Qwest
Procedural
Schedule
12/07/01

1/7/02

Qwest Oct. 2001
Performance Data

10/25/01 - Filed and Docketed;
11/01/01 - Weekly Filings;
11/07/01 - Petition for Leave to Intervene (Black Hills FiberCom);
11/09/01 - Petition to Intervene (Midcontinent Communications);
11/15/01 - AT&T's Petition for Leave to Intervene;
11/28/01 - Notice of Filing Report of Independent Auditor;
12/03/01 - Qwest's September 2001 Performance Data for South Dakota as Reported under the ROC Created Performance Metrics;
12/05/01 - Order Granting Intervention;
12/07/01 - Qwest's Report on the Status of Change Management Process Redesign;
12/07/01 - Qwest's Proposed Procedural Schedule;
12/07/01 - AT&T's Proposed Procedural Schedule;
12/07/01 - Midcontinent's Proposed Procedural Schedule;
12/07/01 - Joinder in AT&T's Proposed Procedural Schedule (Black Hills FiberCom);
12/12/01 - Qwest's Response to Procedural Schedule Comments of AT&T and Black Hills FiberCom;
12/12/01 - Motion for Admission of Non-Resident Attorney (John L. Munn);
12/12/01 - Order Admitting Non-Resident Attorney (John L. Munn);
12/18/01 - Order for and Notice of Procedural Schedule and Hearing;
12/21/01 - Qwest Submission of Supplemental KPMG Declaration;
01/07/02 - Qwest's October 2001 Performance Data as Reported under the ROC Created Performance Metrics;
01/17/02 - Contract between QSI Consulting and SDPUC;
01/18/02 - Section 271 Issues List (Staff);
01/18/02 - Midcontinent's Comments to Docket TC01-165;
01/18/02 - AT&T's List of Disputed Issues;
01/18/02 - Statement of Issues (Black Hills FiberCom)
02/07/02 - Response to Staff Data Request;
02/20/02 - Transcript of Prehearing Conference held 2/7/02;
03/05/02 - Black Hills' Motion for Order Denying Petition;
03/05/02 - Brief in Support of Black Hills' Motion for Order Denying Petition;
03/06/02 - Notice of Filing Motion to Remove Document from Commission Record;
03/06/02 - Motion to Remove Document from Commission Record;
03/07/02 - Motion for Definition of Track A Analysis;
03/07/02 - Brief in Support of Motion for Definition of Track A Analysis;
03/11/02 - Motion to Suspend Procedural Schedule or Supplement Prefiled Testimony;
03/13/02 - AT&T's Joinder on Midcontinent's Motion to Suspend Procedural Schedule and Request for Expedited Decision;
03/13/02 - Qwest's Performance Data;
03/18/02 - Direct Testimony of Mark L. Stacy;
03/18/02 - Direct Testimony of Marlon Griffing, Ph.D.;
03/18/02 - Prefiled Testimony of W. Tom Simmons;
03/19/02 - Direct Testimony of Kyle D. White;
03/19/02 - Direct Testimony of Ronald Schaible;
03/19/02 - Direct Testimony of Michelle Merchen;
03/19/02 - Direct Testimony of Jheri Turner;
03/19/02 - Affidavit of Michael Hydock;
03/19/02 - Four Affidavits of Kenneth L. Wilson;
03/19/02 - Four AT&T Verified Comments;
03/19/02 - John Finnegan's Verified Comments;
03/19/02 - AT&T's Comments;
03/19/02 - Verification of Kenneth L. Wilson;
03/19/02 - Certificate of Service;
03/20/02 - Order Granting Motion and Denying Motion;
03/22/02 - Brief in Response to the Motions filed by Black Hills FiberCom

STOEL RIVES LLP
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December 6, 2001

MARY S. HOBSON
Direct Dial
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Debra Elofson, Executive Director
SD Public Utilities Commission
500 East Capitol
Pierre, SD 57501

Re: IN THE MATTER OF THE INVESTIGATION INTO QWEST CORPORATION'S COMPLIANCE WITH SECTION 271 OF THE TELECOMMUNICATIONS ACT OF 1996 ---- Docket No. TC01-165

Dear Ms. Elofson:

Enclosed for filing please find an original and 10 copies of Qwest Corporation's Proposed Procedural Schedule in the above referenced docket.

Sincerely yours,

Mary S. Hobson (cw)

Mary S. Hobson

MSH:cw
Enclosures
Cc: Steven Weigler
David A. Gerdes
Gregory J. Bernard
Colleen Sevold
Tom Welk

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December 6, 2001

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Steven H. Weigler
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1875 Lawrence Street
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Black Hills Fiber Com
Gregory J. Bernard
Morrill, Thomas, Nooney & Braun
PO Box 8108
Rapid City, SD 57709

Midcontinent Communications
David A. Gerdes
May, Adam, Gerdes & Thompson LLP
503 S. Pierre St.
Pierre, SD 57501-0160

Re: IN THE MATTER OF THE INVESTIGATION INTO QWEST CORPORATION'S COMPLIANCE WITH SECTION 271 OF THE TELECOMMUNICATIONS ACT OF 1996 ---- Docket No. TC01-165

Dear Counsel:

Enclosed please find a copy of Qwest Corporation's Proposed Procedural Schedule in the above referenced docket.

Sincerely yours,

Mary S. Hobson (cw)

Mary S. Hobson

MSH:cw
Enclosures

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BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA

IN THE MATTER OF THE INVESTIGATION INTO QWEST CORPORATION'S COMPLIANCE WITH SECTION 271 (C) OF THE TELECOMMUNICATIONS ACT OF 1996	)	**Docket No. TC01-165**

QWEST CORPORATION'S PROPOSED PROCEDURAL SCHEDULE

Qwest Corporation (Qwest), pursuant to the instruction of this Commission given in its meeting of November 27, 2001, hereby submits the following proposed procedural schedule in connection with its *Petition of Qwest Corporation for Commission Recommendation that the FCC Grant Entry into the In-Region InterLATA Market Under Section 271 of the Telecommunications Act of 1996*, filed herein on October 25, 2001 (Petition):

1. **December 18, 2001** – Qwest recommends that all parties file a written list of issues they wish to discuss in connection with Qwest's Petition. The areas for potential discussion include Qwest's compliance with the fourteen point checklist contained in 47 U.S.C. §271(c)(2)(b), Qwest's compliance with the requirements of §271(C)(1)(A) (Track A) and §271(d)(3)(C) (public interest), including Qwest's Performance Assurance Plan (QPAP) and Qwest's adherence to the separate affiliate requirements under §272.

   It should be noted that any issues relating to the prices of unbundled network elements or other services offered by Qwest in its Statement of Generally Available Terms (SGAT) should be raised in Docket No. TC01-098. Issues relating the content of SGAT provisions should be raised in this docket.

2. **December 28, 2001** – Qwest recommends a prehearing conference be held to allow the parties the opportunity to develop a final unresolved issues list and to discuss presentation of identified issues at hearing.

Qwest pledges its commitment to resolve as many issues as possible outside the formal process and encourages the parties to contact Qwest to discuss any issues or questions at anytime, but preferably prior to December 28.

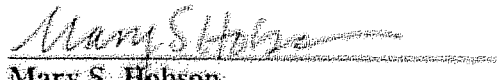
3. **January 2002** – Qwest urges that at its upcoming Commission Meeting scheduled for December 12, the Commission set a hearing for unresolved issues to be completed no later than February 1, 2001. Although Qwest cannot presently advise the Commission of the length of time that will be required for hearing, Qwest suggests that the Commission set aside five full days at this time and revisit the number of days needed following the prehearing conference.

   Qwest seeks the Commission's immediate scheduling order on this point because of its need to schedule the appearance of potential witnesses.

Qwest wishes to thank the Commission for the opportunity to provide input into the procedural schedule for this matter and respectfully requests that the Commission advise the parties of its decision on the schedule, including the January hearing dates, at its December 12 Commission Meeting.

Dated this 6th day of December, 2001.

RESPECTFULLY SUBMITTED,



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Boyce, Murphy, McDowell & Greenfield LLP
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Attorneys Representing
Qwest Corporation

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SOUTH DAKOTA PUBLIC UTILITIES COMMISSION

BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA

IN THE MATTER OF THE INVESTIGATION	)	**Docket No. TC01-165**
INTO QWEST CORPORATION'S	)	
COMPLIANCE WITH SECTION 271	)	**CERTIFICATE OF**
OF THE TELECOMMUNICATIONS ACT OF 1996	)	**SERVICE**
	)	

I, Mary S. Hobson, do hereby certify that I am a member of the law firm of Stoel Rives LLP, and on this 6th day of December, 2001, true and correct copies of Qwest Corporation's Proposed Procedural Schedule were sent to the following intervenors:

Steven H. Weigler **via E-mail**
AT&T Communications of the Midwest
1875 Lawrence Street
Denver, CO
Email: weigler@lga.att.com

Black Hills Fiber Com **via Overnight Delivery**
Gregory J. Bernard
Morrill, Thomas, Nooney & Braun
PO Box 8108
Rapid City, SD 57709

Midcontinent Communications **via Overnight Delivery**
David A. Gerdes
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Harlan Best, Staff Analyst **via Overnight Delivery**
Public Utilities Commission
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Pierre, SD 57501

Karen Cremer, Staff Attorney **via Overnight Delivery**
Public Utilities Commission
500 East Capitol Avenue
Pierre, SD 57501

Ms. Mary S. Hobson
Attorney for Qwest Corporation

AT&T

Steven H. Weigler
Senior Attorney
Law & Government Affairs

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President Regulatory
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FAX 303 [illegible]
weigler@att.com

December 6, 2001

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SOUTH DAKOTA PUBLIC
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Via Overnight Delivery

Debra Elofson
Executive Director
SD Public Utilities Commission
500 East Capitol Avenue
Pierre, SD 57501

Re: In the Matter of the Analysis into Qwest Corporation's Compliance with Section 271(c) of the Telecommunications Act of 1996, TC01-165

Dear Ms. Elofson:

Enclosed are the original and ten copies of AT&T's Proposed Procedural Schedule in this proceeding.

Please call me if there are any questions.

Sincerely,

Steven H. Weigler

SHW/jbs

Enclosures

Recycled Paper

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SOUTH DAKOTA PUBLIC
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BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA

IN THE MATTER OF THE ANALYSIS INTO QWEST CORPORATION'S COMPLIANCE WITH SECTION 271(C) OF THE TELECOMMUNICATIONS ACT OF 1996	)))	**Docket No. TC01-165**

AT&T'S PROPOSED PROCEDURAL SCHEDULE

AT&T Communications of the Midwest, Inc. ("AT&T"), submits, for the consideration of the South Dakota Public Utilities Commission (the "Commission"), its proposed procedural schedule for the handling of matters in the above-captioned docket.

At the outset, AT&T notes that the primary goal of these proceedings is to develop a record that will enable the Commission to adequately advise the FCC concerning the competitive conditions in the local telecommunications market in South Dakota. First, AT&T notes that the ROC OSS testing schedule, which South Dakota is a participant, will not finish until at least mid-February. Judging from Qwest's past representations on when this test would be completed (e.g. as early as one year and a half ago), this date should hardly be considered as firm. Second, since Qwest's performance measured in the OSS test is a significant part of the Commission's determination of whether Qwest meets the requirements of §271, any proceeding this Commission contemplates should include the results of that OSS testing. As a result, the schedule recommended by AT&T takes the new current final ROC OSS report into consideration.

The AT&T proposed schedule attempts to view the issues knowing the need for maximum efficiency. The docket presents a large number of complex issues. However, it is clear that there is a high degree of interrelationship among all of these issues. Thus,

for example, OSS and non-OSS checklist items will also have a direct bearing on the public interest analysis. In light of the number and complexity of the issues presented and the interrelationship among the various issues, the commission should schedule comprehensive hearings occurring after the ROC OSS test final report regarding both Qwest's legal obligation to provide the required services (assuming Qwest will proffer the services through its South Dakota SGAT) and its actual provision of those services (proffered by Qwest through the ROC OSS test results and other related performance evidence).

Through its experience in other Qwest §271 cases, AT&T has identified the following issues and makes recommendations for how to move forward procedurally:

Checklist items 3, 7, 8, 9, 10 and 12

Issue: Whether, in South Dakota, Qwest is providing the following in a non-discriminatory manner:

- Nondiscriminatory access to poles, ducts, conduits and rights-of-way (Checklist item no. 3)
- Nondiscriminatory access to 911 and E-911 services, directory assistance services, and operator call completion services (Checklist item no. 7)
- White page directory listings for customers of CLECs (Checklist item no. 8)
- Nondiscriminatory access to telephone numbers (Checklist item no. 9)
- Nondiscriminatory access to databases and signaling necessary for call completion and routing (Checklist item no. 10)
- Nondiscriminatory access to services and information necessary to implement local dialing parity (Checklist item no. 12)

Comments: Based upon its experience in other proceedings, AT&T believes that, of the above items, checklist item nos. 3, 7, 8, 9 and 10 present the most significant areas of disagreement between the parties and raises issues where there is the greatest need for development of the record. Accordingly, AT&T notes that those checklist items will require the greatest period of time to address.

As part of their consideration of these checklist items the Commission will need to consider whether the SGAT language proposed by Qwest that is relevant to each specific checklist item meets the statutory requirements for non-discriminatory access. In the interests of efficiency, AT&T believes it would be appropriate to consider the relevant SGAT language at the same time as the specific checklist item to which that language pertains.

These checklist items have been grouped together because they have been identified as "non-OSS" items. However, Qwest has established performance measures for ROC OSS testing for items 7, 8, 9 and 10. Accordingly, it is appropriate to wait until the completion of the ROC OSS testing before addressing these issues.

Checklist items 1, 2, 4, 5, 6, 11, 13 and 14

Issue: Whether, in South Dakota, Qwest is providing the following in a non-discriminatory manner:

- Interconnection for the transmission and routing of telephone exchange service and exchange access:
  - At any technically feasible point with Qwest's network
  - That is at least equal in quality to that provided by Qwest to itself or any other party
  - On rates, terms and conditions that are just, reasonable and nondiscriminatory
  - At nondiscriminatory, cost-based rates

(Checklist item no. 1)

- Nondiscriminatory access to network elements
  - On an unbundled basis
  - At any technically feasible point
  - On rates, terms and conditions that are just, reasonable and nondiscriminatory
  - At nondiscriminatory, cost-based rates

(Checklist item no. 2)

- Unbundled local loop transmission (including the following emerging services: unbundled subloop elements, line sharing and line splitting, and network interface devices) (Checklist item no. 4)

- Unbundled local transport (including the following emerging services: dark fiber) (Checklist item no. 5)

- Unbundled local switching (including the following emerging services: packet switching) (Checklist item no. 6)

- Number portability (Checklist item no. 11)

- Reciprocal compensation providing for mutual and reciprocal recovery of costs of transporting and terminating calls originating on the network of another carrier (Checklist item no. 13)

- Access to telecommunications services for resale at wholesale rates (Checklist item no. 14)

Comments: For practical reasons, it would be a waste of time and resources to attempt to begin this docket before the ROC issues its final OSS testing report. The report is presently scheduled for release at the beginning of March, although it is not now known whether the ROC will meet this deadline. If history is any experience, it will not. All parties will need to have an adequate opportunity to review and evaluate the ROC OSS testing report and incorporate relevant information from that report into their submissions in this docket. AT&T believes it will probably be necessary to reconvene for another scheduling conference after the ROC issues its final OSS report so that a more definite schedule can be established.

Qwest's Compliance with Section 272 of the Telecommunications Act of 1996's Separate Affiliate Requirement

Issue: Whether interLATA telecommunications service to be provided by Qwest in South Dakota will be provided by a separate affiliate that:

- Operates independently from Qwest

- Maintains books, records, and accounts that are separate from Qwest's

- Has separate officers, directors, and employees from Qwest

- Does not obtain credit under any arrangement that would permit a creditor, on default, to have recourse against the assets of Qwest

- Conducts all transactions with Qwest on an arm's length basis and reduced to writing and available for public inspection

Comments: The filings and hearing related to this issue have usually been conducted concurrent with the public interest issue.

Qwest's Compliance with Section 271(d)(3)(C) of the Telecommunications Act of 1996 that the Requested Authorization is Consistent with the Public Interest, Convenience and Necessity

Issues: Whether Qwest's request for authorization to provide interLATA service originating in South Dakota is consistent with the public interest, convenience and necessity.

Whether the local telecommunications market in South Dakota is irrevocably open to competition.

Comments: AT&T's proposed schedule envisions that the development of the record relevant to public interest inquiry would take place at the end of the relevant proceeding. In particular, evidence relating to Qwest's compliance with the OSS-related Checklist items may be relevant as well to the public interest analysis. AT&T finally notes that public interest has always included a performance assurance plan analysis.

Proposed schedule:

For the reasons stated above, AT&T suggests the proposed schedule stated below:

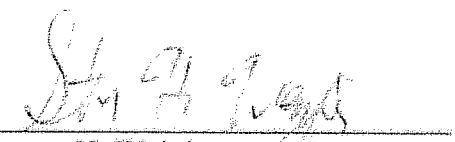
30 days after final ROC OSS report	Qwest supplemental filing to includeROC OSS testing evidence
60 days after Qwest supplemental filing	CLEC/Staff and other interested party responsive filing
14 days after CLEC/Staff and other interested party response	Qwest reply

5 days after Qwest reply	Hearing -- Presentation of testimony by parties who wish to supplement any filings previously filed in this matter including any oral surreply to any reply filed by Qwest prior to the hearing.
20 days after completion of hearing	Post-hearing briefs

In conclusion, as the issues are interrelated as well as directly tie into the completion of the ROC OSS test, the above stated schedule is an efficient and comprehensive method for the Commission to make the FCC required inquiry into Qwest §271 compliance.

Dated: December 6, 2001.

Respectfully submitted,



Steven H. Weigler
Mary B. Tribby
AT&T Law Department
1875 Lawrence Street, Suite 1575
Denver, Colorado 80202
(303) 298-6957

Attorneys for AT&T COMMUNICATIONS OF THE MIDWEST, INC

CERTIFICATE OF SERVICE

I hereby certify that on this 6th day of December 2001, the original and 10 copies of AT&T's Proposed Procedural Schedule in Docket No. TC01-165, were delivered via overnight delivery to:

Debra Elofson
Executive Director
South Dakota Public Utilities Commission
500 East Capitol Avenue
Pierre, SD 57501

and a true and correct copy was placed in the U.S. Mail on December 6, 2001 addressed to:

Thomas J. Welk
Boyce, Murphy, McDowell
& Greenfield, L.L.P.
P.O. Box 5015
101 North Phillips Ave., Ste. 600
Sioux Falls, SD 57117

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Stoel Rives LLP
101 S. Capitol Blvd.
Suite 1900
Boise, ID 83702-5958

John L. Munn
Qwest Corporation
1801 California St., Suite 4900
Denver, CO 80202

Janet Browne

Janet Browne

Midcontinent
COMMUNICATIONS

5001 West 41st Street
Sioux Falls, South Dakota 57106

December 7, 2001

Debra Elofson
Executive Secretary
SD Public Utilities Commission
500 East Capitol Avenue
Pierre, South Dakota 57501

RE: TC01-165 –Procedural Schedule for Qwest Corporation's 271(c) Application

Dear Debra:

Midcontinent recommends that interveners in TC01-165 respond to Qwest's 271 application with a list of issues to the PUC by December 21, 2001 and a Pre-Hearing on January 4, 2002.

Sincerely,

Mary Lohnes
Regulatory Affairs Manager

Cc: Tom Simmons
Dave Gerdes
Colleen Sevold
Tom Welk

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FAX Received DEC 07 2001

Midcontinent
COMMUNICATIONS

To: Debra Elfson

Organization/Dept. SD PUC

CC:

Phone Number: 605-773-3201

Fax Number: 605-773-3809

From:

Mary Lohnes
Regulatory Affairs Manager
5001 W 41st Street
Sioux Falls, SD 57106

Phone: 605/357-5459
Fax: 605/357-5423
E-mail: mary_lohnes@mmi.net

- ☐ Urgent
- ☐ For Your Review
- ☐ Please Comment
- ☐ Reply ASAP

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Midcontinent
COMMUNICATIONS

5001 West 41st Street
Sioux Falls, South Dakota 57106

December 7, 2001

Debra Elofson
Executive Secretary
SD Public Utilities Commission
500 East Capitol Avenue
Pierre, South Dakota 57501

RE: TC01-165 -Procedural Schedule for Qwest Corporation's 271(c) Application

Dear Debra:

Midcontinent recommends that interveners in TC01-165 respond to Qwest's 271 application with a list of issues to the PUC by December 21, 2001 and a Pre-Hearing on January 4, 2002.

Sincerely,

Mary Lohnes
Regulatory Affairs Manager

Cc: Tom Simmons
Dave Gerdes
Colleen Sevold
Tom Welk

Over Fifty Years of Service

DEC-07-2001 15:05 MIDCONTINENT COMM

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FAX (605) 348-5852

[illegible]

OF COUNSEL
DAVID E. MORRILL

December 7, 2001

[e-mail: gjbernard@mtnlaw.com]

Via Facsimile & U.S. Mail
Ms. Debra Elofson
Executive Director
Public Utilities Commission
State Capitol Building
500 East Capitol Avenue
Pierre, SD 57501

RE: Black Hills FiberCom
US West 271 Application
TC01-165
Our File No. BH-1231

Dear Ms. Elofson:

Please find enclosed Black Hills FiberCom, L.L.C.'s Joinder in AT&T's Proposed Procedural Schedule. This is intended as filing by facsimile pursuant to ARSD 20:10:01:02.02. The original and ten (10) copies of FiberCom's Joinder have been mailed to you today.

Please call if you have any questions.

Sincerely,

Gregory J. Bernard

GJB:sdt
Enclosure
cc: Clients (w/enc.)

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SOUTH DAKOTA PUBLIC UTILITIES COMMISSION

BEFORE THE PUBLIC UTILITIES COMMISSION

OF THE STATE OF SOUTH DAKOTA

IN THE MATTER OF THE ANALYSIS INTO QWEST CORPORATION'S COMPLIANCE WITH SECTION 271(c) OF THE TELECOMMUNICATIONS ACT OF 1996	DOCKET NO. TC01-165 **JOINDER IN AT&T'S PROPOSED PROCEDURAL SCHEDULE**

Black Hills FiberCom, L.L.C. hereby joins and concurs in intervenor AT&T's Proposed Procedural Schedule. In addition to those concerns raised by AT&T, the Commission should consider the following:

1. Qwest's §271 Application is one of first impression in all of Qwest's 14 state region. As such, there is very little by way of other state commission's processes, procedures and findings by which the Commission and parties here can find guidance.

2. In this proceeding, Qwest must demonstrate that it is in actual compliance with the requirements of §271 in South Dakota, including that it has fully implemented §271's competitive checklist and that the requested authorization is in the public interest, convenience and necessity. The FCC considers the role of this Commission as that of an expert witness. As such, this Commission is encouraged to create a detailed and extensive record of Qwest's §271 compliance in South Dakota. Qwest's proposed "fast track" procedure for this Commission is inconsistent with a thorough investigation and development of the factual record.

3. Qwest must also prove that it is providing access and interconnection pursuant to one or more approved interconnection agreements and that such access and

interconnection meets the requirements of the competitive checklist. See 47 USC §271(c)(2)(A). FiberCom submits that the "Track B" (SGAT) process of proving that Qwest has a legal obligation to provide, and is in fact providing, the services required by §271 is foreclosed by the existence of one or more interconnection agreements in South Dakota. See *SBC Communications, Inc. v. FCC*, 138 F.3d 410 (DC Cir. 1998). Qwest's burden is to prove that it is actually providing non-discriminatory, competitive access and interconnection in South Dakota, instead of showing prospective evidence that it is offering such access and interconnection in South Dakota. Because of the relatively small size of the CLECs in South Dakota and the relatively limited resources available for renegotiating interconnection agreements, there is a very real risk that despite a Qwest SGAT that is in compliance with the §271 requirements, the reality is that existing interconnection agreements which actually govern the CLECs' relationship with Qwest do not facilitate the true competition envisioned by §271.

4. As a practical matter, the Commission should consider the recent slowdown of U.S. mail delivery in setting its procedural schedule. It is FiberCom's experience that mail delivery between Sioux Falls and Rapid City in recent weeks may take seven days or more days to complete.

For all of the reasons presented here and in AT&T's Proposed Procedural Schedule, FiberCom requests that the Commission wait at least until the ROC OSS testing is complete before setting a procedural schedule consistent with an efficient and thorough investigation of Qwest's §271 compliance in South Dakota.

Dated this 7 day of December, 2001.

GREGORY J. BERNARD
Attorneys for Black Hills FiberCom, L.L.C.
MORRILL THOMAS NOONEY & BRAUN, LLP
625 Ninth Street, 8th Floor/PO Box 8108
Rapid City, SD 57709-8108
(605) 348-7516

CERTIFICATE OF SERVICE

I, Gregory J. Bernard, attorney for Black Hills FiberCom, L.L.C. in the above-entitled matter, do hereby certify that a true and correct copy of the within and foregoing Joinder in AT&T's Proposed Procedural Schedule was mailed by first-class mail, postage prepaid thereon, to the following:

Ms. Colleen Sevold
Qwest
125 South Dakota Avenue, 8th Floor
Sioux Falls, SD 57194

Thomas J. Welk, Esq.
Boyce, Murphy, McDowell & Greenfield
PO Box 5015
Sioux Falls, SD 57117-5015

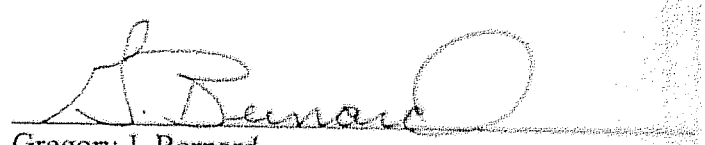
Mr. Harlan Best
Staff Analyst
Public Utilities Commission
500 East Capitol Avenue
Pierre, SD 57501

Karen Cremer, Esq.
Staff Attorney
Public Utilities Commission
500 East Capitol Avenue
Pierre, SD 57501

David A. Gerdes, Esq.
May Adam Gerdes & Thompson
PO Box 160
Pierre, SD 57501

Steve H. Weigler, Esq.
AT&T Law Department
1875 Lawrence Street, Suite 1575
Denver, CO 80202

by depositing the same in the United States Mail at Rapid City, South Dakota, this 7 day of December, 2001.



Gregory J. Bernard

STOEL RIVES LLP

ATTORNEYS

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	Name:	Fax No.	Company/Firm:	Office No.
TO:	Debra Elofson	605-773-3809	SD PUC	605-773-3201
	Harlan Best	605-773-3809	SD PUC	605-773-3201
	Karen Cremer	605-773-3809	SD PUC	605-773-3201
	Steven Weigler	303-298-6301	AT&T	303-298-6957
	David Gerdes	605-224-6289	Mid Continent	605-224-8803
	Gregory Bernard	605-349-5852	Black Hills Fiber	605-348-7516
	Colleen Sevold	605-339-5390	SD Qwest	605-335-4596
	Tom Welk	605-334-0618	Boyce, Murphy	605-731-0208

	Name:	Sender's Direct Dial:
FROM:	Mary S. Hobson	(208) 387-4277

Client: Matter:

DATE: December 11, 2001

No. of Pages (including this cover):

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COMMENTS: Please see attached. Mary

Ms. Elofson: Please distribute ASAP.
Thank you.

STOEL RIVES LLP

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December 12, 2001

MARY S. HOBSON
Direct Dial
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Debra Elofson, Executive Director
SD Public Utilities Commission
500 East Capitol
Pierre, SD 57501

Re: IN THE MATTER OF THE INVESTIGATION INTO QWEST CORPORATION'S COMPLIANCE WITH SECTION 271 OF THE TELECOMMUNICATIONS ACT OF 1996 ---- Docket No. TC01-165

Dear Ms. Elofson:

Enclosed for filing please find Qwest Corporation's Response to Proposed Procedural Schedule Comments of AT&T and Black Hills Fiber Com in the above referenced docket.

Sincerely yours,

Mary S. Hobson

MSH:cw
Enclosures
Cc: Steven Weigler
David A. Gerdes
Gregory J. Bernard
Colleen Sevold
Tom Welk

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Midcontinent Communications
David A. Gerdes
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503 S. Pierre St.
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Re: IN THE MATTER OF THE INVESTIGATION INTO QWEST CORPORATION'S COMPLIANCE WITH SECTION 271 OF THE TELECOMMUNICATIONS ACT OF 1996 ---- Docket No. TC01-165

Dear Counsel:

Enclosed please find a copy of Qwest Corporation's Response to Proposed Procedural Schedule Comments of AT&T and Black Hills Fiber Com in the above referenced docket.

Sincerely yours,

Mary S. Hobson

MSH:cw
Enclosures

Boise-133539.1 0029164-00073

BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA

IN THE MATTER OF THE INVESTIGATION INTO QWEST CORPORATION'S COMPLIANCE WITH SECTION 271 (C) OF THE TELECOMMUNICATIONS ACT OF 1996	)	**Docket No. TC01-165**

QWEST CORPORATION'S RESPONSE TO PROCEDURAL SCHEDULE COMMENTS OF AT&T AND BLACK HILLS FIBERCOM

Qwest Corporation (Qwest) files these comments to the proposed procedural schedule submitted AT&T Communications of the Midwest, Inc. (AT&T) and to the supporting comments of Black Hills FiberCom, L.L.C. (Black Hills).

DISCUSSION

1. The proposal to wait until completion of the ROC OSS testing is unprecedented in the 14 states.

AT&T and Black Hills join in the proposal that this Commission suspend all action on the Petition of Qwest Corporation for Commission Recommendation that the FCC Grant Entry in to the In-Region InterLATA Market Under Section 271 of the Telecommunications Act of 1996 (Qwest's Petition) until after completion of the Regional Oversight Committee's (ROC) testing of Qwest's Operational Support Systems (OSS). If South Dakota accepts AT&T's suggestion it will be taking a course that is unprecedented in the fourteen states in Qwest's territory. All of the regulatory jurisdictions are aware of the ROC OSS testing and its significance to the ultimate determination that Qwest is able to furnish unbundled network elements in quantities that competitors may reasonably demand and at an acceptable level of quality. Nonetheless, not one has found it necessary, or desirable, to await completion of the testing before addressing Qwest's compliance with section 271. Indeed, twelve of the fourteen states[1] have already completed substantial portions of their section 271 process. (*See* section 4, below) All of these regulatory

[1] The thirteenth state, Minnesota, initiated its section 271 proceedings in October of this year and has developed a procedural calling for activity prior to completion of the OSS testing.

jurisdictions have adopted procedures allowing for the approval of checklist items conditioned upon successful OSS test results.

2. AT&T and Black Hills fail to provide a single reason that South Dakota should be singled out for a unique process.

Black Hills' comments begin with the extraordinary claim "Qwest's §271 Application (sic) is one of first impression in all of Qwest's 14 state region." Nothing could be further from the reality of the section 271 process across Qwest's region. The issues presented in Qwest's Petition here are exactly those issues presented and, to a significant extent, resolved in the Seven-State collaborative process and in the individual state proceedings in the remaining states. Neither Black Hills nor AT&T has pointed to a single issue that is truly unique to South Dakota[2]. More importantly for purposes of the present discussion, neither has identified any reason that South Dakota should engage in unprecedented delay in implementing competition for the benefit of customers in this state.

3. There is no reason to wait for completion of the ROC OSS testing to determine Qwest's compliance with section 271.

AT&T attempts to create the impression that there is "a high degree of interrelationship" between the issues presented by Qwest's Petition and the ROC OSS testing, such that delay of this case is justified until completion of that process. AT&T, which has actively participated in the Seven-State Process and in the individual proceedings in several other states, knows better. Twelve states in Qwest's region have already approved checklist items on the condition that the OSS testing is successfully completed.

In addition, at least two of the major elements of this case, Track A and compliance with the long distance affiliate requirements of section 272 have no relationship with the ROC OSS testing and can be readily decided on the record evidence already presented by Qwest in this case. Section 272 compliance focuses on structural and transactional separation between the traditional Bell Operating Company (BOC) operations of Qwest and its interLATA long distance affiliate. OSS test results will have no bearing on these topics or on Track A.

In addition, other significant issues such as whether Qwest's entry into the interLATA market is in the public interest have only the most tangential relationship with the OSS testing. As the Seven-State Process facilitator, John Antonuk, pointed out in his Public Interest Report

dated October 22, 2001[3], the public interest test encompasses things other than checklist compliance (the primary subject of the ROC OSS tests). One component of public interest involves inquiry into whether there are unusual circumstances in a state that would make Qwest's entry into the interLATA market contrary to public interest. Such inquiry has no relationship to the ROC testing. Qwest has presented evidence on this point and it is now incumbent upon intervenors, such as AT&T and Black Hills, to come forth with their evidence, if they have any. Waiting until an unrelated event is completed accomplishes nothing but delay. Similarly, the other component of the public interest analysis, i.e. whether there is sufficient assurance that markets will remain open after grant of section 271, is answered by Qwest's Performance Assurance Plan (QPAP). The sufficiency of the QPAP is related to OSS testing completion is only the most attenuated way.

4. This Commission can and should determine that Qwest has a concrete legal obligation to provide each checklist item based upon the record before it.

Qwest's Statement of Generally Available Terms (SGAT)[4] constitutes Qwest's standard wholesale offer and obligates Qwest to provide checklist items to CLECs on a nondiscriminatory basis[5]. Once Qwest has made a prima facie case on checklist compliance, it falls to intervenors to "produce evidence and arguments to show"[6] that Qwest does not satisfy the requirements of 271. This inquiry into checklist compliance has been completed in the Seven-State Process, with the facilitator finding that Qwest's SGAT language, once amended to accommodate certain of his findings on individual items, complied with section 271.[7] In addition, the regulatory commission of Idaho in the Seven-State process, and Colorado and Nebraska in their individual proceedings, have all determined that Qwest is in compliance with all checklist requirements.

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[2] Although Qwest's demonstration of "Track A" compliance is dependent on facts specific to each state, the kind of evidence that will be accepted by the FCC has been thoroughly litigated throughout the Qwest region.

[3] Mr. Antonuk's report is attached to Qwest's Petition as Attachment 33.

[4] A revised version of Qwest's SGAT was attached as Attachment 26 to Qwest's Petition.

[5] Contrary to AT&T's offhand remark at page 2 of its comments that Qwest may not proffer checklist item services under its SGAT, in South Dakota today Qwest offers all of the terms of its SGAT to any CLEC that wishes to opt into them.

[6] *See, Application by Bell Atlantic New York for Authorization Under Section 271 of the Communications Act to Provide In-Region, InterLATA Service in the State of New York*, Memorandum Opinion and Order, 15 FCC Rcd. 3953, ¶¶ 43-60 (1999).

[7] See Attachments 27-30 to Qwest's Petition.

subject only to OSS test results where necessary. In addition in all of the Seven-State Process states and in Arizona, Oregon and Washington state commissions have determined Qwest is in compliance for at least some of the 14 checklist items.

Qwest's point is simply this: twelve other state commissions have already undertaken, and in many cases concluded, the inquiries necessary to determine whether Qwest's binding legal obligations, as spelled out in its SGAT, comply with section 271. There is no justification for South Dakota putting off a similar inquiry.

5. Black Hills is incorrect that South Dakota CLECs cannot take advantage of Qwest's SGAT.

At page 2 of its comments, Black Hills claims that Qwest cannot rely on its SGAT to demonstrate its compliance with section 271 and that the small size and limited resources of South Dakota CLECs present the risk that these companies will not be able to take advantage of the SGAT. These arguments are incorrect. Any CLEC can opt into the terms of Qwest's SGAT, it is a standard contract offer. In addition, upon request, CLECs can incorporate portions of the SGAT in existing interconnection agreements. Finally, if CLECs seek other terms, they are free to continue under existing agreements or to negotiate new ones.

Black Hills does not appear to be making that claim that it had attempted to incorporate the SGAT, or elements of it, in its own interconnection agreement without success. However, if Black Hills intends to litigate that point, there is no reason for the discussion to await completion of the OSS testing. The concerns raised by Black Hills, if supported by any evidence, should be addressed sooner rather than later to advance competition in South Dakota.

6. Several checklist items have no significant OSS testing component.

The discussion in section 4 above is intended to demonstrate that the question of Qwest's compliance with its legal obligations to provide access to checklist items can be successfully completed prior to the OSS testing. In addition, this Commission should be aware that the OSS testing does not directly address a number of the checklist items.

AT&T lists checklist items 3, 7, 8, 9, and 10 as presenting the most significant areas of disagreement and demonstrating "the greatest need for development of the record."[8] This is odd because in the Seven-State Process these items, along with Checklist item 12 were called the "Paper Workshop" issues because they were deemed least controversial. The Seven-State

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[8] AT&T comments, p. 2

participants (including AT&T) agreed that these checklist items could be addressed on a paper record because the issues presented had already been addressed in prior workshops in other states and disputes were relatively few.[9] This same list of issues has been designated the "non-OSS" checklist in the proceedings now pending in Minnesota because the OSS testing, upon which AT&T attempts to rely here, is not directly involved with these issues. Indeed, for checklist item 12, Local Dialing Parity, the FCC determined that performance measures were unnecessary and the ROC has not established any measures for it.[10] AT&T's suggestion that this Commission wait to address these checklist items is simply unsupportable.

7. AT&T should be required to identify South Dakota-specific issues now.

In addition to delaying *any* activity in this case until after the OSS tests are completed, AT&T also asserts that this Commission "should schedule comprehensive hearings" regarding both Qwest's legal obligations and its actual performance.[11] Other than a generic listing of checklist items and section 271 topics, however, there is nothing to indicate what AT&T believes should be litigated during these "comprehensive hearings."

Qwest's approach, outlined in its Petition, is to rely heavily on the Seven-State Process that formed Qwest's positions on most, if not all, of the issues presented to this Commission. AT&T was a very active participant in that process and reached consensus with Qwest on a large number of issues. Qwest assumes AT&T cannot now be suggesting that this Commission must conduct "comprehensive hearings" on issues it has already settled with Qwest.

AT&T, must therefore, be concerned about issues that were disputed in the Seven-State Process. The facilitator's reports coming out of that process made recommendations to the participating state commissions for resolution of disputed issues. The state commissions then pursued separate processes in making decisions on final resolution of these issues. This Commission is being presented with a opportunity very similar to that presented to the state commissions in the Seven-State Process. It is up to AT&T to provide evidence that Qwest's positions are not consistent with 271 even though they were recommended by Mr. Antonuk. This Commission should know however, that in three of the smaller Seven State Process states,

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[9] *See* Qwest Petition, p. 69.

[10] *Second Report and Order and Memorandum Opinion and Order*, Implementation of the Local Competition Provisions of the Telecommunications Act of 1996, CC Docket 96-98 et al, ¶ 162 (Aug. 8, 1996).

[11] AT&T's Proposed Procedural Schedule, p. 2.

Idaho, North Dakota and Wyoming, AT&T has not appeared, even by telephone, at any section 271 hearing, including hearings to determine whether Mr. Antonuk's recommendations should be adopted. This suggests that AT&T is not committed to contesting Mr. Antonuk's recommendations and chooses not to expend resources for these activities in less urban states, such as South Dakota, where total market is relatively small.

For these reasons, AT&T should be required now to spell out the issues it intends to litigate in South Dakota. AT&T's claim that "comprehensive hearings" are necessary here when it has not even appeared for hearings in similarly situated states requires explanation.

8. All parties should identify concerns and issues and pursue their resolution as quickly as possible.

Because of AT&T's large role in the Seven-State Process and other Qwest section 271 proceedings, it has a particular responsibility to identify its issues in this case. However, all intervenors should be required to identify any issues that they have concerning Qwest's compliance with section 217 to facilitate prompt resolution. Section 271 is designed to assure that a BOC like Qwest fully opens its local markets to competition before it enters the interLATA market. Qwest accepts this responsibility and believes that it has complied with the letter and spirit of the requirements. However, to the extent that any party believes that Qwest has failed in any particular, such failure should be immediately addressed. If this Commission determines Qwest has more that it must do to comply, competitors and customers benefit if Qwest comes quickly into compliance. Delay not only harms Qwest in that it is forestalled from the interLATA market, but it harms the public interest in seeing that the market is open to competition.

9. The AT&T proposal results in maximum inefficiency.

AT&T claims that its schedule offers "maximum efficiency". In fact it wastes valuable Commission time that could be efficiently put to use by requiring the parties to put their issues before the Commission for resolution. Once the OSS tests are complete, Qwest will take its case to the FCC to obtain the freedoms that will bring competition to customers throughout its region. If South Dakota has not started considering the issues until that time, it will be in a very difficult "catch-up" position. And, with the shift of activity to the FCC at that time, it is highly unlikely that competitors like AT&T will be in a position to devout as much time and resources to state proceedings as they do now.

Delay benefits no one but competitors that hope to cling to market share that may eventually be eroded by true competition.

Qwest respectfully requests that the Commission establish a procedural schedule on the basis of Qwest's proposal submitted December 7, 2001.

Dated this _____ day of December, 2001.

RESPECTFULLY SUBMITTED,

_____

Mary S. Hobson
Stoel Rives LLP
101 S. Capitol Blvd., #1900
Boise, ID 83702

Thomas J. Welk
Boyce, Murphy, McDowell & Greenfield LLP
101 N. Phillips Avenue
Wells Fargo Center
Sioux Falls, SD 57117

John Munn
Qwest Corporation
1801 California St., Suite 4900
Denver, CO 80202

Attorneys for Qwest Corporation

BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA

IN THE MATTER OF THE INVESTIGATION INTO QWEST CORPORATION'S COMPLIANCE WITH SECTION 271 OF THE TELECOMMUNICATIONS ACT OF 1996	)))))	**Docket No. TC01-165** **CERTIFICATE OF SERVICE**

I, Mary S. Hobson, do hereby certify that I am a member of the law firm of Stoel Rives LLP, and on this 17th day of December, 2001, true and correct copies of Qwest Corporation's Response to Proposed Procedural Schedule Comments of AT&T and Black Hills Fiber Com were sent to the following intervenors:

Steven H. Weigler — via FAX
AT&T Communications of the Midwest
1875 Lawrence Street
Denver, CO
Email: weigler@lga.att.com

Black Hills Fiber Com — via FAX
Gregory J. Bernard
Morrill, Thomas, Nooney & Braun
PO Box 8108
Rapid City, SD 57709

Midcontinent Communications — via FAX
David A. Gerdes
May, Adam, Gerdes & Thompson LLP
503 S. Pierre St.
Pierre, SD 57501-0160

Harlan Best, Staff Analyst — via FAX
Public Utilities Commission
500 East Capitol Avenue
Pierre, SD 57501

Karen Cremer, Staff Attorney — via FAX
Public Utilities Commission
500 East Capitol Avenue
Pierre, SD 57501

Mary S. Hobson
Mary S. Hobson
Attorney for Qwest Corporation

DEC 12 2001

SOUTH DAKOTA PUBLIC UTILITIES COMMISSION

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF SOUTH DAKOTA

IN THE MATTER OF THE INVESTIGATION INTO QWEST CORPORATION'S COMPLIANCE WITH SECTION 271 (C) OF THE TELECOMMUNICATIONS ACT OF 1996

Docket No. TC 01-165

ORDER ADMITTING NON-RESIDENT ATTORNEY

It is hereby

ORDERED that the Motion for Admission for John L. Munn, a non-resident attorney, to appear on behalf of Qwest Corporation before the Public Utilities Commission for the State of South Dakota relating to this matter is granted.

Dated this 12th, day of December, 2001.

BY THE COURT:

Hon. Steven L. Zinter
Circuit Court Judge
Sixth Judicial District

ATTEST:
Mary Erickson, Clerk

By: Sharon McEntaffer
Deputy
(SEAL)

STATE OF SOUTH DAKOTA
CIRCUIT COURT, HUGHES CO.
FILED
DEC 12 2001
Mary L. Erickson CLERK
By _____ Deputy

State of South Dakota } ss
County of Hughes }
I hereby certify that the foregoing instrument is a true and correct copy of the original on file in my office.
Dated this 12th day of Dec 2001.
MARY L. ERICKSON, Clerk of Courts
By: Sharon McEntaffer
Clerk of Courts / Deputy

RECEIVED
DEC 12 2001
SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA

IN THE MATTER OF THE INVESTIGATION INTO QWEST CORPORATION'S COMPLIANCE WITH SECTION 271 (C) OF THE TELECOMMUNICATIONS ACT OF 1996

Docket No. TC 01-165

MOTION FOR ADMISSION OF NON-RESIDENT ATTORNEY

I, John L. Munn, pursuant to SDCL 16-18-2 move this Court for admission to the above proceeding. In support of this motion, I state:

1. I am an attorney for Qwest Corporation and my post office address is Qwest Corporation, 1801 California Street, Suite 4900, Denver, CO 80202.

2. During this proceeding I will be associated with Thomas J. Welk of Boyce, Murphy, McDowell and Greenfield, L.L.P., 101 N. Phillips Avenue, Suite 600, P.O. Box 5015, Sioux Falls, South Dakota 57117-5015.

3. I am a member in good standing of the State Bar of Colorado. I am active in the state of Colorado.

4. I have not been subject to disciplinary action by any Bar or courts of the state of my residence or any state.

5. I have not been denied admission to the courts of any state or to any federal court.

6. I am familiar with the rules of the State Bar of South Dakota governing the conduct of members of the State Bar of South Dakota, and will at all times abide by and comply with the same so long as such trial or hearing is pending, and I have not withdrawn as counsel therein.

7. I am not in the private practice of law and I am appearing on behalf of my employer by whom I am employed on a full time basis. My appearance in this action is part of my duties as an employee and is without additional compensation being paid for by my employer.

Dated this 11th day of December, 2001.

John L. Munn

Subscribed and sworn to before me this 11th day of December, 2001.

DAWN DALE NOTARY PUBLIC STATE OF COLORADO

Notary Public – Colorado
My Commission Expires:

STATE OF SOUTH DAKOTA
CIRCUIT COURT, HUGHES CO.
FILED
DEC 12 2001
Mary L. Erickson CLERK
By

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF SOUTH DAKOTA

IN THE MATTER OF THE ANALYSIS OF QWEST CORPORATION'S COMPLIANCE WITH SECTION 271(c) OF THE TELECOMMUNICATIONS ACT OF 1996	)))))	ORDER FOR AND NOTICE OF PROCEDURAL SCHEDULE AND HEARING TC01-165

On October 25, 2001, Qwest Corporation (Qwest) filed with the Commission a Petition for Commission Recommendation that the Federal Communications Commission Grant Qwest Corporation Entry into the In-Region InterLATA Market Under Section 271 of the Telecommunications Act Of 1996. Specifically, Qwest requests that this Commission find, based upon the record presented, that Qwest has met the competitive checklist and other requirements of 47 U.S.C. section 271, which prescribe the mechanism by which Qwest may be found eligible to provide in-region interLATA services and rely upon that finding to provide a favorable recommendation to the Federal Communications Commission (FCC). In support of its petition, Qwest submitted 25 affidavits, a revised Statement of Generally Available Terms, and seven Reports submitted in the Seven-State Process.

On November 1, 2001, the Commission electronically transmitted notice of the filing and the intervention deadline of November 16, 2001, to interested individuals and entities. A Petition for Leave to Intervene was received from Black Hills FiberCom, L.L.C. (Black Hills) on November 7, 2001, a Petition to Intervene was received from Midcontinent Communications (Midcontinent) on November 9, 2001, and a Petition for Leave to Intervene was received from AT&T Communications of the Midwest, Inc. (AT&T) on November 15, 2001. At its November 27, 2001, meeting, the Commission granted the interventions. The Commission also requested that the parties submit proposed procedural schedules by December 7, 2001. The Commission received proposed procedural schedules from all of the parties.

At its December 12, 2001, meeting, the Commission considered the proposed procedural schedules. The Commission set the following procedural schedule:

January 18, 2002 - Intervenors and Staff identify disputed issues (except for issues relating to the final OSS report which has not been issued yet);

February 7, 2002 - A prehearing conference will be held beginning at 2:30 p.m., in Room 468, State Capitol Building, Pierre, South Dakota;

March 18, 2002 - Staff and Intervenors' testimony is due;

April 2, 2002 - Qwest may file rebuttal testimony; and

April 22-26, 2002 - A hearing will be held beginning at 9:00 a.m. on April 22, 2002 and continuing through April 26, 2002, in Room 412, State Capitol Building, Pierre, South Dakota.

The Commission has jurisdiction in this matter pursuant to SDCL Chapter 49-31, specifically 49-31-81 and 47 U.S.C. section 271. The purpose of the hearing is to determine whether Qwest has met the competitive checklist and other requirements of 47 U.S.C. section 271, which prescribe the mechanism by which Qwest Corporation may be found eligible to provide in-region interLATA services. As a result of the proceedings in this docket, the Commission will provide a recommendation to the FCC, pursuant to 47 U.S.C. section 271(d)(2)(B).

It is therefore

ORDERED, that the parties shall comply with the procedural schedule as set forth above.

Dated at Pierre, South Dakota, this 18th day of December, 2001.

CERTIFICATE OF SERVICE

The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon.

By Delaine Kolbo

Date 12/19/01

(OFFICIAL SEAL)

BY ORDER OF THE COMMISSION:

James A. Burg

JAMES A. BURG, Chairman

Pam Nelson

PAM NELSON, Commissioner

STOEL RIVES LLP

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SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

December 20, 2001

MARY S. HOBSON
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Debra Elofson, Executive Director
SD Public Utilities Commission
500 East Capitol
Pierre, SD 57501

Re: IN THE MATTER OF THE INVESTIGATION INTO QWEST CORPORATION'S COMPLIANCE WITH SECTION 271 OF THE TELECOMMUNICATIONS ACT OF 1996 ---- Docket No. TC01-165

Dear Ms. Elofson:

Enclosed for filing please find an original and 10 copies of Qwest's Submission of Supplemental KPMG Declaration.

Sincerely yours,

Mary S. Hobson

MSH:cw
Enclosures
Cc: Steven Weigler
David A. Gerdes
Gregory J. Bernard
Colleen Sevold
Tom Welk

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December 20, 2001

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David A. Gerdes
May, Adam, Gerdes & Thompson LLP
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Re: IN THE MATTER OF THE INVESTIGATION INTO QWEST CORPORATION'S COMPLIANCE WITH SECTION 271 OF THE TELECOMMUNICATIONS ACT OF 1996 ---- Docket No. TC01-165

Dear Counsel:

Enclosed please find a copy of Qwest's Submission of Supplemental KPMG Declaration.

Sincerely yours,

Mary S. Hobson

MSH:cw
Enclosures

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF SOUTH DAKOTA

RECEIVED
DEC 21 2001
SOUTH DAKOTA PUBLIC UTILITIES COMMISSION

In the Matter of the Investigation into Qwest Corporation's Compliance with Section 271(c) of the Telecommunications Act of 1996	)))))	**Docket No. TC01-165**

QWEST SUBMISSION OF SUPPLEMENTAL KPMG DECLARATION

Qwest Corporation ("Qwest") respectfully submits the attached Declaration of Philip J. Jacobsen from KPMG (the "Jacobsen KPMG Declaration"). The Jacobsen KPMG Declaration confirms that Qwest has corrected all discrepancies identified in the KPMG Report as stated in the affidavits of Judy Brunsting and Marie Schwartz which were submitted to this Commission with the KPMG Report,[1] dated November 15, 2001. It also confirms that Qwest has implemented the specific controls as stated in the Brunsting and Schwartz affidavits, as well as controls that address Discrepancy G from the KPMG Report, which was not specifically addressed in the Brunsting and Schwartz affidavits.[2]

On November 27, 2001, Qwest submitted the November 15, 2001 report prepared by KPMG, LLP ("KPMG Report") in response to the recommendation of the Multistate Facilitator.[3] The submission of the KPMG Report was also accompanied by a cover brief and the affidavits of

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[1] Jacobsen KPMG Declaration, at 1.

[2] *Id.*

[3] *See* Facilitator's Report on Group 5 Issues: General Terms and Conditions, Section 272 and Track A, which was filed as Attachment 33 to the *Petition of Qwest Corporation for Commission Recommendation that the FCC Grant Entry into the In-Region InterLATA Market Under Section 271of the Telecommunications Act of 1996* (Petition)

Judith Brunsting and Marie Schwartz. As discussed in Qwest's submission of the KPMG Report, Qwest addressed each of the discrepancies identified in the KPMG Report by implementing new controls or control enhancements, as set forth in the affidavits attached to the Qwest submission.[4]

Qwest recently engaged KPMG to perform a supplemental review with two objectives: to verify both that each of the discrepancies identified in the KPMG Report has been corrected, and to verify that the supplemental controls identified in the affidavits of Judith Brunsting and Marie Schwartz submitted with the KPMG Report are now in place. The attached Jacobsen KPMG Declaration introduces no new information in this proceeding. Rather, it simply provides verification by a third party of Qwest's previous representations as to steps taken in response to the KPMG Report. The Jacobsen KPMG Declaration states that "Qwest implemented the specific controls as stipulated in the Affidavits [of Ms. Brunsting and Ms. Schwartz]" — and went even further and implemented controls to address a discrepancy that was not addressed in the affidavits. See Jacobsen KPMG Declaration at 1. It also concludes that "Qwest has corrected all discrepancies identified in the KPMG Report by posting the transactions to the Qwest website and by billing or booking these transactions." *Id.* It then goes on to discuss in detail the verification of the affidavits as to each discrepancy, and the extensive work performed

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[4] These controls include additional safeguards at the corporate level of each company to ensure that all intercompany transactions are identified and billed at correct prices, improved formal tracking mechanisms, coordination with operational personnel and comparisons to databases to verify the results of those tracking mechanisms, additional training sessions with relevant personnel, additional supporting documentation to the FCC Regulatory Accounting Department, and development of automated solutions.

by KPMG to test the implementation of enhanced controls.[5] Thus, the Jacobsen KPMG Declaration confirms that the Brunsting and Schwartz affidavits were completely accurate in their representations about corrections of past discrepancies and implementation of enhanced controls which are designed to prevent, as well as detect and correct, any discrepancies in the future. The Jacobsen KPMG Declaration raises no new issues, but only confirms the accuracy of the affidavits previously submitted to the Commission with the KPMG Report. No further process is necessary.

All of these additional unprecedented steps demonstrate that Qwest has both the ability and the intention to comply with Section 272 when it obtains FCC authorization to provide in-region interLATA service, and that it will have sufficient controls in place at that time that are "reasonably designed to prevent, as well as detect and correct, any noncompliance with section 272."[6] For the reasons stated above and in Qwest's prior filings, the Commission should conclude that Qwest has satisfied the requirements for Section 272 and that no further process is necessary.

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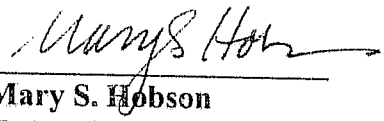
[5] KPMG's work included, *inter alia*, reviewing written policies, training materials, and other documentation and interviewing individuals responsible for performing control tasks. *See* Jacobsen KPMG Declaration at 4-22.

[6] *See* Qwest Submission of Results of Independent Testing at 3 (Nov. 28, 2001) (collecting authorities).

DATED this 20th day of December, 2001

Respectfully submitted,

QWEST CORPORATION



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DECLARATION OF PHILIP J. JACOBSEN

I, PHILIP J. JACOBSEN, declare that:

I am a Certified Public Accountant and a partner of KPMG LLP ("KPMG"). My business address is 707 17th Street, Suite 2300, Denver, Colorado 80202. KPMG, with over 103,000 professionals, provides services to clients through member firms in 152 countries. I am a member of the Management Assurance Services practice at KPMG and am the lead partner in that practice for services provided to clients in the communications industry.

During my 13-year career, I have been almost exclusively involved in financial, regulatory and cost accounting matters in the telecommunications industry. I have served as an auditor for and consultant to clients in the telecommunications industry and currently am a partner in our firm's telecommunications industry practice in the areas of assurance and advisory services.

PURPOSE OF DECLARATION AND SUMMARY CONCLUSION

Qwest Corporation engaged KPMG to perform the necessary testing to enable me to make this declaration. This declaration will address the testing that KPMG professionals performed, under my direct supervision, relating to affidavits filed by Ms. Marie Schwartz and Ms. Judy Brunsting on November 15, 2001 (the "Affidavits"). The Affidavits discuss actions taken or to be taken by Qwest Corporation (the "Qwest BOC") and Qwest Communications Corporation (the "Qwest 272 Affiliate") (collectively "Qwest") to address the findings set forth in KPMG's Report of Independent Public Accountants dated November 9, 2001("KPMG Report"). The KPMG Report was issued in connection with the attestation examination performed regarding Qwest Corporation's assertion of management with respect to its compliance with certain aspects of Section 272 of the 1996 Act and related FCC rules and regulations. The attestation examination was performed as a result of the recommendation of the Multistate Facilitator, The Liberty Consulting Group, in its report dated September 21, 2001 (the "Liberty Report").

Specifically, the Affidavits addressed new controls and enhancements to existing controls that the Qwest BOC and the Qwest 272 Affiliate had implemented or would be implementing to address the issues detailed in the KPMG Report. In the Affidavits, it was stipulated that the new controls and control enhancements would be in place by December 3, 2001, with the exception of two new controls that are scheduled to be implemented by December 31, 2001.

In summary, Qwest implemented the specific controls as stipulated in the Affidavits, as well as controls that address Discrepancy G from the KPMG Report, which was not specifically addressed in the Affidavits. Certain controls scheduled to be implemented subsequent to December 3, 2001 (items 7 and 8 from the Brunsting affidavit) were not tested. Additionally, Qwest has corrected all discrepancies identified in the KPMG Report by posting the transactions to the Qwest website and by billing or booking these transactions. Our testing was directed only at the new controls and control enhancements discussed herein and did not include an assessment of the overall design and effectiveness of such new controls and control enhancements.

SCOPE OF DECLARATION

The new controls and control enhancements discussed in the Affidavits and addressed in this declaration are as follows:

Marie Schwartz Affidavit (related to Qwest's BOC)	*To Be Implemented By*	*KPMG Report Discrepancy Reference*
1. The Business Unit Affiliate Manager ("BUAM") supervisor will review the calculation to ensure both a fully distributed cost ("FDC") and fair market value ("FMV") analysis has been completed.	December 3, 2001	A
2. The Regulatory Accounting organization will expand its control sheets to provide additional detail which will allow them to verify that a FMV and FDC study has been performed for all services.	December 3, 2001	A
3. Regulatory Accounting supervisor to review control sheets verifying on a quarterly basis that all documentation has been received.	December 3, 2001	B
4. Employees at the access control centers will be retrained to ensure that a valid department or responsibility code will be provided.	December 3, 2001	E
5. Monthly requests for billing information have been strengthened to remind employees that all time, no matter how minimal, needs to be reported.	December 3, 2001	F
6. Qwest is initiating additional training that will reinforce compliance with Section 272(b)(2) and Section 272(b)(5).	December 3, 2001	All

Judy Brunsting Affidavit (related to Qwest's 272 Affiliate)	*To Be Implemented By*	*KPMG Report Discrepancy Reference*
1. QCC corrected all of the identified discrepancies by posting the transaction on the website and by billing or booking these transactions by November 15, 2001, with the exception that catch up billings, for all discrepancies other than Discrepancy H are being billed in November 2001 and a $9,000 adjustment Related to discrepancy C that is being booked in November 2001.	December 3, 2001	All
2. The Business Unit Affiliate Manager ("BUAM") supervisor will review the calculation to ensure both a fully distributed cost ("FDC") and fair market value ("FMV") analysis has been completed.	December 3, 2001	C

Judy Brunsting Affidavit (related to Qwest's 272 Affiliate)	*To Be Implemented By*	*KPMG Report Discrepancy Reference*
3. A 272 checklist is being established to track all new services provided by the Qwest 272 Affiliate to the Qwest BOC. The Director-Corporate Accounting, Qwest Service Corporation ("QSC"), will have responsibility for monitoring the checklist to ensure all items are completed in a timely manner.	December 3, 2001	C
4. A FDC model that is compliant with the FCC's affiliate rules has now been developed and will be used for all the Qwest 272 Affiliate pricing.	December 3, 2001	D
5. The controller of Qwest Network Construction Services ("QNCS") will inform the Qwest 272 Affiliate of any new or proposed transactions.	December 3, 2001	H
6. The Director-Corporate Accounting will request a review of the billing system quarterly to identify new transactions from QNCS.	December 3, 2001	H
7. HR will now send a report of any changes in legal entity to Real Estate who will distribute the information to the BUAM. The BUAM will be responsible for identifying the potential impact on other affiliates or agreements.	December 31, 2001	I
8. The Real Estate Organization will perform quarterly reviews and note changes to the BUAM.	December 31, 2001	I
9. Personnel changes were made and Company policy is being enforced and followed. This service is now being provided by a 3rd party vendor.	December 3, 2001	J
10. A manual process was implemented to identify all circuits and rates being used for Official Communication Services ("OCS"). In order to ensure that accurate billings are processed on a timely basis, this information has been entered into a database which will feed the monthly billing system.	December 3, 2001	K
11. A 272 checklist is being established to track all new services provided by the Qwest 272 Affiliate to the Qwest BOC. The Director-Corporate Accounting QSC will have responsibility for monitoring the checklist to ensure all items are completed in a timely manner.	December 3, 2001	L
12. Both entities will deploy additional training to all involved organizations and employees.	December 3, 2001	All

Schwartz No. 1 – The Business Unit Affiliate Manager ("BUAM") supervisor will review the calculation to ensure both a fully distributed cost ("FDC") and fair market value ("FMV") analysis has been completed. ***(Related to discrepancy A in the KPMG Report)***

Description of Control

The Qwest BOC has implemented a new control whereby the supervisor of the BUAM responsible for managing real estate services (space and furniture rental) provided to the Qwest 272 Affiliate must perform a review for each component of the service (e.g., each building) to ensure that a FMV study was conducted and compared to FDC for proper pricing of the service based on the FCC's affiliate transaction rules.[1] Any work order without this support will not be processed by the BUAM.

KPMG Testing

KPMG received from Qwest the following documentation and performed the following tests regarding this new control:

Received from Qwest	KPMG Testing
The written policy setting forth the control.	Read the new policy, noting that it set forth the specific steps to be taken by the real estate services BUAM and the BUAM supervisor.
Signed statements from the real estate services BUAM and real estate services BUAM supervisor indicating their knowledge of the new control.	Read the signed statements, noting that the steps to be performed per the signed statement agreed to the new policy and that the real estate services BUAM and BUAM supervisor signed the statement.
Contact information for the real estate services BUAM and BUAM supervisor.	Interviewed the real estate services BUAM and BUAM supervisor to verify that they had been made aware of the new control by December 3, 2001 and that they had signed the statement.

Conclusion

Based on the testing performed, the control requiring the real estate services BUAM supervisor to review for FDC and FMV comparison had been implemented as of December 3, 2001.

[1] 47 CFR 32.27.

Schwartz No. 2 – The Regulatory Accounting organization will expand its control sheets to provide additional detail which will allow them to verify that a FMV and FDC study has been performed for all services. ***(Related to discrepancy A in the KPMG Report)***

Description of Control

The Qwest BOC has implemented a control enhancement whereby the Regulatory Accounting organization will expand its control sheets to provide additional detail, which will allow them to verify that a FMV and FDC study has been performed for all services. The Regulatory Accounting organization expanded the control sheets to add language that requires a review for work orders related to managing real estate services (space and furniture) provided to the Qwest 272 Affiliate. This review will be performed for each component of the service (e.g., each building) to ensure that a FMV study was conducted and compared to FDC for proper pricing of the service based on the FCC's affiliate transaction rules.

KPMG Testing

KPMG received from Qwest the following documentation and performed the following tests regarding this new control:

Received from Qwest	KPMG Testing
The written policy setting forth the control.	Read the new policy, noting that it includes language which states for real estate services, a comparison of FMV to FDC for each pricing component must be performed. Additionally, we interviewed the Regulatory Accounting organization personnel and determined that they were aware of the control enhancement.
Access to expanded control sheets.	Reviewed the expanded control sheets noting the addition of language which requires that a FMV study be performed for each affiliate-billed property.

Conclusion

Based on the testing performed, the control concerning updated control sheets had been implemented as of December 3, 2001.

Schwartz No. 3 – Regulatory Accounting supervisor to review control sheets verifying on a quarterly basis that all documentation has been received. ***(Related to discrepancy B in the KPMG Report)***

Description of Control

The Qwest BOC has implemented a control enhancement whereby the Regulatory Accounting supervisor will increase the frequency of control sheet reviews for required pricing information from an annual to quarterly basis. The Regulatory Accounting supervisor will now review control sheets each quarter for required information instead of only during the re-pricing period.

KPMG Testing

KPMG received from Qwest the following documentation and performed the following tests regarding this new control:

Received from Qwest	KPMG Testing
The written policy setting forth the control.	Read the new policy, noting it includes language which states that the Regulatory Accounting supervisor will review control sheets on a quarterly basis for required information.
Contact information for Regulatory Accounting personnel.	Interviewed the Regulatory Accounting supervisor responsible for control sheet reviews noting that the supervisor is aware of the control.

Conclusion

Based on the testing performed, the control requiring a quarterly review of control sheets by the Regulatory Accounting supervisor had been implemented as of December 3, 2001.

Schwartz No. 4 – Employees at the access control centers will be retrained to ensure that a valid department or responsibility code will be provided. ***(Related to discrepancy E in the KPMG Report)***

Description of Control

The Qwest BOC has implemented a new control whereby employees at the access control centers will be retrained to ensure that a valid department or responsibility code will be provided. The training will enforce the requirement to provide a department or responsibility code to track and bill for Photo ID services related to employees that receive photo ID badges.

KPMG Testing

KPMG received from Qwest the following documentation and performed the following tests regarding this new control:

Received from Qwest	KPMG Testing
Access to new training material.	Read the new training material, noting it includes a statement that the responsibility code (RC) or department code (DC) are required information and must be obtained prior to the issuance of the ID badges.
Access to listing of employees that are required to attend training and acknowledgement forms stating whether training was received.	Reviewed the listing of employees required to attend training. Reviewed acknowledgement forms and received email confirmations from employees that attended the training acknowledging they are aware of the policy.

Conclusion

Based on the testing performed, the control that employees at the access control centers will be retrained to ensure that a valid department or responsibility code will be provided was implemented as of December 3, 2001.

Schwartz No. 5 – Monthly requests for billing information have been strengthened to remind employees that all time, no matter how minimal, needs to be reported. ***(Related to discrepancy F in the KPMG Report)***

Description of Control

The Qwest BOC has implemented an enhanced control whereby monthly requests for billing information have been strengthened to remind employees that all time, no matter how minimal, needs to be reported.

KPMG Testing

KPMG received from Qwest the following documentation and performed the following tests regarding this control enhancement:

Received from Qwest	KPMG Testing
The written policy setting forth the control.	Read the new policy, noting that this policy indicated all time must be reported.
Contact information for the QC Senior Finance/Business Analyst responsible for requesting billing information.	Interviewed the QC Senior Finance/Business Analyst to verify that an e-mail was sent as of December 3, 2001 that included a reminder that all time must be reported.
E-mail sent to QC finance business function owners reminding them that all time must be reported.	Reviewed the e-mail confirming that it reiterated the policy that all time, no matter how minimal, must be reported.

Conclusion

Based on the testing performed, the control enhancement concerning the reminder that all time must be reported had been implemented as of December 3, 2001.

Schwartz No. 6 – Qwest is initiating additional training that will reinforce compliance with Section 272(b)(2) and Section 272(b)(5). ***(Related to all discrepancies in the KPMG Report)***

Description of Control

Qwest has implemented a control enhancement whereby additional training will be initiated that will reinforce compliance with Section 272(b)(2) and Section 272(b)(5).

KPMG Testing

KPMG received from Qwest the following documentation and performed the following tests regarding this control enhancement:

Received from Qwest	KPMG Testing
The BUAM Section 272 and Affiliate Transaction Refresher Training materials.	Reviewed the BUAM Section 272 and Affiliate Transaction Refresher Training materials. The training included references to requirements with respect to Section 272(b)(2) and Section 272 (b)(5).
Training schedule and target audience.	Reviewed the training schedule. Section 272 and Affiliate Transaction Refresher Training for BUAMs occurred on November 28, 2001.
Contact information for QC's Director of 272 Compliance to explain how requirements to attend the training were communicated.	Interviewed QC's Director of 272 Compliance who indicated that the QC Director of FCC Regulatory Accounting had sent an e-mail to all BUAMs requiring that they attend this mandatory training.
Acknowledgement forms completed by the BUAMs acknowledging that they understood the BUAM Section 272 and Affiliate Transaction Refresher Training that was presented.	Reviewed the acknowledgement forms and received e-mail confirmations from all of the BUAMs with Section 272 responsibilities. All BUAMs who either attended the training on November 28, 2001 or reviewed the training materials acknowledged that they understood the BUAM Section 272 and Affiliate Transaction Refresher Training materials.

Conclusion

Based on the testing performed, the control enhancement to initiate additional training to reinforce compliance with Section 272(b)(2) and Section 272 (b)(5) had been implemented as of December 3, 2001.

Brunsting No. 1 – QCC corrected all of the identified discrepancies by posting the transaction on the website and by billing or booking these transactions by November 15, 2001, with the exception that catch up billings for all discrepancies other than discrepancy H are being billed in November 2001 and a $9,000 adjustment Related to discrepancy C that is being booked in November 2001. ***(Related to all discrepancies in the KPMG Report)***

Description of Control

QCC has corrected all of the identified discrepancies by posting the transactions on the website and by billing or booking these transactions in November 2001.

KPMG Testing

KPMG received from Qwest the following documentation and performed the following tests regarding this new control:

Received from Qwest	KPMG Testing
Evidence (e.g., invoices, journal entries, posting summaries) that all postings, billings, and bookings that took place to correct the identified discrepancies that occurred.	Reviewed invoices, journal entries, and posting summaries which were made to correct the identified discrepancies. We considered the general ledger accounts to which the journal entries were posted and whether if parallel entries were made to each affiliates' books. Also, we evaluated if the journal entries booked were consistent with management's estimates in the KPMG Report. Lastly, the Qwest website was reviewed to determine if postings had occurred to correct the identified discrepancies.

Conclusion

Based on the testing performed, QCC has corrected all of the identified discrepancies by posting the transactions on the website and by billing or booking these transactions in November 2001.

Brunsting No. 2 – The Business Unit Affiliate Manager "BUAM" supervisor will review the calculation to ensure both a fully distributed cost "FDC" and fair market value "FMV" analysis has been completed. ***(Related to discrepancy C in the KPMG Report)***

Description of Control

The Qwest BOC has implemented a new control whereby the supervisor of the BUAM responsible for managing real estate services (space and furniture rental) provided to the Qwest 272 Affiliate must perform a review for each component of the service (e.g., each building) to ensure that a FMV study was conducted and compared to FDC for proper pricing of the service based on the FCC's affiliate transaction rules. Any task order without this support will not be processed by the BUAM.

KPMG Testing

KPMG received from Qwest the following documentation and performed the following tests regarding this new control:

Received from Qwest	KPMG Testing
The written policy setting forth the control.	Read the new policy, noting that it set forth the specific steps to be taken by the real estate services BUAM and the BUAM supervisor.
Signed statements from the real estate services BUAM and real estate services BUAM supervisor indicating their knowledge of the new control.	Read the signed statements, noting that the steps to be performed per the signed statement agreed to the new policy and that the real estate services BUAM and BUAM supervisor signed the statement.
Contact information for the real estate services BUAM and BUAM supervisor.	Interviewed the real estate services BUAM and BUAM supervisor to verify that they had been made aware of the new control by December 3, 2001 and that they had signed the statement.

Conclusion

Based on the testing performed, the control requiring the real estate services BUAM supervisor to review for FDC and FMV comparison had been implemented as of December 3, 2001.

Brunsting No. 3 – A 272 checklist is being established to track all new services provided by the Qwest 272 Affiliate to the Qwest BOC. The QSC Director of Corporate Accounting will have responsibility for monitoring the checklist to ensure all items are completed in a timely manner. ***(Related to discrepancy C in the KPMG Report)***

Description of Control

A new control has been implemented whereby a 272 checklist is being established to ensure that all necessary information required to process all new or amended services provided by the Qwest 272 Affiliate to the Qwest BOC. The QSC Director of Corporate Accounting will have responsibility for monitoring the checklist to ensure that all items are completed in a timely manner prior to signature.

KPMG Testing

KPMG received from Qwest the following documentation and performed the following tests regarding this new control:

Received from Qwest	KPMG Testing
The written policy setting forth the control	Read the new policy, noting that a checklist to ensure that the process establishing or amending a service is followed in a timely manner.
Contact information for the QSC Director of Corporate Accounting.	Interviewed the QSC Director of Corporate Accounting. The QSC Director of Corporate Accounting stated that he will be responsible for completing and monitoring the checklist for new task orders and amendments to existing task orders to ensure that all necessary information required to process task orders and amendments is completed in a timely manner prior to signature.
The new checklist established to track all new services provided by the Qwest 272 Affiliate to the Qwest BOC.	Reviewed the new checklist, noting the information required to be collected to complete the process of establishing a new or amended task order.

Conclusion

Based on the testing performed, the control described above had been implemented as of December 3, 2001.

Brunsting No. 4 – An FDC model that is compliant with the FCC's affiliate rules has now been developed and will be used for all the Qwest 272 Affiliate pricing. ***(Related to discrepancy D in the KPMG Report)***

Description of Control

The Qwest 272 Affiliate has implemented a newly developed FDC model to be used by the Qwest 272 Affiliate when pricing its services.

KPMG Testing

KPMG received from Qwest the following documentation and performed the following tests regarding this new control:

Received from Qwest	KPMG Testing
The written policy setting forth the control.	Read the new policy, noting it states that each of the nonregulated affiliates has its own FDC pricing model and also explains this process for using this model for pricing services.
The newly created model.	Reviewed the model noting it was designed to calculate FDC.
Training material sent to the user of the model.	Reviewed the training material sent to the users of the model, noting it stated FDC must be calculated using the affiliate's FDC model and provided references to identify the location of the updated MAT on the Qwest intranet website.
Contact information for QSC Director of Corporate Accounting.	Interviewed the QSC Director of Corporate Accounting noting that the model was created for developing FDC pricing for QCC services. Reviewed training material noting it discussed that each affiliate has its own FDC pricing model.

Conclusion

Based on the testing performed, the control that a new FDC model has been developed that meets the FCC requirements used by the Qwest 272 Affiliate had been implemented as of December 3, 2001.

Brunsting No. 5 – The controller of Qwest Network Construction Services ("QNCS") to inform the Qwest 272 Affiliate of any new or proposed transactions. ***(Related to discrepancy H in the KPMG Report)***

Description of Control

The Qwest 272 Affiliate has implemented a new control whereby the QNCS Controller will send telephone and/or email notification to the QSC Director of Corporate Accounting notifying them of any new or proposed service to be offered by the Qwest 272 Affiliate to the Qwest BOC.

KPMG Testing

KPMG received from Qwest the following documentation and performed the following tests regarding this new control:

Received from Qwest	KPMG Testing
The written policy setting forth the control.	Read the new policy, noting it states that the QNCS Controller to inform the QSC Director of Corporate Accounting of any potential QCC to QC transactions that come to the QNCS Controller's attention.
Contact information for the QSC Director of Corporate Accounting and the QNCS Controller.	Discussed the new policy with the QNCS Controller and the QSC Director of Corporate Accounting noting that they were both aware of the new control.

Conclusion

Based on the testing performed, the control that the QNCS Controller will inform the QSC Director of Corporate Accounting of new or proposed services had been implemented as of December 3, 2001.

Brunsting No. 6 – The Director-Corporate Accounting will request a review of the billing system quarterly to identify new transactions from QNCS. ***(Related to discrepancy H in the KPMG Report)***

Description of Control

The Qwest 272 Affiliate has implemented a new control whereby the QSC Director of Corporate Accounting will request on a quarterly basis that the QNCS Controller perform an inquiry of transactions in the billing system to identify new services from QNCS.

KPMG Testing

KPMG received from Qwest the following documentation and performed the following tests regarding this new control:

Received from Qwest	KPMG Testing
The written policy setting forth the control.	Read the new policy, noting that it states that the QSC Director of Corporate Accounting will send a formal request, on a quarterly basis, to the QNCS Controller to review the billing database in order to identify transactions for services from QNCS.
Contact information for the QSC Director of Corporate Accounting and the QNCS Controller.	Discussed the new policy with the QNCS Controller and the QSC Director of Corporate Accounting noting that they were both aware of the new control. Additionally, reviewed copies of screen prints from the billing system with the QSC Director of Corporate Accounting and the QNCS Controller noting that they were both familiar with the information required to fulfill this control.

Conclusion

Based on the testing performed, the control described above had been implemented as of December 3, 2001.

Brunsting No. 9 – Personnel changes were made and Company policy is being enforced and followed. This service is now being provided by a 3rd party vendor. ***(Related to discrepancy J in the KPMG Report)***

Description of Control

QCC has implemented a new control whereby audio conferencing services are now being provided by a third party vendor. Additionally, personnel changes were made and follow-up with employees will be conducted on a monthly basis.

KPMG Testing

KPMG received from Qwest the following documentation and performed the following tests regarding this new control:

Received from Qwest	KPMG Testing
The written policy setting forth the policy associated with a third party vendor will provide audio conferencing services.	Read the new policy which was communicated to Qwest employees through e-mail. Qwest employees received these e-mails on November 5, 19, and 28, 2001 stating that audio conferencing services should be changed from the Qwest 272 Affiliate to the third party provider by November 30, 2001. Additionally, the Chief Financial Officers (CFO) of all Qwest business units received an e-mail from the Qwest CFO and the Qwest Controller on December 3, 2001 stating that it is the responsibility of each CFO to ensure compliance with regulatory requirements within the business units.
The contract with the third party vendor supplying Qwest with audio conferencing services and associated invoice from the third party vendor to Qwest for the performance of services.	Reviewed the contract with the third party vendor which states that that they will provide audio conferencing services to Qwest. The effective date of the contract is July 23, 2001 and the contract expires August 31, 2002. Additionally, the November 30, 2001, third party invoice was reviewed that showed that audio conferencing services were billed to Qwest by the third party vendor.
Contact information for QC's Director of FCC Regulatory Accounting regarding the personnel changes that were made.	Interviewed QC's Director of FCC Regulatory Accounting regarding the personnel changes that were made. The employee who was responsible for the processing of the bill and ensuring that it was recorded was relieved of her duties prior to December 3, 2001.

Received from Qwest	KPMG Testing
Contact information for the Director of Purchasing-Procurement, Lead Finance/Business Analyst-Procurement, and Senior Director – Customer Financial Services to determine how compliance with the new policy will be monitored.	Qwest management represented that they will review all audio conferencing activity beginning November 30, 2001 on a monthly basis. Qwest management will follow-up with employees that fail to use the third party vendor and reinforce that Qwest policy must be followed.

Conclusion

Based on the testing performed, personnel changes were made, a third party vendor has been contracted to provide audio conferencing services, and a control requiring employee follow-up had been implemented as of December 3, 2001.

Brunsting No. 10 – A manual process was implemented to identify all circuits and rates being used for Official Communication Services ("OCS"). In order to ensure that accurate billings are processed on a timely basis, this information has been entered into a database which will feed the monthly billing system. ***(Related to discrepancy K in the KPMG Report)***

Description of Control

QCC has implemented a new control whereby private line circuits (and associated rates) used for OCS will be identified manually to ensure timely collection of the data for billing purposes.

KPMG Testing

KPMG received from Qwest the following documentation and performed the following tests regarding this new control:

Received from Qwest	KPMG Testing
The new policy setting forth the requirement that all private line services from QCC to QC must be compliant with Section 271 and 272 rules.	Reviewed the policy that was verbally communicated to Qwest vice presidents in the finance, network, and facilities cost business functions prior to December 5, 2001 and reviewed the e-mail sent by the Executive Director Federal Regulatory Strategy on December 5, 2001 reminding management that all private line services from QCC to QC must be compliant with Section 271 and 272 rules. This e-mail was sent to Qwest vice presidents in the finance, network, and facilities cost business functions which are responsible for providing and accounting for private line services to Qwest affiliates.
Documentation for the process flow of the manual process to identify all circuits and rates used for OCS and how the new database will be populated and data fed into the billing system.	Reviewed the process flow documentation for the manual process that has been developed. Discussed it with the QC Director of FCC Regulatory Accounting, Internal Communications-Contractor, and Senior Director-Customer Financial Services noting it was the process used to identify all circuits and rates uses for OCS.
Contact information in order to interview for the QC Director of FCC Regulatory Accounting and Internal Communications-Contractor.	Interviewed the QC Director of FCC Regulatory Accounting and Internal Communications-Contractor noting that they were aware of the process used to identify all circuits and rates uses for OCS.
Contact information the Senior Director – Customer Financial Services.	Interviewed the Senior Director – Customer Financial Services regarding the billing of circuits manually identified. We noted that a process has been developed to load circuit and rate information received from the Internal Communications – Contractor into the QCC billing system in order to bill QC.

Conclusion

Based on the testing performed, the control requiring a manual process was implemented to identify all circuits and rates being used for OCS. Also, to ensure that billings are processed on a timely basis, this information has been entered into a database which will feed the monthly billing system. This control was implemented as of December 3, 2001.

Brunsting No. 11 – A Section 272 checklist is being established to track all new services provided by the Qwest 272 Affiliate to the Qwest BOC. The Director-Corporate Accounting QSC will have responsibility for monitoring the checklist to ensure all items are completed in a timely manner ***(Related to discrepancy L in the KPMG Report)***

Description of Control

A new control has been implemented whereby a 272 checklist is being established to ensure that all necessary information is collected that is required to process all new or amended task orders provided by the Qwest 272 Affiliate to the Qwest BOC. The QSC Director of Corporate Accounting will have responsibility for monitoring the checklist to ensure that all items are completed in a timely manner prior to signature.

KPMG Testing

KPMG received from Qwest the following documentation and performed the following tests regarding this new control:

Received from Qwest	KPMG Testing
The written policy setting forth the control	Read the new policy, noting that a checklist to ensure that the process establishing or amending a service is followed in a timely manner.
Contact information for the QSC Director of Corporate Accounting.	Interviewed the QSC Director of Corporate Accounting. The QSC Director of Corporate Accounting stated that he will be responsible for completing and monitoring the checklist for new task orders and amendments to existing task orders to ensure that all necessary information required to process task orders and amendments is completed in a timely manner prior to signature.
The new checklist established to track all new services provided by the Qwest 272 Affiliate to the Qwest BOC.	Reviewed the new checklist, noting the information required to be collected to complete the process of establishing a new or amended task order.

Conclusion

Based on the testing performed, the control described above had been implemented as of December [illegible]

Brunsting No. 12 – Both entities will deploy additional training to all involved organizations and employees. ***(Related to all discrepancies in the KPMG Report)***

Description of Control

Qwest is initiating additional training to reinforce compliance with Section 272(b)(2) and Section 272(b)(5).

KPMG Testing

KPMG received from Qwest the following documentation and performed the following tests regarding this new control:

Received from Qwest	KPMG Testing
The training plan to reinforce compliance requirements with Section 272(b)(2) and Section 272(b)(5).	Reviewed the training plan for Section 272 Reinforcement and Supplemental Training noting that the materials provided guidance regarding Section 272(b)(2), 272 (b)(5), and 272(c)(2) requirements. The materials indicate that training will be delivered through the Qwest 272 website and an acknowledgement form will be required from each employee who has been targeted for the training. Additionally, the employee will have one week after receiving the e-mail to review the training materials and to sign the acknowledgement form.
Contact information for QCC's Director of 272 Business Development who was responsible for developing the Qwest training plan to reinforce compliance requirements with Section 272(b)(2) and Section 272(b)(5).	Interviewed QCC's Director of 272 Business Development regarding when the plan was developed and the targeted audience for the training noting that the plan was developed prior to December 3, 2001. The targeted audience for the training will be QCC, QC, and QSC management employees. The proposed schedule is to complete the training by the end of January 2002.

Conclusion

Based on the testing performed, additional training to reinforce compliance with Section 272(b)(2) and Section 272(b)(5) had been implemented as of December 3, 2001.

In addition to the controls implemented above, Qwest management requested that KPMG review the following implemented control that was not part of the Schwartz and Brunsting affidavits:

KPMG Report Discrepancy G – Data entry services regarding out-of-region long-distance orders were provided but not accounted for, billed (including interest charges) or reduced to writing during the examination period.

Description of Control

The Qwest BOC initiated additional training to reinforce compliance with Section 272(b)(2) and Section 272(b)(5).

KPMG Testing

KPMG received from Qwest the following documentation and performed the following tests regarding this new control:

Received from Qwest	KPMG Testing
The written policy setting forth the control.	Read the new policy, noting that this policy indicated all time must be reported.
The BUAM Section 272 and Affiliate Transaction Refresher Training materials.	Reviewed the BUAM Section 272 and Affiliate Transaction Refresher Training materials. The training included references to requirements with respect to Section 272(b)(2) and Section 272 (b)(5).
E-mail communication to the Business Unit CFOs.	Reviewed the e-mail dated December 3, 2001 to Business Unit CFOs noting it stated the emphasis on compliance with Section 272 regulatory rules.

Conclusion

Based on the testing performed, additional training to reinforce compliance with Section 272(b)(2) and Section 272 (b)(5) had been implemented as of December 3, 2001.

SUMMARY CONCLUSION

In summary, based on the testing performed above, it is my opinion that the Qwest BOC and the Qwest 272 Affiliate have implemented the new controls and control enhancements that were scheduled for implementation by December 3, 2001, as stipulated in the Affidavits. All systems of internal control, no matter how well designed and operated, are inherently limited, such as control breakdowns caused by human judgment in decision making, human errors or mistakes, management override and fraud. While no internal control system can guarantee that all control objectives are achieved, the new controls and control enhancements (discussed above) implemented by Qwest appear to strengthen the overall control environment with respect to Section 272 compliance and should minimize the types of findings presented in the KPMG Report.

This concludes my declaration.

I declare under penalty of perjury that the foregoing is true and accurate to the best of my knowledge and belief.

Executed this 14th day of December 2001.

Philip J. Jacobsen

SUBSCRIBED AND SWORN before me this 14th day of December 2001.

Notary Public

My Commission Expires:

My Commission Expires
[illegible]

RECEIVED
DEC 21 2001
SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA

IN THE MATTER OF THE INVESTIGATION INTO QWEST CORPORATION'S COMPLIANCE WITH SECTION 271 OF THE TELECOMMUNICATIONS ACT OF 1996	)))))	**Docket No. TC01-165** **CERTIFICATE OF SERVICE**

I, Mary S. Hobson, do hereby certify that I am a member of the law firm of Stoel Rives LLP, and on this 20th day of December, 2001, true and correct copies of **Qwest's Submission Of Supplemental KPMG Declaration** documents were sent to the following intervenors:

Steven H. Weigler — **via E-mail**
AT&T Communications of the Midwest
1875 Lawrence Street
Denver, CO
Email: weigler@lga.att.com

Black Hills Fiber Com — **via Overnight Delivery**
Gregory J. Bernard
Morrill, Thomas, Nooney & Braun
625 Ninth St., 8th Floor
PO Box 8108
Rapid City, SD 57709-8108

Midcontinent Communications — **via Overnight Delivery**
David A. Gerdes
May, Adam, Gerdes & Thompson LLP
503 S. Pierre St.
Pierre, SD 57501-0160

Harlan Best, Staff Analyst — **via Overnight Delivery**
Public Utilities Commission
500 East Capitol Avenue
Pierre, SD 57501

Karen Cremer, Staff Attorney — **via Overnight Delivery**
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500 East Capitol Avenue
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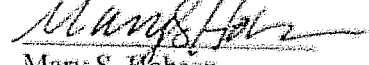

Mary S. Hobson
Attorney for Qwest Corporation

125 South Dakota Avenue
Sioux Falls, SD 57194

TC01-165

ride the light
Qwest

December 31, 2001

RECEIVED
JAN 07 2002
SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

Ms. Debra Elofson
Executive Director
Public Utilities Commission
State Capitol Building
Pierre, South Dakota 57501

Dear Ms. Elofson:

Attached is an overview of Qwest's October 2001 performance data as reported under the ROC created performance metrics. Also included are hard copies of the complete South Dakota performance results and the Qwest Regional performance results. These results are also available on the Internet at www.qwest.com/wholesale/results/checklist.html. The results establish that Qwest is meeting its Section 271 objectives.

Additionally, I am attaching a copy of the Report on Qwest Performance Measure Data Reconciliation for Arizona and the Liberty Data Request Set 20-001. This information describes the results of the data reconciliation Liberty performed as requested by the ROC. Liberty has concluded on the basis of the work done in Arizona that the information provided by CLECs did not demonstrate material inaccuracies in how Qwest reported its performance.

If you have any questions, please call me on 605-339-6871.

Sincerely,

Jeff M. Carmon
Manager-Policy and Law

Attachments:

Cc: K. White
T. Simmons
S. Weigler

PUBLIC UTILITIES COMMISSION OF SOUTH DAKOTA

QWEST CORP.'S OCTOBER 2001 PERFORMANCE DATA FOR SOUTH DAKOTA AS REPORTED UNDER THE ROC CREATED PERFORMANCE METRICS

Qwest Corporation (Qwest) hereby provides the South Dakota Public Utilities Commission (Commission) with an overview of its October 2001 performance results, which continue to show that Qwest is providing interconnection, unbundled network elements (UNEs), and resale to CLECs in a nondiscriminatory manner throughout the state of South Dakota. The Federal Communications Commission (FCC) has made clear that "the most probative evidence of nondiscriminatory access to interconnection and UNEs is actual commercial usage."[1] Several months ago, Qwest began presenting its performance data on a checklist item basis to establish that Qwest is meeting its 271 objectives under performance measures created in regional ROC workshops. Qwest now presents its October 2001 data to show that it has sustained if not improved upon the high level of performance described before.[2]

I. EXECUTIVE SUMMARY

A. *Overview*

Parties to the ROC workshops negotiated performance indicator definitions (PIDs) and, in virtually every circumstance, the expected level of performance that would provide CLECs with a meaningful opportunity to compete in the marketplace. Under the ROC

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[1] *Verizon Mass. 271 Order* at ¶12 (April 16, 2001).

[2] This is the fifth month that Qwest has provided its actual performance results to the Commission. To ensure there is no confusion, Qwest notes that the reporting of some PIDs changed this month. In months past, UNE-P-Centrex conversions were reported under the resale performance metrics. In October, UNE-P-Centrex is now reported as a separate disaggregated performance category. Qwest maintains a active list of the changes in performance reporting that occur each month on www.qwest.com/wholesale/results/roc.html.

performance measures, adequate performance is determined in one of two ways: (1) parity with retail or, (2) where no retail analog exists, by meeting an objective performance benchmark. When a retail analogue exists, the FCC requires that Qwest serve CLECs in "substantially the same time and manner" as Qwest provides the analogous service to retail customers. In ROC workshops, parties agreed upon statistical methods to determine when performance is substantially similar.[3] Thus, if Qwest's retail performance appears to be better than wholesale performance, the Commission must look at the statistical result to determine whether the disparity is statistically significant. If it is not statistically significant, retail and wholesale performance are at parity. When the PID has an associated performance benchmark, there is no concern when Qwest achieves the benchmark.

A detailed review of the data makes it very clear that Qwest continued to provide every element of the checklist to CLECs at a high level of quality in October. Actual performance data from November 2000 through October 2001 in South Dakota is attached as *Exhibit 1* on a checklist item basis. Moreover, to establish that Qwest can provision/repair checklist items that have had small or no volume in South Dakota, Qwest's attaches its regional actual performance data from November 2000 through October 2001 as *Exhibit 2*. The regional data provides powerful additional support that Qwest provides each aspect of the checklist at an acceptable level of quality.

B. Qwest's Actual Performance Meets 271 Objectives

[3] Under the statistical standards the ROC adopted, if the Z score is higher than +1.645, retail performance is better than wholesale performance by a statistically significant margin. The same is true if the parity score is a positive number.

The attached performance results show that Qwest continues to provide interconnection, collocation, access to UNEs, emerging services, number portability, resale, and the remaining checklist items in a manner that is either "substantially the same as" Qwest provides to its retail operations, or that provides "efficient CLECs with a meaningful opportunity to compete."[4] In particular:

- **Interconnection:** In October 2001, Qwest met over 95% of its regionwide installation commitments to CLECs for interconnection trunks, which was comparable to the percentage of commitments met for Qwest's Feature Group D trunks (the agreed upon retail analogue). In South Dakota there were only 5 installation requests. Unfortunately, through delays, the installation intervals were longer than the regionwide results or the comparable retail analaogue. However, the average interval was reduced by almost 4 days over the previous month. The regionwide average installation interval was approximately 21 days. The overall trouble rate remained extremely small – 0.05%. When troubles did occur, Qwest cleared over 80% of those trouble reports within four hours. As always, blockage on CLEC trunks was well below the benchmark of 1%.
- **Collocation:** In October 2001, Qwest again met 100% of its installation commitments regionwide for collocation irrespective of whether the collocation had an associated 90-day, 120-day, and 150-day benchmark. Regionwide, Qwest also completed 100% of collocation feasibility studies in an average of 9.39 days, meeting the 10-day benchmark.

[4] These are the verbatim standards set by the FCC. Where a retail analogue exists, Qwest must provide service to CLECs in "substantially the same time and manner." *SBC Arkansas/Missouri Order*, App. D, ¶ 8. This is managed in the PIDs through use of statistical methodology. Where no retail analog exists, Qwest must provide an "efficient competitor a meaningful opportunity to compete." *Id.* The ROC has set benchmarks in these situations that the ROC collectively determined would give CLECs a meaningful opportunity to compete.

- **UNE-P:** In October 2001, Qwest began reporting two categories of UNE-P: UNE-P-POTS (the category that Qwest has traditionally reported) and UNE-P-Centrex. Regionwide, for UNE-P-POTS, Qwest provisioned more than 80% of its October UNE-P, or unbundled network element platform, orders without a technician dispatch. For these non-dispatched orders, Qwest met 99.78% of its installation commitments to CLECs in an average installation interval of 2.30 days, at parity with retail. Of the UNE-P circuits in service, only 1.38% experienced trouble. When trouble did occur, Qwest resolved CLEC out of service troubles over 94% of the time within 24 hours, and in a mean time equivalent to Qwest repairs for equivalent retail customers. For UNE-P-Centrex, Qwest collected and reported data back to January 2001. In most months, a high percentage of UNE-P-Centrex orders are also provisioned without a technician dispatch. Over the past four months, Qwest met 97.6% of its installation commitments to CLECs in an average installation interval of 4.9 days, at parity with retail. Of the UNE-P circuits in service, less than 1.3% experienced trouble. When trouble did occur, Qwest resolved CLEC out of service troubles over within 24 hours, and in a mean time equivalent to Qwest repairs for equivalent retail customers always at parity with equivalent retail service.
- **Loops:** In October 2001, Qwest's performance was outstanding in provisioning all types of unbundled loops; however, because analog loops (voice loops) and 2-wire non-loaded loops (DSL loops) account for more than 90% of all CLEC loops in service, Qwest will discuss those here. For analog loops in South Dakota, Qwest provisioned 100% of its loops on time (besting the ROC 90% benchmark) in an average interval of 4.25 days, better than the ROC's 6-day benchmark. For 2-wire non-loaded loops, Qwest met 100%

of its installation commitments to CLECs, with an average interval less than 5-days. This performance exceeded benchmarks in both categories. For both types of loops, Qwest's installations were trouble free 100% of the time. Qwest provisioned 100% of all coordinated cutovers on time, exceeding the ROC benchmark.

- **Number Portability:** In October 2001, Qwest ported numbers on time 100% of the time irrespective of whether a Qwest loop or CLEC loop was the underlying facility involved. This performance exceeds the 95% benchmarks set in the ROC.
- **Resale:** In October 2001, an extremely high percentage of resale orders were again provisioned without a technician dispatch. In such circumstances, Qwest met 98.76% of its CLEC installation commitments for resold residential customers, 100% for business customers, and 100% for Centrex 21 customers. In South Dakota there were no resale orders for Centrex customers. In the unlikely event that service was delayed, Qwest established the delayed service for wholesale customers at parity with Qwest retail customers in every circumstance. With respect to maintenance and repair, for each class of service discussed, when dispatches were not required, Qwest cleared out of service troubles within 24 hours 100% of the time. Outside the MSAs, Qwest cleared out of service troubles within 24 hours 100% of the time when dispatches were required for each class of service. In MSAs Qwest cleared out of service trouble within 24 hours 95.24% of the time for residence, 75% of the time for business and 100% of the time for Centrex 21. All results were at or near parity with retail. There were no occurrences to measure in South Dakota for resold Centrex.

In September, the Liberty Consulting Group concluded its audit of Qwest's performance measures and concluded that Qwest's performance data "accurately and reliably

report actual Qwest performance." The Commission may therefore confidently rely on the performance results in assessing the quality of interconnection, resale and access to UNEs. Nonetheless, to provide the Commission with even greater confidence in Qwest's performance data, the ROC retained Liberty Consulting to reconcile performance data for all interested CLECs. Three CLECs – AT&T, WorldCom and Covad – asked Liberty to reconcile data on a few of Qwest's performance measures. These CLECs focused exclusively on unbundled loop and interconnection trunk performance. Given that Liberty had already audited Qwest's performance measures and found them accurate and reliable, to participate in the reconciliation CLECs were required to come forward with evidence showing that Qwest's performance data was inaccurate. On December 3, 2001, after a detailed order by order review of various records, Liberty released its Reconciliation Report, which concluded "the information provided by CLECs for the state of Arizona did not demonstrate that Qwest's reports of its performance are materially inaccurate." A copy of Liberty's Data Reconciliation Report is attached as *Exhibit 3*. Although this Report focused exclusively on Arizona orders, Liberty found that the differences between CLECs' performance data and Qwest's performance data resulted from a few tracking methods that applied equally to all 14-states. Moreover, in response to a data request, Qwest made clear that data tracking for unbundled loops and interconnection trunks (the two services with data being questioned) were performed identically and by the same small group of people across the entire region.[5]

[5] A copy of Qwest's response to Liberty's data request is attached as *Exhibit 4*.

C. *Evidentiary Standards*

The FCC places tremendous emphasis on PIDs negotiated through an open process, such as occurred at the ROC. The FCC concluded that when "[performance] standards are developed through open proceedings with input from both the incumbent and competing carriers, these standards can represent informed and reliable attempts to objectively approximate whether competing carriers are being served by the incumbent in substantially the same time or manner or in a way that provides them a meaningful opportunity to compete."[6] The FCC held that when performance is measured against such standards:

> to the extent there is no statistically significant difference between a BOC's provision of service to competing carriers and its own retail customers, the Commission generally need not look any further. Likewise, if a BOC's provision of service to competing carriers satisfies the performance benchmark, the analysis is usually done.[7]

Even when statistically significant differences in performance exist, the Commission may "conclude that such differences have little or no competitive significance in the marketplace."[8] In such cases, "the Commission may conclude that the differences are not meaningful in terms of statutory compliance."[9] A steady improvement in performance over time indicates that problems are being resolved.[10] Moreover, when "there are multiple performance

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[6] *Verizon Massachusetts Order* at ¶ 13.

[7] *Verizon Connecticut Order* at Appendix D-5, ¶ 8 (October 20, 2001).

[8] *Id.*

[9] *Verizon Connecticut Order* at Appendix D-5, ¶ 8.

[10] *Verizon New York Order* at ¶ 59.

measures associated with a particular checklist item, the Commission considers the performance demonstrated by all the measurements as a whole. Accordingly, a disparity in performance for one measure, by itself, may not provide a basis for finding noncompliance with the checklist."[11]

Thus, the ultimate issue before this Commission is whether Qwest's overall performance on a checklist item by checklist item basis is adequate. The FCC has made clear that when performance metrics are negotiated, ILECs such as Qwest need not meet the negotiated standards 100% of the time to satisfy 271. This would be a virtual impossibility. The Commission's role is to assess all of the PIDs for each checklist item in totality and decide whether the performance is adequate. Qwest, therefore, presents this October data to represent that its overall performance continues to meet the requirements of Section 271.

II. Detailed Discussion of Checklist item Performance

1. Interconnection/Collocation

a. Interconnection

Interconnection trunks allow the mutual exchange of traffic between Qwest and CLECs. Qwest has continued to meet the ROC's performance standards for provisioning, maintaining, and repairing interconnection trunks thereby keeping trunk blockage low.

Trunk Blockage. In October 2001, trunk blockage on CLEC interconnection trunks to Qwest tandem offices continued to be non-existent; specifically, 0.00%, far below the ROC's 1% benchmark. Ex. 1 at 7, NI-1A. Trunk blockage on CLEC interconnection trunks to Qwest end offices was equally insignificant, with 0.00% blockage. *Id.*, NI-1B.

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[11] *Verizon Connecticut Order* at Appendix D-5, ¶ 9.

Trunk Installation Measures. In Zone 1 (high density areas), Qwest met 95.24% of its trunk installation commitments to CLECs regionwide in October, with an average interval of 21.75 days. Although the average installation interval was slightly below retail parity, the percentage of commitments met was at parity with retail. Ex. 2. at 1, OP-3 & OP-4. In Zone 2 (low density areas), Qwest met 92.0% of its trunk installation commitments to CLECs regionwide in October with an average interval of 19.93 days. In both situations, Qwest's wholesale performance was statistically identical to its retail performance. *Id.* at 2, OP-3 & OP-4.

Delays incurred installing interconnection trunks continued to be rare; however, when they did occur, they were short. Delays were, on average, always 8.42 days or less when the delay was for non-facility reasons. *Id.* at 1-2, OP-6A, Zone 1 & Zone 2. Throughout the entire region, not one interconnection trunk was delayed for facility reasons in either Zone 1 or Zone 2. *Id.* at 1-2, OP-6B, Zone 1 & Zone 2.

Overall, trunk installation quality was excellent. Once a trunk was installed, it rarely had trouble. Regionwide, in October, 95.82% of all new trunks installed did not experience a trouble in the first 30 days. *Id.* at 3, OP-5.

Trunk Maintenance and Repair Measures. In the month of October, Qwest continued to achieve success in maintaining and repairing interconnection trunks. The rate of trouble reports for South Dakota interconnection trunks was again extremely low – 0.05%. Ex. 1. at 5, MR-8. In South Dakota, Qwest cleared 4 out of 5 troubles within 4 hours. *Id.* at 4, MR-5. Regionwide, in Zone 2, Qwest cleared 94.12% of CLEC trouble reports within 4 hours. These wholesale results were at parity with Qwest's retail performance. *Id.* at 6, MR-5. In Zone 1 and Zone 2, the mean time to restore interconnection service to CLECs regionwide was 3 hours 5

minutes and 1 hour 48 minutes respectively. *Id.* at 5-6, MR-6. In Zone 2, the service was again at parity with analogous retail service. *Id.* at 5-6, MR-6. These results continue to demonstrate that Qwest is providing interconnection trunking to competitors on a nondiscriminatory basis.

b. Collocation

Collocation allows CLECs to place equipment in Qwest central offices or other structures such as remote terminals. In response to two collocation decisions from the FCC, the ROC significantly revised the collocation PIDs. The revised PIDs set installation intervals of 90 days when the collocation is forecasted, and 120-150 days when no forecast is provided (depending on whether major infrastructure modifications are necessary). The PIDs also set a 10-day benchmark for feasibility studies.

Qwest's October collocation performance under the new ROC PIDs continued to be perfect. Region-wide, Qwest met the 90-, 120-, and 150-day installation benchmarks, with average intervals substantially shorter than the ROC set benchmark. Ex. 2 at 8, CP-1A to 1C. In every instance, Qwest also completed 100% of its installation commitments on time. *Id.* at 8-9, CP-3B, CP-2C.

Feasibility studies are completed in the first 10 days of the installation interval and require Qwest to inform CLECs whether the central office where the collocation will be placed has the requisite space and power. In In October Qwest again met 100% of its feasibility studies in an average of 9.39 days, besting both ROC performance benchmarks. *Id.* at 9, CP-3 & CP-4.

2. Access to Unbundled Network Elements

In its prior orders on section 271 applications, the FCC has discussed access to OSS and UNE Combinations under checklist item (ii). The FCC has also demanded that, in the absence of significant commercial volumes, BOCs must subject their OSS to third party testing –

and successfully pass such tests – prior to obtaining section 271 approval. Hewlett-Packard, the Pseudo-CLEC, is currently testing Qwest's OSS, with KPMG Consulting serving as Test Administrator. Qwest will report the results of the third party test when it is completed. In the interim, Qwest's commercial performance for OSS is discussed below.

a. OSS

Qwest's OSS is a combination of the systems, databases, personnel and documentation that are integral to its provision of pre-ordering, ordering, provisioning, maintenance and repair, and billing services to CLECs. In the last performance data filing, Qwest described each of these aspects of OSS in detail. As with the remainder of this filing, Qwest will simply describe its October 2001 OSS performance results.

Gateway Availability. The gateway availability PIDs measure the percentage of time the systems for interfacing with Qwest's computer network are available to CLECs. The ROC benchmark for all interfaces is availability 99.25% of the time. In October, Qwest again exceeded the 99.25% benchmark for its IMA-GUI, IMA-EDI, EB-TA, EXACT and GUI Repair interfaces. Ex. 2 at 12-13, GA-1A, GA-1B, 1C, GA-2, GA-3, GA-4. Every gateway was available at least 99.77% of the time.

Pre-Order Response Times. The ROC PIDs require Qwest to measure the time it takes its computer network to respond to various CLEC requests for information. For the IMA-GUI and EDI interfaces, the PIDs assess the time it takes CLECs to schedule appointments, inquire about service availability times, conduct facility checks, validate addresses, get CSRs, make telephone number reservations, and provide loop qualification information. The PIDs separately track the time it takes CLECs to submit requests, the time it takes Qwest to respond,

and the time it takes to accept a CLEC order. The PIDs then aggregate those times and apply benchmarks ranging from 10-25 seconds.

In October, Qwest's pre-order response performance was again outstanding. In October, Qwest again met every aggregate benchmark for IMA-GUI and EDI. *Id.* at 14-24, PO-1A-1, PO-1A-2, PO-1A-3, PO-1A-4, PO-1A-5, PO-1A-6, PO-1A-7, PO-1B-1, PO-1B-2, PO-1B-3, PO-1B-4, PO-1B-5, PO-1B-6, PO-1B-7.

Electronic Flow-Through. The flow-through PIDs measure the percentage of time that CLEC Local Service Requests (LSRs) are converted into service orders recognized by Qwest's systems and "flowed-through" to Qwest's back-end systems without manual intervention. The flow-through PIDs measure the overall flow-through rates (PO-2A) and the flow-through rates for orders that are designed to flow through (PO-2B).

Qwest's flow-through PIDs are diagnostic, primarily because the FCC does not consider flow-through to be a "conclusive measure of nondiscriminatory access to ordering functions, but as one indicium among many of the performance" of Qwest's OSS.[12] The FCC recognizes that CLECs can impact heavily the flow-through rates that a BOC can achieve – efficient CLECs can achieve high flow-though rates while other, less efficient CLECs have lower flow-through rates.[13] For these reasons, the FCC has focused less on actual flow-through rates than on whether the BOC's OSS are *capable* of flowing orders through.[14]

Nonetheless, over the past several months Qwest's flow-through rates have dramatically improved. Qwest's performance results demonstrate that Qwest has continued to

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[12] *Verizon Massachusetts Order* at ¶ 77.

[13] *Id.* at ¶¶ 78, 80.

[14] *Id.* at ¶¶ 77, 80.

improve its ability to flow through orders. In October, Qwest's flow-through rates in South Dakota for eligible LSRs sent through the IMA-GUI were 89.43% for POTs Resale (Ex. 1 at 24, PO-2B-1); 89.66% for Unbundled Loops (*Id.* at 25, PO-2B-1); 90.38% for LNP (*Id.* at 26, PO-2B-1); and 100% for UNE-P POTS (*Id.* at 27, PO-2B-1).

In October, electronic flow-through for all eligible LSRs received via IMA EDI continued to show a decrease from July, but still substantially improved overall. The main reason EDI flow-through results continues to be due to one particular CLEC. This CLEC submits a very high percentage of our Unbundled Loop and Resale LSR's through the EDI interface; however, the LSRs this CLEC submits contain problems that prevent them from flowing through. Qwest has been working with this CLEC to resolve the differences. The particular CLEC has decided to wait to make the correction to their side of the EDI interface until Qwest releases its next version of EDI, which occurred in late October. Thus, in October, Qwest's regionwide flow-through rates were 72.61% for POTS Resale (Ex. 2 at 27, PO-2B-2); 81.48% for Unbundled Loops (Ex. 2 at 28, PO-2B-2); 91.92% for LNP (Ex. 2 at 29, PO-2B-2); and 84.43% for UNE-P POTS (Ex. 2 at 28, PO-2B-2).

LSR Rejections. There are times when CLECs do not adequately complete LSRs, generating an "LSR Rejection." For the IMA-GUI and EDI interfaces, the ROC PIDs require Qwest to track the length of time it takes Qwest to submit LSR rejection notices to CLECs. The PIDs set benchmarks in hours for manual rejections and benchmarks in seconds for electronic rejections.

For the IMA-GUI interface, Qwest again met the 12-hour (manual) and 18-second (electronic) benchmarks for LSR rejections in October. Ex. 1. at 28, PO-3A-1, 3A-2. The same is true for EDI, were Qwest also met the 12-hour and 18-second benchmarks in October. *Id.* at

28, PO-3B-1, PO-3B-2. Qwest also once again met the 24-hour LSR rejection benchmark for manual and IIS in October. *Id.* at 28, PO-3C.

Firm Order Confirmations. Qwest submits and measures the percentage of Firm Order Confirmations (FOCs) Qwest sends to CLECs on time for various products and services. FOCs identify the due date CLECs should expect to receive the requested service. In October for resale, Qwest continued to submit nearly 100% of FOCs on time for LSRs processed electronically through IMA-GUI and EDI easily surpassing the 95% benchmark. Ex. 1, at 31, PO-5A-1(a), PO-5A-2(a). The same is true for LSRs processed in part manually; Qwest submitted at least 95.43% of LSRs on time through both the IMA and EDI interfaces besting the 90% benchmark. *Id.* at 31, PO-5B-1(a) & PO-5B-2(a). In South Dakota for October, Qwest processed 14 of 19 Firm Order Commitments (FOCs) on time manually. *Id.* at 32, PO-5C-(a). Regionwide, Qwest also surpassed the 90% benchmark for orders processed on a completely manual basis, submitting 97.31% of such FOCs on time. *Id.* at 32, PO-5C-(a).

Qwest's performance with respect to LSRs for unbundled loops was also outstanding. For LSRs submitted electronically through either interface, for those processed in part manually, and for LSRs submitted completely on a manual basis, Qwest returned FOCs in excess of 100% of the LSRs on time during October. Thus, Qwest far surpassed the ROC 90% or 95% on time FOC benchmark in all areas. *Id.* at 33-34, PO-5A-1(b), PO-5A-2(b), PO-5B-1(b), PO-5B-2(b) & PO-5C-(b).

In October, Qwest again met the ROC benchmarks for FOCs on time for local number portability (LNP), processing in excess of 97.28% of the FOCs on a timely basis irrespective of whether the LSRs were processed electronically, or processed in part manually. *Id.* at 35, PO-5A-2(c), PO-5B-1(c), PO-5B-2(c). In October, Qwest also exceeded the 90%

benchmark for manually processed LSRs. *Id.* at 35, PO-5C-(c). Qwest also surpassed the 85% benchmark once again for LIS trunks, where Qwest submitted 100% of FOCs on time. *Id.* at 36, PO-5D.

Jeopardy Notifications. When it becomes evident that Qwest will not meet an expected due date for the provision of a product or service, Qwest submits a jeopardy notification. For non-designed services, in October Qwest submitted jeopardy notices to CLECs, on average, 4.62 days before the scheduled delivery date. Better than retail performance, Ex. 1. at 38, PO-8A, the percentage of timely jeopardy notices to CLECs is statistically equal to retail performance. *Id.*, PO-9A.

In South Dakota for October, there were not a statistically significant number of results to measure for jeopardy notification for unbundled loops, Ex. 1, at 39, PO-8B. Regionwide, Qwest's wholesale and retail results were at parity for March-June. In July through October, even through wholesale performance continued to improve, retail performance increased even more thereby creating a statistical disparity. *Id.* at 43, PO-8B.

In South Dakota for October, there were no results to measure for LIS trunk jeopardy notices. Regionwide, for LIS trunks, in October Qwest submitted jeopardy notices to CLECs at parity with Qwest retail. Ex. 2. at 44, PO-8C. This has been true for each month since February 2001. The same is true for the percentage of timely jeopardy notices provided to CLECs, which has also consistently been at parity to retail performance. *Id.*, PO-9C.

In South Dakota for October, there were no results to measure for UNE-P-POTS jeopardy notifications. Regionwide, for UNE-P POTS, the low volumes of CLEC orders as compared to retail results generate inconclusive results thus generating up and down results for CLECs. In October, Qwest submitted jeopardy notices to CLECs, on average, 4.26 days before

the scheduled delivery date. While that fell a short of retail performance, Ex. 2. at 45, PO-8D, the percentage of timely jeopardy notices to CLECs is statistically equal to retail performance. *Id.*, PO-9D. The differences in performance were not competitively significant in this area because problems occur so infrequently.

Finally, in October Qwest began reporting jeopardy information on UNE-P-Centrex for the first time. However, in South Dakota for October, there were not a statistically significant number of results to measure. Regionwide, data shows that, in the few instances when a jeopardy situation occurs, Qwest provided both the average length of jeopardy notices and the percentage of orders with jeopardy notices at parity with retail for each month since April 2001. *Id.* at 46, PO-8E & PO-9E.

Access to Centers. Qwest also measures the access that both CLEC and Qwest customers have to Qwest centers. PID OP-2 measures the percentage of calls to Qwest's interconnection provisioning center that were answered within 20 seconds. In October, Qwest's continued its excellent wholesale performance, with 97.20% of all CLEC calls answered within 20 seconds. *Id.* at 50, OP-2.

PID MR-2 similarly measures the percentage of calls to Qwest's interconnection repair center that were answered within 20 seconds. Qwest's wholesale performance in October was outstanding once again, with Qwest answering 94.86% of the wholesale calls in a timely manner. *Id.*, MR-2. Both of these measures were at parity with retail.

Billing. In October, Qwest continued to provide CLECs with timely access to usage records. Such records were provided to CLECs in an average of 1.70 days, about 1/4 of the retail average of more than six days. Ex 1. at 47, BI-1A. In August, Qwest provided switched access usage records to CLECs in a timely manner 100% of the time, above the 95%

benchmark.[15] *Id.* at 47, BI-1B. Qwest also delivered all bills – 100% -- to CLECs within the 10-day period prescribed by PID BI-2. *Id.* at 48, BI-2.

Qwest's bills to CLECs also continue to be accurate and complete. In October, 99.97% of Qwest's bills to CLECs for resale and unbundled network elements that did not require an adjustment due to an error. *Id.* at 49, BI-3A. Qwest's bills to CLECs were also complete 90.21% of the time. *Id.* at 50, BI-4A. Both of these results were at parity with retail.

b. **Unbundled Network Element Combinations**

Checklist Item 2 also requires Qwest to provide CLECs with UNE Combinations, specifically UNE-P (both UNE-P-POTS and UNE-P-Centrex) and Enhanced Extended Loops (EELs). Qwest has successfully met increasing demand for these products by promptly installing and repairing them for CLECs.

Installation of UNE-P-POTS. Qwest installs the vast majority of all UNE-P-POTS lines in its region without a dispatch. The key, therefore, to whether Qwest is meeting its statutory obligations for UNE-Combinations is how it provisions and maintains UNE-P-POTS without the dispatch of a technician. In South Dakota for October, there were not a statistically significant number of results to measure for UNE-P installations without the dispatch of a technician. Regionwide, for UNE-P orders in that category, Qwest continued its strong performance by meeting 99.78% of its installation commitments in October in an average interval of 2.30 days. *Id.* at 57, OP-3 & OP-4. Both of these results were at parity with retail. In the rare circumstance when delays in installations occurred, the delays were brief – 2.0 days – and at parity with retail. *Id.*, OP-6A.

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[15] October data for this measure is not yet available.

In the dispatch categories, which account for a small percentage of UNE-P-POTS installations, Qwest also performed well during October. In South Dakota for October, there were not a statistically significant number of results to measure for UNE-P installations within and outside MSAs with technicians dispatched. Regionwide for dispatches within MSAs, Qwest met 97.49% of its CLEC installation commitments in an average of 5.69 days. *Id.* at 55, OP-3 & OP-4. For dispatches outside MSAs, Qwest met 97.87% of its installation commitments to CLECs in October in an average of 5.45 days. *Id.* at 56, OP-3. Irrespective of the type of dispatch, all of these results were at parity with retail performance. For both categories of dispatches, delays in provisioning were rare and when they occurred, they were cleared promptly and, in three of the four instances, at parity with Qwest's retail service. *Id.* at 55-56, OP-6A & 6B.

Regionwide in October, installation quality continued to be excellent – Qwest completed 88.69% of all UNE-P-POTS installations (dispatched and non-dispatched) without a CLEC filing a trouble report. *Id.* at 53, OP-5.[16] This measure was also at parity with retail service.

Repair of UNE-P-POTS. In South Dakota for October, there were not a statistically significant number of results to measure for repair issues for UNE-P POTS. Regionwide in October, the overall trouble rate for CLEC UNE-P-POTS has continued to be outstanding; specifically, a mere 1.38%, lower than the trouble rate for comparable retail installations. *Id.* at 64, MR-8. When troubles occur, Qwest resolves them efficiently. When no dispatch of a technician is required to clear the trouble, Qwest cleared 99.38% of CLEC out of service reports within 24-hours and 99.9% of all CLEC trouble reports within 48 hours. *Id.* at

[16] In months past, the percentage of installation troubles CLECs have experienced has dropped by 3% when the number of circuits without trouble were excluded. *See* Ex. 2 at 58, "OP-5*."

CONTINUATION

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63, MR-3, MR-4. The mean time to restore UNE-P service was a mere 3 hours 29 minutes, slightly better than equivalent retail repairs. *Id.*, MR-6.

Qwest provided similar outstanding service during October when repair of UNE-P-POTS lines required a dispatch of a technician. Whether repairs required a dispatch within an MSA or outside an MSA, Qwest cleared over 94% of troubles on time. *Id.* at 60-61, MR-3 & MR-4. When a dispatch is required, Qwest cleared troubles during October in an average of less than 13 hours, statistically indistinguishable from retail service. *Id.* at 55-56, MR-6. For all aspects of UNE-P-POTS repair, Qwest provided parity service between CLECs and retail in 15 of the 16 reported performance measures.[17]

Installation of UNE-P-Centrex. Qwest also installs the majority of all UNE-P-Centrex lines in its region without a dispatch. The key, therefore, to whether Qwest is meeting its statutory obligations for UNE-Combinations is how it provisions and maintains UNE-P-Centrex without the dispatch of a technician. For UNE-P orders in that category, Qwest continued its strong performance by meeting 100% of its installation commitments in October in an average interval of 5.29 days. *Id.* at 64, OP-3 & OP-4.

In the dispatch categories for UNE-P-Centrex, Qwest also performed well during October. For dispatches within MSAs, Qwest met 100% of its CLEC installation commitments in an average of 5.32 days. *Id.* at 62, OP-3 & OP-4. For dispatches outside MSAs, Qwest met 100% of its installation commitments to CLECs in October in an average of 4.09 days. *Id.* at 63, OP-3 & OP-4. Three of these four metrics were at parity with retail performance. For both

[17] The only statistical miss was Repeat Troubles when no dispatches are required. Ex. 2 at 63, MR-7. This compared to 93.93% of its retail commitments; however, the CLEC volume was less than 0.02% of the overall retail volume.

categories of dispatches, delays in provisioning were rare and when they occurred, they were cleared promptly at parity with Qwest's retail service. *Id.* at 62-63, OP-6A & 6B.

In October, installation quality continued to be excellent – Qwest completed 90.51% of all UNE-P-Centrex installations (dispatched and non-dispatched) without a CLEC filing a trouble report. *Id.* at 65, OP-5.[18] This measure was just under parity with retail service.

Repair of UNE-P-Centrex. In October, the overall trouble rate for CLEC UNE-P-Centrex has continued to be outstanding; specifically, a mere .78%. *Id.* at 71, MR-8. When troubles occur, Qwest resolves them efficiently. When no dispatch of a technician is required to clear the trouble, Qwest cleared 100% of CLEC out of service reports within 24-hours and 100% of all CLEC trouble reports within 48 hours. *Id.* at 70, MR-3, MR-4. The mean time to restore UNE-P service was a mere 6 hours 56 minutes, almost the same as equivalent retail repairs. *Id.*, MR-6.

Qwest provided similar outstanding service during October when repair of UNE-P-POTS lines required a dispatch of a technician. Whether repairs required a dispatch within an MSA or outside an MSA, Qwest cleared over 91% of troubles on time. *Id.* at 67-68, MR-3 & MR-4. When a dispatch is required, Qwest cleared troubles during October in an average of less than 15 hours, statistically indistinguishable from retail service. *Id.* at 67 & 69, MR-6.

3. Access to Poles, Ducts, Conduits, and Rights of Way

The ROC has not adopted any performance measures for this checklist item. Workshops have concluded on this checklist item and the Commission has formally approved this item.

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[18] In months past, the regionwide percentage of installation troubles CLECs have experienced has dropped by 2% when the number of circuits without trouble were excluded. *See* Ex. 2 at 58, "OP-5*."

4. Unbundled Loops

Qwest's performance results continue to demonstrate that Qwest is provisioning unbundled loops on a non-discriminatory basis for CLECs throughout the region. Qwest is fulfilling orders promptly, with minimal service problems, and has a strong maintenance and repair record.

a. Analog Voice Loops

Installation of Unbundled Analog Loops. Analog loops account for 80% of all unbundled loops in service in Qwest's region. Qwest's installation record for unbundled analog loops continues to be excellent. In South Dakota Qwest met 100% of its installation commitments in October. *Id.* at 76, OP-3. *Id.*

Qwest has also maintained the average installation interval for CLEC loops right around the ROC 6-day benchmark. In October, Qwest averaged 4.25 days to install CLEC loops in South Dakota. *Id.* at 76, OP-4.

Qwest's installation quality continued to be consistently good as well. Qwest installed 100% of new loops in October without a CLEC filing a trouble report. Those results exceeded retail performance. *Id.* at 77, OP-5.

Repair of Unbundled Analog Loops. Qwest continued to provide quick and reliable repairs for CLECs. At the outset, it is important to note that repairs are rarely needed. The trouble rate for analog loops continued to be low, a mere .35% in October. The trouble rate for CLEC loops was better than the equivalent retail loops. *Id.* at 81, MR-8.

Moreover, when repairs are needed, they are performed quickly. In October, Qwest cleared 100% of all out of service reports for CLECs within 24 hours. *Id.* at 80, MR-3. Qwest cleared 100% of all CLEC trouble reports within 48 hours. *Id.* at 80, MR-4. This

performance was better than parity with Qwest's retail service. In October the mean time to restore service to CLECs was 15 hours 31. *Id.* at 80, MR-6.

b. Coordinated cutovers

Another key component of loop provisioning is how well Qwest performs coordinated cutovers, what some in the industry call "hot cuts." Qwest opened a new center in Omaha in late March 2001 to manage all coordinated cutovers (the largest percentage of loops ordered). The Omaha Center also made a number of process improvements. Since its opening, performance results have been outstanding. Qwest's on time performance for analog loops remained at 100% in October, bettering the 95% ROC benchmark. *Id.* at 117, OP-13A. For all other loops, Qwest's on time performance remained outstanding at 100% in October, surpassing the 95% benchmark for the fourth month in a row. *Id.* at 117, OP-13A.

Qwest's coordinated cutover intervals have correspondingly improved. For analog loops, the coordinated cut interval shrunk from eight minutes in March to four minutes in October. *Id.* at 117, OP-7. In South Dakota for October, there were no measurable other loops to report. Regionwide for other loops, the interval fell from eleven minutes in March to four minutes in October. *Id.* Ex. 2 at 136, OP-7. Qwest also has continued its outstanding coordination with CLECs. In October, Qwest commenced 100% of all coordinated cuts for analog loops with CLEC approval. *Id.* at 118, OP-13B. Again, Qwest has met and exceeded the FCC's accepted test for provisioning hot cuts.[19]

c. Non-Loaded (2-Wire) Loops

Installation of non-loaded (2-wire) loops. These loops account for approximately 12.4% of all unbundled loops in service in Qwest's region. Qwest has a strong record of

[19] *Verizon New York Order* at ¶ 309.

installing non-loaded (2-wire) loops in a timely manner. In October, Qwest achieved the 90% benchmark for CLEC installation commitments met in South Dakota (100%). *Id.* at 82, OP-3. Qwest also provisioned these loops in short intervals again meeting the six-day interval benchmark. The intervals for CLEC installations in October averaged 4.25 days in South Dakota. *Id.* at 82, OP-4.

In September Qwest also began reporting how well it conditioned loops. In most instances, these loops are 2-wire non-loaded loops. In South Dakota for October there were few instances for conditioned loops. Ex. 1, *Id.* 119, OP-3. Regionwide in Zone 1, Qwest conditioned 95.93% of its loops within the standard 15-day interval, and at an average interval of 5.05 days. Ex. 2 at 138, OP-3 & OP-4. In Zone 2, Qwest conditioned 88.63% in an average of 6.59 days. Ex. 2 at 138, OP-3 & OP-4.

On the rare occasions that Qwest is late with a CLEC installation, the delays in October were again kept to a minimum. In South Dakota for October, there was only one occurrence to measure for delayed days for installations. Ex. 1 at 83, OP-6B. Regionwide, the average length of delayed days for late installations were again at parity for CLEC and Qwest's retail customers. This was true regardless of whether the delays were caused by facility or non-facility reasons. Ex, 2, *Id.* at 92-93, OP-6A, OP-6B.

Qwest continued to install 2-wire non-loaded loops of extremely high quality. In October, 100% of CLEC loops were installed without trouble reports. *Id.* at 83, OP-5. This is comparable to analogous retail performance.

Repair of non-loaded (2-wire) loops. The trouble rate for such CLEC loops was 0.00% in October. *Id.* at 88, , MR-8. When repairs are needed, Qwest performs them promptly. In October, Qwest cleared 100% of CLEC of out of service reports within 24 hours. *Id.* at 87,

MR-3. Similarly, Qwest has cleared 100% of all trouble reports within 48 hours. *Id.* at 87, MR-4. In fact, all of Qwest's repair metrics for 2-wire non-loaded loops were comparable to Qwest's retail performance.

d. Non-Loaded (4-Wire) Loops

Installation of Non-Loaded (4-Wire) Unbundled Loops. Although CLECs have not requested a high number of 4-wire loops, Qwest is provisioning those loops promptly. In South Dakota for October, there were no requests for 4-wire non-loaded loops. Regionwide, Qwest only received 1 CLEC request for a 4-wire installation in Zone 2 during October. In Zone 1, Qwest received 7 orders for 4-wire non-loaded loops and met 100% of its installation commitments in October in an average of 4.67 days. *Id.* at 100, OP-3 & OP-4. Installation quality was virtually perfect with only one newly installed loops experiencing trouble in October. *Id.* at 82, OP-5. All of these performance metrics were provided to CLECs at parity with retail.

Repair of Non-Loaded (4-Wire) Unbundled Loops. In South Dakota for October, Qwest did not receive any repair requests for non-loaded 4-wire unbundled loops. Regionwide, in October, the trouble rate for 4-wire loops provisioned to CLECs was 1.03%, at parity with that experienced by retail customers. *Id.* at 106, MR-8. When trouble did occur, Qwest performed the repairs quickly and reliably. In Zone 1, Qwest cleared 100% of all CLEC trouble reports within four hours in October. *Id.* at 104, MR-5. Qwest received no trouble reports at all in Zone 2. The mean time to restore CLEC service was 1 hour 10 minutes, comparable to retail service. *Id.*, MR-6.

e. DS-1 Capable Loops

Installation of DS-1 Capable Loops. In South Dakota for October, Qwest received only one request for a DS-1 capable loop. The service was installed in 9 days,

considerably better than retail. Ex. 1, at 96, OP-4. Regionwide, Qwest has continued to provide CLECs with effective installations of DS-1. Qwest has steadily improved its performance in meeting CLEC installation commitments during the past year, reaching parity with its retail product in October in Zone 1. *Id.* at 107, OP-3.[20] Although Qwest failed to provide parity for commitments met in Zone 2, Qwest provisioned those loops in intervals 9 days shorter than comparable retail performance. *Id.* at 108, OP-3 & OP-4. Similarly, when delays in provisioning occurred, in both zones the average delay CLECs experienced were at parity with that experienced by retail customers. *Id.* at 107-08, OP-6A & OP-6B.

Over the past year, Qwest's installations for CLECs have been of a consistently high quality, generally recording trouble-free rates comparable to the retail performance. *Id.* at 96, OP-5. In October, that continued with 100% of loops being provisioned without trouble.

Repair of DS-1 Capable Loops. Qwest is performing quick and reliable repairs for CLECs. The CLEC trouble rate for DS-1 loops was .00% in October. *Id.* at 100, MR-8.

In South Dakota for October, Qwest received no trouble reports for DS-1 capable loops. Regionwide, Qwest has steadily improved its success at restoring CLEC DS-1 service within four hours, reaching 76.87% in October in Zone 1, just below parity with comparable service for retail customers. *Id.* at 111, MR-5. In Zone 2, Qwest cleared 78.57% of CLEC troubles in October within four hours, comparable to retail results. *Id.* at 112, MR-5. The mean time to restore such circuits is 3 hours 6 minutes in Zone 1 and 2 hours 38 minutes in Zone 2. *Id.*

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[20] In August, Qwest obtained and provisioned its first DS-3 Capable Loop. Qwest provisioned that loop on time in 7 days. Ex. 2 at 113, OP-3 & OP-4. In September Qwest provisioned 14 DS-3 loops all on time. In October, Qwest provisioned an additional 219 DS-3 Loops in Zone 1 and 150 in Zone 2. Qwest met 93.98% of its commitments in Zone 1 in an average interval of 7.95 days. *Id.* at 129, OP-3 & OP-4. In Zone 2, Qwest met 98.65% of its commitments in Zone 2, with an average interval of 7.77 days. *Id.* at 130. None of these new installations experienced installation trouble. All aspects of installation performance were provided to CLECs at parity with retail. Qwest has yet to receive a trouble report anywhere in the region for a DS-3 loop.

at 111-12, MR-6. Although mean time to restore DS-1 loops is not provided at parity, the slight difference in restoration intervals (14-43 minutes) coupled with the low comparative volumes of DS-1s provided to CLECs establish that these results do not cause CLECs competitive harm.

f. ISDN Capable Loops

Installation of ISDN Capable Loops. In South Dakota for October, there were not a statistically significant number of results to measure ISDN capable loops. Regionwide, these loops account for 5.4% of all unbundled loops in service in Qwest's region. Qwest has compiled a strong record of prompt installation of ISDN capable loops. In Zone 1, Qwest met 90.41% of its installation commitments in October, outside of parity with retail performance for the first time since May 2001. *Id.* at 114, OP-3. In Zone 2, Qwest met 96.23% of its commitments, equal to retail results. *Id.* at 115. In both Zones, the average installation interval for CLEC loops continued to be significantly shorter than for retail installations. *Id.* at 114-15, OP-4. When installation was delayed past the due date, CLEC customers received ISDN loops at parity with that provided to retail customers, regardless of whether the delay was due to facility or non-facility reasons. *Id.*, OP-6A & 6B.

Qwest's installations for CLECs have been of a consistently high quality, with 91.35% of such loops not experiencing new installation trouble. *Id.* at 116, OP-5. This result for CLECs was also at parity with retail.

Repair of ISDN Capable Loops. In South Dakota for October, there were not a statistically significant number of results to measure repair of ISDN capable loops. Regionwide, Qwest has performed quick and reliable repairs for CLECs in the rare instances when repairs were needed. The trouble rate for ISDN loops provisioned to CLECs was less than 1.38% in October. The wholesale trouble rate was as parity with retail troubles. *Id.* at 120, MR-8.

Moreover, Qwest has consistently cleared a high percentage of troubles on CLEC loops on time. In Zone 1, Qwest cleared 98.91% of out of service troubles cleared within 24-hours. *Id.* at 118, MR-3. Qwest also cleared 100% of all CLEC trouble reports within 48-hours in October. *Id.*, MR-4. In Zone 2, Qwest cleared 97.14% of CLEC out of service reports within one day, and 100% of all troubles within 48 hours. *Id.* at 119, MR-3. The mean time to restore CLEC service was less than 5 hours in both zones and at parity with retail in both instances. *Id.* at 118-19, MR-6. In October, 8 of the 9 performance metrics were provided at parity with retail service.

g. ADSL Qualified Loops

Installation of Unbundled ADSL Qualified Loops. In South Dakota for October, Qwest received no requests for ADSL qualified loops. Regionwide, Qwest's overall installation record has been excellent. In Zone 1, Qwest met 100% of its CLEC installation commitments in October, again besting the 90% ROC benchmark. *Id.* at 122, OP-3. However, Qwest just missed the six-day installation interval benchmark with an average interval of 6.43 days. *Id.*, OP-4. In Zone 2, Qwest also met 100% of CLEC installation commitments, in an average of 4.86 days, meeting both ROC benchmarks. *Id.* at 123, OP-3 & OP-4.

Moreover, when delays occurred, Qwest cleared them in a non-discriminatory fashion. For both Zone 1 and Zone 2, when Qwest failed to provision the loop on time, the average number of delayed days was statistically identical for Qwest and CLECs. *Id.* at 122-23, OP-6A.

Qwest's installations for CLECs continued to be of a consistently high quality. More than 93% of all ADSL loop installations in October were installed without a trouble report. *Id.* at 108, OP-5.

Repair of Unbundled ADSL Qualified Loops. In South Dakota for October, Qwest received no trouble reports for ADSL qualified loops. Regionwide, the trouble rate for such CLEC loops averaged 1.43% in October, comparable to the 1.70% rate for comparable retail loops. *Id.* at 127, MR-8. Qwest also cleared these CLEC troubles expeditiously. In Zone 1 and Zone 2, Qwest cleared 100% of CLEC out of service reports within 24 hours in October. *Id.* at 125-26, MR-3. Qwest also cleared 100% of all CLEC trouble reports within 48-hours. *Id.*, MR-4. The mean time to restore service continued to be lower for CLECs, and averaged less than 3 hours 6 minutes in October. *Id.*, MR-6.

h. Line Sharing

In October, Qwest tracked its performance data for line sharing against ROC set performance standards for the first time. Nearly all line sharing installations for CLECs (96%) do not require the dispatch of a technician. In that category ("no dispatches"), regionwide, Qwest met 99.45% of CLEC installation commitments met in October besting the ROC 95% benchmark. These instlaions were provisioned in an average interval of 2.94 days, besting the ROC 3.3 day benchmark. *Id.* at 141, OP-3 & OP-4. For dispatches within MSAs, Qwest met 92.54% of its commitments in an average of 5.0 days days. *Id.* at 139, OP-3 and OP-4. Installation quality has remained excellent, with 97.94% of newly installed shared loops experiencing no trouble. *Id.* at 126, OP-5. This was at parity with retail service.

About 80% of line sharing repairs do not require a technician dispatch either. In October, the regionwide overall trouble rate for line sharing was 1.34%, at parity with retail service. *Id.* at 151, MR-8. Qwest cleared 94.74% of CLEC out of service reports within 24-hours and 94.5% of all troubles within 48 hours. *Id.* at 149, MR-3 & MR-4. The mean time to restore was also impressive at 11 hours 30 minutes. *Id.*, MR-6.

In sum, the performance results demonstrate that Qwest continued to provide its competitors with consistently high quality service for unbundled loops and line sharing during the month of October.

5. Unbundled Transport

DS-1 UDIT Installation. In October, regionwide, Qwest continued to provide unbundled transport to CLECs in a nondiscriminatory manner. In Zone 1, Qwest met 100% of its CLEC installation commitments in October, with an average interval of 8.42 days. *Id.* at 159, OP-3 & OP-4. These results were at parity with retail results. In Zone 2, Qwest met 100% of its commitments in an average interval of 5.71 days. *Id.* at 160, OP-3 & OP-4. This service was also at parity. For both zones, installation quality was outstanding. Qwest installed 98.33% of all UDIT facilities without CLECs filing a trouble report in October. *Id.* at 161, OP-5.

DS-1 UDIT Repairs. The overall trouble rate regionwide for DS1 UDIT facilities continued to be low – 0.76% in October. *Id.* at 165, MR-8. Qwest has steadily improved its repair record when troubles occur. In Zones 1 and 2, Qwest's continued to clear CLEC troubles in 4 hours in a manner comparable to its retail performance. *Id.* at 128, MR-5. Similarly, the mean time to restore these circuits was always less than 2 hours, at parity with retail service in both zones. *Id.* at 163-64, MR-6.

DS-3 UDIT Installation. Regionwide, Qwest achieved similar success installing UDITs above DS-1 levels. As to these facilities, Qwest met 85.71% (6 of 7) of its commitments in Zone 1. *Id.* at 166, OP-3. These facilities were installed at parity with retail performance in average intervals that were also at parity with retail. *Id.*, OP-4. When delays in provisioning occurred, the delays were at parity with retail delays. *Id.* at 166-67, OP-6A & 6B.

DS-3 UDIT Repairs. In October, the CLEC trouble rate for DS-3 UDIT was 3.01%, just outside of parity with retail service. *Id.* at 172, MR-8. During that time, Qwest has significantly improved its repair record when CLECs report problems. In both Zone 1 and Zone 2, Qwest cleared at least 95%% of CLEC trouble reports in 4-hours. *Id.* at 170-71, MR-5. The mean time to restore wholesale and retail service was comparable in October irrespective of the zone in which the trouble occurred. *Id.*, MR-6.

6. Unbundled Switching

To date, CLECs have submitted virtually no requests regionwide to Qwest for unbundled local switching on a stand-alone basis. The ROC concluded that no performance measures were needed for stand-alone unbundled switching because there is virtually no demand for it. CLECs obtain access to unbundled switching as part of UNE-P facilities. Qwest's outstanding UNE-P performance establishes that Qwest can provide unbundled switching to CLECs in a non-discriminatory manner.

7. 911/E911/Directory Assistance/Operator Services

a. 911/E911

E911 Database Updates. DB-1A, "Time to Update Databases," is a "parity by design" PID because Qwest's E911 database does not distinguish between updates for Qwest or CLECs. In October, Qwest's E911 database was updated in 2 hours 38 minutes. *Id.* at 149, DB-1A.

911/E911 Trunk Installation. Regionwide, Qwest had little data to report for 911/E911 installations in October. Throughout the region in Zone 1, Qwest only provisioned two 911 trunks. In Zone 2, Qwest only provisioned eight such orders. *Id.* at 177-78, OP-3. In Zone 1, the average installation interval was 5.5 days and in Zone 2 it was 19.0 days. *Id.*, OP-4.

installation quality was excellent. In October, Qwest completed 96.49% of new installations without a CLEC filing a trouble report. *Id.* at 178, OP-5.

911/E911 Trunk Repair. Qwest's regionwide maintenance and repair record for 911/E911 trunks is strong. In October, the trouble rate on CLEC trunks was 0.23%, at parity with retail service. *Id.* at 183, MR-8. When repairs were needed, Qwest cleared them promptly. Qwest cleared 100% of troubles in 4 hours in both Zones 1 and 2 in October. *Id.* at 181-82, MR-5. Service was restored, on average, in less than 1 hour in Zone 1 and in 2 hours minutes in Zone 2. This data was all at parity with retail. *Id.*, MR-6.

b. **Directory Assistance and Operator Services**

The "Speed of Answer" PIDs for directory assistance and operator services, DA-1 and OS-1, measure the average time required for Qwest's operator and directory assistance personnel to answer calls. These PIDs are also "parity by design" because Qwest's directory assistance and operator services systems handle all calls on a blind, first come, first served basis. In October, the speed of answer for directory assistance and operator service calls was, on average, between 7 and 9 seconds. *Id.* at 184, DA-1, OS-1.

8. **White Pages Directory Listings**

The only PIDs for white pages directory listings are "parity by design" because Qwest processes CLEC end user listings with the same or similar systems, databases, methods, procedures, and personnel used by Qwest for its own retail end user listings. In October, Qwest completed electronically processed updates to the directory listings database in an average of 0.07 seconds, with an accuracy rate of 93.16%. *Id.* at 185-86, DB-1 C-1, DB-1 C-2, DB-2 C-1, DB-2 C-2.

9. Number Administration

Qwest provides nondiscriminatory access to telephone numbers for assignment by CLECs to their customers. In October, Qwest loaded and tested 100% of CLEC NXX codes prior to the LERG effective date or the "revised" effective date for the sixth month in a row. *Id.* at 163, NP-1A. The percentage of NXX code activations delayed for facility reasons was 0.00%. *Id.*, NP-1B.

10. Call-Related Databases and Associated Signaling

Qwest offers all CLECs access to, and routing over, its call-related databases and associated signaling in the same manner that Qwest accesses those services. Qwest uses a queuing and routing system that treats all carriers alike.

The sole performance measure for this checklist item is DB-1B, which evaluates the time to update the line identification database ("LIDB"). This is also a parity by design measure. The aggregate Qwest and CLEC result under that measure has consistently been less than 3.85 seconds, including in October. *Id.* at 150, DB-1B.

11. Number Portability

Number portability allows customers to change carriers without changing telephone numbers. In South Dakota in October, Qwest set 100% of LNP triggers prior to the scheduled start time for coordinated loop cutovers, exceeding the ROC' 95% benchmark. During the same period, Qwest set 97.01% of LSA triggers prior to the scheduled start time for LNP orders not requiring loop coordination, again beating the 95% benchmark. Ex. 1, *Id.* at 154, OP-8B, OP-8C. These results show that Qwest is meeting its requirements for local number portability.

12. Local Dialing Parity

Qwest provides dialing parity to competitors in its region. This Commission has already found that Qwest is in full compliance with this checklist item.

13. Reciprocal Compensation

Reciprocal compensation is paid between carriers for terminating local calls on behalf of the other. Region-wide, Qwest's bills were 100% accurate in October, well above the ROC's 95% accuracy benchmark. *Id.* at 155, BI-3B. Qwest's bills also have been complete, accounting for 100% of CLEC traffic over Qwest's network in October, again besting the 95% benchmark. *Id.* at 155, BI-4B. These results prove that Qwest is providing reciprocal compensation to CLECs in accordance with the Act.

14. Resale

Qwest continues to provide services for resale in a nondiscriminatory manner. The PIDs for resale measure performance for twelve products: residential lines, business lines, Centrex, Centrex 21, PBX, Basic ISDN, Qwest DSL, Primary ISDN, DS0, DS1, DS3 and higher, and Frame Relay. The standard for resale performance is parity with retail service, and Qwest is achieving parity in the vast majority of resale performance measures region-wide. Given the small volumes for some of these services, Qwest will focus its discussion once again on residential POTS, business POTS, Centrex and Centrex 21 services.

Installation. Qwest provisions a vast percentage of all resold orders without requiring as technician dispatch, just like UNE-P and line sharing. For residential POTS without a dispatch, in October Qwest met 98.76% of its CLEC installation commitments in an average of 2.11 days (*Id.* at 158, OP-3 & OP-4); for business POTS without a dispatch Qwest met 100% of its CLEC installation commitments in an average of 2.19 days (*Id.* at 160, OP-3 & OP-4); for Centrex without a dispatch regionwide Qwest met 100% of its CLEC installation commitments

in an average of 3.24 days (*Id.* at 214, OP-3 & OP-4); and for Centrex 21 without a dispatch regionwide Qwest met 100% of its CLEC installation commitments in an average of 4.41 days (Ex. 2, *Id.* at 226, OP-3 & OP-4). This performance is outstanding; nonetheless, in October Qwest's average provisioning intervals not involving a dispatch were statistically longer for CLECs on resold business service. This is an instance when this Commission should follow the FCC's guidance, look behind the statistics, and find that Qwest meets its objectives. Regionwide, in all four categories of service, Qwest met at least 98.99% of its commitments. Surely the CLECs can compete and compete effectively with this type of performance.

Qwest performance in provisioning these resold services is equally outstanding when a dispatch is required. In October, for dispatches within MSAs, for residential POTS Qwest met 96.36% of its CLEC installation commitments in an average of 4.93 days (*Id.* at 156, OP-3 & OP-4); for business POTS Qwest met 100% of its CLEC installation commitments in an average of 3.43 days (*Id.* at 167, OP-3 & OP-4). In South Dakota for October, Qwest did not receive installation requests for resale of Centrex. Regionwide, for Centrex Qwest met 100% of its CLEC installation commitments in an average of 5.03 days (*Id.* at 213, OP-3 & OP-4); and for Centrex 21 Qwest met 100% of its CLEC installation commitments in an average of 4.50 days (*Id.* at 189, OP-3 & OP-4). This performance is also outstanding. As to regionwide dispatches outside of MSAs, this high level of performance continues with Qwest consistently meeting between 94% and 100% of its commitments. (Ex. 2, *Id.* at 192, 203, 214 & 225, OP-3 & OP-4). In October, just like for dispatches within MSAs, the commitments met for these four services were statistically equal to equivalent retail service as was the average installation interval for all but Centrex.

In the few instances when Qwest does not meet its installation commitments and a delay ensues, the average number of delayed days has been short and statistically indistinguishable from retail service. This is true regionwide for all 24 of the metrics surrounding resold residential POTS, business POTS, Centrex, and Centrex 21 for non-dispatched orders, dispatches within the MSA, and dispatches outside MSAs. This is true irrespective of whether the delays were for facility reasons or not. *See id.*, OP-6A, OP-6B.

Maintenance and Repair. In October, the overall trouble rate for resold CLEC lines has been extremely small: 1.58% for residential POTS (*Id.* at 165, MR-8); 0.87% for business POTS (*Id.* at 176, MR-8); 0.00% for Centrex (*Id.* at 187, MR-8); and 0.45% for Centrex 21 (*Id.* at 198, MR-8). There were statistically significant disparities in October between wholesale and retail performance for only two products – residential and business POTS – and even for those products the CLEC trouble rates were low (1.58 and .87%). This is another example of when the Commission should look behind the statistics to see the outstanding performance provided to CLEC by Qwest. A one percent trouble rate is outstanding in every circumstance.

Repairs of all four primary resold products are measured by the number of out of service troubles cleared in 24-hours and the number of troubles cleared in 48-hours. Qwest also measures the mean time to restore. All three of these metrics are tracked for dispatches within MSAs, dispatches outside of MSAs and those not requiring a dispatch; therefore, there are 9 primary repair measure per type of resold service. For resold residential POTS service in October, Qwest cleared at least 95.24% of all out of service situations in 24-hours and 8 of 9 metrics were above parity with retail service. (*Id.* at 161-64, MR-3, MR-4 & MR-6). For resold business POTS service in October, Qwest cleared almost all of the service situations in 24-hours

and 8 of 9 metrics were at parity with retail service. (*Id.* at 172-75, MR-3, MR-4 & MR-6). In South Dakota for October, Qwest did not receive any trouble reports for resold Centrex. For resold Centrex service regionwide in October, Qwest cleared at least 95.56 of all out of service situations in 24 hours and all 9 metrics were at parity with retail service. (*Id.* at 218-21, MR-3, MR-4 & MR-6). In South Dakota for October, there were not a statistically significant number of results to measure out of service conditions for Centrex 21. Regionwide, for resold Centrex 21 service in October, Qwest cleared at least 87.50% of all out of service situations in 24 hours and 7 of the 9 metrics were at parity with retail service. (*Id.* at 205-08, MR-3, MR-4 & MR-6). Qwest is clearly meeting its repair obligations around Checklist Item 14.

III. Conclusion

The attached performance data shows that in October 2001, Qwest continued its outstanding performance for CLECs across all checklist items. Qwest is offering CLECs a meaningful opportunity to compete in the marketplace in [state name] today.

Respectfully submitted this 31st day of December, 2001.

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Sioux Falls, SD 57194

ride the light

Qwest

Performance Results

South Dakota

November 2000 - October 2001

November 20, 2001

EXHIBIT

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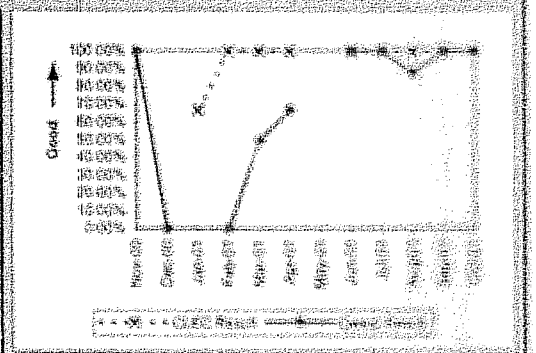
Checklist #1 - Local Interconnection - LIS Installation

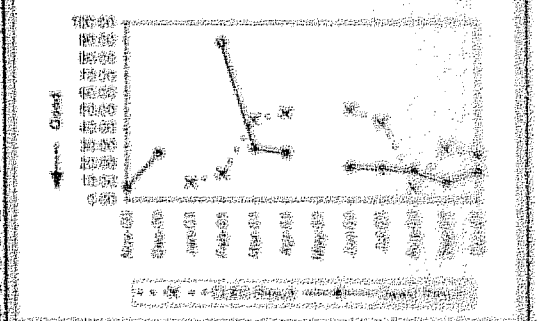
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					1	1	100.00%		
Dec-00					0	1	0.00%		
Jan-01	2	3	66.67%	47.14%					
Feb-01	2	2	100.00%	0.00%	0	1	0.00%	N/A	
Mar-01	6	6	100.00%	0.00%	1	2	50.00%	-1.22	-1.74
Apr-01	1	1	100.00%	0.00%	2	3	66.67%	-0.61	-1.37
May-01									
Jun-01	1	1	100.00%	0.00%	6	6	100.00%	N/A	N/A
Jul-01	1	1	100.00%	0.00%	7	7	100.00%	N/A	N/A
Aug-01	1	1	100.00%	0.00%	7	8	87.50%	-0.36	-1.22
Sep-01	2	2	100.00%	0.00%	6	6	100.00%	N/A	N/A
Oct-01					5	5	100.00%		



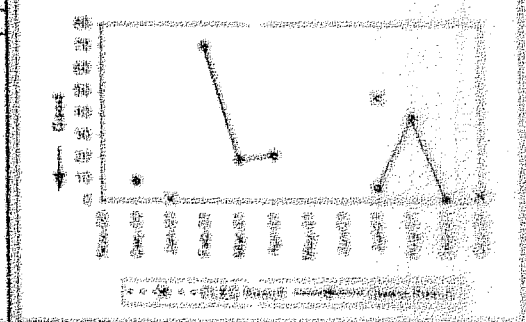
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					7	1	7.00		
Dec-00					26	1	26.00		
Jan-01	30	3	10.00	1.00					
Feb-01	30	2	15.00	5.66	89	1	89.00		
Mar-01	270	6	45.00	4.47	58	2	29.00	1.18	-0.24
Apr-01	49	1	49.00		79	3	26.33	0.97	-0.41
May-01									
Jun-01	51	1	51.00		110	6	18.33	1.34	-0.18
Jul-01	87	2	43.50	36.06	143	8	17.88	1.35	-0.18
Aug-01	7	1	7.00		131	8	16.38	-0.52	-1.32
Sep-01	58	2	29.00	0.00	70	7	10.00	1.97	0.16
Oct-01	127	5	25.40	7.50	80	5	16.00	1.56	-0.05



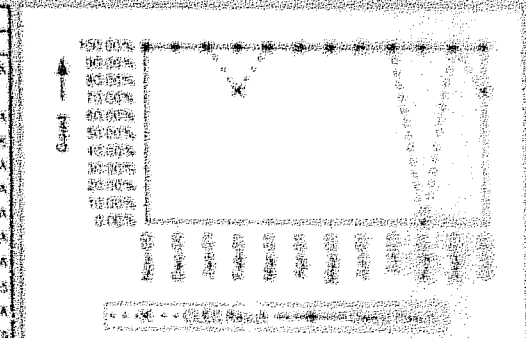
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00					9	1	9.00		
Jan-01	1	1	1.00						
Feb-01					70	1	70.00		
Mar-01					19	1	19.00		
Apr-01					21	1	21.00		
May-01									
Jun-01									
Jul-01	47	1	47.00		6	1	6.00		
Aug-01					38	1	38.00		
Sep-01					1	1	1.00		
Oct-01	13	5	2.60	5.81					



New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

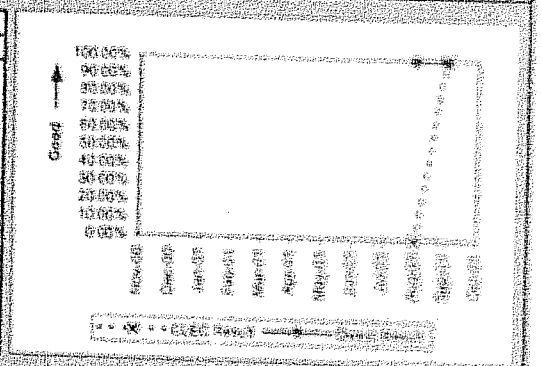
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	1	1	100.00%	0.00%	5	5	100.00%	N/A	N/A
Dec-00					2	2	100.00%		
Jan-01	2	2	100.00%	0.00%	2	2	100.00%	N/A	N/A
Feb-01	3	4	75.00%	43.30%	1	1	100.00%	N/A	-0.58
Mar-01	6	6	100.00%	0.00%	6	6	100.00%	N/A	N/A
Apr-01	5	5	100.00%	0.00%	8	8	100.00%	N/A	N/A
May-01	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
Jun-01	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
Jul-01	2	2	100.00%	0.00%	7	7	100.00%	N/A	N/A
Aug-01	0	2	0.00%	0.00%	8	8	100.00%	N/A	0.5
Sep-01	2	2	100.00%	0.00%	8	8	100.00%	N/A	N/A
Oct-01	3	4	75.00%	43.30%	5	5	100.00%	N/A	-0.43



Checklist #1 - Local Interconnection - LIS Installation

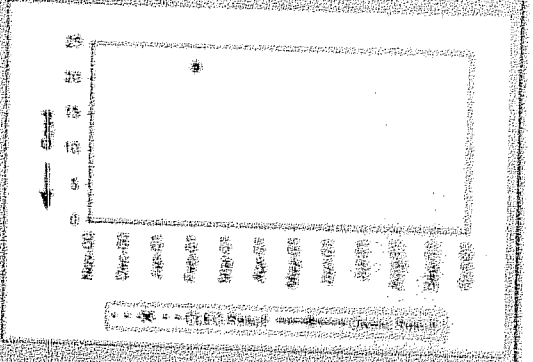
New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	2	0.00%	0.00%	8	8	100.00%	N/A	
Sep-01	2	2	100.00%	0.00%	8	8	100.00%	N/A	0.5
Oct-01									N/A



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

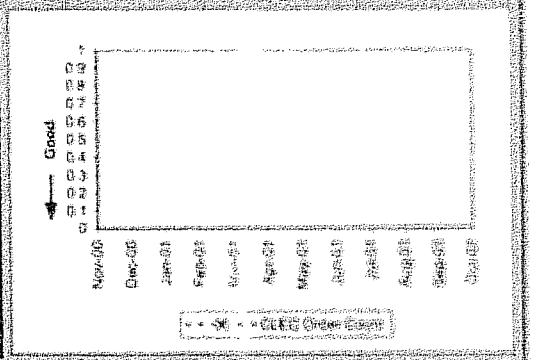
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01					22	1	22.00		
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									



Checklist #1 - Local Interconnection - LIS Installation

Count of Pending Orders Delayed for Facilities Reasons LIS Trunk (OP-15B)

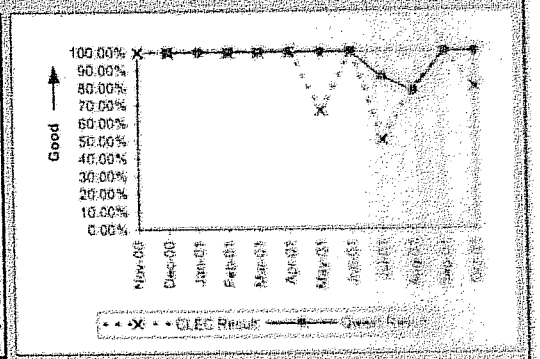
Date	CLEC Order Count
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	



Checklist #1 - Local Interconnection - LIS Repair

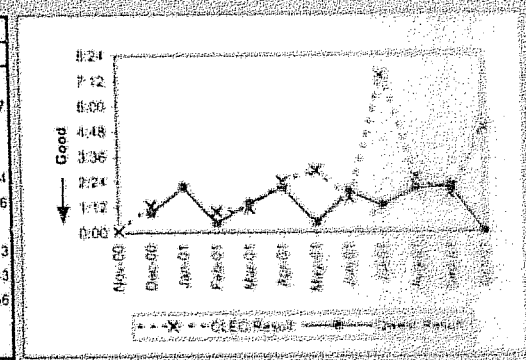
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	1	1	100.00%	0.00%					
Dec-00	1	1	100.00%	0.00%	6	6	100.00%	N/A	N/A
Jan-01					1	1	100.00%		
Feb-01	4	4	100.00%	0.00%	1	1	100.00%	N/A	N/A
Mar-01	4	4	100.00%	0.00%	4	4	100.00%	N/A	N/A
Apr-01	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
May-01	4	6	66.67%	47.14%	1	1	100.00%	N/A	-0.83
Jun-01	3	3	100.00%	0.00%	4	4	100.00%	N/A	N/A
Jul-01	2	4	50.00%	50.00%	6	7	85.71%	1.68	-0.34
Aug-01	4	5	80.00%	40.00%	7	9	77.78%	-0.1	-1.06
Sep-01	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Oct-01	4	5	80.00%	40.00%	1	1	100.00%	N/A	-1



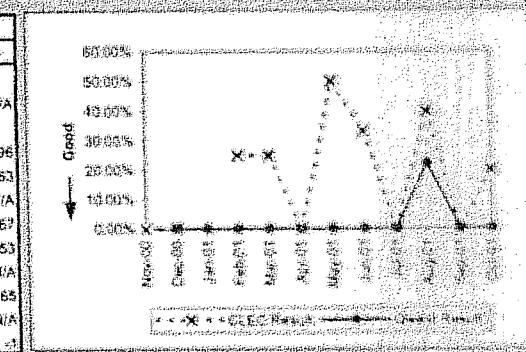
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	0:05	1	0:05						
Dec-00	1:17	1	1:17		5:33	6	0:56	0.22	-0.87
Jan-01					2:09	1	2:09		
Feb-01	3:56	4	0:59	0:46	0:25	1	0:25		
Mar-01	4:36	4	1:09	0:41	5:28	4	1:22	-0.23	-1.14
Apr-01	2:25	1	2:25		8:26	4	2:07	0.65	-0.6
May-01	17:38	6	2:56	2:10	0:26	1	0:26		
Jun-01	4:55	3	1:38	1:52	7:38	4	1:54	-0.5	-1.3
Jul-01	29:41	4	7:25	10:06	9:01	7	1:17	1.1	-0.33
Aug-01	13:02	5	2:37	2:14	18:47	9	2:05	0.55	-0.66
Sep-01	1:46	1	1:46		2:12	1	2:12		
Oct-01	24:45	5	4:57	7:32	0:01	1	0:01		



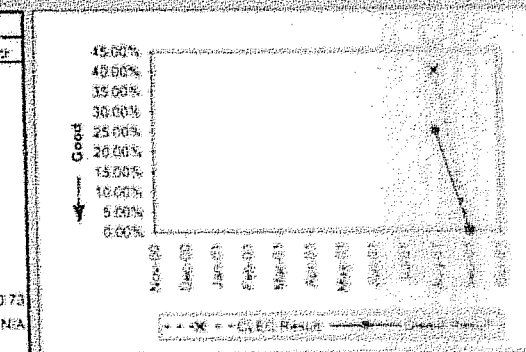
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	0	1	0.00%	0.00%					
Dec-00	0	1	0.00%	0.00%	0	6	0.00%	N/A	N/A
Jan-01					0	1	0.00%		
Feb-01	1	4	25.00%	43.30%	0	1	0.00%	N/A	-0.96
Mar-01	1	4	25.00%	43.30%	0	4	0.00%	N/A	-0.63
Apr-01	0	1	0.00%	0.00%	0	4	0.00%	N/A	N/A
May-01	3	6	50.00%	50.00%	0	1	0.00%	N/A	-0.67
Jun-01	1	3	33.33%	47.14%	0	4	0.00%	N/A	-0.53
Jul-01	0	4	0.00%	0.00%	0	7	0.00%	N/A	N/A
Aug-01	2	5	40.00%	48.99%	2	9	22.22%	0.57	-0.65
Sep-01	0	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
Oct-01	1	5	20.00%	40.00%	0	1	0.00%	N/A	-1



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

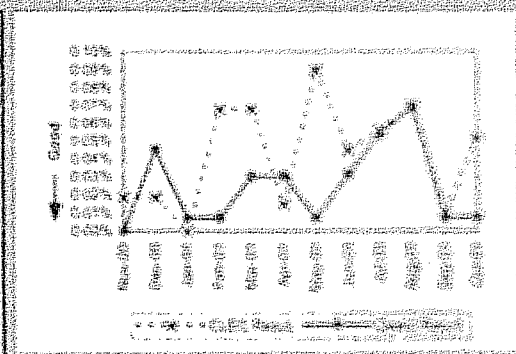
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	2	5	40.00%	48.99%	2	8	25.00%	0.44	-0.73
Sep-01	0	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
Oct-01									



Checklist #1 - Local Interconnection - LIS Repair

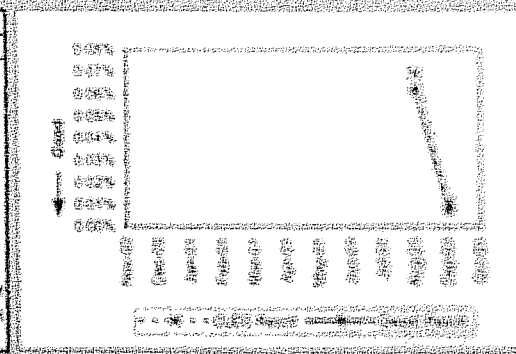
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sc	Parity Sc
Nov-00	1	5281	0.02%	1.38%	0	13284	0.00%	NA	
Dec-00	1	5281	0.02%	1.38%	6	13308	0.05%	-0.76	-1.45
Jan-01	0	5761	0.00%	0.00%	1	13332	0.01%	-0.55	-1.37
Feb-01	4	5857	0.07%	2.61%	1	13212	0.01%	4.45	[illegible]
Mar-01	4	5857	0.07%	2.61%	4	13212	0.03%	1.39	-0.15
Apr-01	1	6649	0.02%	1.23%	4	13163	0.03%	-0.69	-1.56
May-01	6	6649	0.09%	3.00%	1	12851	0.01%	6.13	2.76
Jun-01	3	6649	0.05%	2.12%	4	12707	0.03%	0.51	-0.69
Jul-01	4	7129	0.06%	2.37%	7	13019	0.05%	0.07	-0.96
Aug-01	5	7201	0.07%	2.63%	9	12959	0.07%	0	-1
Sep-01	1	8667	0.01%	1.07%	1	12887	0.01%	0.31	-0.81
Oct-01	5	9700	0.05%	2.27%	1	13007	0.01%	3.73	1.24



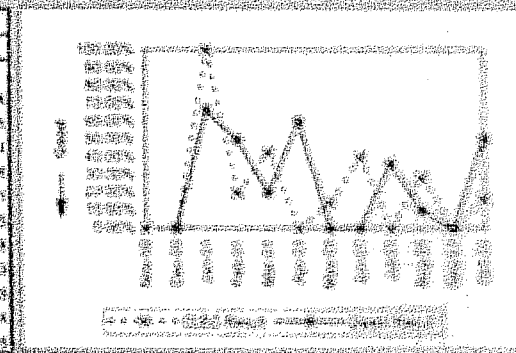
Trouble Rate (Percent) (MR-8")-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sc	Parity Sc
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	5	7201	0.07%	2.63%	8	12959	0.06%	0.24	-0.87
Sep-01	1	8667	0.01%	1.07%	1	12887	0.01%	0.31	-0.81
Oct-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

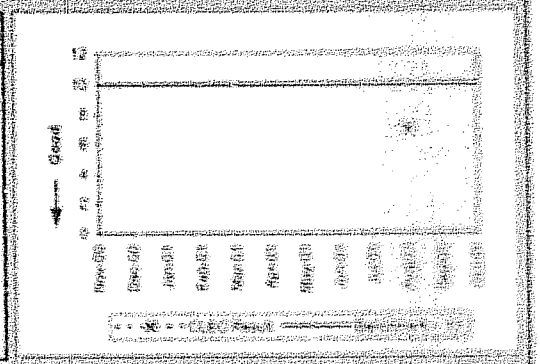
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sc	Parity Sc
Nov-00	0	1	0.00%	0.00%					
Dec-00	0	1	0.00%	0.00%	0	6	0.00%	NA	NA
Jan-01	2	2	100.00%	0.00%	2	3	66.67%	0.48	-0.71
Feb-01	1	5	20.00%	40.00%	1	2	50.00%	-0.72	-1.41
Mar-01	3	7	42.86%	49.49%	1	5	20.00%	0.66	-0.8
Apr-01	0	1	0.00%	0.00%	6	10	60.00%	-1.13	-1.21
May-01	1	7	14.29%	34.99%	0	1	0.00%	NA	-1.62
Jun-01	2	5	40.00%	48.99%	0	4	0.00%	NA	-0.29
Jul-01	0	4	0.00%	0.00%	4	11	36.36%	-1.29	-1.55
Aug-01	2	7	28.57%	45.18%	1	10	10.00%	0.85	-0.49
Sep-01	0	1	0.00%	0.00%	0	1	0.00%	NA	NA
Oct-01	1	6	16.67%	37.27%	1	2	50.00%	-0.43	-1.1



Checklist #1 - Collocation

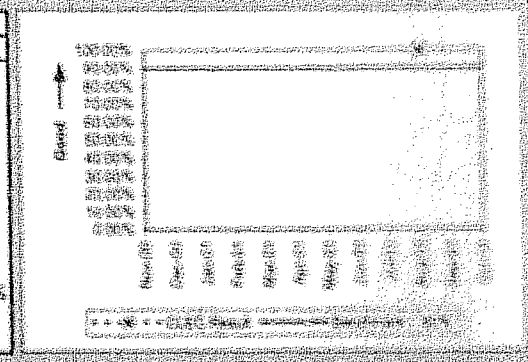
Collocation Feasibility Study Interval (Average Days) (CP-3)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	7	1	7.00	
Sep-01				
Oct-01				



Collocation Feasibility Study Commitments Met (Percent) (CP-4)

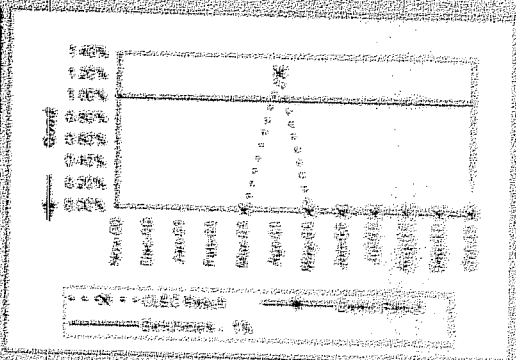
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	1	1	100.00%	0.00%
Sep-01				
Oct-01				



Checklist #1 - Trunk Blocking

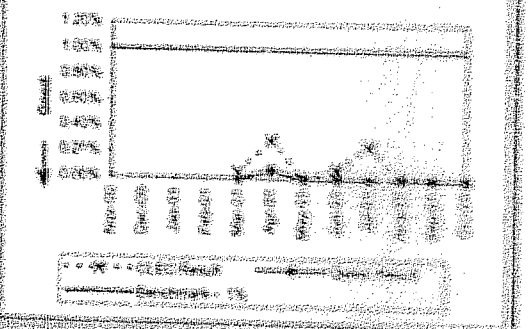
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1A)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Sta
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01	0	408	0.00%	0.00%					
Apr-01	5.13	408	1.26%	0.81%					
May-01	0	408	0.00%	0.00%					
Jun-01	0	408	0.00%	0.00%					
Jul-01	0	408	0.00%	0.00%					
Aug-01	0	408	0.00%	0.00%					
Sep-01	0	408	0.00%	0.00%					
Oct-01	0	408	0.00%	0.00%					



Trunk Blockage to Qwest End Offices (Percent) (NI-1B)

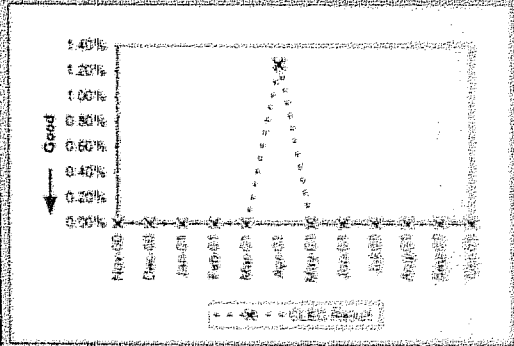
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Sta
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01	1.5	3000	0.05%	0.20%	0	4569	0.00%		
Apr-01	9.18	3096	0.30%	0.85%	2.89	4569	0.06%	85.71	36.84
May-01	0	3096	0.00%	0.00%	0	4569	0.00%		
Jun-01	2.39	3096	0.08%	0.32%	0	4569	0.00%		
Jul-01	7.56	2928	0.26%	0.54%	0	4569	0.00%		
Aug-01	0.37	2928	0.01%	0.09%	0	4569	0.00%		
Sep-01	0.37	4392	0.01%	0.03%	0	4569	0.00%		
Oct-01	0.08	5496	0.00%	0.01%	0	4689	0.00%		



Checklist #1 - Trunk Blocking

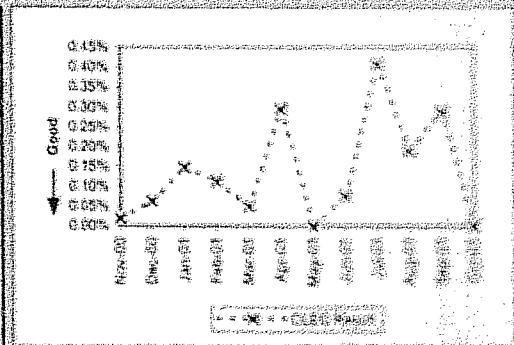
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Nov-00	0	384	0.00%	0.00%
Dec-00	0	384	0.00%	0.00%
Jan-01	0	384	0.00%	0.00%
Feb-01	0	384	0.00%	0.00%
Mar-01	0	408	0.00%	0.00%
Apr-01	5.13	408	1.26%	0.81%
May-01	0	408	0.00%	0.00%
Jun-01	0	408	0.00%	0.00%
Jul-01	0	408	0.00%	0.00%
Aug-01	0	408	0.00%	0.00%
Sep-01	0	408	0.00%	0.00%
Oct-01	0	408	0.00%	0.00%



Trunk Blockage to Qwest End Offices (Percent) (NI-1D)

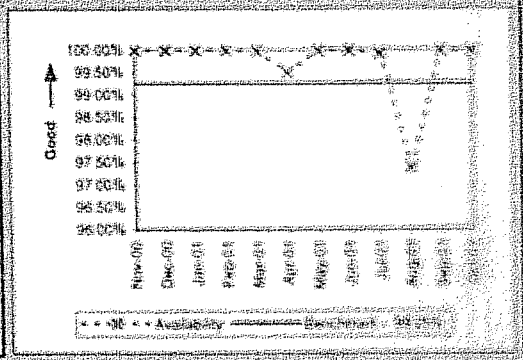
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Nov-00	0.43	2208	0.02%	0.13%
Dec-00	1.39	2208	0.06%	0.15%
Jan-01	3.48	2352	0.15%	0.66%
Feb-01	2.82	2496	0.11%	0.41%
Mar-01	1.5	3000	0.05%	0.20%
Apr-01	9.18	3096	0.30%	0.85%
May-01	0	3096	0.00%	0.00%
Jun-01	2.39	3096	0.08%	0.32%
Jul-01	12.6	3096	0.41%	0.81%
Aug-01	5.89	3096	0.19%	0.75%
Sep-01	13.25	4560	0.29%	1.44%
Oct-01	0.08	5496	0.00%	0.01%



Checklist #2 - Gateway Availability

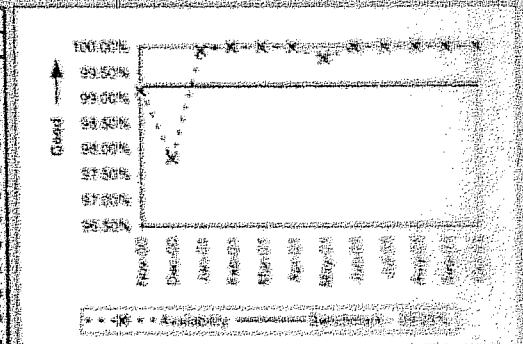
Gateway Availability - IMA-GUI (Percent) All (GA-1 A)

Date	Availability
Nov-00	100.00%
Dec-00	100.00%
Jan-01	100.00%
Feb-01	100.00%
Mar-01	99.98%
Apr-01	99.49%
May-01	100.00%
Jun-01	100.00%
Jul-01	99.92%
Aug-01	97.38%
Sep-01	99.99%
Oct-01	99.97%



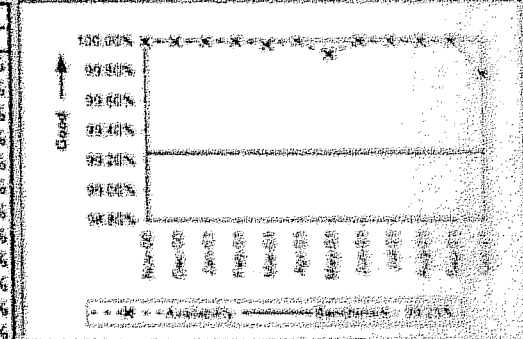
Gateway Availability - IMA-GUI (Percent) Fetch-n-Stuff (GA-1 B)

Date	Availability
Nov-00	99.16%
Dec-00	97.83%
Jan-01	99.94%
Feb-01	100.00%
Mar-01	100.00%
Apr-01	100.00%
May-01	99.78%
Jun-01	100.00%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	100.00%



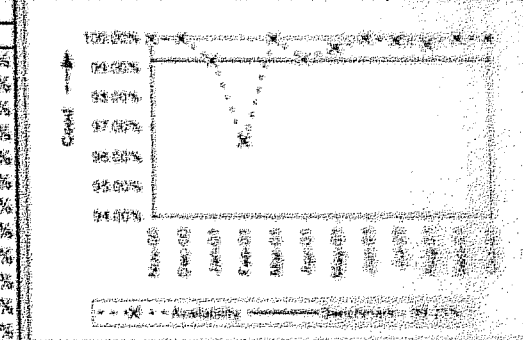
Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1 C)

Date	Availability
Nov-00	100.00%
Dec-00	100.00%
Jan-01	100.00%
Feb-01	100.00%
Mar-01	99.98%
Apr-01	100.00%
May-01	99.91%
Jun-01	100.00%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	99.77%



Gateway Availability - IMA-EDI (Percent) Default (GA-2)

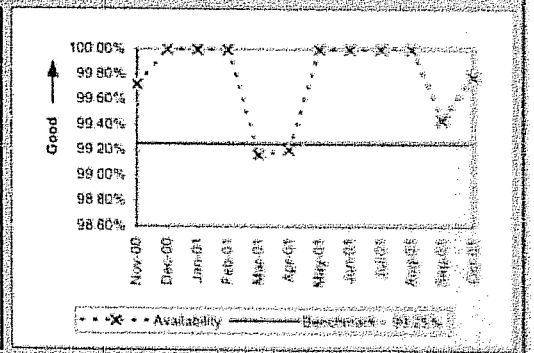
Date	Availability
Nov-00	100.00%
Dec-00	100.00%
Jan-01	99.25%
Feb-01	96.54%
Mar-01	100.00%
Apr-01	99.30%
May-01	99.69%
Jun-01	100.00%
Jul-01	99.92%
Aug-01	99.79%
Sep-01	99.99%
Oct-01	99.97%



Checklist #2 - Gateway Availability

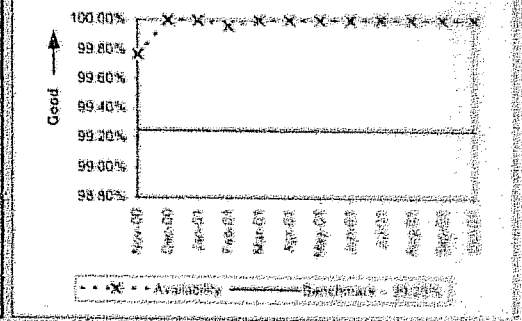
Gateway Availability - EB-TA (Percent) Default (GA-3)

Date	Availability
Nov-00	99.72%
Dec-00	100.00%
Jan-01	100.00%
Feb-01	100.00%
Mar-01	99.17%
Apr-01	99.20%
May-01	100.00%
Jun-01	100.00%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	99.44%
Oct-01	99.78%



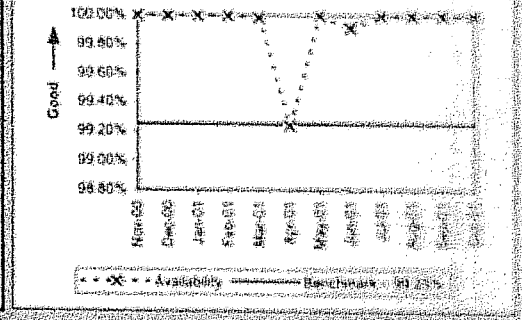
System Availability - EXACT (Percent) Default (GA-4)

Date	Availability
Nov-00	99.77%
Dec-00	100.00%
Jan-01	100.00%
Feb-01	99.96%
Mar-01	100.00%
Apr-01	100.00%
May-01	100.00%
Jun-01	100.00%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	100.00%



Gateway Availability - GUI - Repair (Percent) Default (GA-6)

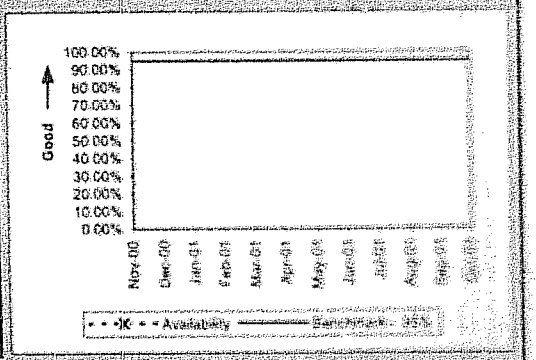
Date	Availability
Nov-00	100.00%
Dec-00	100.00%
Jan-01	100.00%
Feb-01	100.00%
Mar-01	99.99%
Apr-01	99.24%
May-01	100.00%
Jun-01	99.92%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	100.00%



Checklist #2 - Gateway Availability

Timely Outage Resolution following Software Releases (Percent) Default (GA-7)

Date	Availability
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	

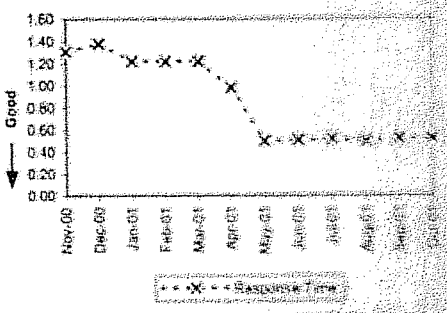


If the outage volume is less than 20 in the reporting month, the standard is 1 miss

Checklist #2 - Preorder Response Times - IMA

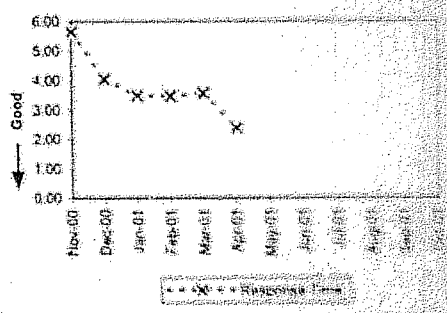
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1 A-1(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	1101.71	841	1.31	0.33
Dec-00	1512.48	1096	1.38	0.37
Jan-01	2176.48	1784	1.22	0.01
Feb-01	1939.8	1590	1.22	0.01
Mar-01	2069.12	1696	1.22	0.01
Apr-01	1538.6	1570	0.98	0.35
May-01	1007.5	2015	0.50	0.09
Jun-01	964.92	1892	0.51	0.14
Jul-01	902.2	1735	0.52	0.09
Aug-01	1187.5	2375	0.50	0.09
Sep-01	1100.84	2117	0.52	0.14
Oct-01	1233.44	2372	0.52	0.09



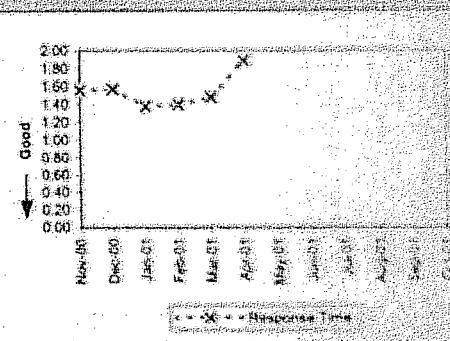
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response (PO-1 A-1(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	4760.06	841	5.66	3.03
Dec-00	4449.76	1096	4.06	2.04
Jan-01	6244	1784	3.50	1.36
Feb-01	5549.1	1590	3.49	1.03
Mar-01	6071.68	1696	3.58	1.54
Apr-01	3768	1570	2.40	2.00
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				



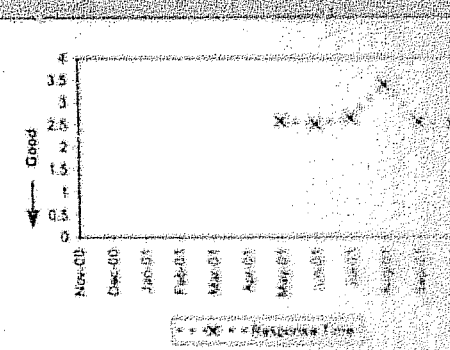
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Accept (PO-1 A-1(c))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	1311.96	841	1.56	1.08
Dec-00	1720.72	1096	1.57	1.23
Jan-01	2461.92	1784	1.38	0.57
Feb-01	2226	1590	1.40	0.74
Mar-01	2510.08	1696	1.48	1.41
Apr-01	2967.3	1570	1.89	1.45
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				



Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response/Accept (PO-1 A-1(b,c))

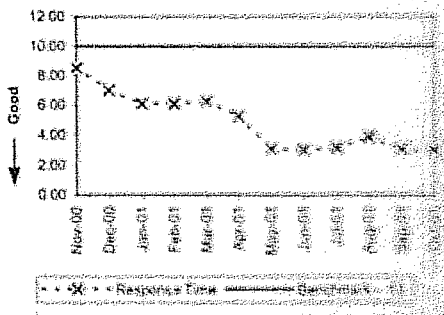
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01	5218.85	2015	2.59	2.18
Jun-01	4767.84	1892	2.52	0.96
Jul-01	4597.75	1735	2.65	1.47
Aug-01	8075	2375	3.40	3.20
Sep-01	5440.69	2117	2.57	0.56
Oct-01	5953.72	2372	2.51	1.13



