overnight Delivery
David A. Gerdes
May, Adam, Gerdes & Thompson LLP
503 S. Pierre St.
Pierre, SD 57501-0160

Harlan Best, Staff Analyst — via Overnight Delivery
Public Utilities Commission
500 East Capitol Avenue
Pierre, SD 57501

Karen Cremer, Staff Attorney — via Overnight Delivery
Public Utilities Commission
500 East Capitol Avenue
Pierre, SD 57501

Mary S. Hobson
Attorney for Qwest Corporation

Exhibit K
PERFORMANCE ASSURANCE PLAN

1.0 Introduction

1.1 As set forth in this Agreement, Qwest and CLEC voluntarily agree to the terms of the following Performance Assurance Plan ("PAP"), prepared in conjunction with Qwest's application for approval under Section 271 of the Telecommunications Act of 1996 (the "Act") to offer in-region long distance service.

2.0 Plan Structure

2.1 The PAP is a two-tiered, self-executing remedy plan. CLEC shall be provided with Tier 1 payments if, as applicable, Qwest does not provide parity between the service it provides to CLEC and that which it provides to its own retail customers, or Qwest fails to meet applicable benchmarks.

2.1.1 As specified in section 7.0, if Qwest fails to meet parity and benchmark standards on an aggregate CLEC basis, Qwest shall make Tier 2 payments to a fund established by the state regulatory commission or, if required by existing law, to the state general fund.

2.2 As specified in sections 6.0 and 7.0 and Attachments 1 and 2, payment is generally on a per occurrence basis, (i.e., a set dollar payment times the number of non-conforming service events). For the performance measurements which do not lend themselves to per occurrence payment, payment is on a per measurement basis, (i.e., a set dollar payment). The level of payment also depends upon the number of consecutive months of non-conforming performance, (i.e., an escalating payment the longer the duration of non-conforming performance).

2.3 Qwest shall be in conformance with the parity standard when service Qwest provides to CLEC is equivalent to that which it provides to its retail customers. The PAP uses more statistical scoring to determine whether any difference between CLEC and Qwest performance results is significant, that is, not attributable to simple random variation. Statistical parity shall exist when performance results for CLEC and for Qwest retail customers result in a z-value that is no greater than the critical z-value listed in the Critical Z-Score Table in section 5.0

2.4 For performance measurements that have no Qwest retail analogue, agreed upon benchmarks shall be used. Benchmarks shall be evaluated using a "bias and variance" method. For example, if the benchmark is for a particular performance measurement to 95% or better, Qwest performance results must be at least 95% to meet the benchmark. Benchmarks will be adjusted to round the allowable number of misses up or down to the closest integer, except when the sample size for benchmark standard and for CLEC volume are such that a 100% performance result would be required to meet the standard, in that case

been attained. In such a situation, the determination of whether Qwest meets or fails the benchmark standard will be made using performance results for the month in question, plus a sufficient number of consecutive months so that a 100% performance result would not be required to meet the standard. For purposes of section 6.2, a meet or fail determined by this procedure shall count as a single month. ~~5 or less in which case the rounding will be up to the nearest integer. For example, for a 90% benchmark, the number of allowable misses is 10% times the sample size, rounded to the nearest integer. If the sample size is eight observations (10% multiplied by 8 = 0.8) is rounded to 1, one miss would be permitted, and the effective benchmark would be 88% (1 minus 1/8).~~

3.0 Performance Measurements

3.1 The performance measurements included in the PAP are set forth in Attachment 1. Each performance measurement identified is defined in the Performance Indicator Definitions ("PIDs") developed in the ROC Operational Support System ("OSS") collaborative, and which are included in the SGAT at Exhibit B. The measurements have been designated as Tier 1, Tier 2, or both Tier 1 and Tier 2 and given a High, Medium, or Low designation.

4.0 Statistical Measurement

4.1 Qwest uses a statistical test, namely the modified "z-test," for evaluating the difference between two means (i.e., Qwest and CLEC service or repair intervals) or two percentages (e.g., Qwest and CLEC proportions), to determine whether a parity condition exists between the results for Qwest and the CLEC(s). The modified z-tests shall be applicable if the number of data points are greater than 30 for a given measurement. For testing measurements for which the number of data points are 30 or less, Qwest will use a permutation test to determine the statistical significance of the difference between Qwest and CLEC.

4.2 Qwest shall be in conformance when the monthly performance results for parity measurements (whether in the form of means, percents, or proportions and at the equivalent level of disaggregation) are such that the calculated z-test statistics are not greater than the critical z-values as listed in Table 1, section 5.0.

4.3 Qwest shall be in conformance with benchmark measurements when the monthly performance result equals or exceeds the benchmark, if a higher value means better performance, and when the monthly performance result equals or is less than the benchmark if a lower value means better performance.

The formula for determining parity using the modified z-test is:

$$z = DIFF / \sigma_{DIFF}$$

Where:

$DIFF = M_{Qwest} - M_{CLEC}$

M_{QWEST} = Qwest average or proportion

M_{CLEC} = CLEC average or proportion

σ_{DIFF} = square root $[\sigma^2 Qwest\ (1/\ n_{CLEC} + 1/\ n_{Qwest})]$

σ^2_{Qwest} = calculated variance for Qwest

n_{Qwest} = number of observations or samples used in Qwest measurement

n_{CLEC} = number of observations or samples used in CLEC measurement

The modified z-tests will be applied to reported parity measurements that contain more than 30 data points.

In calculating the difference between Qwest and CLEC performance, the above formula applies when a larger Qwest value indicates a better level of performance. In cases where a smaller Qwest value indicates a higher level of performance, the order is reversed, i.e., M_{CLEC} - M_{QWEST}.

4.3.1 For parity measurements where the number of data points is 30 or less, Qwest will apply a permutation test to test for statistical significance. Permutation analysis will be applied to calculate the z-statistic using the following logic:

Calculate the modified z-statistic for the actual arrangement of the data
Pool and mix the CLEC and Qwest data sets
Perform the following 1000 times:
Randomly subdivide the pooled data sets into two pools, one the same size as the original CLEC data set (n_{CLEC}) and one reflecting the remaining data points, and one reflecting the remaining data points, (which is equal to the size of the original Qwest data set or n_{Qwest}).
Compute and store the modified z-test score (Z_n) for this sample.
Count the number of times the z-statistic for a permutation of the data is greater than the actual modified z- statistic
Compute the fraction of permutations for which the statistic for the rearranged data is greater than the statistic for the actual samples

If the fraction is greater than α, the significance level of the test, the hypothesis of no difference is not rejected, and the test is passed. The α shall be .05 when the critical z value is 1.645 and .15 when the critical z value is 1.04.

5.0 Critical Z-Value

5.1 The following table shall be used to determine the critical z-value that is referred to in section 6.0. It is based on the monthly business volume of the CLEC for the particular performance measurements for which statistic testing is being performed.

TABLE 1: CRITICAL Z-VALUE

CLEC volume (Sample size)	LIS Trunks, UDITs, Resale, UBL-DS1 and DS-3	All Other
1-10	1.04*	1.645
11-150	1.645	1.645
151-300	2.0	2.0
301-600	2.7	2.7
601-3000	3.7	3.7
3001 and above	4.3	4.3

* The 1.04 applies for individual month testing for performance measurements involving LIS trunks and DS-1 and DS-3 that are UDITs, Resale, or Unbundled Loops. The performance measurements are OP-3d/e, OP-4d/e, OP-5, OP-6-4/5, MR-5a/b, MR-7d/e, and MR-8.
For purposes of determining consecutive month misses, 1.645 shall be used. Where performance measurements disaggregate to zone 1 and zone 2, the zones shall be combined for purposes of statistical testing.

6.0 Tier 1 Payments to CLEC

6.1 Tier 1 payments to CLEC shall be made solely for the performance measurements designated as Tier 1 on Attachment 1. The payment amount for non-conforming service varies depending upon the designation of performance measurements as High, Medium, and Low and the duration of the non-conforming service condition as described below. Non-conforming service is defined in section 4.0.

6.1.1 Determination of Non-Conforming Measurements: The number of performance measurements that are determined to be non-conforming and, therefore, eligible for Tier 1 payments, are limited according to the critical z-value shown in Table 1, section 5.0. The critical z-values are the statistical standard that determines for each CLEC performance measurement whether Qwest has met parity. The critical z-value is selected from Table 1 according to the monthly CLEC volume for the performance measurement. For instance, if the CLEC sample size for that month is 100, the critical z-value is 1.645 for the statistical testing of that parity performance measurement.

6.2 Determination of the Amount of Payment: Tier 1 payments to CLEC, except as provided for in sections 6.3 and 10.0, are calculated and paid monthly based on the number of performance measurements exceeding the critical z-value. Payments will be made on either a per occurrence or per measurement basis, depending upon the performance measurement, using the dollar amounts specified in Table 2 below. The dollar amounts vary depending upon whether the performance measurement is designated High, Medium, or Low and

escalate depending upon the number of consecutive months for which Qwest has not met the standard for the particular measurement.

6.2.1 The escalation of payments for consecutive months of non-conforming service will be matched month for month with de-escalation of payments for every month of conforming service. For example, if Qwest has four consecutive monthly "misses" it will make payments that escalate from month 1 to month 4 as shown in Table 2. If, in the next month, service meets the standard, Qwest makes no payment. A payment "indicator" de-escalates down from month 4 to month 3. If Qwest misses the following month, it will make payment at the month 3 level of Table 2 because that is where the payment "indicator" presently sits. If Qwest misses again the following month, it will make payments that escalate back to the month 4 level. The payment level will de-escalate back to the original month 1 level only upon conforming service sufficient to move the payment "indicator" back to the month 1 level.

6.2.2 For those performance measurements listed on Attachment 2 as "Performance Measurements Subject to Per Measurement Caps," payment to a CLEC in a single month shall not exceed the amount listed in Table 2 below for the "Per Measurement" category. For those performance measurements listed on Attachment 2 as "Performance Measurements Subject to Per Measurement Payments," payment to a CLEC will be the amount set forth in Table 2 below under the section labeled "per measurement."

TABLE 2: TIER-1 PAYMENTS TO CLEC

Per Occurrence						
Measurement Group	Month 1	Month 2	Month 3	Month 4	Month 5	Month 6 and each following month
High	$150	$250	$500	$600	$700	$800
Medium	$ 75	$150	$300	$400	$500	$600
Low	$ 25	$ 50	$100	$200	$300	$400

Per Measurement Cap						
Measurement Group	Month 1	Month 2	Month 3	Month 4	Month 5	Month 6 and each following month
High	$25,000	$50,000	$75,000	$100,000	$125,000	$150,000
Medium	$10,000	$20,000	$30,000	$ 40,000	$ 50,000	$ 60,000
Low	$ 5,000	$10,000	$15,000	$ 20,000	$ 25,000	$ 30,000

6.3 For collocation, CP-2 and CP-4 performance measurements shall be subject upon the delineation of collocation business rules. For purposes of calculating Tier 1 payments, collocation jobs and collocation feasibility studies that are later than the due date will have a per day payment applied according to Table 3. The per day payment will be applied to any collocation job in which the feasibility study is provided or the collocation installation is

completed later than the scheduled date. The calculation of the payment amount will be performed by applying the per day payment amounts as specified in Table 3. Thus, for days 1 through 10, the payment is $150 per day. For days 11 through 20, the payment is $300 per day and so on.

TABLE 3: TIER-1 COLLOCATION PAYMENTS TO CLECS

Days Late	Completion Date	Feasibility Study
1 to 10 days	$150/day	$45/day
11 to 20 days	$300/day	$90/day
21 to 30 days	$450/day	$135/day
31 to 40 days	$600/day	$180/day
More than 40 days	$1,000/day	$300/day

6.4 A minimum payment calculation shall be performed at the end of each year for each CLEC with annual order volumes of no more than 1,200. The payment shall be calculated by multiplying $2,000 by the number of months in which at least one payment was made to the CLEC. To the extent that the actual CLEC payment for the year is less than the product of the preceding calculation, Qwest shall make an additional payment equal to the difference.

7.0 Tier 2 Payments to the State

7.1 Payments to the State shall be limited to the performance measurements designated in section 7.4 for Tier 2 per measurement payments and in Attachment 1 for per occurrence payments and which have at least 10 data points each month for the period payments are being calculated. Similar to the Tier 1 structure, Tier 2 measurements are categorized as High, Medium, and Low and the amount of payments for non-conformance varies according to this categorization.

7.2 Determination of Non-Conforming Measurements: The determination of non-conformance will be based upon the aggregate of all CLEC data for each Tier 2 performance measurement. Non-conforming service is defined in section 4.2 (for parity measurements) and 4.3 (for benchmark measurements), except that a 1.645 critical z-value shall be used for all parity measurements but MR-2 and OP-2. ~~The number of performance measurements determined to be non-conforming and, therefore, eligible for Tier 2 payments, is limited according to the critical z-value shown in Table 1, section 8.0.~~ The critical z-value is the statistical standard that determines for each performance measurement whether Qwest has met parity.

7.3 Determination of the Amount of Payment: Except as provided in section 7.4, Tier 2 payments are calculated and paid monthly based on the number of performance measurements failing performance standards ~~exceeding the critical z-value~~ for ~~a third~~ three consecutive months, or if two out of three consecutive months in the 12 month period have been missed, the second consecutive month for Tier 2 measurements with Tier 1 counterparts and one month for Tier 2 measurements that do not have Tier 1 counterparts. Payment will be made

	>3% to 5%	$20,000	$280,000
	>5%	$30,000	$420,000
PO-1	2 sec. Or less	$1,000	$14,000
	>2 sec. to 5 sec.	$5,000	$70,000
	>5 sec. to 10 sec.	$10,000	$140,000
	>10 sec.	$15,000	$210,000
OP-2/MR-2	1% or lower	$1,000	$14,000
	>1% to 3%	$5,000	$70,000
	>3% to 5%	$10,000	$140,000
	>5%	$15,000	$210,000

7.5 Payment of Tier 2 Funds: Payments to a state fund shall be used for any purpose determined by the Commission that is allowed to it by state law. ~~that relates to the Qwest service territory that may be determined by the State Commission.~~ If the Commission is not permitted by state ~~existing~~ law to receive or administer Tier 2 ~~the payments, under a state fund,~~ the payments shall be made to the state general fund or to such other source as may be provided for under state law.

8.0 Step by Step Calculation of Monthly Tier 1 Payments to CLEC

8.1 Application of the Critical Z-Values: Qwest shall identify the Tier 1 parity performance measurements that measure the service provided to CLEC by Qwest for the month in question and the critical z-value from Table 1 in section 5.0 that shall be used for purposes of statistical testing for each particular performance measurement. The statistical testing procedures described in section 4.0 shall be applied. For the purpose of determining the critical z-values, each disaggregated category of a performance measurement is treated as a separate sub-measurement. The critical z-value to be applied is determined by the CLEC volume at each level of disaggregation or sub-measurement.

8.2 Performance Measurements for which Tier 1 Payment is Per Occurrence:

8.2.1 Performance Measurements that are Averages or Means:

8.2.1.1 Step 1: For each performance measurement, the average or the mean that would yield the critical z-value shall be calculated. The same denominator as the one used in calculating the z-statistic for the measurement shall be used. (For benchmark measurements, the benchmark value shall be used.)

8.2.1.2 Step 2: The percentage differences between the actual averages and the calculated averages shall be calculated. The calculation is % diff = (CLEC result – Calculated Value)/Calculated Value. The percent difference shall be capped at a maximum of 100%. In all calculations of percent differences in sections 8.0 and 9.0, the calculated percent differences is capped at 100%.

8.2.1.2 Step 3: For each performance measurement, the total number of data points shall be multiplied by the percentage calculated in the previous step and the per occurrence dollar amounts from the Tier 1 Payment Table shall determine the payment to the CLEC for each non-conforming performance measurement.

8.2.2 Performance Measurements that are Percentages:

8.2.2.1 Step 1: For each performance measurement, the percentage that would yield the critical z-value shall be calculated. The same denominator as the one used in calculating the z-statistic for the measurement shall be used. (For benchmark measurements, the benchmark value shall be used.)

8.2.2.2 Step 2: The difference between the actual percentages for the CLEC and the calculated percentages shall be determined.

8.2.2.3 Step 3: For each performance measurement, the total number of data points shall be multiplied by the difference in percentage calculated in the previous step, and the per occurrence dollar amount taken from the Tier 1 Payment Table, to determine the payment to the CLEC for each non-conforming performance measurement.

8.2.3 Performance Measurements that are Ratios or Proportions:

8.2.3.1 Step 1: For each performance measurement the ratio that would yield the critical z-value shall be calculated. The same denominator as the one used in calculating the z-statistic for the measurement shall be used. (For benchmark measurements, the benchmark value shall be used.)

8.2.3.2 Step 2: The absolute difference between the actual rate for the CLEC and the calculated rate shall be determined.

8.2.3.3 Step 3: For each performance measurement, the total number of data points shall be multiplied by the difference calculated in the previous step, and the per occurrence dollar amount taken from the Tier 1 Payment Table, to determine the payment to the CLEC for each non-conforming performance measurement.

8.3 Performance Measurements for which Tier 1 Payment is Per Measure:

8.3.1 For each performance measurement where Qwest fails to meet the standard, the payment to the CLEC shall be the dollar amount shown on the "per measure" portion of Table 2: Tier 1 Payments to CLEC.

9.0 Step by Step Calculation of Monthly Tier 2 Payments to State Funds

9.1.1 Application of the Critical Z-Value: ~~Step 1:~~ Qwest shall identify ~~T~~the ~~total number of~~ Tier 2 parity performance measurements that measure the service provided by Qwest to all

CLECs for the month in question~~shall be determined~~. The statistical testing procedures described in section 4.0 shall be applied, except that a 1.645 critical z-value shall be used for all parity measurements but MR-2 and OP-2.~~For the purpose of determining the critical z-values, each disaggregated category of a performance measurement is treated as a separate sub-measurement. The critical z-value to be applied is determined by the CLEC volume at each level of disaggregation or sub-measurement.~~

~~9.1.2 Step 2: The Tier 2 performance measurement for which Qwest's service performance is non-conforming for the month in question shall be identified using the critical z-values from Table 1 in Section 5.0.~~

9.1.23 To determine if Tier 2 payments for performance measurements listed on Attachment 1 shall be made in the current month, the following shall be determined. For Tier 2 measurements that have Tier 1 counterparts, it shall be determined whether Qwest missed the performance standard for three consecutive months, or if Qwest has missed the standard in any two out of three consecutive months for the 12 month period, for two consecutive months. For Tier 2 measurements that do not have Tier 1 counterparts, it shall be determined whether Qwest missed the performance standard for three consecutive months, or if Qwest has missed the standard in any two out of three consecutive months for the 12 month period, for the current month. If any of these conditions are met and there are at least 10 data points for the measurement in each month, a Tier 2 payment will be calculated and paid as described below and will continue in each succeeding month until Qwest's performance meets the applicable standard.~~Step 3: For each performance measurement that is identified as non-conforming, it shall be determined whether the non-conformance has continued for three consecutive months and whether there are at least 10 data points for each month. If the non-conformance meets these conditions, a Tier 2 payment will be calculated and paid as described below and will continue in each succeeding month until Qwest's performance meets the applicable standard.~~

9.2 Performance Measurements for which Tier 2 Payment is Per Occurrence:

9.2.1 Performance Measurements that are Averages or Means:

9.2.1.1 Step 1: The monthly average or the mean for each performance measurement that would yield the critical z-value for each month shall be calculated. The same denominator as the one used in calculating the z-statistic for the measurement shall be used. (For benchmark measurements, the benchmark value shall be used.)

9.2.2.2 Step 2: The percentage difference between the actual averages and the calculated averages for each month shall be calculated . The calculation for parity measurements is % diff = (actual average – calculated average)/calculated average. The percent difference shall be capped at a maximum of 100%. In all calculations of percent differences in section 8.0 and section 9.0, the calculated percent difference is capped at 100%.

9.2.2.3 Step 3: For each performance measurement, the total number of data points each month shall be multiplied by the percentage calculated in the previous step. The average for three months (rounded to the nearest integer) shall be calculated and multiplied by the result

of the per occurrence dollar amount taken from the Tier 2 Payment Table to determine the payment to the State for each non-conforming performance measurement.

9.3 Performance Measurements that are Percentages:

9.3.1 Step 1: For each performance measurement, the monthly percentage that would yield the critical z-value for each month shall be calculated. The same denominator as the one used in calculating the z-statistic for the measurement shall be used. (For benchmark measurements, the benchmark value shall be used.)

9.3.1.2 Step 2: The difference between the actual percentages and the calculated percentages for each of the three non-conforming months shall be calculated. The calculation for parity measurement is diff = (CLEC result – calculated percentage). This formula shall be applicable where a high value is indicative of poor performance. The formula shall be reversed where high performance is indicative of good performance.

9.3.1.3 Step 3: For each performance measurement, the total number of data points for each month shall be multiplied by the difference in percentage calculated in the previous step. The average for three months shall be calculated (rounded to the nearest integer) and multiplied by the result of the per occurrence dollar amounts taken from the Tier 2 Payment Table to determine the payment to the State.

9.4 Performance Measurements that are Ratios or Proportions:

9.4.1 Step 1: For each performance measurement, the ratio that would yield the critical z-value for each month shall be calculated. The same denominator as the one used in calculating the z-statistic for the measurement shall be used. (For benchmark measurements, the benchmark value shall be used.)

9.4.1.1 Step 2: The difference between the actual rate for the CLEC and the calculated rate for each month of the non-conforming three-month period shall be calculated. The calculation is: diff = (CLEC rate – calculated rate). This formula shall apply where a high value is indicative of poor performance. The formula shall be reversed where high performance is indicative of good performance.

9.4.1.2 Step 3: For each performance measurement, the total number of data points shall be multiplied by the difference calculated in the previous step for each month. The average for three months shall be calculated (rounded to the nearest integer) and multiplied by the result of the per occurrence dollar amounts taken from the Tier 2 Payment Table to determine the payment to the State.

9.5 Performance Measurements for which Tier 2 Payment is Per Measure:

9.5.1 For each performance measurement where Qwest fails to meet the standard, the payment to the State Fund shall be the dollar amount shown on the "per measure" portion of the Tier 2 Payment Table.

10.0 Low Volume, Developing Markets

10.1 For certain qualifying performance standards, if the aggregate monthly volumes of CLECs participating in the PAP are more than 10, but less than 100, Qwest will make Tier 1 payments to CLECs for failure to meet the parity or benchmark standard for the qualifying performance sub-measurements. The qualifying sub-measurements are the UNE-P (POTS), megabit resale, and ADSL qualified loop product disaggregation of OP-3, OP-4, OP-5, MR-3, MR-5, MR-7, and MR-8. If the aggregate monthly CLEC volume is greater than 100, the provisions of this section shall not apply to the qualifying performance sub-measurement.

10.2 The determination of whether Qwest has met the parity or benchmark standards will be made using aggregate volumes of CLECs participating in the PAP. In the event Qwest does not meet the applicable performance standards, a total payment to affected CLECs will be determined in accordance with the high, medium, low designation for each performance measurement (see Attachment 1) and as described in section 8.0, except that CLEC aggregate volumes will be used. In the event the calculated total payment amount to CLECs is less than $5,000, a minimum payment of $5,000 shall be made. The resulting total payment amount to CLECs will be apportioned to the affected CLECs based upon each CLEC's relative share of the number of total service misses.

10.3 At the six (6)-month reviews, Qwest will consider adding to the above list of qualifying performance sub-measurements, new products disaggregation representing new modes of CLEC entry into developing markets.

11.0 Payment

11.1 Payments to CLEC, ~~or~~ the State, or the Special Fund shall be made one month following the due date of the performance measurement report for the month for which payment is being made. Qwest will pay interest on any late payment and underpayment at the prime rate as reported in the Wall Street Journal. On any overpayment, Qwest is allowed to offset future payments by the amount of the overpayment plus interest at the prime rate.

11.2 Payment to CLEC shall be made via bill credits. Bill credits shall be identified on a summary format substantially similar to that distributed as a prototype to the CLECs and the Commissions. To the extent that a monthly payment owed to CLEC under this PAP exceeds the amount owed to Qwest by CLEC on a monthly bill, Qwest will issue a check or wire transfer to CLEC in the amount of the overage. Payment to the State shall be made via check or wire transfer.

11.3 A Special Fund shall be created for the purpose of (a) payment of an independent auditor and audit costs as specified in section 15.0, (b) payment of an independent arbitrator to resolve disputes arising out of the six-month review as described in section 16.0, and (c)

payment of other expenses incurred by the participating Commissions in the regional administration of the PAP.

11.3.1 Qwest shall establish the Special Fund as an interest bearing escrow account upon the first FCC section 271 approval of the PAP applicable to a participating state Commission. Qwest shall be authorized to withhold and deposit into the Special Fund one-fifth of all Tier 1 payments to CLECs that exceed the month 1 payment amounts in Table 2 and one-third of all Tier 2 payments. The cost of the escrow account will be paid for from account funds.

11.3.2 Commissions participating in the Special Fund shall appoint a person designated to administer and authorize disbursement of funds. All claims against the fund shall be presented to the Commissions' designates and shall be the responsibility of the participating Commissions. Disbursements from the Special Fund shall first be from Tier 2 funds and second from Tier 1 funds. Not less than every two years, Tier 1 funds that are not needed to meet the continuing obligations of the Special Fund shall be returned on a pro-rata basis to CLECs.

11.3.3 Qwest shall advance funds, not to exceed $200,000, to meet initial claims against the Special Fund to the extent Tier 1 and Tier 2 contributions are insufficient. Qwest shall be allowed to recover any such advances plus interest at the rate that the escrow account would have earned.

12.0 Cap on Tier 1 and Tier 2 Payments

12.1 There shall be a cap on the total payments made by Qwest for a 12 month period beginning with the effective date of the PAP ~~calendar year~~ for the State of South Dakota. The annual cap for the State of South Dakota shall be $15,000,000 (36% of the 1999 ARMIS Net Return), subject to any applicable adjustment permitted pursuant to section 12.2 ~~amounts by state are shown in Attachment 3.~~ CLEC agrees that this amount constitutes a maximum annual cap that shall apply to the aggregate total of Tier 1 liquidated damages, including any such damages paid pursuant to this Agreement, any other interconnection agreement, or any other payments made for the same underlying activity or omission ~~or analogous performance~~ under any other contract, order or rule~~)~~ and Tier 2 assessments or payments made by Qwest for the same underlying activity or omission ~~or analogous performance under any other another~~ contract, order or rule.

12.2 ~~The monthly cap will be determined by dividing the amount of the annual cap by twelve. The monthly cap shall be calculated by applying all payments or credits made by Qwest under this PAP as well as all payments made or credits applied for wholesale service performance pursuant to interconnection agreements, state rules or orders. To the extent in any given month the monthly cap (i.e., the annual cap divided by 12) is not reached, the subsequent month's cap will be increased by an amount equal to the unpaid portion of the previous month's cap.~~ The 36% annual cap may be increased to 44% or decreased to 30% of 1999 ARMIS Net Return as follows:

12.2.1 An increase in the cap of a maximum of 4 percentage points at any one time (i.e., first to 40 percent) shall occur upon order by the Commission if the cap has been exceeded for any consecutive period of 24 months by that same 4 percent or more, provided that: (a) the Commission has determined that the preponderance of the evidence shows Qwest could have remained beneath the cap through reasonable and prudent effort, and (b) the Commission has made that determination after having available to it on the record the results of audits and root cause analyses, and provided an opportunity for Qwest to be heard.

12.2.2 A decrease in the cap of a maximum of 4 percentage points at any one time shall occur upon order by the Commission after performance for any consecutive period of 24 months in which total payments are 8 or more percentage points below the cap amount, provided that: (a) the Commission has determined that the preponderance of the evidence shows the performance results underlying those payments results from an adequate Qwest commitment to meeting its responsibilities to provide adequate wholesale service and to keeping open its local markets and (b) the Commission shall have made that determination after providing all interested parties an opportunity to be heard.

12.2.3 The provisions of 12.2.1 and 12.2.2 shall be in effect for the next 24 month period commencing with the end of the 24 month period upon which the Commission's order is based.

12.3 If the annual cap is reached, each CLEC shall, as of the end of the year, be entitled to receive the same percentage of its total calculated Tier 1 payments. In order to preserve the operation of the annual cap, the percentage equalization shall take place as follows:

12.3.1 The amount by which any month's total year-to-date Tier 1 and Tier 2 payments exceeds the cumulative monthly cap (defined as 1/12th of the annual cap times the cumulative number of months to date) shall be calculated and apportioned between Tier 1 and Tier 2 according to the percentage that each bore of total payments for the year-to-date. The Tier 1 apportionment resulting of this calculation shall be known as the "Tracking Account."

12.3.2 The Tier 1 apportionment shall be debited against the monthly payment due to each CLEC, by applying to the year-to-date payments received by each the percentage necessary to generate the required total Tier 1 amount.

12.3.3 The Tracking Amount shall be apportioned among all CLECs so as to provide each with payments equal in percentage of its total year to date Tier 1 payment calculations.

12.3.4 This calculation shall take place in the first month that the year-to-date total Tier 1 and Tier 2 payments are expected to exceed the cumulative monthly cap and for each month of that year thereafter. Qwest shall recover any debited amounts by reducing payments due to any CLEC for that month and any succeeding months, as necessary.

~~12.3 In the event the annual cap is reached within a calendar year and Qwest continues to deliver non-conforming performance during the same year to any CLEC or to all CLECs, the Commission may recommend to the FCC that Qwest should cease offering in-region interLATA services to new customers.~~

13.0 Limitations

13.1 The PAP shall not become available in the State unless and until Qwest receives effective section 271 authority from the FCC for that State.

13.2 Qwest will not be liable for Tier 1 payments to CLEC in an FCC approved state until the Commission has approved an interconnection agreement between CLEC and Qwest which adopts the provisions of this PAP.

13.3 Qwest shall not be obligated to make Tier 1 or Tier 2 payments for any measurement if and to the extent that non-conformance for that measurement was the result of any of the following: 1) with respect to performance measurements with a benchmark standard, a Force Majeure event as defined in section 5.7 of the SGAT. Qwest will provide notice of the occurrence of a Force Majeure event within 72 hours of the time Qwest learns of the event or within a reasonable time frame that Qwest should have learned of it; ~~, including but not limited to acts of nature, acts of civil or military authority, government regulations, embargoes, epidemics, terrorist acts, riots, insurrections, fires, explosions, earthquakes, nuclear accidents, floods, work stoppages, equipment failure, power blackouts, volcanic action, other major environmental disturbances, unusually severe weather conditions, inability to secure products or services of other persons or transportation facilities or acts or omissions of transportation carriers;~~ 2) an act or omission by a CLEC that is contrary to any of its obligations under its interconnection agreement with Qwest or under federal or state law, an act or omission by CLEC that is in bad faith. Examples of bad faith conduct include, but are not limited to: unreasonably holding service orders and/or applications, "dumping" orders or applications in unreasonably large batches, "dumping" orders or applications at or near the close of a business day, on a Friday evening or prior to a holiday, and failing to provide timely forecasts to Qwest for services or facilities when such forecasts are explicitly required by the SGAT; ~~to reasonably provide services or facilities; or~~ 3) problems associated with third-party systems or equipment, which could not have been avoided by Qwest in the exercise of reasonable diligence, *provided, however*, that this third party exclusion will not be raised in the State more than three times within a calendar year. If a Force Majeure event or other excusing event recognized in this section merely suspends Qwest's ability to timely perform an activity subject to a performance measurement that is an interval measure, the applicable time frame in which Qwest's compliance with the parity or benchmark criterion is measured will be extended on an hour-for-hour or day-for-day basis, as applicable, equal to the duration of the excusing event.

13.3.1 Qwest will not be excused from Tier 1 or Tier 2 payments for any reason except as described in Section 13.0. Qwest will have the burden of demonstrating that its non-conformance with the performance measurement was excused on one of the grounds described in this PAP. A party may petition the Commission to require Qwest to deposit disputed payments into an escrow account when the requesting party can show cause, such as grounds provided in the Uniform Commercial Code for cases of commercial uncertainty.

13.3.2 Notwithstanding any other provision of this PAP, it shall not excuse performance that Qwest could reasonably have been expected to deliver assuming that it had designed, implemented, staffed, provisioned, and otherwise provided for resources reasonably required to meet foreseeable volumes and patterns of demands upon its resources by CLECs.

13.4 Qwest's agreement to implement these enforcement terms, and specifically its agreement to pay any "liquidated damages" or "assessments" hereunder, will not be considered as an admission against interest or an admission of liability in any legal, regulatory, or other proceeding relating in whole or in part to the same performance.

13.4.1 CLEC may not use: 1) the existence of this enforcement plan; or 2) Qwest's payment of Tier –1 "liquidated damages" or Tier 2 "assessments" as evidence that Qwest has discriminated in the provision of any facilities or services under Sections 251 or 252, or has violated any state or federal law or regulation. Qwest's conduct underlying its performance measures, however are not made inadmissible by its terms.

13.4.2 By accepting this performance remedy plan, CLEC agrees that Qwest's performance with respect to this remedy plan may not be used as an admission of liability or culpability for a violation of any state or federal law or regulation. (Nothing herein is intended to preclude Qwest from introducing evidence of any Tier 1 "liquidated damages" under these provisions for the purpose of offsetting the payment against any other damages or payments a CLEC might recover.) The terms of this paragraph do not apply to any proceeding before the Commission or the FCC to determine whether Qwest has met or continues to meet the requirements of section 271 of the Act.

13.5 By incorporating these liquidated damages terms into the PAP, Qwest and CLEC accepting this PAP agree that proof of damages from any non-conforming performance measurement would be difficult to ascertain and, therefore, liquidated damages are a reasonable approximation of any contractual damages that may result from a non-conforming performance measurement. Qwest and CLEC further agree that Tier 1 payments made pursuant to this PAP are not intended to be a penalty. The application of the assessments and damages provided for herein is not intended to foreclose other noncontractual legal and non-contractual regulatory claims and remedies that may be available to a CLEC.

13.6 This PAP contains a comprehensive set of performance measurements, statistical methodologies, and payment mechanisms that are designed to function together, and only together, as an integrated whole. To elect the PAP, CLEC must adopt the PAP in its entirety, in its interconnection agreement with Qwest~~in lieu of other alternative standards or relief. In no event is CLEC entitled to remedies under both the PAP and under rules, orders, or other contracts, including interconnection agreements, arising from the same or analogous wholesale performance. Where alternative remedies for Qwest's wholesale performance are available under rules, orders, or other contracts, including interconnection agreements, CLEC will be limited to either the PAP remedies or the remedies available under rules, orders, or other contracts and CLEC's choice of remedies shall be specified in its interconnection agreement~~. By electing remedies under the PAP, CLEC waives any causes of action based on a contractual theory of liability, and any right of recovery under any other theory of liability

(including but not limited to a regulatory rule or order) to the extent such recovery is related to harm compensable under a contractual theory of liability (even though it is sought through a noncontractual claim, theory, or cause of action).

13.7 If for any reason CLEC agreeing to this PAP is awarded compensation for the same underlying activity or omission ~~or analogous wholesale performance~~ for which Tier 1 assessments are made under this PAP,~~covered by this PAP,~~ Qwest may offset the award with amounts paid under this PAP or offset future payments due under the PAP by the amount of any such award. This section is not intended to permit offset of those portions of any damages allowed by noncontractual theories of liability that are not also recoverable under contractual theories of liability. Nothing in this PAP shall be read as permitting an offset related to Qwest payments related to CLEC or third-party physical damage to property or personal injury.

13.8 Qwest shall not be liable for both Tier 2 payments under the PAP and assessments, sanctions, or other payments for the same underlying activity or omission ~~or analogous performance~~ pursuant to any Commission order or service quality rules.

13.9 Whenever a Qwest Tier 1 payment to an individual CLEC exceeds $3 million in a month, ~~or when all CLEC Tier 1 payments in any given month exceed the monthly cap,~~ Qwest may commence a proceeding to demonstrate why it should not be required to pay any amount in excess of the $3 million. Upon timely commencement of the proceeding, Qwest must pay the balance of payments owed in excess of $3 million ~~the threshold amount~~ into escrow, to be held by a third-party pending the outcome of the proceeding. To invoke these escrow provisions, Qwest must file, not later than the due date of the Tier 1 payments, its ~~an~~ application ~~demonstrating why it should not be required to pay any amount in excess of the procedural threshold~~. Qwest will have the burden of proof to demonstrate why, under the circumstances, it would be unjust to require it to make the payments in excess of $3 million.~~the applicable threshold amount.~~ If Qwest reports non-conforming performance to CLEC for three consecutive months on 20% or more of the measurements reported to CLEC and has incurred no more than $1 million in liability to CLEC, then CLEC may commence a similar proceeding. In any such proceeding CLEC will have the burden of proof to demonstrate why, under the circumstances, justice requires Qwest to make payments in excess of the amount calculated pursuant to the terms of the PAP. The disputes identified in this section shall be resolved in a manner specified in the Dispute Resolution section of the SGAT ~~or interconnection agreement~~ with the CLEC.

14.0 Reporting

14.1 Upon receiving effective section 271 authority from the FCC for a state, Qwest will provide CLEC that has an approved interconnection agreement with Qwest, a monthly report of Qwest's performance for the measurements identified in the PAP by the last day of the month following the month for which performance results are being reported. However, Qwest shall have a grace period of five business days, so that Qwest shall not be deemed out of compliance with its reporting obligations before the expiration of the five business day

grace period. Qwest will collect, analyze, and report performance data for the measurements listed on Attachment 1 in accordance with the most recent version of the PIDs. Upon CLEC's request, data files of the CLEC's raw data, or any subset thereof, will be transmitted, without charge, to CLEC in a mutually acceptable format, protocol, and transmission medium.

14.2 Qwest will also provide the Commission a monthly report of aggregate CLEC performance results pursuant to the PAP by the last day of the month following the month for which performance results are being reported. However, Qwest shall have a grace period of five business days, so that Qwest shall not be deemed out of compliance with its reporting obligations before the expiration of the five business day grace period. Individual CLEC reports of participating CLECs will also be available to the Commission upon request. ~~Upon the Commission's request, data files of participating CLEC raw data, or any subset thereof, will be transmitted, without charge, to the Commission in a mutually acceptable format, protocol, and transmission form.~~ By accepting this PAP, CLEC consents to Qwest providing CLEC's report and raw data to the State Commission. Pursuant to the terms of an order of the Commission, Qwest may provide CLEC-specific data that relates to the PAP, provided that Qwest shall first initiate any procedures necessary to protect the confidentiality and to prevent the public release of the information pending any applicable Commission procedures and further provided that Qwest provides such notice as the Commission directs to the CLEC involved, in order to allow it to prosecute such procedures to their completion. Data files of participating CLEC raw data, or any subset thereof, will be transmitted, without charge, to the Commission in a mutually acceptable format, protocol, and transmission form.

14.3 In the event Qwest does not provide CLEC and the Commission with a monthly report by the last day of the month following the month for which performance results are being reported, Qwest will pay to the State a total of $500 for each business day for which performance reports are ~~due after a five business day grace period~~ 6 to 10 business days past the due date; $1,000 for each business day for which performance reports are 11 to 15 business days past the due date; and $2,000 for each business day for which performance results are more than 15 business days past the due date. If reports are on time but are missing performance results, Qwest will pay to the State a total of one-fifth of the late report amount for each missing performance measurement, subject to a cap of the full late report amount. ~~This~~ These amounts represents the total payments for omitted performance measurements or missing any report deadlines, rather than a payment per report. Prior to the date of a payment for late reports, Qwest may file a request for a waiver of the payment, which states the reasons for the waiver. The Commission may grant the waiver, deny the waiver, or provide any other relief that may be appropriate.

14.4 To the extent that Qwest recalculates payments made under this PAP, such recalculation shall be limited to the preceding three years (measured from the later of the provision of a monthly credit statement or payment due date). Qwest shall retain sufficient records to demonstrate fully the basis for its calculations for long enough to meet this potential recalculation obligation. CLEC verification or recalculation efforts should be made reasonably contemporaneously with Qwest measurements. In any event, Qwest shall maintain the records in a readily useable format for one year. For the remaining two years,

the records may be retained in archived format. Any payment adjustments shall be subject to the interest rate provisions of section 11.1.

15.0 Integrated Audit Programs/Investigations of Performance Results

15.1 Audits of the PAP shall be conducted in a two-year cycle under the auspices of the participating Commissions in accordance with a detailed audit plan developed by an independent auditor retained for a two-year period. The participating Commissions shall select the independent auditor with input from Qwest and CLECs.

15.1.1 The participating Commissions shall form an oversight committee of Commissioners who will choose the independent auditor and approve the audit plan. Any disputes as to the choice of auditor or the scope of the audit shall be resolved through a vote of the chairs of the participating commissions pursuant to Section 15.1.4.

15.1.2 The audit plan shall be conducted over two years. The audit plan will identify the specific performance measurements to be audited, the specific tests to be conducted, and the entity to conduct them. The audit plan will give priority to auditing the higher risk areas identified in the OSS report. The two-year cycle will examine risks likely to exist across first period and the past history of testing, in order to determine what combination of high and more moderate areas of risk should be examined during the two-year cycle. The first year of a two-year cycle will concentrate on areas most likely to require follow-up in the second year.

15.1.3 The audit plan shall be coordinated with other audit plans that may be conducted by other state commissions so as to avoid duplication, shall not impede Qwest's ability to comply with the other provisions of the PAP and should be of a nature and scope that it can be conducted in accordance with the reasonable course of Qwest's business operations.

15.1.4 Any dispute arising out of the audit plan, the conduct of the audit, or audit results shall be resolved by the oversight committee of Commissioners. Decisions of the oversight committee of Commissioners may be appealed to a committee of the chairs of the participating Commissions.

15.2 Qwest may make management processes more accurate or more efficient to perform without sacrificing accuracy. These changes are at Qwest's discretion but will be reported to the independent auditor in quarterly meetings in which the auditor may ask questions about changes made in the Qwest measurement regimen. The meetings, which will be limited to Qwest and the independent auditor, will permit an independent assessment of the materiality and propriety of any Qwest changes, including, where necessary, testing of the change details by the independent auditor. The information gathered by the independent auditor may be the basis for reports by the independent auditor to the participating Commissions and, where the Commissions deem it appropriate, to other participants.

15.3 In the event of a disagreement between Qwest and CLEC as to any issue regarding the accuracy or integrity of data collected, generated, and reported pursuant to the PAP,

Qwest and the CLEC shall first consult with one another and attempt in good faith to resolve the issue. If an issue is not resolved within 45 days after a request for consultation, CLEC and Qwest may, upon a demonstration of good cause, (e.g., evidence of material errors or discrepancies) request an independent audit to be conducted, at the initiating party's expense. The independent auditor will assess the need for an audit based upon whether there exists a material deficiency in the data or whether there exists an issue not otherwise addressed by the audit plan for the current cycle. The dispute resolution provision of section 18.0 is available to any party questioning the independent auditor's decision to conduct or not conduct a CLEC requested audit and the audit findings, should such an audit be conducted. An audit may not proceed until dispute resolution is completed. Audit findings will include: (a) general applicability of findings and conclusions (i.e., relevance to CLEC's or jurisdictions other than the ones causing test initiation), (b) magnitude of any payment adjustments required and, (c) whether cost responsibility should be shifted based upon the materiality and clarity of any Qwest non-conformance with measurement requirements (no pre-determined variance is appropriate, but should be based on the auditor's professional judgment). CLEC may not request an audit of data more than three years from the later of the provision of a monthly credit statement or payment due date.

15.4 Expenses for the audit of the PAP and any other related expenses, except that which may be assigned under section 15.3, shall be paid first from the Tier 2 funds in the Special Fund. The remainder of the audit expenses will be paid one half from Tier 1 funds in the Special Fund and one half by Qwest.

~~15.1 Qwest will create a separate financial system which will take performance results as inputs and calculate payments according to the terms of the PAP. An independent audit of this financial system shall be initiated one year after the effective date of the PAP and a second audit shall be started no later than 18 months thereafter. The auditor will be chosen and paid for by Qwest. Alternatively, the Commission may choose to conduct this audit itself. The necessity of any subsequent audits of the financial system shall be considered in the six-month PAP reviews, based upon the experience of the first two audits. If as a result of the audit, it is determined that Qwest underpaid, Qwest will add bill credits to CLEC and/or make additional payments to the State for the amount underpaid. In the event Qwest overpaid, future bill credits to CLEC and/or future payments to the State will be offset by the amount of the overage. All under and over payments will be credited with interest at the one year U.S. Treasury rate.~~

~~15.2 In the event of a disagreement between Qwest and CLEC as to any issue regarding the accuracy or integrity of data collected, generated, and reported pursuant to the PAP, Qwest and the CLEC shall first consult with one another and attempt in good faith to resolve the issue. If an issue is not resolved within 45 days after a request for consultation, CLEC and Qwest may, upon a demonstration of good cause, (e.g., evidence of material errors or discrepancies) request an independent audit to be conducted, at the initiating party's expense. The scope of the audit will be limited to performance measurement data collection, data reporting processes, and calculation of performance results and payments for a specific performance measurement. An audit may not be commenced more than 12 months following the month in which the alleged inaccurate results were first reported.~~

~~15.3 If an audit identifies a material deficiency affecting results, the responsible party shall reimburse the other party for the expense of the third-party auditor, (assuming the responsible party was not the party initiating the audit). In the event CLEC is found to be responsible for the deficiency, any overpayment made to CLEC as a result of the deficiency shall be refunded to Qwest with interest and any affected portion of future payments will be suspended until CLEC corrects the deficiency. In the event that Qwest is found to be responsible for the deficiency, Qwest will pay CLEC the amount that would have been due under the PAP, if not for the deficiency, including interest.~~

~~15.4 Neither CLEC nor Qwest may request more than two audits per calendar year for the entire region composed of the Qwest in-region states. Each audit request shall be limited to no more than two performance measurements per audit. For purposes of these provisions, a performance measurement is a PID, e.g., OP-3, Installation Commitments Met. CLEC agrees that Qwest shall not be required to conduct more than 3 audits at one time for the region composed of the in-region states, notwithstanding who has initiated the audit, and notwithstanding the provisions in this paragraph. This provision shall exclusively govern audits regarding performance measurements. Qwest agrees to inform Commission Staff and all CLEC's of the results of an audit.~~

15.5 Qwest will investigate any second consecutive Tier 2 miss to determine the cause of the miss and to identify the action needed in order to meet the standard set forth in the performance measurements. To the extent an investigation determines that a CLEC was responsible in whole or in part for the Tier 2 misses, Qwest shall receive credit against future Tier 2 payments in an amount equal to the Tier 2 payments that should not have been made. The relevant portion of subsequent Tier 2 payments will not be owed until any responsible CLEC problems are corrected. For the purposes of this sub-section, Tier 1 performance measurements that have not been designated as Tier 2 will be aggregated and the aggregate results will be investigated pursuant to the terms of this Agreement.

16.0 Reviews

16.1 Every six (6) months, beginning six months after the effective date of the first Section 271 approval by the FCC of one of the states that participated in the multi-state QPAP section 271 proceeding, Qwest, CLECs, and the Commissions of those state shall participate in a common review of the performance measurements to determine whether measurements should be added, deleted, or modified; whether the applicable benchmark standards should be modified or replaced by parity standards; and whether to move a classification of a measurement to High, Medium, or Low or Tier 1 to Tier 2. The criterion for reclassification of a measurement shall be whether the actual volume of data points was less or greater than anticipated. Criteria for review of performance measurements, other than for possible reclassification, shall be whether there exists an omission or failure to capture intended performance, and whether there is duplication of another measurement. The first six-month period will begin upon the FCC's approval of Qwest's 271 application for that particular state. Changes shall not be made without Qwest's agreement, except that disputes as to whether new performance measurements should be added shall be resolved by one arbitration

proceeding conducted pursuant to section 5.18.3 of the SGAT, which shall bind CLEC and Qwest and all parties to the arbitration and determine what new measures, if any, should be included in Exhibit K to the SGAT. The administration expenses of the six month reviews and of an arbitrator shall be paid from the Special Fund.

16.2 Two years after the effective date of the first FCC 271 approval of the PAP, the participating Commissions may conduct a joint review by a independent third party to examine the continuing effectiveness of the PAP as a means of inducing compliant performance. This review shall not be used to open the PAP generally to amendment, but would serve to assist Commissions in determining existing conditions and reporting to the FCC on the continuing adequacy of the PAP to serve its intended functions. The expense of the reviews shall be paid from the Special Fund.

16.~~3~~2 Qwest will make the PAP available for CLEC interconnection agreements until such time as Qwest eliminates its Section 272 affiliate. At that time, the Commission and Qwest shall review the appropriateness of the PAP and whether its continuation is necessary. However, in the event Qwest exits the interLATA market, that State PAP shall be rescinded immediately.

17.0 Voluntary Performance Assurance Plan

This PAP represents Qwest's voluntary offer to provide performance assurance. Nothing in the PAP or in any conclusion of non-conformance of Qwest's service performance with the standards defined in the PAP shall be construed to be, of itself, non-conformance with the Act.

18.0 Dispute Resolution

For the purpose of resolving disputes over the meaning of the provisions of the PAP and how they should be applied, the dispute resolution provisions of the SGAT, section 5.18, shall apply whether the CLEC uses the SGAT in its entirety or elects to make the PAP part of its interconnection agreements (i.e., the unique dispute resolution provisions of interconnection agreements should not apply).

Attachment 1: Tier 1 and Tier 2 Performance Measurements Subject to Per Occurrence Payment

Performance Measurement		Tier 1 Payments			Tier 2 Payments		
		Low	Med	High	Low	Med	Hig
GATEWAY							
Timely Outage Resolution	GA-7						X
PRE-ORDER/ORDERS							
LSR Rejection Notice Interval	PO-3[a]	X					
Firm Order Confirmations On Time	PO-5	X				X	
Work Completion Notification Timeliness	PO-6[b]	X					
Billing Completion Notification Timeliness	PO-7[b]	X					
Jeopardy Notice Interval	PO-8	X					
Timely Jeopardy Notices	PO-9	X					
Release Notifications	PO-16						X
ORDERING AND PROVISIONING							
Installation Commitments Met	OP-3[c]			X		X	
Installation Intervals	OP-4[d]			X		X	
New Service Installation Quality	OP-5			X		X	
Delayed Days	OP-6[e]			X		X	
Number Portability Timeliness	OP-8			X		X	
Coordinated Cuts On Time – Unbundled Loops	OP-13a			X		X	
LNP Disconnect Timeliness	OP-17			X		X	
MAINTENANCE AND REPAIR							
Out of Service Cleared within 24 hours	MR-3			X			
All Troubles Cleared within 4 hours	MR-5			X			
Mean time to Restore	MR-6a,b,c			X			
Repair Repeat Report Rate	MR-7			X		X	
Trouble Rate	MR-8			X		X	
LNP Trouble Reports Cleared within 24 Hours	MR-11			X		X	
LNP Trouble Reports—Mean Time to Restore	MR-12			X		X	
BILLING							
Time to Provide Recorded Usage Records	BI-1	X					X
Billing Accuracy-Adjustments for Errors	BI-3	X					
Billing Completeness	BI-4	X				X	
NETWORK PERFORMANCE							
Trunk Blocking	NI-1			X			X
NXX Code Activation	NP-1			X			X
~~COLLOCATION~~							
~~Installation Interval~~	~~CP-1~~	~~X~~					
~~Installation Commitments Met~~	~~CP-2~~			~~X~~			~~X~~
~~Feasibility Study Interval~~	~~CP-3~~	~~X~~					
~~Feasibility Study Commitments Met~~	~~CP-4~~	~~X~~					

~~a.~~ PO-3 is limited to PO-3a-1, PO-3b-1, and PO-3c.

~~b.~~ PO-6 is included with PO-7 as two "families:" PO-6a/PO-7a and PO-6b/PO-7b. Measurements within each family share a single payment opportunity with only the measurements with the highest payment being paid.

~~c. OP-3 is included as three "families:" OP-3a/3b, OP-3c, and OP-3d/e. Measurements within each family share a single payment opportunity with only the measurement with the highest payment being paid.~~

~~c.~~d. OP-4 is included with OP-6 as five "families:" OP-4a/OP-6-1, OP-4b/OP-6-2, OP-4c/OP-6-3, OP-4d/OP-6-4, and OP-4e/OP-6-5. Measurements within each family share a single payment opportunity with only the measurement with the highest payment being paid.

~~d.~~e. For purposes of the PAP, OP-6a and OP-6b will be combined and treated as one. The combined OP-6 breaks down to OP-6-1 (within MSA), OP-6-2 (outside MSA), OP-6-3 (no dispatch), OP-6-4 (zone 1), and OP-6-5 (zone 2).

Attachment 2: Performance Measurements Subject to Per Measurement Caps

Billing

Time to Provide Recorded Usage Records – BI-1 (Tier 1/Tier 2)
Billing Accuracy – Adjustments for Errors – BI-3 (Tier 1)
Billing Completeness – BI-4 (Tier 1/Tier 2)

~~Attachment 3: Annual Cap on Qwest Payments~~

~~State ($ Millions)~~	~~1999 ARMIS Net Return~~	~~Adjustment for Commission Rate Orders~~	~~Annual Cap~~
~~Idaho~~	~~68~~		~~24~~
~~Iowa~~	~~85~~		~~31~~
~~Minnesota~~	~~246~~	~~(18)~~	~~82~~
~~Montana~~	~~44~~		~~16~~
~~Nebraska~~	~~84~~		~~30~~
~~New Mexico~~	~~89~~	~~(10)**~~	~~28~~
~~North Dakota~~	~~35~~		~~13~~
~~Oregon~~	~~132~~	~~(32)~~	~~36~~
~~South Dakota~~	~~42~~		~~15~~
~~Utah~~	~~128~~		~~46~~
~~Washington~~	~~225~~		~~81~~
~~Wyoming~~	~~34~~		~~12~~

~~The individual state annual payment cap amounts were calculated based upon Qwest's 1999 ARMIS results, adjusted to reflect the full annual effect of subsequent general rate case orders of the respective state regulatory commissions.~~

~~** The New Mexico adjustment reflects the New Mexico Commission's interim rate order in Docket No. 3007. Permanent rates will be set in Docket No. 3008 and will be reflected in this adjustment when rates are final.~~

Lynn Anton Stang
Qwest Corporation
1801 California Street, Suite 5100
Denver, CO 80202
Phone: 303 672-2734
Fax: 303 295-7069

Gregory B. Monson (2294)
Ted D. Smith (3017)
STOEL RIVES LLP
201 South Main Street, Suite 1100
Salt Lake City, UT 84111
Phone: 801/328-3131
Fax: 801 578-6999

Attorneys for Qwest Corporation

BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH

In the Matter of the Application of QWEST CORPORATION for Approval of Compliance with 47 U.S.C. § 271(d)(2)(B)	:	Docket No. 00-049-08 **STIPULATION BETWEEN ADVOCACY STAFF AND QWEST REGARDING PERFORMANCE ASSURANCE PLAN**

Judith Hooper, temporarily acting as Advocacy Staff for the Public Service Commission of Utah ("Advocacy Staff") pursuant to the Procedural Order issued December 6, 2001 ("Order"), and Qwest Corporation ("Qwest") hereby stipulate that the sections of the Performance Assurance Plan ("PAP") attached to this Stipulation as Attachment 1 are intended to resolve issues raised and changes to the PAP recommended by the "Staff Report on the Qwest Post Entry Assurance Plan (QPAP)" dated October 26, 2001 ("Advisory Staff's

Report") that differ from those in the "Report on Qwest's Performance Assurance Plan" issued by the Facilitator on October 22, 2001.[1] This Stipulation is based upon the following:

1. In August of 2000, eleven of the 14 states participating in Qwest's Regional Oversight Committee ("ROC"), including Utah, invited interested parties to participate in a collaborative process designed to seek creation of a consensus PAP. Staffs of the state commissions, competitive local exchange carriers ("CLECs"), including AT&T Communications of the Mountain States, Inc. ("AT&T"), WorldCom, Inc. ("WorldCom"), McLeodUSA Telecommunications Services, Inc. ("McLeod"), XO Utah, Inc. ("XO") and Electric Lightwave, Inc. ("ELI") (XO and ELI will be referred to hereinafter collectively as "XO/ELI") and other CLECs, and Qwest participated in the collaborative. Five multi-day workshops, a number of conference calls and numerous exchanges of proposals, supporting data and other information occurred from October 2000 through May of 2001.

2. The statistical methods and payment structure of the PAP approved by the Federal Communications Commission ("FCC") in SBC Communications, Inc.'s application under 47 U.S.C. § 271 for the state of Texas ("Texas PAP") served as the starting point for the ROC collaborative. Through the collaborative process, consensus was reached on a number of issues, including several modifications to the Texas PAP.

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[1] In addition to Advisory Staff's Report, John Antonuk of The Liberty Consulting Group, the facilitator selected by the Commission and the commissions from six other states to conduct multi-state workshops on issues arising under 47 U.S.C. § 271 ("Facilitator") issued a report on the PAP dated October 22, 2001 ("Facilitator's Report"). Qwest filed a PAP with the Commission on November 15, 2001 that incorporated the Facilitator's recommendations. Qwest will file a red-lined version of the PAP incorporating the changes in Attachment 1 into the PAP filed in this docket on November 15, 2001

3. After it appeared in May 2001 that further collaborative efforts were in doubt, the seven state commissions then participating in multi-state workshops on other aspects of Qwest's 271 compliance, including Utah, determined to hold multi-state hearings to determine the sufficiency of the PAP. Two additional states also decided to participate in these multi-state PAP hearings. The Facilitator, who had not previously been involved in the ROC collaborative, was asked to conduct these hearings. Procedural issues were resolved by conferences and briefing. Hearings were held during the weeks of August 13 and August 27, 2001, during which several parties submitted evidence and comment. Briefs and reply briefs were filed in September of 2001. In addition to the staffs of the nine state commissions, CLECs, including AT&T, WorldCom, and XO/ELI, participated in this process. Through this process, consensus was reached on additional PAP issues.

4. On October 22, 2001, the Facilitator issued the Facilitator's Report in all states except Utah. The Facilitator's Report recommended resolutions for all impasse issues.

5. On October 26, 2001, Utah Staff issued Advisory Staff's Report. Although Advisory Staff's Report was consistent with the Facilitator's Report on many issues, it departed from the Facilitator's Report on several significant issues.

6. Qwest filed comments in the other eight states on the Facilitator's Report on November 1, 2001 with an errata filed on November 6, 2001. Although Qwest did not agree with all of the further modifications to the PAP recommended by the Facilitator, it stated that it was prepared to accept them subject to clarification and limited modification. Qwest filed a red-lined PAP with its comments providing changes consistent with the Facilitator's Report and

its comments. Various CLECs also filed comments on the Facilitator's Report accepting some recommendations and disagreeing with others.

7. On November 6, 2001, Qwest filed comments on Advisory Staff's Report generally disagreeing with the changes made by Advisory Staff to the Facilitator's recommendations. AT&T, WorldCom and XO/ELI also filed comments. They agreed with some of the recommendations of Advisory Staff's Report, but suggested that Advisory Staff did not go far enough in increasing Qwest's obligations under the PAP on some issues.

8. A technical conference on the PAP was held before the Commission on November 19, 2001. At the technical conference, Qwest and the CLECs presented their positions to the Commission and responded to questions from the Commission and Advisory Staff.

9. On December 6, 2001, the Commission issued the Order temporarily designating Judith Hooper as Advocacy Staff for purposes of determining if agreement could be reached on the PAP. The Order directed interested parties to contact her to participate in negotiations and directed that at a minimum one meeting should be held on December 12, 2001 at which all parties could participate. The Order also directed the parties to file a report of the status of their negotiations by December 18, 2001 and indicated that any party could seek to extend the date for negotiations beyond December 18, 2001.

10. Pursuant to the Order and notice issued on December 10, 2001, Advocacy Staff held a meeting on December 12, 2001 at which Qwest, AT&T, WorldCom, XO/ELI and the Utah Rural Telecom Association participated. At the meeting, Advocacy Staff stated that the purpose of the discussions was to determine if agreement could be reached on resolution of

issues with the bounds being the Facilitator's Report and Advisory Staff's Report. All parties were allowed to present their views on each of the issues in which the Facilitator's and Advisory Staff's Reports differed. In addition, at least one CLEC presented positions that sought to impose obligations on Qwest in excess of those imposed by Advisory Staff's Report.

11. Following the December 12, 2001 meeting, Advocacy Staff continued to meet with Qwest and to meet separately with other parties. Qwest was unwilling to be bound to joint negotiations with all parties. Advocacy Staff determined that further negotiations, holding separate Qwest and CLEC meetings, would be worthwhile and requested that the Commission extend the date for negotiations beyond December 18, 2001. Since December 18, 2001, Advocacy Staff has had several additional meetings and discussions with Qwest and separate meetings and discussions with CLECs.[2]

12. Advocacy Staff and Qwest stipulate that the provisions of the PAP attached to and incorporated in this Stipulation are intended to resolve the issues raised and changes to the PAP recommended by Advisory Staff's Report that differ from those in the Facilitator's Report.

13. Although the CLEC parties have not entered into this Stipulation, Advocacy Staff believes it has given serious consideration to the positions they have expressed in both their filed comments and positions taken during this negotiation period, and has attempted to

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[2] On January 23, 2001, AT&T filed "AT&T's Notice of Violation of the Public Service Commission of Utah's December 6, 2001 Order and Motion To Remand the QPAP to the Commission with Request for Forthwith Determination" objecting to the separate negotiations. Qwest responded on January 24, 2002, objecting to AT&T's notice and requesting that the negotiations be allowed to continue. AT&T filed "AT&T's Notice of Continued Violation of the Public Service Commission of Utah's December 6, 2001 Order and Motion To Compel" on March 4, 2002, reiterating the arguments in the original notice.

accommodate these positions to the extent possible consistent with the public interest Advocacy Staff and Qwest stipulate that the Commission should immediately issue a notice affording CLECs an opportunity to comment on this Stipulation and recommend that they be given ten days to submit comments to the Commission before the Commission accepts this Stipulation. If CLECs submit comments opposed to this Stipulation, Advocacy Staff and Qwest recommend that they be given seven days to respond to those comments before the Commission acts on this Stipulation. Thereafter, if the Commission believes further proceedings are necessary, Advocacy Staff and Qwest recommend that the Commission conduct a technical conference or hearing at the Commission's earliest convenience

14. The Order directed that "public policy justification" be provided for the agreements reached on the PAP. In general, Advocacy Staff and Qwest have attempted to balance Staff's interest in allowing future changes in the PAP with Qwest's interest in having certainty regarding its obligations and potential liability under the PAP They have attempted to balance Advisory Staff's interest in flexibility in approaching issues either on a Utah-only basis or a multi-state basis with Qwest's interest in limiting exposure to potentially duplicative proceedings.

15. Advocacy Staff and Qwest reserve the right to withdraw from this Stipulation or to advocate or support positions different than those set forth in this Stipulation if the Commission rejects all or any portion of the proposed language contained in Attachment 1, recommends any different or additional conditions with respect to such issues or is not able to make a positive recommendation to the FCC based on the November 15, 2001 PAP as modified by Attachment 1. In such case, neither Advocacy Staff nor Qwest shall be bound or

prejudiced by the terms of this Stipulation, and each of them shall be entitled to seek reconsideration of the Commission's recommendation regarding changes to the proposed PAP and to take other steps as it deems appropriate.

16. Except to the extent expressly stated in this Stipulation, nothing in this Stipulation shall be (1) cited or construed as precedent or as indicative of Advocacy Staff's or Qwest's positions on a resolved issue or (2) asserted or deemed to mean that either of them agreed with or adopted the other's legal or factual assertions in this or any other proceeding, including those before the Commission, the state courts of Utah or of any other state, the federal courts of the United States of America, or the FCC. The limitation in this paragraph shall not apply to any proceeding to enforce the terms of this Stipulation. In entering into this Stipulation, neither Advocacy Staff nor Qwest is waiving any position regarding the Commission's authority.

17. Advocacy Staff and Qwest acknowledge that this Stipulation is the product of negotiation and compromise and shall not be construed against either of them on the basis that it was the drafter of any or all portions of this Stipulation. This Stipulation constitutes Advocacy Staff's and Qwest's entire resolution of all matters set forth herein, and it supersedes any and all prior oral and written understandings or resolutions on such matters that previously existed or occurred in this proceeding, and no such prior understanding or resolution or related representations shall be relied upon by them.

18. Advocacy Staff and Qwest agree to support acceptance of the Stipulation by the Commission.

DATED: March 27, 2002.

Judith Hooper

Advocacy Staff

Lynn Anton Stang
Qwest Corporation

Gregory B. Monson
Ted D. Smith
STOEL RIVES LLP

Attorneys for Qwest Corporation

CERTIFICATE OF SERVICE

I hereby certify that a copy of STIPULATION [illegible] QWEST REGARDING PERFORMANCE ASSURANCE PLAN was [illegible] on the service list for this docket and upon the Multi-state PA Super Liaisy [illegible] March 27, 2002.

TIER 2 TRIGGERS

9.1.3 Notwithstanding the Tier 2 payment provision in section 9.1.2, if Qwest's monthly conforming measurement payment percentage (as measured by the percentage of measurement payment opportunities where the plan did not require Qwest to make a payment to CLEC's to the total payment opportunities) falls below 85% for any 5 of 12 consecutive months, it will result in the removal of the Tier 2 "2 out of 3 consecutive month" provision for Tier 2 performance metrics, discussed in section 9.1.2, such that payments for Tier 2 measurements without a Tier 1 counterpart would be made with respect to the first month of nonconforming performance and payments for Tier 2 performance measurements with a Tier 1 counterpart would be made with respect to the second consecutive month of nonconforming performance. All other provisions in section 9.1.2 shall apply. This modification shall be limited to those performance measurements where the percentage of nonconforming sub-measures was below 85% during the same 5 months which invoked this provision. If Qwest's monthly conforming measurement payment percentage is above 90% for any 9 consecutive months following modifications required by this section, the plan provisions shall revert to their state prior to such modifications.

INTEREST

11.1 Payments to CLEC, the State, or the Special Fund shall be made one month following the due date of the performance measurement report for the month for which payment is being made. Qwest will pay interest on any late payment and underpayment at the State of Utah post judgment interest rate, as found in Utah Code Ann. § 15-1-4. On any overpayment, Qwest is allowed to offset future payments by the amount of the overpayment plus interest at the Utah post judgment interest rate.

SPECIAL FUND

11.3 Upon the execution of a memorandum of understanding with the Utah Commission, a Utah Special Fund and a Utah Discretionary Fund shall be created for the purposes and in accordance with section 11.0. The Utah Commission shall appoint a person designated to administer and authorize disbursement of funds. All claims against the funds shall be presented to the Commission's designate and shall be the responsibility of the Utah Commission.

11.3.1 Qwest shall establish the Utah Special Fund and the Utah Discretionary Fund as separate interest bearing escrow accounts. Upon Qwest receiving effective section 271 authority from the FCC for the state of Utah, the Commission shall determine and direct Qwest to deposit into the Utah Special Fund either 1) one-fifth of all Tier 1 payments that exceed the month 1 payment amounts in Table 2 and one-third of all Tier 2 payments or 2) 50% of all Tier 2 payments.

Qwest shall deposit any other Tier 2 payments into the Utah Discretionary Fund. The costs of the escrow accounts will be paid for from the accounts' funds.

11.3.2 The Utah Special Fund shall be created to pay the independent auditor and audit costs for the purpose of a regional audit as specified in section 15.0-15.4 or audit costs associated with a state audit pursuant to section 15.5, and to pay expenses incurred by the Commission in participating in any regional review of the PIDs. Disbursements from the Utah Special Fund shall first be from Tier 2 funds and second from Tier 1 funds. Not less than every two years, Tier 1 funds that are not needed to meet the continuing obligations of the Special Fund shall be returned on a pro-rata basis to CLECs, including any interest not used for fund administration. Other than the transfer of funds allowed in section 11.3.2.1, disbursements from the Utah Discretionary Fund shall be limited to Utah telecommunications initiatives. Any excess funds in the Utah Special Fund may be transferred to the Utah Discretionary Fund at the Commission's discretion.

11.3.2.1 If the Utah Commission chooses not to participate in the regional audit pursuant to sections 15.0-15.4 and the account balance of the Utah Special Fund escrow account is less than $50,000 at the time of any annual audit described in section 15.5, a transfer of funds from the Utah Discretionary Fund to the Utah Special Fund shall be allowed in the amount necessary to bring the Utah Special Fund balance to $50,000.

11.3.3 Notwithstanding the provisions herein, Qwest shall advance sufficient funds to any consolidated Special Fund established by participating states, set up for the purpose of a regional audit as specified in sections 15.0-15.4, not to exceed $200,000 (or $500,000 in the event 6 or more states participate in the regional audit) in order to meet initial claims against that Fund to the extent that contributions from Tier 1 and/or Tier 2 payments are insufficient. Qwest shall be allowed to recover any such advances plus interest at the rate that such an escrow account would have earned from future Tier 2 payments.

CAP

12.1 There shall be an initial procedural annual cap ("initial cap") on the total payments made by Qwest for any consecutive 12-month period beginning with the effective date of the PAP for the State of Utah ("plan year"). The amount of this initial annual cap for the State of Utah shall be $31,000,000 (24% of the 1999 Utah ARMIS Net Return). During any given plan year, Qwest may be required to make payments in excess of the initial annual cap, as described in section 12.2, but in no event shall the annual payments exceed maximum cap of 44% of the 1999 ARMIS Utah Net Return, or $56,000,000. CLEC agrees that these provisions will result in a maximum annual cap that shall apply to the aggregate total of Tier 1 liquidated damages, including any such damages paid pursuant to this Agreement, any other interconnection agreement, or any other payments made for the same underlying activity or omission under any other contract, and Tier 2 assessments or payments made by Qwest for the same underlying activity or omission under any other contract, order or rule.

12.2 If the initial procedural cap described in 12.1, or any subsequent cap established by the Commission pursuant to this section which is under the 44% maximum cap ("existing cap"), is

exceeded, or is projected to be exceeded, prior to the end of any plan year, Qwest may file a petition with the Commission seeking relief from making payments in excess of the existing cap. Upon Qwest's filing, the Commission shall initiate an expedited proceeding to determine whether and to what extent Qwest should be required to make payments in excess of the existing cap (but not to exceed the 44% annual cap.) Qwest will not be required to make payments in excess of the existing cap pending the outcome of the proceeding before the Commission. The Commission shall use a public interest standard in deciding whether to raise the existing cap. Qwest will be required to make payments in excess of the existing cap only if the Commission finds, after the expedited proceeding, that the public interest requires the existing cap to be raised. In making its determination on whether the public interest requires such action, one of the Commission's primary considerations in raising or maintaining an existing cap shall be whether Qwest could have remained below the cap through reasonable and prudent efforts. In such a proceeding, Qwest shall have the burden of establishing that it could not have remained below the existing cap through the use of reasonable and prudent effort. If the Commission determines that Qwest should make payments in excess of the existing cap, Qwest shall be required to make any and all payments that were suspended with interest and continue to make payments pursuant to the new cap established by the Commission. If no petition is filed, Qwest shall be required to continue to make Tier 1 and Tier 2 payments under the plan for the remainder of the plan year up to an annual cap of 44% of 1999 ARMIS Utah Net Return.

EQUALIZATION

12.3 If the annual cap is reached, each CLEC shall, as of the end of the plan year, be entitled to receive the same percentage of its total calculated Tier 1 payments. In order to preserve the operation of the annual cap, the percentage of equalization shall take place as follows:

12.3.1 The amount by which any month's total year-to-date Tier 1 and Tier 2 payments exceeds the cumulative monthly cap (defined as 1/12th of the annual cap times the cumulative number of months to date) shall be calculated and apportioned between Tier 1 and Tier 2 according to the percentage that each bore of total payments for the year-to-date. The Tier 1 apportionment resulting of this calculation shall be known as the "Tracking Account."

12.3.2 The Tier 1 apportionment shall be debited against the monthly payment due to each CLEC, by applying to the year-to-date payments received by each the percentage necessary to generate the required total Tier 1 amount.

12.3.3 The Tracking Amount shall be apportioned among all CLECs so as to provide each with payments equal in percentage of its total year to date Tier 1 payment calculations.

12.3.4 This calculation shall take place in the first month that the year-to-date total Tier 1 and Tier 2 payments are expected to exceed the cumulative monthly cap and for each month of that year thereafter. Qwest shall recover any debited amounts by reducing payments due to any CLEC for that month and any succeeding months, as necessary.

OFFSET

13.6 This PAP contains a comprehensive set of performance measurements, statistical methodologies, and payment mechanisms that are designed to function together, and only together, as an integrated whole. To elect the PAP, CLEC must adopt the PAP in its entirety in its interconnection agreement with Qwest in lieu of other alternative standards or relief. Where alternative standards or remedies for Qwest's wholesale performance are available under rules, orders, or contracts, including interconnection agreements, CLEC will be limited to either PAP standards and remedies or the standards and remedies available under rules, orders or contracts and CLECs choice of remedies shall be specified in its interconnection agreement.

13.7 Qwest shall be entitled to seek an offset against any recovery by CLEC under any noncontractual theory of liability (including but not limited to tort and antitrust claims). Nothing in this PAP shall be read as permitting an offset related to Qwest payments related to CLEC or third-party physical damage to property or personal injury.

13.8 To the extent Qwest believes that some Tier 2 payments required to be made under this PAP would duplicate payments that have been assessed by or on behalf of the Commission pursuant to any service quality rules or Commission orders, Qwest may make such Tier 2 payments to a special interest bearing escrow account and then dispute the payments before the Utah Commission. If Qwest can show that the payments relate to the same underlying activity or omission, it may retain the Tier 2 payments and any interest accrued on such payments.

AUDITS

15.0 Integrated Audit Program/Investigations of Performance Results

15.1 Audits of the PAP shall be conducted in a two-year cycle under the auspices of the participating Commissions in accordance with a detailed audit plan developed by an independent auditor retained for a two-year period. The participating Commissions shall select the independent auditor with input from Qwest and CLECs.

15.1.2 The participating Commissions shall form an oversight committee of Commissioners who will choose the independent auditor and approve the audit plan. Any disputes as to the choice of auditor or the scope of the audit shall be resolved through a vote of the chairs of the participating commissions pursuant to Section 15.1.5.

15.1.3 The audit plan shall be conducted over two years. The audit plan will identify the specific performance measurements to be audited, the specific tests to be conducted, and the entity to conduct them. The audit plan will give priority to auditing the higher risk areas identified in the OSS report. The two-year cycle will examine risks likely to exist across that period and the past history of testing, in order to determine what combination of high and more moderate areas of risk should be examined during the two-year cycle. The first year of a two-year cycle will concentrate on areas most likely to require follow-up in the second year.

15.1.4 The audit plan shall be coordinated with other audit plans that may be conducted by other state commissions so as to avoid duplication, shall not impede Qwest's ability to comply with the other provisions of the PAP and should be of a nature and scope that it can be conducted consistent with the reasonable course of Qwest's business operations.

15.1.5 Any dispute arising out of the audit plan, the conduct of the audit, or audit results shall be resolved by the oversight committee of Commissioners. Decisions of the oversight committee of Commissioners may be appealed to a committee of the chairs of the participating Commissions.

15.2 Qwest may make management processes more accurate or more efficient to perform without sacrificing accuracy. These changes are at Qwest's discretion but will be reported to the independent auditor in quarterly meetings in which the auditor may ask questions about changes made in the Qwest measurement regimen. The meetings, which will be limited to Qwest and the independent auditor, will permit an independent assessment of the materiality and propriety of any Qwest changes, including, where necessary, testing of the change details by the independent auditor. The information gathered by the independent auditor may be the basis for reports by the independent auditor to the participating Commissions and, where the commissions deem it appropriate, to other participants.

15.3 In the event of a disagreement between Qwest and CLEC as to any issue regarding the accuracy or integrity of data collected, generated, and reported pursuant to the PAP, Qwest and the CLEC shall first consult with one another and attempt in good faith to resolve the issue. If an issue is not resolved within 45 days after a request for consultation, CLEC and Qwest may, upon a demonstration of good cause, (e.g., evidence of material errors or discrepancies) request an independent audit to be conducted, at the initiating party's expense. The independent auditor will assess the need for an audit based upon whether there exists a material deficiency in the data or whether there exists an issue not otherwise addressed by the audit plan for the current cycle. The dispute resolution provision of section 18.0 is available to any party questioning the independent auditor's decision to conduct or not conduct a CLEC request audit and the audit findings, should such an audit be conducted. An audit may not proceed until dispute resolution is completed. Audit findings will include: (a) general applicability of findings and conclusions (i.e., relevance to CLECs or jurisdictions other than the ones causing audit initiation), (b) magnitude of any payment adjustments required and, (c) whether cost responsibility should be shifted based upon the materiality and clarity of any Qwest non-conformance with measurement requirements (no pre-determined variance is appropriate, but should be based on the auditor's professional judgment). CLEC may not request an audit of data more than three years from the later of the provision of a monthly credit statement or payment due date.

15.4 Expenses for the regional audit of the PAP and any other related expenses, except that which may be assigned under section 15.3, shall be paid first from the Tier 2 funds in the Special Fund. The remainder of audit expenses will be paid one half from Tier 1 funds in the Special Fund and one half by Qwest.

15.5 If the Utah Commission chooses not to participate in the regional audit described in sections 15.0-15.4 it may conduct an audit with the monies contained in the Utah Special Fund pursuant to the following:

A. The audit shall be limited to (1) problem areas requiring further oversight as specifically identified in a previous audit; (2) any submeasurements changed or being changed from a manual to an electronic system; (3) any submeasurement responsible for at least 20% of the payments paid by Qwest over the prior year, and (4) whether Qwest is exercising due diligence in evaluating which, if any, performance data can be properly excluded from its performance measurements.

B. The first audit pursuant to this section 15.5 shall be conducted no sooner than twelve months after Qwest receives effective 271 authority from the FCC for the state of Utah and may be conducted every twelve months thereafter. Any audits conducted pursuant to this section 15.5 shall be conducted by the same auditor retained to conduct the regional audit unless the Commission, for good cause (i.e., conflict, price, integrity, or viability of the firm), finds the regional auditor is unacceptable.

C. No investigation or audit of any performance measurement shall be conducted within 12 months of any audit of the same performance measurement or submeasurement, including any audit conducted under the regional audit program or by another state or by a CLEC so long as the results of the other audits are made available to the Commission and the Division of Public Utilities and such audit is applicable to Utah specific data. If any audit has been conducted but does not include Utah specific data, the Commission may audit the performance measurement to the degree necessary to verify Utah specific results without duplicating relevant parts of the prior audit, unless the Commission finds the data produced by a performance measurement to be unreliable.

D. Any audit conducted pursuant to this section must be designed and conducted to specifically address the perceived problem or condition that triggers the audit.

E. No audit or investigation requested pursuant to this section 15.5 shall be duplicative of any other audit. Any audit requested pursuant to this section shall be coordinated with other audits including audits planned or conducted by the regional audit program or pursuant to any other PAP, shall be planned and conducted so as to avoid duplication and interference with Qwest's ability to comply with the other provisions of the PAP, and shall be of a nature and scope that it can be conducted within the reasonable course of Qwest's business. Qwest shall not be required to audit more than three performance measurements at the same time and Qwest's resources shall be allocated first to any ongoing regional audits.

SIX MONTH REVIEW

16.1 Every six (6) months, beginning six months after the effective date of Section 271 approval by the FCC for the state of Utah, Qwest, CLECs, the Commission, and the Utah Division of Public Utilities shall participate in a review of the performance measurements to determine whether measurements should be added, deleted, or modified; whether the applicable benchmark standards should be modified or replaced by parity standards; and whether to move a classification of a measurement to High, Medium, or Low, Tier 1 or Tier 2. The criterion for reclassification of a measurement shall be whether the actual volume of data points was less or greater than anticipated. Criteria for review of performance measurements, other than for possible reclassification, shall be whether there exists an omission or failure to capture intended performance, and whether there is duplication of another measurement. Any reclassification of performance measurements must be approved by Qwest. Any disputes regarding adding, deleting, or modifying performance measurements shall be resolved pursuant to a proceeding before the Commission and subject to judicial review. No new performance measurements shall be added to this PAP that have not been subject to observation as diagnostic measurements for a period of 6 months. Any changes made at the six-month review pursuant to this section and as a result of a final non-appealable decision shall upon finality apply to and modify this agreement between CLEC and Qwest.

Qwest shall not be liable for making any payments under the QPAP that result from changes made pursuant to the preceding paragraph and section 16.3, that exceed 10% of the monthly payments that Qwest would have made absent the effect of such changes as a whole. Such payment limitation shall be accomplished by factoring the payments resulting from the changes to ensure that such payments remain within 10% of the payments Qwest would have made absent such changes.

ESCALATION

16.2. If at the time the Commission conducts any six-month review, Qwest is making Tier 1 sub-measurement payments that have reached the 6 month payment escalation level, as described in section 6.2 and Table 2 of this plan, the Commission may consider whether the Tier 1 payment for any such measurements should continue to escalate beyond the six month payment level identified in Table 2. The Commission shall base its decision on whether Qwest, through reasonable and prudent efforts, could have limited such payment and whether continued escalation is in the public interest. For those measures that the Commission decides payments should escalate beyond 6 months, any escalated payments beyond 12 months shall be deemed Tier 2 payments, payable to the state in accordance with section 7.5.

16.3 If the Commission determines that the payment levels for the specified performance measurements should continue to escalate, based on the criterion in section 16.2, Qwest shall add $100 per month to the 6 month Tier 1 payment levels in Table 2 for each consecutive month of non-conforming performance. For payment levels that have escalated beyond 6 months there shall be an accelerated payment de-escalation process based on consecutive months of conforming performance, as follows. For payment levels that have escalated 9 months or more, 3 consecutive months of conforming performance will reduce the payments to the 6-month level. After 3 more consecutive months of conforming performance, the payment level will reduce to

the base amount. Except as specifically provided by the accelerated payment de-escalation process in this section, payment de-escalation shall occur in accordance the 'step down' provision described in section 6.2.1. Performance measurements that have been subject to escalation beyond 6 months, in accordance with this section, but which subsequently de-escalate below the 6 month payment level, would only be subject to further escalation beyond 6 months if decided by the Commission in a subsequent 6 month review in accordance with this section 16.3 and section 16.2.

16.4 Any changes made pursuant to sections 16.2 and 16.3 shall be subject to and included in the calculation and application of the 10% payment collar identified in section 16.1.

VOLUNTARY PLAN

17.0 Voluntary Performance Assurance Plan

This PAP represents Qwest's voluntary offer to provide performance assurance. Nothing in the PAP or in any conclusion of non-conformance of Qwest's service performance with the standards defined in the PAP shall be construed to be, of itself, non-conformance with the Act. Except for those changes expressly provided in sections 12.2, 9.1.3 and 16.1, no changes shall be made to this QPAP.

Exhibit K
PERFORMANCE ASSURANCE PLAN

1.0 Introduction

1.1 As set forth in this Agreement, Qwest and CLEC voluntarily agree to the terms of the following Performance Assurance Plan ("PAP"), prepared in conjunction with Qwest's application for approval under Section 271 of the Telecommunications Act of 1996 (the "Act") to offer in-region long distance service.

2.0 Plan Structure

2.1 The PAP is a two-tiered, self-executing remedy plan. CLEC shall be provided with Tier 1 payments if, as applicable, Qwest does not provide parity between the service it provides to CLEC and that which it provides to its own retail customers, or Qwest fails to meet applicable benchmarks.

2.1.1 As specified in section 7.0, if Qwest fails to meet parity and benchmark standards on an aggregate CLEC basis, Qwest shall make Tier 2 payments to a Fund established by the state regulatory commission or, if required by existing law, to the state general fund.

2.2 As specified in sections 6.0 and 7.0 and Attachments 1 and 2, payment is generally on a per occurrence basis, (i.e., a set dollar payment times the number of non-conforming service events). For the performance measurements which do not lend themselves to per occurrence payment, payment is on a per measurement basis, (i.e., a set dollar payment). The level of payment also depends upon the number of consecutive months of non-conforming performance, (i.e., an escalating payment the longer the duration of non-conforming performance).

2.3 Qwest shall be in conformance with the parity standard when service Qwest provides to CLEC is equivalent to that which it provides to its retail customers. The PAP relies upon statistical scoring to determine whether any difference between CLEC and Qwest performance results is significant, that is, not attributable to simple random variation. Statistical parity shall exist when performance results for CLEC and for Qwest retail analogue result in a z-value that is no greater than the critical z-values listed in the Critical Z-Statistical Table in section 5.0

2.4 For performance measurements that have no Qwest retail analogue, agreed upon benchmarks shall be used. Benchmarks shall be evaluated using a "stare and compare" method. For example, if the benchmark is for a particular performance measurement is 95% or better, Qwest performance results must be at least 95% to meet the benchmark. Percentage benchmarks will be adjusted to round the allowable number of misses up or down to the closest integer, except when a benchmark standard and low CLEC volume are such that a

100% performance result would be required to meet the standard and has not been attained. In such a situation, the determination of whether Qwest meets or fails the benchmark standard will be made using performance results for the month in question, plus a sufficient number of consecutive months so that a 100% performance result would not be required to meet the standard. For purposes of section 6.2, a meet or fail determined by this procedure shall count as a single month.

3.0 Performance Measurements

3.1 The performance measurements included in the PAP are set forth in Attachment 1. Each performance measurement identified is defined in the Performance Indicator Definitions ("PIDs") developed in the ROC Operational Support System ("OSS") collaborative, and which are included in the SGAT at Exhibit B. The measurements have been designated as Tier 1, Tier 2, or both Tier 1 and Tier 2 and given a High, Medium, or Low designation.

4.0 Statistical Measurement

4.1 Qwest uses a statistical test, namely the modified "z-test," for evaluating the difference between two means (i.e., Qwest and CLEC service or repair intervals) or two percentages (e.g., Qwest and CLEC proportions), to determine whether a parity condition exists between the results for Qwest and the CLEC(s). The modified z-tests shall be applicable if the number of data points are greater than 30 for a given measurement. For testing measurements for which the number of data points are 30 or less, Qwest will use a permutation test to determine the statistical significance of the difference between Qwest and CLEC.

4.2 Qwest shall be in conformance when the monthly performance results for parity measurements (whether in the form of means, percents, or proportions and at the equivalent level of disaggregation) are such that the calculated z-test statistics are not greater than the critical z-values as listed in Table 1, section 5.0.

4.3 Qwest shall be in conformance with benchmark measurements when the monthly performance result equals or exceeds the benchmark, if a higher value means better performance, and when the monthly performance result equals or is less than the benchmark if a lower value means better performance.

The formula for determining parity using the modified z-test is:

$$z = DIFF / \sigma_{DIFF}$$

Where:

$$DIFF = M_{Qwest} - M_{CLEC}$$

M_{QWEST} = Qwest average or proportion

M_{CLEC} = CLEC average or proportion

σ_{DIFF} = square root $[\sigma^2 Qwest\ (1/n_{CLEC} + 1/n_{Qwest})]$

σ^2_{Qwest} = calculated variance for Qwest

n_{Qwest} = number of observations or samples used in Qwest measurement

n_{CLEC} = number of observations or samples used in CLEC measurement

The modified z-tests will be applied to reported parity measurements that contain more than 30 data points.

In calculating the difference between Qwest and CLEC performance, the above formula applies when a larger Qwest value indicates a better level of performance. In cases where a smaller Qwest value indicates a higher level of performance, the order is reversed, i.e., M_{CLEC} - M_{QWEST}.

4.3.1 For parity measurements where the number of data points is 30 or less, Qwest will apply a permutation test to test for statistical significance. Permutation analysis will be applied to calculate the z-statistic using the following logic:

Calculate the modified z-statistic for the actual arrangement of the data
Pool and mix the CLEC and Qwest data sets
Perform the following 1000 times:
Randomly subdivide the pooled data sets into two pools, one the same size as the original CLEC data set (n_{CLEC}) and one reflecting the remaining data points, and one reflecting the remaining data points, (which is equal to the size of the original Qwest data set or n_{QWEST}).
Compute and store the modified z-test score (Z_S) for this sample.
Count the number of times the z-statistic for a permutation of the data is greater than the actual modified z- statistic
Compute the fraction of permutations for which the statistic for the rearranged data is greater than the statistic for the actual samples

If the fraction is greater than α, the significance level of the test, the hypothesis of no difference is not rejected, and the test is passed. The α shall be .05 when the critical z value is 1.645 and .15 when the critical z value is 1.04.

5.0 Critical Z-Value

5.1 The following table shall be used to determine the critical z-value that is referred to in section 6.0. It is based on the monthly business volume of the CLEC for the particular performance measurements for which statistic testing is being performed.

TABLE 1: CRITICAL Z-VALUE

CLEC volume (Sample size)	LIS Trunks, UDITs, Resale, UBL-DS1 and DS-3	All Other
1-10	1.04*	1.645
11-150	1.645	1.645
151-300	2.0	2.0
301-600	2.7	2.7
601-3000	3.7	3.7
3001 and above	4.3	4.3

* The 1.04 applies for individual month testing for performance measurements involving LIS trunks and DS-1 and DS-3 that are UDITs, Resale, or Unbundled Loops. The performance measurements are OP-3d/e, OP-4d/e, OP-5, OP-6-4/5, MR-5a/b, MR-7d/e, and MR-8. For purposes of determining consecutive month misses, 1.645 shall be used. Where performance measurements disaggregate to zone 1 and zone 2, the zones shall be combined for purposes of statistical testing.

6.0 Tier 1 Payments to CLEC

6.1 Tier 1 payments to CLEC shall be made solely for the performance measurements designated as Tier 1 on Attachment 1. The payment amount for non-conforming service varies depending upon the designation of performance measurements as High, Medium, and Low and the duration of the non-conforming service condition as described below. Non-conforming service is defined in section 4.0.

6.1.1 Determination of Non-Conforming Measurements: The number of performance measurements that are determined to be non-conforming and, therefore, eligible for Tier 1 payments, are limited according to the critical z-value shown in Table 1, section 5.0. The critical z-values are the statistical standard that determines for each CLEC performance measurement whether Qwest has met parity. The critical z-value is selected from Table 1 according to the monthly CLEC volume for the performance measurement. For instance, if the CLEC sample size for that month is 100, the critical z-value is 1.645 for the statistical testing of that parity performance measurement.

6.2 Determination of the Amount of Payment: Tier 1 payments to CLEC, except as provided for in sections 6.3 and 10.0, are calculated and paid monthly based on the number of performance measurements exceeding the critical z-value. Payments will be made on either a per occurrence or per measurement basis, depending upon the performance measurement, using the dollar amounts specified in Table 2 below. The dollar amounts vary depending upon whether the performance measurement is designated High, Medium, or Low and escalate depending upon the number of consecutive months for which Qwest has not met the standard for the particular measurement.

6.2.1 The escalation of payments for consecutive months of non-conforming service will be matched month for month with de-escalation of payments for every month of conforming service. For example, if Qwest has four consecutive monthly "misses" it will make payments that escalate from month 1 to month 4 as shown in Table 2. If, in the next month, service meets the standard, Qwest makes no payment. A payment "indicator" de-escalates down from month 4 to month 3. If Qwest misses the following month, it will make payment at the month 3 level of Table 2 because that is where the payment "indicator" presently sits. If Qwest misses again the following month, it will make payments that escalate back to the month 4 level. The payment level will de-escalate back to the original month 1 level only upon conforming service sufficient to move the payment "indicator" back to the month 1 level.

6.2.2 For those performance measurements listed on Attachment 2 as "Performance Measurements Subject to Per Measurement Caps," payment to a CLEC in a single month shall not exceed the amount listed in Table 2 below for the "Per Measurement" category. For those performance measurements listed on Attachment 2 as "Performance Measurements Subject to Per Measurement Payments," payment to a CLEC will be the amount set forth in Table 2 below under the section labeled "per measurement."

TABLE 2: TIER-1 PAYMENTS TO CLEC

Per Occurrence						
Measurement Group	Month 1	Month 2	Month 3	Month 4	Month 5	Month 6 and each following month
High	$150	$250	$500	$600	$700	$800
Medium	$ 75	$150	$300	$400	$500	$600
Low	$ 25	$ 50	$100	$200	$300	$400

Per Measurement Cap						
Measurement Group	Month 1	Month 2	Month 3	Month 4	Month 5	Month 6 and each following month
High	$25,000	$50,000	$75,000	$100,000	$125,000	$150,000
Medium	$10,000	$20,000	$30,000	$ 40,000	$ 50,000	$ 60,000
Low	$ 5,000	$10,000	$15,000	$ 20,000	$ 25,000	$ 30,000

6.3 For collocation, CP-2 and CP-4 performance measurements shall be relied upon for delineation of collocation business rules. For purposes of calculating Tier 1 payments, collocation jobs and collocation feasibility studies that are later than the due date will have a per day payment applied according to Table 3. The per day payment will be applied to any collocation job in which the feasibility study is provided or the collocation installation is completed later than the scheduled date. The calculation of the payment amount will be performed by applying the per day payment amounts as specified in Table 3. Thus, for days 1

through 10, the payment is $150 per day. For days 11 through 20, the payment is $300 per day and so on.

TABLE 3: TIER-1 COLLOCATION PAYMENTS TO CLECS

Days Late	Completion Date	Feasibility Study
1 to 10 days	$150/day	$45/day
11 to 20 days	$300/day	$90/day
21 to 30 days	$450/day	$135/day
31 to 40 days	$600/day	$180/day
More than 40 days	$1,000/day	$300/day

6.4 A minimum payment calculation shall be performed at the end of each year for each CLEC with annual order volumes of no more than 1,200. The payment shall be calculated by multiplying $2,000 by the number of months in which at least one payment was made to the CLEC. To the extent that the actual CLEC payment for the year is less than the product of the preceding calculation, Qwest shall make an additional payment equal to the difference.

7.0 Tier 2 Payments to the State

7.1 Payments to the State shall be limited to the performance measurements designated in section 7.4 for Tier 2 per measurement payments and in Attachment 1 for per occurrence payments and which have at least 10 data points each month for the period payments are being calculated. Similar to the Tier 1 structure, Tier 2 measurements are categorized as High, Medium, and Low and the amount of payments for non-conformance varies according to this categorization.

7.2 Determination of Non-Conforming Measurements. The determination of non-conformance will be based upon the aggregate of all CLEC data for each Tier 2 performance measurement. Non-conforming service is defined in section 4.2 (for parity measurements) and 4.3 (for benchmark measurements), except that a 1.645 critical z-value shall be used for all parity measurements but MR-2 and OP-2. The critical z-value is the statistical standard that determines for each performance measurement whether Qwest has met parity.

7.3 Determination of the Amount of Payment: Except as provided in section 7.4, Tier 2 payments are calculated and paid monthly based on the number of performance measurements failing performance standards for a third consecutive month, or if two out of three consecutive months in the 12 month period have been missed, the second consecutive month for Tier 2 measurements with Tier 1 counterparts and one month for Tier 2 measurements that do not have Tier 1 counterparts. Payment will be made on either a per occurrence or per measurement basis, whichever is applicable to the performance measurement, using the dollar amounts specified in Table 4 or Table 5 below. Except as provided in section 7.4, the dollar amounts vary depending upon whether the performance measurement is designated High, Medium, or Low.

7.3.1 For those Tier 2 measurements listed on Attachment 2 as "Performance Measurements Subject to Per Measurement Caps," payment to the State in a single month shall not exceed the amount listed in Table 4 for the "Per Measurement" category

TABLE 4: TIER-2 PAYMENTS TO STATE FUNDS

Per Occurrence

Measurement Group	
High	$500
Medium	$300
Low	$200

Per Measurement/Cap

Measurement Group	
High	$75,000
Medium	$30,000
Low	$20,000

7.4 Performance Measurements Subject to Per Measurement Payment: The following Tier 2 performance measurements shall have their performance results measured on a region-wide (14 state) basis. Failure to meet the performance standard, therefore, will result in a per measurement payment in each of the Qwest in-region 14 states adopting this PAP. The performance measurements are:

GA-1: Gateway Availability - IMA-GUI
GA-2: Gateway Availability - IMA-EDI
GA-3: Gateway Availability - EB-TA
GA-4: System Availability - EXACT
GA-6: Gateway Availability - GUI-Repair
PO-1: Pre-Order/Order Response Times
OP-2: Call Answered within Twenty Seconds - Interconnect Provisioning Center
MR-2: Calls Answered within Twenty Seconds - Interconnect Repair Center

GA-1 has three sub-measurements: GA-1A, GA-1B, and GA-1C. PO-1 shall have two sub-measurements: PO-1A and PO-1B. PO-1A and PO-1B shall have their transaction types aggregated together.

For these measurements, Qwest will make a Tier 2 payment based upon monthly performance results according to Table 5: Tier 2 Per Measurement Payments to State Funds.

TABLE 5: TIER-2 PER MEASUREMENT PAYMENTS TO STATE FUNDS

Measurement	Performance	State Payment	14 State Payment
GA-1,2,3,4,6	1% or lower	$1,000	$14,000
	>1% to 3%	$10,000	$140,000
	>3% to 5%	$20,000	$280,000
	>5%	$30,000	$420,000
PO-1	2 sec. Or less	$1,000	$14,000

~~November 15, 2001~~
March 29, 2002

	>2 sec. to 5 sec	$5,000	$70,000
	>5 sec. to 10 sec	$10,000	$140,000
	>10 sec	$15,000	$210,000
OP-2/MR-2	1% or lower	$1,000	$14,000
	>1% to 3%	$5,000	$70,000
	>3% to 5%	$10,000	$140,000
	>5%	$15,000	$210,000

7.5 Payment of Tier 2 Funds. Payments to a state fund shall be used for any purpose determined by the Commission that is allowed to it by state law. If the Commission is not permitted by state law to receive or administer Tier 2 payments, the payments shall be made to the state general fund or to such other source as may be provided for under state law.

8.0 Step by Step Calculation of Monthly Tier 1 Payments to CLEC

8.1 Application of the Critical Z-Values. Qwest shall identify the Tier 1 parity performance measurements that measure the service provided to CLEC by Qwest for the month in question and the critical z-value from Table 1 in section 5.0 that shall be used for purposes of statistical testing for each particular performance measurement. The statistical testing procedures described in section 4.0 shall be applied. For the purpose of determining the critical z-values, each disaggregated category of a performance measurement is treated as a separate sub-measurement. The critical z-value to be applied is determined by the CLEC volume at each level of disaggregation or sub-measurement.

8.2 Performance Measurements for which Tier 1 Payment is Per Occurrence

8.2.1 Performance Measurements that are Averages or Means.

8.2.1.1 Step 1: For each performance measurement, the average or the mean that would yield the critical z-value shall be calculated. The same denominator as the one used in calculating the z-statistic for the measurement shall be used. (For benchmark measurements, the benchmark value shall be used.)

8.2.1.2 Step 2: The percentage difference between the actual averages and the calculated averages shall be calculated. The calculation is "% diff = (CLEC result - Calculated Value)/Calculated Value". The percent difference shall be capped at a maximum of 100%. In all calculations of percent differences in sections 8.0 and 9.0, the calculated percent differences is capped at 100%.

8.2.1.2 Step 3: For each performance measurement, the total number of data points shall be multiplied by the percentage calculated in the previous step and the per occurrence dollar amounts from the Tier 1 Payment Table shall determine the payment to the CLEC for each non-conforming performance measurement.

8.2.2 Performance Measurements that are Percentages.

8.2.2.1 Step 1: For each performance measurement, the percentage that would yield the critical z-value shall be calculated. The same denominator as the one used in calculating the z- statistic for the measurement shall be used. (For benchmark measurements, the benchmark value shall be used.)

8.2.2.2 Step 2: The difference between the actual percentages for the CLEC and the calculated percentages shall be determined.

8.2.2.3 Step 3: For each performance measurement, the total number of data points shall be multiplied by the difference in percentage calculated in the previous step, and the per occurrence dollar amount taken from the Tier 1 Payment Table, to determine the payment to the CLEC for each non-conforming performance measurement.

8.2.3 Performance Measurements that are Ratios or Proportions:

8.2.3.1 Step 1: For each performance measurement the ratio that would yield the critical z-value shall be calculated. The same denominator as the one used in calculating the z-statistic for the measurement shall be used. (For benchmark measurements, the benchmark value shall be used.)

8.2.3.2 Step 2: The absolute difference between the actual rate for the CLEC and the calculated rate shall be determined.

8.2.3.3 Step 3: For each performance measurement, the total number of data points shall be multiplied by the difference calculated in the previous step, and the per occurrence dollar amount taken from the Tier 1 Payment Table, to determine the payment to the CLEC for each non-conforming performance measurement.

8.3 Performance Measurements for which Tier 1 Payment is Per Measure:

8.3.1 For each performance measurement where Qwest fails to meet the standard, the payment to the CLEC shall be the dollar amount shown on the "per measure" portion of Table 2: Tier 1 Payments to CLEC.

9.0 Step by Step Calculation of Monthly Tier 2 Payments to State Funds

9.1.1 Application of the Critical Z-Value: Qwest shall identify the Tier 2 parity performance measurements that measure the service provided by Qwest to all CLECs for the month in question. The statistical testing procedures described in section 4.0 shall be applied, except that a 1.645 critical z-value shall be used for all parity measurements but MR-2 and OP-2.

9.1.2 To determine if Tier 2 payments for performance measurements listed on Attachment 1 shall be made in the current month, the following shall be determined. For Tier 2

measurements that have Tier 1 counterparts, it shall be determined whether Qwest missed the performance standard for three consecutive months, or if Qwest has missed the standard in any two out of three consecutive months for the 12 month period, for two consecutive months. For Tier 2 measurements that do not have Tier 1 counterparts, it shall be determined whether Qwest missed the performance standard for three consecutive months, or if Qwest has missed the standard in any two out of three consecutive months for the 12 month period, for the current month. If any of these conditions are met and there are at least 10 data points for the measurement in each month, a Tier 2 payment will be calculated and paid as described below and will continue in each succeeding month until Qwest's performance meets the applicable standard.

9.1.3 Notwithstanding the Tier 2 payment provision in section 9.1.2, if Qwest's monthly conforming measurement payment percentage (as measured by the percentage of measurement payment opportunities where the plan did not require Qwest to make a payment to CLECs to the total payment opportunities) falls below 85% for any 5 of 12 consecutive months, it will result in the removal of the Tier 2 "2 out of 3 consecutive month" provision for Tier 2 performance metrics, discussed in section 9.1.2, such that payments for Tier 2 measurements without a Tier 1 counterpart would be made with respect to the first month of nonconforming performance and payments for Tier 2 performance measurements with a Tier 1 counterpart would be made with respect to the second consecutive month of nonconforming performance. All other provisions in section 9.1.2 shall apply. This modification shall be limited to those performance measurements where the percentage of nonconforming sub-measures was below 85% during the same 5 months which invoked this provision. If Qwest's monthly conforming measurement payment percentage is above 90% for any 9 consecutive months following modifications required by this section, the plan provisions shall revert to their state prior to such modifications.

9.2 Performance Measurements for which Tier 2 Payment is Per Occurrence:

9.2.1 Performance Measurements that are Averages or Means:

9.2.1.1 Step 1: The monthly average or the mean for each performance measurement that would yield the critical z-value for each month shall be calculated. The same denominator as the one used in calculating the z-statistic for the measurement shall be used. (For benchmark measurements, the benchmark value shall be used.)

9.2.2.2 Step 2: The percentage difference between the actual averages and the calculated averages for each month shall be calculated . The calculation for parity measurements is % diff = (actual average – calculated average)/calculated average. The percent difference shall be capped at a maximum of 100%. In all calculations of percent differences in section 8.0 and section 9.0, the calculated percent difference is capped at 100%.

9.2.2.3 Step 3: For each performance measurement, the total number of data points each month shall be multiplied by the percentage calculated in the previous step. The average for three months (rounded to the nearest integer) shall be calculated and multiplied by the result

of the per occurrence dollar amount taken from the Tier 2 Payment Table to determine the payment to the State for each non-conforming performance measurement.

9.3 Performance Measurements that are Percentages:

9.3.1 Step 1: For each performance measurement, the monthly percentage that would yield the critical z-value for each month shall be calculated. The same denominator as the one used in calculating the z-statistic for the measurement shall be used. (For benchmark measurements, the benchmark value shall be used.)

9.3.1.2 Step 2: The difference between the actual percentages and the calculated percentages for each of the three non-conforming months shall be calculated. The calculation for parity measurement is diff = (CLEC result – calculated percentage). This formula shall be applicable where a high value is indicative of poor performance. The formula shall be reversed where high performance is indicative of good performance.

9.3.1.3 Step 3: For each performance measurement, the total number of data points for each month shall be multiplied by the difference in percentage calculated in the previous step. The average for three months shall be calculated (rounded to the nearest integer) and multiplied by the result of the per occurrence dollar amounts taken from the Tier 2 Payment Table to determine the payment to the State.

9.4 Performance Measurements that are Ratios or Proportions:

9.4.1 Step 1: For each performance measurement, the ratio that would yield the critical z-value for each month shall be calculated. The same denominator as the one used in calculating the z-statistic for the measurement shall be used. (For benchmark measurements, the benchmark value shall be used.)

9.4.1.1 Step 2: The difference between the actual rate for the CLEC and the calculated rate for each month of the non-conforming three-month period shall be calculated. The calculation is: diff = (CLEC rate – calculated rate). This formula shall apply where a high value is indicative of poor performance. The formula shall be reversed where high performance is indicative of good performance.

9.4.1.2 Step 3: For each performance measurement, the total number of data points shall be multiplied by the difference calculated in the previous step for each month. The average for three months shall be calculated (rounded to the nearest integer) and multiplied by the result of the per occurrence dollar amounts taken from the Tier 2 Payment Table to determine the payment to the State.

9.5 Performance Measurements for which Tier 2 Payment is Per Measure:

9.5.1 For each performance measurement where Qwest fails to meet the standard, the payment to the State Fund shall be the dollar amount shown on the "per measure" portion of the Tier 2 Payment Table.

10.0 Low Volume, Developing Markets

10.1 For certain qualifying performance standards, if the aggregate monthly volumes of CLECs participating in the PAP are more than 10, but less than 100, Qwest will make Tier 1 payments to CLECs for failure to meet the parity or benchmark standard for the qualifying performance sub-measurements. The qualifying sub-measurements are the UNE-P (POTS), megabit resale, and ADSL qualified loop product disaggregation of OP-3, OP-4, OP-5, MR-3, MR-5, MR-7, and MR-8. If the aggregate monthly CLEC volume is greater than 100, the provisions of this section shall not apply to the qualifying performance sub-measurement.

10.2 The determination of whether Qwest has met the parity or benchmark standards will be made using aggregate volumes of CLECs participating in the PAP. In the event Qwest does not meet the applicable performance standards, a total payment to affected CLECs will be determined in accordance with the high, medium, low designation for each performance measurement (see Attachment 1) and as described in section 8.0, except that CLEC aggregate volumes will be used. In the event the calculated total payment amount to CLECs is less than $5,000, a minimum payment of $5,000 shall be made. The resulting total payment amount to CLECs will be apportioned to the affected CLECs based upon each CLEC's relative share of the number of total service misses.

10.3 At the six (6)-month reviews, Qwest will consider adding to the above list of qualifying performance sub-measurements, new products disaggregation representing new modes of CLEC entry into developing markets.

11.0 Payment

11.1 Payments to CLEC, the State, or the Special Fund shall be made one month following the due date of the performance measurement report for the month for which payment is being made. Qwest will pay interest on any late payment and underpayment at the ~~prime~~**State of Utah post judgment interest** rate, as ~~reported~~**found** in ~~the Wall Street Journal~~**Utah Code Ann. § 15-1-4.** On any overpayment, Qwest is allowed to offset future payments by the amount of the overpayment plus interest at the ~~prime~~**Utah post judgment interest** rate.

11.2 Payment to CLEC shall be made via bill credits. Bill credits shall be identified on a summary format substantially similar to that distributed as a prototype to the CLECs and the Commissions. To the extent that a monthly payment owed to CLEC under this PAP exceeds the amount owed to Qwest by CLEC on a monthly bill, Qwest will issue a check or wire transfer to CLEC in the amount of the overage. Payment to the State shall be made via check or wire transfer.

11.3 ~~A Special~~**Upon the execution of a memorandum of understanding with the Utah Commission, a Utah Special Fund and a Utah Discretionary** Fund shall be created for the ~~purpose of (a) payment of an independent auditor and audit costs as specified~~**purposes and** in

accordance with section ~~15.0, (b) payment of an independent arbitrator to resolve disputes arising out of the six-month review as described in section 16.0, and (c) payment of other expenses incurred by the participating Commissions in the regional administration of the PAP~~**11.0. The Utah Commission shall** appoint **a** person designated to administer and authorize disbursement of funds. All claims against the **funds** shall be presented to the **Commission's designate** and shall be the responsibility of the **Utah Commission**.

11.3.1 Qwest shall establish the **Utah** Special Fund **and the Utah Discretionary Fund** as ~~a~~**separate** interest bearing escrow ~~account upon the first FCC~~**accounts. Upon Qwest receiving effective** section 271 ~~approval of~~ **authority from** the ~~PAP applicable to a participating~~ **FCC for the** state **of Utah, the** Commission~~. Qwest~~ shall ~~be authorized to withhold~~**determine** and **direct Qwest to** deposit into the **Utah** Special Fund **either 1)** one-fifth of all Tier 1 payments ~~to CLECs~~ that exceed the month 1 payment amounts in Table 2 and one-third of all Tier 2 payments **or 2) 50% of all Tier 2 payments**. **Qwest shall deposit any other Tier 2 payments into the Utah Discretionary Fund.** The ~~cost~~**costs** of the escrow ~~account~~**accounts** will be paid for from ~~account~~**the accounts'** funds.

11.3.2 ~~Commissions participating in the~~**The Utah** Special Fund shall ~~appoint~~ **be created to pay the** independent auditor and audit costs **for the purpose of** ~~a person designated to administer and authorize disbursement of funds. All claims against the fund shall be presented to the Commissions' designates and shall be the responsibility of the~~ **regional audit as specified in section 15.0-15.4 or audit costs associated with a state audit pursuant to section 15.5, and to pay** expenses incurred by the **Commission in** participating ~~Commissions~~**in any regional review of the PIDs**. Disbursements from the **Utah** Special Fund shall first be from Tier 2 funds and second from Tier 1 funds. Not less than every two years, Tier 1 funds that are not needed to meet the continuing obligations of the Special Fund shall be returned on a pro-rata basis to CLECs**, including any interest not used for fund administration. Other than the transfer of funds allowed in section 11.3.2.1, disbursements from the Utah Discretionary Fund shall be limited to Utah telecommunications initiatives. Any excess funds in the Utah Special Fund may be transferred to the Utah Discretionary Fund at the Commission's discretion.**

11.3.2.1 If the Utah Commission chooses not to participate in the regional audit pursuant to sections 15.0-15.4 and the account balance of the Utah Special Fund escrow account is less than $50,000 at the time of any annual audit described in section 15.5, a transfer of funds from the Utah Discretionary Fund to the Utah Special Fund shall be allowed in the amount necessary to bring the Utah Special Fund balance to $50,000.

11.3.3 **Notwithstanding the provisions herein,** Qwest shall advance **sufficient** funds **to any consolidated Special Fund established by participating states, set up for the purpose of a regional audit as specified in sections 15.0-15.4,** not to exceed $~~200,000~~**200,000 (or $500,000 in the event 6 or more states participate in the regional audit) in order** to meet initial claims against the ~~Special~~**that** Fund to the extent **that contributions from** Tier 1 ~~and/or~~ Tier 2 ~~contributions~~ **payments** are insufficient. Qwest shall be allowed to recover any ~~such advances~~ plus interest at the rate that ~~the~~**such an** escrow account would have earned **from future Tier 2 payments**.

12.0 Cap on Tier 1 and Tier 2 Payments

12.1 There shall be ~~a cap~~**an initial procedural annual cap ('initial cap')** on the total payments made by Qwest for a**any consecutive** 12 -month period beginning with the effective date of the PAP for the State of Utah **("plan year")**. The **amount of this initial** annual cap for the State of Utah shall be $~~46,000,000~~**31,000,000** (~~36~~**24**% of the 1999 **Utah** ARMIS Net Return~~), subject to~~. **During** any ~~applicable adjustment permitted pursuant~~**given plan year, Qwest may be required** to **make payments in excess of the initial annual cap, as described in** section ~~12.2.~~ **12.2, but in no event shall the annual payments exceed maximum cap of 44% of the 1999 ARMIS Utah Net Return, or $56,000,000.** CLEC agrees that ~~this amount constitutes~~**these provisions will result in** a maximum annual cap that shall apply to the aggregate total of Tier 1 liquidated damages, including any such damages paid pursuant to this Agreement, any other interconnection agreement, or any other payments made for the same underlying activity or omission under any other contract, ~~order or rule~~ and Tier 2 assessments or payments made by Qwest for the same underlying activity or omission under any other contract, order or rule.

~~12.2 The 36% annual cap may be increased to 44% or decreased to 30% of 1999 ARMIS Net Return as follows:~~

~~12.2.1 An increase in the~~ **12.2 If the initial procedural** cap ~~of a maximum of 4 percentage points at~~**described in 12.1, or** any ~~one-time (i.e., first to 40 percent) shall occur upon order~~**subsequent cap established** by the Commission ~~if~~**pursuant to this section which is under** the ~~cap has been~~**44% maximum cap ('existing cap'), is** exceeded ~~for any consecutive period of 24 months by that same 4 percent or more, provided that: (a)~~ **or is projected to be exceeded, prior to** the **end of any plan year, Qwest may file a petition with the** Commission ~~has determined that~~ **seeking relief from making payments in excess of** the ~~preponderance~~**existing cap. Upon Qwest's filing, the Commission shall initiate an expedited proceeding to determine whether and to what extent Qwest should be required to make payments in excess of the existing cap (but not to exceed the 44% annual cap.) Qwest will not be required to make payments in excess** of the ~~evidence shows~~**existing cap pending the outcome of the proceeding before the Commission. The Commission shall use a public interest standard in deciding whether to raise the existing cap. Qwest will be required to make payments in excess of the existing cap only if the Commission finds, after the expedited proceeding, that the public interest requires the existing cap to be raised. In making its determination on whether the public interest requires such action, one of the Commission's primary considerations in raising or maintaining an existing cap shall be whether** Qwest could have remained ~~beneath the cap~~ **below the cap** through **reasonable and prudent efforts. In such a proceeding, Qwest shall have the burden of establishing that it could not have remained below the existing cap through the use of** reasonable and prudent effort~~, and (b) the Commission has made~~. **If the Commission determines that Qwest should make payments in excess of the existing cap, Qwest shall be required to make any and all payments** that ~~determination after having available to it on the record the results of audits and root cause analyses, and provided an~~

~~opportunity for Qwest to be heard.~~ **were suspended with interest and continue to make payments pursuant to the new cap established by the Commission. If no petition is filed, Qwest shall be required to continue to make Tier 1 and Tier 2 payments under the plan for the remainder of the plan year up to an annual cap of 44% of 1999 ARMIS Utah Net Return.**

~~12.2.2 A decrease in the cap of a maximum of 4 percentage points at any one time shall occur upon order by the Commission after performance for any consecutive period of 24 months in which total payments are 8 or more percentage points below the cap amount, provided that: (a) the Commission has determined that the preponderance of the evidence shows the performance results underlying those payments results from an adequate Qwest commitment to meeting its responsibilities to provide adequate wholesale service and to keeping open its local markets and (b) the Commission shall have made that determination after providing all interested parties an opportunity to be heard.~~

~~12.2.3 The provisions of 12.2.1 and 12.2.2 shall be in effect for the next 24 month period commencing with the end of the 24 month period upon which the Commission's order is based.~~

12.3 If the annual cap is reached, each CLEC shall, as of the end of the **plan** year, be entitled to receive the same percentage of its total calculated Tier 1 payments. In order to preserve the operation of the annual cap, the percentage equalization shall take place as follows:

12.3.1 The amount by which any month's total year-to-date Tier 1 and Tier 2 payments exceeds the cumulative monthly cap (defined as 1/12th of the annual cap times the cumulative number of months to date) shall be calculated and apportioned between Tier 1 and Tier 2 according to the percentage that each bore of total payments for the year-to-date. The Tier 1 apportionment resulting of this calculation shall be known as the "Tracking Account."

12.3.2 The Tier 1 apportionment shall be debited against the monthly payment due to each CLEC, by applying to the year-to-date payments received by ~~eachthe~~**each the** percentage necessary to generate the required total Tier 1 amount.

12.3.3 The Tracking Amount shall be apportioned among all CLECs so as to provide each with payments equal in percentage of its total year to date Tier 1 payment calculations.

12.3.4 This calculation shall take place in the first month that the year-to-date total Tier 1 and Tier 2 payments are expected to exceed the cumulative monthly cap and for each month of that year thereafter. Qwest shall recover any debited amounts by reducing payments due to any CLEC for that month and any succeeding months, as necessary.

13.0 Limitations

13.1 The PAP shall not become available in the State unless and until Qwest receives effective section 271 authority from the FCC for that State.

13.2 Qwest will not be liable for Tier 1 payments to CLEC in an FCC approved state until the Commission has approved an interconnection agreement between CLEC and Qwest which adopts the provisions of this PAP.

13.3 Qwest shall not be obligated to make Tier 1 or Tier 2 payments for any measurement if and to the extent that non-conformance for that measurement was the result of any of the following: 1) with respect to performance measurements with a benchmark standard, a Force Majeure event as defined in section 5.7 of the SGAT. Qwest will provide notice of the occurrence of a Force Majeure event within 72 hours of the time Qwest learns of the event or within a reasonable time frame that Qwest should have learned of it; 2) an act or omission by a CLEC that is contrary to any of its obligations under its interconnection agreement with Qwest or under federal or state law; an act or omission by CLEC that is in bad faith. Examples of bad faith conduct include, but are not limited to: unreasonably holding service orders and/or applications, "dumping" orders or applications in unreasonably large batches, "dumping" orders or applications at or near the close of a business day, on a Friday evening or prior to a holiday, and failing to provide timely forecasts to Qwest for services or facilities when such forecasts are explicitly required by the SGAT; 3) problems associated with third-party systems or equipment, which could not have been avoided by Qwest in the exercise of reasonable diligence, *provided, however*, that this third party exclusion will not be raised in the State more than three times within a calendar year. If a Force Majeure event or other excusing event recognized in this section merely suspends Qwest's ability to timely perform an activity subject to a performance measurement that is an interval measure, the applicable time frame in which Qwest's compliance with the parity or benchmark criterion is measured will be extended on an hour-for-hour or day-for-day basis, as applicable, equal to the duration of the excusing event.

13.3.1 Qwest will not be excused from Tier 1 or Tier 2 payments for any reason except as described in Section 13.0. Qwest will have the burden of demonstrating that its non-conformance with the performance measurement was excused on one of the grounds described in this PAP. A party may petition the Commission to require Qwest to deposit disputed payments into an escrow account when the requesting party can show cause, such as grounds provided in the Uniform Commercial Code for cases of commercial uncertainty.

13.3.2 Notwithstanding any other provision of this PAP, it shall not excuse performance that Qwest could reasonably have been expected to deliver assuming that it had designed, implemented, staffed, provisioned, and otherwise provided for resources reasonably required to meet foreseeable volumes and patterns of demands upon its resources by CLECs.

13.4 Qwest's agreement to implement these enforcement terms, and specifically its agreement to pay any "liquidated damages" or "assessments" hereunder, will not be considered as an admission against interest or an admission of liability in any legal, regulatory, or other proceeding relating in whole or in part to the same performance.

13.4.1 CLEC may not use: 1) the existence of this enforcement plan; or 2) Qwest's payment of Tier 1 "liquidated damages" or Tier 2 "assessments" as evidence that Qwest has discriminated in the provision of any facilities or services under Sections 251 or 252, or has violated any state or federal law or regulation. Qwest's conduct underlying its performance measures, however are not made inadmissible by its terms.

13.4.2 By accepting this performance remedy plan, CLEC agrees that Qwest's performance with respect to this remedy plan may not be used as an admission of liability or culpability for a violation of any state or federal law or regulation. (Nothing herein is intended to preclude Qwest from introducing evidence of any Tier 1 "liquidated damages" under these provisions for the purpose of offsetting the payment against any other damages or payments a CLEC might recover.) The terms of this paragraph do not apply to any proceeding before the Commission or the FCC to determine whether Qwest has met or continues to meet the requirements of section 271 of the Act.

13.5 By incorporating these liquidated damages terms into the PAP, Qwest and CLEC accepting this PAP agree that proof of damages from any non-conforming performance measurement would be difficult to ascertain and, therefore, liquidated damages are a reasonable approximation of any contractual damages that may result from a non-conforming performance measurement. Qwest and CLEC further agree that Tier 1 payments made pursuant to this PAP are not intended to be a penalty. The application of the assessments and damages provided for herein is not intended to foreclose other noncontractual legal and non-contractual regulatory claims and remedies that may be available to a CLEC.

13.6 This PAP contains a comprehensive set of performance measurements, statistical methodologies, and payment mechanisms that are designed to function together, and only together, as an integrated whole. To elect the PAP, CLEC must adopt the PAP in its entirety, in its interconnection agreement with Qwest. ~~By electing~~ **in lieu of other alternative standards or relief. Where alternative standards or** remedies **for Qwest's wholesale performance are available** under ~~the PAP~~**rules, orders**, **or contracts, including** interconnection agreements, CLEC ~~waives any causes of action based on a contractual theory of liability~~ **will be limited to either PAP standards** and ~~any right of recovery under any other~~ **remedies or the standards and remedies available under rules, orders or contracts and CLEC's choice of remedies shall be specified in its interconnection agreement.**

13.7 Qwest shall be entitled to seek an offset against any recovery by CLEC under any noncontractual theory of liability (including but not limited to ~~a regulatory rule or contract~~ **and antitrust claims**) ~~to the extent such recovery is related to harm compensable under a contractual theory of liability (even though it is sought through a noncontractual claim, theory, or cause of action).~~ ~~13.7 If for any reason CLEC agreeing to this PAP is awarded compensation for the same underlying activity or omission for which Tier 1 assessments are made under this PAP, Qwest may offset the award with amounts paid under this PAP or offset future payments due under the PAP by the amount of any such award. This section is not intended to permit offset of those portions of any damages allowed by noncontractual theories of liability that are not also recoverable under contractual theories of~~

~~[illegible]~~ ~~Nothing in this PAP shall be read as permitting an offset related to Qwest payments related to CLEC or third-party physical damage to property or personal injury.~~

~~[illegible]~~ ~~Qwest shall not be liable for both~~**To the extent Qwest believes that some** Tier 2 ~~payments required to be made~~ under ~~the~~**this** PAP **would duplicate payments that have been assessed by or on behalf of the Commission pursuant to any service quality rules or Commission orders, Qwest may make such Tier 2 payments to a special interest bearing escrow account** and ~~assessments, sanctions, or other~~**then dispute the** payments ~~for~~**before the Utah Commission. If Qwest can show that the payments relate to** the same underlying ~~activity or omission pursuant to~~**, it may retain the Tier 2 payments and** any ~~Commission order or service quality rules~~**interest accrued on such payments**.

~~[illegible]~~ ~~Whenever a Qwest Tier 1 payment to an individual CLEC exceeds $3 million in a month, Qwest may commence a proceeding to demonstrate why it should not be required to pay any amount in excess of the $3 million. Upon timely commencement of the proceeding, Qwest must pay the balance of payments owed in excess of $3 million into escrow, to be held by a third-party pending the outcome of the proceeding. To invoke these escrow provisions, Qwest must file, no later than the due date of the Tier 1 payments, its application. Qwest will have the burden of proof to demonstrate why, under the circumstances, it would be unjust to require it to make the payments in excess of $3 million. If Qwest reports non-conforming performance to CLEC for three consecutive months on 20% or more of the measurements reported to CLEC and has incurred no more than $1 million in liability to CLEC, then CLEC may commence a similar proceeding. In any such proceeding CLEC will have the burden of proof to demonstrate why, under the circumstances, justice requires Qwest to make payments in excess of the amount calculated pursuant to the terms of the PAP. The disputes identified in this section shall be resolved in a manner specified in the Dispute Resolution section of the SGAT with the CLEC~~

~~14.0~~ Reporting

~~14.1~~ ~~Upon receiving effective section 271 authority from the FCC for a state, Qwest will provide CLEC that has an approved interconnection agreement with Qwest, a monthly report of Qwest's performance for the measurements identified in the PAP by the last day of the month following the month for which performance results are being reported. However, Qwest shall have a grace period of five business days, so that Qwest shall not be deemed out of compliance with its reporting obligations before the expiration of the five business day grace period. Qwest will collect, analyze, and report performance data for the measurements listed on Attachment 1 in accordance with the most recent version of the PIDs. Upon CLEC's request, data files of the CLEC's raw data, or any subset thereof, will be transmitted, without charge, to CLEC in a mutually acceptable format, protocol, and transmission medium.~~

~~14.2~~ ~~Qwest will also provide the Commission a monthly report of aggregate CLEC performance results pursuant to the PAP by the last day of the month following the month for which performance results are being reported. However, Qwest shall have a grace period of five business days, so that Qwest shall not be deemed out of compliance with its reporting~~

obligations before the expiration of the five business day grace period. Individual CLEC reports of participating CLECs will also be available to the Commission upon request. By accepting this PAP, CLEC consents to Qwest providing CLEC's report and raw data to the State Commission. Pursuant to the terms of an order of the Commission, Qwest may provide CLEC-specific data that relates to the PAP, provided that Qwest shall first initiate any procedures necessary to protect the confidentiality and to prevent the public release of the information pending any applicable Commission procedures and further provided that Qwest provides such notice as the Commission directs to the CLEC involved, in order to allow it to prosecute such procedures to their completion. Data files of participating CLEC raw data, or any subset thereof, will be transmitted, without charge, to the Commission in a mutually acceptable format, protocol, and transmission form.

14.3 In the event Qwest does not provide CLEC and the Commission with a monthly report by the last day of the month following the month for which performance results are being reported, Qwest will pay to the State a total of $500 for each business day for which performance reports are 6 to 10 business days past the due date; $1,000 for each business day for which performance reports are 11 to 15 business days past the due date; and $2,000 for each business day for which performance results are more than 15 business days past the due date. If reports are on time but are missing performance results, Qwest will pay to the State a total of one-fifth of the late report amount for each missing performance measurement, subject to a cap of the full late report amount. These amounts represent the total payments for omitting performance measurements or missing any report deadlines, rather than a payment per report. Prior to the date of a payment for late reports, Qwest may file a request for a waiver of the payment, which states the reasons for the waiver. The Commission may grant the waiver, deny the waiver, or provide any other relief that may be appropriate.

14.4 To the extent that Qwest recalculates payments made under this PAP, such recalculation shall be limited to the preceding three years (measured from the later of the provision of a monthly credit statement or payment due date). Qwest shall retain sufficient records to demonstrate fully the basis for its calculations for long enough to meet this potential recalculation obligation. CLEC verification or recalculation efforts should be made reasonably contemporaneously with Qwest measurements. In any event, Qwest shall maintain the records in a readily useable format for one year. For the remaining two years, the records may be retained in archived format. Any payment adjustments shall be subject to the interest rate provisions of section 11.1.

15.0 Integrated Audit Program/Investigations of Performance Results

15.1 Audits of the PAP shall be conducted in a two-year cycle under the auspices of the participating Commissions in accordance with a detailed audit plan developed by an independent auditor retained for a two-year period. The participating Commissions shall select the independent auditor with input from Qwest and CLECs.

15.1.1 The participating Commissions shall form an oversight committee of Commissioners who will choose the independent auditor and approve the audit plan. Any disputes as to the

choice of auditor or the scope of the audit shall be resolved through a vote of the chairs of the participating ~~commissions~~**Commissions** pursuant to Section 15.1.4.

15.1.2 The audit plan shall be conducted over two years. The audit plan will identify the specific performance measurements to be audited, the specific tests to be conducted, and the entity to conduct them. The audit plan will give priority to auditing the higher risk areas identified in the OSS report. The two-year cycle will examine risks likely to exist across that period and the past history of testing, in order to determine what combination of high and more moderate areas of risk should be examined during the two-year cycle. The first year of a two-year cycle will concentrate on areas most likely to require follow-up in the second year.

15.1.3 The audit plan shall be coordinated with other audit plans that may be conducted by other state commissions so as to avoid duplication, shall not impede Qwest's ability to comply with the other provisions of the PAP and should be of a nature and scope that it can be conducted ~~in accordance~~**consistent** with the reasonable course of Qwest's business operations.

15.1.4 Any dispute arising out of the audit plan, the conduct of the audit, or audit results shall be resolved by the oversight committee of Commissioners. Decisions of the oversight committee of Commissioners may be appealed to a committee of the chairs of the participating Commissions.

15.2 Qwest may make management processes more accurate or more efficient to perform without sacrificing accuracy. These changes are at Qwest's discretion but will be reported to the independent auditor in quarterly meetings in which the auditor may ask questions about changes made in the Qwest measurement regimen. The meetings, which will be limited to Qwest and the independent auditor, will permit an independent assessment of the materiality and propriety of any Qwest changes, including, where necessary, testing of the change details by the independent auditor. The information gathered by the independent auditor may be the basis for reports by the independent auditor to the participating Commissions and, where the ~~Commissions~~**commissions** deem it appropriate, to other participants.

15.3 In the event of a disagreement between Qwest and CLEC as to any issue regarding the accuracy or integrity of data collected, generated, and reported pursuant to the PAP, Qwest and the CLEC shall first consult with one another and attempt in good faith to resolve the issue. If an issue is not resolved within 45 days after a request for consultation, CLEC and Qwest may, upon a demonstration of good cause, (e.g., evidence of material errors or discrepancies) request an independent audit to be conducted, at the initiating party's expense. The independent auditor will assess the need for an audit based upon whether there exists a material deficiency in the data or whether there exists an issue not otherwise addressed by the audit plan for the current cycle. The dispute resolution provision of section 18.0 is available to any party questioning the independent auditor's decision to conduct or not conduct a CLEC requested audit and the audit findings, should such an audit be conducted. An audit may not proceed until dispute resolution is completed. Audit findings will include: (a) general applicability of findings and conclusions (i.e., relevance to CLECs or jurisdictions other than the ones causing ~~test~~**audit** initiation), (b) magnitude of any payment adjustments required

and, (c) whether cost responsibility should be shifted based upon the materiality and clarity of any Qwest non-conformance with measurement requirements (no pre-determined variance is appropriate, but should be based on the auditor's professional judgment). CLEC may not request an audit of data more than three years from the later of the provision of a monthly credit statement or payment due date.

15.4 Expenses for the **regional** audit of the PAP and any other related expenses, except that which may be assigned under section 15.3, shall be paid first from the Tier 2 funds in the Special Fund. The remainder of ~~the~~ audit expenses will be paid one half from Tier 1 funds in the Special Fund and one half by Qwest.

15.5 If the Utah Commission chooses not to participate in the regional audit described in sections 15.0-15.4 it may conduct an audit with the monies contained in the Utah Special Fund pursuant to the following:

A. The audit shall be limited to (1) problem areas requiring further oversight as specifically identified in a previous audit; (2) any submeasurements changed or being changed from a manual to an electronic system; (3) any submeasurement responsible for at least 20% of the payments paid by Qwest over the prior year, and (4) whether Qwest is exercising due diligence in evaluating which, if any, performance data can be properly excluded from its performance measurements.

B. The first audit pursuant to this section 15.5 shall be conducted no sooner than twelve months after Qwest receives effective 271 authority from the FCC for the state of Utah and may be conducted every twelve months thereafter. Any audits conducted pursuant to this section 15.5 shall be conducted by the same auditor retained to conduct the regional audit unless the Commission, for good cause (i.e., conflict, price, integrity, or viability of the firm), finds the regional auditor is unacceptable.

C. No investigation or audit of any performance measurement shall be conducted within 12 months of any audit of the same performance measurement or submeasurement, including any audit conducted under the regional audit program or by another state or by a CLEC so long as the results of the other audits are made available to the Commission and the Division of Public Utilities and such audit is applicable to Utah specific data. If any audit has been conducted but does not include Utah specific data, the Commission may audit the performance measurement to the degree necessary to verify Utah specific results without duplicating relevant parts of the prior audit, unless the Commission finds the data produced by a performance measurement to be unreliable.

D. Any audit conducted pursuant to this section must be designed and conducted to specifically address the perceived problem or condition that triggers the audit.

~~15.5 Qwest will investigate any second consecutive Tier 2 miss to determine~~

E. No audit or investigation requested pursuant to this section 15.5 shall be duplicative of any other audit. Any audit requested pursuant to this section shall be coordinated with other audits including audits planned or conducted by the ~~cause of the miss~~**regional audit program or pursuant to any other PAP, shall be planned** and ~~to identify~~**conducted so as to avoid duplication and interference with Qwest's ability to comply with the other provisions of** the ~~action needed in order to meet~~**PAP, and shall be of a nature and scope that it can be conducted within** ~~the standard set forth in the~~ **reasonable course of Qwest's business. Qwest shall not be required to audit more than three** performance measurements. ~~To the extent an investigation determines that a CLEC was responsible in whole or in part for the Tier 2 misses, Qwest shall receive credit against future Tier 2 payments in an amount equal to the Tier 2 payments that should not have been made. The relevant portion of subsequent Tier 2 payments will not be owed until any responsible CLEC problems are corrected~~ **at the same time and Qwest's resources shall be allocated first to any ongoing regional audits.** ~~For the purposes of this sub-section, Tier 1 performance measurements that have not been designated as Tier 2 will be aggregated and the aggregate results will be investigated pursuant to the terms of this Agreement.~~

16.0 Reviews

16.1 Every six (6) months, beginning six months after the effective date of the first Section 271 approval by the FCC ~~of one of~~**for** the ~~states that participated in the multi-state OPAP section 271 proceeding~~**of Utah**, Qwest, CLECs, **the Commission,** ~~and the Commission~~ **Utah Division** of ~~those~~**Public** ~~state~~**Utilities** shall participate in a ~~common~~ review of the performance measurements to determine whether measurements should be added, deleted, or modified; whether the applicable benchmark standards should be modified or replaced by parity standards; and whether to move a classification of a measurement to High, Medium, or Low ~~or~~**,** Tier 1 ~~to~~**or** Tier 2. The criterion for reclassification of a measurement shall be whether the actual volume of data points was less or greater than anticipated. Criteria for review of performance measurements, other than for possible reclassification, shall be whether there exists an omission or failure to capture intended performance, and whether there is duplication of another measurement. ~~The first six-month period will begin upon the FCC's approval~~**Any reclassification** of **performance measurements must be approved by** Qwest~~'s 271 application for that particular state. Changes shall not be made without Qwest's agreement, except that~~**Any** disputes ~~as to whether new~~ **regarding adding, deleting, or modifying** performance measurements ~~should be added~~ shall be resolved ~~by the arbitration proceeding conducted~~ pursuant to ~~section 5.18.3 of~~**a proceeding before** the ~~SGAT, which~~**Commission and subject to judicial review. No new performance measurements shall be added to this PAP that have not been subject to observation as diagnostic measurements for a period of 6 months. Any changes made at the six-month review pursuant to this section and as a result of a final non-appealable decision shall be made**

finality apply to and modify this agreement between CLEC and Qwest ~~and all parties to the arbitration and determine what new measures, if any, should be included in Exhibit K to the SGAT. The administration expenses of the six month reviews and of an arbitrator shall be paid from the Special Fund.~~.

Qwest shall not be liable for making any payments under the QPAP that result from changes made pursuant to the preceding paragraph and section 16.3, that exceed 10% of the monthly payments that Qwest would have made absent the effect of such changes as a whole. Such payment limitation shall be accomplished by factoring the payments resulting from the changes to ensure that such payments remain within 10% of the payments Qwest would have made absent such changes.

16.2. If at the time the Commission conducts any six-month review, Qwest is making Tier 1 sub-measurement payments that have reached the 6 month payment escalation level, as described in section 6.2 and Table 2 of this plan, the Commission may consider whether the Tier 1 payment for any such measurements should continue to escalate beyond the six month payment level identified in Table 2. The Commission shall base its decision on whether Qwest, through reasonable and prudent efforts, could have limited such payment and whether continued escalation is in the public interest. For those measures that the Commission decides payments should escalate beyond 6 months, any escalated payments beyond 12 months shall be deemed Tier 2 payments, payable to the state in accordance with section 7.5.

~~16.2 Two years after the effective date of the first FCC 271 approval or~~

16.3 If the Commission determines that the payment levels for the PAP, ~~the participating Commissions may conduct a joint review by a independent third party to examine the continuing effectiveness of the PAP as a means of inducing compliant~~specified performance. ~~This review~~ measurements should continue to escalate, based on the criterion in section 16.2, Qwest shall ~~not be used~~add $100 per month to ~~open~~the 6 month Tier 1 payment levels in Table 2 for each consecutive month of non-conforming performance. For payment levels that have escalated beyond 6 months there shall be an accelerated payment de-escalation process based on consecutive months of conforming performance, as follows: For payment levels that have escalated 9 months or more, 3 consecutive months of conforming performance will reduce the payments to the 6-month level. After 3 more consecutive months of conforming performance, the ~~PAP generally to amendment, but would serve~~payment level will reduce to ~~assist Commissions in determining existing conditions and reporting to~~ the ~~FCC on the continuing adequacy of~~ base amount. Except as specifically provided by the ~~PAP to serve its intended function. The expense of~~accelerated payment de-escalation process in this section, payment de-escalation shall occur in accordance with the ~~reviews shall be paid from~~'step down' provision described in section 6.2.1. Performance measurements that have been subject to escalation beyond 6 months, in accordance with this section, but which subsequently de-escalate below ~~the Special Fund~~ 6 month payment level, would only be subject to further escalation beyond 6 months if decided by the Commission in a subsequent 6 month review in accordance with this section 16.3 and section 16.2.

~~16.3 Qwest will make the PAP available for CLEC interconnection agreements until such time as Qwest eliminates its Section 272 affiliate. At that time, the Commission and Qwest~~

16.4 Any changes made pursuant to sections 16.2 and 16.3 shall ~~review the appropriateness of the PAP~~**be subject to** and ~~whether its continuation is necessary. However,~~ **included** in the ~~event Qwest exits the interLATA market, that State PAP shall be suspended immediately~~ **calculation and application of the 10% payment collar identified in section 16.1.**

17.0 Voluntary Performance Assurance Plan

This PAP represents Qwest's voluntary offer to provide performance assurance. Nothing in the PAP or in any conclusion of non-conformance of Qwest's service performance with the standards defined in the PAP shall be construed to be, of itself, non-conformance with the Act. **Except for those changes expressly provided in sections 12.2, 9.1.3 and 16.1, no changes shall be made to this QPAP**.

18.0 Dispute Resolution

For the purpose of resolving disputes over the meaning of the provisions of the PAP and how they should be applied, the dispute resolution provisions of the SGAT, section 5.18, shall apply whether the CLEC uses the SGAT in its entirety or elects to make the PAP part of its interconnection agreements (i.e., the unique dispute resolution provisions of interconnection agreements should not apply).

Attachment 1: Tier 1 and Tier 2 Performance Measurements Subject to Per Occurrence Payment

Performance Measurement		Tier 1 Payments			Tier 2 Payments		
		Low	Med	High	Low	Med	Hi
GATEWAY							
Timely Outage Resolution	GA-7						X
PRE-ORDER/ORDERS							
Unit Reception Notice Interval	PO-3[a]	X					
Firm Order Confirmations On Time	PO-5	X				X	
Work Completion Notification Timeliness	PO-6[b]	X					
Billing Completion Notification Timeliness	PO-7[b]	X					
Jeopardy Notice Interval	PO-8	X					
Timely Jeopardy Notices	PO-9	X					
Reject Notifications	PO-16						X
ORDERING AND PROVISIONING							
Installation Commitments Met	OP-3[c]			X		X	
Installation Intervals	OP-4[d]			X		X	
New Service Installation Quality	OP-5			X		X	
Delayed Days	OP-6[e]			X		X	
Number Portability Timeliness	OP-8			X		X	
Coordinated Cuts On Time – Unbundled Loops	OP-13a			X		X	
LNP Disconnect Timeliness	OP-17			X		X	
MAINTENANCE AND REPAIR							
Out of Service Cleared within 24 hours	MR-3			X			
All Trouble Cleared within 4 hours	MR-5			X			
Mean Time to Restore	MR-6a,b,c			X			
Repeat Repeat Report Rate	MR-7			X		X	
Trouble Rate	MR-8			X		X	
LNP Trouble Reports Cleared within 24 Hours	MR-11			X		X	
LNP Trouble Reports – Mean Time to Restore	MR-12			X		X	
BILLING							
Time to Provide Recorded Usage Records	BI-1	X					X
Billing Accuracy-Adjustments for Errors	BI-3	X				X	
Billing Completeness	BI-4	X					
NETWORK PERFORMANCE							
Trunk Blocking	NI-1			X			X
NXX Code Activation	NP-1			X			X

a. PO-3 is limited to PO-3a-1, PO-3b-1, and PO-3c.

b. PO-6 is included with PO-7 as two "families:" PO-6a/PO-7a and PO-6b/PO-7b. Measurements within each family share a single payment opportunity with only the measurements with the highest payment being paid.

c. OP-4 is included with OP-6 as five "families:" OP-4a/OP-6-1, OP-4b/OP-6-2, OP-4c/OP-6-3, OP-4d/OP-6-4, and OP-4e/OP-6-5. Measurements within each family share a single payment opportunity with only the measurement with the highest payment being paid.

d. For purposes of the PAP, OP-6a and OP-6b will be combined and treated as one. The combined OP-6 breaks down to OP-6-1 (within MSA), OP-6-2 (outside MSA), OP-6-3 (no dispatch), OP-6-4 (zone 1), and OP-6-5 (zone 2).

Attachment 2: Performance Measurements Subject to Per Measurement Caps

Billing

Time to Provide Recorded Usage Records – BI-1 (Tier 1/Tier 2)
Billing Accuracy – Adjustments for Errors – BI-3 (Tier 1)
Billing Completeness – BI-4 (Tier 1/Tier 2)

Document comparison done by DeltaView on Friday, March 29, 2002 16:02:44

Input:	
Document 1	ManageDeskSite://172.16.1.203/SaltLake/169618/1
Document 2	ManageDeskSite://172.16.1.203/SaltLake/169618/2
Rendering set	Unsaved rendering set

Legend:	
Insertion	
Deletion	
Moved from	
Moved to	
Format change	
Moved deletion	
Inserted cell	
Deleted cell	
Moved cell	
Split/Merged cell	
Padding cell	

Statistics:	
	Count
Insertions	154
Deletions	116
Moved from	7
Moved to	7
Format changed	0
Total changes	284

CONTINUATION

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APR 29 2002
SOUTH DAKOTA PUBLIC UTILITIES COMMISSION

BEFORE THE NEBRASKA PUBLIC SERVICE COMMISSION

In the Matter of Qwest Corporation, filing its notice of intention to file its Section 271(c) application with the FCC and request for the Commission to verify compliance with Section 271(c).	)	Application No. C-1830
	)	QPAP APPROVED AS AMENDED
	)	Entered: April 23, 2002

Appearances:

For the Nebraska Public Service Commission Staff:
Chris A. Post
300 The Atrium
1200 N Street
Lincoln, NE 68508

For Qwest Corporation:
Lynn Anton Stang
Qwest Corporation
1801 California Street
Suite 4900
Denver, CO 80202

Jill Vinjamuri
Kutak Rock LLP
1650 Farnam Street
Omaha, NE 68102-2186

For AT&T Communications of the Midwest, Inc. and AT&T Local Services:
Steven H. Weigler
1875 Lawrence Street
Suite 1575
Denver, CO 80202

For Cox Nebraska Telcom:
Jon C. Bruning
Bruning Law Office
1079 N. 204th Avenue
Elkhorn, NE 68022

BY THE COMMISSION:

This order addresses the adequacy of the proposed performance assurance plan (QPAP) submitted by Qwest Corporation (Qwest) to provide assurance that Qwest will fulfill its requirements under the public interest standard of § 271, in connection with its application for in-region interLATA authority. Under the Telecommunications Act of 1996 (the Act), a Bell Operating Company (BOC) may not provide in-region interLATA service until it has received approval to do so from the Federal Communications Commission (FCC). *See* 47 U.S.C. § 271.

Section 271(d)(3)(C) of the Act requires a BOC applicant, such as Qwest, to demonstrate that its entry into the in-region interLATA service market satisfies the public interest. Qwest has indicated that it proffered its proposed QPAP to meet the

parameters of this public interest test in Qwest's pursuit of § 271 relief.

Accordingly, the Nebraska Public Service Commission (Commission) notes that a performance assurance plan is designed to ensure that, after the BOC enters the interLATA market, there is a mechanism in place to ensure that it does not "backslide" from the level of performance found to be satisfactory by the FCC in approving the checklist demonstration provided in the § 271 application. According to the FCC, "The public interest analysis is an independent element of the statutory checklist and, under normal canons of statutory construction, requires an independent determination."[1] As part of the public interest determination, this Commission must consider whether Qwest "would continue to satisfy the requirements of § 271 after entering the long distance market."[2]

The FCC has determined that effective performance monitoring and enforcement mechanisms (i.e., a performance assurance plan) constitute probative evidence as to public interest being met in the particular state.[3] Thus, as Qwest has stated, Qwest is proffering its proposed QPAP to assure this Commission and the FCC that it would continue adhering to the requirements of § 271 post-entry.

According to the FCC, there are five relevant factors for this Commission to consider in determining if Qwest's plan meets the public interest test. Those factors are as follows:

1) Potential liability that provides a meaningful and significant incentive to comply with the designated performance standards;

2) Clearly articulated, pre-determined measures and standards, which encompass a comprehensive range of carrier-to-carrier performance;

3) A reasonable structure that is designed to detect and sanction poor performance when it occurs;

4) A self-executing mechanism that does not leave the door open unreasonably to litigation and appeal; and

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[1] *See Application of Bell Atlantic New York for Authorization Under Section 271 of the Communications Act to Provide In-Region, InterLATA Service in the State of New York, Memorandum Opinion and Order*, CC Docket 99-295, ¶ 423 (December 22, 1999) (*Bell Atlantic New York Order*).

[2] *Id.* at ¶ 429.

[3] *Id.*

5) Reasonable assurances that the reported data is accurate.[4]

Procedural History

In August 2000, 11 of Qwest's 14 states participating in Qwest's Regional Oversight Committee (ROC), including Nebraska, invited interested parties to participate in a collaborative process (the ROC PEPP collaborative) designed to seek creation of a consensus performance assurance plan (PAP). Staffs of the state commissions, competitive local exchange carriers (CLECs) and Qwest participated in the collaborative. Five multi-day workshops, a number of conference calls and numerous exchanges of proposals, supporting data and other information occurred from October 2000 through May of 2001.

The statistical methods and payment structure of the performance assurance plan approved by the FCC in SBC Communications, Inc.'s application under 47 U.S.C. § 271 for the state of Texas, was used by Qwest as the starting point in the ROC PEPP collaborative. Through the collaborative process, consensus was reached on a number of issues, including several modifications to the Texas plan.

After Qwest unexpectedly determined that no further progress would be made within the PEPP collaborative, the PEPP collaborative activities came to a halt. However, after CLECs and state commission staffs raised concerns about what appeared to be a premature conclusion of the PEPP review process, this Commission, along with other state commissions, engaged Liberty Consulting to hear the remaining issues under the auspices of the multi-state § 271 collaborative (Multi-State Proceeding). The Nebraska Commission joined the Multi-State Proceeding by an order dated July 11, 2001, for the review of what is now called Qwest's Performance Assurance Plan (QPAP). Commission staff participated in the Multi-State Proceeding with staff from eight other states to evaluate and develop a recommendation on the proposed performance assurance plan.

The Multi-State Proceeding began its QPAP review with Qwest submitting its version of the revised QPAP, as well as supporting comments to John Antonuk, Liberty's facilitator (Facilitator). After various procedural issues were resolved by conferences and briefing, the CLECs and state commission staffs then had an opportunity to comment on the plan, followed by hearings held during the weeks of August 13 and 27, 2001. On

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[4] *Id.* at ¶ 433

October 22, 2001, the Antonuk Report (Antonuk Report) was released. The Commission subsequently solicited further comments from the parties and held oral arguments on the proposed Nebraska QPAP on November 27, 2001. Subsequently, parties have made various supplemental filings that have become part of the record in Nebraska.

O P I N I O N A N D F I N D I N G S

A. General

1. Qwest argues that this Commission should not disturb the compromise developed by the facilitator and indicated that the Commission should rely exclusively on the findings of the Antonuk Report. However, to do so, would disregard the insightful and persuasive findings of various other commissions and commission staffs.

2. Therefore, the Commission has reviewed the findings and comments made by the chairperson of the Colorado Public Utilities Commission, Raymond Gifford; Utah Division of Public Utilities advocacy staff; and Dr. Buster Griffing PhD., from the New Mexico Public Regulation Commission Staff; as well as reviewed plans endorsed by the FCC including the Texas plan that Qwest indicated it modeled its version of the QPAP after.

3. While the Commission has found the multi-state workshop process to be a valuable and efficient way of developing issues and better understanding the parties' points of view, we cannot abdicate our regulatory responsibility to a third party. The Nebraska Commission is the body that must decide what is in the "public interest" for the citizens of Nebraska.

4. Finally, the Commission notes that the proposed QPAP is only "voluntary" to a certain extent. The Commission agrees with Chairperson Gifford, of the Colorado Public Utilities Commission, that Qwest's choice to provide a PAP is only voluntary to the extent that pursuing § 271 approval is voluntary. Once Qwest receives § 271 approval, a performance assurance plan is mandatory.

5. The proposed QPAP must ultimately provide the necessary assurances that Qwest will live up to its obligations under § 271 if it is allowed to enter the in-region long distance market. Overall, the FCC looks to see whether a plan is likely to be effective "in practice" in deterring and enforcing against backsliding behavior by the BOC. The Nebraska Commission does not believe that the FCC requires, nor does it expect, all post-

entry performance plans like the proposed QPAP to be identical. In fact, the FCC has stated,

> "We recognize that states may create plans that ultimately vary in their strengths and weaknesses as tools for post-section 271 authority monitoring and enforcement. We also recognize that the development of performance measures and appropriate remedies is an evolutionary process that requires changes to both measures and remedies over time. We anticipate that state commissions will continue to build on their own work and the work of other states in order for such measures and remedies to most accurately reflect commercial performance in the local marketplace."[5]

6. We also agree with the recent findings of the Wyoming Commission[6] in that, because of the size, character, composition and physical distribution of a particular state's telecommunications markets, as well as the level of cost of providing service in such a state, a state like Nebraska can clearly be different from other states. As such, the Nebraska Commission has a legitimate basis for the additional requirements contained herein, as it is acting in a manner consistent the pro-competitive intent of the federal Act, the FCC and Nebraska law.

7. Therefore, in order to gain this Commission's approval that the public interest prong has been satisfied, Qwest shall be required to implement the changes mandated in this order. Once Qwest has done so, the required changes will be reviewed by this Commission for compliance with this order. If compliance is achieved, this Commission will recommend that the revised QPAP satisfies the public interest for the citizens of Nebraska.

B. Cap

8. Regarding the cap, the Commission is concerned with the Antonuk Report finding that establishes a 36 percent cap that utilizes "movement principles" not found in any other plan and not proposed by any of the parties. The Commission notes that Antonuk's solution allowing a four percent upward movement from 36 percent after the Commission finds that the cap would have been exceeded for the prior 24 months is unlikely to ever occur and is certainly inequitable. Qwest would have to exceed the cap for 24 consecutive months before this Commission could

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[5] See Verizon Pennsylvania Order, FCC 01-029, released Sept. 19, 2001, paragraph 115

[6] See Wyoming Public Service Commission, Order Denying Petition for Reconsideration and Setting Public Hearing and Procedure, Docket No. 70000-TA-02-699 (Record No. 5934), Issued March 27, 2002

raise it. Certainly, this Commission wishes to take a more proactive approach before Qwest performance is so poor that it exceeds the cap for 24 consecutive months.

9. The Commission also notes that the Antonuk movement principles also allow the cap to be decreased (below the FCC threshold of 36 percent) a maximum of four percent at any one time when a consecutive 24-month period demonstrates that payments made were eight or more percentage points less than the cap amount for that period. This Commission notes that the FCC has never allowed a plan to dip below a 36 percent cap, and believes that the public interest principles combined with lack of precedent make Antonuk's position untenable.

10. The Commission has also reviewed the findings of other commissions' staff. Dr. Buster Griffing of the New Mexico Commission staff, a consultant that this Commission has engaged in other matters, indicates that any sort of cap goes against relevant economic principles. Accordingly, Dr. Griffing advocates for a removal of the 36 percent cap.

11. In Utah, the Division of Public Utilities advisory staff raised the cap to 44 percent. The Utah Division of Public Utilities advisory staff allowed a maximum increase of up to four percentage points when the current cap had been exceeded for any consecutive period of 12 months. There is no provision for lowering the cap.

12. Regarding the Colorado approach, the Colorado Commission (through Chairperson Gilford) notes that it agrees with Antonuk's acknowledgement that Tier IX payments under the Colorado Performance Assurance Plan (CPAP) are the same as Tier 1 payments under the QPAP. As Tier IX payments provide compensatory payments to the CLECs, the CPAP does not cap those payments. Other types of payments such as Tier II are capped. However, depending on the Qwest's performance, the Colorado Commission retained the authority to open a proceeding and raise any prescribed cap.

13. The Nebraska Commission also notes that the Louisiana Public Utilities Commission required Bell South, a sister BOC, to utilize a procedural cap such as the one utilized in Colorado. Bell South was required to implement a 44 percent cap in Georgia. Accordingly, the concept of either a procedural cap or a 44 percent cap is hardly unprecedented.

14. Therefore, in light of these findings and the record before us in Nebraska, the Commission is of the opinion that there should be an overall cap of 44 percent. In addition to

the overall cap, there shall be a 24 percent "soft" cap that will require Commission intervention. While the Commission reserves the right to intervene at any time, the Commission will be required to proactively intervene should the "soft" cap be reached in order to investigate the reasons for Qwest's performance deterioration. Such caps are justified in Nebraska, as they will serve the public interest by creating a meaningful and significant incentive for Qwest to comply with designated performance standards, while providing a degree of certainty for Qwest regarding the total liability at risk.

15. However, the Commission is of the opinion that the overall cap should be based upon a more current revenue figure. Therefore, the Commission requires Qwest to utilize the prior year's ARMIS Net Revenue when calculating the current year's overall cap. As telecommunications markets can change dramatically from year to year, the Nebraska Commission is of the opinion that this levels the playing field for both CLECs and Qwest for years to come.

16. The Commission ultimately agrees with the facilitator that providing for such a cap under the plan furthers both the public interest and congressional policy goals, because if the BOCs face too high an entry cost for the 271 market, interLATA competition will be unduly discouraged.[7] However, when CLECs are limited in alternative remedies that they can pursue, such as in this proposed QPAP, a balanced approach must be taken. The FCC has never suggested that unlimited risk of payments was necessary to provide a meaningful financial incentive to a BOC[8]; therefore, this commission believes that a 44 percent cap is within the zone of reasonableness as required by the FCC.

17. Finally, if the annual cap appears to be in jeopardy of being exceeded, the Commission reserves the right to initiate proceedings to minimize adverse impacts that poor Qwest performance may have on CLECs.

C. Exclusivity/Offset

18. This Commission has also reviewed Qwest's language regarding exclusivity of remedies and offset. In doing so, the Commission looked at FCC dicta indicating that liability under a PAP is not the only mechanism to offset the BOC's incentive to discriminate. Other incentives of continued compliance include possible federal enforcement actions under 271(d)(6); liquidated damages under interconnection agreements; and remedies asso-

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[7] *See* Facilitator's Report at 16.
[8] *See SBC Texas Order* ¶ 424.

ciated with antitrust and other legal actions. FCC TX Order ¶ 424; FCC NY Order ¶ 435.

19. The Qwest language at issue is as follows:

§ 13.5 By incorporating these liquidated damages terms into the PAP, Qwest and CLEC accepting this PAP agree that proof of damages from any non-conforming performance measurement would be difficult to ascertain and, therefore, liquidated damages are a reasonable approximation of any contractual damages that may result from a non-conforming performance measurement. Qwest and CLEC further agree that Tier 1 payments made pursuant to this PAP are not intended to be a penalty. The application of the assessments and damages provided for herein is not intended to foreclose other noncontractual legal and non contractual regulatory claims and remedies that may be available to a CLEC.

§ 13.6 By electing remedies under the PAP, CLEC waives any causes of action based on a contractual theory of liability, and any rights of recovery under any other theory of liability (including but not limited to a regulatory rule or order) to the extent such recovery is related to harm compensable under a contractual theory of liability (even though it is sought through a noncontractual claim, theory or cause of action.)

§ 13.7 If for any reason CLEC agreeing to this PAP is awarded compensation for the same underlying activity or omission for which Tier 1 assessments are made under this PAP, Qwest may offset the award with amounts paid under this PAP or offset any future payments due under the PAP by the amount of any such award. This section is not intended to permit offset of those portions of any damages allowed by noncontractual theories of liability that are not also recoverable under contractual theories of liability. Nothing in this PAP shall be read as permitting an offset related to Qwest payments related to CLEC or third-party physical damage to property or personal injury. (Emphasis added).

20. The Commission notes that the Qwest proffered QPAP language differs from the FCC mandate, as well as the Texas Plan that Qwest indicates it models its own plan after. Under the Qwest language, there can be no liquidated damages under

> retail and wholesale service. These principles, combined with the broad concern about post-271 backsliding, justify the risk that occasionally Qwest may overcompensate the CLECs for their damages, while preserving the right of the CLECs to sue when they are under compensated. The risk to Qwest is mitigated substantially by the probability that a court would not allow double recovery and would require an offset of any amount the CLEC received under the CPAP."

24. For these policy and legal reasons, this Commission is enticed by the language of the Colorado Performance Assurance Plan § 16.6. Under that provision, before:

> "CLECs shall be able to file an action seeking contract damages that flow from the alleged failure to perform in an area specifically measured and regulated by the CPAP, CLEC must first seek permission through the Dispute Resolution Process to proceed with the action. The permission shall be granted only if a CLEC can present a reasonable theory of damages for the non-conforming performance at issue and evidence of real world economic harm that, as applied over the preceding six months, establishes that the actual payments collected for non-conforming performance in the relevant area do not redress the extent of the competitive harm."

This language takes into consideration the FCC's mandate of allowing additional mechanisms to offset the BOC's incentive to discriminate.

25. As to Qwest's provisions regarding offset, it is clear that double recovery for the same damages is legally barred.[9] However, offset is a judicial concept for the finder of fact to consider to assure that an aggrieved party does not receive double recovery.[10] The Commission questions why Qwest did not adopt the Texas PAP language (also found in the Colorado CPAP and Utah Advisory Staff Report) which does not preclude Qwest from arguing for offset in the relevant court of law. However, as stated in the Texas Plan § 6.2 "whether or not the nature of damages sought by CLEC is such that an offset is appropriate will be determined in the relevant proceeding," not unilaterally by Qwest in this proceeding.

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[9] *See* e.g. CJI 4th 6:14 (1988).
[10] *Id.*

26. The Commission is thus interested in seeing the Texas and Colorado language regarding offset: "(i)f for any reason CLEC agreeing to the QPAP is awarded compensation for the same or analogous wholesale performance covered by the QPAP, Qwest shall not be foreclosed from arguing that such award should be offset with amounts paid under the QPAP."

27. Accordingly, the proposed QPAP should be edited by Qwest as follows:

> § 13.5 By incorporating these liquidated damages terms into the PAP, Qwest and CLEC accepting this PAP agree that proof of damages from any non-conforming performance measurement would be difficult to ascertain and, therefore, liquidated damages are a reasonable approximation of any contractual damages that may result from a non-conforming performance measurement. Qwest and CLEC further agree that Tier 1 payments made pursuant to this PAP are not intended to be a penalty. The application of the assessments and damages provided for herein is not intended to foreclose other noncontractual legal and non-contractual regulatory claims and remedies that may be available to a CLEC.
>
> (DELETE)
> § 13.6 ~~By electing remedies under the PAP, CLEC waives any causes of action based on a contractual theory of liability, and any rights of recovery under any other theory of liability (including but not limited to a regulatory rule or order) to the extent such recovery is related to harm compensable under a contractual theory of liability (even though it is sought through a noncontractual claim, theory or cause of action).~~
>
> (INSERT)
> § 13.6 CLECs shall be able to file an action seeking contract damages that flow from the alleged failure to perform in an area specifically measured and regulated by the QPAP, however; CLEC must first seek permission through the Nebraska Public Service Commission to proceed with the action. The permission shall be granted only if a CLEC can present a reasonable theory of damages for the non-conforming performance at issue and evidence of real world economic harm that, as applied over the preceding six months, establishes that the actual payments collected for non-conforming

performance in the relevant area do not reflect the extent of the competitive harm

(DELETE)
§ 13.7 ~~If for any reason CLEC agrees to the PAP, awarded compensation for the same underlying activity or omission for which Tier 1 payments are made under this PAP, Qwest may offset the sums with amounts paid under this PAP or offset any future payments due under the PAP by the amount of any such award. This section is not intended to permit offset of those portions of any damages sought by noncontractual theories of liability that are not also recoverable under contractual theories of liability. Nothing in this PAP shall be read as permitting an offset related to Qwest payments related to CLEC or third-party physical damage to property or personal injury.~~

(INSERT)
§ 13.7 Any liquidated damages payment by Qwest under these provisions is not hereby made inadmissible in any proceeding relating to the same conduct where Qwest seeks to offset the payment against any other damages a CLEC may recover; whether or not the nature of damages sought by the CLEC is such that an offset is appropriate will be determined in the related proceeding.

D. Trigger of Payments

28. The proposed QPAP incorporates a two tier system of payments based on Qwest's monthly performance results, with Tier 1 payments made to the CLECs to provide compensation, and Tier 2 payments made to the states to provide additional performance incentives to Qwest. As presented by Qwest, the trigger dates of said payments would vary between Tier 1 and Tier 2

29. The Commission does not concur with the reasoning behind differentiating between the triggers dates for Tier 1 and Tier 2 payments. As Qwest agrees that it must be in compliance with § 271 before entering the interlata long distance market, the Commission sees no reason to wait a number of months before Qwest would become liable for anti-competitive behavior and Tier 2 payments. To do otherwise, would provide Qwest an opportunity to act in an anti-competitive fashion for a number of months only to correct it before a penalty would apply

30. Therefore, the Commission believes that both Tier 1 and Tier 2 payments shall begin simultaneously after the first month of non-compliance. Qwest is directed to modify its proposed QPAP accordingly.

E. Escalation Cap

31. In its proposed QPAP, Qwest has included a cap as to escalation of payments.[11] Facilitator Antonuk agreed with such a concept. This Commission notes that Dr. Griffing of the New Mexico Advisory Staff, the Colorado Public Utilities Commission (through its Chairperson Raymond Gifford) and the Utah Division of Public Utilities staff have summarily dismissed such a concept. In fact, the Colorado Public Utilities Commission indicated that Qwest's argument to freeze escalated penalties made no logical sense.

32. Antonuk argues that the PID standards may be flawed and thus Qwest will not be able to achieve such standards. However, this Commission agrees more with the views of the Utah Commission Staff. If Qwest is meeting the standards currently to obtain § 271 relief, then there is no reason it should not be able to meet them in the future.

33. Qwest further argues that Qwest's compliance payments may dwarf CLEC costs to provide service. The Commission, however, agrees with the Colorado Public Utilities Commission, through its Chairperson, who indicated that the argument missed the point because,

> "payment escalations are meant to be a balance between compensating the CLECs for their losses and ensuring that the penalty is higher than the amount that Qwest is willing to absorb as a cost of doing business. Since the value to Qwest of suppressing competition in a particular market may dwarf the cost of the relevant services that Qwest should be selling, sometimes the escalation may have to be significant to motivate Qwest to perform. Although the idea that Qwest would rationally evaluate whether it is more valuable to absorb penalties and retard competition or to adhere to the law and avoid penalties is still purely speculative, one of the underpinnings of this performance plan is to ensure this type of strategic action is deterred. Continuous escala-

[11] *See* Exhibit K at 56.2.2.

tion of payments for continuous poor performance should help prevent this strategic activity."

34. This Commission also agrees with the comments of Buster Griffing of the New Mexico Advocacy Staff that if Qwest's performance for a performance measurement remains non-compliant for over six consecutive months, then evidence exists that the payment levels have not escalated to the point that would induce Qwest to come into compliance with those performance measurements.

35. Thus, one solution, as suggested by Utah and New Mexico staff and done by Colorado is to remove the limitation on escalation. Nebraska agrees with that approach and directs Qwest to remove the caps on escalation found in Table 3 of its proposed QPAP. As such, Tier One Per Occurrence-High, Medium and Low would increase one hundred dollars per month until compliance. Tier One Per Measurement High would increase $25,000 per month, Medium would increase $10,000 per month, and Low would increase $5,000 per month until compliance.

36. Furthermore, Nebraska, like the state of Wyoming, is also concerned about Qwest being "rewarded" through de-escalation after a certain period of corrected performance. If a certain level of payment was required to obtain Qwest compliance, then future failures by Qwest should also be penalized accordingly. Therefore, the Nebraska Commission proposes a modified "sticky" duration.

37. Once Qwest has completely stepped down the Tier 1 payment schedule through several consecutive months of compliant performance, should Qwest then fail to comply with a benchmark or parity performance measure for two consecutive months, the amount of payment to a CLEC shall be the amount in the Tier 1 payment schedule for two months or the highest monthly payment for the same measure incurred in the preceding 12 months, whichever is greater.

38. Furthermore, the Nebraska Commission believes that it must take the issue of escalation one step further. Based upon the record before us in Nebraska, the Commission sees no basis for distinguishing between escalating Tier 1 and Tier 2 payments. If Qwest continues to perform at an unsatisfactory level for both Tier 1 measures and Tier 2 measures, there is no logical basis under which Tier 2 payments should not similarly escalate. Therefore, Qwest is directed to create an escalation schedule for Tier 2 payments that mirrors that of Tier 1 payments. Finally, the sticky duration methodology outlined above shall also apply to Tier 2 payments.

F. Six Month Review

39. This Commission is further concerned that Qwest maintains too much control in the six-month review. It is particularly troubled by proposed QPAP § 16.1, which states, "any changes cannot be made without Qwest approval." As it currently reads, there is no provision in the proposed QPAP for the Commission to be the ultimate determiner of contested issues. Therefore, the Commission is concerned about the ability to change other aspects of the plan as found in the Texas PAP.

40. The Commission has reviewed Colorado's CPAP § 18.6 which indicates,

> "...(t)he six-month CPAP review process shall focus on refining, shifting the relative weighting of, deleting, and adding new PIDs. After the Commission considers such changes through the six-month process, it shall determine what set of changes should be embodied in an amended SGAT that Qwest will file in order to effectuate these changes." (emphasis added).

CPAP § 18.7 allows parties to "suggest more fundamental changes to the plan; but unless the suggestion is highly exigent, the suggestion shall either be declined or deferred until the three-year review."

41. The Commission has also reviewed the findings of the Utah Advisory Staff in which they indicated that the Utah Public Service Commission will be the ultimate decision maker in the decision making process to proposed QPAP changes.* In addition, the Commission has reviewed Dr. Griffing's (of the New Mexico Public Utilities Commission Staff) determination that the Commission should retain its ability to make changes if the QPAP is not in the public interest. Finally, the Commission has reviewed § 6.4 of the Texas PAP which permits changes to the "remedy plan" whereas the Qwest proposed QPAP does not.

42. The Commission finds that it is in the public interest to assure that the Commission has the ultimate authority to determine if and when changes should be made to the QPAP. Therefore, this Commission reserves the right to initiate a proceeding regarding the QPAP at any time. While the normal review should be periodic and the six-month interval will generally suffice, parties should be able to raise serious

issues before the Commission at any time. The Commission will decide if such issue needs to be immediately addressed or if it should be considered at the next six-month review.

43. Finally, the Commission wants to make clear that it should also have the ultimate authority to change any provisions of the QPAP after notice and hearing.

44. Such proceedings will preserve the due process and other rights of all parties, while retaining the Commission's ability to act in the public interest regarding this document. Qwest shall amend proposed QPAP § 16.1 to incorporate these modifications.

G. Audits

45. The audit program in the QPAP is intended to provide assurance that a high level of confidence can be placed in the performance results that Qwest measures. Antonuk's report recommended a multi-state process for audits, as there would be substantial commonality among issues, and that Qwest would face significant costs if all 14 states in its region were to conduct individual audits. Nonetheless, Antonuk also recognized that states needed to retain the ability to potentially conduct their own audits to meet the particular needs and circumstances of the state.

46. Antonuk's report proposes an audit approach that allows for both pre-planned and as-needed testing of Qwest's measurement program. Under such an approach, the states would jointly retain an independent auditor for a two-year period to conduct the audit, and assess the need for individual audits requested by individual CLECs, with the costs of said audits being paid from a portion of Tier 1 and Tier 2 payments.

47. According to its latest proposed QPAP, Qwest has modified the QPAP consistent with the Facilitator's recommendations. The redlined QPAP provides for a two-year audit cycle and a detailed audit plan developed by an independent auditor retained for a two-year period. The proposed QPAP identifies the scope of the audit plan as "identifying specific performance measurements to be audited, the specific tests to be conducted, and entity to conduct them," with specific attention to "higher risk areas identified in the OSS report."

48. The proposed QPAP proposes that a committee of Commissioners from different states would have oversight over the auditor's activities, and would resolve disputes arising

from the audit. Any disagreements between Qwest and CLECs about accuracy or integrity of data would be referred to the auditor.

49. The Nebraska Commission concurs with the facilitator's findings that Qwest's original proposed audit program in § 15 of the proposed QPAP is not sufficient to ensure a high level of confidence in the performance results that Qwest measures. However, while we do want to investigate the possibility of multi-state ROC collaborative in this area, we are not prepared to commit ourselves at this time, to the specific multi-state review process set forth in Qwest's redlined QPAP.

50. The Nebraska Commission believes that it is the state's responsibility to evaluate any issues that may arise over performance results or performance measures, including changes in the way Qwest produces performance results. As such, we prefer to wait and see how the ROC collaborative process develops before agreeing to a specific multi-state review process for an audit process. Therefore, we defer our decision on participation in any multi-state audit process until a later date. To that end, Qwest must replace the language in §§ 15.1 through 15.4 of the redlined QPAP, with the following:

> 15.1 Any party may request that the Commission conduct an audit of performance results or performance measures. The Commission will determine, based upon requests and upon its own investigation, which results and/or measures should be audited. The Commission may, at its discretion, conduct audits through participation in a collaborative process with other states.
>
> 15.2 The costs of auditing will be paid for by Qwest.
>
> 15.3 Qwest shall report to the Commission monthly, any changes it makes to the automated or manual processes used to produce performance results including data collection, generation and reporting. The reports must include sufficient detail to enable the parties to understand the scope and nature of the changes.
>
> 15.4 In the event of a dispute between Qwest and any CLEC regarding the accuracy or integrity of data collected, generated and reported pursuant to the QPAP, Qwest and the CLEC shall first consult with one another and attempt to resolve the dispute. If the

issue is not resolved within 45 days, either party may request that the Commission consider the matter.

H. Audits/Review Expenses

51. The Commission disagrees with Antonuk regarding the placement of Tier 1 and Tier 2 payments into a special fund to cover audit expenses. The QPAP was designed for Qwest and thus all expenses related to its administration should be borne by Qwest. Accordingly, 100 percent of Tier 1 and Tier 2 funds should be paid to the respective CLEC and/or state fund, with the costs of the audit and other administrative activities paid by Qwest. Any costs of review by the State of Nebraska will be paid for out of the state fund to the extent funds are available. Qwest will be responsible for any costs that exceed the funds available from the state fund.

I. Payments

52. All Tier 1 payments made by Qwest under the QPAP shall be in the form of cash payments instead of bill credits, unless a CLEC owes Qwest for undisputed accounts receivables that are past due over 90 days.

53. Tier 2 payments that are to go to the state fund shall be deposited into the Nebraska Competitive Telephone Marketplace Fund.

54. Tier 1 and Tier 2 payments shall be made within one month following the due date of the performance measurement report for the month for which payment is being made. Qwest shall pay interest on any late payment and underpayment at the Prime Rate as reported by the Wall Street Journal on the day the payment was originally due. On any overpayment, Qwest is allowed to offset future payments by the amount of the overpayment plus interest at the Prime Rate.

J. Plan Implementation

55. The QPAP shall become effective on the date the FCC grants Qwest § 271 relief for the state of Nebraska.

K. Compliance Language

56. As the record indicates that Qwest has agreed to incorporate the below-stated language if a commission so orders, this Commission mandates that Qwest incorporate the following language into the proposed QPAP:

§ 13.10 Any payments made by Qwest as a result of the PAP should not: 1) be included as expenses in any Qwest revenue requirement, or 2) be reflected in increased rates to CLECs for services and facilities provided pursuant to § 251(c) of the Telecommunications Act of 1996 and priced pursuant to § 252(d) of the Telecommunications Act of 1996

C O N C L U S I O N

57. Therefore, in consideration of the findings contained herein, the Commission is of the opinion and finds that Qwest's proposed QPAP should be approved as amended, with direction for Qwest to make the modifications outlined within this order. When such modifications have been incorporated into the Qwest's proposed QPAP, the Commission will review said changes and, if satisfactory, recommend to the FCC that the revised QPAP satisfies the public interest for the citizens of Nebraska.

O R D E R

IT IS THEREFORE ORDERED by the Nebraska Public Service Commission that Qwest shall incorporate the changes outlined in this order.

IT IS FURTHER ORDERED that once Qwest has done so, the required changes will be reviewed by this Commission for compliance with this order.

IT IS FINALLY ORDERED that if compliance is achieved, the Commission will recommend to the FCC that the revised QPAP satisfies the public interest for the citizens of Nebraska.

MADE AND ENTERED at Lincoln, Nebraska, this 23rd day of April, 2002.

NEBRASKA PUBLIC SERVICE COMMISSION

COMMISSIONERS CONCURRING:

Chair

ATTEST:

Executive Director

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SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA

IN THE MATTER OF THE ANALYSIS INTO QWEST CORPORATION'S COMPLIANCE WITH SECTION 271(C) OF THE TELECOMMUNICATIONS ACT OF 1996	))))	**Docket No. TC01-165**

QWEST CORPORATION'S MOTION TO ENTER AT&T'S TRACK A DATA REQUEST RESPONSE INTO EVIDENCE

At the Commission's hearing on April 22, 2002, the undersigned counsel reported that Qwest Corporation ("Qwest") and AT&T Communications of the Midwest ("AT&T") had negotiated a Special Protective Agreement that would limit Qwest's access to AT&T's Track A data request response to Track A witness David Teitzel and the undersigned. AT&T had not provided Qwest with this response by the time Qwest presented its Track A evidence. Qwest therefore reserved Highly Confidential Exhibit Number 5 for AT&T's response and sought and received the Commission's permission to enter the response into evidence once it was served.

The undersigned counsel received AT&T's response by facsimile after he left South Dakota. Since he is the only Qwest counsel who is authorized under the Special Protective Agreement to have access to the response, he is now tendering it into evidence as Highly Confidential Exhibit 5 by written motion. Sealed copies for the court reporter and the Commission are attached.

Dated this 29th day of April, 2002.

By: _____

Jonathan J. Frankel
Wilmer, Cutler & Pickering
2445 M Street, N.W.
Washington, DC 20037
Telephone: (202) 663-6113
Counsel for Qwest Corporation

BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA

IN THE MATTER OF THE ANALYSIS INTO QWEST CORPORATION'S COMPLIANCE WITH SECTION 271(C) OF THE TELECOMMUNICATIONS ACT OF 1996	))) **Docket No. TC01-165**) **CERTIFICATE OF SERVICE**)

I, Jonathan J. Frankel, do hereby certify that I am a member of the law firm of Wilmer, Cutler & Pickering, and that on this 29th day of April, 2002, I caused true and correct copies of Qwest Corporation's Motion to Enter AT&T's Track A Data Request Response into Evidence to be served by hand on representatives of the following parties in attendance at the Commission's hearing:

AT&T Communications of the Midwest

Black Hills Fiber Com (without attachment)

Midcontinent Communications (without attachment)

Public Utilities Commission Staff

Jonathan J. Frankel
Counsel for Qwest Corporation

Qwest Corporation
125 South Dakota Avenue
Sioux Falls, SD 57104

April 26, 2002

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SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

ride the light
Qwest.

Ms. Debra Elofson
Executive Director
Public Utilities Commission
State Capitol Building
Pierre, South Dakota 57501

Dear Ms. Elofson:

Enclosed is an overview of Qwest's November2001 through February 2002 performance data as reported under the ROC created performance metrics. Also included are hard copies of the complete South Dakota performance results and the Qwest Regional performance results. When evaluating a 271 application, the Federal Communications Commission has studied the four most recent months of performance data. The enclosed report is a summary of the last four months. I am providing an original and 10 copies for your convenience. These results are also available on the Internet at www.qwest.com/wholesale/results/checklist.html. The results establish that Qwest is meeting its Section 271 objectives.

Also enclosed is a copy of the Liberty Consulting final report of Qwest's Performance Measurements review. Additionally enclosed are the "Blue Charts" for South Dakota and the Qwest Region which identify the specific performance measures where Qwest has missed its performance objective in more than one of the four most recent months.

If you have any questions, please call me on 605-339-6871.

Sincerely,

Jeff M. Carmon

Jeff M. Carmon
Manager-Policy and Law

Enc:

Cc: K. White
T. Simmons
S. Weigler
M. Stacy

1

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Qwest®

Performance Results

South Dakota

March 2001 - February 2002

March 30, 2002

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Performance Results

South Dakota

March 2001 - February 2002

March 30, 2002

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All Troubles Cleared within 48 Hours (Percent) [illegible] [illegible]
Mean Time to Restore (Hours Minutes) [illegible] [illegible]
Repair Repeat Report Rate (Percent) [illegible] [illegible]
Repair Repeat Report Rate (Percent) [illegible] [illegible]
Repair Appointments Met (Percent) [illegible] [illegible]
Out of Service Cleared within 24 Hours (Percent) [illegible] [illegible]
All Troubles Cleared within 48 Hours (Percent) [illegible] [illegible]
Mean Time to Restore (Hours Minutes) [illegible] [illegible]
Repair Repeat Report Rate (Percent) [illegible] [illegible]
Repair Repeat Report Rate (Percent) [illegible] [illegible]
Repair Appointments Met (Percent) [illegible] [illegible]
Trouble Rate (Percent) [illegible] [illegible]
Trouble Rate (Percent) [illegible] [illegible]
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Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation [illegible]
Installation Commitments Met (Percent) [illegible] [illegible]
Installation Interval (Average Days) [illegible] [illegible]
Delayed Days for Non-Facility Reasons (Average Days) [illegible] [illegible]
Delayed Days for Facility Reasons (Average Days) [illegible] [illegible]
Installation Commitments Met (Percent) [illegible] [illegible]
Installation Interval (Average Days) [illegible] [illegible]
Delayed Days for Non-Facility Reasons (Average Days) [illegible] [illegible]
Delayed Days for Facility Reasons (Average Days) [illegible] [illegible]
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Mean Time to Restore (Hours Minutes) [illegible] [illegible]

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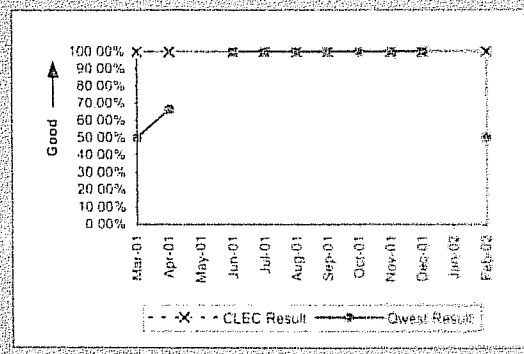
Checklist #1 - Local Interconnection - LIS Installation

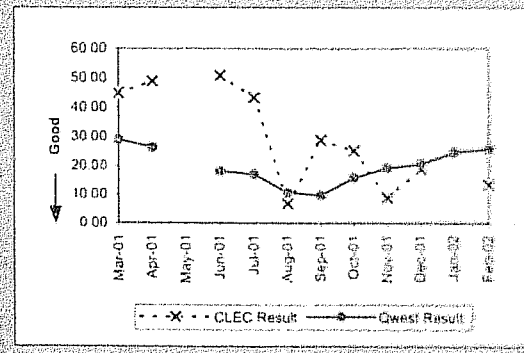
[illegible] Met (Percent) (OP-3E)-- Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	1	2	50 00%	-1 22	-1 74
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	2	3	66 67%	-0 61	-1 37
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	6	6	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	7	7	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	7	7	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	6	6	100 00%	N/A	N/A
					5	5	100 00%		
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	5	5	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	4	4	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	1	2	50 00%	-1 1	-1.67



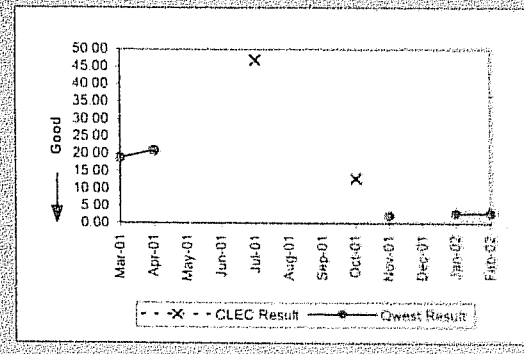
[illegible] Interval (Average Days) (OP-4E)-- Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	45 00	4 47	58	2	29 00	1.19	-0 28
[illegible]	[illegible]	[illegible]	49 00		79	3	26 33	0 93	-0 44
[illegible]	[illegible]	[illegible]	51 00		110	6	18 33	1 3	-0 21
[illegible]	[illegible]	[illegible]	40 00	38 06	137	8	17 12	1 37	-0.17
[illegible]	[illegible]	[illegible]	7 00		75	7	10 71	-0 57	-1 34
[illegible]	[illegible]	[illegible]	29 00	0 00	69	7	9 86	2 03	0.24
[illegible]	[illegible]	[illegible]	35 40	7 50	80	5	16 00	1 71	0 04
[illegible]	[illegible]	[illegible]	9 00		349	18	19 39	-1 31	-1 8
[illegible]	[illegible]	[illegible]	19 00	1 41	83	4	20 75	-4 04	-3.46
					124	5	24 80		
[illegible]	[illegible]	[illegible]	13 67	6 15	78	3	26 00	-3 3	-3



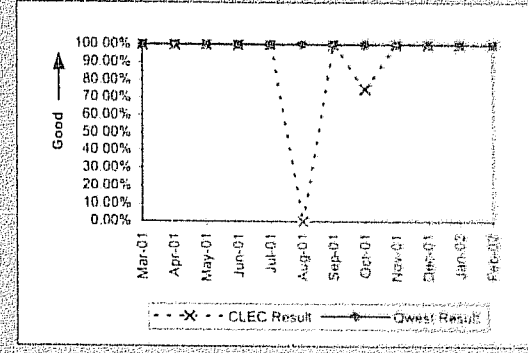
[illegible] Non-Facility Reasons (Average Days) (OP-6A-5)-- Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					19	1	19 00		
					21	1	21 00		
[illegible]	[illegible]	[illegible]	47 00						
[illegible]	[illegible]	[illegible]	13 00						
					28	13	2 15		
					14	5	2 80		
					6	2	3 00		



[illegible] Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

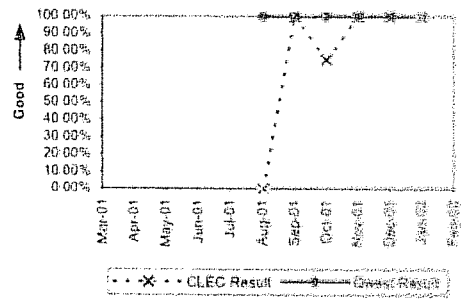
[illegible]	[illegible]	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	100 00%	0 00%	6	6	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	100 00%	0 00%	8	8	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	100 00%	0 00%	4	4	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	100 00%	0 00%	4	4	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	100 00%	0 00%	7	7	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	0 00%	0 00%	8	8	100 00%	N/A	0 5
[illegible]	[illegible]	[illegible]	100 00%	0 00%	7	7	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	75 00%	43 30%	6	6	100 00%	N/A	-0 49
[illegible]	[illegible]	[illegible]	100 00%	0 00%	12	12	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	100 00%	0 00%	11	11	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	100 00%	0 00%	5	5	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	100 00%	0 00%	4	4	100 00%	N/A	N/A



Checklist #1 - Local Interconnection - LIS Installation

New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

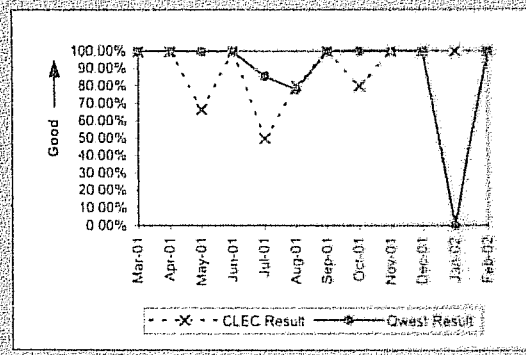
[illegible]	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	0	2	0.00%	0.00%	8	8	100.00%	N/A	0.5
[illegible]	2	2	100.00%	0.00%	7	7	100.00%	N/A	N/A
[illegible]	3	4	75.00%	43.30%	6	6	100.00%	N/A	-0.49
[illegible]	3	3	100.00%	0.00%	12	12	100.00%	N/A	N/A
[illegible]	2	2	100.00%	0.00%	11	11	100.00%	N/A	N/A
[illegible]	1	1	100.00%	0.00%	5	5	100.00%	N/A	N/A



Checklist #1 - Local Interconnection - LIS Repair

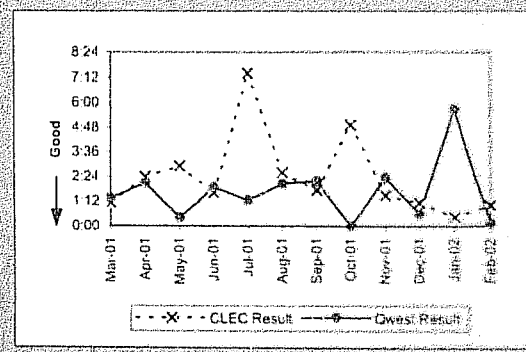
% Trouble Cleared within 4 hours (Percent) (MR-5B)-- Interval Zone Two

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	4	100.00%	0.00%	4	4	100.00%	N/A	N/A
[illegible]	[illegible]	5	100.00%	0.00%	4	4	100.00%	N/A	N/A
[illegible]	[illegible]	6	66.67%	47.14%	1	1	100.00%	N/A	-0.83
[illegible]	[illegible]	3	100.00%	0.00%	4	4	100.00%	N/A	N/A
[illegible]	[illegible]	4	50.00%	50.00%	6	7	85.71%	1.08	-0.34
[illegible]	[illegible]	11	20.00%	40.00%	7	9	77.78%	-0.1	-1.06
[illegible]	[illegible]	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
[illegible]	[illegible]	5	80.00%	40.00%	1	1	100.00%	N/A	-1
[illegible]	[illegible]	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
[illegible]	[illegible]	3	100.00%	0.00%	3	3	100.00%	N/A	N/A
[illegible]	[illegible]	2	100.00%	0.00%	0	1	0.00%	N/A	
[illegible]	[illegible]	6	100.00%	0.00%	1	1	100.00%	N/A	N/A



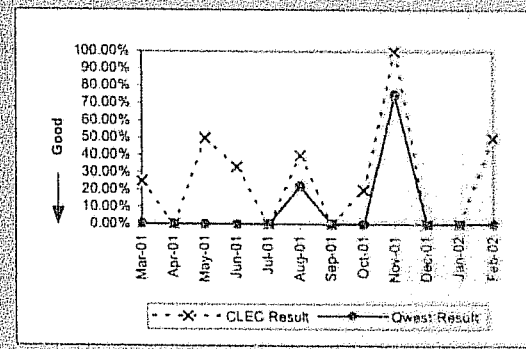
Mean Time to Restore (Hours:Minutes) (MR-6E)-- Interval Zone Two

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	4	1:06	0:41	5:28	4	1:22	-0.23	-1.14
[illegible]	[illegible]	1	2:25		8:26	4	2:07	0.65	-0.6
[illegible]	[illegible]	6	2:56	2:10	0:26	1	0:26		
[illegible]	[illegible]	3	1:08	1:52	7:38	4	1:54	-0.5	-1.3
[illegible]	[illegible]	4	7:25	10:06	9:01	7	1:17	1.08	-0.35
[illegible]	[illegible]	6	2:37	2:14	18:47	9	2:05	0.57	-0.66
[illegible]	[illegible]	1	1:46		2:12	1	2:12		
[illegible]	[illegible]	6	4:57	7:32	0:01	1	0:01		
[illegible]	[illegible]	1	1:31		9:33	4	2:23	-0.72	-1.44
[illegible]	[illegible]	3	1:11	0:46	1:51	3	0:37	1.02	-0.38
[illegible]	[illegible]	2	0:28	0:24	5:42	1	5:42		
[illegible]	[illegible]	6	1:03	0:45	0:09	1	0:09		



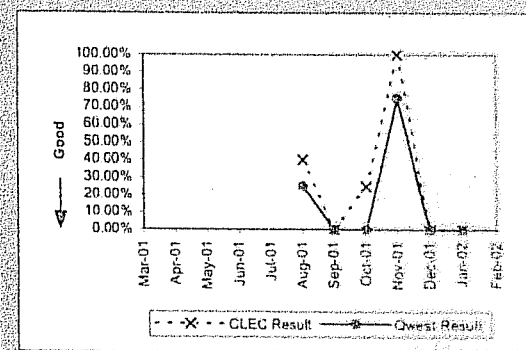
Repeat Report Rate (Percent) (MR-7E)-- Interval Zone Two

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	4	25.00%	43.30%	0	4	0.00%	N/A	-0.63
[illegible]	[illegible]	1	0.00%	0.00%	0	4	0.00%	N/A	N/A
[illegible]	[illegible]	1	50.00%	50.00%	0	1	0.00%	N/A	-0.67
[illegible]	[illegible]	5	33.33%	47.14%	0	4	0.00%	N/A	-0.53
[illegible]	[illegible]	4	0.00%	0.00%	0	7	0.00%	N/A	N/A
[illegible]	[illegible]	5	40.00%	48.99%	2	9	22.22%	0.57	-0.65
[illegible]	[illegible]	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
[illegible]	[illegible]	5	20.00%	40.00%	0	1	0.00%	N/A	-1
[illegible]	[illegible]	1	100.00%	0.00%	3	4	75.00%	0.07	-0.96
[illegible]	[illegible]	2	0.00%	0.00%	0	3	0.00%	N/A	N/A
[illegible]	[illegible]	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
[illegible]	[illegible]	2	50.00%	50.00%	0	1	0.00%	N/A	-0.67



Repeat Repeat Report Rate (Percent) (MR-7E*)-- Interval Zone Two

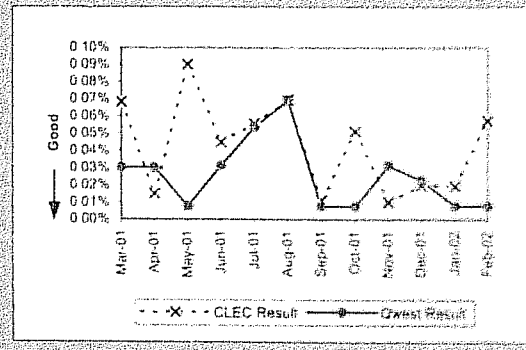
[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	5	40.00%	48.99%	2	8	25.00%	0.44	-0.73
[illegible]	[illegible]	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
[illegible]	[illegible]	4	25.00%	43.30%	0	1	0.00%	N/A	-0.96
[illegible]	[illegible]	1	100.00%	0.00%	3	4	75.00%	0.07	-0.96
[illegible]	[illegible]	2	0.00%	0.00%	0	3	0.00%	N/A	N/A
[illegible]	[illegible]	1	0.00%	0.00%	0	1	0.00%	N/A	N/A



Checklist #1 - Local Interconnection - LIS Repair

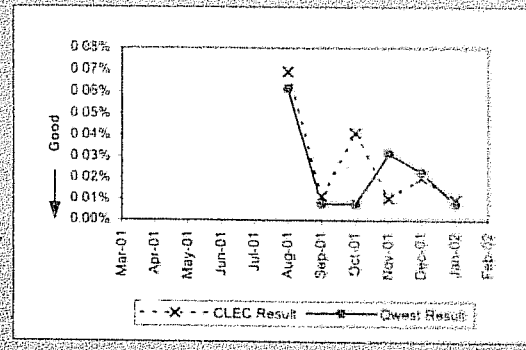
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	4	[illegible]	0.07%	2.61%	4	13212	0.03%	1.39	-0.15
[illegible]	5	[illegible]	0.02%	1.23%	4	13163	0.03%	-0.59	-1.36
[illegible]	2	[illegible]	0.09%	3.00%	1	12851	0.01%	6.19	2.76
[illegible]	3	[illegible]	0.05%	2.12%	4	12707	0.03%	0.51	-0.69
[illegible]	8	[illegible]	0.06%	2.37%	7	13019	0.05%	0.07	-0.96
[illegible]	9	[illegible]	0.07%	2.63%	9	12959	0.07%	0	-1
[illegible]	1	[illegible]	0.01%	1.07%	1	12887	0.01%	0.31	-0.81
[illegible]	3	[illegible]	0.05%	2.27%	1	13007	0.01%	3.73	1.27
[illegible]	4	[illegible]	0.01%	1.01%	4	12647	0.03%	-0.89	-1.54
[illegible]	2	[illegible]	0.02%	1.42%	3	13103	0.02%	-0.13	-1.08
[illegible]	2	[illegible]	0.02%	1.40%	1	12767	0.01%	1	-0.39
[illegible]	8	[illegible]	0.06%	2.40%	1	12695	0.01%	4.24	1.58



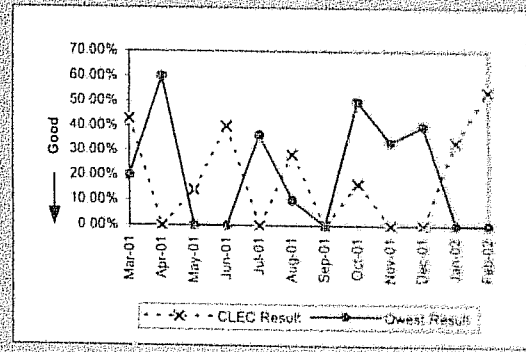
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	9	[illegible]	0.07%	2.63%	8	12959	0.06%	0.21	-0.87
[illegible]	1	[illegible]	0.01%	1.07%	1	12887	0.01%	0.31	-0.81
[illegible]	4	[illegible]	0.04%	2.03%	1	13007	0.01%	2.85	0.73
[illegible]	4	[illegible]	0.01%	1.01%	4	12647	0.03%	-0.89	-1.54
[illegible]	2	[illegible]	0.02%	1.42%	3	13103	0.02%	-0.13	-1.08
[illegible]	1	[illegible]	0.01%	0.99%	1	12767	0.01%	0.17	-0.9



Trouble Not Qwest Related Trouble Reports (Percent) (MR-12)-- Interval Zone One and Two

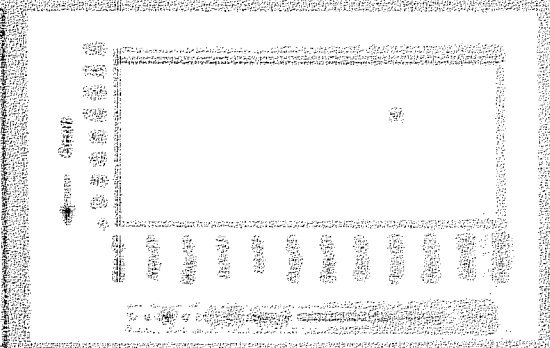
[illegible]	[illegible]	[illegible]	CLEC Resu	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	3	[illegible]	7	42.86%	49.49%	1	5	20.00%	0.66	-0.6
[illegible]	3	[illegible]	1	0.00%	0.00%	6	10	60.00%	-1.17	-1.71
[illegible]	1	[illegible]	7	14.29%	34.99%	0	1	0.00%	N/A	-1.05
[illegible]	3	[illegible]	5	40.00%	48.99%	0	4	0.00%	N/A	-0.28
[illegible]	3	[illegible]	4	0.00%	0.00%	4	11	36.36%	-1.29	-1.79
[illegible]	3	[illegible]	7	28.57%	45.18%	1	10	10.00%	0.85	-0.48
[illegible]	3	[illegible]	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
[illegible]	1	[illegible]	6	16.67%	37.27%	1	2	50.00%	-0.82	-1.5
[illegible]	3	[illegible]	1	0.00%	0.00%	2	6	33.33%	-0.65	-1.4
[illegible]	3	[illegible]	2	0.00%	0.00%	2	5	40.00%	-0.98	-1.59
[illegible]	4	[illegible]	3	33.33%	47.14%	0	1	0.00%	N/A	-0.9
[illegible]	1	[illegible]	13	53.85%	49.85%	0	1	0.00%	N/A	-0.59



Checklist #1 - Collocation

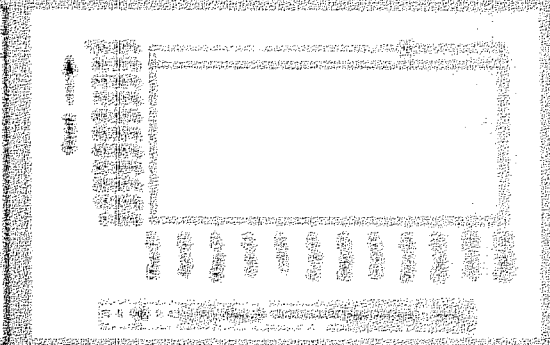
Scheduled Interval 121 to 150 Calendar Days (Average Days) (CP-1C)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	101	1	101.00	
Dec-01				
Jan-02				
Feb-02				



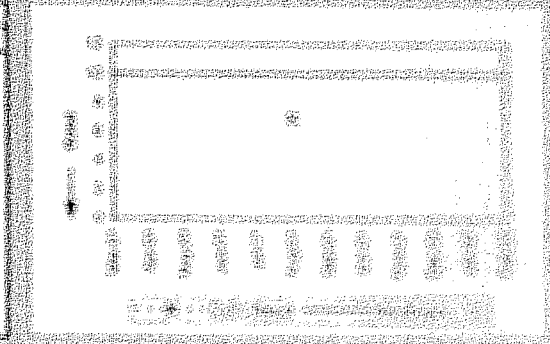
Collocations with Intervals Longer than 120 Days (Percent) (CP-2D)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	1	1	100.00%	0.00%
Dec-01				
Jan-02				
Feb-02				



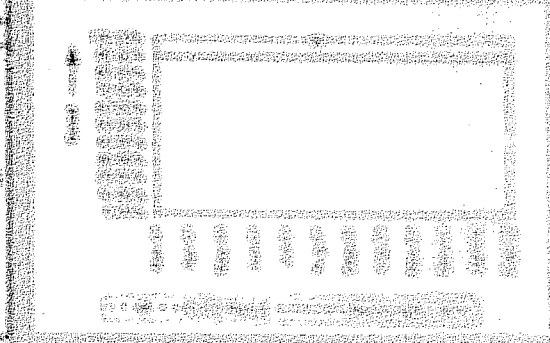
Collocation Feasibility Study Interval (Average Days) (CP-1E)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	7	1	7.00	
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



Collocation Feasibility Study Commitments Met (Percent) (CP-1F)

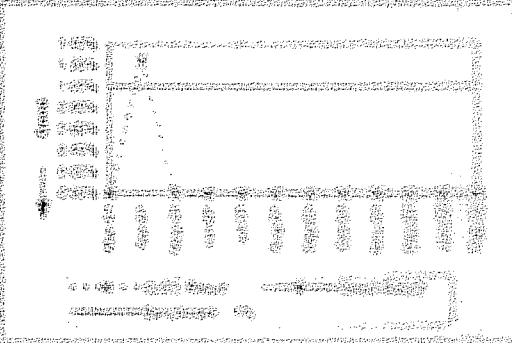
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	1	1	100.00%	0.00%
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



Checklist #1 - Trunk Blockage

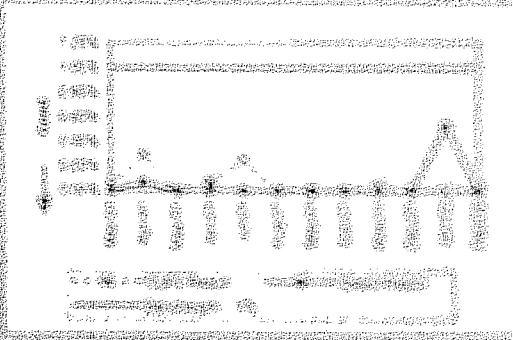
Trunk Blockage to Qwest Tandem Office (Performance 18)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Std Dev	Pass Fail
Mar-01	0	408	0.00%	0.00%					
Apr-01	5.13	408	1.26%	0.31%					
May-01	0	408	0.00%	0.00%					
Jun-01	0	408	0.00%	0.00%					
Jul-01	0	408	0.00%	0.00%					
Aug-01	0	408	0.00%	0.00%					
Sep-01	0	408	0.00%	0.00%					
Oct-01	0	408	0.00%	0.00%					
Nov-01	0	408	0.00%	0.00%					
Dec-01	0	408	0.00%	0.00%					
Jan-02	0	408	0.00%	0.00%					
Feb-02	0	408	0.00%	0.00%					



Trunk Blockage to Qwest End Office (Performance 18)

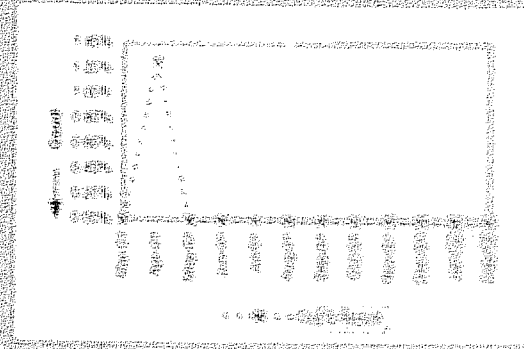
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Std Dev	Pass Fail
Mar-01	1.5	3000	0.05%	0.20%	0	[illegible]	[illegible]	[illegible]	
Apr-01	9.18	3096	0.30%	0.83%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	0	3096	0.00%	0.00%	0	[illegible]	[illegible]		
Jun-01	2.39	3096	0.08%	0.32%	0	[illegible]	[illegible]		
Jul-01	7.56	2928	0.26%	0.54%	0	[illegible]	[illegible]		
Aug-01	0.37	2928	0.01%	0.05%	0	[illegible]	[illegible]		
Sep-01	0.37	4392	0.01%	0.03%	0	[illegible]	[illegible]		
Oct-01	0.08	5496	0.00%	0.01%	0	[illegible]	[illegible]		
Nov-01	2.57	5496	0.05%	0.16%	0	[illegible]	[illegible]		
Dec-01	0.12	5592	0.00%	0.01%	0	[illegible]	[illegible]		
Jan-02	0.24	5376	0.00%	0.02%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	1.37	5976	0.02%	0.15%	0	[illegible]	[illegible]		



Checklist #1 - Trunk Blocking

Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01	0	408	0.00%	0.00%
Apr-01	5.13	408	1.26%	0.81%
May-01	0	408	0.00%	0.00%
Jun-01	0	408	0.00%	0.00%
Jul-01	0	408	0.00%	0.00%
Aug-01	0	408	0.00%	0.00%
Sep-01	0	408	0.00%	0.00%
Oct-01	0	408	0.00%	0.00%
Nov-01	0	408	0.00%	0.00%
Dec-01	0	408	0.00%	0.00%
Jan-02	0	408	0.00%	0.00%
Feb-02	0	408	0.00%	0.00%



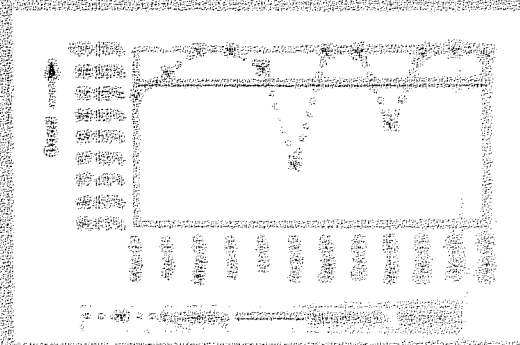
Trunk Blockage to Qwest End Offices (Percent) (NI-1D)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01	1.5	3000	0.05%	0.20%
Apr-01	9.18	3096	0.30%	0.55%
May-01	0	3096	0.00%	0.00%
Jun-01	2.39	3096	0.08%	0.32%
Jul-01	12.6	3096	0.41%	0.81%
Aug-01	5.89	3096	0.19%	0.75%
Sep-01	13.25	4560	0.29%	1.44%
Oct-01	0.08	5496	0.00%	0.01%
Nov-01	2.57	5496	0.05%	0.15%
Dec-01	0.12	5592	0.00%	0.01%
Jan-02	12.39	5880	0.21%	0.60%
Feb-02	2.88	6072	0.05%	0.24%

Checklist #2 - Gateway Availability

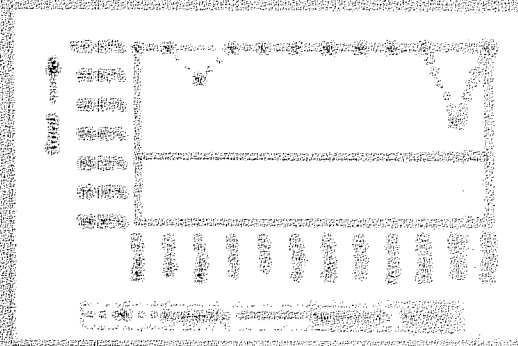
Gateway Availability - IMA-GUI (Percent) All (GA-1A)

Date	Availability
Mar-01	[illegible]
Apr-01	[illegible]
May-01	[illegible]
Jun-01	[illegible]
Jul-01	[illegible]
Aug-01	[illegible]
Sep-01	[illegible]
Oct-01	[illegible]
Nov-01	[illegible]
Dec-01	[illegible]
Jan-02	[illegible]
Feb-02	[illegible]



Gateway Availability - IMA-GUI (Percent) Feature-Specific (GA-1B)

Date	Availability
Mar-01	[illegible]
Apr-01	[illegible]
May-01	[illegible]
Jun-01	[illegible]
Jul-01	[illegible]
Aug-01	[illegible]
Sep-01	[illegible]
Oct-01	[illegible]
Nov-01	[illegible]
Dec-01	[illegible]
Jan-02	[illegible]
Feb-02	[illegible]



Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1C)

Date	Availability
Mar-01	[illegible]
Apr-01	[illegible]
May-01	[illegible]
Jun-01	[illegible]
Jul-01	[illegible]
Aug-01	[illegible]
Sep-01	[illegible]
Oct-01	[illegible]
Nov-01	[illegible]
Dec-01	[illegible]
Jan-02	[illegible]
Feb-02	[illegible]

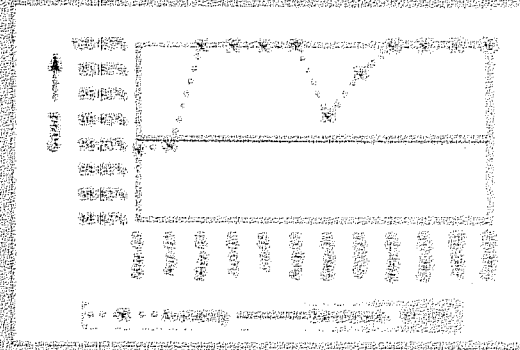
Gateway Availability - IMA-EDI (Percent) Default (GA-2)

Date	Availability
Mar-01	[illegible]
Apr-01	[illegible]
May-01	[illegible]
Jun-01	[illegible]
Jul-01	[illegible]
Aug-01	[illegible]
Sep-01	[illegible]
Oct-01	[illegible]
Nov-01	[illegible]
Dec-01	[illegible]
Jan-02	[illegible]
Feb-02	[illegible]

Checklist #2 - Gateway Availability

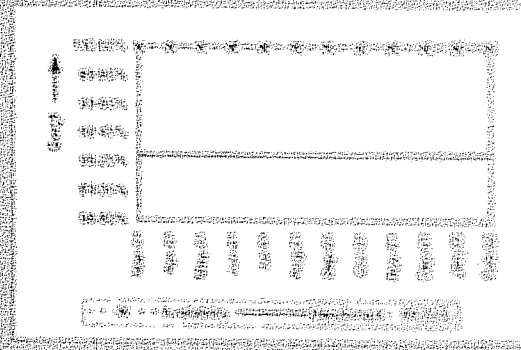
Gateway Availability - EB-TA (Percent) Default (GA-3)

Date	Availability
Mar-01	99.17%
Apr-01	99.20%
May-01	100.00%
Jun-01	100.00%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	99.44%
Oct-01	99.78%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	100.00%
Feb-02	100.00%



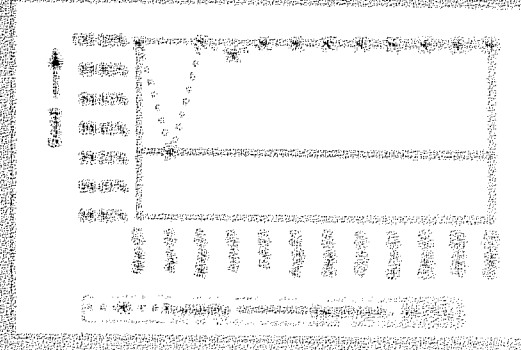
System Availability - EXACT (Percent) Default (GA-4)

Date	Availability
Mar-01	100.00%
Apr-01	100.00%
May-01	100.00%
Jun-01	100.00%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	100.00%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	100.00%
Feb-02	100.00%



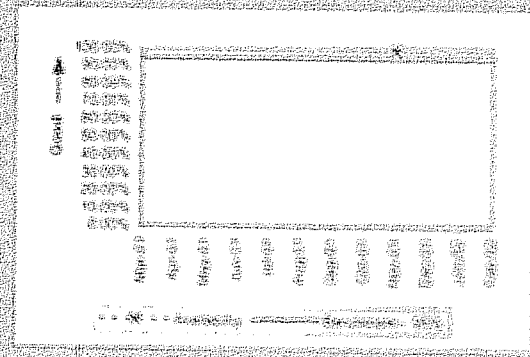
Gateway Availability - GUI - Repair (Percent) Default (GA-6)

Date	Availability
Mar-01	99.99%
Apr-01	99.24%
May-01	100.00%
Jun-01	99.99%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	100.00%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	100.00%
Feb-02	100.00%



Checklist #2 - Gateway Availability

Timely Outage Resolution following Software Releases (Percent) Default (GA-7)	
Date	Availability
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	100.00%
Jan-02	
Feb-02	

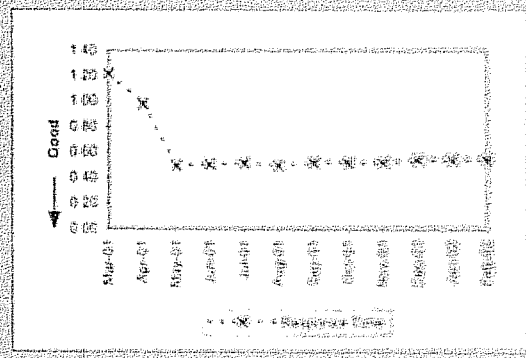


If the outage volume is less than 20 in the reporting month, the standard is 1 miss

Checklist #2 - Preorder Response Times - IMA

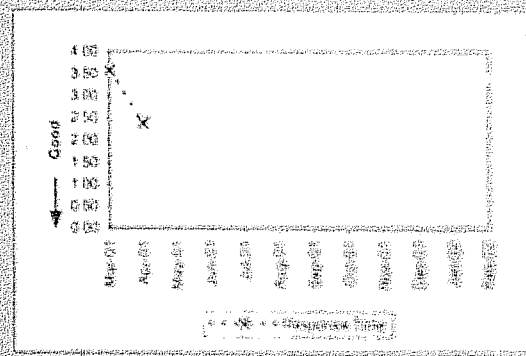
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1A-1(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	2069.12	1696	1.22	0.01
Apr-01	1538.6	1570	0.98	0.35
May-01	1007.5	2015	0.50	0.09
Jun-01	964.92	1892	0.51	0.14
Jul-01	902.2	1735	0.52	0.09
Aug-01	1187.5	2375	0.50	0.09
Sep-01	1100.84	2117	0.52	0.14
Oct-01	1233.44	2372	0.52	0.09
Nov-01	1210.56	2328	0.52	0.15
Dec-01	1598.4	2960	0.54	0.11
Jan-02	1733.94	3211	0.54	0.15
Feb-02	1540.62	2853	0.54	0.11



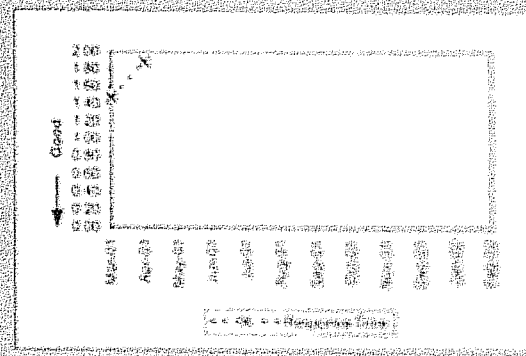
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response (PO-1A-1(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	6071.68	1696	3.58	1.54
Apr-01	3768	1570	2.40	2.00
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



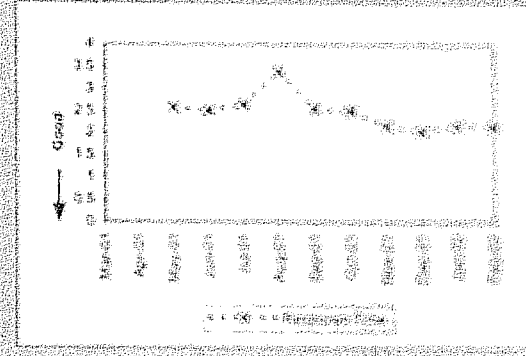
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Accept (PO-1A-1(c))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	2510.08	1696	1.48	1.41
Apr-01	2967.3	1570	1.89	1.45
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response/Accept (PO-1A-1(b,c))

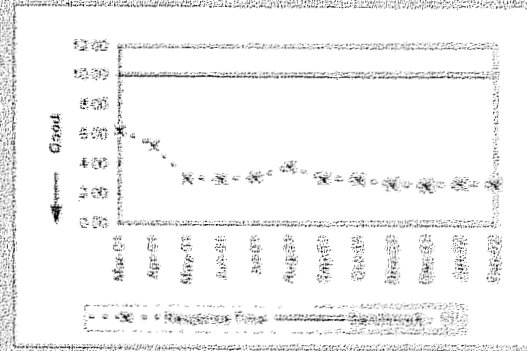
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01				
Apr-01				
May-01	5218.85	2015	2.59	2.18
Jun-01	4767.84	1892	2.52	0.96
Jul-01	4597.75	1735	2.65	1.47
Aug-01	8075	2375	3.40	3.20
Sep-01	5440.69	2117	2.57	0.56
Oct-01	5953.72	2372	2.51	1.13
Nov-01	5051.76	2328	2.17	1.58
Dec-01	6038.4	2960	2.04	1.39
Jan-02	6967.87	3211	2.17	1.43
Feb-02	6133.95	2853	2.15	1.55



Checklist #2 - Preorder Response Times - IMA

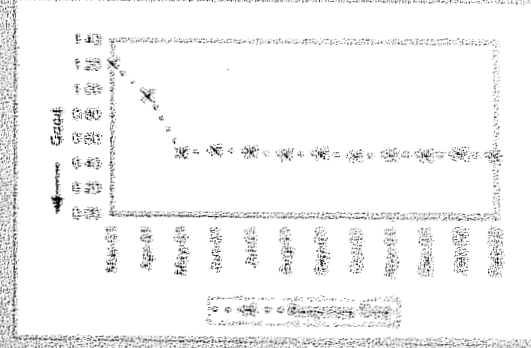
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Aggregate (PO-1A-1 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	10650.88	1696	6.28	
Apr-01	8273.9	1570	5.27	
May-01	6226.35	2015	3.09	
Jun-01	5732.76	1892	3.03	
Jul-01	5499.95	1735	3.17	
Aug-01	9262.5	2375	3.90	
Sep-01	6541.53	2117	3.09	
Oct-01	7187.16	2372	3.03	
Nov-01	6262.32	2328	2.69	
Dec-01	7636.8	2960	2.58	
Jan-02	8701.81	3211	2.71	
Feb-02	7674.57	2853	2.69	



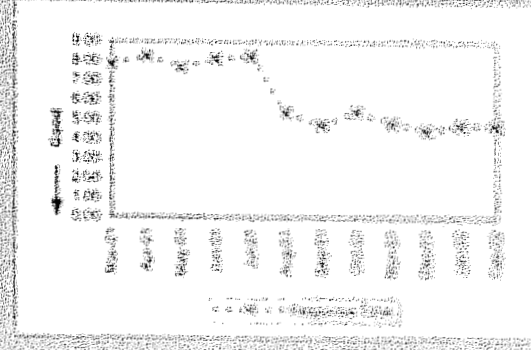
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Request (PO-1A-2(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	2605.92	2136	1.22	0.01
Apr-01	1923.84	2004	0.96	0.37
May-01	1436.5	2873	0.50	0.08
Jun-01	1469	2825	0.52	0.10
Jul-01	1386.18	2718	0.51	0.09
Aug-01	1666	3400	0.49	0.06
Sep-01	1635	3270	0.50	0.17
Oct-01	1687.2	3515	0.48	0.08
Nov-01	1614.65	3285	0.49	0.23
Dec-01	1803.54	3706	0.49	0.06
Jan-02	1915.18	3820	0.50	0.15
Feb-02	1669.46	3379	0.49	0.06



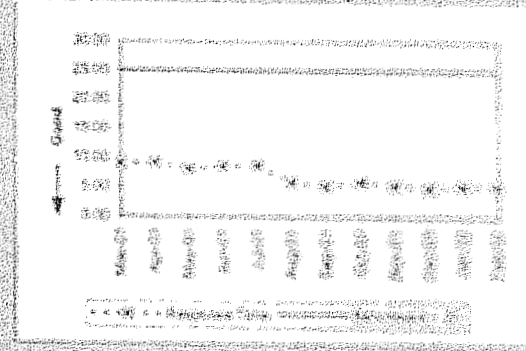
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1A-2(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	16767.6	2136	7.85	3.17
Apr-01	16573.08	2004	8.27	3.18
May-01	22150.83	2873	7.71	1.82
Jun-01	23052	2825	8.16	2.59
Jul-01	22477.86	2718	8.27	2.14
Aug-01	18394	3400	5.41	2.96
Sep-01	15565.2	3270	4.76	2.64
Oct-01	19191.9	3515	5.46	3.56
Nov-01	15973.07	3285	4.86	4.63
Dec-01	16687.24	3706	4.50	4.16
Jan-02	18228.93	3820	4.77	4.31
Feb-02	16088.53	3379	4.76	4.03



Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1A-2 Total)

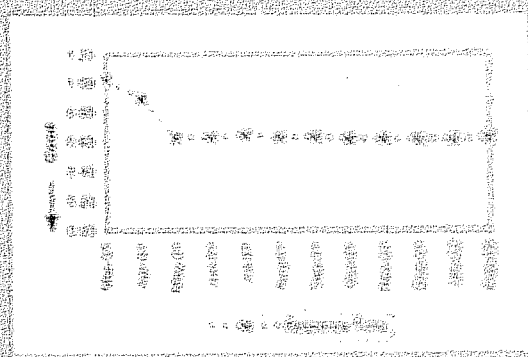
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	19373.52	2136	9.07	
Apr-01	18496.92	2004	9.23	
May-01	23587.33	2873	8.21	
Jun-01	24521	2825	8.68	
Jul-01	23864.04	2718	8.78	
Aug-01	20060	3400	5.90	
Sep-01	17200.2	3270	5.26	
Oct-01	20879.1	3515	5.94	
Nov-01	17587.72	3285	5.35	
Dec-01	18490.78	3706	4.99	
Jan-02	20144.11	3820	5.27	
Feb-02	17757.99	3379	5.26	



Checklist #2 - Preorder Response Times - IMA

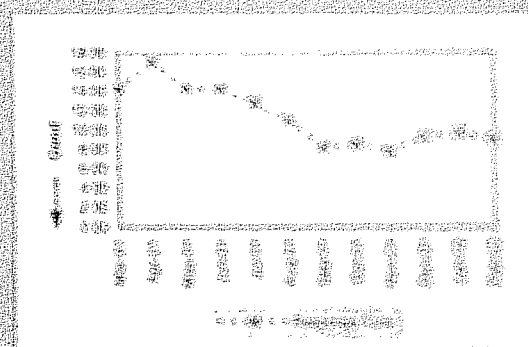
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1A-3(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	473.8	460	1.03	0.05
Apr-01	378	420	0.90	0.27
May-01	298.62	474	0.63	0.44
Jun-01	272.16	432	0.63	0.13
Jul-01	251.55	387	0.65	0.07
Aug-01	341.46	542	0.63	0.05
Sep-01	304.29	483	0.63	0.06
Oct-01	342.24	552	0.62	0.05
Nov-01	326.74	527	0.62	0.06
Dec-01	403.21	661	0.61	0.07
Jan-02	430.66	706	0.61	0.06
Feb-02	408.87	649	0.63	0.07



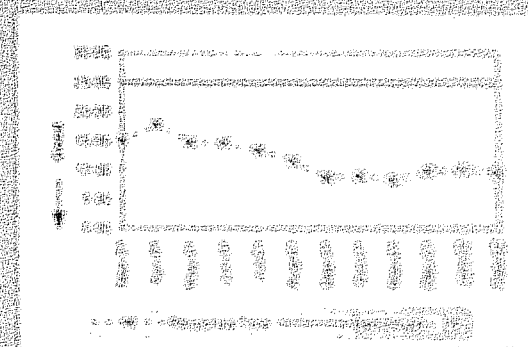
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1A-3(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	6545.8	460	14.23	10.50
Apr-01	7198.8	420	17.14	10.11
May-01	6797.16	474	14.34	2.95
Jun-01	6156	432	14.25	5.95
Jul-01	4992.3	387	12.90	3.60
Aug-01	6005.36	542	11.08	7.65
Sep-01	3994.41	483	8.27	2.99
Oct-01	4763.76	552	8.63	5.16
Nov-01	4147.49	527	7.87	2.26
Dec-01	6220.01	661	9.41	3.87
Jan-02	6862.32	706	9.72	3.69
Feb-02	5905.9	649	9.10	3.18



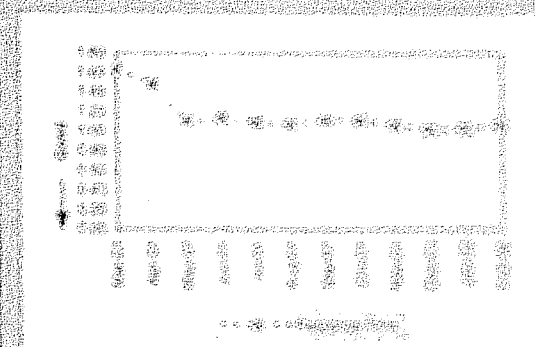
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1A-3 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	7019.6	460	15.26	
Apr-01	7576.8	420	18.04	
May-01	7095.78	474	14.97	
Jun-01	6428.16	432	14.88	
Jul-01	5243.85	387	13.55	
Aug-01	6346.82	542	11.71	
Sep-01	4298.7	483	8.90	
Oct-01	5106	552	9.25	
Nov-01	4474.23	527	8.49	
Dec-01	6623.22	661	10.02	
Jan-02	7292.98	706	10.33	
Feb-02	6314.77	649	9.73	



Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1A-4(a))

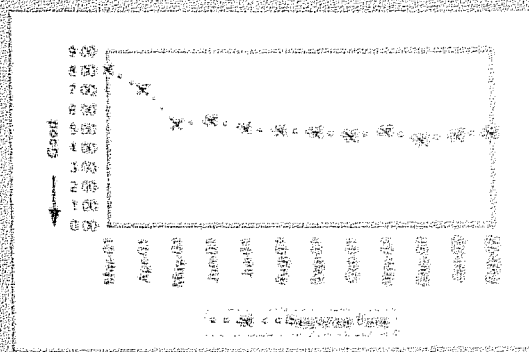
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	5971.24	3641	1.64	0.36
Apr-01	5058.55	3395	1.49	0.38
May-01	4642.02	4182	1.11	0.17
Jun-01	4594.2	4030	1.14	0.26
Jul-01	4216.3	3833	1.10	0.15
Aug-01	5564.16	5152	1.08	0.15
Sep-01	5418.56	4838	1.12	0.21
Oct-01	5821.76	5198	1.12	0.25
Nov-01	5664.41	5289	1.07	0.22
Dec-01	5823.21	5688	1.02	0.33
Jan-02	6055.01	5902	1.03	0.24
Feb-02	5649.5	5271	1.07	0.23



Checklist #2 - Preorder Response Times - IMA

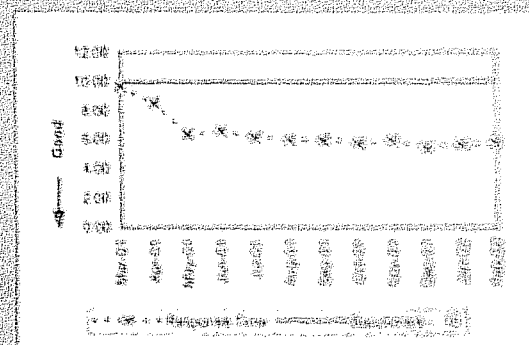
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1A-4(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	29419.28	3641	8.08	3.54
Apr-01	24070.55	3395	7.09	4.52
May-01	22039.14	4182	5.27	2.90
Jun-01	21963.5	4030	5.45	3.19
Jul-01	19394.98	3833	5.06	4.32
Aug-01	25347.84	5152	4.92	2.88
Sep-01	23367.54	4838	4.83	2.84
Oct-01	24170.7	5198	4.65	2.79
Nov-01	25762.56	5289	4.87	2.54
Dec-01	25264.91	5688	4.44	2.66
Jan-02	27527.29	5902	4.66	3.08
Feb-02	24920.7	5271	4.73	2.77



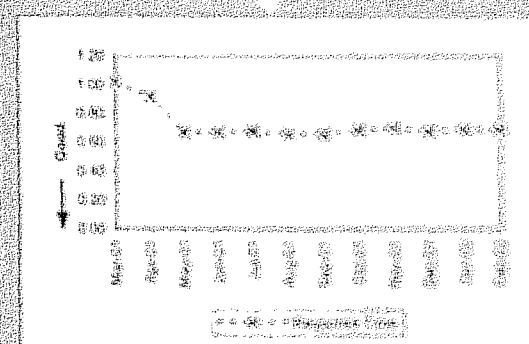
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1A-4 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	35390.52	3641	9.72	
Apr-01	29129.1	3395	8.58	
May-01	26681.16	4182	6.38	
Jun-01	26557.7	4030	6.59	
Jul-01	23611.28	3833	6.16	
Aug-01	30912	5152	6.00	
Sep-01	28786.1	4838	5.95	
Oct-01	29992.46	5198	5.77	
Nov-01	31426.97	5289	5.94	
Dec-01	31088.12	5688	5.47	
Jan-02	33582.3	5902	5.69	
Feb-02	30570.2	5271	5.80	



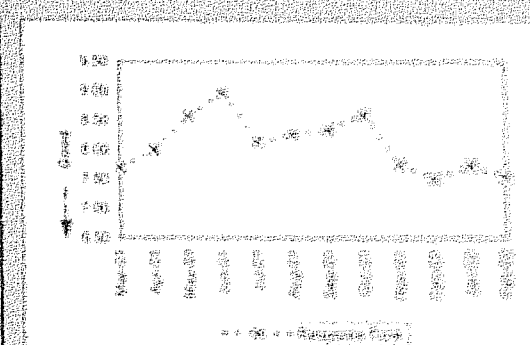
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1A-5(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	467.16	458	1.02	0.07
Apr-01	385.48	419	0.92	0.26
May-01	298.82	446	0.67	0.08
Jun-01	284.75	425	0.67	0.12
Jul-01	261.8	385	0.68	0.08
Aug-01	372.9	565	0.66	0.05
Sep-01	331.32	502	0.66	0.05
Oct-01	391.23	567	0.69	0.27
Nov-01	450.21	643	0.70	0.31
Dec-01	556.34	817	0.68	0.28
Jan-02	606.01	884	0.69	0.22
Feb-02	540.82	786	0.69	0.23



Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1A-5(b))

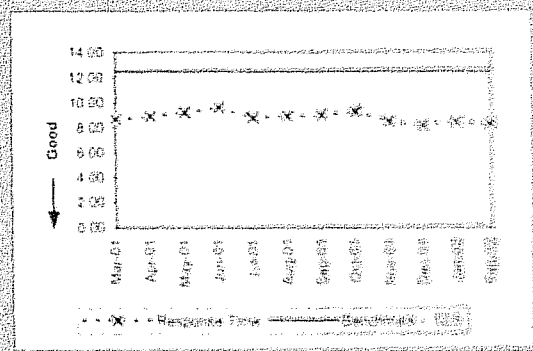
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	3526.6	458	7.70	1.92
Apr-01	3356.19	419	8.01	3.05
May-01	3826.68	446	8.58	2.78
Jun-01	3812.25	425	8.97	2.39
Jul-01	3137.75	385	8.15	1.36
Aug-01	4672.55	565	8.27	2.12
Sep-01	4196.72	502	8.36	3.50
Oct-01	4881.87	567	8.61	3.14
Nov-01	4989.91	643	7.76	2.89
Dec-01	6140.36	817	7.52	2.77
Jan-02	6848	884	7.75	2.83
Feb-02	5936.37	786	7.55	2.55



Checklist #2 - Preorder Response Times - IMA

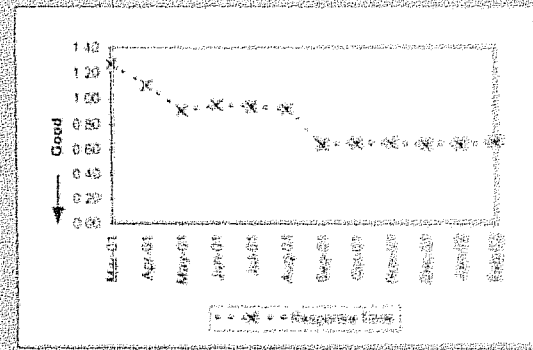
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1A-5 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	3993.76	458	8.72	
Apr-01	3741.67	419	8.93	
May-01	4125.5	446	9.25	
Jun-01	4097	425	9.64	
Jul-01	3399.55	385	8.83	
Aug-01	5045.45	565	8.93	
Sep-01	4528.04	502	9.02	
Oct-01	5273.1	567	9.30	
Nov-01	5440.12	643	8.46	
Dec-01	6696.7	817	8.20	
Jan-02	7454.01	884	8.43	
Feb-02	6477.19	786	8.24	



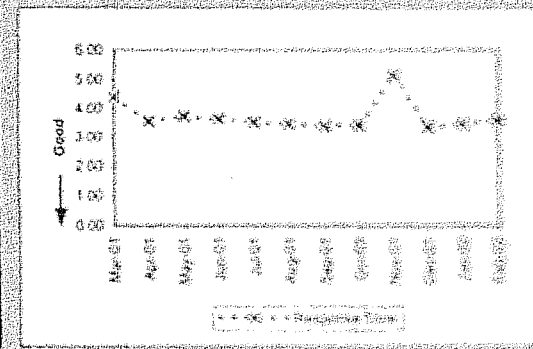
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1A-6(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	1744.98	1374	1.27	0.01
Apr-01	2738.37	2467	1.11	0.28
May-01	5862.22	6442	0.91	0.18
Jun-01	6193.05	6519	0.95	0.18
Jul-01	7121.44	7576	0.94	0.16
Aug-01	9027.04	9812	0.92	0.17
Sep-01	926.72	1448	0.64	0.09
Oct-01	1025.7	1578	0.65	0.18
Nov-01	955.49	1465	0.65	0.16
Dec-01	1002.16	1576	0.64	0.04
Jan-02	996.11	1556	0.64	0.15
Feb-02	946.51	1437	0.66	0.07



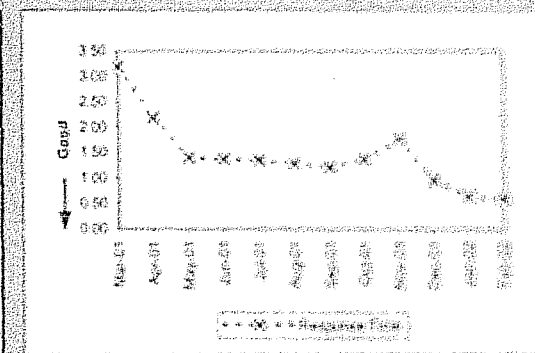
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1A-6(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	6045.6	1374	4.40	2.52
Apr-01	8807.19	2467	3.57	2.44
May-01	24157.5	6442	3.75	2.10
Jun-01	23729.16	6519	3.64	1.95
Jul-01	26819.04	7576	3.54	1.32
Aug-01	34047.64	9812	3.47	1.42
Sep-01	4952.16	1448	3.42	1.31
Oct-01	5428.32	1578	3.44	3.10
Nov-01	7561.88	1465	5.16	4.92
Dec-01	5306.52	1576	3.37	1.94
Jan-02	5394.82	1556	3.47	1.70
Feb-02	5178.67	1437	3.60	1.73



Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1A-6(c))

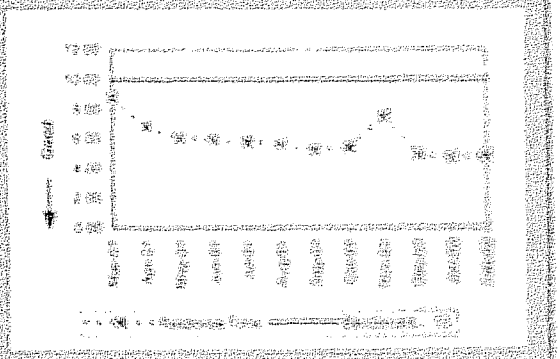
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	4383.06	1374	3.19	1.55
Apr-01	5402.73	2467	2.19	1.81
May-01	9018.8	6442	1.40	1.35
Jun-01	8931.03	6519	1.37	1.79
Jul-01	10303.36	7576	1.36	0.99
Aug-01	12657.48	9812	1.29	0.70
Sep-01	1766.56	1448	1.22	0.62
Oct-01	2161.86	1578	1.37	2.97
Nov-01	2585.74	1465	1.77	2.55
Dec-01	1535.06	1576	0.97	1.17
Jan-02	1007.34	1556	0.65	0.79
Feb-02	854.51	1437	0.59	0.23



Checklist #2 - Preorder Response Times - IMA

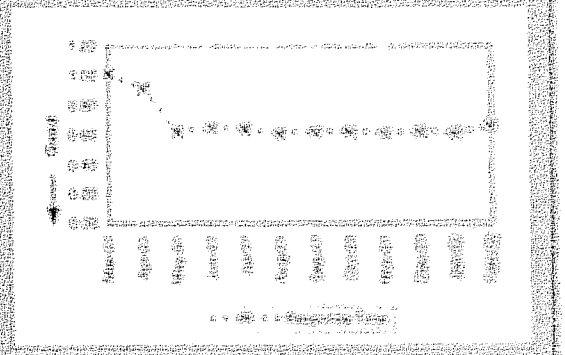
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Aggregate (PO-1A-6 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	12173.64	1374	8.86	
Apr-01	16948.29	2467	6.87	
May-01	39038.52	6442	6.06	
Jun-01	38853.24	6519	5.96	
Jul-01	44243.84	7576	5.84	
Aug-01	55732.16	9812	5.68	
Sep-01	7645.44	1448	5.28	
Oct-01	8615.88	1578	5.46	
Nov-01	11103.11	1465	7.58	
Dec-01	7843.74	1576	4.98	
Jan-02	7398.27	1556	4.75	
Feb-02	6979.69	1437	4.86	



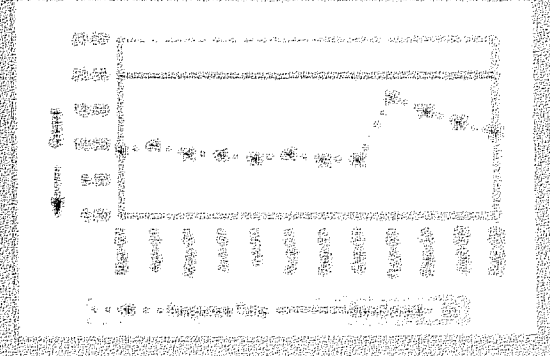
Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) IMA Request (PO-1A-7(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	440.64	432	1.02	0.01
Apr-01	356.96	388	0.92	0.21
May-01	253.26	402	0.63	0.07
Jun-01	246.18	373	0.66	0.26
Jul-01	219.05	337	0.65	0.07
Aug-01	298.22	481	0.62	0.07
Sep-01	290.43	461	0.63	0.14
Oct-01	320.67	509	0.63	0.16
Nov-01	301.92	487	0.62	0.13
Dec-01	331.91	530	0.63	0.06
Jan-02	338.37	544	0.62	0.11
Feb-02	508.78	765	0.67	0.13



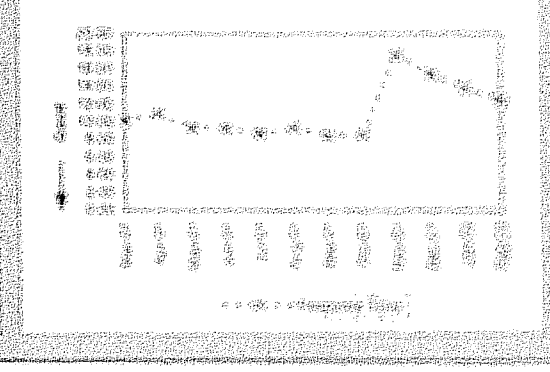
Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) IMA Response (PO-1A-7(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	3965.76	432	9.18	3.01
Apr-01	3918.8	388	10.10	6.25
May-01	3509.46	402	8.73	1.65
Jun-01	3230.18	373	8.66	2.13
Jul-01	2733.07	337	8.11	2.06
Aug-01	4237.61	481	8.81	4.55
Sep-01	3632.68	461	7.88	4.15
Oct-01	4066.91	509	7.99	2.97
Nov-01	8284.03	487	17.01	15.37
Dec-01	7861.73	530	14.83	11.83
Jan-02	7216.95	544	13.27	7.79
Feb-02	9093.54	765	11.89	5.46



Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) IMA Aggregate (PO-1A-7 Total)

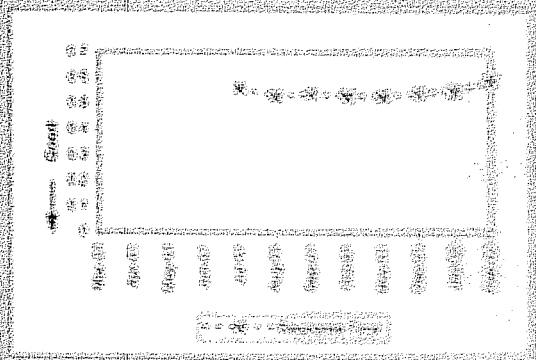
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	4406.4	432	10.20	
Apr-01	4275.76	388	11.02	
May-01	3762.72	402	9.36	
Jun-01	3476.36	373	9.32	
Jul-01	2952.12	337	8.76	
Aug-01	4535.83	481	9.43	
Sep-01	3923.11	461	8.51	
Oct-01	4387.58	509	8.62	
Nov-01	8585.95	487	17.63	
Dec-01	8193.64	530	15.46	
Jan-02	7555.32	544	13.89	
Feb-02	9602.32	765	12.55	



Checklist #2 - Preorder Response Times - IMA

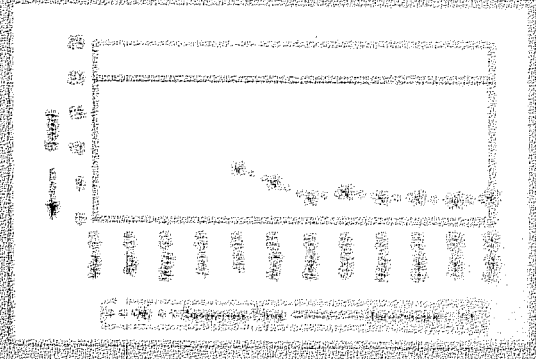
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1A-3a)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	175.84	314	0.55	0.09
Aug-01	228.96	432	0.53	0.07
Sep-01	233.28	432	0.54	0.08
Oct-01	240.62	454	0.53	0.06
Nov-01	224.72	424	0.53	0.06
Dec-01	237.06	439	0.54	0.07
Jan-02	249.7	454	0.55	0.13
Feb-02	240.13	407	0.59	0.14



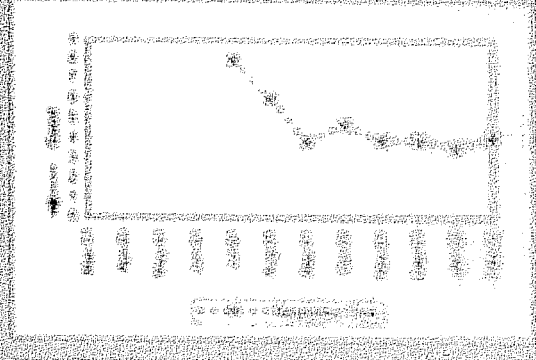
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1A-3b)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	2336.16	314	7.44	5.94
Aug-01	2376	432	5.50	4.14
Sep-01	1447.2	432	3.35	2.77
Oct-01	1920.42	454	4.23	5.88
Nov-01	1450.08	424	3.42	3.60
Dec-01	1510.16	439	3.44	3.15
Jan-02	1389.24	454	3.06	2.29
Feb-02	1416.36	407	3.48	3.44



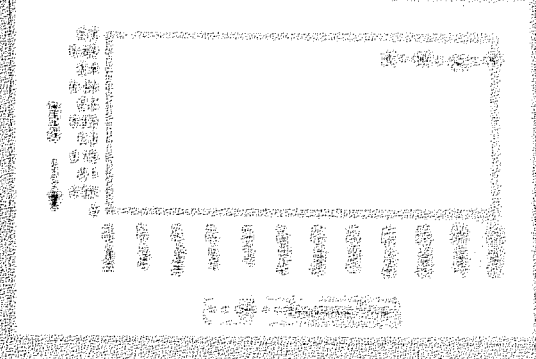
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1A-3 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	2512	314	8.00	
Aug-01	2604.96	432	6.03	
Sep-01	1680.48	432	3.89	
Oct-01	2161.04	454	4.76	
Nov-01	1674.8	424	3.95	
Dec-01	1747.22	439	3.98	
Jan-02	1638.94	454	3.61	
Feb-02	1656.49	407	4.07	



Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Request (PO-1A-5a)

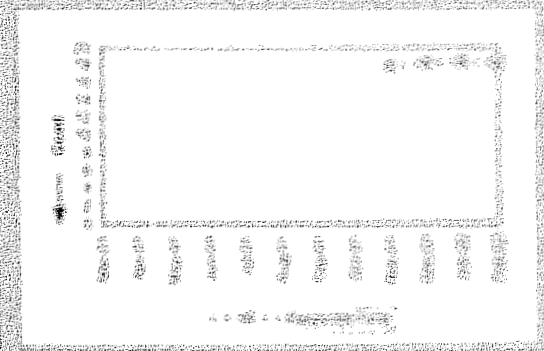
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	512.96	3401	0.44	0.08
Dec-01	775.61	1752	0.44	0.08
Jan-02	999.96	2302	0.43	0.08
Feb-02	912.04	2052	0.44	0.07



Checklist #2 - Preorder Response Times - MA

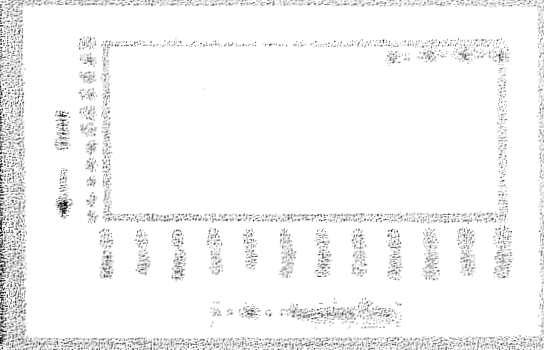
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) (MA Response [illegible])

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	25049.35	1401	17.88	[illegible]
Dec-01	32078.54	1760	18.23	[illegible]
Jan-02	42068.82	2303	18.27	[illegible]
Feb-02	37187.13	2052	18.12	[illegible]



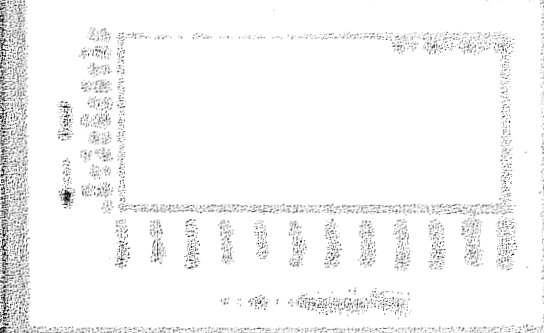
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) (MA Response [illegible])

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	25662.31	1401	[illegible]	
Dec-01	32858.15	1760	[illegible]	
Jan-02	43068.8	2303	[illegible]	
Feb-02	38099.17	2052	[illegible]	



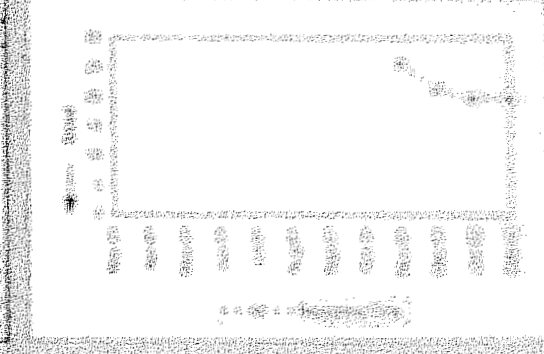
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) (MA Response [illegible])

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	146.17	311	[illegible]	[illegible]
Dec-01	169.2	350	[illegible]	[illegible]
Jan-02	165.44	352	[illegible]	[illegible]
Feb-02	228.88	488	[illegible]	[illegible]



Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) (MA Response [illegible])

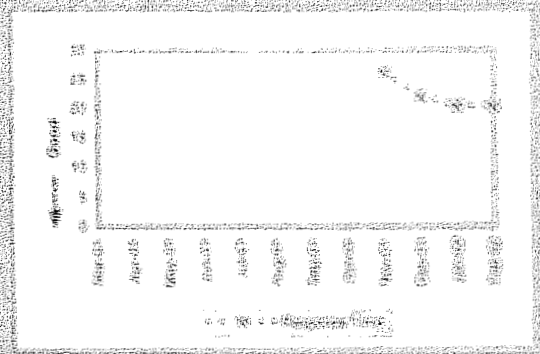
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	8011.36	311	[illegible]	[illegible]
Dec-01	7761.6	350	[illegible]	[illegible]
Jan-02	7004.8	352	[illegible]	[illegible]
Feb-02	9676.4	488	[illegible]	[illegible]



Checklist #2 - Preorder Response Times - IMA

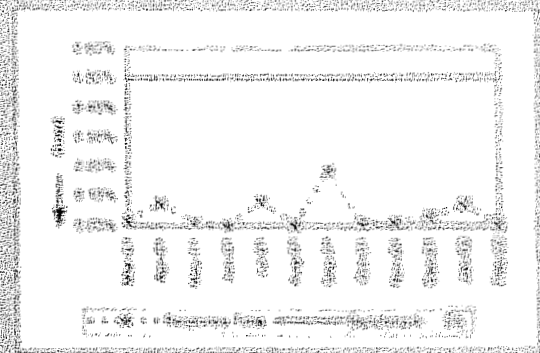
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Aggregate (PO-1A-10 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	8157.53	311	26.23	
Dec-01	7930.8	360	22.03	
Jan-02	7170.24	352	20.37	
Feb-02	9905.28	488	20.30	



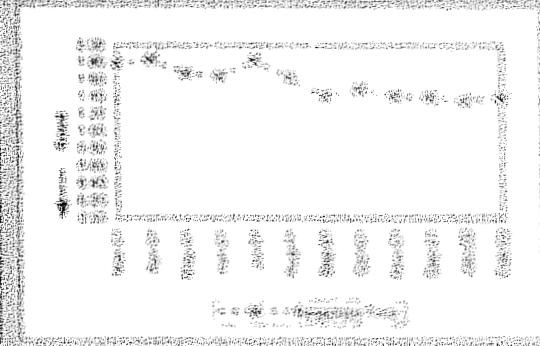
Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C-11)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	2	10199	0.02%	1.40%
Apr-01	8	10671	0.08%	2.74%
May-01	2	16836	0.01%	1.00%
Jun-01	0	16496	0.00%	0.00%
Jul-01	14	17299	0.08%	2.84%
Aug-01	1	22760	0.00%	0.66%
Sep-01	25	13576	0.18%	4.29%
Oct-01	1	14746	0.01%	0.82%
Nov-01	2	16162	0.01%	1.11%
Dec-01	6	18503	0.03%	1.80%
Jan-02	14	19746	0.07%	2.66%
Feb-02	1	18088	0.01%	0.74%



Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D-1)

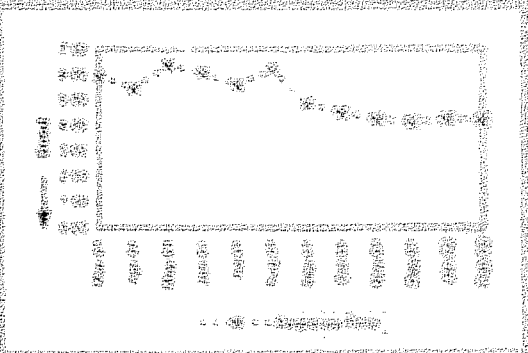
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	7252.2	4029	1.80	2.15
Apr-01	5945.04	3231	1.84	1.84
May-01	5614.56	3342	1.68	2.33
Jun-01	5515.95	3343	1.65	1.91
Jul-01	7462.74	4078	1.83	3.52
Aug-01	6943.8	4260	1.63	3.19
Sep-01	6066.24	4272	1.42	2.34
Oct-01	6414	4276	1.50	2.96
Nov-01	4633.26	3286	1.41	1.59
Dec-01	5394.2	3853	1.40	1.79
Jan-02	5204.72	3827	1.36	1.74
Feb-02	4648	3320	1.40	1.91



Checklist #2 - Preorder Response Times - EDI

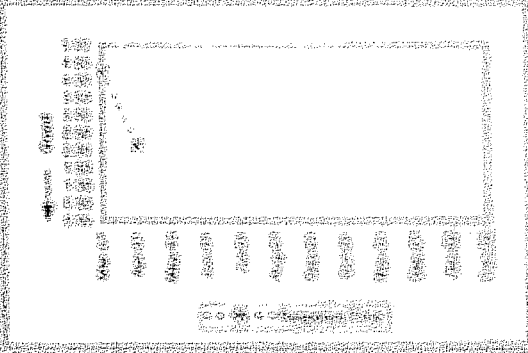
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1B-1a-b)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	8383.55	1409	5.95	1.63
Apr-01	13303.04	2432	5.47	2.61
May-01	23067.9	3610	6.39	5.35
Jun-01	18245.64	2996	6.09	9.64
Jul-01	16609.6	2966	5.60	7.07
Aug-01	18995.88	3054	6.22	9.50
Sep-01	16071	3300	4.87	4.38
Oct-01	19845	4410	4.50	1.97
Nov-01	19771	4652	4.25	1.87
Dec-01	16990.88	4124	4.12	1.52
Jan-02	18494.88	4362	4.24	1.30
Feb-02	17011.4	4060	4.19	1.58



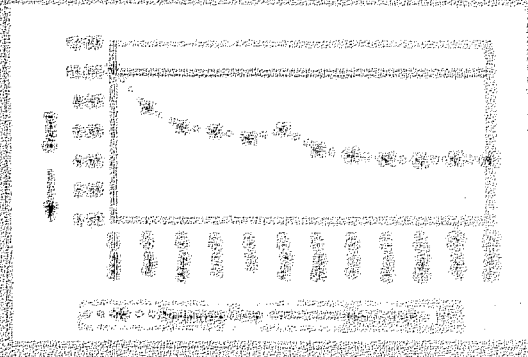
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Accept (PO-1B-1b)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	6044.61	1409	4.29	1.60
Apr-01	5253.12	2432	2.16	2.34
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



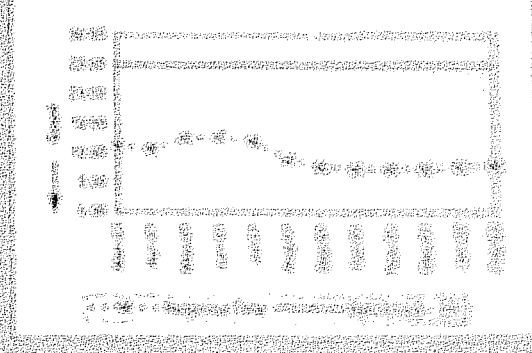
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Approval (PO-1B-1 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	14428.16	1409	10.24	
Apr-01	18556.16	2432	7.63	
May-01	23067.9	3610	6.39	
Jun-01	18245.64	2996	6.09	
Jul-01	16609.6	2966	5.60	
Aug-01	18995.88	3054	6.22	
Sep-01	16071	3300	4.87	
Oct-01	19845	4410	4.50	
Nov-01	19771	4652	4.25	
Dec-01	16990.88	4124	4.12	
Jan-02	18494.88	4362	4.24	
Feb-02	17011.4	4060	4.19	



Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1B-2)

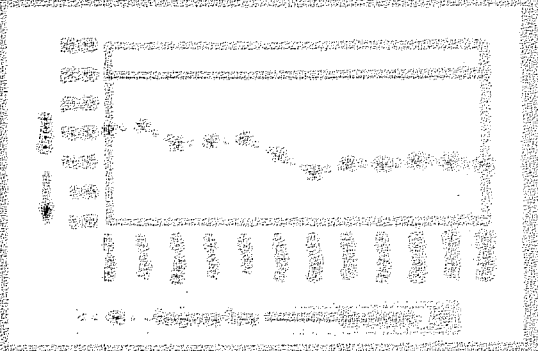
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	27222.1	2390	11.39	3.21
Apr-01	38209.53	3661	10.43	4.55
May-01	65686.08	5164	12.72	9.51
Jun-01	51713.2	4015	12.88	9.77
Jul-01	57776.04	4767	12.12	7.84
Aug-01	40263.3	4410	9.13	6.80
Sep-01	38210.24	4924	7.76	5.56
Oct-01	41792.94	5663	7.38	4.78
Nov-01	45155.76	6140	7.35	4.32
Dec-01	38922.07	5212	7.47	4.24
Jan-02	36076.53	4623	7.80	4.89
Feb-02	32776.4	4124	7.95	5.67



Checklist #2 - Pre-Order Response Times - [illegible]

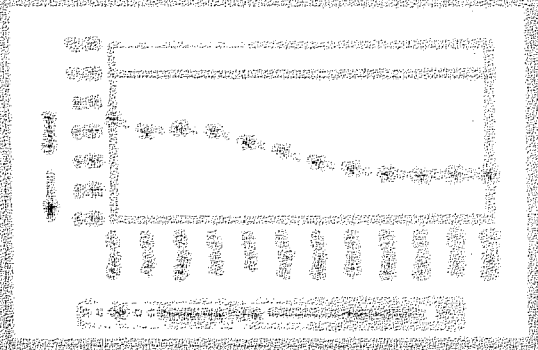
Pre-Order Response Times (Facility Check) (Avg Secs) [illegible]

Date	CLEC Num	CLEC Denom	Response Time	SWBT Data
Mar-01	6698.2	428	15.65	[illegible]
Apr-01	7238	440	16.45	[illegible]
May-01	7499.5	565	13.28	[illegible]
Jun-01	6530.72	476	13.72	[illegible]
Jul-01	7685.56	542	14.18	[illegible]
Aug-01	6672.9	590	11.31	[illegible]
Sep-01	4910.04	591	8.31	[illegible]
Oct-01	4625.6	472	9.80	[illegible]
Nov-01	5156.32	536	9.62	[illegible]
Dec-01	4517.31	452	10.00	[illegible]
Jan-02	4360.4	440	9.91	[illegible]
Feb-02	3747.52	392	9.56	[illegible]



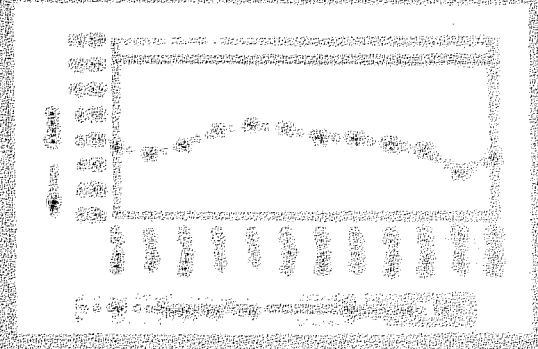
Pre-Order Response Times (Address Validation) (Avg Secs) [illegible]

Date	CLEC Num	CLEC Denom	Response Time	SWBT Data
Mar-01	29800.36	4764	6.26	[illegible]
Apr-01	32515.84	5348	6.08	[illegible]
May-01	49240.8	7816	6.30	[illegible]
Jun-01	39330.08	6416	6.13	[illegible]
Jul-01	46278.54	8564	5.40	[illegible]
Aug-01	41925.38	8771	4.78	[illegible]
Sep-01	34542.14	8614	4.01	[illegible]
Oct-01	29406.09	8237	3.57	[illegible]
Nov-01	27382.81	8492	3.23	[illegible]
Dec-01	23380.89	7537	3.10	[illegible]
Jan-02	25136.98	7502	3.35	[illegible]
Feb-02	22779.7	7183	3.17	[illegible]



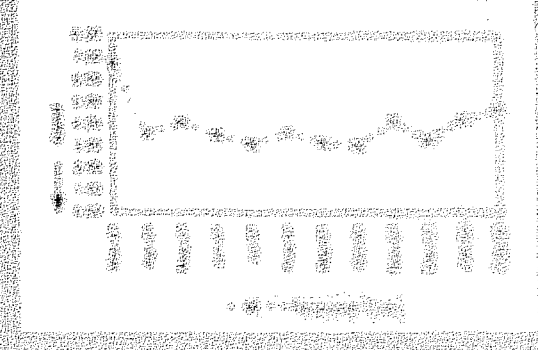
Pre-Order Response Times (Get CSR) (Avg Secs) [illegible]

Date	CLEC Num	CLEC Denom	Response Time	SWBT Data
Mar-01	2338.05	429	5.45	[illegible]
Apr-01	1913.88	388	4.93	[illegible]
May-01	2709.36	477	5.68	[illegible]
Jun-01	2841.44	413	6.88	[illegible]
Jul-01	3211.95	437	7.35	[illegible]
Aug-01	3427.18	490	6.99	[illegible]
Sep-01	3168.9	503	6.30	[illegible]
Oct-01	2847.4	468	6.08	[illegible]
Nov-01	3917	684	5.73	[illegible]
Dec-01	3371.7	638	5.28	[illegible]
Jan-02	2318.22	651	3.56	[illegible]
Feb-02	2749.04	565	4.87	[illegible]



Pre-Order Response Times (TN Reservation) (Avg Secs) [illegible]

Date	CLEC Num	CLEC Denom	Response Time	SWBT Data
Mar-01	6235.08	932	6.69	[illegible]
Apr-01	34020.64	9424	3.61	[illegible]
May-01	111322.4	27028	4.12	[illegible]
Jun-01	81192.05	22371	3.63	[illegible]
Jul-01	89799.84	26797	3.35	[illegible]
Aug-01	81150.16	25264	3.21	[illegible]
Sep-01	2800	675	4.15	[illegible]
Oct-01	4880.88	1598	3.05	[illegible]
Nov-01	17357.08	4138	4.19	[illegible]
Dec-01	7532.29	2284	3.30	[illegible]
Jan-02	10182.28	2284	4.37	[illegible]
Feb-02	10299.6	2153	4.78	[illegible]



CONTINUATION

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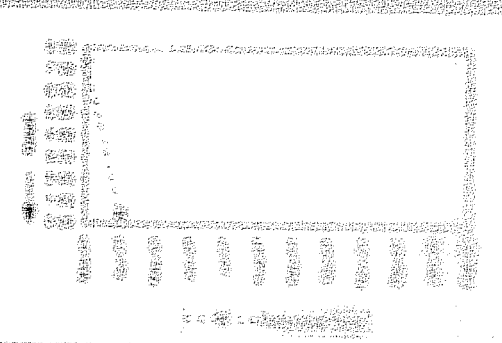
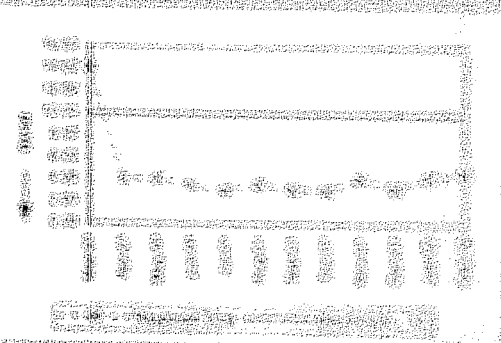
Pre-Order Response Times (TN Reservations) Avg Resp Time (Sec) [illegible]

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	6878.16	[illegible]	[illegible]	[illegible]
Apr-01	4335.04	[illegible]	[illegible]	[illegible]
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



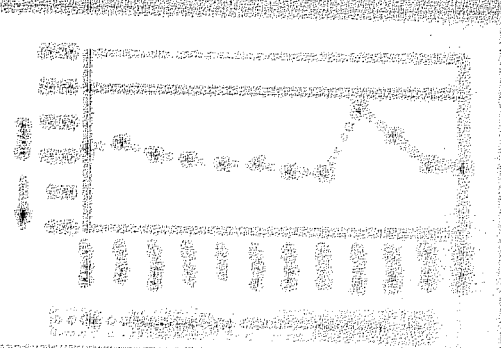
Pre-Order Response Times (TN Reservations) Avg Resp Time (Sec) [illegible]

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	13113.24	[illegible]	[illegible]	[illegible]
Apr-01	38355.68	[illegible]	[illegible]	[illegible]
May-01	111322.4	[illegible]	[illegible]	[illegible]
Jun-01	81192.05	[illegible]	[illegible]	[illegible]
Jul-01	89799.94	[illegible]	[illegible]	[illegible]
Aug-01	81150.16	[illegible]	[illegible]	[illegible]
Sep-01	2800	[illegible]	[illegible]	[illegible]
Oct-01	4869.88	[illegible]	[illegible]	[illegible]
Nov-01	17357.08	[illegible]	[illegible]	[illegible]
Dec-01	7532.29	[illegible]	[illegible]	[illegible]
Jan-02	10182.28	[illegible]	[illegible]	[illegible]
Feb-02	10299.6	[illegible]	[illegible]	[illegible]



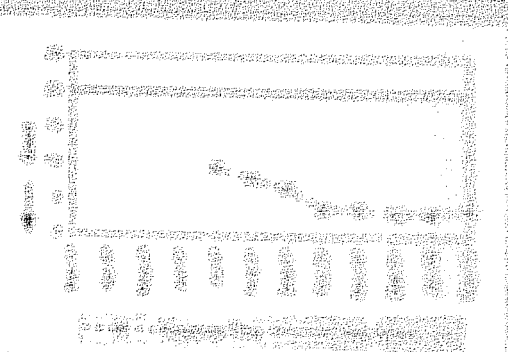
Pre-Order Response Times (ADSL Line Qualification) [illegible]

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	4091.4	[illegible]	[illegible]	[illegible]
Apr-01	5208.17	[illegible]	[illegible]	[illegible]
May-01	5575.18	[illegible]	[illegible]	[illegible]
Jun-01	4145.1	[illegible]	[illegible]	[illegible]
Jul-01	5344.62	[illegible]	[illegible]	[illegible]
Aug-01	5703.6	[illegible]	[illegible]	[illegible]
Sep-01	4936.32	[illegible]	[illegible]	[illegible]
Oct-01	4231.66	[illegible]	[illegible]	[illegible]
Nov-01	6610.6	[illegible]	[illegible]	[illegible]
Dec-01	7814.31	[illegible]	[illegible]	[illegible]
Jan-02	5850.49	[illegible]	[illegible]	[illegible]
Feb-02	6235.41	[illegible]	[illegible]	[illegible]



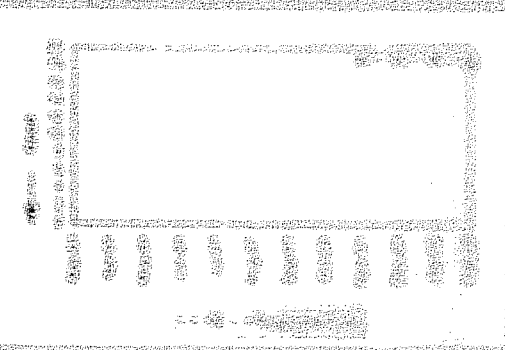
Pre-Order Response Times (Power of Dem [illegible]) [illegible]

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	5493.64	[illegible]	[illegible]	[illegible]
Aug-01	4896.36	[illegible]	[illegible]	[illegible]
Sep-01	3845	[illegible]	[illegible]	[illegible]
Oct-01	2869.44	[illegible]	[illegible]	[illegible]
Nov-01	2870.82	[illegible]	[illegible]	[illegible]
Dec-01	2114.84	[illegible]	[illegible]	[illegible]
Jan-02	2287.71	[illegible]	[illegible]	[illegible]
Feb-02	2365.9	[illegible]	[illegible]	[illegible]



Pre-Order Response Times (Connecting Facility Assignment) [illegible]

Date	CLEC Num	CLEC Denom	Response Time	Qwest Day
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	23400.4	[illegible]	[illegible]	[illegible]
Dec-01	21378.63	[illegible]	[illegible]	[illegible]
Jan-02	21897.45	[illegible]	[illegible]	[illegible]
Feb-02	17347.68	[illegible]	[illegible]	[illegible]

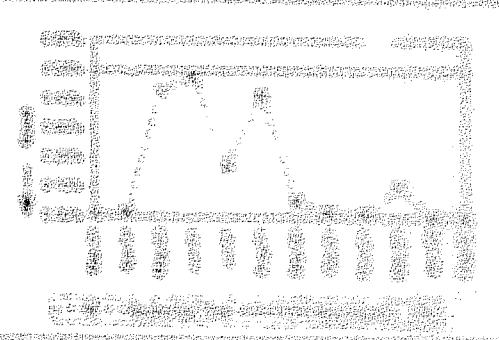


Pre-Order Response Times (Dial Tone Delivery) [illegible]

Date	CLEC Num	CLEC Denom	Response Time	Qwest Day
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	9719.58	[illegible]	[illegible]	[illegible]
Dec-01	8481.68	[illegible]	[illegible]	[illegible]
Jan-02	8616.5	[illegible]	[illegible]	[illegible]
Feb-02	16552.04	[illegible]	[illegible]	[illegible]

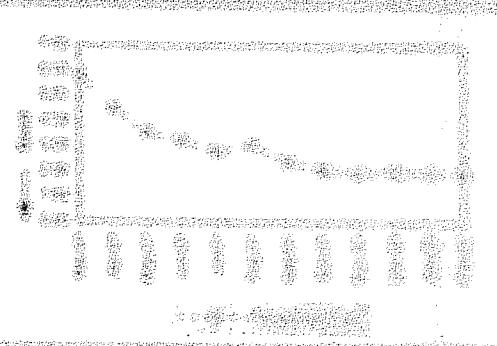
Pre-Order Response Times (Telecom Carrier Service Time) [illegible]

Date	CLEC Num	CLEC Denom	Response Time	Qwest Day
Mar-01	1	[illegible]	[illegible]	[illegible]
Apr-01	4	[illegible]	[illegible]	[illegible]
May-01	158	[illegible]	[illegible]	[illegible]
Jun-01	181	[illegible]	[illegible]	[illegible]
Jul-01	84	[illegible]	[illegible]	[illegible]
Aug-01	171	[illegible]	[illegible]	[illegible]
Sep-01	11	[illegible]	[illegible]	[illegible]
Oct-01	4	[illegible]	[illegible]	[illegible]
Nov-01	4	[illegible]	[illegible]	[illegible]
Dec-01	24	[illegible]	[illegible]	[illegible]
Jan-02	0	[illegible]	[illegible]	[illegible]
Feb-02	0	[illegible]	[illegible]	[illegible]

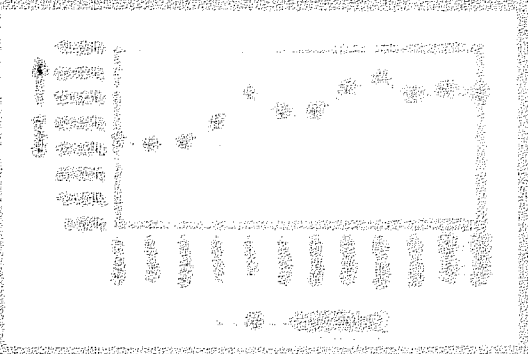


Pre-Order Response Times (Hot Cut Coordination) [illegible]

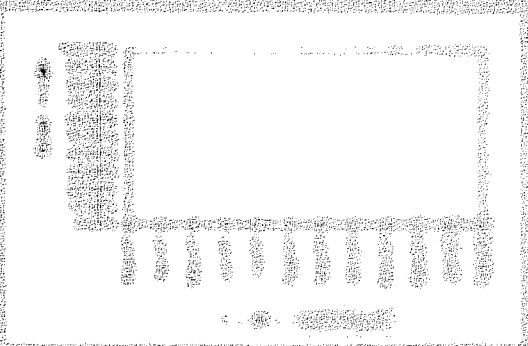
Date	CLEC Num	CLEC Denom	Response Time	Qwest Day
Mar-01	13100.87	[illegible]	[illegible]	[illegible]
Apr-01	16269.5	[illegible]	[illegible]	[illegible]
May-01	24456.93	[illegible]	[illegible]	[illegible]
Jun-01	17601.25	[illegible]	[illegible]	[illegible]
Jul-01	19589.2	[illegible]	[illegible]	[illegible]
Aug-01	21218.12	[illegible]	[illegible]	[illegible]
Sep-01	16359.08	[illegible]	[illegible]	[illegible]
Oct-01	15270.56	[illegible]	[illegible]	[illegible]
Nov-01	12622	[illegible]	[illegible]	[illegible]
Dec-01	10778.55	[illegible]	[illegible]	[illegible]
Jan-02	14314.07	[illegible]	[illegible]	[illegible]
Feb-02	14515.09	[illegible]	[illegible]	[illegible]



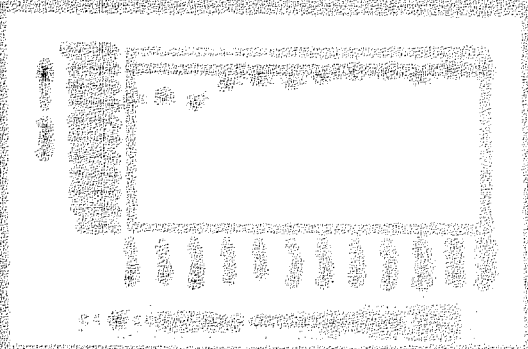
Date	CLEC North	CLEC Denver	CLEC Phoenix	CLEC Total
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]	[illegible]



Date	CLEC North	CLEC Denver	CLEC Phoenix	CLEC Total
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]	[illegible]

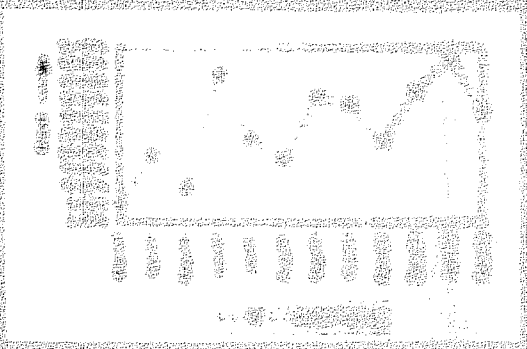


Date	CLEC North	CLEC Denver	CLEC Phoenix	CLEC Total
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]	[illegible]



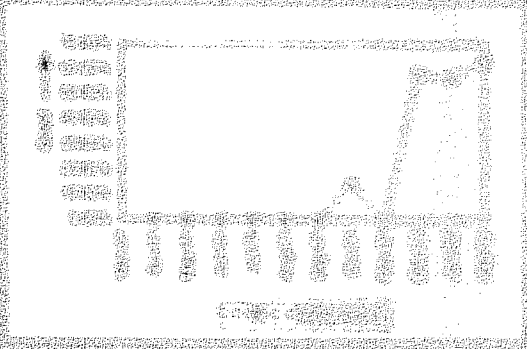
Electronic Flow-Through for LSRs Received via IMA (Formerly PO-2)

Date	CLEC Num	CLEC Denom	CLEC Rate	Qwest Rate
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]	[illegible]



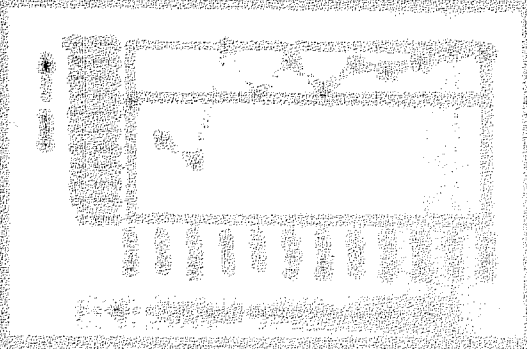
Electronic Flow-Through for LSRs Received via EDI (Formerly PO-2)

Date	CLEC Num	CLEC Denom	CLEC Rate	Qwest Rate
Mar-01				
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]	[illegible]



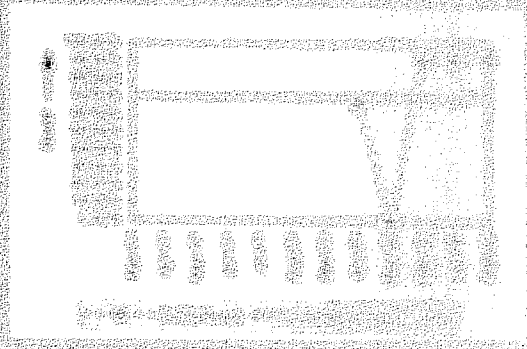
Electronic Flow-Through for LSRs Received via IMA (Formerly PO-2)

Date	CLEC Num	CLEC Denom	CLEC Rate	Qwest Rate
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]	[illegible]



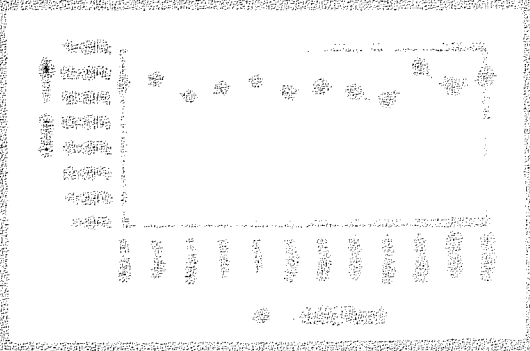
Electronic Flow-Through for LSRs Received via EDI (Formerly PO-2)

Date	CLEC Num	CLEC Denom	CLEC Rate	Qwest Rate
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]	[illegible]



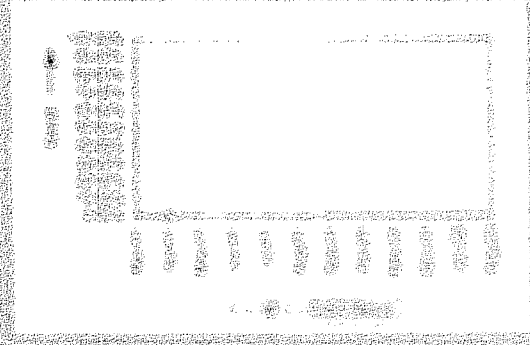
Electronic Flow-Through for LSRs Received via EDI, LEX, or TAG

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Status
Mar-01	623	[illegible]	[illegible]	[illegible]
Apr-01	481	[illegible]	[illegible]	[illegible]
May-01	517	[illegible]	[illegible]	[illegible]
Jun-01	565	[illegible]	[illegible]	[illegible]
Jul-01	504	[illegible]	[illegible]	[illegible]
Aug-01	401	[illegible]	[illegible]	[illegible]
Sep-01	394	[illegible]	[illegible]	[illegible]
Oct-01	404	[illegible]	[illegible]	[illegible]
Nov-01	265	[illegible]	[illegible]	[illegible]
Dec-01	368	[illegible]	[illegible]	[illegible]
Jan-02	400	[illegible]	[illegible]	[illegible]
Feb-02	351	[illegible]	[illegible]	[illegible]



Electronic Flow-Through for LSRs Received via [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Status
Mar-01				
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



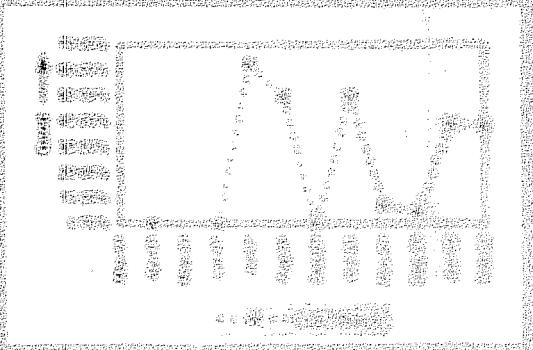
Electronic Flow-Through for All Eligible LSRs Received via [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Status
Mar-01	623	[illegible]	[illegible]	[illegible]
Apr-01	481	[illegible]	[illegible]	[illegible]
May-01	517	[illegible]	[illegible]	[illegible]
Jun-01	565	[illegible]	[illegible]	[illegible]
Jul-01	504	[illegible]	[illegible]	[illegible]
Aug-01	401	[illegible]	[illegible]	[illegible]
Sep-01	394	[illegible]	[illegible]	[illegible]
Oct-01	404	[illegible]	[illegible]	[illegible]
Nov-01	265	[illegible]	[illegible]	[illegible]
Dec-01	368	[illegible]	[illegible]	[illegible]
Jan-02	400	[illegible]	[illegible]	[illegible]
Feb-02	351	[illegible]	[illegible]	[illegible]

Checklist #2 - Electronic Flow-through - CLEC Results

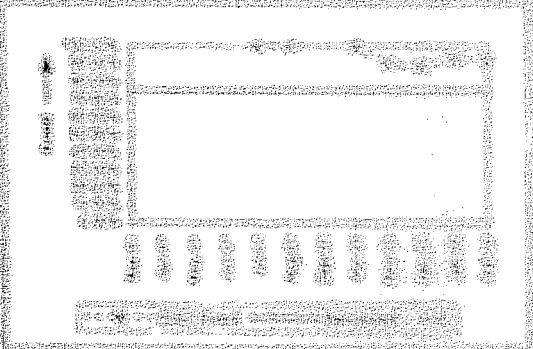
Electronic Flow-through for LSRs Received via EDI (Parameter: PID 4.0)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Sat Date
Mar-01				
Apr-01	0	1	0.00%	0.00%
May-01				
Jun-01	0	1	0.00%	0.00%
Jul-01	5	8	62.50%	68.41%
Aug-01	4	8	50.00%	50.00%
Sep-01	0	2	0.00%	0.00%
Oct-01	1	2	50.00%	50.00%
Nov-01	56	760	7.37%	35.31%
Dec-01	24	501	4.79%	21.38%
Jan-02	50	127	39.37%	45.38%
Feb-02	48	134	35.82%	48.64%



Electronic Flow-through for All Eligible LSRs Received via EDI (Parameter: PID 4.0)

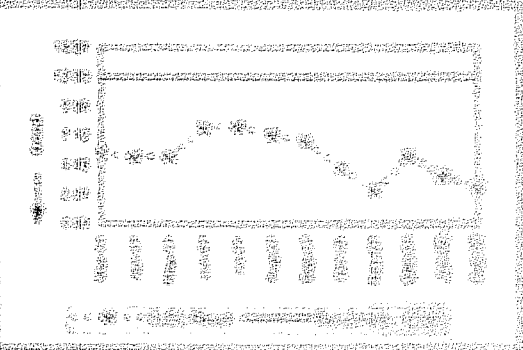
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Sat Date
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	5	5	100.00%	0.00%
Aug-01	4	4	100.00%	0.00%
Sep-01				
Oct-01	1	1	100.00%	0.00%
Nov-01	56	62	90.32%	95.57%
Dec-01	24	37	64.86%	88.43%
Jan-02	50	54	92.59%	96.13%
Feb-02	48	52	92.31%	96.65%



Checklist 2 - LSR Rejections

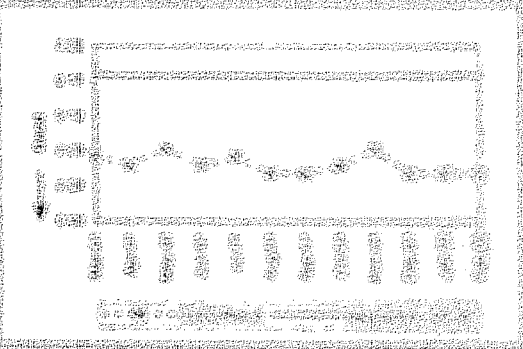
LSR Rejection Notice Interval for IMA - Rejected Manually [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	445:03	[illegible]	[illegible]
Apr-01	367:41	[illegible]	[illegible]
May-01	570:53	[illegible]	[illegible]
Jun-01	990:41	[illegible]	[illegible]
Jul-01	983:32	[illegible]	[illegible]
Aug-01	1056:51	[illegible]	[illegible]
Sep-01	530:18	[illegible]	[illegible]
Oct-01	654:34	[illegible]	[illegible]
Nov-01	422:58	[illegible]	[illegible]
Dec-01	645:54	[illegible]	[illegible]
Jan-02	507:06	[illegible]	[illegible]
Feb-02	343:08	[illegible]	[illegible]



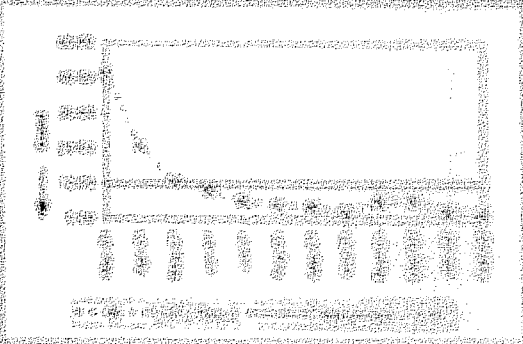
LSR Rejection Notice Interval for IMA - Auto-Rejected [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	2439:14	[illegible]	[illegible]
Apr-01	2601:07	[illegible]	[illegible]
May-01	3476:22	[illegible]	[illegible]
Jun-01	2646:25	[illegible]	[illegible]
Jul-01	3187:14	[illegible]	[illegible]
Aug-01	2619:12	[illegible]	[illegible]
Sep-01	2162:39	[illegible]	[illegible]
Oct-01	2821:41	[illegible]	[illegible]
Nov-01	3749:08	[illegible]	[illegible]
Dec-01	2975:07	[illegible]	[illegible]
Jan-02	2952:50	[illegible]	[illegible]
Feb-02	2612:21	[illegible]	[illegible]



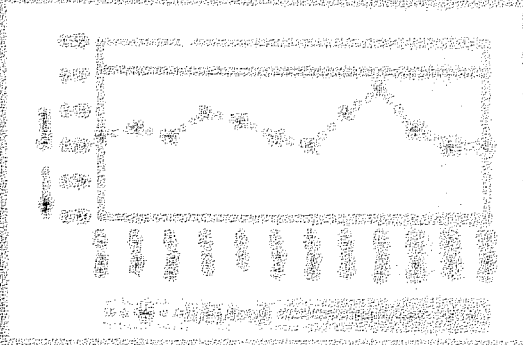
LSR Rejection Notice Interval for EDI - Rejected Manually [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	4429:37	[illegible]	[illegible]
Apr-01	3431:28	[illegible]	[illegible]
May-01	2058:52	[illegible]	[illegible]
Jun-01	1280:59	[illegible]	[illegible]
Jul-01	1001:05	[illegible]	[illegible]
Aug-01	766:09	[illegible]	[illegible]
Sep-01	503:01	[illegible]	[illegible]
Oct-01	102:26	[illegible]	[illegible]
Nov-01	375:32	[illegible]	[illegible]
Dec-01	231:46	[illegible]	[illegible]
Jan-02	159:24	[illegible]	[illegible]
Feb-02	104:43	[illegible]	[illegible]



LSR Rejection Notice Interval for EDI - Auto-Rejected [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	1185:33	[illegible]	[illegible]
Apr-01	1478:45	[illegible]	[illegible]
May-01	1564:42	[illegible]	[illegible]
Jun-01	1029:21	[illegible]	[illegible]
Jul-01	1517:44	[illegible]	[illegible]
Aug-01	1657:46	[illegible]	[illegible]
Sep-01	1419:33	[illegible]	[illegible]
Oct-01	3215:15	[illegible]	[illegible]
Nov-01	4041:55	[illegible]	[illegible]
Dec-01	2841:34	[illegible]	[illegible]
Jan-02	2883:06	[illegible]	[illegible]
Feb-02	2013:05	[illegible]	[illegible]

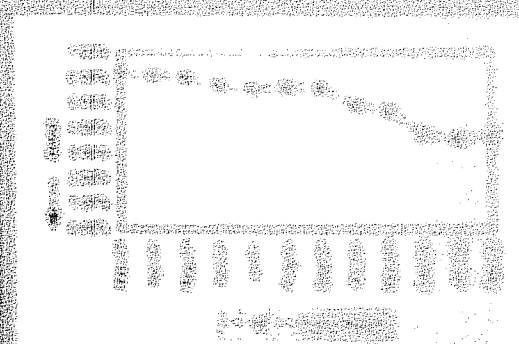


LSR Rejection Notice Interval for Manual Fixed Rs (Hours)

Date	CLEC Num	CLEC Denom	CLEC Perf
Mar-01	915.40	[illegible]	[illegible]
Apr-01	60.13	[illegible]	[illegible]
May-01	698.19	[illegible]	[illegible]
Jun-01	113.29	[illegible]	[illegible]
Jul-01	321.58	[illegible]	[illegible]
Aug-01	136.41	[illegible]	[illegible]
Sep-01	483.57	[illegible]	[illegible]
Oct-01	252.31	[illegible]	[illegible]
Nov-01	43.55	[illegible]	[illegible]
Dec-01	190.21	[illegible]	[illegible]
Jan-02	62.21	[illegible]	[illegible]
Feb-02	316.19	[illegible]	[illegible]

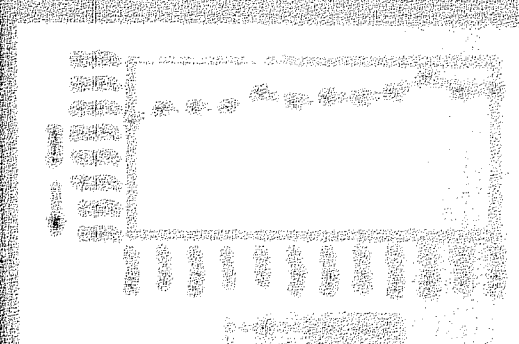
LSRs Rejected for IMA - Manual Mechanized Fixed Rs

Date	CLEC Num	CLEC Denom	CLEC Perf
Mar-01	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]



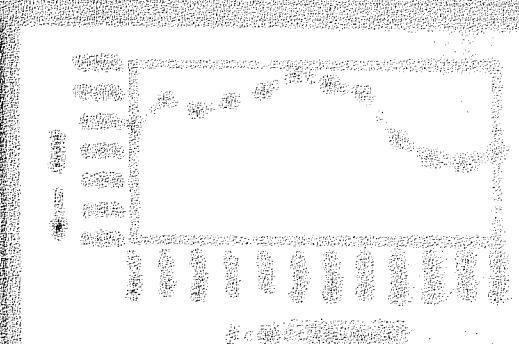
LSRs Rejected for IMA - Mechanized Fixed Rs

Date	CLEC Num	CLEC Denom	CLEC Perf
Mar-01	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]

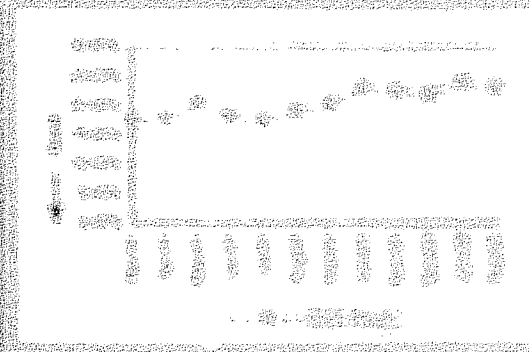


LSRs Rejected for EDI - Manual Mechanized Fixed Rs

Date	CLEC Num	CLEC Denom	CLEC Perf
Mar-01	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]



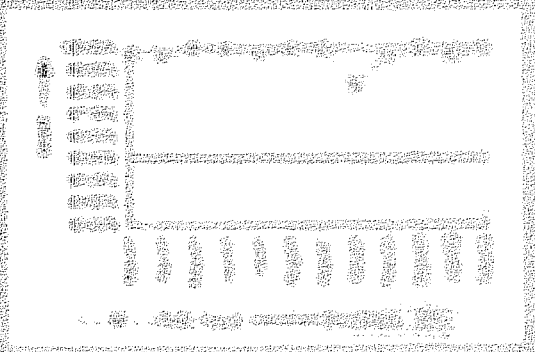
Date	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]



Date	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]

FOCs On Time for Fully Electronic LSRs

Date	CLEC Non	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]



FOCs On Time For [illegible]

Date	CLEC Non	[illegible]	[illegible]
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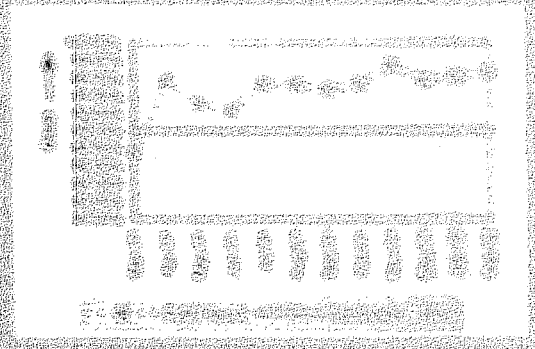
Apr-01	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]



FOCs On Time For [illegible]

Date	CLEC Non	[illegible]	[illegible]
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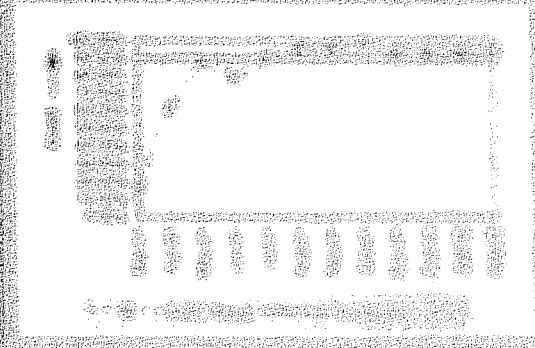
Apr-01	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]



FOCs On Time For [illegible]

Date	CLEC Non	[illegible]	[illegible]
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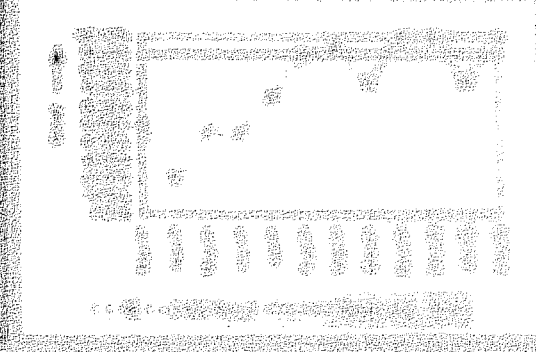
May-01	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]



FOCs On Time for [illegible]

Date	[illegible]	[illegible]	[illegible]	[illegible]
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Apr-01				
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Oct-01				
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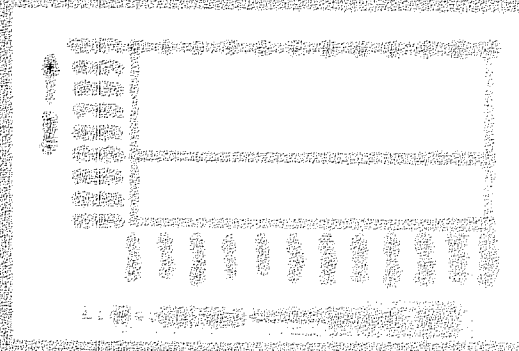
Dec-01				
Jan-02				
Feb-02				



FOCs On Time for [illegible]

Date	[illegible]	[illegible]	[illegible]	[illegible]
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Apr-01				
May-01				
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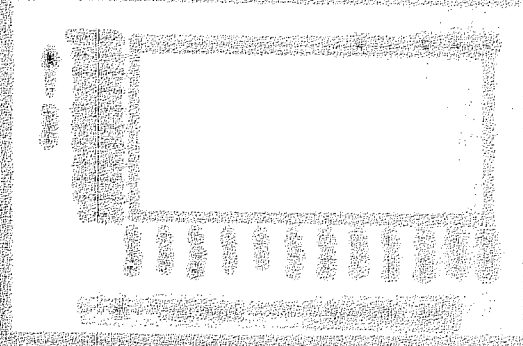
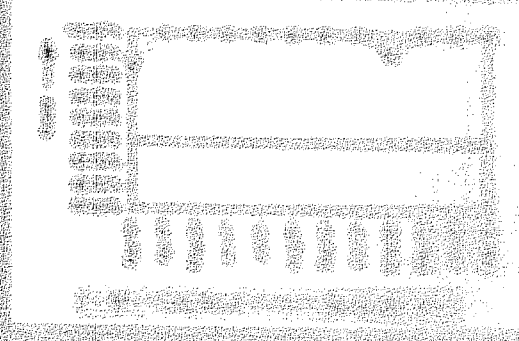
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



FOCs On Time for [illegible]

Date	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



FOCs On Time for [illegible]

Date	[illegible]	[illegible]	[illegible]	[illegible]
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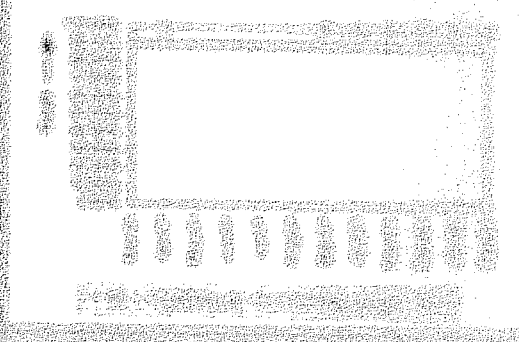
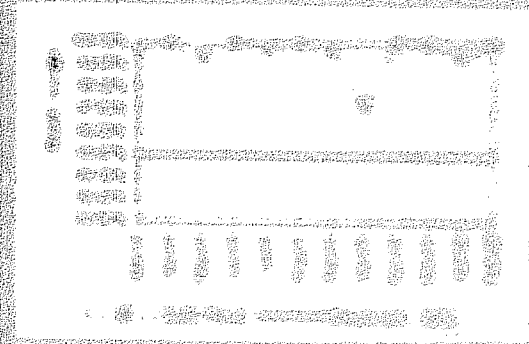
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



Date				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				

FOCs On Time for Fiber [illegible]			
Date	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]



FOCs On Time for [illegible]			
Date	[illegible]	[illegible]	[illegible]
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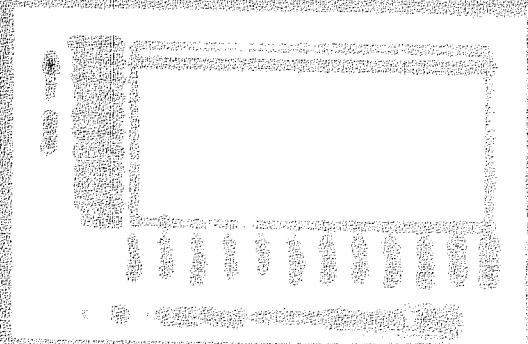
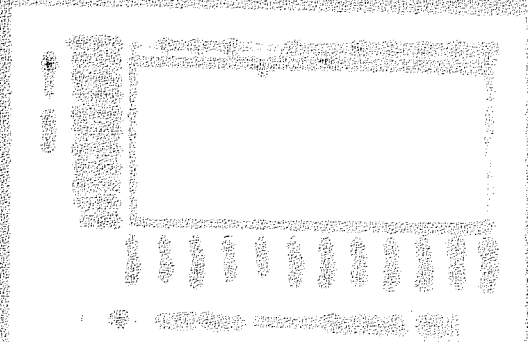
Apr-01	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]

FOCs On Time for [illegible]			
Date	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]



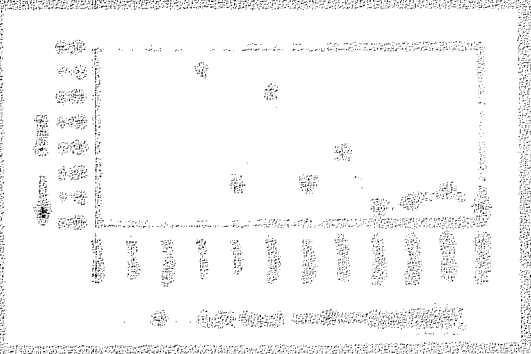
[illegible]			
Date	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]



Firm Order Confirmations Issued On Time (Business Days)

Date	CLEC Name	[illegible]	[illegible]
Mar-01			
Apr-01			
May-01			
Jun-01			
Jul-01			
Aug-01			
Sep-01			
Oct-01			
Nov-01			
Dec-01			
Jan-02			
Feb-02			

Date	CLEC Num	CLEC Den	CLEC Pct	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01									
Apr-01									
May-01									
Jun-01	1147.1 25	1560	[illegible]	[illegible]					
Jul-01	3693.18	2025	[illegible]	[illegible]					
Aug-01	13828.36	2158	[illegible]	[illegible]					
Sep-01	4027.42	2188	[illegible]	[illegible]					
Oct-01	8482.25	2304	[illegible]	[illegible]					
Nov-01	2233.27	2916	[illegible]	[illegible]					
Dec-01	2802.34	2561	[illegible]	[illegible]					
Jan-02	3428.01	2236	[illegible]	[illegible]					
Feb-02	1372.13	1586	[illegible]	[illegible]					



Date	CLEC Num	CLEC Den	CLEC Pct	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01									
Apr-01									
May-01									
Jun-01	3542.19	366	[illegible]	[illegible]					
Jul-01	1121.37	454	[illegible]	[illegible]					
Aug-01	16072.30	538	[illegible]	[illegible]					
Sep-01	1357.50	564	[illegible]	[illegible]					
Oct-01	241.43	90	[illegible]	[illegible]					
Nov-01	4327.18	382	[illegible]	[illegible]					
Dec-01	2072.23	391	[illegible]	[illegible]					
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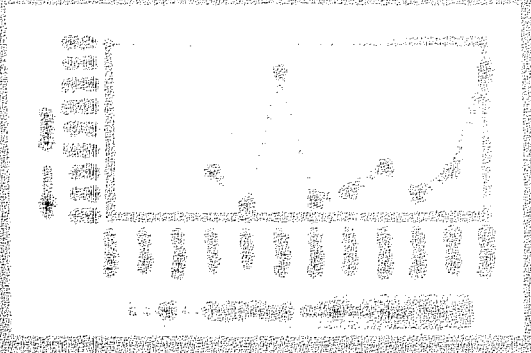
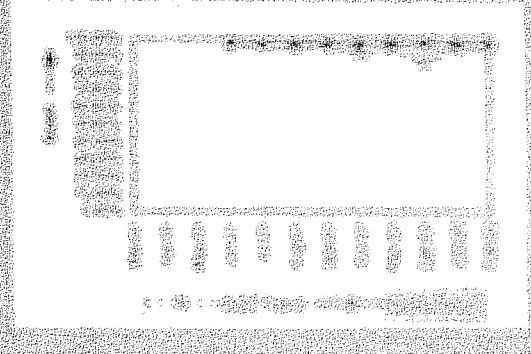
Feb-02	10234.07	525	[illegible]	[illegible]					

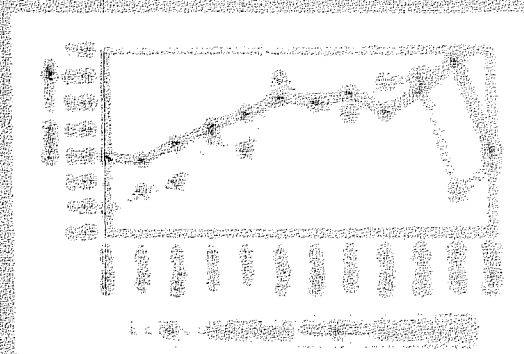


Date	CLEC Num	CLEC Den	CLEC Pct	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01									
Apr-01									
May-01									
Jun-01	1272	1331	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	1256	1366	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	1664	1722	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	1575	1615	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	1629	1707	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	2334	2417	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	2454	2544	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	1825	1905	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	1294	1434	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

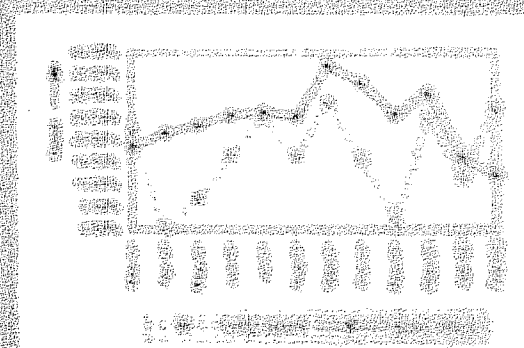


Date	CLEC Num	CLEC Den	CLEC Pct	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01									
Apr-01									
May-01									
Jun-01	590	604	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	528	542	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	521	530	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	374	429	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	43	45	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	375	393	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	371	540	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02					[illegible]	[illegible]	[illegible]		
Feb-02					[illegible]	[illegible]	[illegible]		

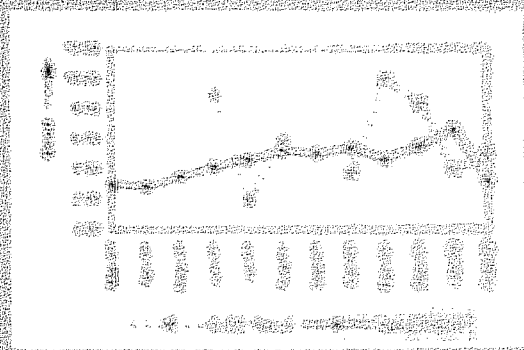
Date	CLEC Num	CLEC Den	CLEC Rate	Del Num					
Mar-01	8	8	[illegible]	[illegible]					
Apr-01	10	4	[illegible]	[illegible]					
May-01	23	13	[illegible]	[illegible]					
Jun-01	16	4	[illegible]	[illegible]					
Jul-01	13	4	[illegible]	[illegible]					
Aug-01	42	7	[illegible]	[illegible]					
Sep-01	132	22	[illegible]	[illegible]					
Oct-01	60	13	[illegible]	[illegible]					
Nov-01	133	22	[illegible]	[illegible]					
Dec-01	72	12	[illegible]	[illegible]					
Jan-02	11	7	[illegible]	[illegible]					
Feb-02	24	3	[illegible]	[illegible]					



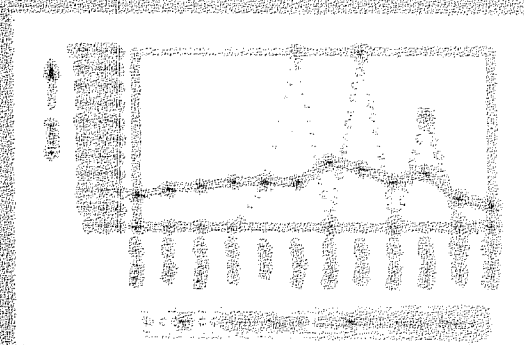
Date	CLEC Num	CLEC Den	CLEC Rate	Del Num					
Mar-01	2	6	[illegible]	[illegible]					
Apr-01	0	3	[illegible]	[illegible]					
May-01	1	12	[illegible]	[illegible]					
Jun-01	1	6	[illegible]	[illegible]					
Jul-01	1	4	[illegible]	[illegible]					
Aug-01	1	6	[illegible]	[illegible]					
Sep-01	2	7	[illegible]	[illegible]					
Oct-01	3	13	[illegible]	[illegible]					
Nov-01	1	42	[illegible]	[illegible]					
Dec-01	4	16	[illegible]	[illegible]					
Jan-02	2	14	[illegible]	[illegible]					
Feb-02	3	12	[illegible]	[illegible]					



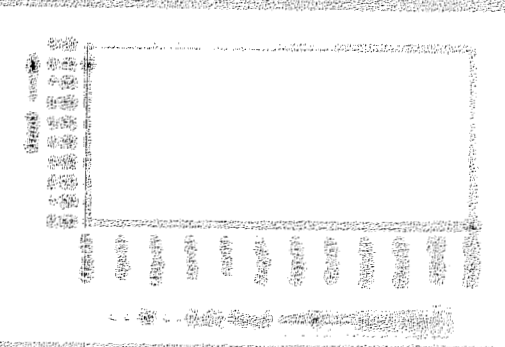
Date	CLEC Num	CLEC Den	CLEC Rep	CLEC Sys	Qwest Rep	Qwest Sys	Qwest Rep	Qwest Sys	Parity Gap
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01	36	4	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	2	1	[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	6	1	[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01	15	4	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	10	1	[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	109	13	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	12	3	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	15	3	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



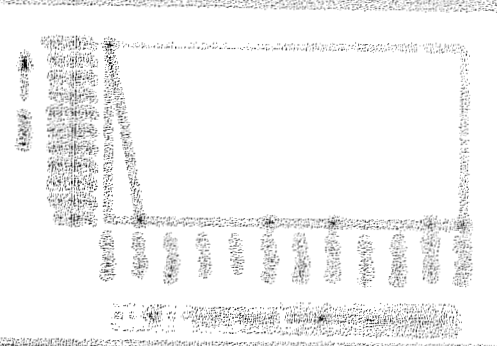
Date	CLEC Num	CLEC Den	CLEC Rep	CLEC Sys	Qwest Rep	Qwest Sys	Qwest Rep	Qwest Sys	Parity Gap
Mar-01	0	5	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	0	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	0	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	0	0	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	1	4	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	1	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	0	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	2	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	0	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	7	11	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	0	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	0	8	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



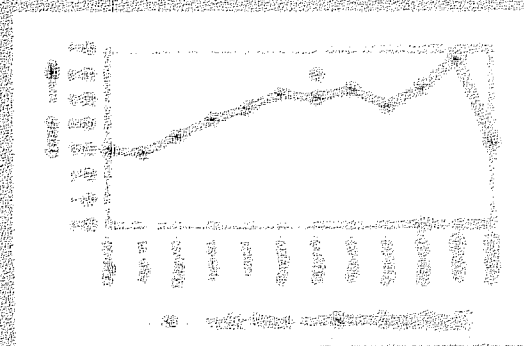
Date	CLEC Num	CLEC Den	CLEC Rate	CLEC Std	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



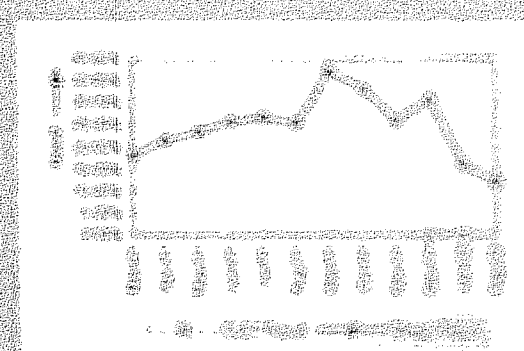
Date	CLEC Num	CLEC Den	CLEC Rate	CLEC Std	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02	0	1	[illegible]	[illegible]					
Feb-02									



Date	CLEC Num	CLEC Den	CLEC Pct	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01	5	1	[illegible]					[illegible]	[illegible]
Oct-01									
Nov-01									
Dec-01	0	1	[illegible]					[illegible]	[illegible]
Jan-02									
Feb-02									



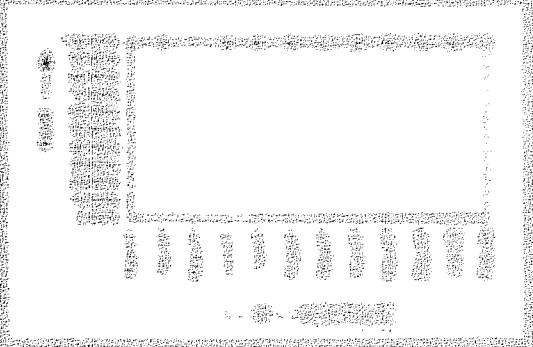
Date	CLEC Num	CLEC Den	CLEC Pct	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	0	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	0	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02									



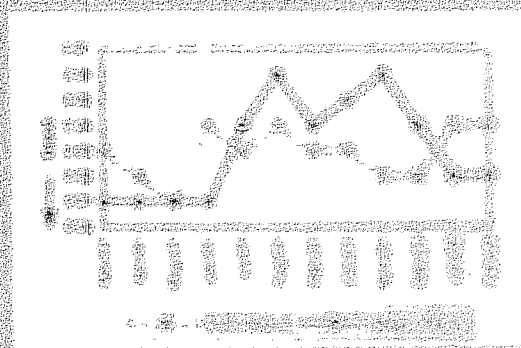
[redacted]

[redacted]

Date	CLEC Num	[redacted]	[redacted]
Mar-01	[redacted]	[redacted]	[redacted]
Apr-01	[redacted]	[redacted]	[redacted]
May-01	[redacted]	[redacted]	[redacted]
Jun-01	[redacted]	[redacted]	[redacted]
Jul-01	[redacted]	[redacted]	[redacted]
Aug-01	[redacted]	[redacted]	[redacted]
Sep-01	[redacted]	[redacted]	[redacted]
Oct-01	[redacted]	[redacted]	[redacted]
Nov-01	[redacted]	[redacted]	[redacted]
Dec-01	[redacted]	[redacted]	[redacted]
Jan-02	[redacted]	[redacted]	[redacted]
Feb-02	[redacted]	[redacted]	[redacted]



Date	CLEC Num	CLEC Den	CLEC Rate	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	31	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	15	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	14	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	35	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	33	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	36	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	34	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	45	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	35	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	45	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	43	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	37	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



(PO-15) Timely Release Notifications (Percent Days)			
Date	CLEC Name	CLEC Name	CLEC Name
Mar-01			
Apr-01			
May-01			
Jun-01			
Jul-01			
Aug-01			
Sep-01			
Oct-01			
Nov-01			
Dec-01			
Jan-02			
Feb-02			

If the release notifications are not sent on the appropriate date, the standard is met.

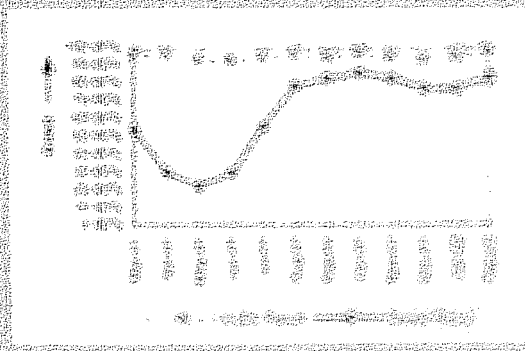
Stand-Alone Test Environment (SATE) Accuracy

Date	CLEC Num	CLEC Denom	CLEC Percent
Mar-01			
Apr-01			
May-01			
Jun-01			
Jul-01			
Aug-01			
Sep-01			
Oct-01			
Nov-01	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]

Checklist #2 - Access To Loops

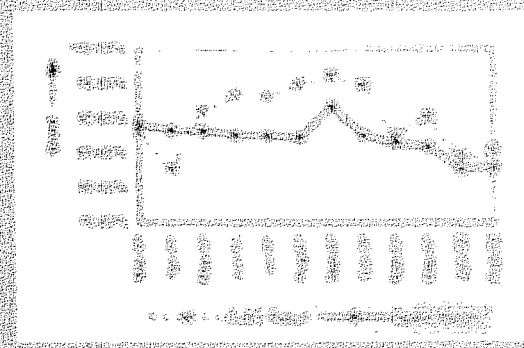
Calls Answered within Twenty Seconds - Interexchange Processing Calls (Business Office)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Mar-01	34908	36514	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	32572	33858	[illegible]	[illegible]	[illegible]	[illegible]
May-01	34650	35124	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	33539	36214	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	30685	32351	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	33966	35371	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	26327	27728	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	29974	30439	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	26494	27862	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	25774	27582	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	28038	29422	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	24015	24425	[illegible]	[illegible]	[illegible]	[illegible]



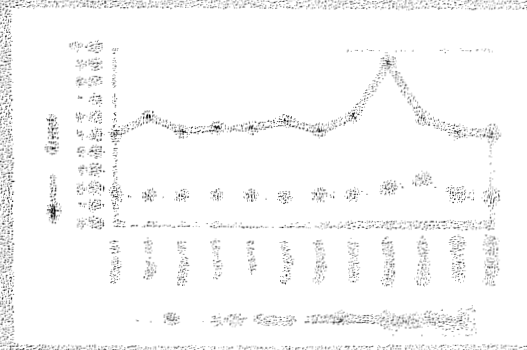
Calls Answered within 20 seconds - Interexchange Plant Calls (Repair Calls)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Mar-01	21997	24934	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	18724	22611	[illegible]	[illegible]	[illegible]	[illegible]
May-01	22991	25211	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	25944	27751	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	29571	31124	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	28285	29748	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	23397	24305	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	22612	23437	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	19983	22361	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	18034	19952	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	17097	20252	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	16056	18761	[illegible]	[illegible]	[illegible]	[illegible]



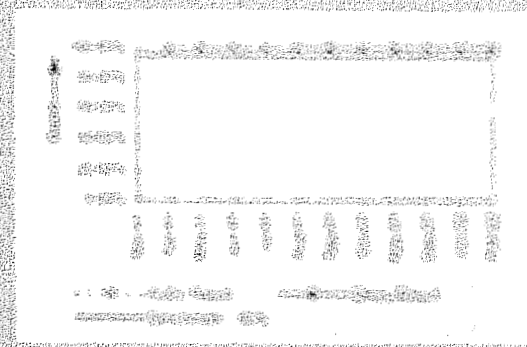
Time to Provide Usage Records (Average Days) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Mar-01	419847	248713	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	431797	262711	[illegible]	[illegible]	[illegible]	[illegible]
May-01	429530	267329	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	456053	276603	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	456053	276603	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	483866	310675	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	383876	730394	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	372522	218815	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	395051	168623	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	1288755	500270	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	898234	523590	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	731300	453449	[illegible]	[illegible]	[illegible]	[illegible]



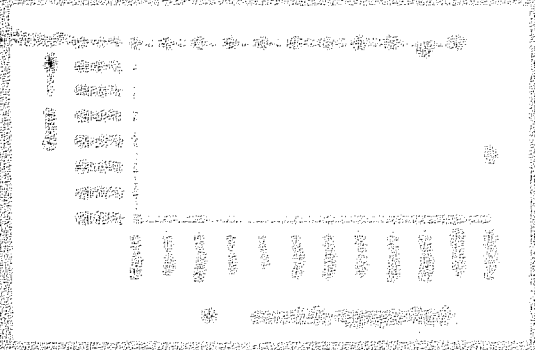
Time to Provide Usage Records (Percent) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Mar-01						
Apr-01	573	573	[illegible]			
May-01	2280	2280	[illegible]			
Jun-01	1229271	1229271	[illegible]			
Jul-01	1319044	1319135	[illegible]			
Aug-01	1485871	1485919	[illegible]			
Sep-01	1116815	1116815	[illegible]			
Oct-01	1370468	1370469	[illegible]			
Nov-01	1180075	1180075	[illegible]			
Dec-01	1123946	1123946	[illegible]			
Jan-02	1093467	1093467	[illegible]			
Feb-02	1031940	1031940	[illegible]			



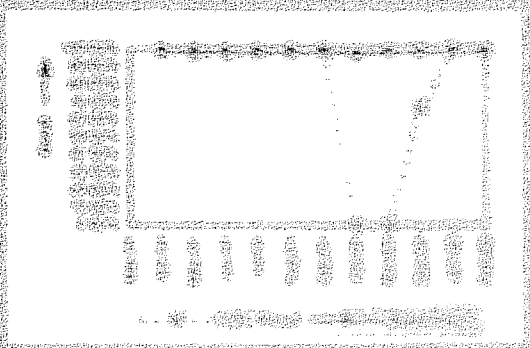
[illegible]

Invoices Delivered within 14 Days Received (in %)			
Date	Qwest/USLD Average	Qwest/ILD Average	[illegible] Average
Mar-01	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]

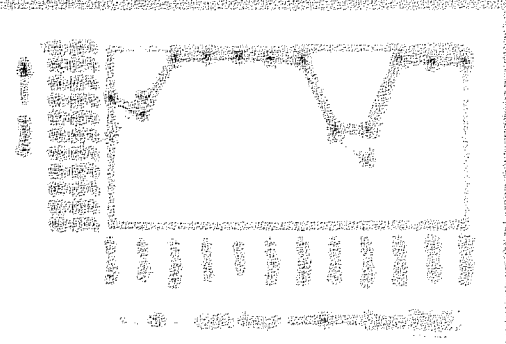


Billing Accuracy - Adjustments Effecting Customer Bills

Date	CLEC Num	CLEC Den	CLEC Perf	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01									
Apr-01	9.862E+09	1.002E+10	98.44%		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	1147388.6	1184871.6	96.84%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	1140808.7	1174137.9	97.16%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	1182348.5	1207524.6	97.92%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	1210706.7	1237343.5	97.85%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	1226554.9	1260174.7	97.71%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	-7071363	3150693.4	0.00%		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	-10455495	1083696.6	0.00%		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	5097231.4	7916253.2	64.40%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	1273808.6	1282122.7	99.35%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	1250275.6	1270076.7	98.44%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Date	CLEC Num	CLEC Demo	CLEC Res	CLEC Sel	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1451	1613	89.96%	90.06%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	1734	1834	94.55%	22.71%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	1463	1486	98.45%	19.34%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	1880	1894	99.26%	8.57%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	2085	2107	98.96%	10.18%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	2231	2259	98.76%	11.06%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	1774	1785	99.38%	7.60%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	1825	2023	90.21%	29.27%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	2426	2777	87.36%	35.23%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	3438	3483	98.71%	51.29%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	3262	3321	98.22%	19.97%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	3664	3713	98.68%	11.67%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

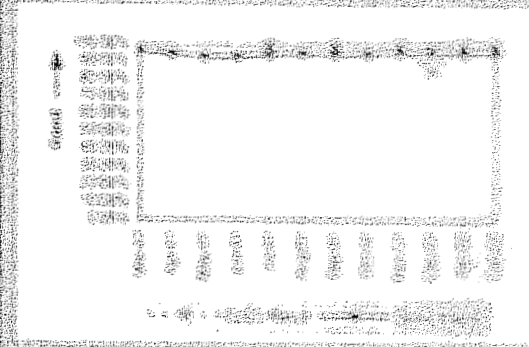


Prior to November 2001, Regional results include only WA, OR, MN, AZ, NE and ID data

Checklist #2 - Unbundled Network Elements - Platform

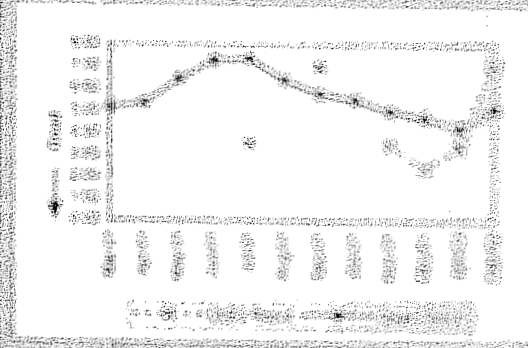
Installation Commitments Met (Percent)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Diff	Sig
Mar-01				733	785	93.63%		
Apr-01				835	872	94.49%		
May-01				792	853	92.85%		
Jun-01				664	713	93.48%		
Jul-01	6	6	100.00%	713	758	94.06%	[illegible]	[illegible]
Aug-01				809	859	94.25%		
Sep-01	1	1	100.00%	829	879	94.32%	[illegible]	[illegible]
Oct-01				743	795	94.96%		
Nov-01	6	6	100.00%	875	926	94.76%	[illegible]	[illegible]
Dec-01	6	7	85.71%	589	614	95.93%	[illegible]	[illegible]
Jan-02	7	7	100.00%	634	643	98.60%	[illegible]	[illegible]
Feb-02	11	11	100.00%	523	563	92.89%	[illegible]	[illegible]



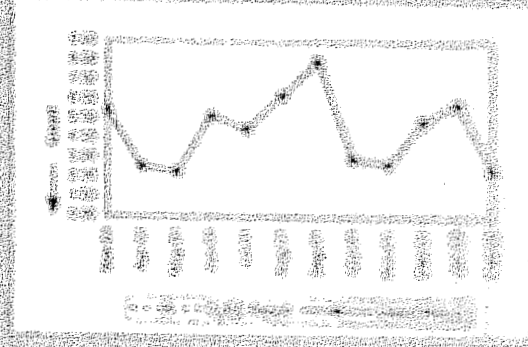
Installation Interval (Average Days)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Diff	Sig
Mar-01				3962	564	7.02		
Apr-01				3614	472	7.66		
May-01				5465	662	8.26		
Jun-01				5152	713	7.23		
Jul-01	25	7	3.57	5775	736	7.85	[illegible]	[illegible]
Aug-01				5023	665	7.55		
Sep-01	7	1	7.00	3903	653	5.98	[illegible]	[illegible]
Oct-01				4380	752	5.82		
Nov-01	21	6	3.50	3544	718	4.94	[illegible]	[illegible]
Dec-01	17	7	2.43	2962	621	4.77	[illegible]	[illegible]
Jan-02	24	7	3.43	2754	643	4.28	[illegible]	[illegible]
Feb-02	78	11	7.09	2857	582	4.91	[illegible]	[illegible]



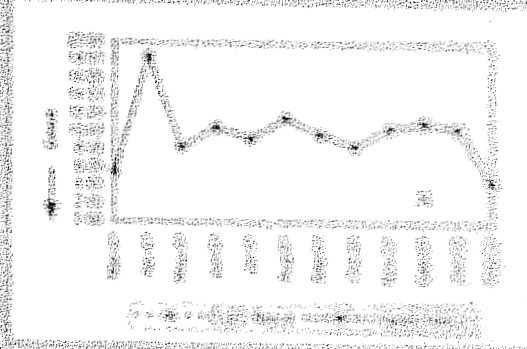
Delayed Days for Non-Facility Reasons (Average Days)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Diff	Sig
Mar-01				65	12	5.42		
Apr-01				18	3	6.00		
May-01				65	28	2.32		
Jun-01				110	23	4.78		
Jul-01				72	16	4.50		
Aug-01				144	20	7.20		
Sep-01				124	18	6.89		
Oct-01				54	14	3.86		
Nov-01				77	26	2.96		
Dec-01				109	22	4.95		
Jan-02				140	24	5.83		
Feb-02				47	19	2.47		



Delayed Days for Facility Reasons (Average Days)

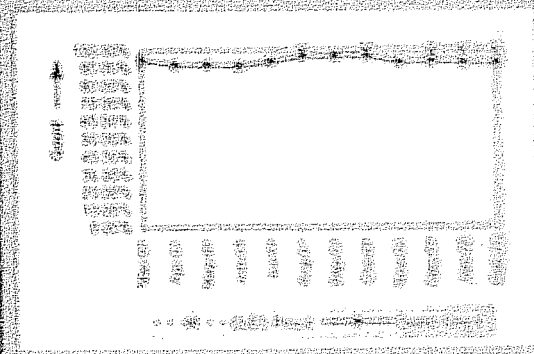
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Diff	Sig
Mar-01				116	20	5.80		
Apr-01				553	35	15.80		
May-01				293	35	8.37		
Jun-01				276	28	9.86		
Jul-01				329	34	9.68		
Aug-01				257	22	11.68		
Sep-01				198	22	9.00		
Oct-01				223	25	8.92		
Nov-01				127	12	10.58		
Dec-01	3	1	3.00	146	10	14.60	[illegible]	[illegible]
Jan-02				85	9	10.00		
Feb-02				47	10	4.70		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Provisioning

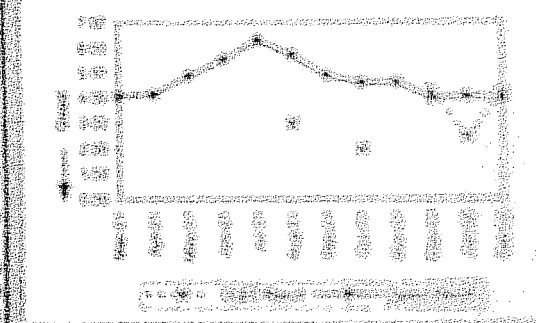
Installation Commitments Met (Percent) (OP-3B) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sc	Diff Sc
Mar-01				400	423	94.56%		
Apr-01				473	514	92.02%		
May-01				581	633	91.79%		
Jun-01				536	588	91.16%		
Jul-01				680	726	93.66%		
Aug-01	1	1	100.00%	860	898	95.83%	[illegible]	[illegible]
Sep-01				525	543	96.69%		
Oct-01	1	1	100.00%	635	655	96.95%	[illegible]	[illegible]
Nov-01				545	584	93.32%		
Dec-01	10	10	100.00%	436	463	93.76%	[illegible]	[illegible]
Jan-02	2	2	100.00%	446	483	92.96%	[illegible]	[illegible]
Feb-02	5	5	100.00%	369	399	92.48%	[illegible]	[illegible]



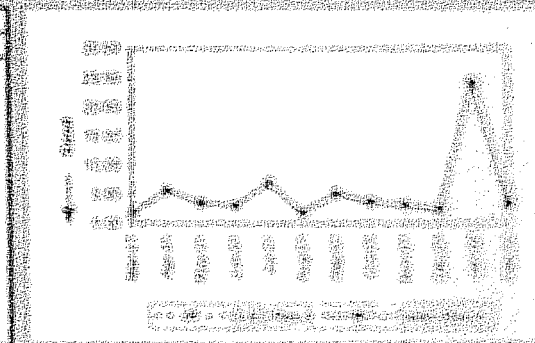
Installation Interval (Average Days) (OP-4B) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sc	Diff Sc
Mar-01				1733	423	4.10		
Apr-01				2133	514	4.15		
May-01				3099	633	4.90		
Jun-01				3263	588	5.55		
Jul-01				4626	726	6.37		
Aug-01	3	1	3.00	5208	909	5.73	[illegible]	[illegible]
Sep-01				2715	554	4.90		
Oct-01	2	1	2.00	3031	658	4.61	[illegible]	[illegible]
Nov-01				2714	585	4.63		
Dec-01	43	10	4.30	1865	469	3.98	[illegible]	[illegible]
Jan-02	5	2	2.50	1979	487	4.06	[illegible]	[illegible]
Feb-02	21	5	4.20	1594	406	3.93	[illegible]	[illegible]



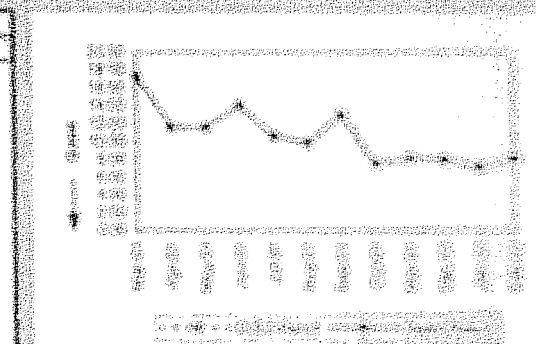
Delayed Days for Non-Facility Reasons (Average Days) (OP-5A-2) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sc	Diff Sc
Mar-01				15	8	1.88		
Apr-01				52	9	5.78		
May-01				89	18	3.83		
Jun-01				41	13	3.15		
Jul-01				120	17	7.06		
Aug-01				43	23	1.87		
Sep-01				58	11	5.27		
Oct-01				38	10	3.80		
Nov-01				63	20	3.15		
Dec-01				38	15	2.53		
Jan-02				608	25	24.32		
Feb-02				53	13	4.08		



Delayed Days for Facility Reasons (Average Days) (OP-5B-2) - Dispatches Outside MSAs

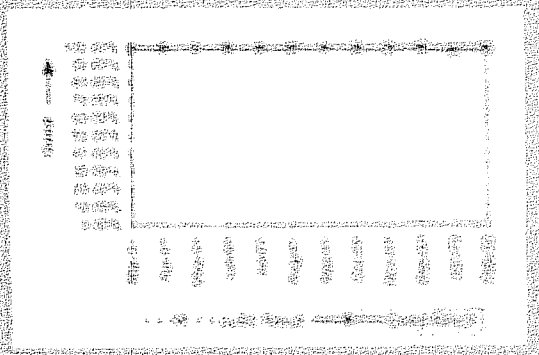
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sc	Diff Sc
Mar-01				258	15	17.20		
Apr-01				374	32	11.69		
May-01				383	33	11.61		
Jun-01				545	33	16.52		
Jul-01				330	34	9.71		
Aug-01				89	9	9.89		
Sep-01				130	10	13.00		
Oct-01				91	12	7.58		
Nov-01				171	23	7.43		
Dec-01				144	18	8.00		
Jan-02				93	13	7.15		
Feb-02				130	16	8.13		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Resale

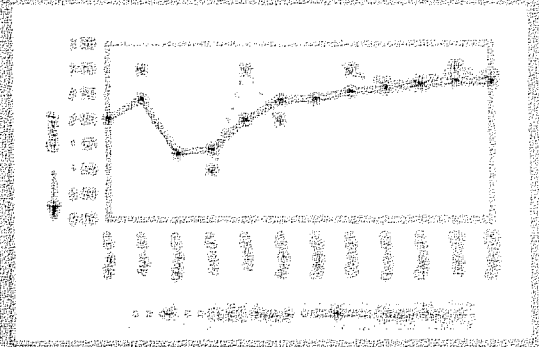
Installation Commitments Met (Percent) (OP-3C) - No Disaggregation

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sig	Parity Sig
Mar-01				13402	13418	99.88%		
Apr-01	1	1	100.00%	11413	11437	99.79%	[illegible]	[illegible]
May-01				10916	10935	99.82%		
Jun-01	1	1	100.00%	11702	11725	99.80%	[illegible]	[illegible]
Jul-01	1	1	100.00%	6619	6644	99.62%	[illegible]	[illegible]
Aug-01	4	4	100.00%	3575	3585	99.83%	[illegible]	[illegible]
Sep-01				2807	2818	99.72%		
Oct-01	1	1	100.00%	2619	2628	99.73%	[illegible]	[illegible]
Nov-01	522	522	100.00%	2221	2229	99.64%	[illegible]	[illegible]
Dec-01	649	649	100.00%	1923	1931	99.59%	[illegible]	[illegible]
Jan-02	56	57	98.25%	2036	2074	98.17%	[illegible]	[illegible]
Feb-02	41	41	100.00%	1820	1836	99.13%	[illegible]	[illegible]



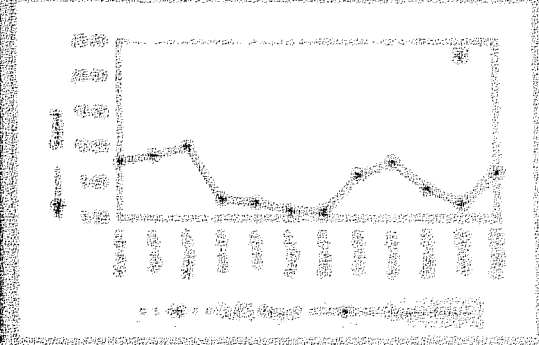
Installation Interval (Average Days) (OP-4C) - No Disaggregation

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sig	Parity Sig
Mar-01				26996	13413	2.01		
Apr-01	3	1	3.00	27555	11431	2.41	[illegible]	[illegible]
May-01				12526	9672	1.30		
Jun-01	1	1	1.00	13539	9919	1.36	[illegible]	[illegible]
Jul-01	3	1	3.00	10243	6751	1.52	[illegible]	[illegible]
Aug-01	8	4	2.00	6693	3604	1.86	[illegible]	[illegible]
Sep-01				5523	2957	1.87		
Oct-01	3	1	3.00	5387	2107	2.56	[illegible]	[illegible]
Nov-01	1279	470	2.72	4719	1795	2.63	[illegible]	[illegible]
Dec-01	1550	570	2.72	3515	1305	2.69	[illegible]	[illegible]
Jan-02	155	51	3.04	3563	1431	2.49	[illegible]	[illegible]
Feb-02	105	37	2.84	3457	1367	2.53	[illegible]	[illegible]



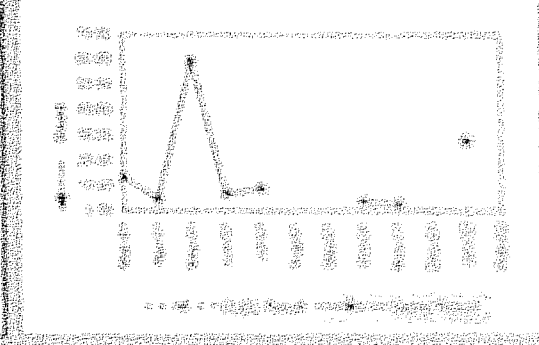
Delayed Days for Non-Facility Reasons (Average Days) (OP-4A) - No Disaggregation

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sig	Parity Sig
Mar-01				112	18	6.22		
Apr-01				186	21	8.86		
May-01				162	18	9.00		
Jun-01				59	22	2.68		
Jul-01				53	24	2.21		
Aug-01				8	7	1.14		
Sep-01				9	9	1.00		
Oct-01				43	8	5.38		
Nov-01				63	9	7.00		
Dec-01				37	9	4.11		
Jan-02	23	1	23.00	79	18	4.39	[illegible]	[illegible]
Feb-02				55	12	4.58		



Delayed Days for Facility Reasons (Average Days) (OP-4B) - No Disaggregation

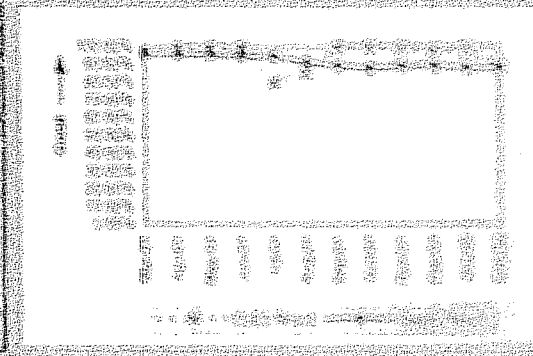
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sig	Parity Sig
Mar-01				27	1	27.00		
Apr-01				14	1	14.00		
May-01				234	4	58.50		
Jun-01				7	1	7.00		
Jul-01				9	1	9.00		
Aug-01								
Sep-01								
Oct-01				4	1	4.00		
Nov-01				9	1	9.00		
Dec-01								
Jan-02				28	1	28.00		
Feb-02								



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Performance

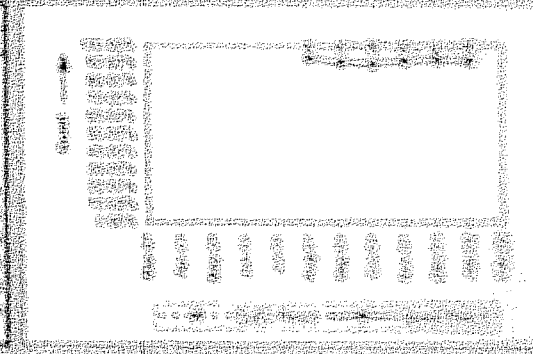
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Wholesale Goal	Retail Goal
Mar-01				12798	13379	95.67%		
Apr-01	1	1	100.00%	13235	13790	95.96%	[illegible]	[illegible]
May-01	1	1	100.00%	12145	[illegible]	95.25%	[illegible]	[illegible]
Jun-01	1	1	100.00%	12357	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	4	5	80.00%	10163	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	6	7	85.71%	6210	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	3	3	100.00%	4219	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	2	2	100.00%	3580	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	264	265	99.62%	3395	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	584	597	97.82%	2925	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	363	366	99.18%	2744	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	55	62	88.71%	2638	[illegible]	[illegible]	[illegible]	[illegible]



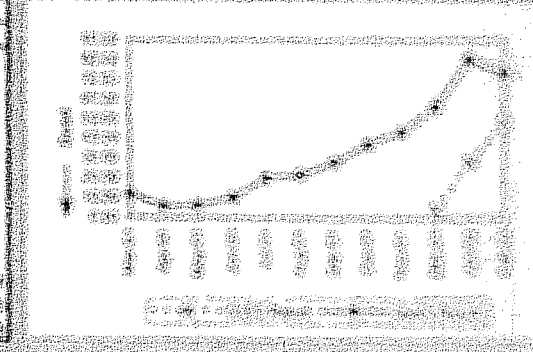
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Wholesale Goal	Retail Goal
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	7	7	100.00%	6312	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	3	3	100.00%	4309	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	2	2	100.00%	3560	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	264	265	99.62%	3428	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	586	597	98.16%	3012	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	365	366	99.73%	2853	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02								



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-5)

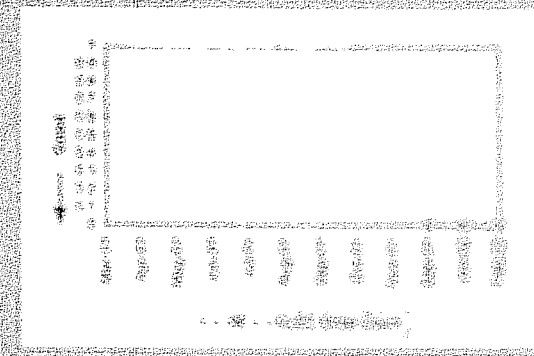
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Wholesale Goal	Retail Goal
Mar-01				351	[illegible]	[illegible]		
Apr-01				165	[illegible]	[illegible]		
May-01				342	[illegible]	[illegible]		
Jun-01				904	[illegible]	[illegible]		
Jul-01				1734	[illegible]	[illegible]		
Aug-01				2496	[illegible]	[illegible]		
Sep-01				3464	[illegible]	[illegible]		
Oct-01				4095	[illegible]	[illegible]		
Nov-01				5700	[illegible]	[illegible]		
Dec-01	9	2	4.50	7440	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	29	1	29.00	7998	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	49	1	49.00	8279	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) (OP-15B)

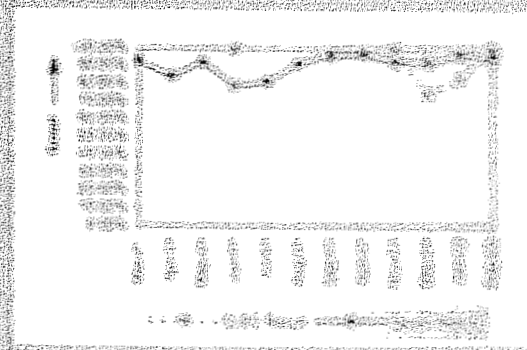
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

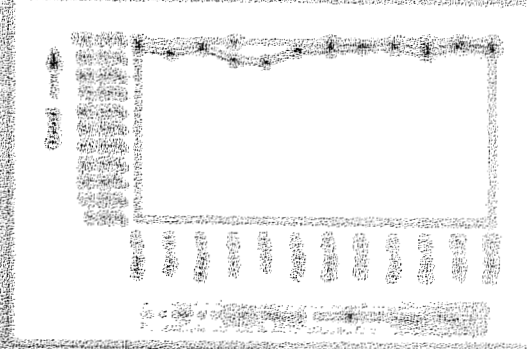
Out of Service Cleared within 24 hours (Percent) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01				[illegible]	[illegible]	[illegible]		
Apr-01				[illegible]	[illegible]	[illegible]		
May-01				[illegible]	[illegible]	[illegible]		
Jun-01	1	1	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01				[illegible]	[illegible]	[illegible]		
Aug-01				[illegible]	[illegible]	[illegible]		
Sep-01				[illegible]	[illegible]	[illegible]		
Oct-01				[illegible]	[illegible]	[illegible]		
Nov-01	2	2	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	3	4	75.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	5	6	83.33%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	2	2	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



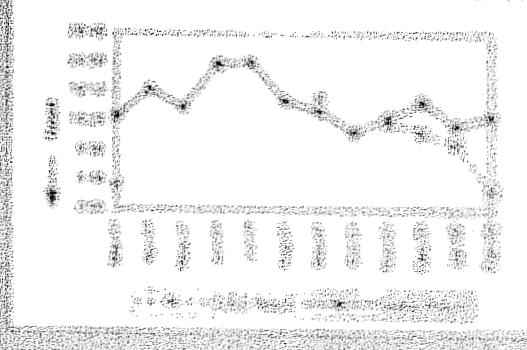
All Troubles Cleared within 48 hours (Percent) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1	1	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01				[illegible]	[illegible]	[illegible]		
May-01				[illegible]	[illegible]	[illegible]		
Jun-01	1	1	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01				[illegible]	[illegible]	[illegible]		
Aug-01				[illegible]	[illegible]	[illegible]		
Sep-01	1	1	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01				[illegible]	[illegible]	[illegible]		
Nov-01	3	3	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	6	6	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	8	8	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	2	2	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



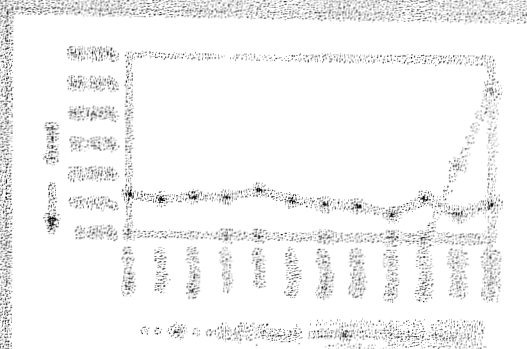
Mean Time to Restore (Hours:Minutes) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	4:04	1	4:04	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01				[illegible]	[illegible]	[illegible]		
May-01				[illegible]	[illegible]	[illegible]		
Jun-01	23:33	1	23:33	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01				[illegible]	[illegible]	[illegible]		
Aug-01				[illegible]	[illegible]	[illegible]		
Sep-01	18:17	1	18:17	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01				[illegible]	[illegible]	[illegible]		
Nov-01	42:59	3	14:20	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	77:18	6	12:53	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	86:56	8	10:52	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	6:28	2	3:14	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Repair Repeat Report Rate (Percent) [illegible]

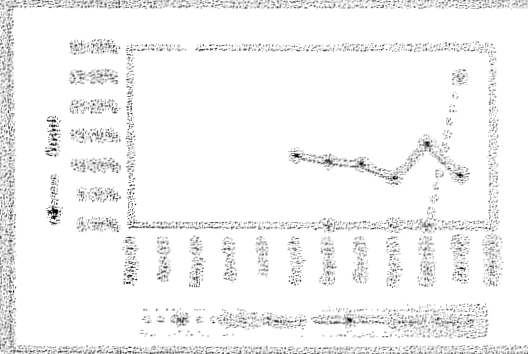
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	0	1	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01				[illegible]	[illegible]	[illegible]		
May-01				[illegible]	[illegible]	[illegible]		
Jun-01	0	1	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	0	1	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01				[illegible]	[illegible]	[illegible]		
Sep-01	0	1	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01				[illegible]	[illegible]	[illegible]		
Nov-01	0	3	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	0	6	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	2	8	25.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	1	2	50.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #2 - Unbundled Network Element - [illegible]

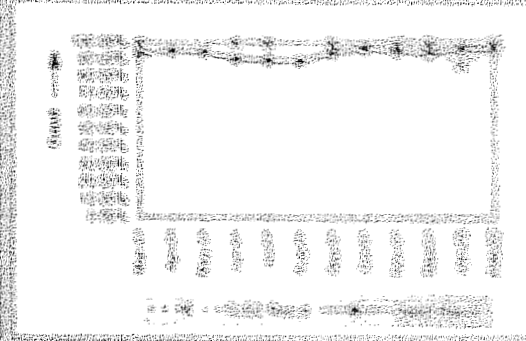
Repair Repeat Report Rate (Percent) (MR-1A)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Wholesale	Retail
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01				142	[illegible]	[illegible]		
Sep-01	0	1	0.00%	115	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01				89	[illegible]	[illegible]		
Nov-01	0	2	0.00%	45	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	0	5	0.00%	84	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	2	8	25.00%	38	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02								



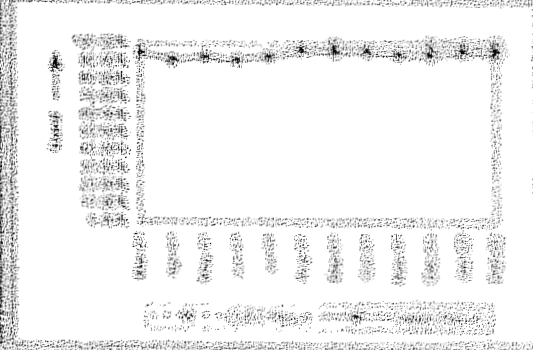
Repair Appointments Met (Percent) (MR-4A)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Wholesale	Retail
Mar-01	1	1	100.00%	1063	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01				1410	[illegible]	[illegible]		
May-01				1348	[illegible]	[illegible]		
Jun-01	1	1	100.00%	1661	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	1	1	100.00%	1430	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01				1165	[illegible]	[illegible]		
Sep-01	1	1	100.00%	1262	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01				902	[illegible]	[illegible]		
Nov-01	3	3	100.00%	638	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	6	6	100.00%	628	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	7	8	87.50%	467	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	2	2	100.00%	516	[illegible]	[illegible]	[illegible]	[illegible]



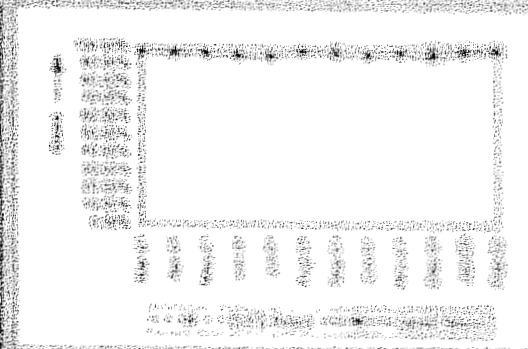
Out of Service Cleared within 24 hours (Percent) (MR-9)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Wholesale	Retail
Mar-01				721	[illegible]	[illegible]		
Apr-01				893	[illegible]	[illegible]		
May-01				821	[illegible]	[illegible]		
Jun-01				865	[illegible]	[illegible]		
Jul-01				897	[illegible]	[illegible]		
Aug-01				851	[illegible]	[illegible]		
Sep-01	1	1	100.00%	748	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01				606	[illegible]	[illegible]		
Nov-01				515	[illegible]	[illegible]		
Dec-01	1	1	100.00%	456	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	3	3	100.00%	306	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	3	3	100.00%	292	[illegible]	[illegible]	[illegible]	[illegible]



All Troubles Cleared within 48 hours (Percent) (MR-8)

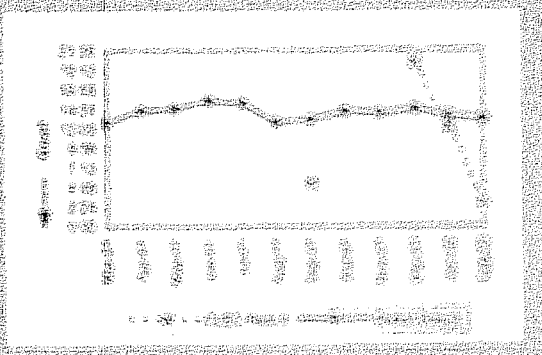
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Wholesale	Retail
Mar-01				971	[illegible]	[illegible]		
Apr-01				1272	[illegible]	[illegible]		
May-01				1164	[illegible]	[illegible]		
Jun-01				1239	[illegible]	[illegible]		
Jul-01				1250	[illegible]	[illegible]		
Aug-01				1184	[illegible]	[illegible]		
Sep-01	1	1	100.00%	1066	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01				845	[illegible]	[illegible]		
Nov-01				745	[illegible]	[illegible]		
Dec-01	3	3	100.00%	596	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	4	4	100.00%	462	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	4	4	100.00%	440	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #2 - Unbundled Network [illegible]

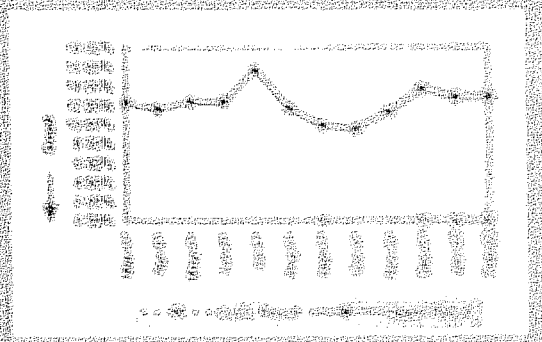
Mean Time to Restore (Hours Minutes) (MR-6) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01				12827:33	[illegible]	[illegible]		
Apr-01				12692:35	[illegible]	[illegible]		
May-01				17473:01	[illegible]	[illegible]		
Jun-01				20050:47	[illegible]	[illegible]		
Jul-01				19996:33	[illegible]	[illegible]		
Aug-01				15006:05	[illegible]	[illegible]		
Sep-01	5:20	1	5:20	13710:23	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01				12539:38	[illegible]	[illegible]		
Nov-01				10633:05	[illegible]	[illegible]		
Dec-01	60:25	3	20:08	9012:04	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	49:08	4	12:17	6503:52	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	12:05	4	3:01	5958:48	[illegible]	[illegible]	[illegible]	[illegible]



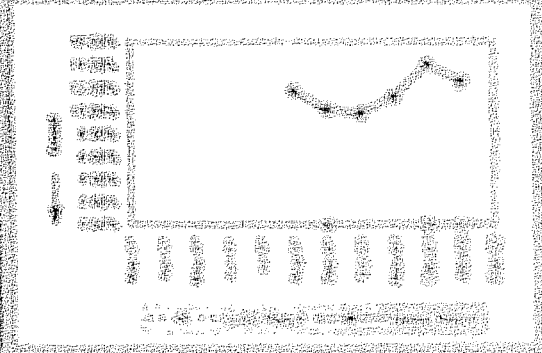
Repair Repeat Report Rate (Percent) (MR-7) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01				[illegible]	[illegible]	[illegible]		
Apr-01				[illegible]	[illegible]	[illegible]		
May-01				[illegible]	[illegible]	[illegible]		
Jun-01				[illegible]	[illegible]	[illegible]		
Jul-01				[illegible]	[illegible]	[illegible]		
Aug-01				[illegible]	[illegible]	[illegible]		
Sep-01	0	1	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01				[illegible]	[illegible]	[illegible]		
Nov-01				[illegible]	[illegible]	[illegible]		
Dec-01	0	3	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	0	4	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	0	4	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



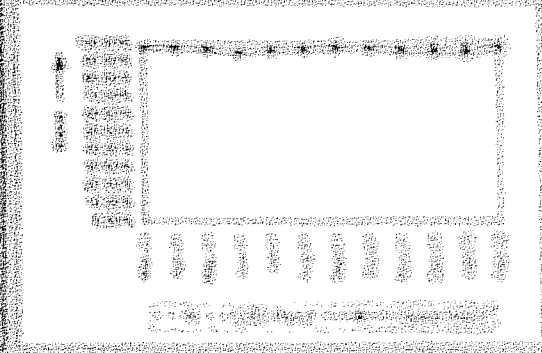
Repair Repeat Report Rate (Percent) (MR-7) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01				[illegible]	[illegible]	[illegible]		
Sep-01	0	1	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01				[illegible]	[illegible]	[illegible]		
Nov-01				[illegible]	[illegible]	[illegible]		
Dec-01	0	3	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	0	4	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02								



Repair Appointments Met (Percent) (MR-[illegible]) [illegible]

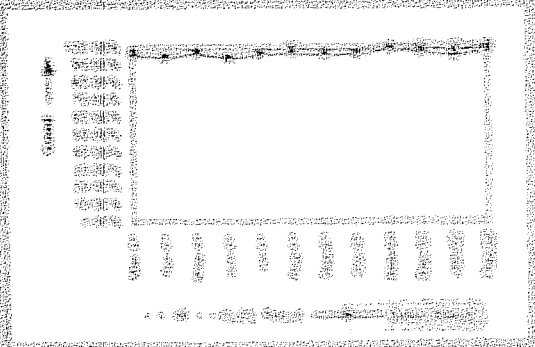
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01				[illegible]	[illegible]	[illegible]		
Apr-01				[illegible]	[illegible]	[illegible]		
May-01				[illegible]	[illegible]	[illegible]		
Jun-01				[illegible]	[illegible]	[illegible]		
Jul-01				[illegible]	[illegible]	[illegible]		
Aug-01				[illegible]	[illegible]	[illegible]		
Sep-01	1	1	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01				[illegible]	[illegible]	[illegible]		
Nov-01				[illegible]	[illegible]	[illegible]		
Dec-01	3	3	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	4	4	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	4	1	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #2 - Unbundled Network Elements - [illegible]

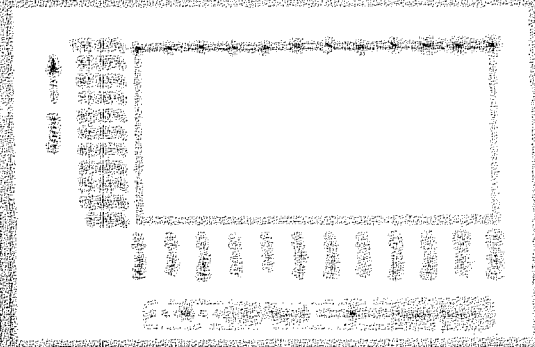
Out of Service Cleared within 24 hours (Percent) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Mar-01				271	[illegible]	[illegible]		
Apr-01				[illegible]	[illegible]	[illegible]		
May-01				[illegible]	[illegible]	[illegible]		
Jun-01				[illegible]	[illegible]	[illegible]		
Jul-01				[illegible]	[illegible]	[illegible]		
Aug-01	1	1	100.00%	271	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01				[illegible]	[illegible]	[illegible]		
Oct-01				[illegible]	[illegible]	[illegible]		
Nov-01				[illegible]	[illegible]	[illegible]		
Dec-01	1	1	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	2	2	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	3	3	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



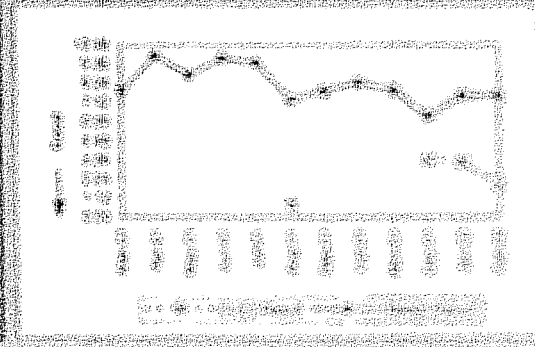
All Troubles Cleared within 48 hours (Percent) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Mar-01				[illegible]	[illegible]	[illegible]		
Apr-01				[illegible]	[illegible]	[illegible]		
May-01				[illegible]	[illegible]	[illegible]		
Jun-01				[illegible]	[illegible]	[illegible]		
Jul-01				[illegible]	[illegible]	[illegible]		
Aug-01	1	1	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01				[illegible]	[illegible]	[illegible]		
Oct-01				[illegible]	[illegible]	[illegible]		
Nov-01				[illegible]	[illegible]	[illegible]		
Dec-01	5	5	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	6	6	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	6	6	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



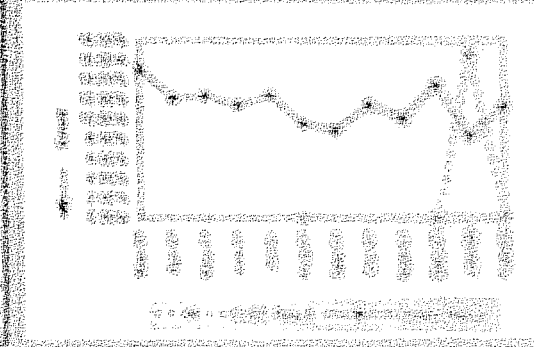
Mean Time to Restore (Hours/Minutes) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Mar-01				[illegible]	[illegible]	[illegible]		
Apr-01				[illegible]	[illegible]	[illegible]		
May-01				[illegible]	[illegible]	[illegible]		
Jun-01				[illegible]	[illegible]	[illegible]		
Jul-01				[illegible]	[illegible]	[illegible]		
Aug-01	0:50	1	0:50	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01				[illegible]	[illegible]	[illegible]		
Oct-01				[illegible]	[illegible]	[illegible]		
Nov-01				[illegible]	[illegible]	[illegible]		
Dec-01	18:08	5	3:38	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	21:07	6	3:31	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	12:10	6	2:02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

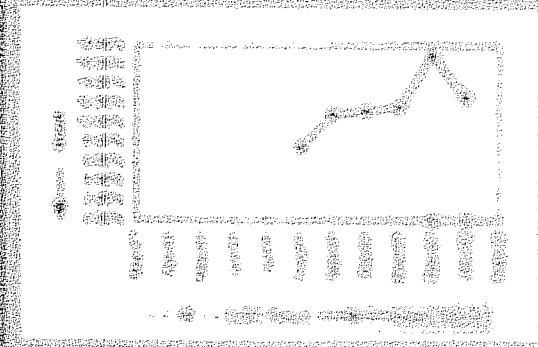


Repair Repeat Report Rate (Percent) [illegible]

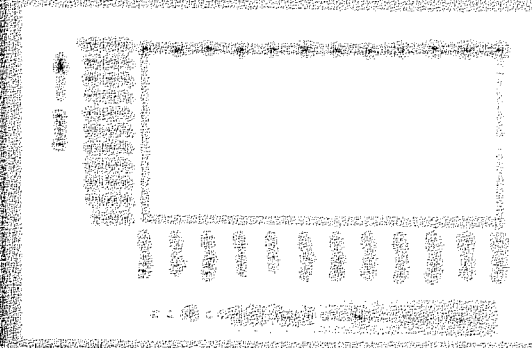
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Mar-01				[illegible]	[illegible]	[illegible]		
Apr-01				[illegible]	[illegible]	[illegible]		
May-01				[illegible]	[illegible]	[illegible]		
Jun-01				[illegible]	[illegible]	[illegible]		
Jul-01				[illegible]	[illegible]	[illegible]		
Aug-01	0	1	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01				[illegible]	[illegible]	[illegible]		
Oct-01				[illegible]	[illegible]	[illegible]		
Nov-01				[illegible]	[illegible]	[illegible]		
Dec-01	0	5	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	1	6	16.67%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	0	5	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



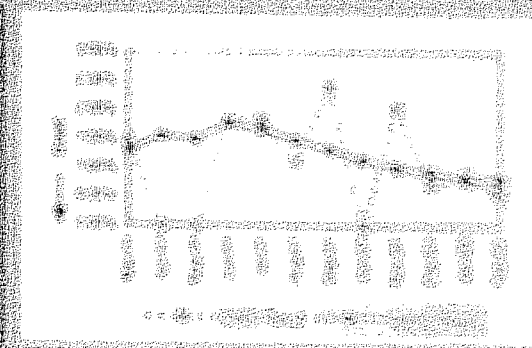
Date	CLEC Num	CLEC Denom	CLEC Perf	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01								
Oct-01								
Nov-01								
Dec-01	0	4	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	0	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02								



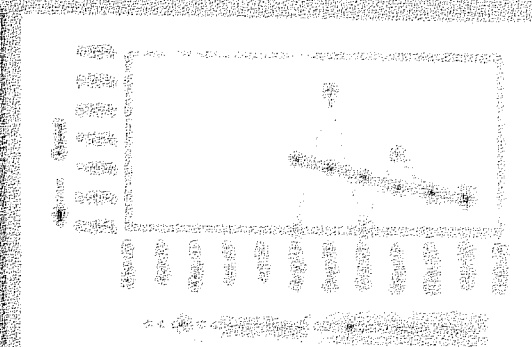
Date	CLEC Num	CLEC Denom	CLEC Perf	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	1	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01								
Oct-01								
Nov-01								
Dec-01	5	5	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	6	6	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	6	6	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Date	CLEC Num	CLEC Denom	CLEC Perf	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	0	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	0	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	0	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	3	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	14	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	18	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	12	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

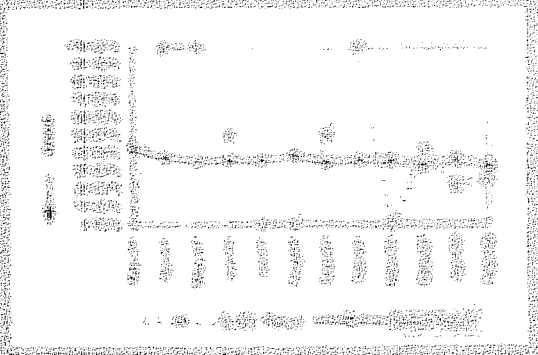


Date	CLEC Num	CLEC Denom	CLEC Perf	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	0	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	0	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	0	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	12	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	13	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02								



[illegible]

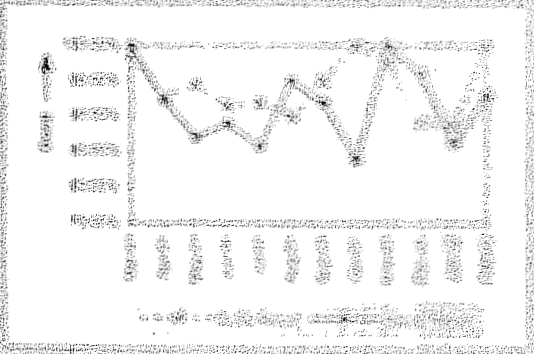
Date	CLEC Num	CLEC Denom	CLEC Perf	Qwest Num	Qwest Denom	Qwest Perf	Parity Num	Parity Den
Mar-01	0	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	2	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	1	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	1	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	0	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	0	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	2	4	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	1	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	0	3	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	10	24	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	5	23	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	4	16	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #2 - Unbundled Network Elements - [illegible]

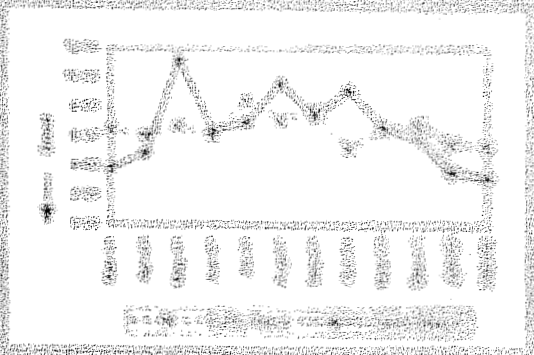
Installation Commitments Met (Percent) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Mar-01	61	62	98.39%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	52	56	92.86%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	68	72	94.44%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	54	59	91.53%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	68	74	91.89%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	54	60	90.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	59	62	95.16%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	39	39	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	40	41	97.56%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	41	46	89.13%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	40	45	88.89%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	29	29	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



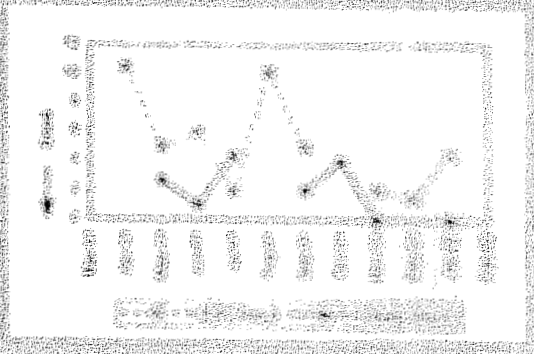
Installation Interval (Average Days) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Mar-01	408	62	6.58	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	346	56	6.18	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	487	72	6.76	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	361	59	6.12	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	647	76	8.51	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	436	61	7.15	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	504	64	7.88	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	213	40	5.32	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	275	42	6.55	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	325	47	6.91	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	254	45	5.64	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	158	29	5.45	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Delayed Days for Non-Facility Reasons (Average Days) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Mar-01								
Apr-01	21	2	10.50					
May-01	15	3	5.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	24	4	6.00	[illegible]	[illegible]	[illegible]		
Jul-01	6	3	2.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	61	6	10.17					
Sep-01	15	3	5.00	[illegible]	[illegible]	[illegible]		
Oct-01				[illegible]	[illegible]	[illegible]		
Nov-01	4	2	2.00	[illegible]	[illegible]	[illegible]		
Dec-01	6	4	1.50					
Jan-02	18	4	4.50	[illegible]	[illegible]	[illegible]		
Feb-02								



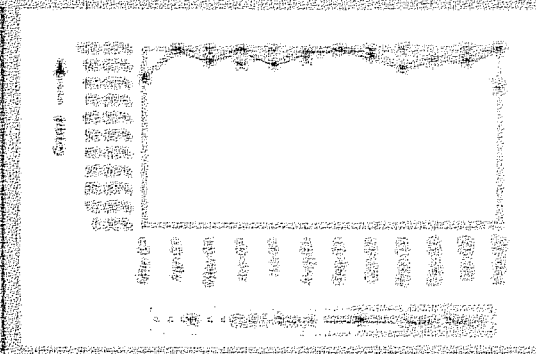
Delayed Days for Facility Reasons (Average Days) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Mar-01	4	1	4.00					
Apr-01	22	2	11.00	[illegible]	[illegible]	[illegible]		
May-01	20	1	20.00					
Jun-01	11	1	11.00					
Jul-01	75	4	18.75					
Aug-01				[illegible]	[illegible]	[illegible]		
Sep-01				[illegible]	[illegible]	[illegible]		
Oct-01				[illegible]	[illegible]	[illegible]		
Nov-01								
Dec-01	4	2	2.00	[illegible]	[illegible]	[illegible]		
Jan-02	5	1	5.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02				[illegible]	[illegible]	[illegible]		

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Complex Installation

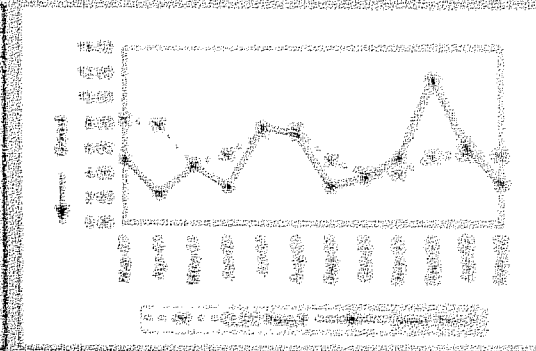
Installation Commitments Met (Percent) (OP-3B)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Pooled Sco
Mar-01	10	12	83.33%	21	25	84.00%	[illegible]	[illegible]
Apr-01	14	14	100.00%	18	18	100.00%	N/A	N/A
May-01	7	7	100.00%	28	30	93.33%	[illegible]	[illegible]
Jun-01	11	12	91.67%	23	23	100.00%	N/A	[illegible]
Jul-01	14	14	100.00%	33	36	91.67%	[illegible]	[illegible]
Aug-01	18	19	94.74%	59	60	98.33%	[illegible]	[illegible]
Sep-01	16	16	100.00%	32	32	100.00%	N/A	N/A
Oct-01	11	11	100.00%	25	26	96.15%	[illegible]	[illegible]
Nov-01	8	8	100.00%	17	19	89.47%	[illegible]	[illegible]
Dec-01	14	15	93.33%	33	35	94.29%	[illegible]	[illegible]
Jan-02	11	11	100.00%	28	30	93.33%	[illegible]	[illegible]
Feb-02	7	9	77.78%	18	18	100.00%	N/A	[illegible]



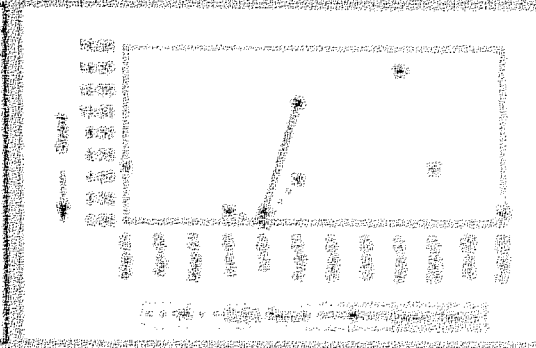
Installation Interval (Average Days) (OP-4B)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Pooled Sco
Mar-01	100	12	8.33	129	23	5.56	[illegible]	[illegible]
Apr-01	111	14	7.93	43	18	2.39	[illegible]	[illegible]
May-01	34	7	4.86	139	30	4.63	[illegible]	[illegible]
Jun-01	67	12	5.58	68	23	2.96	[illegible]	[illegible]
Jul-01	119	16	7.44	294	36	8.17	[illegible]	[illegible]
Aug-01	145	19	7.63	430	60	7.17	[illegible]	[illegible]
Sep-01	83	16	5.19	97	32	3.03	[illegible]	[illegible]
Oct-01	45	11	4.09	97	26	3.73	[illegible]	[illegible]
Nov-01	33	8	4.12	101	19	5.32	[illegible]	[illegible]
Dec-01	82	15	5.47	402	35	11.49	[illegible]	[illegible]
Jan-02	62	11	5.64	187	30	6.23	[illegible]	[illegible]
Feb-02	50	9	5.56	58	18	3.22	[illegible]	[illegible]



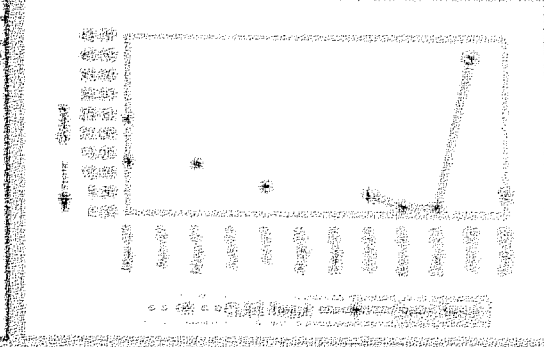
Delayed Days for Non-Facility Reasons (Average Days) (OP-5A-2)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Pooled Sco
Mar-01	5	1	5.00					
Apr-01								
May-01								
Jun-01	1	1	1.00					
Jul-01	0	1	0.00	2	2	1.00		
Aug-01	4	1	4.00	11	1	11.00		
Sep-01								
Oct-01								
Nov-01				14	1	14.00		
Dec-01	5	1	5.00					
Jan-02								
Feb-02	1	1	1.00					



Delayed Days for Facility Reasons (Average Days) (OP-5B-2)– Dispatches Outside MSAs

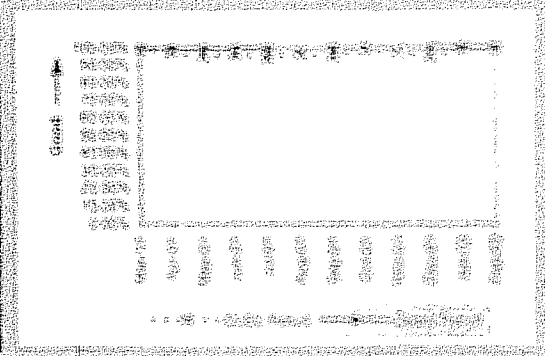
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Pooled Sco
Mar-01	24	1	24.00	52	4	13.00	[illegible]	[illegible]
Apr-01								
May-01				23	2	12.50		
Jun-01								
Jul-01				7	1	7.00		
Aug-01								
Sep-01								
Oct-01				5	1	5.00		
Nov-01				2	1	2.00		
Dec-01				4	2	2.00		
Jan-02				80	2	40.00		
Feb-02	5	1	5.00					



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Combo Installation

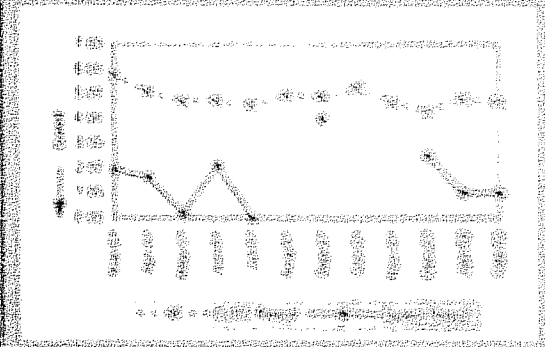
Installation Commitments Met (Percent) (OP-3Ci) -- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Stat	Parity Stat
Mar-01	230	231	99.57%	13	13	100.00%	N/A	[illegible]
Apr-01	167	170	98.24%	11	11	100.00%	N/A	[illegible]
May-01	204	213	95.77%	9	9	100.00%	N/A	[illegible]
Jun-01	180	186	96.77%	16	16	100.00%	N/A	[illegible]
Jul-01	188	199	94.47%	2	2	100.00%	N/A	[illegible]
Aug-01	116	119	97.48%					
Sep-01	98	102	96.08%	1	1	100.00%	N/A	[illegible]
Oct-01	79	79	100.00%					
Nov-01	74	75	98.67%					
Dec-01	121	126	96.03%	2	2	100.00%	N/A	[illegible]
Jan-02	99	99	100.00%	3	3	100.00%	N/A	N/A
Feb-02	65	65	100.00%	2	2	100.00%	N/A	N/A



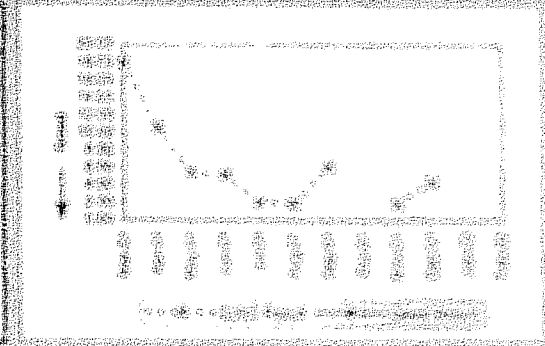
Installation Interval (Average Days) (OP-4C) -- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Stat	Parity Stat
Mar-01	1343	231	5.81	25	15	1.92	[illegible]	[illegible]
Apr-01	867	170	5.10	18	11	1.64	[illegible]	[illegible]
May-01	986	208	4.74	1	5	[illegible]	[illegible]	[illegible]
Jun-01	881	185	4.76	34	16	[illegible]	[illegible]	[illegible]
Jul-01	864	189	4.57	0	2	[illegible]		
Aug-01	567	114	4.97					
Sep-01	475	97	4.90	1	1	[illegible]		
Oct-01	418	79	5.29					
Nov-01	328	70	4.69					
Dec-01	523	122	4.29	5	2	[illegible]	[illegible]	[illegible]
Jan-02	464	96	4.83	3	3	[illegible]		
Feb-02	295	63	4.68	2	2	[illegible]	[illegible]	[illegible]



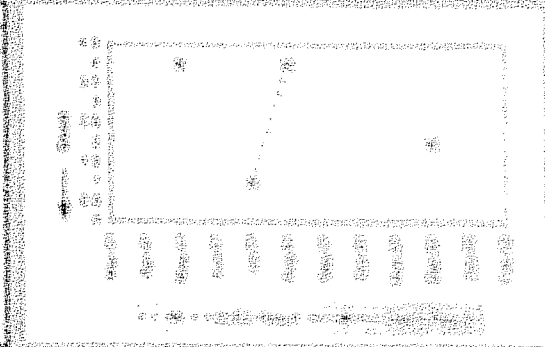
Delayed Days for Non-Facility Reasons (Average Days) (OP-5A-1) -- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Stat	Parity Stat
Mar-01	18	1	18.00					
Apr-01	32	3	10.67					
May-01	45	8	5.62					
Jun-01	32	6	5.33					
Jul-01	21	10	2.10					
Aug-01	4	2	2.00					
Sep-01	25	4	6.25					
Oct-01								
Nov-01	2	1	2.00					
Dec-01	18	4	4.50					
Jan-02								
Feb-02								



Delayed Days for Facility Reasons (Average Days) (OP-5A-2) -- No Dispatches

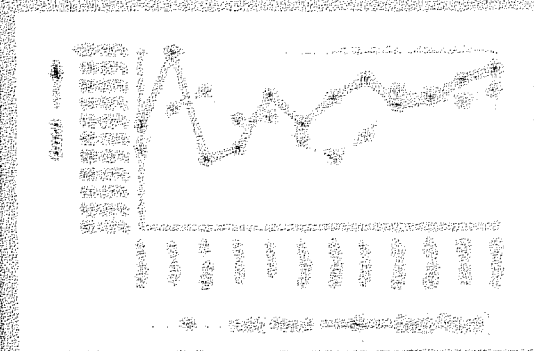
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Stat	Parity Stat
Mar-01								
Apr-01								
May-01	4	1	4.00					
Jun-01								
Jul-01	1	1	1.00					
Aug-01	4	1	4.00					
Sep-01								
Oct-01								
Nov-01								
Dec-01	2	1	2.00					
Jan-02								
Feb-02								



Checklist #2 - Unbundled Network Elements - Pre-Order

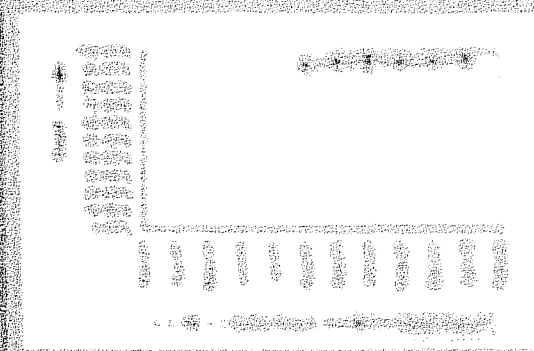
New Service Installation Quality (Business Rules)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Parity Z	Parity Sig
Mar-01	223	251	88.84%	52	[illegible]	91.53%	[illegible]	[illegible]
Apr-01	258	276	93.48%	44	[illegible]	[illegible]	[illegible]	[illegible]
May-01	258	270	95.56%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	260	282	92.20%	58	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	258	279	92.47%	57	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	220	245	89.80%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	168	191	87.96%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	141	156	90.38%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	122	128	95.31%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	149	157	94.90%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	162	172	94.19%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	123	129	95.35%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



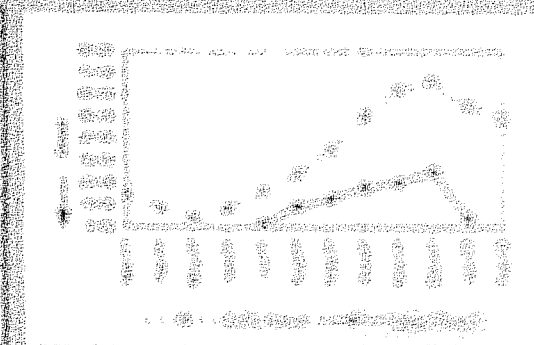
New Service Installation Quality (Business Rules)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Parity Z	Parity Sig
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	224	245	91.43%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	177	191	92.67%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	144	156	92.31%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	122	128	95.31%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	150	157	95.54%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	163	172	94.77%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02								



Interval for Pending Orders Delayed Five Days Since Receipt Date (Days)

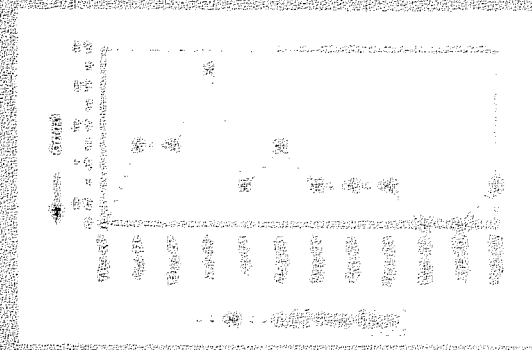
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Parity Z	Parity Sig
Mar-01	15	1	[illegible]					
Apr-01	18	2	[illegible]					
May-01	31	2	[illegible]					
Jun-01	100	11	[illegible]					
Jul-01	159	10	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	441	18	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	676	19	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	862	17	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	1189	19	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	1457	22	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	276	5	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	220	5	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #2 - Unbundled Network Elements - Performance [illegible]

Count of Pending Orders Delayed for Facilities Reasons UNE P [illegible]

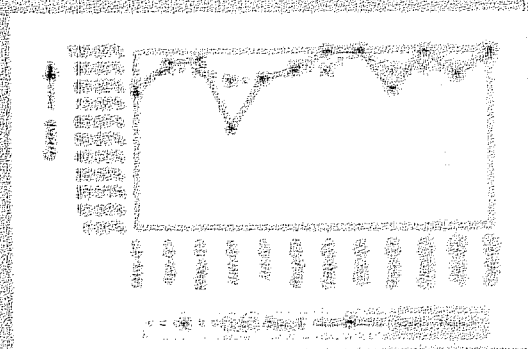
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) [illegible]

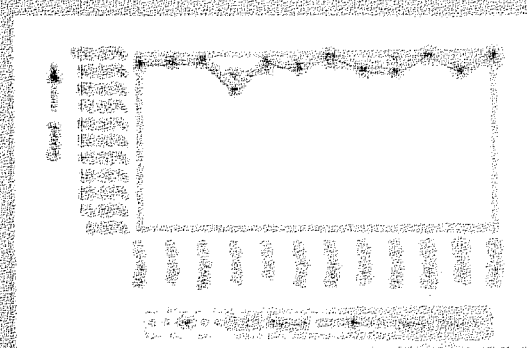
Out of Service Cleared within 24 hours (Percent) (MR-3A) -- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Stat	[illegible]
Mar-01	61	76	80.26%	10	13	76.92%	[illegible]	[illegible]
Apr-01	66	73	90.41%	14	15	93.33%	[illegible]	[illegible]
May-01	56	63	88.89%	20	21	95.24%	[illegible]	[illegible]
Jun-01	79	95	83.16%	9	16	56.25%	[illegible]	[illegible]
Jul-01	66	79	83.54%	16	19	84.21%	[illegible]	[illegible]
Aug-01	57	63	90.48%	16	16	88.89%	[illegible]	[illegible]
Sep-01	56	63	88.89%	6	6	100.00%	N/A	[illegible]
Oct-01	46	46	100.00%	9	9	100.00%	N/A	N/A
Nov-01	31	35	88.57%	7	9	77.78%	[illegible]	[illegible]
Dec-01	40	44	90.91%	6	6	100.00%	N/A	[illegible]
Jan-02	15	17	88.24%	6	7	85.71%	[illegible]	[illegible]
Feb-02	26	27	96.30%	3	3	100.00%	N/A	[illegible]



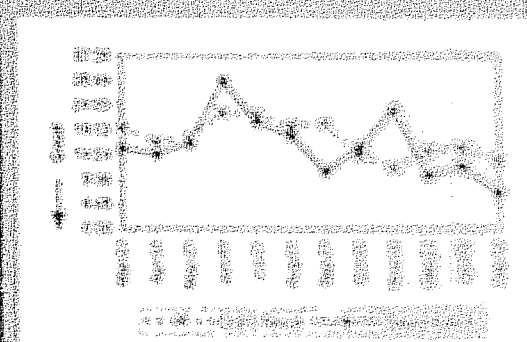
All Troubles Cleared within 48 hours (Percent) (MR-4A) -- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Stat	[illegible]
Mar-01	112	119	94.12%	19	20	95.00%	[illegible]	[illegible]
Apr-01	97	101	96.04%	19	20	95.00%	[illegible]	[illegible]
May-01	86	90	95.56%	26	27	96.30%	[illegible]	[illegible]
Jun-01	115	130	88.46%	23	25	92.00%	[illegible]	[illegible]
Jul-01	93	101	92.08%	24	25	96.00%	[illegible]	[illegible]
Aug-01	84	88	95.45%	22	24	91.67%	[illegible]	[illegible]
Sep-01	80	84	95.24%	12	12	100.00%	N/A	[illegible]
Oct-01	53	58	91.38%	10	11	90.91%	[illegible]	[illegible]
Nov-01	44	45	97.78%	9	10	90.00%	[illegible]	[illegible]
Dec-01	54	55	98.18%	8	8	100.00%	N/A	[illegible]
Jan-02	23	25	92.00%	9	10	90.00%	[illegible]	[illegible]
Feb-02	33	34	97.06%	4	4	100.00%	N/A	[illegible]



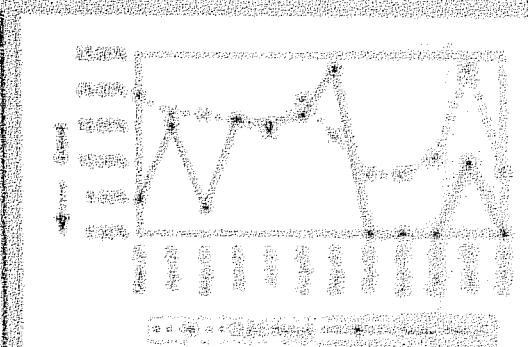
Mean Time to Restore (Hours:Minutes) (MR-6A) -- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Stat	[illegible]
Mar-01	2344:07	119	19:42	312:50	20	15:39	[illegible]	[illegible]
Apr-01	1724:14	101	17:04	293:58	20	14:42	[illegible]	[illegible]
May-01	1622:06	90	18:01	453:04	27	16:47	[illegible]	[illegible]
Jun-01	2955:35	130	22:44	720:01	25	28:48	[illegible]	[illegible]
Jul-01	2260:10	101	22:23	521:20	25	20:51	[illegible]	[illegible]
Aug-01	1778:21	88	20:13	435:54	24	18:16	[illegible]	[illegible]
Sep-01	1730:11	84	20:36	136:07	12	11:21	[illegible]	[illegible]
Oct-01	838:29	58	14:27	175:27	11	15:57	[illegible]	[illegible]
Nov-01	545:26	45	12:07	203:33	10	20:21	[illegible]	[illegible]
Dec-01	845:33	55	15:22	84:47	8	10:36	[illegible]	[illegible]
Jan-02	399:19	25	15:58	123:08	10	12:31	[illegible]	[illegible]
Feb-02	463:39	34	13:38	28:01	4	7:00	[illegible]	[illegible]



Repair Repeat Report Rate (Percent) (MR-7A) -- Dispatches Within MSAs

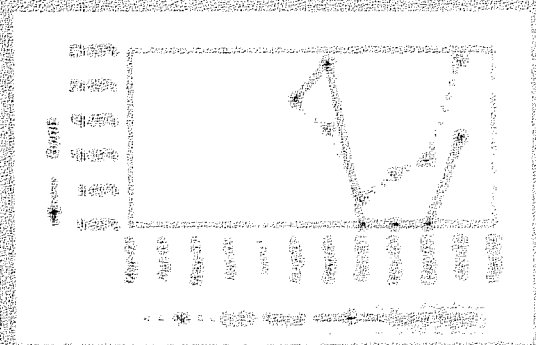
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Stat	[illegible]
Mar-01	24	124	19.35%	1	27	3.70%	[illegible]	[illegible]
Apr-01	17	102	16.67%	3	25	12.00%	[illegible]	[illegible]
May-01	16	96	16.67%	1	27	3.70%	[illegible]	[illegible]
Jun-01	21	133	15.79%	4	25	16.00%	[illegible]	[illegible]
Jul-01	15	105	14.29%	4	26	15.38%	[illegible]	[illegible]
Aug-01	17	90	18.89%	4	24	16.67%	[illegible]	[illegible]
Sep-01	12	87	13.79%	3	13	23.08%	[illegible]	[illegible]
Oct-01	5	59	8.47%	0	10	0.00%	N/A	[illegible]
Nov-01	4	47	8.51%	0	11	0.00%	N/A	[illegible]
Dec-01	6	55	10.91%	0	8	0.00%	N/A	[illegible]
Jan-02	6	26	23.08%	1	10	10.00%	[illegible]	[illegible]
Feb-02	3	34	8.82%	0	4	0.00%	N/A	[illegible]



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Service

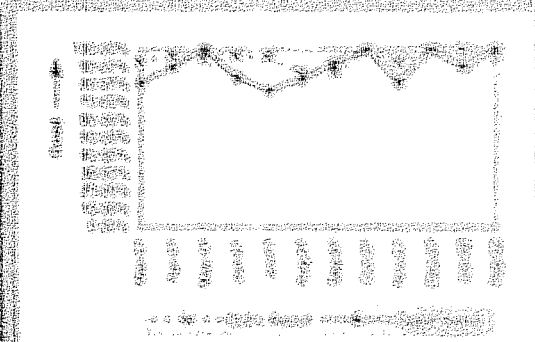
Repair Repeat Report Rate (Percent) (MR-7A*) -- Dispatches Within Month

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Num Z Score	Denom Z Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	15	85	17.65%	4	37	10.81%	[illegible]	[illegible]
Sep-01	11	80	13.75%	3	63	4.76%	[illegible]	[illegible]
Oct-01	2	53	3.77%	0	53	0.00%	[illegible]	[illegible]
Nov-01	3	41	7.32%	0	6	0.00%	[illegible]	[illegible]
Dec-01	5	53	9.43%	0	6	0.00%	[illegible]	[illegible]
Jan-02	4	17	23.53%	1	3	33.33%	[illegible]	[illegible]
Feb-02								



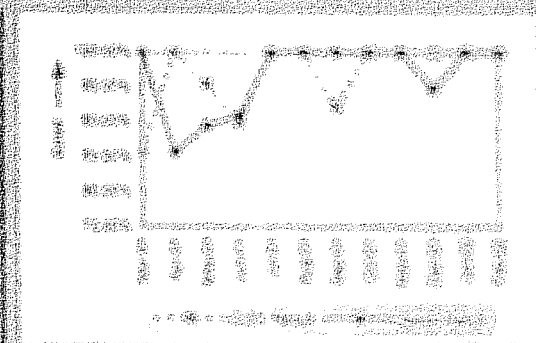
Repair Appointments Met (Percent) (MR-9A) -- Dispatches Within Month

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Num Z Score	Denom Z Score
Mar-01	116	124	93.55%	17	24	70.83%	[illegible]	[illegible]
Apr-01	99	102	97.06%	18	20	90.00%	[illegible]	[illegible]
May-01	91	96	94.79%	27	31	87.10%	[illegible]	[illegible]
Jun-01	129	133	96.99%	21	25	84.00%	[illegible]	[illegible]
Jul-01	101	105	96.19%	23	28	82.14%	[illegible]	[illegible]
Aug-01	78	90	86.67%	23	24	95.83%	[illegible]	[illegible]
Sep-01	76	87	87.36%	12	13	92.31%	[illegible]	[illegible]
Oct-01	59	59	100.00%	13	13	100.00%	[illegible]	[illegible]
Nov-01	44	47	93.62%	9	11	81.82%	[illegible]	[illegible]
Dec-01	55	55	100.00%	8	8	100.00%	[illegible]	[illegible]
Jan-02	26	26	100.00%	9	10	90.00%	[illegible]	[illegible]
Feb-02	33	34	97.06%	3	3	100.00%	[illegible]	[illegible]



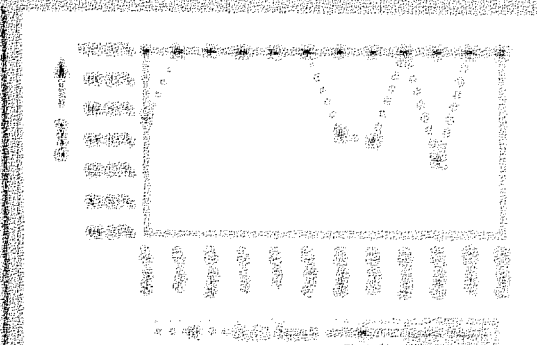
Out of Service Cleared within 24 hours (Percent) (MR-3Ba) -- Dispatches Within Month

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Num Z Score	Denom Z Score
Mar-01	12	14	85.71%	11	11	100.00%	[illegible]	[illegible]
Apr-01	10	10	100.00%	8	8	88.89%	[illegible]	[illegible]
May-01	21	22	95.45%	13	13	100.00%	[illegible]	[illegible]
Jun-01	18	20	90.00%	10	11	90.91%	[illegible]	[illegible]
Jul-01	13	13	100.00%	15	15	100.00%	[illegible]	[illegible]
Aug-01	16	16	100.00%	17	17	100.00%	[illegible]	[illegible]
Sep-01	12	13	92.31%	16	16	100.00%	[illegible]	[illegible]
Oct-01	16	16	100.00%	12	12	100.00%	[illegible]	[illegible]
Nov-01	11	11	100.00%	7	7	100.00%	[illegible]	[illegible]
Dec-01	11	11	100.00%	13	13	84.62%	[illegible]	[illegible]
Jan-02	7	7	100.00%	7	7	100.00%	[illegible]	[illegible]
Feb-02	14	14	100.00%	4	4	100.00%	[illegible]	[illegible]



All Troubles Cleared within 48 hours (Percent) (MR-4B) -- Dispatches Within Month

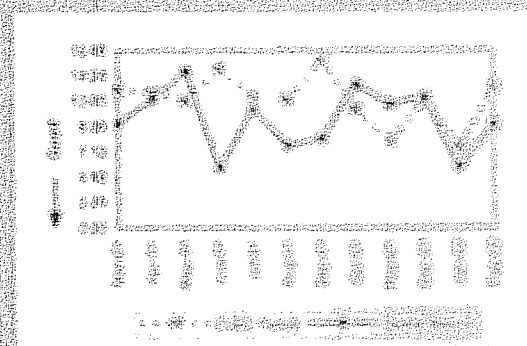
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Num Z Score	Denom Z Score
Mar-01	21	22	95.45%	14	14	100.00%	[illegible]	[illegible]
Apr-01	13	13	100.00%	10	10	100.00%	[illegible]	[illegible]
May-01	27	27	100.00%	23	23	100.00%	[illegible]	[illegible]
Jun-01	27	27	100.00%	17	17	100.00%	[illegible]	[illegible]
Jul-01	21	21	100.00%	19	19	100.00%	[illegible]	[illegible]
Aug-01	20	20	100.00%	18	18	100.00%	[illegible]	[illegible]
Sep-01	17	18	94.44%	26	26	100.00%	[illegible]	[illegible]
Oct-01	16	17	94.12%	16	16	100.00%	[illegible]	[illegible]
Nov-01	15	15	100.00%	12	12	100.00%	[illegible]	[illegible]
Dec-01	13	14	92.86%	25	25	100.00%	[illegible]	[illegible]
Jan-02	11	11	100.00%	10	10	100.00%	[illegible]	[illegible]
Feb-02	17	17	100.00%	5	5	100.00%	[illegible]	[illegible]



Checklist #2 - Unbundled Network Elements - [illegible]

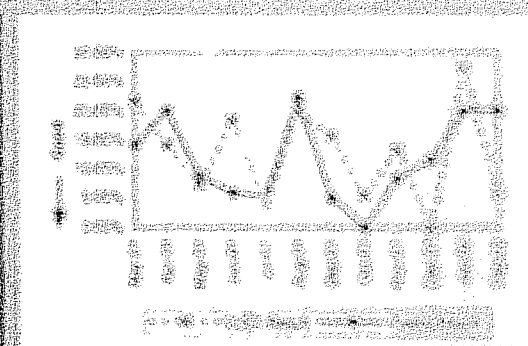
Mean Time to Restore (Hours:Minutes) (MR-6B) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Level 2 Sig	Flag Sig
Mar-01	289:11	22	13:09	137:54	14	9:51	0.56	[illegible]
Apr-01	166:30	13	12:46	121:51	15	8:11	0.49	[illegible]
May-01	327:26	27	12:08	341:53	23	14:52	-0.73	[illegible]
Jun-01	406:43	27	15:04	96:00	17	5:43	2.35	[illegible]
Jul-01	263:26	21	12:30	213:38	19	11:15	0.92	[illegible]
Aug-01	243:27	20	12:10	139:46	19	7:36	1.5	[illegible]
Sep-01	287:00	18	15:57	169:35	20	8:29	1.8	[illegible]
Oct-01	191:00	17	11:14	216:11	19	11:37	-0.1	[illegible]
Nov-01	124:58	15	8:20	140:59	12	11:45	-0.8	[illegible]
Dec-01	166:42	14	11:54	309:12	25	12:22	-0.58	[illegible]
Jan-02	85:22	11	7:46	58:15	10	5:50	0.49	[illegible]
Feb-02	225:33	17	13:16	48:54	8	6:07	0.47	[illegible]



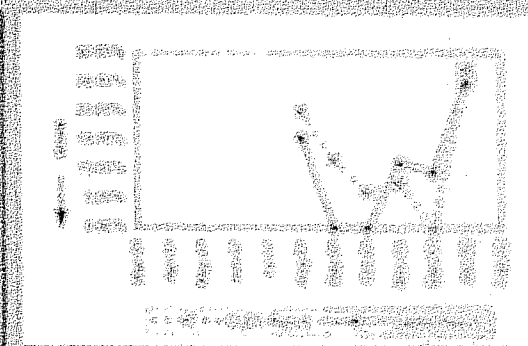
Repair Repeat Report Rate (Percent) (MR-10) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Level 2 Sig	Flag Sig
Mar-01	5	23	21.74%	2	14	14.29%	0.48	[illegible]
Apr-01	2	14	14.29%	2	15	13.33%	0.23	[illegible]
May-01	2	27	7.41%	2	23	8.70%	-0.16	[illegible]
Jun-01	5	27	18.52%	1	17	5.88%	1.10	[illegible]
Jul-01	1	24	4.17%	1	19	5.26%	-0.15	[illegible]
Aug-01	4	20	20.00%	4	18	22.22%	-0.16	[illegible]
Sep-01	3	19	15.79%	1	20	5.00%	0.94	[illegible]
Oct-01	1	18	5.56%	0	19	0.00%	0.96	[illegible]
Nov-01	2	15	13.33%	1	12	8.33%	0.33	[illegible]
Dec-01	0	14	0.00%	3	25	11.54%	-1.96	[illegible]
Jan-02	3	11	27.27%	1	10	10.00%	0.86	[illegible]
Feb-02	1	17	5.88%	1	8	12.50%	-0.44	[illegible]



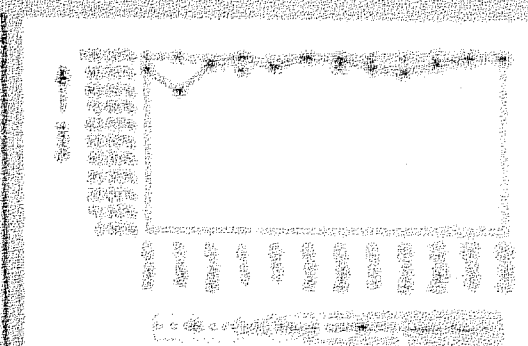
Repair Repeat Report Rate (Percent) (MR-10) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Level 2 Sig	Flag Sig
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	4	20	20.00%	2	18	11.11%	0.94	[illegible]
Sep-01	2	17	11.76%	0	19	0.00%	1.96	[illegible]
Oct-01	1	16	6.25%	0	19	0.00%	0.96	[illegible]
Nov-01	1	13	7.69%	1	9	11.11%	-0.35	[illegible]
Dec-01	0	13	0.00%	3	24	8.33%	-0.80	[illegible]
Jan-02	3	11	27.27%	2	8	25.00%	0.07	[illegible]
Feb-02								



Repair Appointments Met (Percent) (MR-8B) - Dispatches Outside MSAs

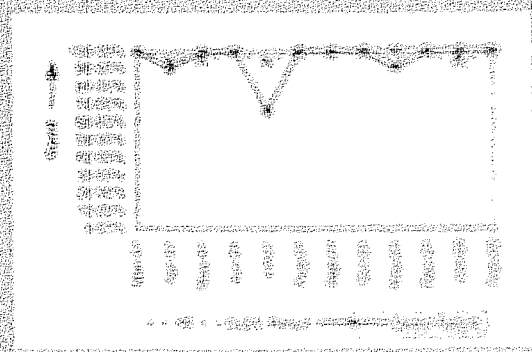
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Level 2 Sig	Flag Sig
Mar-01	23	23	100.00%	13	14	92.86%	0.80	[illegible]
Apr-01	14	14	100.00%	8	15	53.33%	2.27	[illegible]
May-01	26	27	96.30%	22	23	95.65%	0.42	[illegible]
Jun-01	25	27	92.59%	17	17	100.00%	-0.96	[illegible]
Jul-01	23	24	95.83%	18	19	94.74%	0.19	[illegible]
Aug-01	20	20	100.00%	19	19	100.00%	N/A	[illegible]
Sep-01	18	19	94.74%	20	20	100.00%	N/A	[illegible]
Oct-01	18	18	100.00%	15	16	93.75%	0.71	[illegible]
Nov-01	15	15	100.00%	11	12	91.67%	0.91	[illegible]
Dec-01	14	14	100.00%	23	23	100.00%	N/A	[illegible]
Jan-02	11	11	100.00%	10	10	100.00%	N/A	N/A
Feb-02	17	17	100.00%	8	9	88.89%	N/A	N/A



Checklist #2 - Unbundled Network Element - [illegible]

Out of Service Cleared within 24 hours (Percent) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Stat Sig	Parity Sig
Mar-01	28	28	100.00%	11	11	100.00%	N/A	N/A
Apr-01	22	23	95.65%	9	10	90.00%	[illegible]	[illegible]
May-01	22	23	95.65%	6	6	100.00%	N/A	N/A
Jun-01	24	24	100.00%	5	5	100.00%	N/A	N/A
Jul-01	19	20	95.00%	2	3	66.67%	[illegible]	[illegible]
Aug-01	37	37	100.00%	14	14	100.00%	N/A	N/A
Sep-01	16	16	100.00%	5	5	100.00%	N/A	N/A
Oct-01	24	24	100.00%	4	4	100.00%	N/A	N/A
Nov-01	11	11	100.00%	10	11	90.91%	[illegible]	[illegible]
Dec-01	12	12	100.00%	4	4	100.00%	N/A	N/A
Jan-02	17	18	94.44%	7	7	100.00%	N/A	N/A
Feb-02	20	20	100.00%	2	2	100.00%	N/A	N/A

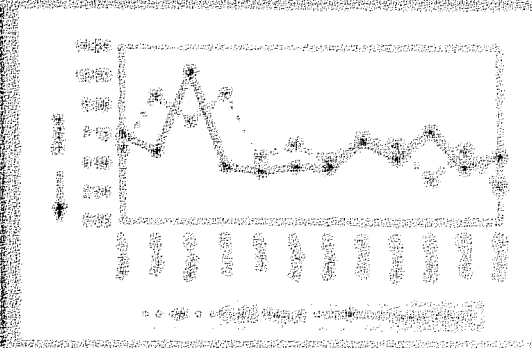


All Troubles Cleared within 48 hours (Percent) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Stat Sig	Parity Sig
Mar-01	47	47	100.00%	53	53	100.00%	N/A	N/A
Apr-01	51	52	98.08%	16	16	100.00%	N/A	N/A
May-01	44	45	97.78%	53	53	100.00%	N/A	N/A
Jun-01	43	45	95.56%	16	16	100.00%	N/A	N/A
Jul-01	42	42	100.00%	12	12	100.00%	N/A	N/A
Aug-01	59	59	100.00%	21	21	100.00%	N/A	N/A
Sep-01	31	31	100.00%	13	13	100.00%	N/A	N/A
Oct-01	41	41	100.00%	6	6	100.00%	N/A	N/A
Nov-01	28	29	96.55%	15	15	100.00%	N/A	N/A
Dec-01	29	29	100.00%	7	7	100.00%	N/A	N/A
Jan-02	47	48	97.92%	13	13	100.00%	N/A	N/A
Feb-02	32	32	100.00%	4	4	100.00%	N/A	N/A

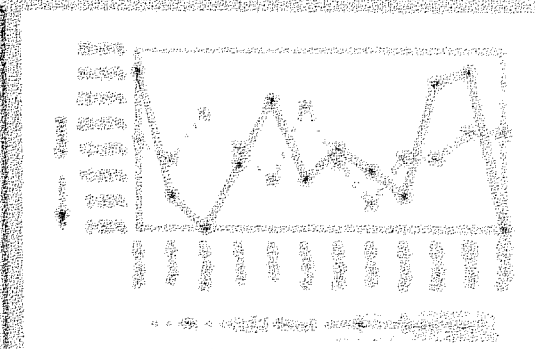
Mean Time to Restore (Hours:Minutes) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Stat Sig	Parity Sig
Mar-01	287:11	47	6:07	93:43	50	1:53	[illegible]	[illegible]
Apr-01	541:53	52	10:25	93:33	16	5:50	[illegible]	[illegible]
May-01	374:02	45	8:19	152:51	53	2:53	[illegible]	[illegible]
Jun-01	476:21	45	10:35	70:18	16	4:39	[illegible]	[illegible]
Jul-01	228:48	42	5:27	48:54	12	4:05	[illegible]	[illegible]
Aug-01	379:07	59	6:26	95:41	21	4:33	[illegible]	[illegible]
Sep-01	158:58	31	5:08	57:34	13	4:26	[illegible]	[illegible]
Oct-01	284:34	41	6:56	60:59	6	9:43	[illegible]	[illegible]
Nov-01	186:18	29	6:23	84:45	14	6:15	[illegible]	[illegible]
Dec-01	105:21	29	3:38	32:59	7	4:42	[illegible]	[illegible]
Jan-02	287:33	48	5:59	59:07	13	4:32	[illegible]	[illegible]
Feb-02	98:53	32	3:02	22:05	4	5:31	[illegible]	[illegible]



Repair Recent Repair Rate (Percent) [illegible]

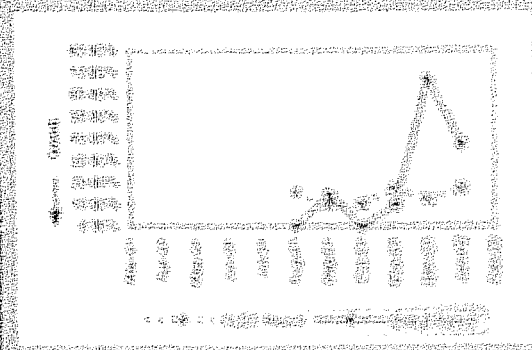
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Stat Sig	Parity Sig
Mar-01	8	47	17.02%	4	53	7.55%	[illegible]	[illegible]
Apr-01	7	52	13.46%	1	16	6.25%	[illegible]	[illegible]
May-01	10	45	22.22%	2	53	3.77%	[illegible]	[illegible]
Jun-01	7	45	15.56%	2	16	12.50%	[illegible]	[illegible]
Jul-01	4	42	9.52%	3	12	25.00%	[illegible]	[illegible]
Aug-01	14	59	23.73%	5	21	23.81%	[illegible]	[illegible]
Sep-01	4	31	12.90%	2	13	15.38%	[illegible]	[illegible]
Oct-01	2	41	4.88%	1	6	16.67%	[illegible]	[illegible]
Nov-01	4	29	13.79%	1	14	7.14%	[illegible]	[illegible]
Dec-01	4	29	13.79%	2	7	28.57%	[illegible]	[illegible]
Jan-02	9	48	18.75%	4	13	30.77%	[illegible]	[illegible]
Feb-02	6	32	18.75%	1	4	25.00%	[illegible]	[illegible]



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Rates

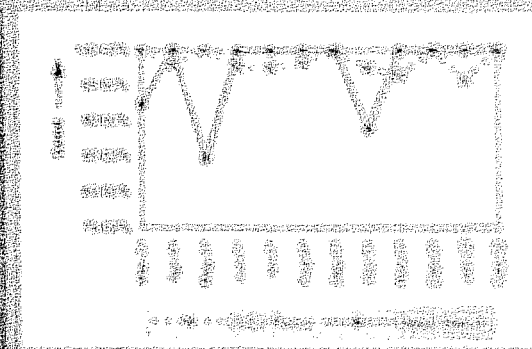
Repair Repeat Report Rate (Percent) (MR-3C1) - No Disposition

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Qwest Z Score	Parity Sig
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	5	32	15.63%	0	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	1	10	10.00%	1	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	2	19	10.53%	0	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	3	17	17.65%	1	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	2	16	12.50%	2	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	5	29	17.24%	3	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02								



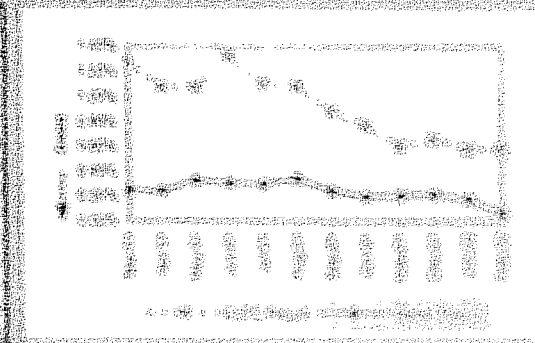
Repair Appointments Met (Percent) (MR-9C1) - No Disposition

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Qwest Z Score	Parity Sig
Mar-01	47	47	100.00%	12	12	[illegible]	[illegible]	[illegible]
Apr-01	51	52	98.08%	16	16	[illegible]	[illegible]	[illegible]
May-01	45	45	100.00%	11	11	[illegible]	[illegible]	[illegible]
Jun-01	44	45	97.78%	10	10	[illegible]	[illegible]	[illegible]
Jul-01	41	42	97.62%	12	12	[illegible]	[illegible]	[illegible]
Aug-01	58	59	98.31%	21	21	[illegible]	[illegible]	[illegible]
Sep-01	31	31	100.00%	13	13	[illegible]	[illegible]	[illegible]
Oct-01	40	41	97.56%	8	8	[illegible]	[illegible]	[illegible]
Nov-01	28	29	96.55%	16	16	[illegible]	[illegible]	[illegible]
Dec-01	29	29	100.00%	7	7	[illegible]	[illegible]	[illegible]
Jan-02	46	48	95.83%	10	10	[illegible]	[illegible]	[illegible]
Feb-02	32	32	100.00%	11	11	[illegible]	[illegible]	[illegible]



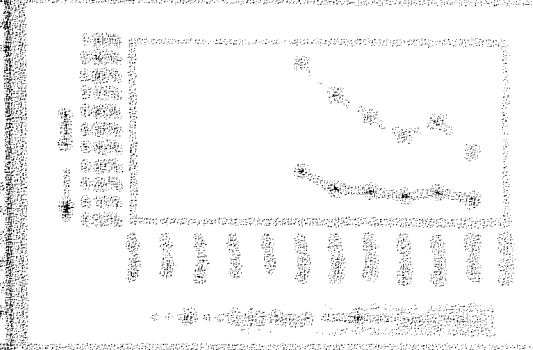
Trouble Rate (Percent) (MR-6)

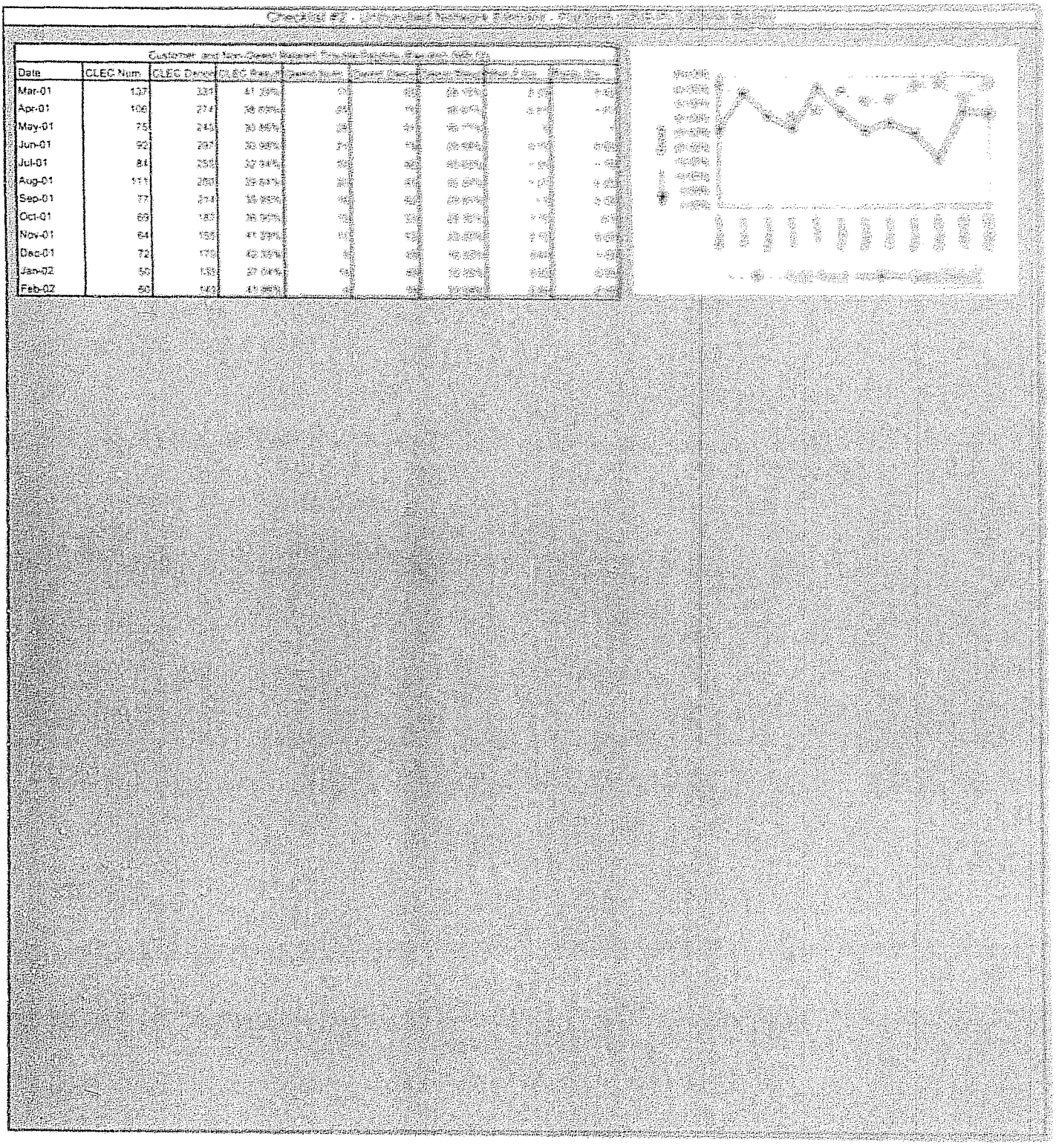
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Qwest Z Score	Parity Sig
Mar-01	194	15190	1.28%	45	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	168	15508	1.08%	48	[illegible]	[illegible]	[illegible]	[illegible]
May-01	168	15546	1.08%	53	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	205	15500	1.32%	38	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	171	15397	1.11%	37	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	169	15582	1.08%	63	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	137	15367	0.89%	48	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	118	15132	0.78%	35	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	91	14821	0.61%	35	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	98	14634	0.67%	44	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	85	14505	0.59%	37	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	83	14297	0.58%	17	[illegible]	[illegible]	[illegible]	[illegible]



Trouble Rate (Percent) (MR-6)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Qwest Z Score	Parity Sig
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	137	15582	0.88%	32	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	107	15367	0.70%	34	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	88	15132	0.58%	19	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	71	14821	0.48%	27	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	82	14634	0.56%	32	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	57	14505	0.39%	24	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02								





Date	CLEC Num	CLEC Denom	CLEC Result	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	137	331	41.39%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	106	274	38.69%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	75	243	30.86%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	92	293	31.40%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	84	258	32.56%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	111	280	39.64%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	77	224	34.38%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	63	185	34.05%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	64	155	41.29%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	72	176	40.91%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	55	155	37.06%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	60	140	43.06%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

Date	CLEC Nat	[illegible]	[illegible]	[illegible]
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				

Date	CLEC Nat	[illegible]	[illegible]	[illegible]
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				

Date	CLEC Nat	[illegible]	[illegible]	[illegible]
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				

Date	CLEC Nat	[illegible]	[illegible]	[illegible]
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				

Date	CLEC Non	[illegible]	[illegible]	[illegible]
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				

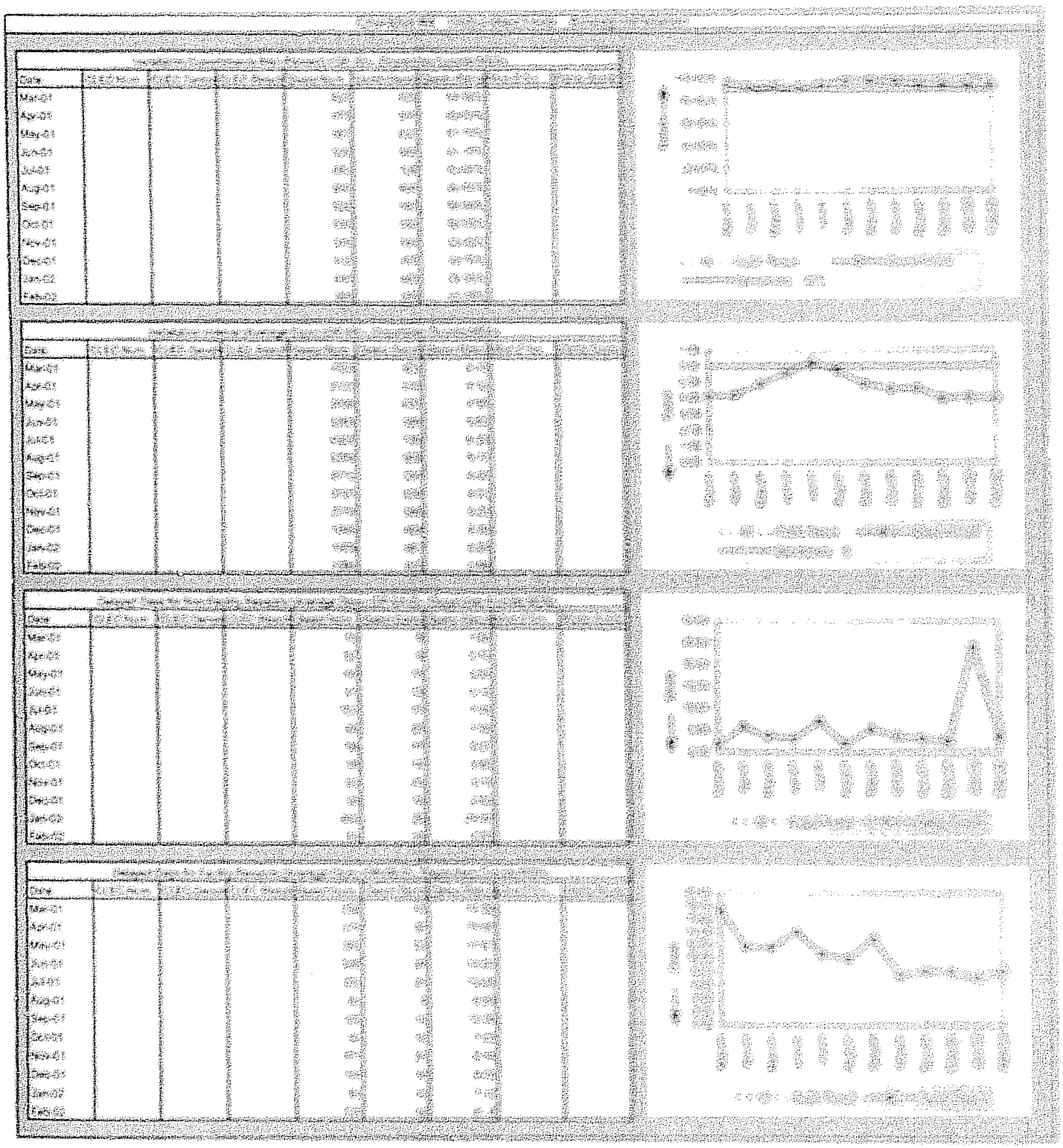
Date	CLEC Non	[illegible]	[illegible]	[illegible]
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				

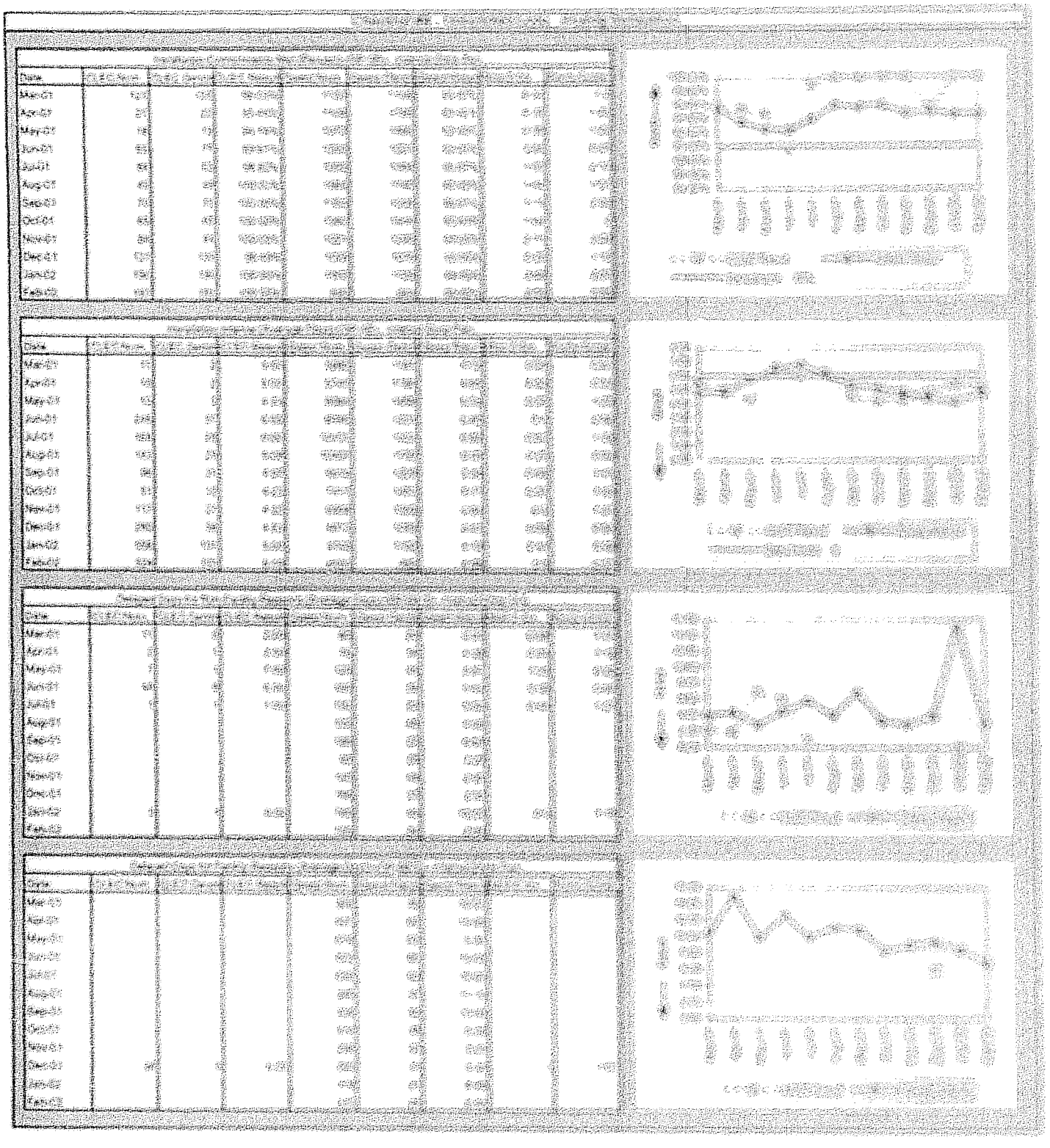
Date	CLEC Nom	CLEC Delay	CLEC Pend	Qwest Nom	Qwest Delay	Qwest Pend	Parity Gap	Parity Pend
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01								
Oct-01								
Nov-01								
Dec-01								
Jan-02								
Feb-02								

Date	CLEC Nom	CLEC Delay	CLEC Pend	Qwest Nom	Qwest Delay	Qwest Pend	Parity Gap	Parity Pend
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01								
Oct-01								
Nov-01								
Dec-01								
Jan-02								
Feb-02								

Date	CLEC Nom	CLEC Delay	CLEC Pend	Qwest Nom	Qwest Delay	Qwest Pend	Parity Gap	Parity Pend
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01								
Oct-01								
Nov-01								
Dec-01								
Jan-02								
Feb-02								

Date	CLEC Nom	CLEC Delay	CLEC Pend	Qwest Nom	Qwest Delay	Qwest Pend	Parity Gap	Parity Pend
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01								
Oct-01								
Nov-01								
Dec-01								
Jan-02								
Feb-02								



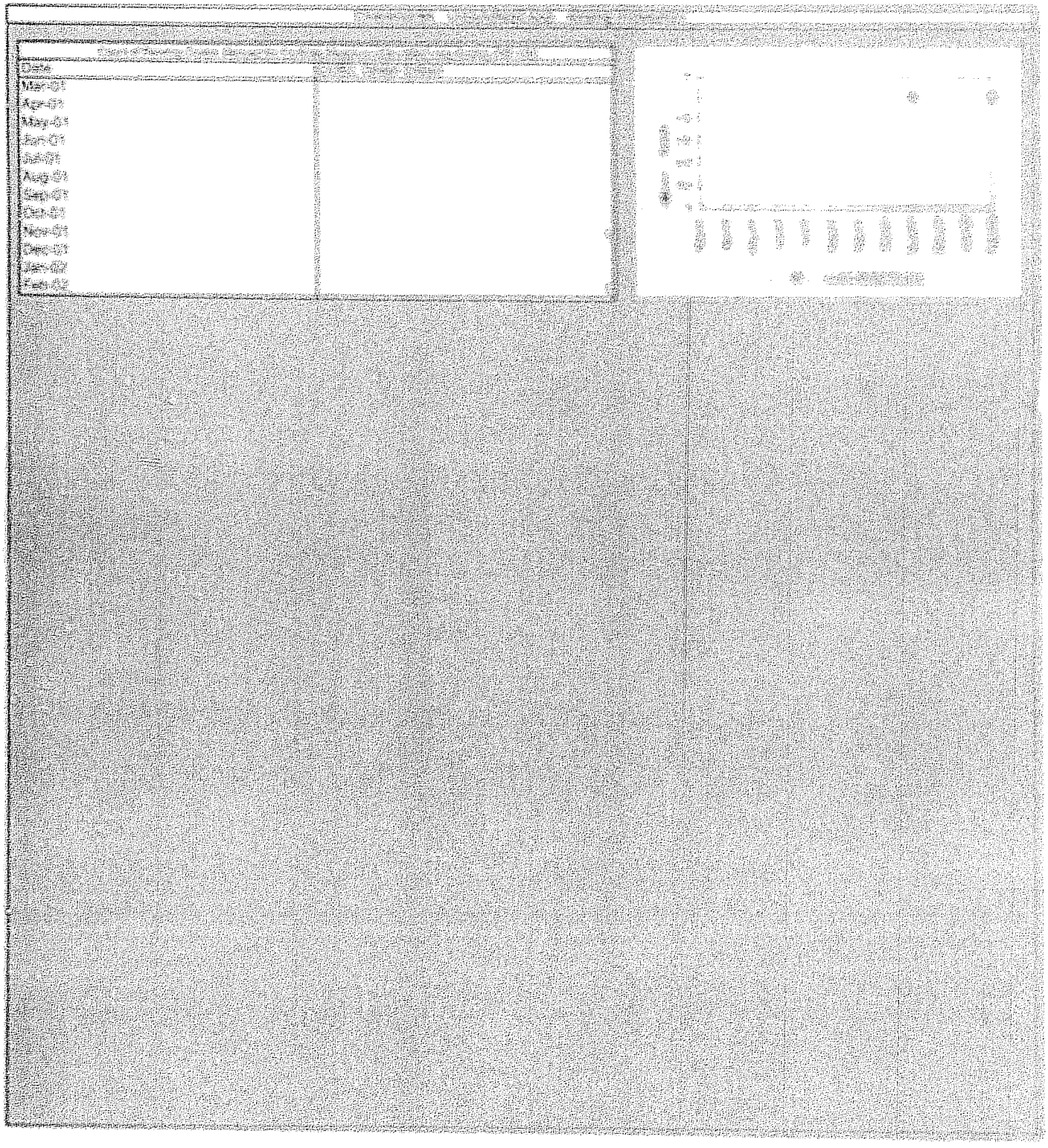


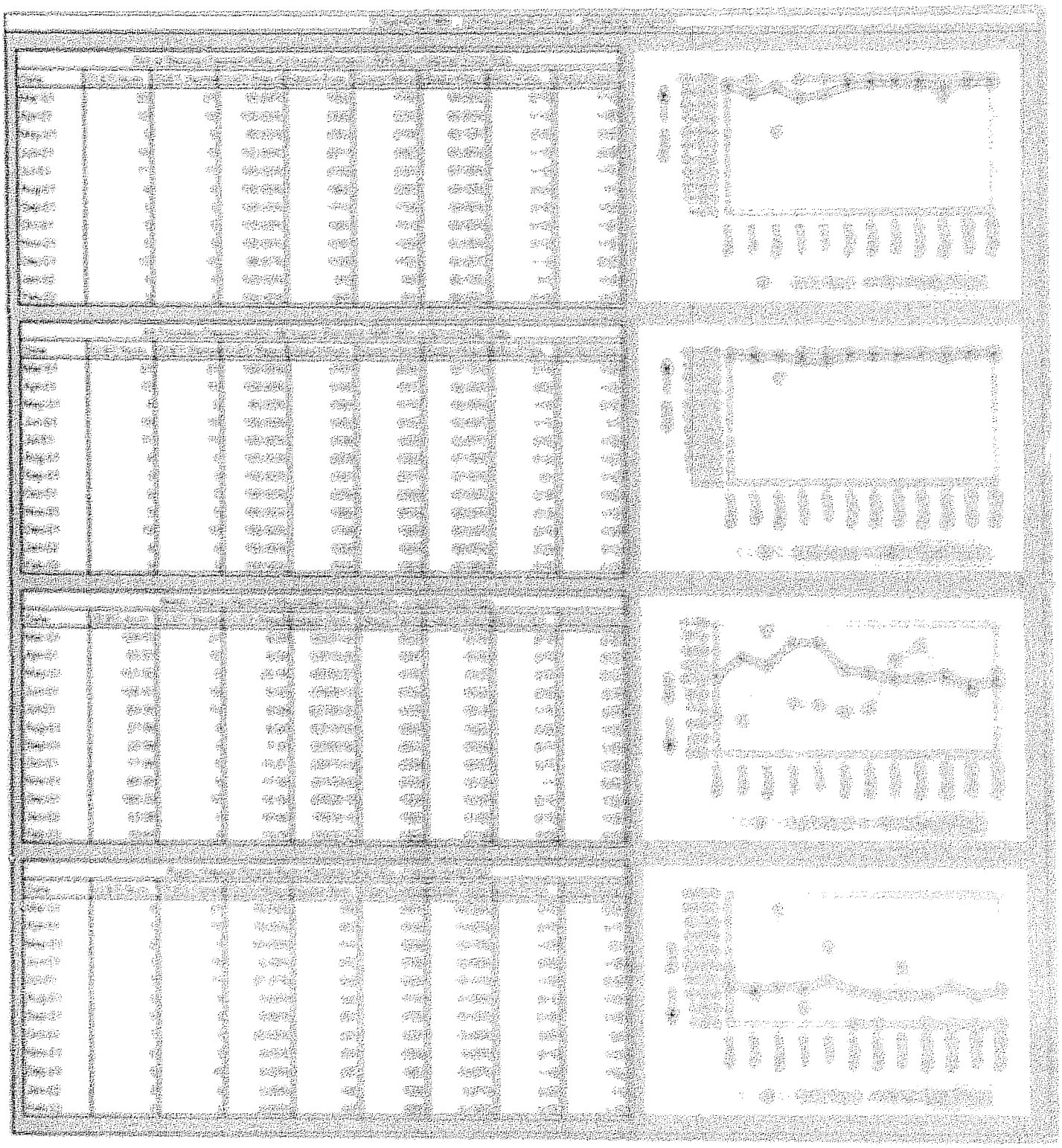
CONTINUATION

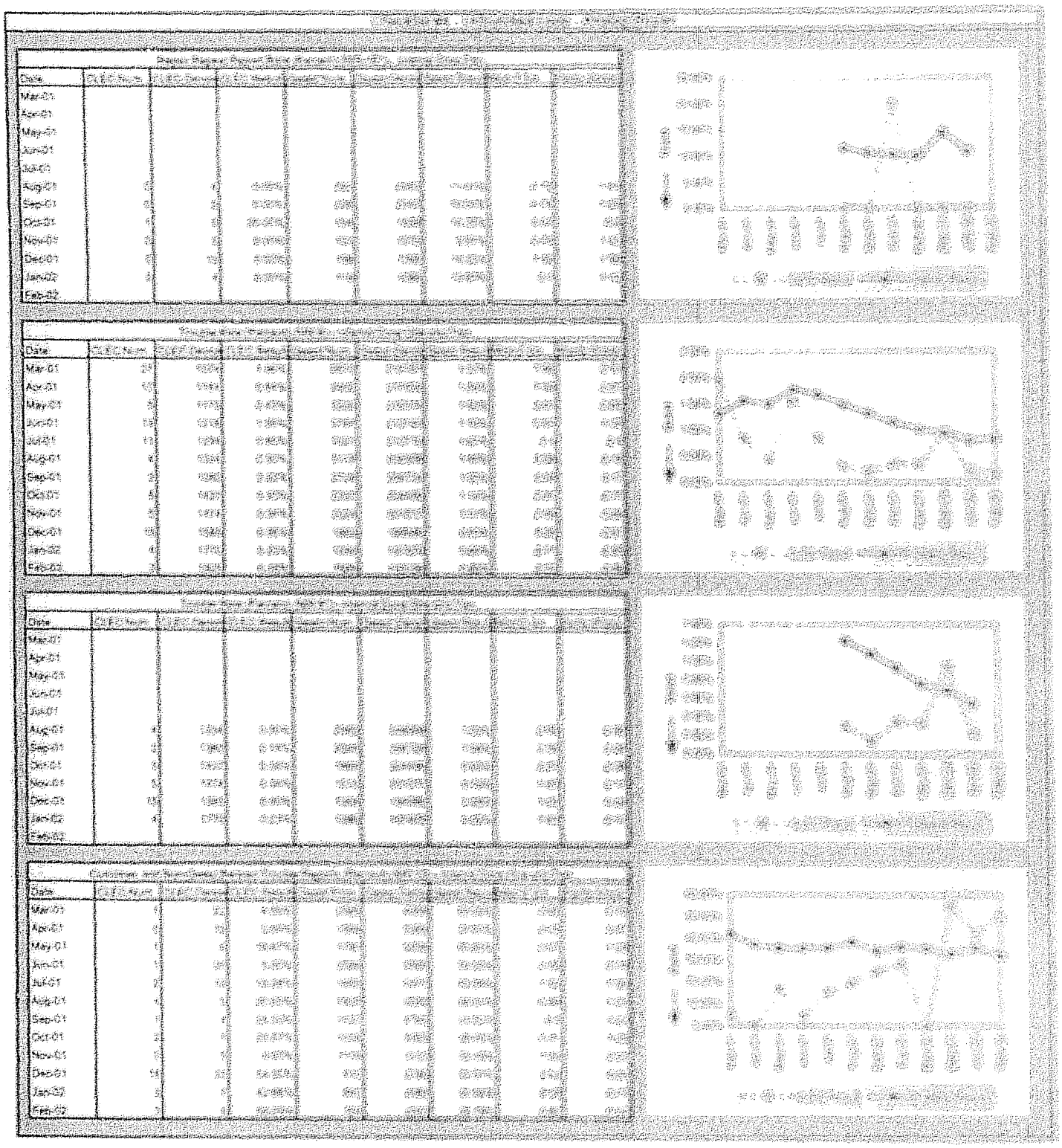
[3]

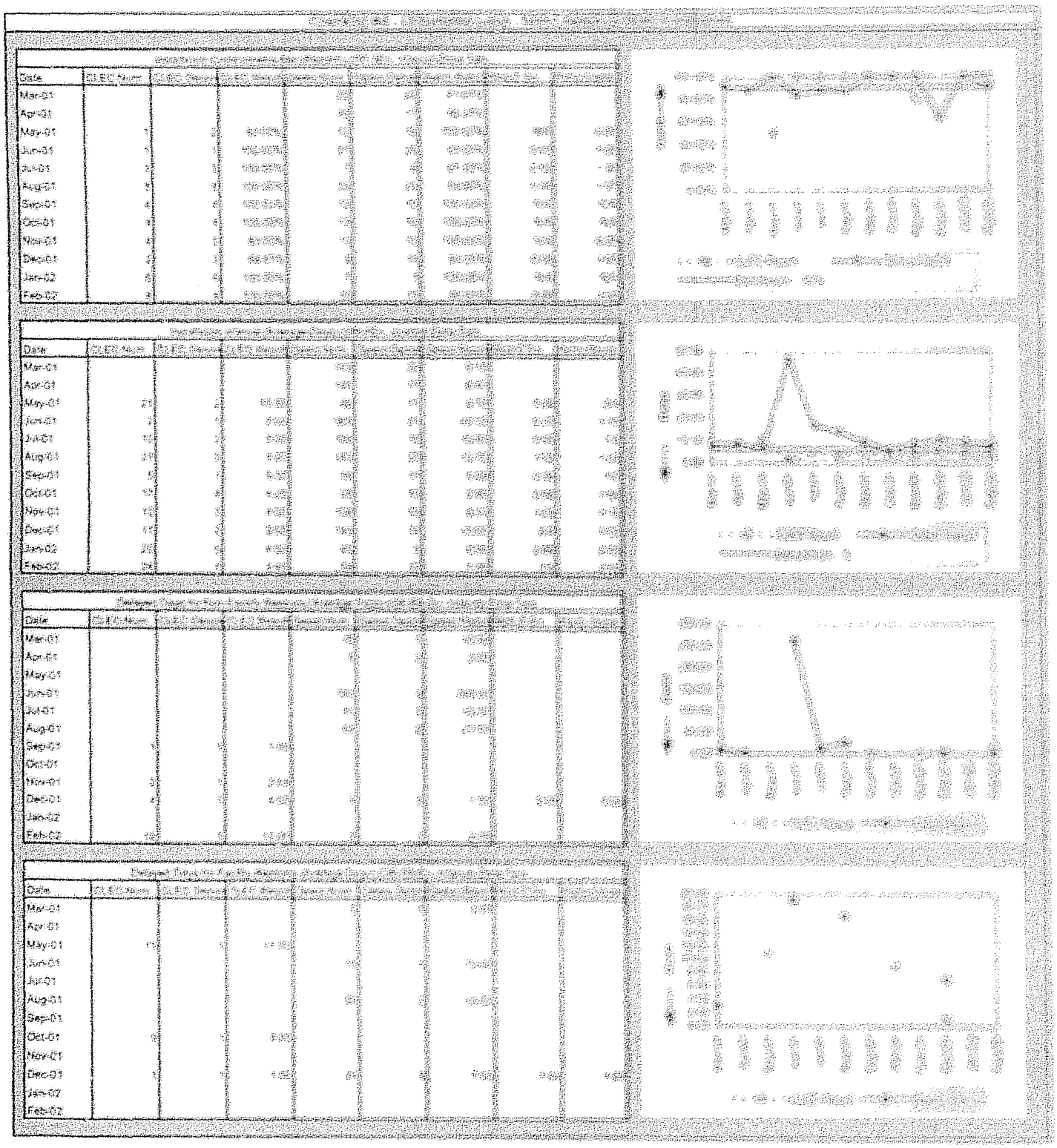
Scan ~ 5528

~ # Pgs [61]

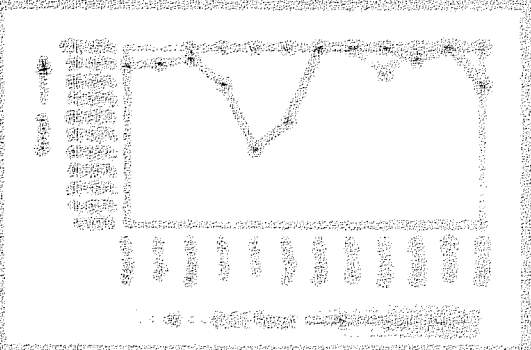

Date
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02



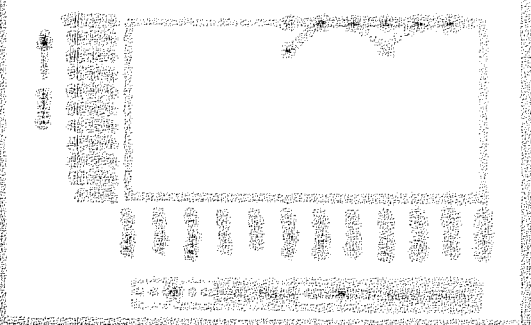




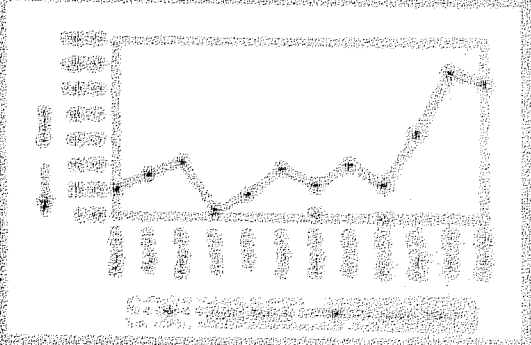
Date	CLEC Num	CLEC Denom	CLEC Result	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01				[illegible]	[illegible]	[illegible]		
Apr-01				[illegible]	[illegible]	[illegible]		
May-01	1	1	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	2	2	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	2	2	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	6	6	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	8	8	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	8	8	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	5	7	85.71%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	5	5	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	9	9	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	14	14	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Date	CLEC Num	CLEC Denom	CLEC Result	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	5	5	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	8	8	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	8	8	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	6	7	85.71%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	5	5	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	9	9	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02								



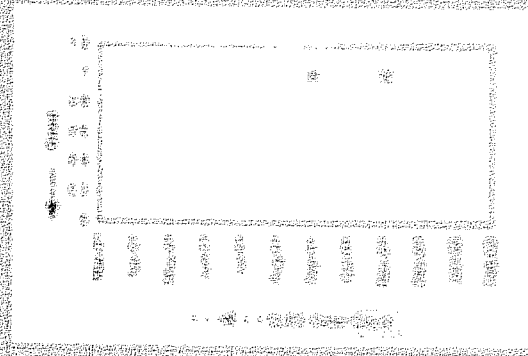
Date	CLEC Num	CLEC Denom	CLEC Result	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01				[illegible]	[illegible]	[illegible]		
Apr-01				[illegible]	[illegible]	[illegible]		
May-01				[illegible]	[illegible]	[illegible]		
Jun-01				[illegible]	[illegible]	[illegible]		
Jul-01				[illegible]	[illegible]	[illegible]		
Aug-01				[illegible]	[illegible]	[illegible]		
Sep-01	3	1	300	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01				[illegible]	[illegible]	[illegible]		
Nov-01	0	1	0.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01				[illegible]	[illegible]	[illegible]		
Jan-02				[illegible]	[illegible]	[illegible]		
Feb-02				[illegible]	[illegible]	[illegible]		



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded (2-Wire) Installation

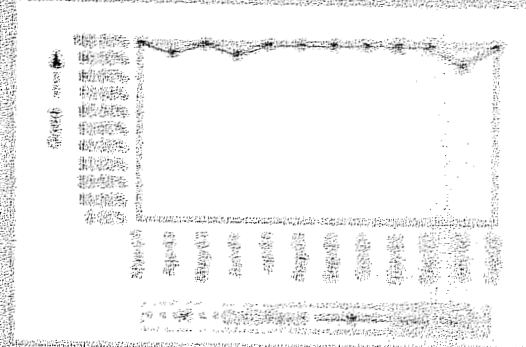
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Checklist #4 - Unbundled Loop - Non-Loaded 2-Wire Pairs

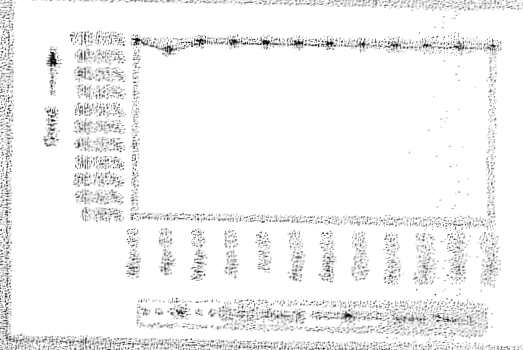
Out of Service Cleared within 24 hours (Percent) (MR-3E) – Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01				18	18	100.00%		
Apr-01				18	19	94.74%		
May-01				17	17	100.00%		
Jun-01				16	17	94.12%		
Jul-01				22	22	100.00%		
Aug-01				23	23	100.00%		
Sep-01				14	14	100.00%		
Oct-01				19	19	100.00%		
Nov-01	1	1	100.00%	14	14	100.00%	N/A	N/A
Dec-01				12	12	100.00%		
Jan-02				9	9	100.00%		
Feb-02				8	8	100.00%		



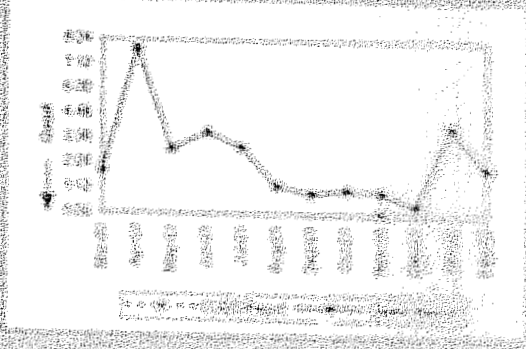
All Troubles Cleared within 48 hours (Percent) (MR-6E) – Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01				18	18	100.00%		
Apr-01				19	20	95.00%		
May-01				17	17	100.00%		
Jun-01				17	17	100.00%		
Jul-01				22	22	100.00%		
Aug-01				23	23	100.00%		
Sep-01				14	14	100.00%		
Oct-01				19	19	100.00%		
Nov-01	1	1	100.00%	14	14	100.00%	N/A	N/A
Dec-01				12	12	100.00%		
Jan-02				9	9	100.00%		
Feb-02				8	8	100.00%		



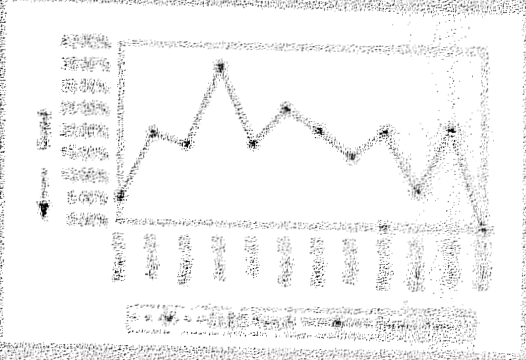
Mean Time to Restore (Hours/Minutes) (MR-6E) – Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01				36:48	18	2:03		
Apr-01				159:33	20	7:58		
May-01				53:27	17	3:09		
Jun-01				67:14	17	3:55		
Jul-01				70:52	22	3:13		
Aug-01				31:25	23	1:22		
Sep-01				14:30	14	1:02		
Oct-01				22:56	19	1:12		
Nov-01	0:06	1	0:06	14:55	14	1:04	-0.64	-0.46
Dec-01				5:42	12	0:28		
Jan-02				38:12	9	4:15		
Feb-02				18:00	8	2:15		



Repair Repeat Report Rate (Percent) (MR-7E) – Interval Zone Two

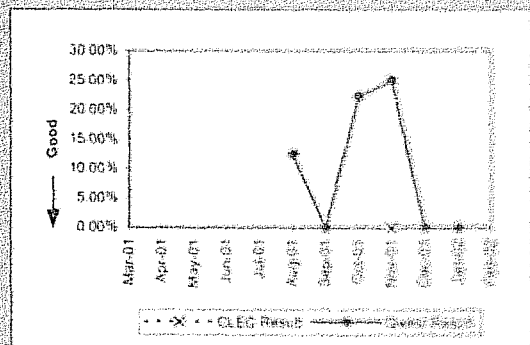
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01				1	18	5.56%		
Apr-01				4	20	20.00%		
May-01				3	17	17.65%		
Jun-01				6	17	35.29%		
Jul-01				4	22	18.18%		
Aug-01				6	23	26.09%		
Sep-01				3	14	21.43%		
Oct-01				3	19	15.79%		
Nov-01	0	1	0.00%	3	14	21.43%	-0.51	-0.31
Dec-01				1	12	8.33%		
Jan-02				2	9	22.22%		
Feb-02				0	8	0.00%		



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

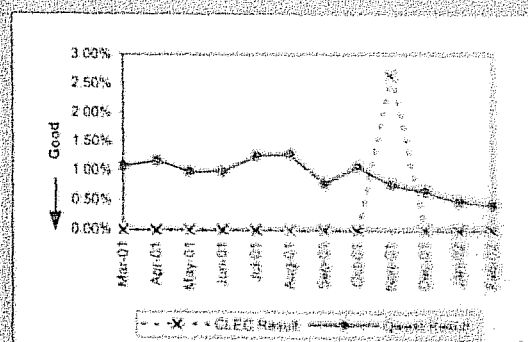
Repair Repeat Report Rate (Percent) (MR-7E*)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01				1	8	12.50%		
Sep-01				0	1	0.00%		
Oct-01				2	9	22.22%		
Nov-01	0	1	0.00%	2	8	25.00%	-0.54	-1.33
Dec-01				0	2	0.00%		
Jan-02				0	4	0.00%		
Feb-02								



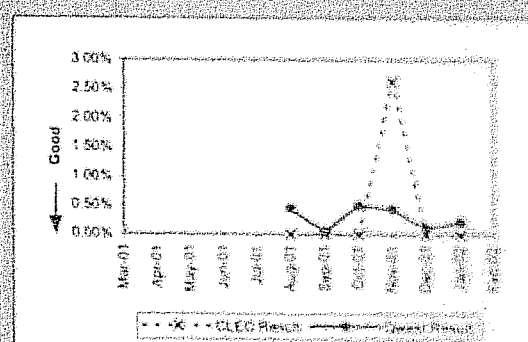
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	0	3	0.00%	18	1687	1.07%	-0.18	-1.11
Apr-01	0	2	0.00%	20	1710	1.17%	-0.15	-1.09
May-01	0	4	0.00%	17	1723	0.99%	-0.2	-1.12
Jun-01	0	5	0.00%	17	1730	0.98%	-0.22	-1.14
Jul-01	0	8	0.00%	22	1760	1.25%	-0.32	-1.19
Aug-01	0	20	0.00%	23	1795	1.28%	-0.51	-1.31
Sep-01	0	26	0.00%	14	1796	0.78%	-0.45	-1.27
Oct-01	0	36	0.00%	19	1777	1.07%	-0.62	-1.38
Nov-01	1	38	2.63%	14	1831	0.76%	1.04	-0.37
Dec-01	0	43	0.00%	12	1848	0.65%	-0.52	-1.32
Jan-02	0	59	0.00%	9	1866	0.48%	-0.53	-1.32
Feb-02	0	71	0.00%	8	1879	0.43%	-0.54	-1.33



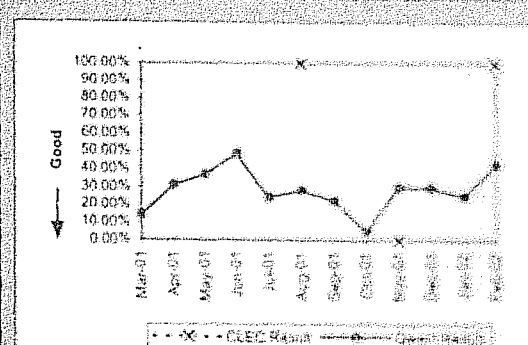
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	0	20	0.00%	8	1795	0.45%	-0.3	-1.18
Sep-01	0	26	0.00%	1	1796	0.06%	-0.12	-1.07
Oct-01	0	36	0.00%	9	1777	0.51%	-0.42	-1.26
Nov-01	1	38	2.63%	8	1831	0.44%	1.35	-0.18
Dec-01	0	43	0.00%	2	1848	0.11%	-0.21	-1.13
Jan-02	0	59	0.00%	4	1866	0.21%	-0.35	-1.21
Feb-02								



Customer and Non-Qwest Related Trouble Repons (Percent) (MR-12)-- Interval Zone One and Two

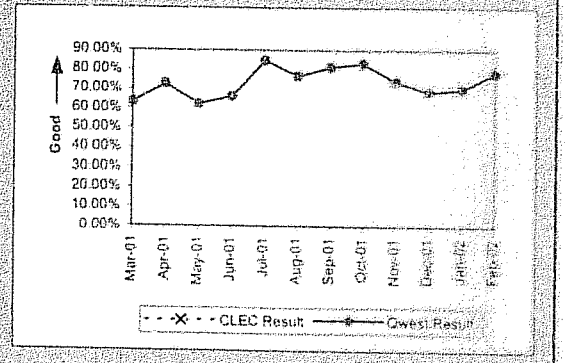
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01				3	21	14.29%		
Apr-01				9	29	31.03%		
May-01				10	27	37.04%		
Jun-01				16	33	48.48%		
Jul-01				7	29	24.14%		
Aug-01	1	1	100.00%	9	32	28.13%	1.06	-0.36
Sep-01				4	18	22.22%		
Oct-01				1	20	5.00%		
Nov-01	0	1	0.00%	6	20	30.00%	-0.64	-1.39
Dec-01				5	17	29.41%		
Jan-02				3	12	25.00%		
Feb-02	1	1	100.00%	6	14	42.86%	0.73	-0.55



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

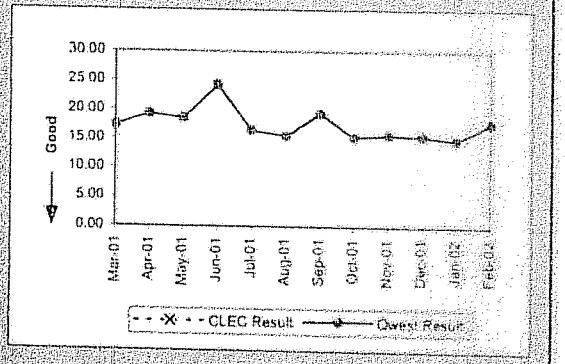
[illegible] Net (Percent) (OP-3E)-- Interval Zone Two

CLEC Num	CLEC Den	CLEC Res	CLEC Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
				82	131	63.36%		
				64	88	72.73%		
				46	74	62.16%		
				49	74	66.22%		
				62	73	84.93%		
				70	91	76.92%		
				57	70	81.43%		
				85	102	83.33%		
				80	108	74.07%		
				68	99	68.69%		
				33	47	70.21%		
				62	79	78.48%		



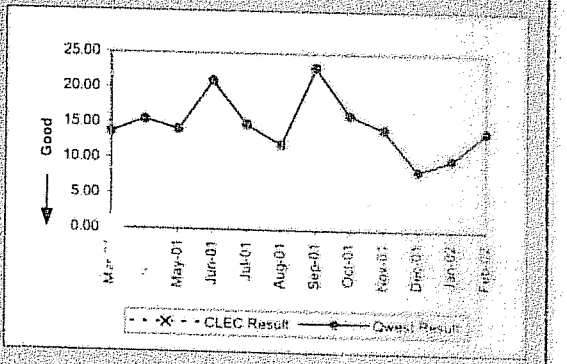
[illegible] Interval (Average Days) (OP-4E)-- Interval Zone Two

CLEC Num	CLEC Den	CLEC Res	CLEC Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
				2257	130	17.36		
				1641	85	19.31		
				1375	74	18.58		
				1775	73	24.32		
				2070	125	16.56		
				2011	129	15.59		
				1946	100	19.46		
				1968	128	15.38		
				1920	122	15.74		
				1694	109	15.54		
				803	54	14.87		
				1606	90	17.84		



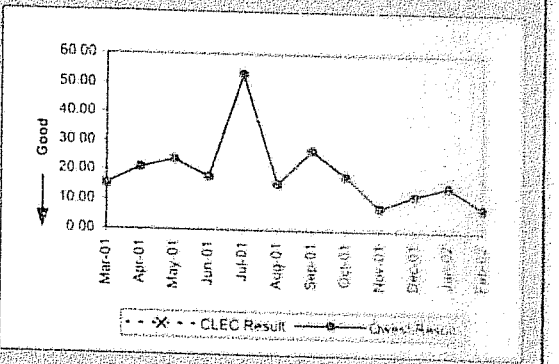
[illegible] Non-Facility Reasons (Average Days) (OP-6A-5)-- Interval Zone Two

CLEC Num	CLEC Den	CLEC Res	CLEC Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
				536	39	13.74		
				310	20	15.50		
				240	17	14.12		
				463	22	21.05		
				359	24	14.96		
				291	24	12.12		
				575	25	23.00		
				308	19	16.21		
				501	35	14.31		
				340	40	8.50		
				202	20	10.10		
				394	28	14.07		



[illegible] Days for Facility Reasons (Average Days) (OP-6B-5)-- Interval Zone Two

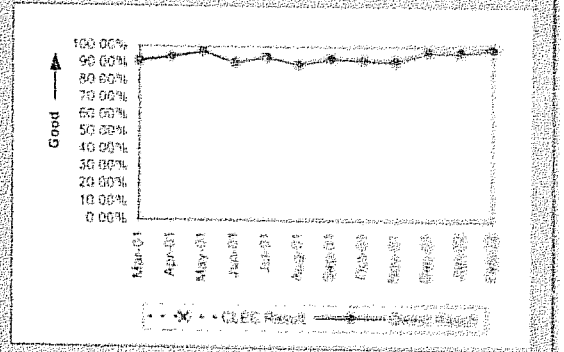
CLEC Num	CLEC Den	CLEC Res	CLEC Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
				138	9	15.33		
				84	4	21.00		
				262	11	23.82		
				54	3	18.00		
				213	4	53.25		
				78	5	15.60		
				136	5	27.20		
				129	7	18.43		
				55	7	7.86		
				24	2	12.00		
				61	4	15.25		
				8	1	8.00		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

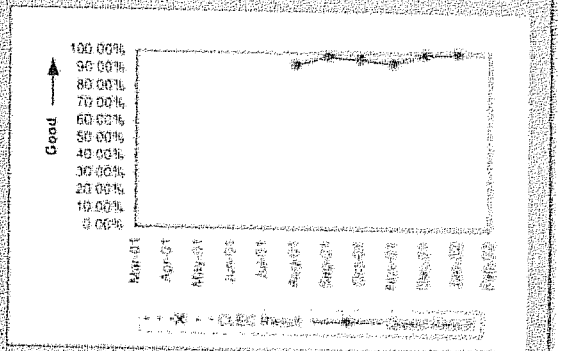
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]					109	119	91 60%		
[illegible]					125	133	93 99%		
[illegible]					99	102	97 06%		
[illegible]					88	97	90 72%		
[illegible]					105	112	93 75%		
[illegible]					116	129	89 92%		
[illegible]					108	116	93 10%		
[illegible]					106	115	92 17%		
[illegible]					115	126	91 27%		
[illegible]					112	116	96 55%		
[illegible]					81	84	96 43%		
[illegible]					73	74	98.65%		



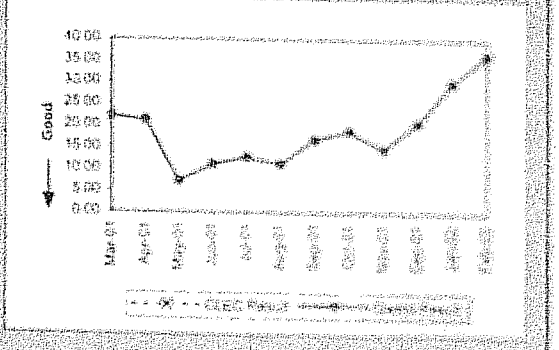
New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]					120	129	93 02%		
[illegible]					114	116	98 28%		
[illegible]					111	115	96 52%		
[illegible]					119	126	94 44%		
[illegible]					115	116	99 14%		
[illegible]					84	84	100 00%		



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

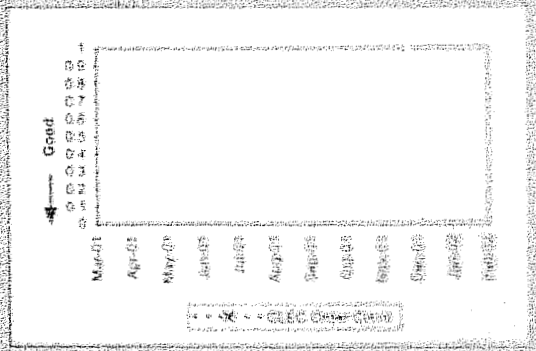
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]					288	13	22 15		
[illegible]					106	5	21 20		
[illegible]					80	11	7 27		
[illegible]					156	14	11 14		
[illegible]					270	21	12 86		
[illegible]					304	27	11 26		
[illegible]					423	25	16 92		
[illegible]					436	23	18 96		
[illegible]					518	35	14 80		
[illegible]					542	26	20 85		
[illegible]					965	32	30 16		
[illegible]					585	16	36 56		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 4 Wire Non-Loaded (OP-15B)

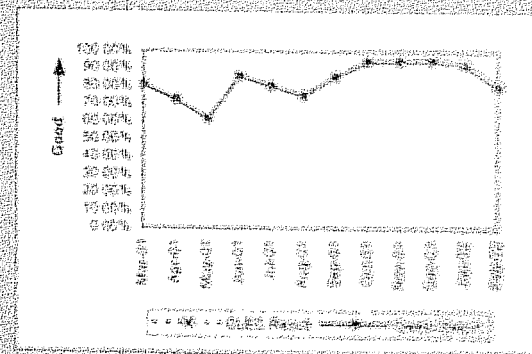
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

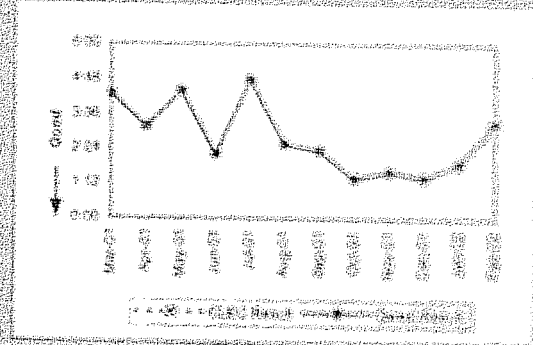
All Troubles Cleared within 4 hours (Percent) (MR-5B)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					66	82	80.49%		
Apr-01					42	58	72.41%		
May-01					48	78	61.54%		
Jun-01					84	98	85.71%		
Jul-01					61	76	80.26%		
Aug-01					113	151	74.83%		
Sep-01					48	56	85.71%		
Oct-01					67	71	94.37%		
Nov-01					68	72	94.44%		
Dec-01					55	58	94.83%		
Jan-02					36	39	92.31%		
Feb-02					8	10	80.00%		



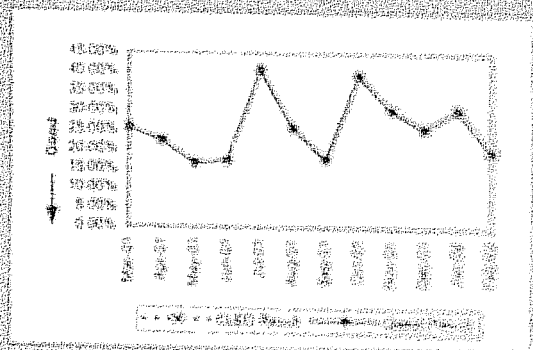
Mean Time to Restore (Hours:Minutes) (MR-6E)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					352:35	82	4:18		
Apr-01					183:50	58	3:10		
May-01					342:44	78	4:24		
Jun-01					218:30	98	2:14		
Jul-01					364:21	76	4:48		
Aug-01					389:52	151	2:35		
Sep-01					132:40	56	2:22		
Oct-01					99:55	71	1:24		
Nov-01					117:14	72	1:38		
Dec-01					83:31	58	1:26		
Jan-02					74:38	39	1:55		
Feb-02					33:13	10	3:19		



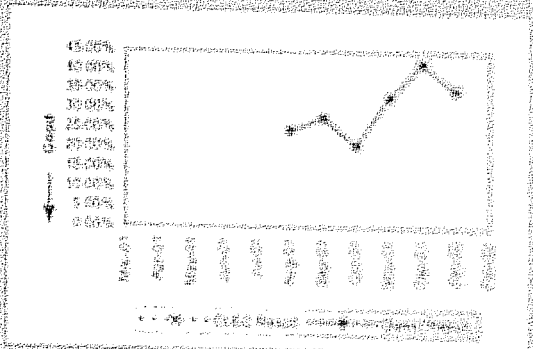
Repair Repeat Report Rate (Percent) (MR-7E)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					21	82	25.61%		
Apr-01					13	58	22.41%		
May-01					13	78	16.67%		
Jun-01					17	98	17.35%		
Jul-01					31	76	40.79%		
Aug-01					39	151	25.83%		
Sep-01					10	56	17.86%		
Oct-01					28	71	39.44%		
Nov-01					22	72	30.56%		
Dec-01					15	58	25.86%		
Jan-02					12	39	30.77%		
Feb-02					2	10	20.00%		



Repair Repeat Report Rate (Percent) (MR-7E*)-- Interval Zone Two

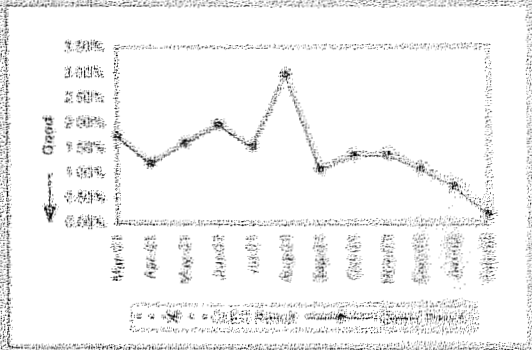
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					26	105	24.76%		
Sep-01					7	25	28.00%		
Oct-01					8	38	21.05%		
Nov-01					11	33	33.33%		
Dec-01					8	19	42.11%		
Jan-02					6	17	35.29%		
Feb-02									



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

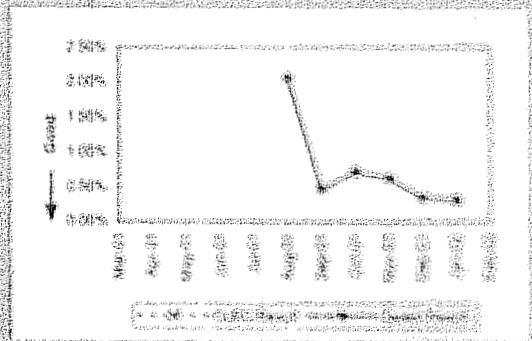
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					82	4721	1.74%		
Apr-01					58	4836	1.20%		
May-01					78	4846	1.61%		
Jun-01					98	4966	1.97%		
Jul-01					76	4955	1.53%		
Aug-01					151	5094	2.96%		
Sep-01					56	5153	1.09%		
Oct-01					71	5199	1.37%		
Nov-01					72	5224	1.38%		
Dec-01					58	5302	1.09%		
Jan-02					39	5255	0.74%		
Feb-02					10	5266	0.19%		



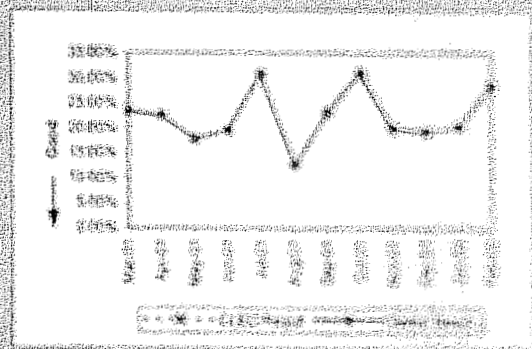
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					105	5094	2.06%		
Sep-01					25	5153	0.49%		
Oct-01					38	5199	0.73%		
Nov-01					33	5224	0.63%		
Dec-01					19	5302	0.36%		
Jan-02					17	5255	0.32%		
Feb-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)-- Interval Zone One and Two

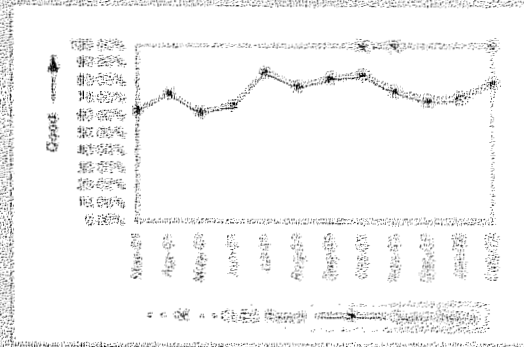
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					25	107	23.36%		
Apr-01					17	75	22.67%		
May-01					17	95	17.89%		
Jun-01					24	122	19.67%		
Jul-01					34	110	30.91%		
Aug-01					22	173	12.72%		
Sep-01					17	73	23.29%		
Oct-01					32	103	31.07%		
Nov-01					18	90	20.00%		
Dec-01					14	72	19.44%		
Jan-02					10	49	20.41%		
Feb-02					4	14	28.57%		



Checklist #4 - Unbundled Loop - DS1 Capable Installation

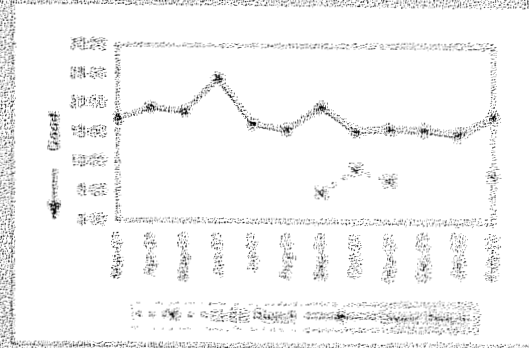
Installation Commitments Met (Percent) (OP-3E)– Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sc	Parity Score
Mar-01					83	131	63.36%		
Apr-01					64	88	72.73%		
May-01					46	74	62.16%		
Jun-01					49	74	66.22%		
Jul-01					62	73	84.93%		
Aug-01					70	91	76.92%		
Sep-01					57	70	81.43%		
Oct-01	1	1	100.00%	0.00%	85	102	83.33%	-0.45	-1.71
Nov-01	1	1	100.00%	0.00%	80	108	74.07%	-0.59	-1.55
Dec-01					68	99	68.60%		
Jan-02					33	47	70.21%		
Feb-02	1	1	100.00%	0.00%	62	79	78.48%	-0.50	-1.55



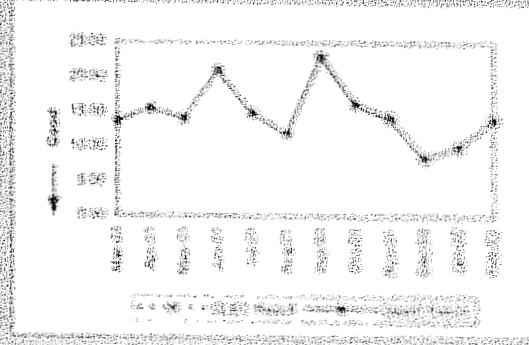
Installation Interval (Average Days) (OP-4E)– Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sc	Parity Score
Mar-01					2257	130	17.36		
Apr-01					1641	85	19.31		
May-01					1375	74	18.58		
Jun-01					1775	73	24.32		
Jul-01					2070	125	16.56		
Aug-01					2011	129	15.59		
Sep-01	5	1	5.00		1946	100	19.46	-0.94	-1.65
Oct-01	9	1	9.00		1958	128	15.38	-0.52	-1.32
Nov-01	7	1	7.00		1920	122	15.74	-0.63	-1.38
Dec-01					1694	109	15.54		
Jan-02					803	54	14.87		
Feb-02	8	1	8.00		1606	90	17.84	-0.68	-1.43



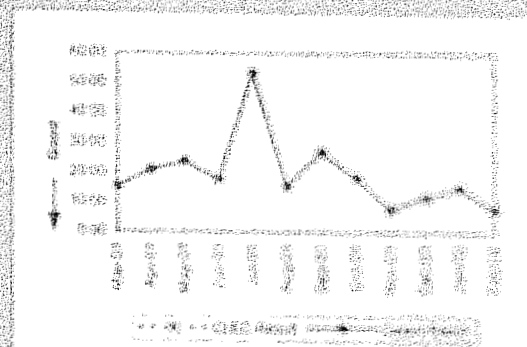
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5)– Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sc	Parity Score
Mar-01					536	39	13.74		
Apr-01					310	20	15.50		
May-01					240	17	14.12		
Jun-01					463	22	21.05		
Jul-01					359	24	14.96		
Aug-01					291	24	12.12		
Sep-01					575	25	23.00		
Oct-01					308	19	16.21		
Nov-01					501	35	14.31		
Dec-01					340	40	8.50		
Jan-02					202	20	10.10		
Feb-02					394	28	14.07		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5)– Interval Zone Two

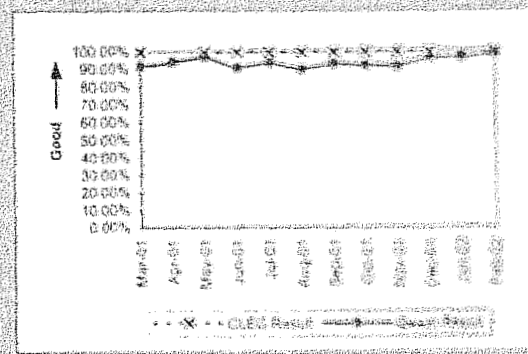
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sc	Parity Score
Mar-01					138	9	15.33		
Apr-01					84	4	21.00		
May-01					262	11	23.82		
Jun-01					54	3	18.00		
Jul-01					213	4	53.25		
Aug-01					78	5	15.60		
Sep-01					136	5	27.20		
Oct-01					129	7	18.43		
Nov-01					55	7	7.86		
Dec-01					24	2	12.00		
Jan-02					61	4	15.25		
Feb-02					8	1	8.00		



Checklist #4 - Unbundled Loop - DS1 Capable Installation

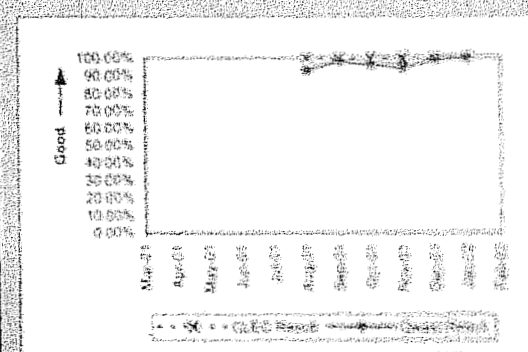
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Mar-01	1	1	100.00%	0.00%	109	119	91.60%	-0.3	-1.18
Apr-01					125	133	93.99%		
May-01	1	1	100.00%	0.00%	99	102	97.06%	-0.17	-1.11
Jun-01	1	1	100.00%	0.00%	88	97	90.72%	-0.32	-1.19
Jul-01	1	1	100.00%	0.00%	105	112	93.75%	-0.25	-1.16
Aug-01	1	1	100.00%	0.00%	116	129	89.92%	-0.33	-1.2
Sep-01	1	1	100.00%	0.00%	108	116	93.10%	-0.27	-1.16
Oct-01	2	2	100.00%	0.00%	106	115	92.17%	-0.41	-1.25
Nov-01	2	2	100.00%	0.00%	115	126	91.27%	-0.43	-1.26
Dec-01	1	1	100.00%	0.00%	112	116	96.55%	-0.19	-1.11
Jan-02					81	84	96.43%		
Feb-02	1	1	100.00%	0.00%	73	74	98.65%	-0.12	-1.07



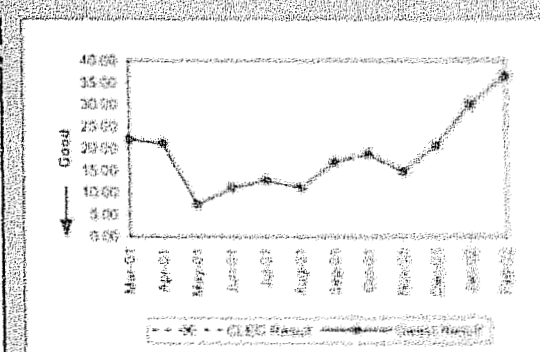
New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	1	100.00%	0.00%	120	129	93.02%	-0.27	-1.17
Sep-01	1	1	100.00%	0.00%	114	116	98.28%	-0.13	-1.08
Oct-01	2	2	100.00%	0.00%	111	115	96.52%	-0.27	-1.16
Nov-01	2	2	100.00%	0.00%	119	126	94.44%	-0.34	-1.21
Dec-01	1	1	100.00%	0.00%	115	116	99.14%	-0.09	-1.06
Jan-02					84	84	100.00%		
Feb-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

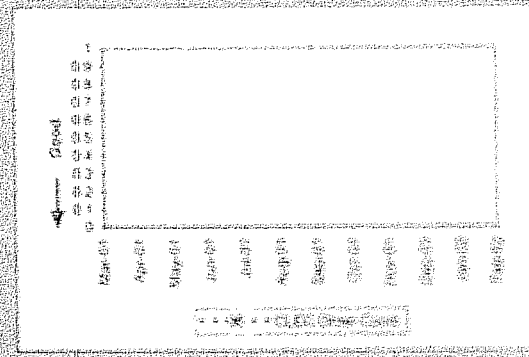
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Mar-01					288	13	22.15		
Apr-01					106	5	21.20		
May-01					80	11	7.27		
Jun-01					156	14	11.14		
Jul-01					270	21	12.86		
Aug-01					304	27	11.26		
Sep-01					423	25	16.92		
Oct-01					436	23	18.96		
Nov-01					518	35	14.80		
Dec-01					542	26	20.85		
Jan-02					965	32	30.16		
Feb-02					585	16	36.56		



Checklist #4 - Unbundled Loop - DS1 Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable (OP-15B)

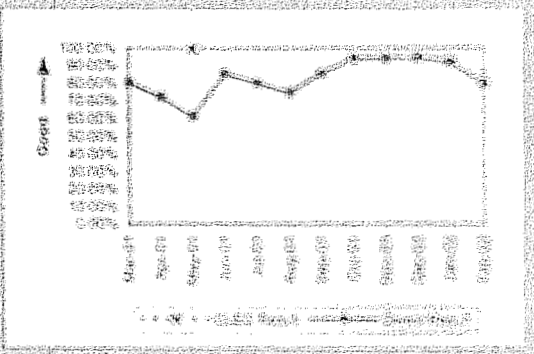
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Checklist #4 - Unbundled Loop - DS1 Capable Repair

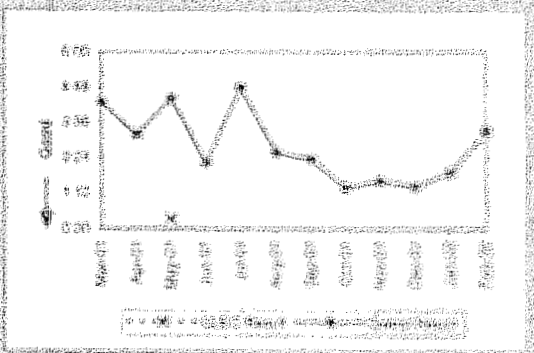
All Troubles Cleared within 4 hours (Percent) (MR-5B)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Mar-01					66	82	80.49%		
Apr-01					42	58	72.41%		
May-01	1	1	100.00%	0.00%	48	78	61.54%	-0.79	-1.48
Jun-01					84	98	85.71%		
Jul-01					61	76	80.26%		
Aug-01					113	151	74.83%		
Sep-01					48	56	85.71%		
Oct-01					67	71	94.37%		
Nov-01					68	72	94.44%		
Dec-01					55	58	94.83%		
Jan-02					36	39	92.31%		
Feb-02					8	10	80.00%		



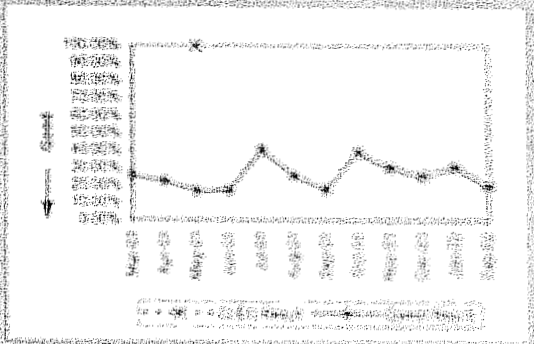
Mean Time to Restore (Hours:Minutes) (MR-6E)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Mar-01					352:35	82	4:18		
Apr-01					183:50	58	3:16		
May-01	0:21	1	0:21		342:44	78	4:24	-0.6	-1.38
Jun-01					216:30	98	2:14		
Jul-01					364:21	76	4:48		
Aug-01					389:52	151	2:35		
Sep-01					132:40	56	2:22		
Oct-01					99:55	71	1:24		
Nov-01					117:14	72	1:34		
Dec-01					83:31	58	1:25		
Jan-02					74:38	39	1:55		
Feb-02					33:13	10	3:19		



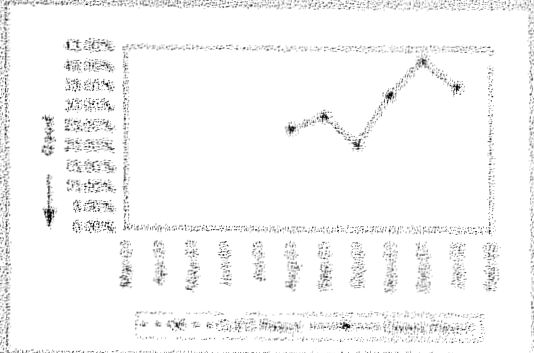
Repair Repeat Report Rate (Percent) (MR-7E)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Mar-01					21	82	25.61%		
Apr-01					13	58	22.41%		
May-01	1	1	100.00%	0.00%	13	78	16.67%	1.08	-0.18
Jun-01					17	98	17.35%		
Jul-01					31	76	40.79%		
Aug-01					39	151	25.83%		
Sep-01					10	56	17.86%		
Oct-01					28	71	39.44%		
Nov-01					22	72	30.56%		
Dec-01					15	58	25.86%		
Jan-02					12	39	30.77%		
Feb-02					2	10	20.00%		



Repair Repeat Report Rate (Percent) (MR-7E*)-- Interval Zone Two

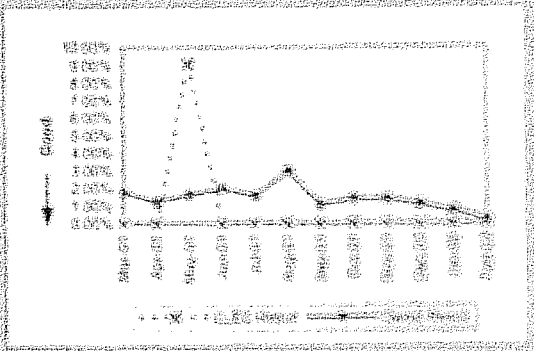
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					26	105	24.76%		
Sep-01					7	25	28.00%		
Oct-01					8	38	21.05%		
Nov-01					11	33	33.33%		
Dec-01					8	19	42.11%		
Jan-02					6	17	35.29%		
Feb-02									



Checklist #4 - Unbundled Loop - DS1 Capable Repair

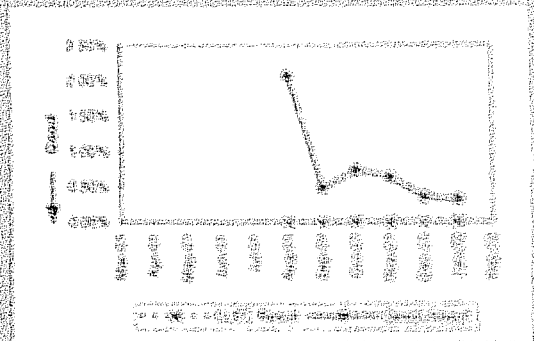
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Mar-01	0	11	0.00%	0.00%	82	4721	1.74%	-0.44	-1.27
Apr-01	0	11	0.00%	0.00%	58	4836	1.20%	-0.37	-1.22
May-01	1	11	9.09%	28.75%	78	4846	1.61%	1.35	-0.19
Jun-01	0	12	0.00%	0.00%	98	4966	1.97%	-0.49	-1.3
Jul-01	0	13	0.00%	0.00%	76	4955	1.53%	-0.45	-1.27
Aug-01	0	13	0.00%	0.00%	151	5094	2.96%	-0.63	-1.38
Sep-01	0	15	0.00%	0.00%	56	5153	1.09%	-0.41	-1.25
Oct-01	0	17	0.00%	0.00%	71	5199	1.37%	-0.48	-1.29
Nov-01	0	17	0.00%	0.00%	72	5224	1.38%	-0.49	-1.3
Dec-01	0	17	0.00%	0.00%	58	5302	1.09%	-0.43	-1.26
Jan-02	0	17	0.00%	0.00%	39	5255	0.74%	-0.36	-1.22
Feb-02	0	18	0.00%	0.00%	10	5266	0.19%	-0.58	-1.51



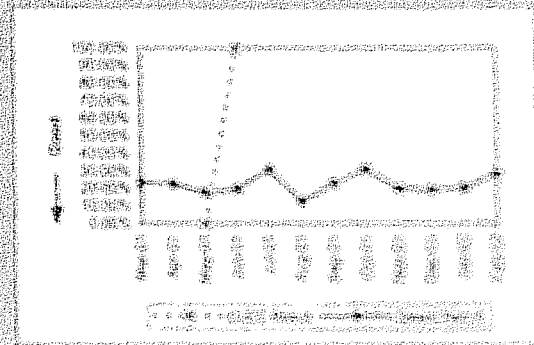
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	13	0.00%	0.00%	105	5094	2.06%	-0.56	-1.32
Sep-01	0	15	0.00%	0.00%	25	5153	0.49%	-0.27	-1.16
Oct-01	0	17	0.00%	0.00%	38	5199	0.73%	-0.35	-1.21
Nov-01	0	17	0.00%	0.00%	33	5224	0.63%	-0.33	-1.2
Dec-01	0	17	0.00%	0.00%	19	5302	0.36%	-0.29	-1.19
Jan-02	0	17	0.00%	0.00%	17	5255	0.32%	-0.23	-1.19
Feb-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)-- Interval Zone One and Two

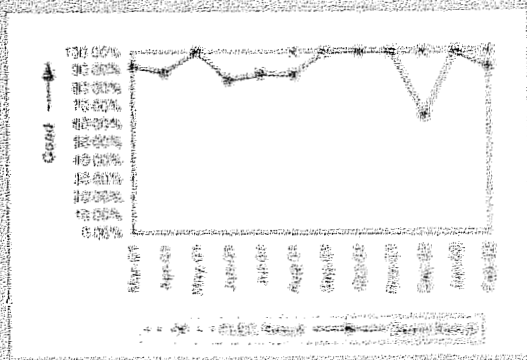
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Mar-01					25	107	23.36%		
Apr-01					17	75	22.67%		
May-01	0	1	0.00%	0.00%	17	95	17.89%	-0.46	1.24
Jun-01	1	1	100.00%	0.00%	24	122	19.67%	1.28	0.51
Jul-01					34	110	30.91%		
Aug-01					22	173	12.72%		
Sep-01					17	73	23.29%		
Oct-01					32	103	31.07%		
Nov-01					18	90	20.00%		
Dec-01					14	72	19.44%		
Jan-02					10	49	20.41%		
Feb-02					4	14	28.57%		



Checklist #4 - Unbundled Loop - ISDN Capable Installation

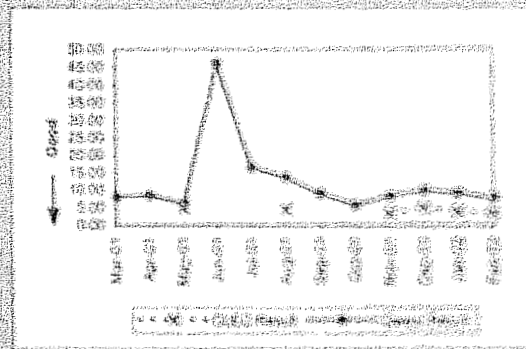
Installation Commitments Met (Percent) (OP-3E)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Mar-01					22	24	91.67%		
Apr-01					15	17	88.24%		
May-01	1	1	100.00%	0.00%	12	12	100.00%	N/A	N/A
Jun-01					21	25	84.00%		
Jul-01					7	8	87.50%		
Aug-01	4	4	100.00%	0.00%	20	23	86.96%	-0.71	-1.43
Sep-01					12	12	100.00%		
Oct-01					10	10	100.00%		
Nov-01	2	2	100.00%	0.00%	13	13	100.00%	N/A	N/A
Dec-01	1	1	100.00%	0.00%	9	14	64.29%	-0.72	-1.44
Jan-02	1	1	100.00%	0.00%	7	7	100.00%	N/A	N/A
Feb-02	2	2	100.00%	0.00%	10	11	90.91%	-0.41	-1.25



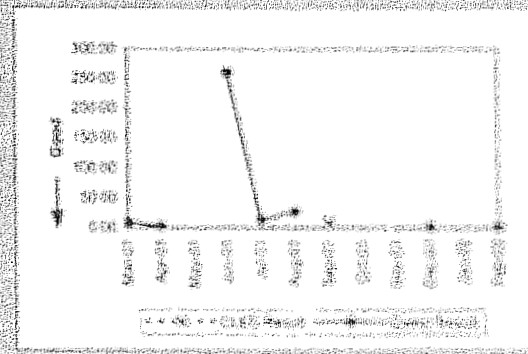
Installation Interval (Average Days) (OP-4E)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Mar-01					162	20	8.10		
Apr-01					144	17	8.47		
May-01	5	1	5.00		68	11	6.18	-0.31	-1.19
Jun-01					966	21	46.00		
Jul-01					166	10	16.60		
Aug-01	14	3	4.67	0.58	343	25	13.72	-1.16	-1.71
Sep-01					99	11	9.00		
Oct-01					58	10	5.80		
Nov-01	7	2	3.50	0.71	108	13	8.31	-1.16	-1.71
Dec-01	5	1	5.00		140	14	10.00	-0.73	-1.44
Jan-02	4	1	4.00		45	5	9.00	-1.67	-2.01
Feb-02	7	2	3.50	0.71	79	10	7.90	-1.56	-1.85



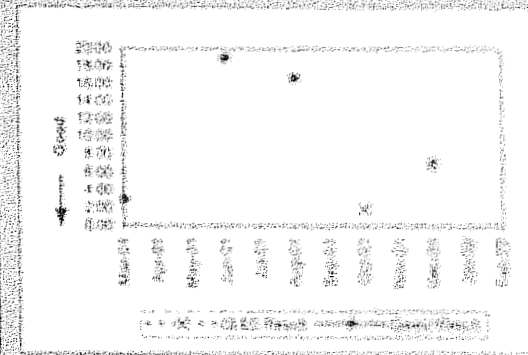
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Mar-01					10	1	10.00		
Apr-01					5	2	2.50		
May-01									
Jun-01					781	3	260.33		
Jul-01					41	3	13.67		
Aug-01					54	2	27.00		
Sep-01	10	1	10.00						
Oct-01									
Nov-01									
Dec-01					3	2	1.50		
Jan-02									
Feb-02					2	1	2.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5)-- Interval Zone Two

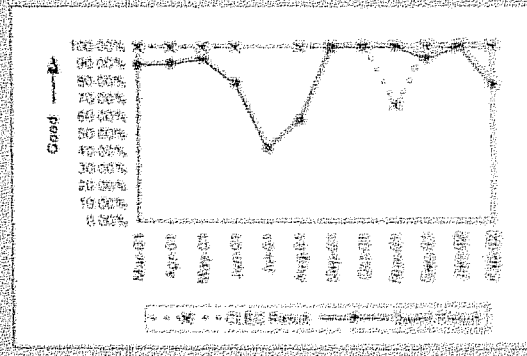
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Mar-01					3	1	3.00		
Apr-01									
May-01									
Jun-01					19	1	19.00		
Jul-01									
Aug-01					50	3	16.67		
Sep-01									
Oct-01	2	1	2.00						
Nov-01									
Dec-01					21	3	7.00		
Jan-02									
Feb-02									



Checklist #4 - Unbundled Loop - ISDN Capable Installation

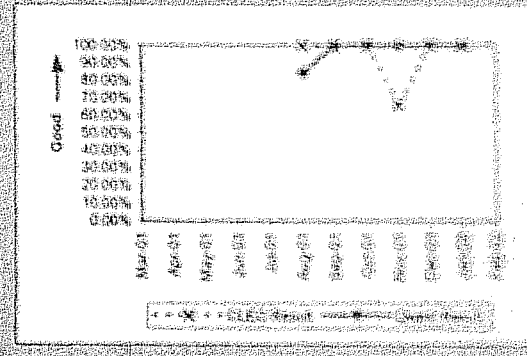
New Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Mar-01	1	1	100.00%	0.00%	17	19	89.47%	-0.33	-1.2
Apr-01	1	1	100.00%	0.00%	19	21	90.48%	-0.32	-1.19
May-01	1	1	100.00%	0.00%	14	15	93.33%	-0.26	-1.16
Jun-01	1	1	100.00%	0.00%	15	19	78.95%	-0.5	-1.31
Jul-01					8	19	42.11%		
Aug-01	2	2	100.00%	0.00%	11	19	57.89%	-1.15	-1.7
Sep-01	3	3	100.00%	0.00%	20	20	100.00%	N/A	N/A
Oct-01	2	2	100.00%	0.00%	12	12	100.00%	N/A	N/A
Nov-01	2	3	66.67%	47.14%	12	12	100.00%	N/A	-0.18
Dec-01	2	2	100.00%	0.00%	13	14	92.86%	-0.37	-1.22
Jan-02	3	3	100.00%	0.00%	11	11	100.00%	N/A	N/A
Feb-02	5	5	100.00%	0.00%	7	9	77.78%	-0.96	-1.58



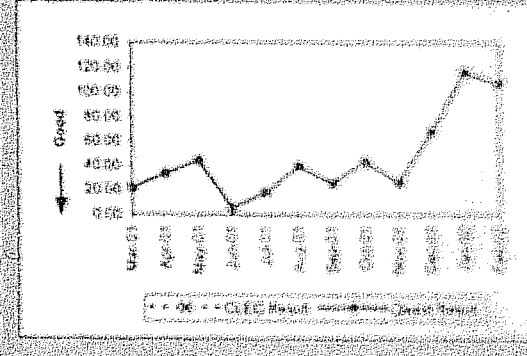
New Service Installation Quality (Percent) (OP-5*)– Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	2	2	100.00%	0.00%	16	19	84.21%	-0.58	-1.35
Sep-01	3	3	100.00%	0.00%	20	20	100.00%	N/A	N/A
Oct-01	2	2	100.00%	0.00%	12	12	100.00%	N/A	N/A
Nov-01	2	3	66.67%	47.14%	12	12	100.00%	N/A	-0.18
Dec-01	2	2	100.00%	0.00%	14	14	100.00%	N/A	N/A
Jan-02	3	3	100.00%	0.00%	11	11	100.00%	N/A	N/A
Feb-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

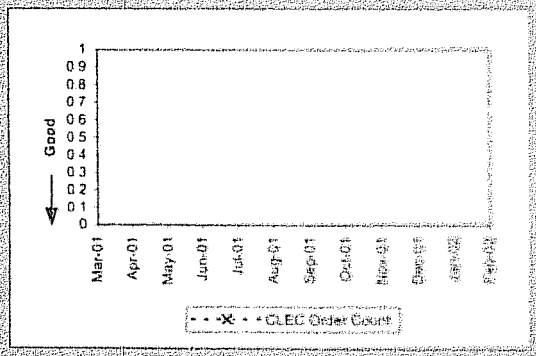
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Mar-01					43	2	21.50		
Apr-01					67	2	33.50		
May-01					89	2	44.50		
Jun-01					33	6	5.50		
Jul-01					73	4	18.25		
Aug-01					79	2	39.50		
Sep-01					78	3	26.00		
Oct-01					86	2	43.00		
Nov-01					159	6	26.50		
Dec-01					203	3	67.67		
Jan-02					817	7	116.71		
Feb-02					970	9	107.78		



Checklist #4 - Unbundled Loop - ISDN Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop ISDN Capable (OP-15B)

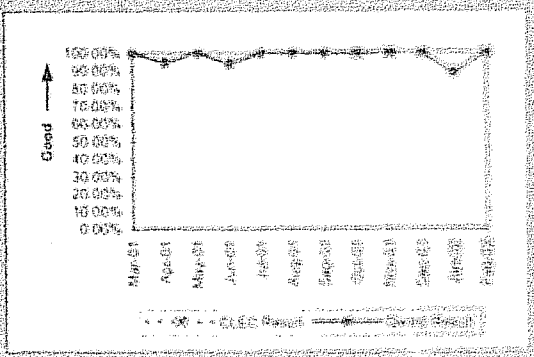
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Checklist #4 - Unbundled Loop - ISDN Capable Repair

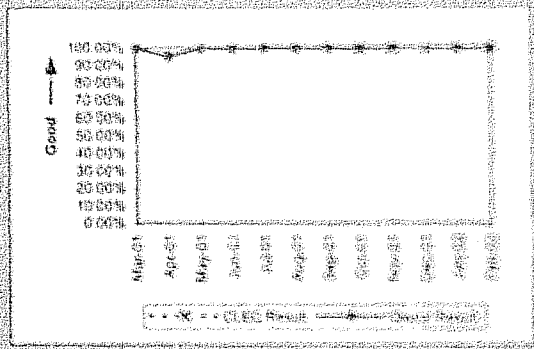
Out of Service Cleared within 24 hours (Percent) (MR-3E)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Mar-01					18	18	100.00%		
Apr-01					18	19	94.74%		
May-01					17	17	100.00%		
Jun-01					16	17	94.12%		
Jul-01					22	22	100.00%		
Aug-01					23	23	100.00%		
Sep-01					14	14	100.00%		
Oct-01	2	2	100.00%	0.00%	19	19	100.00%	N/A	N/A
Nov-01	2	2	100.00%	0.00%	14	14	100.00%	N/A	N/A
Dec-01	2	2	100.00%	0.00%	12	12	100.00%	N/A	N/A
Jan-02					8	9	88.89%		
Feb-02	1	1	100.00%	0.00%	8	8	100.00%	N/A	N/A



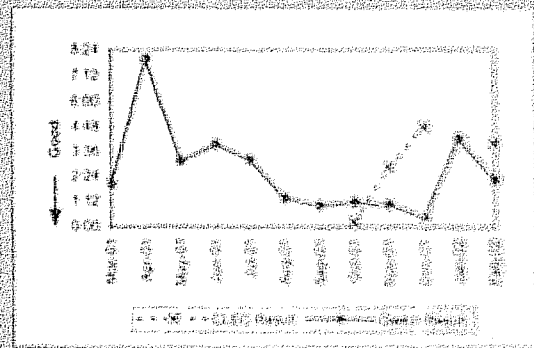
All Troubles Cleared within 48 hours (Percent) (MR-4E)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Mar-01					18	18	100.00%		
Apr-01					19	20	95.00%		
May-01					17	17	100.00%		
Jun-01					17	17	100.00%		
Jul-01					22	22	100.00%		
Aug-01					23	23	100.00%		
Sep-01					14	14	100.00%		
Oct-01	2	2	100.00%	0.00%	19	19	100.00%	N/A	N/A
Nov-01	2	2	100.00%	0.00%	14	14	100.00%	N/A	N/A
Dec-01	2	2	100.00%	0.00%	12	12	100.00%	N/A	N/A
Jan-02					9	9	100.00%		
Feb-02	1	1	100.00%	0.00%	8	8	100.00%	N/A	N/A



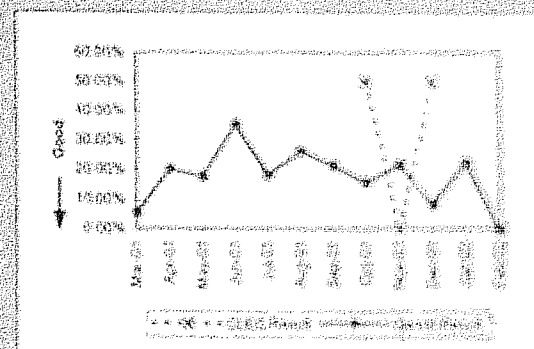
Mean Time to Restore (Hours:Minutes) (MR-6E)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Mar-01					36:48	18	2:03		
Apr-01					159:33	20	7:59		
May-01					53:27	17	3:09		
Jun-01					57:14	17	3:57		
Jul-01					70:52	22	3:13		
Aug-01					31:25	23	1:22		
Sep-01					14:30	14	1:02		
Oct-01	0:34	2	0:17	0:21	22:56	19	1:12	-0.8	-1.48
Nov-01	5:44	2	2:52	1:36	14:55	14	1:04	1.58	-0.04
Dec-01	9:38	2	4:49	0:04	5:42	12	0:28	2.46	0.49
Jan-02					38:12	9	4:15		
Feb-02	4:02	1	4:02		18:00	8	2:15	0.69	-0.58



Repair Repeat Report Rate (Percent) (MR-7E)-- Interval Zone Two

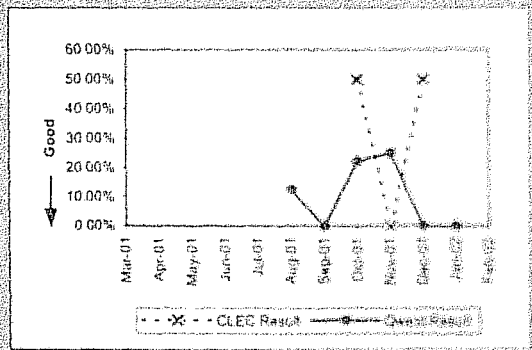
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Mar-01					1	18	5.56%		
Apr-01					4	20	20.00%		
May-01					3	17	17.65%		
Jun-01					6	17	35.29%		
Jul-01					4	22	18.18%		
Aug-01					6	23	26.09%		
Sep-01					3	14	21.43%		
Oct-01	1	2	50.00%	50.00%	3	19	15.79%	0.88	-0.47
Nov-01	0	2	0.00%	0.00%	3	14	21.43%	-0.69	-1.42
Dec-01	1	2	50.00%	50.00%	1	12	8.33%	1.1	-0.33
Jan-02					2	9	22.22%		
Feb-02	0	1	0.00%	0.00%	0	8	0.00%	N/A	N/A



Checklist #4 - Unbundled Loop - ISDN Capable Repair

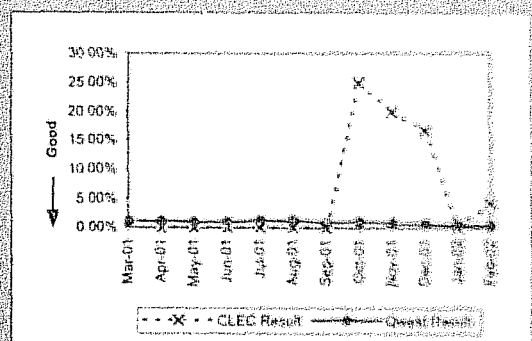
Repeat Repeat Rate (Percent) (MR-7E*)-- Interval Zone Two

			CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
					1	8	12.50%		
					0	1	0.00%		
		2	50.00%	50.00%	2	9	22.22%	0.56	-0.66
		2	0.00%	0.00%	2	8	25.00%	-0.73	-1.44
		2	50.00%	50.00%	0	2	0.00%	N/A	-0.63
					0	4	0.00%		



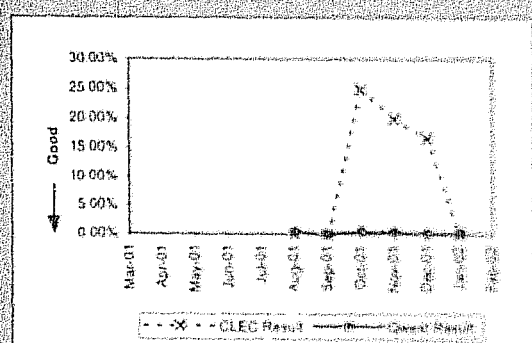
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

			CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
					18	1687	1.07%		
		0	0.00%	0.00%	20	1710	1.17%	-0.11	-1.07
		0	0.00%	0.00%	17	1723	0.99%	-0.14	-1.09
		0	0.00%	0.00%	17	1730	0.98%	-0.14	-1.09
		0	0.00%	0.00%	22	1760	1.25%	-0.19	-1.12
		0	0.00%	0.00%	23	1795	1.28%	-0.32	-1.2
		0	0.00%	0.00%	14	1796	0.78%	-0.25	-1.15
		4	25.00%	43.30%	19	1777	1.07%	2.97	0.8
		2	20.00%	40.00%	14	1831	0.76%	3.02	0.84
		2	16.67%	37.27%	12	1848	0.65%	3	0.82
		0	0.00%	0.00%	9	1866	0.48%	-0.29	-1.18
		1	4.35%	20.39%	8	1879	0.43%	1.63	-0.01



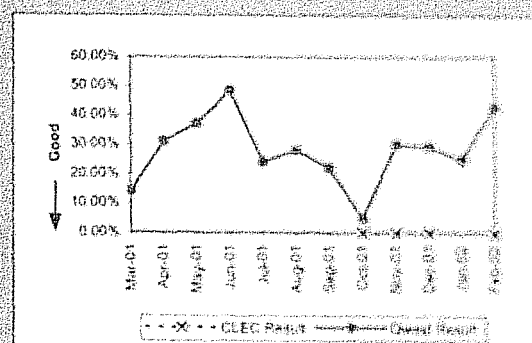
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

			CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
		0	0.00%	0.00%	8	1795	0.45%	-0.19	-1.11
		0	0.00%	0.00%	1	1796	0.06%	-0.07	-1.04
		4	25.00%	43.30%	9	1777	0.51%	3.38	1.05
		2	20.00%	40.00%	8	1831	0.44%	3.32	1.02
		2	16.67%	37.27%	2	1848	0.11%	3.79	1.31
		0	0.00%	0.00%	4	1866	0.21%	-0.2	-1.12



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)-- Interval Zone One and Two

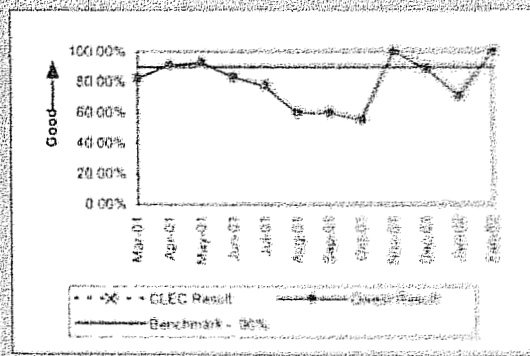
			CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
					3	21	14.29%		
					9	29	31.03%		
					10	27	37.04%		
					16	33	48.48%		
					7	29	24.14%		
					9	32	28.13%		
					4	18	22.22%		
		2	0.00%	0.00%	1	20	5.00%	-0.31	-1.19
		2	0.00%	0.00%	6	20	30.00%	-0.88	-1.54
		2	0.00%	0.00%	5	17	29.41%	-0.86	-1.52
					3	12	25.00%		
		1	0.00%	0.00%	6	14	42.86%	-0.64	-1.51



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

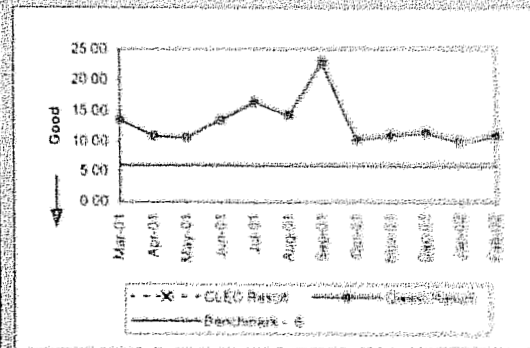
Installation Commitments Met (Percent) (OP-3E)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]				141	171	82.46%		
[illegible]				127	139	91.37%		
[illegible]				76	82	92.68%		
[illegible]				45	54	83.33%		
[illegible]				7	9	77.78%		
[illegible]				6	10	60.00%		
[illegible]				3	5	60.00%		
[illegible]				5	9	55.56%		
[illegible]				4	4	100.00%		
[illegible]				8	9	88.89%		
[illegible]				5	7	71.43%		
[illegible]				8	8	100.00%		



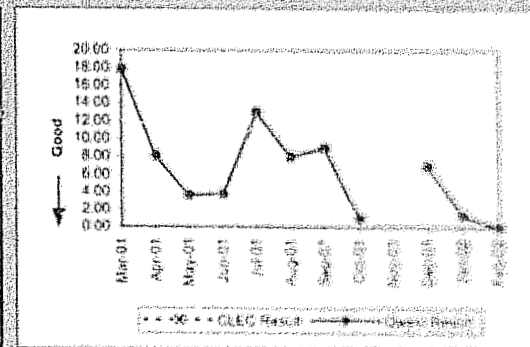
Installation Interval (Average Days) (OP-4E)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]				2319	170	13.64		
[illegible]				1486	136	10.93		
[illegible]				876	82	10.68		
[illegible]				735	54	13.61		
[illegible]				165	10	16.50		
[illegible]				159	11	14.45		
[illegible]				137	6	22.83		
[illegible]				103	10	10.30		
[illegible]				44	4	11.00		
[illegible]				103	9	11.44		
[illegible]				79	8	9.88		
[illegible]				98	9	10.89		



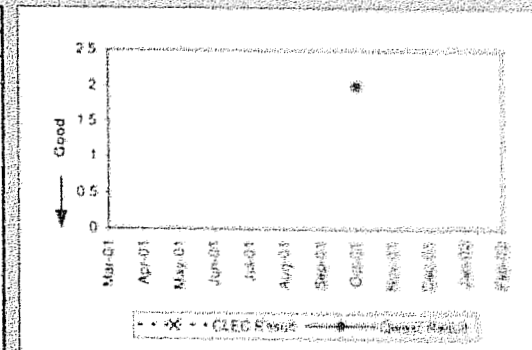
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]				538	30	17.87		
[illegible]				97	12	8.08		
[illegible]				22	6	3.67		
[illegible]				34	9	3.78		
[illegible]				26	2	13.00		
[illegible]				40	5	8.00		
[illegible]				27	3	9.00		
[illegible]				4	4	1.00		
[illegible]								
[illegible]				7	1	7.00		
[illegible]				4	3	1.33		
[illegible]				0	1	0.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5)-- Interval Zone Two

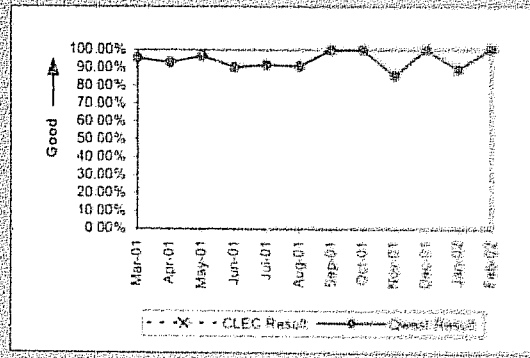
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]				2	1	2.00		



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

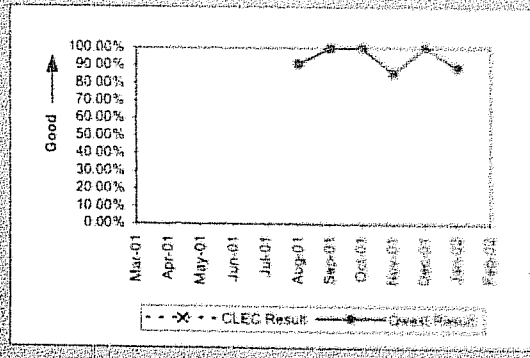
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

			CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
				183	192	95.31%		
				146	157	92.99%		
				109	113	96.46%		
				66	73	90.41%		
				33	36	91.67%		
				10	11	90.91%		
				9	9	100.00%		
				8	8	100.00%		
				6	7	85.71%		
				7	7	100.00%		
				8	9	88.89%		
				9	9	100.00%		



New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

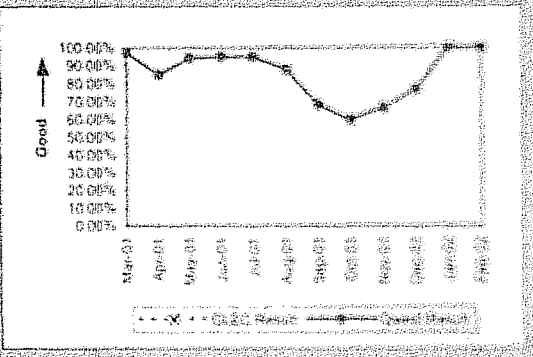
			CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
				10	11	90.91%		
				9	9	100.00%		
				8	8	100.00%		
				6	7	85.71%		
				7	7	100.00%		
				8	9	88.89%		



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

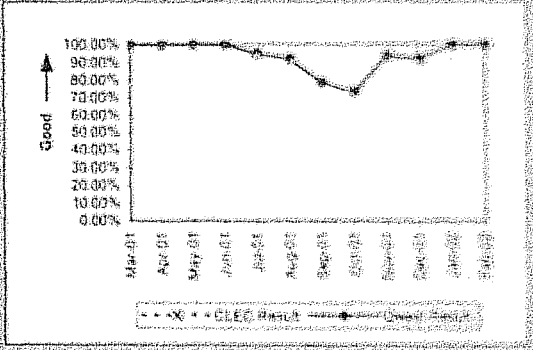
Out of Service Cleared within 24 hours (Percent) (MR-3E)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]				36	37	97.30%		
[illegible]				35	41	85.37%		
[illegible]				16	17	94.12%		
[illegible]				38	40	95.00%		
[illegible]				20	21	95.24%		
[illegible]				22	25	88.00%		
[illegible]				13	19	68.42%		
[illegible]				9	15	60.00%		
[illegible]				10	15	66.67%		
[illegible]				10	13	76.92%		
[illegible]				13	13	100.00%		
[illegible]				2	2	100.00%		



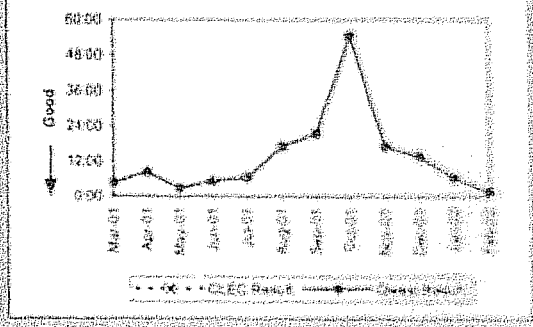
All Troubles Cleared within 48 hours (Percent) (MR-4E)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]				37	37	100.00%		
[illegible]				41	41	100.00%		
[illegible]				17	17	100.00%		
[illegible]				40	40	100.00%		
[illegible]				20	21	95.24%		
[illegible]				23	25	92.00%		
[illegible]				15	19	78.95%		
[illegible]				11	15	73.33%		
[illegible]				15	16	93.75%		
[illegible]				12	13	92.31%		
[illegible]				13	13	100.00%		
[illegible]				2	2	100.00%		



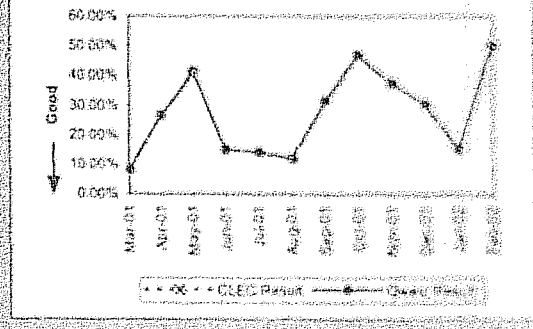
Mean Time to Restore (Hours:Minutes) (MR-6E)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]				172:11	37	4:39		
[illegible]				338:09	41	8:15		
[illegible]				49:06	17	2:53		
[illegible]				208:17	40	5:12		
[illegible]				141:22	21	6:44		
[illegible]				428:50	25	17:09		
[illegible]				412:46	19	21:43		
[illegible]				819:43	15	54:39		
[illegible]				273:44	16	17:07		
[illegible]				180:11	13	13:52		
[illegible]				83:23	13	6:25		
[illegible]				2:56	2	1:28		



Repair Repeat Report Rate (Percent) (MR-7E)-- Interval Zone Two

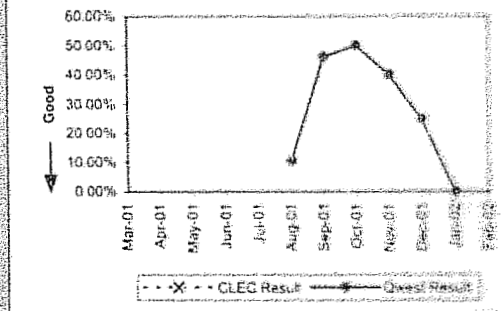
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]				3	37	8.11%		
[illegible]				11	41	26.83%		
[illegible]				7	17	41.18%		
[illegible]				6	40	15.00%		
[illegible]				3	21	14.29%		
[illegible]				3	25	12.00%		
[illegible]				6	19	31.58%		
[illegible]				7	15	46.67%		
[illegible]				6	16	37.50%		
[illegible]				4	13	30.77%		
[illegible]				2	13	15.38%		
[illegible]				1	2	50.00%		



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

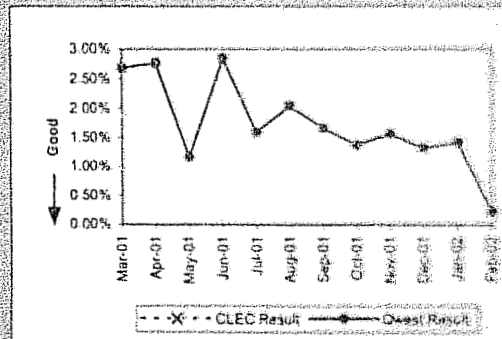
Repair Repeat Report Rate (Percent) (MR-7E*)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
				2	19	10.53%		
				6	13	46.15%		
				5	10	50.00%		
				4	10	40.00%		
				2	8	25.00%		
				0	7	0.00%		



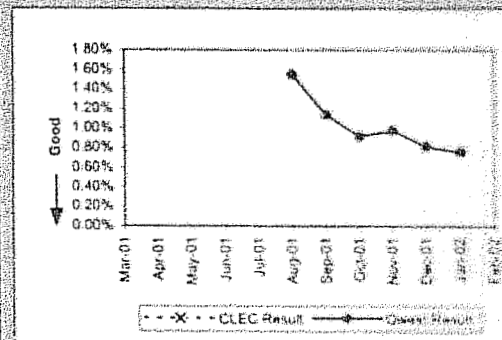
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
				37	1378	2.69%		
				41	1482	2.77%		
				17	1455	1.17%		
				40	1405	2.85%		
				21	1315	1.60%		
				25	1224	2.04%		
				19	1140	1.67%		
				15	1089	1.38%		
				16	1024	1.56%		
				13	981	1.33%		
				13	917	1.42%		
				2	880	0.23%		



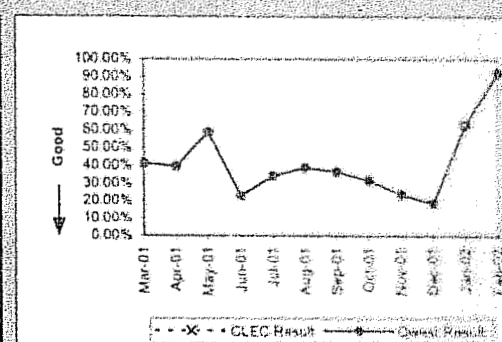
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
				19	1224	1.55%		
				13	1140	1.14%		
				10	1089	0.92%		
				10	1024	0.98%		
				8	981	0.82%		
				7	917	0.76%		



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)-- Interval Zone One and Two

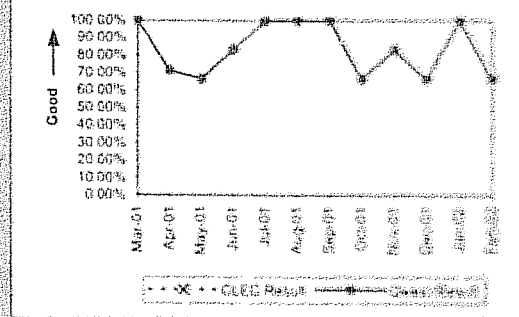
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
				26	63	41.27%		
				27	68	39.71%		
				24	41	58.54%		
				12	52	23.08%		
				11	32	34.38%		
				16	41	39.02%		
				11	30	36.67%		
				7	22	31.82%		
				5	21	23.81%		
				3	16	18.75%		
				22	35	62.86%		
				23	25	92.00%		



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

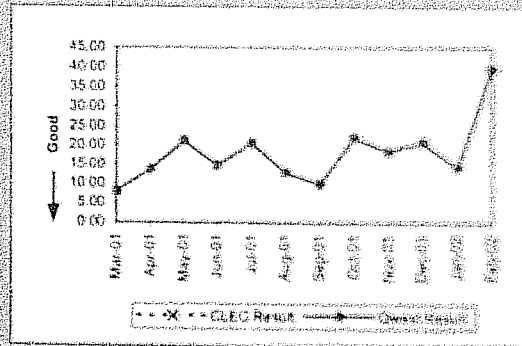
Installation Commitments Met (Percent) (OP-3E)– Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					2	2	100.00%		
Apr-01					5	7	71.43%		
May-01					2	3	66.67%		
Jun-01					5	6	83.33%		
Jul-01					3	3	100.00%		
Aug-01					1	1	100.00%		
Sep-01					2	2	100.00%		
Oct-01					2	3	66.67%		
Nov-01					5	6	83.33%		
Dec-01					2	3	66.67%		
Jan-02					4	4	100.00%		
Feb-02					2	3	66.67%		



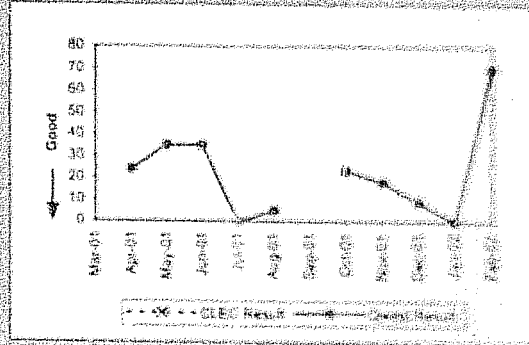
Installation Interval (Average Days) (OP-4E)– Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					16	2	8.00		
Apr-01					96	7	13.71		
May-01					64	3	21.33		
Jun-01					89	6	14.83		
Jul-01					83	4	20.75		
Aug-01					65	5	13.00		
Sep-01					20	2	10.00		
Oct-01					133	6	22.17		
Nov-01					167	9	18.56		
Dec-01					211	10	21.10		
Jan-02					145	10	14.50		
Feb-02					119	3	39.67		



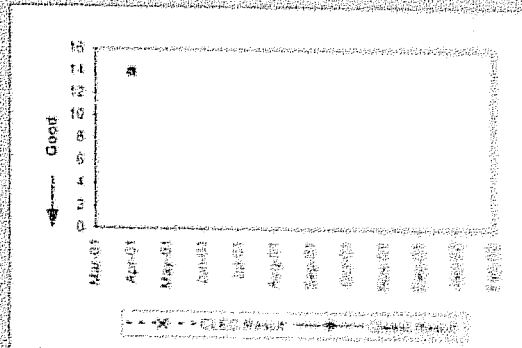
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5)– Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01					24	1	24.00		
May-01					35	1	35.00		
Jun-01					35	1	35.00		
Jul-01					0	1	0.00		
Aug-01					10	2	5.00		
Sep-01									
Oct-01					71	3	23.67		
Nov-01					73	4	18.25		
Dec-01					73	8	9.12		
Jan-02					0	6	0.00		
Feb-02					70	1	70.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5)– Interval Zone Two

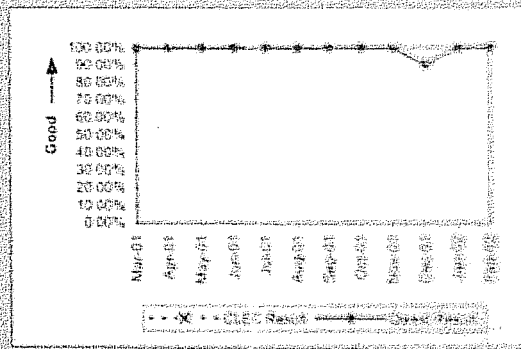
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01					14	1	14.00		
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

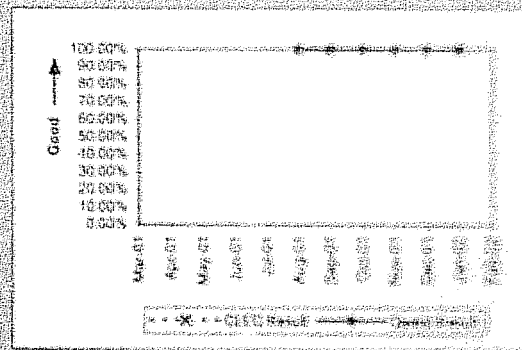
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					7	7	100.00%		
Apr-01					11	11	100.00%		
May-01					9	9	100.00%		
Jun-01					8	8	100.00%		
Jul-01					7	7	100.00%		
Aug-01					5	5	100.00%		
Sep-01					4	4	100.00%		
Oct-01					4	4	100.00%		
Nov-01					8	8	100.00%		
Dec-01					9	10	90.00%		
Jan-02					10	10	100.00%		
Feb-02					7	7	100.00%		



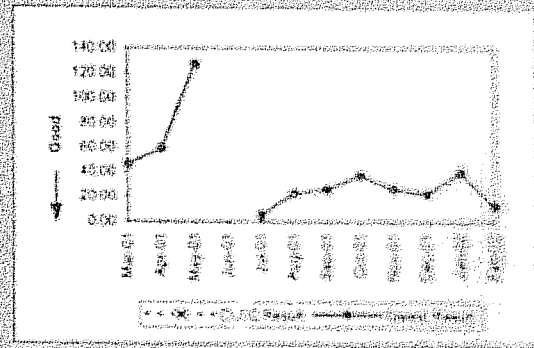
New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					5	5	100.00%		
Sep-01					4	4	100.00%		
Oct-01					4	4	100.00%		
Nov-01					8	8	100.00%		
Dec-01					10	10	100.00%		
Jan-02					10	10	100.00%		
Feb-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

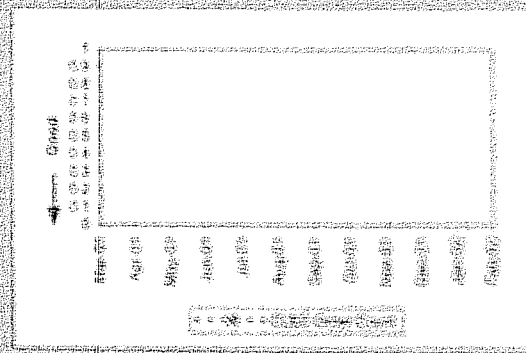
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					93	2	46.50		
Apr-01					119	2	59.50		
May-01					127	1	127.00		
Jun-01									
Jul-01					11	2	5.50		
Aug-01					92	4	23.00		
Sep-01					52	2	26.00		
Oct-01					75	2	37.50		
Nov-01					53	2	26.50		
Dec-01					45	2	22.50		
Jan-02					80	2	40.00		
Feb-02					13	1	13.00		



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS3 Capable (OP-15B)

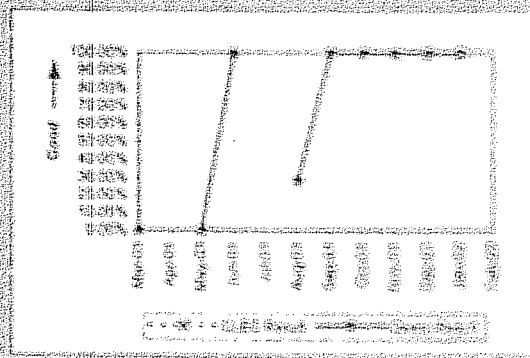
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

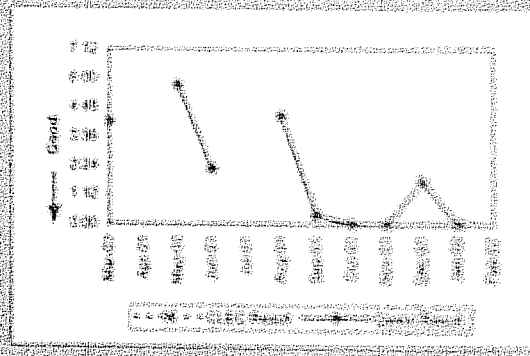
All Troubles Cleared within 4 hours (Percent) (MR-5B)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01					0	1	0.00%		
Apr-01									
May-01					0	2	0.00%		
Jun-01					2	2	100.00%		
Jul-01									
Aug-01					2	7	28.57%		
Sep-01					1	1	100.00%		
Oct-01					1	1	100.00%		
Nov-01					1	1	100.00%		
Dec-01					1	1	100.00%		
Jan-02					1	1	100.00%		
Feb-02									



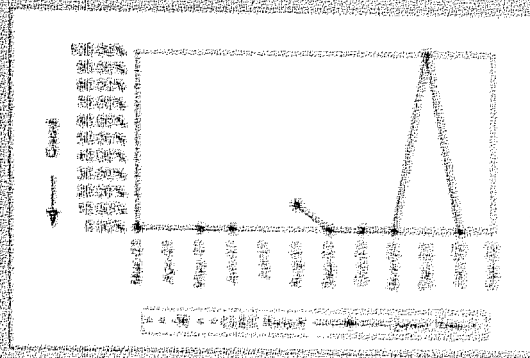
Mean Time to Restore (Hours:Minutes) (MR-6E)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01					4:13	1	4:13		
Apr-01									
May-01					11:30	2	5:45		
Jun-01					4:36	2	2:18		
Jul-01									
Aug-01					31:08	7	4:27		
Sep-01					0:22	1	0:22		
Oct-01					0:01	1	0:01		
Nov-01					0:01	1	0:01		
Dec-01					1:46	1	1:46		
Jan-02					0:03	1	0:03		
Feb-02									



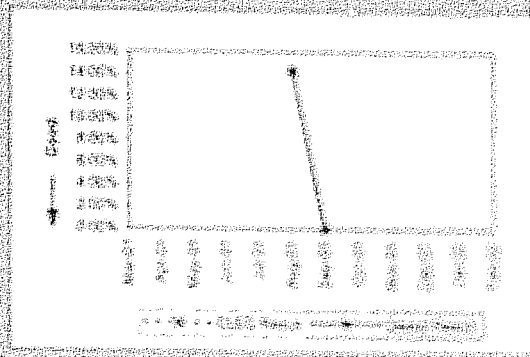
Repair Repeat Report Rate (Percent) (MR-7E)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01					0	1	0.00%		
Apr-01									
May-01					0	2	0.00%		
Jun-01					0	2	0.00%		
Jul-01									
Aug-01					1	7	14.29%		
Sep-01					0	1	0.00%		
Oct-01					0	1	0.00%		
Nov-01					0	1	0.00%		
Dec-01					1	1	100.00%		
Jan-02					0	1	0.00%		
Feb-02									



Repair Repeat Report Rate (Percent) (MR-7E*)-- Interval Zone Two

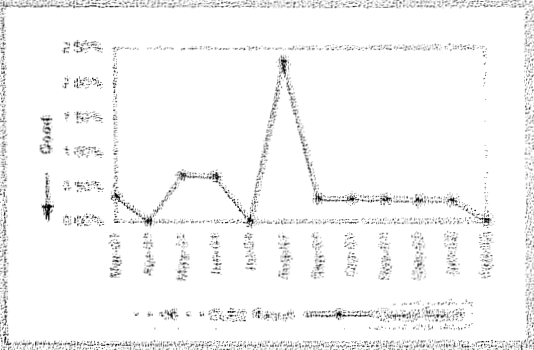
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					1	7	14.29%		
Sep-01					0	1	0.00%		
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

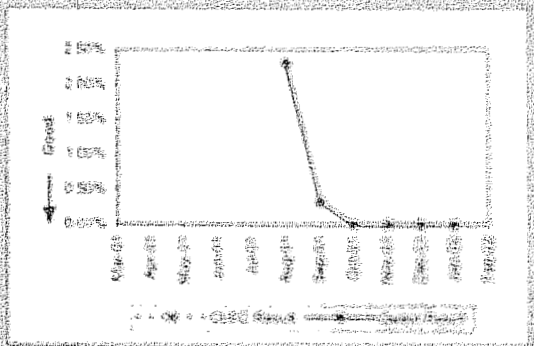
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					1	232	0.35%		
Apr-01					0	295	0.00%		
May-01					2	298	0.67%		
Jun-01					2	306	0.65%		
Jul-01					0	305	0.00%		
Aug-01					7	304	2.30%		
Sep-01					1	306	0.33%		
Oct-01					1	309	0.32%		
Nov-01					1	312	0.32%		
Dec-01					1	331	0.30%		
Jan-02					1	334	0.30%		
Feb-02					0	336	0.00%		



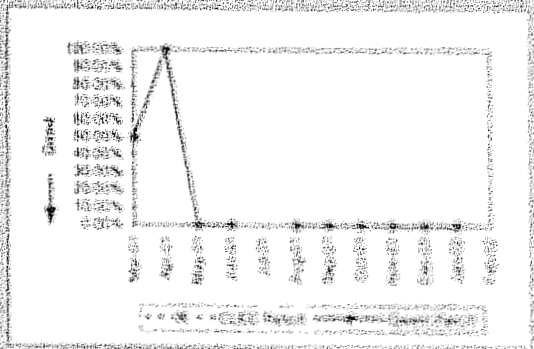
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					7	304	2.30%		
Sep-01					1	306	0.33%		
Oct-01					0	309	0.00%		
Nov-01					0	312	0.00%		
Dec-01					0	331	0.00%		
Jan-02					0	334	0.00%		
Feb-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)-- Interval Zone One and Two

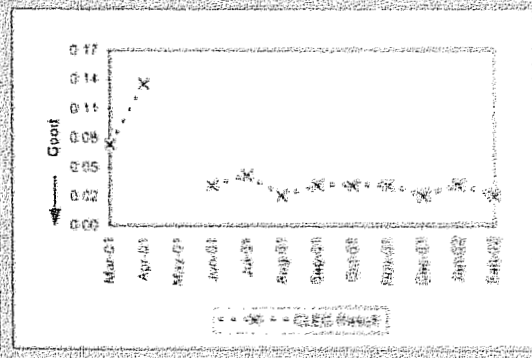
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					1	2	50.00%		
Apr-01					1	1	100.00%		
May-01					0	2	0.00%		
Jun-01					0	2	0.00%		
Jul-01									
Aug-01					0	7	0.00%		
Sep-01					0	1	0.00%		
Oct-01					0	1	0.00%		
Nov-01					0	1	0.00%		
Dec-01					0	1	0.00%		
Jan-02					0	1	0.00%		
Feb-02									



Checklist #4 - Unbundled Loop Cutovers

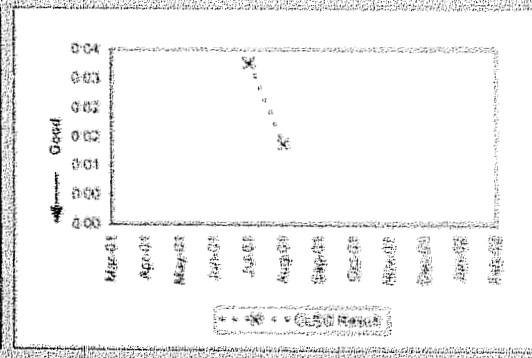
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop - Analog (OP-7)

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	11:19	89	0:08
Apr-01	2:16	10	0:14
May-01			
Jun-01	3:15	51	0:04
Jul-01	4:34	58	0:05
Aug-01	1:57	42	0:03
Sep-01	0:42	11	0:04
Oct-01	2:28	41	0:04
Nov-01	2:54	45	0:04
Dec-01	3:33	83	0:03
Jan-02	4:05	68	0:04
Feb-02	4:00	94	0:03



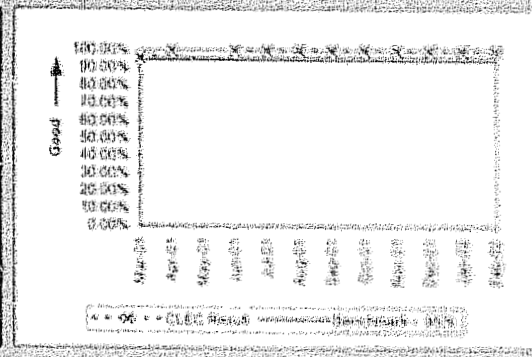
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop Other (OP-7)

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01			
Apr-01			
May-01			
Jun-01			
Jul-01	0:14	4	0:04
Aug-01	0:02	1	0:02
Sep-01			
Oct-01			
Nov-01			
Dec-01			
Jan-02			
Feb-02			



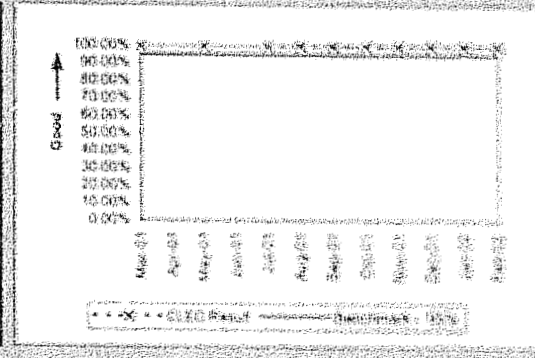
Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A)

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	23	24	95.83%
Apr-01	5	5	100.00%
May-01			
Jun-01	15	15	100.00%
Jul-01	11	11	100.00%
Aug-01	10	10	100.00%
Sep-01	5	5	100.00%
Oct-01	19	19	100.00%
Nov-01	13	13	100.00%
Dec-01	28	28	100.00%
Jan-02	21	21	100.00%
Feb-02	26	26	100.00%



Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A)

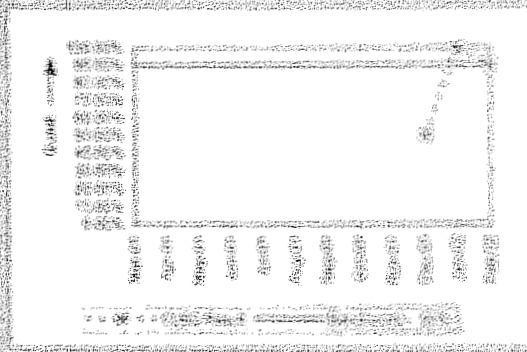
Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	1	1	100.00%
Apr-01			
May-01	1	1	100.00%
Jun-01			
Jul-01	3	3	100.00%
Aug-01	15	15	100.00%
Sep-01	5	5	100.00%
Oct-01	11	11	100.00%
Nov-01	3	3	100.00%
Dec-01	6	6	100.00%
Jan-02	13	13	100.00%
Feb-02	3	3	100.00%



Checklist #4 - Unbundled Loop - Continued

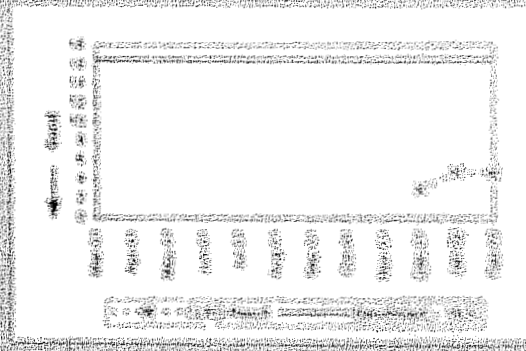
Installation Commitments Met (Percent) (OP-3E) – Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	1	2	50.00%	50.00%
Jan-02	11	11	100.00%	0.00%
Feb-02	9	10	90.00%	30.00%



Installation Interval (Average Days) (OP-4E) – Interval Zone Two

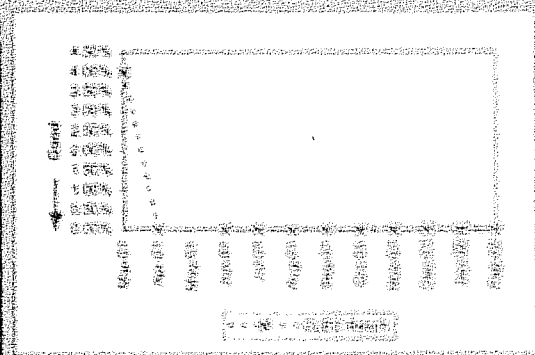
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	3	1	3.00	
Jan-02	24	5	4.80	2.45
Feb-02	28	6	4.67	0.5



Checklist #4 - Unbundled Loop Cutovers

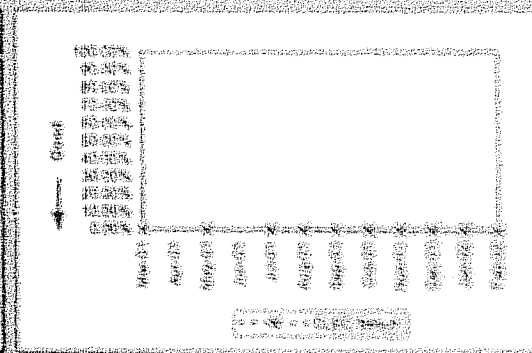
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B)

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	1	25	4.00%
Apr-01	0	6	0.00%
May-01			
Jun-01	0	15	0.00%
Jul-01	0	11	0.00%
Aug-01	0	10	0.00%
Sep-01	0	5	0.00%
Oct-01	0	19	0.00%
Nov-01	0	13	0.00%
Dec-01	0	28	0.00%
Jan-02	0	21	0.00%
Feb-02	0	26	0.00%



Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B)

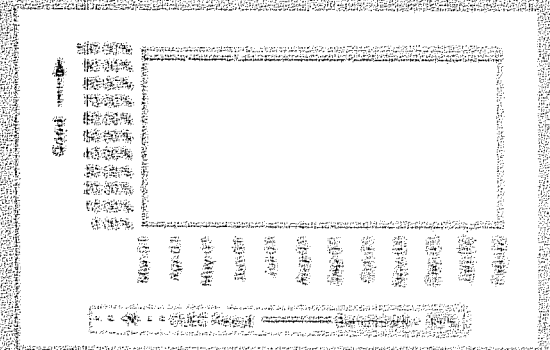
Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	0	1	0.00%
Apr-01			
May-01	0	1	0.00%
Jun-01			
Jul-01	0	3	0.00%
Aug-01	0	15	0.00%
Sep-01	0	5	0.00%
Oct-01	0	11	0.00%
Nov-01	0	3	0.00%
Dec-01	0	6	0.00%
Jan-02	0	13	0.00%
Feb-02	0	3	0.00%



Checklist #4 - Line Sharing Installation

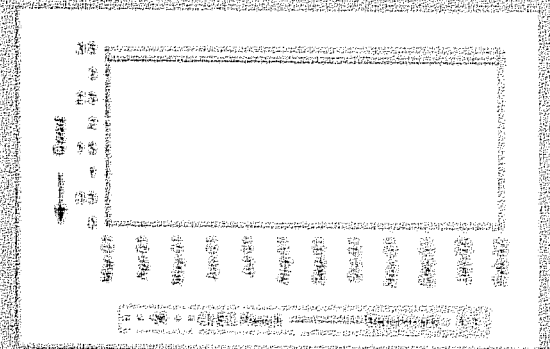
Installation Commitments Met (Percent) (OP-3A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



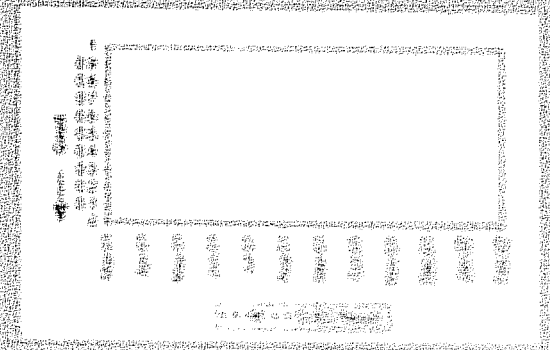
Installation Interval (Average Days) (OP-4A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



Delayed Days for Non-Facility Reasons (Average Days) (OP-4A-1)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



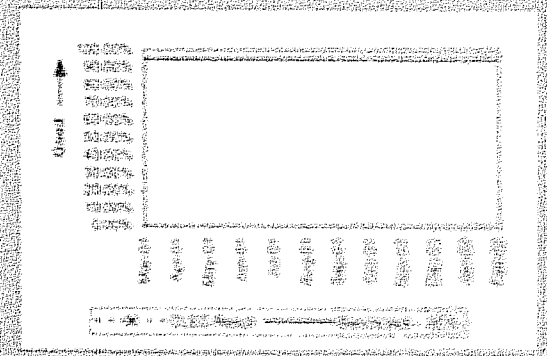
Delayed Days for Facility Reasons (Average Days) (OP-4A-2)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				

Checklist #4 - Line Sharing Installation

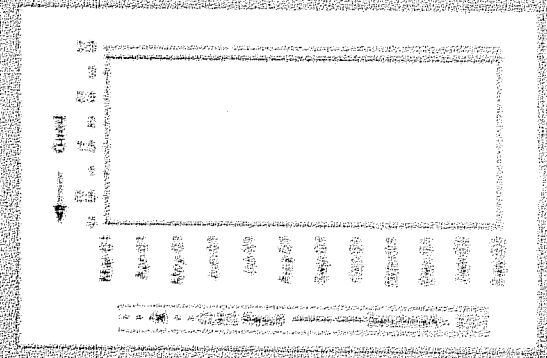
Installation Commitments Met (Percent) (OP-3B)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



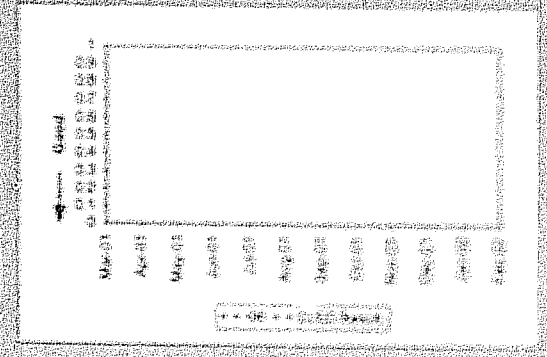
Installation Interval (Average Days) (OP-4B)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



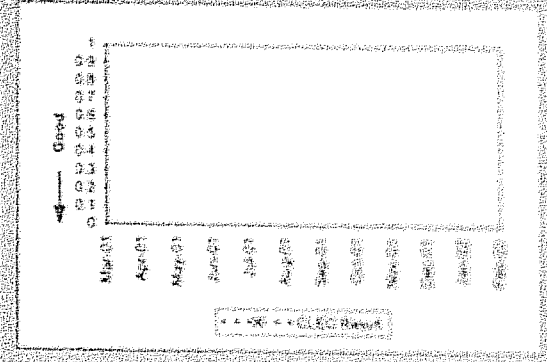
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



Delayed Days for Facility Reasons (Average Days) (OP-6B-2)– Dispatches Outside MSAs

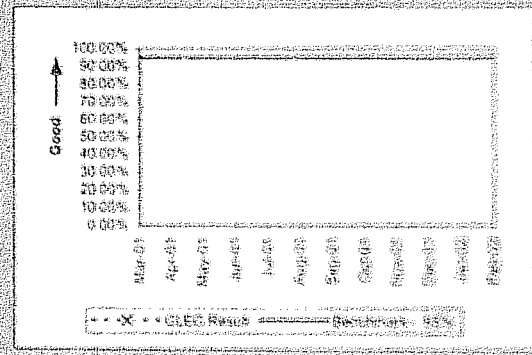
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



Checklist #4 - Line Sharing Installation

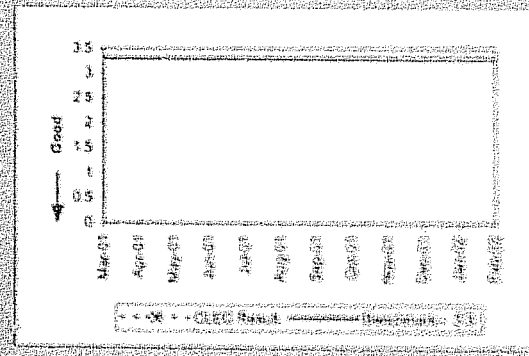
Installation Commitments Met (Percent) (OP-3C)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



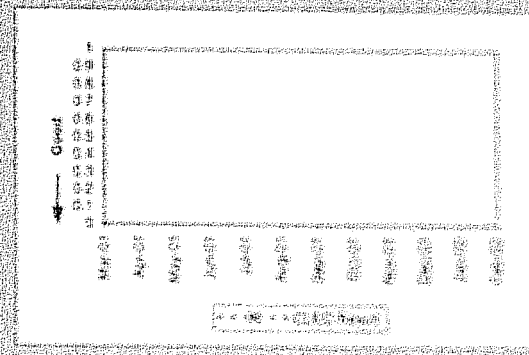
Installation Interval (Average Days) (OP-4C)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



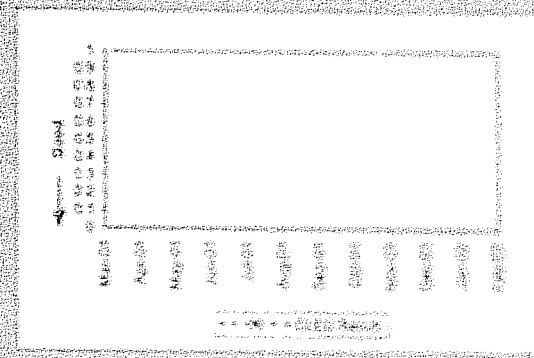
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



Delayed Days for Facility Reasons (Average Days) (OP-6B-3)-- No Dispatches

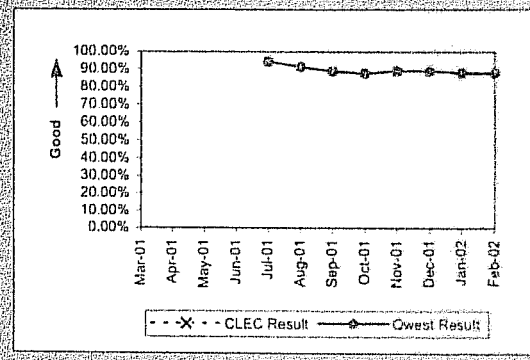
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



Checklist #4 - Line Sharing Installation

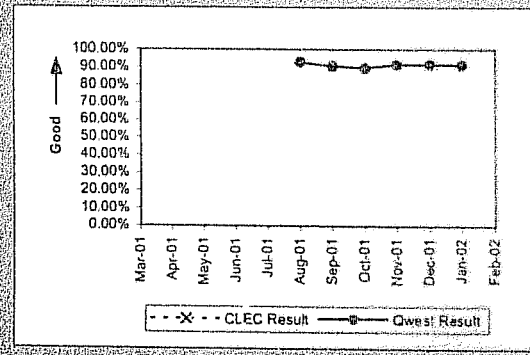
New Service Installation Quality (Percent) (OP-5)

			CLEC Resl	Std Dev	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
					10163	10747	94.57%		
					6210	6789	91.47%		
					4219	4744	88.93%		
					3580	4079	87.77%		
					3395	3806	89.20%		
					2925	3279	89.20%		
					2744	3117	88.03%		
					2638	2999	87.96%		



New Service Installation Quality (Percent) (OP-5*)

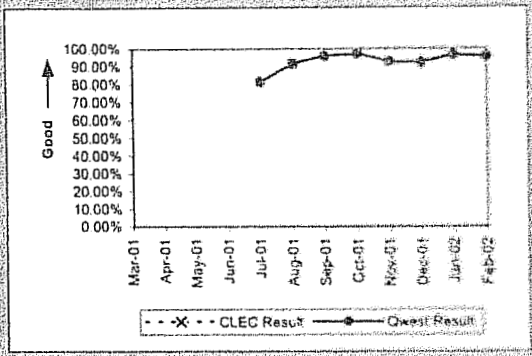
			CLEC Resl	Std Dev	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
					6312	6789	92.97%		
					4309	4744	90.83%		
					3660	4079	89.73%		
					3488	3806	91.64%		
					3012	3279	91.86%		
					2853	3117	91.53%		



Checklist #4 - Line Sharing Repair

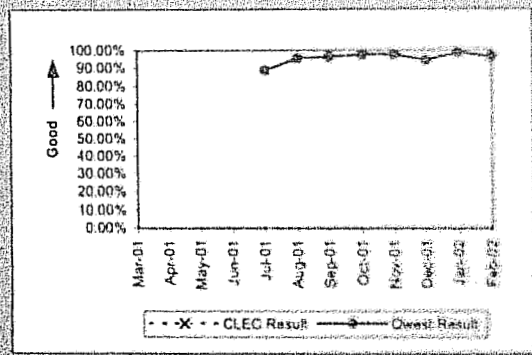
Out of Service Cleared within 24 hours (Percent) (MR-3A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					931	1143	81.45%		
Sep-01					842	918	91.72%		
Oct-01					763	796	95.85%		
Nov-01					628	648	96.91%		
Dec-01					424	458	92.58%		
Jan-02					403	438	92.01%		
Feb-02					336	349	96.28%		
Mar-02					334	351	95.16%		



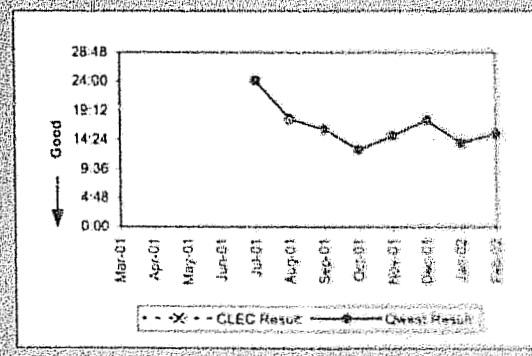
All Trouble Cleared within 48 hours (Percent) (MR-4A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					1369	1542	88.78%		
Sep-01					1213	1270	95.51%		
Oct-01					1086	1128	96.28%		
Nov-01					888	910	97.58%		
Dec-01					635	651	97.54%		
Jan-02					597	633	94.31%		
Feb-02					466	473	98.52%		
Mar-02					501	519	96.53%		



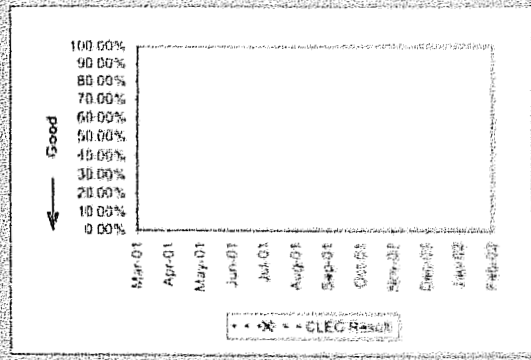
Mean Time to Restore (Hours:Minutes) (MR-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					37252:39	1542	24:10		
Sep-01					22705:39	1270	17:53		
Oct-01					18252:31	1128	16:11		
Nov-01					11669:27	910	12:49		
Dec-01					9829:34	651	15:06		
Jan-02					11199:06	633	17:42		
Feb-02					6588:23	473	13:56		
Mar-02					7992:50	519	15:24		

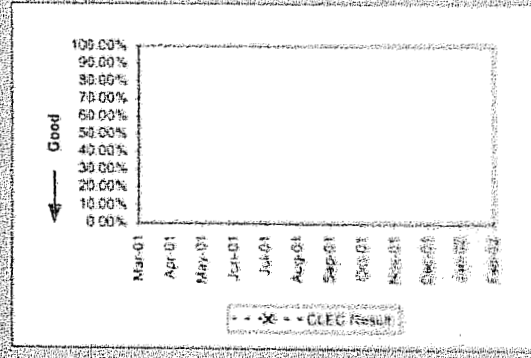


Checklist #4 - Line Sharing Repair

Repair Repeat Report Rate (Percent) (MR-7A)-- Dispatches Within MSAs				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



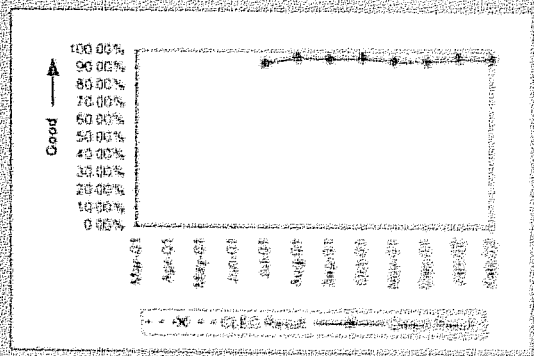
Repair Repeat Report Rate (Percent) (MR-7A*)-- Dispatches Within MSAs				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



Checklist #4 - Line Sharing Repair

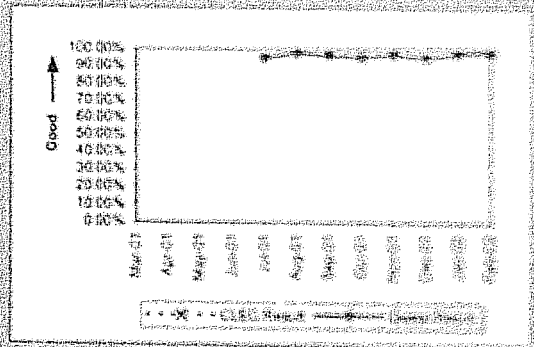
Out of Service Cleared within 24 hours (Percent) (MR-3B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					917	986	93.00%		
Sep-01					851	885	96.16%		
Oct-01					748	782	95.65%		
Nov-01					600	626	95.85%		
Dec-01					516	547	94.33%		
Jan-02					400	426	93.90%		
Feb-02					306	319	95.92%		
Mar-02					295	310	95.16%		



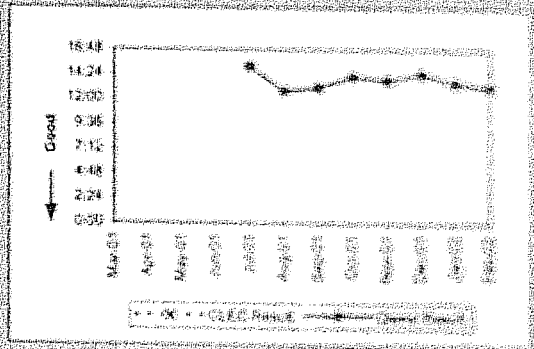
All Troubles Cleared within 48 hours (Percent) (MR-4B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					1250	1315	95.06%		
Sep-01					1184	1211	97.77%		
Oct-01					1006	1042	96.55%		
Nov-01					846	885	95.59%		
Dec-01					746	768	97.14%		
Jan-02					596	626	95.21%		
Feb-02					467	479	97.49%		
Mar-02					440	449	98.00%		



Mean Time to Restore (Hours:Minutes) (MR-6B)-- Dispatches Outside MSAs

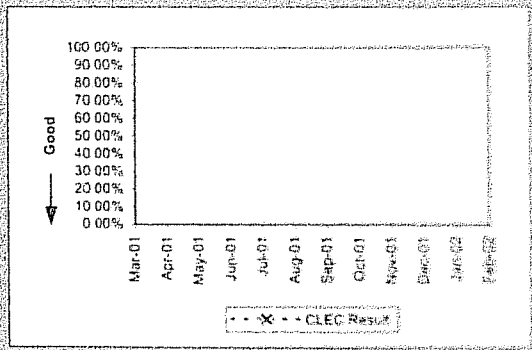
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					19896:33	1315	15:08		
Sep-01					15506:05	1211	12:48		
Oct-01					13710:23	1042	13:09		
Nov-01					12539:28	885	14:10		
Dec-01					10633:05	768	13:51		
Jan-02					9032:04	626	14:26		
Feb-02					6503:52	479	13:35		
Mar-02					5908:48	449	13:10		



Checklist #4 - Line Sharing Repair

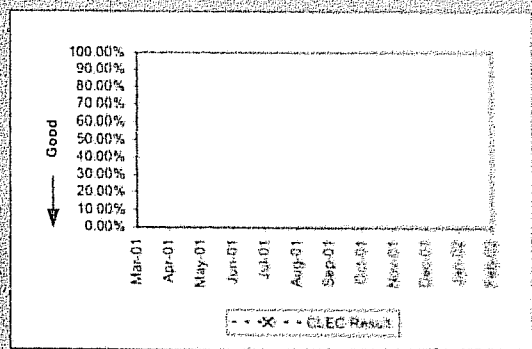
Repeat Repeat Report Rate (Percent) (MR-7B)-- Dispatches Outside MSAs

	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



Repeat Repeat Report Rate (Percent) (MR-7B*)-- Dispatches Outside MSAs

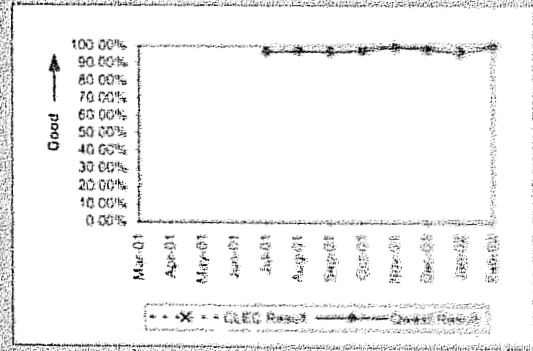
	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



Checklist #4 - Line Sharing Repair

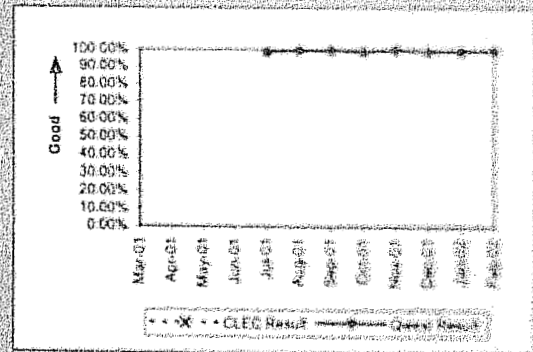
Out of Service Cleared within 24 hours (Percent) (MR-3C)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01					282	292	96.58%		
Aug-01					271	279	97.13%		
Sep-01					203	210	96.67%		
Oct-01					233	240	97.08%		
Nov-01					301	303	99.34%		
Dec-01					292	298	97.99%		
Jan-02					270	281	96.09%		
Feb-02					251	253	99.21%		



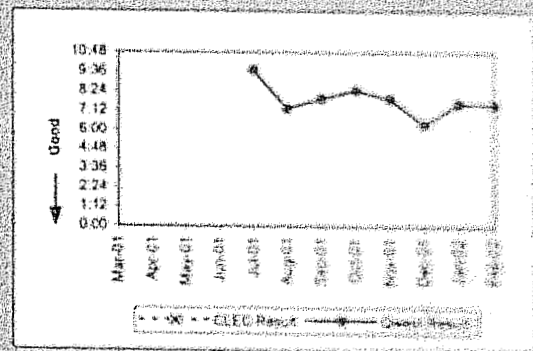
All Troubles Cleared within 48 hours (Percent) (MR-4C)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01					569	578	98.44%		
Aug-01					581	584	99.49%		
Sep-01					499	501	99.60%		
Oct-01					496	503	98.61%		
Nov-01					581	583	99.66%		
Dec-01					555	561	98.93%		
Jan-02					609	615	99.02%		
Feb-02					589	595	98.99%		



Mean Time to Restore (Hours:Minutes) (MR-6C)-- No Dispatches

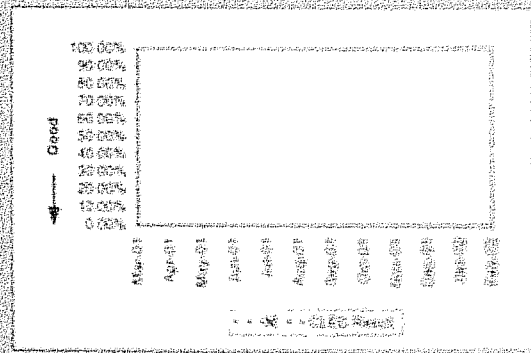
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01					5606:21	578	9:42		
Aug-01					4299:02	584	7:22		
Sep-01					3991:00	501	7:58		
Oct-01					4264:09	503	8:29		
Nov-01					4640:56	583	7:58		
Dec-01					3593:06	561	6:24		
Jan-02					4720:58	615	7:41		
Feb-02					4536:14	595	7:37		



Checklist #4 - Line Sharing Repair

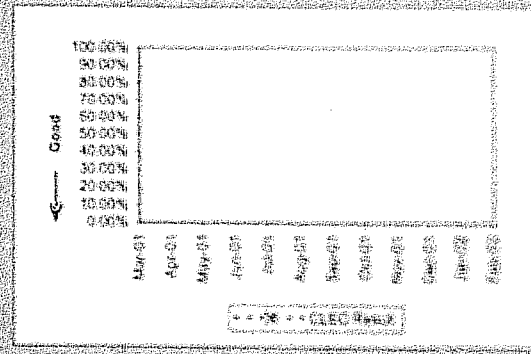
Repair Repeat Report Rate (Percent) (MR-7C)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



Repair Repeat Report Rate (Percent) (MR-7C*)-- No Dispatches

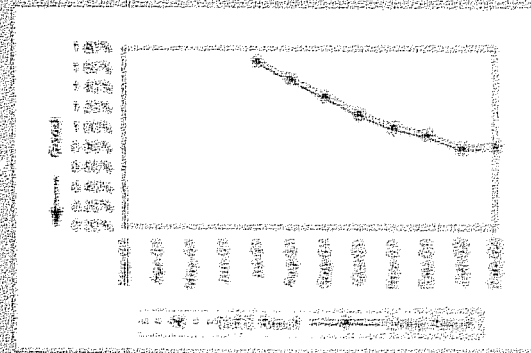
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



Checklist #4 - Line Sharing Repair

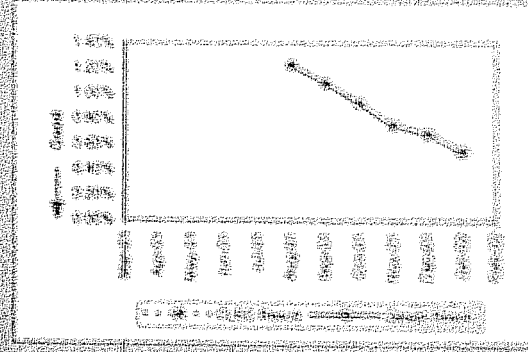
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sc	Parity Sc
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01					3521	210770	1.67%		
Aug-01					3119	208908	1.49%		
Sep-01					2728	206724	1.32%		
Oct-01					2337	204490	1.14%		
Nov-01					2034	201517	1.01%		
Dec-01					1865	199580	0.93%		
Jan-02					1690	197870	0.86%		
Feb-02					1589	193156	0.82%		



Trouble Rate (Percent) (MR-8*)

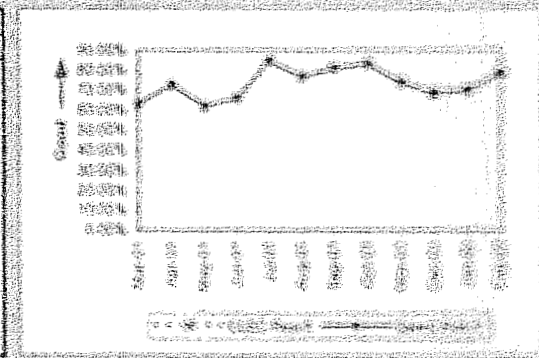
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sc	Parity Sc
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					2560	208908	1.23%		
Sep-01					2240	206724	1.08%		
Oct-01					1899	204490	0.93%		
Nov-01					1515	201517	0.75%		
Dec-01					1368	199580	0.69%		
Jan-02					1086	197870	0.55%		
Feb-02									



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

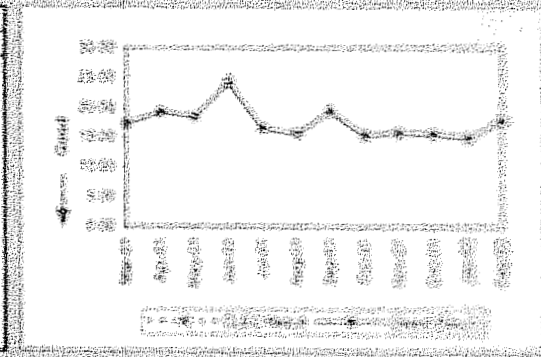
Installation Commitments Met (Percent) (OP-3E)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Sigma
Mar-01				83	131	63.36%		
Apr-01				64	88	72.73%		
May-01				46	74	62.16%		
Jun-01				49	74	66.22%		
Jul-01				62	73	84.93%		
Aug-01				70	91	76.92%		
Sep-01				57	70	81.43%		
Oct-01				85	102	83.33%		
Nov-01				80	108	74.07%		
Dec-01				68	99	68.69%		
Jan-02				33	47	70.21%		
Feb-02				62	79	78.48%		



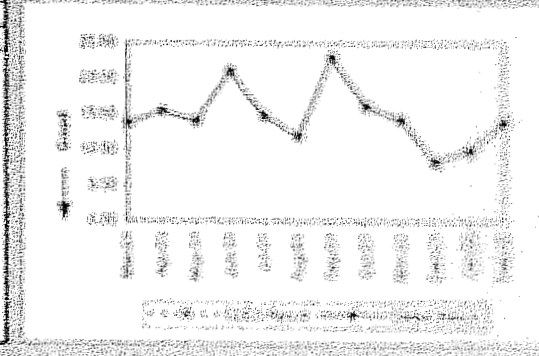
Installation Interval (Average Days) (OP-4E)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Sigma
Mar-01				2257	130	17.36		
Apr-01				1641	85	19.31		
May-01				1375	74	18.58		
Jun-01				1775	73	24.32		
Jul-01				2070	125	16.56		
Aug-01				2011	120	16.76		
Sep-01				1945	100	19.45		
Oct-01				1968	128	15.38		
Nov-01				1920	122	15.74		
Dec-01				1694	109	15.54		
Jan-02				803	54	14.87		
Feb-02				1606	90	17.84		



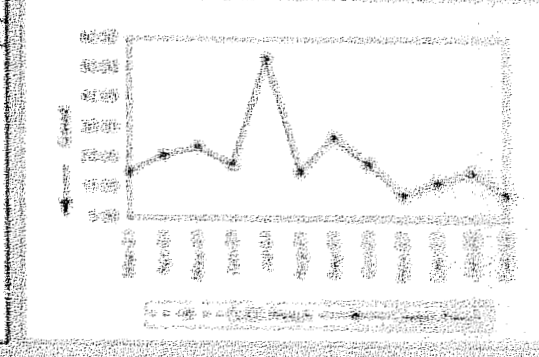
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Sigma
Mar-01				536	39	13.74		
Apr-01				310	25	12.40		
May-01				240	12	14.12		
Jun-01				463	22	21.05		
Jul-01				359	24	14.96		
Aug-01				291	24	12.12		
Sep-01				575	25	23.00		
Oct-01				308	19	16.21		
Nov-01				501	35	14.31		
Dec-01				340	40	8.50		
Jan-02				202	20	10.10		
Feb-02				394	28	14.07		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5)-- Interval Zone Two

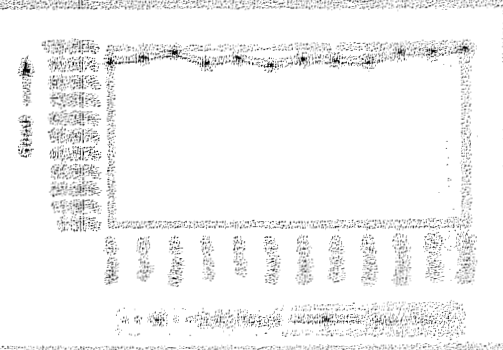
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Sigma
Mar-01				138	9	15.33		
Apr-01				84	4	21.00		
May-01				262	11	23.82		
Jun-01				54	3	18.00		
Jul-01				213	4	53.25		
Aug-01				78	5	15.60		
Sep-01				136	5	27.20		
Oct-01				129	7	18.43		
Nov-01				55	7	7.86		
Dec-01				24	2	12.00		
Jan-02				61	4	15.25		
Feb-02				8	1	8.00		



Checklist #5 - Unbundled Transport

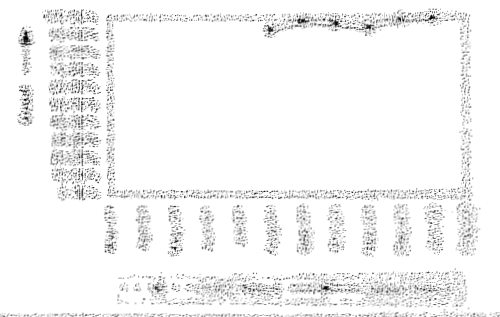
New Service Installation Quality

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Mar-01				[illegible]	[illegible]	[illegible]		
Apr-01				[illegible]	[illegible]	[illegible]		
May-01				[illegible]	[illegible]	[illegible]		
Jun-01				[illegible]	[illegible]	[illegible]		
Jul-01				[illegible]	[illegible]	[illegible]		
Aug-01				[illegible]	[illegible]	[illegible]		
Sep-01				[illegible]	[illegible]	[illegible]		
Oct-01				[illegible]	[illegible]	[illegible]		
Nov-01				[illegible]	[illegible]	[illegible]		
Dec-01				[illegible]	[illegible]	[illegible]		
Jan-02				[illegible]	[illegible]	[illegible]		
Feb-02				[illegible]	[illegible]	[illegible]		



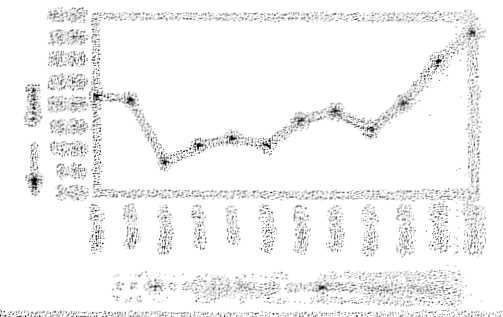
New Service Installation Quality

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01				[illegible]	[illegible]	[illegible]		
Sep-01				[illegible]	[illegible]	[illegible]		
Oct-01				[illegible]	[illegible]	[illegible]		
Nov-01				[illegible]	[illegible]	[illegible]		
Dec-01				[illegible]	[illegible]	[illegible]		
Jan-02				[illegible]	[illegible]	[illegible]		
Feb-02								



Interval for Pending Orders Delayed Past Due Date

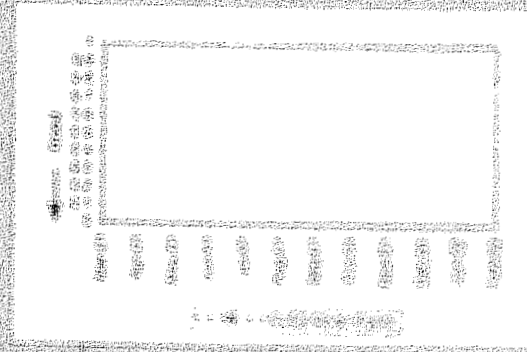
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Mar-01				[illegible]	[illegible]	[illegible]		
Apr-01				[illegible]	[illegible]	[illegible]		
May-01				[illegible]	[illegible]	[illegible]		
Jun-01				[illegible]	[illegible]	[illegible]		
Jul-01				[illegible]	[illegible]	[illegible]		
Aug-01				[illegible]	[illegible]	[illegible]		
Sep-01				[illegible]	[illegible]	[illegible]		
Oct-01				[illegible]	[illegible]	[illegible]		
Nov-01				[illegible]	[illegible]	[illegible]		
Dec-01				[illegible]	[illegible]	[illegible]		
Jan-02				[illegible]	[illegible]	[illegible]		
Feb-02				[illegible]	[illegible]	[illegible]		



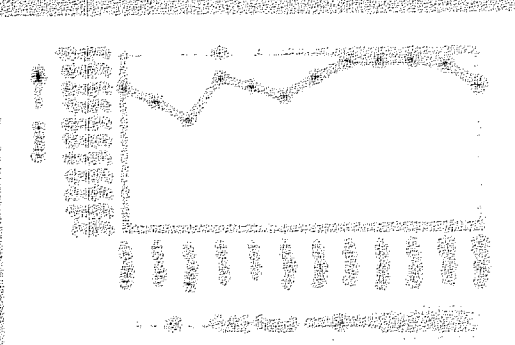
Checklist #5 - Unbundled Transport (UNT) OSS Exceptions

Count of Pending Orders Delayed for Facilities Reasons (UNT OSS 10P-166)

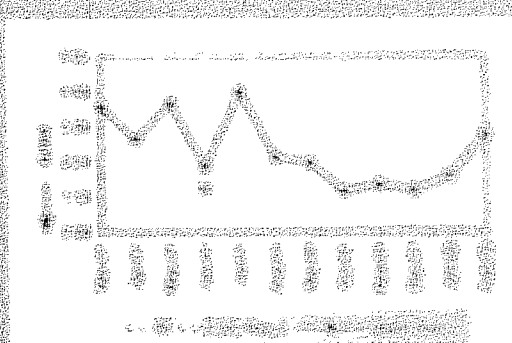
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



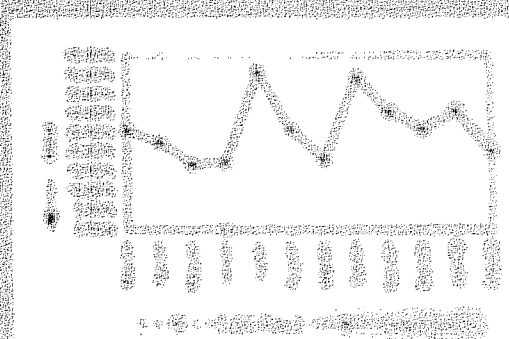
Date	CLEC Num	CLEC Denom	CLEC Perf	Qwest Num	Qwest Denom	Qwest Perf	Diff	Sig
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01								
Oct-01								
Nov-01								
Dec-01								
Jan-02								
Feb-02								



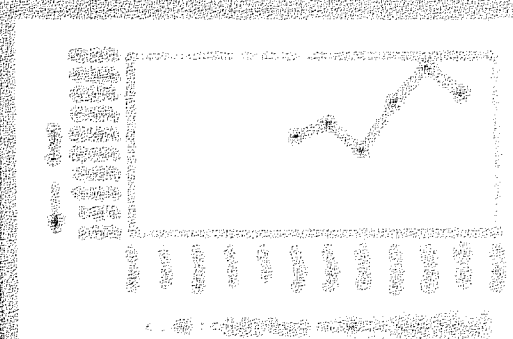
Date	CLEC Num	CLEC Denom	CLEC Perf	Qwest Num	Qwest Denom	Qwest Perf	Diff	Sig
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01								
Oct-01								
Nov-01								
Dec-01								
Jan-02								
Feb-02								



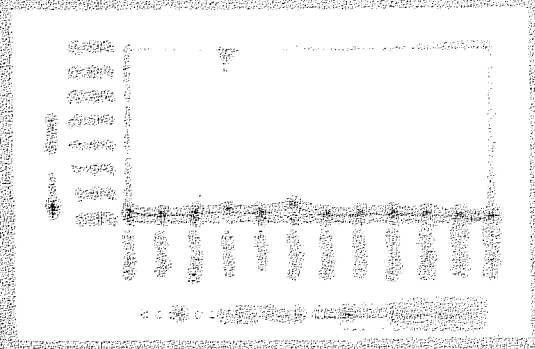
Date	CLEC Num	CLEC Denom	CLEC Perf	Qwest Num	Qwest Denom	Qwest Perf	Diff	Sig
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01								
Oct-01								
Nov-01								
Dec-01								
Jan-02								
Feb-02								



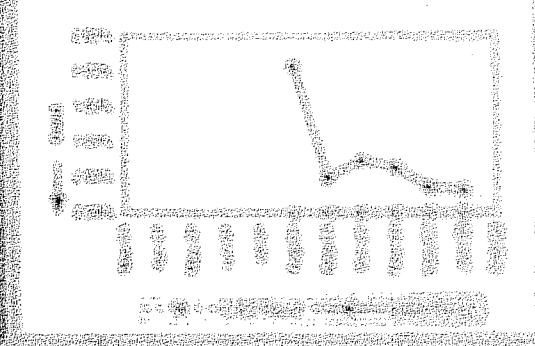
Date	CLEC Num	CLEC Denom	CLEC Perf	Qwest Num	Qwest Denom	Qwest Perf	Diff	Sig
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01								
Oct-01								
Nov-01								
Dec-01								
Jan-02								
Feb-02								



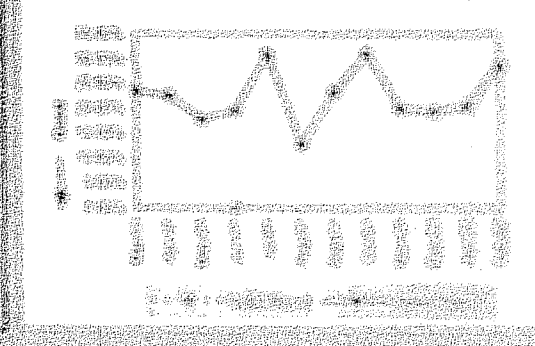
Date	CLEC Num	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	0	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	0	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	0	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	0	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	0	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	0	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	0	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	0	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	0	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	0	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	0	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



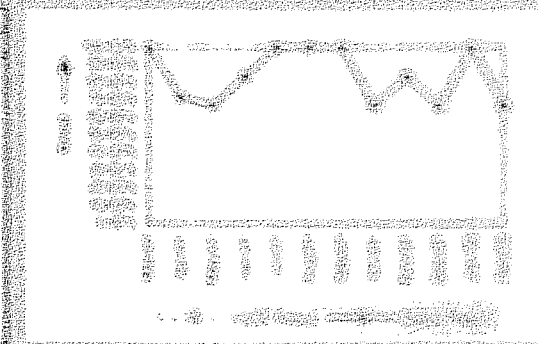
Date	CLEC Num	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	0	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	0	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	0	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	0	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	0	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	0	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02								



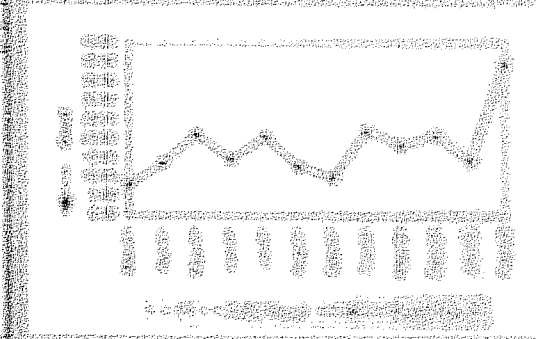
Date	CLEC Num	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01								
Apr-01								
May-01								
Jun-01	0	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01								
Aug-01								
Sep-01								
Oct-01								
Nov-01								
Dec-01								
Jan-02								
Feb-02								



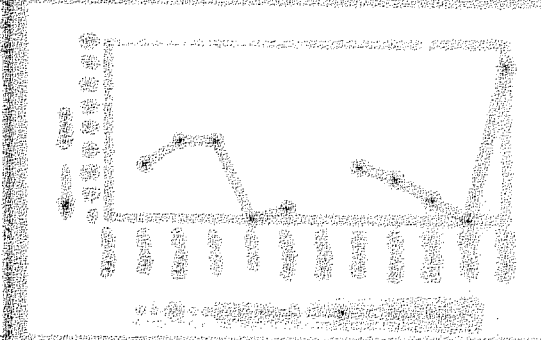
Date	CLEC Num							
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01								
Oct-01								
Nov-01								
Dec-01								
Jan-02								
Feb-02								



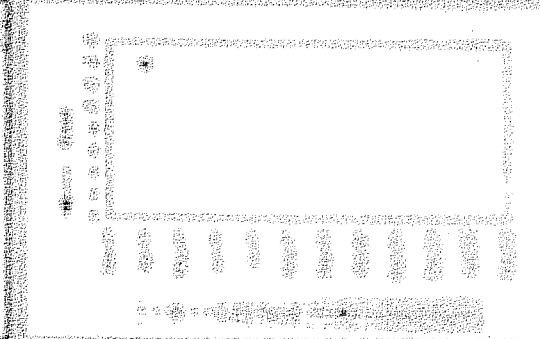
Date	CLEC Num							
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01								
Oct-01								
Nov-01								
Dec-01								
Jan-02								
Feb-02								



Date	CLEC Num							
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01								
Oct-01								
Nov-01								
Dec-01								
Jan-02								
Feb-02								



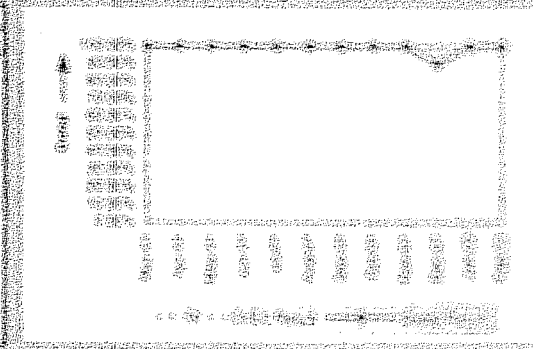
Date	CLEC Num							
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01								
Oct-01								
Nov-01								
Dec-01								
Jan-02								
Feb-02								



Checklist #5 - Unbundled Transport (UNE-T) Above DS1 Level

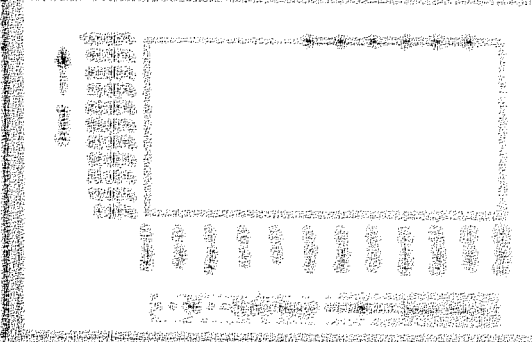
New Service Installation Quality (Percent [illegible])

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Qwest Z	Qwest Sig
Mar-01				[illegible]	[illegible]	[illegible]		
Apr-01				[illegible]	[illegible]	[illegible]		
May-01				[illegible]	[illegible]	[illegible]		
Jun-01				[illegible]	[illegible]	[illegible]		
Jul-01				[illegible]	[illegible]	[illegible]		
Aug-01				[illegible]	[illegible]	[illegible]		
Sep-01				[illegible]	[illegible]	[illegible]		
Oct-01				[illegible]	[illegible]	[illegible]		
Nov-01				[illegible]	[illegible]	[illegible]		
Dec-01				[illegible]	[illegible]	[illegible]		
Jan-02				[illegible]	[illegible]	[illegible]		
Feb-02				[illegible]	[illegible]	[illegible]		



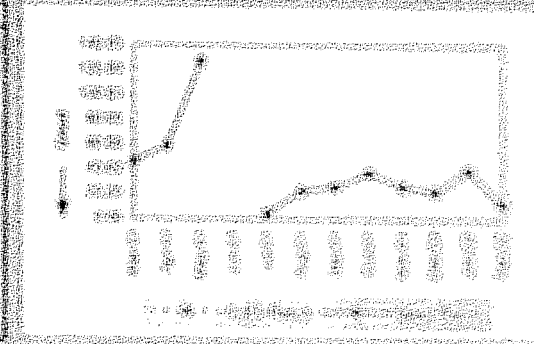
New Service Installation Quality (Percent [illegible])

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Qwest Z	Qwest Sig
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01				[illegible]	[illegible]	[illegible]		
Sep-01				[illegible]	[illegible]	[illegible]		
Oct-01				[illegible]	[illegible]	[illegible]		
Nov-01				[illegible]	[illegible]	[illegible]		
Dec-01				[illegible]	[illegible]	[illegible]		
Jan-02				[illegible]	[illegible]	[illegible]		
Feb-02				[illegible]	[illegible]	[illegible]		



Interval for Pending Orders Delayed Past Due Date (Days)

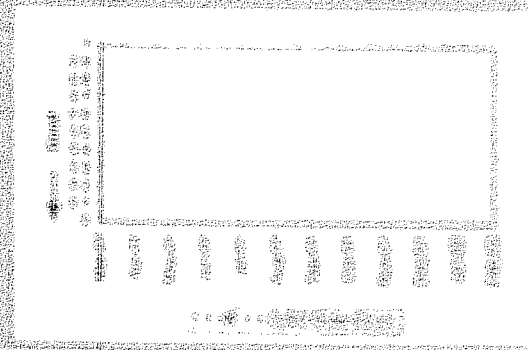
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Qwest Z	Qwest Sig
Mar-01				[illegible]	[illegible]	[illegible]		
Apr-01				[illegible]	[illegible]	[illegible]		
May-01				[illegible]	[illegible]	[illegible]		
Jun-01				[illegible]	[illegible]	[illegible]		
Jul-01				[illegible]	[illegible]	[illegible]		
Aug-01				[illegible]	[illegible]	[illegible]		
Sep-01				[illegible]	[illegible]	[illegible]		
Oct-01				[illegible]	[illegible]	[illegible]		
Nov-01				[illegible]	[illegible]	[illegible]		
Dec-01				[illegible]	[illegible]	[illegible]		
Jan-02				[illegible]	[illegible]	[illegible]		
Feb-02				[illegible]	[illegible]	[illegible]		



Checklist #5 - Unbundled Transport (UNE) [illegible]

Count of Pending Orders Delayed for Facilities Reasons [illegible]

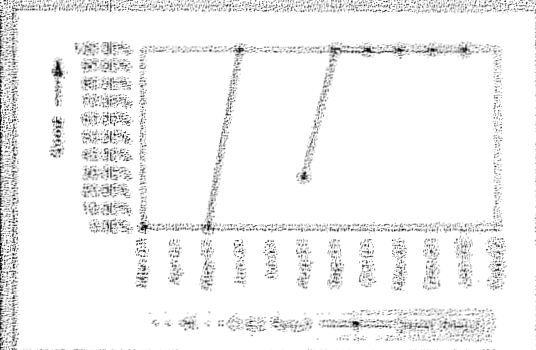
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

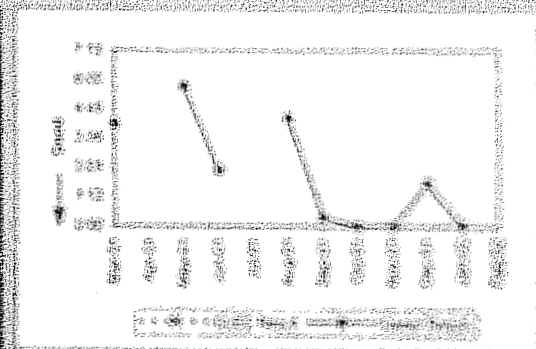
All Troubles Cleared within 4 Hours (Percent) (MR-5B) -- Interexchange Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sc	Daily Score
Mar-01				0	1	0.00%		
Apr-01								
May-01				0	2	0.00%		
Jun-01				2	2	100.00%		
Jul-01								
Aug-01				2	7	28.57%		
Sep-01				1	1	100.00%		
Oct-01				1	1	100.00%		
Nov-01				1	1	100.00%		
Dec-01				1	1	100.00%		
Jan-02				1	1	100.00%		
Feb-02								



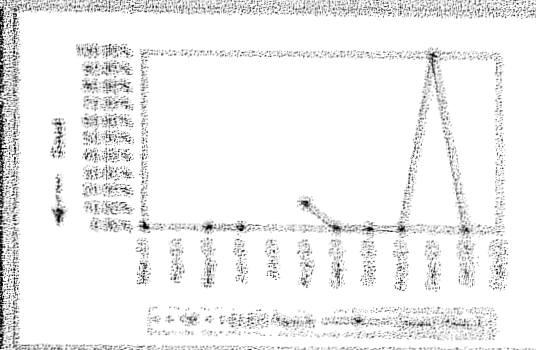
Mean Time to Restore (Hours:Minutes) (MR-4E) -- Interexchange Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sc	Daily Score
Mar-01				4:13	1	4:13		
Apr-01								
May-01				11:30	2	5:45		
Jun-01				4:36	2	2:18		
Jul-01								
Aug-01				31:08	7	4:27		
Sep-01				0:22	1	0:22		
Oct-01				0:01	1	0:01		
Nov-01				0:01	1	0:01		
Dec-01				1:45	1	1:45		
Jan-02				0:03	1	0:03		
Feb-02								



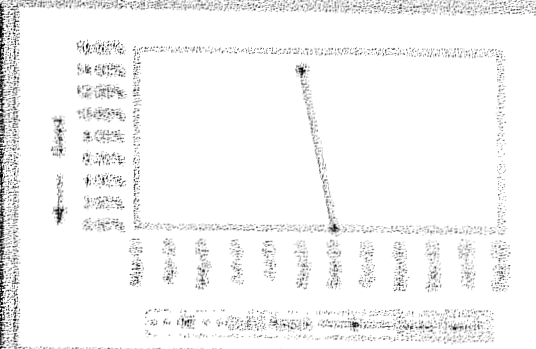
Repair Repeat Report Rate (Percent) (MR-7E) -- Interexchange Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sc	Daily Score
Mar-01				0	1	0.00%		
Apr-01								
May-01				0	2	0.00%		
Jun-01				0	2	0.00%		
Jul-01								
Aug-01				1	7	14.29%		
Sep-01				0	1	0.00%		
Oct-01				0	1	0.00%		
Nov-01				0	1	0.00%		
Dec-01				1	1	100.00%		
Jan-02				0	1	0.00%		
Feb-02								



Repair Repeat Report Rate (Percent) (MR-7E) -- Interexchange Zone Two

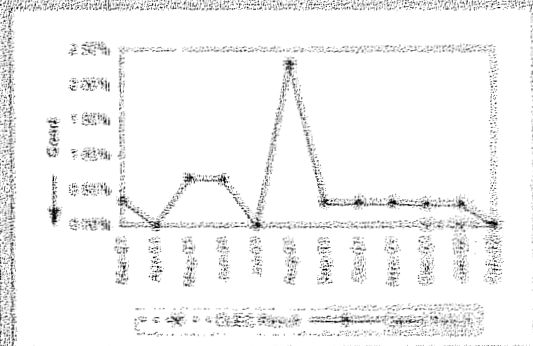
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sc	Daily Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01				1	7	14.29%		
Sep-01				0	1	0.00%		
Oct-01								
Nov-01								
Dec-01								
Jan-02								
Feb-02								



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Result

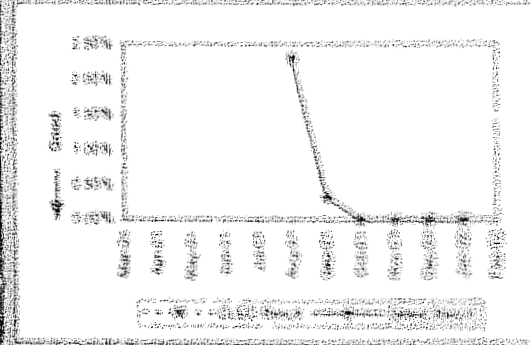
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01				1	282	0.35%		
Apr-01				0	295	0.00%		
May-01				2	298	0.67%		
Jun-01				2	306	0.65%		
Jul-01				0	303	0.00%		
Aug-01				7	304	2.30%		
Sep-01				1	306	0.33%		
Oct-01				1	309	0.32%		
Nov-01				1	312	0.32%		
Dec-01	0	3	0.00%	1	331	0.30%	-0.09	-1.06
Jan-02	0	3	0.00%	1	334	0.30%	-0.09	-1.06
Feb-02	0	3	0.00%	0	336	0.00%	N/A	N/A



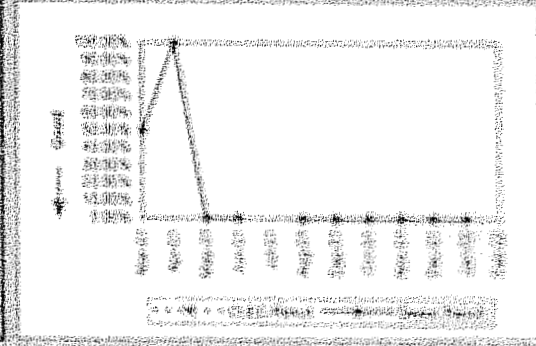
Trouble Rate (Percent) (MR-8')-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01				7	304	2.30%		
Sep-01				1	306	0.33%		
Oct-01				0	309	0.00%		
Nov-01				0	312	0.00%		
Dec-01	0	3	0.00%	0	331	0.00%	N/A	N/A
Jan-02	0	3	0.00%	0	334	0.00%	N/A	N/A
Feb-02								



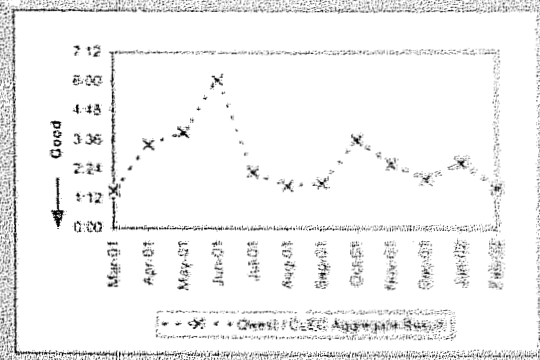
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01				1	2	50.00%		
Apr-01				1	1	100.00%		
May-01				0	2	0.00%		
Jun-01				0	2	0.00%		
Jul-01								
Aug-01				0	2	0.00%		
Sep-01				0	1	0.00%		
Oct-01				0	1	0.00%		
Nov-01				0	1	0.00%		
Dec-01				0	1	0.00%		
Jan-02				0	1	0.00%		
Feb-02								



Checklist #7 - E911

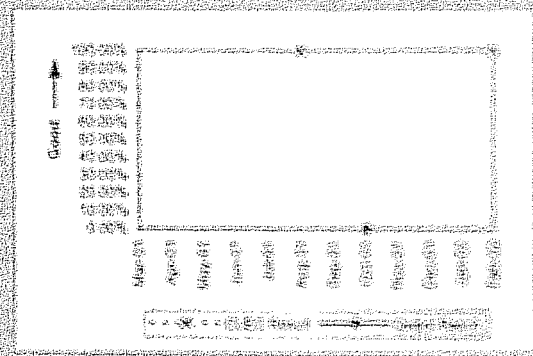
Time to Update Databases (Hours:Minutes) (DB-1A)	
Date	Qwest / CLEC Aggregate Result
Mar-01	1:33
Apr-01	3:25
May-01	3:56
Jun-01	6:04
Jul-01	2:18
Aug-01	1:44
Sep-01	1:51
Oct-01	3:37
Nov-01	2:38
Dec-01	2:01
Jan-02	2:42
Feb-02	1:38



Checklist #7 - E911/911 Trunk Installation

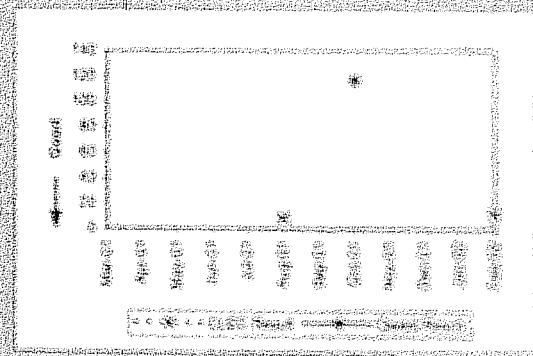
Installation Commitments Met (Percent) (OP-3E)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	1	100.00%	0.00%					
Sep-01									
Oct-01					0	1	0.00%		
Nov-01									
Dec-01									
Jan-02									
Feb-02	1	1	100.00%	0.00%					



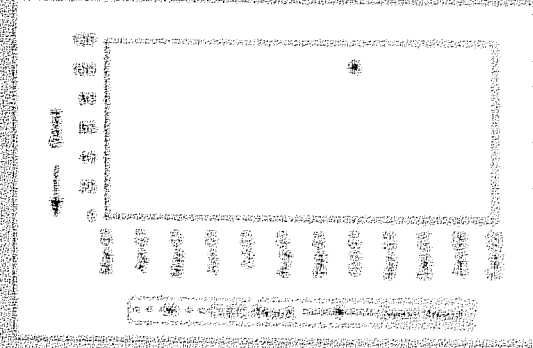
Installation Interval (Average Days) (OP-4E)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	9	1	9.00						
Sep-01									
Oct-01					117	1	117.00		
Nov-01									
Dec-01									
Jan-02									
Feb-02	13	1	13.00						



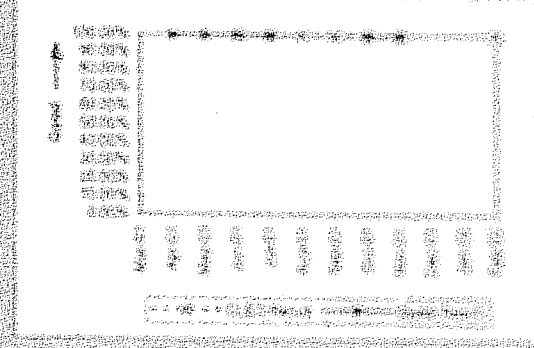
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01					104	1	104.00		
Nov-01									
Dec-01									
Jan-02									
Feb-02									



New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

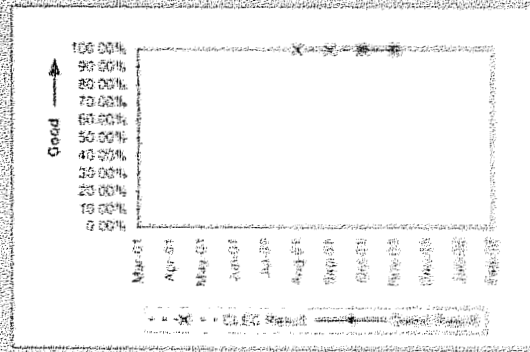
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01									
Apr-01					1	1	100.00%		
May-01					1	1	100.00%		
Jun-01	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Jul-01	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Aug-01	2	2	100.00%	0.00%					
Sep-01	2	2	100.00%	0.00%					
Oct-01	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
Nov-01	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
Dec-01									
Jan-02									
Feb-02	1	1	100.00%	0.00%					



Checklist #7 - E911/911 Trunk Installation

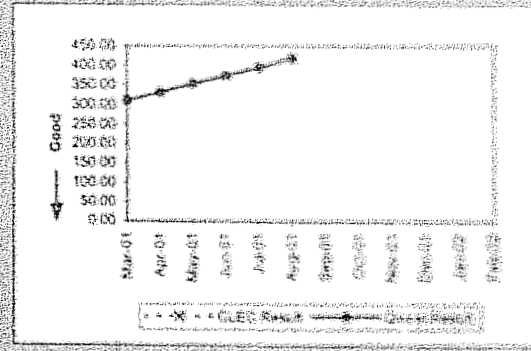
New Service Installation Quality (Percent) (OP-5*)– Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	2	2	100.00%	0.00%					
Sep-01	2	2	100.00%	0.00%					
Oct-01	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
Nov-01	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
Dec-01									
Jan-02									
Feb-02									



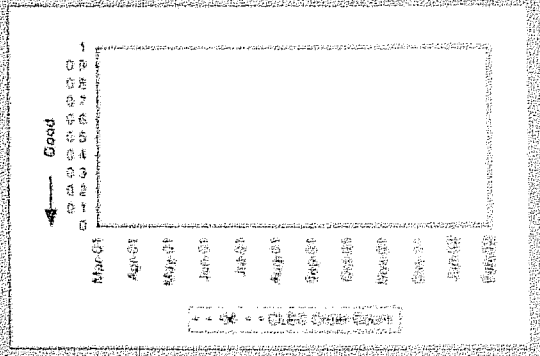
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					931	3	310.33		
Apr-01					994	3	331.33		
May-01					1060	3	353.33		
Jun-01					1123	3	374.33		
Jul-01					1186	3	395.33		
Aug-01					1255	3	418.33		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



Checklist #7 - E911/911 Trunk Installation

Count of Pending Orders Delayed for Facilities Reasons E911 (OP-15B)	
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



CONTINUATION

[4]

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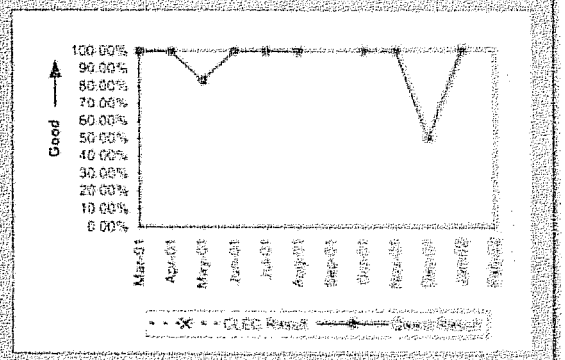
Checklist #7 - E911/911 Trunk Repair

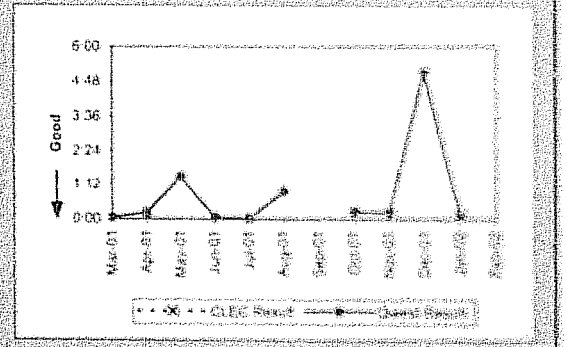
All Troubles Cleared within 4 hours (Percent) (MR-5B)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Mar-01					5	5	100.00%		
Apr-01					5	5	100.00%		
May-01					5	6	83.33%		
Jun-01					1	1	100.00%		
Jul-01					1	1	100.00%		
Aug-01					2	2	100.00%		
Sep-01									
Oct-01					6	6	100.00%		
Nov-01					1	1	100.00%		
Dec-01					1	2	50.00%		
Jan-02					1	1	100.00%		
Feb-02									



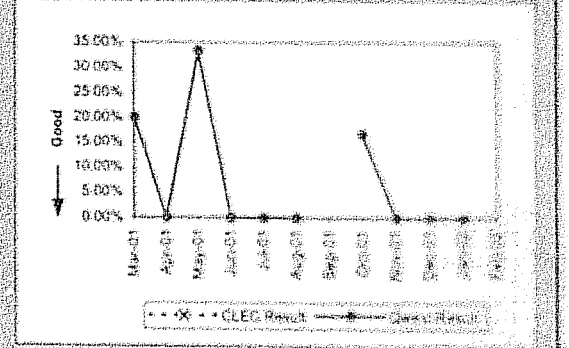
Mean Time to Restore (Hours:Minutes) (MR-6E)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Mar-01					0:21	5	0:04		
Apr-01					1:03	5	0:13		
May-01					9:03	6	1:30		
Jun-01					0:03	1	0:03		
Jul-01					0:01	1	0:01		
Aug-01					1:59	2	0:59		
Sep-01									
Oct-01					1:36	6	0:16		
Nov-01					0:15	1	0:15		
Dec-01					10:16	2	5:08		
Jan-02					0:10	1	0:10		
Feb-02									



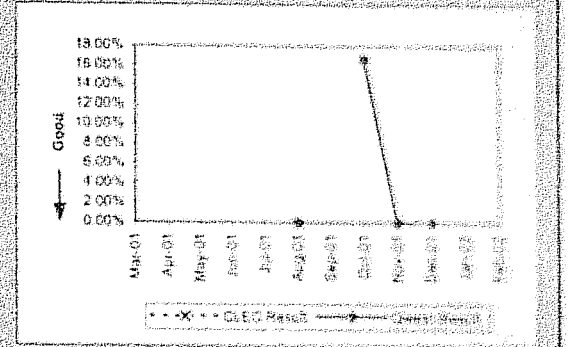
Repair Repeat Report Rate (Percent) (MR-7E)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Mar-01					1	5	20.00%		
Apr-01					0	5	0.00%		
May-01					2	6	33.33%		
Jun-01					0	1	0.00%		
Jul-01					0	1	0.00%		
Aug-01					0	2	0.00%		
Sep-01									
Oct-01					1	6	16.67%		
Nov-01					0	1	0.00%		
Dec-01					0	2	0.00%		
Jan-02					0	1	0.00%		
Feb-02									



Repair Repeat Report Rate (Percent) (MR-7E*)-- Interval Zone Two

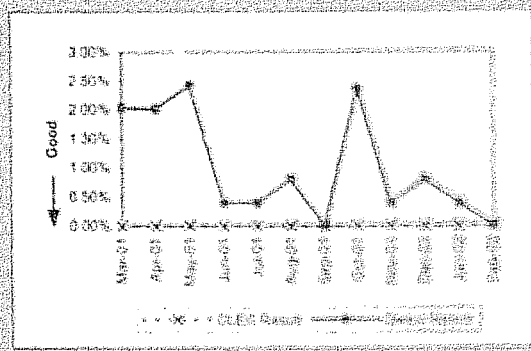
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					0	1	0.00%		
Sep-01									
Oct-01					1	6	16.67%		
Nov-01					0	1	0.00%		
Dec-01					0	2	0.00%		
Jan-02									
Feb-02									



Checklist #7 - E911/911 Trunk Repair

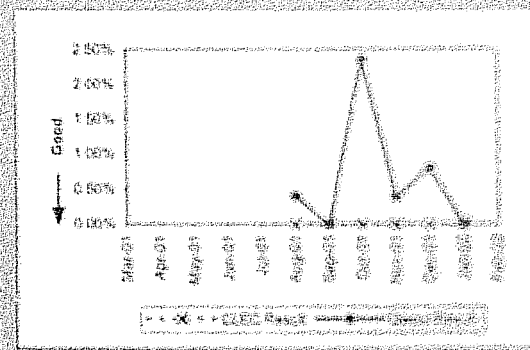
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Mar-01	0	16	0.00%	0.00%	5	246	2.03%	-0.56	-1.34
Apr-01	0	18	0.00%	0.00%	5	249	2.01%	-0.59	-1.36
May-01	0	18	0.00%	0.00%	6	248	2.42%	-0.65	-1.39
Jun-01	0	20	0.00%	0.00%	1	251	0.40%	-0.27	-1.17
Jul-01	0	20	0.00%	0.00%	1	251	0.40%	-0.27	-1.17
Aug-01	0	28	0.00%	0.00%	2	251	0.80%	-0.45	-1.27
Sep-01	0	28	0.00%	0.00%	0	249	0.00%	N/A	N/A
Oct-01	0	32	0.00%	0.00%	6	256	2.34%	-0.83	-1.5
Nov-01	0	32	0.00%	0.00%	1	253	0.40%	-0.34	-1.2
Dec-01	0	32	0.00%	0.00%	2	253	0.79%	-0.48	-1.29
Jan-02	0	32	0.00%	0.00%	1	259	0.39%	-0.33	-1.2
Feb-02	0	34	0.00%	0.00%	0	259	0.00%	N/A	N/A



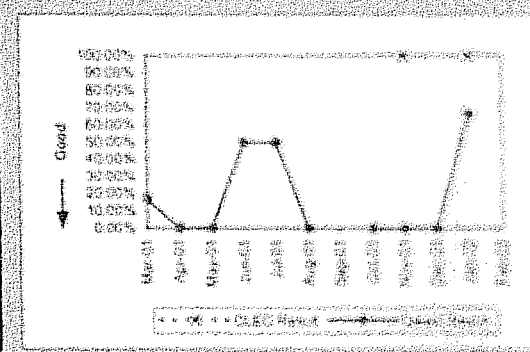
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	28	0.00%	0.00%	1	251	0.40%	-0.32	-1.19
Sep-01	0	28	0.00%	0.00%	0	249	0.00%	N/A	N/A
Oct-01	0	32	0.00%	0.00%	6	256	2.34%	-0.83	-1.5
Nov-01	0	32	0.00%	0.00%	1	253	0.40%	-0.34	-1.2
Dec-01	0	32	0.00%	0.00%	2	253	0.79%	-0.48	-1.29
Jan-02	0	32	0.00%	0.00%	0	259	0.00%	N/A	N/A
Feb-02									



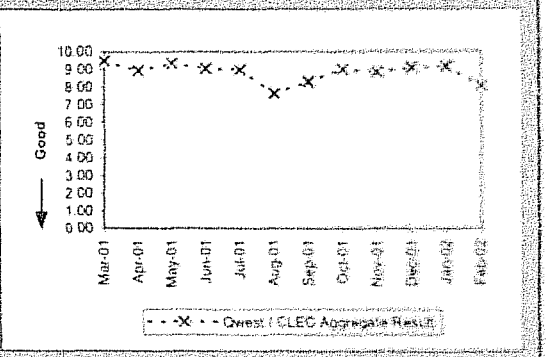
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Mar-01					1	6	16.67%		
Apr-01					0	5	0.00%		
May-01					0	6	0.00%		
Jun-01					1	2	50.00%		
Jul-01					1	2	50.00%		
Aug-01					0	2	0.00%		
Sep-01									
Oct-01					0	6	0.00%		
Nov-01	1	1	100.00%	0.00%	0	1	0.00%	N/A	-0.59
Dec-01					0	2	0.00%		
Jan-02	3	3	100.00%	0.00%	2	3	66.67%	0.61	-0.63
Feb-02									

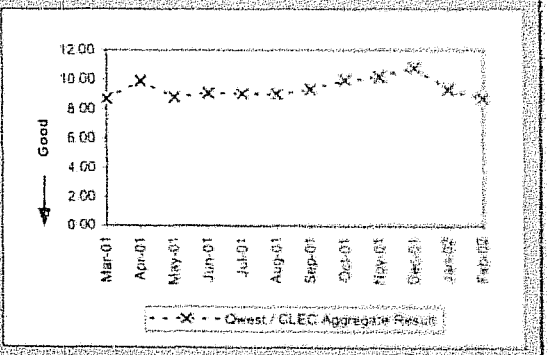


Checklist #7 - Operator Services - Directory Assistance

Speed of Answer - Directory Assistance (Avg Sec) (DA-1)	
Date	Qwest / CLEC Aggregate Result
Mar-01	9.50
Apr-01	8.95
May-01	9.37
Jun-01	9.07
Jul-01	9.00
Aug-01	7.65
Sep-01	8.32
Oct-01	9.03
Nov-01	8.86
Dec-01	9.11
Jan-02	9.18
Feb-02	8.06



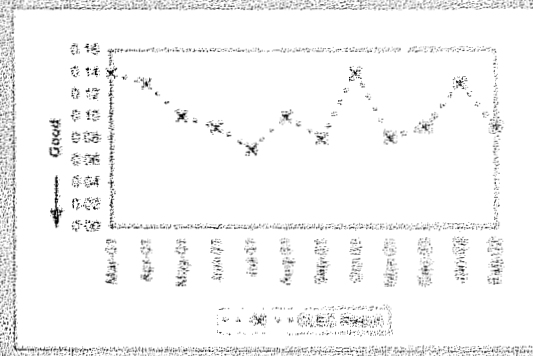
Speed of Answer - Operator Services (Avg Sec) (OS-1)	
Date	Qwest / CLEC Aggregate Result
Mar-01	8.72
Apr-01	9.92
May-01	8.80
Jun-01	9.10
Jul-01	9.07
Aug-01	9.03
Sep-01	9.34
Oct-01	9.99
Nov-01	10.19
Dec-01	10.78
Jan-02	9.35
Feb-02	8.72