Checklist #2 - Preorder Response Times - IMA

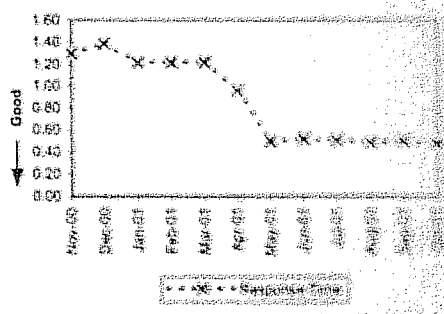
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Aggregate (PO-1 A-1 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	7173.73	841	8.53	
Dec-00	7682.96	1096	7.01	
Jan-01	10882.4	1784	6.10	
Feb-01	9714.9	1590	6.11	
Mar-01	10650.88	1696	6.28	
Apr-01	8273.9	1570	5.27	
May-01	6226.35	2015	3.09	
Jun-01	5732.76	1892	3.03	
Jul-01	5499.95	1735	3.17	
Aug-01	9262.5	2375	3.90	
Sep-01	6541.53	2117	3.09	
Oct-01	7187.16	2372	3.03	



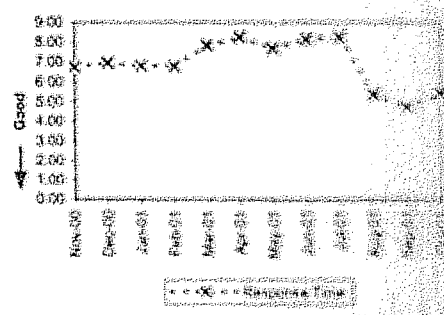
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Request (PO-1 A-2(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	1328.6	1022	1.30	0.32
Dec-00	1758.35	1265	1.39	0.37
Jan-01	2780.38	2279	1.22	0.01
Feb-01	2455.86	2013	1.22	0.01
Mar-01	2605.92	2136	1.22	0.01
Apr-01	1923.84	2004	0.96	0.37
May-01	1436.5	2873	0.50	0.08
Jun-01	1469	2825	0.52	0.19
Jul-01	1386.18	2718	0.51	0.09
Aug-01	1666	3400	0.49	0.06
Sep-01	1635	3270	0.50	0.17
Oct-01	1687.2	3515	0.48	0.08



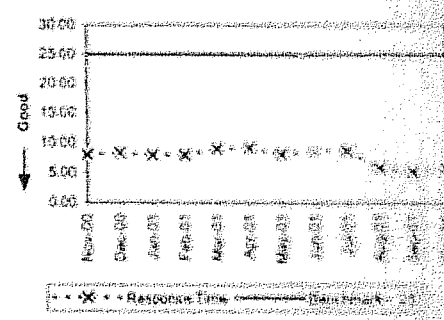
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1 A-2(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	6898.5	1022	6.75	2.00
Dec-00	8829.7	1265	6.98	4.00
Jan-01	15542.78	2279	6.82	1.72
Feb-01	13688.4	2013	6.80	2.48
Mar-01	16767.6	2136	7.85	3.17
Apr-01	16573.08	2004	8.27	3.10
May-01	22150.83	2873	7.71	1.82
Jun-01	23052	2825	8.16	2.59
Jul-01	22477.86	2718	8.27	2.14
Aug-01	18394	3400	5.41	2.96
Sep-01	15565.2	3270	4.76	2.64
Oct-01	19191.9	3515	5.46	3.56



Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1 A-2 Total)

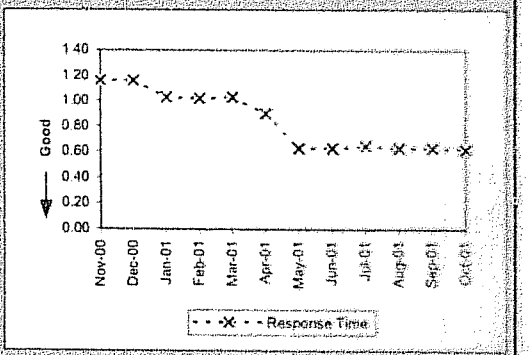
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	8227.1	1022	8.05	
Dec-00	10588.05	1265	8.37	
Jan-01	18323.16	2279	8.04	
Feb-01	16144.26	2013	8.02	
Mar-01	19373.52	2136	9.07	
Apr-01	18496.92	2004	9.23	
May-01	23587.33	2873	8.21	
Jun-01	24521	2825	8.68	
Jul-01	23864.04	2718	8.78	
Aug-01	20060	3400	5.90	
Sep-01	17200.2	3270	5.26	
Oct-01	20879.1	3515	5.94	



Checklist #2 - Preorder Response Times - IMA

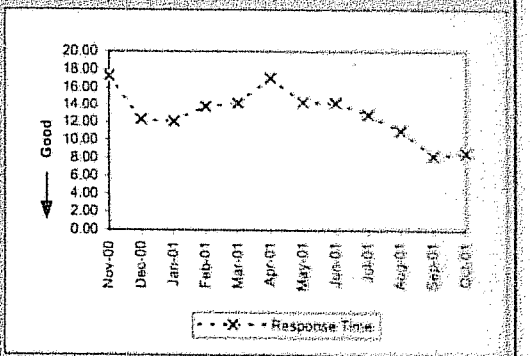
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1 A-3(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	283.04	244	1.16	0.25
Dec-00	445.44	384	1.16	0.34
Jan-01	451.14	438	1.03	0.05
Feb-01	409.02	401	1.02	0.01
Mar-01	473.8	460	1.03	0.05
Apr-01	378	420	0.90	0.22
May-01	298.62	474	0.63	0.44
Jun-01	272.16	432	0.63	0.13
Jul-01	251.55	387	0.65	0.07
Aug-01	341.46	542	0.63	0.05
Sep-01	304.29	483	0.63	0.06
Oct-01	342.24	552	0.62	0.05



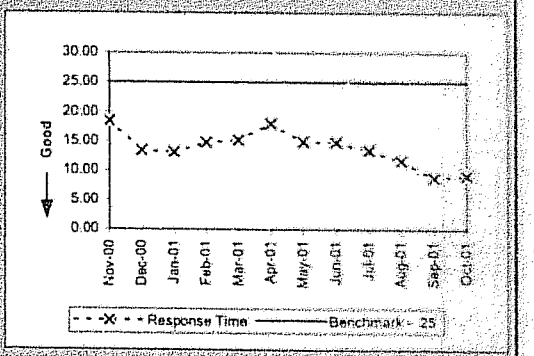
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1 A-3(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	4230.96	244	17.34	4.58
Dec-00	4738.56	384	12.34	3.73
Jan-01	5326.08	438	12.16	5.38
Feb-01	5545.83	401	13.83	2.75
Mar-01	6545.8	460	14.23	10.50
Apr-01	7198.8	420	17.14	10.11
May-01	6797.16	474	14.34	2.95
Jun-01	6156	432	14.25	5.95
Jul-01	4992.3	387	12.90	3.63
Aug-01	6005.36	542	11.08	7.05
Sep-01	3994.41	483	8.27	2.86
Oct-01	4763.76	552	8.63	5.16



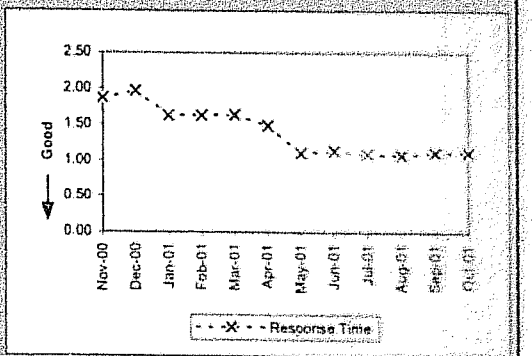
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1 A-3 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	4514	244	18.50	
Dec-00	5184	384	13.50	
Jan-01	5777.22	438	13.19	
Feb-01	5954.85	401	14.85	
Mar-01	7019.6	460	15.26	
Apr-01	7576.8	420	18.04	
May-01	7095.78	474	14.97	
Jun-01	6428.16	432	14.88	
Jul-01	5243.85	387	13.55	
Aug-01	6346.82	542	11.71	
Sep-01	4298.7	483	8.90	
Oct-01	5106	552	9.25	



Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1 A-4(a))

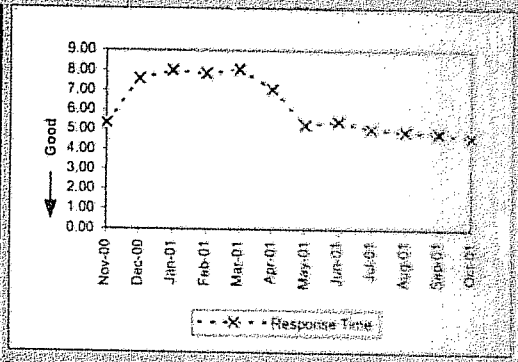
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	3182.74	1702	1.87	0.69
Dec-00	4456.14	2262	1.97	0.73
Jan-01	5763.68	3536	1.63	0.28
Feb-01	5157.32	3164	1.63	0.28
Mar-01	5971.24	3641	1.64	0.30
Apr-01	5058.55	3395	1.49	0.39
May-01	4642.02	4182	1.11	0.17
Jun-01	4594.2	4030	1.14	0.25
Jul-01	4216.3	3833	1.10	0.18
Aug-01	5564.16	5152	1.08	0.16
Sep-01	5418.56	4838	1.12	0.21
Oct-01	5821.76	5198	1.12	0.25



Checklist #2 - Preorder Response Times - IMA

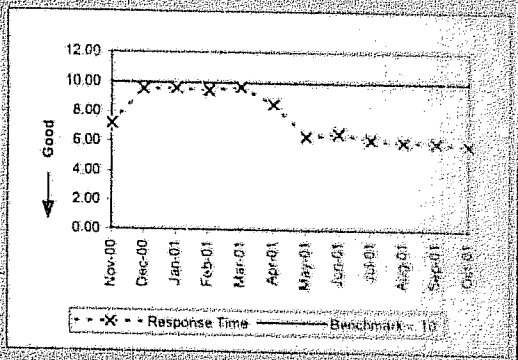
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1 A-4(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	9139.74	1702	5.37	6.46
Dec-00	17213.82	2262	7.61	2.75
Jan-01	28323.36	3536	8.01	2.77
Feb-01	24900.68	3164	7.87	2.62
Mar-01	29419.28	3641	8.08	3.54
Apr-01	24070.55	3395	7.09	4.52
May-01	22039.14	4182	5.27	2.90
Jun-01	21963.5	4030	5.45	3.19
Jul-01	19394.98	3833	5.06	4.32
Aug-01	25347.84	5152	4.92	2.88
Sep-01	23367.54	4838	4.83	2.84
Oct-01	24170.7	5198	4.65	2.79



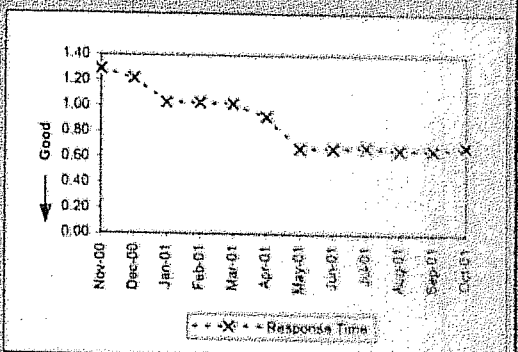
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1 A-4 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	12322.48	1702	7.24	
Dec-00	21669.96	2262	9.58	
Jan-01	34087.04	3536	9.64	
Feb-01	30058	3164	9.50	
Mar-01	35390.52	3641	9.72	
Apr-01	29129.1	3395	8.58	
May-01	26681.16	4182	6.38	
Jun-01	26557.7	4030	6.59	
Jul-01	23611.28	3833	6.16	
Aug-01	30912	5152	6.00	
Sep-01	28786.1	4838	5.95	
Oct-01	29992.46	5198	5.77	



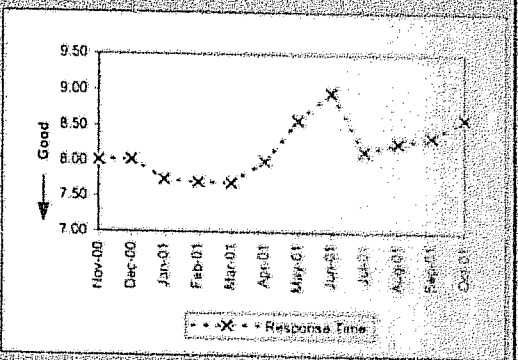
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1 A-5(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	308.31	239	1.29	0.27
Dec-00	433.1	355	1.22	0.43
Jan-01	379.04	368	1.03	0.15
Feb-01	381.1	370	1.03	0.12
Mar-01	467.16	458	1.02	0.07
Apr-01	385.48	419	0.92	0.26
May-01	298.82	446	0.67	0.08
Jun-01	284.75	425	0.67	0.12
Jul-01	261.8	385	0.68	0.08
Aug-01	372.9	565	0.66	0.05
Sep-01	331.32	502	0.66	0.05
Oct-01	391.23	567	0.69	0.27



Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1 A-5(b))

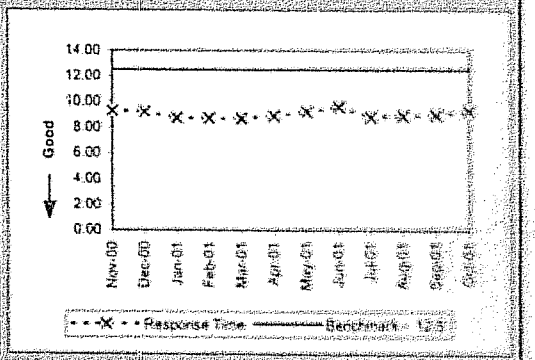
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	1916.78	239	8.02	3.65
Dec-00	2850.65	355	8.03	2.51
Jan-01	2852	368	7.75	2.44
Feb-01	2852.7	370	7.71	2.29
Mar-01	3526.6	458	7.70	1.92
Apr-01	3356.19	419	8.01	3.05
May-01	3826.68	446	8.58	2.78
Jun-01	3812.25	425	8.97	2.39
Jul-01	3137.75	385	8.15	1.36
Aug-01	4672.55	565	8.27	2.12
Sep-01	4196.72	502	8.36	3.50
Oct-01	4881.87	567	8.61	3.14



Checklist #2 - Preorder Response Times - IMA

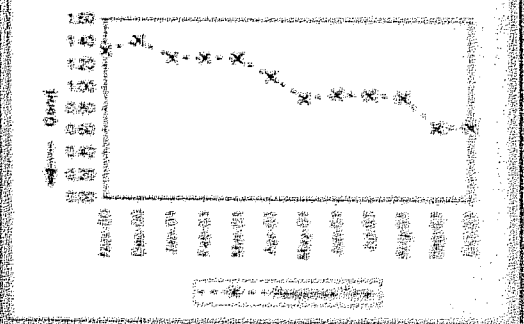
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1 A-5 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	2225.09	239	9.31	
Dec-00	3283.75	355	9.25	
Jan-01	3231.04	368	8.78	
Feb-01	3233.8	370	8.74	
Mar-01	3993.76	458	8.72	
Apr-01	3741.67	419	8.93	
May-01	4125.5	446	9.25	
Jun-01	4097	425	9.64	
Jul-01	3399.55	385	8.83	
Aug-01	5045.45	565	8.93	
Sep-01	4526.04	502	9.02	
Oct-01	5273.1	567	9.30	



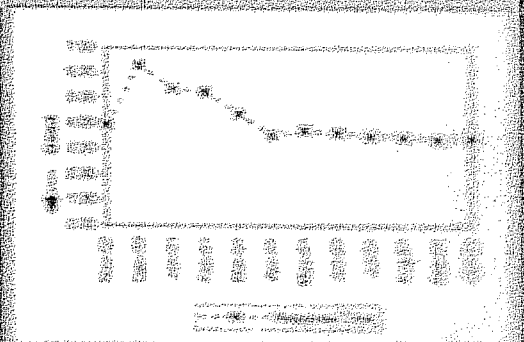
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1 A-6(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	829.82	624	1.33	0.35
Dec-00	1208.42	851	1.42	0.36
Jan-01	1722.13	1356	1.27	0.01
Feb-01	1487.17	1171	1.27	0.01
Mar-01	1744.96	1374	1.27	0.01
Apr-01	2736.72	2467	1.11	0.28
May-01	5862.83	6442	0.91	0.18
Jun-01	6093.85	6519	0.93	0.18
Jul-01	7101.44	7576	0.94	0.18
Aug-01	9027.54	9812	0.92	0.18
Sep-01	835.72	1448	0.58	0.23
Oct-01	1425.3	1578	0.90	0.18



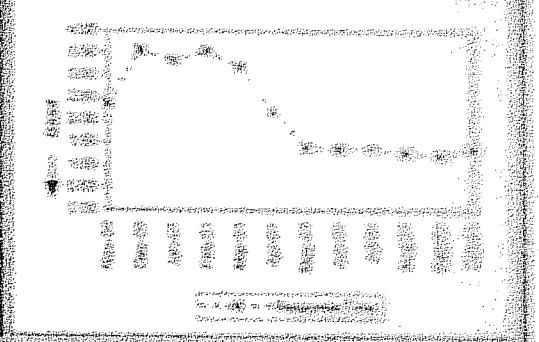
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1 A-6(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	2484.3	624	3.98	[illegible]
Dec-00	3366.81	851	3.96	[illegible]
Jan-01	7308.54	1356	5.39	[illegible]
Feb-01	6158.04	1171	5.26	[illegible]
Mar-01	6245.5	1374	4.55	[illegible]
Apr-01	6802.19	2467	2.76	[illegible]
May-01	24157.5	6442	3.75	[illegible]
Jun-01	23729.16	6519	3.64	[illegible]
Jul-01	28819.04	7576	3.80	[illegible]
Aug-01	34047.64	9812	3.47	[illegible]
Sep-01	4952.16	1448	3.42	[illegible]
Oct-01	6428.33	1578	2.44	[illegible]



Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1 A-6(c))

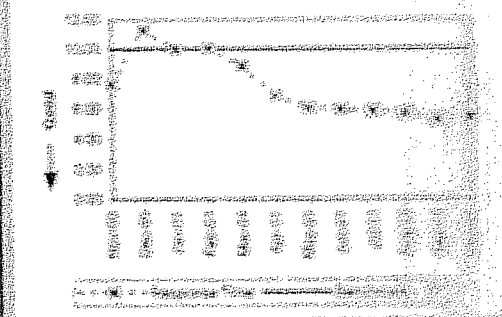
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	1478.88	624	2.37	[illegible]
Dec-00	3038.07	851	3.57	[illegible]
Jan-01	4529.04	1356	3.34	[illegible]
Feb-01	4168.76	1171	3.56	[illegible]
Mar-01	4383.06	1374	3.19	[illegible]
Apr-01	5402.73	2467	2.19	[illegible]
May-01	9018.8	6442	1.40	[illegible]
Jun-01	8931.03	6519	1.37	[illegible]
Jul-01	10303.36	7576	1.36	[illegible]
Aug-01	12657.48	9812	1.29	[illegible]
Sep-01	1766.56	1448	1.22	[illegible]
Oct-01	2161.86	1578	1.37	[illegible]



Checklist #2 - Preorder Response Times - IMA

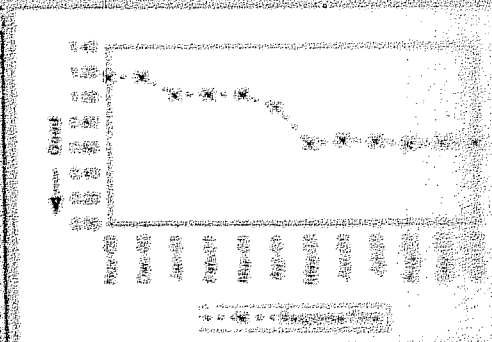
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Aggregate (PO-1 A-6 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	4773.6	624	7.65	
Dec-00	9616.3	851	11.30	
Jan-01	13560	1356	10.00	
Feb-01	11791.97	1171	10.07	
Mar-01	12173.64	1374	8.86	
Apr-01	16946.29	2467	6.87	
May-01	39038.52	6442	6.06	
Jun-01	38853.24	6519	5.96	
Jul-01	44243.84	7576	5.84	
Aug-01	55732.16	9812	5.68	
Sep-01	7645.44	1448	5.28	
Oct-01	8615.88	1578	5.46	



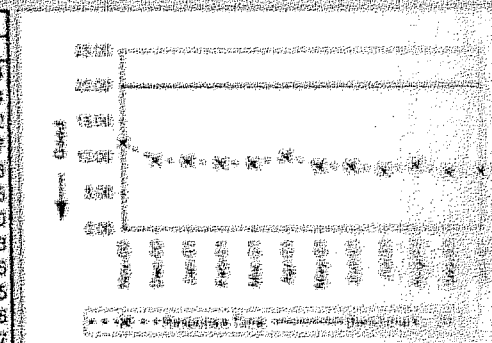
Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) IMA Request (PO-1 A-7(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	287.68	248	1.16	0.25
Dec-00	393.24	339	1.16	0.36
Jan-01	415.14	407	1.02	0.01
Feb-01	365.16	358	1.02	0.01
Mar-01	440.64	432	1.02	0.01
Apr-01	356.96	388	0.92	0.21
May-01	253.26	402	0.63	0.07
Jun-01	246.18	373	0.66	0.08
Jul-01	219.05	337	0.65	0.07
Aug-01	298.22	481	0.62	0.07
Sep-01	290.43	461	0.63	0.14
Oct-01	320.67	509	0.63	0.18



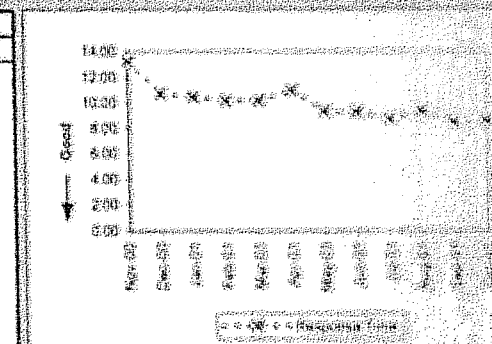
Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) IMA Response (PO-1 A-7(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	3005.76	248	12.12	3.34
Dec-00	3251.01	339	9.59	2.84
Jan-01	3854.29	407	9.47	3.82
Feb-01	3286.44	358	9.18	2.57
Mar-01	3965.76	432	9.18	3.93
Apr-01	3918.8	388	10.10	6.25
May-01	3509.46	402	8.73	1.60
Jun-01	3230.18	373	8.66	2.13
Jul-01	2733.07	337	8.11	2.06
Aug-01	4237.61	481	8.81	4.65
Sep-01	3632.68	461	7.88	4.16
Oct-01	4066.91	509	7.99	2.97



Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) IMA Aggregate (PO-1 A-7 Total)

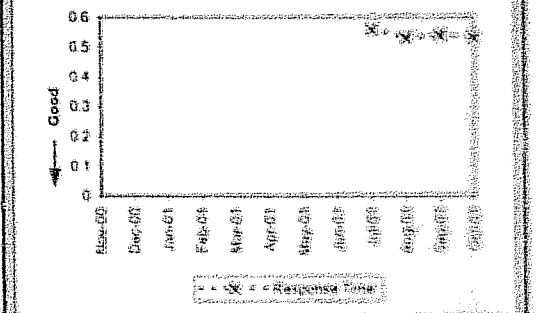
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	3293.44	248	13.28	
Dec-00	3644.25	339	10.75	
Jan-01	4269.43	407	10.49	
Feb-01	3651.6	358	10.20	
Mar-01	4406.4	432	10.20	
Apr-01	4275.76	388	11.02	
May-01	3762.72	402	9.36	
Jun-01	3476.36	373	9.32	
Jul-01	2952.12	337	8.76	
Aug-01	4535.83	481	9.43	
Sep-01	3923.11	461	8.51	
Oct-01	4387.58	509	8.62	



Checklist #2 - Preorder Response Times - IMA

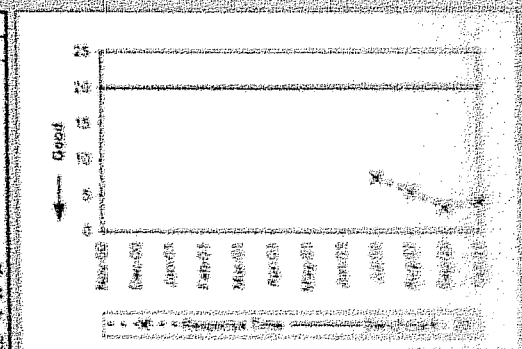
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1 A-8(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	175.84	314	0.56	0.09
Aug-01	228.96	432	0.53	0.07
Sep-01	233.28	432	0.54	0.08
Oct-01	240.62	454	0.53	0.06



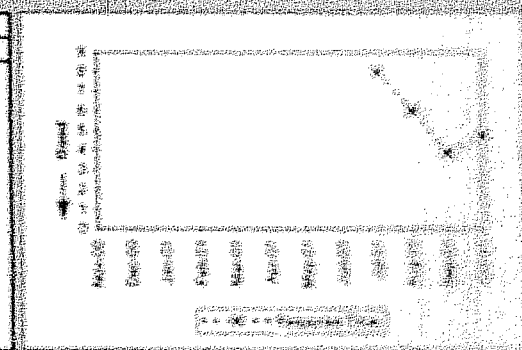
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1 A-8(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	2336.16	314	7.44	5.34
Aug-01	2376	432	5.50	4.14
Sep-01	1447.2	432	3.35	2.77
Oct-01	1920.42	454	4.23	5.88



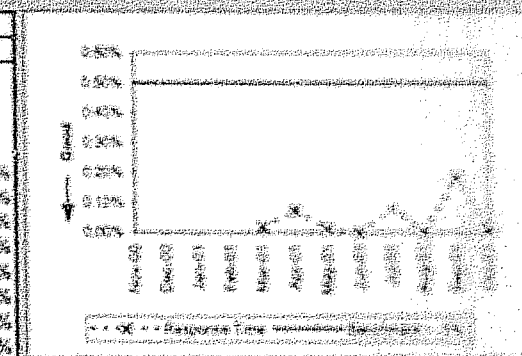
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1 A-8 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	2512	314	8.00	
Aug-01	2604.96	432	6.03	
Sep-01	1680.48	432	3.89	
Oct-01	2161.04	454	4.76	



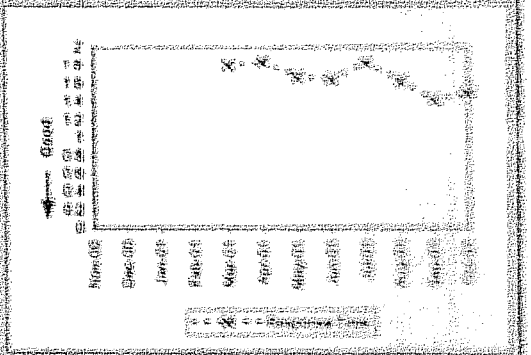
Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C -1)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	2	10199	0.02%	1.40%
Apr-01	8	10671	0.08%	2.74%
May-01	2	16836	0.01%	1.09%
Jun-01	0	16496	0.00%	0.00%
Jul-01	14	17299	0.08%	2.84%
Aug-01	1	22760	0.00%	0.66%
Sep-01	25	13576	0.18%	4.29%
Oct-01	1	14746	0.01%	0.82%



Checklist #2 - Preorder Response Times - IMA

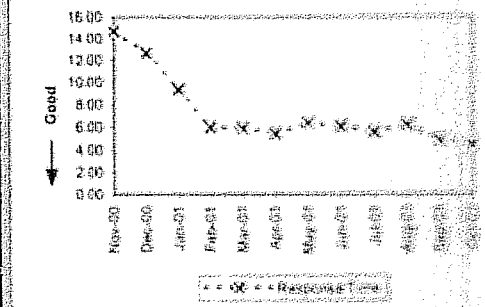
Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D -1)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	7252.2	4029	1.80	2.15
Apr-01	5945.04	3231	1.84	2.84
May-01	5614.56	3342	1.68	2.33
Jun-01	5515.95	3343	1.65	1.91
Jul-01	7462.74	4078	1.83	3.52
Aug-01	6943.8	4260	1.63	3.19
Sep-01	6066.24	4272	1.42	2.34
Oct-01	6414	4276	1.50	2.06



Checklist #2 - Preorder Response Times - EDI

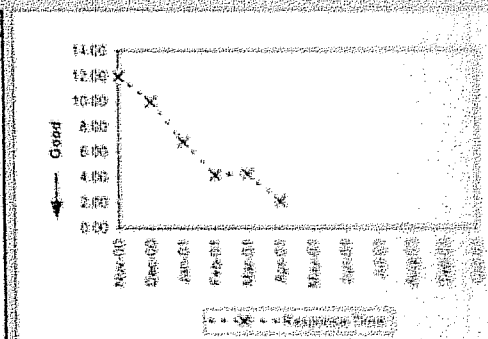
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1 B-1(a,b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	16515.84	1122	14.72	13.02
Dec-00	20968.85	1655	12.67	3.07
Jan-01	12963.6	1385	9.36	3.84
Feb-01	5978.02	998	5.99	2.97
Mar-01	8383.55	1409	5.95	1.69
Apr-01	13303.04	2432	5.47	2.57
May-01	23067.9	3610	6.39	8.55
Jun-01	18245.64	2996	6.09	9.64
Jul-01	16609.6	2966	5.60	7.07
Aug-01	18995.88	3054	6.22	9.50
Sep-01	16071	3300	4.87	4.38
Oct-01	19845	4410	4.50	1.27



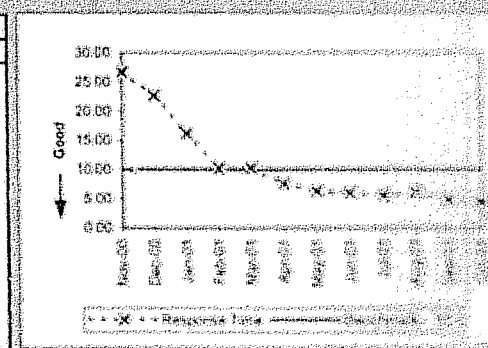
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Accept (PO-1 B-1(c))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	13464	1122	12.00	13.74
Dec-00	16566.55	1655	10.01	3.61
Jan-01	9459.55	1385	6.83	3.30
Feb-01	4181.62	998	4.19	1.97
Mar-01	6044.61	1409	4.29	1.62
Apr-01	5253.12	2432	2.16	2.34
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				



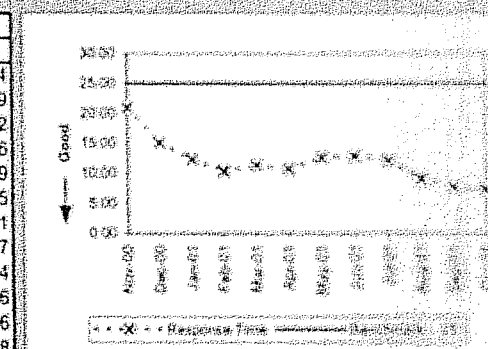
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Aggregate (PO-1 B-1 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	29979.84	1122	26.72	
Dec-00	37535.4	1655	22.68	
Jan-01	22423.15	1385	16.19	
Feb-01	10159.64	998	10.18	
Mar-01	14428.16	1409	10.24	
Apr-01	18556.16	2432	7.63	
May-01	23067.9	3610	6.39	
Jun-01	18245.64	2996	6.09	
Jul-01	16609.6	2966	5.60	
Aug-01	18995.88	3054	6.22	
Sep-01	16071	3300	4.87	
Oct-01	19845	4410	4.50	



Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1 B-2)

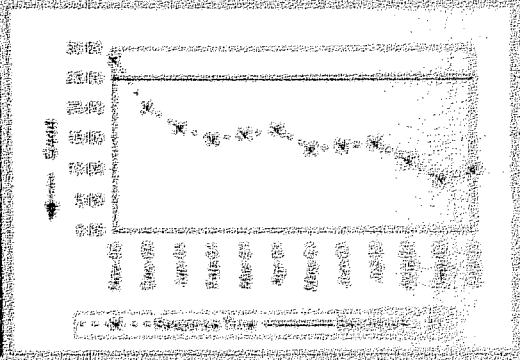
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	34190.4	1632	20.95	117.94
Dec-00	28361.47	1877	15.11	5.49
Jan-01	27676.35	2241	12.35	4.42
Feb-01	23098.4	2221	10.40	3.06
Mar-01	27222.1	2390	11.39	3.29
Apr-01	38209.53	3561	10.73	4.55
May-01	65686.08	5164	12.72	9.51
Jun-01	51713.2	4015	12.88	9.77
Jul-01	57776.04	4767	12.12	7.84
Aug-01	40263.3	4410	9.13	8.85
Sep-01	38210.24	4924	7.76	5.96
Oct-01	41792.94	5663	7.38	4.28



Checklist #2 - Preorder Response Times - EDI

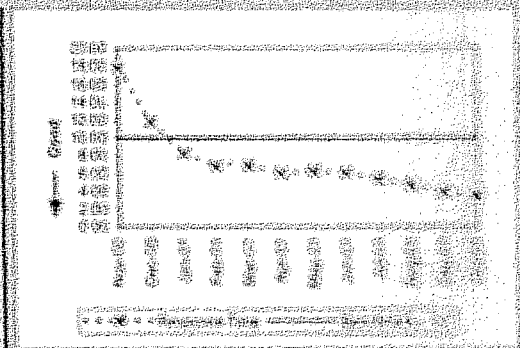
Pre-Order Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1 B-3)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	10719.8	380	28.21	75.37
Dec-00	8771.14	434	20.21	8.28
Jan-01	7215.4	430	16.78	5.93
Feb-01	5940	400	14.85	4.46
Mar-01	6698.2	428	15.65	5.60
Apr-01	7238	440	16.45	13.57
May-01	7499.5	566	13.25	8.92
Jun-01	6530.72	476	13.72	11.39
Jul-01	7685.56	542	14.18	9.53
Aug-01	6672.9	590	11.31	8.82
Sep-01	4910.04	593	8.28	4.24
Oct-01	4625.6	472	9.80	4.71



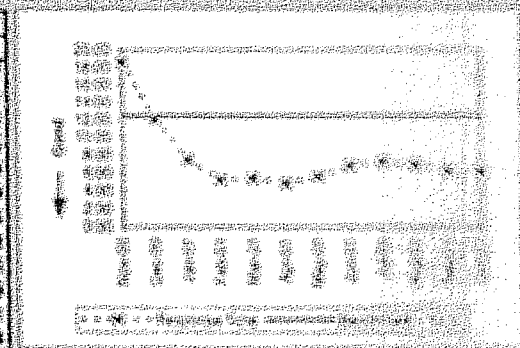
Pre-Order Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1 B-4)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	52196.4	2916	17.90	18.21
Dec-00	39334.75	3325	11.83	6.16
Jan-01	33086.88	3996	8.28	3.38
Feb-01	27141.6	3945	6.88	3.79
Mar-01	29800.36	4294	6.94	3.55
Apr-01	32515.84	5348	6.08	4.76
May-01	49240.8	7816	6.30	8.72
Jun-01	39330.08	6416	6.13	8.97
Jul-01	46278.54	8586	5.39	6.72
Aug-01	41925.38	8771	4.78	8.14
Sep-01	34542.14	8614	4.01	4.43
Oct-01	29406.09	8237	3.57	3.34



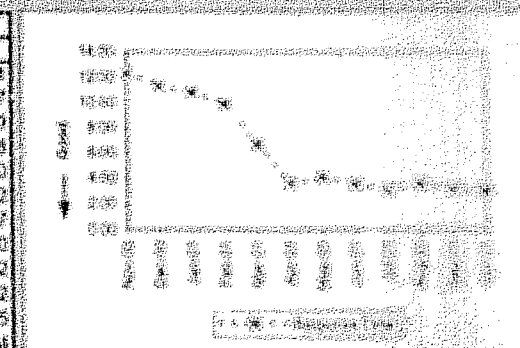
Pre-Order Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1 B-5)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	5449.8	293	18.60	151.52
Dec-00	4977.21	411	12.11	7.12
Jan-01	3379.32	447	7.56	3.63
Feb-01	2125.3	401	5.30	2.86
Mar-01	2338.05	429	5.45	1.89
Apr-01	1913.88	389	4.92	2.29
May-01	2709.36	477	5.68	6.55
Jun-01	2841.44	413	6.88	7.03
Jul-01	3211.95	437	7.35	6.86
Aug-01	3427.18	491	6.98	4.69
Sep-01	3168.9	503	6.30	1.91
Oct-01	2847.4	460	6.19	3.74



Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1 B-6 a,b)

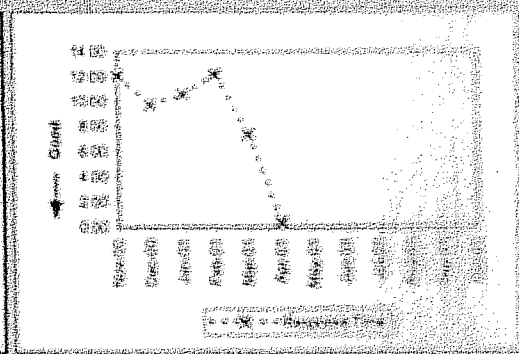
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	9345.08	761	12.28	9.81
Dec-00	11237.94	991	11.34	4.67
Jan-01	9205.5	850	10.83	4.59
Feb-01	5704	575	9.92	5.38
Mar-01	6235.08	932	6.69	3.80
Apr-01	34020.64	9424	3.61	4.72
May-01	111322.4	27020	4.12	7.37
Jun-01	81192.05	22871	3.55	6.70
Jul-01	89799.84	28782	3.12	4.02
Aug-01	81150.16	22294	3.64	8.53
Sep-01	2800	875	3.20	5.25
Oct-01	4889.88	1598	3.06	1.05



Checklist #2 - Preorder Response Times - EDI

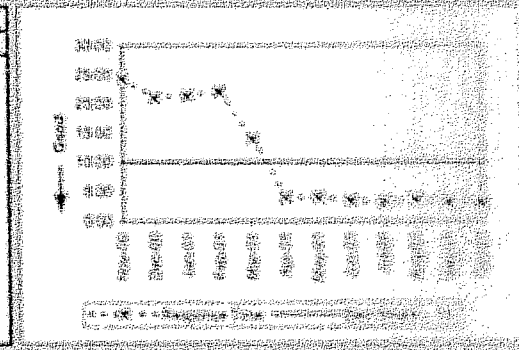
Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Accept (PO-1 B-6(c))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	9215.71	761	12.11	15.56
Dec-00	9662.25	991	9.75	3.57
Jan-01	9001.5	850	10.59	3.80
Feb-01	7015	575	12.20	4.74
Mar-01	6878.16	932	7.38	5.17
Apr-01	4335.04	9424	0.46	1.75
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				



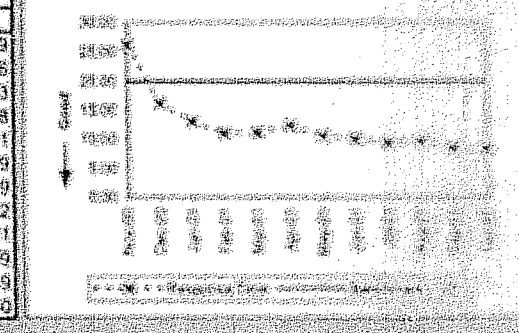
Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Aggregate (PO-1 B-6 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	18560.79	761	24.39	
Dec-00	20900.19	991	21.09	
Jan-01	18207	850	21.42	
Feb-01	12719	575	22.12	
Mar-01	13113.24	932	14.07	
Apr-01	38355.68	9424	4.07	
May-01	111322.4	27020	4.12	
Jun-01	81192.05	22871	3.55	
Jul-01	89799.84	28782	3.12	
Aug-01	81150.16	22294	3.64	
Sep-01	2800	875	3.20	
Oct-01	4889.88	1598	3.06	



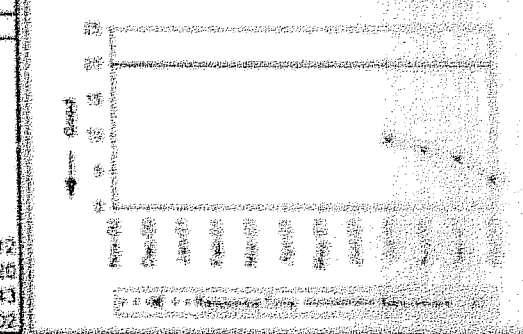
Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) EDI Request/Response (PO-1 B-7)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	9189.17	349	26.33	91.99
Dec-00	6397.44	392	16.32	4.26
Jan-01	5086.68	388	13.11	6.23
Feb-01	4077.37	367	11.11	2.88
Mar-01	4391.4	390	11.26	5.41
Apr-01	5208.17	419	12.43	10.69
May-01	5575.18	523	10.66	7.40
Jun-01	4145.1	410	10.11	13.92
Jul-01	5344.62	562	9.51	6.01
Aug-01	5703.6	588	9.70	6.09
Sep-01	4936.32	576	8.57	8.09
Oct-01	4231.86	502	8.43	2.60



Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) EDI Request/Response (PO-1 B-8)

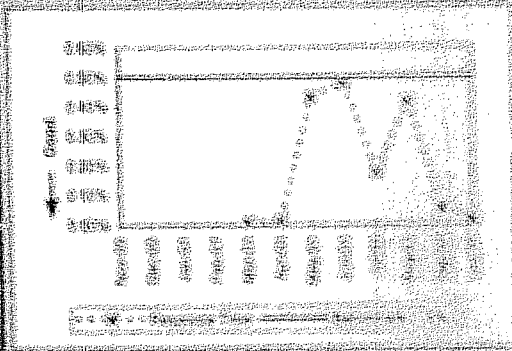
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	5493.04	577	9.52	11.12
Aug-01	4886.36	604	8.09	11.20
Sep-01	3842	565	6.80	3.43
Oct-01	2869.44	732	3.92	7.02



Checklist #2 - Preorder Response Times - EDI

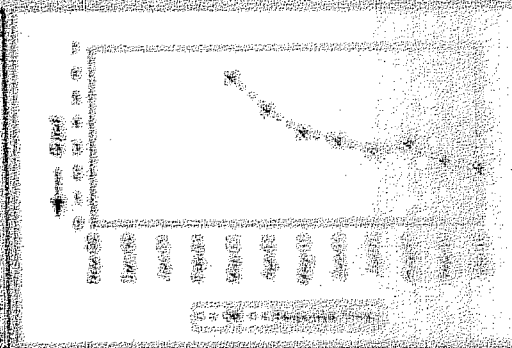
Pre-Order Response Times (Timeout) (Percent) EDI Total (PO-1C -2)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	1	10273	0.01%	0.09%
Apr-01	4	22017	0.02%	1.35%
May-01	196	45372	0.43%	6.56%
Jun-01	181	37778	0.48%	6.91%
Jul-01	84	47303	0.18%	4.21%
Aug-01	171	40973	0.42%	6.43%
Sep-01	11	19961	0.06%	2.35%
Oct-01	4	22078	0.02%	1.35%



Pre-Order Response Times (Rejected Query) (Avg Sec) EDI Total (PO-1D -2)

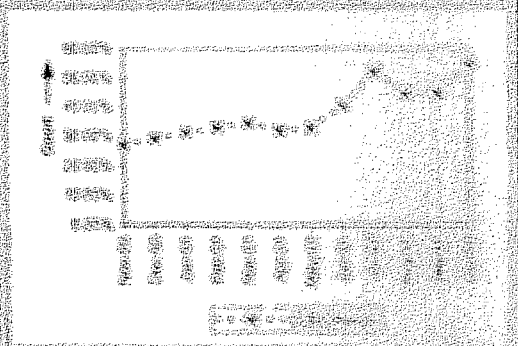
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	13100.82	2251	5.82	4.94
Apr-01	16069.5	3571	4.50	7.83
May-01	24450.93	6849	3.57	7.83
Jun-01	17631.25	5425	3.25	7.27
Jul-01	19569.2	6989	2.80	5.53
Aug-01	21218.12	6889	3.08	6.62
Sep-01	16359.08	6788	2.41	4.27
Oct-01	15223.56	7284	2.09	2.40



Checklist #2 - Electronic Flow-through - Resale

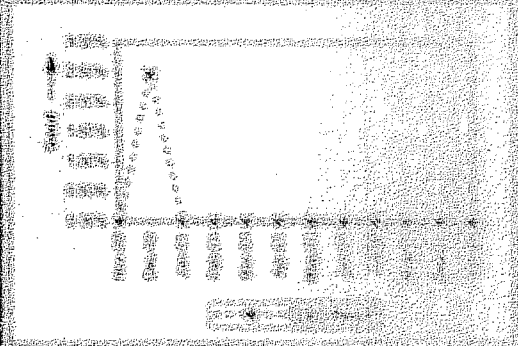
Electronic Flow-through for LSRs Received via IMA Resale Aggregate W/O UNE P POTS (Percent) PO-2-01-[illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00	225	827	27.21%	44.50%
Dec-00	251	855	29.36%	45.54%
Jan-01	342	1092	31.32%	46.38%
Feb-01	288	872	33.03%	47.03%
Mar-01	304	879	34.58%	47.56%
Apr-01	268	835	32.10%	46.68%
May-01	331	1002	33.03%	47.03%
Jun-01	531	1301	40.81%	49.15%
Jul-01	959	1832	52.35%	49.94%
Aug-01	783	1747	44.82%	49.73%
Sep-01	777	1720	45.17%	49.77%
Oct-01	1159	2118	54.72%	49.78%



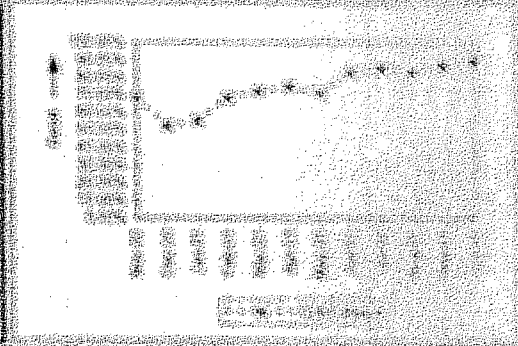
Electronic Flow-through for LSRs Received via EDI Resale Aggregate W/O UNE P POTS (Percent) PO-2-01-[illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00	0	18	0.00%	0.00%
Dec-00	8	323	2.48%	15.54%
Jan-01	0	380	0.00%	0.00%
Feb-01	0	338	0.00%	0.00%
Mar-01	0	537	0.00%	0.00%
Apr-01	0	435	0.00%	0.00%
May-01	0	519	0.00%	0.00%
Jun-01	0	548	0.00%	0.00%
Jul-01	0	540	0.00%	0.00%
Aug-01	0	502	0.00%	0.00%
Sep-01	0	360	0.00%	0.00%
Oct-01	0	28	0.00%	0.00%



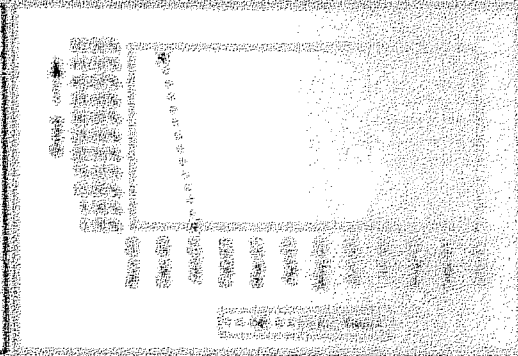
Electronic Flow-through for All Eligible LSRs Received via IMA POTS Resale (Percent) PO-2-01-[illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00	225	328	68.60%	46.41%
Dec-00	251	479	52.40%	49.94%
Jan-01	342	615	55.61%	49.69%
Feb-01	288	420	68.57%	46.42%
Mar-01	304	420	72.38%	44.71%
Apr-01	268	358	74.86%	43.38%
May-01	331	466	71.03%	45.30%
Jun-01	531	639	83.10%	37.49%
Jul-01	959	1125	85.24%	35.47%
Aug-01	783	939	83.39%	37.22%
Sep-01	777	891	87.21%	33.4[illegible]%
Oct-01	1159	1296	89.43%	30.75%



Electronic Flow-through for All Eligible LSRs Received via EDI POTS Resale (Percent) PO-2-01-[illegible]

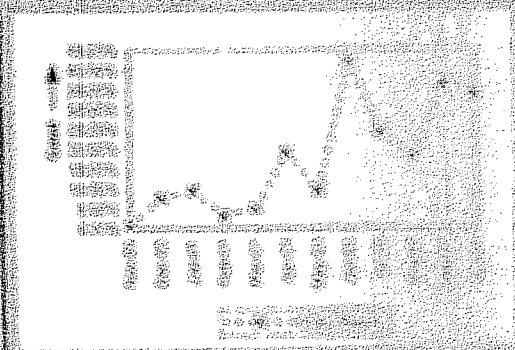
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00				
Dec-00	8	17	47.06%	50.91%
Jan-01	0	4	0.00%	0.00%
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				



Checklist #2 - Electronic Flow-Through

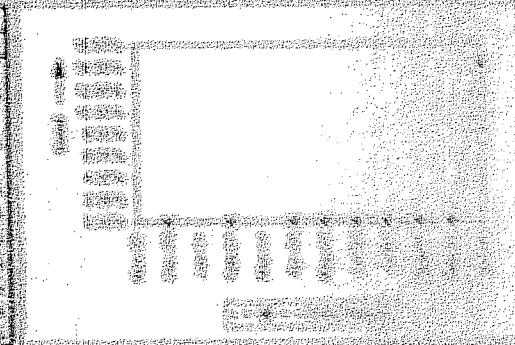
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-4-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Sub Tier
Nov-00	1	95	1.05%	[illegible]
Dec-00	3	38	7.89%	[illegible]
Jan-01	4	41	9.76%	[illegible]
Feb-01	2	59	3.39%	[illegible]
Mar-01	4	77	5.19%	[illegible]
Apr-01	5	26	19.23%	[illegible]
May-01	4	41	9.76%	[illegible]
Jun-01	19	45	42.22%	[illegible]
Jul-01	8	32	25.00%	[illegible]
Aug-01	11	60	18.33%	[illegible]
Sep-01	21	56	37.50%	[illegible]
Oct-01	26	77	33.77%	[illegible]



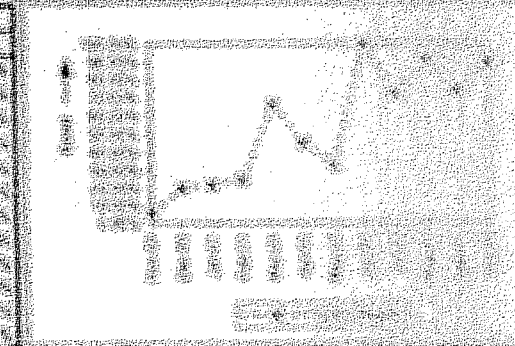
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-4-2)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Sub Tier
Nov-00				
Dec-00	0	1	0.00%	[illegible]
Jan-01				
Feb-01	0	2	0.00%	[illegible]
Mar-01				
Apr-01	0	2	0.00%	[illegible]
May-01	0	1	0.00%	[illegible]
Jun-01	0	1	0.00%	[illegible]
Jul-01	0	8	0.00%	[illegible]
Aug-01	0	8	0.00%	[illegible]
Sep-01	0	6	0.00%	[illegible]
Oct-01	2	14	14.29%	[illegible]



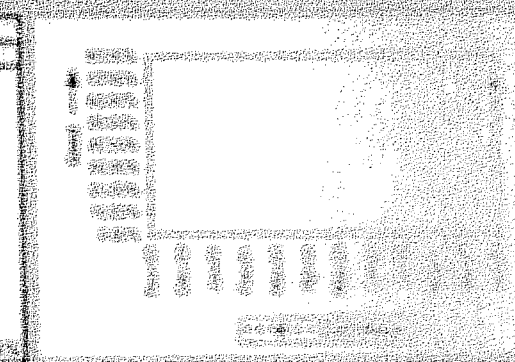
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-4-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Sub Tier
Nov-00	1	17	5.88%	[illegible]
Dec-00	3	15	20.00%	[illegible]
Jan-01	4	18	22.22%	[illegible]
Feb-01	2	5	40.00%	[illegible]
Mar-01	4	6	66.67%	[illegible]
Apr-01	5	11	45.45%	[illegible]
May-01	4	12	33.33%	[illegible]
Jun-01	19	19	100.00%	[illegible]
Jul-01	8	11	72.73%	[illegible]
Aug-01	11	12	91.67%	[illegible]
Sep-01	21	28	75.00%	[illegible]
Oct-01	26	29	89.66%	[illegible]



Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-4-2)

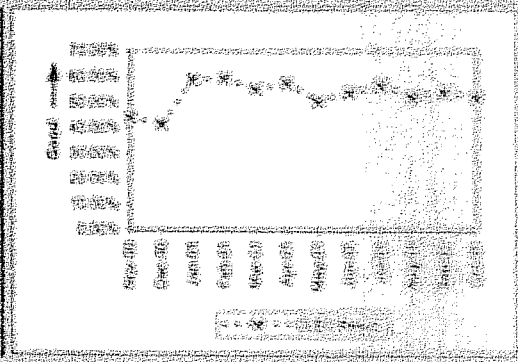
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Sub Tier
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01	2	3	66.67%	[illegible]



Checklist #2 - Electronic Flow-through - LNP

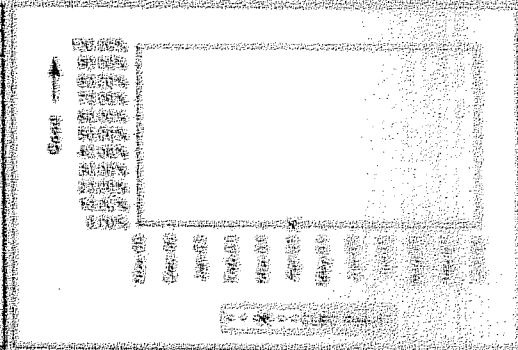
Electronic Flow-through for LSRs Received via IMA LNP (Percent) (PO-2A-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Nov-00	163	369	44.17%	49.66%
Dec-00	132	317	41.64%	49.30%
Jan-01	398	674	59.05%	49.17%
Feb-01	480	805	59.63%	49.06%
Mar-01	622	1118	55.64%	49.68%
Apr-01	481	831	57.88%	49.37%
May-01	517	1022	50.59%	50.00%
Jun-01	505	933	54.13%	49.83%
Jul-01	504	886	56.88%	49.52%
Aug-01	401	763	52.56%	49.93%
Sep-01	394	725	54.34%	49.81%
Oct-01	404	772	52.33%	49.95%



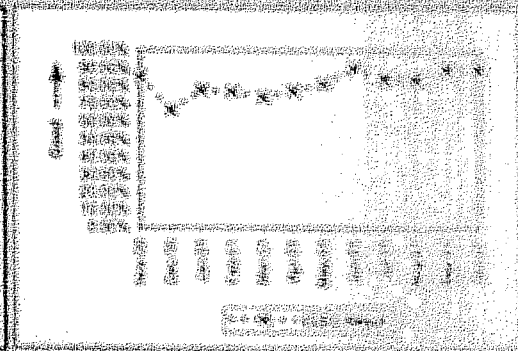
Electronic Flow-through for LSRs Received via EDI LNP (Percent) (PO-2A-2)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01	0	3	0.00%	0.00%
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				



Electronic Flow-through for All Eligible LSRs Received via IMA LNP (Percent) (PO-2B-1)

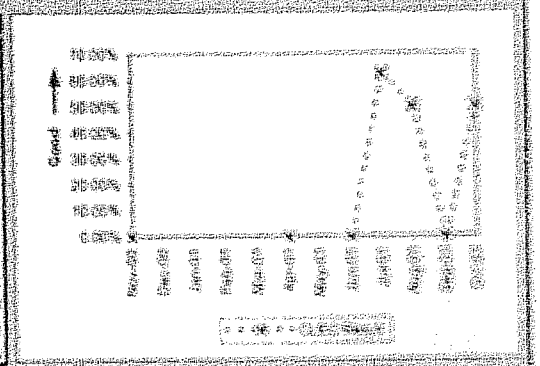
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Nov-00	163	191	85.34%	35.37%
Dec-00	132	197	67.01%	47.02%
Jan-01	398	508	78.35%	41.19%
Feb-01	480	619	77.54%	41.73%
Mar-01	622	834	74.58%	43.54%
Apr-01	481	616	78.08%	41.37%
May-01	517	629	82.19%	38.26%
Jun-01	505	557	90.66%	29.09%
Jul-01	504	593	84.99%	35.72%
Aug-01	401	474	84.60%	36.10%
Sep-01	394	437	90.16%	29.78%
Oct-01	404	447	90.38%	29.49%



Checklist #2 - Electronic Flow-through - UNE-P-POTS

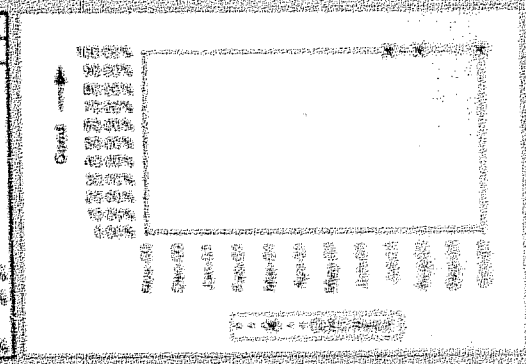
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Nov-00	0	1	0.00%	0.00%
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01	0	1	0.00%	0.00%
May-01				
Jun-01	0	1	0.00%	0.00%
Jul-01	5	8	62.50%	48.41%
Aug-01	4	8	50.00%	50.00%
Sep-01	0	2	0.00%	0.00%
Oct-01	1	2	50.00%	50.00%



Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1)

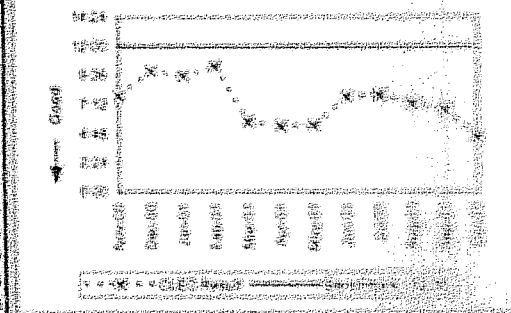
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	5	5	100.00%	0.00%
Aug-01	4	4	100.00%	0.00%
Sep-01				
Oct-01	1	1	100.00%	0.00%



Checklist #2 - LSR Rejections

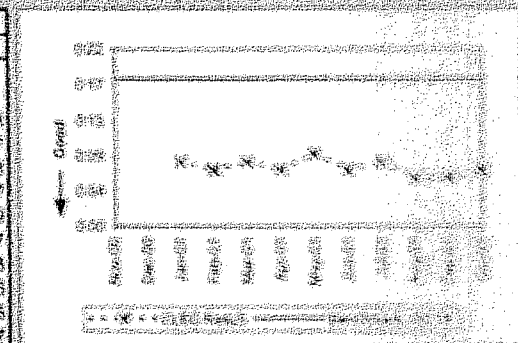
LSR Rejection Notice Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1)

Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00	942:21	118	7:59
Dec-00	977:54	98	9:59
Jan-01	834:14	87	9:35
Feb-01	1211:03	117	10:21
Mar-01	445:03	76	5:51
Apr-01	367:41	67	5:29
May-01	570:53	103	5:33
Jun-01	990:41	126	7:52
Jul-01	983:32	123	8:00
Aug-01	1056:51	144	7:20
Sep-01	830:18	122	6:48
Oct-01	654:34	143	4:35



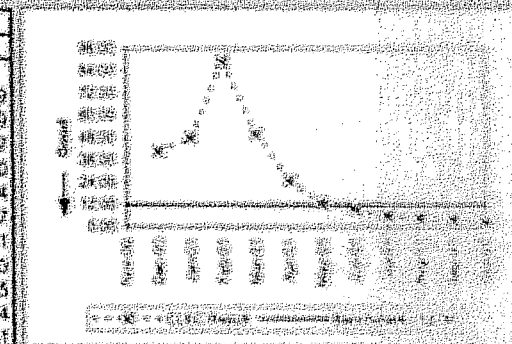
LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2)

Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00			
Dec-00			
Jan-01	2378:48	17747	0:08
Feb-01	2148:13	18155	0:07
Mar-01	2440:50	19022	0:08
Apr-01	2602:06	21013	0:07
May-01	3476:22	24033	0:09
Jun-01	2646:25	22269	0:07
Jul-01	3187:14	25302	0:08
Aug-01	2619:12	24519	0:06
Sep-01	2182:39	20332	0:06
Oct-01	2821:41	25739	0:07



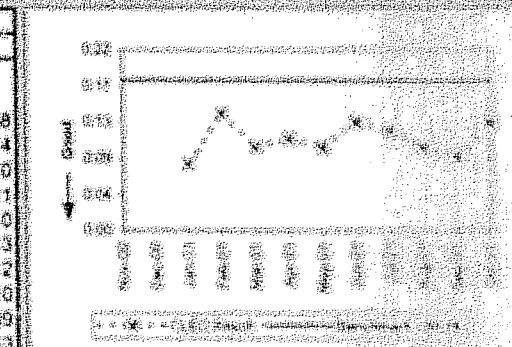
LSR Rejection Notice Interval for EDI - Rejected Manually (Hours:Minutes) (PO-3B-1)

Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00			
Dec-00	1803:16	44	40:59
Jan-01	2084:58	43	48:29
Feb-01	4705:06	53	88:47
Mar-01	4429:37	88	50:20
Apr-01	3431:28	136	25:14
May-01	2058:52	159	12:57
Jun-01	1280:59	130	9:51
Jul-01	1003:05	157	6:23
Aug-01	766:09	156	4:55
Sep-01	593:01	130	4:34
Oct-01	162:25	57	2:51



LSR Rejection Notice Interval for EDI - Auto-Rejected (Minutes:Seconds) (PO-3B-2)

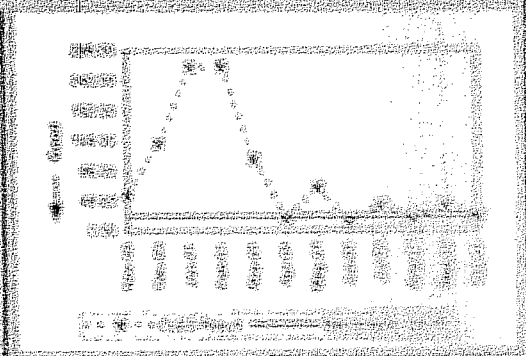
Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00			
Dec-00			
Jan-01	943:21	7432	0:08
Feb-01	1747:16	7520	0:14
Mar-01	1188:33	7327	0:10
Apr-01	1493:35	8414	0:11
May-01	1564:42	9845	0:10
Jun-01	1628:21	7734	0:15
Jul-01	1517:44	7819	0:12
Aug-01	1657:46	10415	0:10
Sep-01	1419:33	9822	0:09
Oct-01	3215:15	14444	0:13



Checklist #2 - LSR Rejections

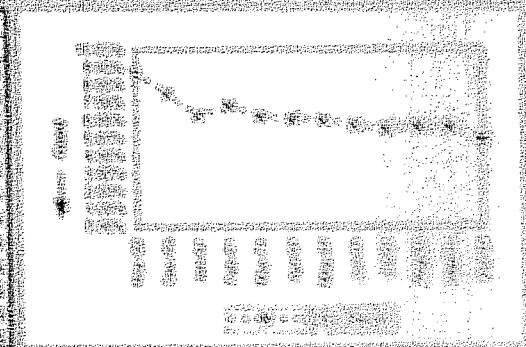
LSR Rejection Notice Interval for Manual and IIS (Hours:Minutes) (PO-10)

Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00	537:38	9	59:44
Dec-00	281:59	2	140:59
Jan-01	1047:24	4	261:51
Feb-01	2634:53	10	263:29
Mar-01	915:49	8	114:29
Apr-01	63:13	3	21:04
May-01	916:19	12	76:29
Jun-01	113:29	8	14:11
Jul-01	321:59	8	40:15
Aug-01	136:41	7	19:31
Sep-01	483:57	12	40:29
Oct-01	252:51	11	22:59



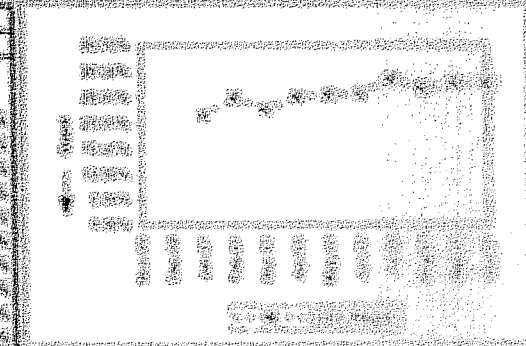
LSRs Rejected for IMA - Rejected Manually (Percent) (PO-11)

Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00	118	1365	8.71%
Dec-00	98	1304	7.52%
Jan-01	5176	82402	6.28%
Feb-01	4942	72394	6.83%
Mar-01	5239	94876	5.52%
Apr-01	5094	83423	6.11%
May-01	5684	94355	6.04%
Jun-01	4947	86493	5.72%
Jul-01	4933	89455	5.51%
Aug-01	5159	91536	5.64%
Sep-01	4114	73466	5.60%
Oct-01	4579	91377	5.01%



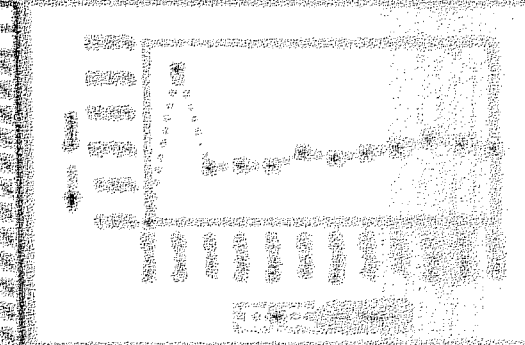
LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-11.01)

Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00			
Dec-00			
Jan-01	17747	82402	21.51%
Feb-01	18155	72394	25.08%
Mar-01	19022	94876	20.05%
Apr-01	21013	83423	25.19%
May-01	24033	94355	25.47%
Jun-01	22269	86493	25.74%
Jul-01	25302	89455	28.28%
Aug-01	24519	91536	26.78%
Sep-01	20332	73466	27.68%
Oct-01	25739	91377	28.17%



LSRs Rejected for EDI - Rejected Manually (Percent) (PO-11.02)

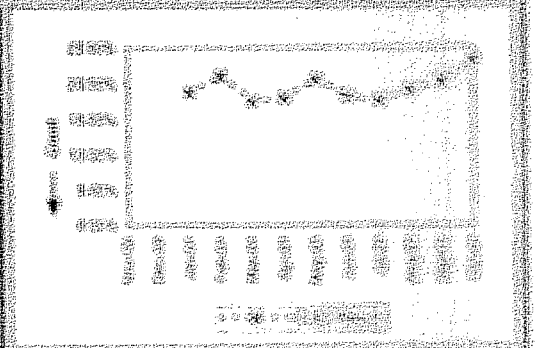
Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00	0	5	0.00%
Dec-00	44	278	15.83%
Jan-01	2985	39376	7.58%
Feb-01	2779	35486	7.83%
Mar-01	3243	41099	7.89%
Apr-01	4462	46544	9.59%
May-01	4212	47977	8.78%
Jun-01	4046	42364	9.55%
Jul-01	4528	44211	10.24%
Aug-01	6185	54234	11.40%
Sep-01	5138	47976	10.71%
Oct-01	6241	47350	13.18%



Checklist #2 - LSR Rejections

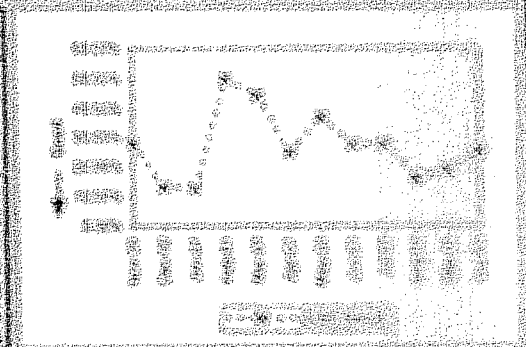
LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2)

Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00			
Dec-00			
Jan-01	7432	39335	18.89%
Feb-01	7520	35580	21.14%
Mar-01	7327	41596	17.61%
Apr-01	8414	46545	18.08%
May-01	9845	47533	20.71%
Jun-01	7734	42364	18.26%
Jul-01	7819	44111	17.73%
Aug-01	10415	54234	19.20%
Sep-01	9822	47976	20.47%
Oct-01	14444	61533	23.47%



LSRs Received via Facsimile (Percent) (PO-4C-1)

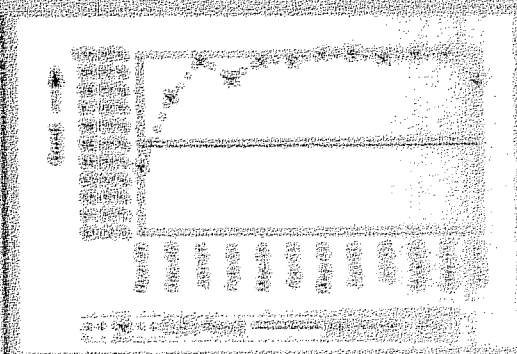
Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00	9	32	28.13%
Dec-00	2	15	13.33%
Jan-01	4	34	11.76%
Feb-01	10	20	50.00%
Mar-01	8	18	44.44%
Apr-01	3	12	25.00%
May-01	13	35	37.14%
Jun-01	8	20	37.50%
Jul-01	8	29	27.59%
Aug-01	7	40	17.50%
Sep-01	12	63	19.05%
Oct-01	11	40	27.50%



Checklist #2 - Firm Order Confirmations - Resale

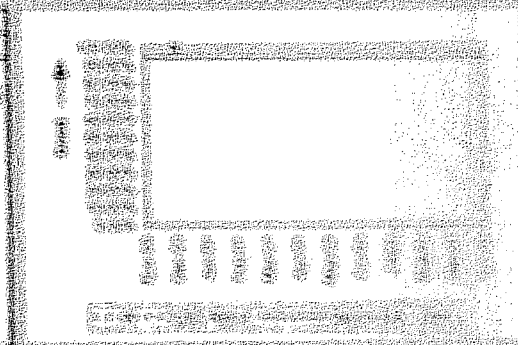
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PID Sect 2.2)

Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00	211	215	98.10%
Dec-00	245	251	97.61%
Jan-01	341	342	99.71%
Feb-01	284	286	99.30%
Mar-01	303	304	99.67%
Apr-01	267	268	99.63%
May-01	331	331	100.00%
Jun-01	531	531	100.00%
Jul-01	582	584	99.66%
Aug-01	787	787	100.00%
Sep-01	784	784	100.00%
Oct-01	1137	1138	99.91%



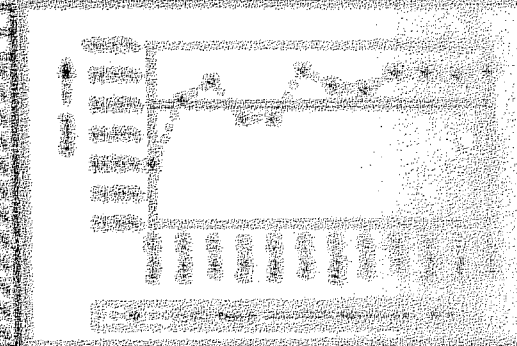
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PID Sect 2.2)

Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00			
Dec-00	6	6	100.00%
Jan-01			
Feb-01			
Mar-01			
Apr-01			
May-01			
Jun-01			
Jul-01			
Aug-01			
Sep-01			
Oct-01			



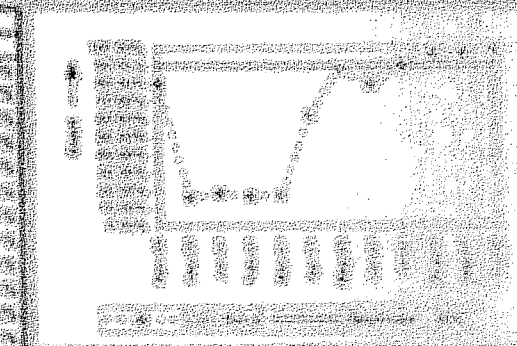
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PID Sect 2.2)

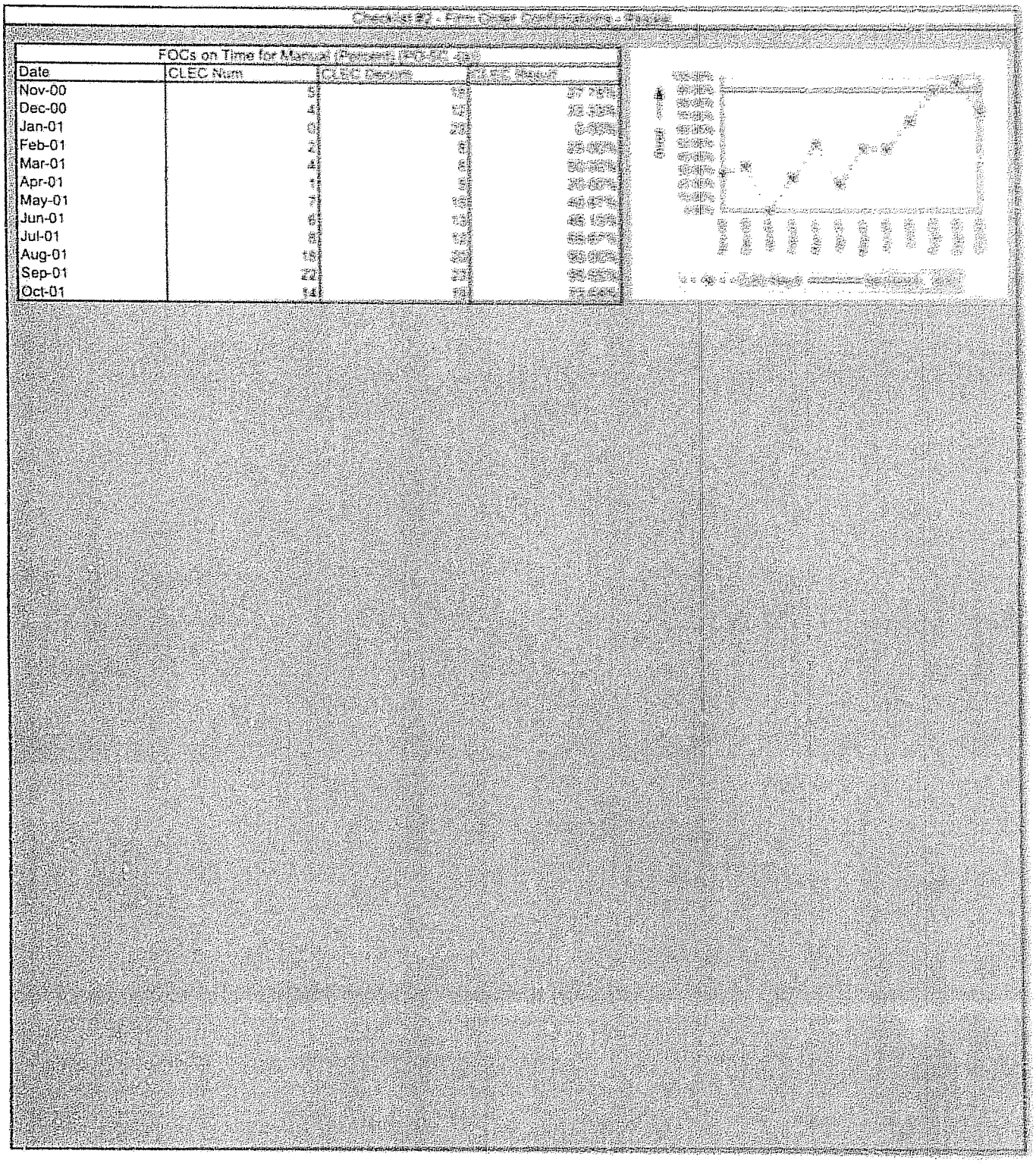
Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00	451	503	89.70%
Dec-00	543	594	91.41%
Jan-01	675	713	94.67%
Feb-01	472	508	92.91%
Mar-01	468	514	91.06%
Apr-01	530	555	95.50%
May-01	565	593	95.28%
Jun-01	667	703	94.88%
Jul-01	601	644	93.32%
Aug-01	585	625	93.60%
Sep-01	631	677	93.21%
Oct-01	635	679	93.52%



FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PID Sect 2.2)

Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00	4	3	133.33%
Dec-00	24	25	96.00%
Jan-01	70	80	87.50%
Feb-01	64	70	91.43%
Mar-01	92	94	97.87%
Apr-01	353	420	84.05%
May-01	455	510	89.22%
Jun-01	414	459	90.20%
Jul-01	440	491	89.61%
Aug-01	478	499	95.79%
Sep-01	340	363	93.67%
Oct-01	394	399	98.75%

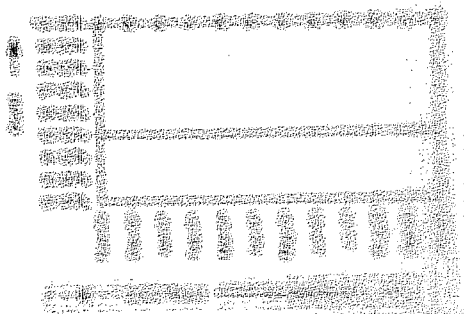




FOCs on Time for Manual (Percent) (PO-5C-4)			
Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00	[illegible]	[illegible]	[illegible]
Dec-00	[illegible]	[illegible]	[illegible]
Jan-01	[illegible]	[illegible]	[illegible]
Feb-01	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]

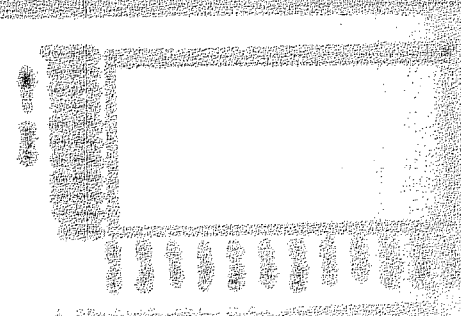
FOCs On Time for Key Customers

Date	[illegible]
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	



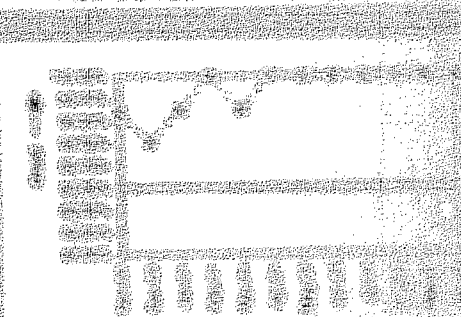
FOCs On Time for Key Customers

Date	[illegible]
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	



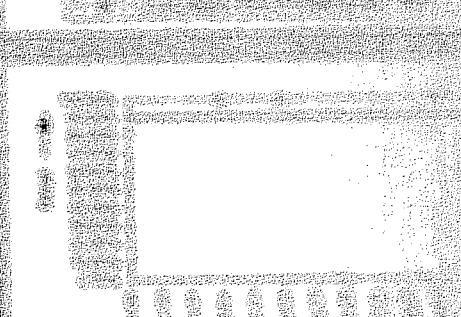
FOCs On Time for Key Customers

Date	[illegible]
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	



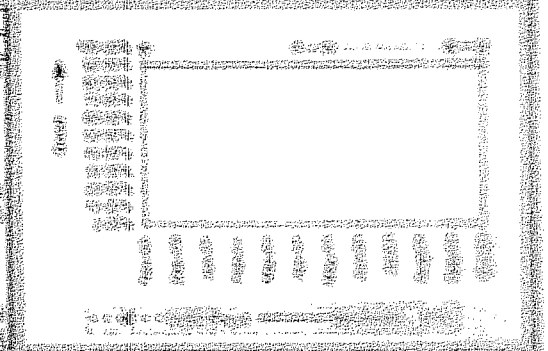
FOCs On Time for Key Customers

Date	[illegible]
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	



FOCs on Time for Manual (Percent) (POS X, 5%)

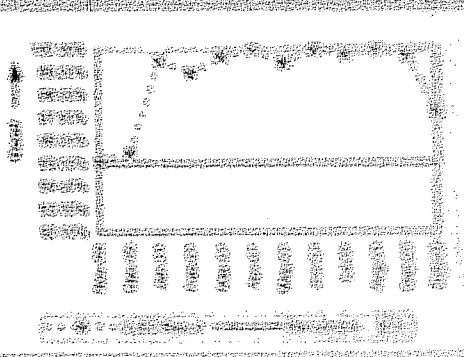
Date	CLEC Num	[illegible]	[illegible]
Nov-00	[illegible]	[illegible]	[illegible]
Dec-00			
Jan-01			
Feb-01			
Mar-01			
Apr-01	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]
Jun-01			
Jul-01			
Aug-01			
Sep-01	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]



Checklist #2 - Firm Order Confirmations - UNE

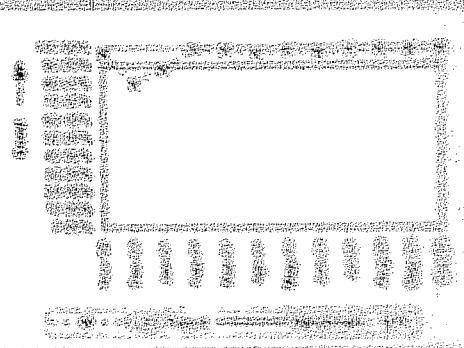
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5a-1 (a))

Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00	155	163	95.09%
Dec-00	126	132	95.45%
Jan-01	395	398	99.25%
Feb-01	475	480	98.96%
Mar-01	620	624	99.36%
Apr-01	481	481	100.00%
May-01	514	517	99.42%
Jun-01	505	505	100.00%
Jul-01	503	504	99.80%
Aug-01	401	401	100.00%
Sep-01	392	393	99.75%
Oct-01	393	404	97.28%



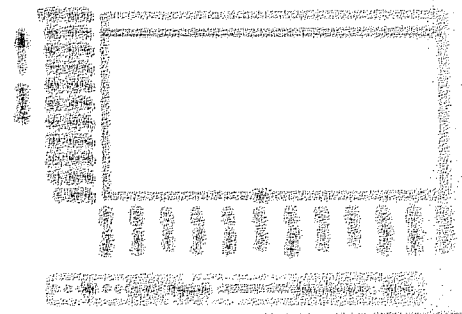
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5a-1 (b))

Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00	160	165	97.00%
Dec-00	149	156	95.51%
Jan-01	215	223	96.41%
Feb-01	266	268	99.25%
Mar-01	440	445	98.88%
Apr-01	324	333	97.30%
May-01	484	485	99.79%
Jun-01	407	416	97.84%
Jul-01	367	375	99.19%
Aug-01	340	341	99.71%
Sep-01	264	266	99.25%
Oct-01	328	335	97.91%



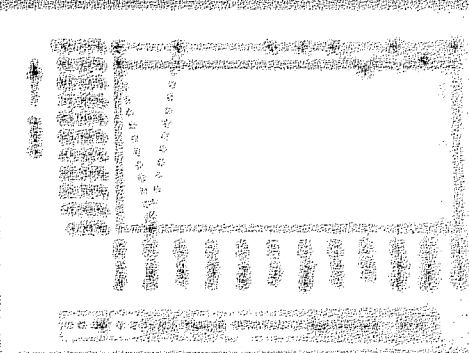
FOCs On Time For Electronic/Manual LSRs Received Via Fax (Percent) (PO-5a-1 (c))

Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00			
Dec-00			
Jan-01			
Feb-01			
Mar-01			
Apr-01	0	1	0.00%
May-01			
Jun-01			
Jul-01			
Aug-01			
Sep-01			
Oct-01			



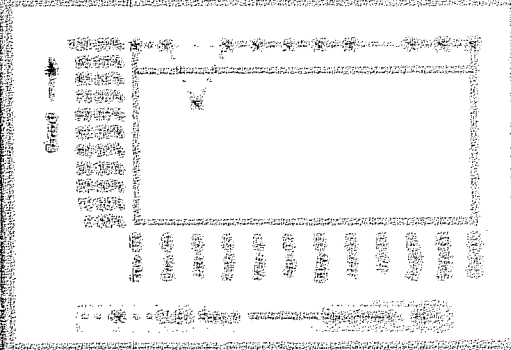
FOCs on Time for Manual (Percent) (PO-5a-1 (d))

Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00	3	3	100.00%
Dec-00	0	0	0.00%
Jan-01	3	3	100.00%
Feb-01			
Mar-01			
Apr-01	2	2	100.00%
May-01	6	6	100.00%
Jun-01	8	8	100.00%
Jul-01	7	8	87.50%
Aug-01	18	18	100.00%
Sep-01	13	14	92.86%
Oct-01	6	6	100.00%



Checklist #2 - Firm Order Confirmations - UNE

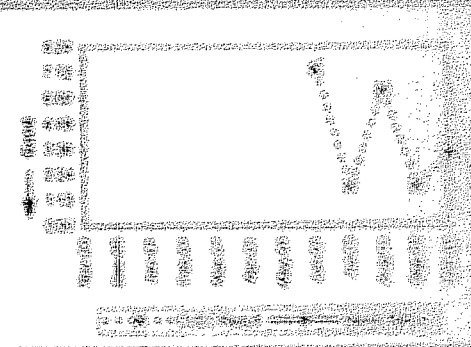
Firm Order Confirmations (FOCs) On Time (Percent) (PO-5 D)			
Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00	2	2	100.00%
Dec-00	2	2	100.00%
Jan-01	2	3	66.67%
Feb-01	1	1	100.00%
Mar-01	4	4	100.00%
Apr-01	5	5	100.00%
May-01	1	1	100.00%
Jun-01	2	2	100.00%
Jul-01			
Aug-01	3	3	100.00%
Sep-01	1	1	100.00%
Oct-01	1	1	100.00%



Checklist #2 - Competitive Notifications

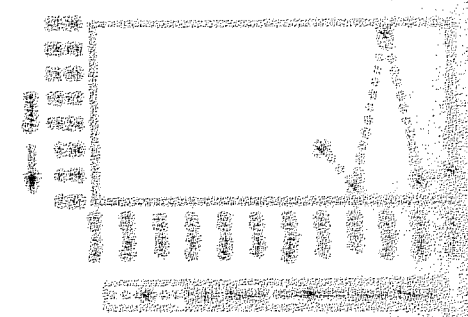
Work Completion Notification Timeliness (Hours Minutes) (CLEC)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std	Qwest Num	Qwest Den	Qwest Res	Qwest Std	Parity Sta
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01	11471:26	1560	7:21	24:00					
Jul-01	3693:18	2025	1:49	5:00					
Aug-01	13826:36	2188	6:19	24:00					
Sep-01	4027:42	2189	1:50	7:00					
Oct-01	8482:26	2504	3:23	22:19					



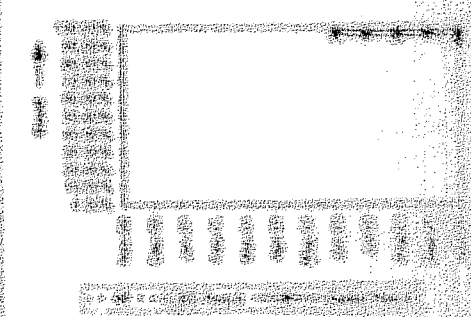
Work Completion Notification Timeliness (Hours Minutes) (RETAIL)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std	Qwest Num	Qwest Den	Qwest Res	Qwest Std	Parity Sta
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01	3542:19	366	9:41	38:28					
Jul-01	1121:30	404	2:47	4:59					
Aug-01	16072:30	508	31:38	155:49					
Sep-01	1357:50	364	3:44	30:28					
Oct-01	341:43	60	5:42	16:52					



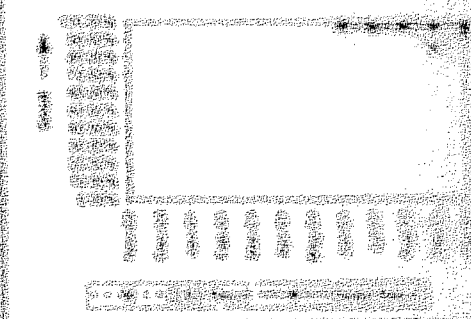
Billing Completion Notification Timeliness (Percent) (CLEC)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std	Qwest Num	Qwest Den	Qwest Res	Qwest Std	Parity Sta
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01	1202	1251	96.08%	19.40%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	1266	1305	97.08%	15.85%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	1644	1722	95.47%	20.80%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	1575	1615	97.52%	15.54%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	1629	1767	92.19%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Billing Completion Notification Timeliness (Percent) (RETAIL)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std	Qwest Num	Qwest Den	Qwest Res	Qwest Std	Parity Sta
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01	593	608	97.53%	15.01%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	528	540	97.78%	14.74%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	521	530	98.30%	12.92%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	374	439	85.19%	35.52%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	43	45	93.48%	31.69%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



CONTINUATION

[2]

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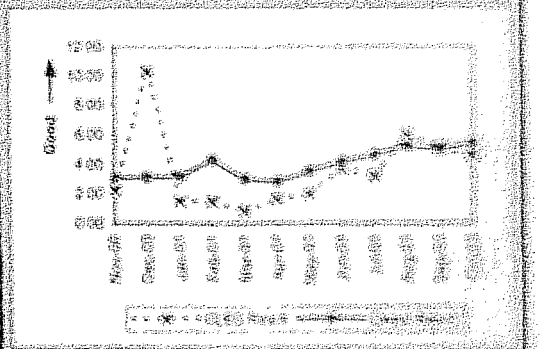
Checklist #2 - Jeopardy Notifications - Non-Designed Services

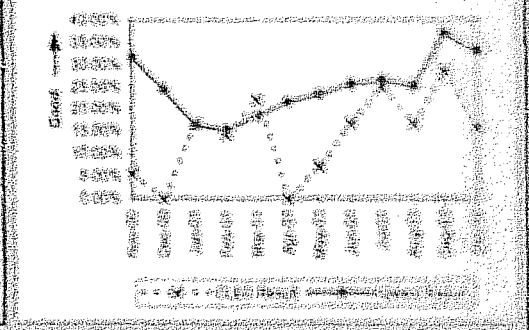
Jeopardy Notice Interval (Average Days) (PO-8 A)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	18	8	2.25	2.76	345	113	3.05	0.46	-0.71
Dec-00	31	3	10.33	17.90	207	66	3.14	-0.25	-2.31
Jan-01	3	2	1.50	2.12	140	44	3.18	0.64	-0.65
Feb-01	6	4	1.50	1.29	135	31	4.29	0.93	-0.43
Mar-01	5	6	0.83	0.98	149	50	2.98	1.17	-0.29
Apr-01	10	6	1.67	2.07	234	82	2.85	0.97	-0.41
May-01	22	11	2.00	2.32	372	106	3.51	0.96	-0.42
Jun-01	15	4	3.75	3.10	526	126	4.17	-0.29	-1.16
Jul-01	13	4	3.25	2.75	634	137	4.63	0.39	-0.77
Aug-01	42	7	6.00	3.32	918	135	6.22	-0.33	-1.0
Sep-01	102	20	5.10	3.04	896	138	6.64	-0.04	-1.63
Oct-01	60	13	4.62	4.03	939	174	5.40	[illegible]	-0.88



Timely Jeopardy Notices (Percent) (PO-9 A)

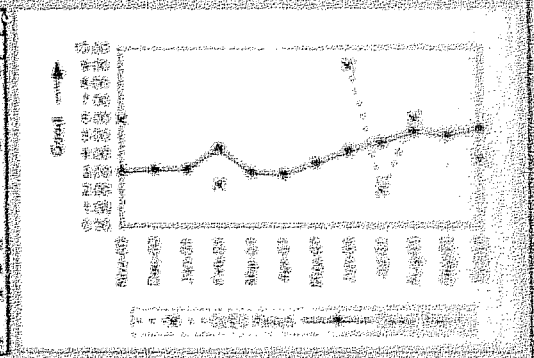
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	1	18	5.56%	22.91%	43	136	31.62%	2.19	0.33
Dec-00	0	14	0.00%	0.00%	25	102	24.51%	1.98	0.0
Jan-01	1	6	16.67%	37.27%	18	110	16.36%	-0.02	-1.03
Feb-01	2	14	14.29%	34.99%	8	52	15.38%	-0.04	-1.05
Mar-01	2	9	22.22%	41.57%	13	71	18.31%	-0.29	-1.15
Apr-01	0	5	0.00%	0.00%	22	102	21.57%	1.09	-0.38
May-01	1	14	7.14%	25.75%	31	135	23.01%	1.42	-0.14
Jun-01	1	6	16.67%	37.27%	32	125	25.60%	0.39	-0.77
Jul-01	1	4	25.00%	43.30%	31	117	26.50%	-0.04	-1.02
Aug-01	1	6	16.67%	37.27%	25	99	25.25%	0.36	-0.78
Sep-01	2	7	28.57%	45.18%	33	89	37.08%	0.38	-0.19
Oct-01	3	19	15.79%	36.46%	32	97	32.99%	[illegible]	-0.26



Checklist #2 - Jeopardy Notifications - Unbundled Loops

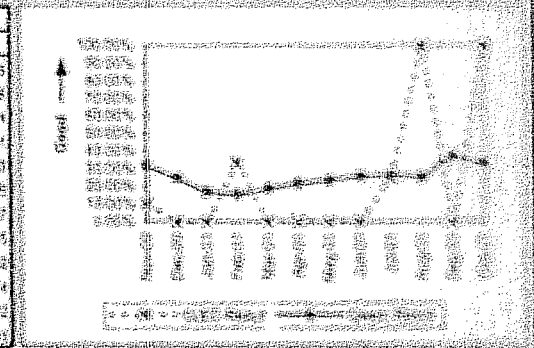
Jeopardy Notice Interval (Average Days) (PO-8 B)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Sta
Nov-00	6	1	6.00		345	113	3.05	-0.64	-4.39
Dec-00					207	66	3.14		
Jan-01					140	44	3.18		
Feb-01	7	3	2.33	2.52	133	31	4.29	0.44	0.93
Mar-01					149	50	2.98		
Apr-01					234	82	2.85		
May-01					372	106	3.51		
Jun-01	36	4	9.00	0.00	526	126	4.17	-1.19	-1.72
Jul-01	2	1	2.00		634	137	4.63	0.1	0.91
Aug-01	6	1	6.00		918	176	5.22	-0.13	-1.08
Sep-01					896	158	5.04		
Oct-01	15	4	3.75	1.26	939	174	5.40	0.21	-0.67



Timely Jeopardy Notices (Percent) (PO-9 B)

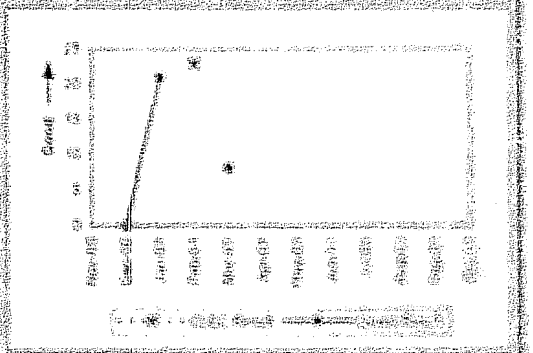
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Sta
Nov-00	1	10	10.00%	30.00%	43	136	31.62%	1.39	-0.15
Dec-00	0	1	0.00%	0.00%	25	102	24.51%	0.7	-0.55
Jan-01	0	6	0.00%	0.00%	18	110	16.36%	0.99	-0.4
Feb-01	1	3	33.33%	47.14%	8	52	15.38%	0.84	-1.51
Mar-01	0	5	0.00%	0.00%	13	71	18.31%	0.94	-0.41
Apr-01	0	1	0.00%	0.00%	22	102	21.57%	0.83	-0.66
May-01	0	2	0.00%	0.00%	31	133	23.31%	0.56	-0.67
Jun-01	0	6	0.00%	0.00%	32	125	25.60%	1.13	0.05
Jul-01	1	4	25.00%	43.30%	31	117	26.50%	-0.06	-1.02
Aug-01	1	1	100.00%	0.00%	25	99	25.25%	-1.75	-4.84
Sep-01	0	1	0.00%	0.00%	33	89	37.08%	0.46	-0.72
Oct-01	2	2	100.00%	0.00%	32	97	32.99%	0	-5.81



Checklist #2 - Jeopardy Notifications - US

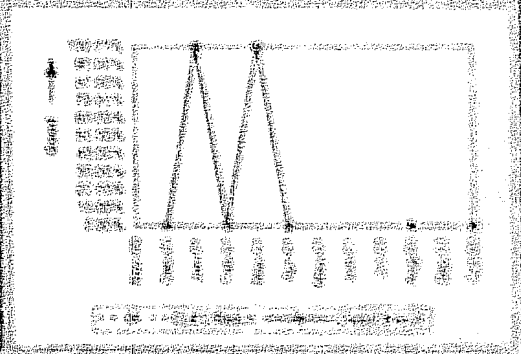
Jeopardy Notice Interval (Average Days) (PO-8 C)

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sta	Parity Sta
Nov-00									
Dec-00					0	1	0.00		
Jan-01					42	2	21.00		
Feb-01	23	1	23.00						
Mar-01					8	1	8.00		
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									



Timely Jeopardy Notices (Percent) (PO-9 C)

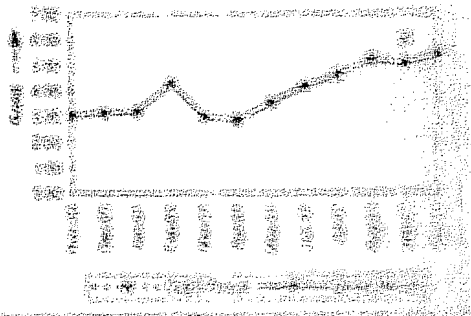
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sta	Parity Sta
Nov-00									
Dec-00					0	1	0.00%		
Jan-01					2	2	100.00%		
Feb-01					0	1	0.00%		
Mar-01					1	1	100.00%		
Apr-01					0	1	0.00%		
May-01									
Jun-01									
Jul-01									
Aug-01					0	1	0.00%		
Sep-01									
Oct-01					0	1	0.00%		



Checklist #2 - Jeopardy Notifications - UNE P [illegible]

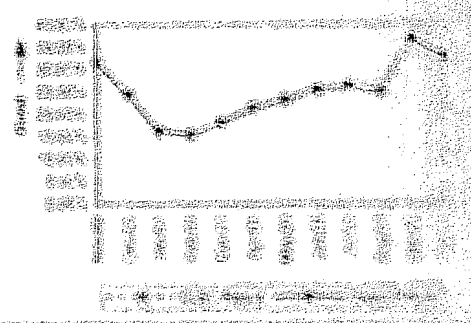
Jeopardy Notice Interval Average Hours [illegible]

Date	CLEC Num	CLEC Dend	CLEC Resc	CLEC Std D	Qwest Num	Qwest Den	Qwest Res	Std Dev	Std Dev
Nov-00					[illegible]	[illegible]	[illegible]		
Dec-00					[illegible]	[illegible]	[illegible]		
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01	6	1	6.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01					[illegible]	[illegible]	[illegible]		



Timely Jeopardy Notices [illegible]

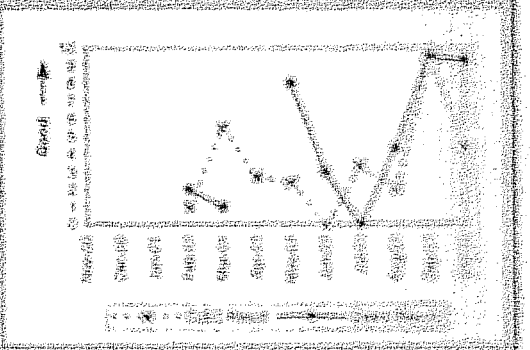
Date	CLEC Num	CLEC Dend	CLEC Resc	CLEC Std D	Qwest Num	Qwest Den	Qwest Res	Std Dev	Std Dev
Nov-00					[illegible]	[illegible]	[illegible]		
Dec-00					[illegible]	[illegible]	[illegible]		
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		



Checklist #2 - Jeopardy Notifications - UNE-P Centrex

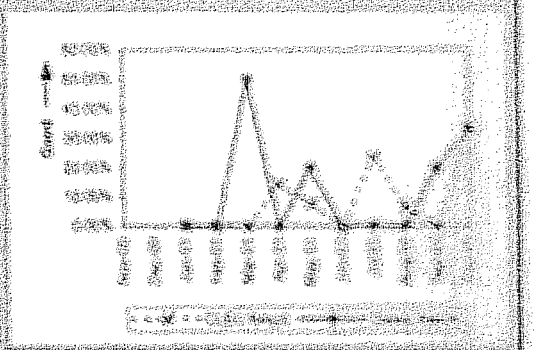
Jeopardy Notice Interval (Average Days) (PO-8 E)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Res	Mod Z Sc	Parity Sc
Nov-00									
Dec-00									
Jan-01									
Feb-01	1	1	1.00		2	1	2.00		
Mar-01	11	2	5.50	7.78	3	3	1.00	4.93	[illegible]
Apr-01	11	4	2.75	2.22					
May-01	12	5	2.40	2.88	16	2	8.00	0.51	4.69
Jun-01	0	1	0.00		3	1	3.00		
Jul-01	30	9	3.33	1.73	0	1	0.00		
Aug-01	10	5	2.00	1.87	13	3	4.33	0.93	0.43
Sep-01	47	5	9.40	9.96	57	6	9.50	0.11	0.93
Oct-01	31	7	4.43	2.30	65	7	9.29	2.45	0.52



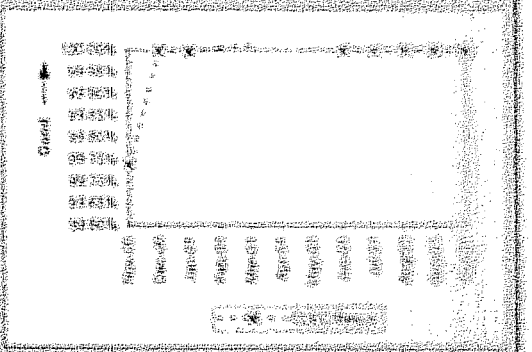
Timely Jeopardy Notices (Percent) (PO-9 E)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Res	Mod Z Sc	Parity Sc
Nov-00									
Dec-00									
Jan-01	0	10	0.00%	0.00%	0	1	0.00%	N/A	N/A
Feb-01	0	10	0.00%	0.00%	0	3	0.00%	N/A	N/A
Mar-01	0	4	0.00%	0.00%	2	4	50.00%	1.15	-1.03
Apr-01	1	7	14.29%	34.99%	0	1	0.00%	N/A	
May-01	1	13	7.69%	26.65%	1	5	20.00%	0.65	-0.49
Jun-01	0	12	0.00%	0.00%	0	1	0.00%	N/A	N/A
Jul-01	4	17	23.53%	42.42%	0	6	0.00%	N/A	
Aug-01	1	15	6.67%	24.94%	0	2	0.00%	N/A	
Sep-01	0	10	0.00%	0.00%	1	5	20.00%	0.97	-0.43
Oct-01	1	3	33.33%	47.14%	2	6	33.33%	0	0



Checklist #2 - LSR Accountability

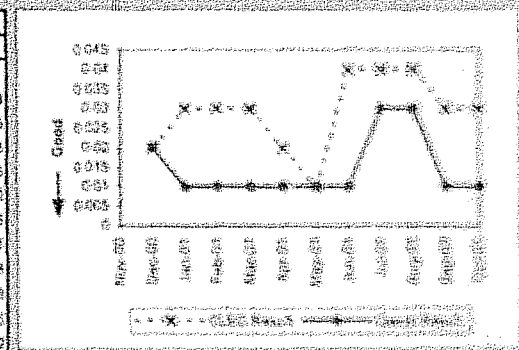
LSR Accountability (Percent) (PO-10)			
Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00	67495	67672	99.74%
Dec-00	66217	66218	100.00%
Jan-01	71131	71133	100.00%
Feb-01	59506	59503	100.01%
Mar-01	69728	69720	100.01%
Apr-01	61799	61773	100.04%
May-01	76780	76408	100.49%
Jun-01	78870	78870	100.00%
Jul-01	73119	73119	100.00%
Aug-01	84030	84030	100.00%
Sep-01	65983	65983	100.00%
Oct-01	85412	85412	100.00%



Checklist #2 - Due Date Changes - Resale

Number of Due Date Changes per Order (Average Days) (PO-15)

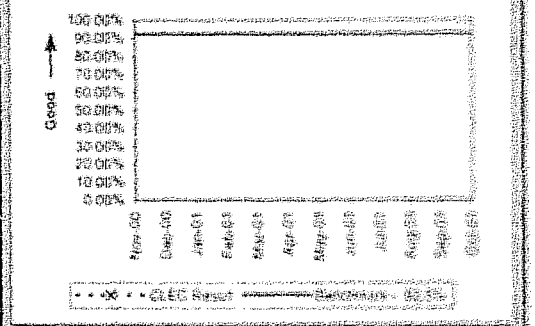
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00	21	960	0.02	0.18	263	13976	0.02	0.28	-0.83
Jan-01	29	1098	0.03	0.18	180	15632	0.01	3.7	1.25
Feb-01	30	948	0.03	0.20	175	15495	0.01	4.6	1.8
Mar-01	31	1112	0.03	0.19	185	18203	0.01	4.37	1.66
Apr-01	15	864	0.02	0.14	181	15930	0.01	1.28	-0.22
May-01	14	960	0.01	0.14	143	15622	0.01	1.54	-0.06
Jun-01	59	1391	0.04	0.28	218	16889	0.01	7.74	3.71
Jul-01	86	1919	0.04	0.25	526	16024	0.03	2.27	0.38
Aug-01	68	1561	0.04	0.23	453	16525	0.03	2.64	0.73
Sep-01	41	1604	0.03	0.17	183	15285	0.01	3.88	1.36
Oct-01	47	1798	0.03	0.17	204	15195	0.01	3.66	1.22



Checklist #2 - Timely Release Notifications

(PO-16) Timely Release Notifications (Percent) Default

Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00			
Dec-00			
Jan-01			
Feb-01			
Mar-01			
Apr-01			
May-01			
Jun-01			
Jul-01			
Aug-01			
Sep-01			
Oct-01	0	0	

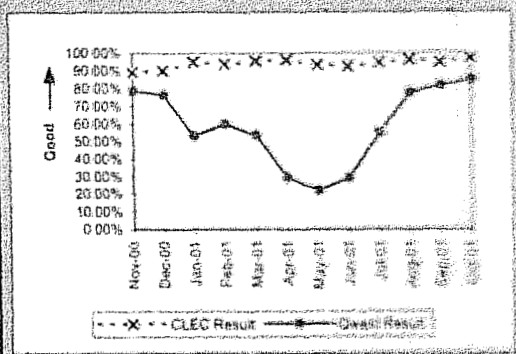


If the release notifications are less than 10 in the reporting month, the standard is 1 miss

Checklist #2 - Access To Centers

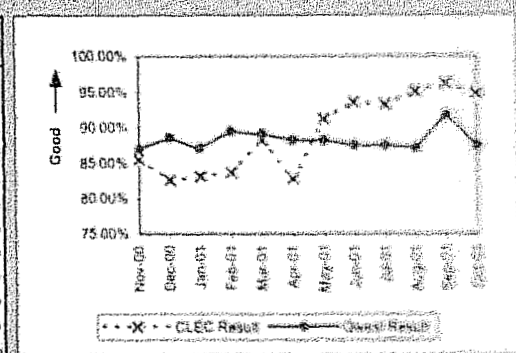
Calls Answered within Twenty Seconds - Interconnect Provisioning Center (Percent) (OP-2)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Nov-00	36956	41366	89.34%	511808	649539	78.80%
Dec-00	40597	45116	89.98%	470711	614262	76.63%
Jan-01	39890	41921	95.16%	2006486	3773669	53.17%
Feb-01	31767	33822	93.92%	1855201	3088364	60.07%
Mar-01	34908	36514	95.60%	1831158	3429437	53.40%
Apr-01	32572	33858	96.20%	1099092	3732735	29.44%
May-01	34650	37124	93.34%	905550	4171326	21.71%
Jun-01	33539	36214	92.61%	1213127	4112797	29.50%
Jul-01	30685	32351	94.85%	2197349	3992969	55.03%
Aug-01	33965	35271	96.30%	3292289	4238018	77.68%
Sep-01	26327	27728	94.95%	2723316	3332102	81.73%
Oct-01	29974	30839	97.20%	3407926	4011312	84.96%



Calls Answered within 20 seconds - Interconnect Repair Center (Percent) (MR-2)

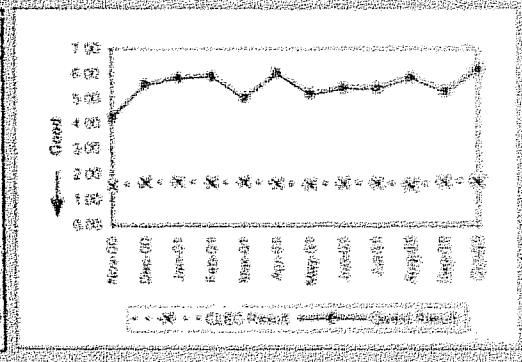
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Nov-00	18667	21817	85.56%	155539	178728	87.03%
Dec-00	16559	20047	82.60%	131689	148910	88.57%
Jan-01	19111	22979	83.17%	754367	866186	87.09%
Feb-01	18378	21962	83.68%	644068	719729	89.49%
Mar-01	21997	24934	88.22%	718741	806886	89.08%
Apr-01	18724	22611	82.81%	724314	820411	88.29%
May-01	22991	25211	91.19%	747817	848094	88.18%
Jun-01	25944	27731	93.56%	775975	886147	87.57%
Jul-01	29571	31724	93.21%	700466	800726	87.48%
Aug-01	28285	29740	95.11%	642249	736282	87.23%
Sep-01	23392	24306	96.24%	514443	560881	91.72%
Oct-01	22612	23837	94.86%	526715	601751	87.53%



Checklist #2 - Billing

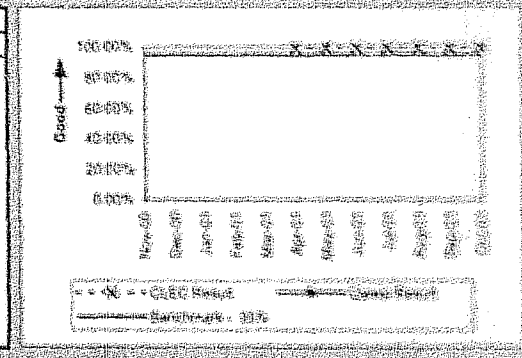
Time to Provide Usage Records (Average Days) UNEs and Resale Aggregate (BI-1A)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Nov-00	506626.85	325741	1.56	7551876.66	1772741	4.26
Dec-00	474397	279411	1.70	9730252	1740663	5.59
Jan-01	481820	281966	1.71	10950422	1878409	5.83
Feb-01	417959	248196	1.68	9470296	1603443	5.91
Mar-01	419847	248713	1.69	7721272	1531815	5.04
Apr-01	431797	262711	1.64	9901426	1642211	6.03
May-01	429530	267329	1.61	8671092	1668772	5.20
Jun-01	456053	276603	1.65	8340453	1537205	5.43
Jul-01	456053	276603	1.65	8340453	1537205	5.43
Aug-01	483860	310675	1.56	9688863	1661087	5.83
Sep-01	393876	230394	1.71	6250356	1180749	5.29
Oct-01	372522	218815	1.70	8383175	1365448	6.14



Time to Provide Usage Records (Percent) Jointly-provided Switched Access (BI-1B)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Nov-00						
Dec-00						
Jan-01						
Feb-01						
Mar-01						
Apr-01	575	575	100.00%			
May-01	2280	2280	100.00%			
Jun-01	1229271	1229271	100.00%			
Jul-01	1319044	1319135	99.99%			
Aug-01	1485871	1486019	99.99%			
Sep-01	1116815	1116815	100.00%			
Oct-01	1370468	1370469	100.00%			



Checklist #2 - Billing

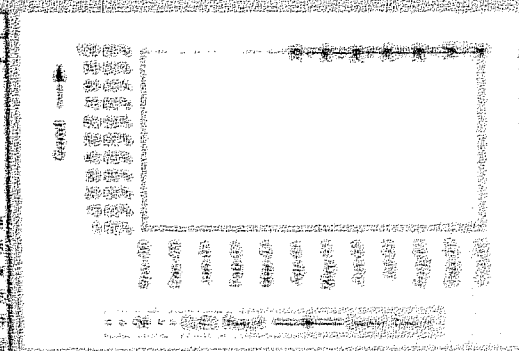
Invoices Delivered within 10 Days (Percent) All (BI-2)

Date	Qwest/CLEC Aggregat	Qwest/CLEC Aggregat	Qwest/CLEC Aggregate
Nov-00	20318	20318	100.00%
Dec-00	49919	49919	100.00%
Jan-01	1331	1333	99.85%
Feb-01	1340	1340	100.00%
Mar-01	1359	1359	100.00%
Apr-01	1335	1335	100.00%
May-01	1349	1349	100.00%
Jun-01	1314	1314	100.00%
Jul-01	1365	1365	100.00%
Aug-01	1505	1505	100.00%
Sep-01	1778	1778	100.00%
Oct-01	1785	1785	100.00%

Checklist #2 - Billing

Billing Accuracy - Adjustments for Errors (Percent) UNEs and Resale Aggregate (Sub 1)

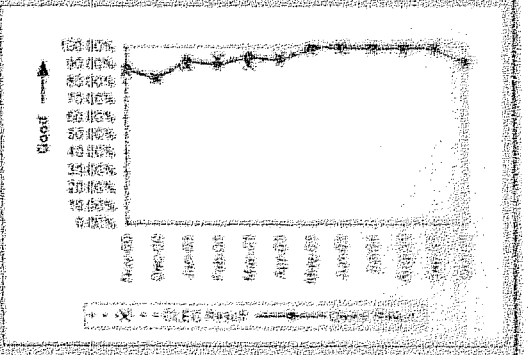
Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mean Std	Parity Std
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01	9.862E+09	1.002E+10	98.44%		10595043	10626857	99.70%		
May-01	1147388.6	1184871.5	96.84%	17.50%	10562601	10639928	99.27%	295.27	119.28
Jun-01	1140805.7	1174187.1	97.16%	16.62%	10422351	10496934	99.29%	293.87	119.4
Jul-01	1182348.5	1207524.6	97.92%	14.29%	10360450	10428565	99.34%	293.40	120.04
Aug-01	1210708.7	1237343.5	97.85%	14.51%	10554947	10596793	99.61%	295	119.05
Sep-01	1226554.9	1230174.7	99.71%	5.42%	10335628	10410135	99.28%	[illegible]	[illegible]
Oct-01	3149899.3	3150693.4	99.97%	1.59%	10078501	10128997	99.50%	[illegible]	[illegible]



Checklist #2 - Billing

Billing Completeness (Percent) UNEs and Resale Aggregate (BI-4A.)

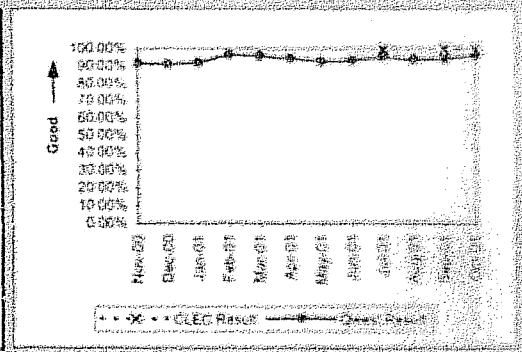
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	1463.12	1696.12	86.16%		27993.01	31803.01	88.02%		
Dec-00	1157	1400	82.64%		25505.61	31100.61	82.01%		
Jan-01	1456.04	1624.04	89.66%		26753.28	29010.28	92.22%		
Feb-01	1497	1603	93.39%	24.85%	26573	29490	90.11%	-4.28	-3.6
Mar-01	1451	1613	89.96%	30.06%	28396	30099	94.34%	7.43	3.52
Apr-01	1734	1834	94.55%	22.71%	30582	33032	92.58%	-3.12	-2.9
May-01	1463	1486	98.45%	12.34%	30295	30566	99.11%	2.65	0.31
Jun-01	1880	1894	99.26%	8.57%	31288	31603	99.00%	-1.1	-1.67
Jul-01	2085	2107	98.96%	10.16%	30257	30511	99.17%	1.03	-0.37
Aug-01	2231	2259	98.75%	11.06%	32630	32981	98.94%	0.79	-0.52
Sep-01	1774	1785	99.38%	7.83%	27186	27620	98.43%	-3.14	-2.91
Oct-01	1825	2023	90.21%	29.71%	27062	29779	90.88%	1	-0.39



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

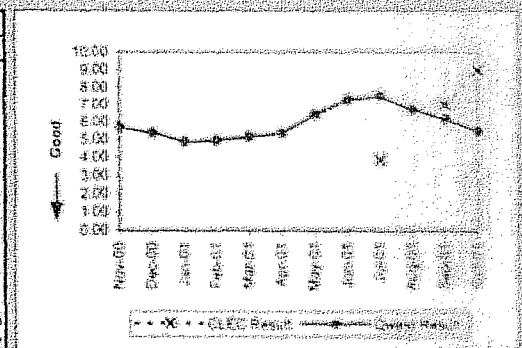
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00				686	750	91.73%		
Dec-00				593	651	91.09%		
Jan-01				658	715	92.03%		
Feb-01				584	605	96.53%		
Mar-01				733	765	95.82%		
Apr-01				635	672	94.49%		
May-01				792	853	92.85%		
Jun-01				664	713	93.13%		
Jul-01	6	6	100.00%	722	758	95.25%	-0.54	-1.33
Aug-01				807	861	93.73%		
Sep-01	1	1	100.00%	620	659	94.08%	-0.25	-1.15
Oct-01	3	3	100.00%	754	784	96.17%	-0.34	-1.21



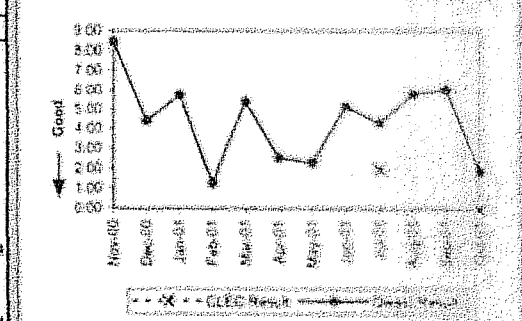
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00				4271	750	5.69		
Dec-00				3511	650	5.40		
Jan-01				3486	715	4.88		
Feb-01				3003	604	4.97		
Mar-01				3952	764	5.17		
Apr-01				3614	672	5.38		
May-01				5485	853	6.43		
Jun-01				5163	713	7.23		
Jul-01	27	7	3.86	5926	790	7.50	-1.39	-1.84
Aug-01				6043	896	6.73		
Sep-01	7	1	7.00	4260	695	6.17	0.57	-0.65
Oct-01	72	8	9.00	4377	798	5.48	1.52	-0.07



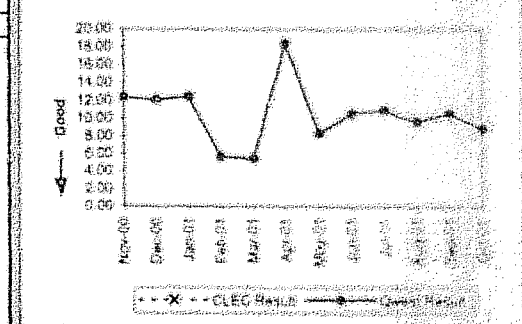
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00				101	12	8.42		
Dec-00				71	16	4.44		
Jan-01				109	19	5.74		
Feb-01				9	7	1.29		
Mar-01				65	12	5.42		
Apr-01				18	7	2.57		
May-01				60	26	2.31		
Jun-01				119	23	5.17		
Jul-01	2	1	2.00	161	42	4.31	-0.23	-1.14
Aug-01				327	56	5.84		
Sep-01				260	43	6.05		
Oct-01	0	5	0.00	47	25	1.88	-1.54	-1.94



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

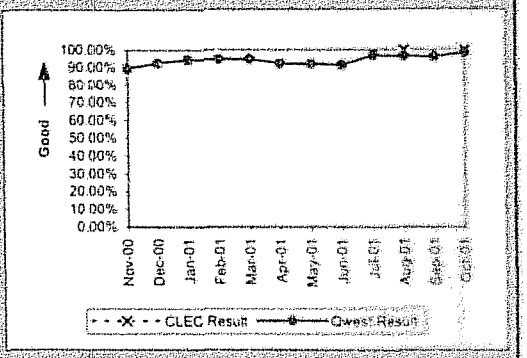
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00				619	50	12.38		
Dec-00				511	42	12.17		
Jan-01				473	38	12.45		
Feb-01				80	14	5.71		
Mar-01				110	20	5.50		
Apr-01				553	30	18.43		
May-01				293	35	8.37		
Jun-01				276	26	10.62		
Jul-01				286	26	11.00		
Aug-01				341	35	9.74		
Sep-01				288	27	10.67		
Oct-01				169	19	8.89		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

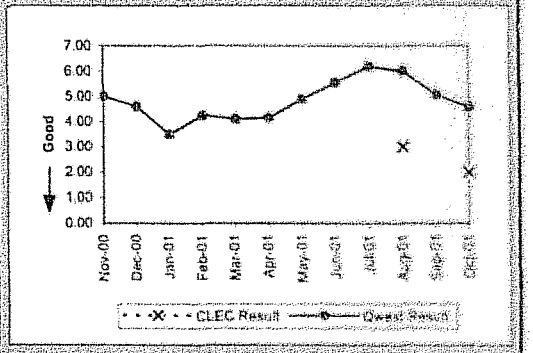
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00				508	568	89.44%		
Dec-00				425	459	92.59%		
Jan-01				474	502	94.42%		
Feb-01				382	404	94.55%		
Mar-01				400	423	94.56%		
Apr-01				473	514	92.02%		
May-01				581	633	91.79%		
Jun-01				536	588	91.16%		
Jul-01				699	723	96.68%		
Aug-01	1	1	100.00%	866	898	96.44%	-0.19	-1.12
Sep-01				525	548	95.80%		
Oct-01	1	1	100.00%	642	652	98.47%	-0.12	-1.08



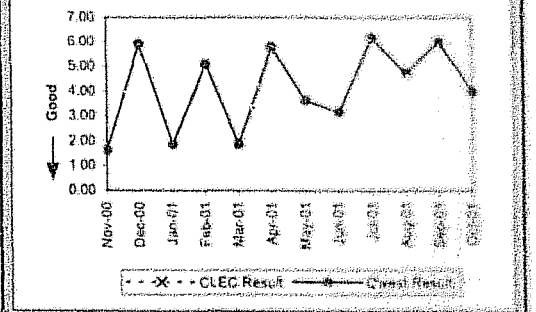
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00				2845	568	5.01		
Dec-00				2122	459	4.62		
Jan-01				1750	502	3.49		
Feb-01				1718	404	4.25		
Mar-01				1733	423	4.10		
Apr-01				2133	514	4.15		
May-01				3099	633	4.90		
Jun-01				3263	588	5.55		
Jul-01				4564	738	6.18		
Aug-01	3	1	3.00	5553	925	6.00	-0.38	-1.23
Sep-01				2863	566	5.06		
Oct-01	2	1	2.00	3018	659	4.58	-0.52	-1.31



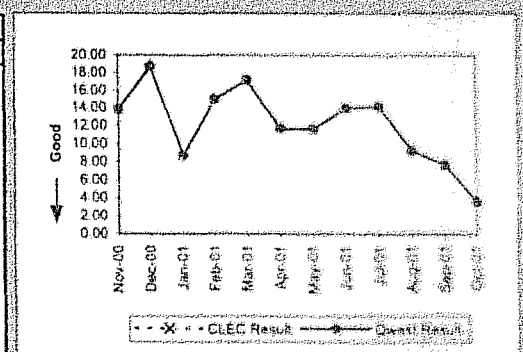
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00				13	8	1.62		
Dec-00				59	10	5.90		
Jan-01				13	7	1.86		
Feb-01				56	11	5.00		
Mar-01				15	8	1.88		
Apr-01				52	9	5.78		
May-01				69	19	3.63		
Jun-01				41	13	3.15		
Jul-01				173	28	6.18		
Aug-01				208	44	4.73		
Sep-01				162	27	6.00		
Oct-01				56	14	4.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs

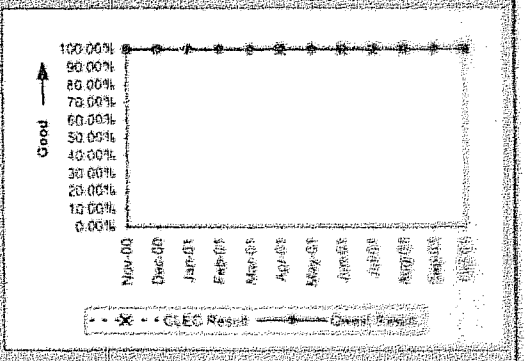
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00				717	52	13.79		
Dec-00				449	24	18.71		
Jan-01				183	21	8.71		
Feb-01				165	11	15.00		
Mar-01				258	15	17.20		
Apr-01				374	32	11.69		
May-01				383	33	11.61		
Jun-01				546	39	14.00		
Jul-01				156	11	14.18		
Aug-01				138	15	9.20		
Sep-01				107	14	7.64		
Oct-01				11	3	3.67		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

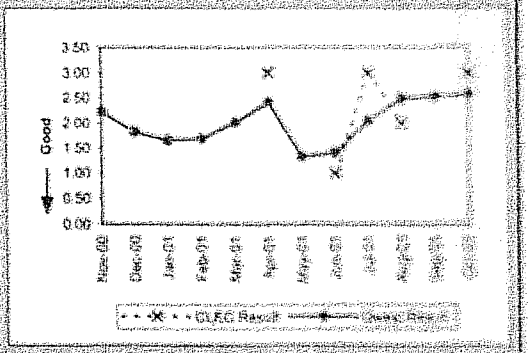
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00				12212	12224	99.90%		
Dec-00				10651	10658	99.93%		
Jan-01				10870	10894	99.78%		
Feb-01				10663	10672	99.92%		
Mar-01				13402	13418	99.88%		
Apr-01	1	1	100.00%	11413	11437	99.79%	-0.05	-1.03
May-01				10916	10936	99.82%		
Jun-01	1	1	100.00%	11702	11725	99.80%	-0.04	-1.03
Jul-01	1	1	100.00%	6519	6541	99.66%	-0.06	-1.04
Aug-01	4	4	100.00%	3510	3514	99.89%	-0.07	-1.04
Sep-01				2751	2758	99.75%		
Oct-01	1	1	100.00%	2524	2532	99.68%	-0.06	-1.03



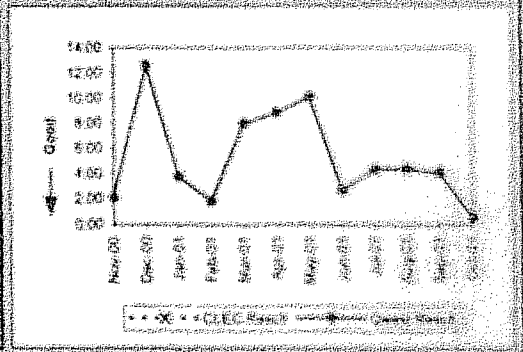
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00				27116	12224	2.22		
Dec-00				19444	10658	1.82		
Jan-01				18115	10894	1.66		
Feb-01				18041	10672	1.69		
Mar-01				26995	13418	2.01		
Apr-01	3	1	3.00	27555	11437	2.41	0.2	-0.88
May-01				12526	9412	1.33		
Jun-01	1	1	1.00	13539	9618	1.41	-0.27	-1.17
Jul-01	3	1	3.00	10537	5157	2.04	0.2	-0.88
Aug-01	8	4	2.00	6948	2800	2.48	-0.55	-1.34
Sep-01				5760	2288	2.52		
Oct-01	3	1	3.00	5396	2107	2.56	-0.31	-1.19



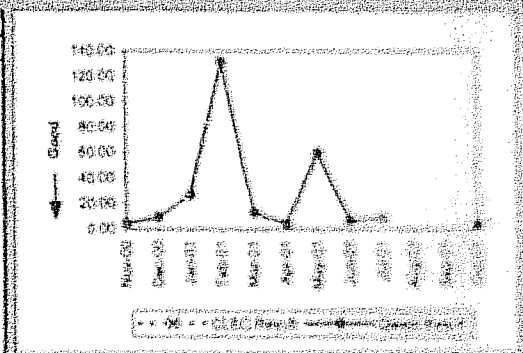
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00				15	7	2.14		
Dec-00				63	5	12.60		
Jan-01				64	17	3.76		
Feb-01				13	7	1.86		
Mar-01				112	14	8.00		
Apr-01				186	21	8.86		
May-01				162	16	10.12		
Jun-01				59	22	2.68		
Jul-01				526	121	4.35		
Aug-01				457	104	4.39		
Sep-01				403	99	4.07		
Oct-01				58	98	0.59		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

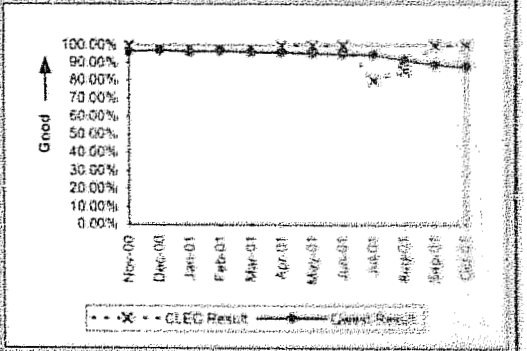
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00				23	5	4.60		
Dec-00				19	2	9.50		
Jan-01				192	7	27.43		
Feb-01				263	2	131.50		
Mar-01				27	2	13.50		
Apr-01				14	3	4.67		
May-01				238	4	59.50		
Jun-01				7	1	7.00		
Jul-01				9	1	9.00		
Aug-01								
Sep-01								
Oct-01				4	1	4.00		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

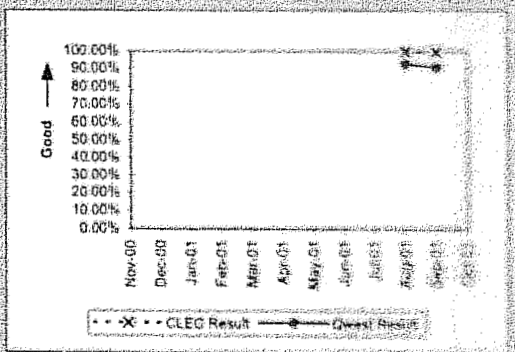
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00	2	2	100.00%	14384	14916	96.43%	-0.27	-1.17
Dec-00				12492	12860	97.14%		
Jan-01				11676	12121	96.33%		
Feb-01				11684	12060	96.88%		
Mar-01				12798	13307	96.17%		
Apr-01	1	1	100.00%	13235	13792	95.96%	-0.21	-1.12
May-01	1	1	100.00%	12145	12749	95.26%	-0.22	-1.14
Jun-01	1	1	100.00%	12357	13016	94.94%	-0.23	-1.14
Jul-01	4	5	80.00%	10164	10748	94.57%	1.44	-0.33
Aug-01	6	7	85.71%	6224	6803	91.49%	0.55	-0.66
Sep-01	3	3	100.00%	4247	4772	89.00%	-0.61	-1.37
Oct-01	6	6	100.00%	3594	4093	87.81%	-0.91	-1.55



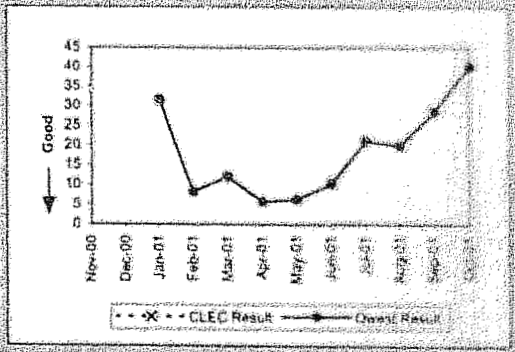
New Service Installation Quality (Percent) (OP-5*)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	7	7	100.00%	6326	6803	92.99%	-0.73	-1.44
Sep-01	3	3	100.00%	4337	4772	90.88%	-0.55	-1.33
Oct-01								



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

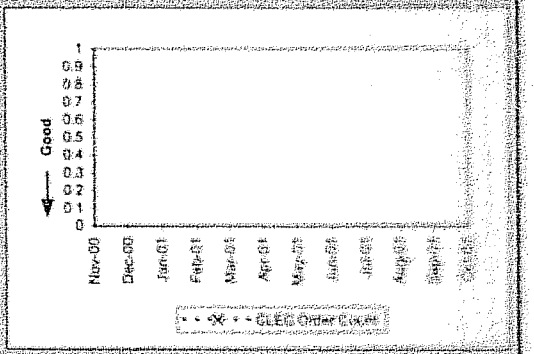
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01				63	2	31.50		
Feb-01				174	21	8.29		
Mar-01				351	29	12.10		
Apr-01				185	32	5.78		
May-01				312	49	6.37		
Jun-01				904	87	10.39		
Jul-01				1546	73	21.18		
Aug-01				2017	101	19.97		
Sep-01				2659	93	28.59		
Oct-01				3505	87	40.29		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) (OP-15B)

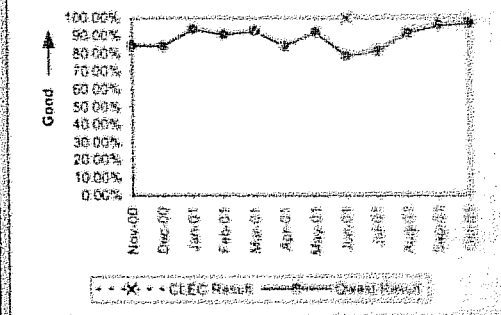
Date	CLEC Order Count
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

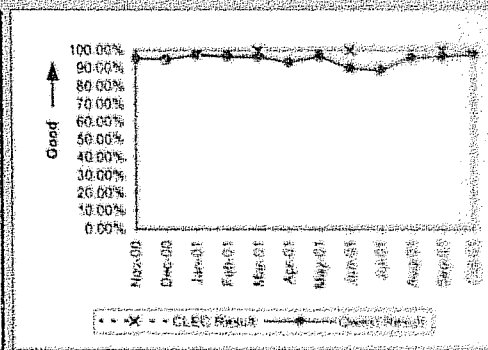
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00				669	790	84.68%		
Dec-00				371	441	84.13%		
Jan-01				638	681	93.69%		
Feb-01				468	516	90.70%		
Mar-01				700	755	92.72%		
Apr-01				880	1044	84.29%		
May-01				933	1014	92.01%		
Jun-01	1	1	100.00%	979	1242	78.82%	-0.52	-1.31
Jul-01				931	1143	81.45%		
Aug-01				842	918	91.72%		
Sep-01				763	796	95.85%		
Oct-01				628	648	96.91%		



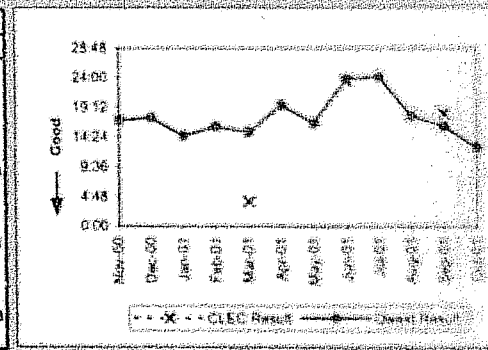
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00				986	1032	95.54%		
Dec-00				598	630	94.92%		
Jan-01				892	915	97.49%		
Feb-01				673	697	96.56%		
Mar-01	1	1	100.00%	1067	1107	96.39%	-0.19	-1.12
Apr-01				1356	1453	93.32%		
May-01				1353	1403	96.44%		
Jun-01	1	1	100.00%	1543	1719	89.76%	-0.34	-1.21
Jul-01				1369	1542	88.78%		
Aug-01				1213	1270	95.51%		
Sep-01	1	1	100.00%	1066	1128	96.28%	-0.2	-1.12
Oct-01				888	910	97.58%		



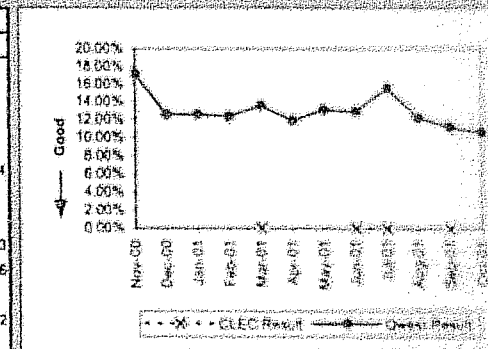
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00				17607:04	1032	17:04		
Dec-00				11059:49	630	17:33		
Jan-01				13397:56	915	14:39		
Feb-01				11246:55	697	16:08		
Mar-01	4:04	1	4:04	16928:12	1107	15:18	-0.79	-1.40
Apr-01				28477:42	1453	19:36		
May-01				23498:48	1403	16:45		
Jun-01	23:33	1	23:33	40975:11	1719	23:50	-0.01	-1.01
Jul-01				37252:39	1542	24:10		
Aug-01				22705:39	1270	17:53		
Sep-01	18:17	1	18:17	18262:31	1128	16:11	0.11	-0.93
Oct-01				11669:27	910	12:49		



Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

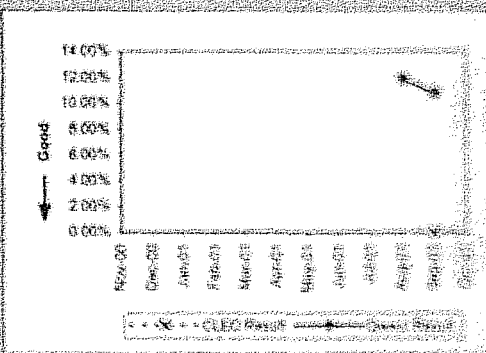
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00				182	1060	17.17%		
Dec-00				82	651	12.60%		
Jan-01				118	937	12.59%		
Feb-01				89	719	12.38%		
Mar-01	0	1	0.00%	155	1139	13.61%	-0.4	-1.24
Apr-01				177	1484	11.93%		
May-01				188	1431	13.14%		
Jun-01	0	1	0.00%	229	1770	12.94%	-0.39	-1.23
Jul-01	0	1	0.00%	249	1595	15.61%	-0.43	-1.26
Aug-01				160	1306	12.25%		
Sep-01	0	1	0.00%	130	1159	11.22%	-0.36	-1.22
Oct-01				99	933	10.61%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

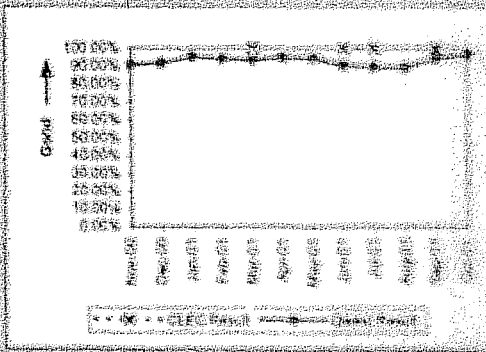
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01				142	1196	11.87%		
Sep-01	0	1	0.00%	115	1065	10.80%	-0.35	-1.21
Oct-01								



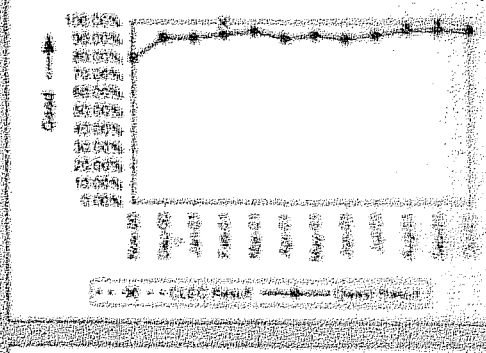
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00				963	1060	90.85%		
Dec-00				597	651	91.71%		
Jan-01				895	937	95.52%		
Feb-01				677	719	94.16%		
Mar-01	1	1	100.00%	1065	1139	93.50%	-0.26	-1.16
Apr-01				1410	1484	95.01%		
May-01				1349	1431	94.27%		
Jun-01	1	1	100.00%	1601	1770	90.45%	-0.32	-1.2
Jul-01	1	1	100.00%	1430	1595	89.66%	-0.34	-1.21
Aug-01				1165	1306	89.20%		
Sep-01	1	1	100.00%	1092	1159	94.22%	-0.25	-1.15
Oct-01				902	933	96.68%		



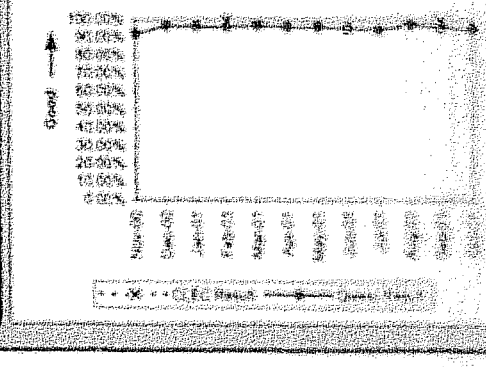
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00				702	876	80.14%		
Dec-00				567	621	91.30%		
Jan-01				627	686	91.40%		
Feb-01	1	1	100.00%	450	483	93.17%	-0.27	-1.16
Mar-01				721	759	94.99%		
Apr-01				893	981	91.03%		
May-01				821	883	92.98%		
Jun-01				885	973	90.96%		
Jul-01				917	986	93.00%		
Aug-01				851	885	96.16%		
Sep-01	1	1	100.00%	748	782	95.65%	-0.21	-1.13
Oct-01				600	626	95.85%		



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

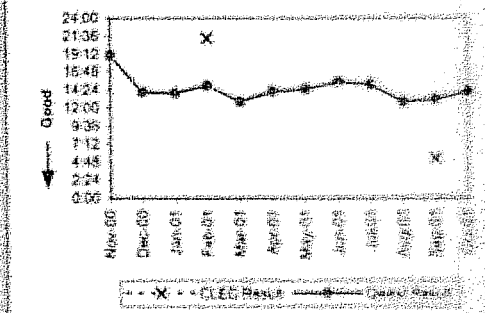
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00				1066	1155	92.29%		
Dec-00				754	789	95.81%		
Jan-01				884	914	96.72%		
Feb-01	1	1	100.00%	627	651	96.31%	-0.2	-1.12
Mar-01				971	1001	97.00%		
Apr-01				1272	1317	96.58%		
May-01				1164	1204	96.68%		
Jun-01				1239	1296	95.60%		
Jul-01				1250	1315	95.06%		
Aug-01				1184	1211	97.77%		
Sep-01	1	1	100.00%	1006	1042	96.55%	-0.19	-1.13
Oct-01				846	885	95.59%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

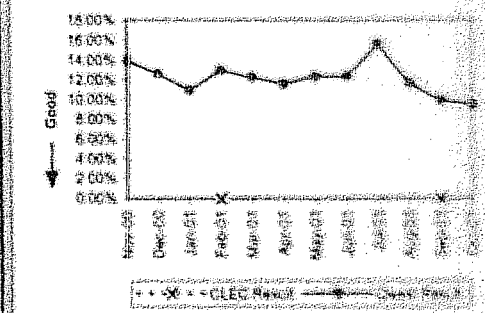
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00				21954:52	1155	19:00		
Dec-00				11118:52	789	14:06		
Jan-01				12761:56	914	13:59		
Feb-01	21:20	1	21:20	9769:53	651	15:00	0.84	-0.49
Mar-01				12827:37	1001	12:49		
Apr-01				18692:35	1317	14:12		
May-01				17478:01	1204	14:31		
Jun-01				20050:47	1296	15:28		
Jul-01				19896:33	1315	15:08		
Aug-01				15506:05	1211	12:48		
Sep-01	5:20	1	5:20	13710:23	1042	13:09	-0.57	-1.35
Oct-01				12539:28	885	14:10		



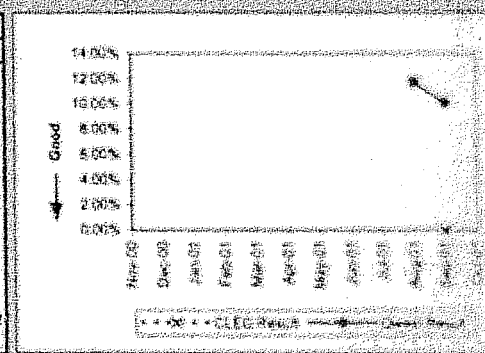
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00				166	1182	14.04%		
Dec-00				103	813	12.67%		
Jan-01				102	927	11.00%		
Feb-01	0	1	0.00%	86	661	13.01%	-0.29	-1.23
Mar-01				125	1017	12.29%		
Apr-01				156	1339	11.65%		
May-01				152	1225	12.41%		
Jun-01				165	1327	12.43%		
Jul-01				210	1341	15.66%		
Aug-01				144	1229	11.72%		
Sep-01	0	1	0.00%	106	1068	9.93%	-0.33	-1.2
Oct-01				86	961	9.55%		



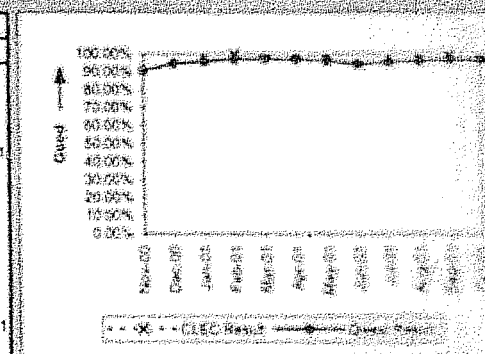
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01				132	1124	11.74%		
Sep-01	0	1	0.00%	98	965	10.16%	-0.34	-1.2
Oct-01								



Repair Appointments Met (Percent) (MR-9)-- Dispatches Outside MSAs

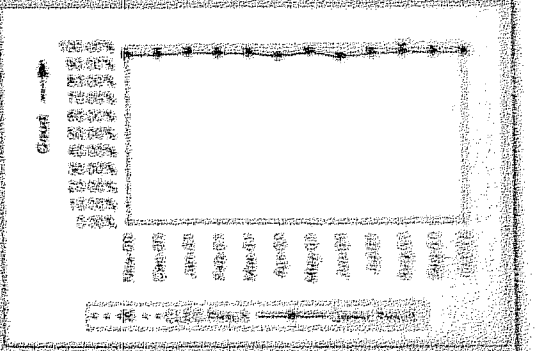
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00				1073	1182	90.78%		
Dec-00				771	813	94.83%		
Jan-01				890	927	96.01%		
Feb-01	1	1	100.00%	644	661	97.43%	-0.16	-1.1
Mar-01				992	1017	97.54%		
Apr-01				1301	1339	97.16%		
May-01				1182	1225	96.49%		
Jun-01				1256	1327	94.65%		
Jul-01				1285	1341	95.82%		
Aug-01				1186	1229	96.50%		
Sep-01	1	1	100.00%	1041	1068	97.47%	-0.16	-1.1
Oct-01				874	961	97.00%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

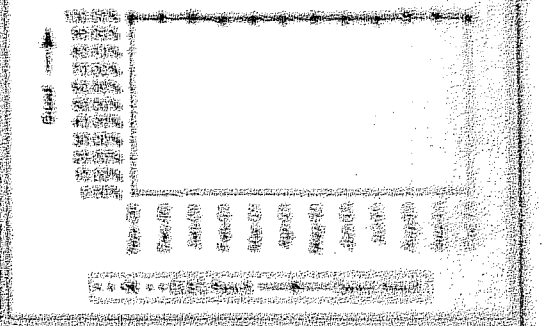
Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00				332	348	95.40%		
Dec-00				293	304	96.38%		
Jan-01				293	303	96.70%		
Feb-01				314	326	96.32%		
Mar-01				271	281	96.44%		
Apr-01				289	305	94.75%		
May-01				289	297	97.31%		
Jun-01				347	368	94.29%		
Jul-01				282	292	96.58%		
Aug-01	1	1	100.00%	271	279	97.13%	-0.17	[illegible]
Sep-01				203	210	96.67%		
Oct-01				233	240	97.08%		



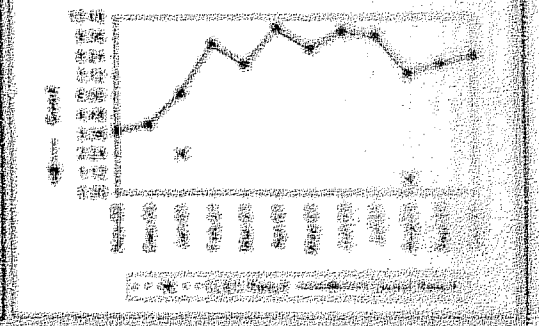
All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00				1244	1251	99.44%		
Dec-00				1160	1165	99.57%		
Jan-01	2	2	100.00%	586	590	99.32%	-0.17	[illegible]
Feb-01				635	649	97.84%		
Mar-01				703	714	98.46%		
Apr-01				568	577	98.44%		
May-01				563	569	98.95%		
Jun-01				680	690	98.55%		
Jul-01				569	578	98.44%		
Aug-01	1	1	100.00%	581	584	99.49%	-0.07	[illegible]
Sep-01				499	501	99.60%		
Oct-01				496	503	98.61%		



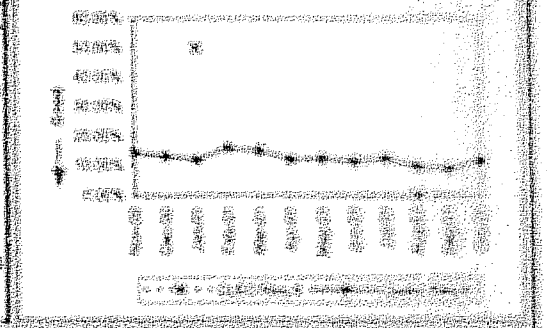
Mean Time to Restore (Hours:Minutes) (MR-6)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00				4815:50	1251	3:51		
Dec-00				4952:00	1165	4:15		
Jan-01	4:48	2	2:24	3637:22	590	6:10	-0.55	[illegible]
Feb-01				5954:47	649	9:17		
Mar-01				5665:51	714	7:56		
Apr-01				5844:09	577	10:08		
May-01				5079:18	569	8:56		
Jun-01				6872:17	690	9:58		
Jul-01				5606:21	578	9:42		
Aug-01	0:50	1	0:50	4299:02	584	7:22	-0.1	[illegible]
Sep-01				3991:00	501	7:58		
Oct-01				4264:09	503	8:29		



Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches

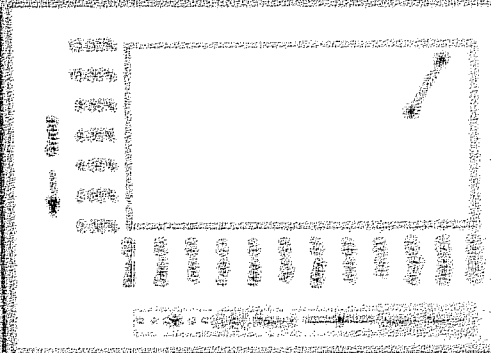
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00				180	1251	14.39%		
Dec-00				153	1165	13.13%		
Jan-01	1	2	50.00%	70	590	11.86%	1.19	[illegible]
Feb-01				103	649	15.88%		
Mar-01				108	714	15.13%		
Apr-01				70	577	12.13%		
May-01				71	570	12.46%		
Jun-01				79	690	11.45%		
Jul-01				73	585	12.48%		
Aug-01	0	1	0.00%	56	584	9.59%	-0.32	[illegible]
Sep-01				45	501	8.98%		
Oct-01				58	503	11.53%		



Checklist #2 - Unbundled Network Elements - Performance (ROC 271 Report)

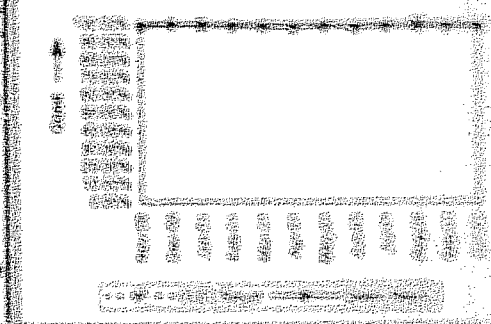
Repair Repeat Report Rate (Percent) (MR-7 - No Dispositions)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Diagn Scr
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01				13	240	7.50%		
Sep-01				23	210	10.95%		
Oct-01								



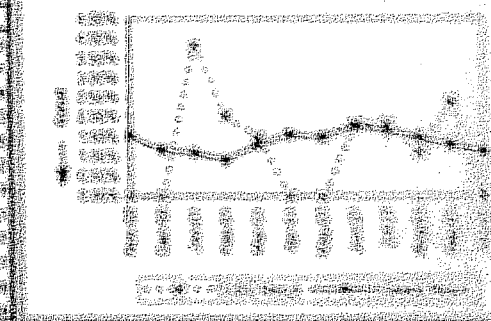
Repair Appointments Met (Percent) (MR-6 - No Dispositions)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Diagn Scr
Nov-00				1233	1251	98.56%		
Dec-00				1155	1166	99.06%		
Jan-01	2	2	100.00%	585	590	99.15%	[illegible]	[illegible]
Feb-01				647	652	99.23%		
Mar-01				701	714	98.18%		
Apr-01				584	591	98.82%		
May-01				562	568	98.94%		
Jun-01				475	486	97.73%		
Jul-01				579	585	98.97%		
Aug-01	1	1	100.00%	579	584	99.14%	[illegible]	[illegible]
Sep-01				493	501	98.40%		
Oct-01				457	465	98.28%		



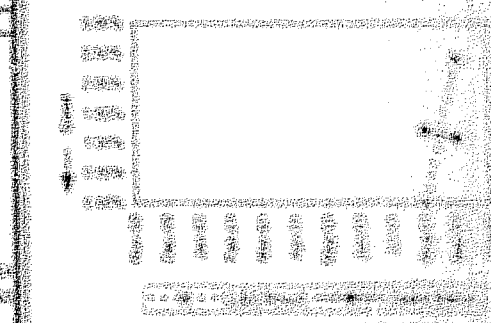
Trouble Rate (Percent) (MR-4)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Diagn Scr
Nov-00	0	3	0.00%	3493	[illegible]	1.56%	[illegible]	[illegible]
Dec-00	0	3	0.00%	2529	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	2	52	3.85%	2454	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	1	49	2.04%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1	67	1.49%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	0	66	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	0	62	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	1	55	1.82%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	1	54	1.85%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	1	89	1.12%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	2	83	2.41%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	0	80	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Trouble Rate (Percent) (MR-4)

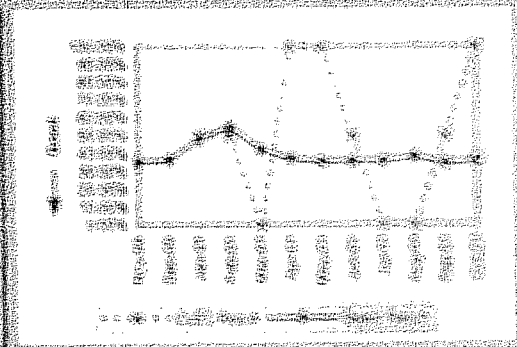
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Diagn Scr
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	0	89	0.00%	2565	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	2	83	2.41%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01								



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) [illegible]

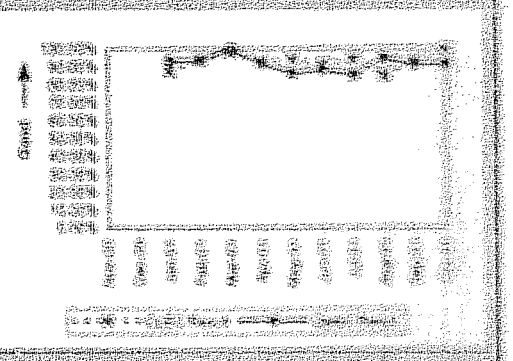
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Nov-00				1971	5455	36.13%		
Dec-00				1514	4143	36.54%		
Jan-01	2	4	50.00%	2273	4727	48.09%	[illegible]	[illegible]
Feb-01	1	2	50.00%	2482	4432	56.00%	[illegible]	[illegible]
Mar-01	0	1	0.00%	2086	6256	33.35%	[illegible]	[illegible]
Apr-01	2	2	100.00%	1994	5208	38.27%	[illegible]	[illegible]
May-01	1	1	100.00%	1790	5206	34.38%	[illegible]	[illegible]
Jun-01	1	2	50.00%	2294	5883	38.99%	[illegible]	[illegible]
Jul-01	0	1	0.00%	1950	5276	36.97%	[illegible]	[illegible]
Aug-01	0	1	0.00%	1937	5256	36.85%	[illegible]	[illegible]
Sep-01	2	4	50.00%	1937	4165	34.85%	[illegible]	[illegible]
Oct-01	1	1	100.00%	1511	[illegible]	36.00%	[illegible]	[illegible]



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

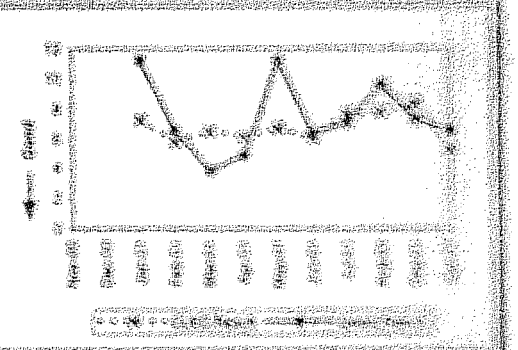
Installation Commitments Met (Percent) (OP-3) -- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01	51	58	87.93%	15	16	93.75%	[illegible]	[illegible]
Feb-01	49	52	94.23%	31	33	93.94%	[illegible]	[illegible]
Mar-01	61	62	98.39%	13	13	100.00%	NA	[illegible]
Apr-01	52	56	92.86%	12	13	92.31%	[illegible]	[illegible]
May-01	68	72	94.44%	20	23	86.96%	[illegible]	[illegible]
Jun-01	54	59	91.53%	8	9	88.89%	[illegible]	[illegible]
Jul-01	70	74	94.59%	18	21	85.71%	[illegible]	[illegible]
Aug-01	53	62	85.48%	19	20	95.00%	[illegible]	[illegible]
Sep-01	59	62	93.65%	34	37	91.89%	[illegible]	[illegible]
Oct-01	39	39	100.00%	23	25	92.00%	[illegible]	[illegible]



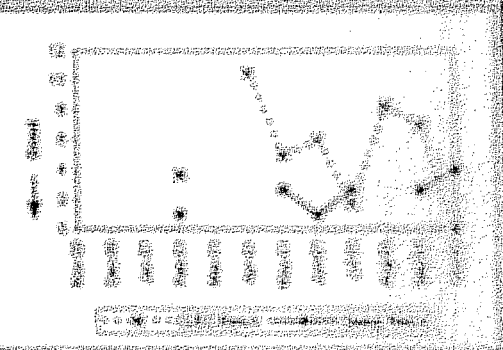
Installation Interval (Average Days) (OP-4) -- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01	425	58	7.33	180	16	11.25	[illegible]	[illegible]
Feb-01	304	52	5.85	218	33	6.61	[illegible]	[illegible]
Mar-01	408	62	6.58	50	13	3.85	[illegible]	[illegible]
Apr-01	346	56	6.18	64	13	4.92	[illegible]	[illegible]
May-01	487	72	6.76	258	23	11.22	[illegible]	[illegible]
Jun-01	361	59	6.12	45	7	6.43	[illegible]	[illegible]
Jul-01	588	76	7.74	143	20	7.15	[illegible]	[illegible]
Aug-01	505	64	7.89	183	19	9.63	[illegible]	[illegible]
Sep-01	545	65	8.38	252	34	7.41	[illegible]	[illegible]
Oct-01	213	40	5.32	159	21	7.57	[illegible]	[illegible]



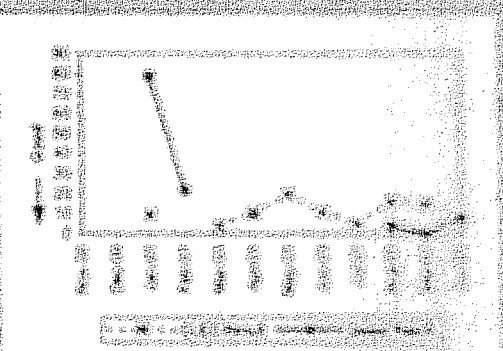
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A) -- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01								
Feb-01	11	3	3.67	1	1	1.00		
Mar-01								
Apr-01	21	2	10.50					
May-01	15	3	5.00	8	3	2.67	[illegible]	[illegible]
Jun-01	24	4	6.00	1	1	1.00		
Jul-01	7	4	1.75	15	6	2.50	[illegible]	[illegible]
Aug-01	66	8	8.25					
Sep-01	35	5	7.00	8	3	2.67	[illegible]	[illegible]
Oct-01	0	1	0.00	4	1	4.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B) -- Dispatches Within MSAs

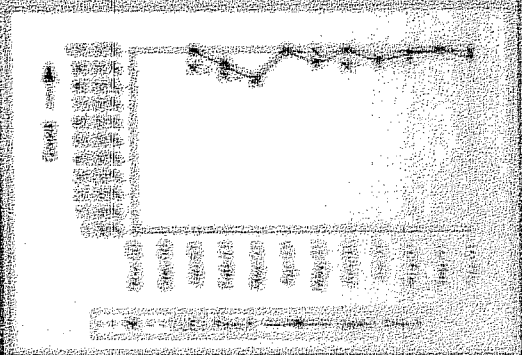
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01	68	7	9.71	79	1	79.00		
Feb-01				22	1	22.00		
Mar-01	4	1	4.00					
Apr-01	22	2	11.00	10	1	10.00		
May-01	20	1	20.00					
Jun-01	11	1	11.00					
Jul-01	11	2	5.50					
Aug-01	49	3	16.33	4	1	4.00		
Sep-01	15	1	15.00	0	1	0.00		
Oct-01				8	1	8.00		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

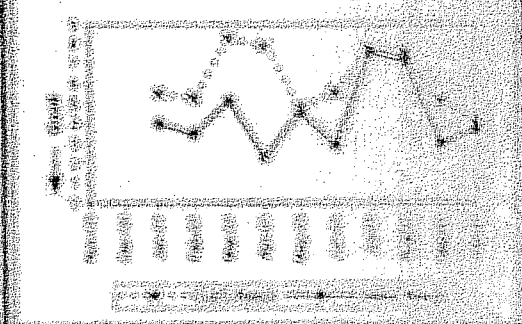
Installation Commitments Met (Percent) (OP-3) - Disaggregated Qwest MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Res	Mod Z Score	Parity Ind
Nov-00								
Dec-00								
Jan-01	10	11	90.91%	24	24	100.00%	99	[illegible]
Feb-01	13	15	86.67%	12	12	100.00%	99	[illegible]
Mar-01	10	12	83.33%	21	25	84.00%	0.65	[illegible]
Apr-01	14	14	100.00%	18	18	100.00%	99	[illegible]
May-01	7	7	100.00%	28	30	93.33%	0.94	[illegible]
Jun-01	11	12	91.67%	23	23	100.00%	99	[illegible]
Jul-01	14	15	93.33%	34	36	94.44%	0.72	[illegible]
Aug-01	18	19	94.74%	32	32	100.00%	0.84	[illegible]
Sep-01	16	16	100.00%	32	32	100.00%	99	[illegible]
Oct-01	11	11	100.00%	26	26	100.00%	99	[illegible]



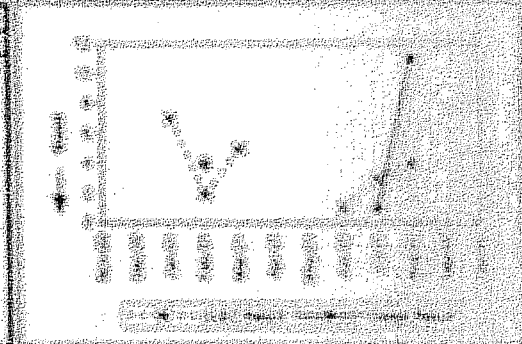
Installation Interval (Average Days) (OP-4) - Disaggregated Qwest MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Res	Mod Z Score	Parity Ind
Nov-00								
Dec-00								
Jan-01	61	11	5.55	91	24	3.79	0.94	[illegible]
Feb-01	80	15	5.33	46	12	3.83	0.82	[illegible]
Mar-01	100	12	8.33	125	25	5.00	1.07	[illegible]
Apr-01	111	14	7.93	43	18	2.39	3.55	[illegible]
May-01	34	7	4.86	153	30	5.10	0.4	[illegible]
Jun-01	67	12	5.58	68	23	2.96	1.73	[illegible]
Jul-01	125	16	7.81	283	36	7.86	0.09	[illegible]
Aug-01	145	19	7.63	400	32	12.5	0.71	[illegible]
Sep-01	83	16	5.19	91	32	2.84	1.19	[illegible]
Oct-01	45	11	4.09	67	26	2.58	0.83	[illegible]



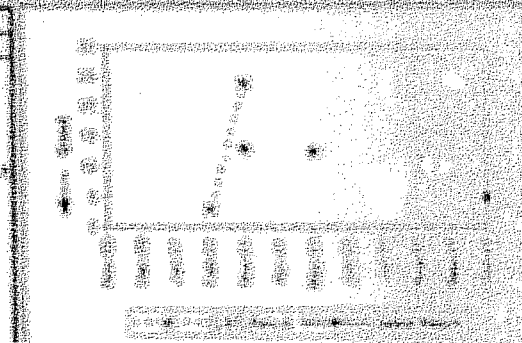
Delayed Days for Non-Facility Reasons (Average Days) (OP-5) - Disaggregated Qwest MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Res	Mod Z Score	Parity Ind
Nov-00								
Dec-00								
Jan-01	7	1	7.00					
Feb-01	2	1	2.00	4	1	4.00		
Mar-01	5	1	5.00					
Apr-01								
May-01								
Jun-01	1	1	1.00					
Jul-01	6	2	3.00	4	1	4.00		
Aug-01	4	1	4.00	13	1	13.00		
Sep-01								
Oct-01								



Delayed Days for Facility Reasons (Average Days) (OP-5) - Disaggregated Qwest MSAs

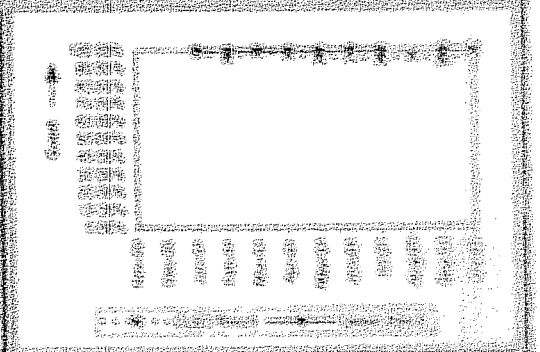
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Res	Mod Z Score	Parity Ind
Nov-00								
Dec-00								
Jan-01								
Feb-01	3	1	3.00					
Mar-01	24	1	24.00	32	4	8.00	0.97	[illegible]
Apr-01								
May-01				25	1	25.00		
Jun-01								
Jul-01								
Aug-01								
Sep-01								
Oct-01				61	1	[illegible]		



Checklist #2 - Unbundled Network Elements - Platform (UNE-P) Centrex Operative

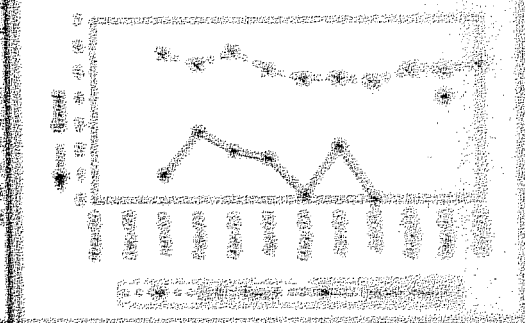
Installation Commitments Met (Percent) (OP-3 to Qwest)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Num Sig	Denom Sig
Nov-00								
Dec-00								
Jan-01	176	178	98.88%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	117	122	95.90%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	230	231	99.57%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	167	170	98.24%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	204	213	95.77%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	180	186	96.77%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	187	197	94.92%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	116	119	97.48%					
Sep-01	98	104	94.23%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	78	78	100.00%					



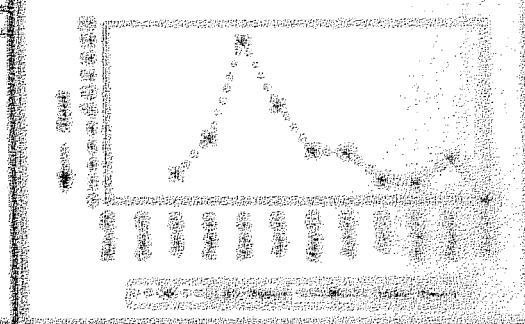
Installation Interval (Average Days) (OP-5 to Qwest)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Num Sig	Denom Sig
Nov-00								
Dec-00								
Jan-01	1020	178	5.73	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	646	122	5.30	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1343	231	5.81	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	867	170	5.10	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	986	206	4.79	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	881	185	4.76	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	865	189	4.58	[illegible]	[illegible]	[illegible]		
Aug-01	582	115	5.06					
Sep-01	499	99	5.04	[illegible]	[illegible]	[illegible]		
Oct-01	418	79	5.29					



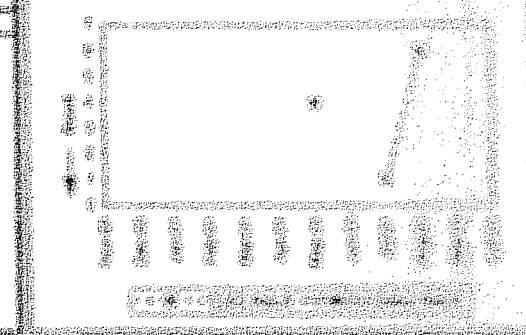
Delayed Days for Non-Facility Reasons (Average Days) (OP-6 to Qwest)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Num Sig	Denom Sig
Nov-00								
Dec-00								
Jan-01	6	2	3.00					
Feb-01	35	5	7.00					
Mar-01	18	1	18.00					
Apr-01	32	3	10.67					
May-01	45	8	5.62					
Jun-01	32	6	5.33					
Jul-01	25	11	2.27					
Aug-01	6	3	2.00					
Sep-01	28	6	4.67					
Oct-01	0	1	0.00					



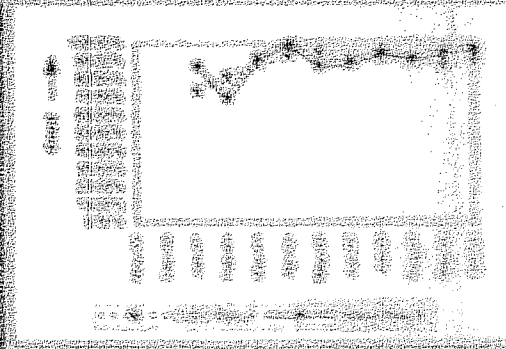
Delayed Days for Facility Reasons (Average Days) (OP-6 to Qwest)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Num Sig	Denom Sig
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01	4	1	4.00					
Jun-01								
Jul-01	1	1	1.00					
Aug-01	5	1	5.00					
Sep-01								
Oct-01								



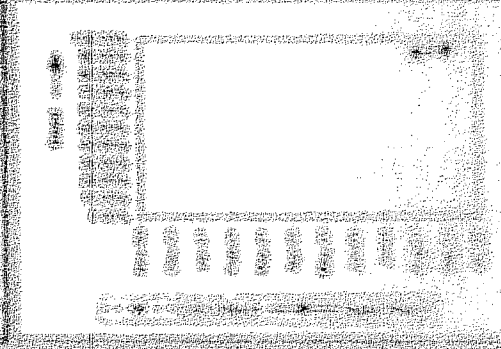
Checklist #2 - Unbundled Network Elements - Platform

Date	CLEC Num	CLEC Denom	CLEC Rate	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-00								
Dec-00								
Jan-01	96	130	73.85%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	185	227	81.50%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	225	251	89.64%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	258	279	92.47%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	258	279	92.47%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	260	282	92.20%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	258	279	92.47%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	222	247	89.88%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	171	194	88.14%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	143	154	92.86%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



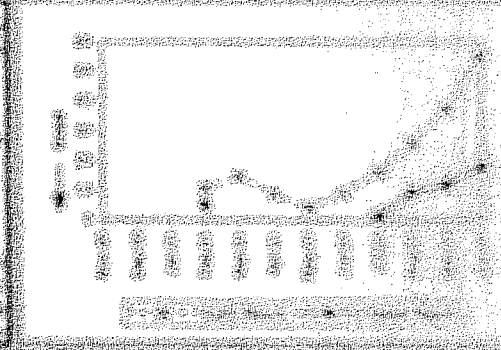
New Service [illegible]

Date	CLEC Num	CLEC Denom	CLEC Rate	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	225	247	91.09%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	180	194	92.78%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01								



Interval for Pending Orders Outside Parity Standard

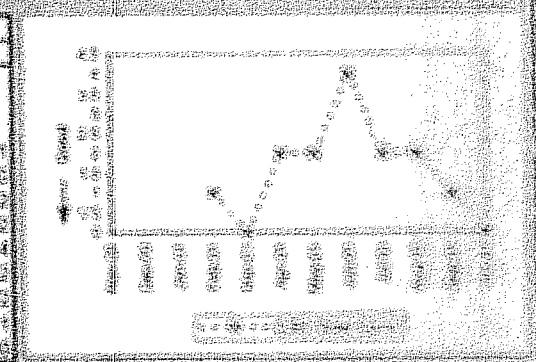
Date	CLEC Num	CLEC Denom	CLEC Rate	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-00								
Dec-00								
Jan-01								
Feb-01	13	1	76.5%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	15	1	93.8%					
Apr-01	16	3	84.2%					
May-01	31	3	91.2%					
Jun-01	100	11	90.9%					
Jul-01	183	11	94.4%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	417	16	96.3%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	540	13	97.6%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	774	14	98.2%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centers (Test) (OP-15B)

Count of Pending Orders Delayed for Facilities Reasons UNE-P (Centers) (OP-15B)

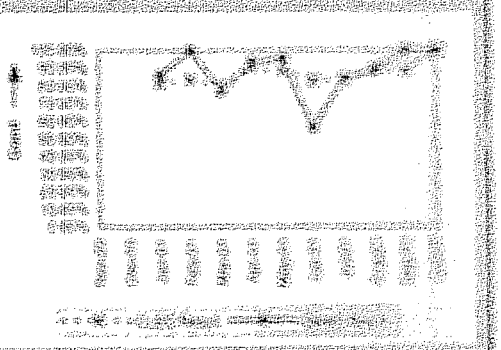
Date	CLEC Order Count
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	



Checklist #2 - Unbundled Network Element - Platform (PID 4.0) Performance Results

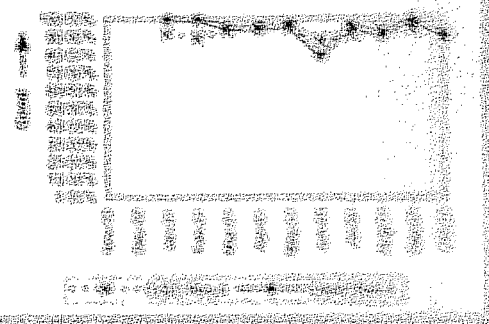
Out of Service Cleared within 24 hours (Percent) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Nov-00								
Dec-00								
Jan-01	40	49	81.63%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	26	31	83.87%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	61	75	81.33%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	66	73	90.41%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	56	63	88.89%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	79	95	83.16%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	66	79	83.54%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	57	63	90.48%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	56	63	88.89%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	46	46	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



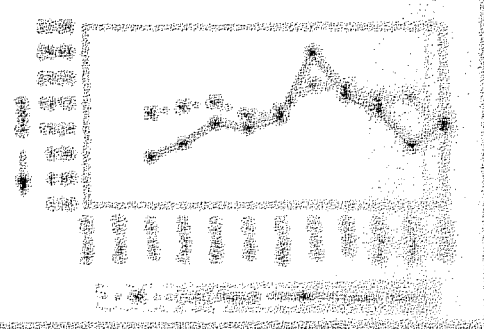
All Troubles Cleared within 48 hours (Percent) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Nov-00								
Dec-00								
Jan-01	59	64	92.19%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	54	60	90.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	112	119	94.12%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	97	101	96.04%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	86	90	95.56%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	115	130	88.46%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	93	101	92.08%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	84	88	95.45%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	80	84	95.24%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	53	58	91.38%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



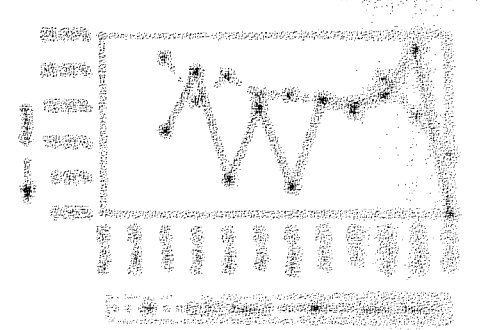
Mean Time to Restore (Hours:Minutes) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Nov-00								
Dec-00								
Jan-01	1124:30	64	17:34	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	1130:00	60	18:50	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	2344:07	119	19:42	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	1724:14	101	17:04	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	1622:05	90	18:01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	2955:35	130	22:44	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	2260:10	101	22:23	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	1778:21	88	20:13	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	1730:11	84	20:36	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	838:29	58	14:27	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Repair Repeat Report Rate (Percent) [illegible]

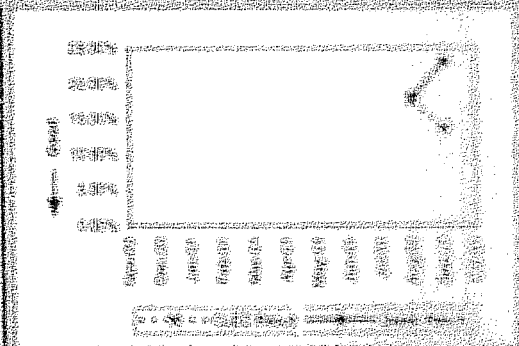
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Nov-00								
Dec-00								
Jan-01	14	64	21.88%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	10	53	18.87%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	24	124	19.35%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	17	102	16.67%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	16	96	16.67%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	21	133	15.79%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	15	105	14.29%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	17	90	18.89%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	12	87	13.79%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	5	59	8.47%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

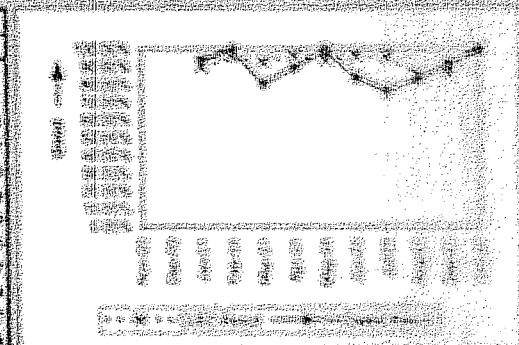
Repair Repeat Report Rate (Percent) (MR-7) -- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	15	85	17.65%	4	22	18.18%	[illegible]	[illegible]
Sep-01	11	80	13.75%	3	13	23.08%	[illegible]	[illegible]
Oct-01								



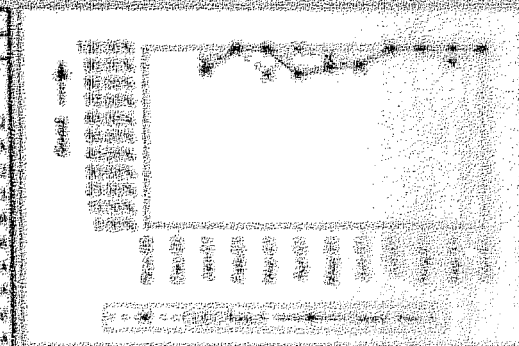
Repair Appointments Met (Percent) (MR-9) -- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01	58	64	90.63%	16	17	94.12%	[illegible]	[illegible]
Feb-01	61	63	96.83%	25	25	100.00%	N/A	[illegible]
Mar-01	116	124	93.55%	17	21	80.95%	[illegible]	[illegible]
Apr-01	99	102	97.06%	18	20	90.00%	[illegible]	[illegible]
May-01	91	96	94.79%	27	27	100.00%	N/A	[illegible]
Jun-01	129	133	96.99%	21	25	84.00%	[illegible]	[illegible]
Jul-01	101	105	96.19%	20	26	76.92%	[illegible]	[illegible]
Aug-01	78	90	86.67%	20	24	83.33%	[illegible]	[illegible]
Sep-01	76	87	87.36%	12	13	92.31%	[illegible]	[illegible]
Oct-01	59	59	100.00%	13	13	100.00%	N/A	N/A



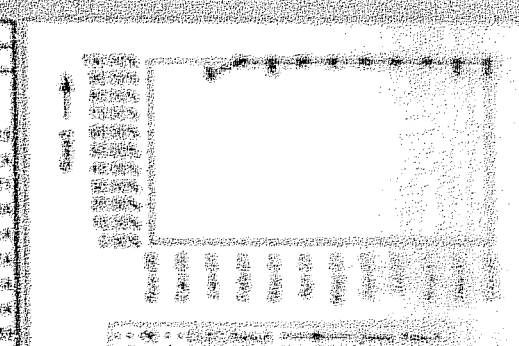
Out of Service Cleared within 24 hours (Percent) (MR-3) -- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01	12	13	92.31%	7	8	87.50%	[illegible]	[illegible]
Feb-01	7	7	100.00%	5	5	100.00%	N/A	N/A
Mar-01	12	14	85.71%	11	11	100.00%	N/A	[illegible]
Apr-01	10	10	100.00%	6	7	85.71%	[illegible]	[illegible]
May-01	21	22	95.45%	17	19	89.47%	[illegible]	[illegible]
Jun-01	18	20	90.00%	10	11	90.91%	[illegible]	[illegible]
Jul-01	13	13	100.00%	15	15	100.00%	N/A	N/A
Aug-01	16	16	100.00%	17	17	100.00%	N/A	N/A
Sep-01	12	13	92.31%	16	16	100.00%	N/A	[illegible]
Oct-01	16	16	100.00%	12	12	100.00%	N/A	N/A



All Troubles Cleared within 48 hours (Percent) (MR-4) -- Dispatches Outside MSAs

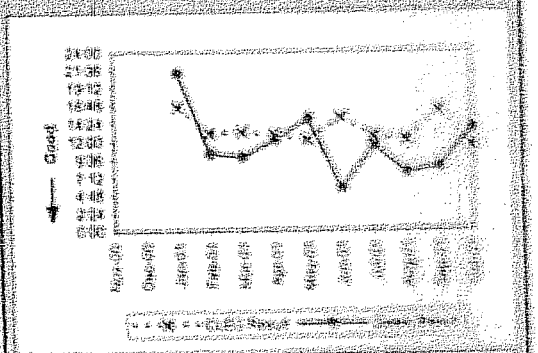
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01	18	19	94.74%	12	13	92.31%	[illegible]	[illegible]
Feb-01	10	10	100.00%	8	8	100.00%	N/A	N/A
Mar-01	21	22	95.45%	14	14	100.00%	N/A	[illegible]
Apr-01	13	13	100.00%	10	10	100.00%	N/A	N/A
May-01	27	27	100.00%	23	23	100.00%	N/A	N/A
Jun-01	27	27	100.00%	17	17	100.00%	N/A	N/A
Jul-01	21	21	100.00%	19	19	100.00%	N/A	N/A
Aug-01	20	20	100.00%	18	18	100.00%	N/A	N/A
Sep-01	17	18	94.44%	20	20	100.00%	N/A	[illegible]
Oct-01	16	17	94.12%	16	16	100.00%	N/A	[illegible]