Checklist #8 - Directory Listings

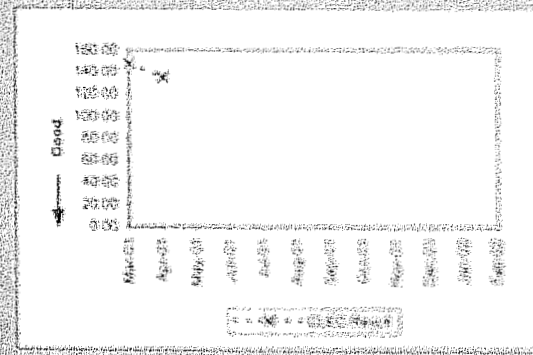
Time to Update Databases (Avg Sec) (DB-1C-1)

Date	CLEC Result
Mar-01	0.14
Apr-01	0.13
May-01	0.10
Jun-01	0.09
Jul-01	0.07
Aug-01	0.10
Sep-01	0.08
Oct-01	0.14
Nov-01	0.08
Dec-01	0.09
Jan-02	0.13
Feb-02	0.09



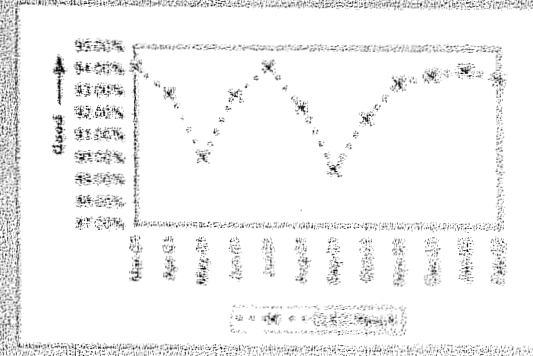
Time to Update Databases (Avg Sec) (DB-1C-2)

Date	CLEC Result
Mar-01	148.11
Apr-01	135.73
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



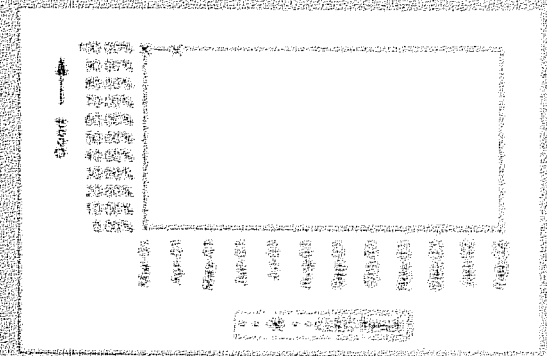
Accurate Database Updates (Percent) (DB-2C-1)

Date	CLEC Result
Mar-01	94.13%
Apr-01	92.62%
May-01	90.11%
Jun-01	92.84%
Jul-01	94.17%
Aug-01	92.33%
Sep-01	89.59%
Oct-01	91.86%
Nov-01	93.45%
Dec-01	93.79%
Jan-02	94.04%
Feb-02	93.62%



Checklist #8 - Directory Listings

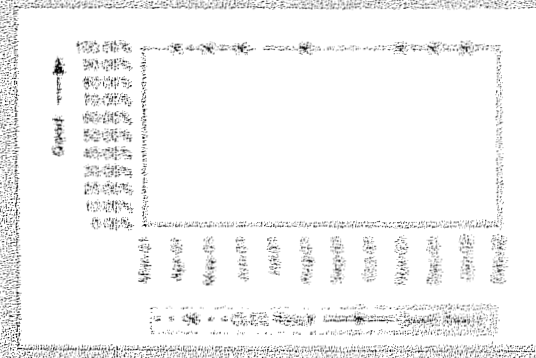
Accurate Database Updates (Percent) (DB-2C-2)	
Date	CLEC Result
Mar-01	100.00%
Apr-01	99.44%
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Checklist #9 - NXX Code Activation

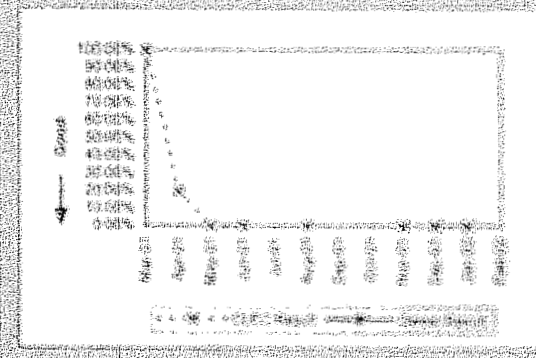
NXX Code Activation (Percent) (NP-1A)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Mar-01						
Apr-01	4	4	100.00%			
May-01	1	1	100.00%			
Jun-01	2	2	100.00%			
Jul-01						
Aug-01	1	1	100.00%			
Sep-01						
Oct-01						
Nov-01	2	2	100.00%			
Dec-01	2	2	100.00%			
Jan-02	1	1	100.00%			
Feb-02						



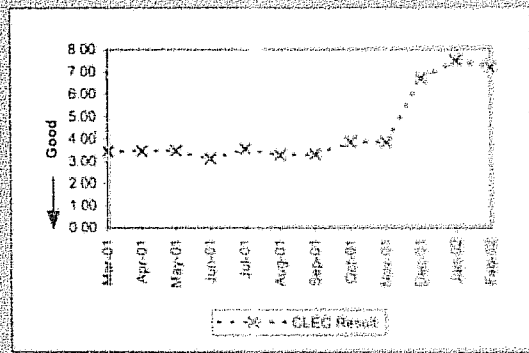
NXX Code Activation - Facility Delays (Percent) (NP-1B)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Mar-01	1	1	100.00%			
Apr-01	1	5	20.00%			
May-01	0	1	0.00%			
Jun-01	0	2	0.00%			
Jul-01						
Aug-01	0	1	0.00%			
Sep-01						
Oct-01						
Nov-01	0	2	0.00%			
Dec-01	0	2	0.00%			
Jan-02	0	1	0.00%			
Feb-02						



Checklist #10 - Databases and Signaling

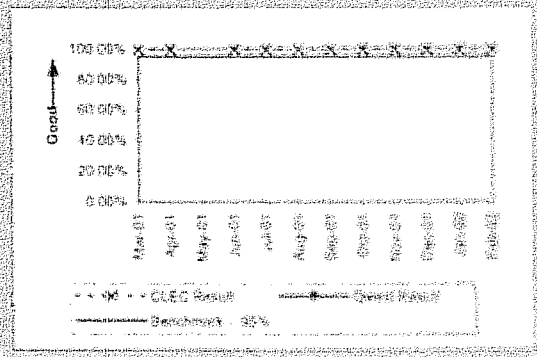
Time to Update Databases (Avg Sec) LIDB (DB-1B)	
Mo	CLEC Result
Mar-01	3.44
Apr-01	3.46
May-01	3.48
Jun-01	3.12
Jul-01	3.55
Aug-01	3.28
Sep-01	3.31
Oct-01	3.85
Nov-01	3.85
Dec-01	6.68
Jan-02	7.47
Feb-02	7.17



Checklist #11 - Number Portability**

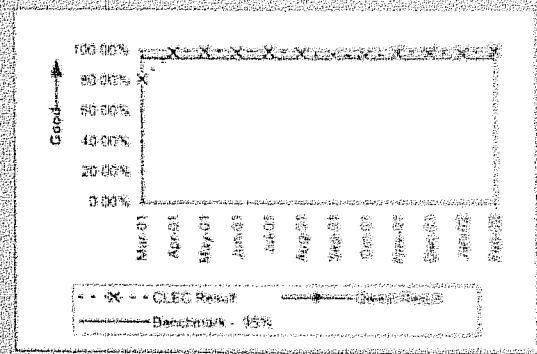
Number Portability Timeliness (Percent) (OP-8B)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	53	53	100.00%	0.00%					
Apr-01	10	10	100.00%	0.00%					
May-01									
Jun-01	39	39	100.00%	0.00%					
Jul-01	43	43	100.00%	0.00%					
Aug-01	39	39	100.00%	0.00%					
Sep-01	11	11	100.00%	0.00%					
Oct-01	25	25	100.00%	0.00%					
Nov-01	10	10	100.00%	0.00%					
Dec-01	14	14	100.00%	0.00%					
Jan-02	40	40	100.00%	0.00%					
Feb-02	65	65	100.00%	0.00%					



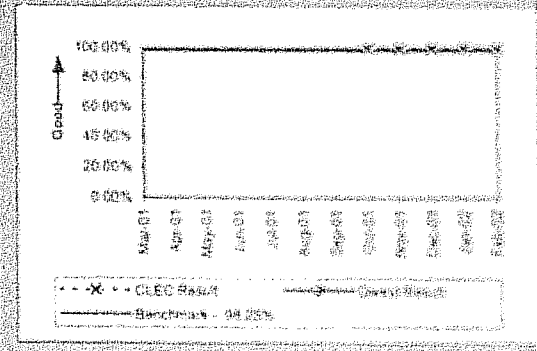
Percentage of LNP Triggers Set Prior to the Frame Due Time (Percent) (OP-8C)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	592	657	91.61%	38.74%					
Apr-01	1117	1129	98.94%	10.25%					
May-01	798	800	99.75%	4.99%					
Jun-01	836	845	99.05%	9.71%					
Jul-01	852	854	99.77%	4.83%					
Aug-01	645	656	98.32%	12.84%					
Sep-01	671	685	97.39%	15.95%					
Oct-01	552	570	96.84%	17.49%					
Nov-01	457	464	98.49%	12.19%					
Dec-01	350	358	98.31%	12.87%					
Jan-02	526	539	98.14%	13.49%					
Feb-02	738	739	99.86%	3.68%					



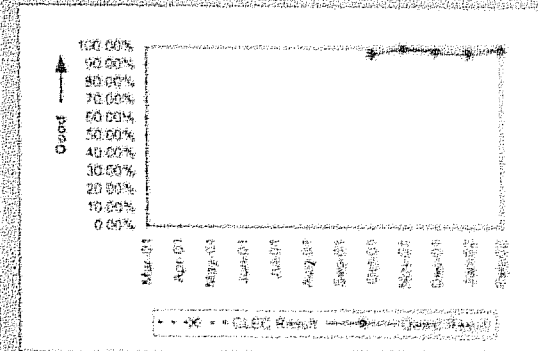
Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01	595	595	100.00%	0.00%					
Nov-01	474	474	100.00%	0.00%					
Dec-01	385	385	100.00%	0.00%					
Jan-02	607	607	100.00%	0.00%					
Feb-02	808	808	100.00%	0.00%					



LNP Trouble Reports Cleared within 24 Hours (Percent) (MR-11)

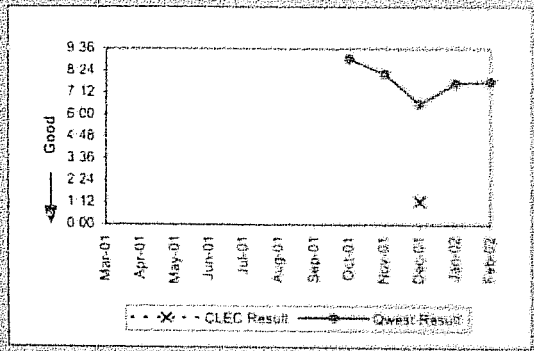
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01					205	212	96.70%		
Nov-01					265	267	99.25%		
Dec-01					265	271	97.79%		
Jan-02					229	237	96.62%		
Feb-02					222	224	99.11%		



Checklist #11 - Number Portability**

LNP Trouble Reports - Mean Time to Restore (Hours:Minutes) (MR-12)

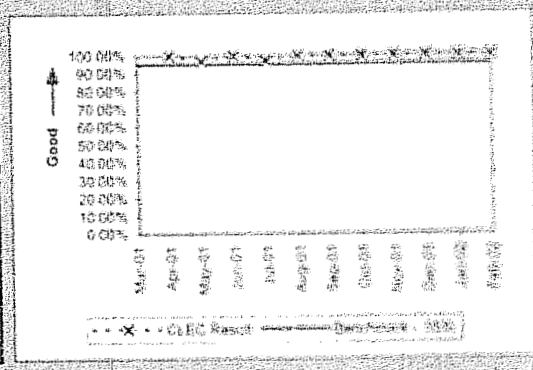
	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					3998 24	443	9:02		
					4162 00	506	8:14		
	1 17	1	1 17		3321 53	504	6:35	-0 54	-1.33
					4142 42	537	7:43		
					4008:04	515	7:47		



Checklist #13 - Reciprocal Compensation

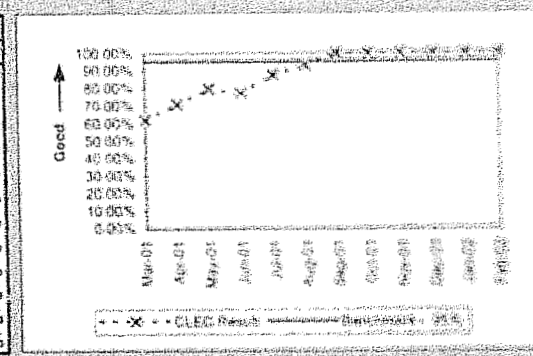
Billing Accuracy - Adjustments for Errors (Percent) Reciprocal Compensation (BI-3B)

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01			
Apr-01	6448.69	6448.69	100.00%
May-01	5076.99	5238.35	96.92%
Jun-01	6179.97	6179.97	100.00%
Jul-01	5747.32	5915.05	97.16%
Aug-01	4634.19	4634.19	100.00%
Sep-01	5708.83	5708.83	100.00%
Oct-01	7883.47	7883.47	100.00%
Nov-01	7690.54	7690.54	100.00%
Dec-01	8886.01	8886.01	100.00%
Jan-02	4779.51	4779.51	100.00%
Feb-02	8745.28	8745.28	100.00%



Billing Completeness (Percent) Reciprocal Compensation (BI-4B)

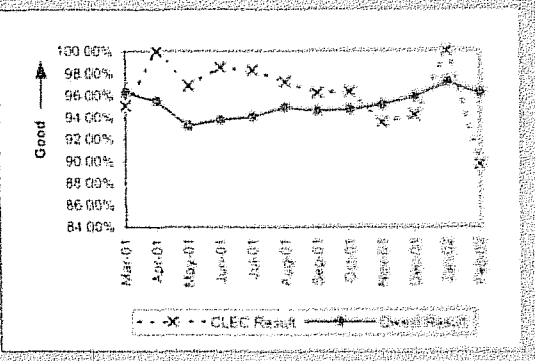
Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	3778.29	6078.37	62.16%
Apr-01	4573.83	6448.69	70.93%
May-01	4166.97	5238.35	79.55%
Jun-01	4782.54	6179.97	77.39%
Jul-01	5183.18	5915.05	87.63%
Aug-01	4324.36	4634.19	93.31%
Sep-01	5708.83	5708.83	100.00%
Oct-01	7883.47	7883.47	100.00%
Nov-01	7690.54	7690.54	100.00%
Dec-01	8886.01	8886.01	100.00%
Jan-02	4779.51	4779.51	100.00%
Feb-02	8745.28	8745.28	100.00%



Checklist #14 - Resale - Residence Installation

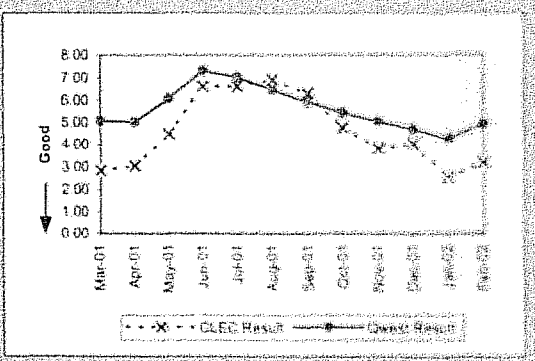
Installation Commitments Met (Percent) (OP-3A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	39	41	95.12%	21.57%	554	575	96.35%	0.44	-0.73
[illegible]	34	34	100.00%	0.00%	508	532	95.49%	-1.18	-1.72
[illegible]	63	68	92.65%	17.27%	622	667	93.25%	-1.13	-1.68
[illegible]	58	63	92.06%	11.95%	529	564	93.79%	-1.55	-1.94
[illegible]	115	117	98.29%	12.96%	603	641	94.07%	-1.78	-2.08
[illegible]	92	102	90.20%	16.36%	672	708	94.92%	-1.03	-1.63
[illegible]	79	85	92.94%	19.00%	509	538	94.61%	-0.61	-1.37
[illegible]	53	55	96.36%	18.72%	573	605	94.71%	-0.52	-1.32
[illegible]	56	62	90.32%	24.57%	554	582	95.19%	0.59	-0.64
[illegible]	48	52	92.31%	23.32%	471	491	95.93%	0.6	-0.64
[illegible]	57	57	100.00%	0.00%	485	499	97.19%	-1.22	-1.74
[illegible]	35	39	89.74%	30.34%	403	419	96.18%	1.67	0.01



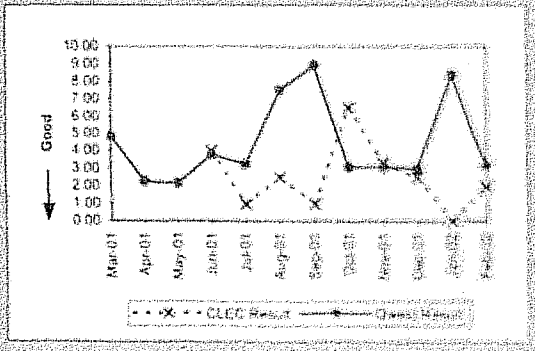
Installation Interval (Average Days) (OP-4A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	113	43	2.85	1.39	2923	575	5.08	-3	-2.83
[illegible]	95	31	3.06	1.48	2676	532	5.03	-1.88	-2.14
[illegible]	292	65	4.49	2.44	4064	667	6.09	-2.34	-2.42
[illegible]	487	69	6.62	2.17	4123	564	7.31	-0.81	-1.49
[illegible]	796	120	6.63	2.09	4661	663	7.03	-0.73	-1.44
[illegible]	777	112	6.94	3.67	4735	732	6.47	0.68	-0.59
[illegible]	365	60	6.31	2.98	3235	547	5.91	0.61	-0.63
[illegible]	262	55	4.76	3.10	3323	611	5.44	-0.82	-1.5
[illegible]	249	65	3.83	4.86	2974	588	5.06	-1.71	-2.04
[illegible]	214	53	4.04	3.41	2351	500	4.70	-0.85	-1.54
[illegible]	150	58	2.54	1.18	2143	500	4.29	-2.4	-2.46
[illegible]	125	39	3.21	3.02	2089	424	4.93	-1.67	-2.02



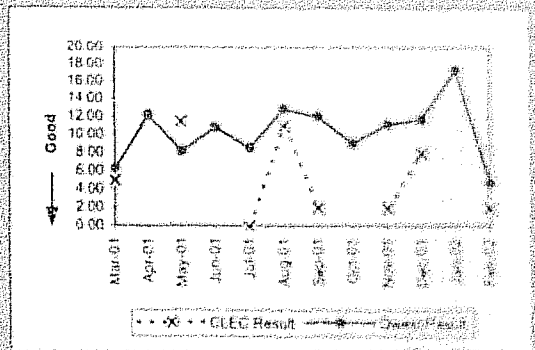
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]					34	7	4.86		
[illegible]					9	4	2.25		
[illegible]					43	20	2.15		
[illegible]	4	1	4.00		49	13	3.77	0.12	-0.93
[illegible]	1	1	1.00		36	11	3.27	-0.54	-1.33
[illegible]	5	2	2.50	0.71	136	18	7.56	-0.85	-1.52
[illegible]	2	2	1.00	0.00	125	14	8.93	-0.88	-1.53
[illegible]	13	2	6.50	0.71	37	12	3.08	1.48	-0.1
[illegible]	20	6	3.33	4.03	71	23	3.09	0.43	-0.74
[illegible]	5	2	2.50	3.54	54	18	3.00	-0.11	-1.07
[illegible]	0	2	0.00	0.00	109	13	8.38	-0.71	-1.43
[illegible]	4	2	2.00	1.41	38	12	3.17	-0.45	-1.27



Delayed Days for Facility Reasons (Average Days) (OP-6B-1)-- Dispatches Within MSAs

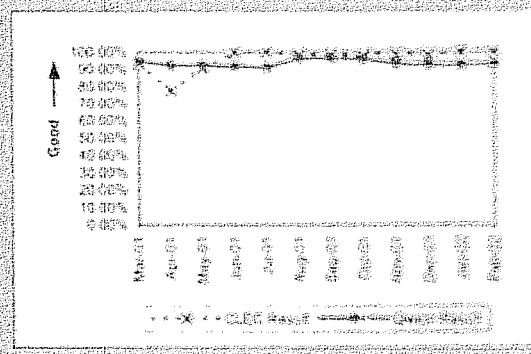
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	10	2	5.00	2.83	88	14	6.29	-0.48	-1.29
[illegible]					244	20	12.20		
[illegible]	23	2	11.50	4.95	205	25	8.20	0.56	-0.66
[illegible]					238	22	10.82		
[illegible]	0	1	0.00		257	30	8.57	-1.19	-1.73
[illegible]	11	1	11.00		245	19	12.89	-0.1	-1.06
[illegible]	2	1	2.00		193	16	12.06	-0.99	-1.6
[illegible]					209	23	9.09		
[illegible]	2	1	2.00		123	11	11.18	-1.43	-1.87
[illegible]	16	2	8.00	1.41	129	11	11.73	-0.76	-1.46
[illegible]					52	3	17.33		
[illegible]	4	2	2.00	0.00	43	9	4.78	-0.88	-1.54



Checklist #14 - Resale - Residence Installation

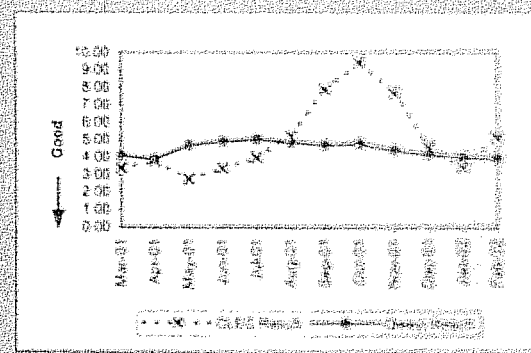
Installation Commitments Met (Percent) (OP-3B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	15	16	93 75%	24 21%	295	311	94 86%	0 24	-0 86
Apr-01	7	9	77 78%	41 57%	358	387	92 51%	1 38	-0 16
May-01	20	22	90 91%	28 75%	463	500	92 60%	0 34	-0 79
Jun-01	38	38	100 00%	0 00%	438	477	91 82%	-1 77	-2 06
Jul-01	69	69	100 00%	0 00%	406	445	91 24%	-2 4	-2 46
Aug-01	77	78	98 72%	11 25%	579	599	96 66%	-0 95	-1 58
Sep-01	77	78	98 72%	11 25%	420	435	96 55%	-0 97	-1 59
Oct-01	52	53	98 11%	13 61%	474	492	96 34%	-0 65	-1 4
Nov-01	75	76	98 68%	11 40%	442	474	93 25%	-1 75	-2 07
Dec-01	69	70	98 57%	11 87%	331	357	92 72%	-1 72	-2 05
Jan-02	49	49	100 00%	0 00%	345	373	92 49%	-1 87	-2 14
Feb-02	39	39	100 00%	0 00%	293	314	93 31%	-1 58	-1 96



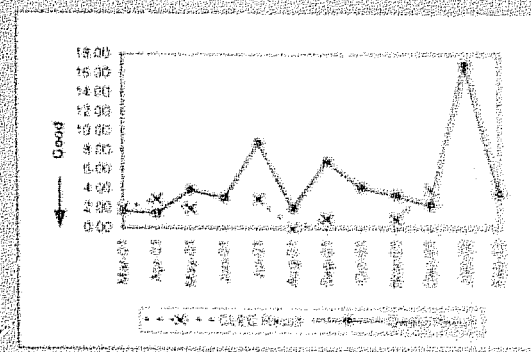
Installation Interval (Average Days) (OP-4B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	54	16	3 38	2 19	1271	311	4 09	-0 35	-1 21
Apr-01	34	9	3 78	3 35	1501	387	3 88	-0 07	-1 64
May-01	61	22	2 77	1.74	2344	500	4 69	-1 22	-1 74
Jun-01	128	38	3 37	1.87	2332	477	4 89	-1 79	-2.09
Jul-01	279	70	3.99	2.87	2254	447	5 04	-1 34	-1.81
Aug-01	425	81	5.25	2 70	2974	613	4 85	0 62	-0 62
Sep-01	623	79	7 89	4.05	2084	444	4.69	2.88	0.75
Oct-01	499	53	9.42	5 43	2356	494	4 77	3 72	1 26
Nov-01	593	77	7 70	4.30	2090	476	4 39	3.72	1 26
Dec-01	320	70	4 57	3.19	1503	361	4 16	0 81	-0.51
Jan-02	168	49	3 43	2 27	1502	375	4.01	-0 75	-1 46
Feb-02	200	39	5 13	4.10	1229	314	3 91	1 15	-0.3



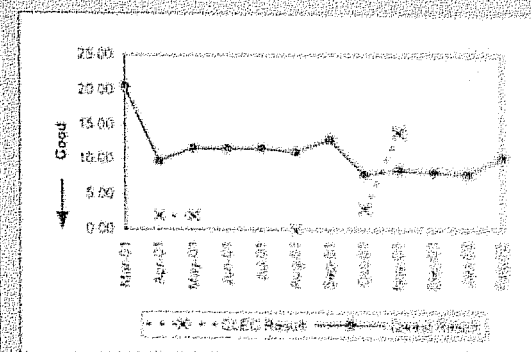
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	2	1	2 00		7	4	1 75	0 31	-0 81
Apr-01	3	1	3.00		9	6	1 50	0 75	-0 54
May-01	2	1	2 00		47	12	3 92	-0 28	-1 17
Jun-01					34	11	3 09		
Jul-01	3	1	3 00		115	13	8 85	-0 39	-1 23
Aug-01	0	1	0 00		32	16	2 00	-1 16	-1 7
Sep-01	1	1	1 00		55	8	6 88	-0 69	-1 42
Oct-01					38	9	4 22		
Nov-01	1	1	1 00		54	16	3 38	-0.82	-1 5
Dec-01	4	1	4 00		31	13	2.38	0 87	-0 47
Jan-02					339	20	16.95		
Feb-02					36	10	3.60		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2)-- Dispatches Outside MSAs

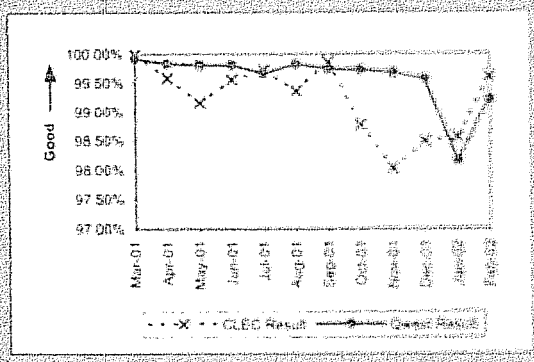
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					246	12	20 50		
Apr-01	2	1	2 00		225	23	9 78	-0 84	-1.51
May-01	2	1	2 00		291	25	11 64	-0 53	-1 32
Jun-01					324	28	11 57		
Jul-01					303	26	11 65		
Aug-01	0	1	0 00		89	8	11 12	-1 43	-1 87
Sep-01					117	9	13 00		
Oct-01	3	1	3 00		80	10	8 00	-0 79	-1 43
Nov-01	14	1	14 00		154	18	8 56	0 92	-0 44
Dec-01					140	17	8 24		
Jan-02					80	10	3 00		
Feb-02					113	11	10.27		



Checklist #14 - Resale - Residence Installation

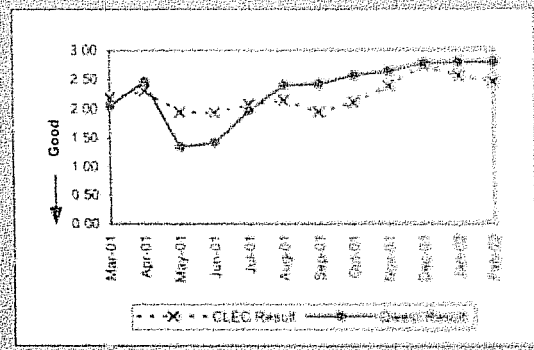
Installation Commitments Met (Percent) (OP-3C)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	210	210	100 00%	0 00%	12447	12456	99 93%	-0 39	-1.23
[illegible]	244	245	99 59%	6 38%	10626	10644	99 83%	0 8	-0 51
[illegible]	237	239	99 16%	9 11%	10195	10214	99 81%	1 72	0.04
[illegible]	457	459	99 56%	6 59%	10996	11017	99 81%	1 06	-0 36
[illegible]	374	375	99 73%	5 16%	6447	6468	99 68%	-0 19	-1.12
[illegible]	473	476	99 37%	7 91%	3537	3543	99 83%	1 7	0 03
[illegible]	781	782	99 87%	3 57%	2778	2785	99 75%	-0 61	-1 37
[illegible]	889	900	98 78%	10 99%	2568	2575	99 73%	4 71	1 87
[illegible]	947	966	98 03%	13 89%	2185	2192	99 68%	7 56	3 6
[illegible]	586	595	98 49%	12 21%	1858	1866	99 57%	3 52	1 14
[illegible]	552	590	95 57%	11 87%	1981	2018	98 17%	-0 63	-1 38
[illegible]	506	507	99 61%	6 27%	1778	1792	99.22%	-0 87	-1 53



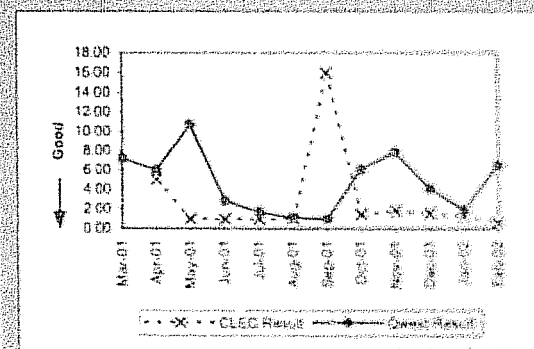
Installation Interval (Average Days) (OP-4C)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	499	210	2 19	1 00	25689	12456	2 06	0 66	-0 6
[illegible]	566	245	2 31	1 08	26231	10644	2 46	-0 78	-1 47
[illegible]	195	203	1 95	0 90	11772	8740	1 35	3 23	0 96
[illegible]	774	400	1 94	0 88	12786	8974	1 42	6 84	3 16
[illegible]	555	277	2 08	0 93	9974	5035	1 98	1 36	-0 17
[illegible]	820	383	2 15	0 77	6655	2774	2 40	-5 31	-4 23
[illegible]	1294	616	1 95	0 92	5480	2261	2.42	-13 15	-9
[illegible]	1744	828	2 11	0 78	5326	2070	2 57	-9 33	-6.67
[illegible]	1548	646	2 39	0 72	4671	1769	2.64	-6.55	-5 04
[illegible]	885	325	2 74	0 88	3473	1254	2 77	-0 57	-1.35
[illegible]	707	274	2 58	1 53	3879	1390	2 79	-3 69	-3 24
[illegible]	734	298	2 46	0.73	3413	1225	2.79	-2 51	-2.53



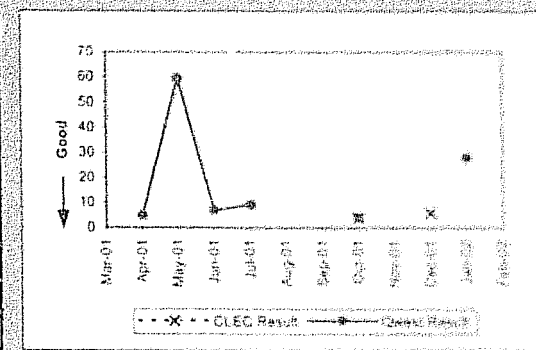
Overall Days for Non-Facility Reasons (Average Days) (OP-6A-3)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]					65	9	7 22		
[illegible]	5	1	5 00		102	17	6 00	-0 06	-1 04
[illegible]	2	2	1 00	1 41	161	15	10 73	-0.52	-1 32
[illegible]	2	2	1 00	0 00	57	20	2 85	-0 67	-1 4
[illegible]	1	1	1 00		34	20	1 70	-0 7	-1 42
[illegible]	3	3	1 00	0.00	8	7	1 14	-0.3	-1 18
[illegible]	16	1	16 00		8	8	1 00		
[illegible]	11	10	1 50	1 27	49	8	6 12	-0 81	-1 49
[illegible]	36	19	1 89	2 73	63	8	7 88	-1 47	-1 89
[illegible]	13	8	1 62	1 41	37	9	4 11	-1 13	-1 69
[illegible]	15	8	1 25	0 71	70	36	1.94	-1 34	-1 81
[illegible]	3	3	0 67	0 58	98	15	6.53	-0 65	-1.4



Overall Days for Facility Reasons (Average Days) (OP-6B-3)-- No Dispatches

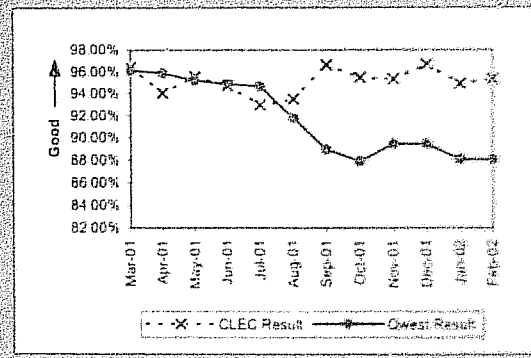
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]									
[illegible]					5	1	5 00		
[illegible]					238	4	59 50		
[illegible]					7	1	7 00		
[illegible]					9	1	9 00		
[illegible]									
[illegible]									
[illegible]	4	1	4 00		4	1	4 00		
[illegible]									
[illegible]	6	1	6 00						
[illegible]					28	1	28 00		
[illegible]									



Checklist #14 - Resale - Residence Installation

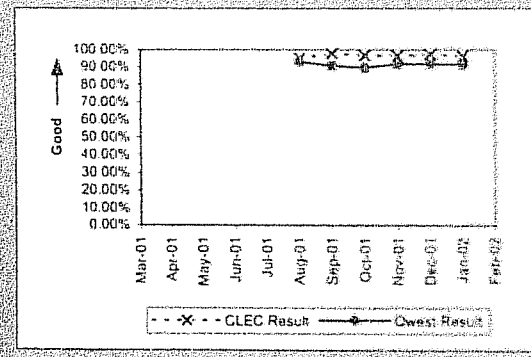
New Service Installation Quality (Percent) (OP-5)

[illegible]	[illegible]	[illegible]	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	98.48%	18.43%	11652	12117	96.16%	-0.27	-1.17
[illegible]	[illegible]	[illegible]	[illegible]	23.54%	12081	12596	95.91%	1.5	-0.09
[illegible]	[illegible]	[illegible]	95.58%	20.55%	11101	11660	95.21%	-0.31	-1.19
[illegible]	[illegible]	[illegible]	[illegible]	22.31%	11356	11970	94.87%	0.14	-0.91
[illegible]	[illegible]	[illegible]	[illegible]	25.54%	9423	9953	94.68%	1.75	0.06
[illegible]	[illegible]	[illegible]	[illegible]	24.03%	5738	6252	91.78%	-1.51	-1.92
[illegible]	[illegible]	[illegible]	[illegible]	17.98%	3884	4366	88.96%	-6.41	-4.9
[illegible]	[illegible]	[illegible]	95.49%	20.75%	3292	3745	87.90%	-6.47	-4.94
[illegible]	[illegible]	[illegible]	[illegible]	21.02%	3104	3470	89.45%	-5.48	-4.33
[illegible]	[illegible]	[illegible]	[illegible]	17.83%	2677	2993	89.44%	-6.26	-4.81
[illegible]	[illegible]	[illegible]	[illegible]	21.90%	2476	2811	88.08%	-5	-4.04
[illegible]	[illegible]	[illegible]	[illegible]	21.55%	2388	2713	88.02%	-5.11	-4.11



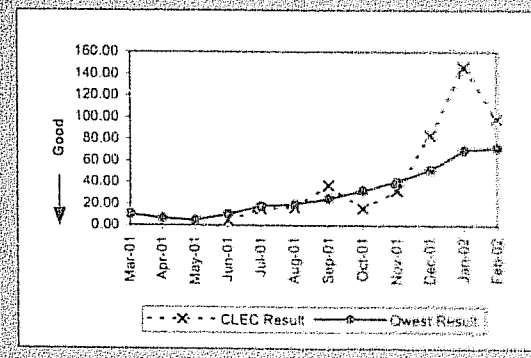
New Service Installation Quality (Percent) (OP-5*)

[illegible]	[illegible]	[illegible]	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	21.49%	5827	6252	93.20%	-1.83	-2.11
[illegible]	[illegible]	[illegible]	[illegible]	14.36%	3962	4366	90.75%	-6.44	-4.91
[illegible]	[illegible]	[illegible]	[illegible]	17.81%	3362	3745	89.77%	-6.38	-4.88
[illegible]	[illegible]	[illegible]	[illegible]	18.13%	3188	3470	91.87%	-4.92	-3.99
[illegible]	[illegible]	[illegible]	[illegible]	15.33%	2751	2993	91.91%	-5.51	-4.35
[illegible]	[illegible]	[illegible]	[illegible]	18.65%	2573	2811	91.53%	-4.12	-3.5



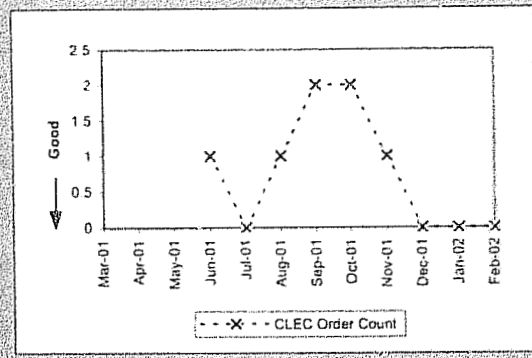
Average Time Pending Order Delayed Past Due Date (Average Days) (OP-15A)

[illegible]	[illegible]	[illegible]	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
					215	21	10.24		
					187	26	6.42		
					119	24	4.96		
[illegible]	[illegible]	2	4.50	6.36	685	65	10.54	-0.44	-1.27
[illegible]	[illegible]	4	15.50	3.32	872	49	17.80	-0.31	-1.19
[illegible]	[illegible]	[illegible]	16.70	18.93	1558	80	19.48	-0.41	-1.25
[illegible]	[illegible]	7	37.57	25.64	2250	90	25.00	1.21	-0.26
[illegible]	[illegible]	7	16.00	29.77	2727	84	32.46	-1.32	-1.8
[illegible]	[illegible]	4	32.75	47.97	3919	96	40.82	-0.42	-1.26
[illegible]	[illegible]	2	84.00	56.57	4883	94	51.95	0.87	-0.47
[illegible]	[illegible]	1	148.00		5317	76	69.96	0.98	-0.4
[illegible]	[illegible]	2	99.00	94.75	6219	86	72.31	0.6	-0.63



Checklist #14 - Resale - Residence Installation

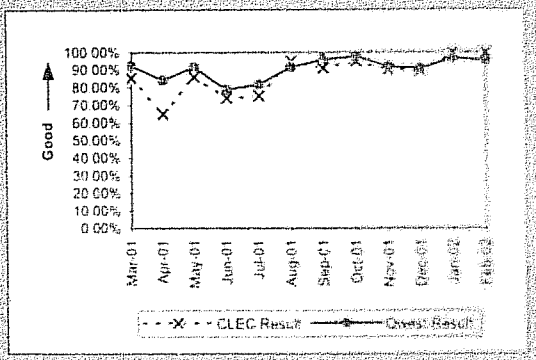
	Orders Delayed for Facilities Reasons Residence (OP-15B)
	CLEC Order Count
	1
	0
	1
	2
	2
	1
	0
	0
	0



Checklist #14 - Resale - Residence Repair

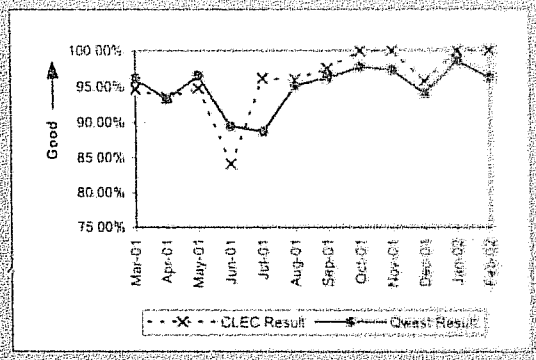
Percent Cleared within 24 hours (Percent) (MR-3A)-- Dispatches Within MSAs

[illegible]	[illegible]	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	7	85.71%	34.99%	608	657	92.54%	0.64	-0.61
[illegible]	[illegible]	26	65.22%	47.63%	784	930	84.30%	2.23	0.35
[illegible]	[illegible]	29	86.21%	34.48%	844	919	91.84%	1.04	-0.37
[illegible]	[illegible]	23	74.07%	43.82%	878	1114	78.82%	0.61	-0.63
[illegible]	[illegible]	41	78.05%	42.94%	839	1026	81.77%	0.99	-0.4
[illegible]	[illegible]	43	95.35%	21.06%	771	839	91.90%	-0.81	-1.49
[illegible]	[illegible]	34	91.18%	28.36%	711	740	96.08%	1.28	-0.22
[illegible]	[illegible]	42	95.21%	21.30%	569	581	97.93%	1.05	-0.36
[illegible]	[illegible]	31	90.32%	29.57%	385	418	92.11%	0.39	-0.76
[illegible]	[illegible]	37	89.47%	30.89%	349	384	90.89%	0.26	-0.84
[illegible]	[illegible]	32	100.00%	0.00%	307	317	96.85%	-0.9	-1.55
[illegible]	[illegible]	35	100.00%	0.00%	294	308	95.45%	-1.05	-1.64



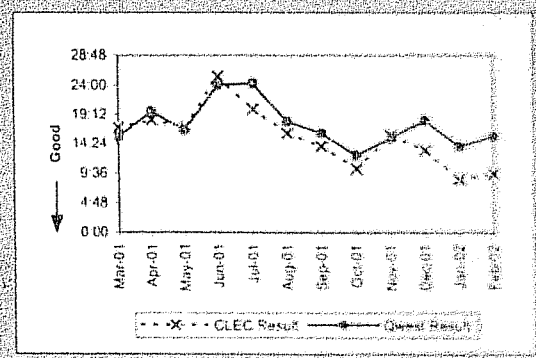
All Trouble Cleared within 48 hours (Percent) (MR-4A)-- Dispatches Within MSAs

[illegible]	[illegible]	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	19	94.74%	22.33%	923	960	96.15%	0.37	-0.78
[illegible]	[illegible]	35	93.55%	24.57%	1205	1292	93.27%	-0.06	-1.04
[illegible]	[illegible]	39	94.87%	22.06%	1225	1268	96.61%	0.61	-0.63
[illegible]	[illegible]	36	84.21%	36.46%	1390	1554	89.45%	1.01	-0.38
[illegible]	[illegible]	53	96.23%	19.06%	1231	1388	88.69%	-1.7	-2.03
[illegible]	[illegible]	55	96.08%	19.41%	1110	1165	95.28%	-0.26	-1.16
[illegible]	[illegible]	43	97.62%	15.25%	1007	1046	96.27%	-0.45	-1.27
[illegible]	[illegible]	51	100.00%	0.00%	796	814	97.79%	-1.06	-1.64
[illegible]	[illegible]	39	100.00%	0.00%	581	597	97.32%	-1	-1.61
[illegible]	[illegible]	24	95.83%	19.98%	523	556	94.06%	-0.36	-1.22
[illegible]	[illegible]	32	100.00%	0.00%	417	423	98.58%	-0.65	-1.4
[illegible]	[illegible]	32	100.00%	0.00%	440	457	96.28%	-1.07	-1.65



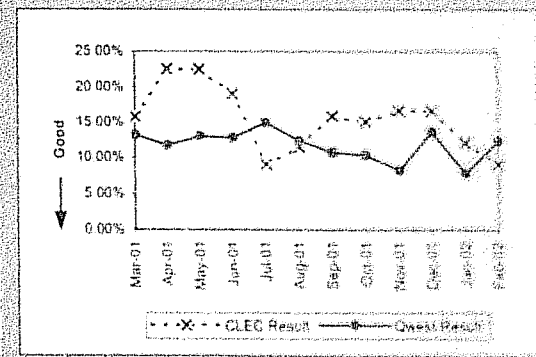
Mean Time to Restore (Hours:Minutes) (MR-6A)-- Dispatches Within MSAs

[illegible]	[illegible]	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	19	17:07	17:54	14898:41	960	15:31	0.56	-0.66
[illegible]	[illegible]	34	18:19	15:41	25502:58	1292	19:44	-0.46	-1.28
[illegible]	[illegible]	39	17:08	15:45	21102:30	1268	16:39	0.36	-0.78
[illegible]	[illegible]	36	25:26	21:43	37386:53	1554	24:04	0.58	-0.65
[illegible]	[illegible]	53	20:08	13:38	33708:16	1388	24:17	-1.34	-1.82
[illegible]	[illegible]	55	18:10	13:03	21077:35	1165	18:06	-0.9	-1.55
[illegible]	[illegible]	43	14:06	11:56	16915:15	1046	16:10	-0.84	-1.51
[illegible]	[illegible]	53	10:24	9:17	10230:05	814	12:34	-1.07	-1.65
[illegible]	[illegible]	39	15:50	9:39	9187:56	597	15:23	0.35	-0.79
[illegible]	[illegible]	24	13:25	15:18	10167:15	556	18:17	-1.32	-1.8
[illegible]	[illegible]	32	8:41	7:27	5943:04	423	14:03	-2.45	-2.49
[illegible]	[illegible]	32	9:36	7:22	7156:07	457	15:40	-2.18	-2.33



Repair Repeat Report Rate (Percent) (MR-7A)-- Dispatches Within MSAs

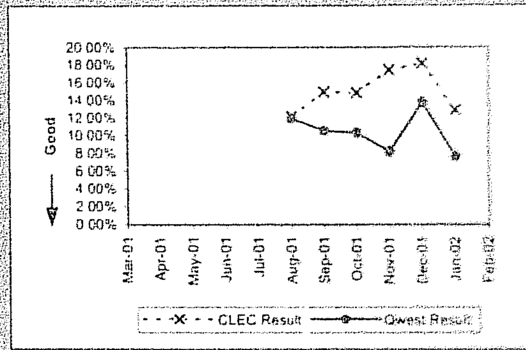
[illegible]	[illegible]	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	19	15.79%	36.46%	130	988	13.16%	0.38	-0.77
[illegible]	[illegible]	31	22.58%	41.81%	154	1318	11.68%	1.71	0.04
[illegible]	[illegible]	40	22.50%	41.76%	168	1294	12.98%	1.65	0
[illegible]	[illegible]	42	19.05%	39.27%	205	1600	12.81%	1.16	-0.3
[illegible]	[illegible]	55	9.09%	28.75%	215	1436	14.97%	-1.2	-1.73
[illegible]	[illegible]	50	11.54%	31.95%	148	1198	12.35%	-0.17	-1.11
[illegible]	[illegible]	44	15.91%	36.58%	116	1076	10.78%	1.05	-0.36
[illegible]	[illegible]	33	15.09%	35.80%	87	837	10.39%	1.06	-0.36
[illegible]	[illegible]	42	16.67%	37.27%	51	619	8.24%	1.72	0.05
[illegible]	[illegible]	24	16.67%	37.27%	80	586	13.65%	0.45	-0.73
[illegible]	[illegible]	33	12.12%	32.64%	34	434	7.83%	0.86	-0.48
[illegible]	[illegible]	33	9.09%	28.75%	58	469	12.37%	-0.55	-1.34



Checklist #14 - Resale - Residence Repair

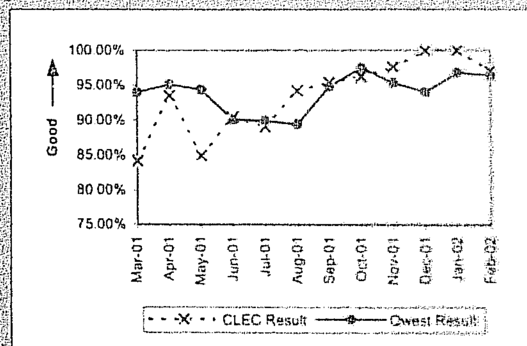
[illegible] (MR-7A*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]	[illegible]	[illegible]	12.20%	32.58%	132	1106	11.93%	0.11	-0.93
[illegible]	[illegible]	[illegible]	15.05%	35.71%	105	997	10.53%	0.89	-0.46
[illegible]	[illegible]	[illegible]	14.89%	35.60%	80	775	10.32%	0.98	-0.41
[illegible]	[illegible]	[illegible]	17.65%	38.00%	47	571	8.23%	1.83	0.11
[illegible]	[illegible]	[illegible]	18.58%	38.57%	74	537	13.78%	0.6	-0.63
[illegible]	[illegible]	[illegible]	12.90%	33.52%	31	405	7.65%	1	-0.39
[illegible]									



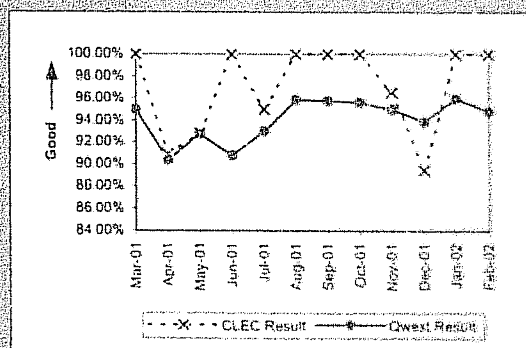
[illegible] Met (Percent) (MR-9A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	84.21%	36.40%	929	988	94.03%	1.54	-0.07
[illegible]	[illegible]	[illegible]	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
[illegible]	[illegible]	[illegible]	84.00%	36.71%	1221	1294	94.36%	2.15	0.3
[illegible]	[illegible]	[illegible]	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
[illegible]	[illegible]	[illegible]	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
[illegible]	[illegible]	[illegible]	94.23%	23.32%	1071	1198	89.40%	-1.11	-1.67
[illegible]	[illegible]	[illegible]	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12
[illegible]	[illegible]	[illegible]	96.23%	19.06%	816	837	97.49%	0.59	-0.64
[illegible]	[illegible]	[illegible]	97.62%	15.25%	590	619	95.32%	-0.68	-1.42
[illegible]	[illegible]	[illegible]	100.00%	0.00%	551	586	94.03%	-1.21	-1.74
[illegible]	[illegible]	[illegible]	100.00%	0.00%	420	434	96.77%	-1.01	-1.61
[illegible]	[illegible]	[illegible]	96.97%	17.14%	452	469	96.38%	-0.18	-1.11



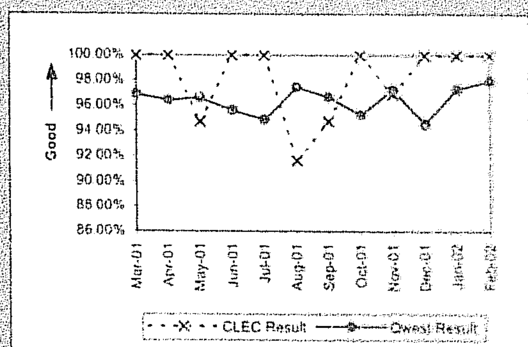
Out of Service Cleared within 24 hours (Percent) (MR-3B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
[illegible]	[illegible]	[illegible]	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
[illegible]	[illegible]	[illegible]	92.86%	25.75%	728	785	92.74%	-0.02	-1.01
[illegible]	[illegible]	[illegible]	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
[illegible]	[illegible]	[illegible]	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
[illegible]	[illegible]	[illegible]	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
[illegible]	[illegible]	[illegible]	100.00%	0.00%	677	707	95.76%	-0.83	-1.51
[illegible]	[illegible]	[illegible]	100.00%	0.00%	543	568	95.60%	-0.76	-1.47
[illegible]	[illegible]	[illegible]	95.83%	19.25%	472	497	94.97%	-0.38	-1.23
[illegible]	[illegible]	[illegible]	89.47%	30.69%	352	375	93.87%	0.75	-0.54
[illegible]	[illegible]	[illegible]	100.00%	0.00%	263	274	95.99%	-0.96	-1.58
[illegible]	[illegible]	[illegible]	100.00%	0.00%	256	270	94.81%	-0.69	-1.42



All Troubles Cleared within 48 hours (Percent) (MR-4B)-- Dispatches Outside MSAs

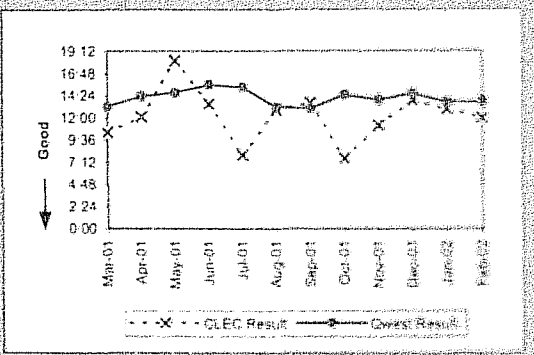
Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
[illegible]	[illegible]	[illegible]	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
[illegible]	[illegible]	[illegible]	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
[illegible]	[illegible]	[illegible]	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
[illegible]	[illegible]	[illegible]	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.67
[illegible]	[illegible]	[illegible]	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
[illegible]	[illegible]	[illegible]	94.74%	22.33%	898	929	96.66%	0.49	-0.71
[illegible]	[illegible]	[illegible]	100.00%	0.00%	767	805	95.28%	-0.91	-1.55
[illegible]	[illegible]	[illegible]	98.65%	11.40%	672	691	97.25%	0.19	-0.89
[illegible]	[illegible]	[illegible]	100.00%	0.00%	522	552	94.57%	-1.05	-1.64
[illegible]	[illegible]	[illegible]	100.00%	0.00%	396	407	97.30%	-0.84	-1.51
[illegible]	[illegible]	[illegible]	100.00%	0.00%	384	392	97.96%	-0.53	-1.32



Checklist #14 - Resale - Residence Repair

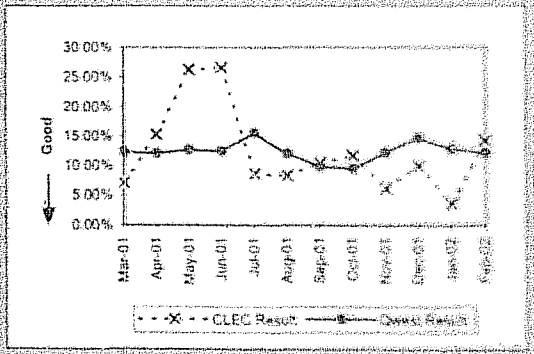
Mean Time to Restore (Hours:Minutes) (MR-6B)-- Dispatches Outside MSAs

[illegible]	[illegible]	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	13	10:27	8:18	11427:56	864	13:14	-0.79	-1.48
[illegible]	[illegible]	15	12:09	9:25	17092:27	1193	14:20	-0.55	-1.34
[illegible]	[illegible]	19	18:12	19:08	15584:12	1057	14:45	1.11	-0.32
[illegible]	[illegible]	15	13:30	7:47	18180:35	1167	15:35	-0.48	-1.29
[illegible]	[illegible]	23	8:02	6:03	17884:39	1167	15:20	-2.12	-2.29
[illegible]	[illegible]	24	12:52	18:57	13862:33	1052	13:11	-0.09	-1.06
[illegible]	[illegible]	19	13:41	11:52	12120:40	929	13:03	0.36	-0.78
[illegible]	[illegible]	17	7:40	7:32	11678:30	805	14:30	-1.78	-2.08
[illegible]	[illegible]	33	11:13	13:19	9653:26	691	13:58	-0.95	-1.58
[illegible]	[illegible]	23	13:55	12:16	8050:03	552	14:39	-0.16	-1.11
[illegible]	[illegible]	23	12:59	9:10	5584:49	407	13:43	-0.29	-1.17
[illegible]	[illegible]	14	12:02	9:05	5397:45	392	13:46	-0.52	-1.32



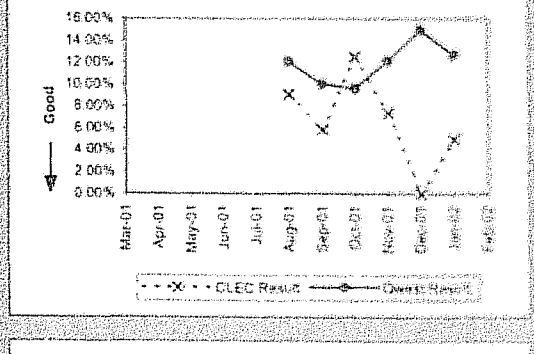
Repair Repeat Report Rate (Percent) (MR-7B)-- Dispatches Outside MSAs

[illegible]	[illegible]	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	1	14	7.14%	25.75%	108	878	12.30%	-0.58	-1.35
[illegible]	2	13	15.38%	36.08%	147	1215	12.10%	0.4	-0.75
[illegible]	5	19	26.32%	44.03%	137	1078	12.71%	1.6	-0.03
[illegible]	6	15	26.67%	44.22%	149	1195	12.47%	1.49	-0.09
[illegible]	2	23	8.70%	28.18%	185	1188	15.57%	-0.9	-1.55
[illegible]	2	24	8.33%	27.64%	129	1070	12.06%	-0.55	-1.34
[illegible]	2	19	10.53%	30.69%	94	953	9.86%	0.16	-0.9
[illegible]	3	17	17.76%	32.22%	78	820	9.51%	0.36	-0.78
[illegible]	2	32	6.25%	24.21%	86	701	12.27%	-1.01	-1.62
[illegible]	4	28	10.00%	30.00%	83	562	14.77%	-0.59	-1.36
[illegible]	1	27	3.70%	18.89%	54	419	12.89%	-1.38	-1.84
[illegible]	5	14	14.29%	34.99%	49	402	12.19%	0.28	-0.83



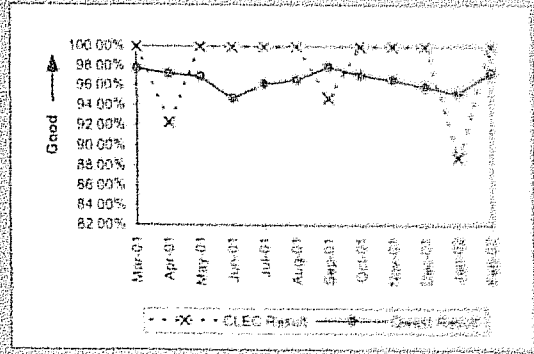
Repair Repeat Report Rate (Percent) (MR-7B*)-- Dispatches Outside MSAs

[illegible]	[illegible]	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]	2	22	9.09%	28.75%	119	988	12.04%	-0.42	-1.26
[illegible]	1	17	5.88%	23.53%	87	867	10.03%	-0.56	-1.34
[illegible]	2	16	12.50%	33.07%	73	758	9.63%	0.43	-0.74
[illegible]	3	27	7.41%	26.19%	78	641	12.17%	-0.74	-1.45
[illegible]	0	17	0.00%	0.00%	75	500	15.00%	-1.7	-2.04
[illegible]	1	20	5.00%	21.79%	46	361	12.74%	-1.01	-1.61



Repair Appointments Met (Percent) (MR-9B)-- Dispatches Outside MSAs

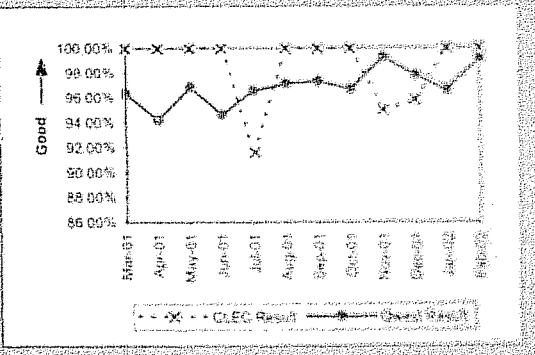
[illegible]	[illegible]	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	14	14	100.00%	0.00%	858	878	97.72%	-0.57	-1.34
[illegible]	12	13	92.31%	26.65%	1181	1215	97.20%	0.9	-0.45
[illegible]	19	19	100.00%	0.00%	1045	1078	96.94%	-0.77	-1.47
[illegible]	15	15	100.00%	0.00%	1132	1195	94.73%	-0.91	-1.55
[illegible]	23	23	100.00%	0.00%	1143	1188	96.21%	-0.94	-1.57
[illegible]	24	24	100.00%	0.00%	1033	1070	96.54%	-0.92	-1.56
[illegible]	18	19	94.74%	22.33%	933	953	97.90%	0.83	-0.49
[illegible]	17	17	100.00%	0.00%	796	820	97.07%	-0.71	-1.43
[illegible]	32	32	100.00%	0.00%	677	701	96.58%	-1.04	-1.63
[illegible]	25	25	100.00%	0.00%	539	562	95.91%	-0.91	-1.55
[illegible]	24	27	88.89%	31.43%	399	419	95.23%	1.31	-0.2
[illegible]	14	14	100.00%	0.00%	391	402	97.26%	-0.62	-1.38



Checklist #14 - Resale - Residence Repair

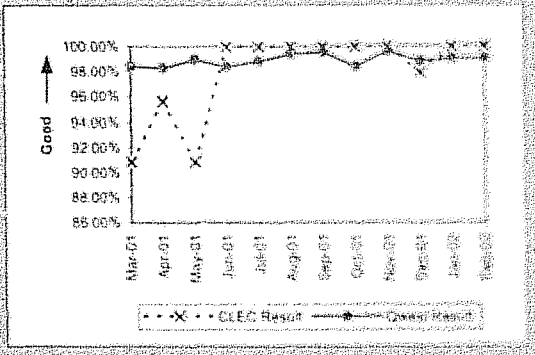
Out of Service Cleared within 24 hours (Percent) (MR-3C)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	6	6	100.00%	0.00%	238	247	96.36%	-0.47	-1.29
Apr-01	10	10	100.00%	0.00%	261	277	94.22%	-0.77	-1.47
May-01	6	6	100.00%	0.00%	247	255	96.86%	-0.44	-1.25
Jun-01	7	7	100.00%	0.00%	317	335	94.63%	-0.62	-1.38
Jul-01	11	12	91.67%	27.64%	255	264	96.59%	0.78	-0.52
Aug-01	14	14	100.00%	0.00%	239	246	97.15%	-0.62	-1.38
Sep-01	8	8	100.00%	0.00%	181	166	97.31%	-0.46	-1.28
Oct-01	19	19	100.00%	0.00%	205	212	96.70%	-0.77	-1.47
Nov-01	19	20	95.00%	21.79%	265	267	99.25%	1.29	-0.22
Dec-01	23	24	95.83%	19.95%	265	271	97.79%	0.56	-0.66
Jan-02	9	9	100.00%	0.00%	229	237	96.62%	-0.55	-1.33
Feb-02	8	8	100.00%	0.00%	222	224	99.11%	-0.23	-1.14



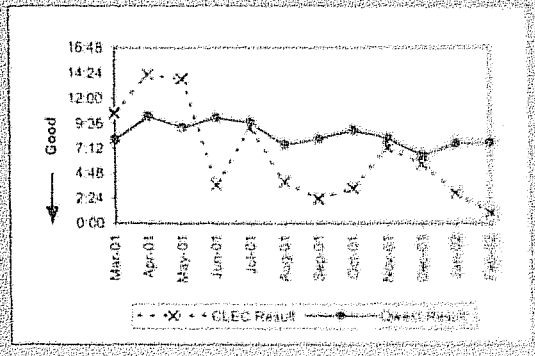
All Troubles Cleared within 48 hours (Percent) (MR-4C)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	10	11	90.91%	28.75%	624	634	98.42%	1.34	-0.19
Apr-01	22	23	95.65%	20.39%	514	523	98.28%	0.81	-0.51
May-01	10	11	90.91%	28.75%	474	479	98.96%	1.53	-0.07
Jun-01	15	15	100.00%	0.00%	612	622	98.39%	-0.49	-1.3
Jul-01	23	23	100.00%	0.00%	505	511	98.83%	-0.51	-1.31
Aug-01	29	29	100.00%	0.00%	504	507	99.41%	-0.4	-1.25
Sep-01	27	27	100.00%	0.00%	436	438	99.54%	-0.34	-1.21
Oct-01	38	38	100.00%	0.00%	436	443	98.42%	-0.75	-1.46
Nov-01	46	46	100.00%	0.00%	504	506	99.60%	-0.41	-1.25
Dec-01	47	48	97.92%	14.28%	498	504	98.81%	0.51	-0.69
Jan-02	37	37	100.00%	0.00%	532	537	99.07%	-0.57	-1.35
Feb-02	28	28	100.00%	0.00%	510	515	99.03%	-0.51	-1.31



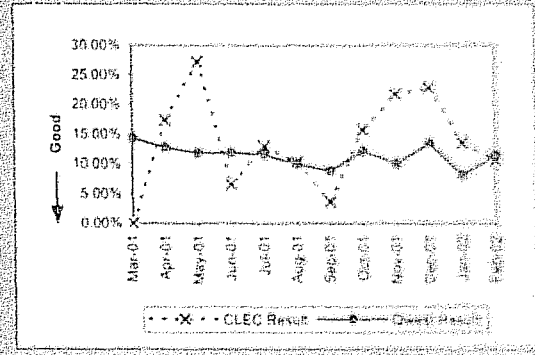
Mean Time to Restore (Hours:Minutes) (MR-6C)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	116:34	11	10:36	20:28	5096:02	634	8:02	0.9	-0.45
Apr-01	328:21	23	14:17	20:02	5398:44	523	10:19	1.33	-0.19
May-01	152:48	11	13:53	27:38	4421:56	479	9:14	1.28	-0.22
Jun-01	55:54	15	3:44	5:58	6327:40	622	10:10	-1.6	-1.97
Jul-01	271:04	23	9:11	11:06	4964:13	511	9:43	-0.22	-1.13
Aug-01	116:13	29	4:01	6:28	3866:43	507	7:38	-1.98	-2.2
Sep-01	64:35	27	2:23	4:44	3577:46	438	8:10	-3.04	-2.85
Oct-01	130:11	38	3:26	5:44	3998:24	443	9:02	-2.39	-2.46
Nov-01	336:20	46	7:19	9:37	4162:00	506	8:14	-0.66	-1.4
Dec-01	274:49	48	5:44	10:34	3321:53	504	6:35	-0.58	-1.35
Jan-02	106:27	37	2:57	4:25	4142:42	537	7:43	-2.84	-2.73
Feb-02	28:24	28	1:01	2:44	4008:04	515	7:47	-3.65	-3.22



Repair Repeat Report Rate (Percent) (MR-7C)-- No Dispatches

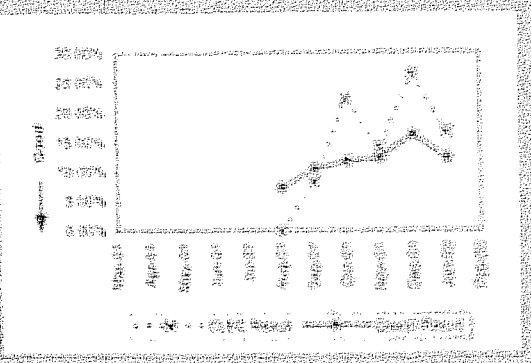
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	0	11	0.00%	0.00%	91	634	14.35%	-1.35	-1.82
Apr-01	4	23	17.39%	37.90%	67	523	12.81%	0.65	-0.6
May-01	3	11	27.27%	44.54%	57	480	11.88%	1.38	-0.16
Jun-01	1	15	6.67%	24.94%	74	622	11.90%	-0.62	-1.38
Jul-01	3	23	13.04%	33.68%	60	517	11.61%	0.26	-0.84
Aug-01	3	29	10.34%	30.45%	51	507	10.06%	0.1	-0.94
Sep-01	1	27	3.70%	18.89%	39	438	8.90%	-0.92	-1.56
Oct-01	6	38	15.79%	36.46%	54	443	12.19%	0.66	-0.6
Nov-01	10	46	21.74%	41.25%	51	506	10.08%	2.2	0.34
Dec-01	11	48	22.92%	42.03%	68	504	13.49%	1.69	0.03
Jan-02	5	37	13.51%	34.19%	44	537	8.19%	1.08	-0.34
Feb-02	3	28	10.71%	30.93%	59	515	11.46%	-0.12	-1.07



Checklist #14 - Resale - Residence Repair

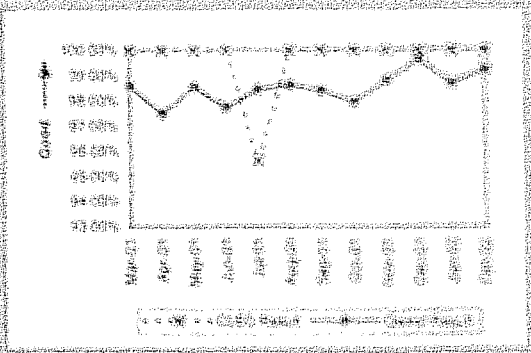
Repair Repeat Report Rate (Percent) (MR-7C*) -- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	11	0 00%	0 00%	15	205	7 32%	-0 91	-1 55
Sep-01	1	12	8 33%	27 64%	18	173	10 40%	-0 23	-1 14
Oct-01	4	18	22 22%	41 57%	22	188	11 70%	1 21	-0 26
Nov-01	2	14	14 29%	34 99%	20	162	12 35%	0 24	-0 80
Dec-01	5	19	26 32%	44 03%	28	173	16 19%	1 07	-0 33
Jan-02	2	12	16 67%	37 27%	23	187	12 30%	0 46	-0 72
Feb-02									



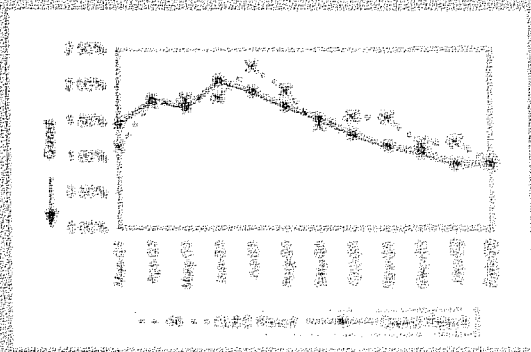
Repair Appointments Met (Percent) (MR-9C) -- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	11	11	100 00%	0 00%	625	634	98 58%	-0 39	-1 24
Apr-01	23	23	100 00%	0 00%	510	523	97 51%	-0 75	-1 46
May-01	11	11	100 00%	0 00%	473	480	98 54%	-0 4	-1 28
Jun-01	15	15	100 00%	0 00%	608	622	97 75%	-0 58	-1 35
Jul-01	22	23	95 65%	20 39%	509	517	98 45%	0 88	-0 67
Aug-01	29	29	100 00%	0 00%	500	507	98 62%	-0 62	-1 38
Sep-01	27	27	100 00%	0 00%	431	438	98 40%	-0 60	-1 29
Oct-01	36	38	100 00%	0 00%	434	443	97 97%	-0 85	-1 52
Nov-01	46	46	100 00%	0 00%	500	506	98 81%	-0 71	-1 41
Dec-01	48	48	100 00%	0 00%	502	504	99 60%	-0 43	-1 23
Jan-02	37	37	100 00%	0 00%	530	537	98 70%	-0 66	-1 41
Feb-02	28	28	100 00%	0 00%	511	515	99 22%	-0 46	-1 28



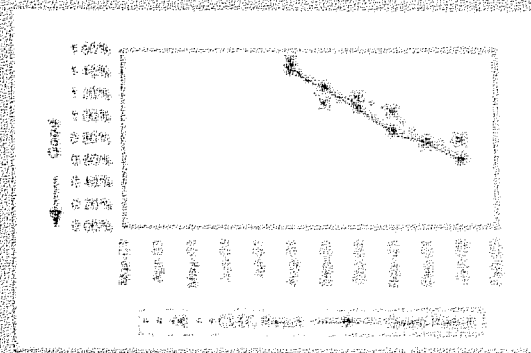
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	44	3801	1 16%	10 70%	2500	170444	1 47%	-1 57	-1 93
Apr-01	67	3802	1 76%	13 16%	3056	169303	1 81%	-0 2	-1 12
May-01	70	3847	1 82%	13 37%	2852	167400	1 70%	0 63	-0 67
Jun-01	72	3920	1 84%	13 43%	3417	165743	2 06%	-0 98	-1 4
Jul-01	101	4457	2 27%	14 88%	3141	163765	1 92%	1 67	-0 02
Aug-01	105	5424	1 94%	13 78%	2775	161870	1 71%	1 24	-0 22
Sep-01	90	6132	1 47%	12 03%	2467	160099	1 54%	-0 46	-1 23
Oct-01	108	6817	1 58%	12 49%	2160	158577	1 32%	1 84	0 52
Nov-01	120	7668	1 56%	12 41%	1826	156452	1 17%	3 17	0 61
Dec-01	92	7652	1 20%	10 90%	1652	155007	1 07%	1 14	-0 31
Jan-02	97	7866	1 23%	11 04%	1393	153731	0 90%	3 03	0 43
Feb-02	75	8179	0.92%	9.53%	1388	150260	0 92%	-0 05	-1 03



Trouble Rate (Percent) (MR-8*)

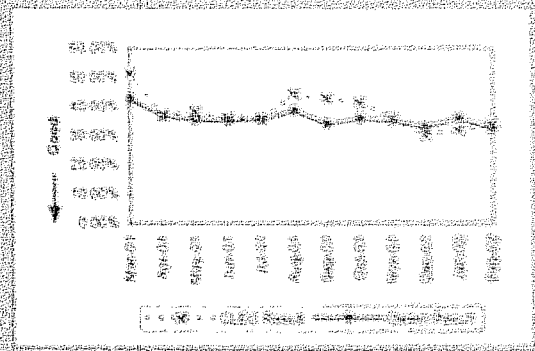
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	62	5424	1 51%	12 20%	2299	161870	1 42%	0 50	-0 68
Sep-01	69	6132	1 13%	10 55%	2037	160099	1 27%	-1 01	-1 61
Oct-01	81	6817	1 19%	10 84%	1721	158577	1 09%	0 8	0 51
Nov-01	81	7668	1 06%	10 22%	1374	156452	0 88%	1 65	-0 04
Dec-01	58	7652	0 76%	8 57%	1219	155007	0 78%	-0 22	-1 13
Jan-02	63	7866	0 80%	8 91%	953	153731	0 62%	1 99	0 29
Feb-02									



Checklist #14 - Resale - Residence Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)

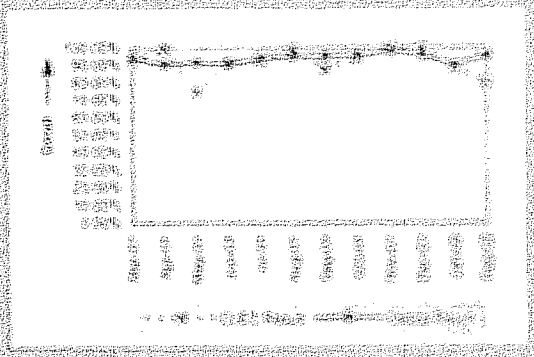
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	47	91	51.65%	49.97%	1857	4357	42.62%	1.71	0.06
Apr-01	40	107	37.38%	48.38%	1781	4837	36.82%	0.13	-0.02
May-01	44	114	38.60%	48.68%	1573	4425	35.55%	0.67	-0.09
Jun-01	41	113	36.28%	48.08%	1878	5295	35.47%	0.19	-0.03
Jul-01	57	158	36.08%	48.02%	1747	4888	35.74%	0.09	-0.01
Aug-01	84	189	44.44%	49.69%	1746	4521	38.62%	1.6	-0.05
Sep-01	68	158	43.04%	49.51%	1280	3747	34.16%	2.27	-0.38
Oct-01	77	185	41.62%	49.29%	1180	3280	35.98%	1.54	-0.06
Nov-01	68	188	36.17%	48.05%	992	2818	35.20%	0.21	-0.03
Dec-01	40	132	30.30%	45.96%	817	2469	33.09%	-0.66	[illegible]
Jan-02	46	143	32.17%	46.71%	785	2175	36.09%	-0.05	-1.58
Feb-02	39	114	34.21%	47.44%	667	2053	32.49%	0.39	-0.15



Checklist #14 - Resale - Business Installation

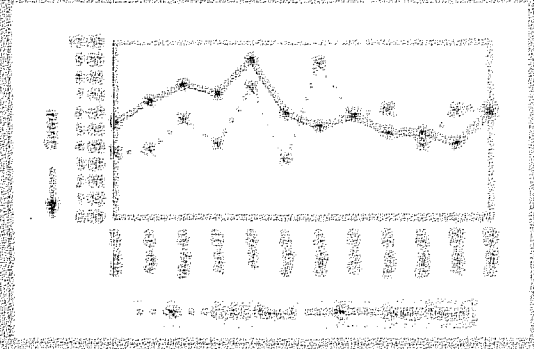
Installation Commitments Met (Percent) (OP-3A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Sc	Parity Sc
Mar-01	12	13	92.31%	26.65%	175	190	94.21%	0.3[illegible]	0.60
Apr-01	13	13	100.00%	0.00%	127	140	90.71%	[illegible]	1.60
May-01	12	16	75.00%	43.30%	170	185	91.40%	1.6[illegible]	0.9[illegible]
Jun-01	11	12	91.67%	27.64%	135	149	90.60%	0.1[illegible]	1.0[illegible]
Jul-01	13	14	92.86%	25.75%	100	117	84.60%	0.9[illegible]	0.8[illegible]
Aug-01	12	12	100.00%	0.00%	127	144	88.14%	0.7[illegible]	1.6[illegible]
Sep-01	15	17	88.24%	32.22%	110	120	90.20%	1.0[illegible]	0.9[illegible]
Oct-01	16	17	94.12%	23.53%	172	180	95.56%	0.2[illegible]	0.8[illegible]
Nov-01	4	4	100.00%	0.00%	122	124	98.39%	-0.3[illegible]	1.0[illegible]
Dec-01	9	9	100.00%	0.00%	118	121	95.04%	-0.[illegible]	1.3[illegible]
Jan-02	8	9	88.89%	31.43%	125	143	90.21%	0.1[illegible]	0.0[illegible]
Feb-02	4	5	80.00%	40.00%	120	135	88.24%	1.0[illegible]	0.5[illegible]



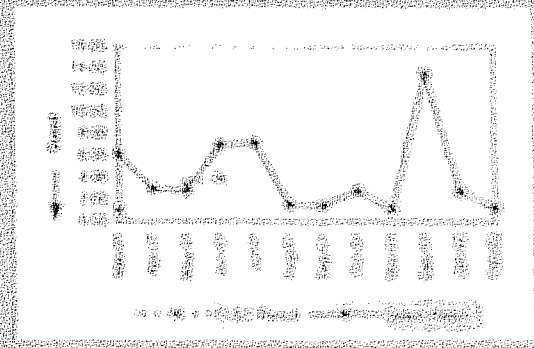
Installation Interval (Average Days) (OP-4A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Sc	Parity Sc
Mar-01	48	13	3.69	4.44	1079	189	5.64	-0.9[illegible]	1.9[illegible]
Apr-01	51	13	3.92	2.36	938	140	6.70	-2.2[illegible]	1.1[illegible]
May-01	91	16	5.69	2.82	1451	166	7.64	-0.8[illegible]	1.5[illegible]
Jun-01	51	12	4.25	2.93	1060	149	7.11	-1.3[illegible]	1.6[illegible]
Jul-01	112	15	7.47	6.84	1114	123	9.05	-0.3[illegible]	1.3[illegible]
Aug-01	40	12	3.33	2.10	888	143	6.20	1.3[illegible]	2.1[illegible]
Sep-01	151	17	8.88	11.42	665	126	5.27	2.2[illegible]	0.8[illegible]
Oct-01	100	17	5.88	8.03	1057	182	5.81	0.1[illegible]	0.4[illegible]
Nov-01	25	4	6.25	5.06	520	125	4.16	0.8[illegible]	0.6[illegible]
Dec-01	38	9	4.22	4.24	601	121	4.96	-0.2[illegible]	1.0[illegible]
Jan-02	56	9	6.22	5.47	621	145	4.28	1.6[illegible]	0.9[illegible]
Feb-02	31	5	6.20	7.22	760	130	5.85	0.3[illegible]	0.5[illegible]



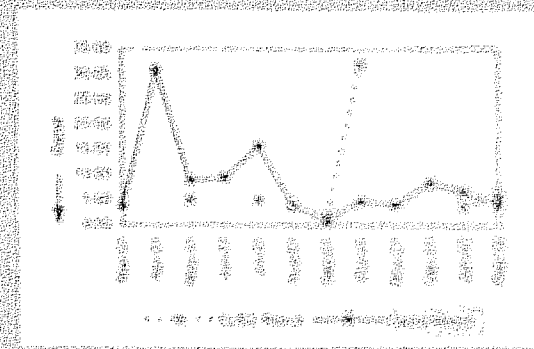
Delayed Days for Non-Facility Reasons (Average Days) (OP-5A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Sc	Parity Sc
Mar-01	1	1	1.00		31	9	6.25	-0.5[illegible]	1.0[illegible]
Apr-01					9	3	3.00		
May-01	7	2	3.50	2.12	17	6	2.83	0.0[illegible]	-0.6[illegible]
Jun-01	4	1	4.00		70	15	4.00	-0.1[illegible]	-0.[illegible]
Jul-01					36	5	7.20		
Aug-01					8	3	2.67		
Sep-01					3	3	1.00		
Oct-01					17	4	4.25		
Nov-01					6	3	2.00		
Dec-01					54	4	13.50		
Jan-02					31	15	2.07		
Feb-02					3	2	1.50		



Delayed Days for Facility Reasons (Average Days) (OP-5B)-- Dispatches Within MSAs

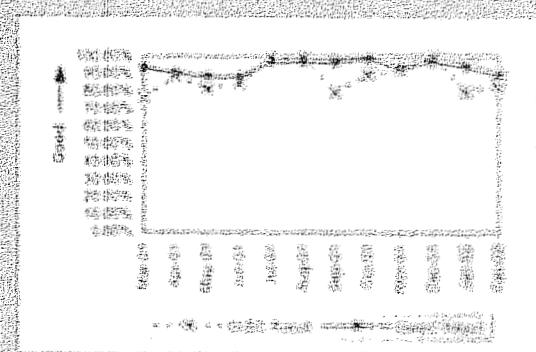
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Sc	Parity Sc
Mar-01					22	6	3.67		
Apr-01					309	10	30.90		
May-01	10	2	5.00	5.66	88	12	8.80	0.6[illegible]	1.1[illegible]
Jun-01					38	4	9.50		
Jul-01	5	1	5.00		63	4	15.75	0.6[illegible]	0.4[illegible]
Aug-01					12	3	4.00		
Sep-01	4	2	2.00	0.00	3	1	3.00	0.1[illegible]	0.4[illegible]
Oct-01	32	1	32.00		14	3	4.67	1.0[illegible]	0.3[illegible]
Nov-01					4	1	4.00		
Dec-01					12	2	6.00		
Jan-02	4	1	4.00		37	5	6.60	0.3[illegible]	1.3[illegible]
Feb-02	6	1	6.00		4	1	4.00		



Checklist #14 - Resale - Business Installation

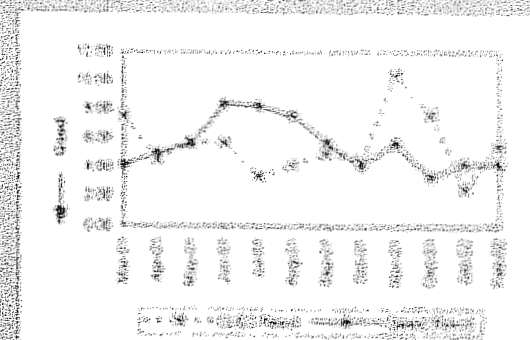
Installation Commitments Met (Percent) (OP-3B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Mod Z Scr	Parity Sta
Mar-01	10	13	76.92%	42.13%	105	112	93.75%	1.8	[illegible]
Apr-01	8	9	88.89%	31.43%	115	127	90.55%	0.19	-0.89
May-01	9	11	81.82%	38.57%	118	133	88.72%	0.56	-0.6
Jun-01	11	13	84.62%	36.08%	98	111	88.29%	0.4	-0.78
Jul-01	17	17	100.00%	0.00%	274	281	97.51%	-0.84	-1.39
Aug-01	10	10	100.00%	0.00%	281	289	97.23%	-0.52	-1.32
Sep-01	12	15	80.00%	40.00%	105	108	97.22%	2.35	0.33
Oct-01	9	10	90.00%	30.00%	161	163	98.77%	1.4	-0.15
Nov-01	13	14	92.86%	25.75%	103	110	93.64%	0.13	-0.83
Dec-01	6	6	100.00%	0.00%	105	108	97.22%	-0.4	-1.35
Jan-02	4	5	80.00%	40.00%	104	110	94.55%	1.04	-0.37
Feb-02	5	6	83.33%	37.27%	76	85	89.41%	0.43	-0.73



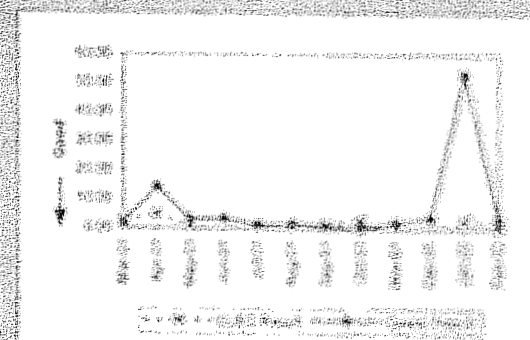
Installation Interval (Average Days) (OP-4B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Mod Z Scr	Parity Sta
Mar-01	98	13	7.54	15.77	462	112	4.12	1.33	-0.15
Apr-01	41	9	4.56	4.39	632	127	4.98	-0.14	-1.09
May-01	63	11	5.73	9.47	735	133	5.68	0.35	-0.79
Jun-01	75	13	5.77	4.51	931	111	8.39	-0.52	-1.47
Jul-01	58	17	3.41	2.15	2372	289	8.21	-2.29	-2.39
Aug-01	42	10	4.20	3.39	2234	296	7.55	-1.16	-1.7
Sep-01	75	15	5.00	4.34	631	110	5.74	-0.52	-1.32
Oct-01	45	10	4.50	4.12	675	164	4.12	0.39	-0.79
Nov-01	146	14	10.43	10.80	624	110	5.67	3.1	0.27
Dec-01	46	6	7.67	10.11	362	108	3.35	2.05	0.25
Jan-02	13	5	2.60	2.30	477	112	4.26	-0.87	-1.53
Feb-02	33	6	5.50	7.29	365	86	4.24	0.69	-0.44



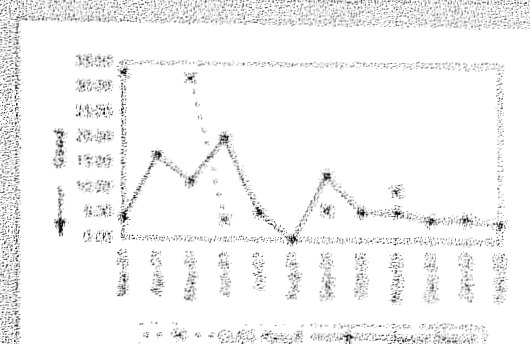
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Mod Z Scr	Parity Sta
Mar-01	3	1	3.00		8	4	2.00	-0.31	-1.19
Apr-01	5	1	5.00		43	3	14.33	-0.56	-1.22
May-01	1	1	1.00		22	7	3.14	-0.38	-1.23
Jun-01					7	2	3.50		
Jul-01					5	4	1.25		
Aug-01					16	9	1.78		
Sep-01	3	2	1.50	0.71	3	3	1.00	0.11	-0.94
Oct-01	3	1	3.00		0	1	0.00		
Nov-01					9	4	2.25		
Dec-01					7	2	3.50		
Jan-02	3	1	3.00		266	5	53.20	-0.41	-1.25
Feb-02	1	1	1.00		17	5	3.40	-0.62	-1.34



Delayed Days for Facility Reasons (Average Days) (OP-6B-2)-- Dispatches Outside MSAs

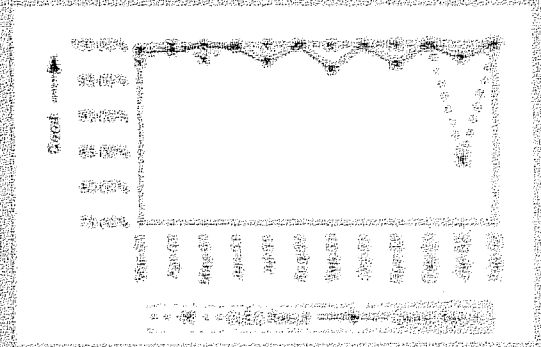
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Mod Z Scr	Parity Sta
Mar-01	66	2	33.00	32.53	12	3	4.00	0.93	-0.43
Apr-01					149	9	16.56		
May-01	32	1	32.00		92	8	11.50	0.83	-0.47
Jun-01	8	2	4.00	2.83	222	11	20.18	-1.06	-1.66
Jul-01					27	5	5.40		
Aug-01					0	1	0.00		
Sep-01	6	1	6.00		13	1	13.00		
Oct-01					11	2	5.50		
Nov-01	10	1	10.00		17	3	5.67	1.04	-0.37
Dec-01					4	1	4.00		
Jan-02					13	3	4.33		
Feb-02					17	5	3.40		



Checklist #14 - Resale - Business Installation

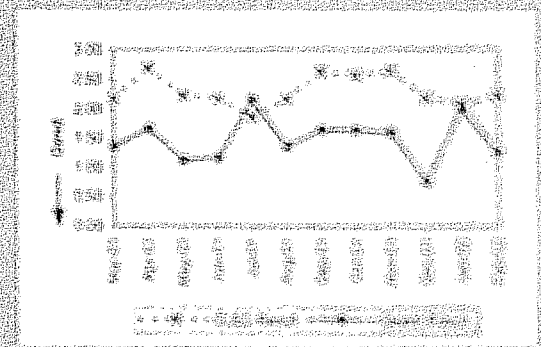
Installation Commitments Met (Percent) (OP-3C) -- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sc	Parity Sc
Mar-01	86	88	97.73%	14.90%	955	962	99.27%	1.3	[illegible]
Apr-01	63	63	100.00%	0.00%	787	793	99.24%	-0.62	[illegible]
May-01	105	107	98.13%	13.54%	721	722	99.86%	2.04	[illegible]
Jun-01	104	104	100.00%	0.00%	706	708	99.72%	-0.51	[illegible]
Jul-01	32	32	100.00%	0.00%	172	176	97.73%	-0.78	[illegible]
Aug-01	35	35	100.00%	0.00%	42	42	100.00%	N/A	N/A
Sep-01	33	33	100.00%	0.00%	29	30	96.67%	-0.54	[illegible]
Oct-01	51	51	100.00%	0.00%	51	51	100.00%	N/A	N/A
Nov-01	18	18	100.00%	0.00%	36	37	97.30%	-0.58	[illegible]
Dec-01	25	25	100.00%	0.00%	65	65	100.00%	N/A	N/A
Jan-02	21	25	84.00%	36.66%	55	56	98.21%	2.13	[illegible]
Feb-02	20	20	100.00%	0.00%	44	44	100.00%	N/A	N/A



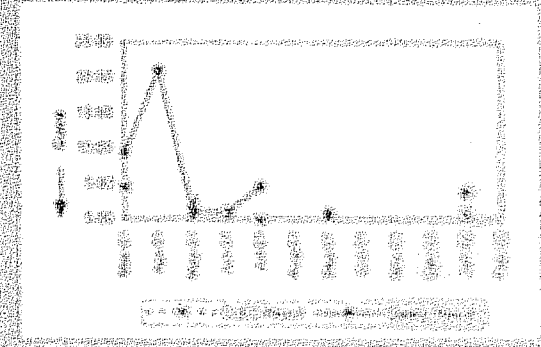
Installation Interval (Average Days) (OP-4C) -- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sc	Parity Sc
Mar-01	193	88	2.19	1.63	1307	962	1.36	2.2	[illegible]
Apr-01	170	63	2.70	1.96	1324	793	1.67	1.46	[illegible]
May-01	220	98	2.24	1.10	754	672	1.12	2.72	[illegible]
Jun-01	212	97	2.19	1.43	753	644	1.17	2.72	[illegible]
Jul-01	53	28	1.89	1.23	271	125	2.17	-5.64	[illegible]
Aug-01	61	28	2.18	0.67	38	28	1.36	2.75	[illegible]
Sep-01	74	28	2.64	0.91	43	26	1.65	3.72	[illegible]
Oct-01	124	48	2.58	2.45	61	37	1.65	3.23	[illegible]
Nov-01	37	14	2.64	0.50	48	30	1.60	2.35	[illegible]
Dec-01	44	20	2.20	0.70	42	55	0.76	3.42	[illegible]
Jan-02	42	20	2.10	1.07	83	41	2.02	0.21	[illegible]
Feb-02	38	17	2.24	0.75	44	35	1.26	2.49	[illegible]



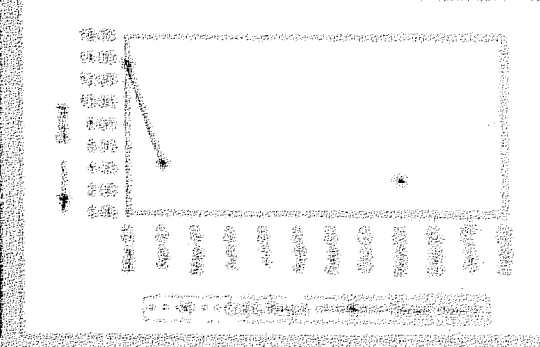
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) -- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sc	Parity Sc
Mar-01	9	2	4.50	4.95	47	5	9.40	-0.53	[illegible]
Apr-01					84	4	21.00		
May-01	5	2	2.50	0.71	1	1	1.00		
Jun-01					2	2	1.00		
Jul-01	0	1	0.00		19	4	4.75	-1.1	[illegible]
Aug-01									
Sep-01					1	1	1.00		
Oct-01									
Nov-01									
Dec-01									
Jan-02	4	4	1.00	0.00	8	2	4.00	-0.61	[illegible]
Feb-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) -- No Dispatches

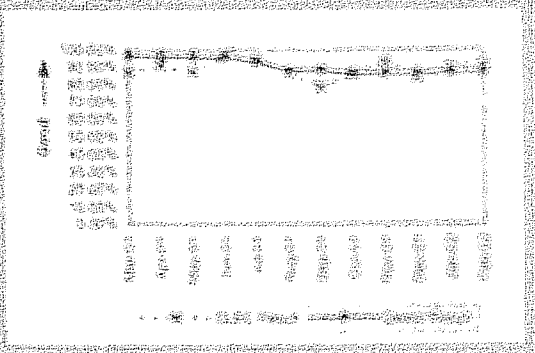
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sc	Parity Sc
Mar-01					27	2	13.50		
Apr-01					9	2	4.50		
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					3	1	3.00		
Dec-01									
Jan-02									
Feb-02									



Checklist #14 - Resale - Business Installation

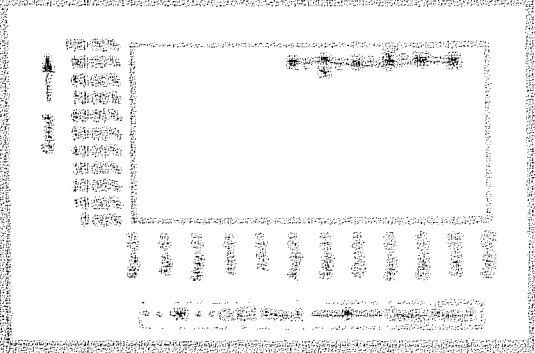
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	119	137	86.86%	33.75%	1146	1190	96.30%	4.18	1.54
Apr-01	93	102	91.18%	28.38%	1154	1196	96.49%	2.35	0.43
May-01	98	112	87.50%	33.07%	1045	1090	95.87%	3.36	1.05
Jun-01	128	133	96.24%	19.02%	1001	1046	95.70%	-0.29	1.14
Jul-01	92	98	93.88%	23.97%	740	794	93.20%	-0.28	1.10
Aug-01	53	61	86.89%	33.76%	472	537	87.90%	0.26	-0.34
Sep-01	48	61	78.69%	40.95%	335	378	88.62%	2.07	0.24
Oct-01	62	72	86.11%	34.58%	288	334	86.23%	0.04	-0.62
Nov-01	53	57	92.98%	25.54%	291	336	86.61%	-1.31	-1.75
Dec-01	32	38	84.21%	36.46%	248	286	86.71%	0.44	-0.73
Jan-02	36	40	90.00%	30.00%	268	306	87.58%	-0.44	-1.07
Feb-02	32	35	91.43%	27.99%	250	286	87.41%	-0.68	-1.41



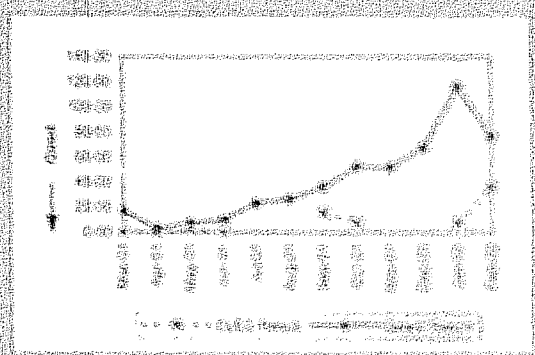
New Service Installation Quality (Percent) (OP-5*)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	55	61	90.16%	29.78%	485	537	90.32%	0.07	-0.06
Sep-01	52	61	85.25%	35.46%	347	378	91.80%	1.57	-0.05
Oct-01	65	72	90.28%	29.63%	298	334	89.22%	-0.28	-1.16
Nov-01	54	57	94.74%	22.33%	300	336	89.29%	-1.23	-1.75
Dec-01	35	38	92.11%	26.97%	261	286	91.26%	-0.17	-1.11
Jan-02	36	40	90.00%	30.00%	280	306	91.50%	0.35	-0.78
Feb-02									



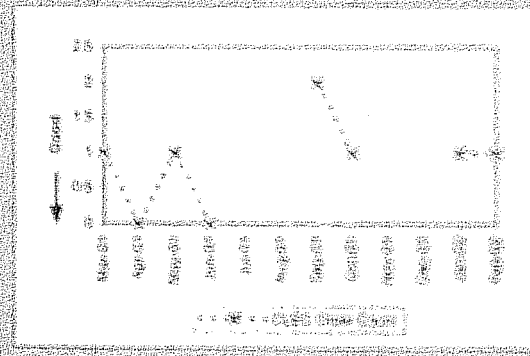
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	0	2	0.00	0.00	136	8	17.00	-1.3	-1.73
Apr-01	0	1	0.00		16	5	3.00	-0.94	-1.87
May-01	3	1	3.00		193	25	7.72	-0.55	-1.38
Jun-01	0	1	0.00		219	22	9.95	-0.50	-1.06
Jul-01					862	37	23.30		
Aug-01					938	35	26.80		
Sep-01	33	2	16.50	0.71	1214	33	36.79	-0.86	-1.32
Oct-01	8	1	8.00		1368	26	52.62	-1.66	-1.66
Nov-01					1781	34	52.38		
Dec-01					2597	38	68.34		
Jan-02	17	2	8.50	12.02	2681	23	116.57	-1.32	-1.55
Feb-02	37	1	37.00		3068	40	76.70	-0.51	-1.32



Checklist #14 - Resale - Business Installation

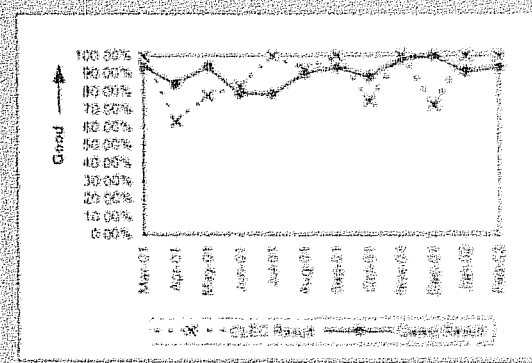
Count of Pending Orders Delayed for Facilities Reasons Business (OP-15B)	
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Checklist #14 - Resale - Business Repair

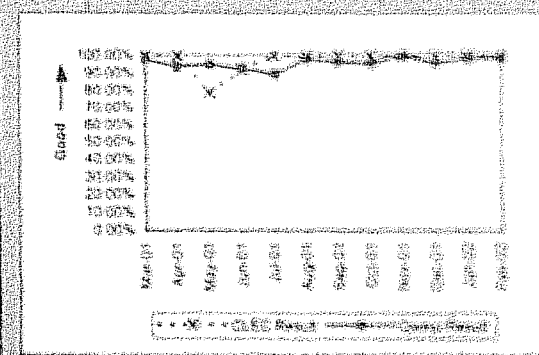
Out of Service Cleared within 24 hours (Percent) (MR-3A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	17	17	100.00%	0.00%	92	98	93.88%	-0.97	-1.59
Apr-01	7	11	63.64%	48.10%	96	114	84.21%	1.56	-0.05
May-01	7	9	77.78%	41.57%	89	95	93.68%	1.44	-0.13
Jun-01	5	6	83.33%	37.27%	101	128	78.91%	-0.26	-1.16
Jul-01	9	9	100.00%	0.00%	92	117	78.63%	-1.51	-1.92
Aug-01	12	13	92.31%	26.65%	71	79	89.87%	-0.27	-1.16
Sep-01	12	12	100.00%	0.00%	52	56	92.86%	-0.87	-1.53
Oct-01	3	4	75.00%	43.30%	59	67	88.06%	0.65	-0.6
Nov-01	7	7	100.00%	0.00%	39	40	97.50%	-0.39	-1.24
Dec-01	8	11	72.73%	44.54%	54	54	100.00%	N/A	0.76
Jan-02	4	4	100.00%	0.00%	29	32	90.63%	-0.61	-1.37
Feb-02	5	5	100.00%	0.00%	40	43	93.02%	-0.58	-1.35



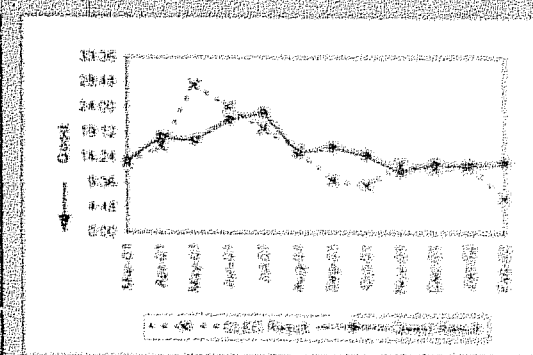
All Troubles Cleared within 48 hours (Percent) (MR-4A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	22	22	100.00%	0.00%	144	147	97.96%	-0.63	-1.38
Apr-01	14	14	100.00%	0.00%	151	161	93.79%	-0.92	-1.56
May-01	15	19	78.95%	40.77%	128	135	94.81%	2.12	0.29
Jun-01	12	13	92.31%	26.65%	153	165	92.73%	0.09	-0.94
Jul-01	11	11	100.00%	0.00%	136	154	89.61%	-1.09	-1.66
Aug-01	17	17	100.00%	0.00%	103	105	98.10%	-0.53	-1.32
Sep-01	15	15	100.00%	0.00%	79	82	96.34%	-0.69	-1.42
Oct-01	7	7	100.00%	0.00%	92	96	95.83%	-0.53	-1.32
Nov-01	8	8	100.00%	0.00%	54	54	100.00%	N/A	N/A
Dec-01	11	11	100.00%	0.00%	74	77	96.10%	-0.62	-1.38
Jan-02	5	5	100.00%	0.00%	49	50	98.00%	-0.3	-1.19
Feb-02	8	8	100.00%	0.00%	61	62	98.39%	-0.34	-1.21



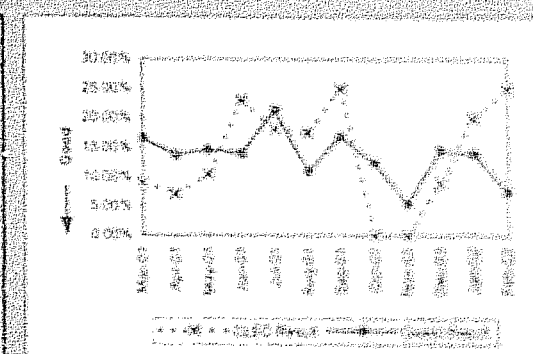
Mean Time to Restore (Hours:Minutes) (MR-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	293:50	22	13:21	11:57	2029:31	147	13:48	-0.14	-1.09
Apr-01	234:36	14	16:45	11:49	2974:44	161	18:29	-0.34	-1.21
May-01	536:49	19	28:15	22:21	2396:18	135	17:45	2.12	0.29
Jun-01	313:45	13	24:08	16:33	3588:18	165	21:45	0.46	-0.72
Jul-01	220:16	11	20:01	10:25	3544:23	154	23:01	-0.52	-1.31
Aug-01	269:58	17	15:53	11:48	1628:04	105	15:30	0.1	-0.94
Sep-01	153:16	15	10:13	8:46	1347:16	82	16:26	-1.73	-2.05
Oct-01	65:16	7	9:19	9:26	1439:22	96	15:00	-0.79	-1.48
Nov-01	106:01	8	13:15	9:21	641:36	54	11:53	0.43	-0.74
Dec-01	137:27	11	12:30	10:21	1031:51	77	13:24	-0.22	-1.13
Jan-02	63:45	5	12:45	5:53	645:19	50	12:54	-0.03	-1.02
Feb-02	54:41	8	6:50	6:52	836:43	62	13:30	-1.53	-1.93



Repair Repeat Repon Rate (Percent) (MR-7A)-- Dispatches Within MSAs

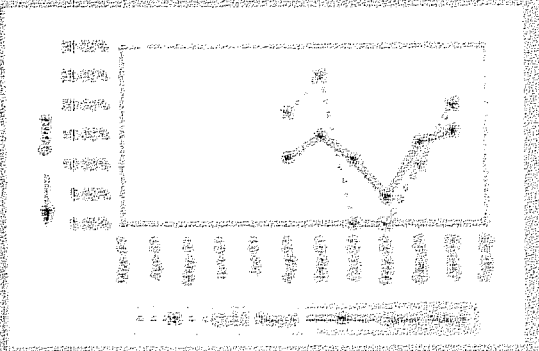
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	2	22	9.09%	28.75%	25	151	16.56%	-0.88	-1.54
Apr-01	1	14	7.14%	25.75%	23	166	13.86%	-0.7	-1.42
May-01	2	19	10.53%	30.69%	20	137	14.60%	-0.47	-1.29
Jun-01	3	13	23.08%	42.13%	24	170	14.12%	0.85	-0.43
Jul-01	2	11	18.18%	36.57%	34	159	21.38%	-0.35	-1.15
Aug-01	3	17	17.65%	38.12%	12	108	11.11%	0.75	-0.54
Sep-01	4	16	25.00%	43.30%	14	83	16.87%	0.75	-0.54
Oct-01	0	7	0.00%	0.00%	12	96	12.50%	-0.97	-1.59
Nov-01	0	8	0.00%	0.00%	3	54	5.56%	-0.64	-1.39
Dec-01	1	11	9.09%	28.75%	12	82	14.63%	-0.48	-1.2
Jan-02	1	5	20.00%	40.00%	7	50	14.00%	0.33	-0.8
Feb-02	2	8	25.00%	43.30%	5	66	7.58%	1.35	-0.13



Checklist #14 - Resale - Business Rules

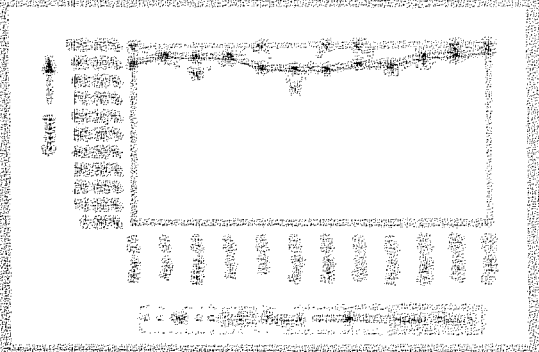
Repair Repeat Report Rate (Percent) (MR-7A%) - Disparities Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sc	Prob Sig
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	3	16	18.75%	39.03%	10	90	11.11%	0.82	[illegible]
Sep-01	3	12	25.00%	43.30%	10	84	11.71%	0.82	[illegible]
Oct-01	0	6	0.00%	0.00%	9	83	10.84%	0.82	[illegible]
Nov-01	0	7	0.00%	0.00%	2	45	4.44%	0.55	[illegible]
Dec-01	1	10	10.00%	30.00%	10	73	13.70%	0.82	[illegible]
Jan-02	1	5	20.00%	40.00%	7	45	15.56%	0.33	[illegible]
Feb-02									



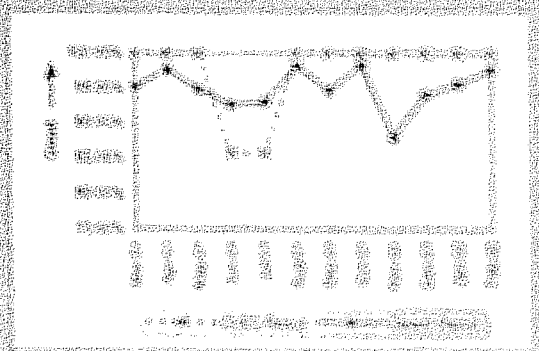
Repair Appointments Met (Percent) (MR-9A%) - Disparities Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sc	Prob Sig
Mar-01	22	22	100.00%	0.00%	136	151	90.07%	[illegible]	[illegible]
Apr-01	13	14	92.86%	25.75%	157	166	94.58%	[illegible]	[illegible]
May-01	16	19	84.21%	36.46%	128	137	93.43%	[illegible]	[illegible]
Jun-01	12	13	92.31%	26.65%	160	170	94.12%	[illegible]	[illegible]
Jul-01	11	11	100.00%	0.00%	136	159	85.53%	[illegible]	[illegible]
Aug-01	13	17	76.47%	42.42%	94	108	87.04%	[illegible]	[illegible]
Sep-01	16	16	100.00%	0.00%	72	83	86.75%	[illegible]	[illegible]
Oct-01	7	7	100.00%	0.00%	86	96	89.58%	[illegible]	[illegible]
Nov-01	7	8	87.50%	33.07%	48	54	88.89%	[illegible]	[illegible]
Dec-01	10	11	90.91%	28.75%	73	82	89.02%	[illegible]	[illegible]
Jan-02	5	5	100.00%	0.00%	47	52	90.38%	[illegible]	[illegible]
Feb-02	8	8	100.00%	0.00%	64	66	96.97%	[illegible]	[illegible]



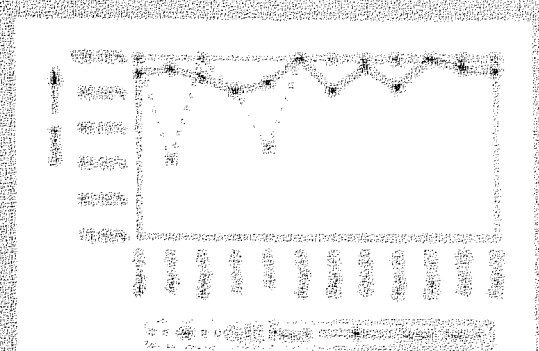
Out of Service Cleared within 24 hours (Percent) (MR-8B%) - Disparities Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sc	Prob Sig
Mar-01	10	10	100.00%	0.00%	106	113	93.81%	[illegible]	[illegible]
Apr-01	18	18	100.00%	0.00%	83	87	95.40%	[illegible]	[illegible]
May-01	17	17	100.00%	0.00%	93	96	96.88%	[illegible]	[illegible]
Jun-01	12	14	85.71%	34.99%	86	95	90.53%	[illegible]	[illegible]
Jul-01	6	7	85.71%	34.99%	107	115	93.04%	[illegible]	[illegible]
Aug-01	6	6	100.00%	0.00%	108	110	98.18%	[illegible]	[illegible]
Sep-01	15	15	100.00%	0.00%	79	85	92.94%	[illegible]	[illegible]
Oct-01	18	18	100.00%	0.00%	87	88	98.86%	[illegible]	[illegible]
Nov-01	8	8	100.00%	0.00%	44	50	88.00%	[illegible]	[illegible]
Dec-01	6	6	100.00%	0.00%	48	54	88.89%	[illegible]	[illegible]
Jan-02	3	3	100.00%	0.00%	43	45	95.56%	[illegible]	[illegible]
Feb-02	7	7	100.00%	0.00%	39	40	97.50%	[illegible]	[illegible]



All Troubles Cleared within 48 hours (Percent) (MR-4B%) - Disparities Within MSAs

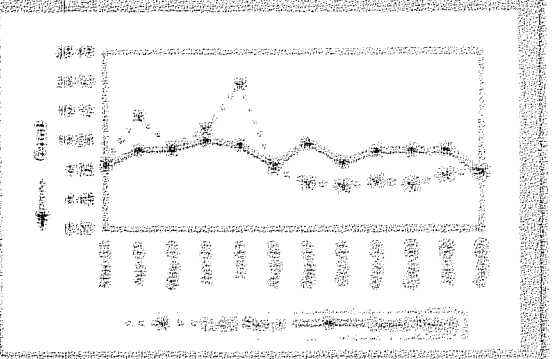
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sc	Prob Sig
Mar-01	16	16	100.00%	0.00%	134	137	97.81%	[illegible]	[illegible]
Apr-01	24	28	85.71%	34.99%	122	124	98.39%	[illegible]	[illegible]
May-01	27	27	100.00%	0.00%	143	147	97.28%	[illegible]	[illegible]
Jun-01	22	23	95.65%	20.39%	125	129	96.89%	[illegible]	[illegible]
Jul-01	14	16	87.50%	33.07%	143	145	98.62%	[illegible]	[illegible]
Aug-01	12	12	100.00%	0.00%	156	156	100.00%	[illegible]	[illegible]
Sep-01	20	20	100.00%	0.00%	128	133	96.24%	[illegible]	[illegible]
Oct-01	22	22	100.00%	0.00%	79	80	98.75%	[illegible]	[illegible]
Nov-01	12	12	100.00%	0.00%	74	77	96.10%	[illegible]	[illegible]
Dec-01	8	8	100.00%	0.00%	74	74	100.00%	[illegible]	[illegible]
Jan-02	4	4	100.00%	0.00%	71	73	97.26%	[illegible]	[illegible]
Feb-02	8	8	100.00%	0.00%	56	57	98.25%	[illegible]	[illegible]



Checklist #14 - Resale - Business Rather

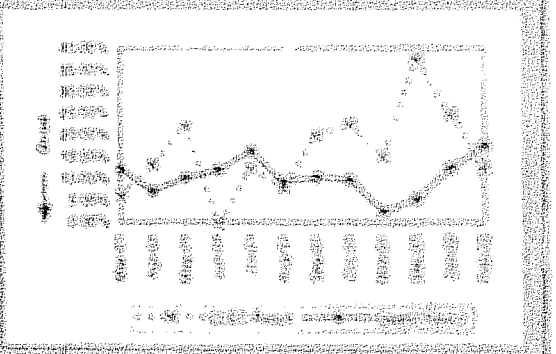
Mean Time to Restore (Hours:Minutes) (MR-6B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Rea	Std Z Sco	Parity Sta
Mar-01	174:16	16	10:54	11:38	1399:41	137	10:13	[illegible]	[illegible]
Apr-01	517:43	28	18:29	19:20	1600:08	124	12:54	[illegible]	[illegible]
May-01	358:00	27	13:16	8:38	1890:49	147	12:53	[illegible]	[illegible]
Jun-01	377:31	23	16:25	17:22	1870:12	129	14:30	[illegible]	[illegible]
Jul-01	376:56	16	23:34	20:43	2011:54	148	13:35	[illegible]	[illegible]
Aug-01	118:17	12	9:51	8:49	1643:32	159	10:20	[illegible]	[illegible]
Sep-01	150:05	20	7:30	6:45	1589:43	113	14:04	[illegible]	[illegible]
Oct-01	155:25	22	7:04	7:04	860:56	85	10:46	[illegible]	[illegible]
Nov-01	93:46	12	7:49	6:51	979:39	77	12:43	[illegible]	[illegible]
Dec-01	57:03	8	7:08	7:46	942:01	74	12:44	[illegible]	[illegible]
Jan-02	34:43	4	8:41	10:13	919:03	72	12:46	[illegible]	[illegible]
Feb-02	74:49	8	9:21	8:40	510:56	57	8:58	[illegible]	[illegible]



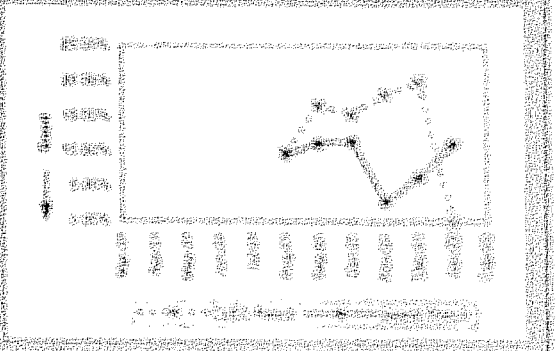
Repair Repeat Report Rate (Percent) (MR-7B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Rea	Std Z Sco	Parity Sta
Mar-01	1	16	6.25%	24.21%	17	139	12.23%	[illegible]	[illegible]
Apr-01	4	30	13.33%	33.99%	9	124	7.26%	[illegible]	[illegible]
May-01	6	27	22.22%	41.57%	15	147	10.20%	[illegible]	[illegible]
Jun-01	0	23	0.00%	0.00%	16	132	12.12%	[illegible]	[illegible]
Jul-01	2	16	12.50%	33.07%	25	153	16.34%	[illegible]	[illegible]
Aug-01	1	12	8.33%	27.64%	15	159	9.43%	[illegible]	[illegible]
Sep-01	4	20	20.00%	40.00%	12	113	10.62%	[illegible]	[illegible]
Oct-01	5	22	22.73%	41.91%	8	85	9.41%	[illegible]	[illegible]
Nov-01	2	13	15.38%	36.08%	2	77	2.60%	[illegible]	[illegible]
Dec-01	3	8	37.50%	48.41%	4	74	5.41%	[illegible]	[illegible]
Jan-02	1	4	25.00%	43.30%	9	72	12.50%	[illegible]	[illegible]
Feb-02	1	8	12.50%	33.07%	10	57	17.54%	[illegible]	[illegible]



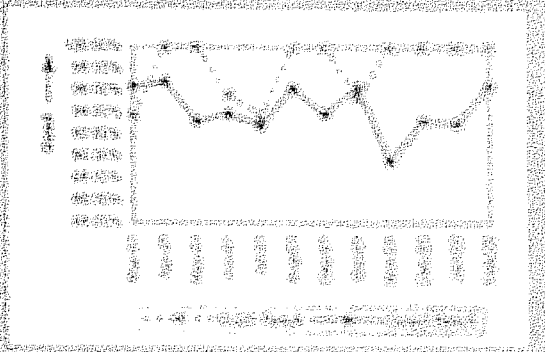
Repair Repeat Report Rate (Percent) (MR-7B*)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Rea	Std Z Sco	Parity Sta
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	10	10.00%	30.00%	13	138	9.42%	[illegible]	[illegible]
Sep-01	3	18	16.67%	37.27%	11	98	11.22%	[illegible]	[illegible]
Oct-01	2	13	15.38%	36.08%	8	70	11.43%	[illegible]	[illegible]
Nov-01	2	11	18.18%	38.57%	2	69	2.90%	[illegible]	[illegible]
Dec-01	1	5	20.00%	40.00%	4	69	5.80%	[illegible]	[illegible]
Jan-02	0	2	0.00%	0.00%	6	54	11.11%	[illegible]	[illegible]
Feb-02									



Repair Appointments Met (Percent) (MR-5B)-- Dispatches Outside MSAs

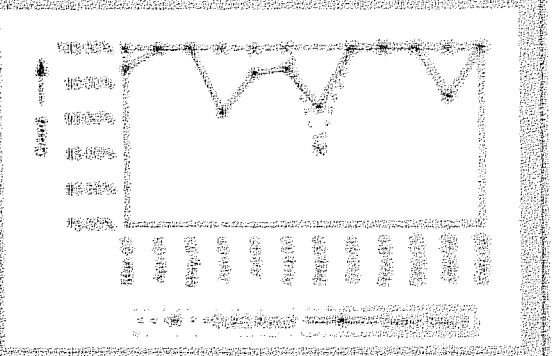
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Rea	Std Z Sco	Parity Sta
Mar-01	15	16	93.75%	24.21%	134	139	96.40%	[illegible]	[illegible]
Apr-01	30	30	100.00%	0.00%	120	124	96.77%	[illegible]	[illegible]
May-01	27	27	100.00%	0.00%	137	147	93.20%	[illegible]	[illegible]
Jun-01	22	23	95.65%	20.39%	124	132	93.94%	[illegible]	[illegible]
Jul-01	15	16	93.75%	24.21%	142	153	92.81%	[illegible]	[illegible]
Aug-01	12	12	100.00%	0.00%	153	159	96.23%	[illegible]	[illegible]
Sep-01	20	20	100.00%	0.00%	108	113	95.58%	[illegible]	[illegible]
Oct-01	21	22	95.45%	20.83%	78	85	91.76%	[illegible]	[illegible]
Nov-01	13	13	100.00%	0.00%	69	77	89.61%	[illegible]	[illegible]
Dec-01	8	8	100.00%	0.00%	69	74	93.24%	[illegible]	[illegible]
Jan-02	4	4	100.00%	0.00%	67	72	93.06%	[illegible]	[illegible]
Feb-02	8	8	100.00%	0.00%	55	57	96.49%	[illegible]	[illegible]



Checklist #14 - Resale - Business Repair

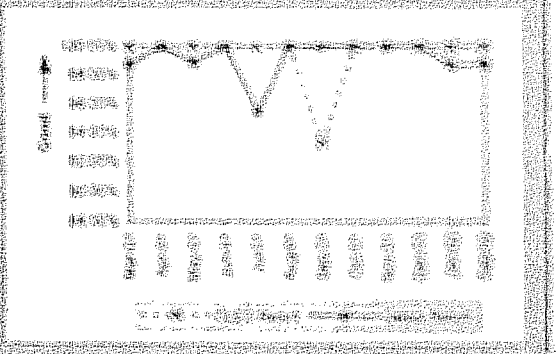
Out of Service Cleared within 24 hours (Percent) (MR-3C)– No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Sc	Parity Sc
Mar-01	6	6	100.00%	0.00%	33	34	97.06%	-0.39	-1.64
Apr-01	3	3	100.00%	0.00%	28	28	100.00%	N/A	N/A
May-01	7	7	100.00%	0.00%	42	42	100.00%	N/A	N/A
Jun-01	5	5	100.00%	0.00%	30	33	90.91%	-0.85	-1.41
Jul-01	3	3	100.00%	0.00%	27	28	96.43%	-0.26	-1.10
Aug-01	3	3	100.00%	0.00%	32	33	96.97%	-0.23	-1.10
Sep-01	6	7	85.71%	34.99%	22	24	91.67%	0.37	-0.71
Oct-01	6	6	100.00%	0.00%	28	28	100.00%	N/A	N/A
Nov-01	2	2	100.00%	0.00%	36	36	100.00%	N/A	N/A
Dec-01	3	3	100.00%	0.00%	27	27	100.00%	N/A	N/A
Jan-02	3	3	100.00%	0.00%	41	44	93.18%	-0.45	-1.24
Feb-02	5	5	100.00%	0.00%	29	29	100.00%	N/A	N/A



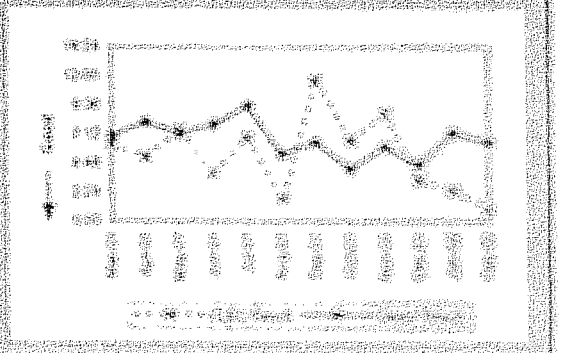
All Troubles Cleared within 48 hours (Percent) (MR-4C)– No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Sc	Parity Sc
Mar-01	19	19	100.00%	0.00%	79	80	98.75%	-0.44	-1.22
Apr-01	11	11	100.00%	0.00%	54	54	100.00%	N/A	N/A
May-01	20	20	100.00%	0.00%	89	90	98.89%	-0.33	-1.26
Jun-01	11	11	100.00%	0.00%	68	68	100.00%	N/A	N/A
Jul-01	11	11	100.00%	0.00%	64	67	95.52%	-0.67	-1.[illegible]
Aug-01	11	11	100.00%	0.00%	77	77	100.00%	N/A	N/A
Sep-01	14	15	93.33%	24.94%	63	63	100.00%	N/A	-0.17
Oct-01	19	19	100.00%	0.00%	60	60	100.00%	N/A	N/A
Nov-01	6	6	100.00%	0.00%	77	77	100.00%	N/A	N/A
Dec-01	13	13	100.00%	0.00%	57	57	100.00%	N/A	N/A
Jan-02	12	12	100.00%	0.00%	77	78	98.72%	-0.37	-0.92
Feb-02	11	11	100.00%	0.00%	79	80	98.75%	-0.35	-0.91



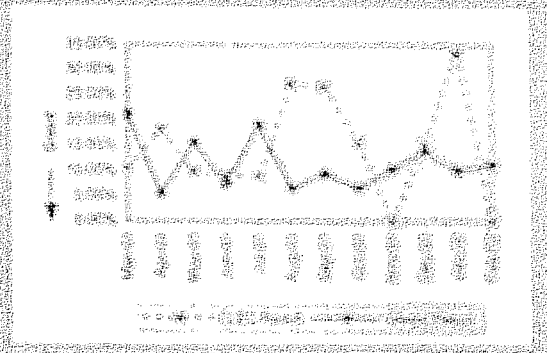
Mean Time to Restore (Hours:Minutes) (MR-6C)– No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Sc	Parity Sc
Mar-01	121:41	19	6:24	8:29	569:49	80	7:07	-0.28	-0.15
Apr-01	59:47	11	5:26	6:02	445:25	54	8:15	-0.92	-0.56
May-01	152:36	20	7:38	7:58	657:22	90	7:19	0.01	-0.46
Jun-01	44:35	11	4:03	6:46	544:37	68	8:00	-1.18	-1.01
Jul-01	76:45	11	6:59	7:36	642:08	67	9:35	-0.45	-1.23
Aug-01	21:52	11	1:59	2:03	432:19	77	5:37	-1.03	-0.59
Sep-01	174:45	15	11:39	35:35	413:14	63	6:34	0.62	-0.44
Oct-01	126:57	19	6:47	8:36	265:45	60	4:26	1.34	-0.07
Nov-01	53:37	6	8:56	10:48	478:56	77	6:13	0.78	-0.62
Dec-01	45:00	13	3:28	4:54	271:13	57	4:45	-0.65	-1.43
Jan-02	31:38	12	2:38	2:15	578:16	78	7:25	-0.41	-0.88
Feb-02	10:50	11	0:59	1:01	528:10	80	6:36	-0.4[illegible]	-0.[illegible]



Repair Repeat Report Rate (Percent) (MR-7C)– No Dispatches

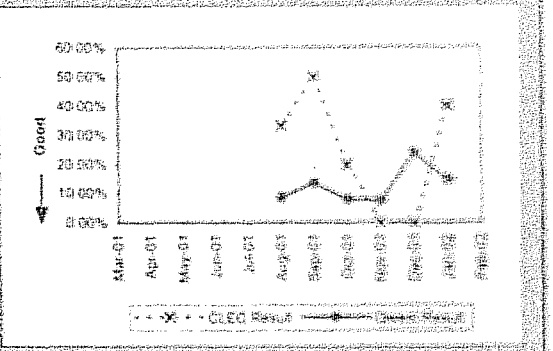
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Sc	Parity Sc
Mar-01	2	19	10.53%	30.69%	17	80	21.25%	-0.61	-0.62
Apr-01	2	11	18.18%	38.57%	3	54	5.56%	1.34	-0.20
May-01	2	20	10.00%	30.00%	14	90	15.56%	-0.80	-0.39
Jun-01	1	11	9.09%	28.75%	5	68	7.35%	0.19	-0.44
Jul-01	1	11	9.09%	28.75%	13	68	19.12%	-0.19	-0.44
Aug-01	3	11	27.27%	44.54%	5	77	6.49%	1.66	0.19
Sep-01	4	15	26.67%	44.22%	6	63	9.52%	1.65	-0.02
Oct-01	3	19	15.79%	36.46%	4	60	6.67%	1.43	-0.09
Nov-01	0	6	0.00%	0.00%	8	77	10.39%	-0.81	-0.49
Dec-01	2	13	15.38%	36.08%	8	57	14.04%	0.14	-0.35
Jan-02	4	12	33.33%	47.14%	8	78	10.26%	1.90	0.15
Feb-02	0	11	0.00%	0.00%	9	80	11.25%	-0.91	-0.45



Checklist #14 - Resale - Business Repair

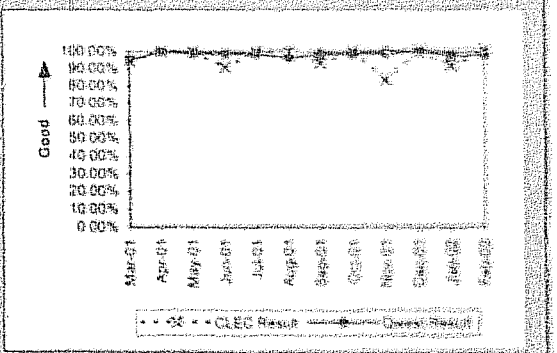
Repair Repeat Report Rate (Percent) (MR-7C*)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	2	6	33.33%	47.14%	3	35	8.57%	1.44	-0.13
Sep-01	3	6	50.00%	50.00%	5	37	13.51%	1.84	0.12
Oct-01	2	10	20.00%	40.00%	2	25	8.00%	0.9	-0.45
Nov-01	0	5	0.00%	0.00%	2	27	7.41%	-0.58	-1.35
Dec-01	0	3	0.00%	0.00%	5	21	23.81%	-0.91	-1.55
Jan-02	2	5	40.00%	48.99%	5	34	14.71%	1.19	-0.27
Feb-02									



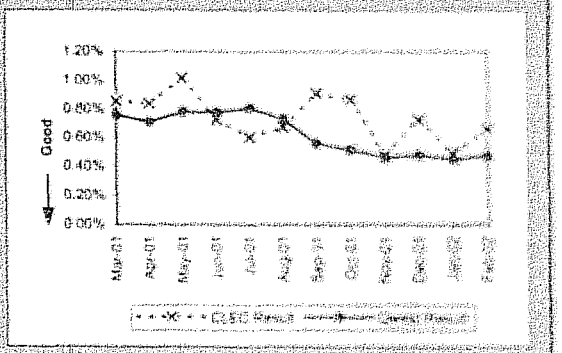
Repair Appointments Met (Percent) (MR-9C)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	18	19	94.74%	22.33%	76	80	95.00%	0.05	-0.97
Apr-01	11	11	100.00%	0.00%	54	54	100.00%	N/A	N/A
May-01	20	20	100.00%	0.00%	89	90	98.89%	-0.43	-1.26
Jun-01	10	11	90.91%	28.75%	67	68	98.53%	1.11	-0.33
Jul-01	11	11	100.00%	0.00%	67	68	98.53%	-0.38	-1.23
Aug-01	11	11	100.00%	0.00%	74	77	96.10%	-0.62	-1.38
Sep-01	14	15	93.33%	24.94%	62	63	98.41%	0.87	-0.47
Oct-01	19	19	100.00%	0.00%	59	60	98.33%	-0.49	-1.3
Nov-01	5	6	83.33%	37.27%	76	77	98.70%	1.51	-0.08
Dec-01	13	13	100.00%	0.00%	57	57	100.00%	N/A	N/A
Jan-02	11	12	91.67%	27.64%	76	78	97.44%	0.84	-0.49
Feb-02	11	11	100.00%	0.00%	78	80	97.50%	-0.5	-1.3



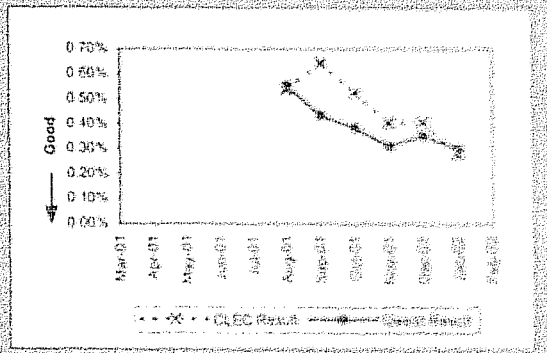
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	57	6646	0.86%	9.22%	370	48717	0.76%	0.86	-0.47
Apr-01	55	6532	0.84%	9.14%	344	48319	0.71%	1.17	-0.29
May-01	66	6483	1.02%	10.04%	374	47911	0.78%	2.04	0.24
Jun-01	47	6440	0.73%	8.51%	370	47402	0.78%	-0.43	-1.26
Jul-01	38	6298	0.60%	7.74%	380	47005	0.81%	-1.71	-2.04
Aug-01	40	5933	0.67%	8.18%	344	47038	0.73%	-0.49	-1.3
Sep-01	51	5582	0.91%	9.51%	261	46625	0.56%	3.35	1.04
Oct-01	48	5512	0.87%	9.29%	237	45913	0.52%	3.47	1.11
Nov-01	27	5674	0.48%	6.88%	208	45065	0.46%	0.15	-0.91
Dec-01	32	4397	0.73%	8.50%	213	44573	0.48%	2.29	0.39
Jan-02	21	4258	0.49%	7.01%	200	44139	0.45%	0.37	-0.77
Feb-02	27	4077	0.66%	8.11%	203	42896	0.47%	1.68	0.02



Trouble Rate (Percent) (MR-8*)

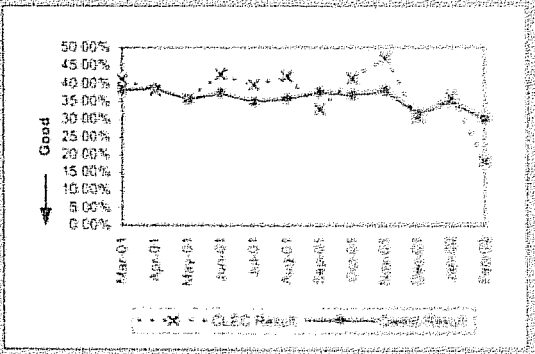
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	32	5933	0.54%	7.32%	261	47038	0.55%	-0.15	-1.09
Sep-01	36	5582	0.64%	8.00%	203	46625	0.44%	2.25	0.37
Oct-01	29	5512	0.53%	7.23%	178	45913	0.39%	1.56	-0.05
Nov-01	23	5674	0.41%	6.35%	141	45065	0.31%	1.18	-0.29
Dec-01	18	4397	0.41%	6.39%	158	44573	0.35%	0.58	-0.64
Jan-02	12	4258	0.28%	5.30%	133	44139	0.30%	-0.22	-1.13
Feb-02									



Checklist #14 - Resale - Business Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)

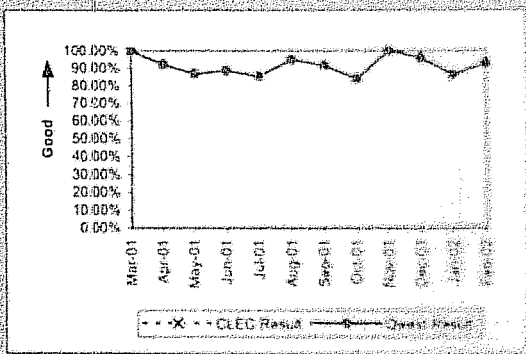
Date	CLEC Num	CLEC Den	CLEC Rsu	Std Dev	Qwest Num	Qwest Den	Qwest Rsu	Mod Z Scr	Parity Scr
Mar-01	40	97	41 24%	49 23%	229	599	38 23%	0 56	-0 66
Apr-01	34	89	38 20%	48 59%	217	561	38 68%	-0 09	-1 05
May-01	37	103	35 92%	47 98%	207	581	35 63%	0 06	-0 96
Jun-01	35	82	42 68%	49 46%	220	590	37 29%	0 94	-0 43
Jul-01	25	63	39 68%	48 92%	203	583	34 82%	0 77	-0 53
Aug-01	29	69	42 03%	49 36%	191	535	35 70%	1 02	-0 38
Sep-01	25	76	32 89%	46 98%	157	418	37 56%	-0 77	-1 47
Oct-01	34	82	41 46%	49 27%	138	375	36 80%	0 79	-0 52
Nov-01	24	51	47 06%	49 91%	127	335	37 91%	1 23	-0 25
Dec-01	14	46	30 43%	46 01%	98	311	31 51%	-0 15	-1 09
Jan-02	12	33	36 36%	48 10%	107	307	34 85%	0 18	-0 89
Feb-02	6	33	18 18%	38 57%	87	290	30 00%	-1 4	-1 85



Checklist #14 - Resale - Centrex Installation

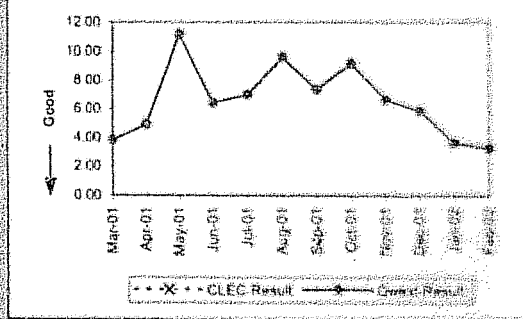
Installation Commitments Met (Percent) (OP-3A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					13	13	100.00%		
Apr-01					12	13	92.31%		
May-01					20	23	86.96%		
Jun-01					8	9	88.89%		
Jul-01					18	21	85.71%		
Aug-01					19	20	95.00%		
Sep-01					34	37	91.89%		
Oct-01					21	25	84.00%		
Nov-01					24	24	100.00%		
Dec-01					24	25	96.00%		
Jan-02					19	22	86.36%		
Feb-02					13	14	92.86%		



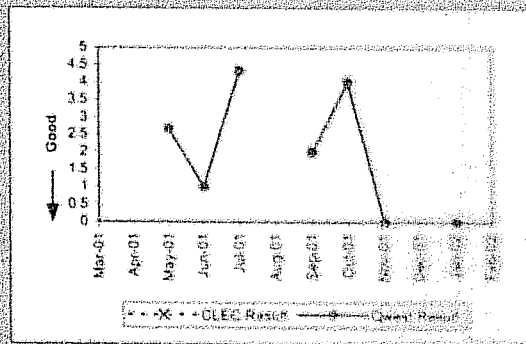
Installation Interval (Average Days) (OP-4A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					50	13	3.85		
Apr-01					64	13	4.92		
May-01					258	23	11.22		
Jun-01					45	7	6.43		
Jul-01					140	20	7.00		
Aug-01					183	19	9.63		
Sep-01					244	33	7.39		
Oct-01					221	24	9.21		
Nov-01					113	17	6.65		
Dec-01					100	17	5.88		
Jan-02					77	21	3.67		
Feb-02					36	11	3.27		



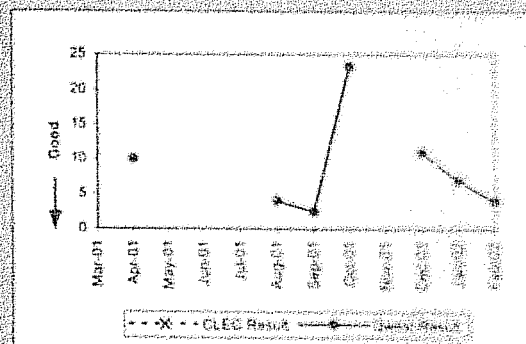
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01					8	3	2.67		
Jun-01					1	1	1.00		
Jul-01					13	3	4.33		
Aug-01									
Sep-01					2	1	2.00		
Oct-01					4	1	4.00		
Nov-01					0	2	0.00		
Dec-01									
Jan-02					0	1	0.00		
Feb-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-1)-- Dispatches Within MSAs

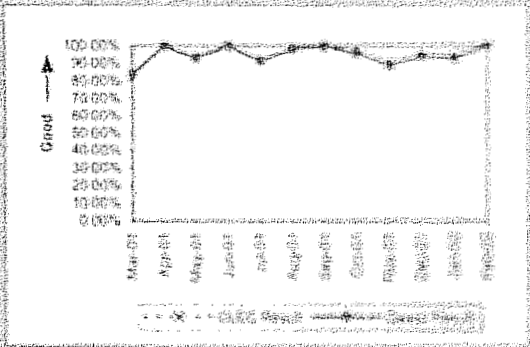
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01					10	1	10.00		
May-01									
Jun-01									
Jul-01									
Aug-01					4	1	4.00		
Sep-01					5	2	2.50		
Oct-01					70	3	23.33		
Nov-01									
Dec-01					11	1	11.00		
Jan-02					21	3	7.00		
Feb-02					4	1	4.00		



Checklist #14 - Resale - Centrex Installation

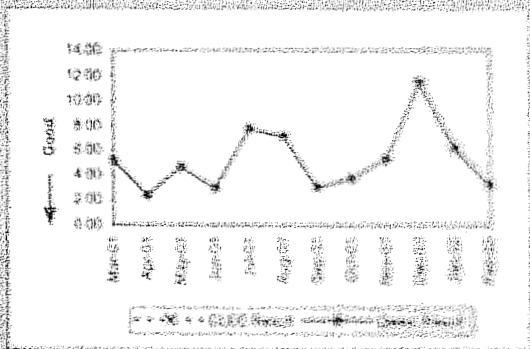
Installation Commitments Met (Percent) (OP-3B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					21	25	84.00%		
Apr-01					18	18	100.00%		
May-01					28	30	93.33%		
Jun-01					23	23	100.00%		
Jul-01					33	36	91.67%		
Aug-01					59	60	98.33%		
Sep-01					32	32	100.00%		
Oct-01					25	26	96.15%		
Nov-01					17	19	89.47%		
Dec-01					33	35	94.29%		
Jan-02					28	30	93.33%		
Feb-02					18	18	100.00%		



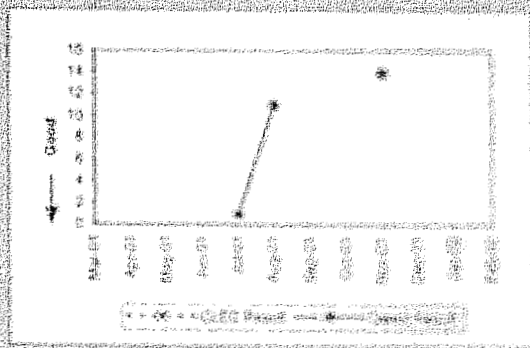
Installation Interval (Average Days) (OP-4B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					129	25	5.16		
Apr-01					43	18	2.39		
May-01					139	30	4.63		
Jun-01					68	23	2.96		
Jul-01					294	38	7.74		
Aug-01					430	60	7.17		
Sep-01					97	32	3.03		
Oct-01					97	26	3.73		
Nov-01					101	19	5.32		
Dec-01					402	35	11.49		
Jan-02					187	30	6.23		
Feb-02					58	18	3.22		



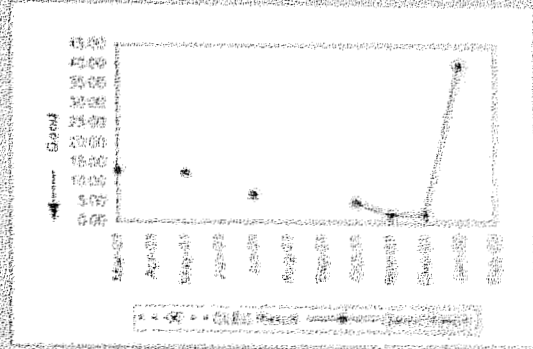
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01					2	2	1.00		
Aug-01					11	1	11.00		
Sep-01									
Oct-01									
Nov-01					14	1	14.00		
Dec-01									
Jan-02									
Feb-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-2)-- Dispatches Outside MSAs

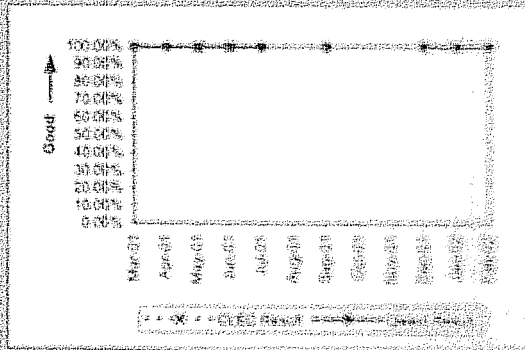
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					52	4	13.00		
Apr-01									
May-01					25	2	12.50		
Jun-01									
Jul-01					7	1	7.00		
Aug-01									
Sep-01									
Oct-01					5	1	5.00		
Nov-01					2	1	2.00		
Dec-01					4	2	2.00		
Jan-02					80	2	40.00		
Feb-02									



Checklist #14 - Resale - Centrex Installation

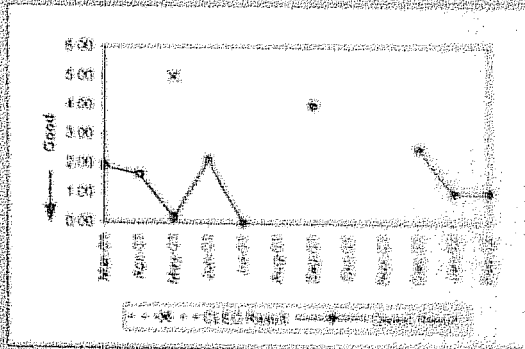
Installation Commitments Met (Percent) (OP-3C)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					13	13	100.00%		
Apr-01					11	11	100.00%		
May-01	1	1	100.00%	0.00%	9	9	100.00%	N/A	N/A
Jun-01	1	1	100.00%	0.00%	16	16	100.00%	N/A	N/A
Jul-01					2	2	100.00%		
Aug-01									
Sep-01					1	1	100.00%		
Oct-01									
Nov-01									
Dec-01					2	2	100.00%		
Jan-02					3	3	100.00%		
Feb-02					2	2	100.00%		



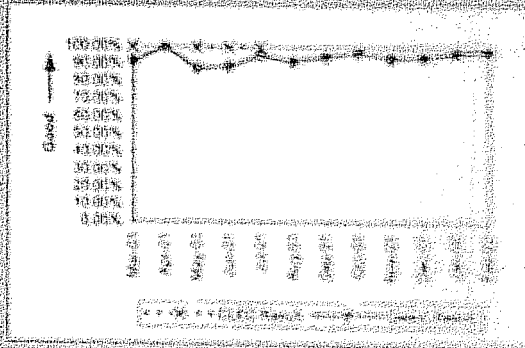
Installation Interval (Average Days) (OP-4C)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					25	13	1.92		
Apr-01					18	11	1.64		
May-01	5	1	5.00		1	5	0.20	1.33	-0.19
Jun-01					34	16	2.12		
Jul-01					0	2	0.00		
Aug-01									
Sep-01					4	1	4.00		
Oct-01									
Nov-01									
Dec-01					5	2	2.50		
Jan-02					3	3	1.00		
Feb-02					2	2	1.00		



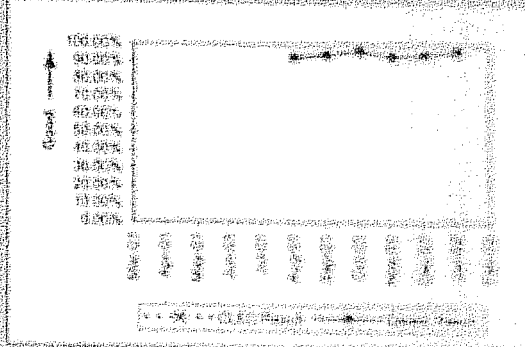
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	1	1	100.00%	0.00%	54	59	91.53%	-0.3	-1.18
Apr-01					48	48	100.00%		
May-01	1	1	100.00%	0.00%	50	57	87.72%	-0.37	-1.23
Jun-01	1	1	100.00%	0.00%	56	63	88.89%	-0.35	-1.21
Jul-01	1	1	100.00%	0.00%	57	60	95.00%	-0.23	-1.14
Aug-01					66	72	91.67%		
Sep-01					71	75	94.67%		
Oct-01					59	61	96.72%		
Nov-01					45	48	93.75%		
Dec-01					51	54	94.44%		
Jan-02					57	59	96.61%		
Feb-02					44	45	97.78%		



New Service Installation Quality (Percent) (OP-5*)

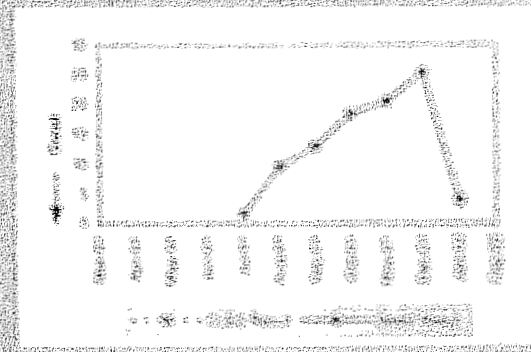
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					67	72	93.06%		
Sep-01					71	75	94.67%		
Oct-01					59	61	96.72%		
Nov-01					45	48	93.75%		
Dec-01					51	54	94.44%		
Jan-02					57	59	96.61%		
Feb-02									



Checklist #14 - Resale - Centrex Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (CE-1.4)

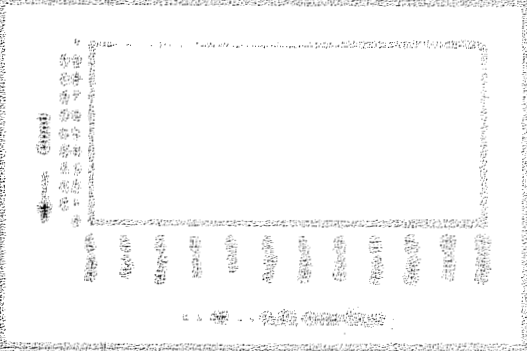
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Num of Sig	Prob Sig
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01					[illegible]	[illegible]	[illegible]		
Jan-02					[illegible]	[illegible]	[illegible]		
Feb-02									



Checklist #14 - Resale - Combined Residence

Count of Pending Orders Delayed for Facilities Reasons Certified (Qty-Ten)

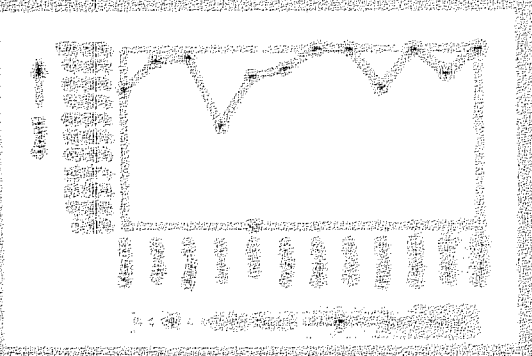
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Chapter 271 - Service - Current Report

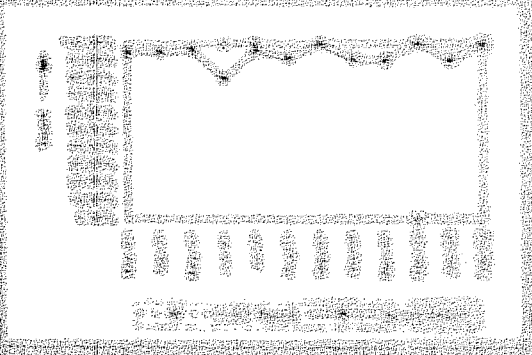
Out of Service Cleared within 24 Hours (Business Days) - Residence Service

Date	CLEC Num	CLEC Den	CLEC Pct	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01	0	1	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



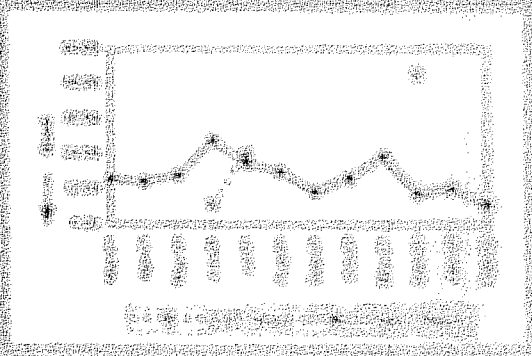
All Troubles Cleared within 24 Hours (Business Days) - Residence Service

Date	CLEC Num	CLEC Den	CLEC Pct	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01									
Apr-01									
May-01									
Jun-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	0	1	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02									
Feb-02	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



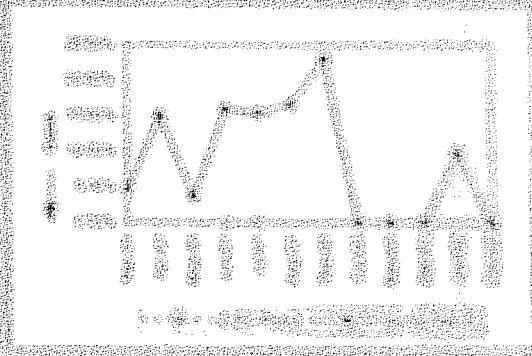
Mean Time to Restore (Hours) - Residence Service

Date	CLEC Num	CLEC Den	CLEC Pct	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01	7.08	1	7.08		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	24.24	1	24.24		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01	51.16	1	51.16		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02					[illegible]	[illegible]	[illegible]		
Feb-02	8.47	1	8.47		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Repair Rate per Report Item - Residence Service

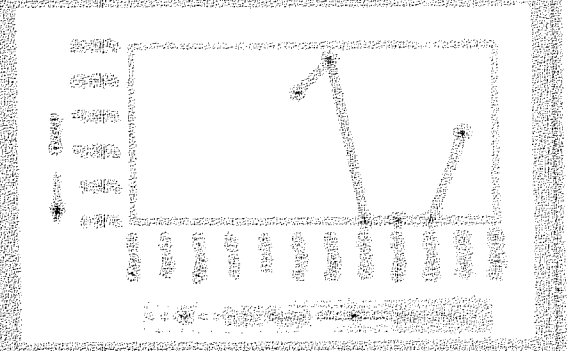
Date	CLEC Num	CLEC Den	CLEC Pct	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01	0	1	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	0	1	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01	0	1	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02					[illegible]	[illegible]	[illegible]		
Feb-02	0	1	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



[illegible]

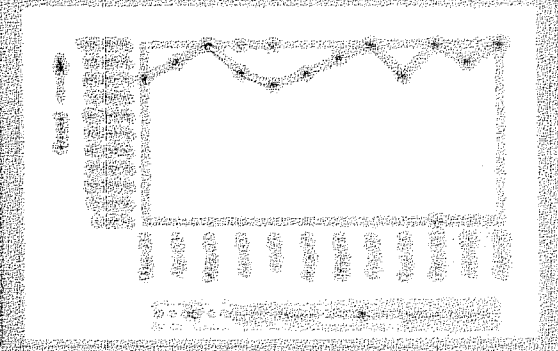
[illegible]

Date	CLEC Num	CLEC Den	CLEC Res	Sub Den	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	0	1	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02									
Feb-02									



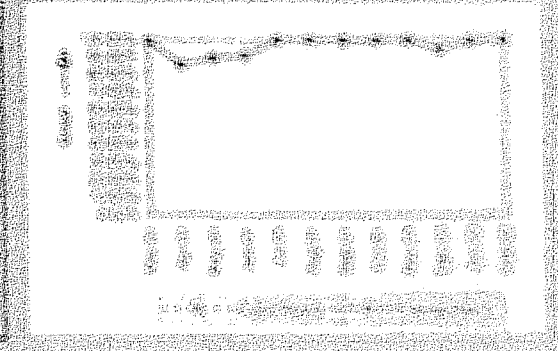
Repair Appointments Met (Percent) [illegible]

Date	CLEC Num	CLEC Den	CLEC Res	Sub Den	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01									
Apr-01									
May-01									
Jun-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	0	1	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02									
Feb-02	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



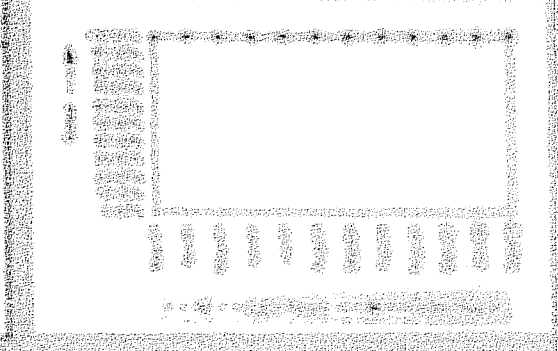
Out of Service Cleared within 24 Hours (Percent) [illegible]

Date	CLEC Num	CLEC Den	CLEC Res	Sub Den	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									

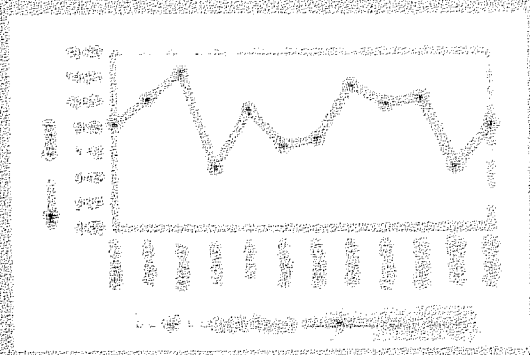


All Troubles Cleared within 48 Hours (Percent) [illegible]

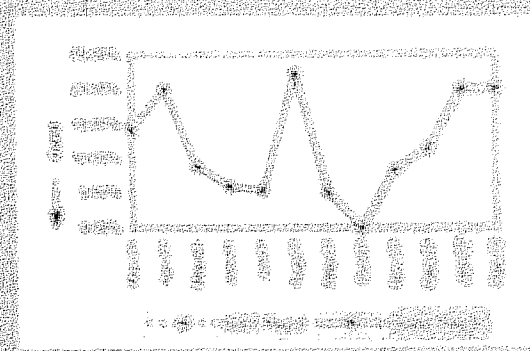
Date	CLEC Num	CLEC Den	CLEC Res	Sub Den	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



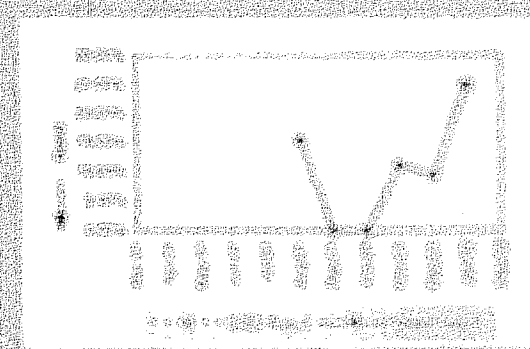
Date	CLEC Num	CLEC Den	CLEC Pct	Qwest Pct					
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



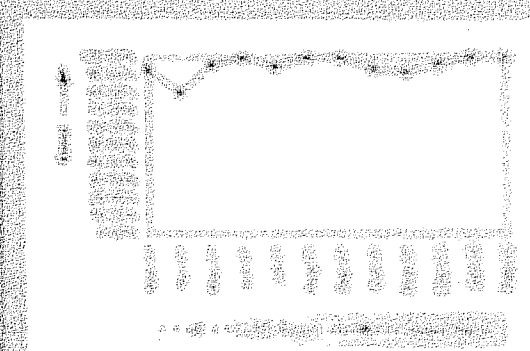
Date	CLEC Num	CLEC Den	CLEC Pct	Qwest Pct					
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



Date	CLEC Num	CLEC Den	CLEC Pct	Qwest Pct					
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



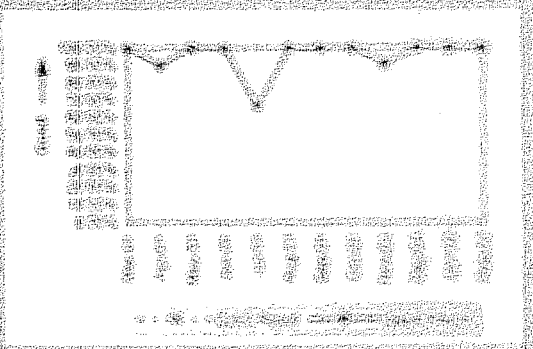
Date	CLEC Num	CLEC Den	CLEC Pct	Qwest Pct					
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



Checklist #4 - Repair - Customer Report

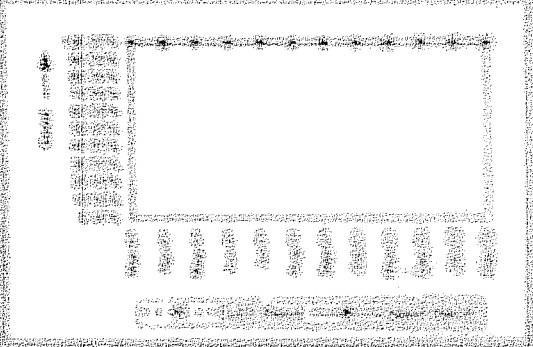
Out of Service Cleared within 24 Hours (Percentage) (Affect 90 Day Performance)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Std Dev	Parity Gap
Mar-01					11	11	100.00%		
Apr-01					8	8	100.00%		
May-01					6	6	100.00%		
Jun-01					8	8	100.00%		
Jul-01					2	2	100.00%		
Aug-01					12	12	100.00%		
Sep-01					4	4	100.00%		
Oct-01					4	4	100.00%		
Nov-01					9	9	100.00%		
Dec-01					4	4	100.00%		
Jan-02					1	1	100.00%		
Feb-02	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A



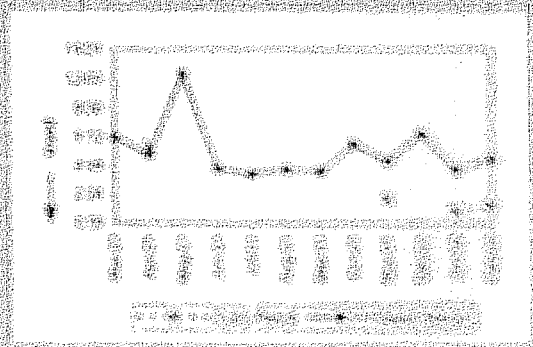
All Troubles Cleared within 48 Hours (Percentage) (Affect 90 Day Performance)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Std Dev	Parity Gap
Mar-01					13	13	100.00%		
Apr-01	2	2	100.00%	0.00%	14	14	100.00%	N/A	N/A
May-01					13	13	100.00%		
Jun-01					15	15	100.00%		
Jul-01					13	13	100.00%		
Aug-01					21	21	100.00%		
Sep-01					13	13	100.00%		
Oct-01					9	9	100.00%		
Nov-01	1	1	100.00%	0.00%	14	14	100.00%	N/A	N/A
Dec-01					7	7	100.00%		
Jan-02	1	1	100.00%	0.00%	15	15	100.00%	N/A	N/A
Feb-02	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A



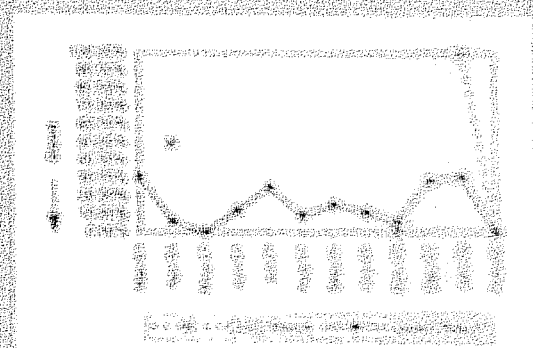
Mean Time to Restore (Hours:Min) (Affect 90 Day Performance)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Std Dev	Parity Gap
Mar-01					[illegible]	13	[illegible]		
Apr-01	13:05	2	6:33	1:32	[illegible]	14	[illegible]	[illegible]	[illegible]
May-01					[illegible]	13	[illegible]		
Jun-01					[illegible]	15	[illegible]		
Jul-01					[illegible]	13	[illegible]		
Aug-01					[illegible]	21	[illegible]		
Sep-01					[illegible]	13	[illegible]		
Oct-01					[illegible]	9	[illegible]		
Nov-01	2:07	1	2:07		[illegible]	14	[illegible]	[illegible]	[illegible]
Dec-01					[illegible]	7	[illegible]		
Jan-02	1:04	1	1:04		[illegible]	15	[illegible]	[illegible]	[illegible]
Feb-02	1:37	1	1:37		[illegible]	1	[illegible]	[illegible]	[illegible]



Repair Repeat Report Rate (Percentage) (Affect 90 Day Performance)

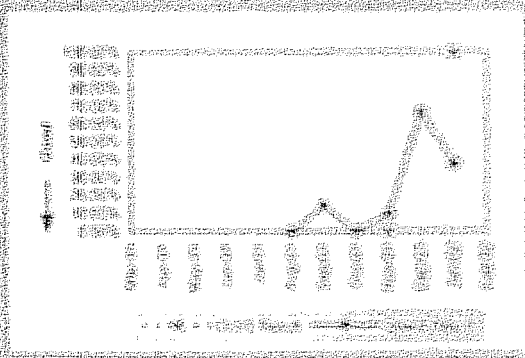
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Std Dev	Parity Gap
Mar-01					4	13	30.77%		
Apr-01	1	2	50.00%	50.00%	1	14	[illegible]	[illegible]	[illegible]
May-01					0	13	0.00%		
Jun-01					4	15	[illegible]		
Jul-01					3	13	[illegible]		
Aug-01					2	21	[illegible]		
Sep-01					4	13	[illegible]		
Oct-01					1	9	[illegible]		
Nov-01	0	1	0.00%	0.00%	1	14	[illegible]	[illegible]	[illegible]
Dec-01					2	7	[illegible]		
Jan-02	1	1	100.00%	0.00%	4	15	[illegible]	[illegible]	[illegible]
Feb-02	0	1	0.00%	0.00%	0	1	[illegible]	N/A	N/A



Checklist #14 - Resale - Centrex Report

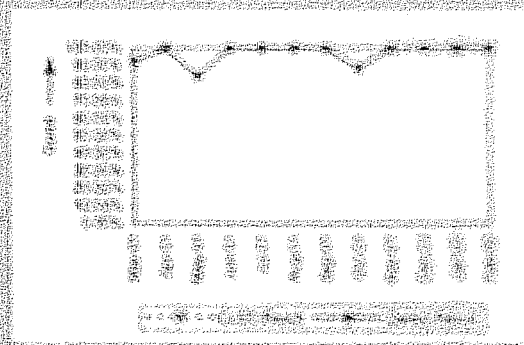
Repair Repeat Report Rate (Percent) (MR-7C) - No Disparities

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sta	Prob Sta
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					0	17	0.00%		
Sep-01					1	7	14.29%		
Oct-01					0	5	0.00%		
Nov-01	0	1	0.00%	0.00%	1	15	6.67%	-0.32	-0.13
Dec-01					2	3	66.67%		
Jan-02	1	1	100.00%	0.00%	3	8	37.50%	0.65	0.21
Feb-02									



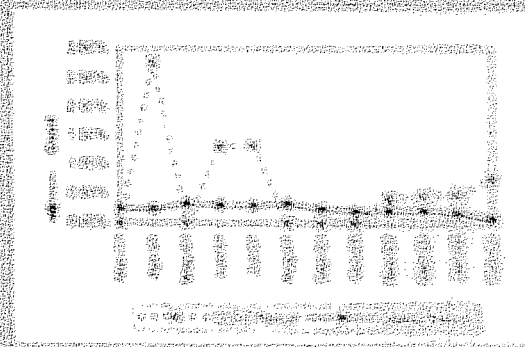
Repair Appointments Met (Percent) (MR-9C) - No Disparities

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sta	Prob Sta
Mar-01					12	13	92.31%		
Apr-01	2	2	100.00%	0.00%	16	16	100.00%	N/A	N/A
May-01					11	13	84.62%		
Jun-01					16	16	100.00%		
Jul-01					12	12	100.00%		
Aug-01					21	21	100.00%		
Sep-01					13	13	100.00%		
Oct-01					8	8	100.00%		
Nov-01	1	1	100.00%	0.00%	15	15	100.00%	N/A	N/A
Dec-01					3	3	100.00%		
Jan-02	1	1	100.00%	0.00%	13	13	100.00%	N/A	N/A
Feb-02	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A



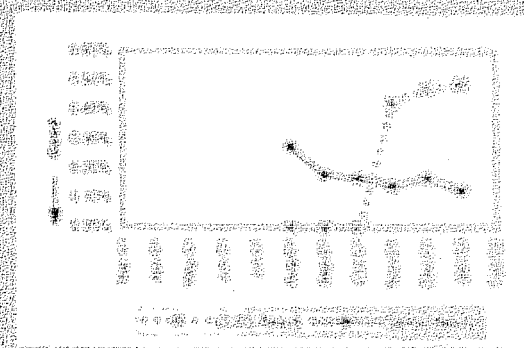
Trouble Rate (Percent) (MR-4)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sta	Prob Sta
Mar-01	0	67	0.00%	0.00%	43	19097	0.23%	-0.41	-0.34
Apr-01	2	72	2.78%	16.43%	46	19250	0.24%	2.49	0.99
May-01	0	75	0.00%	0.00%	60	19625	0.31%	-0.61	-0.46
Jun-01	1	76	1.32%	11.46%	54	19843	0.27%	0.97	0.83
Jul-01	1	75	1.33%	11.47%	57	19914	0.29%	1.01	0.84
Aug-01	0	57	0.00%	0.00%	49	19759	0.25%	-0.46	-0.35
Sep-01	0	59	0.00%	0.00%	46	19760	0.23%	-0.38	-0.30
Oct-01	0	58	0.00%	0.00%	38	19763	0.19%	-0.32	-0.25
Nov-01	1	235	0.43%	6.51%	39	19843	0.20%	0.12	-0.04
Dec-01	1	211	0.47%	6.87%	41	19855	0.21%	0.01	-0.05
Jan-02	1	205	0.49%	6.97%	33	19864	0.16%	0.31	-0.03
Feb-02	2	253	0.79%	8.69%	13	19870	0.07%	2.01	0.47



Trouble Rate (Percent) (MR-4)

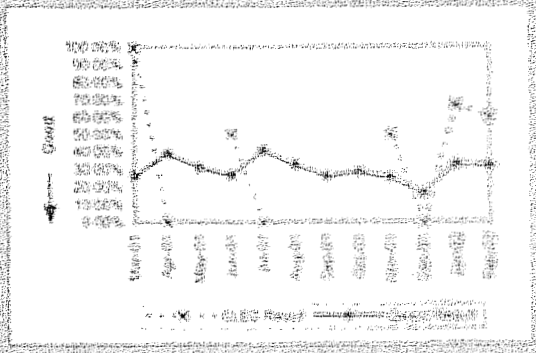
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sta	Prob Sta
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	57	0.00%	0.00%	52	19759	0.26%	-0.43	-0.34
Sep-01	0	59	0.00%	0.00%	34	19760	0.17%	-0.30	-0.23
Oct-01	0	58	0.00%	0.00%	32	19763	0.16%	-0.31	-0.23
Nov-01	1	235	0.43%	6.51%	27	19843	0.14%	0.09	-0.04
Dec-01	1	211	0.47%	6.87%	32	19855	0.16%	0.07	-0.05
Jan-02	1	205	0.49%	6.97%	24	19864	0.12%	1.00	-0.03
Feb-02									



Checklist #14 - Resale - Centrex Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)

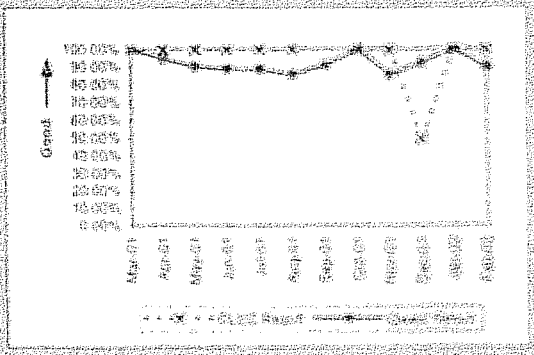
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sta	Parity Sta
Mar-01	2	2	100.00%	0.00%	17	65	26.15%	1.84	0.92
Apr-01	0	2	0.00%	0.00%	29	75	38.67%	-1.11	-1.67
May-01					25	81	30.77%		
Jun-01	1	2	50.00%	50.00%	21	79	26.58%	0.59	-0.64
Jul-01	0	1	0.00%	0.00%	35	95	46.63%	-0.82	-1.5
Aug-01					30	93	32.26%		
Sep-01					16	62	25.81%		
Oct-01					15	53	28.30%		
Nov-01	1	2	50.00%	50.00%	13	52	25.00%	0.50	-0.62
Dec-01	0	1	0.00%	0.00%	8	49	16.33%	-0.44	-1.07
Jan-02	2	3	66.67%	47.14%	16	49	32.65%	1.05	-0.39
Feb-02	3	5	60.00%	48.99%	6	19	31.58%	1.56	-0.36



Checklist #14 - Resale - Centrex 21 Installation

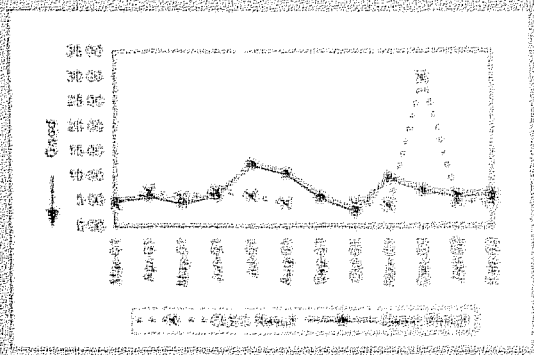
Installation Commitments Met (Percent) (OP-3A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	3	3	100.00%	0.00%	12	12	100.00%	N/A	N/A
Apr-01	1	1	100.00%	0.00%	17	18	94.44%	-0.24	-1.14
May-01	4	4	100.00%	0.00%	9	10	90.00%	-0.56	-1.34
Jun-01	1	1	100.00%	0.00%	8	9	88.89%	-0.34	-1.2
Jul-01	1	1	100.00%	0.00%	8	9	88.89%	-0.34	-1.2
Aug-01	2	2	100.00%	0.00%	12	14	85.71%	-0.54	-1.33
Sep-01					10	11	90.91%		
Oct-01	6	6	100.00%	0.00%	3	3	100.00%	N/A	N/A
Nov-01	4	4	100.00%	0.00%	6	7	85.71%	-0.65	-1.4
Dec-01	1	2	50.00%	50.00%	12	13	92.31%	1.15	-0.3
Jan-02	5	5	100.00%	0.00%	13	13	100.00%	N/A	N/A
Feb-02	3	3	100.00%	0.00%	9	10	90.00%	-0.51	-1.31



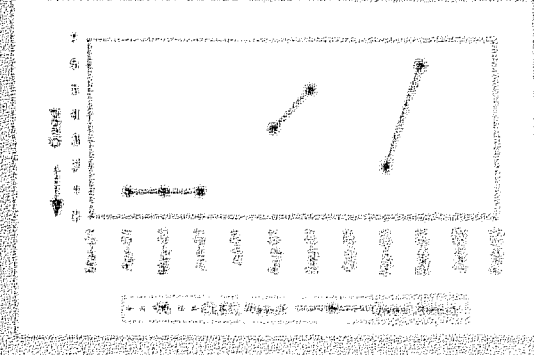
Installation Interval (Average Days) (OP-4A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	13	3	4.33	0.58	58	12	4.83	-0.14	-1.08
Apr-01	7	1	7.00		105	18	5.83	0.68	-0.59
May-01	22	4	5.50	1.00	45	10	4.50	0.54	-0.67
Jun-01	7	1	7.00		54	9	6.00	0.11	-0.93
Jul-01	6	1	6.00		111	9	12.33	-0.49	-1.3
Aug-01	9	2	4.50	0.71	149	14	10.64	-0.89	-1.54
Sep-01					62	11	5.64		
Oct-01	27	6	4.50	2.74	9	3	3.00		
Nov-01	17	4	4.25	0.96	68	7	9.71	-1.33	-1.81
Dec-01	60	2	30.00	36.77	93	13	7.15	1.38	-0.16
Jan-02	25	5	5.00	0.00	79	13	6.08	-0.35	-1.21
Feb-02	15	3	5.00	0.00	66	10	6.60	-0.44	-1.39



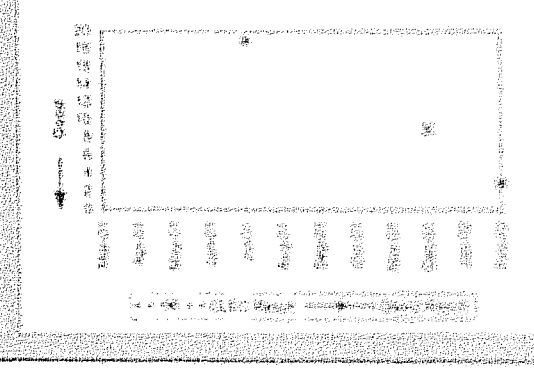
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01					1	1	1.00		
May-01					1	1	1.00		
Jun-01					1	1	1.00		
Jul-01									
Aug-01					7	2	3.50		
Sep-01					5	1	5.00		
Oct-01									
Nov-01					2	1	2.00		
Dec-01					6	1	6.00		
Jan-02									
Feb-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-1)-- Dispatches Within MSAs

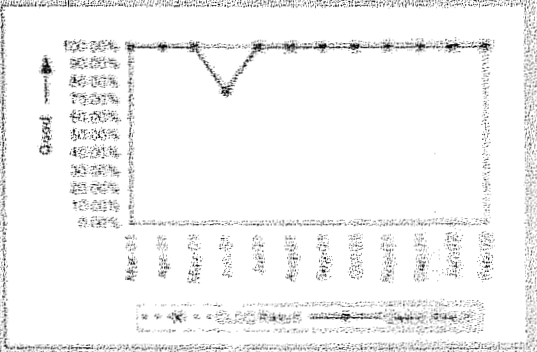
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01					19	1	19.00		
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	9	1	9.00						
Jan-02									
Feb-02					3	1	3.00		



Checklist #14 - Resale - Centrex 21 Installation

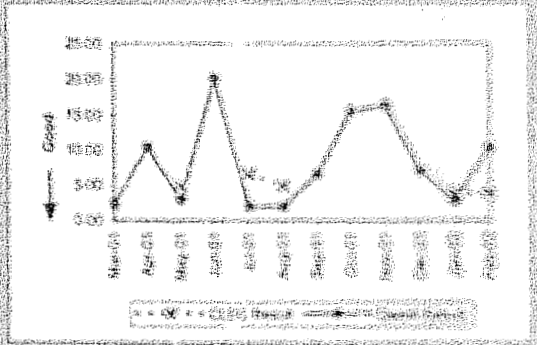
Installation Commitments Met (Percent) (OP-3B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					9	9	100.00%		
Apr-01					2	2	100.00%		
May-01	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Jun-01					3	4	75.00%		
Jul-01	4	4	100.00%	0.00%	1	1	100.00%	N/A	N/A
Aug-01	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
Sep-01					3	3	100.00%		
Oct-01					5	5	100.00%		
Nov-01					2	2	100.00%		
Dec-01					4	4	100.00%		
Jan-02	1	1	100.00%	0.00%	5	5	100.00%	N/A	N/A
Feb-02	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A



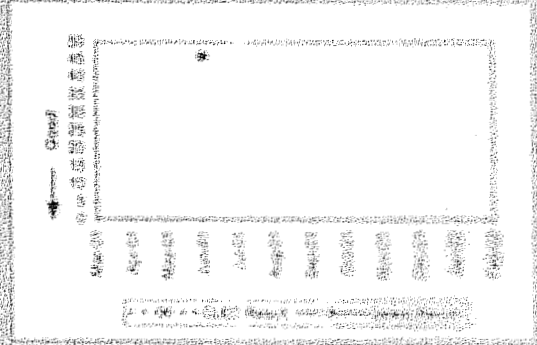
Installation Interval (Average Days) (OP-4B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					21	9	2.33		
Apr-01					21	2	10.50		
May-01	5	1	5.00		3	1	3.00		
Jun-01					81	4	20.25		
Jul-01	27	4	6.75	2.87	2	1	2.00		
Aug-01	5	1	5.00		4	2	2.00	0.67	-0.59
Sep-01					20	3	6.67		
Oct-01					78	5	15.60		
Nov-01					33	2	16.50		
Dec-01					29	4	7.25		
Jan-02	4	1	4.00		15	5	3.00	0.56	-0.66
Feb-02	4	1	4.00		21	2	10.50	-0.5	-1.3



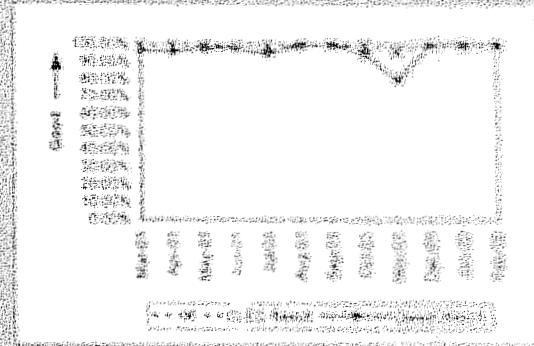
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01					46	1	46.00		
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



Installation Commitments Met (Percent) (OP-3C)-- No Dispatches

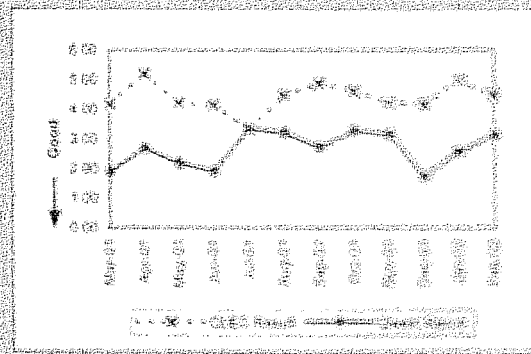
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	46	46	100.00%	0.00%	59	61	96.72%	-0.94	-1.57
Apr-01	18	18	100.00%	0.00%	54	56	96.43%	-0.71	-1.43
May-01	33	33	100.00%	0.00%	45	46	97.83%	-0.63	-1.3
Jun-01	40	40	100.00%	0.00%	48	49	97.96%	-0.68	-1.41
Jul-01	26	26	100.00%	0.00%	19	20	95.00%	-0.77	-1.47
Aug-01	17	17	100.00%	0.00%	17	17	100.00%	N/A	N/A
Sep-01	29	29	100.00%	0.00%	25	25	100.00%	N/A	N/A
Oct-01	18	18	100.00%	0.00%	18	19	94.74%	-0.72	-1.44
Nov-01	25	26	96.15%	19.23%	8	10	80.00%	-1.09	-1.85
Dec-01	10	10	100.00%	0.00%	7	7	100.00%	N/A	N/A
Jan-02	16	16	100.00%	0.00%	11	11	100.00%	N/A	N/A
Feb-02	8	8	100.00%	0.00%	16	15	100.00%	N/A	N/A



Checklist #14 - Resale - Centrex 21 Installation

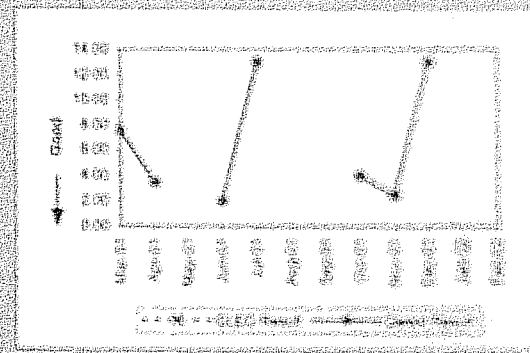
Installation Interval (Average Days) (OP-4C)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	193	46	4.20	1.53	116	61	1.90	3.09	0.88
Apr-01	94	18	5.22	0.81	151	56	2.70	1.64	0
May-01	123	29	4.24	0.95	94	43	2.19	3.09	0.88
Jun-01	125	30	4.17	1.09	79	41	1.93	3.72	1.26
Jul-01	84	25	3.36	1.73	37	11	3.36	0	-1
Aug-01	72	16	4.50	0.63	42	13	3.23	1.6	-0.03
Sep-01	93	19	4.89	0.46	22	8	2.75	3.72	1.26
Oct-01	65	14	4.64	0.74	33	10	3.30	3.72	1.26
Nov-01	93	22	4.23	1.19	19	6	3.17	1.21	-0.26
Dec-01	42	10	4.20	1.62	7	4	1.75	2.05	0.23
Jan-02	55	11	5.00	0.00	13	5	2.60	3.72	1.26
Feb-02	27	6	4.50	1.22	41	13	3.15	1.56	-0.05



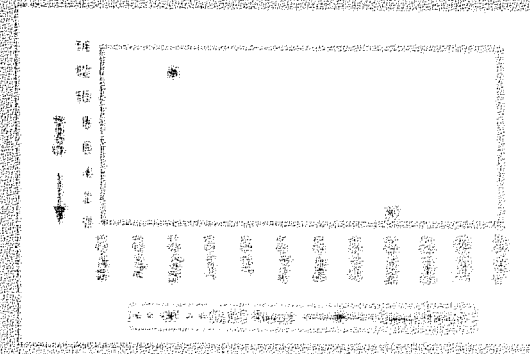
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					15	2	7.50		
Apr-01					7	2	3.50		
May-01									
Jun-01					2	1	2.00		
Jul-01					13	1	13.00		
Aug-01									
Sep-01									
Oct-01					4	1	4.00		
Nov-01					5	2	2.50		
Dec-01					26	2	13.00		
Jan-02									
Feb-02									



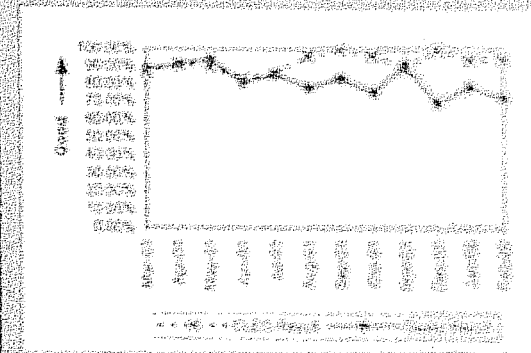
Delayed Days for Facility Reasons (Average Days) (OP-6B-3)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01					12	1	12.00		
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	1	1	1.00						
Dec-01									
Jan-02									
Feb-02									



New Service Installation Quality (Percent) (OP-5)

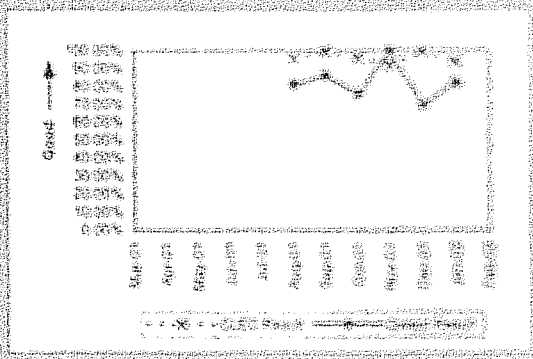
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	39	45	86.67%	33.99%	54	61	88.52%	0.27	-0.44
Apr-01	32	35	91.43%	27.99%	72	79	91.14%	-0.05	-1.03
May-01	27	30	90.00%	30.00%	64	68	94.12%	0.7	-0.58
Jun-01	34	41	82.93%	37.63%	51	63	80.95%	-0.25	-1.15
Jul-01	32	37	86.49%	34.19%	41	48	85.42%	-0.14	-1.08
Aug-01	25	26	96.15%	19.23%	25	32	78.13%	-1.65	-2
Sep-01	25	25	100.00%	0.00%	30	36	83.33%	-1.72	-2.04
Oct-01	26	27	96.30%	18.89%	25	33	75.76%	-1.85	-2.12
Nov-01	24	27	88.89%	31.43%	21	23	91.30%	0.17	-0.6
Dec-01	21	21	100.00%	0.00%	16	23	69.57%	-2.19	-2.33
Jan-02	16	17	94.12%	23.53%	22	28	78.57%	-1.23	-1.71
Feb-02	16	17	94.12%	23.53%	21	29	72.41%	-1.59	-1.97



Checklist #14 - Resale - Centrex 21 Installation

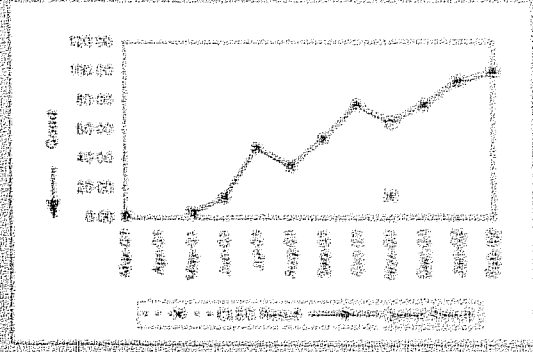
New Service Installation Quality (Percent) (OP-5*)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	25	26	96.15%	19.23%	26	32	81.25%	-1.45	-1.88
Sep-01	25	25	100.00%	0.00%	31	36	86.11%	-1.54	-1.94
Oct-01	26	27	96.30%	18.89%	25	33	75.76%	-1.85	-2.12
Nov-01	25	27	92.59%	26.19%	23	23	100.00%	N/A	-0.3
Dec-01	21	21	100.00%	0.00%	18	23	69.57%	-2.19	-2.33
Jan-02	16	17	94.12%	23.53%	23	28	82.14%	-1.02	-1.62
Feb-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

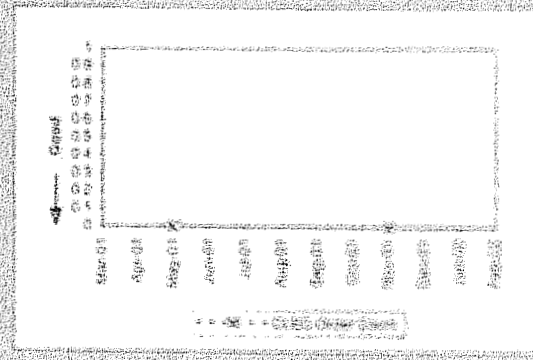
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					1	1	1.00		
Apr-01									
May-01	3	1	3.00		17	5	3.40	-0.15	-1.05
Jun-01					69	5	13.80		
Jul-01					95	2	47.50		
Aug-01					70	2	35.00		
Sep-01					108	2	54.00		
Oct-01					154	2	77.00		
Nov-01	15	1	15.00		196	3	65.33	-0.66	-1.4
Dec-01					153	2	76.50		
Jan-02					186	2	93.00		
Feb-02					198	2	99.00		



Checklist #14 - Resale - Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex 21 (OP-15B)

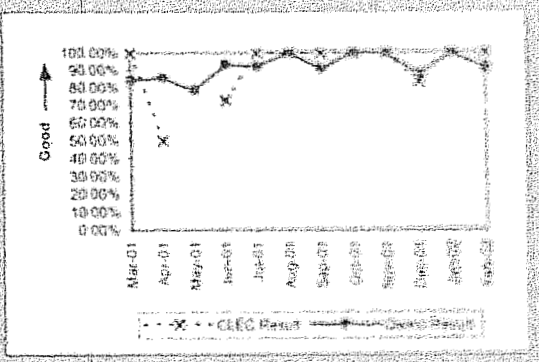
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	0
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	0
Dec-01	
Jan-02	
Feb-02	



Checklist #14 - Resale - Centrex 21 Repair

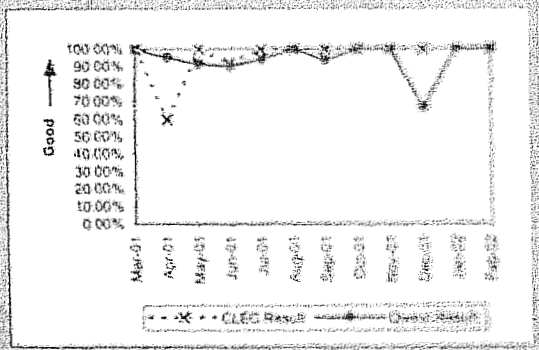
Out of Service Cleared within 24 hours (Percent) (MR-3A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	4	4	100.00%	0.00%	11	13	84.62%	-0.75	-1.45
Apr-01	1	2	50.00%	50.00%	12	14	85.71%	0.89	-0.46
May-01					11	14	78.57%		
Jun-01	8	11	72.73%	44.54%	14	15	93.33%	1.3	-0.21
Jul-01	3	3	100.00%	0.00%	12	13	92.31%	-0.45	-1.27
Aug-01	2	2	100.00%	0.00%	9	9	100.00%	N/A	N/A
Sep-01	2	2	100.00%	0.00%	10	11	90.91%	-0.41	-1.25
Oct-01	2	2	100.00%	0.00%	7	7	100.00%	N/A	N/A
Nov-01	3	3	100.00%	0.00%	9	9	100.00%	N/A	N/A
Dec-01	5	6	83.33%	37.27%	7	8	87.50%	0.1	-0.94
Jan-02					5	5	100.00%		
Feb-02	3	3	100.00%	0.00%	10	11	90.91%	-0.49	-1.3



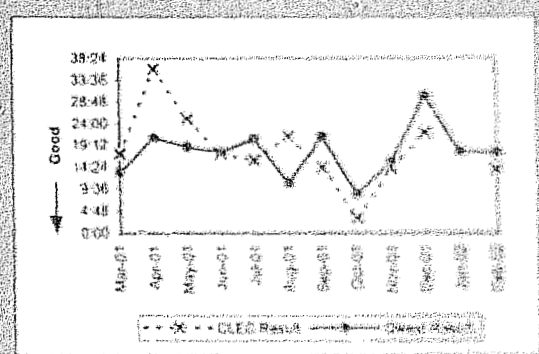
All Troubles Cleared within 48 hours (Percent) (MR-4A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	10	10	100.00%	0.00%	20	20	100.00%	N/A	N/A
Apr-01	3	5	60.00%	48.99%	20	21	95.24%	1.77	0.07
May-01	3	3	100.00%	0.00%	21	23	91.30%	-0.5	-1.31
Jun-01	11	12	91.67%	27.64%	18	20	90.00%	-0.15	-1.09
Jul-01	6	6	100.00%	0.00%	16	17	94.12%	-0.53	-1.32
Aug-01	3	3	100.00%	0.00%	14	14	100.00%	N/A	N/A
Sep-01	2	2	100.00%	0.00%	15	16	93.75%	-0.34	-1.21
Oct-01	2	2	100.00%	0.00%	12	12	100.00%	N/A	N/A
Nov-01	4	4	100.00%	0.00%	10	10	100.00%	N/A	N/A
Dec-01	7	7	100.00%	0.00%	10	15	66.67%	-1.54	-1.94
Jan-02					8	8	100.00%		
Feb-02	4	4	100.00%	0.00%	16	16	100.00%	N/A	N/A



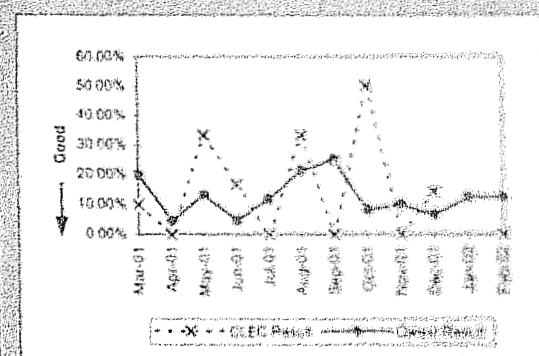
Mean Time to Restore (Hours:Minutes) (MR-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	173:47	10	17:23	9:42	265:30	20	13:17	0.7	-0.57
Apr-01	180:14	5	36:03	26:59	439:43	21	20:56	1.64	0
May-01	75:13	3	25:04	4:41	433:23	23	18:51	0.79	-0.52
Jun-01	208:17	12	17:21	14:59	355:05	20	17:45	-0.05	-1.03
Jul-01	96:06	6	16:01	7:57	349:40	17	20:34	-0.82	-1.5
Aug-01	63:48	3	21:16	2:04	152:59	14	10:56	1.71	0.04
Sep-01	28:55	2	14:28	9:33	338:42	16	21:10	-0.43	-1.26
Oct-01	6:07	2	3:18	1:03	102:53	12	8:34	-0.8	-1.49
Nov-01	56:54	4	14:13	8:51	155:53	10	15:35	-0.17	-1.1
Dec-01	154:24	7	22:03	12:46	452:32	15	30:10	-0.56	-1.34
Jan-02					142:56	8	17:52		
Feb-02	55:08	4	13:54	11:12	281:51	16	17:37	-0.88	-1.53



Repair Repeat Report Rate (Percent) (MR-7A)-- Dispatches Within MSAs

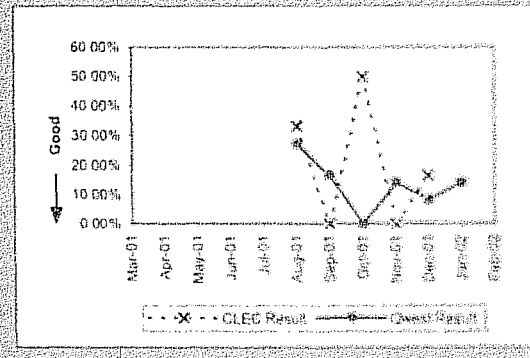
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	1	10	10.00%	30.00%	4	20	20.00%	-0.65	-1.39
Apr-01	0	5	0.00%	0.00%	1	22	4.55%	-0.44	-1.27
May-01	1	3	33.33%	47.14%	3	23	13.04%	0.72	-0.56
Jun-01	2	12	16.67%	37.27%	1	21	4.76%	1.01	-0.38
Jul-01	0	7	0.00%	0.00%	2	17	11.76%	-0.81	-1.49
Aug-01	1	3	33.33%	47.14%	3	14	21.43%	0.32	-0.81
Sep-01	0	2	0.00%	0.00%	4	16	25.00%	-0.77	-1.47
Oct-01	1	2	50.00%	50.00%	1	12	8.33%	1.1	-0.33
Nov-01	0	4	0.00%	0.00%	1	10	10.00%	-0.55	-1.34
Dec-01	1	7	14.29%	34.99%	1	15	6.67%	0.42	-0.75
Jan-02					1	8	12.50%		
Feb-02	0	4	0.00%	0.00%	2	16	12.50%	-0.68	-1.41



Checklist #14 - Resale - Centrex 21 Repair

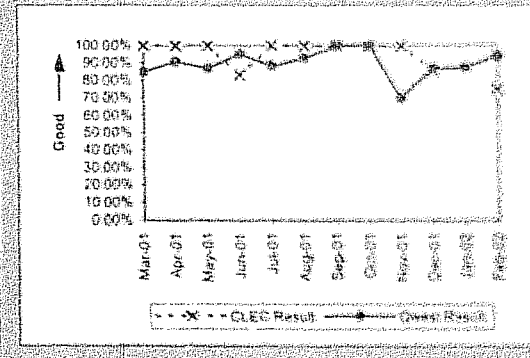
Repair Repeat Report Rate (Percent) (MR-7A*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	3	33.33%	47.14%	3	11	27.27%	0.09	-0.94
Sep-01	0	1	0.00%	0.00%	2	12	16.67%	-0.43	-1.26
Oct-01	1	2	50.00%	50.00%	0	8	0.00%	N/A	-0.18
Nov-01	0	4	0.00%	0.00%	1	7	14.29%	-0.65	-1.4
Dec-01	1	6	16.67%	37.27%	1	12	8.33%	0.36	-0.78
Jan-02					1	7	14.29%		
Feb-02									



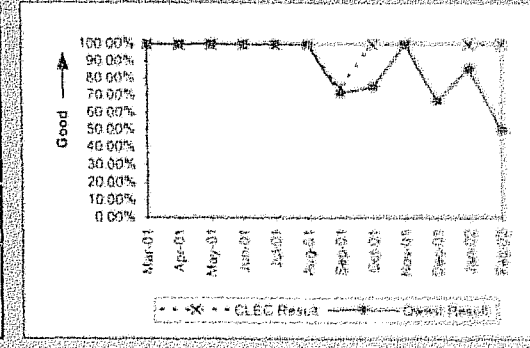
Repair Appointments Met (Percent) (MR-9A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	10	10	100.00%	0.00%	17	20	85.00%	-1.08	-1.66
Apr-01	5	5	100.00%	0.00%	20	22	90.91%	-0.64	-1.39
May-01	3	3	100.00%	0.00%	20	23	86.96%	-0.63	-1.38
Jun-01	10	12	83.33%	37.27%	20	21	95.24%	1.01	-0.38
Jul-01	7	7	100.00%	0.00%	15	17	88.24%	-0.81	-1.49
Aug-01	3	3	100.00%	0.00%	13	14	92.86%	-0.44	-1.27
Sep-01	2	2	100.00%	0.00%	16	16	100.00%	N/A	N/A
Oct-01	2	2	100.00%	0.00%	12	12	100.00%	N/A	N/A
Nov-01	4	4	100.00%	0.00%	7	10	70.00%	-1.11	-1.67
Dec-01	6	7	85.71%	34.99%	13	15	86.67%	0	-1
Jan-02					7	8	87.50%		
Feb-02	3	4	75.00%	43.30%	15	16	93.75%	0.83	-0.49



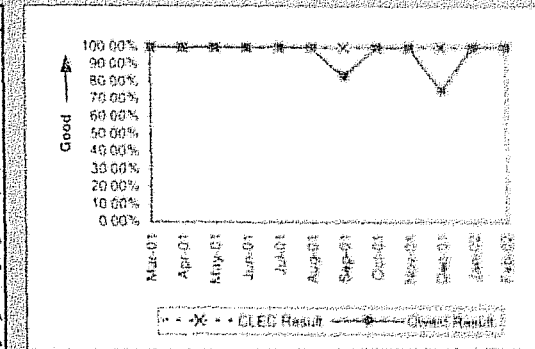
Out of Service Cleared within 24 hours (Percent) (MR-3B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	1	1	100.00%	0.00%	6	6	100.00%	N/A	N/A
Apr-01	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
May-01	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
Jun-01	2	2	100.00%	0.00%	4	4	100.00%	N/A	N/A
Jul-01	2	2	100.00%	0.00%	4	4	100.00%	N/A	N/A
Aug-01	4	4	100.00%	0.00%	3	3	100.00%	N/A	N/A
Sep-01	3	4	75.00%	43.30%	5	7	71.43%	-0.13	-1.08
Oct-01	1	1	100.00%	0.00%	3	4	75.00%	-0.52	-1.31
Nov-01	2	2	100.00%	0.00%	3	3	100.00%	N/A	N/A
Dec-01					2	3	66.67%		
Jan-02	2	2	100.00%	0.00%	6	7	85.71%	-0.51	-1.31
Feb-02	1	1	100.00%	0.00%	1	2	50.00%	-0.82	-1.5



All Troubles Cleared within 48 hours (Percent) (MR-4B)-- Dispatches Outside MSAs

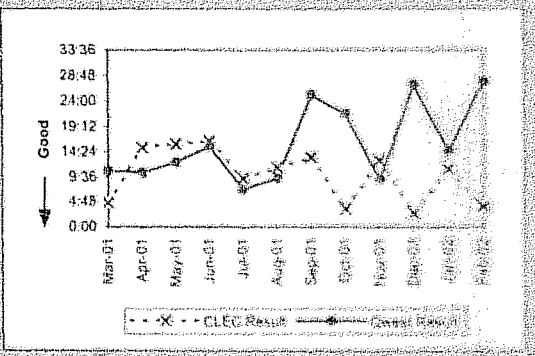
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	1	1	100.00%	0.00%	8	8	100.00%	N/A	N/A
Apr-01	2	2	100.00%	0.00%	4	4	100.00%	N/A	N/A
May-01	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
Jun-01	5	5	100.00%	0.00%	7	7	100.00%	N/A	N/A
Jul-01	4	4	100.00%	0.00%	4	4	100.00%	N/A	N/A
Aug-01	6	6	100.00%	0.00%	9	9	100.00%	N/A	N/A
Sep-01	4	4	100.00%	0.00%	10	12	83.33%	-0.77	-1.47
Oct-01	1	1	100.00%	0.00%	6	6	100.00%	N/A	N/A
Nov-01	5	5	100.00%	0.00%	5	5	100.00%	N/A	N/A
Dec-01	1	1	100.00%	0.00%	3	4	75.00%	-0.52	-1.31
Jan-02	2	2	100.00%	0.00%	11	11	100.00%	N/A	N/A
Feb-02	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A



Checklist #14 - Resale - Centrex 21 Repair

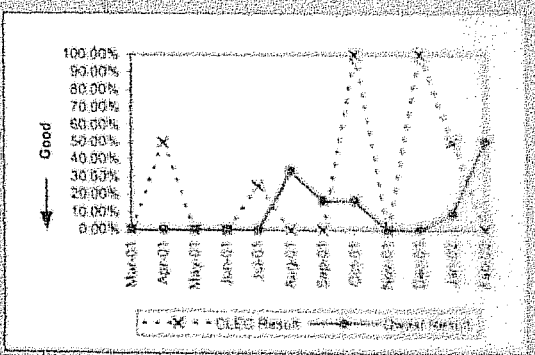
Mean Time to Restore (Hours:Minutes) (MR-6B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	4:44	1	4:44		86:28	8	10:49	-0.58	-1.35
Apr-01	30:33	2	15:17	9:59	41:59	4	10:30	1.04	-0.37
May-01	16:03	1	16:03		24:56	2	12:28	0.01	-0.99
Jun-01	82:47	5	16:33	7:21	106:59	7	15:34	0.09	-0.94
Jul-01	37:33	4	9:23	11:33	29:07	4	7:17	1.04	-0.37
Aug-01	68:32	6	11:29	9:57	84:59	9	9:27	0.35	-0.79
Sep-01	53:04	4	13:24	12:49	302:34	12	25:13	-0.93	-1.57
Oct-01	3:32	1	3:32		130:11	6	21:42	-1.66	-2.01
Nov-01	25:42	6	12:47	11:00	45:28	5	9:06	0.93	-0.43
Dec-01	2:36	1	2:36		108:41	4	27:10	-0.8	-1.49
Jan-02	22:27	2	11:13	10:13	161:04	11	14:39	-0.34	-1.21
Feb-02	4:01	1	4:01		55:08	2	27:34	-1.2	-1.73



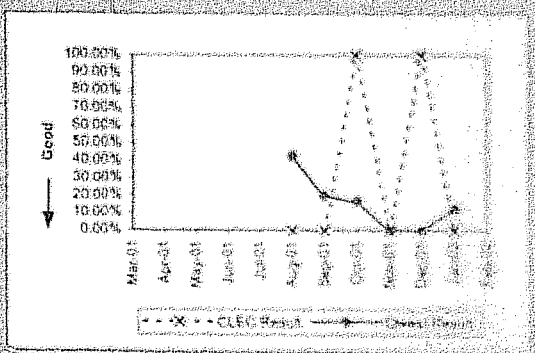
Repair Repeat Report Rate (Percent) (MR-7B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	0	1	0.00%	0.00%	0	8	0.00%	N/A	N/A
Apr-01	1	2	50.00%	50.00%	0	4	0.00%	N/A	-0.4
May-01	0	1	0.00%	0.00%	0	2	0.00%	N/A	N/A
Jun-01	0	5	0.00%	0.00%	0	7	0.00%	N/A	N/A
Jul-01	1	4	25.00%	43.30%	0	4	0.00%	N/A	-0.63
Aug-01	0	6	0.00%	0.00%	3	9	33.33%	-1.34	-1.82
Sep-01	0	4	0.00%	0.00%	2	12	16.67%	-0.77	-1.47
Oct-01	1	1	100.00%	0.00%	1	6	16.67%	1.13	-0.31
Nov-01	0	6	0.00%	0.00%	0	5	0.00%	N/A	N/A
Dec-01	1	1	100.00%	0.00%	0	4	0.00%	N/A	-0.15
Jan-02	1	2	50.00%	50.00%	1	11	9.09%	1.05	-0.36
Feb-02	0	1	0.00%	0.00%	1	2	50.00%	-0.82	-1.5



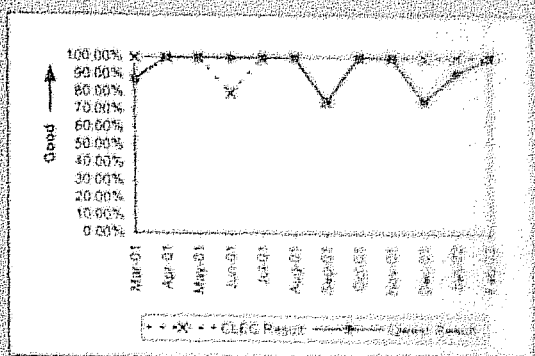
Repair Repeat Report Rate (Percent) (MR-7B*)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	5	0.00%	0.00%	3	7	42.86%	-1.48	-1.9
Sep-01	0	4	0.00%	0.00%	2	10	20.00%	-0.85	-1.51
Oct-01	1	1	100.00%	0.00%	1	6	16.67%	1.13	-0.31
Nov-01	0	3	0.00%	0.00%	0	4	0.00%	N/A	N/A
Dec-01	1	1	100.00%	0.00%	0	3	0.00%	N/A	-0.24
Jan-02	0	1	0.00%	0.00%	1	8	12.50%	-0.36	-1.22
Feb-02									



Repair Appointments Met (Percent) (MR-9B)-- Dispatches Outside MSAs

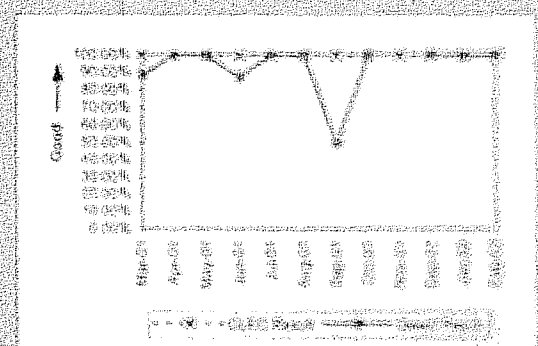
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	1	1	100.00%	0.00%	7	8	87.50%	-0.36	-1.22
Apr-01	2	2	100.00%	0.00%	4	4	100.00%	N/A	N/A
May-01	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
Jun-01	4	5	80.00%	40.00%	7	7	100.00%	N/A	-0.52
Jul-01	4	4	100.00%	0.00%	4	4	100.00%	N/A	N/A
Aug-01	6	6	100.00%	0.00%	9	9	100.00%	N/A	N/A
Sep-01	3	4	75.00%	43.30%	9	12	75.00%	0	-1
Oct-01	1	1	100.00%	0.00%	6	6	100.00%	N/A	N/A
Nov-01	5	5	100.00%	0.00%	5	5	100.00%	N/A	N/A
Dec-01	1	1	100.00%	0.00%	3	4	75.00%	-0.52	-1.31
Jan-02	2	2	100.00%	0.00%	10	11	90.91%	-0.41	-1.25
Feb-02	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A



Checklist #14 - Resale - Centrex 21 Repair

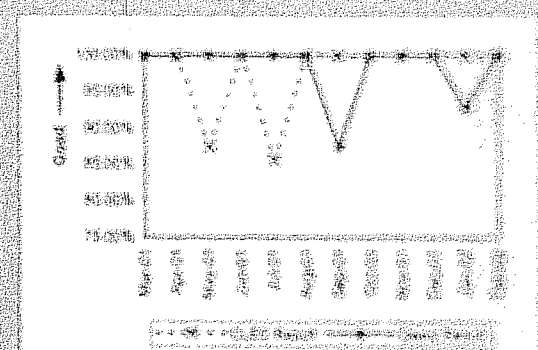
Out of Service Cleared within 24 hours (Percent) (MR-3C)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	2	2	100.00%	0.00%	8	9	88.89%	-0.45	-1.27
Apr-01					4	4	100.00%		
May-01	2	2	100.00%	0.00%	1	1	100.00%	N/A	N/A
Jun-01	4	4	100.00%	0.00%	7	8	87.50%	-0.62	-1.38
Jul-01	2	2	100.00%	0.00%	4	4	100.00%	N/A	N/A
Aug-01	3	3	100.00%	0.00%	6	6	100.00%	N/A	N/A
Sep-01	4	4	100.00%	0.00%	1	2	50.00%	-1.15	-1.7
Oct-01	2	2	100.00%	0.00%	3	3	100.00%	N/A	N/A
Nov-01	3	3	100.00%	0.00%					
Dec-01	2	2	100.00%	0.00%	4	4	100.00%	N/A	N/A
Jan-02	3	3	100.00%	0.00%	5	6	100.00%	N/A	N/A
Feb-02	3	3	100.00%	0.00%	4	4	100.00%	N/A	N/A



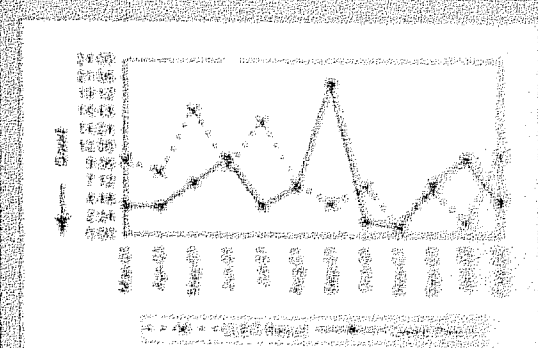
All Troubles Cleared within 48 hours (Percent) (MR-4C)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	9	9	100.00%	0.00%	22	22	100.00%	N/A	N/A
Apr-01	6	6	100.00%	0.00%	10	10	100.00%	N/A	N/A
May-01	7	8	87.50%	33.07%	8	8	100.00%	N/A	-0.62
Jun-01	10	10	100.00%	0.00%	20	20	100.00%	N/A	N/A
Jul-01	6	7	85.71%	34.99%	12	12	100.00%	N/A	-0.43
Aug-01	3	3	100.00%	0.00%	19	19	100.00%	N/A	N/A
Sep-01	5	5	100.00%	0.00%	7	8	87.50%	-0.66	-1.4
Oct-01	5	5	100.00%	0.00%	5	5	100.00%	N/A	N/A
Nov-01	9	9	100.00%	0.00%	4	4	100.00%	N/A	N/A
Dec-01	4	4	100.00%	0.00%	8	8	100.00%	N/A	N/A
Jan-02	9	9	100.00%	0.00%	13	14	92.86%	-0.65	-1.32
Feb-02	7	7	100.00%	0.00%	10	10	100.00%	N/A	N/A



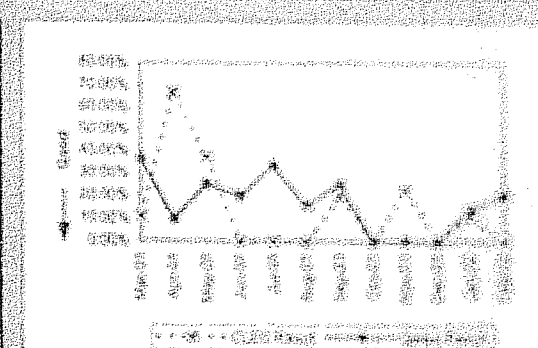
Mean Time to Restore (Hours:Minutes) (MR-6C)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	91:46	9	10:12	10:31	86:55	22	3:57	1.0	0.13
Apr-01	52:13	6	8:42	11:58	38:45	10	3:52	1.12	-0.32
May-01	136:49	8	17:06	23:02	57:12	8	7:09	0.81	-0.57
Jun-01	96:12	10	9:37	10:20	210:44	20	10:32	-0.05	-1.16
Jul-01	109:19	7	15:37	25:28	47:51	12	3:59	1.3	-0.21
Aug-01	21:40	3	7:13	7:01	127:08	19	6:41	0.32	-0.8
Sep-01	21:59	5	4:24	6:56	166:47	8	20:51	-0.6	-1.37
Oct-01	33:41	5	6:44	8:28	9:54	5	1:59	0.64	-0.41
Nov-01	10:05	9	1:07	0:49	4:42	4	1:11	-0.05	-0.04
Dec-01	24:46	4	6:11	8:11	56:55	8	7:07	-0.12	-1.1
Jan-02	16:22	9	1:49	1:50	146:53	14	10:30	-1.84	-1.84
Feb-02	77:21	7	11:03	8:51	46:32	10	4:41	1.45	-0.12



Repair Repeat Report Rate (Percent) (MR-7C)-- No Dispatches

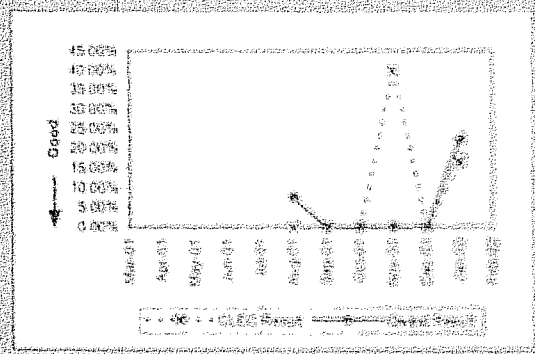
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	1	9	11.11%	31.43%	8	22	36.36%	-1.31	-1.81
Apr-01	4	6	66.67%	47.14%	1	10	10.00%	2.2	0.34
May-01	3	8	37.50%	48.41%	2	8	25.00%	0.27	-0.84
Jun-01	0	10	0.00%	0.00%	4	20	20.00%	-1.29	-1.79
Jul-01	0	7	0.00%	0.00%	4	12	33.33%	-1.49	-1.9
Aug-01	0	3	0.00%	0.00%	3	19	15.79%	-0.7	-1.42
Sep-01	1	5	20.00%	40.00%	2	8	25.00%	-0.2	-1.12
Oct-01	0	5	0.00%	0.00%	0	5	0.00%	N/A	N/A
Nov-01	2	9	22.22%	41.57%	0	4	0.00%	N/A	-0.52
Dec-01	0	4	0.00%	0.00%	0	8	0.00%	N/A	N/A
Jan-02	1	9	11.11%	31.43%	2	14	14.29%	-0.21	-1.13
Feb-02	0	7	0.00%	0.00%	2	10	20.00%	-1.01	-1.62



Checklist #14 - Resale - Centrex 21 Repair

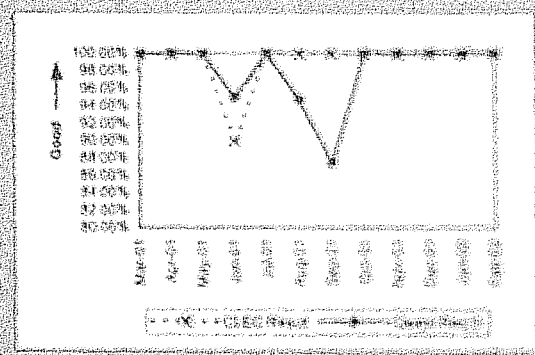
Repair Repeat Report Rate (Percent) (MR-7C*)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	1	0.00%	0.00%	1	13	7.69%	-0.28	-1.17
Sep-01	0	2	0.00%	0.00%	0	3	0.00%	N/A	N/A
Oct-01	0	3	0.00%	0.00%	0	2	0.00%	N/A	N/A
Nov-01	2	5	40.00%	48.99%	0	1	0.00%	N/A	-0.78
Dec-01	0	1	0.00%	0.00%	0	7	0.00%	N/A	N/A
Jan-02	1	6	16.67%	37.27%	2	9	22.22%	-0.25	-1.15
Feb-02									



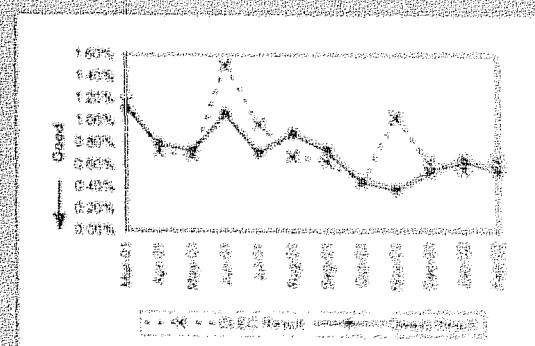
Repair Appointments Met (Percent) (MR-9C)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	9	9	100.00%	0.00%	22	22	100.00%	N/A	N/A
Apr-01	6	6	100.00%	0.00%	10	10	100.00%	N/A	N/A
May-01	8	8	100.00%	0.00%	8	8	100.00%	N/A	N/A
Jun-01	9	10	90.00%	30.00%	19	20	95.00%	0.37	-0.77
Jul-01	7	7	100.00%	0.00%	12	12	100.00%	N/A	N/A
Aug-01	3	3	100.00%	0.00%	18	19	94.74%	-0.38	-1.23
Sep-01	5	5	100.00%	0.00%	7	8	87.50%	-0.86	-1.4
Oct-01	5	5	100.00%	0.00%	5	5	100.00%	N/A	N/A
Nov-01	9	9	100.00%	0.00%	4	4	100.00%	N/A	N/A
Dec-01	4	4	100.00%	0.00%	8	8	100.00%	N/A	N/A
Jan-02	9	9	100.00%	0.00%	14	14	100.00%	N/A	N/A
Feb-02	7	7	100.00%	0.00%	10	10	100.00%	N/A	N/A



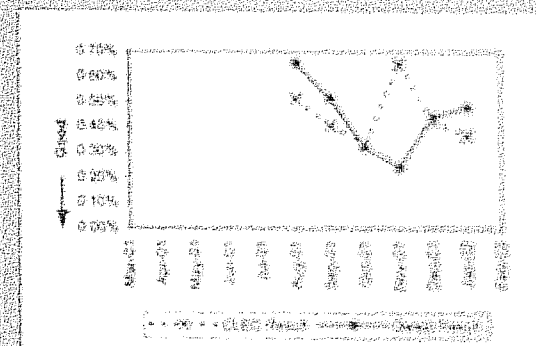
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	20	1706	1.17%	10.76%	50	4501	1.11%	0.21	-0.97
Apr-01	13	1775	0.73%	8.53%	36	4534	0.79%	-0.25	-1.15
May-01	12	1735	0.69%	8.29%	33	4489	0.74%	-0.18	-1.11
Jun-01	27	1798	1.50%	12.16%	48	4514	1.06%	1.53	-0.07
Jul-01	18	1852	0.97%	9.81%	33	4613	0.72%	1.11	-0.33
Aug-01	12	1750	0.69%	8.25%	42	4733	0.89%	-0.77	-1.47
Sep-01	11	1727	0.64%	7.96%	36	4874	0.74%	-0.42	-1.25
Oct-01	8	1784	0.45%	6.68%	23	4998	0.46%	-0.06	-0.94
Nov-01	19	1837	1.03%	10.12%	19	4947	0.38%	3.85	1.34
Dec-01	12	1892	0.63%	7.94%	27	5001	0.54%	0.48	-0.71
Jan-02	11	1906	0.58%	7.57%	33	5028	0.66%	-0.36	-1.22
Feb-02	12	1846	0.65%	8.04%	28	5108	0.55%	0.51	-0.69



Trouble Rate (Percent) (MR-8*)

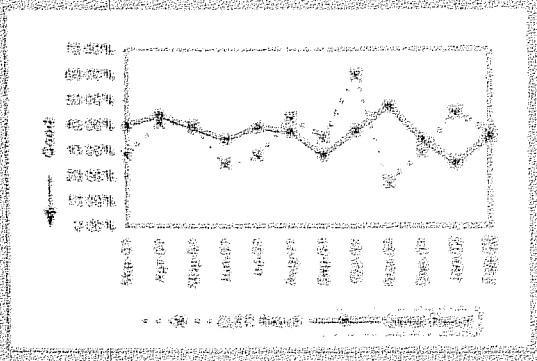
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	9	1750	0.51%	7.15%	31	4733	0.66%	-0.62	-1.38
Sep-01	7	1727	0.41%	6.35%	25	4874	0.51%	-0.54	-1.33
Oct-01	6	1784	0.34%	5.79%	16	4998	0.32%	0.1	-0.94
Nov-01	12	1837	0.65%	8.06%	12	4947	0.24%	3.06	0.86
Dec-01	8	1892	0.42%	6.49%	22	5001	0.44%	-0.1	-1.05
Jan-02	7	1906	0.37%	6.05%	24	5028	0.48%	-0.59	-1.36
Feb-02									



Checklist #14 - Resale - Centrex 21 Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)

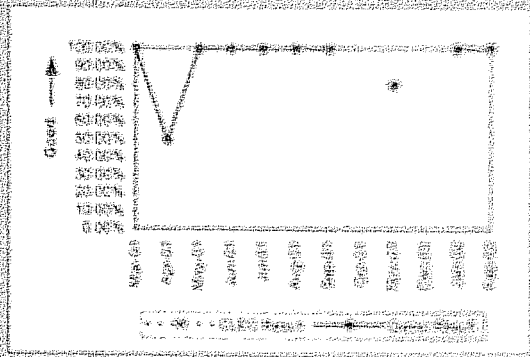
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Stat
Mar-01	8	28	28.57%	45.18%	33	83	39.76%	-1.05	-1.64
Apr-01	9	22	40.91%	49.17%	28	64	43.75%	-0.23	-1.14
May-01	8	20	40.00%	48.99%	21	54	38.89%	0.07	-0.96
Jun-01	9	36	25.00%	43.30%	25	73	34.25%	-0.96	-1.56
Jul-01	7	25	28.00%	44.90%	21	54	38.89%	-0.92	-1.56
Aug-01	9	21	42.86%	49.49%	25	67	37.31%	0.44	-0.73
Sep-01	6	17	35.29%	47.79%	14	50	28.00%	0.54	-0.67
Oct-01	12	20	60.00%	48.99%	14	37	37.84%	1.57	-0.05
Nov-01	4	23	17.39%	37.90%	17	36	47.22%	-2.24	-2.35
Dec-01	5	17	29.41%	45.56%	14	41	34.15%	-0.35	-1.21
Jan-02	9	20	45.00%	49.75%	11	44	25.00%	1.55	-0.06
Feb-02	7	19	36.84%	48.24%	15	43	34.88%	0.13	-0.93



Checklist #14 - Resale - PBX Installation

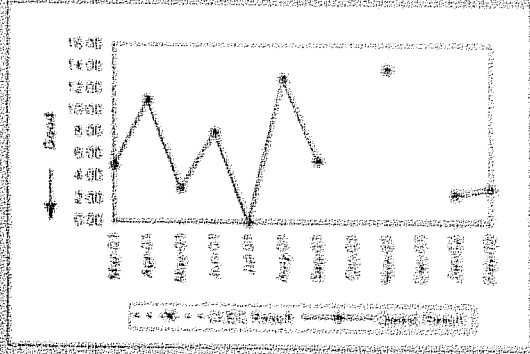
Installation Commitments Met (Percent) (OP-3A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					1	1	100.00%		
Apr-01					1	2	50.00%		
May-01					7	7	100.00%		
Jun-01					2	2	100.00%		
Jul-01					1	1	100.00%		
Aug-01					2	2	100.00%		
Sep-01					2	2	100.00%		
Oct-01									
Nov-01					4	5	80.00%		
Dec-01									
Jan-02					2	2	100.00%		
Feb-02					1	1	100.00%		



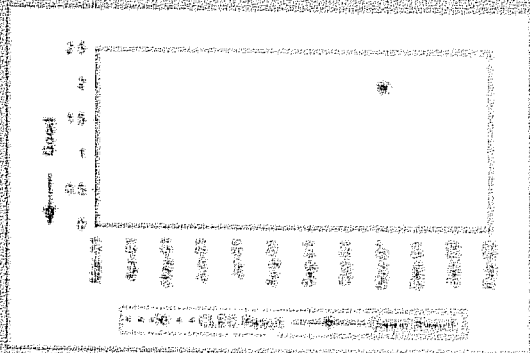
Installation Interval (Average Days) (OP-4A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					5	1	5.00		
Apr-01					22	2	11.00		
May-01					21	7	3.00		
Jun-01					16	2	8.00		
Jul-01					0	1	0.00		
Aug-01					26	2	13.00		
Sep-01					11	2	5.50		
Oct-01									
Nov-01					69	5	13.80		
Dec-01									
Jan-02									
Feb-02					5	2	2.50		
					3	1	3.00		



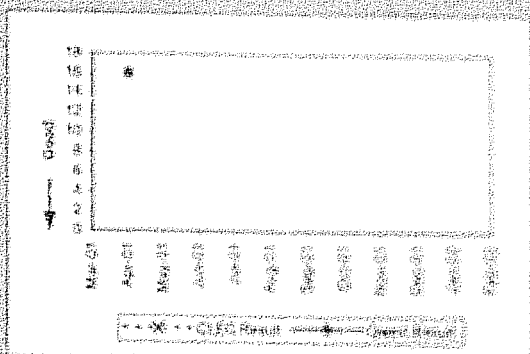
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					2	1	2.00		
Dec-01									
Jan-02									
Feb-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-1)-- Dispatches Within MSAs

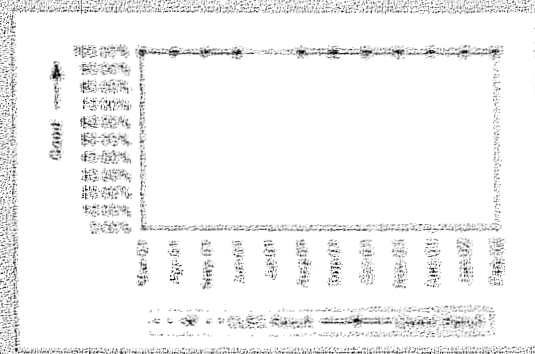
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01					16	1	16.00		
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



Checklist #14 - Resale - PBX Installation

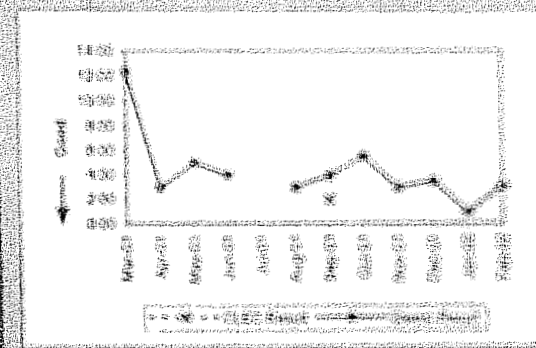
Installation Commitments Met (Percent) (OP-3B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					3	3	100.00%		
Apr-01					1	1	100.00%		
May-01					1	1	100.00%		
Jun-01					1	1	100.00%		
Jul-01									
Aug-01					1	1	100.00%		
Sep-01	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Oct-01					2	2	100.00%		
Nov-01					2	2	100.00%		
Dec-01					2	2	100.00%		
Jan-02					1	1	100.00%		
Feb-02					1	1	100.00%		



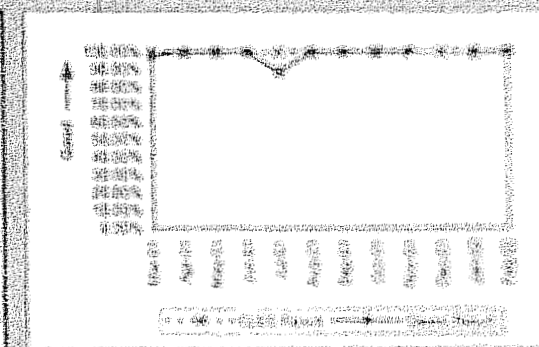
Installation Interval (Average Days) (OP-4B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					37	3	12.33		
Apr-01					3	1	3.00		
May-01					5	1	5.00		
Jun-01					4	1	4.00		
Jul-01									
Aug-01					3	1	3.00		
Sep-01	2	1	2.00		4	1	4.00		
Oct-01					11	2	5.50		
Nov-01					6	2	3.00		
Dec-01					7	2	3.50		
Jan-02					1	1	1.00		
Feb-02					3	1	3.00		



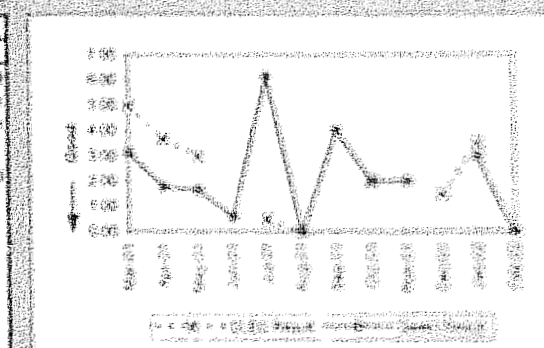
Installation Commitments Met (Percent) (OP-3C)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	2	2	100.00%	0.00%	48	49	97.96%	-0.2	-1.12
Apr-01	3	3	100.00%	0.00%	27	27	100.00%	N/A	N/A
May-01	3	3	100.00%	0.00%	39	39	100.00%	N/A	N/A
Jun-01					13	13	100.00%		
Jul-01	2	2	100.00%	0.00%	8	9	88.89%	-0.45	-1.22
Aug-01	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
Sep-01					2	2	100.00%		
Oct-01	2	2	100.00%	0.00%	2	2	100.00%	N/A	N/A
Nov-01					2	2	100.00%		
Dec-01	2	2	100.00%	0.00%					
Jan-02	2	2	100.00%	0.00%	1	1	100.00%	N/A	N/A
Feb-02					1	1	100.00%		



Installation Interval (Average Days) (OP-4C)-- No Dispatches

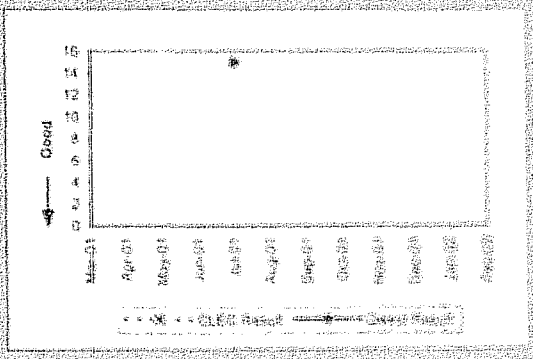
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	10	2	5.00	5.66	154	49	3.14	0.85	-0.03
Apr-01	11	3	3.67	2.31	48	27	1.78	1.47	-0.11
May-01	9	3	3.00	1.73	59	36	1.64	2.39	-0.37
Jun-01					6	10	0.60		
Jul-01	1	2	0.50	0.71	43	7	6.14	-1.04	-4.63
Aug-01	0	1	0.00		0	1	0.00		
Sep-01					8	2	4.00		
Oct-01	2	1	2.00		4	2	2.00		
Nov-01					4	2	2.00		
Dec-01	3	2	1.50	0.71					
Jan-02	7	2	3.50	2.12	3	1	3.00		
Feb-02					0	1	0.00		



Checklist #14 - Resale - PBX Installation

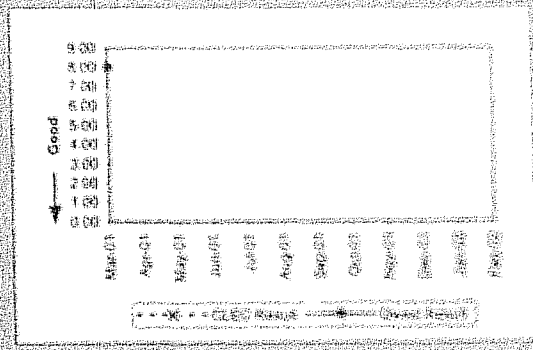
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01					15	1	15.00		
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



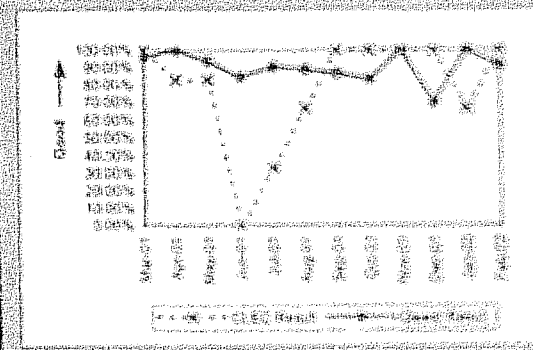
Delayed Days for Facility Reasons (Average Days) (OP-6B-3)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					8	1	8.00		
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



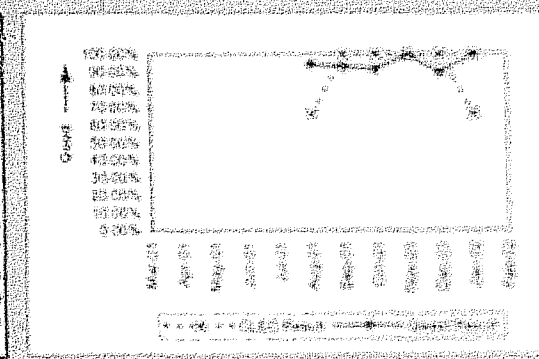
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	8	8	100.00%	0.00%	47	49	95.92%	-0.54	-1.33
Apr-01	5	6	83.33%	37.27%	49	49	100.00%	N/A	0.63
May-01	5	6	83.33%	37.27%	46	49	93.88%	0.77	-0.53
Jun-01	0	3	0.00%	0.00%	33	39	84.62%	2.83	0.72
Jul-01	1	3	33.33%	47.14%	19	21	90.48%	1.96	0.19
Aug-01	2	3	66.67%	47.14%	16	18	88.89%	0.78	-0.53
Sep-01	2	2	100.00%	0.00%	13	15	86.67%	-0.52	-1.32
Oct-01	2	2	100.00%	0.00%	10	12	83.33%	-0.59	-1.36
Nov-01	1	1	100.00%	0.00%	13	13	100.00%	N/A	N/A
Dec-01	1	1	100.00%	0.00%	7	10	70.00%	-0.62	-1.39
Jan-02	2	3	66.67%	47.14%	8	8	100.00%	N/A	-0.31
Feb-02	2	2	100.00%	0.00%	10	11	90.91%	-0.41	-1.25



New Service Installation Quality (Percent) (OP-5*)

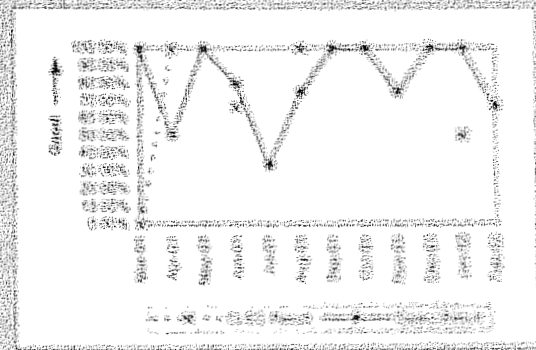
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	2	3	66.67%	47.14%	17	18	94.44%	1.09	-0.34
Sep-01	2	2	100.00%	0.00%	14	15	93.33%	-0.36	-1.22
Oct-01	2	2	100.00%	0.00%	11	12	91.67%	-0.39	-1.24
Nov-01	1	1	100.00%	0.00%	13	13	100.00%	N/A	N/A
Dec-01	1	1	100.00%	0.00%	9	10	90.00%	-0.32	-1.19
Jan-02	2	3	66.67%	47.14%	8	8	100.00%	N/A	-0.31
Feb-02									



Checklist #14 - Resale - PBX Installation

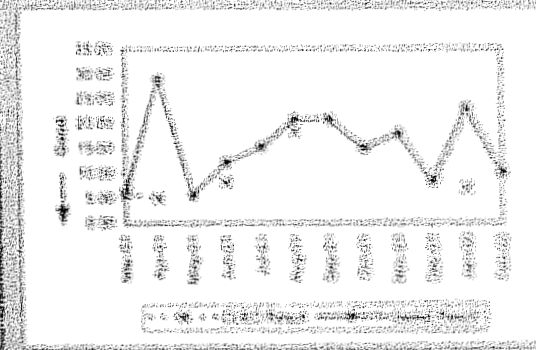
Installation Commitments Met (Percent) (OP-3E)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sco	Parity Sco
Mar-01	0	1	0.00%	0.00%	1	1	100.00%	N/A	-0.58
Apr-01	1	1	100.00%	0.00%	2	4	50.00%	-0.69	-0.94
May-01					3	3	100.00%		
Jun-01	2	3	66.67%	47.14%	4	5	80.00%	0.23	-0.68
Jul-01					1	3	33.33%		
Aug-01	1	1	100.00%	0.00%	3	4	75.00%	-0.52	-1.32
Sep-01					4	4	100.00%		
Oct-01					5	5	100.00%		
Nov-01					3	4	75.00%		
Dec-01					3	3	100.00%		
Jan-02	1	2	50.00%	50.00%	3	3	100.00%	N/A	-0.19
Feb-02					4	6	66.67%		



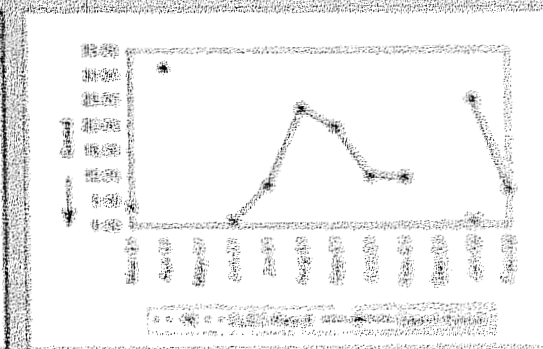
Installation Interval (Average Days) (OP-4E)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sco	Parity Sco
Mar-01	6	1	6.00		6	1	6.00		
Apr-01	5	1	5.00		115	4	28.80	-0.92	-1.56
May-01					17	3	5.67		
Jun-01	25	3	8.33	4.51	61	5	12.20	-1.00	-1.48
Jul-01					122	8	15.25		
Aug-01	37	2	18.50	10.61	208	10	20.80	-0.18	-1.1
Sep-01					145	7	20.86		
Oct-01					60	4	15.00		
Nov-01					107	6	17.83		
Dec-01					17	2	8.50		
Jan-02	14	2	7.00	2.83	160	7	22.86	-1.83	-0.17
Feb-02					61	4	15.25		



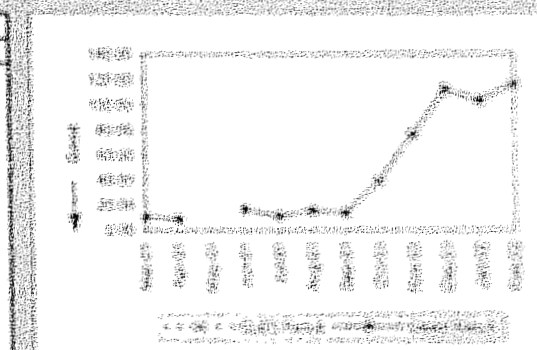
Delayed Days for Non-Facility Reasons (Average Days) (OP-5A/5)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sco	Parity Sco
Mar-01	4	1	4.00						
Apr-01					63	2	31.50		
May-01									
Jun-01	1	1	1.00		1	1	1.00		
Jul-01					43	6	7.17		
Aug-01					140	6	23.33		
Sep-01					59	3	19.67		
Oct-01					19	1	19.00		
Nov-01					29	3	9.67		
Dec-01									
Jan-02	1	1	1.00		100	4	25.00		
Feb-02					22	3	7.33		



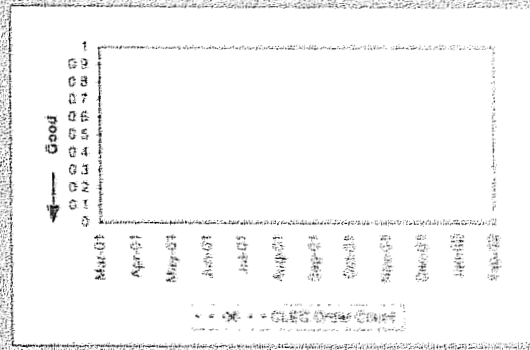
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-10A)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sco	Parity Sco
Mar-01					11	1	11.00		
Apr-01					23	3	8.00		
May-01									
Jun-01					17	1	17.00		
Jul-01					23	2	11.50		
Aug-01					48	3	16.00		
Sep-01					69	6	11.50		
Oct-01					120	3	40.00		
Nov-01					154	2	77.00		
Dec-01					338	3	112.67		
Jan-02					414	4	103.50		
Feb-02					465	4	116.25		



Checklist #14 - Resale - PBX Installation

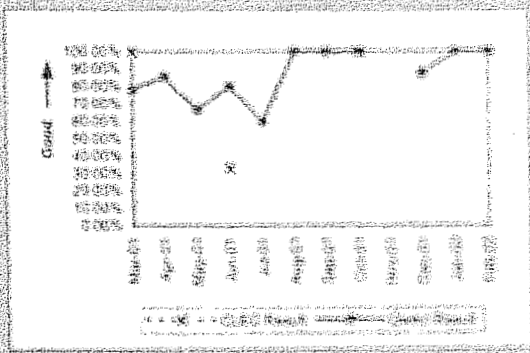
Count of Pending Orders Delayed for Facilities Reasons PBX (OP-15B)	
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Checklist #14 - Resale - PBX Repair

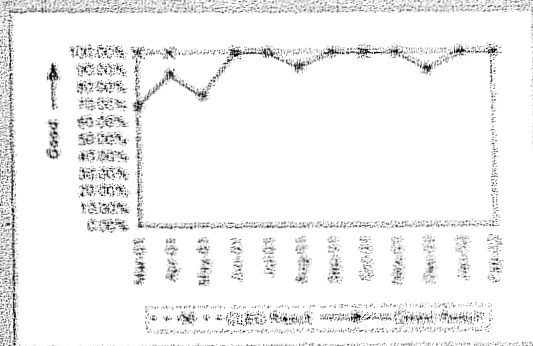
Out of Service Cleared within 24 hours (Percent) (MR-3A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	1	1	100.00%	0.00%	7	9	77.78%	-0.51	-1.31
Apr-01					6	7	85.71%		
May-01					2	3	66.67%		
Jun-01	1	3	33.33%	47.14%	4	5	80.00%	1.29	-0.34
Jul-01					3	5	60.00%		
Aug-01					9	9	100.00%		
Sep-01					7	7	100.00%		
Oct-01	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Nov-01									
Dec-01					7	8	87.50%		
Jan-02					1	1	100.00%		
Feb-02					3	3	100.00%		



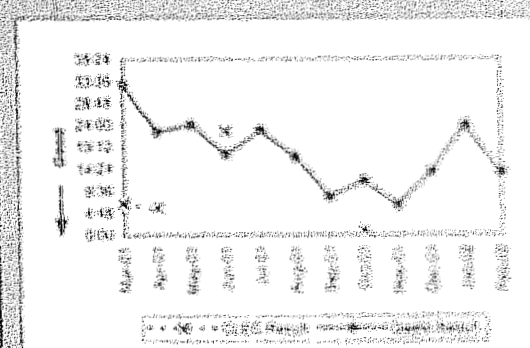
All Troubles Cleared within 48 hours (Percent) (MR-4A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	1	1	100.00%	0.00%	9	13	69.23%	-0.64	-1.39
Apr-01	1	1	100.00%	0.00%	7	8	87.50%	-0.36	-1.22
May-01					3	4	75.00%		
Jun-01	4	4	100.00%	0.00%	6	6	100.00%	N/A	N/A
Jul-01					5	5	100.00%		
Aug-01					11	12	91.67%		
Sep-01					7	7	100.00%		
Oct-01	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
Nov-01					1	1	100.00%		
Dec-01					9	10	90.00%		
Jan-02					1	1	100.00%		
Feb-02					3	3	100.00%		



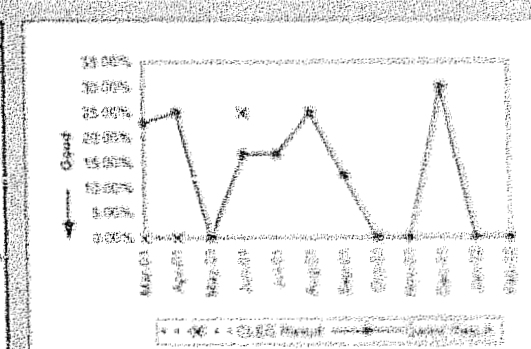
Mean Time to Restore (Hours:Minutes) (MR-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	6:55	1	6:55		427:08	13	32:51	-0.79	-1.48
Apr-01	5:59	1	5:59		179:24	8	22:25	-0.5	-1.31
May-01					96:13	4	24:03		
Jun-01	90:47	4	22:42	11:35	105:29	6	17:35	0.89	-0.54
Jul-01					113:30	5	22:42		
Aug-01					204:38	12	17:03		
Sep-01					58:56	7	8:25		
Oct-01	1:07	1	1:07		23:02	2	11:46	-0.64	-1.39
Nov-01					6:36	1	6:36		
Dec-01					137:33	10	13:45		
Jan-02					23:46	1	23:46		
Feb-02					40:44	3	13:35		



Repair Repeat Report Rate (Percent) (MR-7A)-- Dispatches Within MSAs

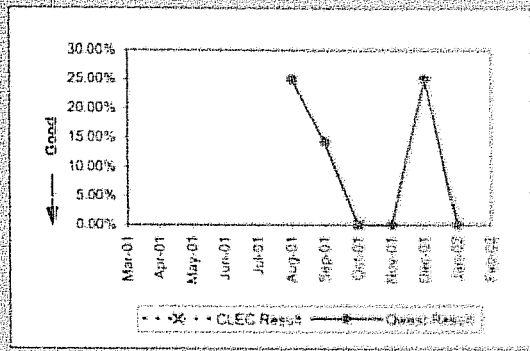
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	0	1	0.00%	0.00%	3	13	23.08%	-0.53	-1.32
Apr-01	0	1	0.00%	0.00%	2	8	25.00%	-0.54	-1.31
May-01					0	5	0.00%		
Jun-01	1	4	25.00%	43.30%	1	6	16.67%	0.17	-0.9
Jul-01					1	6	16.67%		
Aug-01					3	12	25.00%		
Sep-01					1	8	12.50%		
Oct-01	0	1	0.00%	0.00%	0	2	0.00%	N/A	N/A
Nov-01					0	1	0.00%		
Dec-01					3	10	30.00%		
Jan-02					0	1	0.00%		
Feb-02					0	3	0.00%		



Checklist #14 - Resale - PBX Repair

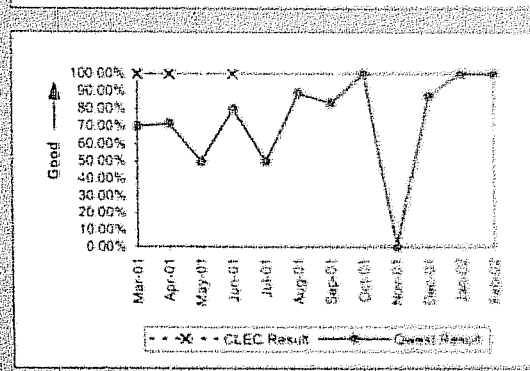
Repair Repeat Report Rate (Percent) (MR-7A*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01					3	12	25.00%		
Oct-01					1	7	14.29%		
Nov-01	0	1	0.00%	0.00%	0	2	0.00%	N/A	N/A
Dec-01					0	1	0.00%		
Jan-02					2	8	25.00%		
Feb-02					0	1	0.00%		



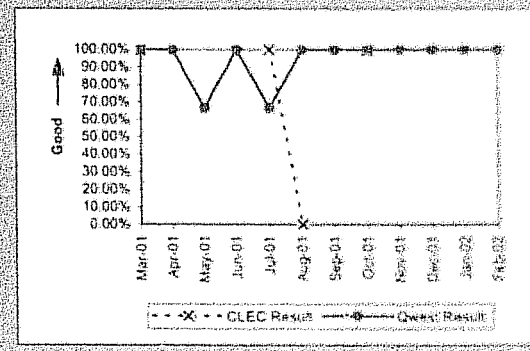
Repair Appointments Met (Percent) (MR-9A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	1	1	100.00%	0.00%	7	10	70.00%	-0.62	-1.38
Apr-01	1	1	100.00%	0.00%	5	7	71.43%	-0.59	-1.36
May-01					2	4	50.00%		
Jun-01	4	4	100.00%	0.00%	4	5	80.00%	-0.75	-1.45
Jul-01					2	4	50.00%		
Aug-01					8	9	88.89%		
Sep-01					5	6	83.33%		
Oct-01					2	2	100.00%		
Nov-01					0	1	0.00%		
Dec-01					7	8	87.50%		
Jan-02					1	1	100.00%		
Feb-02					2	2	100.00%		



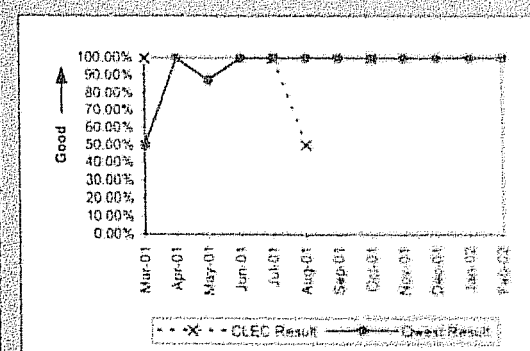
Out of Service Cleared within 24 hours (Percent) (MR-3B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Apr-01					1	1	100.00%		
May-01					4	6	66.67%		
Jun-01					3	3	100.00%		
Jul-01	2	2	100.00%	0.00%	2	3	66.67%	-0.77	-1.47
Aug-01	0	1	0.00%	0.00%	4	4	100.00%	N/A	-0.15
Sep-01					4	4	100.00%		
Oct-01	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Nov-01					2	2	100.00%		
Dec-01					6	6	100.00%		
Jan-02					1	1	100.00%		
Feb-02					1	1	100.00%		



All Troubles Cleared within 48 hours (Percent) (MR-4B)-- Dispatches Outside MSAs

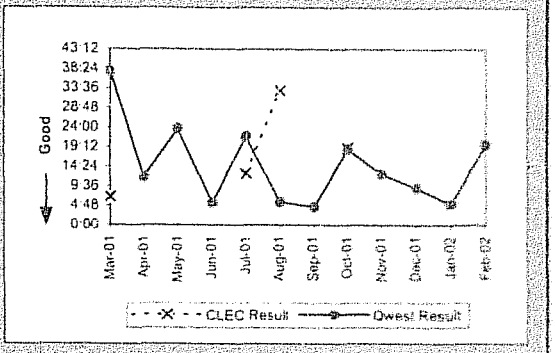
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	4	4	100.00%	0.00%	1	2	50.00%	-1.15	-1.7
Apr-01					2	2	100.00%		
May-01					7	8	87.50%		
Jun-01					7	7	100.00%		
Jul-01	3	3	100.00%	0.00%	3	3	100.00%	N/A	N/A
Aug-01	1	2	50.00%	50.00%	7	7	100.00%	N/A	-0.22
Sep-01					4	4	100.00%		
Oct-01	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Nov-01					2	2	100.00%		
Dec-01					6	6	100.00%		
Jan-02					1	1	100.00%		
Feb-02					1	1	100.00%		



Checklist #14 - Resale - PBX Repair

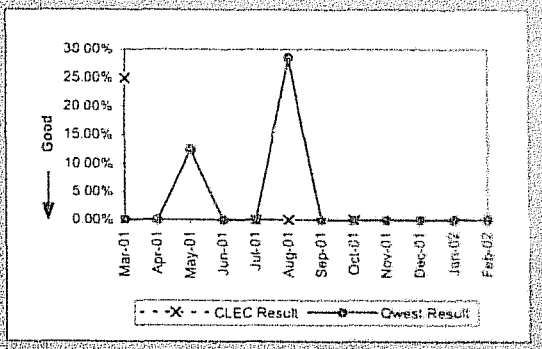
Repair Time to Restore (Hours Minutes) (MR-6B)-- Dispatches Outside MSAs

[illegible]	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	4	7:01	7:18	75:45	2	37:52	-0.78	-1.47
				23:46	2	11:53		
				189:46	8	23:44		
				38:58	7	5:34		
[illegible]	3	19:50	13:17	65:38	3	21:53	-0.55	-1.34
[illegible]	7	33:10	43:28	40:16	7	5:45	1.22	-0.26
				18:38	4	4:39		
[illegible]	1	19:58		18:42	1	18:42		
				25:19	2	12:39		
				55:15	6	9:13		
				5:17	1	5:17		
				19:55	1	19:55		



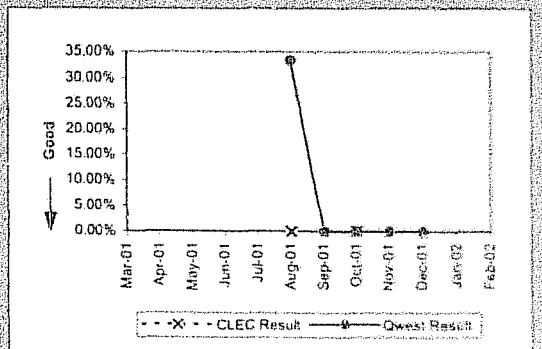
Repair Repeat Report Rate (Percent) (MR-7B)-- Dispatches Outside MSAs

[illegible]	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	4	25.00%	43.30%	0	2	0.00%	N/A	-0.79
				0	2	0.00%		
				1	8	12.50%		
				0	7	0.00%		
[illegible]	3	0.00%	0.00%	0	3	0.00%	N/A	N/A
[illegible]	7	0.00%	0.00%	2	7	28.57%	-0.79	-1.48
				0	4	0.00%		
[illegible]	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
				0	2	0.00%		
				0	6	0.00%		
				0	1	0.00%		
				0	1	0.00%		



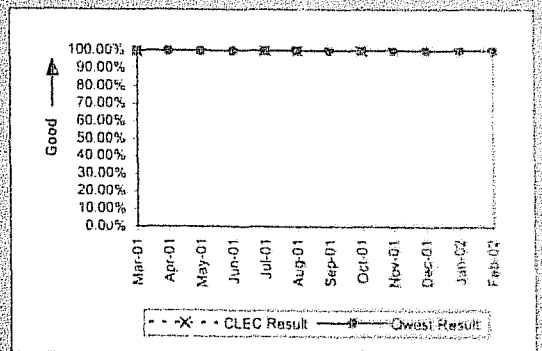
Repair Repeat Report Rate (Percent) (MR-7B*)-- Dispatches Outside MSAs

[illegible]	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	3	0.00%	0.00%	2	6	33.33%	-0.87	-1.53
				0	4	0.00%		
[illegible]	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
				0	2	0.00%		
				0	5	0.00%		



Repair Appointments Met (Percent) (MR-9B)-- Dispatches Outside MSAs

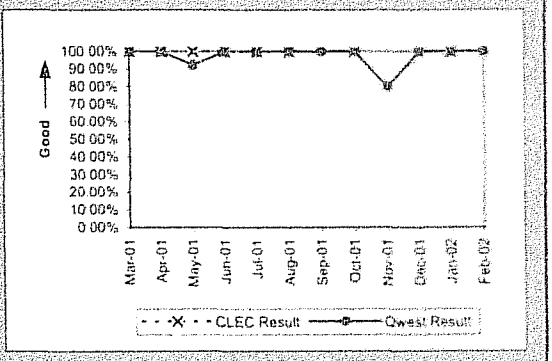
[illegible]	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	4	100.00%	0.00%	2	2	100.00%	N/A	N/A
				2	2	100.00%		
				8	8	100.00%		
				7	7	100.00%		
[illegible]	3	100.00%	0.00%	3	3	100.00%	N/A	N/A
[illegible]	7	100.00%	0.00%	7	7	100.00%	N/A	N/A
				4	4	100.00%		
[illegible]	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
				1	1	100.00%		
				6	6	100.00%		
				1	1	100.00%		
				1	1	100.00%		



Checklist #14 - Resale - PBX Repair

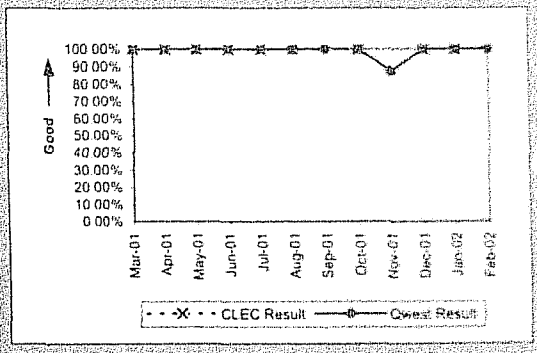
[illegible] Repair within 24 hours (Percent) (MR-3C)-- No Dispatches

[illegible]	[illegible]	[illegible]	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Rsu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	4	100.00%	0.00%	11	11	100.00%	N/A	N/A
[illegible]	[illegible]	3	100.00%	0.00%	12	12	100.00%	N/A	N/A
[illegible]	[illegible]	7	100.00%	0.00%	12	13	92.31%	-0.38	-1.23
[illegible]	[illegible]	6	100.00%	0.00%	18	18	100.00%	N/A	N/A
[illegible]	[illegible]	6	100.00%	0.00%	12	12	100.00%	N/A	N/A
[illegible]	[illegible]	4	100.00%	0.00%	20	20	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	15	15	100.00%	[illegible]	[illegible]
[illegible]	[illegible]	6	100.00%	0.00%	18	18	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	4	5	80.00%	[illegible]	[illegible]
[illegible]	[illegible]	2	100.00%	0.00%	9	9	100.00%	N/A	N/A
[illegible]	[illegible]	2	100.00%	0.00%	6	6	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	7	7	100.00%	[illegible]	[illegible]



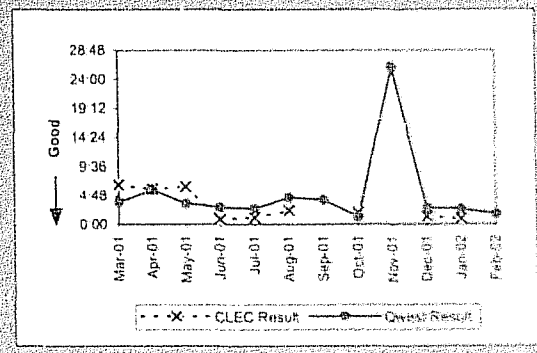
[illegible] Repair within 48 hours (Percent) (MR-4C)-- No Dispatches

[illegible]	[illegible]	[illegible]	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Rsu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	4	100.00%	0.00%	16	16	100.00%	N/A	N/A
[illegible]	[illegible]	3	100.00%	0.00%	14	14	100.00%	N/A	N/A
[illegible]	[illegible]	5	100.00%	0.00%	15	15	100.00%	N/A	N/A
[illegible]	[illegible]	6	100.00%	0.00%	20	20	100.00%	N/A	N/A
[illegible]	[illegible]	3	100.00%	0.00%	14	14	100.00%	N/A	N/A
[illegible]	[illegible]	5	100.00%	0.00%	21	21	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	21	21	100.00%	[illegible]	[illegible]
[illegible]	[illegible]	6	100.00%	0.00%	22	22	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	7	8	87.50%	[illegible]	[illegible]
[illegible]	[illegible]	4	100.00%	0.00%	11	11	100.00%	N/A	N/A
[illegible]	[illegible]	1	100.00%	0.00%	8	8	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	9	9	100.00%	[illegible]	[illegible]



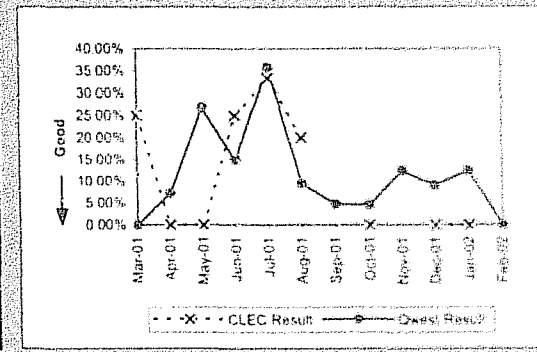
Mean Time to Restore (Hours:Minutes) (MR-6C)-- No Dispatches

[illegible]	[illegible]	[illegible]	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Rsu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	4	8:39	11:13	59:45	16	3:44	0.54	-0.67
[illegible]	[illegible]	2	5:59	8:51	61:12	14	5:48	0.27	-0.83
[illegible]	[illegible]	2	6:23	8:51	53:03	15	3:32	0.59	-0.64
[illegible]	[illegible]	6	0:58	1:07	58:06	20	2:54	-1.09	-1.66
[illegible]	[illegible]	3	1:09	0:53	37:21	14	2:40	-0.49	-1.3
[illegible]	[illegible]	6	2:23	2:39	96:01	21	4:34	-0.8	-1.49
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	87:19	21	4:09	[illegible]	[illegible]
[illegible]	[illegible]	4	2:02	2:03	28:32	22	1:18	0.79	-0.52
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	257:42	8	25:58	[illegible]	[illegible]
[illegible]	[illegible]	1	1:25	[illegible]	30:34	11	2:47	-0.29	-1.18
[illegible]	[illegible]	1	6:58	[illegible]	20:53	8	2:37	-0.79	-1.48
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	16:03	9	1:47	[illegible]	[illegible]



Repair Repeat Report Rate (Percent) (MR-7C)-- No Dispatches

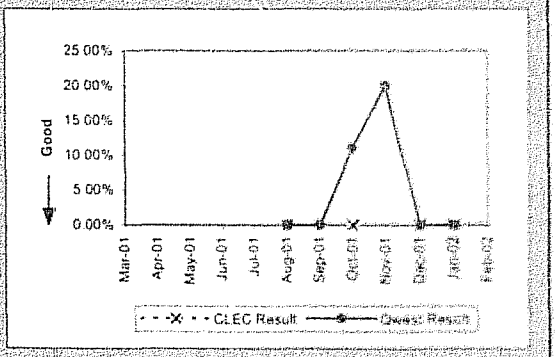
[illegible]	[illegible]	[illegible]	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Rsu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	4	25.00%	43.30%	0	16	0.00%	N/A	-0.18
[illegible]	[illegible]	2	0.00%	0.00%	1	14	7.14%	-0.37	-1.22
[illegible]	[illegible]	3	0.00%	0.00%	4	15	26.67%	-0.95	-1.58
[illegible]	[illegible]	6	25.00%	43.30%	3	20	15.00%	0.56	-0.66
[illegible]	[illegible]	3	33.33%	47.14%	5	14	35.71%	-0.08	-1.05
[illegible]	[illegible]	5	20.00%	40.00%	2	21	9.52%	0.52	-0.68
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1	21	4.76%	[illegible]	[illegible]
[illegible]	[illegible]	4	0.00%	0.00%	1	22	4.55%	-0.4	-1.24
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1	8	12.50%	[illegible]	[illegible]
[illegible]	[illegible]	1	0.00%	0.00%	1	11	9.09%	-0.3	-1.18
[illegible]	[illegible]	1	0.00%	0.00%	1	8	12.50%	-0.36	-1.22
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0	9	0.00%	[illegible]	[illegible]



Checklist #14 - Resale - PBX Repair

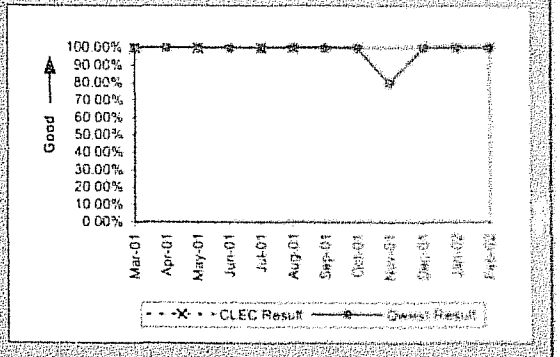
Resale Repeat Report Rate (Percent) (MR-7C*)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	0	2	0.00%	0.00%	0	12	0.00%	N/A	N/A
					0	8	0.00%		
	0	2	0.00%	0.00%	1	9	11.11%	-0.45	-1.27
					1	5	20.00%		
	0	1	0.00%	0.00%	0	4	0.00%	N/A	N/A
	0	1	0.00%	0.00%	0	4	0.00%	N/A	N/A



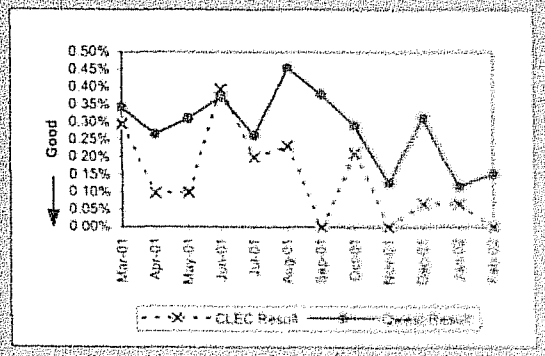
Resale Appointments Met (Percent) (MR-9C)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	1	1	100.00%	0.00%	6	6	100.00%	N/A	N/A
					4	4	100.00%		
	2	2	100.00%	0.00%	4	4	100.00%	N/A	N/A
					3	3	100.00%		
	1	1	100.00%	0.00%	6	6	100.00%	N/A	N/A
	2	2	100.00%	0.00%	5	5	100.00%	N/A	N/A
					11	11	100.00%		
					4	4	100.00%		
					4	5	80.00%		
					5	5	100.00%		
					3	3	100.00%		
					6	6	100.00%		



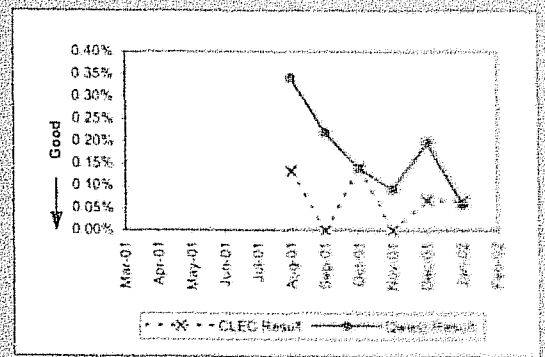
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	1	3045	0.30%	5.43%	31	9049	0.34%	-0.38	-1.23
	3	3037	0.10%	3.12%	24	9050	0.27%	-1.56	-1.95
	1	2992	0.10%	3.16%	28	9030	0.31%	-1.79	-2.09
	12	3004	0.40%	6.28%	33	8836	0.37%	0.17	-0.9
	6	2998	0.20%	4.47%	23	8756	0.26%	-0.58	-1.35
	7	3017	0.23%	4.81%	40	8796	0.45%	-1.57	-1.95
	0	3004	0.00%	0.00%	33	8682	0.38%	-2.92	-2.77
	6	2845	0.21%	4.59%	25	8623	0.29%	-0.68	-1.41
	0	2836	0.00%	0.00%	11	8688	0.13%	-1.65	-2
	1	1473	0.07%	2.60%	27	8621	0.31%	-1.56	-1.95
	1	1504	0.07%	2.58%	10	8561	0.12%	-0.53	-1.32
	0	1445	0.00%	0.00%	13	8464	0.15%	-1.38	-1.84



Trouble Rate (Percent) (MR-8*)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	4	3017	0.13%	3.64%	30	8796	0.34%	-1.69	-2.03
	0	3004	0.00%	0.00%	19	8682	0.22%	-2.21	-2.35
	4	2845	0.14%	3.75%	12	8623	0.14%	0.02	-0.99
	0	2836	0.00%	0.00%	8	8688	0.09%	-1.4	-1.85
	1	1473	0.07%	2.60%	17	8621	0.20%	-1.03	-1.63
	1	1504	0.07%	2.58%	5	8561	0.06%	0.12	-0.93



CONTINUATION

[5]

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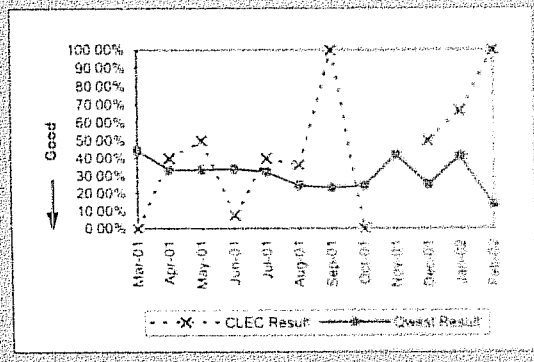
Checklist #14 - Resale - PBX Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)

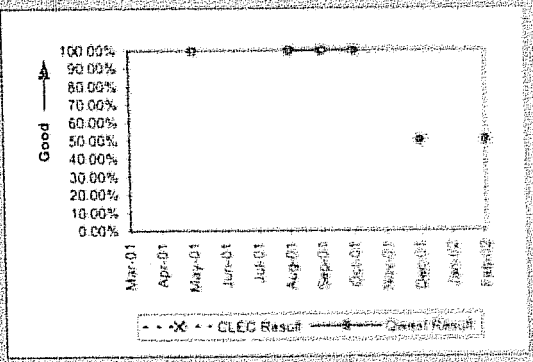
Date	CLEC Num	CLEC Den	CLEC Rest	Std Dev	Qwest Num	Qwest Den	Qwest Rest	Mod Z Scr	Parity Scr
[illegible]	[illegible]	9	0 00%	0 00%	25	56	44 64%	-2 5	-2 52
[illegible]	[illegible]	5	40 00%	48 99%	12	36	33 33%	0 25	-0 85
[illegible]	[illegible]	8	50 00%	50 00%	14	42	33 33%	0 73	-0 55
[illegible]	[illegible]	13	7 69%	26 65%	17	50	34 00%	-1 78	-2 08
[illegible]	[illegible]	5	40 00%	48 99%	11	34	32 35%	0 42	-0 75
[illegible]	[illegible]	11	36 36%	48 10%	13	53	24 53%	0 77	-0 53
[illegible]	[illegible]	3	100 00%	0 00%	10	43	23 26%	2 48	0 51
[illegible]	[illegible]	6	0 00%	0 00%	8	33	24 24%	-1 27	-1 77
[illegible]	[illegible]				8	19	42 11%		
[illegible]	[illegible]	2	50 00%	50 00%	9	36	25 00%	0 61	-0 63
[illegible]	[illegible]	3	66 67%	47 14%	7	17	41 18%	0 68	-0 59
[illegible]	[illegible]	1	100 00%	0 00%	2	15	13 33%	1 38	-0 16



Checklist #14 - Resale - Basic ISDN Installation

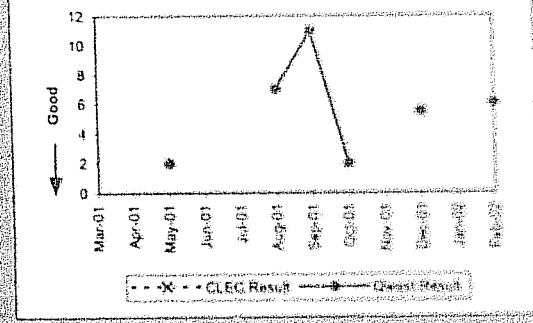
Installation Commitments Met (Percent) (OP-3A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01					1	1	100.00%		
Jun-01									
Jul-01									
Aug-01					2	2	100.00%		
Sep-01					1	1	100.00%		
Oct-01					1	1	100.00%		
Nov-01									
Dec-01					1	2	50.00%		
Jan-02									
Feb-02					1	2	50.00%		



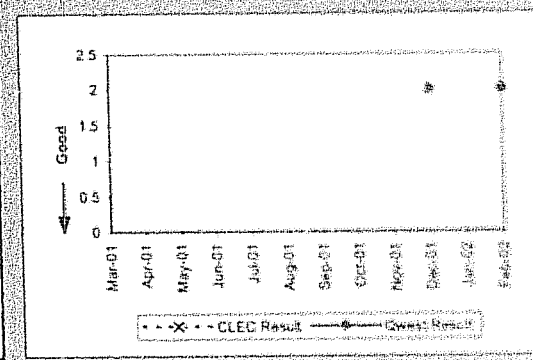
Installation Interval (Average Days) (OP-4A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01					2	1	2.00		
Jun-01									
Jul-01									
Aug-01					14	2	7.00		
Sep-01					11	1	11.00		
Oct-01					2	1	2.00		
Nov-01									
Dec-01					11	2	5.50		
Jan-02									
Feb-02					12	2	6.00		



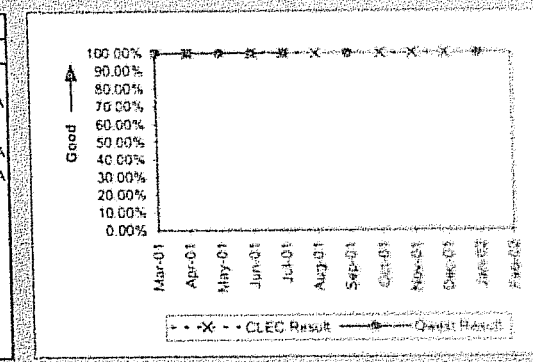
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					2	1	2.00		
Jan-02									
Feb-02					2	1	2.00		



Installation Commitments Met (Percent) (OP-3C)-- No Dispatches

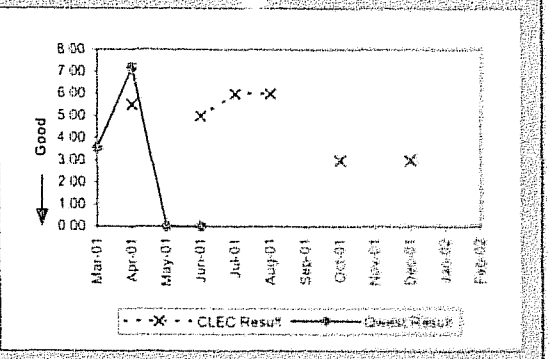
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					9	9	100.00%		
Apr-01	2	2	100.00%	0.00%	6	6	100.00%	N/A	N/A
May-01					1	1	100.00%		
Jun-01	2	2	100.00%	0.00%	5	5	100.00%	N/A	N/A
Jul-01	3	3	100.00%	0.00%	1	1	100.00%	N/A	N/A
Aug-01	1	1	100.00%	0.00%					
Sep-01					1	1	100.00%		
Oct-01	7	7	100.00%	0.00%					
Nov-01	1	1	100.00%	0.00%					
Dec-01	1	1	100.00%	0.00%					
Jan-02					2	2	100.00%		
Feb-02									



Checklist #14 - Resale - Basic ISDN Installation

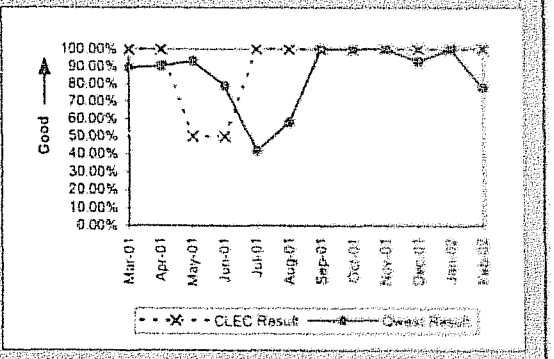
Installation Interval (Average Days) (OP-4C)-- No Dispatches

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					32	9	3.56		
	11	2	5.50	3.54	43	6	7.17	-0.19	-1.12
					0	1	0.00		
	10	2	5.00	0.00	0	3	0.00		
	12	2	6.00	4.24					
	6	1	6.00						
	6	2	3.00	1.00					
	3	1	3.00						



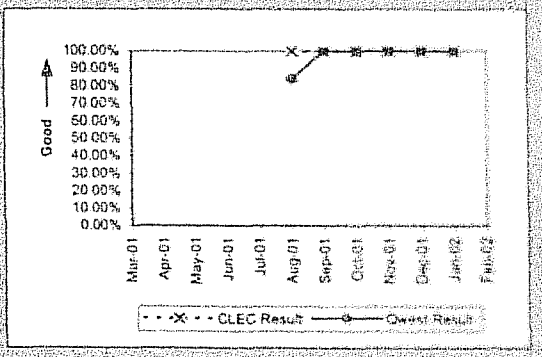
New Service Installation Quality (Percent) (OP-5)

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	1	1	100.00%	0.00%	17	19	89.47%	-0.33	-1.2
	3	3	100.00%	0.00%	19	21	90.48%	-0.53	-1.32
	1	2	50.00%	50.00%	14	15	93.33%	1.23	-0.25
	1	2	50.00%	50.00%	15	19	78.95%	0.7	-0.58
	4	4	100.00%	0.00%	8	19	42.11%	-2.13	-2.3
	2	2	100.00%	0.00%	11	19	57.89%	-1.15	-1.7
	1	1	100.00%	0.00%	20	20	100.00%	N/A	N/A
	5	5	100.00%	0.00%	12	12	100.00%	N/A	N/A
	6	6	100.00%	0.00%	12	12	100.00%	N/A	N/A
	2	2	100.00%	0.00%	13	14	92.86%	-0.37	-1.22
	2	2	100.00%	0.00%	11	11	100.00%	N/A	N/A
	1	1	100.00%	0.00%	7	9	77.78%	-0.51	-1.31



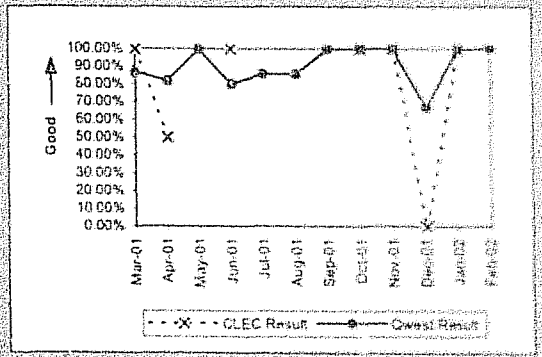
New Service Installation Quality (Percent) (OP-5*)

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	2	2	100.00%	0.00%	16	19	84.21%	-0.58	-1.35
	1	1	100.00%	0.00%	20	20	100.00%	N/A	N/A
	5	5	100.00%	0.00%	12	12	100.00%	N/A	N/A
	6	6	100.00%	0.00%	12	12	100.00%	N/A	N/A
	2	2	100.00%	0.00%	14	14	100.00%	N/A	N/A
	2	2	100.00%	0.00%	11	11	100.00%	N/A	N/A



Installation Commitments Met (Percent) (OP-3E)-- Interval Zone Two

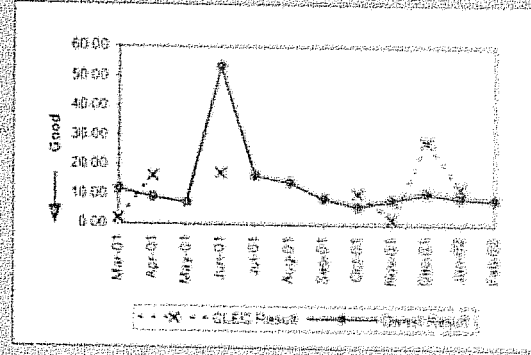
	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	1	1	100.00%	0.00%	13	15	86.67%	-0.38	-1.23
	1	2	50.00%	50.00%	9	11	81.82%	0.72	-0.56
					10	10	100.00%		
	3	3	100.00%	0.00%	16	20	80.00%	-0.67	-1.41
					6	7	85.71%		
					18	21	85.71%		
					10	10	100.00%		
	3	3	100.00%	0.00%	9	9	100.00%	N/A	N/A
	1	1	100.00%	0.00%	13	13	100.00%	N/A	N/A
	0	1	0.00%	0.00%	8	12	66.67%	0.89	-0.46
	5	5	100.00%	0.00%	5	5	100.00%	N/A	N/A
					9	9	100.00%		



Checklist #14 - Resale - Basic ISDN Installation

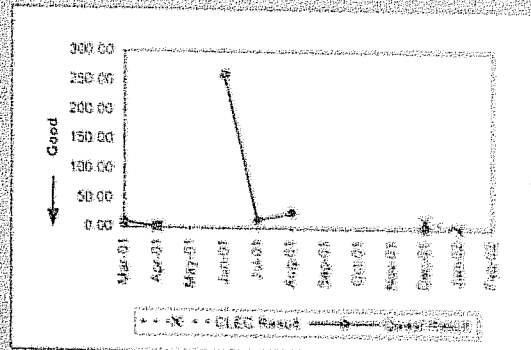
Installation Interval (Average Days) (OP-4E)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	2	1	2.00		130	11	11.82	-1.32	-1.8
Apr-01	33	2	16.50	2.12	101	11	9.18	1.72	0.04
May-01					66	9	7.33		
Jun-01	35	2	17.50	0.71	966	18	53.67	-0.26	-1.16
Jul-01					166	10	16.60		
Aug-01					329	23	14.30		
Sep-01					88	10	8.80		
Oct-01	32	3	10.67	3.21	56	9	6.22	1.72	0.04
Nov-01	2	1	2.00		108	13	8.31	-1.11	-1.68
Dec-01	28	1	28.00		129	12	10.75	1.73	0.05
Jan-02	25	2	12.50	0.71	45	5	9.00	1.09	-0.34
Feb-02					67	8	8.38		



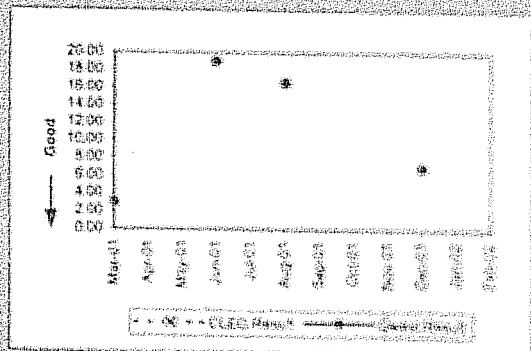
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					10	1	10.00		
Apr-01	2	1	2.00		5	2	2.50	-0.19	-1.12
May-01									
Jun-01					781	3	260.33		
Jul-01					41	3	13.67		
Aug-01					54	2	27.00		
Sep-01									
Oct-01									
Nov-01									
Dec-01	15	1	15.00		1	1	1.00		
Jan-02	0	1	0.00						
Feb-02									



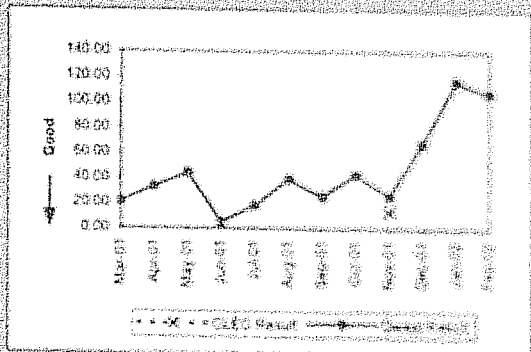
Delayed Days for Facility Reasons (Average Days) (OP-6B-5)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					3	1	3.00		
Apr-01									
May-01									
Jun-01					19	1	19.00		
Jul-01									
Aug-01					50	3	16.67		
Sep-01									
Oct-01									
Nov-01									
Dec-01					21	3	7.00		
Jan-02									
Feb-02									



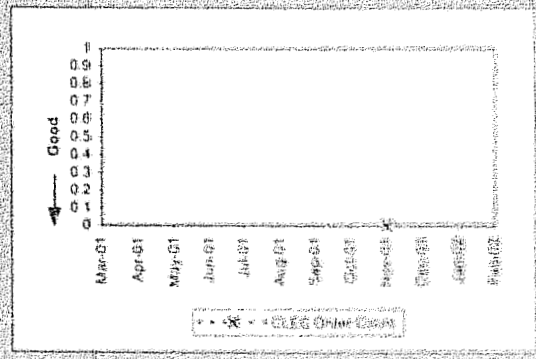
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					43	2	21.50		
Apr-01					67	2	33.50		
May-01					89	2	44.50		
Jun-01					33	6	5.50		
Jul-01					73	4	18.25		
Aug-01					79	2	39.50		
Sep-01					78	3	26.00		
Oct-01					86	2	43.00		
Nov-01	14	1	14.00		159	6	26.50	-0.31	-1.19
Dec-01					203	3	67.67		
Jan-02					817	7	116.71		
Feb-02					970	9	107.78		



Checklist #14 - Resale - Basic ISDN Installation

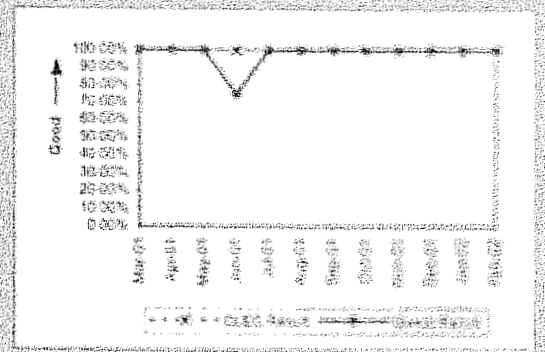
Count of Pending Orders Delayed for Facilities Reasons Basic Rate ISDN (OP-15B)	
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	0
Dec-01	
Jan-02	
Feb-02	



Checklist #14 - Resale - Basic ISDN Repair

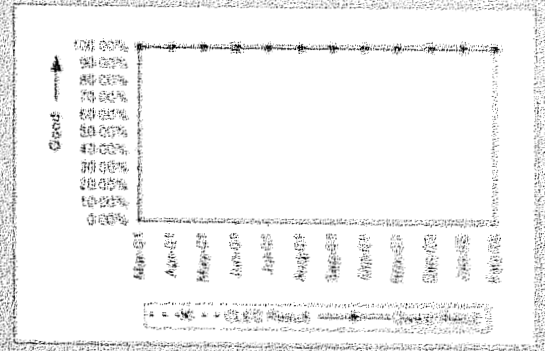
Out of Service Cleared within 24 hours (Percent) (MR-3A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					7	7	100.00%		
Apr-01					4	4	100.00%		
May-01					2	2	100.00%		
Jun-01	1	1	100.00%	0.00%	3	4	75.00%	-0.52	-1.31
Jul-01					6	6	100.00%		
Aug-01					7	7	100.00%		
Sep-01					1	1	100.00%		
Oct-01					8	8	100.00%		
Nov-01					2	2	100.00%		
Dec-01					3	3	100.00%		
Jan-02					1	1	100.00%		
Feb-02					2	2	100.00%		



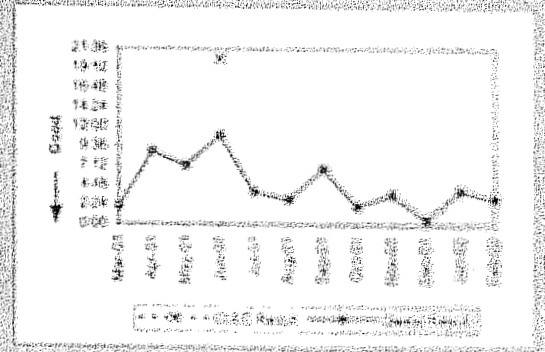
All Troubles Cleared within 48 hours (Percent) (MR-4A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					7	7	100.00%		
Apr-01					4	4	100.00%		
May-01					2	2	100.00%		
Jun-01	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
Jul-01					6	6	100.00%		
Aug-01					7	7	100.00%		
Sep-01					1	1	100.00%		
Oct-01					8	8	100.00%		
Nov-01					2	2	100.00%		
Dec-01					3	3	100.00%		
Jan-02					1	1	100.00%		
Feb-02					2	2	100.00%		



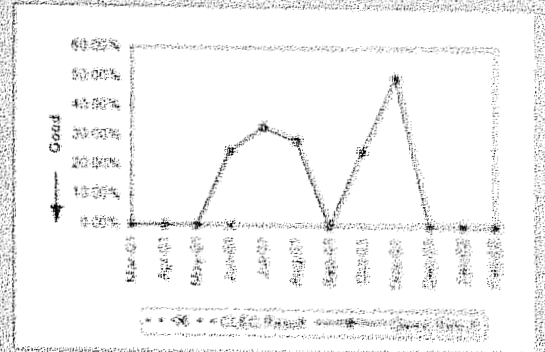
Mean Time to Restore (Hours:Minutes) (MR-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					15:26	7	2:12		
Apr-01					35:50	4	8:58		
May-01					14:34	2	7:17		
Jun-01	20:26	1	20:26		43:48	4	10:57	0.3	-0.83
Jul-01					24:06	6	4:01		
Aug-01					21:51	7	3:07		
Sep-01					6:51	1	6:51		
Oct-01					18:16	8	2:17		
Nov-01					7:29	2	3:44		
Dec-01					2:05	3	0:42		
Jan-02					4:16	1	4:16		
Feb-02					6:37	2	3:18		



Repair Repeat Report Rate (Percent) (MR-7A)-- Dispatches Within MSAs

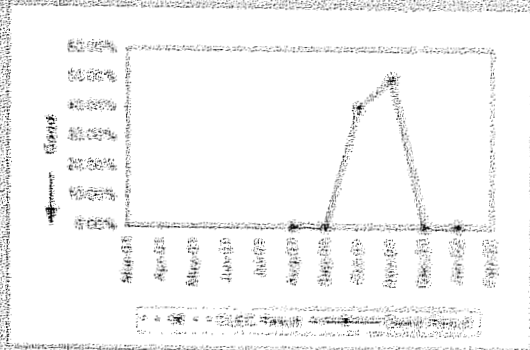
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					0	7	0.00%		
Apr-01					0	4	0.00%		
May-01					0	2	0.00%		
Jun-01	0	1	0.00%	0.00%	1	4	25.00%	-0.52	-1.31
Jul-01					2	6	33.33%		
Aug-01					2	7	28.57%		
Sep-01					0	1	0.00%		
Oct-01					2	8	25.00%		
Nov-01					1	2	50.00%		
Dec-01					0	3	0.00%		
Jan-02					0	1	0.00%		
Feb-02					0	2	0.00%		



Checklist #14 - Resale - Basic ISDN Repair

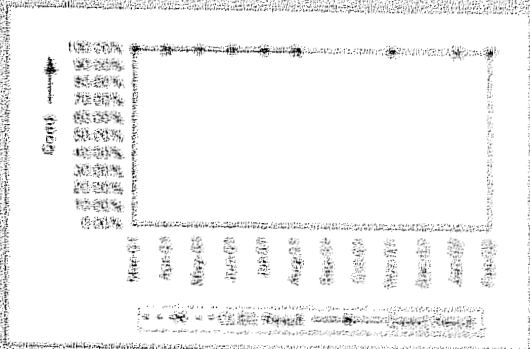
Repair Repeat Report Rate (Percent) (MR-7A*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					0	1	0.00%		
Sep-01					0	1	0.00%		
Oct-01					2	5	40.00%		
Nov-01					1	2	50.00%		
Dec-01					0	2	0.00%		
Jan-02					0	1	0.00%		
Feb-02									



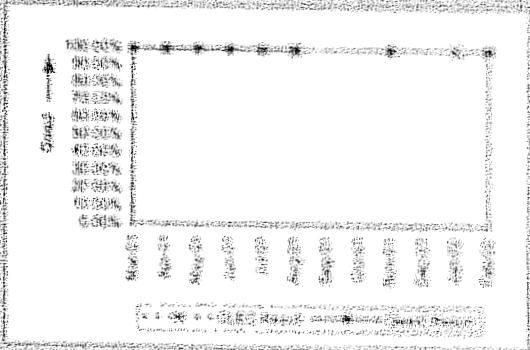
Out of Service Cleared within 24 hours (Percent) (MR-3B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					2	2	100.00%		
Apr-01	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
May-01					1	1	100.00%		
Jun-01					1	1	100.00%		
Jul-01					1	1	100.00%		
Aug-01	2	2	100.00%	0.00%	3	3	100.00%	N/A	N/A
Sep-01									
Oct-01									
Nov-01					2	2	100.00%		
Dec-01									
Jan-02	4	4	100.00%	0.00%					
Feb-02					1	1	100.00%		



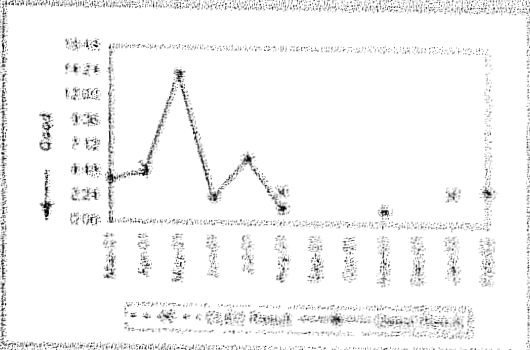
All Troubles Cleared within 48 hours (Percent) (MR-4B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					2	2	100.00%		
Apr-01	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
May-01					1	1	100.00%		
Jun-01					1	1	100.00%		
Jul-01					1	1	100.00%		
Aug-01	2	2	100.00%	0.00%	3	3	100.00%	N/A	N/A
Sep-01									
Oct-01									
Nov-01					2	2	100.00%		
Dec-01									
Jan-02	4	4	100.00%	0.00%					
Feb-02					1	1	100.00%		



Mean Time to Restore (Hours:Minutes) (MR-6B)-- Dispatches Outside MSAs

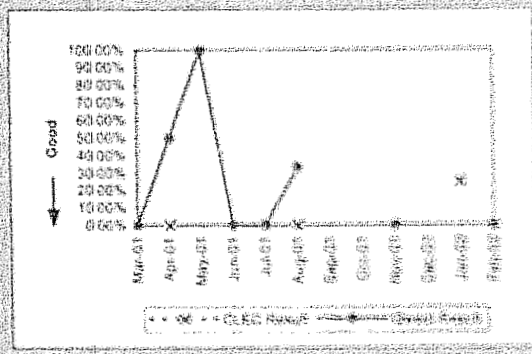
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					8:13	2	4:07		
Apr-01	5:19	1	5:19		9:43	2	4:52	0.05	-0.97
May-01					14:13	1	14:13		
Jun-01					2:27	1	2:27		
Jul-01					6:08	1	6:08		
Aug-01	6:11	2	3:06	4:04	4:14	3	1:25	0.52	-0.68
Sep-01									
Oct-01									
Nov-01					2:30	2	1:15		
Dec-01									
Jan-02	12:04	4	3:01	0:11					
Feb-02					3:14	1	3:14		



Checklist #14 - Resale - Basic ISDN Repair

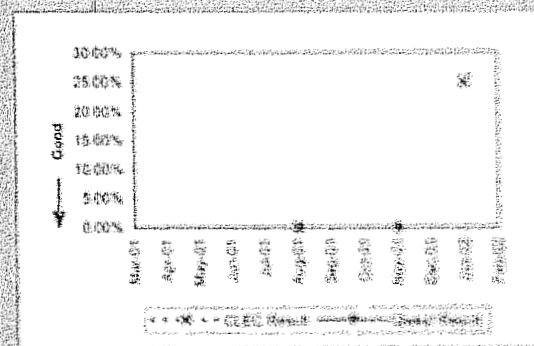
Repair Repeat Report Rate (Percent) (MR-7B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					0	2	0.00%		
Apr-01	0	1	0.00%	0.00%	1	2	50.00%	-0.82	-1.5
May-01					1	1	100.00%		
Jun-01					0	1	0.00%		
Jul-01					0	1	0.00%		
Aug-01	0	2	0.00%	0.00%	1	3	33.33%	-0.77	-1.47
Sep-01									
Oct-01									
Nov-01					0	2	0.00%		
Dec-01									
Jan-02	1	4	25.00%	43.30%					
Feb-02					0	1	0.00%		



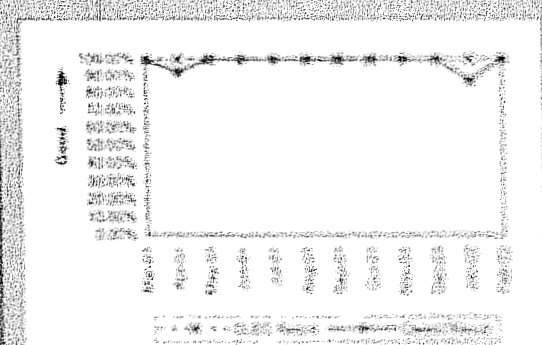
Repair Repeat Report Rate (Percent) (MR-7B*)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	2	0.00%	0.00%	0	1	0.00%	N/A	N/A
Sep-01									
Oct-01									
Nov-01					0	2	0.00%		
Dec-01									
Jan-02	1	4	25.00%	43.30%					
Feb-02									



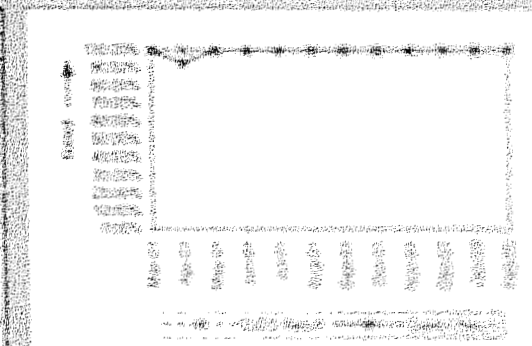
Out of Service Cleared within 24 hours (Percent) (MR-3C)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	1	1	100.00%	0.00%	9	9	100.00%	N/A	N/A
Apr-01	2	2	100.00%	0.00%	12	13	92.31%	-0.38	-1.23
May-01	1	1	100.00%	0.00%	14	14	100.00%	N/A	N/A
Jun-01					12	12	100.00%		
Jul-01					15	15	100.00%		
Aug-01	2	2	100.00%	0.00%	13	13	100.00%	N/A	N/A
Sep-01	1	1	100.00%	0.00%	13	13	100.00%	N/A	N/A
Oct-01	1	1	100.00%	0.00%	11	11	100.00%	N/A	N/A
Nov-01					12	12	100.00%		
Dec-01					8	8	100.00%		
Jan-02	1	1	100.00%	0.00%	8	8	100.00%	N/A	N/A
Feb-02					5	5	100.00%		



All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches

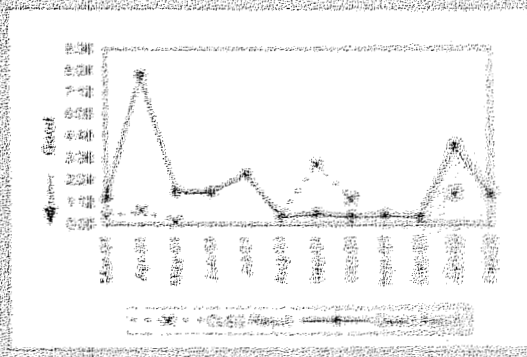
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	1	1	100.00%	0.00%	9	9	100.00%	N/A	N/A
Apr-01	2	2	100.00%	0.00%	13	14	92.86%	-0.37	-1.23
May-01	1	1	100.00%	0.00%	14	14	100.00%	N/A	N/A
Jun-01					12	12	100.00%		
Jul-01					15	15	100.00%		
Aug-01	2	2	100.00%	0.00%	13	13	100.00%	N/A	N/A
Sep-01	1	1	100.00%	0.00%	13	13	100.00%	N/A	N/A
Oct-01	1	1	100.00%	0.00%	11	11	100.00%	N/A	N/A
Nov-01					12	12	100.00%		
Dec-01					8	8	100.00%		
Jan-02	1	1	100.00%	0.00%	8	8	100.00%	N/A	N/A
Feb-02					5	5	100.00%		



Checklist #14 - Resale - Basic ISDN Repair

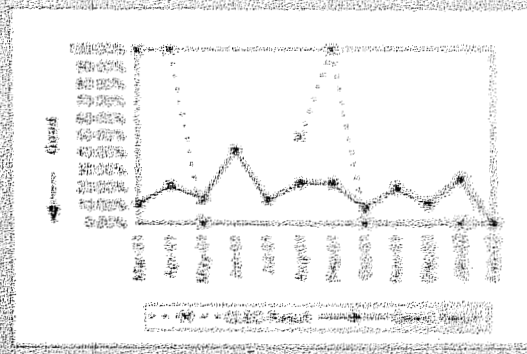
Mean Time to Restore (Hours:Minutes) (MR-6C)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	0:27	1	0:27		13:05	9	1:25	-0.61	-1.37
Apr-01	1:32	2	0:46	1:02	114:00	14	8:09	-0.51	-1.31
May-01	0:10	1	0:10		24:40	14	1:46	-1.05	-1.64
Jun-01					20:59	12	1:45		
Jul-01					40:35	15	2:43		
Aug-01	1:12	2	0:36	0:06	5:20	13	0:25	0.52	-0.84
Sep-01	3:16	1	3:16		9:39	13	0:25	1.77	-0.08
Oct-01	1:25	1	1:25		4:40	11	0:25	1.1	-0.33
Nov-01					4:56	10	0:30		
Dec-01					3:37	9	0:24		
Jan-02	1:41	1	1:41		33:56	8	4:15	-0.21	-1.14
Feb-02					8:09	5	1:38		



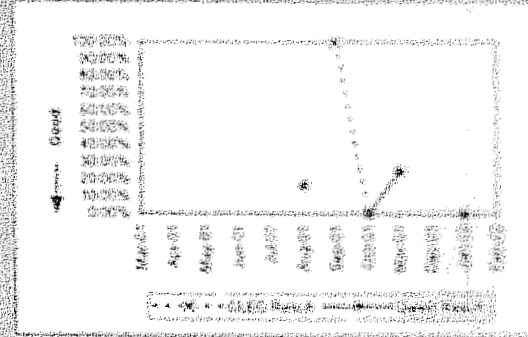
Repair Repeat Report Rate (Percent) (MR-7C)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	1	1	100.00%	0.00%	1	9	11.11%	1.36	-0.12
Apr-01	2	2	100.00%	0.00%	3	14	21.43%	1.67	0.12
May-01	0	1	0.00%	0.00%	2	14	14.29%	-0.39	-1.24
Jun-01					5	12	41.67%		
Jul-01					2	15	13.33%		
Aug-01	1	2	50.00%	50.00%	3	13	23.08%	0.59	-0.64
Sep-01	1	1	100.00%	0.00%	3	13	23.08%	1.11	-0.02
Oct-01	0	1	0.00%	0.00%	1	11	9.09%	-0.3	-1.38
Nov-01					2	10	20.00%		
Dec-01					1	9	11.11%		
Jan-02	0	1	0.00%	0.00%	2	8	25.00%	-0.54	-1.33
Feb-02					0	5	0.00%		



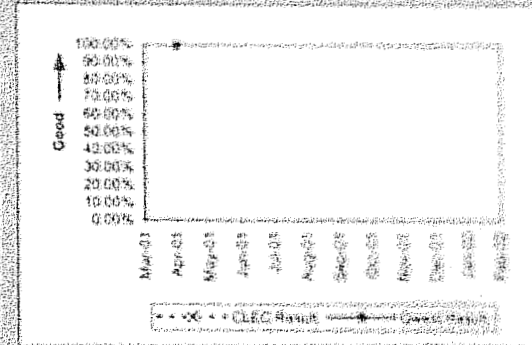
Repair Repeat Report Rate (Percent) (MR-7C)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					1	6	16.67%		
Sep-01	1	1	100.00%	0.00%					
Oct-01	0	1	0.00%	0.00%	0	4	0.00%	N/A	N/A
Nov-01					1	4	25.00%		
Dec-01									
Jan-02					0	3	0.00%		
Feb-02									



Repair Appointments Met (Percent) (MR-9C)-- No Dispatches

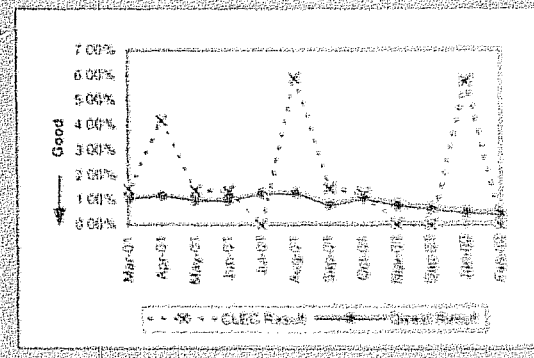
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01					1	1	100.00%		
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



Checklist #14 - Resale - Basic ISDN Repair

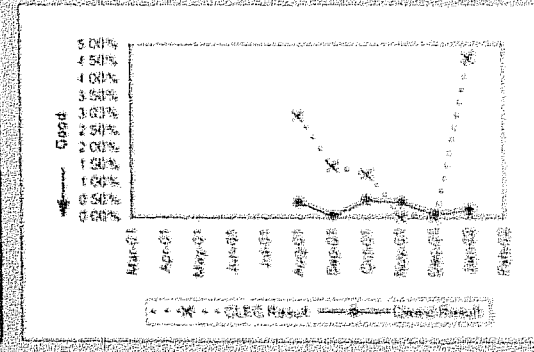
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	1	68	1.47%	12.04%	18	1687	1.07%	0.36	-0.78
Apr-01	3	72	4.17%	19.98%	20	1710	1.17%	1.82	0.11
May-01	1	72	1.39%	11.70%	17	1723	0.99%	0.38	-0.77
Jun-01	1	74	1.35%	11.55%	17	1730	0.98%	0.36	-0.78
Jul-01	0	69	0.00%	0.00%	22	1760	1.25%	-0.92	-1.56
Aug-01	4	68	5.88%	23.53%	23	1795	1.28%	2.43	0.48
Sep-01	1	68	1.47%	12.04%	14	1796	0.78%	0.61	-0.63
Oct-01	1	80	1.25%	11.11%	19	1777	1.07%	0.22	-0.87
Nov-01	0	83	0.00%	0.00%	14	1831	0.76%	-0.78	-1.48
Dec-01	0	76	0.00%	0.00%	12	1848	0.65%	-0.69	-1.42
Jan-02	5	87	5.75%	23.27%	9	1866	0.48%	3.73	1.27
Feb-02	0	86	0.00%	0.00%	8	1879	0.43%	-0.59	-1.36