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

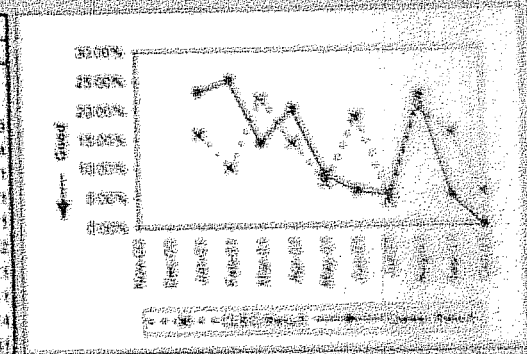
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Outside MSAs

Date	CLEC Num.	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01	313:55	19	16:31	274:03	13	21:05	-0.58	-1.35
Feb-01	130:14	10	13:01	82:14	8	10:17	0.84	-0.49
Mar-01	289:11	22	13:09	137:54	14	9:51	0.62	-0.62
Apr-01	166:30	13	12:48	121:53	10	12:11	0.4	-0.75
May-01	327:26	27	12:08	341:53	23	14:52	-0.73	-1.45
Jun-01	406:43	27	15:04	96:50	17	5:42	2.23	0.35
Jul-01	263:26	21	12:33	213:38	19	11:15	0.22	-0.67
Aug-01	243:27	20	12:10	139:46	18	7:46	1.43	-0.13
Sep-01	287:00	18	15:57	169:35	20	8:29	1.75	0.07
Oct-01	191:00	17	11:14	216:11	16	13:31	-0.7	-1.42



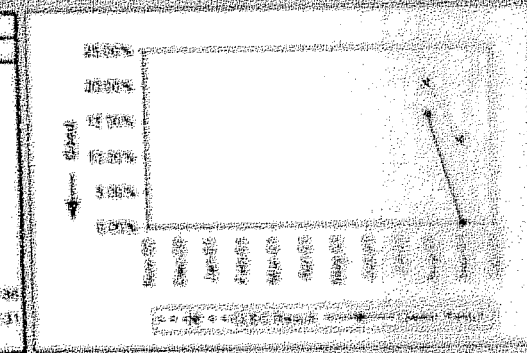
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01	3	19	15.79%	3	13	23.08%	-0.48	-1.25
Feb-01	1	10	10.00%	2	8	25.00%	-0.73	-1.44
Mar-01	5	23	21.74%	2	14	14.29%	0.49	-0.71
Apr-01	2	14	14.29%	2	10	20.00%	-0.35	-1.21
May-01	2	27	7.41%	2	23	8.70%	-0.15	-1.1
Jun-01	5	27	18.52%	1	17	5.88%	1.13	-0.32
Jul-01	1	24	4.17%	1	19	5.26%	-0.16	-1.3
Aug-01	4	20	20.00%	4	18	22.22%	-0.16	-1.1
Sep-01	3	19	15.79%	1	20	5.00%	0.99	-0.4
Oct-01	1	18	5.56%	0	16	0.00%	N/A	-0.61



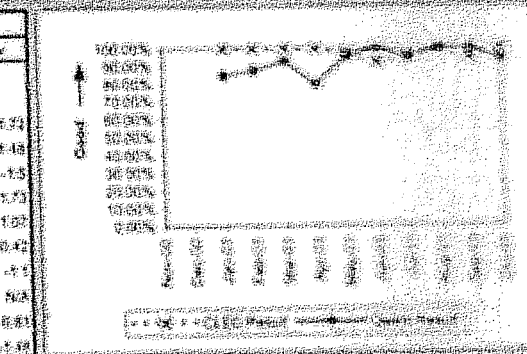
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	4	20	20.00%	2	13	15.38%	0.24	-0.86
Sep-01	2	17	11.76%	0	14	0.00%	N/A	-0.31
Oct-01								



Repair Appointments Met (Percent) (MR-9)-- Dispatches Outside MSAs

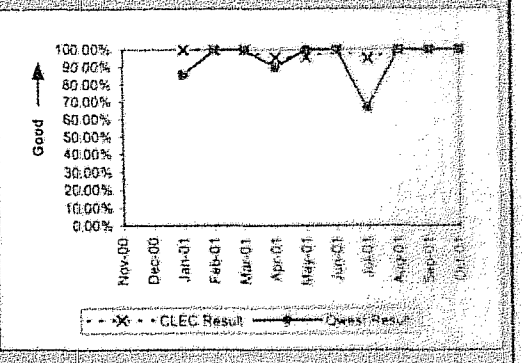
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01	19	19	100.00%	11	13	84.62%	-1.18	-1.37
Feb-01	10	10	100.00%	7	8	87.50%	-0.8	-1.48
Mar-01	23	23	100.00%	13	14	92.86%	-0.82	-1.5
Apr-01	14	14	100.00%	8	10	80.00%	-1.21	-1.73
May-01	26	27	96.30%	22	23	95.65%	-0.11	-1.02
Jun-01	25	27	92.59%	17	17	100.00%	N/A	-0.42
Jul-01	23	24	95.83%	18	19	94.74%	-0.18	-1.1
Aug-01	20	20	100.00%	18	18	100.00%	N/A	N/A
Sep-01	18	19	94.74%	20	20	100.00%	N/A	-0.93
Oct-01	18	18	100.00%	15	16	93.75%	-0.75	-1.19



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

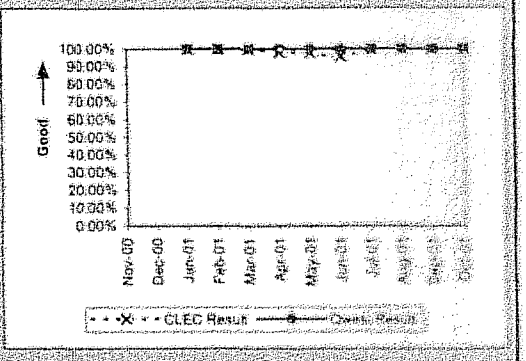
Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01	18	18	100.00%	6	7	85.71%	-0.92	-1.56
Feb-01	16	16	100.00%	10	10	100.00%	N/A	N/A
Mar-01	28	28	100.00%	11	11	100.00%	N/A	N/A
Apr-01	23	23	95.65%	9	10	90.00%	-0.5	-1.3
May-01	22	23	95.65%	6	6	100.00%	N/A	-0.92
Jun-01	24	24	100.00%	6	6	100.00%	N/A	N/A
Jul-01	19	20	95.00%	2	3	66.67%	-0.97	-1.59
Aug-01	37	37	100.00%	14	14	100.00%	N/A	N/A
Sep-01	16	16	100.00%	8	8	100.00%	N/A	N/A
Oct-01	24	24	100.00%	4	4	100.00%	N/A	N/A



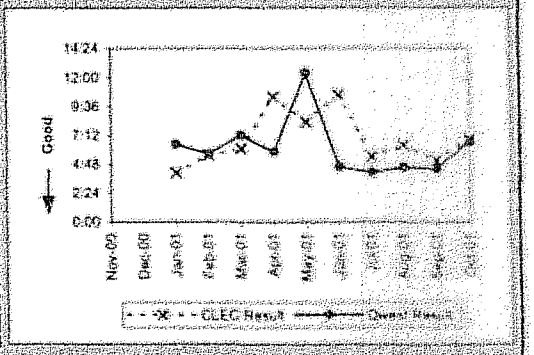
All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01	38	38	100.00%	13	13	100.00%	N/A	N/A
Feb-01	45	45	100.00%	19	19	100.00%	N/A	N/A
Mar-01	47	47	100.00%	13	13	100.00%	N/A	N/A
Apr-01	51	52	98.08%	16	16	100.00%	N/A	-0.86
May-01	44	45	97.78%	13	13	100.00%	N/A	-0.9
Jun-01	43	45	95.56%	16	16	100.00%	N/A	-0.61
Jul-01	42	42	100.00%	12	12	100.00%	N/A	N/A
Aug-01	59	59	100.00%	21	21	100.00%	N/A	N/A
Sep-01	31	31	100.00%	13	13	100.00%	N/A	N/A
Oct-01	41	41	100.00%	9	9	100.00%	N/A	N/A



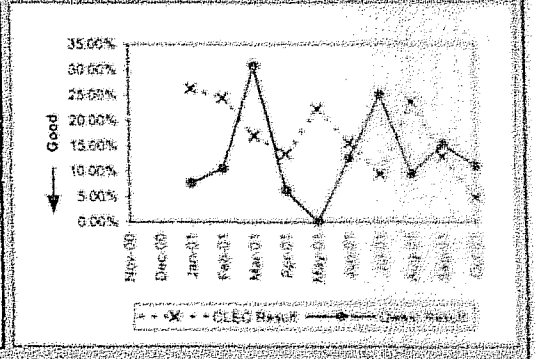
Mean Time to Restore (Hours:Minutes) (MR-6)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01	154:53	38	4:05	84:04	13	6:28	-0.88	-1.50
Feb-01	250:16	45	5:34	107:39	19	5:40	-0.05	-1.03
Mar-01	287:11	47	6:07	93:43	13	7:13	-0.43	-1.26
Apr-01	541:53	52	10:25	93:23	16	5:50	0.68	-0.59
May-01	374:02	45	8:19	160:57	13	12:23	-1.14	-1.69
Jun-01	476:21	45	10:35	73:18	16	4:35	1.23	-0.25
Jul-01	228:48	42	5:27	49:54	12	4:09	0.57	-0.65
Aug-01	379:07	59	6:26	95:41	21	4:33	0.9	-0.45
Sep-01	158:58	31	5:08	57:34	13	4:26	0.27	-0.84
Oct-01	284:34	41	6:56	60:19	9	6:42	-0.06	-1.03



Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches

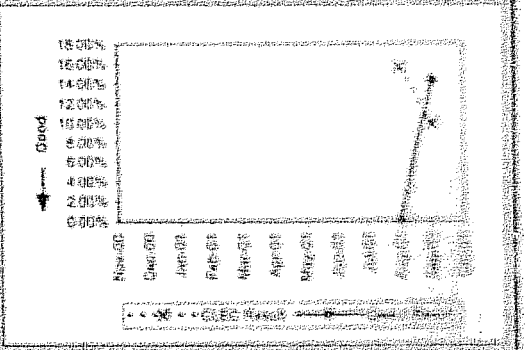
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01	10	38	26.32%	1	13	7.69%	1.39	-0.16
Feb-01	11	45	24.44%	2	19	10.53%	1.23	-0.25
Mar-01	8	47	17.02%	4	13	30.77%	-0.95	-1.58
Apr-01	7	52	13.46%	1	16	6.25%	0.68	-0.59
May-01	10	45	22.22%	0	13	0.00%	N/A	0.2
Jun-01	7	45	15.56%	2	16	12.50%	0.2	-0.88
Jul-01	4	42	9.52%	3	12	25.00%	-1.09	-1.66
Aug-01	14	59	23.73%	2	21	9.52%	1.39	-0.16
Sep-01	4	31	12.90%	2	13	15.38%	-0.21	-1.13
Oct-01	2	41	4.88%	1	9	11.11%	-0.54	-1.33



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

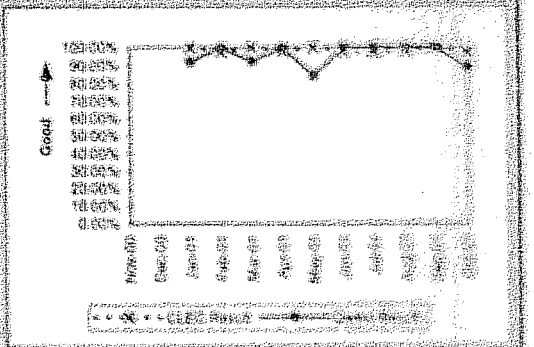
Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	5	32	15.63%	0	17	0.00%	N/A	0
Sep-01	1	10	10.00%	1	7	14.29%	-0.25	-1.15
Oct-01								



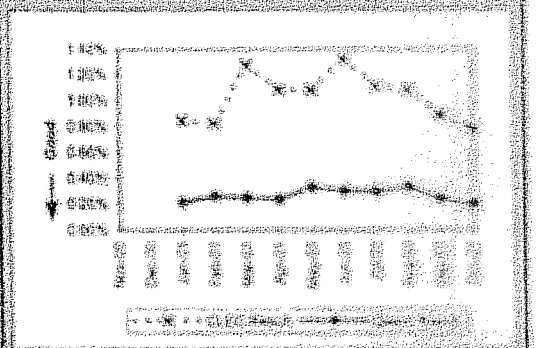
Repair Appointments Met (Percent) (MR-9)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01	38	38	100.00%	12	13	92.31%	-0.9	-1.55
Feb-01	44	45	97.78%	19	19	100.00%	N/A	-0.61
Mar-01	47	47	100.00%	12	13	92.31%	-0.92	-1.56
Apr-01	51	52	98.08%	16	16	100.00%	N/A	-0.88
May-01	45	45	100.00%	11	13	84.62%	-1.35	-1.82
Jun-01	44	45	97.78%	16	16	100.00%	N/A	-0.85
Jul-01	41	42	97.62%	12	12	100.00%	N/A	-0.9
Aug-01	58	59	98.31%	21	21	100.00%	N/A	-0.85
Sep-01	31	31	100.00%	13	13	100.00%	N/A	N/A
Oct-01	40	41	97.56%	8	9	88.89%	-0.75	-1.46



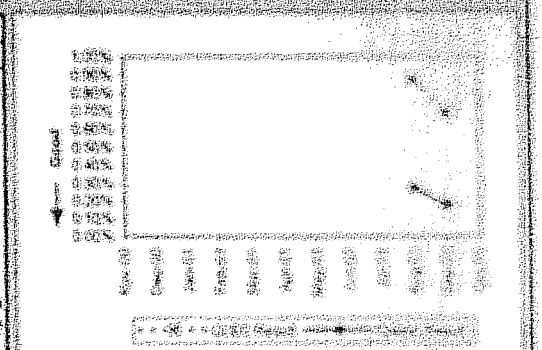
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01	121	14271	0.85%	43	19918	0.22%	12.42	6.35
Feb-01	118	14333	0.82%	52	19904	0.26%	10.05	5.11
Mar-01	194	15190	1.28%	48	19097	0.25%	18.64	10.48
Apr-01	168	15508	1.08%	46	19090	0.24%	15.89	8.66
May-01	166	15546	1.08%	63	19026	0.33%	12.07	6.34
Jun-01	205	15500	1.32%	58	18943	0.31%	16.99	9.03
Jul-01	171	15397	1.11%	57	18978	0.30%	13.65	7.3
Aug-01	169	15582	1.08%	63	18703	0.34%	11.9	6.25
Sep-01	137	15367	0.89%	46	18763	0.25%	12.01	6.3
Oct-01	118	15132	0.78%	38	18782	0.20%	11.76	6.19



Trouble Rate (Percent) (MR-8*)

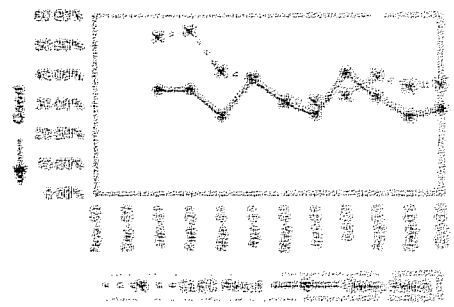
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	137	15582	0.88%	52	18703	0.28%	10.53	5.4
Sep-01	107	15367	0.70%	34	18763	0.18%	11.13	5.71
Oct-01								



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Recent

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)

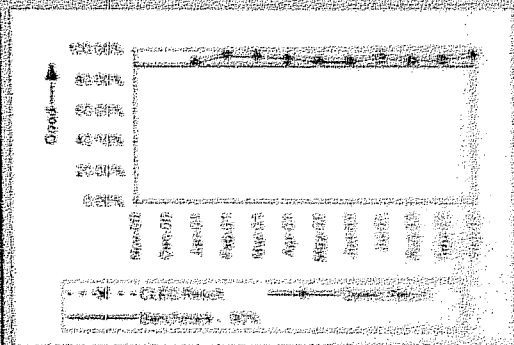
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01	136	257	52.92%	23	66	34.85%	2.62	0.38
Feb-01	144	262	54.96%	28	80	35.00%	3.13	0.9
Mar-01	137	331	41.39%	17	65	26.15%	2.33	0.47
Apr-01	106	274	38.69%	29	75	38.67%	-0.01	-1.01
May-01	75	243	30.86%	28	91	30.77%	0	-1
Jun-01	92	297	30.98%	21	79	26.58%	0.75	-0.55
Jul-01	84	255	32.94%	39	96	40.63%	-1.31	-1.79
Aug-01	111	280	39.64%	30	93	32.26%	1.22	-0.23
Sep-01	77	214	35.98%	16	62	25.81%	1.5	-0.09
Oct-01	69	187	36.90%	15	53	28.30%	1.15	-0.3



Checklist #4 - Unbundled Loop - Analog Installation

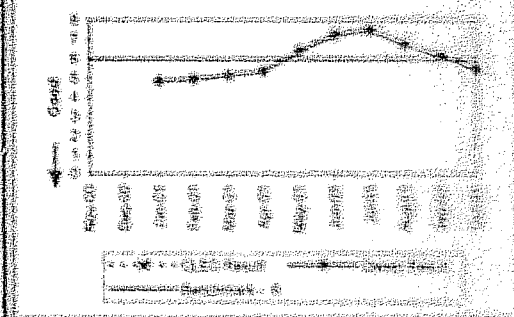
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00								
Dec-00								
Jan-01				658	715	92.03%		
Feb-01				584	605	96.53%		
Mar-01				733	765	95.82%		
Apr-01				635	672	94.49%		
May-01				792	853	92.85%		
Jun-01				664	713	93.13%		
Jul-01				722	758	95.25%		
Aug-01				807	861	93.73%		
Sep-01				620	659	94.08%		
Oct-01				754	784	96.17%		



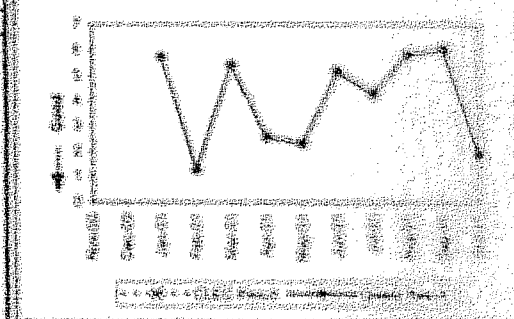
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00								
Dec-00								
Jan-01				3486	715	4.88		
Feb-01				3003	604	4.97		
Mar-01				3952	764	5.17		
Apr-01				3614	672	5.38		
May-01				5485	853	6.43		
Jun-01				5183	713	7.27		
Jul-01				5926	790	7.50		
Aug-01				6043	898	6.73		
Sep-01				4260	690	6.18		
Oct-01				4377	798	5.48		



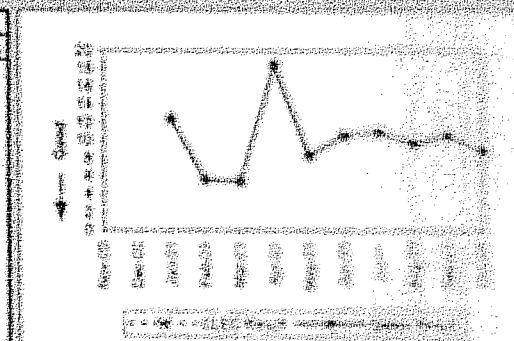
Delayed Days for Non-Facility Reasons (Average Days) (OP-5A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00								
Dec-00								
Jan-01				109	19	5.74		
Feb-01				9	7	1.29		
Mar-01				65	12	5.42		
Apr-01				18	7	2.57		
May-01				60	26	2.31		
Jun-01				119	23	5.17		
Jul-01				181	42	4.31		
Aug-01				327	56	5.84		
Sep-01				260	43	6.05		
Oct-01				47	25	1.88		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

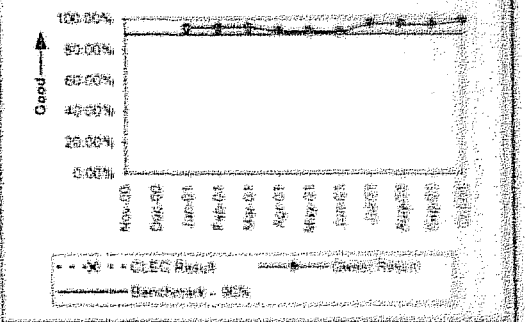
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00								
Dec-00								
Jan-01				473	38	12.45		
Feb-01				80	14	5.71		
Mar-01				110	20	5.50		
Apr-01				553	30	18.43		
May-01				293	35	8.37		
Jun-01				276	26	10.62		
Jul-01				286	26	11.00		
Aug-01				341	35	9.74		
Sep-01				288	27	10.67		
Oct-01				169	19	8.89		



Checklist #4 - Unbundled Loop - Analog Installation

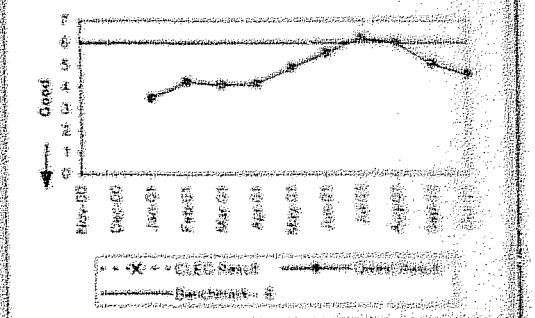
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00								
Dec-00								
Jan-01				474	502	94.42%		
Feb-01				382	404	94.55%		
Mar-01				400	423	94.56%		
Apr-01				473	514	92.02%		
May-01				581	633	91.79%		
Jun-01				536	588	91.16%		
Jul-01				699	723	96.68%		
Aug-01				866	898	96.44%		
Sep-01				525	548	95.80%		
Oct-01				642	652	98.47%		



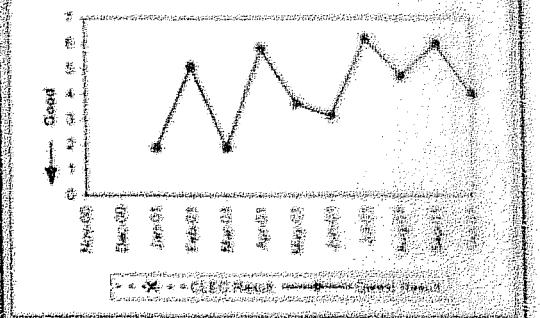
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00								
Dec-00								
Jan-01				1750	502	3.49		
Feb-01				1718	404	4.25		
Mar-01				1733	423	4.10		
Apr-01				2133	514	4.15		
May-01				3099	633	4.90		
Jun-01				3263	588	5.55		
Jul-01				4564	738	6.18		
Aug-01				5553	925	6.00		
Sep-01				2863	566	5.06		
Oct-01				3018	659	4.58		



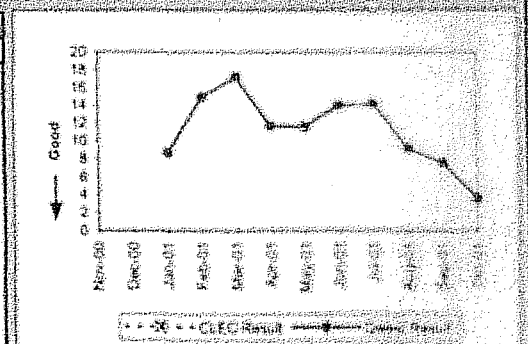
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00								
Dec-00								
Jan-01				13	7	1.86		
Feb-01				56	11	5.09		
Mar-01				15	8	1.88		
Apr-01				52	9	5.78		
May-01				69	19	3.63		
Jun-01				41	13	3.15		
Jul-01				173	28	6.18		
Aug-01				208	44	4.73		
Sep-01				162	27	6.00		
Oct-01				56	14	4.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs

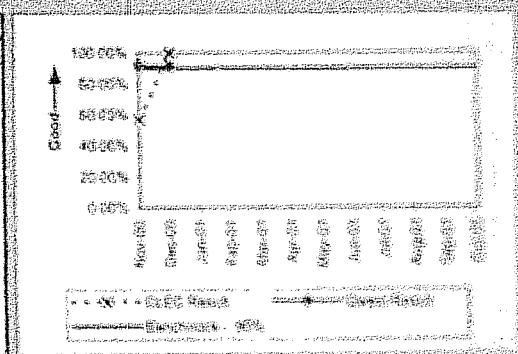
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00								
Dec-00								
Jan-01				183	21	8.71		
Feb-01				165	11	15.00		
Mar-01				258	15	17.20		
Apr-01				374	32	11.69		
May-01				383	33	11.61		
Jun-01				546	39	14.00		
Jul-01				156	11	14.18		
Aug-01				138	15	9.20		
Sep-01				107	14	7.64		
Oct-01				11	3	3.67		



Checklist #4 - Unbundled Loop - Analog Installation

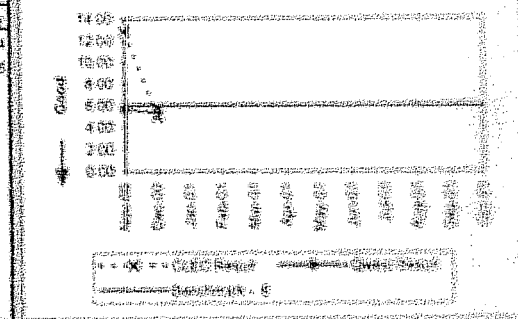
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00	4	7	57.14%	688	750	91.73%	3.72	1.29
Dec-00	4	4	100.00%	593	651	91.09%	-0.62	-1.38
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01								
Oct-01								



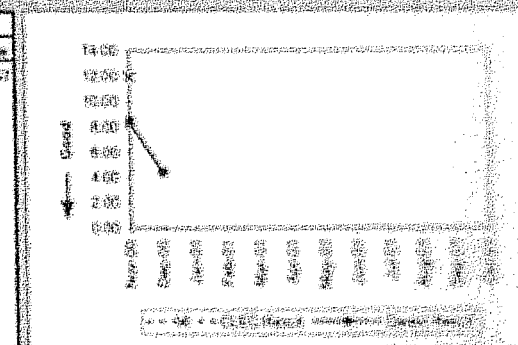
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00	90	7	12.86	4271	750	5.69	2.03	0.94
Dec-00	20	4	5.00	3511	650	5.40	-0.11	-1.06
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01								
Oct-01								



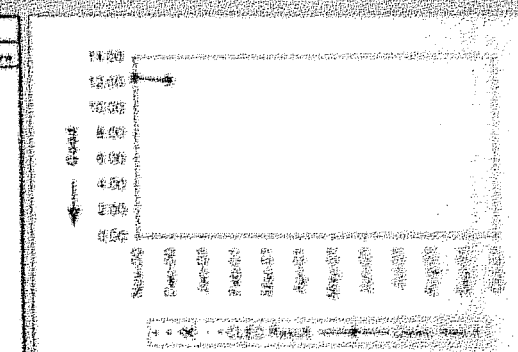
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00	36	3	12.00	101	12	8.42	0.71	-0.57
Dec-00				71	16	4.44		
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01								
Oct-01								



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

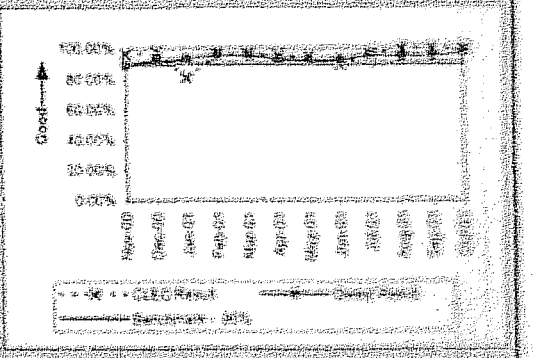
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00				619	50	12.38		
Dec-00				511	42	12.17		
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01								
Oct-01								



Checklist #4 - Unbundled Loop - Analog Installation

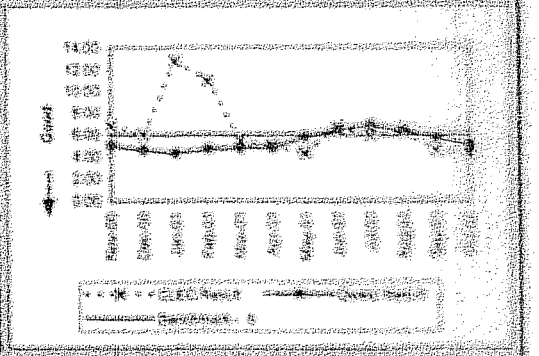
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00	185	191	96.86%	508	568	89.44%	-2.89	-2.76
Dec-00	59	60	98.33%	425	459	92.59%	-1.6	-1.97
Jan-01	25	31	80.65%	1132	1217	93.02%	2.25	0.37
Feb-01	75	78	96.15%	966	1009	95.74%	-0.18	-1.11
Mar-01	121	126	96.03%	1133	1188	95.37%	-0.34	-1.2
Apr-01	21	22	95.45%	1108	1186	93.42%	-0.38	-1.23
May-01	18	19	94.74%	1373	1486	92.40%	-0.38	-1.23
Jun-01	69	77	89.61%	1200	1301	92.24%	0.84	-0.49
Jul-01	84	87	96.55%	1421	1481	95.95%	-0.28	-1.17
Aug-01	49	49	100.00%	1673	1759	95.11%	-1.57	-1.95
Sep-01	70	70	100.00%	1145	1207	94.86%	-1.89	-2.15
Oct-01	65	65	100.00%	1396	1436	97.21%	-1.33	-1.61



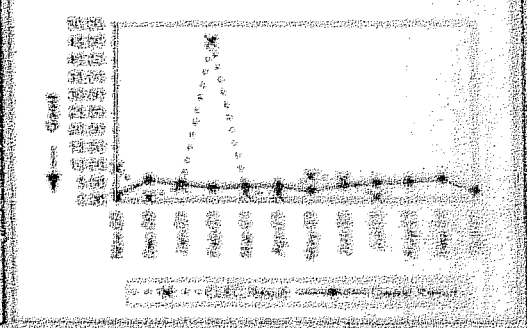
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00	581	85	6.84	2845	560	5.01	1.62	-0.82
Dec-00	73	12	6.08	2122	459	4.62	0.58	-0.85
Jan-01	128	10	12.80	5236	1217	4.30	2.37	-0.44
Feb-01	276	25	11.04	4721	1008	4.68	3.72	1.36
Mar-01	11	2	5.50	5685	1187	4.79	0.6	-0.83
Apr-01	10	2	5.00	5747	1186	4.85	-0.59	-0.84
May-01	13	3	4.33	6584	1486	5.78	-0.37	-0.73
Jun-01	246	37	6.65	8446	1301	6.49	0.25	-0.55
Jul-01	174	29	6.00	10490	1528	6.87	-0.65	-1.4
Aug-01	182	29	6.28	11596	1823	6.36	-0.06	-0.64
Sep-01	96	21	4.57	7123	1256	5.67	-0.91	-1.33
Oct-01	51	12	4.25	7395	1457	5.08	-0.52	-1.11



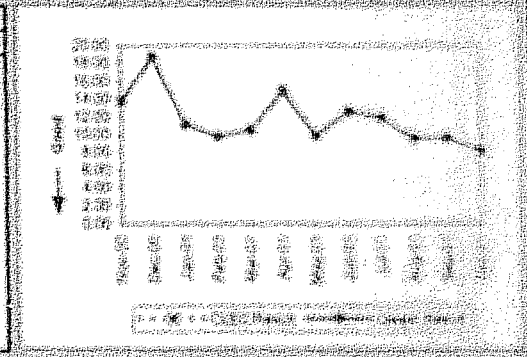
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00	56	6	9.33	13	8	1.62	3.74	1.36
Dec-00	1	1	1.00	59	10	5.90	-0.59	-1.35
Jan-01	24	6	4.00	122	26	4.69	-0.31	-1.52
Feb-01	136	3	45.33	65	18	3.61	9.72	5.56
Mar-01	11	5	2.20	80	20	4.00	-0.68	-1.43
Apr-01	2	1	2.00	70	16	4.38	-0.94	-1.73
May-01	7	1	7.00	129	45	2.87	1.58	-0.19
Jun-01	48	8	6.00	160	36	4.44	0.58	-0.65
Jul-01	3	3	1.00	354	70	5.06	-0.62	-1.4
Aug-01				535	100	5.35		
Sep-01				422	70	6.03		
Oct-01				103	39	2.64		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

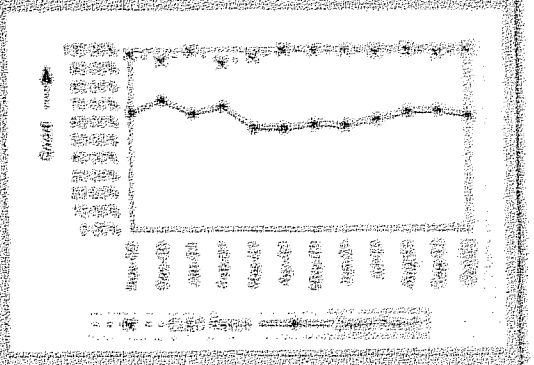
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00				717	52	13.79		
Dec-00				449	24	18.71		
Jan-01				656	59	11.12		
Feb-01				245	25	9.80		
Mar-01				358	35	10.24		
Apr-01				927	62	14.95		
May-01				576	58	9.94		
Jun-01				822	65	12.65		
Jul-01				442	37	11.95		
Aug-01				479	50	9.58		
Sep-01				395	41	9.63		
Oct-01				180	22	8.18		



Checklist #4 - Unbundled Loop - Analog Installation

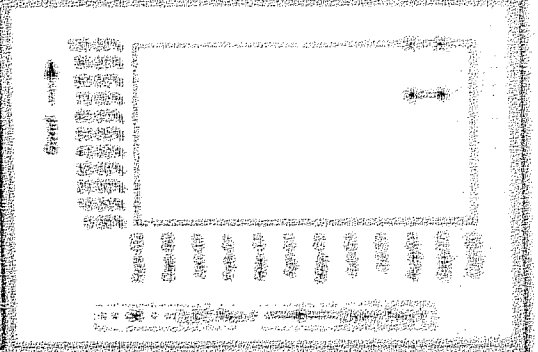
New Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sc	Parity Score
Nov-00	187	191	97.91%	1012	1544	65.54%	[illegible]	[illegible]
Dec-00	124	131	94.66%	959	1327	72.27%	-5.45	[illegible]
Jan-01	46	46	100.00%	815	1260	64.68%	[illegible]	[illegible]
Feb-01	51	55	92.73%	820	1196	68.56%	[illegible]	[illegible]
Mar-01	98	102	96.08%	668	1177	56.75%	[illegible]	[illegible]
Apr-01	74	74	100.00%	721	1278	56.42%	[illegible]	[illegible]
May-01	21	21	100.00%	854	1458	58.57%	[illegible]	[illegible]
Jun-01	48	48	100.00%	893	1552	57.54%	[illegible]	[illegible]
Jul-01	81	82	98.78%	911	1495	60.94%	[illegible]	[illegible]
Aug-01	68	68	100.00%	1097	1675	65.45%	[illegible]	[illegible]
Sep-01	59	60	98.33%	1015	1540	65.91%	[illegible]	[illegible]
Oct-01	68	68	100.00%	858	1357	[illegible]	[illegible]	[illegible]



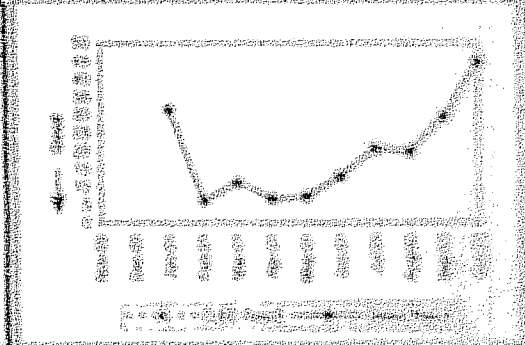
New Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sc	Parity Score
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	68	68	100.00%	1199	1675	71.64%	[illegible]	[illegible]
Sep-01	60	60	100.00%	1105	1540	71.75%	[illegible]	[illegible]
Oct-01								



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-10)

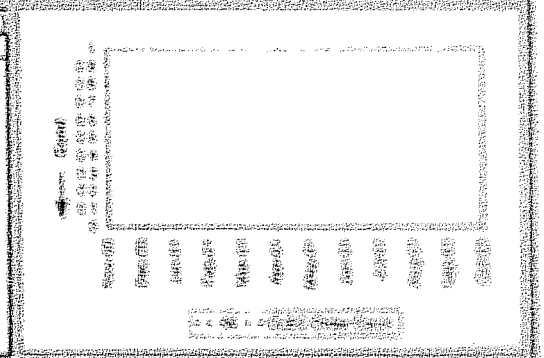
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sc	Parity Score
Nov-00								
Dec-00								
Jan-01				60	[illegible]	[illegible]		
Feb-01				65	15	[illegible]		
Mar-01				292	[illegible]	[illegible]		
Apr-01				162	[illegible]	[illegible]		
May-01				271	[illegible]	[illegible]		
Jun-01				685	[illegible]	[illegible]		
Jul-01				702	[illegible]	[illegible]		
Aug-01				1433	71	[illegible]		
Sep-01				1699	64	[illegible]		
Oct-01				[illegible]	[illegible]	[illegible]		



Checklist #4 - Unbundled Loop - Analog Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog (OP-15B)

Date	CLEC Order Count
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	



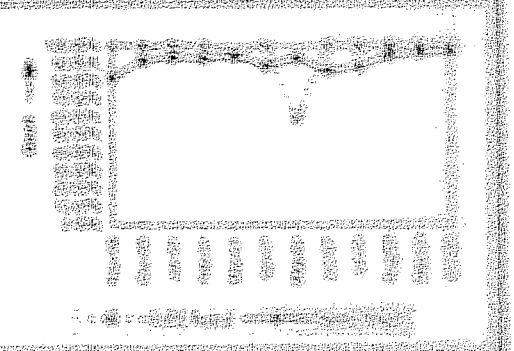
Date	CLEC Num	CLEC Den	CLEC Rate	[illegible]	[illegible]	[illegible]	[illegible]
Nov-00							
Dec-00							
Jan-01							
Feb-01							
Mar-01							
Apr-01							
May-01							
Jun-01							
Jul-01							
Aug-01							
Sep-01							
Oct-01							

Date	CLEC Num	CLEC Den	CLEC Rate	[illegible]	[illegible]	[illegible]	[illegible]
Nov-00							
Dec-00							
Jan-01							
Feb-01							
Mar-01							
Apr-01							
May-01							
Jun-01							
Jul-01							
Aug-01							
Sep-01							
Oct-01							

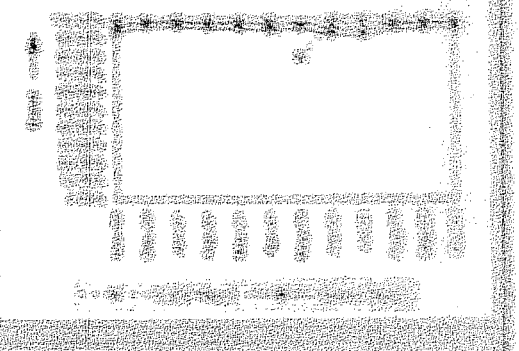
Date	CLEC Num	CLEC Den	CLEC Rate	[illegible]	[illegible]	[illegible]	[illegible]
Nov-00							
Dec-00							
Jan-01							
Feb-01							
Mar-01							
Apr-01							
May-01							
Jun-01							
Jul-01							
Aug-01							
Sep-01							
Oct-01							

Date	CLEC Num	CLEC Den	CLEC Rate	[illegible]	[illegible]	[illegible]	[illegible]
Nov-00							
Dec-00							
Jan-01							
Feb-01							
Mar-01							
Apr-01							
May-01							
Jun-01							
Jul-01							
Aug-01							
Sep-01							
Oct-01							

Date	CLEC Num	CLEC Den	CLEC Pct	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-00	6	6	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	7	7	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	4	4	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	14	14	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	20	21	95.24%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	10	10	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	3	3	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	15	15	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	11	11	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	4	4	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	3	3	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	5	5	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

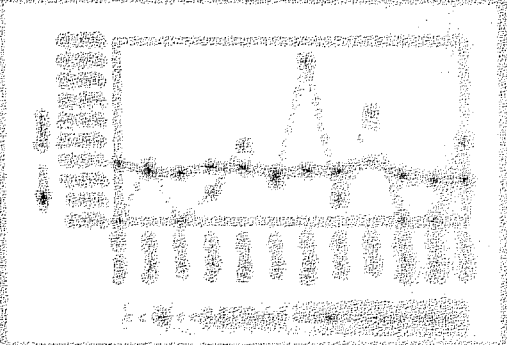


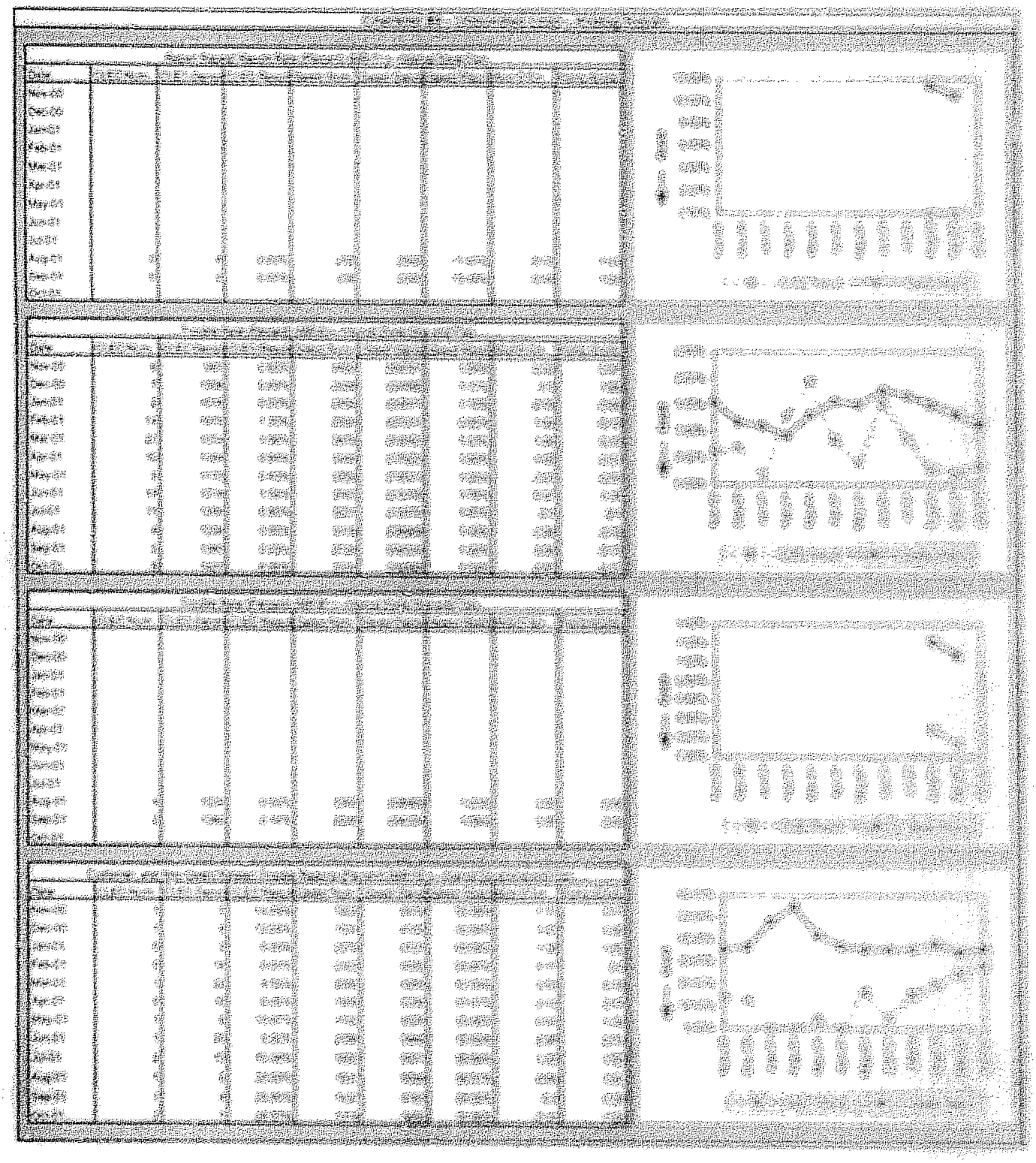
Date	CLEC Num	CLEC Den	CLEC Pct	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-00	6	6	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	7	7	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	3	3	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	14	14	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	21	21	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	10	10	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	4	4	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	15	15	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	11	11	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	4	4	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	3	3	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	5	5	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



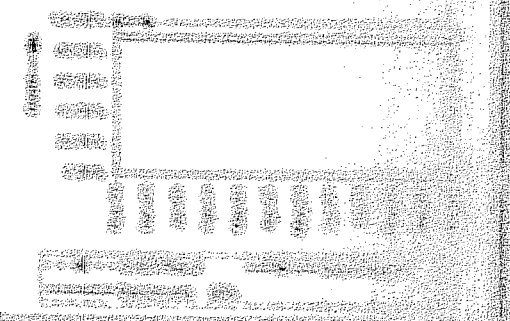
Date	CLEC Num	CLEC Den	CLEC Pct	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-00	43.04	4	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	35.12	7	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	47.00	3	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	65.35	14	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	128.14	21	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	53.00	10	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	101.02	4	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	150.41	15	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	89.26	11	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	37.38	4	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	32.56	3	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	72.30	5	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

Date	CLEC Num	CLEC Den	CLEC Pct	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-00	0	0	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	7	7	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	0	0	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	1	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	0	0	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	0	0	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	1	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	0	0	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	0	0	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	0	0	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	0	0	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



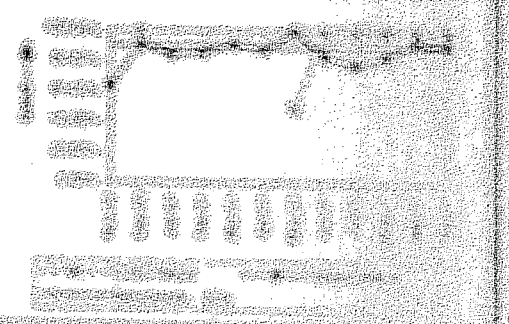


Date	CLEC Name							
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01								
Oct-01								

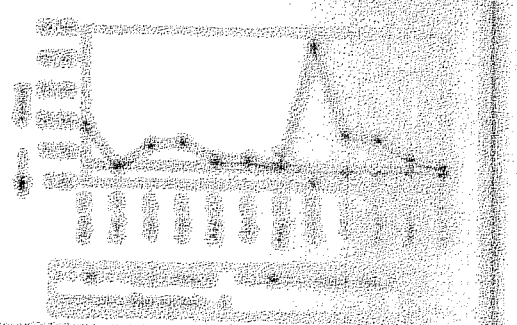


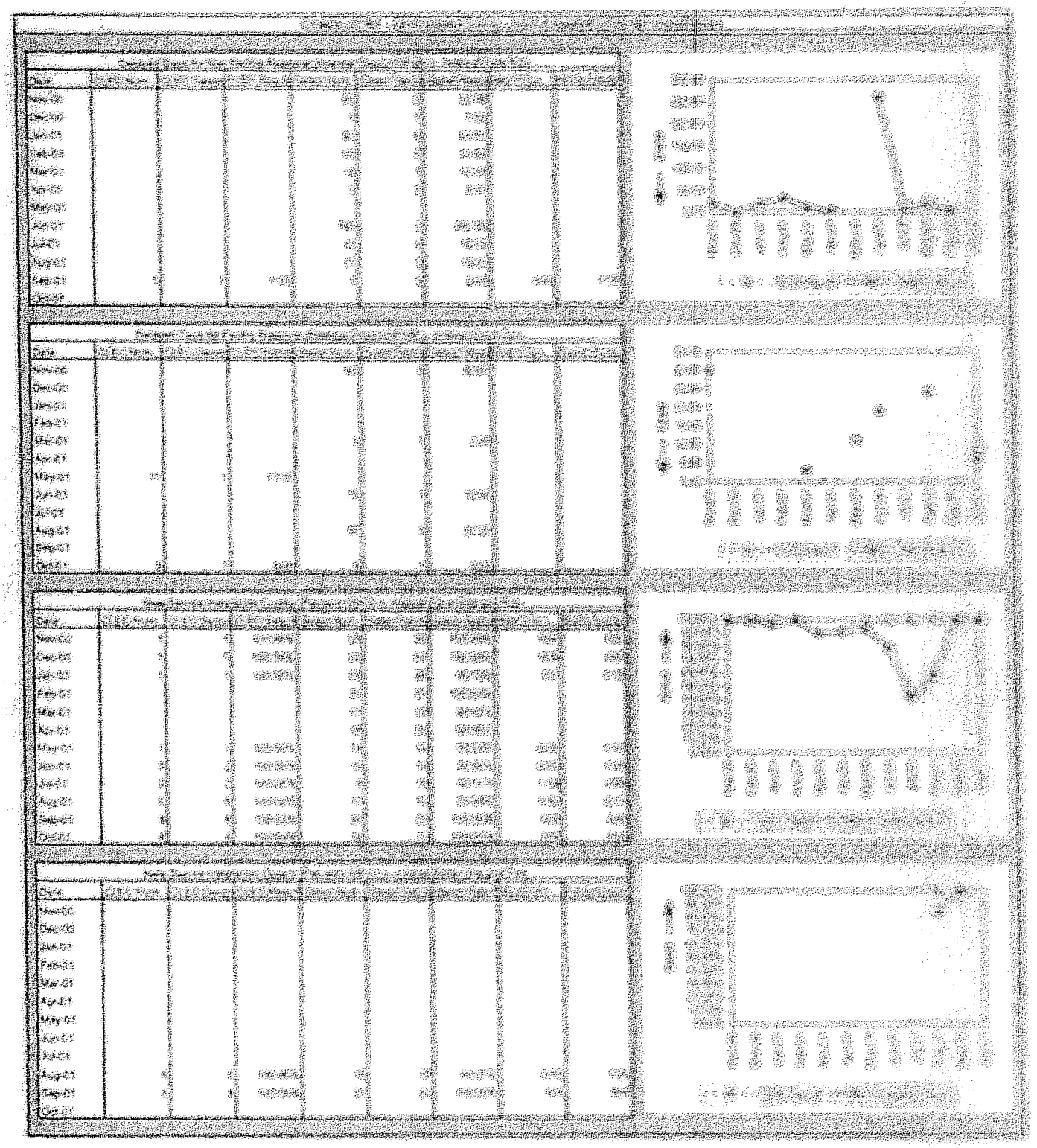
Date	CLEC Name							
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01								
Oct-01								

Date	CLEC Name							
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01								
Oct-01								

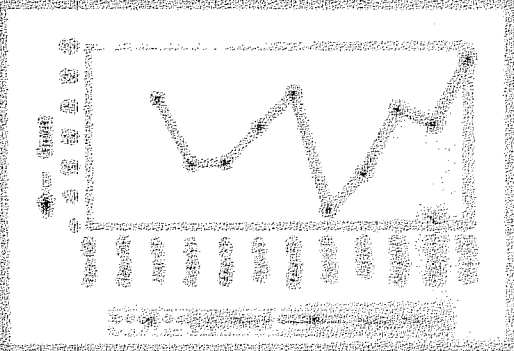


Date	CLEC Name							
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01								
Oct-01								





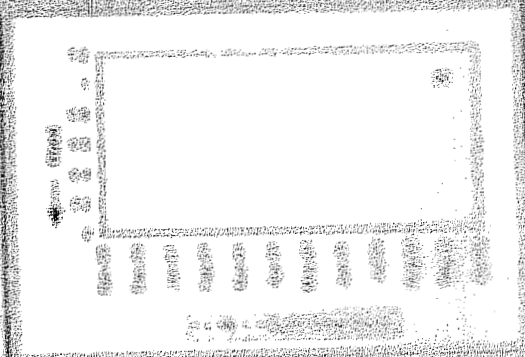
Date	CLEC Name							
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01								
Oct-01								



Checklist #5 - Unbundled Loop Nondiscriminatory Access

Count of Pending Orders Delayed for Facilities Reasons - Residential Orders - Flow Through Eligible Orders

Date	CLEC Other Orders
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	



CONTINUATION

[3]

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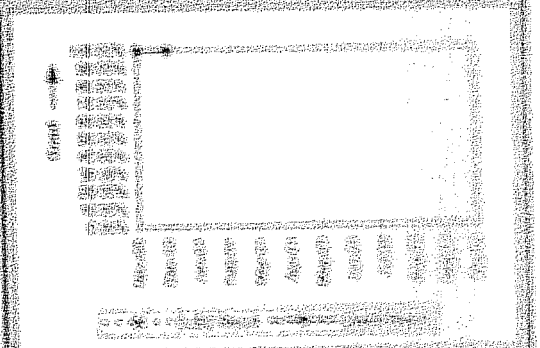
Checklist #4 - Unbundled Loop - Non-Loaded 2-Wire Repair

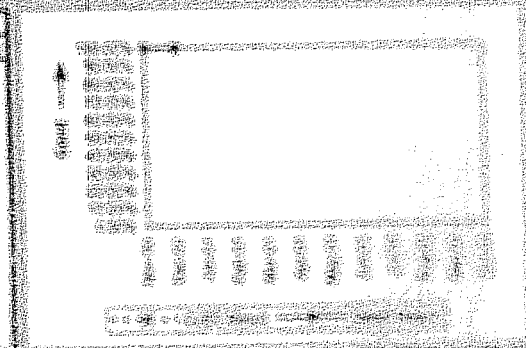
Out of Service Cleared within 24 hours (Percent) (VBL) - Interval Zero Fix

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Qwest 2 Sig	Parity Score
Nov-00				[illegible]	[illegible]	[illegible]		
Dec-00				[illegible]	[illegible]	[illegible]		
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01								
Oct-01								



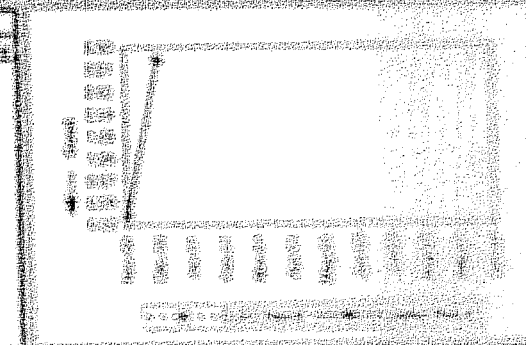
All Troubles Cleared within 48 hours (Percent) - Interval Zero Fix

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Qwest 2 Sig	Parity Score
Nov-00				[illegible]	[illegible]	[illegible]		
Dec-00				[illegible]	[illegible]	[illegible]		
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01								
Oct-01								



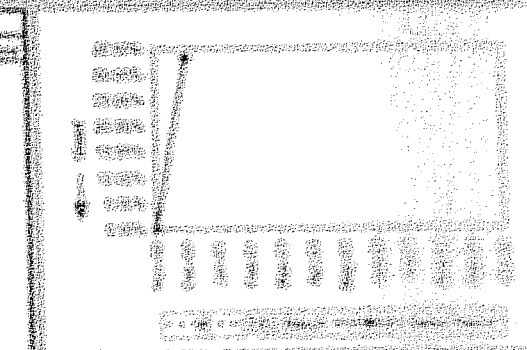
Mean Time to Restore (Hours) - Interval Zero Fix

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Qwest 2 Sig	Parity Score
Nov-00				[illegible]	[illegible]	[illegible]		
Dec-00				[illegible]	[illegible]	[illegible]		
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01								
Oct-01								



Repair Repeat Report Rate (Percent) - Interval Zero Fix

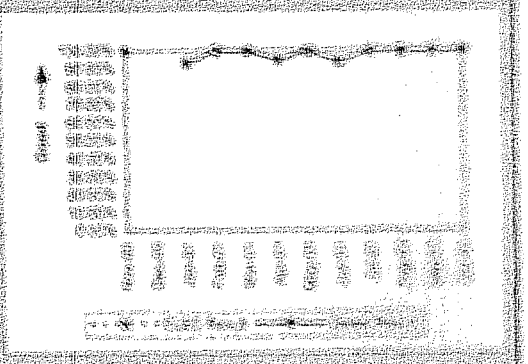
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Qwest 2 Sig	Parity Score
Nov-00				[illegible]	[illegible]	[illegible]		
Dec-00				[illegible]	[illegible]	[illegible]		
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01								
Oct-01								



Checklist #4 - Unbundled Loops - Non-Loaded [illegible]

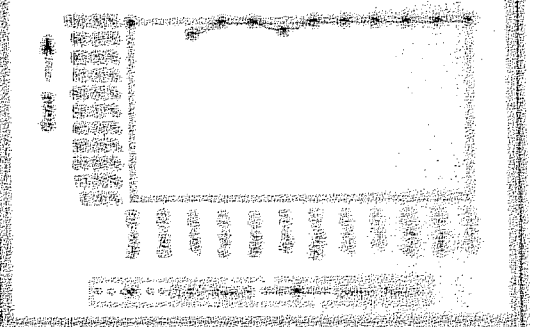
Out of Service Cleared within 24 hours (Percent) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Meas Exp	Parity Stat
Nov-00				1	1	[illegible]		
Dec-00								
Jan-01				13	14	[illegible]		
Feb-01				3	3	[illegible]		
Mar-01				18	18	[illegible]		
Apr-01				18	19	[illegible]		
May-01				17	17	[illegible]		
Jun-01				16	17	[illegible]		
Jul-01				22	22	[illegible]		
Aug-01				22	22	[illegible]		
Sep-01				14	14	[illegible]		
Oct-01				19	19	[illegible]		



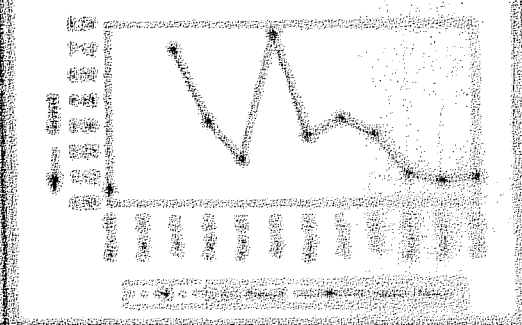
All Troubles Cleared within 48 hours (Percent) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Meas Exp	Parity Stat
Nov-00				1	1	[illegible]		
Dec-00								
Jan-01				13	14	[illegible]		
Feb-01				3	3	[illegible]		
Mar-01				18	18	[illegible]		
Apr-01				18	19	[illegible]		
May-01				17	17	[illegible]		
Jun-01				17	17	[illegible]		
Jul-01				22	22	[illegible]		
Aug-01				22	22	[illegible]		
Sep-01				14	14	[illegible]		
Oct-01				19	19	[illegible]		



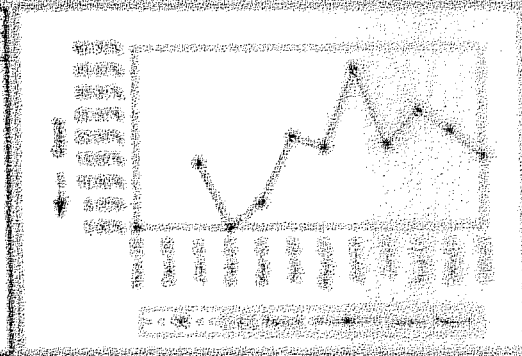
Mean Time to Restore (Hours:Minutes) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Meas Exp	Parity Stat
Nov-00				0:39	1	0:39		
Dec-00								
Jan-01				100:56	14	7:13		
Feb-01				30:04	3	10:01		
Mar-01				36:48	18	2:03		
Apr-01				158:33	20	7:92		
May-01				53:27	17	3:09		
Jun-01				67:14	17	3:57		
Jul-01				73:52	22	3:33		
Aug-01				31:25	22	1:25		
Sep-01				14:30	14	1:02		
Oct-01				22:56	19	1:11		



Repair Repeat Report Rate (Percent) [illegible]

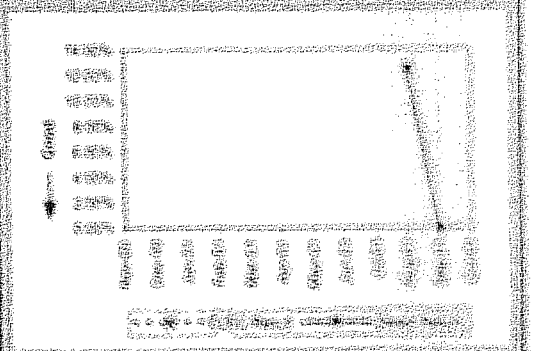
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Meas Exp	Parity Stat
Nov-00				0	1	0.00%		
Dec-00								
Jan-01				2	14	[illegible]		
Feb-01				0	3	[illegible]		
Mar-01				1	18	[illegible]		
Apr-01				4	20	[illegible]		
May-01				3	17	[illegible]		
Jun-01				6	17	[illegible]		
Jul-01				4	22	[illegible]		
Aug-01				5	22	[illegible]		
Sep-01				3	14	[illegible]		
Oct-01				3	19	[illegible]		



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

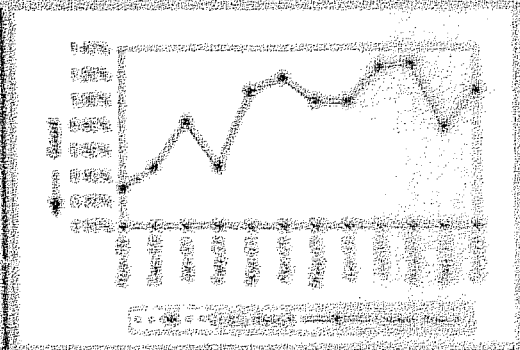
Repair Repeat Report Rate (Percent) (MR-7) – Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Stat	Parity Score
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01				1	8	12.50%		
Sep-01				0	1	0.00%		
Oct-01								



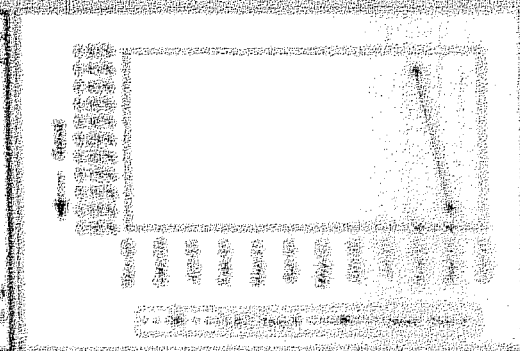
Trouble Rate (Percent) (MR-8) – Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Stat	Parity Score
Nov-00	0	2	0.00%	3	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	0	3	0.00%	3	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	0	3	0.00%	14	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	0	3	0.00%	8	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	0	3	0.00%	18	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	0	2	0.00%	20	[illegible]	[illegible]	[illegible]	[illegible]
May-01	0	4	0.00%	17	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	0	5	0.00%	17	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	0	8	0.00%	27	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	0	20	0.00%	23	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	0	26	0.00%	14	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	0	36	0.00%	18	[illegible]	[illegible]	[illegible]	[illegible]



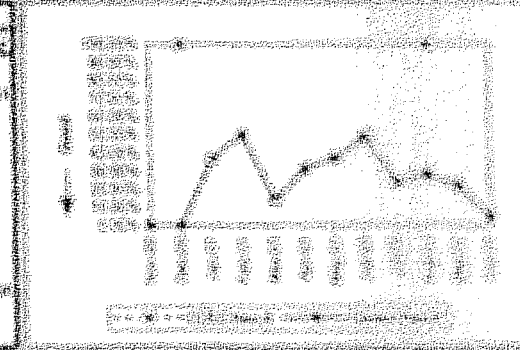
Trouble Rate (Percent) (MR-8) – Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Stat	Parity Score
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	0	20	0.00%	3	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	0	26	0.00%	1	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01								



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-9) – Interval Zone One and Two

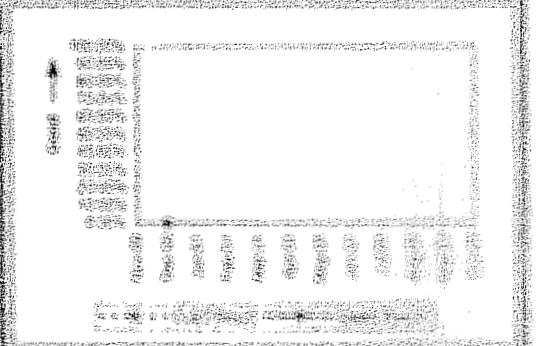
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Stat	Parity Score
Nov-00				0	2	0.00%		
Dec-00	1	1	100.00%	0	3	0.00%	[illegible]	[illegible]
Jan-01				8	22	[illegible]		
Feb-01				8	14	[illegible]		
Mar-01				3	21	[illegible]		
Apr-01				9	29	[illegible]		
May-01				10	27	[illegible]		
Jun-01				15	33	[illegible]		
Jul-01				7	29	[illegible]		
Aug-01	1	1	100.00%	9	32	[illegible]	[illegible]	[illegible]
Sep-01				4	13	[illegible]		
Oct-01				1	20	[illegible]		



Checklist #4 - Unbundled Loop - [illegible]

Installation Commitments Met (Percent) [illegible]

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-00									
Dec-00					[illegible]	[illegible]	[illegible]		
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									



Installation Interval (Average Days) [illegible]

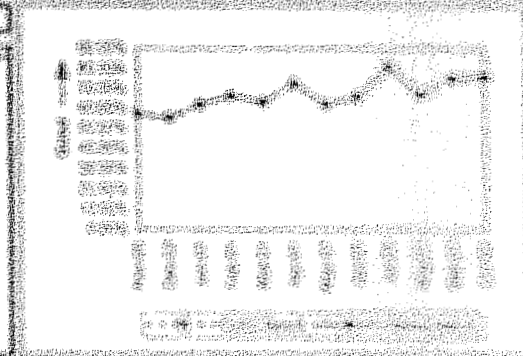
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-00									
Dec-00					[illegible]	[illegible]	[illegible]		
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									

Delayed Days for Non-Facility Reasons [illegible]

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-00									
Dec-00					[illegible]	[illegible]	[illegible]		
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									

Installation Commitments Met [illegible]

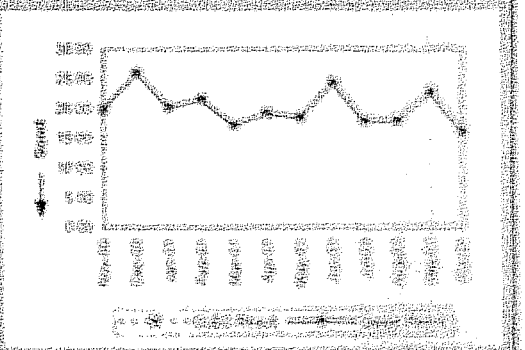
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-00					[illegible]	[illegible]	[illegible]		
Dec-00					[illegible]	[illegible]	[illegible]		
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

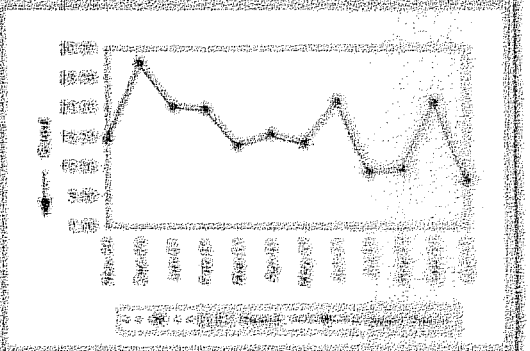
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sc	Parity Score
Nov-00					1771	89	19.90		
Dec-00					2453	94	26.10		
Jun-01					1341	66	20.32		
Feb-01					1450	67	21.64		
Mar-01					2257	130	17.36		
Apr-01					1641	85	19.31		
May-01					1375	74	18.58		
Jun-01					1775	73	24.32		
Jul-01					2355	131	17.98		
Aug-01					2544	141	18.04		
Sep-01					2413	106	22.78		
Oct-01					2241	139	16.12		



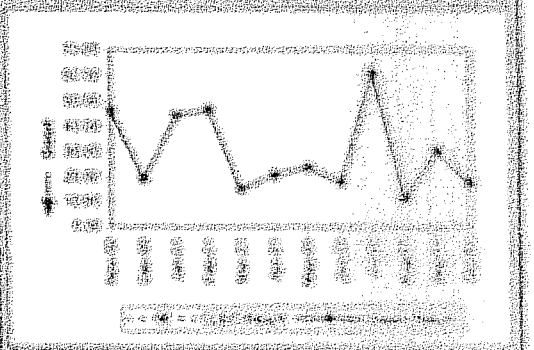
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sc	Parity Score
Nov-00					490	29	14.83		
Dec-00					912	33	27.64		
Jan-01					445	22	20.22		
Feb-01					357	18	19.83		
Mar-01					536	39	13.74		
Apr-01					310	20	15.50		
May-01					240	17	14.12		
Jun-01					463	22	21.05		
Jul-01					599	64	9.36		
Aug-01					610	63	9.68		
Sep-01					861	41	21.00		
Oct-01					326	43	7.58		



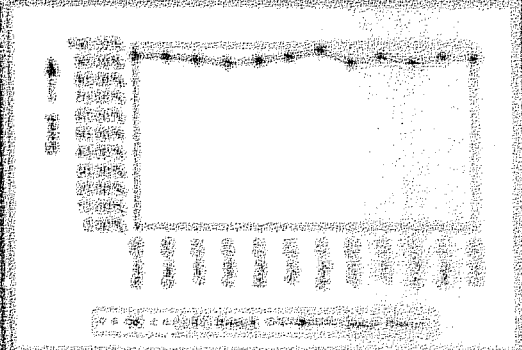
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sc	Parity Score
Nov-00					415	9	46.11		
Dec-00					177	9	19.67		
Jan-01					134	3	44.67		
Feb-01					234	5	46.80		
Mar-01					138	6	23.00		
Apr-01					84	4	21.00		
May-01					262	11	23.82		
Jun-01					54	3	18.00		
Jul-01					184	3	61.33		
Aug-01					131	11	11.91		
Sep-01					245	8	30.62		
Oct-01					232	13	17.85		



New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

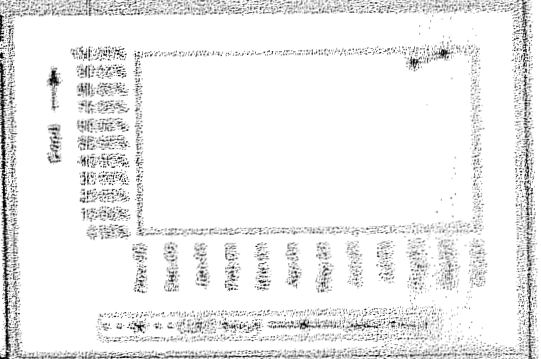
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sc	Parity Score
Nov-00					100	106	94.34%		
Dec-00					105	113	92.91%		
Jan-01					94	102	92.16%		
Feb-01					73	81	90.12%		
Mar-01					109	119	91.60%		
Apr-01					125	133	93.99%		
May-01					99	102	97.06%		
Jun-01					88	97	90.72%		
Jul-01					108	115	93.91%		
Aug-01					125	138	90.58%		
Sep-01					117	125	93.60%		
Oct-01					115	124	92.74%		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

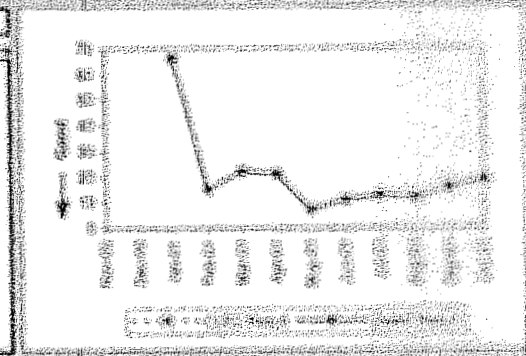
New Service Installation Quality (Percent) (OP-5) - Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Std Z Sc	Parity Score
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					129	138	93.48%		
Sep-01					123	125	98.40%		
Oct-01									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-5A)

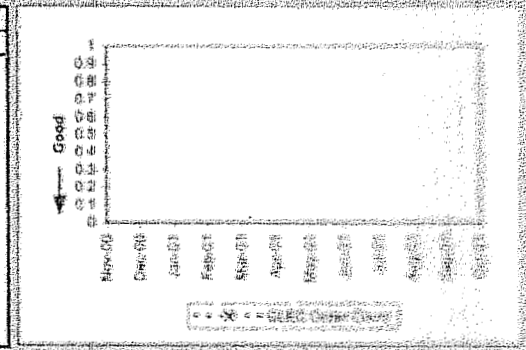
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Std Z Sc	Parity Score
Nov-00									
Dec-00									
Jan-01					265	4	66.25		
Feb-01					472	31	15.23		
Mar-01					288	13	22.15		
Apr-01					106	5	22.20		
May-01					80	11	7.27		
Jun-01					156	14	11.14		
Jul-01					285	22	12.95		
Aug-01					342	28	12.21		
Sep-01					432	27	16.00		
Oct-01					436	23	18.96		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 4 Wire Non-Loaded (OP-15B)

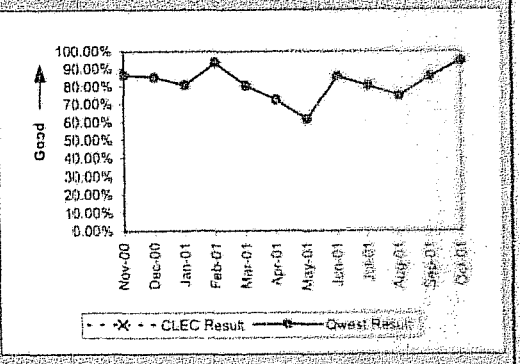
Date	CLEC Order Count
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

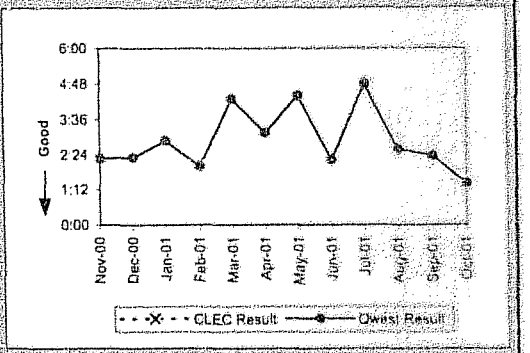
All Trouble Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
				39	45	86.67%		
				41	48	85.42%		
				42	52	80.77%		
				163	174	93.68%		
				66	82	80.49%		
				42	58	72.41%		
				48	78	61.54%		
				84	98	85.71%		
				61	76	80.26%		
				113	151	74.83%		
				48	56	85.71%		
				67	71	94.37%		



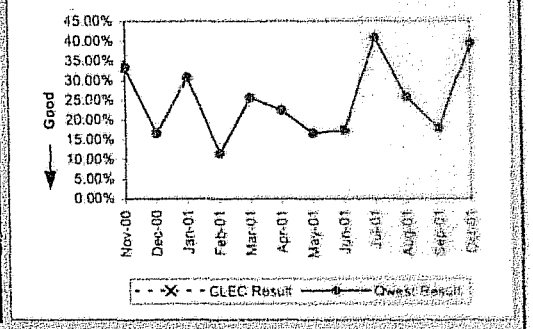
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
				102:36	45	2:17		
				111:22	48	2:19		
				151:05	52	2:54		
				351:20	174	2:01		
				352:35	82	4:18		
				183:50	58	3:10		
				342:44	78	4:24		
				216:30	98	2:14		
				364:21	76	4:48		
				389:52	151	2:35		
				132:40	56	2:22		
				99:55	71	1:24		



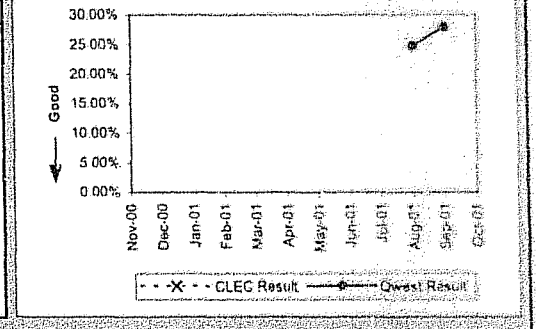
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
				15	45	33.33%		
				8	48	16.67%		
				16	52	30.77%		
				20	174	11.49%		
				21	82	25.61%		
				13	58	22.41%		
				13	78	16.67%		
				17	98	17.35%		
				31	76	40.79%		
				39	151	25.83%		
				10	56	17.86%		
				28	71	39.44%		



Repair Repeat Report Rate (Percent) (MR-7')-- Interval Zone Two

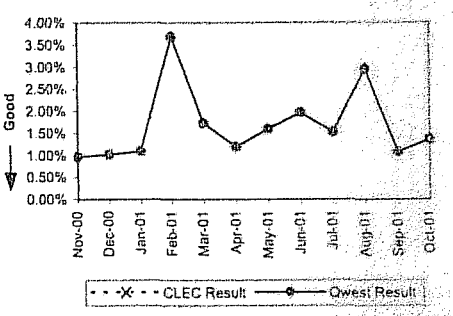
CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
				26	105	24.76%		
				7	25	28.00%		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

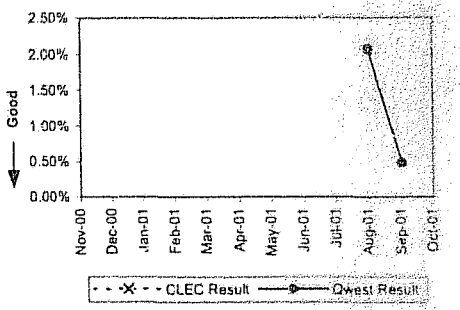
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

				Std Dev	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
					45	4654	0.97%		
					48	4724	1.02%		
					52	4718	1.10%		
					174	4721	3.69%		
					82	4721	1.74%		
					58	4836	1.20%		
					78	4846	1.61%		
					98	4966	1.97%		
					76	4955	1.53%		
					151	5094	2.96%		
					56	5153	1.09%		
					71	5199	1.37%		



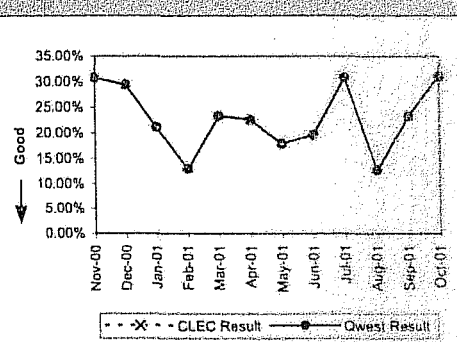
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

				Std Dev	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
					105	5094	2.06%		
					25	5153	0.49%		



Customer Trouble Reports Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

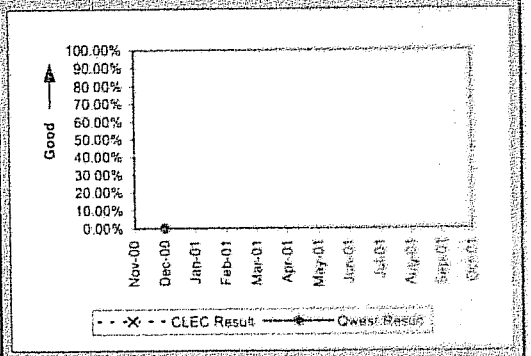
				Std Dev	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
					20	65	30.77%		
					20	68	29.41%		
					14	66	21.21%		
					26	200	13.00%		
					25	107	23.36%		
					17	75	22.67%		
					17	95	17.89%		
					24	122	19.67%		
					34	110	30.91%		
					22	173	12.72%		
					17	73	23.29%		
					32	103	31.07%		



Checklist #4 - Unbundled Loop - DS1 Capable Installation

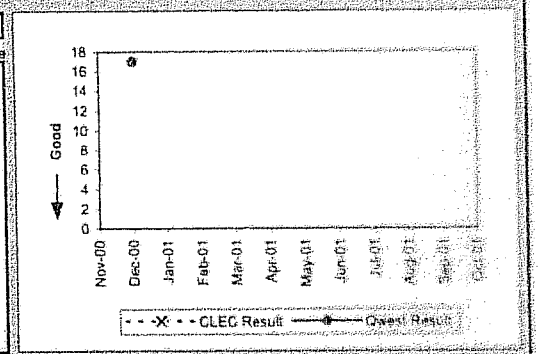
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
					0	1	0.00%		



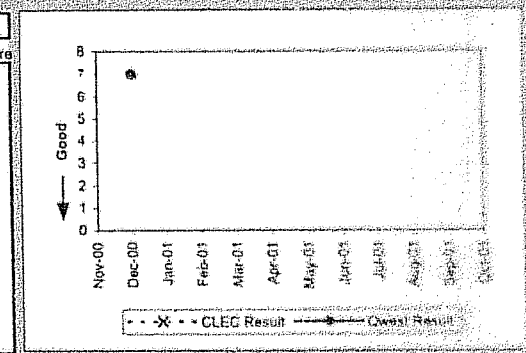
Installation Interval (Average Days) (OP-4)-- Interval Zone One

	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
					17	1	17.00		



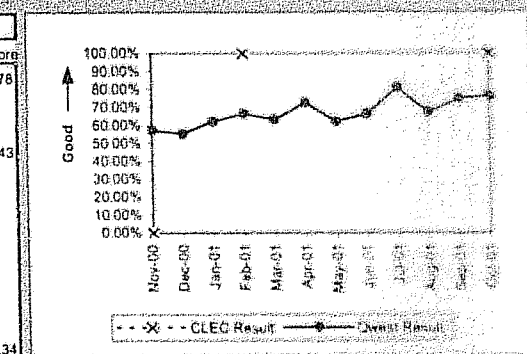
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
					7	1	7.00		



Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

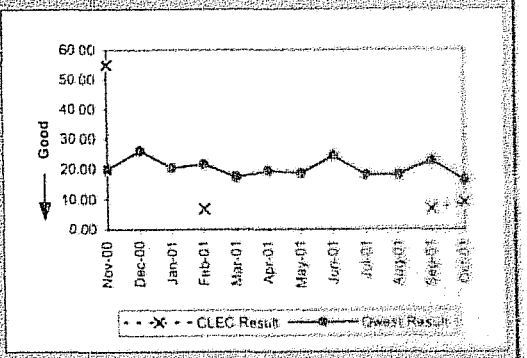
	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
	0	1	0.00%	0.00%	51	89	57.30%	2.93	0.78
					52	94	55.32%		
					41	66	62.12%		
	1	1	100.00%	0.00%	46	69	66.67%	-0.7	-1.43
					83	131	63.36%		
					64	88	72.73%		
					46	74	62.16%		
					49	74	66.22%		
					64	79	81.01%		
					70	104	67.31%		
					57	76	75.00%		
	1	1	100.00%	0.00%	86	113	76.11%	-0.56	-1.34



Checklist #4 - Unbundled Loop - DS1 Capable Installation

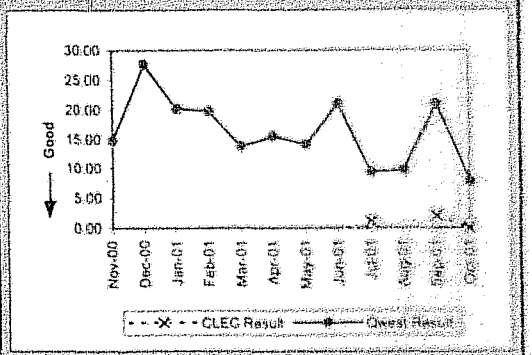
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	55	1	55.00		1771	89	19.90	1.82	0.11
[illegible]					2453	94	26.10		
[illegible]					1341	66	20.32		
[illegible]	7	1	7.00		1450	67	21.64	-0.67	-1.41
[illegible]					2257	130	17.36		
[illegible]					1641	85	19.31		
[illegible]					1375	74	18.58		
[illegible]					1775	73	24.32		
[illegible]					2355	131	17.98		
[illegible]					2544	141	18.04		
[illegible]	7	1	7.00		2413	106	22.76	-0.92	-1.56
[illegible]	9	1	9.00		2241	139	16.12	-0.58	-1.35



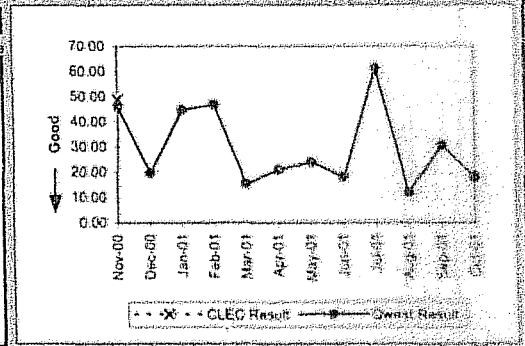
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]					430	29	14.83		
[illegible]					912	33	27.64		
[illegible]					445	22	20.23		
[illegible]					357	18	19.83		
[illegible]					536	39	13.74		
[illegible]					310	20	15.50		
[illegible]					240	17	14.12		
[illegible]					463	22	21.05		
[illegible]	1	1	1.00		599	64	9.36	-0.69	-1.54
[illegible]					610	63	9.68		
[illegible]	2	1	2.00		861	41	21.00	-1.46	-1.89
[illegible]	0	1	0.00		326	42	7.76	-0.65	-1.39



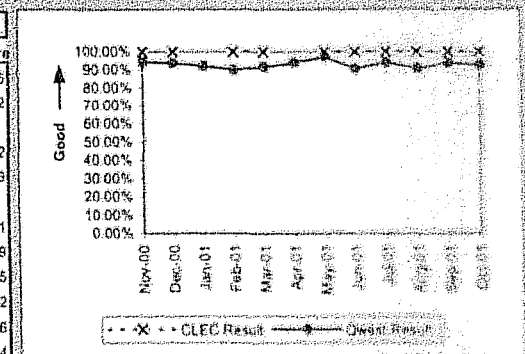
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	49	1	49.00		415	9	46.11	0.1	-0.94
[illegible]					177	9	19.67		
[illegible]					134	3	44.67		
[illegible]					234	5	46.80		
[illegible]					138	9	15.33		
[illegible]					84	4	21.00		
[illegible]					262	11	23.82		
[illegible]					54	3	18.00		
[illegible]					184	3	61.33		
[illegible]					131	11	11.91		
[illegible]					245	8	30.62		
[illegible]					232	13	17.85		



New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

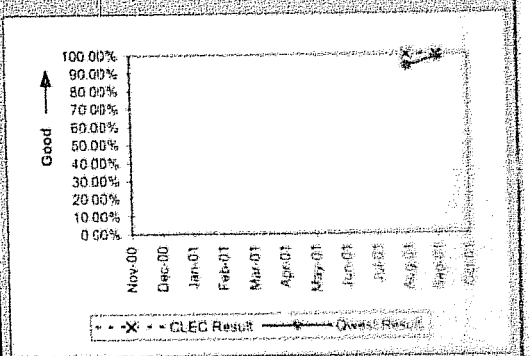
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	3	3	100.00%	0.00%	100	106	94.34%	-0.42	-1.25
[illegible]	2	2	100.00%	0.00%	106	113	93.81%	-0.36	-1.22
[illegible]					94	102	92.16%		
[illegible]	1	1	100.00%	0.00%	73	81	90.12%	-0.33	-1.2
[illegible]	1	1	100.00%	0.00%	109	119	91.60%	-0.3	-1.18
[illegible]					125	133	93.99%		
[illegible]	1	1	100.00%	0.00%	99	102	97.06%	-0.17	-1.11
[illegible]	1	1	100.00%	0.00%	88	97	90.72%	-0.32	-1.19
[illegible]	1	1	100.00%	0.00%	108	115	93.91%	-0.25	-1.15
[illegible]	1	1	100.00%	0.00%	125	138	90.58%	-0.32	-1.2
[illegible]	1	1	100.00%	0.00%	117	125	93.60%	-0.26	-1.16
[illegible]	2	2	100.00%	0.00%	115	124	92.74%	-0.39	-1.24



Checklist #4 - Unbundled Loop - DS1 Capable Installation

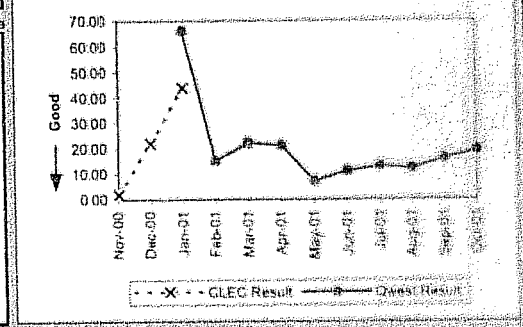
New Service Installation Quality (Percent) (OP-5')-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Nov-00	1	1	100.00%	0.00%	129	138	93.48%	-0.26	-1.16
Dec-00	1	1	100.00%	0.00%	123	125	98.40%	-0.13	-1.08



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

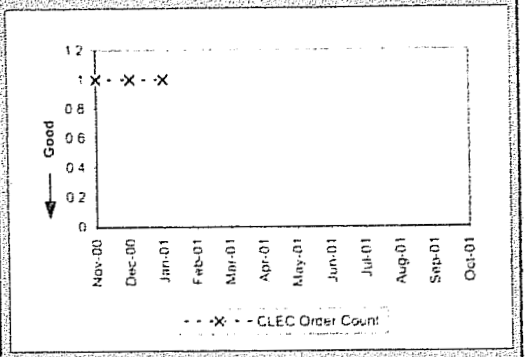
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Nov-00	2	1	2.00						
Dec-00	22	1	22.00						
Jan-01	44	1	44.00		265	4	66.25	-0.69	-1.42
Feb-01					472	31	15.23		
Mar-01					286	13	22.15		
Apr-01					106	5	21.20		
May-01					80	11	7.27		
Jun-01					156	14	11.14		
Jul-01					285	22	12.95		
Aug-01					342	28	12.21		
Sep-01					432	27	16.00		
Oct-01					436	23	18.96		



Checklist #4 - Unbundled Loop - DS1 Capable Installation

Unbundled Loop - DS1 Capable (OP-15B)

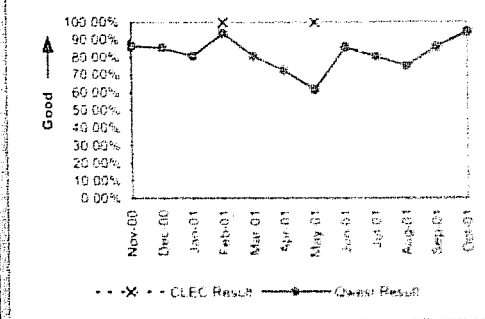
	CLEC Order Count
	1
	1
	1



Checklist #4 - Unbundled Loop - DS1 Capable Repair

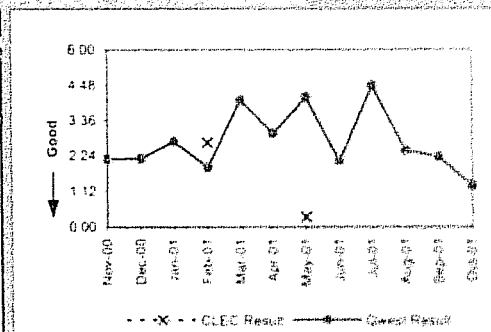
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Nov-00					39	45	86 67%		
Dec-00					41	48	85 42%		
Jan-01					42	52	80 77%		
Feb-01	1	1	100 00%	0 00%	163	174	93 68%	-0 26	1 16
Mar-01					66	82	80 49%		
Apr-01					42	58	72 41%		
May-01	1	1	100 00%	0 00%	48	78	61 54%	-0 79	-1 48
Jun-01					84	98	85 71%		
Jul-01					61	76	80 26%		
Aug-01					113	151	74 83%		
Sep-01					48	56	85 71%		
Oct-01					67	71	94 37%		



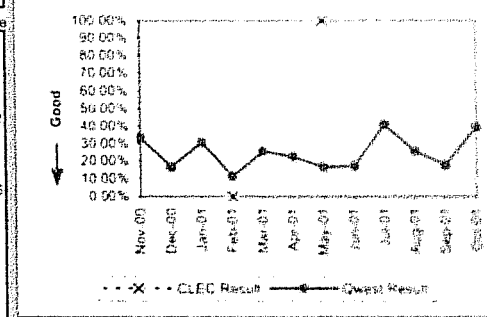
Mean Time to Restore (Hours Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Nov-00					102 38	45	2 17		
Dec-00					111 22	48	2 19		
Jan-01					151 05	52	2 54		
Feb-01	2 51	1	2 51		351 20	174	2 01	0 85	-0 48
Mar-01					352 35	82	4 18		
Apr-01					183 50	58	3 10		
May-01	0 21	1	0 21		342 44	78	4 24	-0 6	-1 36
Jun-01					218 30	98	2 14		
Jul-01					364 21	76	4 48		
Aug-01					389 52	151	2 35		
Sep-01					132 40	56	2 22		
Oct-01					99 55	71	1 24		



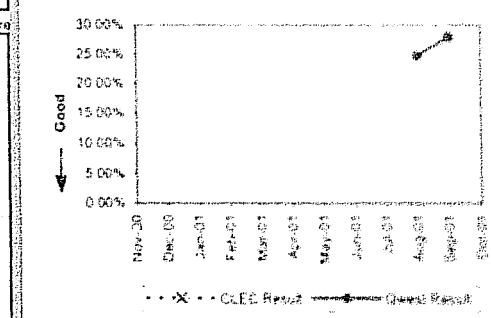
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Nov-00					15	45	33 33%		
Dec-00					8	48	16 67%		
Jan-01					16	52	30 77%		
Feb-01	0	1	0 00%	0 00%	20	174	11 49%	-0 36	-1 22
Mar-01					21	82	25 61%		
Apr-01					13	58	22 41%		
May-01	1	1	100 00%	0 00%	13	78	16 67%	1 38	-0 16
Jun-01					17	98	17 35%		
Jul-01					31	76	40 79%		
Aug-01					39	151	25 83%		
Sep-01					10	56	17 86%		
Oct-01					28	71	39 44%		



Repair Repeat Report Rate (Percent) (MR-7')-- Interval Zone Two

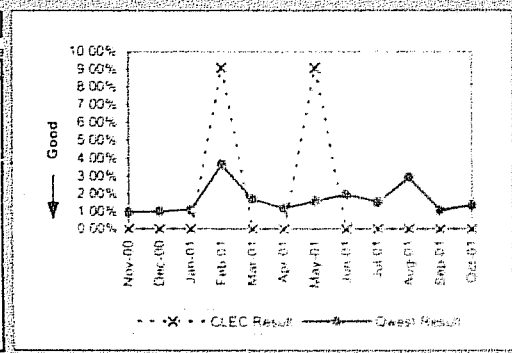
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					26	105	24 76%		
Sep-01					7	25	28 00%		
Oct-01									



Checklist #4 - Unbundled Loop - DS1 Capable Repair

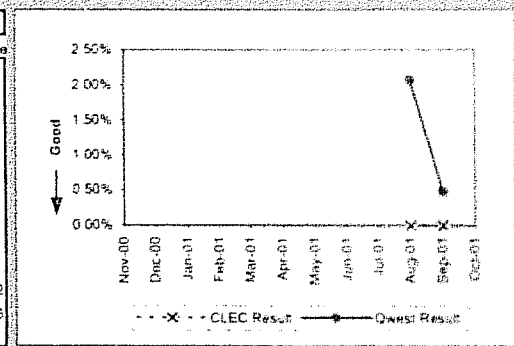
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
	0	1	0 00%	0 00%	45	4654	0 97%	-0 26	-1 16
	0	1	0 00%	0 00%	48	4724	1 02%	-0 27	-1 16
	0	1	0 00%	0 00%	52	4718	1 10%	-0 28	-1 17
	0	11	9 09%	28 75%	174	4721	3 69%	0 95	-0 49
	0	11	0 00%	0 00%	82	4721	1 74%	-0 44	-1 27
	0	11	0 00%	0 00%	58	4836	1 20%	-0 37	-1 22
	1	11	9 09%	28 75%	78	4846	1 61%	1 97	-0 18
	0	12	0 00%	0 00%	98	4966	1 97%	-0 49	-1 3
	0	11	0 00%	0 00%	76	4955	1 53%	-0 45	-1 27
	0	16	0 00%	0 00%	151	5094	2 96%	-0 63	-1 38
	0	13	0 00%	0 00%	56	5153	1 09%	-0 41	-1 25
	0	11	0 00%	0 00%	71	5199	1 37%	-0 48	-1 29



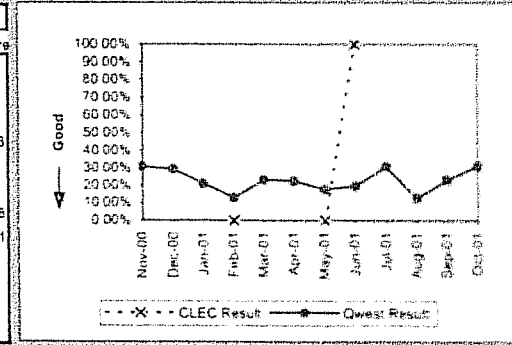
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
	0	13	0 00%	0 00%	105	5094	2 06%	-0 52	-1 32
	0	15	0 00%	0 00%	25	5153	0 49%	-0 27	-1 16



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

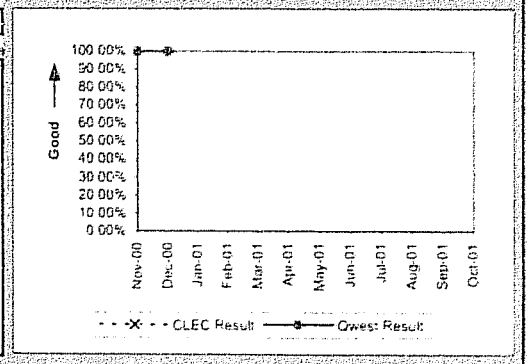
	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
					20	65	30 77%		
					20	68	29 41%		
					14	66	21 21%		
	0	1	0 00%	0 00%	26	200	13 00%	-0 39	-1 23
					25	107	23 36%		
					17	75	22 67%		
	0	1	0 00%	0 00%	17	95	17 89%	-0 46	-1 28
	1	1	100 00%	0 00%	24	122	19 67%	1 29	-0 21
					34	110	30 91%		
					22	173	12 72%		
					17	73	23 29%		
					32	103	31 07%		



Checklist #4 - Unbundled Loop - ISDN Capable Installation

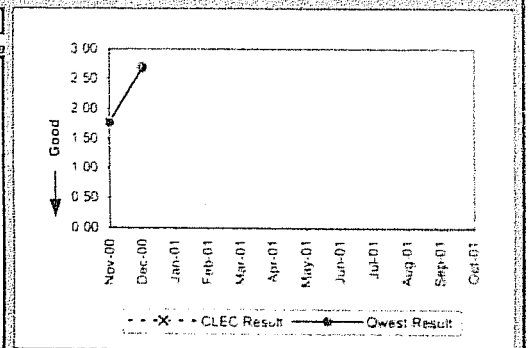
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
				9	9	100 00%		
				13	13	100 00%		



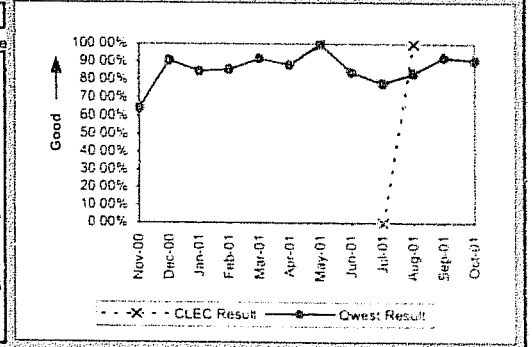
Installation Interval (Average Days) (OP-4)-- Interval Zone One

CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
				16	9	1 78		
				35	13	2 69		



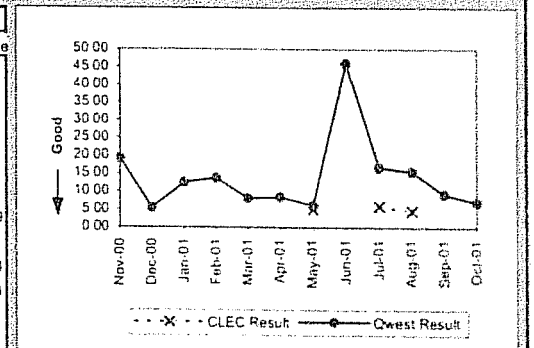
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
				9	14	64 29%		
				10	11	90 91%		
				22	26	84 62%		
				12	14	85 71%		
				22	24	91 67%		
				15	17	88 24%		
1	1	100 00%	0 00%	12	12	100 00%	N/A	N/A
				21	25	84 00%		
0	1	0 00%	0 00%	7	9	77 78%	1 09	-0 34
4	4	100 00%	0 00%	20	24	83 33%	-0 83	-1 5
				12	13	92 31%		
				10	11	90 91%		



Installation Interval (Average Days) (OP-4)-- Interval Zone Two

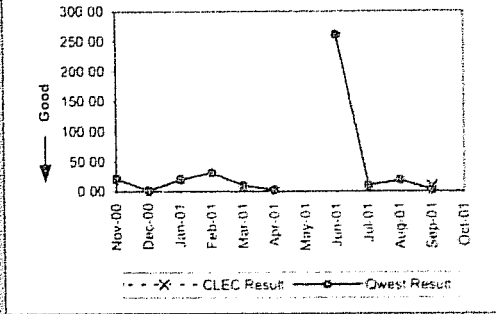
CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
				268	14	19 14		
				60	11	5 45		
				302	24	12 58		
				179	13	13 77		
				162	20	8 10		
				144	17	8 47		
5	1	5 00		68	11	6 18	-0 31	-1 19
				966	21	46 00		
6	1	6 00		167	10	16 70	-0 66	-1 4
14	7	4 67	0 58	405	26	15 58	-1 17	-1 71
				122	13	9 38		
				78	11	7 09		



Checklist #4 - Unbundled Loop - ISDN Capable Installation

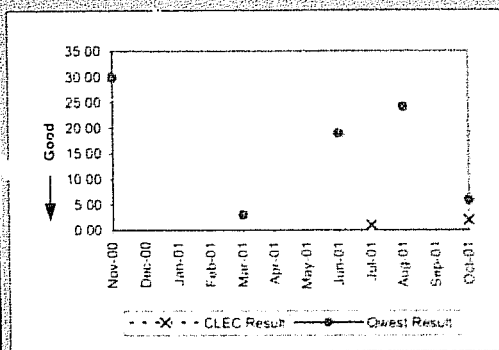
Average Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
					65	3	22 00		
					1	1	1 00		
					80	4	20 00		
					63	2	31 50		
					10	1	10 00		
					5	2	2 50		
					781	3	260 33		
					42	4	10 50		
					57	3	19 00		
		1	19 00		5	2	2 50	0 64	-0 61



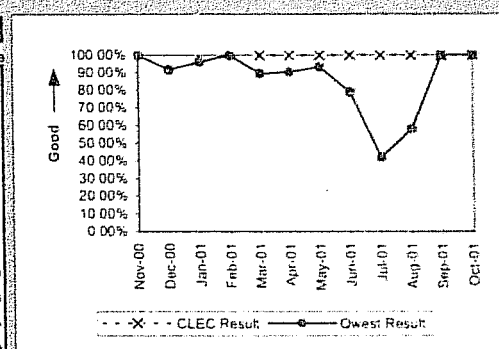
Average Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
					60	2	30 00		
					3	1	3 00		
					19	1	19 00		
		1	1 00						
					97	4	24 25		
		1	2 00		6	1	6 00		



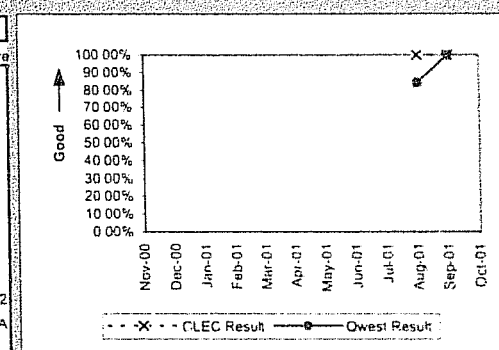
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
					28	28	100 00%		
					22	24	91 67%		
					25	26	96 15%		
					21	21	100 00%		
	1	1	100 00%	0 00%	17	19	89 47%	-0 33	-1 2
	1	1	100 00%	0 00%	19	21	90 48%	-0 32	-1 19
	1	1	100 00%	0 00%	14	15	93 33%	-0 26	-1 16
	1	1	100 00%	0 00%	15	19	78 95%	-0 5	-1 31
	1	1	100 00%	0 00%	8	19	42 11%	-1 14	-1 69
	1	1	100 00%	0 00%	11	19	57 89%	-1 37	-1 83
	1	1	100 00%	0 00%	21	21	100 00%	N/A	N/A
	1	1	100 00%	0 00%	13	13	100 00%	N/A	N/A



New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

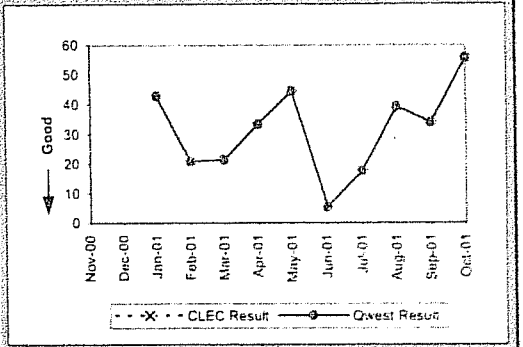
[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
	1	1	100 00%	0 00%	16	19	84 21%	-0 7	-1 42
	1	1	100 00%	0 00%	21	21	100 00%	N/A	N/A



Checklist #4 - Unbundled Loop - ISDN Capable Installation

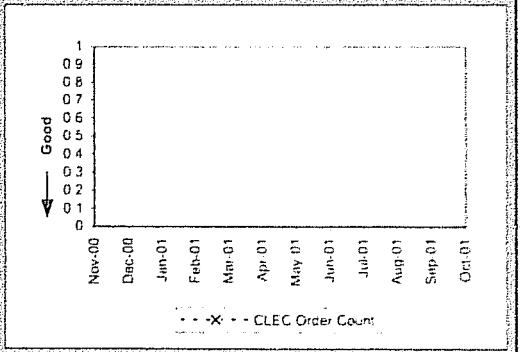
Business Service Orders Delayed Past Due Date (Average Days) (OP-15A)

					Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
					86	2	43.00		
					21	1	21.00		
					43	2	21.50		
					67	2	33.50		
					89	2	44.50		
					33	6	5.50		
					89	5	17.80		
					118	3	39.33		
					136	4	34.00		
					167	3	55.67		



Checklist #4 - Unbundled Loop - ISDN Capable Installation

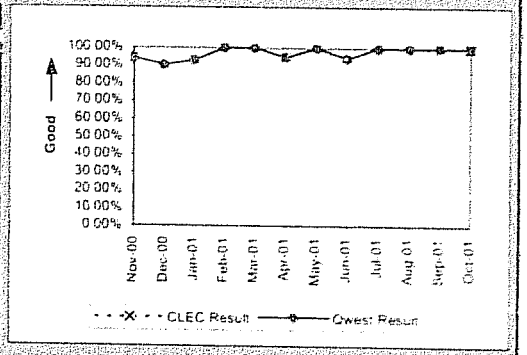
	CLEC Order Count



Checklist #4 - Unbundled Loop - ISDN Capable Repair

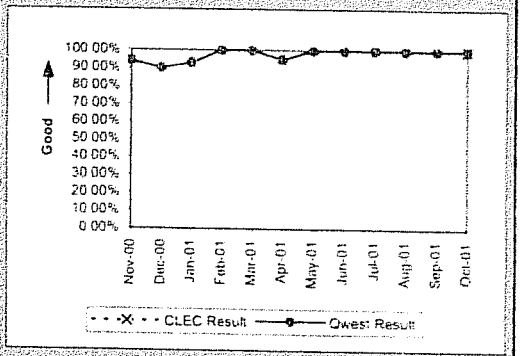
[illegible] (Percent) (MR-3)-- Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
					16	17	94.12%		
					9	10	90.00%		
					13	14	92.86%		
					8	8	100.00%		
					18	18	100.00%		
					16	17	94.74%		
					17	17	100.00%		
					16	17	94.12%		
					22	22	100.00%		
					23	23	100.00%		
					14	14	100.00%		
			[illegible]	[illegible]	19	19	100.00%	N/A	N/A



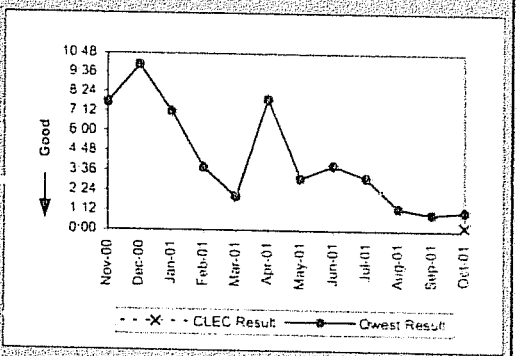
[illegible] (Percent) (MR-4)-- Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
					16	17	94.12%		
					9	10	90.00%		
					13	14	92.86%		
					8	8	100.00%		
					18	18	100.00%		
					19	20	95.00%		
					17	17	100.00%		
					17	17	100.00%		
					22	22	100.00%		
					23	23	100.00%		
					14	14	100.00%		
			[illegible]	[illegible]	19	19	100.00%	N/A	N/A



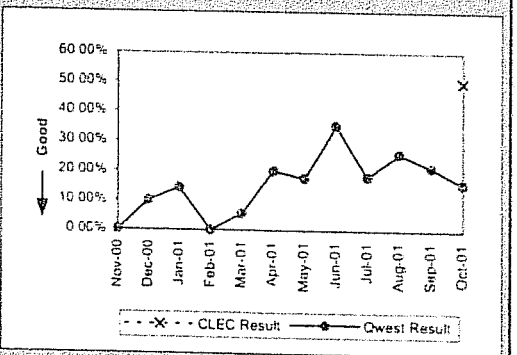
[illegible] Mean (MR-6)-- Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
					131.59	17	7.46		
					100.47	10	10.05		
					100.56	14	7.13		
					30.34	8	3.49		
					36.48	18	2.03		
					150.33	20	7.59		
					53.27	17	3.09		
					67.14	17	3.57		
					70.52	22	3.13		
					31.25	23	1.22		
					14.30	14	1.02		
			[illegible]	[illegible]	22.58	19	1.12	-0.8	-1.48



[illegible] Repair Repeat Rate (Percent) (MR-7)-- Interval Zone Two

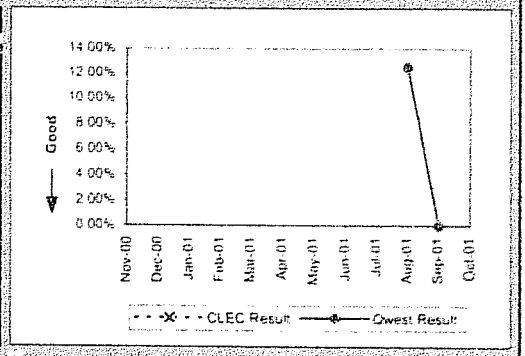
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
					0	17	0.00%		
					1	10	10.00%		
					2	14	14.29%		
					0	8	0.00%		
					1	18	5.56%		
					4	20	20.00%		
					3	17	17.65%		
					6	17	35.29%		
					4	22	18.18%		
					6	23	26.09%		
					3	14	21.43%		
			[illegible]	[illegible]	3	19	15.79%	0.86	-0.47



Checklist #4 - Unbundled Loop - ISDN Capable Repair

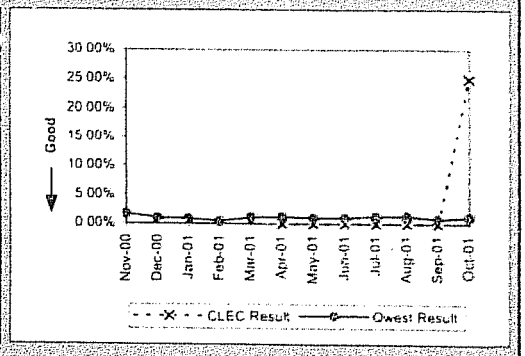
Trouble Report Rate (Percent) (MR-7)-- Interval Zone Two

					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
					1	8	12 50%		
					0	1	0 00%		



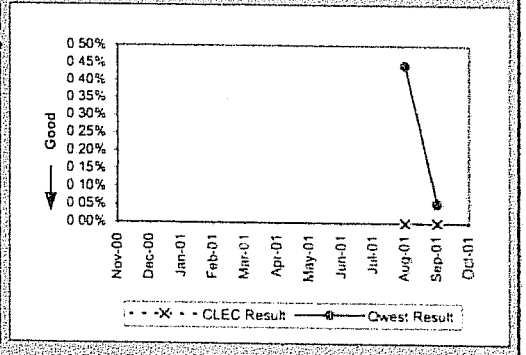
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
					17	1033	1 65%		
					10	1038	0 96%		
					14	1689	0 83%		
					8	1711	0 47%		
					18	1687	1 07%		
			0 00%	0 00%	20	1710	1 17%	-0 11	-1 07
			0 00%	0 00%	17	1723	0 99%	-0 14	-1 09
			0 00%	0 00%	17	1730	0 98%	-0 14	-1 09
			0 00%	0 00%	22	1760	1 25%	-0 19	-1 12
			0 00%	0 00%	23	1795	1 28%	-0 32	-1 2
			0 00%	0 00%	14	1796	0 78%	-0 25	-1 15
			23 00%	43 30%	10	1777	1 07%	6 57	0 8



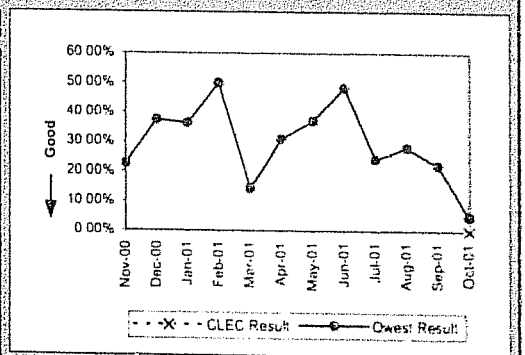
Trouble Rate (Percent) (MR-9)-- Interval Zone One and Two

					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
			0 00%	0 00%	8	1795	0 45%	-0 19	-1.11
			0 00%	0 00%	1	1796	0 06%	-0 07	-1 04



Average Time Qwest Repaired Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

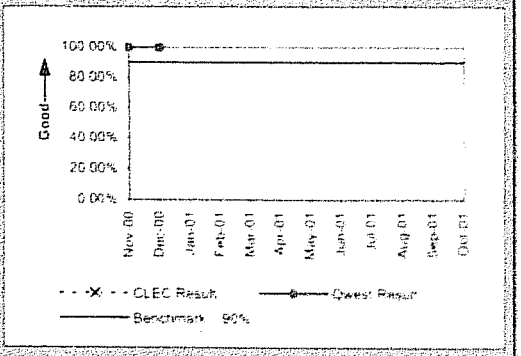
					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
					5	22	22 73%		
					6	16	37 50%		
					8	22	36 36%		
					8	16	50 00%		
					3	21	14 29%		
					9	29	31 03%		
					10	27	37 04%		
					16	33	48 48%		
					7	29	24 14%		
					9	32	28 13%		
					4	18	22 22%		
			0 00%	0 00%	1	20	5 00%	-0 31	-1 19



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

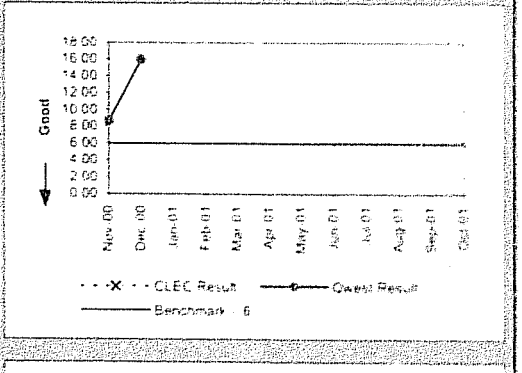
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

			CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
				3	3	100.00%		
				1	1	100.00%		



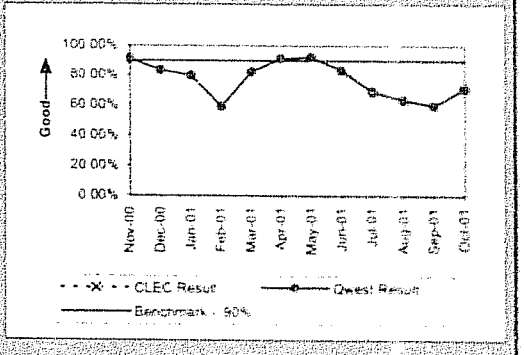
Installation Interval (Average Days) (OP-4)-- Interval Zone One

			CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
				26	3	8.67		
				16	1	16.00		



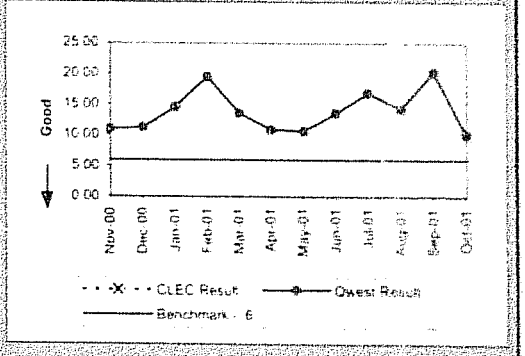
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

			CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
				125	137	91.24%		
				130	156	83.33%		
				107	134	79.85%		
				122	206	59.22%		
				141	171	82.46%		
				127	139	91.37%		
				76	82	92.68%		
				45	54	83.33%		
				9	13	69.23%		
				7	11	63.64%		
				3	5	60.00%		
				5	7	71.43%		



Installation Interval (Average Days) (OP-4)-- Interval Zone Two

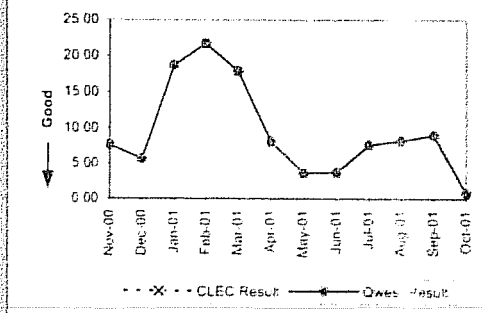
			CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
				1506	137	10.99		
				1749	156	11.21		
				1923	132	14.57		
				4001	205	19.52		
				2319	170	13.64		
				1486	136	10.93		
				876	82	10.68		
				735	54	13.61		
				253	15	16.87		
				172	12	14.33		
				122	6	20.33		
				101	10	10.10		



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

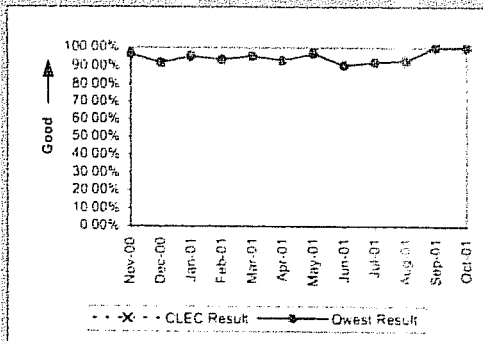
[illegible] (Average Days) (OP-6A)-- Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Denor	Qwest Resul	Mod Z Scr	Parity Score
				92	12	7 67		
				148	26	5 69		
				505	27	18 70		
				1825	84	21 73		
				536	30	17 87		
				97	12	8 08		
				22	6	3 67		
				34	9	3 78		
				46	6	7 67		
				41	5	8 20		
				27	3	9 00		
				4	5	0 80		



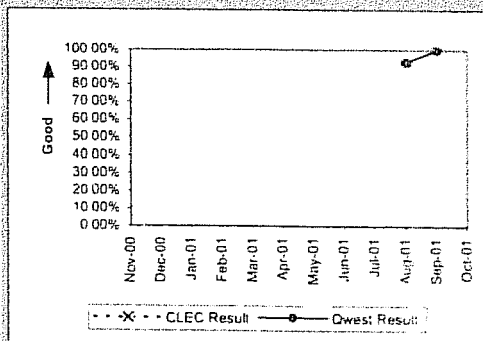
[illegible] Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

[illegible]	[illegible]	[illegible]	CLEC Result	Qwest Num	Qwest Denor	Qwest Resul	Mod Z Scr	Parity Score
				163	169	96 45%		
				137	149	91 95%		
				140	147	95 24%		
				162	173	93 64%		
				183	192	95 31%		
				146	157	92 99%		
				109	113	96 46%		
				66	73	90 41%		
				35	38	92 11%		
				13	14	92 86%		
				9	9	100 00%		
				8	8	100 00%		



[illegible] Installation Quality (Percent) (OP-5')-- Interval Zone One and Two

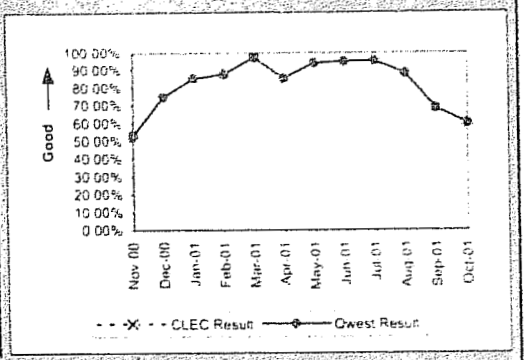
[illegible]	[illegible]	[illegible]	CLEC Result	Qwest Num	Qwest Denor	Qwest Resul	Mod Z Scr	Parity Score
				13	14	92 86%		
				9	9	100 00%		



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

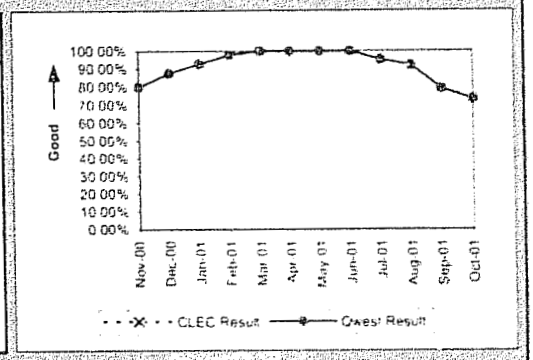
Mean Time to Restore Cleared within 24 hours (Percent) (MR-3)-- Interval Zone Two

Date	Qwest Denom	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
				8	15	53 33%		
				18	24	75 00%		
				35	41	85 37%		
				43	49	87 76%		
				36	37	97 30%		
				35	41	85 37%		
				16	17	94 12%		
				38	40	95 00%		
				20	21	95 24%		
				22	25	88 00%		
				13	19	68 42%		
				9	15	60 00%		



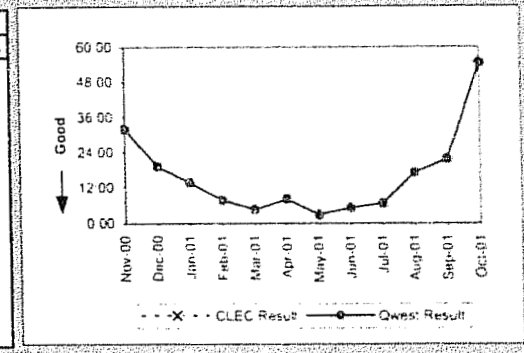
Mean Time to Restore Cleared within 48 hours (Percent) (MR-4)-- Interval Zone Two

Date	Qwest Denom	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
				12	15	80 00%		
				21	24	87 50%		
				38	41	92 68%		
				48	49	97 96%		
				37	37	100 00%		
				41	41	100 00%		
				17	17	100 00%		
				40	40	100 00%		
				20	21	95 24%		
				23	25	92 00%		
				15	19	78 95%		
				11	15	73 33%		



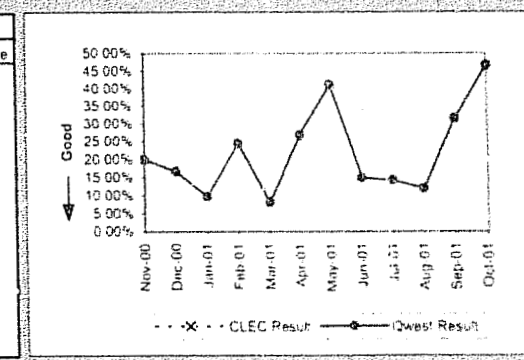
Mean Time to Restore (Hours Minutes) (MR-6)-- Interval Zone Two

Date	Qwest Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
				479 19	15	31 57		
				464 28	24	19 21		
				562 08	41	13 43		
				381 29	49	7 47		
				172 11	37	4 39		
				338 09	41	8 15		
				49 06	17	2 53		
				208 17	40	5 12		
				141 22	21	6 44		
				428 50	25	17 09		
				412 46	19	21 43		
				819 43	15	54 39		



Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

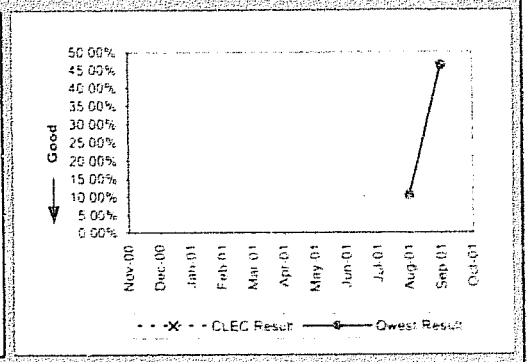
Date	Qwest Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
				3	15	20 00%		
				4	24	16 67%		
				4	41	9 76%		
				12	49	24 49%		
				3	37	8 11%		
				11	41	26 83%		
				7	17	41 18%		
				6	40	15 00%		
				3	21	14 29%		
				3	25	12 00%		
				6	19	31 58%		
				7	15	46 67%		



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

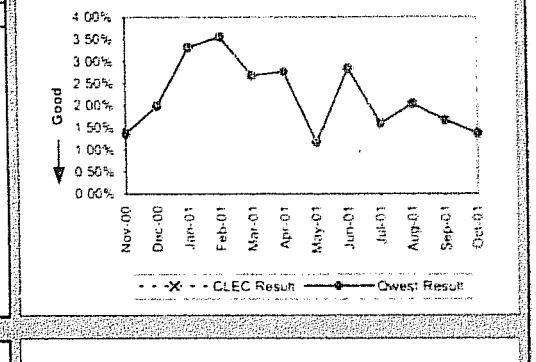
Access Trouble Report Rate (Percent) (MR-7) -- Interval Zone Two

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
				2	19	10.53%		
				6	13	46.15%		



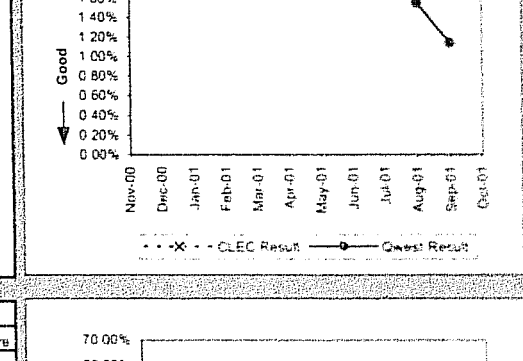
Trouble Rate (Percent) (MR-8) -- Interval Zone One and Two

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
				15	1094	1.37%		
				24	1205	1.99%		
				41	1233	3.33%		
				49	1378	3.56%		
				37	1378	2.69%		
				41	1482	2.77%		
				17	1455	1.17%		
				40	1405	2.85%		
				21	1315	1.60%		
				25	1224	2.04%		
				19	1140	1.67%		
				15	1089	1.38%		



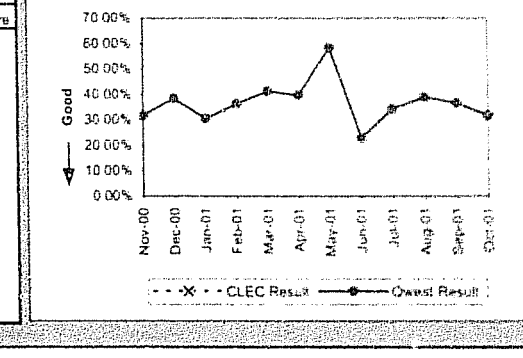
Trouble Rate (Percent) (MR-8*) -- Interval Zone One and Two

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
				19	1224	1.55%		
				13	1140	1.14%		



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) -- Interval Zone One and Two

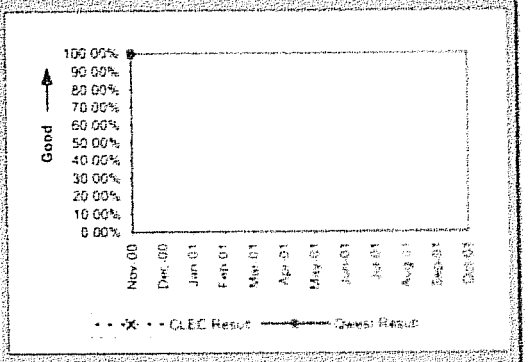
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
				7	22	31.82%		
				15	39	38.46%		
				18	59	30.51%		
				28	77	36.36%		
				26	63	41.27%		
				27	68	39.71%		
				24	41	58.54%		
				12	52	23.08%		
				11	32	34.38%		
				16	41	39.02%		
				11	30	36.67%		
				7	22	31.82%		



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

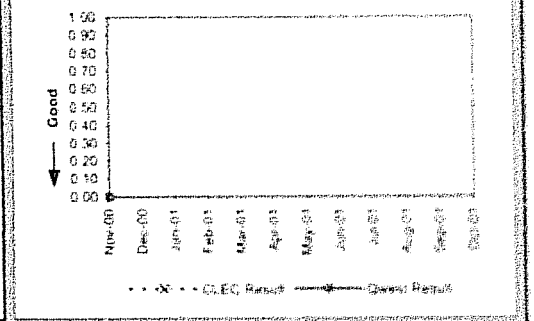
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					1	1	100 00%		
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									



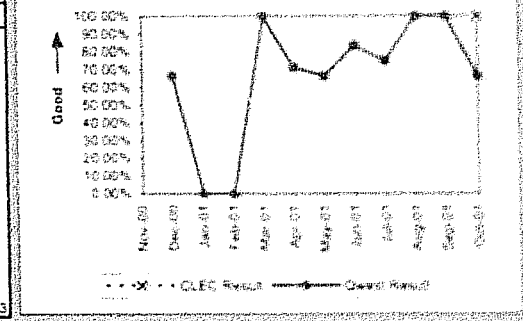
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					0	1	0 00		
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									



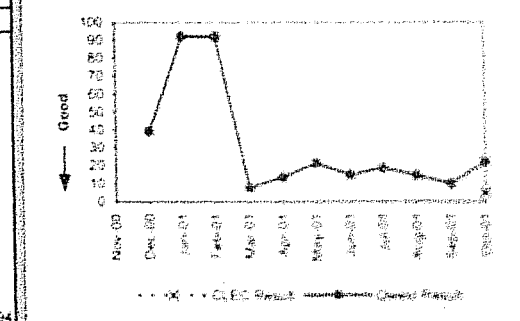
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00					2	3	66 67%		
Jan-01					0	4	0 00%		
Feb-01					0	1	0 00%		
Mar-01					2	2	100 00%		
Apr-01					5	7	71 43%		
May-01					2	3	66 67%		
Jun-01					5	6	83 33%		
Jul-01					3	4	75 00%		
Aug-01					1	1	100 00%		
Sep-01					2	2	100 00%		
Oct-01	8	8	100 00%	0 00%	2	3	66 67%	-1 04	-1 63



Installation Interval (Average Days) (OP-4)-- Interval Zone Two

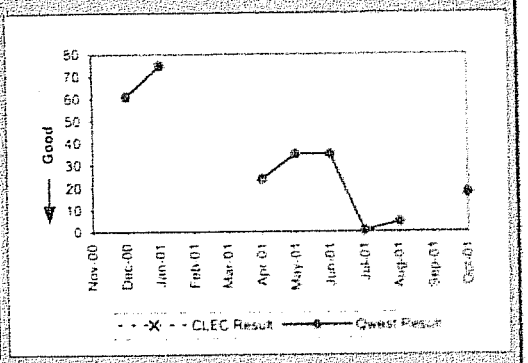
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00					118	3	39 33		
Jan-01					368	4	92 00		
Feb-01					92	1	92 00		
Mar-01					16	2	8 00		
Apr-01					96	7	13 71		
May-01					64	3	21 33		
Jun-01					89	6	14 83		
Jul-01					93	5	18 60		
Aug-01					73	5	14 60		
Sep-01					20	2	10 00		
Oct-01	40	8	5 00	2 45	133	6	22 17	-1 54	-1 94



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

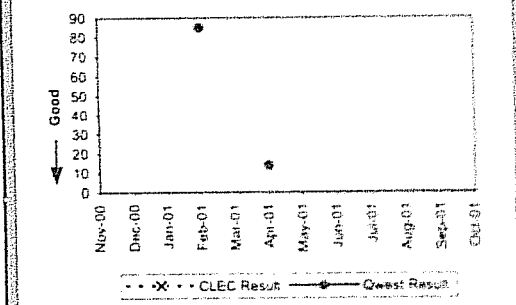
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
					61	1	61.00		
					300	4	75.00		
					24	1	24.00		
					35	1	35.00		
					35	1	35.00		
					1	2	0.50		
					18	4	4.50		
					71	4	17.75		



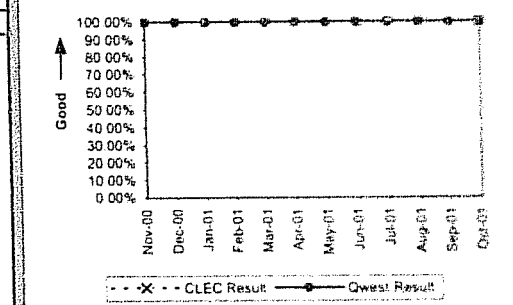
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
					85	1	85.00		
					14	1	14.00		



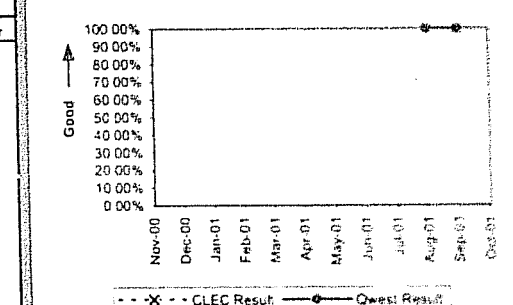
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
					10	10	100.00%		
					8	8	100.00%		
					7	7	100.00%		
					5	5	100.00%		
					7	7	100.00%		
					11	11	100.00%		
					9	9	100.00%		
					8	8	100.00%		
					8	8	100.00%		
					5	5	100.00%		
					4	4	100.00%		
	4	4	100.00%	0.00%	4	4	100.00%	N/A	N/A



New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

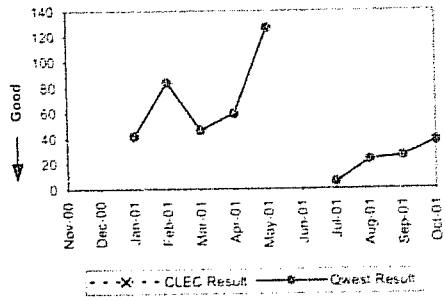
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
					5	5	100.00%		
					4	4	100.00%		



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

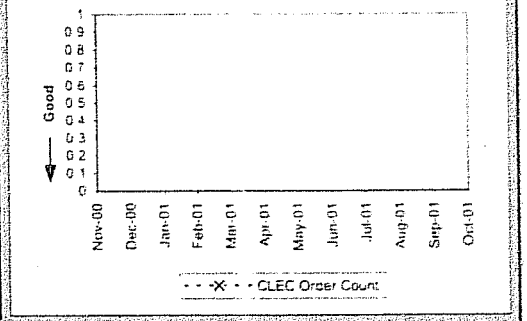
	CLEC Num	CLEC Den	CLEC Resl	Std Dev	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
					42	1	42.00		
					168	2	84.00		
					93	2	46.50		
					119	2	59.50		
					127	1	127.00		
					11	2	5.50		
					92	4	23.00		
					52	2	26.00		
					75	2	37.50		



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

Percent of Provisioning Orders Delayed for Facilities Reasons Unbundled Loop - DS3 Capable (OP-15B)

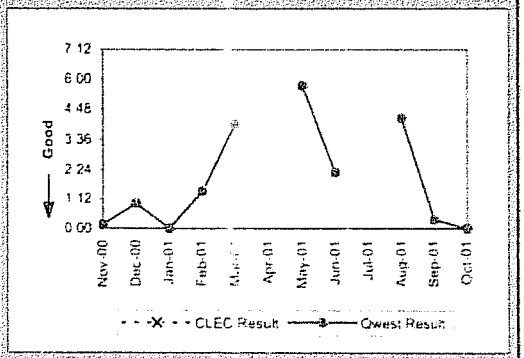
	CLEC Order Count
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

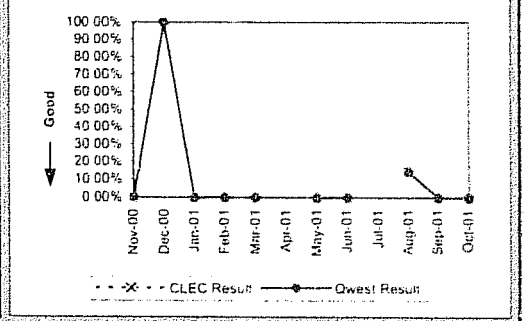
Mean Time to Restore (Hours Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					0 20	2	0 10		
					1 02	1	1 02		
					0 01	1	0 01		
					0 12	6	1 32		
					4 13	1	4 13		
					11 30	2	5 45		
					4 36	2	2 18		
					31 08	7	4 27		
					0 22	1	0 22		
					0 01	1	0 01		



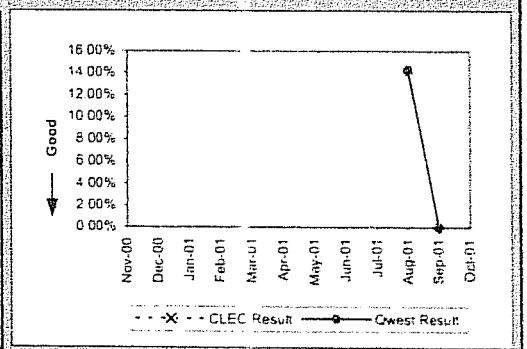
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					0	2	0 00%		
					1	1	100 00%		
					0	1	0 00%		
					0	6	0 00%		
					0	1	0 00%		
					0	2	0 00%		
					0	2	0 00%		
					1	7	14 29%		
					0	1	0 00%		
					0	1	0 00%		



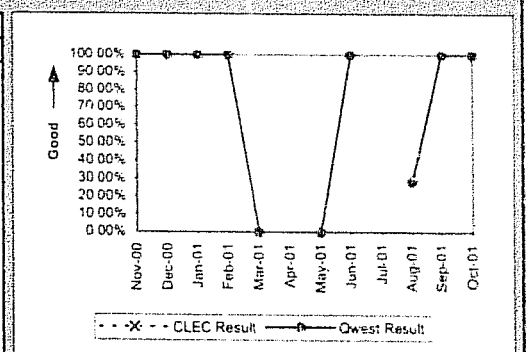
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					1	7	14 29%		
					0	1	0 00%		



All Trouble Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One and Two

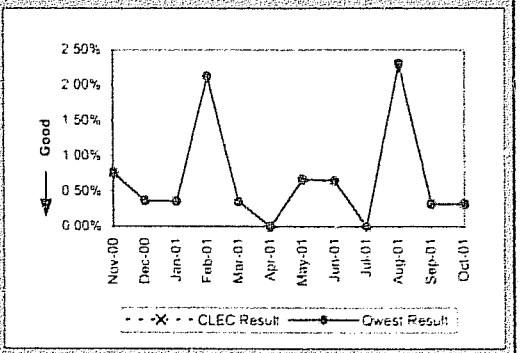
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					2	2	100 00%		
					1	1	100 00%		
					1	1	100 00%		
					6	6	100 00%		
					0	1	0 00%		
					0	2	0 00%		
					2	2	100 00%		
					2	7	28 57%		
					1	1	100 00%		
					1	1	100 00%		



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

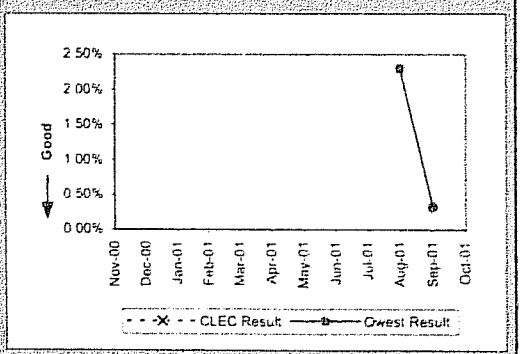
Trouble Rate Percent (MR-8) -- Interval Zone One and Two

					Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
					2	261	0.77%		
					1	271	0.37%		
					1	278	0.36%		
					6	282	2.13%		
					1	282	0.35%		
					0	295	0.00%		
					2	298	0.67%		
					2	300	0.65%		
					0	305	0.00%		
					7	304	2.30%		
					1	306	0.33%		
					1	309	0.32%		



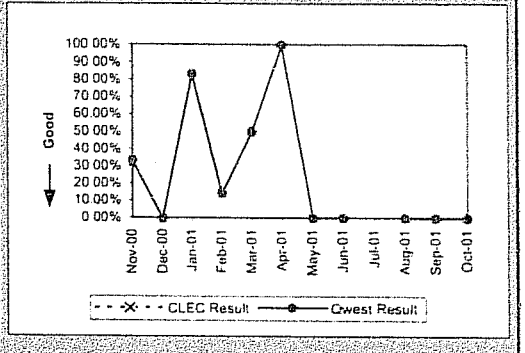
Trouble Rate Percent (MR-8) -- Interval Zone One and Two

					Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
					7	304	2.30%		
					1	306	0.33%		



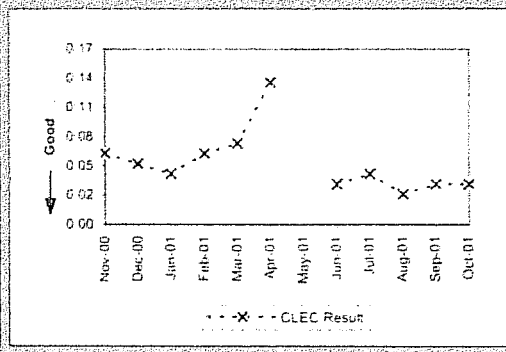
Average Duration of Repair Trouble Reports (Percent) (MR-10) -- Interval Zone One and Two

					Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
					1	3	33.33%		
					0	1	0.00%		
					5	6	83.33%		
					1	7	14.29%		
					1	2	50.00%		
					1	1	100.00%		
					0	2	0.00%		
					0	2	0.00%		
					0	7	0.00%		
					0	1	0.00%		
					0	1	0.00%		

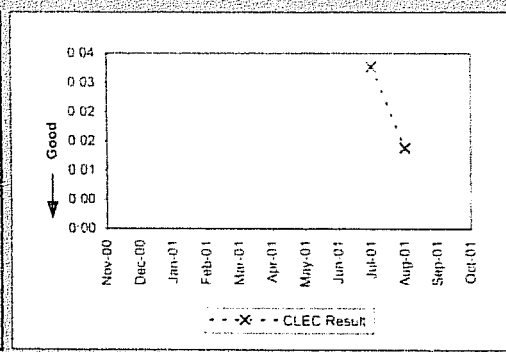


Checklist #4 - Unbundled Loop Cutovers

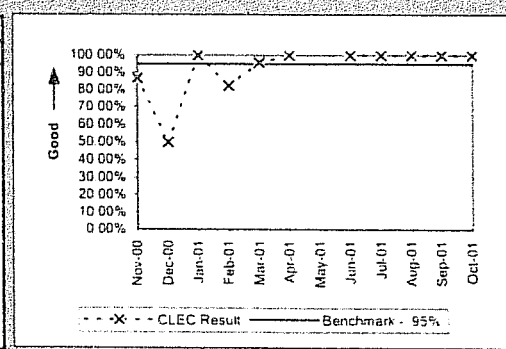
[illegible]	[illegible]	CLEC Denom	CLEC Result
[illegible]	14.99	127	0:07
[illegible]	5.25	52	0:06
[illegible]	1.25	16	0:05
[illegible]	6.00	54	0:07
[illegible]	11.10	89	0:08
[illegible]	3.10	10	0:14
[illegible]	3.16	51	0:04
[illegible]	4.34	58	0:05
[illegible]	1.67	42	0:03
[illegible]	0.42	11	0:04
[illegible]	2.20	41	0:04



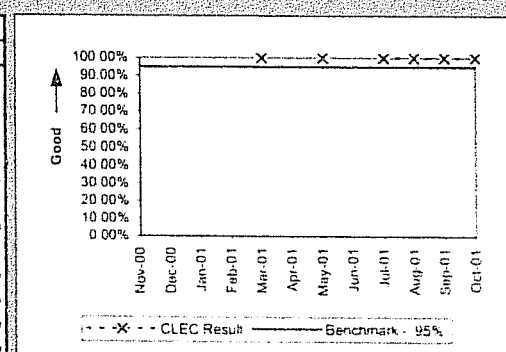
[illegible]	[illegible]	CLEC Denom	CLEC Result
[illegible]	0.14	4	0:04
[illegible]	0.07	1	0:02



[illegible]	[illegible]	CLEC Denom	CLEC Result
[illegible]	26	30	86.67%
[illegible]	11	22	50.00%
[illegible]	5	5	100.00%
[illegible]	14	17	82.35%
[illegible]	23	24	95.83%
[illegible]	5	5	100.00%
[illegible]	15	15	100.00%
[illegible]	11	11	100.00%
[illegible]	10	10	100.00%
[illegible]	5	5	100.00%
[illegible]	19	19	100.00%



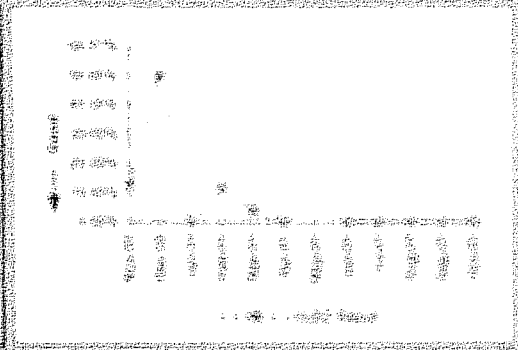
[illegible]	[illegible]	CLEC Denom	CLEC Result
[illegible]	5	1	100.00%
[illegible]	1	1	100.00%
[illegible]	3	3	100.00%
[illegible]	15	15	100.00%
[illegible]	5	5	100.00%
[illegible]	11	11	100.00%



Checklist #4 - Unbundled Loop Delivery

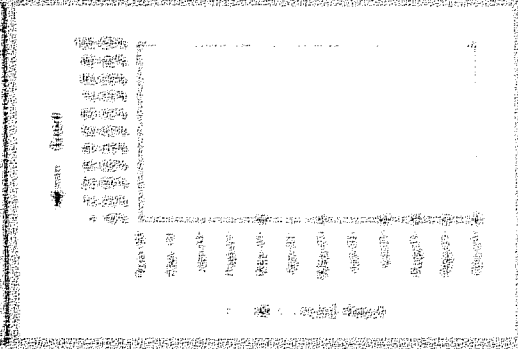
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00	4	30	13.33%
Dec-00	11	22	50.00%
Jan-01	0	5	0.00%
Feb-01	2	17	11.76%
Mar-01	1	25	4.00%
Apr-01	0	6	0.00%
May-01			
Jun-01	0	13	0.00%
Jul-01	0	11	0.00%
Aug-01	0	10	0.00%
Sep-01	0	5	0.00%
Oct-01	0	16	0.00%



Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop [illegible]

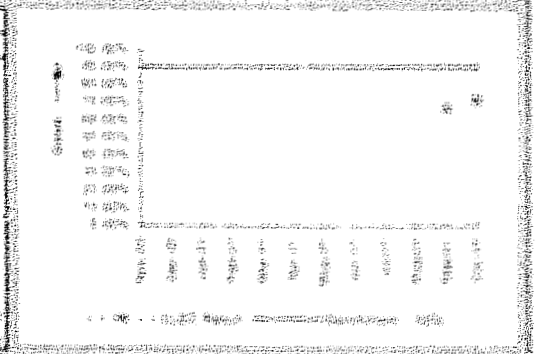
Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00			
Dec-00			
Jan-01			
Feb-01			
Mar-01	0	1	0.00%
Apr-01			
May-01	0	1	0.00%
Jun-01			
Jul-01	0	2	0.00%
Aug-01	0	15	0.00%
Sep-01	0	5	0.00%
Oct-01	0	11	0.00%



Checklist #4 - Unbundled Loop - Continued

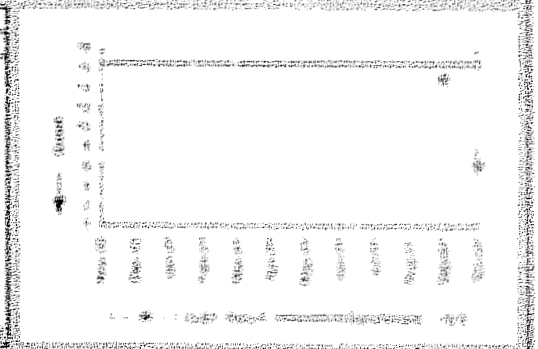
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC 95 Cpt
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	2	3	[illegible]	[illegible]
Oct-01	5	7	[illegible]	[illegible]



Installation Interval (Average Days) (OP-4)-- Interval Zone Two

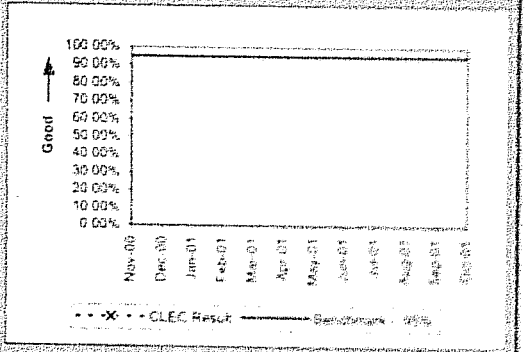
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC 95 Cpt
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	15	1	[illegible]	[illegible]
Oct-01	38	[illegible]	[illegible]	[illegible]



Checklist #4 - Line Sharing Installation

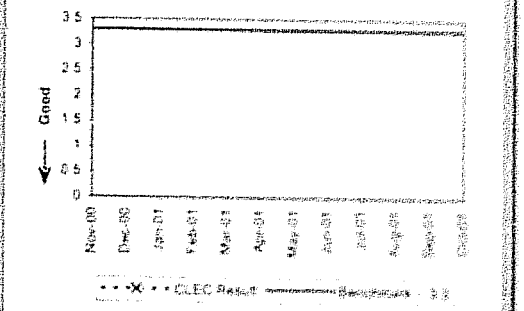
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				



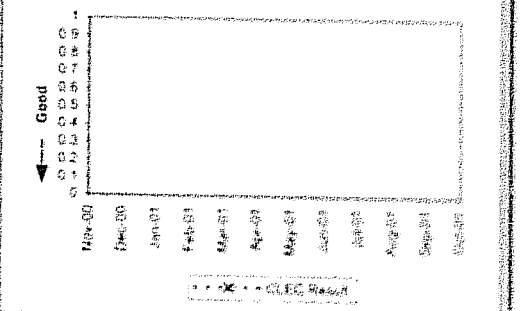
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				



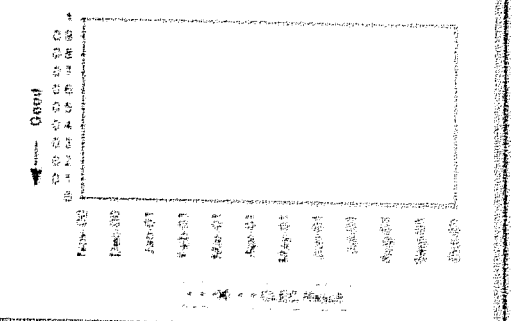
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

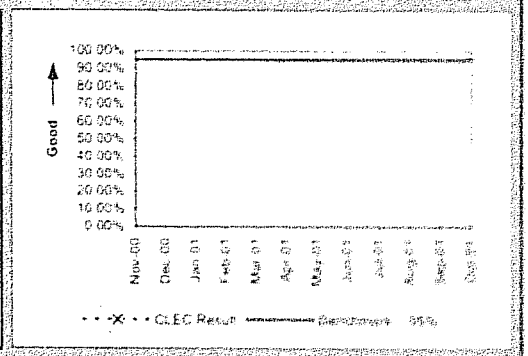
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				



Checklist #4 - Line Sharing Installation

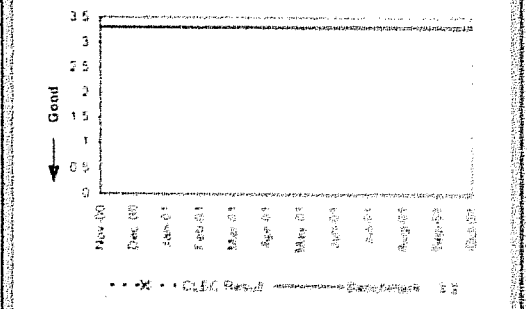
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				



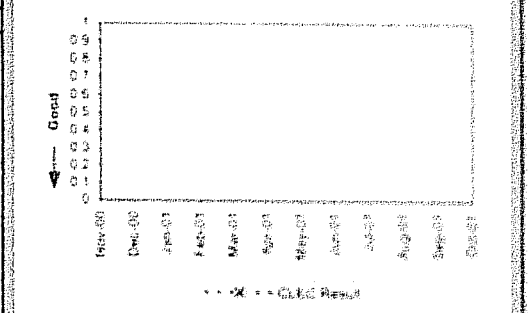
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				



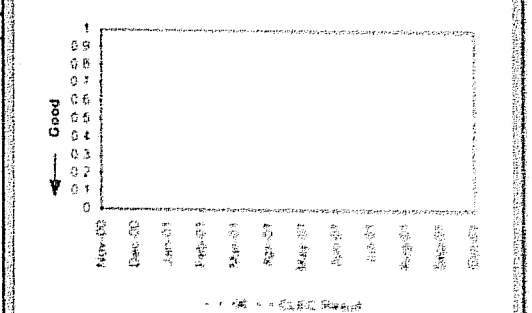
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs

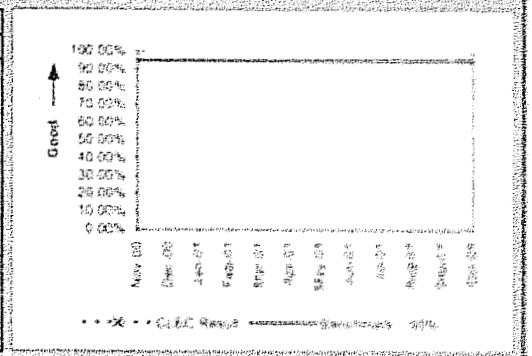
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				



Checklist #4 - Line Sharing Installation

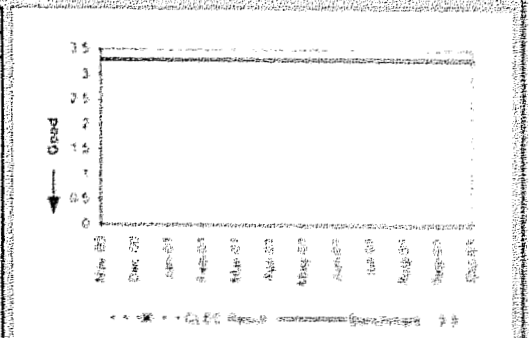
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				



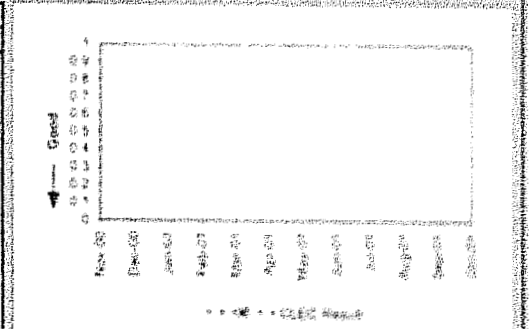
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				



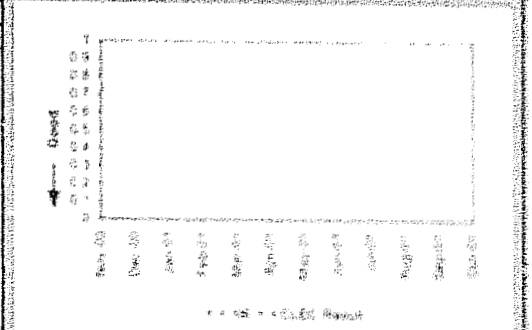
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

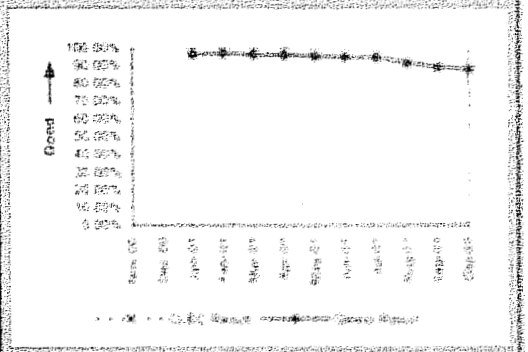
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				



Checklist #4 - Line Sharing Installation

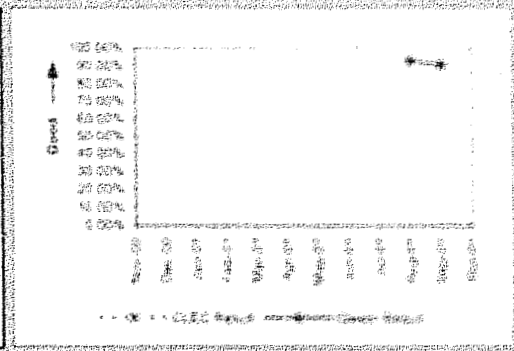
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00									
Jan-01					11676	12121	96.33%		
Feb-01					11664	12060	96.68%		
Mar-01					12798	13307	96.17%		
Apr-01					13235	13792	95.96%		
May-01					12145	12749	95.26%		
Jun-01					12357	13016	94.94%		
Jul-01					10164	10748	94.57%		
Aug-01					6224	6803	91.49%		
Sep-01					4247	4772	89.00%		
Oct-01					3594	4093	87.81%		



New Service Installation Quality (Percent) (OP-5*)

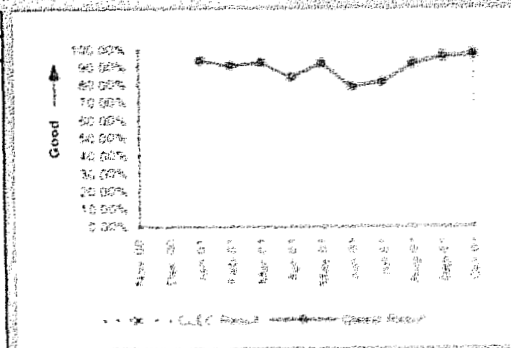
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					6326	6803	92.99%		
Sep-01					4337	4772	90.88%		
Oct-01									



Checklist #4 - Line Sharing Repair

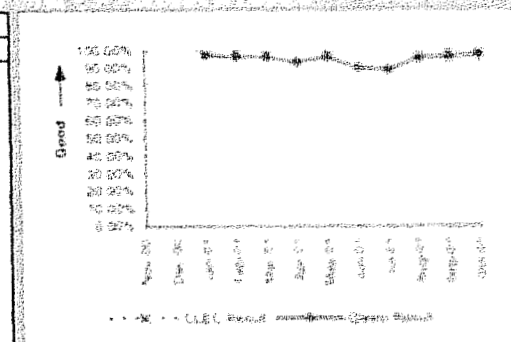
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00									
Jan-01					638	681	93.69%		
Feb-01					468	516	90.70%		
Mar-01					700	755	92.72%		
Apr-01					880	1044	84.29%		
May-01					933	1014	92.01%		
Jun-01					979	1242	78.82%		
Jul-01					931	1143	81.45%		
Aug-01					842	918	91.72%		
Sep-01					763	796	95.85%		
Oct-01					628	648	96.91%		



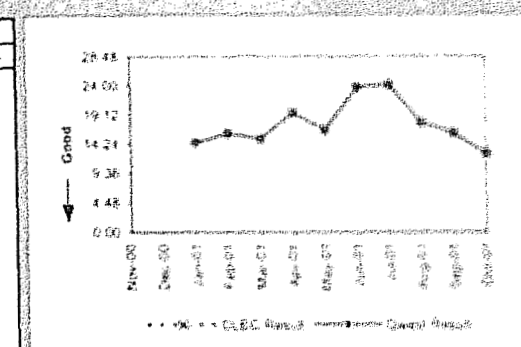
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00									
Jan-01					892	915	97.49%		
Feb-01					673	697	96.56%		
Mar-01					1067	1107	96.39%		
Apr-01					1356	1453	93.32%		
May-01					1353	1403	96.44%		
Jun-01					1543	1719	89.76%		
Jul-01					1369	1542	88.78%		
Aug-01					1213	1270	95.51%		
Sep-01					1086	1128	96.28%		
Oct-01					888	910	97.58%		



Mean Time to Restore (Hours Minutes) (MR-6)-- Dispatches Within MSAs

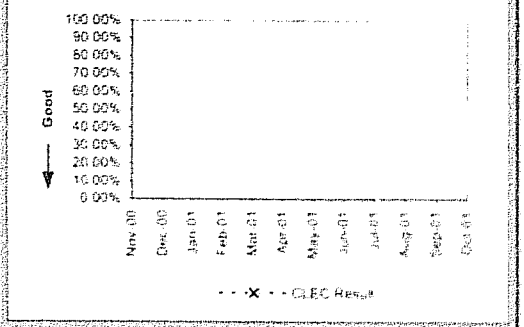
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00									
Jan-01					13397.56	915	14.39		
Feb-01					11246.55	697	16.08		
Mar-01					16928.12	1107	15.18		
Apr-01					28477.42	1453	19.36		
May-01					23498.48	1403	16.45		
Jun-01					40975.11	1719	23.50		
Jul-01					37252.39	1542	24.10		
Aug-01					22705.39	1270	17.53		
Sep-01					18262.31	1128	16.11		
Oct-01					11669.27	910	12.49		



Checklist #4 - Line Sharing Repair

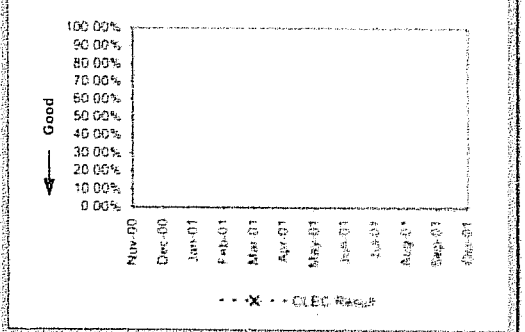
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				



Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

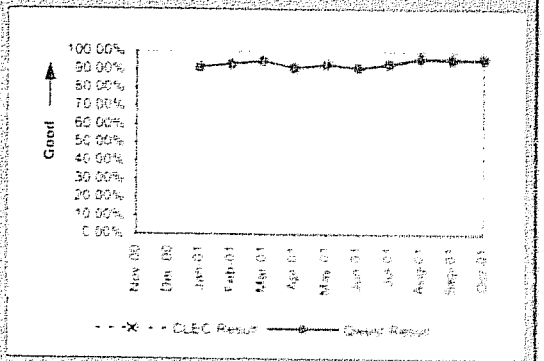
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				



Checklist #4 - Line Sharing Repair

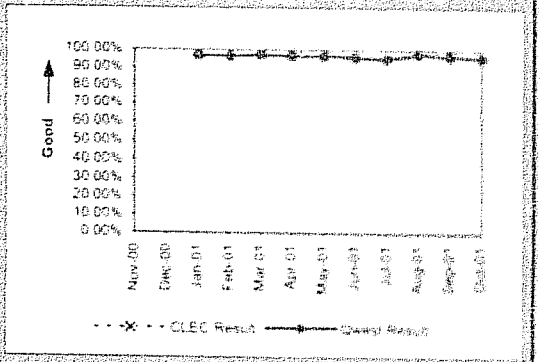
Pct Trouble Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					627	686	91.40%		
					450	483	93.17%		
					721	759	94.99%		
					893	981	91.03%		
					821	883	92.98%		
					885	973	90.95%		
					917	986	93.00%		
					851	885	96.16%		
					748	782	95.65%		
					600	626	95.85%		



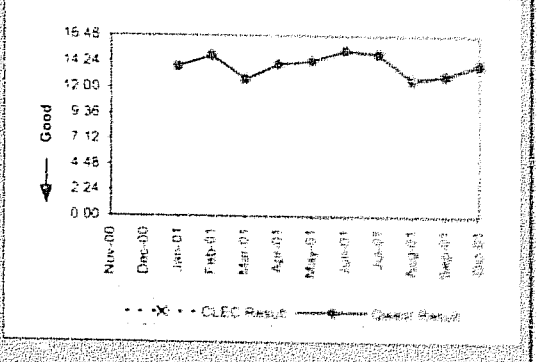
Pct Trouble Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					884	914	96.72%		
					627	651	96.31%		
					971	1001	97.00%		
					1272	1317	96.58%		
					1164	1204	96.68%		
					1239	1296	95.60%		
					1250	1315	95.06%		
					1184	1211	97.77%		
					1006	1042	96.55%		
					846	885	95.59%		



Mean Time to Restore (Hours Minutes) (MR-6)-- Dispatches Outside MSAs

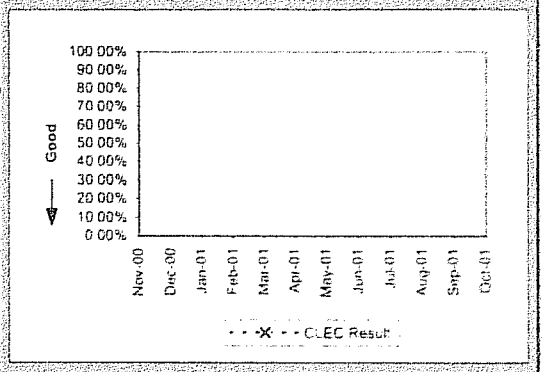
					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					12781.56	914	13.59		
					9769.53	651	15.00		
					12827.37	1001	12.49		
					18692.35	1317	14.12		
					17478.01	1204	14.31		
					20050.47	1296	15.28		
					19896.33	1315	15.08		
					15506.05	1211	12.48		
					13710.23	1042	13.09		
					12539.28	885	14.10		



Checklist #4 - Line Sharing Repair

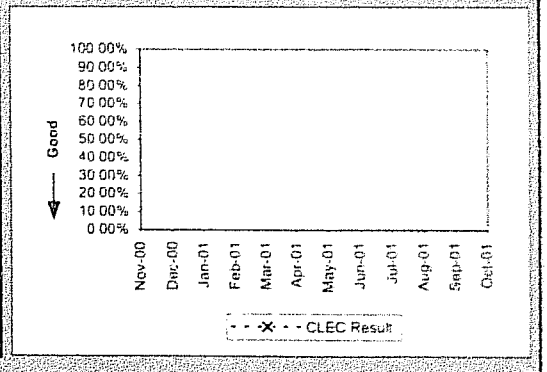
[illegible] (MR-7) -- Dispatches Outside MSAs

[illegible]	[illegible]	CLEC Domain	CLEC Result	Std Dev



[illegible] (MR-7) -- Dispatches Outside MSAs

[illegible]	[illegible]	CLEC Domain	CLEC Result	Std Dev



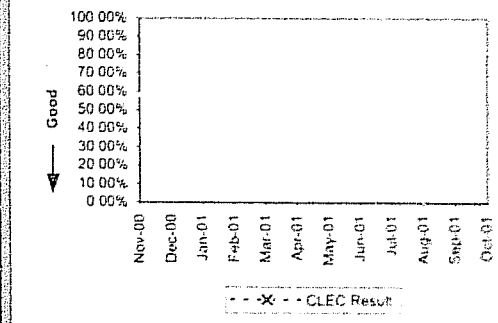
Checklist #4 - Line Sharing Repair

| | | |

Checklist #4 - Line Sharing Repair

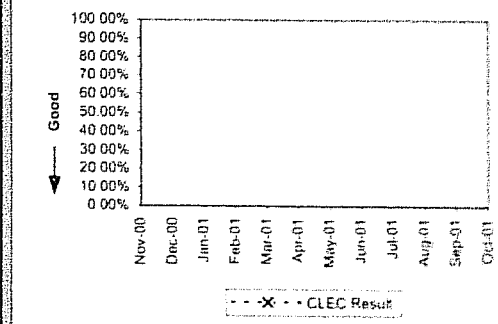
Service Repeat Report Rate (Percent) (MR-7)-- No Dispatches

	CLEC Num	CLEC Denom	CLEC Result	Std Dev



Service Repeat Report Rate (Percent) (MR-7*)-- No Dispatches

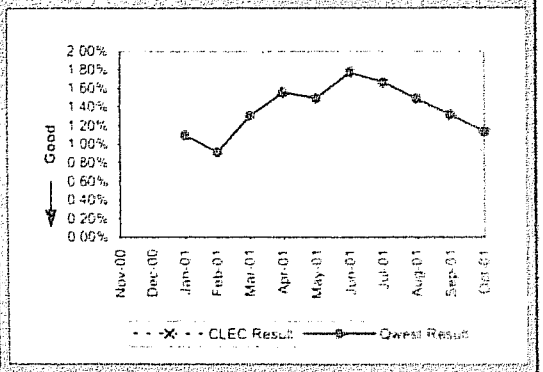
	CLEC Num	CLEC Denom	CLEC Result	Std Dev



Checklist #4 - Line Sharing Repair

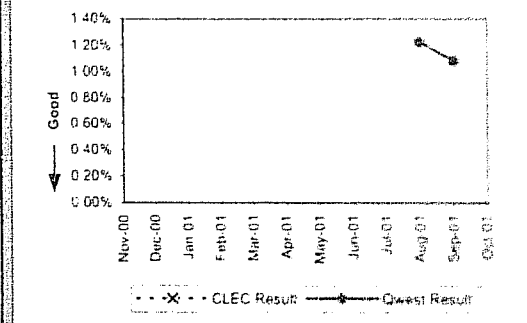
Trouble Rate (Percent) (MR-8)

					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					2454	223071	1.10%		
					2030	221311	0.92%		
					2870	219161	1.31%		
					3400	217622	1.56%		
					3226	215311	1.50%		
					3787	213145	1.78%		
					3521	210770	1.67%		
					3119	208908	1.49%		
					2728	206724	1.32%		
					2337	204490	1.14%		



Trouble Rate (Percent) (MR-8*)

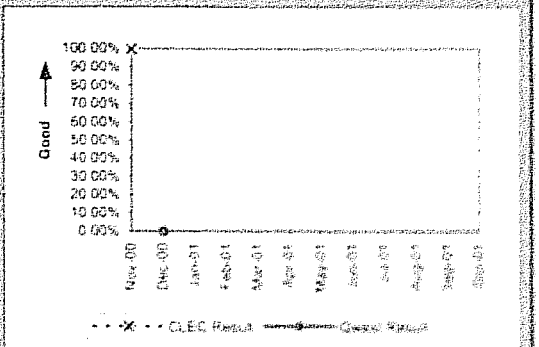
					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					2560	208908	1.23%		
					2240	206724	1.08%		



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

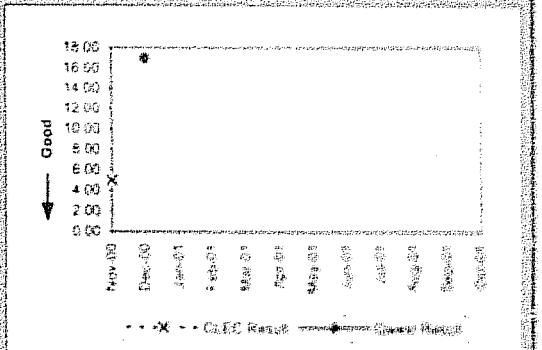
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	1	1	100.00%					
[illegible]				0	1	0.00%		



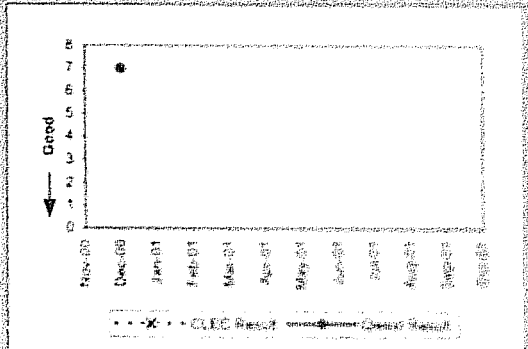
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	5	1	5.00					
[illegible]				17	1	17.00		



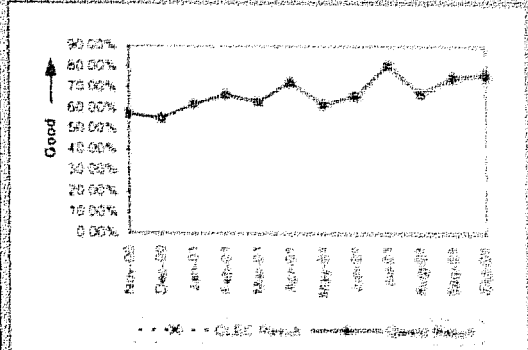
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]								
[illegible]				7	1	7.00		



Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

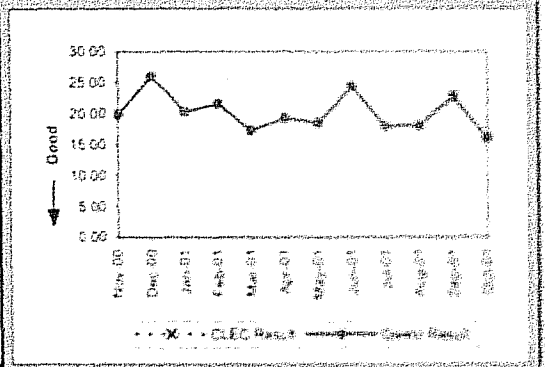
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]				51	89	57.30%		
[illegible]				52	94	55.32%		
[illegible]				41	66	62.12%		
[illegible]				46	69	66.67%		
[illegible]				83	131	63.36%		
[illegible]				64	88	72.73%		
[illegible]				46	74	62.16%		
[illegible]				49	74	66.22%		
[illegible]				64	79	81.01%		
[illegible]				70	104	67.31%		
[illegible]				57	76	75.00%		
[illegible]				86	113	76.11%		



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

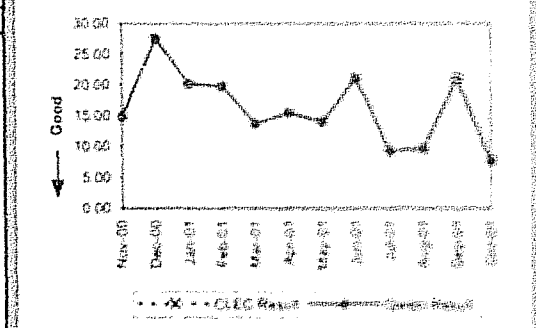
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]				1771	89	19 90		
[illegible]				2453	94	26 10		
[illegible]				1341	66	20 32		
[illegible]				1450	67	21 64		
[illegible]				2257	130	17 36		
[illegible]				1641	85	19 31		
[illegible]				1375	74	18 58		
[illegible]				1775	73	24 32		
[illegible]				2355	131	17 98		
[illegible]				2544	141	18 04		
[illegible]				2413	106	22 76		
[illegible]				2241	139	16 12		



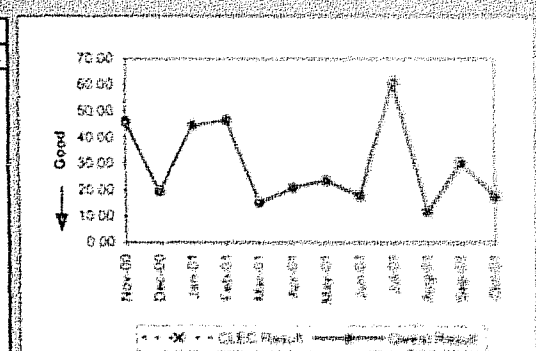
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]				430	29	14 83		
[illegible]				912	33	27 64		
[illegible]				445	22	20 23		
[illegible]				357	18	19 83		
[illegible]				536	39	13 74		
[illegible]				310	20	15 50		
[illegible]				240	17	14 12		
[illegible]				463	22	21 05		
[illegible]				599	64	9 36		
[illegible]				610	63	9 68		
[illegible]				861	41	21 00		
[illegible]				326	42	7 76		



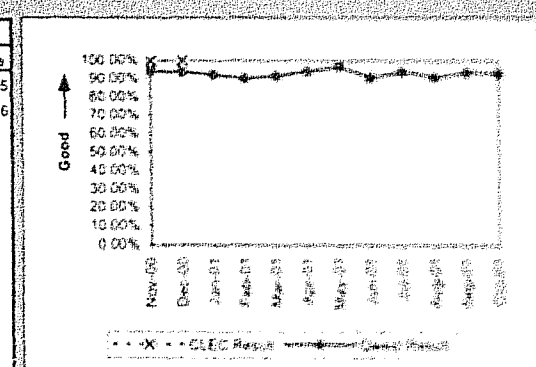
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]				415	9	46 11		
[illegible]				177	9	19 67		
[illegible]				134	3	44 67		
[illegible]				234	5	46 80		
[illegible]				138	9	15 33		
[illegible]				84	4	21 00		
[illegible]				262	11	23 82		
[illegible]				54	3	18 00		
[illegible]				184	3	61 33		
[illegible]				131	11	11.91		
[illegible]				245	8	30 62		
[illegible]				232	13	17 85		



New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

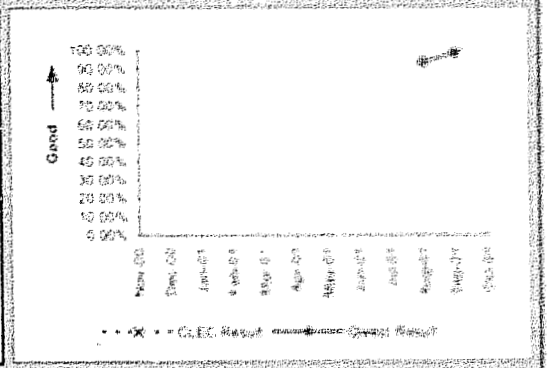
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	1	1	100 00%	100	106	94 34%	-0 24	-1 15
[illegible]	1	1	100 00%	106	113	93 81%	-0 26	-1 16
[illegible]				94	102	92 16%		
[illegible]				73	81	90 12%		
[illegible]				109	119	91 60%		
[illegible]				125	133	93 99%		
[illegible]				99	102	97 06%		
[illegible]				88	97	90 72%		
[illegible]				108	115	93 91%		
[illegible]				125	138	90 58%		
[illegible]				117	125	93 60%		
[illegible]				115	124	92 74%		



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

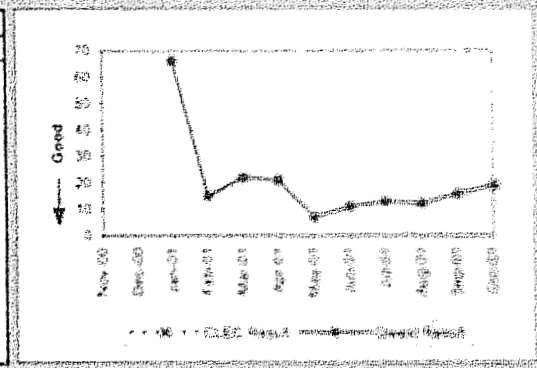
New Service Installation Quality (Percent) (OP-5) -- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01				129	138	93.48%		
Sep-01				123	125	98.40%		
Oct-01								



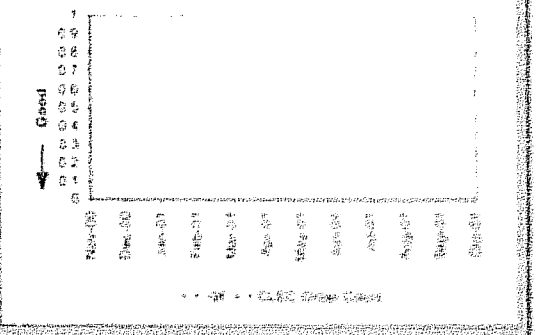
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00								
Dec-00								
Jan-01				265	4	66.25		
Feb-01				472	31	15.23		
Mar-01				288	13	22.15		
Apr-01				106	5	21.20		
May-01				80	11	7.27		
Jun-01				156	14	11.14		
Jul-01				285	22	12.95		
Aug-01				342	28	12.21		
Sep-01				432	27	16.00		
Oct-01				436	23	18.96		



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

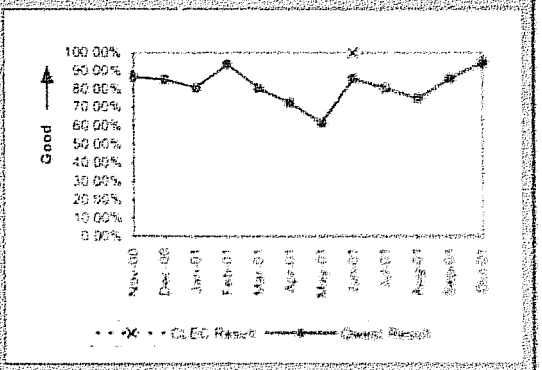
Count of Pending Orders Delayed for Facilities Reasons UDIT DS1 (OP-15B)	
Date	CLEC Order Count
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

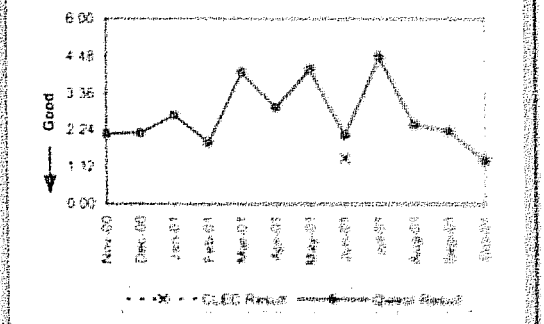
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]				39	45	86 67%		
[illegible]				41	48	85 42%		
[illegible]				42	52	80 77%		
[illegible]				163	174	93 68%		
[illegible]				66	82	80 49%		
[illegible]				42	58	72 41%		
[illegible]				48	78	61 54%		
[illegible]	1	1	100 00%	84	98	85 71%	-0 41	-1 26
[illegible]				61	76	80 26%		
[illegible]				113	151	74 83%		
[illegible]				48	56	85 71%		
[illegible]				67	71	94 37%		



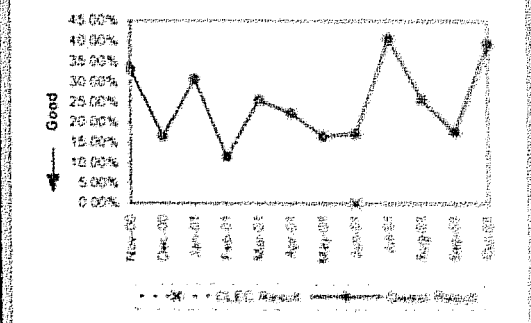
Mean Time to Restore (Hours Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]				102 38	45	2 17		
[illegible]				111 22	48	2 19		
[illegible]				151 05	52	2 54		
[illegible]				351 20	174	2 01		
[illegible]				352 35	82	4 16		
[illegible]				183 50	58	3 10		
[illegible]				342 44	78	4 24		
[illegible]	1 30	1	1 30	218 30	98	2 14	-0 25	-1 15
[illegible]				364 21	76	4 48		
[illegible]				369 52	151	2 35		
[illegible]				132 40	56	2 22		
[illegible]				99 55	71	1 24		



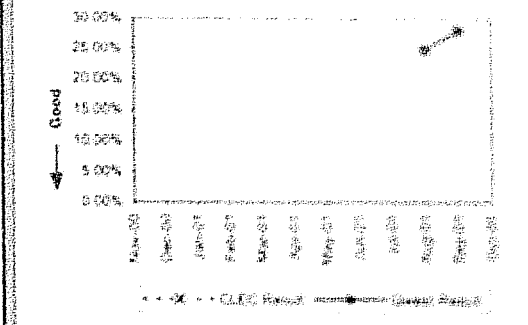
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]				15	45	33 33%		
[illegible]				8	48	16 67%		
[illegible]				16	52	30 77%		
[illegible]				20	174	11 49%		
[illegible]				21	82	25 61%		
[illegible]				13	58	22 41%		
[illegible]				13	78	16 67%		
[illegible]	0	1	0 00%	17	98	17 35%	-0 46	1 28
[illegible]				31	76	40 79%		
[illegible]				39	151	25 83%		
[illegible]				10	56	17 86%		
[illegible]				28	71	39 44%		



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

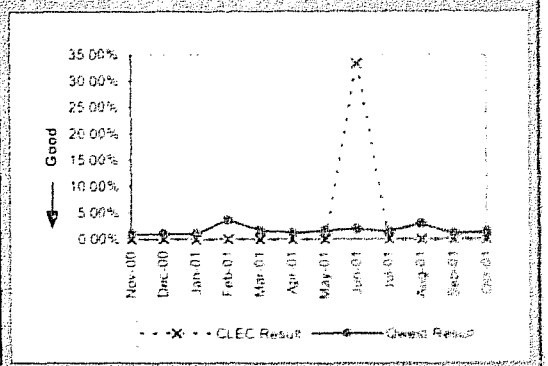
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]				26	105	24 76%		
[illegible]				7	25	28 00%		
[illegible]								



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

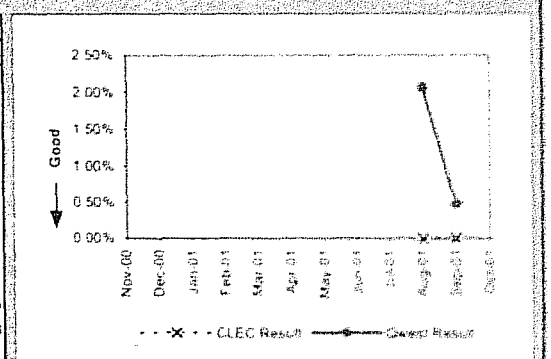
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

[illegible]	[illegible]	[illegible]	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	2	0 00%	45	4654	0 97%	-0 17	-1 1
[illegible]	[illegible]	3	0 00%	48	4724	1 02%	-0 18	-1 11
[illegible]	[illegible]	3	0 00%	52	4718	1 10%	-0 18	-1 11
[illegible]	[illegible]	1	0 00%	174	4721	3 69%	-0 34	-1 21
[illegible]	[illegible]	1	0 00%	82	4721	1 74%	-0 23	-1 14
[illegible]	[illegible]	1	0 00%	58	4836	1 20%	-0 19	-1 12
[illegible]	[illegible]	1	0 00%	78	4846	1 61%	-0 22	-1 13
[illegible]	[illegible]	1	33 33%	98	4966	1 97%	3 9	0 15
[illegible]	[illegible]	1	0 00%	76	4955	1 53%	-0 22	-1 13
[illegible]	[illegible]	1	0 00%	151	5094	2 96%	-0 3	-1 18
[illegible]	[illegible]	4	0 00%	56	5153	1 09%	-0 21	-1 13
[illegible]	[illegible]	3	0 00%	71	5199	1 37%	-0 2	-1 12



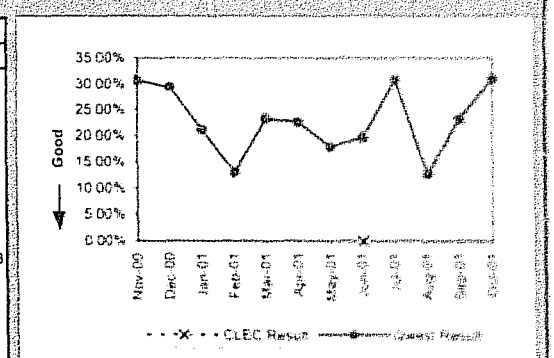
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

[illegible]	[illegible]	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	3	0 00%	105	5094	2 06%	-0 25	-1 15
[illegible]	[illegible]	4	0 00%	25	5153	0 49%	-0 14	-1 08



Trouble Rate Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

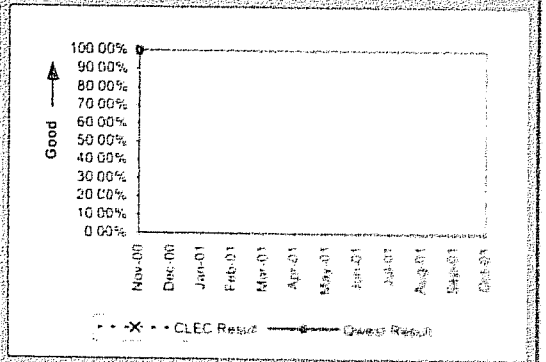
[illegible]	[illegible]	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
				20	65	30 77%		
				20	68	29 41%		
				14	66	21 21%		
				26	200	13 00%		
				25	107	23 36%		
				17	75	22 67%		
				17	95	17 89%		
		1	0 00%	24	122	19 67%	-0 49	-1 3
				34	110	30 91%		
				22	173	12 72%		
				17	73	23 29%		
				32	103	31 07%		



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

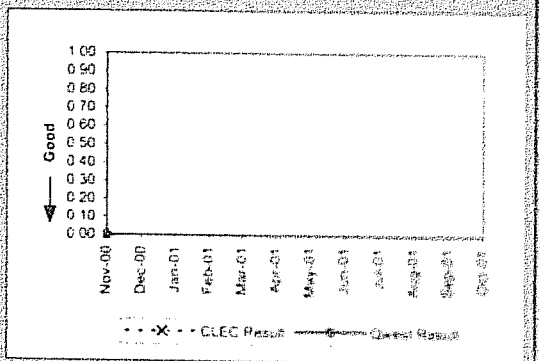
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
				1	1	100 00%		



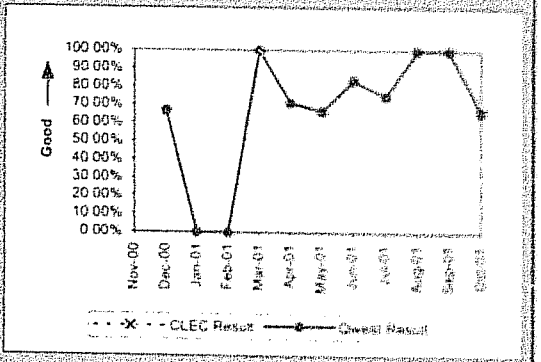
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
				0	1	0 00		



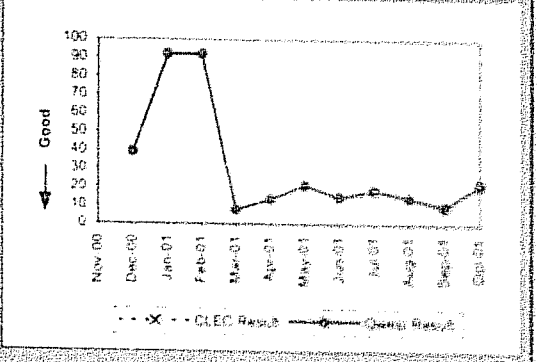
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
				2	3	66 67%		
				0	4	0 00%		
				0	1	0 00%		
				2	2	100 00%		
				5	7	71 43%		
				2	3	66 67%		
				5	6	83 33%		
				3	4	75 00%		
				1	1	100 00%		
				2	2	100 00%		
				2	3	66 67%		



Installation Interval (Average Days) (OP-4)-- Interval Zone Two

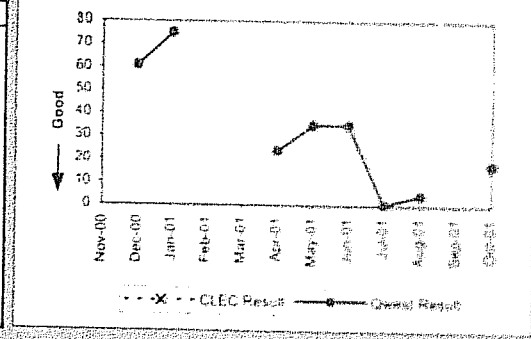
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
				118	3	39 33		
				368	4	92 00		
				92	1	92 00		
				16	2	8 00		
				96	7	13 71		
				64	3	21 33		
				89	6	14 83		
				93	5	18 60		
				73	5	14 60		
				20	2	10 00		
				133	6	22 17		



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

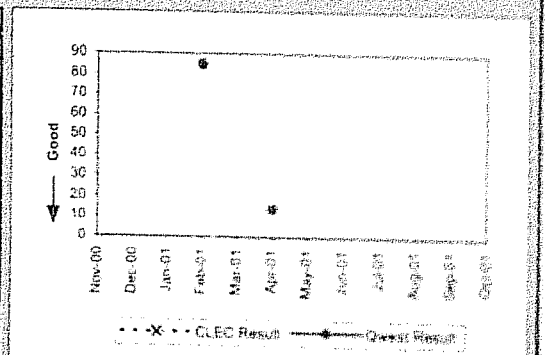
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
				61	1	61 00		
				300	4	75 00		
				24	1	24 00		
				35	1	35 00		
				35	1	35 00		
				1	2	0 50		
				18	4	4 50		
				71	4	17 75		



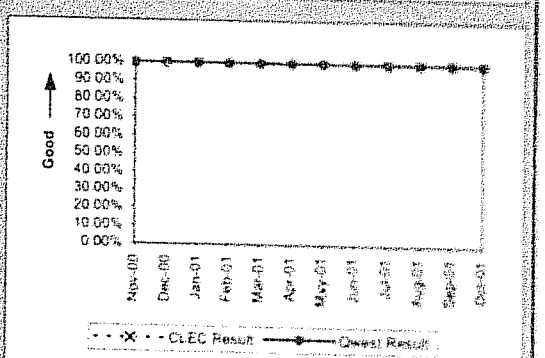
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
				85	1	85 00		
				14	1	14 00		



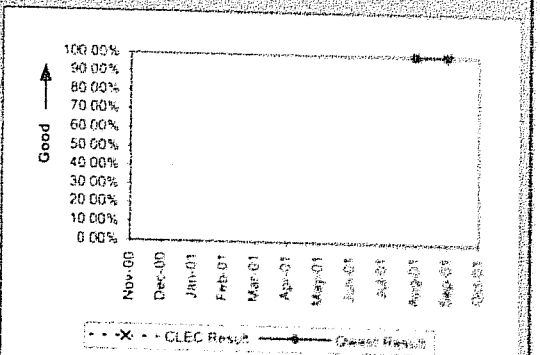
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
				10	10	100 00%		
				8	8	100 00%		
				7	7	100 00%		
				5	5	100 00%		
				7	7	100 00%		
				11	11	100 00%		
				9	9	100 00%		
				8	8	100 00%		
				8	8	100 00%		
				5	5	100 00%		
				4	4	100 00%		
				4	4	100 00%		



New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

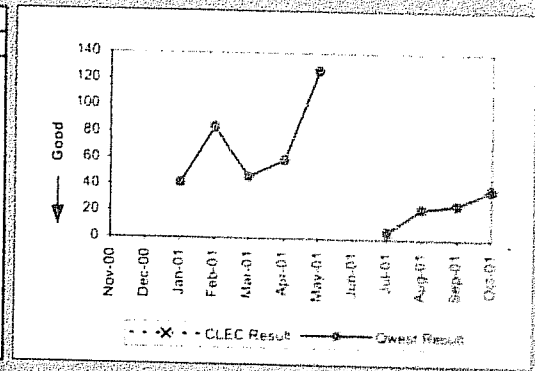
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
				5	5	100 00%		
				4	4	100 00%		



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

Missed or Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

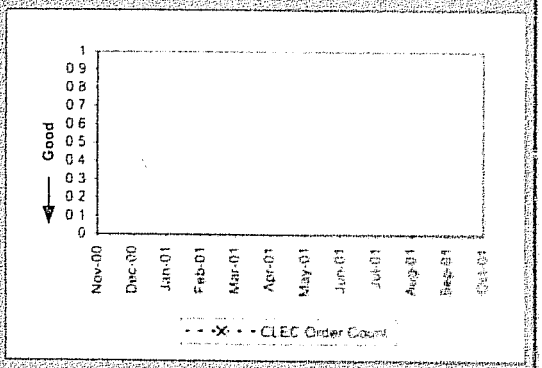
			CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
				42	1	42 00		
				168	2	84 00		
				93	2	46 50		
				119	2	59 50		
				127	1	127 00		
				11	2	5 50		
				92	4	23 00		
				52	2	26 00		
				75	2	37 50		



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level (OP-15B)

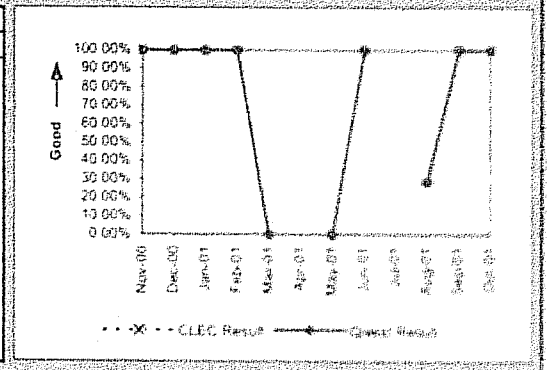
Date	CLEC Order Count
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

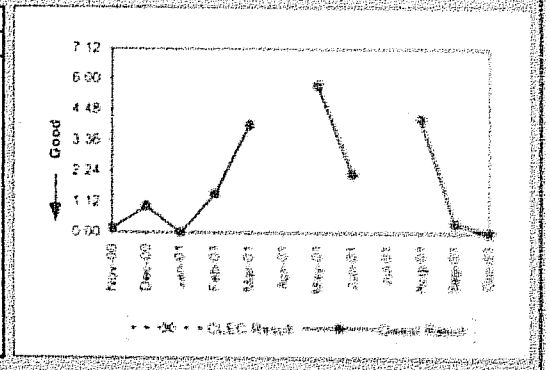
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00				2	2	100 00%		
Dec-00				1	1	100 00%		
Jan-01				1	1	100 00%		
Feb-01				6	6	100 00%		
Mar-01				0	1	0 00%		
Apr-01								
May-01				0	2	0 00%		
Jun-01				2	2	100 00%		
Jul-01								
Aug-01				2	7	28 57%		
Sep-01				1	1	100 00%		
Oct-01				1	1	100 00%		



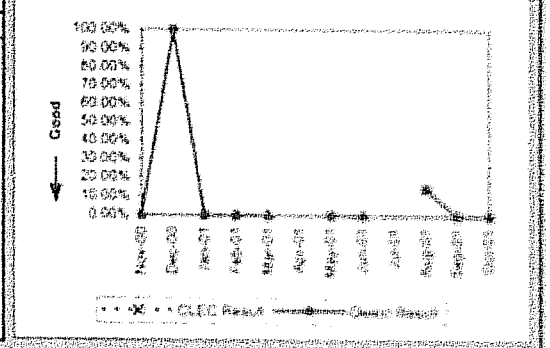
Mean Time to Restore (Hours Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00				0 20	2	0 10		
Dec-00				1 02	1	1 02		
Jan-01				0 01	1	0 01		
Feb-01				9 12	6	1 32		
Mar-01				4 13	1	4 13		
Apr-01								
May-01				11 30	2	5 45		
Jun-01				4 36	2	2 18		
Jul-01								
Aug-01				31 08	7	4 27		
Sep-01				0 22	1	0 22		
Oct-01				0:01	1	0 01		



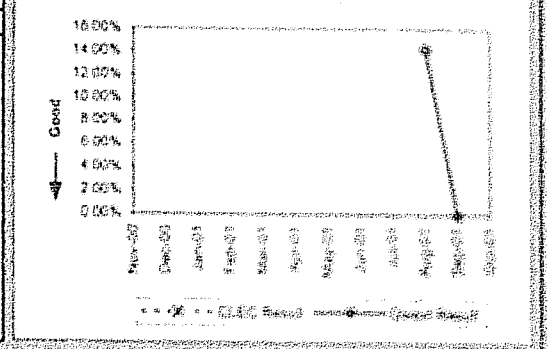
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00				0	2	0 00%		
Dec-00				1	1	100 00%		
Jan-01				0	1	0 00%		
Feb-01				0	6	0 00%		
Mar-01				0	1	0 00%		
Apr-01								
May-01				0	2	0 00%		
Jun-01				0	2	0 00%		
Jul-01								
Aug-01				1	7	14 29%		
Sep-01				0	1	0 00%		
Oct-01				0	1	0 00%		



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

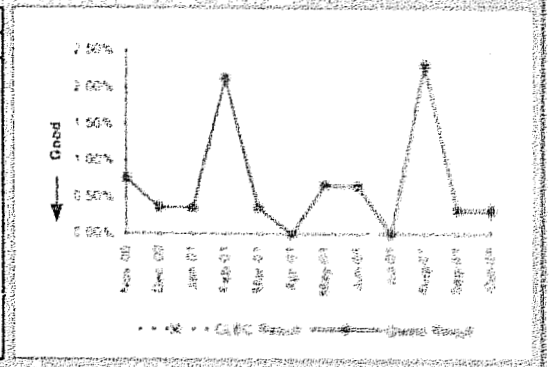
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01				1	7	14 29%		
Sep-01				0	1	0 00%		
Oct-01								



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

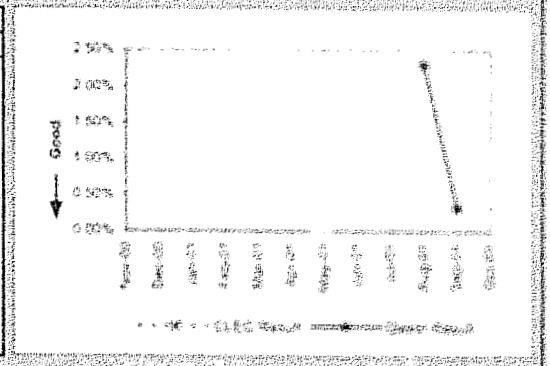
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00				2	261	0 77%		
Dec-00				1	271	0 37%		
Jan-01				1	278	0 36%		
Feb-01				6	282	2 13%		
Mar-01				1	282	0 35%		
Apr-01				0	295	0 00%		
May-01				2	298	0 67%		
Jun-01				2	306	0 65%		
Jul-01				0	305	0 00%		
Aug-01				7	304	2 30%		
Sep-01				1	306	0 33%		
Oct-01				1	309	0 32%		



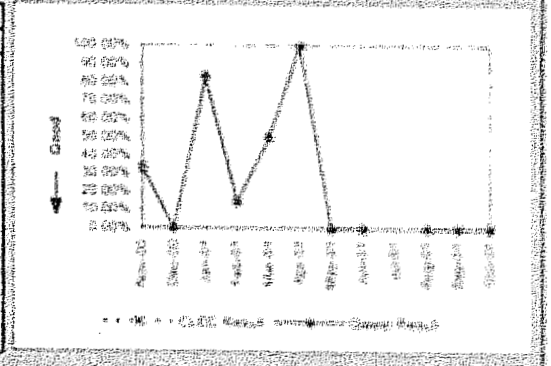
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01				7	304	2 30%		
Sep-01				1	306	0 33%		
Oct-01								



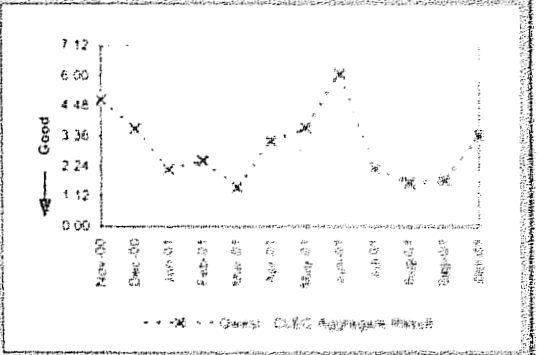
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00				1	3	33 33%		
Dec-00				0	1	0 00%		
Jan-01				5	6	83 33%		
Feb-01				1	7	14 29%		
Mar-01				1	2	50 00%		
Apr-01				1	1	100 00%		
May-01				0	2	0 00%		
Jun-01				0	2	0 00%		
Jul-01								
Aug-01				0	7	0 00%		
Sep-01				0	1	0 00%		
Oct-01				0	1	0 00%		



Checklist #7 - E911

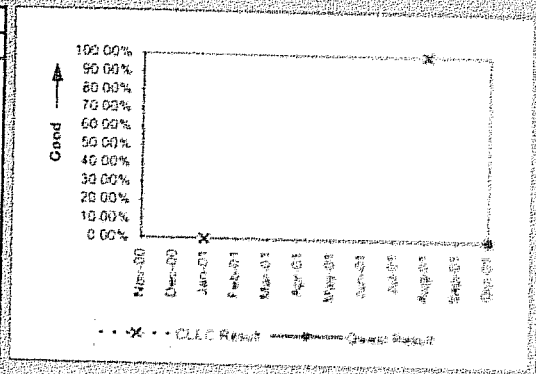
Time to Update Databases (Hours:Minutes) (DB-1 A)	
Date	Qwest / CLEC Aggregate Result
Nov-00	5:03
Dec-00	3:54
Jan-01	2:17
Feb-01	2:38
Mar-01	1:33
Apr-01	3:25
May-01	3.56
Jun-01	6:04
Jul-01	2:18
Aug-01	1:44
Sep-01	1:51
Oct-01	3:37



Checklist #7 - E911/911 Trunk Installation

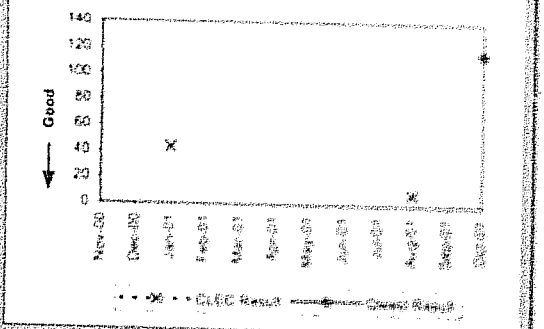
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
	0	5	0 00%	0 00%					
	1	1	100 00%	0 00%					
					0	1	0 00%		



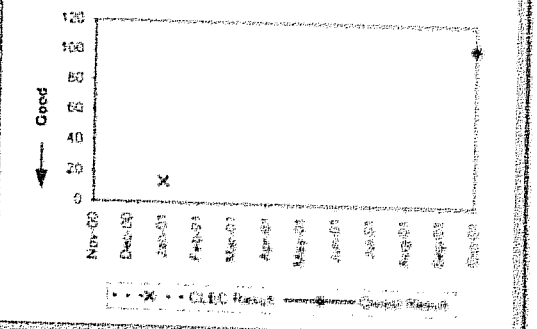
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
	220	5	44 00	2 24					
	9	1	9 00						
					117	1	117 00		



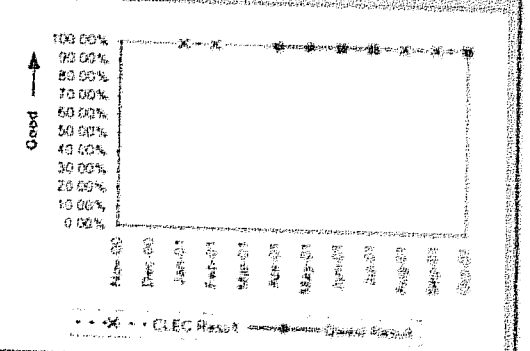
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
	70	5	14 00	2 24					
					104	1	104 00		



New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

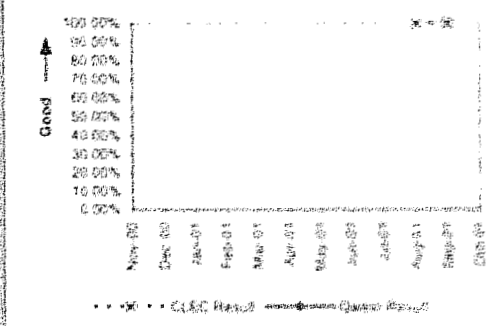
	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
	3	3	100 00%	0 00%					
	3	3	100 00%	0 00%					
					1	1	100 00%		
					1	1	100 00%		
	1	1	100 00%	0 00%	1	1	100 00%	N/A	N/A
	1	1	100 00%	0 00%	1	1	100 00%	N/A	N/A
	2	2	100 00%	0 00%					
	2	2	100 00%	0 00%					
	1	1	100 00%	0 00%	2	2	100 00%	N/A	N/A



Checklist #7 - E911/911 Trunk Installation

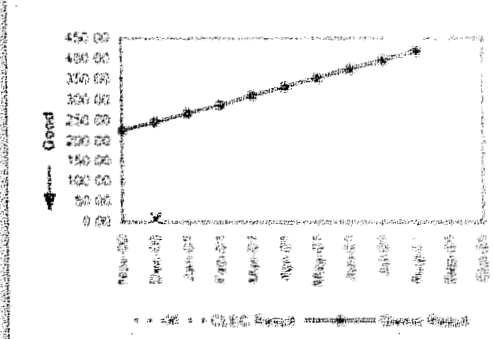
New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dem	CLEC Resu	Std Dev	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]	2	2	100.00%	0.00%					
[illegible]	2	2	100.00%	0.00%					
[illegible]									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

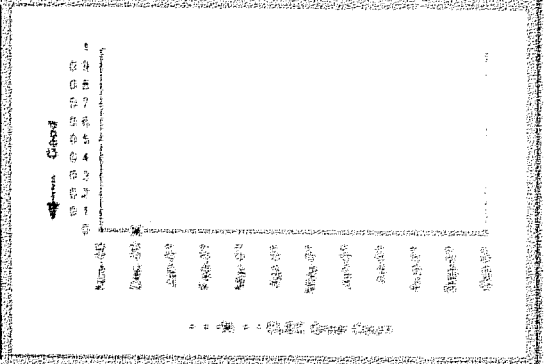
Date	CLEC Num	CLEC Dem	CLEC Resu	Std Dev	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]					908	4	227.00		
[illegible]	45	5	9.00	0.00	988	4	247.00	-194.33	-119.14
[illegible]					805	3	268.33		
[illegible]					865	3	288.33		
[illegible]					931	3	310.33		
[illegible]					994	3	331.33		
[illegible]					1060	3	353.33		
[illegible]					1123	3	374.33		
[illegible]					1186	3	395.33		
[illegible]					1255	3	418.33		
[illegible]									



Checklist #7 - E911/911 Trunk Installation

Count of Pending Orders Delayed for Facilities Reasons E911 (OP-15B)

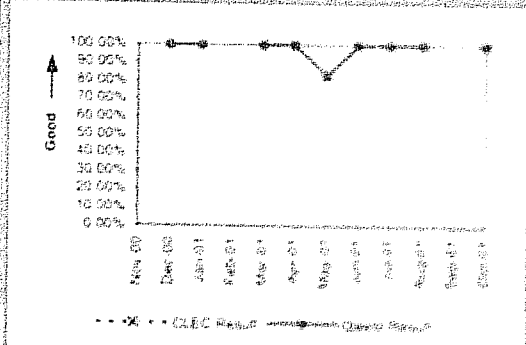
Date	CLEC Order Count
Nov-00	
Dec-00	0
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	



Checklist #7 - E911/911 Trunk Repair

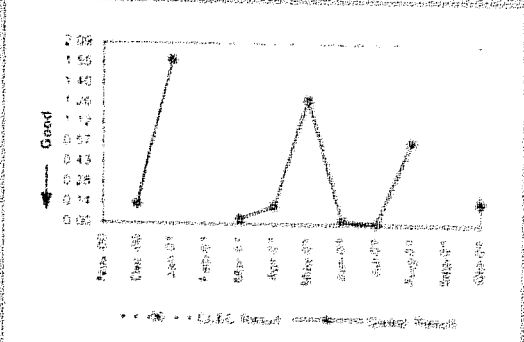
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Nov-00									
Dec-00									
Jan-01					2	2	100.00%		
Feb-01					1	1	100.00%		
Mar-01									
Apr-01									
May-01					5	5	100.00%		
Jun-01					5	5	100.00%		
Jul-01					5	6	83.33%		
Aug-01					1	1	100.00%		
Sep-01					1	1	100.00%		
Oct-01					2	2	100.00%		
Nov-01									
Dec-01					6	6	100.00%		



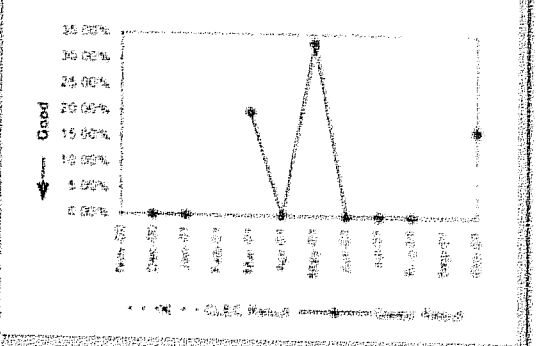
Mean Time to Restore (Hours Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Nov-00									
Dec-00									
Jan-01					0.28	2	0.14		
Feb-01					1.58	1	1.58		
Mar-01									
Apr-01									
May-01					0.21	5	0.04		
Jun-01					1.03	5	0.13		
Jul-01					9.03	6	1.30		
Aug-01					0.03	1	0.03		
Sep-01					0.01	1	0.01		
Oct-01					1.59	2	0.59		
Nov-01									
Dec-01					1.36	6	0.16		



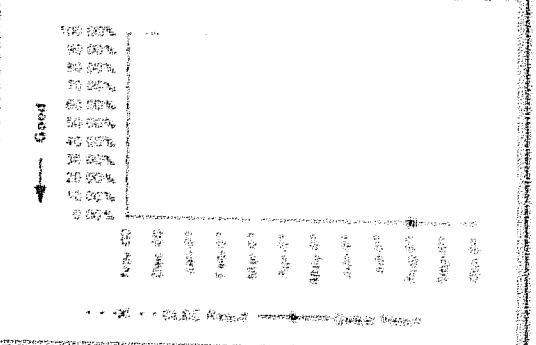
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Nov-00									
Dec-00									
Jan-01					0	2	0.00%		
Feb-01					0	1	0.00%		
Mar-01									
Apr-01									
May-01					1	5	20.00%		
Jun-01					0	5	0.00%		
Jul-01					2	6	33.33%		
Aug-01					0	1	0.00%		
Sep-01					0	1	0.00%		
Oct-01					0	2	0.00%		
Nov-01									
Dec-01					1	6	16.67%		



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

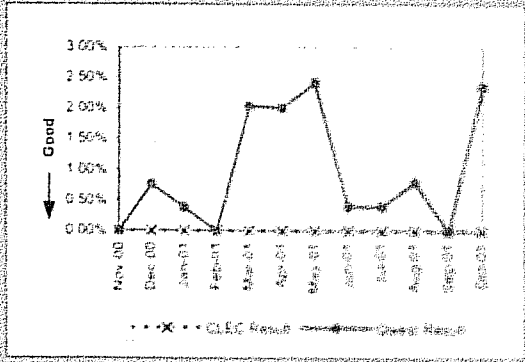
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01					0	1	0.00%		
Oct-01									
Nov-01									
Dec-01									



Checklist #7 - E911/911 Trunk Repair

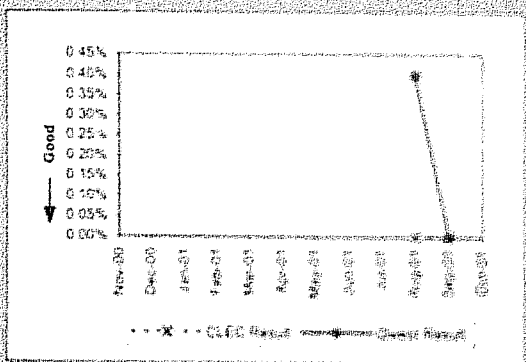
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	0	16	0 00%	0 00%	0	260	0 00%	N/A	N/A
[illegible]	0	16	0 00%	0 00%	2	260	0 77%	-0 34	-1 21
[illegible]	0	16	0 00%	0 00%	1	260	0 38%	-0 24	-1 15
[illegible]	0	16	0 00%	0 00%	0	246	0 00%	N/A	N/A
[illegible]	0	16	0 00%	0 00%	5	246	2 03%	-0 56	-1 34
[illegible]	0	16	0 00%	0 00%	5	249	2 01%	-0 59	-1 36
[illegible]	0	18	0 00%	0 00%	6	248	2 42%	-0 65	-1 39
[illegible]	0	20	0 00%	0 00%	1	251	0 40%	-0 27	-1 17
[illegible]	0	20	0 00%	0 00%	1	251	0 40%	-0 27	-1 17
[illegible]	0	28	0 00%	0 00%	2	251	0 80%	-0 45	-1 27
[illegible]	0	28	0 00%	0 00%	0	249	0 00%	N/A	N/A
[illegible]	0	32	0 00%	0 00%	6	256	2 34%	-0 83	-1 5



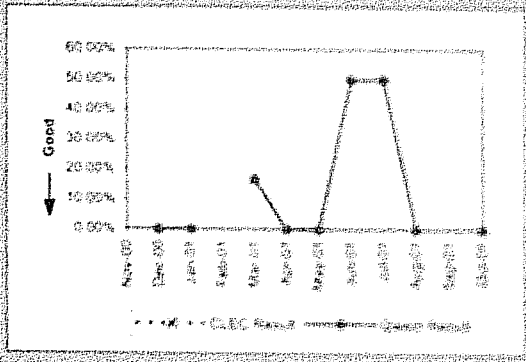
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]	0	28	0 00%	0 00%	1	251	0 40%	-0 32	-1 19
[illegible]	0	28	0 00%	0 00%	0	249	0 00%	N/A	N/A
[illegible]									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

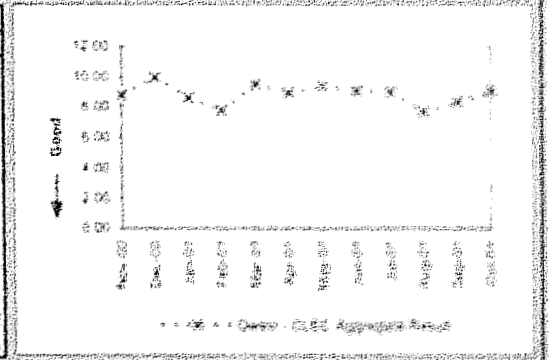
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]									
[illegible]					0	2	0 00%		
[illegible]					0	1	0 00%		
[illegible]									
[illegible]					1	6	16 67%		
[illegible]					0	5	0 00%		
[illegible]					0	6	0 00%		
[illegible]					1	2	50 00%		
[illegible]					1	2	50 00%		
[illegible]					0	2	0 00%		
[illegible]									
[illegible]					0	6	0 00%		



Checklist #7 - Operator Services - Directory Assistance

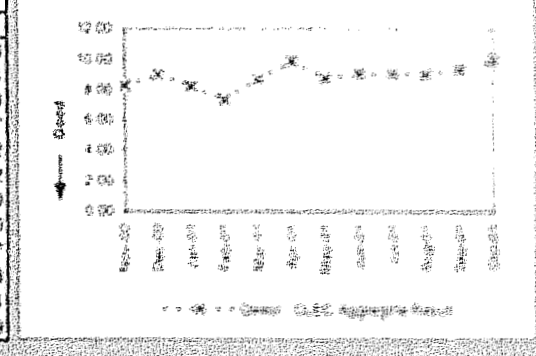
Speed of Answer - Directory Assistance (Avg Sec) (DA-1)

Date	Qwest / CLEC Aggregate Result
Nov-00	8.81
Dec-00	9.97
Jan-01	8.60
Feb-01	7.78
Mar-01	9.50
Apr-01	8.95
May-01	9.37
Jun-01	9.07
Jul-01	9.00
Aug-01	7.65
Sep-01	8.32
Oct-01	9.03



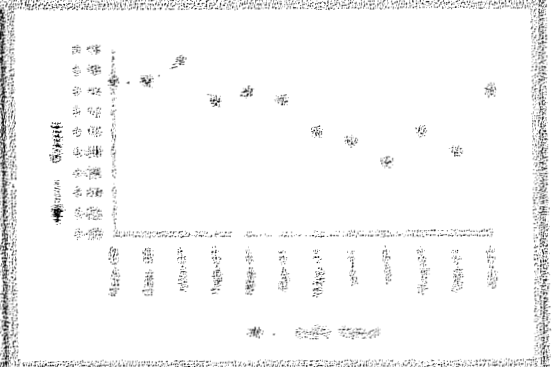
Speed of Answer - Operator Services (Avg Sec) (OS-1)

Date	Qwest / CLEC Aggregate Result
Nov-00	8.28
Dec-00	9.04
Jan-01	8.29
Feb-01	7.37
Mar-01	8.72
Apr-01	9.92
May-01	8.80
Jun-01	9.10
Jul-01	9.07
Aug-01	9.03
Sep-01	9.34
Oct-01	9.99

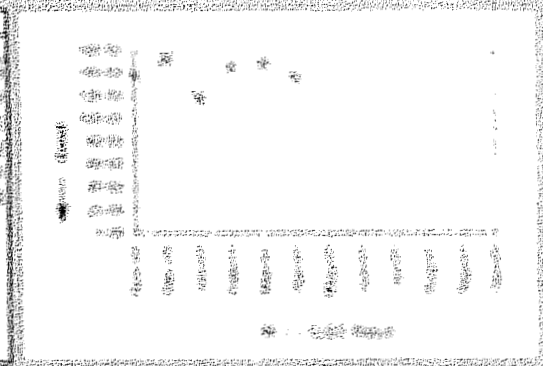


Chapter 9 - Operator Services

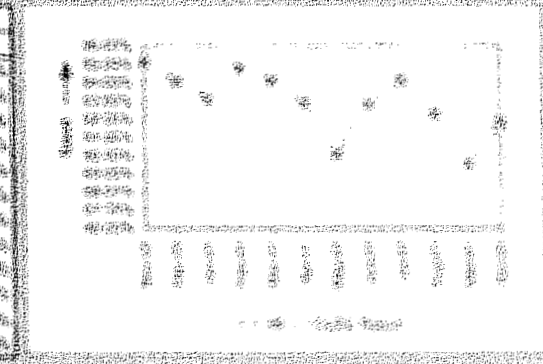
Time to Update Databases (Avg Sec) (OB-1 C-1)	
Date	CLEC Result
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	



Time to Update Databases (Avg Sec) (OB-1 C-2)	
Date	CLEC Result
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	



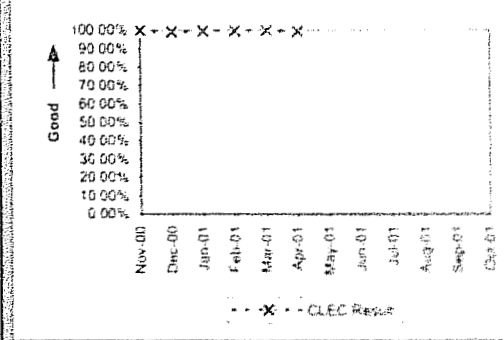
Accurate Database Updates (Percent) (OB-1 C-1)	
Date	CLEC Result
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	



Checklist #8 - Directory Listings

Accurate Database Updates (Percent) (DB-2 C-2)

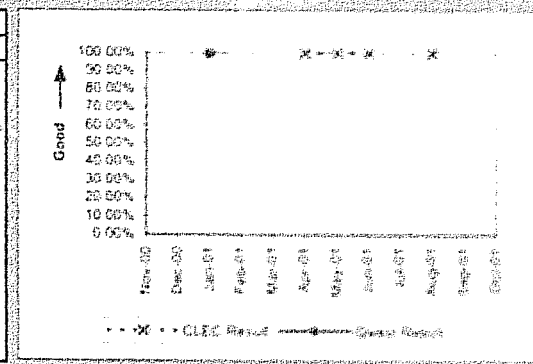
Date	CLEC Result
Nov-00	99.93%
Dec-00	99.08%
Jan-01	99.57%
Feb-01	99.78%
Mar-01	100.00%
Apr-01	99.44%
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	



Checklist #9 - NXX Code Activation

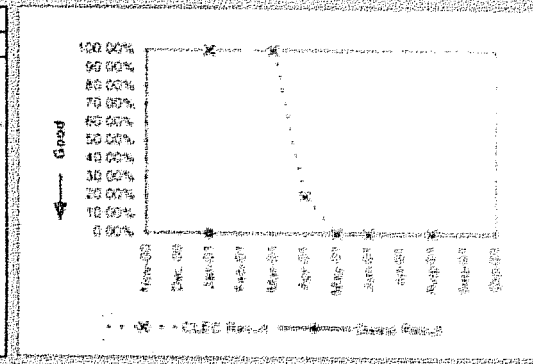
NXX Code Activation (Percent) (NP-1 A)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Nov-00						
Dec-00						
Jan-01				1	1	100.00%
Feb-01						
Mar-01						
Apr-01	4	4	100.00%			
May-01	1	1	100.00%			
Jun-01	2	2	100.00%			
Jul-01						
Aug-01	1	1	100.00%			
Sep-01						
Oct-01						



NXX Code Activation - Facility Delays (Percent) (NP-1 B)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Nov-00						
Dec-00						
Jan-01	4	4	100.00%	0	1	0.00%
Feb-01						
Mar-01	1	1	100.00%			
Apr-01	1	5	20.00%			
May-01	0	1	0.00%			
Jun-01	0	2	0.00%			
Jul-01						
Aug-01	0	1	0.00%			
Sep-01						
Oct-01						



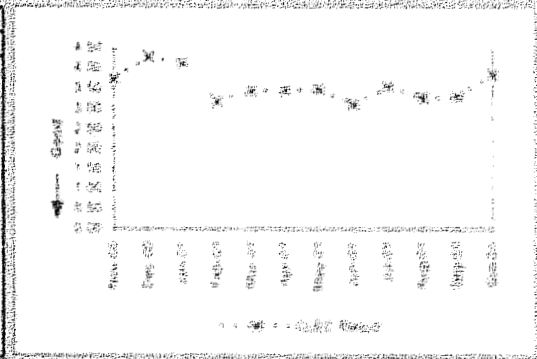
CONTINUATION

[4]

Scan ~ ~ # Pgs [ ]

Checklist #10 - Databases and Signaling

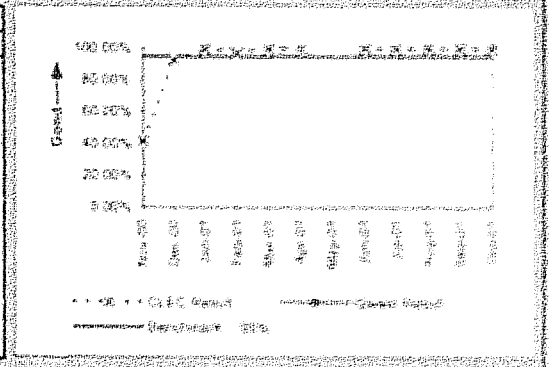
Time to Update Databases (Avg Sec) LIDB (DB-1 B)	
Date	CLEC Result
Nov-00	3.74
Dec-00	4.28
Jan-01	4.13
Feb-01	3.19
Mar-01	3.44
Apr-01	3.46
May-01	3.48
Jun-01	3.12
Jul-01	3.55
Aug-01	3.28
Sep-01	3.31
Oct-01	3.85



Checklist #11 - Number Portability**

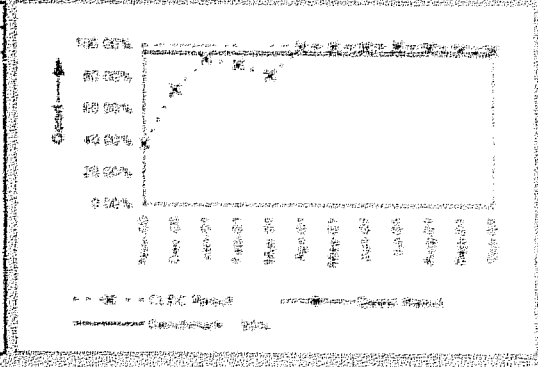
Number Portability Timeliness (Percent) (OP-8 B)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sci	Parity Sci
Nov-00	10	24	41 67%	49 30%					
Dec-00	13	14	92 86%	25 75%					
Jan-01	20	20	100 00%	0 00%					
Feb-01	34	35	97 14%	16 66%					
Mar-01	53	53	100 00%	0 00%					
Apr-01	10	10	100 00%	0 00%					
May-01									
Jun-01	39	39	100 00%	0 00%					
Jul-01	43	43	100 00%	0 00%					
Aug-01	39	39	100 00%	0 00%					
Sep-01	11	11	100 00%	0 00%					
Oct-01	25	25	100 00%	0 00%					



Percentage of LNP Triggers Set Prior to the Frame Due Time (Percent) (OP-8C)

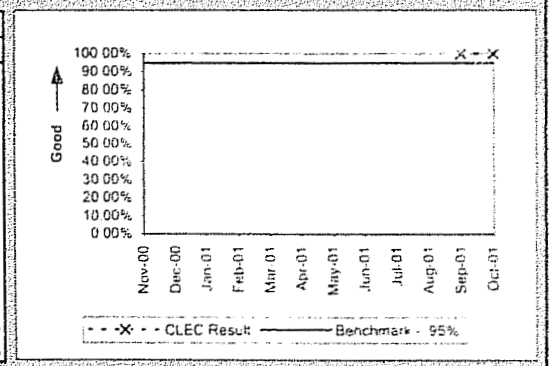
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sci	Parity Sci
Nov-00	70	182	38 46%	48 65%					
Dec-00	146	202	72 28%	44 76%					
Jan-01	398	434	91 71%	27 58%					
Feb-01	612	696	87 93%	32 58%					
Mar-01	732	897	81 61%	38 74%					
Apr-01	1117	1129	98 94%	10 25%					
May-01	798	800	99 75%	4 99%					
Jun-01	833	841	99 05%	9 71%					
Jul-01	852	854	99 77%	4 83%					
Aug-01	645	656	98 32%	12 84%					
Sep-01	671	689	97 39%	15 95%					
Oct-01	551	568	97 01%	17 04%					



Checklist #13 - Reciprocal Compensation

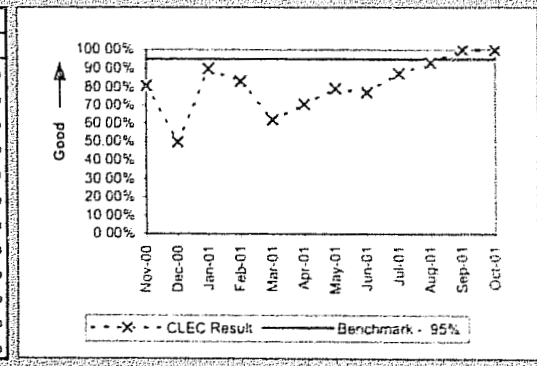
Billing Accuracy - Adjustments for Errors (Percent) Reciprocal Compensation (BI-3B)

Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00			
Dec-00			
Jan-01			
Feb-01			
Mar-01			
Apr-01			
May-01			
Jun-01			
Jul-01			
Aug-01			
Sep-01	5708.83	5708.83	100.00%
Oct-01	7883.47	7883.47	100.00%



Billing Completeness (Percent) Reciprocal Compensation (BI-4B)

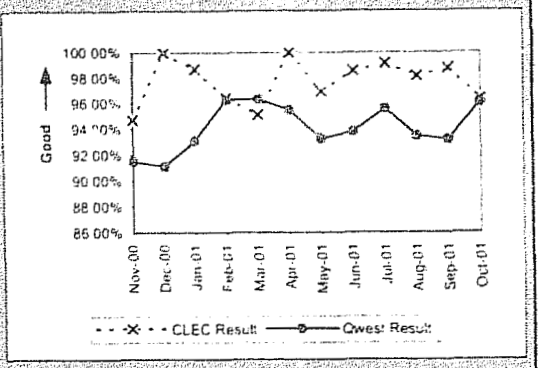
Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00	2177.1	2694.67	80.79%
Dec-00	3433.33	6875.4	49.94%
Jan-01	3798.5	4224.64	89.91%
Feb-01	3073	3696.35	83.14%
Mar-01	3778.29	6078.37	62.16%
Apr-01	4573.83	6448.69	70.93%
May-01	4166.97	5238.35	79.55%
Jun-01	4782.54	6179.97	77.39%
Jul-01	5183.18	5915.05	87.63%
Aug-01	4324.36	4634.19	93.31%
Sep-01	5708.83	5708.83	100.00%
Oct-01	7883.47	7883.47	100.00%



Checklist #14 - Resale - Residence Installation

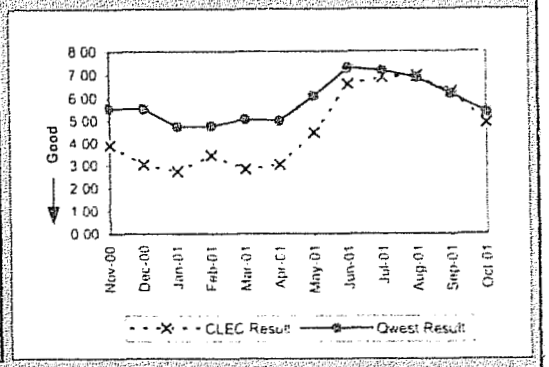
Percent Met Parameter (OP-1) – Dispatches Within MSAs

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	22.33%	530	579	91.54%	0.69	-1.42
[illegible]	[illegible]	[illegible]	[illegible]	0.00%	463	508	91.14%	2.1	-2.28
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	500	537	93.11%	1.83	-2.11
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	443	460	96.30%	0.05	-1.03
[illegible]	[illegible]	[illegible]	[illegible]	21.54%	554	575	96.35%	0.44	-0.73
[illegible]	[illegible]	[illegible]	[illegible]	0.00%	508	532	95.49%	-1.18	-1.72
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	622	667	93.25%	-1.13	-1.68
[illegible]	[illegible]	[illegible]	[illegible]	11.95%	529	564	93.79%	-1.55	-1.94
[illegible]	[illegible]	[illegible]	[illegible]	0.26%	605	633	95.58%	-1.71	-2.04
[illegible]	[illegible]	[illegible]	[illegible]	13.48%	659	705	93.48%	-1.83	-2.11
[illegible]	[illegible]	[illegible]	[illegible]	11.11%	491	527	93.17%	-1.84	-2.12
[illegible]	[illegible]	[illegible]	[illegible]	18.12%	568	591	96.11%	-0.09	-1.06



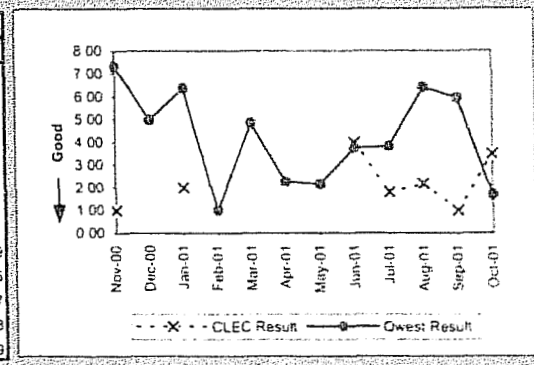
Average Days (OP-4) – Dispatches Within MSAs

[illegible]	[illegible]	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	3.42	2.02	3224	579	5.57	-1.42	-1.86
[illegible]	[illegible]	[illegible]	3.46	1.24	2807	508	5.53	-2.11	-2.28
[illegible]	[illegible]	[illegible]	2.86	1.02	2549	537	4.75	-2.6	-2.58
[illegible]	[illegible]	[illegible]	3.48	1.01	2200	460	4.78	-2.03	-2.24
[illegible]	[illegible]	[illegible]	2.85	1.39	2923	575	5.08	-3	-2.83
[illegible]	[illegible]	[illegible]	2.88	1.48	2676	532	5.03	-1.88	-2.14
[illegible]	[illegible]	[illegible]	4.69	2.44	4064	667	6.09	-2.34	-2.42
[illegible]	[illegible]	[illegible]	6.62	2.17	4123	564	7.31	-0.81	-1.49
[illegible]	[illegible]	[illegible]	6.95	2.82	4726	658	7.18	-0.46	-1.28
[illegible]	[illegible]	[illegible]	6.98	3.68	5089	739	6.89	0.13	-0.92
[illegible]	[illegible]	[illegible]	6.28	2.96	3411	551	6.19	0.12	-0.93
[illegible]	[illegible]	[illegible]	4.39	3.06	3246	602	5.39	-0.57	-1.35



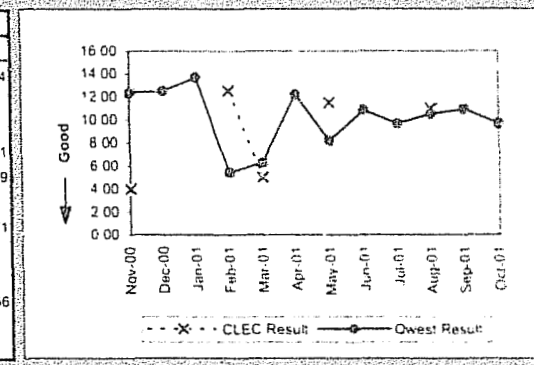
Average Days for Non-Facility Reasons (Average Days) (OP-6A) – Dispatches Within MSAs

[illegible]	[illegible]	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	5.00		44	6	7.33	-0.7	-1.42
					45	9	5.00		
[illegible]	[illegible]	[illegible]	2.00		83	13	6.38	-0.85	-1.52
					4	4	1.00		
					34	7	4.86		
					9	4	2.25		
					43	20	2.15		
[illegible]	[illegible]	[illegible]	4.00		49	13	3.77	0.17	-0.9
[illegible]	[illegible]	[illegible]	1.00	2.39	123	32	3.84	-0.42	-1.25
[illegible]	[illegible]	[illegible]	2.17	1.60	314	49	6.41	-1.16	-1.7
[illegible]	[illegible]	[illegible]	1.00	0.00	214	36	5.94	-0.79	-1.48
[illegible]	[illegible]	[illegible]	3.50	3.51	30	18	1.67	1.5	-0.09



Average Days for Facility Reasons (Average Days) (OP-6B) – Dispatches Within MSAs

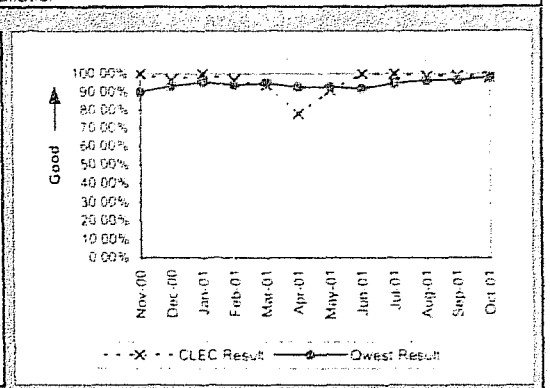
[illegible]	[illegible]	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	4.00		531	43	12.35	-0.55	-1.34
					450	36	12.50		
					328	24	13.67		
[illegible]	[illegible]	[illegible]	12.50	16.70	71	13	5.46	1.29	-0.21
[illegible]	[illegible]	[illegible]	5.00	2.83	88	14	6.29	-0.48	-1.29
					244	20	12.20		
[illegible]	[illegible]	[illegible]	1[illegible]	4.95	205	25	8.20	0.48	-0.71
					238	22	10.82		
					203	21	9.67		
[illegible]	[illegible]	[illegible]	11.00		325	31	10.48	0.55	-0.66
					262	24	10.92		
					155	16	9.69		



Checklist #14 - Resale - Residence Installation

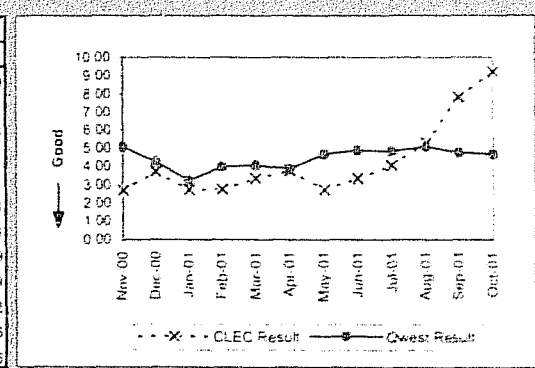
Percent Dispatches Kept Appointment (OP-1) - Dispatches Outside MSAs

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	370	418	89.95%	1.23	-1.75
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	334	358	93.30%	0.6	-1.37
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	344	365	95.34%	1.22	-1.74
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	273	291	93.81%	0.51	-1.31
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	280	311	94.86%	0.24	-0.86
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	356	387	92.51%	1.38	-0.16
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	463	500	92.60%	0.34	-0.79
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	438	477	91.82%	1.77	-2.08
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	403	425	94.82%	-1.8	-2.09
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	571	593	96.29%	1.08	-1.66
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	415	431	96.29%	1.04	-1.64
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	468	476	98.12%	-0.62	-1.01



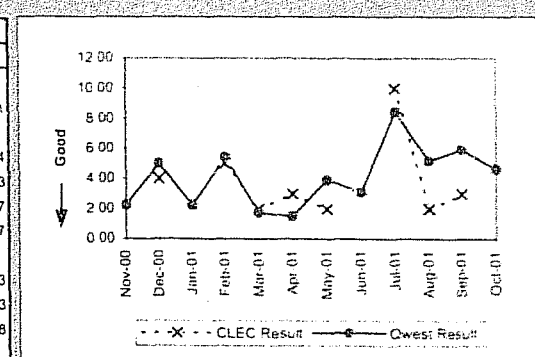
Average Days (OP-4) - Dispatches Outside MSAs

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2126	418	5.09	-0.8	-1.49
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1532	358	4.28	-0.54	-1.21
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1188	365	3.25	-0.73	-1.44
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1163	291	4.00	-1	-1.61
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1271	311	4.09	-0.35	-1.21
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1361	387	3.68	-0.07	-1.04
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2344	500	4.69	-1.22	-1.74
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2332	477	4.89	-1.79	-2.09
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2094	432	4.85	-0.97	-1.59
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3112	610	5.10	0.47	-0.72
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2124	445	4.77	3.72	1.26
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2263	483	4.69	3.72	1.26



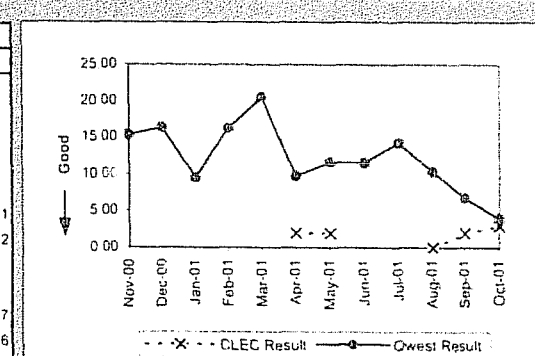
Average Days for Non-Field Resolution (Average Days) (OP-6A) - Dispatches Outside MSAs

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	9	4	2.25		
[illegible]	[illegible]	[illegible]	4.00	[illegible]	15	3	5.00	-0.17	-1.1
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	9	4	2.25		
[illegible]	[illegible]	[illegible]	5.00	[illegible]	49	9	5.44	-0.06	-1.04
[illegible]	[illegible]	[illegible]	2.00	[illegible]	7	4	1.75	0.29	-0.83
[illegible]	[illegible]	[illegible]	3.00	[illegible]	9	6	1.50	0.7	-0.57
[illegible]	[illegible]	[illegible]	2.00	[illegible]	47	12	3.92	-0.28	-1.17
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	34	11	3.09		
[illegible]	[illegible]	[illegible]	10.00	[illegible]	152	18	8.44	1.26	-0.23
[illegible]	[illegible]	[illegible]	3.00	1.41	140	27	5.19	-0.5	-1.3
[illegible]	[illegible]	[illegible]	3.00	[illegible]	119	20	5.95	-0.45	-1.28
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	56	12	4.67		



Average Days for Field Resolution (Average Days) (OP-6B) - Dispatches Outside MSAs

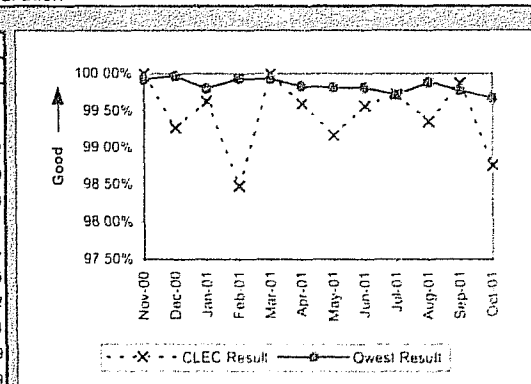
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	581	38	15.29		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	342	21	16.29		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	124	13	9.54		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	146	9	16.22		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	246	12	20.50		
[illegible]	[illegible]	[illegible]	2.00	[illegible]	225	23	9.78	-0.84	-1.51
[illegible]	[illegible]	[illegible]	2.00	[illegible]	291	25	11.64	-0.53	-1.32
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	324	28	11.57		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	156	11	14.18		
[illegible]	[illegible]	[illegible]	0.00	[illegible]	124	12	10.33	-1.59	-1.97
[illegible]	[illegible]	[illegible]	2.00	[illegible]	68	10	6.80	-1.25	-1.76
[illegible]	[illegible]	[illegible]	3.00	[illegible]	8	2	4.00	-0.29	-1.18



Checklist #14 - Resale - Residence Installation

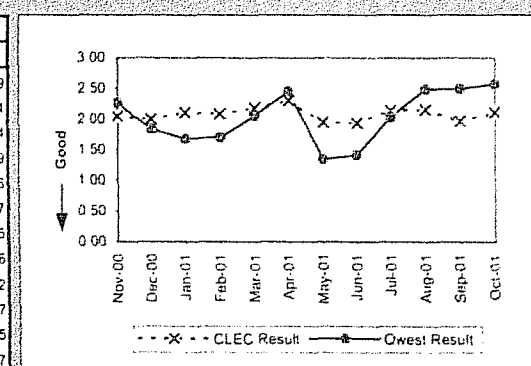
Percent Commitments Met (Percent) (OP-3)-- No Dispatches

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	11381	11390	99.92%	-0.4	-1.24
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	9757	9760	99.97%	8.08	3.91
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	10054	10114	99.80%	0.62	-0.62
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	9869	9876	99.93%	3.44	1.09
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	12447	12456	99.93%	-0.39	-1.23
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	10628	10644	99.83%	0.8	-0.51
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	10195	10214	99.81%	1.72	0.04
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	10996	11017	99.81%	1.06	-0.36
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	6289	6307	99.71%	-0.03	-1.02
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3432	3436	99.88%	2.03	0.24
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2671	2677	99.78%	-0.48	-1.29
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2437	2445	99.67%	4.09	1.49



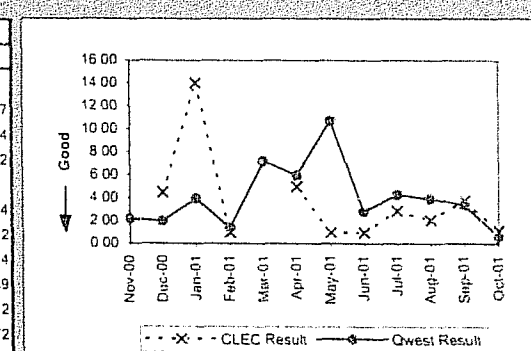
Average Completion Interval (Average Days) (OP-4)-- No Dispatches

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	25838	11390	2.27	-1.14	-1.69
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	17008	9760	1.84	0.92	-0.44
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	16948	10114	1.68	2.71	0.64
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	16885	9876	1.71	1.5	-0.09
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	25689	12456	2.06	0.66	-0.6
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	26231	10644	2.46	-0.78	-1.47
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	11772	8740	1.35	3.23	0.96
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	12786	8974	1.42	6.84	3.16
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	10151	4984	2.04	1.31	-0.2
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	6839	2745	2.49	-3.4	-3.07
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	5552	2224	2.50	-10.94	-7.65
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	5262	2043	2.58	-9.17	-6.57



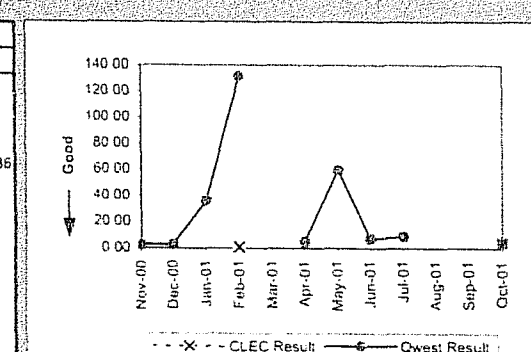
Percent Days To Non-Facility Revisits (Average Days) (OP-6A)-- No Dispatches

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	11	5	2.20		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	4	2	2.00	1.77	0.07
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	60	15	4.00	0.99	-0.4
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	7	5	1.40	-0.53	-1.32
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	65	9	7.22		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	102	17	6.00	-0.06	-1.04
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	161	15	10.73	-0.52	-1.32
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	57	20	2.85	-0.67	-1.4
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	493	114	4.32	-0.64	-1.39
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	404	102	3.96	-0.69	-1.42
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	330	96	3.44	0.45	-0.72
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	58	96	0.60	1.17	-0.29



Percent Days To Non-Facility Revisits (Average Days) (OP-6B)-- No Dispatches

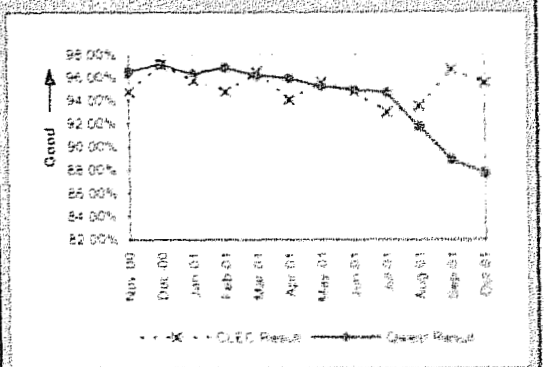
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	11	4	2.75		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3	1	3.00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	181	5	36.20		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	263	2	131.50	-0.6	-1.36
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	5	1	5.00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	238	4	59.50		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	7	1	7.00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	9	1	9.00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	4	1	4.00		



Checklist #14 - Resale - Residence Installation

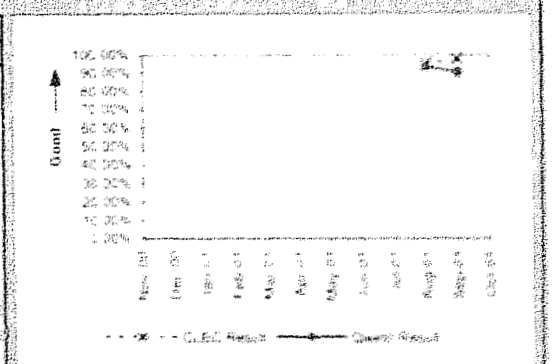
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	306	325	94 77%	22 26%	13066	13534	96 54%	1 73	0 04
[illegible]	306	315	97 14%	16 66%	11346	11678	97 16%	0 01	1
[illegible]	362	378	95 77%	20 13%	10572	10977	96 31%	0 55	-0 65
[illegible]	324	342	94 74%	22 33%	10616	10962	96 84%	2 19	0 24
[illegible]	274	284	96 48%	18 43%	11652	12117	96 16%	-0 27	-1 17
[illegible]	269	286	94 06%	23 64%	12081	12596	95 91%	1 57	-0 09
[illegible]	303	317	95 58%	20 55%	11101	11660	95 21%	-0 31	-1 19
[illegible]	433	457	94 75%	22 31%	11356	11970	94 87%	0 12	-0 91
[illegible]	523	568	92 96%	25 59%	9380	9910	94 65%	1 75	0 06
[illegible]	572	613	93 47%	24 70%	5675	6189	91 69%	-1 52	-1 93
[illegible]	774	801	96 63%	18 05%	3841	4323	88 85%	-6 42	-4 91
[illegible]	924	968	95 45%	20 83%	3236	3691	87 73%	-6 52	-4 96



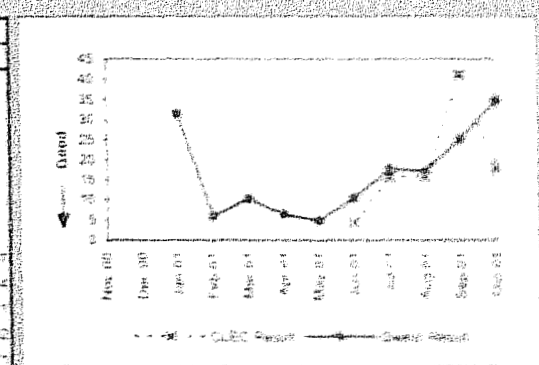
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]									
[illegible]	585	613	95 11%	21 51%	5764	6189	93 13%	1 84	2 12
[illegible]	782	801	97 88%	14 47%	3919	4323	90 65%	-6 45	-4 80



Internal Service Provisioning Orders Delayed Past Due Date (Average Days) (OP-5A)

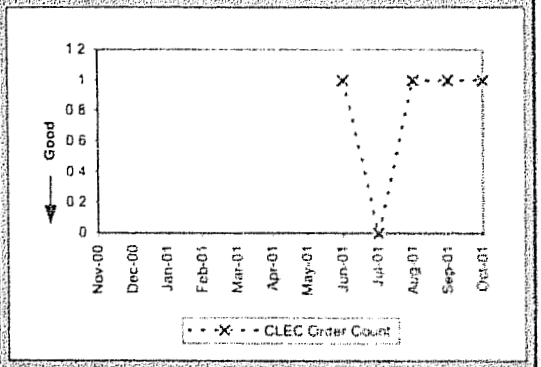
Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]									
[illegible]									
[illegible]					62	2	31 50		
[illegible]					91	15	6 07		
[illegible]					219	21	10 24		
[illegible]					167	26	6 42		
[illegible]					179	24	4 96		
[illegible]	62	2	4 50	6 36	685	65	10 54	-6 44	1 27
[illegible]	47	3	15 67	4 24	770	40	11 75	-0 23	1 14
[illegible]	127	6	19 83	19 05	1287	75	17 18	-0 17	1 1
[illegible]	200	5	41 20	22 56	1664	66	25 21	1 11	-0 32
[illegible]	105	6	17 83	32 17	2139	63	34 76	1 15	1 71



Checklist #14 - Resale - Residence Installation

Count of Pending Orders Delayed for Facilities Reasons Residence (OP-15B)

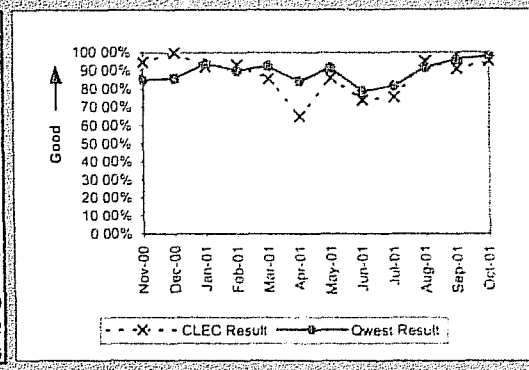
Date	CLEC Order Count
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	1
Jul-01	0
Aug-01	1
Sep-01	1
Oct-01	1



Checklist #14 - Resale - Residence Repair

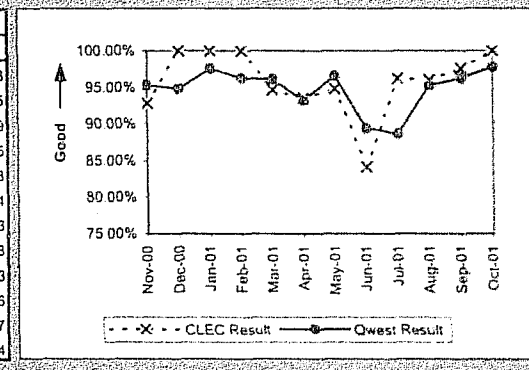
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	12	94.74%	22.33%	580	681	85.17%	-1.16	-1.7
[illegible]	[illegible]	45	100.00%	0.00%	321	374	85.83%	-1.27	-1.77
[illegible]	[illegible]	11	92.31%	26.65%	577	614	93.97%	0.3	-0.82
[illegible]	[illegible]	15	93.33%	24.94%	407	451	90.24%	-0.4	-1.24
[illegible]	[illegible]	1	85.71%	31.99%	608	657	92.54%	0.64	-0.61
[illegible]	[illegible]	22	88.22%	47.60%	784	930	84.30%	2.23	0.35
[illegible]	[illegible]	29	88.21%	34.48%	844	919	91.84%	1.04	-0.37
[illegible]	[illegible]	27	74.03%	43.82%	878	1114	78.82%	0.61	-0.63
[illegible]	[illegible]	41	79.61%	42.94%	839	1026	81.77%	0.99	-0.4
[illegible]	[illegible]	13	95.35%	21.06%	771	839	91.90%	-0.81	-1.49
[illegible]	[illegible]	34	91.19%	28.36%	711	740	96.08%	1.28	-0.22
[illegible]	[illegible]	42	95.24%	21.30%	569	581	97.93%	1.05	-0.36



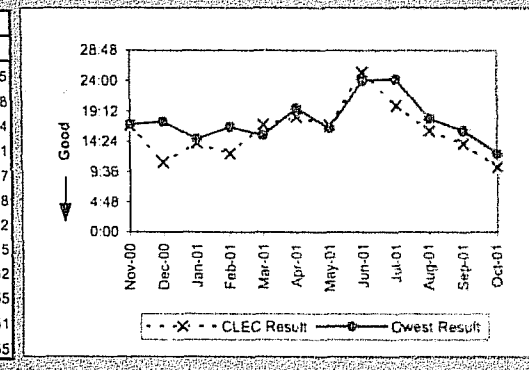
All Features Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	28	92.86%	25.75%	861	903	95.35%	0.61	-0.63
[illegible]	[illegible]	13	100.00%	0.00%	516	544	94.85%	-0.83	-1.5
[illegible]	[illegible]	47	100.00%	0.00%	802	822	97.57%	-0.64	-1.39
[illegible]	[illegible]	22	100.00%	0.00%	592	615	96.26%	-0.91	-1.55
[illegible]	[illegible]	19	94.74%	22.33%	923	960	96.15%	0.37	-0.78
[illegible]	[illegible]	31	90.55%	24.57%	1205	1292	93.27%	-0.06	-1.04
[illegible]	[illegible]	39	94.87%	22.08%	1225	1268	96.61%	0.61	-0.63
[illegible]	[illegible]	38	64.21%	36.46%	1390	1554	89.45%	1.01	-0.38
[illegible]	[illegible]	53	96.23%	19.06%	1231	1388	88.69%	-1.7	-2.03
[illegible]	[illegible]	51	96.08%	19.41%	1110	1165	95.28%	-0.26	-1.16
[illegible]	[illegible]	43	97.62%	15.25%	1007	1046	96.27%	-0.45	-1.27
[illegible]	[illegible]	53	100.00%	0.00%	796	814	97.79%	-1.06	-1.64



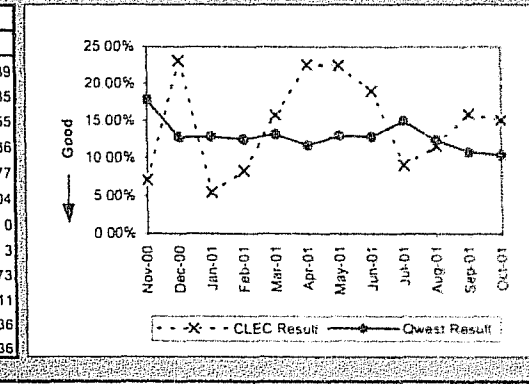
Mean Time to Restore (Hours Minutes) (MR-6)-- Dispatches Within MSAs

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	28	16:55	19:15	15519:48	903	17:11	-0.08	-1.05
[illegible]	[illegible]	13	11:09	8:05	9560:38	544	17:34	-1.28	-1.78
[illegible]	[illegible]	17	14:08	12:00	12238:53	822	14:53	-0.23	-1.14
[illegible]	[illegible]	22	12:31	8:58	10301:49	615	16:45	-1.33	-1.81
[illegible]	[illegible]	19	17:07	17:54	14898:41	960	15:31	0.54	-0.67
[illegible]	[illegible]	31	18:19	15:41	25502:58	1292	19:44	-0.46	-1.28
[illegible]	[illegible]	39	17:08	15:45	21102:30	1268	16:39	0.3	-0.82
[illegible]	[illegible]	38	25:26	21:43	37386:53	1554	24:04	0.41	-0.75
[illegible]	[illegible]	53	20:08	13:38	33708:16	1388	24:17	-1.34	-1.82
[illegible]	[illegible]	51	16:10	13:03	21077:35	1165	18:06	-0.9	-1.55
[illegible]	[illegible]	42	14:06	11:56	16915:15	1046	16:10	-0.84	-1.51
[illegible]	[illegible]	53	10:24	9:17	10230:05	814	12:34	-1.07	-1.65



Resale Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

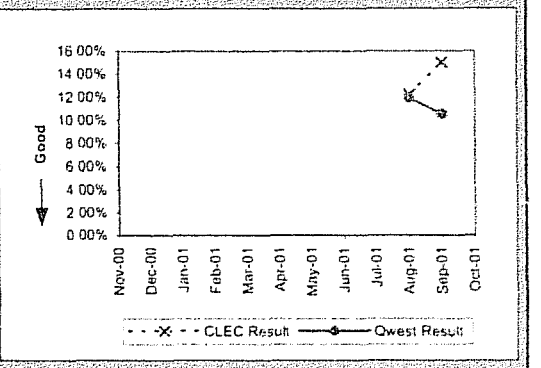
[illegible]	[illegible]	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	2	28	7.14%	25.75%	166	929	17.87%	-1.46	-1.89
[illegible]	1	13	23.08%	42.13%	72	564	12.77%	1.07	-0.35
[illegible]	1	18	5.56%	22.91%	108	843	12.81%	-0.91	-1.55
[illegible]	2	24	8.33%	27.64%	79	635	12.44%	-0.6	-1.36
[illegible]	5	19	15.79%	36.46%	130	988	13.16%	0.38	-0.77
[illegible]	7	31	22.58%	41.81%	154	1318	11.68%	1.71	0.04
[illegible]	8	40	22.50%	41.76%	168	1294	12.98%	1.65	0
[illegible]	8	42	19.05%	39.27%	205	1600	12.81%	1.16	-0.3
[illegible]	5	55	9.09%	28.75%	215	1436	14.97%	-1.2	-1.73
[illegible]	6	52	11.54%	31.95%	148	1198	12.35%	-0.17	-1.11
[illegible]	4	44	15.91%	36.58%	116	1076	10.78%	1.05	-0.36
[illegible]	8	53	15.09%	35.80%	87	837	10.39%	1.06	-0.36



Checklist #14 - Resale - Residence Repair

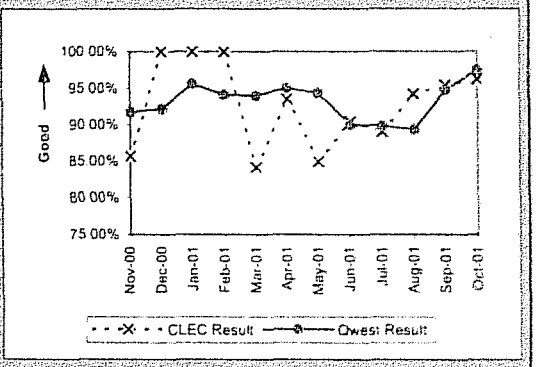
Percent Business Day Dispatches (MR-7) -- Dispatches Within MSAs

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	137	1106	11 93%	0 11	-0 93
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	105	997	10 53%	0 89	-0 46



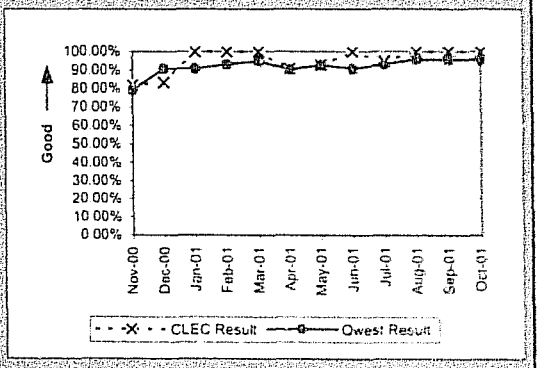
Percent Installations Met Promised (MR-9) -- Dispatches Within MSAs

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	853	929	91 82%	1 28	-0 22
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	520	564	92 20%	-1 04	-1 63
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	606	643	95 61%	-0 9	-1 55
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	598	635	94 17%	-1 2	-1 73
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	929	988	94 03%	1 54	-0 07
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1250	1318	95 07%	0 44	-0 74
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1221	1294	94 36%	2 15	0 3
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1441	1600	90 06%	-0 09	-1 05
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1291	1436	89 90%	0 24	-0 85
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1071	1198	89 40%	-1 11	-1 67
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1020	1076	94 80%	-0 19	-1 12
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	816	837	97 49%	0 59	-0 64



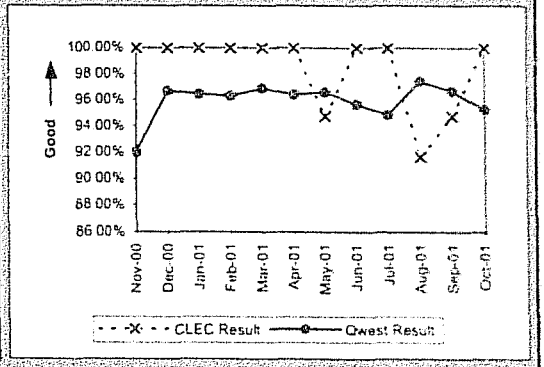
Percent Installations Met Promised within 24 Hours (Percent) (MR-3) -- Dispatches Outside MSAs

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	609	769	79 19%	-0 21	-1 13
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	500	551	90 74%	-0 04	-1 03
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	559	615	90 89%	-1 09	-1.66
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	394	423	93 14%	-0 81	-1 49
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	621	654	94 95%	-0 79	-1 48
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	808	894	90 38%	-0 06	-1 04
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	726	785	92 74%	-0 02	-1.01
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	797	878	90 77%	-0 95	-1 58
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	810	871	93 00%	-0 35	-1 21
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	743	775	95 87%	-0 89	-1 54
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	677	707	95 76%	-0 83	-1 51
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	543	568	95 60%	-0 76	-1.47



Percent Installations Met Promised within 48 Hours (Percent) (MR-4) -- Dispatches Outside MSAs

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	944	1026	92 01%	-1 13	-1 69
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	672	695	96 69%	-0 49	-1 3
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	783	812	96 43%	-0 76	-1 46
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	544	565	96 28%	-0 7	-1 43
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	837	864	96 88%	-0 64	-1 39
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1150	1193	96 40%	-0 69	-1 42
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1021	1057	96 59%	0 47	-0 71
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1116	1167	95 63%	-0 82	-1 5
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1107	1167	94 86%	-1 11	-1 67
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1025	1052	97 43%	1 44	-0 13
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	898	929	96 66%	0 49	-0 71
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	767	805	95 28%	-0 91	-1 55



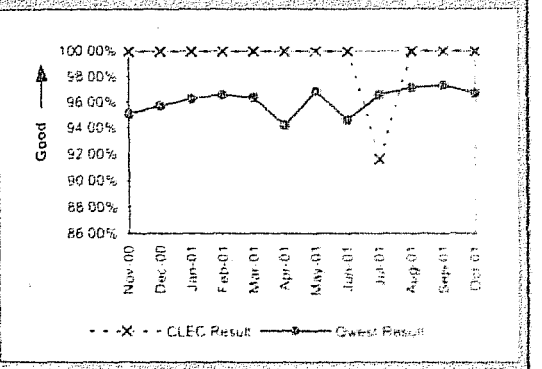
Checklist #14 - Resale - Residence Repair

| [illegible] | [illegible] | [illegible] |

Checklist #14 - Resale - Residence Repair

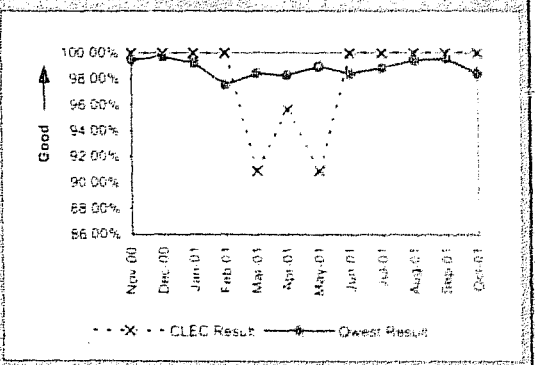
Pct of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	292	307	95 11%	-0 45	-1 27
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	247	258	95 74%	-0 59	-1 36
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	259	269	96 28%	-0 48	-1 29
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	285	295	96 61%	-0 42	-1 25
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	238	247	96 36%	-0 47	-1 29
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	261	277	94 22%	-0 77	-1 47
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	247	255	96 86%	-0 44	-1 26
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	317	335	94 63%	-0 62	-1 38
[illegible]	[illegible]	[illegible]	[illegible]	27 64%	255	264	96 59%	0 78	-0 52
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	239	246	97 15%	-0 62	-1 38
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	181	186	97 31%	-0 46	-1 28
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	205	212	96 70%	-0 77	-1 47



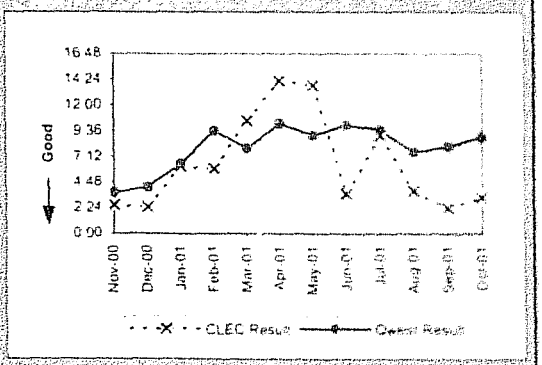
Pct Trouble Cleared within 48 hours (Percent) (MR-4)-- No Dispatches

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	1104	1110	99 46%	0 33	-1 2
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	999	1002	99 70%	0 29	-1 17
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	513	517	99 23%	-0 37	-1 22
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	559	573	97 56%	-0 64	-1 39
[illegible]	[illegible]	[illegible]	99 91%	28 75%	624	634	98 42%	1 34	-0 19
[illegible]	[illegible]	[illegible]	99 65%	20 39%	514	523	98 28%	0 81	-0 51
[illegible]	[illegible]	[illegible]	99 91%	26 75%	474	479	98 96%	1 53	-0 07
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	612	622	98 39%	-0 49	-1 3
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	505	511	98 83%	-0 51	-1 31
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	504	507	99 41%	-0 4	-1 25
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	436	438	99 54%	-0 34	-1 21
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	436	443	98 42%	-0 75	-1 46



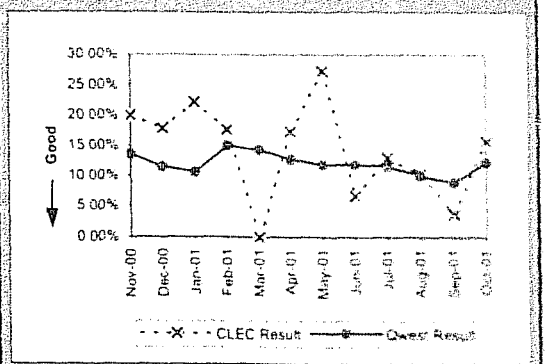
Mean Time to Restore (Hours Minutes) (MR-6)-- No Dispatches

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	2 39	6 36	4246 34	1110	3 50	-0 61	-1 37
[illegible]	[illegible]	[illegible]	2 27	5 14	4333 43	1002	4 20	-1 05	-1 64
[illegible]	[illegible]	[illegible]	6 30	7 13	3404 42	517	6 35	-0 11	-1 07
[illegible]	[illegible]	[illegible]	8 07	8 45	5521 13	573	9 38	-0 8	-1 48
[illegible]	[illegible]	[illegible]	[illegible]	20 28	5096 02	634	8 02	0 96	-0 42
[illegible]	[illegible]	[illegible]	[illegible]	20 02	5398 44	523	10 19	1 33	-0 19
[illegible]	[illegible]	[illegible]	[illegible]	27 38	4421 56	479	9 14	1 39	-0 16
[illegible]	[illegible]	[illegible]	3 44	5 58	6327 40	622	10 10	-1 6	-1 97
[illegible]	[illegible]	[illegible]	9 11	11 06	4964 13	511	9 43	-0 22	-1 13
[illegible]	[illegible]	[illegible]	4 01	6 28	3866 43	507	7 38	-1 98	-2 2
[illegible]	[illegible]	[illegible]	2 23	4 44	3577 46	438	8 10	-3 04	-2 85
[illegible]	[illegible]	[illegible]	3 28	5 44	3998 24	443	9 02	-2 39	-2 46



Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	40 80%	151	1110	13 60%	0 82	-0 5
[illegible]	[illegible]	[illegible]	[illegible]	38 30%	115	1002	11 48%	1 01	-0 38
[illegible]	[illegible]	[illegible]	22 22%	41 57%	55	517	10 64%	1 42	-0 14
[illegible]	[illegible]	[illegible]	[illegible]	38 12%	86	574	14 98%	0 34	-0 79
[illegible]	[illegible]	[illegible]	0 00%	0 00%	91	634	14 35%	1 35	-1 82
[illegible]	[illegible]	[illegible]	[illegible]	37 90%	67	523	12 81%	0 65	-0 6
[illegible]	[illegible]	[illegible]	[illegible]	44 54%	57	480	11 88%	1 38	-0 16
[illegible]	[illegible]	[illegible]	6 67%	24 94%	74	622	11 90%	-0 62	-1 38
[illegible]	[illegible]	[illegible]	[illegible]	33 68%	60	517	11 61%	0 26	-0 84
[illegible]	[illegible]	[illegible]	[illegible]	30 45%	51	507	10 06%	0 1	-0 94
[illegible]	[illegible]	[illegible]	[illegible]	18 89%	39	438	8 90%	-0 92	-1 56
[illegible]	[illegible]	[illegible]	[illegible]	36 46%	54	443	12 19%	0 66	-0 6



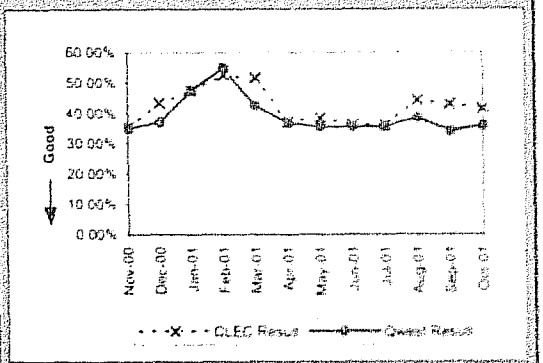
Checklist #14 - Resale - Residence Repair

Service Repair Report Rate (Percent) (MR-7*)-- No Dispatches

Checklist #14 - Resale - Residence Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)

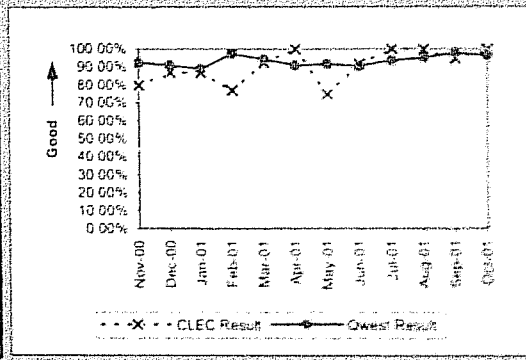
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	35	99	35 35%	47 81%	1678	4769	35 19%	0 04	-0 98
[illegible]	37	85	43 53%	49 58%	1349	3632	37 14%	1 19	-0 28
[illegible]	48	101	47 52%	49 94%	1989	4173	47 66%	-0 03	-1 02
[illegible]	60	114	52 63%	49 93%	2173	3957	54 92%	-0 48	-1 29
[illegible]	47	91	51 65%	49 97%	1857	4357	42 62%	1 71	0 04
[illegible]	40	107	37 38%	48 38%	1781	4837	36 82%	0 13	-0 92
[illegible]	44	114	38 60%	48 68%	1573	4425	35 55%	0 67	-0 59
[illegible]	61	113	36 28%	48 08%	1878	5295	35 47%	0 19	-0 89
[illegible]	57	158	36 08%	48 02%	1747	4888	35 74%	0 09	-0 94
[illegible]	84	189	44 44%	49 69%	1746	4521	38 62%	1 6	-0 03
[illegible]	68	158	43 04%	49 51%	1280	3747	34 16%	2 27	0 38
[illegible]	77	185	41 62%	49 29%	1180	3280	35 98%	1 54	-0 06



Checklist #14 - Resale - Business Installation

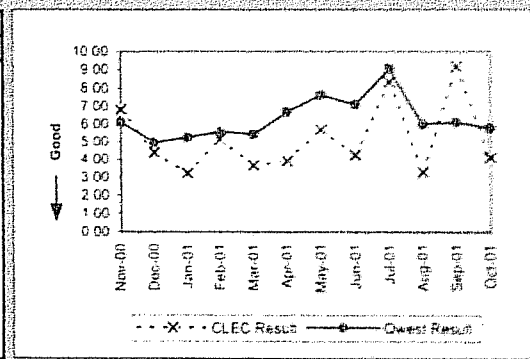
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	40 00%	158	171	92 40%	2 48	0 51
[illegible]	[illegible]	[illegible]	[illegible]	33 68%	130	143	90 91%	0 53	-0 68
[illegible]	[illegible]	[illegible]	[illegible]	33 68%	158	178	88 76%	0 29	-0 83
[illegible]	[illegible]	[illegible]	[illegible]	42 13%	141	145	97 24%	2 54	0 54
[illegible]	[illegible]	[illegible]	[illegible]	26 65%	179	190	94 21%	0 3	-0 82
[illegible]	[illegible]	[illegible]	100 00%	0 00%	127	140	90 71%	-1 1	-1 67
[illegible]	[illegible]	[illegible]	[illegible]	43 30%	170	186	91 40%	1 84	0 12
[illegible]	[illegible]	[illegible]	[illegible]	27 64%	135	149	90 60%	-0 12	-1 07
[illegible]	[illegible]	[illegible]	100 00%	0 00%	117	125	93 60%	-0 93	-1 56
[illegible]	[illegible]	[illegible]	100 00%	0 00%	148	156	94 87%	-0 78	-1 47
[illegible]	[illegible]	[illegible]	94 44%	22 91%	129	132	97 73%	0 7	-0 58
[illegible]	[illegible]	[illegible]	100 00%	0 00%	186	193	96 37%	-0 79	-1 46



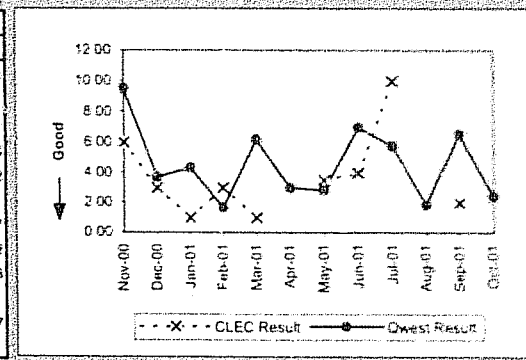
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	6 84	10 90	1047	171	6 12	0 48	-0 71
[illegible]	[illegible]	[illegible]	4 39	3 53	704	142	4 96	-0 41	-1 25
[illegible]	[illegible]	[illegible]	3 26	2 65	937	178	5 26	-1 06	-1 65
[illegible]	[illegible]	[illegible]	5 15	7 21	803	144	5 58	-0 21	-1 12
[illegible]	[illegible]	[illegible]	5 69	4 44	1029	189	5 44	-0 72	-1 44
[illegible]	[illegible]	[illegible]	3 97	2 36	938	140	6 70	-0 66	-1 4
[illegible]	[illegible]	[illegible]	9 69	2 82	1421	186	7 64	-0 87	-1 53
[illegible]	[illegible]	[illegible]	4 25	2 90	1060	149	7 11	-1 34	-1 81
[illegible]	[illegible]	[illegible]	8 38	10 03	1200	132	9 09	-0 28	-1 17
[illegible]	[illegible]	[illegible]	3 33	2 10	954	159	6 00	-1 91	-2 16
[illegible]	[illegible]	[illegible]	9 29	10 54	849	139	6 11	1 81	0 1
[illegible]	[illegible]	[illegible]	4 31	3 43	1131	196	5 77	-1 11	-1 67



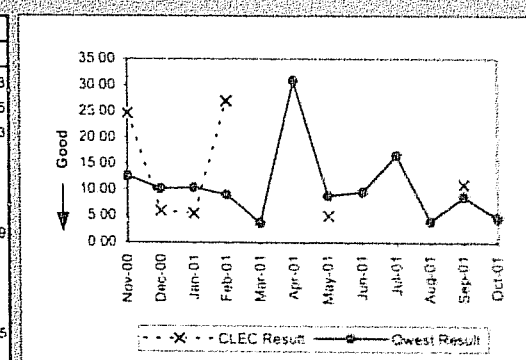
Average Days for Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	6 00	1 41	57	6	9 50	-0 55	-1 33
[illegible]	[illegible]	[illegible]	3 00		26	7	3 71	-0 16	-1 1
[illegible]	[illegible]	[illegible]	1 00		26	6	4 33	-1 16	-1 71
[illegible]	[illegible]	[illegible]	3 00	2 83	5	3	1 67	0 69	-0 58
[illegible]	[illegible]	[illegible]	1 00		31	5	6 20	-0 52	-1 32
					9	3	3 00		
[illegible]	[illegible]	[illegible]	3 00	2 12	17	6	2 83	0 06	-0 97
[illegible]	[illegible]	[illegible]	4 00		70	10	7 00	-0 32	-1 2
[illegible]	[illegible]	[illegible]	10 00	11 31	58	10	5 80	0 78	-0 53
					13	7	1 86		
[illegible]	[illegible]	[illegible]	2 00	0 00	46	7	6 57	-0 62	-1 37
					17	7	2 43		



Average Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

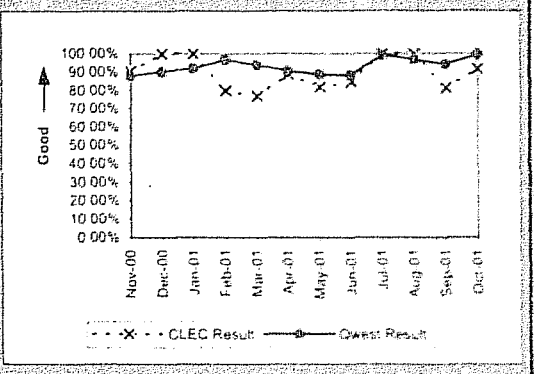
[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	24 67	22 85	88	7	12 57	1 26	-0 23
[illegible]	[illegible]	[illegible]	6 00	2 83	61	6	10 17	-0 91	-1 55
[illegible]	[illegible]	[illegible]	5 00	2 12	145	14	10 36	-0 37	-1 23
[illegible]	[illegible]	[illegible]	27 00		9	1	9 00		
					22	6	3 67		
					309	10	30 90		
[illegible]	[illegible]	[illegible]	5 00	3 66	88	10	8 80	-0 32	-1 19
					38	4	9 50		
					83	5	16 60		
					16	4	4 00		
[illegible]	[illegible]	[illegible]	11 00		26	3	8 67	0 42	-0 75
					14	3	4 67		



Checklist #14 - Resale - Business Installation

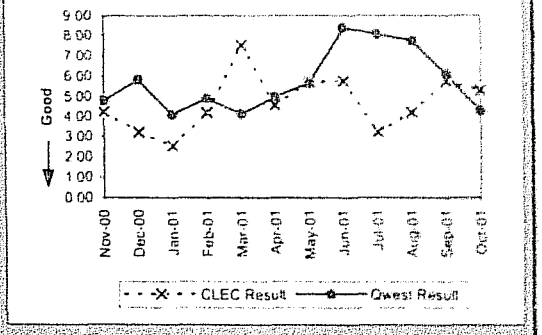
Met (Percent) (OP-3)-- Dispatches Outside MSAs

					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	29 35%	132	150	88 00%	-0 33	-1 2
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	91	101	90 10%	-1 13	-1 68
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	126	137	91 97%	-1 23	-1 75
[illegible]	[illegible]	[illegible]	[illegible]	40 00%	109	113	96 46%	1 8	0 09
[illegible]	[illegible]	[illegible]	[illegible]	42 13%	105	112	93 75%	1 8	0 09
[illegible]	[illegible]	[illegible]	[illegible]	31 43%	115	127	90 55%	0 19	-0 89
[illegible]	[illegible]	[illegible]	[illegible]	38 57%	118	133	88 72%	0 66	-0 6
[illegible]	[illegible]	[illegible]	[illegible]	36 08%	98	111	88 29%	0 4	-0 76
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	296	298	99 33%	-0 34	-1 21
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	295	305	96 72%	-0 57	-1 35
[illegible]	[illegible]	[illegible]	[illegible]	39 03%	110	117	94 02%	1 58	-0 04
[illegible]	[illegible]	[illegible]	[illegible]	27 64%	173	174	99 43%	1 58	-0 04



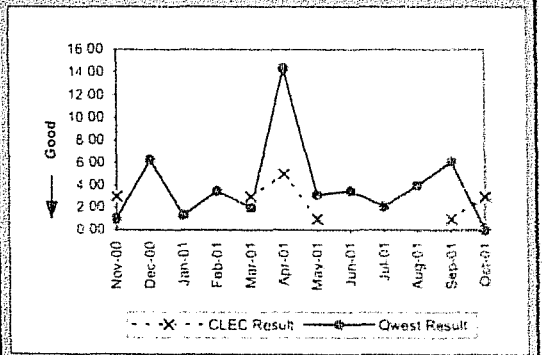
Average Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	4 24	8 80	719	150	4 79	-0 47	-1 29
[illegible]	[illegible]	[illegible]	1 23	1 83	590	101	5 84	-0 82	-1 5
[illegible]	[illegible]	[illegible]	2 55	0 89	562	137	4 10	-1 17	-1 71
[illegible]	[illegible]	[illegible]	4 20	4 32	555	113	4 91	-0 34	-1 21
[illegible]	[illegible]	[illegible]	7 54	15 77	462	112	4 12	1 36	-0 17
[illegible]	[illegible]	[illegible]	4 56	4 39	632	127	4 98	-0 14	-1 09
[illegible]	[illegible]	[illegible]	5 53	9 47	755	133	5 68	0 35	-0 79
[illegible]	[illegible]	[illegible]	6 77	4 51	931	111	8 39	-0 52	-1 32
[illegible]	[illegible]	[illegible]	3 22	2 24	2470	306	8 07	-2 43	-2 48
[illegible]	[illegible]	[illegible]	4 20	3 39	2441	315	7 75	-1 14	-1 7
[illegible]	[illegible]	[illegible]	5 78	4 63	739	121	6 11	-0 2	-1 12
[illegible]	[illegible]	[illegible]	5 33	5 55	755	176	4 29	0 96	-0 42



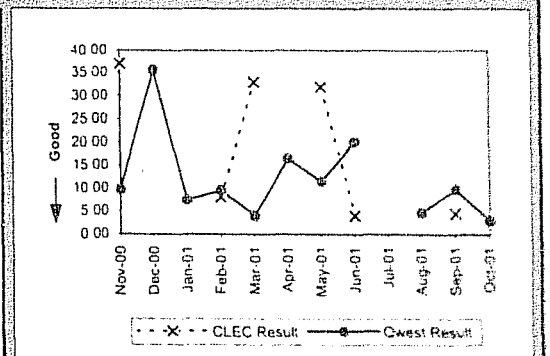
Missed Due to Non-Parity Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	3 00		4	4	1 00		
[illegible]	[illegible]	[illegible]			44	7	6 29		
[illegible]	[illegible]	[illegible]			4	3	1 33		
[illegible]	[illegible]	[illegible]			7	2	3 50		
[illegible]	[illegible]	[illegible]	3 00		8	4	2 00	-0 36	-1 22
[illegible]	[illegible]	[illegible]	5 00		43	3	14 33	-0 36	-1 22
[illegible]	[illegible]	[illegible]	1 00		22	7	3 14	-0 38	-1 23
[illegible]	[illegible]	[illegible]			7	2	3 50		
[illegible]	[illegible]	[illegible]			21	10	2 10		
[illegible]	[illegible]	[illegible]			68	17	4 00		
[illegible]	[illegible]	[illegible]	1 00	0 00	43	7	6 14	-0 49	-1 3
[illegible]	[illegible]	[illegible]	3 00		0	2	0 00		



Missed Due to Parity Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs

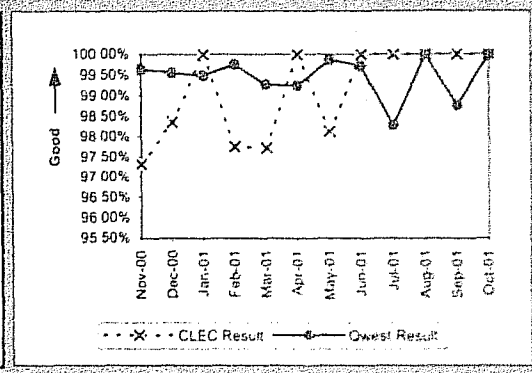
					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	37 00		136	14	9 71	3 74	1 27
[illegible]	[illegible]	[illegible]			107	3	35 67		
[illegible]	[illegible]	[illegible]			59	8	7 38		
[illegible]	[illegible]	[illegible]	8 00	5 66	19	2	9 50	-0 14	-1 09
[illegible]	[illegible]	[illegible]	33 00	32 53	12	3	4 00	1 03	-0 38
[illegible]	[illegible]	[illegible]			149	9	16 56		
[illegible]	[illegible]	[illegible]	92 00		92	8	11 50	0 83	-0 49
[illegible]	[illegible]	[illegible]	4 00	2 83	222	11	20 18	-1 06	-1 65
[illegible]	[illegible]	[illegible]							
[illegible]	[illegible]	[illegible]			14	3	4 67		
[illegible]	[illegible]	[illegible]	4 50	2 12	39	4	9 75	-2 03	-2 23
[illegible]	[illegible]	[illegible]			3	1	3 00		



Checklist #14 - Resale - Business Installation

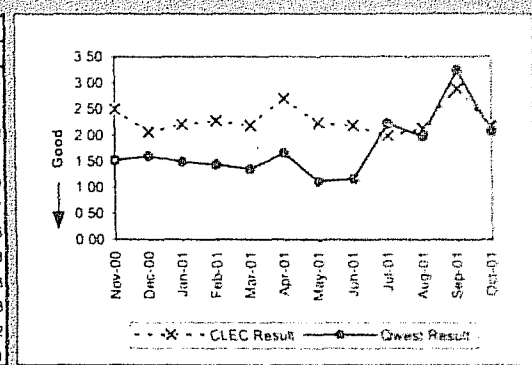
Percent Commitments Met (Percent) (OP-3)-- No Dispatches

CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	112	97.32%	16.15%	831	834	99.64%	4.96	2.02
[illegible]	[illegible]	98.36%	12.70%	894	898	99.55%	2.35	0.43
[illegible]	[illegible]	100.00%	0.00%	778	780	99.49%	-0.76	-1.46
[illegible]	[illegible]	97.16%	14.79%	794	796	99.75%	2.26	0.38
[illegible]	[illegible]	97.73%	14.90%	955	962	99.27%	1.3	-0.21
[illegible]	[illegible]	100.00%	0.00%	787	793	99.24%	-0.67	-1.41
[illegible]	[illegible]	98.11%	13.54%	721	722	99.86%	2.04	0.24
[illegible]	[illegible]	100.00%	0.00%	708	708	99.72%	-0.51	-1.31
[illegible]	[illegible]	100.00%	0.00%	230	234	98.29%	-0.73	-1.44
[illegible]	[illegible]	100.00%	0.00%	78	78	100.00%	N/A	N/A
[illegible]	[illegible]	100.00%	0.00%	80	81	98.77%	-0.56	-1.34
[illegible]	[illegible]	100.00%	0.00%	87	87	100.00%	N/A	N/A



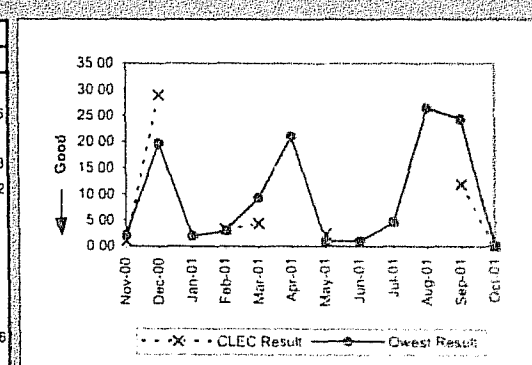
Installation Interval (Average Days) (OP-4)-- No Dispatches

CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	2.98	2.00	1278	834	1.53	2.88	0.75
[illegible]	[illegible]	2.97	3.04	1446	898	1.61	1.7	0.03
[illegible]	[illegible]	2.21	2.42	1167	780	1.50	2.46	0.49
[illegible]	[illegible]	2.28	1.82	1156	796	1.45	3.28	1
[illegible]	[illegible]	2.18	1.63	1307	962	1.36	2.12	0.29
[illegible]	[illegible]	2.78	1.96	1324	793	1.67	1.37	-0.17
[illegible]	[illegible]	2.24	1.10	754	672	1.12	3.72	1.26
[illegible]	[illegible]	2.19	1.43	753	644	1.17	3.09	0.88
[illegible]	[illegible]	2.00	1.11	386	173	2.23	-0.62	-1.38
[illegible]	[illegible]	2.14	0.73	109	55	1.98	0.69	-0.58
[illegible]	[illegible]	2.89	2.27	208	64	3.25	-0.2	-1.12
[illegible]	[illegible]	2.19	0.68	134	64	2.09	0.47	-0.71



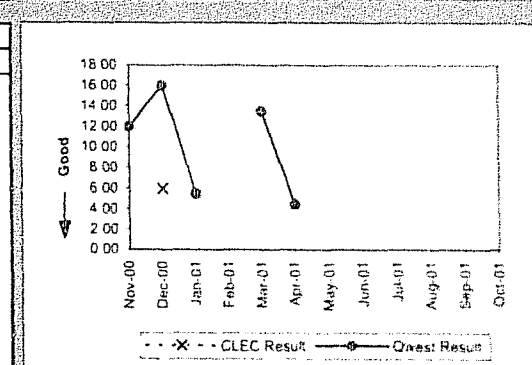
Missed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	1.00	0.00	4	2	2.00		
[illegible]	[illegible]	29.00		59	3	19.67	0.55	-0.66
				4	2	2.00		
[illegible]	[illegible]	3.33	4.04	6	2	3.00	0.12	-0.93
[illegible]	[illegible]	4.50	4.95	47	5	9.40	-0.52	-1.32
				84	4	21.00		
[illegible]	[illegible]	2.50	0.71	1	1	1.00		
				2	2	1.00		
				33	7	4.71		
				53	2	26.50		
[illegible]	[illegible]	12.00		73	3	24.33	-0.27	-1.16
[illegible]	[illegible]	0.00		0	2	0.00		



Missed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

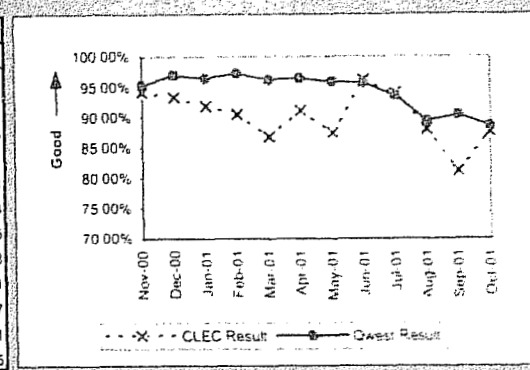
CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
				12	1	12.00		
[illegible]	[illegible]	6.00		16	1	16.00		
				11	2	5.50		
				27	2	13.50		
				9	2	4.50		



Checklist #14 - Resale - Business Installation

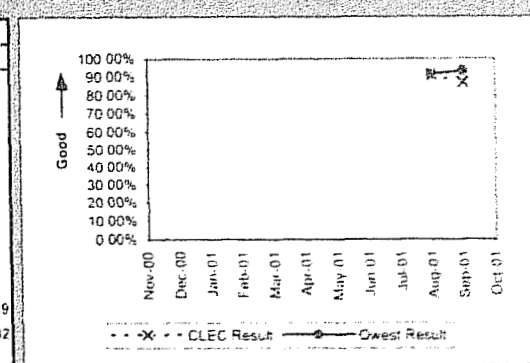
Pre Service Invitation Quality (Percent) (OP-5)

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1319	1383	95.37%	0.71	-0.59
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1146	1182	96.95%	2.51	0.64
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1104	1144	96.50%	3.04	0.56
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1069	1099	97.27%	4.98	1.27
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1146	1190	96.30%	5.55	1.54
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1154	1196	96.49%	2.8	0.43
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1045	1090	95.87%	4.24	1.05
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1001	1046	95.70%	-0.29	-1.18
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	784	838	93.56%	-0.17	-1.1
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	550	615	89.43%	0.35	-0.77
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	406	449	90.42%	2.43	0.31
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	356	402	88.56%	0.23	-0.85



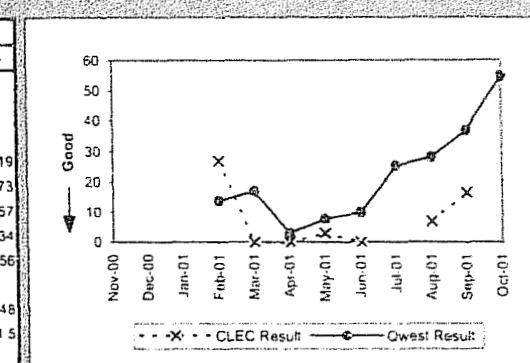
Pre Service Invitation Quality (Percent) (OP-5)

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	563	615	91.54%	0.14	-0.89
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	418	449	93.10%	1.87	0.02



[illegible] Business Days Outstanding Past Due Date (Average Days) (OP-15A)

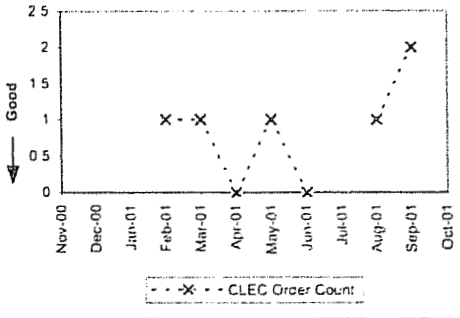
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	83	6	13.83	1.33	-0.19
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	136	8	17.00	-1.2	-1.73
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	18	6	3.00	-0.94	-1.57
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	193	25	7.72	-0.55	-1.34
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	219	22	9.95	-0.92	-1.56
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	836	33	25.33		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	730	26	28.08	-0.79	-1.48
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	995	27	36.85	-0.83	-1.5
					1316	24	54.83		



Checklist #14 - Resale - Business Installation

Percent Service Orders Delayed for Facilities Reasons Business (OP-15B)

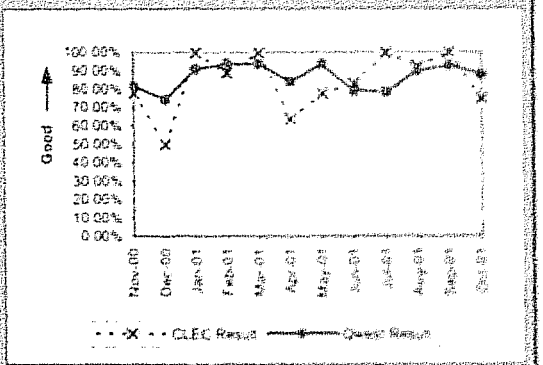
	CLEC Order Count
	1
	1
	0
	1
	0
	1
	2



Checklist #14 - Resale - Business Repair

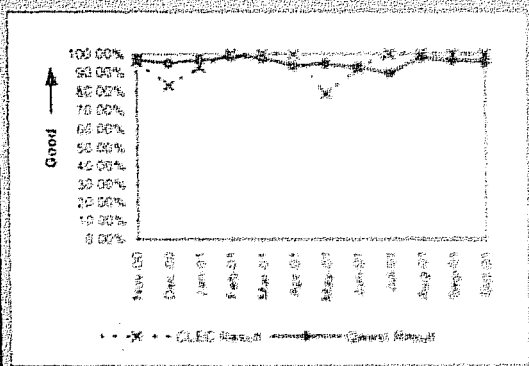
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	14	18	77 78%	41 57%	89	109	81 65%	0 35	-0 76
Dec-00	5	10	50 00%	50 00%	50	67	74 63%	1 71	0 04
Jan-01	11	11	100 00%	0 00%	61	67	91 04%	-0 96	-1 59
Feb-01	8	9	88 89%	31 43%	61	65	93 85%	0 49	-0 7
Mar-01	11	11	100 00%	0 00%	92	98	93 88%	-0 97	-1 59
Apr-01	7	11	63 64%	48 10%	96	114	84 21%	1 56	-0 05
May-01	7	9	77 78%	41 57%	89	95	93 68%	1 44	-0 13
Jun-01	5	6	83 33%	37 27%	101	128	78 91%	-0 26	-1 16
Jul-01	9	9	100 00%	0 00%	92	117	78 63%	-1 51	-1 92
Aug-01	12	13	92 31%	26 65%	71	79	89 87%	-0 27	-1 16
Sep-01	12	12	100 00%	0 00%	52	56	92 86%	-0 87	-1 53
Oct-01	3	4	75 00%	43 30%	59	67	88 06%	0 65	-0 6



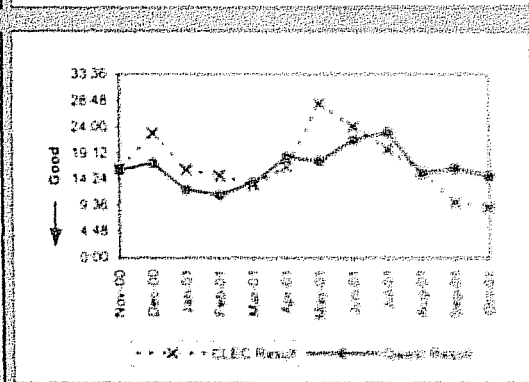
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	25	26	96 15%	19 23%	125	129	96 90%	-0 02	-1 01
Dec-00	10	12	83 33%	37 27%	82	86	95 35%	2 44	0 48
Jan-01	14	15	93 33%	24 94%	90	93	96 77%	0 57	-0 65
Feb-01	13	13	100 00%	0 00%	81	82	98 76%	-0 37	-1 23
Mar-01	22	22	100 00%	0 00%	144	147	97 96%	-0 63	-1 38
Apr-01	14	14	100 00%	0 00%	151	161	93 79%	-0 92	-1 56
May-01	15	19	78 95%	40 77%	128	135	94 81%	2 12	0 29
Jun-01	12	13	92 31%	26 65%	153	165	92 73%	0 09	-0 94
Jul-01	11	11	100 00%	0 00%	138	154	89 61%	-1 09	-1 56
Aug-01	17	17	100 00%	0 00%	103	105	98 10%	-0 53	-1 32
Sep-01	15	15	100 00%	0 00%	79	82	96 34%	-0 69	-1 42
Oct-01	7	7	100 00%	0 00%	92	96	95 83%	-0 53	-1 32



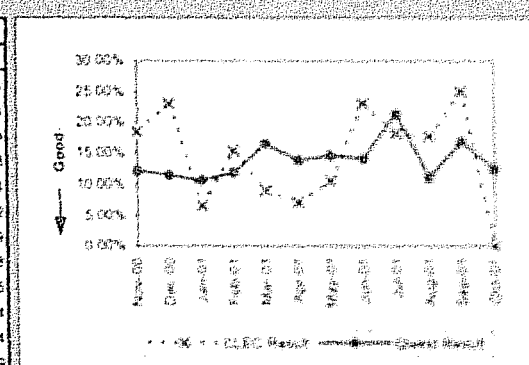
Mean Time to Restore (Hours Minutes) (MR-6)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	426 27	26	16 24	15 42	2087 16	129	16 11	0 06	-0 97
Dec-00	274 49	12	22 54	15 00	1499 11	86	17 26	1 1	-0 33
Jan-01	242 50	15	16 12	16 41	1159 03	93	12 28	0 95	-0 42
Feb-01	196 58	13	15 09	14 37	945 06	82	11 32	1 24	-0 25
Mar-01	293 50	22	13 21	11 57	2029 31	147	13 48	-0 14	-1 09
Apr-01	234 36	14	16 45	11 49	2974 44	161	18 29	-0 34	-1 21
May-01	536 49	19	28 15	22 21	2396 16	135	17 45	2 1	0 27
Jun-01	313 45	13	24 08	16 33	3588 18	165	21 45	0 39	-0 76
Jul-01	220 16	11	20 01	10 25	3544 23	154	23 01	-0 52	-1 31
Aug-01	269 58	17	15 53	11 48	1628 04	105	15 30	0 06	-0 97
Sep-01	153 16	15	10 13	8 46	1347 16	82	16 26	-1 73	-2 05
Oct-01	65 18	7	9 19	9 26	1439 22	96	15 00	-0 79	-1 48



Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

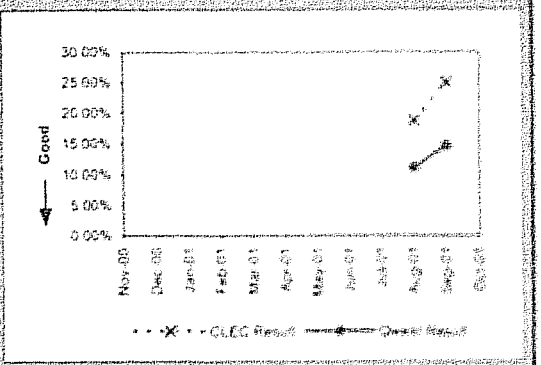
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	5	27	18 52%	38 84%	16	131	12 21%	0 91	-0 44
Dec-00	3	13	23 08%	42 13%	10	87	11 49%	1 06	-0 34
Jan-01	1	15	6 67%	24 94%	10	94	10 64%	-0 46	-1 28
Feb-01	2	13	15 38%	36 08%	10	84	11 90%	0 37	-0 78
Mar-01	2	22	9 09%	28 75%	25	151	16 56%	-0 88	-1 54
Apr-01	1	14	7 14%	25 75%	23	166	13 86%	-0 7	-1 42
May-01	2	19	10 53%	30 69%	20	137	14 60%	-0 47	-1 29
Jun-01	3	13	23 08%	42 13%	24	170	14 12%	0 85	-0 48
Jul-01	2	11	18 18%	38 57%	34	159	21 38%	-0 25	-1 15
Aug-01	3	17	17 65%	38 12%	12	108	11 11%	0 75	-0 54
Sep-01	4	16	25 00%	43 30%	14	83	16 87%	0 75	-0 54
Oct-01	0	7	0 00%	0 00%	12	96	12 50%	-0 97	-1 59



Checklist #14 - Resale - Business Repair

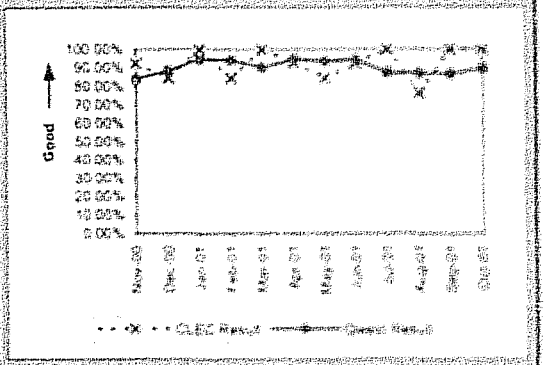
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denn	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	3	16	18 75%	39 03%	10	90	11 11%	0 83	-0 5
Sep-01	3	12	25 00%	43 30%	10	68	14 71%	0 65	-0 48
Oct-01									



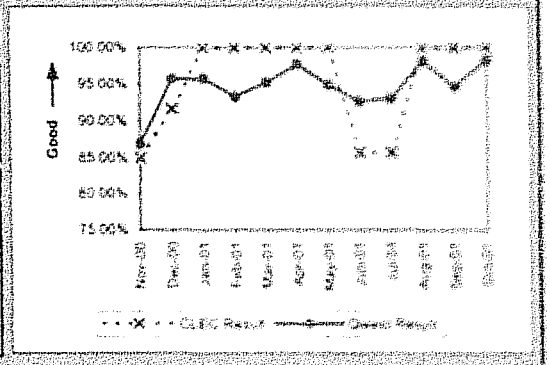
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denn	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	25	27	92 59%	26 19%	110	131	83 97%	-1 11	-1 68
Dec-00	11	13	84 62%	36 08%	77	87	88 51%	0 37	-0 78
Jan-01	15	15	100 00%	0 00%	89	94	94 68%	-0 85	-1 52
Feb-01	11	13	84 62%	36 08%	79	84	94 05%	1 09	-0 34
Mar-01	22	22	100 00%	0 00%	136	151	90 07%	-1 46	-1 88
Apr-01	13	14	92 86%	25 75%	157	166	94 58%	0 29	-0 83
May-01	16	19	84 21%	36 46%	128	137	93 43%	1 29	-0 27
Jun-01	12	13	92 31%	26 65%	160	170	94 12%	0 28	-0 83
Jul-01	11	11	100 00%	0 00%	139	159	87 42%	-1 22	-1 74
Aug-01	13	17	76 47%	42 42%	94	108	87 04%	1 1	-0 33
Sep-01	16	16	100 00%	0 00%	72	83	86 75%	-1 43	-1 87
Oct-01	7	7	100 00%	0 00%	86	96	89 58%	-0 87	-1 63



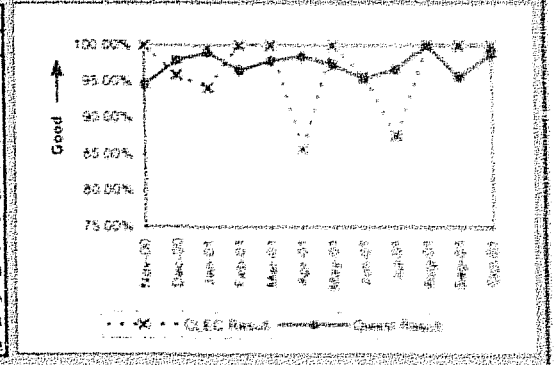
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denn	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	17	20	85 00%	35 71%	93	107	86 92%	0 17	-0 9
Dec-00	11	12	91 67%	27 64%	67	70	95 71%	0 33	-0 8
Jan-01	13	13	100 00%	0 00%	68	71	95 77%	-0 7	-1 42
Feb-01	16	16	100 00%	0 00%	56	60	93 33%	-0 95	-1 58
Mar-01	10	10	100 00%	0 00%	100	105	95 24%	-0 68	-1 41
Apr-01	18	18	100 00%	0 00%	85	87	97 70%	-0 59	-1 36
May-01	17	17	100 00%	0 00%	93	98	94 90%	-0 88	-1 54
Jun-01	12	14	85 71%	34 99%	88	95	92 63%	0 82	-0 5
Jul-01	6	7	85 71%	34 99%	107	115	93 04%	0 64	-0 61
Aug-01	6	6	100 00%	0 00%	108	110	98 18%	-0 32	-1 2
Sep-01	15	15	100 00%	0 00%	71	75	94 67%	-0 84	-1 51
Oct-01	15	15	100 00%	0 00%	57	58	98 28%	-0 49	-1 3



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

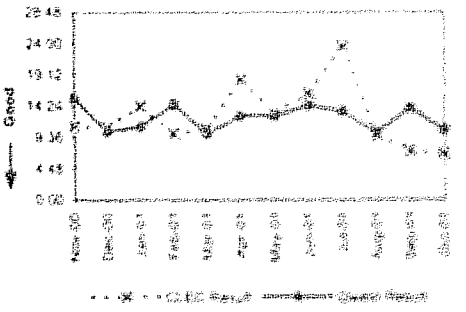
Date	CLEC Num	CLEC Denn	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	24	24	100 00%	0 00%	122	129	94 57%	-1 08	-1 66
Dec-00	23	24	95 83%	19 98%	92	94	97 87%	0 29	-0 82
Jan-01	16	17	94 12%	23 53%	101	102	99 02%	1 09	-0 34
Feb-01	20	20	100 00%	0 00%	83	86	96 51%	-0 77	-1 47
Mar-01	16	16	100 00%	0 00%	134	137	97 81%	-0 57	-1 34
Apr-01	24	28	85 71%	34 99%	122	124	98 39%	2 51	0 53
May-01	27	27	100 00%	0 00%	143	147	97 28%	-0 8	-1 49
Jun-01	22	23	95 65%	20 39%	123	129	95 35%	-0 06	-1 04
Jul-01	14	16	87 50%	33 07%	143	148	96 62%	1 44	-0 13
Aug-01	12	12	100 00%	0 00%	159	159	100 00%	N/A	N/A
Sep-01	20	20	100 00%	0 00%	108	113	95 58%	-0 89	-1 54
Oct-01	22	22	100 00%	0 00%	79	80	98 75%	-0 47	-1 28



Checklist #14 - Resale - Business Repair

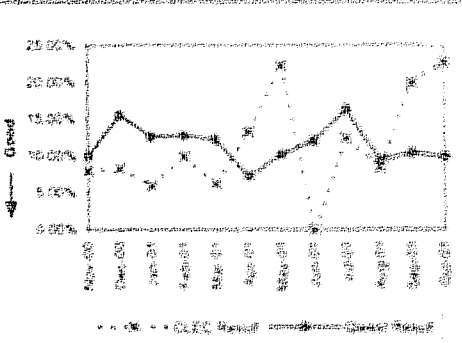
Mean Time to Restore (Hours Minutes) (MR-6)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	272 54	24	11 22	11 43	2021 50	129	15 40	-0 95	-1 58
Dec-00	269 28	24	11 14	14 31	992 41	94	10 34	0 21	-0 87
Jan-01	244 32	17	14 23	16 41	1143 32	102	11 13	1 11	-0 32
Feb-01	204 22	20	10 13	7 16	1254 35	86	14 35	-1 13	-1 69
Mar-01	174 16	16	10 54	11 38	1399 41	137	10 13	0 4	-0 75
Apr-01	517 43	28	18 29	19 30	1600 08	124	12 54	0 82	-0 5
May-01	358 00	27	13 16	8 38	1893 49	147	12 53	0 26	-0 84
Jun-01	377 31	23	16 25	17 22	1870 12	129	14 30	0 62	-0 50
Jul-01	376 56	16	23 34	20 43	2011 54	148	13 36	2 58	0 57
Aug-01	118 17	12	9 51	8 49	1643 32	159	10 20	-0 18	-1 11
Sep-01	150 05	20	7 30	6 45	1589 43	113	14 04	-1 83	-2 11
Oct-01	155:25	22	7 04	7 04	860 58	80	10 46	-1 3	-1 79



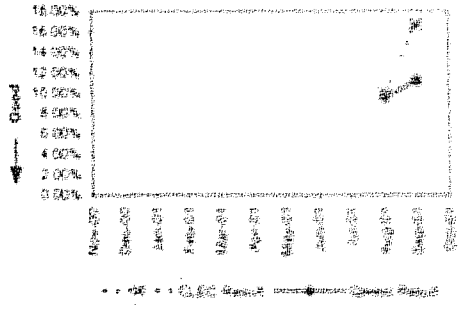
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	2	25	8 00%	27 13%	13	130	10 00%	-0 31	-1 19
Dec-00	2	24	8 33%	27 64%	15	96	15 63%	-0 88	-1 53
Jan-01	1	17	5 88%	23 53%	13	103	12 62%	-0 78	-1 47
Feb-01	2	20	10 00%	30 00%	11	86	12 79%	-0 34	-1 2
Mar-01	1	16	6 25%	24 21%	17	139	12 23%	-0 69	-1 42
Apr-01	4	30	13 33%	33 99%	9	124	7 26%	1 03	-0 38
May-01	6	27	22 22%	41 57%	15	147	10 20%	1 64	0
Jun-01	0	23	0 00%	0 00%	16	132	12 12%	-1 64	-2
Jul-01	2	16	12 50%	33 07%	25	153	16 34%	-0 4	-1 24
Aug-01	1	12	8 33%	27 64%	15	159	9 43%	-0 12	-1 08
Sep-01	4	20	20 00%	40 00%	12	115	10 43%	1 16	-0 3
Oct-01	5	22	22.73%	41.91%	8	81	9 88%	1 5	-0 09



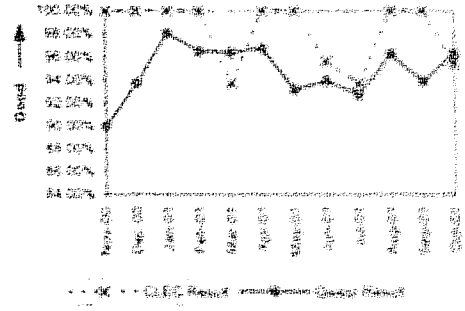
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	10	10 00%	30 00%	13	136	9 56%	0 08	-0 95
Sep-01	3	18	16 67%	37 27%	11	98	11 22%	0 64	-0 61
Oct-01									



Repair Appointments Met (Percent) (MR-9)-- Dispatches Outside MSAs

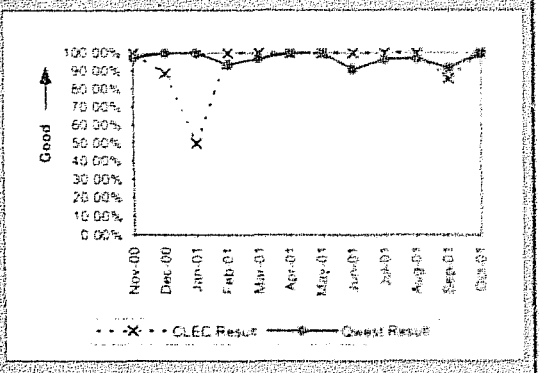
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	25	25	100 00%	0 00%	117	130	90 00%	-1 53	-1 93
Dec-00	24	24	100 00%	0 00%	90	96	93 75%	-1 13	-1 69
Jan-01	17	17	100 00%	0 00%	101	103	98 06%	-0 54	-1 33
Feb-01	20	20	100 00%	0 00%	83	86	96 51%	-0 77	-1 47
Mar-01	15	16	93 75%	24 21%	134	139	96 40%	0 49	-0 7
Apr-01	30	30	100 00%	0 00%	120	124	96 77%	-0 9	-1 65
May-01	27	27	100 00%	0 00%	137	147	93 20%	-1 29	-1 78
Jun-01	22	23	95 65%	20 39%	124	132	93 94%	-0 32	-1 19
Jul-01	15	16	93 75%	24 21%	142	153	92 81%	-0 14	-1 08
Aug-01	12	12	100 00%	0 00%	153	159	96 23%	-0 66	-1 4
Sep-01	20	20	100 00%	0 00%	108	115	93 91%	-1 05	-1 64
Oct-01	21	22	95 45%	20 83%	78	81	96 30%	0 17	-0 9



Checklist #14 - Resale - Business Repair

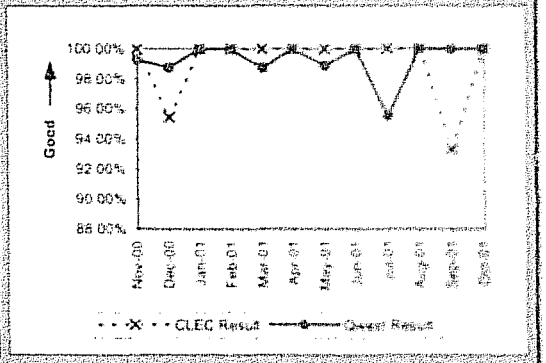
Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	6	6	100 00%	0 00%	40	41	97 56%	-0 36	-1 22
Dec-00	8	9	88 89%	31 43%	46	46	100 00%	N/A	1 19
Jan-01	2	4	50 00%	50 00%	34	34	100 00%	N/A	0 68
Feb-01	6	6	100 00%	0 00%	29	31	93 55%	-0 59	-1 36
Mar-01	6	6	100 00%	0 00%	33	34	97 06%	-0 39	-1 24
Apr-01	3	3	100 00%	0 00%	28	28	100 00%	N/A	N/A
May-01	7	7	100 00%	0 00%	42	42	100 00%	N/A	N/A
Jun-01	5	5	100 00%	0 00%	30	33	90 91%	-0 66	-1 4
Jul-01	3	3	100 00%	0 00%	27	28	96 43%	-0 32	-1 19
Aug-01	3	3	100 00%	0 00%	32	33	96 97%	-0 29	-1 16
Sep-01	6	7	85 71%	34 99%	22	24	91 67%	0 37	-0 77
Oct-01	6	6	100 00%	0 00%	28	28	100 00%	N/A	N/A



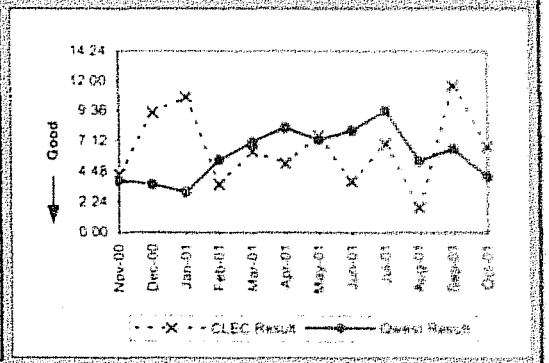
All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	26	26	100 00%	0 00%	140	141	99 29%	-0 4	-1 24
Dec-00	21	22	95 45%	20 83%	161	163	98 77%	1 81	0 1
Jan-01	18	18	100 00%	0 00%	73	73	100 00%	N/A	N/A
Feb-01	24	24	100 00%	0 00%	76	76	100 00%	N/A	N/A
Mar-01	19	19	100 00%	0 00%	79	80	98 75%	-0 44	-1 27
Apr-01	11	11	100 00%	0 00%	54	54	100 00%	N/A	N/A
May-01	20	20	100 00%	0 00%	89	90	98 89%	-0 43	-1 26
Jun-01	11	11	100 00%	0 00%	68	68	100 00%	N/A	N/A
Jul-01	11	11	100 00%	0 00%	64	67	95 52%	-0 67	-1 4
Aug-01	11	11	100 00%	0 00%	77	77	100 00%	N/A	N/A
Sep-01	14	15	93 33%	24 94%	63	63	100 00%	N/A	-0 17
Oct-01	19	19	100 00%	0 00%	60	60	100 00%	N/A	N/A



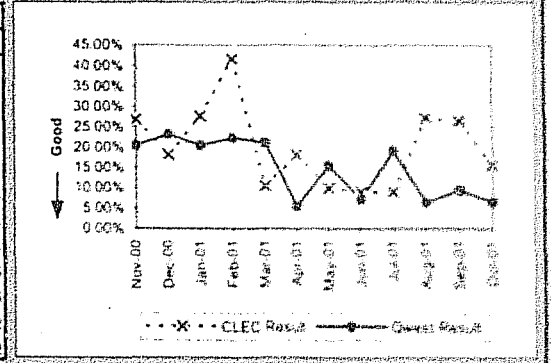
Mean Time to Restore (Hours Minutes) (MR-6)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	119 37	26	4 36	7 25	572 16	141	4 04	0 3	-0 82
Dec-00	208 23	22	9 28	16 36	618 17	163	3 48	1 84	0 12
Jan-01	192 59	18	10 43	13 06	232 40	73	3 11	3 72	1 26
Feb-01	91 01	24	3 48	5 59	433 34	76	5 42	-0 96	-1 58
Mar-01	121 41	19	6 24	8 29	569 49	80	7 07	-0 28	-1 17
Apr-01	59 47	11	5 26	6 02	445 25	54	8 15	-0 92	-1 56
May-01	162 36	20	7 38	7 58	657 22	90	7 18	0 21	-0 87
Jun-01	44 55	11	4 03	6 46	544 37	68	8 01	-1 18	-1 71
Jul-01	76 45	11	6 59	7 36	642 08	67	9 35	-0 45	-1 27
Aug-01	21 52	11	1 59	2 03	432 19	77	5 37	-1 55	-1 94
Sep-01	174 45	15	11 39	35 35	413 14	63	6 34	0 89	-0 46
Oct-01	128 57	19	6 47	8 36	265 45	60	4 26	1 35	-0 18



Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches

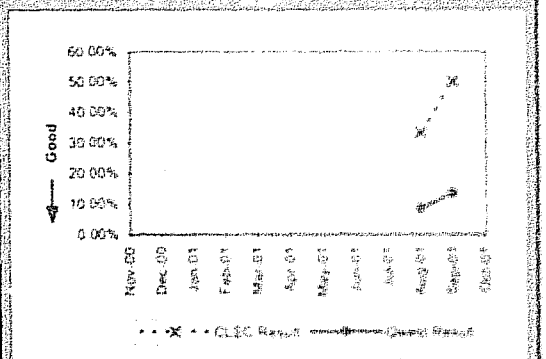
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	7	26	26 92%	44 36%	29	141	20 57%	0 72	-0 56
Dec-00	4	22	18 18%	38 57%	38	163	23 31%	-0 53	-1 32
Jan-01	5	18	27 78%	44 79%	15	73	20 55%	0 65	-0 6
Feb-01	10	24	41 67%	49 30%	17	76	22 37%	1 78	0 06
Mar-01	2	19	10 53%	30 69%	17	80	21 25%	-1 03	-1 62
Apr-01	2	11	18 18%	38 57%	3	54	5 56%	1 24	-0 25
May-01	2	20	10 00%	30 00%	14	90	15 56%	-0 62	-1 38
Jun-01	1	11	9 09%	28 75%	5	68	7 35%	0 19	-0 88
Jul-01	1	11	9 09%	28 75%	13	68	19 12%	-0 78	-1 48
Aug-01	3	11	27 27%	44 54%	5	77	6 49%	1 88	0 15
Sep-01	4	15	26 67%	44 22%	6	63	9 52%	1 61	-0 02
Oct-01	3	19	15 79%	36 46%	4	60	6 67%	1 12	-0 32



Checklist #14 - Resale - Business Repair

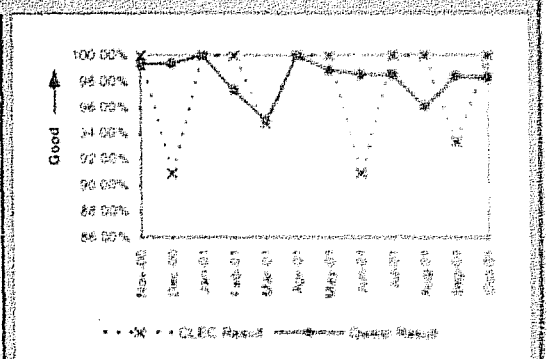
Repair Repeat Report Rate (Percent) (MR-7*)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	2	6	33 33%	47 14%	3	35	8 57%	1 44	-0 13
Sep-01	3	6	50 00%	50 00%	5	37	13 51%	1 84	0 12
Oct-01									



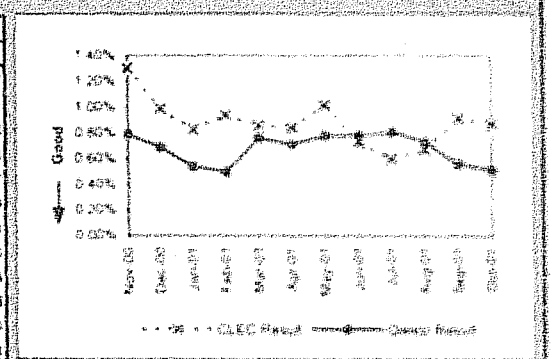
Repair Appointments Met (Percent) (MR-9)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	26	26	100 00%	0 00%	140	141	99 29%	-0 4	-1 24
Dec-00	20	22	90 91%	28 75%	162	163	99 39%	4 94	2 01
Jan-01	18	18	100 00%	0 00%	73	73	100 00%	N/A	N/A
Feb-01	24	24	100 00%	0 00%	74	76	97 37%	-0 7	-1 43
Mar-01	18	19	94 74%	22 33%	76	80	95 00%	0 05	-0 97
Apr-01	11	11	100 00%	0 00%	54	54	100 00%	N/A	N/A
May-01	20	20	100 00%	0 00%	89	90	98 89%	-0 43	-1 26
Jun-01	10	11	90 91%	28 75%	67	68	98 53%	1 11	-0 33
Jul-01	11	11	100 00%	0 00%	67	68	98 53%	-0 38	1 23
Aug-01	11	11	100 00%	0 00%	74	77	96 10%	-0 62	1 38
Sep-01	14	15	93 33%	24 94%	62	63	98 41%	0 87	-0 47
Oct-01	19	19	100 00%	0 00%	59	60	98 33%	-0 49	-1 3



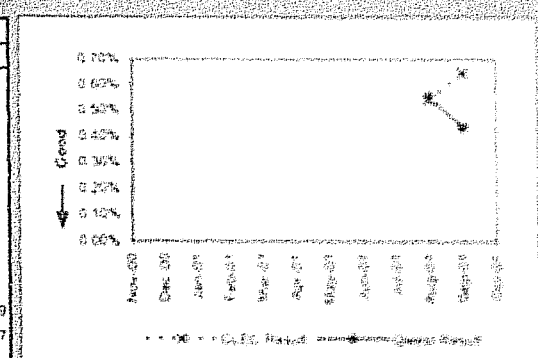
Trouble Rate (Percent) (MR-6)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	78	5986	1 30%	11 34%	402	50845	0 79%	4 23	1 57
Dec-00	59	5974	0 99%	9 89%	346	50371	0 69%	2 66	0 62
Jan-01	50	6027	0 83%	9 07%	270	49873	0 54%	2 88	0 75
Feb-01	57	6073	0 94%	9 64%	246	49206	0 50%	4 57	1 78
Mar-01	57	6646	0 86%	9 22%	370	48717	0 76%	0 86	-0 47
Apr-01	55	6532	0 84%	9 14%	344	48319	0 71%	1 17	-0 29
May-01	66	6483	1 02%	10 04%	374	47911	0 78%	2 04	0 24
Jun-01	47	6440	0 73%	8 51%	370	47402	0 78%	-0 43	-1 26
Jul-01	38	6298	0 60%	7 74%	380	47005	0 81%	-1 71	-2 04
Aug-01	40	5933	0 67%	8 18%	344	47038	0 73%	-0 49	-1 3
Sep-01	51	5582	0 91%	9 51%	261	46625	0 56%	3 35	1 04
Oct-01	48	5512	0 87%	9 29%	237	45913	0 52%	3 47	1 11



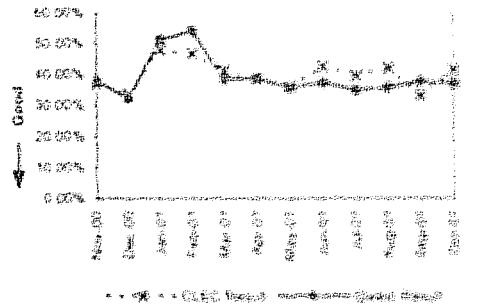
Trouble Rate (Percent) (MR-8*)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	32	5933	0 54%	7 32%	261	47033	0 55%	-0 15	-1 09
Sep-01	36	5582	0 64%	8 00%	203	46625	0 44%	2 25	0 37
Oct-01									



Checklist #14 - Resale - Business Repair

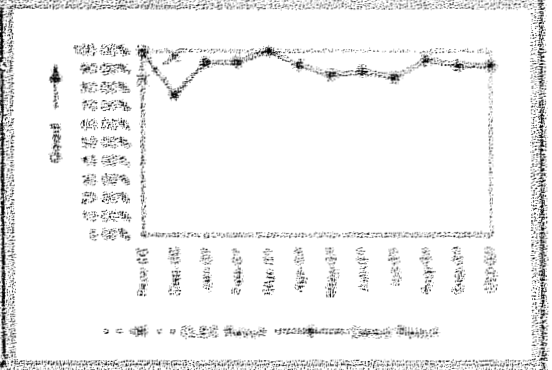
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10.)									
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	46	124	37 10%	48 31%	243	645	37 67%	-0 12	-1 07
Dec-00	30	89	33 71%	47 27%	165	511	32 29%	0 28	-0 83
Jan-01	46	96	47 92%	49 96%	284	554	51 26%	-0 61	-1 37
Feb-01	50	107	46 73%	49 89%	289	535	54 02%	-1 38	-1 84
Mar-01	40	97	41 24%	49 23%	229	599	38 23%	0 56	-0 66
Apr-01	34	89	38 20%	48 59%	217	561	38 68%	-0 09	-1 05
May-01	37	103	35 92%	47 98%	207	581	35 63%	0 06	-0 96
Jun-01	35	82	42 68%	49 46%	220	590	37 29%	0 94	-0 43
Jul-01	25	63	39 68%	48 92%	203	583	34 82%	0 77	-0 53
Aug-01	29	69	42 03%	49 36%	191	535	35 70%	1 02	-0 38
Sep-01	25	76	32 89%	46 98%	157	418	37 56%	-0 77	-1 47
Oct-01	34	82	41 46%	49 27%	138	375	36 80%	0 79	-0 52



Checklist #14 - Resale - Centrex Installation

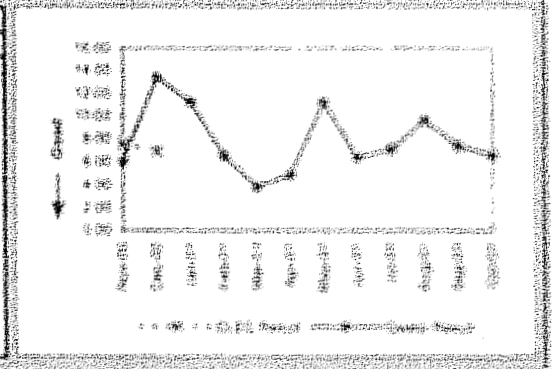
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00	28	33	84 85%	35 86%	15	15	100 00%	N/A	[illegible]
Dec-00	41	42	97 62%	15 25%	13	17	76 47%	1 73	[illegible]
Jan-01					15	16	93 75%		
Feb-01					31	33	93 94%		
Mar-01					13	13	100 00%		
Apr-01					12	13	92 31%		
May-01					20	23	86 96%		
Jun-01					8	9	88 89%		
Jul-01					18	21	85 71%		
Aug-01					19	20	95 00%		
Sep-01					34	37	91 89%		
Oct-01					23	25	92 00%		



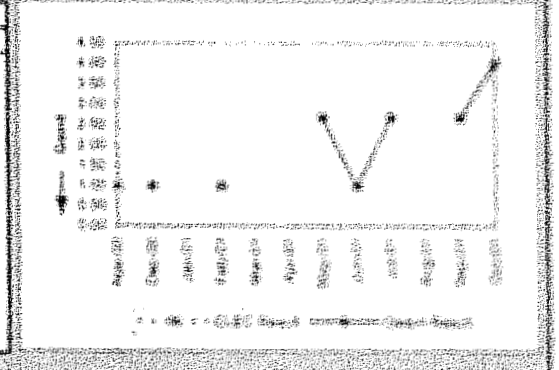
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00	249	33	7 55	5 41	92	15	6 13	[illegible]	[illegible]
Dec-00	294	42	7 00	4 97	225	17	13 41	[illegible]	[illegible]
Jan-01					180	16	11 25		
Feb-01					218	33	6 61		
Mar-01					50	13	3 85		
Apr-01					64	13	4 92		
May-01					258	23	11 22		
Jun-01					45	7	6 43		
Jul-01					143	20	7 15		
Aug-01					183	19	9 63		
Sep-01					252	34	7 41		
Oct-01					159	24	6 63		



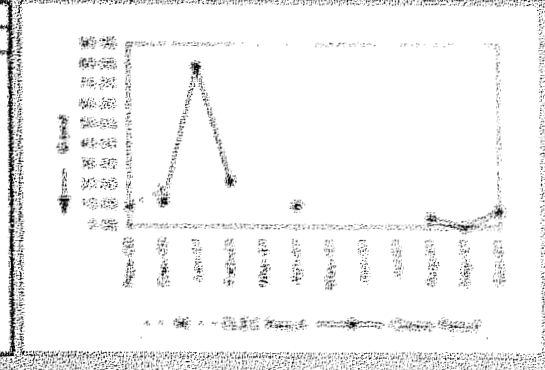
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00	1	1	1 00						
Dec-00					1	1	1 00		
Jan-01									
Feb-01					1	1	1 00		
Mar-01									
Apr-01									
May-01					8	3	2 67		
Jun-01					1	1	1 00		
Jul-01					16	6	2 67		
Aug-01									
Sep-01					8	3	2 67		
Oct-01					4	1	4 00		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

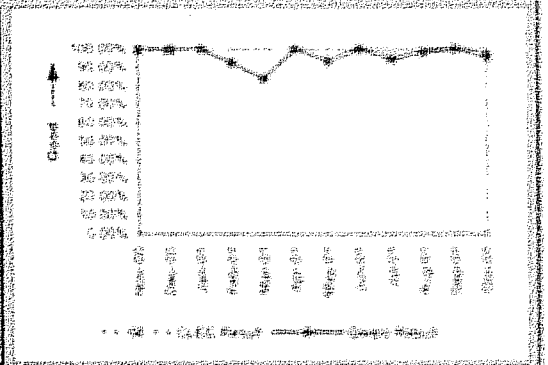
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00	38	4	9 50	6 86					
Dec-00	18	1	18 00		36	3	12 00		
Jan-01					79	1	79 00		
Feb-01					22	1	22 00		
Mar-01									
Apr-01					10	1	10 00		
May-01									
Jun-01									
Jul-01									
Aug-01					4	1	4 00		
Sep-01					0	1	0 00		
Oct-01					8	1	8 00		



Checklist #14 - Resale - Centrex Installation

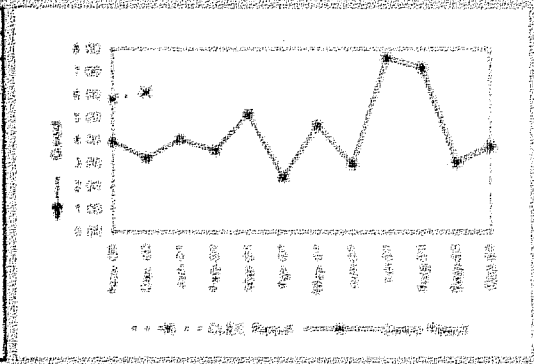
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	12	12	100 00%	0 00%	15	15	100 00%	N/A	N/A
Dec-00	7	7	100 00%	0 00%	22	22	100 00%	N/A	N/A
Jan-01					24	24	100 00%		
Feb-01					12	13	92 31%		
Mar-01					21	25	84 00%		
Apr-01					18	18	100 00%		
May-01					28	30	93 33%		
Jun-01					23	23	100 00%		
Jul-01					34	36	94 44%		
Aug-01					59	60	98 33%		
Sep-01					32	32	100 00%		
Oct-01					25	26	96 15%		



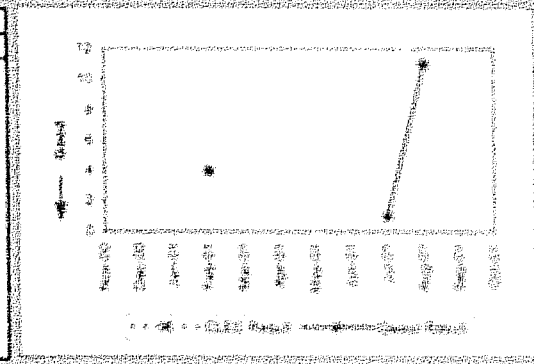
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	70	12	5 83	1 75	59	15	3 93	1 17	0 29
Dec-00	43	7	6 14	1 77	71	22	3 23	3 72	1 26
Jan-01					97	24	4 04		
Feb-01					46	13	3 54		
Mar-01					129	25	5 16		
Apr-01					43	18	2 39		
May-01					139	30	4 63		
Jun-01					68	23	2 96		
Jul-01					289	38	7 61		
Aug-01					430	60	7 17		
Sep-01					97	32	3 03		
Oct-01					97	26	3 73		



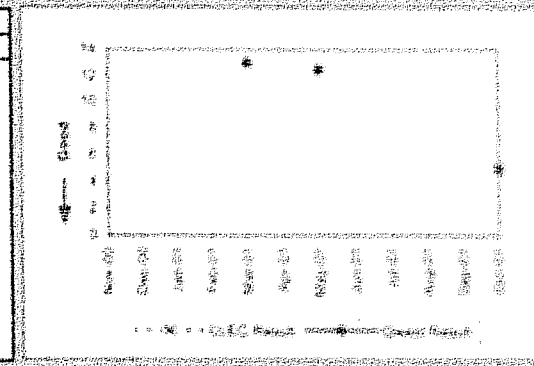
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00									
Jan-01									
Feb-01					4	1	4 00		
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01					4	4	1 00		
Aug-01					11	1	11 00		
Sep-01									
Oct-01									



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs

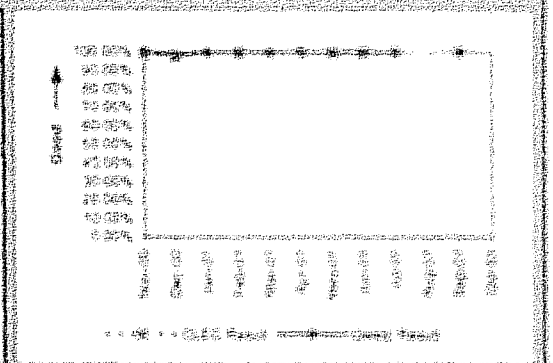
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01					52	4	13 00		
Apr-01									
May-01					25	2	12 50		
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01					5	1	5 00		



Checklist #14 - Resale - Centrex Installation

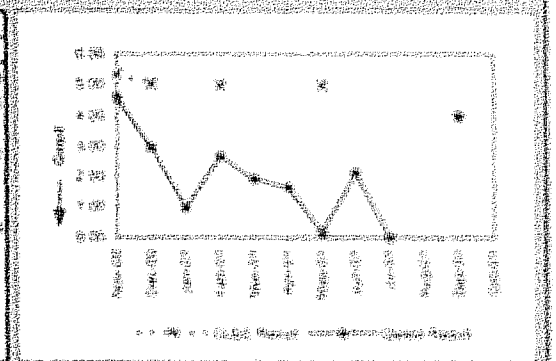
Installation Commitments Met (Percent) (OP-3) -- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00	180	181	99 45%	7 41%	64	64	100 00%	N/A	0 45
Dec-00	197	202	97 52%	15 54%	63	64	98 44%	0 49	0 [illegible]
Jan-01					12	12	100 00%		
Feb-01	1	1	100 00%	0 00%	16	16	100 00%	N/A	N/A
Mar-01					13	13	100 00%		
Apr-01					11	11	100 00%		
May-01	1	1	100 00%	0 00%	9	9	100 00%	N/A	N/A
Jun-01	1	1	100 00%	0 00%	16	16	100 00%	N/A	N/A
Jul-01					2	2	100 00%		
Aug-01									
Sep-01					1	1	100 00%		
Oct-01									



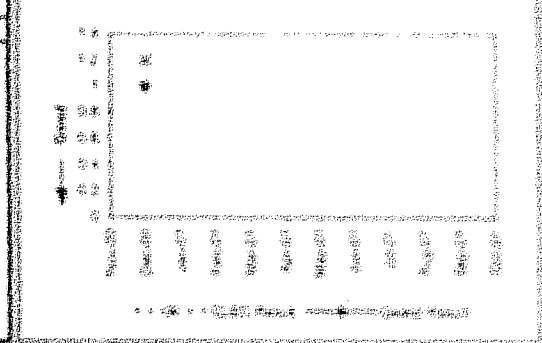
Installation Interval (Average Days) (OP-4) -- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00	969	181	5 35	3 05	293	64	4 58	0 9	-0 40
Dec-00	1021	202	5 05	2 14	190	64	2 97	3 [illegible]	1 36
Jan-01					12	12	1 00		
Feb-01	5	1	5 00		43	16	2 69	1 [illegible]	0 [illegible]
Mar-01					25	13	1 92		
Apr-01					18	11	1 64		
May-01	5	1	5.00		1	5	0 20	1 [illegible]	0 [illegible]
Jun-01					34	16	2 13		
Jul-01					0	2	0 00		
Aug-01									
Sep-01					4	1	4 00		
Oct-01									



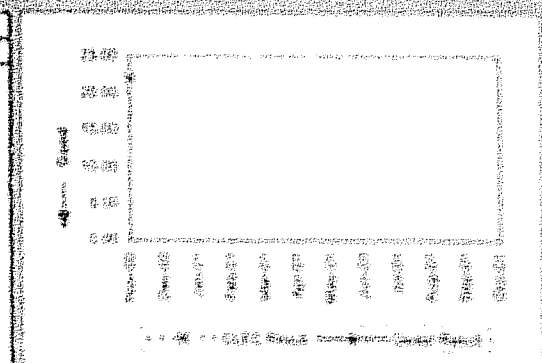
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A) -- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00									
Dec-00	6	5	1 20	0 45	1	1	1 00		
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									



Delayed Days for Facility Reasons (Average Days) (OP-6B) -- No Dispatches

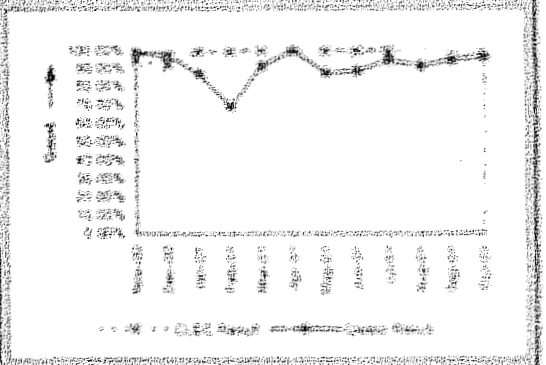
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00	22	1	22 00						
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									



Checklist #14 - Resale - Centrex Installation

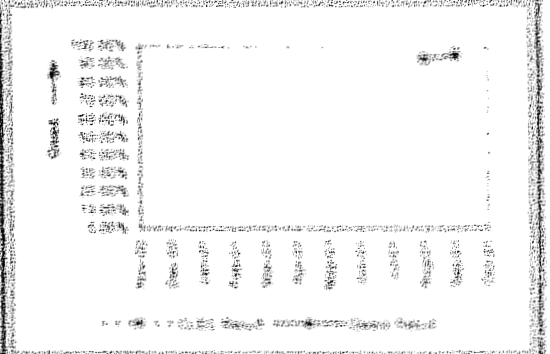
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Max Z Sco	Parity Sco
Nov-00	273	287	95 12%	21 54%	130	131	99 24%	4 68	8 25
Dec-00	227	246	92 28%	26 70%	107	110	97 27%	2 67	0 00
Jan-01	131	131	100 00%	0 00%	75	86	87 21%	2 70	3 64
Feb-01	1	1	100 00%	0 00%	41	55	74 49%	-0 66	1 [illegible]
Mar-01	1	1	100 00%	0 00%	54	59	91 53%	-0 [illegible]	5 15
Apr-01					48	48	100 00%		
May-01	1	1	100 00%	0 00%	50	57	87 72%	-0 57	1 23
Jun-01	1	1	100 00%	0 00%	56	63	88 89%	-0 31	1 22
Jul-01	1	1	100 00%	0 00%	57	60	95 00%	-0 27	1 14
Aug-01					66	72	91 67%		
Sep-01					72	76	94 74%		
Oct-01					59	61	96 72%		



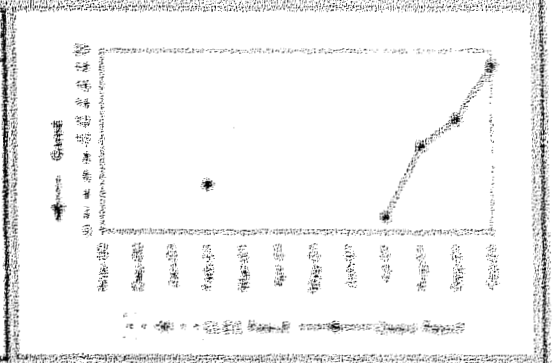
New Service Installation Quality (Percent) (OP-5*)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Max Z Sco	Parity Sco
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					67	72	93 06%		
Sep-01					72	76	94 74%		
Oct-01									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-5A)

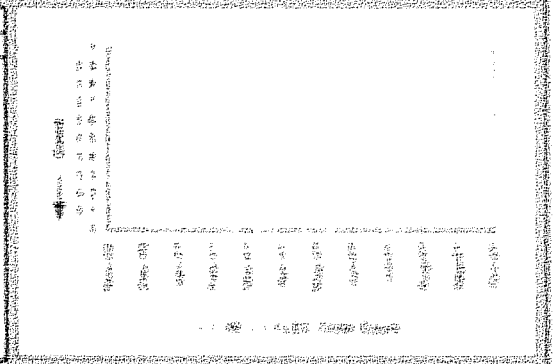
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Max Z Sco	Parity Sco
Nov-00									
Dec-00									
Jan-01									
Feb-01					21	4	5 25		
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01					5	0	[illegible]		
Aug-01					19	2	9 50		
Sep-01					37	3	12 33		
Oct-01					55	3	18 33		



Checklist #14 - Resale - Centrex Facilities

Count of Pending Orders Delayed for Facilities Reasons Centrex (OP-185)

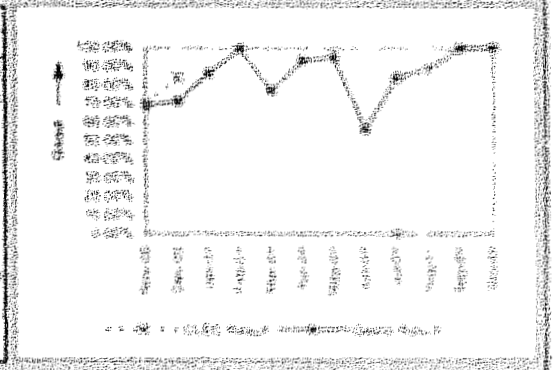
Date	CLEC Order Count
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	



Checklist #14 - Resale - Centrex Repair

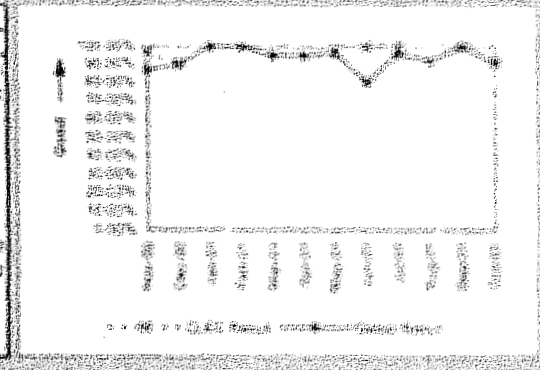
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Sc	Parity Sc
Nov-00	30	43	69 77%	45 93%	9	13	69 23%	0 04	[illegible]
Dec-00	33	39	84 62%	36 08%	5	7	71 43%	0 11	[illegible]
Jan-01					13	15	86 67%		
Feb-01					17	17	100 00%		
Mar-01					10	13	76 92%		
Apr-01					14	15	93 33%		
May-01					20	21	95 24%		
Jun-01					9	16	56 25%		
Jul-01	0	1	0 00%	0 00%	16	19	84 21%	1 35	[illegible]
Aug-01					16	18	88 89%		
Sep-01					6	6	100 00%		
Oct-01					9	9	100 00%		



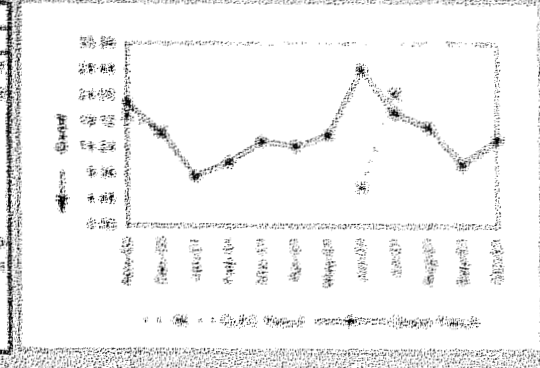
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Sc	Parity Sc
Nov-00	60	62	96 77%	17 67%	13	15	86 67%	1 00	[illegible]
Dec-00	47	52	90 38%	29 48%	9	10	90 00%	0 04	[illegible]
Jan-01					17	17	100 00%		
Feb-01					25	25	100 00%		
Mar-01					19	20	95 00%		
Apr-01					19	20	95 00%		
May-01					26	27	96 30%		
Jun-01	1	1	100 00%	0 00%	20	25	80 00%	0 46	[illegible]
Jul-01	1	1	100 00%	0 00%	24	25	96 00%	0 [illegible]	[illegible]
Aug-01					22	24	91 67%		
Sep-01					12	12	100 00%		
Oct-01					10	11	90 91%		



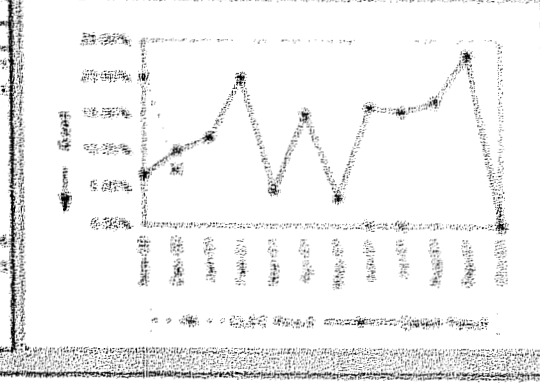
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Sc	Parity Sc
Nov-00	1263:45	62	20 23	20 42	339 41	15	22 39	0 44	[illegible]
Dec-00	903:08	52	17 22	16 09	171 58	10	17 12	0 05	[illegible]
Jan-01					155 24	17	9 08		
Feb-01					294 13	25	11 45		
Mar-01					312 59	20	15 39		
Apr-01					293 58	20	14 42		
May-01					453 04	27	16 67		
Jun-01	7 08	1	7 08		720 01	25	28 80	0 41	[illegible]
Jul-01	24:24	1	24 24		521 20	25	20 51	0 03	[illegible]
Aug-01					435 54	24	18 10		
Sep-01					136 07	12	11 34		
Oct-01					175 27	11	15 93		



Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

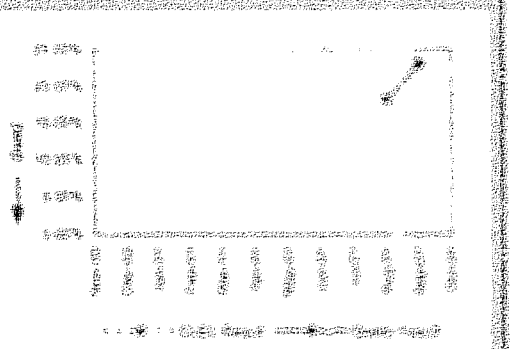
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Sc	Parity Sc
Nov-00	13	65	20 00%	40 00%	1	15	6 67%	1 31	[illegible]
Dec-00	4	53	7 55%	26 42%	1	10	10 00%	0 24	[illegible]
Jan-01					2	17	11 76%		
Feb-01					5	25	20 00%		
Mar-01					1	21	4 76%		
Apr-01					3	20	15 00%		
May-01					1	27	3 70%		
Jun-01	0	1	0 00%	0 00%	4	25	16 00%	0 63	[illegible]
Jul-01	0	1	0 00%	0 00%	4	26	15 38%	0 42	[illegible]
Aug-01					4	24	16 67%		
Sep-01					3	13	23 08%		
Oct-01					0	13	0 00%		



Checklist #14 - Resale - Certain Repair

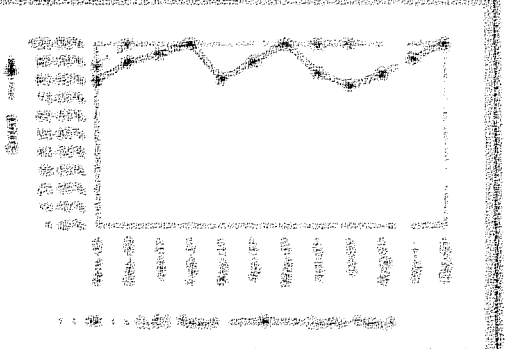
Repair Repeat Report Rate (Percent) (MR-7 -- Dispatches Within MSA)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Rate	Stat Z Sc	Prob Sc
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					4	27	14.81%		
Sep-01					3	13	23.08%		
Oct-01									



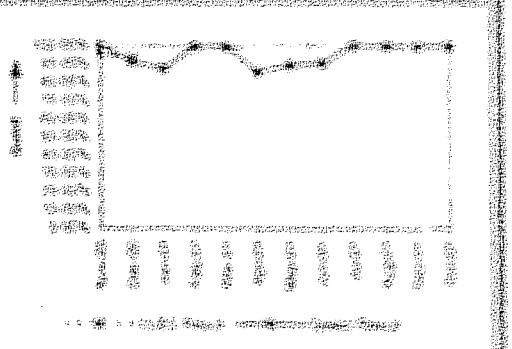
Repair Appointments Met (Percent) (MR-6 -- Dispatches Within MSA)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Rate	Stat Z Sc	Prob Sc
Nov-00	57	65	87.69%	32.85%	12	19	63.16%	[illegible]	[illegible]
Dec-00	53	53	100.00%	0.00%	9	9	100.00%	[illegible]	[illegible]
Jan-01					16	17	94.12%		
Feb-01					25	25	100.00%		
Mar-01					17	21	80.95%		
Apr-01					16	16	100.00%		
May-01					27	27	100.00%		
Jun-01	1	1	100.00%	0.00%	21	25	84.00%	[illegible]	[illegible]
Jul-01	1	1	100.00%	0.00%	25	25	75.00%	[illegible]	[illegible]
Aug-01					20	24	83.33%		
Sep-01					12	13	92.31%		
Oct-01					17	17	100.00%		



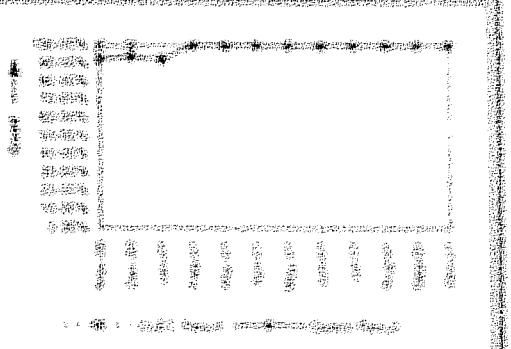
Out of Service Cleared within 24 hours (Percent) (MR-3 -- Dispatches Within MSA)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Rate	Stat Z Sc	Prob Sc
Nov-00	24	25	96.00%	19.60%	10	12	83.33%	[illegible]	[illegible]
Dec-00	13	14	92.86%	25.75%	11	13	84.62%	[illegible]	[illegible]
Jan-01					7	8	87.50%		
Feb-01					5	5	100.00%		
Mar-01					11	11	100.00%		
Apr-01					6	7	85.71%		
May-01					13	15	86.67%		
Jun-01					13	15	86.67%		
Jul-01					15	15	100.00%		
Aug-01					17	17	100.00%		
Sep-01					16	16	100.00%		
Oct-01					12	12	100.00%		



All Troubles Cleared within 48 hours (Percent) (MR-4 -- Dispatches Within MSA)

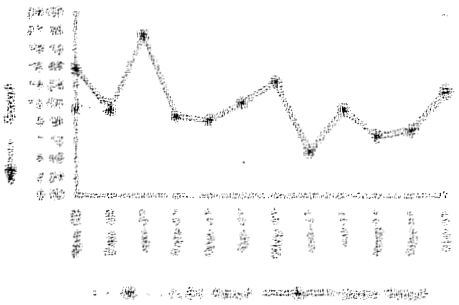
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Rate	Stat Z Sc	Prob Sc
Nov-00	32	32	100.00%	0.00%	13	13	92.31%	[illegible]	[illegible]
Dec-00	18	18	100.00%	0.00%	15	16	93.75%	[illegible]	[illegible]
Jan-01					12	13	92.31%		
Feb-01					5	5	100.00%		
Mar-01					14	14	100.00%		
Apr-01					15	15	100.00%		
May-01					22	22	100.00%		
Jun-01					17	17	100.00%		
Jul-01					15	15	100.00%		
Aug-01					18	18	100.00%		
Sep-01					20	20	100.00%		
Oct-01					14	14	100.00%		



Checklist #14 - Repair Center Report

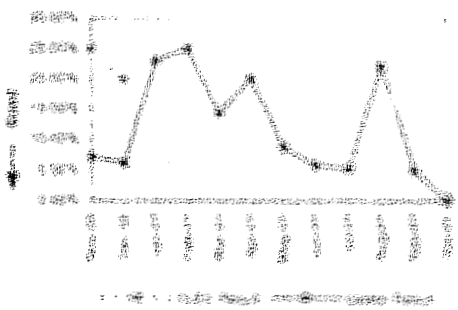
Mean Time to Restore (Hours Minutes) (MR-6 – Dispatches Outside MSAs)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	High 2 Sig	Parity Sig
Nov-00	363 34	32	11 22	7 39	215 05	13	[illegible]	[illegible]	[illegible]
Dec-00	217 55	18	12 06	6 11	178 29	16	[illegible]	[illegible]	[illegible]
Jan-01					274 03	12	[illegible]		
Feb-01					82 14	9	[illegible]		
Mar-01					137 54	14	[illegible]		
Apr-01					121 53	10	[illegible]		
May-01					341 53	23	[illegible]		
Jun-01					96 56	11	[illegible]		
Jul-01					213 38	19	[illegible]		
Aug-01					139 44	18	[illegible]		
Sep-01					169 35	20	[illegible]		
Oct-01					216 11	16	[illegible]		



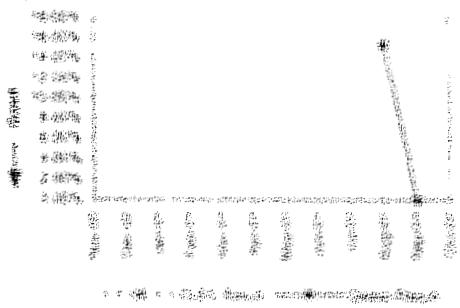
Repair Repeat Report Rate (Percent) (MR-7 – Dispatches Outside MSAs)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	High 2 Sig	Parity Sig
Nov-00	8	32	25 00%	43 30%	1	14	[illegible]	[illegible]	[illegible]
Dec-00	4	20	20 00%	40 00%	1	16	[illegible]	[illegible]	[illegible]
Jan-01					3	12	[illegible]		
Feb-01					2	8	[illegible]		
Mar-01					2	14	[illegible]		
Apr-01					2	10	[illegible]		
May-01					2	23	[illegible]		
Jun-01					1	11	[illegible]		
Jul-01					1	19	[illegible]		
Aug-01					4	18	[illegible]		
Sep-01					1	20	[illegible]		
Oct-01					0	16	[illegible]		



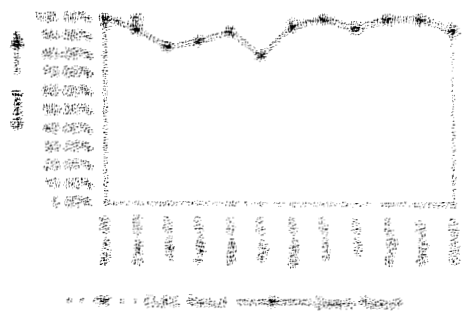
Repair Repeat Report Rate (Percent) (MR-7 – Dispatches Outside MSAs)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	High 2 Sig	Parity Sig
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					2	13	[illegible]		
Sep-01					0	14	[illegible]		
Oct-01									



Repair Appointments Met (Percent) (MR-9 – Dispatches Outside MSAs)

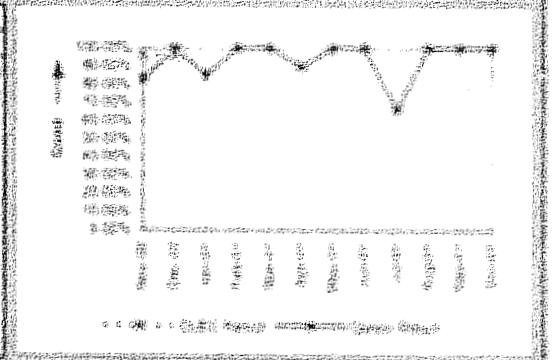
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	High 2 Sig	Parity Sig
Nov-00	31	32	96 88%	17 40%	14	14	[illegible]	[illegible]	[illegible]
Dec-00	20	20	100 00%	0 00%	15	16	[illegible]	[illegible]	[illegible]
Jan-01					11	13	[illegible]		
Feb-01					7	8	[illegible]		
Mar-01					13	14	[illegible]		
Apr-01					8	10	[illegible]		
May-01					22	23	[illegible]		
Jun-01					11	11	[illegible]		
Jul-01					18	19	[illegible]		
Aug-01					18	18	[illegible]		
Sep-01					20	20	[illegible]		
Oct-01					15	16	[illegible]		



Checklist #14 - Resale - Centrex Repair

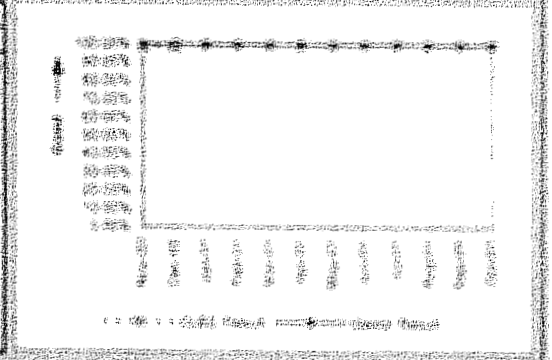
Out of Service Cleared within 24 hours (Percent) (MR-3 -- No Disparities)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mag 1 Sig	Parity Sig
Nov-00	30	31	96.77%	17.67%	5	6	83.33%	[illegible]	[illegible]
Dec-00	26	27	96.30%	18.89%	8	8	100.00%	[illegible]	[illegible]
Jan-01					6	7	85.71%		
Feb-01					10	10	100.00%		
Mar-01					11	11	100.00%		
Apr-01					9	10	90.00%		
May-01					6	6	100.00%		
Jun-01					6	6	100.00%		
Jul-01					2	3	66.67%		
Aug-01					54	54	100.00%		
Sep-01					8	8	100.00%		
Oct-01					4	4	100.00%		