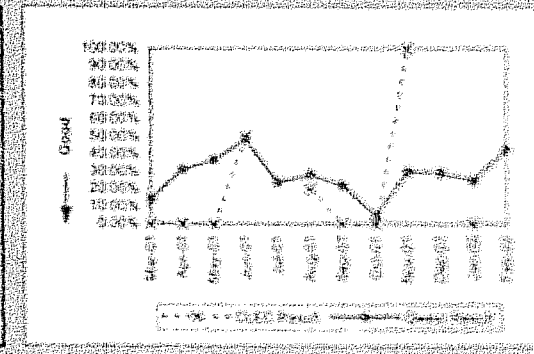
Trouble Rate (Percent) (MR-8*)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	2	68	2.94%	16.90%	8	1795	0.45%	1.99	0.21
Sep-01	1	68	1.47%	12.04%	1	1796	0.06%	1.86	0.13
Oct-01	1	80	1.25%	11.11%	9	1777	0.51%	0.79	-0.52
Nov-01	0	83	0.00%	0.00%	8	1831	0.44%	-0.59	-1.36
Dec-01	0	76	0.00%	0.00%	2	1848	0.11%	-0.28	-1.17
Jan-02	4	87	4.60%	20.94%	4	1866	0.21%	3.76	1.28
Feb-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)

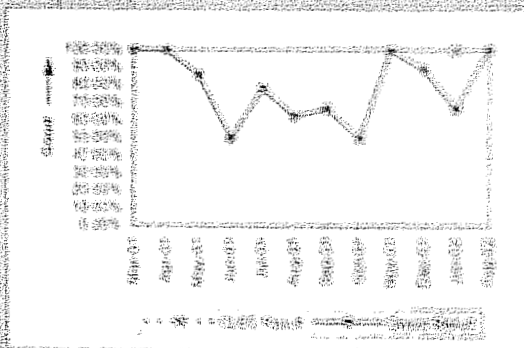
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	0	1	0.00%	0.00%	3	21	14.29%	-0.4	-1.24
Apr-01	0	3	0.00%	0.00%	9	29	31.03%	-1.11	-1.65
May-01	0	1	0.00%	0.00%	10	27	37.04%	-0.75	-1.46
Jun-01	1	2	50.00%	50.00%	10	23	43.48%	-0.05	-1.03
Jul-01					7	29	24.14%		
Aug-01	2	5	20.00%	40.00%	9	32	28.13%	-0.39	-1.23
Sep-01	0	1	0.00%	0.00%	4	18	22.22%	-0.52	-1.33
Oct-01	0	1	0.00%	0.00%	1	20	5.00%	-0.21	-1.14
Nov-01	1	1	100.00%	0.00%	6	20	30.00%	1	-0.39
Dec-01					5	17	29.41%		
Jan-02	0	5	0.00%	0.00%	3	12	25.00%	-1.06	-1.66
Feb-02					6	14	42.86%		



Checklist #14 - Resale - Qwest DSL Installation

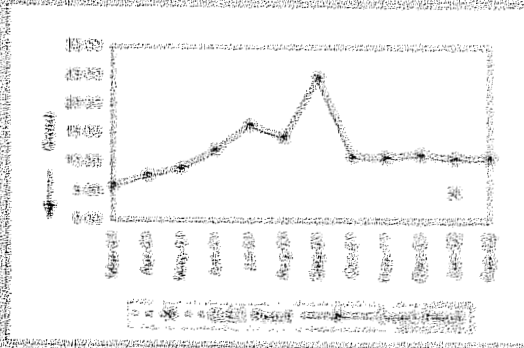
Installation Commitments Met (Percent) (OP-3A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					2	2	100.00%		
Apr-01					4	4	100.00%		
May-01					6	7	85.71%		
Jun-01					3	6	50.00%		
Jul-01					7	9	77.78%		
Aug-01					5	8	62.50%		
Sep-01					2	3	66.67%		
Oct-01					4	8	50.00%		
Nov-01					4	4	100.00%		
Dec-01					8	9	88.89%		
Jan-02	1	1	100.00%	0.00%	4	6	66.67%	-0.63	-0.4
Feb-02					8	8	100.00%		



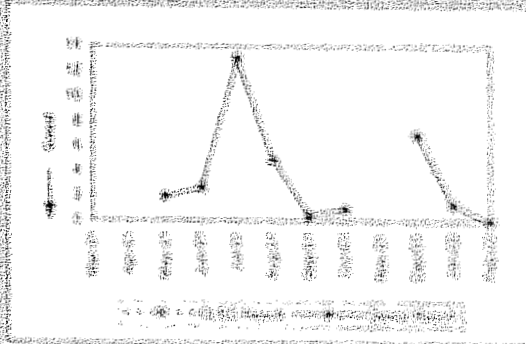
Installation Interval (Average Days) (OP-4A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					12	2	6.00		
Apr-01					31	4	7.75		
May-01					64	7	9.14		
Jun-01					73	8	9.17		
Jul-01					165	10	16.50		
Aug-01					130	9	14.44		
Sep-01					99	4	24.75		
Oct-01					100	9	11.11		
Nov-01					44	4	11.00		
Dec-01					103	9	11.44		
Jan-02	5	1	5.00		76	7	10.86	-0.80	-0.65
Feb-02					98	9	10.89		



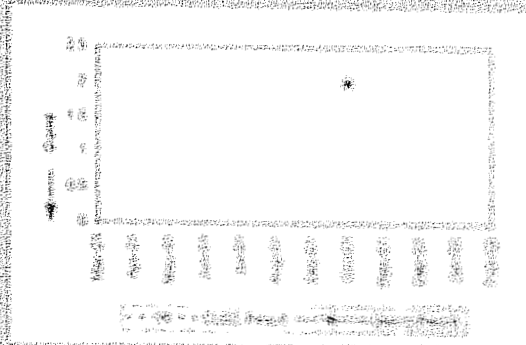
Delayed Days for Non-Facility Reasons (Average Days) (OP-5A-1)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01					2	1	2.00		
Jun-01					8	3	2.67		
Jul-01					26	2	13.00		
Aug-01					20	4	5.00		
Sep-01					1	2	0.50		
Oct-01					4	4	1.00		
Nov-01									
Dec-01					7	1	7.00		
Jan-02					4	3	1.33		
Feb-02					0	1	0.00		



Delayed Days for Facility Reasons (Average Days) (OP-5A-1)-- Dispatches Within MSAs

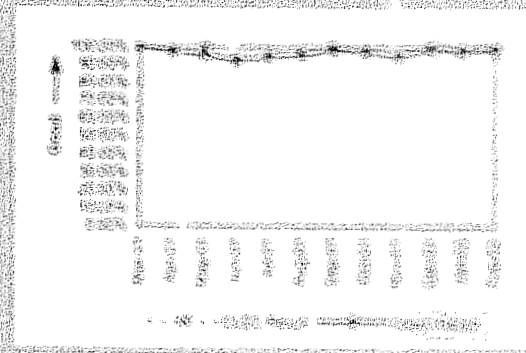
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01					2	1	2.00		
Nov-01									
Dec-01									
Jan-02									
Feb-02									



Checklist #14 - Resale - Qwest DSL Performance

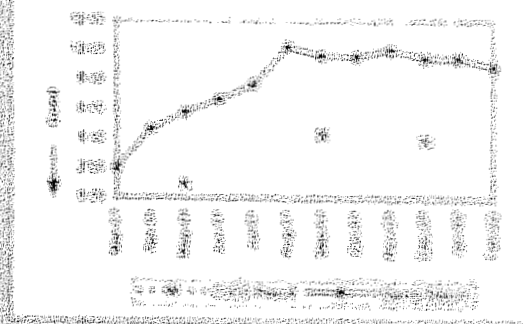
Installation Commitments Met (Percent) (OP-3) - No Disaggregation

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Std Z Scr	Pooled Scr
Mar-01					113	113	100.00%		
Apr-01					134	137	97.81%		
May-01	1	1	100.00%	0.00%	159	166	95.78%	[illegible]	[illegible]
Jun-01					183	193	92.89%		
Jul-01					171	180	95.00%		
Aug-01					97	101	96.04%		
Sep-01	3	3	100.00%	0.00%	88	87	98.85%	[illegible]	[illegible]
Oct-01					177	181	97.79%		
Nov-01					102	103	99.03%		
Dec-01	1	1	100.00%	0.00%	202	203	99.51%	[illegible]	[illegible]
Jan-02					173	175	98.86%		
Feb-02					132	134	98.50%		



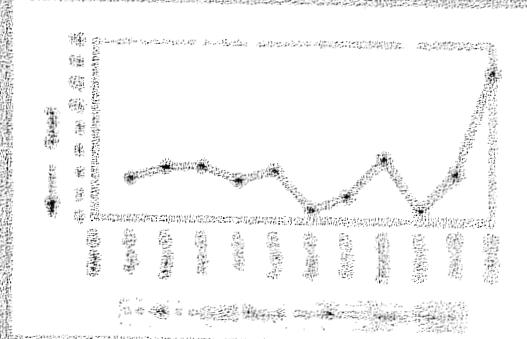
Installation Interval (Average Days) (OP-4) - No Disaggregation

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Std Z Scr	Pooled Scr
Mar-01					2[illegible]	1[illegible]	[illegible]		
Apr-01					642	137	[illegible]		
May-01	1	1	1.00		754	166	[illegible]	[illegible]	[illegible]
Jun-01					1112	193	[illegible]		
Jul-01					1110	180	[illegible]		
Aug-01					206	101	[illegible]		
Sep-01	13	3	4.33	3.21	655	87	[illegible]	[illegible]	[illegible]
Oct-01					1287	181	[illegible]		
Nov-01					523	103	[illegible]		
Dec-01	4	1	4.00		968	203	[illegible]	[illegible]	[illegible]
Jan-02					759	175	[illegible]		
Feb-02					1[illegible]	134	[illegible]		



Delayed Days for Non-Facility Reasons (Average Days) (OP-5) - No Disaggregation

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Std Z Scr	Pooled Scr
Mar-01									
Apr-01					11	3	[illegible]		
May-01					23	5	[illegible]		
Jun-01					57	15	[illegible]		
Jul-01					32	9	[illegible]		
Aug-01					15	4	[illegible]		
Sep-01					1	1	[illegible]		
Oct-01					9	4	[illegible]		
Nov-01					34	8	[illegible]		
Dec-01					1	1	[illegible]		
Jan-02					13	3	[illegible]		
Feb-02					31	3	[illegible]		



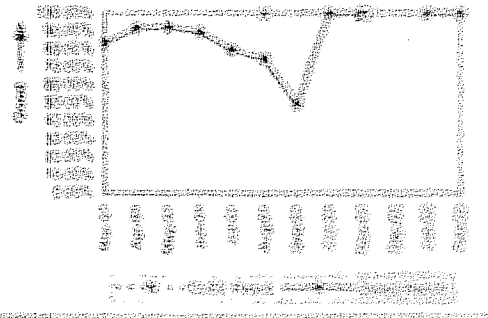
Delayed Days for Facility Reasons (Average Days) (OP-5) - No Disaggregation

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Std Z Scr	Pooled Scr
Mar-01									
Apr-01									
May-01					10	1	10.00		
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									

Checklist #14 - Resale - Qwest DSL Installation

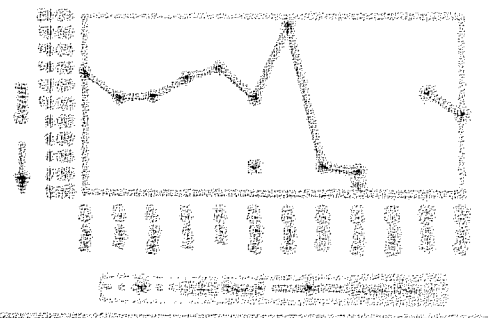
Installation Commitments Met (Percent) (OP-3E) - Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Std Z Sc	Prob Sc
Mar-01					159	181	83.25%		
Apr-01					125	147	91.44%		
May-01					75	81	92.59%		
Jun-01					50	56	89.29%		
Jul-01					4	5	80.00%		
Aug-01	1	1	100.00%	0.00%	3	4	75.00%	-0.50	-1.31
Sep-01					1	2	50.00%		
Oct-01					1	1	100.00%		
Nov-01	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
Dec-01									
Jan-02					2	2	100.00%		
Feb-02					1	1	100.00%		



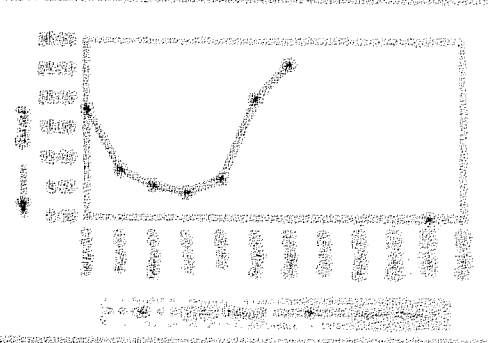
Installation Interval (Average Days) (OP-4E) - Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Std Z Sc	Prob Sc
Mar-01					2336	156	14.97		
Apr-01					1541	148	10.41		
May-01					843	81	10.41		
Jun-01					724	56	12.93		
Jul-01					99	7	14.14		
Aug-01	3	1	3.00		43	4	10.75	-0.71	-0.24
Sep-01					38	2	19.00		
Oct-01					3	1	3.00		
Nov-01	1	1	1.00		5	2	2.50	-0.50	-0.31
Dec-01									
Jan-02					57	3	19.00		
Feb-02					9	1	9.00		



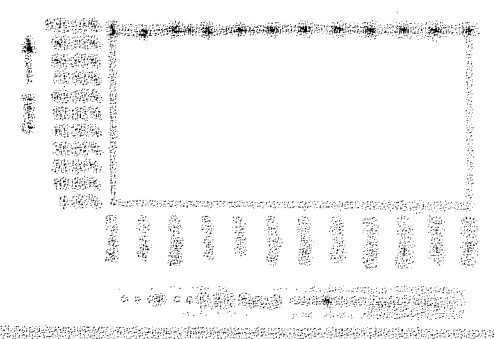
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) - Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Std Z Sc	Prob Sc
Mar-01					542	32	16.94		
Apr-01					97	12	8.08		
May-01					33	6	5.50		
Jun-01					26	4	6.50		
Jul-01					25	3	8.33		
Aug-01					20	1	20.00		
Sep-01					25	1	25.00		
Oct-01									
Nov-01									
Dec-01									
Jan-02					0	1	0.00		
Feb-02									



New Service Installation Quality (Percent) (OP-5) - Interval Zone One and Two

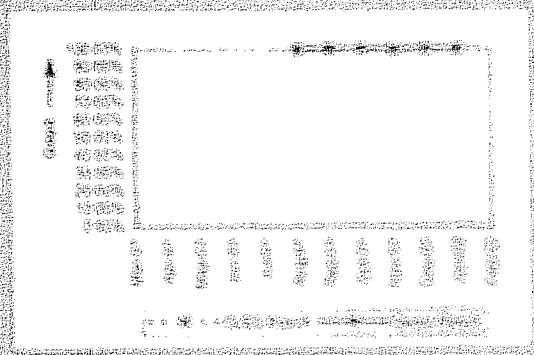
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Std Z Sc	Prob Sc
Mar-01	1	1	100.00%	0.00%	295	304	97.04%	-2.19	-2.19
Apr-01					291	302	96.36%		
May-01	1	1	100.00%	0.00%	273	277	98.56%	-0.97	-0.97
Jun-01	1	1	100.00%	0.00%	250	256	97.66%	-1.19	-1.19
Jul-01					231	236	97.88%		
Aug-01	1	1	100.00%	0.00%	155	158	98.10%	-0.80	-0.80
Sep-01	2	2	100.00%	0.00%	104	104	100.00%	N/A	N/A
Oct-01	2	2	100.00%	0.00%	142	142	100.00%	N/A	N/A
Nov-01	1	1	100.00%	0.00%	152	153	99.35%	-0.65	-0.65
Dec-01	1	1	100.00%	0.00%	163	163	100.00%	N/A	N/A
Jan-02	1	1	100.00%	0.00%	200	201	99.50%	-0.50	-0.50
Feb-02	1	1	100.00%	0.00%	169	169	100.00%	N/A	N/A



Checklist #14 - Resale - Qwest DSL Installation

New Service Installation Quality (Percent) (OP-5*) - Interval Zone One and Two

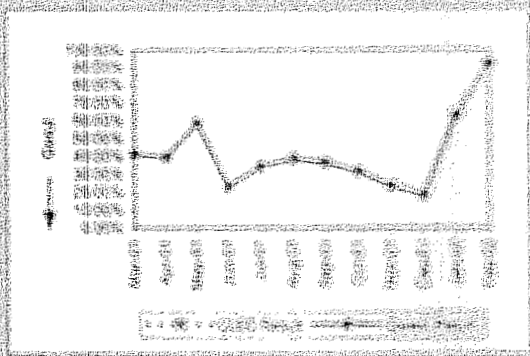
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Std Dev	Prob
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	1	100.00%	0.00%	155	156	99.36%	-0.08	-1.00
Sep-01	2	2	100.00%	0.00%	104	104	100.00%	N/A	N/A
Oct-01	2	2	100.00%	0.00%	142	142	100.00%	N/A	N/A
Nov-01	1	1	100.00%	0.00%	157	158	99.35%	-0.08	-1.00
Dec-01	1	1	100.00%	0.00%	163	163	100.00%	N/A	N/A
Jan-02	1	1	100.00%	0.00%	290	291	99.66%	-0.07	-1.00
Feb-02									



Checklist #14 - Resale - Qwest DSL Repair

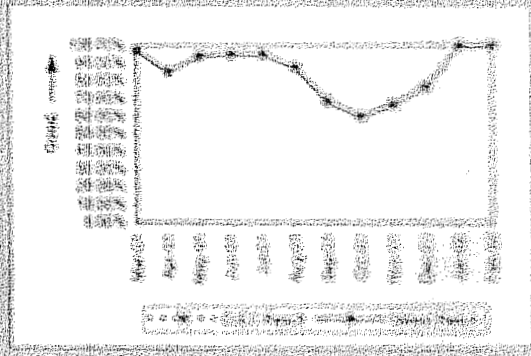
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)– Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sce	Parity Sce
Mar-01					26	63	41.27%		
Apr-01					27	68	39.71%		
May-01					24	41	58.54%		
Jun-01					12	52	23.08%		
Jul-01					11	32	34.38%		
Aug-01					16	41	39.02%		
Sep-01					11	30	36.67%		
Oct-01					7	22	31.82%		
Nov-01					5	21	23.81%		
Dec-01					3	16	18.75%		
Jan-02					22	35	62.86%		
Feb-02					23	25	92.00%		



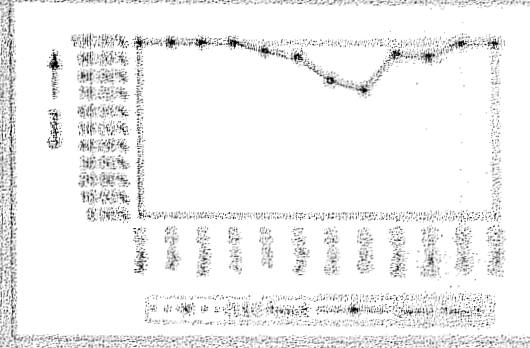
Out of Service Cleared within 24 hours (Percent) (MR-3E)– Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sce	Parity Sce
Mar-01					36	37	97.30%		
Apr-01					35	41	85.37%		
May-01					16	17	94.12%		
Jun-01					38	40	95.00%		
Jul-01					20	21	95.24%		
Aug-01					22	25	88.00%		
Sep-01					13	19	68.42%		
Oct-01					9	15	60.00%		
Nov-01					10	15	66.67%		
Dec-01					10	13	76.92%		
Jan-02					13	13	100.00%		
Feb-02					2	2	100.00%		



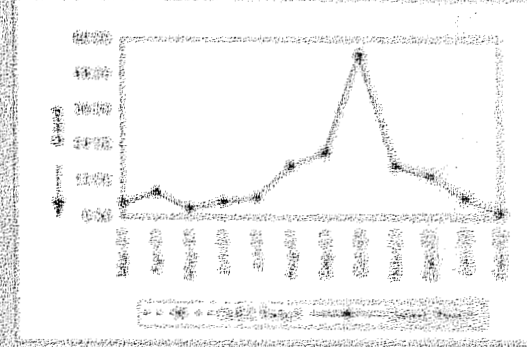
All Troubles Cleared within 48 hours (Percent) (MR-4E)– Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sce	Parity Sce
Mar-01					37	37	100.00%		
Apr-01					41	41	100.00%		
May-01					17	17	100.00%		
Jun-01					40	40	100.00%		
Jul-01					20	21	95.24%		
Aug-01					23	25	92.00%		
Sep-01					15	19	78.95%		
Oct-01					11	15	73.33%		
Nov-01					15	16	93.75%		
Dec-01					12	13	92.31%		
Jan-02					13	13	100.00%		
Feb-02					2	2	100.00%		



Mean Time to Restore (Hours:Minutes) (MR-6E)– Interval Zone Two

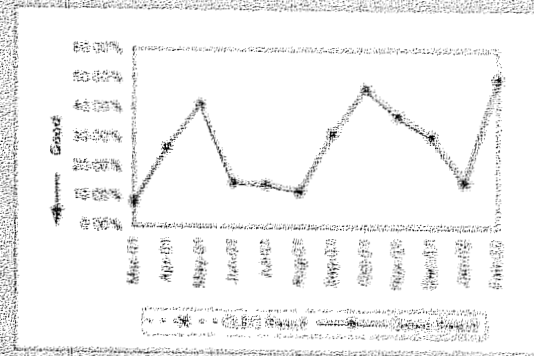
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sce	Parity Sce
Mar-01					172:11	37	4:39		
Apr-01					338:09	41	8:15		
May-01					49:06	17	2:53		
Jun-01					208:17	40	5:12		
Jul-01					141:22	21	6:44		
Aug-01					428:50	25	17:09		
Sep-01					412:46	19	21:43		
Oct-01					819:43	15	54:39		
Nov-01					273:44	16	17:07		
Dec-01					180:11	13	13:52		
Jan-02					63:23	13	4:25		
Feb-02					2:56	2	1:28		



Checklist #14 - Resale - Qwest DSL Repair

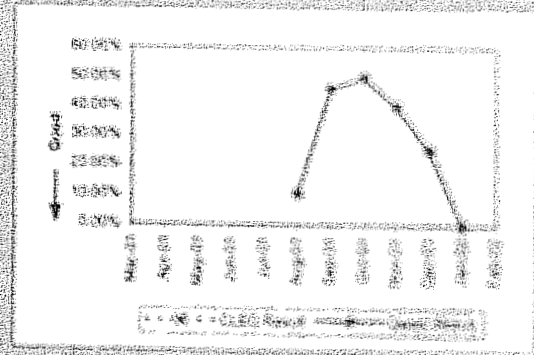
Repair Repeat Report Rate (Percent) (MR-7E)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01					3	37	8.11%		
Apr-01					11	41	26.83%		
May-01					7	17	41.18%		
Jun-01					6	40	15.00%		
Jul-01					3	21	14.29%		
Aug-01					3	25	12.00%		
Sep-01					6	19	31.58%		
Oct-01					7	15	46.67%		
Nov-01					6	16	37.50%		
Dec-01					4	13	30.77%		
Jan-02					2	13	15.38%		
Feb-02					1	2	50.00%		



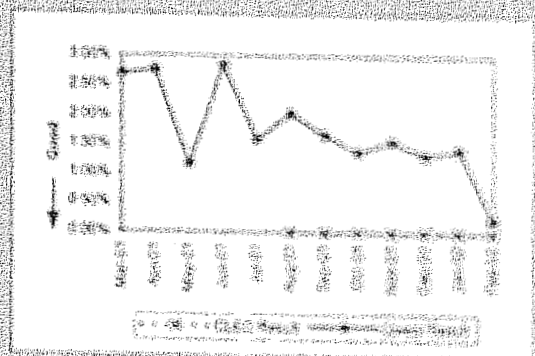
Repair Repeat Report Rate (Percent) (MR-7E*)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01					2	19	10.53%		
Oct-01					6	13	46.15%		
Nov-01					5	10	50.00%		
Dec-01					4	10	40.00%		
Jan-02					2	8	25.00%		
Feb-02					0	7	0.00%		



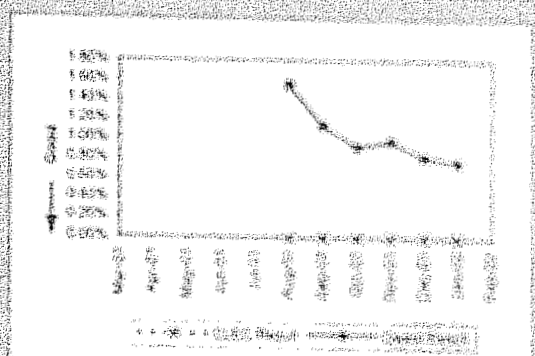
Trouble Rate (Percent) (MR-6)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01					37	1378	2.69%		
Apr-01					41	1482	2.77%		
May-01					17	1455	1.17%		
Jun-01					40	1405	2.85%		
Jul-01					21	1315	1.60%		
Aug-01	0	2	0.00%	0.00%	25	1224	2.04%	-0.22	-1.00
Sep-01	0	2	0.00%	0.00%	19	1140	1.67%	-0.18	-1.00
Oct-01	0	2	0.00%	0.00%	15	1089	1.38%	-0.17	-1.00
Nov-01	0	3	0.00%	0.00%	16	1024	1.56%	-0.22	-1.00
Dec-01	0	2	0.00%	0.00%	13	981	1.33%	-0.16	-1.00
Jan-02	0	2	0.00%	0.00%	13	917	1.42%	-0.17	-1.00
Feb-02	0	2	0.00%	0.00%	2	880	0.23%	-0.01	-1.00



Trouble Rate (Percent) (MR-6*)-- Interval Zone One and Two

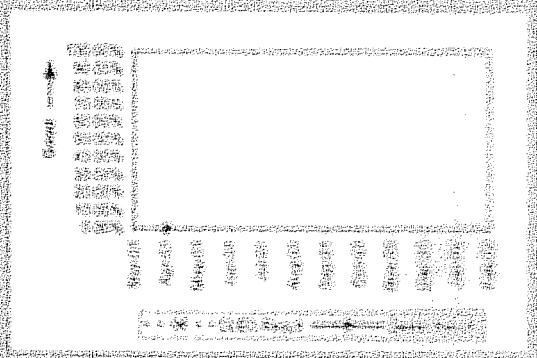
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	2	0.00%	0.00%	19	1224	1.55%	-0.18	-1.00
Sep-01	0	2	0.00%	0.00%	13	1140	1.14%	-0.15	-1.00
Oct-01	0	2	0.00%	0.00%	10	1089	0.92%	-0.14	-1.00
Nov-01	0	3	0.00%	0.00%	10	1024	0.98%	-0.17	-1.00
Dec-01	0	2	0.00%	0.00%	8	981	0.82%	-0.13	-1.00
Jan-02	0	2	0.00%	0.00%	7	917	0.76%	-0.12	-1.00
Feb-02									



Checklist #14 - Resale - Primary ISDN Installation

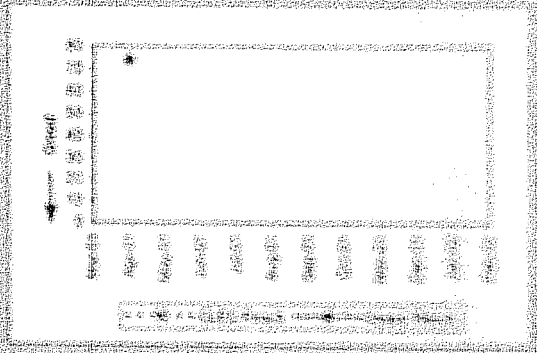
Installation Commitments Met (Percent) (OP-3A)– Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sc	Parity Sc
Mar-01									
Apr-01					0	1	0.00%		
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



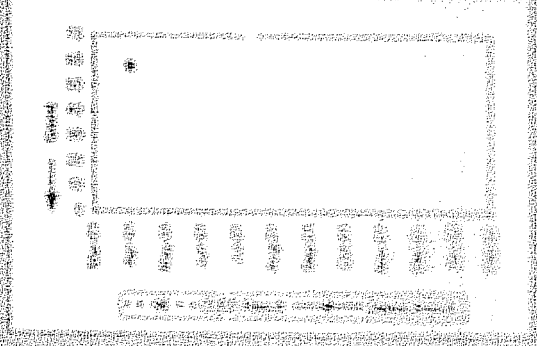
Installation Interval (Average Days) (OP-4A)– Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sc	Parity Sc
Mar-01									
Apr-01					74	1	74.00		
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



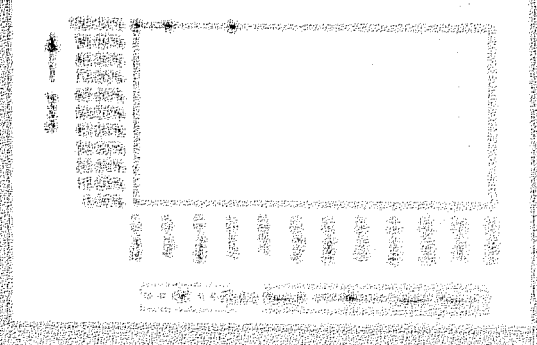
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1)– Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sc	Parity Sc
Mar-01									
Apr-01					58	1	58.00		
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



Installation Commitments Met (Percent) (OP-3C)– No Dispatches

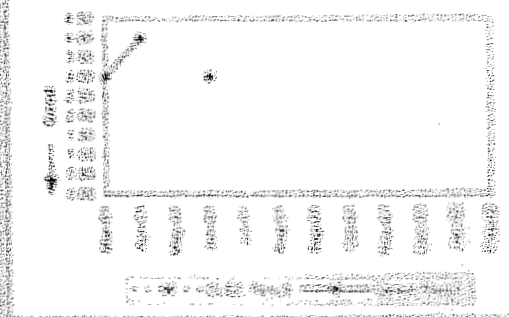
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sc	Parity Sc
Mar-01					1	1	100.00%		
Apr-01					1	1	100.00%		
May-01									
Jun-01					1	1	100.00%		
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



Checklist #14 - Resale - Primary ISDN Installation

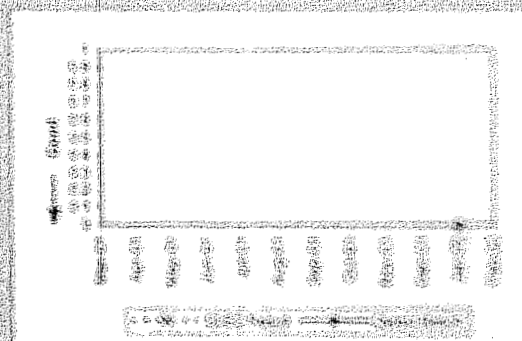
Installation Interval (Average Days) (OP-4C) - No Disparities

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Wtd Z Sc	Parity Sc
Mar-01					3	1	3.00		
Apr-01					4	1	4.00		
May-01									
Jun-01					3	1	3.00		
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



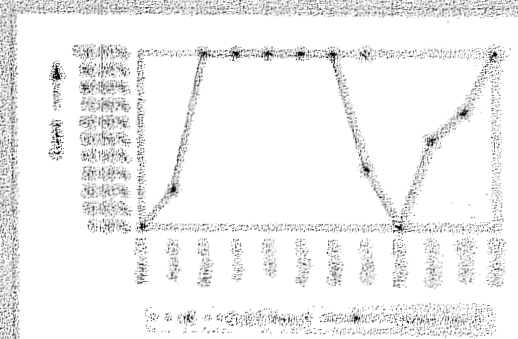
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) - No Disparities

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Wtd Z Sc	Parity Sc
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					0	1	0.00		
Feb-02									



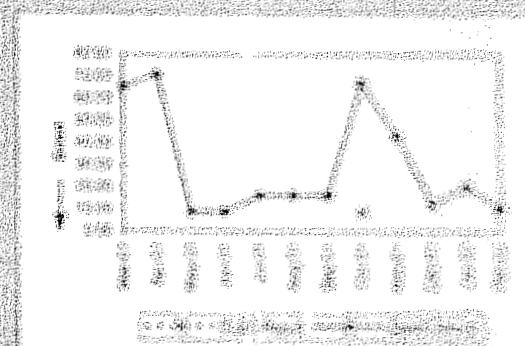
Installation Commitments Met (Percent) (OP-5E) - Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Wtd Z Sc	Parity Sc
Mar-01					0	11	0.00%		
Apr-01					3	11	27.27%		
May-01					1	1	100.00%		
Jun-01					3	4	100.00%		
Jul-01					12	12	100.00%		
Aug-01					14	14	100.00%		
Sep-01					2	2	100.00%		
Oct-01	3	3	100.00%	0.00%	1	3	33.33%	-2.11	-4.00
Nov-01					0	2	0.00%		
Dec-01					1	2	50.00%		
Jan-02					2	3	66.67%		
Feb-02					1	1	100.00%		



Installation Interval (Average Days) (OP-4E) - Interval Zone Two

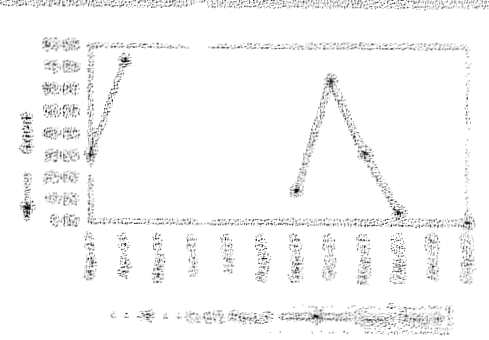
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Wtd Z Sc	Parity Sc
Mar-01					725	11	65.91		
Apr-01					923	11	83.91		
May-01					9	1	9.00		
Jun-01					9	1	9.00		
Jul-01					1499	92	16.29		
Aug-01					1614	96	16.67		
Sep-01					65	4	16.25		
Oct-01	27	3	9.00	9.00	1208	19	63.58	-3.60	-6.74
Nov-01					1360	32	42.50		
Dec-01					38	3	12.67		
Jan-02					61	3	20.33		
Feb-02					21	3	10.50		



Checklist #14 - Resale - Primary ISDN Installation

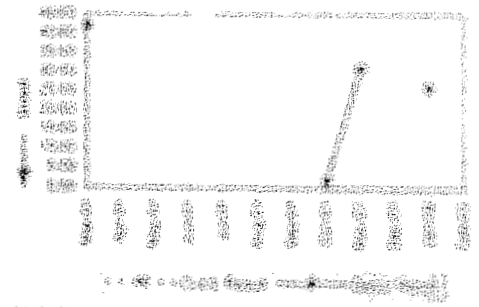
Delayed Days for Non-Facility Reasons (Average Days)

Date	CLEC Num	CLEC Dend	CLEC Resp	Std Dev	Qwest Num	Qwest Dend	Qwest Resp	Qwest 2 Std	Parity Sta
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01					[illegible]	[illegible]	[illegible]		
Jan-02									
Feb-02					[illegible]	[illegible]	[illegible]		



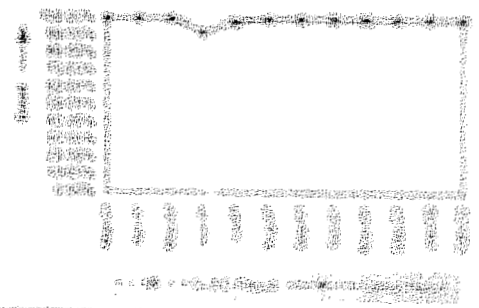
Delayed Days for Facility Reasons (Average Days)

Date	CLEC Num	CLEC Dend	CLEC Resp	Std Dev	Qwest Num	Qwest Dend	Qwest Resp	Qwest 2 Std	Parity Sta
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01									
Jan-02					[illegible]	[illegible]	[illegible]		
Feb-02									



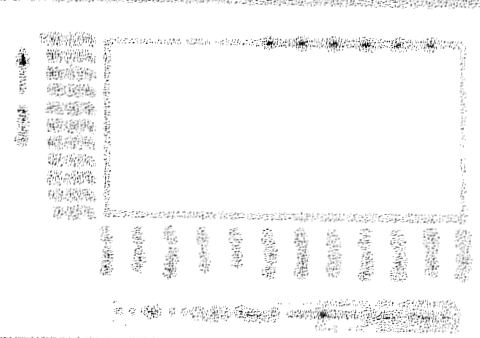
New Service Installation Quality (Percent)

Date	CLEC Num	CLEC Dend	CLEC Resp	Std Dev	Qwest Num	Qwest Dend	Qwest Resp	Qwest 2 Std	Parity Sta
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01	2	2	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	2	2	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01					[illegible]	[illegible]	[illegible]		
Jan-02					[illegible]	[illegible]	[illegible]		
Feb-02					[illegible]	[illegible]	[illegible]		



New Service Installation Quality (Percent)

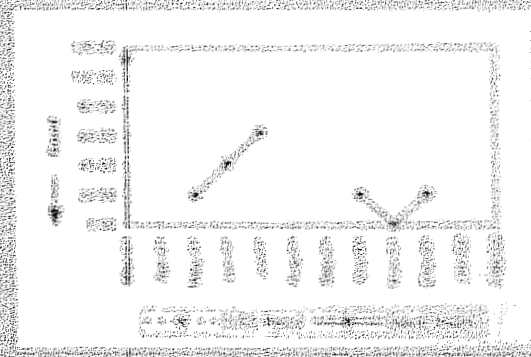
Date	CLEC Num	CLEC Dend	CLEC Resp	Std Dev	Qwest Num	Qwest Dend	Qwest Resp	Qwest 2 Std	Parity Sta
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01	2	2	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	2	2	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01					[illegible]	[illegible]	[illegible]		
Jan-02					[illegible]	[illegible]	[illegible]		
Feb-02									



Checklist #14 - Resale - Primary ISDN Installations

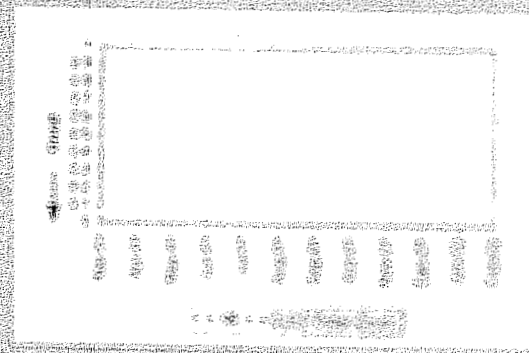
Interval for Pending Orders Delayed Past Due Date Average Days (Qwest)

Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Std Dev	Qwest Res
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01									
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01									
Sep-01									
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01					[illegible]	[illegible]	[illegible]		
Jan-02									
Feb-02									



Checklist 516 - Nissan - Primary ISDN Residence

Count of Pending Orders Delayed for Facilities Reasons ISDN Primary (OP-13B)	
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	

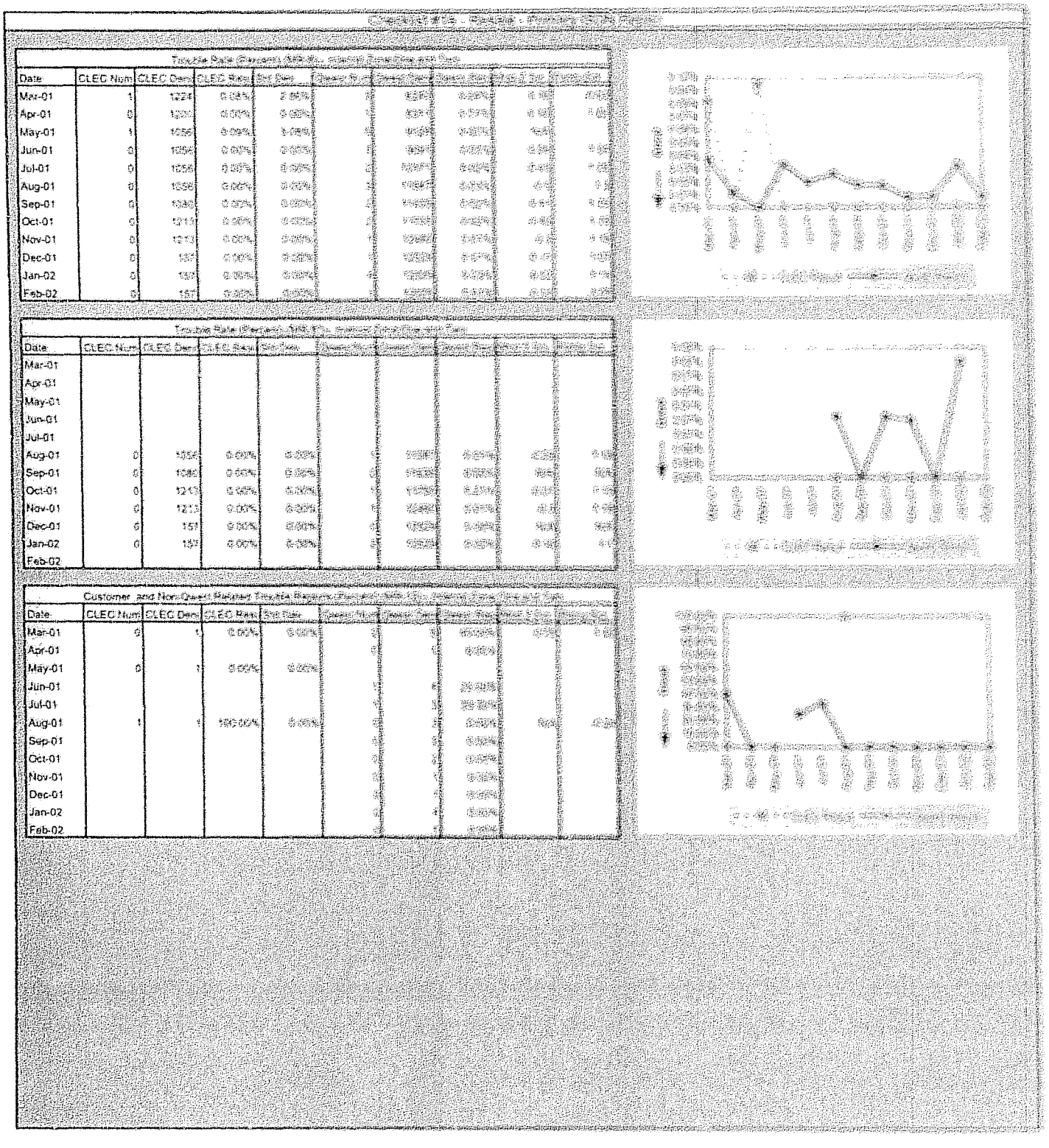


Date	CLEC Num	CLEC Den	CLEC Pct	Sys Pct						
Mar-01	1	1	100.0%	0.0%						
Apr-01										
May-01	1	1	100.0%	0.0%						
Jun-01										
Jul-01										
Aug-01										
Sep-01										
Oct-01										
Nov-01										
Dec-01										
Jan-02										
Feb-02										

Date	CLEC Num	CLEC Den	CLEC Pct	Sys Pct						
Mar-01	2:20	1	2:20	0:00						
Apr-01										
May-01	0:25	1	0:25	0:00						
Jun-01										
Jul-01										
Aug-01										
Sep-01										
Oct-01										
Nov-01										
Dec-01										
Jan-02										
Feb-02										

Date	CLEC Num	CLEC Den	CLEC Pct	Sys Pct						
Mar-01	0	1	0.0%	0.0%						
Apr-01										
May-01	0	1	0.0%	0.0%						
Jun-01										
Jul-01										
Aug-01										
Sep-01										
Oct-01										
Nov-01										
Dec-01										
Jan-02										
Feb-02										

Date	CLEC Num	CLEC Den	CLEC Pct	Sys Pct						
Mar-01										
Apr-01										
May-01										
Jun-01										
Jul-01										
Aug-01										
Sep-01										
Oct-01										
Nov-01										
Dec-01										
Jan-02										
Feb-02										



Date	CLEC Num	CLEC Den	CLEC Rate	Std Dev					
Mar-01	1	1224	0.08%	2.84%					
Apr-01	0	1200	0.00%	0.00%					
May-01	1	1056	0.09%	3.09%					
Jun-01	0	1056	0.00%	0.00%					
Jul-01	0	1056	0.00%	0.00%					
Aug-01	0	1056	0.00%	0.00%					
Sep-01	0	1056	0.00%	0.00%					
Oct-01	0	1213	0.00%	0.00%					
Nov-01	0	1213	0.00%	0.00%					
Dec-01	0	151	0.00%	0.00%					
Jan-02	0	151	0.00%	0.00%					
Feb-02	0	151	0.00%	0.00%					

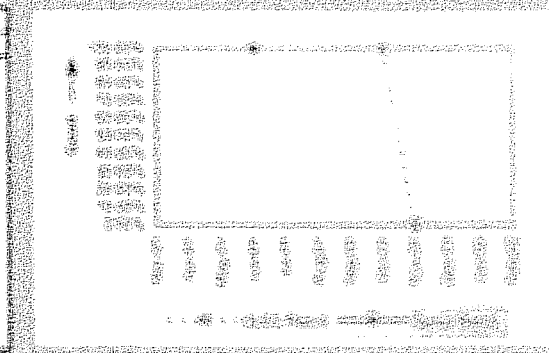
Date	CLEC Num	CLEC Den	CLEC Rate	Std Dev					
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	1056	0.00%	0.00%					
Sep-01	0	1056	0.00%	0.00%					
Oct-01	0	1213	0.00%	0.00%					
Nov-01	0	1213	0.00%	0.00%					
Dec-01	0	151	0.00%	0.00%					
Jan-02	0	151	0.00%	0.00%					
Feb-02									

Customer and NonQwest Retail Trouble Reports

Date	CLEC Num	CLEC Den	CLEC Rate	Std Dev					
Mar-01	0	1	0.00%	0.00%					
Apr-01									
May-01	0	1	0.00%	0.00%					
Jun-01									
Jul-01									
Aug-01	1	1	100.00%	0.00%					
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									

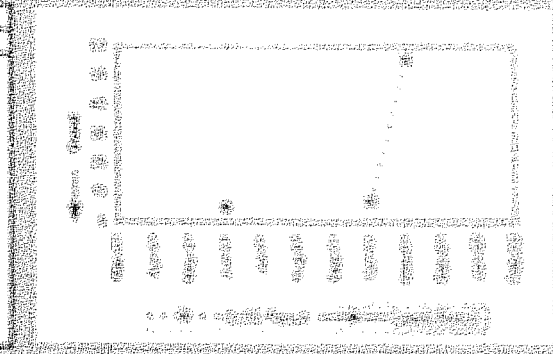
Installation Commitments Met (Percent) [illegible]

Date	CLEC Num	CLEC Den	CLEC Resl	Std Dev	[illegible]
Mar-01					
Apr-01					
May-01					
Jun-01					
Jul-01					
Aug-01					
Sep-01					
Oct-01	1	1	100.00%	0.00%	
Nov-01	0	1	0.00%	0.00%	
Dec-01					
Jan-02					
Feb-02					



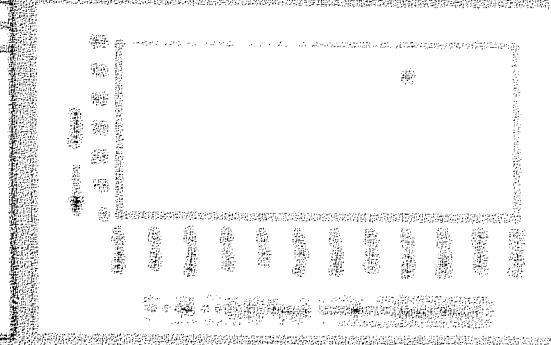
Installation Interval (Average Days) [illegible]

Date	CLEC Num	CLEC Den	CLEC Resl	Std Dev	[illegible]
Mar-01					
Apr-01					
May-01					
Jun-01					
Jul-01					
Aug-01					
Sep-01					
Oct-01	7	1	7.00		
Nov-01	56	1	56.00		
Dec-01					
Jan-02					
Feb-02					



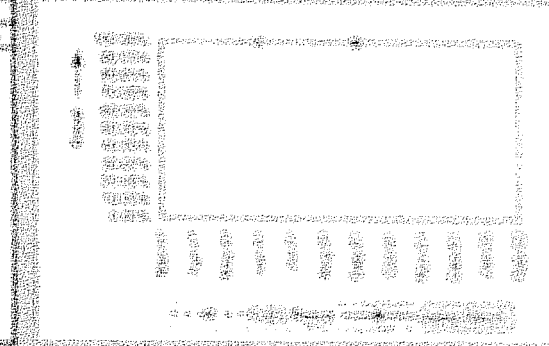
Delayed Days for Facility Reasons [illegible]

Date	CLEC Num	CLEC Den	CLEC Resl	Std Dev	[illegible]
Mar-01					
Apr-01					
May-01					
Jun-01					
Jul-01					
Aug-01					
Sep-01					
Oct-01					
Nov-01	49	1	49.00		
Dec-01					
Jan-02					
Feb-02					



Installation Commitments Met (Percent) [illegible]

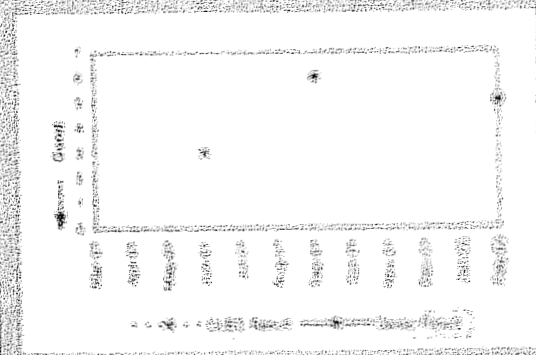
Date	CLEC Num	CLEC Den	CLEC Resl	Std Dev	[illegible]
Mar-01					
Apr-01					
May-01					
Jun-01	1	1	100.00%	0.00%	
Jul-01					
Aug-01					
Sep-01					
Oct-01					
Nov-01					
Dec-01					
Jan-02					
Feb-02					



Checklist #14 - Resale - DSO Installation

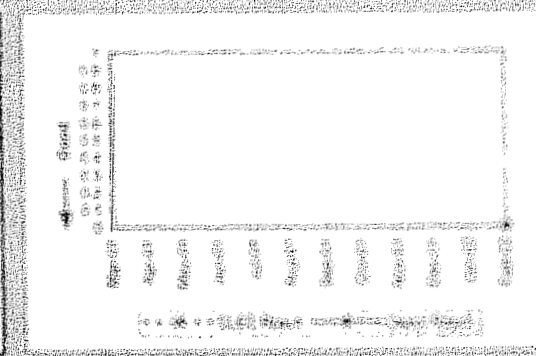
Installation Interval (Average Days) (OP-4B) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Wilc Z Sc	Parity Sc
Mar-01									
Apr-01									
May-01									
Jun-01	3	1	3.00						
Jul-01									
Aug-01									
Sep-01					6	1	6.00		
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02					5	1	5.00		



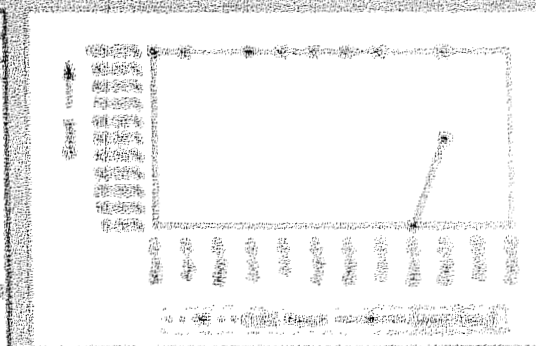
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Wilc Z Sc	Parity Sc
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02					5	1	5.00		



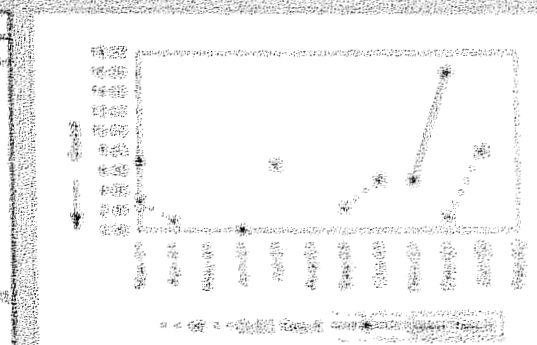
Installation Commitments Met (Percent) (OP-3C) - No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Wilc Z Sc	Parity Sc
Mar-01	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Apr-01	1	1	100.00%	0.00%					
May-01									
Jun-01					1	1	100.00%		
Jul-01	3	3	100.00%	0.00%					
Aug-01	1	1	100.00%	0.00%					
Sep-01	3	3	100.00%	0.00%					
Oct-01	8	8	100.00%	0.00%					
Nov-01					0	1	0.00%		
Dec-01	21	21	100.00%	0.00%	1	2	50.00%	-1.30	-1.30
Jan-02									
Feb-02									



Installation Interval (Average Days) (OP-4C) - No Dispatches

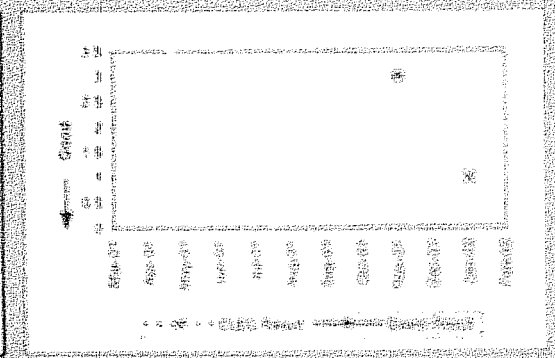
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Wilc Z Sc	Parity Sc
Mar-01	3	1	3.00		7	1	7.00		
Apr-01	1	1	1.00						
May-01									
Jun-01					0	1	0.00		
Jul-01	20	3	6.67	0.58					
Aug-01									
Sep-01	7	3	2.33	0.58					
Oct-01	36	7	5.14	0.38					
Nov-01					5	1	5.00		
Dec-01	29	21	1.38	0.80	32	2	16.00	-1.11	-1.11
Jan-02	8	1	8.00						
Feb-02									



Checklist #14 - Resale - DS0 Installation

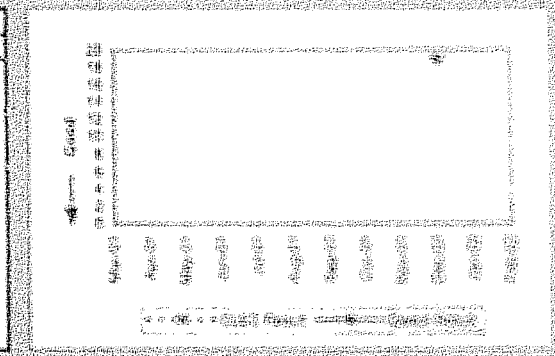
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3)– No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					3	1	3.00		
Dec-01									
Jan-02	1	1	1.00						
Feb-02									



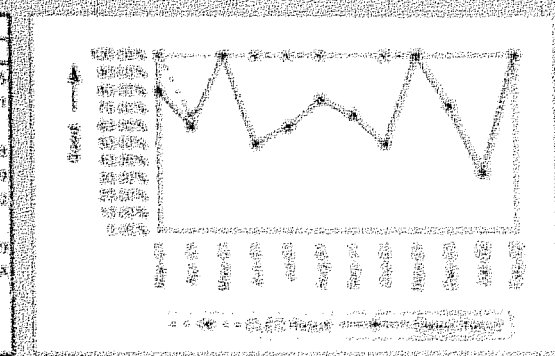
Delayed Days for Facility Reasons (Average Days) (OP-6B-3)– No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					19	1	19.00		
Jan-02									
Feb-02									



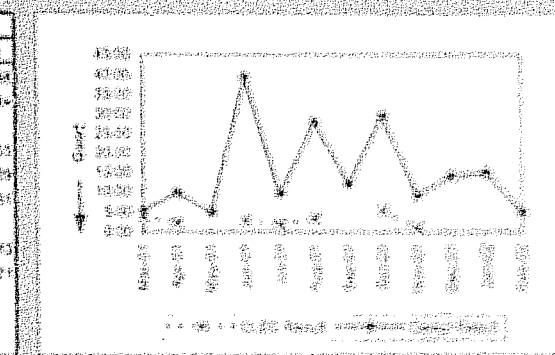
Installation Commitments Met (Percent) (OP-3E)– Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	4	4	100.00%	0.00%	4	5	80.00%	-0.75	-1.45
Apr-01	2	3	66.67%	47.14%	3	5	60.00%	-0.19	-1.11
May-01					4	4	100.00%		
Jun-01	3	3	100.00%	0.00%	2	4	50.00%	-1.32	-1.19
Jul-01	2	2	100.00%	0.00%	3	5	60.00%	-0.98	-1.50
Aug-01	5	5	100.00%	0.00%	3	4	75.00%	-0.56	-1.53
Sep-01					6	9	66.67%		
Oct-01	6	6	100.00%	0.00%	9	18	50.00%	-2.13	-2.30
Nov-01	1	1	100.00%	0.00%	3	3	100.00%	N/A	N/A
Dec-01					5	7	71.43%		
Jan-02					1	3	33.33%		
Feb-02					2	2	100.00%		



Installation Interval (Average Days) (OP-4E)– Interval Zone Two

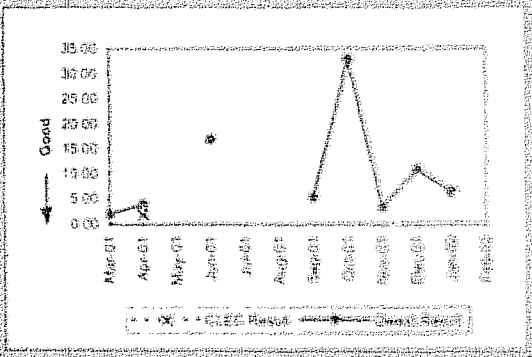
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	16	4	4.00	1.15	27	5	5.40	-0.62	-1.34
Apr-01	7	3	2.33	1.53	49	5	9.80	-1.55	-1.94
May-01					20	4	5.00		
Jun-01	9	3	3.00	1.73	118	3	39.33	-0.91	-1.55
Jul-01	4	2	2.00	2.83	58	6	9.67	-2.13	-2.24
Aug-01	18	5	3.60	2.19	84	3	28.00	-0.84	-1.51
Sep-01					133	11	12.09		
Oct-01	33	6	5.50	3.02	975	33	29.55	-4.5	-7.13
Nov-01	1	1	1.00		46	5	9.20	-1.18	-1.71
Dec-01					113	8	14.13		
Jan-02					60	4	15.00		
Feb-02					5	1	5.00		



Checklist #14 - Resale - DS0 Installation

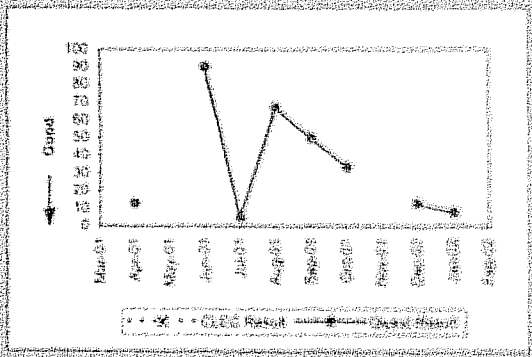
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					2	1	2.00		
Apr-01	2	1	2.00		4	1	4.00		
May-01									
Jun-01					17	1	17.00		
Jul-01									
Aug-01									
Sep-01					16	3	5.33		
Oct-01					625	19	32.89		
Nov-01					7	2	3.50		
Dec-01					22	2	11.00		
Jan-02					13	2	6.50		
Feb-02									



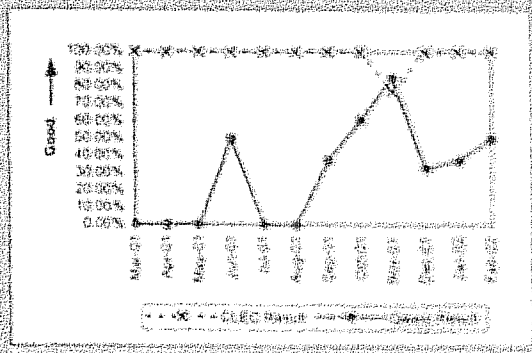
Delayed Days for Facility Reasons (Average Days) (OP-6B-5)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01					13	1	13.00		
May-01									
Jun-01					90	1	90.00		
Jul-01					10	2	5.00		
Aug-01					67	1	67.00		
Sep-01					50	1	50.00		
Oct-01					202	6	33.67		
Nov-01									
Dec-01					26	2	13.00		
Jan-02					8	1	8.00		
Feb-02									



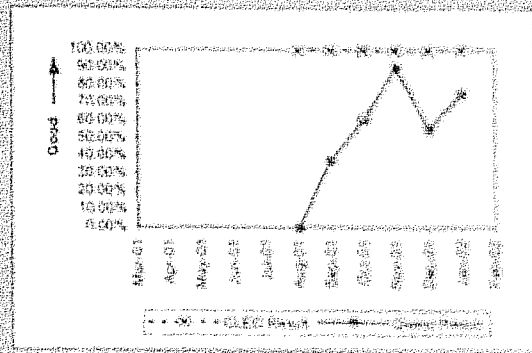
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	4	4	100.00%	0.00%	0	7	0.00%	N/A	
Apr-01	5	5	100.00%	0.00%	0	7	0.00%	N/A	
May-01	2	2	100.00%	0.00%	0	5	0.00%	N/A	
Jun-01	3	3	100.00%	0.00%	4	8	50.00%	-1.48	-1.9
Jul-01	5	5	100.00%	0.00%	0	8	0.00%	N/A	
Aug-01	6	6	100.00%	0.00%	0	5	0.00%	N/A	
Sep-01	5	5	100.00%	0.00%	3	8	37.50%	-2.26	-2.38
Oct-01	9	9	100.00%	0.00%	14	23	60.87%	-2.04	-2.24
Nov-01	7	9	77.78%	41.57%	17	20	85.00%	0.42	-0.74
Dec-01	12	12	100.00%	0.00%	3	9	33.33%	-3.21	-2.95
Jan-02	11	11	100.00%	0.00%	3	8	37.50%	-2.78	-2.69
Feb-02	1	1	100.00%	0.00%	2	4	50.00%	-0.89	-1.54



New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

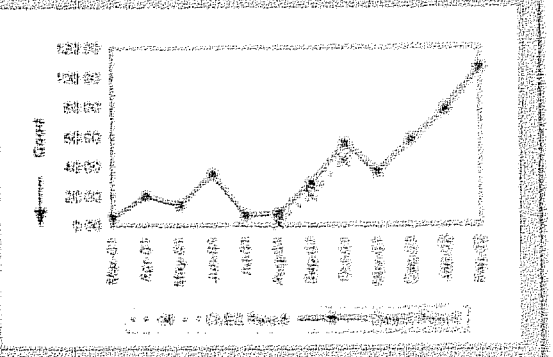
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	6	100.00%	0.00%	0	5	0.00%	N/A	
Sep-01	5	5	100.00%	0.00%	3	8	37.50%	-2.26	-2.38
Oct-01	9	9	100.00%	0.00%	14	23	60.87%	-2.04	-2.24
Nov-01	9	9	100.00%	0.00%	18	20	90.00%	-0.63	-1.5
Dec-01	12	12	100.00%	0.00%	5	9	55.56%	-2.03	-2.23
Jan-02	11	11	100.00%	0.00%	6	8	75.00%	-1.24	-1.76
Feb-02									



Checklist #14 - Resale - DS0 Installation

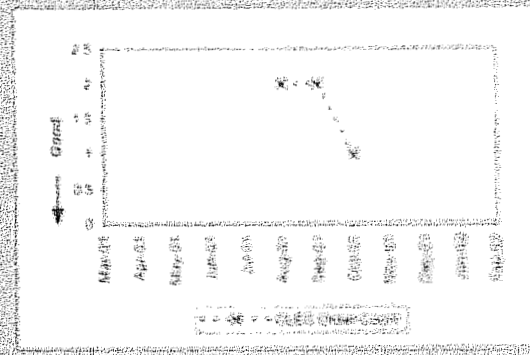
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					11	2	5 50		
Apr-01					20	1	20 00		
May-01					14	1	14 00		
Jun-01					35	1	35 00		
Jul-01					13	2	6 50		
Aug-01	6	3	2 00	0 00	236	27	8 74	-1 58	-1 96
Sep-01	63	3	21 00	0 00	704	25	28 16	-1 64	-2
Oct-01	44	1	44 00		274	5	54 80	-0 43	-1 26
Nov-01					436	12	36 33		
Dec-01					579	10	57 90		
Jan-02					701	9	77 89		
Feb-02					851	8	106 38		



Checklist #14 - Resale - DS0 Installation

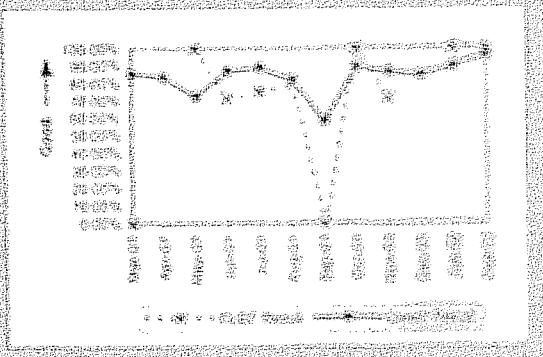
Count of Pending Orders Delayed for Facilities Reasons DS0 (OP-15B)	
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Checklist #14 - Resale - DS0 Repair

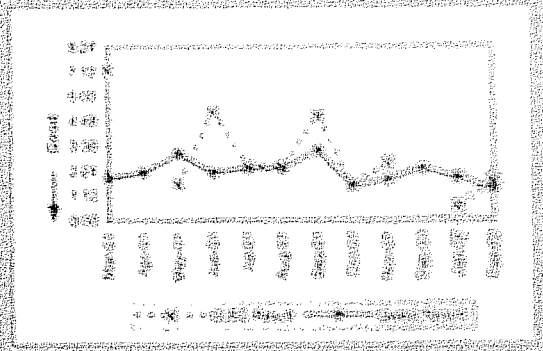
All Troubles Cleared within 4 hours (Percent) (MR-5B)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Sc	Parity Sc
Mar-01	0	2	0.00%	0.00%	72	84	85.71%	2.53	0.43
Apr-01					76	91	83.52%		
May-01	5	5	100.00%	0.00%	89	123	72.30%	-1.35	-1.62
Jun-01	5	7	71.43%	45.18%	120	138	86.96%	1.05	0.36
Jul-01	3	4	75.00%	43.30%	125	141	88.65%	0.72	0.56
Aug-01	8	10	80.00%	40.00%	119	144	81.94%	0.19	-0.60
Sep-01	0	1	0.00%	0.00%	80	138	57.97%	0.8	-0.54
Oct-01	2	2	100.00%	0.00%	126	141	89.36%	-0.48	-1.29
Nov-01	5	7	71.43%	45.18%	63	73	86.30%	0.36	-0.43
Dec-01					54	64	84.38%		
Jan-02	2	2	100.00%	0.00%	66	74	89.19%	-0.48	-1.2
Feb-02	1	1	100.00%	0.00%	62	65	95.38%	-0.22	-1.13



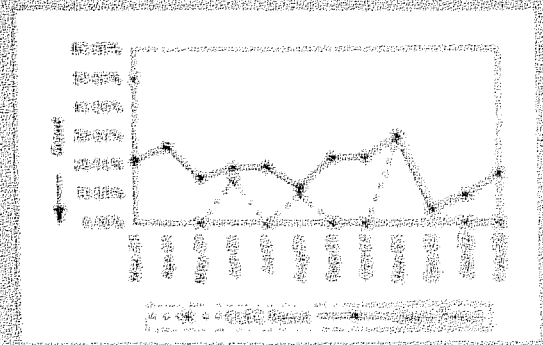
Mean Time to Restore (Hours:Minutes) (MR-6E)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Sc	Parity Sc
Mar-01	14:40	2	7:20	3:12	173:35	84	2:04	1.91	0.15
Apr-01					210:14	91	2:19		
May-01	8:57	5	1:47	1:28	396:22	123	3:13	-0.62	-1.38
Jun-01	36:45	7	5:15	8:54	318:48	138	2:19	1.3	-0.21
Jul-01	10:33	4	2:38	1:44	356:54	141	2:32	0.5	-0.8
Aug-01	26:55	10	2:41	3:55	363:19	144	2:31	0.29	-0.85
Sep-01	5:00	1	5:00		455:08	138	3:30	0.47	-0.75
Oct-01	3:25	2	1:43	0:47	238:14	141	1:41	0.31	-0.85
Nov-01	19:41	7	2:49	2:28	146:12	73	2:00	0.79	-0.62
Dec-01					161:29	64	2:31		
Jan-02	1:21	2	0:40	0:53	152:02	74	2:03	-0.54	-1.31
Feb-02	1:58	1	1:58		99:48	65	1:32	0.53	-0.83



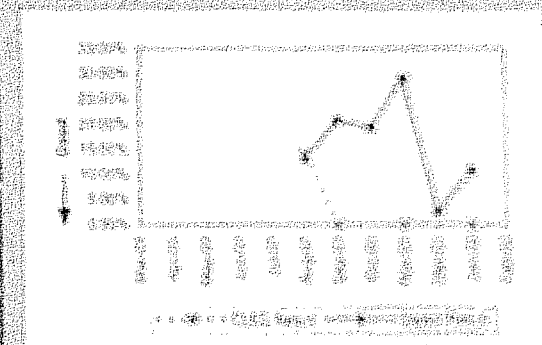
Repair Repeat Report Rate (Percent) (MR-7E)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Sc	Parity Sc
Mar-01	1	2	50.00%	50.00%	18	84	21.43%	0.75	-0.84
Apr-01					24	91	26.37%		
May-01	0	5	0.00%	0.00%	19	123	15.45%	-0.99	-1.57
Jun-01	1	7	14.29%	34.99%	26	138	18.84%	-0.3	-1.19
Jul-01	0	4	0.00%	0.00%	27	141	19.15%	-0.96	-1.58
Aug-01	1	10	10.00%	30.00%	18	144	12.50%	-0.23	-1.14
Sep-01	0	1	0.00%	0.00%	31	138	22.46%	-0.54	-1.33
Oct-01	0	2	0.00%	0.00%	32	141	22.70%	-0.58	-1.44
Nov-01	2	7	28.57%	45.18%	22	73	30.14%	-0.09	-0.69
Dec-01					3	64	4.69%		
Jan-02	0	2	0.00%	0.00%	7	74	9.46%	-0.43	-0.28
Feb-02	0	1	0.00%	0.00%	11	65	16.92%	-0.16	-0.33



Repair Repeat Report Rate (Percent) (MR-7E*)-- Interval Zone Two

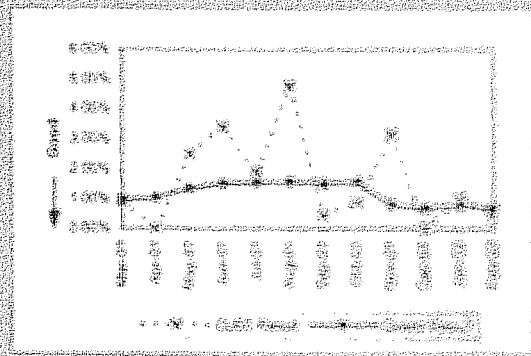
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Sc	Parity Sc
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	7	14.29%	34.99%	14	127	11.02%	0.11	-0.90
Sep-01	0	1	0.00%	0.00%	23	111	20.72%	-0.37	-1.33
Oct-01					15	77	19.48%		
Nov-01	0	5	0.00%	0.00%	11	38	28.95%	-0.34	-0.80
Dec-01					1	39	2.56%		
Jan-02	0	1	0.00%	0.00%	9	48	18.87%	-0.35	-0.94
Feb-02									



Checklist #14 - Resale - DS0 Repair

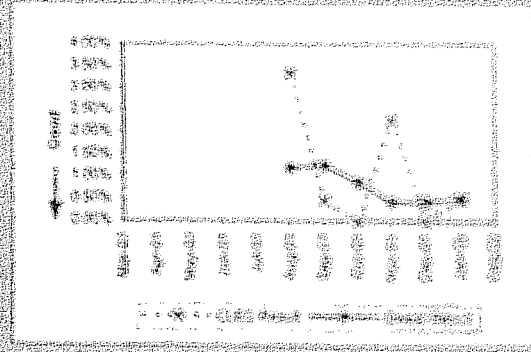
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Scr	Parity Stat
Mar-01	2	211	0.95%	9.69%	84	8802	0.95%	-0.01	-1.01
Apr-01	0	223	0.00%	0.00%	91	8849	1.03%	-1.5	-1.91
May-01	5	197	2.54%	15.73%	123	8955	1.37%	1.3	-0.21
Jun-01	7	203	3.45%	18.25%	138	8997	1.53%	1.93	0.02
Jul-01	4	206	1.94%	13.80%	141	9042	1.56%	0.49	-0.7
Aug-01	10	209	4.78%	21.34%	144	9075	1.59%	2.98	0.81
Sep-01	1	211	0.47%	6.87%	138	8991	1.53%	-1.24	-1.73
Oct-01	2	222	0.90%	9.45%	141	8893	1.59%	-0.87	-1.64
Nov-01	7	220	3.18%	17.55%	73	8975	0.81%	2.96	0.79
Dec-01	0	196	0.00%	0.00%	64	9025	0.71%	-1.17	-1.74
Jan-02	2	195	1.03%	10.08%	74	9269	0.80%	0.42	-0.75
Feb-02	1	190	0.53%	7.24%	65	9266	0.70%	-0.29	-1.57



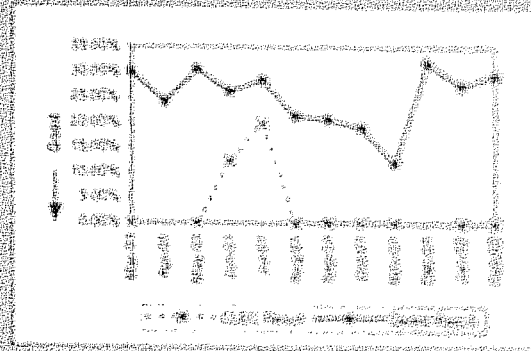
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Scr	Parity Stat
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	7	209	3.35%	17.99%	107	9075	1.18%	2.39	0.43
Sep-01	1	211	0.47%	6.87%	111	8991	1.23%	-0.99	-1.5
Oct-01	0	222	0.00%	0.00%	77	8893	0.87%	-1.53	-1.64
Nov-01	5	220	2.27%	14.90%	38	8975	0.42%	2.94	0.79
Dec-01	0	196	0.00%	0.00%	39	9025	0.43%	-0.91	-1.65
Jan-02	1	195	0.51%	7.14%	46	9269	0.50%	0.12	-0.87
Feb-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)-- Interval Zone One and Two

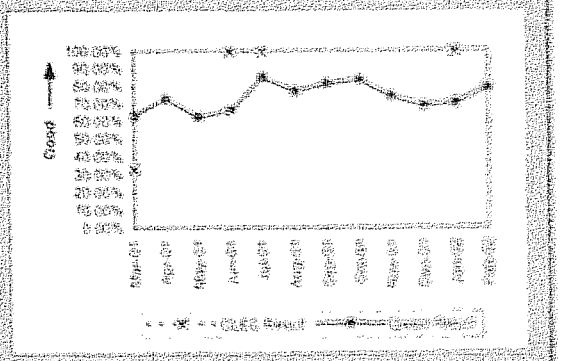
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Scr	Parity Stat
Mar-01	0	2	0.00%	0.00%	36	120	30.00%	-0.97	-1.58
Apr-01					29	120	24.17%		
May-01	0	5	0.00%	0.00%	54	177	30.51%	-1.48	-1.89
Jun-01	1	8	12.50%	33.07%	49	187	26.20%	-0.86	-1.59
Jul-01	1	5	20.00%	40.00%	56	197	28.43%	-0.41	-1.25
Aug-01	0	10	0.00%	0.00%	39	183	21.31%	-1.5	-1.97
Sep-01	0	1	0.00%	0.00%	36	174	20.69%	-0.51	-1.51
Oct-01	0	2	0.00%	0.00%	33	174	18.97%	-0.68	-1.41
Nov-01	0	7	0.00%	0.00%	10	83	12.05%	-0.94	-1.57
Dec-01					30	94	31.91%		
Jan-02	0	2	0.00%	0.00%	28	102	27.45%	-0.35	-1.52
Feb-02	0	1	0.00%	0.00%	27	92	29.35%	-0.64	-1.39



Checklist #14 - Resale - DS1 Installation

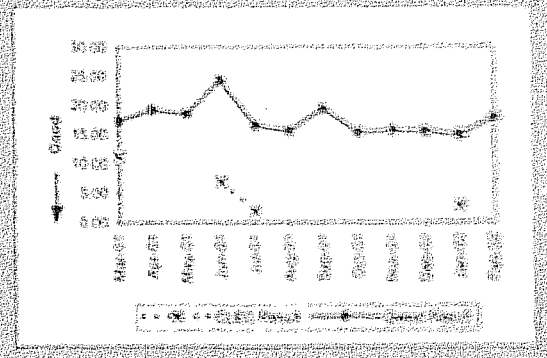
Installation Commitments Met (Percent) (OP-3E)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	1	3	33 33%	47 14%	83	131	63 36%	0 93	-0 44
Apr-01					64	88	72 73%		
May-01					46	74	62 16%		
Jun-01	2	2	100 00%	0 00%	49	74	66 22%	-1	-1 61
Jul-01	1	1	100 00%	0 00%	62	73	84 93%	-0 42	-1 25
Aug-01					70	91	76 92%		
Sep-01					57	70	81 43%		
Oct-01					85	102	83 33%		
Nov-01					80	108	74 07%		
Dec-01					68	99	68 69%		
Jan-02	1	1	100 00%	0 00%	33	47	70 21%	-0 64	-1 39
Feb-02					62	79	78 48%		



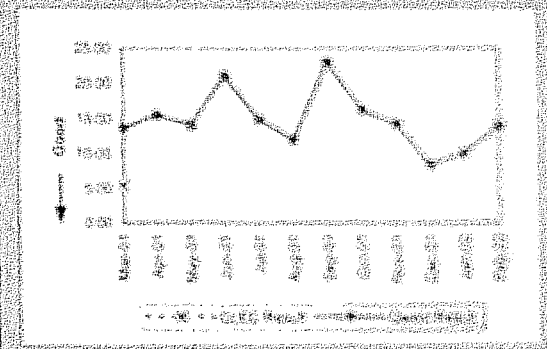
Installation Interval (Average Days) (OP-4E)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	34	3	11 33	1 53	2257	130	17 36	-1 01	-1 63
Apr-01					1641	85	19 31		
May-01					1375	74	18 58		
Jun-01	14	2	7 00	0 00	1775	73	24 32	-1 15	-1 7
Jul-01	2	1	2 00		2070	125	16 56	-0 98	-1 6
Aug-01					2011	129	15 59		
Sep-01					1946	100	19 46		
Oct-01					1968	128	15 38		
Nov-01					1920	122	15 74		
Dec-01					1694	109	15 54		
Jan-02	3	1	3 00		803	54	14 87	-0 96	-1 56
Feb-02					1606	90	17 84		



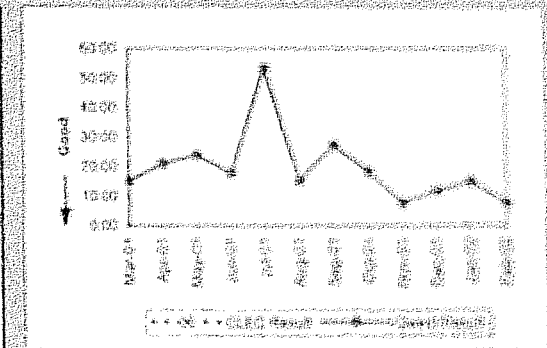
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	11	2	5 50	2 12	536	39	13 74	-1 16	-1 7
Apr-01					310	20	15 50		
May-01					240	17	14 12		
Jun-01					463	22	21 05		
Jul-01					359	24	14 96		
Aug-01					291	24	12 12		
Sep-01					575	25	23 00		
Oct-01					308	19	16 21		
Nov-01					501	35	14 31		
Dec-01					340	40	8 50		
Jan-02					202	20	10 10		
Feb-02					394	28	14 07		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5)-- Interval Zone Two

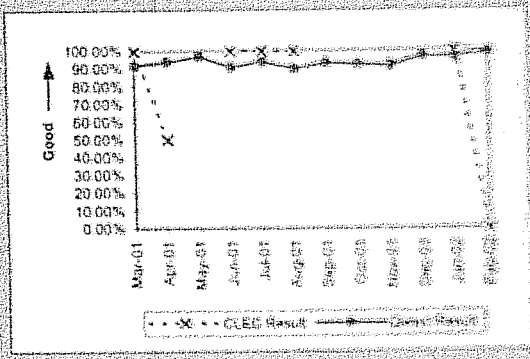
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					138	9	15 33		
Apr-01					84	4	21 00		
May-01					262	11	23 82		
Jun-01					54	3	18 00		
Jul-01					213	4	53 25		
Aug-01					78	5	15 60		
Sep-01					136	5	27 20		
Oct-01					129	7	18 43		
Nov-01					55	7	7 86		
Dec-01					24	2	12 00		
Jan-02					61	4	15 25		
Feb-02					8	1	8 00		



Checklist #14 - Resale - DS1 Installation

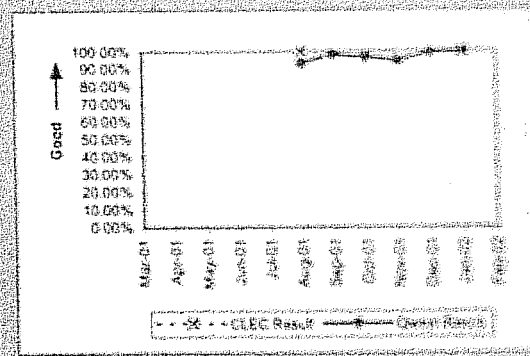
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	2	2	100.00%	0.00%	109	119	91.60%	-0.42	-1.26
Apr-01	1	2	50.00%	50.00%	125	133	93.99%	1.53	-0.07
May-01					99	102	97.06%		
Jun-01	1	1	100.00%	0.00%	88	97	90.72%	-0.32	-1.19
Jul-01	2	2	100.00%	0.00%	105	112	93.75%	-0.36	-1.22
Aug-01	1	1	100.00%	0.00%	116	129	89.92%	-0.33	-1.2
Sep-01					108	116	93.10%		
Oct-01					106	115	92.17%		
Nov-01					115	126	91.27%		
Dec-01					112	116	96.55%		
Jan-02	1	1	100.00%	0.00%	81	84	96.43%	-0.19	-1.12
Feb-02	0	1	0.00%	0.00%	73	74	98.65%	2.29	0.39



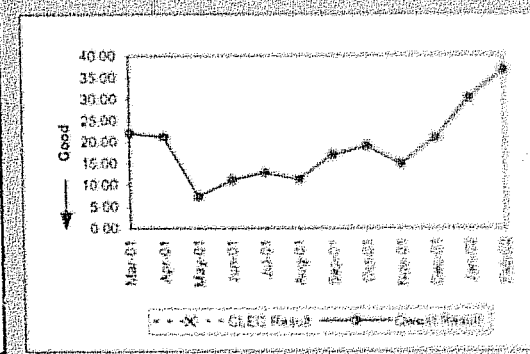
New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	1	100.00%	0.00%	120	129	93.02%	-0.27	-1.17
Sep-01					114	116	98.28%		
Oct-01					111	115	96.52%		
Nov-01					119	126	94.44%		
Dec-01					115	116	99.14%		
Jan-02	1	1	100.00%	0.00%	84	84	100.00%	N/A	N/A
Feb-02									



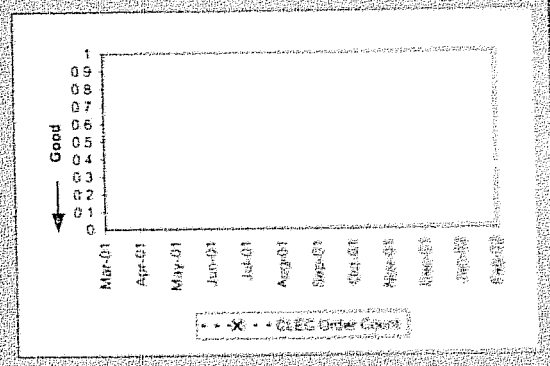
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					288	13	22.15		
Apr-01					106	5	21.20		
May-01					80	11	7.27		
Jun-01					156	14	11.14		
Jul-01					270	21	12.86		
Aug-01					304	27	11.26		
Sep-01					423	25	16.92		
Oct-01					436	23	18.96		
Nov-01					518	35	14.80		
Dec-01					542	26	20.85		
Jan-02					965	32	30.16		
Feb-02					585	16	36.56		



Checklist #14 - Resale - DS1 Installation

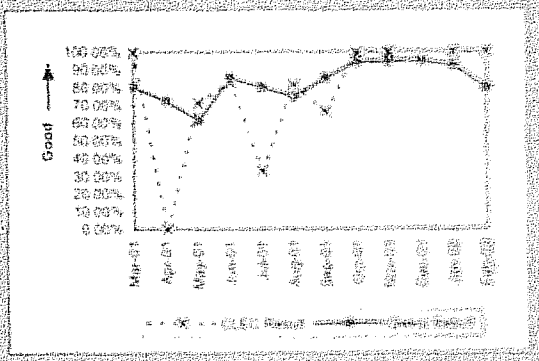
Count of Pending Orders Delayed for Facilities Reasons DS1 (OP-15B)	
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Checklist #14 - Resale - DS1 Repair

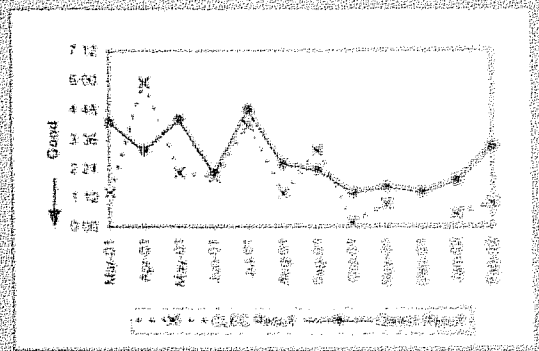
All Troubles Cleared within 4 hours (Percent) (MR-5B)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	9	9	100.00%	0.00%	66	82	80.49%	-1.4	-1.85
Apr-01	0	2	0.00%	0.00%	42	58	72.41%	1.79	0.09
May-01	5	7	71.43%	45.18%	48	78	61.54%	-0.52	-1.31
Jun-01	5	6	83.33%	37.27%	84	98	85.71%	0.17	-0.89
Jul-01	1	3	33.33%	47.14%	61	76	80.26%	1.6	-0.03
Aug-01	9	11	81.82%	38.57%	113	151	74.83%	-0.52	-1.31
Sep-01	2	3	66.67%	47.14%	48	56	85.71%	0.74	-0.55
Oct-01	5	5	100.00%	0.00%	67	71	94.37%	-0.53	-1.32
Nov-01	5	5	100.00%	0.00%	68	72	94.44%	-0.52	-1.32
Dec-01					55	58	94.83%		
Jan-02	1	1	100.00%	0.00%	36	39	92.31%	-0.29	-1.17
Feb-02	1	1	100.00%	0.00%	8	10	80.00%	-0.48	-1.29



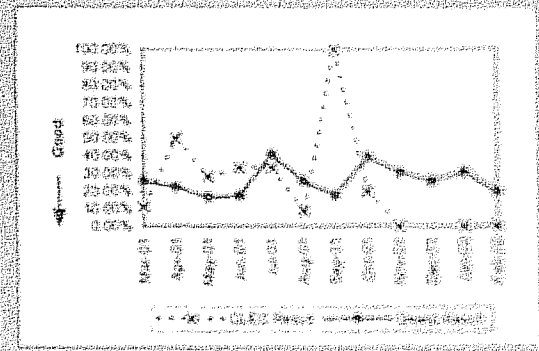
Mean Time to Restore (Hours:Minutes) (MR-6E)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	12:41	9	1:25	0:43	352:35	82	4:18	-0.92	-1.56
Apr-01	11:50	2	5:55	1:52	183:50	58	3:10	1.25	-0.24
May-01	15:46	7	2:15	2:01	342:44	78	4:24	-0.8	-1.49
Jun-01	12:28	6	2:05	2:05	218:30	98	2:14	-0.12	-1.07
Jul-01	12:34	3	4:11	3:11	364:21	76	4:48	-0.08	-1.05
Aug-01	15:15	11	1:23	2:10	389:52	151	2:35	-1.35	-1.82
Sep-01	9:34	3	3:11	5:09	132:40	56	2:22	0.85	-0.49
Oct-01	0:55	5	0:11	0:12	99:55	71	1:24	-1.16	-1.71
Nov-01	4:41	5	0:56	1:16	117:14	72	1:35	-0.38	-1.23
Dec-01					63:31	58	1:25		
Jan-02	0:32	1	0:32		74:38	39	1:55	-0.36	-1.22
Feb-02	0:58	1	0:58		33:13	10	3:19	-0.46	-1.23



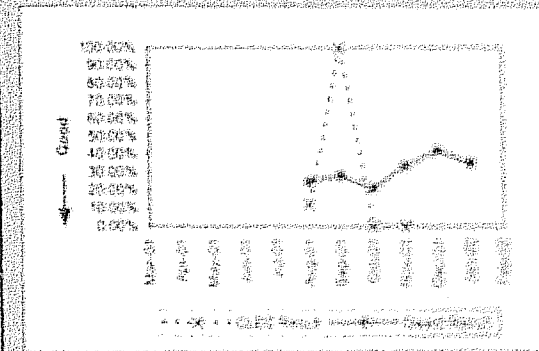
Repair Repeat Report Rate (Percent) (MR-7E)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	1	9	11.11%	31.43%	21	82	25.61%	-0.95	-1.58
Apr-01	1	2	50.00%	50.00%	13	58	22.41%	0.72	-0.56
May-01	2	7	28.57%	45.18%	13	78	16.67%	0.74	-0.55
Jun-01	2	6	33.33%	47.14%	17	98	17.35%	0.9	-0.45
Jul-01	1	3	33.33%	47.14%	31	76	40.79%	-0.26	-1.16
Aug-01	1	11	9.09%	28.75%	39	151	25.83%	-1.22	-1.74
Sep-01	3	3	100.00%	0.00%	10	56	17.86%	2.74	0.87
Oct-01	1	5	20.00%	40.00%	28	71	39.44%	-0.86	-1.52
Nov-01	0	5	0.00%	0.00%	22	72	30.56%	-1.43	-1.87
Dec-01					15	58	25.86%		
Jan-02	0	1	0.00%	0.00%	12	39	30.77%	-0.66	-1.4
Feb-02	0	1	0.00%	0.00%	2	10	20.00%	-0.46	-1.29



Repair Repeat Report Rate (Percent) (MR-7E*)-- Interval Zone Two

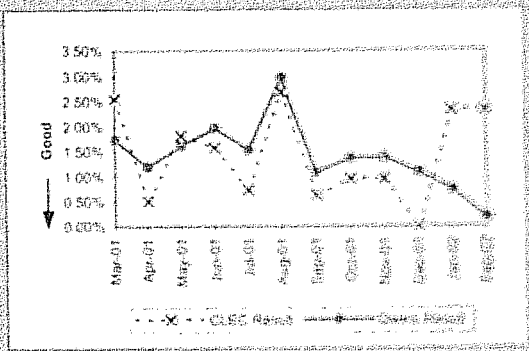
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	8	12.50%	33.07%	26	105	24.76%	-0.77	-1.47
Sep-01	2	2	100.00%	0.00%	7	25	28.00%	1.74	0.66
Oct-01	0	3	0.00%	0.00%	8	38	21.05%	-0.86	-1.52
Nov-01	0	2	0.00%	0.00%	11	33	33.33%	-0.97	-1.59
Dec-01					8	19	42.11%		
Jan-02					6	17	35.29%		
Feb-02									



Checklist #14 - Resale - DS1 Repair

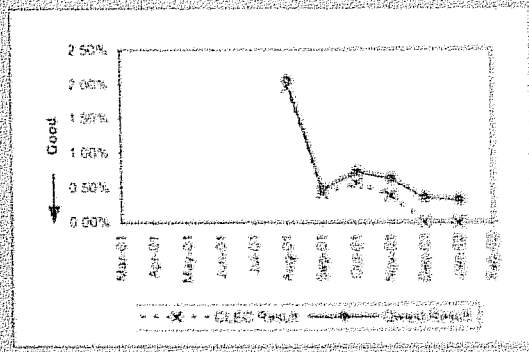
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	9	352	2 56%	15.78%	82	4721	1 74%	1 1	-0 33
Apr-01	2	385	0 52%	7 19%	58	4836	1.20%	-1 18	-1 72
May-01	7	384	1 82%	13 38%	78	4846	1 61%	0 36	-0 78
Jun-01	6	381	1 57%	12 45%	98	4966	1 97%	-0 54	-1 33
Jul-01	3	403	0 74%	8 60%	76	4955	1 53%	-1 24	-1 75
Aug-01	11	409	2 69%	16 18%	151	5094	2 96%	-0 32	-1 19
Sep-01	3	471	0 64%	7 96%	56	5153	1 09%	-0 9	-1 55
Oct-01	5	519	0 96%	9 77%	71	5199	1 37%	-0 75	-1 46
Nov-01	5	521	0 96%	9 75%	72	5224	1 38%	-0 78	-1 48
Dec-01	0	41	0 00%	0 00%	58	5302	1 09%	-0 67	-1 41
Jan-02	1	43	2 33%	15 07%	39	5255	0 74%	0 99	-0 4
Feb-02	1	43	2 33%	15.07%	10	5266	0 19%	1 73	0.05



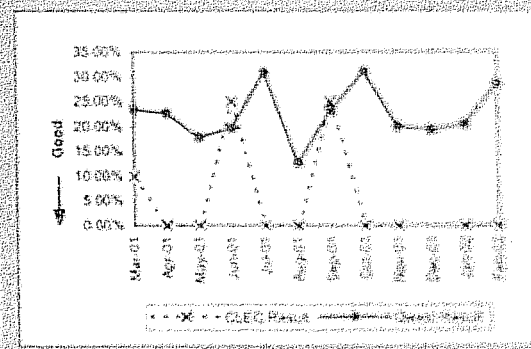
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	8	409	1 96%	13 85%	105	5094	2 06%	-0 14	-1 09
Sep-01	2	471	0 42%	8 50%	25	5153	0 49%	-0 18	-1 11
Oct-01	3	519	0 58%	7 58%	38	5199	0 73%	-0 39	-1 24
Nov-01	2	521	0 38%	6 18%	33	5224	0 63%	-0 68	-1 41
Dec-01	0	41	0 00%	0 00%	19	5302	0 36%	-0 38	-1 23
Jan-02	0	43	0 00%	0 00%	17	5255	0 32%	-0 37	-1 23
Feb-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)-- Interval Zone One and Two

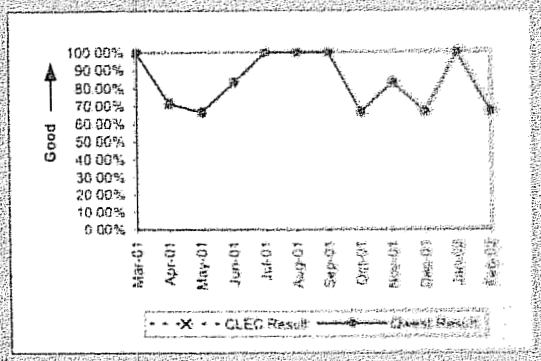
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	1	10	10 00%	30 00%	25	107	23 36%	-0 95	-1 58
Apr-01	0	2	0 00%	0 00%	17	75	22 67%	-0 76	-1 46
May-01	0	7	0 00%	0 00%	17	95	17 89%	-1 19	-1 72
Jun-01	2	8	25 00%	43 30%	24	122	19 67%	0 37	-0 77
Jul-01	0	3	0 00%	0 00%	34	110	30 91%	-1 14	-1 69
Aug-01	0	11	0 00%	0 00%	22	173	12 72%	-1 23	-1 75
Sep-01	1	4	25 00%	43 30%	17	73	23 29%	0 08	-0 95
Oct-01	0	5	0 00%	0 00%	32	103	31 07%	-1 47	-1 89
Nov-01	0	5	0 00%	0 00%	18	90	20 00%	-1 09	-1 66
Dec-01					14	72	19 44%		
Jan-02	0	1	0 00%	0 00%	10	49	20 41%	-0 5	-1 3
Feb-02	0	1	0 00%	0.00%	4	14	28.57%	-0.61	-1.37



Checklist #14 - Resale - Installation for DS3 and Higher

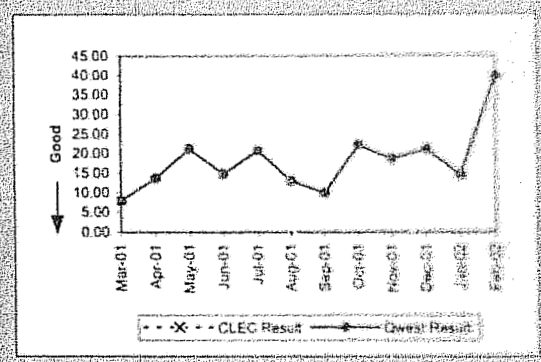
Installation Commitments Met (Percent) (OP-3E)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					2	2	100.00%		
Apr-01					5	7	71.43%		
May-01					2	3	66.67%		
Jun-01					5	6	83.33%		
Jul-01					3	3	100.00%		
Aug-01					1	1	100.00%		
Sep-01					2	2	100.00%		
Oct-01					2	3	66.67%		
Nov-01					5	6	83.33%		
Dec-01					2	3	66.67%		
Jan-02					4	4	100.00%		
Feb-02					2	3	66.67%		



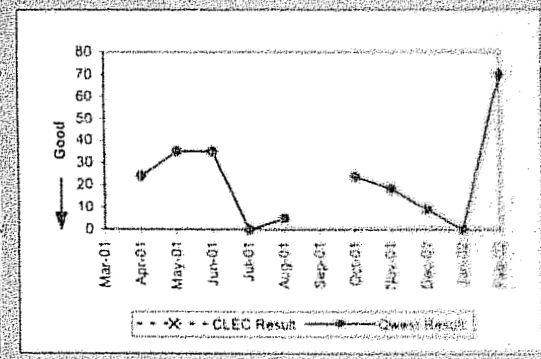
Installation Interval (Average Days) (OP-4E)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					16	2	8.00		
Apr-01					96	7	13.71		
May-01					64	3	21.33		
Jun-01					89	6	14.83		
Jul-01					83	4	20.75		
Aug-01					65	5	13.00		
Sep-01					20	2	10.00		
Oct-01					133	6	22.17		
Nov-01					167	9	18.56		
Dec-01					211	10	21.10		
Jan-02					145	10	14.50		
Feb-02					119	3	39.67		



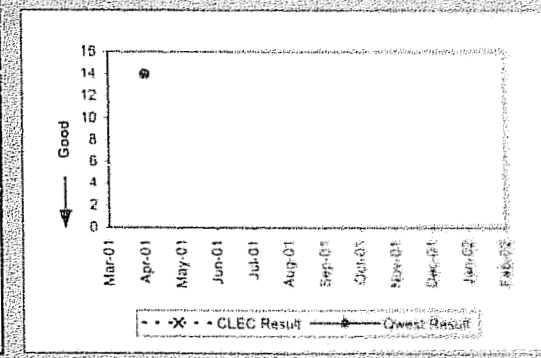
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01					24	1	24.00		
May-01					35	1	35.00		
Jun-01					35	1	35.00		
Jul-01					0	1	0.00		
Aug-01					10	2	5.00		
Sep-01									
Oct-01					71	3	23.67		
Nov-01					73	4	18.25		
Dec-01					73	8	9.12		
Jan-02					0	6	0.00		
Feb-02					70	1	70.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5)-- Interval Zone Two

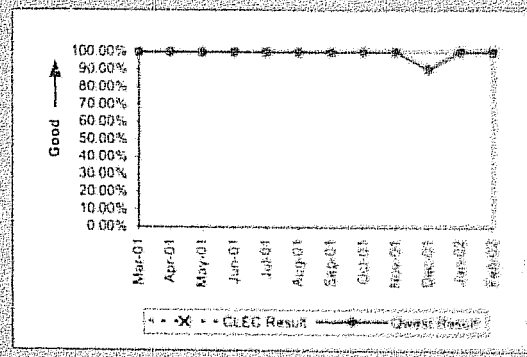
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01					14	1	14.00		
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



Checklist #14 - Resale - Installation for DS3 and Higher

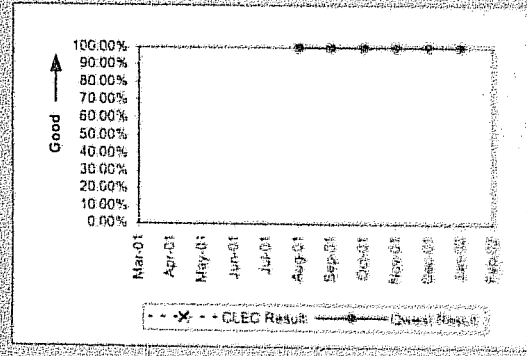
New Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					7	7	100.00%		
Apr-01					11	11	100.00%		
May-01					9	9	100.00%		
Jun-01					8	8	100.00%		
Jul-01					7	7	100.00%		
Aug-01					5	5	100.00%		
Sep-01					4	4	100.00%		
Oct-01					4	4	100.00%		
Nov-01					8	8	100.00%		
Dec-01					9	10	90.00%		
Jan-02					10	10	100.00%		
Feb-02					7	7	100.00%		



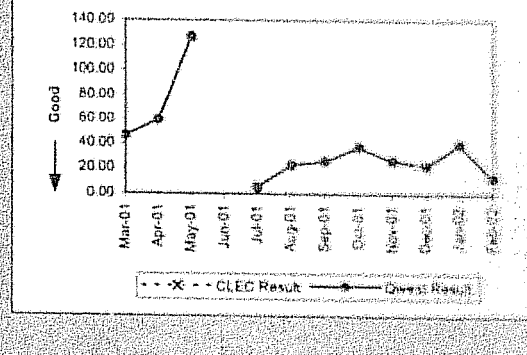
New Service Installation Quality (Percent) (OP-5*)– Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					5	5	100.00%		
Sep-01					4	4	100.00%		
Oct-01					4	4	100.00%		
Nov-01					8	8	100.00%		
Dec-01					10	10	100.00%		
Jan-02					10	10	100.00%		
Feb-02									



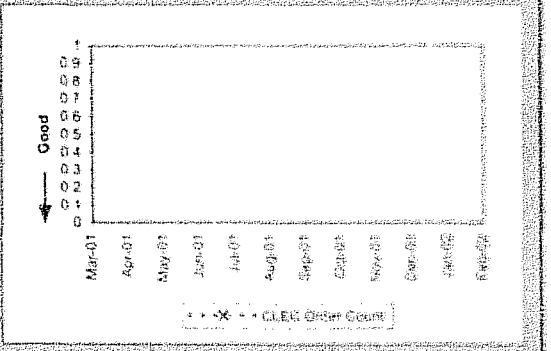
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					93	2	46.50		
Apr-01					119	2	59.50		
May-01					127	1	127.00		
Jun-01									
Jul-01					11	2	5.50		
Aug-01					92	4	23.00		
Sep-01					52	2	26.00		
Oct-01					75	2	37.50		
Nov-01					53	2	26.50		
Dec-01					45	2	22.50		
Jan-02					80	2	40.00		
Feb-02					13	1	13.00		



Checklist #14 - Resale - Installation for DS3 and Higher

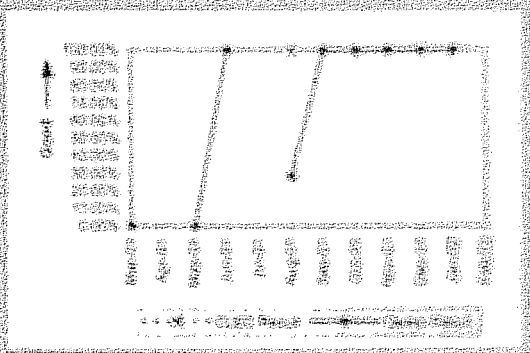
Count of Pending Orders Delayed for Facilities Reasons DS3 (OP-15B)	
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Checklist #14 - Resale - Repair for DS3 and Higher

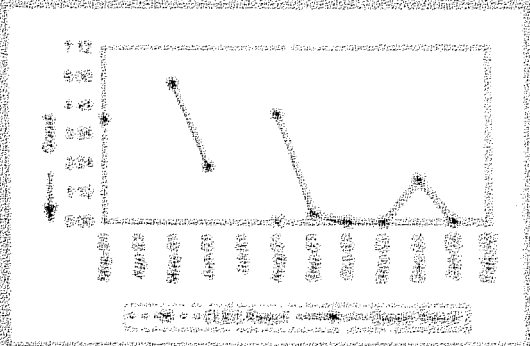
All Troubles Cleared within 4 hours (Percent) (MR-5B) -- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					0	1	0.00%		
Apr-01									
May-01					0	2	0.00%		
Jun-01					2	2	100.00%		
Jul-01									
Aug-01	1	1	100.00%	0.00%	2	7	28.57%	-1.48	1.6
Sep-01					1	1	100.00%		
Oct-01					1	1	100.00%		
Nov-01					1	1	100.00%		
Dec-01					1	1	100.00%		
Jan-02					1	1	100.00%		
Feb-02									



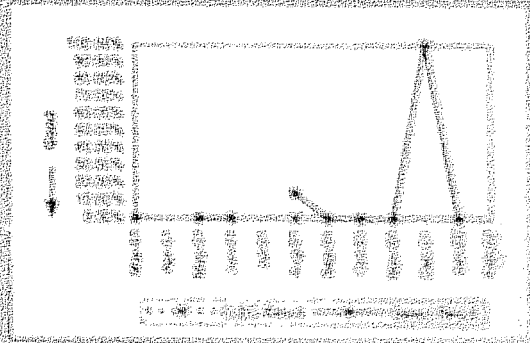
Mean Time to Restore (Hours:Minutes) (MR-6E) -- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					4:13	1	4:13		
Apr-01									
May-01					11:33	2	5:45		
Jun-01					4:36	2	2:18		
Jul-01									
Aug-01	0:03	1	0:03		31:08	7	4:27	-4.33	-0.81
Sep-01					0:22	1	0:22		
Oct-01					0:01	1	0:01		
Nov-01					0:01	1	0:01		
Dec-01					1:45	1	1:45		
Jan-02					0:03	1	0:03		
Feb-02									



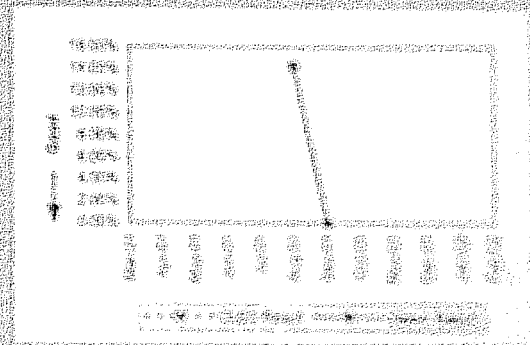
Repair Repeat Report Rate (Percent) (MR-7E) -- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					0	1	0.00%		
Apr-01									
May-01					0	2	0.00%		
Jun-01					0	2	0.00%		
Jul-01									
Aug-01	0	1	0.00%	0.00%	1	7	14.29%	-0.38	-0.33
Sep-01					0	1	0.00%		
Oct-01					0	1	0.00%		
Nov-01					0	1	0.00%		
Dec-01					1	1	100.00%		
Jan-02					0	1	0.00%		
Feb-02									



Repair Repeat Report Rate (Percent) (MR-7E*) -- Interval Zone Two

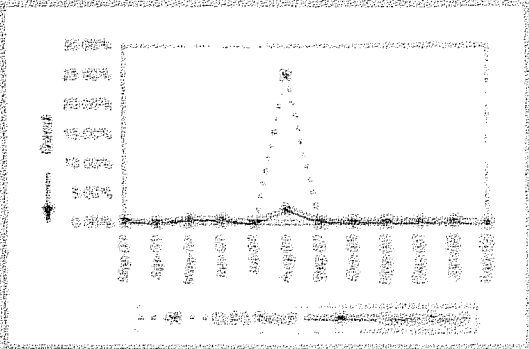
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					1	7	14.29%		
Sep-01					0	1	0.00%		
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



Checklist #14 - Resale - Repair for DS3 and Higher

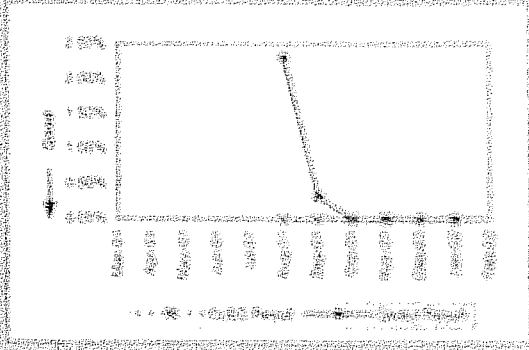
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mea Z Sc	Parity Sc
Mar-01	0	3	0.00%	0.00%	1	282	0.35%	-0.11	[illegible]
Apr-01	0	3	0.00%	0.00%	0	295	0.00%	N/A	N/A
May-01	0	3	0.00%	0.00%	2	298	0.67%	-0.14	[illegible]
Jun-01	0	3	0.00%	0.00%	2	306	0.65%	-0.14	[illegible]
Jul-01	0	3	0.00%	0.00%	0	305	0.00%	N/A	N/A
Aug-01	1	4	25.00%	43.30%	7	304	2.30%	[illegible]	[illegible]
Sep-01	0	4	0.00%	0.00%	1	306	0.33%	-0.11	[illegible]
Oct-01	0	4	0.00%	0.00%	1	309	0.32%	-0.11	[illegible]
Nov-01	0	4	0.00%	0.00%	1	312	0.32%	-0.11	[illegible]
Dec-01					1	331	0.30%		
Jan-02					1	334	0.30%		
Feb-02					0	336	0.00%		



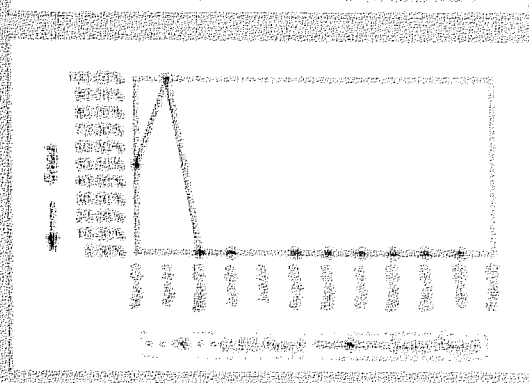
Trouble Rate (Percent) (MR-8T)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mea Z Sc	Parity Sc
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	4	0.00%	0.00%	7	304	2.30%	[illegible]	[illegible]
Sep-01	0	4	0.00%	0.00%	1	306	0.33%	[illegible]	[illegible]
Oct-01	0	4	0.00%	0.00%	0	309	0.00%	N/A	N/A
Nov-01	0	4	0.00%	0.00%	0	312	0.00%	N/A	N/A
Dec-01					0	331	0.00%		
Jan-02					0	334	0.00%		
Feb-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)-- Interval Zone One and Two

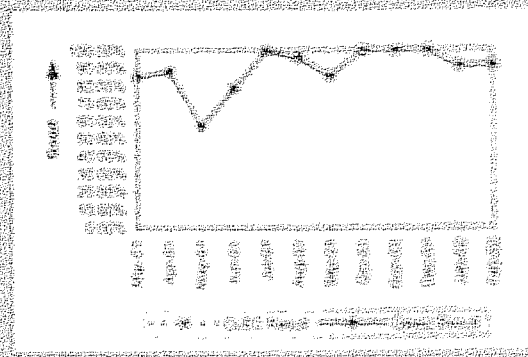
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mea Z Sc	Parity Sc
Mar-01					1	2	50.00%		
Apr-01					1	1	100.00%		
May-01					0	2	0.00%		
Jun-01					0	2	0.00%		
Jul-01									
Aug-01	0	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
Sep-01					0	1	0.00%		
Oct-01					0	1	0.00%		
Nov-01					0	1	0.00%		
Dec-01					0	1	0.00%		
Jan-02					0	1	0.00%		
Feb-02									



Checklist #14 - Resale - Frame Relay Installation

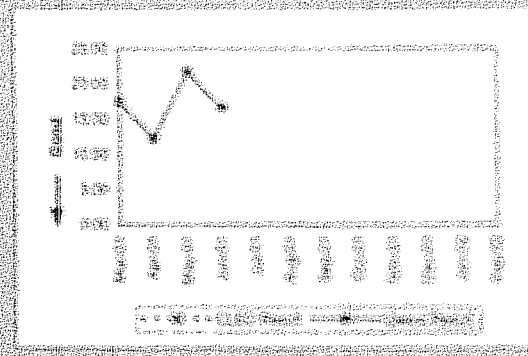
Installation Commitments Met (Percent) (OP-3E)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Sta
Mar-01					28	33	84.85%		
Apr-01					15	17	88.24%		
May-01					4	7	57.14%		
Jun-01					15	19	78.95%		
Jul-01					322	324	99.38%		
Aug-01					45	47	95.74%		
Sep-01					24	28	85.71%		
Oct-01					12	12	100.00%		
Nov-01					20	20	100.00%		
Dec-01					16	16	100.00%		
Jan-02					10	11	90.91%		
Feb-02					21	23	91.30%		



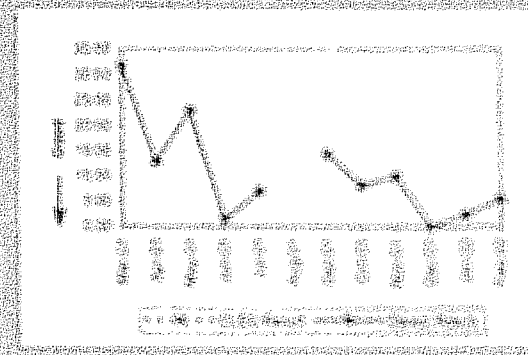
Installation Interval (Average Days) (OP-4E)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Sta
Mar-01					577	33	17.48		
Apr-01					210	17	12.35		
May-01					152	7	21.71		
Jun-01					317	19	16.68		
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



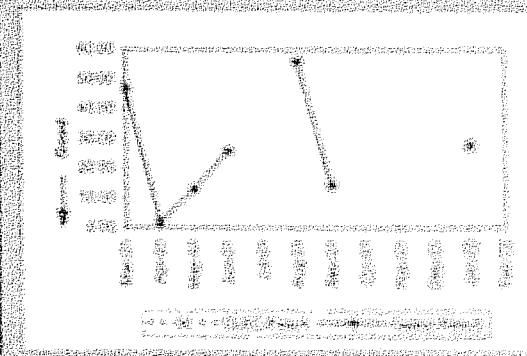
Delayed Days for Non-Facility Reasons (Average Days) (OP-5A-5)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Sta
Mar-01					127	4	31.75		
Apr-01					13	1	13.00		
May-01					46	2	23.00		
Jun-01					3	2	1.50		
Jul-01					42	6	7.00		
Aug-01									
Sep-01					87	6	14.50		
Oct-01					33	4	8.25		
Nov-01					20	2	10.00		
Dec-01					0	1	0.00		
Jan-02					7	3	2.33		
Feb-02					22	4	5.50		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5)-- Interval Zone Two

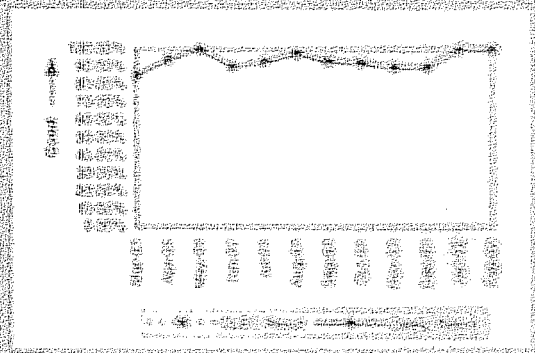
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Sta
Mar-01					47	1	47.00		
Apr-01					2	1	2.00		
May-01					13	1	13.00		
Jun-01					52	2	26.00		
Jul-01									
Aug-01					112	2	56.00		
Sep-01					43	3	14.33		
Oct-01									
Nov-01									
Dec-01									
Jan-02					28	1	28.00		
Feb-02									



Checklist #14 - Resale - Frame Relay Installation

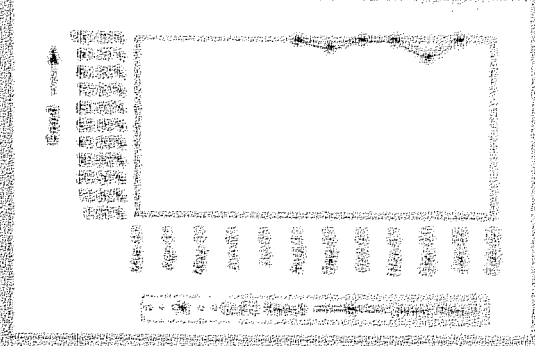
New Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					35	41	85.37%		
Apr-01					32	34	94.12%		
May-01					17	17	100.00%		
Jun-01					19	21	90.48%		
Jul-01					167	179	93.30%		
Aug-01					186	190	97.89%		
Sep-01					41	44	93.18%		
Oct-01					25	27	92.59%		
Nov-01					18	20	90.00%		
Dec-01					18	20	90.00%		
Jan-02					16	16	100.00%		
Feb-02					20	20	100.00%		



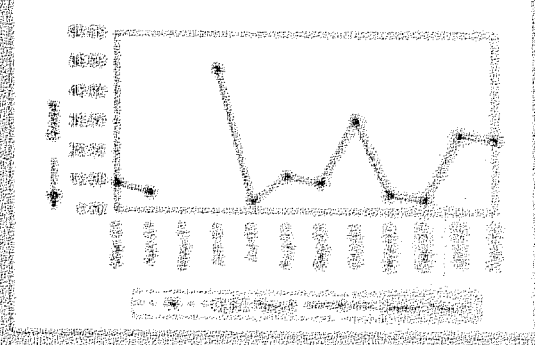
New Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					189	190	99.47%		
Sep-01					42	44	95.45%		
Oct-01					27	27	100.00%		
Nov-01					20	20	100.00%		
Dec-01					18	20	90.00%		
Jan-02					16	16	100.00%		
Feb-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OR-15A)

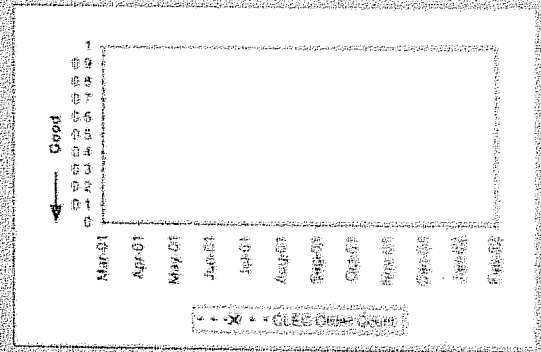
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					74	8	9.25		
Apr-01					25	4	6.25		
May-01									
Jun-01					95	2	47.50		
Jul-01					10	3	3.33		
Aug-01					36	1	12.00		
Sep-01					39	4	9.75		
Oct-01					93	3	31.00		
Nov-01					6	1	6.00		
Dec-01					8	2	4.00		
Jan-02					26	1	26.00		
Feb-02					49	2	24.50		



Checklist #14 - Resale - Frame Relay Installation

Count of Pending Orders Delayed for Facilities Reasons Frame Relay (OP-15B)

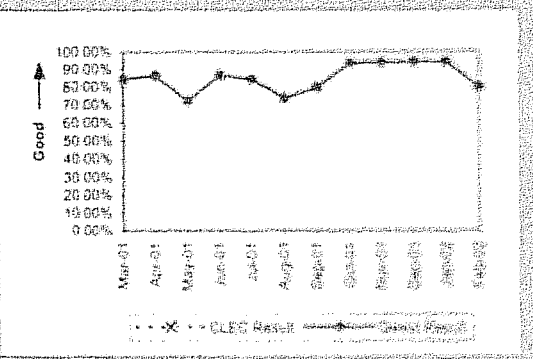
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Checklist #14 - Resale - Frame Relay Repair

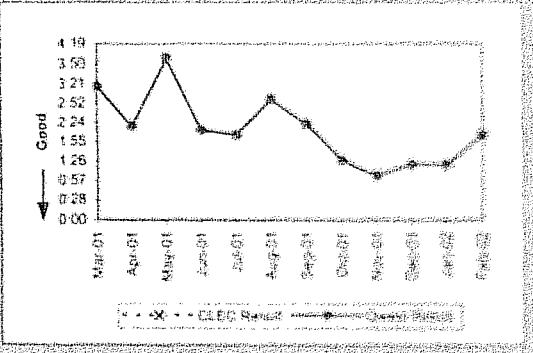
All Troubles Cleared within 4 hours (Percent) (MR-5B)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					33	39	84.62%		
Apr-01					39	45	86.67%		
May-01					26	36	72.22%		
Jun-01					53	61	86.89%		
Jul-01					44	52	84.62%		
Aug-01					34	46	73.91%		
Sep-01					28	35	80.00%		
Oct-01					30	32	93.75%		
Nov-01					31	33	93.94%		
Dec-01					17	18	94.44%		
Jan-02					18	19	94.74%		
Feb-02					12	15	80.00%		



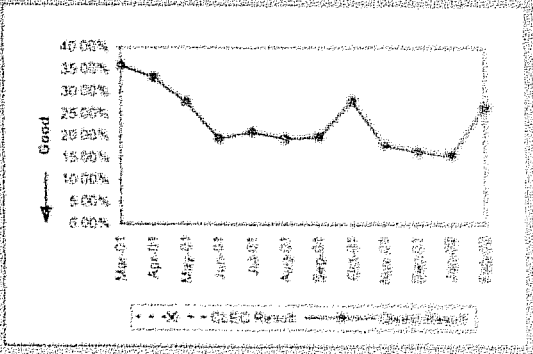
Mean Time to Restore (Hours:Minutes) (MR-6E)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					128:44	39	3:18		
Apr-01					104:17	45	2:19		
May-01					143:39	36	3:59		
Jun-01					135:15	61	2:13		
Jul-01					109:06	52	2:06		
Aug-01					137:14	46	2:59		
Sep-01					82:42	35	2:22		
Oct-01					46:57	32	1:28		
Nov-01					35:50	33	1:05		
Dec-01					24:29	18	1:22		
Jan-02					26:05	19	1:22		
Feb-02					31:20	15	2:05		



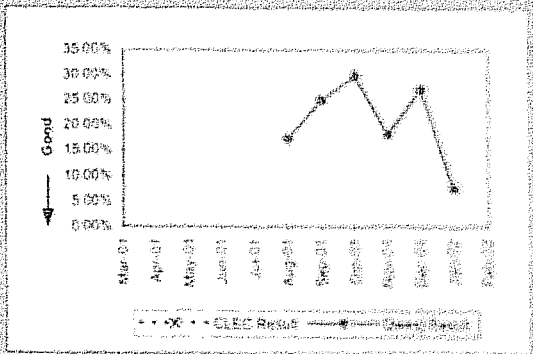
Repair Repeat Report Rate (Percent) (MR-7E)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					14	39	35.90%		
Apr-01					15	45	33.33%		
May-01					10	36	27.78%		
Jun-01					12	61	19.67%		
Jul-01					11	52	21.15%		
Aug-01					9	46	19.57%		
Sep-01					7	35	20.00%		
Oct-01					9	32	28.13%		
Nov-01					6	33	18.18%		
Dec-01					3	18	16.67%		
Jan-02					3	19	15.79%		
Feb-02					4	15	26.67%		



Repair Repeat Report Rate (Percent) (MR-7E*)-- Interval Zone Two

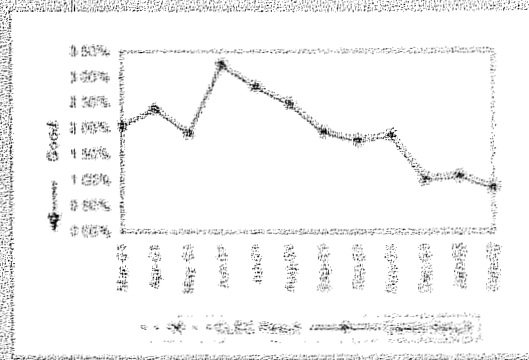
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					5	29	17.24%		
Sep-01					5	20	25.00%		
Oct-01					6	20	30.00%		
Nov-01					2	11	18.18%		
Dec-01					3	11	27.27%		
Jan-02					1	13	7.69%		
Feb-02									



Checklist #14 - Resale - Frame Relay Repair

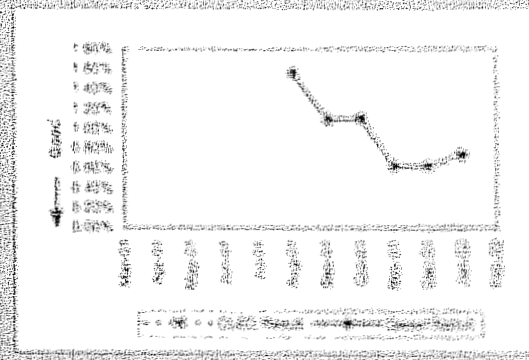
Trouble Rate (Percent) (MR-8)– Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					39	1910	2.04%		
Apr-01					45	1899	2.37%		
May-01					36	1892	1.90%		
Jun-01					61	1885	3.24%		
Jul-01					52	1852	2.81%		
Aug-01					46	1859	2.47%		
Sep-01					35	1822	1.92%		
Oct-01					32	1813	1.77%		
Nov-01					33	1771	1.86%		
Dec-01					18	1768	1.02%		
Jan-02					19	1760	1.08%		
Feb-02					15	1754	0.86%		



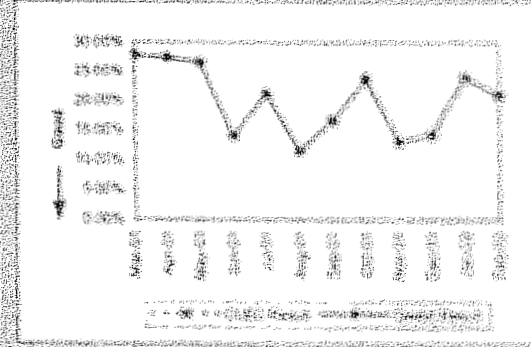
Trouble Rate (Percent) (MR-8')– Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					29	1859	1.56%		
Sep-01					20	1822	1.10%		
Oct-01					20	1813	1.10%		
Nov-01					11	1771	0.62%		
Dec-01					11	1768	0.62%		
Jan-02					13	1760	0.74%		
Feb-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)– Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					15	54	27.78%		
Apr-01					17	62	27.42%		
May-01					13	49	26.53%		
Jun-01					10	71	14.08%		
Jul-01					14	66	21.21%		
Aug-01					6	52	11.54%		
Sep-01					7	42	16.67%		
Oct-01					10	42	23.81%		
Nov-01					5	38	13.16%		
Dec-01					3	21	14.29%		
Jan-02					6	25	24.00%		
Feb-02					4	19	21.05%		



EXHIBIT

1

ride the light

Qwest

Performance Results

Regional

March 2001 - February 2002

March 30, 2002

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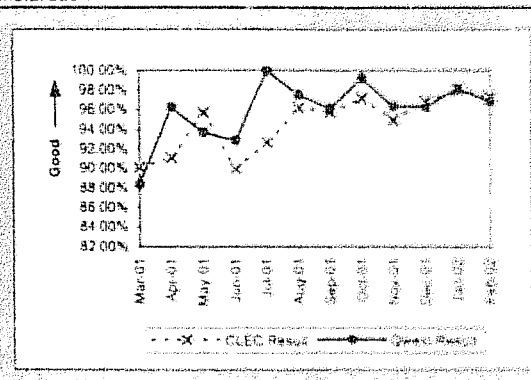
Checklist #1 - Local Interconnection - LIS Installation

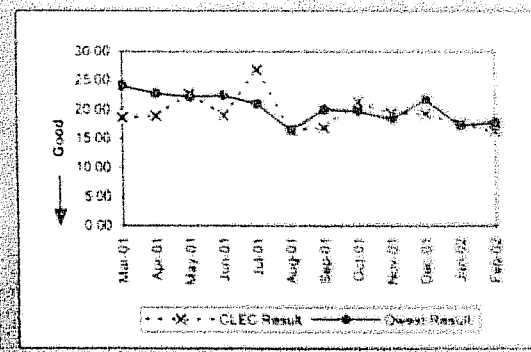
Installation Commitments Met (Percent) (OP-3D)– Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	174	193	90 16%	29 79%	107	121	88 43%	-0 47	-1 28
Apr-01	175	192	91 15%	28 41%	103	107	96.26%	1 67	0 02
May-01	134	140	95 71%	20 25%	89	95	93 68%	-0 63	-1 38
Jun-01	179	195	89 85%	30 07%	104	112	92 86%	0 84	-0 49
Jul-01	139	150	92 67%	26 07%	303	303	100 00%	N/A	1 47
Aug-01	127	132	96 21%	19 09%	231	237	97 47%	0 66	-0 6
Sep-01	158	165	95 76%	20 16%	197	205	96 10%	0 15	-0 91
Oct-01	241	248	97 18%	16 56%	263	265	99 25%	1 69	0 03
Nov-01	190	200	95 00%	21 79%	236	245	96 33%	0 67	-0 59
Dec-01	184	190	96 84%	17 49%	234	243	96 30%	-0 3	-1 18
Jan-02	206	210	98 10%	13 67%	105	107	98 13%	-0 07	-1 04
Feb-02	258	265	97 36%	16 04%	125	129	96.90%	-0 25	-1 15



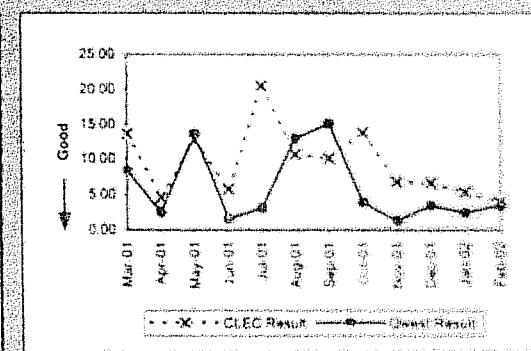
Installation Interval (Average Days) (OP-4D)– Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	3606	193	18 68	11 52	2906	121	24 02	-4 73	-3 88
Apr-01	3648	192	19 00	9 44	2441	107	22 81	-2 77	-2 69
May-01	3189	140	22 78	12 82	2115	95	22 26	0 1	-0 94
Jun-01	3805	199	19 12	9 71	2516	112	22 46	-3 06	-2 86
Jul-01	8408	313	26 86	18.05	8519	405	21 03	6 01	2 65
Aug-01	3224	195	16 53	16.38	5378	327	16 45	0 09	-0 94
Sep-01	4140	245	16 90	9.46	8416	420	20 04	-3 45	-3 1
Oct-01	8313	389	21 37	15 71	7923	403	19 66	1 93	0 17
Nov-01	5375	287	19 43	11 68	6910	374	18 48	1 1	-0.33
Dec-01	5343	276	19.36	15.40	6621	304	21 78	-2.62	-2.59
Jan-02	4981	285	17 48	9.93	2333	135	17 28	0.28	-0 83
Feb-02	5412	332	16.30	9 91	2813	158	17 80	-1 84	-2.12



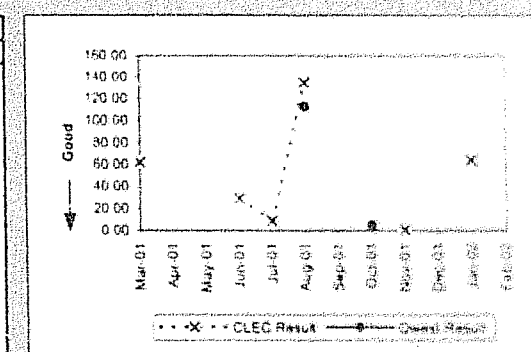
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4)– Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	246	18	13.67	18.09	118	14	8.43	1 25	-0.24
Apr-01	78	17	4 59	4.49	10	4	2.50	1 08	-0 35
May-01	76	6	12 67	14.11	82	6	13 67	-0 09	-1 05
Jun-01	104	18	5 78	7 29	13	8	1 62	2 75	0.67
Jul-01	2037	99	20 58	20.14	25	8	3.12	2 75	0 67
Aug-01	354	33	10 73	24 68	286	22	13.00	-0 67	-1 41
Sep-01	427	42	10 17	12 31	393	26	15 12	-1 05	-1 64
Oct-01	1010	73	13 84	15 17	50	13	3.85	1 22	-0 26
Nov-01	650	96	6 77	12 59	183	138	1 33	2 88	0 75
Dec-01	610	92	6 63	17 23	241	70	3 44	1 16	-0 3
Jan-02	416	78	5 33	9 98	73	30	2 43	1 39	-0 15
Feb-02	296	74	4 00	10.93	114	33	3 45	0.02	-0 99



Delayed Days for Facility Reasons (Average Days) (OP-6B-4)– Interval Zone One

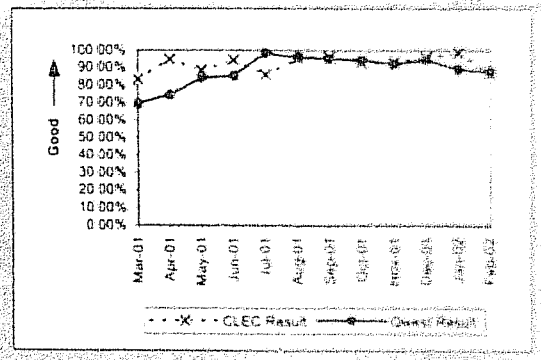
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	62	1	62 00						
Apr-01									
May-01									
Jun-01	59	2	29 50	31 82					
Jul-01	28	3	9 33	2 08					
Aug-01	135	1	135 00		113	1	113 00		
Sep-01									
Oct-01					5	1	5 00		
Nov-01	1	1	1 00						
Dec-01									
Jan-02	64	1	64 00						
Feb-02									



Checklist #1 - Local Interconnection - LIS Installation

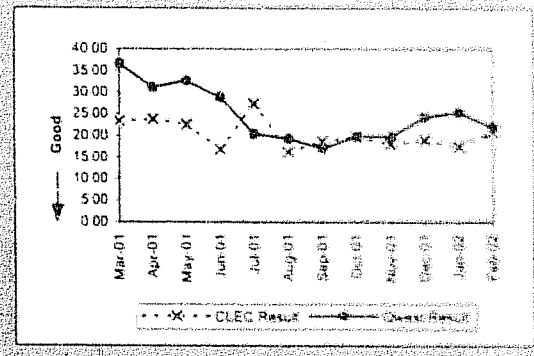
Installation Commitments Met (Percent) (OP-3E)– Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	58	67	83.58%	37.04%	77	111	69.37%	-1.99	-2.21
Apr-01	77	81	95.06%	21.67%	67	90	74.44%	-3.09	-2.88
May-01	39	44	88.64%	31.74%	74	88	84.09%	-0.67	-1.41
Jun-01	52	55	94.55%	22.71%	147	172	85.47%	-1.66	-2.01
Jul-01	31	36	86.11%	34.58%	271	275	98.55%	3.16	0.92
Aug-01	43	45	95.56%	20.61%	264	275	96.00%	0.18	-0.89
Sep-01	52	54	96.30%	18.89%	140	147	95.24%	-0.31	-1.19
Oct-01	68	73	93.15%	25.26%	223	236	94.49%	0.44	-0.73
Nov-01	56	60	93.33%	24.94%	214	232	92.24%	-0.28	-1.17
Dec-01	71	74	95.95%	19.72%	163	172	94.77%	-0.38	-1.23
Jan-02	87	88	98.86%	10.60%	105	118	88.98%	-2.24	-2.36
Feb-02	46	53	86.79%	33.86%	86	98	87.76%	0.16	-0.9



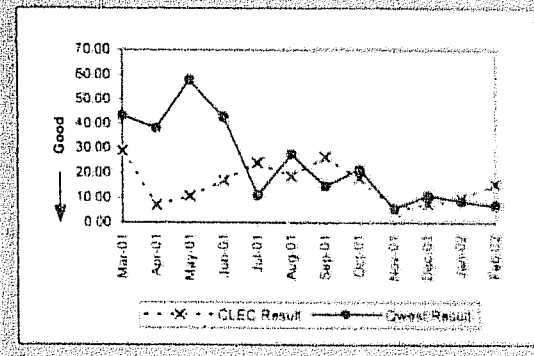
Installation Interval (Average Days) (OP-4E)– Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	1570	67	23.43	17.71	4067	111	36.64	-1.36	-1.83
Apr-01	1928	81	23.80	15.29	2805	90	31.17	-1.56	-1.95
May-01	995	44	22.61	14.38	2875	88	32.67	-1.63	-1.99
Jun-01	934	55	16.98	13.49	4982	172	28.97	-2.29	-2.39
Jul-01	1894	69	27.45	21.48	8199	400	20.50	0.98	-0.4
Aug-01	1110	68	16.32	13.86	8260	426	19.39	-1.31	-1.8
Sep-01	1596	85	18.78	20.16	4207	246	17.10	0.62	-0.62
Oct-01	2541	128	19.85	13.79	6252	315	19.85	0	-1
Nov-01	1651	91	18.14	12.01	6946	350	19.85	-1	-1.61
Dec-01	2027	106	19.12	13.61	5912	243	24.33	-1.29	-1.79
Jan-02	2137	122	17.68	15.03	4689	185	25.35	-3.01	-2.83
Feb-02	1507	72	20.93	19.51	2900	132	21.97	-0.53	-1.32



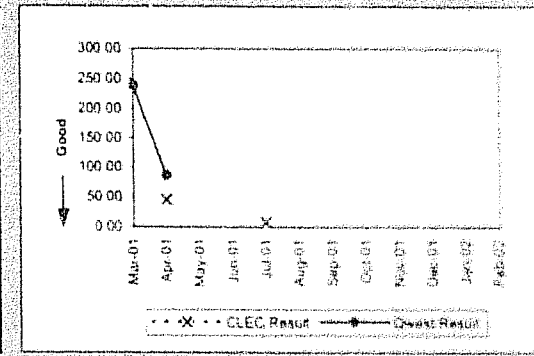
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5)– Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	320	11	29.09	27.54	1387	32	43.34	-0.53	-1.32
Apr-01	22	3	7.33	10.12	841	22	38.23	-1.02	-1.62
May-01	54	5	10.80	2.17	811	14	57.93	-1.4	-1.85
Jun-01	51	3	17.00	17.44	1072	25	42.88	-0.52	-1.32
Jul-01	484	20	24.20	24.21	267	24	11.12	1.34	-0.18
Aug-01	188	10	18.80	29.22	994	36	27.61	-0.51	-1.31
Sep-01	345	13	26.54	31.64	369	25	14.76	1.17	-0.29
Oct-01	415	23	18.04	16.72	687	32	21.47	-0.46	-1.28
Nov-01	184	35	5.26	13.87	800	136	5.88	-0.18	-1.11
Dec-01	274	35	7.83	20.33	897	80	11.21	-0.29	-1.18
Jan-02	346	35	9.89	25.48	698	80	8.72	0.36	-0.78
Feb-02	407	26	15.65	22.50	321	46	6.98	1.08	-0.34



Delayed Days for Facility Reasons (Average Days) (OP-6B-5)– Interval Zone Two

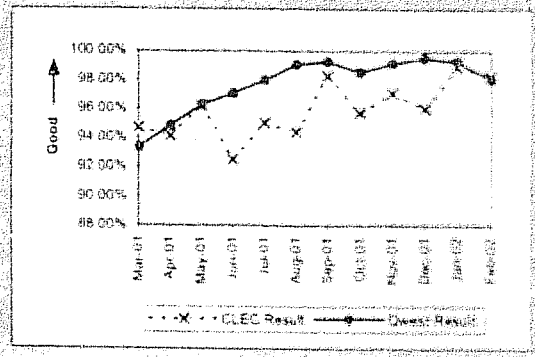
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					479	2	239.50		
Apr-01	45	1	45.00		86	1	86.00		
May-01									
Jun-01									
Jul-01	8	1	8.00						
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



Checklist #1 - Local Interconnection - LIS Installation

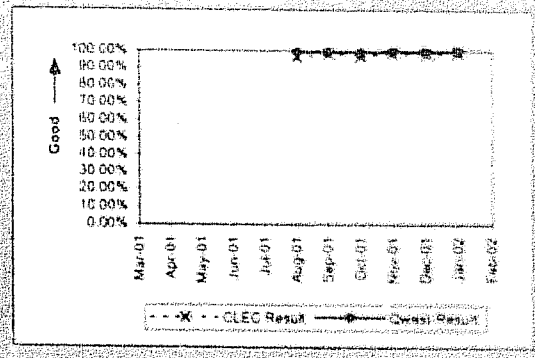
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	394	416	94.71%	22.38%	309	331	93.35%	-0.74	-1.45
Apr-01	403	428	94.16%	23.45%	350	369	94.85%	0.41	-0.75
May-01	358	372	96.24%	19.03%	313	325	96.31%	0.03	-0.96
Jun-01	346	374	92.51%	26.32%	333	343	97.08%	2.73	0.66
Jul-01	384	404	95.05%	21.69%	588	600	98.00%	2.54	0.54
Aug-01	305	323	94.43%	22.94%	772	779	99.10%	4.22	1.56
Sep-01	292	297	98.32%	12.87%	705	710	99.30%	1.35	-0.18
Oct-01	406	424	95.75%	20.16%	682	692	98.55%	2.78	0.69
Nov-01	435	448	97.10%	16.79%	715	721	99.17%	2.58	0.57
Dec-01	365	380	96.05%	19.47%	633	636	99.53%	3.73	1.25
Jan-02	391	395	98.99%	10.01%	431	434	99.31%	0.48	-0.71
Feb-02	399	406	98.28%	13.02%	299	305	98.03%	-0.23	-1.14



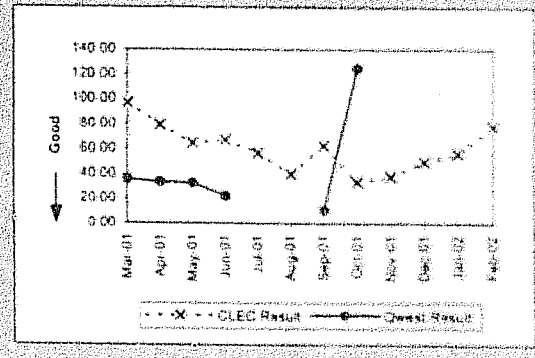
New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	312	323	96.59%	18.14%	774	779	99.36%	3.13	0.9
Sep-01	293	297	98.65%	11.53%	706	710	99.44%	1.21	-0.27
Oct-01	411	424	96.93%	17.24%	685	692	98.99%	2.4	0.46
Nov-01	442	448	98.66%	11.50%	718	721	99.58%	1.66	0.01
Dec-01	373	380	98.16%	13.45%	633	636	99.53%	2.01	0.22
Jan-02	391	395	98.99%	10.01%	433	434	99.77%	1.34	-0.18
Feb-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

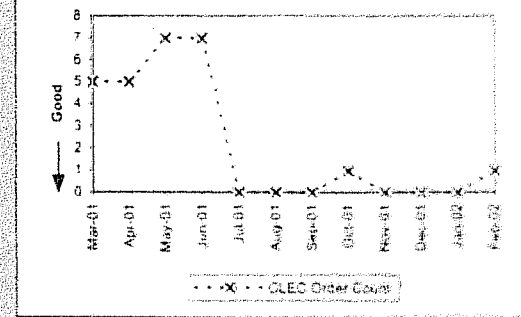
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	4846	50	96.92	79.18	252	7	36.00	1.05	-0.36
Apr-01	5723	72	79.49	85.43	168	5	33.60	0.35	-0.79
May-01	6171	95	64.96	87.05	197	6	32.83	0.57	-0.65
Jun-01	4938	73	67.64	95.49	178	8	22.25	1.48	-0.1
Jul-01	1828	32	57.12	82.99					
Aug-01	1489	37	40.24	73.60					
Sep-01	1641	26	63.12	87.64	33	3	11.00	1.67	0.02
Oct-01	1193	35	34.09	51.87	125	1	125.00		
Nov-01	961	25	38.44	60.60					
Dec-01	756	15	50.40	48.77					
Jan-02	683	12	56.92	54.70					
Feb-02	705	9	78.33	66.61					



Checklist #1 - Local Interconnection - LIS Installation

Count of Pending Orders Delayed for Facilities Reasons LIS Trunk (OP-15B)

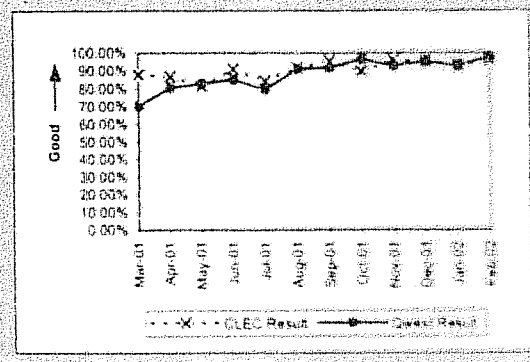
Date	CLEC Order Count
Mar-01	5
Apr-01	5
May-01	7
Jun-01	7
Jul-01	0
Aug-01	0
Sep-01	0
Oct-01	1
Nov-01	0
Dec-01	0
Jan-02	0
Feb-02	1



Checklist #1 - Local Interconnection - LIS Repair

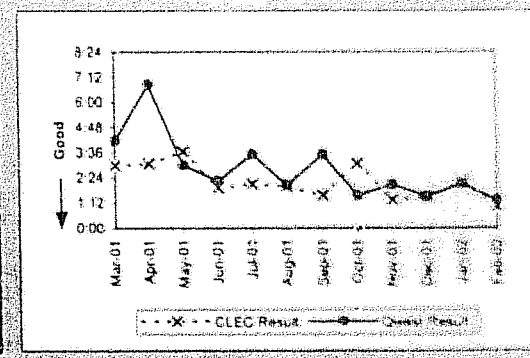
All Troubles Cleared within 4 hours (Percent) (MR-5A)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	134	152	88.16%	32.31%	76	108	70.37%	-3.1	-2.88
Apr-01	122	140	87.14%	33.47%	84	104	80.77%	-1.25	-1.76
May-01	121	148	81.76%	38.62%	107	129	82.95%	0.25	-0.85
Jun-01	148	162	91.36%	28.10%	100	117	85.47%	-1.38	-1.84
Jul-01	134	158	84.81%	35.89%	63	79	79.75%	-0.91	-1.56
Aug-01	114	124	91.94%	27.23%	72	79	91.14%	-0.19	-1.12
Sep-01	113	118	95.76%	20.14%	57	62	91.94%	-0.9	-1.54
Oct-01	93	102	90.20%	29.74%	58	60	96.67%	1.52	-0.08
Nov-01	74	77	96.10%	19.35%	53	57	92.98%	-0.7	-1.43
Dec-01	65	68	95.59%	20.54%	40	42	95.24%	-0.08	-1.05
Jan-02	113	121	93.39%	24.85%	39	42	92.86%	-0.12	-1.07
Feb-02	159	165	96.36%	18.72%	42	43	97.67%	0.28	-0.83



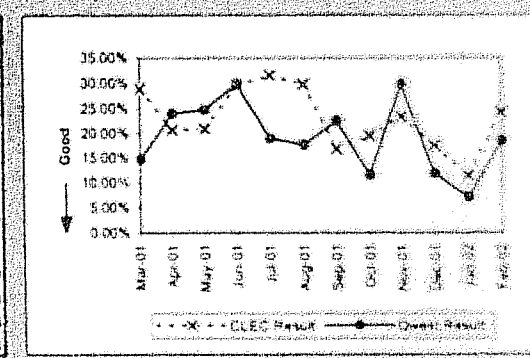
Mean Time to Restore (Hours:Minutes) (MR-6D)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	455:52	152	3:00	8:32	449:24	108	4:10	-0.98	-1.6
Apr-01	430:35	140	3:05	6:14	714:06	104	6:52	-1.23	-1.75
May-01	583:49	148	3:40	10:12	386:04	129	3:00	1.08	-0.34
Jun-01	310:54	162	1:55	2:42	261:31	117	2:14	-0.95	-1.59
Jul-01	335:01	158	2:07	3:25	279:02	79	3:32	-1.08	-1.66
Aug-01	245:58	124	1:59	4:30	161:04	79	2:02	-0.18	-1.11
Sep-01	185:50	118	1:34	2:47	218:08	62	3:31	-0.8	-1.49
Oct-01	315:17	102	3:05	8:14	93:22	60	1:33	2.88	0.75
Nov-01	103:34	77	1:21	2:05	117:44	57	2:04	-0.71	-1.43
Dec-01	100:44	68	1:29	2:52	62:43	42	1:30	-0.02	-1.01
Jan-02	260:39	121	2:09	6:19	87:54	42	2:06	-0.06	-1.04
Feb-02	170:25	165	1:02	1:14	56:41	43	1:19	-1.3	-1.79



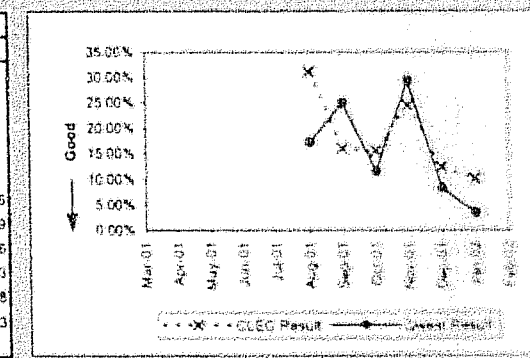
Repair Repeat Report Rate (Percent) (MR-7D)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	44	152	28.95%	45.35%	16	108	14.81%	2.69	0.63
Apr-01	29	140	20.71%	40.53%	25	104	24.04%	-0.6	-1.37
May-01	31	148	20.95%	40.69%	32	129	24.81%	-0.74	-1.45
Jun-01	48	162	29.63%	45.66%	35	117	29.91%	-0.05	-1.03
Jul-01	50	158	31.65%	46.51%	15	79	18.99%	2.03	0.24
Aug-01	37	124	29.84%	45.76%	14	79	17.72%	1.95	0.18
Sep-01	20	118	16.95%	37.52%	14	62	22.58%	-0.86	-1.52
Oct-01	20	102	19.61%	39.70%	7	60	11.67%	1.3	-0.21
Nov-01	18	77	23.38%	42.32%	17	57	29.82%	-0.81	-1.49
Dec-01	12	68	17.65%	38.12%	5	42	11.90%	0.78	-0.53
Jan-02	14	121	11.57%	31.99%	3	42	7.14%	0.77	-0.53
Feb-02	40	165	24.24%	42.86%	8	43	18.60%	0.76	-0.54



Repair Repeat Report Rate (Percent) (MR-7D*)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	29	93	31.18%	46.32%	10	58	17.24%	1.91	0.15
Sep-01	13	81	16.05%	36.71%	12	48	25.00%	-1.13	-1.69
Oct-01	12	77	15.58%	36.27%	5	43	11.63%	0.56	-0.66
Nov-01	13	53	24.53%	43.03%	10	34	29.41%	-0.49	-1.3
Dec-01	6	48	12.50%	33.07%	2	24	8.33%	0.37	-0.78
Jan-02	10	98	10.20%	30.27%	1	29	3.45%	1.1	-0.33
Feb-02									



CONTINUATION

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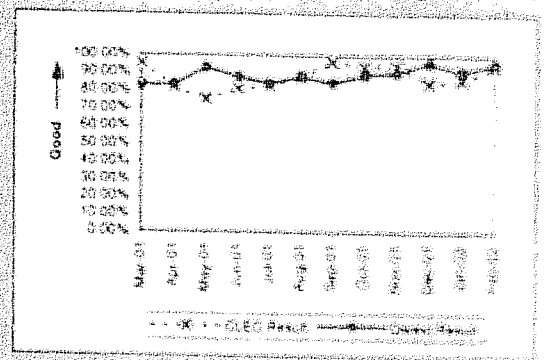
Checklist #1 - Local Interconnection - LIS Repair

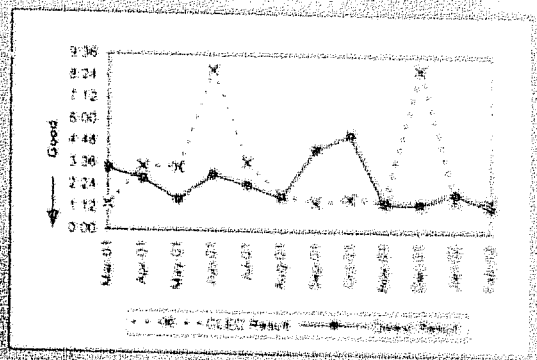
All Troubles Cleared within 4 hours (Percent) (MR-5B)– Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	44	46	95.65%	20.39%	45	54	83.33%	-1.65	-2
Apr-01	32	39	82.05%	38.38%	66	79	83.54%	0.2	-0.84
May-01	53	70	75.71%	42.88%	66	71	92.96%	2.74	0.67
Jun-01	31	38	81.58%	38.77%	58	66	87.88%	0.85	-0.48
Jul-01	54	65	83.08%	37.50%	76	90	84.44%	0.22	-0.87
Aug-01	38	43	88.37%	32.06%	54	61	88.52%	0	-1
Sep-01	30	31	96.77%	17.67%	34	40	85.00%	-1.38	-1.84
Oct-01	32	34	94.12%	23.53%	34	38	89.47%	-0.64	-1.39
Nov-01	35	37	94.59%	22.61%	40	44	90.91%	-0.57	-1.35
Dec-01	23	27	85.19%	35.52%	24	25	96.00%	1.24	-0.25
Jan-02	33	38	86.84%	33.80%	32	35	91.43%	0.56	-0.66
Feb-02	50	53	94.34%	23.11%	22	23	95.65%	0.04	-0.97



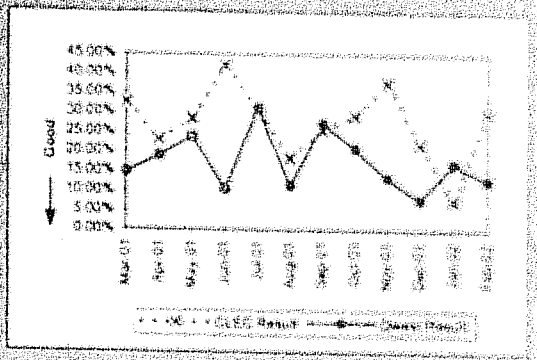
Mean Time to Restore (Hours:Minutes) (MR-6E)– Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	66:19	46	1:27	1:20	179:09	54	3:19	-1.18	-1.72
Apr-01	135:10	39	3:28	5:32	219:52	79	2:47	0.46	-0.72
May-01	239:15	70	3:25	5:08	119:20	71	1:41	2.88	0.75
Jun-01	333:30	38	8:47	34:24	199:49	66	3:02	1.28	-0.22
Jul-01	241:23	65	3:43	12:15	222:08	90	2:28	1.19	-0.28
Aug-01	85:31	43	1:59	2:41	112:16	61	1:50	0.45	-0.73
Sep-01	49:19	31	1:35	1:13	178:22	40	4:28	-0.75	-1.45
Oct-01	60:58	34	1:48	3:11	199:24	38	5:15	-0.88	-1.53
Nov-01	61:14	37	1:39	2:47	68:20	44	1:33	0.25	-0.85
Dec-01	239:06	27	8:51	25:48	37:43	25	1:31	3.72	1.26
Jan-02	65:53	38	1:44	1:53	73:05	35	2:05	-0.4	-1.25
Feb-02	89:21	53	1:41	3:49	31:33	23	1:22	0.54	-0.87



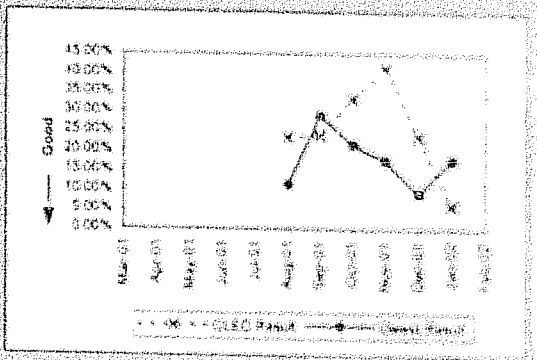
Repair Repeat Report Rate (Percent) (MR-7E)– Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	15	46	32.61%	46.88%	8	54	14.81%	2.07	0.26
Apr-01	9	39	23.08%	42.13%	15	79	18.99%	0.51	-0.69
May-01	20	70	28.57%	45.18%	17	71	23.94%	0.61	-0.53
Jun-01	16	38	42.11%	49.37%	7	66	10.61%	3.58	1.18
Jul-01	20	65	30.77%	46.15%	28	90	31.11%	-0.05	-1.03
Aug-01	8	43	18.60%	38.91%	7	61	11.48%	0.99	-0.4
Sep-01	8	31	25.81%	43.76%	11	40	27.50%	-0.16	-1.1
Oct-01	10	34	29.41%	45.56%	8	38	21.05%	0.79	-0.52
Nov-01	14	37	37.84%	48.50%	6	44	13.64%	2.47	0.5
Dec-01	6	27	22.22%	41.57%	2	25	8.00%	1.36	-0.17
Jan-02	3	38	7.89%	26.97%	6	35	17.14%	-1.05	-1.64
Feb-02	15	53	30.19%	45.91%	3	23	13.04%	1.58	-0.04



Repair Repeat Report Rate (Percent) (MR-7E')– Interval Zone Two

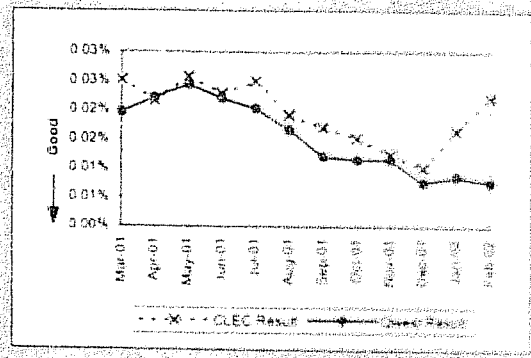
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	8	34	23.53%	42.42%	5	43	11.63%	1.34	-0.18
Sep-01	6	25	24.00%	42.71%	9	31	29.03%	-0.41	-1.25
Oct-01	8	24	33.33%	47.14%	5	23	21.74%	0.84	-0.49
Nov-01	12	29	41.38%	49.25%	6	34	17.65%	2.03	0.24
Dec-01	5	21	23.81%	42.59%	2	21	9.52%	1.05	-0.36
Jan-02	2	32	6.25%	24.21%	5	28	17.86%	-1.17	-1.71
Feb-02									



Checklist #1 - Local Interconnection - LIS Repair

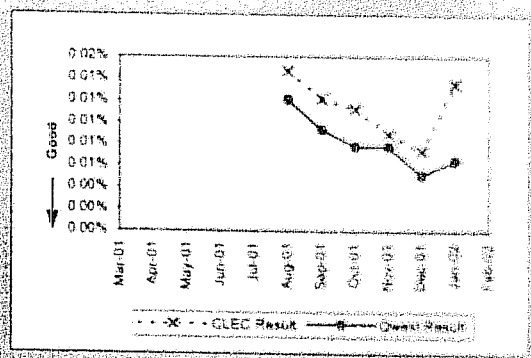
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	138	784935	0.03%	1.59%	162	820683	0.02%	2.47	0.5
Apr-01	179	828171	0.02%	1.47%	183	826420	0.02%	-0.19	-1.12
May-01	218	846257	0.03%	1.60%	200	821225	0.02%	0.58	-0.65
Jun-01	200	872587	0.02%	1.51%	183	827477	0.02%	0.35	-0.79
Jul-01	223	885073	0.03%	1.58%	169	830632	0.02%	2.18	0.32
Aug-01	167	865548	0.02%	1.39%	140	832725	0.02%	1.25	-0.24
Sep-01	149	866997	0.02%	1.31%	102	838820	0.01%	2.98	0.81
Oct-01	136	890149	0.02%	1.24%	98	846799	0.01%	2.27	0.38
Nov-01	114	913315	0.01%	1.12%	101	869808	0.01%	0.54	-0.67
Dec-01	95	933824	0.01%	1.01%	67	877674	0.01%	1.96	0.19
Jan-02	169	955150	0.02%	1.29%	77	880307	0.01%	5.72	2.48
Feb-02	218	980511	0.02%	1.49%	66	863078	0.01%	11.3	5.87



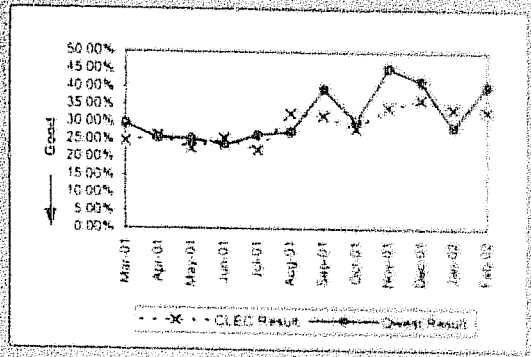
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	127	865548	0.01%	1.21%	101	832725	0.01%	1.5	-0.09
Sep-01	106	866997	0.01%	1.11%	79	838820	0.01%	1.89	0.15
Oct-01	101	890149	0.01%	1.07%	66	846799	0.01%	2.65	0.61
Nov-01	82	913315	0.01%	0.95%	68	869808	0.01%	0.88	-0.47
Dec-01	69	933824	0.01%	0.86%	45	877674	0.01%	2.12	0.29
Jan-02	130	955150	0.01%	1.17%	57	880307	0.01%	6	2.65
Feb-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)-- Interval Zone One and Two

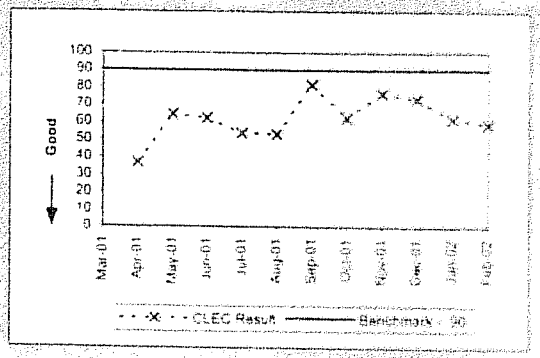
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	65	263	24.71%	43.14%	68	230	29.57%	-1.18	-1.72
Apr-01	64	243	26.34%	44.05%	63	246	25.61%	0.18	-0.89
May-01	64	282	22.70%	41.89%	68	268	25.37%	-0.72	-1.44
Jun-01	69	269	25.65%	43.67%	57	240	23.75%	0.49	-0.7
Jul-01	64	287	22.30%	41.63%	61	230	26.52%	-1.08	-1.66
Aug-01	81	248	32.66%	46.90%	53	193	27.46%	1.17	-0.29
Sep-01	70	219	31.96%	46.63%	67	169	39.65%	-1.53	-1.93
Oct-01	54	190	28.42%	45.10%	43	141	30.50%	-0.41	-1.25
Nov-01	60	174	34.48%	47.53%	85	186	45.70%	-2.13	-2.3
Dec-01	55	150	36.67%	48.19%	48	115	41.74%	-0.83	-1.5
Jan-02	82	241	34.02%	47.38%	31	108	28.70%	0.98	-0.41
Feb-02	109	327	33.33%	47.14%	45	111	40.54%	-1.34	-1.81



Checklist #1 - Collocation

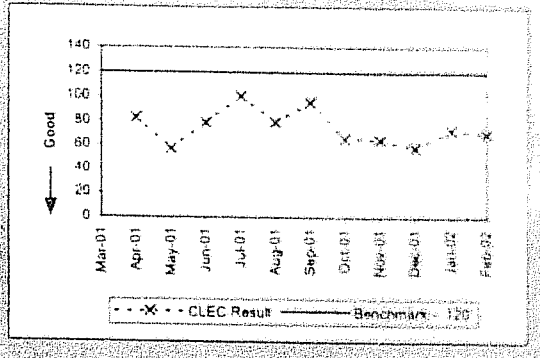
Scheduled Interval 90 Calender Days or Less (Average Days) (CP-1A)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01	37	1	37.00	
May-01	194	3	64.67	7.09
Jun-01	188	3	62.67	8.08
Jul-01	216	4	54.00	13.44
Aug-01	107	2	53.50	16.26
Sep-01	164	2	82.00	1.41
Oct-01	439	7	62.71	15.98
Nov-01	154	2	77.00	7.07
Dec-01	221	3	73.67	12.06
Jan-02	310	5	62.00	
Feb-02	118	2	59.00	



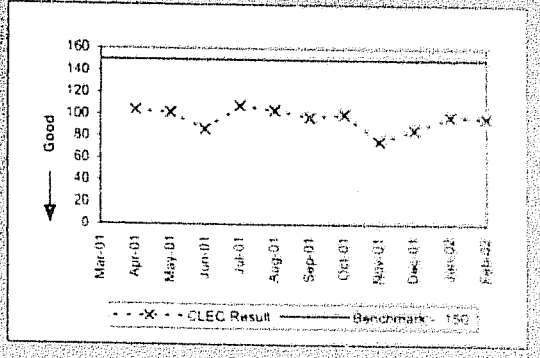
Scheduled Interval 91 to 120 Calendar Days (Average Days) (CP-1B)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01	414	5	82.80	24.59
May-01	514	9	57.11	31.69
Jun-01	395	5	79.00	13.93
Jul-01	806	8	100.75	11.09
Aug-01	874	11	79.45	16.66
Sep-01	384	4	96.00	17.57
Oct-01	394	6	65.67	24.39
Nov-01	324	5	64.80	16.02
Dec-01	350	6	58.33	4.46
Jan-02	438	6	73.00	
Feb-02	210	3	70.00	



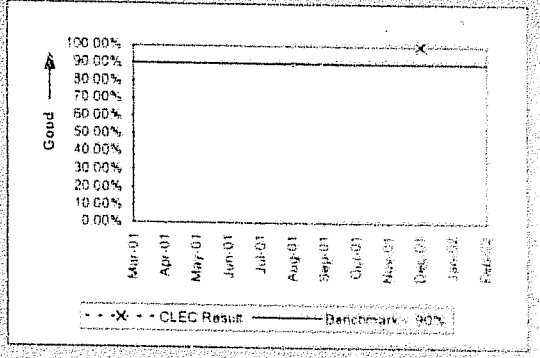
Scheduled Interval 121 to 150 Calendar Days (Average Days) (CP-1C)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01	3443	33	104.33	22.67
May-01	1424	14	101.71	32.44
Jun-01	1304	15	86.93	26.33
Jul-01	2604	24	108.50	18.44
Aug-01	3228	31	104.13	26.24
Sep-01	783	8	97.88	27.04
Oct-01	805	8	100.62	21.19
Nov-01	838	11	76.18	15.25
Dec-01	1039	12	86.58	24.88
Jan-02	395	4	98.75	
Feb-02	584	6	97.33	



Forcasted Collocations (Percent) (CP-2A)

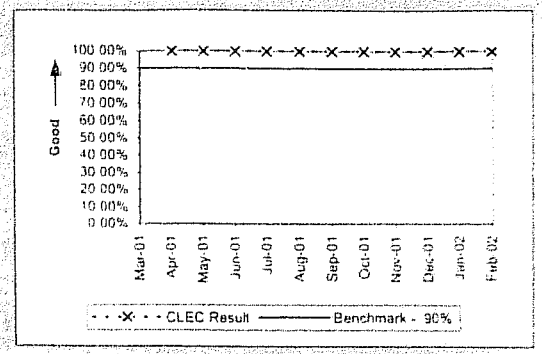
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	1	1	100.00%	0.00%
Jan-02				
Feb-02				



Checklist #1 - Collocation

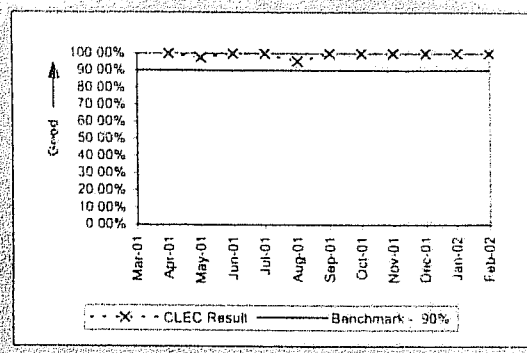
Percent Late Collocations (Percent) (CP-2B)

Qwest Num	CLEC Denom	CLEC Result	CLEC Std Dev
6	6	100.00%	0.00%
12	12	100.00%	0.00%
8	8	100.00%	0.00%
12	12	100.00%	0.00%
13	13	100.00%	0.00%
6	6	100.00%	0.00%
13	13	100.00%	0.00%
7	7	100.00%	0.00%
8	8	100.00%	0.00%
11	11	100.00%	
6	6	100.00%	



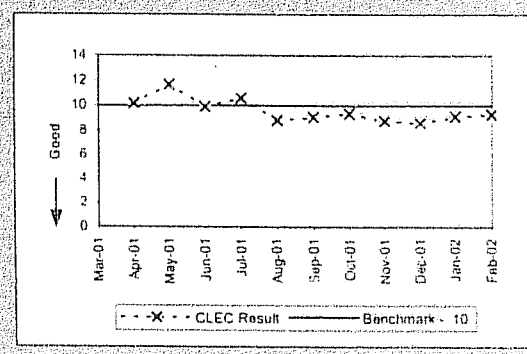
Percent Installations Longer than 120 Days (Percent) (CP-2C)

Qwest Num	CLEC Denom	CLEC Result	CLEC Std Dev
78	78	100.00%	0.00%
39	40	97.50%	15.61%
26	26	100.00%	0.00%
39	39	100.00%	0.00%
41	43	95.35%	21.06%
21	21	100.00%	0.00%
23	23	100.00%	0.00%
18	18	100.00%	0.00%
28	28	100.00%	0.00%
27	27	100.00%	
23	23	100.00%	



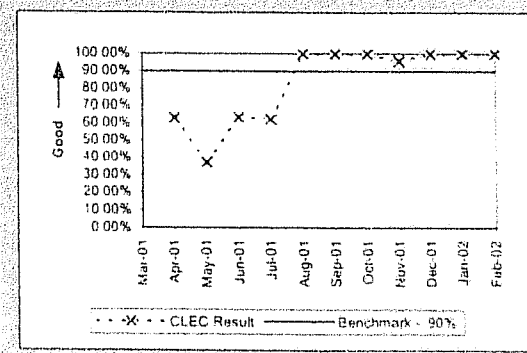
Average Feasibility Study Interval (Average Days) (CP-3)

Qwest Num	CLEC Denom	CLEC Result	CLEC Std Dev
480	47	10.21	1.77
514	44	11.68	2.07
367	37	9.92	1.82
340	32	10.62	1.86
407	46	8.85	0.87
374	41	9.12	0.95
216	23	9.39	0.78
132	15	8.80	1.26
225	26	8.65	1.50
352	39	9.15	
195	21	9.33	



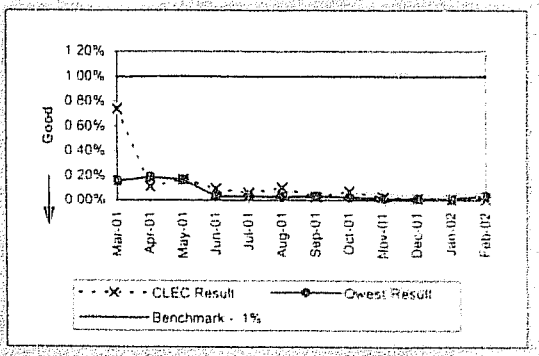
Percent Feasibility Study Commitments Met (Percent) (CP-4)

Qwest Num	CLEC Denom	CLEC Result	CLEC Std Dev
36	57	63.16%	48.24%
18	48	37.50%	48.41%
26	41	63.41%	48.17%
25	40	62.50%	48.41%
50	50	100.00%	0.00%
47	47	100.00%	0.00%
36	36	100.00%	0.00%
24	25	96.00%	19.60%
28	28	100.00%	0.00%
49	49	100.00%	
31	31	100.00%	

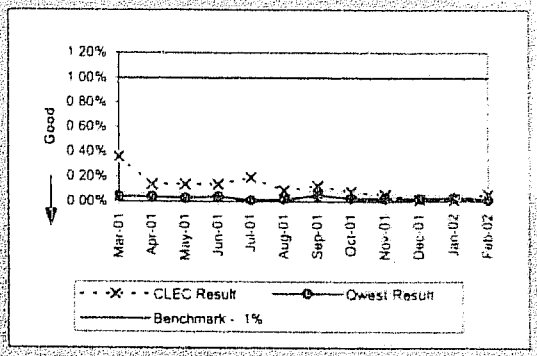


Checklist #1 - Trunk Blocking

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Denom	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	373.49	244635	0.15%	117.15	70.22
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	454.65	244819	0.19%	-11.1	-7.75
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	391.59	236573	0.17%	0.82	-0.5
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	84.07	236577	0.04%	77.9	46.36
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	82.18	239137	0.03%	25.8	14.69
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	71.46	253345	0.03%	69.72	41.38
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	64.8	256225	0.03%	-4.62	-3.81
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	88.09	258431	0.03%	51.53	30.33
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	37.13	257615	0.01%	32.98	19.05
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	35.04	248799	0.01%	-0.12	-1.07
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	31.99	245265	0.01%	-8.4	-6.1
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	87.39	256302	0.03%	-22.27	-14.54



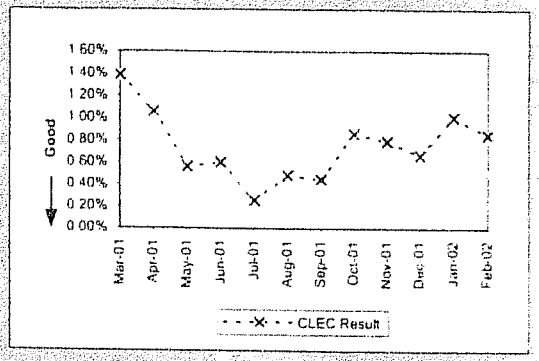
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Denom	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	161.57	359986	0.04%	193.78	116.81
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	144.23	367005	0.04%	64.47	38.2
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	111.02	372388	0.03%	103.68	62.03
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	159.75	381206	0.04%	50.06	29.43
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	43.54	391648	0.01%	254.9	153.97
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	72.27	395546	0.02%	68.5	40.64
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	205.03	395719	0.05%	33.17	19.16
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	105.53	400808	0.03%	34.94	20.24
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	94.79	400185	0.02%	28.61	16.39
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	99.08	433309	0.02%	-4.17	-3.53
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	129.84	424558	0.03%	-12.63	-8.68
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	44.95	409615	0.01%	104.95	62.81



Checklist #1 - Trunk Blocking

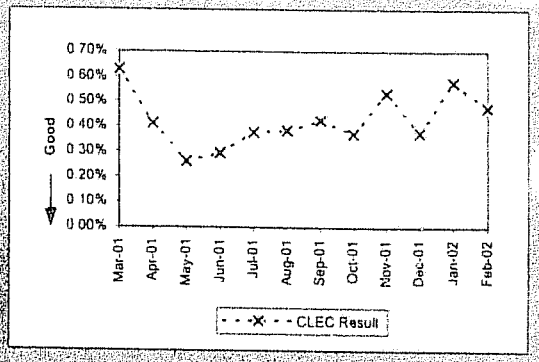
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C)

[illegible]	[illegible]	CLEC Denom	CLEC Result	CLEC Std Dev
[illegible]	[illegible]	122840	1.39%	6.46%
[illegible]	[illegible]	126764	1.05%	5.84%
[illegible]	[illegible]	130222	0.56%	3.78%
[illegible]	[illegible]	134826	0.60%	4.57%
[illegible]	[illegible]	134466	0.26%	2.19%
[illegible]	[illegible]	126258	0.49%	3.55%
[illegible]	[illegible]	128898	0.45%	3.71%
[illegible]	[illegible]	133826	0.86%	4.22%
[illegible]	[illegible]	137490	0.79%	4.79%
[illegible]	[illegible]	143010	0.67%	4.97%
[illegible]	[illegible]	142938	1.01%	5.50%
[illegible]	[illegible]	148626	0.85%	4.48%



Trunk Blockage to Qwest End Offices (Percent) (NI-1D)

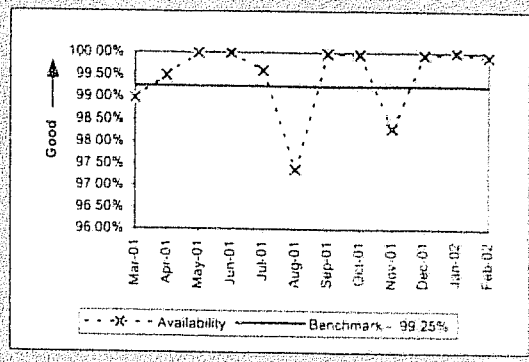
[illegible]	[illegible]	CLEC Denom	CLEC Result	CLEC Std Dev
[illegible]	[illegible]	57309	0.63%	3.53%
[illegible]	[illegible]	58365	0.41%	2.99%
[illegible]	[illegible]	60262	0.26%	1.56%
[illegible]	[illegible]	63682	0.30%	2.03%
[illegible]	[illegible]	63106	0.38%	1.72%
[illegible]	[illegible]	57130	0.38%	3.47%
[illegible]	[illegible]	67218	0.43%	2.87%
[illegible]	[illegible]	63106	0.37%	2.67%
[illegible]	[illegible]	67906	0.53%	3.94%
[illegible]	[illegible]	69010	0.37%	3.89%
[illegible]	[illegible]	71793	0.58%	3.83%
[illegible]	[illegible]	75309	0.48%	3.32%



Checklist #2 - Gateway Availability

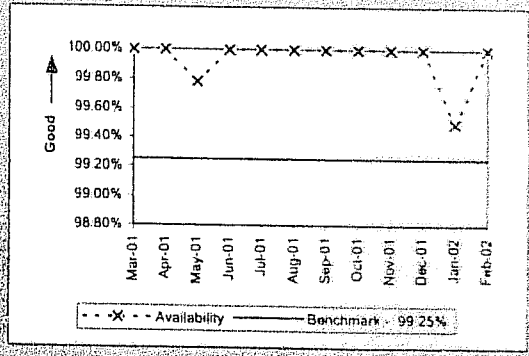
Gateway Availability - IMA-GUI (Percent) AP (GA-1A)

Availability
98.98%
99.49%
100.00%
100.00%
99.60%
97.38%
99.99%
99.97%
98.32%
99.94%
100.00%
99.91%



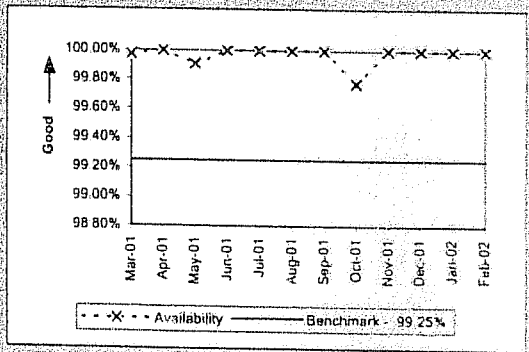
Gateway Availability - IMA-GUI (Percent) Fetch-n-Stuff (GA-1B)

Availability
100.00%
100.00%
99.78%
100.00%
100.00%
100.00%
100.00%
100.00%
100.00%
100.00%
99.50%
100.00%



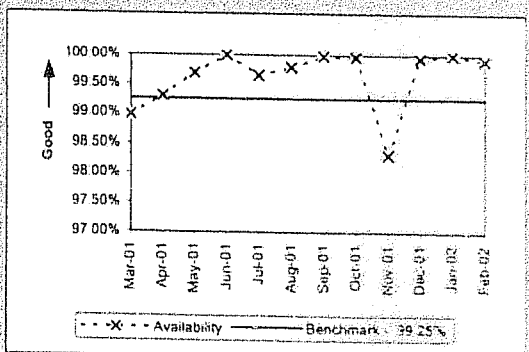
Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1C)

Availability
99.98%
100.00%
99.91%
100.00%
100.00%
100.00%
100.00%
99.77%
100.00%
100.00%
100.00%
100.00%



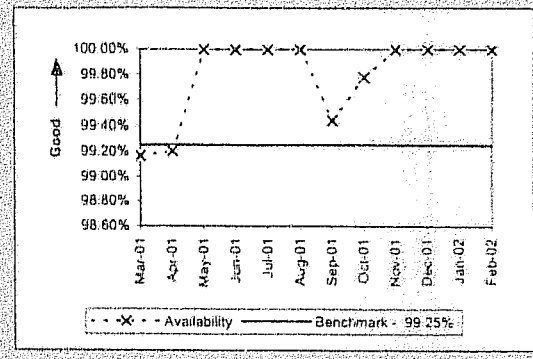
Gateway Availability - IMA-EDI (Percent) Default (GA-2)

Availability
98.98%
99.30%
99.69%
100.00%
99.65%
99.79%
99.99%
99.97%
98.32%
99.94%
100.00%
99.91%

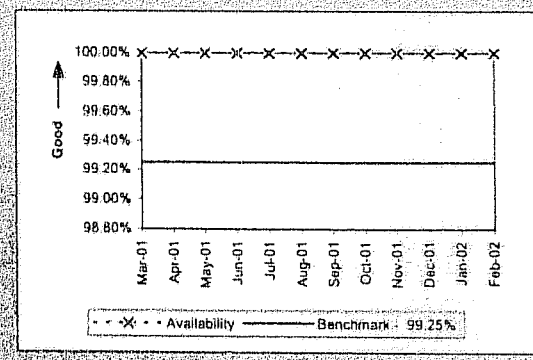


Checklist #2 - Gateway Availability

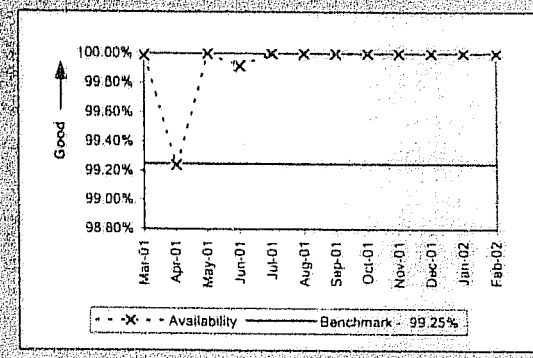
Availability
99.17%
99.20%
100.00%
100.00%
100.00%
100.00%
99.44%
99.78%
100.00%
100.00%
100.00%
100.00%



Availability
100.00%
100.00%
100.00%
100.00%
100.00%
100.00%
100.00%
100.00%
100.00%
100.00%
100.00%
100.00%



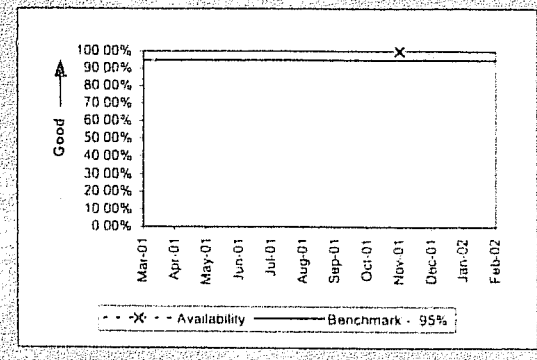
Availability
99.99%
99.24%
100.00%
99.92%
100.00%
100.00%
100.00%
100.00%
100.00%
100.00%
100.00%
100.00%



Checklist #2 - Gateway Availability

Software Releases (Percent) Default (GA-7)

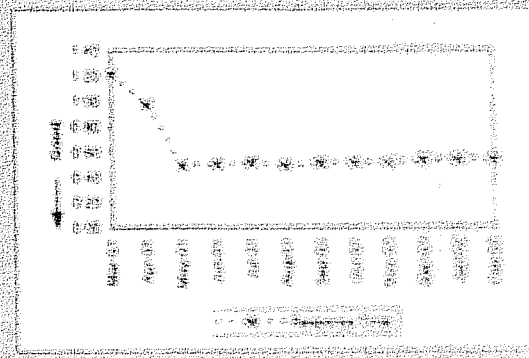
	Availability
	100.00%



Checklist #2 - Preorder Response Times - IMA

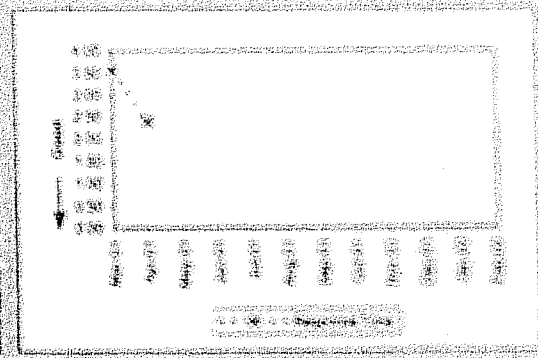
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1A-1(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	2069.12	1696	1.22	0.01
Apr-01	1538.6	1570	0.98	0.35
May-01	1007.5	2015	0.50	0.09
Jun-01	964.92	1892	0.51	0.14
Jul-01	902.2	1735	0.52	0.09
Aug-01	1187.5	2375	0.50	0.09
Sep-01	1100.84	2117	0.52	0.14
Oct-01	1233.44	2372	0.52	0.09
Nov-01	1210.56	2328	0.52	0.15
Dec-01	1598.4	2960	0.54	0.11
Jan-02	1733.94	3211	0.54	0.15
Feb-02	1540.62	2853	0.54	0.11



Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response (PO-1A-1(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	6071.68	1696	3.58	1.54
Apr-01	3768	1570	2.40	2.00
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				

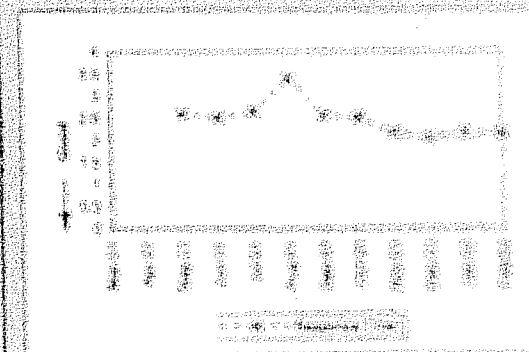


Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Accept (PO-1A-1(c))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	2510.08	1696	1.48	1.41
Apr-01	2967.3	1570	1.89	1.45
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				

Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response/Accept (PO-1A-1(d))

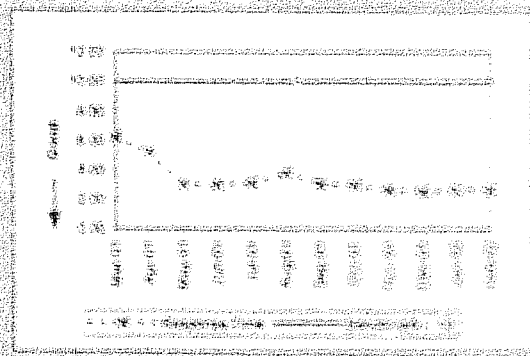
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01				
Apr-01				
May-01	5218.85	2015	2.59	2.15
Jun-01	4767.84	1892	2.52	2.05
Jul-01	4597.75	1735	2.65	1.47
Aug-01	8075	2375	3.40	2.23
Sep-01	5440.69	2117	2.57	0.86
Oct-01	5953.72	2372	2.51	1.10
Nov-01	5051.76	2328	2.17	1.58
Dec-01	6038.4	2960	2.04	1.30
Jan-02	6967.87	3211	2.17	1.43
Feb-02	6133.95	2853	2.15	1.55



Checklist #2 - Preorder Response Times - IMA

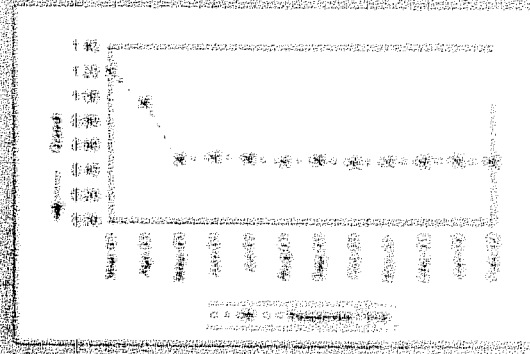
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Aggregate (PO-1A-1 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	10650.88	1696	6.28	
Apr-01	8273.9	1570	5.27	
May-01	6226.35	2015	3.09	
Jun-01	5732.76	1892	3.03	
Jul-01	5499.95	1735	3.17	
Aug-01	9262.5	2375	3.90	
Sep-01	6541.53	2117	3.09	
Oct-01	7187.16	2372	3.03	
Nov-01	6262.32	2328	2.69	
Dec-01	7636.8	2960	2.58	
Jan-02	8701.81	3211	2.71	
Feb-02	7674.57	2853	2.69	



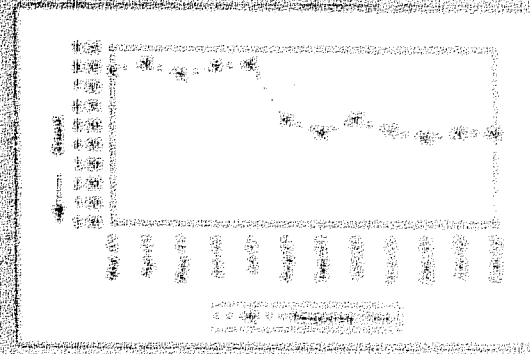
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Resp.Ev (PO-1A-2(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	2605.92	2136	1.22	[illegible]
Apr-01	1923.84	2004	0.96	[illegible]
May-01	1436.5	2873	0.50	[illegible]
Jun-01	1469	2825	0.52	[illegible]
Jul-01	1386.18	2718	0.51	[illegible]
Aug-01	1666	3400	0.49	[illegible]
Sep-01	1635	3270	0.50	[illegible]
Oct-01	1687.2	3515	0.48	[illegible]
Nov-01	1614.65	3285	0.49	[illegible]
Dec-01	1803.54	3706	0.49	[illegible]
Jan-02	1915.18	3820	0.50	[illegible]
Feb-02	1669.46	3379	0.49	[illegible]



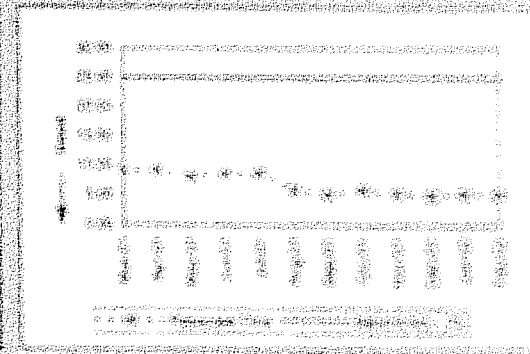
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1A-2(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	16767.6	2136	7.85	[illegible]
Apr-01	16573.08	2004	8.27	[illegible]
May-01	22150.83	2873	7.71	[illegible]
Jun-01	23052	2825	8.16	[illegible]
Jul-01	22477.86	2718	8.27	[illegible]
Aug-01	18394	3400	5.41	[illegible]
Sep-01	15565.2	3270	4.76	[illegible]
Oct-01	19191.9	3515	5.46	[illegible]
Nov-01	15973.07	3285	4.86	[illegible]
Dec-01	16687.24	3706	4.50	[illegible]
Jan-02	18228.93	3820	4.77	[illegible]
Feb-02	16088.53	3379	4.76	[illegible]



Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1A-2 Total)

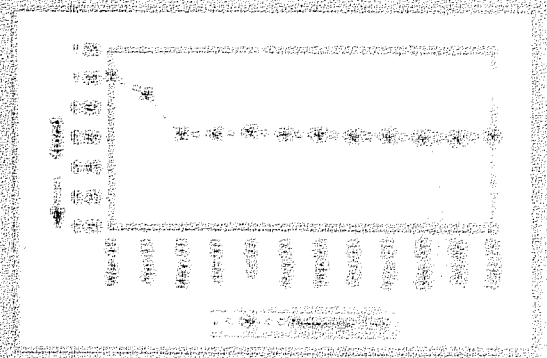
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	19373.52	2136	9.07	
Apr-01	18496.92	2004	9.23	
May-01	23587.33	2873	8.21	
Jun-01	24521	2825	8.68	
Jul-01	23864.04	2718	8.78	
Aug-01	20060	3400	5.90	
Sep-01	17200.2	3270	5.26	
Oct-01	20879.1	3515	5.94	
Nov-01	17587.72	3285	5.35	
Dec-01	18490.78	3706	4.99	
Jan-02	20144.11	3820	5.27	
Feb-02	17757.99	3379	5.26	



Checklist #2 - Preorder Response Times - IMA

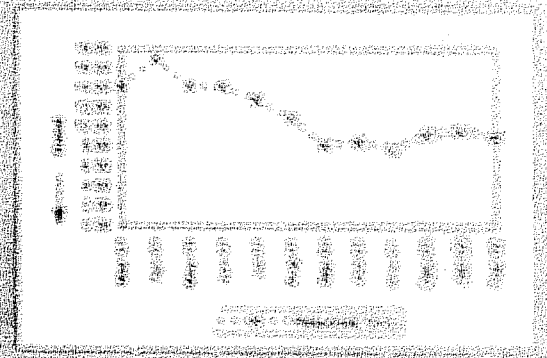
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1A-03)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	473.8	460	1.03	0.85
Apr-01	378	420	0.90	0.82
May-01	298.62	474	0.63	0.44
Jun-01	272.16	432	0.63	0.53
Jul-01	251.55	387	0.65	0.07
Aug-01	341.46	542	0.63	0.05
Sep-01	304.29	483	0.63	0.06
Oct-01	342.24	552	0.62	0.05
Nov-01	326.74	527	0.62	0.08
Dec-01	403.21	661	0.61	0.07
Jan-02	430.66	706	0.61	0.06
Feb-02	408.87	649	0.63	0.07



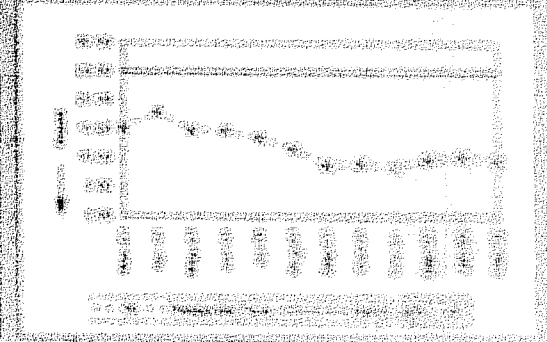
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1A-03)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	6545.8	460	14.23	10.84
Apr-01	7198.8	420	17.14	19.51
May-01	6797.16	474	14.34	2.95
Jun-01	6156	432	14.25	5.95
Jul-01	4992.3	387	12.90	3.60
Aug-01	6005.36	542	11.08	1.65
Sep-01	3994.41	483	8.27	2.56
Oct-01	4763.76	552	8.63	5.16
Nov-01	4147.49	527	7.87	2.25
Dec-01	6220.01	661	9.41	3.63
Jan-02	6862.32	706	9.72	3.03
Feb-02	5905.9	649	9.10	3.34



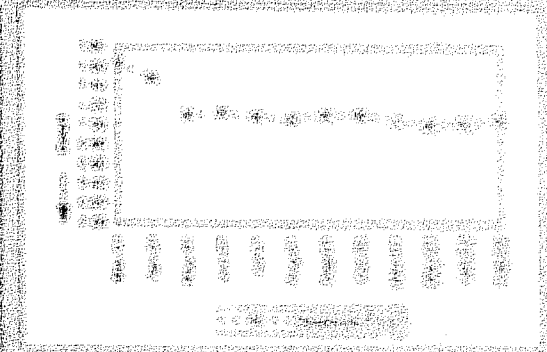
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1A-03) Points

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	7019.6	460	15.26	
Apr-01	7576.8	420	18.04	
May-01	7095.78	474	14.97	
Jun-01	6428.16	432	14.88	
Jul-01	5243.85	387	13.55	
Aug-01	6346.82	542	11.71	
Sep-01	4298.7	483	8.90	
Oct-01	5106	552	9.25	
Nov-01	4474.23	527	8.49	
Dec-01	6623.22	661	10.02	
Jan-02	7292.98	706	10.33	
Feb-02	6314.77	649	9.73	



Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1A-01)

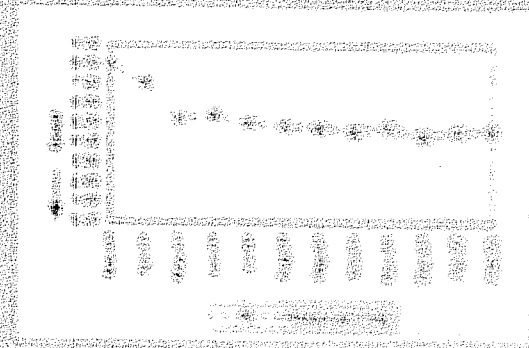
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	5971.24	3641	1.64	0.01
Apr-01	5058.55	3395	1.49	0.05
May-01	4642.02	4182	1.11	0.03
Jun-01	4594.2	4016	1.14	0.05
Jul-01	4216.3	3803	1.10	0.04
Aug-01	5564.16	5102	1.09	0.06
Sep-01	5418.56	4838	1.12	0.03
Oct-01	5821.76	5190	1.12	0.03
Nov-01	5664.41	5283	1.07	0.02
Dec-01	5823.21	5288	1.05	0.03
Jan-02	6055.01	5902	1.03	0.01
Feb-02	5649.5	5271	1.07	0.02



Checklist #2 - Pre-Order Response Times - 271

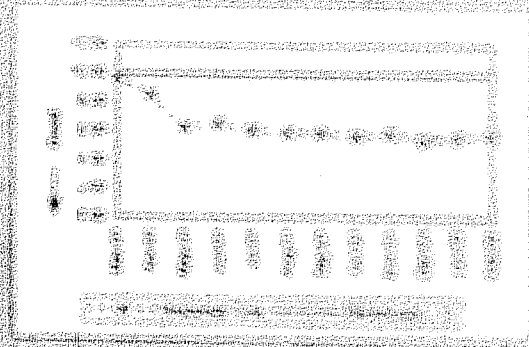
Pre-Order Response Times (Address Validation (Avg Sec) OA Response [illegible])

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	29419.28	3641	[illegible]	[illegible]
Apr-01	24070.55	3395	[illegible]	[illegible]
May-01	22039.14	4132	[illegible]	[illegible]
Jun-01	21963.5	4030	[illegible]	[illegible]
Jul-01	19394.98	3833	[illegible]	[illegible]
Aug-01	25347.84	5152	[illegible]	[illegible]
Sep-01	23367.54	4538	[illegible]	[illegible]
Oct-01	24170.7	5198	[illegible]	[illegible]
Nov-01	25762.56	5289	[illegible]	[illegible]
Dec-01	25264.91	5688	[illegible]	[illegible]
Jan-02	27527.29	5902	[illegible]	[illegible]
Feb-02	24920.7	5271	[illegible]	[illegible]



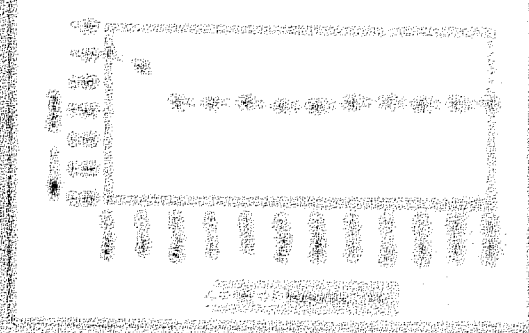
Pre-Order Response Times (Address Validation (Avg Sec) OA Response [illegible])

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	35390.52	3641	[illegible]	[illegible]
Apr-01	29129.1	3395	[illegible]	[illegible]
May-01	26681.16	4132	[illegible]	[illegible]
Jun-01	26557.7	4030	[illegible]	[illegible]
Jul-01	23611.28	3833	[illegible]	[illegible]
Aug-01	30912	5152	[illegible]	[illegible]
Sep-01	28786.1	4538	[illegible]	[illegible]
Oct-01	29992.46	5198	[illegible]	[illegible]
Nov-01	31426.97	5289	[illegible]	[illegible]
Dec-01	31089.12	5688	[illegible]	[illegible]
Jan-02	33582.3	5902	[illegible]	[illegible]
Feb-02	30570.2	5271	[illegible]	[illegible]



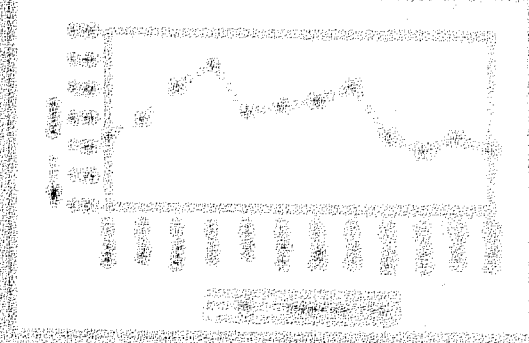
Pre-Order Response Times (Get CSR) (Avg Sec) OA Response [illegible]

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	467.16	[illegible]	[illegible]	[illegible]
Apr-01	385.48	[illegible]	[illegible]	[illegible]
May-01	298.82	[illegible]	[illegible]	[illegible]
Jun-01	284.75	[illegible]	[illegible]	[illegible]
Jul-01	261.8	[illegible]	[illegible]	[illegible]
Aug-01	372.9	[illegible]	[illegible]	[illegible]
Sep-01	331.32	[illegible]	[illegible]	[illegible]
Oct-01	391.21	[illegible]	[illegible]	[illegible]
Nov-01	450.21	[illegible]	[illegible]	[illegible]
Dec-01	556.34	[illegible]	[illegible]	[illegible]
Jan-02	606.01	[illegible]	[illegible]	[illegible]
Feb-02	540.82	[illegible]	[illegible]	[illegible]



Pre-Order Response Times (Get CSR) (Avg Sec) OA Response [illegible]

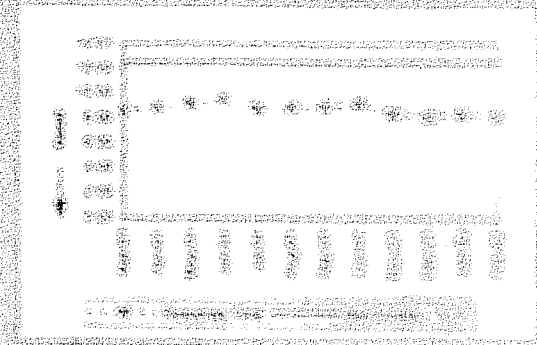
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	3526.6	[illegible]	[illegible]	[illegible]
Apr-01	3356.19	[illegible]	[illegible]	[illegible]
May-01	3826.68	[illegible]	[illegible]	[illegible]
Jun-01	3812.25	[illegible]	[illegible]	[illegible]
Jul-01	3137.75	[illegible]	[illegible]	[illegible]
Aug-01	4672.55	[illegible]	[illegible]	[illegible]
Sep-01	4196.72	[illegible]	[illegible]	[illegible]
Oct-01	4981.87	[illegible]	[illegible]	[illegible]
Nov-01	4989.91	[illegible]	[illegible]	[illegible]
Dec-01	6140.98	[illegible]	[illegible]	[illegible]
Jan-02	7848	[illegible]	[illegible]	[illegible]
Feb-02	5938.37	[illegible]	[illegible]	[illegible]



Checklist #2 - Pre-Order Response Times - OSS

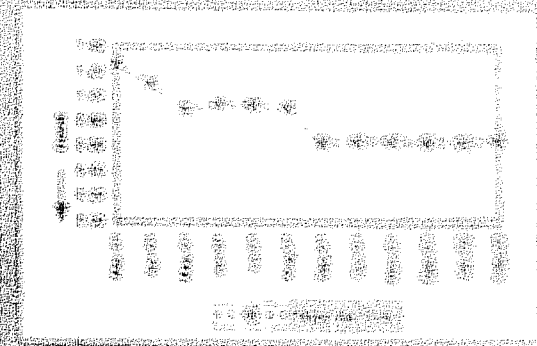
Pre-Order Response Times (Get CSR) (Avg Sec) MA Aggregate (Product Type)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	3993.75	458	8.72	[illegible]
Apr-01	3741.67	419	8.93	[illegible]
May-01	4125.5	446	9.25	[illegible]
Jun-01	4097	425	9.64	[illegible]
Jul-01	3399.55	385	8.83	[illegible]
Aug-01	5045.45	545	9.26	[illegible]
Sep-01	4528.04	502	9.02	[illegible]
Oct-01	5273.1	567	9.30	[illegible]
Nov-01	5440.12	540	8.46	[illegible]
Dec-01	6696.7	657	9.25	[illegible]
Jan-02	7454.01	694	8.43	[illegible]
Feb-02	6477.19	744	8.71	[illegible]



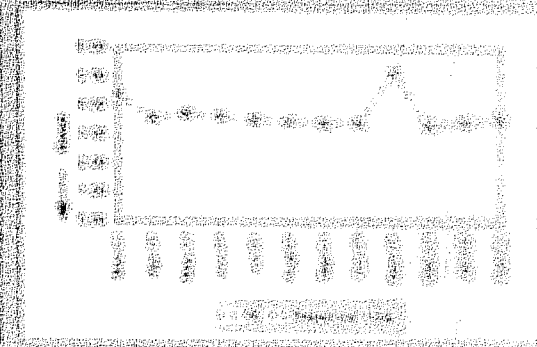
Pre-Order Response Times (TN Reservation) (Avg Sec) MA Aggregate (Product Type)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	1744.98	[illegible]	1.27	[illegible]
Apr-01	2738.37	[illegible]	1.11	[illegible]
May-01	5862.22	[illegible]	[illegible]	[illegible]
Jun-01	6193.05	[illegible]	[illegible]	[illegible]
Jul-01	7121.44	[illegible]	[illegible]	[illegible]
Aug-01	9027.04	[illegible]	[illegible]	[illegible]
Sep-01	926.72	[illegible]	[illegible]	[illegible]
Oct-01	1025.7	[illegible]	[illegible]	[illegible]
Nov-01	955.49	[illegible]	[illegible]	[illegible]
Dec-01	1002.16	[illegible]	[illegible]	[illegible]
Jan-02	996.11	[illegible]	[illegible]	[illegible]
Feb-02	946.51	[illegible]	[illegible]	[illegible]



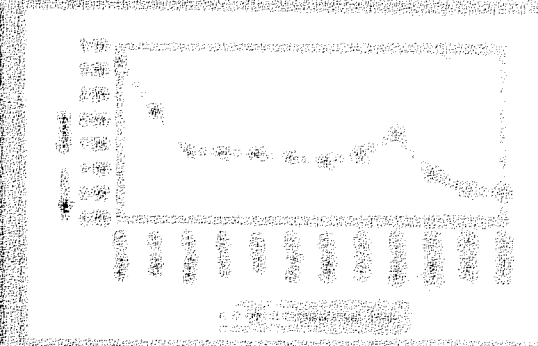
Pre-Order Response Times (TN Reservation) (Avg Sec) MA Aggregate (Product Type)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	6045.6	[illegible]	[illegible]	[illegible]
Apr-01	8807.19	[illegible]	[illegible]	[illegible]
May-01	24157.5	[illegible]	[illegible]	[illegible]
Jun-01	23729.16	[illegible]	[illegible]	[illegible]
Jul-01	26819.04	[illegible]	[illegible]	[illegible]
Aug-01	34047.64	[illegible]	[illegible]	[illegible]
Sep-01	4952.16	[illegible]	[illegible]	[illegible]
Oct-01	5428.32	[illegible]	[illegible]	[illegible]
Nov-01	7561.88	[illegible]	[illegible]	[illegible]
Dec-01	5306.52	[illegible]	[illegible]	[illegible]
Jan-02	5394.82	[illegible]	[illegible]	[illegible]
Feb-02	5178.67	[illegible]	[illegible]	[illegible]



Pre-Order Response Times (TN Reservation) (Avg Sec) MA Aggregate (Product Type)

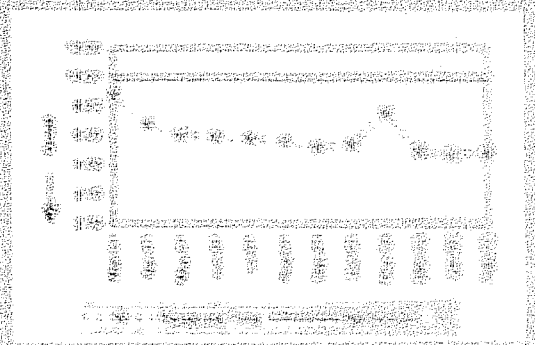
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	4383.06	[illegible]	[illegible]	[illegible]
Apr-01	5402.73	[illegible]	[illegible]	[illegible]
May-01	9018.8	[illegible]	[illegible]	[illegible]
Jun-01	8931.03	[illegible]	[illegible]	[illegible]
Jul-01	10303.06	[illegible]	[illegible]	[illegible]
Aug-01	12657.48	[illegible]	[illegible]	[illegible]
Sep-01	1756.56	[illegible]	[illegible]	[illegible]
Oct-01	2161.86	[illegible]	[illegible]	[illegible]
Nov-01	2585.74	[illegible]	[illegible]	[illegible]
Dec-01	1535.06	[illegible]	[illegible]	[illegible]
Jan-02	1007.34	[illegible]	[illegible]	[illegible]
Feb-02	854.51	[illegible]	[illegible]	[illegible]



Checklist 2 - Pre-Order Response Times - Test

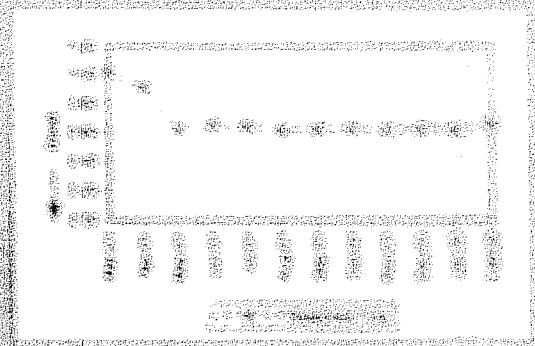
Pre-Order Response Times (TN Residential) (Avg Sec) (MA Aggregate - Product Total)

Date	CLEC Num	CLEC Denom	Response Time	Sort Date
Mar-01	12173.64	1374	8.86	
Apr-01	16948.29	2467	6.87	
May-01	39038.52	5443	8.00	
Jun-01	38853.24	6535	5.95	
Jul-01	44243.84	7575	5.84	
Aug-01	55732.16	9812	5.68	
Sep-01	7645.44	1444	5.29	
Oct-01	8615.88	1579	5.46	
Nov-01	11103.11	1885	5.89	
Dec-01	7843.74	1575	4.98	
Jan-02	7398.27	1558	4.75	
Feb-02	6979.69	1437	4.86	



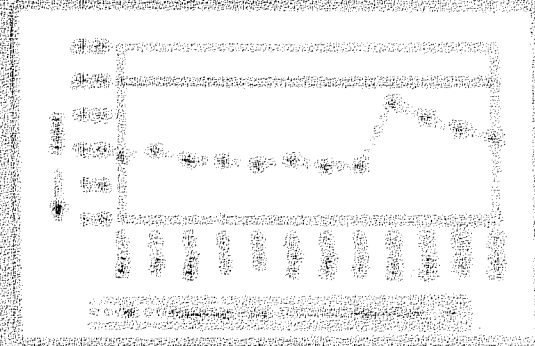
Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) (MA Aggregate - Product Total)

Date	CLEC Num	CLEC Denom	Response Time	Sort Date
Mar-01	440.84	432	1.02	
Apr-01	356.96	389	0.92	
May-01	253.26	403	0.63	
Jun-01	246.19	373	0.66	
Jul-01	219.05	327	0.67	
Aug-01	298.22	437	0.68	
Sep-01	290.43	445	0.65	
Oct-01	320.67	509	0.63	
Nov-01	301.92	487	0.62	
Dec-01	331.91	500	0.66	
Jan-02	338.37	544	0.62	
Feb-02	509.78	564	0.90	



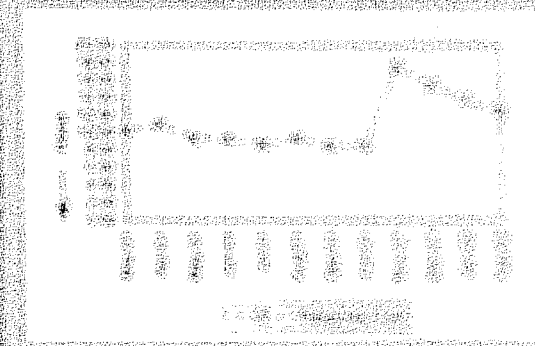
Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) (MA Aggregate - Product Total)

Date	CLEC Num	CLEC Denom	Response Time	Sort Date
Mar-01	3965.76	432	9.18	
Apr-01	3918.8	389	10.08	
May-01	3509.46	403	8.71	
Jun-01	3230.18	373	8.66	
Jul-01	2733.07	327	8.36	
Aug-01	4237.61	437	9.70	
Sep-01	3632.68	445	8.16	
Oct-01	4066.91	509	7.99	
Nov-01	3284.03	487	6.74	
Dec-01	7861.73	500	15.72	
Jan-02	7216.95	544	13.27	
Feb-02	9093.54	564	16.12	



Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) (MA Aggregate - Product Total)

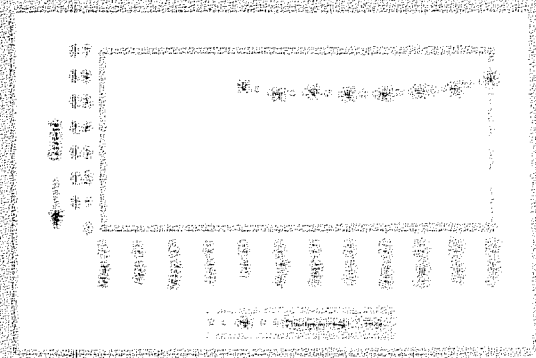
Date	CLEC Num	CLEC Denom	Response Time	Sort Date
Mar-01	4408.4	432	10.20	
Apr-01	4275.76	389	10.99	
May-01	3752.72	403	9.31	
Jun-01	3476.35	373	9.32	
Jul-01	2952.12	327	9.03	
Aug-01	4535.83	437	10.38	
Sep-01	3923.11	445	8.82	
Oct-01	4387.54	509	8.62	
Nov-01	8585.95	487	17.63	
Dec-01	8193.64	500	16.39	
Jan-02	7555.32	544	13.89	
Feb-02	9602.32	564	17.02	



Checklist #2 - Preorder Response Times - [illegible]

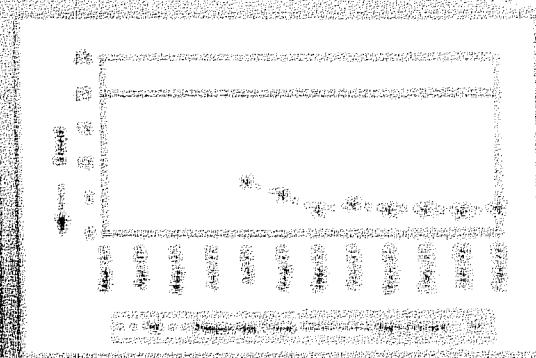
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) (MA Residence [illegible])

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	175.84	314	0.56	[illegible]
Aug-01	228.96	432	0.53	[illegible]
Sep-01	233.28	432	0.54	[illegible]
Oct-01	240.62	454	0.53	[illegible]
Nov-01	224.72	424	0.53	[illegible]
Dec-01	237.06	439	0.54	[illegible]
Jan-02	249.7	454	0.55	[illegible]
Feb-02	240.13	407	0.59	[illegible]



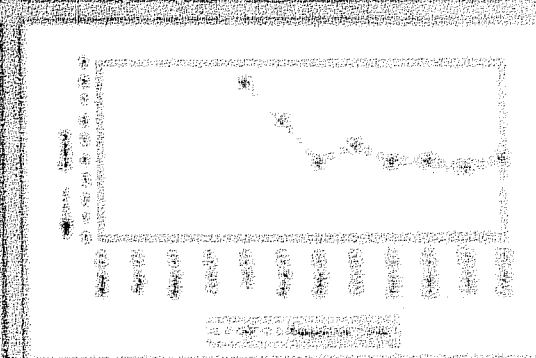
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) (MA Residence [illegible])

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	2336.16	314	7.44	[illegible]
Aug-01	2376	432	5.50	[illegible]
Sep-01	1447.2	432	3.35	[illegible]
Oct-01	1920.42	454	4.23	[illegible]
Nov-01	1450.08	424	3.42	[illegible]
Dec-01	1510.16	439	3.44	[illegible]
Jan-02	1389.24	454	3.06	[illegible]
Feb-02	1416.36	407	3.48	[illegible]



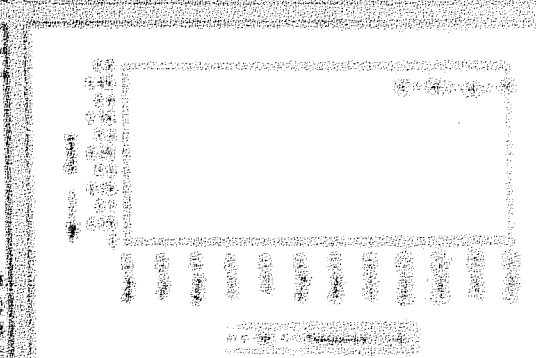
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) (MA Residence [illegible])

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	2512	314	[illegible]	
Aug-01	2604.96	432	[illegible]	
Sep-01	1680.48	432	[illegible]	
Oct-01	2161.04	454	[illegible]	
Nov-01	1674.8	424	[illegible]	
Dec-01	1747.22	439	[illegible]	
Jan-02	1638.94	454	[illegible]	
Feb-02	1656.49	407	[illegible]	



Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) (MA Residence [illegible])

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	612.96	1401	[illegible]	[illegible]
Dec-01	779.61	1760	[illegible]	[illegible]
Jan-02	999.98	2303	[illegible]	[illegible]
Feb-02	912.04	2052	[illegible]	[illegible]



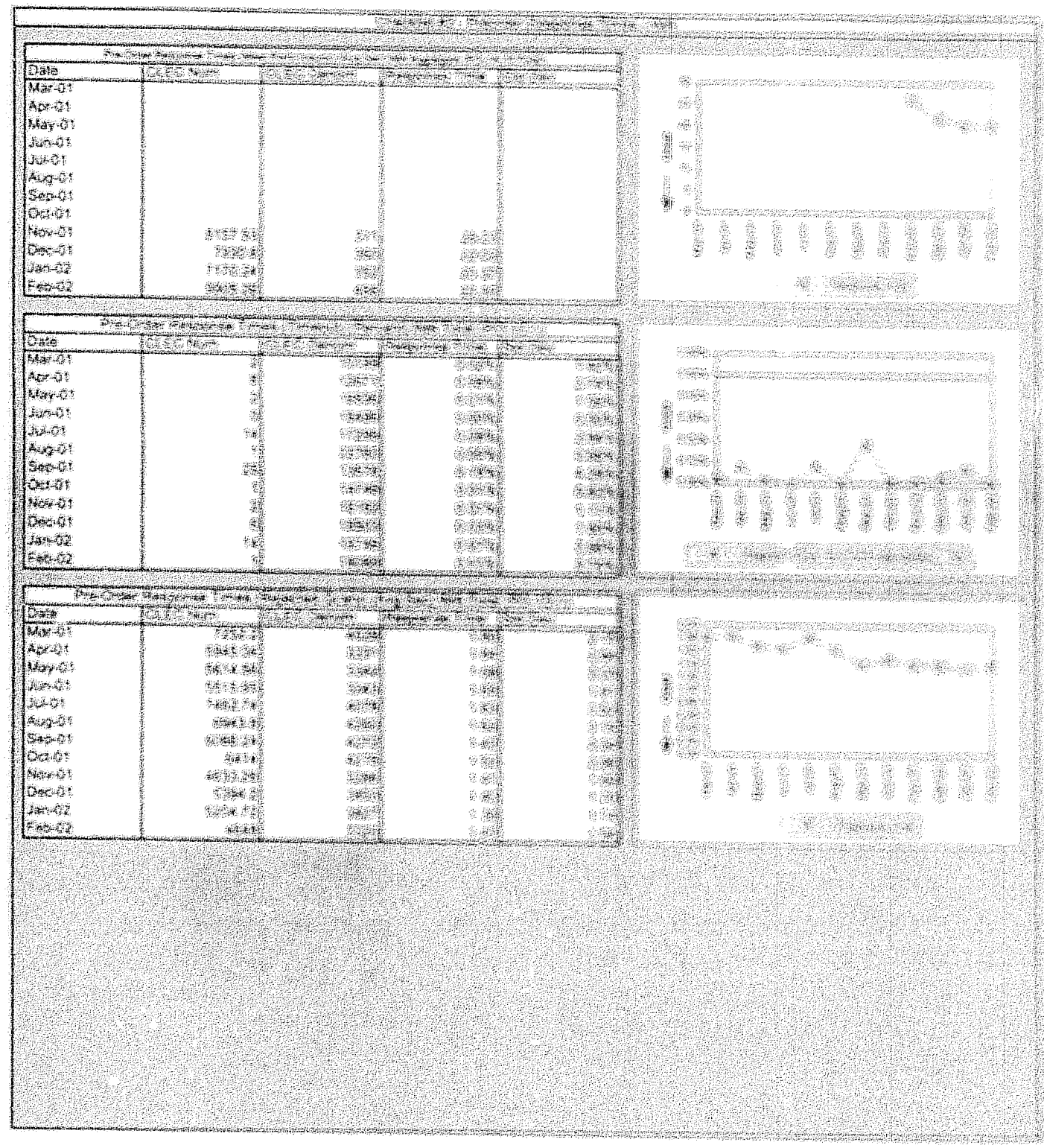
Date	CLEC Num	CLEC Denom	Response Time	Sec Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	25049.35	[illegible]	[illegible]	[illegible]
Dec-01	32078.54	[illegible]	[illegible]	[illegible]
Jan-02	42068.82	[illegible]	[illegible]	[illegible]
Feb-02	37187.13	[illegible]	[illegible]	[illegible]

Date	CLEC Num	CLEC Denom	Response Time	Sec Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	25662.31	[illegible]	[illegible]	[illegible]
Dec-01	32656.15	[illegible]	[illegible]	[illegible]
Jan-02	43066.8	[illegible]	[illegible]	[illegible]
Feb-02	38099.17	[illegible]	[illegible]	[illegible]

Pre-Order Response Times (West Point Helpdesk Avg. Sec. Not Response Time)

Date	CLEC Num	CLEC Denom	Response Time	Sec Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	145.17	[illegible]	[illegible]	[illegible]
Dec-01	169.2	[illegible]	[illegible]	[illegible]
Jan-02	155.44	[illegible]	[illegible]	[illegible]
Feb-02	228.88	[illegible]	[illegible]	[illegible]

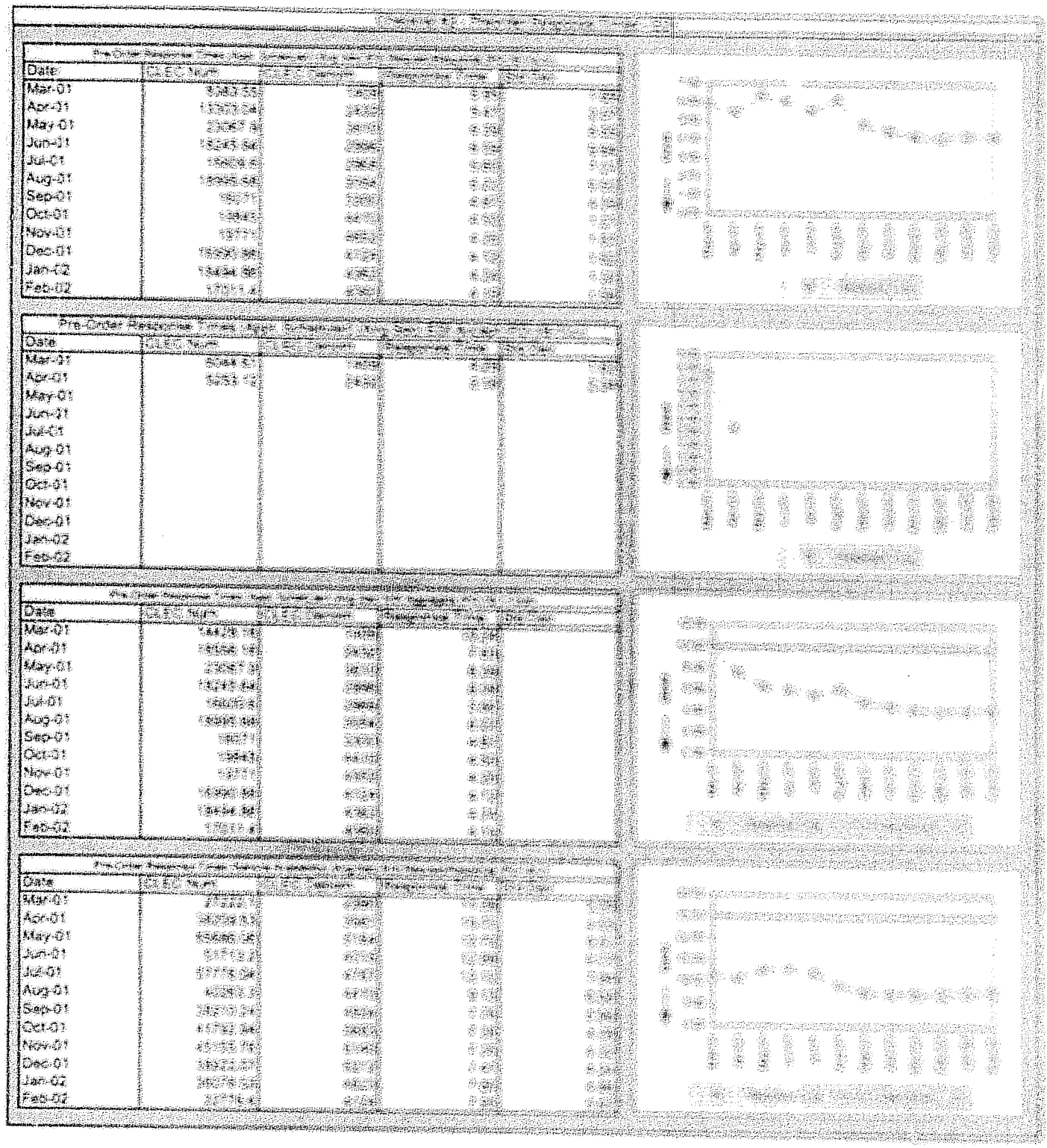
Date	CLEC Num	CLEC Denom	Response Time	Sec Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	8011.36	[illegible]	[illegible]	[illegible]
Dec-01	7161.6	[illegible]	[illegible]	[illegible]
Jan-02	7994.8	[illegible]	[illegible]	[illegible]
Feb-02	9675.4	[illegible]	[illegible]	[illegible]



Date	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	[illegible]	[illegible]	[illegible]	
Dec-01	[illegible]	[illegible]	[illegible]	
Jan-02	[illegible]	[illegible]	[illegible]	
Feb-02	[illegible]	[illegible]	[illegible]	

Date	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

Date	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



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Jun-01	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]	[illegible]

Date	[illegible]	[illegible]	[illegible]	[illegible]
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May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				

Date	[illegible]	[illegible]	[illegible]	[illegible]
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Aug-01	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]	[illegible]

Date	[illegible]	[illegible]	[illegible]	[illegible]
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Jun-01	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]	[illegible]

Date	[illegible]
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Aug-01	[illegible]
Sep-01	[illegible]
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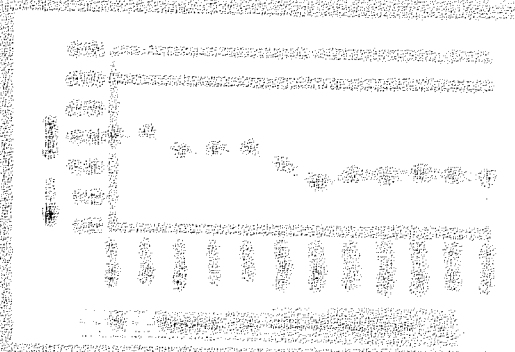
Jan-02	[illegible]
Feb-02	[illegible]



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Aug-01	[illegible]
Sep-01	[illegible]
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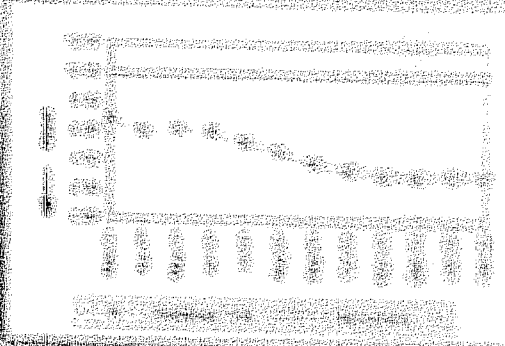

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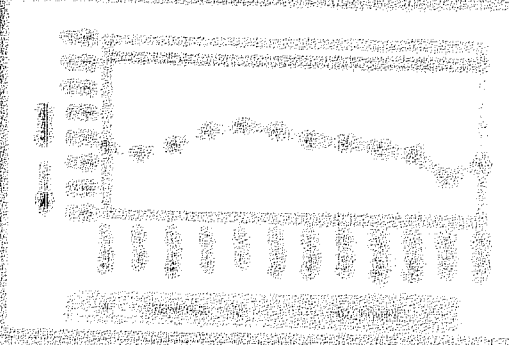
Jul-01	[illegible]
Aug-01	[illegible]
Sep-01	[illegible]
Oct-01	[illegible]
Nov-01	[illegible]
Dec-01	[illegible]
Jan-02	[illegible]
Feb-02	[illegible]



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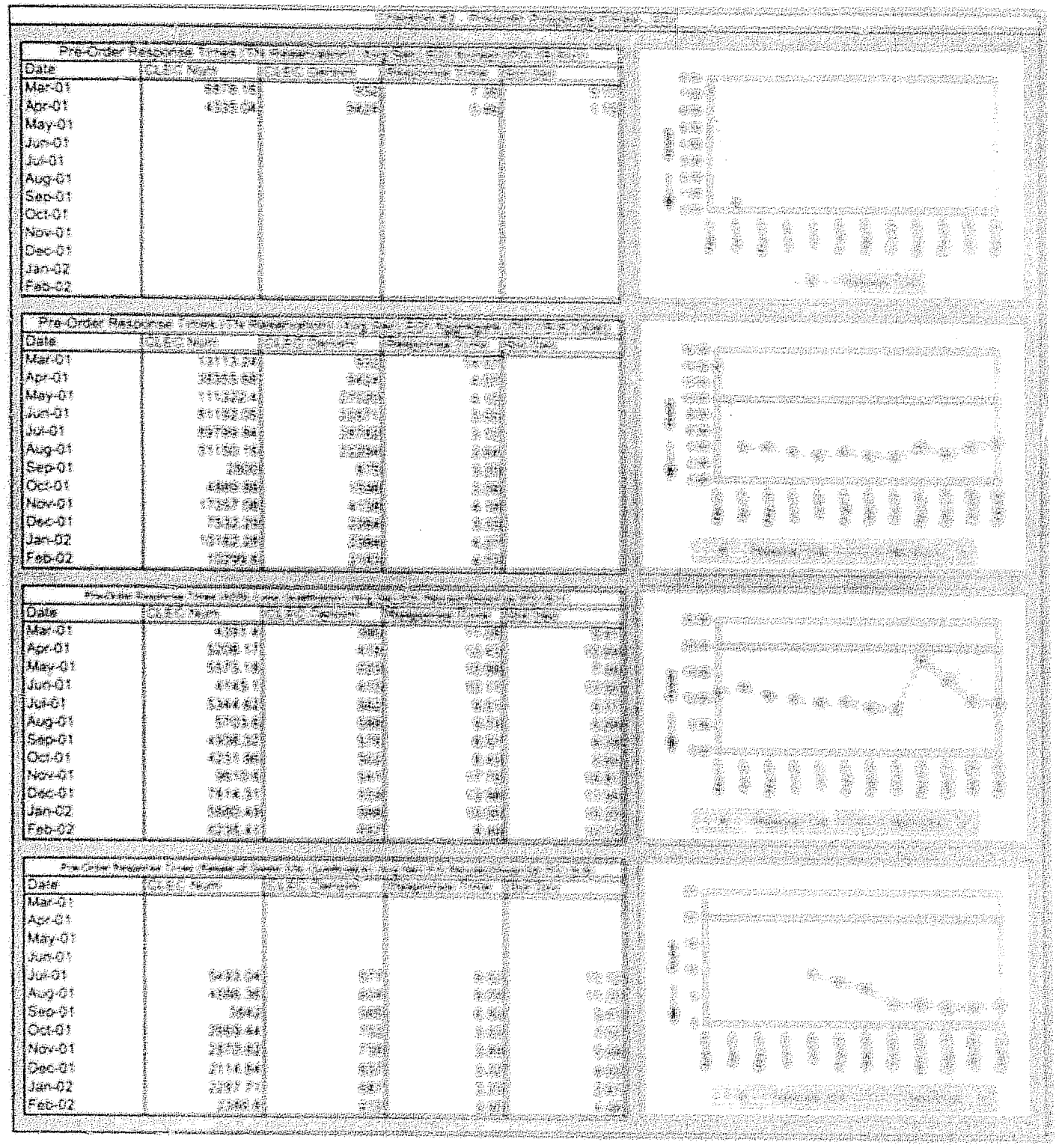
Aug-01	[illegible]
Sep-01	[illegible]
Oct-01	[illegible]
Nov-01	[illegible]
Dec-01	[illegible]
Jan-02	[illegible]
Feb-02	[illegible]



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Apr-01	[illegible]	[illegible]	[illegible]	[illegible]
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				

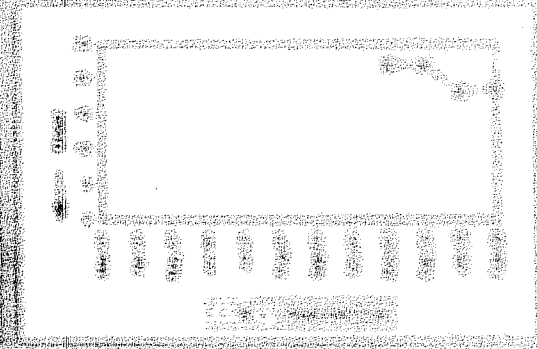
Date	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	
Apr-01	[illegible]	[illegible]	[illegible]	
May-01	[illegible]	[illegible]	[illegible]	
Jun-01	[illegible]	[illegible]	[illegible]	
Jul-01	[illegible]	[illegible]	[illegible]	
Aug-01	[illegible]	[illegible]	[illegible]	
Sep-01	[illegible]	[illegible]	[illegible]	
Oct-01	[illegible]	[illegible]	[illegible]	
Nov-01	[illegible]	[illegible]	[illegible]	
Dec-01	[illegible]	[illegible]	[illegible]	
Jan-02	[illegible]	[illegible]	[illegible]	
Feb-02	[illegible]	[illegible]	[illegible]	

Date	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]	[illegible]

Date	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]	[illegible]

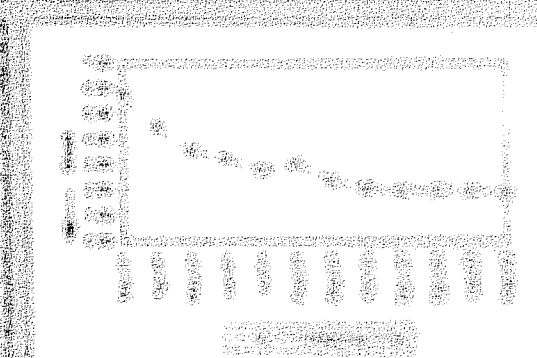
Date	CLEC Num	CLEC Denom	Response Time	Qwest
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]	[illegible]

Date	CLEC Num	CLEC Denom	Response Time	Qwest
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]	[illegible]

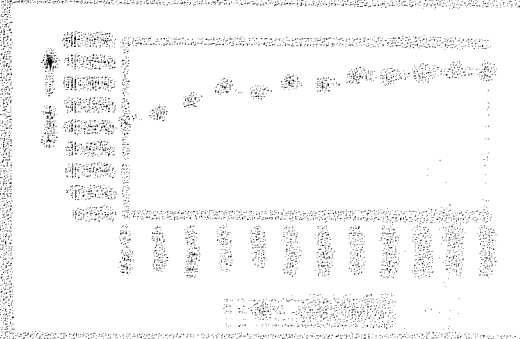


Date	CLEC Num	CLEC Denom	Response Time	Qwest
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]	[illegible]

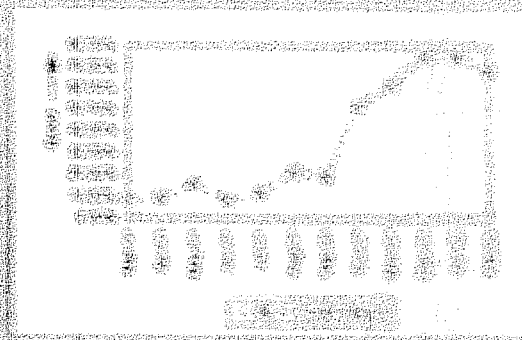
Date	CLEC Num	CLEC Denom	Response Time	Qwest
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]	[illegible]



Date	CLEC Num	CLEC Denom	CLEC Percent	Std Dev
Mar-01	15925	[illegible]	[illegible]	[illegible]
Apr-01	15936	[illegible]	[illegible]	[illegible]
May-01	21465	[illegible]	[illegible]	[illegible]
Jun-01	22698	[illegible]	[illegible]	[illegible]
Jul-01	19681	[illegible]	[illegible]	[illegible]
Aug-01	22002	[illegible]	[illegible]	[illegible]
Sep-01	14704	[illegible]	[illegible]	[illegible]
Oct-01	17977	[illegible]	[illegible]	[illegible]
Nov-01	14153	[illegible]	[illegible]	[illegible]
Dec-01	14973	[illegible]	[illegible]	[illegible]
Jan-02	20666	[illegible]	[illegible]	[illegible]
Feb-02	15843	[illegible]	[illegible]	[illegible]

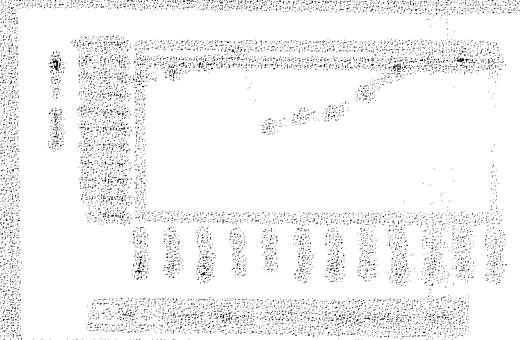


Date	CLEC Num	CLEC Denom	CLEC Percent	Std Dev
Mar-01	1041	[illegible]	[illegible]	[illegible]
Apr-01	1146	[illegible]	[illegible]	[illegible]
May-01	1651	[illegible]	[illegible]	[illegible]
Jun-01	1614	[illegible]	[illegible]	[illegible]
Jul-01	1472	[illegible]	[illegible]	[illegible]
Aug-01	1763	[illegible]	[illegible]	[illegible]
Sep-01	2553	[illegible]	[illegible]	[illegible]
Oct-01	3142	[illegible]	[illegible]	[illegible]
Nov-01	3885	[illegible]	[illegible]	[illegible]
Dec-01	2715	[illegible]	[illegible]	[illegible]
Jan-02	3259	[illegible]	[illegible]	[illegible]
Feb-02	3411	[illegible]	[illegible]	[illegible]



Date	CLEC Num	CLEC Denom	CLEC Percent	Std Dev
Mar-01	15925	[illegible]	[illegible]	[illegible]
Apr-01	15936	[illegible]	[illegible]	[illegible]
May-01	21465	[illegible]	[illegible]	[illegible]
Jun-01	22698	[illegible]	[illegible]	[illegible]
Jul-01	19681	[illegible]	[illegible]	[illegible]
Aug-01	22002	[illegible]	[illegible]	[illegible]
Sep-01	14704	[illegible]	[illegible]	[illegible]
Oct-01	17977	[illegible]	[illegible]	[illegible]
Nov-01	14153	[illegible]	[illegible]	[illegible]
Dec-01	14973	[illegible]	[illegible]	[illegible]
Jan-02	20666	[illegible]	[illegible]	[illegible]
Feb-02	15843	[illegible]	[illegible]	[illegible]

Date	CLEC Num	CLEC Denom	CLEC Percent	Std Dev
Mar-01	1041	[illegible]	[illegible]	[illegible]
Apr-01	1146	[illegible]	[illegible]	[illegible]
May-01	1651	[illegible]	[illegible]	[illegible]
Jun-01	1614	[illegible]	[illegible]	[illegible]
Jul-01	1472	[illegible]	[illegible]	[illegible]
Aug-01	1763	[illegible]	[illegible]	[illegible]
Sep-01	2553	[illegible]	[illegible]	[illegible]
Oct-01	3142	[illegible]	[illegible]	[illegible]
Nov-01	3885	[illegible]	[illegible]	[illegible]
Dec-01	2715	[illegible]	[illegible]	[illegible]
Jan-02	3259	[illegible]	[illegible]	[illegible]
Feb-02	3411	[illegible]	[illegible]	[illegible]

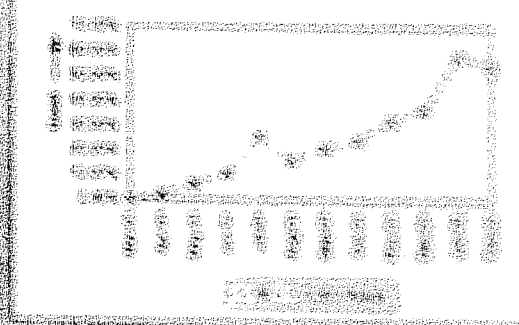


Electronic Flow-through for LSRs Received via EDI (Percent) (PID 4.0)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01	712	1182	60.2%	23.75%
Apr-01	823	1375	59.9%	25.01%
May-01	1501	1968	76.3%	38.9%
Jun-01	2361	3575	66.0%	43.7%
Jul-01	2841	3946	72.0%	44.8%
Aug-01	3061	4332	70.7%	45.5%
Sep-01	2633	4167	63.2%	48.4%
Oct-01	3335	4956	67.3%	46.9%
Nov-01	3806	5551	68.6%	46.4%
Dec-01	3392	5252	64.6%	48.1%
Jan-02	4296	6340	67.8%	46.8%
Feb-02	3467	5114	67.8%	47.1%

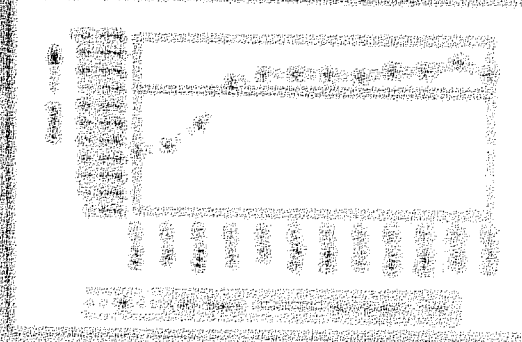
Electronic Flow-through for LSRs Received via EDI (Percent) (PID 4.0)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01	9	3454	0.3%	1.7%
Apr-01	148	3428	4.3%	20.3%
May-01	406	6223	6.5%	24.7%
Jun-01	540	4963	10.9%	31.1%
Jul-01	1995	7664	26.0%	43.9%
Aug-01	1395	5547	25.1%	43.4%
Sep-01	2149	7250	29.6%	45.7%
Oct-01	3336	10514	31.7%	46.5%
Nov-01	3920	11990	32.7%	46.9%
Dec-01	4303	11436	37.6%	48.4%
Jan-02	10195	17642	57.8%	49.4%
Feb-02	6101	11169	54.6%	49.8%



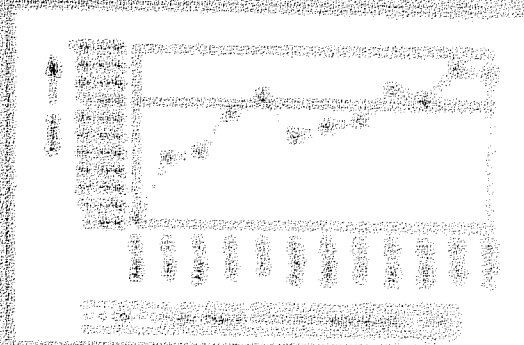
Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PID 4.0)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01	712	2636	27.0%	44.4%
Apr-01	823	2759	29.8%	45.7%
May-01	1501	2336	64.3%	48.0%
Jun-01	2361	3135	75.3%	43.1%
Jul-01	2841	3544	80.1%	39.9%
Aug-01	3061	3462	88.4%	32.0%
Sep-01	2633	3274	80.4%	39.7%
Oct-01	3335	4393	75.9%	42.7%
Nov-01	3806	4585	83.0%	37.6%
Dec-01	3392	4093	82.9%	37.8%
Jan-02	4296	4871	88.2%	32.2%
Feb-02	3467	4248	81.6%	38.8%



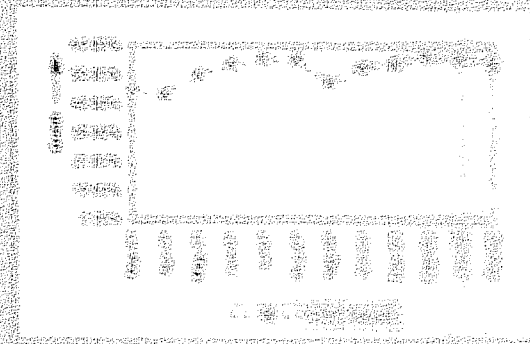
Electronic Flow-through for All Eligible LSRs Received via EDI (Percent)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01	9	2455	0.4%	6.1%
Apr-01	148	3091	4.8%	21.4%
May-01	406	5944	6.8%	25.2%
Jun-01	540	4551	11.9%	32.4%
Jul-01	1995	6973	28.6%	45.2%
Aug-01	1395	5153	27.1%	44.5%
Sep-01	2149	6729	31.9%	46.6%
Oct-01	3336	9408	35.5%	47.9%
Nov-01	3920	10371	37.8%	48.5%
Dec-01	4303	9961	43.2%	49.5%
Jan-02	10195	17235	59.2%	49.1%
Feb-02	6101	9261	65.9%	47.4%



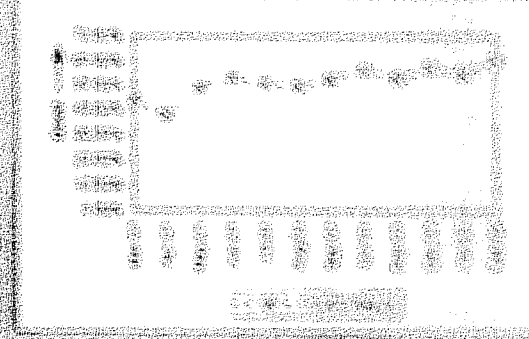
Electronic Flow-through for LSRs Received via [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	[illegible]
Mar-01	5212	[illegible]	[illegible]	[illegible]
Apr-01	4643	[illegible]	[illegible]	[illegible]
May-01	5636	[illegible]	[illegible]	[illegible]
Jun-01	5757	[illegible]	[illegible]	[illegible]
Jul-01	6288	[illegible]	[illegible]	[illegible]
Aug-01	7417	[illegible]	[illegible]	[illegible]
Sep-01	5641	[illegible]	[illegible]	[illegible]
Oct-01	8046	[illegible]	[illegible]	[illegible]
Nov-01	8860	[illegible]	[illegible]	[illegible]
Dec-01	9017	[illegible]	[illegible]	[illegible]
Jan-02	10745	[illegible]	[illegible]	[illegible]
Feb-02	7929	[illegible]	[illegible]	[illegible]



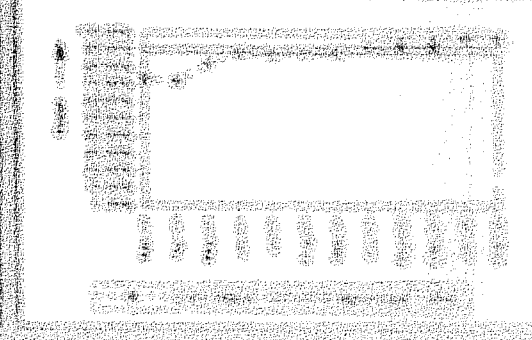
Electronic Flow-through for LSRs Received via [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	[illegible]
Mar-01	5494	[illegible]	[illegible]	[illegible]
Apr-01	5616	[illegible]	[illegible]	[illegible]
May-01	7762	[illegible]	[illegible]	[illegible]
Jun-01	7011	[illegible]	[illegible]	[illegible]
Jul-01	5007	[illegible]	[illegible]	[illegible]
Aug-01	4819	[illegible]	[illegible]	[illegible]
Sep-01	4222	[illegible]	[illegible]	[illegible]
Oct-01	6474	[illegible]	[illegible]	[illegible]
Nov-01	6987	[illegible]	[illegible]	[illegible]
Dec-01	9793	[illegible]	[illegible]	[illegible]
Jan-02	8143	[illegible]	[illegible]	[illegible]
Feb-02	8355	[illegible]	[illegible]	[illegible]



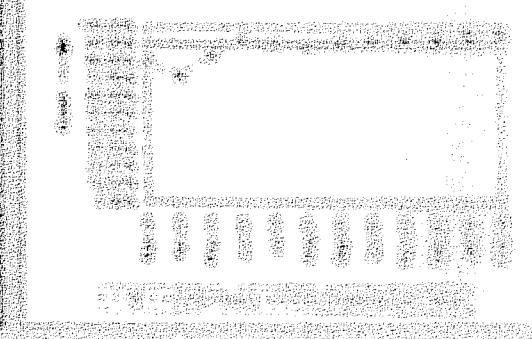
Electronic Flow-through for All Business Line Requests via [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	[illegible]
Mar-01	5212	[illegible]	[illegible]	[illegible]
Apr-01	4643	[illegible]	[illegible]	[illegible]
May-01	5636	[illegible]	[illegible]	[illegible]
Jun-01	5757	[illegible]	[illegible]	[illegible]
Jul-01	6288	[illegible]	[illegible]	[illegible]
Aug-01	7417	[illegible]	[illegible]	[illegible]
Sep-01	5641	[illegible]	[illegible]	[illegible]
Oct-01	8046	[illegible]	[illegible]	[illegible]
Nov-01	8860	[illegible]	[illegible]	[illegible]
Dec-01	9017	[illegible]	[illegible]	[illegible]
Jan-02	10745	[illegible]	[illegible]	[illegible]
Feb-02	7929	[illegible]	[illegible]	[illegible]



Electronic Flow-through for All Business Line Requests via [illegible]

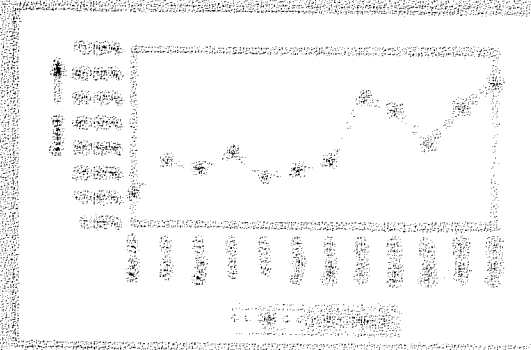
Date	CLEC Num	CLEC Denom	CLEC Result	[illegible]
Mar-01	5494	[illegible]	[illegible]	[illegible]
Apr-01	5616	[illegible]	[illegible]	[illegible]
May-01	7762	[illegible]	[illegible]	[illegible]
Jun-01	7011	[illegible]	[illegible]	[illegible]
Jul-01	5007	[illegible]	[illegible]	[illegible]
Aug-01	4819	[illegible]	[illegible]	[illegible]
Sep-01	4222	[illegible]	[illegible]	[illegible]
Oct-01	6474	[illegible]	[illegible]	[illegible]
Nov-01	6987	[illegible]	[illegible]	[illegible]
Dec-01	9793	[illegible]	[illegible]	[illegible]
Jan-02	8143	[illegible]	[illegible]	[illegible]
Feb-02	8355	[illegible]	[illegible]	[illegible]



Checklist #2 - Electronic Flow-through

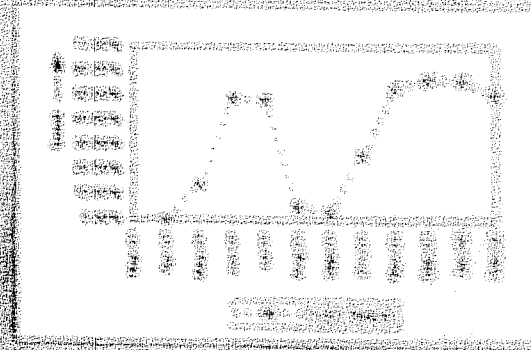
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01	112	[illegible]	[illegible]	[illegible]
Apr-01	359	[illegible]	[illegible]	[illegible]
May-01	221	[illegible]	[illegible]	[illegible]
Jun-01	255	[illegible]	[illegible]	[illegible]
Jul-01	306	[illegible]	[illegible]	[illegible]
Aug-01	402	[illegible]	[illegible]	[illegible]
Sep-01	340	[illegible]	[illegible]	[illegible]
Oct-01	3071	[illegible]	[illegible]	[illegible]
Nov-01	3292	[illegible]	[illegible]	[illegible]
Dec-01	2823	[illegible]	[illegible]	[illegible]
Jan-02	3264	[illegible]	[illegible]	[illegible]
Feb-02	4051	[illegible]	[illegible]	[illegible]



Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01	0	[illegible]	[illegible]	[illegible]
May-01	4	[illegible]	[illegible]	[illegible]
Jun-01	492	[illegible]	[illegible]	[illegible]
Jul-01	710	[illegible]	[illegible]	[illegible]
Aug-01	76	[illegible]	[illegible]	[illegible]
Sep-01	43	[illegible]	[illegible]	[illegible]
Oct-01	798	[illegible]	[illegible]	[illegible]
Nov-01	2059	[illegible]	[illegible]	[illegible]
Dec-01	1539	[illegible]	[illegible]	[illegible]
Jan-02	1947	[illegible]	[illegible]	[illegible]
Feb-02	1566	[illegible]	[illegible]	[illegible]

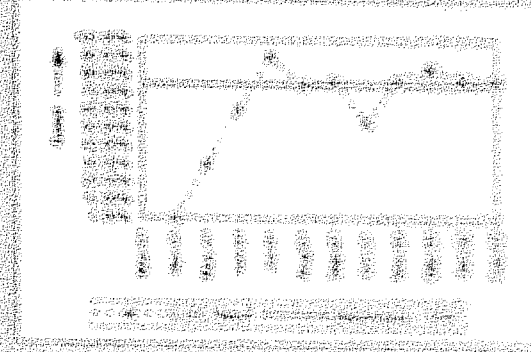


Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2A-3)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01	112	[illegible]	[illegible]	[illegible]
Apr-01	359	[illegible]	[illegible]	[illegible]
May-01	221	[illegible]	[illegible]	[illegible]
Jun-01	255	[illegible]	[illegible]	[illegible]
Jul-01	306	[illegible]	[illegible]	[illegible]
Aug-01	402	[illegible]	[illegible]	[illegible]
Sep-01	340	[illegible]	[illegible]	[illegible]
Oct-01	3071	[illegible]	[illegible]	[illegible]
Nov-01	3292	[illegible]	[illegible]	[illegible]
Dec-01	2823	[illegible]	[illegible]	[illegible]
Jan-02	3264	[illegible]	[illegible]	[illegible]
Feb-02	4051	[illegible]	[illegible]	[illegible]

Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2A-4)

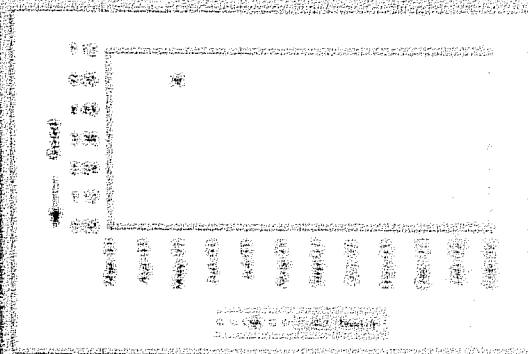
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01	0	[illegible]	[illegible]	[illegible]
May-01	4	[illegible]	[illegible]	[illegible]
Jun-01	492	[illegible]	[illegible]	[illegible]
Jul-01	710	[illegible]	[illegible]	[illegible]
Aug-01	76	[illegible]	[illegible]	[illegible]
Sep-01	43	[illegible]	[illegible]	[illegible]
Oct-01	798	[illegible]	[illegible]	[illegible]
Nov-01	2059	[illegible]	[illegible]	[illegible]
Dec-01	1539	[illegible]	[illegible]	[illegible]
Jan-02	1947	[illegible]	[illegible]	[illegible]
Feb-02	1566	[illegible]	[illegible]	[illegible]



Checklist #2 - LSR Rejections

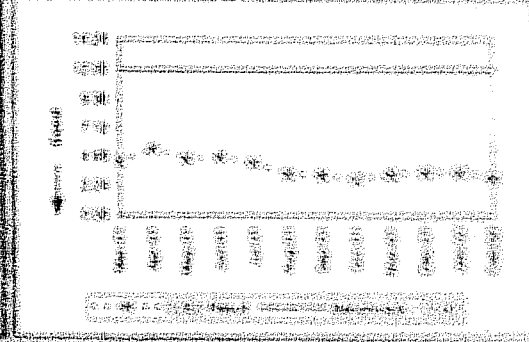
LSR Rejection Notice Interval for IMA (pre-split) (Hours Minutes) (PO-3)

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01			
Apr-01			
May-01	6:02	1	6:02
Jun-01			
Jul-01			
Aug-01			
Sep-01			
Oct-01			
Nov-01			
Dec-01			
Jan-02			
Feb-02			



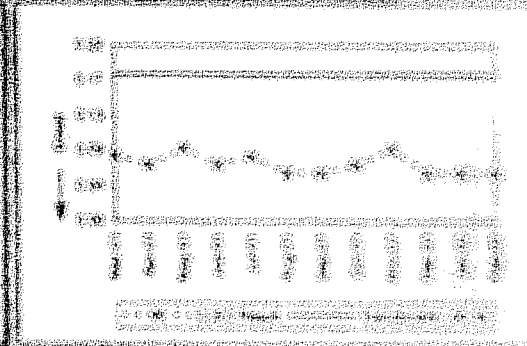
LSR Rejection Notice Interval for IMA - Rejected Manually (Hours Minutes) (PO-3-1)

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	23079:37	5239	[illegible]
Apr-01	28047:30	5087	[illegible]
May-01	26557:37	5684	[illegible]
Jun-01	23820:45	4947	[illegible]
Jul-01	21270:09	4933	[illegible]
Aug-01	17728:10	5158	[illegible]
Sep-01	13786:10	4114	[illegible]
Oct-01	13659:29	4578	[illegible]
Nov-01	13840:21	4026	[illegible]
Dec-01	11824:06	3296	[illegible]
Jan-02	13053:43	3681	[illegible]
Feb-02	9649:34	3142	[illegible]



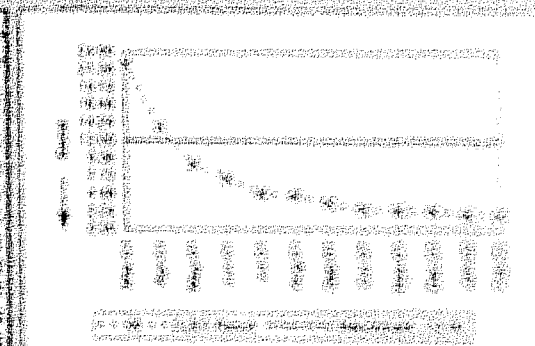
LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes Seconds) (PO-3-2)

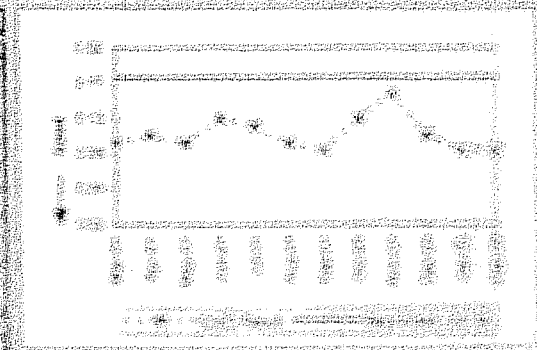
Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	2439:14	19006	[illegible]
Apr-01	2601:07	20993	[illegible]
May-01	3476:22	24033	[illegible]
Jun-01	2646:25	22269	[illegible]
Jul-01	3187:14	25392	[illegible]
Aug-01	2619:12	24519	[illegible]
Sep-01	2182:39	20332	[illegible]
Oct-01	2821:41	25739	[illegible]
Nov-01	3749:08	24670	[illegible]
Dec-01	2975:07	28208	[illegible]
Jan-02	2952:50	29785	[illegible]
Feb-02	2612:21	25067	[illegible]

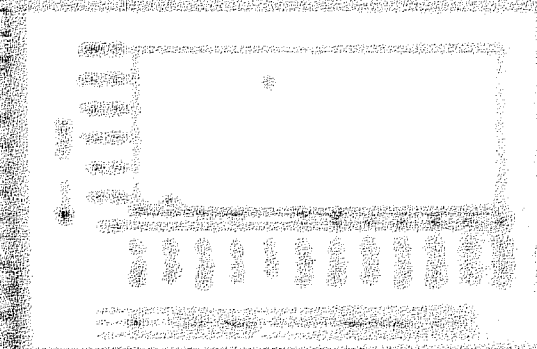


LSR Rejection Notice Interval for EDI - Rejected Manually (Hours Minutes) (PO-3-1)

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	72631:23	3242	[illegible]
Apr-01	62301:38	4460	[illegible]
May-01	37723:21	4212	[illegible]
Jun-01	28447:00	4048	[illegible]
Jul-01	22614:02	4523	[illegible]
Aug-01	28904:49	5765	[illegible]
Sep-01	18780:11	5135	[illegible]
Oct-01	17800:55	5241	[illegible]
Nov-01	12279:16	4560	[illegible]
Dec-01	10284:53	3927	[illegible]
Jan-02	9422:58	4492	[illegible]
Feb-02	6870:16	3544	[illegible]







Date				
Mar-01				
Apr-01				
May-01				
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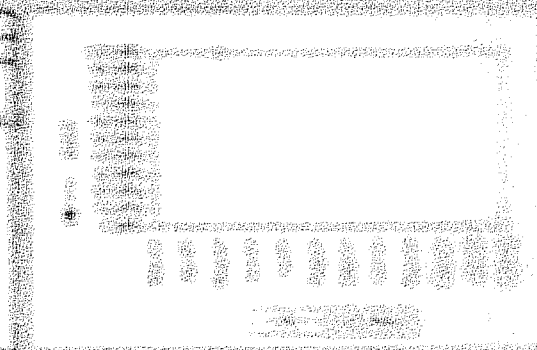
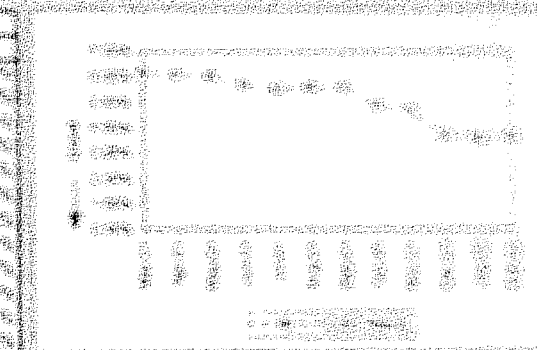
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				

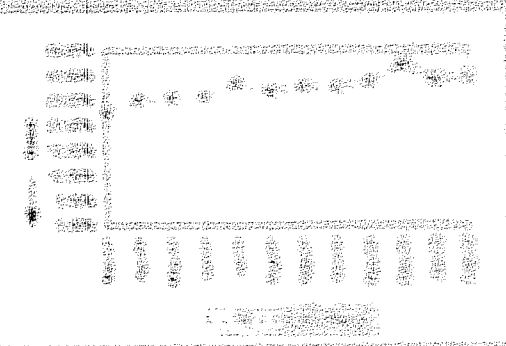


LSRs Rejected for IMA - Rejected Manually

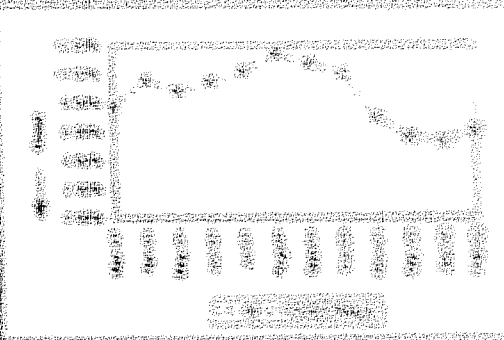
Date	CLEC Num	CLEC Service		
Mar-01	5239	[illegible]	[illegible]	[illegible]
Apr-01	5087	[illegible]	[illegible]	[illegible]
May-01	5684	[illegible]	[illegible]	[illegible]
Jun-01	4947	[illegible]	[illegible]	[illegible]
Jul-01	4933	[illegible]	[illegible]	[illegible]
Aug-01	5158	[illegible]	[illegible]	[illegible]
Sep-01	4114	[illegible]	[illegible]	[illegible]
Oct-01	4578	[illegible]	[illegible]	[illegible]
Nov-01	4026	[illegible]	[illegible]	[illegible]
Dec-01	3296	[illegible]	[illegible]	[illegible]
Jan-02	3681	[illegible]	[illegible]	[illegible]
Feb-02	3142	[illegible]	[illegible]	[illegible]



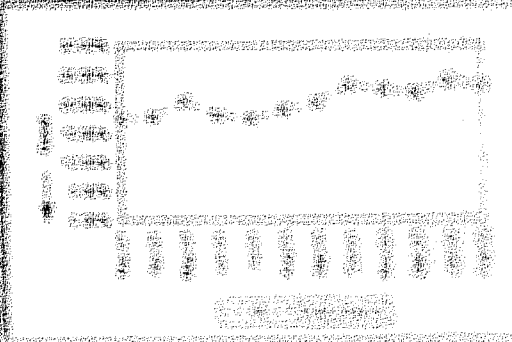
Date	CLEC Num	CLEC Denom	CLEC Percent
Mar-01	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]



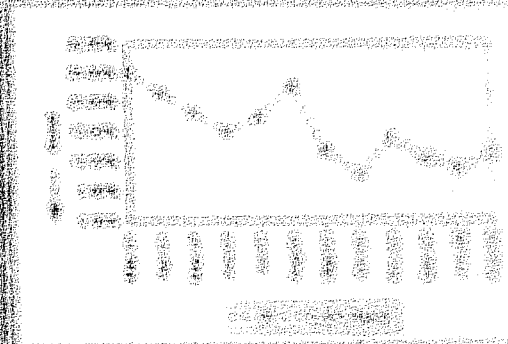
Date	CLEC Num	CLEC Denom	CLEC Percent
Mar-01	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]

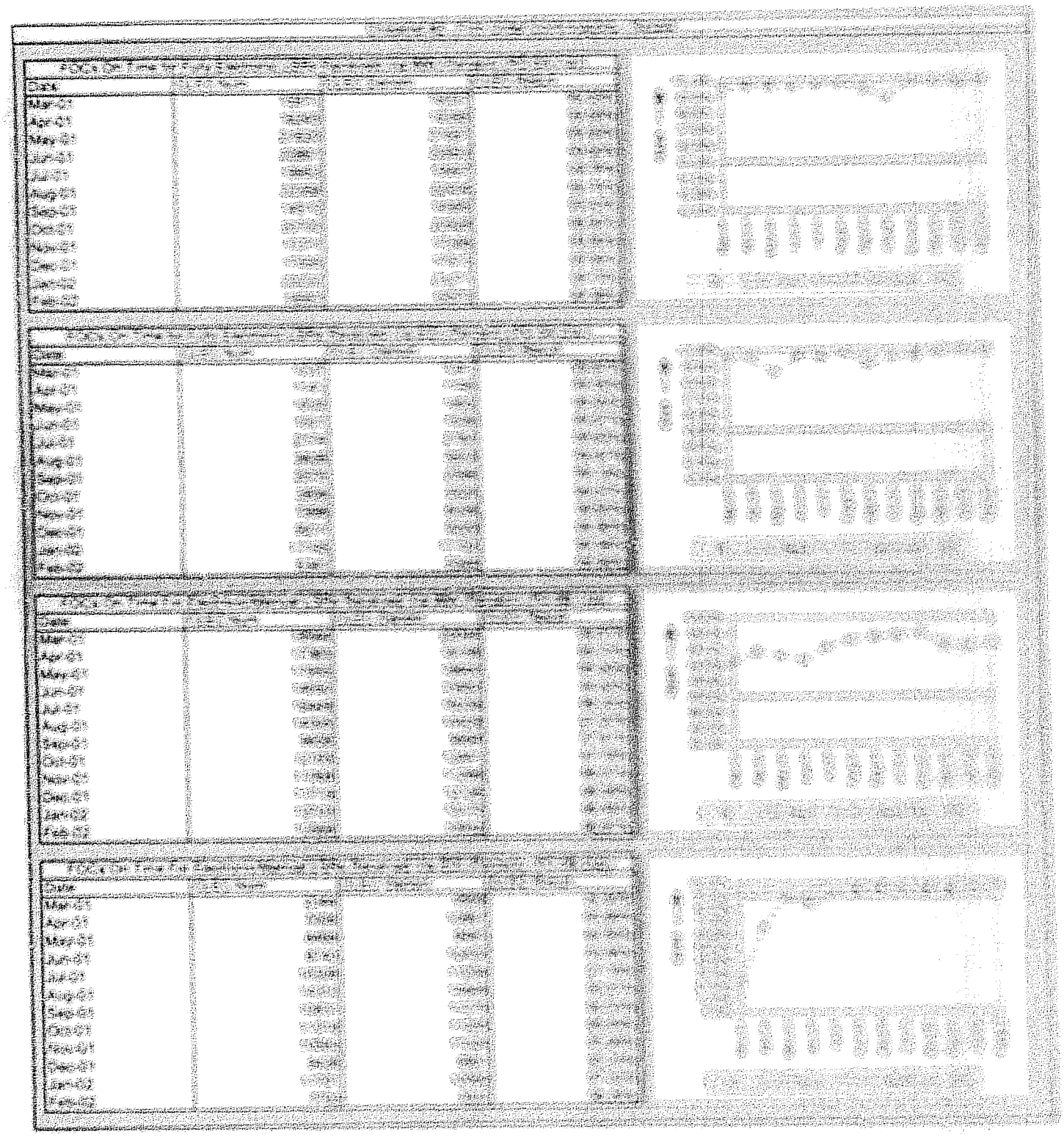


Date	CLEC Num	CLEC Denom	CLEC Percent
Mar-01	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]



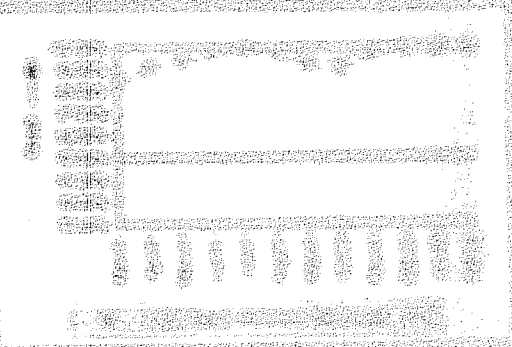
Date	CLEC Num	CLEC Denom	CLEC Percent
Mar-01	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]



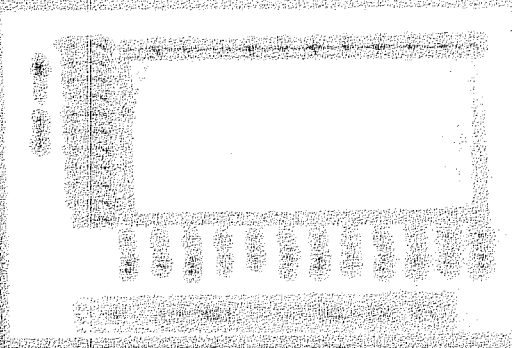


Date				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				

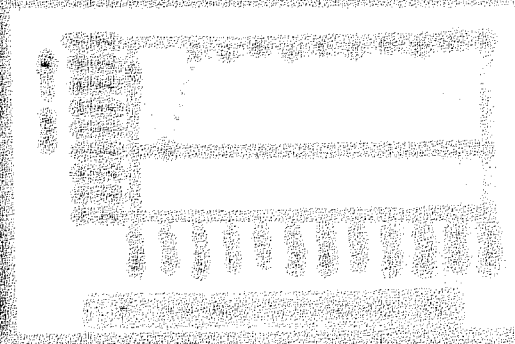
FOCs On Time by Form Exchange [illegible]				
Date	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]	[illegible]



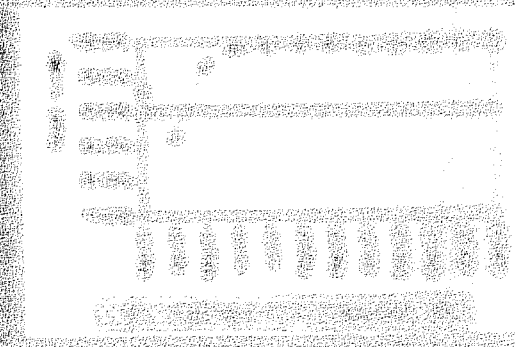
FOCs On Time [illegible]				
Date	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]	[illegible]

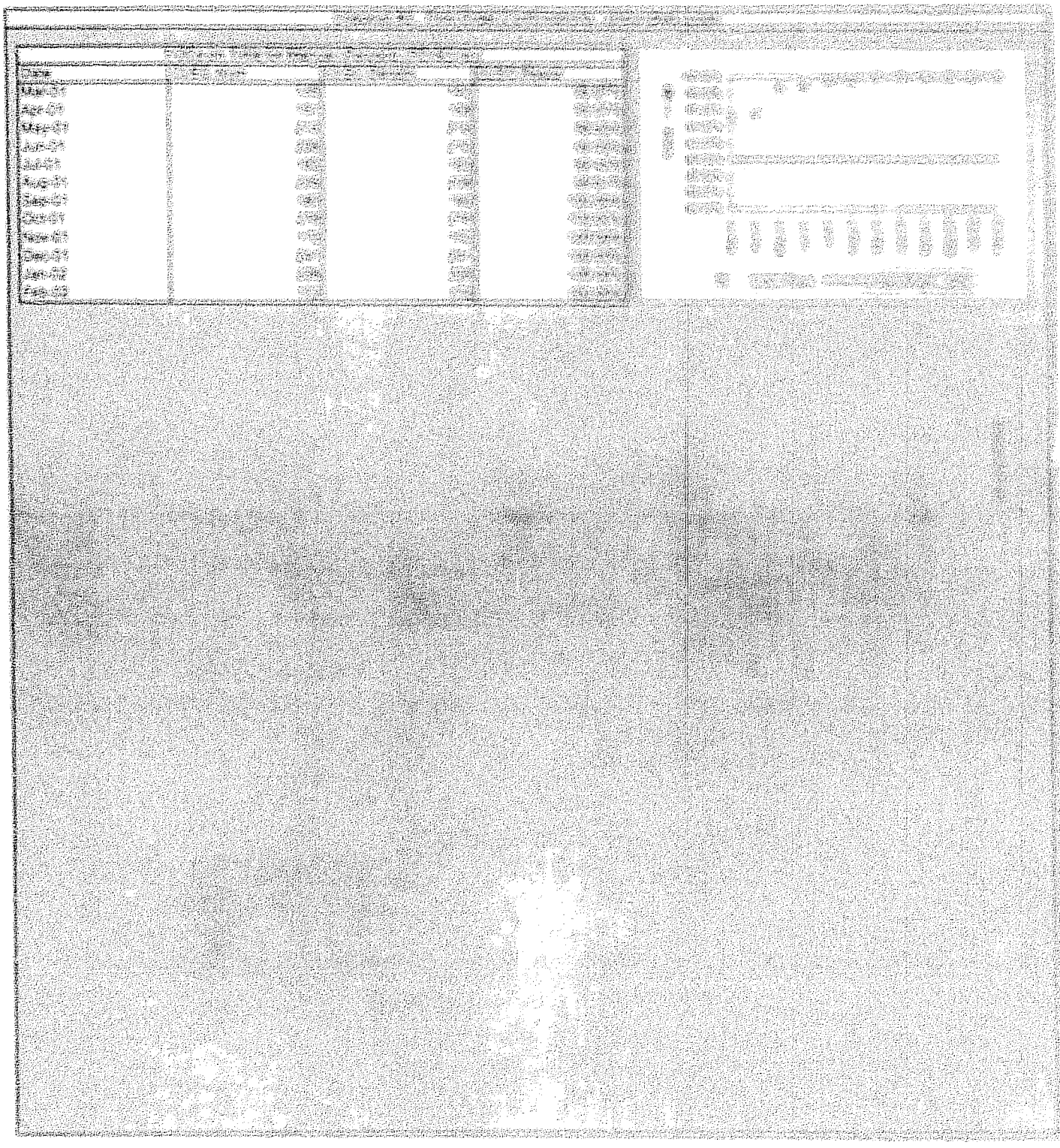


FOCs On Time [illegible]				
Date	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]	[illegible]

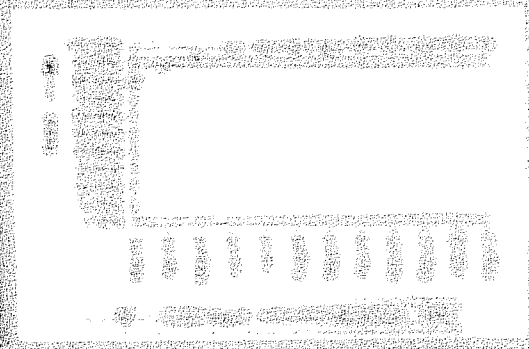


FOCs On Time [illegible]				
Date	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]	[illegible]





Date	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]	[illegible]



Date				
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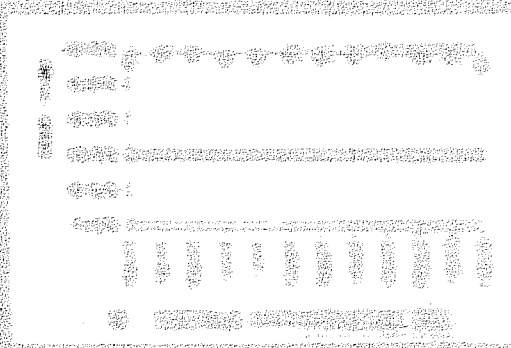
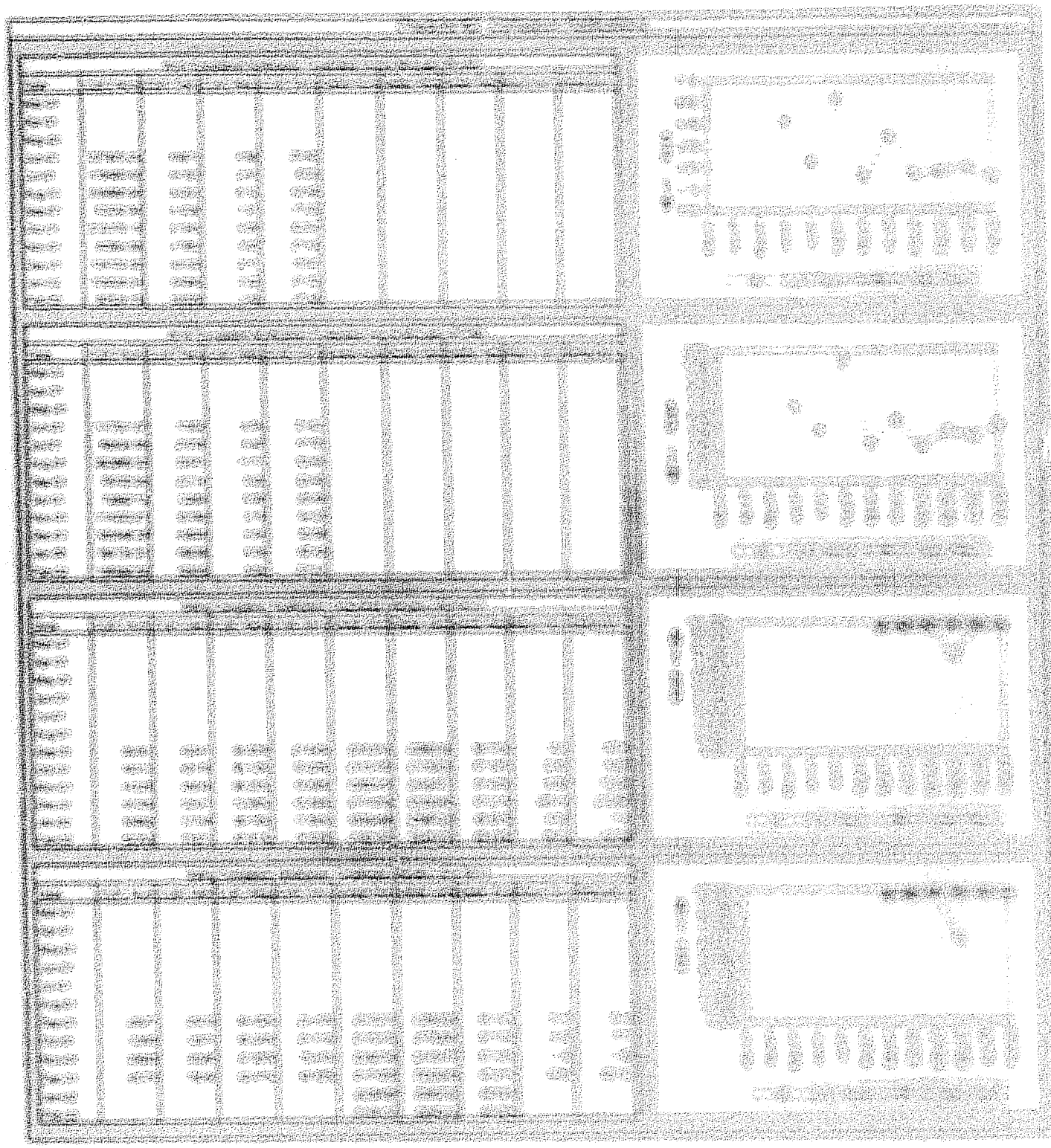
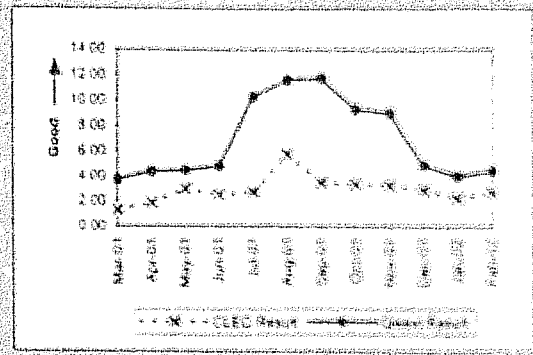




Checklist #2 - Jeopardy Notifications - Non-Designed Services

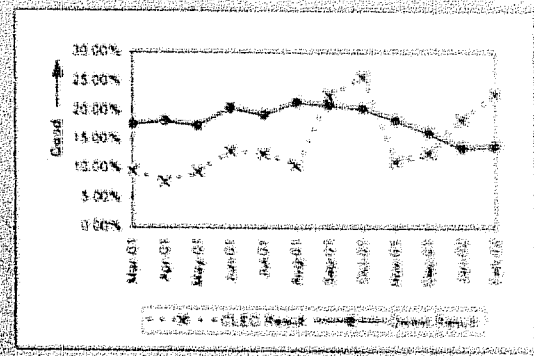
Jeopardy Notice Interval (Average Days) (PO-8A)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	91	69	1 32	1 22	16840	4496	3 75	3 72	1 26
Apr-01	121	64	1 89	3 40	19589	4490	4 36	3 72	1 26
May-01	232	78	2 97	4 13	22267	5020	4 44	3 72	1 26
Jun-01	235	94	2 50	2 61	31928	6686	4 78	3 72	1 26
Jul-01	210	77	2 73	2 50	60562	5886	10 29	3 72	1 26
Aug-01	538	93	5 78	22 10	82390	7071	11 65	3 72	1 26
Sep-01	355	101	3 51	3 59	70945	6012	11 80	1 91	0 16
Oct-01	441	130	3 39	3 64	63898	6848	9 33	1 88	0 14
Nov-01	268	81	3 31	5 18	50088	5533	9 05	3 72	1 26
Dec-01	253	86	2 94	5 08	25785	5289	4 88	3 72	1 26
Jan-02	203	90	2 26	1 69	22258	5523	4 03	3 72	1 26
Feb-02	172	63	2 73	2 57	21777	4916	4 43	3 72	1 26



Timely Jeopardy Notices (Percent) (PO-9A)

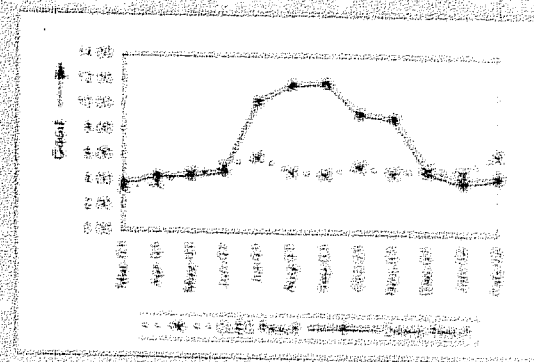
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	34	357	9 52%	29.35%	1818	10233	17 77%	4 3	1 62
Apr-01	17	219	7 76%	26.76%	1761	9685	18 18%	4 34	1 64
May-01	29	309	9 39%	29.16%	1954	11203	17 44%	3 95	1 4
Jun-01	27	208	12 98%	33 61%	2323	11352	20 46%	2 78	0 69
Jul-01	24	190	12 63%	33.22%	2073	10698	19 38%	2 43	0 48
Aug-01	26	247	10 53%	30.69%	2367	11007	21 50%	4 48	1 72
Sep-01	25	110	22.73%	41.91%	1837	8782	20.92%	-0 46	-1 28
Oct-01	34	132	25 76%	43.73%	1926	9423	20 44%	-1 5	-1 91
Nov-01	17	152	11 18%	31.52%	1475	8012	18 41%	2 39	0 45
Dec-01	21	166	12 65%	33.24%	1593	9817	16 23%	1 23	-0 24
Jan-02	26	141	18 44%	38.78%	1478	10920	13 53%	-1 69	-2 03
Feb-02	21	92	22.83%	41.97%	1351	9814	13 77%	-2 51	-2 51



Checklist #2 - Jeopardy Notifications - Unbundled Loops

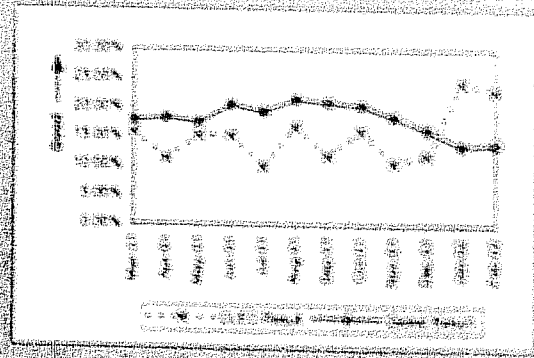
Jeopardy Notice Interval (Average Days) (PO-8B)

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Res	Mod Z Sco	Parity Sco
Mar-01	1559	456	3.42	3.52	16840	4496	3.75	0.91	0.91
Apr-01	1512	396	3.82	3.34	19529	4490	4.36	1.09	0.34
May-01	1970	425	4.64	7.24	22267	5020	4.44	0.36	1.30
Jun-01	1681	319	5.27	9.13	31928	5686	4.78	0.81	1.35
Jul-01	1550	261	5.94	5.71	60562	5886	10.29	1.88	0.08
Aug-01	1963	414	4.74	3.86	82390	7071	11.65	3.27	0.99
Sep-01	1965	429	4.58	3.28	70945	6012	11.80	3.33	1.03
Oct-01	3685	743	5.23	3.85	63898	6648	9.33	2.37	0.91
Nov-01	2212	464	4.77	3.73	50088	5533	9.05	2.57	0.23
Dec-01	2442	476	5.13	5.12	25785	5239	4.92	0.67	1.41
Jan-02	3175	649	4.89	9.52	22258	5523	4.03	2.60	0.3
Feb-02	3577	575	6.22	32.53	21777	4916	4.43	6.74	3.44



Timely Jeopardy Notices (Percent) (PO-9B)

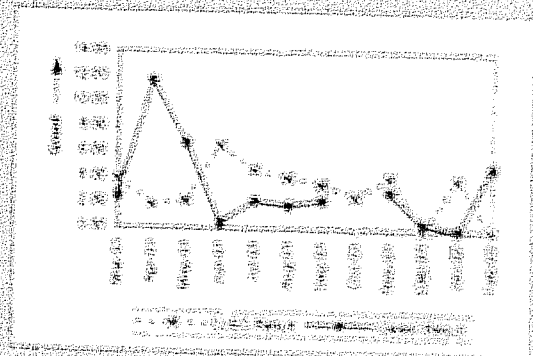
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Res	Mod Z Sco	Parity Sco
Mar-01	185	1176	15.73%	36.41%	1818	10233	17.77%	1.73	0.05
Apr-01	120	1076	11.15%	31.48%	1761	9685	18.18%	3.67	2.45
May-01	200	1315	15.21%	35.91%	1954	11203	17.44%	2.02	0.33
Jun-01	104	683	15.23%	35.93%	2323	11352	20.46%	3.29	1
Jul-01	69	690	10.00%	30.00%	2073	10694	19.38%	4.04	2.85
Aug-01	142	847	16.77%	37.36%	2367	11007	21.50%	3.34	0.97
Sep-01	111	935	11.87%	32.35%	1837	8782	20.92%	5.47	2.93
Oct-01	208	1296	16.05%	36.71%	1926	9423	20.44%	3.87	1.93
Nov-01	146	1371	10.65%	30.85%	1475	8012	18.41%	4.85	3.17
Dec-01	170	1418	11.99%	32.48%	1593	9817	16.23%	4.03	1.48
Jan-02	246	1009	24.38%	42.94%	1478	10920	13.53%	9.64	6.94
Feb-02	204	885	23.05%	42.12%	1351	9814	13.77%	7.68	4.47



Checklist #2 - Jeopardy Notification - UNE

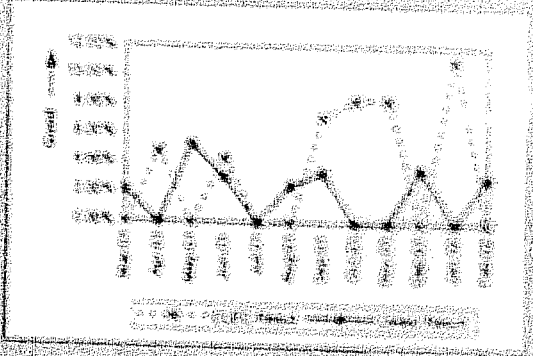
Jeopardy Notice Interval (Average Days) (PO-8C)

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Res	Qwest Std	Parity Sc
Mar-01	35	9	3.89	5.07	13	6	2.50	[illegible]	[illegible]
Apr-01	15	8	1.88	2.64	35	5	[illegible]	[illegible]	[illegible]
May-01	11	5	2.20	3.90	22	3	[illegible]	[illegible]	[illegible]
Jun-01	33	5	6.60	7.20	2	4	[illegible]	[illegible]	[illegible]
Jul-01	28	6	4.67	7.47	11	5	[illegible]	[illegible]	[illegible]
Aug-01	8	2	4.00	5.66	12	6	[illegible]	[illegible]	[illegible]
Sep-01	14	4	3.50	4.36	14	9	[illegible]	[illegible]	[illegible]
Oct-01	13	5	2.60	3.58					
Nov-01	33	8	4.12	5.94	3	1	3.00		
Dec-01	0	1	0.00		1	2	0.50	3.72	[illegible]
Jan-02	8	2	4.00	4.24	0	4	0.00		
Feb-02	0	1	0.00		35	5	[illegible]	[illegible]	[illegible]



Timely Jeopardy Notices (Percent) (PO-8C)

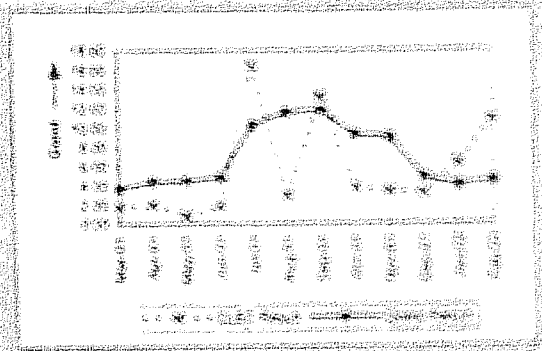
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Res	Qwest Std	Parity Sc
Mar-01	0	30	0.00%	0.00%	1	48	[illegible]	[illegible]	[illegible]
Apr-01	1	21	4.76%	21.30%	0	27	[illegible]	[illegible]	
May-01	0	11	0.00%	0.00%	1	19	[illegible]	[illegible]	[illegible]
Jun-01	1	23	4.35%	20.39%	1	33	[illegible]	[illegible]	[illegible]
Jul-01	0	21	0.00%	0.00%	0	52	[illegible]	[illegible]	[illegible]
Aug-01	0	7	0.00%	0.00%	1	41	[illegible]	[illegible]	[illegible]
Sep-01	1	14	7.14%	25.75%	1	30	[illegible]	[illegible]	[illegible]
Oct-01	1	12	8.33%	27.64%	0	38	[illegible]	[illegible]	[illegible]
Nov-01	1	12	8.33%	27.64%	0	42	[illegible]	[illegible]	[illegible]
Dec-01	0	5	0.00%	0.00%	1	28	[illegible]	[illegible]	[illegible]
Jan-02	1	9	11.11%	31.43%	5	27	[illegible]	[illegible]	[illegible]
Feb-02	0	16	0.00%	0.00%	1	33	[illegible]	[illegible]	[illegible]



Checklist #2 - Jeopardy Notifications - UNE-P-POTS

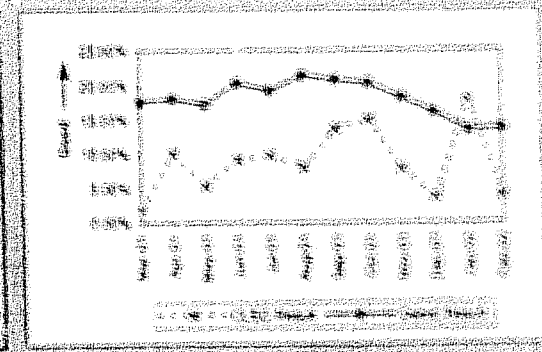
Jeopardy Notice Interval (Average Days) (PO-8D)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Parity Sco
Mar-01	27	15	1 80	1 97	16840	4496	3 75	3 72	1 26
Apr-01	28	14	2 00	2 18	19589	4490	4 36	3 72	1 26
May-01	15	17	0 88	1 22	22267	5020	4 44	3 72	1 26
Jun-01	45	23	1 96	2 31	31928	5686	4 78	3 72	1 26
Jul-01	313	19	16 47	54 63	60562	5886	10 29	[illegible]	[illegible]
Aug-01	90	30	3 00	4 43	82390	7071	11 65	3 72	1 26
Sep-01	332	25	13 28	49 28	70945	6012	11 80	[illegible]	[illegible]
Oct-01	123	32	3 84	4 96	63896	6846	9 33	3 72	1 26
Nov-01	69	20	3 45	4 01	50088	5533	9 05	3 72	1 26
Dec-01	85	26	3 27	3 90	25785	5289	4 88	3 72	1 26
Jan-02	254	40	6 35	7 98	22253	5573	4 03	[illegible]	[illegible]
Feb-02	317	29	10 93	40 18	21377	4914	4 43	[illegible]	[illegible]



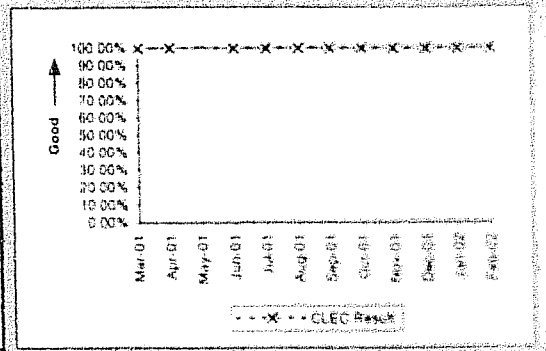
Timely Jeopardy Notices (Percent) (PO-9D)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Parity Sco
Mar-01	2	96	2 08%	14 28%	1818	10233	17 77%	[illegible]	[illegible]
Apr-01	7	69	10 14%	30 19%	1761	9685	18 18%	[illegible]	[illegible]
May-01	5	91	5 49%	22 79%	1954	11203	17 44%	[illegible]	[illegible]
Jun-01	10	108	9 26%	28 99%	2323	11352	20 46%	[illegible]	[illegible]
Jul-01	10	101	9 90%	29 87%	2073	10698	19 38%	[illegible]	[illegible]
Aug-01	8	98	8 16%	27 38%	2367	11003	21 50%	[illegible]	[illegible]
Sep-01	8	58	13 79%	34 48%	1837	8782	20 92%	[illegible]	[illegible]
Oct-01	8	53	15 09%	35 80%	1926	9423	20 44%	[illegible]	[illegible]
Nov-01	5	63	7 94%	27 03%	1475	8012	18 41%	[illegible]	[illegible]
Dec-01	2	52	3 85%	19 23%	1593	9417	16 23%	[illegible]	[illegible]
Jan-02	13	72	18 06%	38 47%	1478	10920	13 53%	[illegible]	[illegible]
Feb-02	2	49	4 08%	19 79%	1351	9814	13 77%	[illegible]	[illegible]



Checklist #2 - LSR Accountability

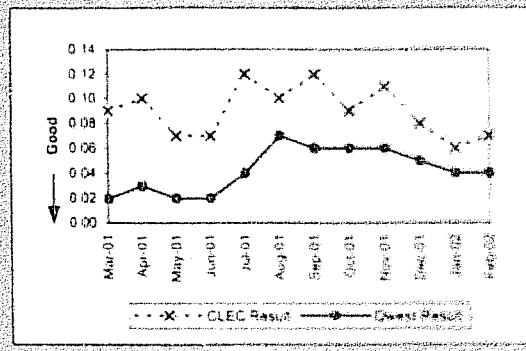
LSR Accountability (Percent) (PO-10)			
Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	69728	69720	100.01%
Apr-01	61799	61773	100.04%
May-01	76780	76408	100.49%
Jun-01	78870	78870	100.00%
Jul-01	73119	73119	100.00%
Aug-01	84030	84030	100.00%
Sep-01	65983	65983	100.00%
Oct-01	85412	85412	100.00%
Nov-01	81566	81566	100.00%
Dec-01	83868	83868	100.00%
Jan-02	96534	96534	100.00%
Feb-02	75655	75655	100.00%



Checklist #2 - Due Date Changes

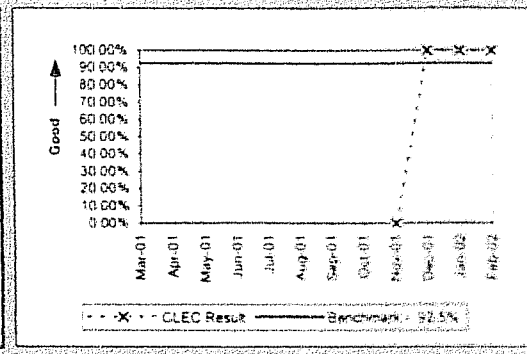
Number of Due Date Changes per Order (Average Days) (PO-15)

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	59219	0 09	0 36	38424	1280635	0 02	94 49	56 44
[illegible]	[illegible]	69470	0 10	0 37	32605	1210950	0 03	87 91	52 44
[illegible]	[illegible]	[illegible]	0 07	0 32	28790	1221969	0 02	73 14	43 47
[illegible]	[illegible]	64524	0 07	0 31	31199	1302935	0 02	71 12	42 24
[illegible]	[illegible]	42383	0 12	0 43	34668	805712	0 04	57 58	34 01
[illegible]	[illegible]	47648	0 10	0 37	33372	501211	0 07	21 91	12 32
[illegible]	[illegible]	33825	0 12	0 41	25200	392396	0 06	32 12	18 53
[illegible]	[illegible]	53811	0 09	0 36	25870	429074	0 06	21 53	12 09
[illegible]	[illegible]	53718	0 11	0 39	22341	380623	0 06	35 47	20 57
[illegible]	[illegible]	56707	0 08	0 33	16769	342777	0 05	22 59	12 73
[illegible]	[illegible]	61601	0 06	0 28	13946	377183	0 04	20 19	11 27
[illegible]	3142	45787	0 07	0 30	12753	337181	0 04	27 19	15 53



Checklist #2 - Timely Release Notifications

(PO-15) Timely Release Notifications (Percent) Default			
Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01			
Apr-01			
May-01			
Jun-01			
Jul-01			
Aug-01			
Sep-01			
Oct-01	0	0	
Nov-01	0	1	0.00%
Dec-01	3	3	100.00%
Jan-02	1	1	100.00%
Feb-02	1	1	100.00%

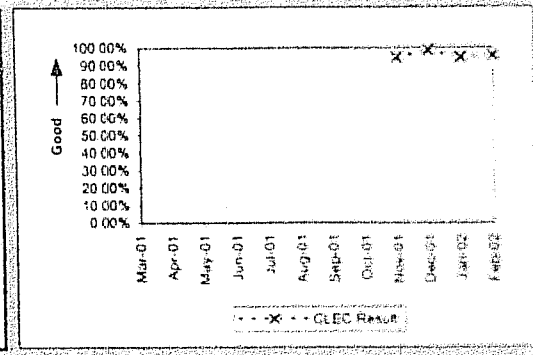


If the release notifications are less than 10 in the reporting month, the standard is 1 miss

Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

Stand-Alone Test Environment (SATE) Accuracy (Percent) (PO-19)

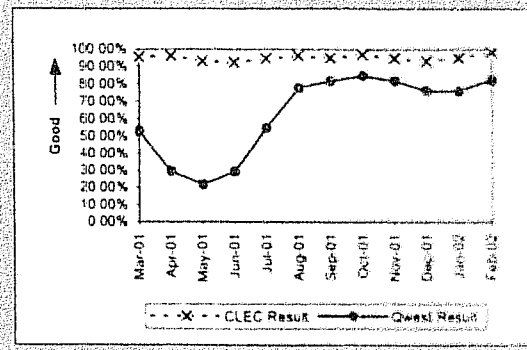
Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01			
Apr-01			
May-01			
Jun-01			
Jul-01			
Aug-01			
Sep-01			
Oct-01			
Nov-01	358	379	94.46%
Dec-01	390	395	98.73%
Jan-02	749	792	94.57%
Feb-02	619	649	95.38%



Checklist #2 - Access To Centers

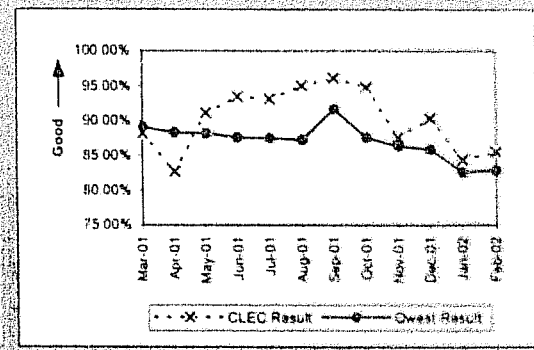
Calls Answered within Twenty Seconds - Interconnect Provisioning Center (Percent) (OP-2)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Mar-01	34908	36514	95.60%	1831158	3429437	53.40%
Apr-01	32572	33858	96.20%	1099092	3732735	29.44%
May-01	34650	37124	93.34%	905550	4171326	21.71%
Jun-01	33539	36214	92.61%	1213127	4112797	29.50%
Jul-01	30685	32351	94.85%	2197349	3992969	55.03%
Aug-01	33965	35271	96.30%	3292289	4238018	77.68%
Sep-01	26327	27728	94.95%	2723316	3332102	81.73%
Oct-01	29974	30839	97.20%	3407926	4011312	84.96%
Nov-01	26494	27862	95.09%	2819746	3441968	81.92%
Dec-01	25774	27582	93.45%	2529350	3315622	76.29%
Jan-02	28038	29422	95.30%	3156401	4152609	76.01%
Feb-02	24015	24425	98.32%	2593071	3147543	82.38%



Calls Answered within 20 seconds - Interconnect Repair Center (Percent) (MR-2)

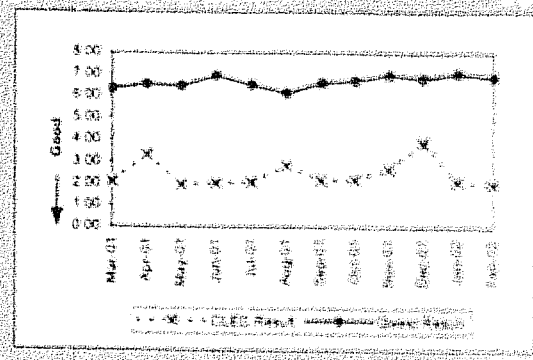
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Mar-01	21997	24934	88.22%	718741	806886	89.08%
Apr-01	18724	22611	82.81%	724314	820411	88.29%
May-01	22991	25211	91.19%	747817	848094	88.18%
Jun-01	25944	27731	93.56%	775975	886147	87.57%
Jul-01	29571	31724	93.21%	700466	800726	87.48%
Aug-01	28285	29740	95.11%	642249	736282	87.23%
Sep-01	23392	24306	96.24%	514443	560881	91.72%
Oct-01	22612	23837	94.86%	526715	601761	87.53%
Nov-01	19983	22801	87.64%	472032	546396	86.39%
Dec-01	18034	19952	90.39%	440835	512988	85.93%
Jan-02	17097	20252	84.42%	426971	516511	82.66%
Feb-02	16056	18761	85.58%	356562	429847	82.95%



Checklist #2 - Billing

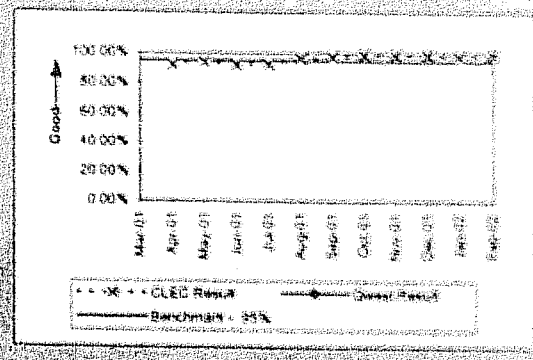
Time to Provide Usage Records (Average Days) UNEs and Resale Aggregate (BI-1A)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Mar-01	13273251	6387126	2.08	692655735	109230718	6.34
Apr-01	25420652	7640082	3.33	671164297	102291180	6.56
May-01	15282848	7750448	1.97	640252109	98855256	6.48
Jun-01	15062886	7396856	2.04	712224696	102156717	6.97
Jul-01	13822250	6608073	2.09	610344343	93565971	6.52
Aug-01	20761406	7294639	2.85	609862832	99266616	6.14
Sep-01	14042099	6409847	2.19	537139206	81246682	6.61
Oct-01	16051798	7259012	2.21	586280359	87111713	6.73
Nov-01	19776092	7312725	2.70	569665035	81301546	7.01
Dec-01	37905289	9698472	3.91	549950356	80247866	6.85
Jan-02	23417076	11115127	2.11	593048716	83817742	7.08
Feb-02	21855760	10800751	2.02	470128454	68308938	6.88