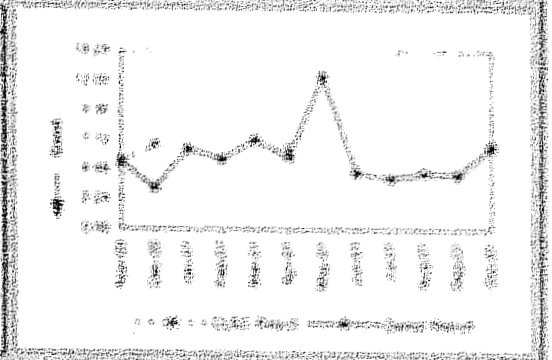
All Troubles Cleared within 48 hours (Percent) (MR-4 -- No Disparities)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mag 1 Sig	Parity Sig
Nov-00	75	76	98.68%	11.40%	11	11	100.00%	[illegible]	[illegible]
Dec-00	78	79	98.73%	11.18%	11	11	100.00%	[illegible]	[illegible]
Jan-01					13	13	100.00%		
Feb-01					14	14	100.00%		
Mar-01					13	13	100.00%		
Apr-01	2	2	100.00%	0.00%	14	14	100.00%	[illegible]	[illegible]
May-01					13	13	100.00%		
Jun-01					16	16	100.00%		
Jul-01					12	12	100.00%		
Aug-01					21	21	100.00%		
Sep-01					11	11	100.00%		
Oct-01					8	8	100.00%		



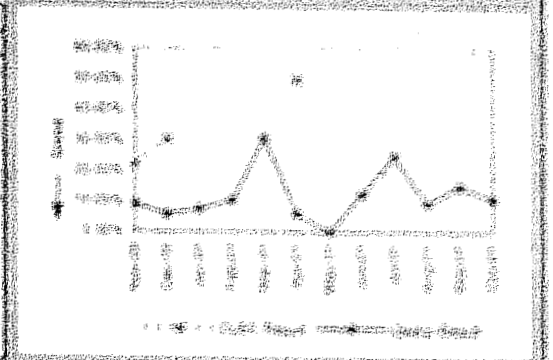
Mean Time to Restore (Hours:Minutes) (MR-6 -- No Disparities)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mag 1 Sig	Parity Sig
Nov-00	415:30	76	5:28	9:56	59:30	11	5:25	[illegible]	[illegible]
Dec-00	542:44	79	6:52	14:34	56:57	11	5:17	[illegible]	[illegible]
Jan-01					84:04	13	6:28		
Feb-01					107:36	14	7:40		
Mar-01					93:43	13	7:13		
Apr-01	13:05	2	6:33	1:33	93:23	14	6:40	[illegible]	[illegible]
May-01					160:55	13	12:22		
Jun-01					73:18	16	4:35		
Jul-01					47:54	12	4:00		
Aug-01					95:41	21	4:33		
Sep-01					57:34	11	5:14		
Oct-01					60:19	8	7:32		



Repair Repeat Report Rate (Percent) (MR-7 -- No Disparities)

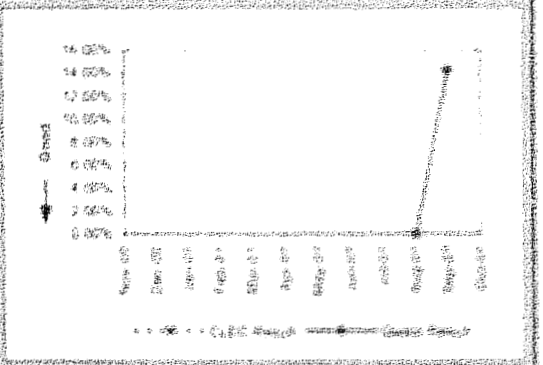
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mag 1 Sig	Parity Sig
Nov-00	17	76	22.37%	41.67%	1	11	9.09%	[illegible]	[illegible]
Dec-00	24	79	30.38%	45.99%	1	12	8.33%	[illegible]	[illegible]
Jan-01					1	13	7.69%		
Feb-01					2	14	14.29%		
Mar-01					4	13	30.77%		
Apr-01	1	2	50.00%	50.00%	1	14	7.14%	[illegible]	[illegible]
May-01					1	13	7.69%		
Jun-01					2	16	12.50%		
Jul-01					3	12	25.00%		
Aug-01					3	21	14.29%		
Sep-01					2	11	18.18%		
Oct-01					1	8	12.50%		



Checklist #14 - Resale - Centrex Repair

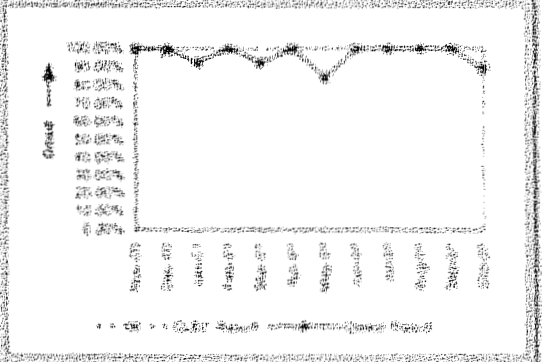
Repair Repeat Report Rate (Percent) (MR-7*)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Sc
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					0	17	0.00%		
Sep-01					1	7	14.29%		
Oct-01									



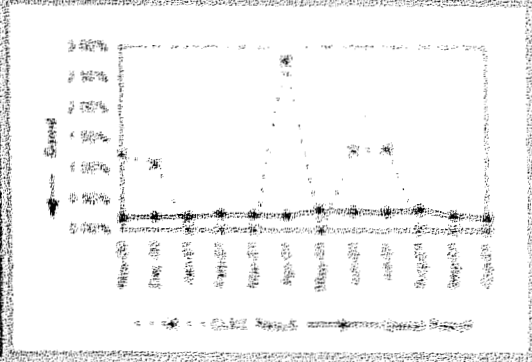
Repair Appointments Met (Percent) (MR-9)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	76	76	100.00%	0.00%	11	11	100.00%	N/A	N/A
Dec-00	78	79	98.73%	11.18%	17	17	100.00%	N/A	[illegible]
Jan-01					12	13	92.31%		
Feb-01					19	19	100.00%		
Mar-01					12	13	92.31%		
Apr-01	2	2	100.00%	0.00%	16	16	100.00%	N/A	N/A
May-01					11	13	84.62%		
Jun-01					16	16	100.00%		
Jul-01					12	12	100.00%		
Aug-01					21	21	100.00%		
Sep-01					13	13	100.00%		
Oct-01					8	9	88.89%		



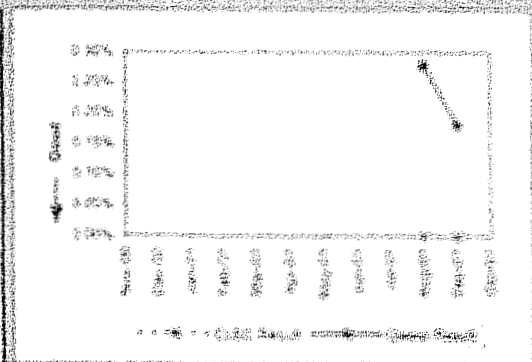
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	173	14015	1.23%	11.04%	40	19980	0.20%	[illegible]	[illegible]
Dec-00	152	14173	1.07%	10.30%	43	19941	0.22%	[illegible]	[illegible]
Jan-01	0	64	0.00%	0.00%	43	19918	0.22%	[illegible]	[illegible]
Feb-01	0	66	0.00%	0.00%	52	19904	0.26%	[illegible]	[illegible]
Mar-01	0	67	0.00%	0.00%	48	19097	0.25%	[illegible]	[illegible]
Apr-01	2	72	2.78%	16.43%	46	19093	0.24%	[illegible]	[illegible]
May-01	0	76	0.00%	0.00%	63	19026	0.33%	[illegible]	[illegible]
Jun-01	1	76	1.32%	11.40%	55	18943	0.31%	[illegible]	[illegible]
Jul-01	1	75	1.33%	11.47%	57	18918	0.30%	[illegible]	[illegible]
Aug-01	0	57	0.00%	0.00%	63	18703	0.34%	[illegible]	[illegible]
Sep-01	0	59	0.00%	0.00%	46	18763	0.25%	[illegible]	[illegible]
Oct-01	0	58	0.00%	0.00%	38	18782	0.20%	[illegible]	[illegible]



Trouble Rate (Percent) (MR-8*)

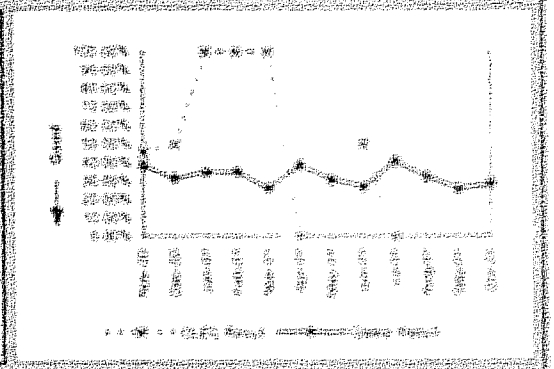
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	57	0.00%	0.00%	52	18703	0.28%	[illegible]	[illegible]
Sep-01	0	59	0.00%	0.00%	34	18763	0.18%	[illegible]	[illegible]
Oct-01									



Checklist #14 - Resale - Centrex Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)

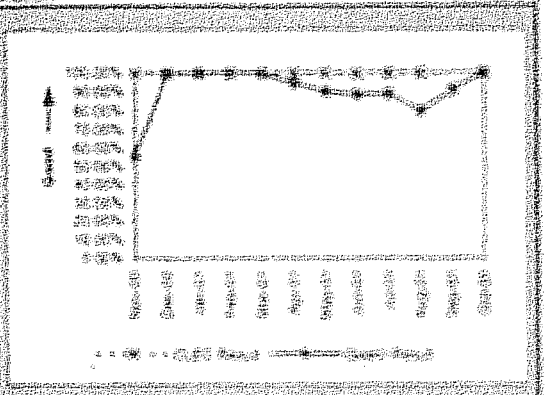
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Pass/Fail
Nov-00	146	319	45.77%	49.62%	25	65	38.46%	1.09	[illegible]
Dec-00	152	304	50.00%	50.00%	20	63	31.75%	[illegible]	[illegible]
Jan-01	2	2	100.00%	0.00%	23	66	34.85%	[illegible]	[illegible]
Feb-01	1	1	100.00%	0.00%	28	80	35.00%	[illegible]	[illegible]
Mar-01	2	2	100.00%	0.00%	17	65	26.15%	[illegible]	[illegible]
Apr-01	0	2	0.00%	0.00%	29	75	38.67%	[illegible]	[illegible]
May-01					28	91	30.77%		
Jun-01	1	2	50.00%	50.00%	21	79	26.58%	[illegible]	[illegible]
Jul-01	0	1	0.00%	0.00%	39	96	40.63%	[illegible]	[illegible]
Aug-01					30	93	32.26%		
Sep-01					16	62	25.80%		
Oct-01					15	53	28.30%		



Checklist #14 - Resale - Centrex 21 Installation

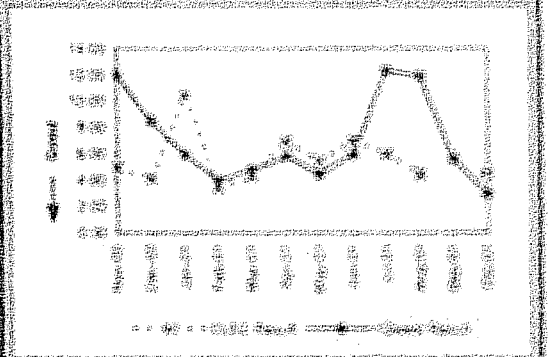
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sco	Parity Sco
Nov-00	2	2	100.00%	0.00%	5	9	55.56%	[illegible]	[illegible]
Dec-00	5	5	100.00%	0.00%	2	2	100.00%	N/A	N/A
Jan-01	2	2	100.00%	0.00%	7	7	100.00%	N/A	N/A
Feb-01	2	2	100.00%	0.00%	2	2	100.00%	N/A	N/A
Mar-01	3	3	100.00%	0.00%	12	12	100.00%	N/A	N/A
Apr-01	1	1	100.00%	0.00%	17	18	94.44%	[illegible]	[illegible]
May-01	4	4	100.00%	0.00%	9	10	90.00%	[illegible]	[illegible]
Jun-01	1	1	100.00%	0.00%	8	9	88.89%	[illegible]	[illegible]
Jul-01	1	1	100.00%	0.00%	8	9	88.89%	[illegible]	[illegible]
Aug-01	2	2	100.00%	0.00%	12	15	80.00%	[illegible]	[illegible]
Sep-01					10	11	90.91%		
Oct-01	6	6	100.00%	0.00%	3	3	100.00%	N/A	N/A



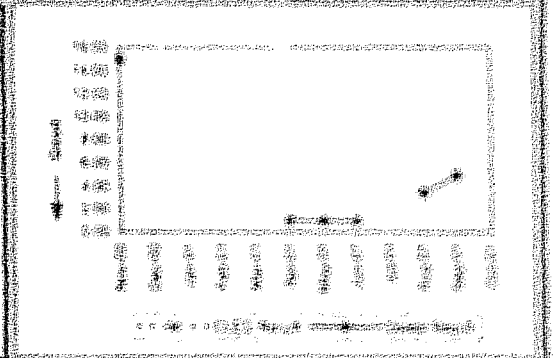
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sco	Parity Sco
Nov-00	10	2	5.00	0.00	108	9	12.00	[illegible]	[illegible]
Dec-00	21	5	4.20	1.30	17	2	[illegible]	[illegible]	[illegible]
Jan-01	21	2	10.50	7.78	42	7	[illegible]	[illegible]	[illegible]
Feb-01	7	2	3.50	2.12	8	2	[illegible]	[illegible]	[illegible]
Mar-01	13	3	4.33	0.58	55	12	[illegible]	[illegible]	[illegible]
Apr-01	7	1	7.00		105	18	[illegible]	[illegible]	[illegible]
May-01	22	4	5.50	1.00	45	10	[illegible]	[illegible]	[illegible]
Jun-01	7	1	7.00		54	9	[illegible]	[illegible]	[illegible]
Jul-01	6	1	6.00		111	9	[illegible]	[illegible]	[illegible]
Aug-01	9	2	4.50	0.71	179	15	[illegible]	[illegible]	[illegible]
Sep-01					62	11	[illegible]		
Oct-01	27	6	4.50	2.74	9	3	[illegible]		



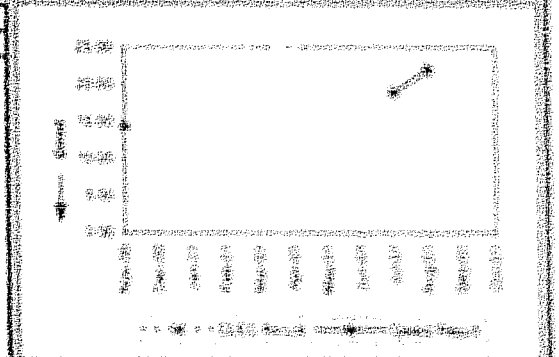
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sco	Parity Sco
Nov-00					15	1	15.00		
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01					1	1	[illegible]		
May-01					1	1	[illegible]		
Jun-01					1	1	[illegible]		
Jul-01									
Aug-01					7	2	[illegible]		
Sep-01					5	1	[illegible]		
Oct-01									



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

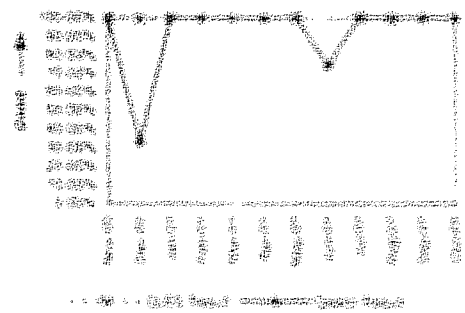
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sco	Parity Sco
Nov-00					43	3	14.33		
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01					19	1	19.00		
Aug-01					22	1	22.00		
Sep-01									
Oct-01									



Checklist #14 - Resale - Section 271 Inspection

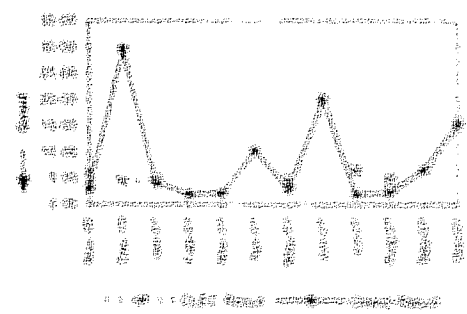
Installation Commitments Met (Percent) (OP-3) – Dispatches Outside Office

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Stat	Parity Sig
Nov-00	4	4	100 00%	0 00%	5	5	100 00%	[illegible]	[illegible]
Dec-00	2	2	100 00%	0 00%	1	1	100 00%	1 61	1 61
Jan-01	1	1	100 00%	0 00%	4	4	100 00%	[illegible]	[illegible]
Feb-01					2	2	100 00%		
Mar-01					6	6	100 00%		
Apr-01					2	2	100 00%		
May-01	1	1	100 00%	0 00%	1	1	100 00%	[illegible]	[illegible]
Jun-01					3	4	75 00%		
Jul-01	4	4	100 00%	0 00%	1	1	100 00%	[illegible]	[illegible]
Aug-01	1	1	100 00%	0 00%	1	1	100 00%	[illegible]	[illegible]
Sep-01					3	3	100 00%		
Oct-01					6	6	100 00%		



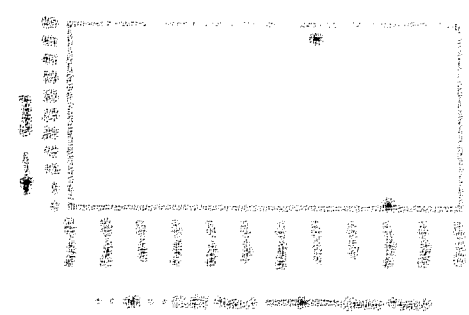
Installation Interval (Average Days) (OP-4) – Dispatches Outside Office

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Stat	Parity Sig
Nov-00	26	4	6 50	1 29	55	5	11 00	2 24	0 05
Dec-00	9	2	4 50	0 71	80	2	39 43	1 15	[illegible]
Jan-01	5	1	5 00		17	4	4 25	[illegible]	[illegible]
Feb-01					4	2	2 00		
Mar-01					21	6	3 33		
Apr-01					71	2	35 50		
May-01	5	1	5 00		1	1	1 00		
Jun-01					97	4	24 25		
Jul-01	27	4	6 75	2 87	3	1	3 00		
Aug-01	5	1	5 00		5	1	5 00	[illegible]	[illegible]
Sep-01					24	3	8 00		
Oct-01					79	5	15 80		



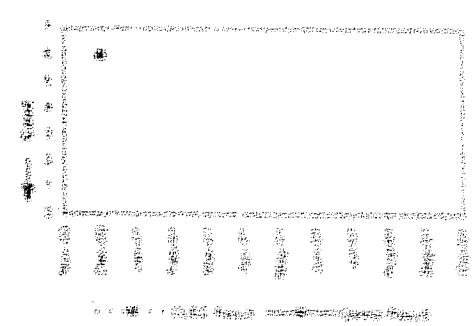
Delayed Days for Non-Facility Reasons (Average Days) (OP-5) – Dispatches Outside Office

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Stat	Parity Sig
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01					45	1	45 00		
Jul-01									
Aug-01					1	1	1 00		
Sep-01									
Oct-01									



Delayed Days for Facility Reasons (Average Days) (OP-6) – Dispatches Outside Office

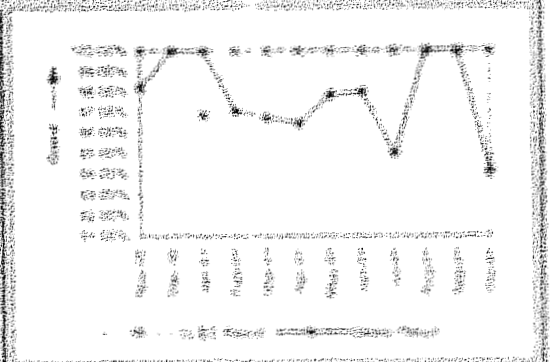
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Stat	Parity Sig
Nov-00									
Dec-00					12	2	6 00		
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									



Checklist #14 - Resale - Centrex 21 Exchanges

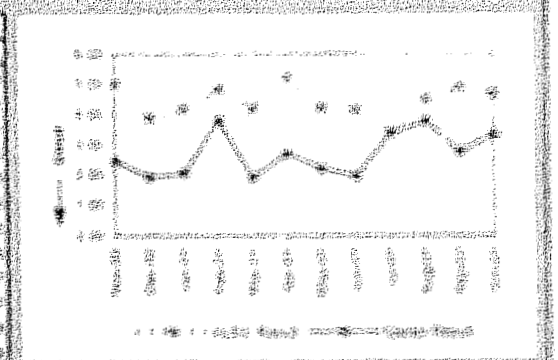
Installation Commitments Met (Percent) (OP-3 - No Disaggregation)

Date	CLEC Num	CLEC Dend	CLEC Resl	Std Dev	Qwest Num	Qwest Den	Qwest Resl	Std Dev	Parity Sig
Nov-00	28	28	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	19	19	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	31	32	96.88%	17.40%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	37	37	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	46	46	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	18	18	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	33	33	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	40	40	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	26	26	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	17	17	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	29	29	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	17	17	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



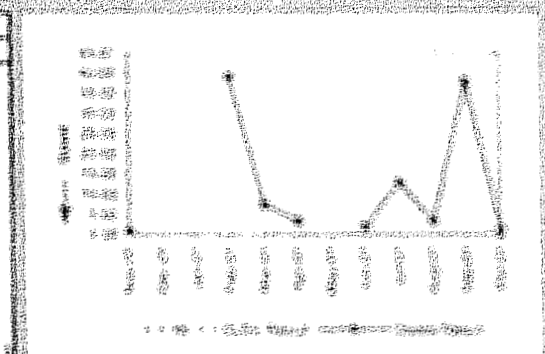
Installation Interval (Average Days) (OP-4 - No Disaggregation)

Date	CLEC Num	CLEC Dend	CLEC Resl	Std Dev	Qwest Num	Qwest Den	Qwest Resl	Std Dev	Parity Sig
Nov-00	140	28	5.00	2.33	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	74	19	3.89	3.53	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	134	32	4.19	3.60	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	179	37	4.84	2.20	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	193	46	4.20	1.53	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	94	18	5.22	0.81	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	123	29	4.24	0.95	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	125	30	4.17	1.39	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	85	25	3.40	1.60	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	72	16	4.50	0.63	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	93	19	4.89	0.46	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	65	14	4.64	0.74	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



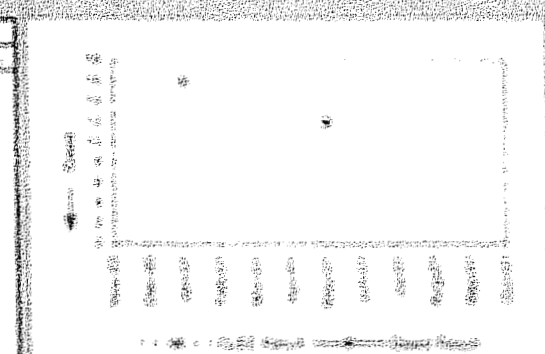
Delayed Days for Non-Facility Reasons (Average Days) (OP-5 - No Disaggregation)

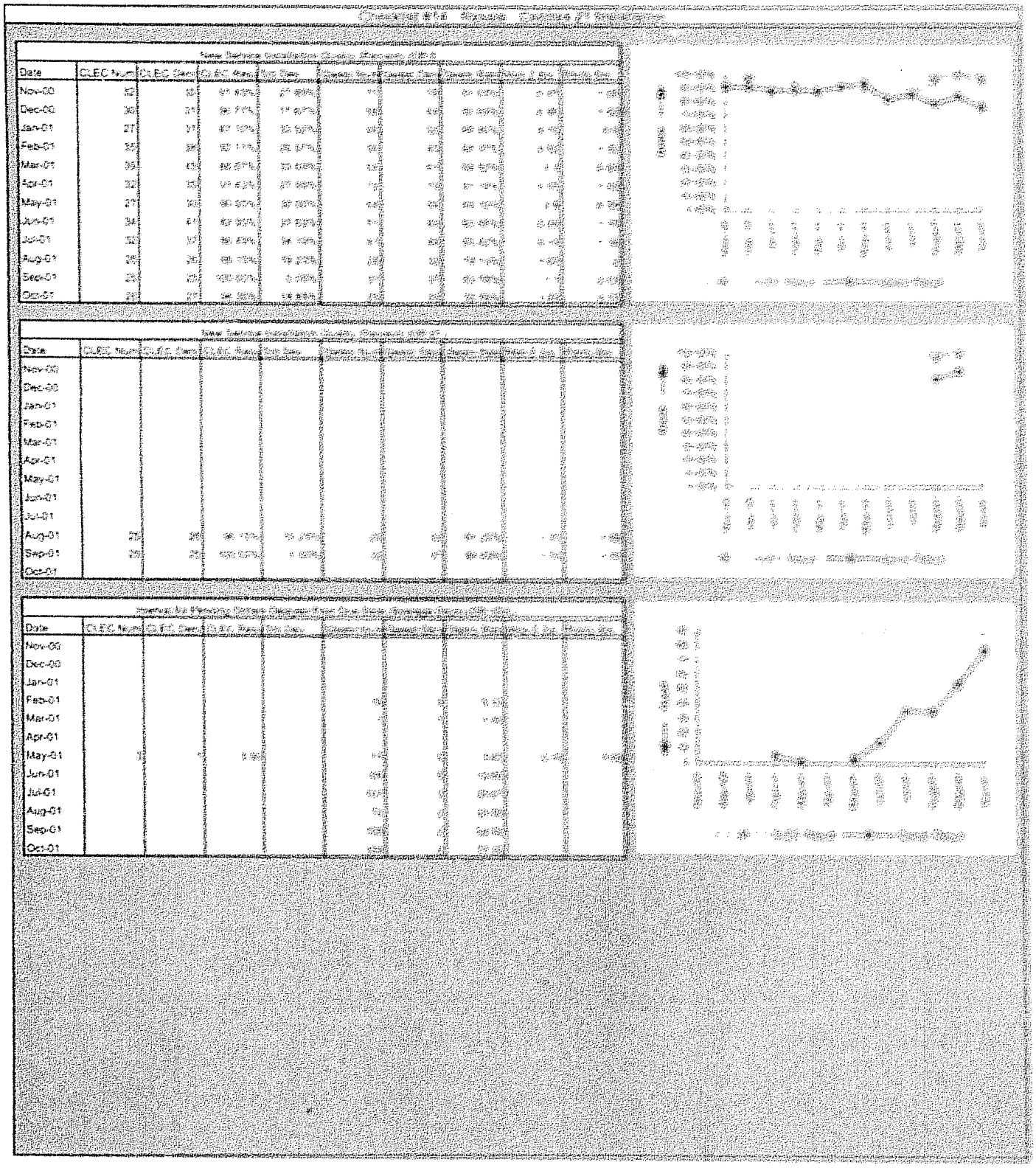
Date	CLEC Num	CLEC Dend	CLEC Resl	Std Dev	Qwest Num	Qwest Den	Qwest Resl	Std Dev	Parity Sig
Nov-00					[illegible]	[illegible]	[illegible]		
Dec-00									
Jan-01									
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01									
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01	0	1	0.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Delayed Days for Facility Reasons (Average Days) (OP-5 - No Disaggregation)

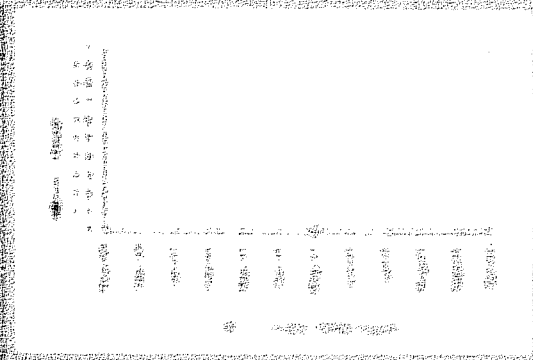
Date	CLEC Num	CLEC Dend	CLEC Resl	Std Dev	Qwest Num	Qwest Den	Qwest Resl	Std Dev	Parity Sig
Nov-00									
Dec-00									
Jan-01	16	1	16.00						
Feb-01									
Mar-01									
Apr-01									
May-01					[illegible]	[illegible]	[illegible]		
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									





Count of Pending Orders Delayed for Facilities Reasons Centers 21 [illegible]

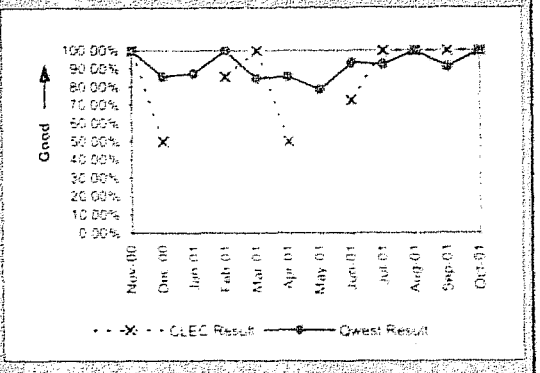
Date	[illegible]
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	



Checklist #14 - Resale - Centrex 21 Repair

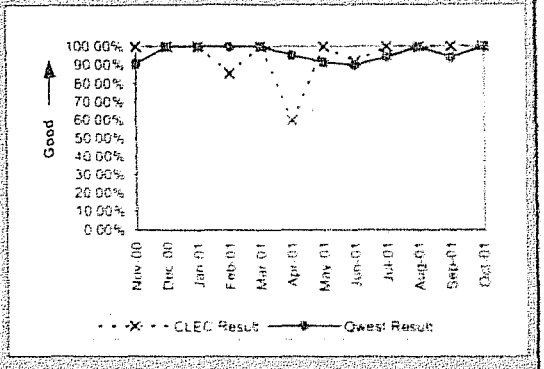
Time to Restore Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	3	100 00%	0 00%	6	6	100 00%	N/A	N/A
[illegible]	[illegible]	2	50 00%	50 00%	6	7	85 71%	1 21	-0 27
[illegible]					7	8	87 50%		
[illegible]	6	7	85 71%	34 99%	9	9	100 00%	N/A	-0 54
[illegible]	4	4	100 00%	0 00%	11	13	84 62%	-0 75	-1 45
[illegible]	1	2	50 00%	50 00%	12	14	85 71%	0 89	-0 46
[illegible]					11	14	78 57%		
[illegible]	8	11	72 73%	44 54%	14	15	93 33%	1 3	-0 21
[illegible]	3	3	100 00%	0 00%	12	13	92 31%	-0 45	-1 27
[illegible]	2	2	100 00%	0 00%	9	9	100 00%	N/A	N/A
[illegible]	2	2	100 00%	0 00%	10	11	90 91%	-0 41	-1 25
[illegible]	2	2	100 00%	0 00%	7	7	100 00%	N/A	N/A



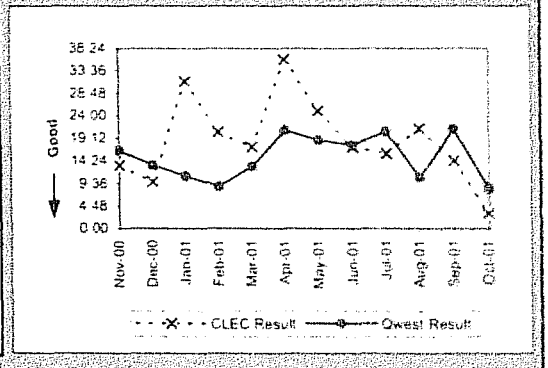
All Trouble Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	3	3	100 00%	0 00%	10	11	90 91%	-0 49	-1 3
[illegible]	3	3	100 00%	0 00%	11	11	100 00%	N/A	N/A
[illegible]	2	2	100 00%	0 00%	9	9	100 00%	N/A	N/A
[illegible]	6	7	85 71%	34 99%	12	12	100 00%	N/A	-0 45
[illegible]	10	10	100 00%	0 00%	20	20	100 00%	N/A	N/A
[illegible]	3	5	60 00%	48 99%	20	21	95 24%	1 77	0 07
[illegible]	3	3	100 00%	0 00%	21	23	91 30%	-0 5	-1 31
[illegible]	11	12	91 67%	27 64%	18	20	90 00%	-0 15	-1 09
[illegible]	6	6	100 00%	0 00%	16	17	94 12%	-0 53	-1 32
[illegible]	3	3	100 00%	0 00%	14	14	100 00%	N/A	N/A
[illegible]	2	2	100 00%	0 00%	15	16	93 75%	-0 34	-1 21
[illegible]	2	2	100 00%	0 00%	12	12	100 00%	N/A	N/A



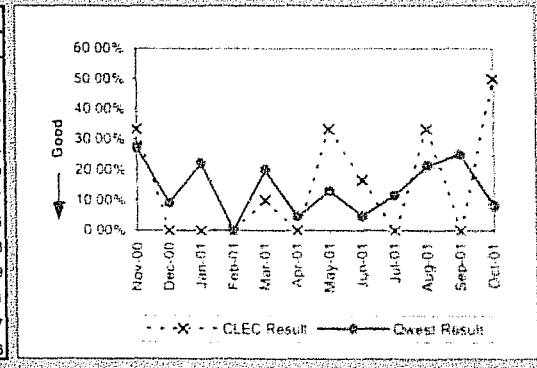
Mean Time to Restore (Hours Minutes) (MR-6)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	46 33	3	13 31	10 11	182 10	11	16 34	-0 23	-1 14
[illegible]	36 09	3	10 03	12 33	148 54	11	13 32	-0 57	-1 34
[illegible]	60 45	2	31 22	15 40	101 19	9	11 15	1 37	-0 17
[illegible]	244 31	7	20 34	16 27	108 34	12	9 03	2 1	0 27
[illegible]	175 47	10	17 23	9 42	265 30	20	13 17	0 77	-0 53
[illegible]	180 14	5	36 03	26 59	439 43	21	20 56	1 64	0
[illegible]	75 13	3	25 04	4 41	433 23	23	18 51	0 72	-0 56
[illegible]	208 17	12	17 21	14 59	355 05	20	17 45	-0 05	-1 03
[illegible]	96 09	6	16 01	7 57	349 40	17	20 34	-0 82	-1 5
[illegible]	63 48	3	21 16	2 04	152 59	14	10 56	1 64	-0 01
[illegible]	28 55	2	14 28	9 33	338 42	16	21 10	-0 43	-1 26
[illegible]	6 37	2	3 18	1 03	102 53	12	8 34	-0 8	-1 49



Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	1	3	33 33%	47 14%	3	11	27 27%	0 09	-0 94
[illegible]	0	3	0 00%	0 00%	1	11	9 09%	-0 49	-1 3
[illegible]	0	2	0 00%	0 00%	2	9	22 22%	-0 68	-1 42
[illegible]	0	7	0 00%	0 00%	0	14	0 00%	N/A	N/A
[illegible]	1	10	10 00%	30 00%	4	20	20 00%	-0 65	-1 39
[illegible]	0	6	0 00%	0 00%	1	22	4 55%	-0 44	-1 27
[illegible]	1	3	33 33%	47 14%	3	23	13 04%	0 72	-0 56
[illegible]	2	12	16 67%	37 27%	1	21	4 76%	1 01	-0 38
[illegible]	0	7	0 00%	0 00%	2	17	11 76%	-0 81	-1 49
[illegible]	1	3	33 33%	47 14%	3	14	21 43%	0 32	-0 81
[illegible]	0	2	0 00%	0 00%	4	16	25 00%	-0 77	-1 47
[illegible]	1	2	50 00%	50 00%	1	12	8 33%	1 1	-0 33



Checklist #14 - Resale - Centrex 21 Repair

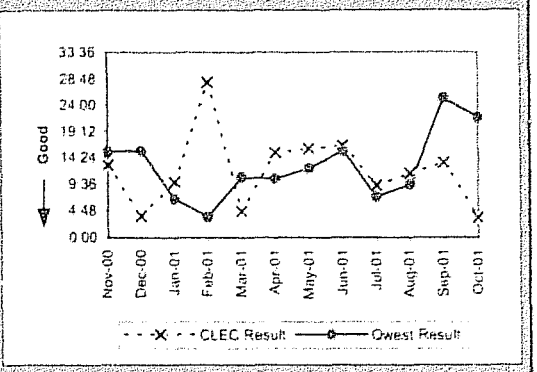
[illegible] (Percent) (MR-[illegible]) -- Dispatches Within MSAs

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

Checklist #14 - Resale - Centrex 21 Repair

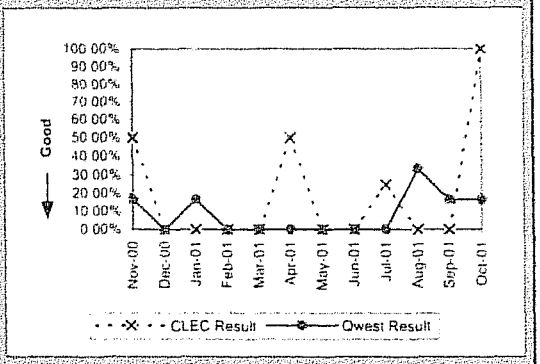
Dispatches Outside MSAs

[illegible]	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
[illegible]	6	36	16.67	0.42	-1.25
[illegible]	3	18	16.67	-1.33	-1.81
[illegible]	6	11	54.55	0.55	-0.67
[illegible]	2	6	33.33	1.09	-0.33
[illegible]	8	16	50.00	-0.58	-1.35
[illegible]	4	10	40.00	1.05	-0.36
[illegible]	2	17	11.76	-0.02	-1.01
[illegible]	7	13	53.85	0.12	-0.93
[illegible]	4	7	57.14	0.92	-0.44
[illegible]	9	11	81.82	0.38	-0.77
[illegible]	12	19	63.16	-0.93	-1.57
[illegible]	6	14	42.86	-1.66	-2.01



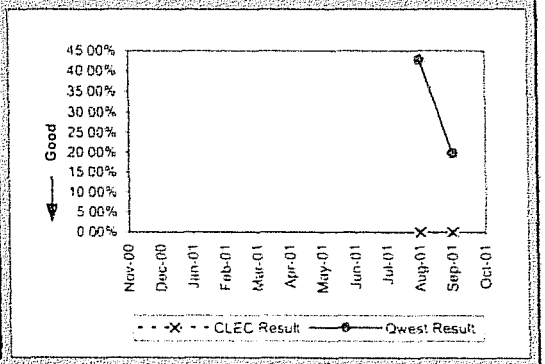
Dispatches Outside MSAs

[illegible]	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
[illegible]	1	6	16.67%	1.31	-0.2
[illegible]	0	3	0.00%	N/A	N/A
[illegible]	1	6	16.67%	-0.89	-1.42
[illegible]	0	2	0.00%	N/A	N/A
[illegible]	0	6	0.00%	N/A	N/A
[illegible]	0	1	0.00%	N/A	-0.4
[illegible]	0	2	0.00%	N/A	N/A
[illegible]	0	7	0.00%	N/A	N/A
[illegible]	0	4	0.00%	N/A	-0.63
[illegible]	3	9	33.33%	-1.34	-1.82
[illegible]	2	12	16.67%	-0.77	-1.47
[illegible]	1	6	16.67%	1.13	-0.31



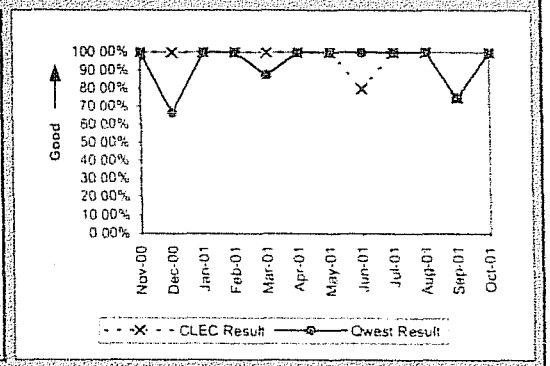
Dispatches Outside MSAs

[illegible]	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
[illegible]	3	7	42.86%	-1.48	-1.9
[illegible]	2	10	20.00%	-0.85	-1.51



Dispatches Outside MSAs

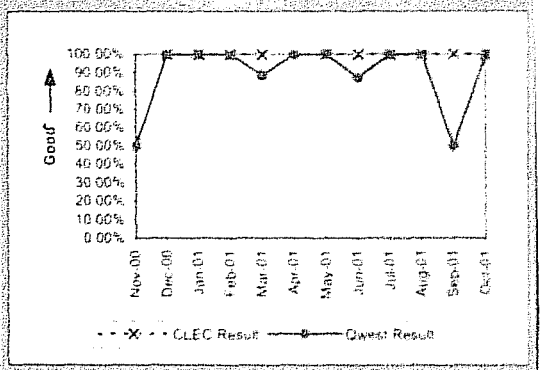
[illegible]	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
[illegible]	6	6	100.00%	N/A	N/A
[illegible]	2	3	66.67%	-0.87	-1.53
[illegible]	6	6	100.00%	N/A	N/A
[illegible]	2	2	100.00%	N/A	N/A
[illegible]	7	8	87.50%	-0.36	-1.22
[illegible]	4	4	100.00%	N/A	N/A
[illegible]	2	2	100.00%	N/A	N/A
[illegible]	7	7	100.00%	N/A	-0.52
[illegible]	4	4	100.00%	N/A	N/A
[illegible]	9	9	100.00%	N/A	N/A
[illegible]	9	12	75.00%	0	-1
[illegible]	6	6	100.00%	N/A	N/A



Checklist #14 - Resale - Centrex 21 Repair

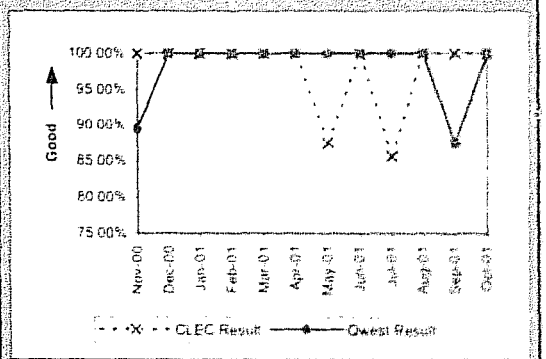
Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches

[illegible]	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]					1	2	50 00%		
[illegible]	1	1	100 00%	0 00%	5	5	100 00%	N/A	N/A
[illegible]	2	2	100 00%	0 00%	12	12	100 00%	N/A	N/A
[illegible]	1	1	100 00%	0 00%	2	2	100 00%	N/A	N/A
[illegible]	2	2	100 00%	0 00%	8	9	88 89%	-0 45	-1 27
[illegible]					4	4	100 00%		
[illegible]	2	2	100 00%	0 00%	1	1	100 00%	N/A	N/A
[illegible]	4	4	100 00%	0 00%	7	8	87 50%	-0 62	-1 36
[illegible]	2	2	100 00%	0 00%	4	4	100 00%	N/A	N/A
[illegible]	3	3	100 00%	0 00%	6	6	100 00%	N/A	N/A
[illegible]	4	4	100 00%	0 00%	1	2	50 00%	-1 15	-1 7
[illegible]	2	2	100 00%	0 00%	3	3	100 00%	N/A	N/A



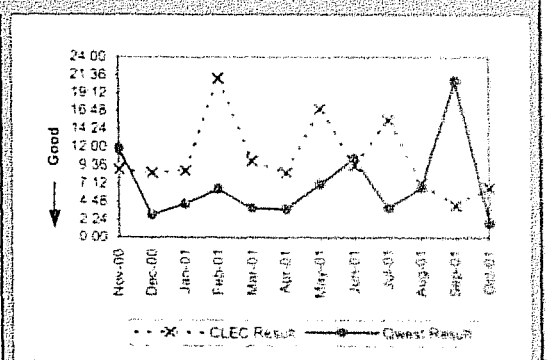
All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches

[illegible]	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	2	2	100 00%	0 00%	17	19	89 47%	-0 46	-1 28
[illegible]	2	2	100 00%	0 00%	12	12	100 00%	N/A	N/A
[illegible]	4	4	100 00%	0 00%	24	24	100 00%	N/A	N/A
[illegible]	3	3	100 00%	0 00%	13	13	100 00%	N/A	N/A
[illegible]	9	9	100 00%	0 00%	22	22	100 00%	N/A	N/A
[illegible]	6	6	100 00%	0 00%	10	10	100 00%	N/A	N/A
[illegible]	7	8	87 50%	33 07%	8	8	100 00%	N/A	-0 62
[illegible]	10	10	100 00%	0 00%	20	20	100 00%	N/A	N/A
[illegible]	6	7	85 71%	34 99%	12	12	100 00%	N/A	-0 45
[illegible]	3	3	100 00%	0 00%	19	19	100 00%	N/A	N/A
[illegible]	5	5	100 00%	0 00%	7	8	87 50%	-0 66	-1 4
[illegible]	5	5	100 00%	0 00%	5	5	100 00%	N/A	N/A



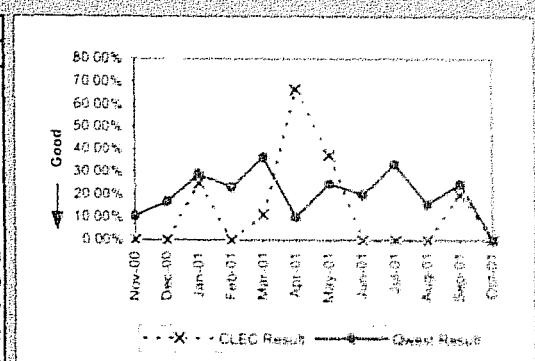
Mean Time to Restore (Hours Minutes) (MR-6)-- No Dispatches

[illegible]	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	2	9 08	12 01	225 09	19	11 51	-0 17	-1 1
[illegible]	[illegible]	2	8 41	11 55	36 41	12	3 03	1 74	0 06
[illegible]	[illegible]	4	8 58	6 55	108 40	24	4 32	1 12	-0 32
[illegible]	[illegible]	3	21 13	23 16	84 23	13	6 29	1 34	-0 18
[illegible]	[illegible]	9	10 12	10 31	86 55	22	3 57	2 2	0 34
[illegible]	[illegible]	6	8 42	11 58	38 45	10	3 52	1 23	-0 25
[illegible]	[illegible]	8	17 06	23 02	57 12	8	7 09	0 78	-0 52
[illegible]	[illegible]	10	9 37	10 20	210 44	20	10 32	-0 25	-1 15
[illegible]	[illegible]	7	15 37	25 28	47 51	12	3 59	1 35	-0 16
[illegible]	[illegible]	1	7 13	7 01	127 08	19	6 41	0 23	-0 86
[illegible]	[illegible]	5	4 24	6 56	166 47	8	20 51	-0 6	-1 37
[illegible]	[illegible]	5	6 44	8 28	9 54	5	1 59	0 65	-0 6



Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches

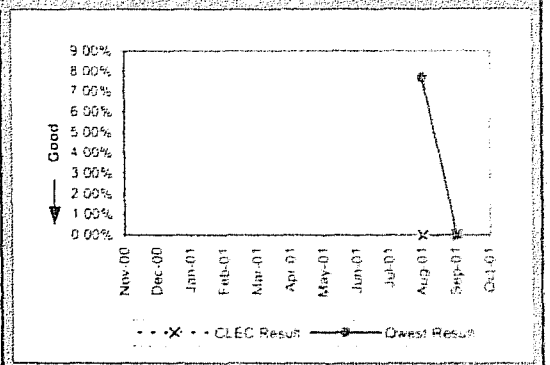
[illegible]	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	0	2	0 00%	0 00%	2	19	10 53%	-0 46	-1 28
[illegible]	0	2	0 00%	0 00%	2	12	16 67%	-0 59	-1 36
[illegible]	1	4	25 00%	43 30%	7	24	29 17%	-0 17	-1 1
[illegible]	0	3	0 00%	0 00%	3	13	23 08%	-0 86	-1 52
[illegible]	1	9	11 11%	31 43%	8	22	36 36%	-1 33	-1 81
[illegible]	4	6	66 67%	47 14%	1	10	10 00%	2 2	0 34
[illegible]	3	8	37 50%	48 41%	2	8	25 00%	0 27	-0 84
[illegible]	0	10	0 00%	0 00%	4	20	20 00%	-1 29	-1 78
[illegible]	0	7	0 00%	0 00%	4	12	33 33%	-1 49	-1 9
[illegible]	0	3	0 00%	0 00%	3	19	15 79%	-0 7	-1 42
[illegible]	1	5	20 00%	40 00%	2	8	25 00%	-0 2	-1 12
[illegible]	0	5	0 00%	0 00%	0	5	0 00%	N/A	N/A



Checklist #14 - Resale - Centrex 21 Repair

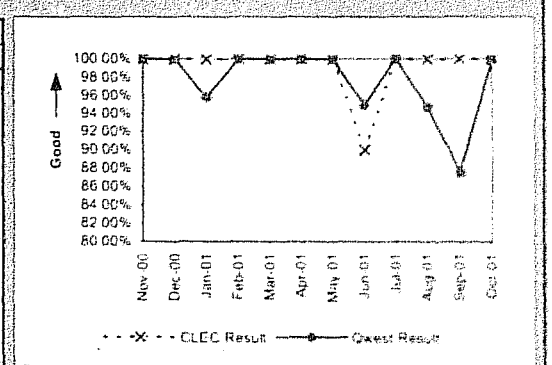
Repair Repeat Report Rate (Percent) (MR-7*) -- No Dispatches

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	0	1	0.00%	0.00%	1	13	7.69%	-0.28	-1.17
	0	2	0.00%	0.00%	0	3	0.00%	N/A	N/A



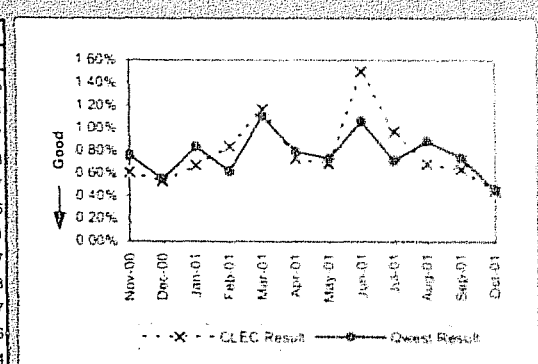
Repair Appointments Met (Percent) (MR-9) -- No Dispatches

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	2	2	100.00%	0.00%	19	19	100.00%	N/A	N/A
	2	2	100.00%	0.00%	12	12	100.00%	N/A	N/A
	4	4	100.00%	0.00%	23	24	95.83%	-0.39	-1.23
	3	3	100.00%	0.00%	13	13	100.00%	N/A	N/A
	6	6	100.00%	0.00%	22	22	100.00%	N/A	N/A
	6	6	100.00%	0.00%	10	10	100.00%	N/A	N/A
	8	8	100.00%	0.00%	8	8	100.00%	N/A	N/A
	9	10	90.00%	30.00%	19	20	95.00%	0.37	-0.77
	1	1	100.00%	0.00%	12	12	100.00%	N/A	N/A
	3	3	100.00%	0.00%	18	19	94.74%	-0.38	-1.23
	1	1	100.00%	0.00%	7	8	87.50%	-0.66	-1.4
	5	5	100.00%	0.00%	5	5	100.00%	N/A	N/A



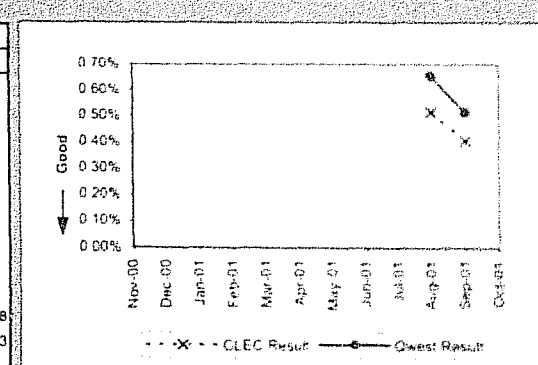
Trouble Rate (Percent) (MR-8)

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	9	1473	0.61%	7.79%	36	4725	0.76%	-0.58	-1.35
	8	1498	0.53%	7.29%	26	4731	0.55%	-0.07	-1.04
	10	1488	0.67%	8.17%	39	4649	0.84%	-0.61	-1.37
	13	1547	0.84%	9.13%	29	4652	0.62%	0.94	-0.43
	20	1706	1.17%	10.76%	50	4501	1.11%	0.21	-0.87
	12	1775	0.73%	8.53%	36	4534	0.79%	-0.25	-1.15
	12	1735	0.69%	8.29%	33	4489	0.74%	-0.18	-1.11
	27	1796	1.50%	12.16%	48	4514	1.06%	1.53	-0.07
	16	1652	0.97%	9.81%	33	4613	0.72%	1.11	-0.33
	12	1750	0.69%	8.25%	42	4733	0.89%	-0.77	-1.47
	11	1727	0.64%	7.96%	36	4874	0.74%	-0.42	-1.26
	8	1784	0.45%	6.68%	23	4998	0.46%	-0.06	-1.04



Trouble Rate (Percent) (MR-8*)

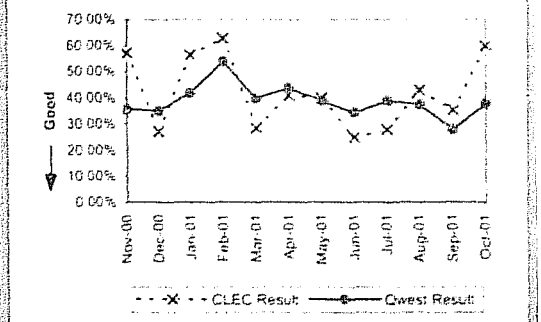
	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	9	1750	0.51%	7.15%	31	4733	0.66%	-0.62	-1.38
	7	1727	0.41%	6.35%	25	4874	0.51%	-0.54	-1.33



Checklist #14 - Resale - Centrex 21 Repair

Percent Non-Qwest Related Trouble Reports (Percent) (MR-10)

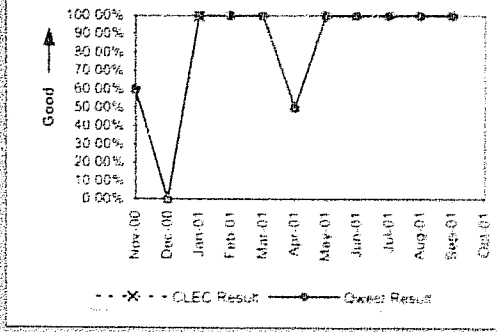
[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	20	56	35 71%	1 71	0 04
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	14	40	35 00%	-0 48	-1 29
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	28	67	41 79%	1 2	-0 27
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	34	63	53 97%	0 83	-0 49
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	33	83	39 76%	-1 05	-1 64
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	28	64	43 75%	-0 23	-1 14
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	21	54	38 89%	0 07	-0 96
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	25	73	34 25%	-0 96	-1 58
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	21	54	38 89%	-0 92	-1 56
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	25	67	37 31%	0 44	-0 73
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	14	50	28 00%	0 54	-0 67
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	14	37	37 84%	1 57	-0 05



Checklist #14 - Resale - PBX Installation

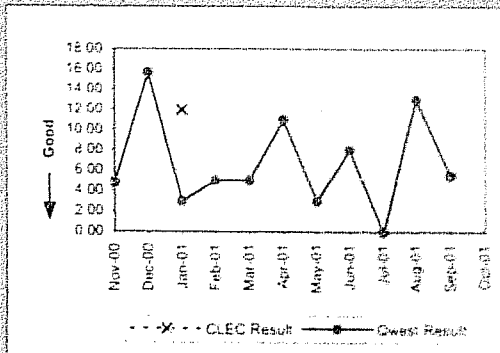
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Qwest Num	Qwest Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
				3	5	60 00%		
				0	3	0 00%		
		100 00%	0 00%	2	2	100 00%	N/A	N/A
				6	6	100 00%		
				1	1	100 00%		
				1	2	50 00%		
				7	7	100 00%		
				2	2	100 00%		
				1	1	100 00%		
				2	2	100 00%		
				2	2	100 00%		



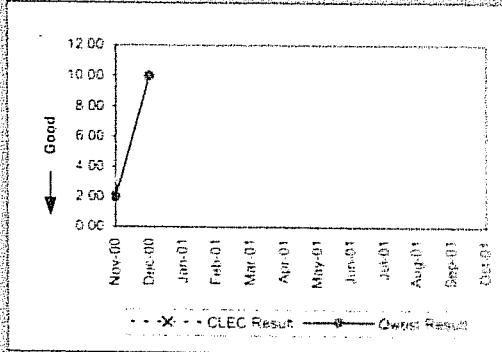
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Qwest Num	Qwest Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
				24	5	4 80		
				47	3	15 67		
		12 00		6	2	3 00		
				30	6	5 00		
				5	1	5 00		
				22	2	11 00		
				21	7	3 00		
				16	2	8 00		
				0	1	0 00		
				26	2	13 00		
				11	2	5 50		



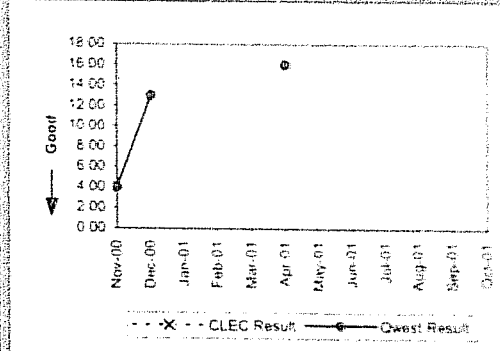
Original Dues for New Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Qwest Num	Qwest Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
				2	1	2 00		
				10	1	10 00		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

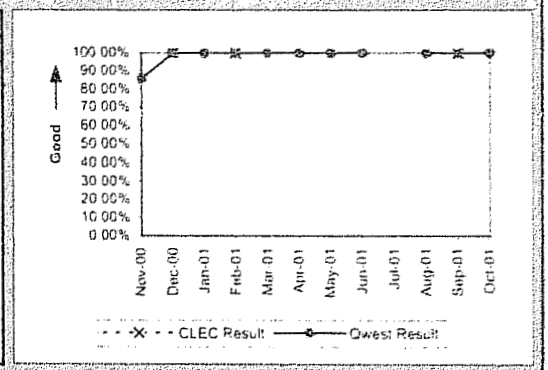
Qwest Num	Qwest Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
				4	1	4 00		
				26	2	13 00		
				16	1	16 00		



Checklist #14 - Resale - PBX Installation

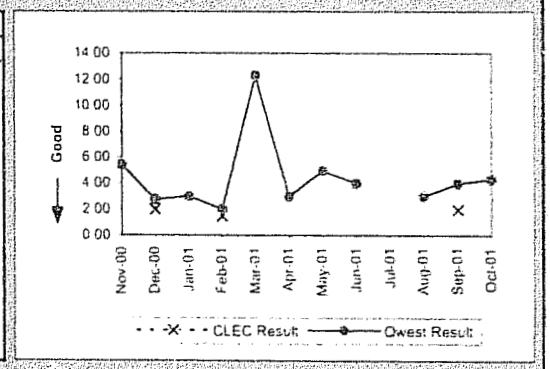
Dispatches Outside MSAs

					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					6	7	85 71%		
					4	4	100 00%	N/A	N/A
					5	5	100 00%		
					1	1	100 00%	N/A	N/A
					3	3	100 00%		
					1	1	100 00%		
					1	1	100 00%		
					1	1	100 00%		
					1	1	100 00%		
					1	1	100 00%	N/A	N/A
					3	3	100 00%		



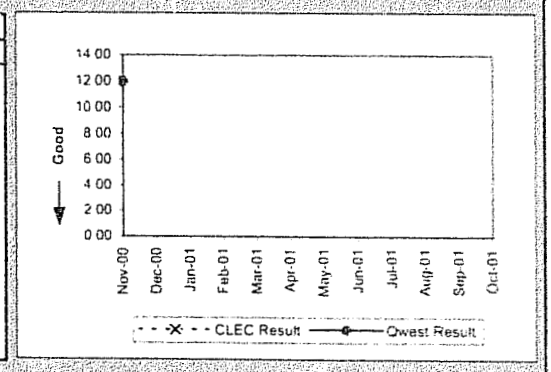
Dispatches Outside MSAs

					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					38	7	5 43		
					11	4	2 75	-0 7	-1 43
					15	5	3 00		
					2	1	2 00		
					37	3	12 33		
					3	1	3 00		
					5	1	5 00		
					4	1	4 00		
					3	1	3 00		
					4	1	4 00		
					13	3	4 33		



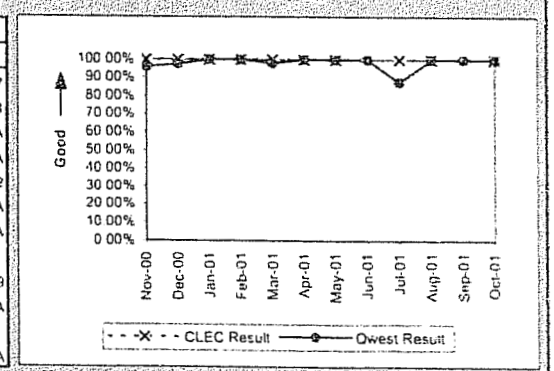
Dispatches Outside MSAs

					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					12	1	12 00		



No Dispatches

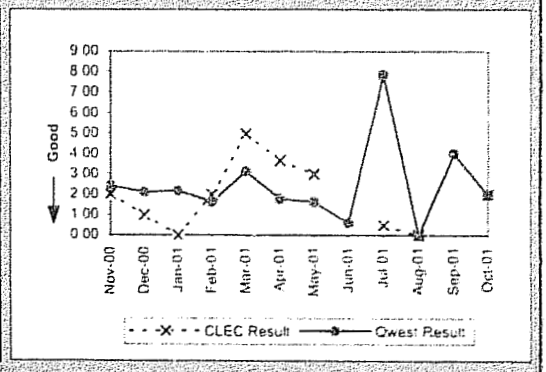
					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					23	24	95 83%	-0 28	-1 17
					38	39	97 44%	-0 22	-1 14
					19	19	100 00%	N/A	N/A
					22	22	100 00%	N/A	N/A
					48	49	97 96%	-0 2	-1 12
					27	27	100 00%	N/A	N/A
					39	39	100 00%	N/A	N/A
					13	13	100 00%		
					7	8	87 50%	-0 48	-1 29
					2	2	100 00%	N/A	N/A
					2	2	100 00%		
					1	1	100 00%	N/A	N/A



Checklist #14 - Resale - PBX Installation

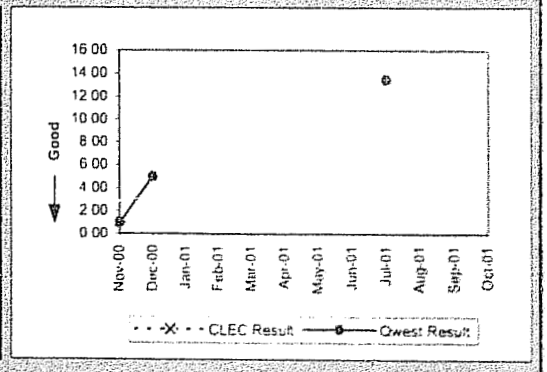
[illegible] (Average Days) (OP-4)-- No Dispatches

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	2 00	0 00	58	24	2 42	-0 13	-1 08
[illegible]	[illegible]	[illegible]	[illegible]	1 00	0 00	82	39	2 10	-0 74	-1 45
[illegible]	[illegible]	[illegible]	[illegible]	0 00	0 00	41	19	2 16	1 51	-1 92
[illegible]	[illegible]	[illegible]	[illegible]	2 00	0 63	36	22	1 64	0 44	-0 73
[illegible]	[illegible]	[illegible]	[illegible]	5 00	5 60	154	49	3 14	0 85	-0 48
[illegible]	[illegible]	[illegible]	[illegible]	3 67	2 31	48	27	1 78	1 55	-0 06
[illegible]	[illegible]	[illegible]	[illegible]	3 00	1 73	59	36	1 64	2 2	0 34
[illegible]	[illegible]	[illegible]	[illegible]			6	10	0 60		
[illegible]	[illegible]	[illegible]	[illegible]	0 50	0 71	55	7	7 86	-0 91	-1 55
[illegible]	[illegible]	[illegible]	[illegible]	0 00		0	1	0 00		
[illegible]	[illegible]	[illegible]	[illegible]			8	2	4 00		
[illegible]	[illegible]	[illegible]	[illegible]	2 00		2	1	2 00		



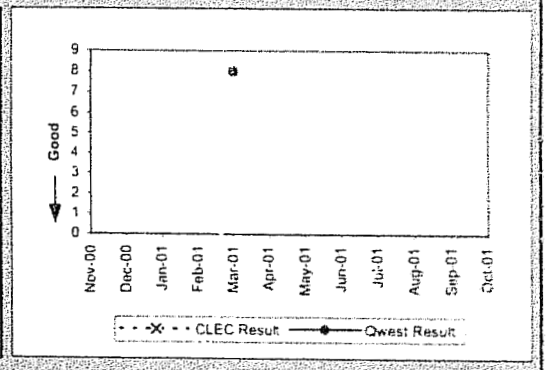
[illegible] Days for New Facility Reasons (Average Days) (OP-6A)-- No Dispatches

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]		1	1	1 00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]		5	1	5 00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]		27	2	13 50		



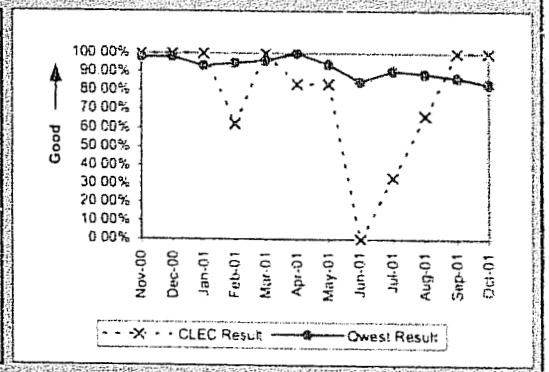
[illegible] Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]		8	1	8 00		



New Service Installation Quality (Percent) (OP-5)

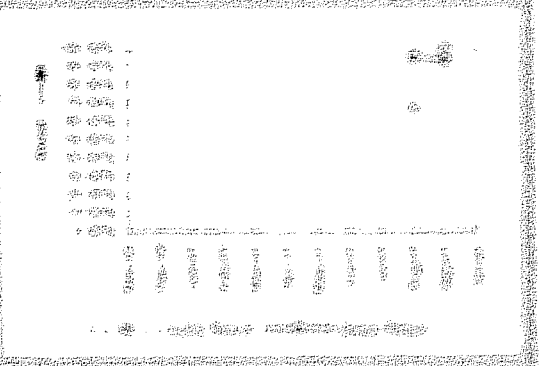
[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	100 00%	0 00%	47	48	97 92%	-0 36	-1 22
[illegible]	[illegible]	[illegible]	100 00%	0 00%	50	51	98 04%	-0 3	-1 18
[illegible]	[illegible]	[illegible]	100 00%	0 00%	40	43	93 02%	-0 52	-1 32
[illegible]	[illegible]	[illegible]	62 50%	48 41%	35	37	94 59%	3 64	0 31
[illegible]	[illegible]	[illegible]	100 00%	0 00%	47	49	95 92%	-0 54	-1.33
[illegible]	[illegible]	[illegible]	83 33%	37 27%	49	49	100 00%	N/A	0.03
[illegible]	[illegible]	[illegible]	83 33%	37 27%	46	49	93 88%	1 02	-0 53
[illegible]	[illegible]	[illegible]	0 00%	0 00%	33	39	84 62%	3 91	0 72
[illegible]	[illegible]	[illegible]	33 33%	47 14%	19	21	90 48%	3 15	0 19
[illegible]	[illegible]	[illegible]	66 67%	47 14%	16	18	88 89%	1 13	-0 53
[illegible]	[illegible]	[illegible]	100 00%	0 00%	13	15	86 67%	-0 52	-1 32
[illegible]	[illegible]	[illegible]	100 00%	0 00%	10	12	83 33%	-0 59	-1 36



[illegible]

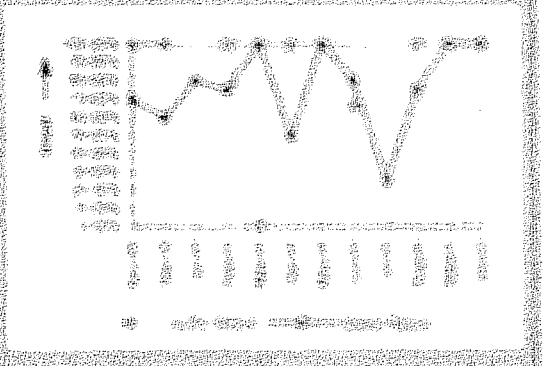
New Service Installation Quality Percent (PID 4)

Date	CLEC Num	CLEC Dend	CLEC Resl	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	2	3	66.67%	47.14%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	2	2	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01									



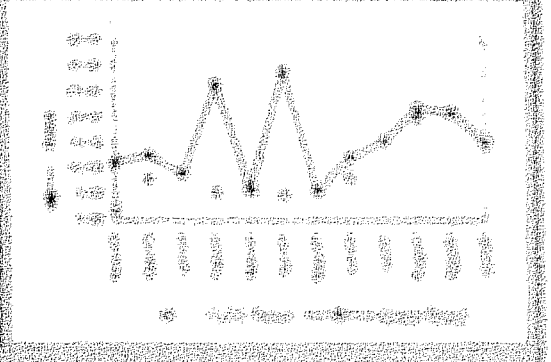
Installation Commitments Met Percent (PID 5) [illegible]

Date	CLEC Num	CLEC Dend	CLEC Resl	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-00	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	2	2	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01	4	4	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	0	1	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01					[illegible]	[illegible]	[illegible]		
Jun-01	2	3	66.67%	47.14%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		



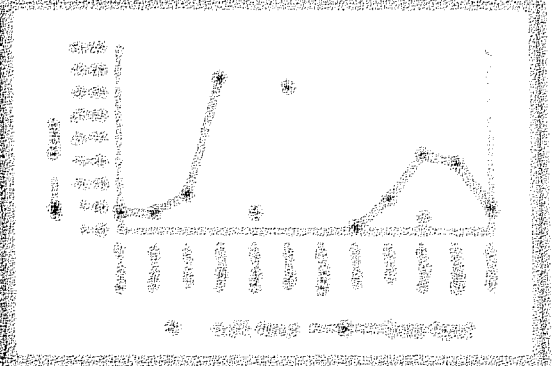
Installation Interval Average Days [illegible]

Date	CLEC Num	CLEC Dend	CLEC Resl	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-00	2	1	2.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	8	1	8.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01	22	4	5.50	3.79	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	6	1	6.00		[illegible]	[illegible]	[illegible]		
Apr-01	5	1	5.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01					[illegible]	[illegible]	[illegible]		
Jun-01	25	3	8.33	4.53	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01	40	2	20.00	42.79	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		



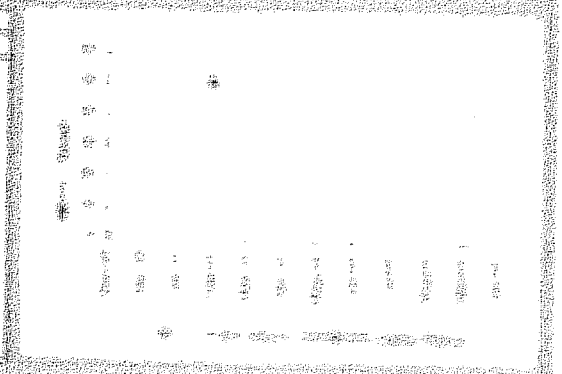
Delayed Days for Installation [illegible]

Date	CLEC Num	CLEC Dend	CLEC Resl	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-00					[illegible]	[illegible]	[illegible]		
Dec-00					[illegible]	[illegible]	[illegible]		
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01	4	1	4.00		[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01	1	1	1.00		[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01	3	1	3.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		

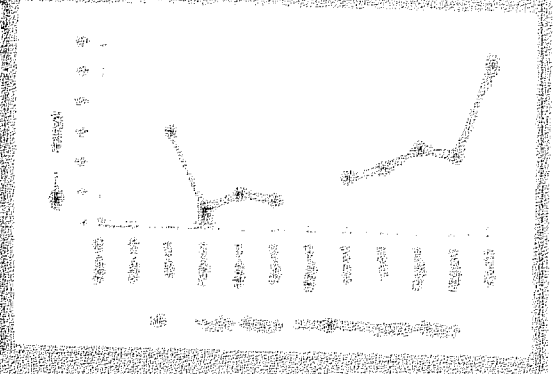


[illegible]

Date	CLEC Num	CLEC Den	[illegible]
Nov-00			
Dec-00			
Jan-01			
Feb-01			
Mar-01			
Apr-01			
May-01			
Jun-01			
Jul-01			
Aug-01			
Sep-01			
Oct-01			



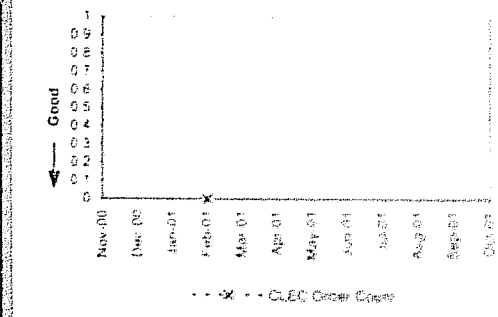
Date	CLEC Num	CLEC Den	[illegible]
Nov-00			
Dec-00			
Jan-01			
Feb-01			
Mar-01			
Apr-01			
May-01			
Jun-01			
Jul-01			
Aug-01			
Sep-01			
Oct-01			



Checklist #14 - Resale - PBX Installation

Count of Pending Orders Delayed for Facilities Reasons PBX (OP-15B)

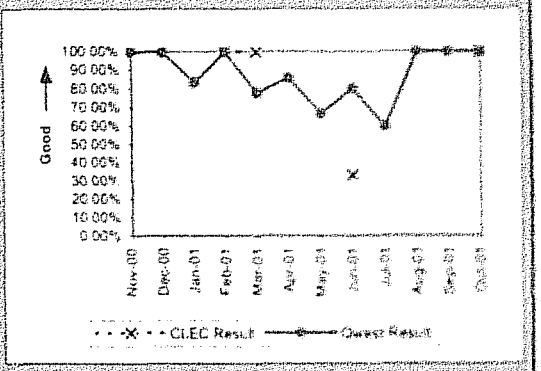
Date	CLEC Order Count
Nov-00	
Dec-00	
Jan-01	
Feb-01	0
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	



Checklist #14 - Resale - PBX Repair

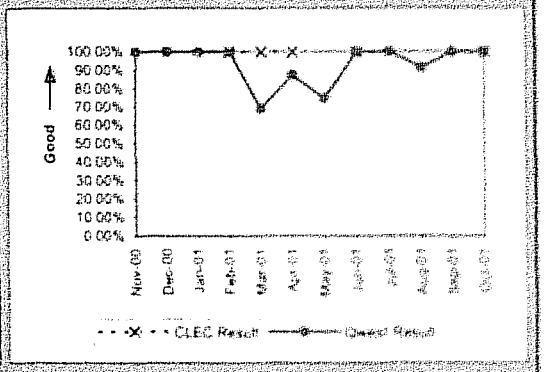
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					3	3	100 00%		
Dec-00					1	1	100 00%		
Jan-01					5	6	83 33%		
Feb-01	2	2	100 00%	0 00%	5	5	100 00%	N/A	N/A
Mar-01	1	1	100 00%	0 00%	7	9	77 78%	-0 51	-1 31
Apr-01					6	7	85 71%		
May-01					2	3	66 67%		
Jun-01	1	3	33 33%	47 14%	4	5	80 00%	1 09	-0 34
Jul-01					3	5	60 00%		
Aug-01					9	9	100 00%		
Sep-01					7	7	100 00%		
Oct-01	1	1	100 00%	0 00%	1	1	100 00%	N/A	N/A



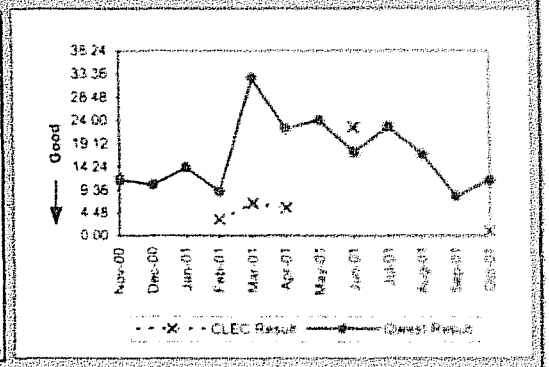
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					5	5	100 00%		
Dec-00					2	2	100 00%		
Jan-01					7	7	100 00%		
Feb-01	2	2	100 00%	0 00%	7	7	100 00%	N/A	N/A
Mar-01	1	1	100 00%	0 00%	9	13	69 23%	-0 64	-1 39
Apr-01	1	1	100 00%	0 00%	7	8	87 50%	-0 36	-1 22
May-01					3	4	75 00%		
Jun-01	4	4	100 00%	0 00%	6	6	100 00%	N/A	N/A
Jul-01					5	5	100 00%		
Aug-01					11	12	91 67%		
Sep-01					7	7	100 00%		
Oct-01	1	1	100 00%	0 00%	2	2	100 00%	N/A	N/A



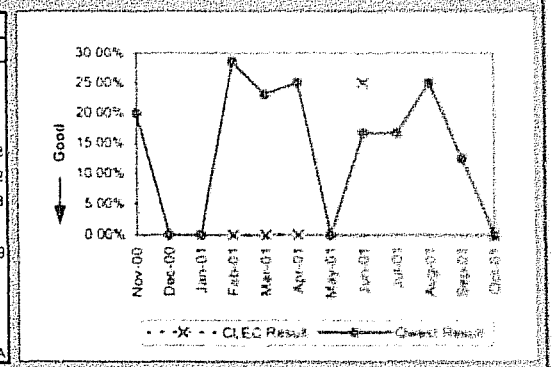
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					59:09	5	11 50		
Dec-00					21:36	2	10:48		
Jan-01					100:29	7	14 21		
Feb-01	7 03	2	3 31	0:47	65:24	7	9:21	-0 92	-1 56
Mar-01	6:55	1	6 55		427 08	13	32:51	-0 79	-1 46
Apr-01	5 59	1	5 59		179:24	8	22:25	-0 5	-1 31
May-01					96 13	4	24 03		
Jun-01	90 47	4	22 42	11 35	105 29	6	17 35	0 71	-0 57
Jul-01					113:30	5	22:42		
Aug-01					204 38	12	17 03		
Sep-01					58:56	7	8 25		
Oct-01	1 07	1	1 07		23:32	2	11 46	-0 64	-1 39



Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

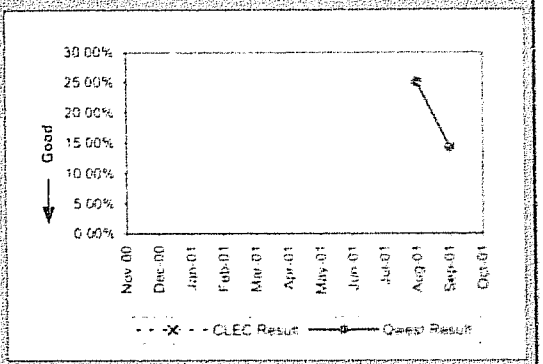
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					1	5	20 00%		
Dec-00					0	2	0 00%		
Jan-01					0	7	0 00%		
Feb-01	0	2	0 00%	0 00%	2	7	28 57%	-0 79	-1 48
Mar-01	0	1	0 00%	0 00%	3	13	23 08%	-0 53	-1 32
Apr-01	0	1	0 00%	0 00%	2	8	25 00%	-0 54	-1 33
May-01					0	5	0 00%		
Jun-01	1	4	25 00%	43 30%	1	6	16 67%	0 17	-0 9
Jul-01					1	6	16 67%		
Aug-01					3	12	25 00%		
Sep-01					1	8	12 50%		
Oct-01	0	1	0 00%	0 00%	0	2	0 00%	N/A	N/A



Checklist #14 - Resale - PBX Repair

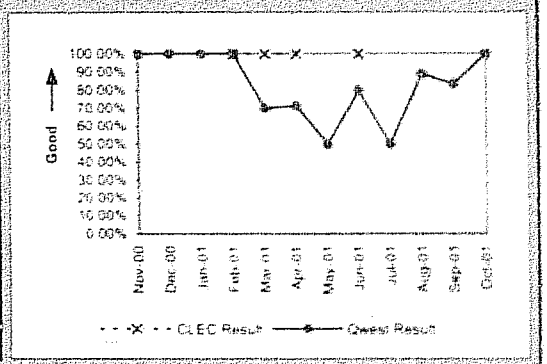
Service Repair Repair Rate (Percent) (MR-7)-- Dispatches Within MSAs

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					3	12	25 00%		
					1	7	14 29%		



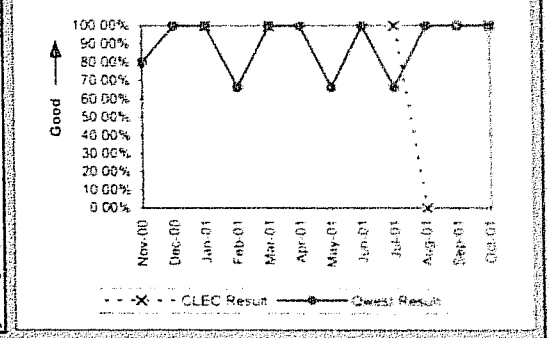
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					5	5	100 00%		
					2	2	100 00%		
					5	5	100 00%		
	2	2	100 00%	0 00%	5	5	100 00%	N/A	N/A
	1	1	100 00%	0 00%	7	10	70 00%	-0 62	-1 38
	1	1	100 00%	0 00%	5	7	71 43%	-0 59	1 36
					2	4	50 00%		
	4	4	100 00%	0 00%	4	5	80 00%	-0 75	-1 45
					2	4	[illegible] 00%		
					8	9	88 89%		
					5	6	83 33%		
					2	2	100 00%		



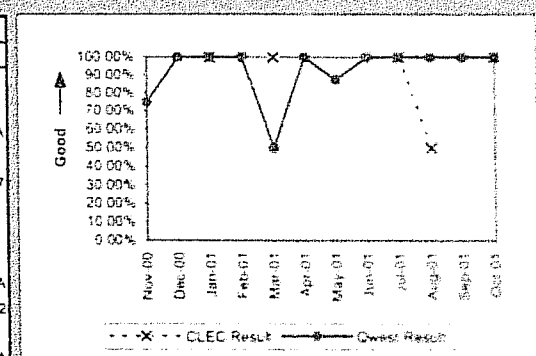
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					4	5	80 00%		
					1	1	100 00%		
	1	1	100 00%	0 00%	4	4	100 00%	N/A	N/A
					2	3	66 67%		
	1	1	100 00%	0 00%	1	1	100 00%	N/A	N/A
					1	1	100 00%		
					4	6	66 67%		
					3	3	100 00%		
	2	2	100 00%	0 00%	2	3	66 67%	-0 77	-1 47
	0	1	0 00%	0 00%	4	4	100 00%	N/A	-0 15
					4	4	100 00%		
	1	1	100 00%	0 00%	1	1	100 00%	N/A	N/A



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

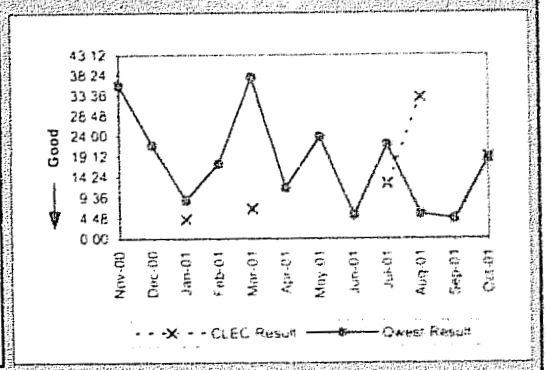
	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					6	8	75 00%		
					2	2	100 00%		
	1	1	100 00%	0 00%	7	7	100 00%	N/A	N/A
					3	3	100 00%		
	4	4	100 00%	0 00%	1	2	50 00%	-1 15	-1 7
					2	2	100 00%		
					7	8	87 50%		
					7	7	100 00%		
	3	3	100 00%	0 00%	3	3	100 00%	N/A	N/A
	1	2	50 00%	50 00%	7	7	100 00%	N/A	-0 22
					4	4	100 00%		
	1	1	100 00%	0 00%	1	1	100 00%	N/A	N/A



Checklist #14 - Resale - PBX Repair

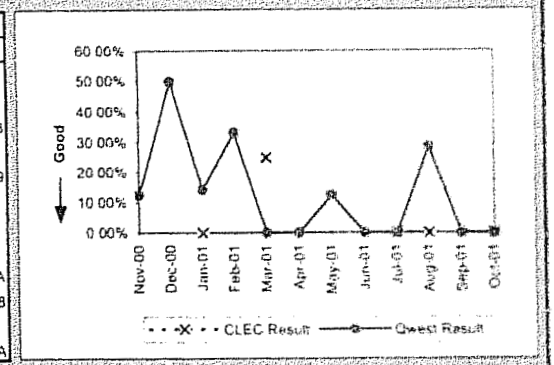
Repair Time to Restore (Hours Minutes) (MR-6)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dem	CLEC Resu	Std Dev	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Scr	Parity Scr
					289 22	8	36 10		
					43 37	2	21 49		
	4 45	1	4 39		63 18	7	9 03	-0 49	-1 3
					52 39	3	17 33		
	28 53	4	7 01	7 18	75 45	2	37 52	-0 78	-1 47
					23 46	2	11 53		
					189 48	8	23 44		
					38 58	7	5 34		
	38 51	3	12 50	13 17	65 38	3	21 53	-0 55	-1 34
	60 20	2	30 10	43 28	40 16	7	5 45	1 15	-0 3
					18 38	4	4 39		
	19 08	1	19 08		18 42	1	18 42		



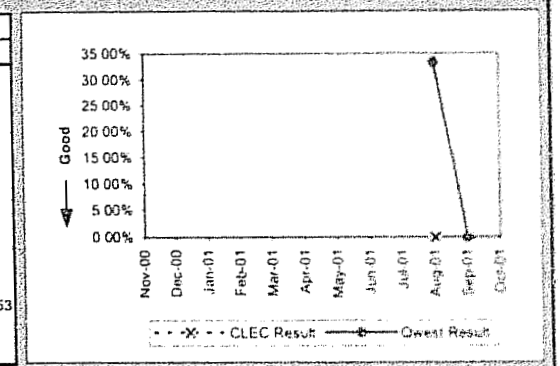
Repeat Repair Report Rate (Percent) (MR-7)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dem	CLEC Resu	Std Dev	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Scr	Parity Scr
					1	8	12 50%		
					1	2	50 00%		
	0	1	0 00%	0 00%	1	7	14 29%	-0 38	-1 23
					1	3	33 33%		
	1	4	25 00%	43 30%	0	2	0 00%	N/A	-0 79
					0	2	0 00%		
					1	8	12 50%		
					0	7	0 00%		
	0	3	0 00%	0 00%	0	3	0 00%	N/A	N/A
	0	2	0 00%	0 00%	2	7	28 57%	-0 79	-1 48
					0	4	0 00%		
	0	1	0 00%	0 00%	0	1	0 00%	N/A	N/A



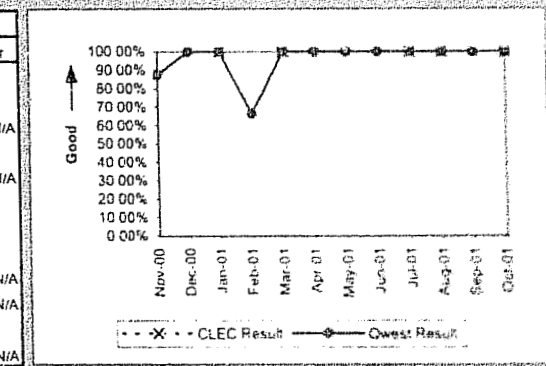
Repeat Repair Report Rate (Percent) (MR-7*)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dem	CLEC Resu	Std Dev	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Scr	Parity Scr
	0	2	0 00%	0 00%	2	6	33 33%	-0 87	-1 53
					0	4	0 00%		



Repair Appointments Met (Percent) (MR-9)-- Dispatches Outside MSAs

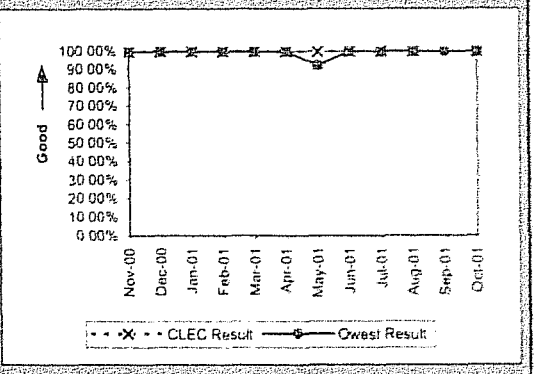
Date	CLEC Num	CLEC Dem	CLEC Resu	Std Dev	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Scr	Parity Scr
					7	8	87 50%		
					2	2	100 00%		
	1	1	100 00%	0 00%	7	7	100 00%	N/A	N/A
					2	3	66 67%		
	4	4	100 00%	0 00%	2	2	100 00%	N/A	N/A
					2	2	100 00%		
					8	8	100 00%		
					7	7	100 00%		
	3	3	100 00%	0 00%	3	3	100 00%	N/A	N/A
	2	2	100 00%	0 00%	7	7	100 00%	N/A	N/A
					4	4	100 00%		
	1	1	100 00%	0 00%	1	1	100 00%	N/A	N/A



Checklist #14 - Resale - PBX Repair

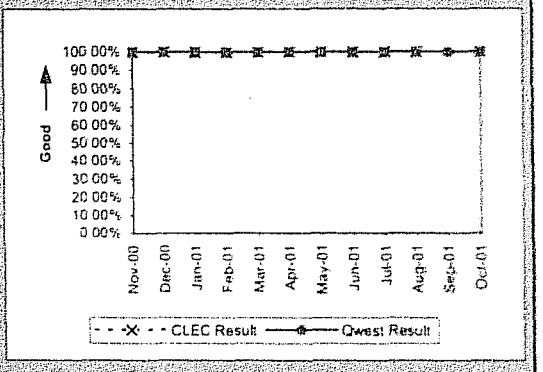
[illegible] within 24 hours (Percent) (MR-3)-- No Dispatches

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	2	2	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	7	7	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	11	11	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	18	18	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	11	11	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	12	12	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	12	13	92 31%	-0 38	-1 23
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	18	18	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	12	12	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	20	20	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]		15	15	100 00%		
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	18	18	100 00%	N/A	N/A



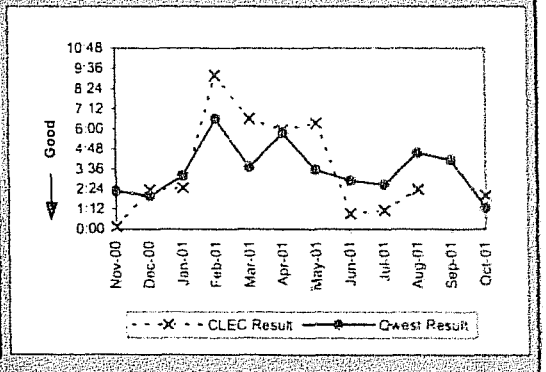
[illegible] within 48 hours (Percent) (MR-4)-- No Dispatches

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	9	9	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	11	11	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	13	13	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	23	23	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	16	16	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	14	14	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	15	15	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	20	20	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	14	14	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	21	21	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]		21	21	100 00%		
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	22	22	100 00%	N/A	N/A



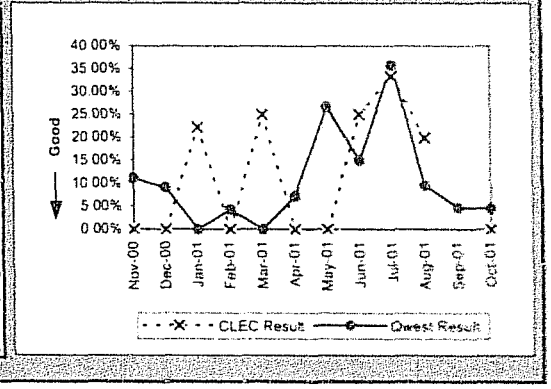
[illegible] (Hours Minutes) (MR-6)-- No Dispatches

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	3 10	0 07	20 30	9	2:17	-0 54	-1.33
[illegible]	[illegible]	[illegible]	2 22	2 08	22 03	11	2:00	0 13	-0.92
[illegible]	[illegible]	[illegible]	2 29	4 13	41 30	13	3 12	-0.29	-1.17
[illegible]	[illegible]	[illegible]	9 02	14 18	152 14	23	6 37	0 55	-0.67
[illegible]	[illegible]	[illegible]	6 39	11 13	59 45	16	3:44	0 57	-0.66
[illegible]	[illegible]	[illegible]	5 59	6 51	81 12	14	5 48	0 26	-0.84
[illegible]	[illegible]	[illegible]	6 20	9 51	53:03	15	3:32	0 57	-0.65
[illegible]	[illegible]	[illegible]	6 56	1 07	58 06	20	2 54	-1 09	-1 66
[illegible]	[illegible]	[illegible]	1 00	0 03	37 21	14	2:40	-0 49	-1.3
[illegible]	[illegible]	[illegible]	9 23	2 39	96 01	21	4 34	-0 8	-1.49
[illegible]	[illegible]	[illegible]			67 19	21	4 09		
[illegible]	[illegible]	[illegible]	2 02	2:03	28 32	22	1 18	0 8	-0.51



[illegible] Repair Report Rate (Percent) (MR-7)-- No Dispatches

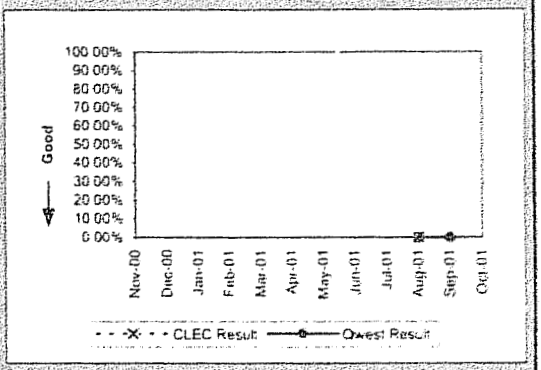
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	0 00%	0 00%	1	9	11 11%	-0 45	-1.27
[illegible]	[illegible]	[illegible]	0 00%	0 00%	1	11	9 09%	-0 41	-1 25
[illegible]	[illegible]	[illegible]	33 33%	41 57%	0	13	0 00%	N/A	-0 12
[illegible]	[illegible]	[illegible]	0 00%	0 00%	1	23	4 35%	-0 35	-1.21
[illegible]	[illegible]	[illegible]	25 00%	43 30%	0	16	0 00%	N/A	-0 18
[illegible]	[illegible]	[illegible]	0 00%	0 00%	1	14	7 14%	-0 37	-1.22
[illegible]	[illegible]	[illegible]	0 00%	0 00%	4	15	26 67%	-0 95	-1 58
[illegible]	[illegible]	[illegible]	25 00%	43 30%	3	20	15 00%	0 56	-0 66
[illegible]	[illegible]	[illegible]	33 33%	47 14%	5	14	35 71%	-0 08	-1 05
[illegible]	[illegible]	[illegible]	20 00%	40 00%	2	21	9 52%	0 52	-0 68
[illegible]	[illegible]	[illegible]			1	21	4 76%		
[illegible]	[illegible]	[illegible]	0 00%	0 00%	1	22	4 55%	-0 4	-1 24



Checklist #14 - Resale - PBX Repair

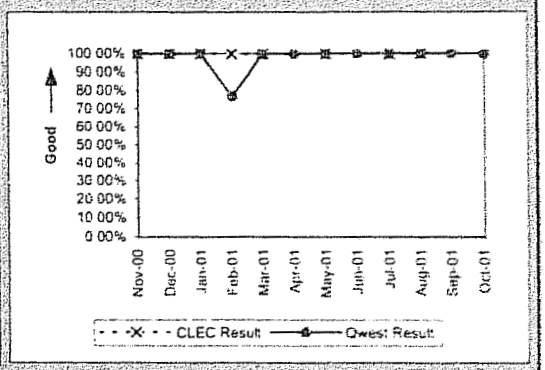
Repair Repeat Report Rate (Percent) (MR-7*) -- No Dispatches

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0	12	0 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0	8	0 00%		



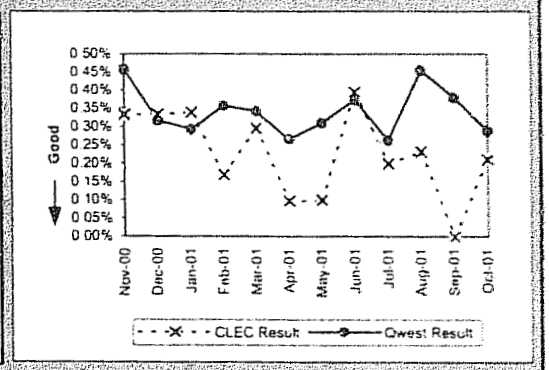
Repair Appointments Met (Percent) (MR-9) -- No Dispatches

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	9	9	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	11	11	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3	3	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	10	13	76 92%	-0 72	-1 44
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	6	6	100 00%	N/A	N/A
					4	4	100 00%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	4	4	100 00%	N/A	N/A
					3	3	100 00%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	6	6	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	5	5	100 00%	N/A	N/A
					11	11	100 00%		
					4	4	100 00%		



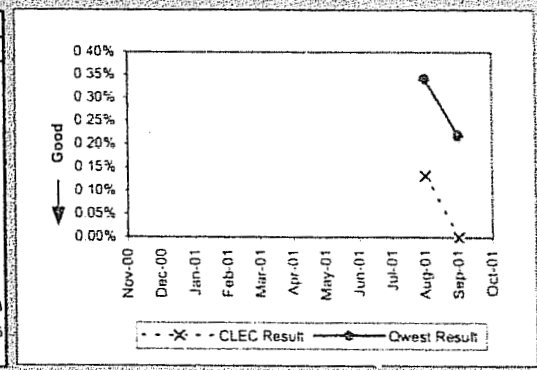
Trouble Rate (Percent) (MR-8)

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	22	4806	0 46%	-0 43	-1 26
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	15	4739	0 32%	0 07	-0 96
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	27	9222	0 29%	0 4	-0 76
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	33	9231	0 36%	-1 49	-1 9
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	31	9049	0 34%	-0 38	-1 23
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	24	9050	0 27%	-1 56	-1 95
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	28	9030	0 31%	-1 79	-2 09
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	33	8836	0 37%	0 17	-0 9
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	23	8756	0 26%	-0 58	-1.35
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	40	8796	0 45%	-1 57	-1 95
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	33	8682	0 38%	-2 92	-2 77
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	25	8623	0 29%	-0 68	-1 41



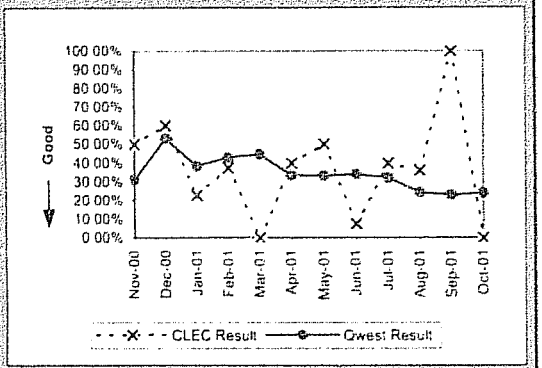
Trouble Rate (Percent) (MR-8*)

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	30	8796	0 34%	-1 69	-2 03
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	19	8682	0 22%	-2 21	-2 35



Checklist #14 - Resale - PBX Repair

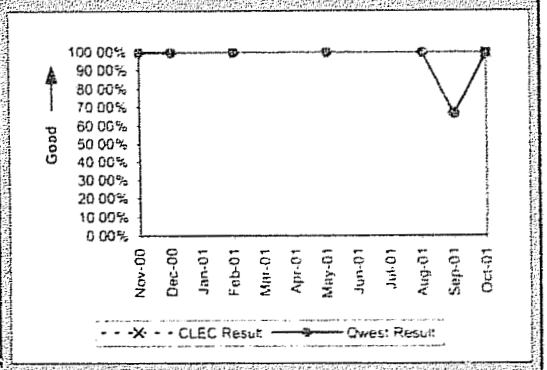
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Den	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	10	32	31.25%	0.66	-0.6
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	17	32	53.13%	0.21	-0.87
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	17	44	38.64%	-1.01	-1.62
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	25	58	43.10%	-0.3	-1.18
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	25	56	44.64%	2.5	-2.52
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	12	36	33.33%	0.25	-0.85
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	14	42	33.33%	0.73	-0.55
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	17	50	34.00%	-1.78	-2.08
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	11	34	32.35%	0.42	-0.75
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	13	53	24.53%	0.77	-0.53
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	10	43	23.28%	2.48	0.51
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	8	33	24.24%	-1.27	-1.77



Checklist #14 - Resale - Basic ISDN Installation

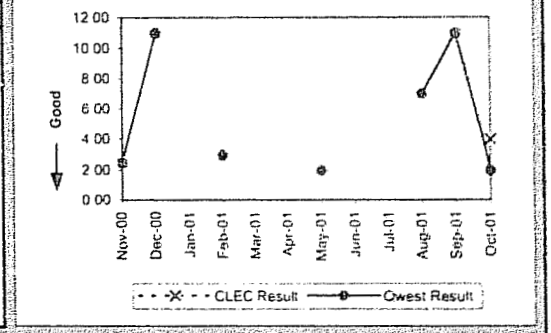
Dispatches Within MSAs

					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					2	2	100 00%		
					1	1	100 00%		
					1	1	100 00%		
					1	1	100 00%		
					2	2	100 00%		
					2	3	66 67%		
			100 00%	0 00%	1	1	100 00%	N/A	N/A



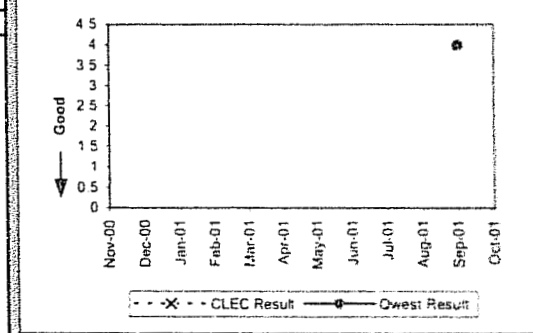
Dispatches Within MSAs

					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					5	2	2 50		
					11	1	11 00		
					3	1	3 00		
					2	1	2 00		
					14	2	7 00		
					33	3	11 00		
			2 00		2	1	2 00		



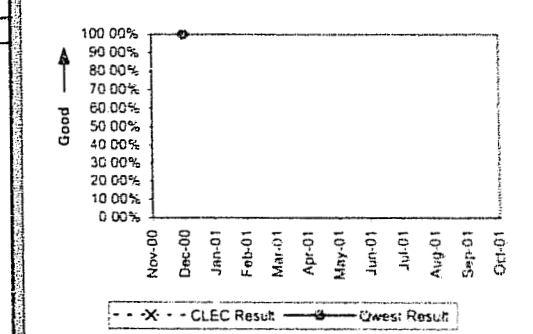
Dispatches Within MSAs

					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					4	1	4 00		



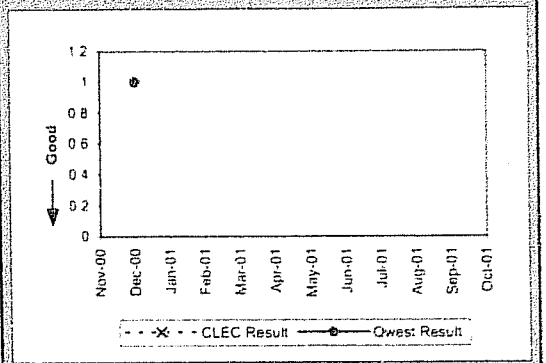
Dispatches Outside MSAs

					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					1	1	100 00%		

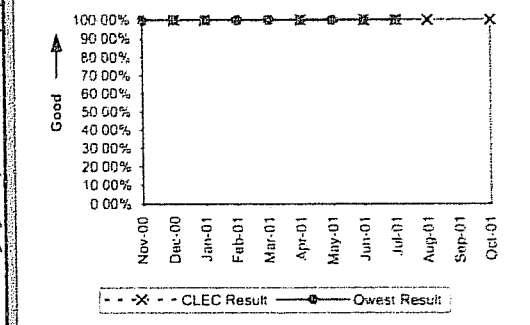


Checklist #14 - Resale - Basic ISDN Installation

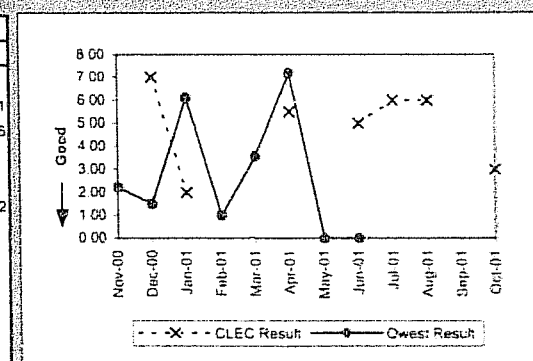
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1	1	1.00		



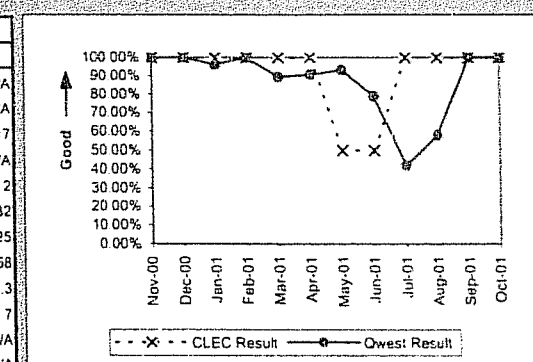
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	9	9	100.00%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	16	16	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	9	9	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	5	5	100.00%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	9	9	100.00%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	6	6	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1	1	100.00%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	5	5	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1	1	100.00%	N/A	N/A



[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	20	9	2.22		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	24	16	1.50	1.48	-0.1
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	55	9	6.11	-0.42	-1.26
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	5	5	1.00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	32	9	3.56		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	43	6	7.17	-0.19	-1.12
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0	1	0.00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0	3	0.00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]					
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]					

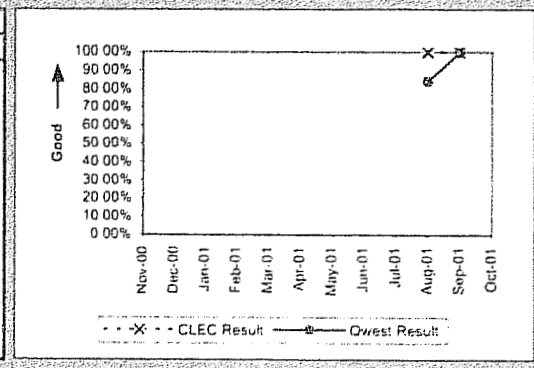


[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	28	28	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	24	24	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	25	26	96.15%	-0.27	-1.17
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	21	21	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	17	19	89.47%	-0.33	-1.2
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	19	21	90.48%	-0.53	-1.32
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	14	15	93.33%	2.31	-0.25
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	15	19	78.95%	0.96	-0.58
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	8	19	42.11%	-2.13	-2.3
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	11	19	57.89%	-1.15	-1.7
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	21	21	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	13	13	100.00%	N/A	N/A



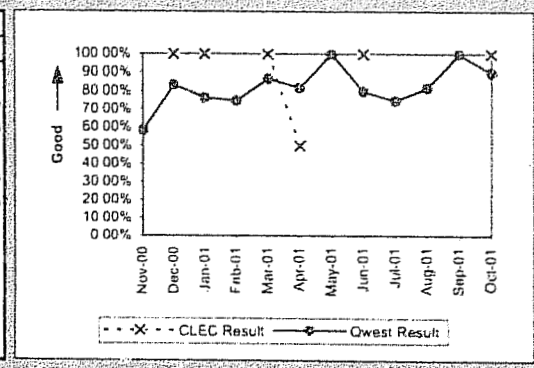
Checklist #14 - Resale - Basic ISDN Installation

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	16	19	84.21%	-0.58	-1.35
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	21	21	100.00%	N/A	N/A



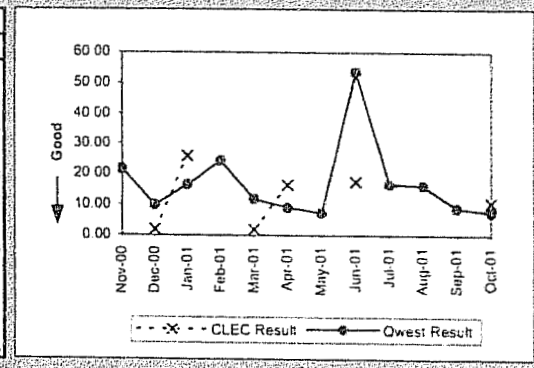
[illegible] – Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	7	12	58.33%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	5	6	83.33%	-0.41	-1.25
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	13	17	76.47%	-0.54	-1.33
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	6	8	75.00%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	13	15	86.67%	-0.38	-1.23
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	9	11	81.82%	0.72	-0.56
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	10	10	100.00%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	16	20	80.00%	-0.67	-1.41
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	6	8	75.00%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	18	22	81.82%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	10	10	100.00%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	9	10	90.00%	-0.51	-1.31



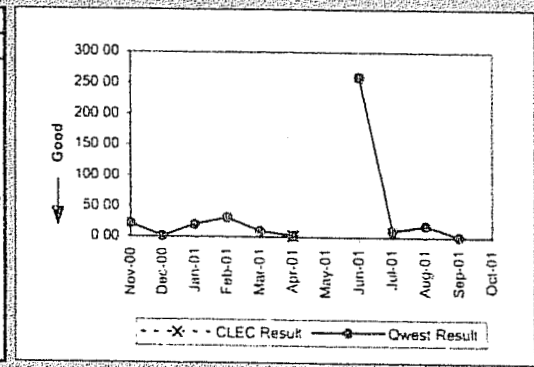
[illegible] Days (OP-4 – Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	259	12	21.58		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	59	6	9.83	-1.78	-2.08
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	247	15	16.47	0.62	-0.62
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	171	7	24.43		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	130	11	11.82	-1.32	-1.8
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	101	11	9.18	1.61	-0.02
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	66	9	7.33		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	966	18	53.67	-0.26	-1.16
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	167	10	16.70		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	391	24	16.29		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	89	10	8.90		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	76	10	7.60	0.67	-0.6



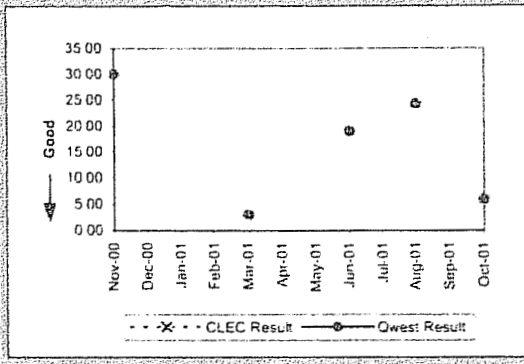
[illegible] Average Days (OP-6A – Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	66	3	22.00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1	1	1.00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	80	4	20.00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	63	2	31.50		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	10	1	10.00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	5	2	2.50	-0.19	-1.12
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	781	3	260.33		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	42	4	10.50		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	57	3	19.00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1	1	1.00		

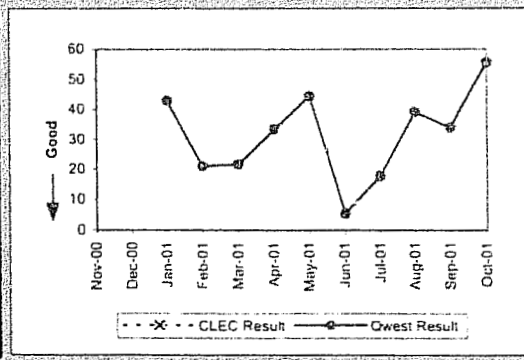


Checklist #14 - Resale - Basic ISDN Installation

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Parity Sc	Qwest Dem	Qwest Resu	Mod Z Scr	Parity Scr
					62	2	30 00		
					3	1	3 00		
					19	1	19 00		
					97	4	24 25		
					6	1	6 00		



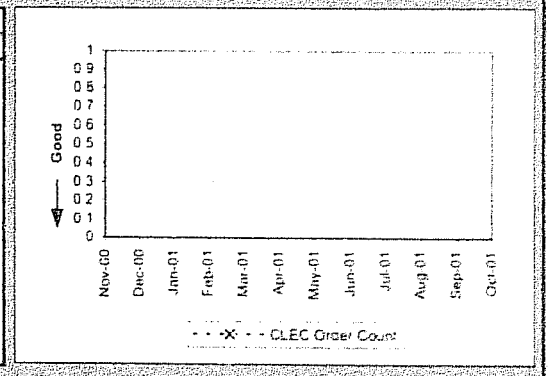
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Resu	Qwest Dem	Qwest Resu	Mod Z Scr	Parity Scr
					86	2	43 00		
					21	1	21 00		
					43	2	21 50		
					67	2	33 50		
					89	2	44 50		
					33	6	5 50		
					89	5	17 80		
					118	3	39 33		
					136	4	34 00		
					167	3	55 67		



Checklist #14 - Resale - Basic ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons Basic Rate ISDN (OP-15B)

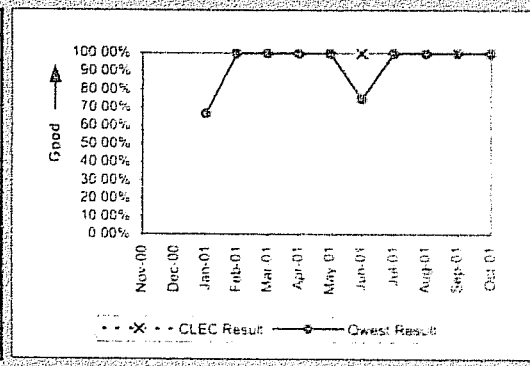
	CLEC Order Count
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	



Checklist #14 - Resale - Basic ISDN Repair

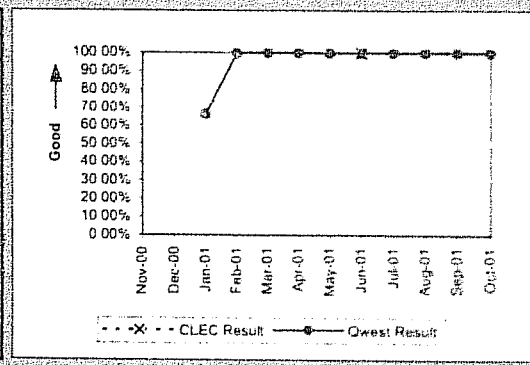
% of Services Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					2	3	66 67%		
Dec-00					1	1	100 00%		
Jan-01					7	7	100 00%		
Feb-01					4	4	100 00%		
Mar-01					2	2	100 00%		
Apr-01	1	1	100 00%	0 00%	3	4	75 00%	-0 52	-1 31
May-01					6	6	100 00%		
Jun-01					7	7	100 00%		
Jul-01					1	1	100 00%		
Aug-01					8	8	100 00%		



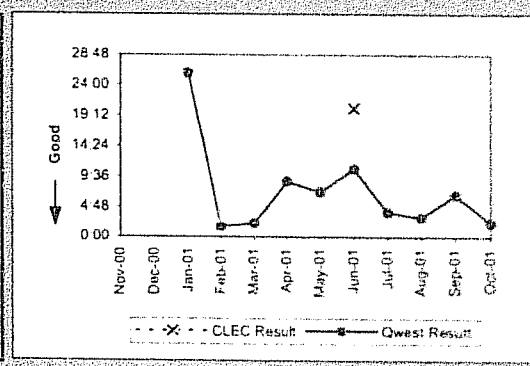
All Services Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					2	3	66 67%		
Dec-00					1	1	100 00%		
Jan-01					7	7	100 00%		
Feb-01					4	4	100 00%		
Mar-01					2	2	100 00%		
Apr-01	1	1	100 00%	0 00%	4	4	100 00%	N/A	N/A
May-01					6	6	100 00%		
Jun-01					7	7	100 00%		
Jul-01					1	1	100 00%		
Aug-01					8	8	100 00%		



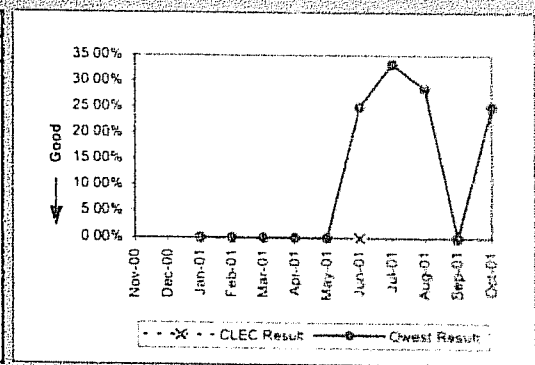
Mean Time to Restore (Hours Minutes) (MR-6)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					77 36	3	25 52		
Dec-00					1 43	1	1 43		
Jan-01					15 26	7	2 12		
Feb-01					35 50	4	8 58		
Mar-01					14 34	2	7 17		
Apr-01	20 26	1	20 26		43 48	4	10 57	0 3	-0 82
May-01					24 06	6	4 01		
Jun-01					21 51	7	3 07		
Jul-01					6 51	1	6 51		
Aug-01					18 16	8	2 17		



Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

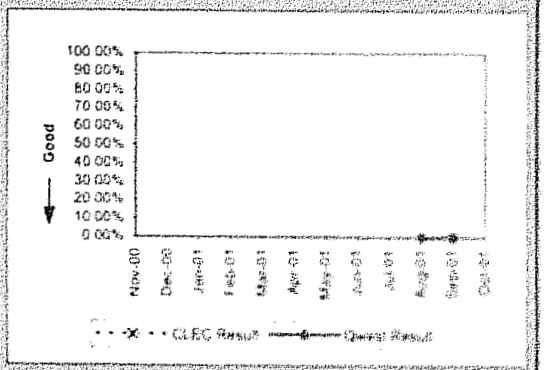
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					0	3	0 00%		
Dec-00					0	1	0 00%		
Jan-01					0	7	0 00%		
Feb-01					0	4	0 00%		
Mar-01					0	2	0 00%		
Apr-01	0	1	0 00%	0 00%	1	4	25 00%	-0 52	-1 31
May-01					2	6	33 33%		
Jun-01					2	7	28 57%		
Jul-01					0	1	0 00%		
Aug-01					2	8	25 00%		



Checklist #14 - Resale - Basic ISDN Repair

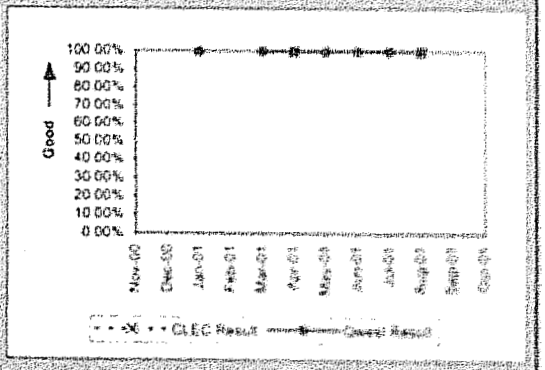
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					0	1	0 00%		
Sep-01					0	1	0 00%		
Oct-01									



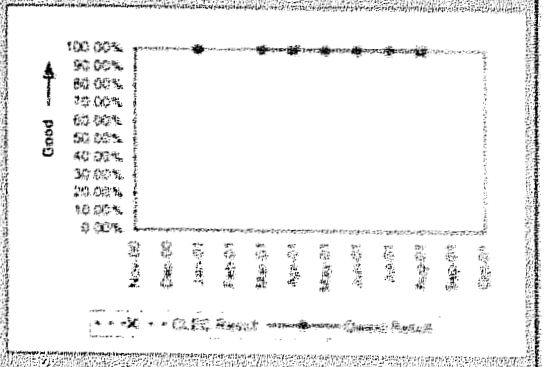
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00									
Jan-01					2	2	100 00%		
Feb-01									
Mar-01					2	2	100 00%		
Apr-01	1	1	100 00%	0 00%	2	2	100 00%	N/A	N/A
May-01					1	1	100 00%		
Jun-01					1	1	100 00%		
Jul-01					1	1	100 00%		
Aug-01	2	2	100 00%	0 00%	3	3	100 00%	N/A	N/A
Sep-01									
Oct-01									



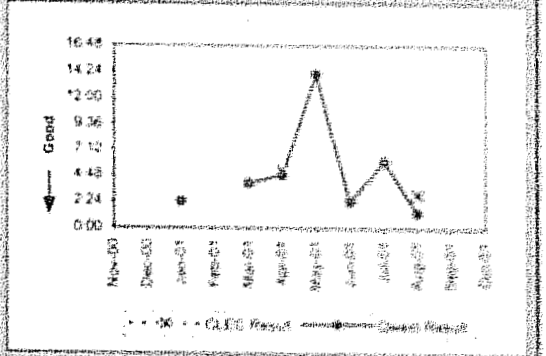
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00									
Jan-01					2	2	100 00%		
Feb-01									
Mar-01					2	2	100 00%		
Apr-01	1	1	100 00%	0 00%	2	2	100 00%	N/A	N/A
May-01					1	1	100 00%		
Jun-01					1	1	100 00%		
Jul-01					1	1	100 00%		
Aug-01	2	2	100 00%	0 00%	3	3	100 00%	N/A	N/A
Sep-01									
Oct-01									



Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Outside MSAs

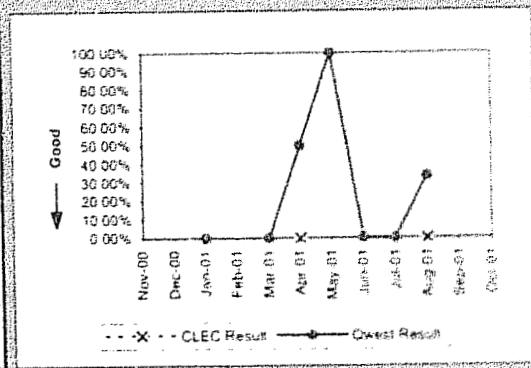
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00									
Jan-01					4 50	2	2 25		
Feb-01									
Mar-01					8 13	2	4 07		
Apr-01	5 19	1	5 19		9 43	2	4 52	0 03	-0 98
May-01					14 13	1	14 13		
Jun-01					2 27	1	2 27		
Jul-01					6 08	1	6 08		
Aug-01	6 11	2	3 06	4 04	4 14	3	1 25	0 42	-0 74
Sep-01									
Oct-01									



Checklist #14 - Resale - Basic ISDN Repair

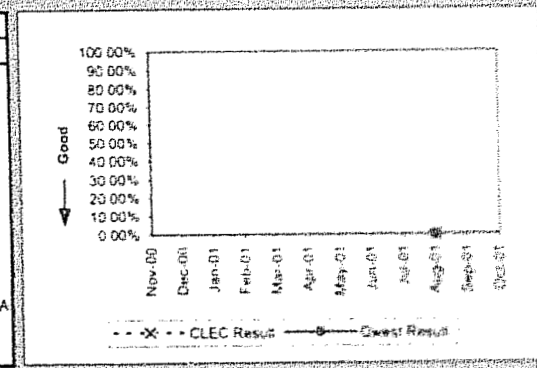
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
					0	2	0 00%		
					0	2	0 00%		
	0	1	0 00%	0 00%	1	2	50 00%	-0 82	-1 5
					1	1	100 00%		
					0	1	0 00%		
					0	1	0 00%		
	0	2	0 00%	0 00%	1	3	33 33%	-0 77	-1 47



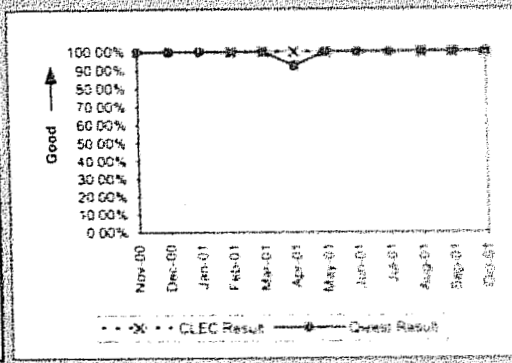
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Aug-01	0	2	0 00%	0 00%	0	1	0 00%	N/A	N/A



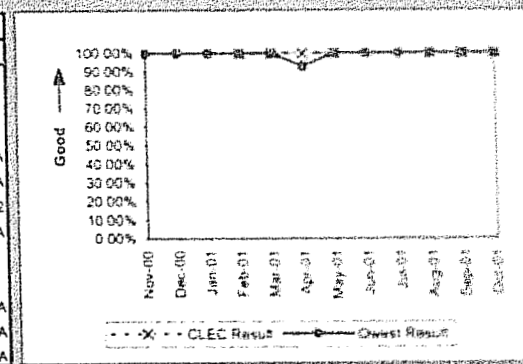
Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
					2	2	100 00%		
					1	1	100 00%		
					9	9	100 00%		
	5	5	100 00%	0 00%	7	7	100 00%	N/A	N/A
	1	1	100 00%	0 00%	9	9	100 00%	N/A	N/A
	2	2	100 00%	0 00%	12	13	92 31%	-0 36	-1 23
	1	1	100 00%	0 00%	14	14	100 00%	N/A	N/A
					12	12	100 00%		
					15	15	100 00%		
	2	2	100 00%	0 00%	13	13	100 00%	N/A	N/A
	1	1	100 00%	0 00%	13	13	100 00%	N/A	N/A
	1	1	100 00%	0 00%	11	11	100 00%	N/A	N/A



All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches

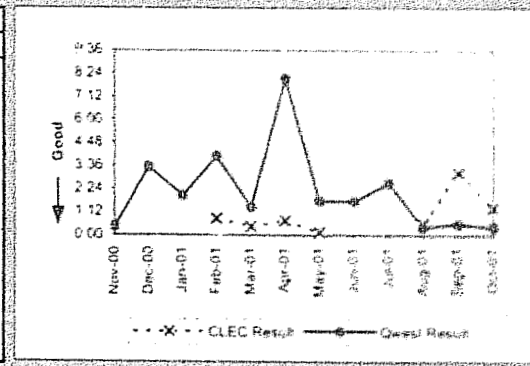
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
					2	2	100 00%		
					3	3	100 00%		
					9	9	100 00%		
	5	5	100 00%	0 00%	7	7	100 00%	N/A	N/A
	1	1	100 00%	0 00%	9	9	100 00%	N/A	N/A
	2	2	100 00%	0 00%	13	14	92 86%	-0 37	-1 22
	1	1	100 00%	0 00%	14	14	100 00%	N/A	N/A
					12	12	100 00%		
					15	15	100 00%		
	2	2	100 00%	0 00%	13	13	100 00%	N/A	N/A
	1	1	100 00%	0 00%	13	13	100 00%	N/A	N/A
	1	1	100 00%	0 00%	11	11	100 00%	N/A	N/A



Checklist #14 - Resale - Basic ISDN Repair

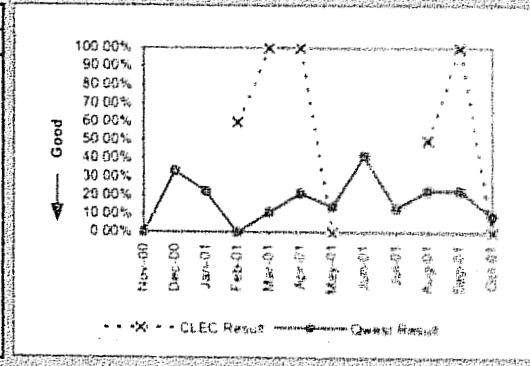
Mean Time to Restore (Hours Minutes) (MR-6)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					0 51	2	0 26		
Dec-00					10 43	3	3 34		
Jan-01					18 30	9	2 03		
Feb-01	4 20	5	0 52	1 05	28 51	7	4 07	-0 84	1 51
Mar-01	0 27	1	0 27		13 09	9	1 28	-0 61	-1 37
Apr-01	1 32	2	0 46	1 02	114 00	14	8 09	-0 51	-1 31
May-01	0 10	1	0 10		24 40	14	1 46	-1 06	-1 64
Jun-01					20 59	12	1 45		
Jul-01					40 38	15	2 43		
Aug-01	1 12	2	0 30	0 06	5 20	13	0 25	0 53	-0 68
Sep-01	3 16	1	3 16		7 39	13	0 35	1 79	0 09
Oct-01	1 25	1	1 25		4 40	11	0 25	1 21	-0 27



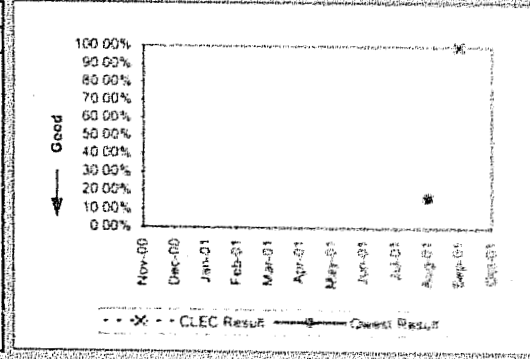
Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					0	2	0 00%		
Dec-00					1	3	33 33%		
Jan-01					2	9	22 22%		
Feb-01	3	5	60 00%	48 99%	0	7	0 00%	N/A	0 26
Mar-01	1	1	100 00%	0 00%	1	9	11 11%	1 36	-0 17
Apr-01	2	2	100 00%	0 00%	3	14	21 43%	1 87	0 13
May-01	0	1	0 00%	0 00%	2	14	14 29%	-0 39	-1 24
Jun-01					5	12	41 67%		
Jul-01					2	15	13 33%		
Aug-01	1	2	50 00%	50 00%	3	13	23 08%	0 59	-0 64
Sep-01	1	1	100 00%	0 00%	3	13	23 08%	1 11	-0 32
Oct-01	0	1	0 00%	0 00%	1	11	9 09%	-0 3	-1 18



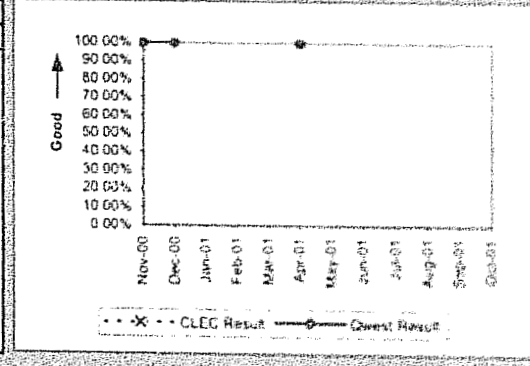
Repair Repeat Report Rate (Percent) (MR-7*)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					1	6	16 67%		
Sep-01	1	1	100 00%	0 00%					
Oct-01									



Repair Appointments Met (Percent) (MR-9)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					2	2	100 00%		
Dec-00					3	3	100 00%		
Jan-01									
Feb-01									
Mar-01									
Apr-01					1	1	100 00%		
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									



CONTINUATION

[5]

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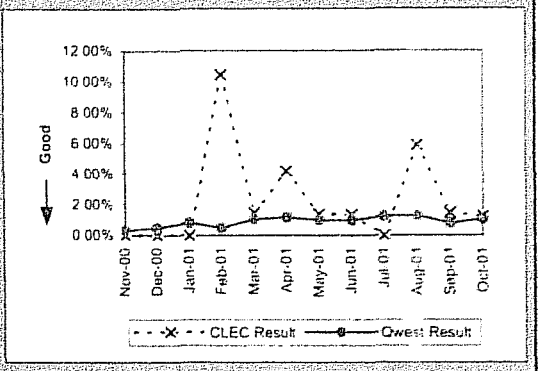
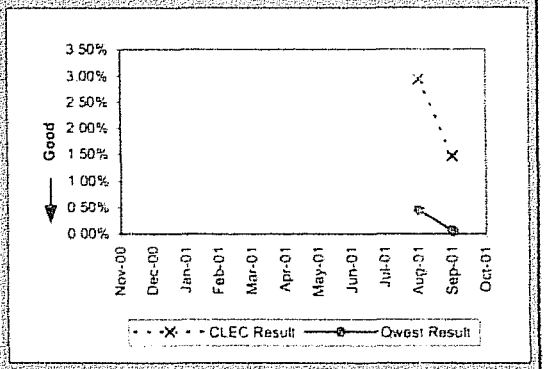
Checklist #14 - Resale - Basic ISDN Repair

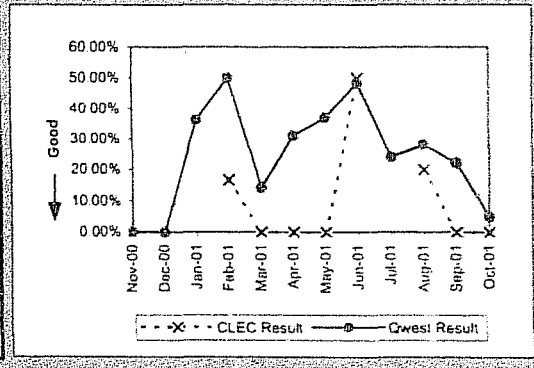
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Dem	Qwest Resl	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2	645	0.31%	-0.29	-1.18
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3	639	0.47%	-0.36	-1.22
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	14	1689	0.83%	-0.65	-1.39
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	8	1711	0.47%	9.97	1.69
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	18	1687	1.07%	0.32	-0.78
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	20	1710	1.17%	2.32	0.11
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	17	1723	0.99%	0.34	-0.77
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	17	1730	0.98%	0.31	-0.78
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	22	1760	1.25%	-0.92	-1.56
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	23	1795	1.28%	3.31	0.48
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	14	1796	0.78%	0.64	-0.63
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	19	1777	1.07%	0.15	-0.82



[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Dem	Qwest Resl	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	8	1795	0.45%	3.03	0.21
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1	1796	0.06%	4.85	0.13



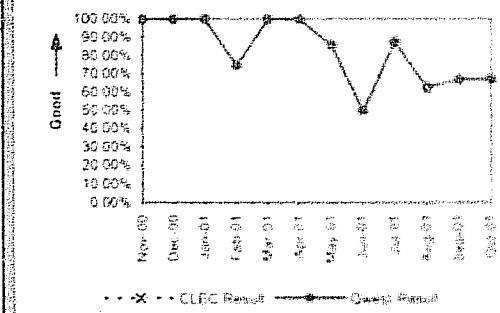
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Dem	Qwest Resl	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0	2	0.00%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0	3	0.00%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	8	22	36.36%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	8	16	50.00%	-1.39	-1.85
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3	21	14.29%	-0.4	-1.24
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	9	29	31.03%	-1.11	-1.67
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	10	27	37.04%	-0.75	-1.46
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	16	33	48.48%	-0.05	-1.03
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	7	29	24.14%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	9	32	28.13%	-0.38	-1.23
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	4	18	22.22%	-0.52	-1.32
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1	20	5.00%	-0.22	-1.14



Checklist #14 - Resale - Qwest DSL Installation

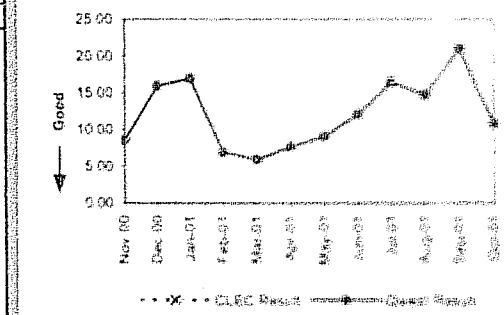
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					3	3	100 00%		
Dec-00					1	1	100 00%		
Jan-01					1	1	100 00%		
Feb-01					3	4	75 00%		
Mar-01					2	2	100 00%		
Apr-01					4	4	100 00%		
May-01					6	7	85 71%		
Jun-01					3	6	50 00%		
Jul-01					7	8	87 50%		
Aug-01					5	8	62 50%		
Sep-01					2	3	66 67%		
Oct-01					4	6	66 67%		



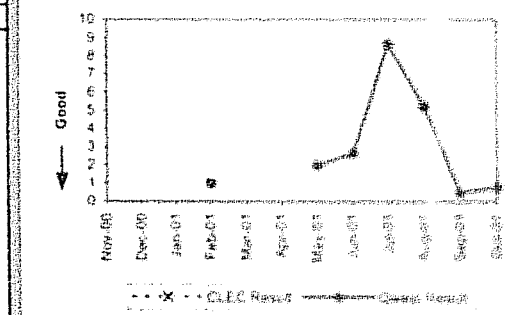
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					26	3	8 67		
Dec-00					16	1	16 00		
Jan-01					17	1	17 00		
Feb-01					28	4	7 00		
Mar-01					12	2	6 00		
Apr-01					31	4	7 75		
May-01					64	7	9 14		
Jun-01					73	6	12 17		
Jul-01					165	10	16 50		
Aug-01					133	9	14 78		
Sep-01					84	4	21 00		
Oct-01					98	9	10 89		



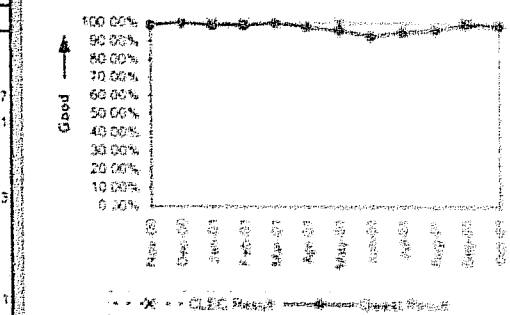
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00									
Jan-01									
Feb-01					1	1	1 00		
Mar-01									
Apr-01									
May-01					2	1	2 00		
Jun-01					8	3	2 67		
Jul-01					26	3	8 67		
Aug-01					21	4	5 25		
Sep-01					1	2	0 50		
Oct-01					4	5	0 80		



Installation Commitments Met (Percent) (OP-3)-- No Dispatches

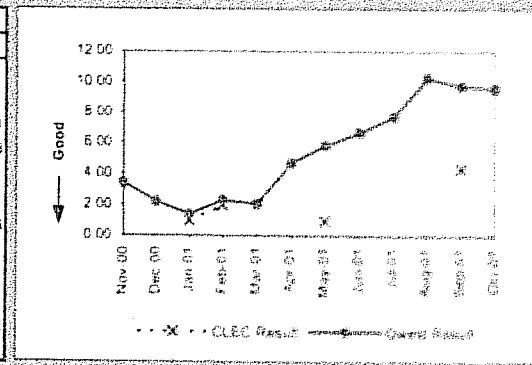
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					82	83	98 80%		
Dec-00					78	78	100 00%		
Jan-01	1	1	100 00%	0 00%	70	71	98 59%	-0 12	-1 07
Feb-01	2	2	100 00%	0 00%	70	71	98 59%	-0 17	-1 1
Mar-01					113	113	100 00%		
Apr-01					134	137	97 81%		
May-01	1	1	100 00%	0 00%	159	166	95 78%	-0 21	-1 13
Jun-01					183	197	92 89%		
Jul-01					169	178	94 94%		
Aug-01					94	98	95 92%		
Sep-01	3	3	100 00%	0 00%	83	84	98 81%	-0 19	-1 11
Oct-01					176	180	97 78%		



Checklist #14 - Resale - Qwest DSL Installation

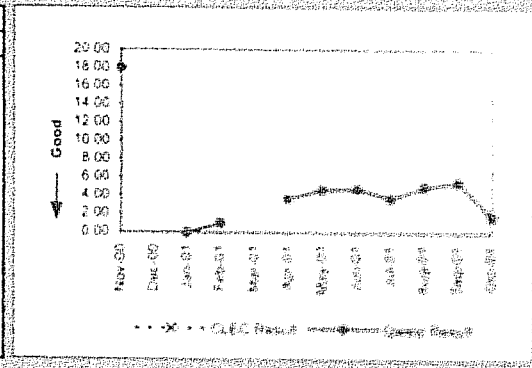
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					285	83	3 43		
Dec-00					172	78	2 21		
Jan-01	1	1	1 00		99	71	1 39	-0 17	-1 1
Feb-01	6	2	2 00	2 81	163	71	2 30	-0 14	-1 08
Mar-01					233	113	2 06		
Apr-01					642	137	4 69		
May-01	1	1	1 00		755	130	5 81	-0 99	-1 6
Jun-01					1110	166	6 69		
Jul-01					1122	145	7 74		
Aug-01					710	69	10 29		
Sep-01	12	3	4 33	3 21	664	68	9 76	-5 12	-4 12
Oct-01					1287	134	9 60		



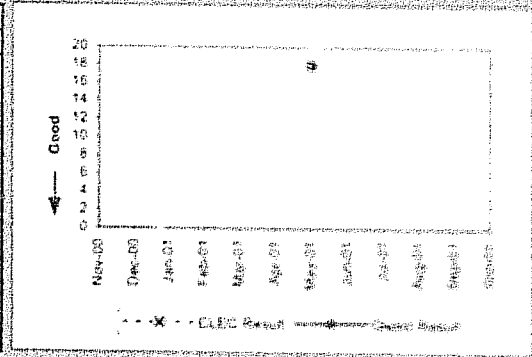
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					18	1	18 00		
Dec-00									
Jan-01					0	1	0 00		
Feb-01					1	1	1 00		
Mar-01									
Apr-01					11	3	3 67		
May-01					28	6	4 67		
Jun-01					67	14	4 79		
Jul-01					41	11	3 73		
Aug-01					35	7	5 00		
Sep-01					22	4	5 50		
Oct-01					9	5	1 80		



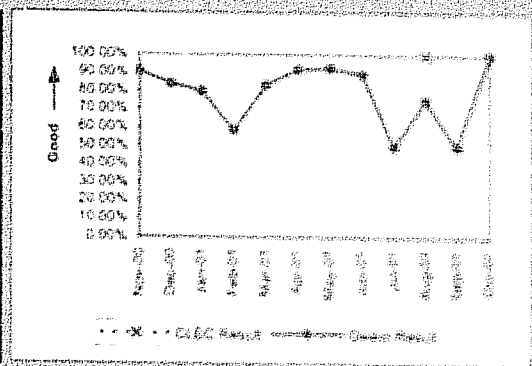
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01					18	1	18 00		
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									



Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

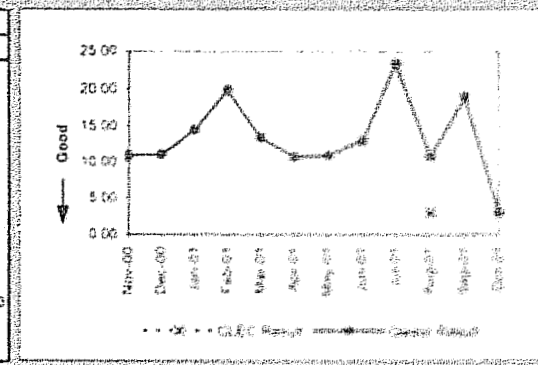
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					130	143	90 91%		
Dec-00					135	161	83 85%		
Jan-01					114	143	79 72%		
Feb-01					122	208	58 65%		
Mar-01					159	191	83 25%		
Apr-01					135	147	91 84%		
May-01					75	81	92 59%		
Jun-01					50	56	89 29%		
Jul-01					4	8	50 00%		
Aug-01	1	1	100 00%	0 00%	3	4	75 00%	-0 52	-1 31
Sep-01					1	2	50 00%		
Oct-01					1	1	100 00%		



Checklist #14 - Resale - Qwest DSL Installation

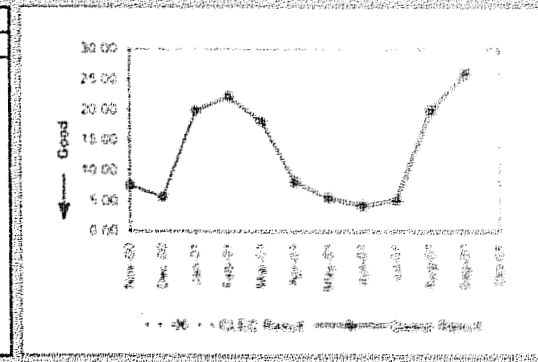
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dens	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					1557	143	10 89		
Dec-00					1783	161	11 07		
Jan-01					2046	141	14 51		
Feb-01					4121	207	19 91		
Mar-01					2538	190	13 36		
Apr-01					1541	144	10 70		
May-01					883	81	10 90		
Jun-01					724	56	12 93		
Jul-01					187	8	23 38		
Aug-01	3	1	3 00		43	4	10 75	-0 7	-1 43
Sep-01					38	2	19 00		
Oct-01					3	1	3 00		



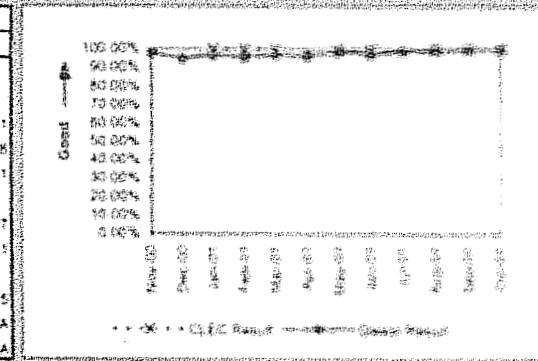
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dens	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					99	13	7 62		
Dec-00					148	26	5 69		
Jan-01					576	29	19 86		
Feb-01					1906	86	22 16		
Mar-01					582	32	18 19		
Apr-01					97	12	8 08		
May-01					33	6	5 50		
Jun-01					26	6	4 33		
Jul-01					21	4	5 25		
Aug-01					20	1	20 00		
Sep-01					26	1	26 00		
Oct-01									



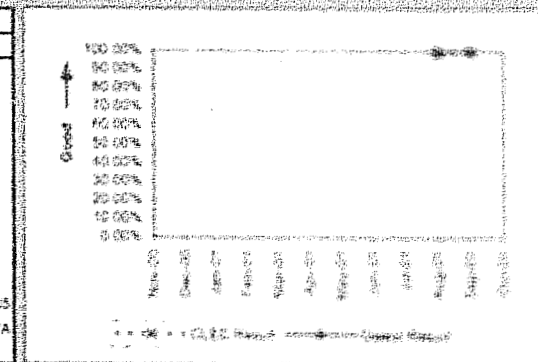
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dens	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					259	265	97 74%		
Dec-00					225	237	94 94%		
Jan-01	1	1	100 00%	0 00%	226	233	97 00%	-0 18	-1 11
Feb-01	2	2	100 00%	0 00%	248	259	95 75%	-0 3	-1 18
Mar-01	1	1	100 00%	0 00%	295	304	97 04%	-0 17	-1 11
Apr-01					291	302	96 36%		
May-01	1	1	100 00%	0 00%	273	277	98 56%	-0 12	-1 07
Jun-01	1	1	100 00%	0 00%	259	266	97 37%	-0 16	-1 5
Jul-01					232	235	98 72%		
Aug-01	1	1	100 00%	0 00%	155	156	99 36%	-0 08	-1 05
Sep-01	2	2	100 00%	0 00%	104	104	100 00%	N/A	N/A
Oct-01	2	2	100.00%	0.00%	142	142	100 00%	N/A	N/A



New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

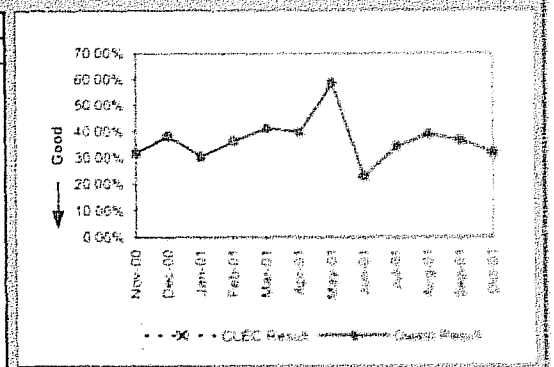
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dens	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	1	100 00%	0 00%	155	156	99 36%	-0 08	-1 05
Sep-01	2	2	100 00%	0 00%	104	104	100 00%	N/A	N/A
Oct-01									



Checklist #14 - Resale - Qwest DSL Repair

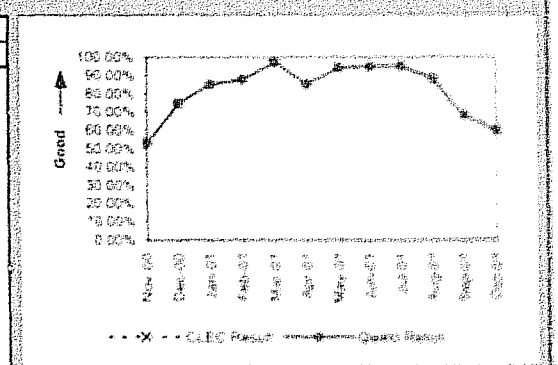
Trouble Reports Cleared and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					7	22	31 82%		
					15	39	38 46%		
					18	59	30 51%		
					28	77	36 36%		
					26	63	41 27%		
					27	68	39 71%		
					24	41	58 54%		
					12	52	23 08%		
					11	32	34 38%		
					16	41	39 02%		
					11	30	36 67%		
					7	22	31 82%		



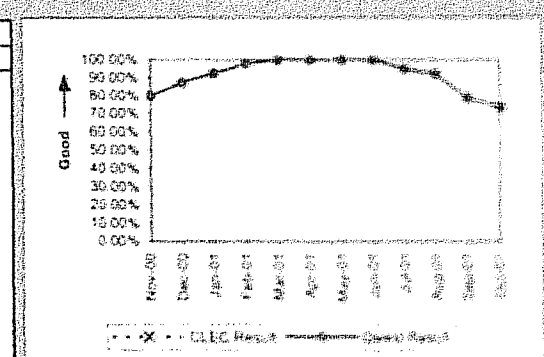
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					8	15	53 33%		
					18	24	75 00%		
					35	41	85 37%		
					43	49	87 76%		
					36	37	97 30%		
					35	41	85 37%		
					16	17	94 12%		
					38	40	95 00%		
					20	21	95 24%		
					22	25	88 00%		
					13	19	68 42%		
					9	15	60 00%		



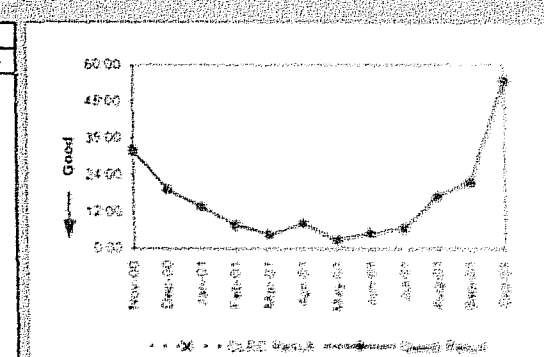
All Trouble Cleared within 48 hours (Percent) (MR-4)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					12	15	80 00%		
					21	24	87 50%		
					38	41	92 68%		
					48	49	97 96%		
					37	37	100 00%		
					41	41	100 00%		
					17	17	100 00%		
					40	40	100 00%		
					20	21	95 24%		
					23	25	92 00%		
					15	19	78 95%		
					11	15	73 33%		



Mean Time to Restore (Hours Minutes) (MR-6)-- Interval Zone Two

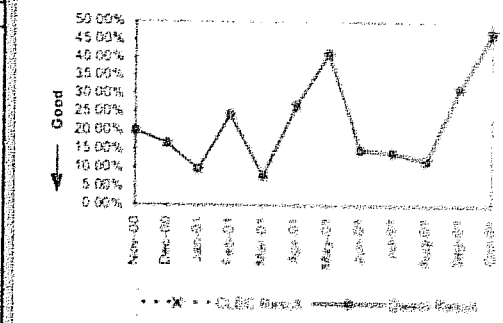
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					479 19	15	31 57		
					464 28	24	19 21		
					562 08	41	13 43		
					381 29	49	7 47		
					172 11	37	4 39		
					338 09	41	8 15		
					49 05	17	2 53		
					208 17	40	5 12		
					141 22	21	6 44		
					428 50	25	17 09		
					412 46	19	21 43		
					819 43	15	54 39		



Checklist #14 - Resale - Qwest DSL Repair

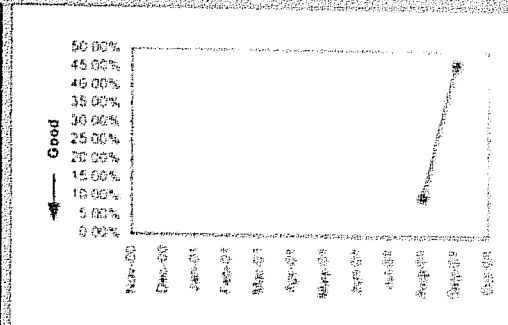
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]					3	15	20 00%		
[illegible]					4	24	16 67%		
[illegible]					4	41	9 76%		
[illegible]					12	49	24 49%		
[illegible]					3	37	8 11%		
[illegible]					11	41	26 83%		
[illegible]					7	17	41 18%		
[illegible]					6	40	15 00%		
[illegible]					3	21	14 29%		
[illegible]					3	25	12 00%		
[illegible]					6	19	31 58%		
[illegible]					7	15	46 67%		



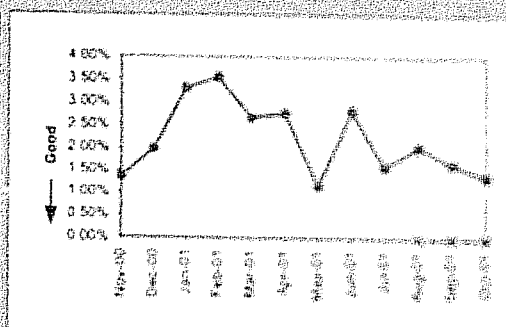
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]					2	19	10 53%		
[illegible]					6	13	46 15%		



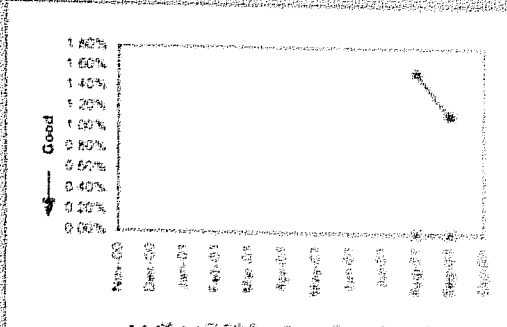
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]					15	1094	1 37%		
[illegible]					24	1205	1 99%		
[illegible]					41	1233	3 33%		
[illegible]					49	1378	3 56%		
[illegible]					37	1378	2 69%		
[illegible]					41	1482	2 77%		
[illegible]					17	1455	1 17%		
[illegible]					40	1405	2 85%		
[illegible]					21	1315	1 60%		
[illegible]	0	2	0 00%	0 00%	25	1224	2 04%	-0 2	-1 12
[illegible]	0	2	0 00%	0 00%	19	1140	1 67%	-0 18	-1 11
[illegible]	0	2	0 00%	0 00%	15	1089	1 38%	-0 17	-1 1



Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

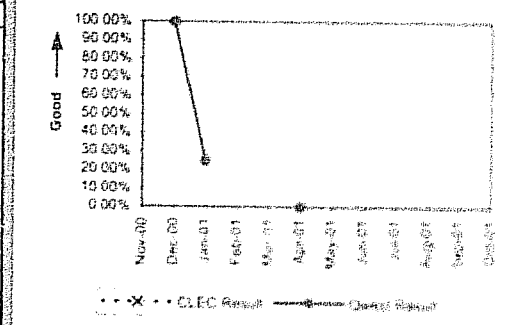
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]	0	2	0 00%	0 00%	19	1224	1 55%	-0 15	-1 11
[illegible]	0	2	0 00%	0 00%	13	1140	1 14%	-0 15	-1 09



Checklist #14 - Resale - Primary ISDN Installation

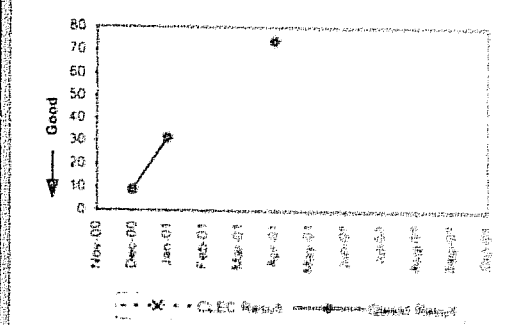
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00					1	1	100.00%		
Dec-00					1	4	25.00%		
Jan-01									
Feb-01									
Mar-01									
Apr-01					0	1	0.00%		
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									



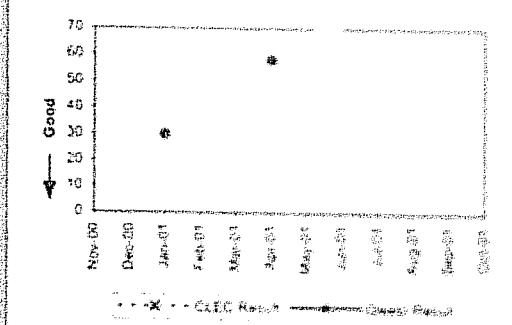
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00					9	1	9.00		
Dec-00					126	4	31.50		
Jan-01									
Feb-01									
Mar-01									
Apr-01					74	1	74.00		
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									



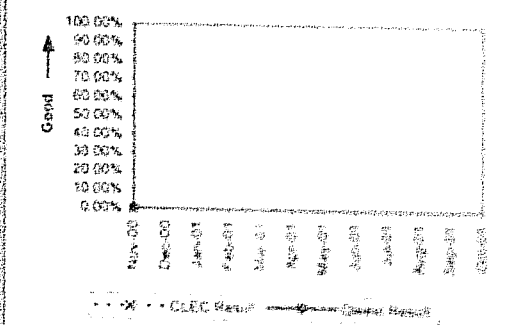
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01					90	3	30.00		
May-01									
Jun-01									
Jul-01					58	1	58.00		
Aug-01									
Sep-01									
Oct-01									



Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

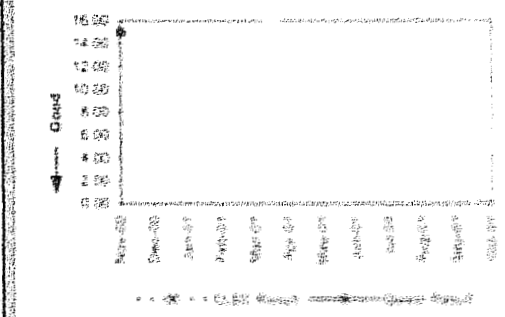
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00					0	1	0.00%		
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									



Checklist #14 - Resale - Primary ISDN Installation

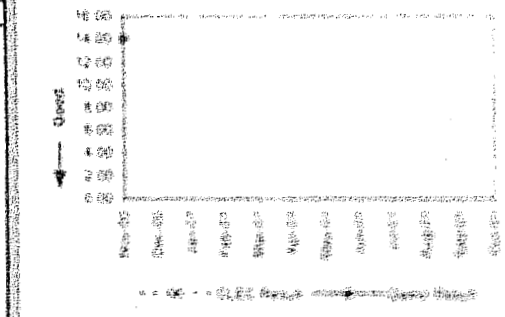
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					15	1	15.00		
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									



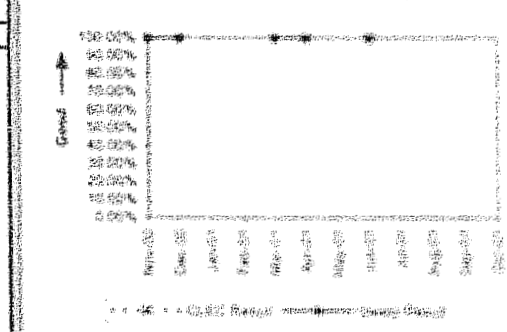
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					14	1	14.00		
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									



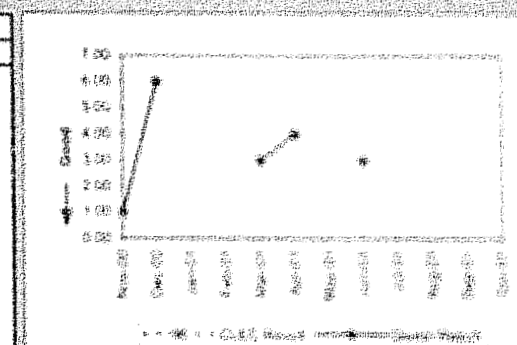
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					1	1	100.00%		
Dec-00					3	3	100.00%		
Jan-01									
Feb-01									
Mar-01					1	1	100.00%		
Apr-01					1	1	100.00%		
May-01									
Jun-01					1	1	100.00%		
Jul-01									
Aug-01									
Sep-01									
Oct-01									



Installation Interval (Average Days) (OP-4)-- No Dispatches

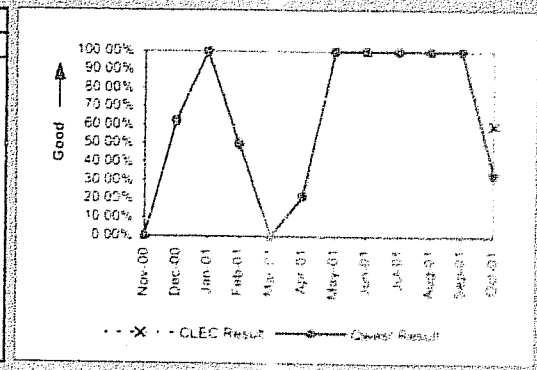
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					1	1	1.00		
Dec-00					18	3	6.00		
Jan-01									
Feb-01									
Mar-01					3	1	3.00		
Apr-01					4	1	4.00		
May-01									
Jun-01					3	1	3.00		
Jul-01									
Aug-01									
Sep-01									
Oct-01									



Checklist #14 - Resale - Primary ISDN Installation

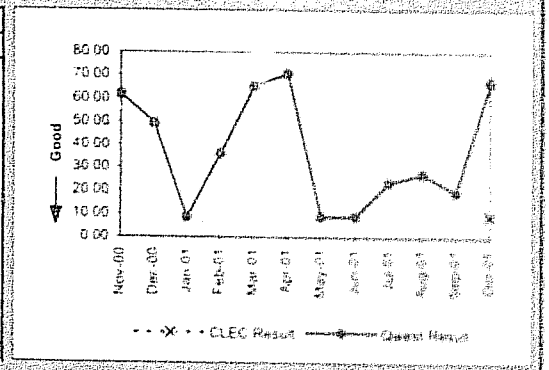
[illegible] Met (Percent) (OP-3)-- Interval Zone Two

[illegible]	[illegible]	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
						0	3	0 00%		
						5	8	62 50%		
						11	11	100 00%		
						2	4	50 00%		
						0	11	0 00%		
						3	14	21 43%		
						1	1	100 00%		
						3	3	100 00%		
						12	12	100 00%		
						18	18	100 00%		
						2	2	100 00%		
		[illegible]	[illegible]	[illegible]	[illegible]	1	3	33 33%	-0 77	-1 47



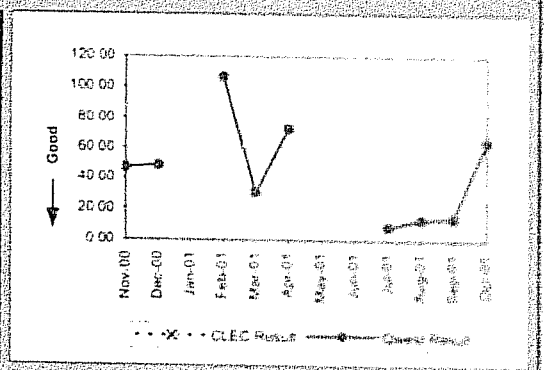
[illegible] Interval (Average Days) (OP-4)-- Interval Zone Two

[illegible]	[illegible]	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
						186	3	62 00		
						398	8	49 75		
						94	11	8 55		
						145	4	36 25		
						720	11	65 45		
						993	14	70 93		
						9	1	9 00		
						9	1	9 00		
						2177	92	23 66		
						2692	98	27 47		
						78	4	19 50		
		[illegible]	5	9 40	0 55	1208	18	67 11	-3 54	-3 15



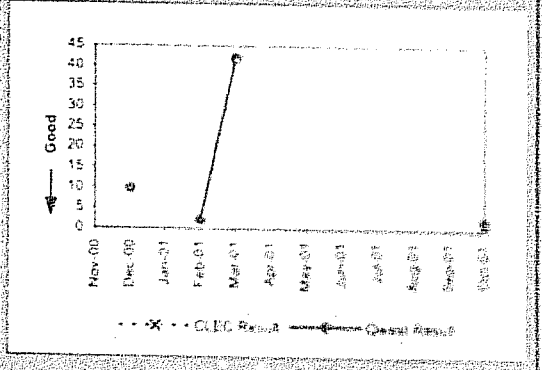
[illegible] Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

[illegible]	[illegible]	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
						141	3	47 00		
						97	2	48 50		
						107	1	107 00		
						216	7	30 86		
						803	11	73 00		
						678	80	8 48		
						1078	80	13 48		
						58	4	14 50		
						1031	16	64 44		



[illegible] Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

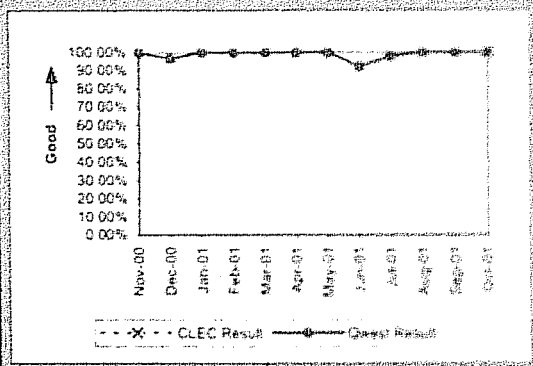
[illegible]	[illegible]	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
						10	1	10 00		
						2	1	2 00		
						168	4	42 00		
		[illegible]	2	1 00	0 00	2	1	2 00		



Checklist #14 - Resale - Primary ISDN Installation

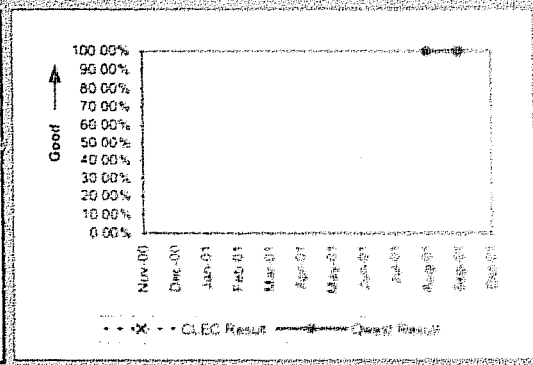
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					45	45	100 00%		
					29	30	96 67%		
					35	35	100 00%		
					18	18	100 00%		
					13	13	100 00%		
					28	28	100 00%		
					43	43	100 00%		
					23	25	92 00%		
					48	49	97 96%		
					95	95	100 00%		
					52	52	100 00%		
	3	3	100 00%	0 00%	12	12	100 00%	N/A	N/A



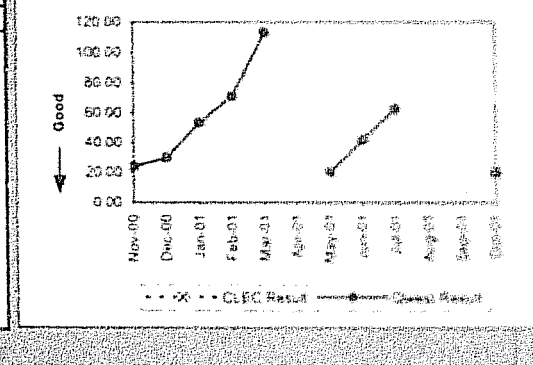
New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					95	95	100 00%		
					52	52	100 00%		



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

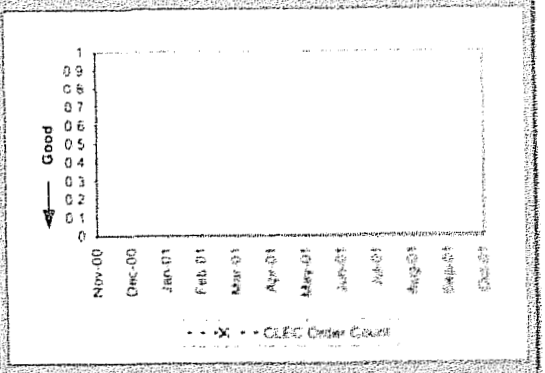
	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					1561	65	24 02		
					2427	81	29 96		
					4073	76	53 59		
					2065	29	71 21		
					2038	18	113 22		
					841	41	20 51		
					1680	40	42 00		
					1260	20	63 00		
					623	31	20 10		



Checklist #14 - Resale - Primary ISDN Installation

Percent of Pending Orders Delayed for Facilities Reasons ISDN Primary (OP-15B)

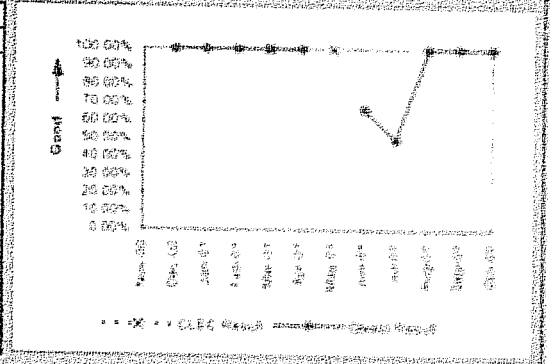
	CLEC Order Count
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	



Checklist #14 - Resale - Primary ISDN Repair

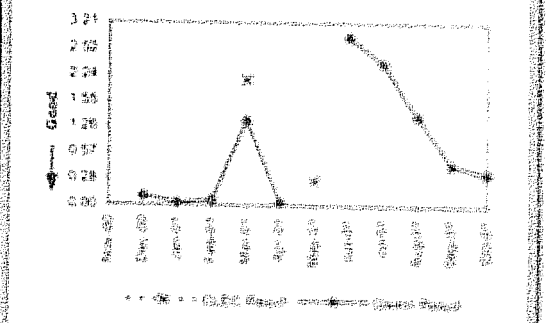
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00					1	1	100 00%		
Jan-01					1	1	100 00%		
Feb-01					1	1	100 00%		
Mar-01	1	1	100 00%	0 00%	3	3	100 00%	N/A	N/A
Apr-01					1	1	100 00%		
May-01	1	1	100 00%	0 00%					
Jun-01					2	3	66 67%		
Jul-01					1	2	50 00%		
Aug-01					3	3	100 00%		
Sep-01					2	2	100 00%		
Oct-01					2	2	100 00%		



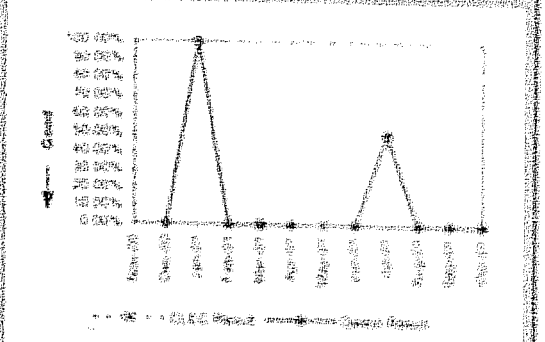
Mean Time to Restore (Hours Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00					0 10	1	0 10		
Jan-01					0 03	1	0 03		
Feb-01					0 06	1	0 06		
Mar-01	2 20	1	2 20		4 41	3	1 34	1 02	-0 38
Apr-01					0 03	1	0 03		
May-01	0 28	1	0 28						
Jun-01					9 19	3	3 06		
Jul-01					5 17	2	2 36		
Aug-01					4 56	3	1 39		
Sep-01					1 30	2	0 45		
Oct-01					1 12	2	0 36		



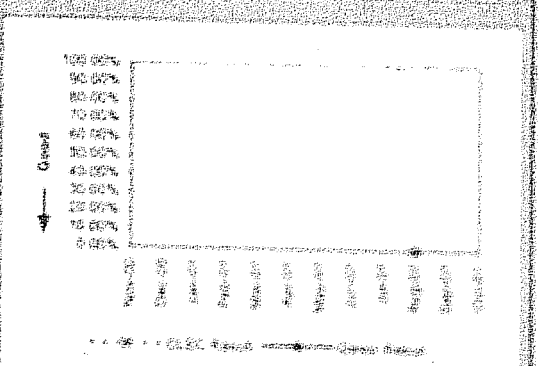
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00					0	1	0 00%		
Jan-01					1	1	100 00%		
Feb-01					0	1	0 00%		
Mar-01	0	1	0 00%	0 00%	0	3	0 00%	N/A	N/A
Apr-01					0	1	0 00%		
May-01	0	1	0 00%	0 00%					
Jun-01					0	3	0 00%		
Jul-01					1	2	50 00%		
Aug-01					0	3	0 00%		
Sep-01					0	2	0 00%		
Oct-01					0	2	0 00%		



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

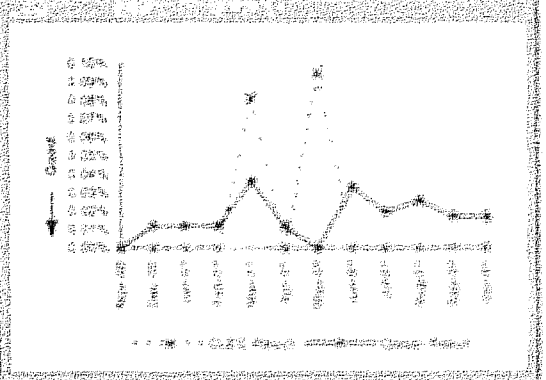
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					0	1	0 00%		
Sep-01									
Oct-01									



Checklist #14 - Resale - Primary ISO'd Repair

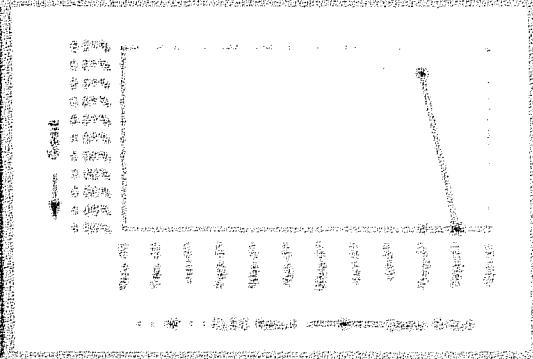
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00	0	1208	0.00%	0.00%	0	7351	0.00%	N/A	N/A
Dec-00	0	1224	0.00%	0.00%	1	8127	0.01%	-0.36	1.22
Jan-01	0	1224	0.00%	0.00%	1	8382	0.01%	-0.36	1.22
Feb-01	0	1224	0.00%	0.00%	1	8240	0.01%	-0.36	1.22
Mar-01	1	1224	0.08%	2.86%	3	8240	0.04%	0.78	-0.33
Apr-01	0	1200	0.00%	0.00%	1	8311	0.01%	-0.36	1.22
May-01	1	1056	0.09%	3.08%	0	9128	0.00%	N/A	
Jun-01	0	1056	0.00%	0.00%	3	9091	0.03%	-0.56	1.34
Jul-01	0	1056	0.00%	0.00%	2	10171	0.02%	-0.43	1.26
Aug-01	0	1056	0.00%	0.00%	3	11587	0.03%	-0.5	1.3
Sep-01	0	1080	0.00%	0.00%	2	11635	0.02%	-0.41	1.25
Oct-01	0	1213	0.00%	0.00%	2	11755	0.02%	-0.43	1.26



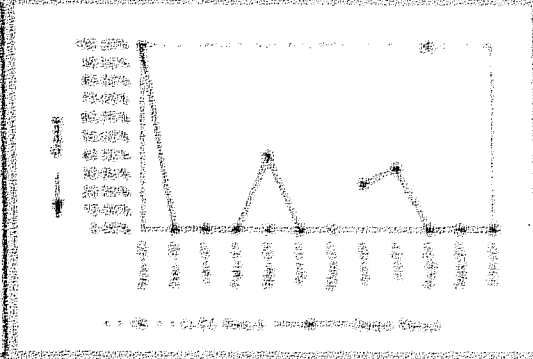
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	1056	0.00%	0.00%	1	11587	0.01%	-0.29	1.18
Sep-01	0	1080	0.00%	0.00%	0	11635	0.00%	N/A	N/A
Oct-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

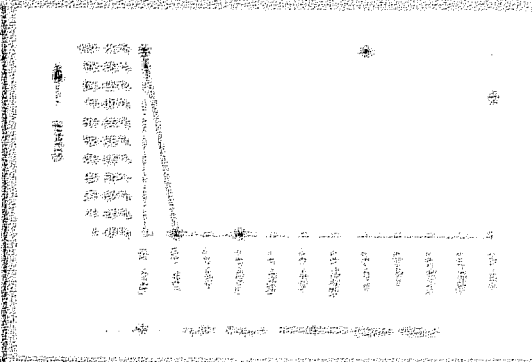
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00					1	1	100.00%		
Dec-00					0	1	0.00%		
Jan-01					0	1	0.00%		
Feb-01					0	1	0.00%		
Mar-01	0	1	0.00%	0.00%	2	5	40.00%	-0.78	1.45
Apr-01					0	1	0.00%		
May-01	0	1	0.00%	0.00%					
Jun-01					1	4	25.00%		
Jul-01					1	3	33.33%		
Aug-01	1	1	100.00%	0.00%	0	3	0.00%	N/A	4.00
Sep-01					0	2	0.00%		
Oct-01					0	2	0.00%		



Checklist #14 - Resale - OSS Performance

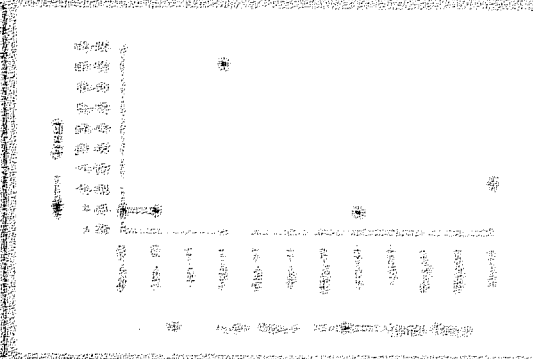
Installation Commitments Met (Percent) (OP-3 -- Description [illegible])

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Std Dev	Diagnostic Stat
Nov-00					1	1	[illegible]		
Dec-00					0	1	[illegible]		
Jan-01									
Feb-01					0	1	[illegible]		
Mar-01									
Apr-01									
May-01									
Jun-01					1	1	[illegible]		
Jul-01									
Aug-01									
Sep-01									
Oct-01	3	4	75.00%	43.30%					



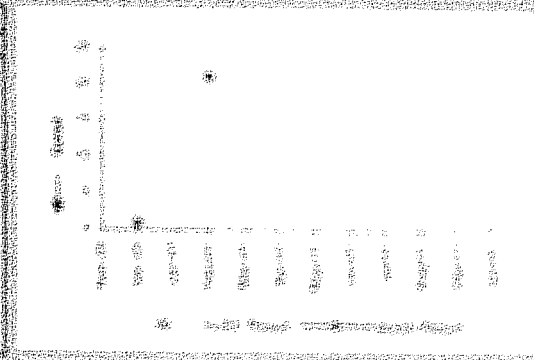
Installation Interval (Average Days) (OP-4 -- Description [illegible])

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Std Dev	Diagnostic Stat
Nov-00					[illegible]	[illegible]	[illegible]		
Dec-00					[illegible]	[illegible]	[illegible]		
Jan-01									
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01									
Apr-01									
May-01									
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01									
Aug-01									
Sep-01									
Oct-01	49	4	12.25	9.91					



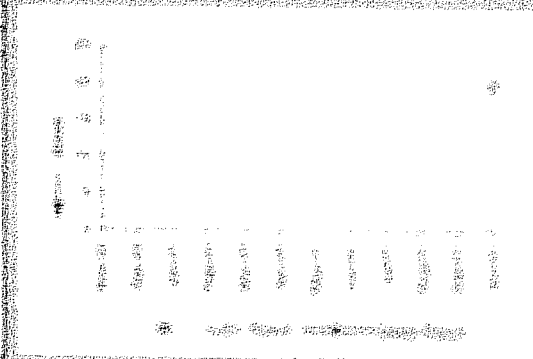
Delayed Days for Non-Facility Reasons (Average Days) (OP-5 -- Description [illegible])

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Std Dev	Diagnostic Stat
Nov-00									
Dec-00					[illegible]	[illegible]	[illegible]		
Jan-01									
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									



Delayed Days for Facility Reasons (Average Days) (OP-6 -- Description [illegible])

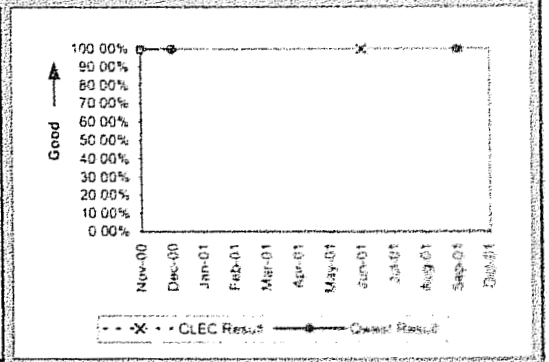
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Std Dev	Diagnostic Stat
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01	20	1	20.00						



Checklist #14 - Resale - DS0 Installation

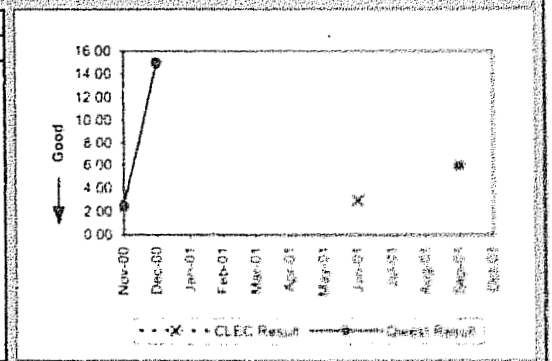
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					2	2	100 00%		
Dec-00					1	1	100 00%		
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01	1	1	100 00%	0 00%					
Jul-01									
Aug-01									
Sep-01					1	1	100.00%		
Oct-01									



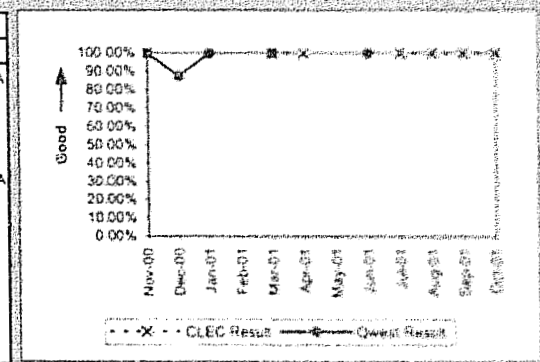
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					5	2	2 50		
Dec-00					15	1	15 00		
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01	3	1	3 00						
Jul-01									
Aug-01									
Sep-01					6	1	6 00		
Oct-01									



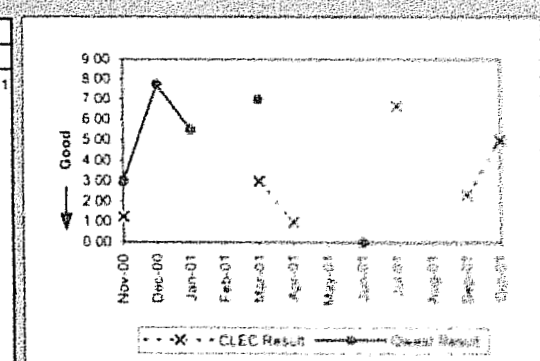
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	4	4	100 00%	0 00%	10	10	100 00%	N/A	N/A
Dec-00					49	56	87 50%		
Jan-01					2	2	100 00%		
Feb-01									
Mar-01	1	1	100 00%	0 00%	1	1	100.00%	N/A	N/A
Apr-01	1	1	100 00%	0 00%					
May-01									
Jun-01					1	1	100.00%		
Jul-01	3	3	100 00%	0 00%					
Aug-01	1	1	100 00%	0 00%					
Sep-01	3	3	100 00%	0 00%					
Oct-01	6	6	100 00%	0 00%					



Installation Interval (Average Days) (OP-4)-- No Dispatches

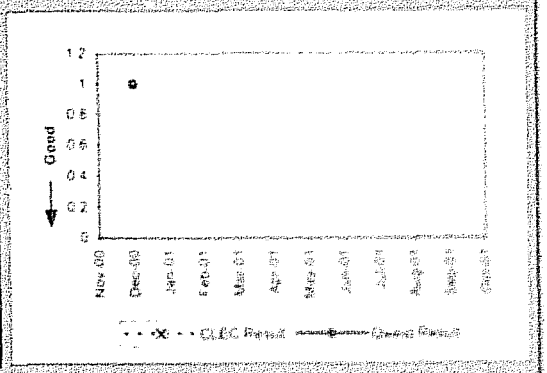
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	5	4	1 25	0 50	30	10	3 00	-1 81	-2 1
Dec-00					434	56	7 75		
Jan-01					11	2	5 50		
Feb-01									
Mar-01	3	1	3 00		7	1	7 00		
Apr-01	1	1	1 00						
May-01									
Jun-01					0	1	0 00		
Jul-01	20	3	6 67	0 58					
Aug-01									
Sep-01	7	3	2 33	0 58					
Oct-01	30	6	5 00	0 00					



Checklist #14 - Resale - DS0 Installation

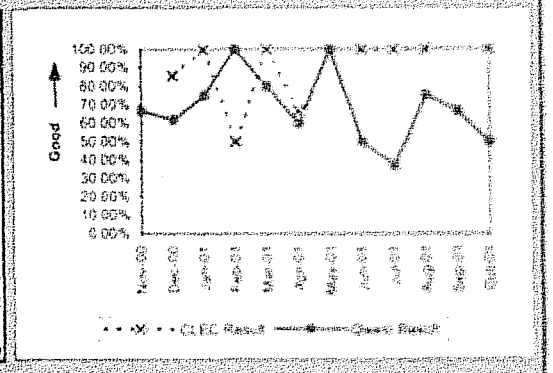
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00					7	7	1 00		
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									



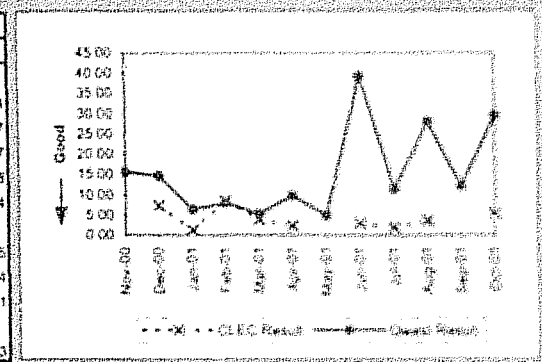
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					24	36	66 67%		
Dec-00	6	7	85 71%	34 99%	13	21	61 90%	-1 12	-1 68
Jan-01	3	3	100 00%	0 00%	3	4	75 00%	-0 76	-1 46
Feb-01	1	2	50 00%	50 00%	3	3	100 00%	N/A	-0 49
Mar-01	4	4	100 00%	0 00%	4	5	80 00%	-0 75	-1 45
Apr-01	2	3	66 67%	47 14%	3	5	60 00%	-0 19	-1 11
May-01					4	4	100 00%		
Jun-01	3	3	100 00%	0 00%	2	4	50 00%	-1 31	-1 8
Jul-01	2	2	100 00%	0 00%	3	8	37 50%	-1 63	-1 99
Aug-01	5	5	100 00%	0 00%	3	4	75 00%	-0 86	-1 52
Sep-01					6	9	66 67%		
Oct-01	6	6	100 00%	0 00%	9	18	50 00%	-2 12	-2 29



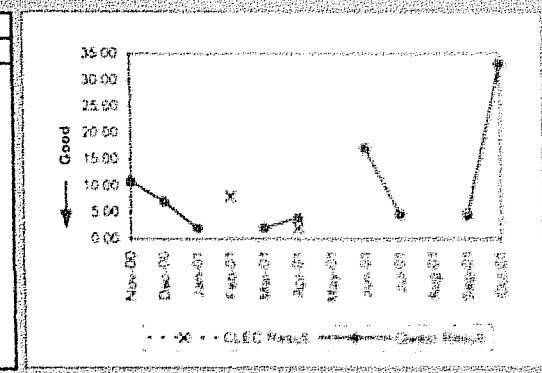
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					562	36	15 61		
Dec-00	51	7	7 29	4 07	308	21	14 67	-1 22	-1 74
Jan-01	4	3	1 33	1 53	26	4	6 50	-3 91	-3 37
Feb-01	17	2	8 50	4 95	24	3	8 00	-0 94	-1 57
Mar-01	16	4	4 00	1 15	27	5	5 40	-0 62	-1 38
Apr-01	7	3	2 33	1 53	49	5	9 80	-1 55	-1 94
May-01					20	4	5 00		
Jun-01	9	3	3 00	1 73	118	3	39 33	-0 91	-1 55
Jul-01	4	2	2 00	2 83	103	9	11 44	-2 04	-2 24
Aug-01	18	5	3 60	2 19	84	3	28 00	-0 84	-1 51
Sep-01					135	11	12 27		
Oct-01	33	6	5 50	3 02	975	33	29 55	-3 5	-3 13



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

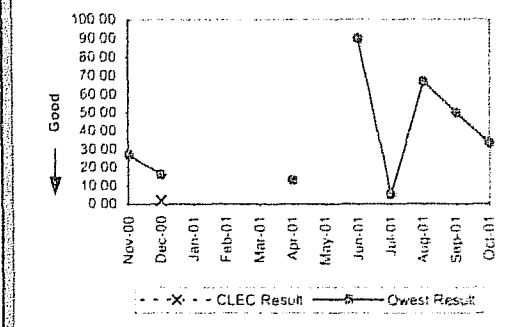
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					76	7	10 86		
Dec-00					28	4	7 00		
Jan-01					2	1	2 00		
Feb-01	8	1	8 00						
Mar-01					2	1	2 00		
Apr-01	2	1	2 00		4	1	4 00		
May-01									
Jun-01					17	1	17 00		
Jul-01					14	3	4 67		
Aug-01									
Sep-01					18	4	4 50		
Oct-01					625	19	32 89		



Checklist #14 - Resale - DS0 Installation

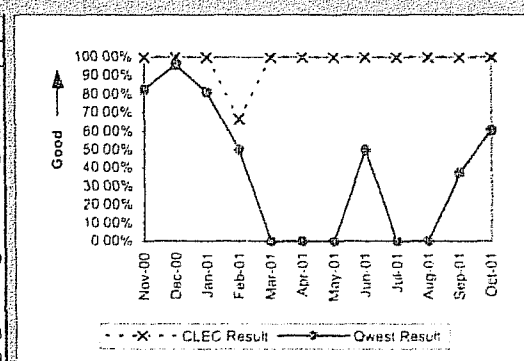
[illegible] (Average Days) (OP-6B) -- Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	136	5	27 20		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	65	4	16 25	-0 47	-1 28
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	13	1	13 00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	90	1	90 00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	16	3	5 33		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	67	1	67 00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	50	1	50 00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	202	6	33 67		



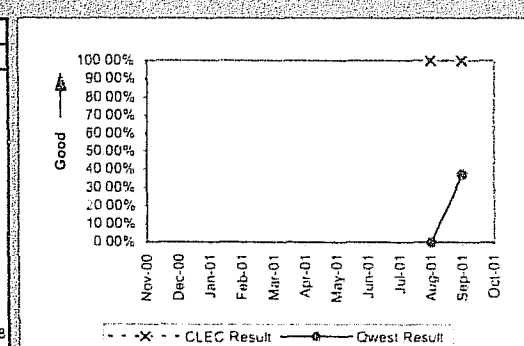
[illegible] (Percent) (OP-5) -- Interval Zone One and Two

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	100 00%	0 00%	48	58	82 76%	-1 06	-1 65
[illegible]	[illegible]	[illegible]	100 00%	0 00%	69	72	95 83%	-0 49	-1 3
[illegible]	[illegible]	[illegible]	100 00%	0 00%	39	48	81 25%	-1 02	-1 62
[illegible]	[illegible]	[illegible]	66 67%	47 14%	3	6	50 00%	-0 47	-1 29
[illegible]	[illegible]	[illegible]	100 00%	0 00%	0	7	0 00%	N/A	
[illegible]	[illegible]	[illegible]	100 00%	0 00%	0	7	0 00%	N/A	
[illegible]	[illegible]	[illegible]	100 00%	0 00%	0	5	0 00%	N/A	
[illegible]	[illegible]	[illegible]	100 00%	0 00%	4	8	50 00%	-1 48	-1 9
[illegible]	[illegible]	[illegible]	100 00%	0 00%	0	10	0 00%	N/A	
[illegible]	[illegible]	[illegible]	100 00%	0 00%	0	7	0 00%	N/A	
[illegible]	[illegible]	[illegible]	100 00%	0 00%	3	8	37 50%	-2 26	-2 38
[illegible]	[illegible]	[illegible]	100 00%	0 00%	14	23	60 87%	-2 12	-2 29



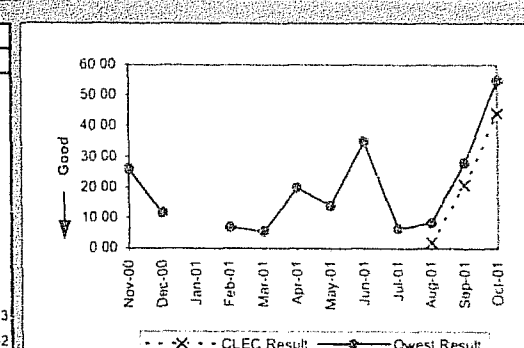
[illegible] (Percent) (OP-5) -- Interval Zone One and Two

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	100 00%	0 00%	0	7	0 00%	N/A	
[illegible]	[illegible]	[illegible]	100 00%	0 00%	3	8	37 50%	-2 26	-2 38



[illegible] Delayed Past Due Date (Average Days) (OP-15A)

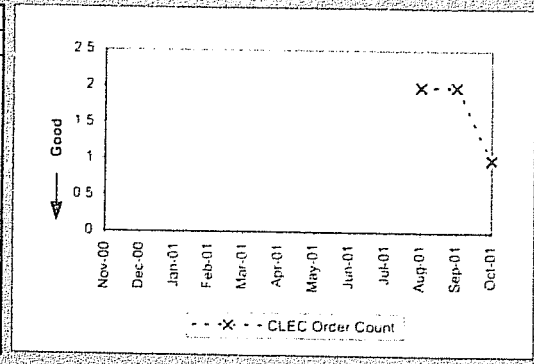
[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	26	1	26 00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	35	3	11 67		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	7	1	7 00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	11	2	5 50		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	20	1	20 00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	14	1	14 00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	35	1	35 00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	13	2	6 50		
[illegible]	[illegible]	[illegible]	4 00	0 00	238	28	8 50	-1 53	-1 93
[illegible]	[illegible]	[illegible]	21 00	0 00	704	25	28 16	-1 64	-2
[illegible]	[illegible]	[illegible]	64 00		274	5	54 80	-0 43	-1 26



Checklist #14 - Resale - DS0 Installation

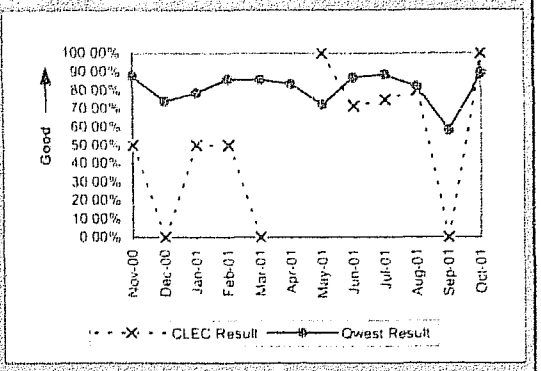
Count of Service Orders Delayed for Facilities Reasons DS0 (OP-15B)

	CLEC Order Count
	2
	2
	1

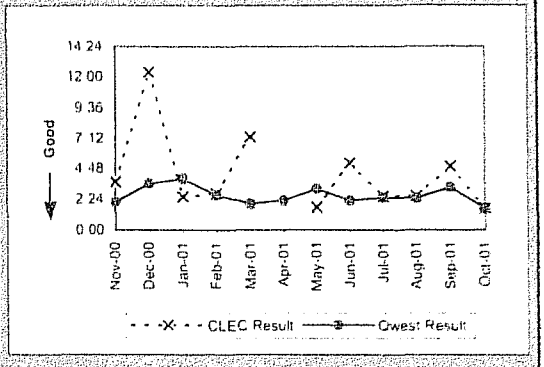


Checklist #14 - Resale - DS0 Repair

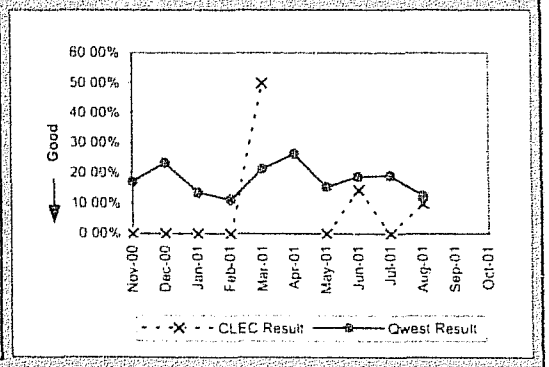
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	62.88%	6.34	2.86
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	74.03%	8.21	3.99
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	78.63%	0.73	-0.53
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	85.82%	1.98	0.2
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	85.71%	2.33	0.42
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	85.52%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	72.36%	1.35	-1.82
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	86.36%	1.65	-0.36
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	88.65%	0.72	-0.56
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	91.44%	0.18	-0.89
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	57.97%	0.8	-0.51
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	83.36%	-0.48	-1.29



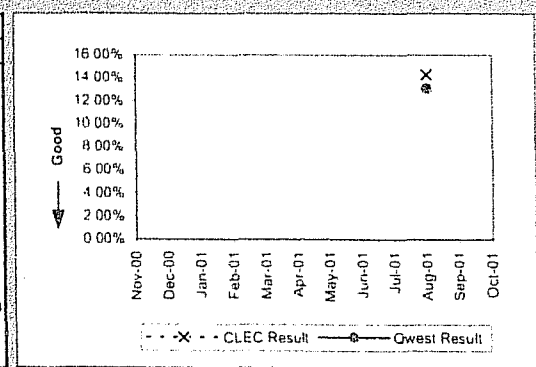
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2.11	0.83	-0.49
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1.38	1.38	-0.16
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1.01	0.21	-1.13
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2.45	0.54	-0.67
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2.04	1.94	0.18
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2.19		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1.13	0.62	-1.38
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2.19	1.41	-0.15
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2.32	0.5	-0.7
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2.11	0.35	-0.79
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3.22	0.47	-0.71
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1.41	0.28	-0.83



[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	17.17%	-0.64	-1.39
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	23.38%	-0.55	-1.33
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	13.48%	-0.55	-1.34
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	11.19%	-0.85	-1.52
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	21.43%	0.76	-0.54
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	26.37%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	15.45%	0.94	-1.57
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	18.84%	-0.3	-1.18
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	19.15%	-0.96	-1.58
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	12.50%	-0.23	-1.14



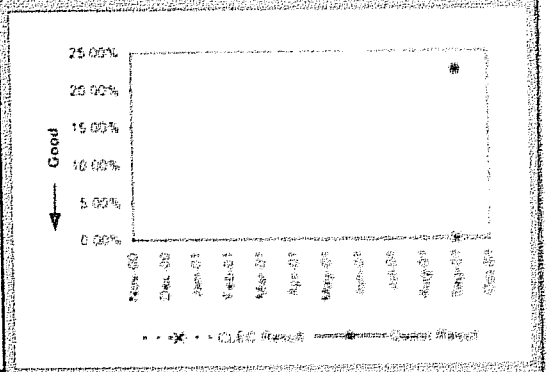
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	13.08%	0.11	-0.93



Checklist #14 - Resale - DS0 Repair

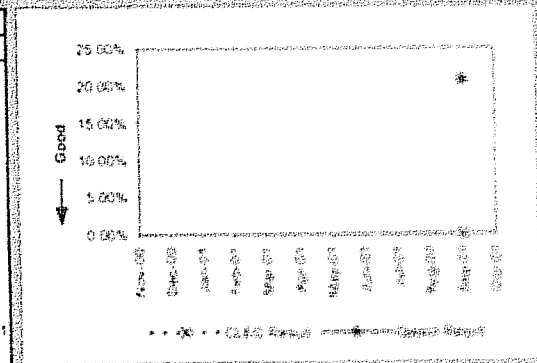
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
	0	1	0 00%	0 00%	31	138	22 46%	-0 54	-1 33



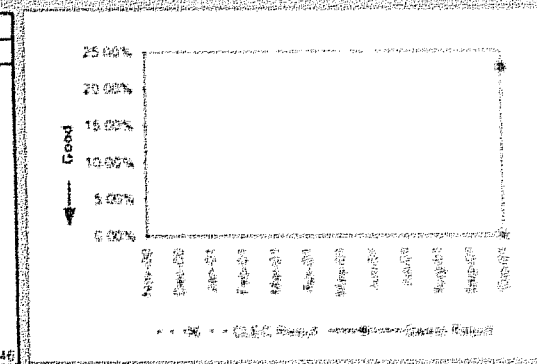
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
	0	1	0 00%	0 00%	23	111	20 72%	-0 51	-1 31



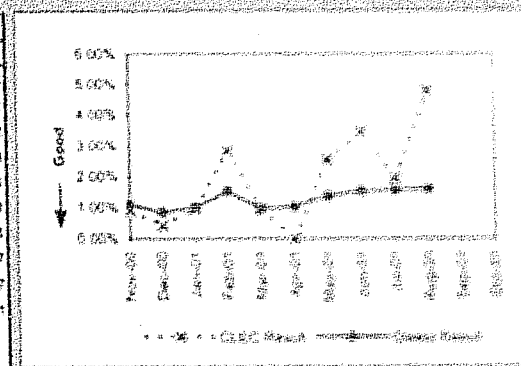
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
	0	2	0 00%	0 00%	32	141	22 70%	-0 76	-1 46



Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

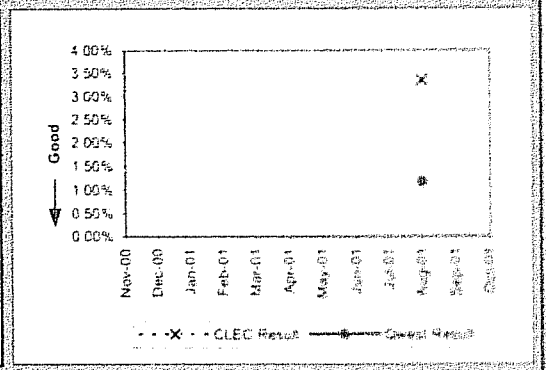
	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
	2	219	0 91%	9 51%	99	9050	1 09%	-0 25	-1 15
	1	240	0 42%	6 44%	77	9018	0 85%	-0 73	-1 44
	2	206	0 97%	9 81%	89	8972	0 99%	-0 03	-1 02
	5	211	2 84%	16 62%	134	8802	1 52%	1 55	-0 13
	2	211	0 95%	9 69%	84	8802	0 95%	-0 01	-1 01
	0	223	0 00%	0 00%	91	8849	1 03%	-1 5	-1 91
	5	197	2 54%	15 73%	123	8955	1 37%	1 39	-0 21
	7	203	3 45%	18 25%	138	8997	1 53%	2 19	0 17
	4	206	1 94%	13 80%	141	9042	1 56%	0 44	-0 7
	10	209	4 78%	21 34%	144	9075	1 59%	3 66	0 81



Checklist #14 - Resale - DS0 Repair

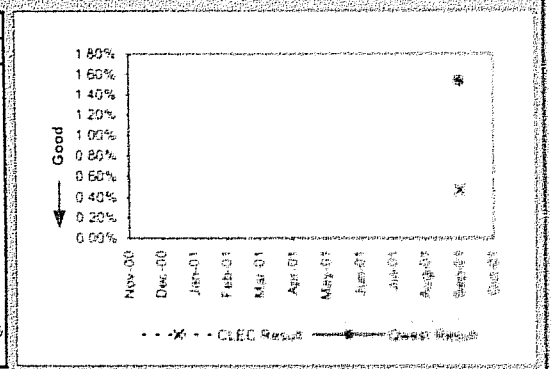
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	17 99%	107	9075	1 18%	2 87	0 45



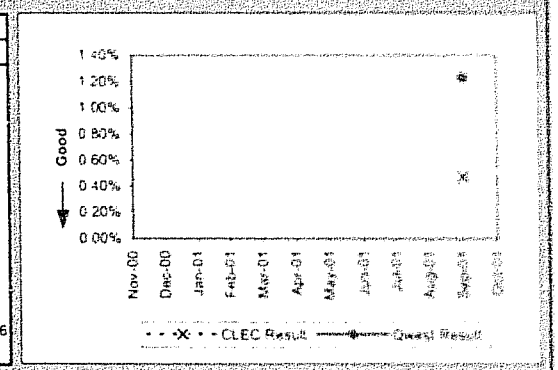
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	0 47%	6 87%	138	8991	1 53%	-1 24	-1 75



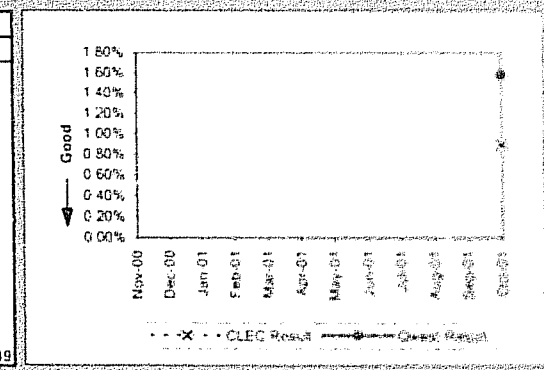
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	0 47%	6 87%	111	8991	1 23%	-0 99	-1 6



Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

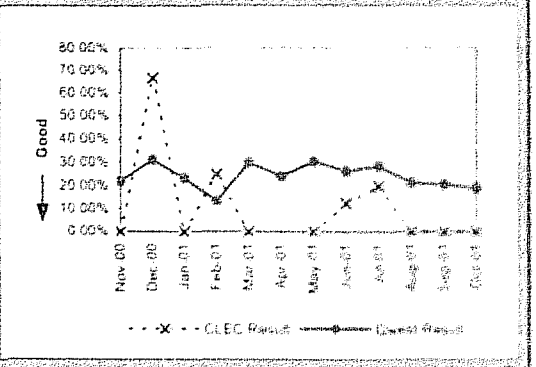
[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	0 90%	9 45%	141	8893	1 59%	-0 81	-1 49



Checklist #14 - Resale - DS0 Repair

Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

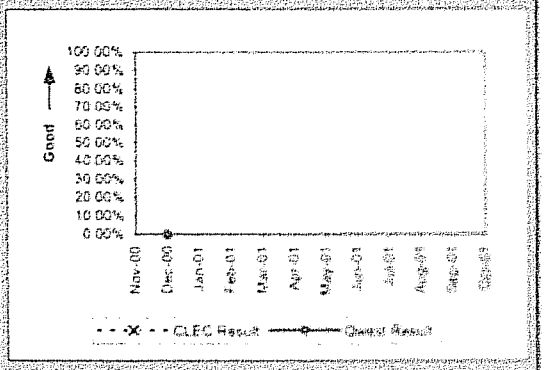
[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	0.00%	0.00%	28	127	22.05%	-0.75	-1.45
[illegible]	[illegible]	[illegible]	50.67%	47.14%	35	112	31.25%	1.21	-0.27
[illegible]	[illegible]	[illegible]	0.00%	0.00%	27	116	23.28%	-0.77	-1.47
[illegible]	[illegible]	[illegible]	25.00%	43.30%	21	155	13.55%	0.85	-0.48
[illegible]	[illegible]	[illegible]	0.00%	0.00%	36	120	30.00%	-0.92	-1.56
					29	120	24.17%		
[illegible]	[illegible]	[illegible]	0.00%	0.00%	54	177	30.51%	-1.46	-1.89
[illegible]	[illegible]	[illegible]	12.50%	33.07%	49	187	26.20%	-0.86	-1.52
[illegible]	[illegible]	[illegible]	20.00%	40.00%	56	197	28.43%	-0.41	-1.25
[illegible]	[illegible]	[illegible]	0.00%	0.00%	39	183	21.31%	-1.6	-1.97
[illegible]	[illegible]	[illegible]	0.00%	0.00%	36	174	20.69%	-0.51	-1.31
[illegible]	[illegible]	[illegible]	0.00%	0.00%	33	174	18.97%	-0.68	-1.41



Checklist #14 - Resale - DS1 Installation

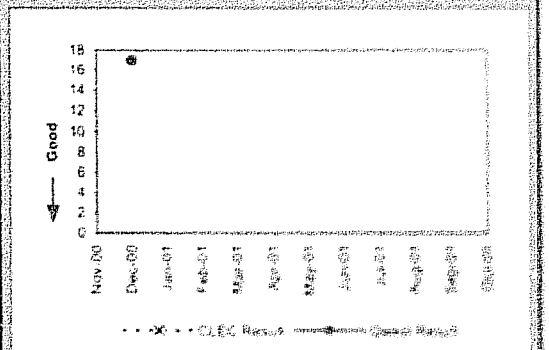
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
					0	1	0 00%		



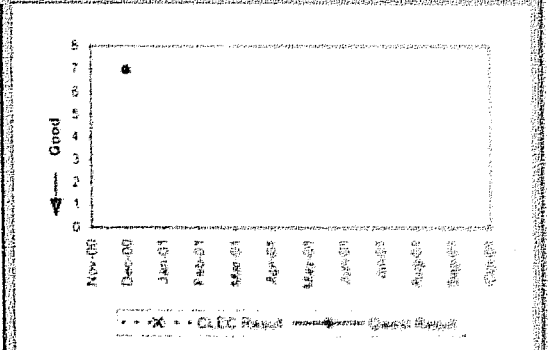
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
					17	1	17 00		



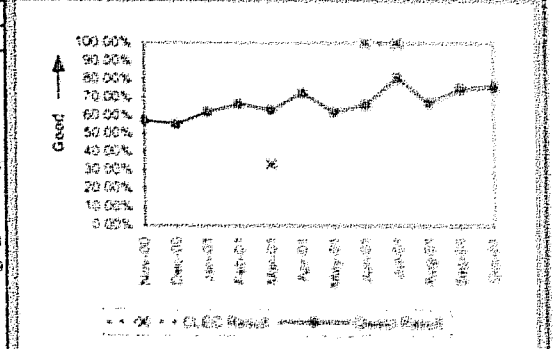
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
					7	1	7 00		



Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

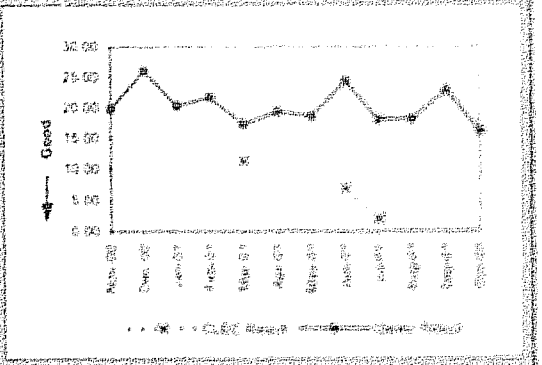
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					51	89	57 30%		
Dec-00					52	94	55 32%		
Jan-01					41	66	62 12%		
Feb-01					46	69	66 67%		
Mar-01	1	3	33 33%	47 14%	83	131	63 36%	0 93	-0 44
Apr-01					64	88	72 73%		
May-01					46	74	62 16%		
Jun-01	2	2	100 00%	0 00%	49	74	66 22%	-1	-1 61
Jul-01	1	1	100 00%	0 00%	64	79	81 01%	-0 48	-1 29
Aug-01					70	104	67 31%		
Sep-01					57	76	75 00%		
Oct-01					86	113	76 11%		



Checklist #14 - Resale - DS1 Installation

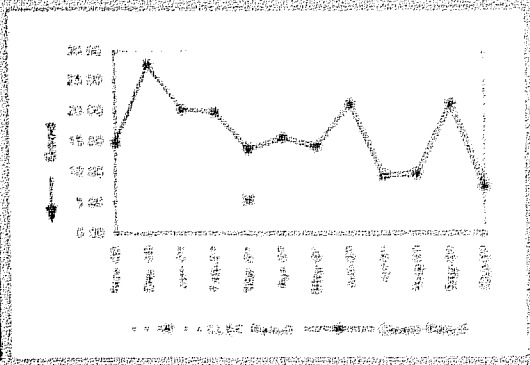
Installation Interval (Average Days) (OP-4)– Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					1771	89	19 90		
Dec-00					2453	94	26 10		
Jan-01					1341	66	20 32		
Feb-01					1450	67	21 64		
Mar-01	34	3	11 33	1 53	2257	130	17 36	-1 01	-1 81
Apr-01					1641	85	19 31		
May-01					1375	74	18 58		
Jun-01	14	2	7 00	0 00	1775	73	24 32	-1 15	[illegible]
Jul-01	2	1	2 00		2355	131	17 98	-1 12	-1 68
Aug-01					2544	141	18 04		
Sep-01					2413	106	22 76		
Oct-01					2241	139	16 12		



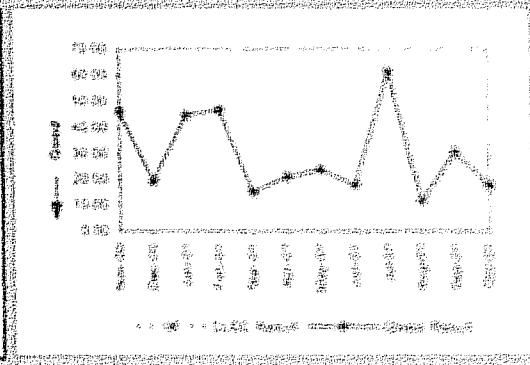
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)– Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					430	29	14 83		
Dec-00					912	33	27 64		
Jan-01					445	22	20 23		
Feb-01					357	18	19 83		
Mar-01	11	2	5 50	2 12	536	39	13 74	1 16	[illegible]
Apr-01					310	20	15 50		
May-01					240	17	14 12		
Jun-01					463	22	21 05		
Jul-01					599	64	9 36		
Aug-01					610	63	9 68		
Sep-01					861	41	21 00		
Oct-01					326	42	7 76		



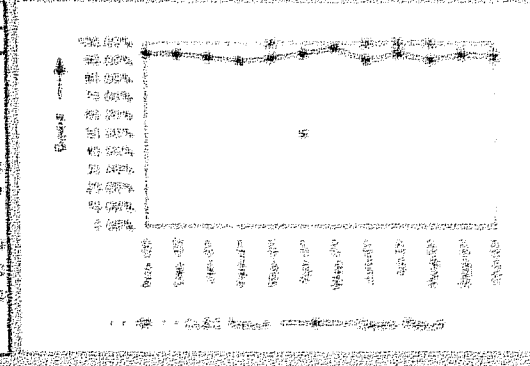
Delayed Days for Facility Reasons (Average Days) (OP-6B)– Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					415	9	46 11		
Dec-00					177	9	19 67		
Jan-01					134	3	44 67		
Feb-01					234	5	46 80		
Mar-01					138	9	15 33		
Apr-01					84	4	21 00		
May-01					262	11	23 82		
Jun-01					54	3	18 00		
Jul-01					184	3	61 33		
Aug-01					131	11	11 91		
Sep-01					245	8	30 62		
Oct-01					232	13	17 85		



New Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

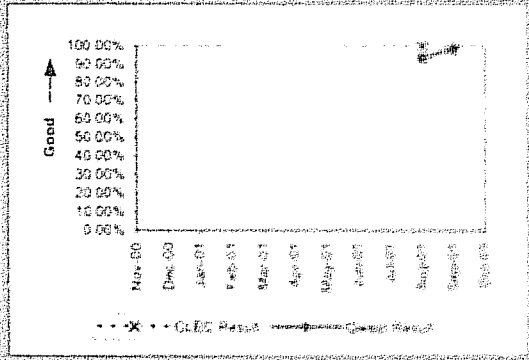
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					100	106	94 34%		
Dec-00					106	113	93 81%		
Jan-01					94	102	92 16%		
Feb-01					73	81	90 12%		
Mar-01	2	2	100 00%	0 00%	109	119	91 60%	-0 42	[illegible]
Apr-01	1	2	50 00%	50 00%	125	133	93 99%	[illegible]	[illegible]
May-01					99	102	97 06%		
Jun-01	1	1	100 00%	0 00%	88	97	90 72%	-0 37	[illegible]
Jul-01	2	2	100 00%	0 00%	108	115	93 91%	0 36	[illegible]
Aug-01	1	1	100 00%	0 00%	125	138	90 58%	-0 32	[illegible]
Sep-01					117	125	93 60%		
Oct-01					115	124	92 74%		



Checklist #14 - Resale - DS1 Installation

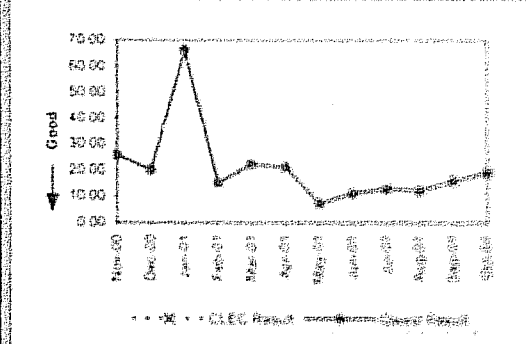
New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

[illegible]	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	1	1	100 00%	0 00%	129	138	93 48%	-0 26	-1 16
[illegible]					123	125	98 40%		



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

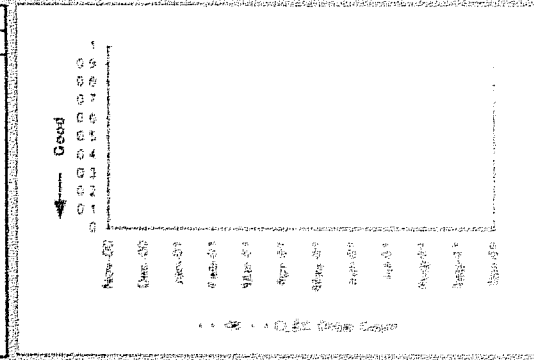
[illegible]	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]					672	26	25 85		
[illegible]					482	24	20 08		
[illegible]					265	4	66 25		
[illegible]					472	31	15 23		
[illegible]					288	13	22 15		
[illegible]					106	5	21 20		
[illegible]					80	11	7 27		
[illegible]					156	14	11 14		
[illegible]					285	22	12 95		
[illegible]					342	28	12 21		
[illegible]					432	27	16 00		
[illegible]					436	23	18 96		



Checklist #14 - Resale - DS1 Installation

Count of Pending Orders Delayed for Facilities Reasons DS1 (OP-15B)

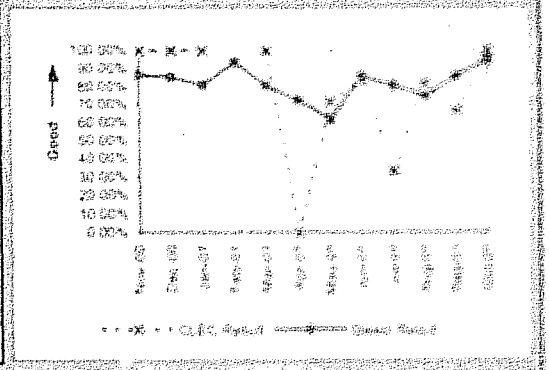
Date	CLEC Order Count
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	



Checklist #14 - Resale - DS1 Repair

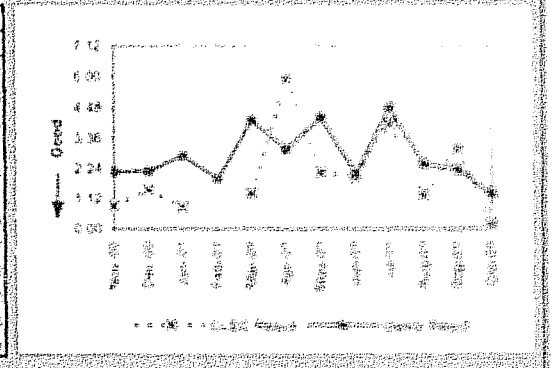
All Troubles Cleared within 4 hours (Percent) (MR-5)– Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Resu	Std Dev	Qwest Num	Qwest Denom	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	1	1	100 00%	0 00%	39	45	86 67%	-0 39	1 24
Dec-00	3	3	100 00%	0 00%	41	48	85 42%	-0 65	1 42
Jan-01	1	1	100 00%	0 00%	42	52	80 77%	-0 48	1 29
Feb-01					163	174	93 68%		
Mar-01	9	9	100 00%	0 00%	66	82	80 49%	-1 4	-1 85
Apr-01	0	2	0 00%	0 00%	42	58	72 41%	1 79	0 09
May-01	5	7	71 43%	45 18%	48	78	61 54%	-0 52	-1 31
Jun-01	5	6	83 33%	37 27%	84	98	85 71%	0 17	-0 89
Jul-01	1	3	33 33%	47 14%	61	76	80 26%	1 6	-0 03
Aug-01	9	11	81 82%	38 57%	113	151	74 83%	-0 52	-1 31
Sep-01	2	3	66 67%	47 14%	48	56	85 71%	0 74	-0 55
Oct-01	5	5	100 00%	0 00%	67	71	94 37%	0 53	-1 32



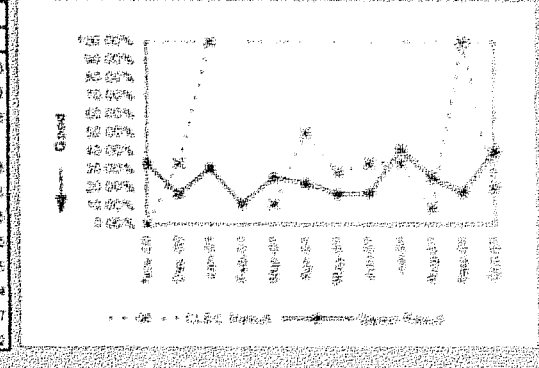
Mean Time to Restore (Hours Minutes) (MR-6)– Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Resu	Std Dev	Qwest Num	Qwest Denom	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	0 56	1	0 56		102 38	45	2 17	-0 49	1 3
Dec-00	4 48	3	1 35	1 26	111 22	48	2 19	-0 38	1 23
Jan-01	0 53	1	0 53		151 05	52	2 54	0 57	-1 35
Feb-01					351 20	174	2 01		
Mar-01	12 41	9	1 25	0 43	352 35	82	4 18	-0 92	-1 56
Apr-01	11 50	2	5 55	1 52	183 50	58	3 10	1 29	-0 21
May-01	15 46	7	2 15	2 01	342 44	78	4 24	-0 8	1 49
Jun-01	12 28	6	2 05	2 05	218 30	98	2 14	-0 12	-1 07
Jul-01	12 34	3	4 11	3 11	364 21	76	4 48	-0 08	-1 65
Aug-01	15 15	11	1 23	2 10	389 52	151	2 35	-1 35	-1 82
Sep-01	9 34	3	3 11	5 09	132 40	56	2 22	0 83	-0 5
Oct-01	0 55	5	0 11	0 12	99 55	71	1 24	-1 16	-1 73



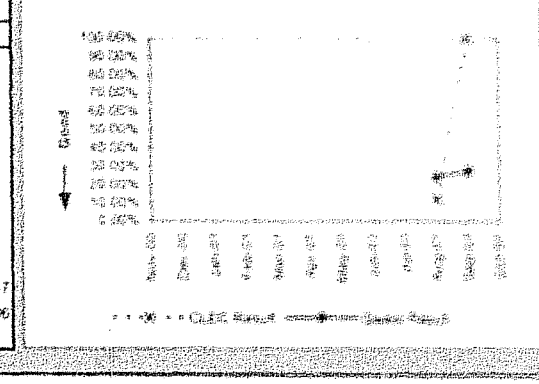
Repair Repeat Report Rate (Percent) (MR-7)– Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Resu	Std Dev	Qwest Num	Qwest Denom	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	0	1	0 00%	0 00%	15	45	33 33%	-0 7	-1 43
Dec-00	1	3	33 33%	47 14%	8	48	16 67%	0 61	-0 63
Jan-01	1	1	100 00%	0 00%	16	52	30 77%	1 01	-0 38
Feb-01					20	174	11 49%		
Mar-01	1	9	11 11%	31 43%	21	82	25 61%	-0 95	-1 58
Apr-01	1	2	50 00%	50 00%	13	58	22 41%	0 72	-0 58
May-01	2	7	28 57%	45 18%	13	78	16 67%	0 74	-0 53
Jun-01	2	6	33 33%	47 14%	17	98	17 35%	0 9	-0 45
Jul-01	1	3	33 33%	47 14%	31	76	40 79%	-0 26	-1 16
Aug-01	1	11	9 09%	28 75%	39	151	25 83%	-1 22	-1 74
Sep-01	3	3	100 00%	0 00%	10	56	17 86%	2 74	0 67
Oct-01	1	5	20 00%	40 00%	28	71	39 44%	-0 86	-1 52



Repair Repeat Report Rate (Percent) (MR-7*)– Interval Zone Two

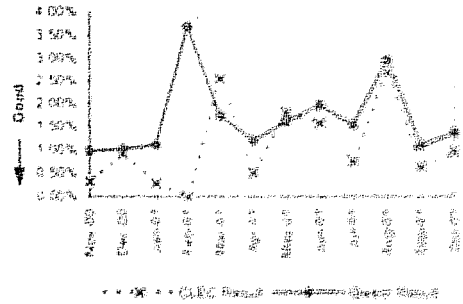
Date	CLEC Num	CLEC Denom	CLEC Resu	Std Dev	Qwest Num	Qwest Denom	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	8	12 50%	33 07%	26	105	24 76%	-0 77	-1 47
Sep-01	2	2	100 00%	0 00%	7	25	28 00%	1 74	0 06
Oct-01									



Checklist #14 - Resale - DS1 Repair

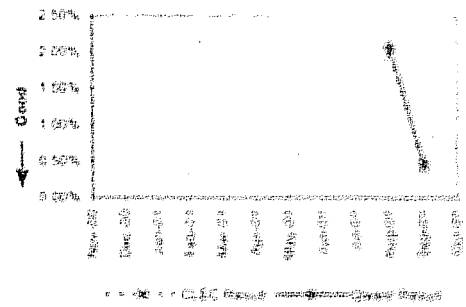
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	1	309	0.32%	5.68%	45	4654	0.97%	-1.12	-1.66
Dec-00	3	328	0.91%	9.52%	48	4724	1.02%	-0.18	-1.11
Jan-01	1	348	0.29%	5.35%	52	4718	1.10%	-1.4	-1.65
Feb-01	0	352	0.00%	0.00%	174	4721	3.69%	-3.54	-3.15
Mar-01	9	352	2.56%	15.78%	82	4721	1.74%	1.14	-0.33
Apr-01	2	385	0.52%	7.19%	58	4836	1.20%	-1.16	-1.72
May-01	7	384	1.82%	13.36%	78	4846	1.61%	0.32	-0.78
Jun-01	6	381	1.57%	12.45%	98	4966	1.97%	-0.54	-1.33
Jul-01	3	403	0.74%	8.60%	76	4955	1.53%	-1.24	-1.75
Aug-01	11	409	2.69%	16.18%	151	5094	2.96%	-0.37	-1.19
Sep-01	3	471	0.64%	7.96%	56	5153	1.09%	-0.9	-1.55
Oct-01	5	519	0.96%	9.77%	71	5199	1.37%	-0.75	-1.46



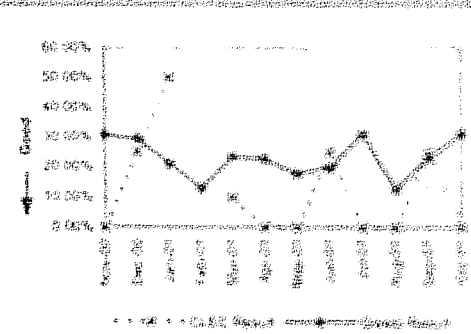
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	8	409	1.96%	13.85%	105	5094	2.06%	-0.14	-1.09
Sep-01	2	471	0.42%	6.50%	25	5153	0.49%	-0.18	-1.11
Oct-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

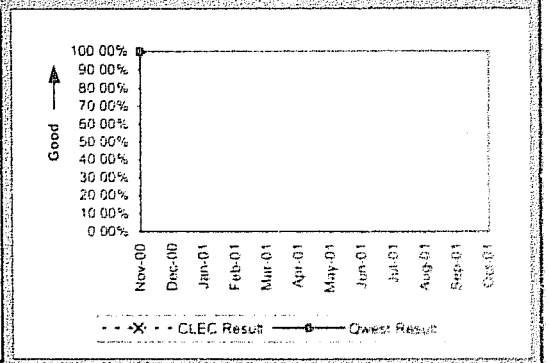
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	0	1	0.00%	0.00%	20	65	30.77%	-0.68	-1.4
Dec-00	1	4	25.00%	43.30%	20	68	29.41%	-0.19	-1.11
Jan-01	1	2	50.00%	50.00%	14	66	21.21%	0.77	-0.53
Feb-01					26	200	13.00%		
Mar-01	1	10	10.00%	30.00%	25	107	23.36%	-0.96	-1.58
Apr-01	0	2	0.00%	0.00%	17	75	22.67%	-0.76	-1.46
May-01	0	7	0.00%	0.00%	17	95	17.89%	-1.19	-1.72
Jun-01	2	8	25.00%	43.30%	24	122	19.67%	0.37	-0.77
Jul-01	0	3	0.00%	0.00%	34	110	30.91%	-1.14	-1.69
Aug-01	0	11	0.00%	0.00%	22	173	12.72%	-1.23	-1.75
Sep-01	1	4	25.00%	43.30%	17	73	23.29%	0.08	-0.95
Oct-01	0	5	0.00%	0.00%	32	103	31.07%	-1.47	-1.89



Checklist #14 - Resale - Installation for DS3 and Higher

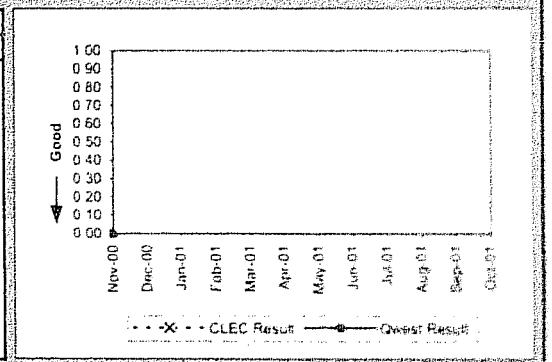
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
				1	1	100 00%		



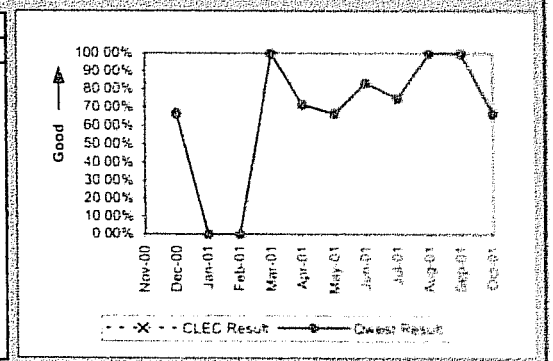
Installation Interval (Average Days) (OP-4)-- Interval Zone One

[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
				0	1	0 00		



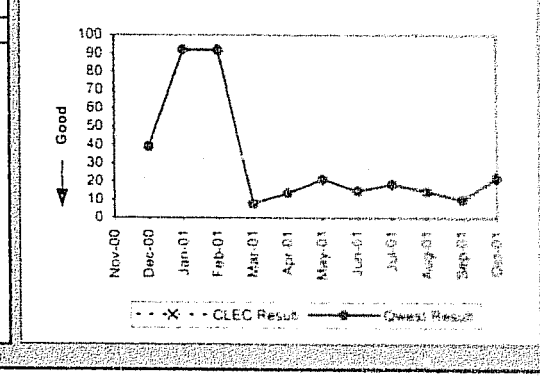
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
				2	3	66 67%		
				0	4	0 00%		
				0	1	0 00%		
				2	2	100 00%		
				5	7	71 43%		
				2	3	66 67%		
				5	6	83 33%		
				3	4	75 00%		
				1	1	100 00%		
				2	2	100 00%		
				2	3	66 67%		



Installation Interval (Average Days) (OP-4)-- Interval Zone Two

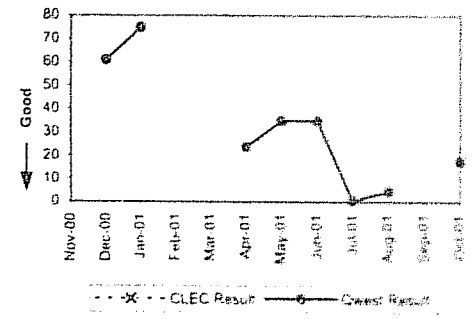
[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
				118	3	39 33		
				368	4	92 00		
				92	1	92 00		
				16	2	8 00		
				96	7	13 71		
				64	3	21 33		
				89	6	14 83		
				93	5	18 60		
				73	5	14 60		
				20	2	10 00		
				133	6	22 17		



Checklist #14 - Resale - Installation for DS3 and Higher

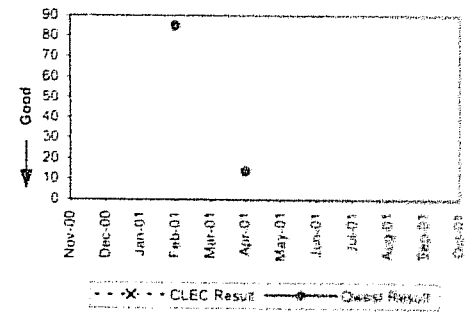
Average Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
61	1	61 00		
300	4	75 00		
24	1	24 00		
35	1	35 00		
35	1	35 00		
1	2	0 50		
18	4	4 50		
71	4	17 75		



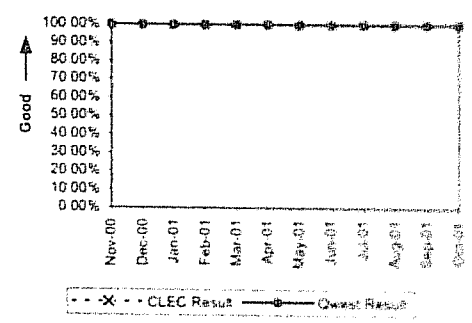
Average Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
85	1	85 00		
14	1	14 00		



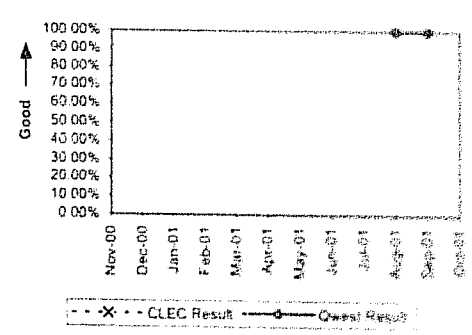
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
10	10	100.00%		
8	8	100 00%		
7	7	100 00%		
5	5	100 00%		
7	7	100 00%		
11	11	100 00%		
9	9	100 00%		
8	8	100 00%		
8	8	100 00%		
5	5	100.00%		
4	4	100.00%		
4	4	100 00%		



New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
5	5	100 00%		
4	4	100 00%		

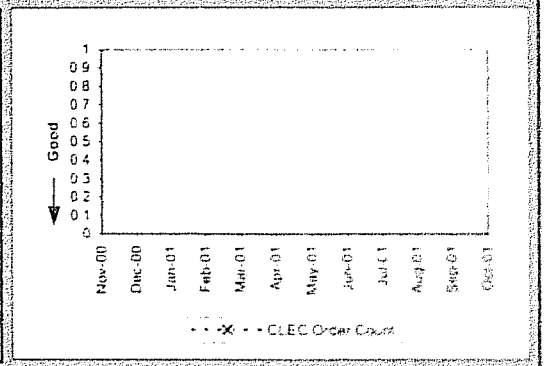


Checklist #14 - Resale - Installation for DS3 and Higher

Checklist #14 - Resale - Installation for DS3 and Higher

Count of Packed Orders Delayed for Facilities Reasons DS3 (OP-15B)

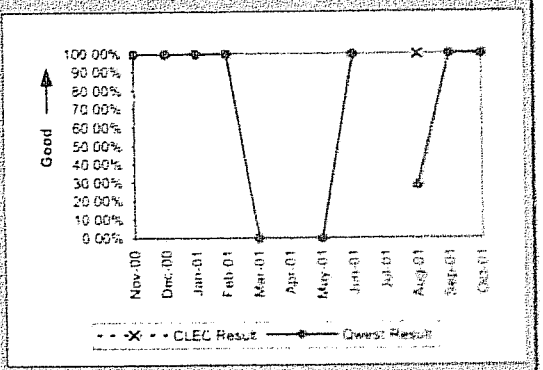
	CLEC Order Count
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	



Checklist #14 - Resale - Repair for DS3 and Higher

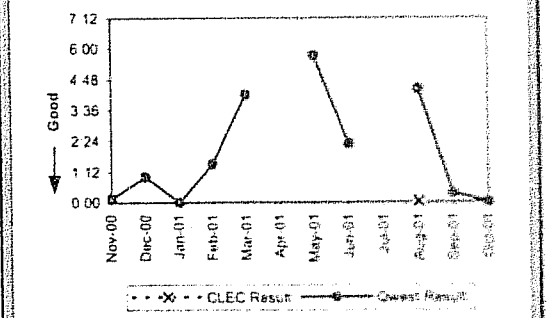
[illegible] Cleared within 4 Hours (Percent) (MR-5)-- Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					2	2	100 00%		
					1	1	100 00%		
					1	1	100 00%		
					6	6	100 00%		
					0	1	0 00%		
					0	2	0 00%		
					2	2	100 00%		
[illegible]	[illegible]	1	100 00%	0 00%	2	7	28 57%	-1 48	-1 9
					1	1	100 00%		
					1	1	100 00%		



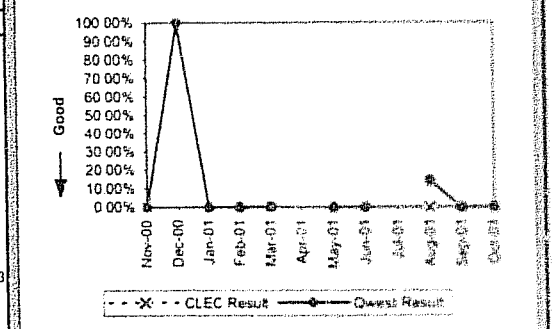
[illegible] Zone 5 Restore (Hours Minutes) (MR-6)-- Interval Zone Two

[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
				0 20	2	0 10		
				1 02	1	1 02		
				0 01	1	0 01		
				9 12	6	1 32		
				4 13	1	4 13		
				11 30	2	5 45		
				4 36	2	2 18		
[illegible]	1	0 63		31 08	7	4 27	-4 33	-3 63
				0 22	1	0 22		
				0 01	1	0 01		



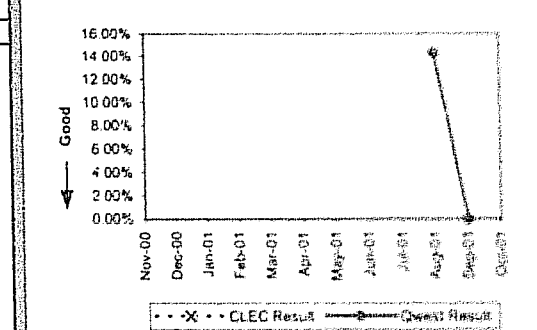
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
				0	2	0 00%		
				1	1	100 00%		
				0	1	0 00%		
				0	6	0 00%		
				0	1	0 00%		
				0	2	0 00%		
				0	2	0 00%		
[illegible]	1	0 00%	0 00%	1	7	14 29%	-0.38	-1.23
				0	1	0 00%		
				0	1	0.00%		



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

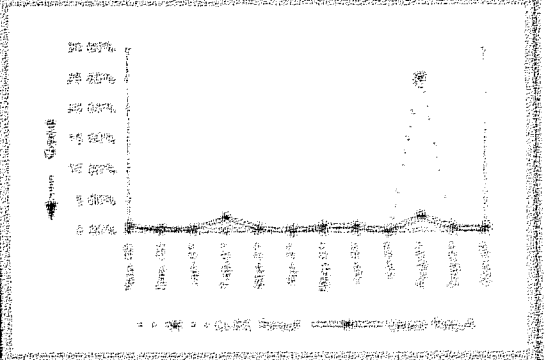
[illegible]	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					1	7	14.29%		
					0	1	0 00%		



Checklist #14 - Resale - Repair for DS3 and Higher

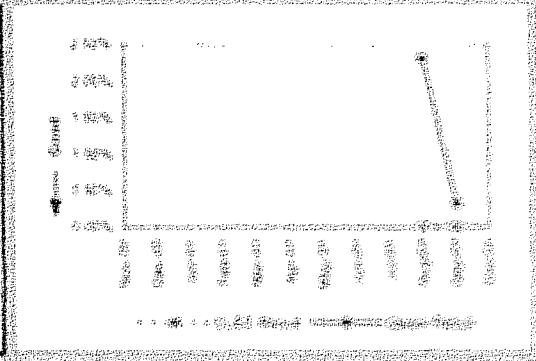
Trouble Rate (Percent) (MR-8)– Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00	0	3	0.00%	0.00%	2	261	0.77%	-0.19	1.00
Dec-00	0	3	0.00%	0.00%	1	271	0.37%	-0.1	1.00
Jan-01	0	3	0.00%	0.00%	1	278	0.36%	-0.1	1.00
Feb-01	0	3	0.00%	0.00%	6	282	2.13%	-0.55	1.00
Mar-01	0	3	0.00%	0.00%	1	282	0.35%	-0.1	1.00
Apr-01	0	3	0.00%	0.00%	0	295	0.00%	N/A	N/A
May-01	0	3	0.00%	0.00%	2	298	0.67%	-0.14	1.00
Jun-01	0	3	0.00%	0.00%	2	306	0.65%	-0.14	1.00
Jul-01	0	3	0.00%	0.00%	0	305	0.00%	N/A	N/A
Aug-01	1	4	25.00%	43.30%	7	304	2.30%	1.01	0.00
Sep-01	0	4	0.00%	0.00%	1	306	0.33%	-0.11	1.00
Oct-01	0	4	0.00%	0.00%	1	309	0.32%	-0.11	1.00



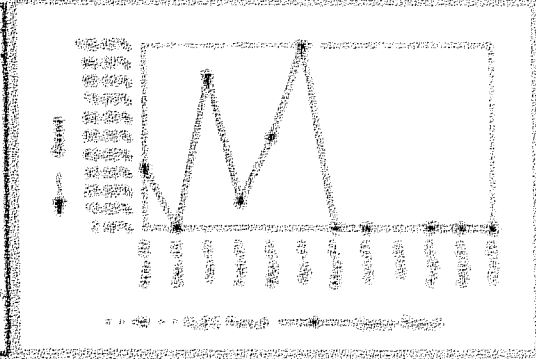
Trouble Rate (Percent) (MR-8*)– Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	4	0.00%	0.00%	7	304	2.30%	-0.91	1.00
Sep-01	0	4	0.00%	0.00%	1	306	0.33%	-0.11	1.00
Oct-01									



Customer and Non-Qwest Related Trouble Reports (Pendens (MR-10)– Interval Zone One and Two

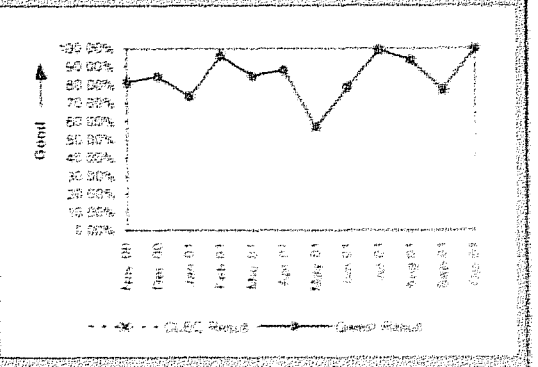
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00					1	3	33.33%		
Dec-00					0	1	0.00%		
Jan-01					5	6	83.33%		
Feb-01					1	7	14.29%		
Mar-01					1	2	50.00%		
Apr-01					1	1	100.00%		
May-01					2	2	100.00%		
Jun-01					2	2	100.00%		
Jul-01									
Aug-01	0	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
Sep-01					0	1	0.00%		
Oct-01					0	1	0.00%		



Checklist #14 - Resale - Frame Relay Installation

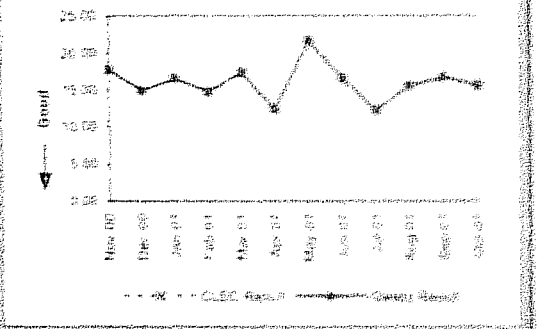
Percentage Commitments Met (Percent) (OP-3) – Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resl	Std Dev	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
					22	27	81.48%		
					11	13	84.62%		
					14	19	73.68%		
					26	26	96.15%		
					28	33	84.85%		
					15	17	88.24%		
					4	7	57.14%		
					15	19	78.95%		
					321	324	99.07%		
					45	48	93.75%		
					24	31	77.42%		
					12	12	100.00%		



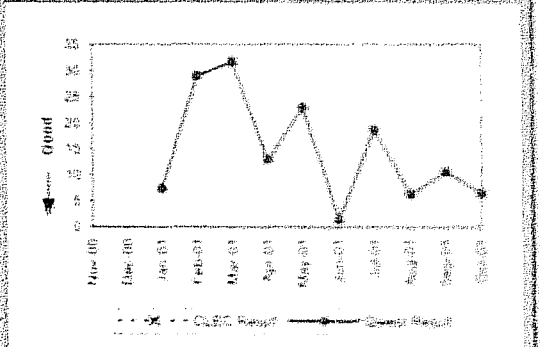
Installation Interval (Average Days) (OP-4) – Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resl	Std Dev	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
					482	27	17.85		
					195	13	15.00		
					312	19	16.42		
					380	26	14.62		
					577	33	17.48		
					210	17	12.35		
					152	7	21.71		
					317	19	16.68		
					4026	329	12.24		
					814	52	15.65		
					656	39	16.82		
					288	17	16.94		



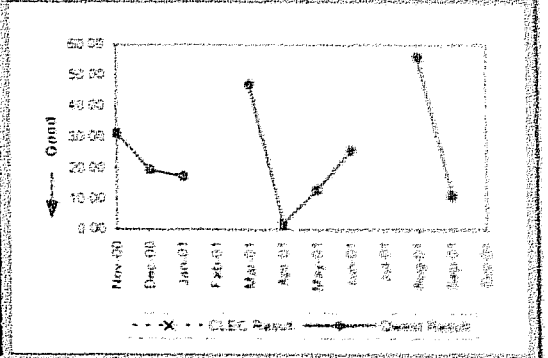
Average Days for Non-Facility Reasons (Average Days) (OP-6A) – Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resl	Std Dev	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
					15	2	7.50		
					29	1	29.00		
					127	4	31.75		
					13	1	13.00		
					46	2	23.00		
					3	2	1.50		
					150	9	16.75		
					32	5	6.40		
					107	10	10.70		
					33	5	6.60		



Customer Days for Facility Reasons (Average Days) (OP-6B) – Interval Zone Two

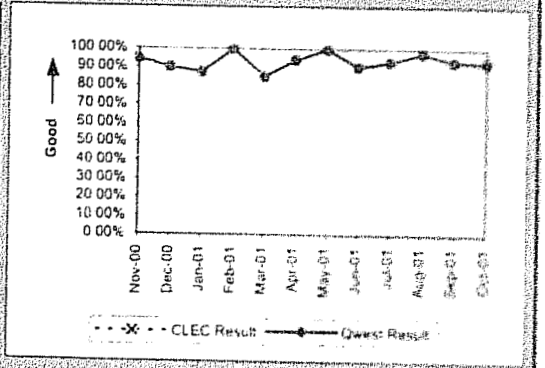
Date	CLEC Num	CLEC Den	CLEC Resl	Std Dev	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
					156	5	31.20		
					39	2	19.50		
					52	3	17.33		
					47	1	47.00		
					2	1	2.00		
					13	1	13.00		
					52	2	26.00		
					112	2	56.00		
					55	5	11.00		



Checklist #14 - Resale - Frame Relay Installation

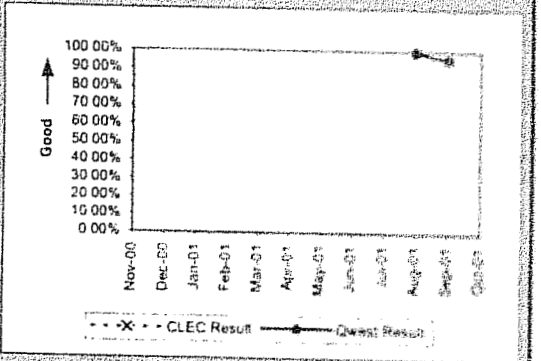
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
					34	36	94.44%		
					27	30	90 00%		
					21	24	87 50%		
					30	30	100 00%		
					35	41	85.37%		
					32	34	94 12%		
					17	17	100 00%		
					19	21	90 48%		
					167	179	93.30%		
					187	191	97 91%		
					43	46	93 48%		
					26	28	92.86%		



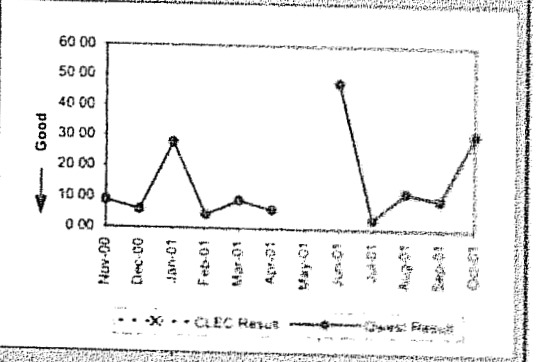
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
					190	191	99 48%		
					44	46	95 65%		



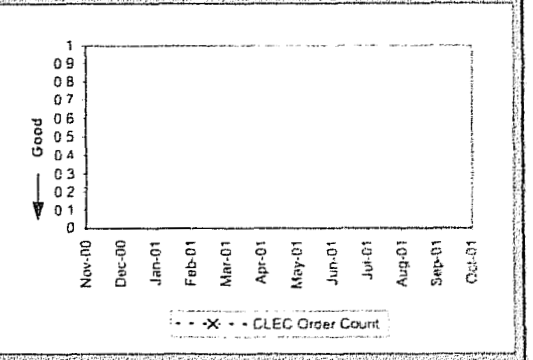
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
					9	1	9 00		
					6	1	6 00		
					28	1	28 00		
					9	2	4 50		
					74	8	9 25		
					25	4	6 25		
					96	2	48 00		
					10	3	3 33		
					36	3	12 00		
					39	4	9 75		
					93	3	31 00		



Checklist #14 - Resale - Frame Relay Installation

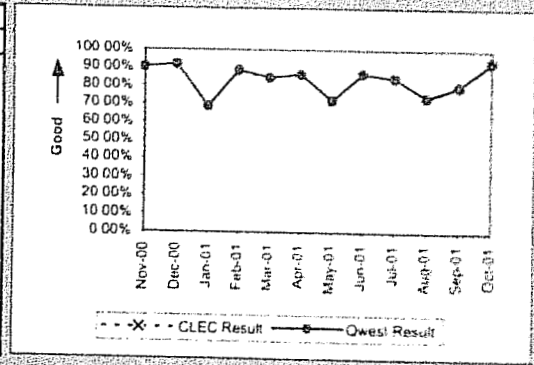
Total of Pending Orders Delayed for Facilities Reasons Frame Relay (OP-15B)	
	CLEC Order Count



Checklist #14 - Resale - Frame Relay Repair

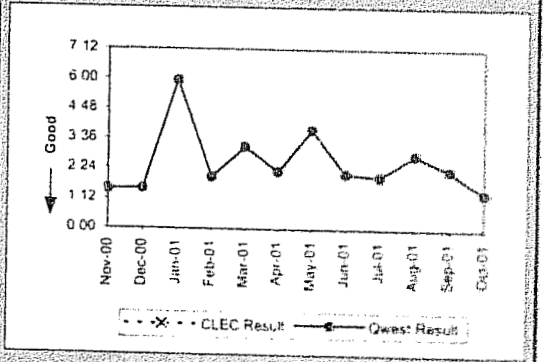
[illegible] Cleared within 4 Hours (Percent) (MR-5)-- Interval Zone Two

[illegible]	[illegible]	[illegible]	CLEC Nam	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					29	32	90 63%		
					23	25	92 00%		
					20	29	68 97%		
					40	45	88 89%		
					33	39	84 62%		
					39	45	86 67%		
					26	36	72 22%		
					53	61	86 89%		
					44	52	84 62%		
					34	46	73 91%		
					28	35	80 00%		
					30	32	93 75%		



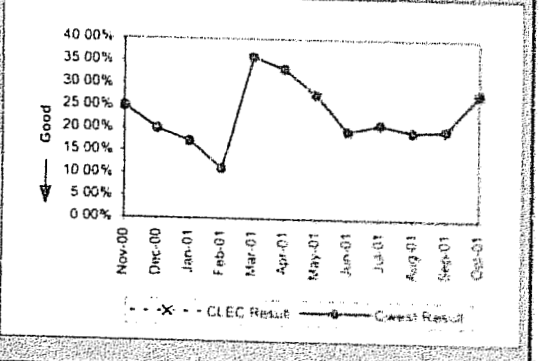
Mean Time to Restore (Hours Minutes) (MR-6)-- Interval Zone Two

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					50 32	32	1 35		
					40 33	25	1 37		
					172 25	29	5 57		
					93 31	45	2 05		
					128 44	39	3 18		
					104 17	45	2 19		
					143 39	36	3 59		
					135 15	61	2 13		
					109 06	52	2 06		
					137 14	46	2 59		
					82 42	35	2 22		
					46 57	32	1 28		



Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					8	32	25 00%		
					5	25	20 00%		
					5	29	17 24%		
					5	45	11 11%		
					14	39	35 90%		
					15	45	33 33%		
					10	36	27 78%		
					12	61	19 67%		
					11	52	21 15%		
					9	46	19 57%		
					7	35	20 00%		
					9	32	28 13%		



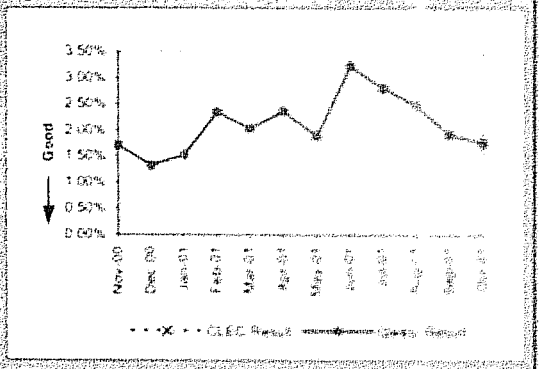
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr

Checklist #14 - Resale - Frame Relay Repair

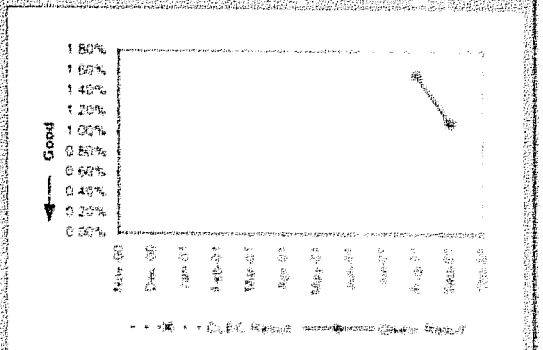
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					32	1877	1 70%		
Dec-00					25	1884	1 33%		
Jan-01					29	1898	1 53%		
Feb-01					45	1910	2 36%		
Mar-01					39	1910	2 04%		
Apr-01					45	1899	2 37%		
May-01					36	1892	1 90%		
Jun-01					61	1885	3 24%		
Jul-01					52	1852	2 81%		
Aug-01					46	1859	2 47%		
Sep-01					35	1822	1 92%		
Oct-01					32	1813	1 77%		



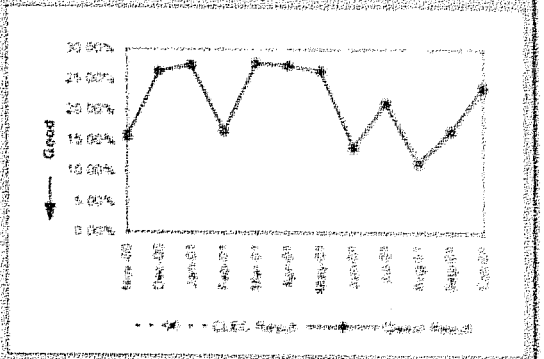
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					29	1859	1 56%		
Sep-01					20	1822	1 10%		
Oct-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					6	38	15 79%		
Dec-00					9	34	26 47%		
Jan-01					11	40	27 50%		
Feb-01					9	54	16 67%		
Mar-01					15	54	27 78%		
Apr-01					17	62	27 42%		
May-01					13	49	26 53%		
Jun-01					10	71	14 08%		
Jul-01					14	66	21 21%		
Aug-01					6	52	11 54%		
Sep-01					7	42	16 67%		
Oct-01					10	42	23 81%		



ride the light

Qwest

Performance Results

Regional

November 2000 - October 2001

November 20, 2001

EXHIBIT

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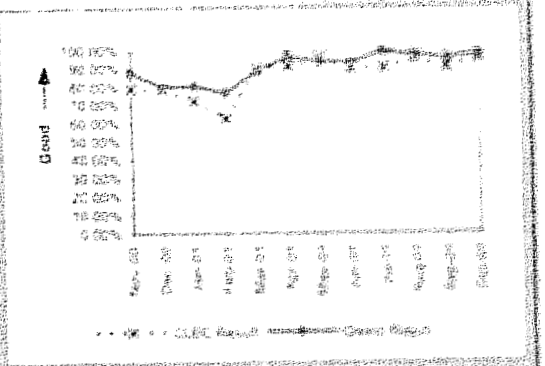
Checklist #1 - Local Interconnection - LIS Installation

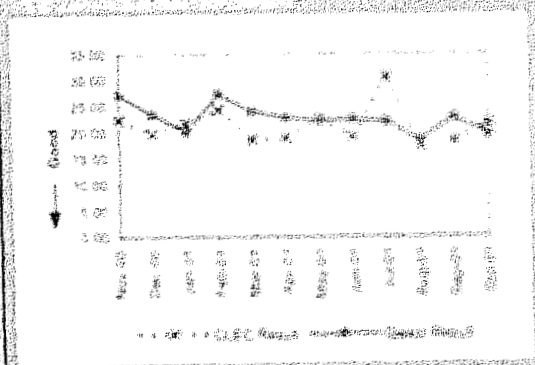
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00	116	146	79.45%	40.41%	109	124	87.90%	1.85	0.13
Dec-00	129	164	78.66%	40.97%	51	64	79.69%	0.16	-0.89
Jan-01	85	122	70.13%	44.84%	58	72	80.56%	1.31	-0.21
Feb-01	109	174	62.64%	48.38%	63	82	76.83%	2.25	0.38
Mar-01	174	193	90.16%	29.79%	107	121	88.43%	-0.47	1.28
Apr-01	175	192	91.15%	28.41%	103	107	96.26%	1.67	0.62
May-01	134	140	95.71%	20.25%	89	95	93.68%	-0.63	1.38
Jun-01	179	199	89.95%	30.07%	104	112	92.86%	0.84	-0.49
Jul-01	144	160	90.00%	30.00%	307	310	99.03%	4.26	1.6
Aug-01	128	132	96.45%	20.83%	231	238	97.06%	0.78	-0.53
Sep-01	158	175	90.29%	29.62%	196	208	95.19%	1.84	0.12
Oct-01	240	252	95.24%	21.30%	263	270	97.41%	1.3	0.21



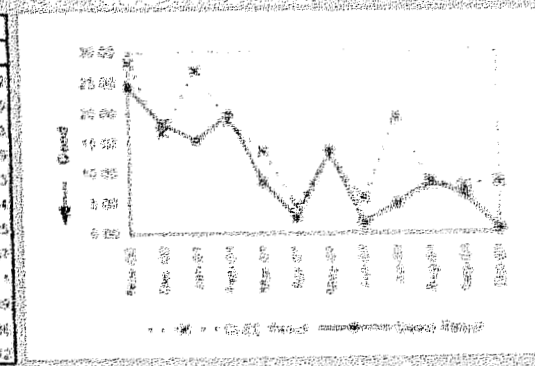
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00	3294	146	22.59	19.54	3391	124	27.35	-2.52	-2.53
Dec-00	3258	164	19.87	14.26	1512	64	23.62	1.94	2.18
Jan-01	2989	122	21.88	21.95	1458	72	20.25	0.27	-0.63
Feb-01	4265	174	24.51	19.70	2250	82	27.44	-0.97	-1.99
Mar-01	3600	193	18.66	11.52	2906	121	24.02	-4.73	3.88
Apr-01	3648	192	19.00	9.44	2441	107	22.81	-3.77	2.65
May-01	3182	140	22.78	12.82	2115	95	22.26	0.01	-0.99
Jun-01	3605	199	19.12	9.71	2516	112	22.46	-3.06	-2.86
Jul-01	9819	322	30.49	21.38	5083	412	22.05	8.76	4.44
Aug-01	3417	195	17.52	17.26	6054	328	18.46	-0.47	1.29
Sep-01	4623	251	18.42	11.46	9619	423	22.74	-4.11	-3.5
Oct-01	8548	393	21.75	16.27	8062	409	19.71	2.31	3.41



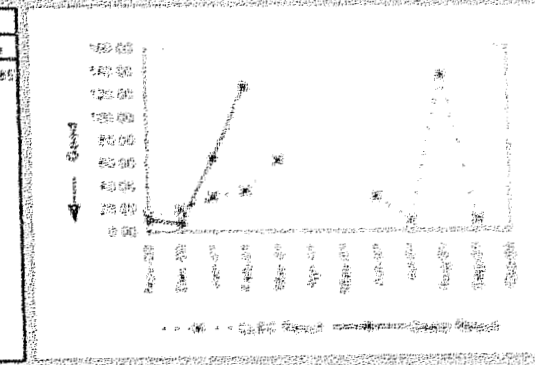
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00	791	28	28.25	32.34	317	13	24.38	0.62	-0.87
Dec-00	569	34	16.74	22.35	219	12	18.25	-0.31	1.19
Jan-01	808	30	26.93	26.78	207	13	15.46	0.45	-0.73
Feb-01	1139	61	18.67	23.83	356	18	19.78	-0.15	-1.09
Mar-01	246	18	13.67	18.09	118	14	8.43	1.25	-0.25
Apr-01	75	17	4.59	4.49	10	4	2.50	1.08	-0.34
May-01	76	6	12.67	14.11	82	6	13.67	-0.09	-1.05
Jun-01	104	18	5.78	7.29	13	8	1.62	2.58	-0.57
Jul-01	3372	174	19.38	20.66	504	105	4.80	23.19	13.1
Aug-01	551	68	8.10	18.96	819	97	8.44	-0.14	-1.09
Sep-01	714	92	7.76	12.30	1411	225	6.27	1.05	-0.36
Oct-01	1288	153	8.42	15.64	94	146	0.64	18.3	13.12



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

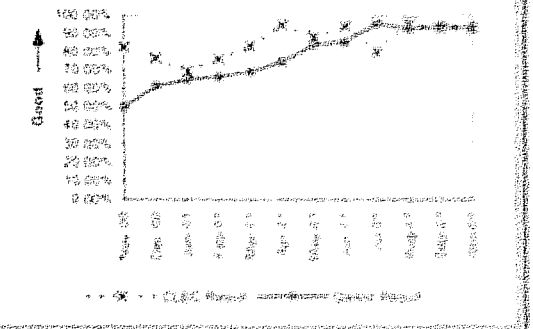
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00	29	2	14.50	13.44	22	2	11.00	0.24	-0.86
Dec-00	19	1	19.00		7	1	7.00		
Jan-01	121	4	30.25	20.90	64	1	64.00		
Feb-01	142	4	35.50	15.15	126	1	126.00		
Mar-01	62	1	62.00						
Apr-01									
May-01									
Jun-01	59	2	29.50	31.82					
Jul-01	36	4	9.00	1.83					
Aug-01	135	1	135.00						
Sep-01	10	1	10.00						
Oct-01									



Checklist #1 - Local Interconnection - LIS Installation

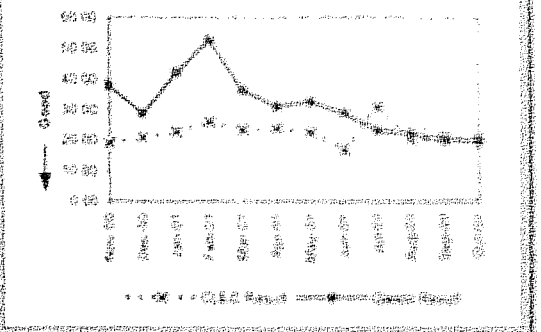
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	29	35	82.86%	37.69%	31	62	50.00%	3.11	2.49
Dec-00	33	43	76.74%	42.25%	43	70	61.43%	1.62	-1.99
Jan-01	39	56	69.64%	45.98%	61	94	64.89%	-0.59	-1.36
Feb-01	45	59	76.27%	42.54%	49	74	66.22%	1.22	1.74
Mar-01	56	67	83.58%	37.04%	77	111	69.37%	1.99	-2.21
Apr-01	77	81	95.06%	21.67%	67	90	74.44%	3.09	-2.88
May-01	39	44	88.64%	31.74%	74	88	84.09%	-0.67	1.49
Jun-01	52	55	94.55%	22.71%	147	172	85.47%	1.66	2.01
Jul-01	32	40	80.00%	40.00%	266	279	95.34%	3.08	0.87
Aug-01	44	46	95.65%	20.39%	265	286	92.66%	-0.72	1.44
Sep-01	52	56	92.86%	25.75%	140	149	93.96%	0.29	-0.82
Oct-01	69	75	92.00%	27.13%	223	239	93.31%	0.4	-0.76



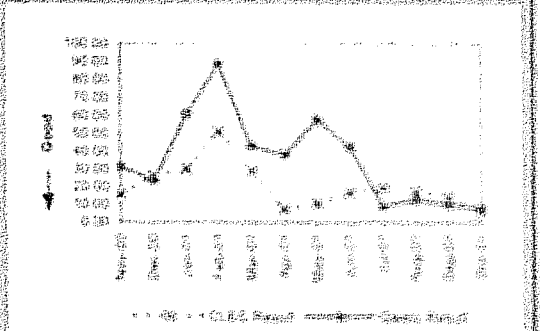
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	669	35	19.11	11.94	2369	62	38.21	-2.11	-2.29
Dec-00	904	43	21.02	21.72	2020	70	28.86	1.74	-2.06
Jan-01	1279	56	22.84	27.57	3979	94	42.33	1.85	-2.11
Feb-01	1537	59	26.05	29.03	3892	74	52.59	2.13	-2.3
Mar-01	1570	67	23.43	17.71	4067	111	36.64	1.36	1.63
Apr-01	1928	81	23.80	15.29	2805	90	31.17	1.56	1.98
May-01	995	44	22.61	14.38	2875	88	32.67	-1.63	-1.99
Jun-01	934	55	16.98	13.49	4982	172	28.97	-2.29	-2.39
Jul-01	2204	71	31.04	23.44	9282	402	23.09	1.11	-0.33
Aug-01	1410	69	20.45	19.32	9682	436	22.21	-0.71	-1.43
Sep-01	1784	86	20.74	21.25	4976	248	20.06	0.06	-0.6
Oct-01	2611	131	19.93	13.69	6321	318	19.88	0.04	-0.06



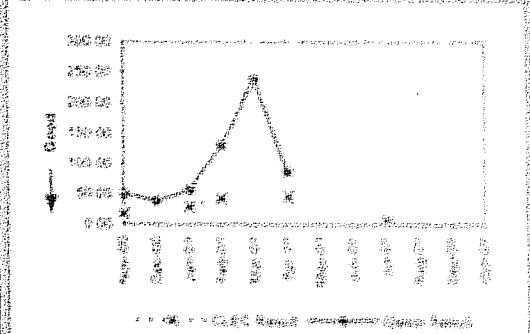
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	62	4	15.50	26.40	879	28	31.39	-0.59	-1.36
Dec-00	265	10	26.50	20.57	598	25	23.92	0.22	-0.87
Jan-01	157	15	30.47	34.75	1833	30	61.10	-0.96	1.5
Feb-01	563	11	51.18	33.04	1944	22	88.36	1.04	1.65
Mar-01	320	11	29.09	27.54	1387	32	43.34	-0.53	1.32
Apr-01	22	3	7.33	10.12	841	23	36.23	1.02	1.62
May-01	54	5	10.80	2.17	811	14	57.93	4.4	1.85
Jun-01	51	3	17.00	17.44	1072	25	42.88	-0.62	-1.32
Jul-01	740	38	19.47	22.76	1210	136	8.90	2.17	0.32
Aug-01	440	25	17.60	24.68	2225	171	13.01	0.99	-0.4
Sep-01	482	34	14.18	22.75	1100	108	10.19	1.64	-0.37
Oct-01	430	62	6.94	13.30	693	95	7.29	-0.12	-1.07



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

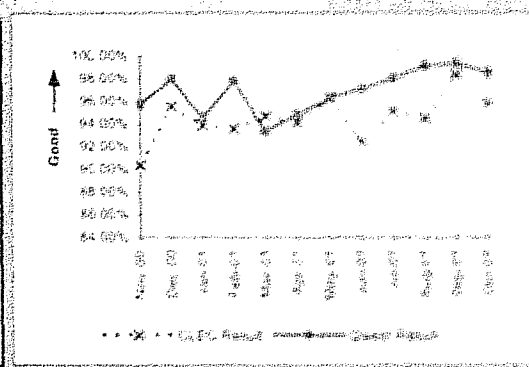
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	34	2	17.00	12.73	150	3	50.00	-1.13	-1.69
Dec-00					77	2	38.50		
Jan-01	59	2	29.50	17.68	172	3	57.33	-1.12	1.68
Feb-01	127	3	42.33	36.36	392	3	130.67	1.14	-1.69
Mar-01					479	2	239.50		
Apr-01	45	1	45.00		86	1	86.00		
May-01									
Jun-01									
Jul-01	8	1	8.00						
Aug-01									
Sep-01									
Oct-01									



Checklist #1 - Local Interconnection - LIS Installation

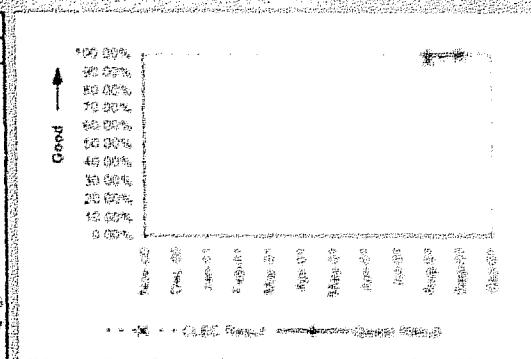
New Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	344	96 41%	29 45%	340	355	95 77%	3 93	0 7
[illegible]	344	360	95 56%	20 61%	283	289	97 92%	2 1	0
[illegible]	[illegible]	359	93 87%	23 98%	243	257	94 55%	0 37	-0 8
[illegible]	[illegible]	276	93 62%	24 44%	264	270	97 78%	3 54	0 52
[illegible]	[illegible]	416	94 71%	22 38%	309	331	93 35%	-0 74	-1 45
[illegible]	402	428	94 16%	23 45%	350	369	94 85%	0 44	-0 75
[illegible]	[illegible]	372	96 24%	19 03%	313	325	96 31%	0 05	-0 98
[illegible]	348	174	92 51%	26 32%	333	343	97 08%	3 63	0 66
[illegible]	380	400	95 11%	21 57%	593	605	98 02%	3 26	0 53
[illegible]	311	329	94 53%	22 74%	782	789	99 11%	7 45	1 55
[illegible]	295	301	98 34%	12 78%	713	718	99 30%	1 69	-0 18
[illegible]	413	431	95 82%	20 00%	689	699	98 57%	3 78	0 68



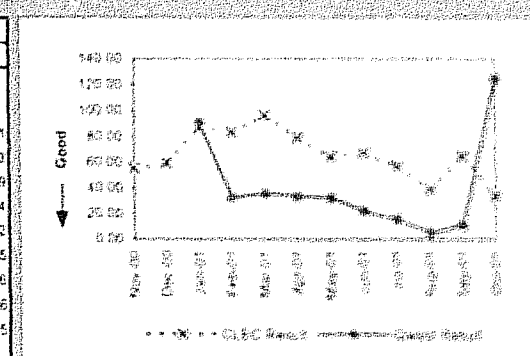
New Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
Aug-01	318	329	96 66%	17 98%	764	789	99 37%	5 2	0 89
Sep-01	292	301	98 67%	11 45%	714	718	99 44%	1 51	-0 27
[illegible]									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

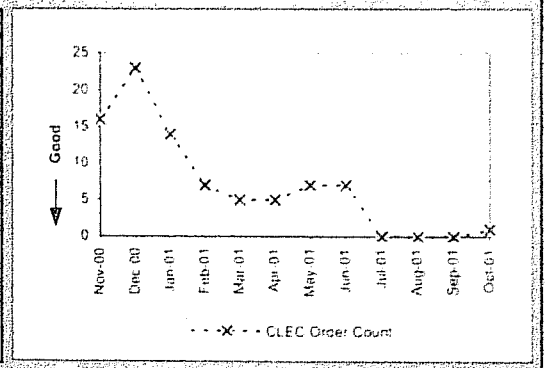
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	9574	172	55 66	53 65					
[illegible]	11189	187	59 83	58 58					
[illegible]	10809	124	87 17	63 43	1094	12	91 17	-0 19	-1 11
[illegible]	4272	51	83 76	70 17	689	21	32 81	1 59	-0 03
[illegible]	4846	50	96 92	79 18	252	7	36 00	1 01	-1 39
[illegible]	9723	72	79 49	85 43	168	5	33 60	0 26	-0 84
[illegible]	6171	95	64 96	87 05	197	6	32 83	0 62	-0 62
[illegible]	4938	73	67 64	95 49	178	8	22 25	1 56	-0 05
[illegible]	1828	32	57 12	82 99	31	2	15 50	0 72	-0 56
[illegible]	1500	38	39 47	72 74	11	2	5 50	0 88	-0 46
[illegible]	1636	25	65 44	88 63	33	3	11 00	1 73	0 05
[illegible]	1193	35	34 09	51 87	125	1	125 00		



Checklist #1 - Local Interconnection - LIS Installation

Total # Trouble Tickets Delayed for Facilities Reasons LIS Trunk (OP-15B)

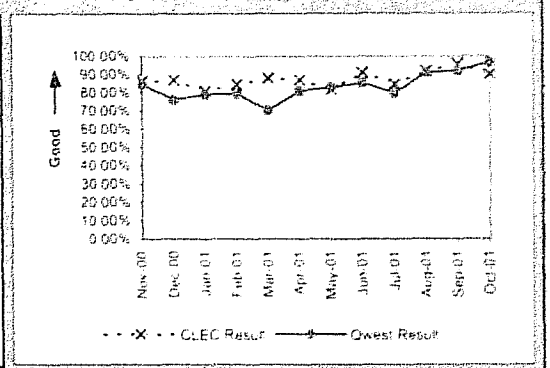
	CLEC Order Count
	16
	23
	14
	7
	5
	5
	7
	7
	0
	0
	0
	1



Checklist #1 - Local Interconnection - LIS Repair

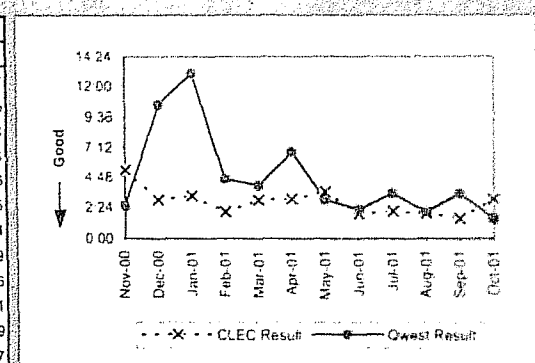
[illegible] (Percent) (MR-5)-- Interval Zone One

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	84	99	84 85%	-0 36	-1 22
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	67	88	76 14%	-1 8	-2 1
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	120	152	78 95%	-0 45	1 27
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	77	97	79 38%	-0 99	-1 6
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	76	108	70 37%	-3 1	-2 88
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	84	104	80 77%	-1 25	1 76
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	107	129	82 95%	0 25	-0 85
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	100	117	85 47%	-1 38	-1 84
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	63	79	79 75%	0 91	-1 56
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	72	79	91 14%	-0 19	-1 12
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	57	62	91 94%	-0 9	-1 54
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	58	60	96 67%	1 52	-0 08



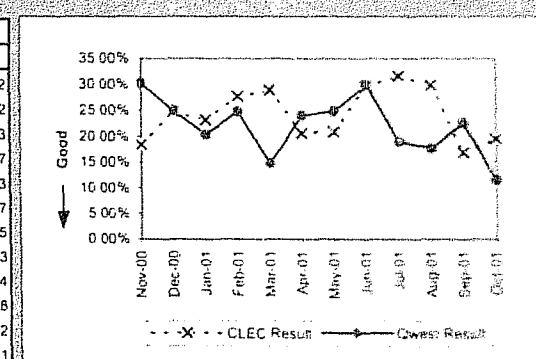
[illegible] (Hours Minutes) (MR-6)-- Interval Zone One

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	250 46	99	2 32	2 1	0 27
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	931 02	88	10 35	-0 91	-1 56
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1985 58	152	13 04	-0 88	-1 54
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	453 50	97	4 41	-1 38	-1 84
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	449 24	108	4 10	-0 98	-1 6
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	714 06	104	6 52	-1 23	-1 75
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	386 04	129	3 00	1 08	-0 34
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	261 31	117	2 14	-0 96	-1 59
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	279 02	79	3 32	-1 08	-1 66
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	161 04	79	2 02	-0 18	-1 11
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	218 08	62	3 31	-0 8	-1 49
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	93 22	60	1 33	2 58	0 57



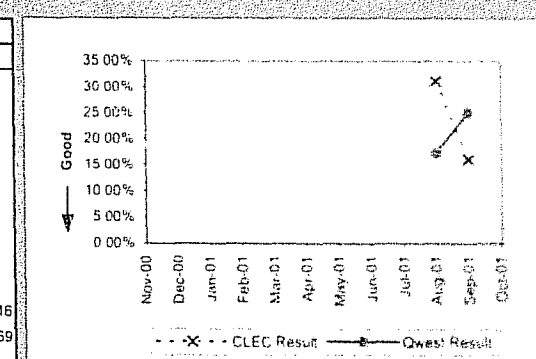
[illegible] Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	30	99	30 30%	-1 97	-2 2
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	22	88	25 00%	-0 04	-1 02
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	31	152	20 39%	0 62	-0 63
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	24	97	24 74%	0 5	-0 7
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	16	108	14 81%	2 69	0 63
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	25	104	24 04%	-0 6	-1 37
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	32	129	24 81%	-0 74	-1 45
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	35	117	29 91%	-0 05	-1 03
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	15	79	18 99%	2 03	0.24
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	14	79	17 72%	1 95	0 18
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	14	62	22 58%	-0 86	-1 52
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	7	60	11 67%	1 3	-0 21



[illegible] Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

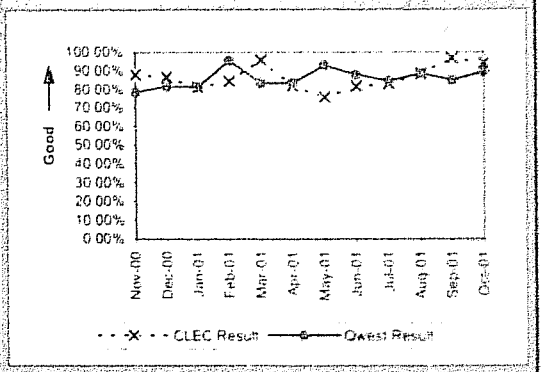
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	10	58	17 24%	1 91	0 16
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	12	48	25 00%	-1 13	-1 69



Checklist #1 - Local Interconnection - LIS Repair

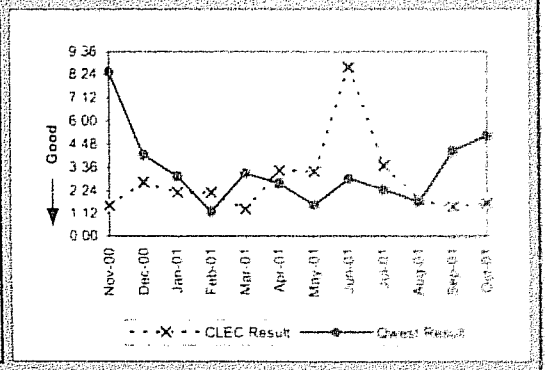
[illegible] (Percent) (MR-5) - Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	44	56	78 57%	1 14	-1 69
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	40	49	81 63%	0 56	-1 34
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	65	80	81 25%	-0 02	-1 01
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	41	43	95 35%	1 72	0 04
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	45	54	83 33%	-1 65	-2
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	66	79	83 54%	0 2	-0 88
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	66	71	92 96%	2 74	0 67
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	58	66	87 88%	0 85	-0 48
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	76	90	84 44%	0 22	-0 87
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	54	61	88 52%	0	-1
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	34	40	85 00%	-1 28	-1 84
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	34	38	89 47%	-0 64	-1 39



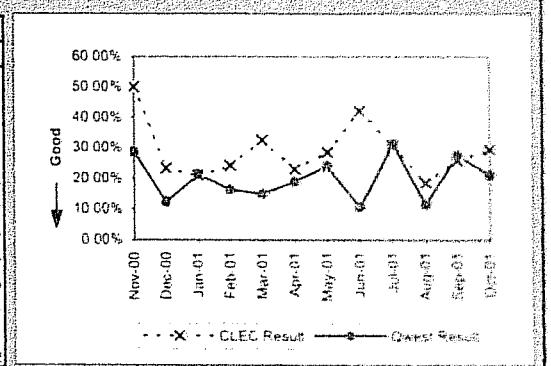
[illegible] Time to Restore (Hours Minutes) (MR-6) - Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	477 32	56	8 32	-1 25	-1 76
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	209 27	49	4 16	-0 53	-1 32
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	251 29	80	3 09	-0 74	-1 45
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	56 31	43	1 19	2 41	0 46
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	179 09	54	3 19	-1 18	-1 72
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	219 52	79	2 47	0 42	-0 75
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	119 20	71	1 41	2 65	0 61
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	199 49	66	3 02	1 36	-0 17
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	222 08	90	2 28	1 08	-0 35
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	112 16	61	1 50	0 43	-0 74
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	178 22	40	4 28	-0 75	-1 45
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	199 24	38	5 15	-0 88	-1 53



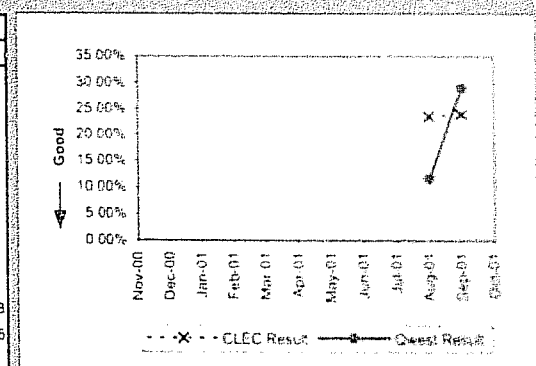
[illegible] Repeat Report Rate (Percent) (MR-7) - Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	16	56	28 57%	2 19	0 33
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	6	49	12 24%	1 24	-0 24
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	17	80	21 25%	-0 04	-1 03
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	7	43	16 28%	0 94	-0 43
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	8	54	14 81%	2 07	0 26
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	15	79	18 99%	0 51	-0 69
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	17	71	23 94%	0 61	-0 63
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	7	66	10 61%	3 58	1 18
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	28	90	31 11%	-0 05	-1 03
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	7	61	11 48%	0 99	-0 4
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	11	40	27 50%	-0 16	-1 1
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	8	38	21 05%	0 79	-0 52



[illegible] Repeat Report Rate (Percent) (MR-7) - Interval Zone Two

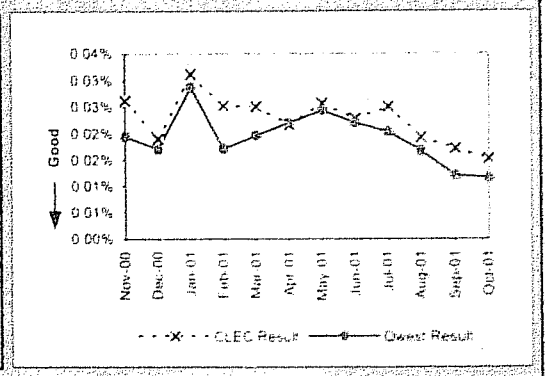
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	5	43	11 63%	1 34	-0 18
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	9	31	29 03%	-0 41	-1 25



Checklist #1 - Local Interconnection - LIS Repair

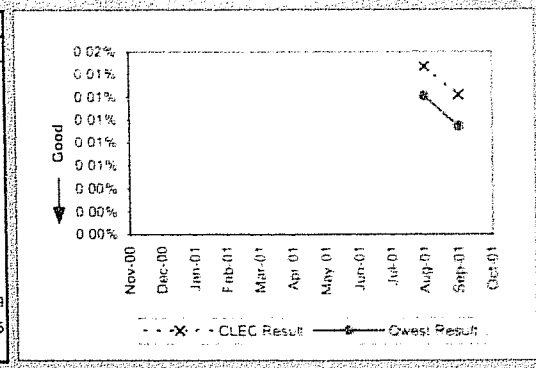
[illegible] Interval Zone One and Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Dem	Qwest Resl	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	165	795877	0.02%	2.96	0.8
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	177	800399	0.02%	0.94	-0.43
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	232	806459	0.03%	0.91	-0.45
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	140	812372	0.02%	3.86	1.35
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	163	820683	0.02%	2.47	0.5
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	153	825428	0.02%	-0.19	-1.12
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	200	821728	0.02%	0.58	-0.65
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	163	827477	0.02%	0.35	-0.79
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	169	830632	0.02%	2.18	0.32
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	140	832725	0.02%	1.25	-0.24
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	152	838820	0.01%	2.98	0.81
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	98	846793	0.01%	2.27	0.38



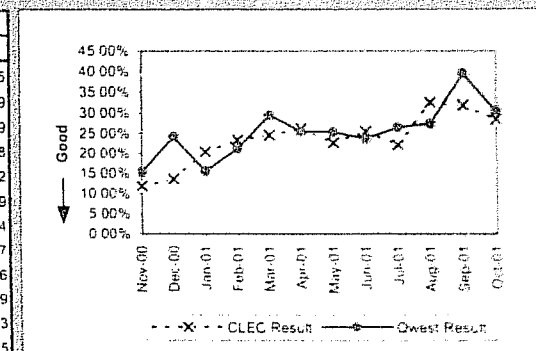
[illegible] Interval Zone One and Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Dem	Qwest Resl	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	140	832725	0.01%	1.5	-0.09
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	19	838820	0.01%	1.89	0.15



[illegible] Interval Zone One and Two

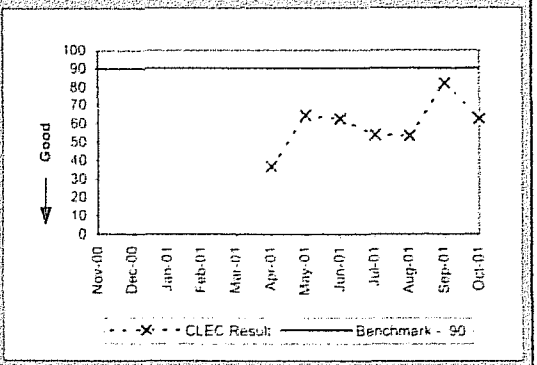
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Dem	Qwest Resl	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	28	183	15.30%	-0.9	-1.55
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	44	181	24.31%	-2.29	-2.39
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	43	275	15.64%	1.5	-0.09
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	38	178	21.35%	0.53	-0.68
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	68	230	29.57%	-1.18	-1.72
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	63	246	25.61%	0.18	-0.89
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	68	268	25.37%	-0.72	-1.44
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	57	240	23.75%	0.49	-0.7
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	61	230	26.52%	-1.08	-1.66
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	53	193	27.46%	1.17	-0.29
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	67	169	39.65%	-1.53	-1.93
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	43	141	30.50%	-0.41	-1.25



Checklist #1 - Collocation

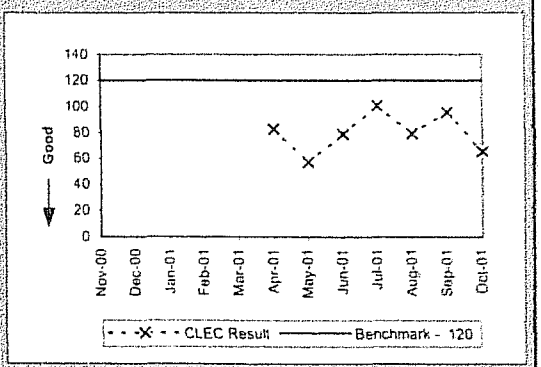
Average Days to Complete Collocation (Average Days) (CP-1A)

[illegible]	CLEC Denom	CLEC Result	CLEC Std Dev
[illegible]	1	37.00	
[illegible]	3	64.67	7.09
[illegible]	3	62.67	8.08
[illegible]	4	54.00	13.44
[illegible]	2	53.50	16.26
[illegible]	2	82.00	1.41
[illegible]	2	62.71	15.98



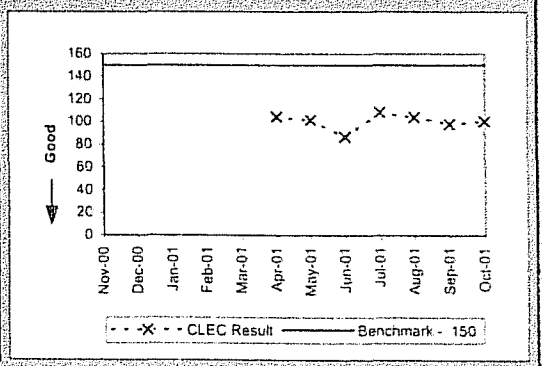
Average Days to Complete Collocation (Average Days) (CP-1B)

[illegible]	CLEC Denom	CLEC Result	CLEC Std Dev
[illegible]	6	82.80	24.59
[illegible]	9	57.11	31.69
[illegible]	5	79.00	13.93
[illegible]	8	100.75	11.09
[illegible]	11	79.45	16.66
[illegible]	4	96.00	17.57
[illegible]	6	65.67	24.39



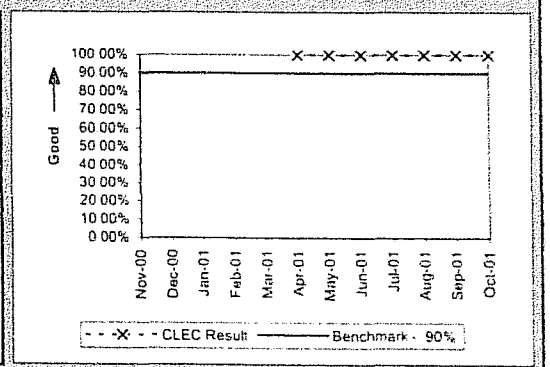
Average Days to Complete Collocation (Average Days) (CP-1C)

[illegible]	CLEC Denom	CLEC Result	CLEC Std Dev
[illegible]	33	104.33	22.67
[illegible]	14	101.71	32.44
[illegible]	15	86.93	26.33
[illegible]	24	108.50	18.44
[illegible]	31	104.13	26.24
[illegible]	8	97.88	27.04
[illegible]	8	100.62	21.19



Missed & Late Collocations (Percent) (CP-2B)

[illegible]	CLEC Denom	CLEC Result	CLEC Std Dev
[illegible]	6	100.00%	0.00%
[illegible]	12	100.00%	0.00%
[illegible]	8	100.00%	0.00%
[illegible]	12	100.00%	0.00%
[illegible]	13	100.00%	0.00%
[illegible]	6	100.00%	0.00%
[illegible]	13	100.00%	0.00%



CONTINUATION

[6]

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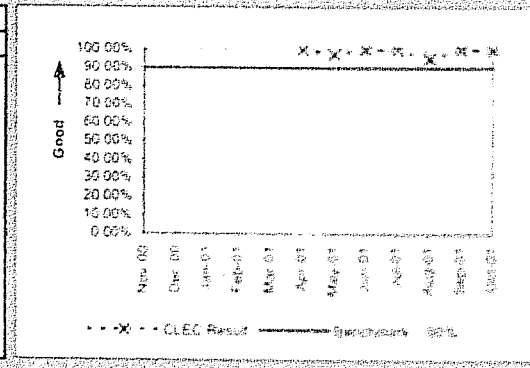
Checklist #1 - Collocation

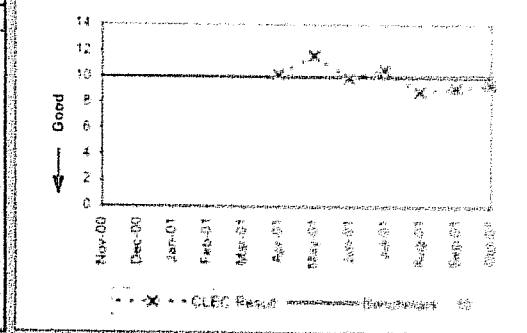
Collocations with Intervals Longer than 120 Days (Percent) (CP-2C)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01	78	78	100.00%	0.00%
May-01	39	40	97.50%	15.61%
Jun-01	26	26	100.00%	0.00%
Jul-01	39	39	100.00%	0.00%
Aug-01	41	43	95.35%	21.06%
Sep-01	21	21	100.00%	0.00%
Oct-01	23	23	100.00%	0.00%



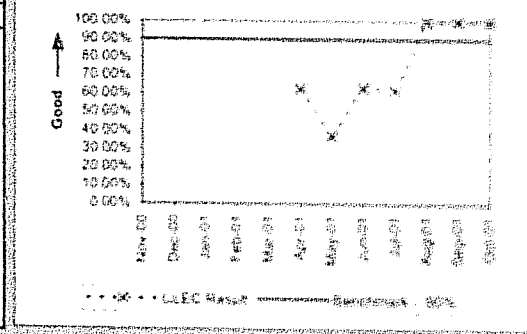
Collocation Feasibility Study Interval (Average Days) (CP-3)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01	480	47	10.21	1.77
May-01	514	44	11.68	2.07
Jun-01	367	37	9.92	1.82
Jul-01	340	32	10.62	1.86
Aug-01	407	46	8.85	0.87
Sep-01	374	41	9.12	0.95
Oct-01	216	23	9.39	0.78



Collocation Feasibility Study Commitments Met (Percent) (CP-4)

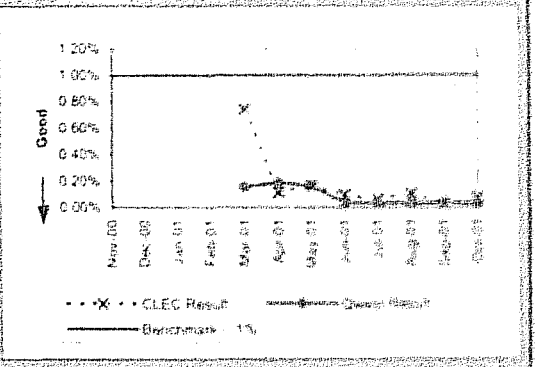
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01	36	57	63.16%	48.24%
May-01	18	48	37.50%	48.41%
Jun-01	26	41	63.41%	48.17%
Jul-01	25	40	62.50%	48.41%
Aug-01	50	50	100.00%	0.00%
Sep-01	47	47	100.00%	0.00%
Oct-01	36	36	100.00%	0.00%



Checklist #1 - Trunk Blocking

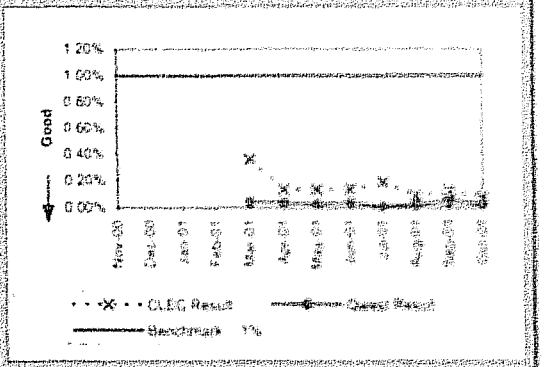
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1A)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]	890 38	120272	0 74%	4 54%	378 49	244635	0 15%	117 15	70 22
[illegible]	158 82	121100	0 11%	1 49%	464 05	244919	0 19%	-11 1	-7 75
[illegible]	216 67	127726	0 17%	1 40%	391 59	236573	0 17%	0 82	-0 5
[illegible]	129 95	131250	0 10%	0 55%	84 07	236577	0 04%	77 9	46 36
[illegible]	86 52	132714	0 07%	0 58%	82 18	239137	0 03%	25 8	14 69
[illegible]	129 77	123898	0 11%	2 17%	71 46	253345	0 03%	69 72	41 38
[illegible]	33 98	124410	0 03%	0 20%	84 8	256225	0 03%	-4 62	-3 81
[illegible]	94 62	123498	0 08%	1 00%	68 09	258431	0 03%	51 53	30 33



Trunk Blockage to Qwest End Offices (Percent) (NI-1B)

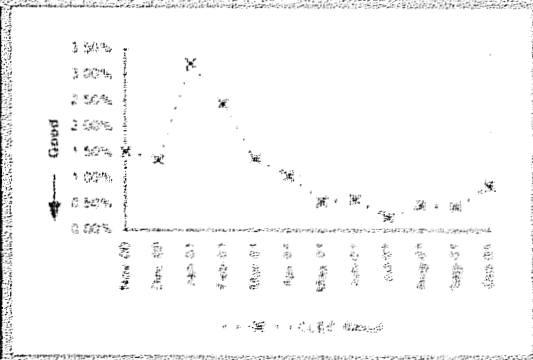
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]	202 97	56349	0 36%	2 12%	161 57	359986	0 04%	193 78	116 81
[illegible]	79 93	57069	0 14%	1 45%	144 23	367005	0 04%	64 47	38 2
[illegible]	83 52	59398	0 14%	0 77%	111 02	372388	0 03%	103 68	62 03
[illegible]	88 56	62482	0 14%	0 72%	159 75	381206	0 04%	50 06	29 43
[illegible]	118 35	60418	0 20%	0 81%	43 54	391648	0 01%	254 9	153 97
[illegible]	50 6	55258	0 09%	1 03%	72 27	395546	0 02%	68 5	40 64
[illegible]	82 5	64626	0 13%	1 10%	205 03	395719	0 05%	33 17	19 16
[illegible]	50 07	61498	0 08%	0 49%	105 53	400808	0 03%	34 94	20 24



Checklist #1 - Trunk Blocking

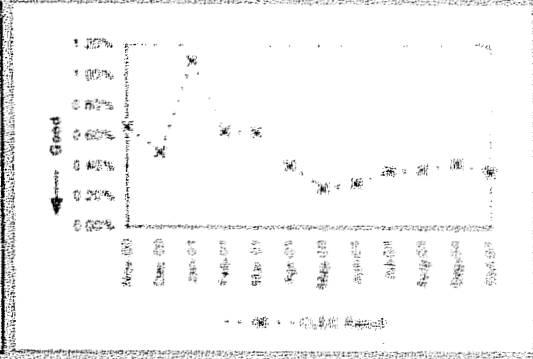
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Nov-00	1653.7	108920	1.52%	8.14%
Dec-00	1601.98	117968	1.36%	6.62%
Jan-01	3734.86	116096	3.22%	10.87%
Feb-01	2975.34	121980	2.44%	8.61%
Mar-01	1703.82	122840	1.39%	6.46%
Apr-01	1336.73	126764	1.05%	5.84%
May-01	731.94	130222	0.56%	3.78%
Jun-01	809.97	134826	0.60%	4.57%
Jul-01	345.75	134466	0.26%	2.19%
Aug-01	614.08	126258	0.49%	3.55%
Sep-01	579.92	128898	0.45%	3.71%
Oct-01	1152.68	133626	0.86%	4.22%



Trunk Blockage to Qwest End Offices (Percent) (NI-1D)

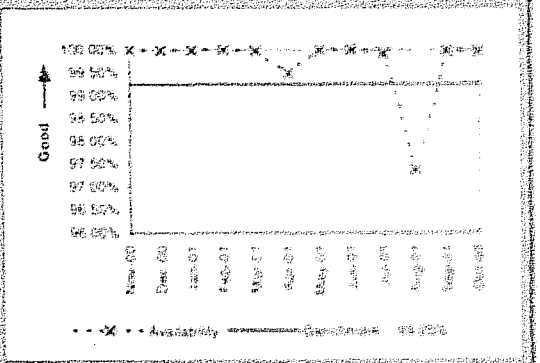
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Nov-00	271.43	40796	0.67%	2.68%
Dec-00	220.73	44306	0.50%	2.81%
Jan-01	544.99	49567	1.10%	5.04%
Feb-01	318.35	50151	0.63%	3.63%
Mar-01	360.8	57309	0.63%	3.53%
Apr-01	240.49	58365	0.41%	2.99%
May-01	157.77	60262	0.26%	1.56%
Jun-01	187.91	63682	0.30%	2.03%
Jul-01	238	63106	0.38%	1.72%
Aug-01	219.92	57130	0.38%	3.47%
Sep-01	286.17	67218	0.43%	2.87%
Oct-01	234.38	63106	0.37%	2.67%



Checklist #2 - Gateway Availability

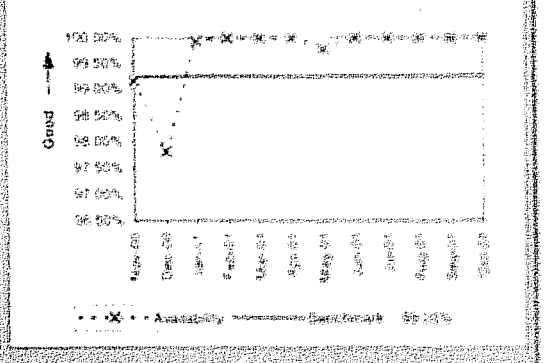
Gateway Availability - IMA-GUI (Percent) All (GA-1 A)

Date	Availability
Nov-00	100.00%
Dec-00	100.00%
Jan-01	100.00%
Feb-01	100.00%
Mar-01	99.96%
Apr-01	99.49%
May-01	100.00%
Jun-01	100.00%
Jul-01	99.92%
Aug-01	97.38%
Sep-01	99.99%
Oct-01	99.97%



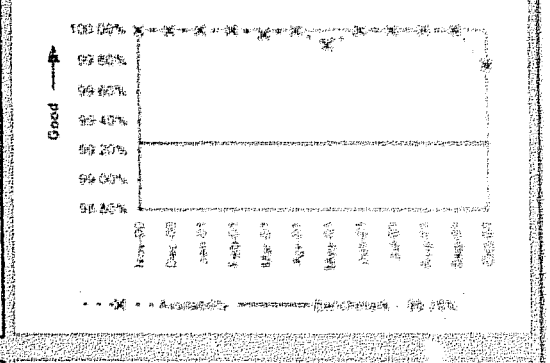
Gateway Availability - IMA-GUI (Percent) Fetch-n-Stuff (GA-1 B)

Date	Availability
Nov-00	99.16%
Dec-00	97.83%
Jan-01	99.94%
Feb-01	100.00%
Mar-01	100.00%
Apr-01	100.00%
May-01	99.78%
Jun-01	100.00%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	100.00%



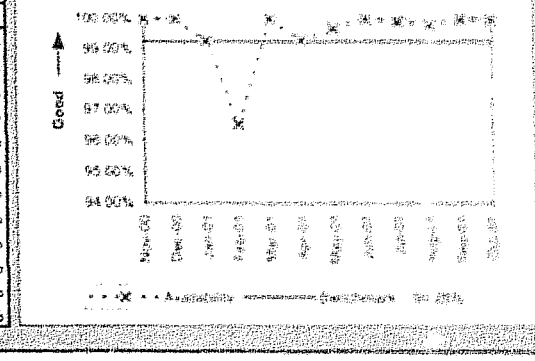
Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1 C)

Date	Availability
Nov-00	100.00%
Dec-00	100.00%
Jan-01	100.00%
Feb-01	100.00%
Mar-01	99.98%
Apr-01	100.00%
May-01	99.91%
Jun-01	100.00%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	99.77%



Gateway Availability - IMA-EDI (Percent) Default (GA-2)

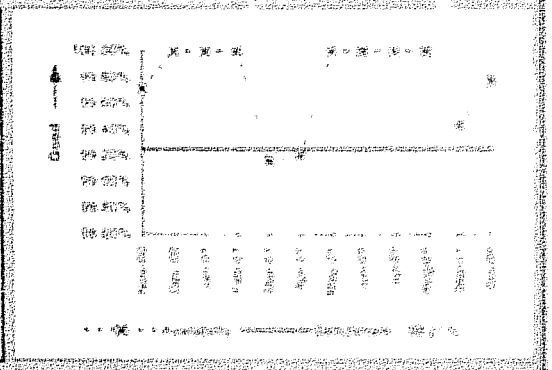
Date	Availability
Nov-00	100.00%
Dec-00	100.00%
Jan-01	99.25%
Feb-01	96.54%
Mar-01	100.00%
Apr-01	99.30%
May-01	99.69%
Jun-01	100.00%
Jul-01	99.92%
Aug-01	99.79%
Sep-01	99.99%
Oct-01	99.97%



Checklist #2 - Gateway Availability

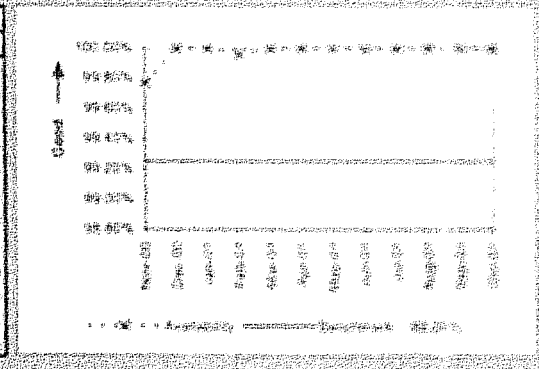
Gateway Availability - EB-TA (Percent) Default (GA-3)

Date	Availability
Nov-00	99.72%
Dec-00	100.00%
Jan-01	100.00%
Feb-01	100.00%
Mar-01	99.17%
Apr-01	99.20%
May-01	100.00%
Jun-01	100.00%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	99.44%
Oct-01	99.78%



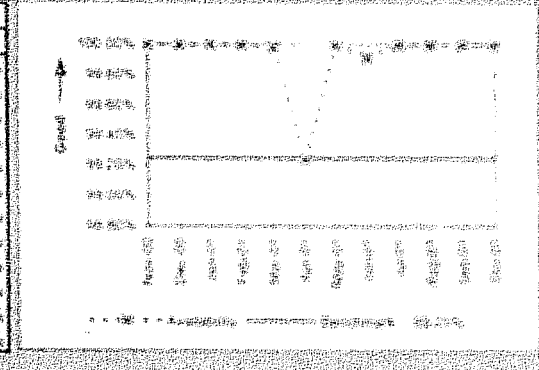
System Availability - EXACT (Percent) Default (GA-4)

Date	Availability
Nov-00	99.77%
Dec-00	100.00%
Jan-01	100.00%
Feb-01	99.96%
Mar-01	100.00%
Apr-01	100.00%
May-01	100.00%
Jun-01	100.00%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	100.00%



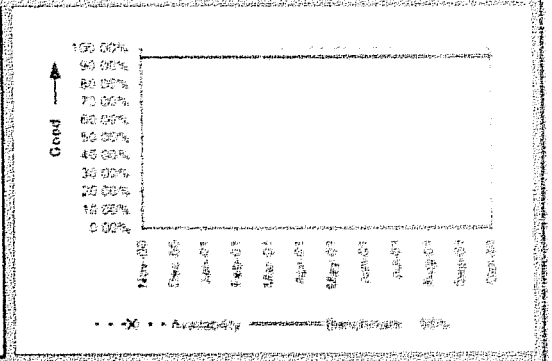
Gateway Availability - GUI - Repair (Percent) Default (GA-6)

Date	Availability
Nov-00	100.00%
Dec-00	100.00%
Jan-01	100.00%
Feb-01	100.00%
Mar-01	99.99%
Apr-01	99.24%
May-01	100.00%
Jun-01	99.92%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	100.00%



Checklist #2 - Gateway Availability

Timely Outage Resolution following Software Releases (Percent) Default (GA-7)	
Date	Availability
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	

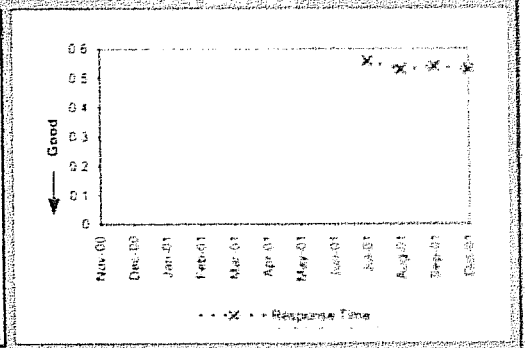


If the outage volume is less than 20 in the reporting month, the standard is 1 miss

Checklist #2 - Preorder Response Times - IMA

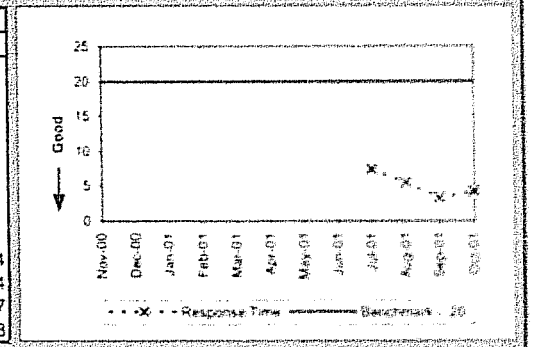
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1 A-8(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	175.84	314	0.56	0.09
Aug-01	228.96	432	0.53	0.07
Sep-01	233.28	432	0.54	0.08
Oct-01	240.62	454	0.53	0.06



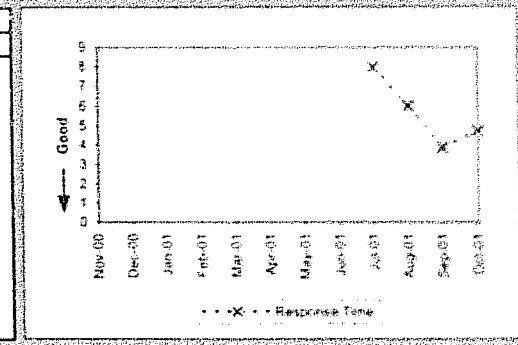
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1 A-8(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	2336.16	314	7.44	5.34
Aug-01	2376	432	5.50	4.14
Sep-01	1447.2	432	3.35	2.77
Oct-01	1920.42	454	4.23	6.88



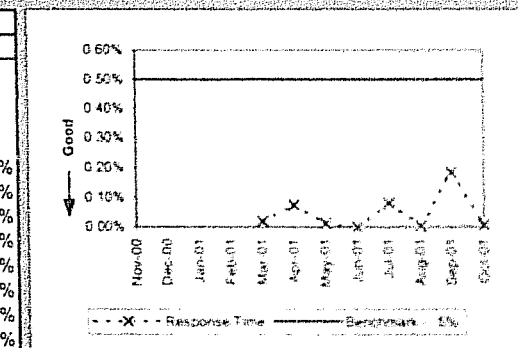
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1 A-8 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	2512	314	8.00	
Aug-01	2604.96	432	6.03	
Sep-01	1680.48	432	3.89	
Oct-01	2161.04	454	4.76	



Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C -1)

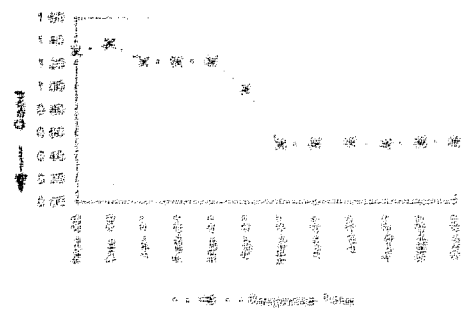
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	2	10199	0.02%	1.40%
Apr-01	8	10671	0.08%	2.74%
May-01	2	16836	0.01%	1.09%
Jun-01	0	16496	0.00%	0.00%
Jul-01	14	17299	0.08%	2.84%
Aug-01	1	22760	0.00%	0.66%
Sep-01	25	13576	0.18%	4.29%
Oct-01	1	14746	0.01%	0.82%



Checklist #2 - Preorder Response Times - IMA

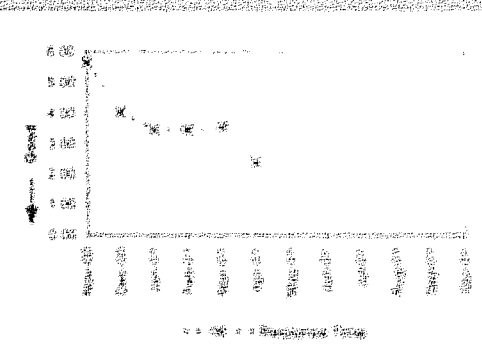
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1 A-1(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	1101.71	841	1.31	0.33
Dec-00	1512.48	1096	1.38	0.37
Jan-01	2176.48	1784	1.22	0.01
Feb-01	1939.8	1590	1.22	0.01
Mar-01	2069.12	1696	1.22	0.01
Apr-01	1538.6	1570	0.98	0.35
May-01	1007.5	2015	0.50	0.09
Jun-01	964.92	1892	0.51	0.14
Jul-01	902.2	1735	0.52	0.09
Aug-01	1187.5	2375	0.50	0.09
Sep-01	1100.84	2117	0.52	0.14
Oct-01	1233.44	2372	0.52	0.09



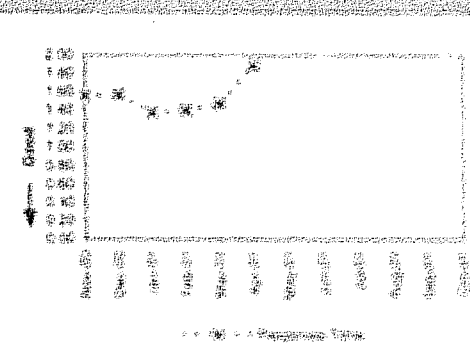
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response (PO-1 A-1(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	4760.06	841	5.66	3.03
Dec-00	4449.76	1096	4.06	2.04
Jan-01	6244	1784	3.50	1.36
Feb-01	5549.1	1590	3.49	1.03
Mar-01	6071.68	1696	3.58	1.54
Apr-01	3768	1570	2.40	2.00
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				



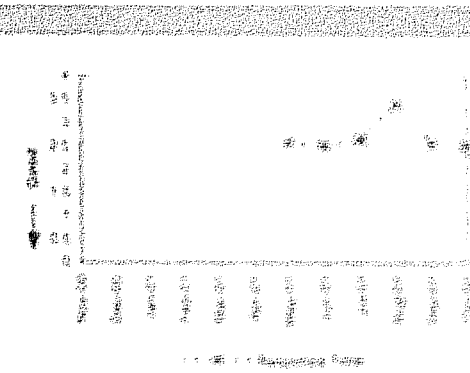
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Accept (PO-1 A-1(c))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	1311.96	841	1.56	1.08
Dec-00	1720.72	1096	1.57	1.23
Jan-01	2461.92	1784	1.38	0.57
Feb-01	2226	1590	1.40	0.74
Mar-01	2510.08	1696	1.48	1.41
Apr-01	2967.3	1570	1.89	1.45
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				



Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response/Accept (PO-1 A-1(b,c))

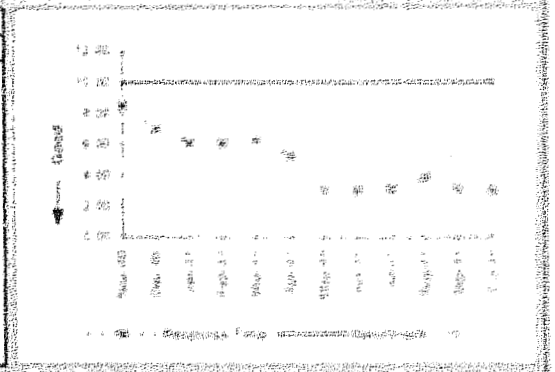
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01	5218.85	2015	2.59	2.18
Jun-01	4767.84	1892	2.52	0.90
Jul-01	4597.75	1735	2.65	1.47
Aug-01	8075	2375	3.40	3.20
Sep-01	5440.69	2117	2.57	0.56
Oct-01	5953.72	2372	2.51	1.12



Checklist #2 - Preorder Response Times - IMA

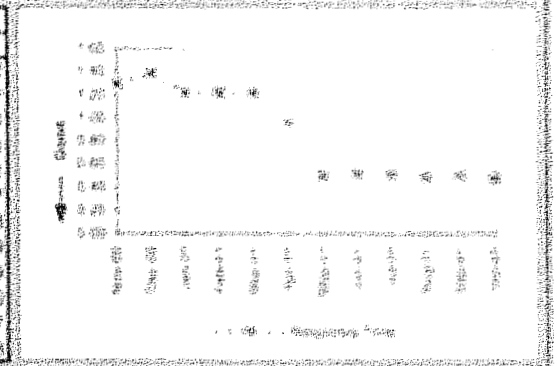
Pre-Order Response Times (Appt Scheduler) (Avg Sec) IMA Aggregate (PO-1 A-1 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	7173 73	941	8 53	
Dec-00	7682 96	1096	7 01	
Jan-01	10882 4	1784	6 10	
Feb-01	9714 9	1590	6 11	
Mar-01	10650 88	1696	6 28	
Apr-01	8273 9	1570	5 27	
May-01	6226 35	2015	3 09	
Jun-01	5732 76	1892	3 03	
Jul-01	5499 95	1735	3 17	
Aug-01	9262 5	2375	3 90	
Sep-01	6541 53	2117	3 09	
Oct-01	7187 16	2372	3 03	



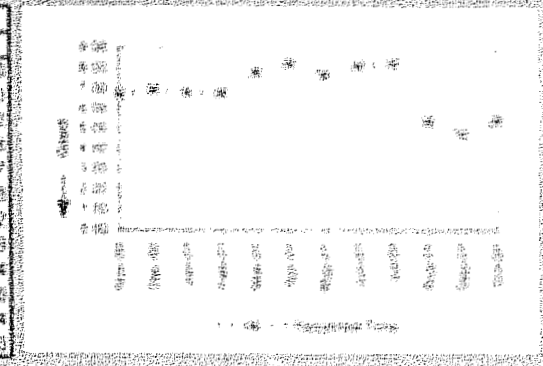
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Request (PO-1 A-2(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	1328 6	1022	1 30	0 32
Dec-00	1758 35	1265	1 39	0 37
Jan-01	2780 38	2279	1 22	0 01
Feb-01	2455 86	2013	1 22	0 01
Mar-01	2605.92	2136	1 22	0 01
Apr-01	1923 84	2004	0 96	0 37
May-01	1436 5	2873	0 50	0 08
Jun-01	1469	2825	0 52	0 19
Jul-01	1386.18	2718	0 51	0 09
Aug-01	1666	3400	0 49	0 06
Sep-01	1635	3270	0 50	0 17
Oct-01	1687.2	3515	0 48	0 06



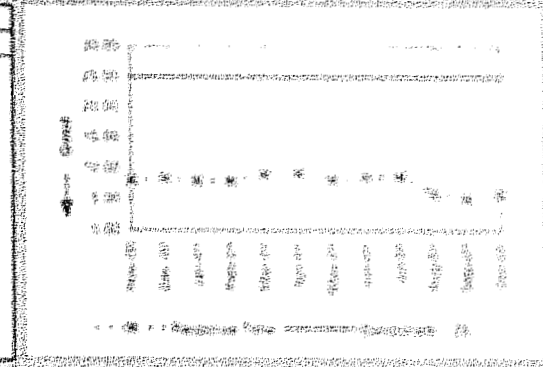
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1 A-2(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	6898.5	1022	6 75	2 [illegible]
Dec-00	8829.7	1265	6 98	4 [illegible]
Jan-01	15542 78	2279	6 82	1 72
Feb-01	13688 4	2013	6 80	2 48
Mar-01	16767 6	2136	7 85	3 17
Apr-01	16573.08	2004	8 27	3 18
May-01	22150.83	2873	7 71	1 [illegible]
Jun-01	23052	2825	8 16	2 56
Jul-01	22477.86	2718	8 27	2 14
Aug-01	18394	3400	5 41	2 [illegible]
Sep-01	15565.2	3270	4 76	2 64
Oct-01	19191.9	3515	5 46	3 58



Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1 A-2 Total)

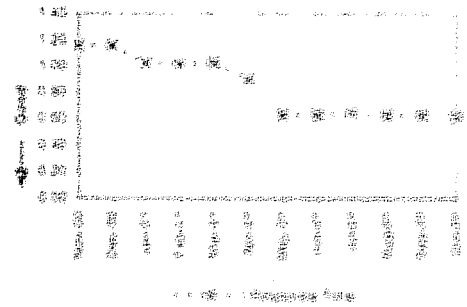
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	8227 1	1022	8 05	
Dec-00	10588.05	1265	8 37	
Jan-01	18323.16	2279	8 04	
Feb-01	16144.26	2013	8 02	
Mar-01	19373.52	2136	9 07	
Apr-01	18496.92	2004	9 23	
May-01	23587.33	2873	8 21	
Jun-01	24521	2825	8 68	
Jul-01	23864.04	2718	8 78	
Aug-01	20060	3400	5 90	
Sep-01	17200.2	3270	5 26	
Oct-01	20879.1	3515	5 94	



Checklist #2 - Preorder Response Times - IMA

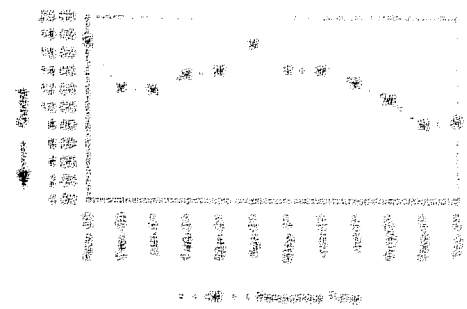
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1 A-3(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	283.04	244	1.16	0.25
Dec-00	445.44	384	1.16	0.34
Jan-01	451.14	438	1.03	0.05
Feb-01	409.02	401	1.02	0.01
Mar-01	473.8	460	1.03	0.05
Apr-01	378	420	0.90	0.22
May-01	298.62	474	0.63	0.44
Jun-01	272.16	432	0.63	0.13
Jul-01	251.55	387	0.65	0.07
Aug-01	341.46	542	0.63	0.05
Sep-01	304.29	483	0.63	0.06
Oct-01	342.24	552	0.62	0.05



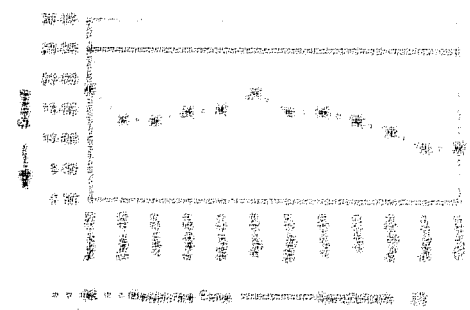
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1 A-3(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	4230.96	244	17.34	4.58
Dec-00	4738.56	384	12.34	3.73
Jan-01	5326.08	438	12.16	5.38
Feb-01	5545.83	401	13.83	2.75
Mar-01	6545.8	460	14.23	10.56
Apr-01	7198.8	420	17.14	10.11
May-01	6797.16	474	14.34	2.95
Jun-01	6156	432	14.25	5.96
Jul-01	4992.3	387	12.90	3.63
Aug-01	6005.36	542	11.08	7.09
Sep-01	3994.41	483	8.27	2.86
Oct-01	4763.76	552	8.63	5.16



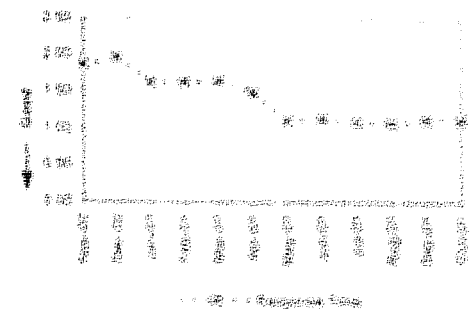
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1 A-3 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	4514	244	18.50	
Dec-00	5184	384	13.50	
Jan-01	5777.22	438	13.19	
Feb-01	5954.85	401	14.85	
Mar-01	7019.6	460	15.26	
Apr-01	7576.8	420	18.04	
May-01	7095.78	474	14.97	
Jun-01	6428.16	432	14.88	
Jul-01	5243.85	387	13.55	
Aug-01	6346.82	542	11.71	
Sep-01	4298.7	483	8.90	
Oct-01	5106	552	9.25	



Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1 A-4(a))

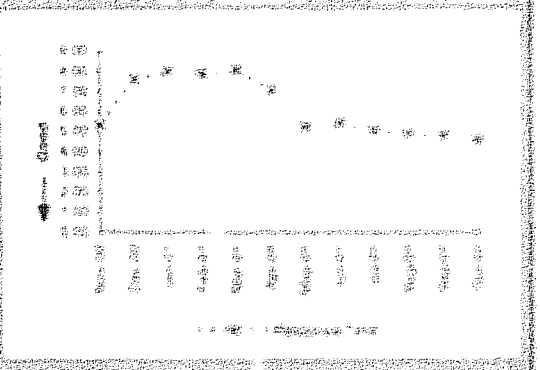
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	3182.74	1702	1.87	0.69
Dec-00	4456.14	2262	1.97	0.73
Jan-01	5763.68	3536	1.63	0.28
Feb-01	5157.32	3164	1.63	0.28
Mar-01	5971.24	3641	1.64	0.30
Apr-01	5058.55	3395	1.49	0.39
May-01	4642.02	4182	1.11	0.17
Jun-01	4594.2	4030	1.14	0.25
Jul-01	4216.3	3833	1.10	0.18
Aug-01	5564.16	5152	1.08	0.16
Sep-01	5418.56	4838	1.12	0.21
Oct-01	5821.76	5198	1.12	0.25



Checklist #2 - Preorder Response Times - IMA

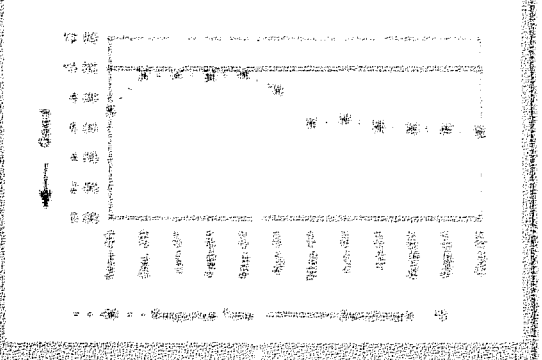
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1 A-4(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	9139.74	1702	5.37	6.48
Dec-00	17213.82	2262	7.61	2.75
Jan-01	28323.36	3536	8.01	2.77
Feb-01	24900.68	3164	7.87	2.62
Mar-01	29419.28	3641	8.08	3.54
Apr-01	24070.55	3395	7.09	4.52
May-01	22039.14	4182	5.27	2.90
Jun-01	21963.5	4030	5.45	3.19
Jul-01	19394.98	3833	5.06	4.32
Aug-01	25347.84	5152	4.92	2.88
Sep-01	23367.54	4838	4.83	2.84
Oct-01	24170.7	5198	4.65	2.79



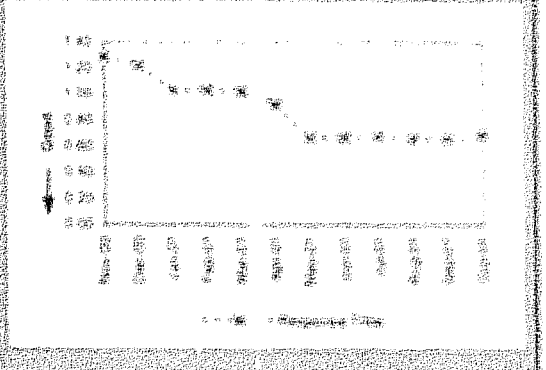
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1 A-4 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	12322.48	1702	7.24	
Dec-00	21669.96	2262	9.58	
Jan-01	34087.04	3536	9.64	
Feb-01	30058	3164	9.50	
Mar-01	35390.52	3641	9.72	
Apr-01	29129.1	3395	8.58	
May-01	26681.16	4182	6.38	
Jun-01	26557.7	4030	6.59	
Jul-01	23611.28	3833	6.16	
Aug-01	30912	5152	6.00	
Sep-01	28786.1	4838	5.95	
Oct-01	29992.46	5198	5.77	



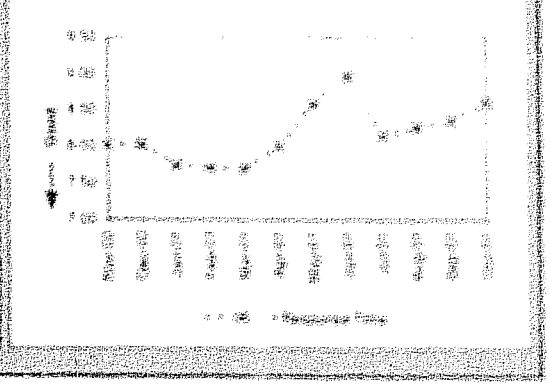
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1 A-5(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	308.31	239	1.29	0.77
Dec-00	433.1	355	1.22	0.43
Jan-01	379.04	368	1.03	0.15
Feb-01	381.1	370	1.03	0.12
Mar-01	467.16	458	1.02	0.07
Apr-01	385.48	419	0.92	0.26
May-01	298.82	446	0.67	0.08
Jun-01	284.75	425	0.67	0.12
Jul-01	261.8	385	0.68	0.08
Aug-01	372.9	565	0.66	0.05
Sep-01	331.32	502	0.66	0.05
Oct-01	391.23	567	0.69	0.27



Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1 A-5(b))

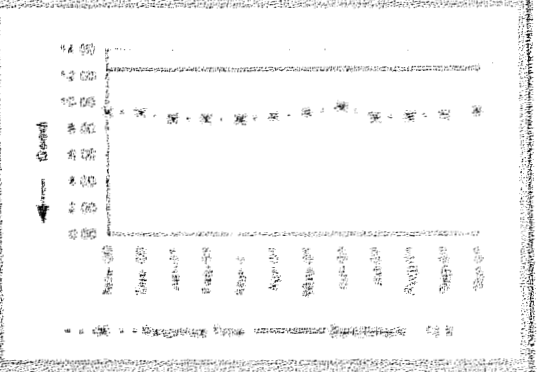
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	1916.78	239	8.02	3.65
Dec-00	2850.65	355	8.03	2.51
Jan-01	2852	368	7.75	2.44
Feb-01	2852.7	370	7.71	2.29
Mar-01	3526.6	458	7.70	1.92
Apr-01	3356.19	419	8.01	3.05
May-01	3826.68	446	8.58	2.78
Jun-01	3812.25	425	8.97	2.39
Jul-01	3137.75	385	8.15	1.36
Aug-01	4672.55	565	8.27	2.12
Sep-01	4196.72	502	8.36	3.50
Oct-01	4881.87	567	8.61	3.14



Checklist #2 - Preorder Response Times - IMA

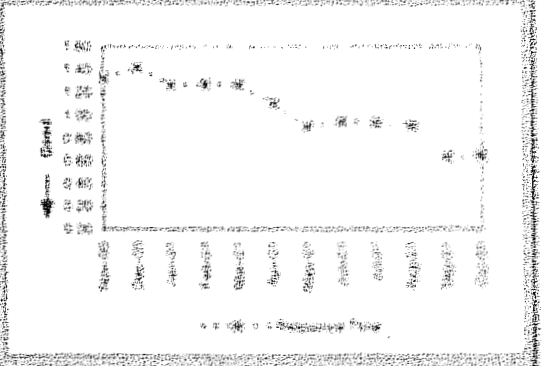
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1 A-5 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	2225.09	239	9.31	
Dec-00	3283.75	355	9.25	
Jan-01	3231.04	368	8.78	
Feb-01	3233.8	370	8.74	
Mar-01	3993.76	458	8.72	
Apr-01	3741.67	419	8.93	
May-01	4125.5	446	9.25	
Jun-01	4097	425	9.64	
Jul-01	3399.55	385	8.83	
Aug-01	5045.45	565	8.93	
Sep-01	4528.04	502	9.02	
Oct-01	5273.1	567	9.30	



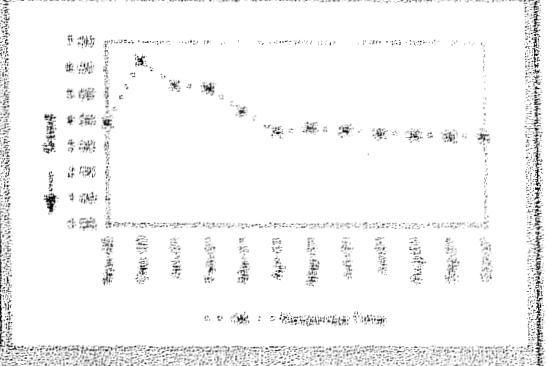
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1 A-6(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	829.92	624	1.33	0.35
Dec-00	1208.42	851	1.42	0.36
Jan-01	1722.12	1356	1.27	0.01
Feb-01	1487.17	1171	1.27	0.01
Mar-01	1744.98	1374	1.27	0.01
Apr-01	2738.37	2467	1.11	0.28
May-01	5862.22	6442	0.91	0.18
Jun-01	6193.05	6519	0.95	0.18
Jul-01	7121.44	7576	0.94	0.16
Aug-01	9027.04	9812	0.92	0.17
Sep-01	926.72	1448	0.64	0.09
Oct-01	1025.7	1578	0.65	0.18



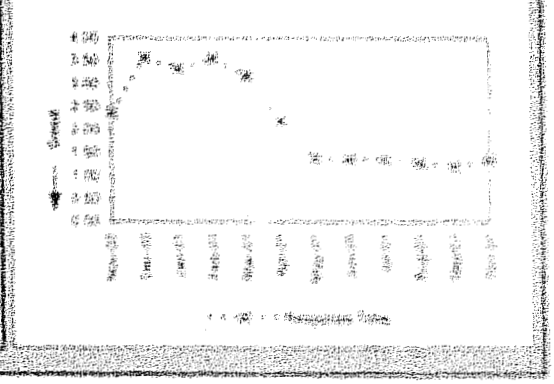
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1 A-6(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	2464.8	624	3.95	1.46
Dec-00	5369.81	851	6.31	3.92
Jan-01	7308.84	1356	5.39	2.16
Feb-01	6136.04	1171	5.24	2.23
Mar-01	6045.6	1374	4.40	2.52
Apr-01	8807.19	2467	3.57	3.44
May-01	24157.5	6442	3.75	2.10
Jun-01	23729.16	6519	3.64	1.65
Jul-01	26819.04	7576	3.54	1.32
Aug-01	34047.64	9812	3.47	1.42
Sep-01	4952.16	1448	3.42	1.31
Oct-01	5428.32	1578	3.44	3.10



Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1 A-6(c))

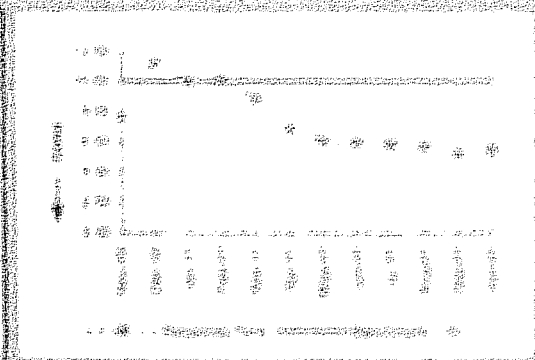
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	1478.88	624	2.37	0.87
Dec-00	3038.07	851	3.57	3.52
Jan-01	4529.04	1356	3.34	2.20
Feb-01	4168.76	1171	3.56	0.89
Mar-01	4383.06	1374	3.19	1.52
Apr-01	5402.73	2467	2.19	1.81
May-01	9018.8	6442	1.40	1.35
Jun-01	8931.03	6519	1.37	1.79
Jul-01	10303.36	7576	1.36	0.99
Aug-01	12657.48	9812	1.29	0.70
Sep-01	1766.56	1448	1.22	0.63
Oct-01	2161.86	1578	1.37	2.07



Checklist #2 - Provider Response Times - MA

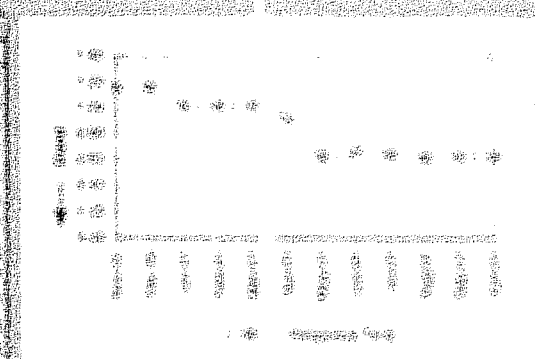
Pre-Order Response Times (TN Reservation) (Avg Sec) (MA Aggregate PID 4.0 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	4773 6	624	[illegible]	[illegible]
Dec-00	9616 3	861	[illegible]	[illegible]
Jan-01	13560	1356	[illegible]	[illegible]
Feb-01	11791 97	1171	[illegible]	[illegible]
Mar-01	12173 64	1376	[illegible]	[illegible]
Apr-01	16948 29	2467	[illegible]	[illegible]
May-01	39038 52	6442	[illegible]	[illegible]
Jun-01	38853 24	6519	[illegible]	[illegible]
Jul-01	44243 84	7576	[illegible]	[illegible]
Aug-01	55732 16	9913	[illegible]	[illegible]
Sep-01	7645 44	1468	[illegible]	[illegible]
Oct-01	8615 88	1578	[illegible]	[illegible]



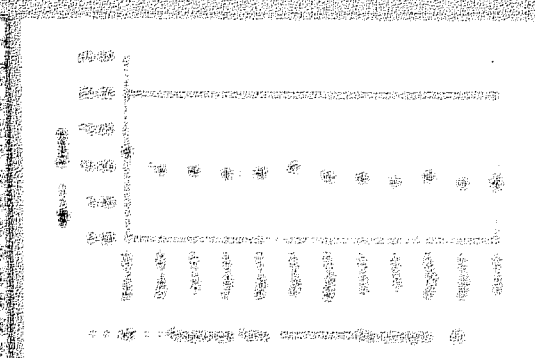
Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) (MA Aggregate PID 4.0 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	287 68	249	[illegible]	[illegible]
Dec-00	393 24	335	[illegible]	[illegible]
Jan-01	415 14	401	[illegible]	[illegible]
Feb-01	365 16	358	[illegible]	[illegible]
Mar-01	440 84	437	[illegible]	[illegible]
Apr-01	356 96	368	[illegible]	[illegible]
May-01	253 26	402	[illegible]	[illegible]
Jun-01	246 18	372	[illegible]	[illegible]
Jul-01	219 05	337	[illegible]	[illegible]
Aug-01	298 22	461	[illegible]	[illegible]
Sep-01	290 43	461	[illegible]	[illegible]
Oct-01	320 47	455	[illegible]	[illegible]



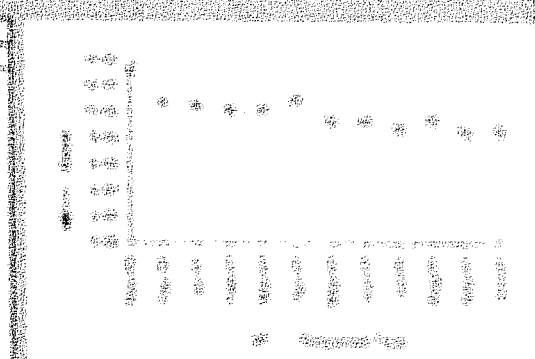
Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) (MA Aggregate PID 4.0 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	3005 76	249	[illegible]	[illegible]
Dec-00	3251 01	335	[illegible]	[illegible]
Jan-01	3854 29	401	[illegible]	[illegible]
Feb-01	3286 44	358	[illegible]	[illegible]
Mar-01	3965 76	437	[illegible]	[illegible]
Apr-01	3918 8	368	[illegible]	[illegible]
May-01	3509 46	402	[illegible]	[illegible]
Jun-01	3230 18	372	[illegible]	[illegible]
Jul-01	2733 07	337	[illegible]	[illegible]
Aug-01	4237 61	461	[illegible]	[illegible]
Sep-01	3632 68	461	[illegible]	[illegible]
Oct-01	4066 91	501	[illegible]	[illegible]



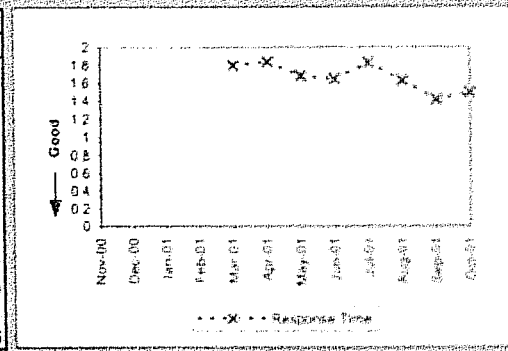
Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) (MA Aggregate PID 4.0 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	3283 44	249	[illegible]	[illegible]
Dec-00	3844 25	335	[illegible]	[illegible]
Jan-01	4269 43	401	[illegible]	[illegible]
Feb-01	3651 6	358	[illegible]	[illegible]
Mar-01	4406 4	437	[illegible]	[illegible]
Apr-01	4275 76	368	[illegible]	[illegible]
May-01	3762 72	402	[illegible]	[illegible]
Jun-01	3479 36	372	[illegible]	[illegible]
Jul-01	2952 12	337	[illegible]	[illegible]
Aug-01	4535 83	461	[illegible]	[illegible]
Sep-01	3923 11	461	[illegible]	[illegible]
Oct-01	4387 58	501	[illegible]	[illegible]



Checklist #2 - Preorder Response Times - IMA

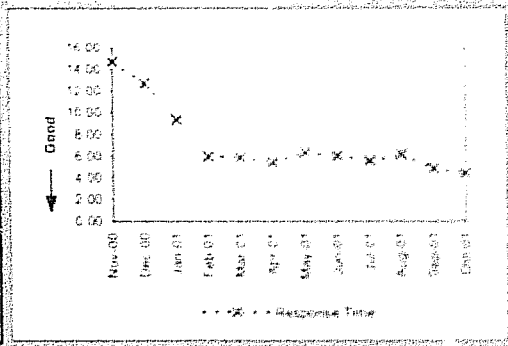
Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D -1)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	7252.2	4029	1.80	2.15
Apr-01	5945.04	3231	1.84	2.84
May-01	5614.56	3342	1.68	2.33
Jun-01	5515.95	3343	1.65	1.91
Jul-01	7462.74	4078	1.83	3.52
Aug-01	6943.8	4260	1.63	3.19
Sep-01	6066.24	4272	1.42	2.34
Oct-01	6414	4276	1.50	2.96



Checklist #2 - Preorder Response Times - EDI

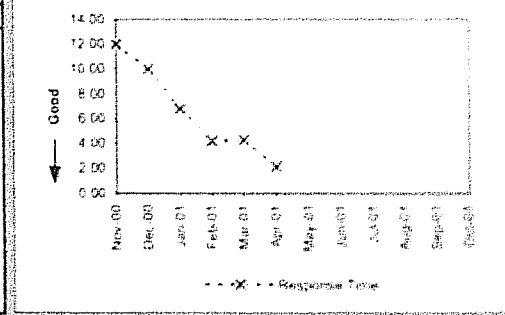
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1 B-1(a,b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	16515.84	1122	14.72	13.02
Dec-00	20968.85	1655	12.67	3.07
Jan-01	12963.6	1385	9.36	3.84
Feb-01	5978.02	998	5.99	2.97
Mar-01	8363.55	1409	5.95	1.69
Apr-01	13303.04	2432	5.47	2.57
May-01	23067.9	3610	6.39	8.55
Jun-01	18245.64	2996	6.09	9.64
Jul-01	16609.6	2966	5.60	7.07
Aug-01	18995.88	3054	6.22	9.50
Sep-01	16071	3300	4.87	4.38
Oct-01	19845	4410	4.50	1.27



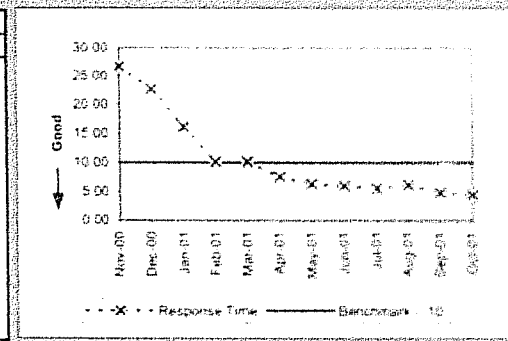
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Accept (PO-1 B-1(c))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	13464	1122	12.00	13.74
Dec-00	16566.55	1655	10.01	3.61
Jan-01	9459.55	1385	6.83	3.30
Feb-01	4181.62	998	4.19	1.97
Mar-01	6044.61	1409	4.29	1.62
Apr-01	5253.12	2432	2.16	2.34
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				



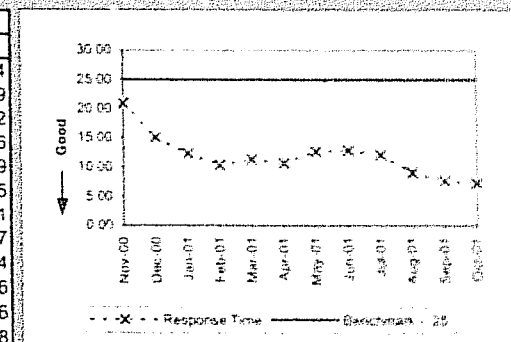
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Aggregate (PO-1 B-1 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	29979.84	1122	26.72	
Dec-00	37535.4	1655	22.68	
Jan-01	22423.15	1385	16.19	
Feb-01	10159.64	998	10.18	
Mar-01	14428.16	1409	10.24	
Apr-01	18556.16	2432	7.63	
May-01	23067.9	3610	6.39	
Jun-01	18245.64	2996	6.09	
Jul-01	16609.6	2966	5.60	
Aug-01	18995.88	3054	6.22	
Sep-01	16071	3300	4.87	
Oct-01	19845	4410	4.50	



Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1 B-2)

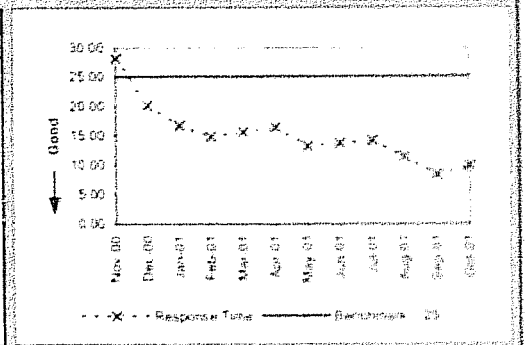
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	34190.4	1632	20.95	117.94
Dec-00	28361.47	1877	15.11	5.49
Jan-01	27676.35	2241	12.35	4.42
Feb-01	23098.4	2221	10.40	3.06
Mar-01	27222.1	2390	11.39	3.29
Apr-01	38209.53	3561	10.73	4.55
May-01	65686.08	5164	12.72	9.51
Jun-01	51713.2	4015	12.88	9.77
Jul-01	57776.04	4767	12.12	7.84
Aug-01	40263.3	4410	9.13	8.86
Sep-01	38210.24	4924	7.76	5.96
Oct-01	41792.94	5663	7.38	4.28



Checklist #2 - Preorder Response Times - EDI

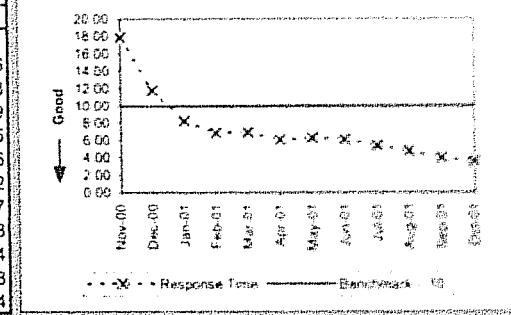
Pre-Order Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1 B-3)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	10719.8	380	28.21	75.37
Dec-00	8771.14	434	20.21	8.28
Jan-01	7215.4	430	16.78	5.93
Feb-01	5940	400	14.85	4.46
Mar-01	6698.2	428	15.65	5.62
Apr-01	7238	440	16.45	13.57
May-01	7499.5	566	13.25	8.92
Jun-01	6530.72	476	13.72	11.39
Jul-01	7685.56	542	14.18	9.33
Aug-01	6672.9	590	11.31	8.82
Sep-01	4910.04	593	8.28	4.88
Oct-01	4625.6	472	9.80	4.71



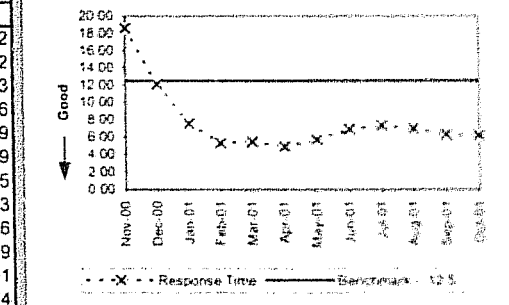
Pre-Order Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1 B-4)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	52196.4	2916	17.90	78.21
Dec-00	39334.75	3325	11.83	6.16
Jan-01	33086.88	3996	8.28	3.38
Feb-01	27141.6	3945	6.88	3.79
Mar-01	29800.36	4294	6.94	3.55
Apr-01	32515.84	5348	6.08	4.76
May-01	49240.8	7816	6.30	8.72
Jun-01	39330.08	6416	6.13	8.97
Jul-01	46278.54	8586	5.39	6.73
Aug-01	41925.38	8771	4.78	8.14
Sep-01	34542.14	8614	4.01	4.43
Oct-01	29406.09	8237	3.57	2.34



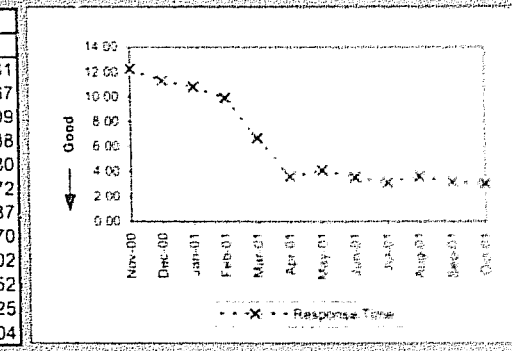
Pre-Order Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1 B-5)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	5449.8	293	18.60	151.52
Dec-00	4977.21	411	12.11	7.12
Jan-01	3379.32	447	7.56	3.63
Feb-01	2125.3	401	5.30	2.86
Mar-01	2338.05	429	5.45	1.89
Apr-01	1913.88	389	4.92	2.29
May-01	2709.36	477	5.68	6.55
Jun-01	2841.44	413	6.88	7.63
Jul-01	3211.95	437	7.35	6.86
Aug-01	3427.18	491	6.98	4.69
Sep-01	3168.9	503	6.30	1.91
Oct-01	2847.4	460	6.19	3.74



Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1 B-6(a,b))

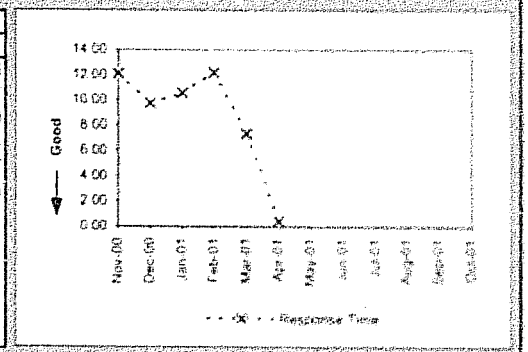
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	9345.08	761	12.28	9.81
Dec-00	11237.94	991	11.34	4.67
Jan-01	9205.5	850	10.83	4.09
Feb-01	5704	575	9.92	5.38
Mar-01	6235.08	932	6.69	3.80
Apr-01	34020.64	9424	3.61	4.72
May-01	111322.4	27020	4.12	7.37
Jun-01	81192.05	22871	3.55	6.70
Jul-01	89799.84	28782	3.12	4.02
Aug-01	81150.16	22294	3.64	8.52
Sep-01	2800	875	3.20	5.25
Oct-01	4889.88	1598	3.06	1.04



Checklist #2 - Preorder Response Times - EDI

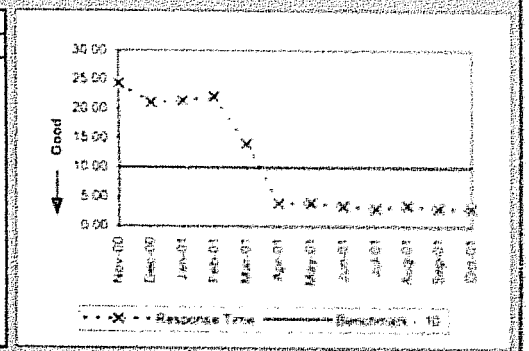
Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Accept (PO-1 B-6(c))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	9215.71	761	12.11	15.56
Dec-00	9662.25	991	9.75	3.57
Jan-01	9001.5	850	10.59	3.80
Feb-01	7015	575	12.20	4.74
Mar-01	6878.16	932	7.38	5.17
Apr-01	4335.04	9424	0.46	1.75
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				



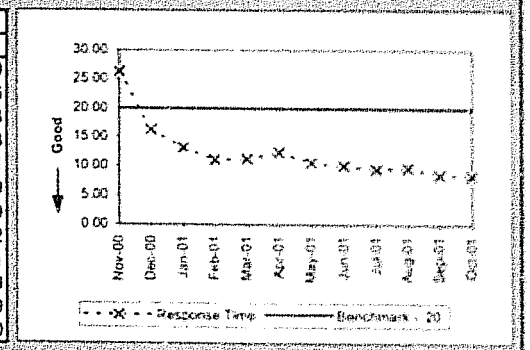
Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Aggregate (PO-1 B-6 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	18560.79	761	24.39	
Dec-00	20900.19	991	21.09	
Jan-01	18207	850	21.42	
Feb-01	12719	575	22.12	
Mar-01	13113.24	932	14.07	
Apr-01	38355.68	9424	4.07	
May-01	111322.4	27020	4.12	
Jun-01	81192.05	22871	3.55	
Jul-01	89799.84	28782	3.12	
Aug-01	81150.16	22294	3.64	
Sep-01	2800	875	3.20	
Oct-01	4889.88	1598	3.06	



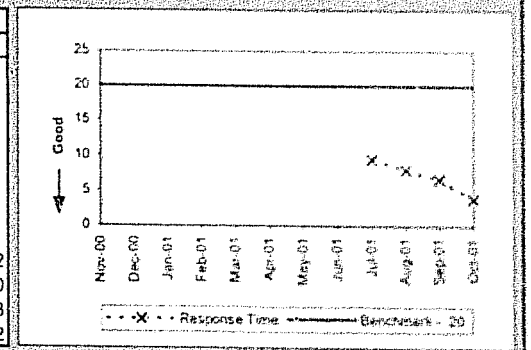
Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) EDI Request/Response (PO-1 B-7)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00	9189.17	349	26.33	91.99
Dec-00	6397.44	392	16.32	4.26
Jan-01	5086.68	388	13.11	6.23
Feb-01	4077.37	367	11.11	2.88
Mar-01	4391.4	390	11.26	5.41
Apr-01	5208.17	419	12.43	10.69
May-01	5575.18	523	10.66	7.49
Jun-01	4145.1	410	10.11	13.92
Jul-01	5344.62	562	9.51	6.01
Aug-01	5703.6	588	9.70	6.99
Sep-01	4936.32	576	8.57	8.09
Oct-01	4231.86	502	8.43	2.60



Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) EDI Request/Response (PO-1 B-8)

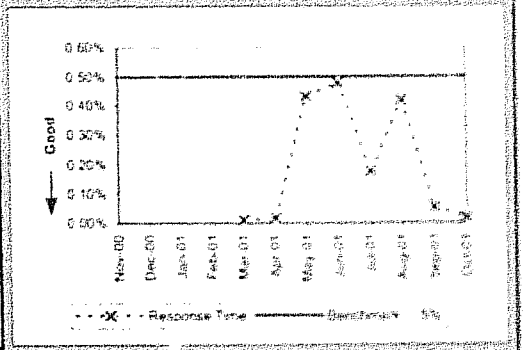
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	5493.04	577	9.52	11.12
Aug-01	4886.36	604	8.09	11.20
Sep-01	3842	565	6.80	3.43
Oct-01	2869.44	732	3.92	7.02



Checklist #2 - Preorder Response Times - EDI

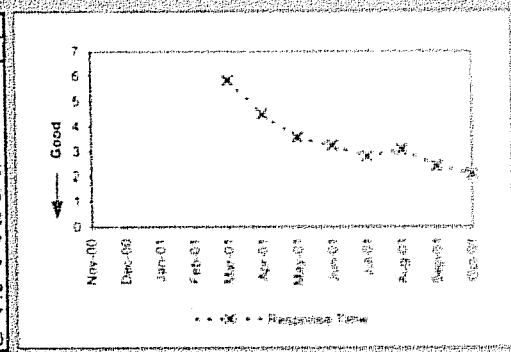
Pre-Order Response Times (Timeout) (Percent) EDI Total (PO-1C -2)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	1	10273	0.01%	0.99%
Apr-01	4	22017	0.02%	1.35%
May-01	196	45372	0.43%	6.56%
Jun-01	181	37778	0.48%	6.91%
Jul-01	84	47303	0.18%	4.21%
Aug-01	171	40973	0.42%	6.45%
Sep-01	11	19961	0.06%	2.35%
Oct-01	4	22078	0.02%	1.35%



Pre-Order Response Times (Rejected Query) (Avg Sec) EDI Total (PO-1D -2)

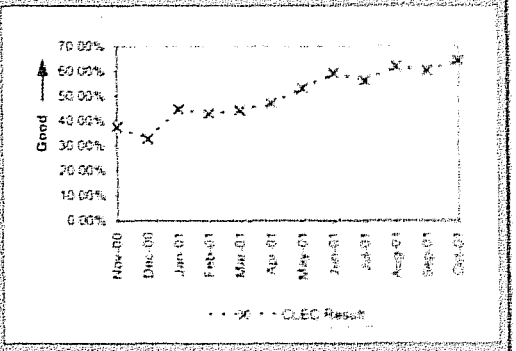
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	13100.82	2251	5.82	4.98
Apr-01	16069.5	3571	4.50	7.83
May-01	24450.93	6849	3.57	7.83
Jun-01	17631.25	5425	3.25	7.27
Jul-01	19569.2	6989	2.80	5.57
Aug-01	21218.12	6889	3.08	8.92
Sep-01	16359.08	6788	2.41	4.27
Oct-01	15223.56	7284	2.09	2.40



Checklist #2 - Electronic Flow-through - Resale

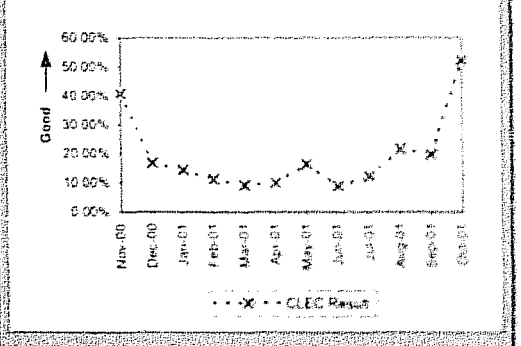
Electronic Flow-through for LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-1)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00	10021	26648	37.61%	48.44%
Dec-00	9423	28736	32.79%	46.95%
Jan-01	15274	34139	44.74%	49.72%
Feb-01	11890	27698	42.93%	49.50%
Mar-01	15925	35970	44.27%	49.67%
Apr-01	15937	33879	47.04%	49.91%
May-01	21466	40400	53.13%	49.90%
Jun-01	22698	38263	59.32%	49.12%
Jul-01	19691	34945	56.35%	49.60%
Aug-01	22002	35549	61.89%	48.57%
Sep-01	14709	24372	60.35%	48.92%
Oct-01	17977	27931	64.36%	47.89%



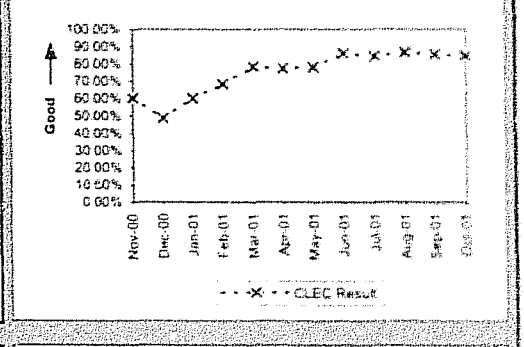
Electronic Flow-through for LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-2)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00	998	2440	40.90%	49.17%
Dec-00	923	5496	16.79%	37.38%
Jan-01	1210	8395	14.41%	35.12%
Feb-01	909	8123	11.19%	31.52%
Mar-01	1041	11244	9.26%	28.98%
Apr-01	1158	11649	9.94%	29.92%
May-01	1851	11255	16.45%	37.07%
Jun-01	1014	11423	8.88%	28.44%
Jul-01	1472	12078	12.19%	32.71%
Aug-01	3757	17422	21.56%	41.13%
Sep-01	2553	12969	19.69%	39.76%
Oct-01	3142	6014	52.24%	49.95%



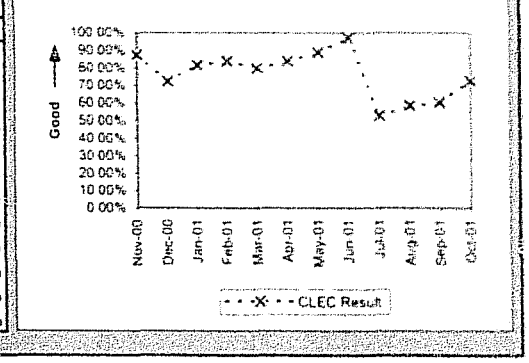
Electronic Flow-through for All Eligible LSRs Received via IMA POTS Resale (Percent) (PO-2B-1)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00	10021	16543	60.58%	48.87%
Dec-00	9423	19245	48.96%	49.99%
Jan-01	15274	25311	60.35%	48.92%
Feb-01	11890	17352	68.52%	46.44%
Mar-01	15925	20265	78.58%	41.02%
Apr-01	15937	20537	77.60%	41.69%
May-01	21466	27404	78.33%	41.20%
Jun-01	22698	26275	86.39%	34.29%
Jul-01	19691	23257	84.67%	36.03%
Aug-01	22002	25347	86.80%	33.85%
Sep-01	14709	17147	85.78%	34.92%
Oct-01	17977	21143	85.03%	35.68%



Electronic Flow-through for All Eligible LSRs Received via EDI POTS Resale (Percent) (PO-2B-2)

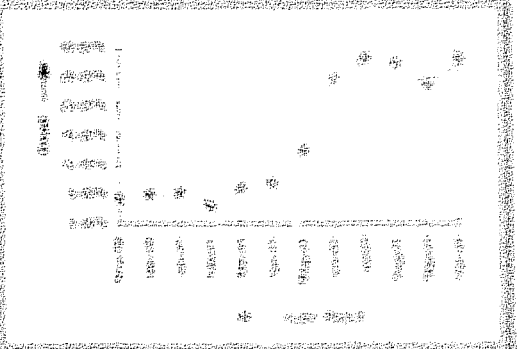
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00	998	1140	87.54%	33.02%
Dec-00	923	1274	72.45%	44.68%
Jan-01	1210	1483	81.59%	38.76%
Feb-01	909	1081	84.09%	36.58%
Mar-01	1041	1302	79.95%	40.03%
Apr-01	1158	1377	84.10%	36.57%
May-01	1851	2080	88.99%	31.30%
Jun-01	1014	1042	97.31%	16.17%
Jul-01	1472	2781	52.93%	49.91%
Aug-01	3757	6414	58.58%	49.26%
Sep-01	2553	4218	60.53%	48.88%
Oct-01	3142	4327	72.61%	44.59%



Checklist #2 - Electronic Flow-through - Unbundled Loops

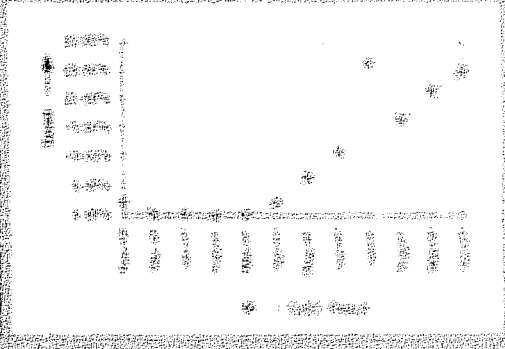
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Nov-00	564	13195	4.28%	26.20%
Dec-00	546	11013	4.96%	22.71%
Jan-01	660	12359	5.34%	22.49%
Feb-01	335	10833	3.09%	17.31%
Mar-01	719	11870	6.06%	23.85%
Apr-01	823	11906	6.91%	25.37%
May-01	1501	11958	12.55%	33.12%
Jun-01	2361	9573	24.67%	43.11%
Jul-01	2841	10146	28.00%	44.90%
Aug-01	3061	11232	27.25%	44.50%
Sep-01	2633	11167	23.58%	42.45%
Oct-01	3335	11926	27.96%	44.90%



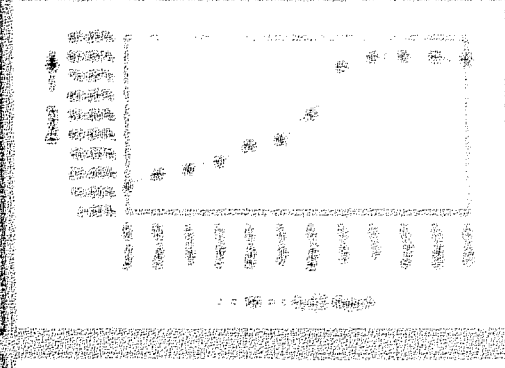
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Nov-00	110	4862	2.26%	14.88%
Dec-00	17	5921	0.29%	5.37%
Jan-01	19	6644	0.28%	5.29%
Feb-01	4	5787	0.07%	2.58%
Mar-01	8	5454	0.15%	3.85%
Apr-01	149	6431	2.32%	15.04%
May-01	406	6222	6.52%	24.69%
Jun-01	540	4957	10.89%	31.19%
Jul-01	1995	7654	26.06%	43.90%
Aug-01	1395	8542	16.33%	36.95%
Sep-01	2149	10550	21.36%	41.00%
Oct-01	3336	13516	24.68%	43.10%