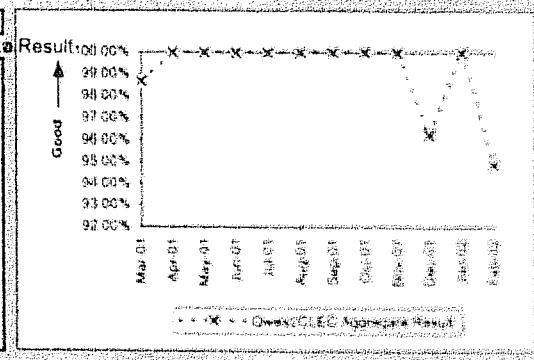
Time to Provide Usage Records (Percent) Jointly-provided Switched Access (BI-1B)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Mar-01						
Apr-01	35356768	38164160	92.64%			
May-01	37160165	39374521	94.38%			
Jun-01	19721023	21297625	92.60%			
Jul-01	17732428	19060264	93.03%			
Aug-01	17131926	17728617	96.63%			
Sep-01	12788424	13086064	97.73%			
Oct-01	19200366	19348448	99.23%			
Nov-01	17750491	17888150	99.23%			
Dec-01	17531796	17634182	99.42%			
Jan-02	18832998	19208085	98.05%			
Feb-02	17023705	17085423	99.64%			



Checklist #2 - Billing

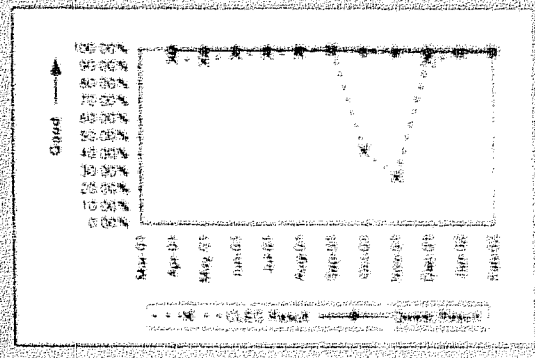
Invoices Delivered within 10 Days (Percent) All (BI-2)			
Date	Qwest/CLEC Aggregat	Qwest/CLEC Aggregat	Qwest/CLEC Aggregate
Mar-01	82733	83854	98.66%
Apr-01	85393	85395	100.00%
May-01	84097	84098	100.00%
Jun-01	82747	82747	100.00%
Jul-01	83777	83777	100.00%
Aug-01	84399	84399	100.00%
Sep-01	85385	85387	100.00%
Oct-01	88543	88545	100.00%
Nov-01	89933	89937	100.00%
Dec-01	81334	84480	96.28%
Jan-02	89943	89948	99.99%
Feb-02	87919	92654	94.89%



Checklist #2 - Billing

Billing Accuracy - Adjustments for Errors (Percent) UNEs and Resale Aggregate (BI-3A)

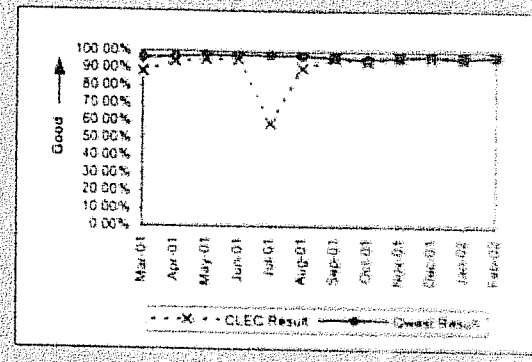
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01	32629861	34374238	94 93%		743398533	746432155	99 59%		
May-01	34495120	36999576	93 23%	25 12%	736079586	740932476	99 35%	4499 37	2734 42
Jun-01	35752277	36732538	97 33%	16 12%	743196815	748416333	99 30%	1401 64	831 14
Jul-01	40340117	41469842	97 28%	16.28%	740350339	745041224	99 37%	1659 73	1008 05
Aug-01	37402791	38184931	97 95%	14 16%	742568086	747248242	99 37%	1086 82	659 74
Sep-01	37927630	38084745	99 59%	6 41%	743524210	748869656	99 29%	-215 43	-131 97
Oct-01	17413638	41188778	42 28%	49 40%	691615994	701704330	98 56%	29492 08	17928 91
Nov-01	14817831	53787041	27 55%	44.68%	641612401	652030058	98 40%	39832 01	24215 14
Dec-01	47586267	50645829	93 96%	23 82%	663755182	671426360	98 86%	3163 11	1922 03
Jan-02	36954945	37546042	98 43%	12 45%	678100085	687297512	98 66%	122 81	73 54
Feb-02	38051838	38465856	98 92%	10.32%	707388002	719295068	98 34%	-274 23	-167 72



Checklist #2 - Billing

Billing Completeness (Percent) UNEs and Resale Aggregate (BI-4A)

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Rec	Mod Z Scr	Parity Scr
Mar-01	54362	61383	88 56%	31 83%	1159668	1207243	96.06%	93 17	55 64
Apr-01	59592	63144	94 37%	23 04%	1258983	1301884	96 70%	32 03	18 47
May-01	62274	65322	95 33%	21 09%	1173925	1198924	97 91%	44 96	26 33
Jun-01	65883	68756	95 82%	20 01%	1218398	1245061	97 86%	35 92	20 84
Jul-01	65513	110648	59 21%	49 14%	1267502	1295540	97 84%	847 57	514 28
Aug-01	73598	81277	90 55%	29 25%	1147061	1176025	97 54%	124 26	74 55
Sep-01	47483	49431	96 06%	19 46%	987543	1019739	96.84%	9 73	4 92
Oct-01	57424	60809	94 43%	22.93%	1066067	1116345	95 50%	12 31	6 48
Nov-01	129630	133689	96 96%	17 16%	2669658	2756903	96 84%	-2 62	-2 59
Dec-01	148651	154060	96 62%	18 07%	2373423	2437279	97 38%	18 14	10 03
Jan-02	130095	135383	96 09%	19 37%	2517420	2612800	96 35%	4 89	1 97
Feb-02	141273	144228	97 95%	14 17%	2758306	2835059	97 29%	-15 03	-10 14

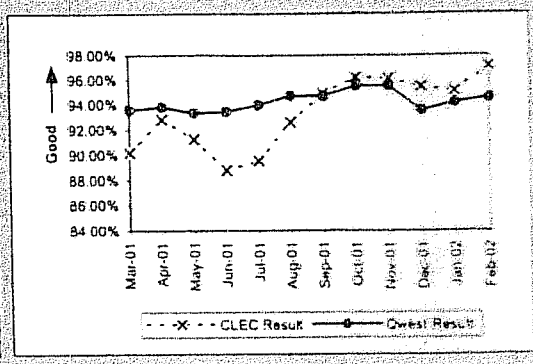


Prior to November 2001 Regional results include only WA, OR, MN, NE, IA, ND and SD data

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

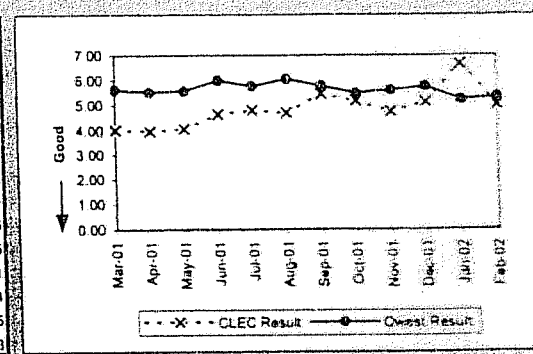
Installation Commitments Met (Percent) (OP-3A)– Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	368	408	90.20%	92869	99273	93.55%	2.59	0.57
Apr-01	440	474	92.83%	86850	92552	93.84%	0.92	-0.44
May-01	502	550	91.27%	95886	102745	93.32%	1.92	0.17
Jun-01	518	583	88.85%	96077	102791	93.47%	4.5	1.74
Jul-01	542	605	89.59%	101453	107913	94.01%	4.58	1.78
Aug-01	579	625	92.64%	116988	123510	94.72%	2.32	0.41
Sep-01	522	550	94.91%	95980	101360	94.69%	-0.23	-1.14
Oct-01	615	639	96.24%	102807	107641	95.51%	-0.89	-1.54
Nov-01	695	723	96.13%	90576	94835	95.51%	-0.8	-1.49
Dec-01	730	754	96.49%	77807	83141	93.58%	-2.13	-2.29
Jan-02	762	801	95.13%	87640	93023	94.21%	-1.11	-1.67
Feb-02	714	735	97.14%	75971	80355	94.54%	-3.09	-2.88



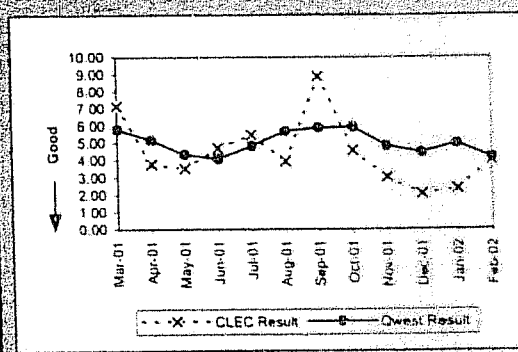
Installation Interval (Average Days) (OP-4A)– Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	1646	408	4.03	559249	99247	5.63	-3.76	-3.28
Apr-01	1868	474	3.98	512967	92546	5.54	-3.94	-3.4
May-01	2343	550	4.08	572881	102726	5.58	-4.56	-3.77
Jun-01	2714	583	4.66	617263	102780	6.01	-4.32	-3.62
Jul-01	2941	610	4.82	627093	108632	5.77	-3.05	-2.86
Aug-01	2967	628	4.72	756073	124681	6.06	-3.92	-3.38
Sep-01	3023	554	5.46	590685	102246	5.78	-0.92	-1.56
Oct-01	3333	643	5.18	594065	108450	5.48	-1.08	-1.65
Nov-01	3454	727	4.75	535815	95545	5.61	-3.46	-3.1
Dec-01	3890	757	5.14	482216	83674	5.76	-2.54	-2.54
Jan-02	5348	804	6.65	490155	93644	5.23	6	2.65
Feb-02	3694	737	5.01	431501	80827	5.34	-1.45	-1.88



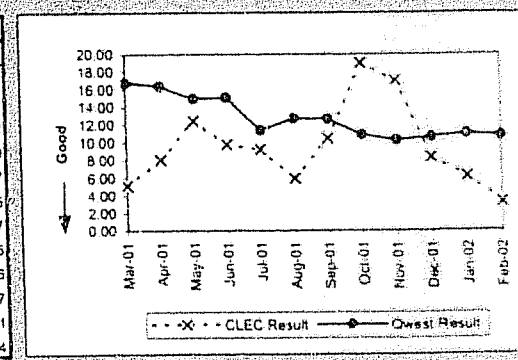
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1)– Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	208	29	7.17	10618	1832	5.80	2.1	0.27
Apr-01	72	19	3.79	9752	1882	5.18	-0.37	-1.22
May-01	99	28	3.54	11070	2550	4.34	-0.34	-1.21
Jun-01	245	52	4.71	10970	2684	4.09	1.96	0.19
Jul-01	230	42	5.48	14174	2930	4.84	2.2	0.34
Aug-01	111	28	3.96	16695	2936	5.69	-0.39	-1.23
Sep-01	142	16	8.88	14066	2393	5.88	2.75	0.67
Oct-01	64	14	4.57	15313	2584	5.93	-0.3	-1.18
Nov-01	82	27	3.04	13284	2749	4.83	-0.73	-1.44
Dec-01	50	24	2.08	13475	3018	4.46	-1	-1.61
Jan-02	78	33	2.36	17410	3500	4.97	-0.74	-1.45
Feb-02	76	19	4.00	11408	2734	4.17	-0.07	-1.04



Delayed Days for Facility Reasons (Average Days) (OP-6B-1)– Dispatches Within MSAs

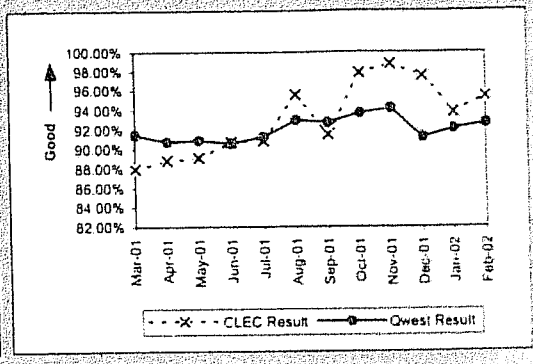
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	57	11	5.18	76902	4572	16.82	-1.55	-1.94
Apr-01	121	15	8.07	62543	3820	16.37	-1.22	-1.74
May-01	249	20	12.45	64487	4309	14.97	-0.53	-1.32
Jun-01	127	13	9.77	60896	4030	15.11	-0.96	-1.59
Jul-01	213	23	9.26	45480	4001	11.37	-0.44	-1.27
Aug-01	113	19	5.95	51808	4065	12.74	-1.23	-1.75
Sep-01	136	13	10.46	43173	3424	12.61	-0.29	-1.17
Oct-01	209	11	19.00	31553	2910	10.84	2.88	0.75
Nov-01	65	5	17.00	22697	2225	10.20	3.72	1.26
Dec-01	108	13	8.31	30490	2877	10.60	-0.61	-1.37
Jan-02	58	9	6.22	27649	2520	10.97	-0.67	-1.41
Feb-02	13	4	3.25	22874	2133	10.72	-0.88	-1.54



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

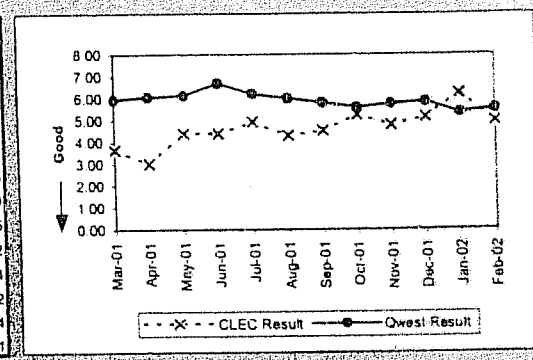
Installation Commitments Met (Percent) (OP-3B)-- Dispatches Outside MSAs

	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	44	50	88.00%	20751	22673	91.52%	0.89	-0.46
[illegible]	40	45	88.89%	20396	22458	90.82%	0.49	-0.7
[illegible]	74	83	89.16%	23303	25622	90.95%	0.59	-0.64
[illegible]	69	76	90.79%	23156	25556	90.61%	-0.05	-1.03
[illegible]	90	99	90.91%	24477	26802	91.33%	0.19	-0.88
[illegible]	130	136	95.59%	28879	31044	93.03%	-1.17	-1.71
[illegible]	97	106	91.51%	23779	25642	92.73%	0.52	-0.69
[illegible]	133	138	97.83%	27120	28950	93.68%	-2	-2.21
[illegible]	162	164	98.78%	24003	25483	94.19%	-2.5	-2.52
[illegible]	159	163	97.55%	20025	21950	91.23%	-2.84	-2.73
[illegible]	210	226	93.81%	21828	23694	92.12%	-0.93	-1.57
[illegible]	182	190	95.41%	19087	20597	92.67%	-1.46	-1.89



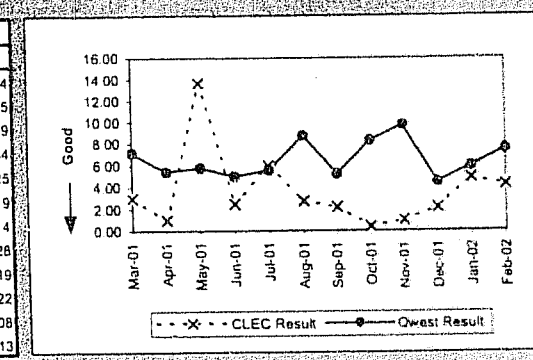
Installation Interval (Average Days) (OP-4B)-- Dispatches Outside MSAs

	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	183	50	3.66	135127	22673	5.96	-1.09	-1.66
[illegible]	136	45	3.02	136269	22458	6.07	-1.59	-1.97
[illegible]	367	83	4.42	157304	25622	6.14	-1.33	-1.81
[illegible]	337	76	4.43	171150	25556	6.70	-1.17	-1.71
[illegible]	495	100	4.95	167845	27015	6.21	-0.87	-1.53
[illegible]	592	137	4.33	188088	31345	6.00	-1.8	-2.09
[illegible]	493	108	4.56	150120	25882	5.80	-1.39	-1.85
[illegible]	740	141	5.25	162443	29151	5.57	-0.33	-1.2
[illegible]	798	166	4.80	147419	25641	5.75	-1.06	-1.64
[illegible]	860	167	5.15	129168	22087	5.85	-0.7	-1.42
[illegible]	1437	228	6.21	127541	23853	5.35	1.08	-0.34
[illegible]	935	197	4.95	114041	20720	5.50	-0.51	-1.31



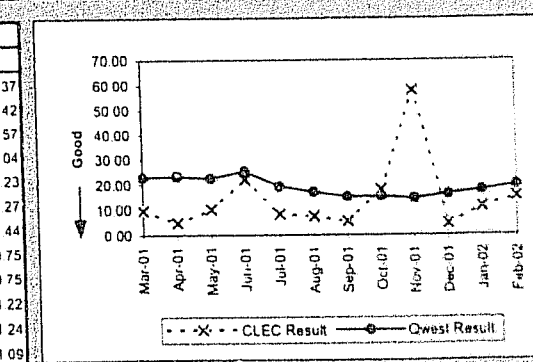
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2)-- Dispatches Outside MSAs

	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	3	1	3.00	3000	419	7.16	-0.24	-1.14
[illegible]	3	3	1.00	2918	537	5.43	-0.4	-1.25
[illegible]	41	3	13.67	3561	616	5.78	2.46	0.49
[illegible]	15	6	2.50	3259	652	5.00	-0.55	-1.34
[illegible]	30	6	6.00	4517	812	5.56	2.05	0.25
[illegible]	11	4	2.75	6640	761	8.73	-0.32	-1.19
[illegible]	11	5	2.20	3183	615	5.18	-0.67	-1.4
[illegible]	2	5	0.40	6022	726	8.29	-0.46	-1.28
[illegible]	3	3	1.00	6120	629	9.73	-0.31	-1.19
[illegible]	13	6	2.17	3891	877	4.44	-0.35	-1.22
[illegible]	34	7	4.86	5887	993	5.93	-0.12	-1.08
[illegible]	21	5	4.20	5822	780	7.46	-0.21	-1.13



Delayed Days for Facility Reasons (Average Days) (OP-6B-2)-- Dispatches Outside MSAs

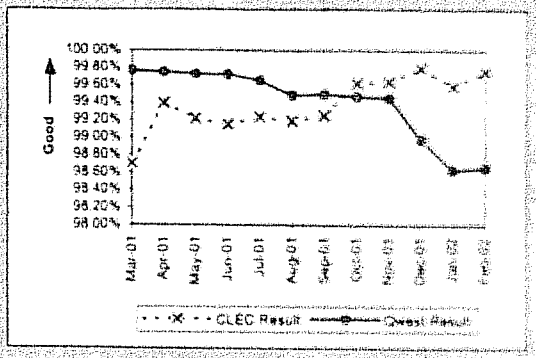
	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	49	5	9.80	34582	1503	23.01	-0.61	-1.37
[illegible]	10	2	5.00	35619	1525	23.36	-0.7	-1.42
[illegible]	61	6	10.17	38255	1703	22.46	-0.94	-1.57
[illegible]	22	1	22.00	44197	1748	25.28	-0.06	-1.04
[illegible]	25	3	8.33	31477	1638	19.22	-0.39	-1.23
[illegible]	15	2	7.50	25640	1521	16.86	-0.45	-1.27
[illegible]	22	4	5.50	20871	1375	15.18	-0.72	-1.44
[illegible]	18	1	18.00	19326	1262	15.31	2.88	0.75
[illegible]	58	1	58.00	14499	1009	14.37	2.88	0.75
[illegible]	9	2	4.50	19127	1185	16.14	-0.36	-1.22
[illegible]	100	9	11.11	18156	1032	17.59	-0.4	-1.24
[illegible]	76	5	15.20	16620	853	19.48	-0.16	-1.09



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

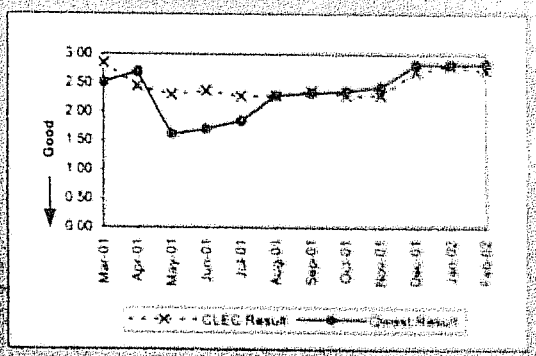
Installation Commitments Met (Percent) (OP-3C)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	3663	3711	98.71%	771321	773148	99.76%	13.23	7.04
Apr-01	4766	4795	99.40%	725435	727286	99.75%	4.8	1.92
May-01	4331	4365	99.22%	712644	714590	99.73%	6.4	2.89
Jun-01	4232	4258	99.15%	778245	780412	99.72%	7.02	3.27
Jul-01	4046	4077	99.24%	555358	557267	99.66%	4.55	1.77
Aug-01	3094	3119	99.20%	240124	241361	99.49%	2.25	0.37
Sep-01	2139	2155	99.26%	183829	184762	99.50%	1.55	-0.06
Oct-01	3706	3720	99.62%	186902	187892	99.47%	-1.26	-1.76
Nov-01	5286	5305	99.64%	167443	168363	99.45%	-1.83	-2.11
Dec-01	6415	6428	99.80%	140920	142366	98.98%	-6.36	-4.87
Jan-02	4585	4604	99.59%	160766	162991	98.63%	-5.49	-4.34
Feb-02	4586	4597	99.76%	147425	149420	98.66%	-6.38	-4.88



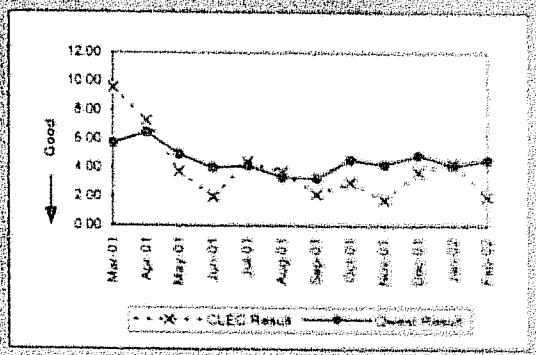
Installation Interval (Average Days) (OP-4C)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	10562	3711	2.85	1946414	773146	2.52	6.95	3.23
Apr-01	11806	4794	2.46	1964611	727278	2.70	-5.38	-4.27
May-01	7906	3416	2.31	898000	557838	1.61	28.71	16.45
Jun-01	7159	3007	2.38	982350	573418	1.71	26.28	14.98
Jul-01	8943	3042	2.28	743549	401825	1.85	17.63	9.72
Aug-01	3950	1733	2.28	360659	157320	2.29	-0.36	-1.22
Sep-01	2497	1052	2.37	297832	127837	2.33	0.98	-0.4
Oct-01	3907	1704	2.29	303545	128213	2.37	-1.95	-2.19
Nov-01	6965	3028	2.30	277197	113429	2.44	-6.32	-4.84
Dec-01	12255	4527	2.71	266804	94422	2.83	-3.26	-2.98
Jan-02	6377	2268	2.81	315106	111438	2.83	-0.41	-1.25
Feb-02	7321	2682	2.73	283534	99810	2.84	-3.06	-2.86



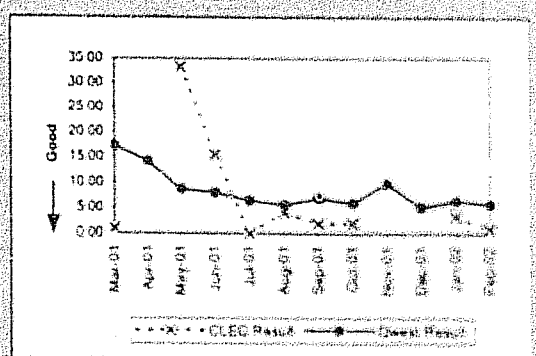
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	449	47	9.55	9179	1604	5.72	1.96	0.19
Apr-01	212	29	7.31	10023	1543	6.50	1.85	0.13
May-01	117	31	3.77	7918	1597	4.96	-0.53	-1.33
Jun-01	69	34	2.03	7733	1923	4.02	-1.28	-1.78
Jul-01	138	31	4.45	8655	2077	4.17	1.88	0.14
Aug-01	90	24	3.75	4680	1388	3.37	1.8	0.09
Sep-01	41	19	2.16	3222	984	3.27	-0.39	-1.23
Oct-01	39	13	3.00	5154	1128	4.57	-0.33	-1.2
Nov-01	41	23	1.78	4415	1041	4.24	-0.65	-1.4
Dec-01	60	16	3.75	7185	1467	4.90	-0.22	-1.14
Jan-02	69	16	4.31	9834	2347	4.19	2.29	0.39
Feb-02	26	13	2.00	9087	1983	4.58	-0.74	-1.45



Delayed Days for Facility Reasons (Average Days) (OP-6B-3)-- No Dispatches

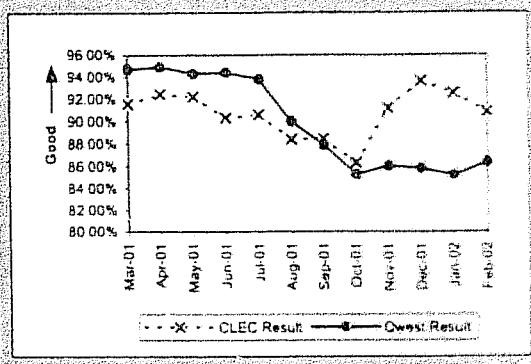
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	1	1	1.00	3846	223	17.25	-0.54	-1.33
Apr-01				4369	308	14.19		
May-01	100	3	33.33	3031	349	8.68	2.26	0.37
Jun-01	31	2	15.50	1956	244	8.02	2.14	0.3
Jul-01	0	1	0.00	1108	171	6.48	-0.25	-1.15
Aug-01	17	4	4.25	1074	192	5.59	-0.24	-1.15
Sep-01	4	2	2.00	1144	166	6.89	-0.31	-1.19
Oct-01	2	1	2.00	765	128	5.98	-0.16	-1.1
Nov-01				903	92	9.82		
Dec-01				651	127	5.13		
Jan-02	10	3	3.33	973	152	6.40	-0.38	-1.23
Feb-02	1	1	1.00	718	124	5.79	-0.56	-1.34



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

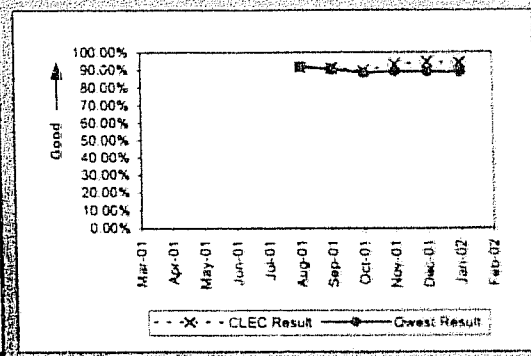
New Service Installation Quality (Percent) (OP-5)

[illegible]	[illegible]	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	[illegible]	4123	91.59%	788639	832733	94.70%	8.97	4.45
[illegible]	[illegible]	4891	92.48%	842804	887675	94.95%	7.86	3.78
[illegible]	[illegible]	5273	92.22%	813648	862575	94.33%	6.58	3
[illegible]	[illegible]	5097	90.33%	848199	898283	94.42%	12.71	6.73
[illegible]	[illegible]	4941	90.61%	762606	812845	93.82%	9.34	4.68
[illegible]	[illegible]	4339	88.41%	491277	545987	89.98%	3.44	1.09
[illegible]	[illegible]	3351	88.47%	313188	356286	87.90%	-0.99	-1.6
[illegible]	[illegible]	3084	86.33%	272655	319858	85.24%	-1.84	-2.12
[illegible]	[illegible]	5354	91.20%	264829	307780	86.04%	-10.8	-7.56
[illegible]	[illegible]	[illegible]	93.66%	230863	269035	85.81%	-18.28	-12.12
[illegible]	[illegible]	6496	92.58%	225377	264541	85.20%	-16.56	-11.07
[illegible]	[illegible]	3385	90.85%	229820	265934	86.34%	-9.71	-6.9



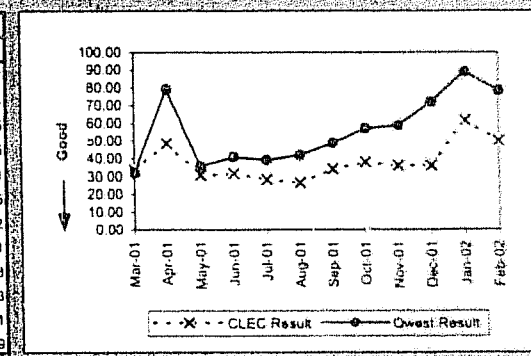
New Service Installation Quality (Percent) (OP-5*)

[illegible]	[illegible]	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	[illegible]	4339	91.66%	502621	545987	92.06%	0.97	-0.41
[illegible]	[illegible]	3355	91.12%	321988	356286	90.37%	-1.45	-1.88
[illegible]	[illegible]	3084	89.63%	283195	319858	88.54%	-2.06	-2.25
[illegible]	[illegible]	5354	93.43%	274419	307780	89.16%	-0.95	-7.05
[illegible]	[illegible]	6779	94.93%	239638	269035	89.07%	-15.25	-10.27
[illegible]	[illegible]	6496	94.35%	234893	264541	88.79%	-14.03	-9.53



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

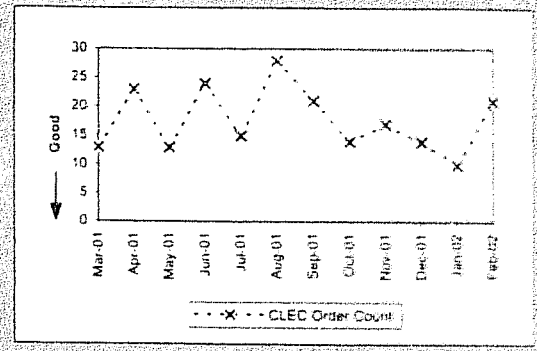
[illegible]	[illegible]	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	[illegible]	52	33.62	323154	10064	32.11	2.75	0.67
[illegible]	[illegible]	86	48.80	1192402	15062	79.17	-3.02	-2.84
[illegible]	[illegible]	66	30.91	385768	10852	35.55	-0.91	-1.55
[illegible]	[illegible]	75	31.98	488211	11942	40.88	-1.4	-1.85
[illegible]	[illegible]	48	28.48	453684	11508	39.43	-1.33	-1.81
[illegible]	[illegible]	93	26.80	587797	13976	42.06	-2.38	-2.45
[illegible]	[illegible]	62	34.19	653994	13371	48.91	-1.64	-2
[illegible]	[illegible]	56	38.18	720435	12620	57.09	-1.81	-2.1
[illegible]	[illegible]	66	36.11	645031	14351	58.88	-2.27	-2.38
[illegible]	[illegible]	78	36.12	1012710	14055	72.05	-3.17	-2.93
[illegible]	[illegible]	52	61.63	924489	10376	89.10	-1.81	-2.1
[illegible]	[illegible]	59	50.23	928443	11849	78.36	-2.29	-2.39



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

Closed Pending Orders Delayed for Facilities Reasons UNE - P (POTS) (OP-15B)

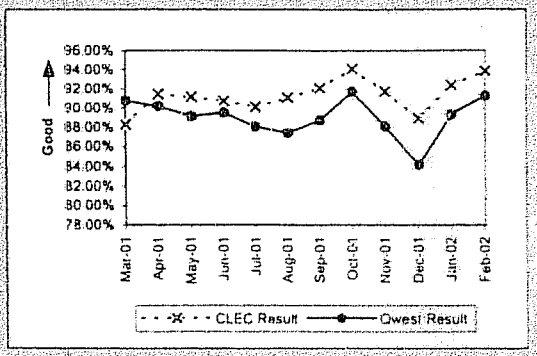
Date	CLEC Order Count
Mar-01	13
Apr-01	23
May-01	13
Jun-01	24
Jul-01	15
Aug-01	28
Sep-01	21
Oct-01	14
Nov-01	17
Dec-01	14
Jan-02	10
Feb-02	21



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

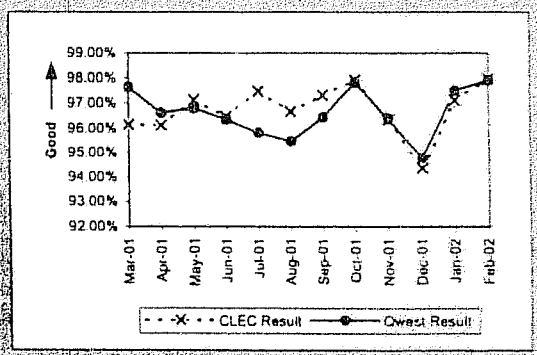
[illegible] Percent (MR-4A) – Dispatches Within MSAs

[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	96.32%	97607	107515	90.78%	1.58	0.02
[illegible]	[illegible]	[illegible]	97.49%	108346	120156	90.20%	-0.95	-1.58
[illegible]	[illegible]	[illegible]	97.18%	114507	128541	89.14%	-1.57	-1.96
[illegible]	[illegible]	[illegible]	96.73%	114789	128398	89.53%	-1.01	-1.61
[illegible]	[illegible]	[illegible]	96.16%	112515	127723	88.09%	-1.68	-2.02
[illegible]	[illegible]	[illegible]	91.15%	112532	128820	87.40%	-3.09	-2.88
[illegible]	[illegible]	[illegible]	92.12%	86586	97653	88.72%	-2.57	-2.56
[illegible]	[illegible]	[illegible]	94.17%	85609	94427	91.74%	-2.15	-2.31
[illegible]	[illegible]	[illegible]	91.79%	79843	87269	88.11%	-2.65	-2.61
[illegible]	[illegible]	[illegible]	88.97%	67657	80582	84.20%	-3.04	-2.85
[illegible]	[illegible]	[illegible]	92.84%	64001	71609	89.38%	-2.28	-2.38
[illegible]	[illegible]	[illegible]	93.69%	55564	60852	91.31%	-1.99	-2.21



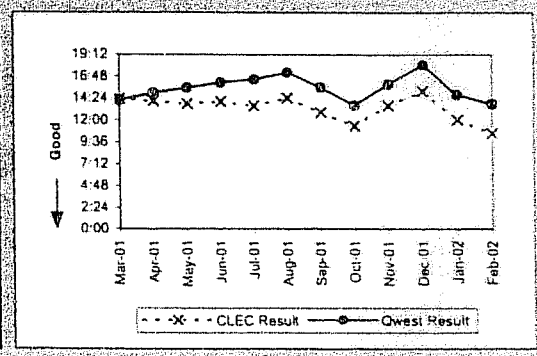
[illegible] Percent (MR-4A) – Dispatches Within MSAs

[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	98.17%	141247	144936	97.66%	2.36	0.44
[illegible]	[illegible]	[illegible]	98.14%	155636	161046	96.64%	0.73	-0.56
[illegible]	[illegible]	[illegible]	97.15%	166074	171547	96.81%	-0.53	-1.32
[illegible]	[illegible]	[illegible]	96.93%	163009	169162	96.36%	-0.21	-1.13
[illegible]	[illegible]	[illegible]	97.56%	162971	170054	95.83%	-2.47	-2.5
[illegible]	[illegible]	[illegible]	98.10%	167518	175435	95.49%	-1.82	-2.11
[illegible]	[illegible]	[illegible]	97.54%	129684	133810	96.47%	-1.32	-1.8
[illegible]	[illegible]	[illegible]	97.94%	127806	130646	97.83%	-0.21	-1.13
[illegible]	[illegible]	[illegible]	96.34%	117095	121450	96.41%	0.08	-0.95
[illegible]	[illegible]	[illegible]	96.37%	108909	112782	94.79%	0.52	-0.69
[illegible]	[illegible]	[illegible]	97.34%	98078	100587	97.51%	0.62	-0.62
[illegible]	[illegible]	[illegible]	97.73%	82071	83819	97.91%	-0.1	-1.06



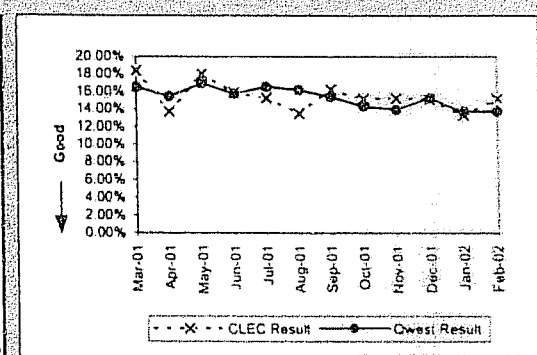
[illegible] Percent (MR-6A) – Dispatches Within MSAs

[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	2056423.35	144936	14:11	0.18	-0.89
[illegible]	[illegible]	[illegible]	[illegible]	2435443.35	161046	14:56	-1.13	-1.69
[illegible]	[illegible]	[illegible]	15:47	2663935.16	171547	15:32	-2.83	-2.72
[illegible]	[illegible]	[illegible]	[illegible]	2774533.44	169162	16:06	-1.85	-2.13
[illegible]	[illegible]	[illegible]	[illegible]	2795680.03	170054	16:26	-3.53	-3.15
[illegible]	[illegible]	[illegible]	[illegible]	3022829.46	175435	17:14	-3.84	-3.34
[illegible]	[illegible]	[illegible]	12:37	2687318.29	133810	15:36	-4.71	-3.86
[illegible]	[illegible]	[illegible]	13:24	1770047.28	130646	13:37	-4.2	-3.56
[illegible]	[illegible]	[illegible]	13:37	1605873.57	121450	15:56	-3.49	-3.12
[illegible]	[illegible]	[illegible]	[illegible]	2038308.15	112782	18:04	-3.63	-3.21
[illegible]	[illegible]	[illegible]	[illegible]	1483299.15	100587	14:45	-4.3	-3.62
[illegible]	[illegible]	[illegible]	[illegible]	1153308.31	83819	13:46	-5.62	-4.42



[illegible] Percent (MR-7A) – Dispatches Within MSAs

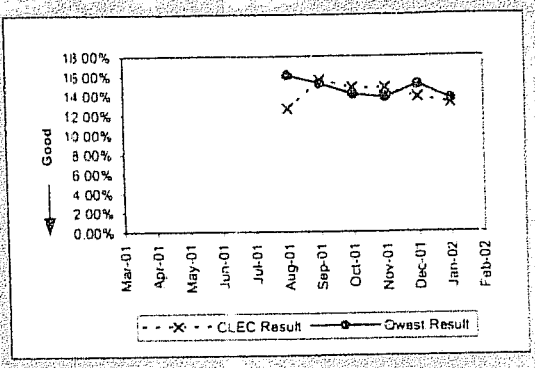
[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	16.59%	24839	150247	16.53%	1.22	-0.26
[illegible]	[illegible]	[illegible]	15.77%	25733	166469	15.46%	-1.3	-1.79
[illegible]	[illegible]	[illegible]	16.01%	30156	171536	16.96%	0.79	-0.52
[illegible]	[illegible]	[illegible]	15.68%	27621	175483	15.74%	0.11	-0.93
[illegible]	[illegible]	[illegible]	15.31%	29592	176603	16.57%	-1.06	-1.64
[illegible]	[illegible]	[illegible]	13.15%	25611	182956	16.18%	-2.28	-2.39
[illegible]	[illegible]	[illegible]	16.25%	25376	165015	15.38%	0.69	-0.58
[illegible]	[illegible]	[illegible]	15.10%	19979	135743	14.28%	0.76	-0.54
[illegible]	[illegible]	[illegible]	16.23%	17579	125979	13.95%	1.02	-0.38
[illegible]	[illegible]	[illegible]	15.12%	17939	117690	15.24%	-0.1	-1.06
[illegible]	[illegible]	[illegible]	13.91%	14349	104498	13.73%	0.32	-1.2
[illegible]	[illegible]	[illegible]	13.26%	11510	86726	13.27%	1.06	-0.36



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

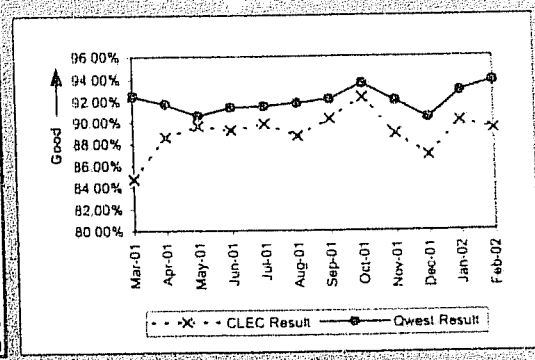
24 Hours (Remote) (MR-1A)– Dispatches Within MSAs

					Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	153381	16.11%	-2.65	-2.61
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	124486	15.26%	0.25	-0.85
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	120882	14.16%	0.54	-0.67
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	112829	13.84%	0.73	-0.55
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	105091	15.17%	-0.91	-1.55
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	93101	13.66%	-0.3	-1.18



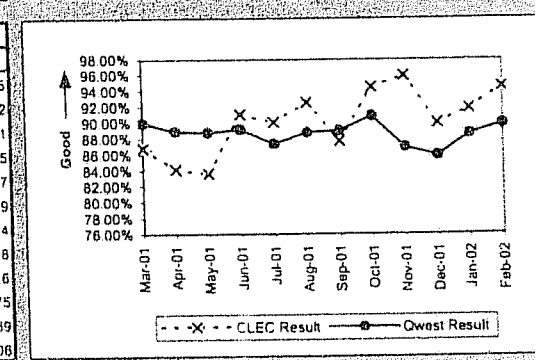
24 Hours (Remote) (MR-1A)– Dispatches Within MSAs

					Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	150247	92.50%	7.15	3.35
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	166469	91.75%	3.07	0.87
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	177536	90.64%	0.93	-0.43
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	175463	91.42%	2.19	0.33
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	176603	91.55%	1.84	0.12
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	182930	91.84%	3.59	1.18
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	139015	92.18%	1.96	0.19
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	135743	93.60%	1.49	-0.09
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	125979	92.05%	3.19	0.94
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	117690	90.44%	3.29	1
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	104496	92.89%	2.86	0.74
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	86736	93.77%	4.66	1.83



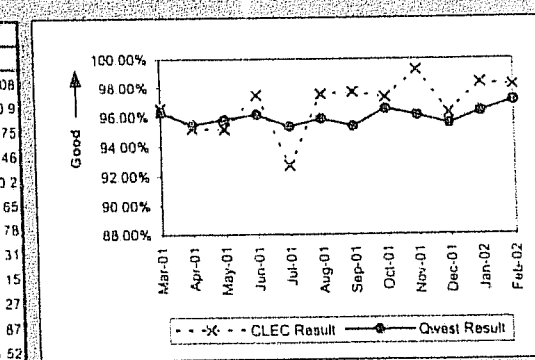
24 Hours (Remote) (MR-3B)– Dispatches Outside MSAs

					Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	27397	90.04%	0.83	-0.5
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	29715	88.98%	1.12	-0.32
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	32640	88.79%	1.49	-0.1
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	34412	89.21%	-0.58	-1.35
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	35031	87.41%	-0.78	-1.47
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	35884	88.84%	-1.3	-1.79
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	26756	89.02%	0.43	-0.74
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	25082	90.87%	-1.31	-1.8
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	23317	86.92%	-2.64	-2.6
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	21153	85.87%	-1.24	-1.75
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	18641	88.65%	-1.14	-1.69
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	18620	89.84%	-1.75	-2.06



24 Hours (Remote) (MR-4B)– Dispatches Outside MSAs

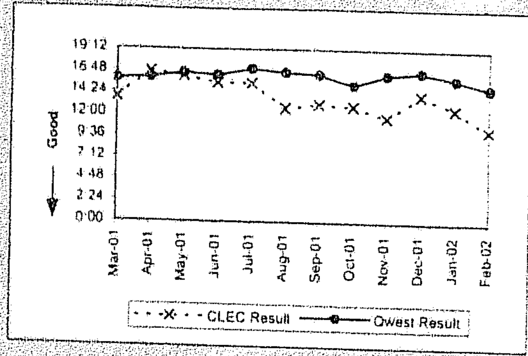
					Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	38236	96.32%	-0.14	-1.08
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	40354	95.47%	0.17	-0.9
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	44254	95.83%	0.42	-0.75
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	45931	96.17%	-0.76	-1.46
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	48783	95.34%	1.31	-0.2
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	49572	95.88%	1.07	-1.65
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	37126	95.36%	-1.28	-1.78
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	35660	96.58%	-0.52	-1.31
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	33502	96.09%	-1.9	-2.15
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	30397	95.54%	-0.45	-1.27
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	27540	96.36%	-1.43	-1.87
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	23653	97.07%	-0.85	-1.52



Unbundled Network Element - Platform (UNE-P) Repair

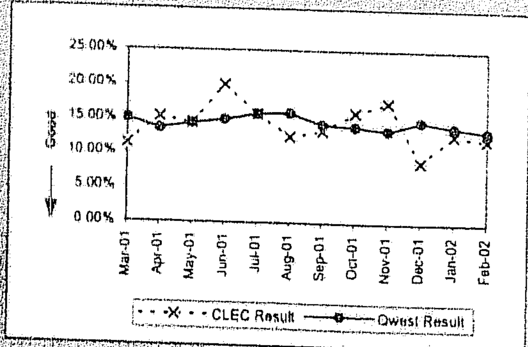
[illegible] - Dispatches Outside MSAs

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	15.49	-0.97	-1.59
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	18.32	2.66	0.61
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	16.03	-0.15	-1.09
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	16.18	-0.51	-1.31
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	17.02	-0.93	-1.57
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	15.38	-2.71	-2.65
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	16.05	-2	-2.22
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	15.[illegible]	-1.5	-1.91
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	14.21	-3.3	-3
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	16.18	-1.88	-2.14
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	15.59	-2.43	-2.48
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	15.02	-3.34	-3.03



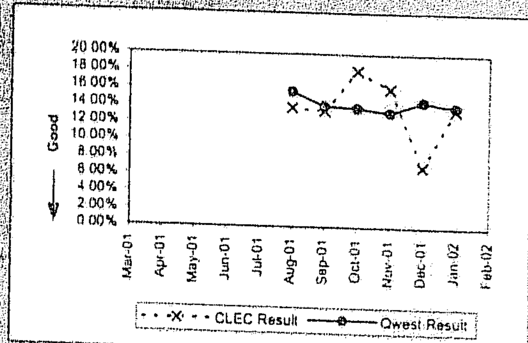
[illegible] - Dispatches Outside MSAs

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	14.97%	-0.95	-1.58
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	13.56%	0.49	-0.7
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	14.30%	0.06	-0.06
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	14.90%	1.56	-0.05
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	15.21%	-0.01	-1
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	15.91%	-1.21	-1.73
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	14.20%	-0.3	-1.18
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	13.96%	0.73	-0.58
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	13.44%	1.38	-0.16
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	14.70%	-2.15	-2.31
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	14.01%	-0.40	-1.28
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	13.36%	-0.45	-1.27



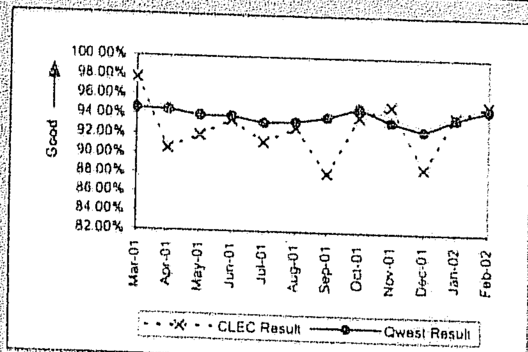
[illegible] - Dispatches Outside MSAs

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	15.07%	-0.57	-1.35
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	14.03%	-0.16	-1.1
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	13.61%	1.36	-0.17
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	13.35%	0.85	-0.48
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	27434	14.82%	-2.4	-2.46
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	13.90%	-0.12	-1.07



[illegible] - Dispatches Outside MSAs

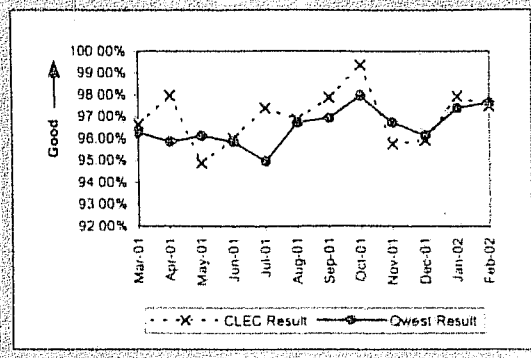
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	94.50%	-1.3	-1.79
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	41108	94.51%	1.19	-0.1
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	93.95%	0.92	-0.44
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	93.94%	0.2	-0.88
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	93.34%	0.9	-0.45
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	93.42%	0.33	-0.8
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	93.93%	2.53	0.54
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	94.88%	0.52	-0.60
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	93.54%	-0.76	-1.46
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	92.45%	1.83	0.11
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	93.92%	-0.11	-1.07
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	94.36%	-0.29	-1.18



Checklist #7 - Unbundled Network Element - Platform (UNE-P) Repair

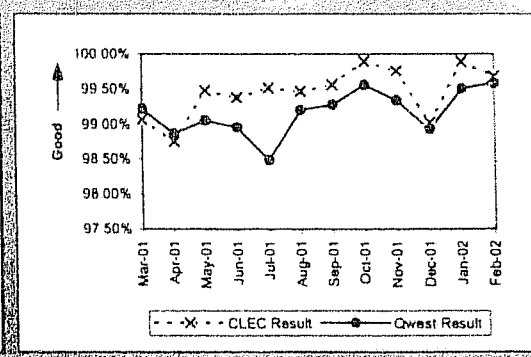
Mean Time to Repair (Hours) (MR-1C) - No Dispatches

[illegible]	[illegible]	[illegible]	[illegible]	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	29184	95.28%	-0.28	-1.17
[illegible]	[illegible]	[illegible]	[illegible]	31268	95.56%	-1.49	-1.91
[illegible]	[illegible]	[illegible]	[illegible]	33158	96.13%	0.98	-0.41
[illegible]	[illegible]	[illegible]	[illegible]	36558	95.80%	-0.13	-1.08
[illegible]	[illegible]	[illegible]	[illegible]	34903	94.36%	-1.82	-2.11
[illegible]	[illegible]	[illegible]	[illegible]	34662	96.72%	-0.15	-1.09
[illegible]	[illegible]	[illegible]	[illegible]	37143	96.95%	-0.84	-1.51
[illegible]	[illegible]	[illegible]	[illegible]	31447	97.98%	-1.77	-2.07
[illegible]	[illegible]	[illegible]	[illegible]	77388	96.73%	0.84	-0.49
[illegible]	[illegible]	[illegible]	[illegible]	75944	96.16%	0.24	-0.85
[illegible]	[illegible]	[illegible]	[illegible]	27097	97.42%	-0.58	-1.35
[illegible]	[illegible]	[illegible]	[illegible]	26150	97.66%	0.22	-0.86



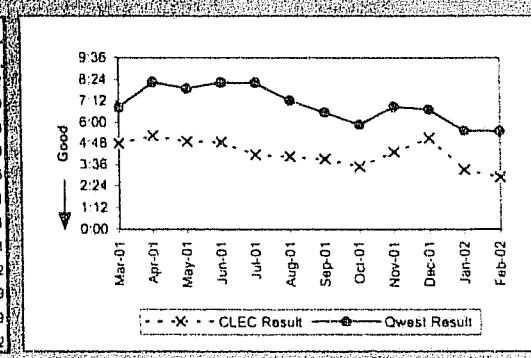
Percent Missed Repair Appointments (MR-4C) - No Dispatches

[illegible]	[illegible]	[illegible]	[illegible]	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	61804	99.23%	0.48	-0.71
[illegible]	[illegible]	[illegible]	[illegible]	57143	98.87%	0.26	-0.84
[illegible]	[illegible]	[illegible]	[illegible]	60496	99.06%	-1.23	-1.75
[illegible]	[illegible]	[illegible]	[illegible]	65639	98.96%	-1.18	-1.72
[illegible]	[illegible]	[illegible]	[illegible]	65148	98.49%	-2.43	-2.47
[illegible]	[illegible]	[illegible]	[illegible]	65006	99.21%	-0.91	-1.55
[illegible]	[illegible]	[illegible]	[illegible]	51247	99.28%	-0.87	-1.53
[illegible]	[illegible]	[illegible]	[illegible]	58294	99.56%	-1.57	-1.96
[illegible]	[illegible]	[illegible]	[illegible]	54095	99.35%	-1.47	-1.89
[illegible]	[illegible]	[illegible]	[illegible]	50188	98.94%	-0.28	-1.17
[illegible]	[illegible]	[illegible]	[illegible]	56579	99.51%	-1.65	-2.01
[illegible]	[illegible]	[illegible]	[illegible]	54241	99.59%	-0.45	-1.27



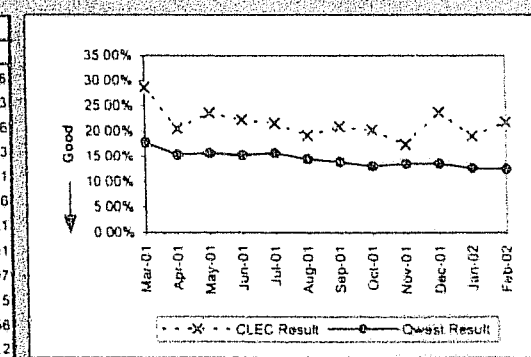
Average Duration of Maintenance Activity (Minutes) (MR-5C) - No Dispatches

[illegible]	[illegible]	[illegible]	[illegible]	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	61804	8.51	-4.47	-3.72
[illegible]	[illegible]	[illegible]	[illegible]	57143	8.16	-2.13	-2.29
[illegible]	[illegible]	[illegible]	[illegible]	60496	7.55	-6.98	-5.23
[illegible]	[illegible]	[illegible]	[illegible]	65639	8.14	-2.12	-2.29
[illegible]	[illegible]	[illegible]	[illegible]	65148	8.13	-5.92	-4.6
[illegible]	[illegible]	[illegible]	[illegible]	65006	7.14	-6.93	-5.21
[illegible]	[illegible]	[illegible]	[illegible]	51247	6.33	-6.26	-4.81
[illegible]	[illegible]	[illegible]	[illegible]	58294	5.52	-8.24	-6.01
[illegible]	[illegible]	[illegible]	[illegible]	54095	6.53	-7.26	-5.42
[illegible]	[illegible]	[illegible]	[illegible]	50188	6.42	-0.65	-1.39
[illegible]	[illegible]	[illegible]	[illegible]	56579	5.31	-6.42	-4.9
[illegible]	[illegible]	[illegible]	[illegible]	54241	5.29	-8.59	-6.22



Percent Repeat Reports (Percent) (MR-7C) - No Dispatches

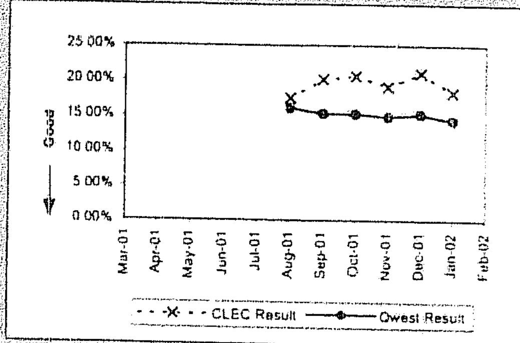
[illegible]	[illegible]	[illegible]	[illegible]	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	61808	17.69%	7.66	3.66
[illegible]	[illegible]	[illegible]	[illegible]	57146	15.37%	3.67	1.23
[illegible]	[illegible]	[illegible]	[illegible]	60498	15.73%	6.01	2.66
[illegible]	[illegible]	[illegible]	[illegible]	65662	15.26%	5.47	2.33
[illegible]	[illegible]	[illegible]	[illegible]	65157	15.72%	4.62	1.81
[illegible]	[illegible]	[illegible]	[illegible]	65057	14.49%	4.05	1.46
[illegible]	[illegible]	[illegible]	[illegible]	51250	13.91%	5.28	2.21
[illegible]	[illegible]	[illegible]	[illegible]	58296	13.09%	6.59	3.01
[illegible]	[illegible]	[illegible]	[illegible]	54097	13.59%	3.24	0.97
[illegible]	[illegible]	[illegible]	[illegible]	50188	13.59%	8.47	4.15
[illegible]	[illegible]	[illegible]	[illegible]	56581	12.66%	5.86	2.56
[illegible]	[illegible]	[illegible]	[illegible]	54243	12.55%	8.56	4.2



[illegible] - Unbundled Network Element - Platform (UNE-P) Repair

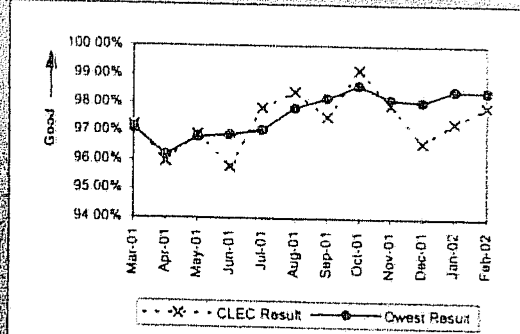
[illegible] (MR-[illegible]) - No Dispatches

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Result	Mod Z Scr	Parity Scr
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	16.07%	0.93	-0.43
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	15.39%	2.59	0.63
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	15.25%	3.67	1.23
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	14.89%	2.71	0.65
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	15.25%	3.73	1.27
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	14.42%	2.78	0.69
[illegible]								



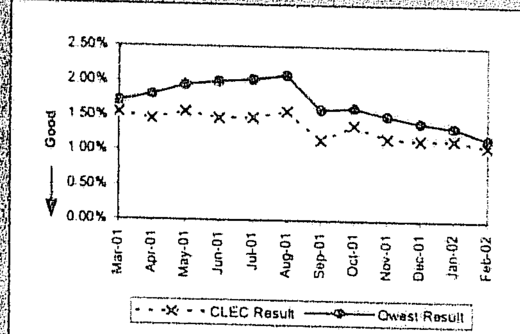
[illegible] (MR-[illegible]) - No Dispatches

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	97.12%	-0.15	-1.09
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	37144	96.18%	0.27	-0.83
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	96.81%	-0.16	-1.1
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	96.09%	1.77	0.08
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	97.06%	-1.32	-1.8
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	97.84%	-1.2	-1.73
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	98.19%	1.29	-0.22
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	98.84%	-1.43	-1.87
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	54097	98.14%	0.4	-0.75
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	98.06%	2.96	0.8
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	98.45%	2.70	0.69
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	98.42%	1.29	-0.21



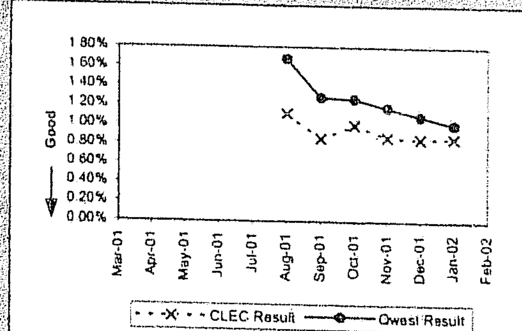
[illegible] Rate (Percent) (MR-8)

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1.71%	-3.77	-3.29
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1.81%	-8.36	-6.08
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1.95%	-9.08	-6.52
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1.99%	-12.89	-8.84
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2.03%	-13.73	-9.35
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2.09%	-13.15	-8.99
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1.60%	-12.97	-8.89
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1.63%	-7.41	-5.5
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1.51%	-10.18	-7.19
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1.41%	-8.16	-5.96
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1.35%	-6.10	-4.75
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1.19%	-3.92	-3.38



[illegible] Rate (Percent) (MR-8)

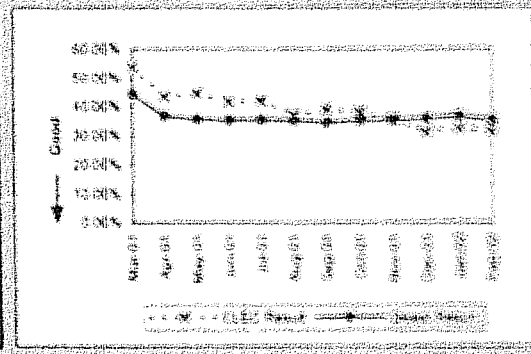
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Result	Mod Z Scr	Parity Scr
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1.66%	-15.88	-10.66
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1.28%	-13.87	-9.43
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1.26%	-8.74	-6.31
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1.18%	-10.65	-7.47
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1.09%	-8.67	-6.27
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1.01%	-5.59	-4.4
[illegible]								



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)

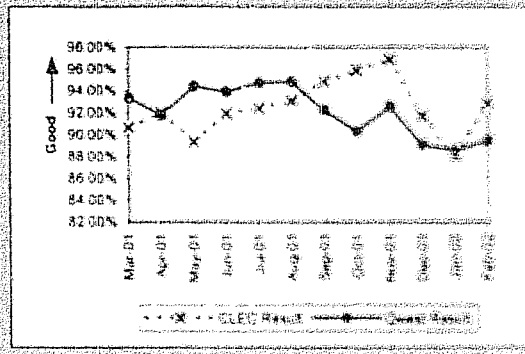
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	1688	3128	53.96%	200084	451169	44.35%	10.79	5.56
Apr-01	1134	2593	43.73%	154098	418821	36.79%	7.31	3.44
May-01	1373	3071	44.71%	157785	440910	35.79%	10.28	5.25
Jun-01	1261	3026	41.67%	157324	445299	35.33%	7.27	3.47
Jul-01	1361	3239	42.02%	160820	452468	35.54%	7.57	3.66
Aug-01	1252	3357	37.30%	163134	462214	35.29%	2.42	0.47
Sep-01	1049	2678	39.17%	120985	349205	34.65%	4.9	1.98
Oct-01	1230	3200	38.44%	126039	357534	35.25%	3.75	1.28
Nov-01	960	2701	35.54%	118295	332590	35.57%	-0.03	1.02
Dec-01	806	2578	31.26%	111619	310688	35.93%	-4.91	-1.99
Jan-02	887	2727	32.53%	109681	298954	36.69%	-4.49	-3.73
Feb-02	820	2598	31.56%	89958	255117	35.26%	-3.93	-3.39



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

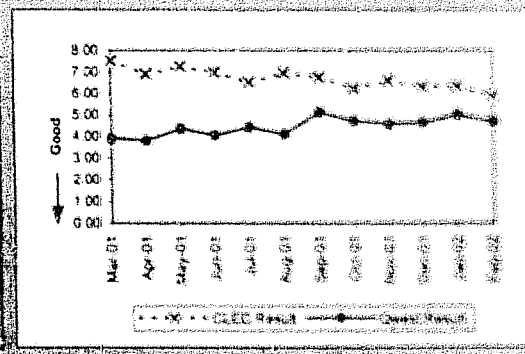
Installation Commitments Met (Percent) (OP-3A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	897	989	90 70%	1213	1299	93 38%	2 56	0 55
Apr-01	970	1054	92 03%	962	1048	91 79%	-0 2	-1 12
May-01	895	1001	89 41%	1036	1097	94 44%	5 02	2 05
Jun-01	911	990	92 02%	961	1023	93 94%	1 8	0 1
Jul-01	848	917	92 48%	1050	1108	94 77%	2 3	0 4
Aug-01	952	1022	93 15%	1240	1307	94 87%	1 87	0 14
Sep-01	711	749	94 93%	863	935	92 30%	-2 01	-2 22
Oct-01	870	907	95 92%	801	886	90 41%	-3 96	-3 41
Nov-01	721	744	96 91%	753	813	92 62%	-3 23	-2 97
Dec-01	613	668	91 77%	525	589	89 13%	-1 5	-1 91
Jan-02	666	756	88 10%	761	859	88 59%	0 31	-0 81
Feb-02	536	579	92 92%	615	687	89.52%	-1 97	-2.2



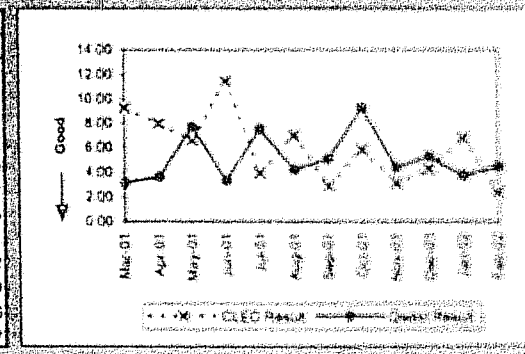
Installation Interval (Average Days) (OP-4A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	7451	989	7 53	5085	1298	3.92	17 22	9 47
Apr-01	7292	1054	6 92	3997	1048	3 81	15 37	8.35
May-01	7265	1001	7 26	4799	1097	4 37	10 97	5.67
Jun-01	6930	990	7 00	4144	1020	4 06	10.55	5.42
Jul-01	6129	937	6 54	4988	1124	4.44	7 64	3.65
Aug-01	7183	1032	6 96	5437	1324	4.11	14 66	7 91
Sep-01	5142	759	6 77	4961	965	5 14	5 35	2.25
Oct-01	5736	917	6.26	4279	905	4 73	4 85	1 95
Nov-01	4968	750	6.62	3734	813	4 59	7 39	3.5
Dec-01	4260	673	6.33	2730	587	4 65	5.32	2.24
Jan-02	4864	765	6 36	4349	867	5.02	3 29	1
Feb-02	3435	583	5.89	3259	695	4 69	4 37	1.66



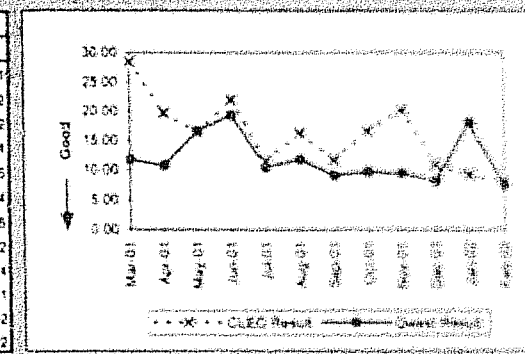
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	454	49	9.27	200	63	3 17	1 77	0.08
Apr-01	351	44	7 98	197	54	3 65	1 61	-0 02
May-01	345	52	6.63	269	35	7 69	-0 39	-1 24
Jun-01	528	46	11 48	144	43	3 35	0 79	-0 52
Jul-01	156	39	4 00	302	40	7.55	-1 3	-1 79
Aug-01	337	48	7 02	234	55	4 25	0 71	-0 57
Sep-01	68	23	2.96	356	70	5.09	-0 91	-1 55
Oct-01	152	26	5 85	444	48	9.25	-0 68	-1 41
Nov-01	63	20	3 15	225	51	4 41	-0 53	-1 32
Dec-01	172	40	4 30	211	40	5 28	-0.48	-1 29
Jan-02	476	70	6.80	266	71	3 75	0 73	-0 56
Feb-02	82	34	2.41	161	36	4 47	-1 1	-1 67



Delayed Days for Facility Reasons (Average Days) (OP-6B-1)-- Dispatches Within MSAs

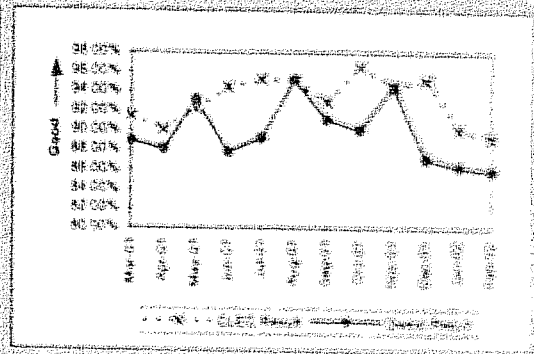
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	1235	43	28.49	270	23	11 74	1 66	0 01
Apr-01	789	40	19 73	346	32	10.81	1 28	-0 22
May-01	889	54	16 46	431	26	16.58	-0 03	-1 02
Jun-01	727	33	22 03	368	19	19 37	0 59	-0 64
Jul-01	406	35	11 60	232	22	10.55	0 66	-0 6
Aug-01	391	24	16 29	213	18	11 83	0 92	-0 44
Sep-01	187	16	11 69	265	29	9 14	0 67	-0 6
Oct-01	233	14	16.64	497	51	9 75	1 28	-0 22
Nov-01	182	9	20 22	283	30	9 43	1 88	0 14
Dec-01	219	20	10 90	253	31	8 16	1 3	-0 21
Jan-02	256	29	9.24	687	38	18 08	-1 68	-2 02
Feb-02	90	11	8 18	360	48	7 50	0 95	-0 42



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

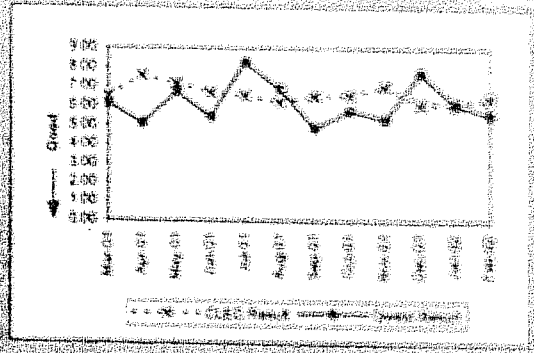
Installation Commitments Met (Percent) (OP-3B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	268	293	91.47%	105	118	88.98%	-0.73	-1.44
Apr-01	246	273	90.11%	89	101	88.12%	-0.53	-1.32
May-01	273	296	92.23%	110	118	93.22%	0.31	-0.81
Jun-01	292	309	94.50%	116	132	87.88%	-1.95	-2.19
Jul-01	323	339	95.28%	125	140	89.29%	-1.93	-2.17
Aug-01	425	447	95.08%	160	168	95.24%	0.04	-0.98
Sep-01	253	272	93.01%	124	136	91.18%	-0.62	-1.38
Oct-01	280	290	96.55%	110	122	90.16%	-1.99	-2.21
Nov-01	263	278	94.60%	86	91	94.51%	-0.04	-1.02
Dec-01	219	230	95.22%	82	94	87.23%	-1.95	-2.19
Jan-02	241	267	90.26%	83	96	86.46%	-0.93	-1.57
Feb-02	202	226	89.38%	86	100	86.00%	-0.81	-1.49



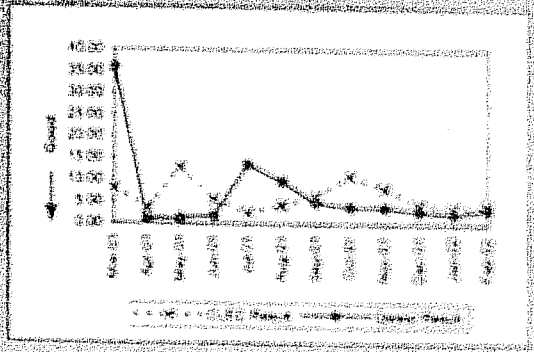
Installation Interval (Average Days) (OP-4B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	1912	293	6.53	723	118	6.13	0.34	-0.79
Apr-01	2071	273	7.59	518	101	5.13	1.84	0.12
May-01	2130	296	7.20	795	118	6.74	0.41	-0.75
Jun-01	2078	309	6.72	722	132	5.47	1.79	0.09
Jul-01	2283	347	6.58	1179	142	8.30	-1.43	-1.87
Aug-01	2828	453	6.24	1181	171	6.91	-1.14	-1.89
Sep-01	1805	276	6.54	669	136	4.92	4.47	1.72
Oct-01	1949	295	6.61	714	123	5.80	1.28	-0.22
Nov-01	1969	279	7.06	493	92	5.36	0.51	-0.69
Dec-01	1419	231	6.14	752	97	7.75	-1.23	-1.75
Jan-02	1661	271	6.13	596	97	6.14	-0.01	-1.01
Feb-02	1475	228	6.47	560	100	5.60	0.51	-0.49



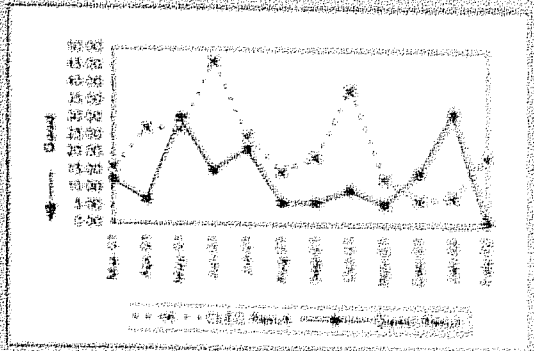
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	115	14	8.21	145	4	36.25	-1.12	-1.68
Apr-01	45	12	3.75	9	8	1.12	1.91	0.78
May-01	143	11	13.00	4	3	1.33	1.82	0.11
Jun-01	57	10	5.70	19	10	1.90	1.95	0.16
Jul-01	24	9	2.67	82	6	13.67	-1	-1.61
Aug-01	80	18	4.44	69	7	9.86	-1.61	-1.98
Sep-01	84	13	6.46	40	8	5.00	0.51	-0.69
Oct-01	67	6	11.17	12	3	4.00	1.26	-0.23
Nov-01	83	10	8.30	16	4	4.00	0.23	-0.46
Dec-01	23	5	4.60	27	9	3.00	0.24	-0.46
Jan-02	85	22	3.86	24	10	2.40	0.83	-0.48
Feb-02	77	17	4.53	45	13	3.46	0.8	-0.51



Delayed Days for Facility Reasons (Average Days) (OP-6B-2)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	178	11	16.18	113	9	12.56	0.85	-0.49
Apr-01	411	15	27.40	28	4	7.00	1.33	-0.19
May-01	327	12	27.25	152	5	30.40	-0.19	-1.11
Jun-01	326	7	46.57	93	6	15.50	0.94	-0.43
Jul-01	202	8	25.25	195	9	21.67	0.44	-0.73
Aug-01	61	4	15.25	13	2	6.50	0.9	-0.45
Sep-01	136	7	19.43	26	4	6.50	2.1	0.27
Oct-01	193	5	38.60	91	9	10.11	2.17	0.32
Nov-01	80	6	13.33	12	2	6.00	0.33	-0.68
Dec-01	50	7	7.14	89	6	14.83	0.5	-1.3
Jan-02	65	8	8.12	128	4	32.00	-1.66	-2.04
Feb-02	175	9	19.44	1	1	1.00		



CONTINUATION

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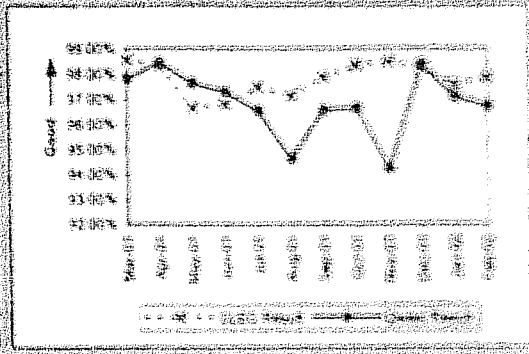
Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installations

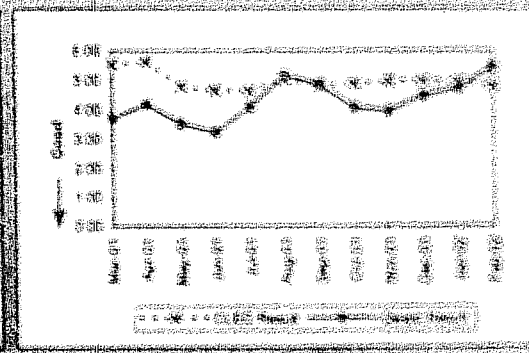
Installation Commitments Met (Percent) (OP-3C)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	4782	4851	98.58%	1347	1377	97.82%	-1.7	-2.03
Apr-01	4638	4717	98.33%	1211	1230	98.46%	0.33	-0.8
May-01	3183	3292	96.69%	1122	1149	97.65%	1.85	0.13
Jun-01	2966	3063	96.83%	1192	1225	97.31%	0.86	-0.47
Jul-01	2385	2446	97.51%	563	583	96.57%	-1.12	-1.64
Aug-01	1848	1902	97.16%	407	430	94.65%	-2.09	-2.27
Sep-01	1827	1866	97.91%	425	440	96.59%	-1.37	-1.83
Oct-01	1192	1212	98.35%	231	239	96.65%	-1.33	-1.81
Nov-01	1563	1587	98.49%	131	139	94.24%	-2.08	-2.25
Dec-01	2557	2603	98.23%	368	374	98.40%	0.16	-0.9
Jan-02	2403	2462	97.60%	538	554	97.11%	-0.62	-1.38
Feb-02	1148	1173	97.87%	178	184	96.74%	-0.8	-1.43



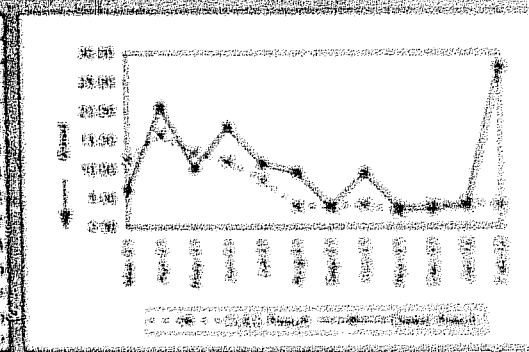
Installation Interval (Average Days) (OP-4C)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	26957	4851	5.56	5111	1377	3.71	16.33	8.95
Apr-01	26655	4717	5.65	5159	1230	4.20	7.9	3.8
May-01	15433	3208	4.81	3987	1128	3.53	7.7	3.68
Jun-01	13951	2982	4.68	3943	1210	3.25	8.69	4.29
Jul-01	11052	2370	4.66	2356	573	4.11	2.22	0.38
Aug-01	9139	1813	5.04	2180	422	5.17	-0.54	-1.33
Sep-01	8848	1833	4.83	2107	433	4.87	-0.33	-1.23
Oct-01	5711	1166	4.89	933	228	4.09	3.87	1.35
Nov-01	7710	1545	4.99	524	132	3.97	5.01	2.05
Dec-01	12489	2496	5.00	1636	364	4.49	4.3	1.82
Jan-02	12007	2411	4.98	2567	543	4.78	2.31	0.4
Feb-02	5360	1114	4.81	992	182	5.45	-0.73	-1.45



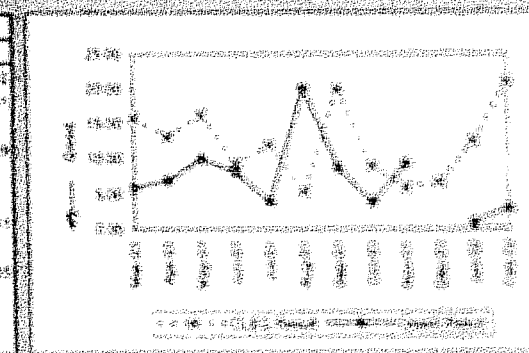
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	741	63	11.76	185	28	6.61	1.11	-0.32
Apr-01	1141	71	16.07	351	17	20.65	-0.48	-1.29
May-01	1339	103	13.00	257	25	10.28	0.33	-1.2
Jun-01	1053	92	11.45	468	27	17.33	-1.31	-1.8
Jul-01	491	59	8.32	232	21	11.05	-0.49	-1.3
Aug-01	192	52	3.69	218	23	9.48	-1.89	-2.15
Sep-01	139	38	3.66	47	13	3.62	0.05	-0.97
Oct-01	70	18	3.89	94	10	9.40	-1.91	-2.54
Nov-01	61	23	2.65	23	7	3.29	-0.64	-1.39
Dec-01	149	40	3.72	25	8	3.12	0.15	-0.91
Jan-02	250	59	4.24	80	21	3.81	0.31	-1.13
Feb-02	96	25	3.84	192	7	27.43	-1.1	-1.87



Delayed Days for Facility Reasons (Average Days) (OP-6B-3)-- No Dispatches

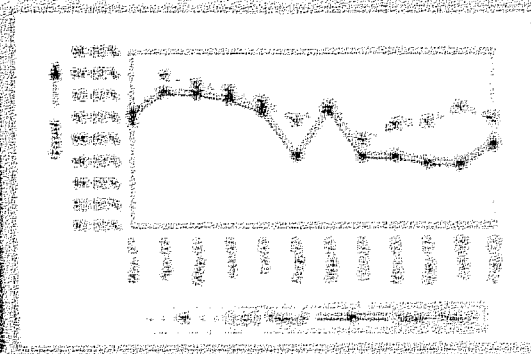
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	95	6	15.83	12	2	6.00	0.48	-0.31
Apr-01	105	8	13.12	14	2	7.00	-0.38	-1.27
May-01	98	6	16.33	20	2	10.00		
Jun-01	47	5	9.40	49	6	8.17	0.62	-0.59
Jul-01	36	3	12.00	4	1	4.00		
Aug-01	11	2	5.50	20	1	20.00		
Sep-01	20	1	20.00	26	3	8.67	0.97	-0.41
Oct-01	27	3	9.00	4	1	4.00		
Nov-01	12	2	6.00	28	3	9.33	-0.67	-1.35
Dec-01	41	6	6.83					
Jan-02	25	2	12.50	1	1	1.00		
Feb-02	21	1	21.00	3	1	3.00		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex [illegible]

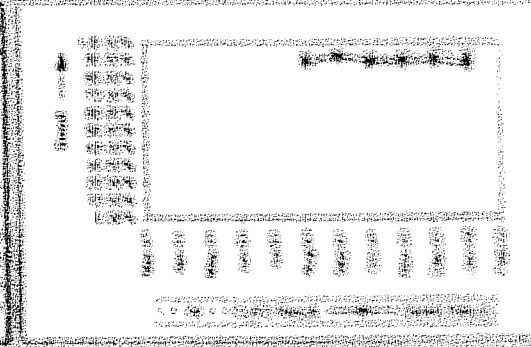
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mar 2 Sig	Parity Sig
Mar-01	4681	5219	89.69%	2535	2603	[illegible]	[illegible]	[illegible]
Apr-01	5842	6226	93.83%	2478	2685	[illegible]	[illegible]	[illegible]
May-01	5103	5482	93.09%	2281	2417	[illegible]	[illegible]	[illegible]
Jun-01	4269	4637	92.50%	2273	2485	[illegible]	[illegible]	[illegible]
Jul-01	3759	4111	91.44%	1966	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	3194	3560	89.72%	1639	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	2863	3145	91.03%	1581	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	2343	2664	87.95%	1219	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	2254	2522	89.37%	1010	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	2744	3062	89.61%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	3190	3504	91.04%	1113	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	2465	2743	89.87%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



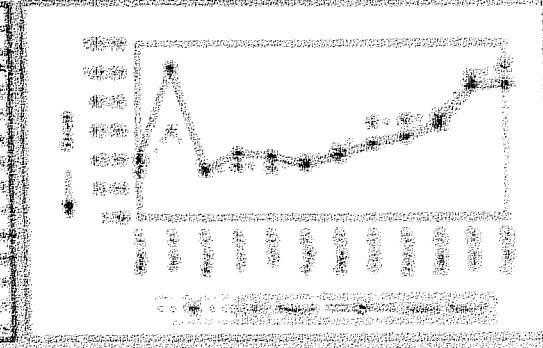
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mar 2 Sig	Parity Sig
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	3253	3560	91.38%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	2918	3145	92.78%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	2413	2664	90.58%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	2298	2522	91.12%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	2830	3062	92.42%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	3256	3504	92.92%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02								



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-5)

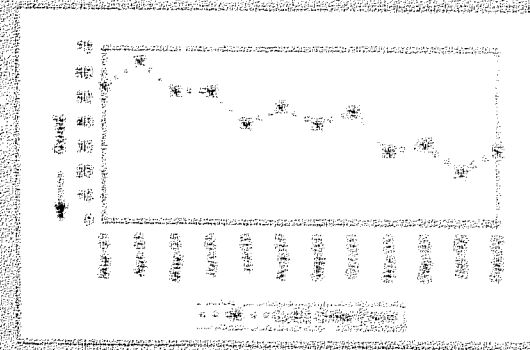
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mar 2 Sig	Parity Sig
Mar-01	6487	203	31.96	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	16241	269	60.38	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	7242	223	32.48	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	8047	224	35.92	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	8388	243	34.52	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	13254	333	39.83	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	17393	371	46.88	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	20339	307	66.25	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	23709	351	67.58	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	27914	395	70.67	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	25573	263	97.24	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	25936	249	104.16	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons UNE P (Centrex) (OP-15B)

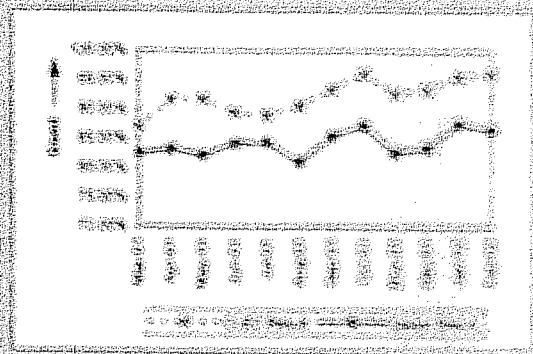
Date	CLEC Order Count
Mar-01	56
Apr-01	65
May-01	52
Jun-01	53
Jul-01	49
Aug-01	49
Sep-01	48
Oct-01	45
Nov-01	42
Dec-01	42
Jan-02	42
Feb-02	35



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Report

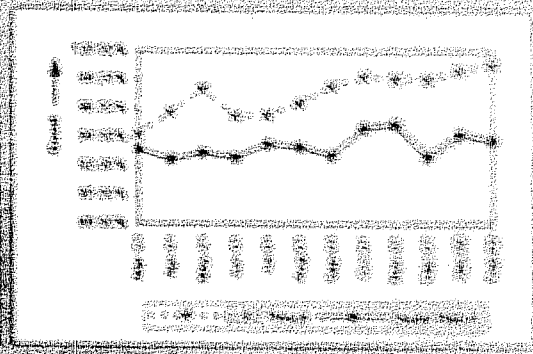
Out of Service Cleared within 24 hours (Percent) (MR-3.1) - Dispatches within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	New Class	Parity Stat
Mar-01	1008	1157	87.12%	536	649	82.59%	[illegible]	[illegible]
Apr-01	1130	1232	91.72%	486	584	83.22%	[illegible]	[illegible]
May-01	1312	1429	91.81%	502	732	68.24%	[illegible]	[illegible]
Jun-01	1339	1495	89.57%	569	675	84.30%	[illegible]	[illegible]
Jul-01	1280	1437	89.07%	495	566	84.45%	[illegible]	[illegible]
Aug-01	1264	1394	90.67%	619	763	81.13%	[illegible]	[illegible]
Sep-01	987	1056	93.47%	455	532	85.53%	[illegible]	[illegible]
Oct-01	947	985	96.14%	482	552	87.32%	[illegible]	[illegible]
Nov-01	725	781	92.83%	395	478	82.63%	[illegible]	[illegible]
Dec-01	627	670	93.58%	356	426	83.57%	[illegible]	[illegible]
Jan-02	618	646	95.67%	428	488	87.70%	[illegible]	[illegible]
Feb-02	569	591	96.28%	372	429	86.71%	[illegible]	[illegible]



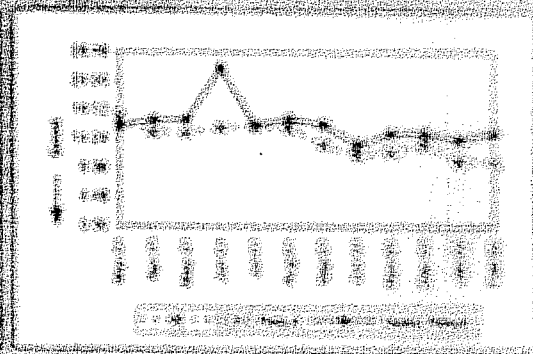
All Troubles Cleared within 48 hours (Percent) (MR-4.1) - Dispatches within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	New Class	Parity Stat
Mar-01	1637	1737	94.24%	773	835	93.17%	[illegible]	[illegible]
Apr-01	1722	1798	95.77%	700	757	92.47%	[illegible]	[illegible]
May-01	1817	1866	97.37%	945	969	97.36%	[illegible]	[illegible]
Jun-01	1901	1990	95.53%	766	827	92.62%	[illegible]	[illegible]
Jul-01	1811	1895	95.57%	710	759	93.54%	[illegible]	[illegible]
Aug-01	1749	1814	96.42%	873	933	93.37%	[illegible]	[illegible]
Sep-01	1404	1439	97.57%	855	906	94.37%	[illegible]	[illegible]
Oct-01	1306	1329	98.27%	678	718	94.43%	[illegible]	[illegible]
Nov-01	1037	1057	98.11%	582	611	95.24%	[illegible]	[illegible]
Dec-01	885	902	98.12%	521	563	92.72%	[illegible]	[illegible]
Jan-02	829	840	98.69%	590	609	96.85%	[illegible]	[illegible]
Feb-02	773	780	99.10%	503	535	93.93%	[illegible]	[illegible]



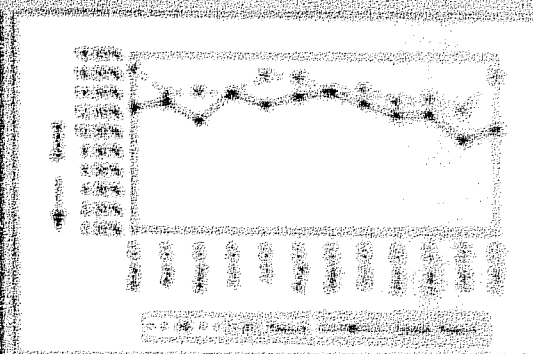
Mean Time to Restore (Hours:Minutes) (MR-8.1) - Dispatches within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	New Class	Parity Stat
Mar-01	31593:25	1737	18:11	13604:47	835	16:32	[illegible]	[illegible]
Apr-01	28036:52	1798	15:36	13305:23	757	17:36	[illegible]	[illegible]
May-01	28867:04	1866	15:28	16088:59	969	16:42	[illegible]	[illegible]
Jun-01	32766:53	1990	16:28	21698:32	827	26:13	[illegible]	[illegible]
Jul-01	31771:16	1895	16:46	12748:50	759	16:49	[illegible]	[illegible]
Aug-01	29576:18	1814	16:18	15668:16	933	16:50	[illegible]	[illegible]
Sep-01	19598:57	1439	13:37	11968:58	906	13:37	[illegible]	[illegible]
Oct-01	15952:06	1329	12:00	9751:47	718	13:35	[illegible]	[illegible]
Nov-01	13254:03	1057	12:32	9519:49	611	15:30	[illegible]	[illegible]
Dec-01	12394:16	902	13:44	8707:33	563	15:30	[illegible]	[illegible]
Jan-02	9187:42	840	10:56	9066:30	609	14:89	[illegible]	[illegible]
Feb-02	8383:38	780	10:45	8728:20	535	16:19	[illegible]	[illegible]



Repair Repeat Report Rate (Percent) (MR-7.4) - Dispatches within MSAs

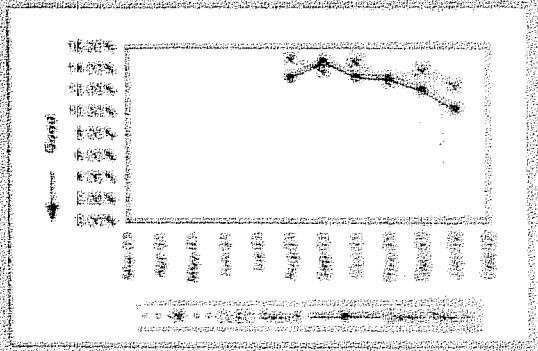
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	New Class	Parity Stat
Mar-01	299	1800	16.61%	108	869	12.43%	[illegible]	[illegible]
Apr-01	259	1846	14.03%	103	783	13.15%	[illegible]	[illegible]
May-01	276	1928	14.33%	105	923	11.38%	[illegible]	[illegible]
Jun-01	289	2063	14.01%	129	849	15.19%	[illegible]	[illegible]
Jul-01	316	1972	16.02%	102	798	12.78%	[illegible]	[illegible]
Aug-01	297	1879	15.81%	104	864	12.04%	[illegible]	[illegible]
Sep-01	214	1488	14.38%	105	732	14.34%	[illegible]	[illegible]
Oct-01	201	1372	14.65%	99	748	13.24%	[illegible]	[illegible]
Nov-01	147	1100	13.36%	73	634	11.51%	[illegible]	[illegible]
Dec-01	126	920	13.70%	75	577	12.99%	[illegible]	[illegible]
Jan-02	109	867	12.57%	61	639	9.55%	[illegible]	[illegible]
Feb-02	130	811	16.03%	59	558	10.57%	[illegible]	[illegible]



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

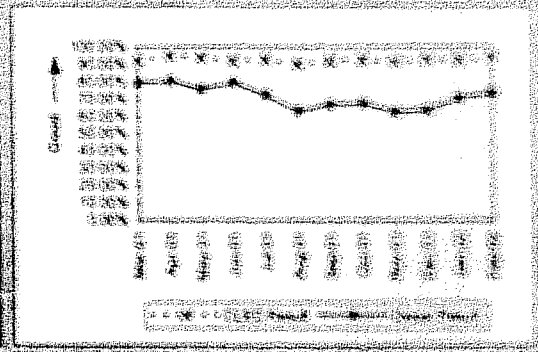
Repair Repeat Report Rate (Percent) (MR-7A*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	252	1687	14.94%	106	804	13.18%	1.21	-0.28
Sep-01	181	1316	13.75%	88	599	14.69%	-0.54	-1.33
Oct-01	178	1215	14.65%	83	627	13.24%	0.83	-0.49
Nov-01	126	986	12.78%	66	506	13.04%	-0.14	-1.05
Dec-01	110	792	13.89%	58	481	12.06%	0.93	-0.43
Jan-02	93	750	12.40%	56	546	10.25%	1.28	-0.21
Feb-02								



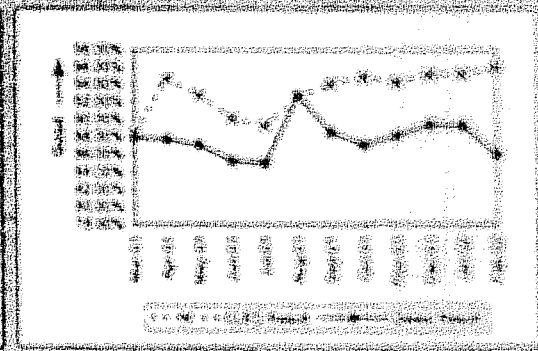
Repair Appointments Met (Percent) (MR-9A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	1663	1800	92.39%	664	834	79.62%	-7.57	-5.5
Apr-01	1761	1846	95.40%	607	750	80.93%	-4.5	-6.13
May-01	1816	1926	94.29%	664	872	76.15%	-10.43	-7.34
Jun-01	1910	2063	92.58%	640	801	79.90%	-7.6	-6.52
Jul-01	1837	1972	93.15%	556	764	72.77%	-10.74	-7.53
Aug-01	1698	1879	90.37%	582	919	63.33%	-13.94	-9.47
Sep-01	1375	1488	92.41%	464	693	66.96%	-11.25	-8.15
Oct-01	1277	1372	93.08%	477	702	67.95%	-11.6	-8.05
Nov-01	1010	1100	91.82%	384	612	62.75%	-11.92	-8.25
Dec-01	856	920	93.04%	357	559	63.86%	-11.33	-7.89
Jan-02	807	867	93.08%	428	604	70.86%	-9.23	-6.51
Feb-02	765	811	94.33%	387	525	73.71%	-8.34	-6.53



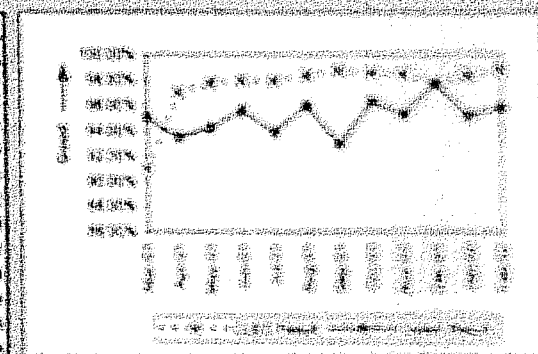
Out of Service Cleared within 24 hours (Percent) (MR-3B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	301	340	88.53%	132	150	88.00%	-0.17	-0.1
Apr-01	306	323	94.74%	115	131	87.79%	-2.05	-2.25
May-01	415	447	92.84%	156	179	87.15%	-1.92	-2.17
Jun-01	486	539	90.17%	116	136	85.29%	-1.43	-1.87
Jul-01	387	433	89.38%	126	148	85.14%	-1.25	-1.75
Aug-01	446	482	92.53%	179	193	92.75%	0.07	-0.94
Sep-01	353	375	94.13%	132	149	88.59%	-1.8	-2.06
Oct-01	337	355	94.93%	109	125	87.20%	-2.22	-2.55
Nov-01	281	298	94.30%	75	85	88.24%	-1.52	-1.93
Dec-01	200	210	95.24%	93	104	89.42%	-1.58	-1.96
Jan-02	221	232	95.26%	84	94	89.36%	-1.56	-1.96
Feb-02	195	203	96.06%	74	86	86.05%	-2.23	-2.37



All Troubles Cleared within 48 hours (Percent) (MR-4B)-- Dispatches Outside MSAs

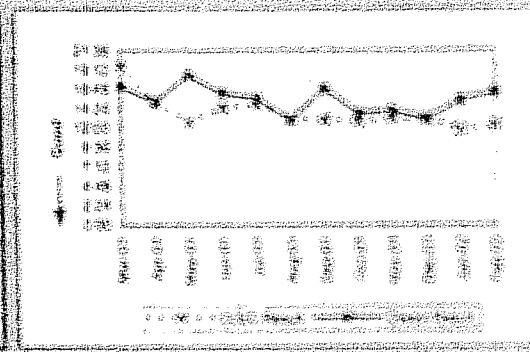
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	490	538	91.08%	193	203	95.07%	1.44	0.92
Apr-01	493	508	97.05%	174	186	93.55%	-1.66	-2.23
May-01	575	588	97.79%	215	228	94.30%	-1.93	-2.12
Jun-01	677	691	97.97%	175	183	95.63%	-1.34	-1.64
Jul-01	578	590	97.97%	187	199	93.97%	-2.55	-2.82
Aug-01	614	624	98.40%	238	248	95.97%	-1.53	-2
Sep-01	482	488	98.77%	174	187	93.05%	-2.82	-2.98
Oct-01	485	492	98.58%	156	162	96.30%	-1.33	-1.81
Nov-01	397	403	98.51%	123	129	95.35%	-1.43	-1.9
Dec-01	292	299	97.66%	128	131	97.71%	-0.05	-1.84
Jan-02	310	315	98.41%	120	126	95.24%	-1.47	-1.86
Feb-02	262	265	98.87%	114	119	95.80%	-1.19	-1.44



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Qwest Report

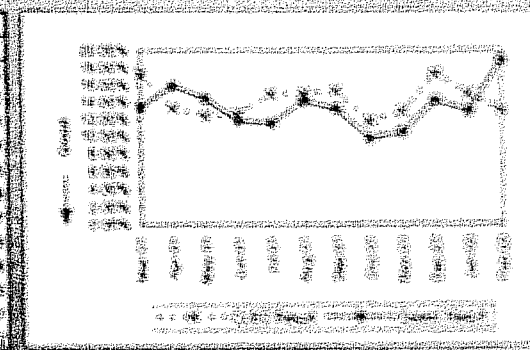
Mean Time to Restore (Hours Minutes) (MR-6B)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	10632:43	538	19:46	3488:29	203	17:11	[illegible]	[illegible]
Apr-01	7748:45	508	15:15	2841:53	186	15:17	[illegible]	[illegible]
May-01	7497:13	588	12:45	4231:10	228	18:33	[illegible]	[illegible]
Jun-01	10086:02	691	14:36	2963:12	183	16:18	[illegible]	[illegible]
Jul-01	8849:48	590	15:00	3124:55	199	15:42	[illegible]	[illegible]
Aug-01	8199:33	624	13:08	3240:43	248	13:04	[illegible]	[illegible]
Sep-01	6404:28	488	13:07	3152:39	187	16:52	[illegible]	[illegible]
Oct-01	6308:50	492	12:49	2251:29	162	13:54	[illegible]	[illegible]
Nov-01	5395:01	403	13:23	1832:55	129	14:13	[illegible]	[illegible]
Dec-01	3928:12	299	13:08	1730:43	131	13:13	[illegible]	[illegible]
Jan-02	3723:07	315	11:49	1952:24	128	15:30	[illegible]	[illegible]
Feb-02	3289:27	265	12:25	1965:06	119	16:31	[illegible]	[illegible]



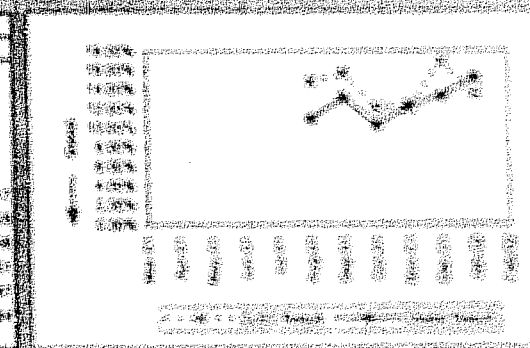
Repair Repeat Report Rate (Percent) (MR-7B)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	95	550	17.27%	28	208	13.46%	[illegible]	[illegible]
Apr-01	69	517	13.35%	30	193	15.56%	[illegible]	[illegible]
May-01	74	596	12.42%	33	229	14.41%	[illegible]	[illegible]
Jun-01	89	705	12.62%	22	198	11.11%	[illegible]	[illegible]
Jul-01	91	606	15.02%	23	200	11.50%	[illegible]	[illegible]
Aug-01	98	649	15.10%	36	255	14.12%	[illegible]	[illegible]
Sep-01	77	499	15.43%	25	189	13.23%	[illegible]	[illegible]
Oct-01	59	498	11.85%	16	184	8.70%	[illegible]	[illegible]
Nov-01	53	408	12.99%	14	133	10.53%	[illegible]	[illegible]
Dec-01	53	305	17.38%	19	134	14.18%	[illegible]	[illegible]
Jan-02	48	319	15.05%	17	131	12.98%	[illegible]	[illegible]
Feb-02	35	268	13.06%	23	122	18.85%	[illegible]	[illegible]



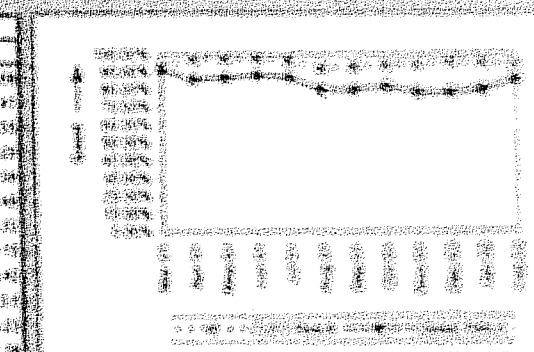
Repair Repeat Report Rate (Percent) (MR-7B)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	87	588	14.80%	22	203	10.83%	[illegible]	[illegible]
Sep-01	70	447	15.66%	20	152	13.16%	[illegible]	[illegible]
Oct-01	55	454	12.11%	14	146	10.29%	[illegible]	[illegible]
Nov-01	46	376	12.23%	13	164	12.20%	[illegible]	[illegible]
Dec-01	46	272	16.91%	15	163	13.27%	[illegible]	[illegible]
Jan-02	38	279	13.62%	17	172	15.18%	[illegible]	[illegible]
Feb-02								



Repair Appointments Met (Percent) (MR-9B)– Dispatches Outside MSAs

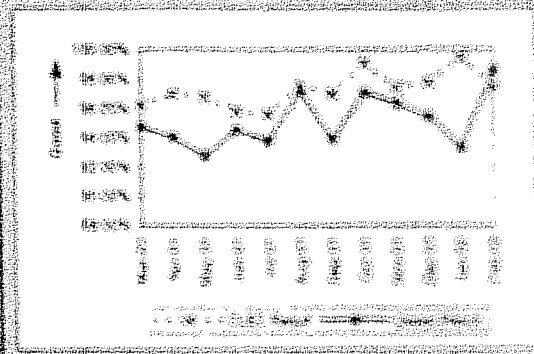
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	516	550	93.82%	187	208	89.90%	[illegible]	[illegible]
Apr-01	504	517	97.49%	181	188	96.28%	[illegible]	[illegible]
May-01	583	596	97.82%	198	225	88.00%	[illegible]	[illegible]
Jun-01	691	705	98.01%	164	168	97.62%	[illegible]	[illegible]
Jul-01	584	606	96.37%	173	190	91.05%	[illegible]	[illegible]
Aug-01	597	649	91.99%	202	253	79.84%	[illegible]	[illegible]
Sep-01	464	499	92.99%	150	164	91.46%	[illegible]	[illegible]
Oct-01	468	498	93.98%	151	163	92.64%	[illegible]	[illegible]
Nov-01	386	408	94.61%	104	133	78.20%	[illegible]	[illegible]
Dec-01	292	305	95.74%	133	133	100.00%	[illegible]	[illegible]
Jan-02	304	319	95.30%	154	156	98.72%	[illegible]	[illegible]
Feb-02	252	268	94.03%	154	183	84.15%	[illegible]	[illegible]



Checklist #2 - Unbundled Network Elements - Platform (UNE-P) Centrex Repair

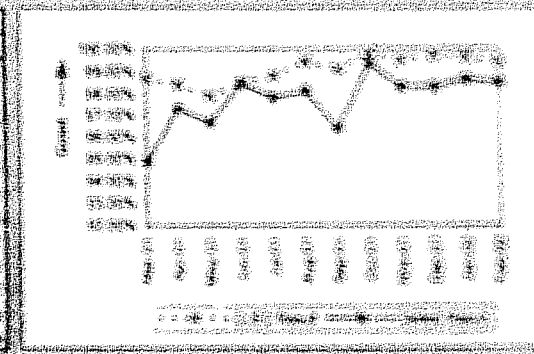
Out of Service Cleared within 24 hours (Percent) (MR-3C) -- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Sta
Mar-01	362	376	96.28%	270	285	94.74%	-0.88	1.53
Apr-01	455	469	97.01%	284	302	94.04%	1.17	2.54
May-01	543	561	96.79%	271	292	92.81%	-2.14	0.57
Jun-01	530	553	95.84%	261	276	94.57%	-0.78	1.46
Jul-01	618	646	95.67%	304	324	93.83%	1.12	1.63
Aug-01	572	586	97.61%	377	388	97.16%	-0.41	1.25
Sep-01	425	438	97.03%	202	215	93.95%	1.65	1.94
Oct-01	448	452	99.12%	235	242	97.11%	-1.13	1.97
Nov-01	352	361	97.51%	240	249	96.39%	-0.51	1.84
Dec-01	359	367	97.82%	190	199	95.48%	1.28	1.78
Jan-02	412	414	99.52%	226	242	93.39%	-3.05	2.85
Feb-02	432	443	97.52%	211	214	98.60%	2.66	-0.48



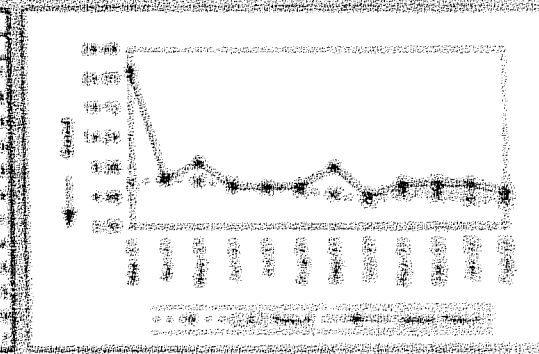
All Troubles Cleared within 48 hours (Percent) (MR-4C) -- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Sta
Mar-01	922	934	98.72%	558	588	94.90%	-3.31	-3
Apr-01	891	905	98.45%	581	597	97.32%	-1.33	-0.91
May-01	1042	1064	97.93%	587	607	96.71%	-1.35	-0.61
Jun-01	946	960	98.54%	525	533	98.50%	-0.06	-0.04
Jul-01	1137	1150	98.87%	551	563	97.87%	1.33	1.02
Aug-01	939	944	99.47%	541	553	98.19%	-1.93	-0.98
Sep-01	704	710	99.15%	405	420	96.43%	-2.39	-0.45
Oct-01	920	921	99.89%	473	476	99.37%	-1.19	-0.52
Nov-01	860	864	99.54%	478	484	98.35%	-1.84	-0.2
Dec-01	824	826	99.76%	358	364	98.35%	-1.79	-0.07
Jan-02	925	928	99.68%	456	462	98.70%	-1.85	-1.98
Feb-02	923	928	99.46%	402	408	98.53%	-0.9	-0.93



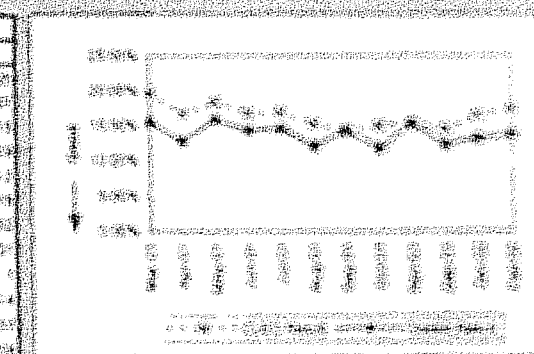
Mean Time to Restore (Hours:Minutes) (MR-5C) -- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Sta
Mar-01	6685:26	934	7:09	14883:48	588	25:19	-2.45	-4.59
Apr-01	7141:52	905	7:53	4592:05	597	7:43	0.23	-0.66
May-01	7890:58	1064	7:25	6328:02	607	10:26	-1.19	-2.06
Jun-01	6724:39	960	7:00	3426:59	533	6:25	-0.84	-0.61
Jul-01	7048:20	1150	6:08	3626:28	563	6:26	-0.46	-0.81
Aug-01	5623:55	944	5:57	4355:19	553	7:48	-2.51	-2.94
Sep-01	3682:10	710	5:11	4080:29	420	9:43	-4.33	-3.54
Oct-01	4059:48	921	4:24	2383:26	476	5:00	-0.58	-0.64
Nov-01	4801:38	864	5:33	3323:09	484	6:52	-0.74	-1.98
Dec-01	4348:43	826	5:16	2527:17	364	6:57	-0.96	-2.28
Jan-02	4172:41	928	4:30	3112:36	462	6:44	-2.61	-2.94
Feb-02	3867:51	928	4:10	2264:59	408	5:11	-1.14	-0.2



Repair Repeat Report Rate (Percent) (MR-1C) -- No Dispatches

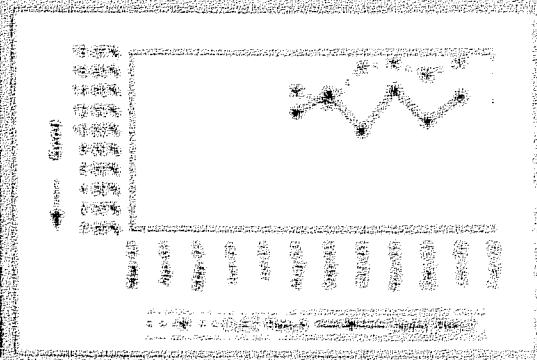
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Sta
Mar-01	184	934	19.70%	91	588	15.48%	2.03	3.92
Apr-01	151	905	16.69%	75	597	12.73%	2.28	3.97
May-01	196	1064	18.42%	96	607	15.82%	1.4	2.63
Jun-01	161	960	16.77%	76	533	14.26%	1.55	2.49
Jul-01	195	1150	16.96%	82	563	14.56%	1.86	2.4
Aug-01	145	947	15.31%	79	553	12.10%	1.94	3.19
Sep-01	101	710	14.23%	60	420	14.29%	0.03	0.03
Oct-01	138	921	14.98%	56	476	11.76%	1.66	3.22
Nov-01	132	864	15.28%	74	484	15.29%	0.03	0
Dec-01	120	826	14.53%	45	364	12.36%	0.99	2.17
Jan-02	154	928	16.59%	61	462	13.20%	1.86	3.39
Feb-02	162	928	17.46%	56	408	13.73%	1.71	3.73



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Range

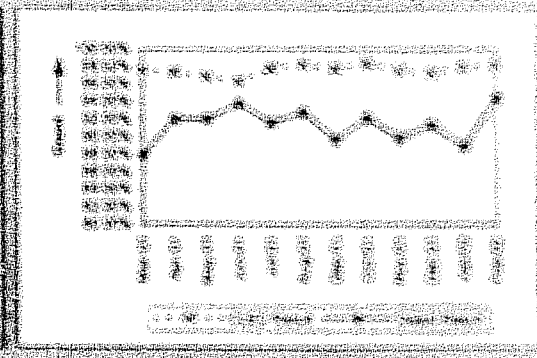
Repair Repeat Report Rate (Percent) (MR-7C*) -- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sc	Parity Sc
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	66	466	14.16%	55	482	11.36%	1.02	0.18
Sep-01	44	340	12.94%	41	296	13.85%	0.33	0.37
Oct-01	81	489	16.56%	35	347	10.09%	2.69	0.64
Nov-01	84	494	17.00%	50	352	14.20%	1.1	0.37
Dec-01	73	464	15.73%	25	229	10.96%	1.1	0.44
Jan-02	91	534	17.04%	43	319	13.48%	1.38	0.18
Feb-02								



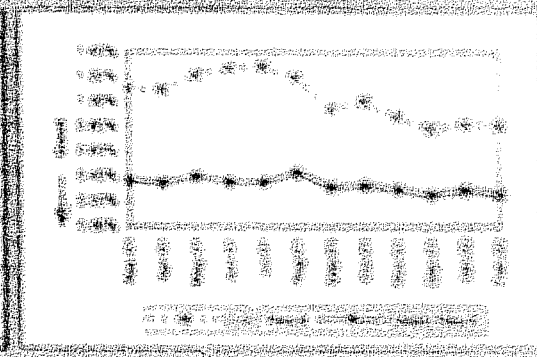
Repair Appointments Met (Percent) (MR-9C) -- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sc	Parity Sc
Mar-01	912	934	97.64%	434	516	83.98%	3.43	4.02
Apr-01	882	905	97.46%	484	528	92.02%	2.88	3.53
May-01	1031	1064	96.90%	484	526	92.02%	2.38	3.46
Jun-01	925	960	96.35%	436	465	93.76%	1.9	2.76
Jul-01	1126	1150	97.91%	469	512	91.60%	4.29	3.6
Aug-01	931	947	98.31%	528	567	93.12%	4.03	3.43
Sep-01	695	710	97.89%	331	371	89.76%	4.19	3.57
Oct-01	907	921	98.48%	378	408	92.65%	3.98	3.4
Nov-01	844	864	97.69%	373	415	89.93%	4.32	3.61
Dec-01	804	825	97.34%	306	335	91.34%	3.28	3
Jan-02	910	928	98.06%	354	386	88.64%	4.85	3.65
Feb-02	912	928	98.28%	336	354	94.92%	2.71	3.1



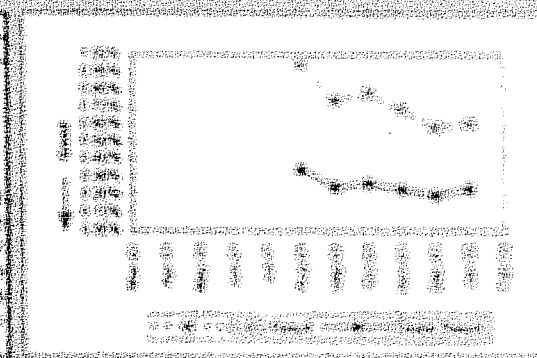
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sc	Parity Sc
Mar-01	3284	295332	1.11%	1655	453842	0.37%	53.9	38.2
Apr-01	3268	297951	1.10%	1568	465518	0.34%	53.79	37.4
May-01	3586	295075	1.22%	1735	439344	0.40%	54.55	37.36
Jun-01	3728	291991	1.28%	1568	435977	0.36%	56.64	38.71
Jul-01	3728	289298	1.29%	1551	438634	0.36%	56.45	38.73
Aug-01	3475	289779	1.20%	1824	452412	0.40%	46.13	38.13
Sep-01	2697	284768	0.95%	1341	428464	0.31%	46.68	37.56
Oct-01	2791	277006	1.01%	1388	424139	0.33%	46.88	38.1
Nov-01	2372	269127	0.88%	1251	421617	0.30%	43.93	38.48
Dec-01	2051	261373	0.78%	1073	415600	0.26%	43.98	38.52
Jan-02	2114	257355	0.82%	1232	418667	0.29%	38.88	38.94
Feb-02	2007	249778	0.80%	1086	427728	0.25%	41.43	38.61



Trouble Rate (Percent) (MR-8*)

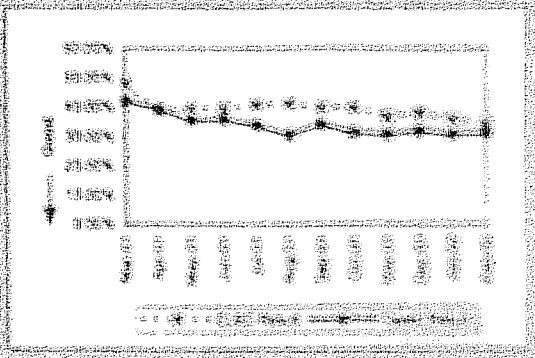
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sc	Parity Sc
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	2741	289779	0.95%	1467	452412	0.32%	43.13	35.88
Sep-01	2103	284768	0.74%	1047	428464	0.24%	40.14	34.93
Oct-01	2158	277006	0.78%	1110	424139	0.26%	41.49	35.37
Nov-01	1856	269127	0.69%	964	421617	0.23%	39.13	35.79
Dec-01	1528	261373	0.58%	822	415600	0.20%	35.3	35.86
Jan-02	1563	257355	0.61%	977	418667	0.23%	36.94	35.65
Feb-02								



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)

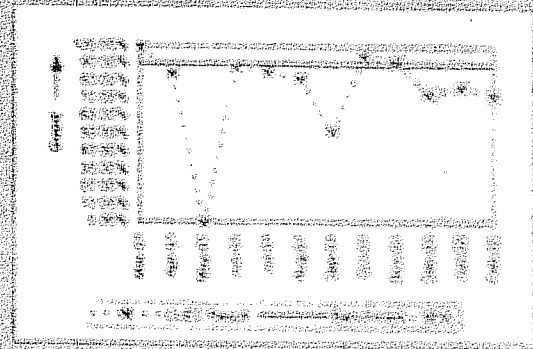
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Pass/ Scr
Mar-01	3016	6300	47.87%	1208	2863	42.19%	[illegible]	[illegible]
Apr-01	2094	5362	39.05%	1015	2583	39.30%	[illegible]	[illegible]
May-01	2374	5960	39.83%	975	2734	35.66%	[illegible]	[illegible]
Jun-01	2464	6192	39.79%	879	2447	35.92%	[illegible]	[illegible]
Jul-01	2589	6317	40.98%	795	2346	33.89%	[illegible]	[illegible]
Aug-01	2436	5911	41.21%	827	2701	30.62%	[illegible]	[illegible]
Sep-01	1799	4496	40.01%	698	2037	34.27%	[illegible]	[illegible]
Oct-01	1847	4638	39.82%	630	2015	31.25%	[illegible]	[illegible]
Nov-01	1383	3755	36.83%	555	1806	30.73%	[illegible]	[illegible]
Dec-01	1267	3318	38.19%	505	1580	31.96%	[illegible]	[illegible]
Jan-02	1187	3301	35.96%	550	1782	30.86%	[illegible]	[illegible]
Feb-02	1062	3069	34.60%	497	1583	31.40%	[illegible]	[illegible]



Checklist #2 - Enhanced Extended Loops (EELs) Installation

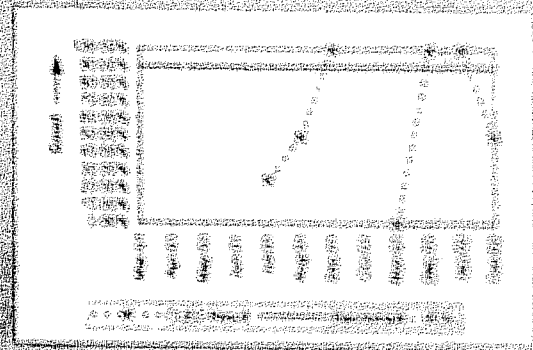
Installation Commitments Met (Percent) (OP-3D)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	89	89	100.00%	0.00%
Apr-01	11	13	84.62%	36.08%
May-01	0	1	0.00%	0.00%
Jun-01	15	17	88.24%	32.22%
Jul-01	6	7	85.71%	34.99%
Aug-01	54	66	81.82%	38.57%
Sep-01	14	27	51.85%	49.97%
Oct-01	20	21	95.24%	21.30%
Nov-01	52	57	91.23%	28.29%
Dec-01	22	30	73.33%	44.22%
Jan-02	24	31	77.42%	41.81%
Feb-02	35	48	72.92%	44.44%



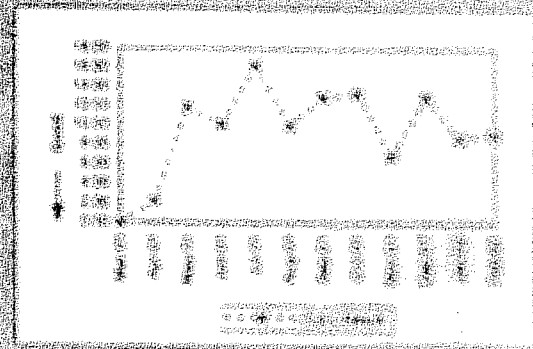
Installation Commitments Met (Percent) (OP-3E)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	1	4	25.00%	43.30%
Aug-01	1	2	50.00%	50.00%
Sep-01	3	3	100.00%	0.00%
Oct-01				
Nov-01	0	1	0.00%	0.00%
Dec-01	3	3	100.00%	0.00%
Jan-02	1	1	100.00%	0.00%
Feb-02	2	4	50.00%	50.00%



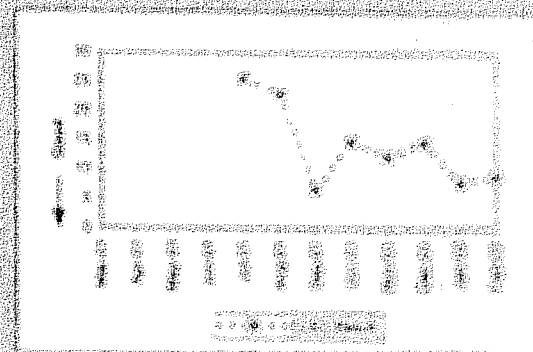
Installation Interval (Average Days) (OP-4D)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	0	89	0.00	0.00
Apr-01	29	13	2.23	5.75
May-01	12	1	12.00	
Jun-01	173	17	10.18	4.47
Jul-01	488	30	16.27	13.00
Aug-01	812	81	10.02	13.40
Sep-01	403	31	13.00	8.06
Oct-01	560	42	13.33	13.15
Nov-01	441	64	6.89	11.30
Dec-01	533	41	13.00	25.53
Jan-02	350	40	8.75	7.56
Feb-02	457	50	9.14	8.54



Installation Interval (Average Days) (OP-4E)-- Interval Zone Two

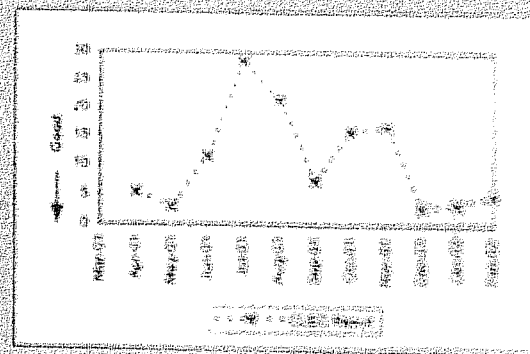
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	205	8	25.62	13.25
Aug-01	69	3	23.00	25.00
Sep-01	34	5	6.80	1.64
Oct-01	89	6	14.83	9.04
Nov-01	37	3	12.33	4.04
Dec-01	59	4	14.75	8.85
Jan-02	24	3	8.00	1.00
Feb-02	45	5	9.00	2.45



Checklist #2 - Enhanced Extended Loops (EELs) Installation

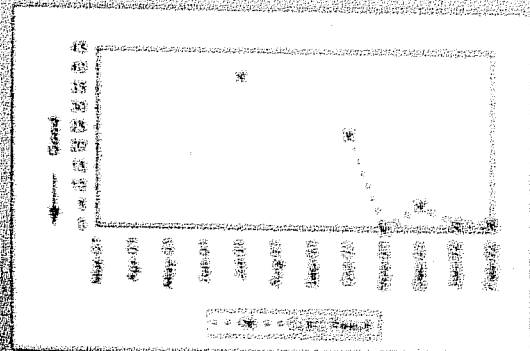
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01	11	2	5.50	6.36
May-01	3	1	3.00	
Jun-01	23	2	11.50	6.36
Jul-01	228	8	28.50	7.25
Aug-01	151	7	21.57	13.28
Sep-01	45	6	7.50	7.56
Oct-01	127	8	15.88	16.88
Nov-01	134	8	16.75	15.63
Dec-01	35	12	2.92	4.17
Jan-02	67	19	3.53	6.80
Feb-02	186	37	5.03	8.53



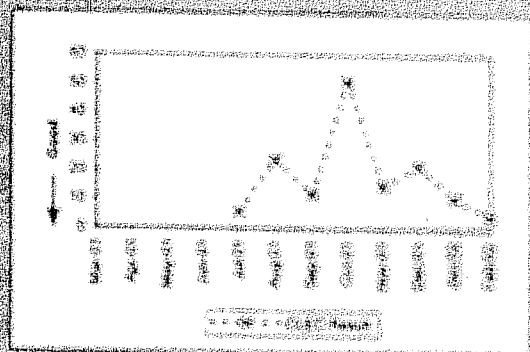
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	77	2	38.50	4.95
Aug-01				
Sep-01				
Oct-01	24	1	24.00	
Nov-01	0	2	0.00	0.00
Dec-01	19	3	6.33	10.97
Jan-02	3	2	1.50	2.12
Feb-02	3	2	1.50	2.12



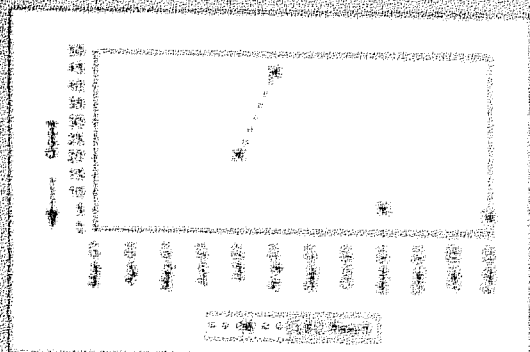
Delayed Days for Facility Reasons (Average Days) (OP-6B-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	6	1	6.00	
Aug-01	265	11	24.09	11.18
Sep-01	109	9	12.11	4.78
Oct-01	51	1	51.00	
Nov-01	75	5	15.00	14.78
Dec-01	176	8	22.00	43.43
Jan-02	55	5	11.00	12.00
Feb-02	9	2	4.50	0.71



Delayed Days for Facility Reasons (Average Days) (OP-6B-5)-- Interval Zone Two

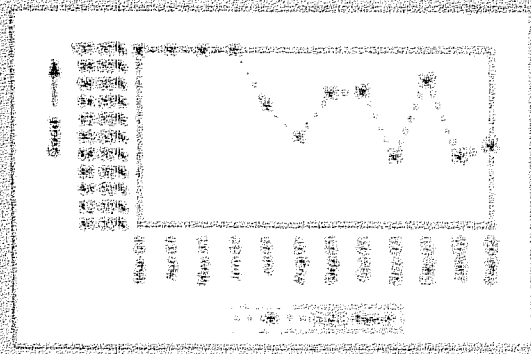
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	65	3	21.67	15.37
Aug-01	45	1	45.00	
Sep-01				
Oct-01				
Nov-01	7	1	7.00	
Dec-01				
Jan-02				
Feb-02	5	1	5.00	



Checklist #2 - Enhanced Extended Loops (EELs) Installation

New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	45	45	100.00%	0.00%
Apr-01	51	51	100.00%	0.00%
May-01	7	7	100.00%	0.00%
Jun-01	14	14	100.00%	0.00%
Jul-01	30	32	93.75%	24.21%
Aug-01	55	61	90.16%	29.78%
Sep-01	58	61	95.08%	21.82%
Oct-01	41	43	95.35%	21.06%
Nov-01	51	58	87.93%	32.56%
Dec-01	56	58	96.55%	18.28%
Jan-02	44	50	88.00%	32.50%
Feb-02	58	65	89.23%	31.00%

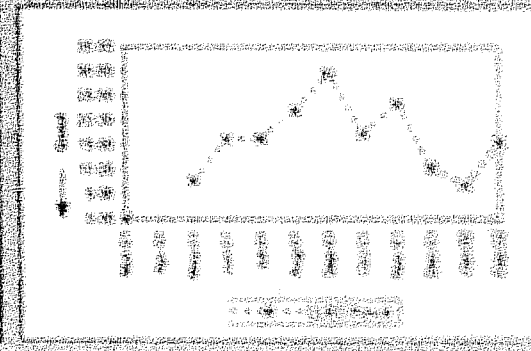


New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	57	61	93.44%	24.75%
Sep-01	60	61	98.36%	12.70%
Oct-01	41	43	95.35%	21.06%
Nov-01	54	58	93.10%	25.34%
Dec-01	57	58	98.28%	13.02%
Jan-02	46	50	92.00%	27.13%
Feb-02				

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

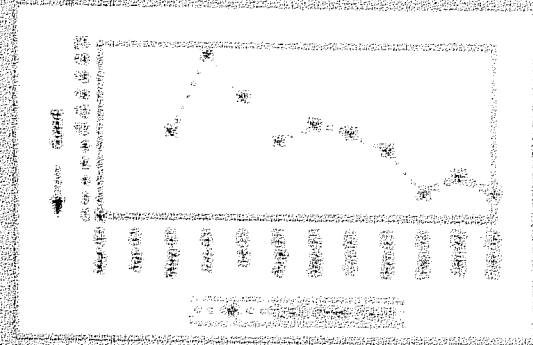
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	0	1	0.00	
Apr-01				
May-01	95	12	7.92	4.27
Jun-01	343	21	16.33	9.04
Jul-01	263	16	16.44	16.15
Aug-01	289	13	22.23	17.73
Sep-01	415	14	29.64	35.55
Oct-01	210	12	17.50	27.61
Nov-01	188	8	23.50	42.48
Dec-01	53	5	10.60	7.60
Jan-02	77	11	7.00	8.29
Feb-02	142	9	15.78	8.73



Checklist #2 - Enhanced Extended Loops (EELs) [illegible]

Count of Pending Orders Delayed for Facilities Reasons Enhanced Extended Loops (EELs) [illegible]

Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



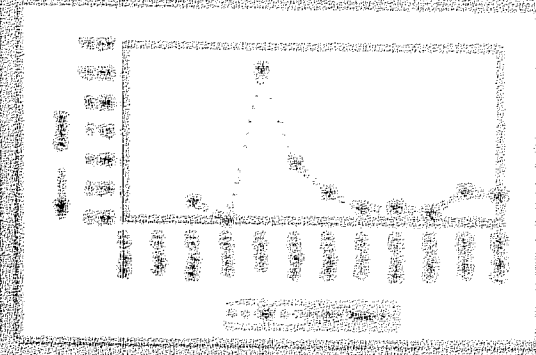
[illegible]

All Troubles Cleared within 4 hours (Percent) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	[illegible]
Mar-01				
Apr-01				
May-01	1	1	[illegible]	[illegible]
Jun-01	1	1	[illegible]	[illegible]
Jul-01	0	2	[illegible]	[illegible]
Aug-01	8	11	[illegible]	[illegible]
Sep-01	3	3	[illegible]	[illegible]
Oct-01	8	8	[illegible]	[illegible]
Nov-01	7	7	[illegible]	[illegible]
Dec-01	7	7	[illegible]	[illegible]
Jan-02	12	13	[illegible]	[illegible]
Feb-02	18	20	[illegible]	[illegible]

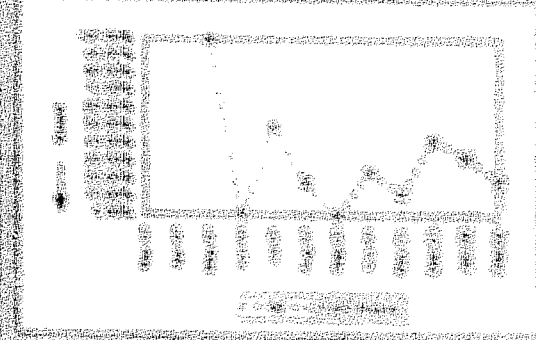
Mean Time to Restore (Hours Minutes) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	[illegible]
Mar-01				
Apr-01				
May-01	1:34	1	[illegible]	[illegible]
Jun-01	0:01	1	[illegible]	[illegible]
Jul-01	25:05	2	[illegible]	[illegible]
Aug-01	52:13	11	[illegible]	[illegible]
Sep-01	11:56	5	[illegible]	[illegible]
Oct-01	8:39	8	[illegible]	[illegible]
Nov-01	9:40	8	[illegible]	[illegible]
Dec-01	5:45	7	[illegible]	[illegible]
Jan-02	38:53	13	[illegible]	[illegible]
Feb-02	44:21	20	[illegible]	[illegible]



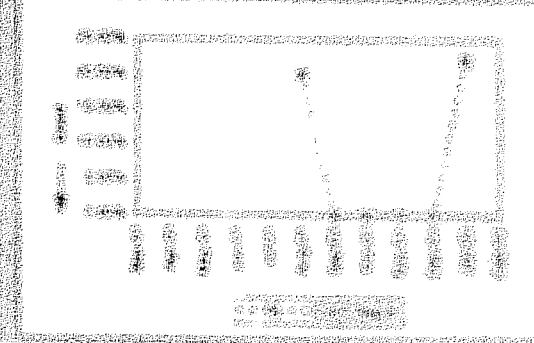
Repair Repeat Report Rate (Percent) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	[illegible]
Mar-01				
Apr-01				
May-01	1	1	[illegible]	[illegible]
Jun-01	0	1	[illegible]	[illegible]
Jul-01	1	2	[illegible]	[illegible]
Aug-01	2	11	[illegible]	[illegible]
Sep-01	0	5	[illegible]	[illegible]
Oct-01	2	8	[illegible]	[illegible]
Nov-01	1	8	[illegible]	[illegible]
Dec-01	3	7	[illegible]	[illegible]
Jan-02	5	13	[illegible]	[illegible]
Feb-02	4	20	[illegible]	[illegible]



Repair Repeat Report Rate (Percent) [illegible]

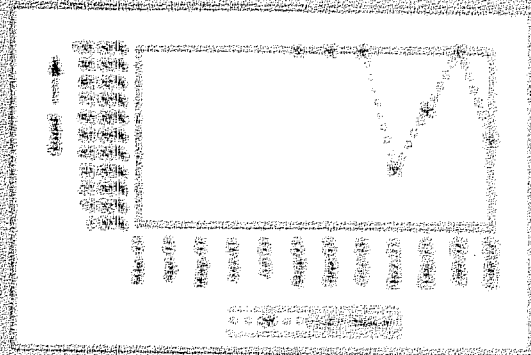
Date	CLEC Num	CLEC Denom	CLEC Result	[illegible]
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	1	11	[illegible]	[illegible]
Sep-01	0	3	[illegible]	[illegible]
Oct-01	0	3	[illegible]	[illegible]
Nov-01	0	2	[illegible]	[illegible]
Dec-01	0	3	[illegible]	[illegible]
Jan-02	2	9	[illegible]	[illegible]
Feb-02				



Checklist #2 - Enhanced Extended Loops (CLEC Partner)

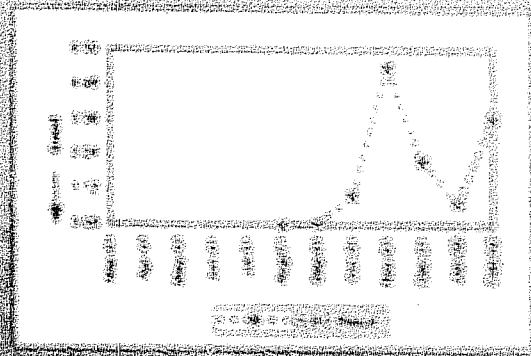
All Troubles Cleared within 4 hours (Percent) (MR-5B) – Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	1	1	100.00%	0.00%
Sep-01	1	1	100.00%	0.00%
Oct-01	2	2	100.00%	0.00%
Nov-01	1	3	33.33%	47.14%
Dec-01	2	3	66.67%	47.14%
Jan-02	1	1	100.00%	0.00%
Feb-02	1	2	50.00%	50.00%



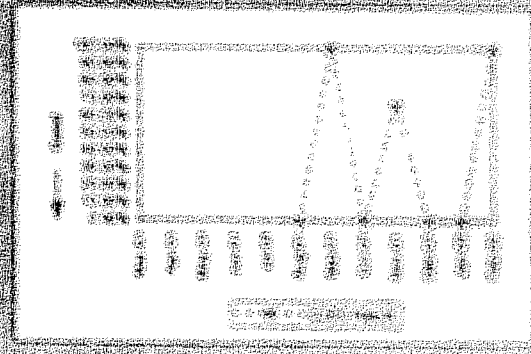
Mean Time to Restore (Hours:Minutes) (MR-6E) – Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	0:01	1	0:01	
Sep-01	0:03	1	0:03	
Oct-01	2:04	2	1:02	1:51
Nov-01	16:14	3	5:05	5:46
Dec-01	6:29	3	2:10	0:53
Jan-02	0:47	1	0:47	
Feb-02	7:23	2	3:41	2:37



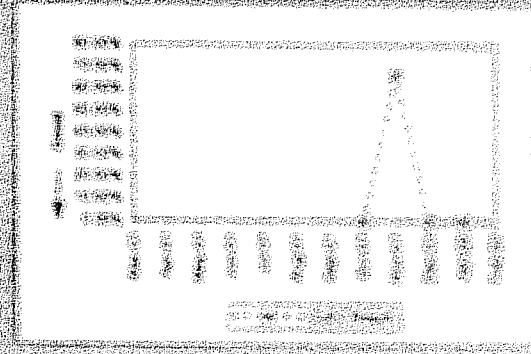
Repair Repeat Report Rate (Percent) (MR-7E) – Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	0	1	0.00%	0.00%
Sep-01	1	1	100.00%	0.00%
Oct-01	0	2	0.00%	0.00%
Nov-01	2	3	66.67%	47.14%
Dec-01	0	3	0.00%	0.00%
Jan-02	0	1	0.00%	0.00%
Feb-02	2	2	100.00%	0.00%



Repair Repeat Report Rate (Percent) (MR-7E) – Interval Zone Two

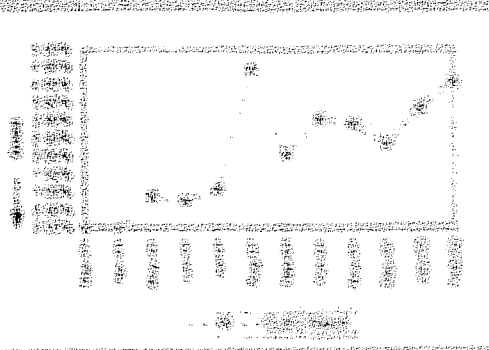
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01	0	2	0.00%	0.00%
Nov-01	2	3	66.67%	47.14%
Dec-01	0	3	0.00%	0.00%
Jan-02	0	1	0.00%	0.00%
Feb-02				



Checklist #2 - Scheduled Stand-Alone NE-U Data

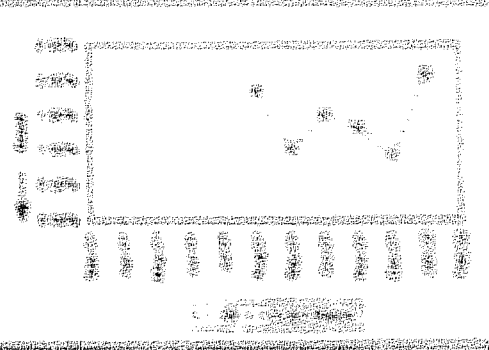
Trouble Rate (Percent) (MR-6)– Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	0	86	0.00%	0.00%
Apr-01	0	102	0.00%	0.00%
May-01	1	113	0.88%	0.93%
Jun-01	1	130	0.77%	0.82%
Jul-01	2	185	1.08%	0.94%
Aug-01	12	355	4.48%	2.04%
Sep-01	6	291	2.06%	1.27%
Oct-01	10	329	3.04%	1.79%
Nov-01	11	375	2.93%	1.68%
Dec-01	10	425	2.35%	1.48%
Jan-02	16	476	3.36%	1.85%
Feb-02	22	537	4.10%	2.00%



Trouble Rate (Percent) (MR-6)– Interval Zone One and Two

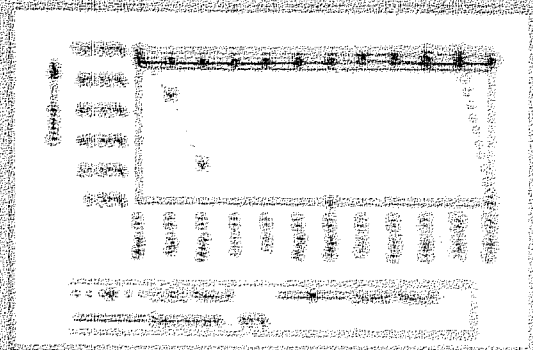
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	5	355	1.41%	0.97%
Sep-01	3	291	1.03%	0.79%
Oct-01	5	329	1.52%	0.93%
Nov-01	5	375	1.33%	0.85%
Dec-01	4	425	0.94%	0.66%
Jan-02	10	476	2.10%	1.04%
Feb-02				



Checklist #4 - Unbundled Loops - Pre-Ordering Performance

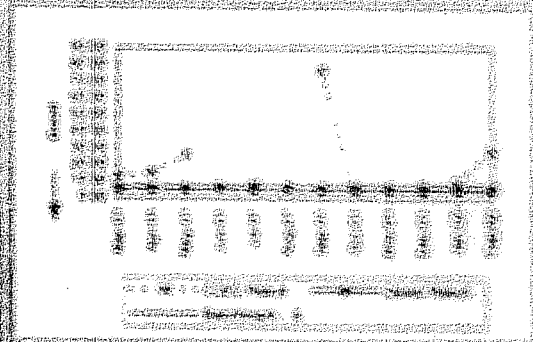
Installation Commitments Met (Percent Of All Orders Completed Within Week)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Parity Num	Parity Denom
Mar-01	4	4	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	5	7	71.43%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	1	4	25.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01				[illegible]	[illegible]	[illegible]		
Jul-01				[illegible]	[illegible]	[illegible]		
Aug-01				[illegible]	[illegible]	[illegible]		
Sep-01	0	1	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01				[illegible]	[illegible]	[illegible]		
Nov-01				[illegible]	[illegible]	[illegible]		
Dec-01	1	1	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	1	1	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	0	1	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



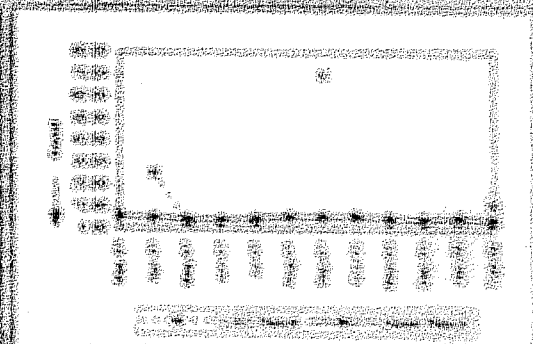
Installation Interval (Average Days Of All Orders Completed Within Week)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Parity Num	Parity Denom
Mar-01	53	4	13.25	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	106	7	15.14	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	105	4	26.25	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01				[illegible]	[illegible]	[illegible]		
Jul-01	23	3	7.67	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01				[illegible]	[illegible]	[illegible]		
Sep-01	77	1	77.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	5	1	5.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01				[illegible]	[illegible]	[illegible]		
Dec-01	5	1	5.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	9	1	9.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	57	2	28.50	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



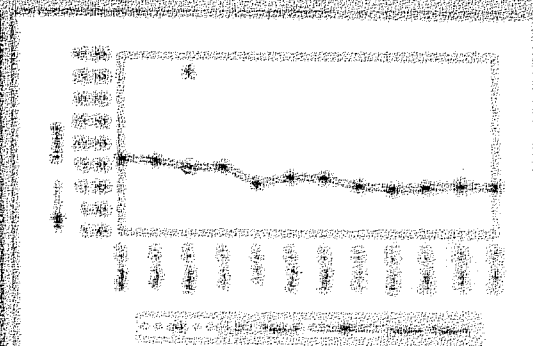
Delayed Days for Non-Facility Reasons (Average Days Of All Orders Completed Within Week)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Parity Num	Parity Denom
Mar-01				[illegible]	[illegible]	[illegible]		
Apr-01	51	2	25.50	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	4	1	4.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01				[illegible]	[illegible]	[illegible]		
Jul-01	4	1	4.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01				[illegible]	[illegible]	[illegible]		
Sep-01	70	1	70.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01				[illegible]	[illegible]	[illegible]		
Nov-01				[illegible]	[illegible]	[illegible]		
Dec-01				[illegible]	[illegible]	[illegible]		
Jan-02				[illegible]	[illegible]	[illegible]		
Feb-02	23	2	11.50	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Delayed Days for Facility Reasons (Average Days Of All Orders Completed Within Week)

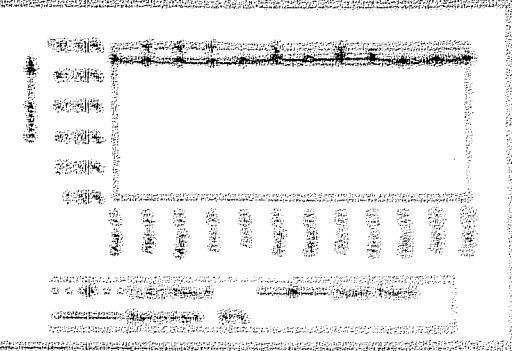
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Parity Num	Parity Denom
Mar-01				[illegible]	[illegible]	[illegible]		
Apr-01				[illegible]	[illegible]	[illegible]		
May-01	73	2	36.50	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01				[illegible]	[illegible]	[illegible]		
Jul-01				[illegible]	[illegible]	[illegible]		
Aug-01				[illegible]	[illegible]	[illegible]		
Sep-01				[illegible]	[illegible]	[illegible]		
Oct-01				[illegible]	[illegible]	[illegible]		
Nov-01				[illegible]	[illegible]	[illegible]		
Dec-01				[illegible]	[illegible]	[illegible]		
Jan-02				[illegible]	[illegible]	[illegible]		
Feb-02				[illegible]	[illegible]	[illegible]		



Checklist #4 - Unbundled Loop - Analog [illegible]

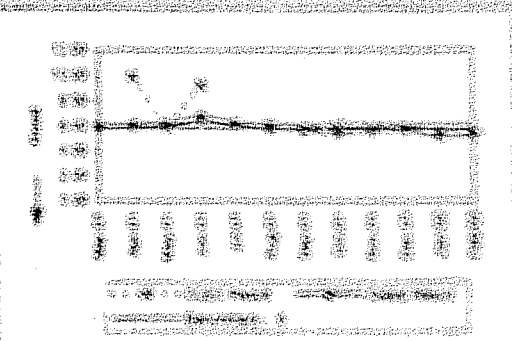
Installation Commitments Met (Percent) (OP-3B) - [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Z Score	Parity Score
Mar-01				[illegible]	[illegible]	[illegible]		
Apr-01	1	1	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	1	1	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	6	6	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01				[illegible]	[illegible]	[illegible]		
Aug-01	1	1	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01				[illegible]	[illegible]	[illegible]		
Oct-01	1	1	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01				[illegible]	[illegible]	[illegible]		
Dec-01				[illegible]	[illegible]	[illegible]		
Jan-02				[illegible]	[illegible]	[illegible]		
Feb-02				[illegible]	[illegible]	[illegible]		



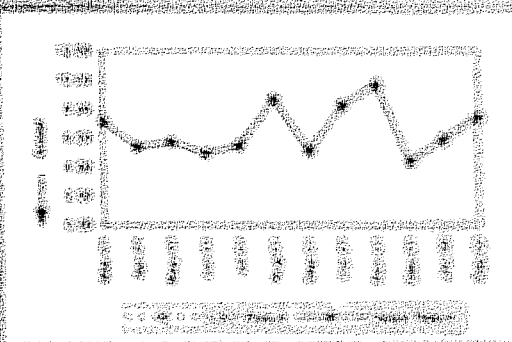
Installation Interval (Average Days) (OP-3B) - [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Z Score	Parity Score
Mar-01				[illegible]	[illegible]	[illegible]		
Apr-01	10	1	10.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	5	1	5.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	55	5	9.33	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01				[illegible]	[illegible]	[illegible]		
Aug-01	5	1	5.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01				[illegible]	[illegible]	[illegible]		
Oct-01	5	1	5.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01				[illegible]	[illegible]	[illegible]		
Dec-01				[illegible]	[illegible]	[illegible]		
Jan-02				[illegible]	[illegible]	[illegible]		
Feb-02				[illegible]	[illegible]	[illegible]		



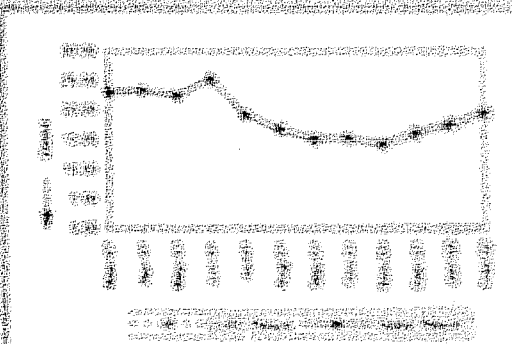
Delayed Days for Non-Facility Reasons (Average Days) (OP-5B) - [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Z Score	Parity Score
Mar-01				[illegible]	[illegible]	[illegible]		
Apr-01				[illegible]	[illegible]	[illegible]		
May-01				[illegible]	[illegible]	[illegible]		
Jun-01				[illegible]	[illegible]	[illegible]		
Jul-01				[illegible]	[illegible]	[illegible]		
Aug-01				[illegible]	[illegible]	[illegible]		
Sep-01				[illegible]	[illegible]	[illegible]		
Oct-01				[illegible]	[illegible]	[illegible]		
Nov-01				[illegible]	[illegible]	[illegible]		
Dec-01				[illegible]	[illegible]	[illegible]		
Jan-02				[illegible]	[illegible]	[illegible]		
Feb-02				[illegible]	[illegible]	[illegible]		



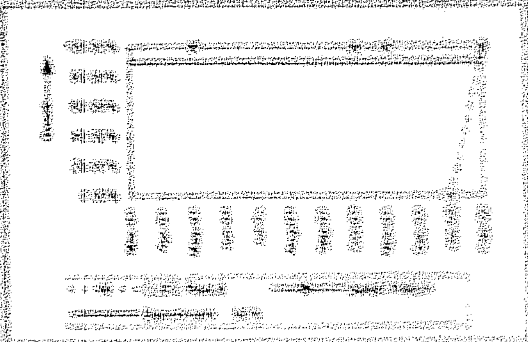
Delayed Days for Facility Reasons (Average Days) (OP-5B) - [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Z Score	Parity Score
Mar-01				[illegible]	[illegible]	[illegible]		
Apr-01				[illegible]	[illegible]	[illegible]		
May-01				[illegible]	[illegible]	[illegible]		
Jun-01				[illegible]	[illegible]	[illegible]		
Jul-01				[illegible]	[illegible]	[illegible]		
Aug-01				[illegible]	[illegible]	[illegible]		
Sep-01				[illegible]	[illegible]	[illegible]		
Oct-01				[illegible]	[illegible]	[illegible]		
Nov-01				[illegible]	[illegible]	[illegible]		
Dec-01				[illegible]	[illegible]	[illegible]		
Jan-02				[illegible]	[illegible]	[illegible]		
Feb-02				[illegible]	[illegible]	[illegible]		

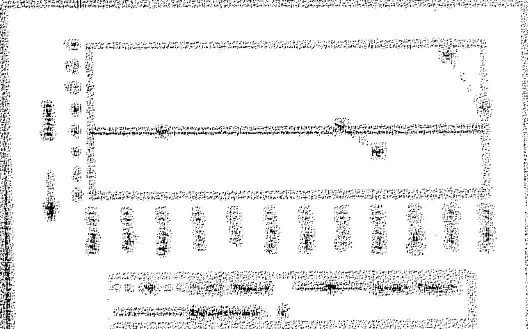


Checklist #4 - Unbundled Loop - Analog Installation

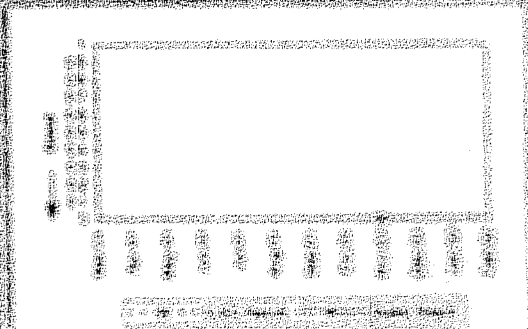
Installation Commitments Met (Percent) (OP-3C) - No Dispatches								
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod. Z Scr	Parity Score
Mar-01								
Apr-01								
May-01	1	1	100.00%					
Jun-01								
Jul-01								
Aug-01								
Sep-01								
Oct-01	1	1	100.00%					
Nov-01	1	1	100.00%					
Dec-01								
Jan-02	0	1	0.00%					
Feb-02	5	5	100.00%					



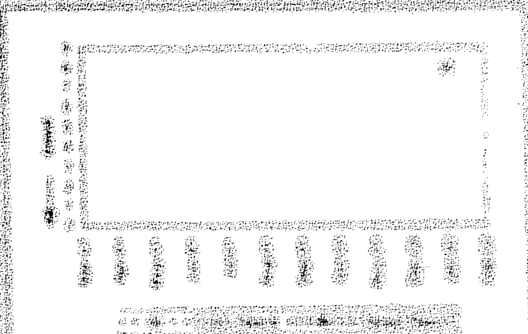
Installation Interval (Average Days) (OP-4C) - No Dispatches								
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod. Z Scr	Parity Score
Mar-01								
Apr-01								
May-01	5	1	5.00					
Jun-01								
Jul-01								
Aug-01								
Sep-01								
Oct-01	13	2	6.50					
Nov-01	12	3	4.00					
Dec-01								
Jan-02	13	1	13.00					
Feb-02	40	5	8.00					



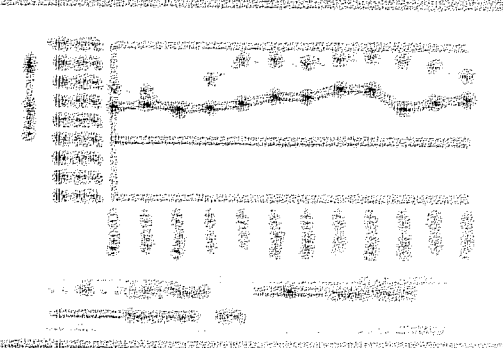
Delayed Days for Non-Facility Reasons (Average Days) [illegible] - No Dispatches								
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod. Z Scr	Parity Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01								
Oct-01								
Nov-01	0	2	0.00					
Dec-01								
Jan-02								
Feb-02								



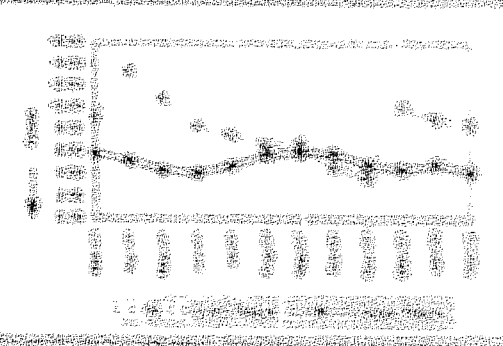
Delayed Days for Facility Reasons (Average Days) [illegible] - No Dispatches								
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod. Z Scr	Parity Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01								
Oct-01								
Nov-01								
Dec-01								
Jan-02	6	1	6.00					
Feb-02								



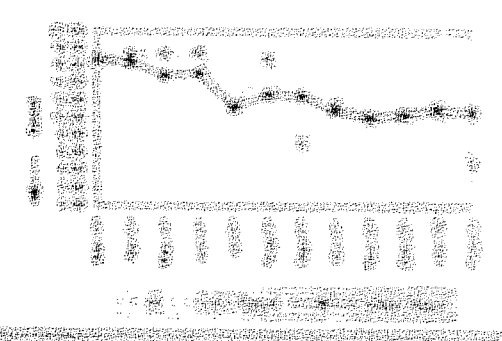
Date	CLEC Num	CLEC Denom	CLEC Perf	Qwest Num	Qwest Denom	Qwest Perf	[illegible]
Mar-01	10347	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	9652	10344	93.24%	[illegible]	[illegible]	[illegible]	[illegible]
May-01	11543	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	10889	11282	96.52%	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	11381	11538	98.64%	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	13867	14551	95.29%	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	14335	14585	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	20090	20343	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	17503	17674	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	18884	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	16550	16874	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	13346	13748	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



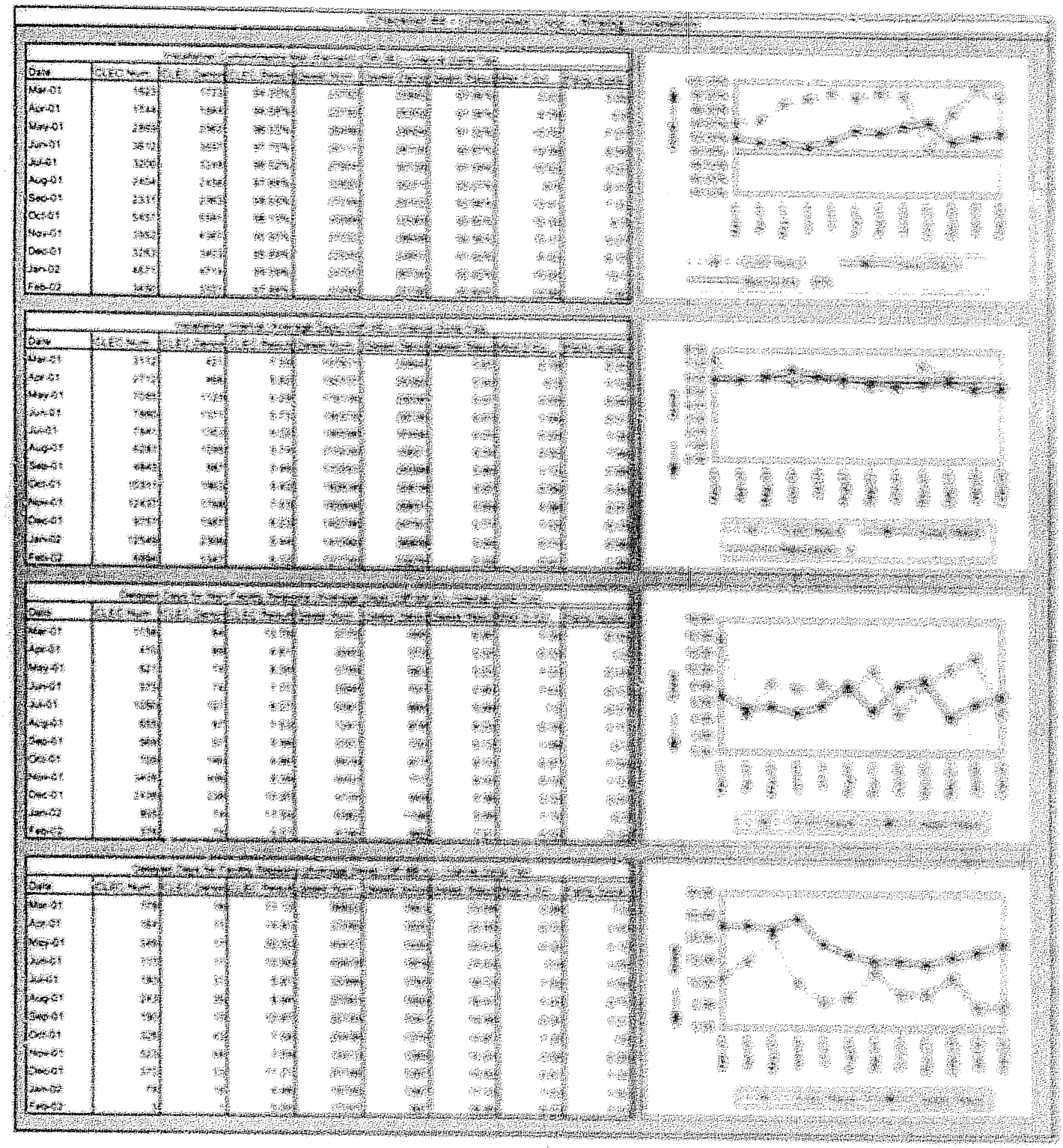
Date	CLEC Num	CLEC Denom	CLEC Perf	Qwest Num	Qwest Denom	Qwest Perf	[illegible]
Mar-01	29111	4727	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	26698	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	35940	5467	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	31844	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	29733	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	35721	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	38501	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	49609	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	43446	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	53078	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	41165	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	33575	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

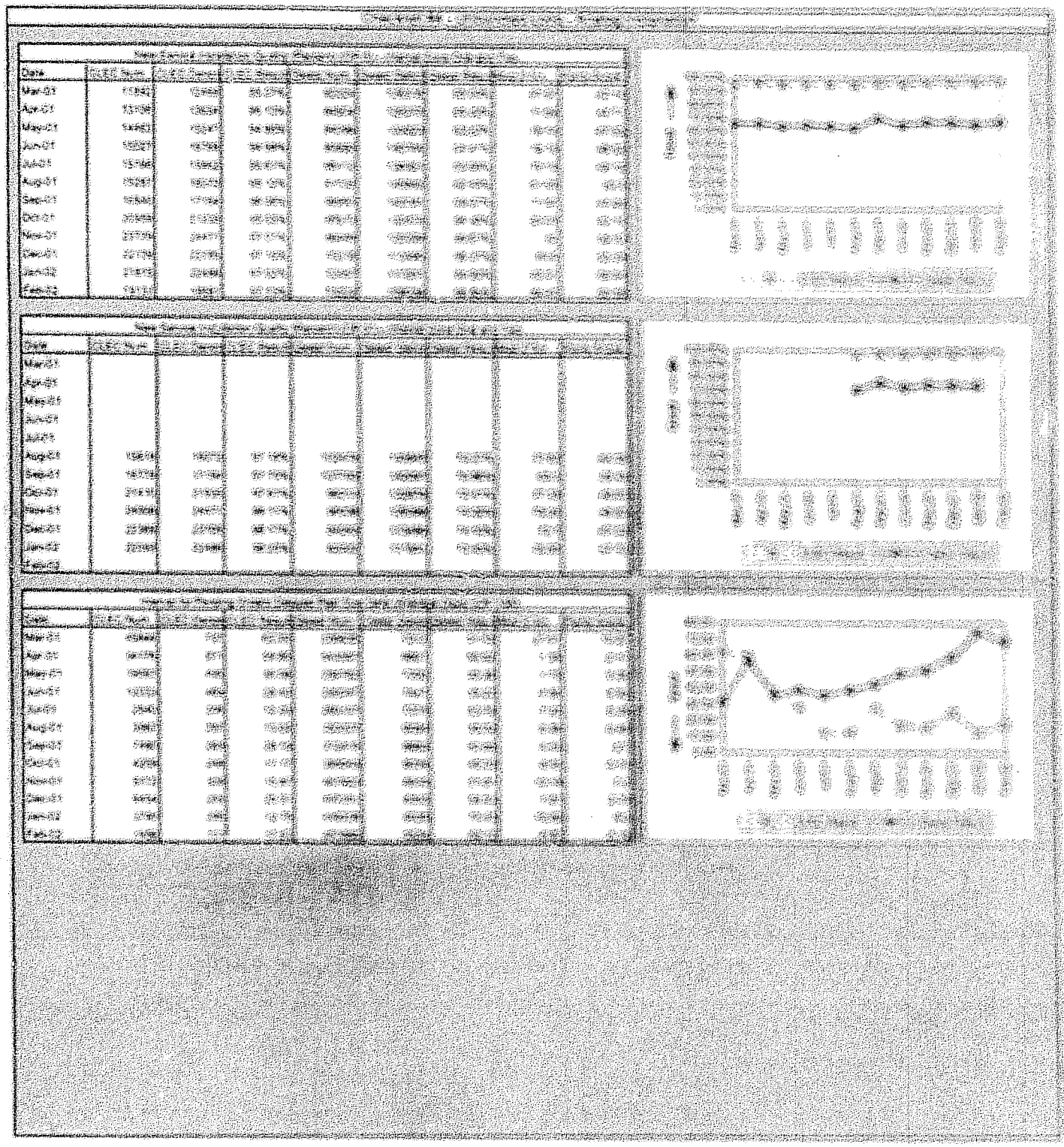


Date	CLEC Num	CLEC Denom	CLEC Perf	Qwest Num	Qwest Denom	Qwest Perf	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

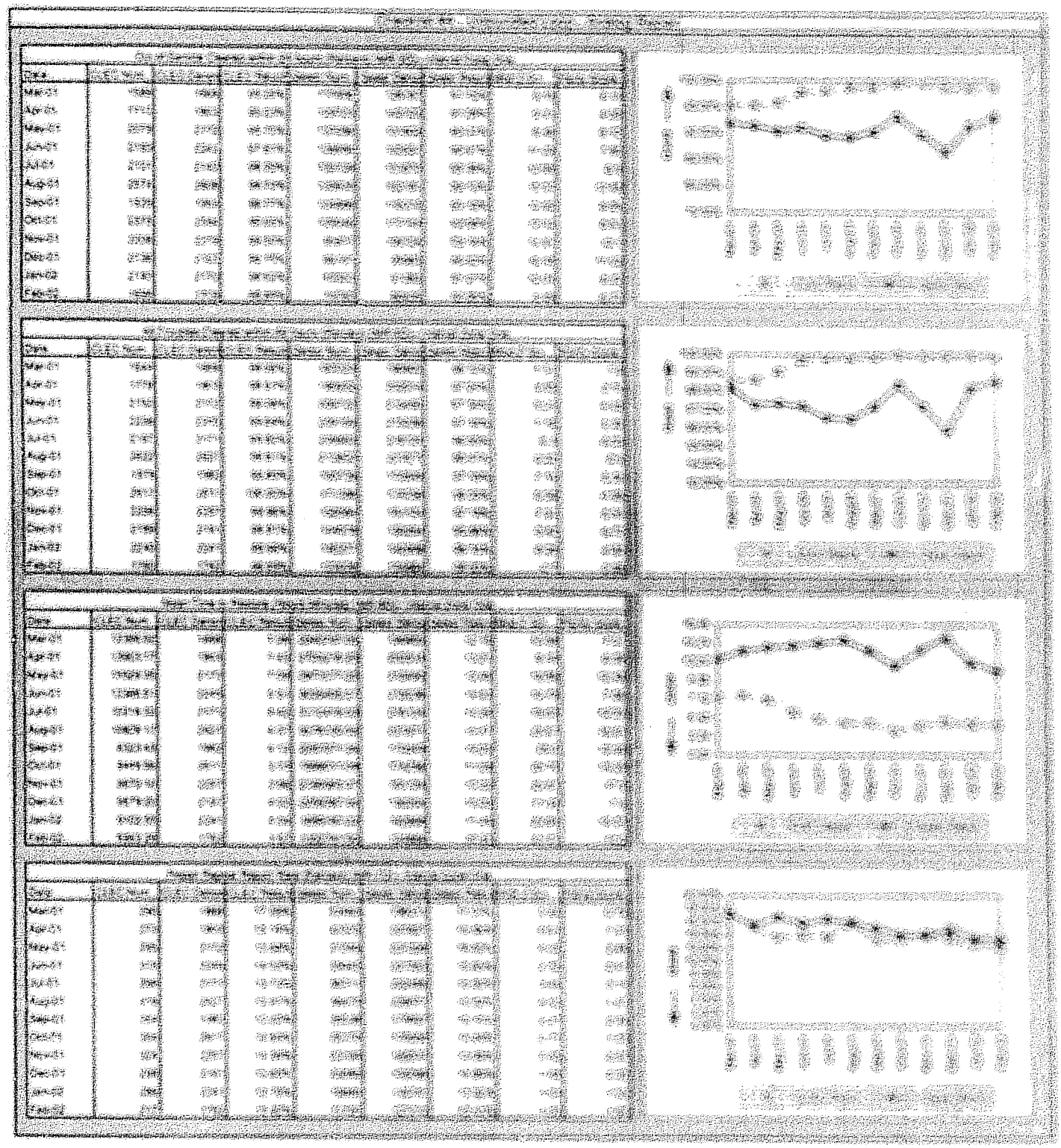


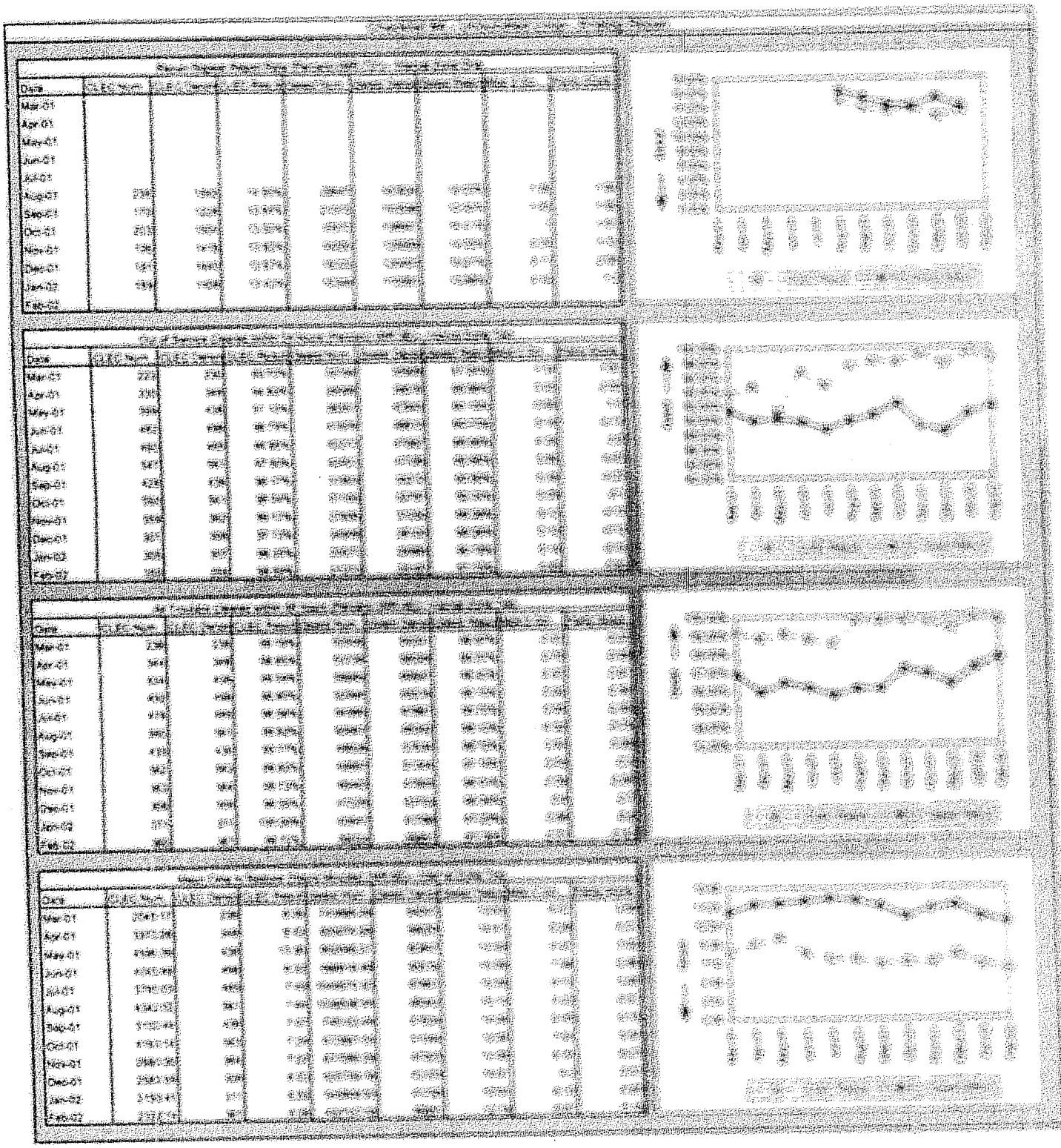
Date	CLEC Num	CLEC Denom	CLEC Perf	Qwest Num	Qwest Denom	Qwest Perf	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



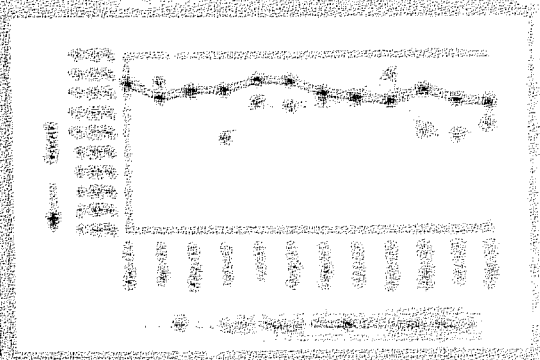


Date	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	

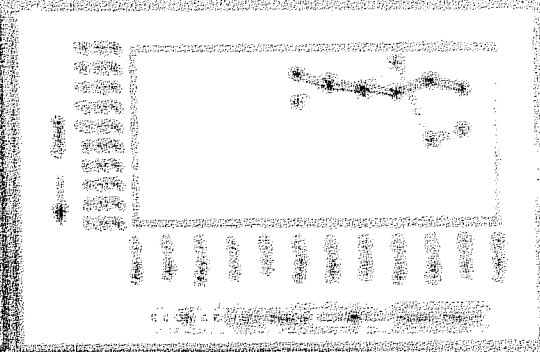




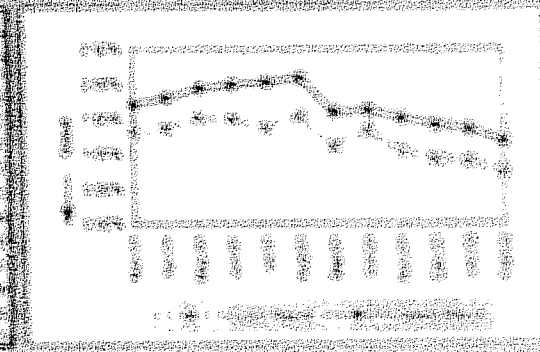
Date	CLEC Num	CLEC Denom	CLEC Rate	[illegible]
Mar-01	36	238	[illegible]	[illegible]
Apr-01	53	344	[illegible]	[illegible]
May-01	62	438	[illegible]	[illegible]
Jun-01	47	498	[illegible]	[illegible]
Jul-01	64	488	[illegible]	[illegible]
Aug-01	71	561	[illegible]	[illegible]
Sep-01	58	436	[illegible]	[illegible]
Oct-01	76	563	[illegible]	[illegible]
Nov-01	58	364	[illegible]	[illegible]
Dec-01	31	328	[illegible]	[illegible]
Jan-02	30	311	[illegible]	[illegible]
Feb-02	39	361	[illegible]	[illegible]



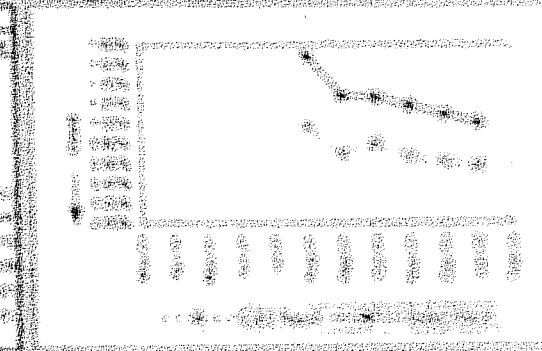
Date	CLEC Num.	CLEC Denom	CLEC Rate	[illegible]
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	52	415	[illegible]	[illegible]
Sep-01	45	305	[illegible]	[illegible]
Oct-01	53	392	[illegible]	[illegible]
Nov-01	44	267	[illegible]	[illegible]
Dec-01	20	235	[illegible]	[illegible]
Jan-02	22	228	[illegible]	[illegible]
Feb-02				



Date	CLEC Num	CLEC Denom	CLEC Rate	[illegible]
Mar-01	1906	144343	[illegible]	[illegible]
Apr-01	2151	157206	[illegible]	[illegible]
May-01	2610	170659	[illegible]	[illegible]
Jun-01	2743	183254	[illegible]	[illegible]
Jul-01	2656	193778	[illegible]	[illegible]
Aug-01	3188	205176	[illegible]	[illegible]
Sep-01	2418	218124	[illegible]	[illegible]
Oct-01	3174	236898	[illegible]	[illegible]
Nov-01	2621	253032	[illegible]	[illegible]
Dec-01	2499	270468	[illegible]	[illegible]
Jan-02	2552	284032	[illegible]	[illegible]
Feb-02	2123	292051	[illegible]	[illegible]



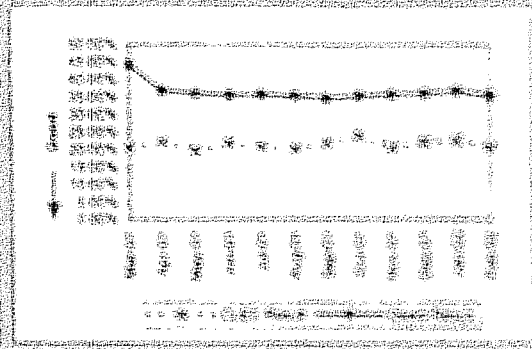
Date	CLEC Num	CLEC Denom	CLEC Rate	[illegible]
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	2006	205176	[illegible]	[illegible]
Sep-01	1533	218124	[illegible]	[illegible]
Oct-01	1896	236898	[illegible]	[illegible]
Nov-01	1665	253032	[illegible]	[illegible]
Dec-01	1675	270468	[illegible]	[illegible]
Jan-02	1636	284032	[illegible]	[illegible]
Feb-02				



Checklist #4 - Unbundled Loop - Analog Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)-- Interval Zone One and Two

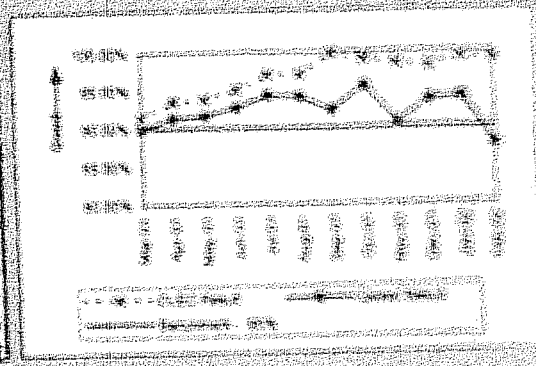
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	501	2407	20.81%	200084	451189	44.35%	[illegible]	[illegible]
Apr-01	619	2770	22.35%	154098	418821	36.79%	[illegible]	[illegible]
May-01	648	3258	19.89%	157785	440910	35.79%	[illegible]	[illegible]
Jun-01	769	3512	21.90%	157324	445299	35.33%	[illegible]	[illegible]
Jul-01	703	3359	20.93%	160820	452468	35.54%	[illegible]	[illegible]
Aug-01	812	4000	20.30%	163134	462214	35.29%	[illegible]	[illegible]
Sep-01	686	3104	22.10%	120985	349205	34.65%	[illegible]	[illegible]
Oct-01	1014	4188	24.21%	126039	357534	35.25%	[illegible]	[illegible]
Nov-01	687	3308	20.77%	118295	332590	35.57%	[illegible]	[illegible]
Dec-01	714	3213	22.22%	111619	310688	35.93%	[illegible]	[illegible]
Jan-02	756	3308	22.85%	109681	298954	36.69%	[illegible]	[illegible]
Feb-02	555	2678	20.72%	89958	255117	35.26%	[illegible]	[illegible]



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

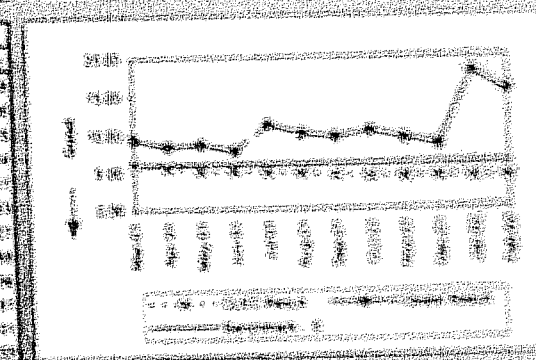
Installation Commitments Met (Percent) (OP-3D) – Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	2120	2317	91.50%	2402	2670	89.96%	[illegible]	[illegible]
Apr-01	2433	2599	93.61%	2411	2639	91.36%	[illegible]	[illegible]
May-01	1600	1705	93.84%	2359	2575	91.61%	[illegible]	[illegible]
Jun-01	1119	1176	95.15%	2239	2414	92.75%	[illegible]	[illegible]
Jul-01	1117	1150	97.13%	1944	2050	94.37%	[illegible]	[illegible]
Aug-01	1518	1562	97.18%	1969	2092	94.12%	[illegible]	[illegible]
Sep-01	831	832	99.88%	1529	1655	92.39%	[illegible]	[illegible]
Oct-01	644	650	99.08%	2144	2244	95.54%	[illegible]	[illegible]
Nov-01	336	341	98.53%	1542	1701	90.65%	[illegible]	[illegible]
Dec-01	364	371	98.11%	1341	1432	93.65%	[illegible]	[illegible]
Jan-02	312	314	99.36%	3662	3896	93.99%	[illegible]	[illegible]
Feb-02	435	439	99.09%	1846	2105	[illegible]	[illegible]	[illegible]



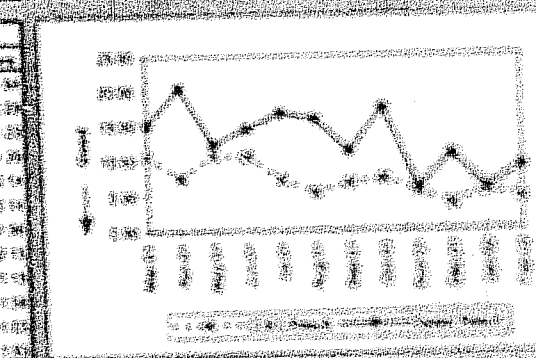
Installation Interval (Average Days) (OP-4D) – Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	12815	2077	6.17	24307	2595	9.37	[illegible]	[illegible]
Apr-01	12264	2170	5.65	21479	2586	8.31	[illegible]	[illegible]
May-01	7049	1364	5.17	20747	2394	8.67	[illegible]	[illegible]
Jun-01	4450	873	5.10	17315	2228	7.77	[illegible]	[illegible]
Jul-01	4227	843	5.01	23635	2110	11.20	[illegible]	[illegible]
Aug-01	5992	1238	4.84	22259	2224	10.01	[illegible]	[illegible]
Sep-01	3443	752	4.58	16530	1727	9.57	[illegible]	[illegible]
Oct-01	2563	591	4.34	23523	2282	10.31	[illegible]	[illegible]
Nov-01	1209	283	4.27	15753	1684	9.35	[illegible]	[illegible]
Dec-01	1185	275	4.31	12372	1459	8.48	[illegible]	[illegible]
Jan-02	926	223	4.15	70296	3898	18.03	[illegible]	[illegible]
Feb-02	1106	267	4.14	35079	2259	15.53	[illegible]	[illegible]



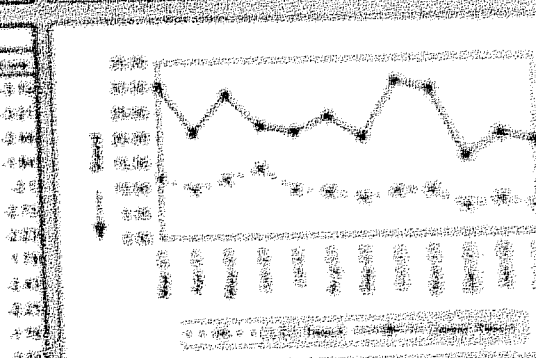
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) – Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	1175	110	10.68	1694	112	15.12	[illegible]	[illegible]
Apr-01	600	79	7.59	1915	94	20.37	[illegible]	[illegible]
May-01	589	55	10.71	1257	102	12.32	[illegible]	[illegible]
Jun-01	317	30	10.57	1085	73	14.87	[illegible]	[illegible]
Jul-01	280	36	7.22	2325	139	16.73	[illegible]	[illegible]
Aug-01	168	31	5.42	3545	224	15.83	[illegible]	[illegible]
Sep-01	367	54	6.80	2242	198	11.32	[illegible]	[illegible]
Oct-01	324	44	7.36	2134	123	17.35	[illegible]	[illegible]
Nov-01	239	43	5.56	1109	183	6.06	[illegible]	[illegible]
Dec-01	105	28	3.75	1898	176	10.78	[illegible]	[illegible]
Jan-02	179	31	5.77	3555	601	5.92	[illegible]	[illegible]
Feb-02	140	31	4.52	5051	559	9.04	[illegible]	[illegible]



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) – Interval Zone One

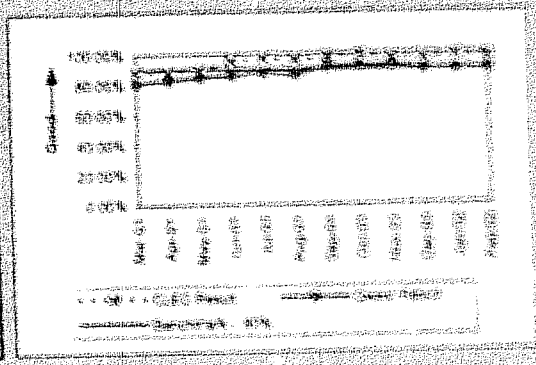
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	1056	87	12.14	4592	156	30.04	[illegible]	[illegible]
Apr-01	842	87	9.68	2814	134	21.00	[illegible]	[illegible]
May-01	580	50	11.60	3219	114	28.24	[illegible]	[illegible]
Jun-01	368	27	13.63	2194	100	21.94	[illegible]	[illegible]
Jul-01	167	18	9.28	1456	72	20.22	[illegible]	[illegible]
Aug-01	283	32	8.84	1613	81	20.02	[illegible]	[illegible]
Sep-01	157	21	7.48	1037	53	19.57	[illegible]	[illegible]
Oct-01	183	21	8.71	1925	63	30.54	[illegible]	[illegible]
Nov-01	123	14	8.79	2249	78	28.83	[illegible]	[illegible]
Dec-01	99	18	5.50	618	40	15.45	[illegible]	[illegible]
Jan-02	48	7	6.86	893	45	19.84	[illegible]	[illegible]
Feb-02	27	5	5.40	458	25	18.32	[illegible]	[illegible]



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

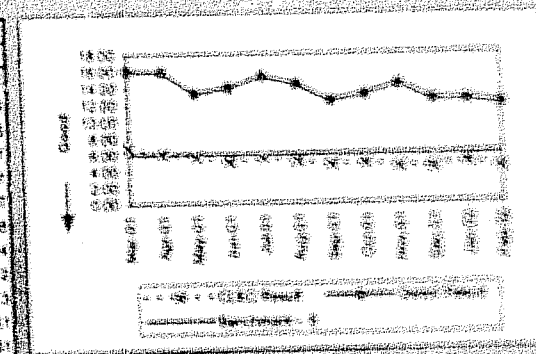
Installation Commitments Met (Percent) (OP-3E)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	499	561	88.95%	471	581	81.07%	-3.4	-3.07
Apr-01	385	435	88.51%	448	541	82.81%	-2.34	-2.43
May-01	389	435	89.43%	397	467	85.01%	-1.86	-2.53
Jun-01	481	502	95.82%	453	527	85.96%	-4.55	-3.77
Jul-01	458	469	97.65%	388	442	87.78%	-4.35	-3.78
Aug-01	551	571	96.50%	397	461	86.12%	-4.79	-3.91
Sep-01	296	300	98.67%	481	525	91.62%	-3.51	-3.14
Oct-01	372	372	100.00%	450	490	91.84%	-4.34	-3.64
Nov-01	267	274	97.45%	409	446	91.70%	-2.11	-2.65
Dec-01	257	263	97.72%	296	329	89.97%	-3.12	-2.9
Jan-02	582	585	99.49%	312	347	89.91%	-4.69	-3.85
Feb-02	376	381	98.69%	470	520	90.38%	-4.18	-3.54



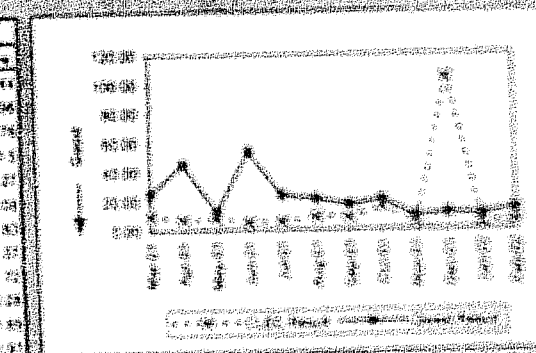
Installation Interval (Average Days) (OP-4E)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	2135	310	6.89	8552	535	15.99	-5.22	-4.17
Apr-01	1903	313	6.08	8219	518	15.87	-4.2	-3.55
May-01	1576	274	5.75	5841	423	13.34	-3.37	-3.05
Jun-01	1514	297	5.10	6785	486	13.96	-2.8	-2.9
Jul-01	1426	256	5.57	7067	462	15.30	-5.35	-4.27
Aug-01	1697	325	5.22	6828	477	14.31	-6.83	-6.37
Sep-01	845	179	4.72	6688	540	12.35	-7.21	-5.38
Oct-01	1431	290	4.93	6784	518	13.10	-7.13	-5.54
Nov-01	874	198	4.41	7417	520	14.26	-8.91	-6.42
Dec-01	726	166	4.37	4132	331	12.48	-5.43	-4.3
Jan-02	1809	360	5.03	4411	355	12.43	-7.58	-5.61
Feb-02	594	141	4.21	6112	514	11.89	-8.6	-5.51



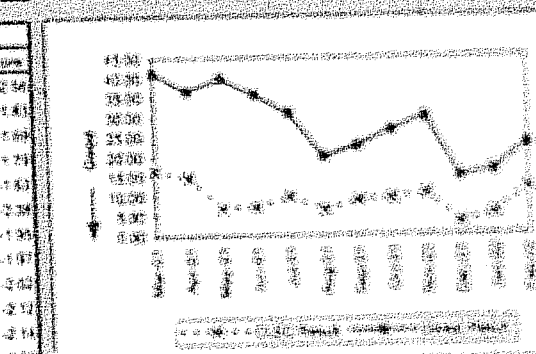
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	360	35	10.29	895	35	25.57	-2.38	-2.44
Apr-01	312	42	7.43	1270	28	45.36	-1.38	-1.96
May-01	322	39	8.26	259	20	12.95	-1.25	-1.96
Jun-01	74	13	5.69	1132	21	53.90	-5.83	-1.5
Jul-01	169	27	6.26	1518	63	24.10	-2.08	-2.27
Aug-01	172	18	9.56	1310	61	21.48	-1.77	-2.08
Sep-01	213	25	8.52	678	39	17.38	-1.37	-1.96
Oct-01	246	15	16.40	1070	52	20.58	-0.6	-1.37
Nov-01	188	31	6.06	1071	111	9.65	-1.19	-1.25
Dec-01	2707	26	104.12	592	51	11.61	1.18	-0.53
Jan-02	113	23	4.91	630	61	10.33	-1.47	-1.89
Feb-02	126	21	6.00	987	70	14.10	-1.53	-1.7



Delayed Days for Facility Reasons (Average Days) (OP-6B-5)-- Interval Zone Two

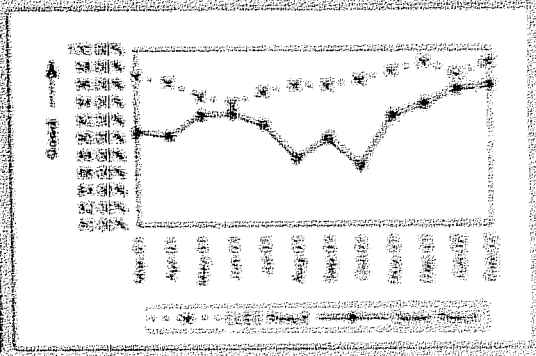
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	447	27	16.56	3093	75	41.24	-2.54	-2.54
Apr-01	118	8	14.75	2374	65	36.52	-1.38	-1.83
May-01	48	7	6.86	1991	50	39.82	-1.51	-1.69
Jun-01	58	8	7.25	1881	53	35.49	-1.3	-1.71
Jul-01	60	6	10.00	1172	38	30.84	-1.04	-1.63
Aug-01	92	14	6.57	1095	55	19.91	-2.28	-2.34
Sep-01	72	8	9.00	657	29	22.66	-1.57	-1.96
Oct-01	66	7	9.43	877	33	26.58	-1.0	-1.97
Nov-01	75	7	10.71	810	27	30.00	-1.86	-2.04
Dec-01	20	6	3.33	267	18	14.83	-1.85	-2.12
Jan-02	44	8	5.50	360	22	16.36	-1.87	-2.14
Feb-02	12	1	12.00	91	4	22.75	-0.54	-1.11



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

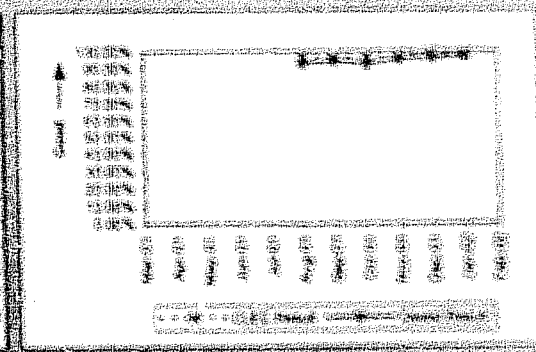
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	2986	3079	96.98%	3294	3633	90.67%	-8.86	-6.38
Apr-01	3084	3204	96.25%	3251	3603	90.23%	-8.36	-6.04
May-01	2631	2782	94.57%	3126	3381	92.46%	-3.13	[illegible]
Jun-01	1923	2050	93.80%	3042	3286	92.57%	-1.87	-2.05
Jul-01	1640	1724	95.13%	2729	2986	91.39%	-4.4	-3.66
Aug-01	1848	1927	95.90%	2460	2808	87.61%	-8.51	-6.15
Sep-01	1888	1969	95.89%	2378	2645	89.91%	-5.67	-5.05
Oct-01	1763	1827	96.50%	2318	2671	86.78%	-9.43	-6.34
Nov-01	1538	1578	97.47%	2448	2649	92.41%	-6	-4.65
Dec-01	1255	1274	98.51%	2003	2136	93.77%	-6.74	-4.37
Jan-02	1404	1446	97.10%	3162	3310	95.44%	-2.51	-1.53
Feb-02	1610	1635	98.47%	3677	3839	95.78%	-2.53	-1.75



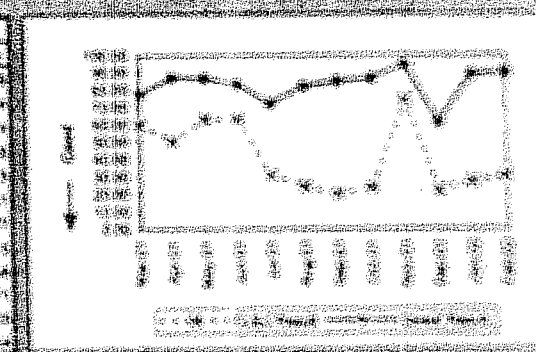
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	1884	1927	97.77%	2617	2808	93.20%	-6.16	-4.23
Sep-01	1909	1969	96.95%	2505	2645	94.71%	-3.37	-3.05
Oct-01	1786	1827	97.76%	2488	2671	93.15%	-4.45	-4.85
Nov-01	1544	1578	97.85%	2535	2649	95.70%	-3.33	-2.83
Dec-01	1263	1274	99.14%	2063	2136	96.58%	-3.37	-1.93
Jan-02	1419	1446	98.13%	3223	3310	97.38%	-1.44	-2.01
Feb-02								



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

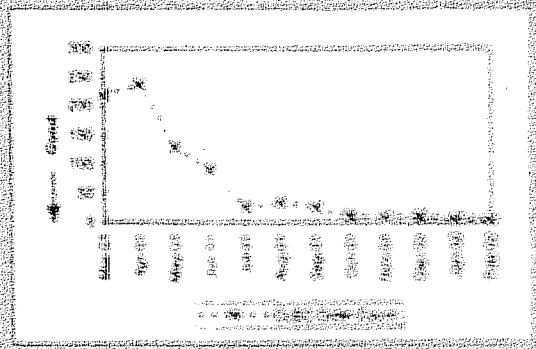
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	16189	269	60.18	65540	848	77.29	-1.53	[illegible]
Apr-01	14830	292	50.79	76999	882	87.30	-5.85	[illegible]
May-01	10831	171	63.34	72790	836	86.85	-3.99	[illegible]
Jun-01	7242	114	63.53	82701	754	83.16	-1.83	[illegible]
Jul-01	1282	41	31.27	38654	534	72.39	-2.45	[illegible]
Aug-01	1453	59	24.60	42906	522	82.20	-3.8	[illegible]
Sep-01	1481	73	20.29	41208	485	84.96	-4.50	[illegible]
Oct-01	1240	51	24.31	42500	490	86.73	-3.54	[illegible]
Nov-01	3926	53	74.08	46509	491	94.77	-1.13	[illegible]
Dec-01	1447	64	22.61	55356	901	61.44	-3.42	[illegible]
Jan-02	1236	45	27.47	56086	630	89.03	-1.37	[illegible]
Feb-02	1378	45	30.62	60407	572	89.49	-1.33	[illegible]



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded (OP-15B)

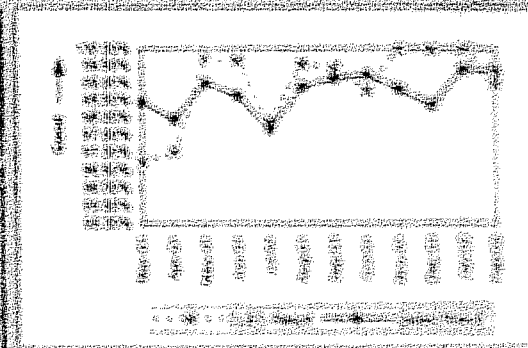
Date	CLEC Order Count
Mar-01	219
Apr-01	239
May-01	130
Jun-01	92
Jul-01	28
Aug-01	35
Sep-01	22
Oct-01	13
Nov-01	9
Dec-01	11
Jan-02	4
Feb-02	1



Checklist #4 - Unbundled Loop - Non-Loaded 2-Wire Repair

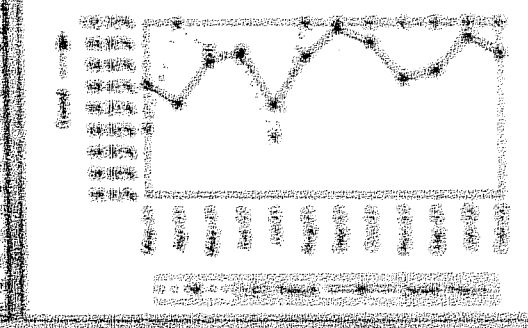
Out of Service Cleared within 24 hours (Percent) (Minutes, Interval Time Clock)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Wilk Z Stat	Prob Stat
Mar-01	297	307	96.74%	2216	2251	[illegible]	[illegible]	[illegible]
Apr-01	293	302	97.02%	2207	2253	[illegible]	[illegible]	[illegible]
May-01	386	387	99.74%	2152	2174	[illegible]	[illegible]	[illegible]
Jun-01	296	297	99.66%	2173	2201	[illegible]	[illegible]	[illegible]
Jul-01	279	285	97.89%	2150	2212	[illegible]	[illegible]	[illegible]
Aug-01	226	227	99.56%	2496	2524	[illegible]	[illegible]	[illegible]
Sep-01	178	179	99.44%	1819	1831	[illegible]	[illegible]	[illegible]
Oct-01	164	166	98.80%	2156	2182	[illegible]	[illegible]	[illegible]
Nov-01	145	145	100.00%	1879	1894	[illegible]	[illegible]	[illegible]
Dec-01	111	111	100.00%	1318	1328	[illegible]	[illegible]	[illegible]
Jan-02	113	113	100.00%	1517	1528	[illegible]	[illegible]	[illegible]
Feb-02	97	98	98.98%	1347	[illegible]	[illegible]	[illegible]	[illegible]



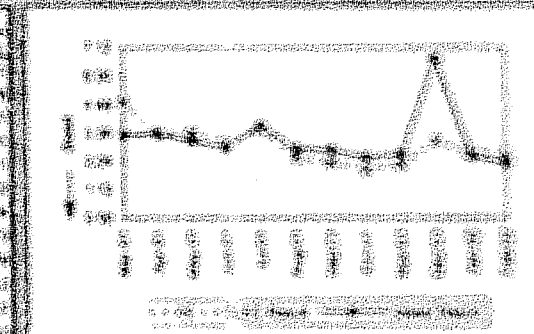
All Troubles Cleared within 48 hours (Percent) (Minutes, Interval Time Clock)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Wilk Z Stat	Prob Stat
Mar-01	304	307	99.02%	2253	2264	[illegible]	[illegible]	[illegible]
Apr-01	302	302	100.00%	2252	2269	[illegible]	[illegible]	[illegible]
May-01	386	387	99.74%	2151	2159	[illegible]	[illegible]	[illegible]
Jun-01	298	299	99.67%	2218	2224	[illegible]	[illegible]	[illegible]
Jul-01	283	286	98.95%	2228	2235	[illegible]	[illegible]	[illegible]
Aug-01	229	229	100.00%	2525	2531	[illegible]	[illegible]	[illegible]
Sep-01	179	179	100.00%	1848	1849	[illegible]	[illegible]	[illegible]
Oct-01	168	168	100.00%	2133	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	147	147	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	112	112	100.00%	1344	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	114	114	100.00%	1544	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	100	100	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



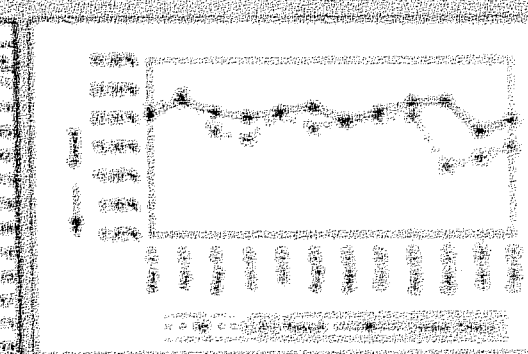
Mean Time to Restore (Hours:Minutes) (Minutes, Interval Time Clock)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Wilk Z Stat	Prob Stat
Mar-01	1518:06	307	4:57	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	1096:29	302	3:38	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	1419:50	387	3:40	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	972:23	299	3:15	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	1080:37	286	3:47	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	583:06	229	2:33	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	421:13	179	2:21	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	344:50	168	2:03	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	332:34	147	2:16	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	370:14	112	3:18	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	309:48	114	2:43	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	269:12	100	2:42	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Repair Repeat Report Rate (Percent) (Minutes, Interval Time Clock)

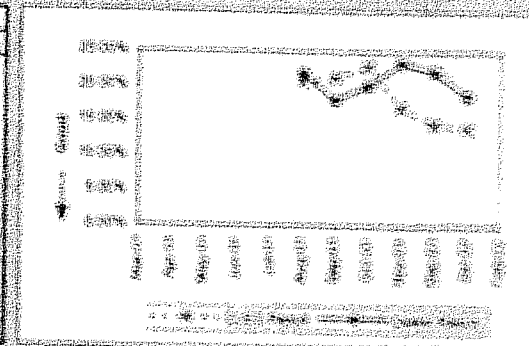
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Wilk Z Stat	Prob Stat
Mar-01	67	307	21.82%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	73	302	24.17%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	69	387	17.83%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	49	299	16.39%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	59	286	20.63%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	42	229	18.34%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	35	179	19.55%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	34	168	20.24%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	30	147	20.41%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	13	112	11.61%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	15	114	13.16%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	15	100	15.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #4 - Unbundled Loops - Non-Designed (2-Wire) Pairs

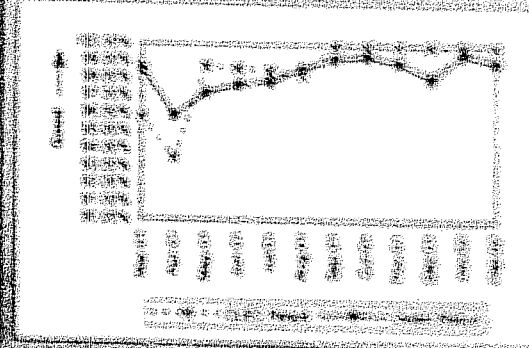
Repair Repeat Report Rate (Percent) MR-75 - Interim Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Test 2 Sig	Parity Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	33	159	20.75%	270	1231	21.93%	[illegible]	[illegible]
Sep-01	29	136	21.32%	166	[illegible]	18.06%	[illegible]	[illegible]
Oct-01	26	113	23.01%	220	[illegible]	20.19%	[illegible]	[illegible]
Nov-01	17	100	17.00%	212	904	23.45%	[illegible]	[illegible]
Dec-01	12	82	14.63%	153	[illegible]	22.17%	[illegible]	[illegible]
Jan-02	12	85	14.12%	154	834	18.69%	[illegible]	[illegible]
Feb-02								



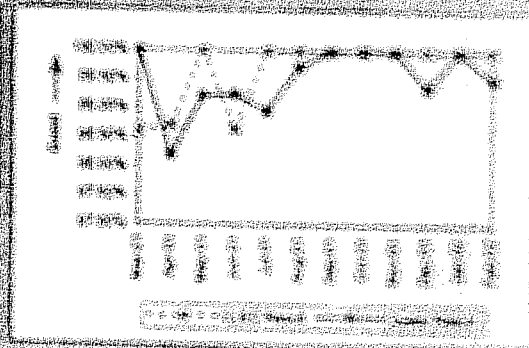
Out of Service Cleared within 24 hours (Percent) MR-76 - Interim Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Test 2 Sig	Parity Score
Mar-01	69	72	95.83%	277	281	98.58%	[illegible]	[illegible]
Apr-01	73	78	93.59%	213	222	95.95%	[illegible]	[illegible]
May-01	79	80	98.75%	246	253	97.23%	[illegible]	[illegible]
Jun-01	73	74	98.65%	256	262	97.71%	[illegible]	[illegible]
Jul-01	66	67	98.51%	229	235	97.02%	[illegible]	[illegible]
Aug-01	58	59	98.31%	355	360	98.61%	[illegible]	[illegible]
Sep-01	54	54	100.00%	255	257	99.22%	[illegible]	[illegible]
Oct-01	51	51	100.00%	311	313	99.36%	[illegible]	[illegible]
Nov-01	41	41	100.00%	199	201	99.01%	[illegible]	[illegible]
Dec-01	37	37	100.00%	158	161	98.14%	[illegible]	[illegible]
Jan-02	48	48	100.00%	203	204	99.51%	[illegible]	[illegible]
Feb-02	38	38	100.00%	207	209	99.04%	[illegible]	[illegible]



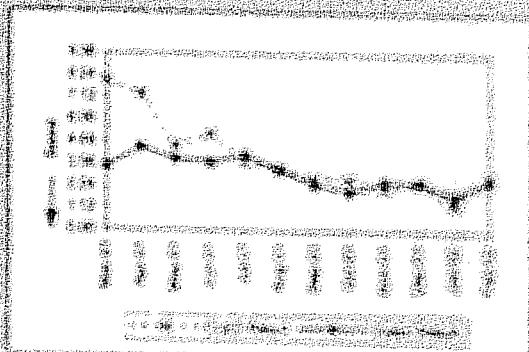
All Troubles Cleared within 48 hours (Percent) MR-48 - Interim Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Test 2 Sig	Parity Score
Mar-01	71	72	98.61%	283	283	100.00%	[illegible]	[illegible]
Apr-01	77	78	98.72%	219	222	98.65%	[illegible]	[illegible]
May-01	80	80	100.00%	252	254	99.21%	[illegible]	[illegible]
Jun-01	73	74	98.65%	261	262	99.62%	[illegible]	[illegible]
Jul-01	67	67	100.00%	288	291	98.97%	[illegible]	[illegible]
Aug-01	59	59	100.00%	359	360	99.72%	[illegible]	[illegible]
Sep-01	54	54	100.00%	259	259	100.00%	[illegible]	[illegible]
Oct-01	51	51	100.00%	313	313	100.00%	[illegible]	[illegible]
Nov-01	41	41	100.00%	202	203	100.00%	[illegible]	[illegible]
Dec-01	37	37	100.00%	161	162	99.38%	[illegible]	[illegible]
Jan-02	48	48	100.00%	203	203	100.00%	[illegible]	[illegible]
Feb-02	38	38	100.00%	209	210	99.52%	[illegible]	[illegible]



Mean Time to Restore (Hours:Minutes) MR-48 - Interim Zone Two

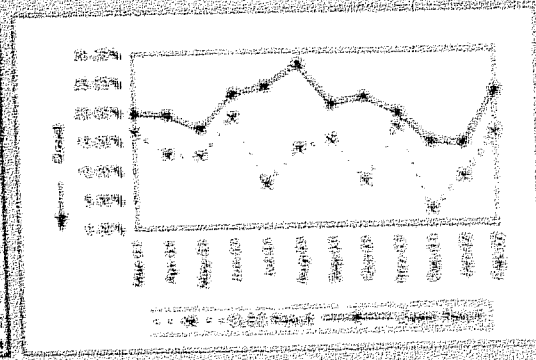
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Test 2 Sig	Parity Score
Mar-01	580:37	72	8:04	981:20	283	3:28	[illegible]	[illegible]
Apr-01	574:20	78	7:22	1010:17	223	4:32	[illegible]	[illegible]
May-01	368:50	80	4:37	991:11	254	3:54	[illegible]	[illegible]
Jun-01	391:23	74	5:17	982:24	263	3:44	[illegible]	[illegible]
Jul-01	254:29	67	3:48	1197:06	291	4:07	[illegible]	[illegible]
Aug-01	199:20	59	3:23	1267:56	360	3:21	[illegible]	[illegible]
Sep-01	155:58	54	2:53	663:52	259	2:54	[illegible]	[illegible]
Oct-01	146:03	51	2:52	583:07	313	2:11	[illegible]	[illegible]
Nov-01	97:15	41	2:22	544:07	202	2:42	[illegible]	[illegible]
Dec-01	98:49	37	2:40	435:39	162	2:42	[illegible]	[illegible]
Jan-02	73:48	48	1:32	413:49	203	2:04	[illegible]	[illegible]
Feb-02	116:15	38	3:04	589:09	210	2:48	[illegible]	[illegible]



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Results

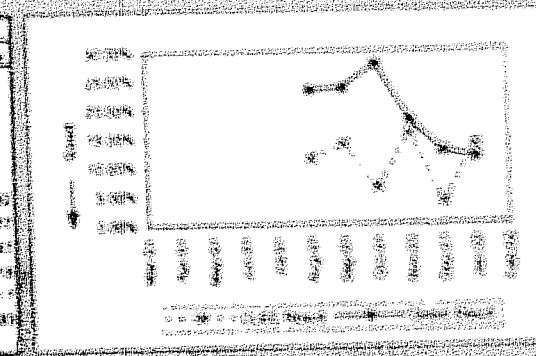
Repair Repeat Report Rate (Percent) (MR-7E)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Meas Z Scr	Parity Score
Mar-01	12	72	16.67%	56	285	19.79%	[illegible]	[illegible]
Apr-01	10	78	12.82%	43	223	19.28%	[illegible]	[illegible]
May-01	10	80	12.50%	43	254	16.93%	[illegible]	[illegible]
Jun-01	14	74	18.92%	60	263	22.81%	[illegible]	[illegible]
Jul-01	5	67	7.46%	70	291	24.06%	[illegible]	[illegible]
Aug-01	8	59	13.56%	100	360	27.78%	[illegible]	[illegible]
Sep-01	8	54	14.81%	54	259	20.85%	[illegible]	[illegible]
Oct-01	4	51	7.84%	69	313	22.04%	[illegible]	[illegible]
Nov-01	7	41	17.07%	39	202	19.31%	[illegible]	[illegible]
Dec-01	1	37	2.70%	23	162	14.20%	[illegible]	[illegible]
Jan-02	4	48	8.33%	29	207	14.01%	[illegible]	[illegible]
Feb-02	6	38	15.79%	49	215	22.86%	[illegible]	[illegible]



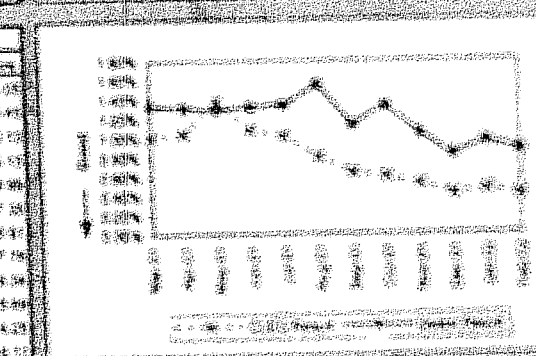
Repair Repeat Report Rate (Percent) (MR-7E)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Meas Z Scr	Parity Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	4	35	11.43%	43	185	23.24%	[illegible]	[illegible]
Sep-01	6	43	13.95%	26	110	23.64%	[illegible]	[illegible]
Oct-01	2	31	6.45%	44	159	27.67%	[illegible]	[illegible]
Nov-01	5	32	15.63%	16	89	17.98%	[illegible]	[illegible]
Dec-01	1	26	3.85%	10	80	12.50%	[illegible]	[illegible]
Jan-02	3	22	13.64%	10	90	11.36%	[illegible]	[illegible]
Feb-02								



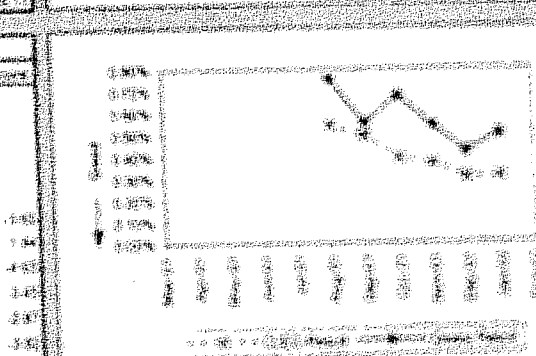
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Meas Z Scr	Parity Score
Mar-01	379	37549	1.01%	2550	191052	[illegible]	[illegible]	[illegible]
Apr-01	380	36342	1.05%	2494	190786	[illegible]	[illegible]	[illegible]
May-01	467	33682	1.39%	2454	190136	[illegible]	[illegible]	[illegible]
Jun-01	373	34430	1.08%	2487	188686	[illegible]	[illegible]	[illegible]
Jul-01	353	34619	1.02%	2517	187929	[illegible]	[illegible]	[illegible]
Aug-01	288	35844	0.80%	2897	187290	[illegible]	[illegible]	[illegible]
Sep-01	233	36277	0.64%	2111	186329	[illegible]	[illegible]	[illegible]
Oct-01	219	36599	0.60%	2453	185214	[illegible]	[illegible]	[illegible]
Nov-01	188	35814	0.52%	1916	184334	[illegible]	[illegible]	[illegible]
Dec-01	149	35470	0.42%	1512	183312	[illegible]	[illegible]	[illegible]
Jan-02	162	34715	0.47%	1750	182372	[illegible]	[illegible]	[illegible]
Feb-02	138	33797	0.41%	1573	181556	[illegible]	[illegible]	[illegible]



Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

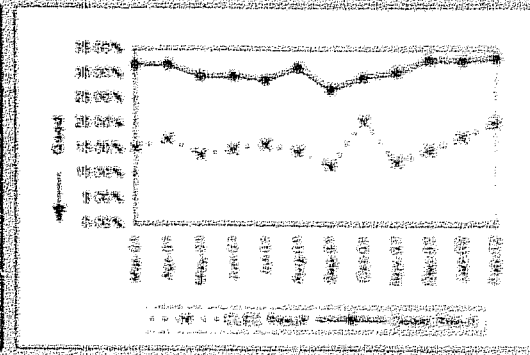
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Meas Z Scr	Parity Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	194	35844	0.54%	1416	187290	[illegible]	[illegible]	[illegible]
Sep-01	179	36277	0.49%	1029	186329	[illegible]	[illegible]	[illegible]
Oct-01	144	36599	0.39%	1249	185214	[illegible]	[illegible]	[illegible]
Nov-01	132	35814	0.37%	993	184334	[illegible]	[illegible]	[illegible]
Dec-01	108	35470	0.30%	770	183312	[illegible]	[illegible]	[illegible]
Jan-02	107	34715	0.31%	910	182372	[illegible]	[illegible]	[illegible]
Feb-02								



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)-- Interval Zone One and Two

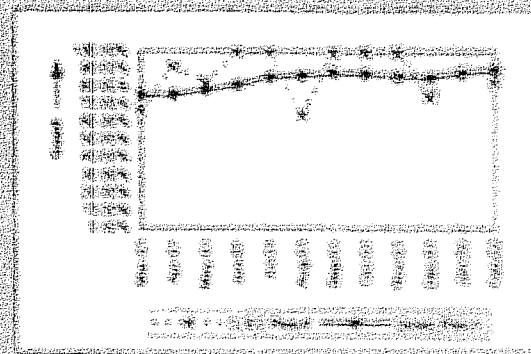
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	68	447	15.21%	1195	3745	31.91%	-7.18	-5.35
Apr-01	77	457	16.85%	1166	3660	31.86%	-6.49	-4.95
May-01	75	542	13.84%	1025	3479	29.46%	-7.42	-5.51
Jun-01	66	439	15.03%	1043	3530	29.55%	-6.29	-4.82
Jul-01	67	420	15.95%	1018	3535	28.80%	-5.5	-4.24
Aug-01	49	337	14.54%	1318	4215	31.27%	-6.37	-4.88
Sep-01	31	264	11.74%	775	2886	26.85%	-5.3	-4.22
Oct-01	57	276	20.65%	1015	3468	29.27%	-3.03	-2.84
Nov-01	27	215	12.56%	832	2748	30.28%	-5.45	-4.37
Dec-01	26	175	14.86%	739	2251	32.83%	-4.88	-3.97
Jan-02	34	196	17.35%	850	2603	32.65%	-4.41	-3.68
Feb-02	35	173	20.23%	783	2361	33.16%	-3.49	-3.12



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

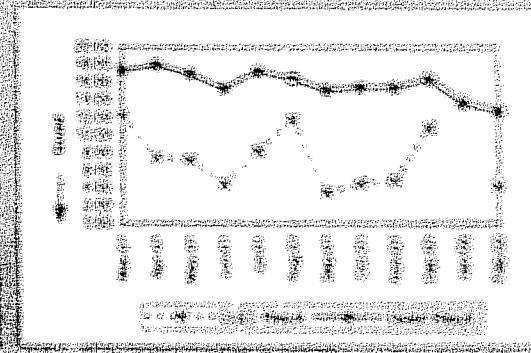
Installation Commitments Met (Percent) (OP-3) - Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Std Z Sc	Parity Sum
Mar-01	8	12	66.67%	47.14%	2863	3813	75.07%	[illegible]	[illegible]
Apr-01	11	12	91.67%	27.64%	2765	3649	75.77%	[illegible]	[illegible]
May-01	14	17	82.35%	38.12%	2269	2901	78.21%	[illegible]	[illegible]
Jun-01	12	12	100.00%	0.00%	2591	3195	81.10%	[illegible]	[illegible]
Jul-01	10	10	100.00%	0.00%	2576	2945	85.43%	[illegible]	[illegible]
Aug-01	9	14	64.29%	47.92%	2963	3412	86.83%	[illegible]	[illegible]
Sep-01	6	6	100.00%	0.00%	2962	3251	88.61%	[illegible]	[illegible]
Oct-01	7	7	100.00%	0.00%	3120	3571	87.37%	[illegible]	[illegible]
Nov-01	1	1	100.00%	0.00%	2809	3258	86.22%	[illegible]	[illegible]
Dec-01	3	4	75.00%	43.30%	2612	3054	85.52%	[illegible]	[illegible]
Jan-02					3411	3869	88.15%		
Feb-02	5	6	83.33%	37.27%	3259	3655	89.16%	[illegible]	[illegible]



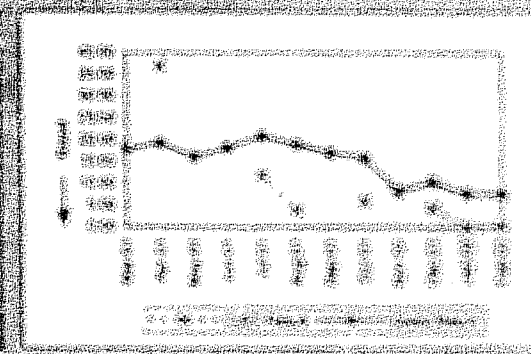
Installation Interval (Average Days) (OP-4) - Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Std Z Sc	Parity Sum
Mar-01	111	9	12.33	14.46	65806	3793	17.34	[illegible]	[illegible]
Apr-01	91	12	7.58	10.86	65405	3862	16.93	[illegible]	[illegible]
May-01	103	14	7.36	9.95	44583	2862	14.98	[illegible]	[illegible]
Jun-01	46	10	4.60	6.84	48532	3113	15.30	[illegible]	[illegible]
Jul-01	109	13	8.38	8.75	73506	4244	17.32	[illegible]	[illegible]
Aug-01	178	15	11.87	15.68	79693	4664	16.94	[illegible]	[illegible]
Sep-01	11	3	3.67	0.58	66305	4179	15.86	[illegible]	[illegible]
Oct-01	28	6	4.67	0.52	73727	5156	15.43	[illegible]	[illegible]
Nov-01	5	1	5.00		68278	4417	15.46	[illegible]	[illegible]
Dec-01	44	4	11.00	6.06	63995	3866	16.55	[illegible]	[illegible]
Jan-02					64997	4095	15.87		
Feb-02	28	8	4.33	1.21	56294	4361	12.91	[illegible]	[illegible]



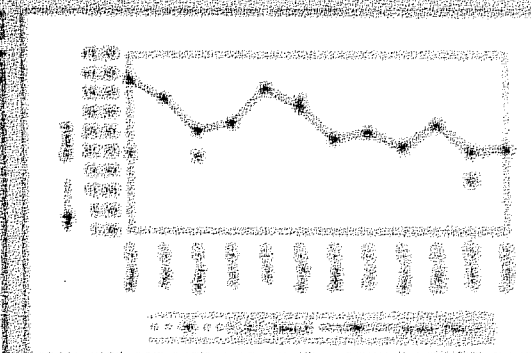
Delayed Days for Non-Facility Reasons (Average Days) (OP-4) - Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Std Z Sc	Parity Sum
Mar-01					11124	4586	17.42		
Apr-01	37	1	37.00		12339	4446	19.41	[illegible]	[illegible]
May-01					6037	4125	19.18		
Jun-01					7788	4215	18.52		
Jul-01	36	3	12.00	10.82	12223	4521	26.96	[illegible]	[illegible]
Aug-01	12	3	4.00	2.00	15908	4634	19.37	[illegible]	[illegible]
Sep-01					12119	3151	15.43		
Oct-01	18	3	6.00	2.65	14313	4186	15.97	[illegible]	[illegible]
Nov-01					13363	5966	9.36		
Dec-01	9	2	4.50	5.36	14980	4317	15.52	[illegible]	[illegible]
Jan-02	0	2	0.00	0.00	9749	4268	5.69	[illegible]	[illegible]
Feb-02	1	2	0.50	0.71	8731	4315	7.34	[illegible]	[illegible]



Delayed Days for Facility Reasons (Average Days) (OP-4) - Interval Zone One

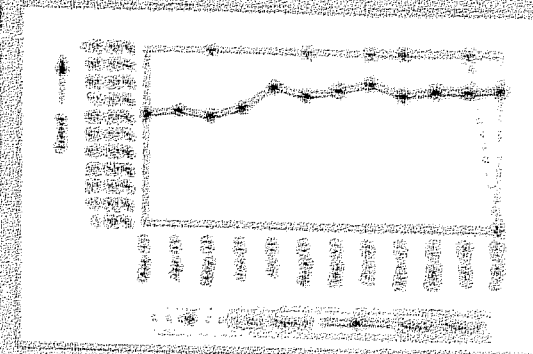
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Std Z Sc	Parity Sum
Mar-01	79	4	19.75	15.95	10864	279	38.94	[illegible]	[illegible]
Apr-01					7975	258	30.91		
May-01	57	3	19.00	15.13	5335	209	25.53	[illegible]	[illegible]
Jun-01					4909	279	27.54		
Jul-01					5706	243	26.49		
Aug-01	101	3	33.67	19.01	4147	139	31.84	[illegible]	[illegible]
Sep-01					2230	95	23.47		
Oct-01					2344	104	25.17		
Nov-01					2565	93	27.57		
Dec-01					3795	119	27.42		
Jan-02	13	1	13.00		2379	119	20.14	[illegible]	[illegible]
Feb-02					950	34	28.29		



Checklist #4 - Unbundled Loops - [illegible]

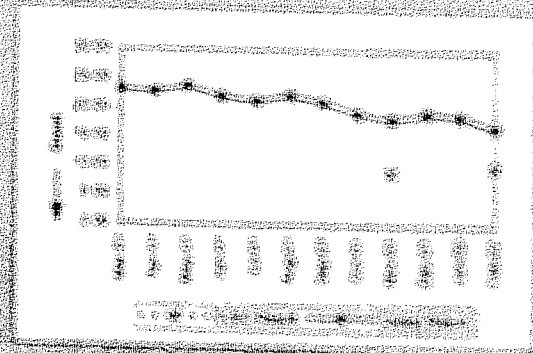
Installation Commitments Met (Percent) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01					[illegible]	[illegible]	[illegible]		
Jan-02	2	2	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	0	1	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



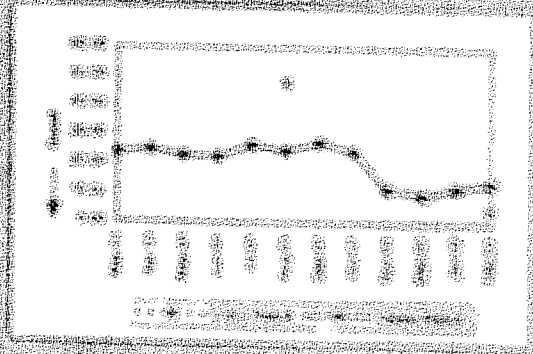
Installation Interval (Average Days) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01	9	1	9.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01					[illegible]	[illegible]	[illegible]		
Jan-02					[illegible]	[illegible]	[illegible]		
Feb-02	10	1	10.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



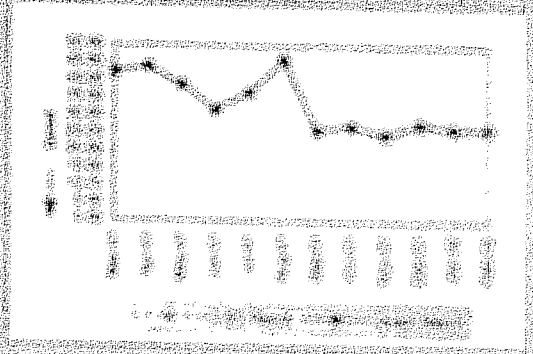
Delayed Days for Non-Facility Reasons (Average Days) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01	48	1	48.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01					[illegible]	[illegible]	[illegible]		
Jan-02					[illegible]	[illegible]	[illegible]		
Feb-02	5	1	5.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Delayed Days for Facility Reasons (Average Days) [illegible]

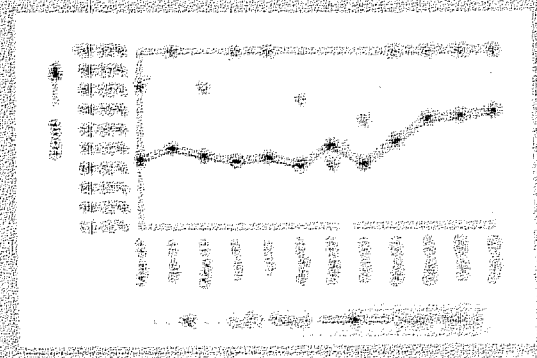
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01					[illegible]	[illegible]	[illegible]		
Jan-02					[illegible]	[illegible]	[illegible]		
Feb-02					[illegible]	[illegible]	[illegible]		



Checklist #4 - Unbundled Loop - [illegible]

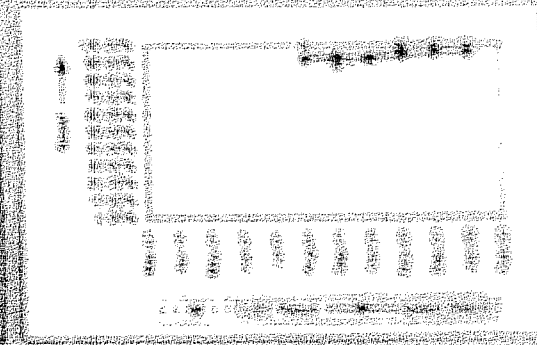
New Service Installation Quality [illegible]

Date	CLEC Num	CLEC Dem	CLEC Resl	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	27	28	96.43%	18.56%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	24	24	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	25	26	96.15%	19.23%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	23	23	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	17	17	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	19	20	95.00%	21.79%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	15	17	88.24%	32.27%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	13	14	92.86%	25.75%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	10	10	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	9	9	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	11	11	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	10	10	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



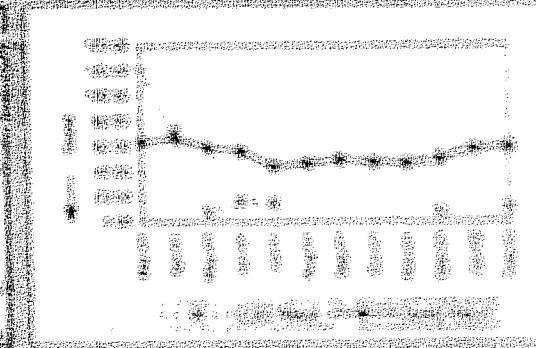
New Service Installation Quality [illegible]

Date	CLEC Num	CLEC Dem	CLEC Resl	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	20	20	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	15	17	88.24%	32.27%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	13	14	92.86%	25.75%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	10	10	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	9	9	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	11	11	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02									



Interval for Pending Orders Delayed [illegible]

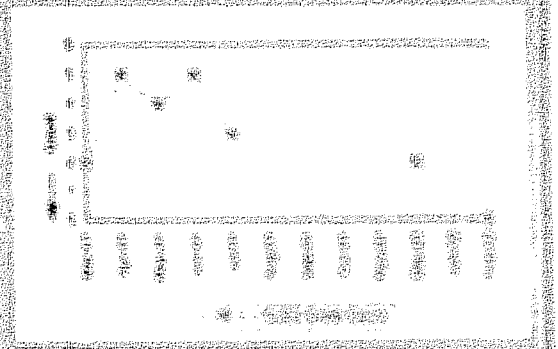
Date	CLEC Num	CLEC Dem	CLEC Resl	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	466	4	121.50	163.29	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	435	6	72.50	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	79	4	19.75	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	98	6	16.33	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	78	5	15.60	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01	16	2	8.00	4.24	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02					[illegible]	[illegible]	[illegible]		
Feb-02	48	4	12.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #4 - Unbundled Loops - Non-recurring Charges

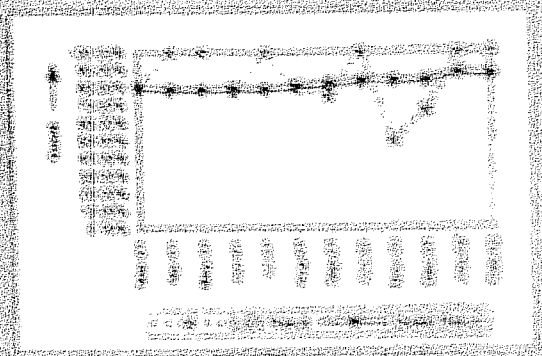
Count of Pending Orders Delayed for Facilities Reasons (Measure Date - 4 Wks Prior to Report Date)

Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



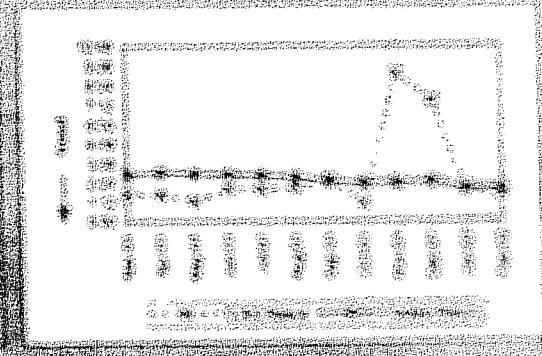
All Troubles Cleared within 4 Hours

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	4	5	80.00%	40.00%
Apr-01	2	2	100.00%	0.00%
May-01	3	3	100.00%	0.00%
Jun-01	7	9	77.78%	41.57%
Jul-01	2	2	100.00%	0.00%
Aug-01	8	10	80.00%	40.00%
Sep-01	6	8	75.00%	43.30%
Oct-01	6	6	100.00%	0.00%
Nov-01	3	6	50.00%	50.00%
Dec-01	2	3	66.67%	47.14%
Jan-02	4	4	100.00%	0.00%
Feb-02	2	2	100.00%	0.00%



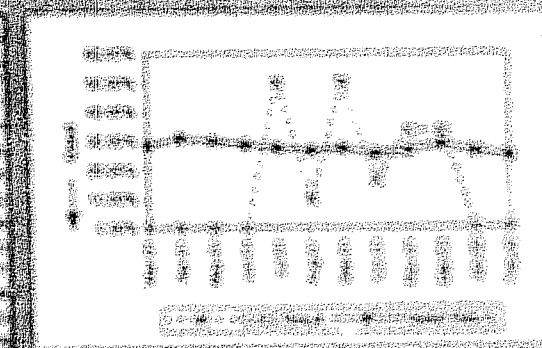
Mean Time to Restore

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	8:23	5	1:41	1:46
Apr-01	3:20	2	1:40	0:38
May-01	3:52	3	1:17	0:22
Jun-01	18:17	9	2:02	1:42
Jul-01	4:03	2	2:01	0:40
Aug-01	20:55	10	2:06	2:48
Sep-01	21:08	8	2:39	1:49
Oct-01	6:57	5	1:10	1:24
Nov-01	54:52	6	9:09	11:28
Dec-01	22:26	3	7:29	6:38
Jan-02	8:03	4	2:01	1:19
Feb-02	3:11	2	1:35	1:23



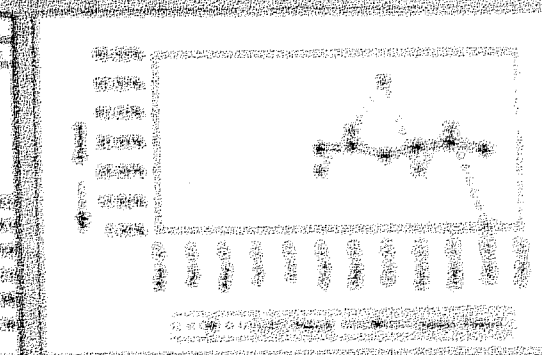
Repair Repeat Report Rate

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	0	5	0.00%	0.00%
Apr-01	0	2	0.00%	0.00%
May-01	0	3	0.00%	0.00%
Jun-01	0	9	0.00%	0.00%
Jul-01	1	2	50.00%	50.00%
Aug-01	1	10	10.00%	30.00%
Sep-01	4	8	50.00%	50.00%
Oct-01	1	6	16.67%	37.27%
Nov-01	2	6	33.33%	47.14%
Dec-01	1	3	33.33%	47.14%
Jan-02	0	4	0.00%	0.00%
Feb-02	0	2	0.00%	0.00%



Repair Repeat Report Rate

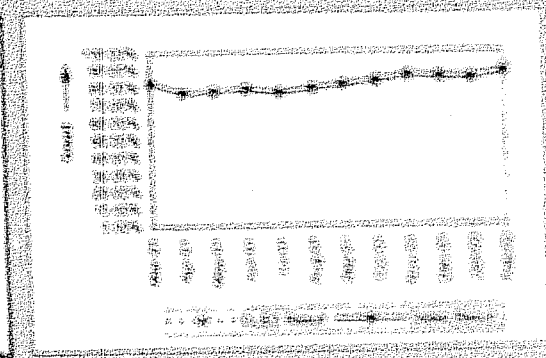
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	1	5	20.00%	40.00%
Sep-01	2	6	33.33%	47.14%
Oct-01	1	2	50.00%	50.00%
Nov-01	1	5	20.00%	40.00%
Dec-01	1	3	33.33%	47.14%
Jan-02	0	1	0.00%	0.00%
Feb-02				



Checklist #4 - Unbundled Loop - [illegible]

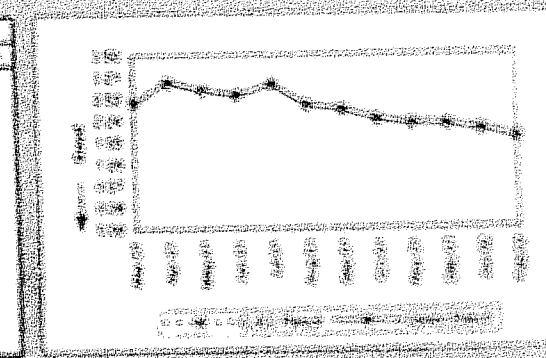
All Troubles Cleared within 4 hours (Percent) [illegible]

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01					[illegible]	[illegible]	[illegible]		
Jan-02					[illegible]	[illegible]	[illegible]		
Feb-02					[illegible]	[illegible]	[illegible]		



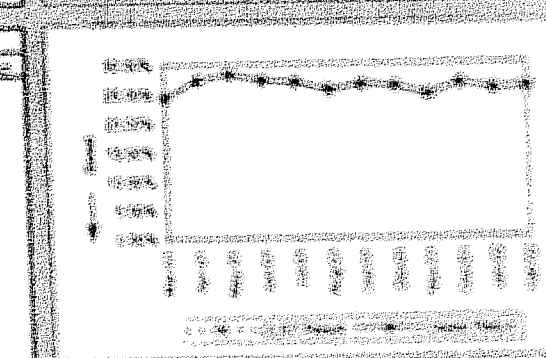
Mean Time to Restore (Hours:Minutes) [illegible]

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01					[illegible]	[illegible]	[illegible]		
Jan-02					[illegible]	[illegible]	[illegible]		
Feb-02					[illegible]	[illegible]	[illegible]		



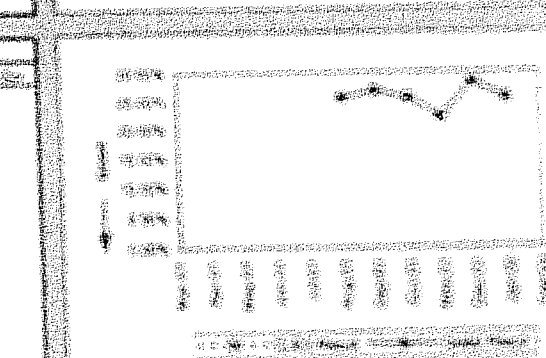
Repair Repeat Report Rate (Percent) [illegible]

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01					[illegible]	[illegible]	[illegible]		
Jan-02					[illegible]	[illegible]	[illegible]		
Feb-02					[illegible]	[illegible]	[illegible]		



Repair Repeat Report Rate (Percent) [illegible]

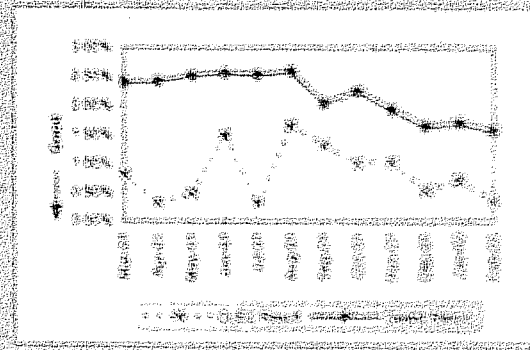
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01					[illegible]	[illegible]	[illegible]		
Jan-02					[illegible]	[illegible]	[illegible]		
Feb-02									



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire Sample)

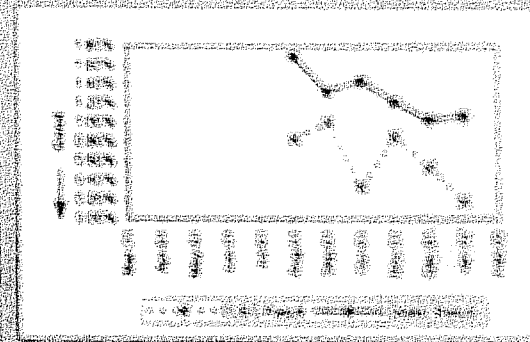
Trouble Rate (Percent) (MR-8)– Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Rat	[illegible]	[illegible]
Mar-01	5	597	0.84%	9.11%	7196	300021	[illegible]	[illegible]	[illegible]
Apr-01	2	598	0.33%	5.77%	7393	304257	[illegible]	[illegible]	[illegible]
May-01	3	609	0.49%	7.00%	7732	306364	[illegible]	[illegible]	[illegible]
Jun-01	9	598	1.51%	12.18%	7934	309003	[illegible]	[illegible]	[illegible]
Jul-01	2	600	0.33%	5.76%	7878	310507	[illegible]	[illegible]	[illegible]
Aug-01	10	597	1.68%	12.83%	8122	312764	[illegible]	[illegible]	[illegible]
Sep-01	8	596	1.34%	11.51%	8447	314738	[illegible]	[illegible]	[illegible]
Oct-01	6	585	1.02%	10.08%	7120	315364	[illegible]	[illegible]	[illegible]
Nov-01	6	578	1.04%	10.14%	6182	318019	[illegible]	[illegible]	[illegible]
Dec-01	3	554	0.54%	7.34%	5280	320210	[illegible]	[illegible]	[illegible]
Jan-02	4	553	0.72%	8.47%	5549	322799	[illegible]	[illegible]	[illegible]
Feb-02	2	556	0.36%	5.99%	5103	322984	[illegible]	[illegible]	[illegible]



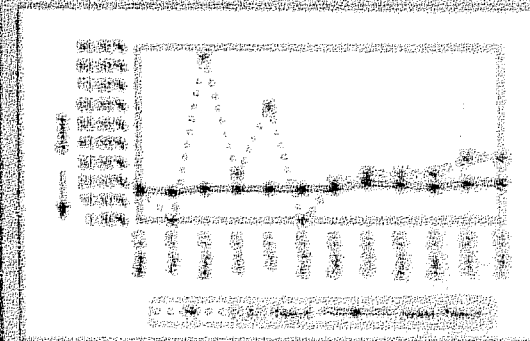
Trouble Rate (Percent) (MR-8)– Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Rat	[illegible]	[illegible]
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	5	597	0.84%	9.11%	5317	312764	[illegible]	[illegible]	[illegible]
Sep-01	6	596	1.01%	9.96%	4188	314738	[illegible]	[illegible]	[illegible]
Oct-01	2	585	0.34%	5.84%	4551	315364	[illegible]	[illegible]	[illegible]
Nov-01	5	578	0.87%	9.26%	3875	318019	[illegible]	[illegible]	[illegible]
Dec-01	3	554	0.54%	7.34%	3305	320210	[illegible]	[illegible]	[illegible]
Jan-02	1	553	0.18%	4.25%	3468	322799	[illegible]	[illegible]	[illegible]
Feb-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-1)– Interval Zone One and Two

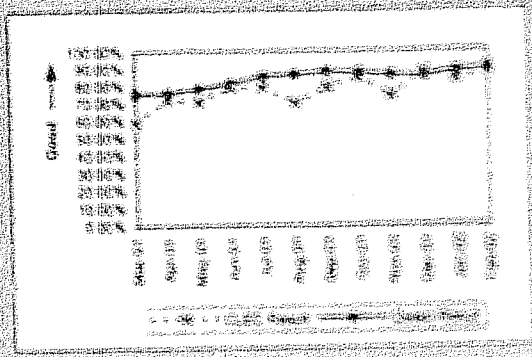
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Rat	[illegible]	[illegible]
Mar-01	1	6	16.67%	37.27%	1352	8543	[illegible]	[illegible]	[illegible]
Apr-01	0	2	0.00%	0.00%	1289	8462	[illegible]	[illegible]	[illegible]
May-01	17	20	85.00%	35.71%	1530	9253	[illegible]	[illegible]	[illegible]
Jun-01	3	12	25.00%	43.30%	1606	9540	[illegible]	[illegible]	[illegible]
Jul-01	3	5	60.00%	48.99%	1560	9434	[illegible]	[illegible]	[illegible]
Aug-01	0	10	0.00%	0.00%	1635	9751	[illegible]	[illegible]	[illegible]
Sep-01	2	10	20.00%	40.00%	1321	7558	[illegible]	[illegible]	[illegible]
Oct-01	2	8	25.00%	43.30%	1740	9960	[illegible]	[illegible]	[illegible]
Nov-01	2	8	25.00%	43.30%	1436	7614	[illegible]	[illegible]	[illegible]
Dec-01	1	4	25.00%	43.30%	1140	6429	[illegible]	[illegible]	[illegible]
Jan-02	2	6	33.33%	47.14%	1351	6905	[illegible]	[illegible]	[illegible]
Feb-02	1	3	33.33%	47.14%	1244	6343	[illegible]	[illegible]	[illegible]



Checklist #4 - Unbundled Loop - DS1 Capable Installation

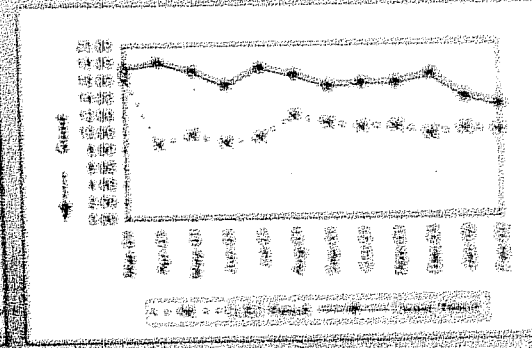
Installation Commitments Met (Percent) (OP-3D)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Mar-01	101	171	59.06%	49.17%	2883	3815	75.57%	4.63	1.82
Apr-01	96	133	72.18%	44.81%	2765	3649	75.77%	0.95	-0.42
May-01	91	129	70.54%	45.59%	2269	2901	78.21%	2	0.22
Jun-01	91	115	79.13%	40.64%	2591	3195	81.10%	0.54	-0.61
Jul-01	91	115	79.13%	40.64%	2516	2945	85.43%	1.8	0.29
Aug-01	102	146	69.86%	45.89%	2963	3432	86.33%	5.61	3.05
Sep-01	88	111	79.28%	40.53%	2862	3251	88.03%	2.58	0.57
Oct-01	163	192	84.90%	35.81%	3120	3571	87.37%	1	0.39
Nov-01	89	120	74.17%	43.77%	2809	3258	86.22%	3.42	1.08
Dec-01	162	184	88.04%	32.45%	2612	3054	85.53%	-0.94	-1.57
Jan-02	176	210	83.81%	36.84%	3414	3864	88.35%	1.92	0.16
Feb-02	223	254	87.80%	32.73%	3259	3635	89.66%	0.92	-0.41



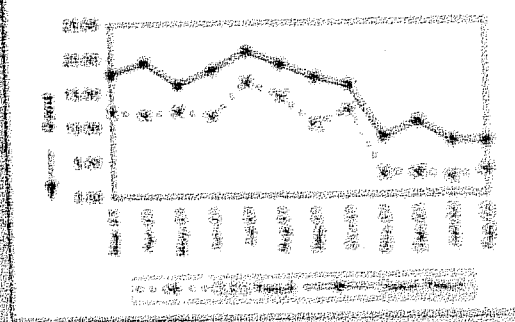
Installation Interval (Average Days) (OP-4D)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Mar-01	1996	124	16.10	21.38	65606	3783	17.34	-0.72	-1.44
Apr-01	953	110	8.66	6.93	65405	3627	18.03	-5.29	-4.22
May-01	986	102	9.67	9.76	48583	2862	16.98	-4.62	-3.85
Jun-01	803	91	8.82	10.21	48632	3173	15.33	-3.79	-3.31
Jul-01	2138	228	9.38	10.55	73506	4244	17.32	-6.75	-5.71
Aug-01	2818	238	11.84	11.46	76695	4664	16.44	-4.2	-3.55
Sep-01	2130	196	10.87	8.86	66905	4418	15.14	-4.37	-3.6
Oct-01	2443	236	10.35	9.47	79727	5160	15.45	-5.39	-4.07
Nov-01	1948	186	10.47	6.91	68216	4413	15.46	-4.7	-3.95
Dec-01	2727	286	9.53	5.80	63495	3865	16.43	-6.31	-4.94
Jan-02	3178	317	10.03	6.41	64397	4696	13.71	-3.23	-4.09
Feb-02	3223	330	9.77	6.34	56294	4381	12.85	-4.82	-3.75



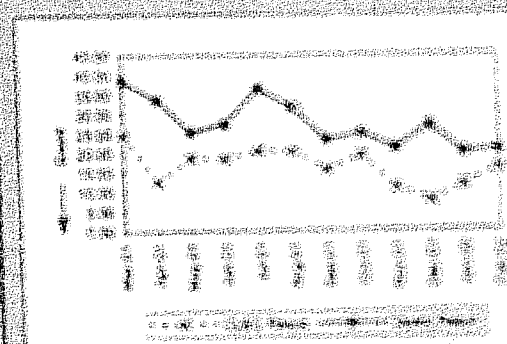
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Mar-01	211	17	12.41	17.61	11724	656	17.87	-1.05	-1.84
Apr-01	130	11	11.82	9.72	12579	648	19.41	-2.18	-2.86
May-01	37	3	12.33	8.14	6831	423	16.15	-0.50	-1.22
Jun-01	58	5	11.60	11.08	7788	425	18.33	-0.87	-1.37
Jul-01	946	57	16.60	15.97	17222	821	20.98	-1.51	-1.92
Aug-01	940	65	14.46	13.59	15908	834	19.07	-1.47	-1.86
Sep-01	497	48	10.35	10.85	12179	711	17.13	-2.32	-2.34
Oct-01	567	46	12.33	11.78	14313	896	15.97	-1.64	-1.69
Nov-01	429	140	3.06	10.05	13063	1596	8.19	-6.63	-5.12
Dec-01	551	174	3.17	7.52	14060	1337	10.52	-5.33	-3.88
Jan-02	517	212	2.44	6.18	9748	1258	7.75	-4.71	-3.71
Feb-02	814	238	3.42	7.31	8733	1155	7.56	-5.67	-3.91



Delayed Days for Facility Reasons (Average Days) (OP-6B-1)-- Interval Zone One

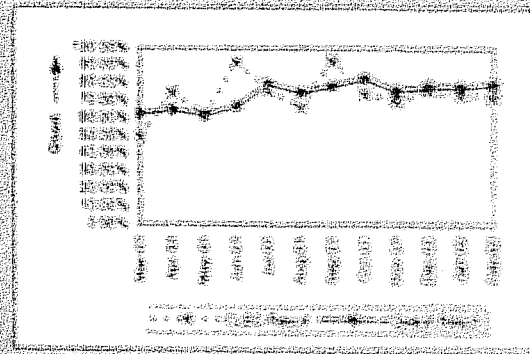
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Mar-01	1311	53	24.74	26.59	10684	216	38.64	-2.64	-2.41
Apr-01	332	26	12.77	9.06	7973	236	33.79	-2.96	-2.77
May-01	658	35	18.80	17.83	5335	209	25.53	-1.39	-1.93
Jun-01	355	19	18.68	14.91	4929	179	27.54	-1.55	-1.62
Jul-01	457	22	20.77	16.36	5108	140	36.49	-1.84	-2.32
Aug-01	878	43	20.42	12.33	4147	131	31.66	-2.26	-2.37
Sep-01	314	20	15.70	15.46	2230	95	23.47	-1.17	-1.51
Oct-01	467	24	19.46	18.98	2744	109	25.17	-1.07	-1.77
Nov-01	266	24	11.08	12.94	2965	139	21.33	-3.02	-2.33
Dec-01	124	16	7.75	5.05	3188	118	27.02	-2.33	-2.38
Jan-02	306	26	11.77	12.88	2376	118	20.14	-1.39	-1.84
Feb-02	16	1	16.00		700	34	20.59	-0.27	-0.66



Checklist #4 - Unbundled Loop - DS1 Capable Installation

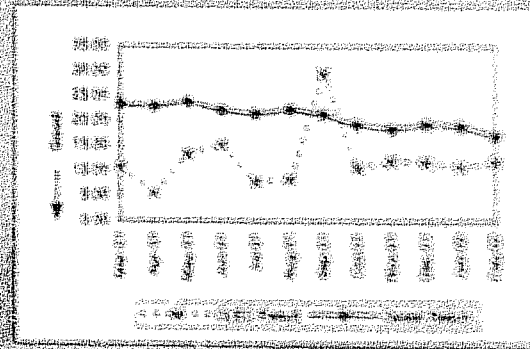
Installation Commitments Met (Percent) (OP-3E)– Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Mar-01	3	6	50.00%	50.00%	1262	2006	62.91%	[illegible]	[illegible]
Apr-01	9	12	75.00%	43.30%	1089	1673	65.09%	[illegible]	[illegible]
May-01	10	16	62.50%	48.41%	901	1451	62.10%	[illegible]	[illegible]
Jun-01	12	13	92.31%	26.65%	1215	1809	67.16%	[illegible]	[illegible]
Jul-01	13	17	76.47%	42.42%	1317	1651	79.77%	[illegible]	[illegible]
Aug-01	12	18	66.67%	47.14%	1226	1634	75.03%	[illegible]	[illegible]
Sep-01	13	14	92.86%	25.75%	1135	1445	78.55%	[illegible]	[illegible]
Oct-01	23	31	74.19%	43.76%	1536	1859	82.63%	[illegible]	[illegible]
Nov-01	14	20	70.00%	45.83%	1517	1994	76.08%	[illegible]	[illegible]
Dec-01	20	26	76.92%	42.13%	1364	1742	78.30%	[illegible]	[illegible]
Jan-02	17	23	73.91%	43.91%	1373	1751	78.41%	[illegible]	[illegible]
Feb-02	29	40	72.50%	44.65%	1478	1852	79.80%	[illegible]	[illegible]



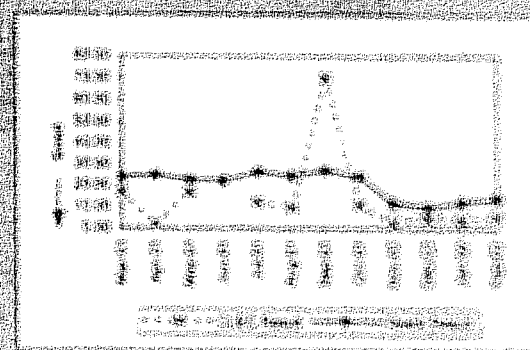
Installation Interval (Average Days) (OP-4E)– Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Mar-01	43	4	10.75	8.02	46344	1994	23.24	[illegible]	[illegible]
Apr-01	45	8	5.62	1.41	37517	1637	22.92	[illegible]	[illegible]
May-01	94	7	13.43	8.10	34031	1429	23.81	[illegible]	[illegible]
Jun-01	61	4	15.25	19.84	39557	1791	22.09	[illegible]	[illegible]
Jul-01	183	23	7.96	12.57	52783	2467	21.40	[illegible]	[illegible]
Aug-01	135	16	8.44	7.75	58572	2537	23.09	[illegible]	[illegible]
Sep-01	800	27	29.63	46.41	44831	2105	21.30	[illegible]	[illegible]
Oct-01	299	28	10.68	5.83	50939	2646	19.25	[illegible]	[illegible]
Nov-01	254	21	12.10	8.03	50139	2732	18.35	[illegible]	[illegible]
Dec-01	400	34	11.76	6.72	46511	2405	19.34	[illegible]	[illegible]
Jan-02	427	39	10.95	5.41	44271	2340	18.92	[illegible]	[illegible]
Feb-02	645	54	11.94	9.93	37922	2229	17.01	[illegible]	[illegible]



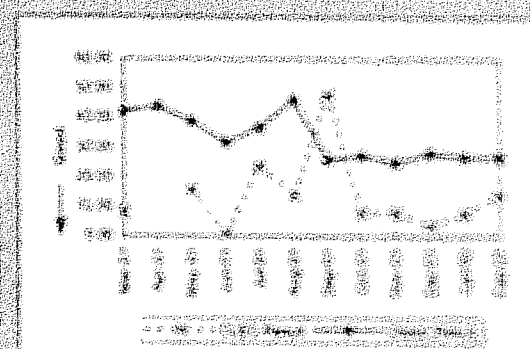
Delayed Days for Non-Facility Reasons (Average Days) (OP-4A-5)– Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Mar-01	17	1	17.00		13334	557	23.94	[illegible]	[illegible]
Apr-01	6	3	2.00	1.00	11880	476	24.96	[illegible]	[illegible]
May-01	34	2	17.00	5.66	9271	405	22.89	[illegible]	[illegible]
Jun-01					9733	433	22.48		
Jul-01	87	7	12.43	9.64	16376	637	25.54	[illegible]	[illegible]
Aug-01	40	4	10.00	10.23	17827	721	24.94	[illegible]	[illegible]
Sep-01	704	10	70.40	54.48	15360	560	27.43	[illegible]	[illegible]
Oct-01	102	9	11.33	6.65	15043	613	24.54	[illegible]	[illegible]
Nov-01	40	16	2.50	4.59	13683	1149	11.91	[illegible]	[illegible]
Dec-01	112	24	4.67	9.24	10127	1029	9.84	[illegible]	[illegible]
Jan-02	95	25	3.80	5.89	11346	928	10.23	[illegible]	[illegible]
Feb-02	217	41	5.29	9.63	10522	750	14.03	[illegible]	[illegible]



Delayed Days for Facility Reasons (Average Days) (OP-4B-5)– Interval Zone Two

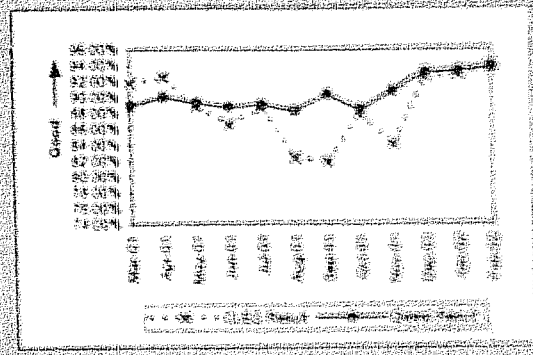
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Mar-01	16	2	8.00	2.83	7918	187	42.34	[illegible]	[illegible]
Apr-01					4750	108	43.98		
May-01	62	4	15.50	12.87	5643	145	38.92	[illegible]	[illegible]
Jun-01	1	1	1.00		5128	151	33.95	[illegible]	[illegible]
Jul-01	95	4	23.75	25.43	5457	94	58.79	[illegible]	[illegible]
Aug-01	84	6	14.00	11.95	5363	116	46.23	[illegible]	[illegible]
Sep-01	48	1	48.00		2089	86	24.31	[illegible]	[illegible]
Oct-01	64	8	8.00	9.34	2297	84	27.35	[illegible]	[illegible]
Nov-01	48	6	8.00	13.84	2828	113	25.03	[illegible]	[illegible]
Dec-01	21	6	3.50	2.74	1941	69	28.13	[illegible]	[illegible]
Jan-02	39	5	7.80	5.40	2553	91	28.07	[illegible]	[illegible]
Feb-02	28	2	14.00	18.38	1394	52	26.81	[illegible]	[illegible]



Checklist #4 - Unbundled Loop - DS1 Capable Installation

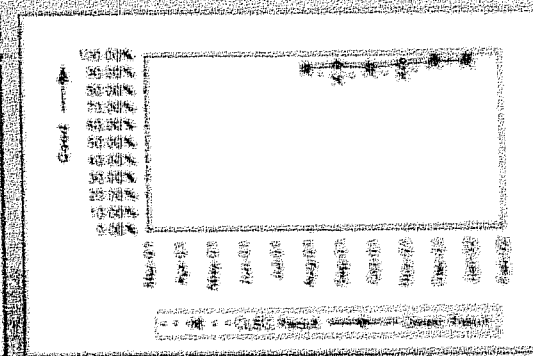
New Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Mar-01	287	313	91.69%	27.60%	6940	7807	88.89%	-1.55	-1.94
Apr-01	283	306	92.48%	26.37%	7407	8230	90.00%	-1.42	-1.86
May-01	269	303	88.78%	31.56%	6257	7013	89.22%	0.26	-0.84
Jun-01	270	312	86.54%	34.13%	5951	6709	88.70%	1.17	-0.29
Jul-01	282	318	88.68%	31.68%	6156	6913	89.05%	0.23	-0.86
Aug-01	274	333	82.28%	38.18%	6298	7139	88.22%	3.09	0.88
Sep-01	248	303	81.85%	38.54%	6394	7080	90.31%	4.4	1.67
Oct-01	280	319	87.77%	32.76%	6484	7338	88.36%	0.34	-0.6
Nov-01	274	326	84.05%	36.62%	6937	7648	90.70%	3.71	1.26
Dec-01	320	346	92.49%	26.36%	6444	6927	93.03%	0.41	-0.75
Jan-02	401	432	92.82%	25.81%	6401	6863	93.27%	0.58	-0.72
Feb-02	467	498	93.78%	24.16%	6525	6961	93.74%	-0.03	-0.02



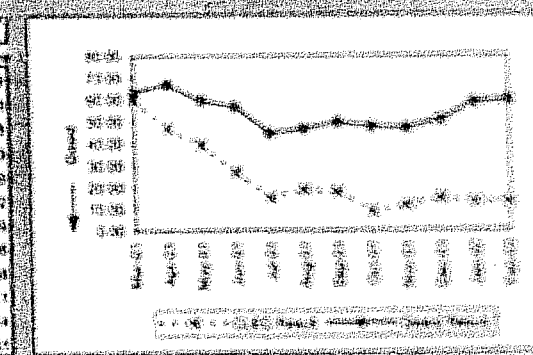
New Service Installation Quality (Percent) (OP-5*)– Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	303	333	90.99%	28.63%	6596	7139	92.39%	0.94	-0.43
Sep-01	259	303	85.48%	35.23%	6625	7080	93.57%	4.86	1.95
Oct-01	287	319	89.97%	30.04%	6788	7338	92.50%	1.63	-0.01
Nov-01	286	326	87.73%	32.81%	7210	7648	94.27%	4.34	1.64
Dec-01	327	346	94.51%	22.78%	6640	6927	95.86%	1.2	-0.27
Jan-02	409	432	94.68%	22.45%	6584	6863	95.93%	1.25	-0.24
Feb-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

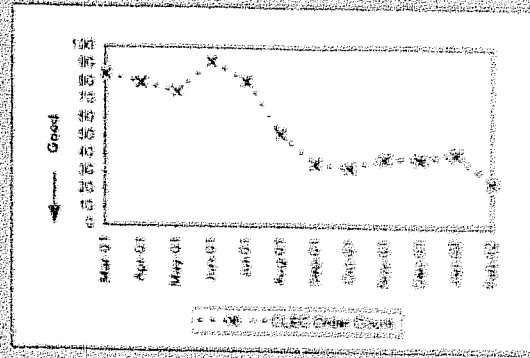
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Mar-01	5694	95	59.94	76.29	165598	2604	63.59	-0.49	-1.29
Apr-01	4512	96	47.00	66.53	182165	2421	65.98	-2.45	-2.43
May-01	3520	89	39.55	65.97	118949	1996	59.59	-2.44	-2.49
Jun-01	2872	106	27.09	52.88	108968	1917	56.84	-3.78	-3.29
Jul-01	1369	89	15.38	24.64	70450	1578	44.65	-3.93	-3.38
Aug-01	1148	60	19.13	33.12	71793	1539	46.65	-2.83	-2.72
Sep-01	777	43	18.07	39.49	72169	1452	49.70	-2.61	-2.39
Oct-01	364	40	9.10	11.91	69384	1455	47.69	-3.06	-2.96
Nov-01	635	53	11.98	12.34	73319	1564	46.88	-3.09	-2.88
Dec-01	817	54	15.13	16.32	77618	1533	50.63	-2.97	-2.81
Jan-02	855	64	13.36	16.22	80953	1378	58.75	-4.01	-3.44
Feb-02	749	56	13.38	15.11	75767	1271	59.61	-3.8	-3.11



Checklist #4 - Unbundled Loop - DS1 Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable (OP-15B)

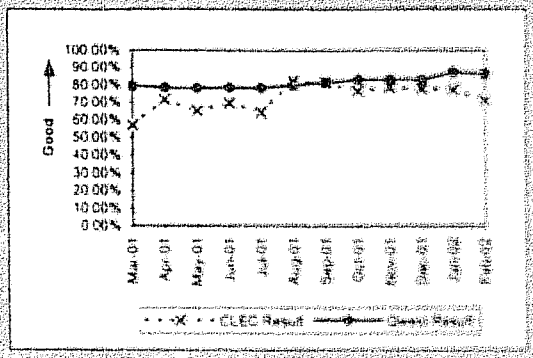
Date	CLEC Order Count
Mar-01	85
Apr-01	80
May-01	75
Jun-01	92
Jul-01	81
Aug-01	52
Sep-01	35
Oct-01	33
Nov-01	38
Dec-01	38
Jan-02	41
Feb-02	25



Checklist #4 - Unbundled Loop - DS1 Capable Repair

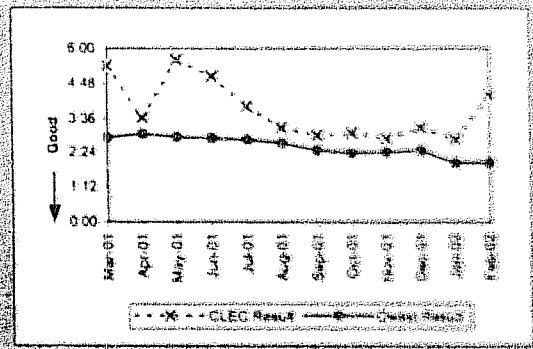
All Troubles Cleared within 4 hours (Percent) (MR-5A)– Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	59	103	57.28%	49.47%	3946	4947	79.77%	5.11	2.1
[illegible]	61	85	71.76%	45.01%	3843	4889	78.61%	1.49	-0.09
[illegible]	72	110	65.45%	47.55%	4148	5303	78.22%	3.04	0.85
[illegible]	97	139	69.78%	45.92%	4215	5355	78.71%	2.44	0.48
[illegible]	71	110	64.55%	47.84%	3988	5078	78.53%	3.33	1.02
[illegible]	141	171	82.46%	38.03%	4190	5223	80.22%	-0.72	-1.44
[illegible]	104	127	81.89%	38.51%	3571	4369	81.74%	-0.04	-1.03
[illegible]	103	134	76.87%	42.17%	4061	4880	83.22%	1.87	0.14
[illegible]	129	164	78.66%	40.97%	3500	4189	83.55%	1.61	-0.02
[illegible]	99	127	77.95%	41.46%	2962	3561	83.18%	1.51	-0.08
[illegible]	94	121	77.69%	41.64%	3341	3826	87.32%	2.89	0.76
[illegible]	80	112	71.43%	45.18%	2971	3437	86.44%	4.07	1.48



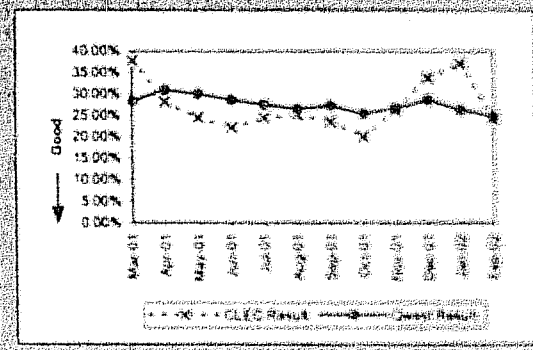
Mean Time to Restore (Hours:Minutes) (MR-6D)– Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	552:46	103	5:25	7:09	14497:23	4947	2:56	4.37	1.66
[illegible]	308:42	85	3:38	4:42	14971:18	4889	3:04	1.55	-0.06
[illegible]	817:42	110	5:37	13:39	15666:02	5303	2:57	5.83	2.55
[illegible]	703:12	139	5:04	10:09	15581:24	5355	2:55	4.96	2.01
[illegible]	444:02	110	4:02	5:38	14491:35	5078	2:51	2.41	0.47
[illegible]	560:34	171	3:17	7:42	14353:10	5223	2:45	0.73	-0.56
[illegible]	383:26	127	3:01	5:14	10835:06	4369	2:29	1.6	-0.03
[illegible]	416:00	134	3:06	4:20	11617:03	4880	2:23	2.32	0.41
[illegible]	474:48	164	2:54	3:28	10127:22	4189	2:25	1.67	0.01
[illegible]	416:43	127	3:17	4:32	8779:36	3561	2:28	2.22	0.35
[illegible]	349:26	121	2:53	3:25	7765:14	3826	2:02	3	0.82
[illegible]	494:49	112	4:25	7:13	6974:59	3437	2:02	8.07	3.91



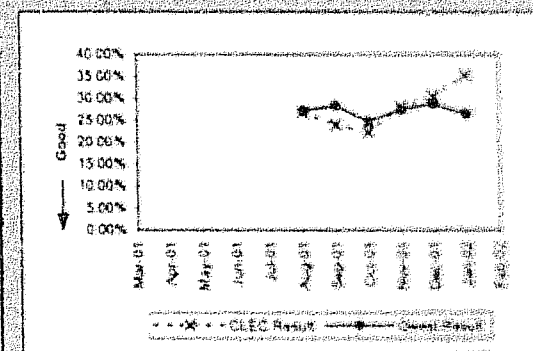
Repair Repeat Report Rate (Percent) (MR-7D)– Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	39	103	37.86%	48.50%	1403	4947	28.36%	2.07	0.26
[illegible]	24	85	28.24%	45.01%	1511	4889	30.91%	-0.53	-1.32
[illegible]	27	110	24.55%	43.04%	1590	5303	29.98%	-1.23	-1.75
[illegible]	31	139	22.30%	41.63%	1536	5355	28.68%	-1.64	-2
[illegible]	27	110	24.55%	43.04%	1397	5078	27.51%	-0.69	-1.42
[illegible]	43	171	25.15%	43.39%	1386	5223	26.54%	-0.41	-1.25
[illegible]	30	127	23.62%	42.48%	1192	4369	27.28%	-0.91	-1.56
[illegible]	27	134	20.15%	40.11%	1243	4880	25.47%	-1.39	-1.85
[illegible]	43	164	26.22%	43.98%	1118	4189	26.69%	-0.13	-1.08
[illegible]	43	127	33.86%	47.32%	1021	3561	28.67%	1.26	-0.24
[illegible]	45	121	37.19%	48.33%	1006	3826	26.29%	2.59	0.57
[illegible]	27	112	24.11%	42.77%	851	3437	24.76%	-0.16	-1.1

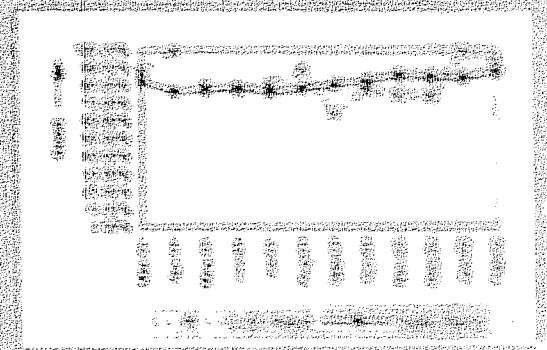


Repair Repeat Report Rate (Percent) (MR-7D*)– Interval Zone One

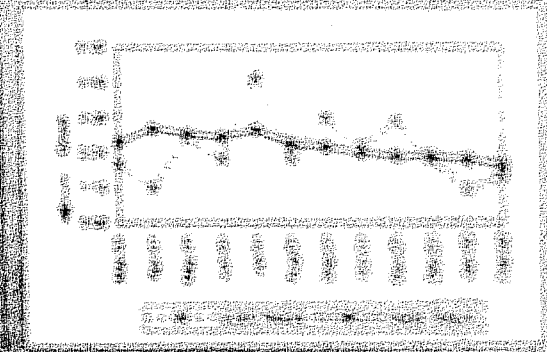
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]	30	112	26.79%	44.28%	935	3435	27.22%	-0.1	-1.06
[illegible]	24	100	24.00%	42.71%	813	2865	28.38%	-0.95	-1.58
[illegible]	23	103	22.33%	41.65%	787	3182	24.73%	-0.56	-1.34
[illegible]	37	131	28.24%	45.02%	739	2684	27.53%	0.19	-0.59
[illegible]	30	98	30.61%	46.09%	651	2256	28.86%	0.38	-0.77
[illegible]	35	99	35.35%	47.81%	644	2433	26.47%	1.91	0.16



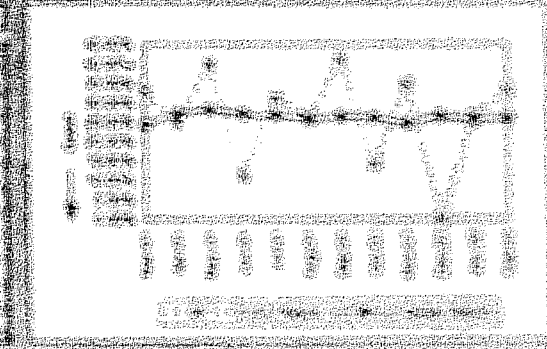
Date	CLEC Num	CLEC Dem	CLEC Perf	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	8	9	88.89%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	4	4	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	4	5	80.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	7	9	77.78%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	13	16	81.25%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	17	19	89.47%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	11	17	64.71%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	11	14	78.57%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	15	20	75.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	6	8	75.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	15	15	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	20	21	95.24%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



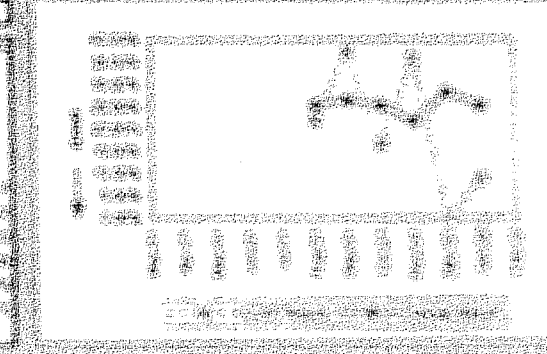
Date	CLEC Num	CLEC Dem	CLEC Perf	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	16:17	9	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	4:53	4	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	14:43	5	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	19:52	9	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	40:06	16	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	42:31	19	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	51:31	17	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	36:54	14	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	69:14	20	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	17:17	8	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	17:11	15	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	33:37	21	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



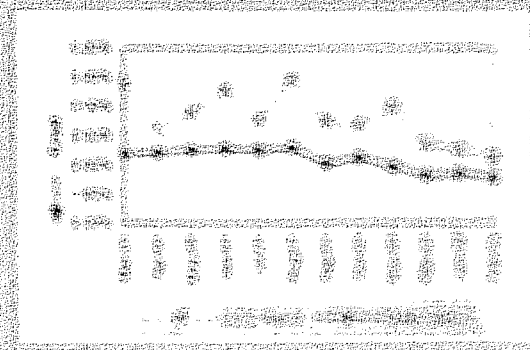
Date	CLEC Num	CLEC Dem	CLEC Perf	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	3	9	33.33%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	1	4	25.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	2	5	40.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	1	9	11.11%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	5	16	31.25%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	5	19	26.32%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	7	17	41.18%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	7	14	50.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	7	20	35.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	0	8	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	4	15	26.67%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	7	21	33.33%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



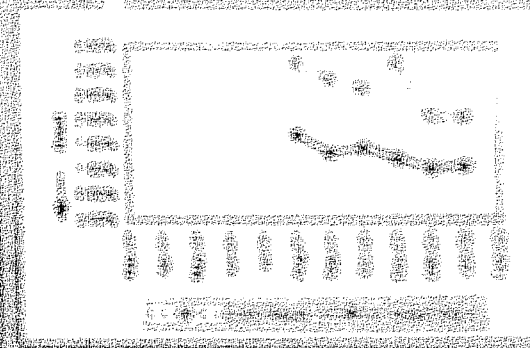
Date	CLEC Num	CLEC Dem	CLEC Perf	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	2	9	22.22%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	6	16	37.50%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	3	12	25.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	5	18	27.78%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	3	4	75.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	1	15	6.67%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02									



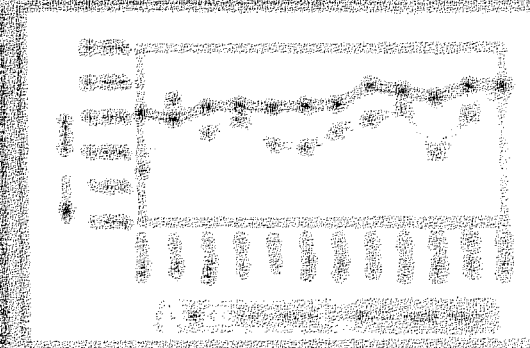
Date	CLEC Num	CLEC Den	CLEC Res	Qwest Res	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	112	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	89	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	115	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	143	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	125	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	150	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	144	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	148	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	134	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	135	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	136	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	133	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



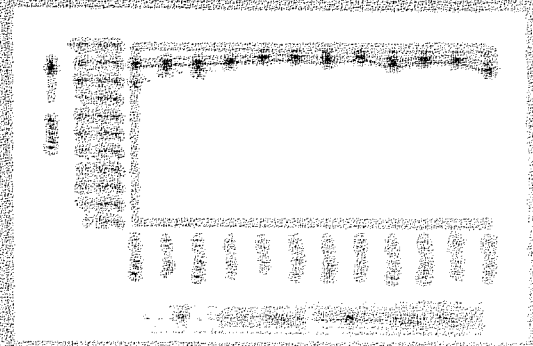
Date	CLEC Num	CLEC Den	CLEC Res	Qwest Res	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	121	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	118	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	115	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	145	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	102	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	115	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02									



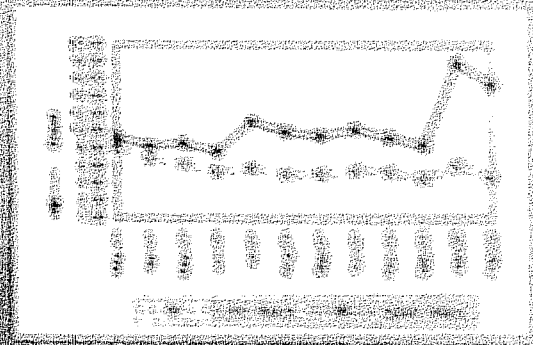
Date	CLEC Num	CLEC Den	CLEC Res	Qwest Res	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



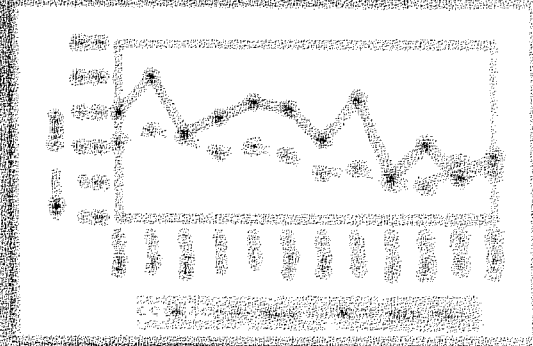
Date	CLEC Num	CLEC Den	CLEC Rate	SQ Num					
Mar-01	543	805	79.88%	42.88%					
Apr-01	790	906	87.25%	33.41%					
May-01	569	802	88.13%	38.50%					
Jun-01	542	596	90.94%	28.50%					
Jul-01	532	563	94.49%	32.81%					
Aug-01	750	793	94.58%	37.83%					
Sep-01	491	501	98.00%	42.99%					
Oct-01	200	213	93.90%	23.94%					
Nov-01	98	103	95.15%	31.49%					
Dec-01	57	71	94.37%	32.86%					
Jan-02	63	68	92.65%	24.10%					
Feb-02	157	164	95.73%	27.27%					



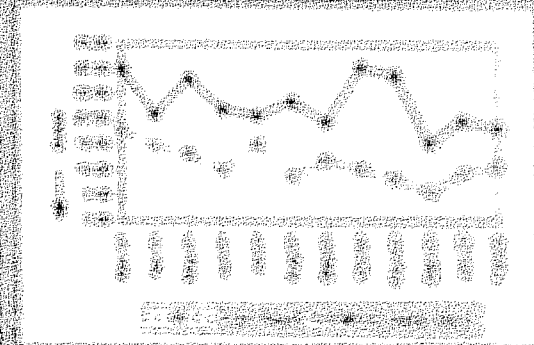
Date	CLEC Num	CLEC Den	CLEC Rate	SQ Num					
Mar-01	5211	748	[illegible]	[illegible]					
Apr-01	4793	695	[illegible]	[illegible]					
May-01	4114	657	[illegible]	[illegible]					
Jun-01	2569	473	[illegible]	[illegible]					
Jul-01	2763	466	[illegible]	[illegible]					
Aug-01	3300	581	[illegible]	[illegible]					
Sep-01	2423	465	[illegible]	[illegible]					
Oct-01	1296	228	[illegible]	[illegible]					
Nov-01	476	88	[illegible]	[illegible]					
Dec-01	269	55	[illegible]	[illegible]					
Jan-02	378	53	[illegible]	[illegible]					
Feb-02	408	92	[illegible]	[illegible]					



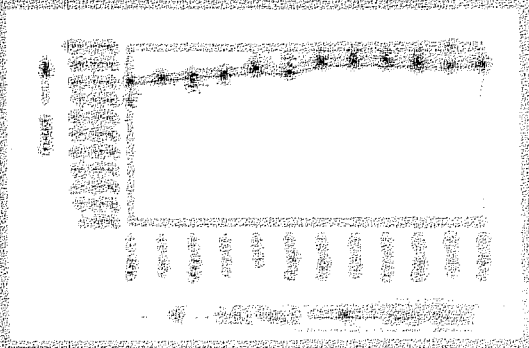
Date	CLEC Num	CLEC Den	CLEC Rate	SQ Num					
Mar-01	745	68	[illegible]	[illegible]					
Apr-01	561	44	[illegible]	[illegible]					
May-01	660	57	[illegible]	[illegible]					
Jun-01	244	26	[illegible]	[illegible]					
Jul-01	302	29	[illegible]	[illegible]					
Aug-01	209	23	[illegible]	[illegible]					
Sep-01	459	54	[illegible]	[illegible]					
Oct-01	511	68	[illegible]	[illegible]					
Nov-01	171	32	[illegible]	[illegible]					
Dec-01	93	19	[illegible]	[illegible]					
Jan-02	236	29	[illegible]	[illegible]					
Feb-02	249	38	[illegible]	[illegible]					



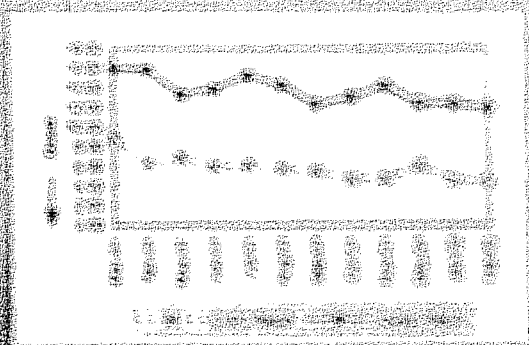
Date	CLEC Num	CLEC Den	CLEC Rate	SQ Num					
Mar-01	1683	94	[illegible]	[illegible]					
Apr-01	1074	72	[illegible]	[illegible]					
May-01	719	54	[illegible]	[illegible]					
Jun-01	284	23	[illegible]	[illegible]					
Jul-01	345	25	[illegible]	[illegible]					
Aug-01	332	27	[illegible]	[illegible]					
Sep-01	255	21	[illegible]	[illegible]					
Oct-01	241	23	[illegible]	[illegible]					
Nov-01	225	26	[illegible]	[illegible]					
Dec-01	90	13	[illegible]	[illegible]					
Jan-02	124	13	[illegible]	[illegible]					
Feb-02	11	2	[illegible]	[illegible]					



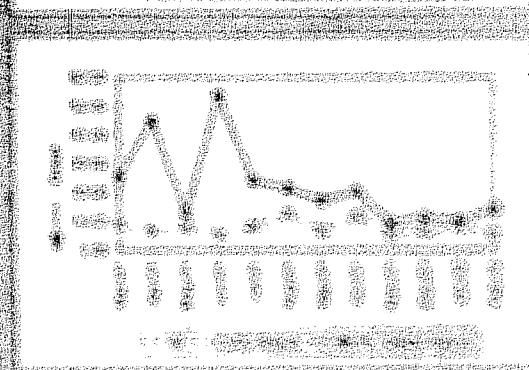
Date	CLEC Num	CLEC Den	CLEC Res	Sig Sec
Mar-01	59	84	70.24%	16.55%
Apr-01	78	93	83.87%	36.53%
May-01	85	108	78.70%	45.94%
Jun-01	73	94	82.98%	37.96%
Jul-01	106	115	92.17%	26.86%
Aug-01	117	125	93.60%	24.48%
Sep-01	53	56	94.64%	23.82%
Oct-01	51	52	98.08%	9.79%
Nov-01	37	38	97.37%	[illegible]
Dec-01	22	25	88.00%	[illegible]
Jan-02	34	34	100.00%	[illegible]
Feb-02	17	21	80.95%	[illegible]



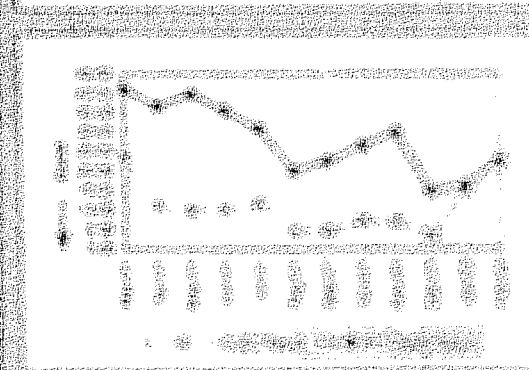
Date	CLEC Num	CLEC Den	CLEC Res	Sig Sec
Mar-01	501	67	[illegible]	[illegible]
Apr-01	446	69	[illegible]	[illegible]
May-01	539	77	[illegible]	[illegible]
Jun-01	352	58	[illegible]	[illegible]
Jul-01	479	76	[illegible]	[illegible]
Aug-01	511	87	[illegible]	[illegible]
Sep-01	264	47	[illegible]	[illegible]
Oct-01	206	63	[illegible]	[illegible]
Nov-01	136	28	[illegible]	[illegible]
Dec-01	124	26	[illegible]	[illegible]
Jan-02	120	46	[illegible]	[illegible]
Feb-02	45	10	[illegible]	[illegible]



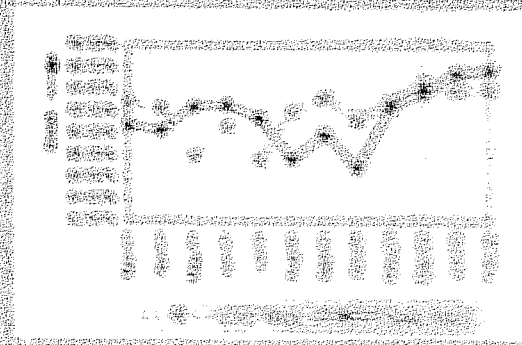
Date	CLEC Num	CLEC Den	CLEC Res	Sig Sec
Mar-01	122	13	[illegible]	[illegible]
Apr-01	28	4	[illegible]	[illegible]
May-01	75	9	[illegible]	[illegible]
Jun-01	15	3	[illegible]	[illegible]
Jul-01	60	7	[illegible]	[illegible]
Aug-01	150	9	[illegible]	[illegible]
Sep-01	120	17	[illegible]	[illegible]
Oct-01	255	24	[illegible]	[illegible]
Nov-01	59	10	[illegible]	[illegible]
Dec-01	94	14	[illegible]	[illegible]
Jan-02	110	12	[illegible]	[illegible]
Feb-02	33	3	[illegible]	[illegible]



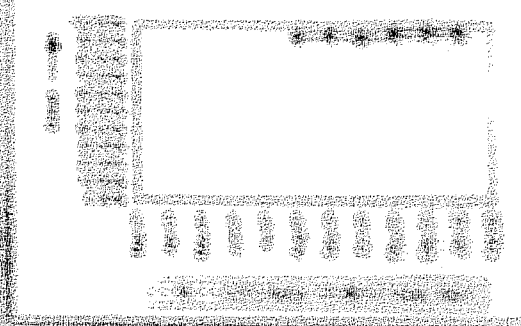
Date	CLEC Num	CLEC Den	CLEC Res	Sig Sec
Mar-01	280	14	[illegible]	[illegible]
Apr-01	121	11	[illegible]	[illegible]
May-01	139	14	[illegible]	[illegible]
Jun-01	132	13	[illegible]	[illegible]
Jul-01	71	4	[illegible]	[illegible]
Aug-01	24	1	[illegible]	[illegible]
Sep-01	28	4	[illegible]	[illegible]
Oct-01	45	6	[illegible]	[illegible]
Nov-01	23	1	[illegible]	[illegible]
Dec-01	11	2	[illegible]	[illegible]
Jan-02	13	1	[illegible]	[illegible]
Feb-02				



Date	CLEC Num	CLEC Den	CLEC Perf	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

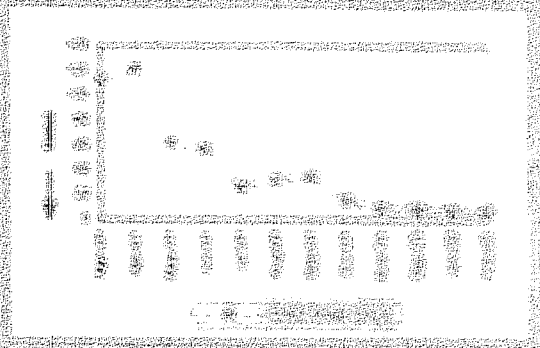


Date	CLEC Num	CLEC Den	CLEC Perf	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02									

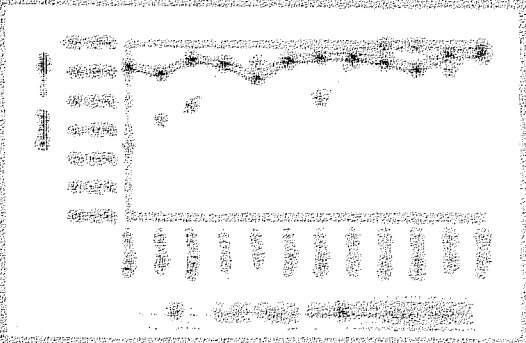


Date	CLEC Num	CLEC Den	CLEC Perf	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

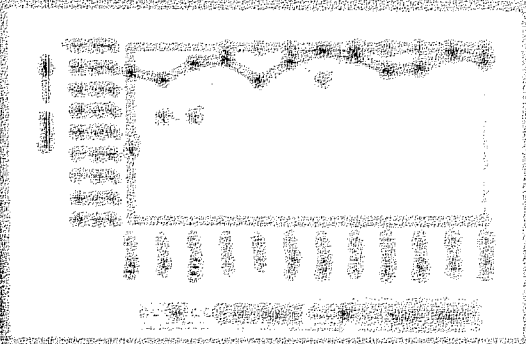
Date	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



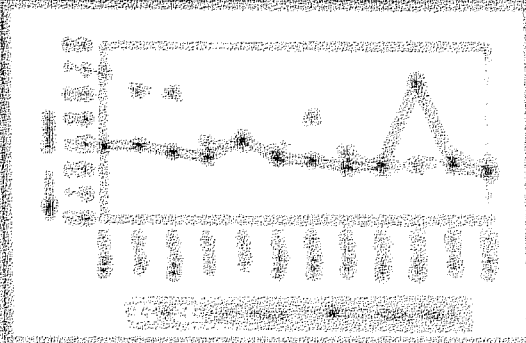
Date	CLEC Num	CLEC Den	CLEC Perf	Sys Perf
Mar-01	231	250	92.40%	95.67%
Apr-01	236	249	94.78%	95.24%
May-01	297	310	95.81%	95.94%
Jun-01	242	245	98.78%	97.00%
Jul-01	234	237	98.73%	97.18%
Aug-01	194	196	98.98%	97.85%
Sep-01	129	134	96.27%	98.85%
Oct-01	182	184	98.91%	99.37%
Nov-01	167	167	100.00%	99.50%
Dec-01	121	121	100.00%	99.78%
Jan-02	125	127	98.38%	99.78%
Feb-02	108	108	100.00%	[illegible]



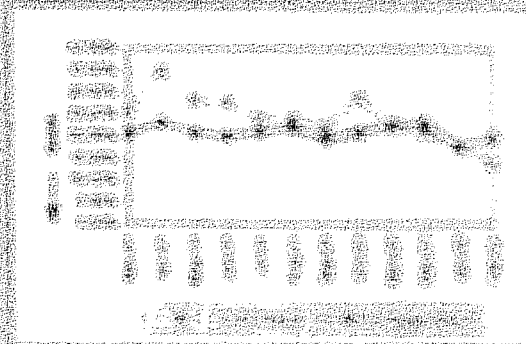
Date	CLEC Num	CLEC Den	CLEC Perf	Sys Perf
Mar-01	249	253	97.63%	98.87%
Apr-01	243	246	98.78%	98.87%
May-01	301	312	96.47%	98.87%
Jun-01	249	253	98.42%	98.87%
Jul-01	241	241	100.00%	98.87%
Aug-01	200	200	100.00%	98.87%
Sep-01	134	135	99.26%	98.87%
Oct-01	188	188	100.00%	98.87%
Nov-01	171	171	100.00%	98.87%
Dec-01	123	123	100.00%	98.87%
Jan-02	125	125	100.00%	98.87%
Feb-02	114	114	100.00%	98.87%



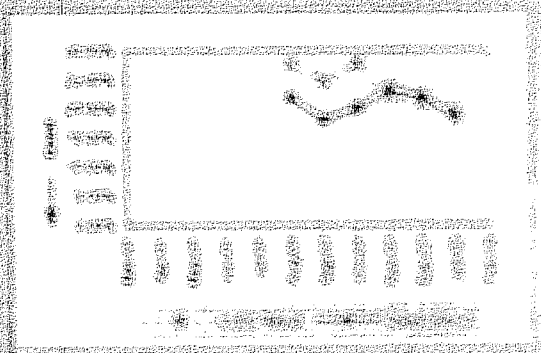
Date	CLEC Num	CLEC Den	CLEC Perf	Sys Perf
Mar-01	1820.43	231	7.88	[illegible]
Apr-01	1556.57	243	6.41	[illegible]
May-01	1912.58	312	6.13	[illegible]
Jun-01	939.32	249	3.77	[illegible]
Jul-01	892.68	241	3.70	[illegible]
Aug-01	469.08	200	2.35	[illegible]
Sep-01	615.01	135	4.56	[illegible]
Oct-01	608.22	188	3.24	[illegible]
Nov-01	442.43	171	2.59	[illegible]
Dec-01	332.53	123	2.70	[illegible]
Jan-02	372.14	125	2.97	[illegible]
Feb-02	307.40	114	2.70	[illegible]



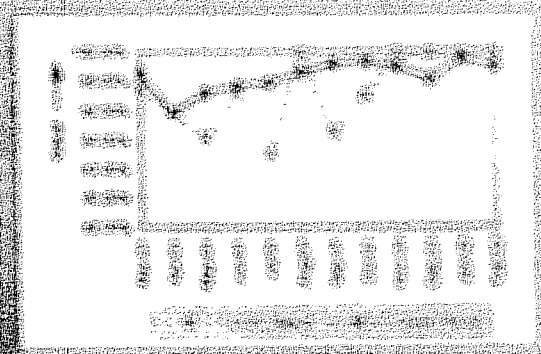
Date	CLEC Num	CLEC Den	CLEC Perf	Sys Perf
Mar-01	46	250	18.40%	49.60%
Apr-01	61	249	24.50%	47.00%
May-01	82	312	26.28%	46.00%
Jun-01	67	249	27.11%	46.00%
Jul-01	59	241	24.48%	46.00%
Aug-01	49	200	24.50%	46.00%
Sep-01	30	135	22.22%	46.00%
Oct-01	54	188	28.72%	46.00%
Nov-01	45	171	26.32%	46.00%
Dec-01	36	123	29.27%	46.00%
Jan-02	22	125	17.60%	46.00%
Feb-02	16	114	14.04%	46.00%



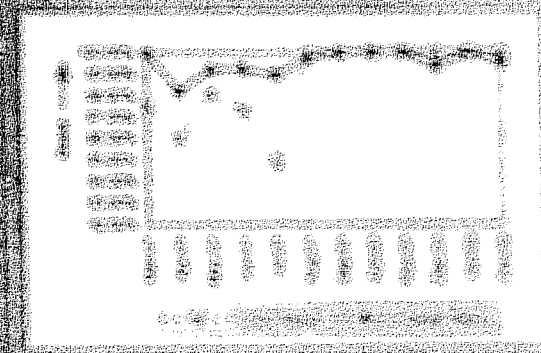
Date	CLEC Num	CLEC Den	CLEC Perf	Qwest Perf					
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	43	155	[illegible]	[illegible]					
Sep-01	28	113	[illegible]	[illegible]					
Oct-01	42	150	[illegible]	[illegible]					
Nov-01	31	138	[illegible]	[illegible]					
Dec-01	21	98	[illegible]	[illegible]					
Jan-02	21	107	[illegible]	[illegible]					
Feb-02									



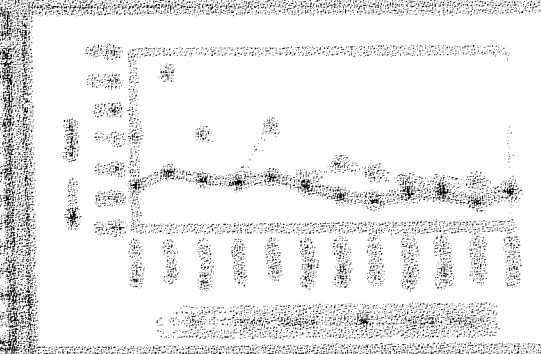
Date	CLEC Num	CLEC Den	CLEC Perf	Qwest Perf					
Mar-01	39	42	[illegible]	[illegible]					
Apr-01	24	25	[illegible]	[illegible]					
May-01	49	52	[illegible]	[illegible]					
Jun-01	36	39	[illegible]	[illegible]					
Jul-01	54	56	[illegible]	[illegible]					
Aug-01	30	30	[illegible]	[illegible]					
Sep-01	35	37	[illegible]	[illegible]					
Oct-01	34	35	[illegible]	[illegible]					
Nov-01	27	27	[illegible]	[illegible]					
Dec-01	21	21	[illegible]	[illegible]					
Jan-02	23	23	[illegible]	[illegible]					
Feb-02	15	15	[illegible]	[illegible]					



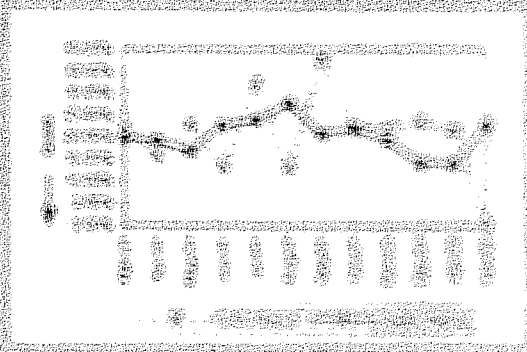
Date	CLEC Num	CLEC Den	CLEC Perf	Qwest Perf					
Mar-01	39	42	[illegible]	[illegible]					
Apr-01	24	25	[illegible]	[illegible]					
May-01	51	55	[illegible]	[illegible]					
Jun-01	36	37	[illegible]	[illegible]					
Jul-01	55	56	[illegible]	[illegible]					
Aug-01	30	30	[illegible]	[illegible]					
Sep-01	37	37	[illegible]	[illegible]					
Oct-01	35	35	[illegible]	[illegible]					
Nov-01	27	27	[illegible]	[illegible]					
Dec-01	21	21	[illegible]	[illegible]					
Jan-02	23	23	[illegible]	[illegible]					
Feb-02	15	15	[illegible]	[illegible]					



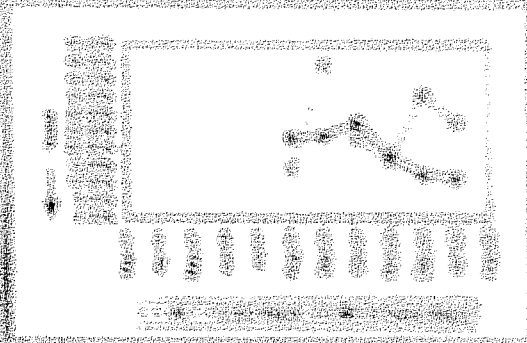
Date	CLEC Num	CLEC Den	CLEC Perf	Qwest Perf					
Mar-01	336.27	42	[illegible]	[illegible]					
Apr-01	[illegible]	25	[illegible]	[illegible]					
May-01	336.32	52	[illegible]	[illegible]					
Jun-01	137.35	37	[illegible]	[illegible]					
Jul-01	482.26	56	[illegible]	[illegible]					
Aug-01	116.14	30	[illegible]	[illegible]					
Sep-01	131.39	37	[illegible]	[illegible]					
Oct-01	160.56	35	[illegible]	[illegible]					
Nov-01	98.25	27	[illegible]	[illegible]					
Dec-01	73.58	21	[illegible]	[illegible]					
Jan-02	88.01	23	[illegible]	[illegible]					
Feb-02	42.33	15	[illegible]	[illegible]					



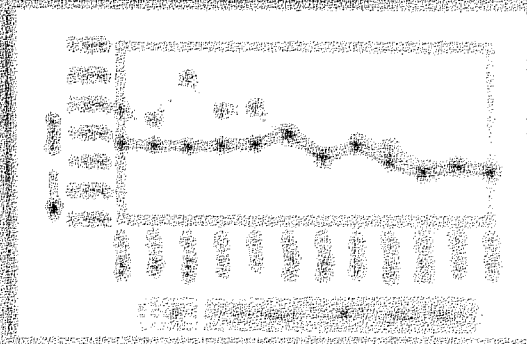
Date	CLEC Num	CLEC Den	CLEC Perf	Sec Sec						
Mar-01	9	40	22.50%	[illegible]						
Apr-01	4	35	11.43%	[illegible]						
May-01	12	32	37.50%	[illegible]						
Jun-01	5	30	16.67%	[illegible]						
Jul-01	13	36	36.11%	[illegible]						
Aug-01	4	30	13.33%	[illegible]						
Sep-01	18	37	48.65%	[illegible]						
Oct-01	9	36	25.00%	[illegible]						
Nov-01	6	23	26.09%	[illegible]						
Dec-01	3	21	14.29%	[illegible]						
Jan-02	5	23	21.74%	[illegible]						
Feb-02	0	15	0.00%	[illegible]						



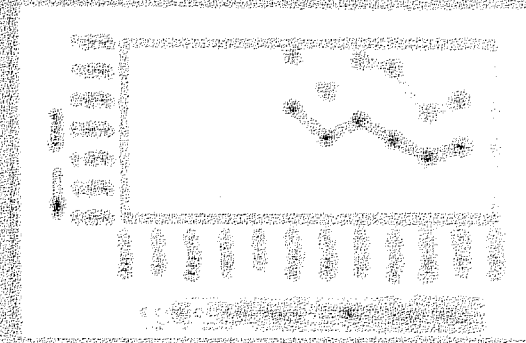
Date	CLEC Num	CLEC Den	CLEC Perf	Sec Sec						
Mar-01										
Apr-01										
May-01										
Jun-01										
Jul-01										
Aug-01	1	21	4.76%	[illegible]						
Sep-01	10	23	43.48%	[illegible]						
Oct-01	4	23	17.39%	[illegible]						
Nov-01	4	24	16.67%	[illegible]						
Dec-01	8	24	33.33%	[illegible]						
Jan-02	3	9	27.78%	[illegible]						
Feb-02										



Date	CLEC Num	CLEC Den	CLEC Perf	Sec Sec						
Mar-01	294	[illegible]	[illegible]	[illegible]						
Apr-01	274	[illegible]	[illegible]	[illegible]						
May-01	264	[illegible]	[illegible]	[illegible]						
Jun-01	294	[illegible]	[illegible]	[illegible]						
Jul-01	295	[illegible]	[illegible]	[illegible]						
Aug-01	255	[illegible]	[illegible]	[illegible]						
Sep-01	272	[illegible]	[illegible]	[illegible]						
Oct-01	324	[illegible]	[illegible]	[illegible]						
Nov-01	264	[illegible]	[illegible]	[illegible]						
Dec-01	144	[illegible]	[illegible]	[illegible]						
Jan-02	146	[illegible]	[illegible]	[illegible]						
Feb-02	125	[illegible]	[illegible]	[illegible]						

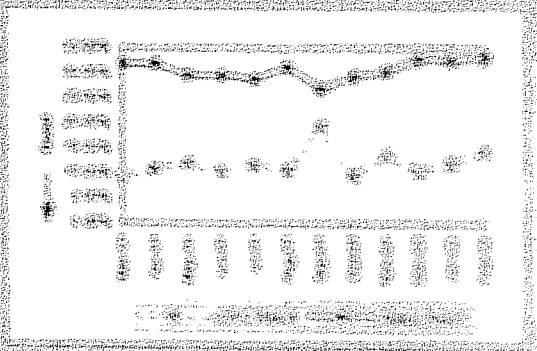


Date	CLEC Num	CLEC Den	CLEC Perf	Sec Sec						
Mar-01										
Apr-01										
May-01										
Jun-01										
Jul-01										
Aug-01	136	[illegible]	[illegible]	[illegible]						
Sep-01	145	[illegible]	[illegible]	[illegible]						
Oct-01	136	[illegible]	[illegible]	[illegible]						
Nov-01	163	[illegible]	[illegible]	[illegible]						
Dec-01	113	[illegible]	[illegible]	[illegible]						
Jan-02	123	[illegible]	[illegible]	[illegible]						
Feb-02										