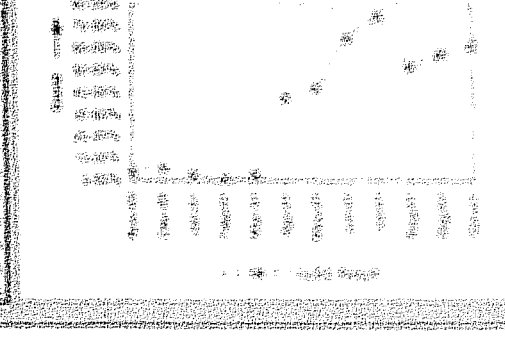
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2A-3)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Nov-00	564	4064	13.88%	34.60%
Dec-00	546	2719	20.08%	40.08%
Jan-01	660	2881	22.91%	42.09%
Feb-01	335	1752	19.12%	39.37%
Mar-01	719	3050	23.57%	42.12%
Apr-01	823	2741	30.02%	45.89%
May-01	1501	2936	51.12%	49.99%
Jun-01	2361	3135	75.31%	43.12%
Jul-01	2841	3544	80.16%	39.85%
Aug-01	3061	3892	78.61%	39.61%
Sep-01	2633	3274	80.42%	39.60%
Oct-01	3335	4222	79.00%	40.24%



Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2A-4)

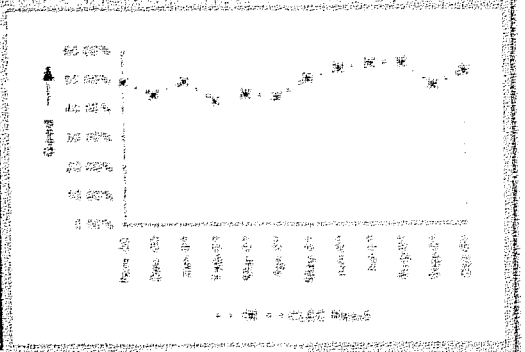
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Nov-00	110	2669	4.12%	19.88%
Dec-00	17	314	5.41%	22.63%
Jan-01	19	778	2.44%	15.46%
Feb-01	4	560	0.71%	8.40%
Mar-01	8	278	2.88%	16.78%
Apr-01	149	390	38.21%	48.60%
May-01	406	964	42.12%	49.46%
Jun-01	540	830	65.06%	47.68%
Jul-01	1995	2672	74.66%	43.49%
Aug-01	1395	2705	51.57%	49.98%
Sep-01	2149	3729	57.63%	49.40%
Oct-01	3336	5426	61.49%	48.68%



Checklist #2 - Electronic Flow-through - LNP

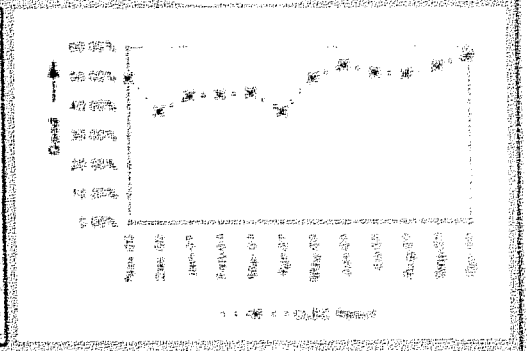
Electronic Flow-through for LSRs Received via IMA LNP (Percent) (PO-2A-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Nov-00	5740	11679	49.15%	49.99%
Dec-00	4570	10195	44.83%	49.73%
Jan-01	5907	11975	49.33%	50.00%
Feb-01	4364	10288	42.42%	49.42%
Mar-01	5212	11588	44.98%	49.75%
Apr-01	4644	10608	43.78%	49.61%
May-01	5636	11159	50.51%	50.00%
Jun-01	5757	10675	53.93%	49.85%
Jul-01	6288	11300	55.65%	49.68%
Aug-01	7417	13349	55.56%	49.69%
Sep-01	5641	11746	48.02%	49.96%
Oct-01	8046	15183	52.99%	49.91%



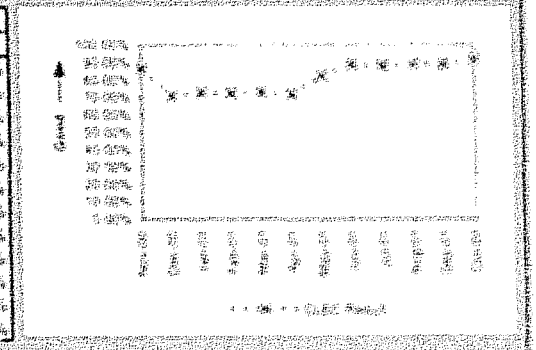
Electronic Flow-through for LSRs Received via EDI LNP (Percent) (PO-2A-2)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Nov-00	8977	18050	49.73%	50.00%
Dec-00	7128	18617	38.29%	48.61%
Jan-01	6245	14421	43.30%	49.55%
Feb-01	5029	11506	43.71%	49.60%
Mar-01	6494	14644	44.35%	49.68%
Apr-01	5622	14842	37.88%	48.51%
May-01	7762	15687	49.48%	50.00%
Jun-01	7011	13067	53.65%	49.87%
Jul-01	5007	9777	51.21%	49.99%
Aug-01	4819	9552	50.45%	50.00%
Sep-01	4222	7942	53.16%	49.90%
Oct-01	6474	11417	56.70%	49.55%



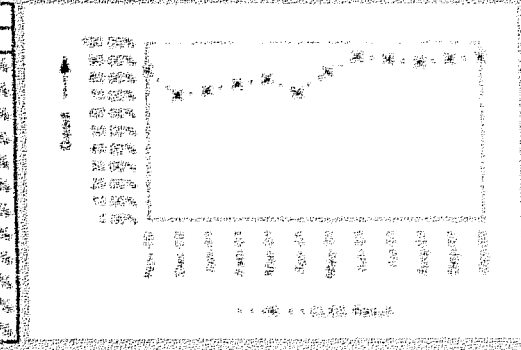
Electronic Flow-through for All Eligible LSRs Received via IMA LNP (Percent) (PO-2B-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Nov-00	5740	6605	86.90%	33.74%
Dec-00	4570	6404	71.36%	45.21%
Jan-01	5907	8089	73.03%	44.38%
Feb-01	4364	6010	72.61%	44.59%
Mar-01	5212	7116	73.24%	44.27%
Apr-01	4644	6442	72.09%	44.86%
May-01	5636	6820	82.64%	37.88%
Jun-01	5757	6460	89.12%	31.14%
Jul-01	6288	7135	88.13%	32.34%
Aug-01	7417	8328	89.06%	31.21%
Sep-01	5641	6329	89.13%	31.13%
Oct-01	8046	8763	91.82%	27.41%



Electronic Flow-through for All Eligible LSRs Received via EDI LNP (Percent) (PO-2B-2)

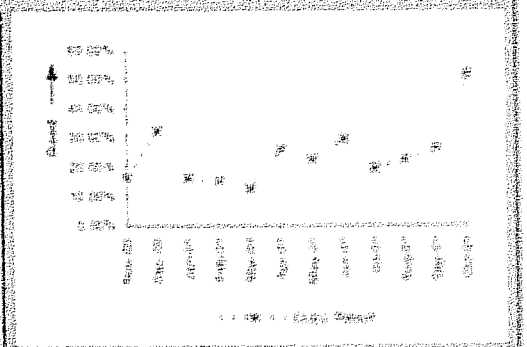
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Nov-00	8977	10605	84.65%	36.05%
Dec-00	7128	10125	70.40%	45.65%
Jan-01	6245	8563	72.93%	44.43%
Feb-01	5029	6540	76.90%	42.15%
Mar-01	6494	8195	79.24%	40.56%
Apr-01	5622	7805	72.03%	44.88%
May-01	7762	9276	83.68%	36.96%
Jun-01	7011	7596	92.30%	26.68%
Jul-01	5007	5540	90.38%	29.49%
Aug-01	4819	5427	88.80%	31.54%
Sep-01	4222	4656	90.68%	29.07%
Oct-01	6474	7043	91.92%	27.25%



Checklist #2 - Electronic Flow-through - LINE-P-POTS

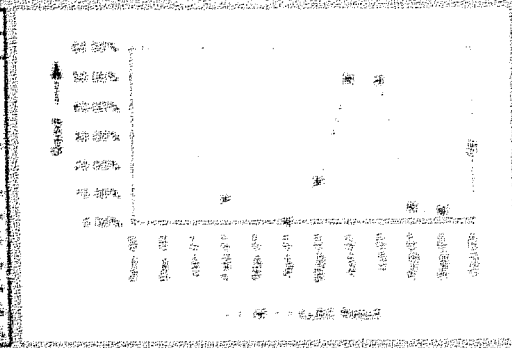
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Nov-00	276	1658	16.65%	37.25%
Dec-00	318	984	32.32%	46.77%
Jan-01	461	2801	16.46%	37.08%
Feb-01	117	758	15.44%	36.13%
Mar-01	112	880	12.73%	33.33%
Apr-01	364	1401	25.98%	43.85%
May-01	221	978	22.60%	41.82%
Jun-01	255	865	29.48%	45.60%
Jul-01	306	1560	19.62%	39.71%
Aug-01	402	1781	22.57%	41.81%
Sep-01	340	1285	26.46%	44.11%
Oct-01	3071	5933	51.76%	49.97%



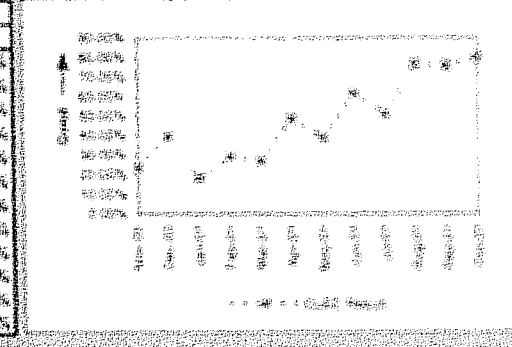
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01	1	12	8.33%	27.64%
Mar-01				
Apr-01	0	2	0.00%	0.00%
May-01	4	28	14.29%	34.99%
Jun-01	492	998	49.30%	50.00%
Jul-01	710	1458	48.70%	49.98%
Aug-01	76	1501	5.06%	21.92%
Sep-01	43	1230	3.50%	18.37%
Oct-01	798	3047	26.19%	43.97%



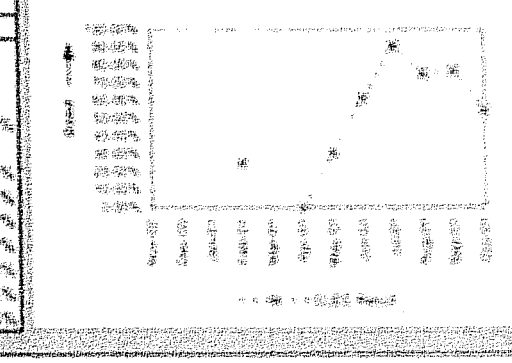
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Nov-00	276	1170	23.59%	42.46%
Dec-00	318	800	39.75%	48.94%
Jan-01	461	2480	18.59%	38.90%
Feb-01	117	398	29.40%	45.56%
Mar-01	112	413	27.12%	44.46%
Apr-01	364	744	48.92%	49.99%
May-01	221	566	39.05%	48.79%
Jun-01	255	413	61.74%	48.60%
Jul-01	306	598	51.17%	49.99%
Aug-01	402	522	77.01%	42.08%
Sep-01	340	447	76.06%	42.67%
Oct-01	3071	3819	80.41%	39.69%



Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2)

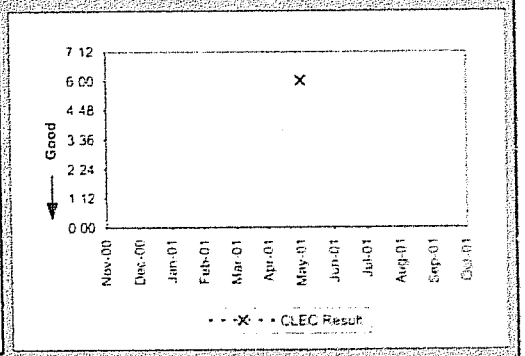
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01	1	4	25.00%	43.30%
Mar-01				
Apr-01	0	1	0.00%	0.00%
May-01	4	13	30.77%	46.15%
Jun-01	492	798	61.65%	48.62%
Jul-01	710	782	90.79%	28.91%
Aug-01	76	101	75.25%	43.16%
Sep-01	43	56	76.79%	42.22%
Oct-01	798	1466	54.43%	49.82%



Checklist #2 - LSR Rejections

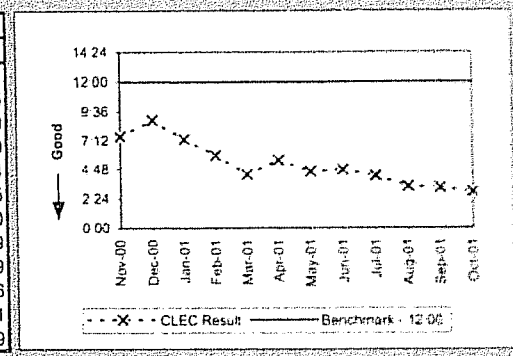
LSR Rejection Notice Interval for IMA (pre-split) (Hours:Minutes) (PO-3)

Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00			
Dec-00			
Jan-01			
Feb-01			
Mar-01			
Apr-01			
May-01	6:02	1	6:02
Jun-01			
Jul-01			
Aug-01			
Sep-01			
Oct-01			



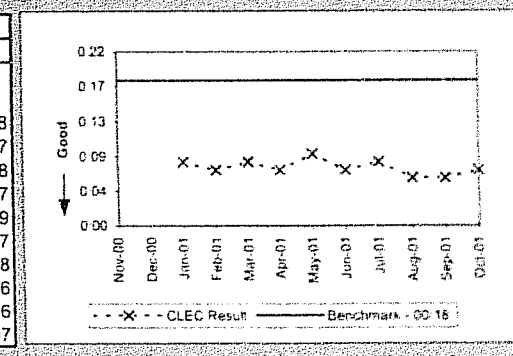
LSR Rejection Notice Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1)

Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00	48515:06	6410	7:34
Dec-00	56139:28	6292	8:55
Jan-01	37902:57	5176	7:19
Feb-01	29610:39	4942	5:59
Mar-01	23079:37	5239	4:24
Apr-01	28407:13	5094	5:35
May-01	26557:37	5684	4:40
Jun-01	23820:45	4947	4:49
Jul-01	21270:09	4933	4:19
Aug-01	17728:10	5158	3:26
Sep-01	13786:10	4114	3:21
Oct-01	13659:29	4578	2:59



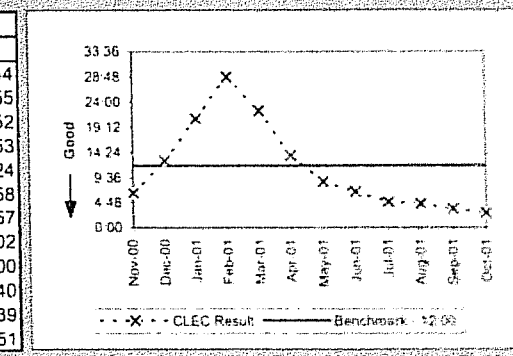
LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2)

Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00			
Dec-00			
Jan-01	2378:48	17747	0:08
Feb-01	2148:13	18155	0:07
Mar-01	2440:50	19022	0:08
Apr-01	2602:06	21013	0:07
May-01	3476:22	24033	0:09
Jun-01	2646:25	22269	0:07
Jul-01	3187:14	25302	0:08
Aug-01	2619:12	24519	0:06
Sep-01	2182:39	20332	0:06
Oct-01	2821:41	25739	0:07



LSR Rejection Notice Interval for EDI - Rejected Manually (Hours:Minutes) (PO-3B-1)

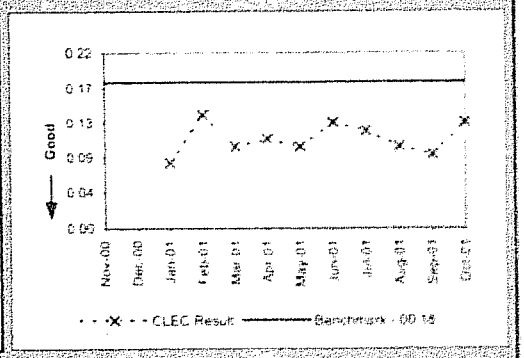
Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00	17021:04	2526	6:44
Dec-00	45687:07	3535	12:55
Jan-01	61879:50	2965	20:52
Feb-01	80287:33	2779	28:53
Mar-01	72631:23	3242	22:24
Apr-01	62309:52	4462	13:58
May-01	37723:21	4212	8:57
Jun-01	28447:00	4046	7:02
Jul-01	22614:02	4528	5:00
Aug-01	28904:49	6185	4:40
Sep-01	18780:11	5138	3:39
Oct-01	17800:55	6241	2:51



Checklist #2 - LSR Rejections

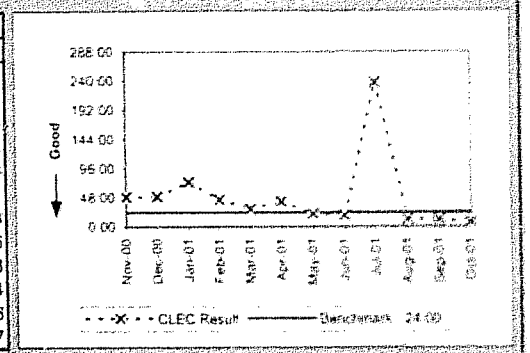
LSR Rejection Notice Interval for EDI - Auto-Rejected (Minutes:Seconds) (PO-3B-2)

Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00			
Dec-00			
Jan-01	943.21	7432	0:08
Feb-01	1747:16	7520	0:14
Mar-01	1188:33	7327	0:10
Apr-01	1493:35	8414	0:11
May-01	1564:42	9845	0:10
Jun-01	1628:21	7734	0:13
Jul-01	1517:44	7819	0:12
Aug-01	1657:46	10415	0:10
Sep-01	1419:33	9822	0:09
Oct-01	3215:15	14444	0:13



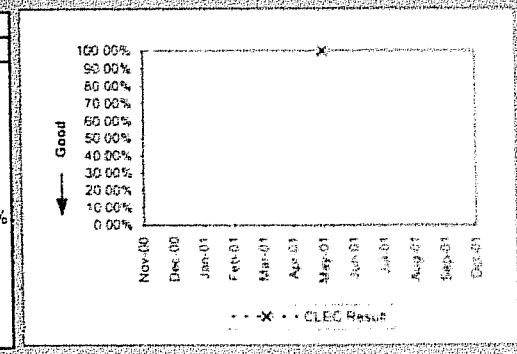
LSR Rejection Notice Interval for Manual and IIS (Hours:Minutes) (PO-3C)

Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00	75777:09	1522	49:47
Dec-00	57822:55	1147	50:25
Jan-01	82952:15	1110	74:44
Feb-01	62866:09	1385	45:23
Mar-01	43277:45	1452	29:48
Apr-01	56922:53	1339	42:31
May-01	42422:19	1874	22:38
Jun-01	24899:53	1270	19:36
Jul-01	236524:33	995	237:43
Aug-01	18926:14	1449	13:04
Sep-01	8162:41	648	12:36
Oct-01	5273:53	677	7:47



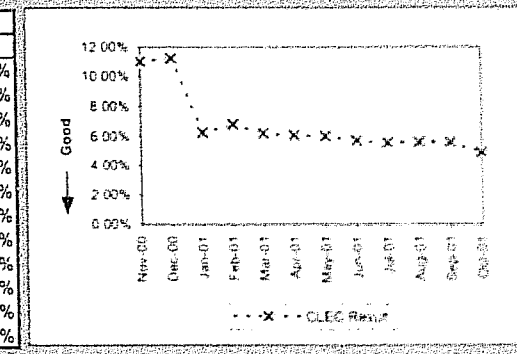
LSRs Rejected for IMA (pre-split) (Percent) (PO-4)

Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00			
Dec-00			
Jan-01			
Feb-01			
Mar-01			
Apr-01			
May-01	1	1	100.00%
Jun-01			
Jul-01			
Aug-01			
Sep-01			
Oct-01			



LSRs Rejected for IMA - Rejected Manually (Percent) (PO-4A-1)

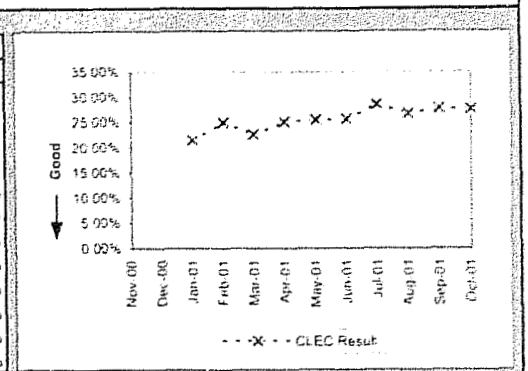
Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00	6410	58183	11.02%
Dec-00	6292	55871	11.26%
Jan-01	5176	82402	6.28%
Feb-01	4942	72394	6.83%
Mar-01	5239	84076	6.23%
Apr-01	5094	83423	6.11%
May-01	5684	94055	6.04%
Jun-01	4947	86450	5.72%
Jul-01	4933	88485	5.58%
Aug-01	5158	91530	5.64%
Sep-01	4114	73160	5.62%
Oct-01	4578	93217	4.91%



Checklist #2 - LSR Rejections

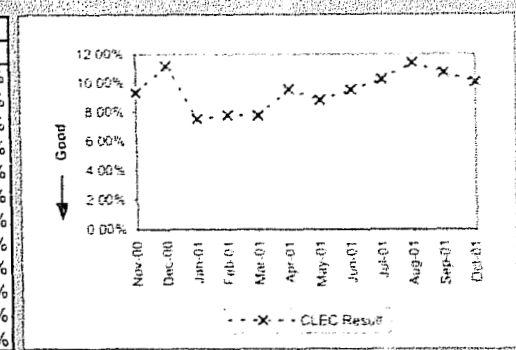
LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-4A-2)

Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00			
Dec-00			
Jan-01	17747	82402	21.54%
Feb-01	18155	72394	25.08%
Mar-01	19022	84076	22.62%
Apr-01	21013	83423	25.19%
May-01	24033	94055	25.55%
Jun-01	22269	86450	25.76%
Jul-01	25302	88485	28.59%
Aug-01	24519	91530	26.79%
Sep-01	20332	73160	27.79%
Oct-01	25739	93217	27.61%



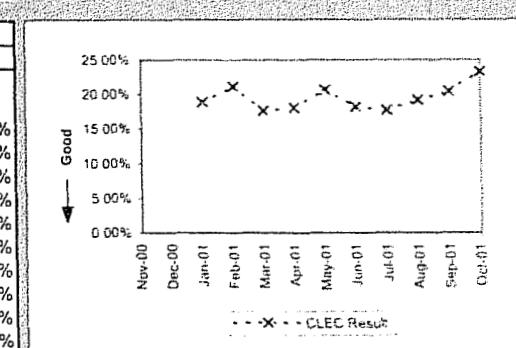
LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1)

Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00	2526	27034	9.34%
Dec-00	3535	31616	11.18%
Jan-01	2965	39336	7.54%
Feb-01	2779	35580	7.81%
Mar-01	3242	41598	7.79%
Apr-01	4462	46545	9.59%
May-01	4212	47633	8.84%
Jun-01	4046	42364	9.55%
Jul-01	4528	44111	10.27%
Aug-01	6185	54234	11.40%
Sep-01	5138	47978	10.71%
Oct-01	6241	61930	10.08%



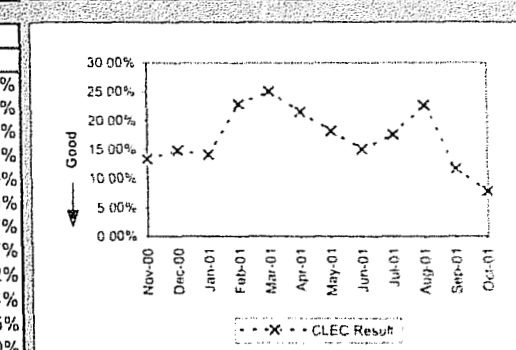
LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2)

Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00			
Dec-00			
Jan-01	7432	39336	18.89%
Feb-01	7520	35580	21.14%
Mar-01	7327	41598	17.61%
Apr-01	8414	46545	18.08%
May-01	9845	47633	20.67%
Jun-01	7734	42364	18.26%
Jul-01	7819	44111	17.73%
Aug-01	10415	54234	19.20%
Sep-01	9822	47978	20.47%
Oct-01	14444	61930	23.32%



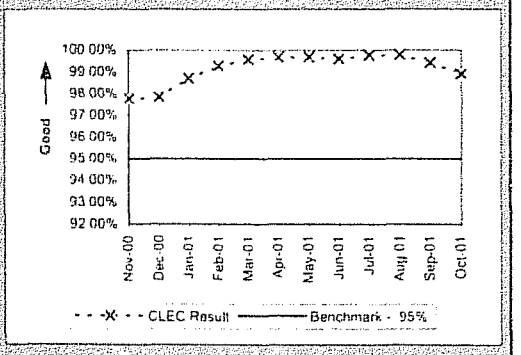
LSRs Received via Facsimile (Percent) (PO-4C)

Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00	1522	11385	13.37%
Dec-00	1147	7738	14.82%
Jan-01	1110	7855	14.13%
Feb-01	1385	6064	22.84%
Mar-01	1452	5785	25.10%
Apr-01	1339	6210	21.56%
May-01	1874	10311	18.17%
Jun-01	1270	8426	15.07%
Jul-01	995	5679	17.52%
Aug-01	1449	6399	22.64%
Sep-01	648	5514	11.75%
Oct-01	677	8574	7.90%

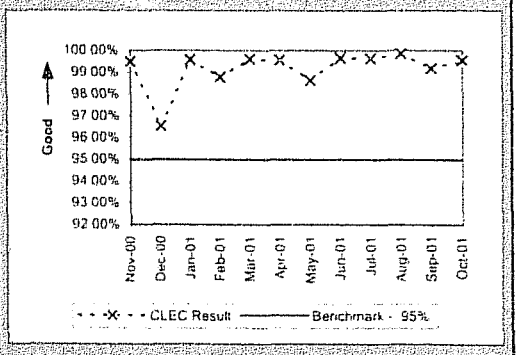


Checklist #2 - Firm Order Confirmations - Resale

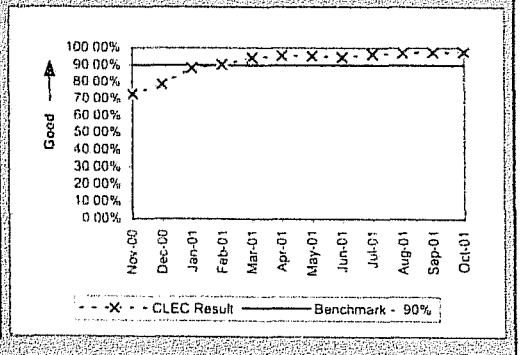
[illegible]	[illegible]	CLEC Denom	CLEC Result
[illegible]	[illegible]	10297	97.78%
[illegible]	[illegible]	9736	97.85%
[illegible]	[illegible]	15740	98.72%
[illegible]	[illegible]	12007	99.28%
[illegible]	[illegible]	16037	99.59%
[illegible]	[illegible]	16301	99.67%
[illegible]	[illegible]	21687	99.69%
[illegible]	[illegible]	22953	99.60%
[illegible]	[illegible]	19997	99.78%
[illegible]	[illegible]	22404	99.79%
[illegible]	[illegible]	14996	99.43%
[illegible]	[illegible]	20926	98.92%



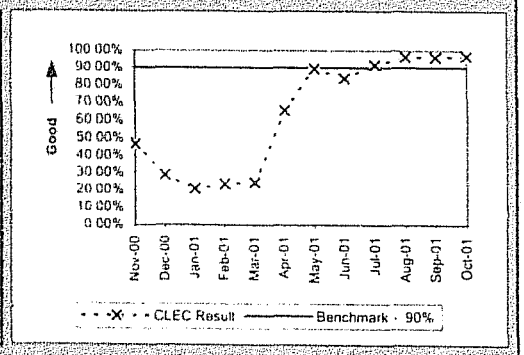
[illegible]	[illegible]	CLEC Denom	CLEC Result
[illegible]	[illegible]	998	99.50%
[illegible]	[illegible]	923	96.53%
[illegible]	[illegible]	1210	99.59%
[illegible]	[illegible]	910	98.79%
[illegible]	[illegible]	1041	99.62%
[illegible]	[illegible]	1158	99.57%
[illegible]	[illegible]	1855	98.65%
[illegible]	[illegible]	1506	99.67%
[illegible]	[illegible]	2182	99.63%
[illegible]	[illegible]	3833	99.87%
[illegible]	[illegible]	2596	99.19%
[illegible]	[illegible]	3925	99.57%



[illegible]	[illegible]	CLEC Denom	CLEC Result
[illegible]	[illegible]	16040	72.86%
[illegible]	[illegible]	18902	78.66%
[illegible]	[illegible]	20236	88.58%
[illegible]	[illegible]	19800	90.53%
[illegible]	[illegible]	20064	94.51%
[illegible]	[illegible]	18207	95.74%
[illegible]	[illegible]	18840	95.30%
[illegible]	[illegible]	15482	94.63%
[illegible]	[illegible]	16038	96.33%
[illegible]	[illegible]	14409	97.20%
[illegible]	[illegible]	9894	97.61%
[illegible]	[illegible]	12441	97.78%

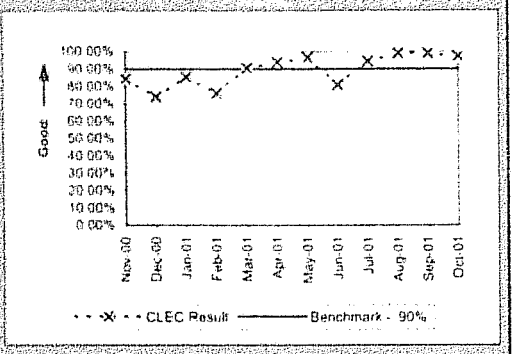


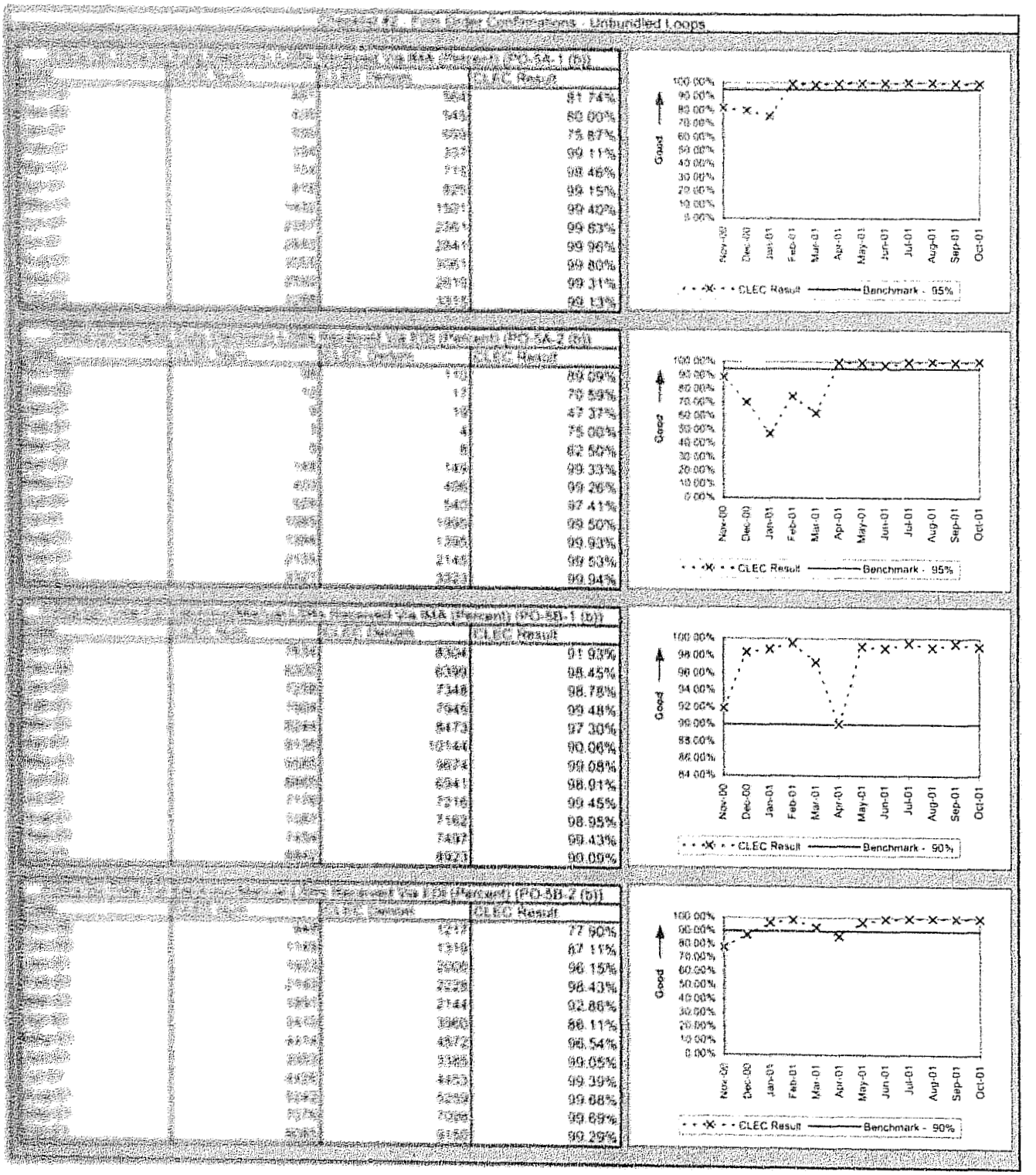
[illegible]	[illegible]	CLEC Denom	CLEC Result
[illegible]	[illegible]	1101	46.68%
[illegible]	[illegible]	2566	28.92%
[illegible]	[illegible]	6812	20.99%
[illegible]	[illegible]	6844	23.74%
[illegible]	[illegible]	9569	24.50%
[illegible]	[illegible]	10700	65.78%
[illegible]	[illegible]	9461	89.50%
[illegible]	[illegible]	10422	83.86%
[illegible]	[illegible]	11234	91.76%
[illegible]	[illegible]	14849	96.37%
[illegible]	[illegible]	11279	96.03%
[illegible]	[illegible]	11395	96.69%

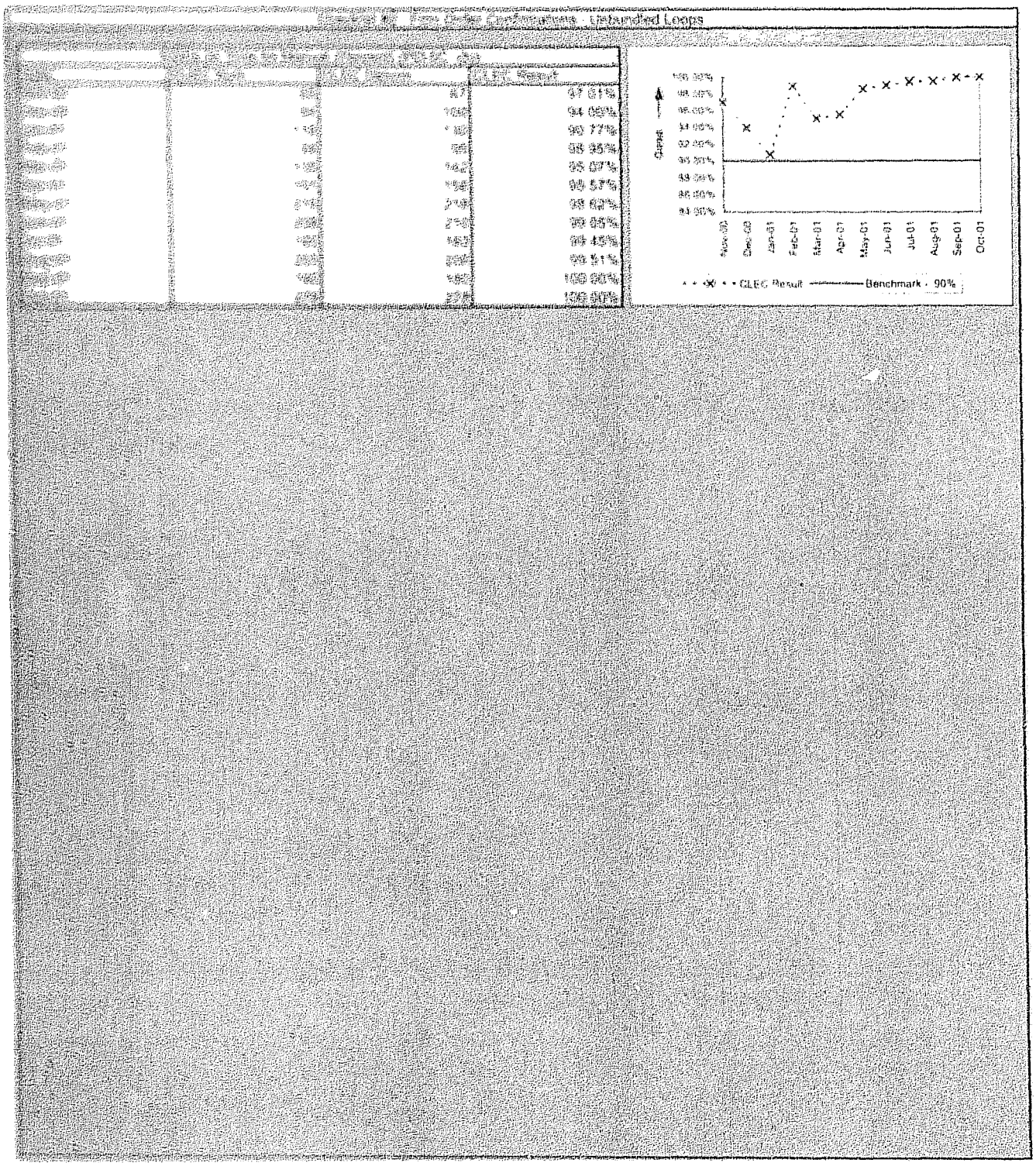


Checklist #2 Firm Order Confirmations - Resale

			84.37%
			74.21%
			85.55%
			76.17%
			90.62%
			94.03%
			96.59%
			81.00%
			94.43%
			98.91%
			99.01%
			97.31%



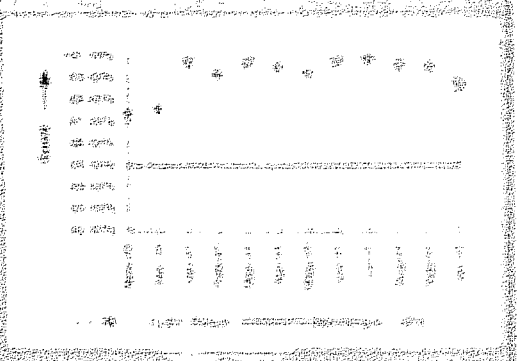

Unbundled Loops
CLEC Result
Good
Nov-00
Dec-00
Jan-01
Feb-01
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
CLEC Result
Benchmark - 95%
Benchmark - 90%


Unbundled Loops
Nov-00
Dec-00
Jan-01
Feb-01
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
CLEC Result
Benchmark - 90%

Checklist #2 Firm Order Confirmation (FOC)

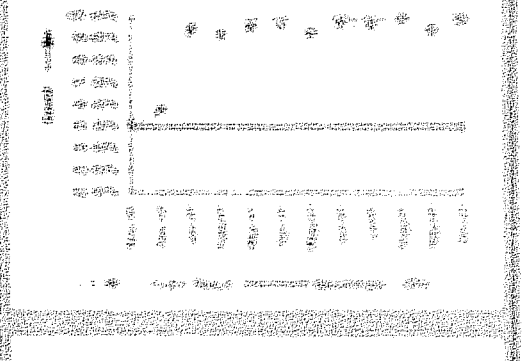
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1-03)

Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00	5591	5740	97.40%
Dec-00	4466	4579	97.53%
Jan-01	5887	5907	99.66%
Feb-01	4326	4364	99.13%
Mar-01	5195	5212	99.67%
Apr-01	4621	4644	99.50%
May-01	5591	5636	99.20%
Jun-01	5745	5757	99.79%
Jul-01	6280	6296	99.87%
Aug-01	7387	7417	99.60%
Sep-01	5453	5479	99.53%
Oct-01	7655	7757	98.68%



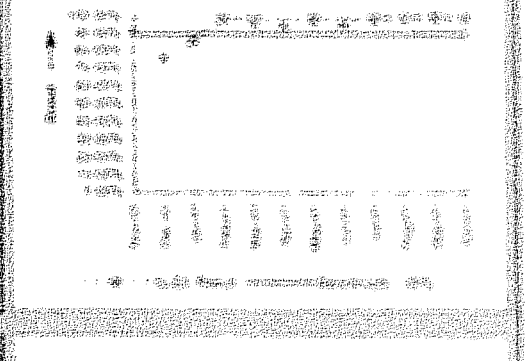
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-1-03)

Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00	8536	8677	98.38%
Dec-00	6846	7145	95.82%
Jan-01	6213	6248	99.44%
Feb-01	4989	5029	99.20%
Mar-01	6466	6494	99.57%
Apr-01	5602	5622	99.64%
May-01	7706	7767	99.20%
Jun-01	6991	7011	99.71%
Jul-01	4991	5007	99.68%
Aug-01	4815	4819	99.92%
Sep-01	4187	4213	99.38%
Oct-01	6267	6272	99.92%



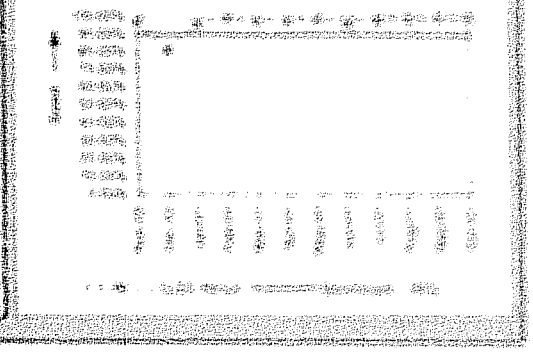
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5A-1-03)

Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00	4845	5289	91.62%
Dec-00	3841	5035	76.29%
Jan-01	4544	5561	81.72%
Feb-01	5014	5016	99.96%
Mar-01	5450	5507	98.96%
Apr-01	5154	5416	95.16%
May-01	5067	5163	98.14%
Jun-01	4333	4544	95.36%
Jul-01	4633	4695	98.68%
Aug-01	5290	5322	99.40%
Sep-01	4274	4299	99.42%
Oct-01	5332	5351	99.64%



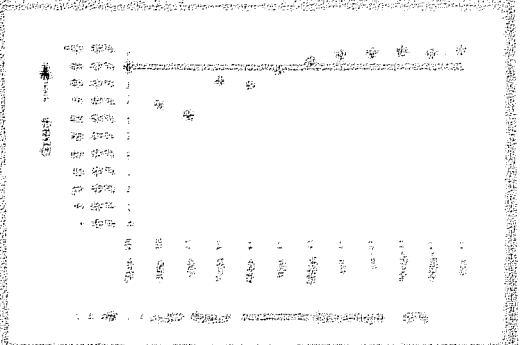
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5A-1-03)

Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00	8356	8560	97.62%
Dec-00	9467	11052	85.65%
Jan-01	7503	7838	95.73%
Feb-01	6068	6109	99.33%
Mar-01	7781	7847	99.16%
Apr-01	8920	9000	99.11%
May-01	7650	7745	98.77%
Jun-01	5713	5796	98.57%
Jul-01	4687	4752	98.63%
Aug-01	4498	4513	99.67%
Sep-01	3589	3598	99.75%
Oct-01	4322	4373	98.83%



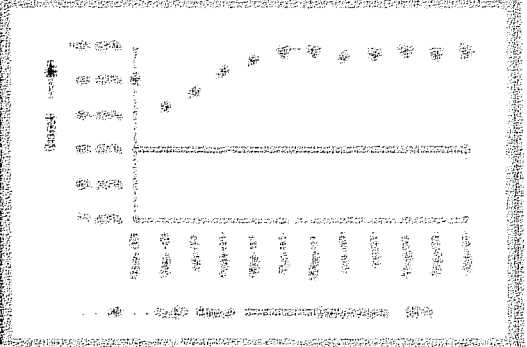
Checklist #2 Time Order Confirmations (UNE)

FOCs on Time for Manual (Percent) (PO-5C-4C)			
Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00	225	[illegible]	[illegible]
Dec-00	175	[illegible]	[illegible]
Jan-01	178	[illegible]	[illegible]
Feb-01	216	[illegible]	[illegible]
Mar-01	259	[illegible]	[illegible]
Apr-01	209	[illegible]	[illegible]
May-01	307	[illegible]	[illegible]
Jun-01	227	[illegible]	[illegible]
Jul-01	135	[illegible]	[illegible]
Aug-01	224	[illegible]	[illegible]
Sep-01	129	[illegible]	[illegible]
Oct-01	108	[illegible]	[illegible]



Checklist #2 - Firm Order Confirmations - US

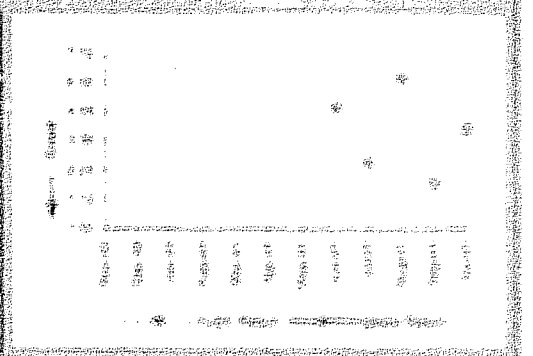
Firm Order Confirmations (FOCs) On Time (Percent) (PID 4 0)			
Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00	325	349	93.1%
Dec-00	324	355	91.3%
Jan-01	405	433	93.5%
Feb-01	441	457	96.5%
Mar-01	421	426	98.8%
Apr-01	323	328	98.5%
May-01	368	371	99.2%
Jun-01	325	330	98.5%
Jul-01	479	484	98.9%
Aug-01	594	599	99.1%
Sep-01	402	403	99.7%
Oct-01	561	566	99.1%



Checklist #2 Completion Notifications

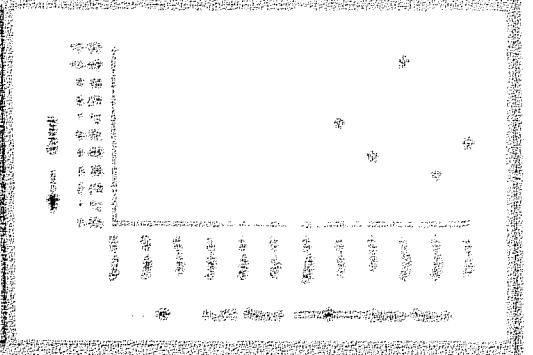
Work Completion Notification Timeliness (Hours Minutes) (PID-4A)

Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Test 2 Sig	Testing Sig
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01	227825 25	45871	4 58	20 40					
Jul-01	118480 43	44181	2 41	6 03					
Aug-01	336888 56	54303	6 12	40 46					
Sep-01	75332 34	41036	1 51	17 23					
Oct-01	212076 19	51945	4 06	22 02					



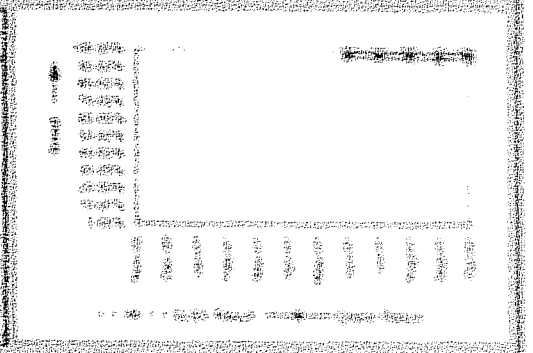
Work Completion Notification Timeliness (Hours Minutes) (PID-4B)

Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Test 2 Sig	Testing Sig
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01	117351 37	17002	6 54	21 51					
Jul-01	98504 55	21078	4 40	17 56					
Aug-01	352869 32	32441	11 11	52 44					
Sep-01	78720 20	23114	3 26	23 40					
Oct-01	73682 13	13264	5 36	28 46					



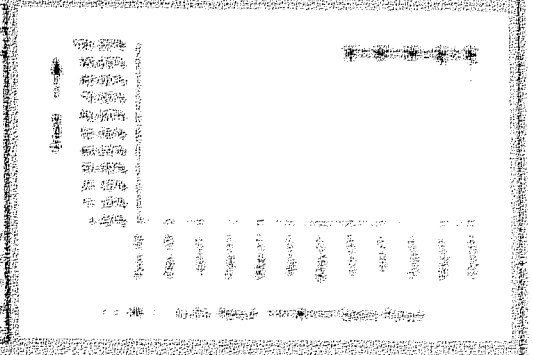
Billing Completion Notification Timeliness (Percent) (PID-4C)

Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Test 2 Sig	Testing Sig
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01	55333	57017	97 05%	16 93%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	46498	47632	97 62%	15 24%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	52603	54399	96 70%	17 87%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	38491	40547	94 93%	21 94%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	46311	48178	96 12%	19 30%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Billing Completion Notification Timeliness (Percent) (PID-4D)

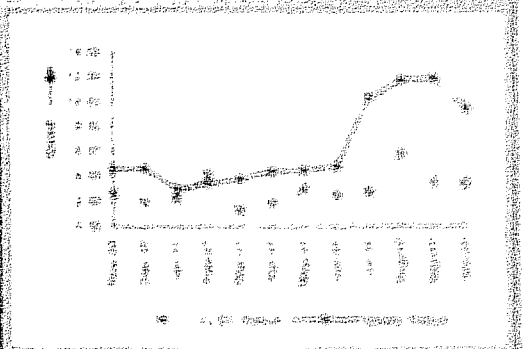
Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Test 2 Sig	Testing Sig
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01	22080	23122	95 49%	20 74%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	22353	23268	96 07%	19 44%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	33472	34467	97 11%	16 74%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	26677	28276	94 35%	23 10%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	12993	13671	95 04%	21 71%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #2 - Jeopardy Notifications - Non-Designed Services

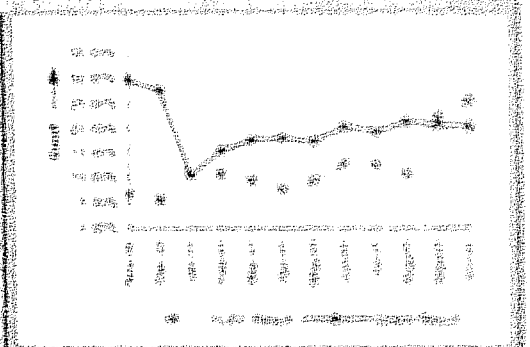
Jeopardy Notice Interval (Average Days) (PO-5 A)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Stat Sig	Parity Sig
Nov-00	330	124	2 66	3 55	43777	9576	[illegible]	[illegible]	[illegible]
Dec-00	190	98	1 94	3 65	36315	7568	[illegible]	[illegible]	[illegible]
Jan-01	162	73	2 22	3 79	11262	3774	[illegible]	[illegible]	[illegible]
Feb-01	319	76	4 20	21 67	13327	3935	[illegible]	[illegible]	[illegible]
Mar-01	91	69	1 32	1 22	16640	4466	[illegible]	[illegible]	[illegible]
Apr-01	121	64	1 89	3 40	19569	4490	[illegible]	[illegible]	[illegible]
May-01	232	78	2 97	4 13	22267	5020	[illegible]	[illegible]	[illegible]
Jun-01	235	94	2 50	2 61	31928	6666	[illegible]	[illegible]	[illegible]
Jul-01	210	77	2 73	2 50	60584	5867	[illegible]	[illegible]	[illegible]
Aug-01	538	93	5 78	22 10	82519	7071	[illegible]	[illegible]	[illegible]
Sep-01	355	101	3 51	3 59	71148	6012	[illegible]	[illegible]	[illegible]
Oct-01	441	130	3 39	3 64	64123	6649	[illegible]	[illegible]	[illegible]



Timely Jeopardy Notices (Percent) (PO-9 A)

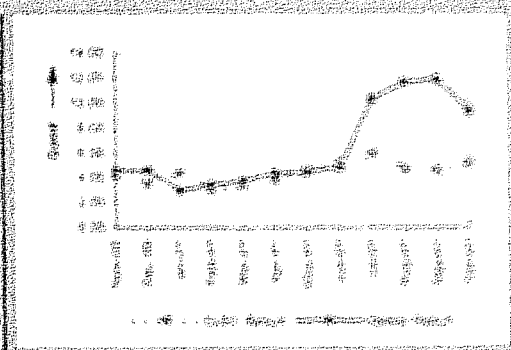
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Stat Sig	Parity Sig
Nov-00	50	731	6 84%	25 24%	4534	15278	[illegible]	[illegible]	[illegible]
Dec-00	36	642	5 61%	23 01%	3692	13381	[illegible]	[illegible]	[illegible]
Jan-01	35	326	10 74%	30 96%	1557	12717	[illegible]	[illegible]	[illegible]
Feb-01	32	297	10 77%	31 01%	1511	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	34	357	9 52%	29 35%	1618	15233	[illegible]	[illegible]	[illegible]
Apr-01	17	219	7 76%	26 76%	1761	[illegible]	[illegible]	[illegible]	[illegible]
May-01	29	309	9 39%	29 16%	1954	11203	[illegible]	[illegible]	[illegible]
Jun-01	27	208	12 98%	33 61%	2323	11352	[illegible]	[illegible]	[illegible]
Jul-01	24	190	12 63%	33 22%	2073	10752	[illegible]	[illegible]	[illegible]
Aug-01	26	246	10 57%	30 74%	2366	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	25	110	22 73%	41 91%	1637	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	34	132	25 76%	43 73%	1926	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #2 - Jeopardy Notifications - [illegible]

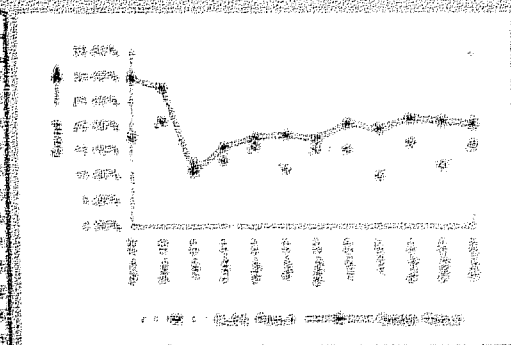
Jeopardy Notice Interval (Average Days) (PO-8 B)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mag Z Sco	Parity Sco
Nov-00	3840	919	4 18	4 57	43777	9576	4 57	[illegible]	[illegible]
Dec-00	2404	684	3 51	3 87	36315	7668	4 62	[illegible]	[illegible]
Jan-01	1861	421	4 42	13 13	11262	3774	[illegible]	[illegible]	[illegible]
Feb-01	1031	338	3 05	2 65	13307	3935	[illegible]	[illegible]	[illegible]
Mar-01	1559	456	3 42	3 52	16840	4496	[illegible]	[illegible]	[illegible]
Apr-01	1512	396	3 82	3 34	19589	4490	[illegible]	[illegible]	[illegible]
May-01	1970	425	4 64	7 24	22267	5028	4 44	[illegible]	[illegible]
Jun-01	1681	319	5 27	9 13	31928	6666	[illegible]	[illegible]	[illegible]
Jul-01	1550	261	5 94	5 71	60584	5867	[illegible]	[illegible]	[illegible]
Aug-01	1963	414	4 74	3 86	82519	7071	[illegible]	[illegible]	[illegible]
Sep-01	1965	429	4 58	3 28	71148	6012	[illegible]	[illegible]	[illegible]
Oct-01	3880	742	5 23	3 85	64123	6849	[illegible]	[illegible]	[illegible]



Timely Jeopardy Notices (Percent) (PO-8 B)

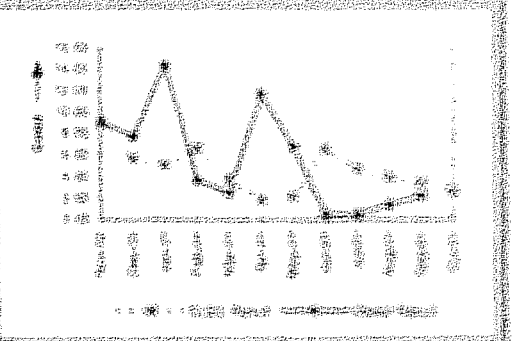
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mag Z Sco	Parity Sco
Nov-00	362	2043	17 72%	38 18%	4534	15278	[illegible]	[illegible]	[illegible]
Dec-00	249	1193	20 87%	40 64%	3692	13381	[illegible]	[illegible]	[illegible]
Jan-01	162	1449	12 56%	33 14%	1357	12717	[illegible]	[illegible]	[illegible]
Feb-01	163	1261	12 93%	33 55%	1511	9667	[illegible]	[illegible]	[illegible]
Mar-01	185	1176	15 73%	36 41%	1818	10233	[illegible]	[illegible]	[illegible]
Apr-01	120	1076	11 15%	31 48%	1761	9685	[illegible]	[illegible]	[illegible]
May-01	200	1315	15 21%	35 91%	1954	11293	[illegible]	[illegible]	[illegible]
Jun-01	104	683	15 23%	35 93%	2323	11352	[illegible]	[illegible]	[illegible]
Jul-01	69	700	9 86%	29 81%	2073	10702	[illegible]	[illegible]	[illegible]
Aug-01	142	852	16 67%	37 27%	2366	10999	[illegible]	[illegible]	[illegible]
Sep-01	111	940	11 81%	32 27%	1837	8786	[illegible]	[illegible]	[illegible]
Oct-01	208	1297	16 04%	36 69%	1926	9419	[illegible]	[illegible]	[illegible]



Checklist #2 - Jeopardy Notifications - [illegible]

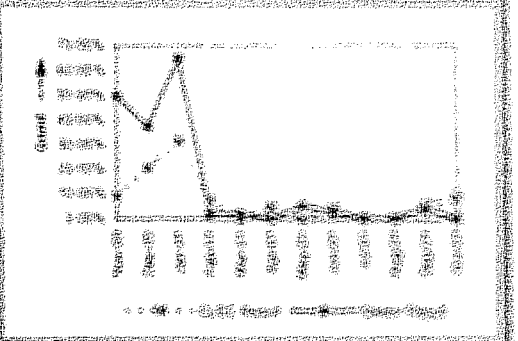
Jeopardy Notice Interval (Average Days) (PO-8 C)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Res	[illegible]	[illegible]
Nov-00	45	5	9 00		200	22	9 09		
Dec-00	63	11	5 73		210	27	7 78		
Jan-01	51	10	5 10		402	28	14 36		
Feb-01	60	9	6 67	7 00	26	7	3 71	[illegible]	[illegible]
Mar-01	35	9	3 89	6 07	15	6	2 50	[illegible]	[illegible]
Apr-01	15	8	1 88	2 64	70	6	11 67	[illegible]	[illegible]
May-01	11	5	2 20	3 90	27	4	6 75	[illegible]	[illegible]
Jun-01	33	5	6 60	7 30	2	4	0 50	[illegible]	[illegible]
Jul-01	28	6	4 67	7 47	1	2	0 50	[illegible]	[illegible]
Aug-01	8	2	4 00	5 66	7	5	1 40	[illegible]	[illegible]
Sep-01	14	4	3 50	4 36	18	8	2 25	[illegible]	[illegible]
Oct-01	13	5	2 60	3 58					



Timely Jeopardy Notices (Percent) (PO-9 C)

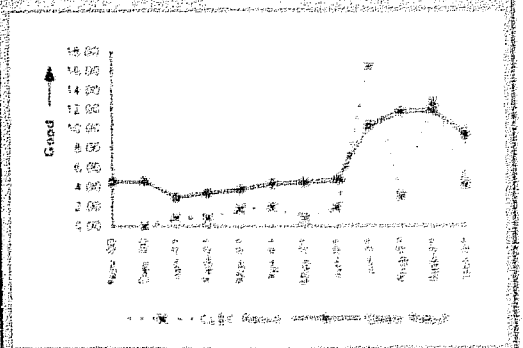
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Res	[illegible]	[illegible]
Nov-00	1	11	9 09%		18	36	50 00%		
Dec-00	5	24	20 83%		18	48	37 50%		
Jan-01	6	19	31 58%		26	40	65 00%		
Feb-01	6	79	7 59%	26 49%	1	46	2 17%	[illegible]	[illegible]
Mar-01	0	30	0 00%	0.00%	1	48	2 08%	[illegible]	[illegible]
Apr-01	1	21	4 76%	21 30%	0	27	0 00%	[illegible]	
May-01	0	11	0 00%	0.00%	1	19	5 26%	[illegible]	[illegible]
Jun-01	1	23	4 35%	20 39%	1	33	3 03%	[illegible]	[illegible]
Jul-01	0	22	0 00%	0 00%	0	31	0 00%	[illegible]	[illegible]
Aug-01	0	7	0 00%	0 00%	0	37	0 00%	[illegible]	[illegible]
Sep-01	1	18	5.56%	22 91%	1	25	4 00%	[illegible]	[illegible]
Oct-01	1	12	8.33%	27.64%	0	38	0 00%	[illegible]	



Checklist #2 - Jeopardy Notifications - UNE-P-POTS

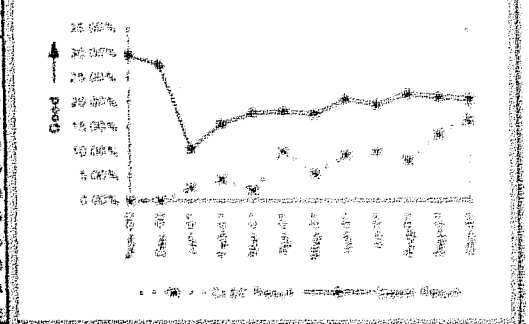
Jeopardy Notice Interval (Average Days) (PO-8 D)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]					43777	9578	4 57		
[illegible]	0	1	0 00		36315	7868	4 62	0 55	-0 66
[illegible]	9	10	0 90	0 88	11262	3774	2 98	3 72	1 26
[illegible]	12	14	0 86	1 66	13307	3935	3 38	3 72	1 26
[illegible]	27	15	1 80	1 97	16840	4496	3 75	3 72	1 26
[illegible]	28	14	2 00	2 18	19589	4490	4 36	3 72	1 26
[illegible]	15	17	0 88	1 22	22267	5020	4 44	3 72	1 26
[illegible]	45	23	1 96	2 31	31928	6686	4 78	3 72	1 26
[illegible]	313	19	16 47	54 63	60584	5887	10 29	-0 7	-1 47
[illegible]	90	30	3 00	4 43	62519	7071	11 67	3 72	1 26
[illegible]	345	27	12 78	47 58	71148	6012	11 83	-0 11	-1 07
[illegible]	166	39	4 26	4 93	64123	6849	9 36	3 72	1 26



Timely Jeopardy Notices (Percent) (PO-9 D)

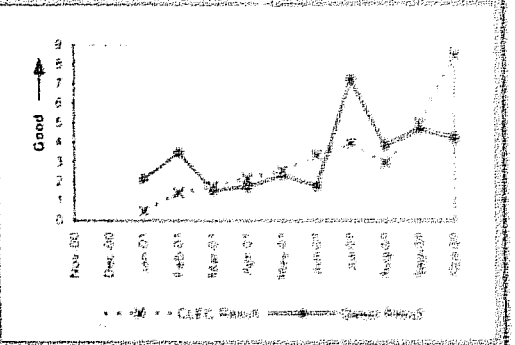
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	0	16	0 00%	0 00%	4534	15278	29 68%	2 46	0 51
[illegible]	0	28	0 00%	0 00%	3692	13381	27 59%	3 09	0 66
[illegible]	5	183	2 73%	16 30%	1357	12717	10 67%	3 99	1 43
[illegible]	5	114	4 39%	20 48%	1511	9667	15 63%	3 73	1 27
[illegible]	2	96	2 08%	14 28%	1818	10233	17 77%	4 8	1 92
[illegible]	7	69	10 14%	30 19%	1761	9685	18 18%	1 8	0 09
[illegible]	5	91	5 49%	22 79%	1954	11203	17 44%	3 34	1 03
[illegible]	10	108	9 26%	28 99%	2323	11352	20 46%	3 1	0 89
[illegible]	10	101	9 90%	29 87%	2073	10702	19 37%	2 55	0 55
[illegible]	8	98	8 16%	27 38%	2366	10999	21 51%	3 51	1 13
[illegible]	8	59	13 56%	34 24%	1837	8786	20 91%	1 41	-0 14
[illegible]	9	55	16 36%	36 99%	1926	9419	20 45%	0 73	-0 56



Checklist #2 - Jeopardy Notifications - UNE-P Centrex

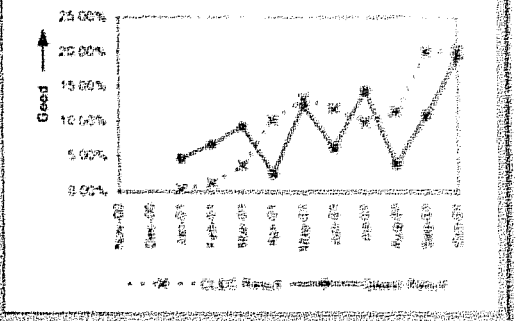
Jeopardy Notice Interval (Average Days) (PO-8 E)

[illegible]	CLEC Num	CLEC Den	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]									
[illegible]	1	2	0 50	0 71	34	16	2 12	3 72	1 26
[illegible]	18	11	1 45	1 92	73	21	3 48	2 29	0 39
[illegible]	39	22	1 77	2 56	34	22	1 55	-0 34	-1 2
[illegible]	98	45	2 18	2 15	29	17	1 71	-0 48	-1 25
[illegible]	155	60	2 58	2 79	56	24	2 33	-0 36	-1 22
[illegible]	262	69	3 37	3 80	37	21	1 76	-3 44	-3 09
[illegible]	212	53	4 00	5 41	232	32	7 25	1 77	0 08
[illegible]	145	50	2 98	3 35	131	34	3 85	0 96	-0 42
[illegible]	270	54	5 00	7 54	197	42	4 69	-0 2	-1 12
[illegible]	442	52	8 50	34 71	233	55	4 24	-3 01	-2 83



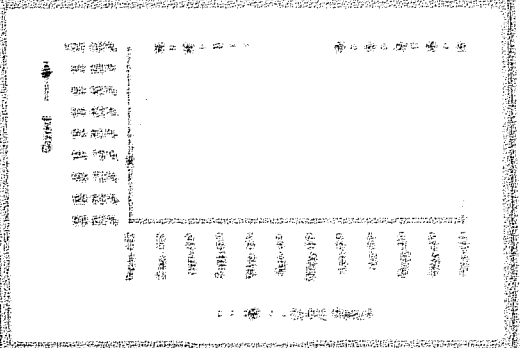
Timely Jeopardy Notices (Percent) (PO-9 E)

[illegible]	CLEC Num	CLEC Denr	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]									
[illegible]	1	230	0 43%	6 58%	8	172	4 65%	2 64	0 61
[illegible]	2	158	1 27%	11 18%	10	149	6 71%	2 35	0 43
[illegible]	7	189	3 70%	18 89%	12	130	9 23%	1 99	0 21
[illegible]	20	195	10 26%	30 34%	3	118	2 54%	-4 2	-3 55
[illegible]	32	241	13 28%	33 93%	12	97	12 37%	-0 23	-1 14
[illegible]	23	194	11 86%	32 33%	7	112	6 25%	-1 95	-2 19
[illegible]	16	161	9 94%	29 92%	17	118	14 41%	1 13	-0 31
[illegible]	18	158	11 39%	31 77%	5	130	3 85%	-3 31	-3 01
[illegible]	23	115	20 00%	40 00%	15	138	10 87%	-2 32	-2 41
[illegible]	18	89	20 22%	40 17%	26	134	19 40%	-0 15	-1 09



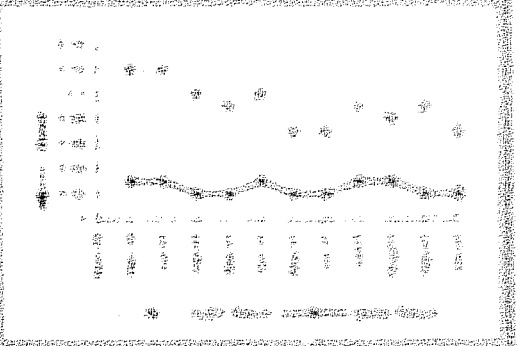
Checklist #2 - LSR Accountability

LSR Accountability (Percent) (PO-10)			
Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00	67495	67672	99.74%
Dec-00	66217	66218	100.00%
Jan-01	71131	71133	100.00%
Feb-01	59506	59503	100.01%
Mar-01	69728	69720	100.01%
Apr-01	61799	61773	100.04%
May-01	76780	76408	100.49%
Jun-01	78870	78870	100.00%
Jul-01	73119	73119	100.00%
Aug-01	84030	84030	100.00%
Sep-01	65983	65983	100.00%
Oct-01	85412	85412	100.00%



Number of Due Date Changes per Order (Average Days) [illegible]

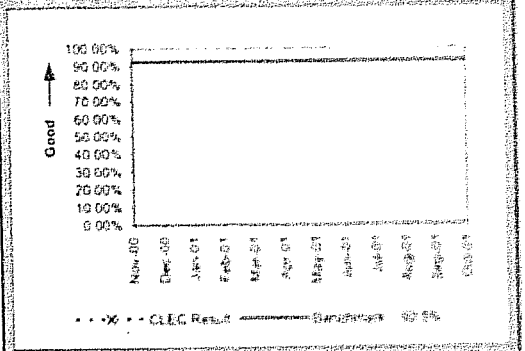
Date	CLEC Num	CLEC Denom	CLEC Resul	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-00									
Dec-00	5608	47368	0.12	0.41	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	6335	54984	0.12	0.40	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	5077	51386	0.10	0.36	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	5595	59219	0.09	0.36	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	5936	60470	0.10	0.37	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	4916	66439	0.07	0.32	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	4781	64524	0.07	0.31	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	5607	65164	0.09	0.31	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	5143	62763	0.08	0.32	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	4665	53011	0.09	0.34	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	5109	68529	0.07	0.32	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #2 - Timely Release Notifications

(PO-16) Timely Release Notifications (Percent) Default

Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00			
Dec-00			
Jan-01			
Feb-01			
Mar-01			
Apr-01			
May-01			
Jun-01			
Jul-01			
Aug-01			
Sep-01			
Oct-01	0	0	

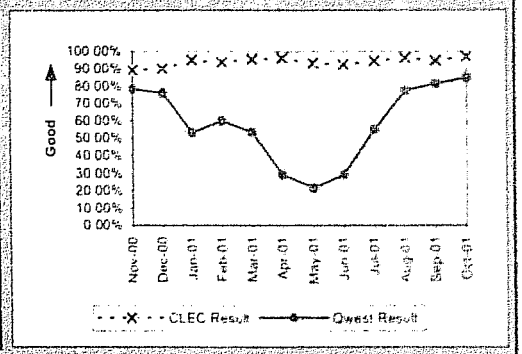


* If the CLEC notifications are less than 10 in the reporting month, the standard is 1 miss

Checklist #2 - Access To Centers

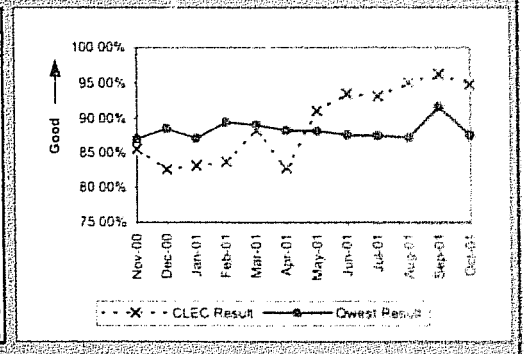
Calls Answered within Twenty Seconds - Interconnect Provisioning Center (Percent) (OP-2)

[illegible]	[illegible]	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
[illegible]	[illegible]	41366	89 34%	2331293	2967598	78 56%
[illegible]	[illegible]	45116	89 98%	2133889	2798141	76 26%
[illegible]	[illegible]	41921	95 16%	2006486	3773669	53 17%
[illegible]	[illegible]	33822	93 92%	1655201	3088364	60 07%
[illegible]	[illegible]	36914	95 60%	1831158	3429437	53 40%
[illegible]	[illegible]	33858	96 20%	1099092	3732735	29 44%
[illegible]	[illegible]	37124	93 34%	905550	4171326	21 71%
[illegible]	[illegible]	36214	92 61%	1213127	4112797	29 50%
[illegible]	[illegible]	32351	94 85%	2197349	3992969	55 03%
[illegible]	[illegible]	35271	96 30%	3292289	4238018	77 68%
[illegible]	[illegible]	27728	94 95%	2723316	3332102	81 73%
[illegible]	[illegible]	30839	97 20%	3407926	4011312	84 96%



Calls Answered within 20 seconds - Interconnect Repair Center (Percent) (MR-2)

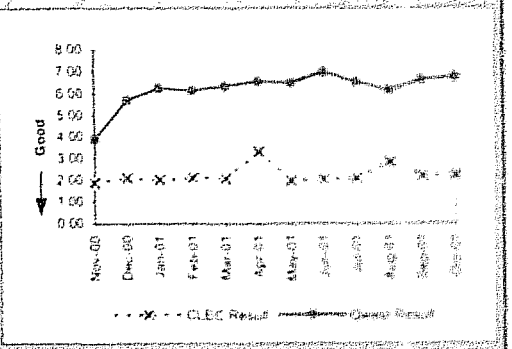
[illegible]	[illegible]	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
[illegible]	[illegible]	21817	85 50%	777196	893067	87 03%
[illegible]	[illegible]	20047	82 60%	659020	744071	88 57%
[illegible]	[illegible]	22979	83 17%	754367	866186	87 09%
[illegible]	[illegible]	21962	83 68%	644058	719729	89 49%
[illegible]	[illegible]	24934	88 22%	718741	806886	89 08%
[illegible]	[illegible]	22611	82 81%	724314	820411	88 29%
[illegible]	[illegible]	25211	91 19%	747817	848094	88 18%
[illegible]	[illegible]	27731	93 56%	775975	886147	87 57%
[illegible]	[illegible]	31724	93 21%	700466	800726	87 48%
[illegible]	[illegible]	29740	95 11%	642249	736282	87 23%
[illegible]	[illegible]	24306	96 24%	514443	560881	91 72%
[illegible]	[illegible]	23837	94 86%	526715	601761	87 53%



Checklist #2 - Billing

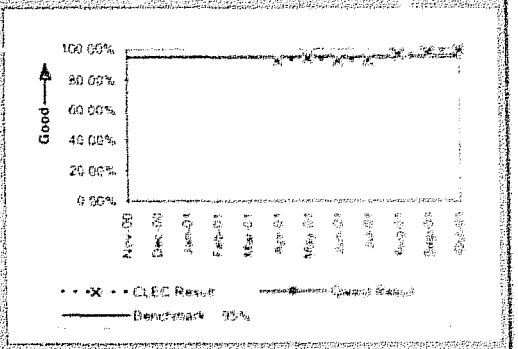
Time to Provide Usage Records (Average Days) UNEs and Resale Aggregate (BI-1A)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
[illegible]	[illegible]	5157732	1 88	414656378 6	105876427	3 92
[illegible]	9018611	4283757	2 11	705768127	123865005	5 70
[illegible]	11792863	5827161	2 02	766404997	122590664	6 25
[illegible]	12399021	5896158	2 10	738698060	120542699	6 13
[illegible]	13273241	6387126	2 08	692655735	109230718	6 34
[illegible]	25470652	7640082	3 33	671164297	102291180	6 56
[illegible]	15262848	7750448	1 97	640252109	98855256	6 48
[illegible]	15062886	7396856	2 04	712224696	102156717	6 97
[illegible]	13872250	6608073	2 09	610344343	93565971	6 52
[illegible]	20761406	7294639	2 85	609862832	99266616	6 14
[illegible]	14842590	6409847	2 19	537139206	81246662	6 61
[illegible]	18651798	7259012	2 21	586280359	87111713	6 73



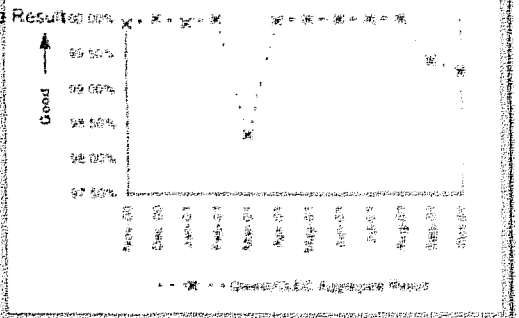
Time to Provide Usage Records (Percent) Jointly-provided Switched Access (BI-1B)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
[illegible]						
[illegible]						
[illegible]						
[illegible]						
[illegible]						
[illegible]	35356768	38164160	92 64%			
[illegible]	17160165	3937454 1	94 38%			
[illegible]	19721023	21297625	92 60%			
[illegible]	17732428	19060264	93 03%			
[illegible]	17131926	17728617	96 63%			
[illegible]	12788424	13086064	97 73%			
[illegible]	19200366	19348448	99 23%			



Checklist #2 - Billing

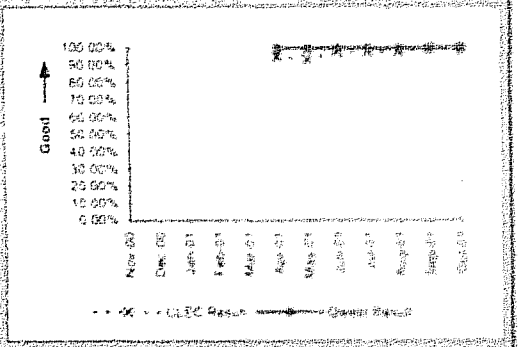
Invoices Delivered within 10 Days (Percent) All (BI-2)			
Date	Qwest/CLEC Aggrega	Qwest/CLEC Aggrega	Qwest/CLEC Aggregate Result
Nov-00	148218	148307	99.94%
Dec-00	179018	179018	100.00%
Jan-01	182960	183084	99.93%
Feb-01	192392	192402	99.99%
Mar-01	194451	197709	98.35%
Apr-01	198102	198161	99.97%
May-01	195500	195501	100.00%
Jun-01	195755	195755	100.00%
Jul-01	197611	197611	100.00%
Aug-01	185281	185281	100.00%
Sep-01	198602	199801	99.40%
Oct-01	213323	214943	99.25%



Checklist #2 - Billing

Billing Accuracy - Adjustments for Errors (Percent) UNEs and Resale Aggregate (BI-3A)

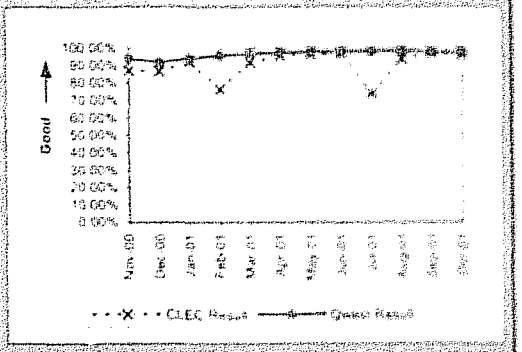
	CLEC Num	CLEC Den	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Sc
[illegible]	[illegible]	34374238	94 93%		743396533	746432155	99 59%		
[illegible]	[illegible]	[illegible]	93 23%	25 12%	735993356	740932476	99 33%	4451 69	2705 44
[illegible]	[illegible]	36732538	97 33%	16 12%	743196815	748416333	99 30%	1401 64	851 14
[illegible]	[illegible]	61469842	97 28%	16 28%	740349853	745041224	99 37%	1659 6	1007 96
[illegible]	[illegible]	[illegible]	97 96%	14 16%	742567399	747246242	99 37%	1086 67	659 65
[illegible]	[illegible]	[illegible]	99 59%	6 41%	743524210	748869656	99 29%	-215 43	-131 97
[illegible]	[illegible]	[illegible]	99 65%	5 92%	696852041	701704330	99 31%	-255 84	-156 54



Checklist #2 - Billing

Billing Completeness (Percent) UNEs and Resale Aggregate (BI-4A)

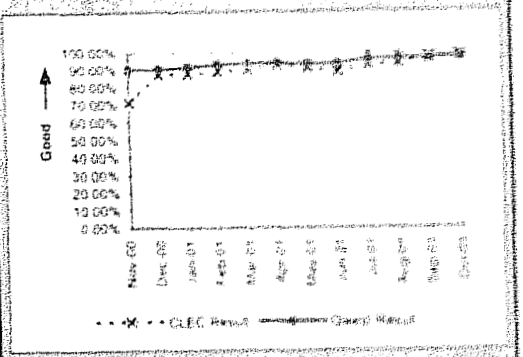
Date	CLEC Num	CLEC Denom	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denom	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	65774 22	75477 22	87 15%		2086103 3	2220943 3	93 93%		
[illegible]	72213 80	83313 12	86 68%		2103635 9	2291074 9	91 82%		
[illegible]	88763 78	93971 78	92 40%		2012543 7	2137526 7	94 15%		
[illegible]	91519	119568	76 54%	42 37%	2179501	2277090	95 71%	319 07	192 98
[illegible]	85281	92786	91 88%	27 32%	2202887	2269319	97 07%	91 98	54 92
[illegible]	92912	97268	95 52%	20 68%	2287388	2352472	97 23%	31 9	18 39
[illegible]	97316	101076	96 26%	18 93%	2280645	2334486	97 70%	29 54	16 96
[illegible]	106924	110102	97 02%	17 00%	2338531	2388542	97 91%	20 02	11 17
[illegible]	129569	175027	74 03%	43 85%	2448806	2495888	98 11%	716	434 3
[illegible]	112125	120163	93 31%	24 98%	2393158	2440415	98 06%	116 72	69 56
[illegible]	79435	81610	97 33%	16 11%	1947450	1998936	97 42%	1 56	-0 04
[illegible]	97831	101402	96 28%	18 92%	2310749	2382733	96 98%	12 71	6 73



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

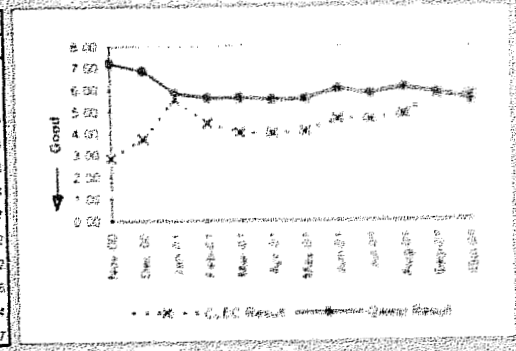
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00	10	14	71.43%	87060	96356	90.35%	3.72	1.26
Dec-00	7	8	87.50%	81848	90522	90.42%	0.13	-0.92
Jan-01	377	429	87.88%	92092	100539	91.60%	2.63	0.6
Feb-01	374	420	89.05%	82825	89081	92.96%	2.94	0.79
Mar-01	368	408	90.20%	92869	99273	93.55%	2.59	0.57
Apr-01	440	474	92.83%	86850	92552	93.84%	0.92	-0.44
May-01	502	550	91.27%	95886	102745	93.32%	1.92	0.17
Jun-01	518	583	88.85%	96077	102791	93.47%	4.5	1.74
Jul-01	555	599	92.65%	101054	105246	96.02%	4.2	1.55
Aug-01	612	655	93.44%	116701	121393	96.13%	3.57	1.17
Sep-01	560	578	96.89%	95395	98757	96.60%	-0.38	-1.23
Oct-01	739	758	97.49%	102219	105138	97.22%	-0.45	-1.27



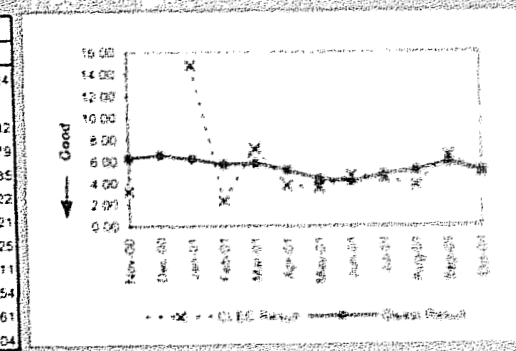
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00	40	14	2.86	696416	96316	7.23	-1.38	-1.84
Dec-00	30	8	3.75	621927	90464	6.87	-0.82	-1.5
Jan-01	2385	429	5.56	589286	100525	5.86	-0.64	-1.39
Feb-01	1876	420	4.47	500307	89068	5.62	-2.68	-2.63
Mar-01	1646	408	4.03	559249	99247	5.63	-3.76	-3.28
Apr-01	1888	474	3.98	512967	92546	5.54	-3.54	-3.4
May-01	2243	550	4.08	572681	102726	5.58	-4.56	-3.77
Jun-01	2714	583	4.66	617263	102780	6.01	-4.32	-3.62
Jul-01	2907	631	4.61	632702	109599	5.77	-3.82	-3.32
Aug-01	3286	675	4.87	769523	126598	6.08	-3.72	-3.26
Sep-01	3453	604	5.73	599340	103162	5.81	-0.22	-1.14
Oct-01	4415	793	5.69	598550	109240	5.48	0.67	-0.47



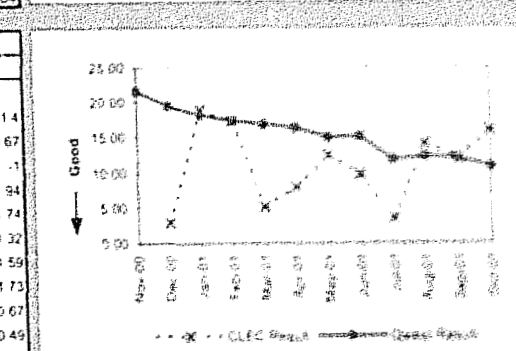
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00	13	4	3.25	16709	2642	6.32	-0.39	-1.24
Dec-00				15644	2389	6.55		
Jan-01	474	32	14.81	15296	2460	6.22	2.17	0.32
Feb-01	68	29	2.34	9649	1680	5.74	-1.3	-1.79
Mar-01	208	29	7.17	10618	1832	5.80	2.23	0.35
Apr-01	72	19	3.79	9752	1882	5.18	-0.37	-1.22
May-01	99	28	3.54	11070	2550	4.34	-0.34	-1.21
Jun-01	245	52	4.71	10970	2684	4.09	2.05	0.25
Jul-01	301	68	4.43	31754	6702	4.74	-0.18	-1.11
Aug-01	191	50	3.82	38969	7523	5.18	-0.88	-1.54
Sep-01	303	46	6.59	36577	6188	5.91	2.65	0.61
Oct-01	264	54	4.89	29330	5865	5.00	-0.07	-1.04



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

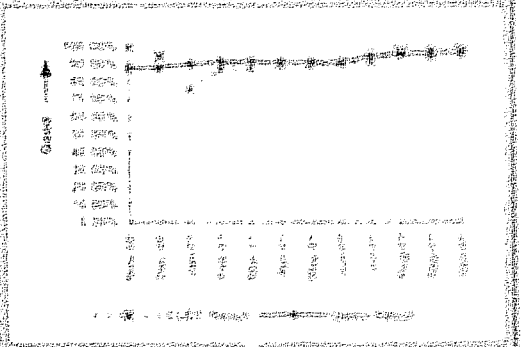
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00				143605	6654	21.58		
Dec-00	3	1	3.00	121963	6285	19.41	-0.65	-1.4
Jan-01	377	20	18.85	109018	5987	18.21	2.75	0.67
Feb-01	293	17	17.24	79073	4576	17.28	0.01	-1
Mar-01	57	11	5.18	76902	4572	16.82	-1.55	-1.94
Apr-01	121	15	8.07	62543	3820	16.37	1.22	-1.74
May-01	249	20	12.45	64487	4309	14.97	-0.53	-1.32
Jun-01	127	13	9.77	60896	4830	15.11	-0.96	-1.59
Jul-01	28	8	3.50	21816	1850	11.79	1.21	-1.73
Aug-01	211	15	14.07	29361	2384	12.32	2.75	0.67
Sep-01	60	5	12.00	19046	1597	11.93	2.46	0.49
Oct-01	79	5	15.80	12524	1163	10.77	2.65	0.61



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

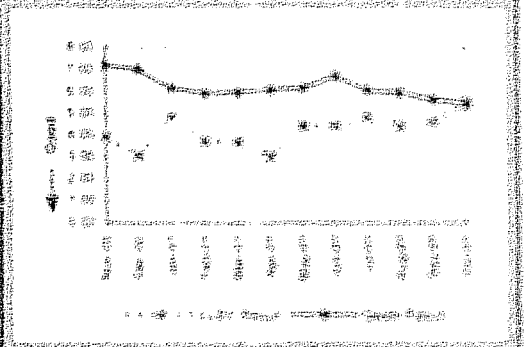
Installation Commitments Met (Percent) (OP-3 -- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00	23	23	100.00%	23458	26614	88.14%	1.76	2.07
Dec-00	18	19	94.74%	21290	24123	88.26%	0.88	1.53
Jan-01	22	29	75.86%	21104	23500	89.80%	2.11	5.52
Feb-01	35	40	87.50%	18675	20439	91.37%	0.87	0.87
Mar-01	44	50	88.00%	20751	22673	91.52%	0.85	0.48
Apr-01	40	45	88.89%	20356	22458	90.62%	0.44	0.7
May-01	74	83	89.16%	23303	25622	90.95%	0.59	0.64
Jun-01	69	76	90.79%	23156	25556	90.61%	0.05	1.02
Jul-01	103	112	91.96%	24691	26074	94.70%	1.24	0.24
Aug-01	132	136	97.06%	29145	30567	95.29%	0.97	1.59
Sep-01	102	108	94.44%	24133	25074	96.25%	0.91	0.61
Oct-01	138	141	97.87%	27296	28220	96.73%	0.75	1.68



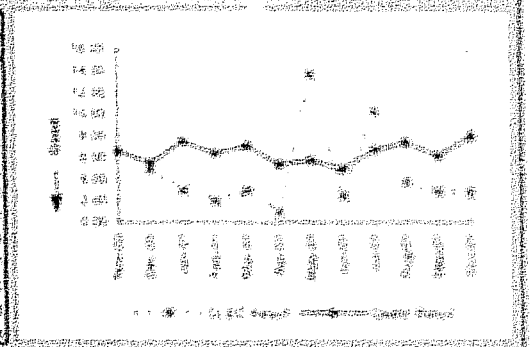
Installation Interval (Average Days) (OP-4 -- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00	90	23	3.91	191504	26614	7.20	0.90	1.9[illegible]
Dec-00	58	19	3.05	169251	24123	7.02	1.41	1.83
Jan-01	140	29	4.83	144413	23500	6.14	0.69	3.1[illegible]
Feb-01	148	40	3.70	120318	20439	5.89	1.1[illegible]	1.67
Mar-01	183	50	3.66	135127	22673	5.96	1.09	1.60
Apr-01	136	45	3.02	136259	22458	6.07	1.09	1.93
May-01	367	83	4.42	157304	25622	6.14	1.30	1.87
Jun-01	337	76	4.43	171155	25556	6.70	1.15	1.7[illegible]
Jul-01	545	113	4.82	164520	27188	6.05	0.92	1.50
Aug-01	620	142	4.37	188033	31793	5.91	1.11	2.08
Sep-01	527	115	4.58	146559	26110	5.61	1.25	1.7[illegible]
Oct-01	790	145	5.45	158761	29287	5.42	0.62	0.94



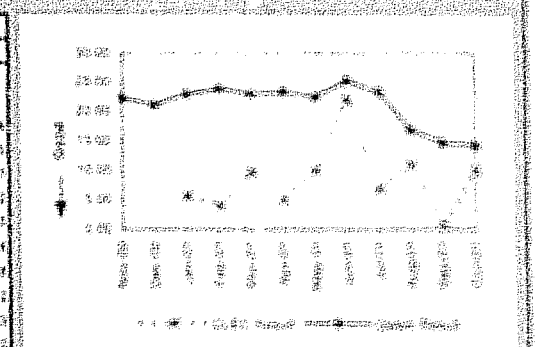
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A -- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00				4700	705	6.67		
Dec-00	5	1	5.00	3376	603	5.60	0.64	1.02
Jan-01	12	4	3.00	4584	605	7.58	0.34	1.21
Feb-01	8	4	2.00	2596	402	6.46	0.1[illegible]	1.3[illegible]
Mar-01	3	1	3.00	3003	419	7.16	0.24	1.14
Apr-01	3	3	1.00	2918	537	5.43	0.4[illegible]	1.22
May-01	41	3	13.67	3561	616	5.78	2.64	0.67
Jun-01	15	6	2.50	3259	652	5.00	0.55	1.34
Jul-01	93	9	10.33	11915	1750	6.81	2.75	0.42
Aug-01	34	9	3.78	13286	1787	7.43	0.59	1.24
Sep-01	32	11	2.91	9038	1453	6.22	0.54	1.36
Oct-01	14	5	2.80	12280	1537	7.99	0.3	1.04



Delayed Days for Facility Reasons (Average Days) (OP-6B -- Dispatches Outside MSAs

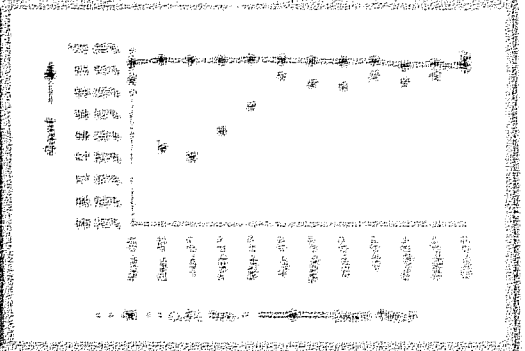
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00				54633	2451	22.29		
Dec-00				47291	2230	21.21		
Jan-01	17	3	5.67	41038	1788	22.95	0.10	1.44
Feb-01	4	1	4.00	32523	1367	23.88	0.15	1.53
Mar-01	49	5	9.80	34582	1503	23.01	0.65	1.37
Apr-01	10	2	5.00	35614	1525	23.36	0.7	1.45
May-01	61	6	10.17	38255	1703	22.46	0.94	1.33
Jun-01	22	1	22.00	44197	1748	25.28	0.08	1.04
Jul-01	7	1	7.00	17452	747	23.36	0.3	1.13
Aug-01	11	1	11.00	14534	861	16.88	0.2	1.13
Sep-01	2	2	1.00	7729	524	14.75	0.4	1.49
Oct-01	20	2	10.00	6497	454	14.31	0.21	1.13



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

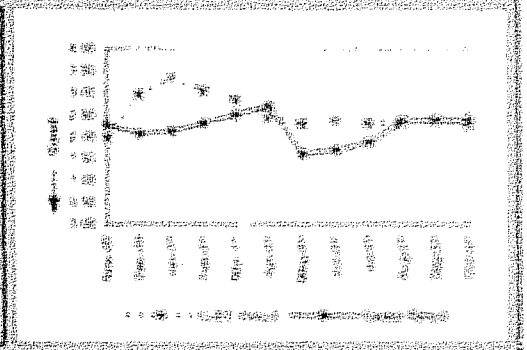
Installation Commitments Met (Percent) (OP-3 – No Dispatches)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Parity Sco
Nov-00	1703	1715	99.30%	841479	844150	99.68%	[illegible]	[illegible]
Dec-00	1120	1146	97.73%	727678	729471	99.75%	[illegible]	[illegible]
Jan-01	4881	5004	97.54%	673930	675878	99.74%	[illegible]	[illegible]
Feb-01	3325	3388	98.14%	623165	624666	99.75%	[illegible]	[illegible]
Mar-01	3663	3711	98.71%	771321	773146	99.76%	[illegible]	[illegible]
Apr-01	4766	4795	99.40%	725435	727286	99.75%	[illegible]	[illegible]
May-01	4331	4365	99.22%	712644	714590	99.73%	[illegible]	[illegible]
Jun-01	4222	4258	99.15%	778245	780412	99.72%	[illegible]	[illegible]
Jul-01	3958	4013	99.38%	550010	551545	99.72%	[illegible]	[illegible]
Aug-01	3025	3048	99.25%	235291	236188	99.62%	[illegible]	[illegible]
Sep-01	2113	2126	99.39%	181095	181715	99.66%	[illegible]	[illegible]
Oct-01	3674	3682	99.78%	183373	184122	99.59%	[illegible]	[illegible]



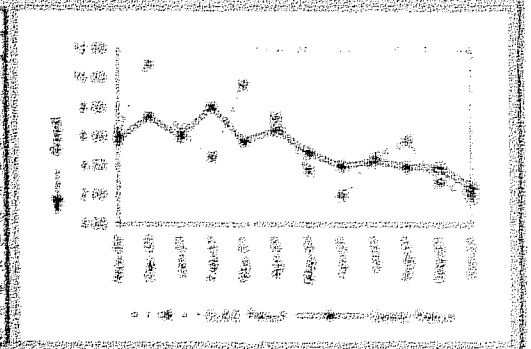
Installation Interval (Average Days) (OP-4 – No Dispatches)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Parity Sco
Nov-00	3432	1715	2.00	1923736	844147	[illegible]	[illegible]	[illegible]
Dec-00	3395	1146	2.96	1511087	729416	[illegible]	[illegible]	[illegible]
Jan-01	16746	5004	3.35	1441204	675878	[illegible]	[illegible]	[illegible]
Feb-01	10360	3388	3.06	1449416	624666	[illegible]	[illegible]	[illegible]
Mar-01	10562	3711	2.85	1946414	773146	[illegible]	[illegible]	[illegible]
Apr-01	11806	4794	2.46	1964519	727278	[illegible]	[illegible]	[illegible]
May-01	7906	3416	2.31	898000	557838	[illegible]	[illegible]	[illegible]
Jun-01	7159	3007	2.38	982350	573418	[illegible]	[illegible]	[illegible]
Jul-01	6968	3020	2.31	754933	401619	[illegible]	[illegible]	[illegible]
Aug-01	3951	1693	2.33	368956	156715	[illegible]	[illegible]	[illegible]
Sep-01	2484	1043	2.38	304001	127736	[illegible]	[illegible]	[illegible]
Oct-01	3901	1696	2.30	305347	127966	[illegible]	[illegible]	[illegible]



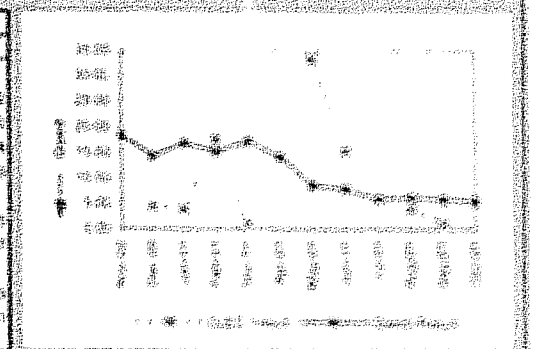
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A – No Dispatches)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Parity Sco
Nov-00	77	12	6.42	11946	2051	[illegible]	[illegible]	[illegible]
Dec-00	263	24	10.96	9662	1307	[illegible]	[illegible]	[illegible]
Jan-01	769	118	6.52	8401	1392	[illegible]	[illegible]	[illegible]
Feb-01	251	60	4.68	10633	1317	[illegible]	[illegible]	[illegible]
Mar-01	449	47	9.55	9179	1604	[illegible]	[illegible]	[illegible]
Apr-01	212	29	7.31	10073	1543	[illegible]	[illegible]	[illegible]
May-01	117	31	3.77	7918	1597	[illegible]	[illegible]	[illegible]
Jun-01	69	34	2.03	7733	1923	[illegible]	[illegible]	[illegible]
Jul-01	290	63	4.60	30733	7028	[illegible]	[illegible]	[illegible]
Aug-01	296	51	5.80	23823	6004	[illegible]	[illegible]	[illegible]
Sep-01	98	33	2.97	16944	4332	[illegible]	[illegible]	[illegible]
Oct-01	80	40	2.00	10740	4206	[illegible]	[illegible]	[illegible]



Delayed Days for Facility Reasons (Average Days) (OP-6B – No Dispatches)

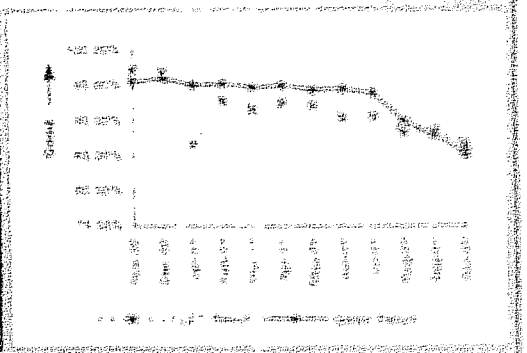
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Parity Sco
Nov-00				11404	620	[illegible]		
Dec-00	9	2	4.50	6264	436	[illegible]	[illegible]	[illegible]
Jan-01	20	5	4.00	6019	358	[illegible]	[illegible]	[illegible]
Feb-01	53	3	17.67	3730	244	[illegible]	[illegible]	[illegible]
Mar-01	1	1	1.00	3546	223	[illegible]	[illegible]	[illegible]
Apr-01				4369	308	[illegible]		
May-01	100	3	33.33	3031	449	[illegible]	[illegible]	[illegible]
Jun-01	31	2	15.50	1956	244	[illegible]	[illegible]	[illegible]
Jul-01				502	85	[illegible]		
Aug-01	8	2	4.00	635	102	[illegible]	[illegible]	[illegible]
Sep-01	1	1	1.00	455	77	[illegible]	[illegible]	[illegible]
Oct-01				322	51	[illegible]		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Provisioning

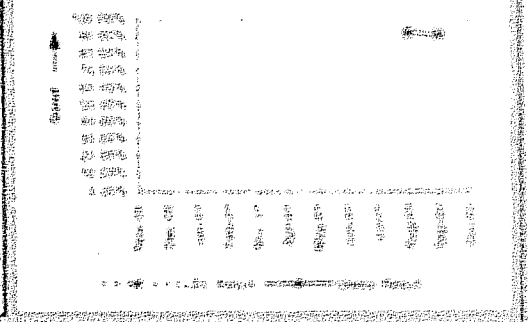
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Meas Z Stat	Pass/Fail
Nov-00	2072	2082	97.12%	979474	1026170	95.45%	1.66	[illegible]
Dec-00	1469	1517	96.84%	890954	927015	96.01%	1.64	[illegible]
Jan-01	2997	3458	86.67%	799573	841463	95.02%	22.54	[illegible]
Feb-01	4498	4845	92.84%	746940	784805	95.18%	5.57	[illegible]
Mar-01	3822	4173	91.59%	788639	832733	94.70%	8.87	[illegible]
Apr-01	4523	4891	92.48%	842804	887675	94.95%	1.86	[illegible]
May-01	4863	5273	92.22%	813648	862575	94.33%	6.44	[illegible]
Jun-01	4604	5097	90.33%	848199	898283	94.42%	12.11	[illegible]
Jul-01	4480	4944	90.61%	762902	813141	93.82%	3.54	[illegible]
Aug-01	3843	4346	88.43%	492148	546858	90.00%	1.47	[illegible]
Sep-01	2998	3385	88.57%	314198	357296	87.94%	1.12	[illegible]
Oct-01	3264	3765	86.69%	273279	320482	85.29%	2.45	[illegible]



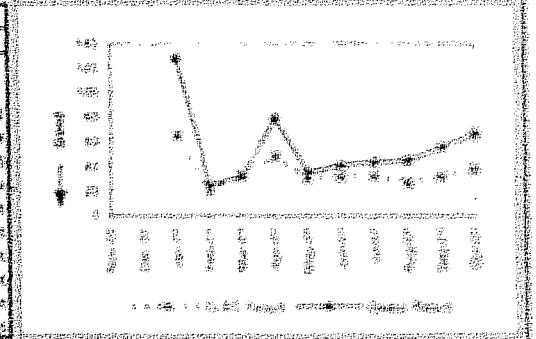
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Meas Z Stat	Pass/Fail
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	3984	4346	91.67%	503492	546858	92.07%	4.97	[illegible]
Sep-01	3087	3385	91.20%	322998	357296	90.40%	1.98	[illegible]
Oct-01								



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

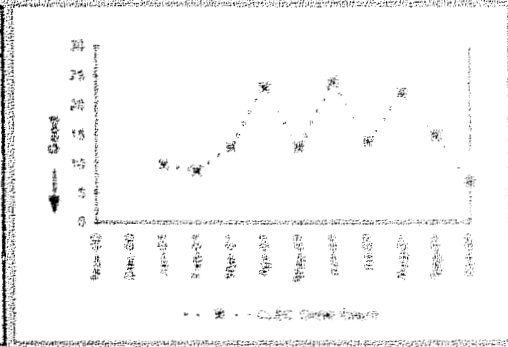
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Meas Z Stat	Pass/Fail
Nov-00								
Dec-00								
Jan-01	3205	49	65.41	1362174	10631	128.13	4.8	[illegible]
Feb-01	1105	54	20.46	207369	8244	25.15	1.21	[illegible]
Mar-01	1748	52	33.62	323154	10064	32.11	2.51	[illegible]
Apr-01	4197	86	48.80	1192402	15062	79.17	5.02	[illegible]
May-01	2040	66	30.91	385766	10852	35.55	0.91	[illegible]
Jun-01	2397	75	31.96	488211	11942	40.88	1.4	[illegible]
Jul-01	1391	43	32.35	366693	8401	43.65	1.25	[illegible]
Aug-01	2078	76	27.34	471999	10421	45.29	2.44	[illegible]
Sep-01	1745	54	32.31	531299	9549	55.64	2.27	[illegible]
Oct-01	1849	49	37.73	582539	8773	66.42	2.93	[illegible]



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Posted

Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) (OP-15B)

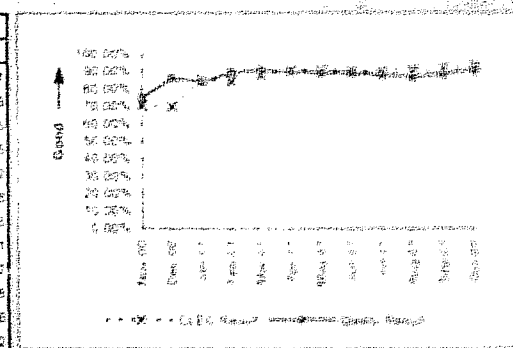
Date	CLEC Order Count
Nov-00	
Dec-00	
Jan-01	10
Feb-01	9
Mar-01	13
Apr-01	23
May-01	13
Jun-01	24
Jul-01	14
Aug-01	22
Sep-01	15
Oct-01	7



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Restoral

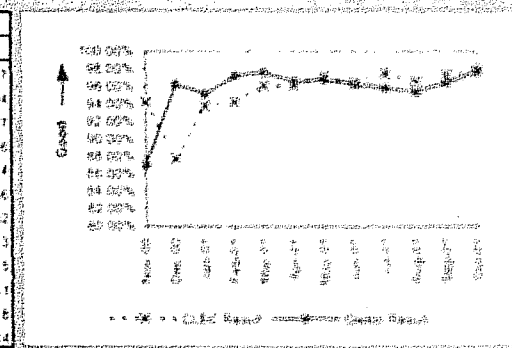
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00	17	24	70.83%	91197	121265	75.20%	0.5	-0.7
Dec-00	19	27	70.37%	79588	92195	86.33%	4.46	1.75
Jan-01	406	475	85.47%	93375	111028	84.10%	-0.82	1.5
Feb-01	350	414	84.54%	82130	91611	89.65%	3.21	0.95
Mar-01	363	411	88.32%	97607	107515	90.78%	1.68	0.02
Apr-01	441	482	91.49%	108386	120158	90.20%	0.95	1.98
May-01	527	578	91.18%	114577	128541	89.14%	1.57	1.96
Jun-01	579	638	90.75%	114769	128196	89.53%	1.01	1.61
Jul-01	632	701	90.16%	112515	127723	88.09%	1.66	2.07
Aug-01	700	768	91.15%	112632	128620	87.43%	3.09	2.88
Sep-01	539	585	92.14%	86666	97653	88.77%	2.57	2.56
Oct-01	591	628	94.11%	86636	94458	91.72%	2.17	2.32



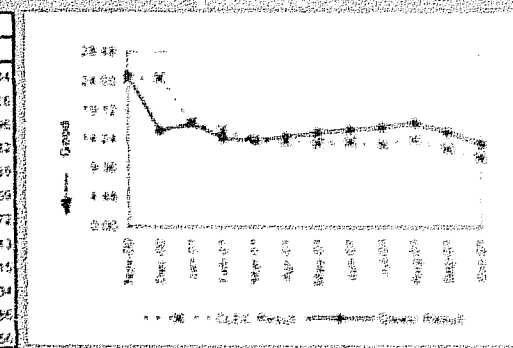
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00	33	35	94.29%	139142	159814	87.07%	1.27	1.77
Dec-00	36	41	87.80%	116660	121157	96.29%	8.13	3.94
Jan-01	583	621	93.88%	140833	147943	95.19%	1.53	-0.07
Feb-01	535	567	94.36%	119376	122744	97.26%	4.22	1.56
Mar-01	552	574	96.17%	141547	144936	97.66%	2.36	0.44
Apr-01	673	700	96.14%	155636	161046	96.64%	0.73	-0.56
May-01	749	771	97.15%	166074	171547	96.81%	-0.53	-1.32
Jun-01	773	801	96.50%	163009	169162	96.36%	-0.21	1.13
Jul-01	859	881	97.50%	162971	170054	95.83%	-2.47	-2.5
Aug-01	939	971	96.70%	167518	175435	95.49%	1.62	-2.11
Sep-01	768	789	97.34%	129084	133810	96.47%	1.32	-1.8
Oct-01	807	824	97.94%	127867	130717	97.82%	-0.23	-1.14



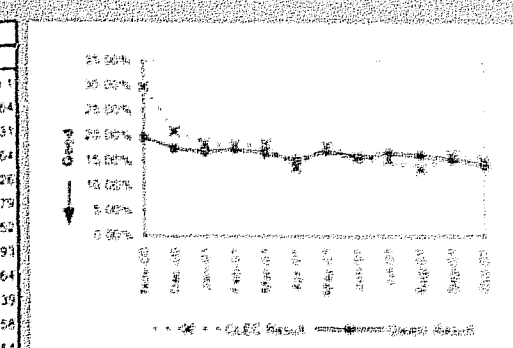
Mean Time to Restore (Hours Minutes) (MR-6)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00	856.23	35	24.28	3975322.18	159814	24.52	-0.07	-1.04
Dec-00	1011.18	41	24.43	1933133.27	121157	15.57	3.72	1.28
Jan-01	10663.59	621	17.10	2533432.25	147943	17.07	0.06	-0.96
Feb-01	9139.33	567	16.07	1795881.53	122744	14.58	2.17	0.32
Mar-01	8226.29	574	14.20	2055623.35	144936	14.11	0.18	-0.69
Apr-01	9853.35	700	14.05	2405543.35	161046	14.56	-1.13	-1.69
May-01	10622.43	771	13.47	2663935.16	171547	15.32	-2.83	-2.72
Jun-01	11225.15	801	14.01	2724533.44	169162	16.06	-1.85	-2.13
Jul-01	11984.37	881	13.36	2795680.03	170054	16.26	-3.53	-3.15
Aug-01	14009.36	971	14.26	3022829.48	175435	17.14	-3.84	-3.34
Sep-01	10152.14	789	12.52	2087316.26	133810	15.36	-4.71	-3.66
Oct-01	9396.58	824	11.24	1781125.38	130717	13.38	-4.22	-3.56



Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

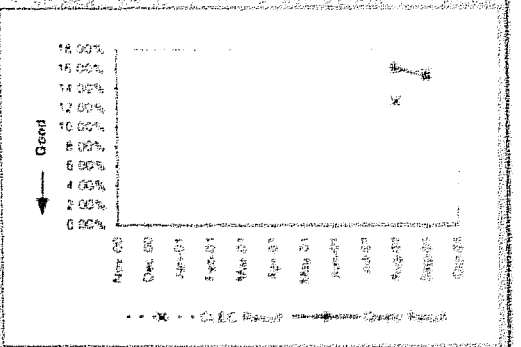
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00	11	37	29.73%	32813	167299	19.61%	1.46	-0.1
Dec-00	9	43	20.93%	22211	126300	17.59%	0.59	-0.64
Jan-01	119	642	18.54%	25947	153912	16.86%	1.13	-0.31
Feb-01	107	583	18.35%	22244	127734	17.41%	0.6	-0.64
Mar-01	110	598	18.39%	24839	150247	16.53%	1.22	-0.26
Apr-01	100	729	13.72%	25733	166469	15.46%	1.3	-1.79
May-01	143	794	18.01%	30104	177536	16.96%	0.79	-0.52
Jun-01	132	831	15.88%	27621	175463	15.74%	0.11	-0.93
Jul-01	140	917	15.27%	29262	176603	16.57%	-1.06	-1.64
Aug-01	134	992	13.51%	29611	182956	16.18%	-2.28	-2.39
Sep-01	131	806	16.25%	21376	139015	15.38%	0.69	-0.58
Oct-01	129	849	15.19%	19391	135819	14.28%	0.76	-0.54



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

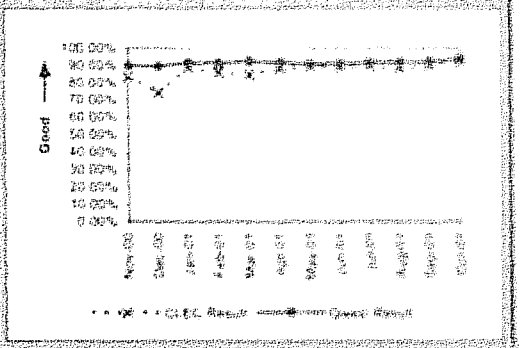
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	104	819	12 70%	26319	163381	16 11%	-2 65	-2 61
Sep-01	104	666	15 62%	19002	124486	15 26%	0 25	-0 85
Oct-01								



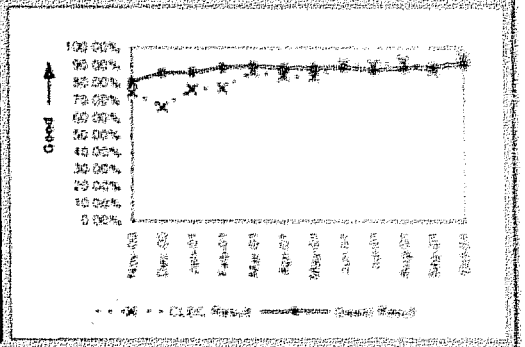
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00	31	37	83 78%	150456	167299	89 93%	1 28	-0 22
Dec-00	32	43	74 42%	113370	126300	89 76%	8 21	3 99
Jan-01	573	642	89 25%	140999	153912	91 61%	2 15	0 31
Feb-01	502	583	86 11%	116917	127734	91 53%	4 69	1 85
Mar-01	507	598	84 78%	138976	150247	92 50%	7 15	3 35
Apr-01	645	729	88 61%	152734	166469	91 75%	3 07	0 87
May-01	712	794	89 67%	160911	177536	90 64%	0 93	-0 43
Jun-01	742	831	89 29%	160412	175463	91 42%	2 19	0 33
Jul-01	824	917	89 86%	161685	176603	91 55%	1 84	0 12
Aug-01	880	992	88 71%	168018	182956	91 84%	3 59	1 18
Sep-01	728	806	90 32%	128144	139015	92 18%	1 96	0 19
Oct-01	784	849	92 34%	127128	135819	93 60%	1 49	-0 09



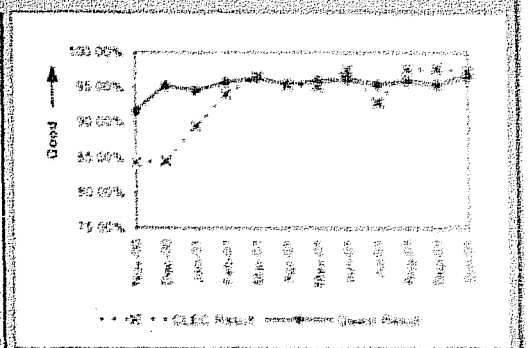
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00	18	24	75 00%	29643	36669	80 84%	0 59	-0 64
Dec-00	16	24	66 67%	22594	26270	86 01%	8 01	3 87
Jan-01	30	39	76 92%	21294	24593	86 59%	1 65	0 01
Feb-01	41	53	77 36%	20333	22653	88 97%	2 43	0 47
Mar-01	53	61	86 89%	24667	27397	90 04%	0 83	-0 5
Apr-01	48	57	84 21%	26435	29715	88 96%	1 12	-0 32
May-01	77	92	83 70%	28987	32648	88 79%	1 49	-0 1
Jun-01	82	90	91 11%	30699	34412	89 21%	-0 58	-1 35
Jul-01	82	91	90 11%	31406	35931	87 41%	-0 78	-1 47
Aug-01	112	121	92 56%	31878	35884	88 84%	-1 3	-1 79
Sep-01	86	98	87 76%	23818	26756	89 02%	0 43	-0 74
Oct-01	103	109	94 50%	22764	25031	90 94%	-1 29	-1 78



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

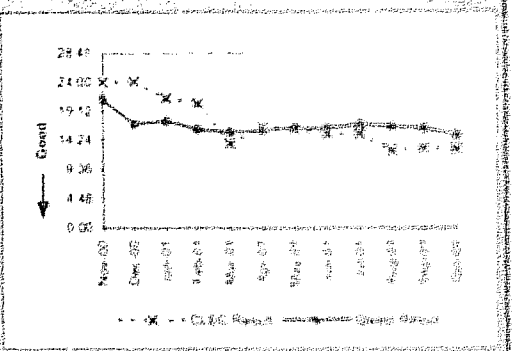
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00	27	32	84 38%	45353	49506	91 61%	1 56	-0 05
Dec-00	33	39	84 62%	33648	35343	95 20%	3 72	1 26
Jan-01	51	57	89 47%	32467	34339	94 55%	1 54	-0 06
Feb-01	62	66	93 94%	29978	31331	95 68%	0 72	-0 56
Mar-01	85	88	96 59%	36857	38266	96 32%	-0 14	-1 08
Apr-01	80	84	95 24%	38527	40354	95 47%	0 17	-0 9
May-01	118	124	95 16%	42408	44254	95 83%	0 42	-0 75
Jun-01	117	120	97 50%	44170	45931	96 17%	-0 76	-1 46
Jul-01	115	124	92 74%	46508	48783	95 34%	1 31	-0 2
Aug-01	159	163	97 55%	47530	49572	95 88%	-1 07	-1 65
Sep-01	128	131	97 71%	35404	37126	95 36%	-1 28	-1 78
Oct-01	146	150	97 33%	34375	35589	96 59%	-0 5	-1 3



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

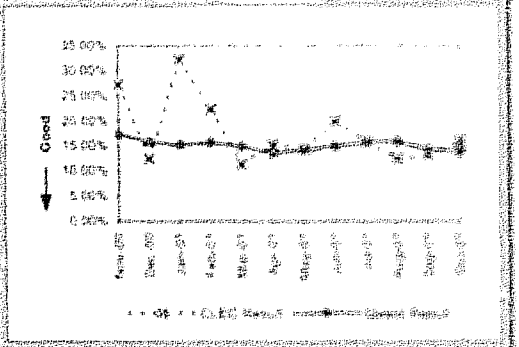
Mean Time to Restore (Hours Minutes) (MR-6)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00	770 41	32	24 05	1045037 47	49506	21 07	0 6	-0 63
Dec-00	943 30	39	24 12	604624 44	35343	17 06	3 72	1 26
Jan-01	1222 10	57	21 26	604877 57	34339	17 37	3 72	1 26
Feb-01	1351 39	66	20 29	505708 16	31331	16 08	2 75	0 67
Mar-01	1217 27	88	13 50	605234 24	38266	15 49	-0 97	-1 59
Apr-01	1400 49	84	16 41	647907 42	40354	16 03	3 09	0 88
May-01	2014 04	124	16 15	732543 06	44254	16 33	-0 15	-1 09
Jun-01	1855 03	120	15 28	748619 38	45931	16 18	-0 51	-1 31
Jul-01	1914 55	124	15 27	830936 42	48783	17 02	-0 93	-1 57
Aug-01	2074 42	163	12 44	824847 58	49572	16 38	-2 71	-2 65
Sep-01	1723 23	131	13 09	609397 08	37126	16 25	-2	-2 22
Oct-01	1940 01	150	12 56	543000 38	35589	15 15	1 49	-1 9



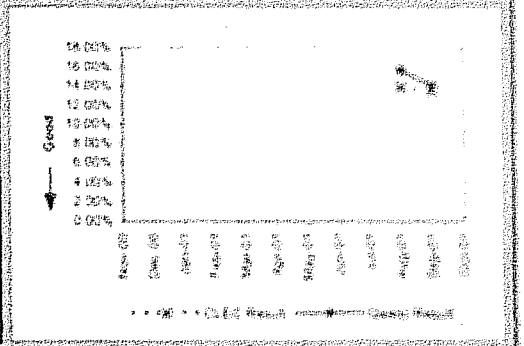
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00	9	33	27 27%	8873	51058	17 38%	1 41	-0 14
Dec-00	5	40	12 50%	5785	36372	15 91%	-0 59	-1 36
Jan-01	19	59	32 20%	5330	35079	15 19%	3 27	0 99
Feb-01	15	67	22 39%	5010	31988	15 66%	1 46	-0 11
Mar-01	10	88	11 36%	5842	39030	14 97%	-0 95	-1 98
Apr-01	13	85	15 29%	5575	41108	13 56%	0 49	-0 7
May-01	18	125	14 40%	6447	45091	14 30%	0 06	-0 96
Jun-01	25	125	20 00%	6980	46850	14 90%	1 56	-0 05
Jul-01	20	127	15 75%	7869	49888	15 77%	0 01	1
Aug-01	21	168	12 50%	8125	51067	15 91%	1 21	-1 73
Sep-01	18	135	13 33%	5407	37955	14 25%	-0 3	1 18
Oct-01	24	150	16 00%	5079	36380	13 96%	0 73	-0 56



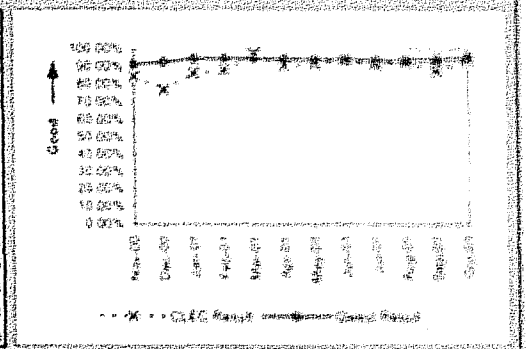
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	18	130	13 85%	7035	44882	15 67%	-0 57	-1 35
Sep-01	15	111	13 51%	4713	33585	14 03%	-0 16	-1 1
Oct-01								



Repair Appointments Met (Percent) (MR-9)-- Dispatches Outside MSAs

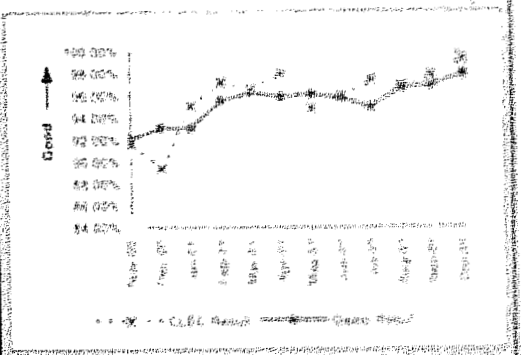
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00	28	33	84 85%	46605	51058	91 28%	1 55	-0 66
Dec-00	31	40	77 50%	33706	36372	92 67%	3 72	1 26
Jan-01	51	59	86 44%	33164	35079	94 54%	2 35	0 43
Feb-01	59	67	88 06%	30287	31988	94 68%	2 13	0 28
Mar-01	86	88	97 73%	36922	39030	94 60%	-1 3	-1 79
Apr-01	77	85	90 59%	38853	41108	94 51%	1 49	-0 1
May-01	115	125	92 00%	42365	45091	93 95%	0 92	-0 44
Jun-01	117	125	93 60%	44009	46850	93 94%	0 2	-0 88
Jul-01	116	127	91 34%	46564	49888	93 34%	0 9	-0 45
Aug-01	156	168	92 86%	47705	51067	93 42%	0 33	-0 8
Sep-01	119	135	88 15%	35651	37955	93 93%	2 53	0 54
Oct-01	141	150	94 00%	34517	36380	94 88%	0 52	-0 68



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

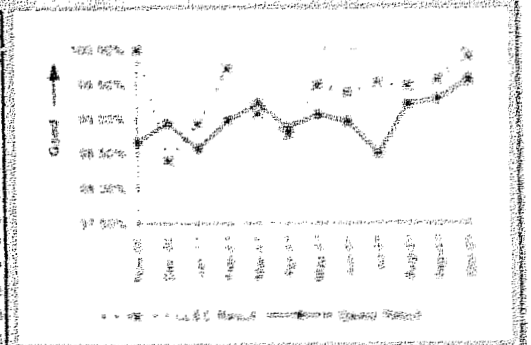
Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00	33	36	91.67%	35254	38260	92.14%	0.1	-0.94
Dec-00	17	19	89.47%	32528	34948	93.08%	0.66	-0.6
Jan-01	253	266	95.11%	30635	32889	93.15%	1.26	-1.77
Feb-01	177	182	97.25%	26295	27503	95.61%	1.08	-1.66
Mar-01	202	209	96.65%	28098	29184	96.28%	-0.28	-1.17
Apr-01	194	198	97.98%	29972	31266	95.86%	-1.49	-1.91
May-01	223	235	94.89%	31873	33156	96.13%	0.98	-0.41
Jun-01	265	276	96.01%	35042	36556	95.86%	-0.13	-1.08
Jul-01	262	269	97.40%	34095	35903	94.96%	1.82	-2.11
Aug-01	310	320	96.88%	33526	34662	96.72%	-0.15	-1.09
Sep-01	232	237	97.89%	26285	27113	96.95%	-0.64	1.51
Oct-01	318	320	99.38%	30811	31447	97.98%	-1.77	-7.07



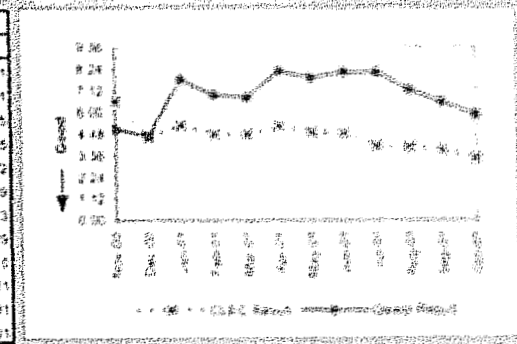
All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00	121	121	100.00%	134241	136057	98.67%	-1.28	-1.78
Dec-00	123	125	98.40%	117642	118912	98.93%	0.57	-0.66
Jan-01	925	935	98.93%	65770	66722	98.57%	-0.91	1.56
Feb-01	747	749	99.73%	56264	56844	98.96%	2.04	2.24
Mar-01	747	754	99.07%	61325	61804	99.23%	0.48	-0.74
Apr-01	637	645	98.76%	56497	57143	98.87%	0.26	-0.84
May-01	775	779	99.49%	59925	60496	99.06%	1.23	1.75
Jun-01	804	809	99.38%	64974	65659	98.96%	1.16	1.72
Jul-01	830	834	99.52%	64164	65148	98.49%	2.43	2.47
Aug-01	940	945	99.47%	64491	65006	99.21%	0.91	1.55
Sep-01	685	688	99.56%	50879	51247	99.28%	0.87	1.53
Oct-01	970	971	99.90%	59033	59294	99.56%	1.57	1.96



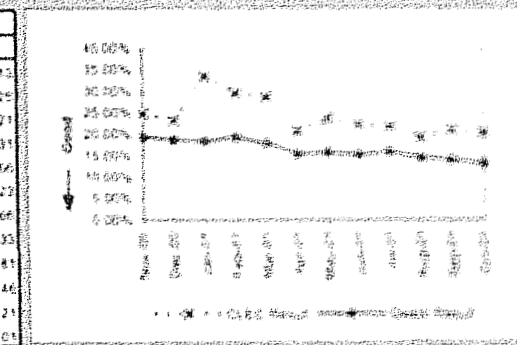
Mean Time to Restore (Hours:Minutes) (MR-6)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00	800.50	121	6.37	697151.45	136057	5.07	1.14	-0.31
Dec-00	582.41	125	4.40	555994.53	118912	4.41	-0.01	-1.01
Jan-01	4953.57	935	5.18	522644.41	66722	7.50	-4.36	-3.65
Feb-01	3609.15	749	4.49	395608.02	56844	6.56	-4.02	-3.45
Mar-01	3625.55	754	4.49	423807.35	61804	6.51	-4.47	-3.72
Apr-01	3383.37	645	5.15	472841.59	57143	8.16	-2.13	-2.29
May-01	3833.04	779	4.55	479245.24	60496	7.55	-6.96	-5.23
Jun-01	3948.13	809	4.53	541070.51	65659	8.14	-2.12	-2.29
Jul-01	3476.45	834	4.10	535372.53	65148	8.13	-5.93	-4.6
Aug-01	3835.17	945	4.04	469979.14	65006	7.14	-6.93	-5.21
Sep-01	2708.44	688	3.56	335511.41	51247	6.33	-6.26	-4.81
Oct-01	3376.07	971	3.29	347746.48	59294	5.52	-8.24	-6.01



Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches

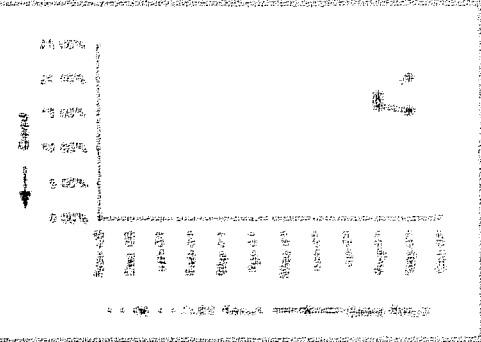
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00	30	121	24.79%	26404	136084	19.40%	1.43	-0.13
Dec-00	29	125	23.20%	22248	118915	18.71%	1.24	-0.25
Jan-01	313	935	33.48%	12253	66725	18.36%	11.65	6.21
Feb-01	222	749	29.64%	10996	56846	19.34%	7.09	3.31
Mar-01	216	754	28.65%	11056	61808	17.89%	7.66	3.66
Apr-01	133	645	20.62%	8785	57146	15.37%	3.67	1.23
May-01	184	779	23.62%	9514	60498	15.73%	6.01	2.66
Jun-01	180	809	22.25%	10036	65662	15.28%	5.47	2.33
Jul-01	180	834	21.58%	10241	65157	15.72%	4.62	1.81
Aug-01	181	945	19.15%	9424	65057	14.49%	4.05	1.46
Sep-01	144	688	20.93%	7131	51250	13.91%	5.28	2.21
Oct-01	197	971	20.29%	7763	59296	13.09%	6.59	3.01



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

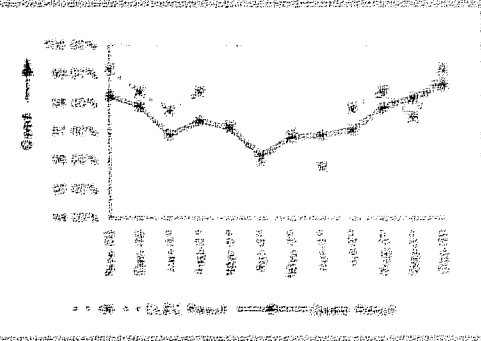
Repair Repeat Report Rate (Percent) (MR-7*)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	96	547	17.55%	5138	31963	16.07%	0.93	0.43
Sep-01	87	430	20.23%	3769	24556	15.35%	2.69	0.83
Oct-01								



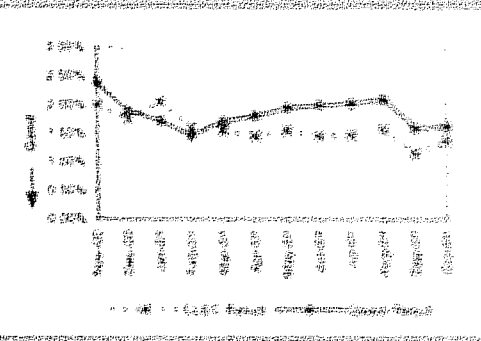
Repair Appointments Met (Percent) (MR-9)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00	120	121	99.17%	133694	136084	98.24%	-0.75	-1.47
Dec-00	123	125	98.40%	116418	118915	97.90%	-0.39	-1.54
Jan-01	914	935	97.75%	64647	66725	96.89%	1.52	1.93
Feb-01	737	749	98.40%	55354	56846	97.38%	1.74	-2.90
Mar-01	733	754	97.21%	60028	61808	97.12%	0.15	-1.09
Apr-01	619	645	95.97%	54961	57146	96.18%	0.77	-0.65
May-01	755	779	96.92%	58571	60498	96.81%	-0.16	1.1
Jun-01	775	809	95.80%	63618	65662	96.89%	1.77	0.08
Jul-01	816	834	97.84%	63244	65157	97.06%	1.32	1.8
Aug-01	930	945	98.41%	63651	65057	97.84%	1.2	1.03
Sep-01	671	688	97.53%	50321	51250	98.19%	1.3%	-0.22
Oct-01	963	971	99.18%	58490	59296	98.64%	1.43	-1.87



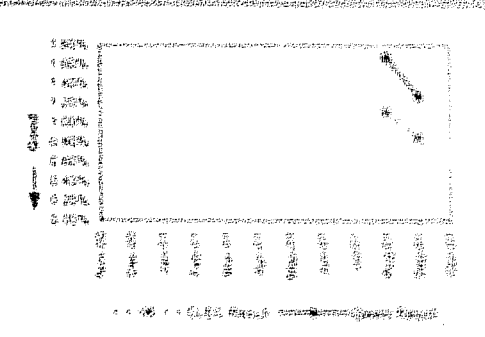
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00	191	9544	2.00%	354441	14842281	2.39%	-2.47	-0.3
Dec-00	208	11895	1.75%	281587	14816779	1.90%	-1.21	1.74
Jan-01	1636	79742	2.05%	255716	14789275	1.73%	6.97	3.26
Feb-01	1399	87244	1.60%	216568	14753135	1.47%	3.30	1.07
Mar-01	1440	92874	1.55%	251085	14671028	1.71%	-3.77	-0.28
Apr-01	1459	100145	1.46%	264723	14624779	1.81%	-8.56	-0.84
May-01	1696	108610	1.56%	283125	14555504	1.95%	-9.08	-0.83
Jun-01	1765	120038	1.47%	287975	14452265	1.99%	-12.89	-0.84
Jul-01	1878	126861	1.48%	291648	14395514	2.03%	-13.70	-0.85
Aug-01	2105	133826	1.57%	299080	14314198	2.09%	-13.55	-0.90
Sep-01	1629	140274	1.16%	228220	14285037	1.60%	-12.97	-0.89
Oct-01	1970	143128	1.38%	231495	14244813	1.63%	-7.41	-0.8



Trouble Rate (Percent) (MR-8*)

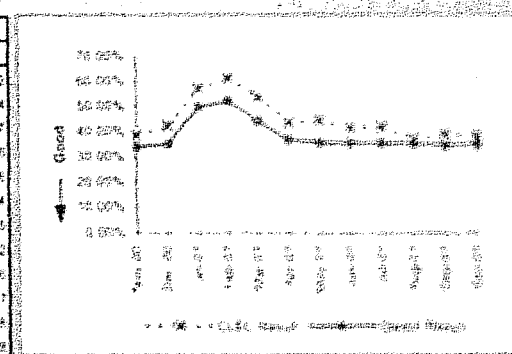
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	1496	133826	1.12%	240226	14314198	1.68%	-15.88	-0.66
Sep-01	1207	140274	0.86%	182627	14285037	1.28%	-13.87	-0.43
Oct-01								



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)

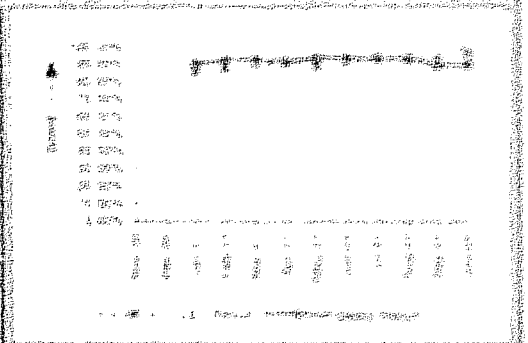
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Stat
Nov-00	121	312	38.78%	183218	537659	34.08%	1.68	0.62
Dec-00	153	361	42.38%	152550	434137	35.14%	2.7	0.64
Jan-01	2201	3837	57.36%	255083	510799	49.94%	9.16	4.57
Feb-01	2226	3625	61.41%	235987	452535	52.14%	11.12	5.76
Mar-01	1686	3129	53.90%	200084	451169	44.35%	10.79	5.56
Apr-01	1134	2563	43.73%	154095	418821	36.79%	7.31	3.84
May-01	1373	3071	44.71%	157785	440910	35.79%	10.28	5.26
Jun-01	1357	3094	47.87%	167324	449299	35.33%	7.27	3.42
Jul-01	1361	3236	42.02%	166852	452486	35.54%	7.67	3.66
Aug-01	1752	2357	37.30%	161134	462214	35.24%	2.42	0.41
Sep-01	1346	2678	50.27%	129985	549209	34.65%	4.9	1.98
Oct-01	1256	3193	39.44%	126728	357934	35.26%	2.75	1.28



Checklist #2 - Unbundled Network Elements Platform (UNE-P Combos Inclusive)

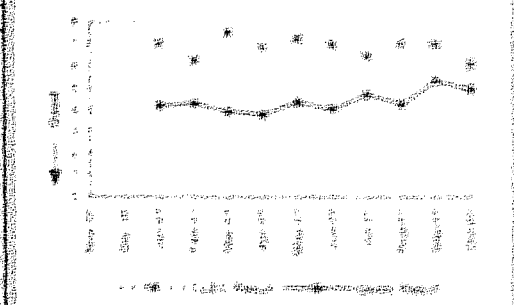
Installation Commitments Met Percent (OP-3 -- Dispatches Within MSAs)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01	837	975	85.85%	1194	1306	91.19%	4.44	[illegible]
Feb-01	765	800	88.13%	1024	1107	92.50%	3.48	[illegible]
Mar-01	897	989	90.70%	1213	1299	93.38%	2.64	[illegible]
Apr-01	970	1054	92.02%	952	1048	91.79%	2.2	[illegible]
May-01	895	1001	89.41%	1028	1097	94.44%	5.32	[illegible]
Jun-01	911	990	92.02%	941	1022	92.14%	[illegible]	[illegible]
Jul-01	863	918	94.01%	1047	1127	92.90%	3.50	[illegible]
Aug-01	964	1028	93.77%	1226	1319	92.74%	2.62	[illegible]
Sep-01	707	753	93.89%	858	950	90.32%	2.30	[illegible]
Oct-01	874	935	93.57%	811	902	89.91%	[illegible]	[illegible]



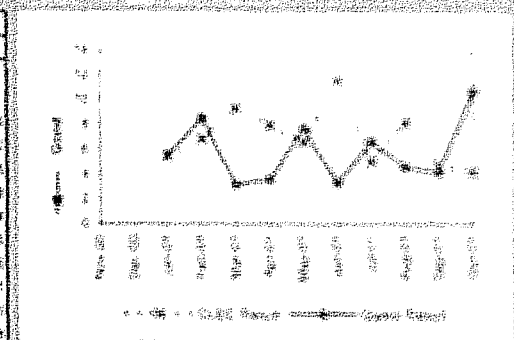
Installation Interval (Average Days) (OP-4 -- Dispatches Within MSAs)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01	6863	975	7.04	5507	1306	4.22	[illegible]	[illegible]
Feb-01	5039	800	6.30	4755	1107	4.30	[illegible]	[illegible]
Mar-01	7451	989	7.53	5085	1299	3.92	[illegible]	[illegible]
Apr-01	7260	1054	6.90	3997	1048	3.81	[illegible]	[illegible]
May-01	7285	1001	7.28	4796	1097	4.37	[illegible]	[illegible]
Jun-01	6930	990	7.00	4144	1022	4.05	[illegible]	[illegible]
Jul-01	6221	918	6.78	5485	1127	4.87	[illegible]	[illegible]
Aug-01	7469	1056	7.07	3770	1319	4.27	[illegible]	[illegible]
Sep-01	5425	773	7.02	5313	987	5.38	[illegible]	[illegible]
Oct-01	5641	922	6.12	4586	923	4.97	[illegible]	[illegible]



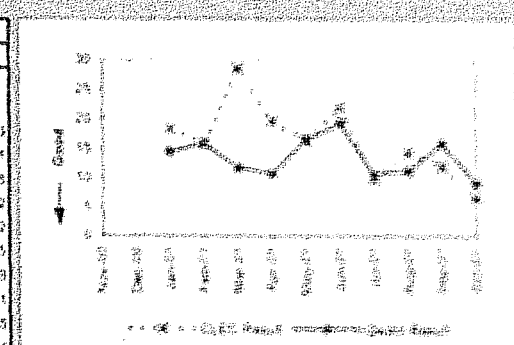
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A -- Dispatches Within MSAs)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01	391	72	5.43	506	91	5.56	[illegible]	[illegible]
Feb-01	424	62	6.84	416	45	6.49	[illegible]	[illegible]
Mar-01	454	49	9.27	200	63	3.17	[illegible]	[illegible]
Apr-01	351	44	7.98	197	54	3.65	[illegible]	[illegible]
May-01	345	52	6.63	269	35	7.69	[illegible]	[illegible]
Jun-01	528	46	11.48	144	43	3.35	[illegible]	[illegible]
Jul-01	391	77	5.08	637	96	6.64	[illegible]	[illegible]
Aug-01	594	73	8.14	493	107	4.61	[illegible]	[illegible]
Sep-01	215	45	4.78	490	117	4.19	[illegible]	[illegible]
Oct-01	182	43	4.23	742	70	10.60	[illegible]	[illegible]



Delayed Days for Facility Reasons (Average Days) (OP-6B -- Dispatches Within MSAs)

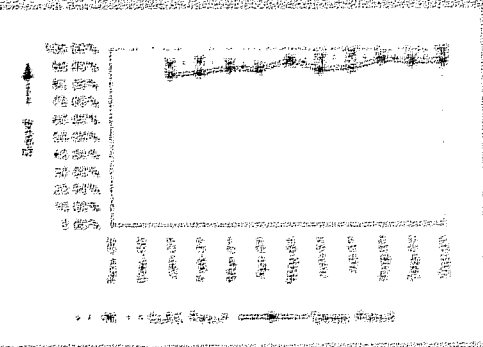
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01	1218	66	18.45	349	24	14.54	[illegible]	[illegible]
Feb-01	522	33	15.82	541	34	15.91	[illegible]	[illegible]
Mar-01	1225	43	28.49	270	23	11.74	[illegible]	[illegible]
Apr-01	789	40	19.73	346	32	10.81	[illegible]	[illegible]
May-01	889	54	16.46	431	26	16.58	[illegible]	[illegible]
Jun-01	727	33	22.03	368	19	19.37	[illegible]	[illegible]
Jul-01	149	15	9.93	203	19	10.68	[illegible]	[illegible]
Aug-01	273	19	14.37	191	17	11.24	[illegible]	[illegible]
Sep-01	252	21	12.00	382	24	15.92	[illegible]	[illegible]
Oct-01	33	5	6.60	396	43	9.21	[illegible]	[illegible]



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex [illegible]

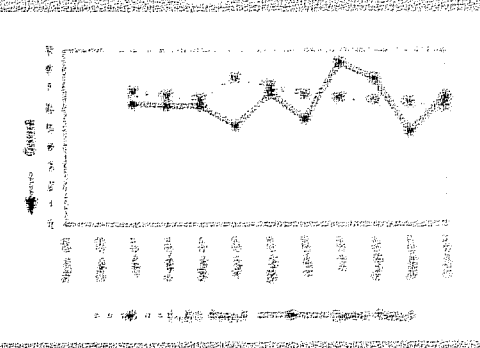
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Sta
Nov-00								
Dec-00								
Jan-01	193	211	91 47%	158	186	84 95%	1 81	[illegible]
Feb-01	168	180	93 33%	113	131	86 26%	1 79	[illegible]
Mar-01	268	293	91 47%	105	118	88 98%	-0 73	1 44
Apr-01	246	273	90 11%	89	101	88 12%	-0 53	1 32
May-01	273	296	92 23%	110	118	93 22%	0 31	[illegible]
Jun-01	292	309	94 50%	116	132	87 88%	1 96	[illegible]
Jul-01	321	335	95 82%	123	138	89 13%	2 13	[illegible]
Aug-01	424	447	94 85%	158	169	93 49%	-0 61	[illegible]
Sep-01	257	273	94 14%	128	139	92 09%	-0 73	[illegible]
Oct-01	282	296	95 60%	112	121	92 56%	2 13	[illegible]



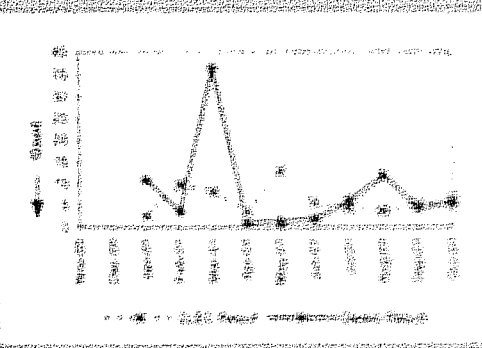
Installation Interval (Average Days) (OP-4 -- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Sta
Nov-00								
Dec-00								
Jan-01	1454	211	6 89	1161	186	6 24	0 [illegible]	[illegible]
Feb-01	1204	180	6 69	806	131	6 15	0 [illegible]	[illegible]
Mar-01	1912	293	6 53	773	118	6 55	0 [illegible]	[illegible]
Apr-01	1877	273	6 88	516	101	5 11	[illegible]	[illegible]
May-01	2130	296	7 20	796	118	6 74	0 [illegible]	[illegible]
Jun-01	2376	309	6 72	772	132	5 85	[illegible]	[illegible]
Jul-01	2069	335	6 56	1209	138	8 76	[illegible]	[illegible]
Aug-01	2648	447	5 92	1312	169	7 76	[illegible]	[illegible]
Sep-01	1398	273	5 12	669	139	4 81	[illegible]	[illegible]
Oct-01	1878	296	6 34	636	121	5 26	[illegible]	[illegible]



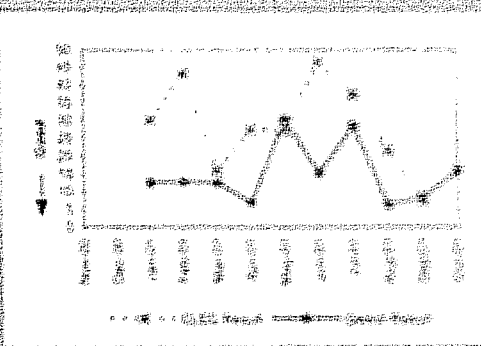
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A -- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Sta
Nov-00								
Dec-00								
Jan-01	28	10	2 80	209	19	10 99	[illegible]	[illegible]
Feb-01	50	5	10 00	42	11	3 82	1 [illegible]	[illegible]
Mar-01	119	14	8 50	145	4	36 25	1 [illegible]	[illegible]
Apr-01	45	12	3 75	9	6	1 50	1 [illegible]	[illegible]
May-01	143	11	13 00	4	3	1 33	1 [illegible]	[illegible]
Jun-01	57	10	5 70	19	6	3 [illegible]	[illegible]	[illegible]
Jul-01	112	25	4 48	94	15	6 27	[illegible]	[illegible]
Aug-01	114	26	3 66	179	13	13 [illegible]	[illegible]	[illegible]
Sep-01	105	20	5 25	41	9	4 56	[illegible]	[illegible]
Oct-01	93	14	6 64	61	11	5 55	[illegible]	[illegible]



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs

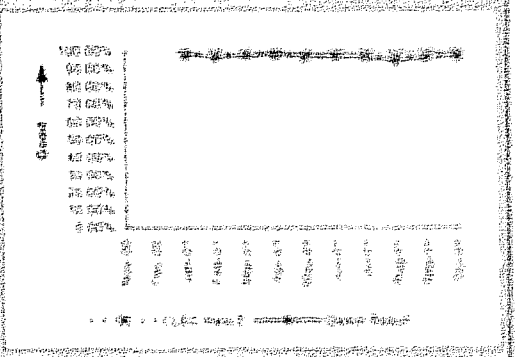
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Sta
Nov-00								
Dec-00								
Jan-01	241	8	30 12	114	9	12 67	2 [illegible]	[illegible]
Feb-01	303	7	43 29	90	7	12 86	1 [illegible]	[illegible]
Mar-01	178	11	16 18	113	9	12 56	0 [illegible]	[illegible]
Apr-01	411	15	27 40	28	4	7 00	1 43	[illegible]
May-01	327	12	27 25	152	5	30 40	-0 19	1 [illegible]
Jun-01	326	7	46 57	93	6	15 50	0 [illegible]	[illegible]
Jul-01	112	3	37 33	200	7	28 57	0 3	[illegible]
Aug-01	108	5	21 60	13	2	6 50	1 59	[illegible]
Sep-01	38	5	7.60	17	2	8 50	-0 51	[illegible]
Oct-01				64	4	16 00		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

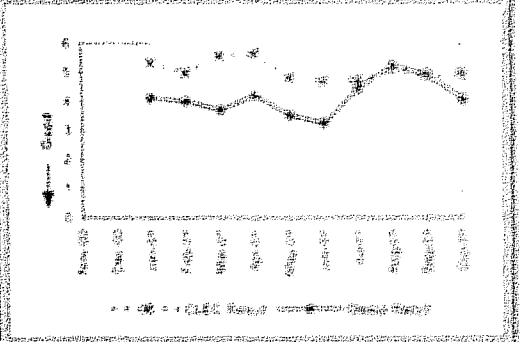
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01	3599	3667	98.15%	1739	1768	98.36%	0.68	0.65
Feb-01	3001	3046	98.52%	1307	1354	96.53%	3.33	3.22
Mar-01	4782	4851	98.58%	1347	1377	97.82%	1.7	2.03
Apr-01	4638	4717	98.33%	1211	1230	98.46%	0.93	0.8
May-01	3183	3292	96.69%	1122	1149	97.65%	1.85	0.13
Jun-01	2966	3063	96.83%	1192	1225	97.31%	0.86	-0.47
Jul-01	2361	2419	97.60%	548	568	96.48%	1.31	1.76
Aug-01	1820	1875	97.07%	399	421	94.77%	1.93	-2.16
Sep-01	1812	1854	97.73%	422	437	96.57%	1.21	1.53
Oct-01	1183	1201	98.50%	226	232	97.41%	0.96	1.08



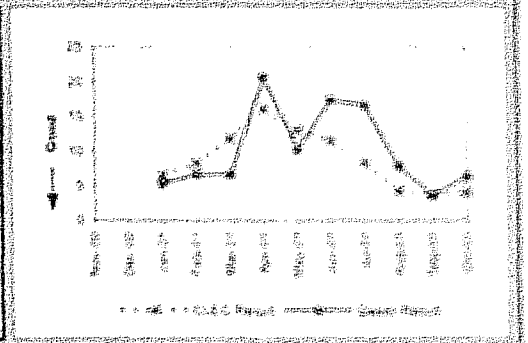
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01	19596	3667	5.34	7304	1768	4.13	9.08	4.52
Feb-01	15177	3046	4.98	5447	1354	4.02	6.21	2.78
Mar-01	26957	4851	5.56	5111	1377	3.71	16.31	8.95
Apr-01	28655	4717	5.65	5169	1230	4.20	7.9	3.8
May-01	15433	3208	4.81	3987	1128	3.53	7.7	3.68
Jun-01	13951	2982	4.68	3943	1213	3.25	8.69	4.29
Jul-01	11172	2366	4.72	2476	560	4.42	0.65	-0.48
Aug-01	9218	1805	5.11	2195	420	5.23	-0.52	1.31
Sep-01	8949	1834	4.88	2134	434	4.92	-0.15	1.21
Oct-01	5765	1168	4.94	909	223	4.08	4.31	1.63



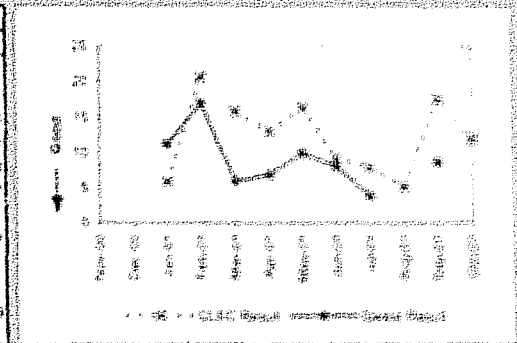
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01	418	63	6.63	140	26	5.38	-0.2	1.52
Feb-01	316	38	8.32	288	43	6.70	0.78	-0.58
Mar-01	741	63	11.76	185	28	6.61	1.41	-0.33
Apr-01	1141	71	16.07	351	17	20.65	-0.48	1.99
May-01	1339	103	13.00	257	25	10.28	0.35	1.16
Jun-01	1053	92	11.45	468	27	17.33	1.31	1.8
Jul-01	656	79	8.30	398	24	16.58	1.17	1.71
Aug-01	304	70	4.34	269	34	7.91	1.58	1.96
Sep-01	199	54	3.69	55	15	3.67	0.15	-1.09
Oct-01	114	28	4.07	64	10	6.40	-0.8	-1.45



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

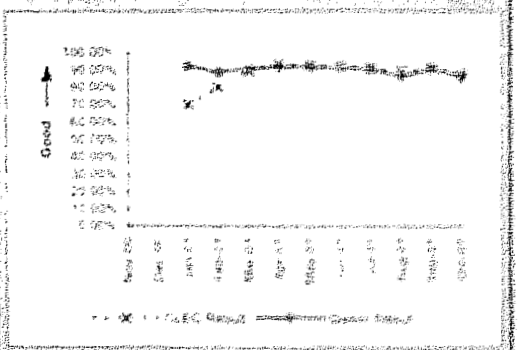
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01	30	5	6.00	34	3	11.33	1.81	2.9
Feb-01	145	7	20.71	68	4	17.00	0	1
Mar-01	95	6	15.83	12	2	6.00	0.56	-0.69
Apr-01	105	8	13.12	14	2	7.00	-0.23	1.17
May-01	98	6	16.33	20	2	10.00		
Jun-01	47	5	9.40	49	6	8.17	0.04	1
Jul-01	16	2	8.00	4	1	4.00		
Aug-01	16	3	5.33					
Sep-01	35	2	17.50	35	4	8.75	1.17	-0.29
Oct-01	24	2	12.00					



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

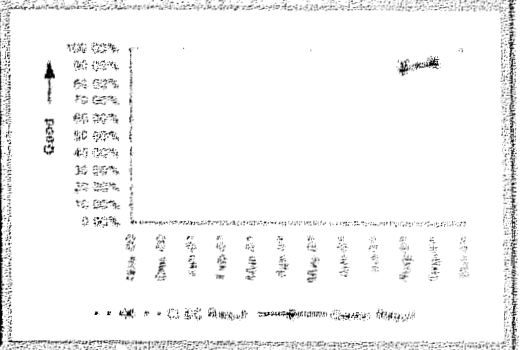
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01	1752	2507	69.88%	4090	4432	92.28%	33.59	19.42
Feb-01	3687	4589	80.34%	2715	3051	88.99%	11.82	6.19
Mar-01	4681	5219	89.69%	2536	2803	90.47%	1.14	0.31
Apr-01	5842	6226	93.83%	2478	2685	92.29%	2.5	2.52
May-01	5103	5482	93.09%	2261	2477	92.99%	1.55	1.93
Jun-01	4289	4637	92.50%	2277	2485	91.63%	1.26	1.76
Jul-01	3766	4118	91.45%	1978	2183	90.61%	1.09	1.66
Aug-01	3210	3576	89.77%	1665	1920	86.72%	3.17	2.93
Sep-01	2883	3165	91.09%	1608	1768	90.95%	0.16	1.1
Oct-01	2356	2677	88.01%	1240	1432	86.59%	-1.27	-1.77



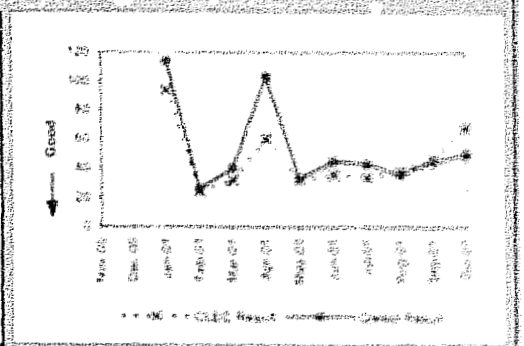
New Service Installation Quality (Percent) (OP-5*)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	3269	3576	91.42%	1705	1920	88.80%	2.93	2.78
Sep-01	2938	3165	92.83%	1633	1768	92.36%	-0.59	-1.36
Oct-01								



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

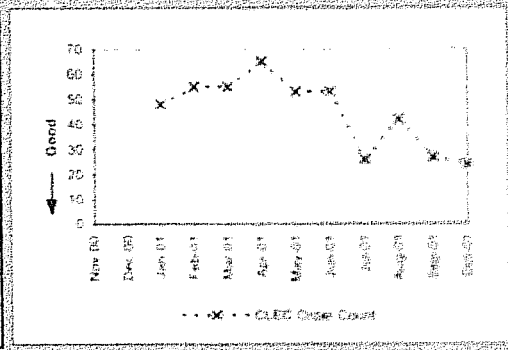
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01	14984	159	94.24	22866	201	113.76	-2.06	2.25
Feb-01	4101	171	23.98	3338	127	26.28	-0.85	-1.62
Mar-01	6487	203	31.96	5572	139	40.09	-2.57	2.56
Apr-01	16241	269	60.38	25116	242	103.79	-4.8	-3.92
May-01	7242	223	32.48	6035	183	32.98	-0.11	1.07
Jun-01	8047	224	35.92	7603	169	44.99	-1.74	-2.06
Jul-01	7466	219	34.09	6389	146	43.17	-1.69	2.03
Aug-01	12017	313	38.39	8483	233	36.41	0.48	-0.71
Sep-01	15797	340	46.46	10968	244	44.95	0.35	-0.79
Oct-01	18225	267	68.26	12335	248	49.74	3.81	1.35



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons UNE P (Centrex) (OP-15B)

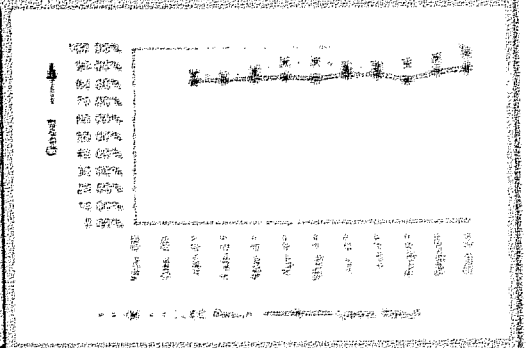
Date	CLEC Order Count
Nov-00	
Dec-00	
Jan-01	48
Feb-01	55
Mar-01	55
Apr-01	65
May-01	53
Jun-01	53
Jul-01	26
Aug-01	42
Sep-01	27
Oct-01	24



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Center Repair

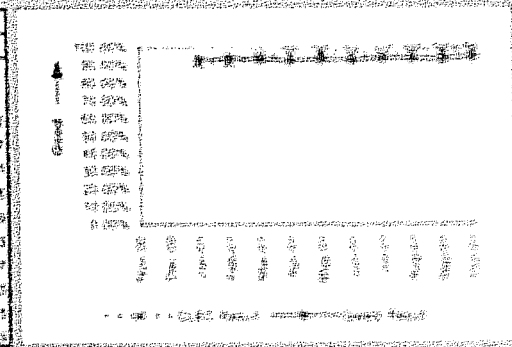
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01	875	1028	85 12%	544	670	81 19%	2 02	2 23
Feb-01	732	872	83 95%	491	600	81 83%	1 03	1 63
Mar-01	1008	1157	87 12%	536	649	82 59%	2 44	2 48
Apr-01	1130	1232	91 72%	486	584	83 22%	-4 53	3 7[illegible]
May-01	1312	1429	91 81%	602	732	82 24%	5 57	-4 [illegible]
Jun-01	1339	1495	89 57%	569	675	84 30%	-3 10	2 [illegible]
Jul-01	1250	1437	89 07%	495	586	84 47%	2 59	2 55
Aug-01	1264	1394	90 67%	619	763	81 13%	-5 42	4 2[illegible]
Sep-01	967	1056	93 47%	455	532	85 53%	-4 24	3 6[illegible]
Oct-01	947	985	96 14%	482	552	87 32%	-4 95	-4 [illegible]



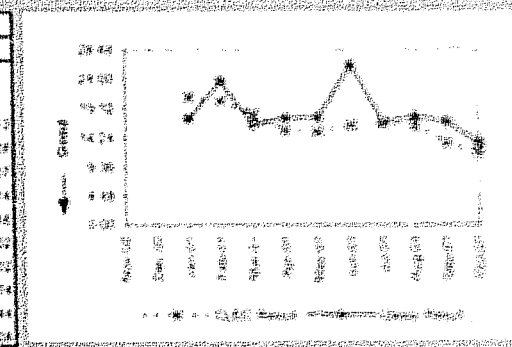
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01	1283	1407	91 19%	800	862	92 81%	1 46	-0 5[illegible]
Feb-01	1202	1312	91 62%	759	810	93 70%	1 92	0 17
Mar-01	1637	1737	94 24%	778	835	93 17%	1 01	1 6[illegible]
Apr-01	1722	1798	95 77%	700	757	92 47%	2 8[illegible]	-2 [illegible]
May-01	1817	1866	97 37%	845	909	92 96%	4 27	-3 5[illegible]
Jun-01	1901	1990	95 53%	766	827	92 62%	2 6[illegible]	-2 63
Jul-01	1811	1895	95 57%	710	759	93 54%	1 92	3 1[illegible]
Aug-01	1749	1814	96 42%	873	935	93 37%	3 04	2 8[illegible]
Sep-01	1404	1439	97 57%	655	706	92 78%	4 03	3 4[illegible]
Oct-01	1306	1329	98 27%	678	716	94 69%	3 44	3 [illegible]



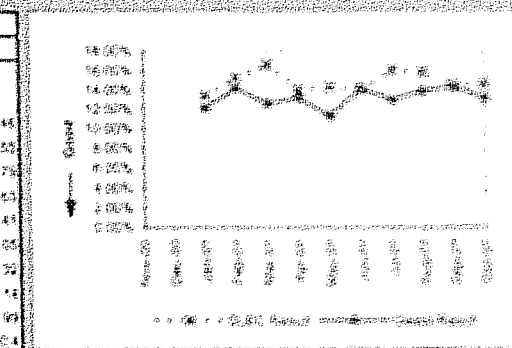
Mean Time to Restore (Hours Minutes) (MR-6)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01	29556 50	1407	21 00	15095 37	862	17 31	3 5[illegible]	1 5[illegible]
Feb-01	26691 02	1312	20 21	19058 36	810	23 32	-6 45	1 2[illegible]
Mar-01	31593 25	1737	18 11	13804 47	835	16 32	1 7[illegible]	0 0[illegible]
Apr-01	28036 52	1798	15 36	13305 23	757	17 35	1 87	2 1[illegible]
May-01	28867 04	1866	15 28	16088 59	909	17 42	2 4[illegible]	2 4[illegible]
Jun-01	32766 53	1990	16 28	21696 52	827	26 14	1 9[illegible]	3 0[illegible]
Jul-01	31771 16	1895	16 46	12748 50	759	16 45	-0 0[illegible]	1 0[illegible]
Aug-01	29576 18	1814	16 16	16668 16	935	17 50	-1 22	1 7[illegible]
Sep-01	19598 57	1439	13 37	11966 58	706	16 57	2 3[illegible]	-2 4[illegible]
Oct-01	15952 06	1329	12 00	9751 47	716	13 37	1 7[illegible]	3 0[illegible]



Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

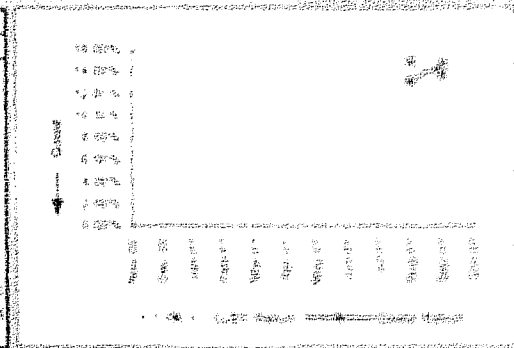
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01	196	1464	13 39%	108	889	12 15%	0 8[illegible]	-0 46
Feb-01	210	1373	15 30%	118	833	14 17%	0 7[illegible]	0 5[illegible]
Mar-01	299	1800	16 61%	108	859	12 57%	2 9[illegible]	0 7[illegible]
Apr-01	259	1846	14 03%	103	783	13 15%	0 6[illegible]	-0 6[illegible]
May-01	276	1926	14 33%	105	923	11 38%	2 32	0 4[illegible]
Jun-01	289	2063	14 01%	120	849	14 13%	-0 09	-1 0[illegible]
Jul-01	316	1972	16 02%	102	788	12 94%	2 1[illegible]	0 9[illegible]
Aug-01	297	1879	15 81%	134	966	13 87%	1 4[illegible]	0 4[illegible]
Sep-01	214	1486	14 38%	105	732	14 34%	0 0[illegible]	-0 0[illegible]
Oct-01	201	1372	14 65%	98	746	13 14%	0 9[illegible]	[illegible]



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

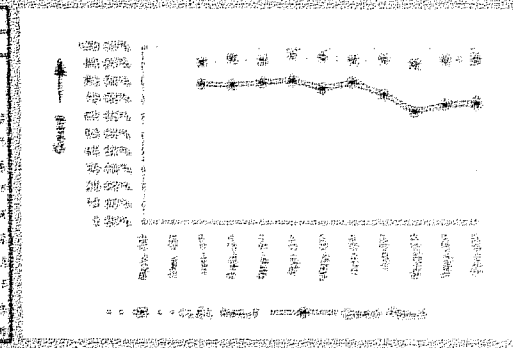
Repair Repeat Report Rate (Percent) (MR-7) – Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	252	1687	14.94%	106	804	13.18%	[illegible]	[illegible]
Sep-01	181	1316	13.75%	85	599	14.09%	[illegible]	[illegible]
Oct-01								



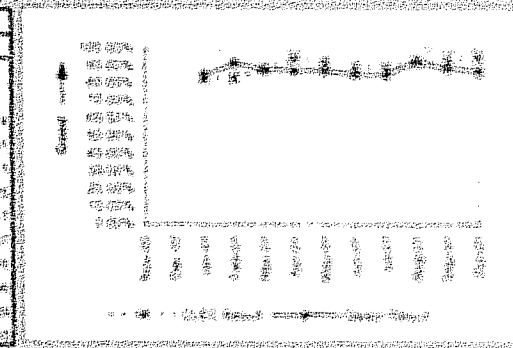
Repair Appointments Met (Percent) (MR-9) – Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01	1338	1464	91.39%	668	847	78.87%	[illegible]	[illegible]
Feb-01	1282	1373	93.37%	621	794	78.21%	[illegible]	[illegible]
Mar-01	1663	1800	92.39%	664	834	79.62%	[illegible]	[illegible]
Apr-01	1761	1846	95.40%	607	750	80.93%	[illegible]	[illegible]
May-01	1816	1926	94.29%	664	872	76.15%	[illegible]	[illegible]
Jun-01	1910	2063	92.58%	640	801	79.90%	[illegible]	[illegible]
Jul-01	1837	1972	93.15%	556	754	72.77%	[illegible]	[illegible]
Aug-01	1698	1879	90.37%	582	919	63.33%	[illegible]	[illegible]
Sep-01	1375	1488	92.41%	464	693	66.96%	[illegible]	[illegible]
Oct-01	1277	1372	93.08%	477	702	67.95%	[illegible]	[illegible]



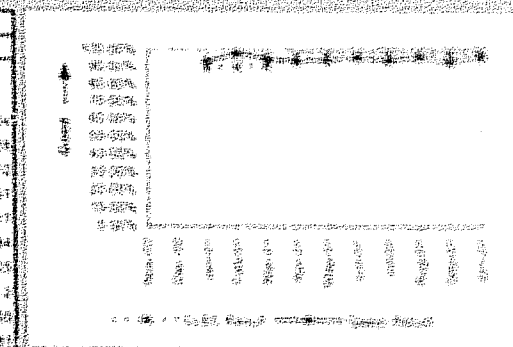
Out of Service Cleared within 24 hours (Percent) (MR-3) – Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01	219	264	82.95%	165	194	85.05%	[illegible]	[illegible]
Feb-01	197	236	83.47%	165	180	91.67%	[illegible]	[illegible]
Mar-01	301	340	88.53%	132	150	88.00%	[illegible]	[illegible]
Apr-01	306	323	94.74%	115	131	87.79%	[illegible]	[illegible]
May-01	415	447	92.84%	156	179	87.15%	[illegible]	[illegible]
Jun-01	486	539	90.17%	116	136	85.29%	[illegible]	[illegible]
Jul-01	387	433	89.38%	126	148	85.14%	[illegible]	[illegible]
Aug-01	446	482	92.53%	179	193	92.75%	[illegible]	[illegible]
Sep-01	353	375	94.13%	132	149	88.59%	[illegible]	[illegible]
Oct-01	337	355	94.93%	109	125	87.20%	[illegible]	[illegible]



All Troubles Cleared within 48 hours (Percent) (MR-4) – Dispatches Outside MSAs

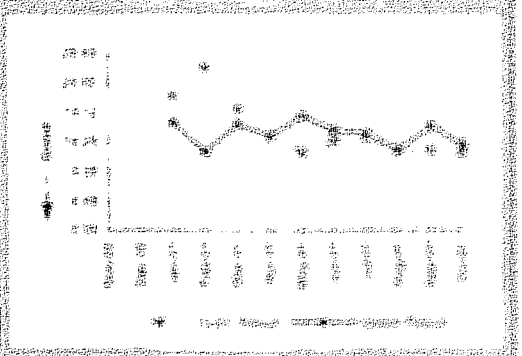
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01	334	371	90.03%	244	260	93.85%	[illegible]	[illegible]
Feb-01	354	392	90.31%	231	236	97.88%	[illegible]	[illegible]
Mar-01	490	538	91.08%	193	203	95.07%	[illegible]	[illegible]
Apr-01	493	508	97.05%	174	186	93.55%	[illegible]	[illegible]
May-01	575	588	97.79%	215	228	94.30%	[illegible]	[illegible]
Jun-01	677	691	97.97%	175	183	95.63%	[illegible]	[illegible]
Jul-01	578	590	97.97%	187	199	93.97%	[illegible]	[illegible]
Aug-01	614	624	98.40%	238	248	95.97%	[illegible]	[illegible]
Sep-01	482	488	98.77%	174	187	93.05%	[illegible]	[illegible]
Oct-01	485	492	98.58%	156	162	96.30%	[illegible]	[illegible]



Checklist #2 - Unbundled Network Element - [illegible]

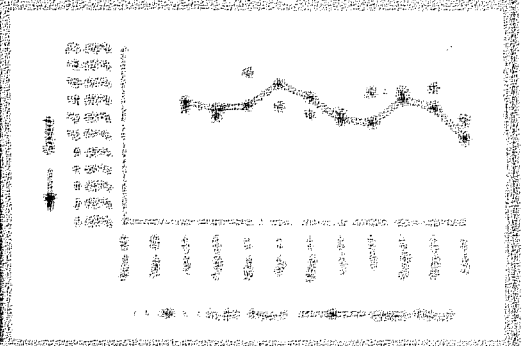
Mean Time to Restore (Hours Minutes) (MR-6)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Prob Sco
Nov-00								
Dec-00								
Jan-01	8109 36	371	21 52	4528 16	266	17 [illegible]	[illegible]	[illegible]
Feb-01	10359 10	392	26 26	3032 15	236	12 [illegible]	[illegible]	[illegible]
Mar-01	10632 43	538	19 46	3488 29	253	13 [illegible]	[illegible]	[illegible]
Apr-01	7748 45	508	15 15	2641 53	186	14 [illegible]	[illegible]	[illegible]
May-01	7497 13	586	12 45	4231 10	228	18 [illegible]	[illegible]	[illegible]
Jun-01	10086 02	691	14 36	2983 12	183	16 [illegible]	[illegible]	[illegible]
Jul-01	8849 48	590	15 00	3124 55	199	15 [illegible]	[illegible]	[illegible]
Aug-01	8199 33	624	13 08	3240 40	248	13 [illegible]	[illegible]	[illegible]
Sep-01	6404 28	488	13 07	3152 39	187	16 [illegible]	[illegible]	[illegible]
Oct-01	6308 50	492	12 49	2251 29	162	13 [illegible]	[illegible]	[illegible]



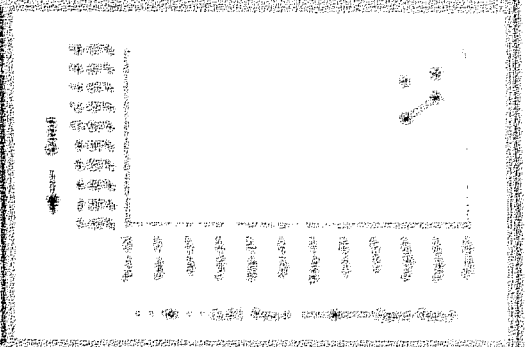
Repair Repeat Report Rate (Percent) (MR-7)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Prob Sco
Nov-00								
Dec-00								
Jan-01	50	379	13 19%	37	267	13 [illegible]	[illegible]	[illegible]
Feb-01	49	400	12 25%	32	245	13 [illegible]	[illegible]	[illegible]
Mar-01	95	550	17 27%	28	255	11 [illegible]	[illegible]	[illegible]
Apr-01	69	517	13 35%	30	186	16 [illegible]	[illegible]	[illegible]
May-01	74	596	12 42%	33	225	14 [illegible]	[illegible]	[illegible]
Jun-01	89	705	12 62%	22	186	11 [illegible]	[illegible]	[illegible]
Jul-01	91	606	15 02%	23	200	11 [illegible]	[illegible]	[illegible]
Aug-01	98	649	15 10%	36	255	14 [illegible]	[illegible]	[illegible]
Sep-01	77	499	15 43%	25	189	13 [illegible]	[illegible]	[illegible]
Oct-01	59	498	11 85%	16	164	[illegible]	[illegible]	[illegible]



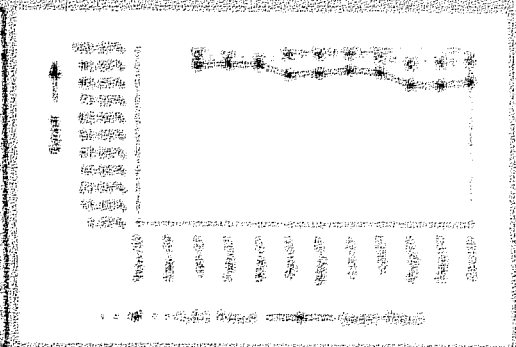
Repair Repeat Report Rate (Percent) (MR-7)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Prob Sco
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	87	588	14 80%	22	301	10 [illegible]	[illegible]	[illegible]
Sep-01	70	447	15 66%	20	152	13 [illegible]	[illegible]	[illegible]
Oct-01								



Repair Appointments Met (Percent) (MR-9)– Dispatches Outside MSAs

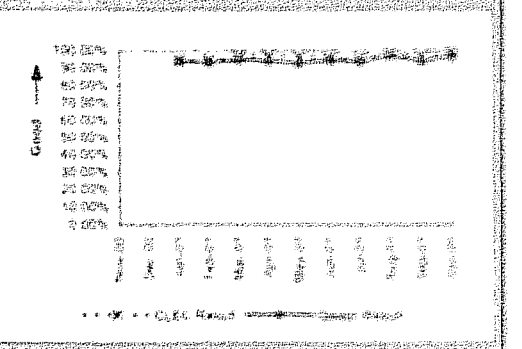
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Prob Sco
Nov-00								
Dec-00								
Jan-01	365	379	96 31%	239	264	90 53%	[illegible]	[illegible]
Feb-01	379	400	94 75%	224	245	91 43%	[illegible]	[illegible]
Mar-01	516	550	93 82%	187	205	91 22%	[illegible]	[illegible]
Apr-01	504	517	97 49%	161	186	86 64%	[illegible]	[illegible]
May-01	583	596	97 82%	195	225	86 67%	[illegible]	[illegible]
Jun-01	691	705	98 01%	164	186	88 17%	[illegible]	[illegible]
Jul-01	584	606	96 37%	173	199	86 93%	[illegible]	[illegible]
Aug-01	597	649	91 99%	202	253	79 84%	[illegible]	[illegible]
Sep-01	464	499	92 99%	150	188	79 79%	[illegible]	[illegible]
Oct-01	468	498	93 98%	133	163	81 60%	[illegible]	[illegible]



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Retail

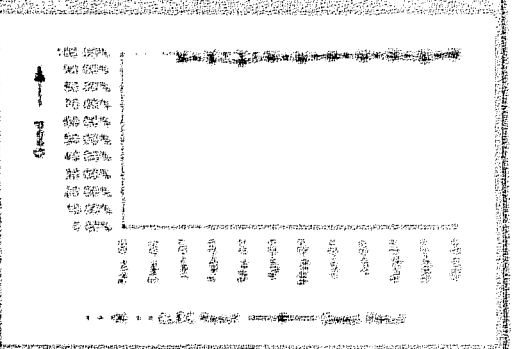
Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01	375	398	94 22%	336	360	93 89%	-0 19	-1 12
Feb-01	352	373	94 37%	292	314	92 99%	-0 7	-1 43
Mar-01	362	376	96 28%	270	285	94 74%	-0 68	-1 53
Apr-01	455	469	97 01%	284	302	94 04%	-1 7	-2 04
May-01	543	561	96 79%	271	292	92 81%	-2 14	-2 3
Jun-01	530	553	95 84%	261	276	94 57%	-0 76	-1 46
Jul-01	618	646	95 67%	304	324	93 83%	-1 12	-1 66
Aug-01	572	586	97 61%	377	388	97 16%	-0 41	-1 25
Sep-01	425	438	97 03%	202	215	93 95%	-1 55	-1 94
Oct-01	446	452	99 12%	235	242	97 11%	-1 5	-1 94



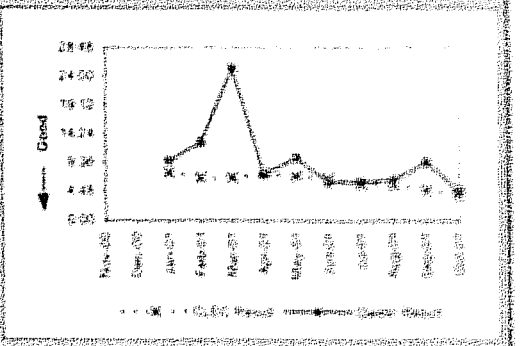
All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01	831	852	97 54%	739	763	96 85%	-0 78	-1 48
Feb-01	895	905	98 90%	650	675	96 30%	-2 71	-2 64
Mar-01	922	934	98 72%	558	588	94 90%	-3 3	-3
Apr-01	891	905	98 45%	581	597	97 32%	-1 33	-1 84
May-01	1042	1064	97 93%	587	607	96 71%	-1 35	-1 82
Jun-01	946	960	98 54%	525	533	98 50%	-0 06	-1 04
Jul-01	1137	1150	98 87%	551	563	97 87%	-1 35	-1 82
Aug-01	939	944	99 47%	641	653	98 16%	1 91	-2 16
Sep-01	704	710	99 15%	405	420	96 43%	-2 39	-2 46
Oct-01	920	921	99 89%	473	476	99 37%	-1 17	-1 71



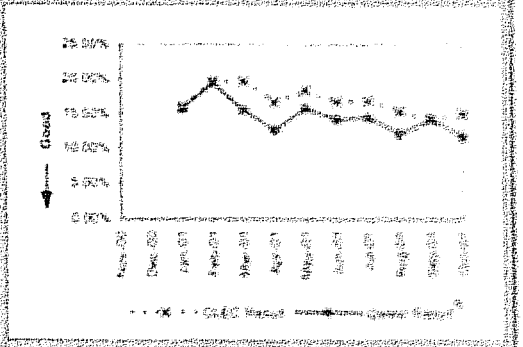
Mean Time to Restore (Hours Minutes) (MR-6)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01	6860 44	852	8 03	7616 27	763	9 59	-1 1	-1 67
Feb-01	6457 26	905	7 08	8775 34	675	13 00	-2 1	-2 27
Mar-01	6685 26	934	7 09	14883 48	588	25 19	-2 15	-2 31
Apr-01	7141 52	905	7 53	4592 09	597	7 42	0 23	-0 86
May-01	7690 58	1064	7 25	6328 02	607	10 26	-1 78	-2 06
Jun-01	6724 39	960	7 00	3426 59	533	6 26	0 84	-0 49
Jul-01	7048 20	1150	6 08	3626 28	563	6 26	-0 46	-1 28
Aug-01	5823 55	944	5 57	4355 19	653	6 40	-0 55	-1 34
Sep-01	3582 10	710	5 11	4080 09	420	9 43	-1 33	-1 81
Oct-01	4059 48	921	4 24	2383 26	476	5 00	-0 88	-1 54



Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches

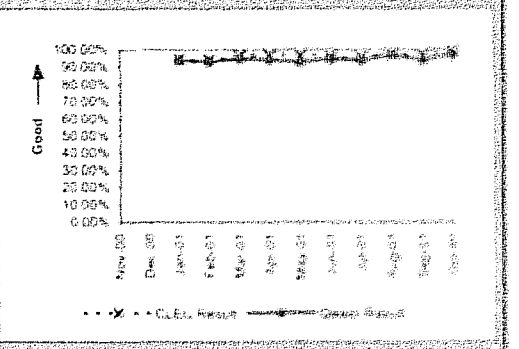
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01	136	852	15 96%	120	763	15 73%	0 13	-0 92
Feb-01	178	906	19 65%	131	675	19 41%	0 12	-0 93
Mar-01	184	934	19 70%	91	588	15 48%	2 22	0 15
Apr-01	151	905	16 69%	76	597	12 73%	2 25	0 37
May-01	196	1064	18 42%	96	607	15 82%	1 4	-0 15
Jun-01	161	960	16 77%	76	533	14 26%	1 33	-0 18
Jul-01	195	1150	16 96%	82	563	14 56%	1 32	-0 2
Aug-01	145	947	15 31%	79	653	12 10%	1 94	0 18
Sep-01	101	710	14 23%	60	420	14 29%	-0 03	-1 02
Oct-01	138	921	14 98%	56	476	11 76%	1 66	0 01