Customer and Non-Qwest Related Trouble Reports

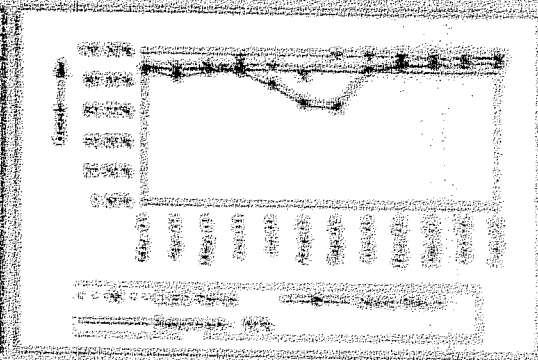
Date	CLEC Num	CLEC Den	CLEC Rate	Site Num	Site Den	Site Rate	Qwest Num	Qwest Den	Qwest Rate
Mar-01	30	325	9.23%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	34	308	11.04%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	50	414	12.08%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	34	320	10.63%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	40	339	11.80%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	28	258	10.85%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	42	214	19.63%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	24	248	9.68%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	33	237	13.92%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	17	161	10.56%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	20	166	12.05%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	22	151	14.57%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #4 - Unbundled Loop - ADSL Qualified Loop

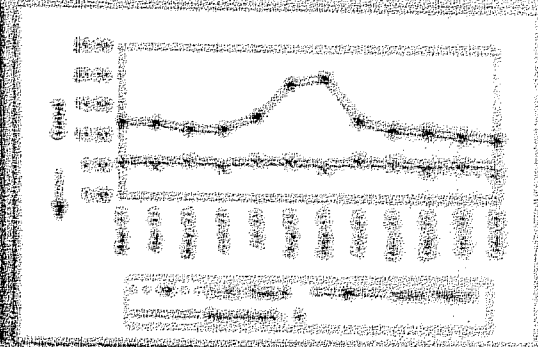
Installation Commitments Met (Percent) (OP-3C - Interim Zone One)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mar 1 Sig	Pass/Fail
Mar-01	89	101	88.12%	15372	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	102	114	89.47%	14586	[illegible]	[illegible]	[illegible]	[illegible]
May-01	89	97	91.75%	8507	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	105	110	95.45%	7464	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	79	86	91.86%	4399	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	76	88	86.36%	5838	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	23	23	100.00%	8668	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	18	18	100.00%	8634	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	6	6	100.00%	7864	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	6	6	100.00%	7962	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	6	6	100.00%	7170	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	5	5	100.00%	6436	[illegible]	[illegible]	[illegible]	[illegible]



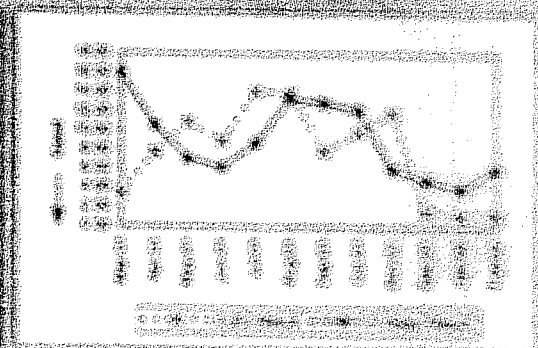
Installation Interval (Average Days) (OP-4C - Interim Zone One)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mar 1 Sig	Pass/Fail
Mar-01	374	66	5.67	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	448	81	5.53	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	398	65	6.12	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	264	50	5.28	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	194	31	6.26	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	248	40	6.20	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	63	12	5.25	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	45	7	6.43	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	18	3	6.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	20	4	5.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	17	3	5.67	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	17	4	4.25	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



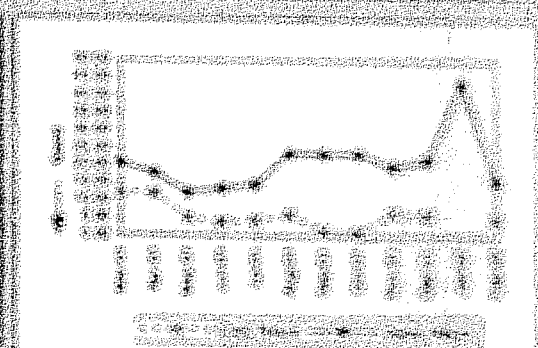
Delayed Days for Non-Facility Reasons (Average Days) (OP-5C - Interim Zone One)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mar 1 Sig	Pass/Fail
Mar-01	17	5	3.40	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	71	9	7.89	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	44	4	11.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	18	2	9.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	57	4	14.25	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	84	6	14.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	24	3	8.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	10	1	10.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	36	3	12.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	8	5	1.60	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	6	5	1.20	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	4	3	1.33	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Delayed Days for Facility Reasons (Average Days) (OP-5C - Interim Zone One)

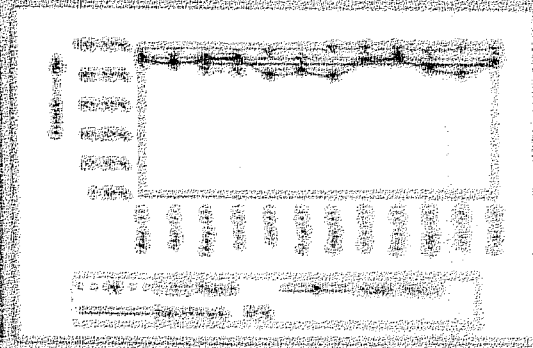
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mar 1 Sig	Pass/Fail
Mar-01	86	7	12.29	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	36	3	12.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	21	4	5.25	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	12	3	4.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	18	4	4.50	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	42	7	6.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	3	2	1.50	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	1	1	1.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	13	2	6.50	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	6	1	6.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	10	2	5.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #4 - Unbundled Loops - [illegible]

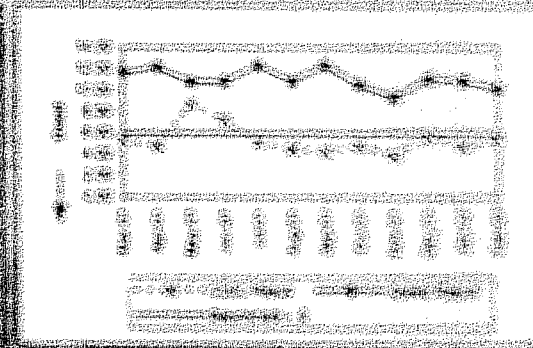
Installation Commitments Met (Percent) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Mar-01	43	48	89.58%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	31	33	93.94%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	47	55	85.45%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	34	40	85.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	31	32	96.88%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	52	56	92.86%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	27	27	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	26	26	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	16	16	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	31	32	96.88%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	10	10	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	13	13	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



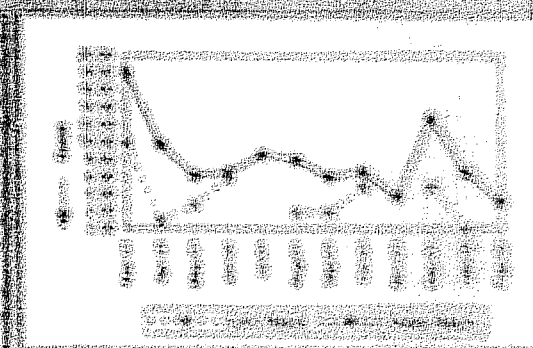
Installation Interval (Average Days) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Mar-01	160	30	5.33	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	83	17	4.88	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	149	17	8.76	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	131	18	7.28	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	88	17	5.18	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	150	33	4.55	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	78	18	4.33	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	68	14	4.86	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	36	9	4.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	111	19	5.84	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	34	7	4.86	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	61	11	5.55	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



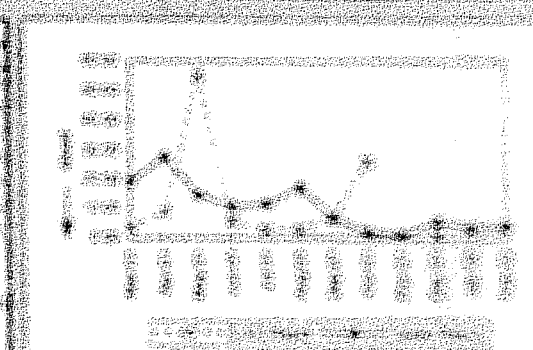
Delayed Days for Non-Facility Reasons (Average Days) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Mar-01	10	7	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	1	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	20	7	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	8	7	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01				[illegible]	[illegible]	[illegible]		
Aug-01	5	3	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	2	5	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	20	4	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01				[illegible]	[illegible]	[illegible]		
Dec-01	5	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	0	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02				[illegible]	[illegible]	[illegible]		

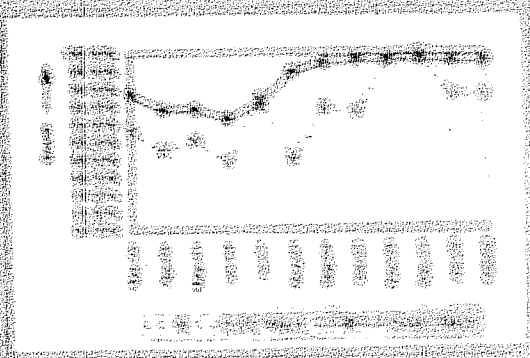


Delayed Days for Facility Reasons (Average Days) [illegible]

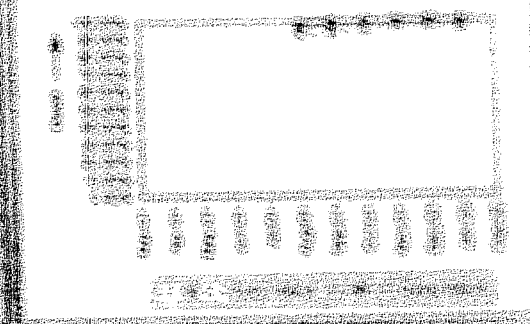
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Mar-01	14	4	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	9	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	55	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	30	5	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	3	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	5	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	15	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	79	3	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01				[illegible]	[illegible]	[illegible]		
Dec-01	1	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02				[illegible]	[illegible]	[illegible]		
Feb-02				[illegible]	[illegible]	[illegible]		



Date	CLEC Num	CLEC Denom	CLEC Perf	Qwest Num	Qwest Denom	Qwest Perf	[illegible]	[illegible]
Mar-01	161	175	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	148	166	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	149	165	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	144	154	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	134	141	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	119	125	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	123	131	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	141	151	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	143	149	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	108	108	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	100	105	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	81	81	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Date	CLEC Num	CLEC Denom	CLEC Perf	Qwest Num	Qwest Denom	Qwest Perf	[illegible]	[illegible]
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	125	125	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	124	131	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	143	151	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	143	149	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	108	108	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	103	105	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02								

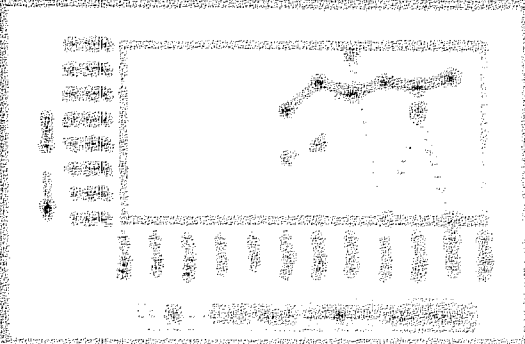


CONTINUATION

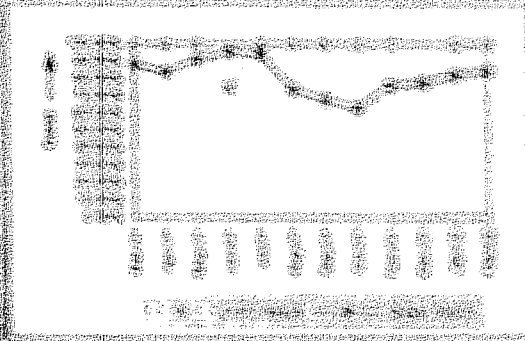
[8]

Scan ~ ~ # Pgs [ ]

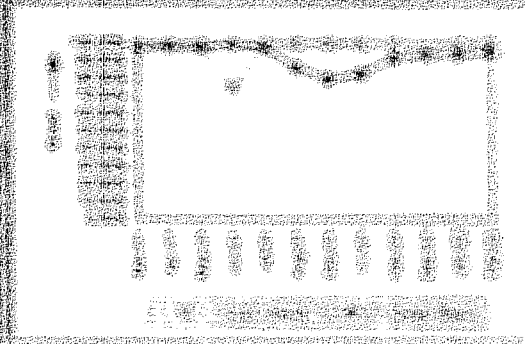
Date	CLEC Num	CLEC Den	[illegible]
Mar-01			
Apr-01			
May-01			
Jun-01			
Jul-01			
Aug-01	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]
Feb-02			



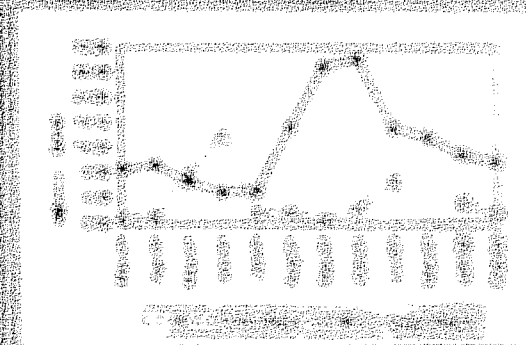
Date	CLEC Num	CLEC Den	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]
Dec-01			
Jan-02	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]



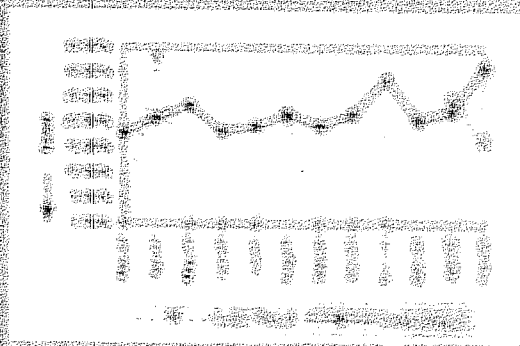
Date	CLEC Num	CLEC Den	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]
Dec-01			
Jan-02	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]



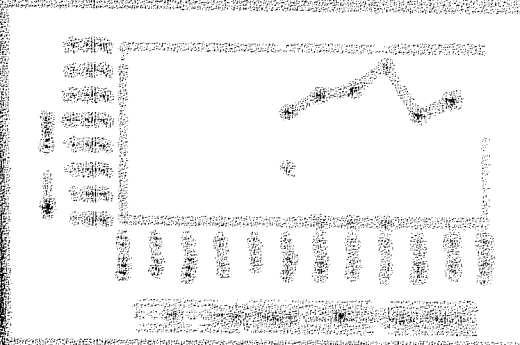
Date	CLEC Num	CLEC Den	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]
Dec-01			
Jan-02	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]



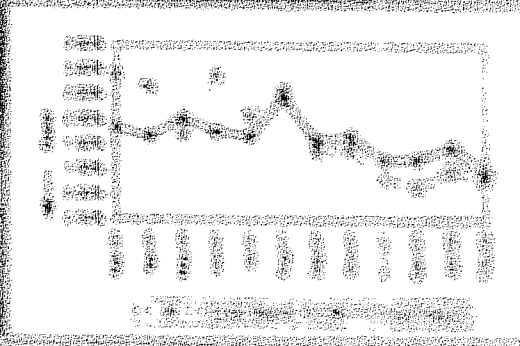
Date	CLEC Num	CLEC Denom	CLEC Pct	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



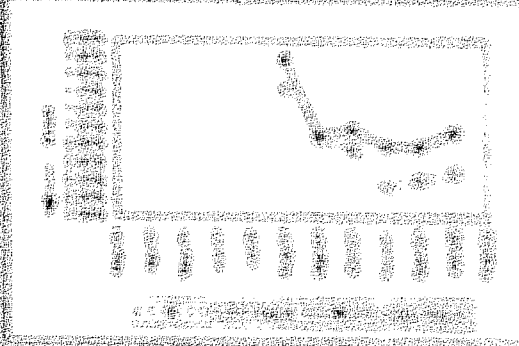
Date	CLEC Num	CLEC Denom	CLEC Pct	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

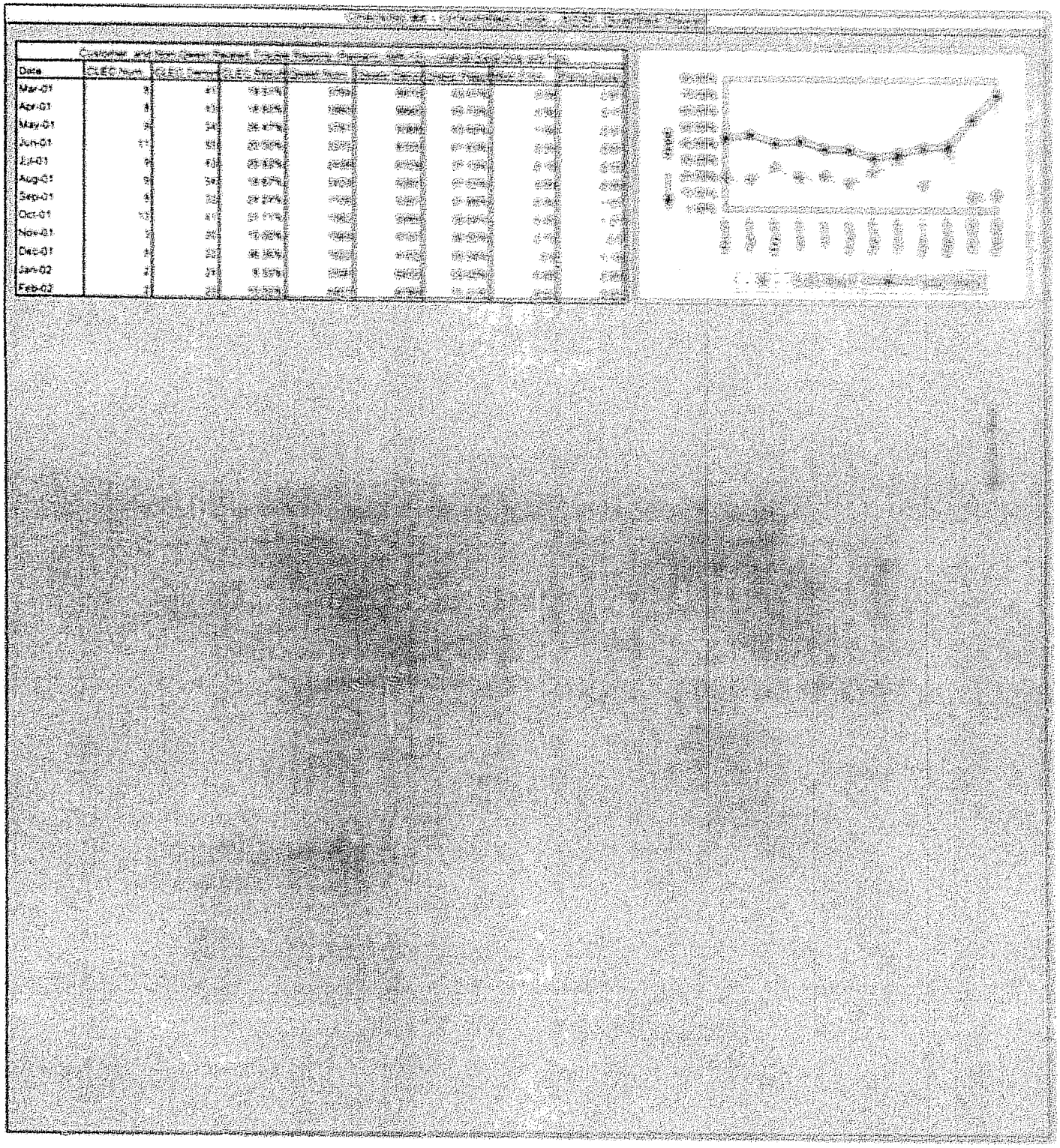


Date	CLEC Num	CLEC Denom	CLEC Pct	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



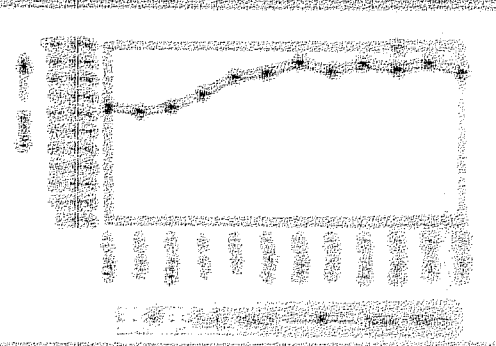
Date	CLEC Num	CLEC Denom	CLEC Pct	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



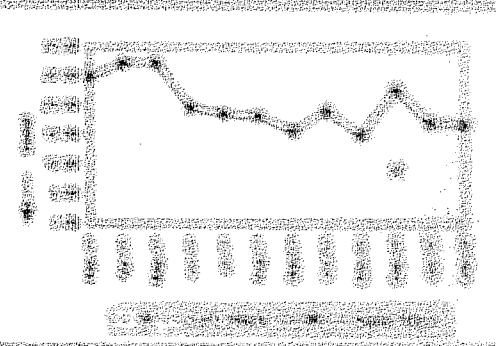


Date	CLEC North	CLEC Central	CLEC South	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

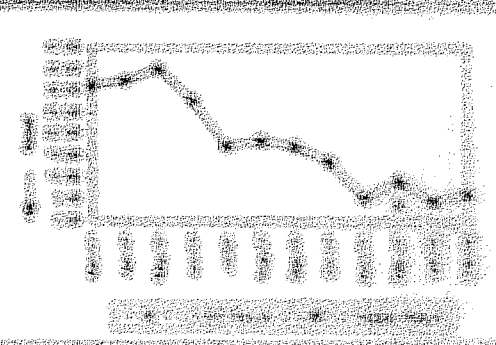
Date	CLEC Sum	CLEC Sum	CLEC Sum	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02									
Feb-02									



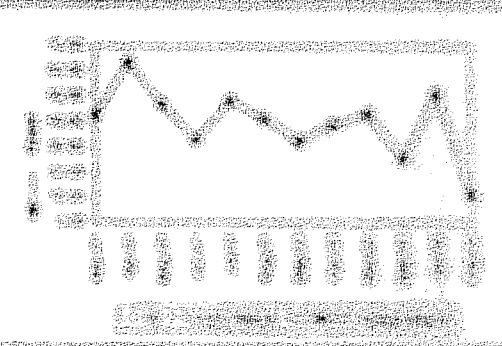
Date	CLEC Sum	CLEC Sum	CLEC Sum	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02									
Feb-02									

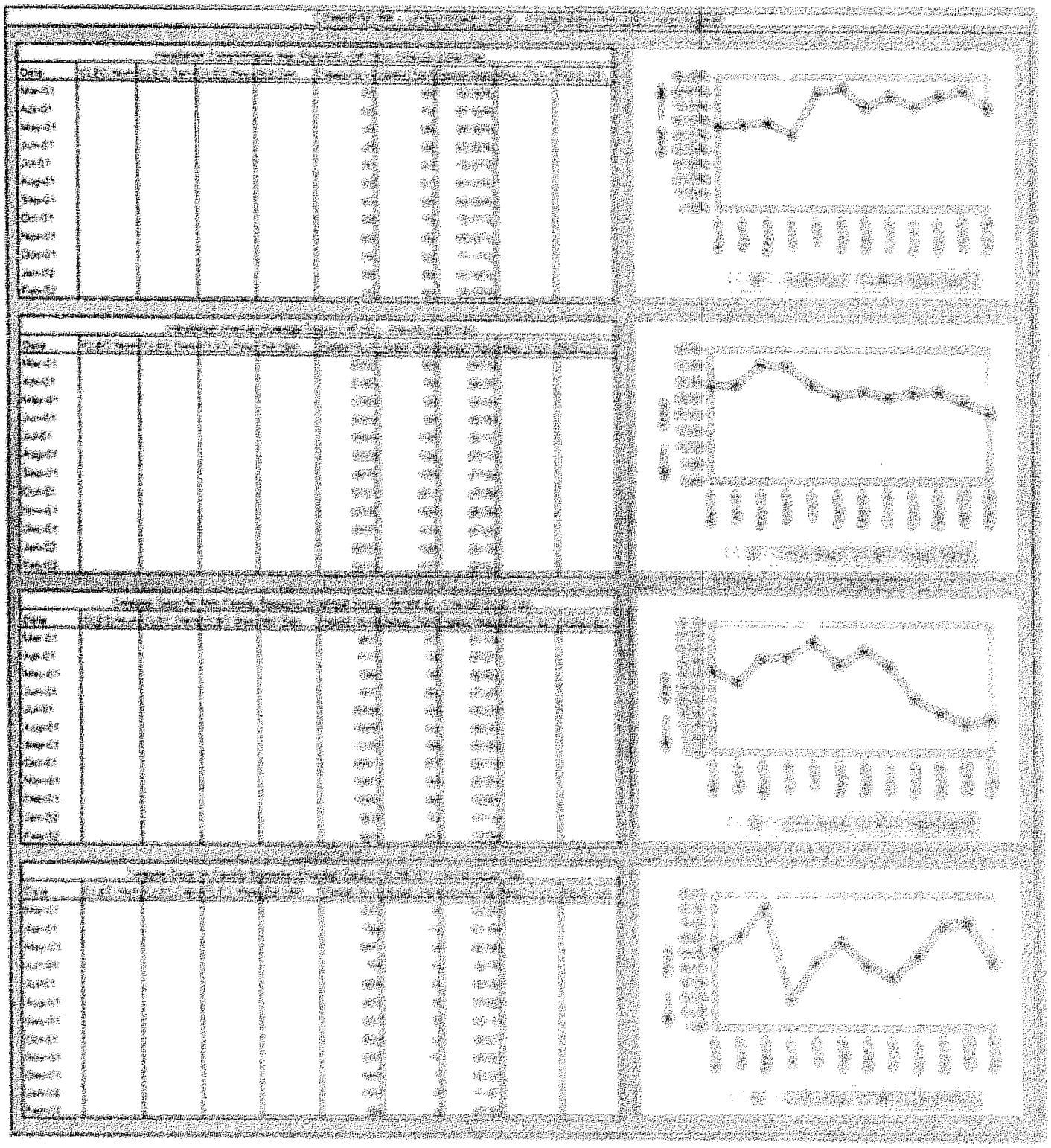


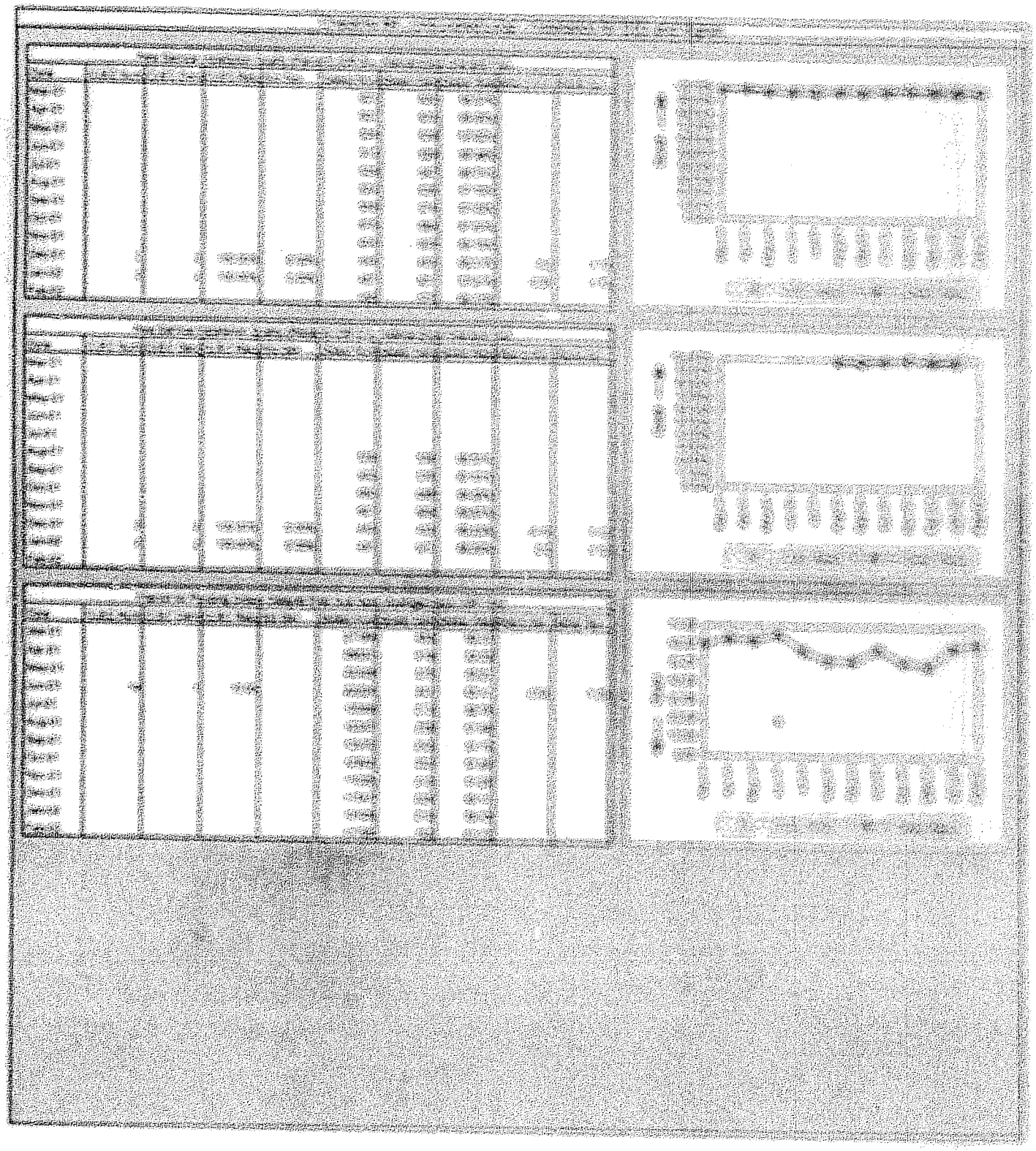
Date	CLEC Sum	CLEC Sum	CLEC Sum	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02									
Feb-02									



Date	CLEC Sum	CLEC Sum	CLEC Sum	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



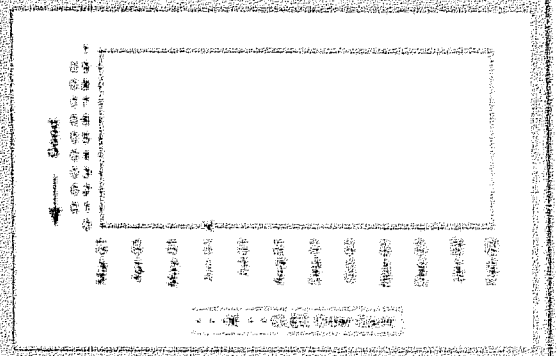

Date



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS3 Capable (OP-15B)

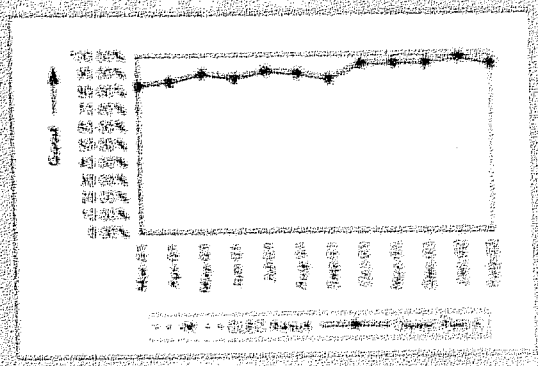
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

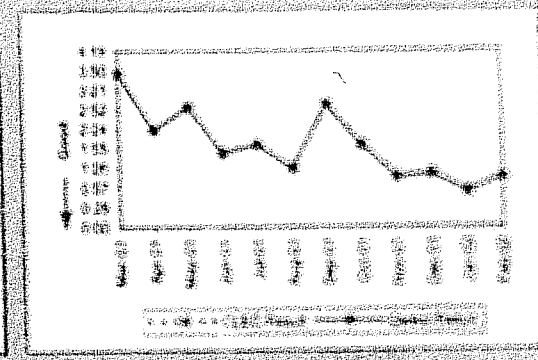
All Troubles Cleared within 4 hours (Percent) (MR-5A)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Scr	Parity Scr
Mar-01					99	119	83.19%		
Apr-01					81	95	85.26%		
May-01					113	126	89.68%		
Jun-01					107	123	86.99%		
Jul-01					90	99	90.91%		
Aug-01					101	113	89.38%		
Sep-01					133	154	86.36%		
Oct-01					128	135	94.81%		
Nov-01					121	127	95.28%		
Dec-01					98	103	95.15%		
Jan-02					116	118	98.31%		
Feb-02					83	88	94.32%		



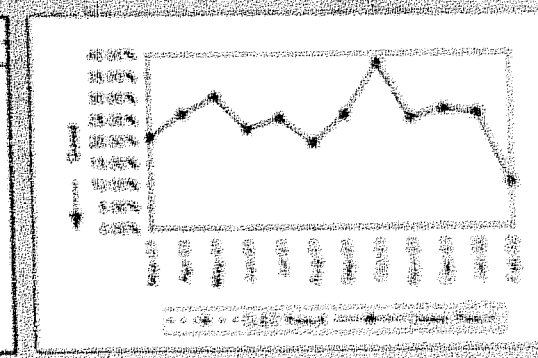
Mean Time to Restore (Hours/Minutes) (MR-6D)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Scr	Parity Scr
Mar-01					449:06	119	3:46		
Apr-01					226:49	95	2:23		
May-01					371:24	126	2:57		
Jun-01					221:10	123	1:48		
Jul-01					199:17	99	2:01		
Aug-01					161:41	113	1:26		
Sep-01					461:47	154	3:00		
Oct-01					270:13	135	2:00		
Nov-01					154:42	127	1:13		
Dec-01					134:43	103	1:18		
Jan-02					101:44	118	0:52		
Feb-02					106:00	88	1:12		



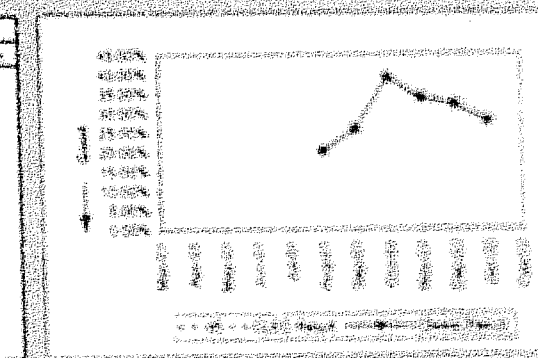
Repair Repeat Report Rate (Percent) (MR-7D)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Scr	Parity Scr
Mar-01					25	119	21.01%		
Apr-01					25	95	26.32%		
May-01					38	126	30.16%		
Jun-01					28	123	22.76%		
Jul-01					25	99	25.25%		
Aug-01					22	113	19.47%		
Sep-01					40	154	25.97%		
Oct-01					51	135	37.78%		
Nov-01					32	127	25.20%		
Dec-01					28	103	27.18%		
Jan-02					31	118	26.27%		
Feb-02					9	88	10.23%		



Repair Repeat Report Rate (Percent) (MR-7D*)-- Interval Zone One

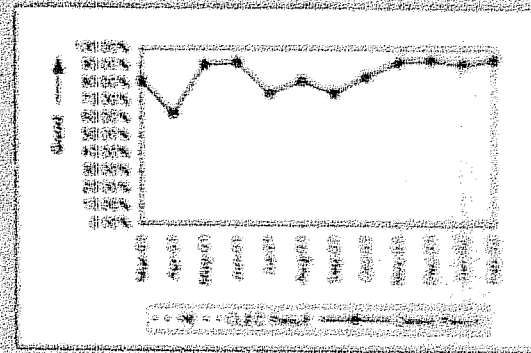
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					14	69	20.29%		
Sep-01					24	93	25.81%		
Oct-01					27	55	49.10%		
Nov-01					23	66	33.82%		
Dec-01					20	62	32.26%		
Jan-02					17	61	27.87%		
Feb-02									



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

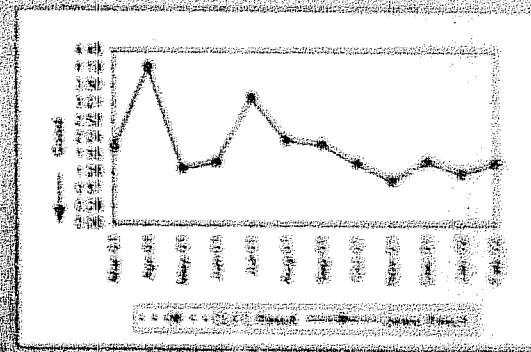
All Troubles Cleared within 4 hours (Percent) (MR-5B)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					35	43	81.40%		
Apr-01					22	35	62.86%		
May-01					30	33	90.91%		
Jun-01					35	38	92.11%		
Jul-01					38	51	74.51%		
Aug-01					35	43	81.40%		
Sep-01					29	39	74.36%		
Oct-01					31	37	83.78%		
Nov-01					25	27	92.59%		
Dec-01					29	31	93.55%		
Jan-02					50	55	90.91%		
Feb-02					29	31	93.55%		



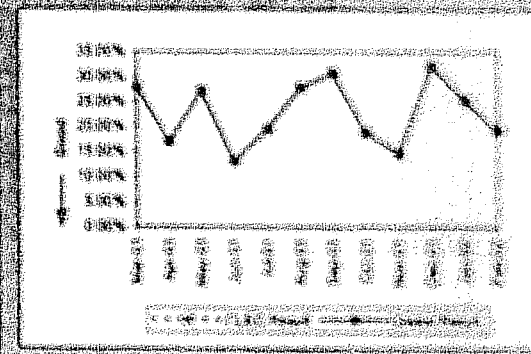
Mean Time to Restore (Hours:Minutes) (MR-6E)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					92:29	43	2:09		
Apr-01					153:03	35	4:27		
May-01					51:53	33	1:34		
Jun-01					66:23	38	1:45		
Jul-01					180:02	51	3:32		
Aug-01					102:00	43	2:23		
Sep-01					87:29	39	2:15		
Oct-01					53:25	37	1:43		
Nov-01					33:26	27	1:14		
Dec-01					54:53	31	1:46		
Jan-02					78:33	55	1:26		
Feb-02					53:18	31	1:43		



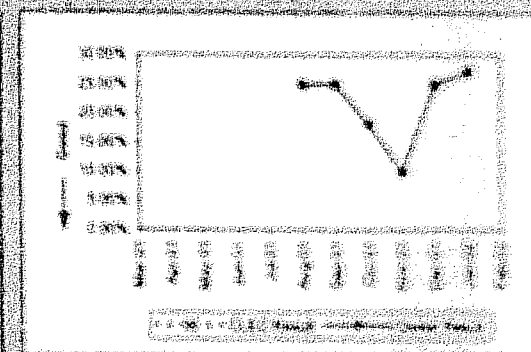
Repair Repeat Report Rate (Percent) (MR-7E)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					12	43	27.91%		
Apr-01					6	35	17.14%		
May-01					9	33	27.27%		
Jun-01					5	38	13.16%		
Jul-01					10	51	19.61%		
Aug-01					12	43	27.91%		
Sep-01					12	39	30.77%		
Oct-01					7	37	18.92%		
Nov-01					4	27	14.81%		
Dec-01					10	31	32.26%		
Jan-02					14	55	25.45%		
Feb-02					6	31	19.35%		



Repair Repeat Report Rate (Percent) (MR-7E*)-- Interval Zone Two

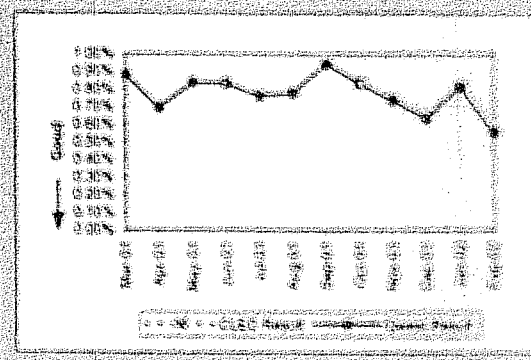
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					9	36	25.00%		
Sep-01					7	28	25.00%		
Oct-01					4	22	18.18%		
Nov-01					1	10	10.00%		
Dec-01					4	16	25.00%		
Jan-02					9	33	27.27%		
Feb-02									



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

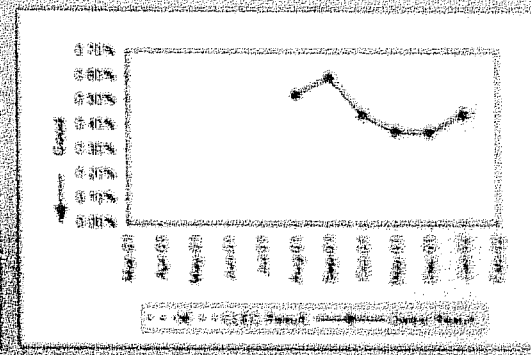
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					162	18420	0.88%		
Apr-01					130	18724	0.69%		
May-01					159	18987	0.84%		
Jun-01					161	19342	0.83%		
Jul-01					150	19686	0.76%		
Aug-01					156	20036	0.78%		
Sep-01					193	20400	0.95%		
Oct-01					172	20591	0.84%		
Nov-01					154	20806	0.74%		
Dec-01					134	21020	0.64%		
Jan-02					173	21223	0.82%		
Feb-02					119	21400	0.56%		



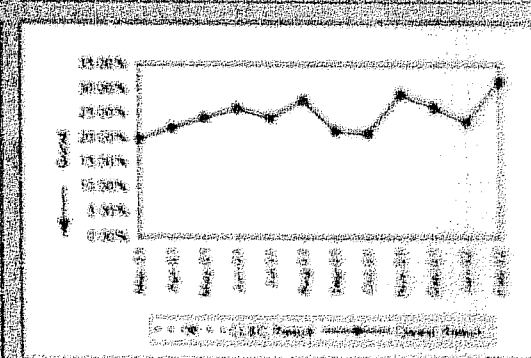
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					105	20036	0.52%		
Sep-01					121	20400	0.59%		
Oct-01					91	20591	0.44%		
Nov-01					78	20806	0.37%		
Dec-01					78	21020	0.37%		
Jan-02					94	21223	0.44%		
Feb-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)-- Interval Zone One and Two

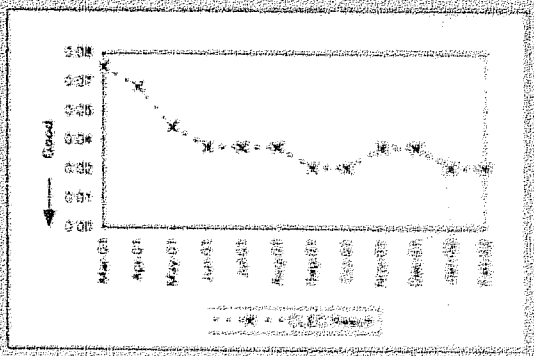
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					40	202	19.80%		
Apr-01					37	167	22.16%		
May-01					51	210	24.29%		
Jun-01					57	218	26.15%		
Jul-01					48	198	24.24%		
Aug-01					60	216	27.78%		
Sep-01					53	246	21.54%		
Oct-01					46	218	21.10%		
Nov-01					63	217	29.03%		
Dec-01					48	182	26.37%		
Jan-02					53	226	23.45%		
Feb-02					55	174	31.61%		



Checklist #4 - Unbundled Loop Cutovers

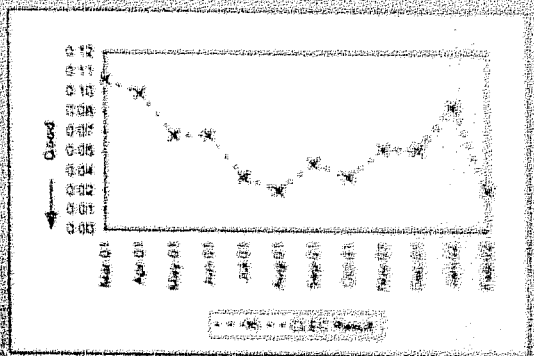
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop - Analog (OP-7)

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	1272:52	9626	0:08
Apr-01	1255:28	10207	0:07
May-01	947:31	12358	0:05
Jun-01	766:45	11882	0:04
Jul-01	671:03	10884	0:04
Aug-01	715:15	12138	0:04
Sep-01	680:05	11766	0:03
Oct-01	1158:29	20448	0:03
Nov-01	1043:21	17336	0:04
Dec-01	1062:47	17775	0:04
Jan-02	607:17	10915	0:03
Feb-02	472:51	9335	0:03



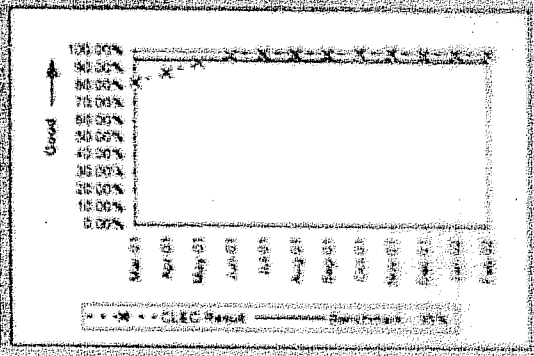
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop Other (OP-7)

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	4:08	23	0:11
Apr-01	8:33	49	0:10
May-01	4:48	44	0:07
Jun-01	4:14	35	0:07
Jul-01	1:40	27	0:04
Aug-01	6:16	111	0:03
Sep-01	7:59	90	0:05
Oct-01	3:21	55	0:04
Nov-01	4:35	49	0:06
Dec-01	4:39	50	0:06
Jan-02	7:13	47	0:09
Feb-02	3:23	60	0:03



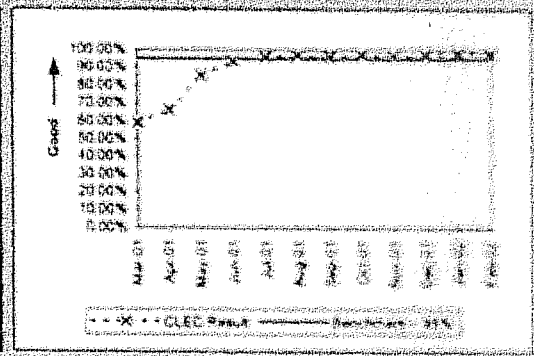
Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A)

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	2622	3190	82.19%
Apr-01	3102	3529	87.90%
May-01	4413	4700	93.89%
Jun-01	4672	4764	98.07%
Jul-01	4300	4342	99.03%
Aug-01	4434	4477	99.04%
Sep-01	4415	4462	98.95%
Oct-01	7401	7447	99.38%
Nov-01	5889	5925	99.39%
Dec-01	6173	6248	98.80%
Jan-02	4270	4304	99.21%
Feb-02	3332	3349	99.49%



Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A)

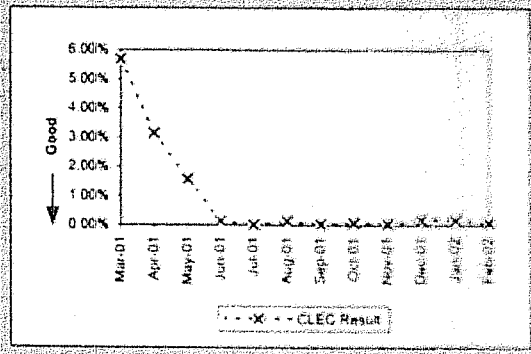
Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	1403	2372	59.15%
Apr-01	1745	2629	66.38%
May-01	1926	2252	85.52%
Jun-01	1661	1771	93.79%
Jul-01	1530	1591	96.17%
Aug-01	2354	2423	97.15%
Sep-01	1878	1950	96.31%
Oct-01	1845	1892	97.52%
Nov-01	1171	1210	96.78%
Dec-01	1177	1204	97.76%
Jan-02	1194	1214	98.35%
Feb-02	976	995	98.09%



Checklist #4 - Unbundled Loop Cutovers

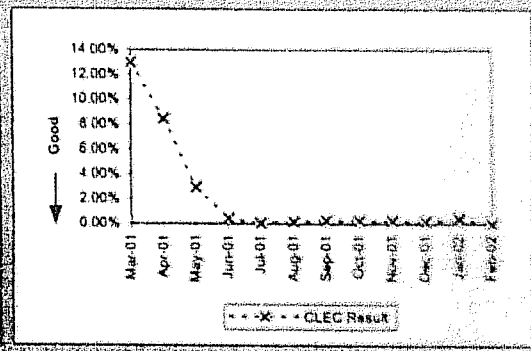
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B)

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	194	3406	5.70%
Apr-01	118	3733	3.16%
May-01	74	4700	1.57%
Jun-01	7	4764	0.15%
Jul-01	1	4342	0.02%
Aug-01	6	4477	0.13%
Sep-01	2	4462	0.04%
Oct-01	6	7447	0.08%
Nov-01	3	5925	0.05%
Dec-01	12	6248	0.19%
Jan-02	8	4304	0.19%
Feb-02	3	3349	0.09%



Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B)

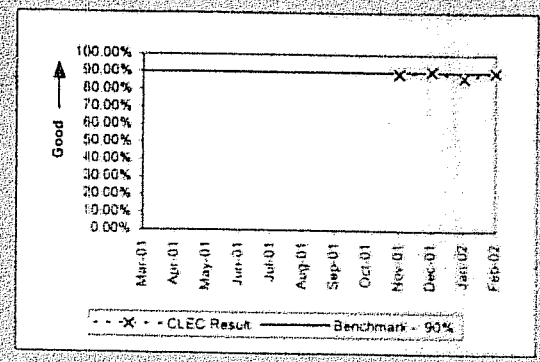
Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	353	2718	12.99%
Apr-01	233	2756	8.45%
May-01	67	2252	2.98%
Jun-01	8	1771	0.45%
Jul-01	1	1591	0.06%
Aug-01	4	2423	0.17%
Sep-01	6	1950	0.31%
Oct-01	5	1892	0.26%
Nov-01	3	1210	0.25%
Dec-01	2	1204	0.17%
Jan-02	5	1214	0.41%
Feb-02	0	995	0.00%



Checklist #4 - Unbundled Loop - Conditioned

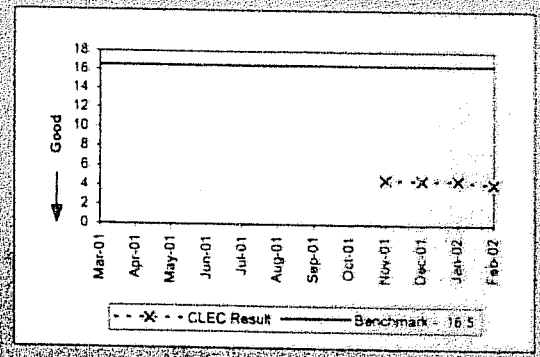
Installation Commitments Met (Percent) (OP-3D)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	1247	1397	89.26%	30.96%
Dec-01	1598	1763	90.64%	29.13%
Jan-02	1653	1899	87.05%	33.58%
Feb-02	1658	1844	89.91%	30.12%



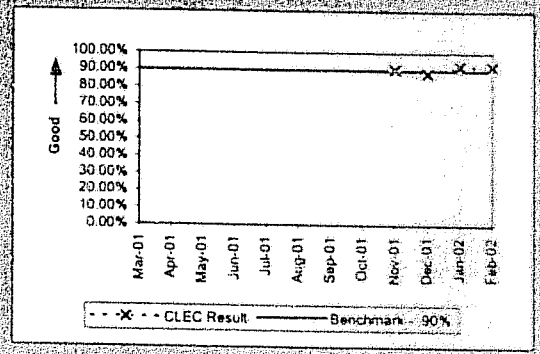
Installation Interval (Average Days) (OP-4D)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	5124	1104	4.64	3.41
Dec-01	5844	1269	4.61	2.80
Jan-02	7775	1683	4.62	3.47
Feb-02	6759	1577	4.29	2.75



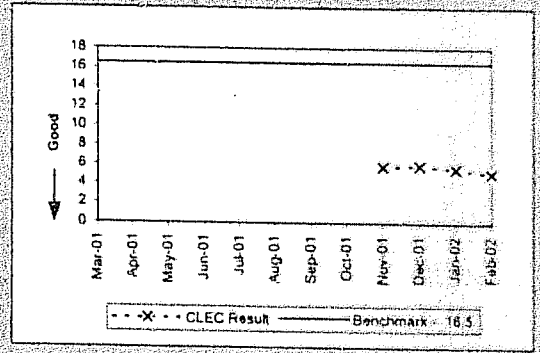
Installation Commitments Met (Percent) (OP-3E)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	186	205	90.73%	29.00%
Dec-01	146	165	88.48%	31.92%
Jan-02	229	247	92.71%	25.99%
Feb-02	285	308	92.53%	26.29%



Installation Interval (Average Days) (OP-4E)-- Interval Zone Two

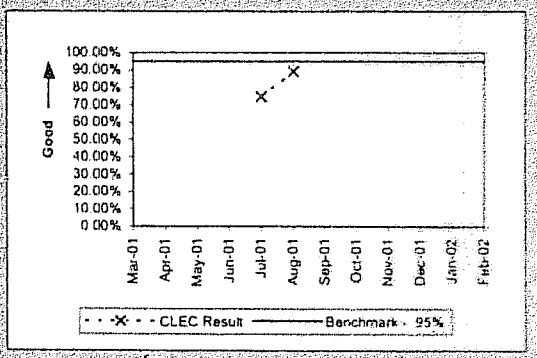
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	951	164	5.80	5.19
Dec-01	792	134	5.91	4.32
Jan-02	1016	182	5.58	3.76
Feb-02	960	187	5.13	3.44



Checklist #4 - Line Sharing Installation

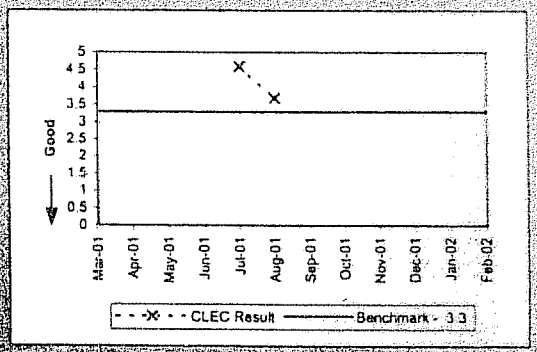
Installation Commitments Met (Percent) (OP-3A)-- Dispatches Within MSAs

	CLEC Num	CLEC Denom	CLEC Result	Std Dev
	15	20	75.00%	43.30%
	17	19	89.47%	30.69%



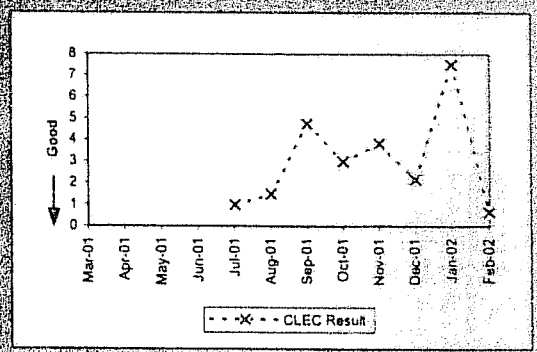
Installation Interval (Average Days) (OP-4A)-- Dispatches Within MSAs

	CLEC Num	CLEC Denom	CLEC Result	Std Dev
	92	20	4.60	2.91
	74	20	3.70	1.03



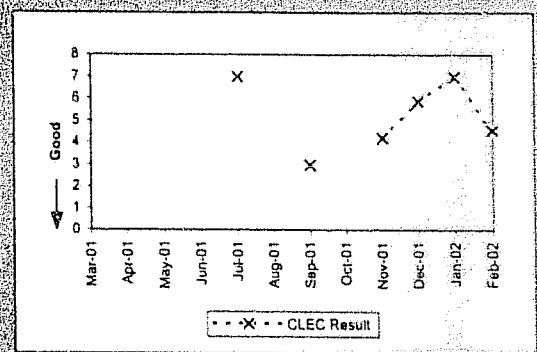
Installation Days for Missed Appointment Reasons (Average Days) (OP-6A-1)-- Dispatches Within MSAs

	CLEC Num	CLEC Denom	CLEC Result	Std Dev
	3	3	1.00	0.00
	3	2	1.50	0.71
	19	4	4.75	3.30
	3	1	3.00	
	23	6	3.83	3.49
	13	6	2.17	2.04
	105	14	7.50	7.32
	4	6	0.67	0.52



Installation Days for Facility Reasons (Average Days) (OP-6B-1)-- Dispatches Within MSAs

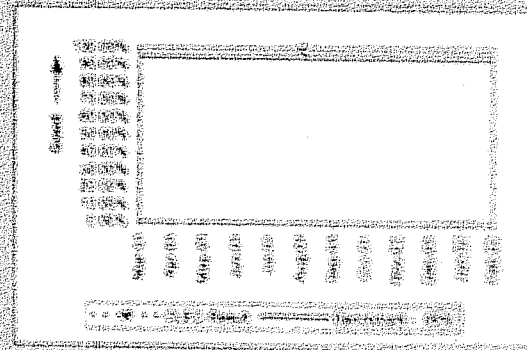
	CLEC Num	CLEC Denom	CLEC Result	Std Dev
	14	2	7.00	4.24
	3	1	3.00	
	59	14	4.21	4.21
	135	23	5.87	5.31
	231	33	7.00	5.65
	82	18	4.56	3.22



Checklist #4 - Line Sharing Installation

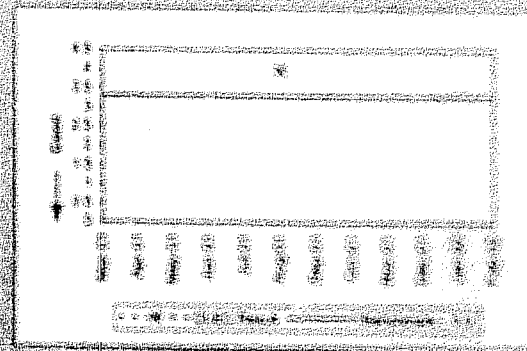
Installation Commitments Met (Percent) (OP-3B)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	2	2	100.00%	0.00%
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



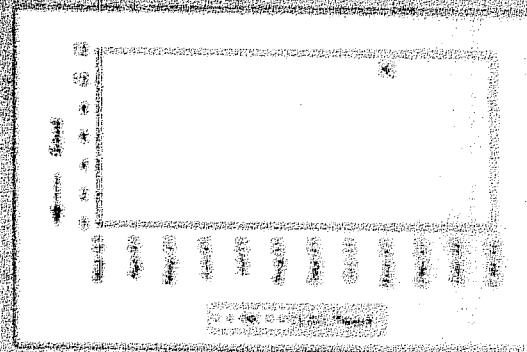
Installation Interval (Average Days) (OP-4B)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	8	2	4.00	1.41
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



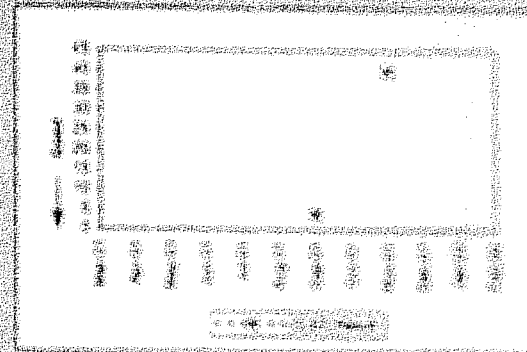
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	11	1	11.00	
Dec-01				
Jan-02				
Feb-02				



Delayed Days for Facility Reasons (Average Days) (OP-6B-2)– Dispatches Outside MSAs

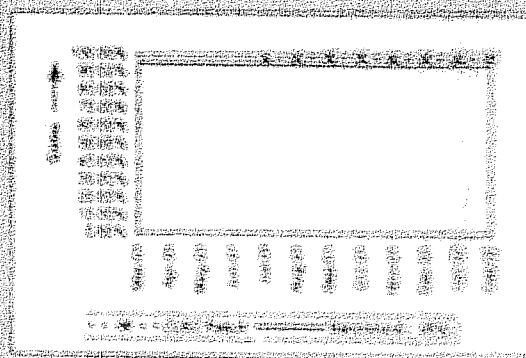
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	4	1	4.00	
Oct-01				
Nov-01	40	1	40.00	
Dec-01				
Jan-02				
Feb-02				



Checklist #4 - Line Sharing Installation

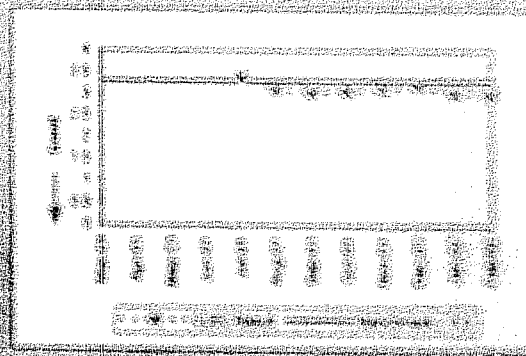
Installation Commitments Met (Percent) (OP-3C)– No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	1377	1393	98.85%	10.66%
Aug-01	1322	1332	99.25%	8.63%
Sep-01	1129	1133	99.65%	5.93%
Oct-01	1281	1283	99.84%	3.95%
Nov-01	1089	1097	99.27%	8.51%
Dec-01	1348	1352	99.70%	5.43%
Jan-02	1535	1543	99.48%	7.18%
Feb-02	1182	1184	99.83%	4.11%



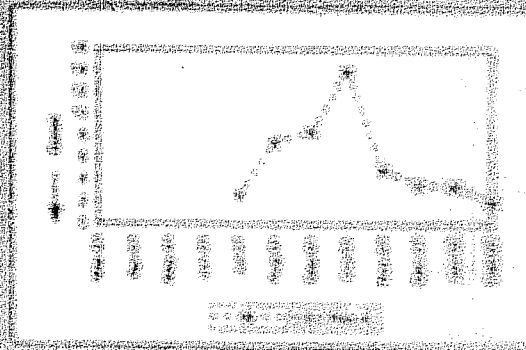
Installation Interval (Average Days) (OP-4C)– No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	2219	653	3.40	1.20
Aug-01	2768	894	3.10	1.15
Sep-01	2390	787	3.04	0.95
Oct-01	3315	1077	3.08	0.93
Nov-01	2357	755	3.12	0.91
Dec-01	1826	571	3.20	0.88
Jan-02	3989	1313	3.04	0.75
Feb-02	3106	1037	3.00	0.93



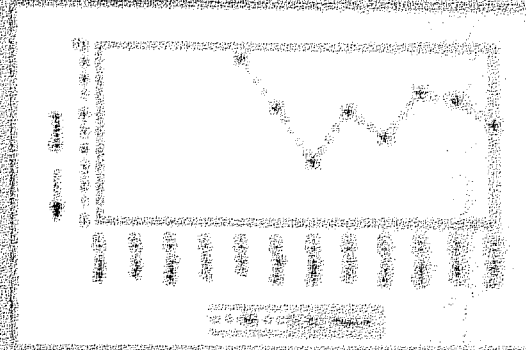
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3)– No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	27	10	2.70	1.97
Aug-01	53	7	7.57	8.64
Sep-01	34	4	8.50	15.62
Oct-01	42	3	14.00	9.85
Nov-01	55	11	5.00	7.89
Dec-01	91	25	3.64	4.42
Jan-02	84	24	3.50	3.95
Feb-02	23	11	2.09	3.56



Delayed Days for Facility Reasons (Average Days) (OP-6B-3)– No Dispatches

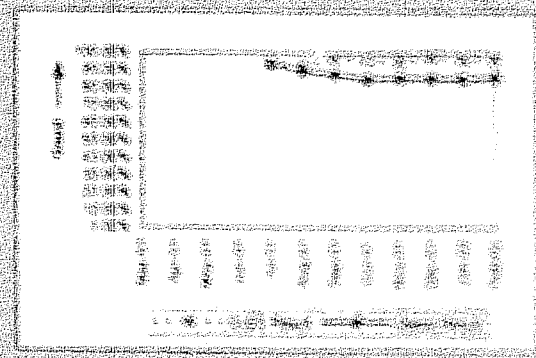
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	56	5	11.20	11.05
Aug-01	26	4	6.50	5.08
Sep-01	7	2	3.50	4.95
Oct-01	57	9	6.33	3.35
Nov-01	380	78	4.87	3.96
Dec-01	625	84	7.44	6.28
Jan-02	1150	164	7.01	5.53
Feb-02	592	105	5.64	3.44



Checklist #4 - Line Sharing Installation

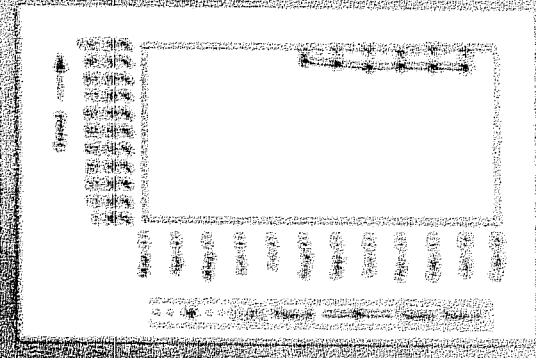
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Std Dev	Parity Sc
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01	1315	1389	94.67%	22.46%	752605	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	1287	1384	92.99%	25.53%	491277	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	1235	1264	97.71%	14.97%	313188	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	1234	1268	97.32%	16.15%	272653	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	1420	1484	95.69%	20.31%	394829	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	1848	1882	98.19%	13.32%	230363	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	2315	2383	97.15%	16.65%	225377	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	2178	2238	97.32%	16.15%	229520	[illegible]	[illegible]	[illegible]	[illegible]



New Service Installation Quality (Percent) (OP-5)

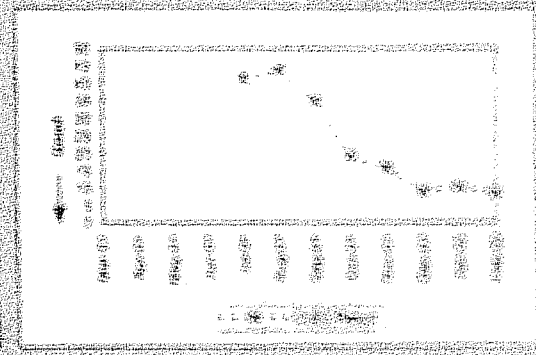
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Std Dev	Parity Sc
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1327	1384	95.88%	19.87%	502821	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	1248	1264	98.73%	11.18%	321968	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	1253	1268	98.82%	10.81%	283195	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	1442	1484	97.17%	16.58%	274419	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	1867	1882	99.20%	8.89%	239638	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	2342	2383	98.28%	13.00%	234803	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02									



Checklist #4 - Line Sharing Installation

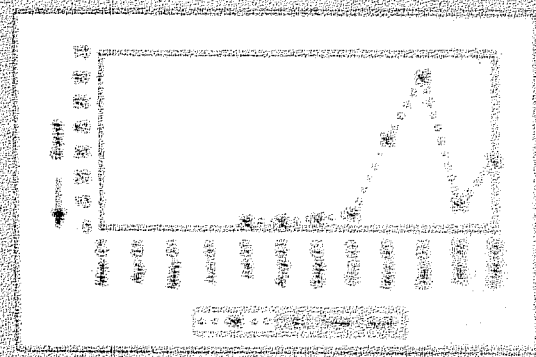
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-154)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	292	7	41.71	[illegible]
Aug-01	397	9	44.11	[illegible]
Sep-01	529	15	35.27	[illegible]
Oct-01	376	19	19.79	[illegible]
Nov-01	849	53	16.02	[illegible]
Dec-01	767	82	9.35	[illegible]
Jan-02	149	14	10.64	[illegible]
Feb-02	269	31	8.68	[illegible]



Checklist #4 - Line Sharing Installation

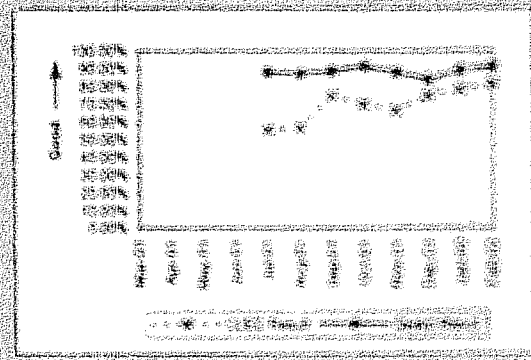
Count of Pending Orders Delayed for Facilities Reasons Line Sharing (OP-15B)	
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Checklist #4 - Line Sharing Repair

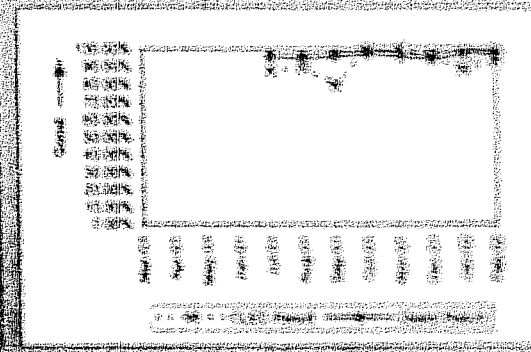
Out of Service Cleared within 24 hours (Percent) (MR-3A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01	5	9	55.56%	49.69%	112515	127723	88.09%	2.38	0.43
Aug-01	4	7	57.14%	49.49%	112632	128820	87.43%	1.94	0.55
Sep-01	3	4	75.00%	43.30%	66686	97653	68.27%	0.77	-0.53
Oct-01	7	10	70.00%	45.83%	86609	94407	91.74%	1.95	0.19
Nov-01	8	12	66.67%	47.14%	76893	87269	88.11%	1.93	0.19
Dec-01	6	8	75.00%	43.30%	67857	80589	84.20%	0.7	-0.58
Jan-02	11	14	78.57%	41.03%	64001	71609	89.38%	1.19	-0.22
Feb-02	9	11	81.82%	38.57%	55564	60852	91.31%	1.02	-0.34



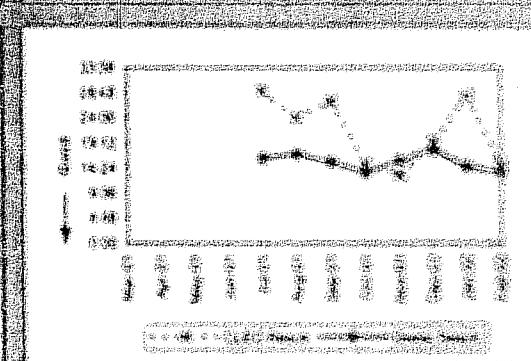
All Troubles Cleared within 48 hours (Percent) (MR-4A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01	15	17	88.24%	32.22%	162971	170054	95.83%	1.32	-0.1
Aug-01	17	19	89.47%	30.69%	167518	175435	95.49%	1.12	-0.34
Sep-01	12	15	80.00%	40.00%	129084	133810	96.47%	2.41	0.47
Oct-01	20	20	100.00%	0.00%	127808	130646	97.83%	-0.67	-0.41
Nov-01	34	34	100.00%	0.00%	117095	121450	96.41%	-1.12	-0.88
Dec-01	23	24	95.83%	19.98%	106909	112782	94.79%	-0.23	-0.74
Jan-02	40	45	88.89%	31.43%	98078	100587	97.51%	2.74	0.68
Feb-02	43	46	93.48%	24.69%	82071	83819	97.91%	1.72	0.29



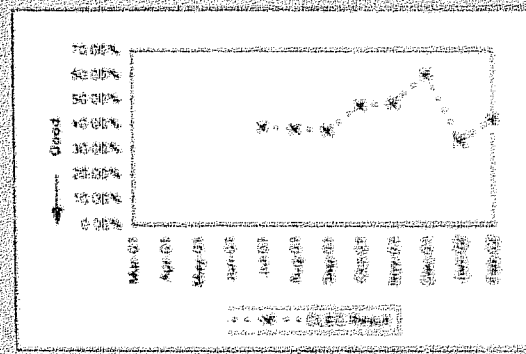
Mean Time to Restore (Hours:Minutes) (MR-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01	498:29	17	29:19	20:42	2795660:03	170054	16:26	3.72	1.26
Aug-01	458:38	19	24:08	17:25	3022829:48	175435	17:14	3.72	1.09
Sep-01	409:19	15	27:17	25:14	2087316:26	133810	15:36	3.72	1.28
Oct-01	305:46	20	15:17	10:09	1779047:28	130646	13:37	1.09	0.08
Nov-01	452:01	34	13:18	11:37	1935673:57	121450	13:56	-0.85	-1.52
Dec-01	474:05	24	19:45	16:31	2038308:15	112782	18:04	3.72	1.28
Jan-02	1266:24	45	28:09	56:18	1483299:18	100587	14:45	2.98	0.75
Feb-02	704:50	46	15:19	14:54	1153308:31	83819	13:45	3.72	1.28

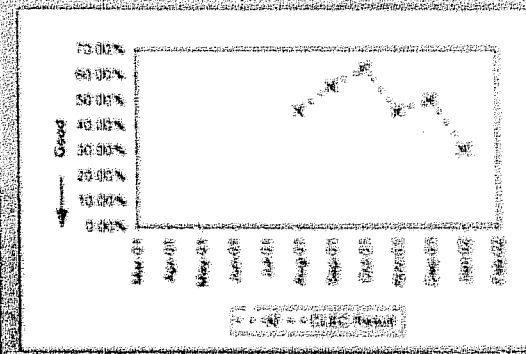


Checklist #4 - Line Sharing Repair

Repair Repeat Report Rate (Percent) (MR-7A)-- Dispatches Within MSAs				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	7	18	38.89%	48.75%
Aug-01	8	21	38.10%	48.56%
Sep-01	6	16	37.50%	48.41%
Oct-01	10	21	47.62%	49.94%
Nov-01	17	35	48.57%	49.98%
Dec-01	18	30	60.00%	48.99%
Jan-02	15	45	33.33%	47.14%
Feb-02	20	48	41.67%	49.30%



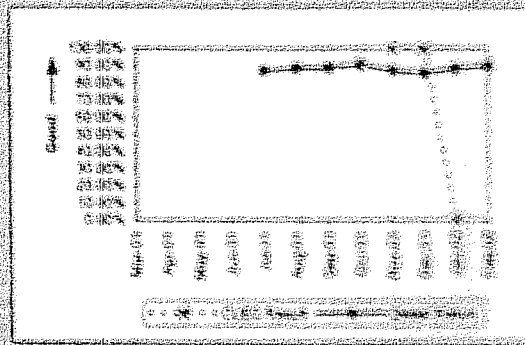
Repair Repeat Report Rate (Percent) (MR-7A*)-- Dispatches Within MSAs				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	6	13	46.15%	49.85%
Sep-01	5	9	55.56%	49.69%
Oct-01	5	8	62.50%	48.41%
Nov-01	11	24	45.83%	49.83%
Dec-01	9	18	50.00%	50.00%
Jan-02	10	33	30.30%	45.96%
Feb-02				



Checklist #4 - Line Sharing Repair

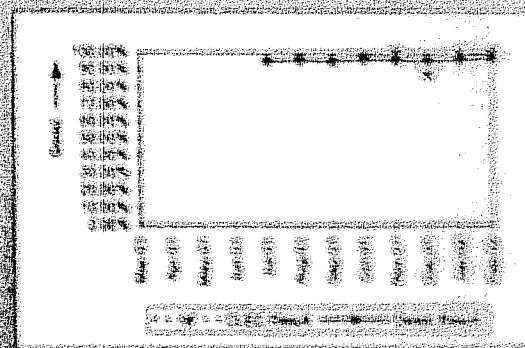
Out of Service Cleared within 24 hours (Percent) (MR-3B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01					31406	35931	87.41%		
Aug-01					31875	35884	88.84%		
Sep-01					23819	26756	89.02%		
Oct-01					22791	25082	90.87%		
Nov-01	1	1	100.00%	0.00%	20267	23317	86.92%	-0.39	-4.24
Dec-01	2	2	100.00%	0.00%	18165	21153	85.87%	-0.57	-4.33
Jan-02	0	1	0.00%	0.00%	16526	18641	88.65%	1.58	-0.94
Feb-02					14932	16620	89.84%		



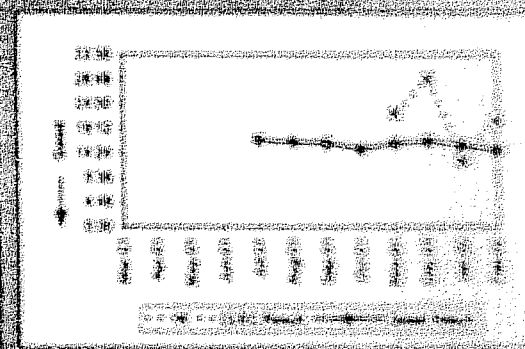
All Troubles Cleared within 48 hours (Percent) (MR-4B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01					46508	48783	95.34%		
Aug-01					47530	49572	95.88%		
Sep-01					35404	37126	95.36%		
Oct-01					34434	35660	96.56%		
Nov-01	5	5	100.00%	0.00%	32191	33502	96.09%	-0.45	-1.27
Dec-01	7	8	87.50%	33.07%	29041	30397	95.54%	-0.93	-0.43
Jan-02	4	4	100.00%	0.00%	26537	27540	96.36%	-0.39	-0.24
Feb-02	1	1	100.00%	0.00%	22963	23833	97.07%	-0.17	-0.11



Mean Time to Restore (Hours:Minutes) (MR-6B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01					830938:42	48783	17:03		
Aug-01					824847:58	49572	16:38		
Sep-01					609397:08	37126	16:25		
Oct-01					545078:48	35660	15:17		
Nov-01	111:30	5	22:18	15:40	549404:12	33502	16:24	3.72	5.26
Dec-01	232:41	8	29:05	16:00	510713:14	30397	16:48	3.72	5.28
Jan-02	51:50	4	12:58	10:25	439996:54	27540	15:59	-0.34	-0.12
Feb-02	20:49	1	20:49		355533:41	23833	15:02	3.72	1.56



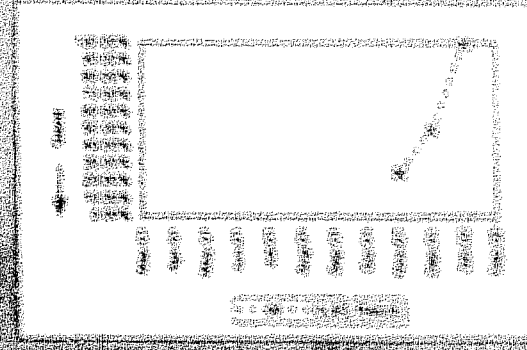
Checklist #4 - Line Sharing Repair

Repair Repeat Report Rate (Percent) (MR-7B) -- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	2	5	40.00%	0.00%
Dec-01	4	8	50.00%	0.00%
Jan-02	3	5	60.00%	0.00%
Feb-02	1	1	100.00%	0.00%

Repair Repeat Report Rate (Percent) (MR-7B) -- Dispatches Outside MSAs

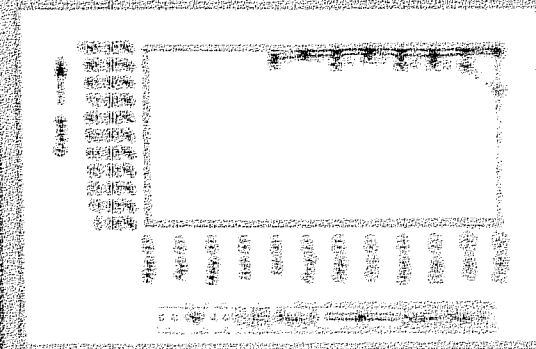
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	1	4	25.00%	0.00%
Dec-01	1	2	50.00%	0.00%
Jan-02	1	1	100.00%	0.00%
Feb-02				



Qwest [illegible] - Line Sharing Repair

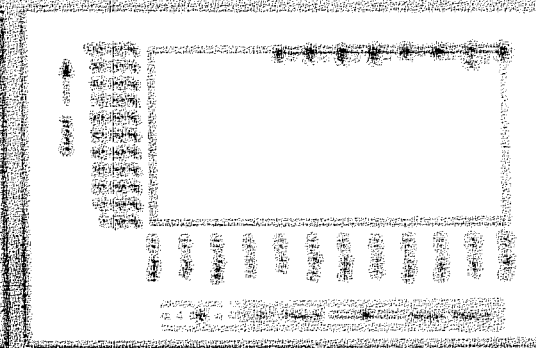
Out of Service Cleared within 24 hours (Percent) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Std Dev	Parity Stat
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01	32	35	91.43%	27.95%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	29	30	96.67%	17.95%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	19	21	90.48%	29.35%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	18	19	94.74%	22.33%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	28	31	90.32%	29.57%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	19	21	90.48%	29.35%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	33	37	89.19%	31.05%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	3	4	75.00%	43.30%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



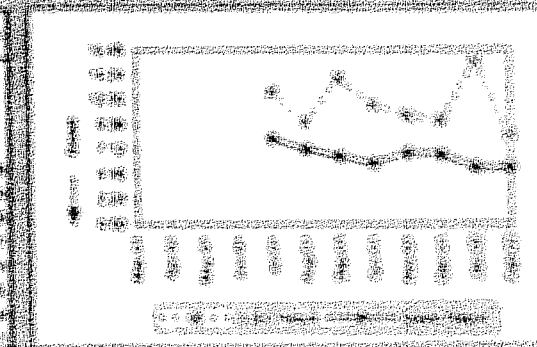
All Troubles Cleared within 48 hours (Percent) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Std Dev	Parity Stat
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01	157	164	95.73%	20.21%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	160	168	95.24%	21.30%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	85	90	94.44%	22.91%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	86	91	94.51%	22.79%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	154	158	97.47%	15.71%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	90	92	97.83%	14.58%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	142	154	92.21%	26.80%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	101	105	96.19%	19.14%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Mean Time to Restore (Hours:Minutes) [illegible]

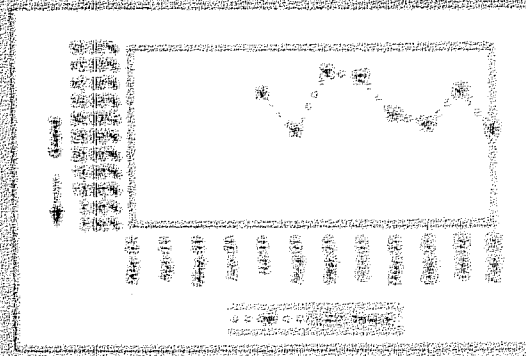
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Std Dev	Parity Stat
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01	2091:49	164	12:43	29:19	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	1660:01	168	9:53	15:41	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	1267:59	90	14:05	25:31	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	1046:18	91	11:30	20:13	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	1658:00	158	10:30	13:06	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	925:21	92	10:03	16:29	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	2418:17	154	15:41	31:07	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	902:43	105	8:36	13:12	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #4 - Line Sharing Repair

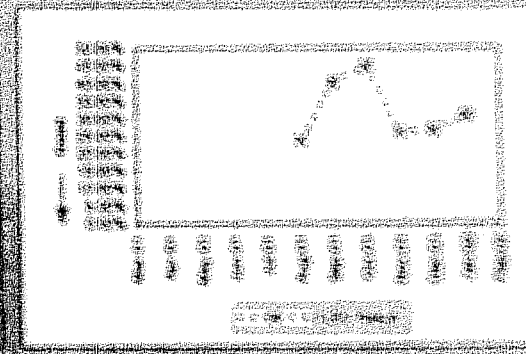
Repair Repeat Report Rate (Percent) (MR-7C) – No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	61	164	37.20%	48.33%
Aug-01	45	168	26.79%	44.28%
Sep-01	39	90	43.33%	49.55%
Oct-01	38	91	41.76%	49.32%
Nov-01	49	158	31.01%	46.25%
Dec-01	26	92	28.26%	45.03%
Jan-02	58	154	37.66%	48.45%
Feb-02	28	105	26.67%	44.22%



Repair Repeat Report Rate (Percent) (MR-7C) – No Dispatches

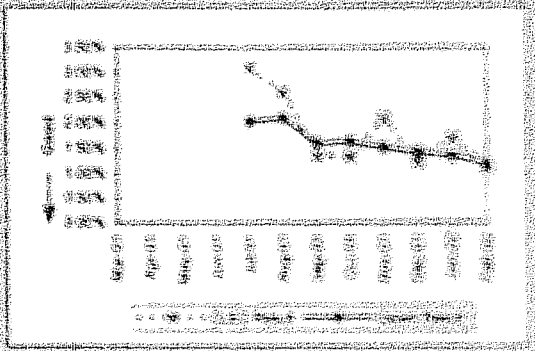
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	23	96	20.96%	42.68%
Sep-01	17	42	40.48%	49.06%
Oct-01	18	40	45.00%	49.75%
Nov-01	24	91	26.37%	44.07%
Dec-01	10	37	27.03%	44.41%
Jan-02	24	77	31.17%	46.32%
Feb-02				



Checklist #4 - Line Sharing Repair

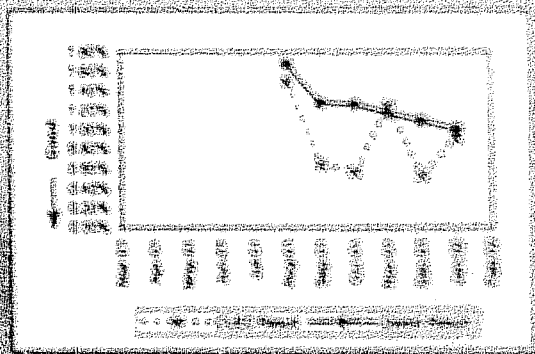
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01	182	5893	3.09%	17.30%	291648	14395514	2.03%	[illegible]	[illegible]
Aug-01	189	7266	2.60%	15.92%	299080	14314198	2.09%	[illegible]	[illegible]
Sep-01	106	7839	1.35%	11.55%	228220	14285037	1.60%	[illegible]	[illegible]
Oct-01	112	8379	1.34%	11.48%	231495	14244813	1.63%	[illegible]	[illegible]
Nov-01	198	9508	2.08%	14.28%	214295	14182796	1.51%	[illegible]	[illegible]
Dec-01	130	10507	1.24%	11.05%	199069	14128888	1.41%	[illegible]	[illegible]
Jan-02	204	12083	1.69%	12.88%	189273	14064957	1.35%	[illegible]	[illegible]
Feb-02	154	13752	1.12%	10.52%	165159	14001703	1.18%	[illegible]	[illegible]



Trouble Rate (Percent) (MR-8*)

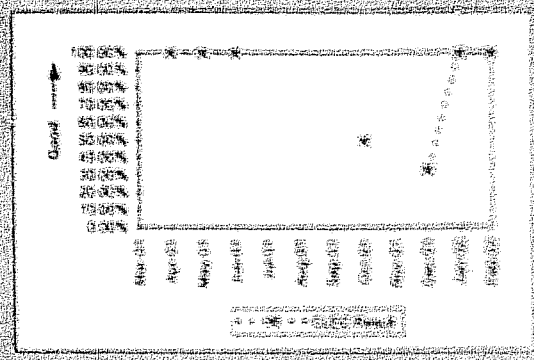
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	109	7266	1.50%	12.16%	240226	14314198	1.68%	[illegible]	[illegible]
Sep-01	51	7839	0.65%	8.04%	182627	14285037	1.29%	[illegible]	[illegible]
Oct-01	48	8379	0.57%	7.55%	179850	14244813	1.26%	[illegible]	[illegible]
Nov-01	119	9508	1.25%	11.12%	167097	14182796	1.18%	[illegible]	[illegible]
Dec-01	57	10507	0.54%	7.35%	154052	14128888	1.09%	[illegible]	[illegible]
Jan-02	111	12083	0.92%	9.54%	141952	14064957	1.01%	[illegible]	[illegible]
Feb-02									



Checklist #4 - Sub-Loop Unbundling Installation

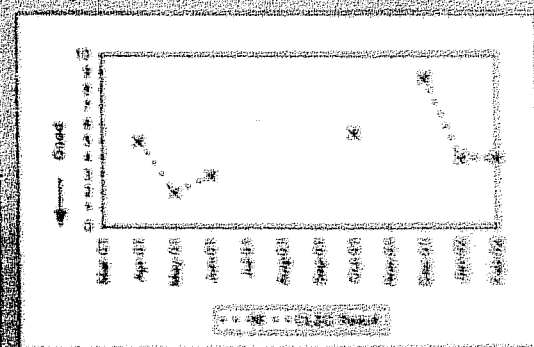
Installation Commitments Met (Percent) (OP-3A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01	1	1	100.00%	0.00%
May-01	2	2	100.00%	0.00%
Jun-01	1	1	100.00%	0.00%
Jul-01				
Aug-01				
Sep-01				
Oct-01	2	4	50.00%	50.00%
Nov-01				
Dec-01	1	3	33.33%	47.14%
Jan-02	1	1	100.00%	0.00%
Feb-02	1	1	100.00%	0.00%



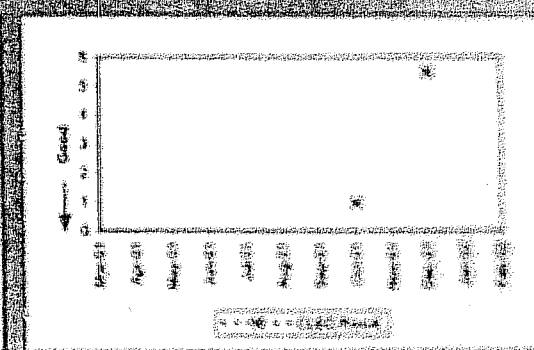
Installation Interval (Average Days) (OP-4A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01	5	1	5.00	
May-01	4	2	2.00	0.00
Jun-01	3	1	3.00	
Jul-01				
Aug-01				
Sep-01				
Oct-01	22	4	5.50	0.58
Nov-01				
Dec-01	26	3	8.67	3.21
Jan-02	4	1	4.00	
Feb-02	4	1	4.00	



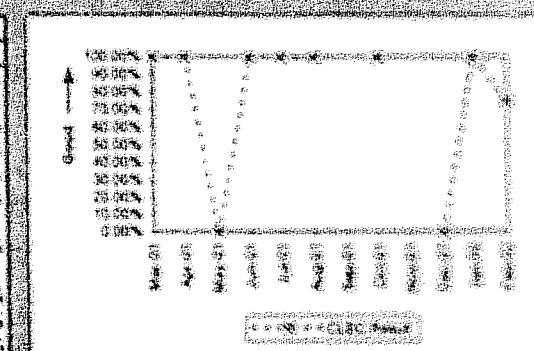
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01	2	2	1.00	0.00
Nov-01				
Dec-01	11	2	5.50	0.71
Jan-02				
Feb-02				



Installation Commitments Met (Percent) (OP-3B)-- Dispatches Outside MSAs

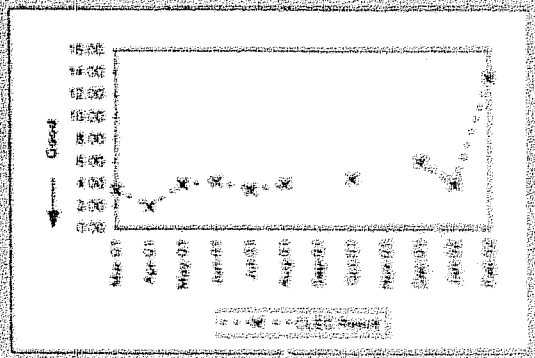
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	2	2	100.00%	0.00%
Apr-01	1	1	100.00%	0.00%
May-01	0	1	0.00%	0.00%
Jun-01	8	8	100.00%	0.00%
Jul-01	4	4	100.00%	0.00%
Aug-01	4	4	100.00%	0.00%
Sep-01				
Oct-01	2	2	100.00%	0.00%
Nov-01				
Dec-01	0	1	0.00%	0.00%
Jan-02	3	3	100.00%	0.00%
Feb-02	3	4	75.00%	43.30%



Checklist #4 - Sub-Loop Unbundling Installation

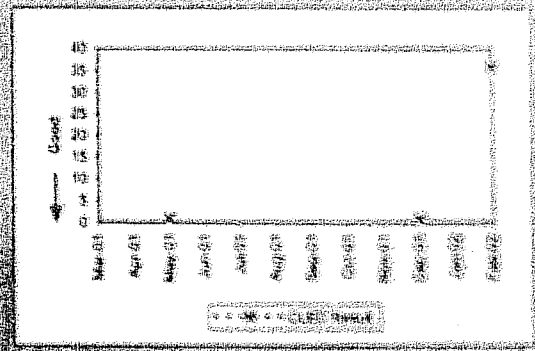
Installation Interval (Average Days) (OP-4B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	7	2	3.50	2.12
Apr-01	2	1	2.00	
May-01	4	1	4.00	
Jun-01	34	8	4.25	2.05
Jul-01	14	4	3.50	1.00
Aug-01	16	4	4.00	1.15
Sep-01				
Oct-01	9	2	4.50	0.71
Nov-01				
Dec-01	6	1	6.00	
Jan-02	12	3	4.00	0.00
Feb-02	54	4	13.50	20.34



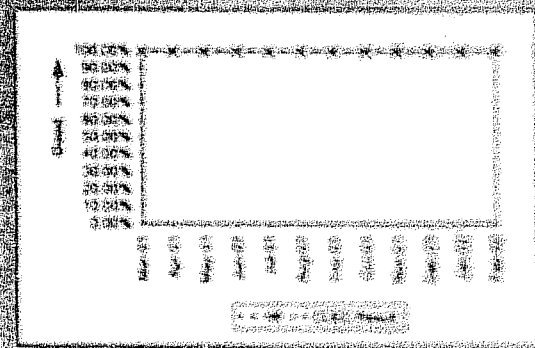
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01	1	1	1.00	
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	1	1	1.00	
Jan-02				
Feb-02	36	1	36.00	



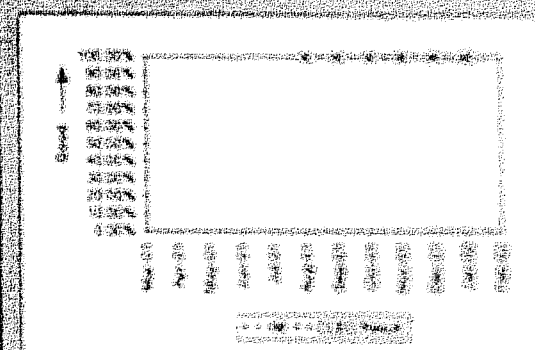
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	4	4	100.00%	0.00%
Apr-01	2	2	100.00%	0.00%
May-01	3	3	100.00%	0.00%
Jun-01	6	6	100.00%	0.00%
Jul-01	7	7	100.00%	0.00%
Aug-01	4	4	100.00%	0.00%
Sep-01	2	2	100.00%	0.00%
Oct-01	3	3	100.00%	0.00%
Nov-01	3	3	100.00%	0.00%
Dec-01	2	2	100.00%	0.00%
Jan-02	4	4	100.00%	0.00%
Feb-02	5	5	100.00%	0.00%



New Service Installation Quality (Percent) (OP-5*)

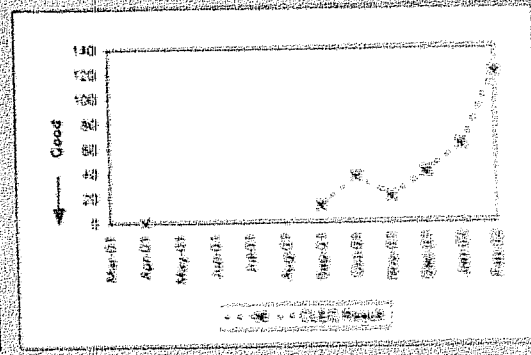
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	4	4	100.00%	0.00%
Sep-01	2	2	100.00%	0.00%
Oct-01	3	3	100.00%	0.00%
Nov-01	3	3	100.00%	0.00%
Dec-01	2	2	100.00%	0.00%
Jan-02	4	4	100.00%	0.00%
Feb-02				



Checklist #4 - Sub-Loop Unbundling Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

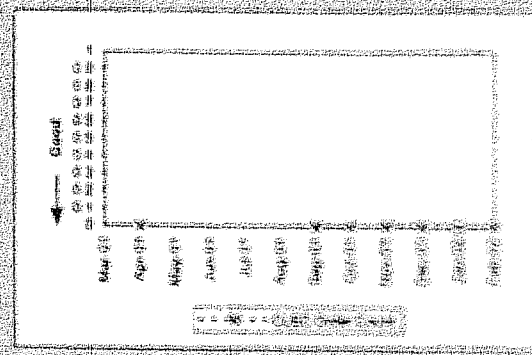
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01	0	1	0.00	
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	14	1	14.00	
Oct-01	37	1	37.00	
Nov-01	62	3	20.67	32.33
Dec-01	80	2	40.00	53.74
Jan-02	124	2	62.00	53.74
Feb-02	120	1	120.00	



Checklist #4 - Sub-Loop Unbundling Installation

Count of Pending Orders Delayed for Facilities Reasons Sub-Loop Unbundling (OP-158)

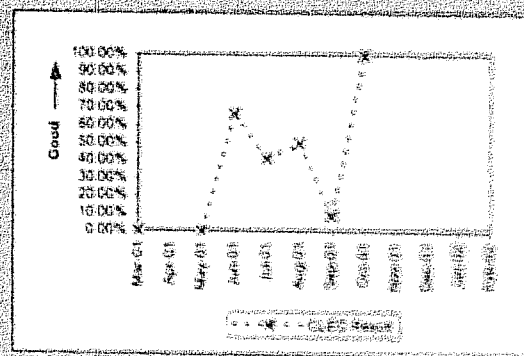
Date	CLEC Order Count
Mar-01	
Apr-01	0
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	0
Oct-01	0
Nov-01	0
Dec-01	0
Jan-02	0
Feb-02	0



Checklist #4 - Dark Fiber - Loop Installation

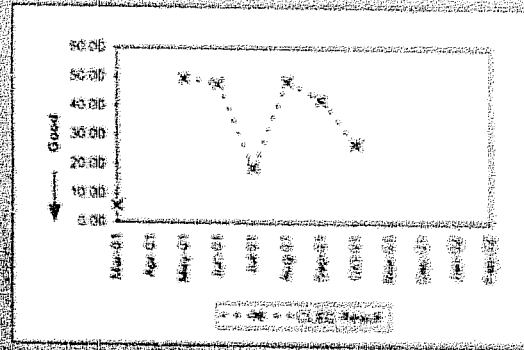
Installation Commitments Met (Percent) (OP-3D)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	0	2	0.00%	0.00%
Apr-01				
May-01	0	4	0.00%	0.00%
Jun-01	4	6	66.67%	47.14%
Jul-01	12	29	41.38%	49.25%
Aug-01	2	4	50.00%	50.00%
Sep-01	7	80	8.75%	28.26%
Oct-01	4	4	100.00%	0.00%
Nov-01				
Dec-01				
Jan-02				
Feb-02				



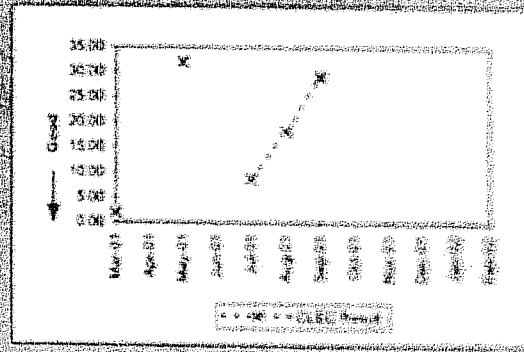
Installation Interval (Average Days) (OP-4D)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	12	2	6.00	0.00
Apr-01				
May-01	199	4	49.75	0.50
Jun-01	288	6	48.00	22.29
Jul-01	556	29	19.17	5.74
Aug-01	195	4	48.75	39.20
Sep-01	3386	80	42.32	15.20
Oct-01	108	4	27.00	0.00
Nov-01				
Dec-01				
Jan-02				
Feb-02				



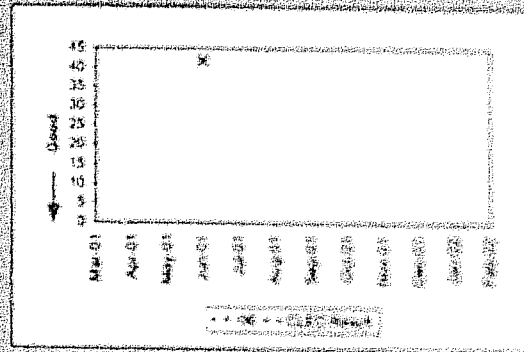
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	4	2	2.00	0.00
Apr-01				
May-01	128	4	32.00	0.00
Jun-01				
Jul-01	151	17	8.88	8.49
Aug-01	37	2	18.50	19.09
Sep-01	2134	73	29.23	10.18
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



Delayed Days for Facility Reasons (Average Days) (OP-6B-4)-- Interval Zone One

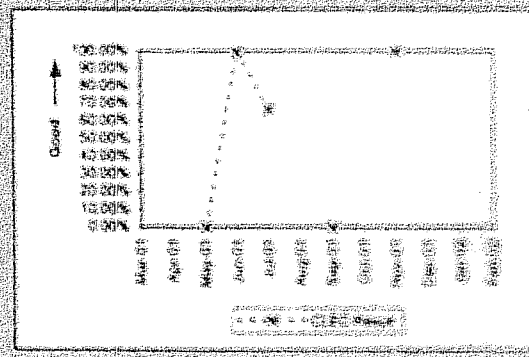
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01	84	2	42.00	0.00
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



Checklist #4 - Dark Fiber - Loop Installation

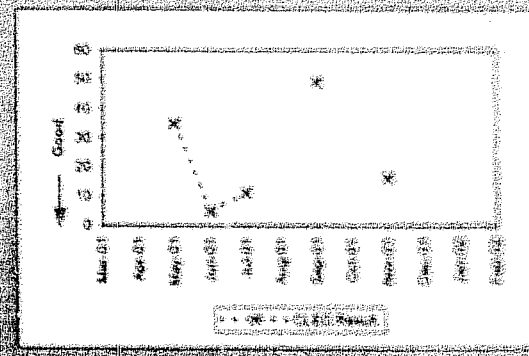
Installation Commitments Met (Percent) (OP-3E)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01	0	2	0.00%	0.00%
Jun-01	1	1	100.00%	0.00%
Jul-01	2	3	66.67%	47.14%
Aug-01				
Sep-01	0	5	0.00%	0.00%
Oct-01				
Nov-01	4	4	100.00%	0.00%
Dec-01				
Jan-02				
Feb-02				



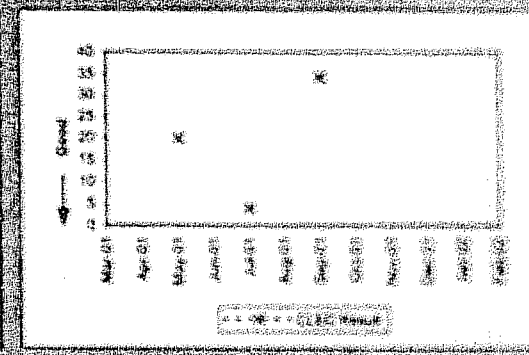
Installation Interval (Average Days) (OP-4E)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01	70	2	35.00	0.00
Jun-01	5	1	5.00	
Jul-01	34	3	11.33	9.87
Aug-01				
Sep-01	246	5	49.20	1.30
Oct-01				
Nov-01	66	4	16.50	3.00
Dec-01				
Jan-02				
Feb-02				



Delayed Days for Non-Facility Reasons (Average Days) (CP-6A-5)-- Interval Zone Two

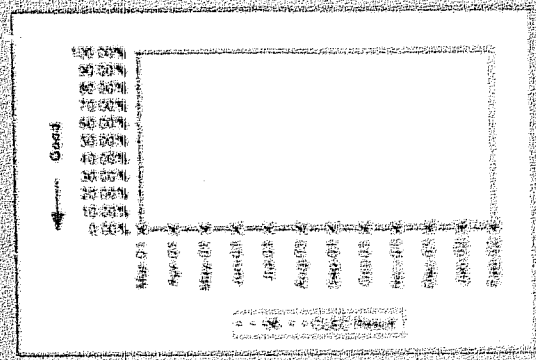
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01	40	2	20.00	0.00
Jun-01				
Jul-01	4	1	4.00	
Aug-01				
Sep-01	171	5	34.20	3.49
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



Checklist #4 - Dark Fiber - Loop Repair

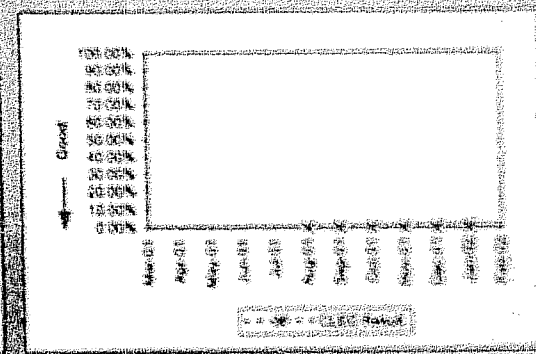
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	0	51	0.00%	0.00%
Apr-01	0	51	0.00%	0.00%
May-01	0	53	0.00%	0.00%
Jun-01	0	62	0.00%	0.00%
Jul-01	0	69	0.00%	0.00%
Aug-01	0	73	0.00%	0.00%
Sep-01	0	81	0.00%	0.00%
Oct-01	0	63	0.00%	0.00%
Nov-01	0	66	0.00%	0.00%
Dec-01	0	66	0.00%	0.00%
Jan-02	0	64	0.00%	0.00%
Feb-02	0	68	0.00%	0.00%



Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

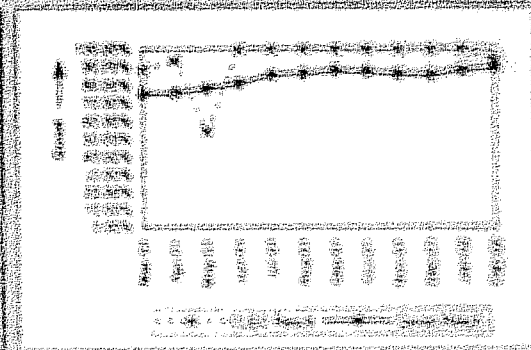
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	0	73	0.00%	0.00%
Sep-01	0	81	0.00%	0.00%
Oct-01	0	63	0.00%	0.00%
Nov-01	0	66	0.00%	0.00%
Dec-01	0	66	0.00%	0.00%
Jan-02	0	64	0.00%	0.00%
Feb-02				



Checklist #5 - Unbundled Transport (UDIT) DS1 Level [illegible]

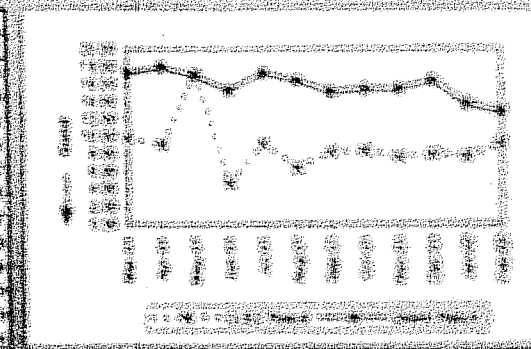
Installation Commitments Met (Percent) (OP-3D) - Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Stat	Parity Status
Mar-01	32	36	88.89%	2883	3315	86.97%	[illegible]	[illegible]
Apr-01	31	33	93.94%	2765	3049	90.70%	[illegible]	[illegible]
May-01	12	22	54.55%	2269	2911	78.21%	[illegible]	[illegible]
Jun-01	19	19	100.00%	2591	3195	81.10%	[illegible]	[illegible]
Jul-01	24	24	100.00%	3516	2943	85.43%	[illegible]	[illegible]
Aug-01	25	25	100.00%	2963	3432	86.33%	[illegible]	[illegible]
Sep-01	26	26	100.00%	2862	3251	88.03%	[illegible]	[illegible]
Oct-01	6	6	100.00%	3120	3511	88.87%	[illegible]	[illegible]
Nov-01	6	6	100.00%	2809	3059	91.82%	[illegible]	[illegible]
Dec-01	13	13	100.00%	2612	3054	85.53%	[illegible]	[illegible]
Jan-02	17	17	100.00%	3414	3864	88.35%	[illegible]	[illegible]
Feb-02	34	36	94.44%	3253	3635	89.49%	[illegible]	[illegible]



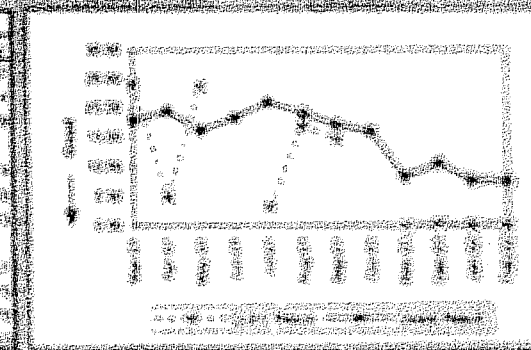
Installation Interval (Average Days) (OP-4D) - Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Stat	Parity Status
Mar-01	356	36	9.89	65606	3733	17.58	[illegible]	[illegible]
Apr-01	301	33	9.12	65455	3627	18.05	[illegible]	[illegible]
May-01	380	22	17.27	49583	2962	16.95	[illegible]	[illegible]
Jun-01	89	19	4.68	48832	3173	15.39	[illegible]	[illegible]
Jul-01	831	90	9.23	73508	4284	17.16	[illegible]	[illegible]
Aug-01	264	41	6.44	75695	4664	16.23	[illegible]	[illegible]
Sep-01	462	56	8.25	56955	4019	15.16	[illegible]	[illegible]
Oct-01	160	19	8.42	79723	5160	15.45	[illegible]	[illegible]
Nov-01	130	17	7.65	68715	4413	15.44	[illegible]	[illegible]
Dec-01	606	76	7.97	63495	3865	16.43	[illegible]	[illegible]
Jan-02	379	49	7.73	64397	4699	13.71	[illegible]	[illegible]
Feb-02	821	89	9.22	56294	4351	12.93	[illegible]	[illegible]



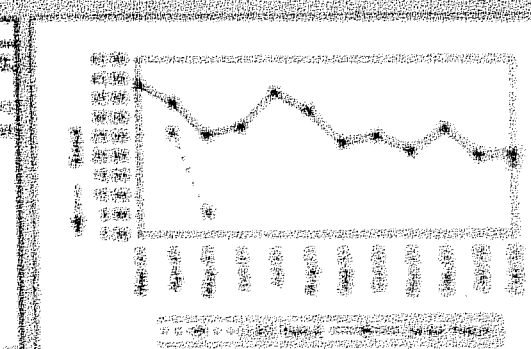
Delayed Days for Non-Facility Reasons (Average Days) (OP-4A) - Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Stat	Parity Status
Mar-01	96	4	24.00	11724	658	17.82	[illegible]	[illegible]
Apr-01	5	1	5.00	12579	648	19.41	[illegible]	[illegible]
May-01	190	8	23.75	6631	633	10.47	[illegible]	[illegible]
Jun-01				7788	475	16.39		
Jul-01	40	12	3.33	17222	821	20.98	[illegible]	[illegible]
Aug-01	17	1	17.00	15908	834	19.08	[illegible]	[illegible]
Sep-01	44	3	14.67	12179	711	17.13	[illegible]	[illegible]
Oct-01				14313	895	15.99		
Nov-01	0	11	0.00	13063	5398	2.42	[illegible]	[illegible]
Dec-01	21	63	0.33	14566	5187	10.52	[illegible]	[illegible]
Jan-02	2	32	0.06	9748	5264	1.85	[illegible]	[illegible]
Feb-02	2	53	0.04	8133	1455	5.59	[illegible]	[illegible]



Delayed Days for Facility Reasons (Average Days) (OP-4A) - Interval Zone One

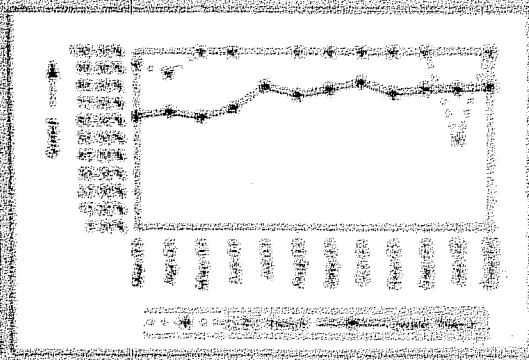
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Stat	Parity Status
Mar-01				15684	275	56.94		
Apr-01	26	1	26.00	7973	238	33.50	[illegible]	[illegible]
May-01	11	2	5.50	5335	209	25.53	[illegible]	[illegible]
Jun-01				4979	170	29.29		
Jul-01				5108	142	35.97		
Aug-01				4447	131	33.96		
Sep-01				2320	95	24.42		
Oct-01				2744	126	21.77		
Nov-01				2963	139	21.32		
Dec-01				3168	115	27.54		
Jan-02				2376	118	20.14		
Feb-02	36	2	18.00	700	94	7.45	[illegible]	[illegible]



Checklist #5 - Unbundled Transport (UDCT) DS1 Level [illegible]

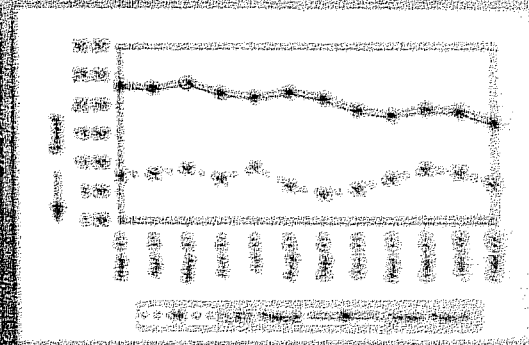
Installation Commitments Met (Percent) (OP-3E) - Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Wilc Z Scr	Parity Score
Mar-01	12	13	92.31%	1252	2008	62.91%	[illegible]	[illegible]
Apr-01	7	8	87.50%	1089	1573	69.09%	[illegible]	[illegible]
May-01	6	6	100.00%	901	1451	62.10%	[illegible]	[illegible]
Jun-01	6	6	100.00%	1215	1809	67.16%	[illegible]	[illegible]
Jul-01				1317	1851	71.17%		
Aug-01	16	16	100.00%	1226	1634	75.03%	[illegible]	[illegible]
Sep-01	27	27	100.00%	1135	1443	78.65%	[illegible]	[illegible]
Oct-01	10	10	100.00%	1536	[illegible]	82.67%	[illegible]	[illegible]
Nov-01	1	1	100.00%	1517	[illegible]	78.08%	[illegible]	[illegible]
Dec-01	3	3	100.00%	1064	[illegible]	78.30%	[illegible]	[illegible]
Jan-02	1	2	50.00%	1373	[illegible]	74.41%	[illegible]	[illegible]
Feb-02	5	5	100.00%	1475	[illegible]	[illegible]	[illegible]	[illegible]



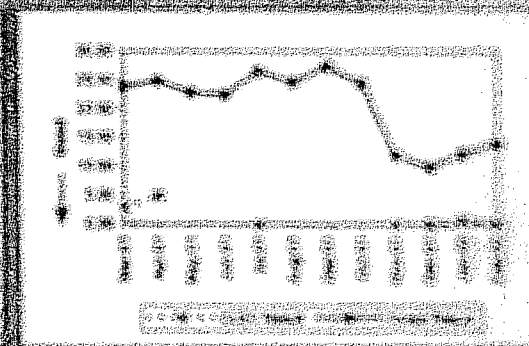
Installation Interval (Average Days) (OP-4E) - Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Wilc Z Scr	Parity Score
Mar-01	102	13	7.85	46344	1994	23.24	[illegible]	[illegible]
Apr-01	66	8	8.25	37517	1637	22.92	[illegible]	[illegible]
May-01	55	6	9.17	34031	1429	23.81	[illegible]	[illegible]
Jun-01	44	6	7.33	39557	1791	22.09	[illegible]	[illegible]
Jul-01	47	5	9.40	52763	2487	21.22	[illegible]	[illegible]
Aug-01	104	17	6.12	58572	2537	23.09	[illegible]	[illegible]
Sep-01	142	30	4.73	44821	2105	21.30	[illegible]	[illegible]
Oct-01	80	14	5.71	50939	2546	19.99	[illegible]	[illegible]
Nov-01	52	7	7.43	50135	2733	18.35	[illegible]	[illegible]
Dec-01	164	18	9.11	46511	2405	19.34	[illegible]	[illegible]
Jan-02	50	6	8.33	44271	2346	18.87	[illegible]	[illegible]
Feb-02	38	6	6.33	37972	2229	17.03	[illegible]	[illegible]



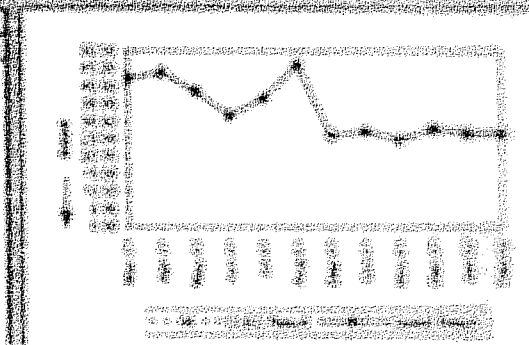
Delayed Days for Non-Facility Reasons (Average Days) (OP-5E) - Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Wilc Z Scr	Parity Score
Mar-01	3	1	3.00	13334	557	23.94	[illegible]	[illegible]
Apr-01	5	1	5.00	11660	475	24.56	[illegible]	[illegible]
May-01				9271	402	23.06		
Jun-01				9733	433	22.48		
Jul-01	0	4	0.00	16378	617	26.56	[illegible]	[illegible]
Aug-01				17827	733	24.33		
Sep-01				15360	560	27.43		
Oct-01				15043	615	24.46		
Nov-01	0	6	0.00	13683	1149	11.91	[illegible]	[illegible]
Dec-01	0	15	0.00	10127	1026	9.87	[illegible]	[illegible]
Jan-02	4	5	0.80	11346	926	12.25	[illegible]	[illegible]
Feb-02	0	1	0.00	10522	1515	6.94	[illegible]	[illegible]



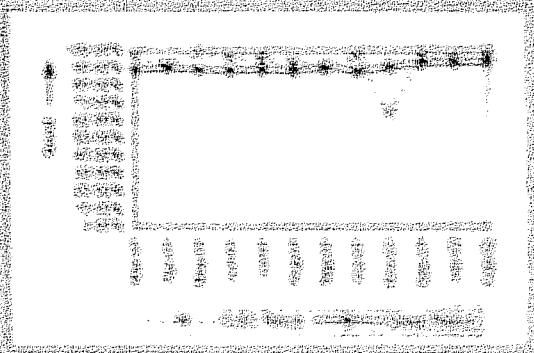
Delayed Days for Facility Reasons (Average Days) (OP-5E) - Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Wilc Z Scr	Parity Score
Mar-01				7918	187	42.34		
Apr-01				4750	108	43.98		
May-01				5643	115	49.07		
Jun-01				5128	151	33.95		
Jul-01				3457	94	36.78		
Aug-01				5363	118	45.11		
Sep-01				2069	80	25.86		
Oct-01				2297	84	27.36		
Nov-01				2528	113	22.37		
Dec-01				1941	89	21.81		
Jan-02				2553	95	26.87		
Feb-02				1394	53	26.30		



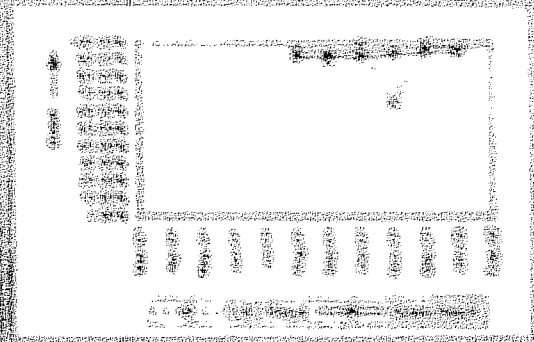
New Service Installation Quality (Percent) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	50	51	98.04%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	66	72	91.67%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	83	83	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	68	70	97.14%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	65	68	95.59%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	72	77	93.51%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	65	72	90.28%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	59	60	98.33%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	19	29	65.52%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	58	59	98.31%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	72	75	96.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	74	75	98.67%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



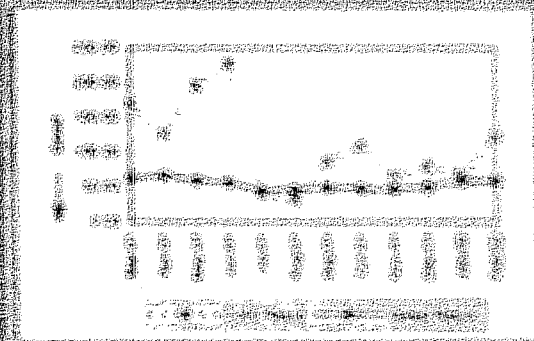
New Service Installation Quality [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	74	77	96.10%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	65	72	90.28%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	60	60	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	19	29	65.52%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	59	59	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	73	75	97.33%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02								



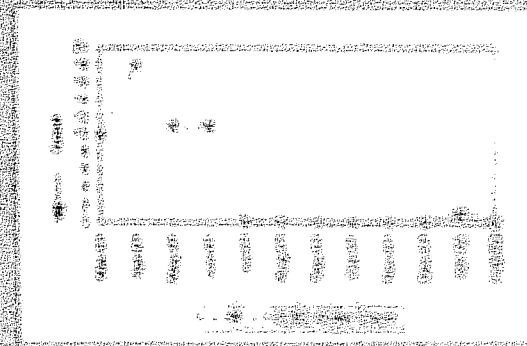
Interval for Pending Orders [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	2858	17	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	3294	26	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	3344	17	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	3411	15	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	205	5	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	98	3	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	88	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	111	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	136	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	162	3	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	206	3	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	246	3	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



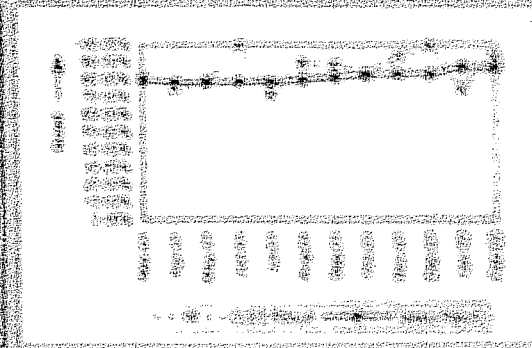
Checklist #9 - Unbundled Transport [illegible]

Count of Pending Orders Delayed for Facilities Reasons [illegible]
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



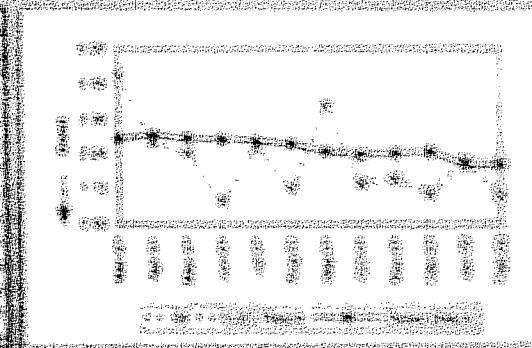
All Troubles Cleared within 4 hours

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Parity Gap	Parity Score
Mar-01	9	11	81.82%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	15	20	75.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	8	10	80.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	5	5	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	5	7	71.43%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	9	10	90.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	8	9	88.89%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	5	6	83.33%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	16	17	94.12%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	10	10	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	6	8	75.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	14	15	93.33%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



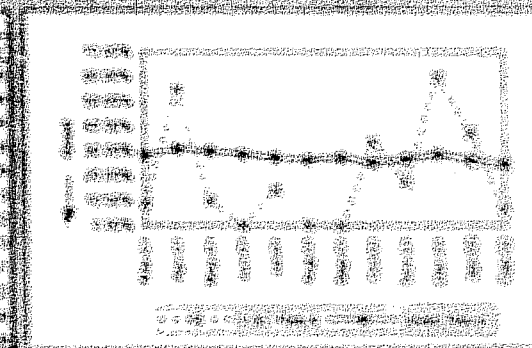
Mean Time to Restore

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Parity Gap	Parity Score
Mar-01	56:24	11	5:08	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	56:54	20	2:51	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	24:36	10	2:28	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	4:05	5	0:49	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	18:25	7	2:38	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	12:45	10	1:16	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	36:44	9	4:05	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	8:30	6	1:25	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	25:42	17	1:34	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	10:34	10	1:03	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	17:26	8	2:10	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	15:05	15	1:00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



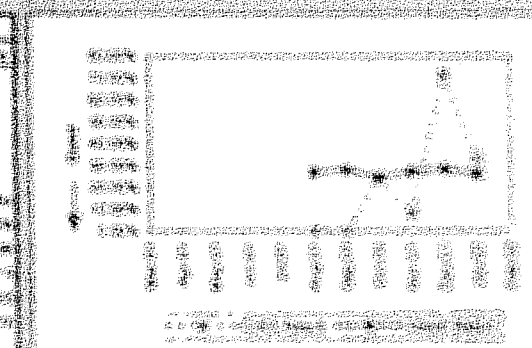
Repair Repeat Report Rate

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Parity Gap	Parity Score
Mar-01	1	11	9.09%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	11	20	55.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	1	10	10.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	0	5	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	1	7	14.29%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	0	10	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	0	9	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	2	6	33.33%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	3	17	17.65%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	5	10	50.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	3	8	37.50%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	1	15	6.67%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Repair Repeat Report Rate

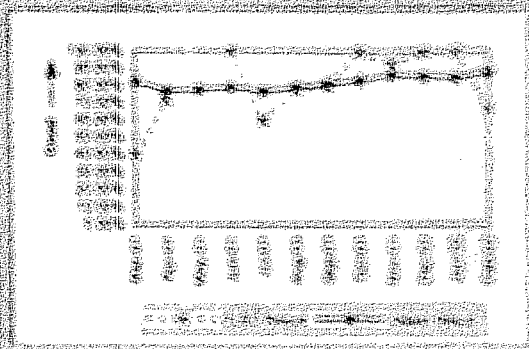
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Parity Gap	Parity Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	0	3	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	0	8	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	1	4	25.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	1	12	8.33%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	5	7	71.43%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	2	6	33.33%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02								



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Detail

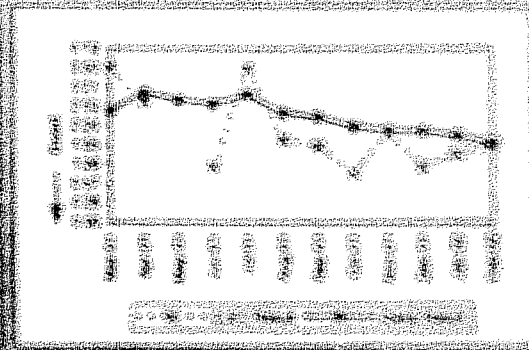
All Troubles Cleared within 4 Hours (Business Hours) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Mar-01	2	5	40.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	5	7	71.43%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	6	6	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	3	5	60.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	14	18	77.78%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	4	5	80.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	2	2	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	14	15	93.33%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	3	3	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	4	4	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	2	3	66.67%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



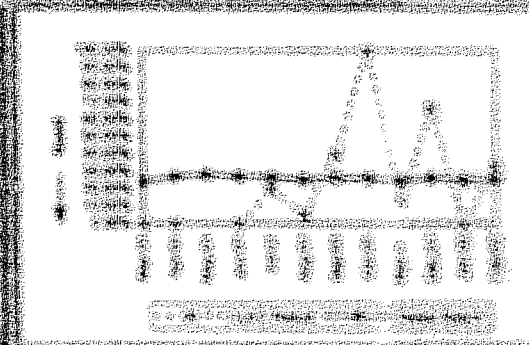
Mean Time to Restore (Hours:Minutes) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Mar-01	19:18	5	3:52	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	21:07	7	3:01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	8:25	6	1:24	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	19:16	5	3:51	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	37:25	18	2:05	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	9:34	5	1:55	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	2:30	2	1:15	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	33:29	15	2:14	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	4:13	3	1:24	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	6:54	4	1:44	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	5:56	3	1:59	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



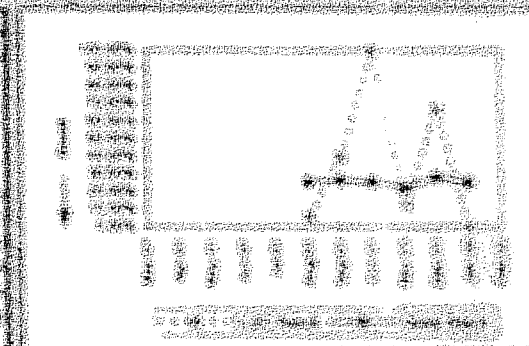
Repair Repeat Report Rate (Percent) [illegible]

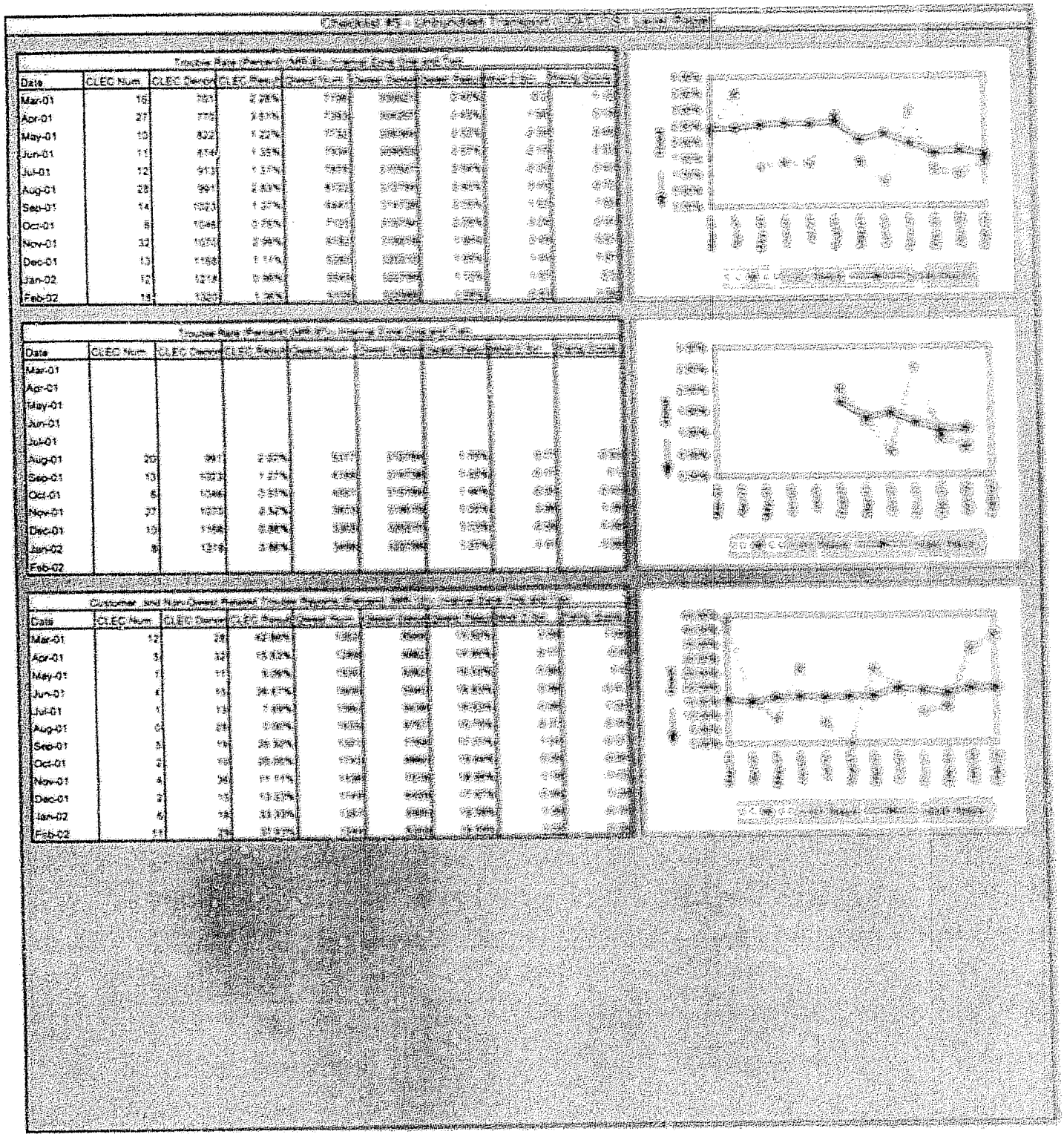
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Mar-01	0	5	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	0	7	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	0	6	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	1	5	20.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	1	18	5.56%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	2	5	40.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	2	2	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	2	15	13.33%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	2	3	66.67%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	0	4	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	1	3	33.33%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Repair Repeat Report Rate (Percent) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	1	17	5.88%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	2	5	40.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	2	2	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	2	15	13.33%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	2	3	66.67%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	0	2	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02								





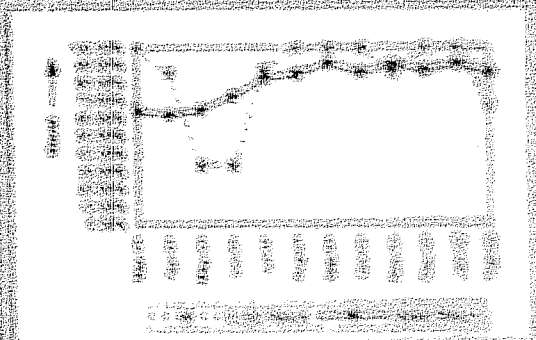
Date	CLEC Num	CLEC Denom	CLEC Rate	Qwest Num	Qwest Denom	Qwest Rate	[illegible]	[illegible]
Mar-01	16	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	27	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	10	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	11	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	12	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	28	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	14	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	8	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	32	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	13	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	12	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	13	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

Date	CLEC Num	CLEC Denom	CLEC Rate	Qwest Num	Qwest Denom	Qwest Rate	[illegible]	[illegible]
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	20	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	13	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	6	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	27	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	13	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	8	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02								

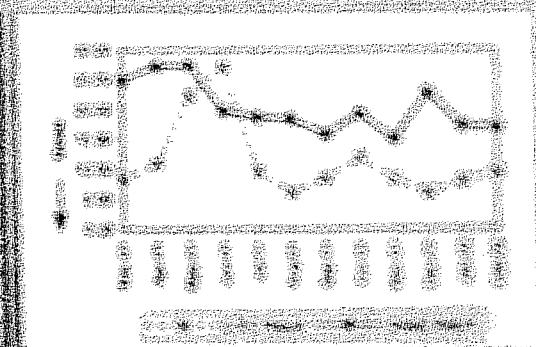
Date	CLEC Num	CLEC Denom	CLEC Rate	Qwest Num	Qwest Denom	Qwest Rate	[illegible]	[illegible]
Mar-01	12	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	3	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	4	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	3	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	4	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	5	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	11	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

Checklist #5 - [illegible]

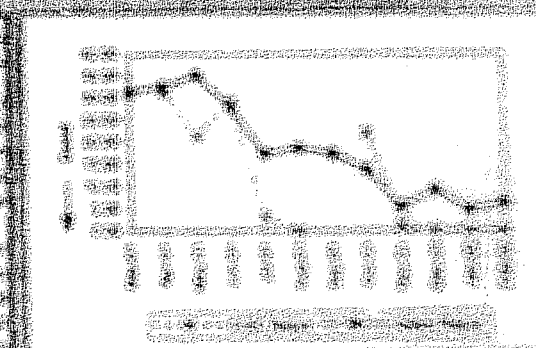
Date	CLEC Num	CLEC Denom	CLEC Perf	Qwest Num	Qwest Denom	Qwest Perf	[illegible]	[illegible]
Mar-01	14	14	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	12	14	85.71%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	3	9	33.33%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	3	9	33.33%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	7	8	87.50%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	13	13	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	5	5	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	6	6	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	6	7	85.71%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	21	21	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	12	12	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	2	3	66.67%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



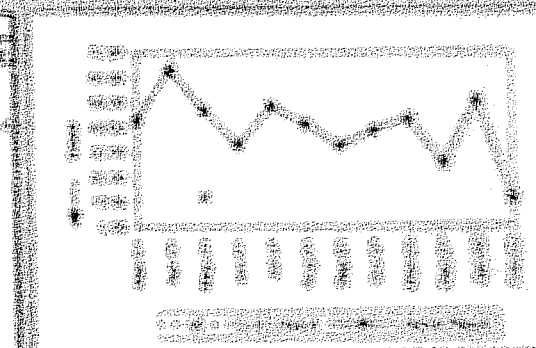
Date	CLEC Num	CLEC Denom	CLEC Perf	Qwest Num	Qwest Denom	Qwest Perf	[illegible]	[illegible]
Mar-01	117	14	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	155	14	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	262	9	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	245	9	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	225	23	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	174	28	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	145	17	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	274	23	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	303	34	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	175	28	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	236	29	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	159	17	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Date	CLEC Num	CLEC Denom	CLEC Perf	Qwest Num	Qwest Denom	Qwest Perf	[illegible]	[illegible]
Mar-01				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	60	3	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	107	5	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	174	6	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	53	4	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	0	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	23	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	45	3	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	0	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	0	13	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	0	12	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

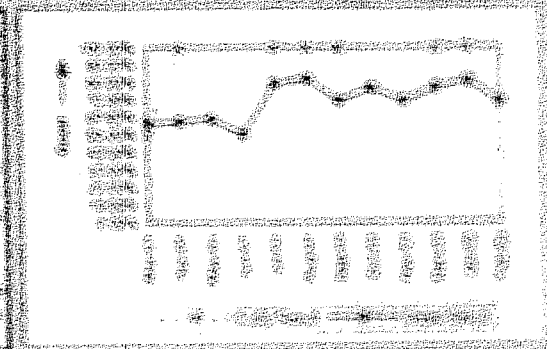


Date	CLEC Num	CLEC Denom	CLEC Perf	Qwest Num	Qwest Denom	Qwest Perf	[illegible]	[illegible]
Mar-01				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	12	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	12	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



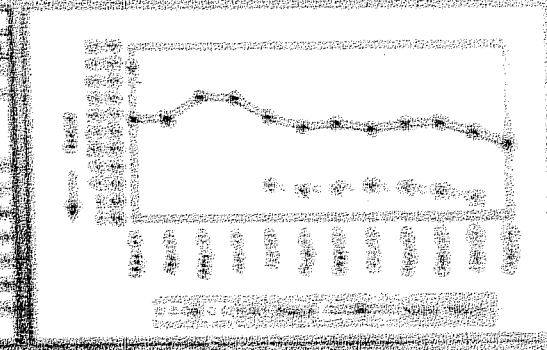
Installation Commitments Met Percent

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	1	2	50.00%
Apr-01	2	2	100.00%
May-01			
Jun-01			
Jul-01	1	1	100.00%
Aug-01	7	7	100.00%
Sep-01	2	2	100.00%
Oct-01			
Nov-01			
Dec-01	8	8	100.00%
Jan-02	2	2	100.00%
Feb-02			



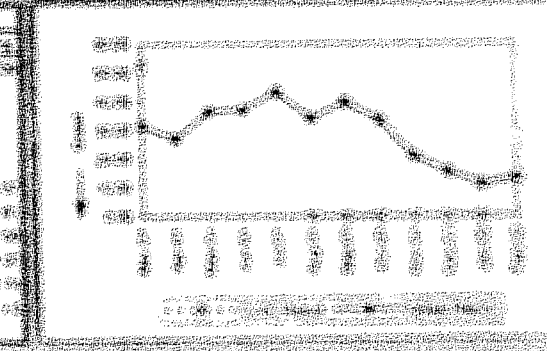
Installation Interval Average Days

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	88	2	44.00
Apr-01	57	2	28.50
May-01			
Jun-01			
Jul-01	19	2	9.50
Aug-01	95	12	7.92
Sep-01	68	8	8.50
Oct-01	9	1	9.00
Nov-01	17	2	8.50
Dec-01	94	13	7.23
Jan-02	15	3	5.33
Feb-02			



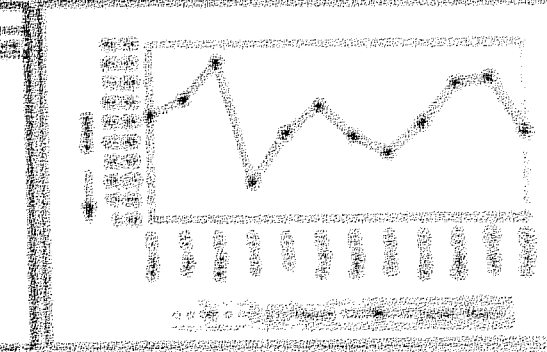
Delayed Days for Non-Facility Reasons Average Days

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	53	1	53.00
Apr-01			
May-01			
Jun-01			
Jul-01			
Aug-01	0	1	0.00
Sep-01	0	2	0.00
Oct-01	0	1	0.00
Nov-01	0	2	0.00
Dec-01	0	5	0.00
Jan-02	0	1	0.00
Feb-02			



Delayed Days for Facility Reasons Average Days

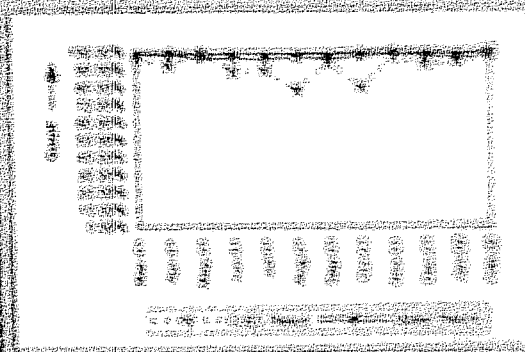
Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01			
Apr-01			
May-01			
Jun-01			
Jul-01			
Aug-01			
Sep-01			
Oct-01			
Nov-01			
Dec-01			
Jan-02			
Feb-02			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Loop Installation

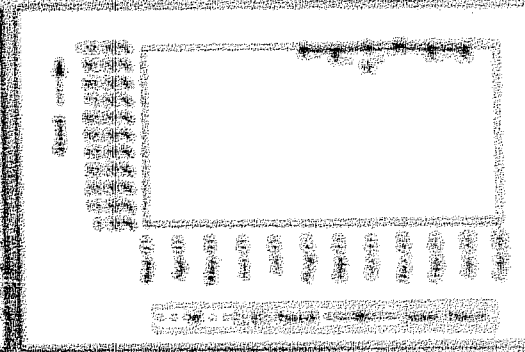
New Service Installation Quality (Percent) (OP-5) - Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Diff Z Score	Parity Score
Mar-01	30	31	96.77%	621	630	98.57%	[illegible]	[illegible]
Apr-01	38	41	92.68%	627	633	99.05%	[illegible]	[illegible]
May-01	33	33	100.00%	524	539	97.22%	[illegible]	[illegible]
Jun-01	24	27	88.89%	573	583	98.28%	[illegible]	[illegible]
Jul-01	26	29	89.66%	529	547	96.71%	[illegible]	[illegible]
Aug-01	26	33	78.79%	524	536	97.76%	[illegible]	[illegible]
Sep-01	31	33	93.94%	559	576	97.05%	[illegible]	[illegible]
Oct-01	20	25	80.00%	575	588	97.87%	[illegible]	[illegible]
Nov-01	30	31	96.77%	604	609	99.18%	[illegible]	[illegible]
Dec-01	37	40	92.50%	444	453	98.01%	[illegible]	[illegible]
Jan-02	35	37	94.59%	487	501	97.21%	[illegible]	[illegible]
Feb-02	25	25	100.00%	465	475	98.11%	[illegible]	[illegible]



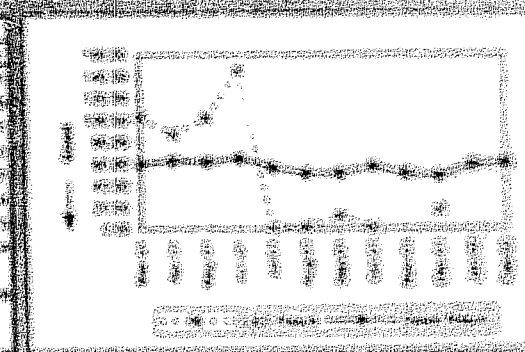
New Service Installation Quality (Percent) (OP-5) - Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Diff Z Score	Parity Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	32	33	96.97%	528	536	98.51%	[illegible]	[illegible]
Sep-01	31	33	93.94%	562	576	97.57%	[illegible]	[illegible]
Oct-01	22	25	88.00%	580	589	98.49%	[illegible]	[illegible]
Nov-01	31	31	100.00%	607	609	99.67%	[illegible]	[illegible]
Dec-01	38	40	95.00%	445	453	98.23%	[illegible]	[illegible]
Jan-02	35	37	94.59%	491	501	98.00%	[illegible]	[illegible]
Feb-02								



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-5)

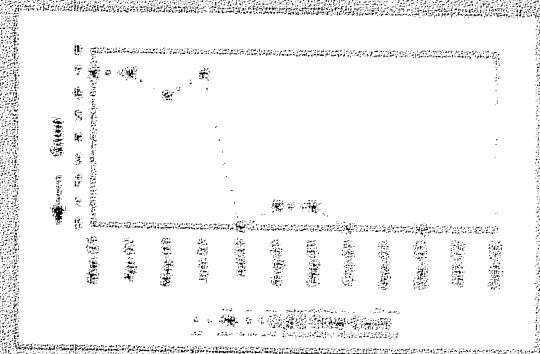
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Diff Z Score	Parity Score
Mar-01	1649	16	103.06	27154	451	60.21	[illegible]	[illegible]
Apr-01	1837	21	87.48	28537	473	60.33	[illegible]	[illegible]
May-01	2246	22	102.09	23329	373	62.57	[illegible]	[illegible]
Jun-01	2320	16	145.00	22204	341	65.11	[illegible]	[illegible]
Jul-01	2	2	1.00	19569	253	56.78	[illegible]	[illegible]
Aug-01	2	1	2.00	12341	234	51.88	[illegible]	[illegible]
Sep-01	24	2	12.00	12579	243	51.78	[illegible]	[illegible]
Oct-01	1	1	1.00	12902	223	57.88	[illegible]	[illegible]
Nov-01				11021	215	51.29		
Dec-01	18	1	18.00	11541	233	49.57	[illegible]	[illegible]
Jan-02				12429	236	52.68		
Feb-02				11798	231	51.11		



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Facilities

Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level (OR-1[illegible])

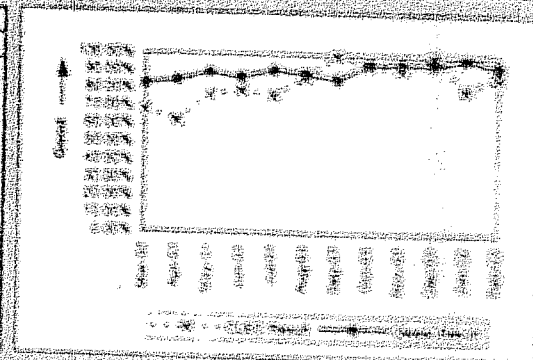
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

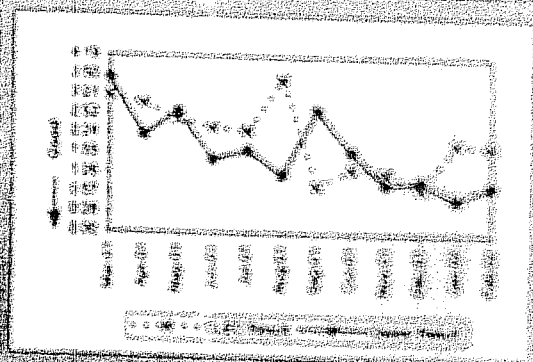
All Troubles Cleared within 4 hours (Percent) (MR-5A)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	13	19	68.42%	99	119	83.19%	1.45	-0.13
Apr-01	5	8	62.50%	81	95	85.26%	1.49	-0.1
May-01	10	13	76.92%	113	126	89.68%	1.28	-0.21
Jun-01	12	15	80.00%	107	123	86.99%	0.70	-0.66
Jul-01	10	13	76.92%	90	99	90.91%	1.38	-0.16
Aug-01	14	16	87.50%	101	113	89.38%	0.23	-0.85
Sep-01	9	9	100.00%	133	154	86.36%	-1.18	[illegible]
Oct-01	19	20	95.00%	128	135	94.81%	-0.03	-1.02
Nov-01	12	13	92.31%	121	127	95.28%	0.45	-0.73
Dec-01	17	17	100.00%	98	103	95.15%	-0.46	-1.52
Jan-02	13	16	81.25%	116	118	98.31%	2.84	0.84
Feb-02	15	17	88.24%	83	88	94.32%	0.85	-0.48



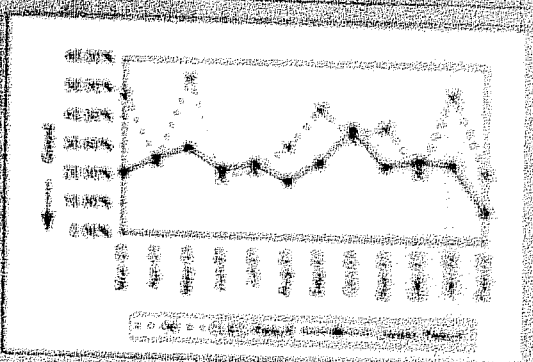
Mean Time to Restore (Hours:Minutes) (MR-6D)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	63:42	19	3:21	449:06	119	3:46	-0.21	-1.12
Apr-01	25:21	8	3:10	226:49	95	2:23	1.61	-0.11
May-01	36:07	13	2:47	371:24	126	2:57	-0.04	-1.02
Jun-01	38:26	15	2:34	221:10	123	1:48	1.21	-0.24
Jul-01	32:26	13	2:30	199:17	99	2:01	0.95	-0.41
Aug-01	60:07	16	3:45	161:41	113	1:25	1.23	-0.25
Sep-01	10:26	9	1:10	461:47	154	3:00	0.77	-0.47
Oct-01	31:39	20	1:35	270:13	135	2:00	-0.25	-1.18
Nov-01	19:30	13	1:30	154:42	127	1:13	1.19	-0.28
Dec-01	19:37	17	1:09	134:43	103	1:18	-0.32	-1.19
Jan-02	35:31	16	2:13	101:44	118	0:52	1.27	-0.23
Feb-02	36:16	17	2:08	106:00	88	1:12	1.03	-0.38



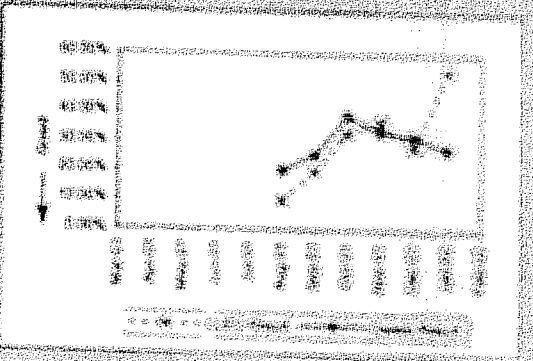
Repair Repeat Report Rate (Percent) (MR-7D)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	9	19	47.37%	25	119	21.01%	2.32	[illegible]
Apr-01	2	8	25.00%	25	95	26.32%	-0.08	-0.65
May-01	7	13	53.85%	38	126	30.16%	1.66	[illegible]
Jun-01	3	15	20.00%	28	123	22.76%	-0.24	[illegible]
Jul-01	3	13	23.08%	25	99	25.25%	-0.12	[illegible]
Aug-01	5	16	31.25%	22	113	19.47%	1.04	[illegible]
Sep-01	4	9	44.44%	40	154	25.97%	1.15	[illegible]
Oct-01	7	20	35.00%	51	135	37.78%	-0.24	-0.13
Nov-01	5	13	38.46%	32	127	25.20%	1	-0.39
Dec-01	4	17	23.53%	28	103	27.18%	-0.31	[illegible]
Jan-02	8	16	50.00%	31	118	26.27%	1.33	[illegible]
Feb-02	4	17	23.53%	9	88	10.23%	1.4	[illegible]



Repair Repeat Report Rate (Percent) (MR-7D*)-- Interval Zone One

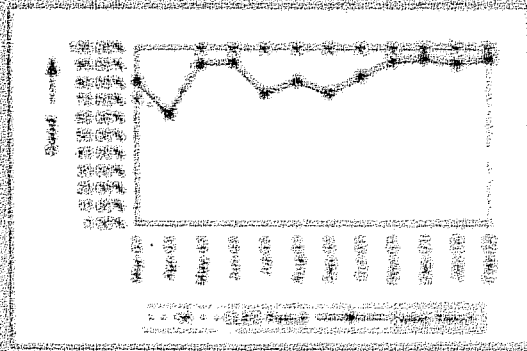
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	1	10	10.00%	14	69	20.29%	-0.78	-1.49
Sep-01	1	5	20.00%	24	93	25.81%	-0.29	-1.18
Oct-01	5	15	33.33%	27	69	39.13%	-0.42	-1.35
Nov-01	3	8	37.50%	23	68	33.82%	0.2	-0.84
Dec-01	4	14	28.57%	20	62	32.26%	-0.27	-1.19
Jan-02	6	11	54.55%	17	61	27.87%	1.66	[illegible]
Feb-02								



Checklist #5 - Unbundled Transport (UOIT) Above DS1 Level Reports

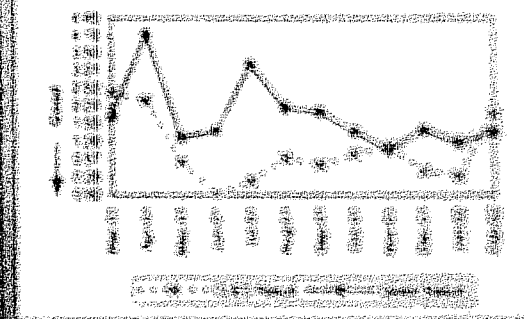
All Troubles Cleared within 4 hours (Percent) (MR-5B) -- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sig	Parity Score
Mar-01	5	7	71.43%	35	43	81.40%	[illegible]	[illegible]
Apr-01	5	8	62.50%	22	35	62.86%	[illegible]	[illegible]
May-01	3	3	100.00%	30	33	90.91%	[illegible]	[illegible]
Jun-01	1	1	100.00%	35	38	92.11%	[illegible]	[illegible]
Jul-01	1	1	100.00%	38	51	74.51%	[illegible]	[illegible]
Aug-01	8	8	100.00%	35	43	81.40%	[illegible]	[illegible]
Sep-01	1	1	100.00%	29	39	74.36%	[illegible]	[illegible]
Oct-01	4	4	100.00%	31	37	83.78%	[illegible]	[illegible]
Nov-01	2	2	100.00%	25	27	92.59%	[illegible]	[illegible]
Dec-01	2	2	100.00%	29	31	93.55%	[illegible]	[illegible]
Jan-02	2	2	100.00%	50	55	90.91%	[illegible]	[illegible]
Feb-02	3	3	100.00%	29	31	93.55%	[illegible]	[illegible]



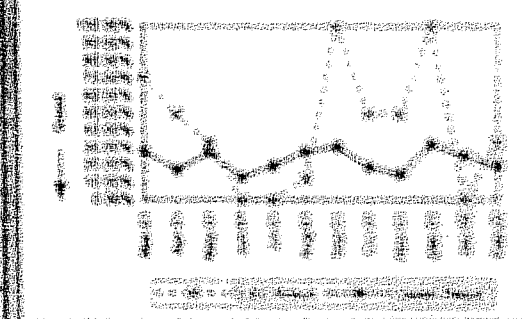
Mean Time to Restore (Hours:Minutes) (MR-6E) -- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sig	Parity Score
Mar-01	19:19	7	2:46	92:29	43	2:09	[illegible]	[illegible]
Apr-01	20:28	8	2:33	153:03	35	4:22	[illegible]	[illegible]
May-01	2:45	3	0:55	51:53	33	1:34	[illegible]	[illegible]
Jun-01	0:01	1	0:01	66:23	38	1:45	[illegible]	[illegible]
Jul-01	0:24	1	0:24	160:02	51	3:32	[illegible]	[illegible]
Aug-01	8:16	8	1:02	102:00	43	2:22	[illegible]	[illegible]
Sep-01	0:50	1	0:50	87:29	39	2:15	[illegible]	[illegible]
Oct-01	4:31	4	1:08	63:25	37	1:43	[illegible]	[illegible]
Nov-01	2:39	2	1:19	33:25	27	1:14	[illegible]	[illegible]
Dec-01	1:21	2	0:40	54:53	31	1:44	[illegible]	[illegible]
Jan-02	1:03	2	0:32	78:33	55	1:25	[illegible]	[illegible]
Feb-02	6:36	3	2:12	53:16	31	1:41	[illegible]	[illegible]



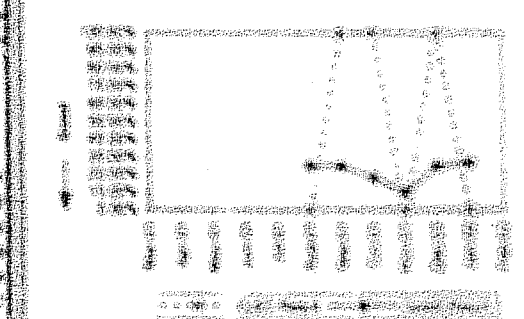
Repair Repeat Report Rate (Percent) (MR-7E) -- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sig	Parity Score
Mar-01	5	7	71.43%	12	43	27.91%	[illegible]	[illegible]
Apr-01	4	8	50.00%	6	35	17.14%	[illegible]	[illegible]
May-01	1	3	33.33%	9	33	27.27%	[illegible]	[illegible]
Jun-01	0	1	0.00%	5	38	13.16%	[illegible]	[illegible]
Jul-01	0	1	0.00%	10	51	19.61%	[illegible]	[illegible]
Aug-01	1	8	12.50%	12	43	27.91%	[illegible]	[illegible]
Sep-01	1	1	100.00%	12	39	30.77%	[illegible]	[illegible]
Oct-01	2	4	50.00%	7	37	18.92%	[illegible]	[illegible]
Nov-01	1	2	50.00%	4	27	14.81%	[illegible]	[illegible]
Dec-01	2	2	100.00%	10	31	32.26%	[illegible]	[illegible]
Jan-02	0	2	0.00%	14	55	25.45%	[illegible]	[illegible]
Feb-02	1	3	33.33%	5	31	16.13%	[illegible]	[illegible]



Repair Repeat Report Rate (Percent) (MR-7E) -- Interval Zone Two

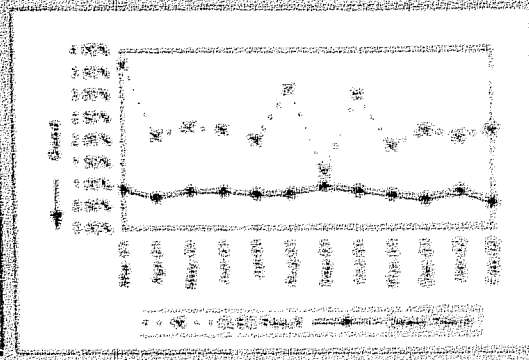
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sig	Parity Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	0	5	0.00%	9	36	25.00%	[illegible]	[illegible]
Sep-01	1	1	100.00%	7	15	46.67%	[illegible]	[illegible]
Oct-01	2	2	100.00%	4	32	12.50%	[illegible]	[illegible]
Nov-01	0	1	0.00%	1	10	10.00%	[illegible]	[illegible]
Dec-01	1	1	100.00%	4	16	25.00%	[illegible]	[illegible]
Jan-02	0	1	0.00%	9	33	27.27%	[illegible]	[illegible]
Feb-02								



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

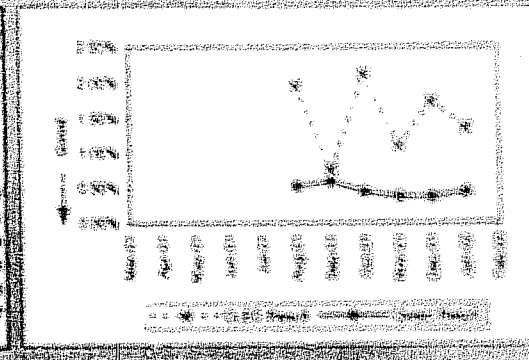
Trouble Rate (Percent) (MR-8)– Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	26	705	3.69%	162	18420	0.88%	7.84	[illegible]
Apr-01	16	763	2.10%	130	18724	0.69%	4.57	[illegible]
May-01	16	695	2.30%	159	18987	0.84%	4.15	[illegible]
Jun-01	16	716	2.23%	161	19342	0.83%	[illegible]	[illegible]
Jul-01	14	702	1.99%	150	19686	0.76%	3.69	[illegible]
Aug-01	24	764	3.14%	156	20036	0.78%	7.29	[illegible]
Sep-01	10	772	1.30%	193	20400	0.95%	0.93	[illegible]
Oct-01	24	797	3.01%	172	20591	0.84%	5.62	[illegible]
Nov-01	15	804	1.87%	154	20806	0.74%	3.65	[illegible]
Dec-01	19	859	2.21%	134	21020	0.64%	[illegible]	[illegible]
Jan-02	18	874	2.06%	173	21223	0.82%	[illegible]	[illegible]
Feb-02	20	914	2.19%	115	21400	0.54%	[illegible]	[illegible]



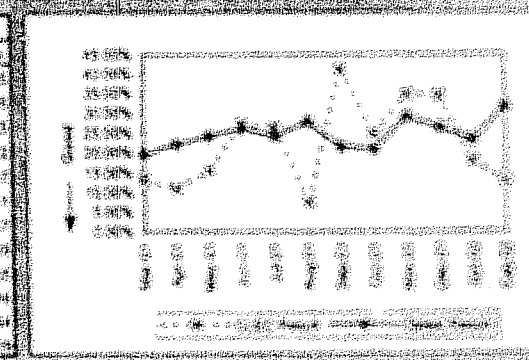
Trouble Rate (Percent) (MR-8*)– Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	15	764	1.96%	105	20036	0.52%	[illegible]	[illegible]
Sep-01	6	772	0.78%	121	20400	0.59%	[illegible]	[illegible]
Oct-01	17	797	2.13%	91	20591	0.44%	[illegible]	[illegible]
Nov-01	9	804	1.12%	78	20806	0.37%	3.39	[illegible]
Dec-01	15	859	1.75%	78	21020	0.37%	[illegible]	[illegible]
Jan-02	12	874	1.37%	94	21223	0.44%	[illegible]	[illegible]
Feb-02								



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)– Interval Zone One and Two

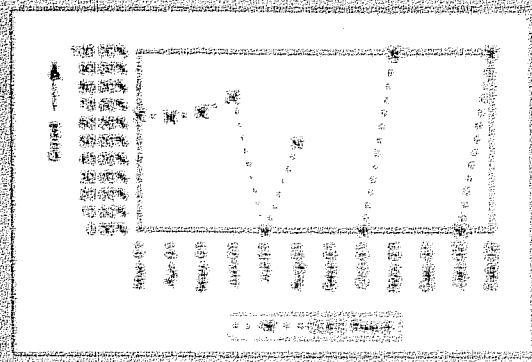
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	4	30	13.33%	40	202	19.80%	[illegible]	[illegible]
Apr-01	2	18	11.11%	37	167	22.16%	[illegible]	[illegible]
May-01	3	19	15.79%	51	210	24.29%	[illegible]	[illegible]
Jun-01	6	22	27.27%	57	218	26.15%	[illegible]	[illegible]
Jul-01	5	19	26.32%	48	196	24.24%	[illegible]	[illegible]
Aug-01	2	26	7.69%	60	216	27.78%	[illegible]	[illegible]
Sep-01	7	17	41.18%	53	246	21.54%	[illegible]	[illegible]
Oct-01	8	32	25.00%	46	218	21.10%	[illegible]	[illegible]
Nov-01	8	23	34.78%	63	217	29.03%	[illegible]	[illegible]
Dec-01	10	29	34.48%	48	182	26.37%	[illegible]	[illegible]
Jan-02	4	22	18.18%	53	226	23.45%	[illegible]	[illegible]
Feb-02	3	23	13.04%	55	174	31.61%	[illegible]	[illegible]



Checklist #5 - Dark Fiber - IOF Installation

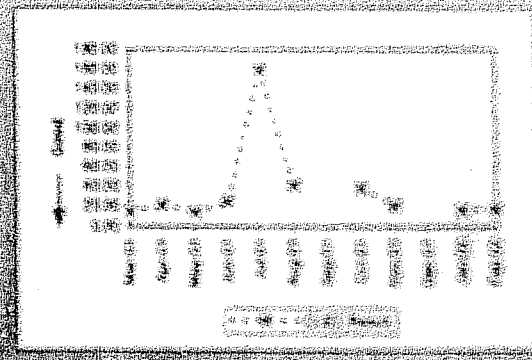
Installation Commitments Met (Percent) (OP-3D)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	11	17	64.71%	47.79%
Apr-01	7	11	63.64%	48.10%
May-01	2	3	66.67%	47.14%
Jun-01	6	8	75.00%	43.30%
Jul-01	0	4	0.00%	0.00%
Aug-01	2	4	50.00%	50.00%
Sep-01				
Oct-01	0	2	0.00%	0.00%
Nov-01	1	1	100.00%	0.00%
Dec-01				
Jan-02	0	1	0.00%	0.00%
Feb-02	2	2	100.00%	0.00%



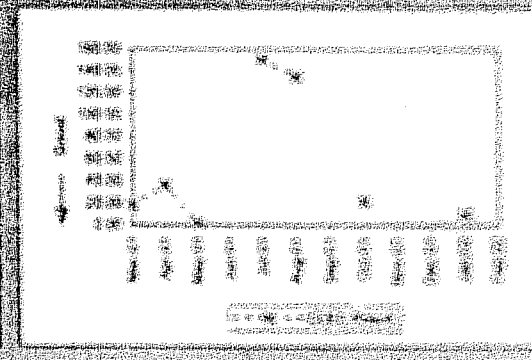
Installation Interval (Average Days) (OP-4D)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	257	17	15.12	11.81
Apr-01	242	11	22.00	23.82
May-01	44	3	14.67	8.14
Jun-01	204	8	25.50	45.47
Jul-01	640	4	160.00	0.00
Aug-01	168	4	42.00	68.77
Sep-01				
Oct-01	78	2	39.00	0.00
Nov-01	21	1	21.00	
Dec-01				
Jan-02	17	1	17.00	
Feb-02	36	2	18.00	0.00



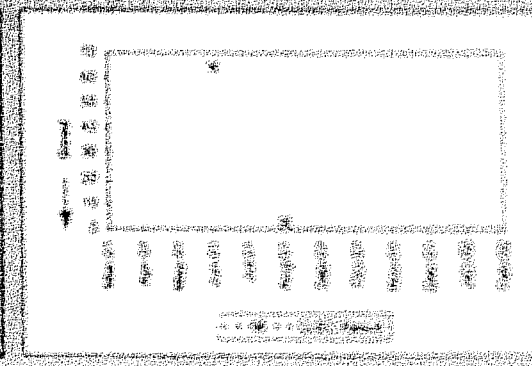
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	110	6	18.33	4.83
Apr-01	148	4	37.00	19.80
May-01	2	1	2.00	
Jun-01				
Jul-01	604	4	151.00	0.00
Aug-01	135	1	135.00	
Sep-01				
Oct-01	44	2	22.00	0.00
Nov-01				
Dec-01				
Jan-02	10	1	10.00	
Feb-02				



Delayed Days for Facility Reasons (Average Days) (OP-6B-4)-- Interval Zone One

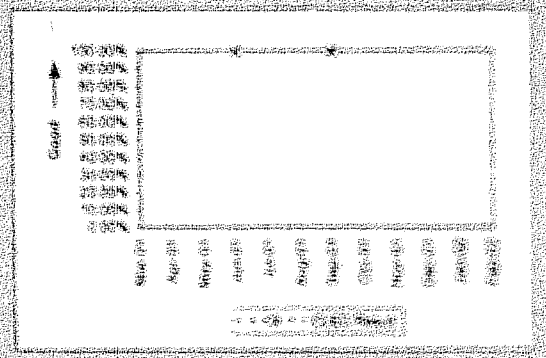
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01	129	2	64.50	65.97
Jul-01				
Aug-01	3	1	3.00	
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



Checklist #5 - Dark Fiber - IOF Installation

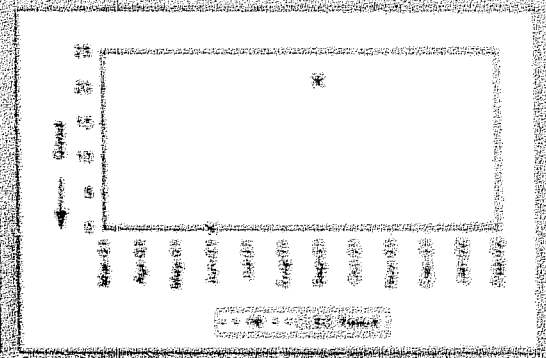
Installation Commitments Met (Percent) (OP-3E)– Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01	1	1	100.00%	0.00%
Jul-01				
Aug-01				
Sep-01	2	2	100.00%	0.00%
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



Installation Interval (Average Days) (OP-4E)– Interval Zone Two

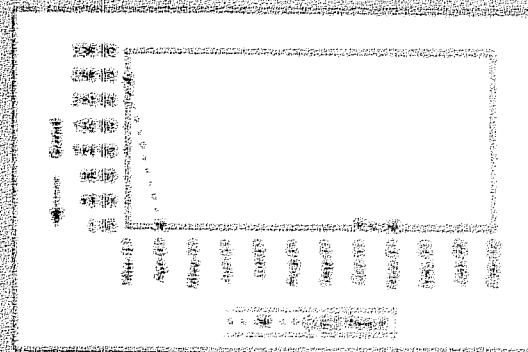
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01	0	1	0.00	
Jul-01				
Aug-01				
Sep-01	42	2	21.00	0.00
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



Checklist #5 - Dark Fiber - IOF Repair

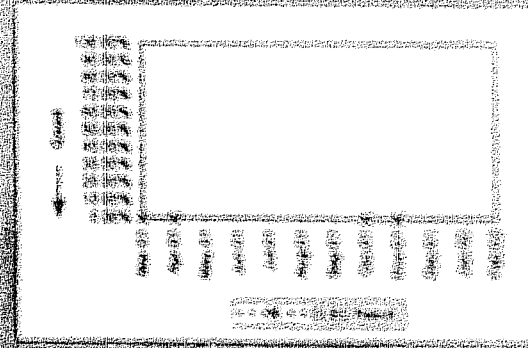
Mean Time to Restore (Hours:Minutes) (MR-6D)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	2249:28	8	281:11	498:18
Apr-01	6:52	2	3:26	1:18
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01	20:41	3	6:54	6:49
Nov-01	9:38	3	3:13	0:02
Dec-01				
Jan-02				
Feb-02				



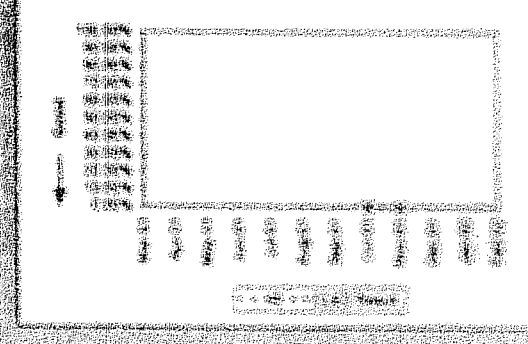
Repair Repeat Report Rate (Percent) (MR-7D)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	0	8	0.00%	0.00%
Apr-01	0	2	0.00%	0.00%
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01	0	3	0.00%	0.00%
Nov-01	0	3	0.00%	0.00%
Dec-01				
Jan-02				
Feb-02				



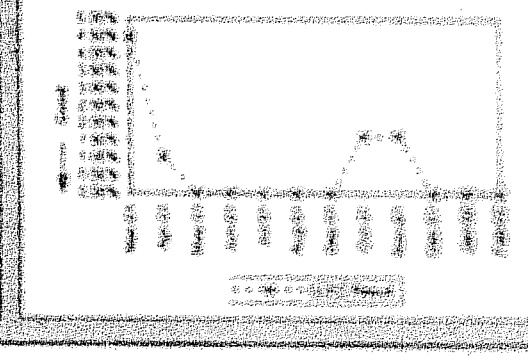
Repair Repeat Report Rate (Percent) (MR-7D*)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01	0	2	0.00%	0.00%
Nov-01	0	3	0.00%	0.00%
Dec-01				
Jan-02				
Feb-02				



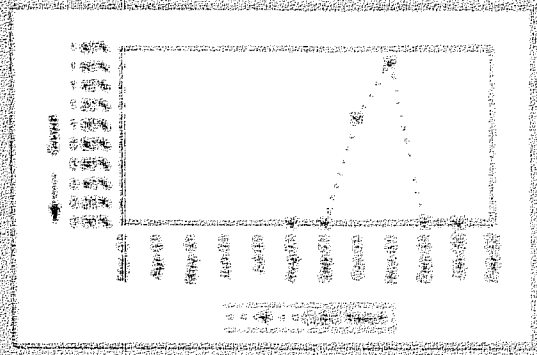
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	8	178	4.49%	20.73%
Apr-01	2	195	1.03%	10.08%
May-01	0	201	0.00%	0.00%
Jun-01	0	209	0.00%	0.00%
Jul-01	0	213	0.00%	0.00%
Aug-01	0	202	0.00%	0.00%
Sep-01	0	184	0.00%	0.00%
Oct-01	3	184	1.63%	12.66%
Nov-01	3	181	1.66%	12.77%
Dec-01	0	181	0.00%	0.00%
Jan-02	0	170	0.00%	0.00%
Feb-02	0	148	0.00%	0.00%



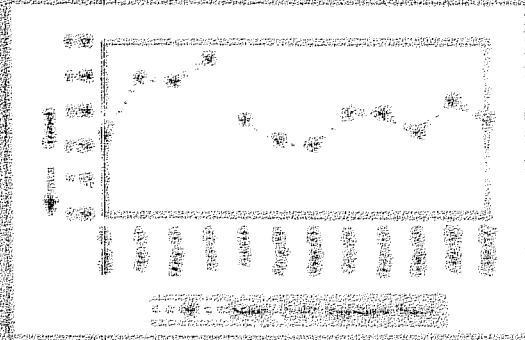
Checklist #5 - Dark Fiber - IOF Repair

Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	0	202	0.00%	0.00%
Sep-01	0	184	0.00%	0.00%
Oct-01	2	184	1.09%	10.37%
Nov-01	3	181	1.66%	12.77%
Dec-01	0	181	0.00%	0.00%
Jan-02	0	170	0.00%	0.00%
Feb-02				

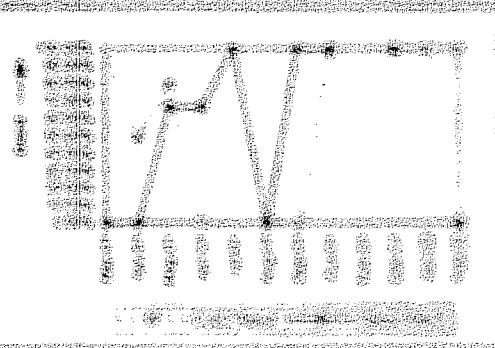


Time to Update Databases (Hours Minutes) (D6-1X)

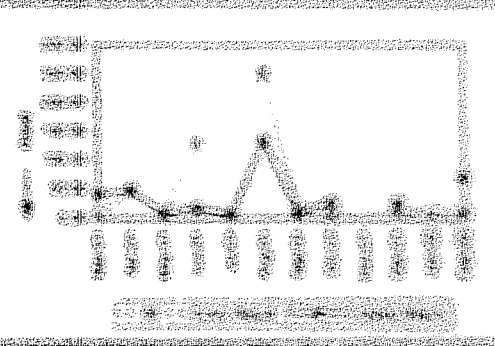
Date	Qwest / CLEC Aggregate Result
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



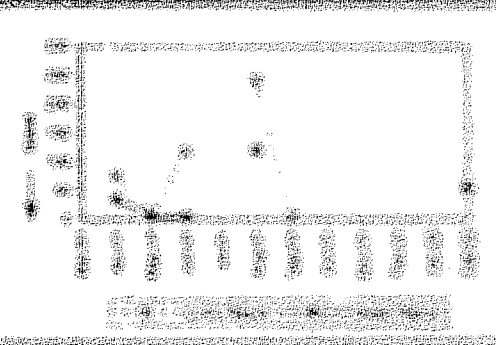
Date	CLEC Num	CLEC Den	CLEC Perf	BellSouth Perf	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1	1	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	1	2	50.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	4	5	80.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	0	5	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01									
Aug-01	0	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	0	3	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	2	2	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01									
Dec-01	3	3	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	1	1	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	15	15	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



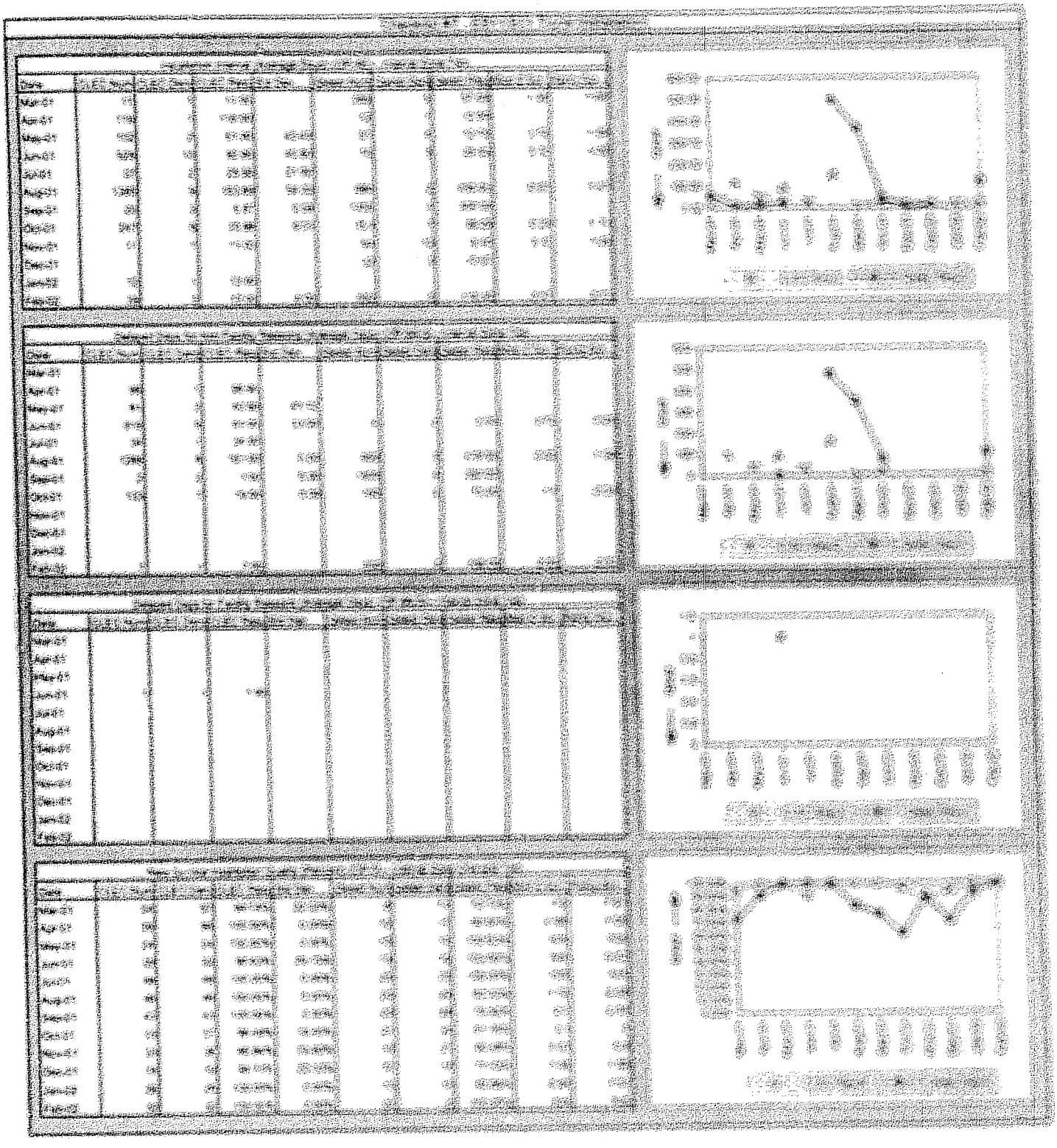
Date	CLEC Num	CLEC Den	CLEC Perf	BellSouth Perf	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	36	3	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	53	3	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	1037	3	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01									
Aug-01	304	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	102	3	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	11	5	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01									
Dec-01	29	3	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	3	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	174	16	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

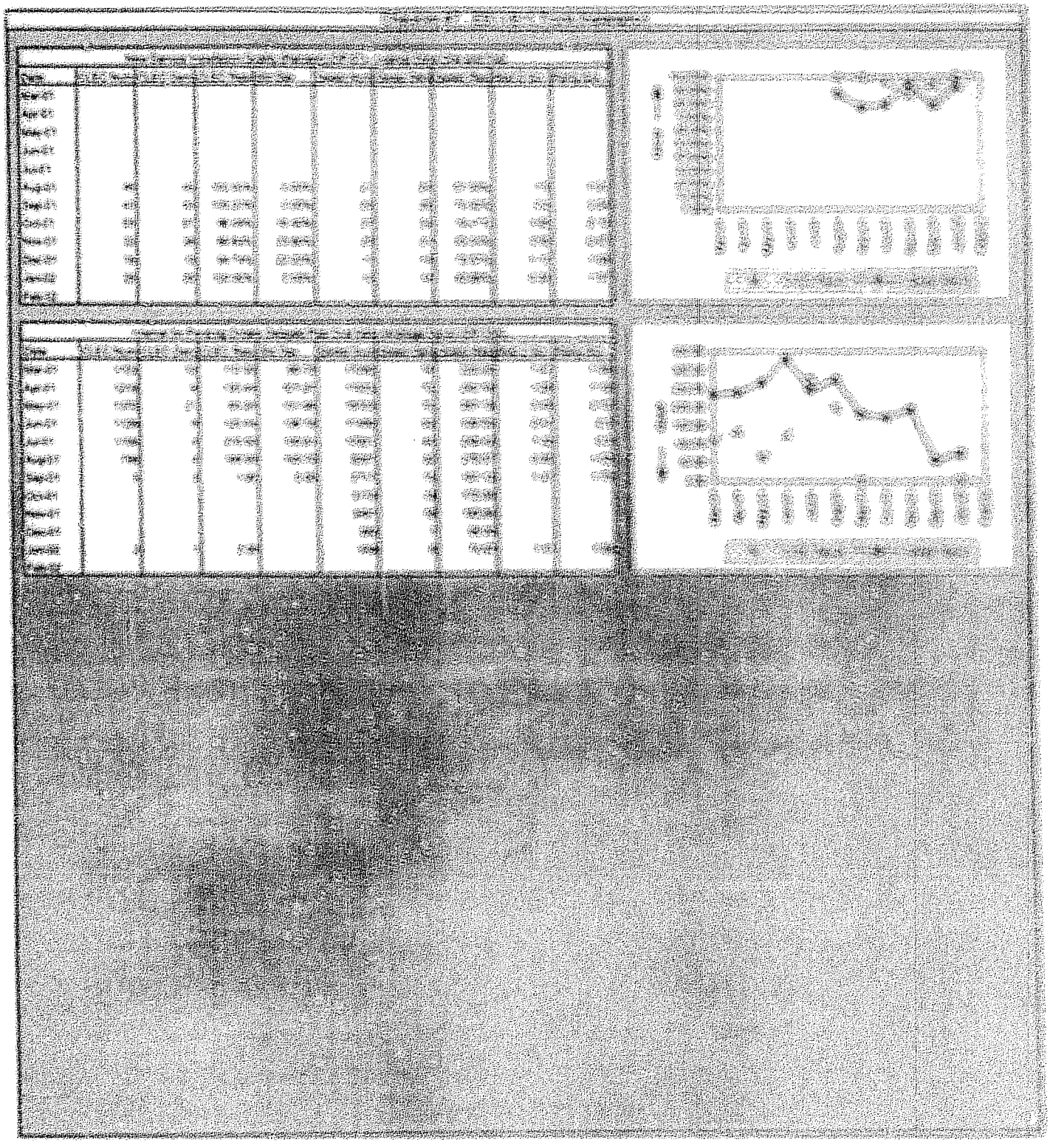


Date	CLEC Num	CLEC Den	CLEC Perf	BellSouth Perf	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01									
Apr-01	11	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	11	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	102	3	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01									
Aug-01	183	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	32	2	[illegible]	[illegible]					
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



Date	CLEC Num	CLEC Den	CLEC Perf	BellSouth Perf	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	1	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	1	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	0	0	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	1	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	1	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	0	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	1	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	1	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	1	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	1	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]





CONTINUATION

[9]

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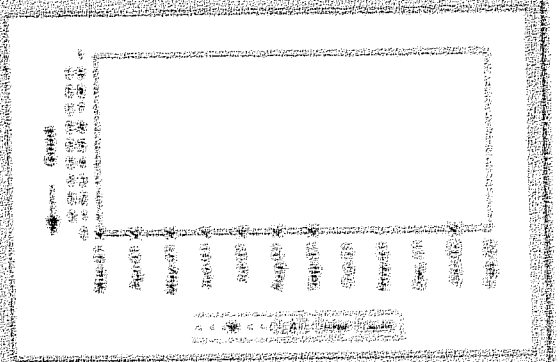
Checklist #7 - E911/911 Trunk Installation

Count of Pending Orders Delayed for Facilities Reasons E911 (OP-15B)

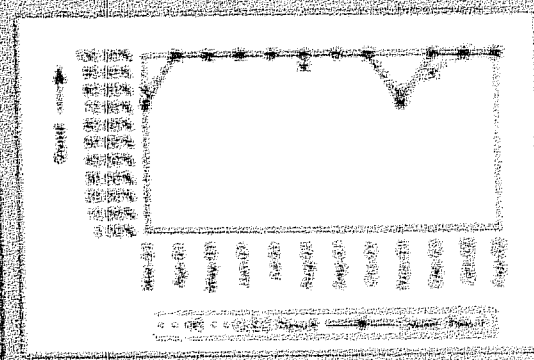
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Checklist #7 - E911/911 Trunk Repair

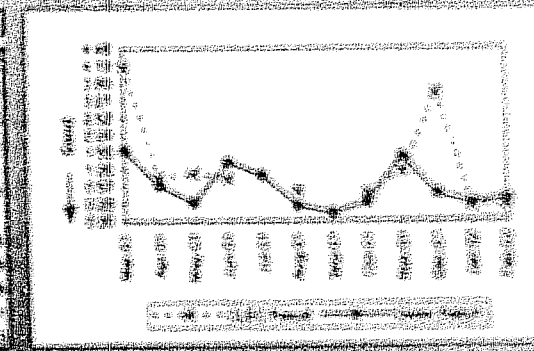
All Troubles Cleared within 4 hours (Percent) MR-5A - Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Std Dev	Parity Sta
Mar-01	4	5	80.00%	40.00%	10	14	71.43%	[illegible]	[illegible]
Apr-01	6	6	100.00%	0.00%	10	10	100.00%	[illegible]	[illegible]
May-01	6	6	100.00%	0.00%	11	11	100.00%	[illegible]	[illegible]
Jun-01	13	13	100.00%	0.00%	8	8	100.00%	[illegible]	[illegible]
Jul-01					3	3	100.00%		
Aug-01	14	15	93.33%	24.94%	17	17	100.00%	[illegible]	[illegible]
Sep-01					3	3	100.00%		
Oct-01	5	5	100.00%	0.00%	11	11	100.00%	[illegible]	[illegible]
Nov-01	7	9	77.78%	41.57%	5	7	71.43%	[illegible]	[illegible]
Dec-01	8	9	88.89%	31.43%	9	9	100.00%	[illegible]	[illegible]
Jan-02	10	10	100.00%	0.00%	7	7	100.00%	[illegible]	[illegible]
Feb-02	17	17	100.00%	0.00%	12	12	100.00%	[illegible]	[illegible]



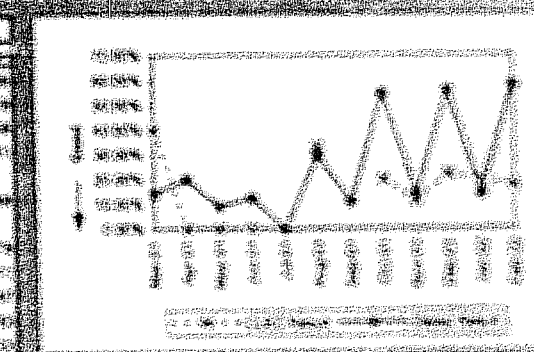
Mean Time to Restore (Hours:Minutes) MR-6D - Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Std Dev	Parity Sta
Mar-01	21:30	5	4:18	8:21	27:40	14	[illegible]	[illegible]	[illegible]
Apr-01	7:20	6	1:13	0:44	9:58	10	[illegible]	[illegible]	[illegible]
May-01	7:59	6	1:20	1:03	5:42	11	[illegible]	[illegible]	[illegible]
Jun-01	15:22	13	1:11	1:33	13:10	8	[illegible]	[illegible]	[illegible]
Jul-01					6:24	3	[illegible]		
Aug-01	12:46	15	0:51	2:12	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					2:55	3	[illegible]		
Oct-01	4:05	5	0:49	3:35	5:07	11	[illegible]	[illegible]	[illegible]
Nov-01	12:46	9	1:25	2:18	12:44	7	[illegible]	[illegible]	[illegible]
Dec-01	32:10	9	3:34	9:44	8:57	9	[illegible]	[illegible]	[illegible]
Jan-02	4:24	10	0:26	0:54	3:29	7	[illegible]	[illegible]	[illegible]
Feb-02	7:31	17	0:27	0:53	7:32	12	[illegible]	[illegible]	[illegible]



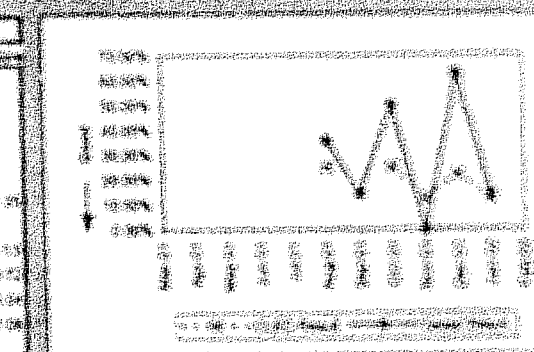
Repair Repeat Report Rate (Percent) MR-7D - Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Std Dev	Parity Sta
Mar-01	2	5	40.00%	48.99%	2	14	[illegible]	[illegible]	[illegible]
Apr-01	0	6	0.00%	0.00%	3	10	[illegible]	[illegible]	[illegible]
May-01	0	6	0.00%	0.00%	1	11	[illegible]	[illegible]	[illegible]
Jun-01	0	13	0.00%	0.00%	1	8	[illegible]	[illegible]	[illegible]
Jul-01					0	3	[illegible]		
Aug-01	5	15	33.33%	47.14%	5	17	[illegible]	[illegible]	[illegible]
Sep-01					1	3	[illegible]		
Oct-01	1	5	20.00%	40.00%	6	11	[illegible]	[illegible]	[illegible]
Nov-01	1	9	11.11%	31.43%	1	7	[illegible]	[illegible]	[illegible]
Dec-01	2	9	22.22%	41.57%	3	9	[illegible]	[illegible]	[illegible]
Jan-02	2	10	20.00%	40.00%	1	7	[illegible]	[illegible]	[illegible]
Feb-02	3	17	17.65%	38.12%	2	12	[illegible]	[illegible]	[illegible]



Repair Repeat Report Rate (Percent) MR-7D - Interval Zone One

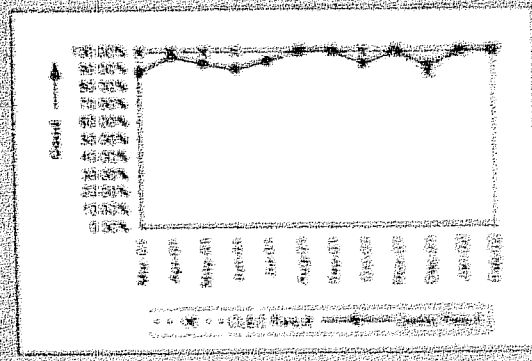
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Std Dev	Parity Sta
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	3	12	25.00%	43.30%	5	14	[illegible]	[illegible]	[illegible]
Sep-01					1	7	[illegible]		
Oct-01	1	4	25.00%	43.30%	4	11	[illegible]	[illegible]	[illegible]
Nov-01	1	8	12.50%	33.07%	3	9	[illegible]	[illegible]	[illegible]
Dec-01	2	9	22.22%	41.57%	3	9	[illegible]	[illegible]	[illegible]
Jan-02	1	8	12.50%	33.07%	1	7	[illegible]	[illegible]	[illegible]
Feb-02									



Checklist #7 - E911/911 Trunk Repair

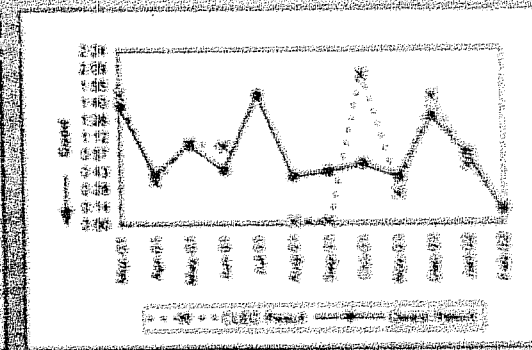
All Troubles Cleared within 4 hours (Percent) (MR-5B)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Mar-01	1	1	100.00%	0.00%	15	17	88.24%	-0.35	-1.22
Apr-01	3	3	100.00%	0.00%	34	35	97.14%	-0.29	-1.11
May-01	3	3	100.00%	0.00%	26	28	92.86%	-0.46	-0.38
Jun-01	1	1	100.00%	0.00%	17	19	89.47%	-0.33	-1.2
Jul-01					33	35	94.29%		
Aug-01	2	2	100.00%	0.00%	20	20	100.00%	N/A	N/A
Sep-01	1	1	100.00%	0.00%	14	14	100.00%	N/A	N/A
Oct-01	2	2	100.00%	0.00%	26	28	92.86%	-0.38	-1.23
Nov-01	10	10	100.00%	0.00%	11	11	100.00%	N/A	N/A
Dec-01	7	8	87.50%	33.07%	11	12	91.67%	0.2	-0.88
Jan-02	4	4	100.00%	0.00%	9	9	100.00%	N/A	N/A
Feb-02	2	2	100.00%	0.00%	12	12	100.00%	N/A	N/A



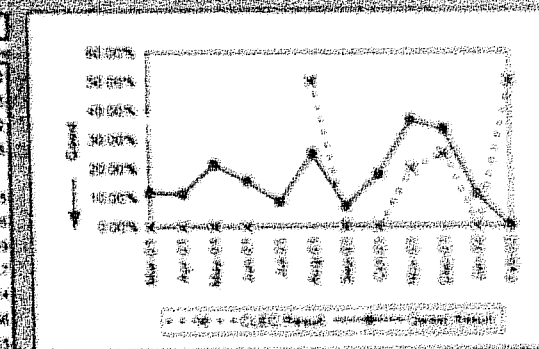
Mean Time to Restore (Hours:Minutes) (MR-6E)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Mar-01	1:48	1	1:48		27:54	17	1:38	0.67	-0.39
Apr-01	1:44	3	0:35	0:02	24:03	35	0:41	-0.2	-1.12
May-01	3:17	3	1:06	0:39	30:23	28	1:05	0.6	-0.84
Jun-01	1:04	1	1:04		13:54	19	0:44	0.5	-0.7
Jul-01					62:24	35	1:47		
Aug-01	0:05	2	0:02	0:01	12:58	20	0:39	-0.86	-1.52
Sep-01	0:02	1	0:02		10:00	14	0:43	-0.92	-1.56
Oct-01	4:08	2	2:04	0:18	22:56	28	0:49	1.43	-0.13
Nov-01	4:07	10	0:25	0:40	6:57	11	0:38	-0.43	-1.29
Dec-01	14:08	8	1:46	2:05	17:53	12	1:29	0.23	-0.66
Jan-02	3:12	4	0:48	0:54	8:07	9	0:57	-0.24	-1.14
Feb-02	0:25	2	0:13	0:16	2:08	12	0:11	-0.63	-0.67



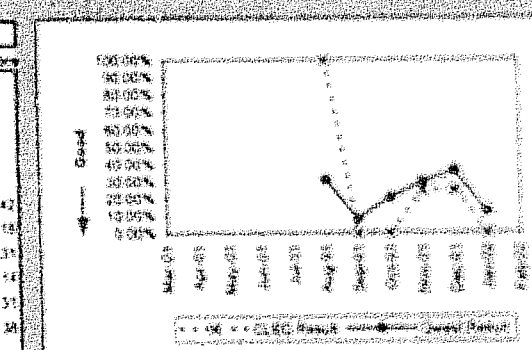
Repair Repeat Report Rate (Percent) (MR-7E)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Mar-01	0	1	0.00%	0.00%	2	17	11.76%	-0.33	-1.22
Apr-01	0	3	0.00%	0.00%	4	35	11.43%	-0.6	-1.36
May-01	0	3	0.00%	0.00%	6	28	21.43%	-0.86	-1.52
Jun-01	0	1	0.00%	0.00%	3	19	15.79%	-0.42	-1.28
Jul-01					3	35	8.57%		
Aug-01	1	2	50.00%	50.00%	5	20	25.00%	0.58	-0.65
Sep-01	0	1	0.00%	0.00%	1	14	7.14%	-0.27	-1.19
Oct-01	0	2	0.00%	0.00%	5	28	17.86%	-0.64	-1.39
Nov-01	2	10	20.00%	40.00%	4	11	36.36%	-0.98	-1.47
Dec-01	2	8	25.00%	43.30%	4	12	33.33%	-0.39	-1.24
Jan-02	0	4	0.00%	0.00%	1	9	11.11%	-0.59	-1.36
Feb-02	1	2	50.00%	50.00%	0	12	0.00%	N/A	-0.63



Repair Repeat Report Rate (Percent) (MR-7E*)-- Interval Zone Two

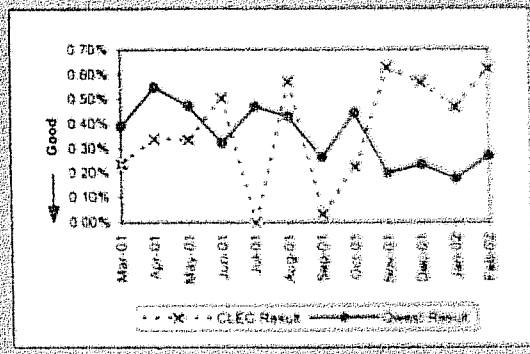
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	1	100.00%	0.00%	5	16	31.25%	0.96	-0.42
Sep-01	0	1	0.00%	0.00%	1	12	8.33%	-0.29	-1.18
Oct-01	0	1	0.00%	0.00%	5	24	20.83%	-0.5	-1.31
Nov-01	2	8	25.00%	43.30%	3	10	30.00%	-0.23	-1.14
Dec-01	2	8	25.00%	43.30%	4	11	36.36%	-0.51	-1.31
Jan-02	0	4	0.00%	0.00%	1	8	12.50%	-0.62	-1.34
Feb-02									



Checklist #7 - E911/911 Trunk Repair

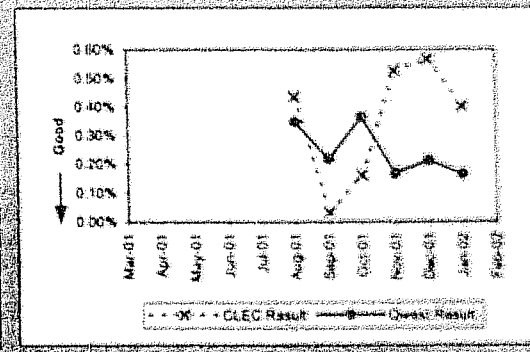
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Mar-01	6	2531	0.24%	4.86%	31	7941	0.39%	-1.08	-1.65
Apr-01	9	2658	0.34%	5.81%	45	8214	0.55%	-1.27	-1.77
May-01	9	2687	0.33%	5.78%	39	8260	0.47%	-0.9	-1.55
Jun-01	14	2777	0.50%	7.08%	27	8363	0.32%	1.46	-0.11
Jul-01	0	2832	0.00%	0.00%	40	8533	0.47%	-3.16	-2.92
Aug-01	17	2981	0.57%	7.53%	37	8607	0.43%	1.01	-0.39
Sep-01	1	3009	0.03%	1.82%	23	8693	0.26%	-2.13	-2.29
Oct-01	7	3093	0.23%	4.75%	39	8769	0.44%	-1.57	-1.95
Nov-01	19	3024	0.63%	7.90%	18	9003	0.20%	4.56	1.77
Dec-01	17	2997	0.57%	7.51%	21	8956	0.23%	3.26	0.98
Jan-02	14	2992	0.47%	6.82%	16	9144	0.18%	3.33	1.02
Feb-02	19	3061	0.62%	7.85%	24	8930	0.27%	3.25	0.97



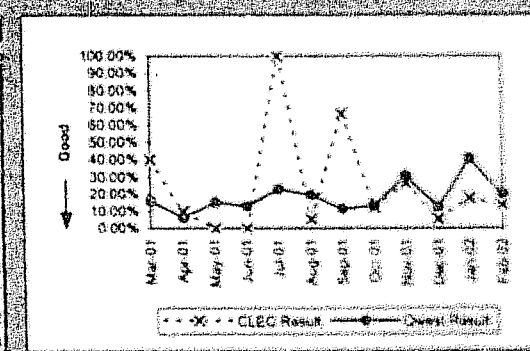
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	13	2981	0.44%	6.59%	30	8607	0.35%	0.7	-0.58
Sep-01	1	3009	0.03%	1.82%	19	8693	0.22%	-1.88	-2.14
Oct-01	5	3093	0.16%	4.02%	32	8769	0.36%	-1.61	-1.98
Nov-01	16	3024	0.53%	7.25%	15	9003	0.17%	4.23	1.57
Dec-01	17	2997	0.57%	7.51%	19	8956	0.21%	3.66	1.22
Jan-02	12	2992	0.40%	6.32%	15	9144	0.16%	2.78	0.69
Feb-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)-- Interval Zone One and Two

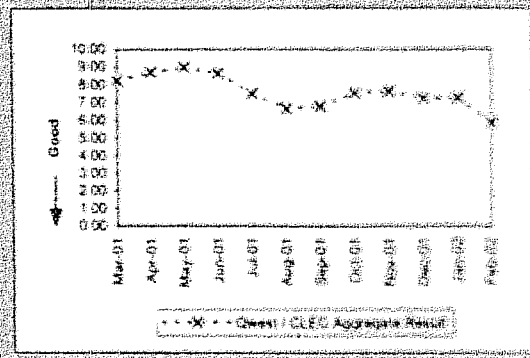
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Mar-01	4	10	40.00%	48.99%	6	37	16.22%	1.5	-0.09
Apr-01	1	10	10.00%	30.00%	3	48	6.25%	0.37	-0.77
May-01	0	9	0.00%	0.00%	7	46	15.22%	-1.16	-1.71
Jun-01	0	14	0.00%	0.00%	4	31	12.90%	-1.2	-1.73
Jul-01	4	4	100.00%	0.00%	12	52	23.08%	2.95	0.79
Aug-01	1	18	5.56%	22.91%	9	46	19.57%	-1.27	-1.77
Sep-01	2	3	66.67%	47.14%	3	26	11.54%	1.9	0.15
Oct-01	1	8	12.50%	33.07%	6	45	13.33%	-0.06	-1.04
Nov-01	7	26	26.92%	44.36%	8	26	30.77%	-0.3	-1.18
Dec-01	1	18	5.56%	22.91%	3	24	12.50%	-0.67	-1.41
Jan-02	3	17	17.65%	38.12%	11	27	40.74%	-1.52	-1.92
Feb-02	3	22	13.64%	34.32%	6	30	20.00%	-0.57	-1.34



Checklist #7 - Operator Services - Directory Assistance

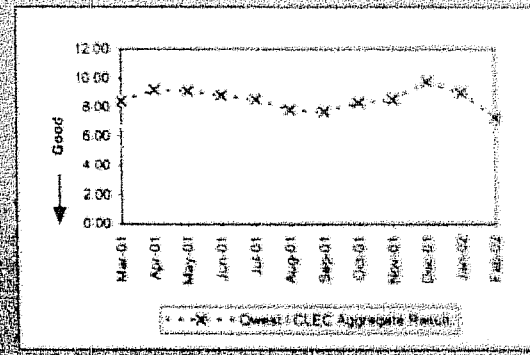
Speed of Answer - Directory Assistance (Avg Sec) (DA-1)

Date	Qwest / CLEC Aggregate Result
Mar-01	8.24
Apr-01	8.71
May-01	8.99
Jun-01	8.63
Jul-01	7.48
Aug-01	6.66
Sep-01	6.79
Oct-01	7.56
Nov-01	7.64
Dec-01	7.23
Jan-02	7.26
Feb-02	5.85



Speed of Answer - Operator Services (Avg Sec) (OS-1)

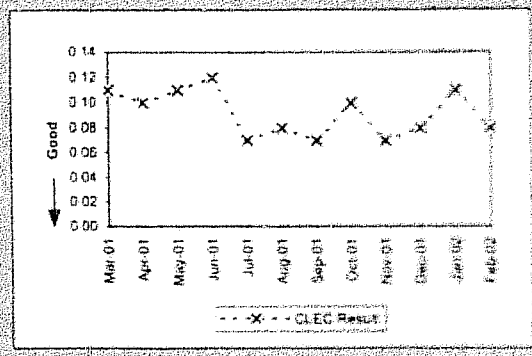
Date	Qwest / CLEC Aggregate Result
Mar-01	8.42
Apr-01	9.22
May-01	9.13
Jun-01	8.83
Jul-01	8.55
Aug-01	7.82
Sep-01	7.70
Oct-01	8.31
Nov-01	8.54
Dec-01	9.78
Jan-02	9.01
Feb-02	7.26



Checklist #8 - Directory Listings

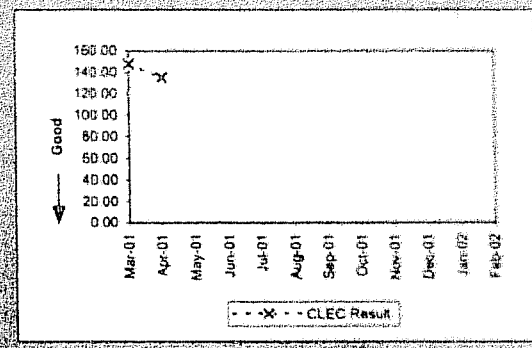
Time to Update Databases (Avg Sec) (DB-1C-1)

Date	CLEC Result
Mar-01	0.11
Apr-01	0.10
May-01	0.11
Jun-01	0.12
Jul-01	0.07
Aug-01	0.08
Sep-01	0.07
Oct-01	0.10
Nov-01	0.07
Dec-01	0.08
Jan-02	0.11
Feb-02	0.08



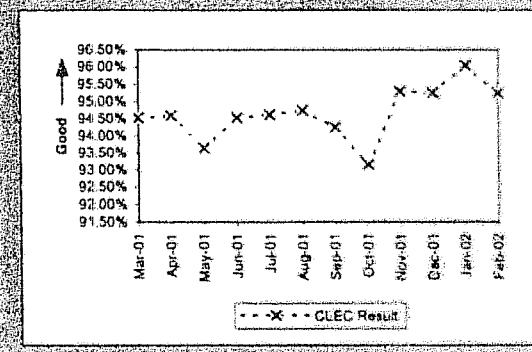
Time to Update Databases (Avg Sec) (DB-1C-2)

Date	CLEC Result
Mar-01	148.11
Apr-01	135.73
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Accurate Database Updates (Percent) (DB-2C-1)

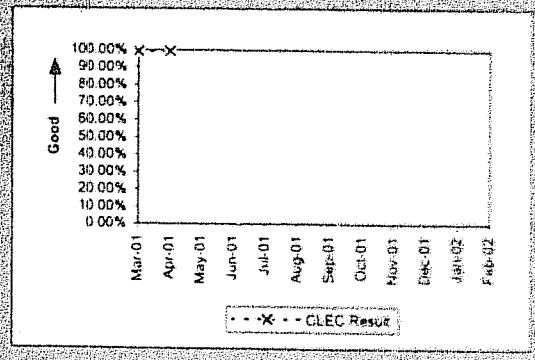
Date	CLEC Result
Mar-01	94.53%
Apr-01	94.60%
May-01	93.65%
Jun-01	94.54%
Jul-01	94.63%
Aug-01	94.75%
Sep-01	94.25%
Oct-01	93.16%
Nov-01	95.29%
Dec-01	95.26%
Jan-02	96.05%
Feb-02	95.25%



Checklist #8 - Directory Listings

Accurate Database Updates (Percent) (DB-2C-2)

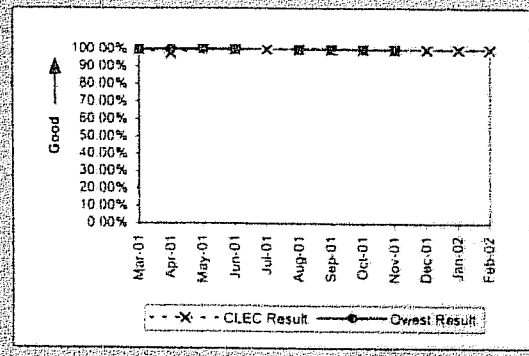
Date	CLEC Result
Mar-01	99.37%
Apr-01	99.49%
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Checklist #9 - NXX Code Activation

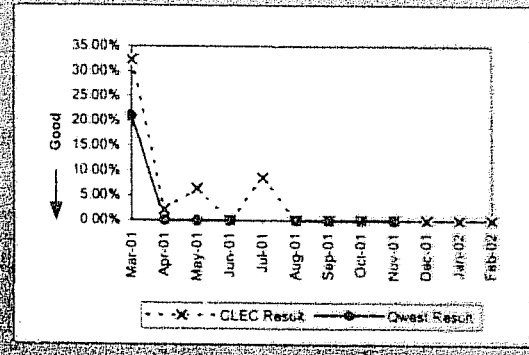
NXX Code Activation (Percent) (NP-1A)

[illegible]	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
[illegible]	23	23	100.00%	15	15	100.00%
[illegible]	43	44	97.73%	10	10	100.00%
[illegible]	29	29	100.00%	5	5	100.00%
[illegible]	31	31	100.00%	2	2	100.00%
[illegible]	21	21	100.00%			
[illegible]	32	32	100.00%	4	4	100.00%
[illegible]	8	8	100.00%	3	3	100.00%
[illegible]	18	18	100.00%	1	1	100.00%
[illegible]	15	15	100.00%	2	2	100.00%
[illegible]	21	21	100.00%			
[illegible]	9	9	100.00%			
[illegible]	7	7	100.00%			



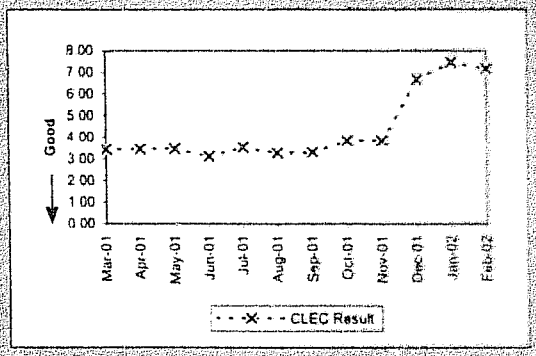
NXX Code Activation - Facility Delays (Percent) (NP-1B)

[illegible]	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
[illegible]	11	34	32.35%	4	19	21.05%
[illegible]	1	45	2.22%	0	10	0.00%
[illegible]	2	31	6.45%	0	5	0.00%
[illegible]	0	33	0.00%	0	2	0.00%
[illegible]	2	23	8.70%			
[illegible]	0	32	0.00%	0	4	0.00%
[illegible]	0	8	0.00%	0	3	0.00%
[illegible]	0	18	0.00%	0	1	0.00%
[illegible]	0	15	0.00%	0	2	0.00%
[illegible]	0	21	0.00%			
[illegible]	0	9	0.00%			
[illegible]	0	7	0.00%			



Checklist #10 - Databases and Signaling

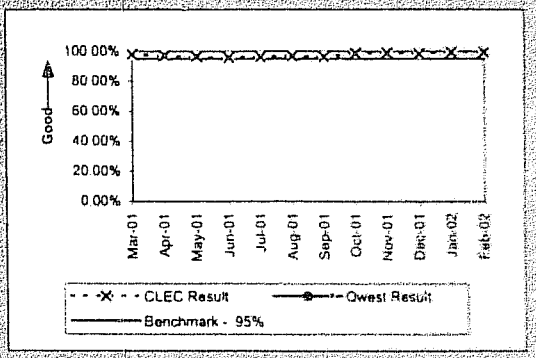
Time to Update Databases (Avg Sec) LIDB (DB-1B)	
Date	CLEC Result
Mar-01	3.44
Apr-01	3.46
May-01	3.48
Jun-01	3.12
Jul-01	3.55
Aug-01	3.28
Sep-01	3.31
Oct-01	3.85
Nov-01	3.85
Dec-01	6.68
Jan-02	7.47
Feb-02	7.17



Checklist #11 - Number Portability**

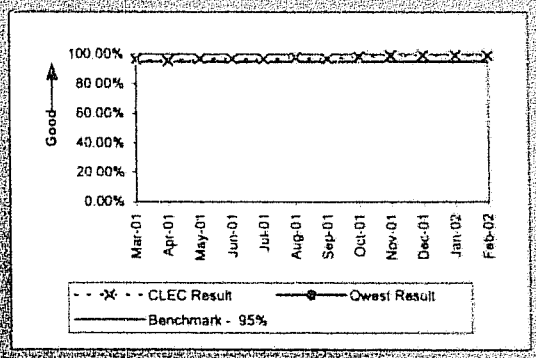
Number Portability Timeliness (Percent) (OP-8B)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	98.21%	13.26%					
[illegible]	[illegible]	[illegible]	97.43%	15.87%					
[illegible]	[illegible]	[illegible]	96.73%	17.79%					
[illegible]	[illegible]	[illegible]	96.13%	19.28%					
[illegible]	[illegible]	[illegible]	96.55%	18.25%					
[illegible]	[illegible]	[illegible]	96.60%	17.33%					
[illegible]	[illegible]	[illegible]	96.53%	18.30%					
[illegible]	[illegible]	[illegible]	98.88%	10.52%					
[illegible]	[illegible]	[illegible]	99.13%	9.30%					
[illegible]	[illegible]	[illegible]	98.65%	11.55%					
[illegible]	[illegible]	[illegible]	99.61%	6.21%					
[illegible]	[illegible]	[illegible]	99.63%	6.05%					



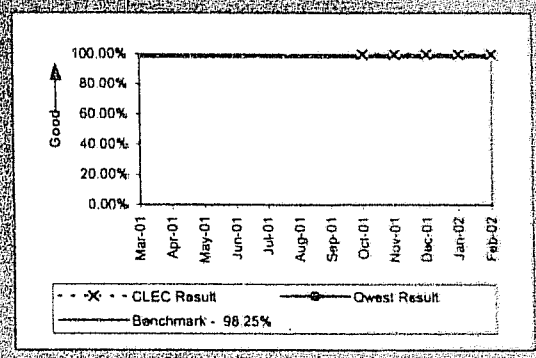
Percentage of LNP Orders Set Prior to the Frame Due Time (Percent) (OP-8C)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	96.75%	17.74%					
[illegible]	[illegible]	[illegible]	95.87%	20.58%					
[illegible]	[illegible]	[illegible]	97.13%	16.71%					
[illegible]	[illegible]	[illegible]	97.05%	16.93%					
[illegible]	[illegible]	[illegible]	96.86%	17.44%					
[illegible]	[illegible]	[illegible]	98.13%	13.54%					
[illegible]	[illegible]	[illegible]	97.14%	16.60%					
[illegible]	[illegible]	[illegible]	98.51%	12.12%					
[illegible]	[illegible]	[illegible]	99.44%	7.49%					
[illegible]	[illegible]	[illegible]	99.34%	8.79%					
[illegible]	[illegible]	[illegible]	99.31%	8.29%					
[illegible]	[illegible]	[illegible]	99.69%	5.51%					



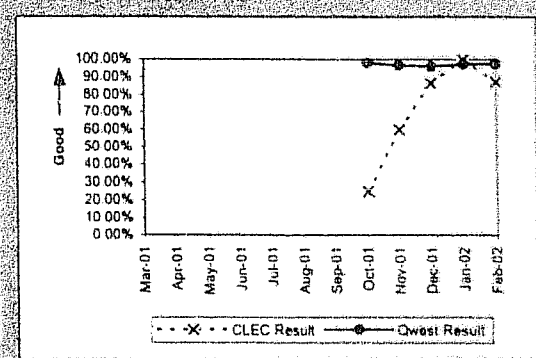
Timeliness of Discrepancies associated with LNP Orders (Percent) (OP-17)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	99.99%	0.05%					
[illegible]	[illegible]	[illegible]	99.90%	0.81%					
[illegible]	[illegible]	[illegible]	99.86%	1.40%					
[illegible]	[illegible]	[illegible]	99.39%	1.18%					
[illegible]	[illegible]	[illegible]	99.99%	0.96%					



LNP Trouble Reports Cleared within 24 Hours (Percent) (MR-11)

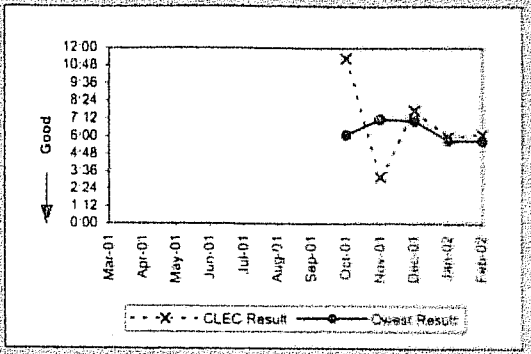
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
[illegible]	4	4	25.00%	43.30%	26752	27302	97.99%	4.17	1.54
[illegible]	4	5	60.00%	48.99%	23133	23938	96.64%	2.55	0.55
[illegible]	15	15	86.67%	33.99%	21629	22529	96.01%	1.49	-0.1
[illegible]	1	1	100.00%	0.00%	22607	23308	97.34%	-0.44	-1.27
[illegible]	7	8	87.50%	33.07%	22318	22841	97.71%	1.33	-0.19



Checklist #11 - Number Portability**

UNE Trouble Reports Mean Time to Restore (Hours Minutes) (MR-12)

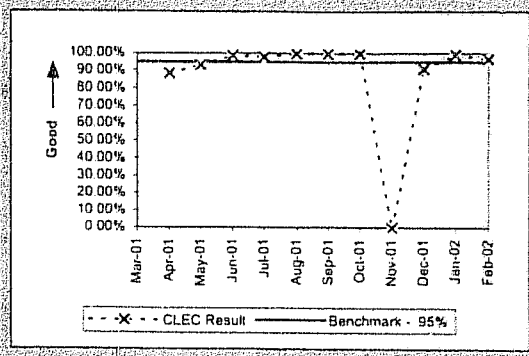
[illegible]	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	9	11:19	8:41	312754:07	51201	6:07	3.72	1.26
[illegible]	[illegible]	30	3:14	5:07	335327:16	46756	7:10	-1.75	-2.06
[illegible]	[illegible]	27	7:46	12:47	304873:03	43385	7:02	2.37	0.44
[illegible]	[illegible]	15	5:58	7:16	278097:05	48515	5:44	2.65	0.61
[illegible]	[illegible]	14	8:09	8:20	268520:31	47094	5:42	3.72	1.26



Checklist #13 - Reciprocal Compensation

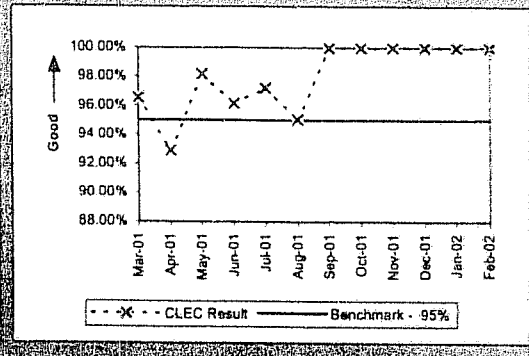
Billing Accuracy - Adjustments for Errors (Percent) Reciprocal Compensation (BI-3B)

	CLEC Num	CLEC Denom	CLEC Result
[illegible]	769480.33	868615.82	88.58%
[illegible]	675602.56	722475.06	93.51%
[illegible]	780495.04	790255.5	98.76%
[illegible]	822858.4	840455.61	97.91%
[illegible]	948520.37	948520.37	100.00%
[illegible]	744258.68	744258.68	100.00%
[illegible]	740910.65	740910.65	100.00%
[illegible]	456917.68	745624.73	0.00%
[illegible]	675289.45	740610.21	91.18%
[illegible]	899806.68	906147.49	99.30%
[illegible]	750999.38	775400.12	96.85%



Billing Correctness (Percent) Reciprocal Compensation (BI-4B)

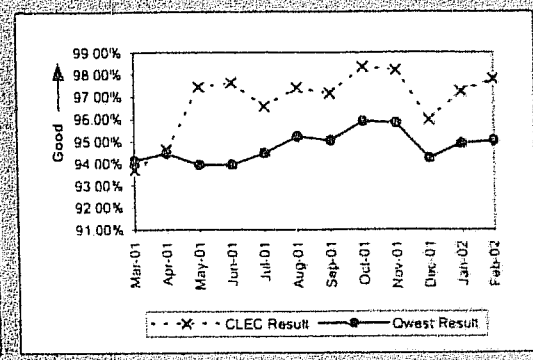
	CLEC Num	CLEC Denom	CLEC Result
[illegible]	969067.79	1003500.78	96.57%
[illegible]	807014.93	868615.82	92.91%
[illegible]	709228.95	722475.06	98.17%
[illegible]	760025.51	790255.5	96.17%
[illegible]	817205.61	840455.61	97.23%
[illegible]	901718.56	948520.37	95.07%
[illegible]	744162.49	744258.68	99.99%
[illegible]	740760.24	740910.65	99.98%
[illegible]	745576.69	745624.73	99.99%
[illegible]	740531.84	740610.21	99.99%
[illegible]	906137.05	906147.49	100.00%
[illegible]	775396.74	775400.12	100.00%



Checklist #14 - Resale - Residence Installation

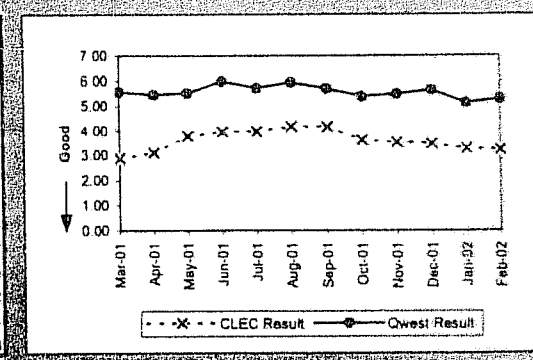
Installation Commitments Met (Percent) (OP-3A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	1120	1185	93.72%	24.23%	75841	80556	94.15%	0.62	-0.62
[illegible]	[illegible]	970	94.64%	22.52%	71077	75230	94.48%	-0.22	-1.13
[illegible]	[illegible]	1415	97.46%	15.75%	79862	85013	93.94%	-5.5	-4.34
[illegible]	[illegible]	1605	97.63%	15.20%	80418	85597	93.95%	-6.13	-4.73
[illegible]	[illegible]	1381	96.58%	18.10%	85254	90229	94.49%	-3.82	-3.33
[illegible]	[illegible]	1931	97.41%	15.88%	98979	103926	95.24%	-4.44	-3.7
[illegible]	[illegible]	1340	97.16%	16.60%	79780	83930	95.06%	-3.53	-3.15
[illegible]	[illegible]	1584	98.36%	12.71%	84411	88007	95.91%	-4.87	-3.96
[illegible]	[illegible]	1396	98.21%	13.26%	74760	78020	95.82%	-4.42	-3.69
[illegible]	[illegible]	[illegible]	95.98%	19.63%	64850	68803	94.25%	-2.62	-2.6
[illegible]	[illegible]	1659	97.24%	16.38%	72305	76182	94.91%	-4.15	-3.52
[illegible]	[illegible]	1508	97.81%	14.63%	62023	65270	95.03%	-4.92	-3.99



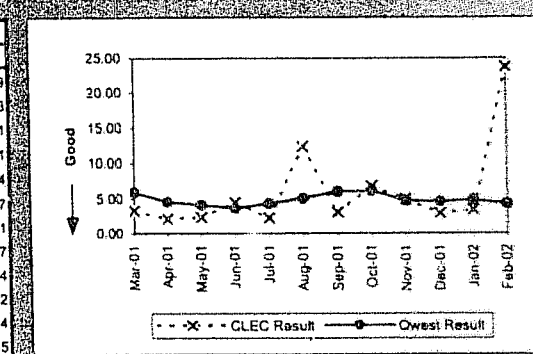
Installation Interval (Average Days) (OP-4A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	1195	2.89	3.28	448603	80540	5.57	-11.18	-7.8
[illegible]	[illegible]	970	3.12	5.12	410842	75227	5.46	-8.9	-6.41
[illegible]	[illegible]	1415	3.80	3.27	469288	85010	5.52	-8.83	-6.37
[illegible]	[illegible]	1605	3.97	2.98	513471	85593	6.00	-11.29	-7.87
[illegible]	[illegible]	1390	3.98	2.29	518643	90761	5.72	-9.93	-7.04
[illegible]	[illegible]	1950	4.18	3.15	624439	104869	5.95	-10.4	-7.32
[illegible]	[illegible]	1346	4.17	3.08	482040	84623	5.70	-6.95	-5.23
[illegible]	[illegible]	1596	3.62	2.46	477459	88588	5.39	-10.46	-7.37
[illegible]	[illegible]	1406	3.54	3.13	431397	78543	5.49	-11.82	-8.19
[illegible]	[illegible]	1276	3.47	2.93	390612	69217	5.64	-12.37	-8.52
[illegible]	[illegible]	1568	3.28	2.20	392615	76635	5.12	-11.25	-7.84
[illegible]	[illegible]	1515	3.23	2.62	345704	65601	5.27	-13.53	-9.23



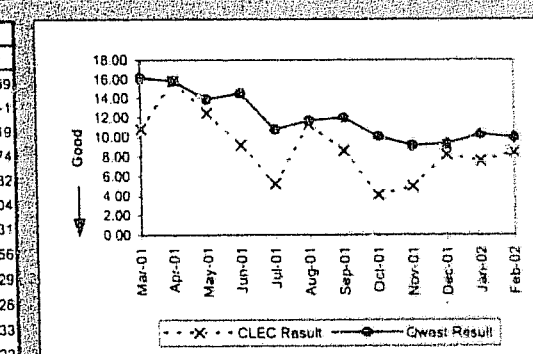
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	154	46	3.35	3.39	6871	1168	5.88	-0.98	-1.59
[illegible]	[illegible]	35	2.18	3.04	5861	1274	4.60	-1.21	-1.73
[illegible]	[illegible]	15	2.40	2.06	7630	1835	4.16	-0.5	-1.31
[illegible]	[illegible]	18	4.50	5.91	7378	2006	3.68	2.65	0.61
[illegible]	[illegible]	34	2.29	2.33	9787	2224	4.40	-0.89	-1.54
[illegible]	[illegible]	31	12.39	45.67	11004	2165	5.08	2.1	0.27
[illegible]	[illegible]	22	3.09	4.79	10509	1740	6.04	-0.85	-1.51
[illegible]	[illegible]	23	6.78	8.79	11523	1889	6.10	2.26	0.37
[illegible]	[illegible]	32	5.03	13.39	9742	2053	4.75	1.88	0.14
[illegible]	[illegible]	38	2.95	8.45	9875	2131	4.63	-0.85	-1.52
[illegible]	[illegible]	32	3.47	5.75	11709	2418	4.84	-0.4	-1.24
[illegible]	[illegible]	23	23.74	106.02	8195	1899	4.32	2.23	0.35



Delayed Days for Facility Reasons (Average Days) (OP-6B-1)-- Dispatches Within MSAs

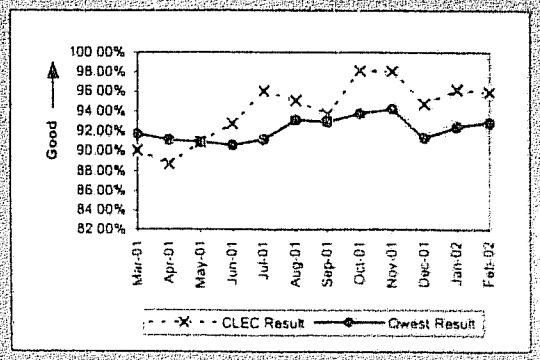
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	315	29	10.86	9.90	57328	3547	16.16	-1.14	-1.69
[illegible]	[illegible]	19	15.79	27.74	45502	2879	15.80	0	-1
[illegible]	[illegible]	31	12.48	12.38	46045	3316	13.89	-0.32	-1.19
[illegible]	[illegible]	20	9.20	6.66	46055	3173	14.51	-1.22	-1.74
[illegible]	163	31	5.26	3.58	33451	3099	10.79	-1.35	-1.82
[illegible]	[illegible]	21	11.33	10.58	36596	3136	11.67	-0.06	-1.04
[illegible]	[illegible]	18	8.61	10.20	32823	2733	12.01	-0.5	-1.31
[illegible]	37	9	4.11	5.53	21972	2177	10.09	-0.92	-1.56
[illegible]	15	3	5.00	3.00	15821	1733	9.13	-0.48	-1.29
[illegible]	[illegible]	19	8.21	6.29	20990	2259	9.29	-0.43	-1.26
[illegible]	[illegible]	26	7.55	8.77	19813	1927	10.28	-0.54	-1.33
[illegible]	[illegible]	17	8.47	13.96	16706	1683	9.93	-0.36	-1.22



Checklist #14 - Resale - Residence Installation

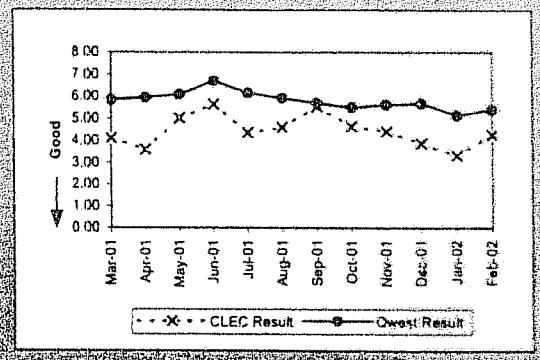
Dispatch Commitments Met (Percent) (OP-3B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	192	90.10%	29.56%	16524	18013	91.73%	0.82	-0.5
[illegible]	[illegible]	151	88.74%	31.61%	16263	17846	91.13%	1.02	-0.38
[illegible]	[illegible]	226	90.94%	28.70%	18877	20765	90.91%	-0.02	-1.01
[illegible]	[illegible]	387	92.76%	25.91%	18943	20909	90.60%	-1.45	-1.88
[illegible]	[illegible]	426	96.03%	19.53%	20075	22019	91.17%	-3.51	-3.13
[illegible]	[illegible]	430	95.12%	21.55%	24122	25901	93.13%	-1.61	-1.98
[illegible]	[illegible]	384	93.75%	24.21%	19711	21213	92.92%	-0.63	-1.38
[illegible]	[illegible]	429	96.14%	13.53%	22536	24033	93.77%	-3.71	-3.25
[illegible]	[illegible]	419	98.09%	13.69%	20063	21292	94.23%	-3.36	-3.04
[illegible]	[illegible]	420	94.76%	22.28%	16744	18334	91.33%	-2.47	-2.5
[illegible]	[illegible]	500	96.20%	19.12%	17931	19401	92.42%	-3.15	-2.92
[illegible]	[illegible]	369	95.94%	19.75%	15527	16721	92.86%	-2.27	-2.38



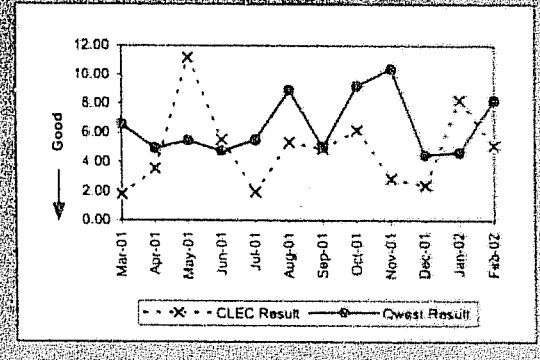
Dispatch Interval (Average Days) (OP-4B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	192	4.13	6.26	105084	18013	5.83	-1.51	-1.92
[illegible]	[illegible]	151	3.61	3.63	108162	17846	5.95	-2.17	-2.32
[illegible]	[illegible]	226	5.03	7.31	126363	20765	6.09	-1.45	-1.88
[illegible]	[illegible]	387	5.64	10.57	139880	20909	6.69	-1.15	-1.7
[illegible]	[illegible]	434	4.39	4.28	136582	22183	6.16	-2.44	-2.49
[illegible]	[illegible]	435	4.62	4.10	154406	26137	5.91	-2.47	-2.5
[illegible]	[illegible]	389	5.56	5.03	121768	21406	5.69	-0.27	-1.16
[illegible]	[illegible]	435	4.66	3.83	133129	24201	5.50	-1.45	-1.88
[illegible]	[illegible]	425	4.44	3.37	120038	21411	5.61	-1.97	-2.2
[illegible]	[illegible]	421	3.89	2.88	104723	18454	5.67	-2.71	-2.64
[illegible]	[illegible]	303	3.34	3.29	100434	19512	5.15	-3.24	-2.97
[illegible]	[illegible]	371	4.25	8.64	90844	16813	5.40	-1.32	-1.8



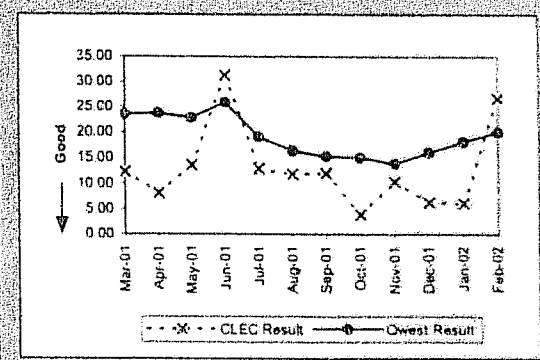
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	6	1.83	1.17	1882	285	6.60	-0.72	-1.44
[illegible]	[illegible]	5	3.60	2.70	1870	377	4.96	-0.14	-1.09
[illegible]	[illegible]	10	11.20	5.83	2689	490	5.49	2.05	0.25
[illegible]	[illegible]	9	5.56	5.10	2420	508	4.76	1.96	0.19
[illegible]	[illegible]	7	2.00	2.16	3646	659	5.53	-0.39	-1.24
[illegible]	[illegible]	13	5.38	6.23	5183	581	8.92	-0.32	-1.19
[illegible]	[illegible]	16	4.94	5.30	2332	460	5.07	-0.05	-1.03
[illegible]	[illegible]	5	8.20	8.32	5310	576	9.22	-0.16	-1.1
[illegible]	[illegible]	9	2.89	2.67	5160	496	10.40	-0.41	-1.25
[illegible]	[illegible]	11	2.45	1.97	3283	732	4.48	-0.4	-1.24
[illegible]	[illegible]	13	8.23	13.38	3349	719	4.66	1.98	0.2
[illegible]	[illegible]	7	5.14	5.15	4662	592	8.21	-0.22	-1.13



Delayed Days for Facility Reasons (Average Days) (OP-6B-2)-- Dispatches Outside MSAs

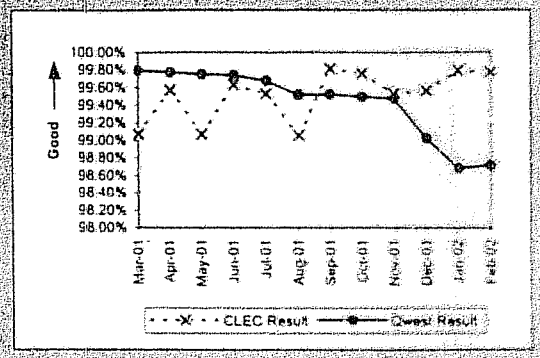
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	13	12.38	16.10	28249	1204	23.46	-0.77	-1.47
[illegible]	[illegible]	12	8.17	5.65	28574	1206	23.69	-1.37	-1.83
[illegible]	[illegible]	15	13.67	15.23	31868	1398	22.80	-1.05	-1.64
[illegible]	[illegible]	19	31.26	35.95	37748	1458	25.89	2.17	0.32
[illegible]	[illegible]	13	13.00	11.28	26254	1378	19.05	-0.43	-1.26
[illegible]	[illegible]	9	11.89	17.00	21126	1287	16.41	-0.46	-1.28
[illegible]	[illegible]	11	12.09	14.29	17464	1141	15.31	-0.38	-1.23
[illegible]	[illegible]	4	4.00	4.08	15912	1054	15.10	-0.58	-1.35
[illegible]	[illegible]	5	10.40	5.41	11867	852	13.93	-0.3	-1.18
[illegible]	[illegible]	12	6.42	5.30	15703	978	16.06	-0.68	-1.41
[illegible]	[illegible]	9	6.22	8.53	15641	862	18.15	-0.68	-1.41
[illegible]	[illegible]	10	26.80	42.51	13908	694	20.04	1.74	0.06



Checklist #14 - Resale - Residence Installation

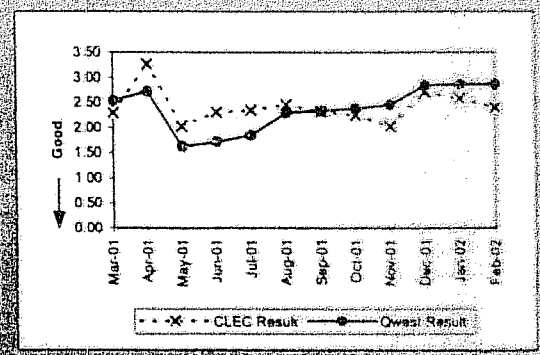
Installation Commitments Met (Percent) (OP-3C)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	14103	14234	99.08%	9.55%	735573	737073	99.80%	18.8	10.43
Apr-01	15137	15242	99.57%	6.52%	688576	690119	99.78%	5.25	2.19
May-01	19136	19315	99.07%	9.58%	674116	675793	99.75%	18.69	10.36
Jun-01	18285	18332	99.63%	6.03%	740716	742641	99.74%	2.8	0.7
Jul-01	9552	9593	99.53%	6.83%	536366	538103	99.68%	2.5	0.52
Aug-01	13187	13312	99.06%	9.64%	234817	235953	99.52%	7.42	3.51
Sep-01	8226	8243	99.82%	4.26%	179781	180645	99.52%	-3.81	-3.32
Oct-01	10918	10944	99.76%	4.87%	181802	182720	99.50%	-3.81	-3.31
Nov-01	11527	11581	99.53%	6.81%	162926	163779	99.48%	-0.79	-1.48
Dec-01	12944	13000	99.57%	6.55%	136516	137854	99.03%	-6	-4.65
Jan-02	18304	18341	99.80%	4.49%	154918	156981	98.69%	-12.52	-8.61
Feb-02	9802	9824	99.78%	4.73%	142587	144447	98.71%	-9.05	-6.5



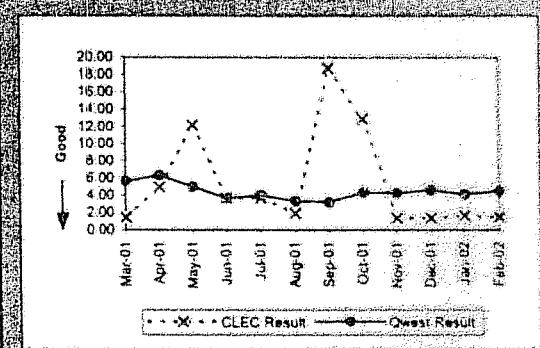
Installation Interval (Average Days) (OP-4C)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	32806	14234	2.30	2.18	1874991	737073	2.54	-9.93	-7.04
Apr-01	49870	15242	3.27	2.78	1885941	690114	2.73	21.76	12.23
May-01	24409	12013	2.03	1.13	851565	525289	1.62	31.35	18.06
Jun-01	27883	12004	2.32	1.13	934244	542376	1.72	48.78	28.66
Jul-01	16923	7158	2.36	1.22	717464	387045	1.85	32.2	18.57
Aug-01	20863	8358	2.47	0.84	354067	153656	2.30	9.56	4.81
Sep-01	12091	5192	2.33	1.03	292791	124971	2.34	-0.7	-1.42
Oct-01	14922	6645	2.25	1.12	296943	124729	2.38	-7.14	-5.34
Nov-01	15024	7412	2.03	0.99	271396	110540	2.46	-29.93	-19.2
Dec-01	17610	6472	2.72	1.02	260445	91429	2.85	-5.86	-4.56
Jan-02	17196	6674	2.58	1.01	306825	107280	2.86	-12.4	-8.54
Feb-02	15755	6547	2.41	0.79	275936	96406	2.86	-21.84	-14.28



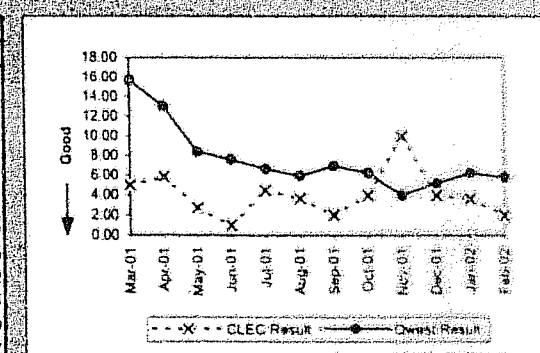
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	177	123	1.44	3.22	7456	1323	5.64	-3.77	-3.29
Apr-01	290	58	5.00	10.50	8082	1275	6.34	-0.84	-1.51
May-01	2141	175	12.23	6.59	6877	1379	4.99	7.24	3.4
Jun-01	244	66	3.70	4.70	6281	1702	3.69	1.24	-0.25
Jul-01	168	45	3.73	9.67	7484	1871	4.00	-0.16	-1.1
Aug-01	244	126	1.94	2.29	4278	1287	3.32	-1.24	-1.76
Sep-01	300	16	18.75	63.17	2939	917	3.21	2.2	0.34
Oct-01	363	28	12.96	48.64	4581	1056	4.34	1.91	0.16
Nov-01	81	59	1.37	1.62	4119	970	4.25	-1.16	-1.7
Dec-01	78	57	1.37	1.14	6294	1363	4.62	-1.5	-1.91
Jan-02	60	36	1.67	1.37	6951	2176	4.11	-0.82	-1.5
Feb-02	40	26	1.54	2.30	8283	1843	4.49	-1.31	-1.8



Delayed Days for Facility Reasons (Average Days) (OP-6B-3)-- No Dispatches

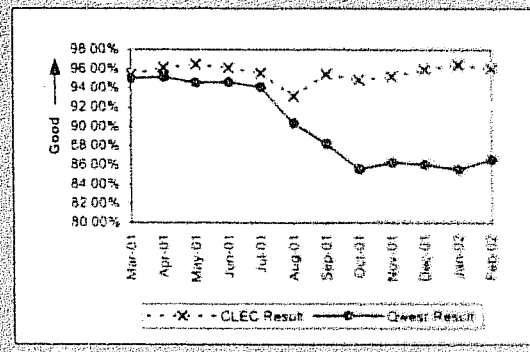
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	40	8	5.00	5.50	2781	177	15.71	-1.01	-1.62
Apr-01	41	7	5.86	4.14	3488	268	13.01	-0.61	-1.37
May-01	11	4	2.75	1.71	2496	298	8.38	-0.72	-1.44
Jun-01	1	1	1.00		1691	223	7.58	-0.52	-1.32
Jul-01	9	2	4.50	0.71	1077	162	6.65	-0.11	-1.07
Aug-01	11	3	3.67	1.53	1058	178	5.94	-0.34	-1.21
Sep-01	2	1	2.00		1101	158	6.97	-0.22	-1.13
Oct-01	4	1	4.00		729	117	6.23	-0.09	-1.05
Nov-01	10	1	10.00		312	79	3.95	1.98	0.2
Dec-01	8	2	4.00	2.83	589	113	5.21	-0.24	-1.14
Jan-02	11	3	3.67	3.79	878	140	6.27	-0.32	-1.19
Feb-02	2	1	2.00		662	114	5.81	-0.44	-1.27



Checklist #14 - Resale - Residence Installation

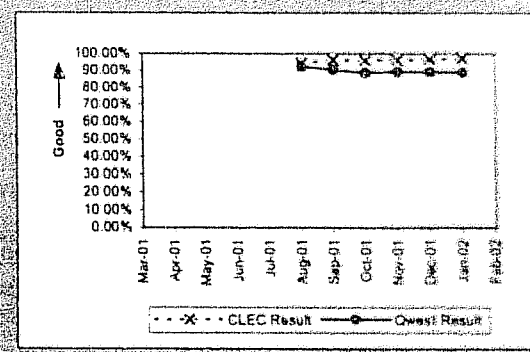
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	14562	15555	95.42%	20.91%	734590	773057	95.02%	-2.23	-2.35
[illegible]	16081	16717	96.20%	19.13%	785781	825747	95.16%	-6.18	-4.75
[illegible]	18565	19237	96.51%	18.36%	756131	799694	94.55%	-11.8	-8.17
[illegible]	20316	21332	95.14%	19.27%	789933	835007	94.60%	-9.76	-6.93
[illegible]	15557	16280	95.56%	20.60%	715505	760661	94.06%	-7.99	-5.86
[illegible]	12428	13768	93.17%	25.22%	460513	509795	90.33%	-11.13	-7.76
[illegible]	12248	12850	95.46%	20.83%	289244	327933	88.20%	-25	-16.2
[illegible]	10993	11482	94.87%	22.06%	249597	291733	85.56%	-27.85	-17.93
[illegible]	12571	13198	95.25%	21.27%	241437	279860	86.27%	-29.29	-18.81
[illegible]	13493	14059	95.97%	19.66%	210677	244809	86.06%	-33.01	-21.07
[illegible]	16935	17557	96.46%	18.49%	204839	239541	85.51%	-39.77	-25.18
[illegible]	18430	19065	96.05%	19.48%	207801	240179	86.52%	-34.24	-21.81



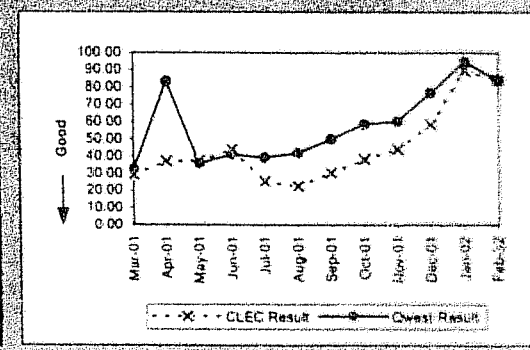
New Service Installation Quality (Percent) (OP-5*)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]	13016	13768	94.54%	22.72%	470696	509795	92.33%	-9.61	-6.84
[illegible]	12396	12850	96.47%	18.46%	297084	327933	90.59%	-22.38	-14.6
[illegible]	11016	11482	95.94%	19.73%	258868	291733	88.73%	-23.96	-15.57
[illegible]	12715	13198	96.34%	18.78%	249969	279860	89.32%	-25.52	-16.51
[illegible]	13522	14059	96.89%	17.35%	218418	244809	89.22%	-28.52	-18.34
[illegible]	17002	17557	97.35%	16.06%	213229	239541	89.02%	-34.1	-21.73



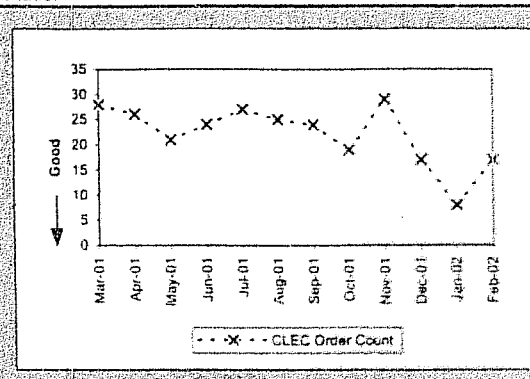
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	3590	123	29.19	27.02	246347	7559	32.59	-1.2	-1.73
[illegible]	9751	262	37.22	53.76	974064	11673	83.45	-7.64	-5.64
[illegible]	3664	98	37.39	43.66	297353	8257	36.01	1.72	0.04
[illegible]	3987	90	44.08	51.95	377958	9145	41.33	1.84	0.12
[illegible]	3042	80	25.52	36.01	350936	8909	39.39	-2.11	-2.28
[illegible]	5860	131	22.75	29.46	455054	10847	41.95	-3.45	-3.1
[illegible]	4000	131	30.53	30.23	517125	10311	50.15	-3.04	-2.85
[illegible]	4265	111	38.42	40.17	568664	9675	58.78	-2.62	-2.59
[illegible]	5707	129	44.24	45.83	667838	11050	60.44	-2.16	-2.31
[illegible]	7757	132	58.77	62.43	820187	10650	77.01	-1.97	-2.2
[illegible]	8651	96	89.91	70.56	739264	7775	95.08	-0.43	-1.26
[illegible]	10673	119	84.64	79.74	726491	8621	84.27	0.03	-0.98



Checklist #14 - Resale - Residence Installation

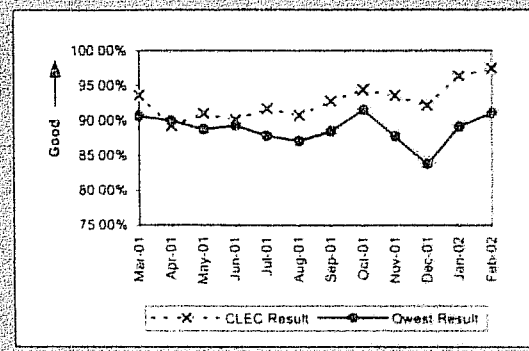
Count of Pending Orders Delayed for Facilities Reasons Residence (OP-15B)	
Date	CLEC Order Count
Mar-01	28
Apr-01	26
May-01	21
Jun-01	24
Jul-01	27
Aug-01	25
Sep-01	24
Oct-01	19
Nov-01	29
Dec-01	17
Jan-02	8
Feb-02	17



Checklist #14 - Resale - Residence Repair

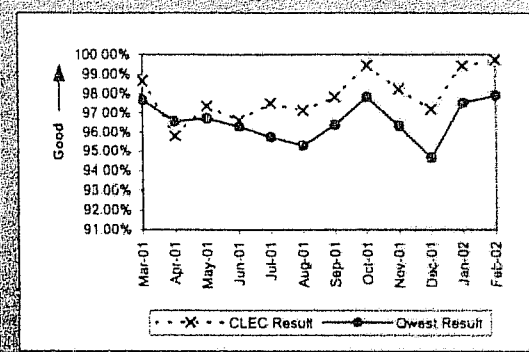
Out of Service Cleared within 24 hours (Percent) (MR-3A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	93.68%	24.33%	86287	95157	90.68%	-3.72	-3.26
[illegible]	[illegible]	[illegible]	89.30%	30.91%	96738	107507	89.98%	0.87	-0.47
[illegible]	[illegible]	[illegible]	97.05%	28.54%	101864	114768	88.76%	-2.82	-2.72
[illegible]	[illegible]	[illegible]	96.17%	29.78%	102999	115316	89.32%	-1.1	-1.67
[illegible]	[illegible]	[illegible]	91.77%	27.48%	100786	114743	87.84%	-4.72	-3.87
[illegible]	[illegible]	[illegible]	90.85%	28.84%	100725	115603	87.13%	-4.58	-3.78
[illegible]	[illegible]	[illegible]	92.85%	25.78%	77474	87480	88.56%	-4.59	-3.79
[illegible]	[illegible]	[illegible]	94.51%	22.78%	76964	84013	91.61%	-3.35	-3.04
[illegible]	[illegible]	[illegible]	91.67%	24.35%	68627	78159	87.80%	-5.39	-4.28
[illegible]	[illegible]	[illegible]	92.23%	26.77%	60577	72268	83.82%	-6.31	-4.84
[illegible]	[illegible]	[illegible]	96.40%	18.63%	56515	63357	89.20%	-6.08	-4.69
[illegible]	[illegible]	[illegible]	97.51%	15.59%	49159	53947	91.12%	-5.65	-4.44



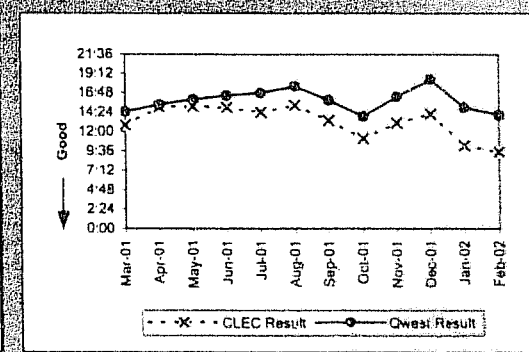
Not Timely Cleared within 48 hours (Percent) (MR-4A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	98.66%	11.42%	125580	128546	97.69%	-2.66	-2.62
[illegible]	[illegible]	[illegible]	95.84%	19.97%	139528	144466	96.58%	1.77	0.07
[illegible]	[illegible]	[illegible]	97.36%	15.98%	148561	153562	96.74%	-1.57	-1.95
[illegible]	[illegible]	[illegible]	98.85%	17.98%	146824	152437	96.32%	-0.8	-1.49
[illegible]	[illegible]	[illegible]	97.53%	15.51%	146768	153283	95.75%	-3.83	-3.33
[illegible]	[illegible]	[illegible]	97.15%	16.63%	150649	158054	95.31%	-4.03	-3.45
[illegible]	[illegible]	[illegible]	97.85%	14.51%	116064	120382	96.41%	-2.96	-2.8
[illegible]	[illegible]	[illegible]	99.46%	7.21%	114349	116853	97.86%	-4.07	-3.47
[illegible]	[illegible]	[illegible]	98.25%	13.10%	105177	109166	96.35%	-3.5	-3.13
[illegible]	[illegible]	[illegible]	97.21%	16.47%	95164	101605	94.66%	-3.57	-3.17
[illegible]	[illegible]	[illegible]	99.44%	7.17%	87167	89360	97.55%	-3.63	-3.21
[illegible]	[illegible]	[illegible]	99.75%	5.00%	72941	74496	97.91%	-3.61	-3.19



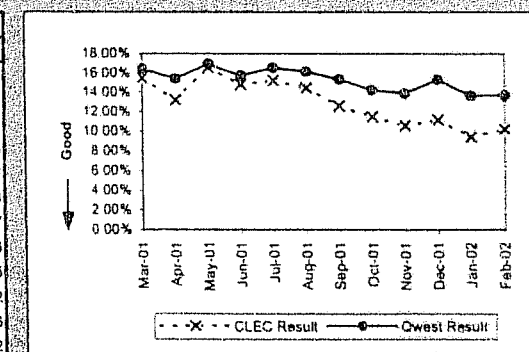
Mean Time to Restore (Hours:Minutes) (MR-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	1665	12:50	12:40	1860570:53	128546	14:28	-3.19	-2.94
[illegible]	[illegible]	[illegible]	15:03	18:24	2214140:44	144466	15:20	-0.6	-1.37
[illegible]	[illegible]	1945	15:07	16:55	2453661:18	153562	15:59	-2.19	-2.33
[illegible]	[illegible]	2032	15:00	13:48	2511962:28	152437	16:29	-2.07	-2.26
[illegible]	[illegible]	1905	14:29	13:41	2570424:49	153283	16:46	-5.85	-4.56
[illegible]	[illegible]	2175	15:17	14:36	2786426:24	158054	17:38	-4.73	-3.87
[illegible]	[illegible]	1498	13:25	12:22	1914737:35	120382	15:54	-5.93	-4.61
[illegible]	[illegible]	1336	11:10	10:29	1622337:49	116853	13:53	-6.51	-4.96
[illegible]	[illegible]	1302	13:07	12:31	1778701:11	109166	16:18	-5.97	-4.63
[illegible]	[illegible]	[illegible]	14:13	23:42	1878769:40	101605	18:29	-6.14	-4.74
[illegible]	[illegible]	[illegible]	10:20	13:11	1342104:49	89360	15:01	-9.37	-6.7
[illegible]	[illegible]	797	9:33	8:55	1050031:36	74496	14:06	-9.01	-6.48



Repair Repeat Report Rate (Percent) (MR-7A)-- Dispatches Within MSAs

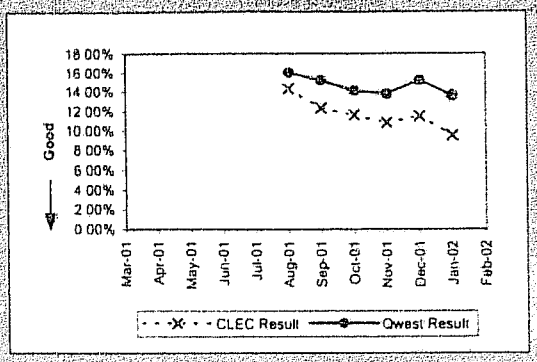
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	15.42%	38.17%	21906	133384	16.42%	-1.05	-1.64
[illegible]	[illegible]	[illegible]	13.25%	33.91%	23038	149449	15.42%	-2.63	-2.6
[illegible]	[illegible]	[illegible]	16.61%	37.22%	26949	159052	16.94%	-0.4	-1.24
[illegible]	[illegible]	[illegible]	14.85%	35.56%	24914	158186	15.75%	-1.12	-1.68
[illegible]	[illegible]	[illegible]	15.24%	35.94%	26401	159248	16.58%	-1.59	-1.97
[illegible]	[illegible]	[illegible]	14.49%	35.20%	26635	184971	16.15%	-2.13	-2.3
[illegible]	[illegible]	[illegible]	13.65%	33.24%	19195	125158	15.34%	-2.91	-2.77
[illegible]	[illegible]	[illegible]	11.53%	31.94%	17318	121534	14.25%	-2.89	-2.76
[illegible]	[illegible]	[illegible]	10.59%	30.77%	15756	113332	13.90%	-3.37	-3.05
[illegible]	[illegible]	[illegible]	11.22%	31.58%	16238	106107	15.30%	-3.65	-3.22
[illegible]	[illegible]	[illegible]	9.47%	29.28%	12730	92909	13.70%	-3.72	-3.26
[illegible]	[illegible]	[illegible]	10.28%	30.34%	10555	77160	13.68%	-2.84	-2.72



Checklist #14 - Resale - Residence Repair

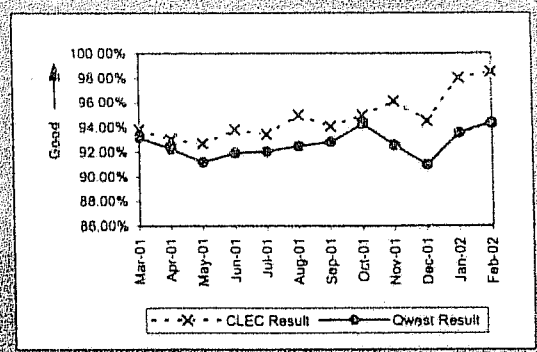
[illegible] (MR-94) - Dispatches Within MSAs

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Denv	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	23723	147815	16.05%	-2.06	-2.25
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	17149	112540	15.24%	-2.95	-2.79
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	15169	108762	14.13%	-2.53	-2.54
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	14251	101906	13.79%	-2.87	-2.74
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	14444	95109	15.23%	-3.19	-2.94
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	11344	83156	13.64%	-3.41	-3.07



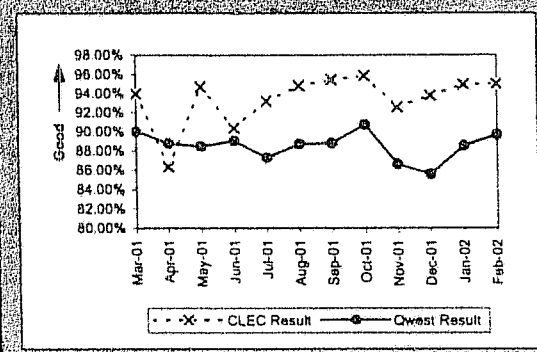
[illegible] (MR-94) - Dispatches Within MSAs

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Denv	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	124322	133384	93.21%	-1.06	-1.65
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	137958	148449	92.28%	-1.25	-1.76
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	145070	159052	91.21%	-2.37	-2.44
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	145473	158186	91.96%	-3.14	-2.91
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	148843	159748	92.08%	-2.27	-2.38
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	152366	164971	92.49%	-4.47	-3.72
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	116473	125158	92.82%	-1.93	-2.17
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	114545	121534	94.28%	-1.13	-1.88
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	104931	113332	92.59%	-4.78	-3.9
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	96685	106107	91.03%	-3.93	-3.4
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	86941	92909	93.58%	-5.49	-4.34
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	72619	77160	94.37%	-5.14	-4.13



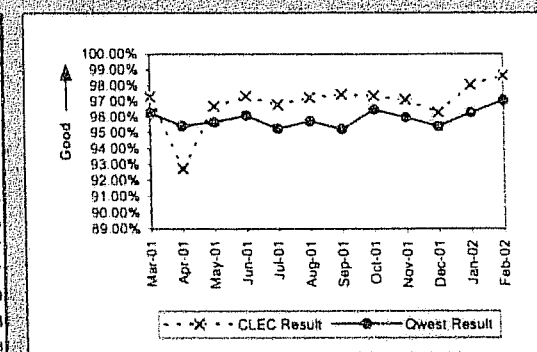
[illegible] (MR-30) - Dispatches Outside MSAs

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Denv	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	21507	23876	90.08%	-1.65	-2.12
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	23441	26392	88.82%	1.17	-0.29
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	23506	26627	88.48%	-3.07	-2.86
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	27184	30523	89.06%	-0.8	-1.48
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	27781	31824	87.30%	-3.06	-2.86
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	28110	31679	88.73%	-3.88	-3.36
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	21064	23712	88.84%	-3.55	-3.16
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	19959	22040	90.74%	-2.88	-2.75
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	17848	20598	86.64%	-2.87	-2.75
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	15974	18686	85.58%	-3.64	-3.21
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	14463	16285	88.84%	-3.21	-2.95
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	13076	14503	89.68%	-2.59	-2.58



[illegible] (MR-41) - Dispatches Outside MSAs

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Denv	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	32313	33554	96.30%	-0.92	-1.56
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	34189	35823	95.44%	2.17	0.32
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	37351	39015	95.68%	-0.92	-1.56
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	39163	40775	96.10%	-1.36	-1.82
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	41292	43350	95.25%	-1.47	-1.89
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	42086	43959	95.75%	-1.74	-2.06
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	31501	33077	95.24%	-2.05	-2.25
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	30438	31547	96.48%	-0.93	-1.57
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	28471	29663	95.98%	-1.14	-1.7
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	25720	26958	95.41%	-0.8	-1.49
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	23277	24173	96.29%	-1.78	-2.08
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	20586	20991	97.08%	-1.61	-1.98



Mean Time to Restore (Hours:Minutes)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	4376:32	298	14:41	12:30
Apr-01	6118:24	332	18:26	21:55
May-01	5216:24	334	15:37	15:35
Jun-01	7077:45	451	15:42	12:56
Jul-01	5803:36	407	14:15	13:13
Aug-01	7797:44	547	14:15	12:44
Sep-01	5710:07	393	14:32	12:13
Oct-01	4992:11	380	13:08	13:21
Nov-01	5619:06	384	14:38	13:18
Dec-01	5084:57	352	14:27	13:54
Jan-02	4662:29	363	12:51	15:36
Feb-02	3339:44	298	11:12	10:24

Repair Repeat Report Rate (Percent)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	35	305	11.48%	31.87%
Apr-01	50	340	14.71%	35.42%
May-01	58	344	16.86%	37.44%
Jun-01	54	460	11.74%	32.19%
Jul-01	56	415	13.49%	34.17%
Aug-01	75	557	13.47%	34.15%
Sep-01	59	399	14.79%	35.50%
Oct-01	53	387	13.70%	34.39%
Nov-01	56	391	14.32%	35.02%
Dec-01	51	359	14.21%	34.91%
Jan-02	47	368	12.77%	33.34%
Feb-02	38	304	12.50%	33.07%

Repair Repeat Report Rate (Percent)

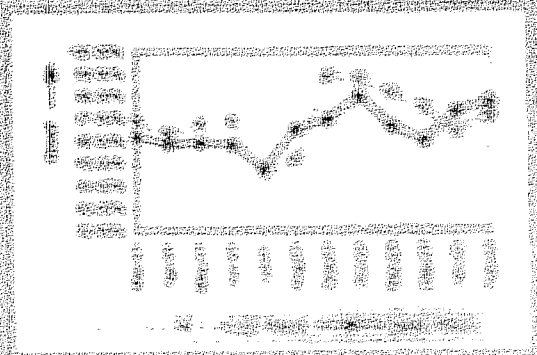
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	66	484	13.64%	34.33%
Sep-01	50	351	14.25%	34.96%
Oct-01	47	334	14.07%	34.77%
Nov-01	49	352	13.92%	34.62%
Dec-01	39	321	12.36%	33.06%
Jan-02	40	320	12.50%	33.21%
Feb-02				

Repair Appointments Met (Percent)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	290	305	95.08%	21.92%
Apr-01	319	340	93.82%	24.17%
May-01	333	344	96.80%	17.98%
Jun-01	436	460	94.78%	22.24%
Jul-01	395	415	95.18%	21.47%
Aug-01	538	557	96.23%	19.05%
Sep-01	386	399	96.74%	17.79%
Oct-01	376	387	97.16%	16.62%
Nov-01	380	391	97.19%	16.54%
Dec-01	342	359	95.26%	21.24%
Jan-02	358	368	97.28%	16.26%
Feb-02	296	304	97.37%	15.93%

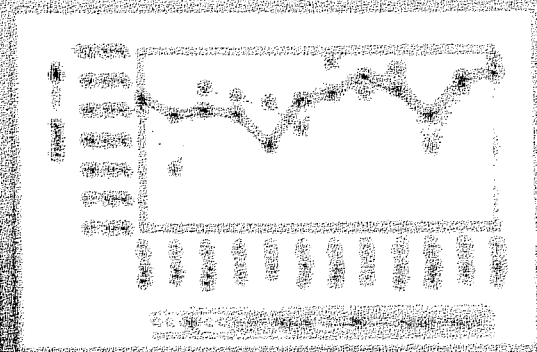
Out of Service Cleared within 24 Hours

Date	CLEC Num	CLEC Den	CLEC Rate	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	347	358	96.93%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	344	357	96.36%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	330	341	96.77%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	409	422	96.92%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	383	405	94.57%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	441	463	95.25%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	284	287	98.95%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	335	339	98.82%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	268	273	98.17%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	273	280	97.50%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	217	225	96.44%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	239	245	97.55%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



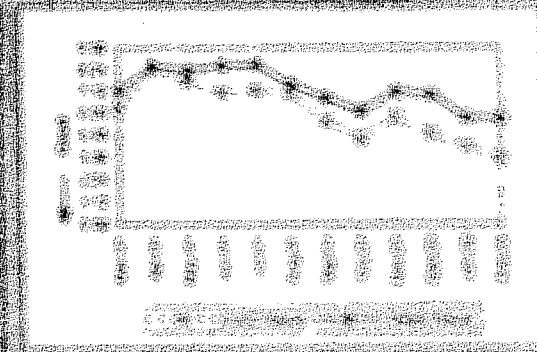
All Trouble Cleared within 48 Hours

Date	CLEC Num	CLEC Den	CLEC Rate	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	771	779	99.10%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	648	659	98.33%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	662	666	99.40%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	794	800	99.25%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	804	811	99.14%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	912	924	98.70%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	645	648	99.54%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	705	710	99.30%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	640	642	99.69%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	609	619	98.38%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	633	637	99.37%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	640	641	99.84%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



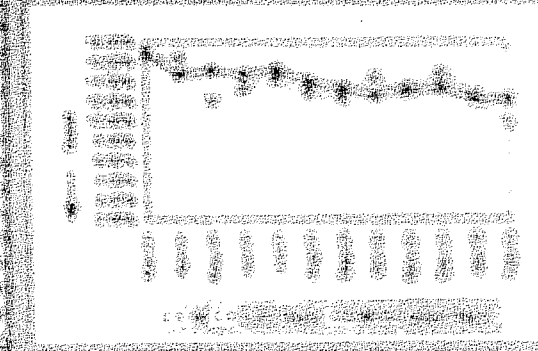
Mean Time to Repair

Date	CLEC Num	CLEC Den	CLEC Rate	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	4939:53	779	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	5561:22	659	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	5163:44	666	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	5720:23	800	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	5874:13	811	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	6504:28	924	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	3692:18	648	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	3299:24	710	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	3711:13	642	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	3020:55	619	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	2563:41	637	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	2304:31	641	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Repair Repeat Report Rate

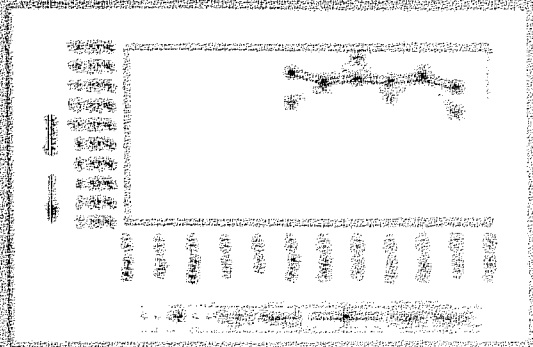
Date	CLEC Num	CLEC Den	CLEC Rate	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	128	779	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	104	659	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	81	666	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	107	800	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	115	811	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	120	924	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	82	648	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	103	710	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	84	642	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	92	619	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	81	637	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	63	641	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #14 - Resale - Residence Repair

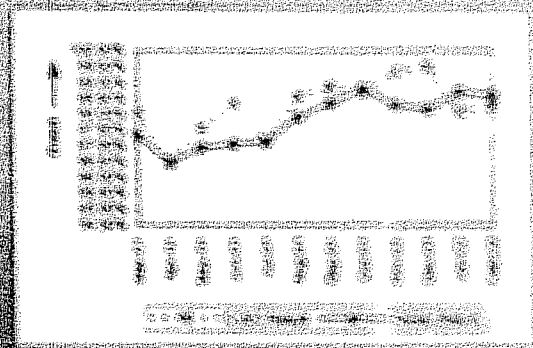
Repair Repeat Report Rate (Percent) (MR-1/C) - No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Std Dev	Prob Sig
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	55	442	12.44%	33.01%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	39	275	14.18%	34.89%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	58	341	17.01%	37.57%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	37	285	12.98%	33.61%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	44	284	15.49%	36.18%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	32	280	11.43%	31.82%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02									



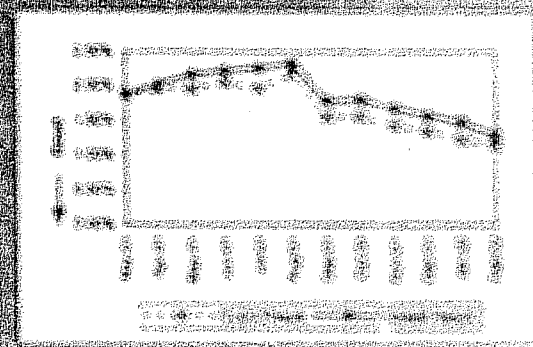
Repair Appointments Met (Percent) (MR-6/C) - No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Std Dev	Prob Sig
Mar-01	763	778	98.07%	13.75%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	636	659	96.51%	18.35%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	650	666	97.60%	15.31%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	787	800	98.38%	12.64%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	788	811	97.16%	16.60%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	912	925	98.59%	11.77%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	639	646	98.92%	10.35%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	701	710	98.73%	11.10%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	638	642	99.38%	7.87%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	616	619	99.52%	6.94%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	625	637	98.12%	13.60%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	630	641	98.28%	12.99%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



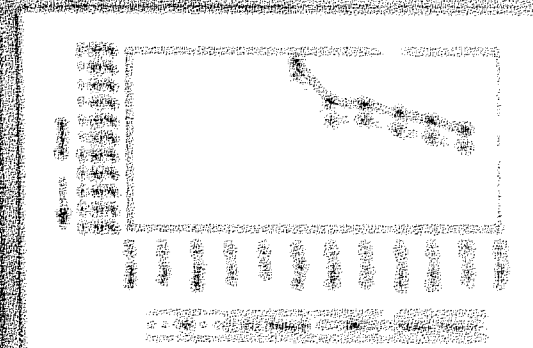
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Std Dev	Prob Sig
Mar-01	2808	151093	1.86%	13.51%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	2953	150923	1.96%	13.85%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	3015	153902	1.98%	13.86%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	3354	163321	2.05%	14.18%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	3201	162806	1.97%	13.88%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	3753	171036	2.19%	14.65%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	2587	166021	1.56%	12.39%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	2493	159424	1.56%	12.41%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	2280	160142	1.42%	11.85%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	2021	149864	1.35%	11.53%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	1924	155365	1.24%	11.08%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	1754	151494	1.16%	10.73%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Trouble Rate (Percent) (MR-4)

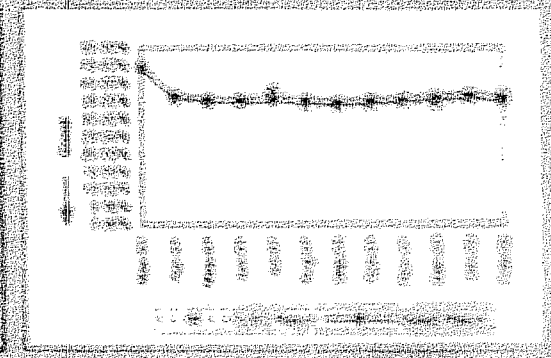
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Std Dev	Prob Sig
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	2972	171036	1.74%	13.07%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	2030	166021	1.22%	10.90%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	1954	159424	1.23%	11.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	1772	160142	1.11%	10.46%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	1541	149864	1.03%	10.09%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	1427	155365	0.92%	9.54%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02									



Checklist #14 - Resale - Residence Recap

Customer and Non-Qwest Related Trouble Reports (Percent Rate)

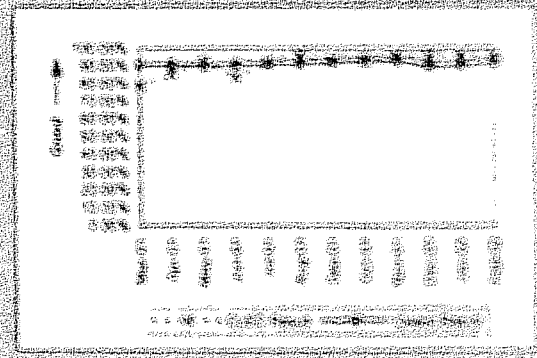
Date	CLEC Num	CLEC Denom	CLEC Resul	Std Dev	Qwest Num	Qwest Denom	Qwest Resul	Std Dev	Result
Mar-01	2313	5121	45.17%	49.77%	[illegible]	[illegible]	44.32%	[illegible]	[illegible]
Apr-01	1628	4581	35.54%	47.86%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	1610	4625	34.81%	47.64%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	1835	5189	35.36%	47.81%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	2002	5203	38.48%	48.65%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	1951	5704	34.20%	47.44%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	1338	3925	34.09%	47.40%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	1305	3798	34.36%	47.45%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	1231	3511	35.06%	47.72%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	1084	3105	34.91%	47.67%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	1096	3020	36.29%	48.08%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	1013	2777	36.48%	48.14%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #14 - Resale - Business Installation

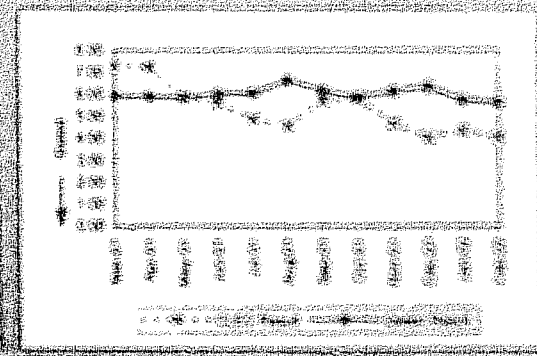
Installation Commitments Met (Percent) (OP-3A)– Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Mar-01	171	216	79.17%	40.61%	17028	18717	90.99%	5.24	2.74
Apr-01	202	235	85.96%	34.74%	15773	17322	91.06%	[illegible]	[illegible]
May-01	273	292	93.49%	24.66%	16024	17732	90.37%	[illegible]	[illegible]
Jun-01	141	167	84.43%	36.26%	15659	17194	91.07%	2.78	[illegible]
Jul-01	134	145	92.41%	26.48%	15199	17684	91.60%	[illegible]	[illegible]
Aug-01	146	152	96.05%	19.47%	18009	19584	91.96%	[illegible]	[illegible]
Sep-01	132	141	93.62%	24.44%	16260	17430	92.94%	[illegible]	[illegible]
Oct-01	118	126	93.65%	24.38%	18396	19634	93.69%	[illegible]	[illegible]
Nov-01	114	118	96.61%	18.10%	15816	16813	94.06%	[illegible]	[illegible]
Dec-01	139	145	95.86%	19.92%	12957	14338	90.37%	[illegible]	[illegible]
Jan-02	121	125	96.80%	17.60%	15335	16841	91.06%	[illegible]	[illegible]
Feb-02	116	121	95.87%	19.90%	13948	15085	92.48%	[illegible]	[illegible]



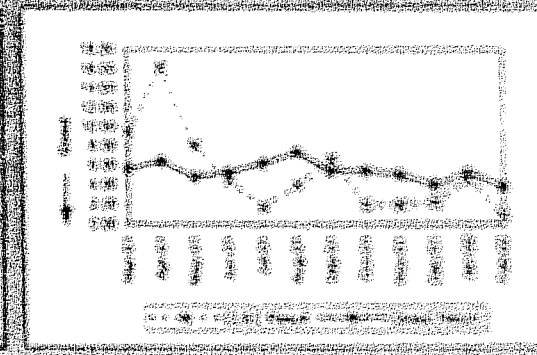
Installation Interval (Average Days) (OP-4A)– Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Mar-01	1582	216	7.32	15.50	110646	18707	5.91	[illegible]	[illegible]
Apr-01	1707	235	7.26	15.64	102125	17319	5.90	[illegible]	[illegible]
May-01	1720	292	5.89	4.47	103593	17716	5.85	[illegible]	[illegible]
Jun-01	941	167	5.63	4.84	103792	17187	6.04	[illegible]	[illegible]
Jul-01	722	147	4.91	4.11	108250	17871	6.06	[illegible]	[illegible]
Aug-01	715	156	4.58	3.19	131634	19812	6.64	[illegible]	[illegible]
Sep-01	814	142	5.73	6.36	108645	17623	6.16	[illegible]	[illegible]
Oct-01	742	128	5.80	8.20	116606	19862	5.87	[illegible]	[illegible]
Nov-01	558	119	4.69	4.93	104418	17502	5.97	[illegible]	[illegible]
Dec-01	593	146	4.06	3.15	91604	14437	6.34	[illegible]	[illegible]
Jan-02	564	129	4.37	4.37	97540	17009	5.73	[illegible]	[illegible]
Feb-02	493	121	4.07	3.98	85797	15226	5.63	[illegible]	[illegible]



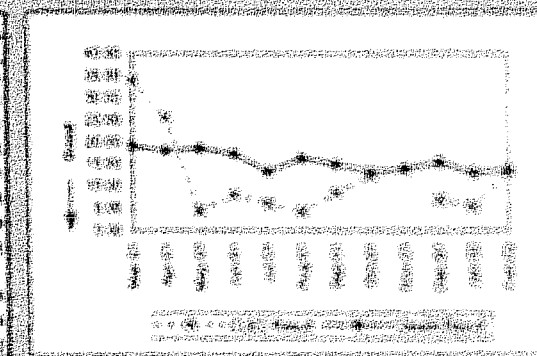
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1)– Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Mar-01	296	31	9.55	20.78	3747	664	5.64	[illegible]	[illegible]
Apr-01	373	23	16.22	35.18	3891	604	6.44	[illegible]	[illegible]
May-01	105	13	8.08	9.20	3440	715	4.81	[illegible]	[illegible]
Jun-01	54	12	4.50	5.13	3592	678	5.30	[illegible]	[illegible]
Jul-01	11	6	1.83	3.06	4387	706	6.21	[illegible]	[illegible]
Aug-01	24	6	4.00	4.29	5691	771	7.38	[illegible]	[illegible]
Sep-01	27	4	6.75	5.32	3557	653	5.45	[illegible]	[illegible]
Oct-01	12	6	2.00	1.26	3790	695	5.45	[illegible]	[illegible]
Nov-01	10	5	2.00	1.58	3542	696	5.09	[illegible]	[illegible]
Dec-01	9	4	2.25	3.20	3600	667	4.98	[illegible]	[illegible]
Jan-02	28	6	4.67	10.95	5701	1062	5.37	[illegible]	[illegible]
Feb-02	2	2	1.00	0.00	3711	835	3.85	[illegible]	[illegible]



Delayed Days for Facility Reasons (Average Days) (OP-6B-1)– Dispatches Within MSAs

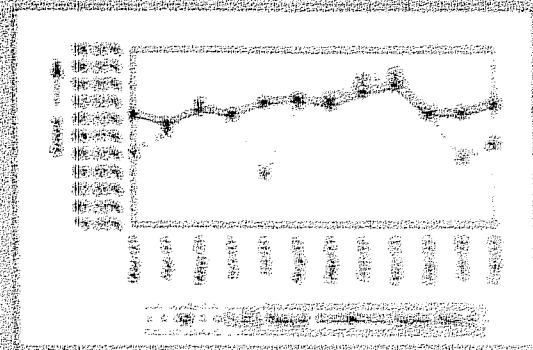
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Mar-01	477	14	34.07	38.65	19574	1675	19.10	[illegible]	[illegible]
Apr-01	257	10	25.70	38.03	17041	941	18.11	[illegible]	[illegible]
May-01	27	6	4.50	2.66	18442	993	18.57	[illegible]	[illegible]
Jun-01	114	14	8.14	6.22	14841	857	17.32	[illegible]	[illegible]
Jul-01	43	7	6.14	3.39	12029	902	13.34	[illegible]	[illegible]
Aug-01	13	3	4.33	1.15	15212	929	16.37	[illegible]	[illegible]
Sep-01	51	6	8.50	14.47	10350	681	15.20	[illegible]	[illegible]
Oct-01	37	3	12.33	17.10	9581	733	13.07	[illegible]	[illegible]
Nov-01					6875	493	13.95		
Dec-01	21	3	7.00	3.61	9500	618	15.37	[illegible]	[illegible]
Jan-02	11	2	5.50	2.12	7838	593	13.21	[illegible]	[illegible]
Feb-02	40	3	13.33	17.21	6168	456	13.71	[illegible]	[illegible]



Checklist #14 - Resale - Business Customers

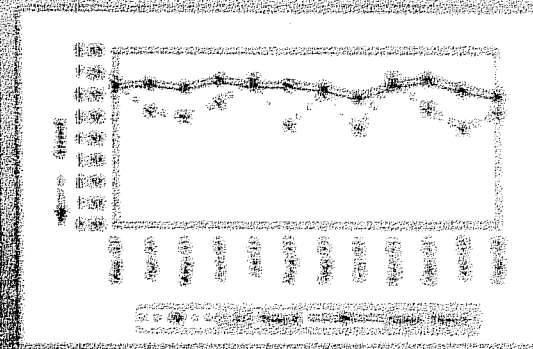
Installation Commitments Met (Percent) (OP-3B) - Dispatched Qwest NSA

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	[illegible]	[illegible]
Mar-01	82	95	86.32%	34.37%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	55	62	88.71%	31.65%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	80	87	91.95%	27.20%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	85	94	90.43%	29.42%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	73	87	83.91%	36.75%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	69	75	92.00%	27.13%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	62	67	92.54%	26.28%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	89	94	94.68%	22.44%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	82	86	95.35%	21.06%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	50	55	90.91%	28.75%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	48	56	85.71%	34.99%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	48	55	87.27%	33.33%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



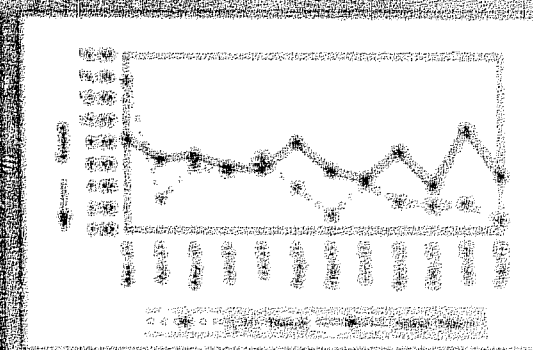
Installation Interval (Average Days) (OP-4B) - Dispatched Qwest NSA

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	[illegible]	[illegible]
Mar-01	629	95	6.62	14.81	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	330	62	5.32	4.99	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	439	87	5.05	5.21	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	537	94	5.71	5.63	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	593	88	6.74	7.76	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	359	77	4.66	4.81	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	419	68	6.16	7.91	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	439	97	4.53	4.08	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	598	88	6.80	5.81	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	301	56	5.38	4.88	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	257	57	4.51	6.87	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	287	55	5.22	4.88	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



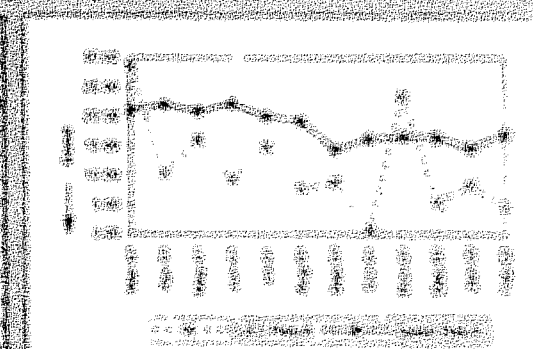
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A) - Dispatched Qwest NSA

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	[illegible]	[illegible]
Mar-01	82	6	13.67	18.88	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	9	3	3.00	2.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	12	2	6.00	7.07	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	22	4	5.50	7.72	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	54	8	6.75	6.50	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	24	6	4.00	4.60	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	3	2	1.50	0.71	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	26	6	4.33	3.44	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	11	4	2.75	2.99	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	7	3	2.33	2.08	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	13	5	2.60	3.21	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	2	2	1.00	0.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Delayed Days for Facility Reasons (Average Days) (OP-6B) - Dispatched Qwest NSA

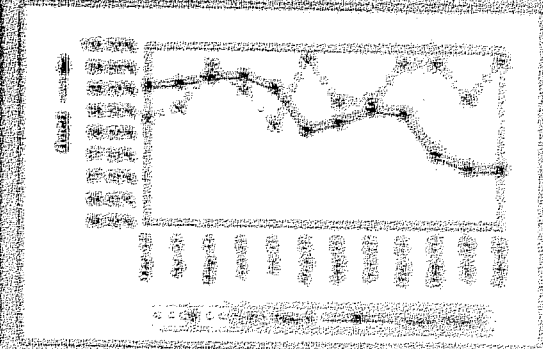
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	[illegible]	[illegible]
Mar-01	200	7	28.57	42.53	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	42	4	10.50	9.26	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	81	5	16.20	11.50	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	48	5	9.60	7.83	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	90	6	15.00	14.56	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	8	1	8.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	27	3	9.00	6.06	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	1	1	1.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	47	2	23.50	19.09	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	17	3	5.67	5.69	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	34	4	8.50	8.24	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	24	5	4.80	4.15	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #14 - Resale - Business Requirements

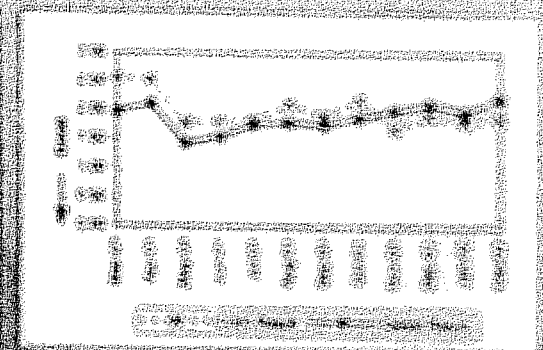
Installation Commitments Met Percent (OP-3) - No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Mar-01	1219	1239	98.39%	12.52%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	998	1012	98.62%	11.68%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	1183	1188	99.58%	5.47%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	1040	1050	99.05%	9.71%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	454	462	98.27%	13.04%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	436	437	99.77%	4.78%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	246	249	98.80%	10.91%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	580	587	98.81%	10.85%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	318	319	99.69%	5.59%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	651	653	99.69%	5.53%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	629	636	98.90%	10.45%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	437	438	99.77%	4.27%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



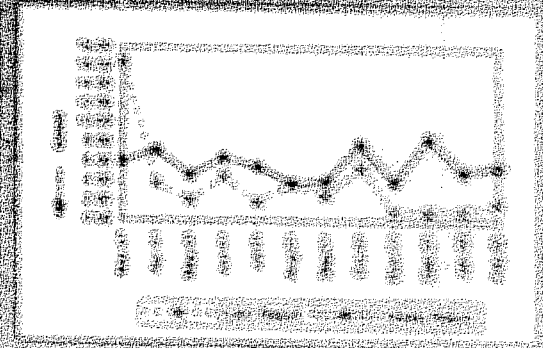
Installation Interval (Average Days) (OP-3) - No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Mar-01	3202	1239	2.58	5.15	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	2573	1012	2.54	3.30	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	1462	814	1.80	1.21	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	1269	699	1.82	1.21	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	639	348	1.84	5.06	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	689	323	2.13	1.09	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	347	181	1.92	1.12	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	639	290	2.20	2.65	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	345	203	1.70	1.34	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	977	509	1.92	1.32	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	928	508	1.83	0.87	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	594	367	1.89	1.15	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



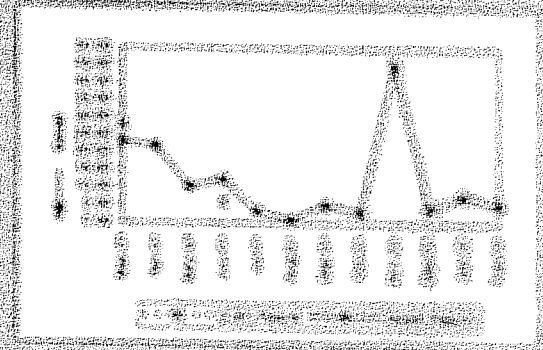
Delayed Days for Non-Facility Reasons (Average Days) (OP-3) - No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Mar-01	298	18	16.56	31.08	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	54	14	3.86	4.50	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	11	5	2.20	0.84	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	42	9	4.67	6.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	18	9	2.00	1.32	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	4	1	4.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	11	4	2.75	0.96	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	39	7	5.57	12.09	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	1	1	1.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	2	2	1.00	0.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	9	8	1.12	0.83	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	2	1	2.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Delayed Days for Facility Reasons (Average Days) (OP-3) - No Dispatches

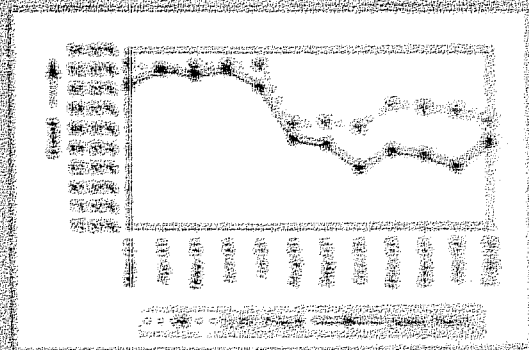
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Mar-01	56	2	28.00	35.36	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01	5	1	5.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01					[illegible]	[illegible]	[illegible]		
Jan-02					[illegible]	[illegible]	[illegible]		
Feb-02					[illegible]	[illegible]	[illegible]		



Checklist #14 - Resale - Business Population

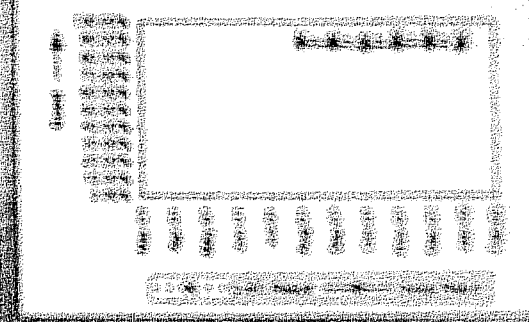
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Diff Z Sc	Prob Sc
Mar-01	1614	1742	92.65%	26.09%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	1364	1483	91.98%	27.17%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	1378	1492	92.36%	26.56%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	1381	1493	92.50%	26.34%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	955	1032	92.54%	26.28%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	593	685	86.57%	34.10%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	490	565	86.73%	33.93%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	548	636	86.16%	34.53%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	592	669	88.49%	31.91%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	609	691	88.13%	32.34%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	737	839	87.84%	32.68%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	624	719	86.79%	33.86%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



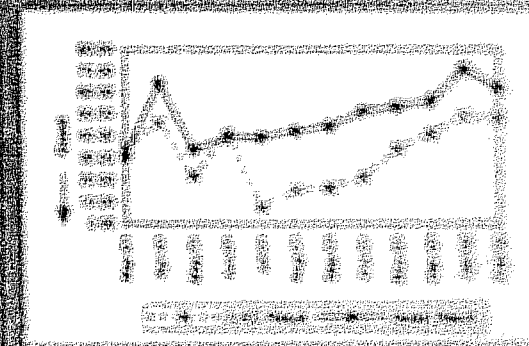
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Diff Z Sc	Prob Sc
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	624	685	91.09%	28.48%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	512	565	90.62%	29.16%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	572	636	89.94%	30.08%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	611	669	91.33%	28.14%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	629	691	91.03%	28.58%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	762	839	90.82%	28.87%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02									



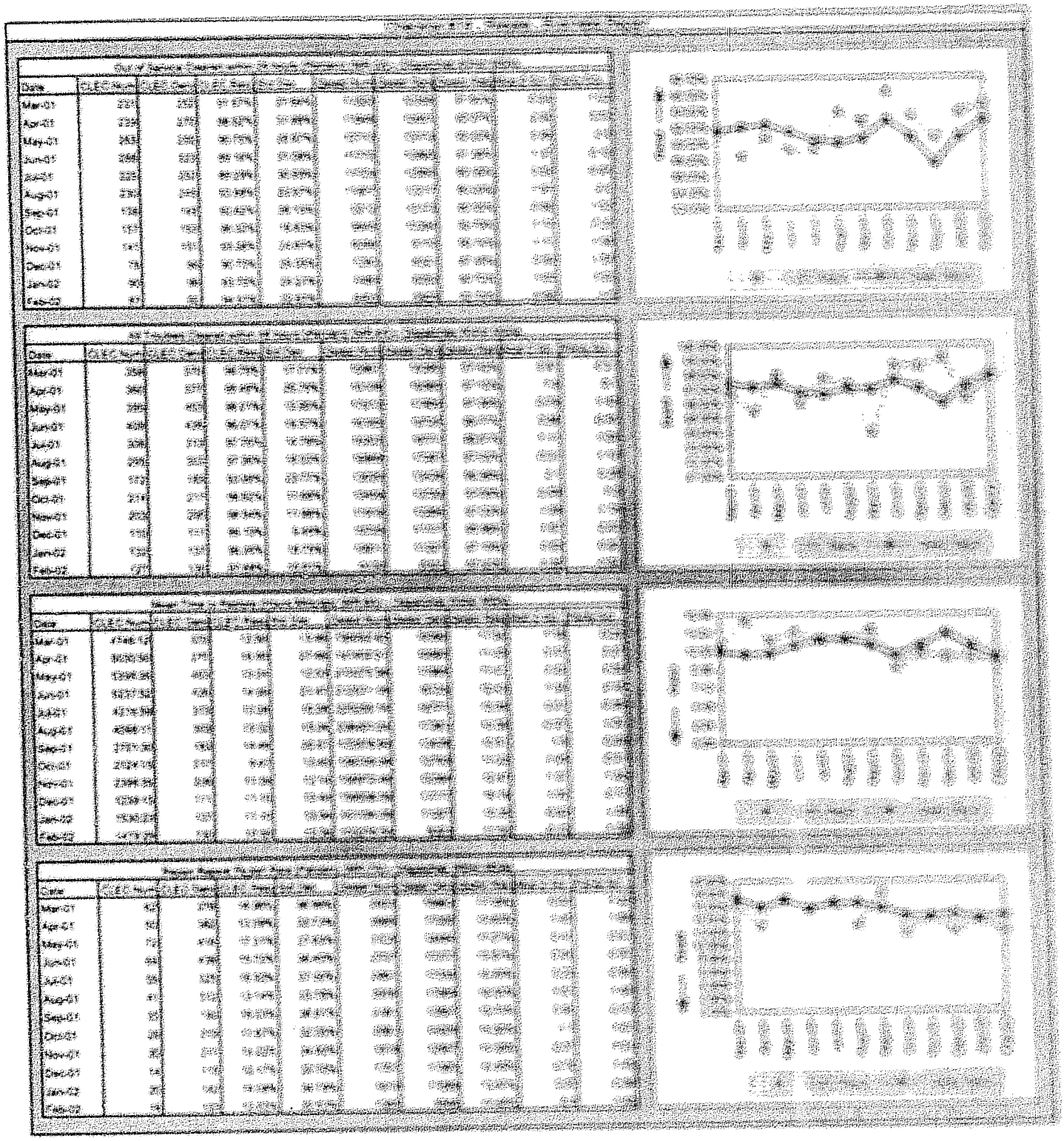
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-5)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Diff Z Sc	Prob Sc
Mar-01	1187	34	34.91	33.67	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	1243	27	46.04	35.03	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	773	35	22.09	36.52	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	1195	29	41.21	54.15	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	110	14	7.86	7.70	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	207	13	15.92	16.25	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	267	16	16.69	16.86	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	437	20	21.85	24.25	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	757	22	34.41	29.23	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	578	14	41.29	45.82	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	544	11	49.45	50.94	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	682	14	48.71	54.37	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

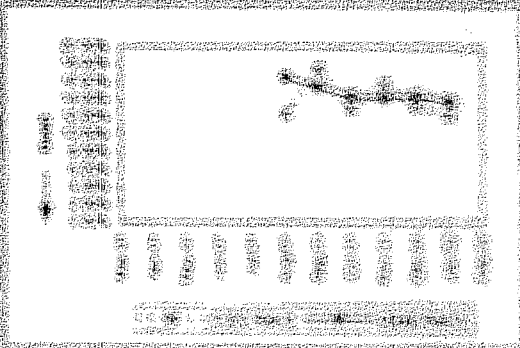


Count of Pending Orders Delayed for Facilities Reserve Business (Series)

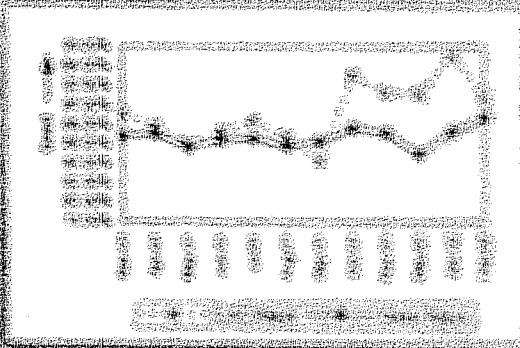
Date	[illegible] Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



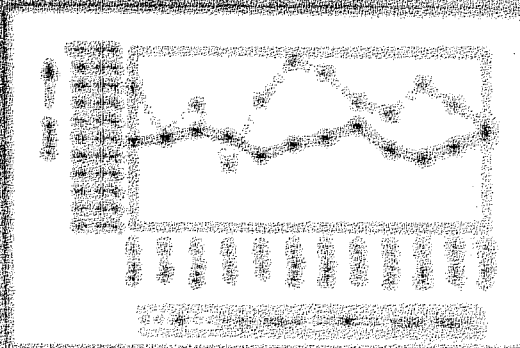
Date	CLEC Num	CLEC Den	CLEC Perf	Sel Den	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	35	282	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	29	168	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	25	192	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	29	183	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	14	105	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	16	130	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02									



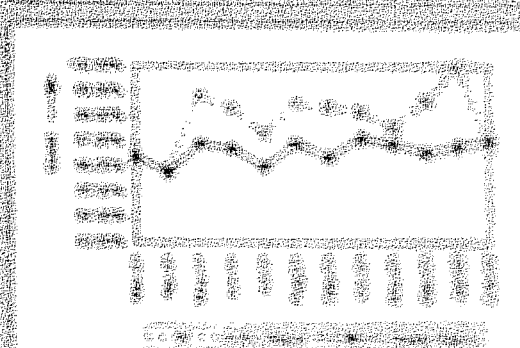
Date	CLEC Num	CLEC Den	CLEC Perf	Sel Den	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	338	379	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	336	382	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	358	405	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	364	439	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	288	325	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	211	312	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	162	191	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	204	219	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	193	211	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	105	115	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	135	142	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	121	135	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Date	CLEC Num	CLEC Den	CLEC Perf	Sel Den	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	95	99	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	115	126	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	115	117	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	123	141	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	103	111	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	98	99	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	84	86	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	85	90	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	54	58	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	54	54	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	48	51	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	45	49	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



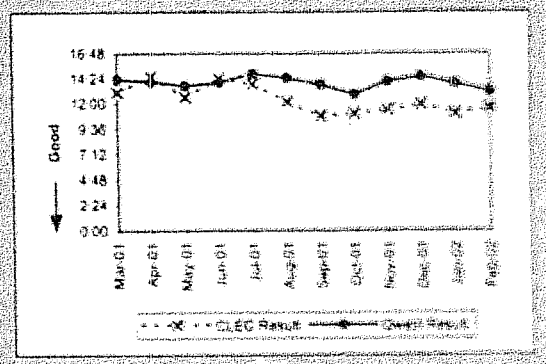
Date	CLEC Num	CLEC Den	CLEC Perf	Sel Den	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	155	161	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	164	171	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	171	175	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	172	181	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	145	156	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	134	138	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	122	124	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	110	113	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	80	82	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	72	72	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	68	68	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	53	53	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #14 - Resale - Business Repair

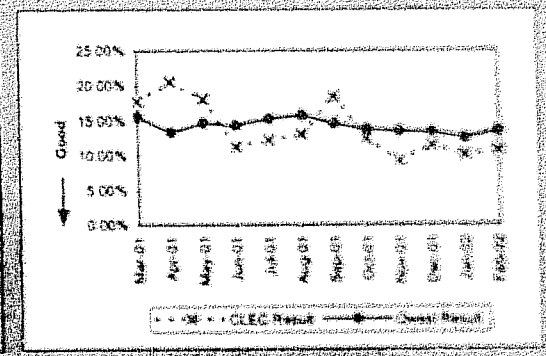
Mean Time to Restore (Hours:Minutes) (MR-6B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	2109:33	161	13:06	15:34	67374:33	4712	14:18	-0.87	-1.53
Apr-01	2493:09	171	14:35	13:26	63973:22	4531	14:07	0.33	-0.8
May-01	2184:54	173	12:38	11:09	71862:26	5239	13:43	-0.72	-1.44
Jun-01	2616:44	181	14:27	18:54	72309:38	5156	14:01	0.3	-0.82
Jul-01	2084:54	150	13:54	14:01	80819:50	5433	14:53	-0.65	-1.4
Aug-01	1661:59	136	12:13	11:33	81272:57	5613	14:29	-1.25	-1.76
Sep-01	1346:01	124	10:51	12:44	55947:32	4049	13:49	-2.06	-2.25
Oct-01	1242:15	112	11:05	11:56	52921:00	4113	12:52	-1.13	-1.69
Nov-01	937:06	82	11:26	12:38	54210:31	3839	14:07	-1.57	-1.95
Dec-01	872:30	73	11:57	10:18	50220:55	3439	14:36	-1.44	-1.87
Jan-02	753:36	68	11:05	9:34	46859:19	3367	13:55	-1.26	-1.76
Feb-02	729:31	63	11:35	13:38	38904:00	2964	13:08	-0.61	-1.37



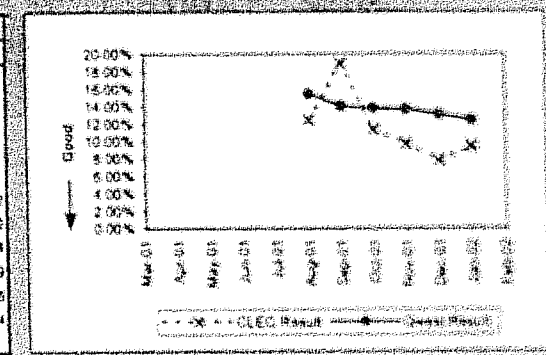
Repair Repeat Report Rate (Percent) (MR-7B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	29	163	17.79%	38.24%	744	4782	15.56%	0.78	-0.53
Apr-01	36	175	20.57%	40.42%	616	4595	13.41%	2.57	0.56
May-01	32	177	18.08%	38.48%	782	5320	14.70%	1.23	-0.25
Jun-01	21	185	11.35%	31.72%	755	5250	14.38%	-1.15	-1.7
Jul-01	19	154	12.34%	32.89%	845	5532	15.27%	-1	-1.61
Aug-01	18	137	13.14%	33.78%	902	5717	15.78%	-0.84	-1.51
Sep-01	23	125	18.40%	38.75%	602	4117	14.62%	1.16	-0.29
Oct-01	14	113	12.39%	32.95%	578	4180	13.83%	-0.44	-1.27
Nov-01	8	86	9.30%	29.05%	526	3891	13.52%	-1.13	-1.69
Dec-01	9	78	11.54%	31.95%	471	3510	13.42%	-0.48	-1.29
Jan-02	7	69	10.14%	30.19%	429	3419	12.55%	-0.6	-1.36
Feb-02	7	65	10.77%	31.00%	408	3013	13.54%	-0.65	-1.39



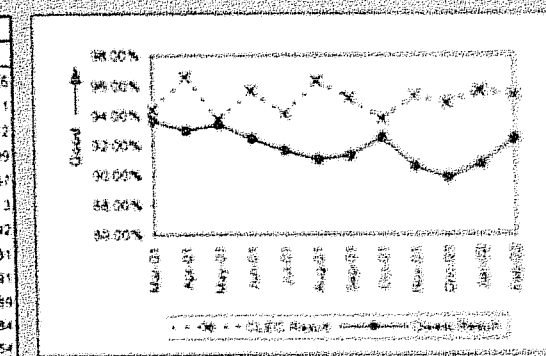
Repair Repeat Report Rate (Percent) (MR-7B*)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	14	112	12.50%	33.07%	742	4797	15.47%	-0.86	-1.52
Sep-01	18	95	18.95%	39.19%	486	3455	14.07%	1.32	-0.2
Oct-01	10	88	11.36%	31.74%	482	3496	13.79%	-0.65	-1.4
Nov-01	7	72	9.72%	29.63%	446	3262	13.67%	-0.97	-1.59
Dec-01	5	64	7.81%	26.84%	384	2933	13.09%	-1.24	-1.75
Jan-02	5	53	9.43%	29.23%	352	2825	12.46%	-0.56	-1.4
Feb-02									



Repair Appointments Met (Percent) (MR-9B)-- Dispatches Outside MSAs

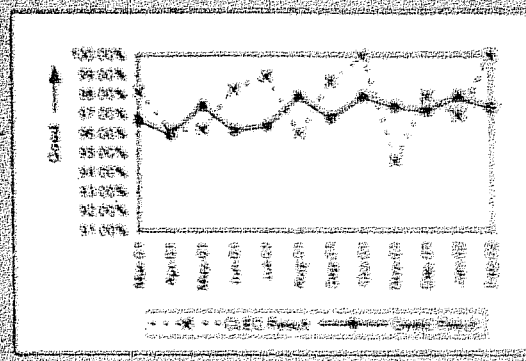
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	154	163	94.48%	22.84%	4479	4782	93.66%	-0.42	-1.26
Apr-01	169	175	96.57%	18.20%	4273	4595	92.99%	-1.82	-2.11
May-01	166	177	93.79%	24.14%	4970	5320	93.42%	-0.19	-1.12
Jun-01	177	185	95.68%	20.34%	4854	5250	92.46%	-1.63	-1.99
Jul-01	145	154	94.16%	23.46%	5070	5532	91.65%	-1.11	-1.61
Aug-01	132	137	96.35%	18.75%	5206	5717	91.06%	-2.14	-2.3
Sep-01	119	125	95.20%	21.38%	3760	4117	91.33%	-1.52	-1.92
Oct-01	106	113	93.81%	24.11%	3868	4180	92.54%	-0.51	-1.31
Nov-01	82	86	95.35%	21.06%	3525	3891	90.59%	-1.43	-1.91
Dec-01	74	78	94.87%	22.06%	3153	3510	89.83%	-1.46	-1.89
Jan-02	66	69	95.65%	20.39%	3103	3419	90.76%	-1.39	-1.84
Feb-02	62	65	95.38%	20.98%	2735	3013	92.43%	-0.89	-1.54



Checklist #14 - Resale - Business Repair

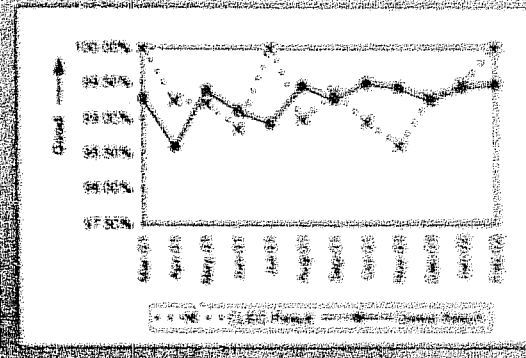
Out of Service Cleared within 24 hours (Percent) (MR-3C)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	108	110	98.18%	13.36%	4098	4237	96.72%	-0.85	-1.52
Apr-01	101	105	96.19%	19.14%	4051	4221	95.97%	-0.11	-1.07
May-01	103	107	96.26%	18.97%	4483	4601	97.44%	0.77	-0.53
Jun-01	115	117	98.29%	12.96%	4563	4745	96.16%	-1.18	-1.72
Jul-01	92	93	98.92%	10.31%	4411	4575	96.42%	-1.29	-1.78
Aug-01	98	102	96.08%	19.41%	4489	4585	97.91%	1.2	-0.27
Sep-01	76	77	98.70%	11.32%	3520	3635	96.84%	-0.93	-1.56
Oct-01	77	77	100.00%	0.00%	4059	4145	97.93%	-1.27	-1.77
Nov-01	53	56	94.64%	22.52%	3360	3450	97.39%	1.19	-0.28
Dec-01	48	49	97.96%	14.14%	3319	3415	97.19%	-0.32	-1.2
Jan-02	64	66	96.97%	17.14%	3710	3789	97.92%	0.57	-0.65
Feb-02	63	63	100.00%	0.00%	3221	3309	97.34%	-1.3	-1.79



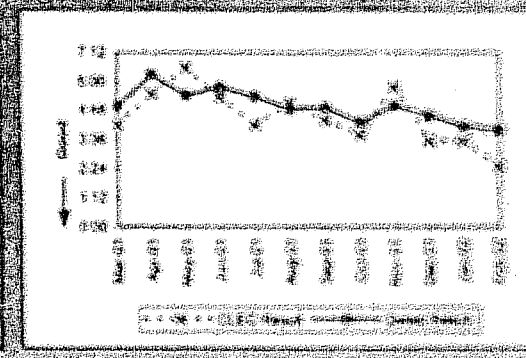
All Troubles Cleared within 48 hours (Percent) (MR-4C)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	311	311	100.00%	0.00%	9561	9629	99.29%	-1.48	-1.85
Apr-01	266	268	99.25%	8.61%	8174	8290	98.60%	-0.9	-1.34
May-01	255	257	99.22%	8.79%	8935	8989	99.40%	0.42	-0.21
Jun-01	259	262	98.86%	10.64%	9091	9173	99.11%	0.48	-0.21
Jul-01	207	207	100.00%	0.00%	8574	8667	98.93%	-1.48	-1.9
Aug-01	197	199	99.00%	9.97%	8879	8928	99.45%	0.84	-0.49
Sep-01	155	156	99.36%	7.98%	7061	7113	99.27%	-0.13	-0.68
Oct-01	189	191	98.95%	10.18%	8052	8093	99.49%	0.97	-0.41
Nov-01	142	144	98.61%	11.70%	7297	7339	99.43%	1.14	-0.3
Dec-01	141	142	99.30%	8.36%	6752	6803	99.25%	-0.08	-0.64
Jan-02	194	195	99.49%	7.14%	8018	8064	99.43%	-0.11	-0.06
Feb-02	205	205	100.00%	0.00%	7109	7147	99.47%	-1.53	-1.83



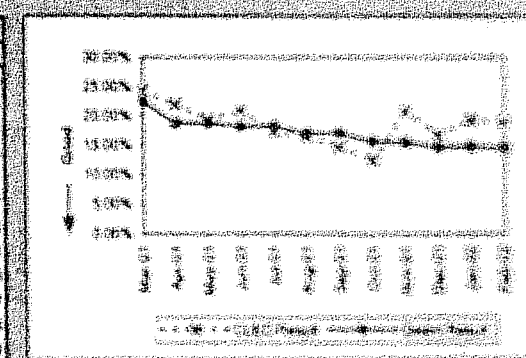
Mean Time to Restore (Hours:Minutes) (MR-6C)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	1309:48	311	4:13	6:32	47828:12	9629	4:56	-1.23	-1.73
Apr-01	1473:07	268	5:30	8:42	52198:51	8290	6:18	-1	-1.61
May-01	1692:34	257	6:05	11:04	48985:42	8989	5:27	1.74	0.06
Jun-01	1404:05	262	5:22	9:33	53182:24	9173	5:48	-0.47	-1.29
Jul-01	873:58	207	4:13	5:44	46638:50	8667	5:23	-1.33	-1.81
Aug-01	1021:19	199	5:08	11:41	43404:09	8928	4:52	0.31	-0.81
Sep-01	685:41	156	4:24	12:16	34956:46	7113	4:55	-0.83	-1.38
Oct-01	730:21	191	3:49	7:49	34992:41	8093	4:19	-0.75	-1.46
Nov-01	832:30	144	5:47	10:56	36738:11	7339	5:00	0.96	-0.41
Dec-01	508:10	142	3:35	7:33	31252:06	6803	4:36	-0.74	-1.43
Jan-02	696:37	195	3:34	6:39	33642:58	8064	4:10	-0.71	-1.43
Feb-02	520:14	205	2:32	4:46	28576:45	7147	4:00	-2.37	-2.44



Repair Repeat Report Rate (Percent) (MR-7C)-- No Dispatches

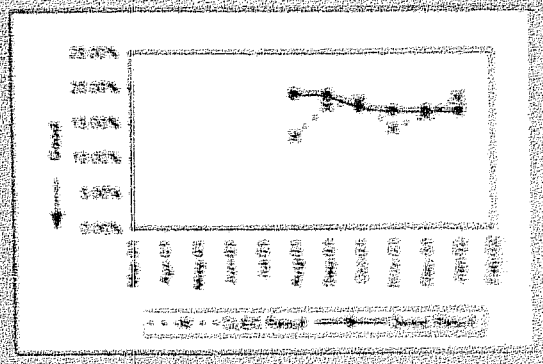
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	76	311	24.44%	42.97%	2165	9630	22.48%	0.82	-0.1
Apr-01	59	268	22.01%	41.43%	1562	8290	18.84%	1.39	-0.21
May-01	50	257	19.46%	39.59%	1694	8990	18.84%	0.28	-0.84
Jun-01	55	262	20.99%	40.73%	1680	9173	18.31%	1.1	-0.33
Jul-01	36	207	17.39%	37.90%	1588	8668	18.32%	-0.34	-0.91
Aug-01	33	199	16.58%	37.19%	1530	8930	17.13%	-0.2	-0.92
Sep-01	23	156	14.74%	35.45%	1219	7113	17.14%	-0.78	-1.44
Oct-01	24	191	12.57%	33.15%	1268	8093	15.67%	-1.19	-1.71
Nov-01	30	144	20.83%	40.61%	1140	7339	15.53%	1.89	0.03
Dec-01	24	142	16.90%	37.48%	1007	6803	14.80%	0.71	-0.37
Jan-02	38	195	19.49%	39.61%	1200	8065	14.88%	1.74	0.08
Feb-02	39	205	19.02%	39.25%	1044	7147	14.61%	1.72	-0.04



Checklist #14 - Resale - Business Repair

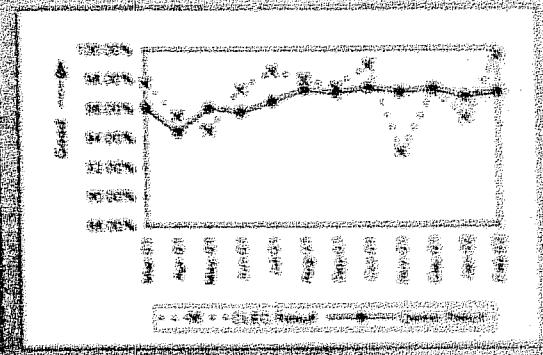
Repair Repeat Report Rate (Percent) (MR-7C*) -- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	13	99	13.13%	33.77%	974	5102	19.09%	-1.49	-1.97
Sep-01	15	86	17.44%	37.95%	757	4034	18.01%	-0.37	-1.22
Oct-01	21	117	17.95%	38.38%	762	4425	17.22%	0.23	-0.86
Nov-01	11	78	14.10%	34.80%	852	3531	16.53%	-0.38	-1.36
Dec-01	13	81	16.05%	36.71%	590	3558	16.58%	-0.10	-1.08
Jan-02	20	109	18.35%	38.71%	711	4296	16.55%	0.52	-0.68
Feb-02									



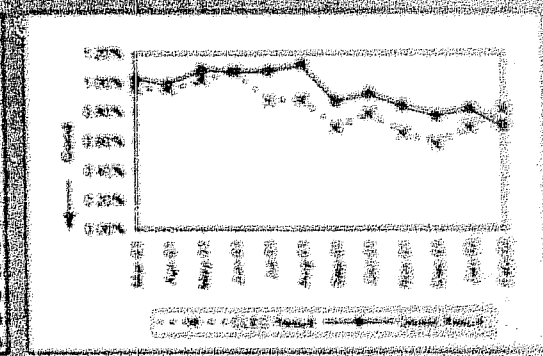
Repair Appointments Met (Percent) (MR-9C) -- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	304	311	97.75%	14.83%	9255	9630	96.11%	-1.47	-1.9
Apr-01	256	268	95.52%	20.68%	7828	8290	94.43%	-0.77	-1.43
May-01	243	257	94.55%	22.70%	8634	8990	96.04%	1.18	-0.28
Jun-01	255	262	97.33%	16.13%	8784	9173	95.76%	-1.24	-1.75
Jul-01	204	207	98.55%	11.95%	8382	8668	96.67%	-1.16	-1.97
Aug-01	195	199	97.99%	14.03%	8683	8930	97.23%	-0.64	-1.39
Sep-01	152	156	97.44%	15.81%	6902	7110	97.03%	-0.29	-1.18
Oct-01	189	191	98.95%	10.18%	7879	8093	97.36%	-1.36	-1.83
Nov-01	134	144	93.06%	25.42%	7125	7339	97.08%	2.48	0.49
Dec-01	138	142	97.18%	16.55%	6619	6803	97.30%	0.13	-0.01
Jan-02	186	195	95.38%	20.98%	7804	8063	96.78%	1.56	-0.36
Feb-02	204	205	99.51%	6.97%	6935	7147	97.03%	-2.06	-2.25



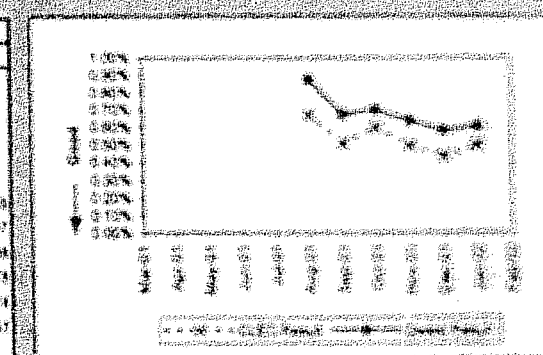
Trouble Rate (Percent) (MR-6)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	853	88772	0.96%	9.76%	31275	3038932	1.03%	-1.99	-2.37
Apr-01	825	86215	0.96%	9.74%	29905	3025899	0.99%	-0.92	-1.56
May-01	850	83188	1.02%	10.06%	32794	3000795	1.09%	-1.94	-2.18
Jun-01	886	81939	1.08%	10.34%	31700	2936889	1.08%	0.05	-0.37
Jul-01	686	78292	0.88%	9.32%	31555	2919270	1.08%	-5.07	-4.52
Aug-01	648	73316	0.88%	9.36%	32632	2898887	1.13%	-6.13	-4.71
Sep-01	473	68180	0.69%	8.30%	25087	2881397	0.87%	-4.91	-3.99
Oct-01	523	66348	0.79%	8.84%	26482	2865258	0.92%	-3.62	-3.3
Nov-01	441	67333	0.66%	8.07%	23877	2846137	0.84%	-5.17	-4.16
Dec-01	335	57173	0.59%	7.63%	21896	2831027	0.77%	-3.07	-4.08
Jan-02	406	58319	0.70%	8.31%	23073	2817640	0.82%	-3.25	-2.94
Feb-02	403	49323	0.82%	9.00%	19726	2797118	0.71%	2.94	0.25



Trouble Rate (Percent) (MR-6*)

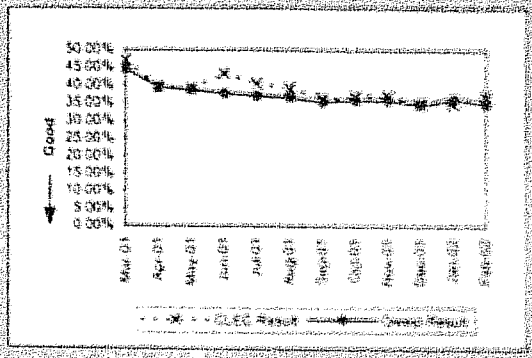
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	493	73316	0.67%	8.17%	25465	2898887	0.88%	-5.9	-4.50
Sep-01	347	68180	0.51%	7.12%	19435	2881397	0.67%	-5.22	-4.57
Oct-01	397	66348	0.60%	7.71%	20042	2865258	0.70%	-3.00	-2.84
Nov-01	333	67333	0.49%	7.02%	18114	2846137	0.64%	-4.58	-3.78
Dec-01	250	57173	0.44%	6.60%	16473	2831027	0.58%	-4.5	-3.78
Jan-02	292	58319	0.50%	7.06%	17066	2817640	0.61%	-3.23	-2.97
Feb-02									



Checklist #14 - Resale - Business Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)

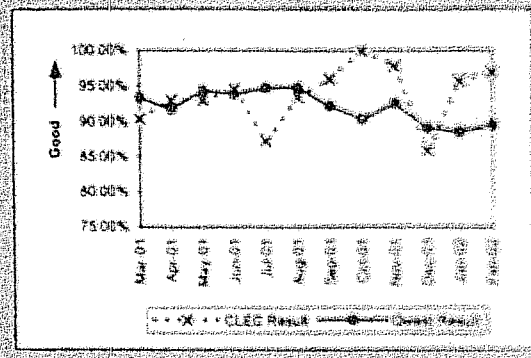
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	764	1617	47 25%	49.92%	25127	56402	44 55%	2 15	0 31
Apr-01	538	1363	39 47%	48 88%	19460	49365	39 42%	0 04	-0 98
May-01	545	1395	39.07%	48.79%	20731	53525	38 73%	0 25	-0 85
Jun-01	678	1564	43 35%	49 56%	19134	50834	37 64%	4 59	1 79
Jul-01	468	1154	40 55%	49 10%	18607	50162	37 09%	2 41	0 46
Aug-01	421	1069	39 38%	48 86%	18838	51470	36 60%	1 87	0 14
Sep-01	271	744	36 42%	48 12%	13781	38868	35 46%	0 55	-0 67
Oct-01	308	831	37 06%	48 30%	14894	41378	36 00%	0 63	-0 61
Nov-01	262	703	37 27%	48 35%	13433	37310	36 00%	0 69	-0 58
Dec-01	181	516	35 08%	47 72%	11729	33625	34 88%	0 09	-0 94
Jan-02	219	625	35 04%	47 71%	13131	36204	36 27%	-0 63	-1 39
Feb-02	238	641	37 13%	48 32%	10631	30357	35 02%	1 11	-0 33



Checklist #14 - Resale - Centrex Installation

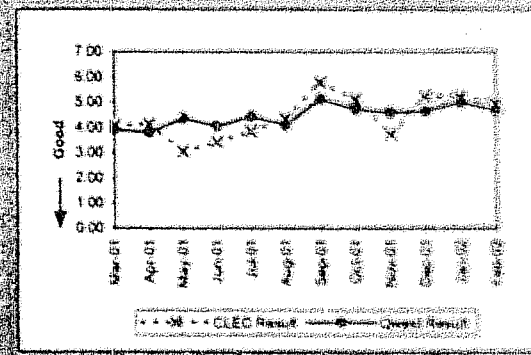
Installation Commitments Met (Percent) (OP-3A)– Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	171	189	90.48%	29.35%	1213	1299	93.38%	1.42	-0.13
Apr-01	148	159	93.08%	25.38%	962	1048	91.79%	-0.55	-1.34
May-01	121	130	93.08%	25.38%	1036	1097	94.44%	0.65	-0.6
Jun-01	106	112	94.64%	22.52%	961	1023	93.94%	-0.3	-1.18
Jul-01	62	71	87.32%	33.27%	1050	1108	94.77%	2.33	0.42
Aug-01	86	92	93.48%	24.69%	1240	1307	94.87%	0.61	-0.63
Sep-01	73	76	96.05%	19.47%	863	935	92.30%	-1.18	-1.72
Oct-01	71	71	100.00%	0.00%	801	886	90.41%	-2.64	-2.61
Nov-01	45	46	97.83%	14.58%	753	813	92.62%	-1.31	-1.8
Dec-01	43	50	86.00%	34.70%	525	589	89.13%	0.69	-0.58
Jan-02	45	47	95.74%	20.18%	761	859	88.59%	-1.5	-1.91
Feb-02	32	33	96.97%	17.14%	615	687	89.52%	-1.36	-1.83



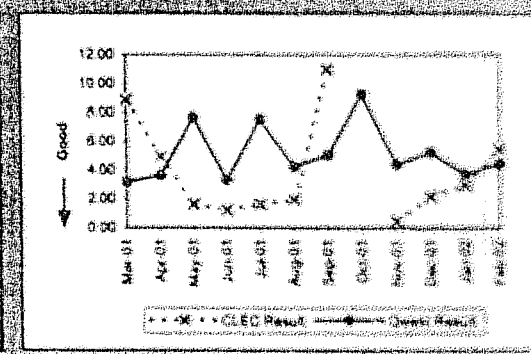
Installation Interval (Average Days) (OP-4A)– Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	775	189	4.10	6.88	5085	1298	3.92	0.47	-0.71
Apr-01	659	159	4.14	6.08	3997	1048	3.81	0.84	-0.49
May-01	399	130	3.07	3.18	4799	1097	4.37	-2.34	-2.42
Jun-01	385	112	3.44	4.00	4144	1020	4.06	-1.01	-1.61
Jul-01	278	72	3.86	3.78	4988	1124	4.44	-0.76	-1.46
Aug-01	402	92	4.37	2.87	5437	1324	4.11	1.45	-0.12
Sep-01	447	77	5.81	9.55	4961	965	5.14	1.49	-0.09
Oct-01	368	72	5.11	3.98	4279	905	4.73	1.34	-0.18
Nov-01	176	47	3.74	1.31	3734	813	4.59	-1.04	-1.63
Dec-01	261	50	5.22	4.93	2730	587	4.65	1.47	-0.11
Jan-02	246	47	5.23	5.81	4349	867	5.02	1.67	0.02
Feb-02	169	34	4.97	3.87	3259	695	4.69	1.76	0.07



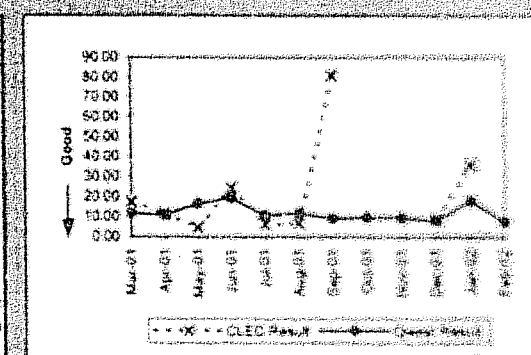
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1)– Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	89	10	8.90	14.22	200	63	3.17	1.05	-0.36
Apr-01	30	6	5.00	7.04	197	54	3.65	0.91	-0.45
May-01	10	6	1.67	1.03	269	35	7.69	-1.12	-1.68
Jun-01	5	4	1.25	0.50	144	43	3.35	-1.18	-1.71
Jul-01	10	6	1.67	2.16	302	40	7.55	-1.11	-1.67
Aug-01	6	3	2.00	1.00	234	55	4.25	-0.6	-1.36
Sep-01	33	3	11.00	12.49	356	70	5.09	1.63	-0.01
Oct-01					444	48	9.25		
Nov-01	1	2	0.50	0.71	225	51	4.41	-0.6	-1.37
Dec-01	11	5	2.20	1.30	211	40	5.28	-0.72	-1.44
Jan-02	3	1	3.00		266	71	3.75	-0.11	-1.07
Feb-02	11	2	5.50	7.78	161	36	4.47	0.93	-0.43



Delayed Days for Facility Reasons (Average Days) (OP-6B-1)– Dispatches Within MSAs

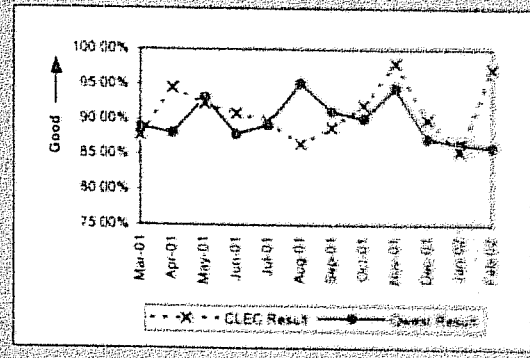
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	140	8	17.50	18.65	270	23	11.74	0.78	-0.53
Apr-01	58	5	11.60	6.50	346	32	10.81	0.94	-0.43
May-01	14	3	4.67	2.08	431	26	16.58	-1.12	-1.68
Jun-01	49	2	24.50	16.26	368	19	19.37	0.85	-0.48
Jul-01	24	4	6.00	6.98	232	22	10.55	-1.16	-1.7
Aug-01	20	3	6.67	9.81	213	18	11.83	-1.27	-1.77
Sep-01	81	1	81.00		265	29	9.14	1.81	0.1
Oct-01					497	51	9.75		
Nov-01					283	30	9.43		
Dec-01	17	2	8.50	2.12	253	31	8.16	0.79	-0.52
Jan-02	36	1	36.00		687	38	18.08	1.51	-0.08
Feb-02					360	48	7.50		



Checklist #14 - Resale - Centrex Installation

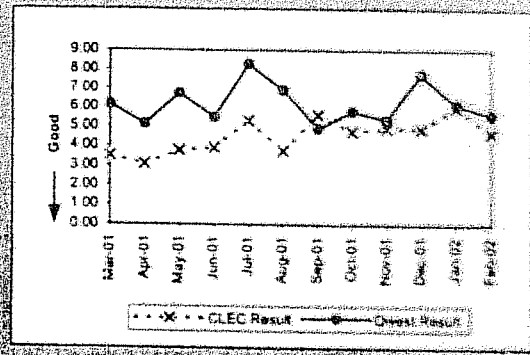
Installation Commitments Met (Percent) (OP-3B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	93	106	87.74%	32.80%	105	118	88.98%	0.28	-0.83
Apr-01	105	111	94.59%	22.61%	89	101	88.12%	-1.46	-1.88
May-01	96	104	92.31%	26.65%	110	118	93.22%	0.25	-0.85
Jun-01	80	88	90.91%	28.75%	116	132	87.88%	-0.67	-1.41
Jul-01	71	79	89.87%	30.17%	125	140	89.29%	-0.14	-1.08
Aug-01	77	89	86.52%	34.15%	160	168	95.24%	2.37	0.44
Sep-01	56	63	88.89%	31.43%	124	136	91.18%	0.51	-0.69
Oct-01	58	63	92.06%	27.03%	110	122	90.16%	-0.41	-1.25
Nov-01	50	51	98.04%	13.86%	86	91	94.51%	-0.89	-1.54
Dec-01	45	50	90.00%	30.00%	82	94	87.23%	-0.47	-1.29
Jan-02	41	48	85.42%	35.29%	83	96	86.46%	0.11	-0.94
Feb-02	35	36	97.22%	16.43%	86	100	86.00%	-1.66	-2.01



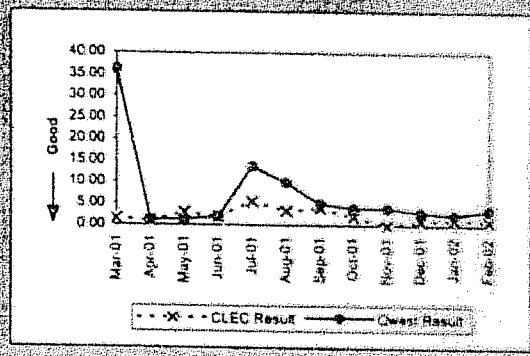
Installation Interval (Average Days) (OP-4B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	373	106	3.52	4.18	723	118	6.13	-1.83	-2.11
Apr-01	345	111	3.11	2.73	518	101	5.13	-1.28	-1.78
May-01	395	104	3.80	4.03	795	118	6.74	-2.11	-2.28
Jun-01	346	88	3.93	4.75	722	132	5.47	-1.66	-2.01
Jul-01	426	80	5.32	4.80	1179	142	8.30	-1.76	-2.07
Aug-01	337	89	3.79	1.86	1181	171	6.91	-3.69	-3.24
Sep-01	354	63	5.62	6.73	669	136	4.92	0.48	-0.71
Oct-01	299	63	4.75	3.05	714	123	5.80	-1.17	-1.71
Nov-01	261	53	4.92	3.92	493	92	5.36	-0.44	-1.27
Dec-01	245	50	4.90	3.54	752	97	7.75	-1.51	-1.92
Jan-02	288	48	6.00	7.20	596	97	6.14	-0.07	-1.04
Feb-02	168	36	4.67	1.77	560	100	5.60	-1.04	-1.63



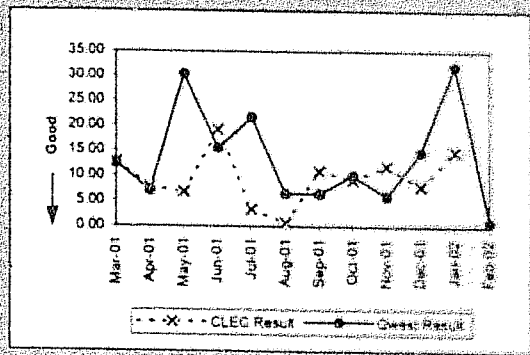
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	9	6	1.50	1.22	145	4	36.25	-1.21	-1.74
Apr-01	2	2	1.00	0.00	9	8	1.12	-0.45	-1.27
May-01	9	3	3.00	2.00	4	3	1.33	1.72	0.04
Jun-01	8	4	2.00	0.82	19	10	1.90	0.24	-0.85
Jul-01	22	4	5.50	5.26	82	6	13.67	-0.61	-1.37
Aug-01	10	3	3.33	2.08	69	7	9.86	-1.25	-1.76
Sep-01	12	3	4.00	1.73	40	8	5.00	-0.21	-1.13
Oct-01	2	1	2.00		12	3	4.00	-1.73	-2.05
Nov-01	0	2	0.00	0.00	16	4	4.00	-0.69	-1.42
Dec-01	1	1	1.00		27	9	3.00	-0.42	-1.26
Jan-02	4	3	1.33	0.58	24	10	2.40	-0.63	-1.38
Feb-02	1	1	1.00		45	13	3.46	-0.81	-1.49



Delayed Days for Facility Reasons (Average Days) (OP-6B-2)-- Dispatches Outside MSAs

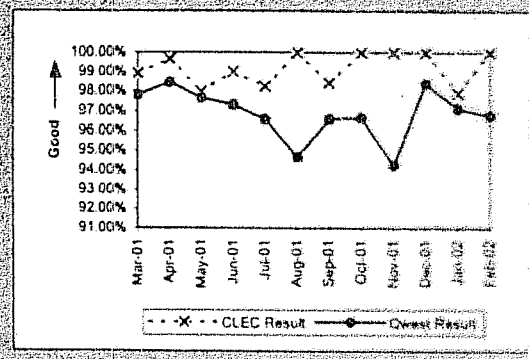
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	89	7	12.71	10.14	113	9	12.56	0.08	-0.95
Apr-01	31	4	7.75	8.92	28	4	7.00	0.3	-0.82
May-01	34	5	6.80	4.27	152	5	30.40	-1.18	-1.72
Jun-01	77	4	19.25	9.29	93	6	15.50	0.57	-0.65
Jul-01	17	5	3.40	3.97	195	9	21.67	-1.14	-1.69
Aug-01	7	9	0.78	1.99	13	2	6.50	-3.45	-3.1
Sep-01	44	4	11.00	3.83	26	4	6.50	1.09	-0.33
Oct-01	37	4	9.25	6.29	91	9	10.11	-0.14	-1.08
Nov-01	12	1	12.00		12	2	6.00	3.72	1.26
Dec-01	32	4	8.00	6.88	89	6	14.83	-0.38	-1.23
Jan-02	60	4	15.00	18.35	128	4	32.00	-1.03	-1.62
Feb-02					1	1	1.00		



Checklist #14 - Resale - Centrex Installation

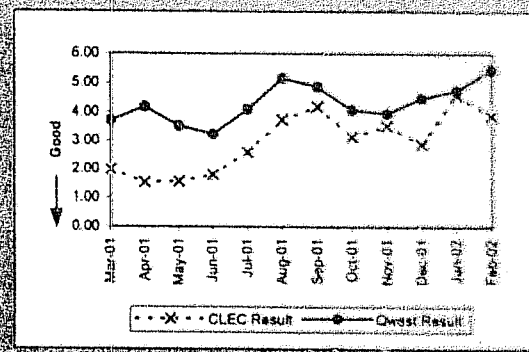
Installation Commitments Met (Percent) (OP-3C)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	463	468	98.93%	10.28%	1347	1377	97.82%	-1.42	-1.86
Apr-01	313	314	99.68%	5.63%	1211	1230	98.46%	-1.57	-1.96
May-01	387	395	97.97%	14.09%	1122	1149	97.65%	-0.37	-1.22
Jun-01	300	303	99.01%	9.90%	1192	1225	97.31%	-1.64	-2
Jul-01	112	114	98.25%	13.13%	563	583	96.57%	-0.9	-1.55
Aug-01	60	60	100.00%	0.00%	407	430	94.65%	-1.72	-2.05
Sep-01	63	64	98.44%	12.40%	425	440	96.59%	-0.76	-1.46
Oct-01	56	56	100.00%	0.00%	231	239	96.65%	-1.25	-1.76
Nov-01	51	51	100.00%	0.00%	131	139	94.24%	-1.51	-1.92
Dec-01	62	62	100.00%	0.00%	368	374	98.40%	-0.93	-1.57
Jan-02	47	48	97.92%	14.28%	538	554	97.11%	-0.32	-1.19
Feb-02	26	26	100.00%	0.00%	178	184	96.74%	-0.88	-1.53



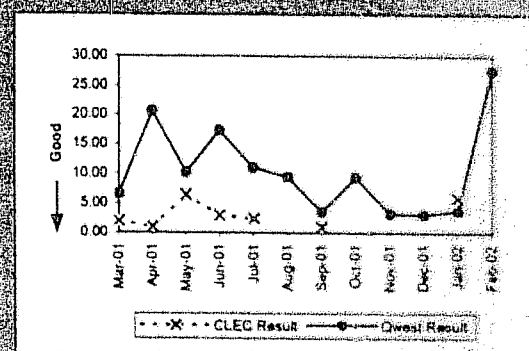
Installation Interval (Average Days) (OP-4C)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	930	468	1.99	1.86	5111	1377	3.71	-8.73	-6.31
Apr-01	484	314	1.54	1.51	5169	1230	4.20	-7.35	-5.47
May-01	618	393	1.57	2.24	3987	1128	3.53	-7	-5.25
Jun-01	539	298	1.81	1.60	3943	1213	3.25	-4.62	-3.81
Jul-01	292	112	2.61	1.83	2356	573	4.11	-2.79	-2.7
Aug-01	222	59	3.76	1.72	2180	422	5.17	-2.37	-2.44
Sep-01	269	64	4.20	1.27	2107	433	4.87	-2.52	-2.53
Oct-01	177	56	3.16	1.58	933	228	4.09	-2.2	-2.33
Nov-01	177	50	3.54	1.25	524	132	3.97	-1.15	-1.7
Dec-01	179	62	2.89	1.54	1636	364	4.49	-5.55	-4.37
Jan-02	216	47	4.60	1.81	2587	543	4.76	-0.56	-1.34
Feb-02	101	26	3.88	1.66	992	182	5.45	-0.7	-1.42



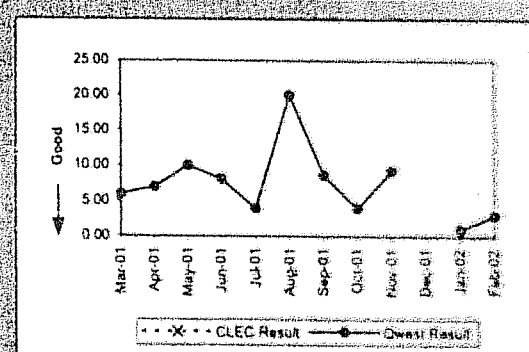
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	10	5	2.00	1.73	185	28	6.61	-0.9	-1.55
Apr-01	1	1	1.00		351	17	20.65	-0.54	-1.33
May-01	52	8	6.50	11.59	257	25	10.28	-0.34	-1.21
Jun-01	9	3	3.00	1.73	468	27	17.33	-1.15	-1.7
Jul-01	5	2	2.50	2.12	232	21	11.05	-0.53	-1.32
Aug-01					218	23	9.48		
Sep-01	1	1	1.00		47	13	3.62	-0.44	-1.27
Oct-01					94	10	9.40		
Nov-01					23	7	3.29		
Dec-01					25	8	3.12		
Jan-02	6	1	6.00		80	21	3.81	0.66	-0.6
Feb-02					192	7	27.43		



Delayed Days for Facility Reasons (Average Days) (OP-6B-3)-- No Dispatches

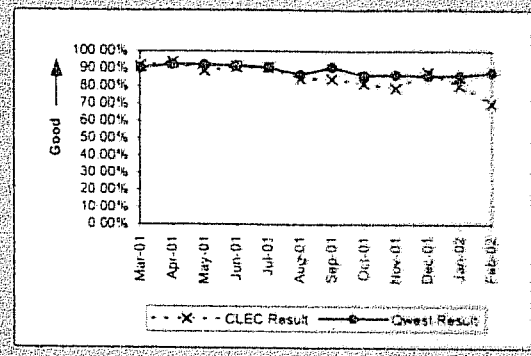
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					12	2	6.00		
Apr-01					14	2	7.00		
May-01					20	2	10.00		
Jun-01					49	6	8.17		
Jul-01					4	1	4.00		
Aug-01					20	1	20.00		
Sep-01					26	3	8.67		
Oct-01					4	1	4.00		
Nov-01					28	3	9.33		
Dec-01									
Jan-02					1	1	1.00		
Feb-02					3	1	3.00		



Checklist #14 - Resale - Centrex Installation

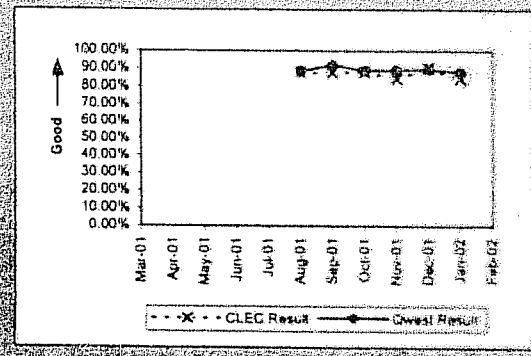
New Service Installation Quality (Percent) (OP-5)

[illegible]	[illegible]	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	521	81.40%	28.04%	2536	2803	90.47%	-0.76	-1.46
[illegible]	[illegible]	702	93.87%	23.98%	2478	2685	92.29%	-1.4	-1.85
[illegible]	[illegible]	627	88.84%	31.49%	2281	2477	92.09%	2.69	0.64
[illegible]	[illegible]	592	90.89%	28.77%	2277	2485	91.63%	0.58	-0.65
[illegible]	[illegible]	392	90.56%	29.24%	1966	2171	90.56%	0	-1
[illegible]	[illegible]	254	84.25%	36.43%	1639	1894	86.54%	0.99	-0.4
[illegible]	[illegible]	221	84.30%	36.38%	1581	1741	90.81%	2.88	0.75
[illegible]	[illegible]	196	81.82%	38.57%	1219	1411	86.39%	1.69	0.03
[illegible]	[illegible]	171	78.95%	40.77%	1010	1169	86.40%	2.48	0.51
[illegible]	[illegible]	157	87.90%	32.61%	917	1068	85.86%	-0.68	-1.42
[illegible]	[illegible]	153	80.39%	39.70%	1113	1298	85.75%	1.72	0.04
[illegible]	[illegible]	120	70.00%	45.83%	1100	1256	87.58%	4.78	1.91



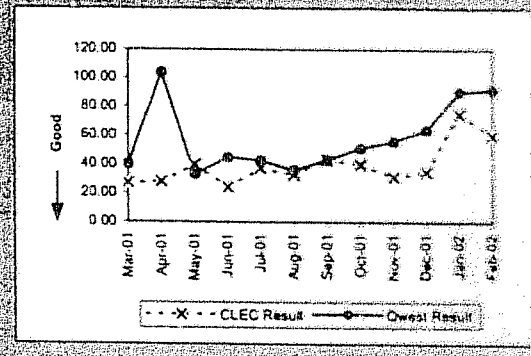
New Service Installation Quality (Percent) (OP-5*)

[illegible]	[illegible]	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
[illegible]	[illegible]	254	88.19%	32.27%	1679	1894	88.65%	0.23	-0.86
[illegible]	[illegible]	223	87.89%	32.82%	1606	1741	92.25%	2.13	0.29
[illegible]	[illegible]	198	88.38%	32.04%	1255	1411	88.94%	0.25	-0.85
[illegible]	[illegible]	171	84.80%	35.91%	1042	1169	89.14%	1.62	-0.01
[illegible]	[illegible]	157	90.45%	29.40%	958	1068	89.70%	-0.29	-1.17
[illegible]	[illegible]	153	84.31%	36.37%	1142	1298	87.98%	1.28	-0.22



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

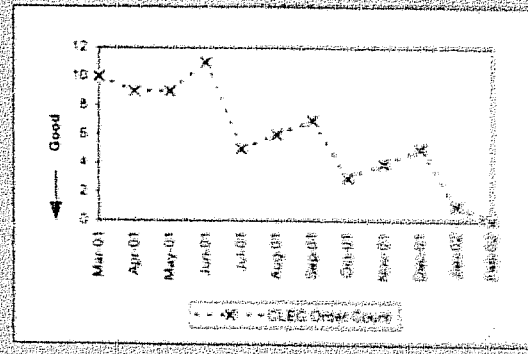
[illegible]	[illegible]	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	14	27.21	25.28	5572	139	40.09	-1.59	-1.97
[illegible]	[illegible]	27	28.07	35.41	25116	242	103.79	-3.66	-3.22
[illegible]	[illegible]	14	39.71	41.33	6035	183	32.98	1.66	0.01
[illegible]	[illegible]	19	24.26	33.40	7603	169	44.99	-1.68	-2.02
[illegible]	[illegible]	11	37.45	47.48	7103	167	42.53	-0.32	-1.2
[illegible]	[illegible]	22	33.14	43.15	9565	264	36.23	-0.29	-1.18
[illegible]	[illegible]	11	43.36	59.06	12158	282	43.11	1.65	0.01
[illegible]	[illegible]	9	40.22	62.27	14411	281	51.28	-0.59	-1.36
[illegible]	[illegible]	14	31.50	59.37	16257	290	56.06	-1.51	-1.92
[illegible]	[illegible]	12	35.12	59.78	17091	267	64.01	-1.94	-2.18
[illegible]	[illegible]	7	75.29	88.37	16990	188	90.37	-0.56	-1.34
[illegible]	[illegible]	11	60.18	83.46	16728	182	91.91	-1.29	-1.78



Checklist #14 - Resale - Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex (OP-15B)

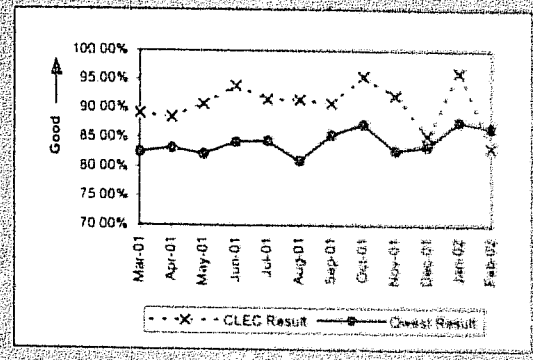
Date	CLEC Order Count
Mar-01	10
Apr-01	9
May-01	9
Jun-01	11
Jul-01	5
Aug-01	6
Sep-01	7
Oct-01	3
Nov-01	4
Dec-01	5
Jan-02	1
Feb-02	0



Checklist #14 - Resale - Centrex Repair

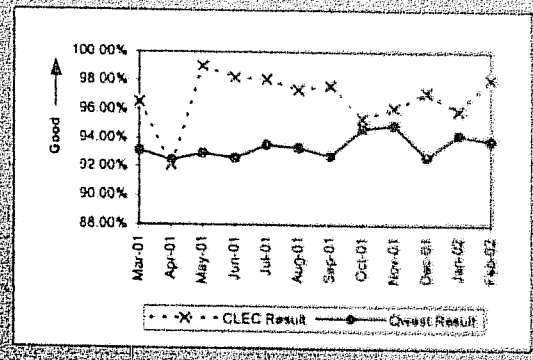
Out of Service Cleared within 24 hours (Percent) (MR-3A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	107	120	89.17%	31.08%	536	649	82.59%	-1.75	-2.06
Apr-01	100	113	88.50%	31.91%	486	584	83.22%	-1.37	-1.84
May-01	148	160	92.50%	28.91%	602	732	82.24%	-2.59	-2.57
Jun-01	108	115	93.91%	23.91%	569	675	84.30%	-2.62	-2.59
Jul-01	109	119	91.60%	27.74%	495	586	84.47%	-1.96	-2.19
Aug-01	108	118	91.53%	27.85%	619	763	81.13%	-2.69	-2.63
Sep-01	90	99	90.91%	28.75%	455	532	85.53%	-1.4	-1.85
Oct-01	85	90	95.56%	20.61%	482	552	87.32%	-2.18	-2.32
Nov-01	83	90	92.22%	26.78%	396	478	82.85%	-2.16	-2.32
Dec-01	41	48	85.42%	35.29%	356	426	83.57%	-0.33	-1.2
Jan-02	50	52	96.15%	19.23%	428	488	87.70%	-1.76	-2.07
Feb-02	35	42	83.33%	37.27%	372	429	86.71%	0.62	-0.62



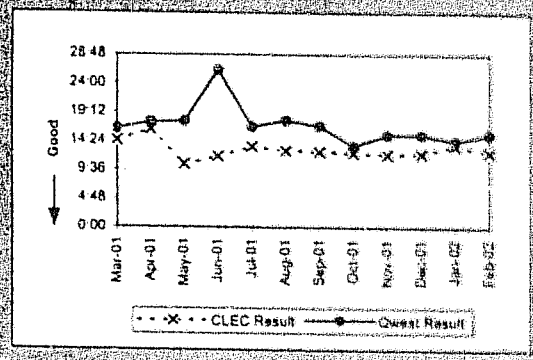
All Tickets Cleared within 48 hours (Percent) (MR-4A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	167	173	96.53%	18.30%	778	835	93.17%	-1.59	-1.97
Apr-01	164	178	92.13%	26.92%	700	757	92.47%	0.17	-0.9
May-01	203	205	99.02%	9.83%	845	909	92.06%	-3.07	-2.86
Jun-01	167	170	98.24%	13.17%	766	827	92.62%	-2.55	-2.55
Jul-01	155	158	98.10%	13.65%	710	759	93.54%	-2.12	-2.29
Aug-01	149	153	97.39%	15.96%	873	935	93.37%	-1.85	-2.13
Sep-01	125	126	97.66%	15.13%	655	706	92.78%	-1.96	-2.19
Oct-01	126	132	95.45%	20.83%	678	716	94.69%	-0.36	-1.22
Nov-01	124	129	96.12%	19.30%	582	613	94.94%	-0.56	-1.34
Dec-01	69	71	97.18%	16.55%	521	562	92.70%	-1.37	-1.83
Jan-02	71	74	95.95%	19.72%	590	626	94.25%	-0.59	-1.36
Feb-02	52	53	98.11%	13.61%	502	535	93.83%	-1.24	-1.75



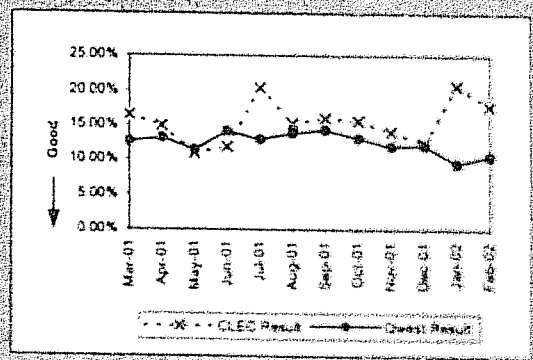
Mean Time to Restore (Hours:Minutes) (MR-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	2520:04	173	14:34	15:41	13804:47	835	16:32	-1.06	-1.64
Apr-01	2921:33	178	16:25	20:39	13305:23	757	17:35	-0.57	-1.35
May-01	2156:47	205	10:31	10:50	16088:59	909	17:42	-4.04	-3.45
Jun-01	2015:00	170	11:51	13:58	21696:52	827	26:14	-1.21	-1.74
Jul-01	2139:15	158	13:32	19:02	12748:50	759	16:48	-1.33	-1.81
Aug-01	1960:39	153	12:49	16:52	16668:16	935	17:50	-1.85	-2.13
Sep-01	1819:40	126	12:39	14:56	11966:58	706	16:57	-1.46	-1.89
Oct-01	1434:56	132	12:23	19:00	9751:47	716	13:37	-0.66	-1.4
Nov-01	1576:53	129	12:13	19:29	9519:49	613	15:32	-1.35	-1.82
Dec-01	877:14	71	12:21	14:25	8707:35	562	15:30	-1.31	-1.8
Jan-02	1018:59	74	13:44	20:42	9066:30	626	14:29	-0.25	-1.15
Feb-02	669:32	53	12:38	13:16	8328:20	535	15:34	-0.8	-1.48



Repair Repeat Report Rate (Percent) (MR-7A)-- Dispatches Within MSAs

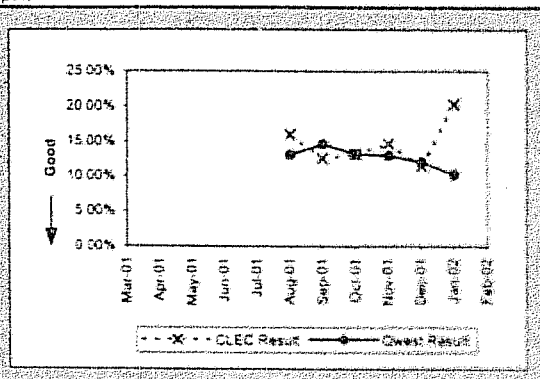
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	25	178	16.48%	37.13%	108	859	12.57%	1.37	-0.17
Apr-01	27	183	14.92%	35.63%	103	783	13.15%	0.63	-0.62
May-01	23	210	10.95%	31.23%	105	923	11.38%	-0.17	-1.11
Jun-01	21	177	11.86%	32.34%	120	849	14.13%	-0.79	-1.48
Jul-01	30	181	20.30%	40.37%	102	788	12.94%	2.41	0.46
Aug-01	24	157	15.29%	35.99%	134	966	13.87%	0.48	-0.71
Sep-01	21	135	15.56%	36.59%	105	732	14.34%	0.51	-0.69
Oct-01	21	154	13.64%	34.35%	98	746	13.14%	0.79	-0.52
Nov-01	19	135	14.07%	34.78%	76	634	11.99%	0.68	-0.59
Dec-01	9	72	12.50%	33.07%	72	577	12.13%	0.12	-0.93
Jan-02	16	71	22.54%	41.37%	61	639	9.55%	2.75	0.87
Feb-02	12	55	21.82%	38.30%	55	550	10.00%	1.56	-0.25



Checklist #14 - Resale - Centrex Repair

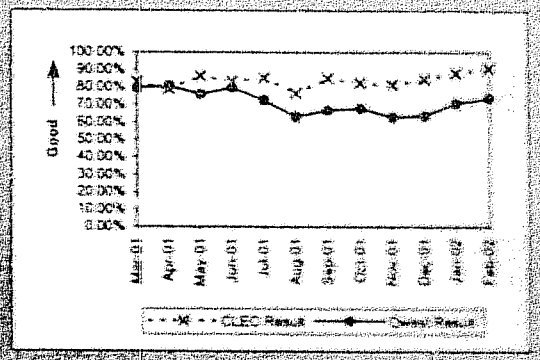
Repair Repeat Report Rate (Percent) (MR-7A*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01	21	131	16.03%	36.69%	106	804	13.18%	0.88	-0.45
Oct-01	12	95	12.63%	33.22%	88	599	14.69%	-0.53	-1.32
Nov-01	13	98	13.27%	33.92%	83	627	13.24%	0.03	-0.98
Dec-01	17	115	14.78%	35.49%	66	506	13.04%	0.5	-0.69
Jan-02	7	61	11.48%	31.87%	58	481	12.06%	-0.13	-1.06
Feb-02	13	64	20.31%	40.23%	56	546	10.26%	2.23	0.36



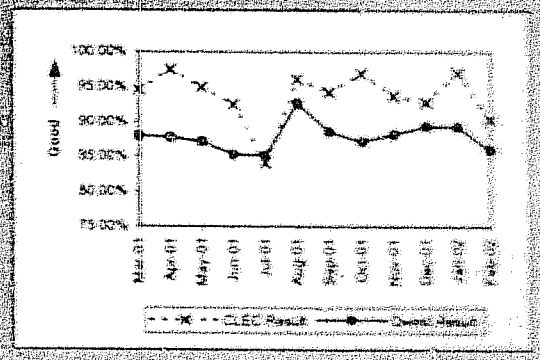
Repair Appointments Met (Percent) (MR-9A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	140	170	83.52%	37.10%	564	834	75.62%	-1.17	-1.71
Apr-01	143	183	78.01%	40.73%	607	750	80.93%	0.59	-0.64
May-01	182	230	80.87%	33.99%	664	872	76.15%	-3.21	-2.95
Jun-01	146	179	81.62%	37.01%	640	801	79.90%	-1.12	-1.58
Jul-01	131	180	85.61%	35.08%	556	764	72.77%	-3.32	-3.02
Aug-01	119	158	75.27%	42.23%	582	919	63.33%	-3.21	-2.95
Sep-01	102	121	85.52%	35.21%	464	693	66.96%	-4.14	-3.52
Oct-01	131	154	85.06%	37.71%	477	702	67.95%	-3.38	-3.06
Nov-01	106	134	79.10%	38.95%	384	612	62.75%	-4.03	-3.45
Dec-01	81	72	84.72%	35.38%	357	559	63.86%	-3.47	-3.11
Jan-02	86	71	88.31%	32.13%	428	604	70.86%	-3.17	-2.93
Feb-02	51	56	91.07%	28.52%	387	525	73.71%	-2.8	-2.71



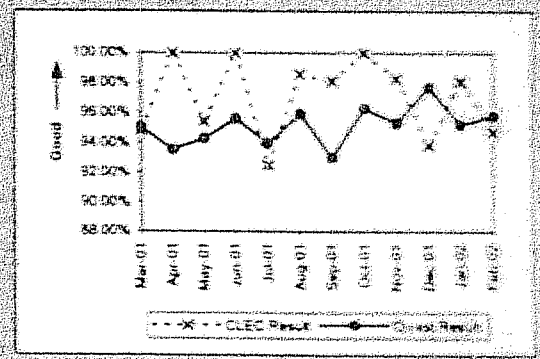
Out of Service Cleared within 24 hours (Percent) (MR-3B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	36	37	94.59%	22.61%	132	150	88.00%	-1.11	-1.57
Apr-01	39	40	97.50%	15.81%	115	131	87.79%	-1.64	-2
May-01	38	42	90.50%	21.79%	156	179	87.15%	-1.34	-1.82
Jun-01	37	40	92.50%	26.34%	116	136	85.29%	-1.13	-1.89
Jul-01	37	44	84.09%	36.58%	126	148	85.14%	0.18	-0.89
Aug-01	42	52	80.75%	39.23%	179	193	92.75%	-0.84	-1.51
Sep-01	32	35	94.29%	23.21%	132	149	88.59%	-0.95	-1.58
Oct-01	32	33	96.97%	17.14%	109	125	87.20%	-1.49	-1.91
Nov-01	30	32	93.75%	24.21%	75	85	88.24%	-0.83	-1.5
Dec-01	26	28	92.86%	25.75%	93	104	89.42%	-0.52	-1.32
Jan-02	33	34	97.06%	16.90%	84	94	89.36%	-1.25	-1.76
Feb-02	19	21	90.48%	29.35%	74	86	86.05%	-0.53	-1.32



All Trouble Cleared within 48 hours (Percent) (MR-4B)-- Dispatches Outside MSAs

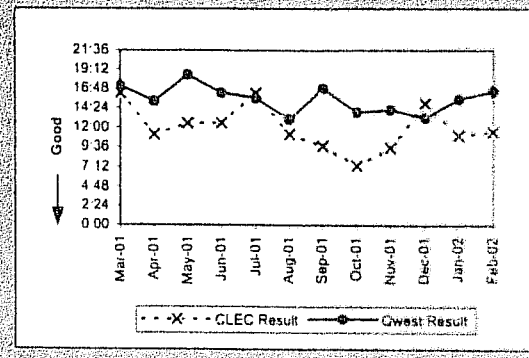
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	53	56	94.83%	22.15%	193	203	95.07%	0.09	-0.94
Apr-01	59	59	100.00%	0.00%	174	186	93.55%	-1.76	-2.07
May-01	63	66	95.45%	20.83%	215	228	94.30%	-0.36	-1.22
Jun-01	60	60	100.00%	0.00%	175	183	95.63%	-1.46	-1.88
Jul-01	61	67	92.54%	26.28%	187	199	93.97%	0.42	-0.75
Aug-01	69	70	98.57%	11.87%	238	248	95.97%	-0.98	-1.59
Sep-01	52	53	98.11%	13.61%	174	187	93.05%	-1.26	-1.78
Oct-01	42	42	100.00%	0.00%	156	162	96.30%	-1.13	-1.69
Nov-01	57	58	98.28%	13.02%	123	129	95.35%	-0.88	-1.53
Dec-01	46	49	93.88%	23.97%	128	131	97.71%	1.18	-0.28
Jan-02	51	52	98.08%	13.73%	120	126	95.24%	-0.81	-1.49
Feb-02	36	38	94.74%	22.33%	114	119	95.80%	0.29	-0.83



Checklist #14 - Resale - Centrex Repair

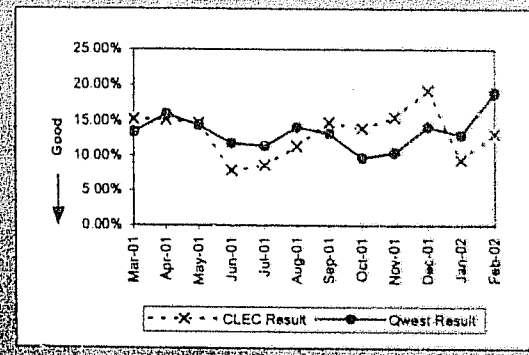
Mean Time to Restore (Hours:Minutes) (MR-6B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	943:55	58	16:16	14:52	3488:29	203	17:11	-0.32	-1.19
Apr-01	559:31	59	11:11	8:33	2841:53	186	15:17	-1.5	-1.91
May-01	828:34	66	12:33	15:25	4231:10	228	18:33	-1.44	-1.87
Jun-01	782:10	62	12:37	9:55	2983:12	183	16:18	-1.49	-1.9
Jul-01	1092:33	67	16:18	16:42	3124:55	199	15:42	0.71	-0.57
Aug-01	786:10	70	11:14	10:52	3240:40	248	13:04	-0.93	-1.57
Sep-01	529:40	53	9:49	9:39	3152:39	187	16:52	-0.96	-1.58
Oct-01	311:35	42	7:25	8:44	2251:29	162	13:54	-2.05	-2.24
Nov-01	535:57	58	9:35	11:54	1832:55	129	14:13	-2.12	-2.29
Dec-01	734:33	49	15:02	17:00	1730:43	131	13:13	0.67	-0.59
Jan-02	574:49	52	11:03	11:03	1952:24	126	15:30	-0.71	-1.43
Feb-02	438:19	38	11:32	16:43	1965:06	119	16:31	-1.77	-2.08



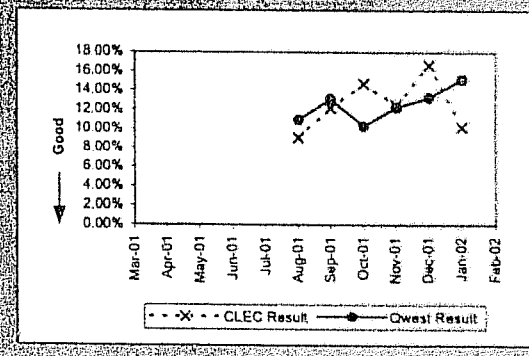
Repair Repeat Report Rate (Percent) (MR-7B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	9	59	15.25%	35.95%	28	208	13.46%	0.36	-0.78
Apr-01	9	59	15.25%	35.95%	30	188	15.96%	-0.13	-1.08
May-01	10	68	14.71%	35.42%	33	229	14.41%	0.07	-0.96
Jun-01	5	63	7.94%	27.03%	22	186	11.83%	-0.83	-1.5
Jul-01	6	69	8.70%	28.18%	23	200	11.50%	-0.63	-1.38
Aug-01	8	70	11.43%	31.82%	36	255	14.12%	-0.57	-1.35
Sep-01	8	54	14.81%	35.52%	25	189	13.23%	0.3	-0.82
Oct-01	6	43	13.95%	34.65%	16	164	9.76%	0.78	-0.52
Nov-01	9	58	15.52%	36.21%	14	133	10.53%	0.96	-0.42
Dec-01	10	52	19.23%	39.41%	19	134	14.18%	0.84	-0.49
Jan-02	5	53	9.43%	29.23%	17	131	12.98%	-0.65	-1.39
Feb-02	5	38	13.16%	33.80%	23	122	18.85%	-0.78	-1.48



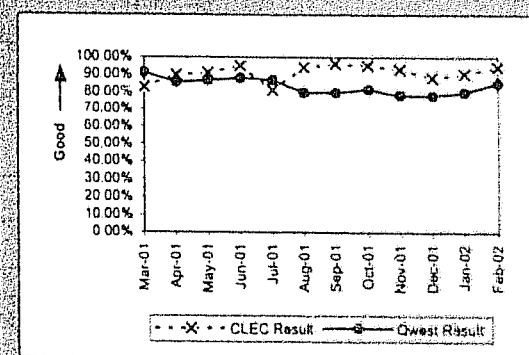
Repair Repeat Report Rate (Percent) (MR-7B*)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	5	55	9.09%	28.75%	22	201	10.95%	-0.39	-1.24
Sep-01	5	41	12.20%	32.72%	20	152	13.16%	-0.16	-1.1
Oct-01	5	34	14.71%	35.42%	14	136	10.29%	0.69	-0.58
Nov-01	6	48	12.50%	33.07%	13	106	12.26%	0.04	-0.97
Dec-01	7	42	16.67%	37.27%	15	113	13.27%	0.53	-0.68
Jan-02	4	39	10.26%	30.34%	17	112	15.18%	-0.74	-1.45
Feb-02									



Repair Appointments Met (Percent) (MR-9B)-- Dispatches Outside MSAs

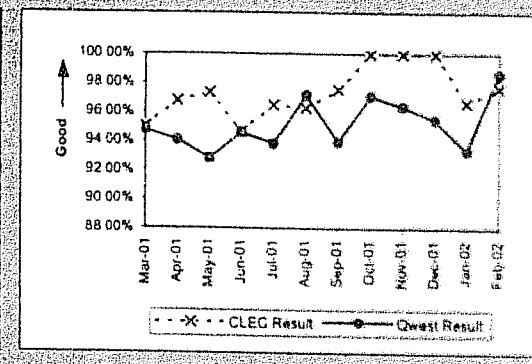
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	49	59	83.05%	37.52%	187	205	91.22%	1.71	0.04
Apr-01	53	59	89.83%	30.22%	161	188	85.64%	-0.8	-1.49
May-01	62	68	91.18%	28.36%	195	225	86.67%	-0.96	-1.58
Jun-01	60	63	95.24%	21.30%	164	186	88.17%	-1.5	-1.91
Jul-01	56	69	81.16%	39.10%	173	199	86.93%	1.15	-0.3
Aug-01	66	70	94.29%	23.21%	202	253	79.84%	-2.67	-2.62
Sep-01	52	54	96.30%	18.89%	150	188	79.79%	-2.66	-2.62
Oct-01	43	43	95.35%	21.06%	133	163	81.60%	-2.07	-2.26
Nov-01	54	58	93.10%	25.34%	104	133	78.20%	-2.29	-2.39
Dec-01	46	52	88.46%	31.95%	103	132	78.03%	-1.54	-1.94
Jan-02	46	53	86.79%	29.23%	104	130	80.00%	-1.62	-1.99
Feb-02	36	38	94.74%	22.33%	104	122	85.25%	-1.44	-1.88



Checklist #14 - Resale - Centrex Repair

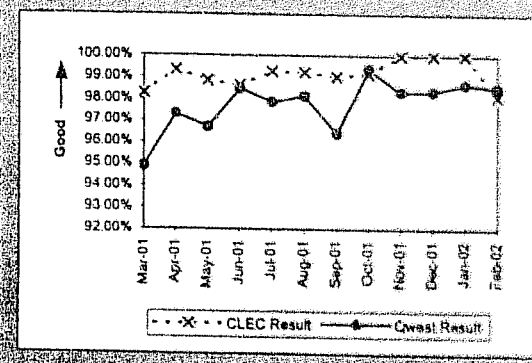
Out of Service Cleared within 24 hours (Percent) (MR-3C)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	57	60	95.00%	21.79%	270	285	94.74%	-0.08	-1.05
Apr-01	60	62	96.77%	17.67%	284	302	94.04%	-0.83	-1.5
May-01	73	75	97.33%	16.11%	271	292	92.81%	-1.35	-1.82
Jun-01	53	56	94.64%	22.52%	261	276	94.57%	-0.02	-1.01
Jul-01	55	57	96.49%	18.40%	304	324	93.83%	-0.77	-1.47
Aug-01	52	54	96.30%	18.89%	377	388	97.16%	0.39	-0.76
Sep-01	40	41	97.56%	15.43%	202	215	93.95%	-0.89	-1.54
Oct-01	48	48	100.00%	0.00%	235	242	97.11%	-1.09	-1.66
Nov-01	48	48	100.00%	0.00%	240	249	96.39%	-1.23	-1.75
Dec-01	34	34	100.00%	0.00%	190	199	95.48%	-1.17	-1.71
Jan-02	29	30	96.67%	17.95%	226	242	93.39%	-0.68	-1.41
Feb-02	42	43	97.67%	15.07%	211	214	98.60%	0.41	-0.75



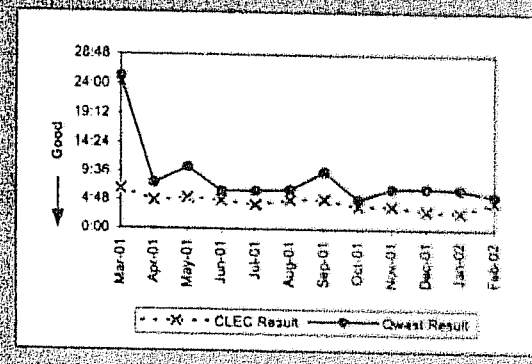
All Troubles Cleared within 48 hours (Percent) (MR-4C)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	172	175	98.29%	12.98%	558	588	94.90%	-1.79	-2.09
Apr-01	151	152	99.34%	8.08%	581	597	97.32%	-1.38	-1.84
May-01	175	177	98.87%	10.57%	587	607	96.71%	-1.42	-1.86
Jun-01	147	149	98.66%	11.51%	525	533	98.50%	-0.14	-1.09
Jul-01	138	139	99.28%	8.45%	551	563	97.87%	-1.03	-1.63
Aug-01	130	131	99.24%	8.70%	641	653	98.16%	-0.84	-1.51
Sep-01	102	103	99.03%	9.81%	405	420	96.43%	-1.27	-1.77
Oct-01	121	122	99.18%	9.02%	473	476	99.37%	0.23	-0.86
Nov-01	149	149	100.00%	0.00%	476	484	98.35%	-1.38	-1.84
Dec-01	102	102	100.00%	0.00%	358	364	98.35%	-1.16	-1.7
Jan-02	100	100	100.00%	0.00%	456	462	98.70%	-1.04	-1.63
Feb-02	106	108	98.15%	13.46%	402	408	98.53%	0.3	-0.82



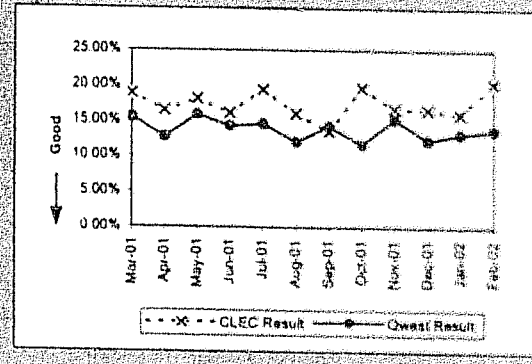
Mean Time to Restore (Hours:Minutes) (MR-6C)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	1180:30	175	6:45	17:28	14883:48	588	25:19	-1.34	-1.82
Apr-01	727:08	152	4:47	8:23	4592:09	597	7:42	-1.91	-2.16
May-01	929:29	177	5:15	11:38	6328:02	607	10:26	-1.83	-2.11
Jun-01	719:36	149	4:50	8:33	3426:59	533	6:26	-1.37	-1.83
Jul-01	573:27	139	4:08	7:23	3626:28	563	6:26	-1.83	-2.11
Aug-01	648:07	131	4:57	8:49	4355:19	653	6:40	-0.71	-1.43
Sep-01	520:01	103	5:03	10:56	4080:09	420	9:43	-0.77	-1.47
Oct-01	467:59	122	3:50	7:47	2383:26	476	5:00	-0.96	-1.58
Nov-01	576:07	149	3:52	6:11	3323:09	484	6:52	-1.25	-1.76
Dec-01	316:06	102	3:06	5:25	2527:17	364	6:57	-2.65	-2.61
Jan-02	293:19	100	2:56	4:58	3112:36	462	6:44	-2.29	-2.39
Feb-02	498:18	108	4:36	9:51	2264:59	408	5:33	-0.43	-1.26



Repair Repeat Report Rate (Percent) (MR-7C)-- No Dispatches

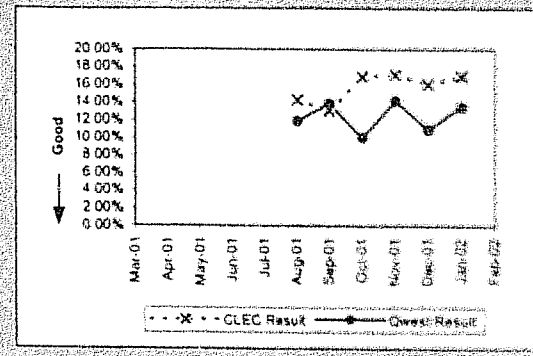
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	33	175	18.86%	39.12%	91	588	15.48%	1.06	-0.36
Apr-01	25	152	16.45%	37.07%	76	597	12.73%	1.18	-0.28
May-01	32	177	18.08%	38.48%	96	607	15.82%	0.72	-0.56
Jun-01	24	149	16.11%	36.76%	76	533	14.26%	0.57	-0.65
Jul-01	27	139	19.42%	39.56%	82	563	14.56%	1.39	-0.15
Aug-01	21	131	16.03%	36.69%	79	653	12.10%	1.21	-0.26
Sep-01	14	103	13.59%	34.27%	60	420	14.29%	-0.18	-1.11
Oct-01	24	122	19.67%	39.75%	56	476	11.76%	2.2	0.34
Nov-01	25	149	16.78%	37.37%	74	484	15.29%	0.44	-0.73
Dec-01	17	102	16.67%	37.27%	45	364	12.36%	1.12	-0.32
Jan-02	16	100	16.00%	36.66%	61	462	13.20%	0.74	-0.55
Feb-02	22	108	20.37%	40.28%	56	408	13.73%	1.67	0.02



Checklist #14 - Resale - Centrex Repair

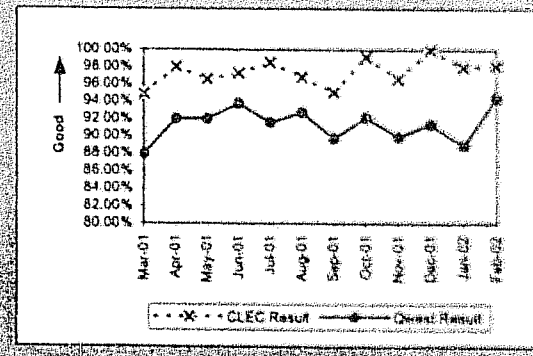
Repair Repeat Report Rate (Percent) (MR-7C*)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	12	84	14 29%	34 99%	55	462	11 90%	0 62	-0 63
Sep-01	8	61	13 11%	33 76%	41	296	13.85%	-0 15	-1 09
Oct-01	12	71	16 90%	37 48%	35	347	10 09%	1 59	-0 03
Nov-01	17	99	17 17%	37 71%	50	352	14 20%	0 73	-0 55
Dec-01	9	56	16 07%	36 73%	25	228	10 96%	1 03	-0 37
Jan-02	10	59	16 95%	37 52%	43	319	13 48%	0 71	-0 57
Feb-02									



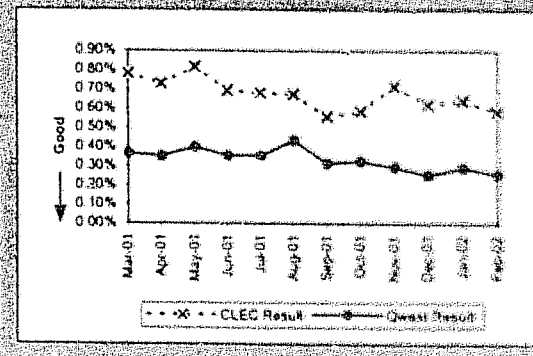
Repair Appointments Met (Percent) (MR-9C)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	166	175	94.86%	22 09%	454	516	87 98%	-2 42	-2.47
Apr-01	149	152	98 03%	13.91%	484	526	92 02%	-2 41	-2.46
May-01	170	176	96.59%	18 15%	484	526	92.02%	-1 94	-2 18
Jun-01	145	149	97 32%	16 16%	436	465	93.76%	-1 56	-1 95
Jul-01	135	137	98.54%	11 99%	469	512	91 60%	-2 6	-2.58
Aug-01	124	128	96.88%	17 40%	526	567	92.77%	-1 62	-1 98
Sep-01	97	102	95.10%	21 59%	333	371	89.76%	-1 58	-1 96
Oct-01	121	122	99 18%	9 02%	376	408	92.16%	-2.53	-2 54
Nov-01	143	148	96.62%	18.07%	375	417	89.93%	-2 32	-2.41
Dec-01	102	102	100.00%	0.00%	306	335	91 34%	-2.72	-2.65
Jan-02	98	100	98.00%	14.00%	354	398	88 94%	-2 58	-2 57
Feb-02	106	108	98.15%	13.48%	336	356	94 38%	-1 49	-1 91



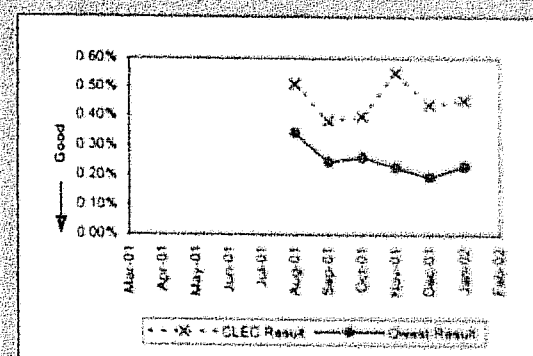
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	410	52438	0 78%	8.81%	1655	452842	0 37%	14 96	8.09
Apr-01	392	53709	0.73%	8.51%	1568	446516	0.35%	14.02	7 52
May-01	455	55661	0.82%	9.00%	1759	439344	0 40%	14 68	7 92
Jun-01	369	55882	0 70%	8.31%	1568	440977	0.36%	12.74	6.75
Jul-01	369	54073	0 68%	8.23%	1551	436656	0 36%	12.06	6 33
Aug-01	358	53010	0 68%	8.19%	1874	430212	0.44%	7 91	3.81
Sep-01	288	51462	0 56%	7 46%	1341	426464	0.31%	9.38	4 71
Oct-01	299	50984	0 59%	7 64%	1386	424339	0 33%	9 72	4.91
Nov-01	342	47654	0 72%	8 44%	1251	421670	0 30%	16 02	8.74
Dec-01	226	36235	0 62%	7 87%	1075	419800	0 26%	13 29	7 08
Jan-02	230	35694	0 64%	8 00%	1232	418667	0 29%	11.72	6 13
Feb-02	202	34456	0 59%	7 63%	1086	420226	0.26%	11 52	6 01



Trouble Rate (Percent) (MR-8*)

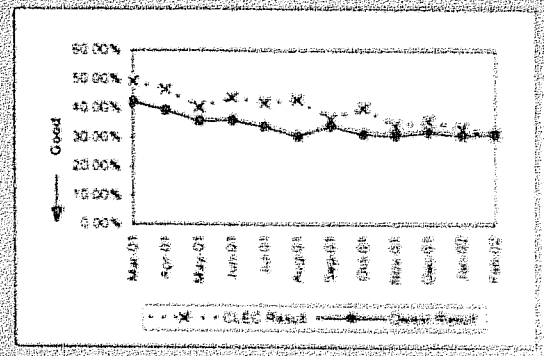
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	270	53010	0 51%	7 12%	1467	430212	0 34%	6 27	2 81
Sep-01	197	51462	0 38%	6 18%	1047	426454	0 25%	5 95	2 51
Oct-01	203	50984	0 40%	6.30%	1110	424339	0 26%	5 7	2 47
Nov-01	282	47654	0 55%	7 39%	964	421670	0.23%	13 92	7 46
Dec-01	159	36235	0 44%	6 61%	822	419800	0 20%	10 04	5 1
Jan-02	152	35694	0 45%	6.72%	977	418667	0 23%	8 29	4 04
Feb-02									



Checklist #14 - Resale - Centrex Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)

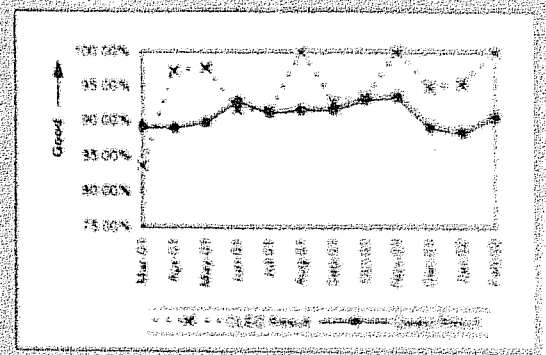
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	399	809	49 32%	50 00%	1208	2863	42 19%	3 62	1 2
Apr-01	342	734	46 59%	49 88%	1015	2583	39 30%	3 57	1 17
May-01	307	762	40 29%	49 05%	975	2734	35 66%	2 36	0 43
Jun-01	304	693	43 87%	49 62%	879	2447	35 92%	3 85	1 34
Jul-01	267	636	41 98%	49 35%	795	2346	33 89%	3 82	1 33
Aug-01	272	630	43 17%	49 53%	827	2701	30 62%	6 16	2 74
Sep-01	166	454	36 56%	48 16%	696	2037	34 17%	0 97	-0 41
Oct-01	201	500	40 20%	49 03%	630	2016	31 25%	3 76	1 29
Nov-01	177	519	34 10%	47 41%	555	1806	30 73%	1 47	-0 11
Dec-01	126	352	35 80%	47 94%	505	1580	31 96%	1 38	-0 16
Jan-02	114	344	33 14%	47 07%	550	1782	30 86%	0 83	-0 49
Feb-02	91	293	31 06%	46 27%	497	1583	31 40%	-0 11	-1 07



Checklist #14 - Resale - Centrex 21 Installation

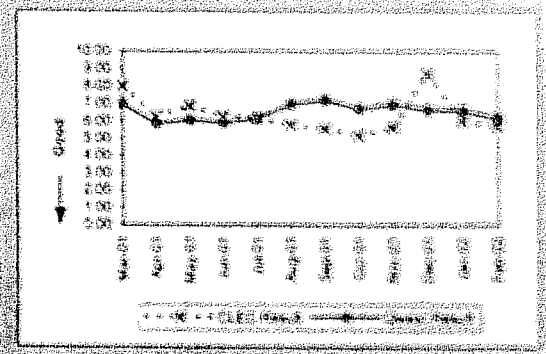
Installation Commitments Met (Percent) (OP-3A)– Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	31	37	83.78%	36.86%	1561	1751	89.15%	1.02	-0.38
Apr-01	36	37	97.30%	16.22%	1372	1541	89.03%	-1.59	-1.97
May-01	42	43	97.67%	15.07%	1515	1686	89.86%	-1.68	-2.02
Jun-01	44	48	91.67%	27.64%	1436	1546	92.88%	0.37	-0.77
Jul-01	33	36	91.67%	27.64%	1466	1607	91.23%	-0.09	-1.06
Aug-01	27	27	100.00%	0.00%	1506	1643	91.66%	-1.55	-1.95
Sep-01	13	14	92.86%	25.75%	1296	1414	91.65%	-0.16	-1.1
Oct-01	29	31	93.55%	24.57%	1569	1685	93.12%	-0.09	-1.06
Nov-01	23	23	100.00%	0.00%	1321	1413	93.49%	-1.26	-1.76
Dec-01	19	20	95.00%	21.79%	1131	1268	89.20%	-0.83	-1.5
Jan-02	21	22	95.45%	20.83%	1205	1362	88.47%	-1.02	-1.62
Feb-02	25	25	100.00%	0.00%	1199	1324	90.56%	-1.6	-1.97



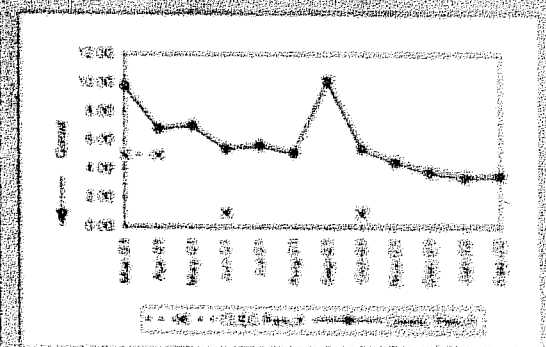
Installation Interval (Average Days) (OP-4A)– Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	297	37	8.03	7.97	12218	1750	6.98	1.5	-0.03
Apr-01	234	37	6.32	4.80	9076	1540	5.89	1.62	-0.02
May-01	297	43	6.91	5.05	10236	1684	6.08	1.54	-0.06
Jun-01	303	48	6.31	2.95	9185	1545	5.94	1.65	-0.01
Jul-01	224	36	6.22	3.31	10076	1633	6.17	1.55	-0.08
Aug-01	157	27	5.81	2.86	11689	1669	7.00	-0.65	-1.4
Sep-01	84	15	5.60	2.06	10425	1436	7.26	-0.62	-1.38
Oct-01	162	31	5.23	3.10	11335	1710	5.75	-0.87	-1.53
Nov-01	131	23	5.70	5.37	10025	1437	6.98	-0.56	-1.4
Dec-01	175	20	8.75	11.94	8567	1282	6.68	1.84	-0.12
Jan-02	133	22	6.05	2.68	9221	1389	6.64	-0.27	-1.17
Feb-02	138	24	5.75	2.86	8324	1341	6.21	-0.72	-1.18



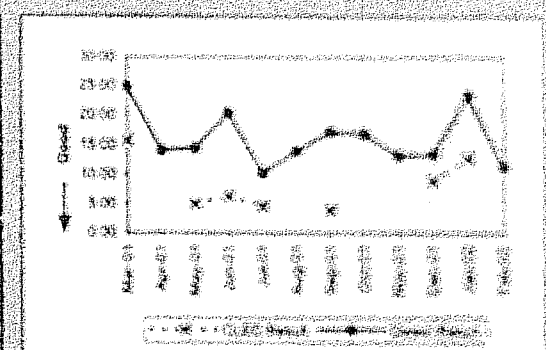
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1)– Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	5	1	5.00		931	95	9.80	-0.13	-1.1
Apr-01	5	1	5.00		628	92	6.83	-0.13	-1.08
May-01					615	87	7.07		
Jun-01	1	1	1.00		354	65	5.45	-0.43	-1.27
Jul-01					493	87	5.67		
Aug-01					394	76	5.18		
Sep-01					791	78	10.14		
Oct-01	2	2	1.00	0.00	383	70	5.47	-0.68	-1.41
Nov-01					348	77	4.52		
Dec-01					336	89	3.78		
Jan-02					498	144	3.46		
Feb-02					361	102	3.54		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1)– Dispatches Within MSAs

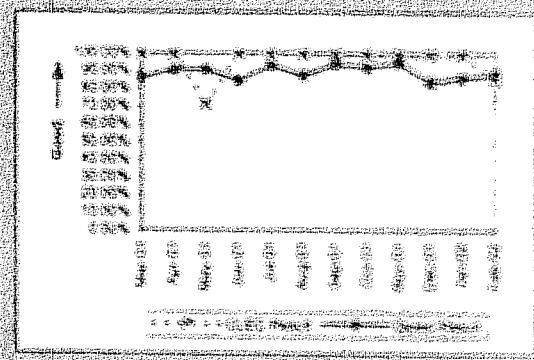
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	79	5	15.80	14.48	2360	95	24.84	-0.53	-1.34
Apr-01					1091	77	14.17		
May-01	5	1	5.00		1226	84	14.60	-0.34	-1.33
Jun-01	19	3	6.33	3.79	916	45	20.36	-0.88	-1.54
Jul-01	14	3	4.67	3.79	695	67	10.37	-0.79	-1.48
Aug-01					1031	73	14.12		
Sep-01	4	1	4.00		1001	58	17.26	-0.52	-1.37
Oct-01					1047	62	16.89		
Nov-01					533	40	13.32		
Dec-01	9	1	9.00		838	62	13.52	-0.32	-1.19
Jan-02	13	1	13.00		934	40	23.35	-0.3	-1.18
Feb-02					468	41	11.41		



Checklist #14 - Resale - Centrex 21 Installation

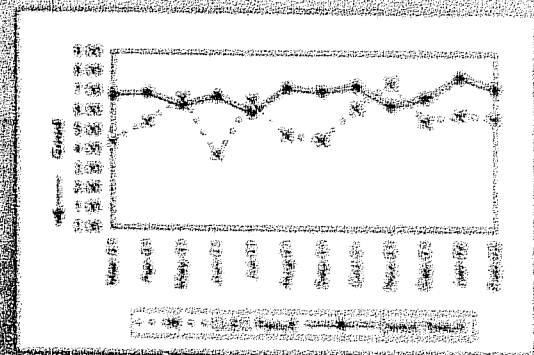
Installation Commitments Met (Percent) (OP-3B)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	11	11	100.00%	0.00%	233	270	86.30%	-1.3	-1.79
Apr-01	6	6	100.00%	0.00%	187	206	90.78%	-0.27	-1.47
May-01	5	7	71.43%	45.18%	211	233	90.56%	1.4	-0.13
Jun-01	6	6	100.00%	0.00%	206	243	84.77%	-1.03	-1.65
Jul-01	10	10	100.00%	0.00%	226	243	93.00%	-0.65	-1.52
Aug-01	5	5	100.00%	0.00%	176	201	87.56%	-0.83	-1.51
Sep-01	5	5	100.00%	0.00%	190	202	94.06%	-0.36	-1.34
Oct-01	12	12	100.00%	0.00%	233	252	92.46%	-0.97	-1.33
Nov-01	2	2	100.00%	0.00%	207	218	94.95%	-0.32	-1.2
Dec-01	7	7	100.00%	0.00%	145	172	84.30%	-1.12	-1.68
Jan-02	10	10	100.00%	0.00%	195	226	86.28%	-1.23	-1.55
Feb-02	6	7	85.71%	34.99%	178	202	88.12%	-0.23	-0.96



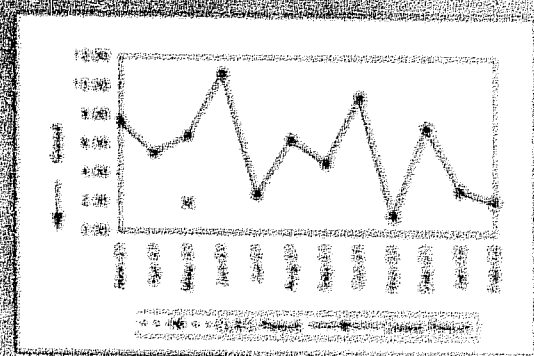
Installation Interval (Average Days) (OP-4B)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	49	11	4.45	1.57	1852	270	6.86	-0.73	-1.44
Apr-01	33	6	5.50	1.38	1427	206	6.93	-0.24	-1.13
May-01	47	7	6.71	2.43	1475	233	6.33	0.80	-0.48
Jun-01	23	6	3.83	1.47	1650	243	6.79	-0.54	-1.43
Jul-01	66	10	6.60	3.03	1457	244	5.97	1.5	0.03
Aug-01	29	6	4.83	0.41	1473	204	7.22	-0.51	-1.31
Sep-01	23	5	4.60	0.89	1438	204	7.05	-0.38	-1.38
Oct-01	75	12	6.25	3.52	1865	255	7.32	-0.56	-1.51
Nov-01	15	2	7.50	3.54	1398	220	6.35	1.31	-0.08
Dec-01	39	7	5.57	2.51	1174	174	6.75	-0.38	-1.23
Jan-02	59	10	5.90	3.25	1781	228	7.81	-0.47	-1.69
Feb-02	40	7	5.71	1.98	1466	204	7.19	-0.96	-1.57



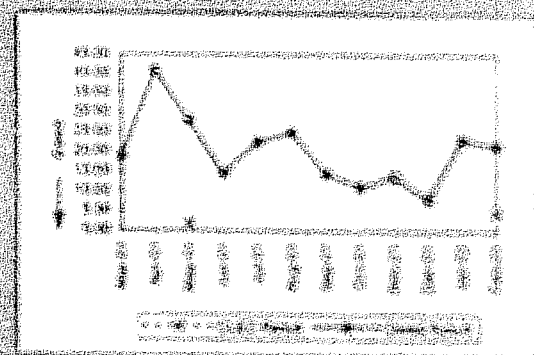
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-7)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Scr	Parity Scr
Mar-01					121	18	7.56		
Apr-01					49	9	5.44		
May-01	2	1	2.00		73	11	6.64	-0.11	-0.83
Jun-01					173	13	13.31		
Jul-01					25	10	2.50		
Aug-01					71	11	6.45		
Sep-01					29	6	4.83		
Oct-01					121	13	9.31		
Nov-01					9	2	4.5		
Dec-01					116	16	7.25		
Jan-02					53	20	2.65		
Feb-02					32	14	2.29		



Delayed Days for Facility Reasons (Average Days) (OP-6B-7)– Dispatches Outside MSAs

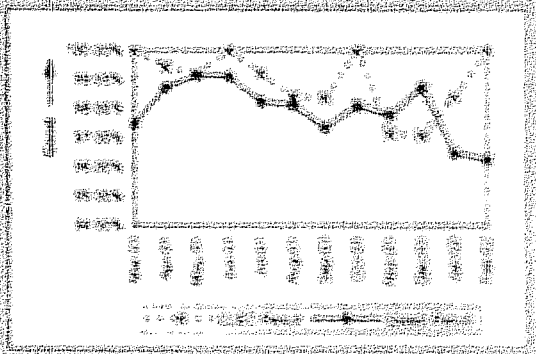
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Scr	Parity Scr
Mar-01					390	21	18.57		
Apr-01					407	10	40.70		
May-01	2	1	2.00		307	11	27.91	-0.66	-0.4
Jun-01					309	21	14.71		
Jul-01					158	7	22.57		
Aug-01					372	15	24.80		
Sep-01					87	6	14.50		
Oct-01					99	8	12.38		
Nov-01					83	6	13.83		
Dec-01					104	13	8.00		
Jan-02					301	13	23.15		
Feb-02	5	1	5.00		330	17	19.41	-0.51	-0.12



Checklist #14 - Resale - Centrex 21 Installation

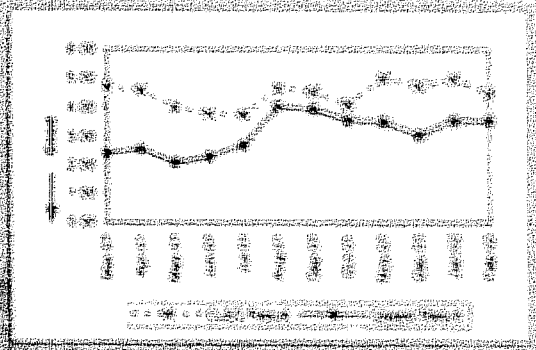
Installation Commitments Met (Percent) (OP-3C) - No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Sc	Prob Sig
Mar-01	262	262	100.00%	0.00%	4551	4668	97.49%	-2.53	-2.54
Apr-01	183	184	99.46%	7.35%	4927	4991	98.72%	-0.83	-0.83
May-01	246	248	99.19%	8.94%	5197	5241	99.16%	-0.56	-0.58
Jun-01	237	237	100.00%	0.00%	5529	5573	99.10%	-1.62	-1.62
Jul-01	130	131	99.24%	8.70%	3788	3856	98.24%	-0.94	-0.95
Aug-01	62	63	98.41%	12.50%	1463	1493	98.12%	-0.17	-0.1
Sep-01	61	62	98.39%	12.60%	1182	1214	97.36%	-0.46	-0.5
Oct-01	75	75	100.00%	0.00%	1560	1592	98.11%	-1.56	-1.58
Nov-01	69	71	97.18%	16.55%	1203	1230	97.80%	0.4	0.36
Dec-01	67	69	97.10%	16.78%	934	948	98.51%	-1.03	-0.97
Jan-02	63	64	98.44%	12.40%	870	911	95.49%	-0.82	-1.1
Feb-02	58	58	100.00%	0.00%	1061	1092	96.24%	-1.98	-2.33



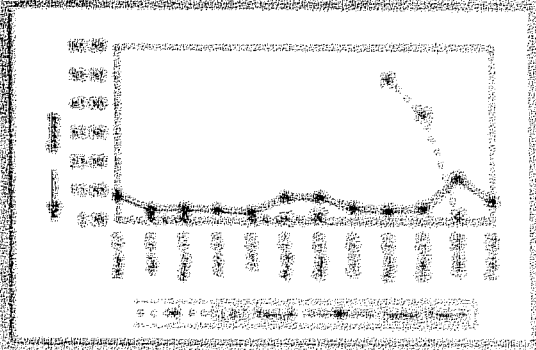
Installation Interval (Average Days) (OP-4C) - No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Sc	Prob Sig
Mar-01	1238	262	4.73	2.60	11370	4668	2.41	8.54	8.53
Apr-01	852	184	4.63	1.93	12896	4990	2.58	8.27	8.11
May-01	873	216	4.04	1.27	10486	4953	2.12	16.34	8.61
Jun-01	722	189	3.82	1.48	11484	4959	2.32	9.98	8.49
Jul-01	452	119	3.80	1.59	9047	3294	2.75	5.35	8.49
Aug-01	258	55	4.69	0.94	4394	1208	4.03	1.71	0.14
Sep-01	215	47	4.57	1.06	3038	797	3.81	1.15	0.09
Oct-01	240	58	4.14	1.32	3709	1033	3.59	1.94	0
Nov-01	337	67	5.03	6.19	3162	896	3.53	1.98	0.5
Dec-01	300	63	4.76	1.57	2127	591	3.60	1.35	0.5
Jan-02	255	51	5.00	1.04	2104	589	3.57	1.61	0.13
Feb-02	203	45	4.51	1.14	2756	773	3.56	1.38	0.35



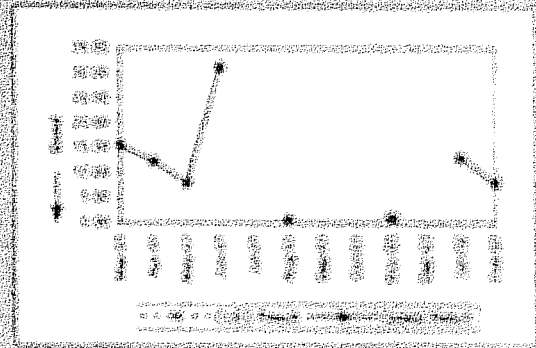
Delayed Days for Non-Facility Reasons (Average Days) (OP-4A) - No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Sc	Prob Sig
Mar-01					958	113	8.48		
Apr-01	1	1	1.00		240	96	4.00	-0.28	-0.39
May-01	2	2	1.00	0.00	189	97	4.50	-0.27	-0.45
Jun-01					182	47	3.87		
Jul-01	1	1	1.00		222	72	3.08	-0.59	-0.38
Aug-01	1	1	1.00		243	36	6.75	-0.12	-0.24
Sep-01	2	1	2.00		323	62	5.21	-0.08	-0.28
Oct-01					154	34	4.53		
Nov-01	49	1	49.00		111	37	3.00	3.02	0.98
Dec-01	111	3	37.00	53.02	71	18	4.00	3.52	0.96
Jan-02	2	1	2.00		580	38	15.26	-0.51	-0.31
Feb-02					317	13	4.38		



Delayed Days for Facility Reasons (Average Days) (OP-4B, 1) - No Dispatches

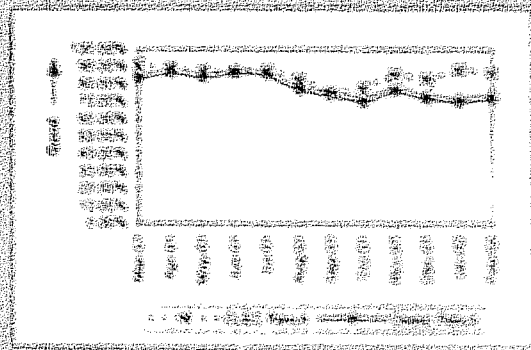
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Sc	Prob Sig
Mar-01					62	4	15.50		
Apr-01					49	4	12.25		
May-01					16	2	8.00		
Jun-01					44	1	44.00		
Jul-01									
Aug-01					2	1	2.00		
Sep-01									
Oct-01									
Nov-01	1	1	1.00		2	2	1.00		
Dec-01									
Jan-02					13	1	13.00		
Feb-02					15	2	8.00		



Checklist #14 - Resale - Centrex 21 Installation

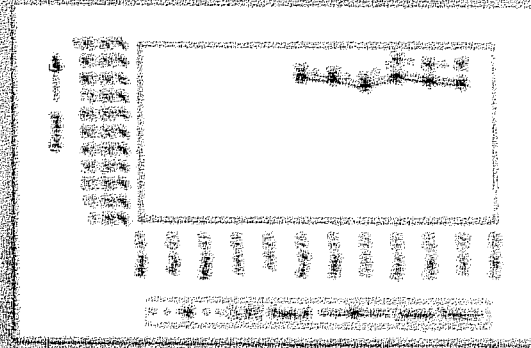
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Rsu	Mod Z Sc	Parity Sc
Mar-01	271	297	91.25%	28.26%	5403	6431	84.01%	[illegible]	[illegible]
Apr-01	247	274	90.15%	29.80%	6065	6937	87.43%	[illegible]	[illegible]
May-01	240	272	88.24%	32.22%	6036	7158	84.33%	[illegible]	[illegible]
Jun-01	267	304	87.83%	32.70%	6520	7437	87.69%	[illegible]	[illegible]
Jul-01	210	237	88.61%	31.77%	5744	6966	85.17%	[illegible]	[illegible]
Aug-01	114	137	83.21%	37.38%	3517	4564	77.06%	[illegible]	[illegible]
Sep-01	67	89	75.28%	43.14%	2322	3223	59.35%	[illegible]	[illegible]
Oct-01	78	100	78.00%	41.42%	2303	3263	70.58%	[illegible]	[illegible]
Nov-01	92	107	85.98%	34.72%	2526	3278	77.12%	[illegible]	[illegible]
Dec-01	81	97	83.51%	37.11%	1956	2550	76.71%	[illegible]	[illegible]
Jan-02	86	97	88.66%	31.71%	1748	2471	70.74%	[illegible]	[illegible]
Feb-02	81	93	87.10%	33.52%	1683	2545	72.64%	[illegible]	[illegible]



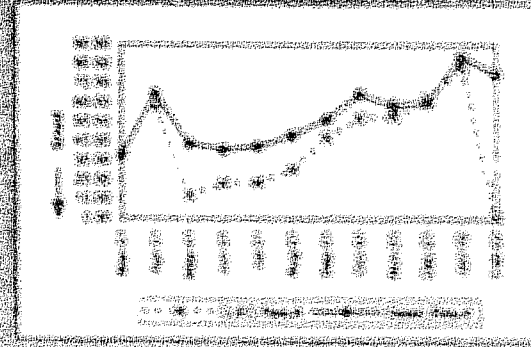
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Rsu	Mod Z Sc	Parity Sc
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	118	137	86.13%	34.56%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	75	89	84.27%	36.41%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	81	100	81.00%	39.23%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	99	107	92.52%	26.30%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	87	97	89.69%	30.41%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	87	97	89.69%	30.41%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02									



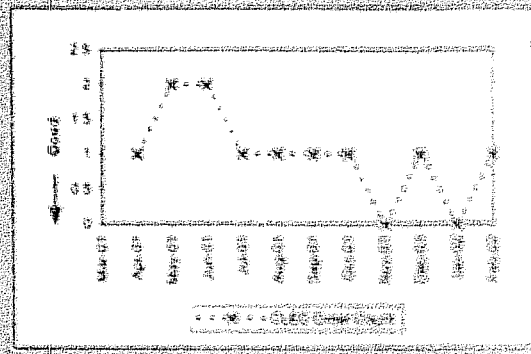
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-1)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Rsu	Mod Z Sc	Parity Sc
Mar-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	232	4	58.00	104.35	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	49	4	12.25	18.52	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	75	4	18.75	28.24	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	96	5	19.20	12.87	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	234	9	26.00	21.44	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	213	5	42.60	26.73	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	315	6	52.50	35.89	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	269	5	53.80	40.03	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	187	3	62.33	54.73	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	236	3	78.67	74.68	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	1	1	1.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #14 - Resale - Centrex 21 Installation

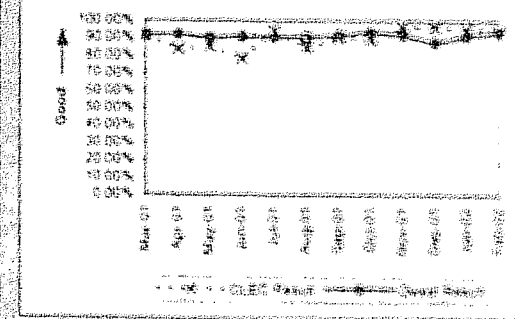
Count of Pending Orders Delayed for Facilities Reasons Centrex 21 (OP-15B)	
Date	CLEC Order Count
Mar-01	
Apr-01	1
May-01	2
Jun-01	2
Jul-01	1
Aug-01	1
Sep-01	1
Oct-01	1
Nov-01	0
Dec-01	1
Jan-02	0
Feb-02	1



Checklist #14 - Resale - Centrex 21 Repair

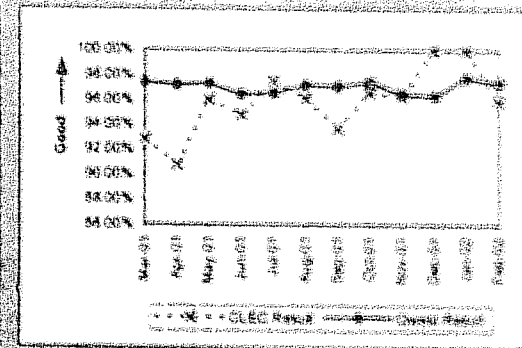
Out of Service Cleared within 24 hours (Percent) (MR-3A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	44	48	91.67%	27.64%	2728	2974	91.73%	0.07	-0.95
Apr-01	37	44	84.09%	36.58%	2560	2784	91.95%	1.73	-0.05
May-01	53	62	85.48%	35.23%	2802	3106	90.21%	1.2	-0.27
Jun-01	45	57	78.95%	40.77%	2724	2908	91.16%	2.8	0.1
Jul-01	55	58	94.83%	22.15%	2612	2872	90.95%	1.02	1.60
Aug-01	46	54	85.19%	35.52%	2816	3100	90.84%	1.36	-0.11
Sep-01	39	43	90.70%	29.05%	2272	2478	91.69%	0.29	-0.83
Oct-01	35	39	89.74%	30.34%	2135	2286	93.39%	0.9	-0.45
Nov-01	33	34	97.06%	16.90%	1836	1998	91.89%	-1.09	-1.67
Dec-01	30	31	96.77%	17.67%	1695	1926	88.01%	-1.49	-1.91
Jan-02	24	25	96.00%	19.60%	1645	1795	91.64%	-0.78	-1.48
Feb-02	19	20	95.00%	21.79%	1571	1674	93.85%	-0.21	-1.13



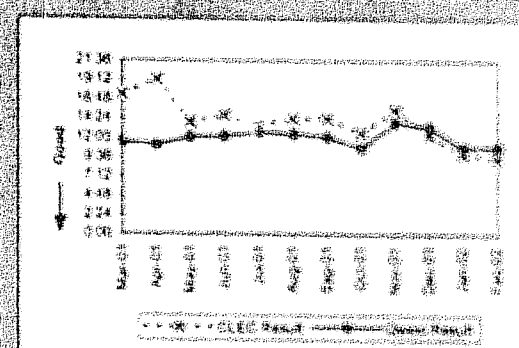
All Troubles Cleared within 48 hours (Percent) (MR-4A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	65	70	92.86%	25.75%	3761	3861	97.41%	2.01	0.22
Apr-01	69	76	90.79%	28.92%	3555	3656	97.24%	2.72	0.65
May-01	74	77	96.10%	19.35%	3961	4069	97.35%	0.69	-0.58
Jun-01	74	78	94.87%	22.06%	3718	3853	96.50%	0.78	-0.52
Jul-01	80	82	97.56%	15.43%	3616	3742	96.63%	-0.46	-1.28
Aug-01	76	79	96.20%	19.11%	3982	4096	97.22%	0.58	-0.65
Sep-01	60	64	93.75%	24.21%	3172	3265	97.15%	1.43	-0.12
Oct-01	58	60	96.67%	17.95%	3036	3114	97.50%	0.46	-0.73
Nov-01	54	56	96.43%	18.56%	2602	2696	96.51%	0.11	-0.93
Dec-01	45	45	100.00%	0.00%	2467	2560	96.37%	-1.29	-1.78
Jan-02	31	31	100.00%	0.00%	2372	2425	97.81%	0.83	-1.5
Feb-02	24	25	96.00%	19.60%	2139	2195	97.45%	0.49	-0.7



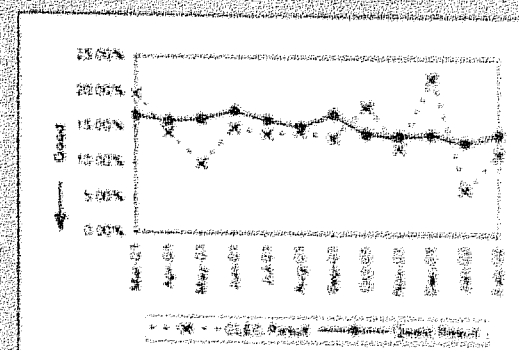
Mean Time to Restore (Hours:Minutes) (MR-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	1220:48	70	17:26	18:22	44556:13	3861	11:32	2.23	0.38
Apr-01	1465:20	76	19:17	19:27	40819:29	3656	11:10	1.98	0.2
May-01	1079:06	77	14:01	15:00	49452:41	4069	12:09	2.12	0.29
Jun-01	1158:14	78	14:51	15:04	47231:44	3853	12:16	2.14	0.3
Jul-01	1119:37	82	13:39	14:17	47662:04	3742	12:44	1.53	-0.01
Aug-01	1143:31	79	14:28	14:48	51432:06	4096	12:33	1.93	0.17
Sep-01	929:44	64	14:32	16:22	39747:01	3265	12:16	2.14	0.3
Oct-01	762:12	60	12:42	14:52	33760:50	3114	10:50	2.11	0.32
Nov-01	869:25	56	15:32	15:58	37726:43	2696	14:00	1.57	0.02
Dec-01	563:07	45	12:31	11:24	34493:30	2560	13:28	-0.39	-0.24
Jan-02	314:33	31	10:09	8:30	26589:05	2425	10:58	-0.33	-1.2
Feb-02	240:29	25	9:37	14:28	24061:47	2195	10:58	-0.42	-1.26



Repair Repeat Report Rate (Percent) (MR-7A)-- Dispatches Within MSAs

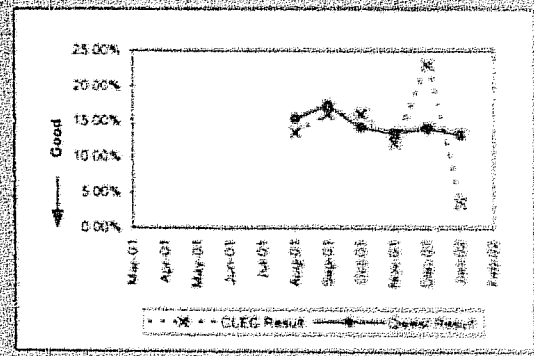
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	14	71	19.72%	39.79%	654	3948	16.57%	0.72	-0.56
Apr-01	11	77	14.29%	34.99%	596	3741	15.93%	0.39	-1.24
May-01	8	80	10.00%	30.00%	679	4188	16.21%	-1.49	-1.91
Jun-01	12	80	15.00%	35.71%	689	3968	17.36%	-0.55	-1.34
Jul-01	12	85	14.12%	34.82%	621	3862	16.08%	-0.49	-1.3
Aug-01	12	83	14.46%	35.17%	840	4207	15.21%	-0.19	-1.12
Sep-01	9	66	13.64%	34.32%	569	3348	17.00%	-0.77	-1.44
Oct-01	11	61	18.03%	38.45%	456	3204	14.23%	0.84	-0.43
Nov-01	7	57	12.28%	32.82%	384	2757	13.93%	-0.36	-1.22
Dec-01	10	45	22.22%	41.57%	374	2642	14.16%	1.47	-0.11
Jan-02	2	31	6.45%	24.57%	327	2497	13.10%	-1.09	-1.66
Feb-02	3	26	11.54%	31.95%	317	2237	14.17%	-0.38	-1.23



Checklist #14 - Resale - Centrex 21 Repair

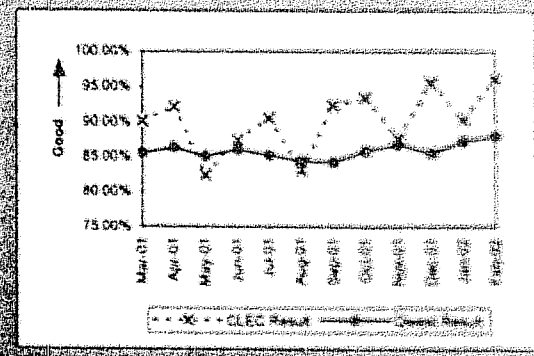
Repair Repeat Report Rate (Percent) (MR-7A*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	10	74	13.51%	34.19%	551	3571	15.43%	-0.45	-1.27
Sep-01	9	56	16.07%	36.73%	498	2871	17.35%	-0.25	-1.15
Oct-01	9	56	16.07%	36.73%	386	2723	14.18%	0.43	-0.74
Nov-01	6	50	12.00%	32.50%	311	2325	13.38%	-0.28	-1.17
Dec-01	9	39	23.08%	42.13%	315	2236	14.09%	1.52	-0.08
Jan-02	1	28	3.57%	18.56%	282	2141	13.17%	-1.49	-1.91
Feb-02									



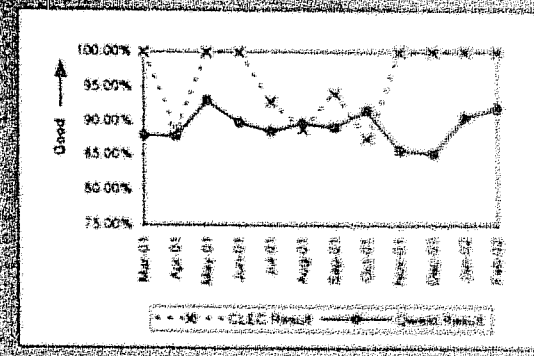
Repair Appointments Met (Percent) (MR-9A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	64	71	90.14%	29.81%	3378	3948	85.56%	-1.09	-1.66
Apr-01	71	77	92.21%	26.80%	3230	3741	86.34%	-1.48	-1.9
May-01	66	80	82.50%	38.00%	3567	4188	85.17%	0.68	-0.59
Jun-01	70	80	87.50%	33.07%	3415	3968	86.06%	-0.37	-1.22
Jul-01	77	85	90.59%	29.20%	3294	3862	85.29%	-1.36	-1.83
Aug-01	69	83	83.13%	37.45%	3553	4207	84.45%	0.35	-0.78
Sep-01	61	66	92.42%	26.46%	2823	3348	84.32%	-1.79	-2.09
Oct-01	57	61	93.44%	24.75%	2753	3204	85.92%	-1.67	-2.02
Nov-01	50	57	87.72%	32.82%	2394	2757	86.83%	-0.2	-1.12
Dec-01	43	45	95.56%	20.61%	2261	2642	85.58%	-1.89	-2.15
Jan-02	28	31	90.32%	29.57%	2179	2497	87.26%	-0.51	-1.31
Feb-02	25	26	96.15%	19.23%	1970	2237	88.06%	-1.26	-1.77



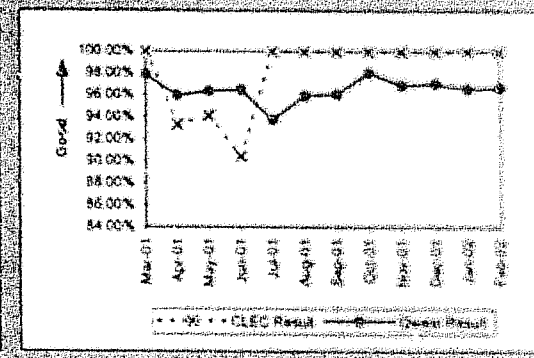
Out of Service Cleared within 24 hours (Percent) (MR-3B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	14	14	100.00%	0.00%	342	389	87.92%	-1.36	-1.83
Apr-01	8	9	88.89%	31.43%	286	326	87.73%	-0.1	-1.06
May-01	10	10	100.00%	0.00%	359	386	93.01%	-0.86	-1.52
Jun-01	9	9	100.00%	0.00%	378	421	89.79%	-1	-1.61
Jul-01	13	14	92.86%	25.75%	378	427	88.52%	-0.5	-1.3
Aug-01	8	9	88.89%	31.43%	369	411	89.78%	0.15	-0.91
Sep-01	16	17	94.12%	23.53%	287	322	89.13%	-0.64	-1.39
Oct-01	7	8	87.50%	33.07%	306	334	91.62%	0.43	-0.74
Nov-01	4	4	100.00%	0.00%	247	288	85.76%	-0.81	-1.49
Dec-01	9	9	100.00%	0.00%	225	264	85.23%	-1.23	-1.75
Jan-02	2	2	100.00%	0.00%	261	288	90.63%	-0.45	-1.28
Feb-02	5	5	100.00%	0.00%	206	224	91.96%	-0.65	-1.4



All Troubles Cleared within 48 hours (Percent) (MR-4B)-- Dispatches Outside MSAs

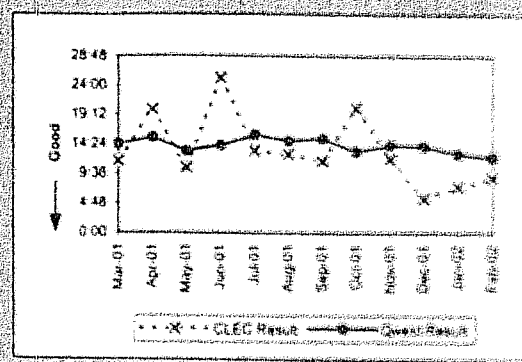
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	19	19	100.00%	0.00%	535	547	97.81%	-0.64	-1.39
Apr-01	14	15	93.33%	24.94%	425	443	95.94%	0.5	-0.69
May-01	16	17	94.12%	23.53%	504	523	96.37%	0.49	-0.7
Jun-01	19	21	90.48%	29.35%	543	563	96.45%	1.24	-0.25
Jul-01	21	21	100.00%	0.00%	526	561	93.76%	-1.15	-1.71
Aug-01	15	15	100.00%	0.00%	540	563	95.91%	-0.79	-1.48
Sep-01	22	22	100.00%	0.00%	441	459	96.08%	-0.93	-1.56
Oct-01	9	9	100.00%	0.00%	442	451	98.00%	-0.42	-1.26
Nov-01	11	11	100.00%	0.00%	402	415	96.87%	-0.59	-1.36
Dec-01	10	10	100.00%	0.00%	360	371	97.04%	-0.55	-1.33
Jan-02	3	3	100.00%	0.00%	394	408	96.57%	-0.33	-1.2
Feb-02	6	6	100.00%	0.00%	321	332	96.69%	-0.45	-1.27



Checklist #14 - Resale - Centrex 21 Repair

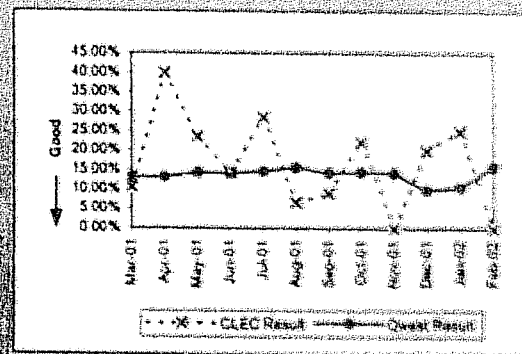
Mean Time to Restore (Hours:Minutes) (MR-6B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	222:42	19	11:43	9:43	7878:10	547	14:24	-0.88	-1.54
Apr-01	300:52	15	20:03	16:53	6841:14	443	15:27	1.83	0.11
May-01	180:49	17	10:38	17:06	6942:34	523	13:16	-0.74	-1.45
Jun-01	529:57	21	25:14	41:55	7987:02	563	14:11	1.81	0.1
Jul-01	281:15	21	13:24	11:36	8964:48	561	15:59	-0.65	-1.4
Aug-01	193:41	15	12:55	12:40	8465:05	563	15:02	-0.42	-1.26
Sep-01	259:27	22	11:48	8:47	7078:10	459	15:25	-0.93	-1.57
Oct-01	183:43	9	20:25	15:39	5989:56	451	13:17	1.96	0.19
Nov-01	133:53	11	12:10	9:20	5931:53	415	14:18	-0.46	-1.28
Dec-01	57:17	10	5:44	6:34	5256:44	371	14:10	-1.96	-2.19
Jan-02	22:50	3	7:37	9:34	5261:29	408	12:54	-0.67	-1.41
Feb-02	54:12	6	9:02	9:27	4078:37	332	12:17	-0.56	-1.34



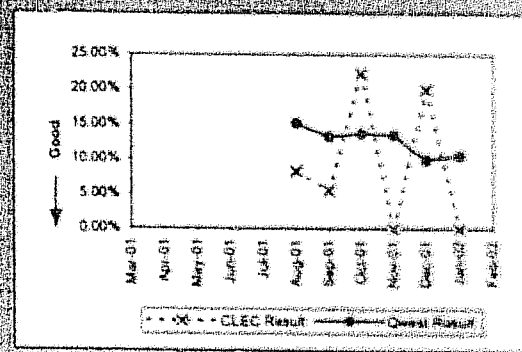
Repair Repeat Report Rate (Percent) (MR-7B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	2	19	10.53%	30.69%	72	555	12.97%	-0.31	-1.19
Apr-01	6	15	40.00%	48.99%	59	447	13.20%	2.53	0.54
May-01	4	17	23.53%	42.42%	76	532	14.29%	1.03	-0.38
Jun-01	3	21	14.29%	34.99%	81	575	14.09%	0.08	-0.95
Jul-01	6	21	28.57%	45.18%	84	571	14.71%	1.61	-0.02
Aug-01	1	15	6.67%	24.94%	90	572	15.73%	-0.95	-1.58
Sep-01	2	22	9.09%	28.75%	67	470	14.26%	-0.68	-1.41
Oct-01	2	9	22.22%	41.57%	66	458	14.41%	0.65	-0.6
Nov-01	0	11	0.00%	0.00%	60	421	14.25%	-1.33	-1.81
Dec-01	2	10	20.00%	40.00%	37	375	9.87%	0.97	-0.41
Jan-02	1	4	25.00%	43.30%	44	417	10.55%	0.8	-0.52
Feb-02	0	6	0.00%	0.00%	54	338	15.98%	-1.06	-1.64



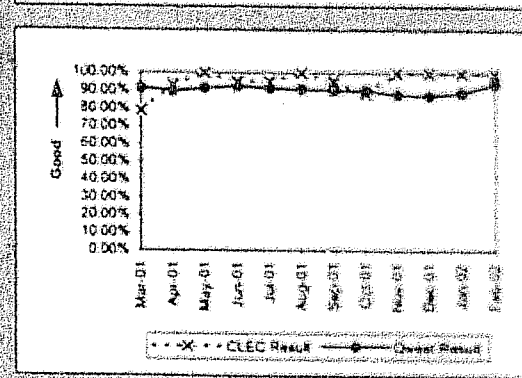
Repair Repeat Report Rate (Percent) (MR-7B*)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	12	8.33%	27.64%	71	468	15.17%	-0.65	-1.4
Sep-01	1	18	5.56%	22.91%	51	385	13.25%	-0.94	-1.57
Oct-01	2	9	22.22%	41.57%	49	357	13.73%	0.71	-0.57
Nov-01	0	6	0.00%	0.00%	47	348	13.51%	-0.96	-1.58
Dec-01	2	10	20.00%	40.00%	30	299	10.03%	0.95	-0.42
Jan-02	0	3	0.00%	0.00%	35	331	10.57%	-0.59	-1.38
Feb-02									



Repair Appointments Met (Percent) (MR-9B)-- Dispatches Outside MSAs

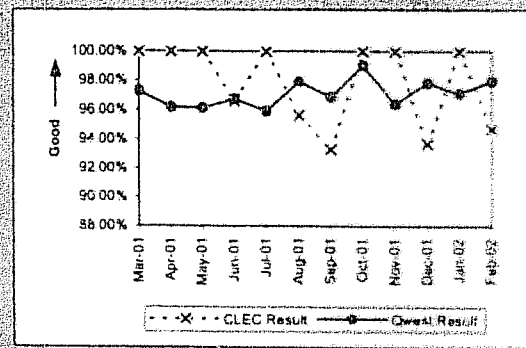
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	15	19	78.95%	40.77%	509	555	91.71%	1.71	0.04
Apr-01	14	15	93.33%	24.94%	402	447	89.93%	-0.43	-1.26
May-01	17	17	100.00%	0.00%	487	532	91.54%	-1.23	-1.75
Jun-01	20	21	95.24%	21.30%	532	575	92.52%	-0.46	-1.28
Jul-01	20	21	95.24%	21.30%	522	571	91.42%	-0.61	-1.37
Aug-01	15	15	100.00%	0.00%	519	572	90.73%	-1.22	-1.74
Sep-01	21	22	95.45%	20.83%	425	470	90.43%	-0.78	-1.48
Oct-01	8	9	88.89%	31.43%	413	458	90.17%	0.19	-0.89
Nov-01	11	11	100.00%	0.00%	371	421	88.12%	-1.2	-1.73
Dec-01	10	10	100.00%	0.00%	328	375	87.47%	-1.18	-1.72
Jan-02	4	4	100.00%	0.00%	372	417	89.21%	-0.69	-1.42
Feb-02	6	6	100.00%	0.00%	318	338	94.08%	-0.61	-1.37



Checklist #14 - Resale - Centrex 21 Repair

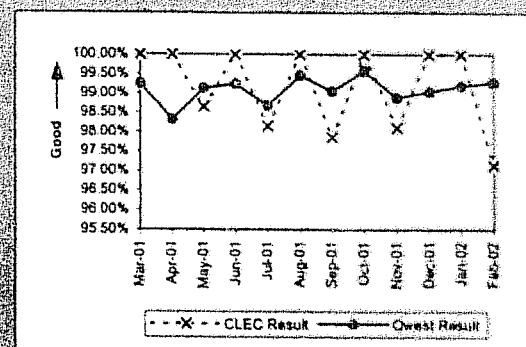
Out of Service Cleared within 24 hours (Percent) (MR-3C)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	13	13	100.00%	0.00%	961	988	97.27%	-0.6	-1.37
Apr-01	16	16	100.00%	0.00%	907	943	96.18%	-0.79	-1.48
May-01	27	27	100.00%	0.00%	1071	1114	96.14%	-1.03	-1.63
Jun-01	29	30	96.67%	17.95%	1054	1089	96.79%	0.12	-0.93
Jul-01	22	22	100.00%	0.00%	942	982	95.93%	-0.96	-1.58
Aug-01	22	23	95.65%	20.39%	1086	1109	97.93%	0.7	-0.57
Sep-01	14	15	93.33%	24.94%	812	838	96.90%	0.72	-0.56
Oct-01	15	15	100.00%	0.00%	923	932	99.03%	-0.38	-1.23
Nov-01	13	13	100.00%	0.00%	727	754	96.42%	-0.69	-1.42
Dec-01	15	16	93.75%	24.21%	685	700	97.86%	0.93	-0.44
Jan-02	9	9	100.00%	0.00%	749	771	97.15%	-0.51	-1.31
Feb-02	18	19	94.74%	22.33%	726	741	97.98%	0.85	-0.48



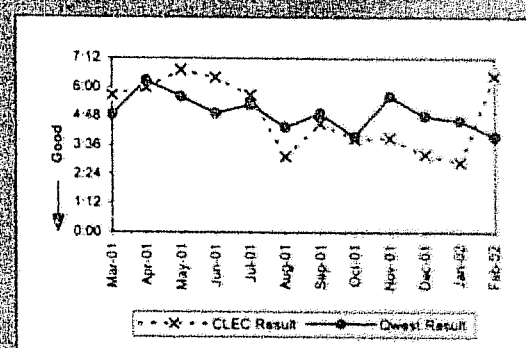
All Troubles Cleared within 48 hours (Percent) (MR-4C)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	55	55	100.00%	0.00%	2114	2130	99.25%	-0.64	-1.39
Apr-01	55	55	100.00%	0.00%	1814	1845	98.32%	-0.96	-1.58
May-01	73	74	98.65%	11.55%	2157	2176	99.13%	0.46	-0.72
Jun-01	65	65	100.00%	0.00%	2105	2121	99.25%	-0.69	-1.42
Jul-01	53	54	98.15%	13.48%	1858	1883	98.67%	0.38	-0.77
Aug-01	52	52	100.00%	0.00%	2050	2061	99.47%	-0.52	-1.32
Sep-01	46	47	97.87%	14.43%	1573	1588	99.06%	0.75	-0.55
Oct-01	48	48	100.00%	0.00%	1888	1896	99.58%	-0.45	-1.27
Nov-01	52	53	98.11%	13.61%	1682	1701	98.88%	0.53	-0.68
Dec-01	38	38	100.00%	0.00%	1448	1462	99.04%	-0.58	-1.35
Jan-02	38	38	100.00%	0.00%	1723	1737	99.19%	-0.55	-1.33
Feb-02	34	35	97.14%	16.66%	1654	1666	99.28%	1.12	-0.32



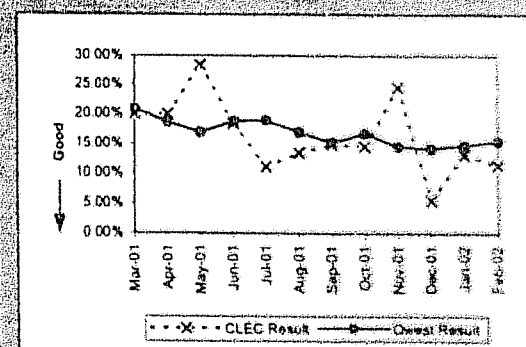
Mean Time to Restore (Hours:Minutes) (MR-6C)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	312:02	55	5:40	7:47	10371:01	2130	4:52	1.26	-0.23
Apr-01	328:51	55	5:59	10:28	11592:45	1845	6:17	-0.16	-1.1
May-01	496:58	74	6:43	10:27	12171:02	2176	5:36	1.74	0.06
Jun-01	417:15	65	6:25	9:05	10464:18	2121	4:56	1.88	0.14
Jul-01	307:18	54	5:41	11:00	9953:18	1883	5:17	1.3	-0.21
Aug-01	164:00	52	3:09	4:42	8984:58	2061	4:22	-0.96	-1.58
Sep-01	211:59	47	4:31	9:06	7824:56	1588	4:56	-0.24	-1.14
Oct-01	185:48	48	3:52	5:56	7516:26	1896	3:58	-0.06	-1.05
Nov-01	207:21	53	3:55	8:38	9571:11	1701	5:38	-1.18	-1.72
Dec-01	116:36	38	3:14	4:57	7039:43	1462	4:49	-0.82	-1.5
Jan-02	110:32	38	2:55	4:48	8022:50	1737	4:37	-0.92	-1.56
Feb-02	226:08	35	6:28	13:29	6619:03	1666	3:58	1.83	0.11



Repair Repeat Report Rate (Percent) (MR-7C)-- No Dispatches

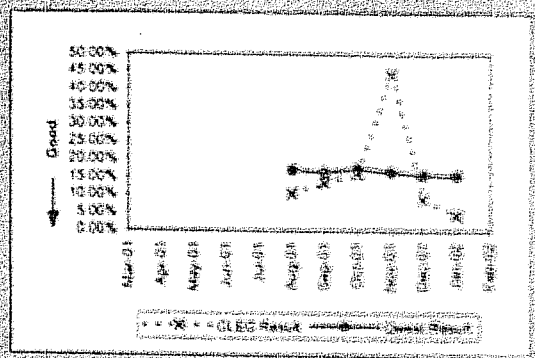
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	11	55	20.00%	40.00%	444	2130	20.85%	-0.15	-1.09
Apr-01	11	55	20.00%	40.00%	343	1845	18.59%	0.29	-0.82
May-01	21	74	28.38%	45.08%	367	2176	16.87%	2.43	0.48
Jun-01	12	65	18.46%	38.80%	397	2121	18.72%	-0.05	-1.03
Jul-01	6	54	11.11%	31.43%	357	1883	18.96%	-1.45	-1.88
Aug-01	7	52	13.46%	34.13%	349	2061	16.93%	-0.66	-1.4
Sep-01	7	47	14.89%	35.60%	241	1588	15.18%	-0.05	-1.03
Oct-01	7	48	14.58%	35.29%	317	1896	16.72%	-0.39	-1.24
Nov-01	13	53	24.53%	43.03%	246	1701	14.46%	1.92	0.17
Dec-01	2	38	5.56%	22.91%	207	1462	14.16%	-1.46	-1.89
Jan-02	5	38	13.16%	33.80%	256	1737	14.74%	-0.27	-1.17
Feb-02	4	35	11.43%	31.82%	257	1666	15.43%	-0.65	-1.39



Checklist #14 - Resale - Centrex 21 Repair

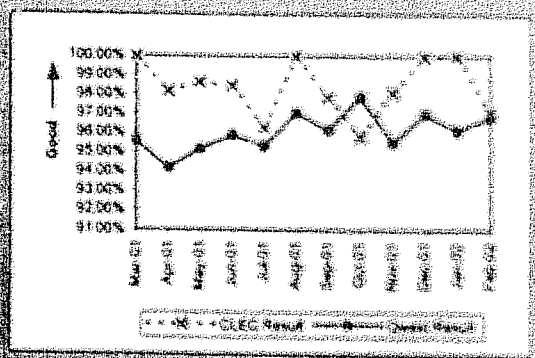
Repair Repeat Report Rate (Percent) (MR-7C*)– No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	3	28	10.71%	30.93%	218	1259	17.32%	-0.91	-1.56
Sep-01	3	22	13.64%	34.32%	148	888	16.67%	-0.38	-1.23
Oct-01	6	37	16.22%	36.86%	182	1032	17.64%	-0.22	-1.14
Nov-01	12	27	44.44%	49.69%	148	886	16.70%	3.31	1.01
Dec-01	2	22	9.09%	28.75%	117	734	15.94%	-0.86	-1.53
Jan-02	1	22	4.55%	20.83%	151	961	15.71%	-1.42	-1.87
Feb-02									



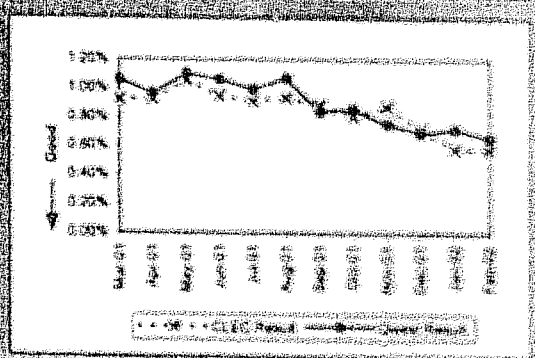
Repair Appointments Met (Percent) (MR-9C)– No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	55	55	100.00%	0.00%	2036	2130	95.59%	-1.57	-1.96
Apr-01	54	55	98.18%	13.36%	1738	1845	94.20%	-1.24	-1.76
May-01	73	74	98.65%	11.55%	2071	2176	95.17%	-1.37	-1.83
Jun-01	64	65	98.46%	12.31%	2034	2121	95.90%	-1.03	-1.62
Jul-01	52	54	96.30%	18.89%	1795	1883	95.33%	-0.33	-1.2
Aug-01	52	52	100.00%	0.00%	2000	2061	97.04%	-1.24	-1.76
Sep-01	46	47	97.87%	14.43%	1527	1588	96.16%	-0.6	-1.37
Oct-01	46	48	95.83%	19.98%	1856	1896	97.89%	0.92	-0.44
Nov-01	52	53	98.11%	13.61%	1625	1701	95.53%	-0.9	-1.54
Dec-01	36	36	100.00%	0.00%	1418	1462	96.99%	-1.04	-1.63
Jan-02	38	38	100.00%	0.00%	1670	1737	96.14%	-1.22	-1.74
Feb-02	34	35	97.14%	16.66%	1613	1666	96.82%	-0.11	-1.07



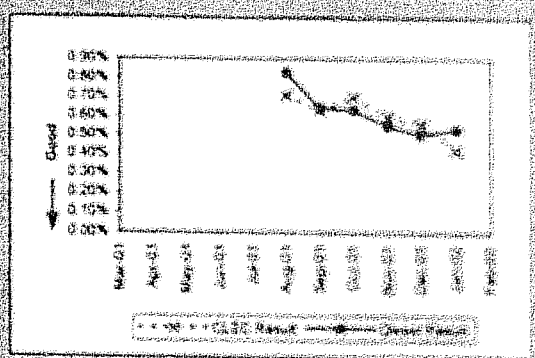
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	145	15658	0.93%	9.58%	6633	627880	1.06%	-1.58	-1.96
Apr-01	147	15860	0.93%	9.58%	6033	625788	0.96%	-0.47	-1.29
May-01	171	16151	1.06%	10.24%	6896	625927	1.10%	-0.52	-1.31
Jun-01	166	17503	0.95%	9.69%	6664	627821	1.06%	-1.44	-1.88
Jul-01	160	17489	0.91%	9.52%	6316	635643	0.99%	-1.04	-1.63
Aug-01	150	16003	0.94%	9.64%	6840	638818	1.07%	-1.62	-1.98
Sep-01	135	15151	0.89%	9.40%	5406	643127	0.84%	0.67	-0.50
Oct-01	118	14522	0.81%	8.98%	5558	645438	0.86%	-0.63	-1.38
Nov-01	121	13750	0.88%	9.34%	4879	644876	0.76%	1.63	0
Dec-01	91	12634	0.72%	8.46%	4479	644452	0.70%	0.34	-0.79
Jan-02	73	12497	0.58%	7.62%	4651	644227	0.72%	-1.8	-2.1
Feb-02	67	11537	0.58%	7.60%	4241	642690	0.66%	-1.04	-1.63



Trouble Rate (Percent) (MR-8*)

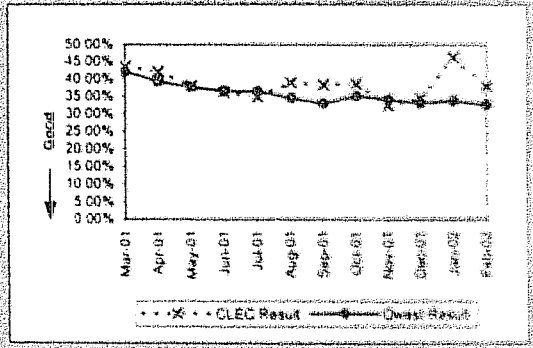
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	114	16003	0.71%	8.41%	5298	638818	0.83%	-1.61	-1.98
Sep-01	96	15151	0.63%	7.93%	4144	643127	0.64%	-0.18	-1.1
Oct-01	102	14522	0.70%	8.35%	4112	645438	0.64%	0.98	-0.41
Nov-01	83	13750	0.60%	7.75%	3559	644876	0.55%	0.61	-0.51
Dec-01	71	12634	0.56%	7.48%	3269	644452	0.51%	0.88	-0.48
Jan-02	53	12497	0.42%	6.50%	3433	644227	0.53%	-1.65	-2.01
Feb-02									



Checklist #14 - Resale - Centrex 21 Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)

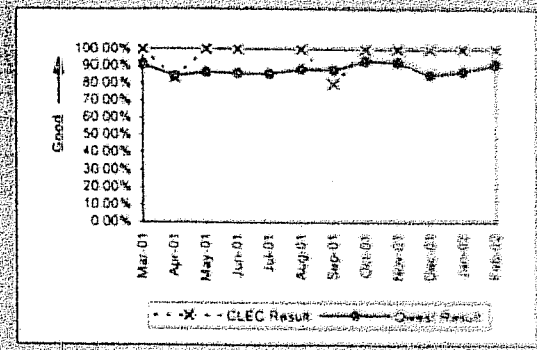
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	112	257	43 58%	49 59%	4803	11436	42 00%	0 51	-0 69
Apr-01	107	254	42 13%	49 38%	3896	9929	39 24%	0 93	-0 43
May-01	105	276	38 04%	48 55%	4155	11051	37 60%	0 15	-0 91
Jun-01	94	260	36 15%	48 04%	3828	10492	36 48%	-0 11	-1 07
Jul-01	86	246	34 96%	47 68%	3627	9943	36 48%	-0 49	-1 3
Aug-01	96	246	39 02%	48 78%	3599	10439	34 48%	1 47	-0 1
Sep-01	84	219	38 36%	48 63%	2649	8055	32 89%	1 68	0 02
Oct-01	74	192	38 54%	48 67%	3001	8559	35 06%	1	-0 39
Nov-01	58	179	32 40%	46 80%	2514	7393	34 01%	-0 45	-1 27
Dec-01	48	139	34 53%	47 55%	2212	6691	33 06%	0 37	-0 77
Jan-02	63	136	46 32%	49 86%	2368	7019	33 74%	3	0 83
Feb-02	41	108	37 96%	48 53%	2042	6283	32 50%	1 19	-0 27



Checklist #14 - Resale - PBX Installation

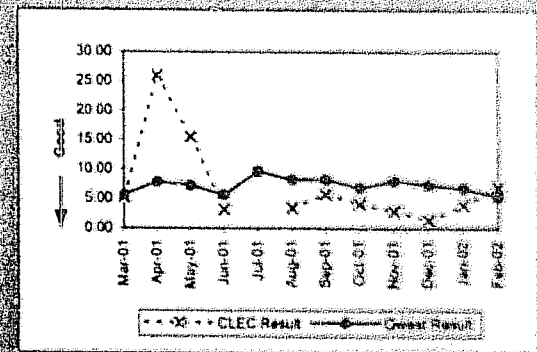
Installation Commitments Met (Percent) (OP-3A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	8	8	100.00%	0.00%	231	254	90.94%	-0.88	-1.53
Apr-01	5	6	83.33%	37.27%	192	228	84.21%	0.1	-0.94
May-01	4	4	100.00%	0.00%	198	229	86.46%	-0.78	-1.46
Jun-01	4	4	100.00%	0.00%	170	198	85.86%	-0.8	-1.49
Jul-01					161	188	85.64%		
Aug-01	2	2	100.00%	0.00%	167	189	88.36%	-0.51	-1.31
Sep-01	4	5	80.00%	40.00%	144	164	87.80%	0.49	-0.7
Oct-01	5	5	100.00%	0.00%	181	194	93.30%	-0.59	-1.36
Nov-01	2	2	100.00%	0.00%	149	161	92.55%	-0.4	-1.24
Dec-01	2	2	100.00%	0.00%	125	147	85.03%	-0.59	-1.36
Jan-02	1	1	100.00%	0.00%	148	170	87.06%	-0.38	-1.23
Feb-02	1	1	100.00%	0.00%	131	144	90.97%	-0.31	-1.19



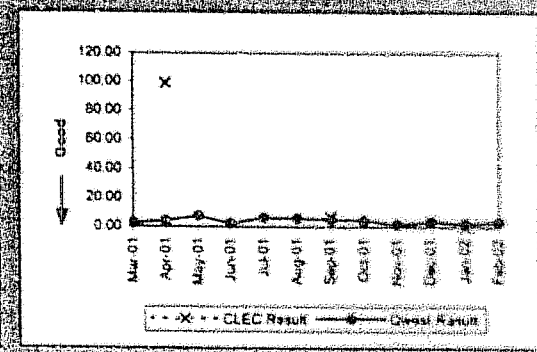
Installation Interval (Average Days) (OP-4A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	42	8	5.25	8.56	1436	254	5.65	-0.15	-1.09
Apr-01	156	6	26.00	38.99	1793	228	7.86	1.96	0.19
May-01	62	4	15.50	12.12	1660	229	7.25	2.05	0.25
Jun-01	13	4	3.25	0.96	1123	198	5.67	-0.49	-1.3
Jul-01					1891	195	9.70		
Aug-01	7	2	3.50	2.12	1621	195	8.31	-0.47	-1.29
Sep-01	29	5	5.80	3.27	1395	169	8.25	-0.42	-1.25
Oct-01	21	5	4.20	1.92	1348	197	6.84	-0.57	-1.35
Nov-01	6	2	3.00	1.41	1321	165	8.01	-0.56	-1.34
Dec-01	3	2	1.50	2.12	1104	150	7.36	-0.78	-1.47
Jan-02	8	2	4.00	2.83	1192	177	6.73	-0.3	-1.19
Feb-02	7	1	7.00		800	149	5.37	1.35	-0.18



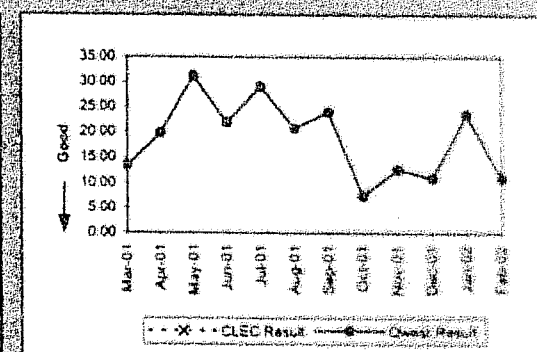
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					39	15	2.60		
Apr-01	99	1	99.00		74	18	4.11	3.72	1.26
May-01					155	21	7.38		
Jun-01					44	19	2.32		
Jul-01					98	16	6.12		
Aug-01					72	12	6.00		
Sep-01	7	1	7.00		76	15	5.07	0.53	-0.68
Oct-01					47	10	4.70		
Nov-01					24	13	1.85		
Dec-01					79	21	3.76		
Jan-02	0	1	0.00		56	25	2.24	-0.56	-1.34
Feb-02					61	16	3.81		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1)-- Dispatches Within MSAs

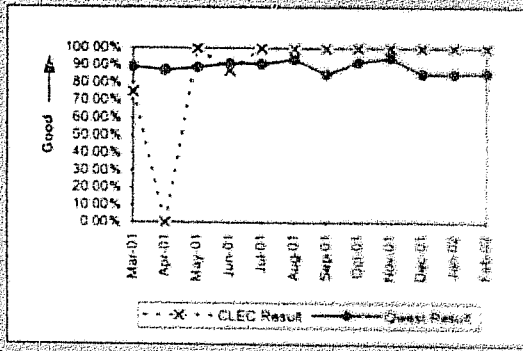
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					107	8	13.38		
Apr-01					356	18	19.78		
May-01					312	10	31.20		
Jun-01					197	9	21.89		
Jul-01					407	14	29.07		
Aug-01					249	12	20.75		
Sep-01					144	6	24.00		
Oct-01					30	4	7.50		
Nov-01					38	3	12.67		
Dec-01					44	4	11.00		
Jan-02					94	4	23.50		
Feb-02					22	2	11.00		



Checklist #14 - Resale - PBX Installation

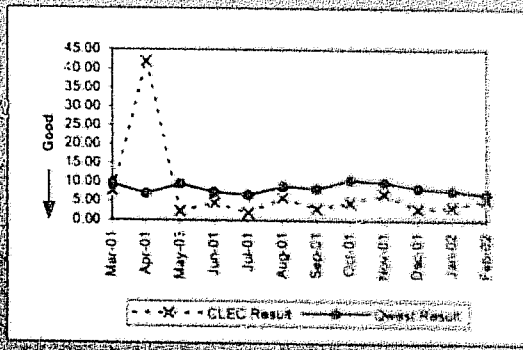
Installation Commitments Met (Percent) (OP-3B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	3	4	75.00%	43.30%	41	46	89.13%	0.7	-0.58
Apr-01	0	1	0.00%	0.00%	55	63	87.30%	1.51	-0.08
May-01	5	5	100.00%	0.00%	40	45	88.89%	-0.75	-1.46
Jun-01	7	8	87.50%	33.07%	42	46	91.30%	0.31	-0.81
Jul-01	5	5	100.00%	0.00%	40	44	90.91%	-0.67	-1.41
Aug-01	1	1	100.00%	0.00%	45	48	93.75%	-0.26	-1.16
Sep-01	5	5	100.00%	0.00%	23	27	85.19%	-0.86	-1.52
Oct-01	3	3	100.00%	0.00%	34	37	91.89%	-0.49	-1.3
Nov-01	1	1	100.00%	0.00%	33	35	94.29%	-0.24	-1.15
Dec-01	3	3	100.00%	0.00%	35	41	85.37%	-0.69	-1.42
Jan-02	2	2	100.00%	0.00%	23	27	85.19%	-0.57	-1.35
Feb-02	2	2	100.00%	0.00%	24	28	85.71%	-0.56	-1.34



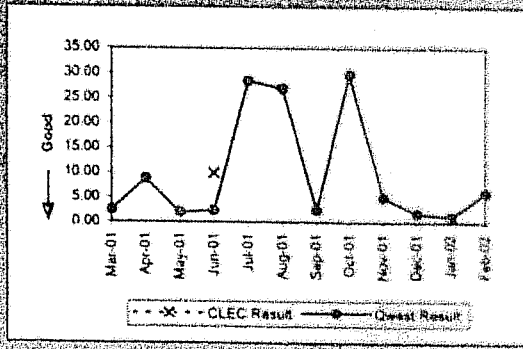
Installation Interval (Average Days) (OP-4B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	31	4	7.75	10.84	442	46	9.61	-0.15	-1.09
Apr-01	42	1	42.00		436	63	6.92	2.26	0.37
May-01	12	5	2.40	0.89	430	45	9.56	-0.83	-1.5
Jun-01	37	8	4.62	3.16	337	46	7.33	-0.45	-1.27
Jul-01	10	5	2.00	1.87	309	46	6.72	-0.76	-1.46
Aug-01	6	1	6.00		447	50	8.94	-0.2	-1.12
Sep-01	15	5	3.00	0.71	269	32	8.41	-0.91	-1.55
Oct-01	14	3	4.67	2.52	459	43	10.67	-0.48	-1.29
Nov-01	7	1	7.00		402	40	10.05	-0.2	-1.12
Dec-01	9	3	3.00	1.00	357	42	8.50	-0.79	-1.48
Jan-02	7	2	3.50	0.71	227	29	7.83	-0.57	-1.35
Feb-02	11	2	5.50	2.12	192	28	6.86	-0.21	-1.13



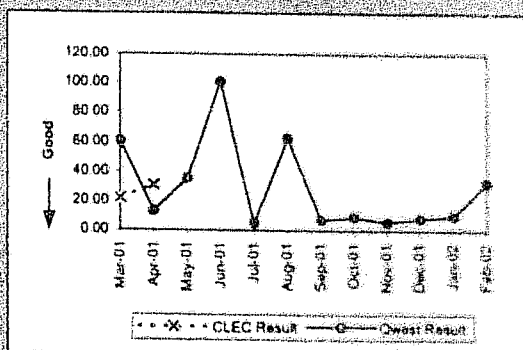
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					5	2	2.50		
Apr-01					44	5	8.80		
May-01					2	1	2.00		
Jun-01	10	1	10.00		7	3	2.33	3.72	1.26
Jul-01					114	4	28.50		
Aug-01					81	3	27.00		
Sep-01					5	2	2.50		
Oct-01					149	5	29.80		
Nov-01					25	5	5.00		
Dec-01					11	6	1.83		
Jan-02					5	4	1.25		
Feb-02					18	3	6.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2)-- Dispatches Outside MSAs

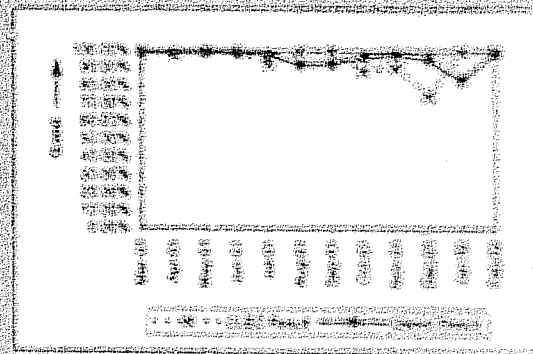
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	22	1	22.00		182	3	60.67	-0.41	-1.25
Apr-01	31	1	31.00		39	3	13.00	0.37	-0.78
May-01					142	4	35.50		
Jun-01					101	1	101.00		
Jul-01					5	1	5.00		
Aug-01					63	1	63.00		
Sep-01					21	3	7.00		
Oct-01					18	2	9.00		
Nov-01					11	2	5.50		
Dec-01					8	1	8.00		
Jan-02					20	2	10.00		
Feb-02					33	1	33.00		



Checklist #14 - Resale - PBX Installation

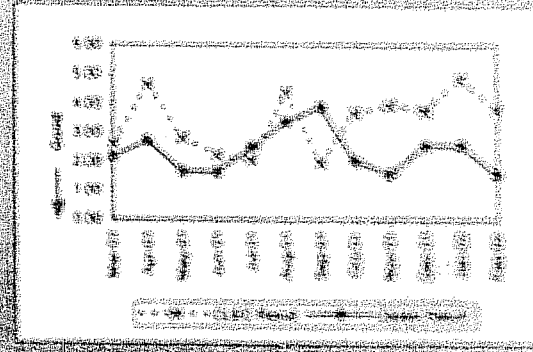
Installation Commitments Met (Percent) (OP-3C) -- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Sc	Parity Sc
Mar-01	41	41	100.00%	0.00%	1178	1193	98.74%	[illegible]	[illegible]
Apr-01	41	42	97.62%	15.25%	1103	1115	98.84%	[illegible]	[illegible]
May-01	45	45	100.00%	0.00%	1073	1084	98.99%	[illegible]	[illegible]
Jun-01	30	30	100.00%	0.00%	1265	1282	98.67%	[illegible]	[illegible]
Jul-01	25	27	92.59%	26.19%	497	506	98.22%	1.61	[illegible]
Aug-01	17	17	100.00%	0.00%	61	66	92.42%	[illegible]	[illegible]
Sep-01	7	7	100.00%	0.00%	68	73	93.15%	[illegible]	[illegible]
Oct-01	16	18	88.89%	31.43%	62	64	96.88%	[illegible]	[illegible]
Nov-01	10	11	90.91%	28.75%	61	62	98.39%	1.03	[illegible]
Dec-01	24	32	75.00%	43.30%	68	71	95.77%	2.35	[illegible]
Jan-02	9	9	100.00%	0.00%	46	55	83.64%	[illegible]	[illegible]
Feb-02	26	26	100.00%	0.00%	76	77	98.70%	[illegible]	[illegible]



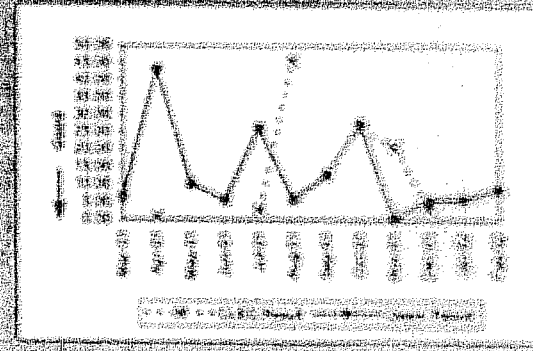
Installation Interval (Average Days) (OP-4C) -- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Sc	Parity Sc
Mar-01	109	41	2.66	2.59	2585	1193	2.17	1.56	[illegible]
Apr-01	196	42	4.67	6.15	3056	1115	2.74	1.15	[illegible]
May-01	97	34	2.85	4.34	1722	1033	1.67	1.93	[illegible]
Jun-01	54	24	2.25	1.78	1993	1210	1.65	1.79	[illegible]
Jul-01	44	21	2.10	2.12	1161	458	2.53	[illegible]	[illegible]
Aug-01	53	12	4.42	4.74	143	42	3.40	[illegible]	[illegible]
Sep-01	8	4	2.00	1.83	195	50	3.90	[illegible]	[illegible]
Oct-01	41	11	3.73	2.53	113	55	2.05	[illegible]	[illegible]
Nov-01	32	8	4.00	2.67	73	48	1.59	1.04	[illegible]
Dec-01	114	30	3.80	2.59	139	54	2.57	[illegible]	[illegible]
Jan-02	39	8	4.88	3.04	91	35	2.60	[illegible]	[illegible]
Feb-02	77	20	3.85	3.20	104	86	1.58	[illegible]	[illegible]



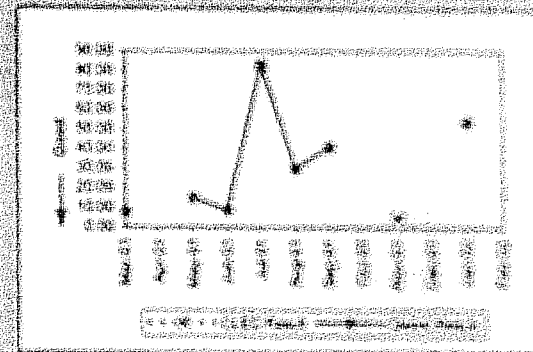
Delayed Days for Non-Facility Reasons (Average Days) (OP-4A-1) -- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Sc	Parity Sc
Mar-01					92	14	6.57		
Apr-01	1	1	1.00		563	13	43.31	[illegible]	[illegible]
May-01					92	9	10.22		
Jun-01					87	15	5.80		
Jul-01	3	1	3.00		423	16	26.44	[illegible]	[illegible]
Aug-01	46	1	46.00		24	4	6.00	3.72	[illegible]
Sep-01					78	6	13.00		
Oct-01	78	3	26.00	19.08	193	7	27.57	[illegible]	[illegible]
Nov-01	21	1	21.00		3	6	0.50	3.72	[illegible]
Dec-01	26	8	3.25	0.71	75	13	5.77	[illegible]	[illegible]
Jan-02					60	10	6.00		
Feb-02					35	4	8.75		



Delayed Days for Facility Reasons (Average Days) (OP-4B-3) -- No Dispatches

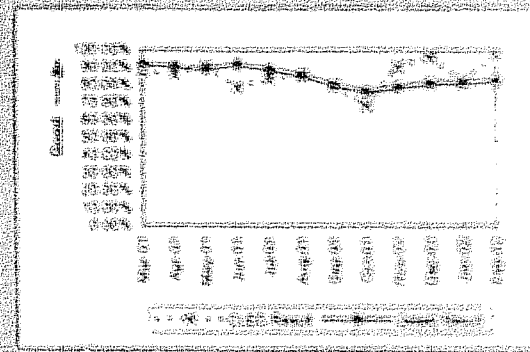
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Sc	Parity Sc
Mar-01					8	1	8.00		
Apr-01									
May-01					30	2	15.00		
Jun-01					18	2	9.00		
Jul-01	83	1	83.00		83	1	83.00		
Aug-01					60	2	30.00		
Sep-01					82	2	41.00		
Oct-01									
Nov-01	5	1	5.00						
Dec-01									
Jan-02					54	1	54.00		
Feb-02									



Checklist #14 - Regaale - PBX installation

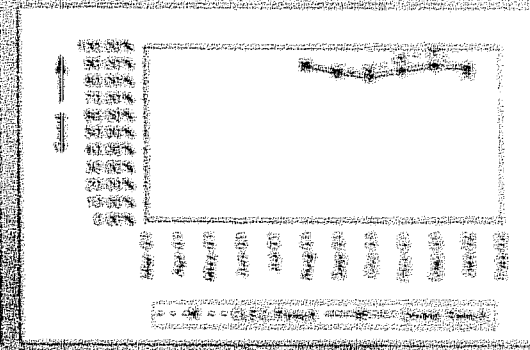
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	114	130	87.69%	32.85%	2084	2271	91.77%	1.56	[illegible]
Apr-01	101	117	86.32%	34.36%	2101	2320	90.58%	1.47	[illegible]
May-01	120	132	90.91%	28.75%	1938	2171	89.27%	-0.53	-1.36
Jun-01	105	133	78.95%	40.77%	2033	2213	91.87%	2.45	[illegible]
Jul-01	93	111	83.78%	36.86%	1637	1836	89.15%	1.68	[illegible]
Aug-01	85	99	85.86%	34.84%	1010	1179	85.67%	-0.05	[illegible]
Sep-01	60	75	80.00%	40.00%	656	823	79.71%	-0.06	[illegible]
Oct-01	42	61	68.85%	46.31%	624	818	76.28%	1.29	[illegible]
Nov-01	50	55	90.91%	28.75%	576	856	78.97%	-5.11	[illegible]
Dec-01	58	60	96.67%	17.95%	595	732	81.28%	-2.94	[illegible]
Jan-02	51	62	82.26%	38.20%	578	709	81.52%	-0.14	[illegible]
Feb-02	49	50	98.00%	14.00%	575	696	82.61%	[illegible]	[illegible]



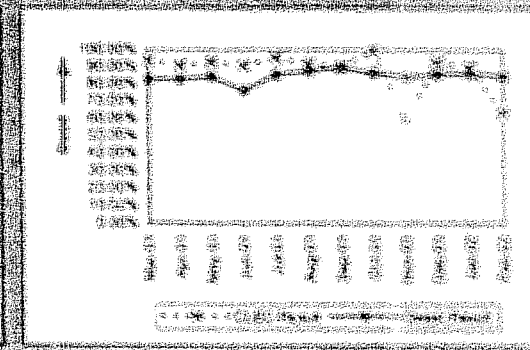
New Service Installation Quality (Percent) (OP-5*)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	89	99	89.90%	30.13%	1056	1179	89.57%	-0.1	[illegible]
Sep-01	65	75	86.67%	33.99%	705	823	85.66%	-0.24	[illegible]
Oct-01	53	61	86.89%	33.76%	682	818	83.37%	-0.71	[illegible]
Nov-01	52	55	94.55%	22.71%	744	856	86.92%	-1.83	[illegible]
Dec-01	59	60	98.33%	12.90%	657	732	89.73%	-2.11	[illegible]
Jan-02	53	62	85.48%	35.23%	625	709	88.15%	0.83	[illegible]
Feb-02									



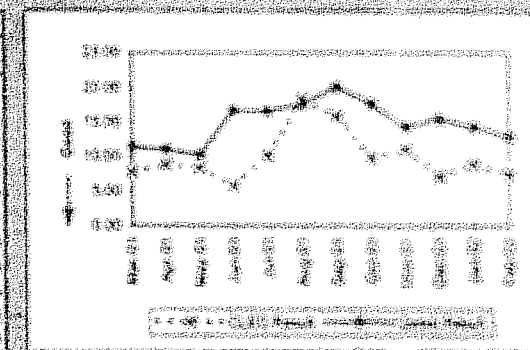
Installation Commitments Met (Percent) (OP-3D)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	16	17	94.12%	23.53%	240	290	82.76%	-1.21	[illegible]
Apr-01	20	22	90.91%	28.75%	145	175	82.86%	-0.94	[illegible]
May-01	26	28	92.86%	25.75%	202	240	84.17%	-1.19	[illegible]
Jun-01	20	22	90.91%	28.75%	153	200	76.50%	-1.31	[illegible]
Jul-01	22	23	95.65%	20.39%	144	168	85.71%	-1.23	[illegible]
Aug-01	23	25	92.00%	27.13%	123	140	87.86%	-0.58	[illegible]
Sep-01	9	10	90.00%	30.00%	85	95	89.47%	-0.05	[illegible]
Oct-01	11	11	100.00%	0.00%	118	136	86.76%	-1.25	[illegible]
Nov-01	3	5	60.00%	48.99%	102	121	84.30%	1.24	[illegible]
Dec-01	13	14	92.86%	25.75%	73	83	83.88%	-0.59	[illegible]
Jan-02	18	20	90.00%	30.00%	108	125	86.40%	-0.44	[illegible]
Feb-02	7	11	63.64%	48.10%	106	125	84.80%	1.85	[illegible]



Installation Interval (Average Days) (OP-4D)-- Interval Zone One

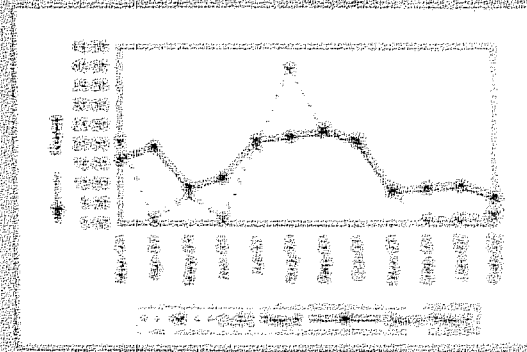
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	124	16	7.75	3.64	3129	275	11.38	-0.58	[illegible]
Apr-01	177	20	8.85	9.03	1728	157	11.01	-0.81	[illegible]
May-01	211	25	8.44	5.97	2306	225	10.25	-0.85	[illegible]
Jun-01	99	17	5.82	5.21	3228	193	16.73	-1.64	[illegible]
Jul-01	316	31	10.19	10.33	6742	406	16.61	-1.78	[illegible]
Aug-01	572	31	18.45	27.69	5648	320	17.65	0.90	[illegible]
Sep-01	270	17	15.88	14.51	4283	213	20.11	-0.78	[illegible]
Oct-01	178	18	9.89	10.85	5379	304	17.69	1.63	[illegible]
Nov-01	78	7	11.14	9.92	3705	258	14.36	-0.49	[illegible]
Dec-01	122	17	7.18	3.26	3135	202	15.52	-2.27	[illegible]
Jan-02	179	20	8.95	6.07	3190	227	14.37	-1.57	[illegible]
Feb-02	90	12	7.50	4.58	2602	207	12.58	-1.14	[illegible]



Checklist #14 - Resale - PBX Installation

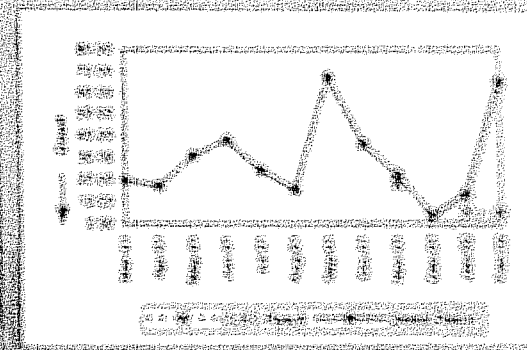
Delayed Days for Non-Facility Reasons (Average Days) (OP-5-01 - Interval Zero Days)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Std Dev	Pooled Std
Mar-01	21	1	21.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	3	2	1.50	0.71	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	15	2	7.50	6.36	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	3	2	1.50	0.71	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	141	7	20.14	9.55	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	316	8	39.50	33.33	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	194	8	24.25	11.34	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	171	8	21.38	20.53	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	59	7	8.43	13.73	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	7	8	0.88	2.10	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	4	4	1.00	1.41	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	10	4	2.50	3.11	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



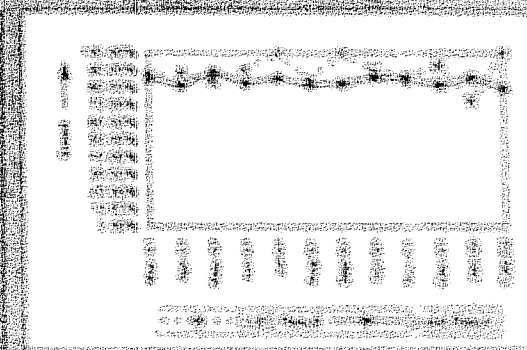
Delayed Days for Facility Reasons (Average Days) (OP-5-01 - Interval Zero Days)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Std Dev	Pooled Std
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01	18	1	18.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01					[illegible]	[illegible]	[illegible]		
Jan-02	11	2	5.50	0.54	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	5	1	5.00		[illegible]	[illegible]	[illegible]		



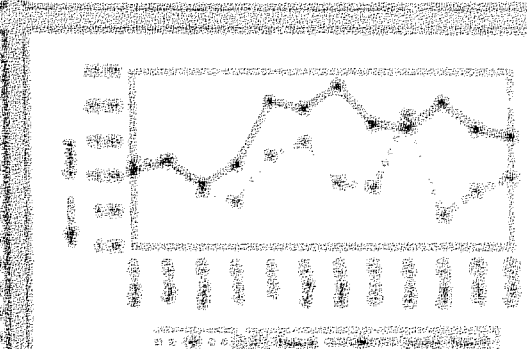
Installation Commitments Met (Percent) (OP-3-01 - Interval Zero Days)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Std Dev	Pooled Std
Mar-01	13	15	86.67%	33.99%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	15	18	88.89%	31.43%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	20	24	83.33%	37.27%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	19	21	90.48%	29.35%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	12	12	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	17	20	85.00%	35.71%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	7	7	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	9	10	90.00%	30.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	13	15	86.67%	33.99%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	13	14	92.86%	25.73%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	8	11	72.73%	44.54%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	5	5	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Installation Interval (Average Days) (OP-4-01 - Interval Zero Days)

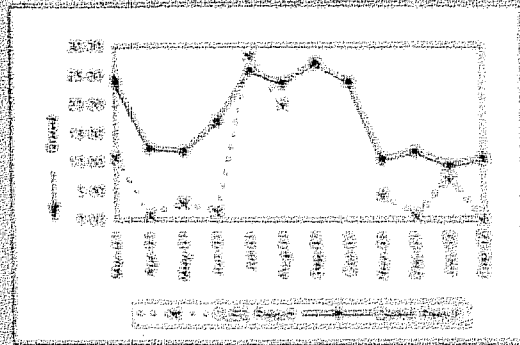
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Std Dev	Pooled Std
Mar-01	183	15	12.20	9.14	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	173	14	12.36	10.28	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	168	21	8.00	6.45	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	117	18	6.50	5.58	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	252	20	13.10	13.91	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	301	20	15.05	11.54	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	148	16	9.25	4.27	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	103	12	8.58	6.24	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	337	18	18.72	32.59	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	68	15	4.53	2.47	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	97	12	8.08	4.27	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	70	7	10.00	8.71	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #14 - Resale - PBX Installation

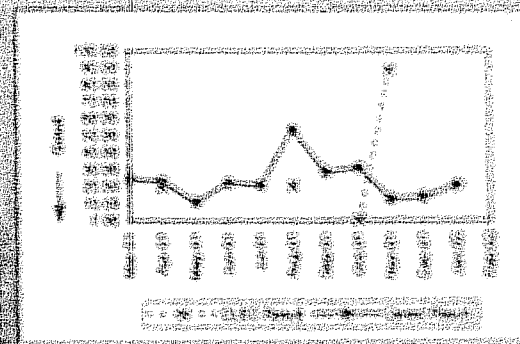
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) – Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	22	2	11.00	9.90	263	11	23.91	-0.44	[illegible]
Apr-01	1	1	1.00		173	14	12.36	-0.96	[illegible]
May-01	12	4	3.00	1.41	53	7	11.86	[illegible]	[illegible]
Jun-01	3	2	1.50	0.71	153	9	17.00	-0.63	[illegible]
Jul-01	170	6	28.33	19.80	2349	91	25.81	[illegible]	[illegible]
Aug-01	60	3	20.00	13.53	2261	96	23.53	-0.3	[illegible]
Sep-01					1841	68	27.07		
Oct-01					1737	73	23.79		
Nov-01	30	7	4.29	8.83	1278	122	10.48	-0.83	[illegible]
Dec-01	2	2	1.00	1.41	1463	124	11.80	[illegible]	[illegible]
Jan-02	36	5	7.20	9.39	1414	151	9.36	-0.23	[illegible]
Feb-02	0	2	0.00	0.00	1098	163	10.64	-0.51	[illegible]



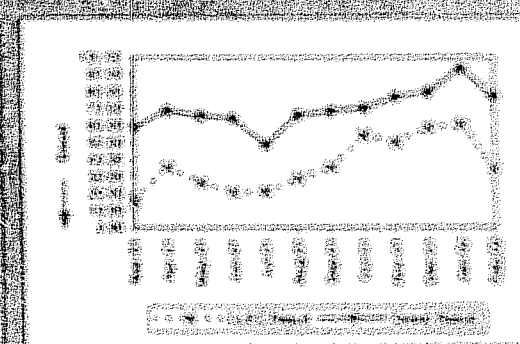
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) – Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					195	8	24.38		
Apr-01	20	1	20.00		207	9	23.00	-0.13	[illegible]
May-01					88	8	11.00		
Jun-01					200	9	22.22		
Jul-01					21	1	21.00		
Aug-01	62	3	20.67	15.82	427	8	53.38	[illegible]	[illegible]
Sep-01					258	9	28.67		
Oct-01	1	1	1.00		281	9	31.22	-0.04	[illegible]
Nov-01	69	1	69.00		102	8	12.75	3.72	[illegible]
Dec-01					71	5	14.20		
Jan-02					105	5	21.00		
Feb-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-10A)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	256	16	16.00	21.22	16035	271	59.17	[illegible]	[illegible]
Apr-01	541	15	36.07	31.73	21425	311	68.89	[illegible]	[illegible]
May-01	293	11	26.64	22.16	18278	287	63.69	[illegible]	[illegible]
Jun-01	188	9	20.89	23.33	16418	253	64.98	[illegible]	[illegible]
Jul-01	257	12	21.42	20.19	11179	228	49.03	[illegible]	[illegible]
Aug-01	354	12	29.50	28.74	11600	173	66.99	[illegible]	[illegible]
Sep-01	431	12	35.92	31.86	11606	149	68.63	[illegible]	[illegible]
Oct-01	491	9	54.56	41.29	11305	161	70.22	[illegible]	[illegible]
Nov-01	303	6	50.50	41.45	14244	183	78.99	[illegible]	[illegible]
Dec-01	354	6	59.00	51.98	14364	180	79.80	[illegible]	[illegible]
Jan-02	490	8	61.25	56.27	13773	147	93.69	[illegible]	[illegible]
Feb-02	243	7	34.71	50.67	13005	168	77.41	[illegible]	[illegible]



CONTINUATION

[10]

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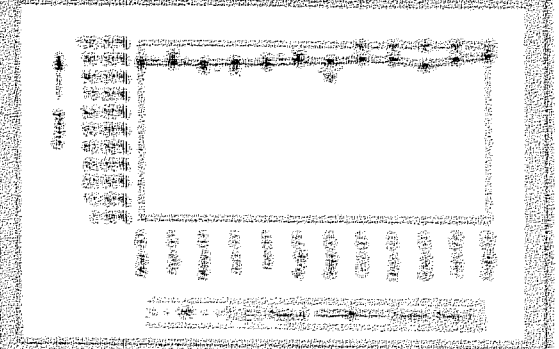
Checklist #14 - Resale - PRE Factors

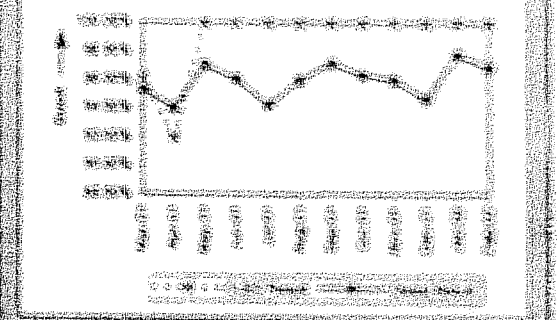
Out of Service Cleared within 24 hours (Percent) [illegible]

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	[illegible]
Mar-01	17	19	89.47%	30.69%	[illegible]
Apr-01	14	15	93.33%	24.94%	[illegible]
May-01	18	21	85.71%	34.99%	[illegible]
Jun-01	29	34	85.29%	35.42%	[illegible]
Jul-01	11	12	91.67%	27.64%	[illegible]
Aug-01	16	17	94.12%	23.53%	[illegible]
Sep-01	9	11	81.82%	38.57%	[illegible]
Oct-01	14	14	100.00%	0.00%	[illegible]
Nov-01	7	7	100.00%	0.00%	[illegible]
Dec-01	4	4	100.00%	0.00%	[illegible]
Jan-02	8	8	100.00%	0.00%	[illegible]
Feb-02	3	3	100.00%	0.00%	[illegible]



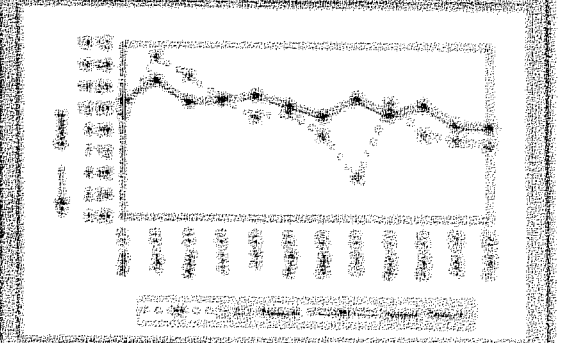
All Troubles Cleared within 48 hours (Percent) [illegible]

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	[illegible]
Mar-01	25	26	96.15%	19.23%	[illegible]
Apr-01	23	25	92.00%	27.13%	[illegible]
May-01	24	24	100.00%	0.00%	[illegible]
Jun-01	39	39	100.00%	0.00%	[illegible]
Jul-01	13	13	100.00%	0.00%	[illegible]
Aug-01	19	19	100.00%	0.00%	[illegible]
Sep-01	17	17	100.00%	0.00%	[illegible]
Oct-01	15	15	100.00%	0.00%	[illegible]
Nov-01	10	10	100.00%	0.00%	[illegible]
Dec-01	6	6	100.00%	0.00%	[illegible]
Jan-02	8	8	100.00%	0.00%	[illegible]
Feb-02	4	4	100.00%	0.00%	[illegible]



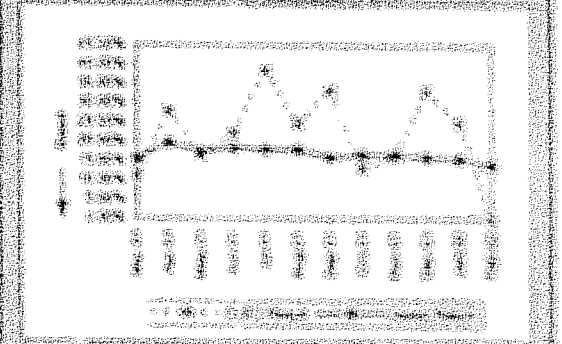
Mean Time to Restore (Hours:Minutes) [illegible]

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	[illegible]
Mar-01	297:36	26	11:27	14:16	[illegible]
Apr-01	445:43	25	17:50	21:49	[illegible]
May-01	379:15	24	15:48	9:12	[illegible]
Jun-01	514:42	39	13:12	11:33	[illegible]
Jul-01	146:24	13	11:16	8:15	[illegible]
Aug-01	224:45	19	11:50	10:32	[illegible]
Sep-01	158:06	17	9:18	8:50	[illegible]
Oct-01	70:02	15	4:40	6:44	[illegible]
Nov-01	128:13	10	12:49	14:55	[illegible]
Dec-01	56:47	6	9:28	9:14	[illegible]
Jan-02	71:26	8	8:56	8:14	[illegible]
Feb-02	33:13	4	8:18	9:12	[illegible]



Repair Repeat Report Rate (Percent) [illegible]

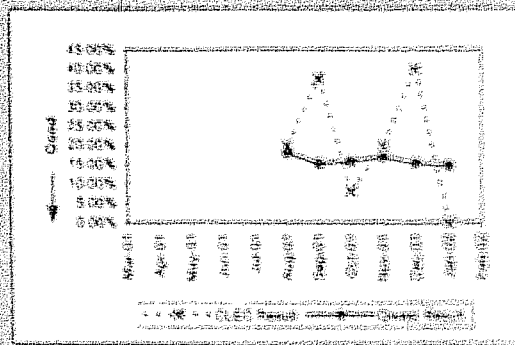
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	[illegible]
Mar-01	3	26	11.54%	31.95%	[illegible]
Apr-01	7	25	28.00%	44.90%	[illegible]
May-01	4	24	16.67%	37.27%	[illegible]
Jun-01	9	40	22.50%	41.76%	[illegible]
Jul-01	5	13	38.46%	48.65%	[illegible]
Aug-01	5	20	25.00%	43.30%	[illegible]
Sep-01	6	18	33.33%	47.14%	[illegible]
Oct-01	2	15	13.33%	33.99%	[illegible]
Nov-01	2	12	16.67%	37.27%	[illegible]
Dec-01	2	6	33.33%	47.14%	[illegible]
Jan-02	2	8	25.00%	43.30%	[illegible]
Feb-02	0	4	0.00%	0.00%	[illegible]



Checklist #14 - Resale - PBX Repair

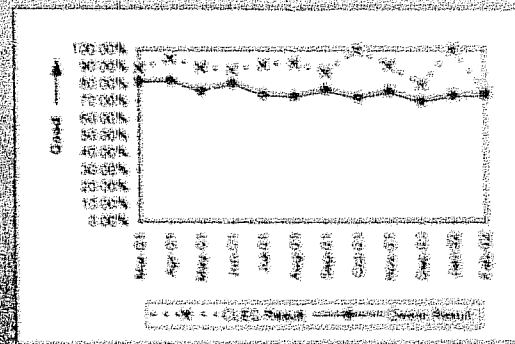
Repair Repeat Report Rate (Percent) (MR-7A')-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	3	15	20.00%	40.00%	101	562	17.97%	0.24	-0.85
Sep-01	6	16	37.50%	48.41%	61	399	15.29%	2.12	-0.29
Oct-01	1	12	8.33%	27.64%	68	429	15.85%	-0.7	-1.43
Nov-01	2	10	20.00%	40.00%	58	343	16.91%	0.29	-0.82
Dec-01	2	5	40.00%	48.99%	49	316	15.51%	1.28	-0.72
Jan-02	0	6	0.00%	0.00%	61	416	14.66%	-1.01	-1.61
Feb-02									



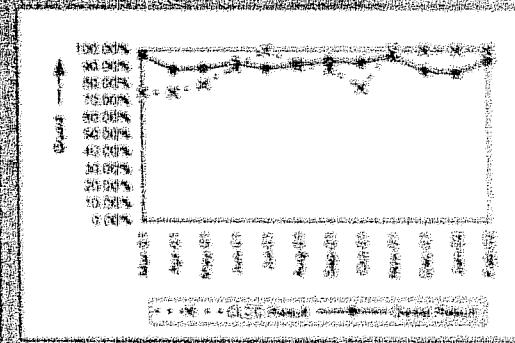
Repair Appointments Met (Percent) (MR-9A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	17	19	89.47%	30.69%	328	402	81.59%	-0.87	-1.53
Apr-01	19	20	95.00%	21.79%	343	417	82.25%	-1.46	-1.89
May-01	18	20	90.00%	30.00%	342	449	76.17%	-1.42	-1.86
Jun-01	31	35	88.57%	31.82%	382	473	80.76%	-1.13	-1.69
Jul-01	11	12	91.67%	27.64%	330	446	73.99%	-1.38	-1.84
Aug-01	12	13	92.31%	26.65%	333	455	73.19%	-1.53	-1.93
Sep-01	14	16	87.50%	33.07%	239	311	76.85%	-0.99	-1.5
Oct-01	6	6	100.00%	0.00%	267	370	72.16%	-1.51	-1.92
Nov-01	10	11	90.91%	28.75%	214	282	75.89%	-1.14	-1.69
Dec-01	4	5	80.00%	40.00%	208	298	69.80%	-0.49	-1.3
Jan-02	7	7	100.00%	0.00%	243	331	73.41%	-1.58	-1.96
Feb-02	3	4	75.00%	43.30%	174	236	73.73%	-0.06	-1.03



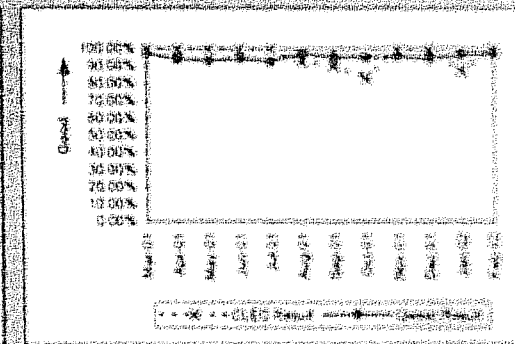
Out of Service Cleared within 24 hours (Percent) (MR-33)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	3	4	75.00%	43.30%	126	130	96.92%	1.43	-0.1
Apr-01	3	4	75.00%	43.30%	105	119	88.24%	0.89	-0.58
May-01	8	10	80.00%	40.00%	107	120	89.17%	0.82	-0.5
Jun-01	9	10	90.00%	30.00%	119	129	92.25%	0.27	-0.84
Jul-01	8	8	100.00%	0.00%	113	127	88.98%	-0.97	-1.59
Aug-01	10	11	90.91%	28.75%	105	115	91.30%	0.07	-0.94
Sep-01	8	9	88.89%	31.43%	105	112	93.75%	0.53	-0.68
Oct-01	7	9	77.78%	41.57%	122	132	92.42%	1.31	-0.2
Nov-01	5	5	100.00%	0.00%	79	82	96.34%	-0.42	-1.26
Dec-01	4	4	100.00%	0.00%	85	97	87.63%	-0.74	-1.45
Jan-02	4	4	100.00%	0.00%	82	95	86.32%	-0.78	-1.47
Feb-02	1	1	100.00%	0.00%	86	92	93.48%	-0.26	-1.14



All Troubles Cleared within 48 hours (Percent) (MR-4B)-- Dispatches Outside MSAs

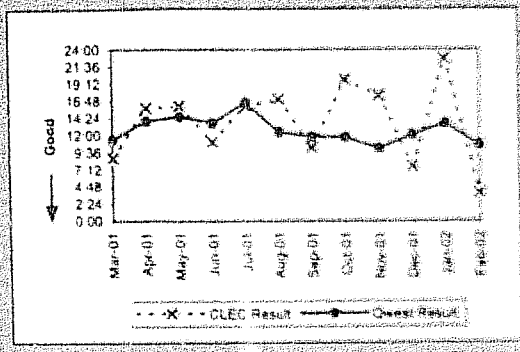
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	7	7	100.00%	0.00%	151	155	97.42%	-0.42	-1.28
Apr-01	7	7	100.00%	0.00%	129	137	94.16%	-0.64	-1.36
May-01	13	13	100.00%	0.00%	140	150	93.33%	-0.92	-1.54
Jun-01	10	10	100.00%	0.00%	153	162	94.44%	-0.74	-1.43
Jul-01	10	10	100.00%	0.00%	144	155	92.90%	-0.85	-1.52
Aug-01	13	14	92.86%	25.75%	143	147	97.28%	0.78	-0.53
Sep-01	9	10	90.00%	30.00%	123	129	95.35%	0.66	-0.6
Oct-01	10	12	83.33%	37.27%	142	149	95.30%	1.45	-0.13
Nov-01	6	6	100.00%	0.00%	96	100	96.00%	-0.49	-1.3
Dec-01	6	6	100.00%	0.00%	108	114	94.74%	-0.56	-1.34
Jan-02	7	8	87.50%	33.07%	114	118	96.61%	1.01	-0.39
Feb-02	2	2	100.00%	0.00%	117	120	97.50%	-0.22	-1.14



Checklist #14 - Resale - PBX Repair

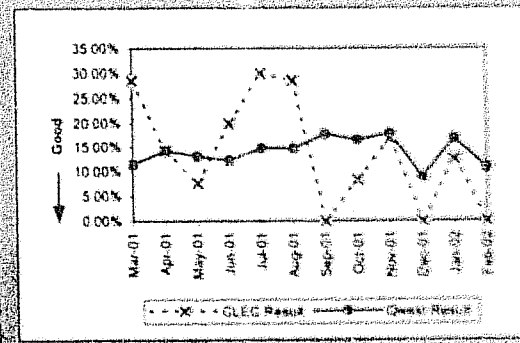
Mean Time to Restore (Hours:Minutes) (MR-6B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	62:10	7	8:53	9:07	1771:20	155	11:26	-0.35	-1.21
Apr-01	111:26	7	15:54	10:38	1924:04	137	14:03	1.71	0.04
May-01	210:13	13	16:10	11:39	2203:57	150	14:42	1.41	-0.14
Jun-01	112:28	10	11:15	10:11	2242:45	162	13:51	-0.46	-1.28
Jul-01	161:29	10	16:09	9:03	2584:17	155	16:40	-0.08	-1.05
Aug-01	240:17	14	17:10	17:50	1848:11	147	12:34	1.34	-0.19
Sep-01	104:49	10	10:29	17:40	1531:39	129	11:52	-0.26	-1.16
Oct-01	238:31	12	19:53	24:05	1760:45	149	11:49	1.48	-0.1
Nov-01	105:49	6	17:38	5:47	1029:52	100	10:18	1.55	-0.06
Dec-01	46:34	6	7:46	7:54	1389:06	114	12:11	-0.64	-1.39
Jan-02	102:05	8	22:46	23:25	1623:06	118	13:45	1.51	-0.08
Feb-02	8:00	2	4:00	2:03	1288:16	120	10:44	-0.69	-1.42



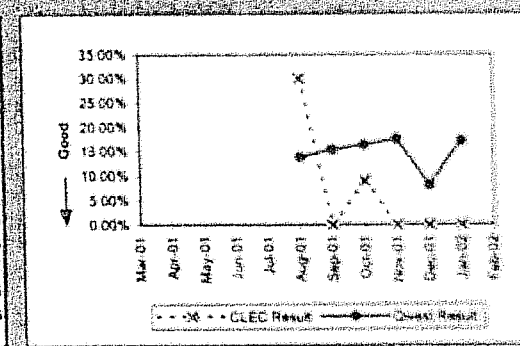
Repair Repeat Report Rate (Percent) (MR-7B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	2	7	28.57%	45.18%	18	157	11.47%	1.19	-0.28
Apr-01	1	7	14.29%	34.99%	20	140	14.29%	0	-1
May-01	1	13	7.69%	26.65%	20	153	13.07%	-0.55	-1.34
Jun-01	2	10	20.00%	40.00%	20	163	12.27%	0.69	-0.58
Jul-01	3	10	30.00%	45.83%	23	156	14.74%	1.19	-0.28
Aug-01	4	14	28.57%	45.18%	22	149	14.77%	1.26	-0.23
Sep-01	0	10	0.00%	0.00%	23	130	17.69%	-1.41	-1.86
Oct-01	1	12	8.33%	27.64%	25	152	16.45%	-0.73	-1.44
Nov-01	1	6	16.67%	37.27%	18	101	17.82%	-0.07	-1.04
Dec-01	0	6	0.00%	0.00%	10	114	8.77%	-0.74	-1.45
Jan-02	1	8	12.50%	33.07%	20	120	16.67%	-0.31	-1.19
Feb-02	0	3	0.00%	0.00%	13	122	10.66%	-0.59	-1.36



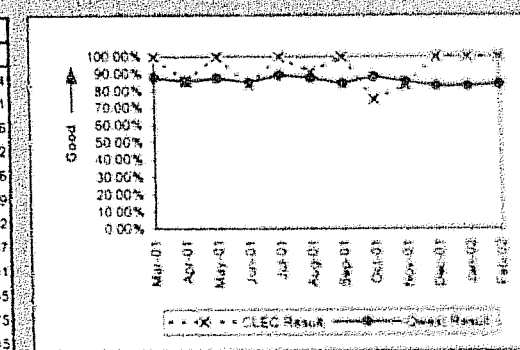
Repair Repeat Report Rate (Percent) (MR-7B*)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	3	10	30.00%	45.83%	15	109	13.76%	1.26	-0.24
Sep-01	0	9	0.00%	0.00%	16	104	15.38%	-1.23	-1.75
Oct-01	1	11	9.09%	28.75%	20	122	16.39%	-0.63	-1.38
Nov-01	0	5	0.00%	0.00%	12	68	17.65%	-1	-1.61
Dec-01	0	2	0.00%	0.00%	7	86	8.14%	-0.42	-1.25
Jan-02	0	5	0.00%	0.00%	16	93	17.20%	0.99	-1.6
Feb-02									



Repair Appointments Met (Percent) (MR-9B)-- Dispatches Outside MSAs

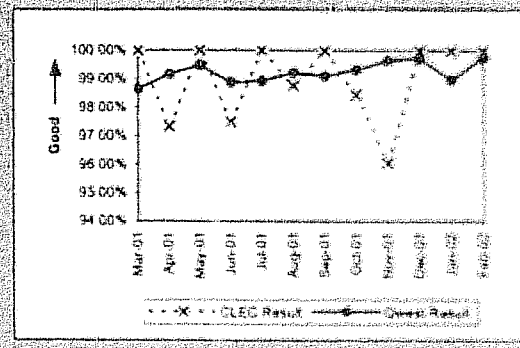
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	6	6	100.00%	0.00%	79	90	87.78%	-0.89	-1.54
Apr-01	6	7	85.71%	34.99%	84	98	85.71%	0	-1
May-01	12	12	100.00%	0.00%	90	103	87.36%	-1.25	-1.76
Jun-01	5	6	83.33%	37.27%	97	114	85.09%	0.14	-0.92
Jul-01	9	9	100.00%	0.00%	93	104	89.42%	-0.99	-1.5
Aug-01	10	11	90.91%	28.75%	92	105	87.62%	-0.32	-1.19
Sep-01	6	6	100.00%	0.00%	76	90	84.44%	-1.02	-1.62
Oct-01	9	12	75.00%	43.30%	91	103	88.35%	1.2	-0.27
Nov-01	5	6	83.33%	37.27%	59	69	85.51%	0.15	-0.91
Dec-01	6	6	100.00%	0.00%	68	82	82.93%	-1.07	-1.65
Jan-02	8	8	100.00%	0.00%	77	93	82.80%	-1.24	-1.75
Feb-02	3	3	100.00%	0.00%	73	87	83.91%	-0.75	-1.45



Checklist #14 - Resale - PBX Repair

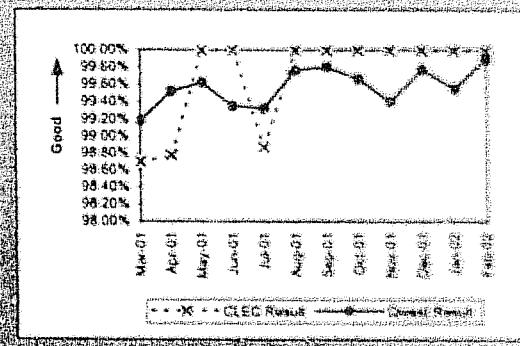
Out of Service Cleared within 24 hours (Percent) (MR-3C)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	66	66	100.00%	0.00%	1013	1027	98.64%	-0.93	-1.56
Apr-01	73	75	97.33%	16.11%	1080	1089	99.17%	1.36	-0.17
May-01	69	69	100.00%	0.00%	1146	1152	99.48%	-0.58	-1.35
Jun-01	78	80	97.50%	15.61%	1051	1063	98.87%	1	-0.39
Jul-01	72	72	100.00%	0.00%	1024	1035	98.94%	-0.85	-1.52
Aug-01	81	82	98.78%	10.98%	1155	1164	99.23%	0.45	-0.73
Sep-01	63	63	100.00%	0.00%	886	894	99.11%	-0.73	-1.44
Oct-01	64	65	98.46%	12.31%	1054	1061	99.34%	0.74	-0.55
Nov-01	49	51	96.08%	19.41%	851	854	99.65%	2.26	0.37
Dec-01	40	40	100.00%	0.00%	758	760	99.74%	-0.32	-1.19
Jan-02	47	47	100.00%	0.00%	966	976	99.98%	-0.68	-1.41
Feb-02	26	26	100.00%	0.00%	789	791	99.75%	-0.25	-1.15



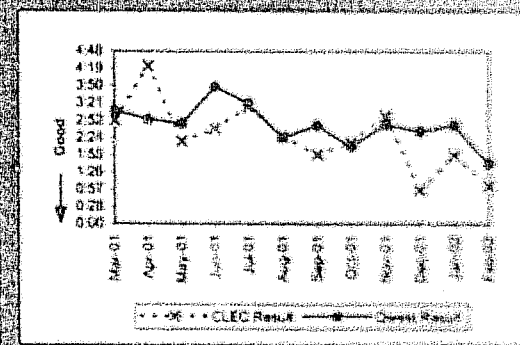
All Troubles Cleared within 48 hours (Percent) (MR-4C)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	76	77	98.70%	11.32%	1217	1227	99.19%	0.46	-0.72
Apr-01	81	82	98.78%	10.98%	1243	1249	99.52%	0.79	-0.52
May-01	77	77	100.00%	0.00%	1315	1320	99.62%	-0.53	-1.32
Jun-01	92	92	100.00%	0.00%	1230	1238	99.35%	-0.75	-1.45
Jul-01	88	89	98.88%	10.54%	1180	1188	99.33%	0.49	-0.7
Aug-01	92	92	100.00%	0.00%	1307	1310	99.77%	-0.44	-1.27
Sep-01	65	65	100.00%	0.00%	1016	1018	99.80%	-0.35	-1.21
Oct-01	78	78	100.00%	0.00%	1179	1183	99.66%	-0.5	-1.3
Nov-01	62	62	100.00%	0.00%	1003	1009	99.41%	-0.59	-1.36
Dec-01	47	47	100.00%	0.00%	874	876	99.77%	-0.32	-1.19
Jan-02	62	62	100.00%	0.00%	1103	1108	99.55%	-0.52	-1.31
Feb-02	33	33	100.00%	0.00%	910	911	99.89%	-0.19	-1.11



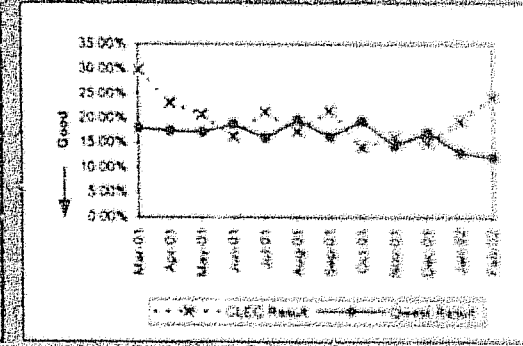
Mean Time to Restore (Hours:Minutes) (MR-6C)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	222:14	77	2:53	10:46	3866:39	1227	3:09	-0.19	-1.11
Apr-01	361:07	82	4:24	19:05	3645:00	1249	2:55	1.51	-0.08
May-01	178:08	77	2:19	4:38	3700:14	1320	2:48	-0.48	-1.29
Jun-01	245:19	92	2:40	5:21	4728:28	1238	3:49	-0.5	-1.3
Jul-01	291:13	89	3:16	9:05	3991:15	1188	3:22	-0.09	-1.05
Aug-01	224:40	92	2:27	5:40	3171:13	1310	2:25	0.98	-0.41
Sep-01	127:12	65	1:57	3:43	2794:02	1018	2:45	-0.5	-1.31
Oct-01	178:20	78	2:17	4:37	2569:13	1183	2:10	1.22	-0.26
Nov-01	188:56	62	3:01	6:25	2808:17	1009	2:47	1.18	-0.28
Dec-01	44:33	47	0:57	1:08	2259:27	876	2:35	-1.07	-1.65
Jan-02	120:04	62	1:56	4:36	3061:00	1108	2:46	-0.45	-1.27
Feb-02	35:49	33	1:05	0:58	1549:36	911	1:42	-0.84	-1.51



Repair Repeat Report Rate (Percent) (MR-7C)-- No Dispatches

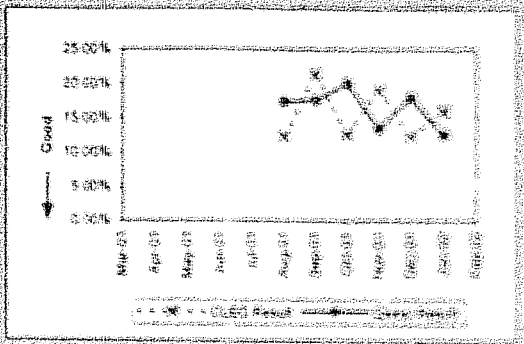
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	23	77	29.87%	45.77%	221	1227	18.01%	2.46	0.49
Apr-01	19	82	23.17%	42.19%	217	1249	17.37%	1.31	-0.21
May-01	16	77	20.78%	40.57%	227	1320	17.20%	0.81	-0.51
Jun-01	15	92	16.30%	36.94%	233	1238	18.82%	-0.6	-1.35
Jul-01	19	89	21.35%	40.98%	190	1188	15.99%	1.29	-0.21
Aug-01	16	92	17.39%	37.90%	258	1310	19.69%	-0.54	-1.33
Sep-01	14	65	21.54%	41.11%	165	1018	16.21%	1.11	-0.33
Oct-01	11	78	14.10%	34.80%	230	1183	19.44%	-1.15	-1.7
Nov-01	10	62	16.13%	36.78%	145	1009	14.37%	0.41	-0.75
Dec-01	7	47	14.89%	35.60%	149	876	17.01%	-0.38	-1.23
Jan-02	12	62	19.35%	39.51%	144	1108	13.00%	1.39	-0.16
Feb-02	8	33	24.24%	42.86%	110	911	12.07%	1.91	0.16



Checklist #14 - Resale - PBX Repair

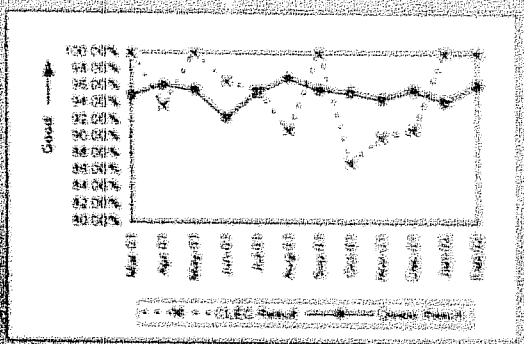
Repair Repeat Report Rate (Percent) (MR-7C*)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	48	12.50%	33.07%	117	566	17.52%	-0.88	-1.54
Sep-01	6	28	21.43%	41.03%	91	514	17.70%	0.52	-0.68
Oct-01	5	39	12.82%	33.43%	115	572	20.10%	-1.1	-1.67
Nov-01	5	26	19.23%	39.41%	60	440	13.64%	0.8	-0.51
Dec-01	3	24	12.50%	33.07%	74	408	18.14%	-0.7	-1.42
Jan-02	5	31	16.13%	36.78%	70	552	12.68%	0.58	-0.65
Feb-02									



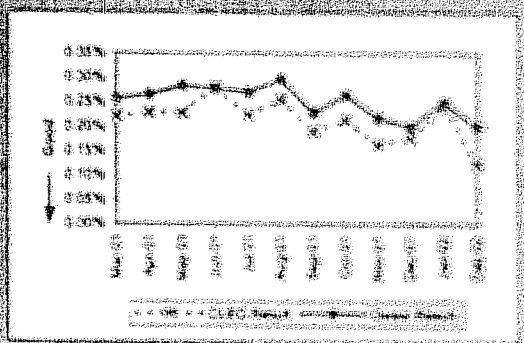
Repair Appointments Met (Percent) (MR-9C)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	22	22	100.00%	0.00%	319	336	94.94%	-1.03	-1.84
Apr-01	15	16	93.75%	24.21%	297	309	96.12%	0.47	-0.71
May-01	18	18	100.00%	0.00%	320	335	95.52%	-0.89	-1.54
Jun-01	29	30	96.67%	17.95%	313	339	92.33%	-0.86	-1.52
Jul-01	21	22	95.45%	20.83%	302	317	95.27%	-0.04	-1.02
Aug-01	20	22	90.91%	28.75%	320	330	96.97%	1.31	-0.2
Sep-01	10	10	100.00%	0.00%	259	271	95.57%	-0.57	-1.41
Oct-01	20	23	86.96%	33.68%	260	273	95.24%	1.49	-0.09
Nov-01	18	20	90.00%	30.00%	239	253	94.47%	0.79	-0.52
Dec-01	10	11	90.91%	28.75%	233	244	95.49%	0.63	-0.41
Jan-02	22	22	100.00%	0.00%	257	273	94.14%	-1.13	-1.84
Feb-02	9	9	100.00%	0.00%	220	229	96.07%	-0.6	-1.36



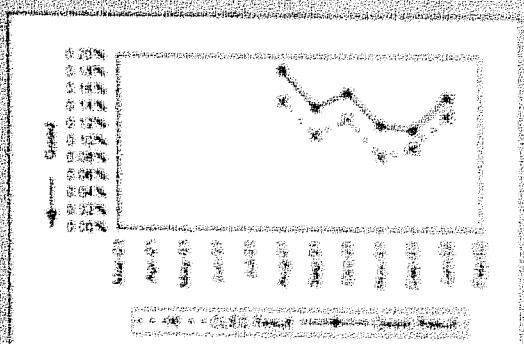
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	110	49605	0.22%	4.70%	1954	762904	0.26%	-1.47	-1.89
Apr-01	114	49795	0.23%	4.78%	2009	757255	0.27%	-1.53	-1.93
May-01	114	49981	0.23%	4.77%	2139	754573	0.28%	-2.26	-2.37
Jun-01	142	50658	0.28%	5.29%	2083	748765	0.28%	0.09	-0.95
Jul-01	112	49964	0.22%	4.73%	2002	739592	0.27%	-1.94	-2.13
Aug-01	126	49187	0.26%	5.05%	2159	726779	0.30%	-1.81	-1.98
Sep-01	93	48583	0.19%	4.37%	1656	722146	0.23%	-1.69	-2.03
Oct-01	105	48762	0.22%	4.64%	1893	714107	0.27%	-2.07	-2.26
Nov-01	80	48783	0.16%	4.05%	1547	707971	0.22%	-2.49	-2.52
Dec-01	59	32887	0.18%	4.23%	1412	701750	0.20%	-0.86	-1.52
Jan-02	78	32153	0.24%	4.92%	1743	698465	0.25%	-0.24	-1.13
Feb-02	40	31872	0.13%	3.54%	1393	692598	0.20%	-2.95	-2.79



Trouble Rate (Percent) (MR-6*)

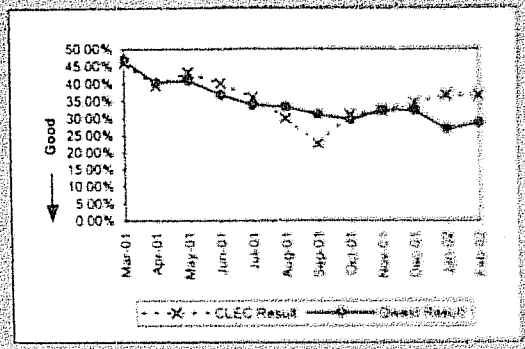
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	73	49187	0.15%	3.85%	1339	726779	0.18%	-1.79	-2.09
Sep-01	53	48583	0.11%	3.30%	1017	722146	0.14%	-1.81	-2.1
Oct-01	62	48762	0.13%	3.56%	1123	714107	0.16%	-1.62	-1.99
Nov-01	41	48783	0.08%	2.90%	851	707971	0.12%	-2.23	-2.36
Dec-01	31	32887	0.09%	3.07%	810	701750	0.12%	-1.1	-1.87
Jan-02	42	32153	0.13%	3.61%	1061	698465	0.15%	-0.96	-1.58
Feb-02									



Checklist #14 - Resale - PBX Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)

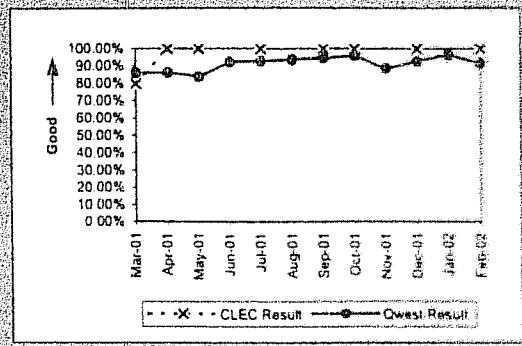
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	94	204	46.08%	49.85%	1723	3677	46.86%	-0.22	-1.13
[illegible]	74	188	39.36%	48.86%	1352	3361	40.23%	-0.24	-1.14
[illegible]	87	201	43.28%	49.55%	1481	3620	40.91%	0.67	-0.6
[illegible]	95	237	40.08%	49.01%	1207	3290	36.69%	1.04	-0.36
[illegible]	63	175	36.00%	48.00%	1022	3024	33.80%	0.6	-0.63
[illegible]	54	160	33.00%	45.83%	1074	3233	33.22%	-0.89	-1.54
[illegible]	27	120	22.50%	41.76%	744	2400	31.00%	-1.96	-2.19
[illegible]	47	152	30.92%	46.22%	788	2681	29.39%	0.41	-0.75
[illegible]	38	118	32.20%	46.73%	730	2277	32.06%	0.04	-0.97
[illegible]	31	90	34.44%	47.52%	674	2086	32.31%	0.43	-0.74
[illegible]	45	123	36.59%	48.17%	638	2381	26.60%	2.32	0.41
[illegible]	23	63	36.51%	48.15%	556	1949	28.53%	1.36	-0.18



Checklist #14 - Resale - Basic ISDN Installation

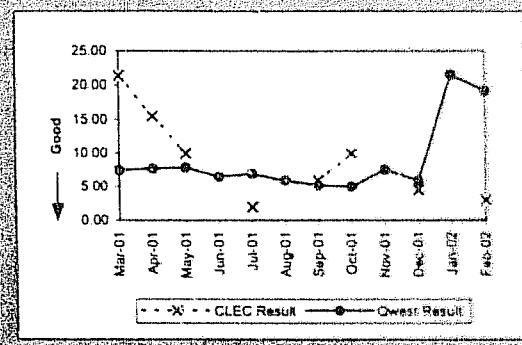
Installation Commitments Met (Percent) (OP-3A)– Dispatches Within MSAs

[illegible]	[illegible]	CLEC Obs	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	5	80.00%	40.00%	316	367	86.10%	0.4	-0.76
[illegible]	[illegible]	5	100.00%	0.00%	337	390	86.41%	-0.96	-1.59
[illegible]	[illegible]	2	100.00%	0.00%	353	421	83.85%	-0.62	-1.38
					408	442	92.31%		
[illegible]	[illegible]	11	100.00%	0.00%	376	405	92.84%	-0.28	-1.17
					468	499	93.79%		
[illegible]	[illegible]	6	100.00%	0.00%	320	338	94.67%	-0.47	-1.29
[illegible]	[illegible]	1	100.00%	0.00%	539	562	95.91%	-0.21	-1.13
					445	502	88.65%		
[illegible]	[illegible]	2	100.00%	0.00%	534	575	92.87%	-0.39	-1.24
					2202	2285	96.37%		
[illegible]	[illegible]	1	100.00%	0.00%	696	759	91.70%	-0.3	-1.18



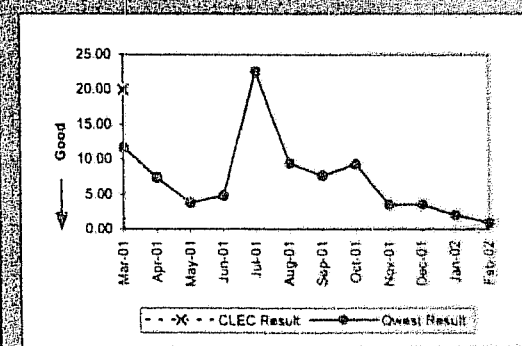
Installation Interval (Average Days) (OP-4A)– Dispatches Within MSAs

[illegible]	[illegible]	CLEC Obs	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	5	21.40	13.26	2749	367	7.49	2.37	0.44
[illegible]	[illegible]	4	15.50	1.22	3024	390	7.75	2.29	0.39
[illegible]	[illegible]	2	10.00	7.07	3315	421	7.87	2.65	0.61
					2884	442	6.52		
[illegible]	[illegible]	1	2.00		2949	425	6.94	-0.29	-1.18
					3094	520	5.95		
[illegible]	[illegible]	4	6.00	3.83	1815	348	5.22	1.54	-0.06
[illegible]	[illegible]	1	10.00		2912	579	5.03	2.65	0.61
					3888	514	7.56		
[illegible]	[illegible]	2	4.50	2.12	3467	589	5.89	-0.23	-1.14
					54375	2532	21.48		
[illegible]	[illegible]	1	3.00		18982	991	19.15	-0.9	-1.55



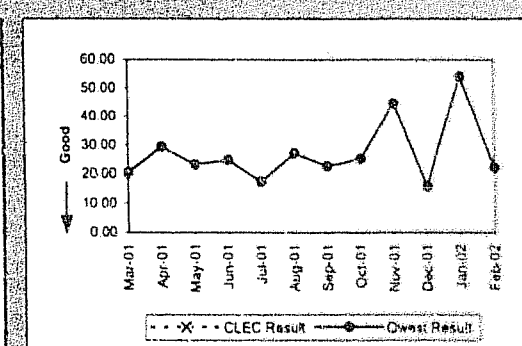
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1)– Dispatches Within MSAs

[illegible]	[illegible]	CLEC Obs	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	1	20.00		364	31	11.74	1.19	-0.28
					274	37	7.41		
					164	43	3.81		
					87	18	4.83		
					655	29	22.59		
					179	19	9.42		
					69	9	7.67		
					223	24	9.29		
					178	51	3.49		
					148	41	3.61		
					658	324	2.02		
					274	288	0.95		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1)– Dispatches Within MSAs

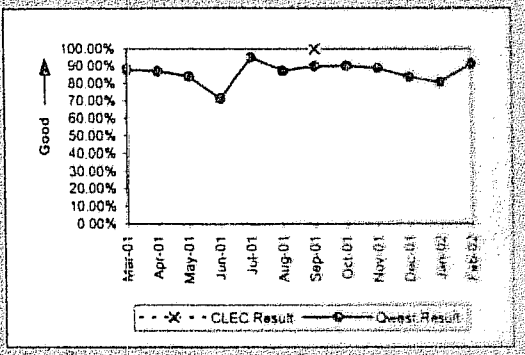
[illegible]	[illegible]	CLEC Obs	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					406	20	20.30		
					470	16	29.38		
					581	25	23.24		
					396	16	24.75		
					278	16	17.38		
					461	17	27.12		
					272	12	22.67		
					202	8	25.25		
					805	18	44.72		
					222	14	15.86		
					325	6	54.17		
					155	7	22.14		



Checklist #14 - Resale - Basic ISDN Installation

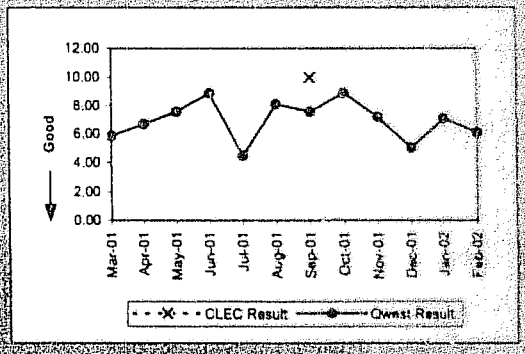
Installation Commitments Met (Percent) (OP-3B)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					22	25	88.00%		
					27	31	87.10%		
					21	25	84.00%		
					15	21	71.43%		
					20	21	95.24%		
					14	16	87.50%		
	9	9	100.00%	0.00%	18	20	90.00%	-0.33	-1.2
					28	31	90.32%		
					16	18	88.89%		
					28	31	83.87%		
					21	26	80.77%		
					21	23	91.30%		



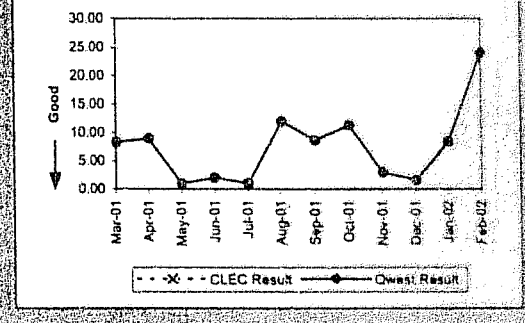
Installation Interval (Average Days) (OP-4B)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					147	25	5.88		
					208	31	6.71		
					190	25	7.60		
					187	21	8.90		
					99	22	4.50		
					138	17	8.12		
	10	1	10.00		159	21	7.57	1.02	-0.38
					303	34	8.91		
					130	18	7.22		
					161	32	5.03		
					184	26	7.08		
					140	23	6.09		



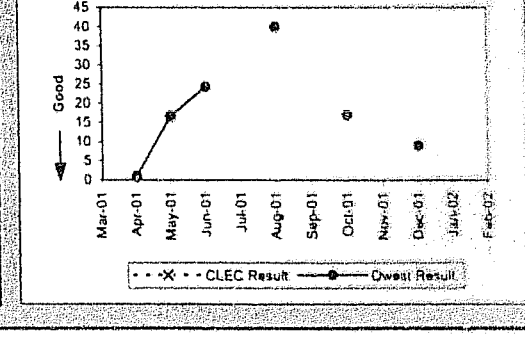
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					25	3	8.33		
					27	3	9.00		
					1	1	1.00		
					6	3	2.00		
					1	1	1.00		
					12	1	12.00		
					26	3	8.67		
					34	3	11.33		
					6	2	3.00		
					8	5	1.60		
					42	5	8.40		
					48	2	24.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2)– Dispatches Outside MSAs

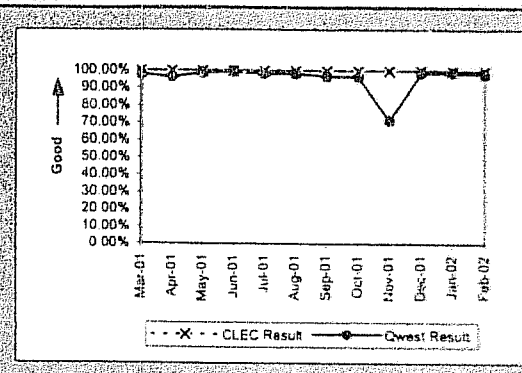
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					1	1	1.00		
					50	3	16.67		
					73	3	24.33		
					40	1	40.00		
					34	2	17.00		
					9	1	9.00		



Checklist #14 - Resale - Basic ISDN Installation

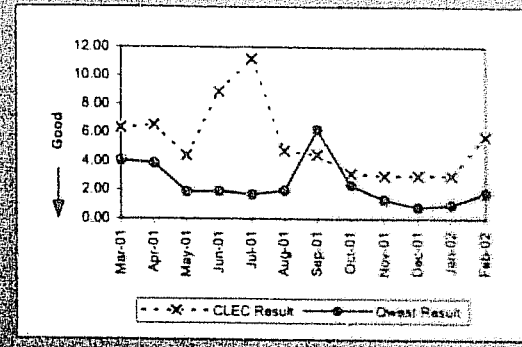
Installation Commitments Met (Percent) (OP-3C)-- No Dispatches

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	100.00%	0.00%	760	775	98.06%	-0.4	-1.24
[illegible]	[illegible]	[illegible]	100.00%	0.00%	769	799	96.25%	-0.59	-1.36
[illegible]	[illegible]	[illegible]	100.00%	0.00%	749	758	98.81%	-0.41	-1.25
[illegible]	[illegible]	[illegible]	100.00%	0.00%	867	872	99.43%	-0.23	-1.14
[illegible]	[illegible]	[illegible]	100.00%	0.00%	115	117	98.29%	-0.32	-1.19
[illegible]	[illegible]	[illegible]	100.00%	0.00%	218	222	98.20%	-0.27	-1.16
[illegible]	[illegible]	[illegible]	100.00%	0.00%	91	94	96.81%	-0.36	-1.22
[illegible]	[illegible]	[illegible]	100.00%	0.00%	83	86	96.51%	-0.64	-1.39
[illegible]	[illegible]	[illegible]	100.00%	0.00%	71	99	71.72%	-1.71	-2.04
[illegible]	[illegible]	[illegible]	100.00%	0.00%	73	74	98.65%	-0.28	-1.17
[illegible]	[illegible]	[illegible]	100.00%	0.00%	181	183	98.91%	-0.18	-1.11
[illegible]	[illegible]	[illegible]	100.00%	0.00%	97	99	97.98%	-0.34	-1.21



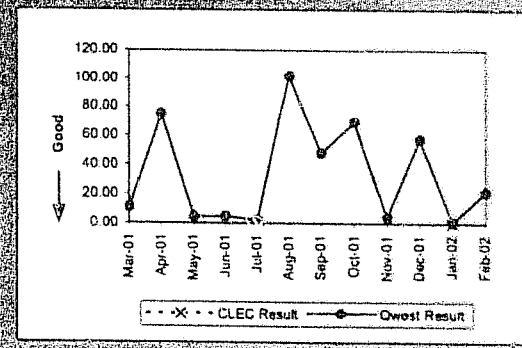
Installation Interval (Average Days) (OP-4C)-- No Dispatches

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	6.38	5.29	3162	775	4.08	1.71	0.04
[illegible]	[illegible]	[illegible]	6.98	4.53	3091	799	3.87	2.1	0.27
[illegible]	[illegible]	[illegible]	4.43	1.34	1172	624	1.88	2	0.21
[illegible]	[illegible]	[illegible]	8.89	10.35	1390	724	1.92	2.51	0.53
[illegible]	[illegible]	[illegible]	11.20	7.89	148	88	1.68	3.72	1.26
[illegible]	[illegible]	[illegible]	4.75	1.50	262	134	1.96	1.61	-0.02
[illegible]	[illegible]	[illegible]	4.50	0.71	355	57	6.23	-0.1	-1.06
[illegible]	[illegible]	[illegible]	3.14	0.69	104	45	2.31	1.13	-0.32
[illegible]	[illegible]	[illegible]	3.00	0.00	72	55	1.31	1.48	-0.1
[illegible]	[illegible]	[illegible]	3.00	0.00	35	45	0.78	1.93	0.17
[illegible]	[illegible]	[illegible]	3.00	0.00	134	140	0.96	2.17	0.32
[illegible]	[illegible]	[illegible]	5.73	1.36	115	65	1.77	2.88	0.75



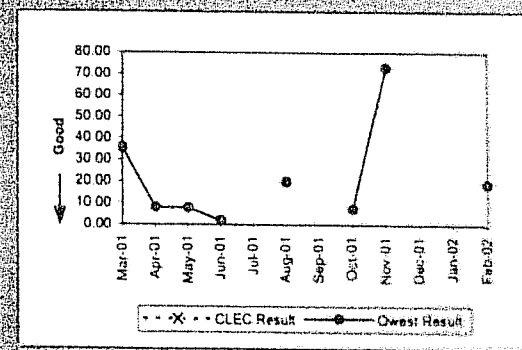
Installation Delay for Non-Facility Reasons (Average Days) (OP-8A-3)-- No Dispatches

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]			90	8	11.25		
[illegible]	[illegible]	[illegible]			674	9	74.89		
[illegible]	[illegible]	[illegible]			24	5	4.80		
[illegible]	[illegible]	[illegible]			19	4	4.75		
[illegible]	[illegible]	[illegible]			7	3	2.33		
[illegible]	[illegible]	[illegible]			815	8	101.88		
[illegible]	[illegible]	[illegible]			241	5	48.20		
[illegible]	[illegible]	[illegible]			139	2	69.50		
[illegible]	[illegible]	[illegible]			142	32	4.44		
[illegible]	[illegible]	[illegible]			173	3	57.67		
[illegible]	[illegible]	[illegible]	0.06		7	6	1.17	-0.53	-1.32
[illegible]	[illegible]	[illegible]			44	2	22.00		



Installation Delay for Facility Reasons (Average Days) (OP-8B-3)-- No Dispatches

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]			249	7	35.57		
[illegible]	[illegible]	[illegible]			167	21	7.95		
[illegible]	[illegible]	[illegible]			31	4	7.75		
[illegible]	[illegible]	[illegible]			2	1	2.00		
[illegible]	[illegible]	[illegible]			20	1	20.00		
[illegible]	[illegible]	[illegible]			15	2	7.50		
[illegible]	[illegible]	[illegible]			73	1	73.00		
[illegible]	[illegible]	[illegible]			19	1	19.00		



Checklist #14 - Resale - Basic ISDN Installation

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
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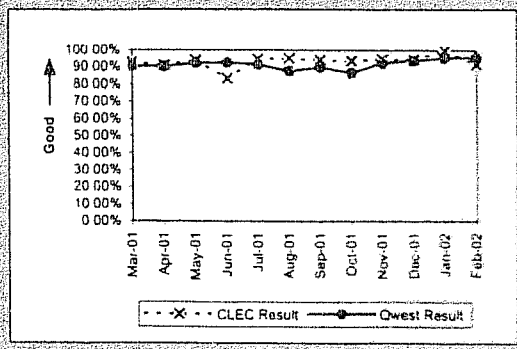

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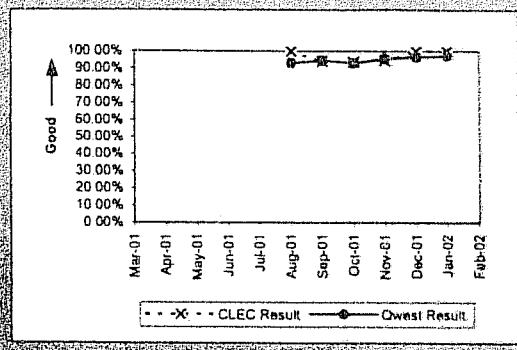

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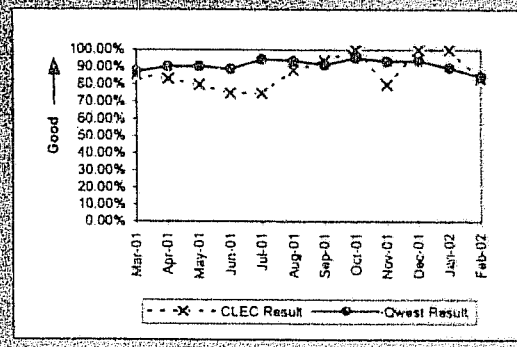

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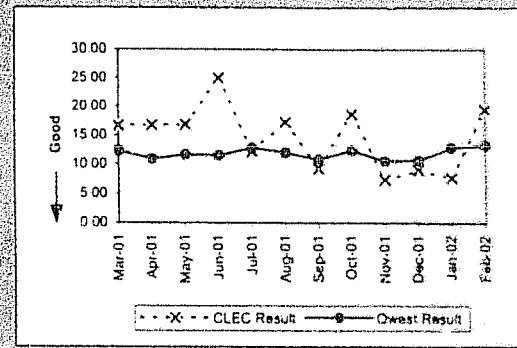
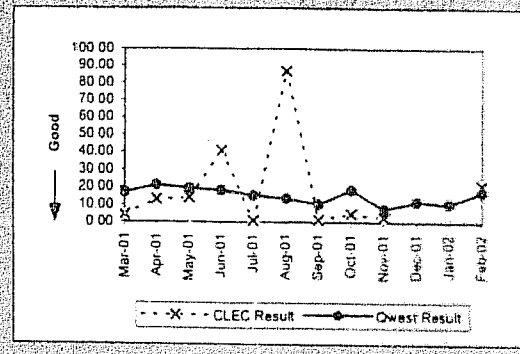


Checklist #14 - Resale - Basic ISDN Installation

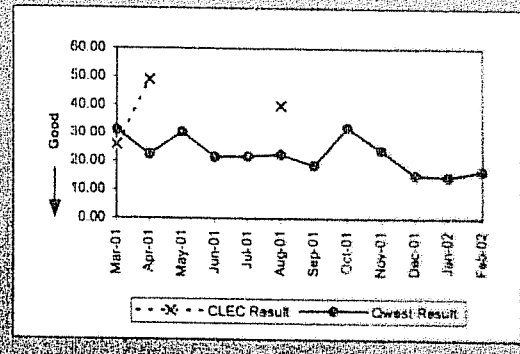
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4)-- Interval Zone One

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	18	4	4.50	4.04	1240	73	16.99	-1.12	-1.68
	53	4	13.25	5.91	1043	49	21.29	-0.56	-1.34
	43	3	14.33	12.22	1071	55	19.47	-0.27	-1.17
	82	2	41.00	53.74	979	53	18.47	1.77	0.08
	2	1	1.00		1667	108	15.44	-0.93	-1.57
	87	1	87.00		2696	198	13.62	2.14	0.3
	3	2	1.50	0.71	1932	184	10.50	-0.81	-1.49
	5	1	5.00		1839	99	18.58	-0.44	-1.27
	3	1	3.00		794	101	7.86	-0.34	-1.21
					1577	133	11.86		
					2892	271	10.67		
	43	2	21.50	0.71	4735	270	17.54	0.39	-0.77



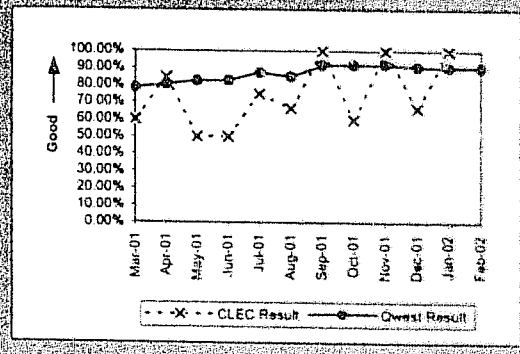
Delayed Days for Facility Reasons (Average Days) (OP-6B-4)-- Interval Zone One

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	26	1	26.00		4037	129	31.29	-0.13	-1.08
	49	1	49.00		2177	97	22.44	2.07	0.26
					2616	86	30.42		
					1796	83	21.64		
					1178	54	21.81		
	40	1	40.00		1465	65	22.54	1.96	0.19
					784	42	18.67		
					1708	53	32.23		
					1444	60	24.07		
					396	26	15.23		
					568	39	14.56		
					284	17	16.71		



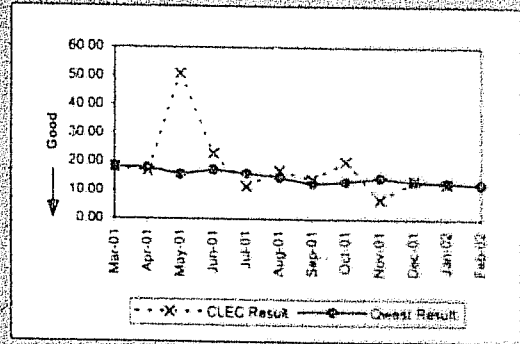
Installation Commitments Met (Percent) (OP-3E)-- Interval Zone Two

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	6	10	60.00%	48.99%	389	496	78.43%	1.3	-0.21
	11	13	84.62%	36.08%	365	453	80.57%	-0.36	-1.22
	1	2	50.00%	50.00%	305	369	82.66%	0.94	-0.43
	3	6	50.00%	50.00%	326	394	82.74%	1.78	0.08
	3	4	75.00%	43.30%	364	416	87.50%	0.67	-0.59
	4	6	66.67%	47.14%	344	404	85.15%	1.11	-0.32
	1	1	100.00%	0.00%	460	501	91.82%	-0.3	-1.18
	3	5	60.00%	48.99%	417	454	91.85%	1.89	0.15
	2	2	100.00%	0.00%	392	426	92.02%	-0.42	-1.25
	2	3	66.67%	47.14%	266	293	90.79%	1.08	-0.34
	1	1	100.00%	0.00%	283	313	90.42%	-0.33	-1.2
					443	490	90.41%		



Installation Interval (Average Days) (OP-4E)-- Interval Zone Two

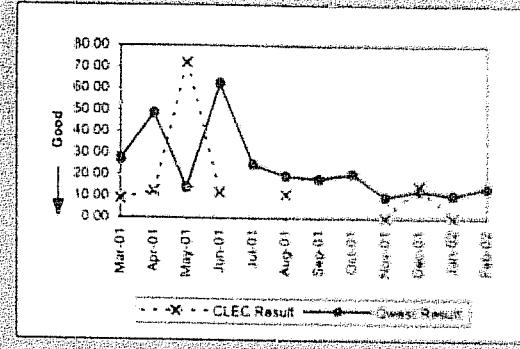
	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	183	10	18.10	11.16	8200	450	18.22	-0.01	-1.01
	220	13	16.92	6.75	7734	430	17.99	-0.11	-1.07
	102	2	51.00	52.33	5331	341	15.63	2.01	0.22
	138	6	23.00	9.27	6326	368	17.19	1.51	-0.08
	46	4	11.50	10.97	6954	436	15.95	-0.37	-1.23
	103	6	17.17	9.26	6604	451	14.64	1.85	0.13
	14	1	14.00		6462	516	12.52	1.5	-0.09
	101	5	20.20	14.02	6402	461	13.31	1.87	0.13
	21	3	7.00	6.24	7287	501	14.54	-0.98	-1.6
	41	3	13.67	12.66	3953	295	13.35	1.25	-0.24
	25	2	12.50	0.71	4225	327	12.92	-0.04	-1.03
					5951	486	12.24		



Checklist #14 - Resale - Basic ISDN Installation

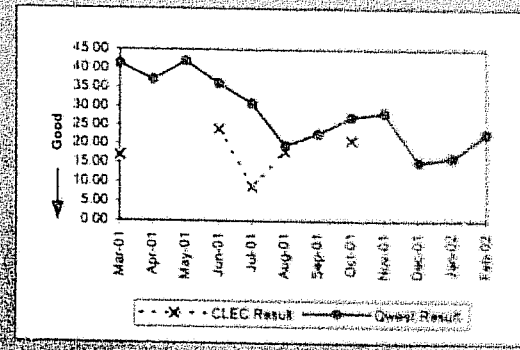
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5)– Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	18	2	9 00	9 90	870	32	27 19	-0 9	-1 55
Apr-01	25	2	12 50	14 85	1167	24	48 62	-0 47	-1 28
May-01	72	1	72 00		256	18	14 22	1 67	0 02
Jun-01	24	2	12 00	1 41	1126	18	62 56	-0 38	-1 23
Jul-01					1513	61	24 80		
Aug-01	11	1	11 00		1153	59	19 54	-0 43	-1 26
Sep-01					652	36	18 11		
Oct-01					969	47	20 62		
Nov-01	0	1	0 00		1060	108	9 81	-0 65	-1 39
Dec-01	15	1	15 00		582	45	12 93	0 98	-0 4
Jan-02	0	1	0 00		588	56	10 50	-0 68	-1 41
Feb-02					337	67	13 99		



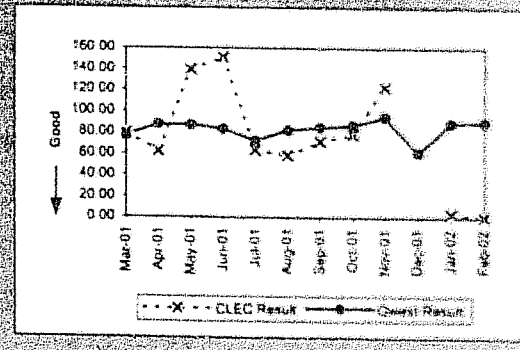
Delayed Days for Facility Reasons (Average Days) (OP-6B-5)– Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	34	2	17 00	12 73	3093	75	41 24	-0 79	-1 48
Apr-01					2373	64	37 08		
May-01					1932	46	42 00		
Jun-01	24	1	24 00		1808	50	36 16	-0 21	-1 13
Jul-01	9	1	9 00		1172	38	30 84	-0 47	-1 29
Aug-01	18	1	18 00		1022	52	19 65	-0 08	-1 05
Sep-01					638	28	22 79		
Oct-01	42	2	21 00	8 49	843	31	27 19	-0 32	-1 19
Nov-01					737	26	28 35		
Dec-01					258	17	15 18		
Jan-02					380	22	16 36		
Feb-02					91	4	22 75		



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

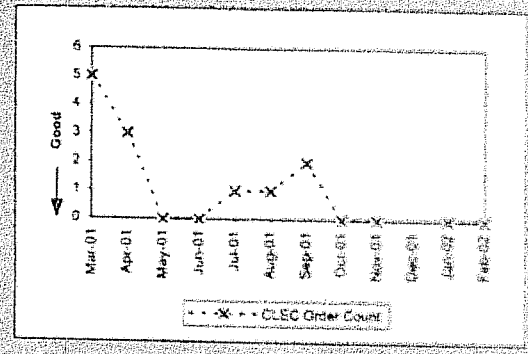
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	479	6	79.83	78.04	65540	848	77 29	2 41	0.46
Apr-01	437	7	62 43	86.22	76999	882	87 30	-0 68	-1 42
May-01	279	2	139 50	183.14	72790	838	86.86	3 09	0 88
Jun-01	302	2	151 00	196.58	62701	754	83 16	2 88	0.75
Jul-01	191	3	63.67	72.07	38654	534	72 39	-0 15	-1 09
Aug-01	176	3	58.67	95.62	42906	522	82.20	-0 37	-1 22
Sep-01	216	3	72 00	101 17	41208	485	84 96	-0.2	-1 12
Oct-01	235	3	78.33	114 89	42500	490	86 73	-0 12	-1 07
Nov-01	246	2	123.00	154 15	46509	491	94 72	2.75	0.67
Dec-01					55356	901	61 44		
Jan-02	4	1	4 00		56086	630	89 03	-0.72	-1 44
Feb-02	1	1	1.00		60407	672	89 89	-0.77	-1 47



Checklist #14 - Resale - Basic ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons Basic Rate ISDN (OP-15B)

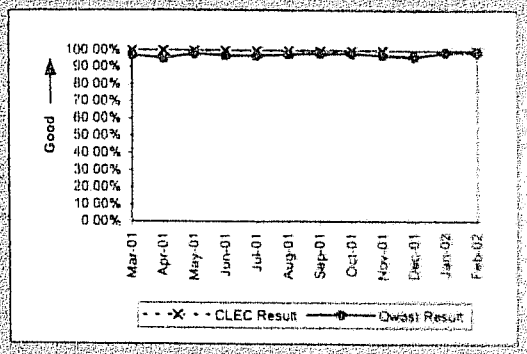
Date	CLEC Order Count
Mar-01	5
Apr-01	3
May-01	0
Jun-01	0
Jul-01	1
Aug-01	1
Sep-01	2
Oct-01	0
Nov-01	0
Dec-01	
Jan-02	0
Feb-02	0



Checklist #14 - Resale - Basic ISDN Repair

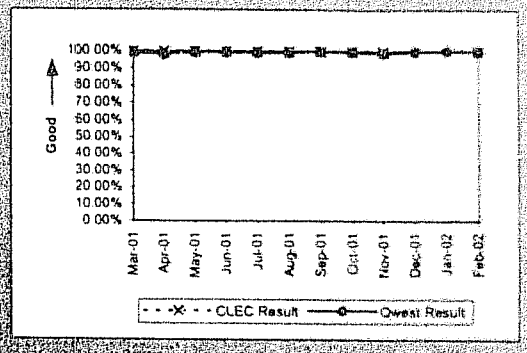
Out of Service Cleared within 24 hours (Percent) (MR-3A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	9	9	100.00%	0.00%	844	871	96.90%	-0.53	-1.32
Apr-01	9	9	100.00%	0.00%	790	828	95.41%	-0.65	-1.4
May-01	7	7	100.00%	0.00%	868	885	98.08%	-0.37	-1.22
Jun-01	5	5	100.00%	0.00%	855	880	97.16%	-0.38	-1.23
Jul-01	9	9	100.00%	0.00%	862	888	97.07%	-0.52	-1.32
Aug-01	6	6	100.00%	0.00%	938	960	97.71%	-0.37	-1.23
Sep-01	5	5	100.00%	0.00%	686	698	98.28%	-0.29	-1.18
Oct-01	8	8	100.00%	0.00%	760	775	98.06%	-0.4	-1.24
Nov-01	1	1	100.00%	0.00%	618	636	97.17%	-0.17	-1.1
Dec-01					471	489	96.32%		
Jan-02					565	572	98.78%		
Feb-02	1	1	100.00%	0.00%	514	520	98.85%	-0.11	-1.07



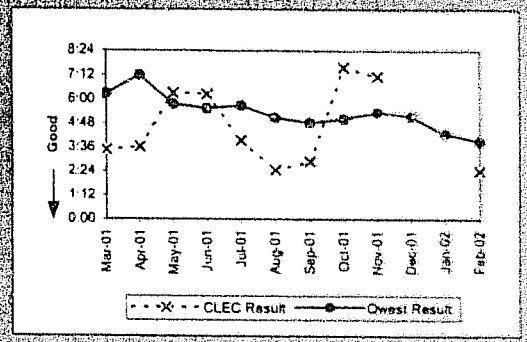
All Troubles Cleared within 48 hours (Percent) (MR-4A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	10	10	100.00%	0.00%	864	874	98.86%	-0.34	-1.21
Apr-01	9	9	100.00%	0.00%	816	832	98.08%	-0.42	-1.25
May-01	7	7	100.00%	0.00%	887	892	99.44%	-0.2	-1.12
Jun-01	5	5	100.00%	0.00%	880	885	99.44%	-0.17	-1.1
Jul-01	9	9	100.00%	0.00%	884	892	99.10%	-0.28	-1.17
Aug-01	6	6	100.00%	0.00%	954	960	99.38%	-0.19	-1.12
Sep-01	5	5	100.00%	0.00%	700	701	99.86%	-0.08	-1.05
Oct-01	8	8	100.00%	0.00%	775	779	99.49%	-0.2	-1.12
Nov-01	1	1	100.00%	0.00%	631	640	98.59%	-0.12	-1.07
Dec-01					489	491	99.59%		
Jan-02					575	576	99.83%		
Feb-02	1	1	100.00%	0.00%	519	520	99.81%	-0.04	-1.03



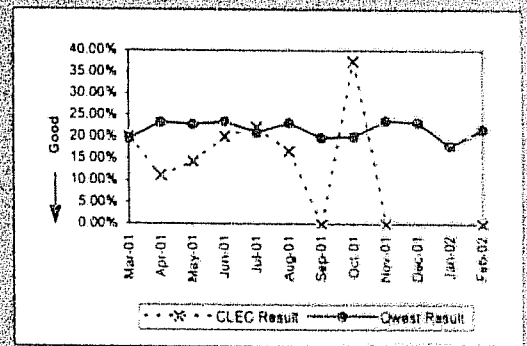
Mean Time to Restore (Hours:Minutes) (MR-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	35:05	10	3:30	1:54	5489:39	874	6:17	-0.75	-1.46
Apr-01	32:47	9	3:39	1:40	5995:19	832	7:12	-0.48	-1.29
May-01	44:12	7	6:19	7:22	5148:24	892	5:46	1.87	0.13
Jun-01	31:18	5	6:16	8:11	4905:14	885	5:33	2.29	0.39
Jul-01	35:48	9	3:59	4:25	5082:56	892	5:42	-0.52	-1.31
Aug-01	14:54	6	2:29	1:43	4896:32	960	5:06	-0.69	-1.42
Sep-01	14:33	5	2:55	1:29	3389:24	701	4:50	-0.71	-1.43
Oct-01	60:47	8	7:36	6:01	3918:58	779	5:02	2.46	0.49
Nov-01	7:09	1	7:09		3438:23	640	5:22	1.87	0.13
Dec-01					2528:47	491	5:09		
Jan-02					2463:23	576	4:17		
Feb-02	2:27	1	2:27		2035:07	520	3:55	-0.28	-1.17



Repair Repeat Report Rate (Percent) (MR-7A)-- Dispatches Within MSAs

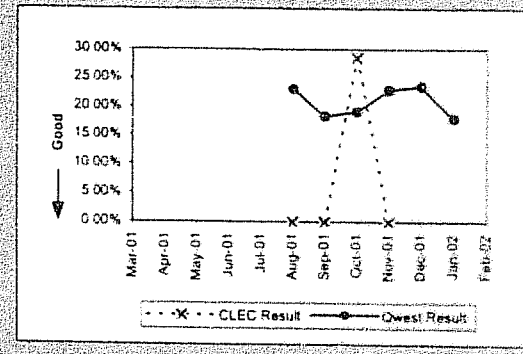
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	2	10	20.00%	40.00%	170	875	19.43%	0.1	-0.94
Apr-01	1	9	11.11%	31.43%	194	834	23.26%	-0.86	-1.52
May-01	1	7	14.29%	34.99%	203	893	22.73%	-0.53	-1.32
Jun-01	1	5	20.00%	40.00%	207	885	23.39%	-0.18	-1.11
Jul-01	2	9	22.22%	41.57%	187	893	20.94%	0.14	-0.92
Aug-01	1	6	16.67%	37.27%	223	964	23.13%	-0.37	-1.23
Sep-01	0	5	0.00%	0.00%	139	704	19.74%	-1.11	-1.67
Oct-01	3	8	37.50%	48.41%	156	780	20.00%	1.13	-0.31
Nov-01	0	1	0.00%	0.00%	152	642	23.68%	-0.56	-1.34
Dec-01					114	491	23.22%		
Jan-02					103	576	17.88%		
Feb-02	0	1	0.00%	0.00%	113	520	21.73%	-0.53	-1.32



Checklist #14 - Resale - Basic ISDN Repair

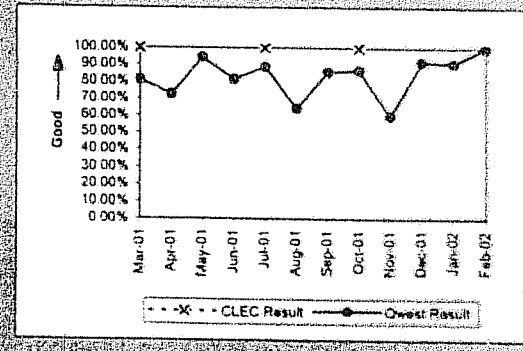
Repair Repeat Report Rate (Percent) (MR-7A*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	5	0.00%	0.00%	174	752	23.14%	-1.22	-1.74
Sep-01	0	5	0.00%	0.00%	101	551	18.33%	-1.05	-1.64
Oct-01	2	7	28.57%	45.18%	117	611	19.15%	0.62	-0.62
Nov-01	0	1	0.00%	0.00%	118	515	22.91%	-0.54	-1.33
Dec-01					95	403	23.57%		
Jan-02					87	485	17.94%		
Feb-02									



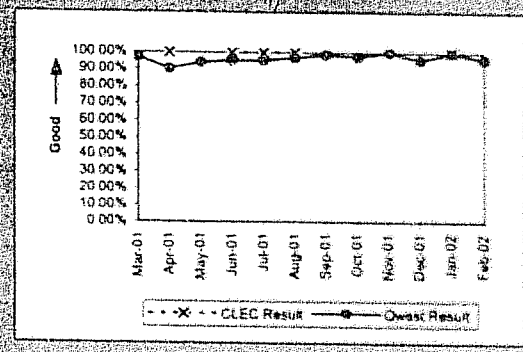
Repair Appointments Met (Percent) (MR-9A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	1	1	100.00%	0.00%	13	16	81.25%	-0.47	-1.28
Apr-01					16	22	72.73%		
May-01					17	18	94.44%		
Jun-01					22	27	81.48%		
Jul-01	1	1	100.00%	0.00%	16	18	88.89%	-0.34	-1.21
Aug-01					9	14	64.29%		
Sep-01					18	21	85.71%		
Oct-01	1	1	100.00%	0.00%	13	15	86.67%	-0.38	-1.23
Nov-01					12	20	60.00%		
Dec-01					11	12	91.67%		
Jan-02					10	11	90.91%		
Feb-02					5	5	100.00%		



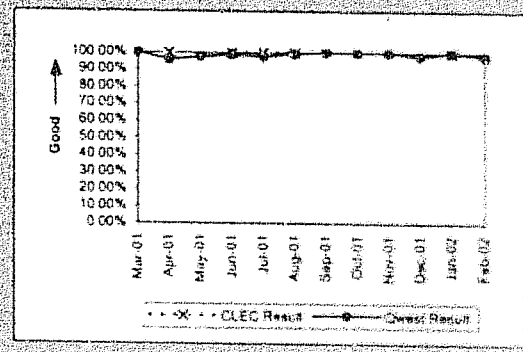
Out of Service Cleared within 24 hours (Percent) (MR-3B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					70	72	97.22%		
Apr-01	1	1	100.00%	0.00%	64	71	90.14%	-0.33	-1.2[illegible]
May-01					77	82	93.90%		
Jun-01	1	1	100.00%	0.00%	79	83	95.18%	-0.22	-1.14
Jul-01	1	1	100.00%	0.00%	81	85	95.29%	-0.22	-1.13
Aug-01	5	5	100.00%	0.00%	129	133	96.99%	-0.39	-1.24
Sep-01					70	71	98.59%		
Oct-01					78	80	97.50%		
Nov-01					52	52	100.00%		
Dec-01					44	46	95.65%		
Jan-02	4	4	100.00%	0.00%	54	54	100.00%	N/A	N/A
Feb-02					48	50	96.00%		



All Troubles Cleared within 48 hours (Percent) (MR-4B)-- Dispatches Outside MSAs

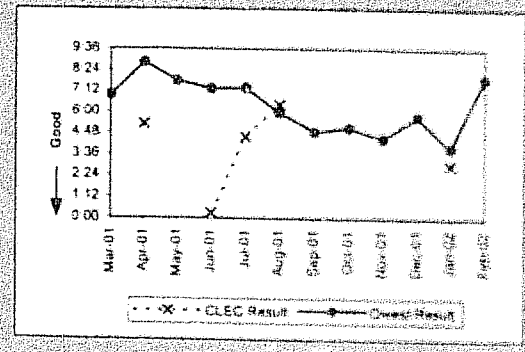
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					72	72	100.00%		
Apr-01	1	1	100.00%	0.00%	68	71	95.77%	-0.21	-1.13
May-01					80	82	97.56%		
Jun-01	1	1	100.00%	0.00%	82	83	98.80%	-0.11	-1.07
Jul-01	1	1	100.00%	0.00%	86	88	97.73%	-0.15	-1.09
Aug-01	5	5	100.00%	0.00%	132	133	99.25%	-0.19	-1.12
Sep-01					71	71	100.00%		
Oct-01					80	80	100.00%		
Nov-01					52	52	100.00%		
Dec-01					45	46	97.83%		
Jan-02	4	4	100.00%	0.00%	54	54	100.00%	N/A	N/A
Feb-02					50	51	98.04%		



Checklist #14 - Resale - Basic ISDN Repair

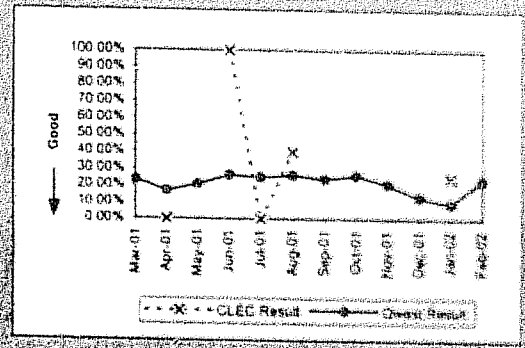
Mean Time to Restore (Hours:Minutes) (MR-6B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					501:07	72	6:58		
Apr-01	5:19	1	5:19		627:12	71	8:50	-0.23	-1.14
May-01					636:45	82	7:46		
Jun-01	0:18	1	0:18		607:03	83	7:19	-0.8	-1.49
Jul-01	4:36	1	4:36		647:39	88	7:22	-0.26	-1.16
Aug-01	32:17	5	6:27	6.50	793:23	133	5:58	1.36	-0.17
Sep-01					347:03	71	4:53		
Oct-01					407:55	80	5:06		
Nov-01					233:17	52	4:29		
Dec-01					264:45	46	5:45		
Jan-02	12:04	4	3:01	0.11	214:52	54	3:55	-0.42	-1.26
Feb-02					404:52	51	7:56		



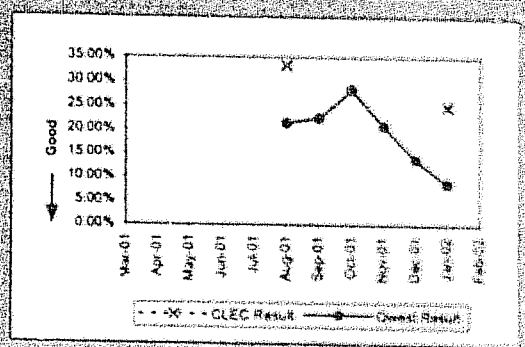
Repair Repeat Report Rate (Percent) (MR-7B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					17	72	23.61%		
Apr-01	0	1	0.00%	0.00%	12	71	16.90%	-0.45	-1.27
May-01					17	82	20.73%		
Jun-01	1	1	100.00%	0.00%	22	83	26.51%	1.11	-0.32
Jul-01	0	1	0.00%	0.00%	22	88	25.00%	-0.57	-1.35
Aug-01	2	5	40.00%	48.99%	35	133	26.32%	0.64	-0.61
Sep-01					17	71	23.94%		
Oct-01					21	80	26.25%		
Nov-01					11	52	21.15%		
Dec-01					6	46	13.04%		
Jan-02	1	4	25.00%	43.30%	5	54	9.26%	0.82	-0.5
Feb-02					12	51	23.53%		



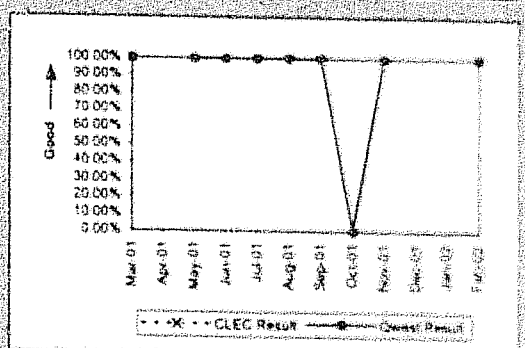
Repair Repeat Report Rate (Percent) (MR-7B*)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	3	33.33%	47.14%	23	107	21.50%	0.44	-0.73
Sep-01					11	49	22.45%		
Oct-01					19	67	28.36%		
Nov-01					9	43	20.93%		
Dec-01					5	36	13.89%		
Jan-02	1	4	25.00%	43.30%	3	34	8.82%	0.8	-0.51
Feb-02									



Repair Appointments Met (Percent) (MR-9B)-- Dispatches Outside MSAs

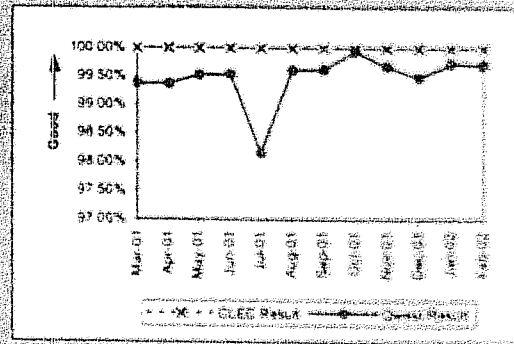
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					2	2	100.00%		
Apr-01									
May-01					5	5	100.00%		
Jun-01					4	4	100.00%		
Jul-01					3	3	100.00%		
Aug-01					1	1	100.00%		
Sep-01					1	1	100.00%		
Oct-01					0	1	0.00%		
Nov-01					2	2	100.00%		
Dec-01									
Jan-02									
Feb-02					2	2	100.00%		



Checklist #14 - Resale - Basic ISDN Repair

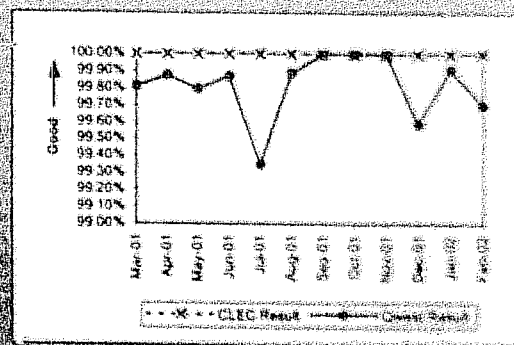
Out of Service Cleared within 24 hours (Percent) (MR-3C)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	16	16	100.00%	0.00%	1579	1589	99.37%	-0.32	-1.19
Apr-01	20	20	100.00%	0.00%	1566	1576	99.37%	-0.36	-1.22
May-01	15	15	100.00%	0.00%	1453	1460	99.52%	-0.27	-1.16
Jun-01	11	11	100.00%	0.00%	1495	1502	99.53%	-0.23	-1.14
Jul-01	4	4	100.00%	0.00%	1496	1524	98.16%	-0.27	-1.17
Aug-01	14	14	100.00%	0.00%	1784	1791	99.61%	-0.23	-1.14
Sep-01	13	13	100.00%	0.00%	1318	1323	99.62%	-0.22	-1.13
Oct-01	9	9	100.00%	0.00%	1579	1580	99.94%	-0.08	-1.05
Nov-01	13	13	100.00%	0.00%	1207	1211	99.67%	-0.21	-1.13
Dec-01	7	7	100.00%	0.00%	959	964	99.48%	-0.19	-1.12
Jan-02	9	9	100.00%	0.00%	1101	1104	99.73%	-0.16	-1.09
Feb-02	7	7	100.00%	0.00%	992	995	99.70%	-0.14	-1.09



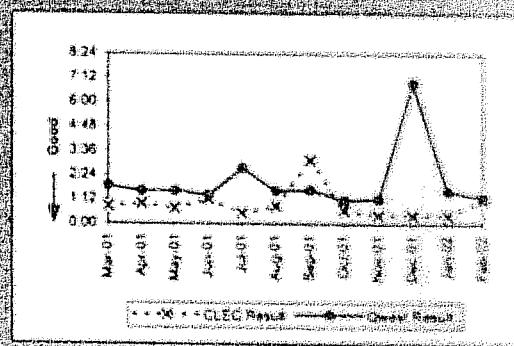
All Troubles Cleared within 48 hours (Percent) (MR-4C)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	16	16	100.00%	0.00%	1600	1603	99.81%	-0.17	-1.1
Apr-01	20	20	100.00%	0.00%	1587	1589	99.87%	-0.16	-1.1
May-01	15	15	100.00%	0.00%	1476	1479	99.80%	-0.17	-1.11
Jun-01	11	11	100.00%	0.00%	1517	1519	99.87%	-0.12	-1.07
Jul-01	4	4	100.00%	0.00%	1526	1536	99.35%	-0.16	-1.1
Aug-01	14	14	100.00%	0.00%	1798	1800	99.89%	-0.12	-1.08
Sep-01	13	13	100.00%	0.00%	1336	1336	100.00%	N/A	N/A
Oct-01	9	9	100.00%	0.00%	1593	1593	100.00%	N/A	N/A
Nov-01	13	13	100.00%	0.00%	1222	1222	100.00%	N/A	N/A
Dec-01	7	7	100.00%	0.00%	971	975	99.59%	-0.17	-1.1
Jan-02	9	9	100.00%	0.00%	1122	1123	99.91%	-0.09	-1.05
Feb-02	7	7	100.00%	0.00%	1004	1007	99.70%	-0.14	-1.09



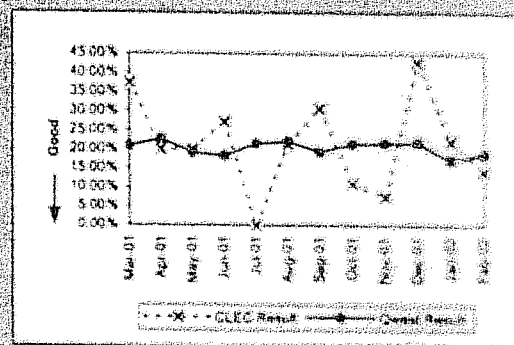
Mean Time to Restore (Hours:Minutes) (MR-6C)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	14:16	16	0:53	0:50	3026:28	1603	1:53	-0.5	-1.31
Apr-01	20:27	20	1:01	1:33	2573:49	1589	1:37	-0.68	-1.41
May-01	11:45	15	0:47	0:49	2410:29	1479	1:38	-0.75	-1.46
Jun-01	13:09	11	1:14	1:35	2162:10	1519	1:25	-0.17	-1.1
Jul-01	2:10	4	0:32	0:30	4281:51	1536	2:47	-0.25	-1.15
Aug-01	12:35	14	0:54	1:08	2977:54	1800	1:39	-0.4	-1.25
Sep-01	41:16	13	3:10	4:23	2259:00	1336	1:41	2.37	0.44
Oct-01	6:13	9	0:41	0:31	1891:06	1593	1:11	-0.7	-1.43
Nov-01	5:47	13	0:27	0:33	1523:19	1222	1:15	-0.95	-1.58
Dec-01	3:10	7	0:27	0:19	6764:53	975	6:56	-0.14	-1.08
Jan-02	3:54	9	0:26	0:32	1836:30	1123	1:38	-0.24	-1.14
Feb-02	8:32	7	1:13	1:22	1324:52	1007	1:19	-0.04	-1.02



Repair Repeat Report Rate (Percent) (MR-7C)-- No Dispatches

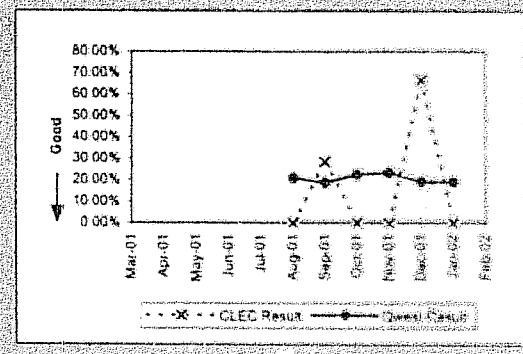
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	6	16	37.50%	48.41%	337	1603	21.02%	1.51	-0.03
Apr-01	4	20	20.00%	40.00%	361	1589	22.72%	-0.29	-1.18
May-01	3	15	20.00%	40.00%	284	1479	19.20%	0.13	-0.92
Jun-01	3	11	27.27%	44.54%	279	1519	18.37%	0.75	-0.55
Jul-01	0	4	0.00%	0.00%	332	1536	21.61%	-1.05	-1.64
Aug-01	3	14	21.43%	41.03%	400	1800	22.22%	-0.07	-1.04
Sep-01	4	13	30.77%	46.15%	260	1336	19.46%	0.99	-0.4
Oct-01	1	9	11.11%	31.43%	343	1593	21.53%	-0.76	-1.46
Nov-01	1	13	7.69%	26.65%	265	1222	21.69%	-1.22	-1.74
Dec-01	3	7	42.86%	49.49%	213	975	21.85%	1.22	-0.26
Jan-02	2	9	22.22%	41.57%	195	1123	17.36%	0.41	-0.75
Feb-02	1	7	14.29%	34.99%	191	1007	18.97%	-0.31	-1.19



Checklist #14 - Resale - Basic ISDN Repair

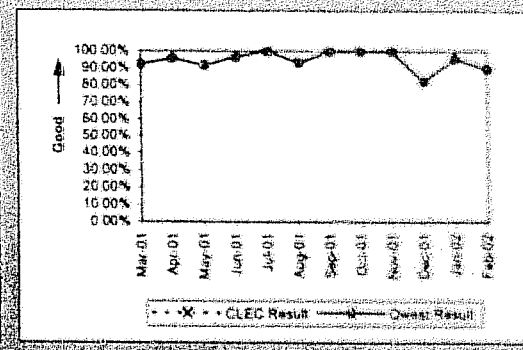
Repair Repeat Report Rate (Percent) (MR-7C*)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	3	0.00%	0.00%	116	557	20.83%	-0.89	-1.54
Sep-01	2	7	28.57%	45.18%	80	429	18.65%	0.65	-0.61
Oct-01	0	3	0.00%	0.00%	128	571	22.42%	-0.93	-1.56
Nov-01	0	3	0.00%	0.00%	101	435	23.22%	-0.95	-1.58
Dec-01	2	3	66.67%	47.14%	63	331	19.03%	1.65	0.01
Jan-02	0	1	0.00%	0.00%	74	393	18.83%	-0.48	-1.29
Feb-02									



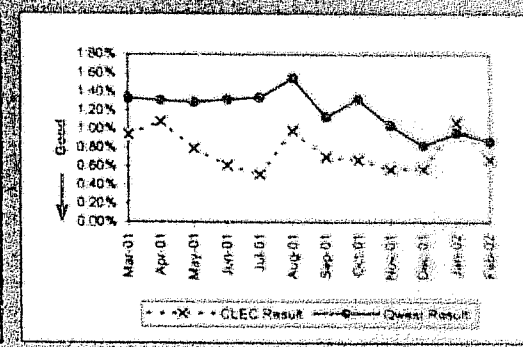
Repair Appointments Met (Percent) (MR-9C)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					24	26	92.31%		
Apr-01					23	24	95.83%		
May-01					22	24	91.67%		
Jun-01					28	29	96.55%		
Jul-01					27	27	100.00%		
Aug-01					14	15	93.33%		
Sep-01					26	26	100.00%		
Oct-01					19	19	100.00%		
Nov-01					22	22	100.00%		
Dec-01					14	17	82.35%		
Jan-02					23	24	95.83%		
Feb-02					17	19	89.47%		



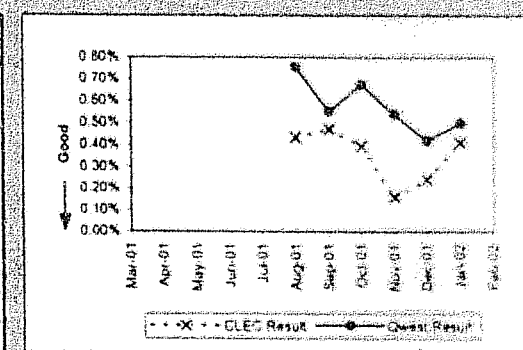
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	28	2753	0.94%	9.67%	2550	191052	1.33%	-1.77	-2.08
Apr-01	30	2769	1.08%	10.35%	2494	190786	1.31%	-1.03	-1.83
May-01	22	2766	0.80%	8.88%	2454	190136	1.29%	-2.29	-2.39
Jun-01	17	2772	0.61%	7.81%	2487	188686	1.32%	-3.23	-2.96
Jul-01	14	2701	0.52%	7.18%	2517	187909	1.34%	-3.69	-3.24
Aug-01	25	2533	0.99%	9.89%	2897	187280	1.55%	-2.27	-2.38
Sep-01	18	2547	0.71%	8.38%	2111	186329	1.13%	-2.02	-2.23
Oct-01	17	2529	0.67%	8.17%	2453	185014	1.33%	-2.85	-2.74
Nov-01	14	2451	0.57%	7.54%	1916	184334	1.04%	-2.27	-2.38
Dec-01	7	1221	0.57%	7.55%	1512	183312	0.82%	-0.97	-1.59
Jan-02	13	1210	1.07%	10.31%	1753	182572	0.96%	0.41	-0.75
Feb-02	8	1189	0.67%	8.18%	1578	181056	0.87%	-0.73	-1.45



Trouble Rate (Percent) (MR-8*)

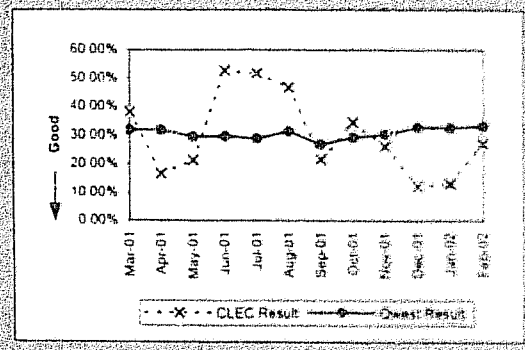
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	11	2533	0.43%	6.58%	1416	187280	0.76%	-1.86	-2.13
Sep-01	12	2547	0.47%	6.85%	1029	186329	0.55%	-0.55	-1.33
Oct-01	10	2529	0.40%	6.28%	1249	185014	0.68%	-1.71	-2.04
Nov-01	4	2451	0.16%	4.04%	993	184334	0.54%	-2.52	-2.53
Dec-01	3	1221	0.25%	4.95%	770	183312	0.42%	-0.94	-1.57
Jan-02	5	1210	0.41%	6.41%	912	182572	0.50%	-0.42	-1.26
Feb-02									



Checklist #14 - Resale - Basic ISDN Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)

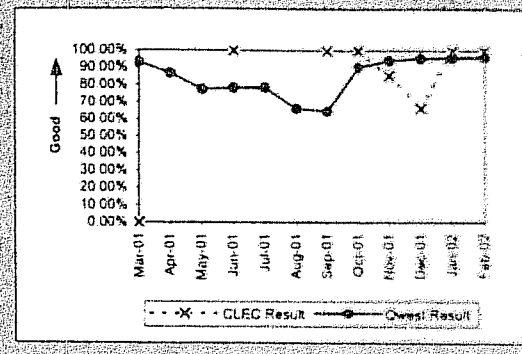
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	16	42	38.10%	48.56%	1195	3745	31.91%	0.85	-0.48
[illegible]	6	36	16.67%	37.27%	1166	3660	31.86%	-1.95	-2.18
[illegible]	8	28	31.43%	41.03%	1025	3479	29.46%	-0.93	-1.56
[illegible]	19	36	52.78%	49.92%	1043	3530	29.55%	2.89	0.76
[illegible]	15	29	51.72%	49.97%	1018	3535	28.80%	2.57	0.56
[illegible]	22	47	46.81%	49.90%	1318	4215	31.27%	2.21	0.35
[illegible]	5	23	21.74%	41.25%	775	2886	26.85%	-0.55	-1.34
[illegible]	9	26	34.62%	47.57%	1015	3468	29.27%	0.6	-0.63
[illegible]	5	19	26.32%	44.03%	832	2748	30.28%	-0.37	-1.23
[illegible]	1	8	12.50%	33.07%	739	2251	32.83%	-1.22	-1.74
[illegible]	2	15	13.33%	33.99%	850	2603	32.65%	-1.59	-1.97
[illegible]	3	11	27.27%	44.54%	783	2361	33.16%	-0.41	-1.25



Checklist #14 - Resale - Qwest DSL Installation

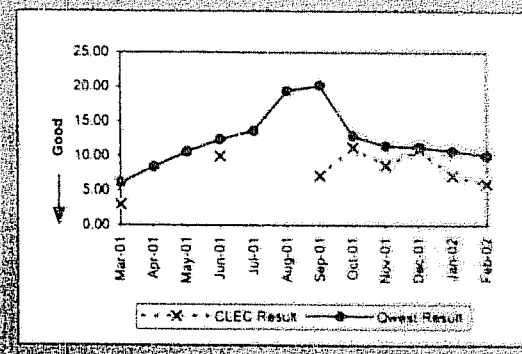
Installation Commitments Met (Percent) (OP-3A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	0	1	0.00%	0.00%	795	852	93.31%	1.84	0.12
Apr-01					1096	1263	86.78%		
May-01					1718	2217	77.49%		
Jun-01	1	1	100.00%	0.00%	1820	2318	78.52%	-0.52	-1.32
Jul-01					4281	5428	78.87%		
Aug-01					5631	8459	66.57%		
Sep-01	5	5	100.00%	0.00%	6600	10160	64.96%	-1.64	-2
Oct-01	8	8	100.00%	0.00%	8609	9524	90.39%	-0.92	-1.56
Nov-01	6	7	85.71%	34.99%	7778	8266	94.10%	0.83	-0.5
Dec-01	2	3	66.67%	47.14%	7872	8237	95.57%	1.51	-0.08
Jan-02	5	5	100.00%	0.00%	7097	7398	95.93%	-0.46	-1.28
Feb-02	1	1	100.00%	0.00%	6480	6729	96.30%	-0.2	-1.12



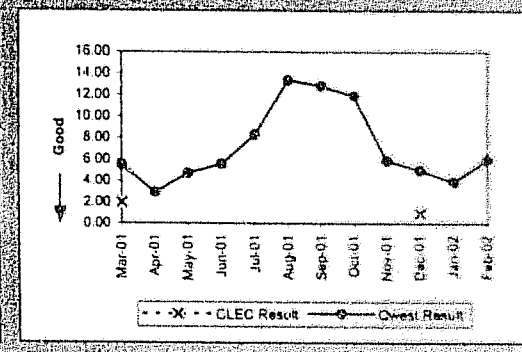
Installation Interval (Average Days) (OP-4A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	3	1	3.00		5201	852	6.10	-0.62	-1.38
Apr-01					10699	1263	8.47		
May-01					23575	2217	10.63		
Jun-01	10	1	10.00		28815	2318	12.43	-0.32	-1.19
Jul-01					78419	5729	13.69		
Aug-01					167495	8634	19.40		
Sep-01	36	5	7.20	3.56	209987	10387	20.22	-1.95	-2.19
Oct-01	90	8	11.25	3.77	124841	9684	12.89	-0.5	-1.3
Nov-01	61	7	8.71	3.64	95280	8303	11.48	-1.18	-1.72
Dec-01	33	3	11.00	3.00	93006	8272	11.24	-0.08	-1.05
Jan-02	36	5	7.20	2.28	79983	7469	10.71	-1.05	-1.64
Feb-02	6	1	6.00		68303	6773	10.08	-0.8	-1.49



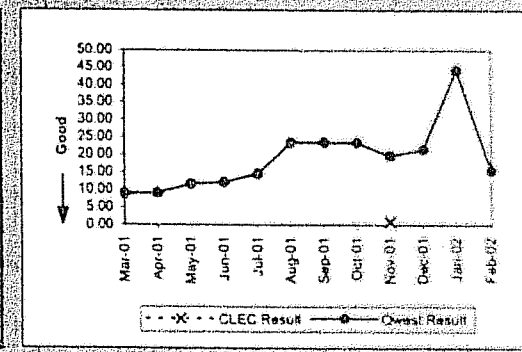
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	2	1	2.00		258	47	5.49	-0.61	-1.37
Apr-01					438	149	2.94		
May-01					2050	432	4.75		
Jun-01					2526	451	5.60		
Jul-01					6490	777	8.35		
Aug-01					12966	969	13.38		
Sep-01					16844	1310	12.86		
Oct-01					6810	572	11.91		
Nov-01					2219	374	5.93		
Dec-01	1	1	1.00		1470	293	5.02	-0.38	-1.23
Jan-02					1193	302	3.95		
Feb-02					1580	263	6.01		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1)-- Dispatches Within MSAs

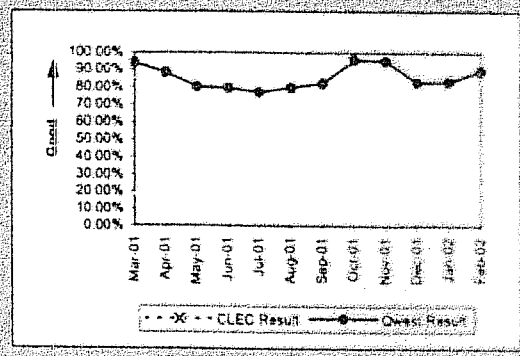
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					89	10	8.90		
Apr-01					162	18	9.00		
May-01					778	67	11.61		
Jun-01					569	47	12.11		
Jul-01					7082	483	14.66		
Aug-01					46025	1956	23.53		
Sep-01					57393	2446	23.46		
Oct-01					11645	497	23.43		
Nov-01	1	1	1.00		2979	151	19.73	-0.9	-1.55
Dec-01					2304	107	21.53		
Jan-02					3102	70	44.31		
Feb-02					472	30	15.73		



Checklist #14 - Resale - Qwest DSL Installation

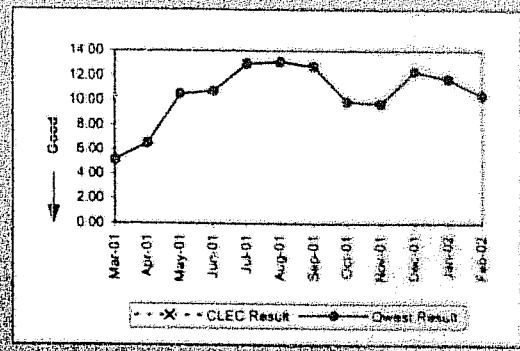
Installation Commitments Met (Percent) (OP-3B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					16	17	94.12%		
Apr-01					23	26	88.46%		
May-01					65	81	80.25%		
Jun-01					58	73	79.45%		
Jul-01					91	118	77.12%		
Aug-01					84	105	80.00%		
Sep-01					75	91	82.42%		
Oct-01					95	99	95.96%		
Nov-01					79	83	95.18%		
Dec-01					77	93	82.80%		
Jan-02					80	96	83.33%		
Feb-02					128	143	89.51%		



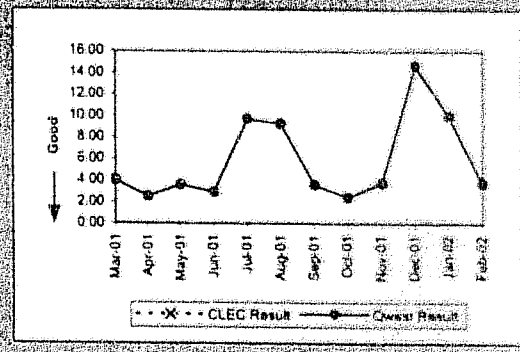
Installation Interval (Average Days) (OP-4B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					88	17	5.18		
Apr-01					170	26	6.54		
May-01					852	81	10.52		
Jun-01					786	73	10.77		
Jul-01					1570	121	12.98		
Aug-01					1418	108	13.13		
Sep-01					1186	93	12.75		
Oct-01					1003	101	9.93		
Nov-01					819	84	9.75		
Dec-01					1174	95	12.36		
Jan-02					1139	97	11.74		
Feb-02					1533	147	10.43		



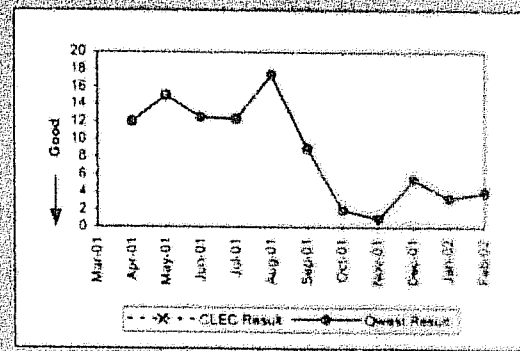
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					4	1	4.00		
Apr-01					5	2	2.50		
May-01					50	14	3.57		
Jun-01					32	11	2.91		
Jul-01					155	16	9.69		
Aug-01					176	19	9.26		
Sep-01					50	14	3.57		
Oct-01					12	5	2.40		
Nov-01					15	4	3.75		
Dec-01					235	16	14.69		
Jan-02					140	14	10.00		
Feb-02					60	16	3.75		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2)-- Dispatches Outside MSAs

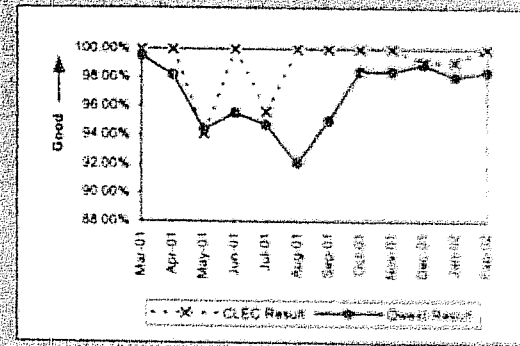
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01					12	1	12.00		
May-01					30	2	15.00		
Jun-01					50	4	12.50		
Jul-01					172	14	12.29		
Aug-01					87	5	17.40		
Sep-01					36	4	9.00		
Oct-01					2	1	2.00		
Nov-01					1	1	1.00		
Dec-01					11	2	5.50		
Jan-02					10	3	3.33		
Feb-02					12	3	4.00		



Checklist #14 - Resale - Qwest DSL Installation

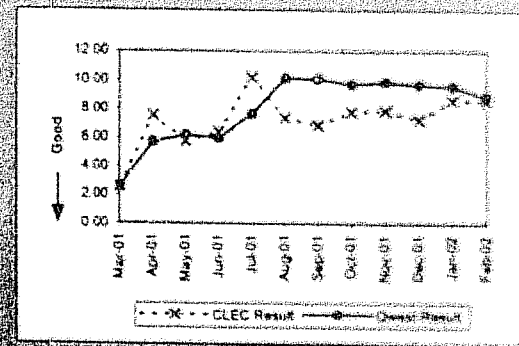
Installation Commitments Met (Percent) (OP-3C)– No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	8	8	100.00%	0.00%	14684	14756	99.51%	-0.2	-1.12
Apr-01	9	9	100.00%	0.00%	21428	21827	98.17%	-0.41	-1.25
May-01	16	17	94.12%	23.53%	31591	33467	94.39%	0.16	-0.9
Jun-01	15	15	100.00%	0.00%	32610	34127	95.55%	-0.84	-1.51
Jul-01	22	23	95.65%	20.39%	36691	38724	94.75%	-0.19	-1.12
Aug-01	21	21	100.00%	0.00%	20808	22593	92.10%	-1.34	-1.82
Sep-01	34	34	100.00%	0.00%	17473	18385	95.04%	-1.33	-1.81
Oct-01	99	99	100.00%	0.00%	31595	32096	98.44%	-1.25	-1.76
Nov-01	77	77	100.00%	0.00%	28258	28712	98.42%	-1.11	-1.68
Dec-01	107	108	99.07%	9.58%	34635	35008	98.93%	-0.14	-1.09
Jan-02	110	111	99.10%	9.45%	33077	33735	98.05%	-0.8	-1.49
Feb-02	108	108	100.00%	0.00%	30332	30833	98.38%	-1.33	-1.81



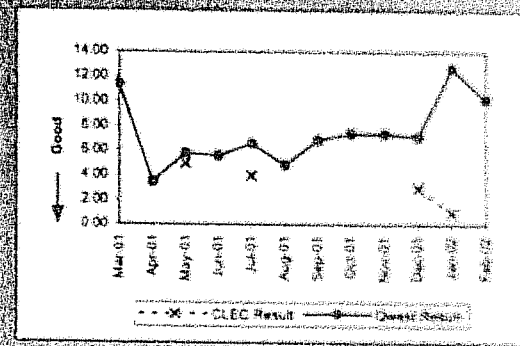
Installation Interval (Average Days) (OP-4C)– No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	21	8	2.62	1.19	38172	14756	2.59	2.46	0.49
Apr-01	68	9	7.56	7.37	125044	21827	5.73	3.09	0.98
May-01	98	17	5.76	4.07	158118	25680	6.16	-0.33	-1.2
Jun-01	96	15	6.40	3.46	154260	25858	5.97	2.88	0.75
Jul-01	225	22	10.23	2.67	200531	26219	7.65	2.88	0.75
Aug-01	116	16	7.38	2.47	147196	14467	10.17	-3.63	-3.21
Sep-01	200	29	6.90	3.32	127857	12644	10.11	-5.52	-4.36
Oct-01	657	84	7.82	2.80	223877	22977	9.74	-8.36	-6.06
Nov-01	372	47	7.91	3.08	161855	16354	9.90	-5.43	-4.3
Dec-01	349	48	7.27	2.73	131631	13572	9.70	-6.14	-4.74
Jan-02	432	50	8.64	3.04	167744	17537	9.57	-2.24	-2.36
Feb-02	464	54	8.59	2.34	197048	22195	8.88	-0.71	-1.43



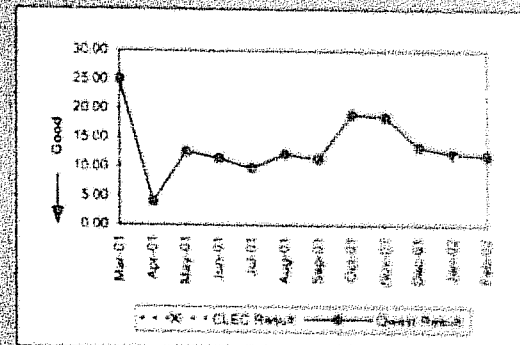
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3)– No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					808	71	11.38		
Apr-01					1288	371	3.47		
May-01	5	1	5.00		8444	1458	5.79	-0.12	-1.07
Jun-01					7763	1391	5.58		
Jul-01	4	1	4.00		11988	1824	6.57	-0.29	-1.18
Aug-01					6141	1268	4.84		
Sep-01					5134	745	6.89		
Oct-01					3817	488	7.41		
Nov-01					3288	445	7.39		
Dec-01	3	1	3.00		2437	340	7.17	-0.33	-1.2
Jan-02	1	1	1.00		8029	631	12.72	-0.87	-1.53
Feb-02					4478	438	10.22		



Delayed Days for Facility Reasons (Average Days) (OP-6B-3)– No Dispatches

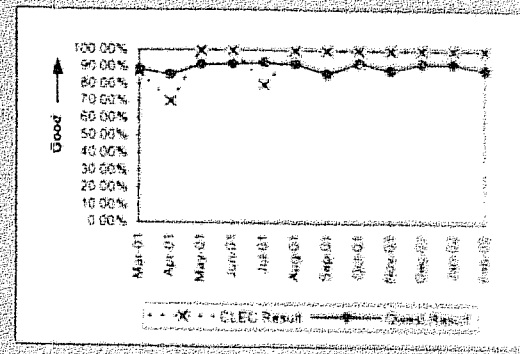
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					25	1	25.00		
Apr-01					114	28	4.07		
May-01					5277	418	12.62		
Jun-01					1446	126	11.48		
Jul-01					2306	234	9.85		
Aug-01					6513	529	12.31		
Sep-01					2090	183	11.42		
Oct-01					459	24	19.12		
Nov-01					579	31	18.68		
Dec-01					526	39	13.49		
Jan-02					471	38	12.39		
Feb-02					792	66	12.00		



Checklist #14 - Resale - Qwest DSL Installation

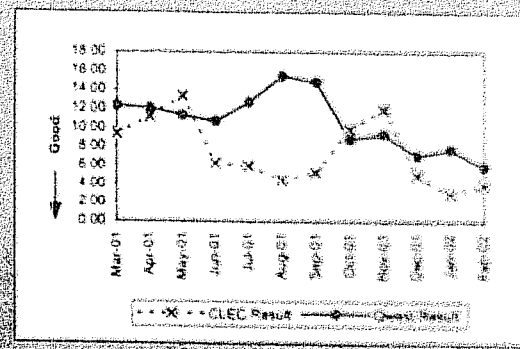
Installation Commitments Met (Percent) (OP-3D)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	7	8	87.50%	33.07%	18938	21358	88.67%	0.19	-0.88
Apr-01	7	10	70.00%	45.83%	16366	19091	85.73%	1.28	-0.22
May-01	8	8	100.00%	0.00%	7466	8147	91.64%	-0.85	-1.52
Jun-01	7	7	100.00%	0.00%	6103	6630	92.05%	-0.78	-1.47
Jul-01	4	5	80.00%	40.00%	837	902	92.79%	0.91	-0.44
Aug-01	2	2	100.00%	0.00%	526	570	92.28%	-0.41	-1.25
Sep-01	3	3	100.00%	0.00%	292	338	86.39%	-0.68	-1.42
Oct-01	2	2	100.00%	0.00%	264	284	92.96%	-0.39	-1.24
Nov-01	1	1	100.00%	0.00%	224	253	88.54%	-0.36	-1.22
Dec-01	1	1	100.00%	0.00%	218	236	92.37%	-0.29	-1.17
Jan-02	1	1	100.00%	0.00%	246	267	92.13%	-0.29	-1.18
Feb-02	1	1	100.00%	0.00%	181	204	88.73%	-0.36	-1.22



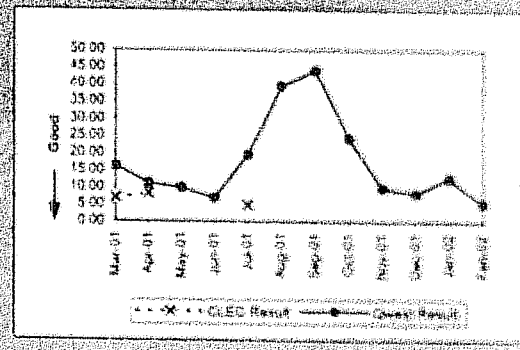
Installation Interval (Average Days) (OP-4D)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	75	8	9.38	3.46	257327	20864	12.33	-1.09	-1.66
Apr-01	112	10	11.20	10.04	227425	18787	12.11	-0.38	-1.23
May-01	107	8	13.38	24.13	91512	8070	11.34	2.65	0.61
Jun-01	44	7	6.29	3.73	70760	6602	10.72	-2.49	-2.51
Jul-01	24	4	6.00	2.45	14754	1161	12.71	-0.93	-1.56
Aug-01	9	2	4.50	0.71	10147	656	15.47	-0.69	-1.42
Sep-01	16	3	5.33	0.58	5270	355	14.85	-0.61	-1.37
Oct-01	20	2	10.00	5.66	2700	303	8.91	1.79	0.09
Nov-01	12	1	12.00		2476	264	9.38	1.56	0.01
Dec-01	5	1	5.00		1704	239	7.13	-0.2	-1.12
Jan-02	3	1	3.00		2250	288	7.81	-0.36	-1.22
Feb-02	4	1	4.00		1172	198	5.92	-0.26	-1.16



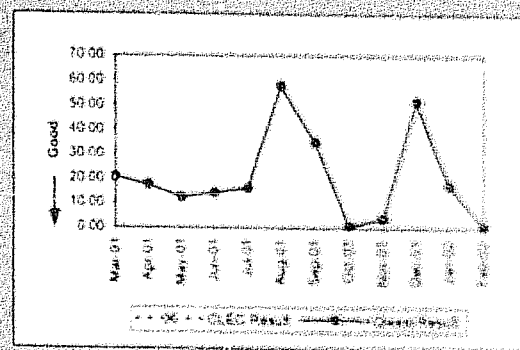
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	7	1	7.00		22024	1360	16.19	-0.7	-1.43
Apr-01	25	3	8.33	8.74	19676	1764	11.15	-0.4	-1.24
May-01					5234	528	9.91		
Jun-01					2802	407	6.88		
Jul-01	5	1	5.00		5623	286	19.66	-0.74	-1.45
Aug-01					5407	137	39.47		
Sep-01					2905	66	44.02		
Oct-01					1031	42	24.55		
Nov-01					524	53	9.89		
Dec-01					259	31	8.35		
Jan-02					570	44	12.95		
Feb-02					154	28	5.50		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4)-- Interval Zone One

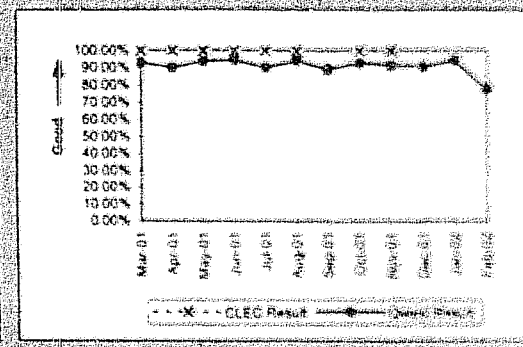
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					21874	1060	20.64		
Apr-01					16743	961	17.42		
May-01					1906	153	12.46		
Jun-01					1713	120	14.28		
Jul-01					342	21	16.29		
Aug-01					116	2	58.00		
Sep-01					70	2	35.00		
Oct-01					1	1	1.00		
Nov-01					4	1	4.00		
Dec-01					52	1	52.00		
Jan-02					52	3	17.33		
Feb-02					1	1	1.00		



Checklist #14 - Resale - Qwest DSL Installation

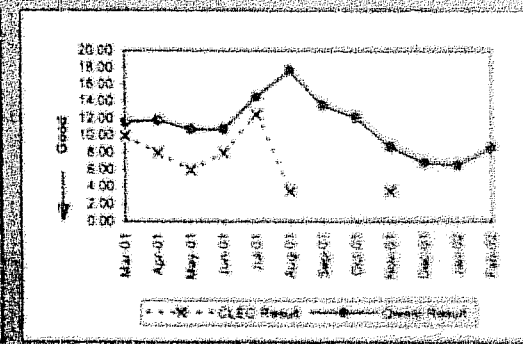
Installation Commitments Met (Percent) (OP-3E)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	2	2	100 00%	0 00%	3900	4195	92 97%	-0 39	-1 24
Apr-01	1	1	100 00%	0 00%	3443	3833	89 83%	-0 34	-1 2
May-01	1	1	100 00%	0 00%	2001	2132	93 86%	-0 26	-1 16
Jun-01	1	1	100 00%	0 00%	1511	1598	94 56%	-0 24	-1 15
Jul-01	2	2	100 00%	0 00%	163	181	90 06%	-0 47	-1 28
Aug-01	2	2	100 00%	0 00%	113	120	94 17%	-0 35	-1 21
Sep-01					58	65	89 23%		
Oct-01	1	1	100 00%	0 00%	52	56	92 86%	-0 27	-1 17
Nov-01	2	2	100 00%	0 00%	54	59	91 53%	-0 42	-1 26
Dec-01					39	43	90 70%		
Jan-02					51	54	94 44%		
Feb-02					42	54	77 78%		



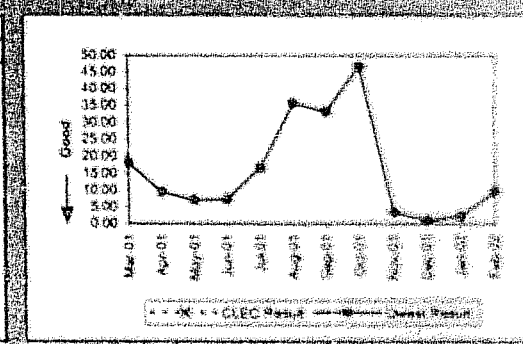
Installation Interval (Average Days) (OP-4E)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	20	2	10 00	0.00	47829	4123	11 60	-0.34	-1.21
Apr-01	8	1	8.00		44516	3781	11 77	-0.47	-1.28
May-01	6	1	6.00		22683	2117	10.71	-1.29	-1.79
Jun-01	8	1	8.00		17119	1591	10.76	-0.53	-1.33
Jul-01	25	2	12 50	2 12	3347	230	14.55	-0 16	-1 1
Aug-01	7	2	3.50	0 71	2773	157	17.66	-0 93	-1 57
Sep-01					1001	74	13.53		
Oct-01					706	58	12.17		
Nov-01	7	2	3.50	3 54	472	54	8.74	-0 38	-1.23
Dec-01					287	42	6 83		
Jan-02					340	52	6 54		
Feb-02					442	52	8.50		



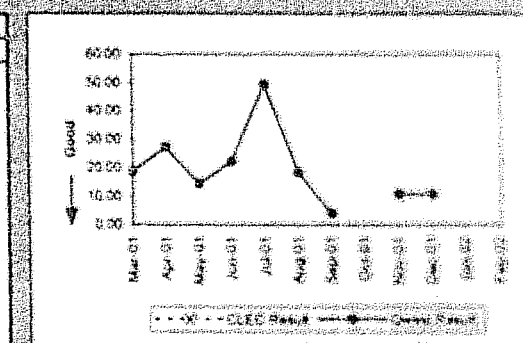
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					4115	227	18 13		
Apr-01					2393	251	9 53		
May-01					805	115	7 00		
Jun-01					608	83	7 33		
Jul-01					1000	60	16 67		
Aug-01					1567	44	35 61		
Sep-01					565	17	33.24		
Oct-01					327	7	46.71		
Nov-01					21	6	3.50		
Dec-01					5	5	1 00		
Jan-02					19	8	2.38		
Feb-02					134	14	9 57		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5)-- Interval Zone Two

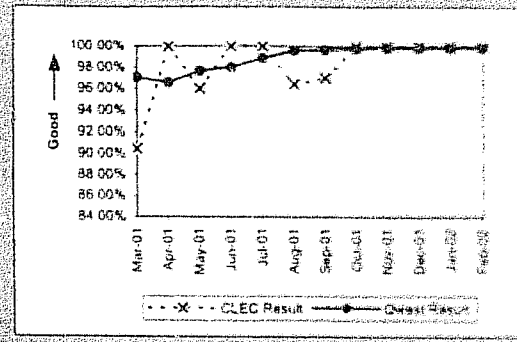
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					1268	68	18.65		
Apr-01					3787	139	27 24		
May-01					230	16	14 38		
Jun-01					88	4	22 00		
Jul-01					297	6	49.50		
Aug-01					37	2	18 50		
Sep-01					4	1	4 00		
Oct-01									
Nov-01					22	2	11 00		
Dec-01					11	1	11 00		
Jan-02									
Feb-02									



Checklist #14 - Resale - Qwest DSL Installation

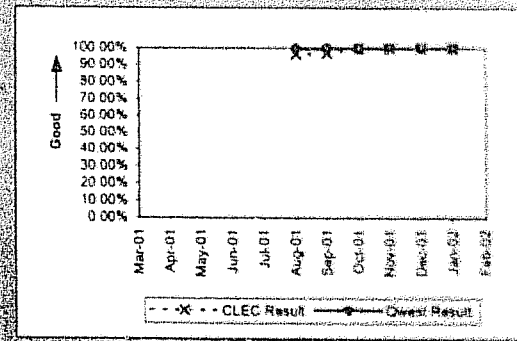
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	21	90.48%	29.35%	42235	43518	97.05%	1.45	-0.12
[illegible]	21	21	100.00%	0.00%	45572	47186	96.58%	-0.86	-1.52
[illegible]	24	25	96.00%	19.60%	47764	48909	97.66%	0.58	-0.65
[illegible]	26	26	100.00%	0.00%	47266	48226	98.01%	-0.73	-1.44
[illegible]	27	27	100.00%	0.00%	46533	47072	98.85%	-0.56	-1.34
[illegible]	27	28	96.43%	18.56%	38952	39117	99.58%	1.57	-0.05
[illegible]	33	34	97.06%	16.90%	30658	30761	99.67%	1.59	-0.04
[illegible]	76	76	100.00%	0.00%	35719	35802	99.77%	-0.42	-1.26
[illegible]	99	99	100.00%	0.00%	39795	39867	99.82%	-0.42	-1.26
[illegible]	100	100	100.00%	0.00%	40508	40569	99.85%	-0.39	-1.24
[illegible]	115	115	100.00%	0.00%	42597	42670	99.83%	-0.44	-1.27
[illegible]	114	114	100.00%	0.00%	39781	39843	99.84%	-0.42	-1.26



New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

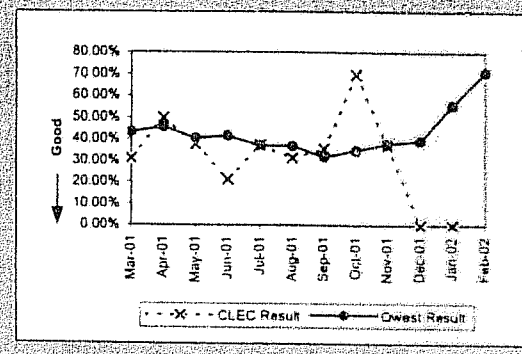
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]	27	28	96.43%	18.56%	38984	39117	99.66%	1.67	0.02
[illegible]	33	34	97.06%	16.90%	30684	30761	99.75%	1.73	0.05
[illegible]	76	76	100.00%	0.00%	35743	35802	99.84%	-0.35	-1.22
[illegible]	99	99	100.00%	0.00%	39805	39867	99.84%	-0.39	-1.24
[illegible]	100	100	100.00%	0.00%	40523	40569	99.89%	-0.34	-1.2
[illegible]	115	115	100.00%	0.00%	42611	42670	99.86%	-0.4	-1.24
[illegible]									



Checklist #14 - Resale - Qwest DSL Repair

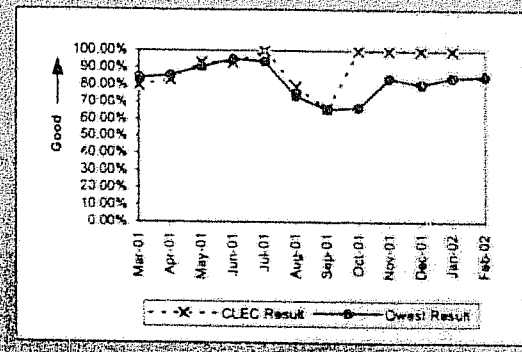
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	5	16	31.25%	46.35%	3764	8670	43.41%	-0.98	-1.6
[illegible]	6	12	50.00%	50.00%	3960	8660	45.73%	0.29	-0.82
[illegible]	28	74	37.84%	48.50%	3787	9368	40.42%	-0.45	-1.27
[illegible]	12	56	21.43%	41.03%	3373	8102	41.63%	-3.06	-2.86
[illegible]	6	16	37.50%	48.41%	2498	6728	37.13%	0.05	-0.97
[illegible]	11	35	31.43%	46.42%	3429	9260	37.03%	-0.68	-1.42
[illegible]	5	14	35.71%	47.92%	1706	5351	31.88%	0.32	-0.8
[illegible]	7	10	70.00%	45.83%	1992	5685	35.04%	2.17	0.32
[illegible]	6	16	37.50%	48.41%	1569	4107	38.20%	-0.06	-1.04
[illegible]	0	1	0.00%	0.00%	1622	4102	39.54%	-0.81	-1.49
[illegible]	2	3	0.00%	0.00%	3596	6433	55.90%	-1.95	-2.19
[illegible]					4407	6189	71.21%		



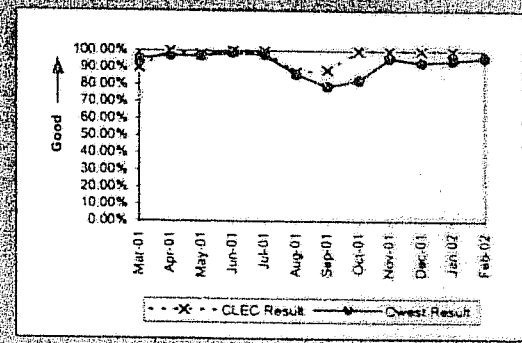
Out of Service Cleared within 24 hours (Percent) (MR-3D)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	8	10	80.00%	40.00%	3541	4208	84.15%	0.4	-0.76
[illegible]	5	6	83.33%	37.27%	3516	4108	85.59%	0.22	-0.86
[illegible]	43	46	93.48%	24.69%	4378	4824	90.75%	-0.63	-1.39
[illegible]	40	43	93.02%	25.48%	3840	4044	94.96%	0.61	-0.63
[illegible]	9	9	100.00%	0.00%	3349	3572	93.76%	-0.77	-1.47
[illegible]	16	24	79.17%	40.61%	3690	5007	73.70%	-0.61	-1.37
[illegible]	6	9	66.67%	47.14%	2112	3195	66.10%	-0.04	-1.02
[illegible]	3	3	100.00%	0.00%	2097	3129	67.02%	-1.21	-1.74
[illegible]	10	10	100.00%	0.00%	1797	2138	84.05%	-1.37	-1.84
[illegible]	1	1	100.00%	0.00%	1692	2101	80.53%	-0.49	-1.3
[illegible]	3	3	100.00%	0.00%	2033	2409	84.39%	-0.74	-1.45
[illegible]					1278	1503	85.03%		



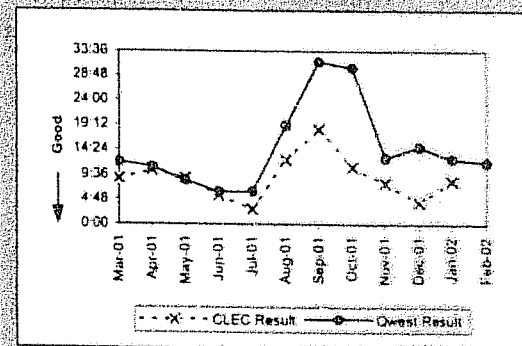
All Trouble Cleared within 48 hours (Percent) (MR-4D)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	9	10	90.00%	30.00%	4012	4208	95.34%	0.74	-0.55
[illegible]	8	8	100.00%	0.00%	3991	4108	97.15%	-0.42	-1.25
[illegible]	45	46	97.83%	14.58%	4682	4824	97.06%	-0.31	-1.19
[illegible]	43	43	100.00%	0.00%	4001	4044	98.94%	-0.88	-1.41
[illegible]	9	9	100.00%	0.00%	3489	3572	97.68%	-0.46	-1.28
[illegible]	21	24	87.50%	33.07%	4309	5007	86.06%	-0.2	-1.12
[illegible]	8	9	88.89%	31.43%	2537	3205	79.16%	-0.72	-1.44
[illegible]	3	3	100.00%	0.00%	2627	3180	82.61%	-0.79	-1.48
[illegible]	10	10	100.00%	0.00%	2074	2167	95.71%	-0.67	-1.41
[illegible]	1	1	100.00%	0.00%	1979	2128	93.00%	-0.27	-1.17
[illegible]	3	3	100.00%	0.00%	2295	2435	94.25%	-0.43	-1.26
[illegible]					1454	1516	95.91%		



Mean Time to Restore (Hours:Minutes) (MR-6D)-- Interval Zone One

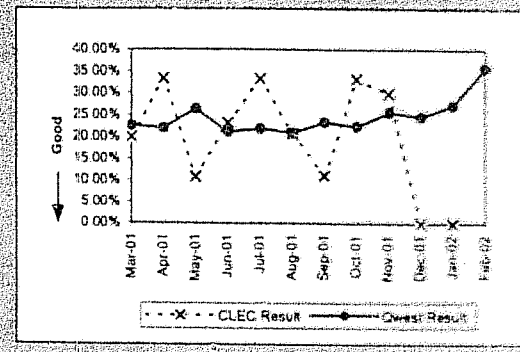
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	89:02	10	8:54	18:29	50891:42	4208	12:06	-0.47	-1.29
[illegible]	63:00	6	10:31	16:15	45728:13	4108	11:08	-0.09	-1.05
[illegible]	433:01	46	9:01	20:20	40695:10	4824	8:26	2.2	0.34
[illegible]	241:58	43	5:38	7:39	25534:59	4044	6:19	-0.37	-1.22
[illegible]	27:01	9	3:00	5:31	22866:01	3572	6:24	-0.69	-1.42
[illegible]	299:59	24	12:30	21:26	95574:34	5007	19:05	-0.96	-1.59
[illegible]	194:01	9	18:20	24:20	101056:09	3205	31:32	-0.74	-1.45
[illegible]	33:26	3	11:09	9:43	96178:58	3180	30:15	-0.64	-1.39
[illegible]	80:01	10	8:01	8:52	27832:37	2167	12:51	-0.8	-1.49
[illegible]	4:17	1	4:17		31761:54	2128	14:56	-0.45	-1.27
[illegible]	25:29	3	8:30	13:13	30856:09	2435	12:40	-0.32	-1.19
[illegible]					18272:38	1516	12:03		



Checklist #14 - Resale - Qwest DSL Repair

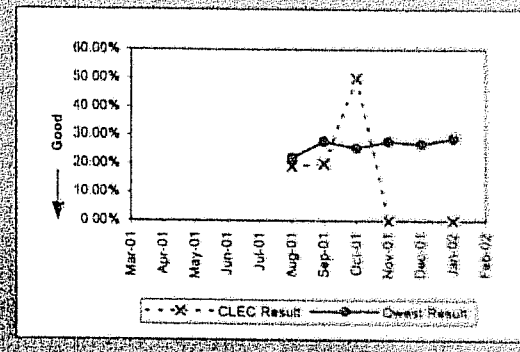
Repair Repeat Report Rate (Percent) (MR-7D)– Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	2	10	20.00%	40.00%	948	4208	22.53%	-0.19	-1.12
Apr-01	2	6	33.33%	47.14%	904	4108	22.01%	0.65	-0.61
May-01	5	46	10.87%	31.13%	1276	4824	26.45%	-2.38	-2.45
Jun-01	10	43	23.26%	42.25%	855	4044	21.14%	0.36	-0.78
Jul-01	3	9	33.33%	47.14%	783	3572	21.92%	0.8	-0.52
Aug-01	5	24	20.83%	40.61%	1052	5007	21.01%	-0.02	-1.01
Sep-01	1	9	11.11%	31.43%	750	3205	23.40%	-0.87	-1.53
Oct-01	1	3	33.33%	47.14%	715	3180	22.48%	0.43	-0.74
Nov-01	3	10	30.00%	45.83%	556	2167	25.66%	0.34	-0.8
Dec-01	0	1	0.00%	0.00%	525	2128	24.67%	-0.57	-1.35
Jan-02	0	3	0.00%	0.00%	663	2435	27.23%	-1.06	-1.64
Feb-02					543	1516	35.82%		



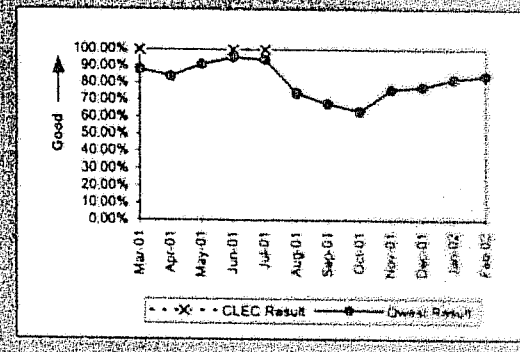
Repair Repeat Report Rate (Percent) (MR-7D*)– Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	4	21	19.05%	39.27%	820	3718	22.05%	-0.33	-1.2
Sep-01	1	5	20.00%	40.00%	519	1871	27.74%	-0.39	-1.23
Oct-01	1	2	50.00%	50.00%	471	1856	25.38%	0.66	-0.6
Nov-01	0	6	0.00%	0.00%	403	1450	27.79%	-1.52	-1.92
Dec-01					366	1366	26.79%		
Jan-02	0	2	0.00%	0.00%	457	1590	28.74%	-0.9	-1.55
Feb-02									



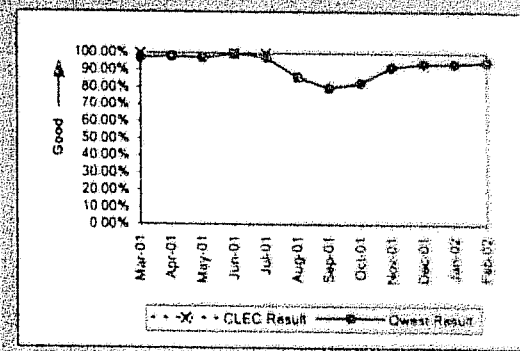
Out of Service Cleared within 24 hours (Percent) (MR-3E)– Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	1	1	100.00%	0.00%	615	698	88.11%	-0.37	-1.22
Apr-01					497	592	83.95%		
May-01					690	757	91.15%		
Jun-01	1	1	100.00%	0.00%	653	685	95.33%	-0.22	-1.13
Jul-01	1	1	100.00%	0.00%	617	658	93.77%	-0.26	-1.16
Aug-01					609	824	73.91%		
Sep-01					298	440	67.73%		
Oct-01					322	509	63.26%		
Nov-01					277	364	76.10%		
Dec-01					271	349	77.65%		
Jan-02					329	400	82.25%		
Feb-02					224	266	84.21%		



All Troubles Cleared within 48 hours (Percent) (MR-4E)– Interval Zone Two

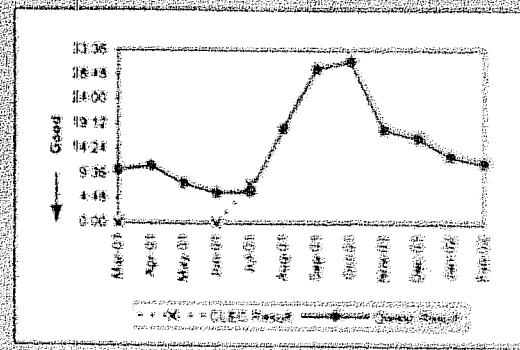
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	1	1	100.00%	0.00%	679	698	97.28%	-0.17	-1.1
Apr-01					580	592	97.97%		
May-01					736	757	97.23%		
Jun-01	1	1	100.00%	0.00%	681	685	99.42%	-0.08	-1.05
Jul-01	1	1	100.00%	0.00%	642	658	97.57%	-0.16	-1.1
Aug-01					709	824	86.04%		
Sep-01					351	440	79.77%		
Oct-01					424	513	82.65%		
Nov-01					341	371	91.91%		
Dec-01					331	352	94.03%		
Jan-02					377	402	93.78%		
Feb-02					253	266	95.11%		



Checklist #14 - Resale - Qwest DSL Repair

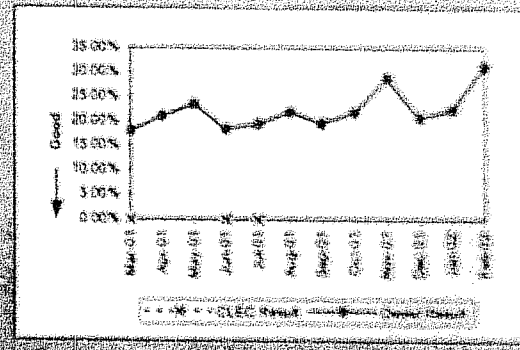
Mean Time to Restore (Hours:Minutes) (MR-6E)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	0:01	1	0:01		7199:19	698	10:19	-0.55	-1.34
Apr-01					6577:47	592	11:07		
May-01					5840:56	757	7:43		
Jun-01	0:02	1	0:02		4070:00	685	5:56	-0.64	-1.39
Jul-01	7:44	1	7:44		4123:13	658	6:16	1.53	-0.07
Aug-01					15226:27	824	18:29		
Sep-01					13230:33	440	30:04		
Oct-01					16161:33	513	31:30		
Nov-01					6709:20	371	18:05		
Dec-01					5820:23	352	16:32		
Jan-02					5278:36	402	13:08		
Feb-02					3127:58	266	11:46		



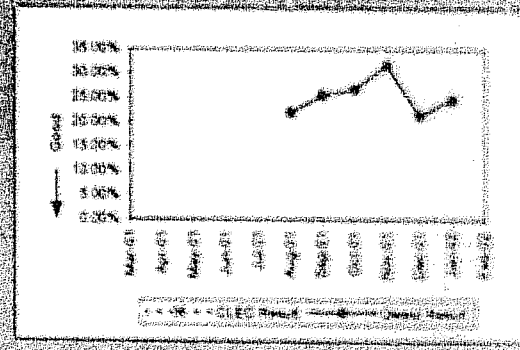
Repair Repeat Report Rate (Percent) (MR-7E)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	0	1	0.00%	0.00%	125	698	17.91%	-0.47	-1.29
Apr-01					124	592	20.95%		
May-01					178	757	23.51%		
Jun-01	0	1	0.00%	0.00%	126	685	18.39%	-0.47	-1.29
Jul-01	0	1	0.00%	0.00%	128	658	19.45%	-0.49	-1.3
Aug-01					180	824	21.84%		
Sep-01					86	440	19.55%		
Oct-01					112	513	21.83%		
Nov-01					107	371	28.84%		
Dec-01					73	352	20.74%		
Jan-02					90	402	22.39%		
Feb-02					83	266	31.20%		



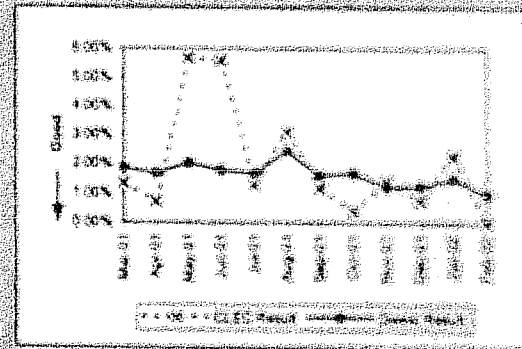
Repair Repeat Report Rate (Percent) (MR-7E*)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					125	566	22.08%		
Sep-01					63	246	25.61%		
Oct-01					81	302	26.82%		
Nov-01					69	217	31.80%		
Dec-01					51	237	21.52%		
Jan-02					61	247	24.70%		
Feb-02									



Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

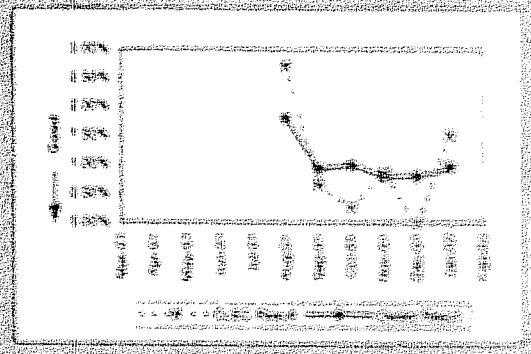
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	11	815	1.35%	11.54%	4906	267200	1.84%	-1.03	-1.63
Apr-01	6	821	0.73%	8.52%	4700	279790	1.68%	-2.11	-0.29
May-01	46	808	5.69%	23.17%	5581	274534	2.03%	7.36	3.48
Jun-01	44	787	5.59%	22.97%	4729	266282	1.78%	8.09	3.92
Jul-01	10	777	1.29%	11.27%	4230	252102	1.68%	-0.85	-1.51
Aug-01	24	771	3.11%	17.37%	5831	238364	2.45%	1.2	-0.27
Sep-01	9	757	1.19%	10.84%	3645	227625	1.60%	-0.9	-1.55
Oct-01	3	736	0.41%	6.37%	3693	217706	1.70%	-2.7	-2.64
Nov-01	10	710	1.41%	11.78%	2538	208053	1.22%	-0.46	-0.72
Dec-01	1	129	0.78%	8.77%	2480	200987	1.23%	-0.47	-1.23
Jan-02	3	132	2.27%	14.90%	2837	191123	1.48%	0.76	-0.54
Feb-02	0	129	0.00%	0.00%	1782	183565	0.97%	-1.52	-1.68



Checklist #14 - Resale - Qwest DSL Repair

Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

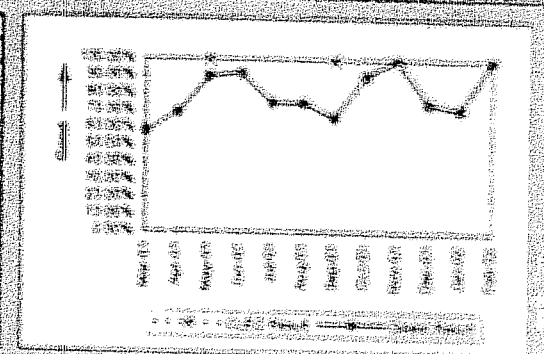
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Next 2 Std	Flag Std
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	21	771	2.72%	16.28%	4284	238364	1.80%	1.93	[illegible]
Sep-01	5	757	0.66%	8.10%	2117	227625	0.93%	0.77	[illegible]
Oct-01	2	736	0.27%	5.21%	2158	217706	0.99%	[illegible]	[illegible]
Nov-01	6	710	0.85%	9.15%	1667	204553	0.82%	0.75	[illegible]
Dec-01	0	129	0.00%	0.00%	1603	200987	0.80%	1.02	[illegible]
Jan-02	2	132	1.52%	12.22%	1837	191123	0.96%	0.68	[illegible]
Feb-02									



Checklist #14 - Resale - Primary ISOM Installation

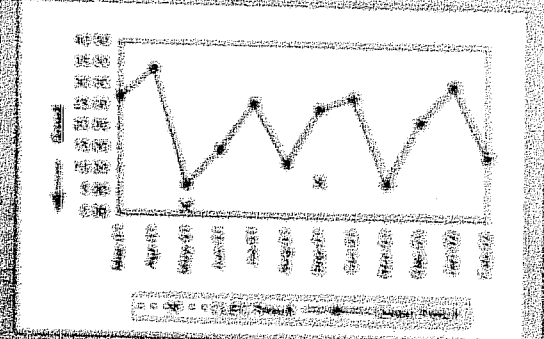
Installation Commitments Met (Percent) (OP-3A) – Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Wilc Z Scr	Parity Scr
Mar-01					11	19	57.89%		
Apr-01					9	13	69.23%		
May-01	1	1	100.00%	0.00%	9	10	90.00%	-0.32	-1.19
Jun-01					23	25	92.00%		
Jul-01					6	8	75.00%		
Aug-01					3	4	75.00%		
Sep-01	1	1	100.00%	0.00%	6	9	66.67%	-0.63	-1.41
Oct-01					10	11	90.91%		
Nov-01					5	5	100.00%		
Dec-01					3	4	75.00%		
Jan-02					5	7	71.43%		
Feb-02					1	1	100.00%		



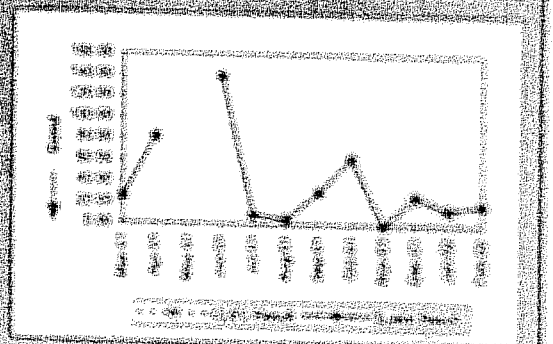
Installation Interval (Average Days) (OP-4A) – Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Wilc Z Scr	Parity Scr
Mar-01					519	16	37.32		
Apr-01					441	13	33.93		
May-01	2	1	2.00		64	10	6.40	-0.48	-1.69
Jun-01					378	25	15.12		
Jul-01					313	12	26.08		
Aug-01					96	8	12.00		
Sep-01	8	1	8.00		299	12	24.92	-0.36	-1.54
Oct-01					444	16	27.75		
Nov-01					46	6	7.67		
Dec-01					155	7	22.14		
Jan-02					399	12	33.25		
Feb-02					156	11	14.18		



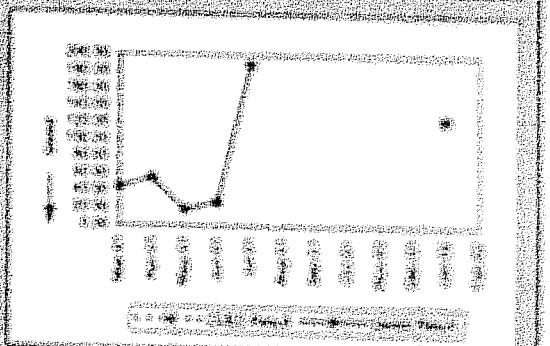
Delayed Days for Non-Facility Reasons (Average Days) (OP-4A-1) – Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Wilc Z Scr	Parity Scr
Mar-01					178	7	25.43		
Apr-01					248	3	82.66		
May-01									
Jun-01					139	1	139.00		
Jul-01					27	3	9.00		
Aug-01					5	1	5.00		
Sep-01					187	6	31.17		
Oct-01					372	5	74.40		
Nov-01					0	1	0.00		
Dec-01					110	4	27.50		
Jan-02					104	7	14.86		
Feb-02					73	4	18.25		



Delayed Days for Facility Reasons (Average Days) (OP-4A-1) – Dispatches Within MSAs

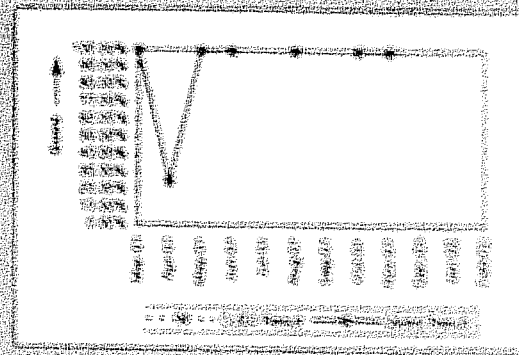
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Wilc Z Scr	Parity Scr
Mar-01					45	1	45.00		
Apr-01					56	1	56.00		
May-01					19	1	19.00		
Jun-01					28	1	28.00		
Jul-01					139	1	139.00		
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02					125	1	125.00		



Checklist #14 - Resale - Primary ISDN Installation

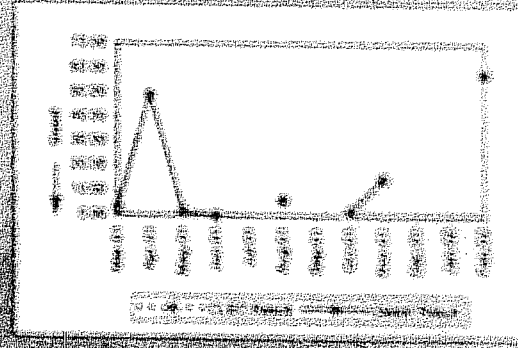
Installation Commitments Met (Percent) (OP-3B) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Nine Z Sc	Prime Sc
Mar-01					1	1	100.00%		
Apr-01					1	4	25.00%		
May-01					3	3	100.00%		
Jun-01					1	1	100.00%		
Jul-01									
Aug-01					1	1	100.00%		
Sep-01									
Oct-01					1	1	100.00%		
Nov-01					3	3	100.00%		
Dec-01									
Jan-02									
Feb-02									



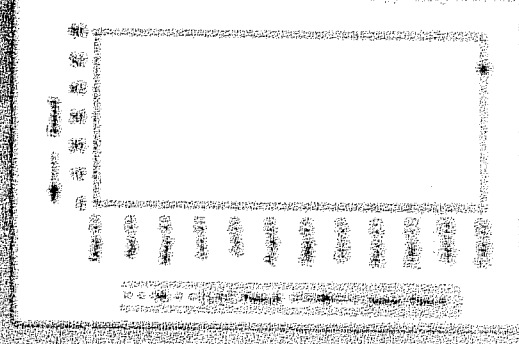
Installation Interval (Average Days) (OP-4B) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Nine Z Sc	Prime Sc
Mar-01					3	1	3.00		
Apr-01					197	4	49.25		
May-01					9	3	3.00		
Jun-01					6	1	6.00		
Jul-01									
Aug-01					5	2	2.50		
Sep-01									
Oct-01					2	1	2.00		
Nov-01					25	3	8.33		
Dec-01									
Jan-02									
Feb-02					34	1	34.00		



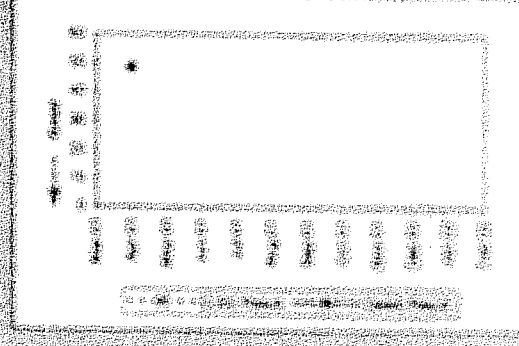
Delayed Days for Non-Facility Reasons (Average Days) (OP-5A) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Nine Z Sc	Prime Sc
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02					42	1	42.00		



Delayed Days for Facility Reasons (Average Days) (OP-5B) - Dispatches Outside MSAs

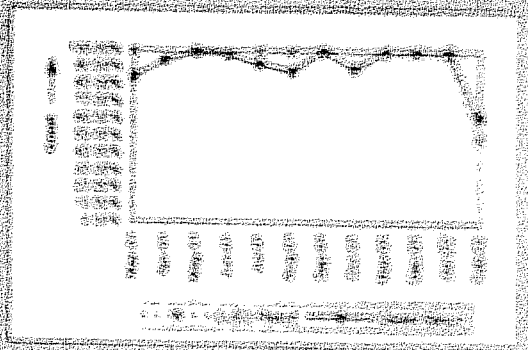
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Nine Z Sc	Prime Sc
Mar-01									
Apr-01					144	3	48.00		
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



Checklist #14 - Resale - Primary ISDN Interconnection

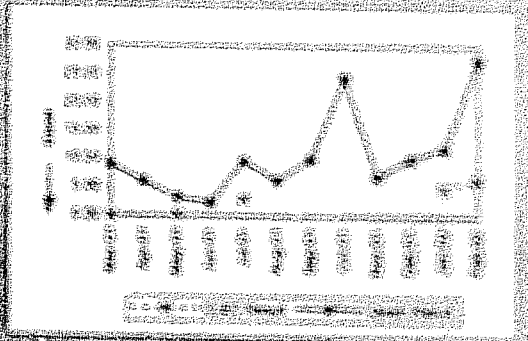
Installation Commitments Met Percent (OP-3) - Not Disaggregated

Date	CLEC Num	CLEC Denom	CLEC Rate	Std Dev	Qwest Num	Qwest Denom	Qwest Rate	Z Score	Prob
Mar-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01					[illegible]	[illegible]	[illegible]		
May-01	5	5	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01	2	2	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	2	2	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01					[illegible]	[illegible]	[illegible]		
Jan-02	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	1	2	50.00%	50.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



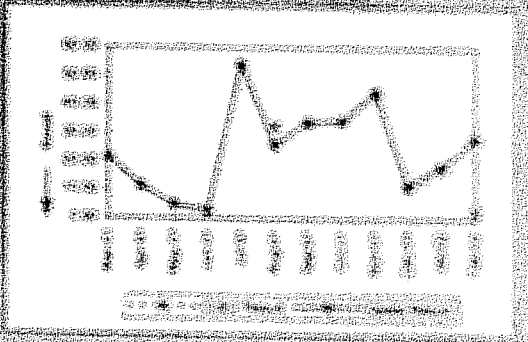
Installation Interval (Average Days) - Not Disaggregated

Date	CLEC Num	CLEC Denom	CLEC Rate	Std Dev	Qwest Num	Qwest Denom	Qwest Rate	Z Score	Prob
Mar-01	0	1	0.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01					[illegible]	[illegible]	[illegible]		
May-01	1	3	0.33	0.58	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01	3	1	3.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01					[illegible]	[illegible]	[illegible]		
Jan-02	5	1	5.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	13	2	6.50	3.54	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



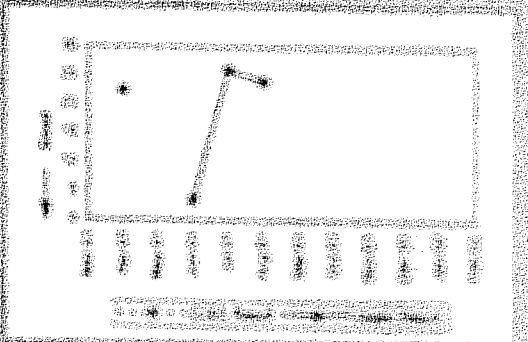
Delayed Days for Non-Facility Reasons (Average Days) - Not Disaggregated

Date	CLEC Num	CLEC Denom	CLEC Rate	Std Dev	Qwest Num	Qwest Denom	Qwest Rate	Z Score	Prob
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01	33	1	33.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01					[illegible]	[illegible]	[illegible]		
Jan-02					[illegible]	[illegible]	[illegible]		
Feb-02	3	1	3.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

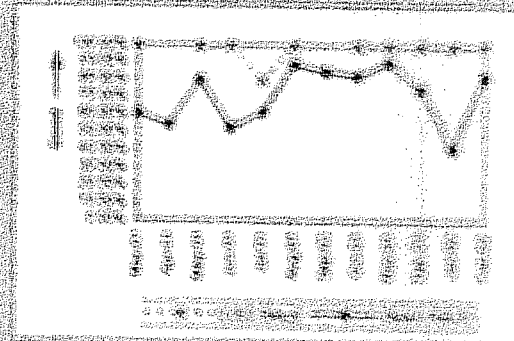


Delayed Days for Facility Reasons (Average Days) - Not Disaggregated

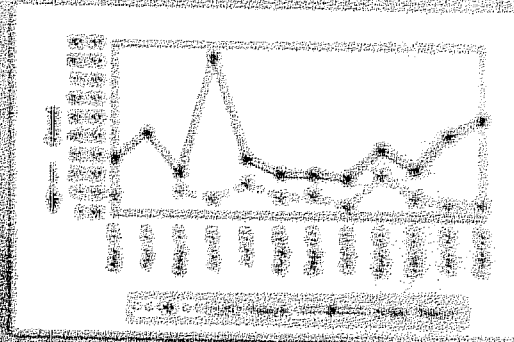
Date	CLEC Num	CLEC Denom	CLEC Rate	Std Dev	Qwest Num	Qwest Denom	Qwest Rate	Z Score	Prob
Mar-01									
Apr-01					[illegible]	[illegible]	[illegible]		
May-01									
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



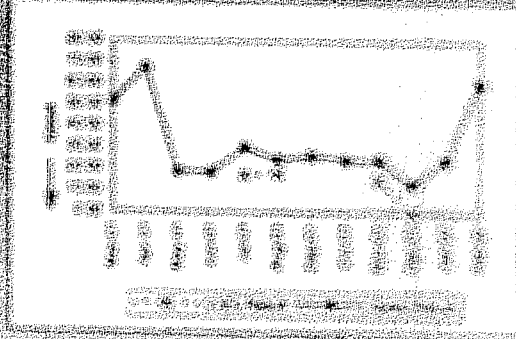
Date	CLEC Num	CLEC Den	CLEC Perf	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	5	5	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01					[illegible]	[illegible]	[illegible]		
May-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	9	9	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	4	5	80.00%	40.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	4	4	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01	3	3	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	2	2	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	3	3	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	2	2	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



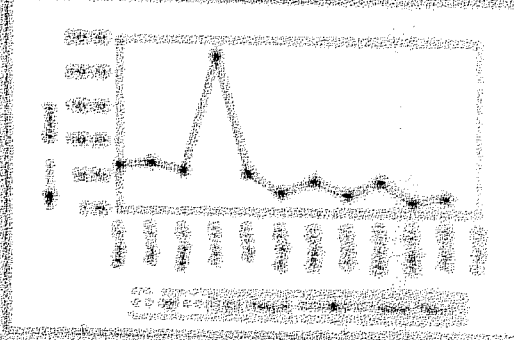
Date	CLEC Num	CLEC Den	CLEC Perf	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	48	5	9.60	9.60	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01					[illegible]	[illegible]	[illegible]		
May-01	12	1	12.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	61	7	8.71	7.62	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	103	6	15.83	9.43	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	38	4	9.50	3.87	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	22	2	11.00	1.41	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	15	3	5.33	2.52	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	65	3	21.67	22.03	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	60	6	10.00	2.45	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	12	2	6.00	2.82	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	14	2	7.00	5.66	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Date	CLEC Num	CLEC Den	CLEC Perf	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01	27	3	9.00	10.39	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	18	1	18.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01	31	2	15.50	21.92	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	0	4	0.00	0.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02					[illegible]	[illegible]	[illegible]		
Feb-02					[illegible]	[illegible]	[illegible]		



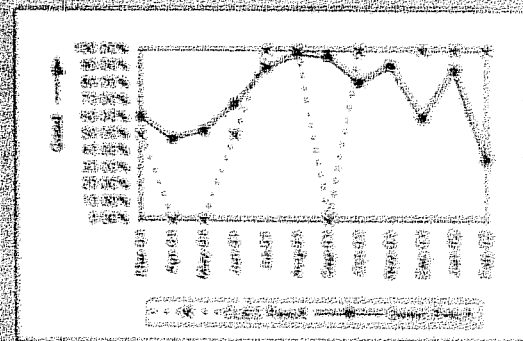
Date	CLEC Num	CLEC Den	CLEC Perf	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01					[illegible]	[illegible]	[illegible]		
Jan-02					[illegible]	[illegible]	[illegible]		
Feb-02					[illegible]	[illegible]	[illegible]		



Checklist #14 - Resale - Primary ISDN Installation

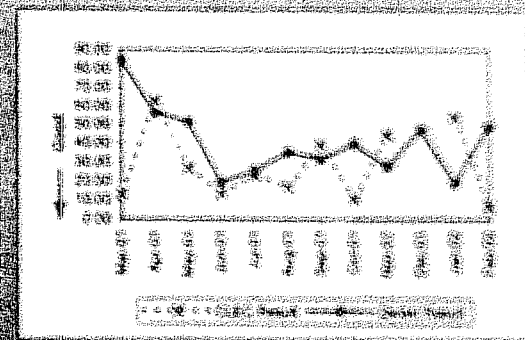
Installation Commitments Met (Percent) (OP-3E)– Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	1	2	50.00%	50.00%	148	244	60.66%	0.25	-0.85
Apr-01	0	1	0.00%	0.00%	106	224	47.32%	-0.63	-0.62
May-01	0	1	0.00%	0.00%	48	92	52.17%	[illegible]	-0.57
Jun-01	1	2	50.00%	50.00%	49	72	68.06%	0.43	-0.74
Jul-01	4	4	100.00%	0.00%	90	101	89.11%	-0.89	-1.42
Aug-01	4	4	100.00%	0.00%	246	252	97.62%	-0.37	-1.19
Sep-01	0	1	0.00%	0.00%	114	119	95.80%	2	0.22
Oct-01	5	5	100.00%	0.00%	72	89	80.90%	-1.06	-1.64
Nov-01					92	102	90.20%		
Dec-01	2	2	100.00%	0.00%	75	125	60.00%	-1.13	-1.7
Jan-02	3	3	100.00%	0.00%	79	90	87.78%	-0.64	-1.39
Feb-02	3	3	100.00%	0.00%	112	321	34.89%	-2.36	-2.41



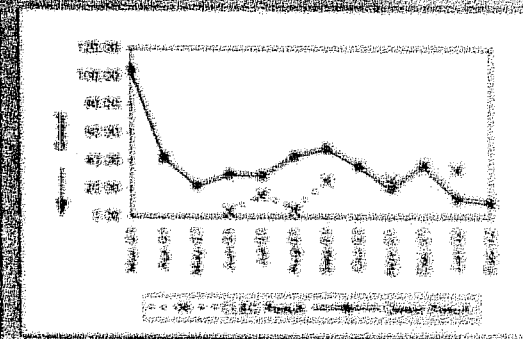
Installation Interval (Average Days) (OP-4E)– Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	27	2	13.50	9.19	18658	221	84.43	-0.67	-1.65
Apr-01	63	1	63.00		12552	220	56.29	[illegible]	0.34
May-01	27	1	27.00		4744	92	51.57	-0.42	-1.26
Jun-01	27	2	13.50	6.36	1320	68	19.41	-0.43	-1.26
Jul-01	47	2	23.50	21.92	14070	548	25.77	-0.1	-1.08
Aug-01	103	6	17.17	9.00	26297	744	35.35	-1.23	-1.23
Sep-01	79	2	39.50	3.54	10325	325	31.77	2.17	0.32
Oct-01	66	6	11.00	4.00	15504	387	40.06	-1.62	-2.11
Nov-01	45	1	45.00		7741	275	28.15	2.75	0.67
Dec-01					11565	243	47.59		
Jan-02	326	6	54.33	50.07	5960	306	19.48	1.73	0.08
Feb-02	22	3	7.33	3.21	23103	472	48.93	-1.58	-1.98



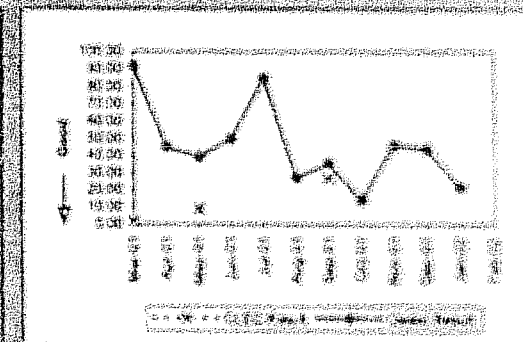
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5)– Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01					6799	65	104.60		
Apr-01	42	1	42.00		4311	101	42.68	-0.03	-0.01
May-01					580	26	22.31		
Jun-01	5	1	5.00		616	20	30.80	-2.01	-0.22
Jul-01	16	1	16.00		6686	224	29.85	-0.34	-1.38
Aug-01	23	4	5.75	3.30	12200	278	43.88	-2.11	-2.31
Sep-01	79	3	26.33	6.03	5919	120	49.33	-0.89	-1.34
Oct-01					8647	235	36.80		
Nov-01	52	2	26.00	4.24	4044	194	20.85	2.14	[illegible]
Dec-01					6142	165	37.22		
Jan-02	138	4	34.50	23.00	3082	238	12.95	1.58	[illegible]
Feb-02					4535	424	10.70		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5)– Interval Zone Two

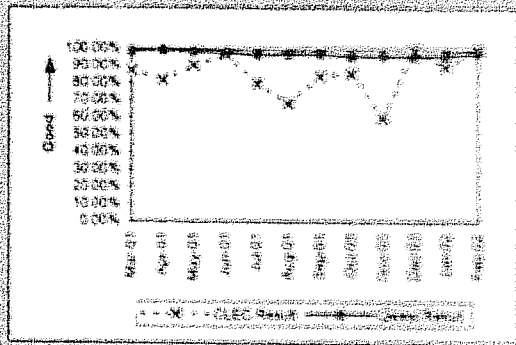
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	2	1	2.00		2848	31	91.81	-1.73	-2.05
Apr-01					765	17	45.00		
May-01	9	1	9.00		712	18	39.56	-1.51	-1.95
Jun-01					150	3	50.00		
Jul-01					85	1	85.00		
Aug-01					55	2	27.50		
Sep-01	27	1	27.00		144	4	36.00	-0.32	-1.2
Oct-01					159	11	14.45		
Nov-01					232	5	46.40		
Dec-01					355	8	44.38		
Jan-02					66	3	22.00		
Feb-02									



Checklist #14 - Resale - Primary ISDN Installation

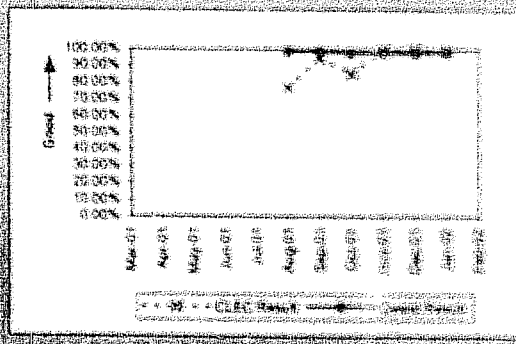
New Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	14	16	87.50%	33.07%	2631	2667	98.65%	2.33	0.42
Apr-01	9	11	81.82%	38.57%	2954	2979	99.16%	2.91	0.77
May-01	19	21	90.48%	29.35%	2502	2541	98.47%	2.02	0.23
Jun-01	32	33	96.97%	17.14%	2039	2080	98.03%	0.47	-0.71
Jul-01	20	25	80.00%	40.00%	1585	1636	96.88%	3.28	1
Aug-01	15	22	68.18%	46.58%	1314	1350	97.33%	4.8	1.92
Sep-01	16	19	84.21%	36.46%	1109	1140	97.28%	2.42	0.47
Oct-01	12	14	85.71%	34.99%	846	882	95.92%	1.53	-0.07
Nov-01	6	10	60.00%	48.99%	1001	1038	96.44%	3.63	1.21
Dec-01	8	8	100.00%	0.00%	872	905	96.35%	-0.55	-1.33
Jan-02	9	10	90.00%	30.00%	1015	1052	96.48%	0.93	-0.44
Feb-02	9	9	100.00%	0.00%	1310	1334	98.20%	-0.4	-1.25



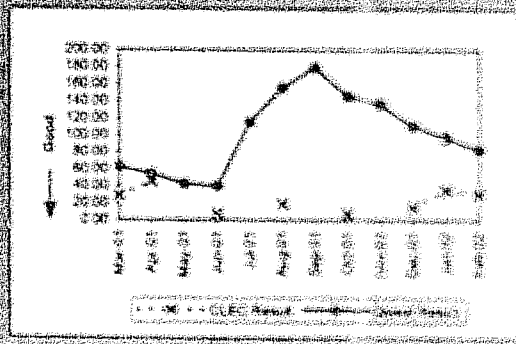
New Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	17	22	77.27%	41.91%	1333	1350	98.74%	4.42	1.89
Sep-01	18	19	94.74%	22.33%	1125	1140	98.68%	1.13	-0.31
Oct-01	12	14	85.71%	34.99%	864	882	97.96%	2.11	0.28
Nov-01	10	10	100.00%	0.00%	1018	1038	98.07%	-0.44	-1.27
Dec-01	8	8	100.00%	0.00%	885	905	97.79%	-0.42	-1.26
Jan-02	10	10	100.00%	0.00%	1035	1052	98.38%	-0.4	-1.25
Feb-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

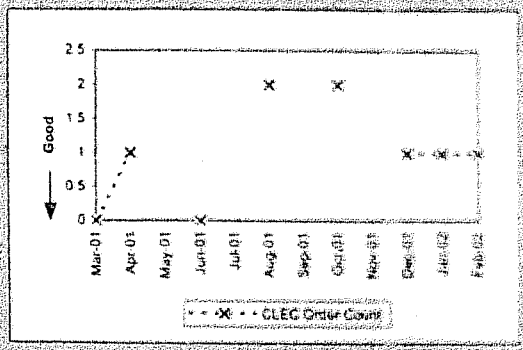
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	757	26	29.12	4.12	81049	1285	63.07	-2.56	-2.56
Apr-01	1222	27	45.26	14.86	73135	1346	54.34	-0.67	-1.61
May-01					88101	2054	42.89		
Jun-01	16	2	8.00	9.90	80209	2009	39.92	-1.18	-1.22
Jul-01					189838	1631	116.39		
Aug-01	39	2	19.50	3.54	227814	1457	156.36	-2.33	-2.43
Sep-01					230859	1284	179.80		
Oct-01	16	2	8.00	5.66	105822	721	146.73	-2.04	-2.24
Nov-01					107549	780	137.88		
Dec-01	32	2	16.00	2.83	110788	985	112.48	-1.22	-1.34
Jan-02	182	5	36.40	51.23	101175	1031	98.13	-1.25	-1.76
Feb-02	222	7	31.71	54.10	93461	1108	84.35	-1.38	-1.82



Checklist #14 - Resale - Primary ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons ISDN Primary (OP-15B)

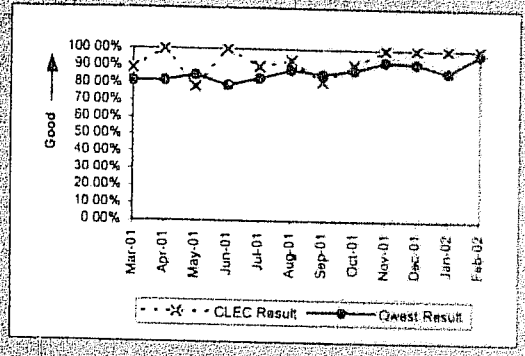
Date	CLEC Order Count
Mar-01	0
Apr-01	1
May-01	
Jun-01	0
Jul-01	
Aug-01	2
Sep-01	
Oct-01	2
Nov-01	
Dec-01	1
Jan-02	1
Feb-02	1



Checklist #14 - Resale - Primary ISDN Repair

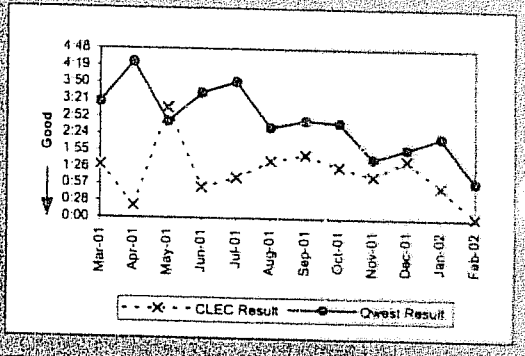
Repair Time Cleared within 4 hours (Percent) (MR-5A)-- Interval Zone One

			CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
		9	88.89%	31.43%	153	187	81.82%	-0.54	-1.33
		6	100.00%	0.00%	141	172	81.98%	-1.13	-1.69
		14	78.57%	41.03%	159	187	85.03%	0.65	-0.61
		11	100.00%	0.00%	138	174	79.31%	-1.64	-2
		10	90.00%	30.00%	164	197	83.25%	-0.56	-1.34
		16	93.75%	24.21%	143	162	88.27%	-0.65	-1.4
		11	81.82%	38.57%	166	193	86.01%	0.41	-0.75
		11	90.91%	28.75%	195	221	88.24%	-0.27	-1.16
		7	100.00%	0.00%	201	216	93.06%	-0.71	-1.43
		2	100.00%	0.00%	167	181	92.27%	-0.41	-1.25
		6	100.00%	0.00%	183	210	87.14%	-0.76	-1.46
		11	100.00%	0.00%	187	192	97.40%	-0.53	-1.32



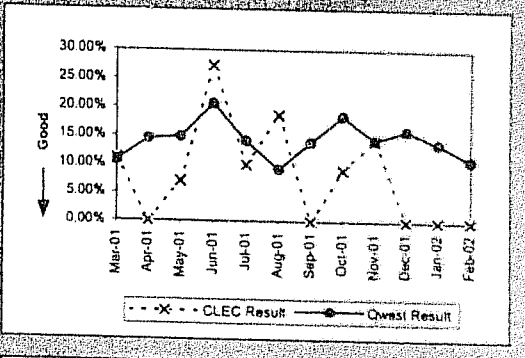
Mean Time to Restore (Hours Minutes) (MR-6D)-- Interval Zone One

			CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
		9	1:31	1:53	617:39	187	3:18	-0.83	-1.5
		6	0:21	0:39	762:13	172	4:26	-0.93	-1.56
		14	3:09	6:54	513:47	187	2:45	0.95	-0.42
		11	0:53	0:37	620:09	174	3:34	-0.99	-1.6
		10	1:10	2:24	763:35	197	3:53	-0.46	-1.28
		16	1:39	1:27	422:17	162	2:36	-0.64	-1.39
		11	1:50	2:01	541:52	193	2:48	-0.5	-1.3
		11	1:29	2:03	603:59	221	2:44	-0.57	-1.34
		7	1:13	1:02	369:52	216	1:43	-0.35	-1.21
		2	1:41	1:22	362:45	181	2:00	-0.08	-1.05
		4	0:55	0:33	488:43	210	2:20	-0.66	-1.4
		11	0:03	0:04	203:16	192	1:04	-1.81	-2.1



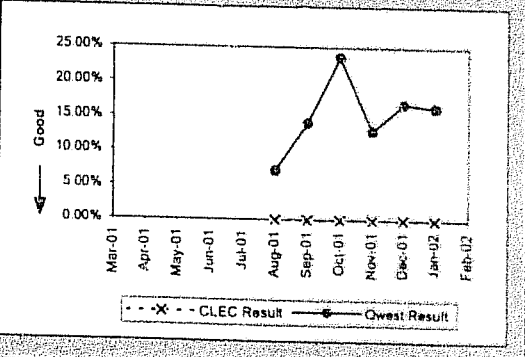
Repair Repeat Report Rate (Percent) (MR-7D)-- Interval Zone One

			CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
		9	11.11%	31.43%	20	187	10.70%	0.08	-0.95
		6	0.00%	0.00%	25	172	14.53%	-0.99	-1.6
		14	7.14%	25.75%	28	188	14.89%	-0.79	-1.48
		11	27.27%	44.54%	36	174	20.69%	0.52	-0.68
		10	10.00%	30.00%	28	197	14.21%	-0.37	-1.23
		16	18.75%	39.03%	15	163	9.20%	1.13	-0.31
		11	0.00%	0.00%	27	193	13.99%	-1.3	-1.79
		11	9.09%	28.75%	41	221	18.55%	-0.79	-1.48
		7	14.29%	34.99%	31	216	14.35%	0	-1
		2	0.00%	0.00%	29	181	16.02%	-0.61	-1.37
		4	0.00%	0.00%	29	210	13.81%	-0.79	-1.48
		11	0.00%	0.00%	21	192	10.94%	-1.13	-1.69



Repair Repeat Report Rate (Percent) (MR-7D*)-- Interval Zone One

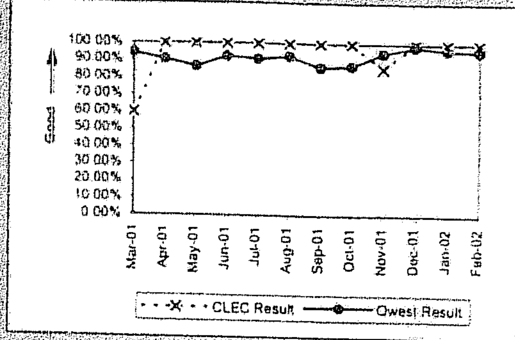
			CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
		3	0.00%	0.00%	5	70	7.14%	-0.47	-1.29
		4	0.00%	0.00%	11	78	14.10%	-0.79	-1.48
		5	0.00%	0.00%	21	89	23.60%	-1.21	-1.74
		3	0.00%	0.00%	13	100	13.00%	-0.66	-1.4
		1	0.00%	0.00%	15	89	16.85%	-0.45	-1.27
		2	0.00%	0.00%	18	110	16.36%	-0.62	-1.38



Checklist #14 - Resale - Primary ISDN Repair

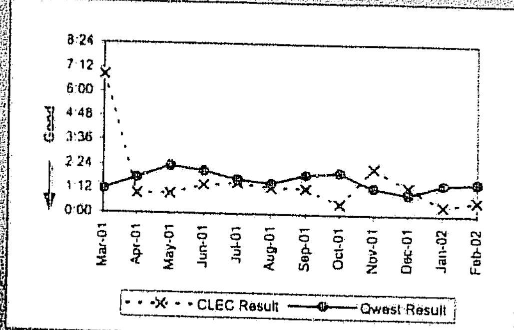
[illegible] – Interval Zone Two

[illegible]			[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]			[illegible]	[illegible]	[illegible]	82	93.90%	2.01	0.22
[illegible]			[illegible]	[illegible]	[illegible]	94	90.43%	-0.46	-1.28
[illegible]			[illegible]	[illegible]	[illegible]	66	86.36%	-1.12	-1.58
[illegible]			[illegible]	[illegible]	[illegible]	89	92.13%	-0.79	-1.48
[illegible]			[illegible]	[illegible]	[illegible]	87	90.80%	-0.69	-1.42
[illegible]			[illegible]	[illegible]	[illegible]	104	92.31%	-0.63	-1.38
[illegible]			[illegible]	[illegible]	[illegible]	80	86.25%	-0.87	-1.53
[illegible]			[illegible]	[illegible]	[illegible]	100	87.00%	-0.38	-1.23
[illegible]			[illegible]	[illegible]	[illegible]	109	94.50%	0.8	-0.51
[illegible]			[illegible]	[illegible]	[illegible]	65	98.46%	-0.12	-1.08
[illegible]			[illegible]	[illegible]	[illegible]	111	90.40%	-0.56	-1.34
[illegible]			[illegible]	[illegible]	[illegible]	92	95.65%	-0.3	-1.18



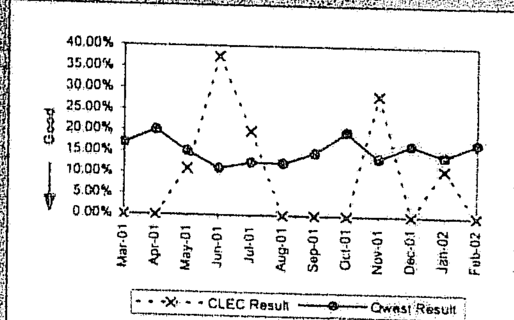
[illegible] – Interval Zone Two

[illegible]			[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]			[illegible]	[illegible]	[illegible]	82	1.13	2.51	0.53
[illegible]			[illegible]	[illegible]	[illegible]	94	1.47	-0.36	-1.23
[illegible]			[illegible]	[illegible]	[illegible]	66	2.23	-0.82	-1.5
[illegible]			[illegible]	[illegible]	[illegible]	89	2.09	-0.28	-1.17
[illegible]			[illegible]	[illegible]	[illegible]	87	1.44	-0.12	-1.07
[illegible]			[illegible]	[illegible]	[illegible]	104	1.33	-0.2	-1.12
[illegible]			[illegible]	[illegible]	[illegible]	80	1.59	-0.42	-1.26
[illegible]			[illegible]		[illegible]	100	2.06	-0.43	-1.26
[illegible]			[illegible]	[illegible]	[illegible]	109	1.21	0.83	-0.5
[illegible]			[illegible]		[illegible]	65	1.02	0.64	-0.49
[illegible]			[illegible]	[illegible]	[illegible]	111	1.32	-0.65	-1.39
[illegible]			[illegible]	[illegible]	[illegible]	92	1.37	-0.25	-1.15



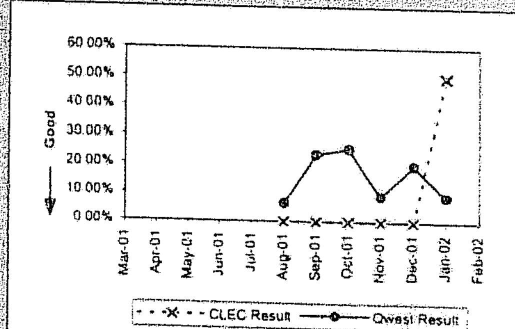
[illegible] – Interval Zone Two

[illegible]			[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]			[illegible]	[illegible]	14	82	17.07%	-0.99	-1.6
[illegible]			[illegible]	[illegible]	19	94	20.21%	-0.7	-1.43
[illegible]			[illegible]	[illegible]	10	66	15.15%	-0.32	-1.19
[illegible]			[illegible]	[illegible]	10	89	11.24%	1.79	0.09
[illegible]			[illegible]	[illegible]	11	87	12.64%	0.44	-0.73
[illegible]			[illegible]	[illegible]	13	104	12.50%	-0.83	-1.5
[illegible]			[illegible]	[illegible]	12	80	15.00%	-0.91	-1.55
[illegible]			[illegible]	[illegible]	20	100	20.00%	-0.5	-1.3
[illegible]			[illegible]	[illegible]	15	109	13.76%	0.98	-0.4
[illegible]			[illegible]	[illegible]	11	65	16.92%	-0.45	-1.27
[illegible]			[illegible]	[illegible]	16	111	14.41%	-0.27	-1.16
[illegible]			[illegible]	[illegible]	16	92	17.39%	-0.64	-1.39



[illegible] – Interval Zone Two

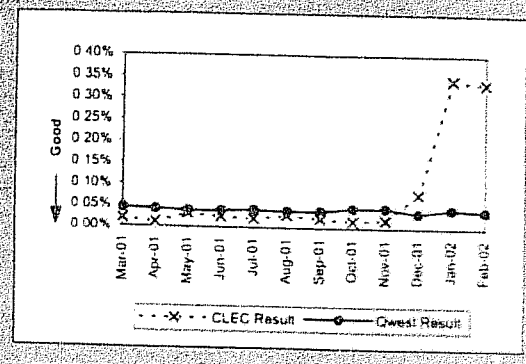
[illegible]			[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]			[illegible]	[illegible]	3	46	6.52%	-0.44	-1.27
[illegible]			[illegible]	[illegible]	8	34	23.53%	-0.76	-1.46
[illegible]			[illegible]	[illegible]	12	47	25.53%	-0.58	-1.35
[illegible]			[illegible]	[illegible]	3	33	9.09%	-0.52	-1.32
[illegible]			[illegible]	[illegible]	5	25	20.00%	-0.40	-1.3
[illegible]			[illegible]	[illegible]	4	45	8.89%	1.28	-0.22



Checklist #14 - Resale - Primary ISDN Repair

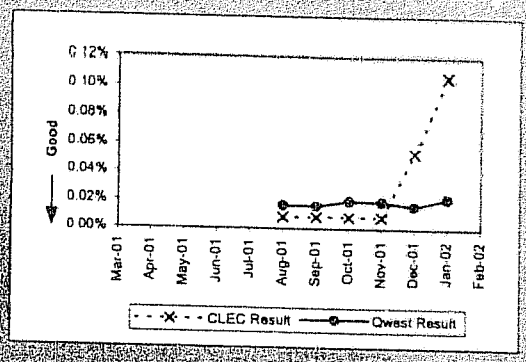
Trouble Rate Percent (MR-8)-- Interval Zone One and Two

					Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
					269	656054	0.04%	-2.94	-2.79
					256	640057	0.04%	-3.79	-3.3
					254	554144	0.04%	-0.92	-1.56
					253	687442	0.04%	-1.77	-2.08
					284	674336	0.04%	-2.55	-2.55
					267	685034	0.04%	-1.16	-1.71
					273	688201	0.04%	-2.14	-2.3
					321	683252	0.05%	-3.44	-3.09
					325	687722	0.05%	-3.16	-2.92
					246	696743	0.04%	1.47	-0.11
					321	711330	0.05%	6.64	4.25
					264	700332	0.04%	9.12	4.55



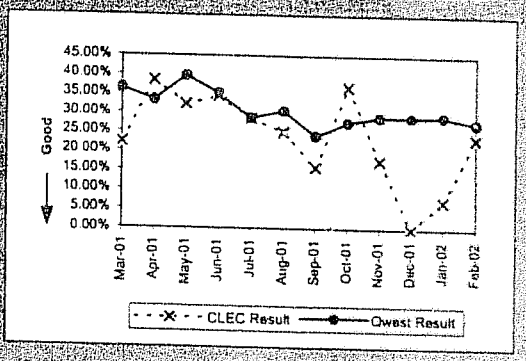
Trouble Rate Percent (MR-8)-- Interval Zone One and Two

					Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
					116	685034	0.02%	-1.63	-1.99
					112	688201	0.02%	-1.53	-1.93
					136	683252	0.02%	-2	-2.22
					133	687722	0.02%	-1.95	-2.18
					114	696743	0.02%	1.78	0.08
					155	711330	0.02%	3.5	1.13



Qwest Repeated Trouble Reports (Percent) (MR-12)-- Interval Zone One and Two

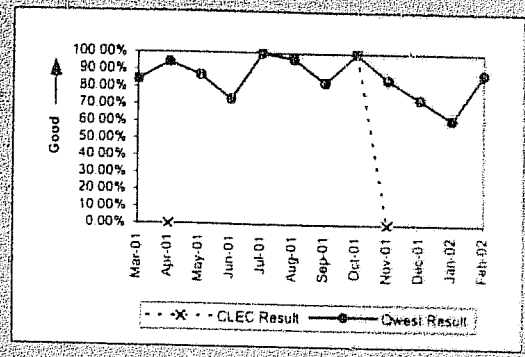
					Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
					154	423	36.41%	-1.22	-1.74
					133	399	33.33%	0.39	-0.76
					167	421	39.67%	-0.84	-1.51
					143	406	35.22%	-0.08	-1.05
					114	398	28.64%	-0.01	-1
					117	384	30.47%	-0.61	-1.37
					86	359	23.96%	-0.81	-1.49
					122	443	27.54%	0.87	-0.47
					132	457	28.88%	-1	-1.61
					100	346	28.90%	-1.1	-1.67
					132	453	29.14%	-1.78	-2.08
					107	391	27.37%	-0.35	-1.21



Checklist #14 - Resale - DS0 Installation

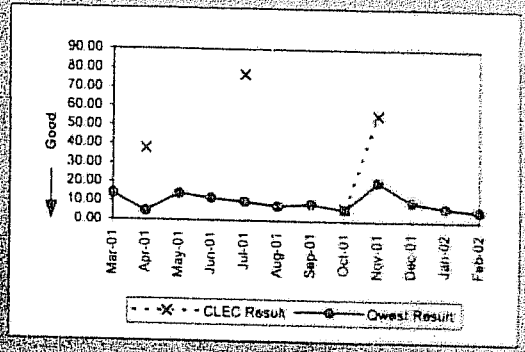
Installation Commitments Met (Percent) (OP-3A)-- Dispatches Within MSAs

		CLEC Num	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
					33	39	84.62%		
		1	0.00%	0.00%	51	54	94.44%	1.85	0.13
					34	39	87.18%		
					30	41	73.17%		
					19	19	100.00%		
					30	31	96.77%		
					10	12	83.33%		
		1	100.00%	0.00%	17	17	100.00%	N/A	N/A
		1	0.00%	0.00%	17	20	85.00%	1.36	-0.17
					14	19	73.68%		
					13	21	61.90%		
					16	18	88.89%		



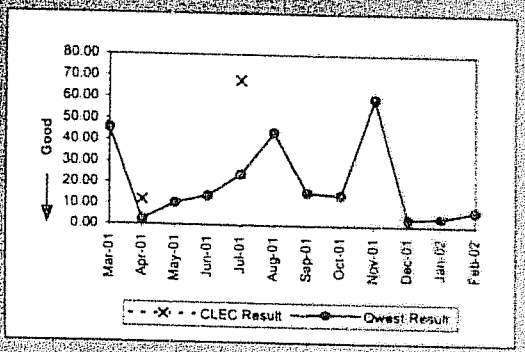
Installation Interval (Average Days) (OP-4A)-- Dispatches Within MSAs

		CLEC Num	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
					549	39	14.08		
		1	38.00		258	54	4.78	2.01	0.22
					554	39	14.21		
					486	41	11.85		
		1	17.00		301	30	10.03	3.72	1.26
					308	39	7.90		
					172	19	9.05		
		1	7.00		251	40	6.28	1.11	-0.32
		1	58.00		519	25	20.76	1.4	-0.15
					246	24	10.25		
					198	27	7.33		
					107	19	5.63		



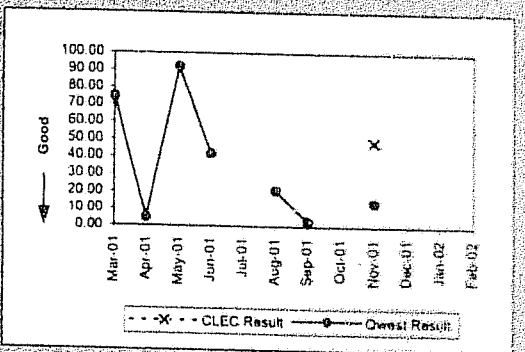
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1)-- Dispatches Within MSAs

		CLEC Num	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
					184	4	46.00		
		1	12.00		5	2	2.50	3.72	1.26
					21	2	10.50		
					141	10	14.10		
		1	58.00		97	4	24.25	0.67	-0.59
					88	2	44.00		
					63	4	15.75		
					44	3	14.67		
					358	6	59.67		
					32	10	3.20		
					58	14	4.14		
					22	3	7.33		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1)-- Dispatches Within MSAs

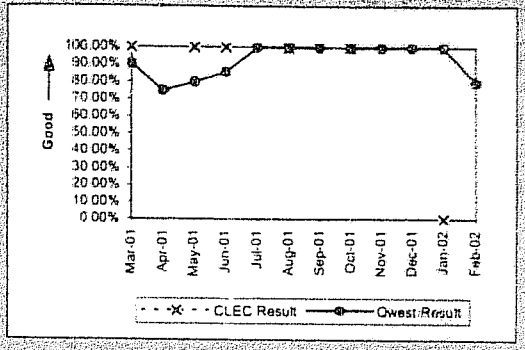
		CLEC Num	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
					149	2	74.50		
					5	1	5.00		
					276	3	92.00		
					42	1	42.00		
					21	1	21.00		
					3	1	3.00		
		1	49.00		28	2	14.00	3.72	1.26



Checklist #14 - Resale - DS0 Installation

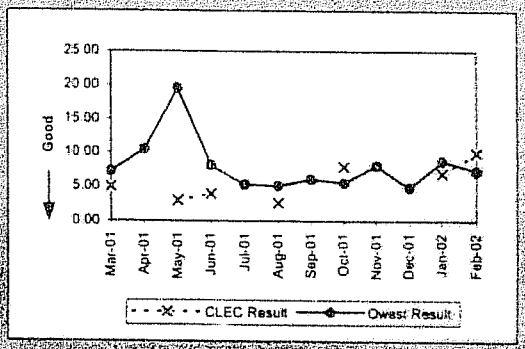
Dispatches Outside MSAs

Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
29	32	90.63%	-0.32	-1.10
9	12	75.00%		
8	10	80.00%	-0.48	-1.29
6	7	85.71%	-0.51	-1.31
5	5	100.00%		
8	8	100.00%	N/A	N/A
19	19	100.00%		
8	8	100.00%	N/A	N/A
11	11	100.00%		
6	6	100.00%		
6	6	100.00%	N/A	-0.04
4	5	80.00%		



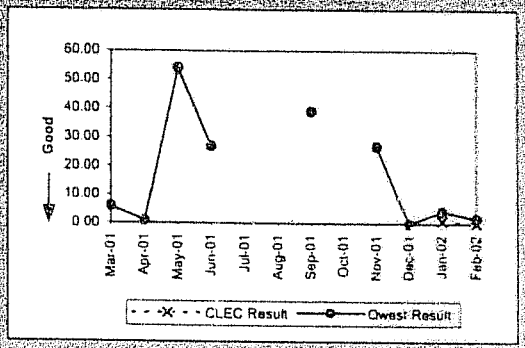
Average Days) (OP-4B) -- Dispatches Outside MSAs

Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
233	32	7.28	-0.38	-1.23
126	12	10.50		
196	10	19.60	-0.43	-1.26
57	7	8.14	-0.49	-1.29
32	6	5.33		
41	8	5.12	-2.04	-2.42
141	23	6.13		
56	10	5.60	1.26	-0.23
98	12	8.17		
44	9	4.89		
97	11	8.82	-0.25	-1.15
59	8	7.38	1.19	-0.28



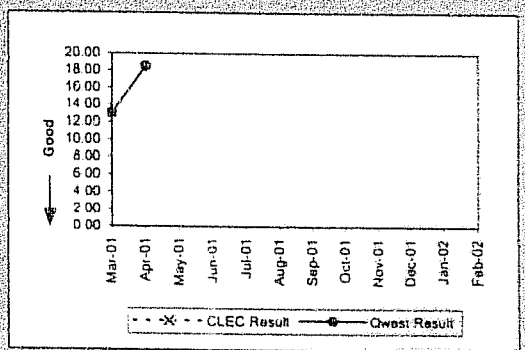
Average Days) (OP-6A-2) -- Dispatches Outside MSAs

Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
12	2	6.00		
1	1	1.00		
108	2	54.00		
27	1	27.00		
39	1	39.00		
27	1	27.00		
0	0	0.00		
22	5	4.40	-0.32	-1.19
7	4	1.75	-0.45	-1.27



Average Days) (OP-6B-2) -- Dispatches Outside MSAs

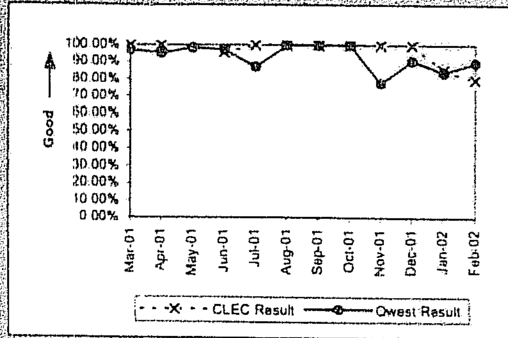
Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
13	1	13.00		
37	2	18.50		



Checklist #14 - Resale - DS0 Installation

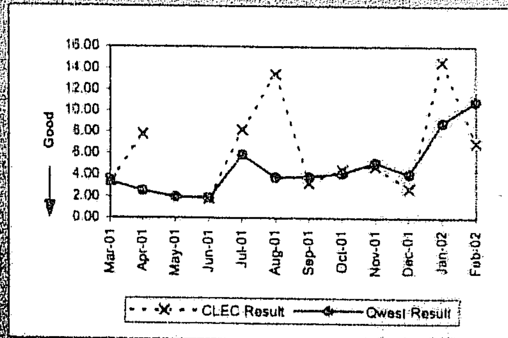
[illegible] (OP-3) – No Dispatches

[illegible]	[illegible]	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	103	106	97.17%	-0.24	-1.15
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	99	104	95.19%	-0.54	-1.33
[illegible]					187	190	98.42%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	70	72	97.22%	0.28	-0.83
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	34	39	87.18%	-0.73	-1.44
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	41	41	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	13	13	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	16	16	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	7	9	77.78%	-1.08	-1.64
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	20	22	90.91%	-1.16	-1.71
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	21	25	84.00%	-0.11	-1.07
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	17	19	89.47%	0.45	-0.73



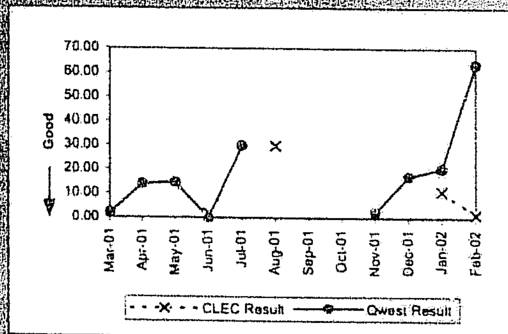
[illegible] (Average Days) (OP-4C) – No Dispatches

[illegible]	[illegible]	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	360	106	3.40	1.35	-0.18
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	269	104	2.59	1.23	-0.25
[illegible]					213	120	1.98		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	134	71	1.89	-0.03	-1.02
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	155	33	5.91	0.35	-0.79
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	171	45	3.80	2.88	0.75
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	54	14	3.86	-0.83	-1.5
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	50	12	4.17	0.35	-0.79
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	31	6	5.17	-0.22	-1.13
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	94	23	4.09	-0.88	-1.53
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	231	26	8.88	0.59	-0.64
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	174	16	10.88	-0.48	-1.29



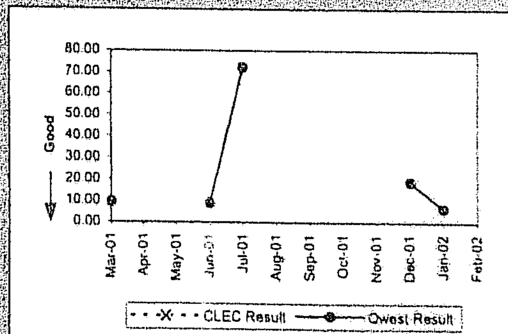
[illegible] (Average Days) (OP-6A-3) – No Dispatches

[illegible]	[illegible]	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]					2	1	2.00		
[illegible]					70	5	14.00		
[illegible]					44	3	14.67		
[illegible]	[illegible]	[illegible]	[illegible]		0	1	0.00		
[illegible]					60	2	30.00		
[illegible]	[illegible]	[illegible]	[illegible]						
[illegible]									
[illegible]									
[illegible]					9	4	2.25		
[illegible]					69	4	17.25		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	123	6	20.50	-0.51	-1.31
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	191	3	63.67	-2.22	-2.35



[illegible] (Average Days) (OP-6B-3) – No Dispatches

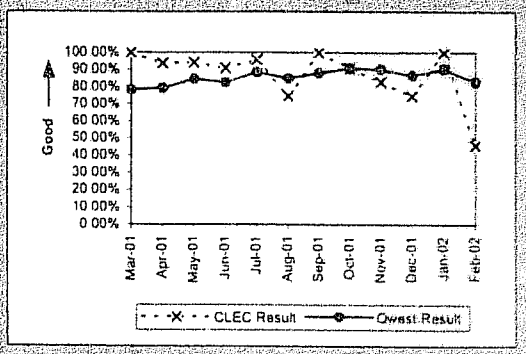
[illegible]	[illegible]	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]					19	2	9.50		
[illegible]									
[illegible]									
[illegible]					9	1	9.00		
[illegible]					362	5	72.40		
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]					19	1	19.00		
[illegible]					13	2	6.50		
[illegible]									



Checklist #14 - Resale - DS0 Installation

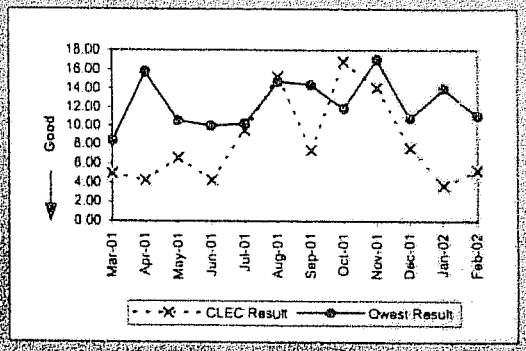
Percent Completions Met (Percent) (OP-3D)– Interval Zone One

					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
				0.00%	117	149	78.52%	-1.52	-1.93
				23.97%	108	136	79.41%	-2.15	-2.31
				23.53%	133	157	84.71%	-1.02	-1.62
				28.23%	90	109	82.57%	-0.94	-1.57
				19.98%	70	79	88.61%	-0.98	-1.59
				43.30%	142	167	85.03%	0.73	-0.55
				0.00%	75	85	88.24%	-0.71	-1.43
				28.23%	140	154	90.91%	0	-1
				37.27%	84	93	90.32%	0.51	-0.69
				43.50%	80	92	86.96%	0.87	-0.47
				0.00%	122	135	90.37%	-0.72	-1.44
				49.83%	108	130	83.08%	3.74	1.27



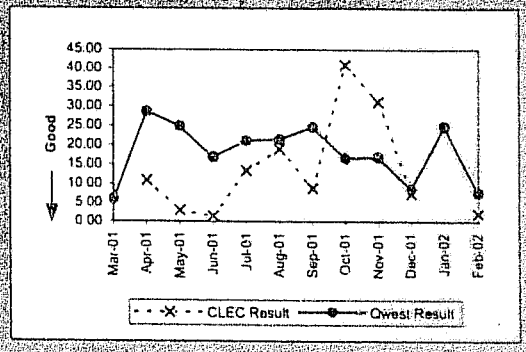
Average Delay (Average Days) (OP-4D)– Interval Zone One

					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
				0.02	1160	138	8.41	-0.87	-1.53
				4.04	2033	129	15.76	-1.84	-2.12
				2.96	1605	152	10.56	-1.02	-1.62
				1.78	1068	107	9.98	-2.39	-2.45
				4.81	1270	124	10.24	-0.23	-1.14
				14.35	3533	240	14.73	1.22	-0.26
				4.88	1755	122	14.39	-0.89	-1.42
				24.05	2166	182	11.90	1.51	-0.08
				15.83	2472	145	17.08	-0.34	-1.21
				4.46	1198	111	10.79	-0.69	-1.42
				2.23	2074	148	14.01	-0.52	-1.31
				3.05	1727	156	11.07	-2.27	-2.38



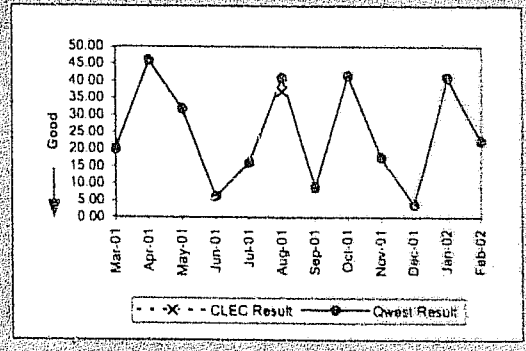
Average Delay for Facility Missions (Average Days) (OP-6A-4)– Interval Zone One

					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					108	18	6.00		
				0.00	517	18	28.72	-0.43	-1.26
					348	14	24.86	-0.89	-1.54
				0.71	220	13	16.92	-1.35	-1.82
				10.61	520	25	21.16	-0.36	-1.22
				19.70	1184	55	21.53	-0.14	-1.08
					816	33	24.73	-0.45	-1.27
				34.66	785	47	16.70	1.63	-0.01
				26.66	1102	65	16.95	1.51	-0.08
				4.28	463	53	8.74	-0.13	-1.08
					1344	54	24.89		
				0.80	470	61	7.70	-2	-2.22



Average Delay for Facility Missions (Average Days) (OP-6B-4)– Interval Zone One

					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					283	14	20.21		
					460	10	46.00		
					318	10	31.80		
					37	6	6.17		
					81	5	16.20		
				32.00	410	10	41.00	0.05	-1.03
					35	4	8.75		
					250	6	41.67		
					88	5	17.60		
					15	4	3.75		
					328	8	41.00		
					90	4	22.50		



CONTINUATION

[11]

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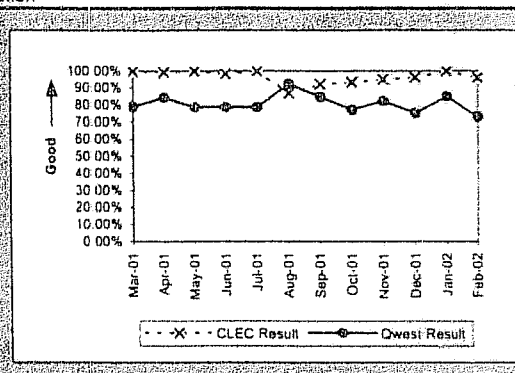
Checklist #14 - Resale - DS0 Installation

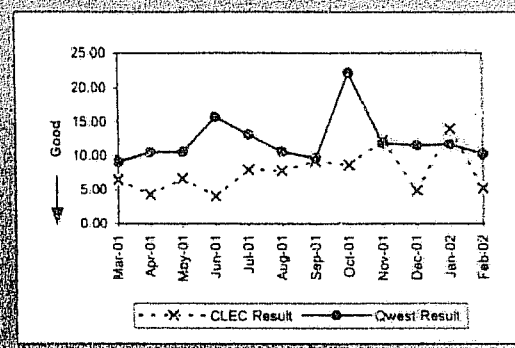
[illegible] (OP-3E) -- Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	149	189	78.84%	-2.3	-2.4
[illegible]	[illegible]	[illegible]	[illegible]	174	206	84.47%	-4.31	-3.62
[illegible]	[illegible]	[illegible]	[illegible]	122	155	78.71%	-2.84	-2.73
[illegible]	[illegible]	[illegible]	[illegible]	89	113	78.76%	-3.04	-2.85
[illegible]	[illegible]	[illegible]	[illegible]	85	108	78.70%	-2.45	-2.49
[illegible]	[illegible]	[illegible]	[illegible]	161	174	92.53%	0.98	-0.41
[illegible]	[illegible]	[illegible]	[illegible]	94	111	84.68%	-0.72	-1.44
[illegible]	[illegible]	[illegible]	[illegible]	129	167	77.25%	-1.99	-2.21
[illegible]	[illegible]	[illegible]	[illegible]	103	125	82.40%	-1.43	-1.87
[illegible]	[illegible]	[illegible]	[illegible]	79	105	75.24%	-2.31	-2.4
[illegible]	[illegible]	[illegible]	[illegible]	141	166	84.94%	-1.61	-1.98
[illegible]	[illegible]	[illegible]	[illegible]	91	125	72.80%	-2.43	-2.48



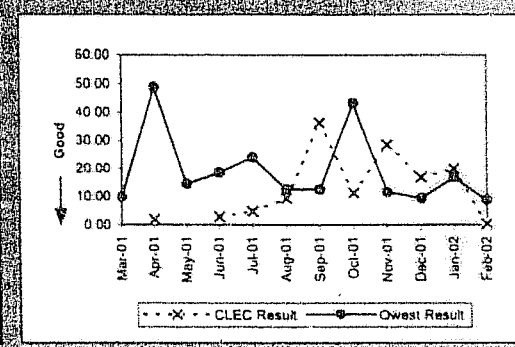
[illegible] (OP-4E) -- Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	1656	182	9.09	-1.68	-2.02
[illegible]	[illegible]	[illegible]	[illegible]	2086	198	10.54	-3.67	-3.23
[illegible]	[illegible]	[illegible]	[illegible]	1639	152	10.65	-1.5	-1.91
[illegible]	[illegible]	[illegible]	[illegible]	1745	111	15.72	-1.33	-1.81
[illegible]	[illegible]	[illegible]	[illegible]	1845	140	13.18	-1.99	-2.21
[illegible]	[illegible]	[illegible]	[illegible]	2368	223	10.62	-1.04	-1.64
[illegible]	[illegible]	[illegible]	[illegible]	1507	156	9.66	-0.15	-1.09
[illegible]	[illegible]	[illegible]	[illegible]	4473	201	22.27	-2.08	-2.25
[illegible]	[illegible]	[illegible]	[illegible]	1860	156	11.92	1.02	-0.38
[illegible]	[illegible]	[illegible]	[illegible]	1467	127	11.55	-2	-2.22
[illegible]	[illegible]	[illegible]	[illegible]	2329	199	11.70	1.19	-0.28
[illegible]	[illegible]	[illegible]	[illegible]	1453	141	10.30	-1.69	-2.03



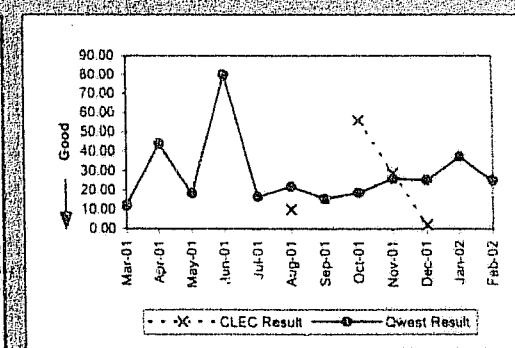
[illegible] (OP-6A-5) -- Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	330	34	9.68		
[illegible]	[illegible]	[illegible]	[illegible]	980	20	49.00	-0.42	-1.25
[illegible]	[illegible]	[illegible]	[illegible]	319	22	14.50		
[illegible]	[illegible]	[illegible]	[illegible]	280	15	18.67	-0.84	-1.51
[illegible]	[illegible]	[illegible]	[illegible]	868	36	24.11	-3.24	-2.97
[illegible]	[illegible]	[illegible]	[illegible]	479	38	12.53	-0.37	-1.23
[illegible]	[illegible]	[illegible]	[illegible]	377	30	12.57	1.54	-0.06
[illegible]	[illegible]	[illegible]	[illegible]	2986	69	43.42	-1.23	-1.75
[illegible]	[illegible]	[illegible]	[illegible]	510	44	11.59	1.46	-0.1
[illegible]	[illegible]	[illegible]	[illegible]	538	57	9.44	1.4	-0.15
[illegible]	[illegible]	[illegible]	[illegible]	1187	69	16.91	0.93	-0.43
[illegible]	[illegible]	[illegible]	[illegible]	547	62	8.82	-1.02	-1.62



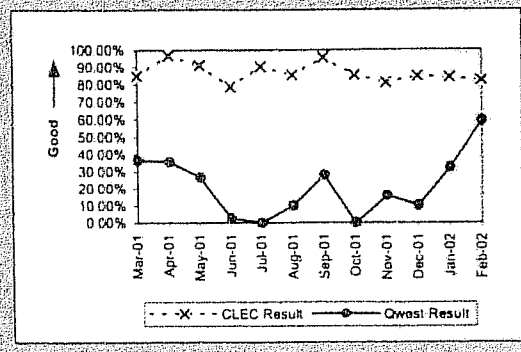
[illegible] (OP-6B-5) -- Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	74	6	12.33		
[illegible]	[illegible]	[illegible]	[illegible]	528	12	44.00		
[illegible]	[illegible]	[illegible]	[illegible]	204	11	18.55		
[illegible]	[illegible]	[illegible]	[illegible]	720	9	80.00		
[illegible]	[illegible]	[illegible]	[illegible]	116	7	16.57		
[illegible]	[illegible]	[illegible]	[illegible]	131	6	21.83	-0.47	-1.28
[illegible]	[illegible]	[illegible]	[illegible]	154	10	15.40		
[illegible]	[illegible]	[illegible]	[illegible]	243	13	18.69	1.35	-0.18
[illegible]	[illegible]	[illegible]	[illegible]	312	12	26.00	1.02	-0.39
[illegible]	[illegible]	[illegible]	[illegible]	76	3	25.33	-0.94	-1.57
[illegible]	[illegible]	[illegible]	[illegible]	263	7	37.57		
[illegible]	[illegible]	[illegible]	[illegible]	25	1	25.00		

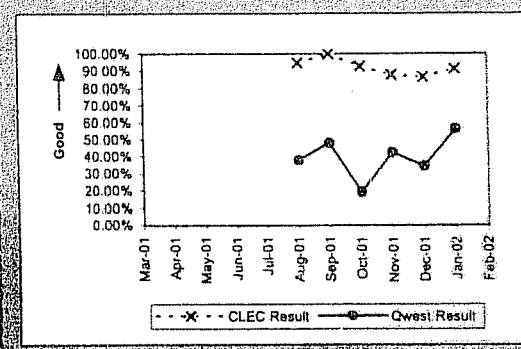


Checklist #14 - Resale - DS0 Installation

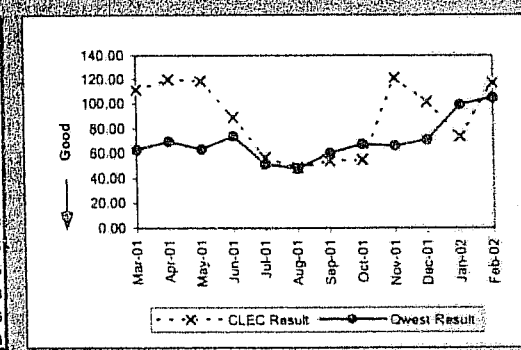
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	36.67%	56.54%	242	660	36.67%	-6.28	-4.82
[illegible]	[illegible]	[illegible]	35.73%	55.89%	258	722	35.73%	-14.93	-10.08
[illegible]	[illegible]	[illegible]	26.74%	38.14%	194	668	26.74%	-17.16	-11.43
[illegible]	[illegible]	[illegible]	2.59%	29.38%	14	579	2.59%	-42.05	-26.57
[illegible]	[illegible]	[illegible]	0.00%	34.11%	0	433	0.00%	N/A	
[illegible]	[illegible]	[illegible]	10.02%	34.99%	47	469	10.02%	-20.5	-13.46
[illegible]	[illegible]	[illegible]	28.05%	59.98%	131	467	28.05%	-9.95	-7.05
[illegible]	[illegible]	[illegible]	0.00%	18.28%	0	433	0.00%	N/A	
[illegible]	[illegible]	[illegible]	15.83%	39.20%	69	436	15.83%	-12.78	-8.77
[illegible]	[illegible]	[illegible]	10.06%	36.85%	35	348	10.06%	-17.64	-11.72
[illegible]	[illegible]	[illegible]	32.42%	38.46%	130	401	32.42%	-7.82	-5.75
[illegible]	[illegible]	[illegible]	59.14%	38.12%	249	421	59.14%	-3.18	-2.94



[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	94.81%	52.19%	178	469	37.95%	-9.53	-6.79
[illegible]	[illegible]	[illegible]	100.00%	0.00%	225	467	48.10%	-6.84	-5.16
[illegible]	[illegible]	[illegible]	19.17%	25.97%	83	433	19.17%	-13.05	-8.94
[illegible]	[illegible]	[illegible]	42.43%	32.58%	185	436	42.43%	-6.59	-5
[illegible]	[illegible]	[illegible]	34.48%	34.24%	120	348	34.48%	-7.76	-5.72
[illegible]	[illegible]	[illegible]	58.36%	28.29%	226	401	58.36%	-4.97	-4.02

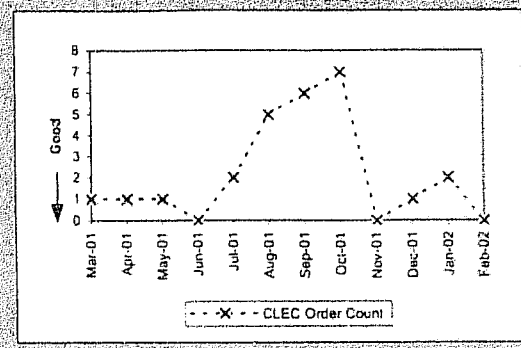


[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	133.31	155.19	9787	155	63.14	2.23	0.35
[illegible]	[illegible]	[illegible]	119.86	137.37	12194	175	69.68	1.9	0.15
[illegible]	[illegible]	[illegible]	118.87	155.75	11656	184	63.38	2.17	0.32
[illegible]	[illegible]	[illegible]	88.39	148.51	11520	156	73.85	1.85	0.13
[illegible]	[illegible]	[illegible]	54.78	120.09	7022	137	51.26	1.51	-0.08
[illegible]	[illegible]	[illegible]	44.64	103.42	9375	195	47.82	1.45	-0.12
[illegible]	[illegible]	[illegible]	34.29	106.71	10134	168	60.32	-0.31	-1.19
[illegible]	[illegible]	[illegible]	65.14	113.49	10683	158	67.61	-0.57	-1.35
[illegible]	[illegible]	[illegible]	121.40	192.79	12078	183	66.01	1.9	0.15
[illegible]	[illegible]	[illegible]	101.43	171.38	12887	178	71.11	1.77	0.08
[illegible]	[illegible]	[illegible]	31.00	149.05	17574	177	99.29	-0.92	-1.56
[illegible]	[illegible]	[illegible]	117.25	179.22	15423	185	104.00	1.87	0.13



Checklist #14 - Resale - DS0 Installation

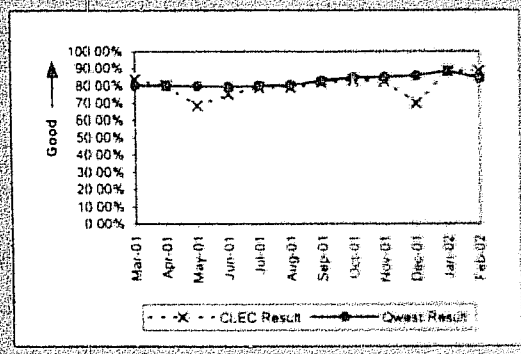
	CLEC Order Count
	1
	1
	1
	0
	2
	5
	6
	7
	0
	1
	2
	0



Checklist #14 - Resale - DS0 Repair

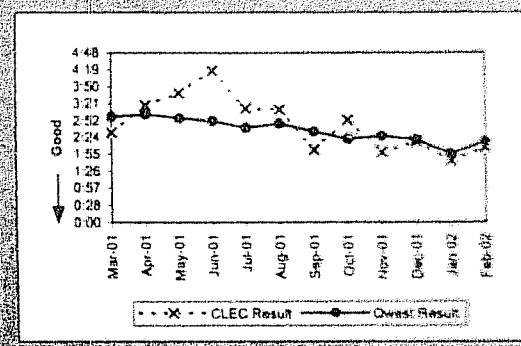
% Troubles Cleared within 4 Hours (Percent) (MR-5A)-- Interval Zone One

Date	CLEC Num	CLEC Dem	CLEC Resu	Std Dev	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	56	83.93%	36.73%	3264	4056	80.47%	-0.65	-1.39
[illegible]	[illegible]	41	80.49%	39.63%	3152	3922	80.37%	-0.02	-1.01
[illegible]	[illegible]	51	68.63%	46.40%	3318	4154	79.90%	1.9	0.16
[illegible]	[illegible]	57	75.44%	43.08%	3433	4312	79.62%	0.78	-0.52
[illegible]	[illegible]	62	79.03%	40.71%	3185	3972	80.19%	0.25	-0.85
[illegible]	[illegible]	53	79.25%	40.56%	3441	4278	80.43%	0.24	-0.85
[illegible]	[illegible]	28	82.14%	38.30%	2606	3142	82.94%	0.15	-0.91
[illegible]	[illegible]	36	83.33%	37.27%	3313	3913	84.67%	0.26	-0.84
[illegible]	[illegible]	35	82.86%	37.69%	2646	3114	84.97%	0.38	-0.77
[illegible]	[illegible]	10	70.00%	45.83%	2467	2872	85.90%	1.3	-0.21
[illegible]	[illegible]	26	88.46%	31.95%	2592	2929	88.49%	0.07	-0.96
[illegible]	[illegible]	18	88.89%	31.43%	2238	2649	84.48%	-0.51	-1.31



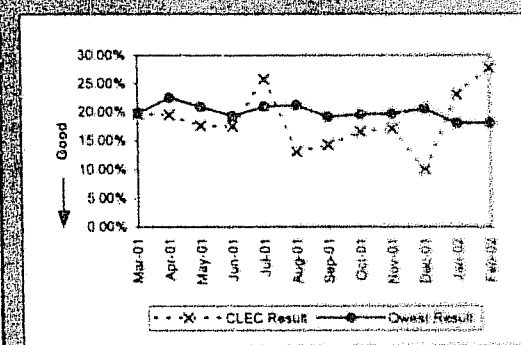
Mean Time to Restore (Hours:Minutes) (MR-6D)-- Interval Zone One

Date	CLEC Num	CLEC Dem	CLEC Resu	Std Dev	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	56	2:33	4:33	12135:41	4056	3:00	-0.47	-1.29
[illegible]	[illegible]	41	3:19	6:07	12042:21	3922	3:04	2.05	0.25
[illegible]	[illegible]	51	3:40	4:07	12233:51	4154	2:57	2.12	0.29
[illegible]	[illegible]	57	4:18	8:36	12351:52	4312	2:52	1.9	0.15
[illegible]	[illegible]	62	3:14	6:18	10675:37	3972	2:41	2.03	0.24
[illegible]	[illegible]	53	3:12	4:40	11943:53	4278	2:48	1.88	0.14
[illegible]	[illegible]	28	2:03	2:09	8076:03	3142	2:34	-0.6	-1.36
[illegible]	[illegible]	36	2:54	5:02	9184:48	3913	2:21	2.01	0.22
[illegible]	[illegible]	35	1:59	2:05	7576:05	3114	2:26	-0.55	-1.33
[illegible]	[illegible]	10	2:17	1:53	6724:41	2872	2:20	-0.04	-1.02
[illegible]	[illegible]	26	1:44	2:13	5680:47	2929	1:56	-0.32	-1.19
[illegible]	[illegible]	18	2:07	2:31	5993:30	2649	2:16	-0.14	-1.09



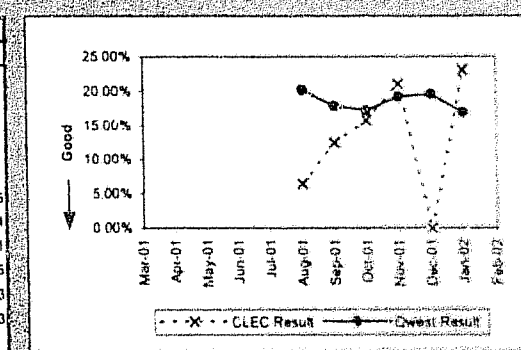
Repair Repeat Report Rate (Percent) (MR-7D)-- Interval Zone One

Date	CLEC Num	CLEC Dem	CLEC Resu	Std Dev	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	11	56	19.64%	39.73%	802	4056	19.77%	-0.02	-1.01
[illegible]	8	41	19.51%	39.63%	883	3922	22.51%	-0.46	-1.28
[illegible]	9	51	17.65%	38.12%	869	4154	20.92%	-0.57	-1.35
[illegible]	10	57	17.54%	38.03%	833	4312	19.32%	-0.34	-1.2
[illegible]	16	62	25.81%	43.76%	833	3972	20.97%	0.93	-0.44
[illegible]	7	53	13.21%	33.86%	906	4278	21.18%	-1.41	-1.86
[illegible]	4	28	14.29%	34.99%	602	3142	19.16%	-0.65	-1.4
[illegible]	6	36	16.67%	37.27%	765	3913	19.55%	-0.43	-1.26
[illegible]	6	35	17.14%	37.69%	613	3114	19.69%	-0.38	-1.23
[illegible]	1	10	10.00%	30.00%	591	2872	20.58%	-0.83	-1.5
[illegible]	6	26	23.08%	42.13%	528	2929	18.03%	0.68	-0.59
[illegible]	5	18	27.78%	44.79%	479	2649	18.08%	1.03	-0.37



Repair Repeat Report Rate (Percent) (MR-7D*)-- Interval Zone One

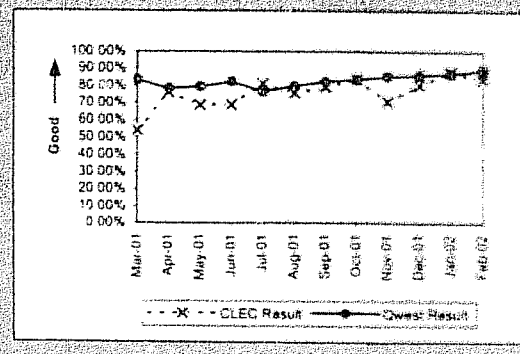
Date	CLEC Num	CLEC Dem	CLEC Resu	Std Dev	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]	2	31	6.45%	24.57%	604	2989	20.21%	-1.9	-2.15
[illegible]	2	16	12.50%	33.07%	372	2081	17.88%	-0.56	-1.34
[illegible]	3	19	15.79%	36.46%	447	2598	17.21%	-0.16	-1.1
[illegible]	4	19	21.05%	40.77%	395	2051	19.26%	0.24	-0.86
[illegible]	0	6	0.00%	0.00%	388	1981	19.59%	-1.21	-1.73
[illegible]	3	13	23.08%	42.13%	316	1867	16.93%	0.6	-0.63



Checklist #14 - Resale - DS0 Repair

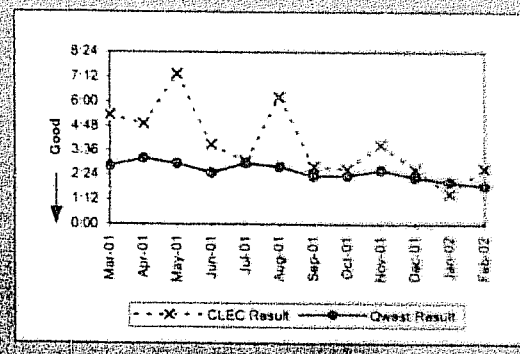
All Troubles Cleared within 4 hours (Percent) (MR-5B)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	13	24	54.17%	49.83%	2333	2795	83.47%	3.33	1.02
Apr-01	26	34	76.47%	42.42%	2477	3153	78.56%	0.32	-0.8
May-01	27	39	69.23%	46.15%	2445	3073	79.56%	1.53	-0.07
Jun-01	38	55	69.09%	46.21%	2778	3364	82.58%	2.43	0.48
Jul-01	35	43	81.40%	38.91%	2626	3422	76.74%	-0.72	-1.44
Aug-01	38	50	76.00%	42.71%	2946	3688	79.88%	0.69	-0.58
Sep-01	27	34	79.41%	40.43%	2138	2588	82.61%	0.51	-0.69
Oct-01	26	31	83.87%	36.78%	2344	2799	83.74%	-0.02	-1.01
Nov-01	22	31	70.97%	45.39%	1830	2138	85.59%	2.1	0.27
Dec-01	23	31	80.65%	39.51%	1811	2096	86.40%	0.92	-0.44
Jan-02	30	34	88.24%	32.22%	1864	2132	87.43%	-0.14	-1.09
Feb-02	16	19	84.21%	36.46%	1639	1834	89.37%	0.73	-0.56



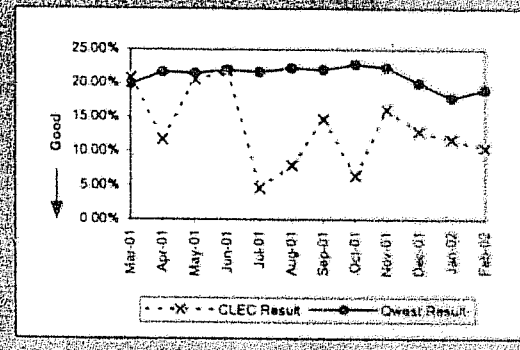
Mean Time to Restore (Hours:Minutes) (MR-6E)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	129:16	24	5:23	6:33	7952:04	2795	2:51	2	0.21
Apr-01	198:52	34	4:58	7:56	10160:36	3153	3:13	1.76	0.07
May-01	281:35	39	7:22	24:10	9075:16	3073	2:57	2.05	0.25
Jun-01	215:37	55	3:55	5:42	8414:11	3364	2:30	1.65	0.01
Jul-01	132:51	43	3:05	4:08	10205:37	3422	2:59	1.68	0.02
Aug-01	312:51	50	6:15	21:24	10261:25	3688	2:47	1.94	0.18
Sep-01	85:46	34	2:49	3:48	6018:50	2588	2:20	1.61	-0.02
Oct-01	83:22	31	2:41	3:59	6647:31	2799	2:22	1.76	0.07
Nov-01	120:42	31	3:54	4:46	5587:40	2138	2:37	1.51	-0.08
Dec-01	85:56	31	2:40	3:59	4784:59	2096	2:17	1.59	-0.03
Jan-02	51:03	34	1:30	1:50	4326:55	2132	2:02	-0.68	-1.42
Feb-02	51:35	19	2:43	4:03	3411:19	1834	1:52	1.77	0.08



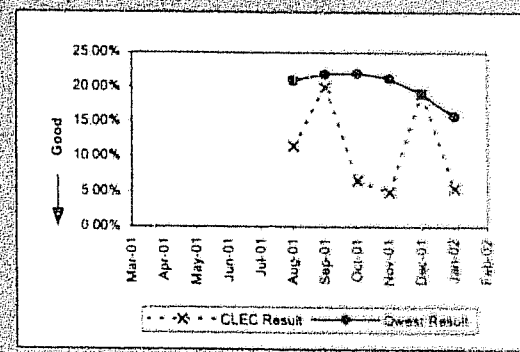
Repair Repeat Report Rate (Percent) (MR-7E)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	5	24	20.83%	40.61%	554	2795	19.82%	0.16	-0.9
Apr-01	4	34	11.76%	32.22%	683	3153	21.66%	-1.39	-1.85
May-01	8	39	20.51%	40.38%	661	3073	21.51%	-0.15	-1.09
Jun-01	12	55	21.82%	41.30%	740	3364	22.00%	-0.03	-1.02
Jul-01	2	43	4.65%	21.06%	741	3422	21.65%	-2.69	-2.64
Aug-01	4	50	8.00%	27.13%	820	3688	22.23%	-2.4	-2.46
Sep-01	5	34	14.71%	35.42%	570	2588	22.02%	-1.02	-1.62
Oct-01	2	31	6.45%	24.57%	639	2799	22.83%	-2.16	-2.31
Nov-01	5	31	16.13%	36.78%	479	2138	22.40%	-0.83	-1.51
Dec-01	4	31	12.90%	33.52%	420	2096	20.04%	-0.99	-1.6
Jan-02	4	34	11.76%	32.22%	379	2132	17.78%	-0.91	-1.55
Feb-02	3	19	10.53%	30.69%	349	1834	19.03%	-0.94	-1.57



Repair Repeat Report Rate (Percent) (MR-7E*)-- Interval Zone Two

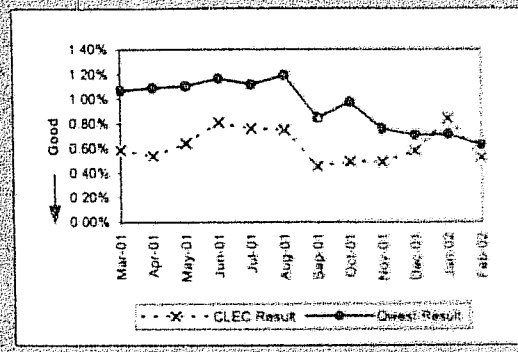
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	3	26	11.54%	31.95%	533	2542	20.97%	-1.18	-1.71
Sep-01	3	15	20.00%	40.00%	385	1763	21.84%	-0.17	-1.1
Oct-01	1	15	6.67%	24.94%	402	1828	21.99%	-1.43	-1.87
Nov-01	1	20	5.00%	21.79%	287	1349	21.28%	-1.77	-2.07
Dec-01	4	21	19.05%	39.27%	241	1265	19.05%	0	-1
Jan-02	1	18	5.56%	22.91%	208	1318	15.78%	-1.18	-1.72



Checklist #14 - Resale - DS0 Repair

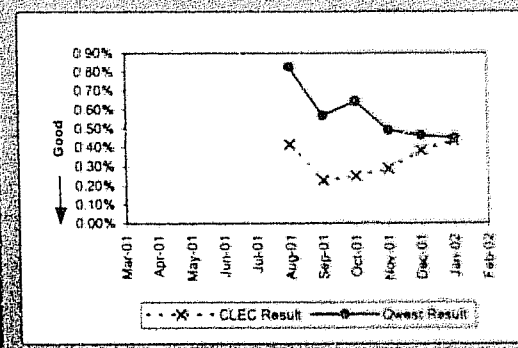
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	80	13512	0.59%	7.64%	6851	641029	1.07%	-5.4	-4.28
Apr-01	75	13844	0.54%	7.34%	7075	649502	1.09%	-6.14	-4.73
May-01	90	14024	0.64%	7.99%	7227	654098	1.10%	-5.19	-4.16
Jun-01	112	13954	0.81%	8.97%	7676	659770	1.16%	-3.82	-3.32
Jul-01	105	13738	0.76%	8.69%	7394	662275	1.12%	-3.93	-3.39
Aug-01	103	13745	0.75%	8.62%	7966	668737	1.19%	-4.73	-3.87
Sep-01	62	13652	0.45%	6.72%	5730	676023	0.85%	-4.96	-4.02
Oct-01	67	13606	0.49%	7.00%	6712	687409	0.98%	-5.69	-4.46
Nov-01	65	13465	0.49%	6.98%	5252	694524	0.76%	-3.53	-3.15
Dec-01	41	7040	0.58%	7.61%	4966	701335	0.71%	-1.26	-1.76
Jan-02	60	7115	0.84%	9.14%	5061	709091	0.71%	1.29	-0.21
Feb-02	37	7053	0.52%	7.22%	4483	714587	0.63%	-1.09	-1.66



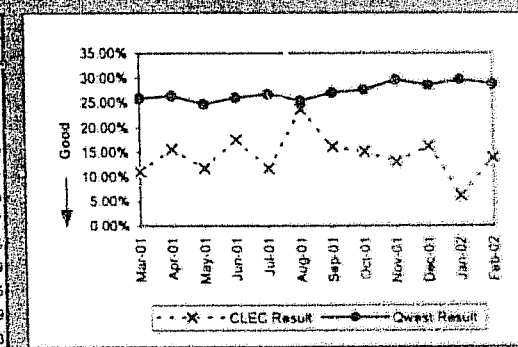
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	57	13745	0.41%	6.43%	5531	668737	0.83%	-5.28	-4.21
Sep-01	31	13652	0.23%	4.76%	3844	676023	0.57%	-5.25	-4.19
Oct-01	34	13606	0.25%	4.99%	4426	687409	0.64%	-5.69	-4.46
Nov-01	39	13465	0.29%	5.37%	3400	694524	0.49%	-3.29	-3
Dec-01	27	7040	0.38%	6.18%	3246	701335	0.46%	-0.98	-1.59
Jan-02	31	7115	0.44%	6.59%	3185	709091	0.45%	-0.17	-1.1
Feb-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)-- Interval Zone One and Two

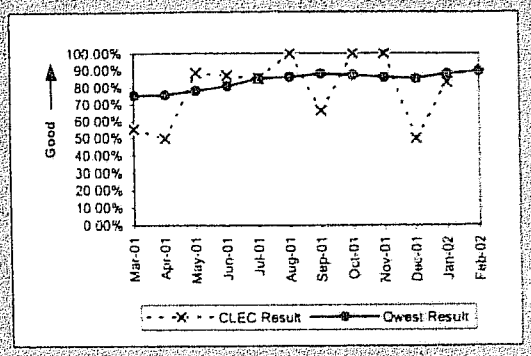
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	10	90	11.11%	31.43%	2397	9248	25.92%	-3.19	-2.94
Apr-01	14	89	15.73%	36.41%	2545	9620	26.46%	-2.28	-2.39
May-01	12	102	11.76%	32.22%	2379	9606	24.77%	-3.03	-2.84
Jun-01	24	136	17.65%	38.12%	2708	10384	26.08%	-2.22	-2.35
Jul-01	14	119	11.76%	32.22%	2708	10102	26.81%	-3.68	-3.24
Aug-01	32	135	23.70%	42.53%	2719	10685	25.45%	-0.46	-1.28
Sep-01	12	74	16.22%	36.86%	2124	7854	27.04%	-2.09	-2.27
Oct-01	12	79	15.19%	35.89%	2562	9274	27.63%	-2.46	-2.5
Nov-01	10	76	13.16%	33.80%	2214	7466	29.65%	-3.13	-2.9
Dec-01	8	49	16.33%	36.96%	1983	6951	28.53%	-1.88	-2.15
Jan-02	4	64	6.25%	24.21%	2142	7203	29.74%	-4.09	-3.49
Feb-02	6	43	13.95%	34.65%	1810	6293	28.76%	-2.14	-2.3



Checklist #14 - Resale - DS1 Installation

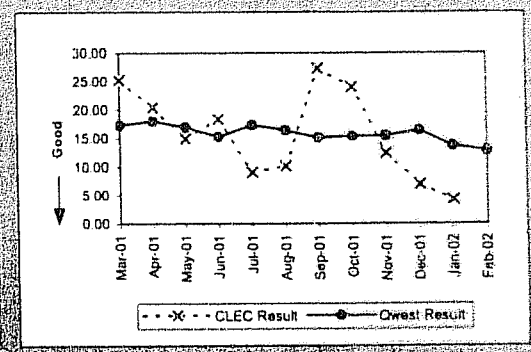
Installation Commitments Met (Percent) (OP-3D)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	9	55.56%	49.69%	2883	3815	75.57%	1.29	-0.22
[illegible]	[illegible]	1	50.00%	50.00%	2765	3649	75.77%	1.05	-0.36
[illegible]	[illegible]	9	88.89%	31.43%	2269	2901	78.21%	-0.77	-1.47
[illegible]	[illegible]	8	87.50%	33.07%	2591	3195	81.10%	-0.46	-1.28
[illegible]	[illegible]	7	85.71%	34.99%	2516	2945	85.43%	-0.02	-1.01
[illegible]	[illegible]	8	100.00%	0.00%	2963	3432	86.33%	-0.89	-1.54
[illegible]	[illegible]	3	66.67%	47.14%	2862	3251	88.03%	0.92	-0.44
[illegible]	[illegible]	2	100.00%	0.00%	3120	3571	87.37%	-0.54	-1.33
[illegible]	[illegible]	1	100.00%	0.00%	2809	3258	86.22%	-0.4	-1.24
[illegible]	[illegible]	1	50.00%	50.00%	2612	3054	85.53%	1.06	-0.36
[illegible]	[illegible]	6	83.33%	37.27%	3414	3864	88.35%	0.42	-0.75
					3259	3635	89.66%		



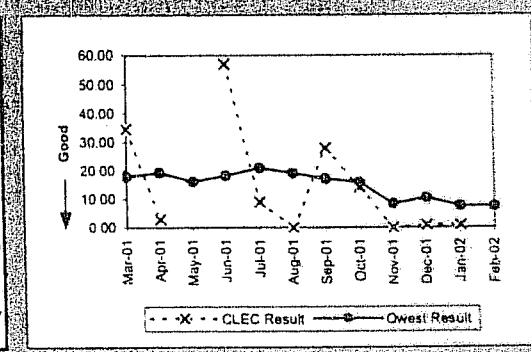
Installation Interval (Average Days) (OP-4D)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	9	23.33	26.82	65606	3783	17.34	2.29	0.39
[illegible]	[illegible]	4	20.50	17.52	65405	3627	18.03	2.2	0.34
[illegible]	[illegible]	9	15.00	30.20	48583	2862	16.98	-0.38	-1.23
[illegible]	[illegible]	8	16.38	23.69	48632	3173	15.33	2.07	0.26
[illegible]	[illegible]	7	9.14	8.43	73506	4244	17.32	-1.25	-1.76
[illegible]	[illegible]	7	10.29	6.87	76695	4664	16.44	-0.99	-1.6
[illegible]	[illegible]	5	27.40	18.77	66905	4418	15.14	2.58	0.57
[illegible]	[illegible]	8	24.12	17.39	79727	5160	15.45	2.26	0.37
[illegible]	[illegible]	2	12.50	2.12	68218	4413	15.46	-0.29	-1.18
[illegible]	[illegible]	1	1.00		63495	3865	16.43	-0.53	-1.32
[illegible]	[illegible]	6	4.33	3.14	64397	4698	13.71	-1.9	-2.15
					56294	4381	12.85		



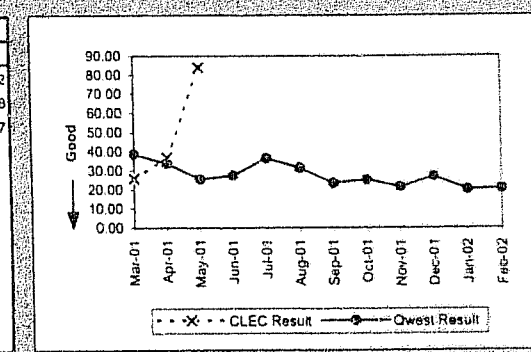
Delayed Days for New Facility Reasons (Average Days) (OP-6A-4)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	3	34.67	23.09	11724	656	17.87	2.12	0.29
[illegible]	[illegible]	1	3.00		12579	648	19.41	-0.75	-1.46
					6831	423	16.15		
[illegible]	[illegible]	1	57.00		7780	425	18.32	2.29	0.39
[illegible]	[illegible]	3	9.00	3.46	17222	821	20.98	-0.98	-1.59
[illegible]	[illegible]	1	0.00		15908	834	19.07	-0.78	-1.48
[illegible]	[illegible]	2	28.00	11.31	12179	711	17.13	2.1	0.27
[illegible]	[illegible]	3	14.12	14.99	14313	896	15.97	-0.25	-1.15
[illegible]	[illegible]	1	0.00		13363	1598	8.36	-0.5	-1.31
[illegible]	[illegible]	1	1.00		14060	1337	10.52	-0.35	-1.21
[illegible]	[illegible]	1	1.00		9748	1268	7.69	-0.45	-1.27
					8733	1155	7.56		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4)-- Interval Zone One

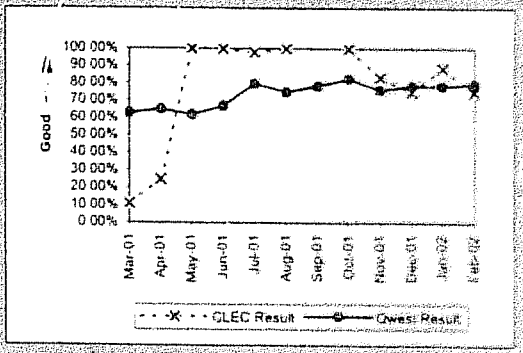
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	1	28.00		10664	276	38.64	-0.36	-1.22
[illegible]	[illegible]	1	37.00		7975	236	33.79	1.18	-0.28
[illegible]	[illegible]	1	54.00		5335	209	25.53	2.1	0.27
					4929	179	27.54		
					5108	140	36.49		
					4147	131	31.66		
					2230	95	23.47		
					2744	109	25.17		
					2965	139	21.33		
					3188	118	27.02		
					2376	118	20.14		
					700	34	20.59		



Checklist #14 - Resale - DS1 Installation

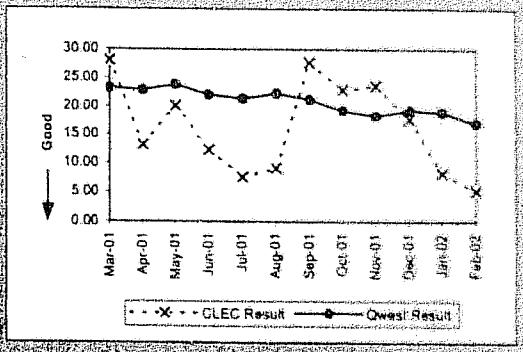
Installation Commitments Met (Percent) (OP-3E)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	5	9	11.11%	31.43%	1262	2006	62.91%	3.08	0.87
Apr-01	1	4	25.00%	43.30%	1089	1673	65.09%	1.49	-0.1
May-01	15	15	100.00%	0.00%	901	1451	62.10%	-3.01	-2.83
Jun-01	3	3	100.00%	0.00%	1215	1809	67.16%	-1.21	-1.74
Jul-01	47	48	97.92%	14.28%	1317	1651	79.77%	-3.09	-2.88
Aug-01	3	3	100.00%	0.00%	1226	1634	75.03%	-1	-1.61
Sep-01					1135	1445	78.55%		
Oct-01	1	1	100.00%	0.00%	1536	1859	82.63%	-0.46	-1.28
Nov-01	5	6	83.33%	37.27%	1517	1994	76.08%	-0.42	-1.25
Dec-01	3	4	75.00%	43.30%	1364	1742	78.30%	0.2	-0.88
Jan-02	8	9	88.89%	31.43%	1373	1751	78.41%	-0.76	-1.46
Feb-02	3	4	75.00%	43.30%	1476	1852	79.70%	0.27	-0.84



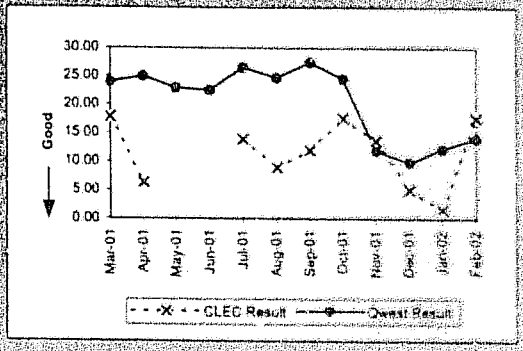
Installation Interval (Average Days) (OP-4E)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	253	9	28.11	21.40	46344	1994	23.24	2.17	0.32
Apr-01	53	4	13.25	8.18	37517	1637	22.92	-0.81	-1.49
May-01	282	14	20.14	3.48	34031	1429	23.81	-0.56	-1.34
Jun-01	37	3	12.33	9.24	39557	1791	22.09	-0.79	-1.48
Jul-01	76	10	7.60	7.20	52783	2467	21.40	-2.08	-2.26
Aug-01	64	7	9.14	6.79	56572	2537	22.30	-1.47	-1.9
Sep-01	111	4	27.75	7.23	44831	2105	21.30	2.07	0.26
Oct-01	69	3	23.00	14.00	50939	2646	19.25	2.12	0.29
Nov-01	166	7	23.71	16.64	50135	2732	18.35	1.96	0.19
Dec-01	195	11	17.73	24.19	46511	2405	19.34	-0.32	-1.19
Jan-02	116	14	8.29	5.84	44271	2340	18.92	-2.06	-2.25
Feb-02	21	4	5.25	0.96	37922	2229	17.01	-1.34	-1.82



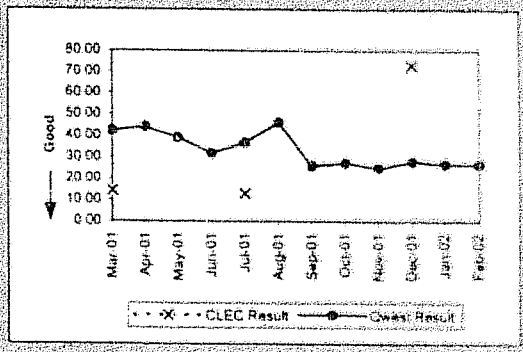
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	89	5	17.80	15.35	13334	557	23.94	-0.54	-1.33
Apr-01	19	3	6.33	4.62	11880	476	24.96	-1.13	-1.69
May-01					9271	405	22.89		
Jun-01					9733	433	22.48		
Jul-01	14	1	14.00		16376	617	26.54	-0.47	-1.29
Aug-01	18	2	9.00	0.00	17827	723	24.66	-0.81	-1.49
Sep-01	36	3	12.00	0.00	15360	560	27.43	-0.68	-1.41
Oct-01	53	3	17.67	19.14	15043	615	24.46	-0.38	-1.23
Nov-01	55	4	13.75	17.73	13683	1149	11.91	2.07	0.26
Dec-01	46	9	5.11	15.33	10127	1029	9.84	-0.72	-1.44
Jan-02	10	6	1.67	2.66	11346	928	12.23	-1.2	-1.73
Feb-02	53	3	17.67	14.47	10522	750	14.03	1.9	0.15



Delayed Days for Facility Reasons (Average Days) (OP-6B-5)-- Interval Zone Two

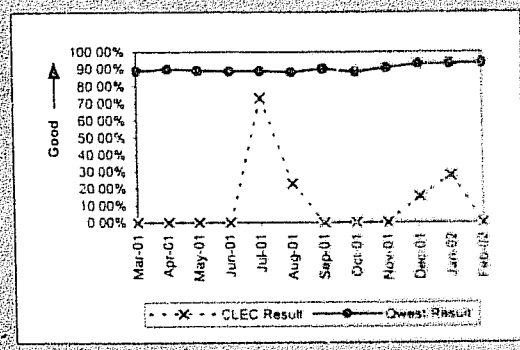
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	43	3	14.33	6.66	7918	187	42.34	-1.16	-1.71
Apr-01					4750	108	43.98		
May-01					5643	145	38.92		
Jun-01					5128	161	31.85		
Jul-01	13	1	13.00		3457	94	36.78	0.78	-1.47
Aug-01					5363	116	46.23		
Sep-01					2089	80	26.11		
Oct-01					2297	84	27.35		
Nov-01					2828	113	25.03		
Dec-01	73	1	73.00		1941	69	28.13	1.59	-0.03
Jan-02					2553	95	26.87		
Feb-02					1394	52	26.81		



Checklist #14 - Resale - DS1 Installation

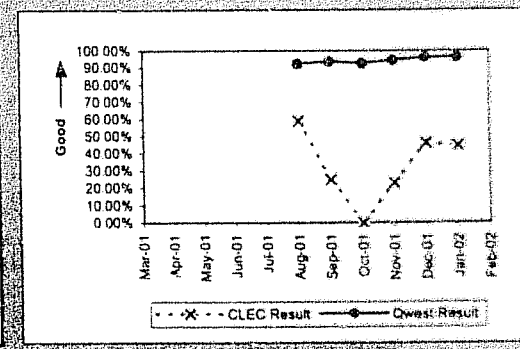
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	0	28	0.00%	0.00%	6940	7807	88.89%	7.94	3.83
[illegible]	0	20	0.00%	0.00%	7407	8230	90.00%	7.94	3.83
[illegible]	0	22	0.00%	0.00%	6257	7013	89.22%	7.94	3.83
[illegible]	0	25	0.00%	0.00%	5951	6709	88.70%	7.94	3.83
[illegible]	30	41	73.17%	44.31%	6156	6913	89.05%	2.83	0.72
[illegible]	9	39	23.08%	42.13%	6298	7139	88.22%	7.94	3.83
[illegible]	0	12	0.00%	0.00%	6394	7080	90.31%	7.21	3.38
[illegible]	0	12	0.00%	0.00%	6484	7338	88.36%	6.9	3.2
[illegible]	0	13	0.00%	0.00%	6937	7648	90.70%	7.59	3.61
[illegible]	2	13	15.38%	36.08%	6444	6927	93.03%	6.79	3.13
[illegible]	5	18	27.78%	44.79%	6401	6863	93.27%	6.97	3.24
[illegible]	0	13	0.00%	0.00%	6525	6961	93.74%	7.94	3.83



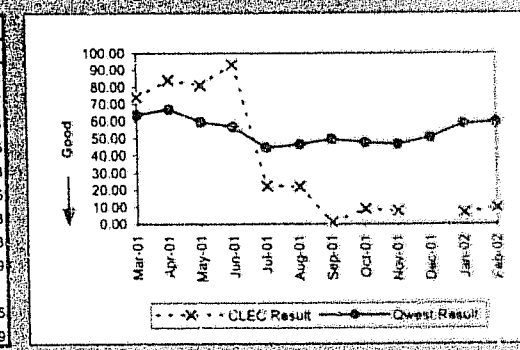
New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]	23	39	58.97%	49.19%	6596	7139	92.39%	5.75	2.5
[illegible]	3	12	25.00%	43.30%	6625	7080	93.57%	5.93	2.61
[illegible]	0	12	0.00%	0.00%	6788	7338	92.50%	7.62	3.63
[illegible]	3	13	23.08%	42.13%	7210	7648	94.27%	6.5	2.95
[illegible]	6	13	46.15%	49.85%	6640	6927	95.86%	5.15	2.13
[illegible]	8	18	44.44%	49.69%	6584	6863	95.93%	6.27	2.81



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

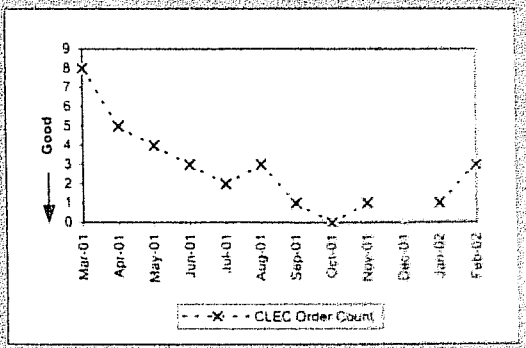
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	669	9	74.33	58.99	165598	2604	63.59	1.98	0.2
[illegible]	643	10	64.30	66.15	162165	2421	66.98	2.1	0.27
[illegible]	508	7	81.14	93.33	118949	1996	59.59	2.03	0.24
[illegible]	467	5	93.40	104.69	108968	1917	56.84	2.23	0.35
[illegible]	45	2	22.50	27.58	70450	1578	44.65	-0.46	-1.28
[illegible]	111	5	22.20	25.65	71793	1539	46.65	-0.74	-1.45
[illegible]	2	2	1.00	1.41	72189	1452	49.70	-0.88	-1.53
[illegible]	9	1	9.00		69384	1455	47.69	-0.49	-1.3
[illegible]	8	1	8.00		73319	1564	46.88	-0.48	-1.29
[illegible]					77618	1533	50.63		
[illegible]	7	1	7.00		80953	1378	58.75	-0.58	-1.35
[illegible]	30	3	10.00	14.73	75767	1271	59.61	-0.96	-1.59



Checklist #14 - Resale - DS1 Installation

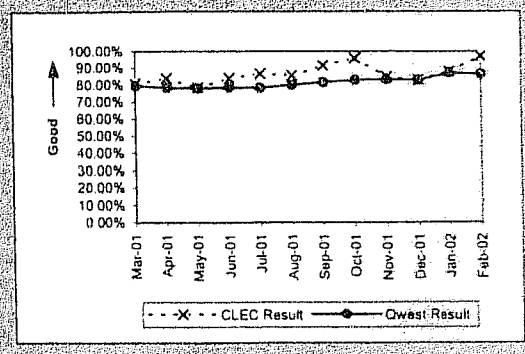
Count of Pending Orders Delayed for Facilities Reasons DS1 (OP-15B)

	CLEC Order Count
Mar-01	8
Apr-01	5
May-01	4
Jun-01	3
Jul-01	2
Aug-01	3
Sep-01	1
Oct-01	0
Nov-01	1
Dec-01	
Jan-02	1
Feb-02	3

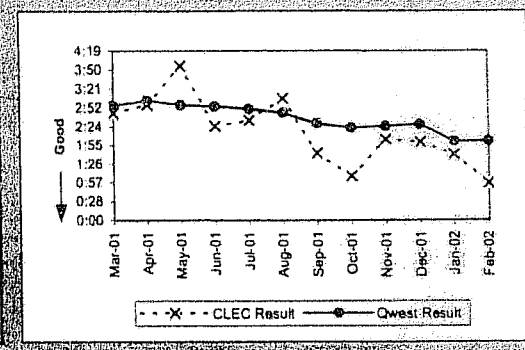


Checklist #14 - Resale - DS1 Repair

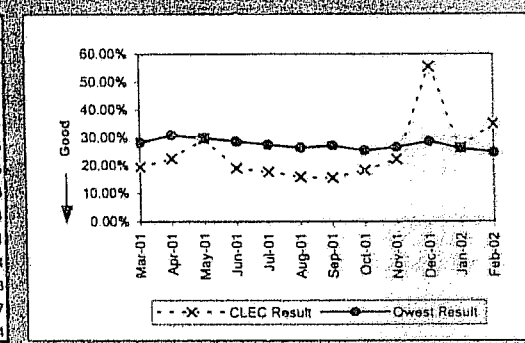
[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	3916	4947	79.77%	-0.41	-1.25
[illegible]	[illegible]	[illegible]	[illegible]	3843	4889	78.61%	-1.76	-2.07
[illegible]	[illegible]	[illegible]	[illegible]	4147	5303	78.22%	-0.17	-1.1
[illegible]	[illegible]	[illegible]	[illegible]	4215	5355	78.71%	-1.76	-2.07
[illegible]	[illegible]	[illegible]	[illegible]	3986	5078	78.53%	-2.09	-2.27
[illegible]	[illegible]	[illegible]	[illegible]	4190	5223	80.22%	-1.79	-2.09
[illegible]	[illegible]	[illegible]	[illegible]	3571	4369	81.74%	-2.49	-2.51
[illegible]	[illegible]	[illegible]	[illegible]	4063	4880	83.22%	-3.49	-3.12
[illegible]	[illegible]	[illegible]	[illegible]	3500	4189	83.55%	-0.52	-1.31
[illegible]	[illegible]	[illegible]	[illegible]	2962	3561	83.18%	-0.02	-1.01
[illegible]	[illegible]	[illegible]	[illegible]	3141	3626	87.32%	-0.16	-1.1
[illegible]	[illegible]	[illegible]	[illegible]	2971	3437	86.44%	-1.92	-2.17



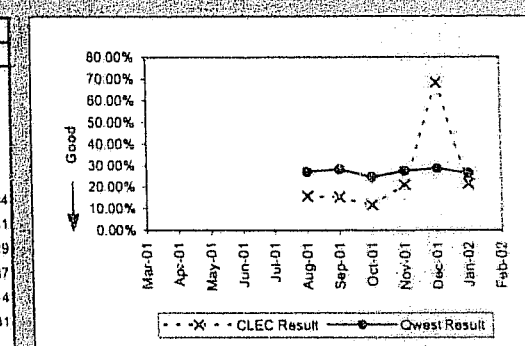
[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	14497:23	4947	2:56	-0.43	-1.26
[illegible]	[illegible]	[illegible]	[illegible]	14471:18	4889	3:04	-0.21	-1.13
[illegible]	[illegible]	[illegible]	[illegible]	15600:02	5303	2:57	2.49	0.51
[illegible]	[illegible]	[illegible]	[illegible]	15581:24	5355	2:55	-1.24	-1.75
[illegible]	[illegible]	[illegible]	[illegible]	14491:35	5078	2:51	-0.59	-1.36
[illegible]	[illegible]	[illegible]	[illegible]	14353:19	5223	2:45	0.5	-0.69
[illegible]	[illegible]	[illegible]	[illegible]	15833:00	4369	2:29	-1.95	-2.18
[illegible]	[illegible]	[illegible]	[illegible]	11612:03	4880	2:23	-3.51	-3.13
[illegible]	[illegible]	[illegible]	[illegible]	10133:22	4189	2:25	-1.16	-1.7
[illegible]	[illegible]	[illegible]	[illegible]	8779:36	3561	2:28	-0.65	-1.39
[illegible]	[illegible]	[illegible]	[illegible]	7765:14	3626	2:02	-0.62	-1.38
[illegible]	[illegible]	[illegible]	[illegible]	8974:50	3437	2:02	-2.11	-2.28



[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	1403	4947	28.36%	-2.57	-2.56
[illegible]	[illegible]	[illegible]	[illegible]	1511	4889	30.91%	-2.4	-2.46
[illegible]	[illegible]	[illegible]	[illegible]	1590	5303	29.98%	-0.05	-1.03
[illegible]	[illegible]	[illegible]	[illegible]	1538	5355	28.68%	-2.71	-2.65
[illegible]	[illegible]	[illegible]	[illegible]	1397	5078	27.51%	-2.24	-2.36
[illegible]	[illegible]	[illegible]	[illegible]	1366	5223	26.54%	-3.01	-2.83
[illegible]	[illegible]	[illegible]	[illegible]	1192	4369	27.28%	-2.54	-2.54
[illegible]	[illegible]	[illegible]	[illegible]	1243	4880	25.47%	-1.67	-2.01
[illegible]	[illegible]	[illegible]	[illegible]	1118	4189	26.69%	-1.22	-1.74
[illegible]	[illegible]	[illegible]	[illegible]	1021	3561	28.67%	3.34	1.03
[illegible]	[illegible]	[illegible]	[illegible]	1006	3626	26.29%	0.05	-0.97
[illegible]	[illegible]	[illegible]	[illegible]	851	3437	24.76%	1.41	-0.14

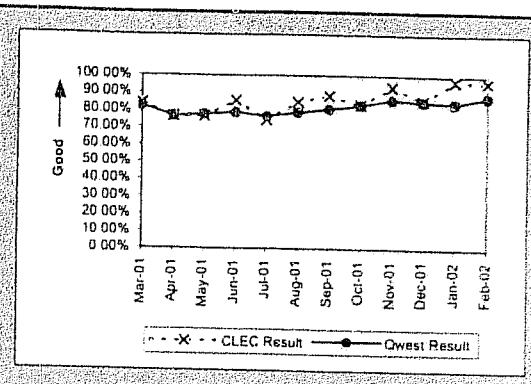


[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	935	3439	27.22%	-2.53	-2.54
[illegible]	[illegible]	[illegible]	[illegible]	813	2865	28.38%	-2.15	-2.31
[illegible]	[illegible]	[illegible]	[illegible]	787	3182	24.73%	-2.13	-2.29
[illegible]	[illegible]	[illegible]	[illegible]	739	2684	27.53%	-1.43	-1.87
[illegible]	[illegible]	[illegible]	[illegible]	651	2256	28.86%	3.51	1.14
[illegible]	[illegible]	[illegible]	[illegible]	644	2433	26.47%	-0.51	-1.31

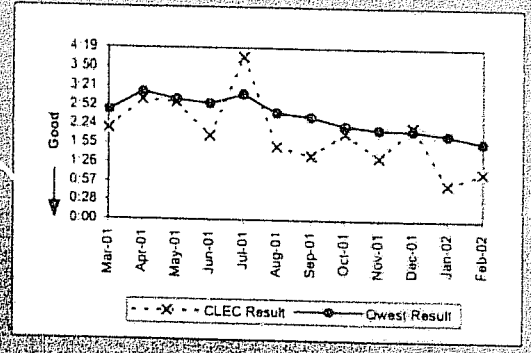


Checklist #14 - Resale - DS1 Repair

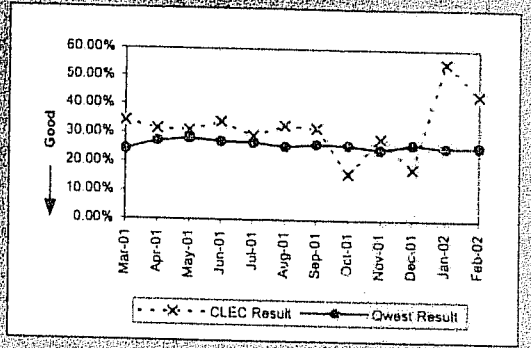
[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	1897	2249	82.57%	-0.37	-1.23
[illegible]	[illegible]	[illegible]	[illegible]	1924	2504	76.84%	0.05	-0.97
[illegible]	[illegible]	[illegible]	[illegible]	1845	2429	77.60%	0.22	-0.86
[illegible]	[illegible]	[illegible]	[illegible]	2037	2579	78.98%	-1.54	-1.93
[illegible]	[illegible]	[illegible]	[illegible]	2141	2800	76.68%	0.42	-0.74
[illegible]	[illegible]	[illegible]	[illegible]	2288	2899	78.92%	-1.46	-1.89
[illegible]	[illegible]	[illegible]	[illegible]	1946	2078	81.04%	-1.4	-1.85
[illegible]	[illegible]	[illegible]	[illegible]	1864	2240	83.21%	-0.08	-1.05
[illegible]	[illegible]	[illegible]	[illegible]	1726	1993	86.60%	-1.48	-1.9
[illegible]	[illegible]	[illegible]	[illegible]	1468	1719	85.40%	-0.13	-1.08
[illegible]	[illegible]	[illegible]	[illegible]	1461	1723	84.79%	-2.14	-2.3
[illegible]	[illegible]	[illegible]	[illegible]	1478	1668	88.13%	-1.52	-1.92



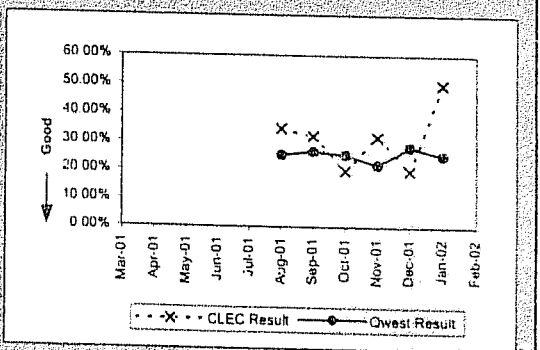
[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	6275.33	2249	2:47	-0.7	-1.42
[illegible]	[illegible]	[illegible]	[illegible]	8094.46	2504	3:14	-0.28	-1.17
[illegible]	[illegible]	[illegible]	[illegible]	7323.10	2429	3:03	-0.12	-1.08
[illegible]	[illegible]	[illegible]	[illegible]	7593.00	2579	2:57	-1.49	-.9
[illegible]	[illegible]	[illegible]	[illegible]	8024.17	2800	3:11	1.61	-0.02
[illegible]	[illegible]	[illegible]	[illegible]	7872.40	2899	2:43	-2.12	-2.29
[illegible]	[illegible]	[illegible]	[illegible]	5830.30	2078	2:37	-1.56	-1.95
[illegible]	[illegible]	[illegible]	[illegible]	5364.11	2240	2:24	-0.42	-1.26
[illegible]	[illegible]	[illegible]	[illegible]	4544.21	1993	2:18	-1.13	-1.69
[illegible]	[illegible]	[illegible]	[illegible]	3914.24	1719	2:17	1.33	-0.19
[illegible]	[illegible]	[illegible]	[illegible]	3726.54	1723	2:10	-2.38	-2.45
[illegible]	[illegible]	[illegible]	[illegible]	3313.54	1668	1:59	-1.42	-1.86



[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	549	2249	24.41%	1.89	0.15
[illegible]	[illegible]	[illegible]	[illegible]	685	2504	27.36%	0.74	-0.55
[illegible]	[illegible]	[illegible]	[illegible]	688	2429	28.32%	0.55	-0.66
[illegible]	[illegible]	[illegible]	[illegible]	703	2579	27.22%	1.38	-0.16
[illegible]	[illegible]	[illegible]	[illegible]	750	2800	26.89%	0.48	-0.71
[illegible]	[illegible]	[illegible]	[illegible]	744	2899	25.66%	1.62	-0.02
[illegible]	[illegible]	[illegible]	[illegible]	550	2078	26.47%	0.91	-0.45
[illegible]	[illegible]	[illegible]	[illegible]	587	2240	26.21%	-1.94	-2.18
[illegible]	[illegible]	[illegible]	[illegible]	493	1993	24.74%	0.62	-0.62
[illegible]	[illegible]	[illegible]	[illegible]	458	1719	26.64%	-0.89	-1.54
[illegible]	[illegible]	[illegible]	[illegible]	440	1723	25.54%	3.83	1.33
[illegible]	[illegible]	[illegible]	[illegible]	432	1668	25.90%	2.17	0.32



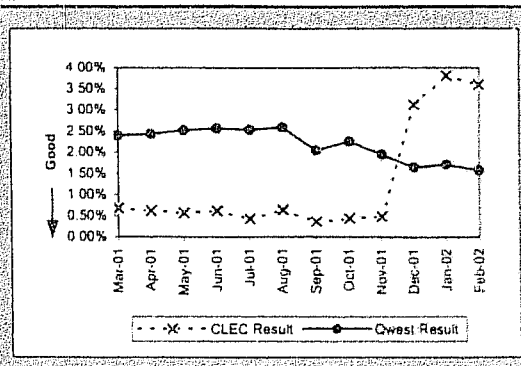
[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	481	1882	25.56%	1.41	-0.14
[illegible]	[illegible]	[illegible]	[illegible]	353	1320	26.68%	0.65	-0.6
[illegible]	[illegible]	[illegible]	[illegible]	349	1369	25.49%	-0.83	-1.51
[illegible]	[illegible]	[illegible]	[illegible]	262	1191	22.00%	1.07	-0.35
[illegible]	[illegible]	[illegible]	[illegible]	297	1049	28.31%	-0.58	-1.35
[illegible]	[illegible]	[illegible]	[illegible]	262	1033	25.36%	1.95	0.19



Checklist #14 - Resale - DS1 Repair

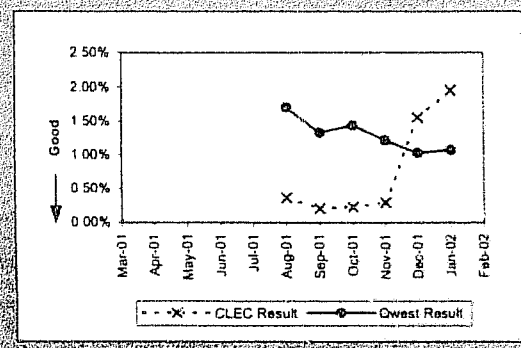
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
				5.24%	7196	300021	2.40%	-20.4	-13.4
				7.86%	7393	304257	2.43%	-21.8	-14.25
				7.55%	7732	306364	2.52%	-23.34	-15.19
				7.96%	7934	309003	2.57%	-23.32	-15.18
				6.58%	7878	310507	2.54%	-25.66	-16.6
				8.00%	8122	312764	2.60%	-23.34	-15.19
				6.02%	6447	314738	2.05%	-22.65	-14.77
				6.61%	7120	315764	2.25%	-23.49	-15.28
				7.60%	6182	318019	1.94%	-20.39	-13.39
				17.38%	5280	320210	1.65%	4.97	2.02
				19.13%	5549	322799	1.72%	8.96	3.23
				18.64%	5105	322988	1.58%	7.08	3.3



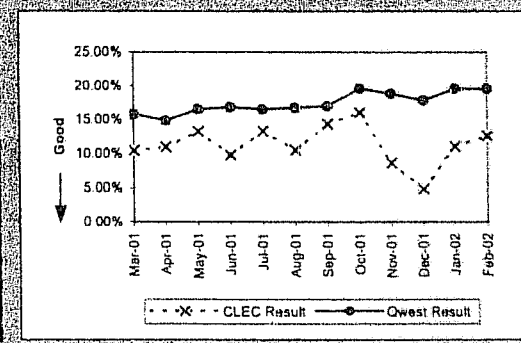
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
				6.05%	5317	312764	1.70%	-19.6	-12.91
				4.58%	4188	314738	1.33%	-18.62	-12.32
				4.79%	4551	315764	1.44%	-19.51	-12.86
				5.43%	3875	318019	1.22%	-16.31	-10.92
				12.40%	3305	320210	1.03%	2.25	0.37
				13.85%	3466	322799	1.07%	3.71	1.26



Customer Trouble Report Rate Excluding Trouble Reports (Percent) (MR-12)-- Interval Zone One and Two

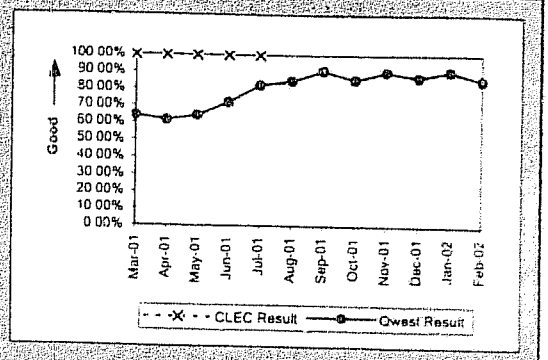
					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
				30.89%	1352	8548	15.82%	-2.41	-2.46
				31.33%	1289	8632	14.85%	-1.74	-2.06
				33.97%	1530	9262	16.52%	-1.38	-1.84
				29.78%	1608	9540	16.83%	-3.12	-2.89
				33.09%	1560	9438	16.53%	-1.23	-1.75
				30.71%	1635	9757	16.76%	-2.81	-2.71
				35.08%	1321	7768	17.01%	-0.92	-1.56
				36.71%	1740	8860	19.64%	-1.32	-1.8
				26.18%	1436	7818	18.85%	-3.88	-3.36
				21.62%	1149	8429	17.87%	-2.63	-2.6
				31.43%	1351	6900	19.58%	-1.91	-2.16
				33.25%	1244	6349	19.59%	-1.54	-1.94



Checklist #14 - Resale - Installation for DS3 and Higher

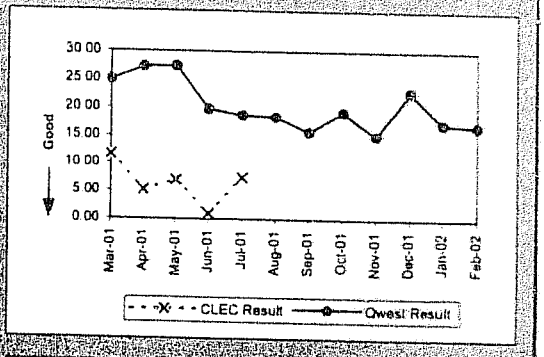
Installation Commitments Met (Percent) (OP-3D)– Interval Zone One

					CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					100 00%	0 00%	127	198	64 14%	-1 29	-1 78
					100 00%	0 00%	111	180	61 67%	-2 31	-2 4
					100 00%	0 00%	98	152	64 47%	-1 27	-1 77
					100 00%	0 00%	139	192	72 40%	-1 06	-1 65
					100 00%	0 00%	141	171	82 46%	-0 65	-1 39
							140	165	84 85%		
							212	233	90 99%		
							169	197	85 79%		
							156	173	90 17%		
							141	162	87 04%		
							220	243	90 54%		
							118	138	85.51%		



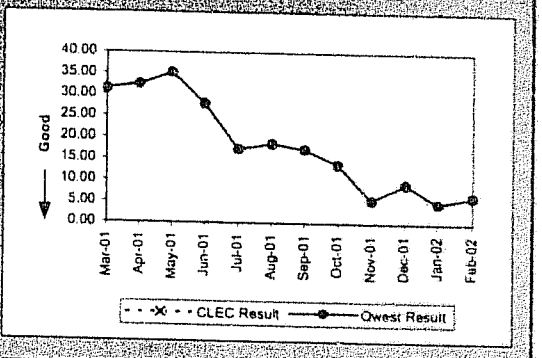
Interval Intervals (Average Days) (OP-4D)– Interval Zone One

					CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					11 65	3.21	4937	198	24 93	-0.81	-1 49
					5.22	1 46	4882	179	27 27	-1.98	-2.2
					1 00	0.00	4135	151	27 38	-1 13	-1 68
					1 00	1 73	3745	189	19.81	-1 3	-1 79
					7 56	0 71	7591	406	18 70	-0 78	-1 47
							6488	351	18 48		
							7901	498	15.87		
							9329	483	19 31		
							4724	313	15 09		
							6201	271	22.88		
							7180	416	17.26		
							4336	257	16.87		



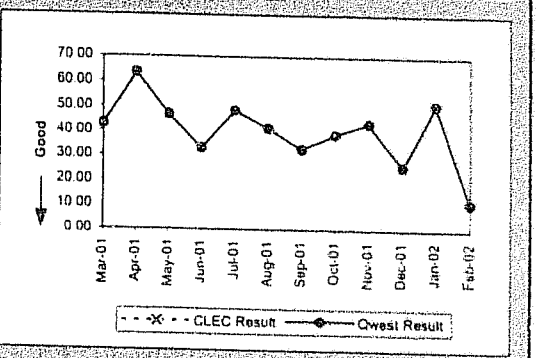
Delayed Days for New Facility Reasons (Average Days) (OP-6A-4)– Interval Zone One

					CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
							1381	44	31 39		
							1816	56	32 43		
							1091	31	35 19		
							1062	38	27 95		
							1807	104	17 38		
							1697	91	18 65		
							1513	87	17 39		
							1864	135	13.81		
							892	161	5.54		
							1272	136	9.35		
							999	208	4.80		
							910	142	6.41		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4)– Interval Zone One

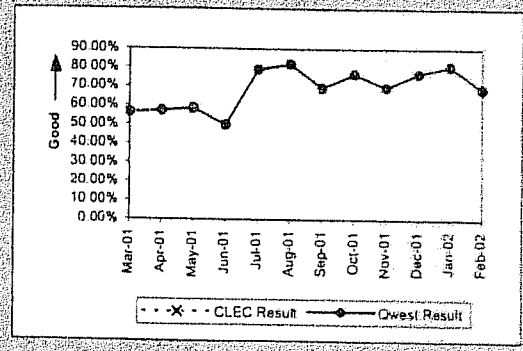
					CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
							1156	27	42.81		
							826	13	63 54		
							1076	23	46 78		
							498	15	33 20		
							291	6	48 50		
							248	6	41 33		
							263	8	32 88		
							388	10	38 80		
							217	5	43 40		
							129	5	25 80		
							255	5	51 00		
							11	1	11 00		



Checklist #14 - Resale - Installation for DS3 and Higher

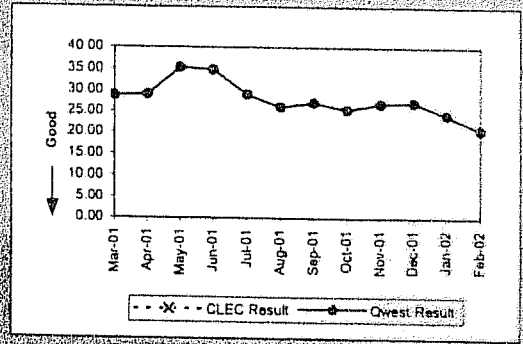
Installation Commitments Met (Percent) (OP-3E)-- Interval Zone Two

					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					45	80	56.25%		
					43	75	57.33%		
					34	58	58.62%		
					29	58	50.00%		
					34	43	79.07%		
					50	61	81.97%		
					41	59	69.49%		
					56	73	76.71%		
					64	92	69.57%		
					64	83	77.11%		
					68	84	80.95%		
					44	64	68.75%		



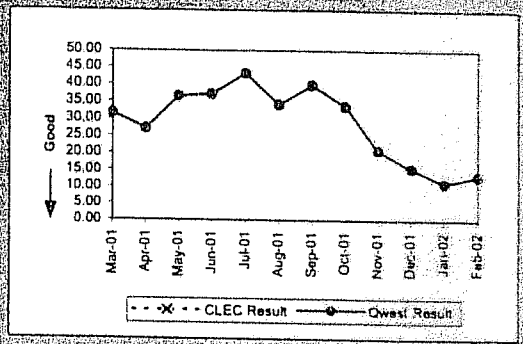
Installation Interval (Average Days) (OP-4E)-- Interval Zone Two

					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					2302	80	28.78		
					2180	75	29.07		
					2053	58	35.40		
					2023	58	34.88		
					4543	156	29.12		
					3559	136	26.17		
					3672	135	27.20		
					5137	201	25.56		
					4316	160	26.98		
					3727	137	27.20		
					3532	146	24.19		
					2210	107	20.65		



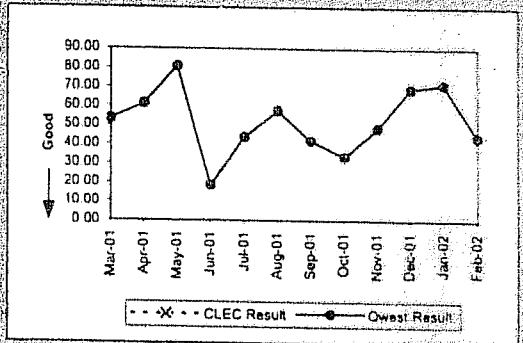
Percent Days for Non-Facility Reasons (Average Days) (OP-6A-5)-- Interval Zone Two

					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					857	27	31.74		
					517	19	27.21		
					586	16	36.62		
					931	25	37.24		
					2248	52	43.23		
					1506	44	34.23		
					1518	38	39.89		
					2261	67	33.75		
					1841	88	20.92		
					1054	68	15.50		
					823	74	11.12		
					824	62	13.29		



Percent Days for Facility Reasons (Average Days) (OP-6B-5)-- Interval Zone Two

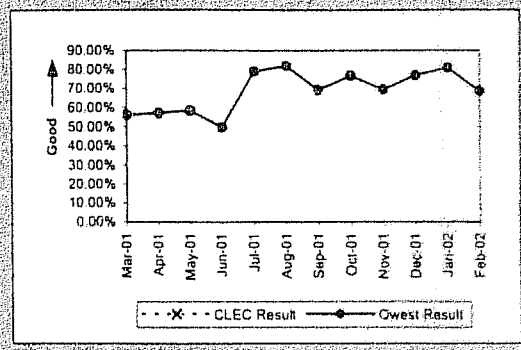
					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					426	8	53.25		
					798	13	61.38		
					647	8	80.88		
					75	4	18.75		
					264	6	44.00		
					347	6	57.83		
					337	8	42.12		
					202	6	33.67		
					537	11	48.82		
					485	7	69.29		
					430	6	71.67		
					88	2	44.00		



Checklist #14 - Resale - Installation for DS3 and Higher

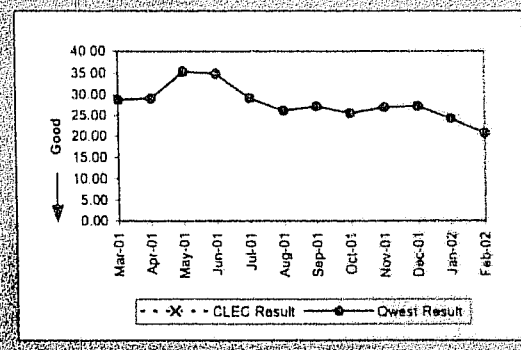
Installation Commitments Met (Percent) (OP-3E)-- Interval Zone Two

					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					45	80	56.25%		
					43	75	57.33%		
					34	58	58.62%		
					29	58	50.00%		
					34	43	79.07%		
					50	61	81.97%		
					41	59	69.49%		
					56	73	76.71%		
					64	92	69.57%		
					64	83	77.11%		
					68	84	80.95%		
					44	64	68.75%		



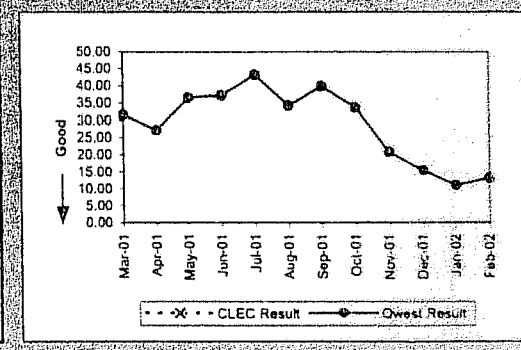
Installation Interval (Average Days) (OP-4E)-- Interval Zone Two

					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					2302	80	28.78		
					2180	75	29.07		
					2053	58	35.40		
					2023	58	34.88		
					4543	156	29.12		
					3559	136	26.17		
					3672	135	27.20		
					5137	201	25.56		
					4316	160	26.98		
					3727	137	27.20		
					3532	146	24.19		
					2210	107	20.65		



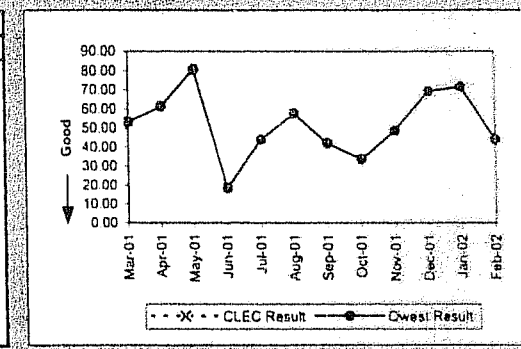
Installation Interval for Non Facility Reasons (Average Days) (OP-6A-5)-- Interval Zone Two

					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					837	27	31.74		
					517	19	27.21		
					586	16	36.62		
					931	25	37.24		
					2248	52	43.23		
					1506	44	34.23		
					1516	38	39.89		
					2261	67	33.75		
					1841	88	20.92		
					1054	68	15.50		
					823	74	11.12		
					824	62	13.29		



Average Days for Facility Reasons (Average Days) (OP-6B-5)-- Interval Zone Two

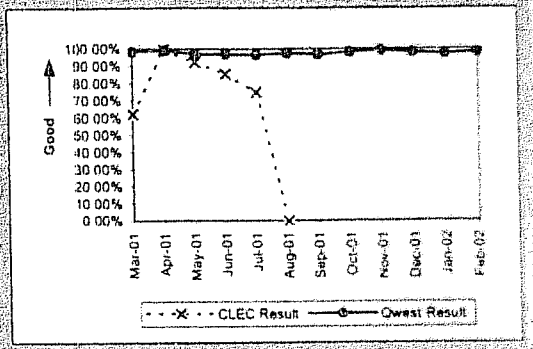
					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					426	8	53.25		
					798	13	61.38		
					647	8	80.88		
					75	4	18.75		
					264	6	44.00		
					347	6	57.83		
					337	8	42.12		
					202	6	33.67		
					537	11	48.82		
					485	7	69.29		
					430	6	71.67		
					88	2	44.00		



Checklist #14 - Resale - Installation for DS3 and Higher

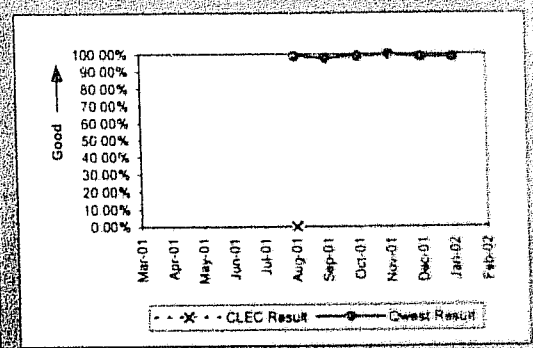
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	3	8	62.50%	48.41%	621	630	98.57%	3.73	1.27
	15	15	100.00%	0.00%	627	633	99.05%	-0.37	-1.23
	12	13	92.31%	26.65%	524	539	97.22%	0.89	-0.46
	6	7	85.71%	34.99%	513	529	96.98%	1.24	-0.25
	3	4	75.00%	43.30%	529	547	96.71%	1.5	-0.09
	0	1	0.00%	0.00%	524	536	97.76%	2.28	0.39
					559	576	97.05%		
					675	689	97.97%		
					604	609	99.18%		
					444	453	98.01%		
					487	501	97.21%		
					466	475	98.11%		



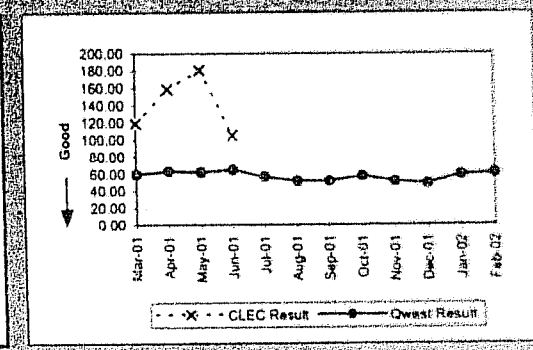
New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	0	1	0.00%	0.00%	528	536	98.51%	2.42	0.47
					562	576	97.57%		
					680	689	98.69%		
					607	609	99.67%		
					445	453	98.23%		
					491	501	98.00%		



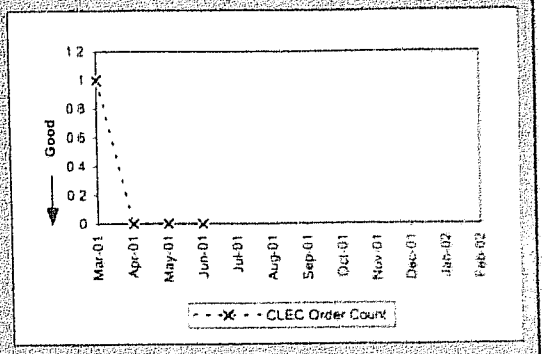
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	716	6	119.33	44.26	27184	453	60.01	1.87	0.13
	479	3	159.00	15.72	26537	419	63.33	2	0.21
	543	3	181.00	15.72	23328	375	62.21	1.91	0.16
	711	2	105.50	148.37	22204	341	65.11	2.03	0.24
					12089	213	56.76		
					12347	239	51.66		
					12570	243	51.73		
					12902	223	57.86		
					11028	215	51.29		
					11541	235	49.11		
					12428	210	59.18		
					11798	193	61.13		



Checklist #14 - Resale - Installation for DS3 and Higher

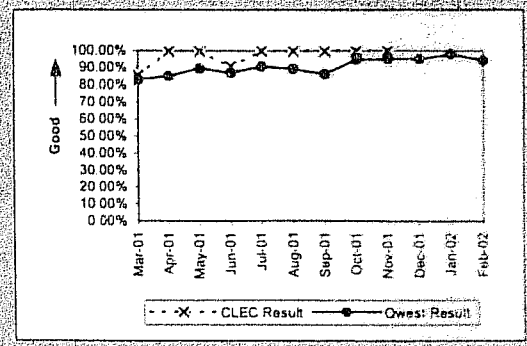
Count of Pending Orders Delayed for Facilities Reasons DS3 (OP-15B)	CLEC Order Count
	1
	0
	0
	0



Checklist #14 - Resale - Repair for DS3 and Higher

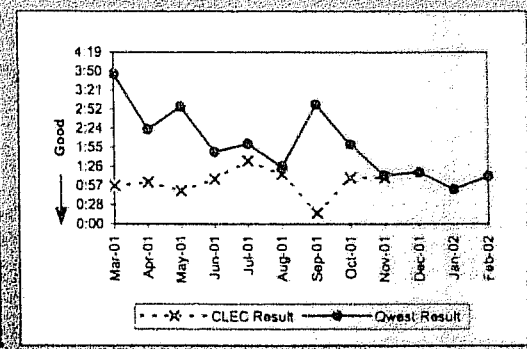
[illegible] Within 4 Hours (Percent) (MR-5A)-- Interval Zone One

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	99	119	83.19%	-0.17	-1.11
[illegible]	[illegible]	[illegible]	[illegible]	0.00%	81	95	85.26%	-0.58	-1.35
[illegible]	[illegible]	[illegible]	[illegible]	0.00%	113	126	89.68%	-0.58	-1.35
[illegible]	[illegible]	[illegible]	[illegible]	28.75%	107	123	86.99%	-0.37	-1.22
[illegible]	[illegible]	[illegible]	[illegible]	0.00%	90	99	90.91%	-0.31	-1.19
[illegible]	[illegible]	[illegible]	[illegible]	0.00%	101	113	89.38%	-0.66	-1.41
[illegible]	[illegible]	[illegible]	[illegible]	0.00%	133	154	86.36%	-0.95	-1.58
[illegible]	[illegible]	[illegible]	[illegible]	0.00%	128	135	94.81%	-0.51	-1.31
[illegible]	[illegible]	[illegible]	[illegible]	0.00%	121	127	95.28%	-0.49	-1.3
					98	103	95.15%		
					116	118	98.31%		
					83	88	94.32%		



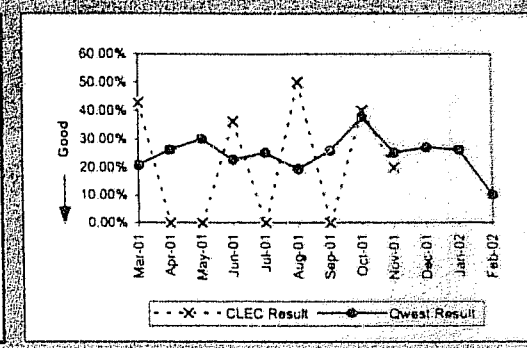
[illegible] Restore (Hours:Minutes) (MR-6D)-- Interval Zone One

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	0:48	2:01	449:06	119	3:46	-0.87	-1.53
[illegible]	[illegible]	[illegible]	1:03	0:27	226:49	95	2:23	-0.39	-1.24
[illegible]	[illegible]	[illegible]	0:50	0:04	371:24	126	2:57	-0.24	-1.15
[illegible]	[illegible]	[illegible]	1:08	1:46	221:10	123	1:48	-0.99	-1.6
[illegible]	[illegible]	[illegible]	1:35		199:17	99	2:01	-0.13	-1.08
[illegible]	[illegible]	[illegible]	1:15	0:59	161:41	113	1:26	-0.18	-1.11
[illegible]	[illegible]	[illegible]	0:17	0:16	461:47	154	3:00	-0.93	-1.57
[illegible]	[illegible]	[illegible]	1:16	1:31	270:13	135	2:00	-0.27	-1.17
[illegible]	[illegible]	[illegible]	1:10	0:41	154:42	127	1:13	-0.08	-1.05
					134:43	103	1:18		
					101:44	118	0:52		
					106:00	88	1:12		



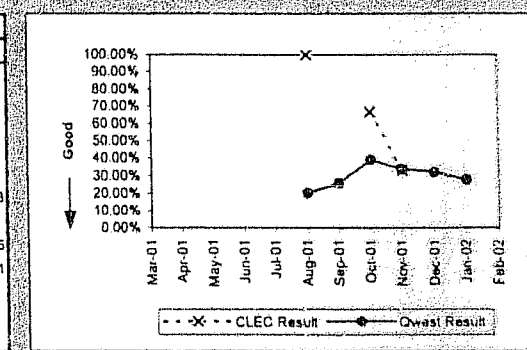
[illegible] Repeat Report Rate (Percent) (MR-7D)-- Interval Zone One

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	42.86%	49.49%	25	119	21.01%	1.24	-0.25
[illegible]	[illegible]	[illegible]	0.00%	0.00%	25	95	26.32%	-0.84	-1.51
[illegible]	[illegible]	[illegible]	0.00%	0.00%	38	126	30.16%	-1.12	-1.68
[illegible]	[illegible]	[illegible]	38.36%	48.10%	28	123	22.76%	0.97	-0.41
[illegible]	[illegible]	[illegible]	0.00%	0.00%	25	99	25.25%	-0.58	-1.35
[illegible]	[illegible]	[illegible]	50.00%	50.00%	22	113	19.47%	1.28	-0.22
[illegible]	[illegible]	[illegible]	0.00%	0.00%	40	154	25.97%	-1.42	-1.87
[illegible]	[illegible]	[illegible]	40.00%	48.99%	51	135	37.78%	0.09	-0.94
[illegible]	[illegible]	[illegible]	20.00%	40.00%	32	127	25.20%	-0.26	-1.16
					28	103	27.18%		
					31	118	26.27%		
					9	88	10.23%		



[illegible] Repeat Report Rate (Percent) (MR-7D*)-- Interval Zone One

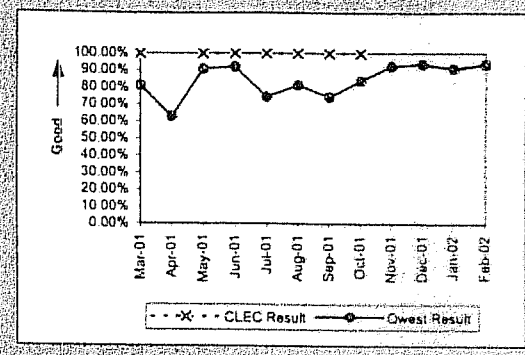
[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	100.00%	0.00%	14	69	20.29%	1.27	-0.23
					24	93	25.81%		
[illegible]	[illegible]	[illegible]	66.67%	47.14%	27	69	39.13%	0.83	-0.5
[illegible]	[illegible]	[illegible]	33.33%	47.14%	23	68	33.82%	-0.02	-1.01
					20	62	32.26%		
					17	61	27.87%		



Checklist #14 - Resale - Repair for DS3 and Higher

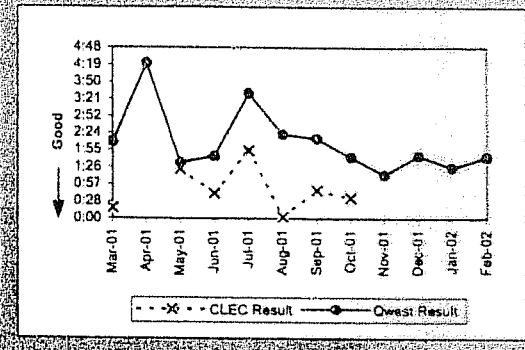
All Trouble Cleared within 4 Hours (Percent) (MR-5B)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	1	1	100.00%	0.00%	35	43	81.40%	-0.47	-1.29
					22	35	62.86%		
	1	1	100.00%	0.00%	30	33	90.91%	-0.31	-1.19
	1	1	100.00%	0.00%	35	38	92.11%	-0.29	-1.18
	1	1	100.00%	0.00%	38	51	74.51%	-0.58	-1.35
	1	1	100.00%	0.00%	35	43	81.40%	-0.47	-1.29
	2	2	100.00%	0.00%	29	39	74.36%	-0.81	-1.49
	1	1	100.00%	0.00%	31	37	83.78%	-0.43	-1.26
					25	27	92.59%		
					29	31	93.55%		
					50	55	90.91%		
					29	31	93.55%		



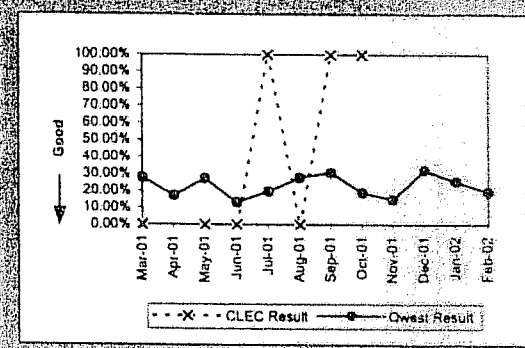
Mean Time to Restore (Hours:Minutes) (MR-6E)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	0:18	1	0:18		92:29	43	2:09	-0.85	-1.51
					153:03	35	4:22		
	1:24	1	1:24		51:53	33	1:34	-0.1	-1.06
	0:43	1	0:43		66:23	38	1:45	-0.53	-1.32
	1:55	1	1:55		180:02	51	3:32	-0.36	-1.22
	0:03	1	0:03		102:00	43	2:22	-1.3	-1.79
	0:48	2	0:48	0:03	87:29	39	2:15	-1.1	-1.67
	0:35	1	0:35		63:25	37	1:43	-0.63	-1.38
					33:26	27	1:14		
					54:53	31	1:46		
					78:33	55	1:26		
					53:16	31	1:43		



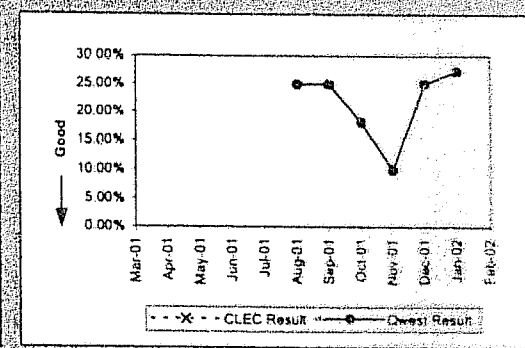
Repair Repeat Report Rate (Percent) (MR-7E)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	0	1	0.00%	0.00%	12	43	27.91%	-0.62	-1.37
					6	35	17.14%		
	0	1	0.00%	0.00%	9	33	27.27%	-0.6	-1.37
	0	1	0.00%	0.00%	5	38	13.16%	-0.38	-1.23
	1	1	100.00%	0.00%	10	51	19.61%	1.28	-0.22
	0	1	0.00%	0.00%	12	43	27.91%	-0.62	-1.37
	2	2	100.00%	0.00%	12	39	30.77%	1.68	0.02
	1	1	100.00%	0.00%	7	37	18.92%	1.29	-0.22
					4	27	14.81%		
					10	31	32.28%		
					14	55	25.45%		
					6	31	19.35%		



Repair Repeat Report Rate (Percent) (MR-7E*)-- Interval Zone Two

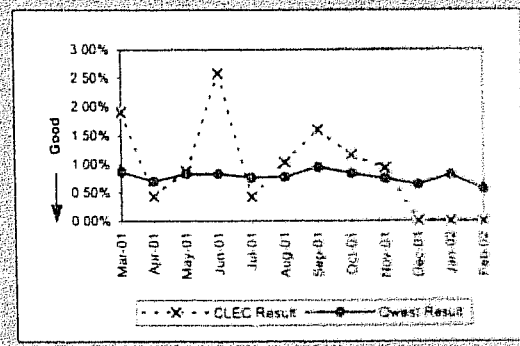
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					9	36	25.00%		
					7	28	25.00%		
					4	22	18.18%		
					1	10	10.00%		
					4	16	25.00%		
					9	33	27.27%		



Checklist #14 - Resale - Repair for DS3 and Higher

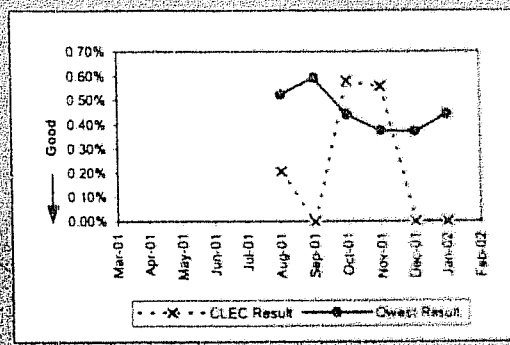
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dem	CLEC Resu	Std Dev	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	5	419	1.91%	13.69%	162	18420	0.88%	1.97	0.2
[illegible]	2	461	0.43%	6.57%	130	18724	0.69%	-0.67	-1.4
[illegible]	4	450	0.89%	9.39%	159	18987	0.84%	0.18	-0.89
[illegible]	12	465	2.58%	15.86%	161	19342	0.83%	3.3	1.01
[illegible]	2	469	0.43%	6.52%	150	19686	0.76%	-0.83	-1.5
[illegible]	5	484	1.03%	10.11%	156	20036	0.78%	0.66	-0.6
[illegible]	8	501	1.60%	12.54%	193	20400	0.95%	1.49	-0.1
[illegible]	6	517	1.16%	10.71%	172	20591	0.84%	0.8	-0.51
[illegible]	5	537	0.93%	9.60%	154	20806	0.74%	0.51	-0.69
[illegible]	0	4	0.00%	0.00%	134	21020	0.64%	-0.16	-1.1
[illegible]	0	6	0.00%	0.00%	173	21223	0.82%	-0.22	-1.13
[illegible]	0	6	0.00%	0.00%	119	21400	0.56%	-0.18	-1.11



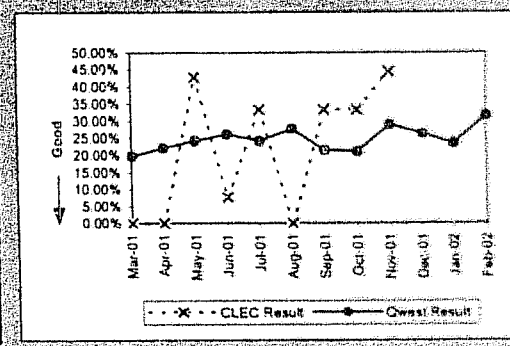
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dem	CLEC Resu	Std Dev	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]	1	484	0.21%	4.54%	105	20036	0.52%	-0.96	-1.58
[illegible]	0	501	0.00%	0.00%	121	20400	0.59%	-1.71	-2.04
[illegible]	3	517	0.58%	7.60%	91	20591	0.44%	0.47	-0.72
[illegible]	3	537	0.56%	7.45%	78	20806	0.37%	0.69	-0.58
[illegible]	0	4	0.00%	0.00%	78	21020	0.37%	-0.12	-1.07
[illegible]	0	6	0.00%	0.00%	94	21223	0.44%	-0.16	-1.1
[illegible]									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)-- Interval Zone One and Two

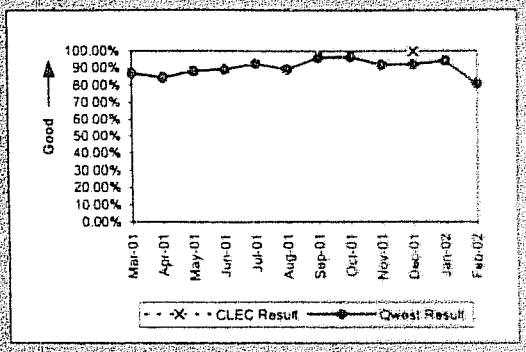
Date	CLEC Num	CLEC Dem	CLEC Resu	Std Dev	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	0	8	0.00%	0.00%	40	202	19.80%	-1.38	-1.84
[illegible]	0	2	0.00%	0.00%	37	167	22.16%	-0.75	-1.46
[illegible]	3	7	42.86%	49.49%	51	210	24.29%	1.05	-0.36
[illegible]	1	13	7.69%	26.65%	57	218	26.15%	-1.47	-1.89
[illegible]	1	3	33.33%	47.14%	48	198	24.24%	0.34	-0.79
[illegible]	0	6	0.00%	0.00%	60	216	27.78%	-1.37	-1.83
[illegible]	4	12	33.33%	47.14%	53	246	21.54%	0.93	-0.43
[illegible]	3	9	33.33%	47.14%	46	218	21.10%	0.84	-0.49
[illegible]	4	9	44.44%	49.69%	63	217	29.03%	0.95	-0.42
[illegible]					48	182	26.37%		
[illegible]					53	226	23.45%		
[illegible]					55	174	31.61%		



Checklist #14 - Resale - Frame Relay Installation

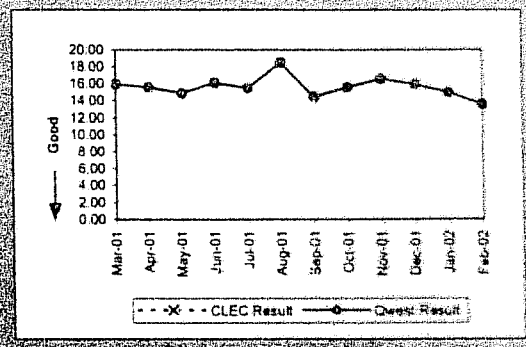
Installation Commitments Met (Percent) (OP-3D)– Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					781	895	87.26%		
					474	560	84.64%		
					228	258	88.37%		
					533	596	89.43%		
					656	707	92.79%		
					411	460	89.35%		
					811	843	96.20%		
					691	715	96.64%		
					575	625	92.00%		
	1	1	100.00%	0.00%	387	419	92.36%	-0.29	-1.17
					460	488	94.26%		
					450	555	81.08%		



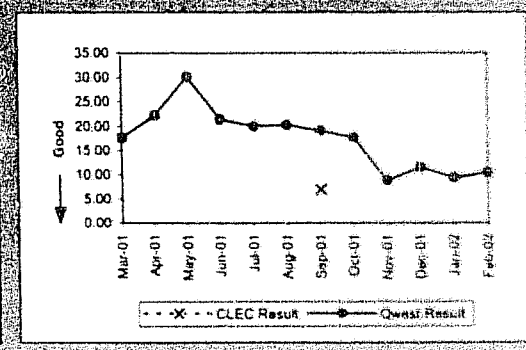
Installation Interval (Average Days) (OP-4D)– Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					14291	895	15.97		
					8725	560	15.58		
					3832	258	14.85		
					9601	596	16.11		
					464	30	15.47		
					407	22	18.50		
					260	18	14.44		
					327	21	15.57		
					182	11	16.55		
					159	10	15.90		
					239	16	14.94		
					243	18	13.50		



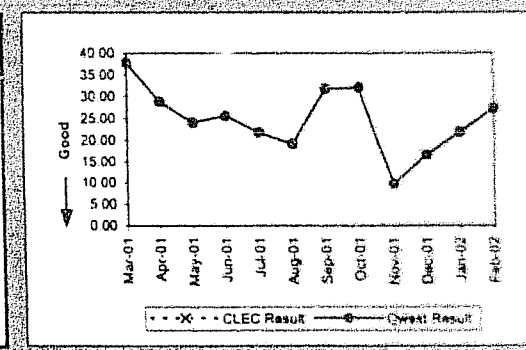
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4)– Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					1364	77	17.71		
					1068	48	22.25		
					362	12	30.17		
					856	40	21.40		
					2487	124	20.06		
					2191	108	20.29		
	14	2	7.00	1.41	3494	183	19.09	-0.8	-1.49
					3196	180	17.76		
					1798	202	8.90		
					1578	137	11.52		
					1784	191	9.34		
					1704	163	10.45		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4)– Interval Zone One

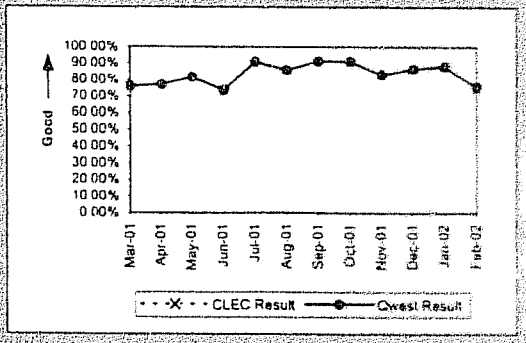
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					1400	37	37.84		
					1094	38	28.79		
					431	18	23.94		
					587	23	25.52		
					521	24	21.71		
					459	24	19.12		
					444	14	31.71		
					320	10	32.00		
					177	18	9.83		
					299	18	16.61		
					240	11	21.82		
					218	8	27.25		



Checklist #14 - Resale - Frame Relay Installation

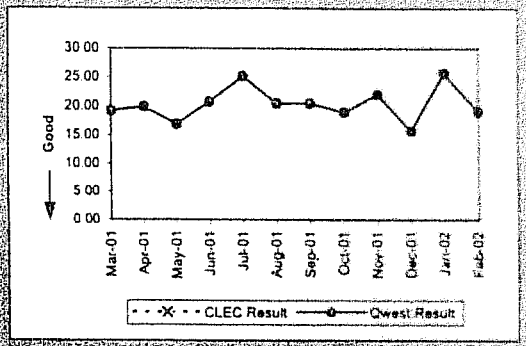
Installation Commitments Met (Percent) (OP-3E)-- Interval Zone Two

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					547	719	76.08%		
					308	397	77.08%		
					201	246	81.71%		
					390	529	73.72%		
					788	864	91.20%		
					403	469	85.93%		
					553	604	91.56%		
					491	539	91.09%		
					361	434	83.18%		
					295	340	86.76%		
					377	428	88.08%		
					422	557	75.76%		



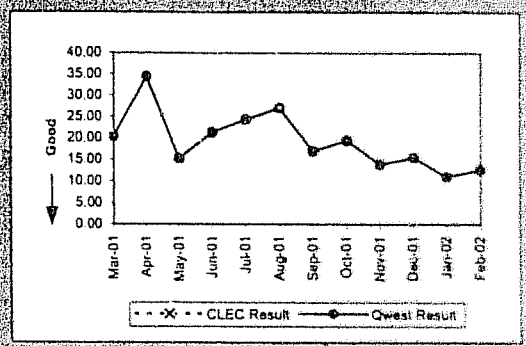
Installation Interval (Average Days) (OP-4E)-- Interval Zone Two

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					13843	719	19.25		
					7901	397	19.90		
					4162	246	16.92		
					10990	529	20.78		
					580	23	25.22		
					922	45	20.49		
					799	39	20.49		
					494	26	19.00		
					506	23	22.00		
					315	20	15.75		
					438	17	25.76		
					419	22	19.05		



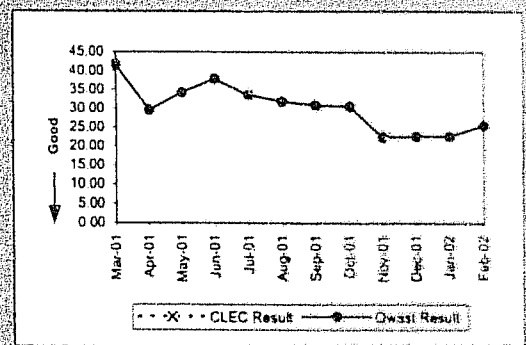
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5)-- Interval Zone Two

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					2464	121	20.36		
					1791	52	34.44		
					458	30	15.27		
					2049	96	21.34		
					3503	144	24.33		
					2756	102	27.02		
					2966	175	16.95		
					3111	160	19.44		
					2603	188	13.85		
					1932	125	15.46		
					2275	206	11.04		
					2060	163	12.64		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5)-- Interval Zone Two

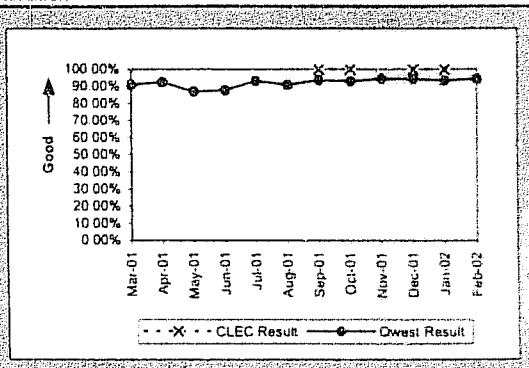
	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					2124	51	41.65		
					1154	39	29.59		
					514	15	34.27		
					1631	43	37.93		
					809	24	33.71		
					1118	35	31.94		
					802	26	30.85		
					765	25	30.60		
					471	21	22.43		
					294	13	22.62		
					317	14	22.64		
					386	15	25.73		



Checklist #14 - Resale - Frame Relay Installation

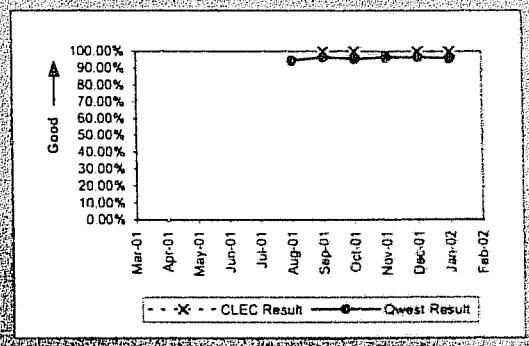
[illegible] Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					1866	2052	90.94%		
					1769	1916	92.33%		
					898	1034	86.85%		
					999	1138	87.79%		
					1666	1787	93.23%		
					1463	1607	91.04%		
			100.00%	0.00%	1562	1667	93.70%	-0.26	-1.16
			100.00%	0.00%	1790	1922	93.13%	-0.27	-1.17
					1483	1568	94.58%		
			100.00%	0.00%	1103	1170	94.27%	-0.25	-1.15
			100.00%	0.00%	1043	1117	93.38%	-0.27	-1.16
					1171	1240	94.44%		



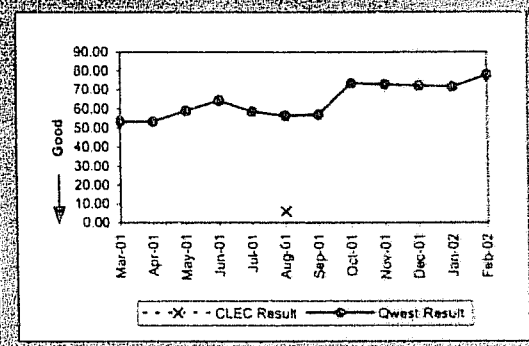
[illegible] Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					1515	1607	94.28%		
			100.00%	0.00%	1609	1667	96.52%	-0.19	-1.12
			100.00%	0.00%	1833	1922	95.37%	-0.22	-1.13
					1513	1568	96.49%		
			100.00%	0.00%	1131	1170	96.67%	-0.19	-1.11
			100.00%	0.00%	1070	1117	95.79%	-0.21	-1.13



[illegible] for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

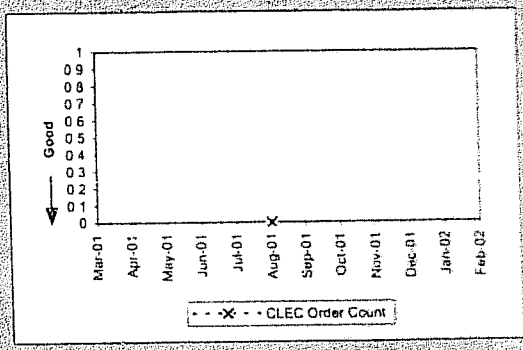
[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					31415	588	53.43		
					30488	571	53.39		
					27262	460	59.27		
					25567	397	64.40		
					22859	389	58.76		
			6.00		25375	449	56.51	-0.64	-1.39
					23177	406	57.09		
					24264	330	73.53		
					24952	342	72.96		
					25624	355	72.18		
					26123	365	71.57		
					25631	329	77.91		



Checklist #14 - Resale - Frame Relay Installation

Qwest % of Pending Orders Delayed for Facilities Reasons Frame Relay (OP-15B)

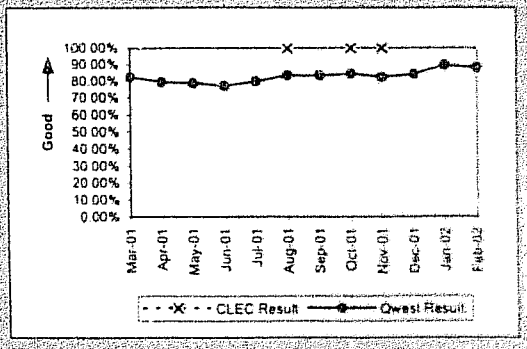
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	0
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Checklist #14 - Resale - Frame Relay Repair

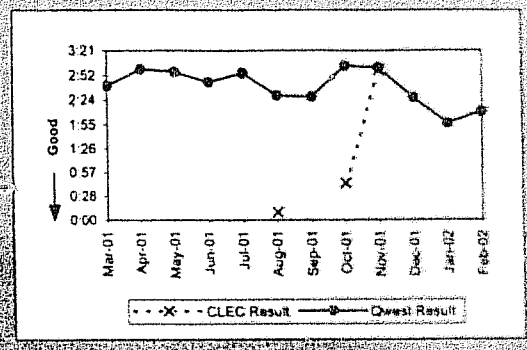
All Troubles Cleared within 4 hours (Percent) (MR-5A)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					915	1106	82.73%		
Apr-01					876	1100	79.64%		
May-01					948	1201	78.93%		
Jun-01					948	1225	77.39%		
Jul-01					875	1094	79.98%		
Aug-01	1	1	100.00%	0.00%	975	1168	83.48%	-0.44	-1.27
Sep-01					713	856	83.29%		
Oct-01	1	1	100.00%	0.00%	806	955	84.40%	-0.43	-1.26
Nov-01	1	1	100.00%	0.00%	710	861	82.46%	-0.46	-1.28
Dec-01					683	811	84.22%		
Jan-02					729	812	89.78%		
Feb-02					626	710	88.17%		



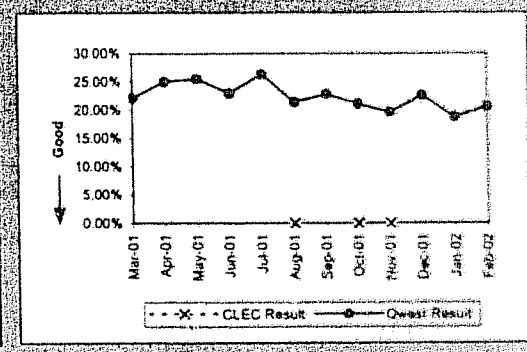
Mean Time to Restore (Hours:Minutes) (MR-6D)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					2969:33	1106	2:41		
Apr-01					3299:15	1100	3:00		
May-01					3536:54	1201	2:57		
Jun-01					3364:10	1225	2:45		
Jul-01					3202:57	1094	2:56		
Aug-01	0:10	1	0:10		2906:46	1168	2:29	-0.55	-1.33
Sep-01					2116:31	856	2:28		
Oct-01	0:45	1	0:45		2925:14	955	3:04	-0.25	-1.15
Nov-01	2:59	1	2:59		2617:08	861	3:02	-0.01	-1
Dec-01					1987:34	811	2:27		
Jan-02					1586:16	812	1:57		
Feb-02					1537:16	710	2:10		



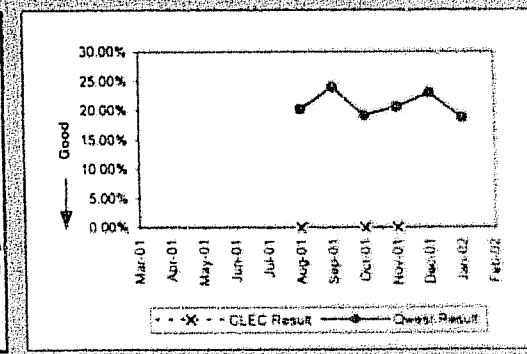
Repair Repeat Report Rate (Percent) (MR-7D)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					244	1106	22.06%		
Apr-01					275	1100	25.00%		
May-01					306	1201	25.48%		
Jun-01					281	1225	22.94%		
Jul-01					288	1094	26.33%		
Aug-01	0	1	0.00%	0.00%	250	1168	21.40%	-0.52	-1.32
Sep-01					195	856	22.78%		
Oct-01	0	1	0.00%	0.00%	201	955	21.05%	-0.52	-1.31
Nov-01	0	1	0.00%	0.00%	169	861	19.63%	-0.49	-1.3
Dec-01					183	811	22.56%		
Jan-02					152	812	18.72%		
Feb-02					146	710	20.56%		



Repair Repeat Report Rate (Percent) (MR-7D*)-- Interval Zone One

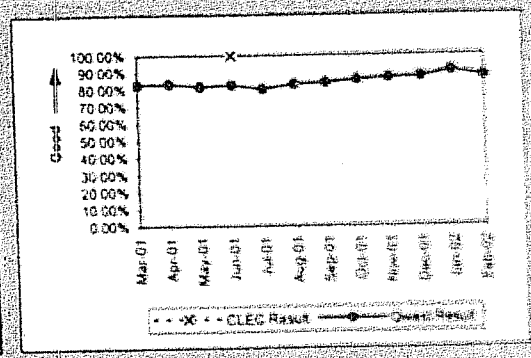
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	1	0.00%	0.00%	151	748	20.19%	-0.5	-1.31
Sep-01					132	549	24.04%		
Oct-01	0	1	0.00%	0.00%	118	616	19.16%	-0.49	-1.3
Nov-01	0	1	0.00%	0.00%	114	553	20.61%	-0.51	-1.31
Dec-01					118	512	23.05%		
Jan-02					93	495	18.79%		
Feb-02									



Checklist #14 - Resale - Frame Relay Repair

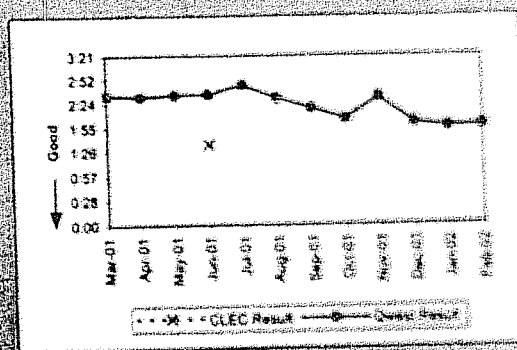
All Troubles Cleared within 4 hours (Percent) (MR-5B)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					765	922	82.97%		
Apr-01					785	943	83.25%		
May-01					813	995	81.71%		
Jun-01	1	1	100.00%	0.00%	848	1026	82.65%	-0.46	-1.28
Jul-01					823	1026	80.21%		
Aug-01					838	1009	83.05%		
Sep-01					664	793	83.73%		
Oct-01					732	859	85.22%		
Nov-01					588	680	86.47%		
Dec-01					609	700	87.00%		
Jan-02					607	671	90.46%		
Feb-02					518	594	87.21%		



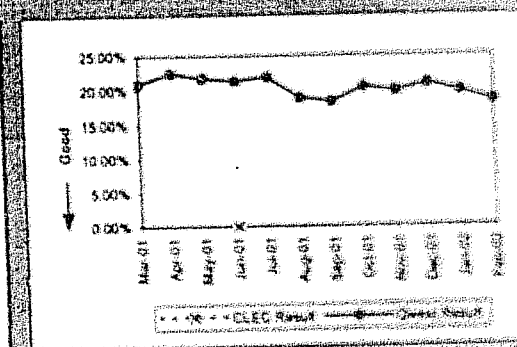
Mean Time to Restore (Hours:Minutes) (MR-6E)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					2366:44	922	2:34		
Apr-01					2395:21	943	2:32		
May-01					2545:45	995	2:34		
Jun-01	1:35	1	1:35		2644:18	1026	2:35	-0.21	-1.13
Jul-01					2631:11	1026	2:46		
Aug-01					2518:49	1009	2:30		
Sep-01					1828:54	793	2:18		
Oct-01					1794:29	859	2:05		
Nov-01					1711:44	680	2:31		
Dec-01					1404:02	700	2:00		
Jan-02					1283:57	671	1:55		
Feb-02					1149:24	594	1:56		



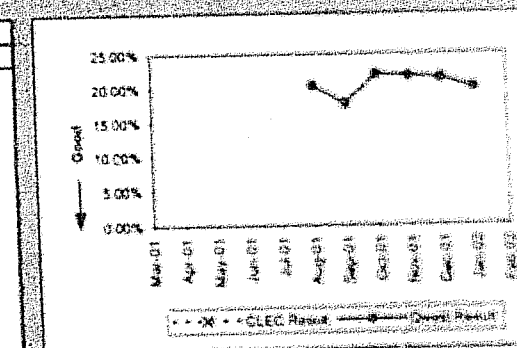
Repair Repeat Report Rate (Percent) (MR-7E)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					193	922	20.93%		
Apr-01					212	943	22.48%		
May-01					216	995	21.71%		
Jun-01	0	1	0.00%	0.00%	219	1026	21.35%	-0.52	-1.32
Jul-01					224	1026	21.83%		
Aug-01					190	1009	18.83%		
Sep-01					145	793	18.29%		
Oct-01					175	859	20.37%		
Nov-01					135	680	19.85%		
Dec-01					146	700	20.86%		
Jan-02					133	671	19.82%		
Feb-02					109	594	18.35%		



Repair Repeat Report Rate (Percent) (MR-7E*)-- Interval Zone Two

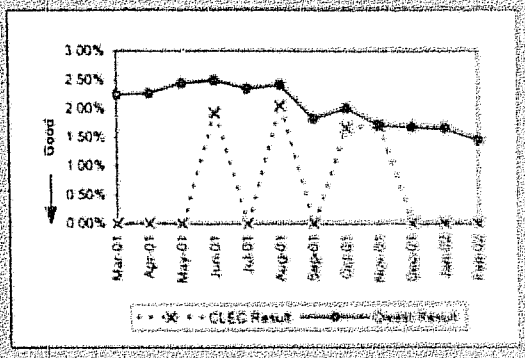
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					123	603	20.40%		
Sep-01					87	491	17.72%		
Oct-01					114	518	22.01%		
Nov-01					84	386	21.76%		
Dec-01					87	406	21.43%		
Jan-02					76	379	20.05%		
Feb-02									



Checklist #14 - Resale - Frame Relay Repair

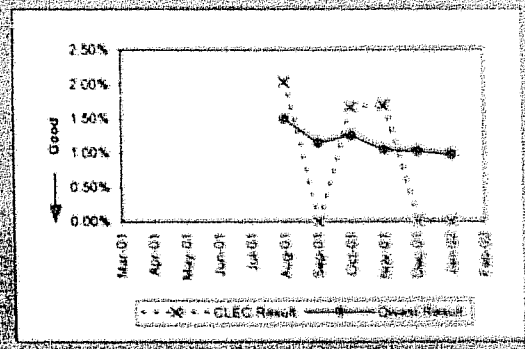
Trouble Rate (Percent) (MR-8)– Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	0	61	0.00%	0.00%	2028	90267	2.25%	-1.18	-1.72
Apr-01	0	55	0.00%	0.00%	2043	90118	2.27%	-1.13	-1.69
May-01	0	51	0.00%	0.00%	2196	90029	2.44%	-1.13	-1.69
Jun-01	1	52	1.92%	13.73%	2251	90382	2.49%	-0.26	-1.16
Jul-01	0	51	0.00%	0.00%	2120	90328	2.35%	-1.11	-1.67
Aug-01	1	49	2.04%	14.14%	2177	90443	2.41%	-0.17	-1.1
Sep-01	0	52	0.00%	0.00%	1649	90462	1.82%	-0.98	-1.6
Oct-01	1	60	1.67%	12.80%	1814	90466	2.01%	-0.19	-1.11
Nov-01	1	59	1.69%	12.91%	1541	90265	1.71%	-0.01	-1
Dec-01	0	9	0.00%	0.00%	1511	90053	1.68%	-0.39	-1.24
Jan-02	0	9	0.00%	0.00%	1483	90040	1.65%	-0.39	-1.24
Feb-02	0	9	0.00%	0.00%	1304	90317	1.44%	-0.36	-1.22



Trouble Rate (Percent) (MR-8*)– Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	49	2.04%	14.14%	1351	90443	1.49%	0.4	-0.76
Sep-01	0	52	0.00%	0.00%	1040	90462	1.15%	-0.78	-1.47
Oct-01	1	60	1.67%	12.80%	1134	90466	1.25%	0.37	-0.77
Nov-01	1	59	1.69%	12.91%	939	90265	1.04%	0.54	-0.67
Dec-01	0	9	0.00%	0.00%	918	90053	1.02%	-0.3	-1.19
Jan-02	0	9	0.00%	0.00%	874	90040	0.97%	-0.3	-1.18
Feb-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)– Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					499	2527	19.75%		
Apr-01					546	2589	21.09%		
May-01					525	2721	19.29%		
Jun-01	0	1	0.00%	0.00%	554	2805	19.75%	-0.5	-1.3
Jul-01					633	2753	22.99%		
Aug-01	0	1	0.00%	0.00%	576	2753	20.92%	-0.51	-1.31
Sep-01					394	2043	19.29%		
Oct-01	1	2	50.00%	50.00%	467	2281	20.47%	0.82	-0.5
Nov-01	0	1	0.00%	0.00%	420	1961	21.42%	-0.52	-1.32
Dec-01					370	1881	19.67%		
Jan-02					444	1927	23.04%		
Feb-02					404	1708	23.65%		

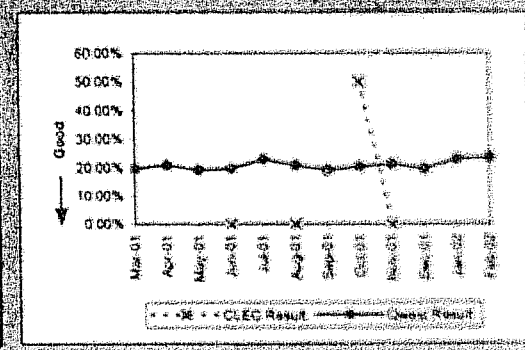


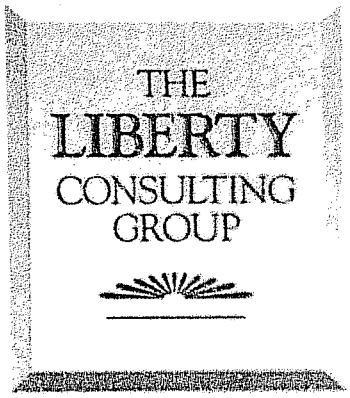
EXHIBIT
3

Report on Data Reconciliation of Qwest's Performance Measures

Presented to:

The Regional Oversight Committee

By:



65 Main Street, P.O. Box 237
Quentin, Pennsylvania 17083
(717) 270-4500 (voice)
(717) 270-0555 (facsimile)
Admin@LibertyConsultingGroup.com (e-mail)

April 2002

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I. Introduction

A. Objective

The Liberty Consulting Group (Liberty) conducted an audit of Qwest's performance measures for the ROC, and issued the final report from that audit on September 25, 2001. As an extension to the audit, and through its Change Request process, the ROC requested that Liberty conduct a "data validation to resolve any debates concerning the accuracy of performance data emanating from particular ROC PIDs." (ROC Change Request #20.) Certain CLECs had expressed concerns about the accuracy of Qwest's reported performance results as they relate to the service that they were receiving. The ROC decided to conduct this data reconciliation work in order to test those concerns.

Liberty conducted multiple discussions with state commission personnel, Qwest, and CLECs in order to secure their comments on the scope and objectives for this test. Liberty determined that the objective for the data reconciliation process solicited by the ROC should be to answer the following question:

> **Does any of the information provided by the participating CLECs demonstrate inaccuracy in Qwest's reporting of performance results under the measures defined in the PID?**

The question presented is an important, but narrow one. It allowed the exclusion of activities that would have substantially expanded the scope of this test. For example, Liberty was not required to determine whether CLECs could reproduce Qwest's performance results with their own information, or what changes would be required to allow such recreation. There were also situations in which Liberty found that Qwest and a CLEC interpreted requirements differently or had different understandings of how interactions with Qwest or the information resulting from them should be treated. In those cases, Liberty did not seek to determine who was right and who was wrong, or who reflected the better practice. Instead, Liberty's goal was to determine whether, in consideration of the requirements of the PID (Performance Indicator Definitions), Qwest's methods practices, or processes contained material error. Therefore, in the case of data discrepancies, Liberty required an affirmative showing of a Qwest error or omission before issuing an exception or observation. However, in order to make clear the details of its examination, Liberty has reported the cases where it found the information provided by the parties to be inconclusive.

Certain CLECs have claimed that Liberty's stated objective is wrong, protesting that the burden to prove the performance measures correct lies with Qwest, and that the CLECs did not need to prove Qwest wrong. These claims are misplaced. First, it was because of assertions by CLECs that Qwest was reporting inaccurately that this effort was authorized. More importantly, however, is the simple fact that in the course of its data reconciliation work, if Liberty found something wrong with the way Qwest reported performance results, regardless of the information provided by the CLEC, Liberty reported that problem. When Liberty found problems, it wasn't because a CLEC proved Qwest wrong, but rather that CLEC information pointed to differences in data that Liberty investigated and discovered problems with the way Qwest processed information. Some problems were discovered through examining information

completely independent of data provided by CLECs, or through direct admissions by Qwest. Therefore, any arguments related to an improper study objective should be brushed aside.

B. Process and Data

In its comments on CR #20, AT&T described what it thought should be the process for what has been referred to as "data reconciliation," as follows:

> *1. The CLEC identifies what it believes are discrepancies between performance results it has produced and the performance results that Qwest has produced. The CLEC should identify the particular performance measurement in question and the evidence that lead the CLEC to conclude that a discrepancy exists.*
>
> *2. The auditor takes the CLECs information and confirms the existence of the discrepancy.*
>
> *3. After confirming the discrepancy, the auditor determines and identifies the source of the discrepancy.*
>
> *4. If the source of the discrepancy is the CLEC, the auditor will share its findings at a high level with the TAG. The specific details of the discrepancy shall be shared by the auditor privately with the specific CLEC.*
>
> *5. If the source of a discrepancy is Qwest and that discrepancy points to some problem with Qwest's raw data, the auditor shall create an Exception/Observation per the Exception and Observation process used in the ROC OSS test. In the Exception/Observation, the auditor will make recommendations as to whether the identified deficiency is likely to affect multiple services and/or multiple CLECs. The auditor will also identify what it believes is the period of time that Qwest may have been producing questionable performance results*
>
> *6. After the Exception/Observation has been created, it should follow the normal process for closure as would any other Exception or Observation.*

In general, the process described by AT&T reflected how the data reconciliation effort proceeded. However, and for the most part, CLECs did not identify "what it believes are discrepancies between performance results it has produced and the performance results that Qwest has produced." Nor did CLECs generally identify "the evidence that lead the CLEC to conclude that a discrepancy exists." CLECs provided some of its ordering information that was supposed to relate to the products and months that were in the scope of the study. Liberty requested additional information and clarifications from the CLECs. As expected, the overwhelming bulk of the information that Liberty used in the data reconciliation study came from Qwest. Liberty obtained information from Qwest through hundreds of data requests, the responses to which consisted of many thousands of pages and detailed data files. Only when

Qwest's basic information used to calculate the performance measure matched that provided by the CLEC did Liberty not seek additional backup source documentation from Qwest.

Three CLECs participated in the study, AT&T, WorldCom, and Covad. Qwest, the CLECs, and Liberty spent significant time and effort resolving the specific scope of the performance measures to be included in data reconciliation. During the course of its data reconciliation test work, Liberty was able to match a significant portion of the apparently contradictory data presented by CLECs and Qwest. This success in data matching was important, but the discrepancies remained very large even after it was completed.

Liberty found that, given the way CLECs captured data and accounted for information related to Qwest's wholesale performance measures, it is understandable why the CLECs thought Qwest was not reporting accurately. The CLECs likely recorded data that was relevant to performance measure results in ways that best suited their own operational and management needs. They were obviously not concerned with making those data coincide exactly with that reported by Qwest insofar as detailed concerns such as which records are included and excluded, what time-of-day clock to use, and the like. What information was then available to the CLECs showed results that were different than those that Qwest reported. In some cases, the CLECs did not have the systems required to track performance measure results at the level of detail required of Qwest. CLECs even had differing systems within their own company. For the most part, the CLECs did not have personnel who are very familiar with the details of how performance data are captured, manipulated, and ultimately reported by Qwest.

C. Scope

Qwest and the participating CLECs agreed that the scope of the reconciliation effort would use data from seven states: Arizona, Colorado, Nebraska, Washington, Oregon, Utah, and Minnesota. Liberty performed the reconciliation on a state-by-state basis and issued reports on the results as follows:

- Arizona – December 3, 2001
- Colorado – January 3, 2002
- Nebraska – January 28, 2002
- Washington – March 2, 2002
- Oregon – March 28, 2002

This report contains the specific findings from the reconciliation of data from Utah and Minnesota.

The performance measures included in the study were:

- PO-5 – Firm Order Confirmations (FOCs) On Time
- OP-3 – Installation Commitments Met
- OP-4 – Installation Interval

- OP-6 – Delayed Days
- OP-13 – Coordinated Cuts On Time – Unbundled Loop
- OP-15 – Interval for Pending Orders Delayed Past Due Date
- MR-6 – Mean Time to Restore

Products included in the study were line sharing, unbundled loops, and LIS trunks. The scope of the study did not include the entire matrix of the three CLECs and all measures, states, and products. For example, the scope for data from Utah included only AT&T's LIS trunks, and the scope for Covad included only line sharing and unbundled loops. Furthermore, the agreed upon work related to MR-6 was not a complete reconciliation, but rather an examination of particular trouble tickets for which AT&T's and Qwest's records matched. Nevertheless, the data reconciliation study involved consideration of several thousand records, i.e., orders, FOCs, trouble tickets, and hot-cut records.

The timeframe for the data that were reconciled was the first half of 2001. This is particularly noteworthy for certain of the OP measures because Qwest made significant changes to its methods for calculating OP-3, -4, -6, and -15 with the release of PID 4.0 in the second half of 2001. PID 3.0 governed the reporting of performance measures during the period of the reconciliation study.

D. Confidentiality

The scope of the data reconciliation study was generally known to members of the ROC-TAG. Therefore the particular products and states for which one of the CLECs requested reconciliation was not considered proprietary. Liberty's data requests and the responses to them were shared with both Qwest and the specific CLEC involved. In its reporting of findings, Liberty attempted to prepare reports in a way that would be informative to all parties without revealing confidential information. Liberty provided detailed spreadsheets of its analysis of individual records to Qwest and the affected CLEC.

II. Conclusions

A. Summary

As a result of its initial data reconciliation work, Liberty concluded that "the information provided by CLECs for the state of Arizona did not demonstrate that Qwest reports of its performance are materially inaccurate." While Liberty discovered and reported some errors, the amount and nature of the errors, with the exception of a couple of specific issues, did not exceed what Liberty considered to be expected levels.

In addition to the inadequacy of CLECs' records discussed above, Liberty determined several other reasons why CLECs may have suspected that Qwest's reporting was inaccurate. AT&T and Qwest used different definitions for service order completion on LIS trunks. While both parties' definitions were reasonable, Liberty concluded that Qwest's definition and use of a service order completion date could not be considered out of conformance with the PID. Qwest uses a reference date in its data processing to ensure that all appropriate orders are reported. The effect of this practice is that some orders may be actually completed in one month but reported in the completion totals for a later month. CLECs had no ready way to learn whether a particular order may be reported in a different month than that of the recorded completion date. Another example of differences between the CLECs and Qwest concerned situation in which the CLEC requested a revised due date. Since OP-3 required a comparison of the completion date to the original due date (in accordance with PID 3.0), Qwest did not report orders for which the CLEC changed that original due date. Finally, it became apparent that Qwest often used multiple trouble tickets to handle situations that AT&T reported with a single trouble report, and that AT&T did not account for no-access time in its consideration of the average time to repair a trouble.

Data from Colorado, Liberty's second state for the study, showed different results. Liberty reported several process errors and three issues related to human errors. Using hindsight, several reasons for these different results became apparent. First, Covad provided some useful information for Colorado but had not done so for Arizona. Some of the problems found in Colorado related to the line-sharing product and Covad was the only CLEC to request reconciliation of that product. Second, the scope of the reconciliation effort for AT&T was smaller in Colorado than it was in Arizona, and this permitted Liberty to examine a higher percentage of orders in greater depth than had been done earlier. Finally, all of the issues that caused significant differences between Qwest and the CLECs, such as the use of a reference date and the definition of service order completion had been examined for Arizona and did not require additional effort in the subsequent states.

Liberty's third report, which covered the reconciliation of data from Nebraska, reported on two additional problems that had been discovered. One was a process error unique to Qwest's eastern service order processor. The other involved human errors in recording information used to report the average time to close a trouble ticket. While some errors had been noted in this area in Arizona, the percentage in Nebraska was higher and caused Liberty to issue an Observation report to document the potential problem.

Data from the state of Washington showed more examples of the same type of problems that had already been reported. In addition, Liberty discovered and reported that Qwest had not been consistent in its treatment of LIS trunk orders that involved a re-termination from one switch to

another. Liberty also increased the scope of an earlier observation (O1031) dealing with the assignment of jeopardy and miss codes because Qwest should have excluded some orders from OP-15 but did not.

Using data from Oregon and considering AT&T's unbundled loop orders, Liberty found problems with some of Qwest's performance reporting that had not been previously discovered. More specifically, in some instances Qwest improperly recorded the stop times for coordinated cuts, which are used to calculate OP-13. Qwest also improperly omitted some orders in calculating OP-15A. Finally, Liberty again added to the scope of Observation 1031 because it found that Qwest's order typists had entered the incorrect completion dates and assigned customer miss codes.

As discussed in section III of this report, Liberty's reconciliation work using data from Utah and Minnesota did not result in the identification of any new problems.

Given the objective of this study, Liberty's work focused on the identification of problems with Qwest's performance measure reporting. Consistent with procedures established for reporting such problems, Liberty issued 1 Exception report and 13 Observation reports, and followed through on these matters to a final resolution. All 14 of these matters have been closed as discussed in more detail in the following section.

Some of the problems identified by Liberty had already been known to, and corrected by, Qwest. For these cases, the data reconciliation effort served little more than to document the issues and the resolution and make them known to interested parties. In general, Qwest did not report on problems it had found and corrected. For other issues, Qwest had not been aware of the problem and had to take new actions to either correct them or to prevent their recurrence. For these matters, Liberty believes that the data reconciliation effort contributed to more accurate performance reporting by Qwest.

Several of the issues identified by Liberty concerned the line-sharing product. During the period of applicability of the data reconciliation work, line sharing was a relatively new product. In addition, because the service involves using a single installation for service by both Qwest and a CLEC, reporting of performance measures had some unique aspects that caused problems. Qwest apparently continues to have some difficulty in getting the line-sharing product reported correctly (refer to KPMG Exception 3120).

About half of the performance-measure-reporting problems that Liberty identified were process- or system-type matters. These issues have, in general, solutions available through computer programming or revised data collection methods. They are also relatively easy to confirm that the solutions are effective in preventing the problem in the future. The other half of the problems were associated with human errors. While human errors cannot be made to totally disappear, Liberty identified issues that either because of the number or nature of the examples found pointed to matters that could have a non-trivial effect on the reported performance results. The corrective actions related to these issues necessarily take the form of new job aids or tools, revised methods and checks, and additional or focused training. All that can be done to verify appropriate corrective action is to judge whether these tools, methods, and training are on point and should be effective. In some cases Liberty recommended that the human-error issues identified during the data reconciliation work could be used to identify areas for future

monitoring or auditing of Qwest's performance measures. Liberty did not detect any evidence that Qwest was attempting to manipulate data in order to improve its reported performance. Moreover, none of the human-error issues combined with Qwest's corrective actions caused Liberty to believe that Qwest's current performance reporting could not be relied upon as a measure of Qwest's actual performance.

When all of the performance measures and their various forms of disaggregation are considered, Qwest is required to report on over 700 measures for the region, each state, and to individual CLECs. To accomplish this reporting, Qwest must acquire data from systems and processes that were designed to help operate and manage a telecommunications company, not report performance on one segment of the business (wholesale) and compare it to another (retail). As a result of its audit of Qwest's performance measures, Liberty identified many (about 70 Observation and Exception reports in total) issues and needs for corrections and improvements. The data reconciliation work permitted Liberty to examine Qwest's performance reporting from the initial data input stage and at a very detailed level into certain of Qwest's processes. This work resulted in the identification of additional problems (another 14 Observation and Exception reports). Liberty is satisfied that these two work efforts have contributed significantly to more accurate and reliable reporting of performance by Qwest. Liberty also knows that, with the complexity involved in the required performance reporting, there may be undetected errors in Qwest's processes, and of course human error cannot be totally eliminated in such a complex process. However, Liberty found that Qwest has reasonable processes in place to self-check its performance reporting and to correct problems found. And, on the basis of its audit and data reconciliation work that has spanned nearly two years, and on the resolution and corrections of the matters addressed in the 84 Observation and Exception reports that it has issued, Liberty believes that Qwest's performance reporting accurately and reliably reports Qwest's actual performance.

B. Exception and Observation Reports

This section provides a summary of each of the problem reports that Liberty issued during the course of its data reconciliation work.

Exception 1046

Exception 1046 stated that, during the period being covered by Liberty's data reconciliation, Qwest's systems sometimes truncated the third digit of an order's mized function code which is was being transferred from the Integrated Data Repository pending data source to the Detailed Data Set used by RRS to calculate OP-15 performance measure results. The Wholesale Regulatory Reporting program looks up the code in a mizo code table to determine how the order should be handled. If it fails to find the code, it defaults the mizo to Qwest. Thus, all of the LIS trunk orders showing two-digit mizo codes were being reported as Qwest mizos, even though not all of them were.

Qwest stated that it had already identified the problem and that the programming code had been corrected in the August 2001 release of performance results. Qwest also stated that the problem

affected all results produced for OP-15A and OP-15B on all designed service products for the period of January through July 2001.

Liberty issued data requests for the old and new programming code for OP-15, as well as for Qwest's documentation of how it identified the problem, developed revised business requirements, and solved the problem. Liberty reviewed the revised code for OP-15, conducted a telephone interview, and concluded that the code was no longer truncating the missed function code. Liberty also reviewed the PEND data files for the months of September through December 2001, the period after the fix was reportedly in place. Liberty confirmed that these files contained all three characters of the missed function code, *i.e.*, there was no truncation. Liberty then used the files to determine how many orders should have been included in the OP-15 measure results for these months and confirmed that the published performance reports included the same number of orders. Liberty considers this exception to be closed.

Observation 1026

Observation 1026 identified retail orders that were being included in performance reports as wholesale orders. Qwest indicated that the process of provisioning a line-sharing order involves Qwest issuing a separate retail and wholesale order. The wholesale order was being correctly included in the RRS calculations. However, because there was no retail line sharing, the second order was being defaulted into the wholesale category, resulting in a double count. Qwest implemented a code change to look for orders that contain billing USOC's with retail activity and then exclude such orders from the measure. Qwest indicated that this action prevents the reporting of retail orders as line-sharing activity. The code changes were implemented effective with the November 2001 release of performance results. Qwest indicated that the December 2001 release corrected the results for all months in 2001.

Qwest provided data files that contained the orders identified by Liberty that were affected by this observation. Liberty has reviewed these files and found that the appropriate changes had been made for orders from July onward. Also, during its re-audit of the PID 4.0 OP measures, Liberty reviewed the code that is used to identify orders with retail activity. Liberty conducted an interview with Qwest on this matter and received responses to related data requests.

Liberty found that for months before July 2001, Qwest's revised code could not correct the problem. Qwest acknowledged this in a supplemental data request response.

Observation 1027

Observation 1027 identified various orders that were included and counted in more than one month. Qwest acknowledged the problem and indicated that it occurred when an order was completed in one month and then passed through completions again in a second month. If an order was passed through with a completed status (CP) in one month and goes through a second completion as a billing post (PP) in another month then it was double counted. Qwest implemented new code that reviews the record for the previous seven months and, if the record has been previously counted, it is omitted from the current month's calculations.

Liberty conducted an interview with Qwest on this matter and received responses to related data requests. Liberty reviewed the data files and the revised code provided by Qwest to confirm that the problem has been resolved. Liberty considers this observation to be closed.

Observation 1028

Observation 1028 reported that there was a significant error rate (about 15 percent) in the mean-time-to-repair (MTTR), or repair duration, used by Qwest in calculating its MR-6 measure for AT&T in Nebraska. In its earlier reconciliation work, Liberty found that Qwest's overall error rate of about 3 percent in Arizona, when viewed alone, was within the range of a reasonable human error rate. However, when Arizona and Nebraska results were combined, the error rate was 6.5 percent, which in Liberty's opinion could be problematic.

To obtain additional data on the nature and frequency of errors, Liberty conducted an analysis of AT&T trouble tickets in Oregon. Liberty found an error rate of 6.5 percent, the same as the combined results from Arizona and Nebraska. Liberty also requested information on Qwest's compliance review and coaching programs to ascertain whether such programs could be effective. Materials provided by Qwest included checklists of areas to be examined during the semi-annual reviews, with areas to record expectations, findings, and recommendations. These checklists encompassed a broad range of areas, including such topics as handoff of tickets to the central office, proper billing and rebate coding, sufficiency of work force, and valid no access time used on tickets. Qwest also provided ticket review worksheets and process guides on various aspects of trouble ticket administration.

Liberty's general assessment of the material was that the compliance reviews and coaching programs did not appear to be of the scope and focus that would minimize significantly the kind of errors found during data reconciliation. During its analysis, Liberty had found that the errors in MTTR were generally due to improper handling of "no access" time and improper ticket restoring and closing procedures. These errors were made by both customer technicians and by "scrubbers," the administrative technicians responsible for verifying and reconciling ticket histories. Qwest's compliance reviews and coaching programs were simply not geared to focus on these troublesome areas.

Qwest subsequently provided Liberty with additional information describing recent training programs and review efforts geared towards improving the handling of trouble tickets. A focused training process was completed in January 2002. All Design Service Center Directors, Administrative Technicians, and Customer Communication Technicians received additional training and documentation on guidelines for handling no access time and for providing information to customers as part of the ticket restoration process. In addition to the sampling and coaching programs that had been in place, Qwest implemented an audit process where each Design Service Center manager is now responsible for verifying repair process adherence.

While Liberty expects that the renewed focus on methods and procedures should work to reduce the error rate in MTTR, it cannot substantiate those effects. Liberty therefore recommends that the error rate be the subject of any future monitoring work. Liberty is satisfied that Qwest has

taken positive steps to reduce the level of errors found during the data reconciliation work, and considers this observation closed.

Observation 1029

Observation 1029 noted the exclusion of certain CLEC line-sharing orders because the CLEC was unknown. Qwest acknowledged that it was unable to report the majority of line-sharing orders in the months of July and going forward for certain CLECs. Qwest indicated that its order writing process did not capture the data used to identify CLECs, and thus Qwest was not able to report line-sharing results for the majority of the orders at the CLEC-specific level for this time period. Beginning with the December 2001 data and going forward, a new detail field was added to PANS that addressed this problem.

Liberty has conducted an interview with Qwest on this matter and received responses to its data requests. The data responses included revised computer code, updated July RSOR data files with a solution in place, identification of other measures affected by this problem, and information on the development of the new data field. Liberty compared the original test July RSOR file sample with the corrected July RSOR data file sample and was able to confirm that the improperly excluded orders were included in the new July RSOR data set. Liberty considers this observation to be closed.

Observation 1030

Observation 1030 noted that Qwest failed to report a number of Covad's Firm Order Commitment *(FOC)* records because the state code was not automatically logged for those transactions. Qwest acknowledged that there was a problem. However, Qwest stated that only a small percentage of the transactions were not recorded. Qwest indicated that the issue was caused by a code break in EDI 6.0 related to unbundled loop processing. Qwest also indicated that affected customers were moved off EDI 6.0 in August and September and EDI 6.0 was retired in December 2001, so the problem with EDI 6.0 has been addressed with the new technology. For those records that are not properly logged with the new technology, Qwest will run an *ad hoc* report to identify them and will manually populate the state code.

Liberty conducted interviews with Qwest personnel and issued a number of data requests concerning this issue. Qwest acknowledged that "code break" affected the results for the entire period. From January through April 2001 there were 28 records that were excluded from PO-5C results. According to Qwest, PO-5A and PO-5B were not affected. Qwest also provided the number of records excluded from PO-2 (3 out of 99,487 records), PO-3 (246 out of 44,969), and PO-4 (808 out of 150,776 records) in July. In each case the resulting percentage was less than or approximately equal to .005 percent.

On the basis of Liberty's review of this matter, including Qwest's proposed solution to identifying records that did not contain a state code, Liberty considers this observation closed.

Observation 1031

Observation 1031 initially reported that the Service Order Miss Code *(SOMC)* in the RSOR data for some orders was incorrect, leading to errors in performance measurement reporting. Liberty noted several different types of anomalies regarding the information in WFAC, the SOMC, and how they are used in performance measure reporting.

Qwest initially responded to this observation on January 24, 2002. Qwest stated that it had clarified the Missed Function Code (MFC) coding process documentation, conducted a review with the Network Organization to ensure that employees correctly complete the MFC field, and individually reviewed SOMC coding with each ISC representative responsible for the coding errors identified.

Qwest conducted an additional assessment of the underlying causes of these human error problems and the means by which they should be corrected, and provided a supplemental response to this observation on March 21, 2002. In its supplemental response, Qwest stated that it found no issues that it believed were *1031 issues* with either Covad or WorldCom orders. Qwest also stated that, for all *1031 issue* orders it identified, the order was first held for facility reasons without populating WFAC with the associated jeopardy code (which should have been done according to Qwest procedures). If such an order was subsequently jeopardized to the CLEC and that jeopardy code was populated in WFAC, then the Service Delivery Coordinator might be unaware of the Qwest facility jeopardy and populate the SOMC with a customer miss. This in turn would result in the order being inappropriately excluded from the performance measures.

Liberty requested information to learn exactly how Qwest had conducted the analysis from which it concluded that all *1031 issues* were related to orders held for facilities. Qwest stated that it had assessed every LIS trunk and UBL order which a CLEC had submitted for data reconciliation and which Qwest had excluded as a customer miss. Qwest stated that, for each such order, it reviewed the WFAC log to determine if the customer jeopardy was justified and it also reviewed the TIRKS record to see if there had been a facility miss. EXACT screens were reviewed in those cases when it was necessary to determine if a customer jeopardy was due to a customer supplementing an order in such a way that a due date change was required. In every case, Qwest found that either the customer jeopardy was appropriate or there was also a facility miss in TIRKS. Liberty agrees that this was the appropriate analysis to perform.

Liberty did further work to confirm that the miscoding was always associated with a facility miss. Liberty identified numerous AT&T LIS trunk orders from Arizona that appeared to have been inappropriately jeopardized to AT&T without being related to a facility miss. Liberty then discussed each of these orders with Qwest in a teleconference, and Qwest demonstrated that the customer jeopardy was actually correct in every case.

Qwest stated that it retrained the affected employees on February 12, 2002 to ensure that they populate TIRKS with all Qwest-caused facility delays and that those delays are correctly transferred to WFAC. The retraining began with a conference call that included trainers and the directors of the five design centers. Two documents were used in the training. One was a brief document entitled *Escalation Management Jeopardy Posting Job Aid* that has a simple if-then format, and the other was a much longer document entitled *Jeopardy Code Job Aid*. Liberty

reviewed these two documents and found that they adequately addressed the coding issue. These same two documents were then used by each director to train the employees in each center. In addition, personnel in the Delayed Order Group (which is responsible for initially recording any facility misses in TIRKS) were trained at the same time. A subsequent "coach's call" allowed employees to ask questions and get any required clarification. Qwest has also stated that its twice yearly audits of each center include reviewing MFC accuracy, and that each center also holds regular "miss meetings" to determine if misses have been accurately recorded.

Qwest also stated that it revised its code so that the MFC in WFAC will be used for OP-3, OP-4, and OP-6 instead of the SOMC for all designed services (which include LIS trunks), thus removing one step where errors could occur. Liberty reviewed both the old and the new code to ensure that the change had been made.

Finally, Qwest stated that it assessed the magnitude of the *1031 issue*, and that the issue has had minimal impact, *i.e.*, Qwest stated that its "historical results are accurate and reliable." Qwest stated that it analyzed orders from December 2001 and January 2002 and found that this issue affected 0.002 percent of the CLECs' analog loop orders, 0.18 percent of the 2-wire non-loaded loop orders, and none of the interconnection trunks that CLECs ordered in those two months. Qwest stated that it also analyzed Feature Group D trunks and found this issue affected 0.1 percent of the Feature Group D orders in those two months.

In addition to the problem discussed above, Liberty has addressed three additional issues in this observation. First, Liberty had found that Qwest included several AT&T Washington LIS trunk orders in the reporting of OP-15 even though AT&T had caused the delay and the orders should therefore have been excluded. This matter was investigated as part of this Observation because it initially appeared to be a miscoding problem. In response to data request 85-007, Qwest provided information clearly confirming that the orders had been improperly included, but not because of miscoding. Rather, they had been included because of a programming problem previously identified by Liberty in Exception 1046. That exception has already been closed.

For a large number of Covad's unbundled loop orders, Liberty found that while Qwest's treatment of the orders was correct, Qwest's processes or procedures differed from what Liberty had observed in other states and also differed from what had previously been described to Liberty. Specifically, Qwest had indicated that the SOMC field was only populated in cases where the due date had been missed. For the Washington data, however, Liberty found customer-caused miss codes entered in the SOMC field for orders in which the due date had been met. Because this also related to coding, Liberty investigated this second matter as part of Observation 1031.

In response to a data request, Qwest stated: "Qwest considers the Customer Caused Miss Codes only if the due date is missed. If the due dates are met, no attention is paid to the customer caused miss code and therefore the order could be still included in the OP-4 measure even if it had a customer caused miss notification identified with it. Qwest has reviewed all COVAD WA OP-4 data sets submitted to Liberty and have determined that all 99 of the entries have an Order Completion (SOCD) that is earlier than or equal to the Order Due Date (SODD) for May, June and July 2001." Liberty has reviewed Qwest's procedures and programming code and agrees that Qwest is correct, i.e., the RSOR process is such that if Qwest meets its commitment date, then the SOMC field is not used.

Qwest has been populating the SOMC field even when a due date is not missed because of its legacy system requirements. The Western region RSOLAR system and the Eastern region SOLAR system both require a miss code whenever the completion date does not equal the due date. The Central region SOPAD system does not require an SOMC in such cases, but it will accept one. Although this situation does not cause misreporting of performance results, Qwest has decided to implement a process of using an SOMC of "Z35" to satisfy legacy system edit requirements, rather than a customer miss code.

During its data reconciliation work for Oregon UBL orders, Liberty found a third issue, that Qwest's order typist had entered an incorrect completion date and that this affected the results for OP-3 and -4. In all cases, the typist entered exactly one day later than was correct. In one-third of such cases, the typist also entered a customer-caused miss code, which resulted in the orders being improperly excluded from the measure. The WFAC documents contained the correct completion date, and Qwest speculated that the typist may have entered the current (today's) date instead of that contained within WFAC. It could not be determined exactly why a customer miss was entered for some of these orders. Qwest provided to Liberty its revised Service Order Completion Process training and job aid materials that very clearly indicated the source that should be used for completion dates, missed codes, and jeopardy codes.

Liberty now considers this observation to be closed.

Observation 1032

Observation 1032 noted that Qwest included some orders in OP-4 that should have been excluded because the requested provisioning interval was greater than the then-current standard installation interval. Qwest's response indicated that out of a very large number of orders, Liberty found only a few PONS for which this had occurred. Originally Liberty thought the percentage of orders affected was more significant. But after additional analysis and correction of errors, Liberty found that, in the sample of UBL orders for Colorado and Washington combined, about 4 percent of the orders for which Qwest and the CLEC disagreed had this problem. When the agreed upon orders are also counted, the percentage is even lower.

Qwest's responded to the observation by indicating that the orders should have been excluded but were not because of human error when the order was processed. Qwest personnel had failed to populate the "L" (for longer than standard interval) field on the service order. Qwest indicated that it had improved its documentation in an effort to prevent this problem from recurring. Liberty reviewed the improved documentation and concluded that it adequately described the process and should help to avoid this kind of error in the future.

On the basis of Liberty's additional analysis of Colorado and Washington orders showing a lower percentage than had been thought to be the case, and the evaluation of the steps and improved tools implemented by Qwest to minimize the likelihood of the error, Liberty has concluded that this observation should be closed.

Observation 1033

Observation 1033 stated that there were instances where Qwest personnel determined the order application date/time incorrectly for OP-4 LIS trunk performance measurement reporting purposes. In some instances, Qwest failed to change the application day to the next day, even though the ASR was received after 3:00 p.m. MT. In other cases, it appears that Qwest used the wrong application date because of uncertainty as to whether the application was "complete and accurate" as is required in the definition section of the PID.

In addition, Liberty determined that several Covad UBL orders in Arizona received after 7 p.m. were dated the same day, rather than the next day in accordance with the PID. This resulted from Liberty's review of the data Covad provided too late for inclusion in the Arizona report.

In the responses to data requests, Liberty received the documentation used by Qwest to train personnel in properly determining the application date, and the Qwest application date methods and procedures. Liberty reviewed those documents and found that they clearly described the application date and how it should be determined, included examples, and were all internally consistent. Liberty considers this observation to be closed.

Observation 1034

Observation 1034 identified various line-sharing orders that were incorrectly excluded as loops with non-standard intervals of 72 hours. Liberty identified the problem in the Covad's Colorado May PO-5 performance report and did not find this problem occurring in the months of June and July. Qwest in its response concurred with Liberty that a number of line-sharing orders for May had been excluded from the performance report because the orders had been assigned a non-standard FOC interval of 72 hours. Qwest indicated that the problem was human error and that the exclusions of the line-sharing orders were improper. Qwest stated that their processes currently dictate that the 72-hour interval should be manually selected only on specific unbundled loop products where the CLEC has a special non-standard FOC agreement. Qwest contends that this process should and did address the concerns raised in the observation.

Qwest identified for Covad's May performance report 23 line sharing orders in Arizona, 29 line sharing orders in Colorado, and 91 line sharing orders in Washington excluded because of the assignment of a non-standard interval. Qwest provided ad hoc files for each month from May through December 2001. Liberty has reviewed each month and agrees that Qwest has identified the magnitude of the problem in Arizona, Colorado, and Washington. Furthermore, Liberty confirmed that the sharing non-standard interval assignment did not occur during the months from June through December 2001.

In an interview, Qwest gave a plausible explanation for why this problem only occurred during the month of May 2001. Since Liberty has confirmed that the problem has not appeared after that month, this observation is considered closed.

Observation 1035

Observation 1035 reported that there were errors in the OP-3 and OP-4 measures prior to June 2001 because Qwest included cancelled orders in the measures. According to Qwest, the problem affected only orders coming through SOLAR, the service order processor for the five eastern states (Iowa, Minnesota, Nebraska, North Dakota, and South Dakota). Qwest has indicated that the problem was resolved as of May 12, 2001, but all results prior to June 2001 for the five states were affected. Liberty saw no evidence of the problem in Arizona or Colorado, and has found no reason to conclude that the problem affected anything other than these five states.

Qwest indicated that the cause of the problem was a software error that resulted in not all cancelled orders being assigned a completion date of 11/11/1111 (and thus properly excluded from the measures). According to Qwest, any order that had multiple activities in one day, including cancellation would not go through the portion of the programming logic that assigned the 11/11/1111 date. Any order with only cancellation activity in a given day would have been handled correctly.

The programming fix put in place as of May 12, 2001 has corrected the problem of cancelled orders being included in OP-3 and OP4, and results beginning with June 2001 should not be affected. Liberty therefore considers this observation closed.

Observation 1036

When Qwest plans to undertake a switch conversion, it notifies its customers, who then submit disconnect and re-termination orders to move their LIS trunks from the old Qwest switch to the new one. Coordination between the parties is required to ensure that service is not adversely affected during the conversion process.

In Washington, Liberty identified several LIS trunk re-termination orders that AT&T had included in the OP and PO-5 performance measures, but Qwest had not. Qwest did not include them in PO-5 because Qwest considers re-termination orders to be projects, and projects are excluded from the PO-5 measure.

However, orders deemed to be projects are not excluded from the OP-3, OP-4, OP-6, and OP-15 measures. Qwest sometimes excluded these re-termination orders from these OP measures and sometimes it included them. For example, Liberty identified several Colorado AT&T LIS trunk re-termination orders that Qwest did include in the OP measures. In addition, Washington re-termination orders were improperly coded C40 due to human error.

PID version 3.0 specifies that only inward orders are to be included in OP-3, OP-4, OP-6, and OP-15. Qwest stated in its response to this observation that it does not view re-termination orders as having inward activity, and it therefore believes that these types of orders should be excluded from the OP measures. It also agreed that, historically, it had treated these orders inconsistently, sometimes including them in the measures and sometimes excluding them. AT&T stated that it accepts Qwest's explanation of why re-termination orders should be excluded from the performance measures, although it expressed concern that Qwest's performance on these orders

will not be measured. Accordingly, the parties now agree that re-termination orders should not be included in performance reporting.

In its response to this observation, Qwest also stated that it was making a programming code change that would fix the re-termination order problem retroactive to December 2001 data. Qwest provided Liberty with the revised programming code for the OP measures as a supplement to its observation response. Liberty reviewed it and confirmed that Qwest had created a new exclusion that removes central office conversion orders from that measure.

Qwest stated that it retrained all Customer Communication Technicians – Implementer in the Des Moines Design Service Center (DSC) on February 12, 2002. The Des Moines DSC handles all switch conversion interconnection trunks. Liberty reviewed the training materials and confirmed that they clearly require that the jeopardy code of H41 be used for switch conversions and not the jeopardy code of C40. Liberty now considers this observation to be closed.

Observation 1037

Observation 1037 noted that Qwest had not correctly recorded the coordinated hot cut stop time used for OP-13A. Liberty discovered this issue during its data reconciliation work using Oregon data. In some instances during April and May 2001, testers were not reporting stop time as the time when physical work and Qwest testing were completed (consistent with PID version 3.0) but rather as the time the CLEC called back to confirm that the order was completed. As a result, the hot cut interval was longer than it should have been. In some cases, this difference caused Qwest to consider the hot cut commitments as "missed" when they were not. Reported performance results for April and May were therefore incorrect.

Qwest informed Liberty that these errors coincided with its moving the coordinated cut service center from Des Moines to Omaha. Qwest told Liberty that it had training efforts on-going during these months, had identified the issue during the April and May timeframe, and had retrained its testers. According to Qwest, errors of this type were eliminated by June. Qwest subsequently provided OP-13A files for July and August 2001. Liberty reviewed these data and found no indication that testers were still making these errors. In addition, Liberty investigated other hot cut data from the July file that had recorded times different from the norm. Liberty found only one instance in which a recording error had been made – a delay time had been recorded incorrectly by 15 minutes.

Liberty had also discovered that, during the month of June 2001, many testers had begun to record the time spent waiting for a call back from the CLEC as "delay time." Qwest had appropriately subtracted any delay time from the calculated interval used to derive the measure, consistent with the PID. Therefore, the duration of the coordinated cut was accurate in these cases, but the actual stop time recorded was not consistent with the PID definition.

Qwest reported that it had updated its job aids and retrained its testers on the correct treatment of stop times as of April 5, 2002. Liberty believes Qwest has taken positive steps to improve the consistency of its recorded data with the PID. Again, however, this inconsistency did not affect results.

On the basis of its review of OP-13 data from the months of June, July, and August 2001, Liberty considers this observation closed.

Observation 1038

Observation 1038 noted that there were orders omitted from OP-15A unbundled loop results for April 2001. Liberty discovered this matter during its reconciliation work using data from Oregon. Qwest indicated that because it re-ran the April results at a later date than normal, not all pending orders were captured. The programming code did not account for a later-than-normal running of results by not searching in all locations for orders that may have been pending as of the last day of the month. Qwest also indicated that it had previously identified this problem and had made a modification to its programming code in February 2002 such that OP-15A results starting with January 2002 were not affected. Qwest said that it also restated the results for December 2001. Results prior to December 2001 were affected but were not restated.

Qwest provided and Liberty reviewed the revised programming code. Liberty conducted an interview with Qwest's programmers and others to review the code in detail. Orders are stored in both pending and completed files. The program now specifically captures all orders that were pending at the end of the month regardless of where the order is stored. Qwest also provided a revised data file for the April unbundled loops that Liberty used during reconciliation. It showed that the missing orders had been properly captured.

Liberty is satisfied that the programming code modification corrected the error noted in this observation, and considers this observation closed.

III. Specific Results from Utah and Minnesota Data

A. Covad

Liberty performed a reconciliation of Covad and Qwest data for OP-4 and PO-5. In all but a very few isolated cases, the problems with Qwest's reporting were the same problems that had been detected in the work from earlier states. These problems have been corrected and the associated Observation reports closed. The following paragraphs provide a summary of the results; detailed spreadsheets have been provided to Covad and Qwest.

Liberty reconciled a sample of 113 line-sharing orders for performance measure OP-4. For 19 orders, Qwest and Covad agreed. For 65 orders, Qwest was correct, not shown to be wrong, or the data were inconclusive. Qwest was wrong on 29 orders. Fourteen of these involved the retail/wholesale issue discussed in Observation 1026, 13 involved the matter of the CLEC being unknown discussed in Observation 1029, 1 order Qwest mistakenly cancelled, and 1 order Qwest's records had an incorrect due date that caused the order to be excluded.

Liberty reconciled a sample of 119 line-sharing orders for performance measure PO-5. For 28 orders, Qwest and Covad agreed. For 64 orders, Qwest was correct, not shown to be wrong, or the data were inconclusive. Qwest was wrong on 27 orders. For 14 orders the problem was the state code issue identified in Observation 1030. For 12 orders the problem was a mix-up of UBL and line-sharing orders (Observation 1034), and for one order Qwest appeared to incorrectly calculate the interval. Aside from this one outlier, these mistakes were problems that had already been identified, and resolved through Observations.

Liberty reconciled a sample of 137 UBL orders for performance measure OP-4. For 67 orders, Qwest and Covad agreed. For 57 orders, Qwest was correct, not shown to be wrong, or the data were inconclusive. Qwest was wrong on 13 orders. Nine of these involved the non-standard interval issue addressed in Observation 1032, one order involved the duplicate reporting discussed in Observation 1027, two orders were duplicate reporting from the same PON, and for one order, Qwest miscalculated the interval numerator by one day because of a computer system failure on the completion date.

B. AT&T

Liberty performed a reconciliation of AT&T LIS trunk orders for the states of Utah and Minnesota for OP-3, OP-4, OP-6, OP-15, and PO-5. As with the Covad reconciliation, the problems with Qwest's reporting were almost all the same as those identified in states reconciled earlier. The following paragraphs provide a summary of the results for both states combined; detailed spreadsheets have been provided to AT&T and Qwest.

For OP-3, Liberty reconciled 45 orders, for which the parties agreed on 19. Of the 26 orders where the parties disagreed, Qwest was incorrect on 5. Four of Qwest's errors related to Observation 1031, and the fifth was because of inadequate support for Qwest's information.

For OP-4, there were again 45 orders, with the parties agreeing on 13. Of the 32 orders where there was disagreement, Qwest was wrong on 7. Four of the errors related to Observation 1031, 2 related to Observation 1033, and the seventh was because of inadequate support.

There were 10 orders to reconcile for OP-6, with the parties agreeing on only 2. Where the parties disagreed, Qwest was wrong one time because of Observation 1031.

Only 6 orders required reconciliation for OP-15, and the parties agreed on 1. Of the 5 orders where there was disagreement, Qwest was incorrect on 4 because of Observation 1031.

Finally, there were a total of 36 orders in PO-5, with the parties agreeing on 27. Qwest was correct every time there was a disagreement.

CONTINUATION

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Qwest ride the light

Summary of Qwest's 271 Performance Results

Nov. 01 - Feb. 02 Results

State: South Dakota

Legend (based on number of "misses" in the 4-month period):

Classifications:	A		B		C		D
0 to 1 miss =		2 misses or 1 miss in last mo. w/ data =	Range of Results 4-mo. Avg.	3 or 4 misses w/ analysis =	Range of Results 4-mo. Avg.	3 or 4 misses =	Range of Results 4-mo. Avg.
Conclusions:	Clearly Satisfies Checklist Item		SUPPORTS Satisfying Checklist		CONDITIONALLY Supports Checklist		Adds No Support to Checklist

Low Volume Indications:

Cells that are color-coded per classifications B, C, or D above and have low volumes are marked as shown at right:	Vol. < 30 =		Vol. < 10 =		No Activity =	-

CHECKLIST ITEM 1 - INTERCONNECTION

Qwest

State: South Dakota

Nov. 01 - Feb. 02 Results

PROVISIONING

Product	Category	OP-3	OP-4	OP-5	OP-6A	OP-6B
		Commitments	Intervals	New Svc Trouble	Delays Non-Fac	Delays Facilities
LIS Trunks	Zone 1	-	-		-	-
	Zone 2					

	Category	NI-1A	NI-1B
		To Tandem Ofcs	To End Offices
LIS Trunks	Statewide		

TRUNK BLOCKING

REPAIR

Product	Category	MR-5	MR-6	MR-7	MR-8
		Cleared < 4 hours	Mean Time Restore	Repeat Reports	Trouble Rate
LIS Trunks	Zone 1	-	-	-	0.0% - 0.0% 0.0%
	Zone 2				

Must go to additional decimal places to see any disparity at all. Qwest's performance equates to 3 in 5000 trunks or less with trouble each month. This is outstanding service.

CHECKLIST ITEM 1 - COLLOCATION

Qwest

State: South Dakota

Nov. 01 - Feb. 02 Results

INSTALLATION

Product	Category	CP- 1 Installation Intervals	CP-2 Installation Commitments
Collocation	Forecasted (A)	-	-
	Unforecasted (B)	-	-
	Major Infrastructure (C)		

FEASIBILITY STUDIES

Product	Category	CP-3 Feasibility Intervals	CP-4 Feasibility Commitments
Collocation	Statewide	-	-

CHECKLIST ITEM 2 - Gateway Availability

Qwest ride the light

State: South Dakota

Nov. 01 - Feb. 02 Results

Gateway Availability

Measure	Description	Benchmark	Result
GA-1 A	IMA-GUI All	99.25%	
GA-1 B	IMA-GUI Fetch-n-Stuff	99.25%	
GA-1 C	IMA-GUI Data Arbiter	99.25%	
GA-2	IMA-EDI	99.25%	
GA-3	EB-TA	99.25%	
GA-4	EXACT	99.25%	
GA-5	FOM	99.25%	
GA-6	GUI Repair	99.25%	
GA-7	Timely Outage Resolution Following Software Releases	95% within 48 hours	

CHECKLIST ITEM 2 - PRE-ORDER

Qwest

State: South Dakota

Nov. 01 - Feb. 02 Results

Query Response

Indicators	Categ.	1-Appoint. Sched.	2-Service Avail.	3-Facility Check	4-Addr. Validation	5-Get CSR	6-Tel. No. Reserv.	7-Loop Qualif.	8-DSL Loop
		Pre-Order Transaction Types							
PO-1	(A) IMA								
	(B) EDI								
	Benchmarks	10 sec	25 sec	25 sec	10 sec	12.5 sec	10 sec	25 sec	35 sec

Timeouts			Benchmarks
PO-1C	(1) IMA		0.5%
	(2) EDI		0.5%

Reject Notifications		1-Manual	2-Auto
PO-3	(A) IMA		
	(B) EDI		
	(C) Fax		

Benchmarks: Manual: 12 business hours; Auto-rejects: 18 seconds; Benchmark: 24 hours

Firm Order Confirmations	A-Fully Electronic		B-Electronic/Manual		PO-5C		PO-5D
PO-5 - FOC Timeliness	1 - IMA	2 -EDI	1 - IMA	2 - EDI	FAX		EXACT
(a) Resale		-				LIS:	
(b) Unbundled Loops							
(c) LNP		-		-			
Benchmarks:	95% < 20 minutes		90% < standard intervals		90% < 24 hrs		85% < 8 bus. Days

Jeopardy Notifications	(A)POTS	(B) Loops	(C) LIS	(D)UNE-P
PO-8 Timeliness			-	
PO-9 Percent			-	
Standards:	Parity	Parity	Parity	Parity

CHECKLIST ITEM 2 - FLOW-THROUGH

Qwest ride the ligh

State: South Dakota

PO-2A (All LSRs)

Most recent month

	IMA-GUI	IMA-EDI	TOTAL
RESALE	51.36%	0.0%	50.65%
LOOPS	31.76%	62.96%	43.88%
UNE-P	38.71%	-	38.71%
LNP	58.02%	-	58.02%

PO-2B (Flow-through-eligible LSRs)

	IMA-GUI	IMA-EDI	TOTAL
RESALE	[redacted]	-	[redacted]
LOOPS	[redacted]	[redacted]	[redacted]
UNE-P	[redacted]	-	[redacted]
LNP	[redacted]	-	[redacted]

1. The results show a general upward trend.
2. The FCC does not consider flow-through to be a "conclusive measure of nondiscriminatory access to ordering fur indicium among many of the performance" of Qwest's OSS. Verizon Massachusetts Order at para. 77. The FCC re can impact heavily the flow-through rates that a BOC can achieve -- efficient CLECs can achieve high flow-through r efficient CLECs have lower flow-through rates. Id. at paras. 78, 80. Thus, the FCC has focused less on actual flow- whether the BOC's OSS are capable of flowing orders through. Id. paras. 77, 80.

3. Low volumes in certain areas suggest that the Commission should look to the regional results to see how Qwest volumes.

CHECKLIST ITEM 2 - Centers Access

Qwest ride the light

State: South Dakota

Nov. 01 - Feb. 02 Results

Pct of calls answered in 20 seconds

Measure	Center	Result
OP-2	Provisioning	
MR-2	Repair	

Standard: Parity with retail

CHECKLIST ITEM 2 - Billing

Qwest

State: South Dakota

Nov. 01 - Feb. 02 Results

Billing

Measure	Description	Standard	Result
BI-1A	Time to provide usage records - UNE & Resale	Parity	
BI-1B	Time to provide usage records - Switched access	95%	
BI-3A	Billing accuracy - adjustments for errors - UNE & Resale	Parity	87.4% - 98.7% 95.7%
BI-3B	Billing accuracy - adjustments for errors - Reciprocal compensation	95%	
BI-4A	Billing completeness - UNE & Resale	Parity	88.6% - 98.4% 93.3%
BI-4B	Billing completeness - Reciprocal compensation	95%	
PO-7A (IMA)	Billing completion notification timeliness	Parity	86.6% - 98.4% 93.3%
PO-7B (EDI)	Billing completion notification timeliness	Parity	68.0% - 96.7% 79.9%

Qwest completed substantial "mapping" project in mid-January 2002 that ensured billed rates are appropriate rates. Billing accuracy and completeness has increased substantially (to above 98%) as a result.

A CRM system release that took place on September 29, 2001 had an error in its code that affected LSRs with multiple assoicated service orders. As a result, only the first service order to complete would receive a billing completion notice. When corrected and the missing notices were sent, PO-7 captured tham as misses (i.e., late), affecting Nov. and Dec. '01 PO-7 results. Going forward, the problem is corrected as the Jan -

CHECKLIST ITEM 2 - UNE-P PLATFORM

Qwest

State: [illegible]

[illegible] - Feb. 02 Results

PROVISIONING

Product	Disaggreg.	OP-3	OP-4	OP-5	OP-4A	OP-4B
		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
UNE-P(POTS)	Dispatch l/MSAs					
	Dispatch o/MSA					
	No Dispatch		[illegible]			
UNE-P(Centrex)	Dispatch l/MSAs		[illegible]			
	Dispatch o/MSA	[illegible]	[illegible]			
	No Dispatch		4.5 - 4.8 days 4.6 days			
EELs	Zone 1	-				
	Zone 2	-				

11 of 17 mos. at parity. 4 Mo. Avg. = 92.0% for CLECs vs. 94.1% for retail

6 Mo. Avg. = 5.3 days for CLECs vs. 7.3 days for retail

13 of 17 mos. at parity

4 Mo. Avg. = 3.7 days for both CLEC and retail

Can't fully sort out of an abundance of caution because no retail data to compare to.

REPAIR

Product	Disaggreg.	MR-3	MR-4	MR-6	MR-7	MR-8	MR-9
		Out of Svc>24 hrs	All Trbl < 48 hours	Mean Time Restore	Repeat Reports	Trouble Rate	Appointments
UNE-P(POTS)	Dispatch l/ MSAs						
	Dispatch o/MSA						
	No Dispatch						
UNE-P(Centrex)	Dispatch l/ MSAs					0.6% - 0.7%	
	Dispatch o/MSA					0.6%	
	No Dispatch						
EELs	Zone 1						
	Zone 2						

CHECKLIST ITEM 4 - UNBUNDLED LOOPS

Qwest

State: South Dakota

Nov. 01 - Feb. 02 Results

PROVISIONING

[illegible]

Loop Type	Categ.	OP-3 [illegible]	OP-4 [illegible]	OP-5 [illegible]	OP-6A [illegible]	OP-6B [illegible]
Analog	Zone 1	*	*		*	*
	Zone 2					
2-Wire NL	Zone 1	*	*		*	*
	Zone 2	[illegible]				
ISDN-Cap.	Zone 1	*	*		*	*
	Zone 2					
ADSL-Cmp.	Zone 1	*	*	*	*	*
	Zone 2	*	*		*	*
4-Wire NL	Zone 1	*	*	*	*	*
	Zone 2	*	*		*	*
DS1-Cap.	Zone 1	*	*		*	*
	Zone 2					
DS3 +	Zone 1	*	*	*	*	*
	Zone 2	*	*		*	*
Line Sharing	Dispatch i/MSAs	*	*	*		
	Dispatch o/MSA	*	*			
	No Dispatch	*	*			

CHECKLIST ITEM 4 - UNBUNDLED LOOPS

Qwest

State: South Dakota

Nov. 01 - Feb. 02 Results

REPAIR

Loop Type	Categ.	MR-3 Out of Svc<24 hrs	MR-4 All Trbl < 48 hours	MR-6 Mean Time Restore	MR-7 Repeat Reports	MR-8 Trouble Rate
Analog	Zone 1	-	-	-	-	
	Zone 2					
2-Wire NL	Zone 1	-	-	-	-	
	Zone 2					
ISDN-Cap.	Zone 1	-	-	-	-	0.0% - 25.0% 7.9%
	Zone 2					
ADSL-Cmp.	Zone 1	-	-	-	-	-
	Zone 2	-	-	-	-	
Line Sharing	Dispatch i/ MSAs	-	-	-		-
	Dispatch o/MSA	-	-	-		
	No Dispatch	-	-	-		

Small volumes require 0.0% trouble or a statistical disparity is found.

Loop Type	Categ.	MR-5 Cleared < 4 hours	MR-6 Mean Time Restore	MR-7 Repeat Reports	MR-8 Trouble Rate
4-Wire NL	Zone 1	-	-	-	-
	Zone 2	-	-	-	
DS1-Cap.	Zone 1	-	-	-	
	Zone 2	-	-	-	
DS3 +	Zone 1	-	-	-	-
	Zone 2	-	-	-	

CHECKLIST ITEM 4 - Coordinated Cuts & Loop Conditioning

ride the light Qwest

State: South Dakota

Nov. 01 - Feb. 02 Results

Coordinated Cutover Timeliness

Loop Type	OP-13A
Analog	
All Other	
	Benchmark: 95%

Loop Conditioning

Category	OP-3 Commitments	OP-4 Intervals
Zone 1	-	-
Zone 2		
Benchmarks:	90%	16.5 days

CHECKLIST ITEM 5 - UNBUNDLED TRANSPORT

State: South Dakota

Nov. 01 - Feb. 02 Results

Qwest

PROVISIONING

Product	Categ.	OP-3 Commitments	OP-4 Intervals	OP-5 New Svc Trouble	OP-6A Delays/Non-Facil	OP-6B Delays/Facilities
UDIT -DS1	Zone 1	-	-	-	-	-
	Zone 2	-	-		-	-
UDIT >DS1	Zone 1	-	-	-	-	-
	Zone 2	-	-		-	-

REPAIR

Product	Categ.	MR-5 Cleared < 4 hours	MR-6 Mean Time Restore	MR-7 Repeat Reports	MR-8 Trouble Rate
UDIT -DS1	Zone 1	-	-	-	
	Zone 2	-	-	-	
UDIT >DS1	Zone 1	-	-	-	
	Zone 2	-	-	-	

CHECKLIST ITEM 7 - 911

Qwest ride the light

State: South Dakota

Nov. 01 - Feb. 02 Results

PROVISIONING

Product	Categ.	OP-3 Commitments	OP-4 Intervals	OP-5 New Svc Trouble	OP-6A Delays/Non-Facil.	OP-6B Delays/Facilities
911	Zone 1	-	-		-	-
	Zone 2					

REPAIR

Product	Categ.	MR-5 Cleared < 4 hours	MR-6 Mean Time Restore	MR-7 Repeat Reports	MR-8 Trouble Rate
911	Zone 1	-	-	-	
	Zone 2	-	-	-	

CHECKLIST ITEMS 8 & 9

Qwest ride the light

State: South Dakota

Nov. 01 - Feb. 02 Results

Checklist # 8 - Directory Listing

Product	Categ.	DB-1C-1
Listings	Sub-region	
		DB-2C-1
Listings	Region	

(Timeliness)

(Accuracy)

Checklist # 9 - NXX Code Activation

Product	Categ.	NP-1A
NXX Code	State	

(Timeliness)

CHECKLIST ITEM 10 & 11

Qwest ride the light

State: South Dakota Nov. 01 - Feb. 02 Results

Checklist # 10 - Databases and Signaling

Product	Categ.	DB-1B
LIDB	State	

(Timeliness)

Checklist # 11 - LNP (Local Number Portability)

PROVISIONING

Product	Categ.	OP-8B	OP-8C	OP-17
L N P	State			

REPAIR

Product	Categ.	MR-11	MR-12
L N P	State	-	

CHECKLIST ITEM 13

Qwest ride the light

State: South Dakota Nov. 01 - Feb. 02 Results

Checklist # 13 - Reciprocal Compensation

Product	Categ.	BI-3B	BI-4B
Reciprocal Compensation	State		

(Billing Accuracy and Completeness)

(against 95% Benchmarks)

CHECKLIST ITEM 14 - RESALE: Non-designed Products

State: South Dakota

Nov. 01 - Feb. 02 Results

PROVISIONING

Qwest ride the light

11 of 12 mos. at parity

Product	Disaggreg.	OP-3 Commitments	OP-4 Intervals	OP-5 New Svc Trouble	OP-6A Delays/Non-Facil.	OP-6B Delays/Facilities
Residence	Dispatch i/MSAs	89.7% - 100% 94.8%				
	Dispatch o/MSA					
	No Dispatch	96.0% - 99.8% 98.7%				
Business	Dispatch i/MSAs					
	Dispatch o/MSA		~~2.6 - 10.4 days 7.7 days~~			
	No Dispatch		~~2.1 - 2.6 days 2.3 days~~			
Centrex-21	Dispatch i/MSAs					
	Dispatch o/MSA	-	-		-	-
	No Dispatch		~~4.2 - 5.0 days 4.4 days~~			

As compared to 100% commitments met (OP-3)

10 of 12 mos. at parity.

CHECKLIST ITEM 14 - RESALE: Non-designed Products

State: South Dakota

Nov. 01 - Feb. 02 Results

REPAIR

Qwest ride the light

Product	Disaggreg.	MR-3 Out of Svc<24 hrs	MR-4 All Trbl < 48 hours	MR-6 Mean Time Restore	MR-7 Repeat Reports	MR-8 Trouble Rate	MR-9 Appointments
Residence	Dispatch I/ MSAs					0.9% - 1.6% 1.2%	
	Dispatch o/MSA						
	No Dispatch						
Business	Dispatch I/ MSAs				12.5% - 37.5% 21.2%	0.5% - 0.7% 0.5%	
	Dispatch o/MSA						
	No Dispatch						
Centrex-21	Dispatch I/ MSAs						
	Dispatch o/MSA						
	No Dispatch						

Would be dark blue if "no troubles found" were excluded. See MR-7*

Would be dark blue if "no troubles found" were excluded. See MR-8*

EXHIBIT
5

ride the light
Qwest.

Summary of Qwest's 271 Performance Results

Nov - Feb 02 Results

State: Regional

Legend (based on number of "misses" in the 4-month period):

Classifications:	A		B		C		D
0 to 1 miss =		2 misses or miss last mo. w/ data =	Range of Results 4-mo. Avg.	3 or 4 misses w/ analysis =	Range of Results 4-mo. Avg.	3 or 4 misses =	Range of Results 4-mo. Avg.
Conclusions:	Clearly Satisfies Checklist Item		SUPPORTS Satisfying Checklist		CONDITIONALLY Supports Checklist		Adds No Support to Checklist

Low Volume Indications:

Cells that are color-coded per classifications B, C, or D above and have low volumes are marked as shown at right:	Vol. < 30 =		Vol. < 10 =		No Activity =	-	

CHECKLIST ITEM 1 - INTERCONNECTION

Qwest ride the light

State: *Regional*

Nov - Feb 02 Results

PROVISIONING

Product	Category	OP-3 Commitments	OP-4 Intervals	OP-5 New Svc Trouble	OP-6A Delays/Non-Facil.	OP-6B Delays/Facilities
LIS Trunks	Zone 1			96.1% - 99.0% 97.6%		1.0 - 64.0 days 32.5 days
	Zone 2					

Upward trend
Last 2 mos. at parity
Performance is very strong

Identify only because there is no retail comparable data. Only two circuits delayed for facility reasons anywhere in the region in the last six months.

TRUNK BLOCKING

	Category	NI-1A To Tandem Ofcs	NI-1B To End Offices
LIS Trunks	Statewide		

REPAIR

Product	Category	MR-5 Cleared < 4 hours	MR-6 Mean Time Restore	MR-7 Repeat Reports	MR-8 Trouble Rate
LIS Trunks	Zone 1				0.0% - 0.0% 0.0%
	Zone 2				

Must go to additional decimal places to see disparity between wholesale and retail performance. In Feb. where the disparity existed, CLECs experienced 2 troubles for every 10,000 trunks in service. On the other hand, retail experienced 1 trouble for every 10,000 trunks in service. This is oustanding performance.

CHECKLIST ITEM 1 - COLLOCATION

Qwest ride the light

State: Regional

Nov - Feb 02 Results

INSTALLATION

Product	Category	CP- 1 Installation Intervals	CP-2 Installation Commitments
Collocation	Forecasted (A)		
	Unforecasted (B)		
	Major Infrastructure (C)		
Benchmarks			90%

FEASIBILITY STUDIES

Product	Category	CP-3 Feasibility Intervals	CP-4 Feasibility Commitments
Collocation	Statewide		

CHECKLIST ITEM 2 - Gateway Availability

Qwest

State: Regional

Nov - Feb 02 Results

Gateway Availability

Measure	Description	Benchmark	Result
GA-1 A	IMA-GUI All	99.25%	
GA-1 B	IMA-GUI Fetch-n-Stuff	99.25%	
GA-1 C	IMA-GUI Data Arbiter	99.25%	
GA-2	IMA-EDI	99.25%	
GA-3	EB-TA	99.25%	
GA-4	EXACT	99.25%	
GA-5	FOM	99.25%	
GA-6	GUI Repair	99.25%	

CHECKLIST ITEM 2 - Change Management

Qwest

State: *Regional*

Nov - Feb 02 Results

Change Management

Measure	Description	Benchmark	Result
GA-7	Timely Outage Resolution Following Software Releases	95% within 48 hours	
PO-16	Timely Release Notifications	92.5%	

HECKLIST ITEM 2 - PRE-ORDER

Qwest

ate: Regional

Nov - Feb 02 Results

uery/Response		Pre-Order Transaction Types							
dicators	Categ.	1-Appoint. Sched.	2-Service Avail.	3-Facility Check	4-Addr. Validation	5-Get CSR	6-Tel. No. Reserv.	7-Loop Qualif.	8-DSL Loop
O-1	(A) IMA								
	(B) EDI								
	Benchmarks:	10 sec	25 sec	25 sec	10 sec	12.5 sec	10 sec	20 sec	20 sec

imeouts			Benchmarks:
O-1C	(1) IMA		0.5%
	(2) EDI		0.5%

eject Notifications		1-Manual	2-Auto
O-3	(A) IMA		
	(B) EDI		
	(C) Fax ---------->		

Benchmarks : Manual: 12 business hours

Auto-rejects: 18 seconds

Benchmark: 24 hours

This interval must be assessed in the context of standard intervals. In each instance, a jeopardy notification is issued almost immediately. The short resale and UNE-P intervals prevent earlier jeopardy notification.

4 Mo. Avg. = 16.4% for CLECs vs. 15.3% for retail customers

irm Order Confirmations	A-Fully Electronic		B-Electronic/Manual		PO-5C	PO-5D
O-5 - FOC Timeliness	1 - IMA	2 -EDI	1 - IMA	2 - EDI	FAX	EXACT
a) Resale						LIS:
b) Unbundled Loops						
c) LNP						
Benchmarks:	95% < 20 minutes		90% < standard intervals		90% < 24 hrs	85% < 8 bus. Days

eopardy Notifications	(A)POTS	(B) Loops	(C) LIS	(D)UNE-P
O-8 Timeliness	2.3 - 3.3 days 2.8 days			3.3 - 10.9 days 6.3 days
O-9 Percent		10.6% - 24.4% 16.4%		3.8% - 18.1% 9.3%
Standards:	Parity	Parity	Parity	Parity

CHECKLIST ITEM 2 - FLOW-THROUGH

Qwest

State: Regional

PO-2A (All LSRs)

	Most recent month		
	IMA-GUI	IMA-EDI	TOTAL
RESALE	66.8%	68.5%	67.13%
LOOPS	35.7%	54.6%	45.82%
UNE-P	57.4%	50.9%	55.43%
LNP	54.3%	60.8%	57.45%

PO-2B (Flow-through-eligible LSRs)

	IMA-GUI	IMA-EDI	TOTAL
RESALE			
LOOPS			
UNE-P			
LNP			

1. The results show a general upward trend.
2. The FCC does not consider flow-through to be a "conclusive measure of nondiscriminatory acces functions, but as one indicium among many of the performance" of Qwest's OSS. Verizon Massachu 77. The FCC recognizes that CLECs can impact heavily the flow-through rates that a BOC can achie CLECs can achieve high flow-through rates, while other, less-efficient CLECs have lower flow-throug paras. 78, 80. Thus, the FCC has focused less on actual flow-through rates than on whether the BO capable of flowing orders through. Id. paras. 77, 80.

CHECKLIST ITEM 2 - Centers Access

Qwest

State: Regional

Nov - Feb 02 Results

Pct of calls answered in 20 seconds

Measure	Center	Result
OP-2	Provisioning	
MR-2	Repair	

Standard: Parity with retail

CHECKLIST ITEM 2 - Billing

Qwest

State: Regional

Nov - Feb 02 Results

Billing

Measure	Description	Standard	Result
BI-1A	Time to provide usage records - UNE & Resale	Parity	
BI-1B	Time to provide usage records - Switched access	95%	
BI-3A	Billing accuracy - adjustments for errors - UNE & Resale	Parity	27.5% - 98.9% 76.2%
BI-3B	Billing accuracy - adjustments for errors - Reciprocal compensation	95%	0.0% - 99.3% 72.0%
BI-4A	Billing completeness - UNE & Resale	Parity	96.1% - 98.0% 96.9%
BI-4B	Billing completeness - Reciprocal compensation	95%	
PO-7A (IMA)	Billing completion notification timeliness	Parity	74.0% - 97.8% 90.4%
PO-7B (EDI)	Billing completion notification timeliness	Parity	62.5% - 97.5% 73.7%

Between Oct. and mid- Jan., Qwest embarked upon a mapping project to ensure Qwest is billing CLECs the correct amount as determined in state commission cost dockets. This work is now complete as shown by the parity finding in 2002.

Last 2 mos. Above the 95% benchmark Nov. and Dec. below standard because Qwest made billing adjustments in those months to correct for historic issues. This issue is now corrected as Jan. Feb data is above the 95% benchmark

A CRM system release that took place on September 29, 2001 had an error in its code that affected LSRs with multiple assoicated service orders. As a result, only the first service order to complete would receive a billing completion notice. When corrected and the missing notices were sent, PO-7 captured tham as misses (i.e., late), affecting Nov. and Dec. `01 PO-7 results. Going forward, the problem is corrected, as January and February 2002 results bear out.

CHECKLIST ITEM 2 - UNE-PLATFORM

Qwest

State: Regional

Nov - Feb 02 Results

PROVISIONING

Product	Disaggreg.	OP-3	OP-4	OP-5	OP-6A	OP-6B
		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
UNE-P(POTS)	Dispatch I/MSAs					
	Dispatch o/MSA					
	No Dispatch					
UNE-P(Centrex)	Dispatch I/MSAs		5.9 - 6.8 days 6.3 days			7.4 - 15.4 days 12.1 days
	Dispatch o/MSA					6.6 - 21.0 days 9.0 days
	No Dispatch		4.8 - 5.0 days 5.0 days			
EELs	Zone 1	72.9% - 91.2% 80.1%				
	Zone 2	~~0.0% - 100% 66.7%~~				

4 Mo. Avg. = 5.0 days for CLECs vs. 4.8 days for retail

Very little retail comparative data; therefore, identify as a precautionary measure.

4 Mo. Avg. = 12.3 days for CLECs vs. 17.7 days for retail

Avg. OP-4 interval = 9.2 days, which is substantially faster than DS-1 private line

4 Mo. Avg. = 97.5% for CLECs vs. 98.3% for retail

Appears would be dark blue if "no troubles found" were excluded. See MR-7*

REPAIR

Product	Disaggreg.	MR-3 Out of Svc<24 hrs	MR-4 All Trbl < 48 hours	MR-6 Mean Time Restore	MR-7 Repeat Reports	MR-8 Trouble Rate	MR-9 Appointments
UNE-P(POTS)	Dispatch I/ MSAs						87.0% - 90.2% 88.8%
	Dispatch o/MSA						
	No Dispatch				17.5% - 23.8% 20.5%		96.6% - 98.0% 97.5%
UNE-P(Centrex)	Dispatch I/ MSAs				12.6% - 16.0% 13.8%	0.8% - 0.9% 0.8%	
	Dispatch o/MSA						
	No Dispatch				14.5% - 17.5% 16.0%		
EELs	Zone 1						
	Zone 2						

CHECKLIST ITEM 4 - UNBUNDLED LOOPS

Qwest

State: Regional

Nov - Feb 02 Results

PROVISIONING

Last 2 mos. Below 6-day benchmark
7 of last 9 mos. below 6-day benchmark

4 Mo. Avg. = 93.8% for CLECs vs. 94.6% for retail

Loop Type	Categ.	OP-3 Commitments	OP-4 Intervals	OP-5 New Svc Trouble	OP-6A Delays/Non-Facil.	OP-6B Delays/Facilities
Analog	Zone 1				3.7 - 10.2 days 8.0 days	
	Zone 2		5.1 - 7.0 days 6.0 days			
2-Wire NL	Zone 1					
	Zone 2					
ISDN-Cap.	Zone 1			92.9% - 94.5% 93.8%		
	Zone 2					
ADSL-Cmp.	Zone 1			95.2% - 100.0% 97.7%		
	Zone 2					
4-Wire NL	Zone 1					
	Zone 2					
DS1-Cap.	Zone 1	74.2% - 88.0% 84.6%				
	Zone 2					
DS3 +	Zone 1					
	Zone 2	-	-		-	-
Line Sharing	No Dispatch					

Avg. installation interval (OP-4) = 3-7 days shorter for CLECs in all mos.

CHECKLIST ITEM 4 - UNBUNDLED LOOPS

Qwest

State: Regional

Nov - Feb 02 Results
REPAIR

Loop Type	Categ.	MR-3 Out of Svc<24 hrs	MR-4 All Trbl < 48 hours	MR-6 Mean Time Restore	MR-7 Repeat Reports	MR-8 Trouble Rate
Analog	Zone 1					
	Zone 2					
2-Wire NL	Zone 1					
	Zone 2					
ISDN-Cap.	Zone 1					
	Zone 2					
ADSL-Cmp.	Zone 1					
	Zone 2					
Line Sharing	Dispatch i/ MSAs		88.9% - 100.0% 94.0%	13.3 - 28.1 hours 19.4 hours		1.1% - 2.1% 1.5%
	Dispatch o/MSA			19.0 - 29.1 hours 23.2 hours		
	No Dispatch	75.0% - 90.6% 89.2%	92.2% - 97.8% 95.7%	8.6 - 15.7 hours 11.6 hours		

All MR-4 and MR-6 for line sharing: Line Shared loops experience out of service trouble approximately 25% of the time while the retail comparative (POTS) experiences such troubles approximately 50% of the time. Line sharing troubles are also more complex to isolate. Out of service troubles have a higher priority in the queue to clear; thus, it is not surprising that these metrics are out of parity. Nonetheless, the data still shows 94% of troubles cleared in an average of well under the 24-hour objective.

Would be dark blue if no troubles found" were excluded. See MR-8*

Loop Type	Categ.	MR-5 Cleared < 4 hours	MR-6 Mean Time Restore	MR-7 Repeat Reports	MR-8 Trouble Rate
4-Wire NL	Zone 1		1.6 - 9.1 hours 5.9 hours		
	Zone 2	-	-	-	
DS1-Cap.	Zone 1	71.4% - 78.7% 78.7%	2.9 - 4.4 hours 3.3 hours		2.3% - 4.0% 2.9%
	Zone 2				
DS3 +	Zone 1	-	-	-	-
	Zone 2	-	-	-	

9 of 12 mos. at parity

Avg. restoration time well within the 4.0 hour objective

CHECKLIST ITEM 4 - Coordinated Cuts

ride the light
Qwest

State: Regional

Nov - Feb 02 Results

Coordinated Cutover Timeliness

Loop Type	OP-13A
Analog	[redacted]
All Other	[redacted]
Benchmark	95%

CHECKLIST ITEM 5 - UNBUNDLED TRANSPORT

State: *Regional*

Nov - Feb 02 Results

ride the light Qwest.

PROVISIONING

Product	Categ.	OP-3 Commitments	OP-4 Intervals	OP-5 New Svc Trouble	OP-6A Delays/Non-Facil.	OP-6B Delays/Facilities
UDIT-DS1	Zone 1					
	Zone 2					
UDIT >DS1	Zone 1					
	Zone 2					

REPAIR

Product	Categ.	MR-5 Cleared < 4 hours	MR-6 Mean Time Restore	MR-7 Repeat Reports	MR-8 Trouble Rate
UDIT-DS1	Zone 1				
	Zone 2				
UDIT >DS1	Zone 1				1.9% - 2.2% 2.1%
	Zone 2				

CHECKLIST ITEM 7 - 911

Qwest. ride the light

State: *Regional*

Nov - Feb 02 Results

PROVISIONING

Product	Categ.	OP-3 Commitments	OP-4 Intervals	OP-5 New Svc Trouble	OP-6A Delays/Non-Facil.	OP-6B Delays/Facilities
911	Zone 1	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]
	Zone 2	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]

REPAIR

Product	Categ.	MR-5 Cleared < 4 hours	MR-6 Mean Time Restore	MR-7 Repeat Reports	MR-8 Trouble Rate
911	Zone 1	[redacted]	[redacted]	[redacted]	0.5% - 0.8%
	Zone 2	[redacted]	[redacted]	[redacted]	0.6%

CHECKLIST ITEMS 8 & 9

Qwest ride the light

State: Regional Nov - Feb 02 Results

Checklist # 8 - Directory Listing

Product	Categ.	DB-1C-1	
Listings	Sub-region		(Timeliness)
		DB-2C-1	
Listings	Region		(Accuracy)

Checklist # 9 - NXX Code Activation

Product	Categ.	NP-1A	
NXX Code	State		(Timeliness)

CHECKLIST ITEM 10 & 11

Qwest. ride the light

State: Regional

Nov - Feb 02 Results

Checklist # 10 - Databases and Signaling

Product	Categ.	DB-1B
LIDB	State	

(Timeliness)

Checklist # 11 - LNP (Local Number Portability)

PROVISIONING

Product	Categ.	OP-8B	OP-8C	OP-17
L N P	State			
		95%	95%	98.25%

REPAIR

Product	Categ.	MR-11	MR-12
		Out of Svc>24 hrs	Mean Time Restore
L N P	State		3.2 - 7.5 hours 5.6 hours
		Parity	Parity

4 No. Avg. = 5.9 hours for CLECs vs. 6.4 hours for retail. Statistical differences are a matter of mere minutes.

CHECKLIST ITEM 13

ride the light Qwest

State: Regional

Nov - Feb 02 Results

Checklist # 13 - Reciprocal Compensation

Product	Categ.	BI-3B	BI-4B
Reciprocal Compensation	State	0.0% - 99.3% 72.0%	

(Billing Accuracy and Completeness)

(against 95% Benchmarks)

Last 2 mos. Above the 95% benchmark Nov. and Dec. below standard because Qwest made billing adjustments in those months to correct for historic issues. This issue is now corrected as Jan. Feb data is above the 95% benchmark.

CHECKLIST ITEM 14 - RESALE: Non-designed Products

ride the light Qwest

State: *Regional*

Nov - Feb 02 Results
PROVISIONING

Appears would be dark blue if "no troubles found" were excluded. See OP-5*

10 of 12 mos. at parity

Product	Disaggreg.	OP-3 Commitments	OP-4 Intervals	OP-5 New Svc Trouble	OP-6A Delays/Non-Facil.	OP-6B Delays/Facilities
Residence	Dispatch i/MSAs				2.9 - 23.7 days 7.4 days	
	Dispatch o/MSA					5.2 - 26.8 days 12.8 days
	No Dispatch					
Business	Dispatch i/MSAs					
	Dispatch o/MSA					
	No Dispatch					
Centrex	Dispatch i/MSAs		3.7 - 5.2 days 4.8 days	70.0% - 87.9% 79.9%		
	Dispatch o/MSA					
	No Dispatch					
Centrex-21	Dispatch i/MSAs					
	Dispatch o/MSA				2.9 - 49.0 days 32.4 days	
	No Dispatch					
PBX	Dispatch i/MSAs					
	Dispatch o/MSA					
	No Dispatch					
Basic ISDN	Dispatch i/MSAs					
	Dispatch o/MSA	-	-		-	-
	No Dispatch		3.9 - 5.8 days 4.9 days			

Only 5 orders delayed in the last 4 mos.

100% of commitments met in each of the last 4 mos.

CHECKLIST ITEM 14 - RESALE: Non-designed Products

State: Regional

Nov - Feb 02 Results

REPAIR

Qwest ride the light

Appears this would be dark blue if "no trouble found" were excluded. See MR-7*

7 of last 8 mos. at parity 4.1 hour avg. is outstanding as compared to objective

11 of 12 mos. at parity

Product	Disaggreg.	MR-3 Out of Svc<24 hrs	MR-4 All Trbl < 48 hours	MR-6 Mean Time Restore	MR-7 Repeat Reports	MR-8 Trouble Rate	MR-9 Appointments
Residence	Dispatch i/ MSAs						
	Dispatch o/MSA						
	No Dispatch						
Business	Dispatch i/ MSAs						
	Dispatch o/MSA				16.9% - 20.8% 19.1%	0.5% - 0.8% 0.7%	
	No Dispatch						
Centrex	Dispatch i/ MSAs						
	Dispatch o/MSA				16.0% - 20.4% 17.4%	0.6% - 0.7% 0.6%	
	No Dispatch						
Centrex-21	Dispatch i/ MSAs						
	Dispatch o/MSA			2.0 - 6.5 hours 4.1 hours			
	No Dispatch						
PBX	Dispatch i/ MSAs						
	Dispatch o/MSA				14.9% - 24.2% 18.1%		
	No Dispatch						
Basic ISDN	Dispatch i/ MSAs						-
	Dispatch o/MSA						-
	No Dispatch						-
Qwest DSL	Zone 1						
	Zone 2	-	-	-	-		

10 of 12 mos. at parity

CHECKLIST ITEM 14 - RESALE: Designed Products

State: Regional

PROVISIONING

Qwest ride the light

Nov - Feb 02 Results

4 Mo. Avg. = 39.3 days for CLECs vs. 37.3 days for retail

Product	Categ.	OP-3 Commitments	OP-4 Intervals	OP-5 New Svc Trouble	OP-6A Delays/Non-Facil.	OP-6B Delays/Facilities
Pri ISDN	Zone 1					
	Zone 2		7.3 - 54.3 days 39.3 days			
DS0	Zone 1	48.2% - 100.0% 82.2%				
	Zone 2					
DS1	Zone 1			0.0% - 27.8% 12.3%		
	Zone 2				1.7 - 17.7 days 7.5 days	
DS3	Zone 1	-	-	-	-	-
	Zone 2	-	-		-	-
Frame Rel.	Zone 1		-			
	Zone 2	-	-		-	-
Qwest DSL	Zone 1					
	Zone 2					

11 of 12 mos. at parity

4 Mo. Avg. = 7.5 days for CLECs vs. 11.8 days for retail

CHECKLIST ITEM 14 - RESALE: Designed Products

State: Regional

REPAIR

Qwest. rise the light

Nov - Feb 02 Results

Product	Categ.	MR-5 Cleared < 4 hours	MR-6 Mean Time Restore	MR-7 Repeat Reports	MR-8 Trouble Rate
Pri ISDN	Zone 1				0.0% - 0.5% 0.1%
	Zone 2				
DS0	Zone 1				
	Zone 2		1.5 - 3.0 hours 2.7 hours		
DS1	Zone 1				0.5% - 3.8% 0.8%
	Zone 2			18.2% - 55.3% 37.6%	
DS3	Zone 1	-	-	-	-
	Zone 2	-	-	-	
Frame Rel.	Zone 1				
	Zone 2	-	-	-	

All mos. well within 4 hour objective

9 of 12 mos. at parity

Continuation

13

of pages

Steven H. Weigler
Senior Attorney
Law & Government Affairs

Suite 1524
Western Region
1875 Lawrence St.
Denver, CO 80202
303 298-6957
FAX 303 298-6301
weigler@lga.att.com

May 2, 2002

RECEIVED
MAY 03 2002
SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

Via Overnight Mail

Debra Elofson
Executive Director
SD Public Utilities Commission
500 East Capitol Avenue
Pierre, SD 57501

Re: In the Matter of the Analysis into Qwest Corporation's Compliance with Section 271(c) of the Telecommunications Act of 1996, TC01-165

Dear Ms. Elofson:

Enclosed for filing are the original and ten copies of Additional Statement of Supplemental Authority Regarding Qwest's Performance Assurance Plan.

Please call me if there are any questions.

Sincerely,

Steven H. Weigler/AW
Steven H. Weigler

SHW/aw

Enclosure

cc: Service List

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BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA

IN THE MATTER OF THE ANALYSIS INTO QWEST CORPORATION'S COMPLIANCE WITH SECTION 271(C) OF THE TELECOMMUNICATIONS ACT OF 1996	))))	**Docket No. TC01-165**

ADDITIONAL STATEMENT OF SUPPLEMENTAL AUTHORITY REGARDING QWEST'S PERFORMANCE ASSURANCE PLAN

AT&T Communications of the Midwest, Inc. ("AT&T") hereby submits the Nebraska Public Service Commission's Order entitled "QPAP Approved as Amended" issued on April 23, 2002. The Nebraska Order is analogous to orders from the various other public utility commission orders in the Qwest region including Colorado, Idaho, Montana, Washington, and Wyoming. AT&T would request that this commission review the Nebraska Order as persuasive precedent for crafting and/or enforcing South Dakota's own performance assurance plan.

Respectfully submitted on May 2, 2002.

AT&T COMMUNICATIONS
OF THE MIDWEST, INC.

By: _____

Mary B. Tribby
Steven H. Weigler
AT&T Law Department
1875 Lawrence Street, Suite 1575
Denver, Colorado 80202
(303) 298-6957

BEFORE THE NEBRASKA PUBLIC SERVICE COMMISSION

In the Matter of Qwest Corporation, filing its notice of intention to file its Section 271(c) application with the FCC and request for the Commission to verify compliance with Section 271(c).	)	Application No. C-1830
	)	QPAP APPROVED AS AMENDED
	)	Entered: April 23, 2002

Appearances:

For the Nebraska Public Service Commission Staff:
Chris A. Post
300 The Atrium
1200 N Street
Lincoln, NE 68508

For Qwest Corporation:
Lynn Anton Stang
Qwest Corporation
1801 California Street
Suite 4900
Denver, CO 80202

Jill Vinjamuri
Kutak Rock LLP
1650 Farnam Street
Omaha, NE 68102-2186

For AT&T Communications of the Midwest, Inc. and AT&T Local Services:
Steven H. Weigler
1875 Lawrence Street
Suite 1575
Denver, CO 80202

For Cox Nebraska Telcom:
Jon C. Bruning
Bruning Law Office
1079 N. 204th Avenue
Elkhorn, NE 68022

BY THE COMMISSION:

This order addresses the adequacy of the proposed performance assurance plan (QPAP) submitted by Qwest Corporation (Qwest) to provide assurance that Qwest will fulfill its requirements under the public interest standard of § 271, in connection with its application for in-region interLATA authority. Under the Telecommunications Act of 1996 (the Act), a Bell Operating Company (BOC) may not provide in-region interLATA service until it has received approval to do so from the Federal Communications Commission (FCC). *See* 47 U.S.C. § 271.

Section 271(d)(3)(C) of the Act requires a BOC applicant, such as Qwest, to demonstrate that its entry into the in-region interLATA service market satisfies the public interest. Qwest has indicated that it proffered its proposed QPAP to meet the

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parameters of this public interest test in Qwest's pursuit of § 271 relief.

Accordingly, the Nebraska Public Service Commission (Commission) notes that a performance assurance plan is designed to ensure that, after the BOC enters the interLATA market, there is a mechanism in place to ensure that it does not "backslide" from the level of performance found to be satisfactory by the FCC in approving the checklist demonstration provided in the § 271 application. According to the FCC, "The public interest analysis is an independent element of the statutory checklist and, under normal canons of statutory construction, requires an independent determination."[1] As part of the public interest determination, this Commission must consider whether Qwest "would continue to satisfy the requirements of § 271 after entering the long distance market."[2]

The FCC has determined that effective performance monitoring and enforcement mechanisms (i.e., a performance assurance plan) constitute probative evidence as to public interest being met in the particular state.[3] Thus, as Qwest has stated, Qwest is proffering its proposed QPAP to assure this Commission and the FCC that it would continue adhering to the requirements of § 271 post-entry.

According to the FCC, there are five relevant factors for this Commission to consider in determining if Qwest's plan meets the public interest test. Those factors are as follows:

1) Potential liability that provides a meaningful and significant incentive to comply with the designated performance standards;

2) Clearly articulated, pre-determined measures and standards, which encompass a comprehensive range of carrier-to-carrier performance;

3) A reasonable structure that is designed to detect and sanction poor performance when it occurs;

4) A self-executing mechanism that does not leave the door open unreasonably to litigation and appeal; and

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[1] *See Application of Bell Atlantic New York for Authorization Under Section 271 of the Communications Act to Provide In-Region, InterLATA Service in the State of New York, Memorandum Opinion and Order*, CC Docket 99-295, ¶ 423 (December 22, 1999) (*Bell Atlantic New York Order*).

[2] *Id.* at ¶ 429.

[3] *Id.*

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5) Reasonable assurances that the reported data is accurate.[4]

Procedural History

In August 2000, 11 of Qwest's 14 states participating in Qwest's Regional Oversight Committee (ROC), including Nebraska, invited interested parties to participate in a collaborative process (the ROC PEPP collaborative) designed to seek creation of a consensus performance assurance plan (PAP). Staffs of the state commissions, competitive local exchange carriers (CLECs) and Qwest participated in the collaborative. Five multi-day workshops, a number of conference calls and numerous exchanges of proposals, supporting data and other information occurred from October 2000 through May of 2001.

The statistical methods and payment structure of the performance assurance plan approved by the FCC in SBC Communications, Inc.'s application under 47 U.S.C. § 271 for the state of Texas, was used by Qwest as the starting point in the ROC PEPP collaborative. Through the collaborative process, consensus was reached on a number of issues, including several modifications to the Texas plan.

After Qwest unexpectedly determined that no further progress would be made within the PEPP collaborative, the PEPP collaborative activities came to a halt. However, after CLECs and state commission staffs raised concerns about what appeared to be a premature conclusion of the PEPP review process, this Commission, along with other state commissions, engaged Liberty Consulting to hear the remaining issues under the auspices of the multi-state § 271 collaborative (Multi-State Proceeding). The Nebraska Commission joined the Multi-State Proceeding by an order dated July 11, 2001, for the review of what is now called Qwest's Performance Assurance Plan (QPAP). Commission staff participated in the Multi-State Proceeding with staff from eight other states to evaluate and develop a recommendation on the proposed performance assurance plan.

The Multi-State Proceeding began its QPAP review with Qwest submitting its version of the revised QPAP, as well as supporting comments to John Antonuk, Liberty's facilitator (Facilitator). After various procedural issues were resolved by conferences and briefing, the CLECs and state commission staffs then had an opportunity to comment on the plan, followed by hearings held during the weeks of August 13 and 27, 2001. On

[4] Id. at ¶ 433

October 22, 2001, the Antonuk Report (Antonuk Report) was released. The Commission subsequently solicited further comments from the parties and held oral arguments on the proposed Nebraska QPAP on November 27, 2001. Subsequently, parties have made various supplemental filings that have become part of the record in Nebraska.

O P I N I O N A N D F I N D I N G S

A. General

1. Qwest argues that this Commission should not disturb the compromise developed by the facilitator and indicated that the Commission should rely exclusively on the findings of the Antonuk Report. However, to do so, would disregard the insightful and persuasive findings of various other commissions and commission staffs.

2. Therefore, the Commission has reviewed the findings and comments made by the chairperson of the Colorado Public Utilities Commission, Raymond Gifford; Utah Division of Public Utilities advocacy staff; and Dr. Buster Griffing PhD., from the New Mexico Public Regulation Commission Staff; as well as reviewed plans endorsed by the FCC including the Texas plan that Qwest indicated it modeled its version of the QPAP after.

3. While the Commission has found the multi-state workshop process to be a valuable and efficient way of developing issues and better understanding the parties' points of view, we cannot abdicate our regulatory responsibility to a third party. The Nebraska Commission is the body that must decide what is in the "public interest" for the citizens of Nebraska.

4. Finally, the Commission notes that the proposed QPAP is only "voluntary" to a certain extent. The Commission agrees with Chairperson Gifford, of the Colorado Public Utilities Commission, that Qwest's choice to provide a PAP is only voluntary to the extent that pursuing § 271 approval is voluntary. Once Qwest receives § 271 approval, a performance assurance plan is mandatory.

5. The proposed QPAP must ultimately provide the necessary assurances that Qwest will live up to its obligations under § 271 if it is allowed to enter the in-region long distance market. Overall, the FCC looks to see whether a plan is likely to be effective "in practice" in deterring and enforcing against backsliding behavior by the BOC. The Nebraska Commission does not believe that the FCC requires, nor does it expect, all post-

entry performance plans like the proposed QPAP to be identical. In fact, the FCC has stated,

> "We recognize that states may create plans that ultimately vary in their strengths and weaknesses as tools for post-section 271 authority monitoring and enforcement. We also recognize that the development of performance measures and appropriate remedies is an evolutionary process that requires changes to both measures and remedies over time. We anticipate that state commissions will continue to build on their own work and the work of other states in order for such measures and remedies to most accurately reflect commercial performance in the local marketplace."[5]

6. We also agree with the recent findings of the Wyoming Commission[4] in that, because of the size, character, composition and physical distribution of a particular state's telecommunications markets, as well as the level of cost of providing service in such a state, a state like Nebraska can clearly be different from other states. As such, the Nebraska Commission has a legitimate basis for the additional requirements contained herein, as it is acting in a manner consistent the pro-competitive intent of the federal Act, the FCC and Nebraska law.

7. Therefore, in order to gain this Commission's approval that the public interest prong has been satisfied, Qwest shall be required to implement the changes mandated in this order. Once Qwest has done so, the required changes will be reviewed by this Commission for compliance with this order. If compliance is achieved, this Commission will recommend that the revised QPAP satisfies the public interest for the citizens of Nebraska.

B. Cap

8. Regarding the cap, the Commission is concerned with the Antonuk Report finding that establishes a 36 percent cap that utilizes "movement principles" not found in any other plan and not proposed by any of the parties. The Commission notes that Antonuk's solution allowing a four percent upward movement from 36 percent after the Commission finds that the cap would have been exceeded for the prior 24 months is unlikely to ever occur and is certainly inequitable. Qwest would have to exceed the cap for 24 consecutive months before this Commission could

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[5] See Verizon Pennsylvania Order, FCC 01-029, released Sept. 19, 2001, paragraph 128.

[4] See Wyoming Public Service Commission, Order Denying Petition for Reconsideration and Setting Public Hearing and Procedure, Docket No. 70000-TA-00-599 (Record No. 5924), Issued March 27, 2002

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raise it. Certainly, this Commission wishes to take a more proactive approach before Qwest performance is so poor that it exceeds the cap for 24 consecutive months.

9. The Commission also notes that the Antonuk movement principles also allow the cap to be decreased (below the FCC threshold of 36 percent) a maximum of four percent at any one time when a consecutive 24-month period demonstrates that payments made were eight or more percentage points less than the cap amount for that period. This Commission notes that the FCC has never allowed a plan to dip below a 36 percent cap, and believes that the public interest principles combined with lack of precedent make Antonuk's position untenable.

10. The Commission has also reviewed the findings of other commissions' staff. Dr. Buster Griffing of the New Mexico Commission staff, a consultant that this Commission has engaged in other matters, indicates that any sort of cap goes against relevant economic principles. Accordingly, Dr. Griffing advocates for a removal of the 36 percent cap.

11. In Utah, the Division of Public Utilities advisory staff raised the cap to 44 percent. The Utah Division of Public Utilities advisory staff allowed a maximum increase of up to four percentage points when the current cap had been exceeded for any consecutive period of 12 months. There is no provision for lowering the cap.

12. Regarding the Colorado approach, the Colorado Commission (through Chairperson Gilford) notes that it agrees with Antonuk's acknowledgement that Tier IX payments under the Colorado Performance Assurance Plan (CPAP) are the same as Tier I payments under the QPAP. As Tier IX payments provide compensatory payments to the CLECs, the CPAP does not cap those payments. Other types of payments such as Tier II are capped. However, depending on the Qwest's performance, the Colorado Commission retained the authority to open a proceeding and raise any prescribed cap.

13. The Nebraska Commission also notes that the Louisiana Public Utilities Commission required Bell South, a sister BOC, to utilize a procedural cap such as the one utilized in Colorado. Bell South was required to implement a 44 percent cap in Georgia. Accordingly, the concept of either a procedural cap or a 44 percent cap is hardly unprecedented.

14. Therefore, in light of these findings and the record before us in Nebraska, the Commission is of the opinion that there should be an overall cap of 44 percent. In addition to

the overall cap, there shall be a 24 percent "soft" cap that will require Commission intervention. While the Commission reserves the right to intervene at any time, the Commission will be required to proactively intervene should the "soft" cap be reached in order to investigate the reasons for Qwest's performance deterioration. Such caps are justified in Nebraska, as they will serve the public interest by creating a meaningful and significant incentive for Qwest to comply with designated performance standards, while providing a degree of certainty for Qwest regarding the total liability at risk.

15. However, the Commission is of the opinion that the overall cap should be based upon a more current revenue figure. Therefore, the Commission requires Qwest to utilize the prior year's ARMIS Net Revenue when calculating the current year's overall cap. As telecommunications markets can change dramatically from year to year, the Nebraska Commission is of the opinion that this levels the playing field for both CLECs and Qwest for years to come.

16. The Commission ultimately agrees with the facilitator that providing for such a cap under the plan furthers both the public interest and congressional policy goals, because if the BOCs face too high an entry cost for the 271 market, interLATA competition will be unduly discouraged.[7] However, when CLECs are limited in alternative remedies that they can pursue, such as in this proposed QPAP, a balanced approach must be taken. The FCC has never suggested that unlimited risk of payments was necessary to provide a meaningful financial incentive to a BOC[8]; therefore, this commission believes that a 44 percent cap is within the zone of reasonableness as required by the FCC.

17. Finally, if the annual cap appears to be in jeopardy of being exceeded, the Commission reserves the right to initiate proceedings to minimize adverse impacts that poor Qwest performance may have on CLECs.

C. Exclusivity/Offset

18. This Commission has also reviewed Qwest's language regarding exclusivity of remedies and offset. In doing so, the Commission looked at FCC dicta indicating that liability under a PAP is not the only mechanism to offset the BOC's incentive to discriminate. Other incentives of continued compliance include possible federal enforcement actions under 271(d)(6); liquidated damages under interconnection agreements; and remedies asso-

[7] *See Facilitator's Report at 16.*

[8] *See SBC Texas Order ¶ 424.*

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ciated with antitrust and other legal actions. FCC TX Order ¶ 424; FCC NY Order ¶ 435.

19. The Qwest language at issue is as follows:

§ 13.5 By incorporating these liquidated damages terms into the PAP, Qwest and CLEC accepting this PAP agree that proof of damages from any non-conforming performance measurement would be difficult to ascertain and, therefore, liquidated damages are a reasonable approximation of any contractual damages that may result from a non-conforming performance measurement. Qwest and CLEC further agree that Tier 1 payments made pursuant to this PAP are not intended to be a penalty. The application of the assessments and damages provided for herein is not intended to foreclose other noncontractual legal and non-contractual regulatory claims and remedies that may be available to a CLEC.

§ 13.6 By electing remedies under the PAP, CLEC waives any causes of action based on a contractual theory of liability, and any rights of recovery under any other theory of liability (including but not limited to a regulatory rule or order) to the extent such recovery is related to harm compensable under a contractual theory of liability (even though it is sought through a noncontractual claim, theory or cause of action.)

§ 13.7 If for any reason CLEC agreeing to this PAP is awarded compensation for the same underlying activity or omission for which Tier 1 assessments are made under this PAP, Qwest may offset the award with amounts paid under this PAP or offset any future payments due under the PAP by the amount of any such award. This section is not intended to permit offset of those portions of any damages allowed by noncontractual theories of liability that are not also recoverable under contractual theories of liability. Nothing in this PAP shall be read as permitting an offset related to Qwest payments related to CLEC or third-party physical damage to property or personal injury. (Emphasis added).

20. The Commission notes that the Qwest proffered QPAP language differs from the FCC mandate, as well as the Texas Plan that Qwest indicates it models its own plan after. Under the Qwest language, there can be no liquidated damages under

interconnection agreements as a CLEC would have to pick the QPAP as its exclusive remedy. Furthermore, Qwest would seemingly be allowed to unilaterally limit remedies associated with antitrust and other legal actions pursuant to §13.6 combined with § 13.7.

21. Also, under the Qwest proposed QPAP, contrary to FCC precedent, CLECs cannot sue for contractual remedies including for measures not even measured by the proposed QPAP. For non-contractual remedies, CLECs can sue, but cannot recover. If the CLECs were able to obtain a judgment in a court of law, Qwest would be able to withhold that payment claiming that it was already paid under the QPAP.

22. Also troubling to this Commission is that the Antonuk analysis on this issue appears to contradict the most current law on the subject. According to the Antonuk Report, Qwest could withhold base damages if a CLEC prevails on an anti-trust claim utilizing his language that "any rights of recovery under any other theory of liability (including but not limited to a regulatory rule or order) to the extent such recovery is related to harm compensable under a contractual theory of liability (even though it is sought through a noncontractual claim, theory or cause of action.)" However, pursuant to *Goldwasser v. Ameritech Corporation*, 222 F.3d 390, 401-02 (7th Cir. 2000), a party is precluded from bringing an anti-trust claim based on Telecommunications Act of 1996 obligations. As such, even though under the relevant case law, a party can not even sue Qwest under an Anti-Trust theory for obligations related to Qwest § 251 duties, Antonuk would allow Qwest to unilaterally withhold those base remedies. The Commission finds that this analysis is fundamentally flawed, as well inconsistent with the FCC's findings in relevant orders.

23. This Commission also agrees with the findings of the Colorado Public Utilities Commission (through its chairperson, Raymond Gifford) that the SGAT is not a normal bilateral contract involving traditional liquidated damage analysis. Chairperson Gifford indicated,

> "It is true that, in an ordinary commercial contract, parties would not have the ability to supplement liquidated damages. The SGAT, though, is not an ordinary commercial contract. Rather it is a regulatory hybrid of a contract and a tool for furthering public policy. This Commission has the authority to ensure that Qwest's interconnection agreements with CLECs promote competition and adhere to the Act. This Commission also has the authority to levy fines on Qwest for providing poor

> retail and wholesale service. These principles, combined with the broad concern about post-271 backsliding, justify the risk that occasionally Qwest may overcompensate the CLECs for their damages, while preserving the right of the CLECs to sue when they are under compensated. The risk to Qwest is mitigated substantially by the probability that a court would not allow double recovery and would require an offset of any amount the CLEC received under the CPAP."

24. For these policy and legal reasons, this Commission is enticed by the language of the Colorado Performance Assurance Plan § 16.6. Under that provision, before:

> "CLECs shall be able to file an action seeking contract damages that flow from the alleged failure to perform in an area specifically measured and regulated by the CPAP, CLEC must first seek permission through the Dispute Resolution Process...to proceed with the action. The permission shall be granted only if a CLEC can present a reasonable theory of damages for the non-conforming performance at issue and evidence of real world economic harm that, as applied over the preceding six months, establishes that the actual payments collected for non-conforming performance in the relevant area do not redress the extent of the competitive harm."

This language takes into consideration the FCC's mandate of allowing additional mechanisms to offset the BOC's incentive to discriminate.

25. As to Qwest's provisions regarding offset, it is clear that double recovery for the same damages is legally barred.[9] However, offset is a judicial concept for the finder of fact to consider to assure that an aggrieved party does not receive double recovery.[10] The Commission questions why Qwest did not adopt the Texas PAP language (also found in the Colorado CPAP and Utah Advisory Staff Report) which does not preclude Qwest from arguing for offset in the relevant court of law. However, as stated in the Texas Plan § 6.2 "whether or not the nature of damages sought by CLEC is such that an offset is appropriate will be determined in the relevant proceeding," not unilaterally by Qwest in this proceeding.

---

[9] *See e.g.* CJI 4th 6:14 (1988).

[10] Id.

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performance in the relevant area do not redress the extent of the competitive harm.

(DELETE)
§ 13.7 ~~If for any reason CLEC agreeing to this PAP is awarded compensation for the same underlying activity or omission for which Tier 1 assessments are made under this PAP, Qwest may offset the award with amounts paid under this PAP or offset any future payments due under the PAP by the amount of any such award. This section is not intended to permit offset of those portions of any damages allowed by noncontractual theories of liability that are not also recoverable under contractual theories of liability. Nothing in this PAP shall be read as permitting an offset related to Qwest payments related to CLEC or third party physical damage to property or personal injury.~~

(INSERT)
§ 13.7 Any liquidated damages payment by Qwest under these provisions is not hereby made inadmissible in any proceeding relating to the same conduct where Qwest seeks to offset the payment against any other damages a CLEC may recover; whether or not the nature of damages sought by the CLEC is such that an offset is appropriate will be determined in the related proceeding.

D. Trigger of Payments

28. The proposed QPAP incorporates a two-tier system of payments based on Qwest's monthly performance results, with Tier 1 payments made to the CLECs to provide compensation, and Tier 2 payments made to the states to provide additional performance incentives to Qwest. As presented by Qwest, the trigger dates of said payments would vary between Tier 1 and Tier 2.

29. The Commission does not concur with the reasoning behind differentiating between the trigger dates for Tier 1 and Tier 2 payments. As Qwest agrees that it must be in compliance with § 271 before entering the in-region long distance market, the Commission sees no reason to wait a number of months before Qwest would become liable for anti-competitive behavior and thus Tier 2 payments. To do otherwise, would provide Qwest an opportunity to act in an anti-competitive fashion for a number of months only to correct it before a penalty would apply.

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10. Therefore, the Commission believes that both Tier 1 and Tier 2 payments shall begin simultaneously after the first month of non-compliance. Qwest is directed to modify its proposed QPAP accordingly.

E. Escalation Cap

11. In its proposed QPAP, Qwest has included a cap as to escalation of payments.[11] Facilitator Antonuk agreed with such a concept. This Commission notes that Dr. Griffing of the New Mexico Advisory Staff, the Colorado Public Utilities Commission (through its Chairperson Raymond Gifford) and the Utah Division of Public Utilities staff have summarily dismissed such a concept. In fact, the Colorado Public Utilities Commission indicated that Qwest's argument to freeze escalated penalties made no logical sense.

12. Antonuk argues that the PID standards may be flawed and thus Qwest will not be able to achieve such standards. However, this Commission agrees more with the views of the Utah Commission Staff. If Qwest is meeting the standards currently to obtain § 271 relief, then there is no reason it should not be able to meet them in the future.

13. Qwest further argues that Qwest's compliance payments may dwarf CLEC costs to provide service. The Commission, however, agrees with the Colorado Public Utilities Commission, through its Chairperson, who indicated that the argument missed the point because,

> "payment escalations are meant to be a balance between compensating the CLECs for their losses and ensuring that the penalty is higher than the amount that Qwest is willing to absorb as a cost of doing business. Since the value to Qwest of suppressing competition in a particular market may dwarf the cost of the relevant services that Qwest should be selling, sometimes the escalation may have to be significant to motivate Qwest to perform. Although the idea that Qwest would rationally evaluate whether it is more valuable to absorb penalties and retard competition or to adhere to the law and avoid penalties is still purely speculative, one of the underpinnings of this performance plan is to ensure this type of strategic action is deterred. Continuous escala-

[11] See Exhibit E at §6.2.2.

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that of payments for continuous poor performance should help prevent this strategic activity."

14. This Commission also agrees with the comments of Susan Griffing of the New Mexico Advocacy Staff that if Qwest's performance for a performance measurement remains non-compliant for over six consecutive months, then evidence exists that the payment levels have not escalated to the point that would induce Qwest to come into compliance with those performance measurements.

15. Thus, one solution, as suggested by Utah and New Mexico staff and done by Colorado is to remove the limitation on escalation. Nebraska agrees with that approach and directs Qwest to remove the caps on escalation found in Table 2 of its proposed QPAP. As such, Tier One Per Occurrence-High, Medium and Low would increase one hundred dollars per month until compliance. Tier One Per Measurement High would increase $15,000 per month, Medium would increase $10,000 per month, and Low would increase $5,000 per month until compliance.

16. Furthermore, Nebraska, like the state of Wyoming, is also concerned about Qwest being "rewarded" through de-escalation after a certain period of corrected performance. If a certain level of payment was required to obtain Qwest compliance, then future failures by Qwest should also be penalized accordingly. Therefore, the Nebraska Commission proposes a codified "sticky" duration.

17. Once Qwest has completely stepped down the Tier 1 payment schedule through several consecutive months of compliant performance, should Qwest then fail to comply with a benchmark or parity performance measure for two consecutive months, the amount of payment to a CLEC shall be the amount in the Tier 1 payment schedule for two months or the highest monthly payment for the same measure incurred in the preceding 12 months, whichever is greater.

18. Furthermore, the Nebraska Commission believes that it must take the issue of escalation one step further. Based upon the record before us in Nebraska, the Commission sees no basis for distinguishing between escalating Tier 1 and Tier 2 payments. If Qwest continues to perform at an unsatisfactory level for both Tier 1 measures and Tier 2 measures, there is no logical basis under which Tier 2 payments should not similarly escalate. Therefore, Qwest is directed to create an escalation schedule for Tier 2 payments that mirrors that of Tier 1 payments. Finally, the sticky duration methodology outlined above shall also apply to Tier 2 payments.

F. Six Month Review

39. This Commission is further concerned that Qwest retains too much control in the six-month review. It is particularly troubled by proposed QPAP § 16.1, which states, "any changes cannot be made without Qwest approval." As it currently reads, there is no provision in the proposed QPAP for the Commission to be the ultimate determiner of contested issues. Therefore, the Commission is concerned about the ability to change other aspects of the plan as found in the Texas PAP.

40. The Commission has reviewed Colorado's CPAP § 18.6 which indicates,

> "...[t]he six-month CPAP review process shall focus on refining, shifting the relative weighting of, deleting, and adding new PIDs. After the Commission considers such changes through the six-month process, it shall determine what set of changes should be embodied in an amended SGAT that Qwest will file in order to effectuate these changes." (emphasis added).

CPAP § 18.7 allows parties to "suggest more fundamental changes to the plan, but unless the suggestion is highly exigent, the suggestion shall either be declined or deferred until the three-year review."

41. The Commission has also reviewed the findings of the Utah Advisory Staff in which they indicated that the Utah Public Service Commission will be the ultimate decision maker in the decision making process to proposed QPAP changes." In addition, the Commission has reviewed Dr. Griffing's (of the New Mexico Public Utilities Commission Staff) determination that the Commission should retain its ability to make changes if the QPAP is not in the public interest. Finally, the Commission has reviewed § 6.4 of the Texas PAP which permits changes to the "remedy plan" whereas the Qwest proposed QPAP does not.

42. The Commission finds that it is in the public interest to ensure that the Commission has the ultimate authority to determine if and when changes should be made to the QPAP. Therefore, this Commission reserves the right to initiate a proceeding regarding the QPAP at any time. While the normal review should be periodic and the six-month interval will generally suffice, parties should be able to raise serious

issues before the Commission at any time. The Commission will decide if such issue needs to be immediately addressed or if it should be considered at the next six-month review.

63. Finally, the Commission wants to make clear that it should also have the ultimate authority to change any provisions of the QPAP after notice and hearing.

64. Such proceedings will preserve the due process and other rights of all parties, while retaining the Commission's ability to act in the public interest regarding this document. Qwest shall amend proposed QPAP § 16.1 to incorporate these modifications.

B. Audits

65. The audit program in the QPAP is intended to provide assurance that a high level of confidence can be placed in the performance results that Qwest measures. Antonuk's report recommended a multi-state process for audits, as there would be substantial commonality among issues, and that Qwest would face significant costs if all 14 states in its region were to conduct individual audits. Nonetheless, Antonuk also recognized that states needed to retain the ability to potentially conduct their own audits to meet the particular needs and circumstances of the state.

66. Antonuk's report proposes an audit approach that allows for both pre-planned and as-needed testing of Qwest's measurement program. Under such an approach, the states would jointly retain an independent auditor for a two-year period to conduct the audit, and assess the need for individual audits requested by individual CLECs, with the costs of said audits being paid from a portion of Tier 1 and Tier 2 payments.

67. According to its latest proposed QPAP, Qwest has modified the QPAP consistent with the Facilitator's recommendations. The redlined QPAP provides for a two-year audit cycle and a detailed audit plan developed by an independent auditor retained for a two-year period. The proposed QPAP identifies the scope of the audit plan as "identifying specific performance measurements to be audited, the specific tests to be conducted, and entity to conduct them," with specific attention to "higher risk areas identified in the OSS report."

68. The proposed QPAP proposes that a committee of Commissioners from different states would have oversight over the auditor's activities, and would resolve disputes arising

from the audit. Any disagreements between Qwest and CLECs about accuracy or integrity of data would be referred to the auditor.

69. The Nebraska Commission concurs with the facilitator's finding that Qwest's original proposed audit program in § 15 of the proposed QPAP is not sufficient to ensure a high level of confidence in the performance results that Qwest measures. However, while we do want to investigate the possibility of multi-state ROC collaborative in this area, we are not prepared to commit ourselves at this time, to the specific multi-state review process set forth in Qwest's redlined QPAP.

70. The Nebraska Commission believes that it is the state's responsibility to evaluate any issues that may arise over performance results or performance measures, including changes in the way Qwest produces performance results. As such, we prefer to wait and see how the ROC collaborative process develops before agreeing to a specific multi-state review process for an audit process. Therefore, we defer our decision on participation in any multi-state audit process until a later date. To that end, Qwest must replace the language in §§ 15.1 through 15.4 of the redlined QPAP, with the following:

> 15.1 Any party may request that the Commission conduct an audit of performance results or performance measures. The Commission will determine, based upon requests and upon its own investigation, which results and/or measures should be audited. The Commission may, at its discretion, conduct audits through participation in a collaborative process with other states.
>
> 15.2 The costs of auditing will be paid for by Qwest.
>
> 15.3 Qwest shall report to the Commission monthly, any changes it makes to the automated or manual processes used to produce performance results including data collection, generation and reporting. The reports must include sufficient detail to enable the parties to understand the scope and nature of the changes.
>
> 15.4 In the event of a dispute between Qwest and any CLEC regarding the accuracy or integrity of data collected, generated and reported pursuant to the QPAP, Qwest and the CLEC shall first consult with one another and attempt to resolve the dispute. If the

issue is not resolved within 45 days, either party may request that the Commission consider the matter.

H. Audits/Review Expenses

51. The Commission disagrees with Antonuk regarding the placement of Tier 1 and Tier 2 payments into a special fund to cover audit expenses. The QPAP was designed for Qwest and thus all expenses related to its administration should be borne by Qwest. Accordingly, 100 percent of Tier 1 and Tier 2 funds should be paid to the respective CLEC and/or state fund, with the costs of the audit and other administrative activities paid by Qwest. Any costs of review by the State of Nebraska will be paid for out of the state fund to the extent funds are available. Qwest will be responsible for any costs that exceed the funds available from the state fund.

I. Payments

52. All Tier 1 payments made by Qwest under the QPAP shall be in the form of cash payments instead of bill credits, unless a CLEC owes Qwest for undisputed accounts receivables that are past due over 90 days.

53. Tier 2 payments that are to go to the state fund shall be deposited into the Nebraska Competitive Telephone Marketplace Fund.

54. Tier 1 and Tier 2 payments shall be made within one month following the due date of the performance measurement report for the month for which payment is being made. Qwest shall pay interest on any late payment and underpayment at the Prime Rate as reported by the Wall Street Journal on the day the payment was originally due. On any overpayment, Qwest is allowed to offset future payments by the amount of the overpayment plus interest at the Prime Rate.

J. Plan Implementation

55. The QPAP shall become effective on the date the FCC grants Qwest § 271 relief for the state of Nebraska.

K. Compliance Language

56. As the record indicates that Qwest has agreed to incorporate the below-stated language if a commission so orders, this Commission mandates that Qwest incorporate the following language into the proposed QPAP:

§ 13.10 Any payments made by Qwest as a result of the PAP should not: 1) be included as expenses in any Qwest revenue requirement, or 2) be reflected in increased rates to CLECs for services and facilities provided pursuant to § 251(c) of the Telecommunications Act of 1996 and priced pursuant to § 252(d) of the Telecommunications Act of 1996.

C O N C L U S I O N

57. Therefore, in consideration of the findings contained herein, the Commission is of the opinion and finds that Qwest's proposed QPAP should be approved as amended, with direction for Qwest to make the modifications outlined within this order. When such modifications have been incorporated into the Qwest's proposed QPAP, the Commission will review said changes and, if satisfactory, recommend to the FCC that the revised QPAP satisfies the public interest for the citizens of Nebraska.

O R D E R

IT IS THEREFORE ORDERED by the Nebraska Public Service Commission that Qwest shall incorporate the changes outlined in this order.

IT IS FURTHER ORDERED that once Qwest has done so, the required changes will be reviewed by this Commission for compliance with this order.

IT IS FINALLY ORDERED that if compliance is achieved, the Commission will recommend to the FCC that the revised QPAP satisfies the public interest for the citizens of Nebraska.

MADE AND ENTERED at Lincoln, Nebraska, this 23rd day of April, 2002.

NEBRASKA PUBLIC SERVICE COMMISSION

Chair

COMMISSIONERS CONCURRING:

//s//Anne C. Boyle
//s//Frank E. Landis

ATTEST:

Executive Director

CERTIFICATE OF SERVICE

I hereby certify that on this 2nd day of May 2002, the original and 10 copies of Additional Statement of Supplemental Authority Regarding Qwest's Performance Assurance Plan were sent by overnight mail to:

Debra Elofson
Executive Director
South Dakota Public Utilities Commission
500 East Capitol Avenue
Pierre, SD 57501

and a true and correct copy was sent by U.S. Mail on May 2, 2002 addressed to:

Colleen Sevold
Manager – Regulatory Affairs
QWEST Corporation
125 South Dakota Avenue, 8th Floor
Sioux Falls, SD 57194

Thomas J. Welk
Attorney at Law
Boyce Murphy McDowell & Greenfield
P.O. Box 5015
Sioux Falls, South Dakota 57117-5015

Mary S. Hobson
Attorney at Law
Stoel Rives LLP
101 South Capitol Blvd., Suite 1900
Boise, ID 83702-5958

John L. Munn
Attorney at Law
QWEST Corporation
1801 California Street, Suite 4900
Denver, CO 80202

Ted Smith
Attorney at Law
QWEST Corporation
One Utah Center, Suite 1100
201 South Main Street
Salt Lake City, UT 84111

Gregory J. Bernard
Attorney at Law
Morrill Thomas Nooney & Braun LLP
P.O. Box 8108
Rapid City, SD 57709-8108

David A. Gerdes
Brett Koenecke
Attorneys at Law
May Adam Gerdes & Thompson
P.O. Box 160
Pierre, SD 57501-0160

Marlon Griffing, PhD.
Senior Consultant
QSI Consulting
1735 Crestline Drive
Lincoln, NE 68506

Warren R. Fischer
Senior Consultant
QSI Consulting
3333 East Bayaud Avenue, Suite 820
Denver, CO 80209-2945

Mark Stacy
QSI Consulting
5300 Meadowbrook Drive
Cheyenne, WY 82009

Janet Browne

Janet Browne