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

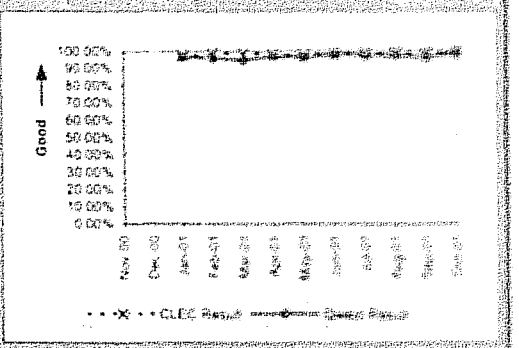
Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches

[illegible]	[illegible]	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
[illegible]	[illegible]	396	94 22%	338	360	93 89%	-0 19	-1 12
[illegible]	[illegible]	313	94 37%	292	314	92 99%	-0 7	-1 43
[illegible]	[illegible]	376	96 28%	270	285	94 74%	-0 88	-1 53
[illegible]	[illegible]	469	97 01%	284	302	94 04%	-1 7	-2 04
[illegible]	[illegible]	561	96 79%	271	292	92 81%	-2 14	-2 3
[illegible]	[illegible]	553	95 84%	261	276	94 57%	-0 76	-1 46
[illegible]	[illegible]	646	95 67%	304	324	93 83%	-1 12	-1 68
[illegible]	[illegible]	586	97 61%	377	388	97 16%	-0 41	-1 25
[illegible]	[illegible]	438	97 03%	202	215	93 95%	-1 55	-1 94
[illegible]	[illegible]	462	99 12%	235	242	97 11%	-1 5	-1 91



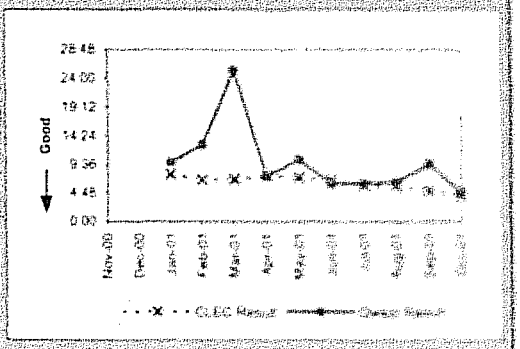
All Trouble Cleared within 48 hours (Percent) (MR-4)-- No Dispatches

[illegible]	[illegible]	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
[illegible]	[illegible]	852	97 54%	739	763	96 85%	-0 78	-1 48
[illegible]	[illegible]	905	98 90%	650	675	96 30%	-2 71	-2 64
[illegible]	[illegible]	934	98 72%	558	588	94 90%	-3 3	-3
[illegible]	[illegible]	905	98 45%	581	597	97 32%	-1 33	-1 81
[illegible]	[illegible]	1064	97 93%	587	607	96 71%	-1 35	-1 82
[illegible]	[illegible]	960	98 54%	525	533	98 50%	-0 06	-1 04
[illegible]	[illegible]	1150	98 87%	551	563	97 87%	-1 35	-1 82
[illegible]	[illegible]	944	99 47%	641	653	98 16%	-1 91	-2 16
[illegible]	[illegible]	710	99 15%	405	420	96 43%	-2 39	-2 45
[illegible]	[illegible]	921	99 89%	473	476	99 37%	-1 17	-1 71



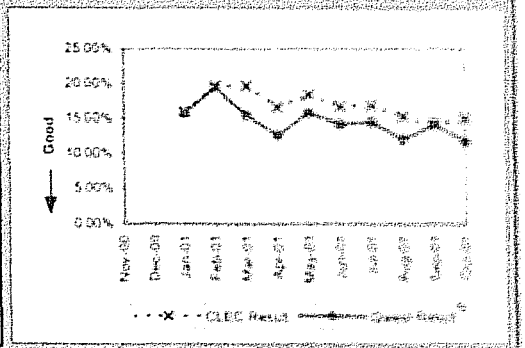
Mean Time to Restore (Hours Minutes) (MR-6)-- No Dispatches

[illegible]	[illegible]	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
[illegible]	[illegible]	852	8 03	7616 27	763	9 59	-1 1	-1 67
[illegible]	[illegible]	905	7 08	8775 34	675	13 00	-2 1	-2 27
[illegible]	[illegible]	934	7 09	14883 48	588	25 19	-2 15	-2 31
[illegible]	[illegible]	905	7 53	4592 09	597	7 42	0 23	-0 86
[illegible]	[illegible]	1064	7 25	6328 02	607	10 26	-1 78	-2 08
[illegible]	[illegible]	960	7 00	3426 59	533	6 26	0 84	-0 49
[illegible]	[illegible]	1150	6 08	3626 28	563	6 26	-0 46	-1 28
[illegible]	[illegible]	944	5 57	4355 19	653	6 40	-0 55	-1 34
[illegible]	[illegible]	710	5 11	4080 09	420	9 43	-1 33	-1 81
[illegible]	[illegible]	921	4 24	2383 26	476	5 00	-0 88	-1 54



Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches

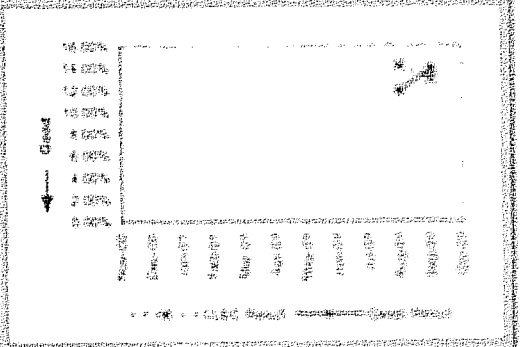
[illegible]	[illegible]	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
[illegible]	138	852	15 96%	120	763	15 73%	0 13	-0 92
[illegible]	178	905	19 65%	131	675	19 41%	0 12	-0 93
[illegible]	184	934	19 70%	91	588	15 48%	2 22	0 15
[illegible]	151	905	16 69%	76	597	12 73%	2 25	0 37
[illegible]	196	1064	18 42%	96	607	15 82%	1 4	-0 15
[illegible]	161	960	16 77%	76	533	14 26%	1 33	-0 19
[illegible]	195	1150	16 96%	82	563	14 56%	1 32	-0 2
[illegible]	145	947	15 31%	79	653	12 10%	1 94	0 18
[illegible]	101	710	14 23%	60	420	14 29%	-0 03	-1 02
[illegible]	138	921	14 98%	56	476	11 76%	1 66	0 01



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

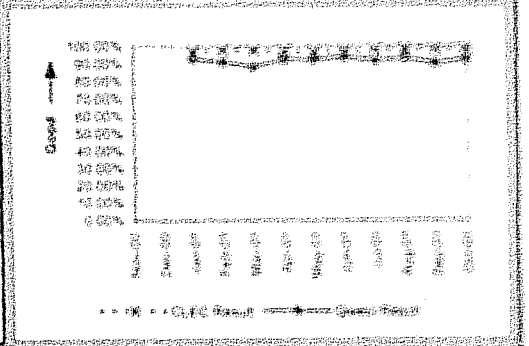
Repair Repeat Report Rate (Percent) (MR-7*)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	66	466	14.16%	55	462	11.90%	1.02	-0.36
Sep-01	44	340	12.94%	41	296	13.85%	-0.33	1.2
Oct-01								



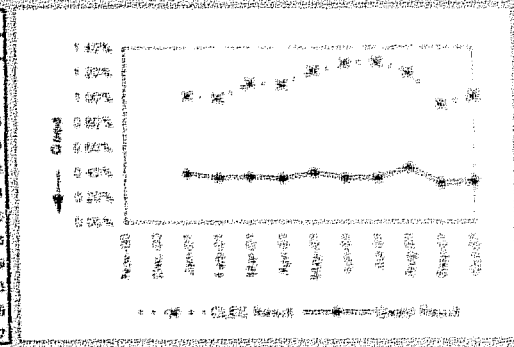
Repair Appointments Met (Percent) (MR-9)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01	825	851	96.94%	641	693	92.50%	-3.3	-3.01
Feb-01	887	906	97.90%	533	587	90.80%	-4.64	-3.69
Mar-01	912	934	97.64%	454	516	87.98%	-5.42	-4.29
Apr-01	882	905	97.46%	484	526	92.02%	-3.66	-3.23
May-01	1031	1064	96.90%	484	526	92.02%	-3.38	-3.05
Jun-01	925	960	96.35%	436	465	93.76%	-1.5	-2.15
Jul-01	1126	1150	97.91%	469	512	91.60%	-4.28	-3.8
Aug-01	931	947	98.31%	526	567	92.77%	-4.03	-3.45
Sep-01	695	710	97.89%	333	371	89.76%	-4.19	-3.64
Oct-01	907	921	98.48%	376	408	92.16%	-3.95	-3.4



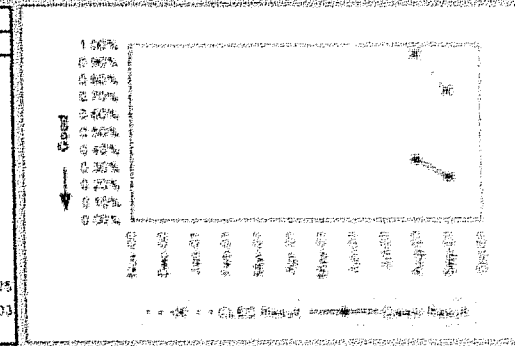
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01	2695	266191	1.01%	1919	490172	0.39%	41.3	24.15
Feb-01	2679	269081	1.00%	1753	485943	0.36%	44.02	25.79
Mar-01	3284	295332	1.11%	1655	452842	0.37%	52.3	30.8
Apr-01	3268	297951	1.10%	1568	446516	0.35%	53.29	31.4
May-01	3586	295076	1.22%	1759	439344	0.40%	54.22	31.96
Jun-01	3728	291991	1.28%	1568	440977	0.36%	64.86	38.43
Jul-01	3728	289298	1.29%	1551	436656	0.36%	65.45	38.79
Aug-01	3475	289779	1.20%	1874	430212	0.44%	48.25	28.33
Sep-01	2697	284768	0.95%	1341	426464	0.31%	46.69	27.39
Oct-01	2791	277006	1.01%	1386	424339	0.33%	48.86	28.7



Trouble Rate (Percent) (MR-8*)

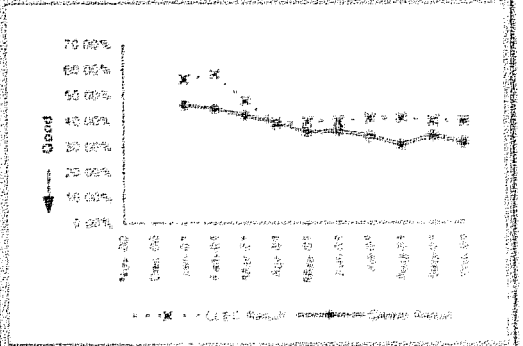
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	2741	289779	0.95%	1467	430212	0.34%	43.18	25.25
Sep-01	2103	284768	0.74%	1047	426464	0.25%	41.16	24.03
Oct-01								



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)

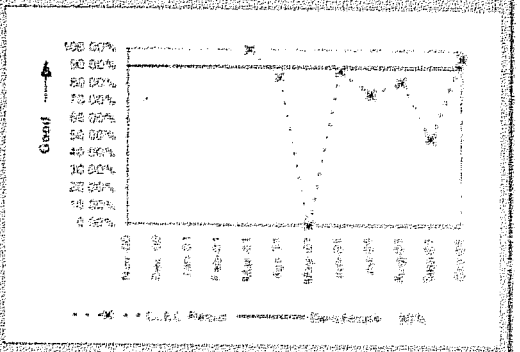
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]								
[illegible]								
[illegible]	3498	6193	56.48%	1642	3561	46.11%	9.89	5.02
[illegible]	3738	6417	58.25%	1431	3184	44.94%	12.34	6.5
[illegible]	3016	6300	47.87%	1208	2863	42.19%	5.1	2.1
[illegible]	2094	5362	39.05%	1015	2583	39.30%	0.21	1.13
[illegible]	2374	5960	39.83%	975	2734	35.66%	3.77	1.29
[illegible]	2464	6192	39.79%	879	2447	35.92%	3.38	1.05
[illegible]	2589	6317	40.98%	795	2346	33.89%	6.2	2.77
[illegible]	2436	5911	41.21%	827	2701	30.62%	9.3	5.02
[illegible]	1799	4496	40.01%	696	2037	34.17%	4.61	1.85
[illegible]	1847	4638	39.82%	630	2016	31.25%	6.93	3.22



Checklist #2 - Enhanced Extended Loops (EELs) Installation

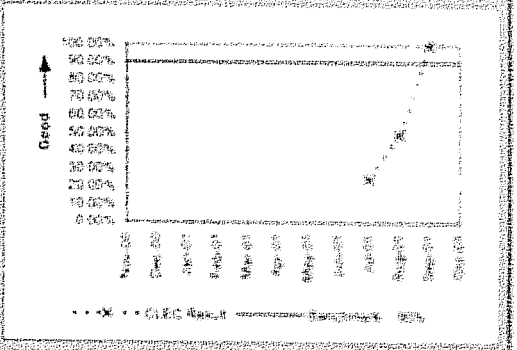
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	89	89	100.00%	0.00%
Apr-01	11	13	84.62%	36.08%
May-01	0	1	0.00%	0.00%
Jun-01	15	17	88.24%	32.22%
Jul-01	6	8	75.00%	43.30%
Aug-01	54	66	81.82%	38.57%
Sep-01	14	28	50.00%	50.00%
Oct-01	20	21	95.24%	21.30%



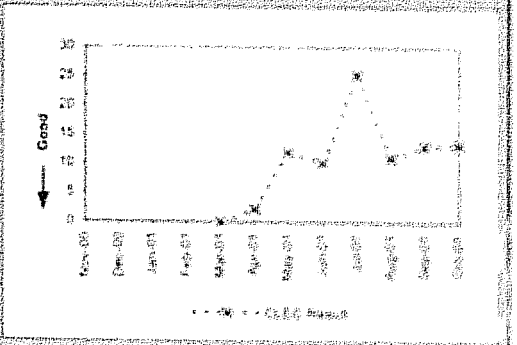
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	1	4	25.00%	43.30%
Aug-01	1	2	50.00%	50.00%
Sep-01	3	3	100.00%	0.00%
Oct-01				



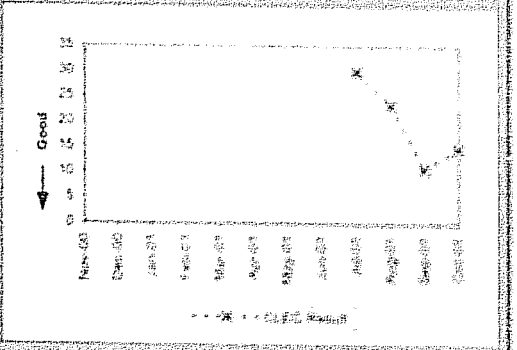
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	0	89	0.00	0.00
Apr-01	29	13	2.23	5.75
May-01	12	1	12.00	
Jun-01	173	17	10.18	4.43
Jul-01	787	31	25.39	13.42
Aug-01	901	81	11.12	14.14
Sep-01	418	32	13.06	7.87
Oct-01	562	42	13.38	13.06



Installation Interval (Average Days) (OP-4)-- Interval Zone Two

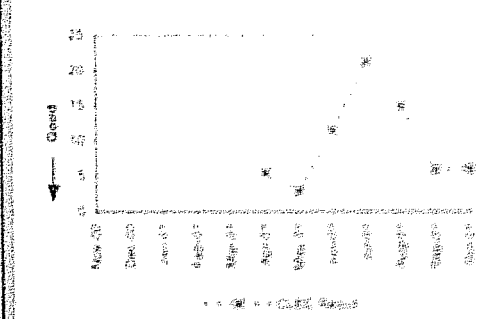
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	240	8	30.00	15.80
Aug-01	70	3	23.33	25.74
Sep-01	54	5	10.80	9.73
Oct-01	89	6	14.83	9.04



Checklist #2 - Enhanced Extended Loops (EELs) Installation

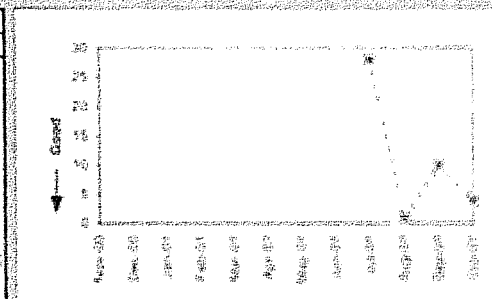
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01	11	2	5.50	6.36
May-01	3	1	3.00	
Jun-01	23	2	11.50	6.36
Jul-01	488	23	21.22	11.61
Aug-01	224	15	14.93	13.92
Sep-01	60	10	6.00	6.43
Oct-01	127	21	6.05	12.73



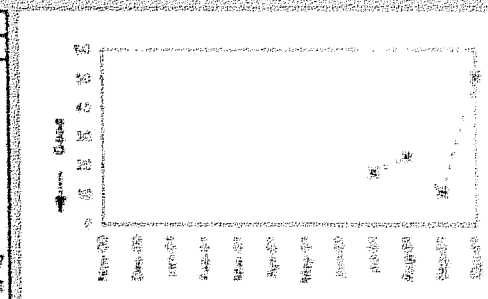
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	112	4	28.00	12.46
Aug-01	1	1	1.00	
Sep-01	20	2	10.00	12.73
Oct-01	24	6	4.00	9.50



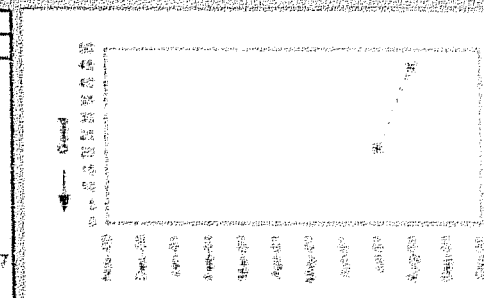
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	36	2	18.00	16.97
Aug-01	281	12	23.42	10.91
Sep-01	100	9	11.11	6.03
Oct-01	51	1	51.00	



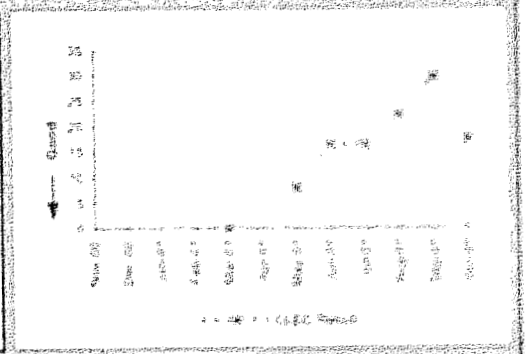
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	65	3	21.67	15.37
Aug-01	45	1	45.00	
Sep-01				
Oct-01				



Checklist #2 - Enhanced Extended Loops (EELs) Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	0	1	0.00	
Apr-01				
May-01	95	12	7.92	4.27
Jun-01	343	21	16.33	9.04
Jul-01	263	16	16.44	16.15
Aug-01	289	13	22.23	17.73
Sep-01	415	14	29.64	25.35
Oct-01	210	12	17.50	27.61



CONTINUATION

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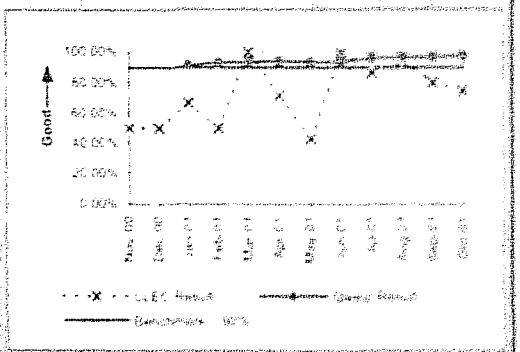
Checklist #4 - Unbundled Loop - Analog Installation

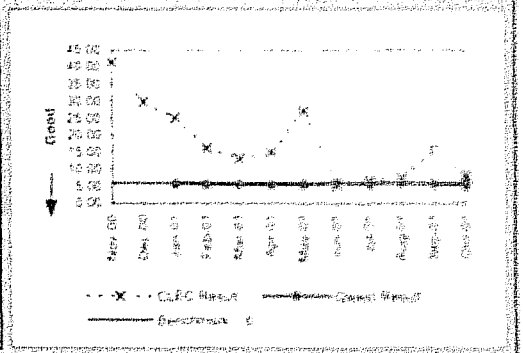
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00	1	2	50.00%					
Dec-00	2	4	50.00%					
Jan-01	2	3	66.67%	92092	100539	91.60%	1.15	-0.3
Feb-01	14	28	50.00%	82825	89081	92.98%	0.1	2.71
Mar-01	4	4	100.00%	92869	99273	93.55%	-0.53	1.32
Apr-01	5	7	71.43%	86850	92552	93.84%	1.81	0.1
May-01	3	7	42.86%	95886	102745	93.32%	3.43	1.09
Jun-01	14	14	100.00%	96077	102791	93.47%	-0.99	-1.6
Jul-01	13	15	86.67%	101064	105246	96.02%	1.49	-0.7
Aug-01	16	17	94.12%	116701	121393	96.13%	0.48	-0.7
Sep-01	4	5	80.00%	95394	98756	96.60%	1.37	-0.16
Oct-01	3	4	75.00%	102219	105138	97.22%	1.6	0.03



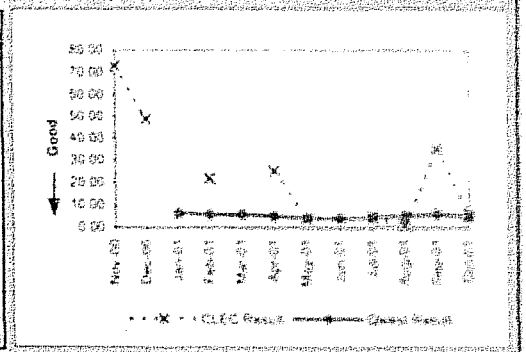
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00	83	2	41.50					
Dec-00	120	4	30.00					
Jan-01	76	3	25.33	589286	100525	5.86	3.09	0.88
Feb-01	457	28	16.32	500307	89068	5.62	3.72	1.26
Mar-01	53	4	13.25	559249	99247	5.63	3.72	1.26
Apr-01	106	7	15.14	512967	92546	5.54	3.09	0.88
May-01	191	7	27.29	572881	102726	5.58	3.72	1.26
Jun-01	74	14	5.29	617263	102780	6.01	-0.36	1.22
Jul-01	128	19	6.74	632702	109599	5.77	3.72	1.26
Aug-01	140	18	7.78	769523	126598	6.08	2.09	0.88
Sep-01	94	6	15.67	599336	103161	5.81	3.72	1.26
Oct-01	49	6	8.17	598550	109240	5.48	3.72	1.26



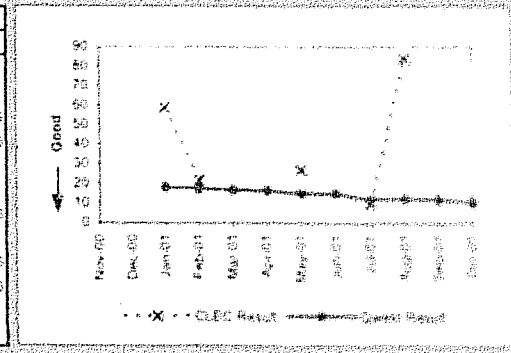
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00	73	1	73.00					
Dec-00	98	2	49.00					
Jan-01				15296	2460	6.22		
Feb-01	109	5	21.80	9649	1680	5.74	3.09	0.88
Mar-01				10618	1832	5.80		
Apr-01	51	2	25.50	9752	1882	5.18	3.09	0.88
May-01	4	1	4.00	11070	2550	4.34	-0.03	-1.02
Jun-01				10970	2684	4.09		
Jul-01	24	5	4.80	31754	6702	4.74	1.53	-0.07
Aug-01	1	1	1.00	38969	7523	5.18	-0.36	-1.23
Sep-01	71	2	35.50	36577	6188	5.91	3.72	1.26
Oct-01	16	3	5.33	29330	5865	5.00	2.23	0.35



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

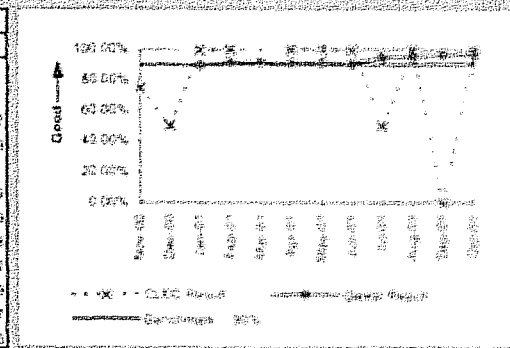
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00								
Dec-00								
Jan-01	59	1	59.00	109018	5987	18.21	3.72	1.26
Feb-01	195	9	21.67	79073	4576	17.28	3.72	1.26
Mar-01				76902	4572	16.82		
Apr-01				62543	3820	16.37		
May-01	81	3	27.00	64487	4309	14.97	3.72	1.26
Jun-01				60896	4030	15.11		
Jul-01	10	1	10.00	21816	1850	11.79	-0.09	-1.06
Aug-01	84	1	84.00	29361	2384	12.32	3.72	1.26
Sep-01				19046	1597	11.93		
Oct-01				12524	1163	10.77		



Checklist #4 - Unbundled Loop - Analog Installation

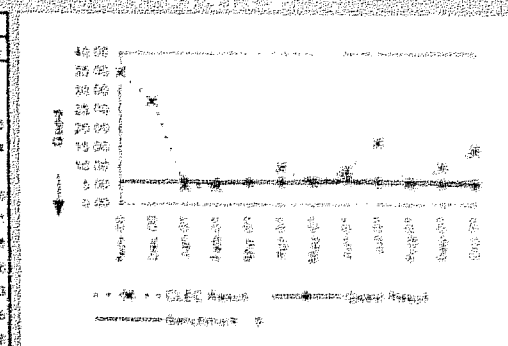
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00	3	4	75.00%					
Dec-00	1	2	50.00%					
Jan-01	1	1	100.00%	21104	23500	89.80%	-0.34	1.2
Feb-01	1	1	100.00%	18675	20439	91.37%	-0.31	-1.19
Mar-01				20751	22673	91.52%		
Apr-01	1	1	100.00%	20396	22458	90.82%	-0.32	-1.19
May-01	1	1	100.00%	23303	25622	90.95%	-0.32	-1.19
Jun-01	6	6	100.00%	23156	25556	90.61%	-0.79	-1.48
Jul-01	1	2	50.00%	24691	26074	94.70%	1.62	-0.03
Aug-01	2	2	100.00%	29145	30587	95.29%	-0.31	-1.19
Sep-01	0	1	0.00%	24133	25074	96.25%	2.08	0.27
Oct-01	2	2	100.00%	27296	28220	96.73%	-0.26	-1.16



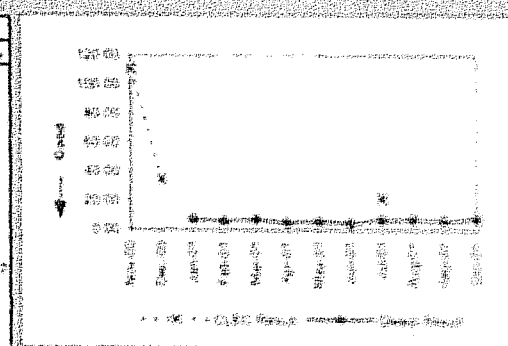
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00	140	4	35.00					
Dec-00	55	2	27.50					
Jan-01	5	1	5.00	144413	23500	6.15	-0.08	1.05
Feb-01	5	1	5.00	120318	20439	5.89	-0.07	1.04
Mar-01				135127	22673	5.96		
Apr-01	10	1	10.00	136269	22458	6.07	3.72	1.26
May-01	6	1	6.00	157304	25622	6.14	-0.01	-1.01
Jun-01	56	6	9.33	171150	25556	6.70	3.09	0.88
Jul-01	33	2	16.50	164520	27188	6.05	3.72	1.26
Aug-01	11	2	5.50	188033	31793	5.91	-0.08	-1.03
Sep-01	10	1	10.00	146559	26110	5.61	3.72	1.26
Oct-01	29	2	14.50	158761	29287	5.42	3.72	1.26



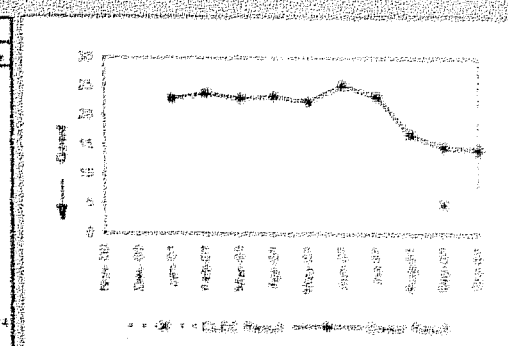
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00	111	1	111.00					
Dec-00	35	1	35.00					
Jan-01				4584	605	7.54		
Feb-01				2596	402	6.46		
Mar-01				3000	419	7.16		
Apr-01				2918	537	5.43		
May-01				3561	616	5.78		
Jun-01				3259	652	5.00		
Jul-01	22	1	22.00	11915	1750	6.81	2.58	0.59
Aug-01				13286	1787	7.43		
Sep-01				9038	1453	6.22		
Oct-01				12280	1537	7.99		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs

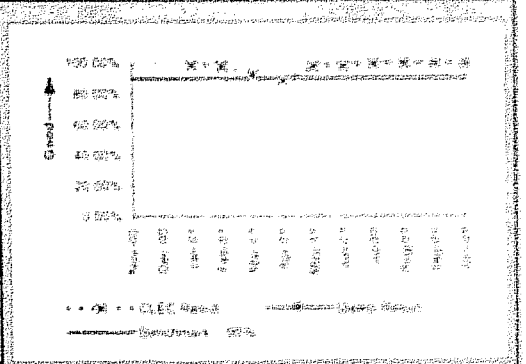
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00								
Dec-00								
Jan-01				41038	1788	22.95		
Feb-01				32523	1362	23.88		
Mar-01				34582	1503	23.01		
Apr-01				35619	1525	23.36		
May-01				38255	1703	22.46		
Jun-01				44197	1748	25.28		
Jul-01				17452	747	23.36		
Aug-01				14534	861	16.88		
Sep-01	5	1	5.00	7729	524	14.75	-0.4	-1.24
Oct-01				6497	454	14.31		



Checklist #4 - Unbundled Loop - Analog Installation

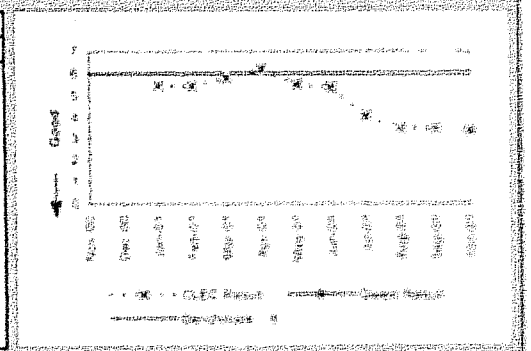
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00								
Dec-00								
Jan-01	1028	1042	98.66%					
Feb-01	884	902	98.00%					
Mar-01	651	705	92.34%					
Apr-01	587	662	88.67%					
May-01	642	656	97.87%					
Jun-01	917	938	97.76%					
Jul-01	1107	1115	99.28%					
Aug-01	1168	1172	99.66%					
Sep-01	1085	1089	99.63%					
Oct-01	1332	1335	99.78%					



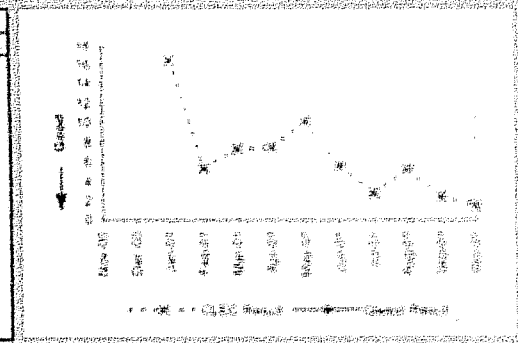
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00								
Dec-00								
Jan-01	5696	1042	5.47					
Feb-01	4929	902	5.46					
Mar-01	4108	705	5.83					
Apr-01	4123	662	6.23					
May-01	3629	656	5.53					
Jun-01	5053	938	5.39					
Jul-01	4563	1118	4.08					
Aug-01	4162	1182	3.52					
Sep-01	3819	1090	3.50					
Oct-01	4555	1346	3.38					



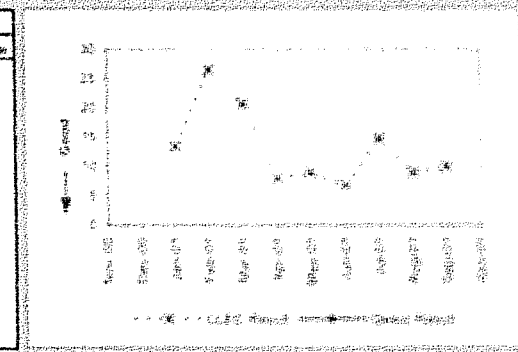
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00								
Dec-00								
Jan-01	33	2	16.50					
Feb-01	43	8	5.38					
Mar-01	347	47	7.38					
Apr-01	551	73	7.55					
May-01	132	13	10.15					
Jun-01	17	3	5.67					
Jul-01	23	8	2.88					
Aug-01	69	13	5.31					
Sep-01	10	4	2.50					
Oct-01	21	14	1.50					



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

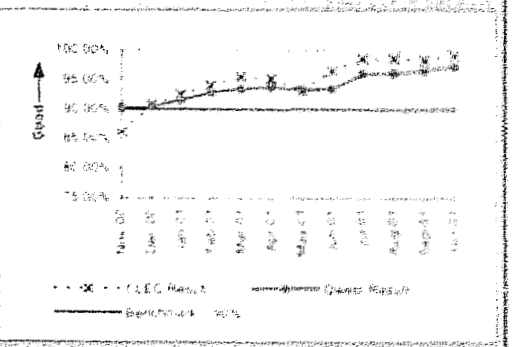
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00								
Dec-00								
Jan-01	161	12	13.42					
Feb-01	266	10	26.60					
Mar-01	145	7	20.71					
Apr-01	16	2	8.00					
May-01	9	1	9.00					
Jun-01	122	18	6.78					
Jul-01	44	3	14.67					
Aug-01	9	1	9.00					
Sep-01	10	1	10.00					
Oct-01								



Checklist #4 - Unbundled Loop - Analog Installation

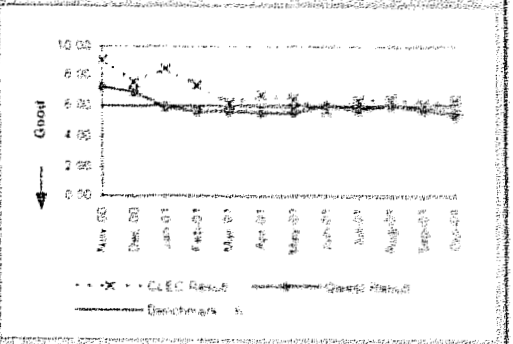
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00	8347	9674	86 28%	87060	96356	90 35%	12 92	6 86
Dec-00	1144	9528	90 81%	81848	90522	90 42%	1 17	-1 71
Jan-01	8512	9171	92 52%	89216	97449	91 55%	2 89	2 76
Feb-01	8005	8506	94 11%	80219	86365	92 88%	-4 7	-3 55
Mar-01	10347	10828	95 56%	89858	96101	93 50%	8 22	-6
Apr-01	9862	10344	95 24%	84054	89618	93 79%	5 8	-4 52
May-01	11643	12500	93 14%	92701	99361	93 30%	0 65	-0 61
Jun-01	10989	11282	96 52%	93122	99611	93 49%	-12 36	-8 52
Jul-01	11472	11645	98 51%	97936	101981	96 03%	12 99	-6 9
Aug-01	13662	14174	98 65%	112551	117065	96 14%	-14 61	-9 88
Sep-01	14439	14665	98 46%	92161	95372	96 63%	-11 41	-7 94
Oct-01	20384	20571	99 09%	98793	101609	97 23%	-14 84	-10 02



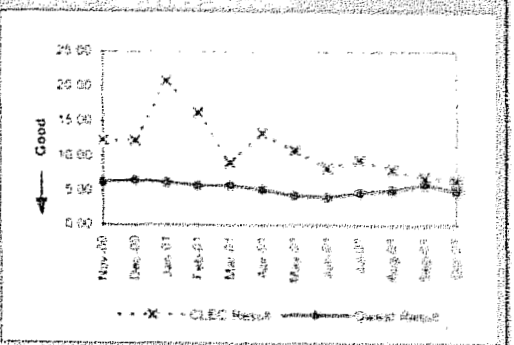
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00	43287	4765	9 08	696416	96316	7 23	10 57	5 43
Dec-00	34165	4535	7 53	621927	90464	6 87	4 02	1 45
Jan-01	24024	2835	8 47	574939	97435	5 90	13 65	7 3
Feb-01	24843	3383	7 34	487550	86353	5 65	10 95	5 68
Mar-01	29111	4707	6 18	542765	96076	5 65	4 17	1 53
Apr-01	26695	3988	6 69	498499	89612	5 56	8 12	3 93
May-01	35040	5447	6 43	554039	99342	5 58	8	3 86
Jun-01	31844	5569	5 72	597834	99600	6 00	-2 74	-2 66
Jul-01	32466	5152	6 30	609772	106178	5 74	5 16	2 14
Aug-01	39758	6172	6 44	741196	122053	6 07	3 35	1 04
Sep-01	42753	6971	6 13	578041	99591	5 80	3 16	0 92
Oct-01	56674	8928	6 35	578091	105556	5 48	11 46	5 97



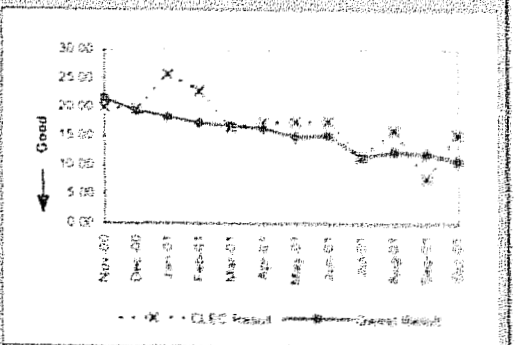
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00	11217	910	12 33	16709	2642	6 32	10 01	5 09
Dec-00	6029	491	12 28	15644	2389	6 55	2 51	0 53
Jan-01	8517	409	20 82	15025	2403	6 25	13 87	7 43
Feb-01	6514	403	16 28	9519	1647	5 78	13 41	7 15
Mar-01	3295	361	9 13	10443	1791	5 83	3 52	1 14
Apr-01	5377	402	13 38	9625	1844	5 22	8 88	4 4
May-01	7986	735	10 87	10842	2483	4 37	12 33	6 49
Jun-01	2910	313	8 34	10645	2589	4 11	8 87	4 39
Jul-01	2441	256	9 54	30589	6471	4 73	5 43	2 3
Aug-01	3021	370	8 16	37560	7218	5 20	5 04	2 06
Sep-01	3423	484	7 07	35268	5931	5 95	1 16	-0 3
Oct-01	2778	426	6 52	28194	5651	4 99	2 84	0 73



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

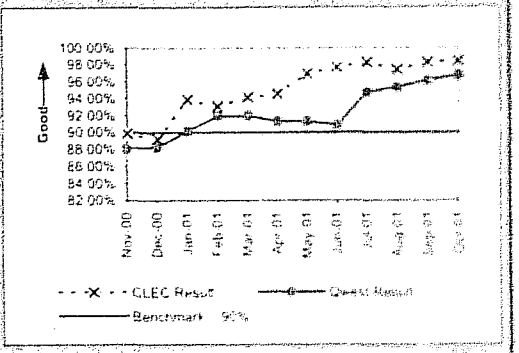
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00	8330	417	19 98	143605	6654	21 58	-1 05	-1 64
Dec-00	5788	293	19 75	121963	6285	19 41	0 23	-0 86
Jan-01	3856	150	25 71	106535	5830	18 27	3 48	1 12
Feb-01	2307	101	22 84	77834	4499	17 30	2 24	0 36
Mar-01	1986	120	16 55	74662	4452	16 77	-0 1	-1 08
Apr-01	1572	90	17 47	61070	3720	16 42	1 76	0 07
May-01	2131	122	17 47	62325	4177	14 92	1 31	-0 21
Jun-01	1410	80	17 62	59214	3900	15 18	2 26	0 37
Jul-01	1275	111	11 49	20434	1778	11 49	0	-1
Aug-01	1446	90	16 07	28452	2294	12 40	1 76	0 07
Sep-01	358	46	7 78	18256	1517	12 03	-1 25	-1 76
Oct-01	1057	69	15 32	12176	1119	10 88	1 67	0 02



Checklist #4 - Unbundled Loop - Analog Installation

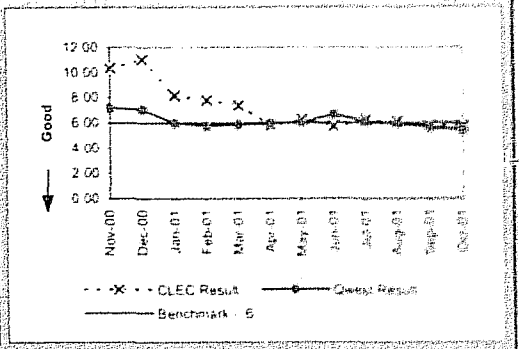
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

[illegible]	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	89.90%	23458	26614	88.14%	-2.09	-2.27
[illegible]	[illegible]	[illegible]	89.24%	21290	24123	88.26%	-1.07	-1.65
[illegible]	[illegible]	[illegible]	93.90%	23980	26590	90.18%	-4.31	-3.62
[illegible]	[illegible]	[illegible]	93.11%	21281	23155	91.91%	-1.61	-1.98
[illegible]	[illegible]	[illegible]	94.20%	23762	25845	91.94%	-3.33	-3.02
[illegible]	[illegible]	[illegible]	94.58%	23192	25392	91.34%	-4.76	-3.9
[illegible]	[illegible]	[illegible]	95.31%	26488	29006	91.32%	-10.32	-7.27
[illegible]	[illegible]	[illegible]	97.70%	26111	28736	90.87%	-13.58	-9.26
[illegible]	[illegible]	[illegible]	98.12%	27809	29339	94.79%	-8.63	-6.25
[illegible]	[illegible]	[illegible]	97.45%	33295	34915	95.36%	-4.8	-3.92
[illegible]	[illegible]	[illegible]	98.12%	27366	28458	96.16%	-5.26	-4.2
[illegible]	[illegible]	[illegible]	98.44%	30722	31749	96.77%	-6.54	-4.98



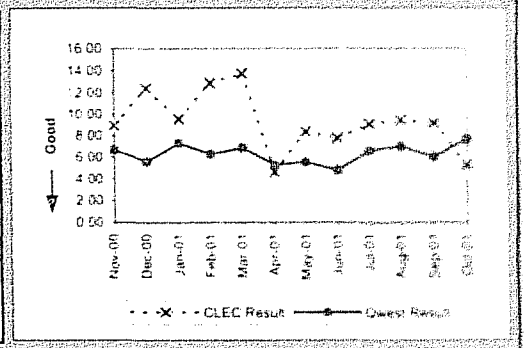
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

[illegible]	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	10.36	191504	26614	7.20	5.05	2.07
[illegible]	[illegible]	[illegible]	11.05	169251	24123	7.02	8.39	4.1
[illegible]	[illegible]	[illegible]	8.18	158760	26590	5.97	3.22	0.96
[illegible]	[illegible]	[illegible]	7.79	133075	23154	5.75	3.2	0.95
[illegible]	[illegible]	[illegible]	7.39	151611	25844	5.87	2.18	0.32
[illegible]	[illegible]	[illegible]	5.62	150737	25392	5.94	-0.2	-1.12
[illegible]	[illegible]	[illegible]	6.28	176146	29006	6.07	0.59	-0.64
[illegible]	[illegible]	[illegible]	5.75	190579	28736	6.63	-1.99	-2.21
[illegible]	[illegible]	[illegible]	6.23	187450	30609	6.12	0.28	-0.83
[illegible]	[illegible]	[illegible]	6.10	216360	36338	5.95	0.46	-0.72
[illegible]	[illegible]	[illegible]	5.79	167854	29680	5.66	0.45	-0.72
[illegible]	[illegible]	[illegible]	5.77	179220	32971	5.44	1.3	-0.21



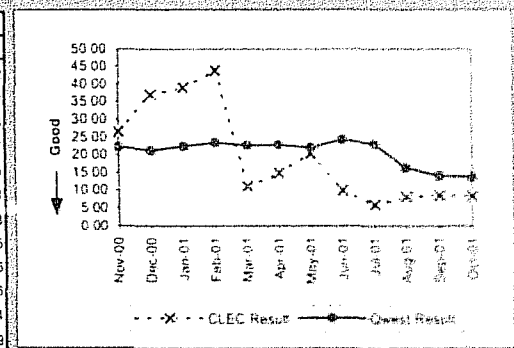
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

[illegible]	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	98	8.98	4700	705	6.67	1.26	-0.23
[illegible]	[illegible]	68	12.44	3376	603	5.60	1.16	-0.3
[illegible]	[illegible]	51	9.59	4855	665	7.30	1.1	-0.33
[illegible]	[illegible]	61	12.89	2726	435	6.27	0.99	-0.4
[illegible]	[illegible]	84	13.79	3175	460	6.90	0.95	-0.42
[illegible]	[illegible]	89	4.61	3045	575	5.30	-0.33	-1.2
[illegible]	[illegible]	74	8.38	3789	683	5.55	1.24	-0.24
[illegible]	[illegible]	74	7.77	3584	747	4.80	1.31	-0.2
[illegible]	[illegible]	125	9.11	13080	1981	6.60	0.88	-0.46
[illegible]	[illegible]	73	9.47	14695	2092	7.02	1.16	-0.29
[illegible]	[illegible]	58	9.19	10347	1710	6.05	1.42	-0.14
[illegible]	[illegible]	114	5.30	13416	1751	7.66	-0.67	-1.41



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

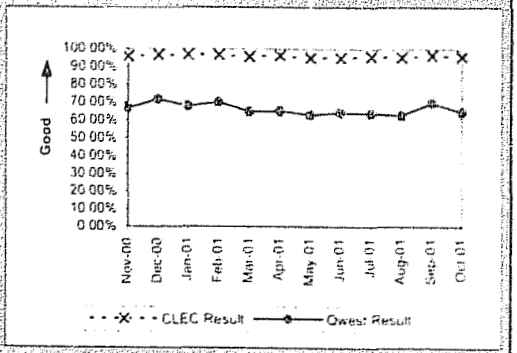
[illegible]	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	60	26.67	54633	2451	22.29	0.79	-0.52
[illegible]	[illegible]	72	37.04	47291	2230	21.21	1.8	0.09
[illegible]	[illegible]	25	39.04	43521	1945	22.38	2.14	0.3
[illegible]	[illegible]	17	43.88	33762	1439	23.46	2.26	0.37
[illegible]	[illegible]	16	11.12	36822	1623	22.69	-0.98	-1.6
[illegible]	[illegible]	11	14.91	37092	1625	22.83	-0.72	-1.44
[illegible]	[illegible]	17	20.35	40417	1835	22.03	-0.22	-1.13
[illegible]	[illegible]	11	10.00	45879	1878	24.43	-0.9	-1.55
[illegible]	[illegible]	30	6.00	18834	819	23.00	-1.74	-2.06
[illegible]	[illegible]	31	8.26	15443	951	16.24	-1.58	-1.96
[illegible]	[illegible]	20	8.60	8519	604	14.10	-1.06	-1.64
[illegible]	[illegible]	40	8.48	6845	498	13.74	-1.13	-1.69



Checklist #4 - Unbundled Loop - Analog Installation

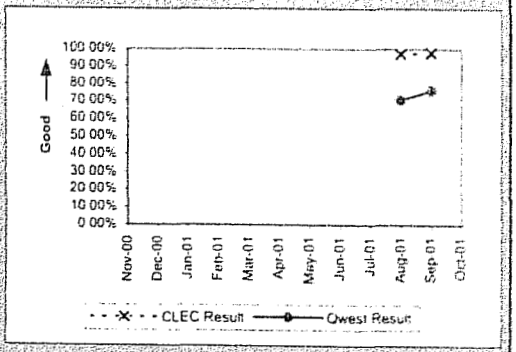
[illegible] Installation Quality (Percent) (OP-5) - Interval Zone One and Two

[illegible]	[illegible]	[illegible]	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	94.85%	94360	141056	66.90%	-70.5	-43.86
[illegible]	[illegible]	[illegible]	96.63%	94857	131818	71.96%	-60.01	-37.48
[illegible]	[illegible]	[illegible]	96.94%	89513	131403	68.12%	-64	-39.91
[illegible]	[illegible]	[illegible]	96.82%	89656	127521	70.31%	-59.69	-37.29
[illegible]	[illegible]	[illegible]	96.66%	82724	126318	65.09%	-70.32	-43.75
[illegible]	[illegible]	[illegible]	96.92%	84504	129375	65.32%	-74.02	-46
[illegible]	[illegible]	[illegible]	96.08%	84098	133023	63.22%	-78.81	-48.91
[illegible]	[illegible]	[illegible]	96.22%	90660	140744	64.41%	-80.44	-49.91
[illegible]	[illegible]	[illegible]	96.89%	88083	138922	63.84%	-81.94	-50.82
[illegible]	[illegible]	[illegible]	96.46%	92888	147598	62.93%	-83.73	-51.91
[illegible]	[illegible]	[illegible]	96.60%	100747	143845	70.04%	-73.94	-45.95
[illegible]	[illegible]	[illegible]	95.70%	96709	133912	64.75%	-91.34	-56.53



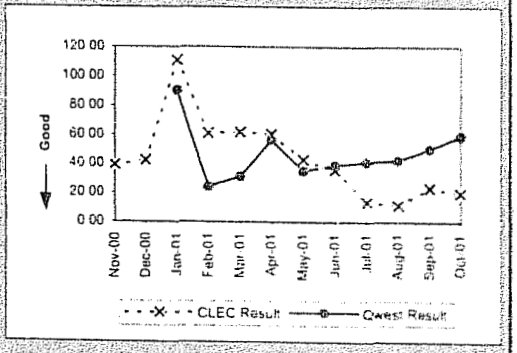
[illegible] Installation Quality (Percent) (OP-5) - Interval Zone One and Two

[illegible]	[illegible]	[illegible]	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	97.37%	104232	147598	70.62%	-73.03	-45.4
[illegible]	[illegible]	[illegible]	97.90%	109547	143845	76.16%	-65.06	-40.56



[illegible] Delayed Past Due Date (Average Days) (OP-15A)

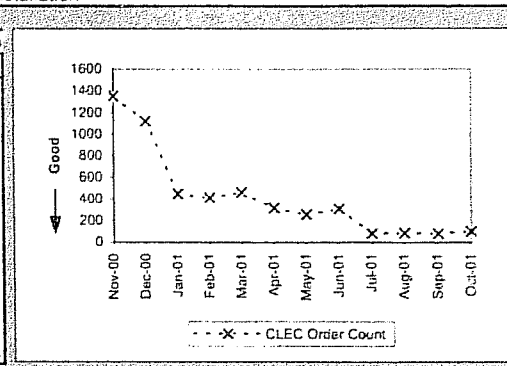
[illegible]	[illegible]	[illegible]	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	39.24					
[illegible]	[illegible]	[illegible]	42.61					
[illegible]	[illegible]	[illegible]	110.89	493753	5464	90.36	8.21	3.99
[illegible]	[illegible]	[illegible]	61.23	147841	6096	24.25	37.76	21.96
[illegible]	[illegible]	[illegible]	62.00	226835	7212	31.45	28.42	16.28
[illegible]	[illegible]	[illegible]	64.82	543587	9601	56.62	1.83	0.11
[illegible]	[illegible]	[illegible]	43.21	254762	7200	35.38	4.45	1.7
[illegible]	[illegible]	[illegible]	35.90	292047	7447	39.22	-1.56	-1.95
[illegible]	[illegible]	[illegible]	13.94	200698	4834	41.51	-7.84	-5.77
[illegible]	[illegible]	[illegible]	11.60	278772	6558	42.51	-10.81	-7.57
[illegible]	[illegible]	[illegible]	23.67	291841	5770	50.58	-6.57	-4.99
[illegible]	[illegible]	[illegible]	20.21	305203	5144	59.33	-8.08	-5.91



Checklist #4 - Unbundled Loop - Analog Installation

Number of Lines Held for Facilities Reasons Unbundled Loop Analog (OP-15B)

	CLEC Order Count
	1351
	1123
	449
	412
	463
	319
	259
	309
	83
	89
	84
	103



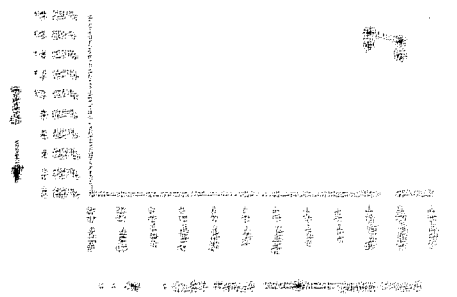
Chesapeake - Unbundled Loop - Analog Repair

| | | |

Checklist #4 - Unbundled Loops - Analog Report

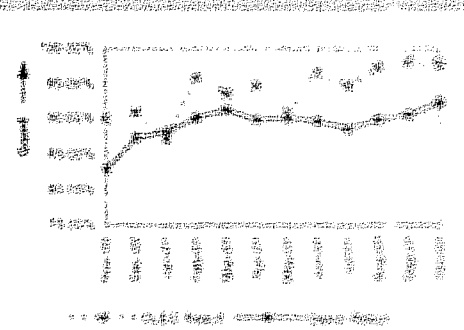
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Stat	Parity Score
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	238	1592	14.95%	29847	183934	16.23%	[illegible]	[illegible]
Sep-01	170	1228	13.84%	21575	140596	15.35%	[illegible]	[illegible]
Oct-01								



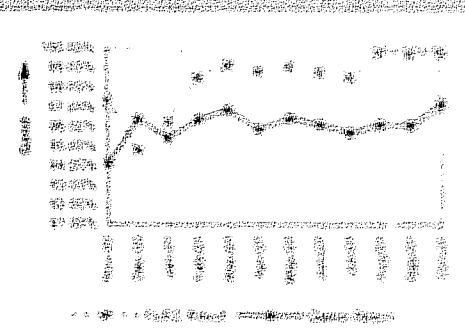
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Stat	Parity Score
Nov-00	208	231	90.04%	37231	44874	82.97%	[illegible]	[illegible]
Dec-00	212	233	90.99%	30167	34522	87.44%	[illegible]	[illegible]
Jan-01	164	188	87.23%	28613	32467	88.13%	[illegible]	[illegible]
Feb-01	194	202	96.04%	27098	30053	90.12%	[illegible]	[illegible]
Mar-01	223	238	93.70%	32764	35909	91.24%	[illegible]	[illegible]
Apr-01	330	348	94.83%	35068	39016	89.88%	[illegible]	[illegible]
May-01	399	438	91.10%	38351	42543	90.15%	[illegible]	[illegible]
Jun-01	482	498	96.79%	41826	46613	89.73%	[illegible]	[illegible]
Jul-01	460	485	94.85%	42277	47687	88.66%	[illegible]	[illegible]
Aug-01	547	561	97.50%	42401	47185	89.86%	[illegible]	[illegible]
Sep-01	428	436	98.17%	31903	35212	90.60%	[illegible]	[illegible]
Oct-01	550	561	98.04%	31136	33734	92.30%	[illegible]	[illegible]



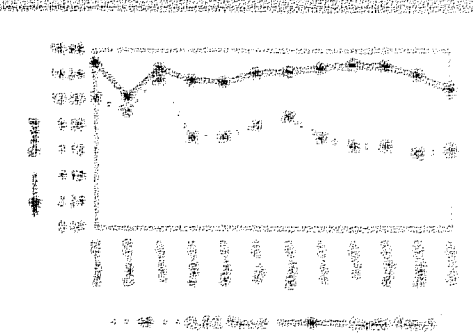
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Stat	Parity Score
Nov-00	225	231	97.40%	71880	76380	94.11%	[illegible]	[illegible]
Dec-00	221	233	94.85%	57449	59584	96.42%	[illegible]	[illegible]
Jan-01	181	188	96.28%	47020	49241	95.49%	[illegible]	[illegible]
Feb-01	199	202	98.51%	43137	44750	96.40%	[illegible]	[illegible]
Mar-01	236	238	99.16%	52506	54201	96.87%	[illegible]	[illegible]
Apr-01	344	348	98.85%	53738	56029	95.91%	[illegible]	[illegible]
May-01	434	438	99.09%	58685	60847	96.45%	[illegible]	[illegible]
Jun-01	492	498	98.80%	62994	65516	96.15%	[illegible]	[illegible]
Jul-01	478	485	98.56%	64980	67861	95.75%	[illegible]	[illegible]
Aug-01	560	561	99.82%	65687	68342	96.12%	[illegible]	[illegible]
Sep-01	435	436	99.77%	49628	51634	96.12%	[illegible]	[illegible]
Oct-01	562	563	99.82%	49825	51269	97.18%	[illegible]	[illegible]



Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

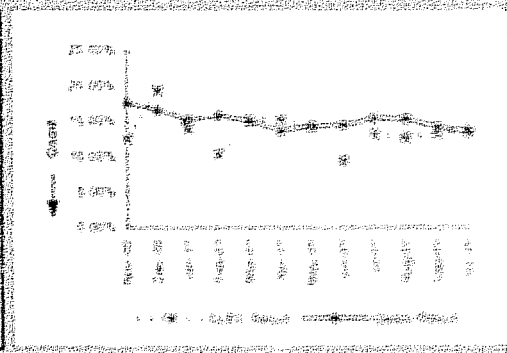
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Stat	Parity Score
Nov-00	2805:01	231	12:09	1186382:16	76380	15:32	[illegible]	[illegible]
Dec-00	2556:58	233	10:58	735067:34	59584	12:20	[illegible]	[illegible]
Jan-01	2640:41	188	14:03	741827:51	49241	15:04	[illegible]	[illegible]
Feb-01	1734:53	202	8:35	625318:02	44750	13:58	[illegible]	[illegible]
Mar-01	2045:17	238	8:36	743868:29	54201	13:43	[illegible]	[illegible]
Apr-01	3373:28	348	9:42	823074:56	56029	14:41	[illegible]	[illegible]
May-01	4596:39	438	10:30	902046:21	60847	14:49	[illegible]	[illegible]
Jun-01	4215:49	498	8:32	988818:46	65516	15:09	[illegible]	[illegible]
Jul-01	3795:03	485	7:49	1049570:35	67861	15:28	[illegible]	[illegible]
Aug-01	4342:02	561	7:44	1039536:55	68342	15:13	[illegible]	[illegible]
Sep-01	3102:44	436	7:07	745153:49	51634	14:28	[illegible]	[illegible]
Oct-01	4163:14	563	7:24	670694:38	51269	13:05	[illegible]	[illegible]



Checklist #4 - Unbundled Loop - Assisted Repair

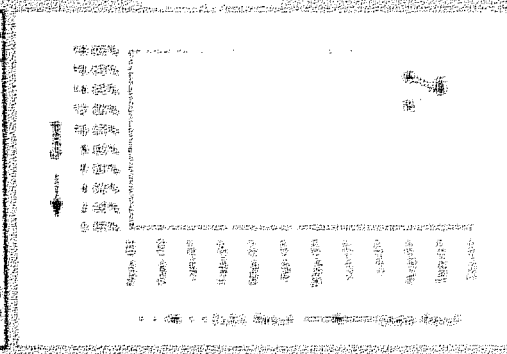
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sig	Parity Score
Nov-00	29	231	12.55%	13696	77935	17.57%	[illegible]	[illegible]
Dec-00	45	233	19.31%	10004	66613	16.50%	1.12	[illegible]
Jan-01	26	188	13.83%	7632	50076	15.24%	-0.54	[illegible]
Feb-01	21	202	10.40%	7174	45498	15.77%	[illegible]	[illegible]
Mar-01	36	238	15.13%	8277	55074	15.03%	[illegible]	[illegible]
Apr-01	53	348	15.23%	7720	56896	13.57%	[illegible]	[illegible]
May-01	62	438	14.16%	8825	61799	14.28%	[illegible]	[illegible]
Jun-01	47	498	9.44%	9595	66622	14.40%	[illegible]	[illegible]
Jul-01	64	485	13.20%	10661	69153	15.42%	[illegible]	[illegible]
Aug-01	71	561	12.66%	10685	70009	15.26%	1.71	[illegible]
Sep-01	58	436	13.30%	7386	52593	14.04%	[illegible]	[illegible]
Oct-01	76	563	13.50%	7050	52165	13.51%	[illegible]	[illegible]



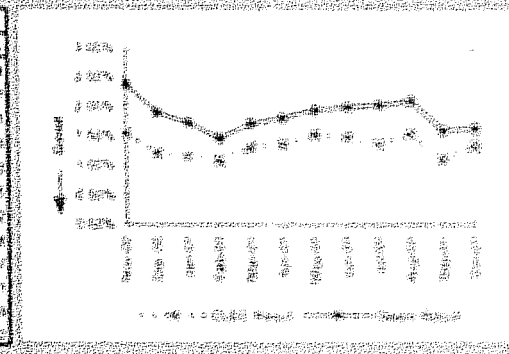
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sig	Parity Score
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	52	416	12.50%	8645	56292	15.36%	[illegible]	[illegible]
Sep-01	45	305	14.75%	5909	42031	14.06%	[illegible]	[illegible]
Oct-01								



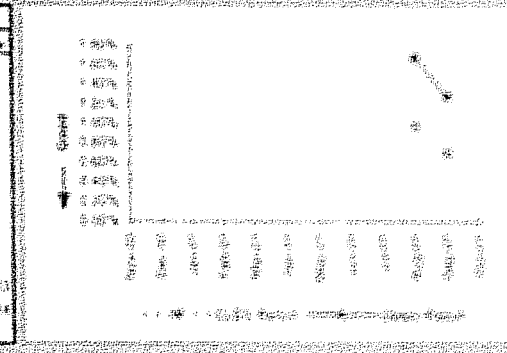
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sig	Parity Score
Nov-00	1765	113522	1.55%	354441	14842281	2.39%	[illegible]	[illegible]
Dec-00	1458	120189	1.21%	281587	14816779	1.90%	[illegible]	[illegible]
Jan-01	1481	127475	1.16%	255715	14789275	1.73%	[illegible]	[illegible]
Feb-01	1478	135862	1.09%	216568	14753135	1.47%	[illegible]	[illegible]
Mar-01	1906	144346	1.32%	251085	14671028	1.71%	[illegible]	[illegible]
Apr-01	2151	157209	1.37%	264723	14624779	1.81%	[illegible]	[illegible]
May-01	2610	170701	1.53%	283125	14555504	1.95%	[illegible]	[illegible]
Jun-01	2743	183257	1.50%	287975	14452265	1.99%	[illegible]	[illegible]
Jul-01	2656	193781	1.37%	291648	14395514	2.03%	[illegible]	[illegible]
Aug-01	3188	206179	1.55%	299080	14314198	2.09%	[illegible]	[illegible]
Sep-01	2418	218127	1.11%	228220	14285037	1.60%	[illegible]	[illegible]
Oct-01	3174	236900	1.34%	231495	14244813	1.63%	[illegible]	[illegible]



Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

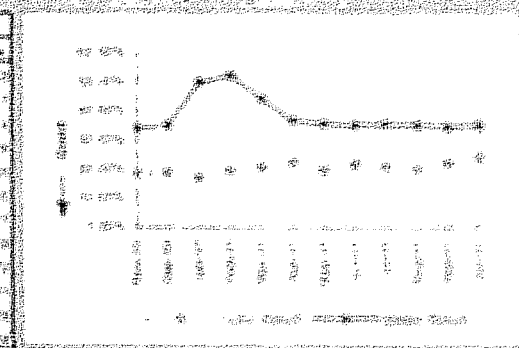
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sig	Parity Score
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	2008	206179	0.97%	240226	14314198	1.68%	[illegible]	[illegible]
Sep-01	1533	218127	0.70%	182627	14285037	1.28%	[illegible]	[illegible]
Oct-01								



Checklist #4 - Unbundled Loop - Analog Loop

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10 - Improve Zero Dial and Dial Tone)

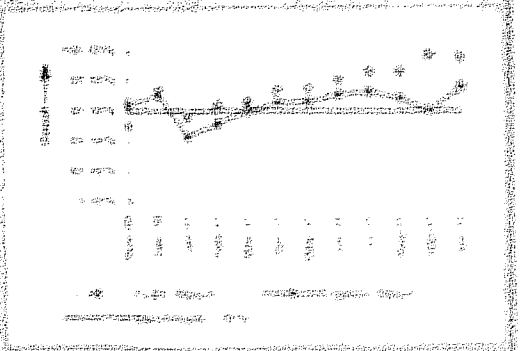
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Retail Num	Retail Denom
Nov-00	410	2175	18.85%	183218	537859	[illegible]	[illegible]	[illegible]
Dec-00	342	1800	19.00%	152550	434131	[illegible]	[illegible]	[illegible]
Jan-01	311	1792	17.35%	255083	510799	[illegible]	[illegible]	[illegible]
Feb-01	365	1843	19.80%	235907	455585	[illegible]	[illegible]	[illegible]
Mar-01	501	2407	20.81%	203084	451169	[illegible]	[illegible]	[illegible]
Apr-01	619	2770	22.35%	154098	418827	[illegible]	[illegible]	[illegible]
May-01	648	3258	19.89%	157785	440940	[illegible]	[illegible]	[illegible]
Jun-01	769	3512	21.90%	157324	449299	[illegible]	[illegible]	[illegible]
Jul-01	703	3359	20.93%	160820	452466	[illegible]	[illegible]	[illegible]
Aug-01	812	4000	20.30%	163134	462914	[illegible]	[illegible]	[illegible]
Sep-01	686	3104	22.10%	129985	349205	[illegible]	[illegible]	[illegible]
Oct-01	1014	4188	24.21%	126039	351634	[illegible]	[illegible]	[illegible]



Checklist #4 - Unbundled Loop

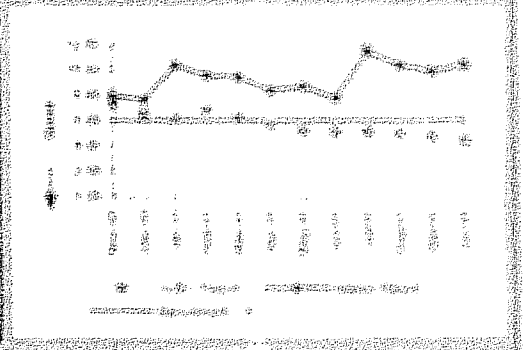
Installation Commitments Met (Percent) (OP-3 – Interval Zone One)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Stat Z Sig	Prob Sig
Nov-00	1195	1365	87.55%	3740	4106	[illegible]	[illegible]	[illegible]
Dec-00	953	1022	93.25%	3895	3983	[illegible]	[illegible]	[illegible]
Jan-01	2506	2816	88.99%	2395	2796	[illegible]	[illegible]	[illegible]
Feb-01	2059	2260	91.11%	2306	2822	[illegible]	[illegible]	[illegible]
Mar-01	2120	2317	91.50%	2402	2670	[illegible]	[illegible]	[illegible]
Apr-01	2433	2599	93.61%	2411	2639	[illegible]	[illegible]	[illegible]
May-01	1600	1705	93.84%	2359	2579	[illegible]	[illegible]	[illegible]
Jun-01	1119	1176	95.15%	2239	2414	[illegible]	[illegible]	[illegible]
Jul-01	1116	1157	96.46%	1936	2079	[illegible]	[illegible]	[illegible]
Aug-01	1520	1575	96.51%	1972	2141	[illegible]	[illegible]	[illegible]
Sep-01	831	838	99.16%	1545	1716	[illegible]	[illegible]	[illegible]
Oct-01	644	653	98.62%	2159	2264	[illegible]	[illegible]	[illegible]



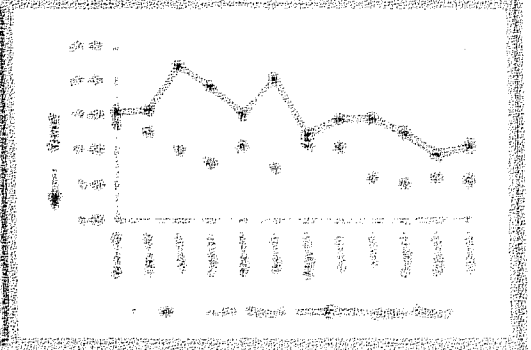
Installation Interval (Average Days) (OP-4 – Interval Zone One)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Stat Z Sig	Prob Sig
Nov-00	8430	1174	7.18	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	5232	797	6.56	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	14615	2378	6.15	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	12655	1833	6.90	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	12815	2077	6.17	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	12264	2170	5.65	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	7049	1364	5.17	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	4450	873	5.10	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	4306	846	5.09	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	6216	1249	4.98	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	3545	757	4.68	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	2603	594	4.38	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



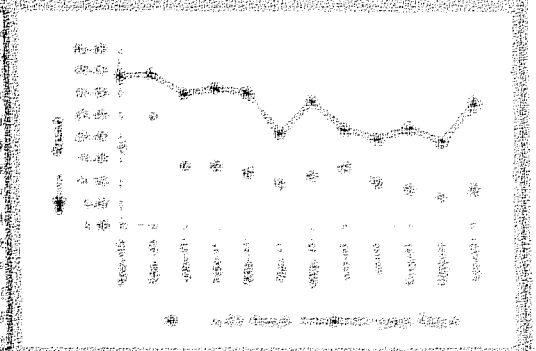
Delayed Days for Non-Facility Reasons (Average Days) (OP-5 – Interval Zone One)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Stat Z Sig	Prob Sig
Nov-00	806	59	13.66	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	380	30	12.67	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	1440	143	10.07	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	826	100	8.26	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1175	110	10.68	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	600	79	7.59	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	589	55	10.71	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	317	30	10.57	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	295	48	6.15	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	264	49	5.39	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	420	68	6.18	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	320	56	5.71	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Delayed Days for Facility Reasons (Average Days) (OP-5 – Interval Zone One)

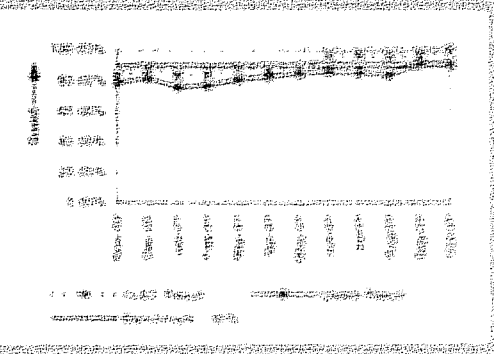
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Stat Z Sig	Prob Sig
Nov-00	1965	111	17.70	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	960	39	24.62	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	2290	167	13.71	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	1385	101	13.71	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1056	87	12.14	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	842	87	9.68	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	580	50	11.60	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	368	27	13.63	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	201	20	10.05	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	337	39	8.64	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	179	26	6.88	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	203	24	8.46	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) [illegible]

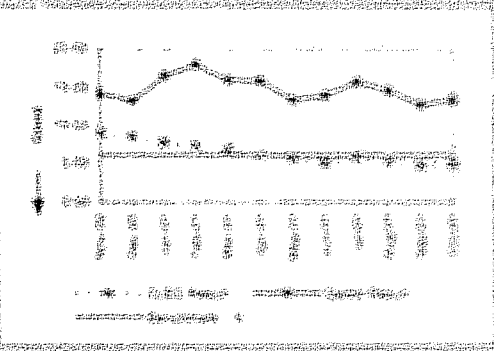
Installation Commitments Met (Percent) (OP-3) – Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Parity Score
Nov-00	387	462	83.77%	591	746	79.22%	[illegible]	[illegible]
Dec-00	326	367	88.83%	599	732	81.83%	[illegible]	[illegible]
Jan-01	660	785	84.08%	411	541	75.97%	[illegible]	[illegible]
Feb-01	387	454	85.24%	437	567	77.07%	[illegible]	[illegible]
Mar-01	499	561	88.95%	471	581	81.07%	[illegible]	[illegible]
Apr-01	385	435	88.51%	448	541	82.81%	[illegible]	[illegible]
May-01	389	435	89.43%	397	467	85.01%	[illegible]	[illegible]
Jun-01	481	502	95.82%	453	527	85.96%	[illegible]	[illegible]
Jul-01	460	473	97.25%	386	456	84.64%	[illegible]	[illegible]
Aug-01	552	577	95.67%	397	473	83.93%	[illegible]	[illegible]
Sep-01	296	303	97.69%	481	532	90.75%	[illegible]	[illegible]
Oct-01	373	373	100.00%	451	499	90.38%	[illegible]	[illegible]



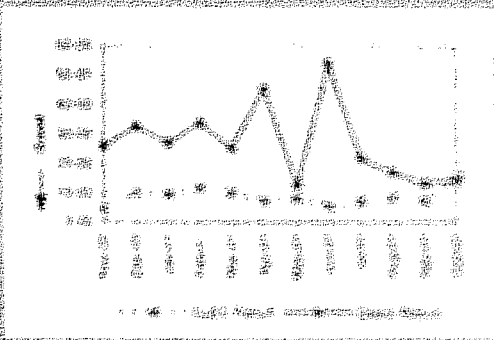
Installation Interval (Average Days) (OP-4) – Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Parity Score
Nov-00	3310	370	8.95	10151	715	[illegible]	[illegible]	[illegible]
Dec-00	1911	224	8.53	9209	696	[illegible]	[illegible]	[illegible]
Jan-01	4290	558	7.69	8449	512	[illegible]	[illegible]	[illegible]
Feb-01	2142	296	7.24	9723	542	[illegible]	[illegible]	[illegible]
Mar-01	2135	310	6.89	8552	536	[illegible]	[illegible]	[illegible]
Apr-01	1903	313	6.08	8219	518	[illegible]	[illegible]	[illegible]
May-01	1576	274	5.75	5641	423	[illegible]	[illegible]	[illegible]
Jun-01	1514	297	5.10	6785	486	[illegible]	[illegible]	[illegible]
Jul-01	1515	258	5.87	7484	475	[illegible]	[illegible]	[illegible]
Aug-01	1733	326	5.32	7572	519	[illegible]	[illegible]	[illegible]
Sep-01	868	180	4.82	6928	545	[illegible]	[illegible]	[illegible]
Oct-01	1431	290	4.93	7016	527	[illegible]	[illegible]	[illegible]



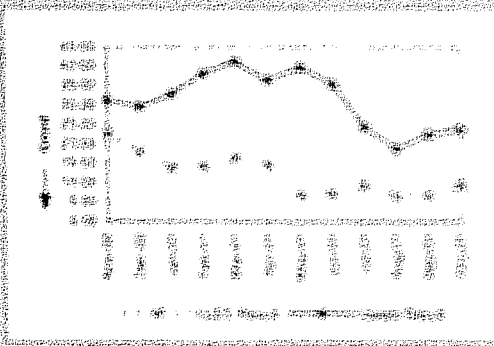
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A) – Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Parity Score
Nov-00	182	38	4.79	1618	62	[illegible]	[illegible]	[illegible]
Dec-00	294	28	10.50	1408	43	[illegible]	[illegible]	[illegible]
Jan-01	609	63	9.67	1360	50	[illegible]	[illegible]	[illegible]
Feb-01	449	38	11.82	1423	42	[illegible]	[illegible]	[illegible]
Mar-01	360	35	10.29	895	35	[illegible]	[illegible]	[illegible]
Apr-01	312	42	7.43	1270	28	[illegible]	[illegible]	[illegible]
May-01	322	38	8.26	259	20	[illegible]	[illegible]	[illegible]
Jun-01	74	13	5.69	1132	21	[illegible]	[illegible]	[illegible]
Jul-01	220	30	7.33	1847	84	[illegible]	[illegible]	[illegible]
Aug-01	171	20	8.55	1452	85	[illegible]	[illegible]	[illegible]
Sep-01	235	32	7.34	818	61	[illegible]	[illegible]	[illegible]
Oct-01	246	16	15.38	1065	73	[illegible]	[illegible]	[illegible]



Delayed Days for Facility Reasons (Average Days) (OP-6B) – Interval Zone Two

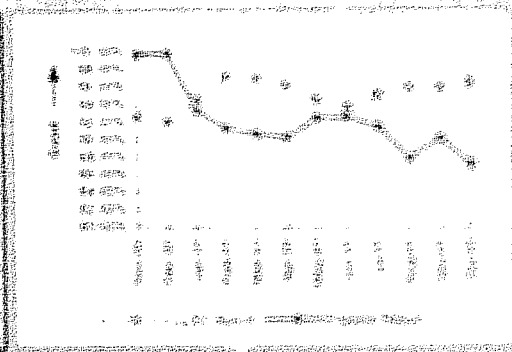
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Parity Score
Nov-00	842	37	22.76	2913	93	[illegible]	[illegible]	[illegible]
Dec-00	236	13	18.15	2668	90	[illegible]	[illegible]	[illegible]
Jan-01	864	62	13.94	2631	80	[illegible]	[illegible]	[illegible]
Feb-01	418	29	14.41	3367	88	[illegible]	[illegible]	[illegible]
Mar-01	447	27	16.56	3093	75	[illegible]	[illegible]	[illegible]
Apr-01	118	8	14.75	2374	65	[illegible]	[illegible]	[illegible]
May-01	48	7	6.86	1991	50	[illegible]	[illegible]	[illegible]
Jun-01	58	8	7.25	1881	53	[illegible]	[illegible]	[illegible]
Jul-01	57	6	9.50	1109	45	[illegible]	[illegible]	[illegible]
Aug-01	111	17	6.53	1190	63	[illegible]	[illegible]	[illegible]
Sep-01	82	12	6.83	725	32	[illegible]	[illegible]	[illegible]
Oct-01	66	7	9.43	983	41	[illegible]	[illegible]	[illegible]



Checklist #4 - Unbundled Loops

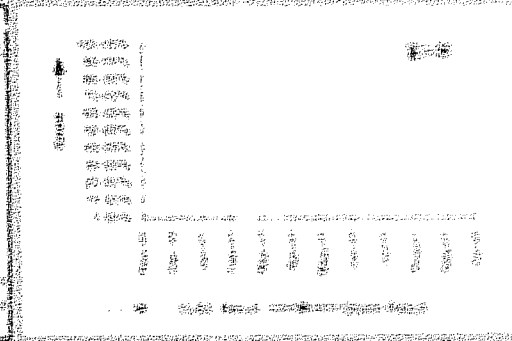
New Service Installation Quality (Percent) (OP-5 – Interval Zone One and Two)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Stat-Z Sig	Stat-Z Result
Nov-00	2404	2594	92.68%	5341	5360	[illegible]	[illegible]	[illegible]
Dec-00	1747	1897	92.09%	5346	5361	[illegible]	[illegible]	[illegible]
Jan-01	2687	2840	94.61%	4188	4468	[illegible]	[illegible]	[illegible]
Feb-01	3417	3516	97.18%	3289	3503	[illegible]	[illegible]	[illegible]
Mar-01	2986	3079	96.98%	3294	3433	[illegible]	[illegible]	[illegible]
Apr-01	3084	3204	96.25%	3251	3403	[illegible]	[illegible]	[illegible]
May-01	2631	2782	94.57%	3126	3381	[illegible]	[illegible]	[illegible]
Jun-01	1923	2050	93.80%	3042	3266	[illegible]	[illegible]	[illegible]
Jul-01	1644	1726	95.14%	2753	3010	[illegible]	[illegible]	[illegible]
Aug-01	1860	1939	95.93%	2514	2862	[illegible]	[illegible]	[illegible]
Sep-01	1904	1985	95.92%	2449	2712	[illegible]	[illegible]	[illegible]
Oct-01	1773	1837	96.52%	2366	2739	[illegible]	[illegible]	[illegible]



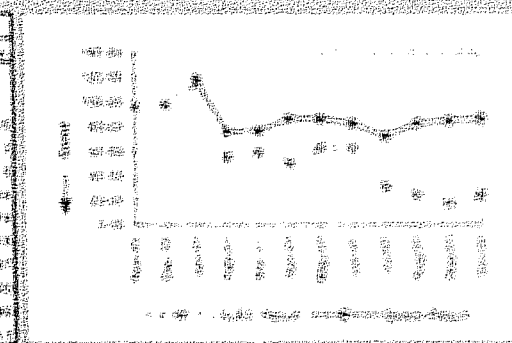
New Service Installation Quality (Percent) (OP-5 – Interval Zone One and Two)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Stat-Z Sig	Stat-Z Result
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	1896	1939	97.78%	2671	2862	[illegible]	[illegible]	[illegible]
Sep-01	1925	1985	96.98%	2572	2712	[illegible]	[illegible]	[illegible]
Oct-01								



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-5A)

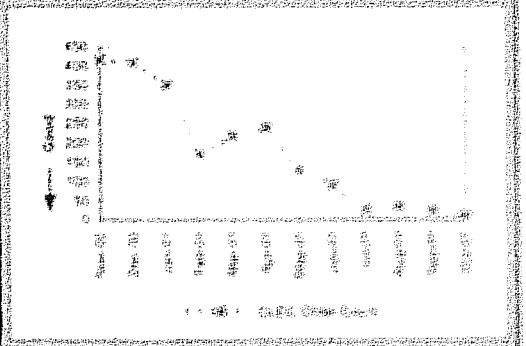
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Stat-Z Sig	Stat-Z Result
Nov-00	56098	580	96.72					
Dec-00	55717	566	98.44					
Jan-01	54793	476	115.11	108572	945	[illegible]	[illegible]	[illegible]
Feb-01	13795	244	56.54	56543	734	[illegible]	[illegible]	[illegible]
Mar-01	16189	269	60.18	65540	848	[illegible]	[illegible]	[illegible]
Apr-01	14630	292	50.79	76999	862	[illegible]	[illegible]	[illegible]
May-01	10831	171	63.34	72790	838	[illegible]	[illegible]	[illegible]
Jun-01	7242	114	63.53	62701	754	[illegible]	[illegible]	[illegible]
Jul-01	1282	40	32.05	39184	538	[illegible]	[illegible]	[illegible]
Aug-01	1460	59	24.75	43503	521	[illegible]	[illegible]	[illegible]
Sep-01	1230	71	17.32	41158	464	[illegible]	[illegible]	[illegible]
Oct-01	1240	50	24.80	41760	481	[illegible]	[illegible]	[illegible]



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded (OP-15B)

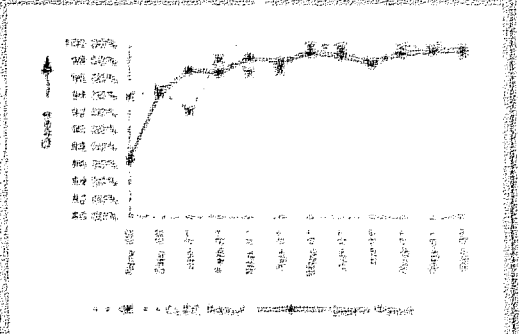
Date	CLEC Order Count
Nov-00	417
Dec-00	409
Jan-01	351
Feb-01	172
Mar-01	219
Apr-01	239
May-01	136
Jun-01	92
Jul-01	27
Aug-01	35
Sep-01	25
Oct-01	11



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

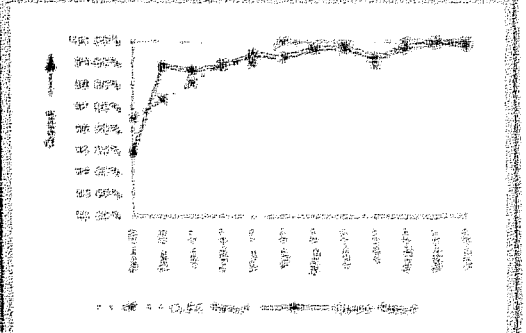
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00	403	429	93.94%	78	90	86.67%	1.69	3.12
Dec-00	291	307	94.79%	66	70	94.29%	0.16	1.1
Jan-01	299	324	92.28%	2266	2337	96.96%	3.76	1.29
Feb-01	290	295	98.31%	1948	2015	96.67%	1.46	1.89
Mar-01	297	307	96.74%	2216	2251	98.45%	1.96	0.19
Apr-01	293	302	97.02%	2207	2253	97.96%	1.04	-0.37
May-01	386	387	99.74%	2152	2174	98.99%	1.96	1.85
Jun-01	296	297	99.66%	2173	2203	98.64%	1.43	1.87
Jul-01	279	285	97.89%	2160	2212	97.65%	0.26	1.19
Aug-01	226	227	99.56%	2496	2524	98.89%	0.92	1.56
Sep-01	178	179	99.44%	1819	1835	99.13%	0.43	1.28
Oct-01	164	166	98.80%	2106	2122	99.25%	0.65	-0.61



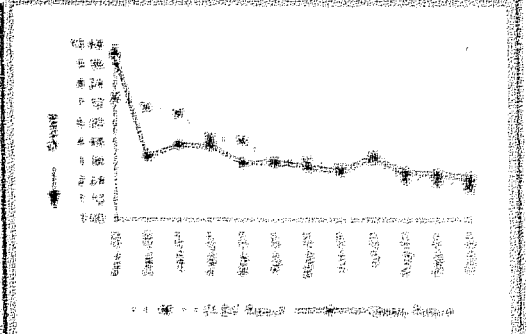
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00	414	429	96.50%	206	217	94.93%	0.86	1.52
Dec-00	299	307	97.39%	174	176	98.86%	1.04	-0.37
Jan-01	318	324	98.15%	2338	2369	98.69%	0.8	-0.85
Feb-01	292	295	98.98%	2025	2048	98.88%	-0.16	1.1
Mar-01	304	307	99.02%	2253	2266	99.43%	0.83	-0.69
Apr-01	302	302	100.00%	2252	2269	99.25%	1.43	1.86
May-01	386	387	99.74%	2191	2199	99.64%	-0.32	1.19
Jun-01	298	299	99.67%	2218	2224	99.73%	0.27	-0.96
Jul-01	283	286	98.95%	2208	2225	99.24%	0.94	-0.82
Aug-01	229	229	100.00%	2525	2533	99.68%	-0.89	1.5
Sep-01	179	179	100.00%	1848	1849	99.95%	-0.3	1.58
Oct-01	168	168	100.00%	2135	2139	99.81%	-0.58	1.45



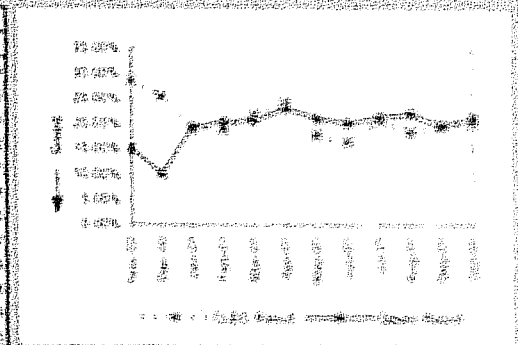
Mean Time to Restore (Hours Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00	3263.02	429	7.36	2222.49	217	10.15	0.87	1.89
Dec-00	2147.49	307	7.00	695.39	176	3.57	1.49	-0.01
Jan-01	2157.37	324	6.40	11179.26	2369	4.43	2.27	-0.34
Feb-01	1526.34	295	5.10	9457.06	2048	4.37	-0.5	-0.1
Mar-01	1518.06	307	4.57	8036.14	2266	3.33	-2.37	-0.41
Apr-01	1096.29	302	3.38	8186.03	2269	3.36	-0.05	-0.98
May-01	1419.50	387	3.40	7204.27	2199	3.17	-0.5	-0.5
Jun-01	972.23	299	3.15	6692.03	2224	3.01	-0.64	-0.67
Jul-01	1080.37	286	3.47	8815.20	2225	3.58	-0.98	1.11
Aug-01	583.06	229	2.33	7459.51	2533	2.57	-0.7	1.48
Sep-01	421.13	179	2.21	5331.35	1849	2.53	1.38	1.84
Oct-01	344.50	168	2.03	5534.52	2139	2.35	1.21	1.72



Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

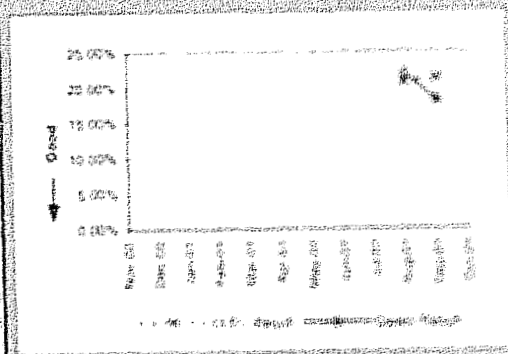
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00	123	429	28.67%	33	220	15.00%	1.93	1.38
Dec-00	78	307	25.41%	18	177	10.17%	4.15	4.83
Jan-01	62	324	19.14%	458	2369	19.33%	-0.08	1.65
Feb-01	56	295	18.98%	416	2048	20.31%	-0.53	1.36
Mar-01	67	307	21.82%	468	2267	20.64%	0.49	-0.51
Apr-01	73	302	24.17%	524	2271	23.07%	0.83	-0.78
May-01	69	387	17.83%	461	2200	20.95%	-1.38	1.48
Jun-01	49	299	16.39%	446	2224	20.14%	1.32	1.92
Jul-01	59	286	20.63%	471	2225	21.16%	-0.31	1.43
Aug-01	42	229	18.34%	558	2537	21.99%	-1.28	1.18
Sep-01	35	179	19.55%	362	1852	19.55%	0.02	-0.55
Oct-01	34	168	20.24%	451	2140	21.07%	-0.23	1.58



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

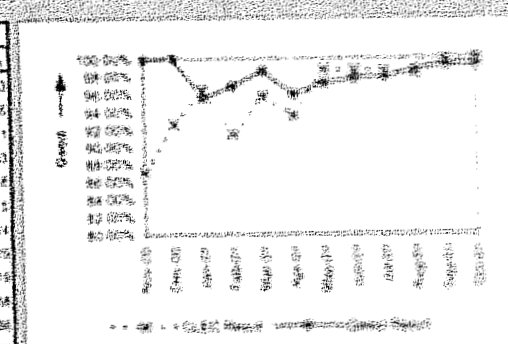
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	33	159	20.75%	270	1231	21.93%	-0.34	-1.21
Sep-01	29	136	21.32%	166	919	18.06%	0.91	-0.45
Oct-01								



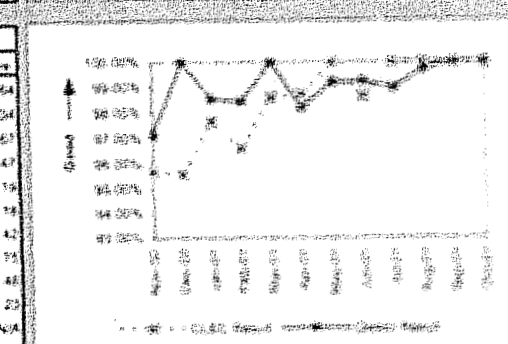
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00	61	70	87.14%	13	13	100.00%	N/A	-0.21
Dec-00	63	68	92.65%	14	14	100.00%	N/A	-0.36
Jan-01	83	86	96.51%	262	274	95.62%	-0.35	-1.21
Feb-01	54	59	91.53%	248	256	96.88%	1.69	0.03
Mar-01	69	72	95.83%	277	281	98.58%	1.34	-0.16
Apr-01	73	78	93.59%	213	222	95.95%	0.83	-0.3
May-01	79	80	98.75%	246	253	97.23%	-0.72	-1.44
Jun-01	73	74	98.65%	256	262	97.71%	-0.46	1.25
Jul-01	66	67	98.51%	279	285	97.89%	-0.31	1.19
Aug-01	58	59	98.31%	355	360	98.61%	0.2	-0.88
Sep-01	54	54	100.00%	255	257	99.22%	-0.59	1.38
Oct-01	51	51	100.00%	311	313	99.36%	-0.53	-1.32



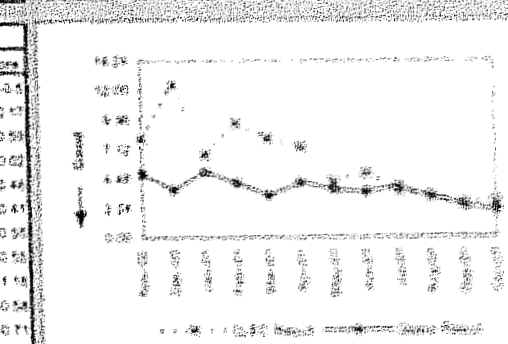
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00	67	70	95.71%	34	35	97.14%	0.59	-0.64
Dec-00	65	68	95.59%	33	33	100.00%	N/A	-0.34
Jan-01	84	86	97.67%	271	275	98.55%	0.54	-0.65
Feb-01	57	59	96.61%	253	257	98.44%	0.87	-0.47
Mar-01	71	72	98.61%	283	283	100.00%	N/A	-0.19
Apr-01	77	78	98.72%	219	223	98.21%	-0.29	-1.14
May-01	80	80	100.00%	252	254	99.21%	-0.69	1.42
Jun-01	73	74	98.65%	261	263	99.24%	0.42	-0.94
Jul-01	67	67	100.00%	288	291	98.97%	-0.75	-1.48
Aug-01	59	59	100.00%	359	360	99.72%	-0.38	-1.23
Sep-01	54	54	100.00%	259	259	100.00%	N/A	N/A
Oct-01	51	51	100.00%	313	313	100.00%	N/A	N/A



Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

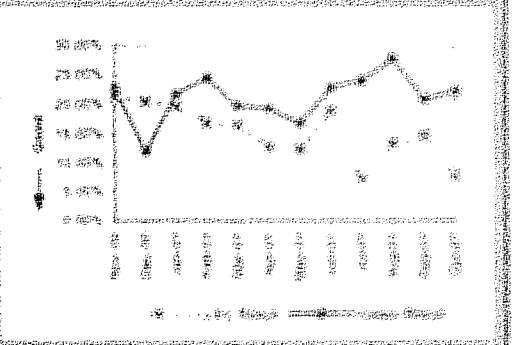
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00	565:16	70	8:05	183:21	35	5:14	0.82	-0.5
Dec-00	848:07	68	12:28	130:38	33	3:58	1.93	0.43
Jan-01	581:27	86	6:46	1472:49	275	5:21	0.68	-0.58
Feb-01	549:50	59	9:19	1155:19	257	4:30	1.62	0.02
Mar-01	580:37	72	8:04	981:00	283	3:28	2.41	0.44
Apr-01	574:20	78	7:22	1010:17	223	4:32	0.93	-0.61
May-01	368:50	80	4:37	991:11	254	3:54	0.74	-0.95
Jun-01	391:23	74	5:17	982:24	263	3:44	0.74	-0.88
Jul-01	254:29	67	3:48	1197:06	291	4:07	-0.3	1.68
Aug-01	199:20	59	3:23	1207:56	360	3:21	0.69	-0.58
Sep-01	155:58	54	2:53	663:52	259	2:34	0.47	-0.71
Oct-01	146:03	51	2:52	683:07	313	2:11	1.06	-0.36



Checklist #4 - Unbundled Loop - Non-Loaded (2 Wire) Repair

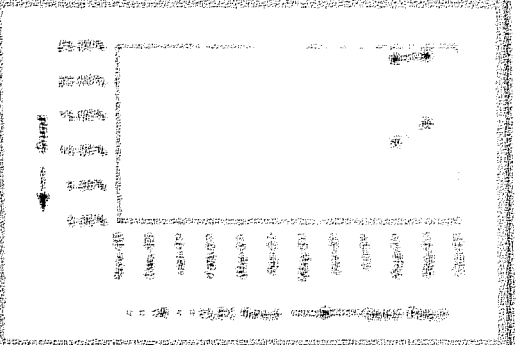
Repair Repeat Report Rate (Percent) (MR-7)– Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00	15	70	21.43%	8	35	22.86%	-0.16	1.[illegible]
Dec-00	14	68	20.59%	4	33	12.12%	1.01	0.29
Jan-01	17	86	19.77%	60	275	21.82%	-0.4	1.[illegible]
Feb-01	10	59	16.95%	63	257	24.51%	-1.22	1.[illegible]
Mar-01	12	72	16.67%	56	283	19.79%	-0.69	1.[illegible]
Apr-01	10	78	12.82%	43	223	19.28%	1.25	1.[illegible]
May-01	10	80	12.50%	43	254	16.93%	-0.90	1.[illegible]
Jun-01	14	74	18.92%	60	263	22.81%	-0.71	1.[illegible]
Jul-01	5	67	7.46%	70	291	24.06%	-2.86	1.[illegible]
Aug-01	8	59	13.56%	100	360	27.78%	-2.20	1.[illegible]
Sep-01	8	54	14.81%	54	259	20.85%	-0.96	1.[illegible]
Oct-01	4	51	7.84%	69	313	22.04%	-2.27	1.[illegible]



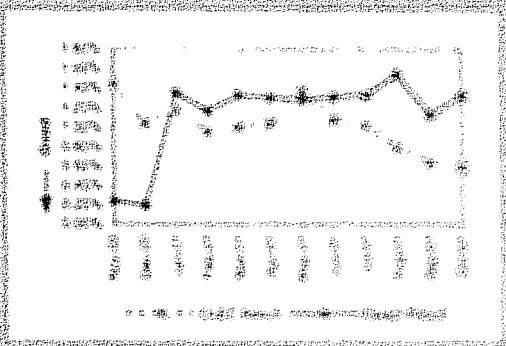
Repair Repeat Report Rate (Percent) (MR-7*)– Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	4	35	11.43%	43	185	23.24%	1.52	1.[illegible]
Sep-01	6	43	13.95%	26	110	23.64%	1.26	1.[illegible]
Oct-01								



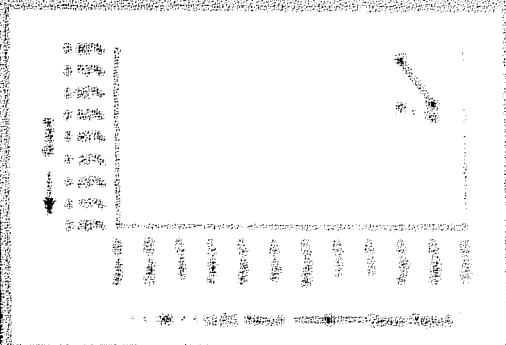
Trouble Rate (Percent) (MR-8)– Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00	499	34503	1.45%	255	104960	0.24%	39.38	37.84
Dec-00	375	35832	1.05%	210	105413	0.20%	31.66	17.[illegible]
Jan-01	410	35024	1.17%	2644	195816	1.35%	2.68	2.[illegible]
Feb-01	354	36790	0.96%	2305	196204	1.17%	0.97	2.[illegible]
Mar-01	379	37549	1.01%	2550	191052	1.33%	3.[illegible]	4.[illegible]
Apr-01	380	36342	1.05%	2494	190786	1.31%	4.02	3.[illegible]
May-01	467	33682	1.39%	2454	190136	1.29%	1.[illegible]	4.[illegible]
Jun-01	373	34430	1.08%	2487	188686	1.32%	3.[illegible]	3.[illegible]
Jul-01	353	34619	1.02%	2517	187909	1.34%	4.[illegible]	3.[illegible]
Aug-01	288	35844	0.80%	2897	187280	1.55%	10.43	5.[illegible]
Sep-01	233	36277	0.64%	2111	186329	1.13%	8.[illegible]	4.[illegible]
Oct-01	219	36599	0.60%	2453	185014	1.33%	11.42	3.[illegible]



Trouble Rate (Percent) (MR-8*)– Interval Zone One and Two

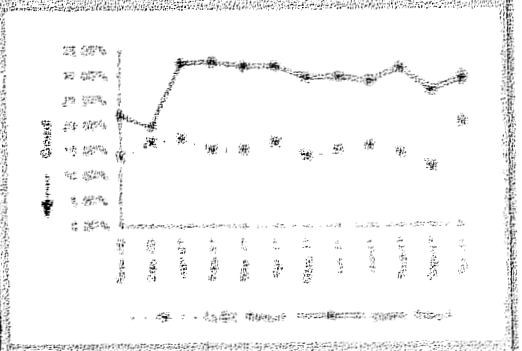
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	194	35844	0.54%	1416	187280	0.76%	-4.[illegible]	3.[illegible]
Sep-01	179	36277	0.49%	1029	186329	0.55%	1.36	0.[illegible]
Oct-01								



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

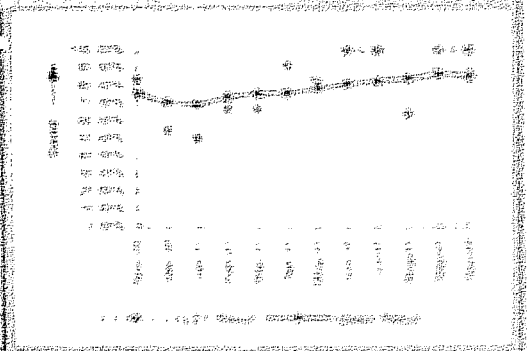
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Nov-00	80	579	13.82%	72	327	22.02%	2.86	2.74
Dec-00	76	451	16.85%	52	262	19.85%	0.97	1.66
Jan-01	87	497	17.51%	1268	3912	32.41%	4.69	[illegible]
Feb-01	63	417	15.11%	1117	3422	32.64%	7.27	[illegible]
Mar-01	68	447	15.21%	1195	3745	31.91%	7.56	[illegible]
Apr-01	77	457	16.85%	1166	3660	31.86%	6.49	[illegible]
May-01	75	542	13.84%	1025	3479	29.46%	7.47	[illegible]
Jun-01	66	439	15.03%	1043	3530	29.55%	6.29	[illegible]
Jul-01	67	420	15.95%	1018	3535	28.80%	5.4	[illegible]
Aug-01	49	337	14.54%	1318	4215	31.27%	6.91	[illegible]
Sep-01	31	264	11.74%	775	2886	26.85%	5.3	[illegible]
Oct-01	57	276	20.65%	1015	3468	29.27%	3.83	[illegible]



Checklist #4 - Unbundled Loop

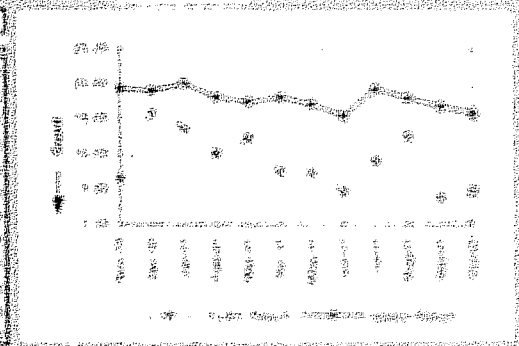
Installation Commitments Met (Percent) (OP-3) -- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Std Dev	Parity Score
Nov-00	15	18	83 33%	37 27%	2755	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	6	11	54 55%	49 79%	2266	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	2	4	50 00%	50 00%	2187	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	12	18	66 67%	47 14%	2338	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	8	12	66 67%	47 14%	2663	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	11	12	91 67%	27 64%	2765	[illegible]	[illegible]	[illegible]	[illegible]
May-01	14	17	82 35%	38 12%	2269	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	12	12	100 00%	0 00%	2594	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	10	10	100 00%	0 00%	2522	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	9	14	64 29%	47 92%	2966	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	6	6	100 00%	0 00%	2879	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	7	7	100 00%	0 00%	3126	[illegible]	[illegible]	[illegible]	[illegible]



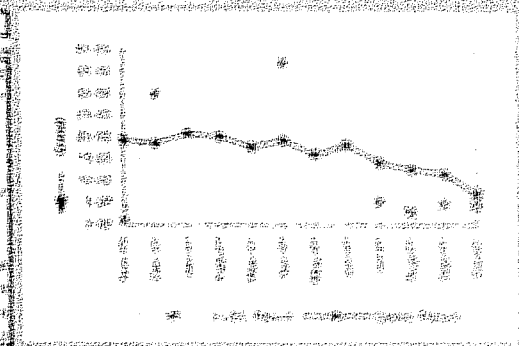
Installation Interval (Average Days) (OP-4) -- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Std Dev	Parity Score
Nov-00	99	15	6 60	3 91	69864	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	79	5	15 80	11 26	60464	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	41	3	13 67	15 01	62648	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	163	16	10 19	14 12	56807	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	111	9	12 33	14 46	65690	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	91	12	7 58	10 86	65403	[illegible]	[illegible]	[illegible]	[illegible]
May-01	103	14	7 36	9 95	48583	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	46	10	4 60	0 84	46432	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	117	13	9 00	8 54	65227	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	158	15	12 53	15 46	86399	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	11	3	3 67	0 58	75997	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	28	6	4 67	0 52	82968	[illegible]	[illegible]	[illegible]	[illegible]



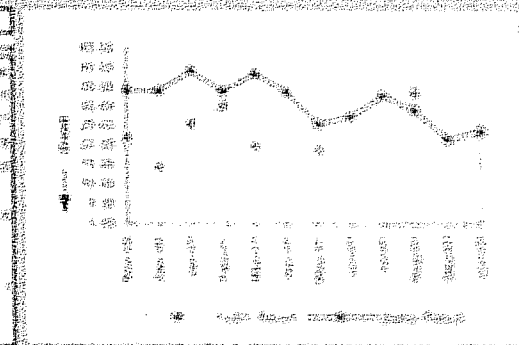
Delayed Days for Non-Facility Reasons (Average Days) (OP-4) -- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Std Dev	Parity Score
Nov-00	1	1	1 00		10809	542	[illegible]	[illegible]	[illegible]
Dec-00	30	1	30 00		11034	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01					13093	[illegible]	[illegible]		
Feb-01					11165	[illegible]	[illegible]		
Mar-01					11724	[illegible]	[illegible]		
Apr-01	37	1	37 00		12575	[illegible]	[illegible]	[illegible]	[illegible]
May-01					6631	[illegible]	[illegible]		
Jun-01					7755	[illegible]	[illegible]		
Jul-01	44	8	5 50	7 93	24410	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	22	7	3 14	1 86	22690	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	15	3	5 00	1 73	16621	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	18	4	4 50	3 70	14794	[illegible]	[illegible]	[illegible]	[illegible]



Delayed Days for Facility Reasons (Average Days) (OP-5B) -- Interval Zone One

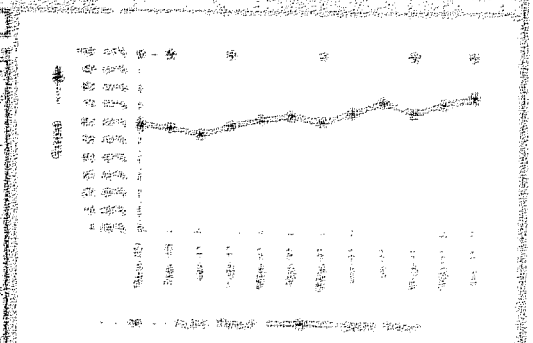
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Std Dev	Parity Score
Nov-00	44	2	22 00	16 97	12156	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	58	4	14 50	13 00	12076	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	51	2	25 50	0 71	13830	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	182	6	30 33	25 27	9637	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	79	4	19 75	15 95	10664	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01					7975	[illegible]	[illegible]		
May-01	57	3	19 00	15 13	5335	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01					4929	[illegible]	[illegible]		
Jul-01					5664	[illegible]	[illegible]		
Aug-01	101	3	33 67	19 01	5028	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					2613	[illegible]	[illegible]		
Oct-01					3613	[illegible]	[illegible]		



Checklist #4 - Unbundled Loops

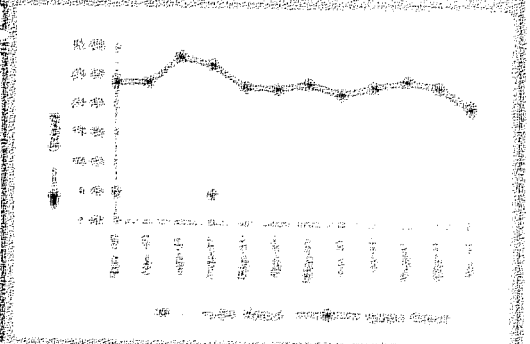
Installation Commitments Met (Percent)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Std Dev	Parity Score
Nov-00	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01	2	2	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



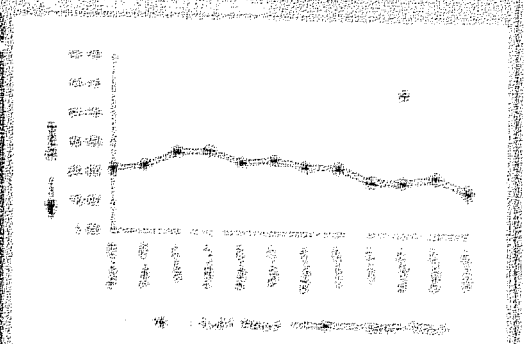
Installation Interval (Average Days)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Std Dev	Parity Score
Nov-00	5	1	5.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00					[illegible]	[illegible]	[illegible]		
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01	10	2	5.00	0.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		



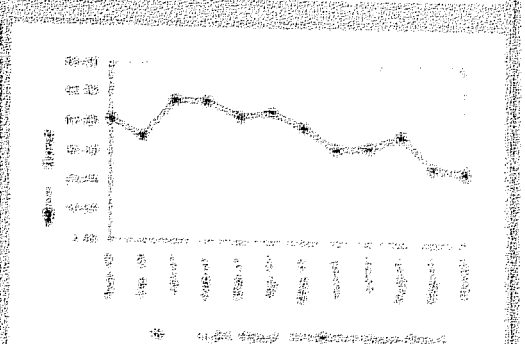
Delayed Days for Non-Facility Reasons (Average Days)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Std Dev	Parity Score
Nov-00					[illegible]	[illegible]	[illegible]		
Dec-00					[illegible]	[illegible]	[illegible]		
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01	48	1	48.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		



Delayed Days for Facility Reasons (Average Days)

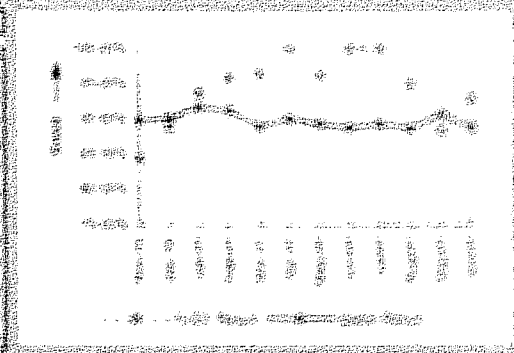
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Std Dev	Parity Score
Nov-00					[illegible]	[illegible]	[illegible]		
Dec-00					[illegible]	[illegible]	[illegible]		
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		



Checklist #4 - Unbundled Loop - [illegible]

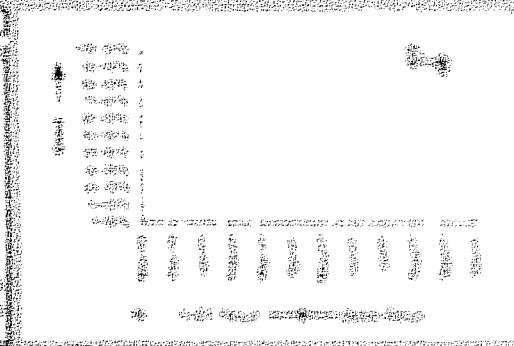
New Service Installation Quality (Percent) [illegible]

Date	CLEC Num	CLEC Dend	CLEC Resp	Std Dev	[illegible]
Nov-00	27	32	84 38%	[illegible]	[illegible]
Dec-00	16	18	88 89%	[illegible]	[illegible]
Jan-01	15	16	93 75%	[illegible]	[illegible]
Feb-01	23	24	95 83%	[illegible]	[illegible]
Mar-01	27	28	96 43%	[illegible]	[illegible]
Apr-01	24	24	100 00%	[illegible]	[illegible]
May-01	25	26	96 15%	[illegible]	[illegible]
Jun-01	23	23	100 00%	[illegible]	[illegible]
Jul-01	17	17	100 00%	[illegible]	[illegible]
Aug-01	19	20	95 00%	[illegible]	[illegible]
Sep-01	15	17	88 24%	[illegible]	[illegible]
Oct-01	13	14	92 86%	[illegible]	[illegible]



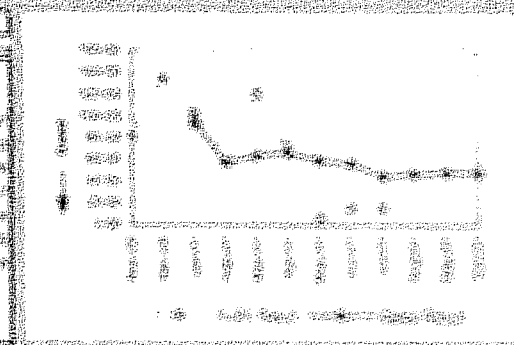
New Service Installation Quality (Percent) [illegible]

Date	CLEC Num	CLEC Dend	CLEC Resp	Std Dev	[illegible]
Nov-00					
Dec-00					
Jan-01					
Feb-01					
Mar-01					
Apr-01					
May-01					
Jun-01					
Jul-01					
Aug-01	20	20	100 00%	0 00%	[illegible]
Sep-01	15	17	88 24%	[illegible]	[illegible]
Oct-01					



Interval for Pending Orders Delayed Past Due Date (Average Days) [illegible]

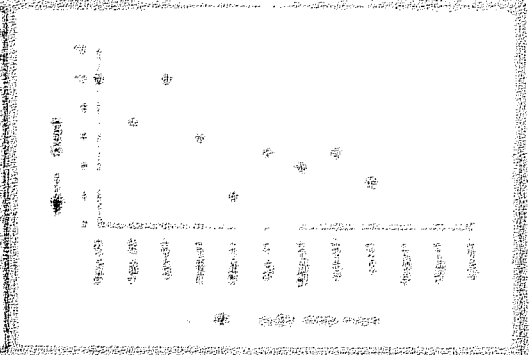
Date	CLEC Num	CLEC Dend	CLEC Resp	Std Dev	[illegible]
Nov-00	1075	13	82 69	[illegible]	
Dec-00	1213	9	134 78	[illegible]	
Jan-01	1339	13	103 00	[illegible]	[illegible]
Feb-01	458	8	57 25	[illegible]	[illegible]
Mar-01	486	4	121 50	[illegible]	[illegible]
Apr-01	435	6	72 50	[illegible]	[illegible]
May-01	29	4	7 25	[illegible]	[illegible]
Jun-01	98	6	16 33	[illegible]	[illegible]
Jul-01	78	5	15 60	[illegible]	[illegible]
Aug-01				[illegible]	[illegible]
Sep-01				[illegible]	[illegible]
Oct-01				[illegible]	[illegible]



Checklist #4

Count of Pending Orders Delayed for Facilities Reasons

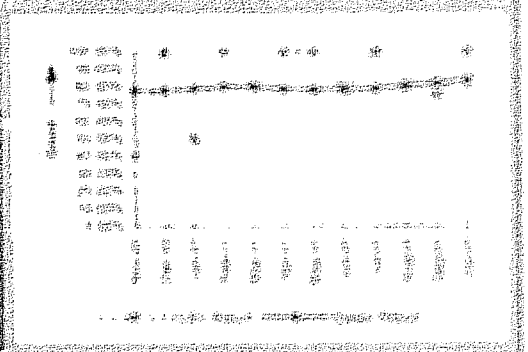
Date	CLEC Order Count
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	



Checklist #4 - Unbundled Loop - Non-Loaded [illegible]

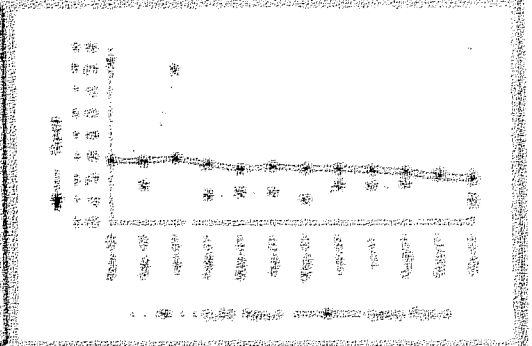
All Troubles Cleared within 4 hours (Percent) (MR-5)- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Std Dev	Parity Sco
Nov-00	4	10	40 00%	48 99%	3478	4491	77 44%	[illegible]	[illegible]
Dec-00	7	7	100 00%	0 00%	3327	4271	77 90%	[illegible]	[illegible]
Jan-01	3	6	50 00%	50 00%	3468	4415	78 53%	[illegible]	[illegible]
Feb-01	3	3	100 00%	0 00%	3261	4087	79 79%	[illegible]	[illegible]
Mar-01	4	5	80 00%	40 00%	3340	4341	76 77%	[illegible]	[illegible]
Apr-01	2	2	100 00%	0 00%	3843	4956	78 [illegible]%	[illegible]	[illegible]
May-01	3	3	100 00%	0 00%	4148	5313	78 07%	[illegible]	[illegible]
Jun-01	7	9	77 78%	41 57%	4215	5356	78 [illegible]%	[illegible]	[illegible]
Jul-01	2	2	100 00%	0 00%	3988	5079	78 53%	[illegible]	[illegible]
Aug-01	8	10	80 00%	40 00%	4190	5213	80 [illegible]%	[illegible]	[illegible]
Sep-01	6	8	75 00%	43 30%	3571	4365	81 [illegible]%	[illegible]	[illegible]
Oct-01	6	6	100 00%	0 00%	4061	4885	83 [illegible]%	[illegible]	[illegible]



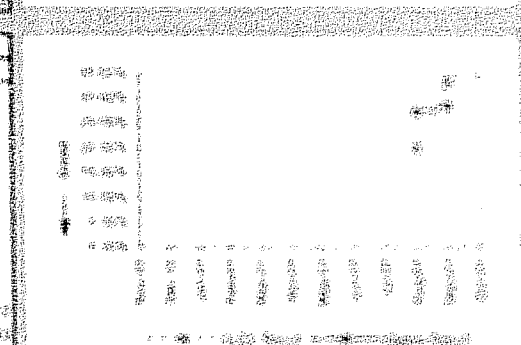
Mean Time to Restore (Hours Minutes) (MR-6)- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Std Dev	Parity Sco
Nov-00	88 16	10	8 50	9 01	16745 03	4491	[illegible]	[illegible]	[illegible]
Dec-00	14 31	7	2 04	0 41	14363 41	4271	[illegible]	[illegible]	[illegible]
Jan-01	50 29	6	8 25	7 47	15525 03	4415	[illegible]	[illegible]	[illegible]
Feb-01	4 32	3	1 31	1 16	13036 55	4087	[illegible]	[illegible]	[illegible]
Mar-01	8 23	5	1 41	1 46	14497 23	4341	[illegible]	[illegible]	[illegible]
Apr-01	3 20	2	1 40	0 35	14971 18	4956	[illegible]	[illegible]	[illegible]
May-01	3 52	3	1 17	0 22	15666 07	5313	[illegible]	[illegible]	[illegible]
Jun-01	19 17	9	2 02	1 42	15581 24	5356	[illegible]	[illegible]	[illegible]
Jul-01	4 03	2	2 01	0 40	14491 35	5079	[illegible]	[illegible]	[illegible]
Aug-01	20 55	10	2 06	2 48	14353 10	5213	[illegible]	[illegible]	[illegible]
Sep-01	21 08	8	2 39	1 49	10835 06	4365	[illegible]	[illegible]	[illegible]
Oct-01	6 57	6	1 10	1 04	11617 03	4885	[illegible]	[illegible]	[illegible]



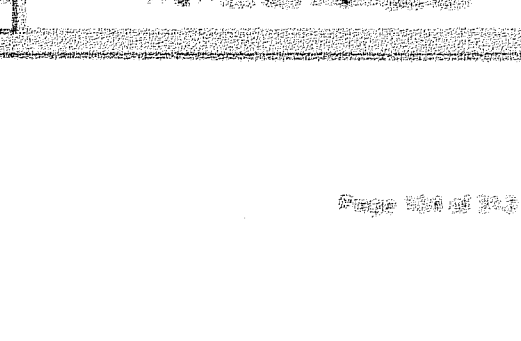
Repair Repeat Report Rate (Percent) (MR-7)- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Std Dev	Parity Sco
Nov-00	3	10	30 00%	45 83%	1237	4491	27 [illegible]%	[illegible]	[illegible]
Dec-00	2	7	28 57%	45 18%	1120	4271	26 [illegible]%	[illegible]	[illegible]
Jan-01	1	6	16 67%	37 27%	1111	4415	25 [illegible]%	[illegible]	[illegible]
Feb-01	0	3	0 00%	0 00%	1071	4087	26 [illegible]%	[illegible]	[illegible]
Mar-01	0	5	0 00%	0 00%	1403	4341	26 [illegible]%	[illegible]	[illegible]
Apr-01	0	2	0 00%	0 00%	1511	4956	30 [illegible]%	[illegible]	[illegible]
May-01	0	3	0 00%	0 00%	1590	5313	29 [illegible]%	[illegible]	[illegible]
Jun-01	0	9	0 00%	0 00%	1536	5356	28 [illegible]%	[illegible]	[illegible]
Jul-01	1	2	50 00%	50 00%	1397	5079	27 [illegible]%	[illegible]	[illegible]
Aug-01	1	10	10 00%	30 00%	1386	5213	26 [illegible]%	[illegible]	[illegible]
Sep-01	4	8	50 00%	50 00%	1192	4365	27 [illegible]%	[illegible]	[illegible]
Oct-01	1	6	16 67%	37 27%	1243	4885	25 [illegible]%	[illegible]	[illegible]



Repair Repeat Report Rate (Percent) (MR-7)- Interval Zone One

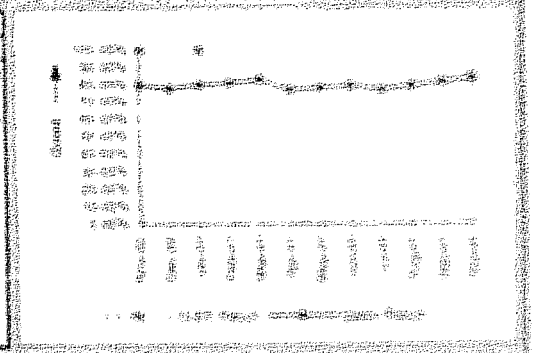
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Std Dev	Parity Sco
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	5	20 00%	40 00%	935	3434	27 [illegible]%	[illegible]	[illegible]
Sep-01	2	6	33 33%	47 14%	813	2965	27 [illegible]%	[illegible]	[illegible]
Oct-01									



Checklist #4 - Unbundled Loops - Nondiscriminatory Access Results

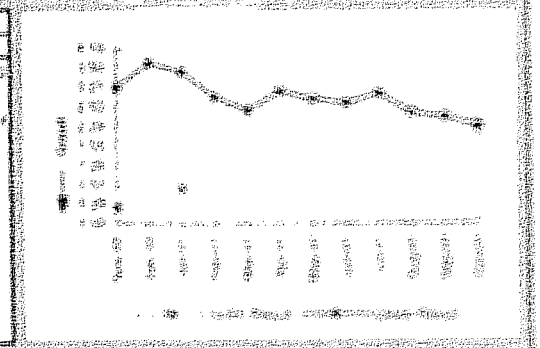
All Troubles Cleared within 4 Hours (Percent) (MR-5) -- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Stat Z Sco	Prob Sco
Nov-00	1	1	100.00%	0.00%	1523	1912	79.65%	[illegible]	[illegible]
Dec-00					1441	1853	77.81%		
Jan-01	1	1	100.00%	0.00%	1534	1926	79.65%	[illegible]	[illegible]
Feb-01					1547	1914	80.82%		
Mar-01					1857	2249	82.57%		
Apr-01					1924	2504	76.86%		
May-01					1885	2429	77.60%		
Jun-01					2037	2579	78.99%		
Jul-01					2147	2805	76.58%		
Aug-01					2268	2899	78.20%		
Sep-01					1684	2078	81.04%		
Oct-01					1864	2240	83.21%		



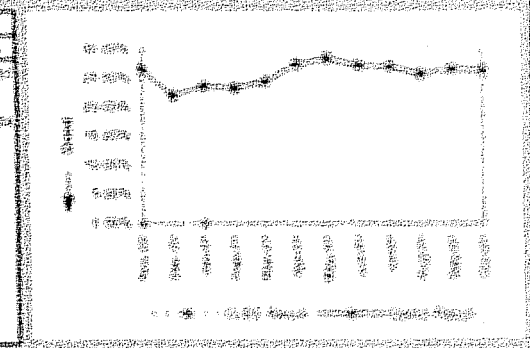
Mean Time to Restore (Hours Minutes) (MR-6) -- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Stat Z Sco	Prob Sco
Nov-00	0.24	1	0.24		6368.03	1912	[illegible]	[illegible]	[illegible]
Dec-00					7309.10	1853	[illegible]		
Jan-01	0.52	1	0.52		7165.17	1926	[illegible]	[illegible]	[illegible]
Feb-01					5932.06	1914	[illegible]		
Mar-01					6275.33	2249	[illegible]		
Apr-01					8094.46	2504	[illegible]		
May-01					7423.10	2429	[illegible]		
Jun-01					7593.02	2579	[illegible]		
Jul-01					8924.17	2805	[illegible]		
Aug-01					7872.43	2899	[illegible]		
Sep-01					5430.33	2078	[illegible]		
Oct-01					5384.11	2240	[illegible]		



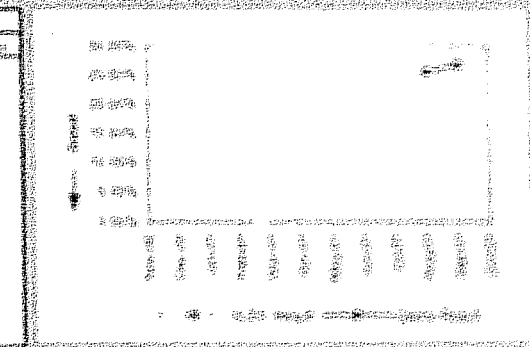
Repair Repeat Report Rate (Percent) (MR-7) -- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Stat Z Sco	Prob Sco
Nov-00	0	1	0.00%	0.00%	508	1912	[illegible]	[illegible]	[illegible]
Dec-00					458	1853	[illegible]		
Jan-01	0	1	0.00%	0.00%	456	1926	[illegible]	[illegible]	[illegible]
Feb-01					446	1914	[illegible]		
Mar-01					549	2249	[illegible]		
Apr-01					685	2504	[illegible]		
May-01					688	2429	[illegible]		
Jun-01					702	2579	[illegible]		
Jul-01					753	2805	[illegible]		
Aug-01					744	2899	[illegible]		
Sep-01					550	2078	[illegible]		
Oct-01					587	2240	[illegible]		



Repair Repeat Report Rate (Percent) (MR-7) -- Interval Zone Two

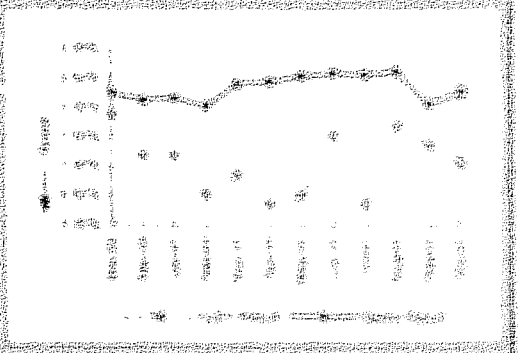
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Stat Z Sco	Prob Sco
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					431	1862	[illegible]		
Sep-01					353	1321	[illegible]		
Oct-01									



Checklist #4 - Unbundled Loops

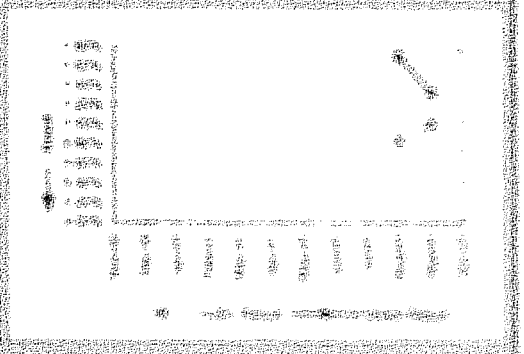
Trouble Rate (Percent) (MR-6 - Interval Zone One and Two)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Resu Std Dev	Resu Sig
Nov-00	11	582	1.89%	13.62%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	7	595	1.18%	10.78%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	7	597	1.17%	10.76%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	3	593	0.51%	7.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	5	594	0.84%	9.14%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	2	595	0.34%	5.79%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	3	606	0.50%	7.07%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	9	595	1.51%	12.21%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	2	597	0.34%	5.78%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	10	594	1.68%	12.87%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	8	593	1.35%	11.64%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	6	583	1.03%	10.09%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



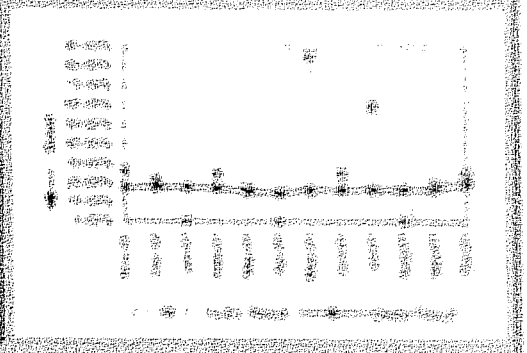
Trouble Rate (Percent) (MR-6 - Interval Zone One and Two)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Resu Std Dev	Resu Sig
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	5	594	0.84%	9.14%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	6	593	1.01%	10.05%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-7 - Interval Zone One and Two)

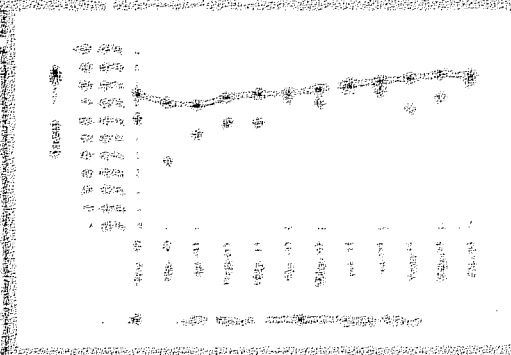
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Resu Std Dev	Resu Sig
Nov-00	4	15	26.67%	44.22%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	2	9	22.22%	41.57%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	0	7	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	1	4	25.00%	43.30%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1	6	16.67%	37.27%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	0	2	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	17	20	85.00%	35.71%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	3	12	25.00%	43.30%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	3	5	60.00%	48.99%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	0	10	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	2	10	20.00%	40.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	2	8	25.00%	43.30%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #4

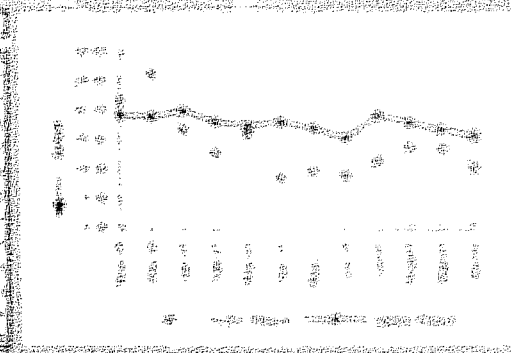
Installation Commitments Met (Frequency) (PID 3 - Business Rules Data)

Date	CLEC Num	CLEC Dem	CLEC Resp	Sys Dem	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-00	32	52	61.54%	48.05%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	19	51	37.25%	44.10%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	41	78	52.56%	45.93%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	53	140	59.29%	40.13%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	101	171	59.06%	49.17%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	96	133	72.18%	44.81%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	91	129	70.54%	45.50%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	91	115	79.13%	45.64%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	92	120	76.67%	43.39%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	102	154	66.23%	47.29%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	58	120	73.33%	43.27%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	163	197	82.74%	37.77%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



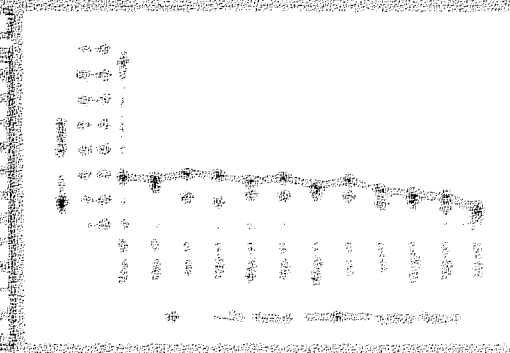
Installation Interval (Average Days) (PID 4 - Business Rules Data)

Date	CLEC Num	CLEC Dem	CLEC Resp	Sys Dem	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-00	908	47	21.62	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	1130	43	26.28	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	1009	60	16.82	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	1409	109	12.92	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1996	124	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	953	110	8.66	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	986	102	9.67	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	803	91	8.82	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	2668	231	11.55	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	3357	244	13.76	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	2749	205	13.41	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	2471	239	10.34	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



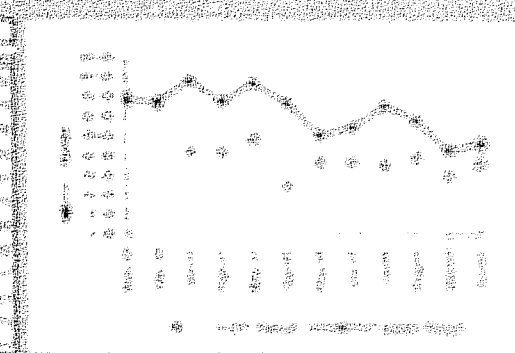
Delayed Days for Non-Facility Reasons (Average Days) (PID 4b - Business Rules Data)

Date	CLEC Num	CLEC Dem	CLEC Resp	Sys Dem	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-00	261	4	65.25	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	30	2	15.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	78	7	11.14	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	142	15	9.47	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	211	17	12.41	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	130	11	11.82	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	37	3	12.33	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	55	5	11.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	1514	160	9.46	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	1487	159	9.47	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	972	135	7.20	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	585	126	4.64	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Delayed Days for Facility Reasons (Average Days) (PID 4b - Business Rules Data)

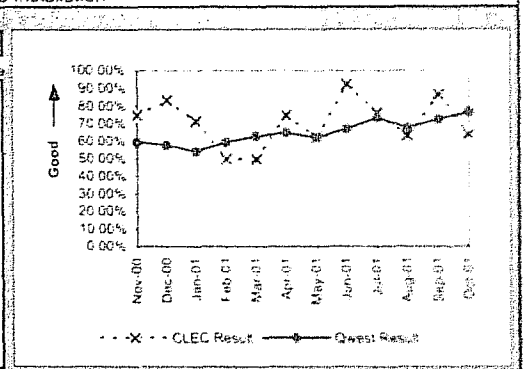
Date	CLEC Num	CLEC Dem	CLEC Resp	Sys Dem	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-00	563	16	35.19	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	985	30	32.83	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	644	30	21.47	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	895	42	21.31	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1311	53	24.74	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	332	26	12.77	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	658	36	18.28	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	355	19	18.68	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	454	25	18.16	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	939	47	19.98	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	396	26	15.23	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	500	27	18.52	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #4 - Unbundled Loop - DS1 Capable Installation

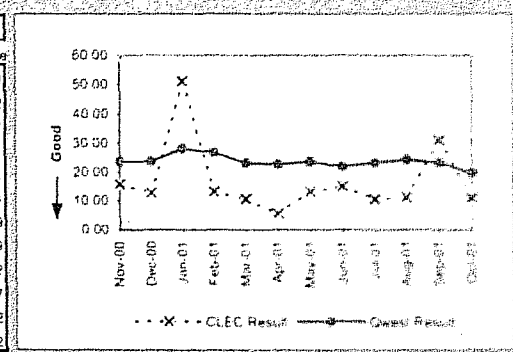
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	6	8	75 00%	43 30%	943	1586	59 46%	-0 89	-1 54
[illegible]	5	6	83 33%	37 27%	871	1506	57 84%	-1 26	-1 77
[illegible]	4	7	71 43%	45 18%	868	1601	54 22%	-0 91	-1 55
[illegible]	5	10	50 00%	50 00%	911	1535	59 35%	0 58	-0 65
[illegible]	3	6	50 00%	50 00%	1262	2006	62 91%	0 62	-0 62
[illegible]	9	12	75 00%	43 30%	1089	1673	65 09%	-0 72	-1 44
[illegible]	10	16	62 50%	48 4*%	901	1451	62 10%	-0 03	-1 02
[illegible]	12	13	92 31%	28 65%	1215	1809	67 16%	-1 92	-2 17
[illegible]	11	15	73 47%	42 42%	1330	1804	73 73%	-0 26	-1 15
[illegible]	12	19	63 16%	48 24%	1229	1817	67 64%	0 42	-0 74
[illegible]	11	15	73 67%	33 99%	1141	1569	72 72%	-1 21	-1 73
[illegible]	23	36	63 89%	48 03%	1540	2009	76 66%	1 72	0 04



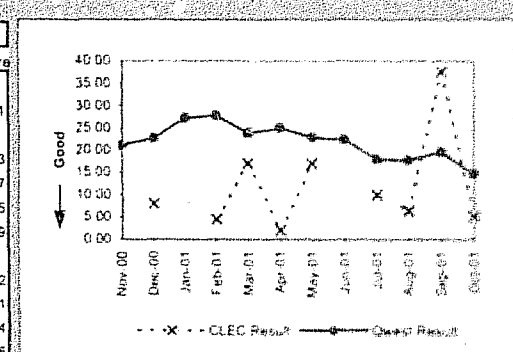
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	112	7	16 00	19 31	37129	1562	23 77	-0 81	-1 49
[illegible]	39	3	13 00	6 00	35514	1489	23 85	-0 85	-1 52
[illegible]	156	3	51 33	37 53	44976	1592	28 25	2 58	0 57
[illegible]	80	6	13 33	9 40	40794	1515	26 93	-1 16	-1 71
[illegible]	43	4	10 75	8 02	46344	1994	23 24	-1 01	-1 61
[illegible]	42	8	5 62	1 41	37517	1637	22 92	-2 05	-2 24
[illegible]	44	7	13 13	8 10	34031	1429	23 81	-1 13	-1 69
[illegible]	67	4	16 25	19 84	39557	1791	22 09	-0 64	-1 39
[illegible]	243	23	10 65	13 30	61394	2620	23 43	-2 83	-2 72
[illegible]	192	17	11 29	10 91	66764	2731	24 45	-2 26	-2 37
[illegible]	343	27	31 22	45 82	52570	2243	23 44	1 98	0 2
[illegible]	253	32	10 97	5 54	55666	2792	19 94	-2 33	-2 42



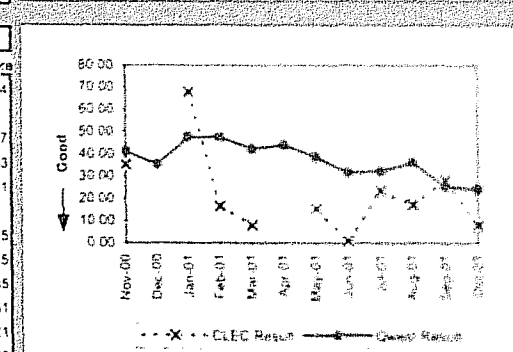
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]					8821	415	21 26		
[illegible]	8	1	8 00		9755	429	22 74	-0 67	-1 41
[illegible]					13433	491	27 36		
[illegible]	9	2	4 50	4 95	12458	448	27 81	-1 03	-1 63
[illegible]	17	1	17 00		13334	557	23 94	-0 27	-1 17
[illegible]	6	3	2 00	1 00	11880	476	24 96	-1 39	-1 85
[illegible]	34	2	17 00	5 66	9271	405	22 89	-0 31	-1 19
[illegible]					9733	433	22 48		
[illegible]	231	23	10 04	11 34	22062	1224	18 02	-1 68	-2 02
[illegible]	77	12	6 42	6 68	25111	1416	17 73	-1 66	-2 01
[illegible]	753	20	37 65	50 62	20519	1046	19 62	1 88	0 14
[illegible]	125	24	5 21	6 85	17356	1184	14 66	-1 75	-2 06



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

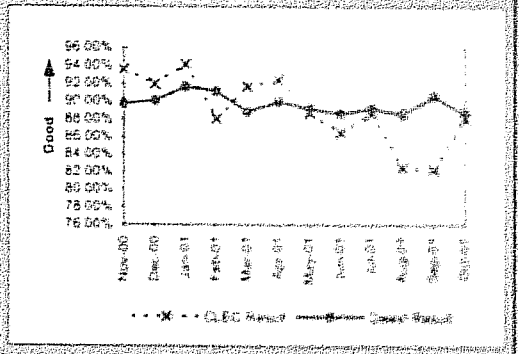
	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	71	2	35 50	19 09	9392	228	41 19	-0 22	-1 14
[illegible]					7342	206	35 64		
[illegible]	138	2	68 00	0 00	11543	242	47 70	1 93	0 17
[illegible]	50	3	16 67	5 51	8373	176	47 57	-1 37	-1 83
[illegible]	16	2	8 00	2 83	7918	187	42 34	-1 16	-1 71
[illegible]					4750	108	43 98		
[illegible]	62	4	15 50	12 87	5643	145	38 92	-1 24	-1 75
[illegible]	1	1	1 00		5128	161	31 85	-0 82	-1 5
[illegible]	95	4	23 75	25 43	3759	116	32 41	-0 58	-1 35
[illegible]	121	7	17 29	13 95	5782	159	36 36	-1	-1 61
[illegible]	57	2	28 50	27 58	2698	105	25 70	1 29	-0 21
[illegible]	80	10	8 00	8 29	2854	118	24 19	-2 02	-2 23



Checklist #4 - Unbundled Loop - DS1 Capable Installation

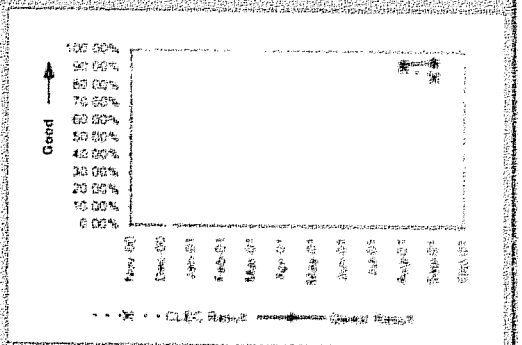
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Nov-00	132	141	93 62%	24 44%	7357	8195	89 77%	-1 49	-1 91
Dec-00	118	125	92 00%	27 13%	6994	7761	90 12%	-0 7	-1 43
Jan-01	161	171	94 15%	23 46%	6668	7274	91 67%	-1 16	-1 71
Feb-01	230	261	88 12%	32 35%	6409	7031	91 15%	1 69	-0 01
Mar-01	287	313	91 69%	27 60%	6940	7807	88 89%	-1 55	-1 94
Apr-01	283	306	92 48%	26 37%	7407	8230	90 00%	-1 42	-1 86
May-01	269	303	88 78%	31 56%	6257	7013	89 22%	0 24	-0 84
Jun-01	270	312	86 54%	34 13%	5951	6709	88 70%	1 18	-0 29
Jul-01	284	320	88 75%	31 60%	6282	7039	89 25%	0 28	-0 82
Aug-01	289	339	82 60%	37 91%	6562	7403	88 64%	3 43	0 95
Sep-01	256	311	82 32%	38 15%	6632	7318	90 63%	4 92	1 69
Oct-01	290	329	88 15%	32 32%	6700	7554	88 69%	0 31	-0 8



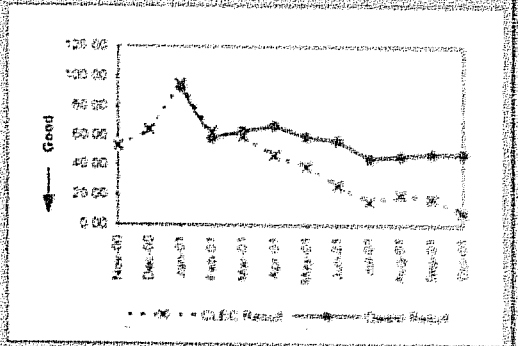
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	309	339	91 15%	28 40%	6860	7403	92 67%	1 05	-0 37
Sep-01	267	311	85 85%	34 85%	6863	7318	93 78%	5 67	1 97
Oct-01									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

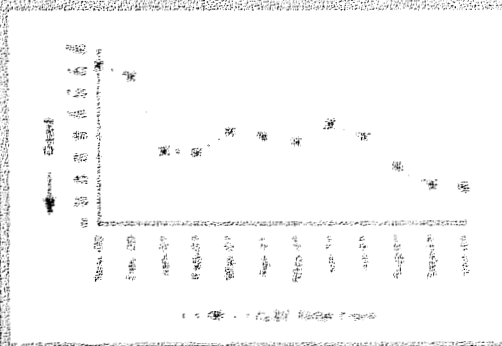
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Nov-00	9701	182	53 30	51 26					
Dec-00	11515	179	64 33	55 92					
Jan-01	8385	88	95 28	56 97	215927	2328	93 18	1 08	-0 35
Feb-01	4085	74	63 31	72 96	153451	2525	58 46	1 42	-0 14
Mar-01	5694	95	59 94	76 29	165598	2604	63 59	-0 45	-1 29
Apr-01	4512	96	47 00	66 53	162165	2421	66 98	-2 45	-2 49
May-01	3520	89	39 55	65 97	118949	1996	59 59	-2 44	-2 48
Jun-01	2872	106	27 09	52 86	108968	1917	56 84	-3 76	-3 29
Jul-01	1415	88	16 08	24 56	71175	1587	44 85	-3 83	-3 33
Aug-01	1243	60	20 72	33 22	72415	1556	46 54	-2 67	-2 62
Sep-01	777	43	18 07	39 49	69903	1450	48 21	-2 55	-2 55
Oct-01	365	41	8 90	11 83	68742	1441	47 70	-3 12	-2 89



Checklist #4 - Unbundled Loop - DS1 Capable Installations

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable (CA 126)

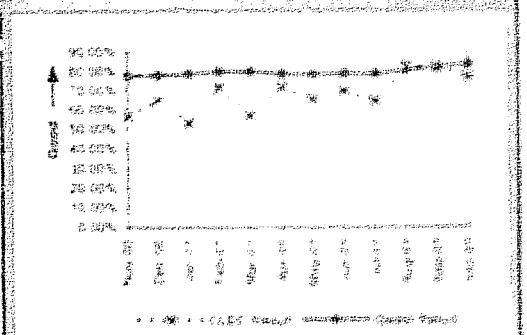
Date	CLEC Order Count
Nov-00	146
Dec-00	136
Jan-01	67
Feb-01	65
Mar-01	85
Apr-01	82
May-01	79
Jun-01	92
Jul-01	80
Aug-01	63
Sep-01	35
Oct-01	33



Checklist #4 - Unbundled Loop - DS1 Capacity Repair

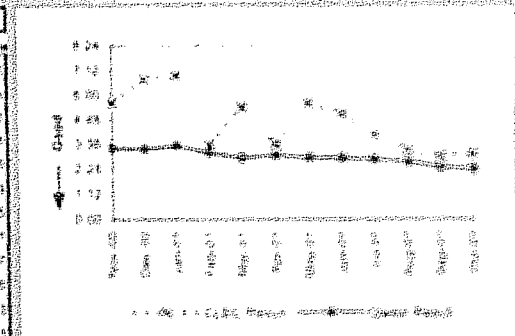
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Sc	Parity Score
Nov-00	17	30	56 67%	49 55%	3478	4491	77 44%	3 25	0 98
Dec-00	26	40	65 00%	47 70%	3327	4271	77 90%	2 09	0 [illegible]
Jan-01	32	60	53 33%	49 89%	3468	4415	78 55%	4 3	1 61
Feb-01	43	60	71 67%	45 06%	3261	4087	79 79%	1 51	0 [illegible]
Mar-01	59	103	57 28%	49 47%	3946	4947	79 77%	5 11	2 1
Apr-01	61	85	71 76%	45 01%	3843	4889	78 61%	1 49	0 [illegible]
May-01	72	110	65 45%	47 55%	4148	5303	78 22%	3 04	0 85
Jun-01	97	139	69 78%	45 92%	4215	5355	78 71%	2 44	0 [illegible]
Jul-01	71	110	64 55%	47 84%	3986	5076	78 53%	3 33	1 02
[illegible]-01	141	171	82 46%	38 03%	4190	5223	80 22%	0 72	1 44
Sep-01	104	127	81 89%	38 51%	3571	4369	81 74%	0 04	1 [illegible]
Oct-01	103	134	76 87%	42 17%	4061	4880	83 22%	1 87	0 14



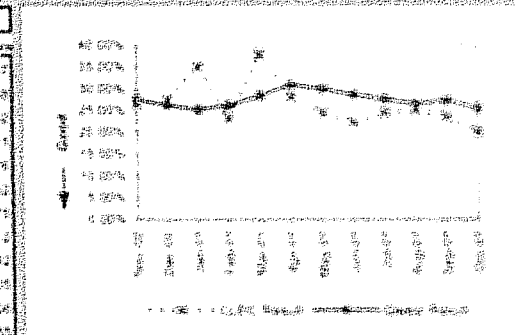
Mean Time to Restore (Hours Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Sc	Parity Score
Nov-00	169 07	30	5 38	6 28	15245 53	4491	3 24	1 29	0 [illegible]
Dec-00	271 14	40	6 47	12 31	14353 41	4271	3 [illegible]	1 [illegible]	0 15
Jan-01	418 25	60	6 58	14 54	15525 03	4415	3 31	1 [illegible]	0 [illegible]
Feb-01	213 41	60	3 34	4 42	13026 55	4087	3 11	1 66	0 07
Mar-01	557 46	103	5 25	7 09	14497 23	4947	2 96	4 [illegible]	1 [illegible]
Apr-01	308 42	85	3 38	4 42	14971 18	4889	3 04	1 [illegible]	0 03
May-01	617 42	110	5 37	13 39	15666 02	5303	2 57	5 [illegible]	2 [illegible]
Jun-01	703 12	139	5 04	10 09	15581 24	5355	2 53	4 [illegible]	2 [illegible]
Jul-01	444 02	110	4 02	5 38	14491 35	5076	2 51	2 41	0 [illegible]
Aug-01	560 34	171	3 17	7 42	14353 10	5223	2 [illegible]	0 73	0 [illegible]
Sep-01	383 26	127	3 01	5 14	10835 06	4369	2 29	1 [illegible]	0 [illegible]
Oct-01	416 09	134	3 06	4 20	11617 03	4880	2 23	2 32	0 [illegible]



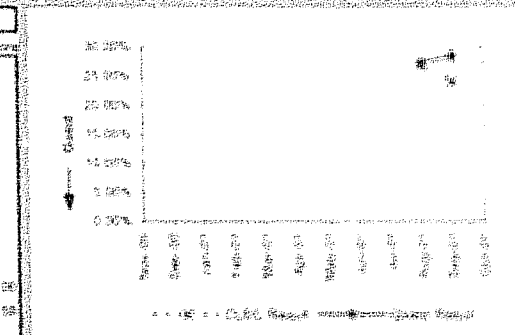
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Sc	Parity Score
Nov-00	8	30	26 67%	44 22%	1237	4491	27 54%	-0 11	1 [illegible]
Dec-00	11	40	27 50%	44 65%	1120	4271	26 22%	[illegible]	0 [illegible]
Jan-01	21	60	35 00%	47 70%	1113	4415	25 21%	1 [illegible]	3 [illegible]
Feb-01	14	60	23 33%	42 30%	1071	4087	26 21%	-0 3	1 [illegible]
Mar-01	39	103	37 86%	48 50%	1403	4947	28 36%	2 [illegible]	0 [illegible]
Apr-01	24	85	28 24%	45 01%	1511	4889	30 91%	-0 [illegible]	1 [illegible]
May-01	27	110	24 55%	43 04%	1590	5303	29 [illegible]	1 [illegible]	1 [illegible]
Jun-01	31	139	22 30%	41 63%	1536	5355	28 68%	1 [illegible]	[illegible]
Jul-01	27	110	24 55%	43 04%	1397	5076	27 51%	-0 [illegible]	1 [illegible]
Aug-01	43	171	25 15%	43 39%	1386	5223	26 54%	-0 [illegible]	1 [illegible]
Sep-01	30	127	23 62%	42 48%	1192	4369	27 28%	-0 [illegible]	1 [illegible]
Oct-01	27	134	20 15%	40 11%	1243	4880	25 47%	1 [illegible]	1 [illegible]



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

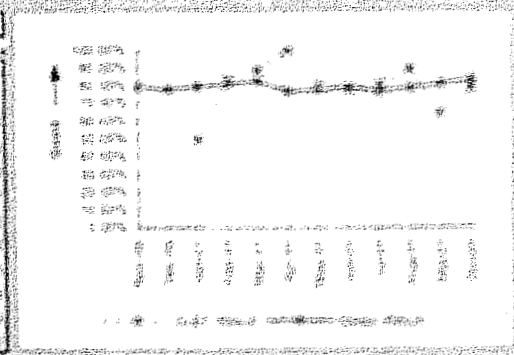
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Sc	Parity Score
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	30	112	26 79%	44 28%	935	3435	27 22%	-0 1	1 [illegible]
Sep-01	24	100	24 00%	42 71%	813	2865	28 38%	-0 9	1 [illegible]
Oct-01									



Checklist #4 - Unbundled Loop - DS1 Capable Loop

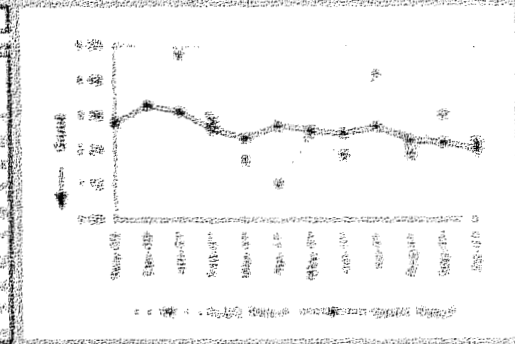
All Troubles Cleared within 4 hours (Percent) (MR-4 - Interval Zone Two)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mean & Sig	Results Sum
Nov-00					1523	1912	79.65%		
Dec-00					1441	1852	77.84%		
Jan-01	2	4	50.00%	50.00%	1534	1924	79.75%	[illegible]	[illegible]
Feb-01	5	6	83.33%	37.27%	1547	1914	80.86%	[illegible]	[illegible]
Mar-01	8	9	88.89%	31.43%	1857	2249	82.57%	[illegible]	[illegible]
Apr-01	4	4	100.00%	0.00%	1924	2504	76.84%	[illegible]	[illegible]
May-01	4	5	80.00%	40.00%	1665	2129	77.62%	[illegible]	[illegible]
Jun-01	7	9	77.78%	41.57%	2037	2575	79.06%	[illegible]	[illegible]
Jul-01	13	16	81.25%	39.03%	2147	2800	76.68%	[illegible]	[illegible]
Aug-01	17	19	89.47%	30.69%	2283	2899	78.72%	[illegible]	[illegible]
Sep-01	11	17	64.71%	47.79%	1684	2276	81.04%	[illegible]	[illegible]
Oct-01	11	14	78.57%	41.03%	1864	2240	83.21%	[illegible]	[illegible]



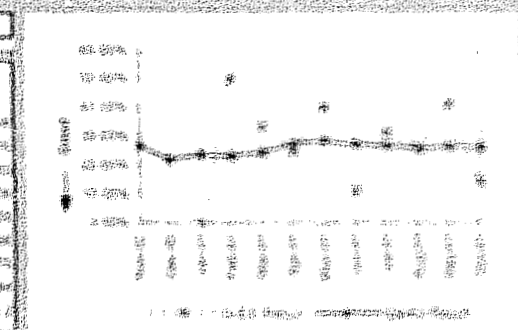
Mean Time to Restore (Hours Minutes) (MR-6 - Interval Zone Two)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mean & Sig	Results Sum
Nov-00					6368.03	1912	[illegible]		
Dec-00					7309.15	1852	[illegible]		
Jan-01	22.43	4	5.41	3.35	7165.17	1924	[illegible]	[illegible]	[illegible]
Feb-01	20.35	6	3.26	3.31	5932.06	1914	[illegible]	[illegible]	[illegible]
Mar-01	18.17	9	2.02	3.24	6775.35	2249	[illegible]	[illegible]	[illegible]
Apr-01	4.55	4	1.14	1.03	8094.48	2504	[illegible]	[illegible]	[illegible]
May-01	14.43	5	2.57	2.34	7423.19	2129	[illegible]	[illegible]	[illegible]
Jun-01	19.52	9	2.12	1.44	7593.00	2575	[illegible]	[illegible]	[illegible]
Jul-01	80.06	16	5.00	9.46	8924.13	2800	[illegible]	[illegible]	[illegible]
Aug-01	42.31	19	2.14	2.24	7872.43	2899	[illegible]	[illegible]	[illegible]
Sep-01	61.31	17	3.37	3.04	5439.33	2276	[illegible]	[illegible]	[illegible]
Oct-01	36.54	14	2.38	1.35	5384.11	2240	[illegible]	[illegible]	[illegible]



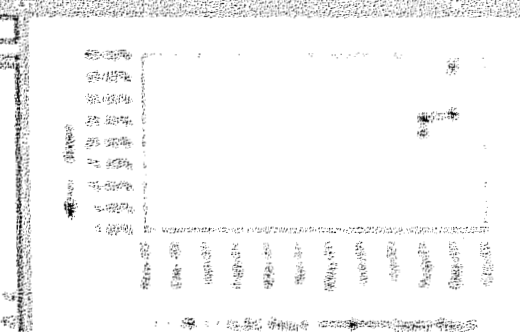
Repair Repeat Report Rate (Percent) (MR-7 - Interval Zone Two)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mean & Sig	Results Sum
Nov-00					526	1912	28.57%		
Dec-00					405	1852	22.68%		
Jan-01	0	4	0.00%	0.00%	456	1924	23.69%	[illegible]	[illegible]
Feb-01	3	6	50.00%	50.00%	446	1914	23.30%	[illegible]	[illegible]
Mar-01	3	9	33.33%	47.14%	549	2249	24.42%	[illegible]	[illegible]
Apr-01	1	4	25.00%	43.30%	635	2504	25.36%	[illegible]	[illegible]
May-01	2	5	40.00%	48.99%	603	2129	28.32%	[illegible]	[illegible]
Jun-01	1	9	11.11%	31.43%	704	2575	27.32%	[illegible]	[illegible]
Jul-01	5	16	31.25%	46.35%	715	2800	25.54%	[illegible]	[illegible]
Aug-01	5	19	26.32%	44.03%	744	2899	25.66%	[illegible]	[illegible]
Sep-01	7	17	41.18%	49.22%	550	2276	24.17%	[illegible]	[illegible]
Oct-01	2	14	14.29%	34.99%	581	2240	25.94%	[illegible]	[illegible]



Repair Repeat Report Rate (Percent) (MR-7 - Interval Zone Two)

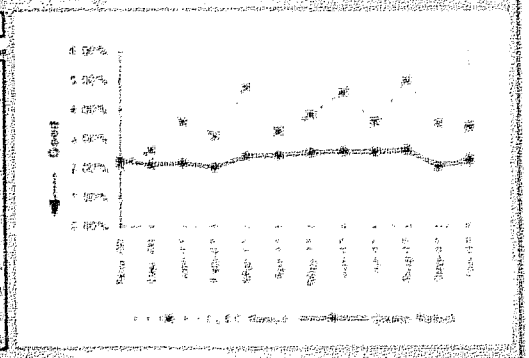
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mean & Sig	Results Sum
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	2	9	22.22%	41.57%	461	1882	24.50%	[illegible]	[illegible]
Sep-01	6	16	37.50%	48.41%	553	1929	28.65%	[illegible]	[illegible]
Oct-01									



Checklist #4 - Unbundled Loop - DS1 Capable Repair

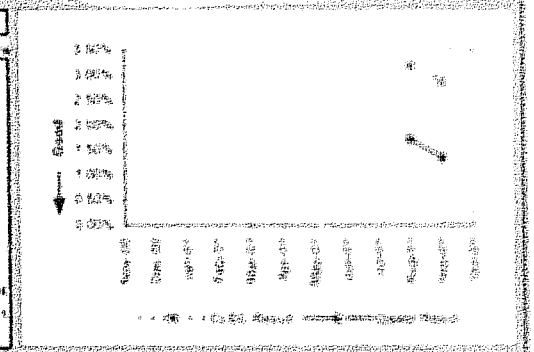
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sc	Parity Score
Nov-00	30	1413	2 12%	14 42%	6403	283756	2 26%	-0 34	[illegible]
Dec-00	40	1526	2 62%	15 98%	6123	288121	2 13%	1 34	[illegible]
Jan-01	64	1780	3 60%	18 62%	6341	292643	2 17%	4 13	[illegible]
Feb-01	66	2123	3 11%	17 36%	6001	296565	2 02%	3 54	[illegible]
Mar-01	112	2349	4 77%	21 31%	7196	300184	2 40%	7 48	[illegible]
Apr-01	89	2722	3 27%	17 76%	7393	304349	2 43%	2 84	[illegible]
May-01	115	3005	3 83%	19 18%	7732	306454	2 52%	4 54	[illegible]
Jun-01	148	3223	4 59%	20 93%	7934	309090	2 57%	7 23	[illegible]
Jul-01	126	3513	3 59%	18 60%	7878	310594	2 54%	3 94	[illegible]
Aug-01	190	3822	4 97%	21 74%	8122	312884	2 60%	9 18	[illegible]
Sep-01	144	4074	3 53%	18 47%	6447	314857	2 05%	8 66	[illegible]
Oct-01	148	4344	3 41%	18 14%	7120	315882	2 25%	5 08	[illegible]



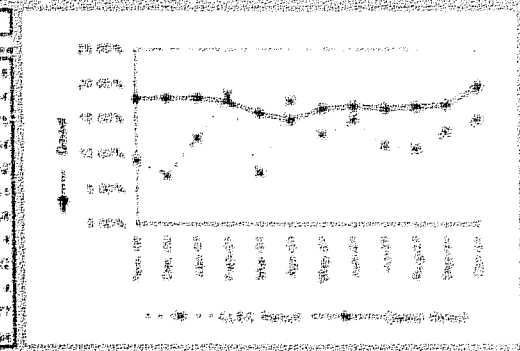
Trouble Rate (Percent) (MR-6*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sc	Parity Score
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	121	3822	3 17%	17 51%	5317	312884	1 70%	6 97	[illegible]
Sep-01	116	4074	2 85%	16 63%	4188	314857	1 33%	6 4	[illegible]
Oct-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

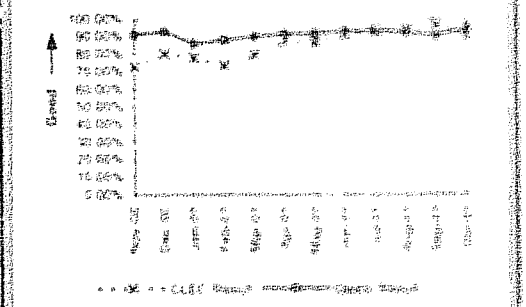
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sc	Parity Score
Nov-00	3	33	9 09%	28 75%	1396	7799	17 90%	1 32	[illegible]
Dec-00	3	43	6 98%	25 48%	1345	7468	18 01%	1 69	[illegible]
Jan-01	9	73	12 33%	32 88%	1391	7732	17 99%	1 25	[illegible]
Feb-01	15	81	18 52%	38 84%	1275	7276	17 52%	0 26	[illegible]
Mar-01	9	121	7 44%	26 24%	1352	8548	15 82%	2 61	[illegible]
Apr-01	19	108	17 59%	38 06%	1289	8682	14 85%	0 6	[illegible]
May-01	17	132	12 88%	33 50%	1530	9262	16 52%	1 12	[illegible]
Jun-01	26	174	14 94%	35 65%	1606	9540	16 83%	0 60	[illegible]
Jul-01	16	142	11 27%	31 62%	1560	9438	16 53%	1 68	[illegible]
Aug-01	23	213	10 80%	31 04%	1635	9757	16 76%	[illegible]	[illegible]
Sep-01	22	166	13 25%	33 91%	1321	7768	17 01%	1 27	[illegible]
Oct-01	26	174	14 94%	35 65%	1740	8860	19 64%	1 54	[illegible]



Checklist #4 - Unbundled Loop - ISDN Capable Installation

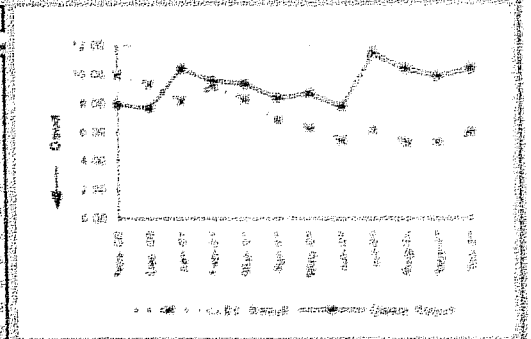
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scorel
Nov-00	500	684	73 10%	44 34%	3740	4108	91 04%	15 21	8 25
Dec-00	255	318	80 19%	39 86%	3690	3983	92 64%	8 04	3 89
Jan-01	893	1146	77 92%	41 48%	2395	2790	85 84%	6 47	2 94
Feb-01	688	933	73 74%	44 00%	2306	2622	87 95%	11 45	5 96
Mar-01	643	805	79 88%	40 09%	2402	2670	89 96%	8 35	4 08
Apr-01	790	906	87 20%	33 41%	2411	2639	91 36%	3 85	1 34
May-01	689	800	86 13%	34 57%	2359	2575	91 61%	4 89	1 97
Jun-01	542	596	90 94%	28 70%	2239	2414	92 75%	1 53	-0 07
Jul-01	534	577	92 55%	26 26%	1936	2079	93 12%	0 48	-0 71
Aug-01	750	799	93 87%	23 99%	1972	2141	92 11%	1 58	1 06
Sep-01	490	507	96 65%	18 00%	1548	1719	90 05%	-4 36	3 65
Oct-01	198	219	90 41%	29 44%	2159	2298	93 95%	1 95	0 19



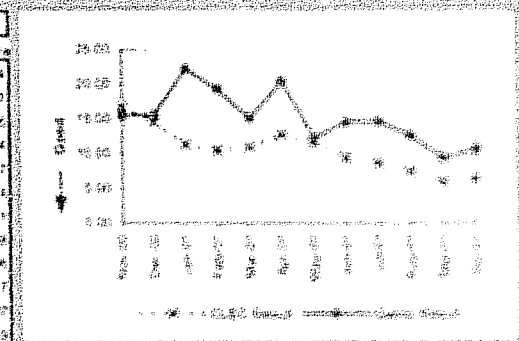
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scorel
Nov-00	6537	654	10 00	13 32	32100	4031	7 96	3 59	1 18
Dec-00	2730	292	9 35	13 83	29969	3903	7 68	1 38	-0 16
Jan-01	8694	1060	8 20	11 16	28544	2741	10 41	3 35	3 04
Feb-01	8025	869	9 23	12 23	24277	2536	9 57	-0 46	1 28
Mar-01	6211	748	8 30	11 35	24307	2595	9 37	1 93	2 11
Apr-01	4793	699	6 86	7 43	21479	2566	8 37	2 66	2 42
May-01	4114	657	6 26	7 85	20747	2394	8 67	3 79	3 3
Jun-01	2569	475	5 41	4 15	17315	2228	7 77	3 72	3 28
Jul-01	2903	477	6 15	6 95	24496	2145	11 42	8 23	6
Aug-01	3412	645	5 29	3 38	23748	2287	10 38	9 8	6 96
Sep-01	2456	467	5 26	3 27	17717	1799	9 85	7 67	5 56
Oct-01	1380	231	5 97	4 93	24368	2348	10 38	3 05	3 42



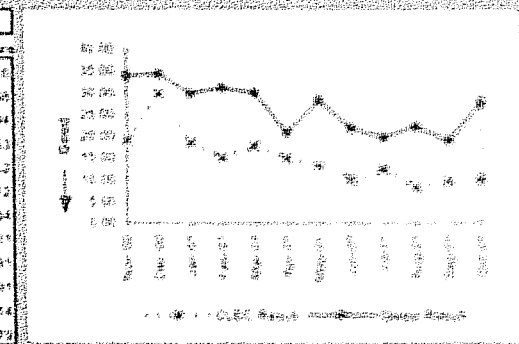
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scorel
Nov-00	1059	63	16 81	16 93	2901	186	15 43	0 43	-0 74
Dec-00	420	29	14 48	23 28	2395	153	15 65	-0 27	1 12
Jan-01	1282	113	11 35	11 44	4572	206	22 19	-2 39	2 46
Feb-01	1018	97	10 49	11 35	2934	152	19 30	1 22	1 34
Mar-01	745	68	10 96	16 27	1694	112	15 12	-1 27	1 77
Apr-01	561	44	12 75	15 11	1915	94	20 37	1 06	1 64
May-01	660	57	11 58	17 95	1257	102	12 32	-0 18	1 15
Jun-01	244	26	9 38	11 12	1085	75	14 47	-0 79	-1 49
Jul-01	381	44	8 66	8 86	3475	236	14 60	1 09	1 66
Aug-01	263	35	7 51	7 61	4350	346	12 57	-1 16	1 7
Sep-01	468	78	6 00	5 88	2597	277	9 38	1 6	1 67
Oct-01	554	85	6 52	6 70	2222	210	10 58	1 3	1 25



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

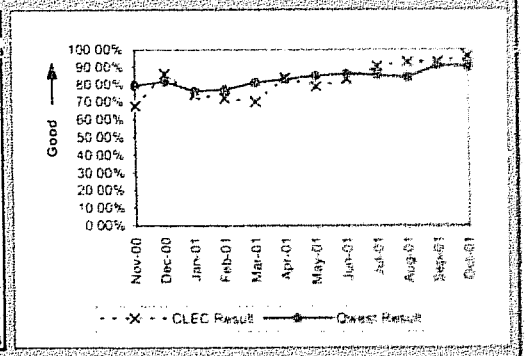
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scorel
Nov-00	2314	121	19 12	23 74	6111	180	33 95	-4 04	3 48
Dec-00	1014	34	29 82	24 86	4818	140	34 41	-0 63	1 36
Jan-01	2595	140	18 54	22 51	5665	49	29 97	3 2	2 94
Feb-01	2242	148	15 15	19 41	5123	164	31 24	3 17	2 63
Mar-01	1685	94	17 93	19 67	4692	156	30 08	2 0	2 52
Apr-01	1074	72	14 92	15 85	2814	134	21 00	1 64	2 12
May-01	719	54	13 31	13 46	3219	114	28 24	2 21	2 34
Jun-01	284	28	10 14	15 22	2194	100	21 94	1 99	2 21
Jul-01	427	34	12 56	16 37	1526	77	19 82	1 5	1 94
Aug-01	349	42	8 31	6 98	2065	93	22 20	3 14	2 81
Sep-01	280	29	9 66	9 87	1292	68	19 00	1 87	2 14
Oct-01	284	28	10 14	8 24	2139	77	27 78	1 29	1 79



Checklist #4 - Unbundled Loop - ISDN Capable Installation

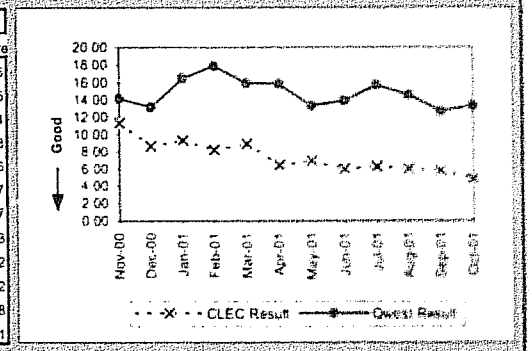
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	[illegible]	87 00%	46 69%	591	746	79 22%	2 46	0 5
[illegible]	[illegible]	86 11%	34 58%	599	732	81 83%	-0 65	-1 4
[illegible]	[illegible]	74 17%	43 77%	411	541	75 97%	0 46	-0 72
[illegible]	[illegible]	72 22%	44 79%	437	567	77 07%	1 08	-0 34
[illegible]	[illegible]	78 24%	45 72%	471	581	81 07%	2 22	0 35
[illegible]	[illegible]	83 87%	36 78%	448	541	82 81%	-0 25	-1 15
[illegible]	[illegible]	78 78%	40 94%	397	467	85 01%	1 57	-0 05
[illegible]	[illegible]	82 98%	37 58%	453	527	85 96%	0 76	-0 54
[illegible]	[illegible]	90 60%	29 19%	388	456	85 09%	-1 49	-1 91
[illegible]	[illegible]	92 86%	25 75%	397	473	83 93%	-2 42	-2 47
[illegible]	[illegible]	92 98%	25 54%	481	530	90 75%	-0 55	-1 34
[illegible]	[illegible]	96 23%	19 06%	451	499	90 38%	-1 37	-1 83



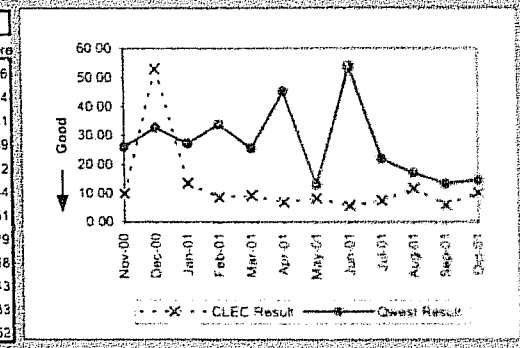
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	[illegible]	11 39	9 80	10151	715	14 20	-0 99	-1 6
[illegible]	[illegible]	8 69	12 08	9209	696	13 23	-1 23	-1 75
[illegible]	[illegible]	9 39	8 92	8449	512	16 50	-3 68	-3 24
[illegible]	[illegible]	8 28	7 93	9723	542	17 94	-2 93	-2 78
[illegible]	[illegible]	8 07	11 85	8552	535	15 99	-2 22	-2 35
[illegible]	[illegible]	6 46	4 65	8219	518	15 87	-2 25	-2 37
[illegible]	[illegible]	7 00	5 65	5641	423	13 34	-1 76	-2 07
[illegible]	[illegible]	6 07	4 56	6785	486	13 96	-1 32	-1 8
[illegible]	[illegible]	6 32	5 15	7484	475	15 76	-3 33	-3 02
[illegible]	[illegible]	6 05	6 29	7572	519	14 59	-5 26	-4 2
[illegible]	[illegible]	5 83	3 94	6928	545	12 71	-3 59	-3 18
[illegible]	[illegible]	4 84	1 72	7016	527	13 31	-3 45	-3 1



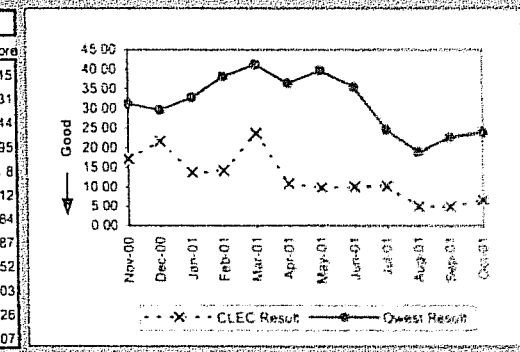
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	[illegible]	10 00	10 81	1618	62	26 10	-0 98	-1 6
[illegible]	[illegible]	53 00		1408	43	32 74	0 42	-0 74
[illegible]	[illegible]	13 57	12 35	1360	50	27 20	-1 01	-1 61
[illegible]	[illegible]	8 58	9 83	1423	42	33 88	-2 61	-2 59
[illegible]	[illegible]	9 36	10 92	895	35	25 57	-1 84	-2 12
[illegible]	[illegible]	7 00	9 52	1270	28	45 36	-0 73	-1 44
[illegible]	[illegible]	8 33	5 61	259	20	12 95	-0 84	-1 51
[illegible]	[illegible]	5 67	2 31	1132	21	53 90	-0 47	-1 29
[illegible]	[illegible]	7 62	4 37	1847	84	21 99	-1 11	-1 68
[illegible]	[illegible]	11 70	10 52	1452	85	17 08	-0 71	-1 43
[illegible]	[illegible]	6 00	4 57	818	61	13 41	-1 37	-1 83
[illegible]	[illegible]	10 24	14 82	1068	73	14 63	-0 86	-1 52



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

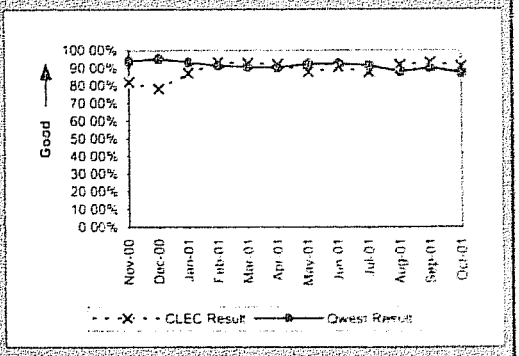
[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	[illegible]	17 31	12 63	2913	93	31 32	-1 9	-2 15
[illegible]	[illegible]	21 75	31 57	2668	90	29 64	-0 51	-1 31
[illegible]	[illegible]	13 75	10 20	2631	80	32 89	-2 37	-2 44
[illegible]	[illegible]	14 27	12 54	3367	88	38 26	-1 57	-1 95
[illegible]	[illegible]	23 75	23 90	3093	75	41 24	-1 31	-1 8
[illegible]	[illegible]	11 00	4 43	2374	65	36 52	-1 83	-2 12
[illegible]	[illegible]	9 86	9 84	1991	50	39 82	-1 37	-1 84
[illegible]	[illegible]	10 15	8 69	1881	53	35 49	-1 43	-1 87
[illegible]	[illegible]	10 29	10 53	1109	45	24 64	-0 86	-1 52
[illegible]	[illegible]	5 00	4 00	1190	63	18 89	-1 69	-2 03
[illegible]	[illegible]	5 00	6 44	725	32	22 66	-2 08	-2 26
[illegible]	[illegible]	6 71	7 61	983	41	23 98	-1 75	-2 07



Checklist #4 - Unbundled Loop - ISDN Capable Installation

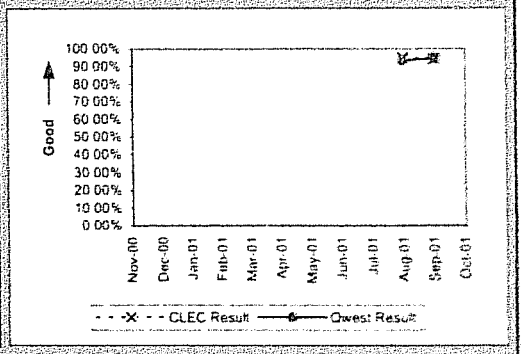
[illegible] Interval Zone One and Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	92.13%	38.31%	5039	5360	94.01%	15.26	8.28
[illegible]	[illegible]	[illegible]	98.44%	41.12%	5109	5361	95.30%	19.88	11.09
[illegible]	[illegible]	[illegible]	87.57%	33.34%	4188	4488	93.34%	7.06	3.29
[illegible]	[illegible]	[illegible]	93.22%	25.15%	3289	3603	91.29%	-2.16	-2.33
[illegible]	[illegible]	[illegible]	92.80%	25.65%	3294	3633	90.67%	-2.27	-2.38
[illegible]	[illegible]	[illegible]	90.27%	26.68%	3251	3603	90.23%	-2.01	-2.22
[illegible]	[illegible]	[illegible]	87.36%	37.64%	3126	3381	92.46%	-4.89	1.97
[illegible]	[illegible]	[illegible]	96.88%	29.07%	3042	3286	92.57%	1.93	0.17
[illegible]	[illegible]	[illegible]	87.78%	32.85%	2753	3010	91.46%	3.31	1.01
[illegible]	[illegible]	[illegible]	90.20%	26.99%	2514	2862	87.84%	-3.32	-3.02
[illegible]	[illegible]	[illegible]	93.33%	24.96%	2445	2712	90.15%	-2.82	-2.71
[illegible]	[illegible]	[illegible]	85.35%	28.11%	2386	2739	87.11%	-3.28	-2.99



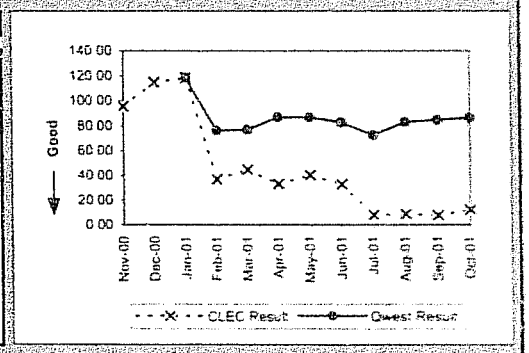
[illegible] Interval Zone One and Two

[illegible]	[illegible]	[illegible]	CLEC Resl	Bst Dev	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	95.04%	21.71%	2671	2862	93.33%	-1.76	-2.07
[illegible]	[illegible]	[illegible]	94.28%	23.22%	2572	2712	94.84%	0.67	-0.59



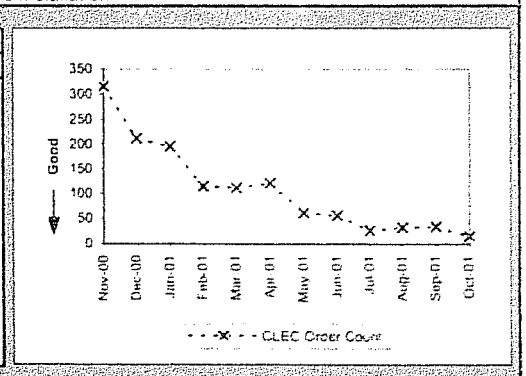
[illegible] Delayed Past Due Date (Average Days) (OP-15A)

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	95.49	62.43					
[illegible]	[illegible]	[illegible]	115.08	75.26					
[illegible]	[illegible]	[illegible]	118.22	80.78	108572	915	118.66	0.02	-0.99
[illegible]	[illegible]	[illegible]	33.18	55.38	56543	739	76.51	-6.28	-4.82
[illegible]	[illegible]	[illegible]	49.17	66.60	65540	848	77.29	-4.38	-3.66
[illegible]	[illegible]	[illegible]	33.32	66.05	76999	882	87.30	-6.35	-4.86
[illegible]	[illegible]	[illegible]	40.78	78.72	72790	838	86.86	-4.02	-3.44
[illegible]	[illegible]	[illegible]	33.23	76.18	62701	754	83.16	-3.93	-3.39
[illegible]	[illegible]	[illegible]	8.78	9.12	39184	538	72.83	-3.55	-3.16
[illegible]	[illegible]	[illegible]	9.62	11.71	43503	521	83.50	-4.33	-3.63
[illegible]	[illegible]	[illegible]	8.09	11.86	41158	484	85.04	-5.21	-4.17
[illegible]	[illegible]	[illegible]	13.45	19.42	41760	481	86.82	-3.41	-3.07



Checklist #4 - Unbundled Loop - ISDN Capable Installation

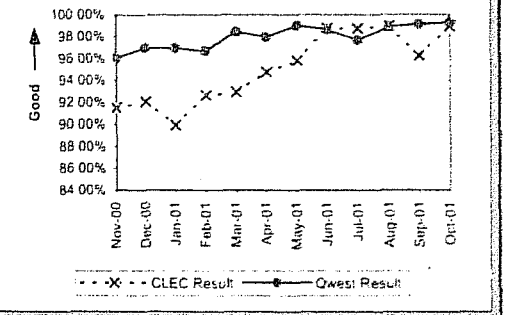
	CLEC Order Count
	316
	212
	196
	115
	112
	122
	62
	57
	27
	33
	35
	16



Checklist #4 - Unbundled Loop - ISDN Capable Repair

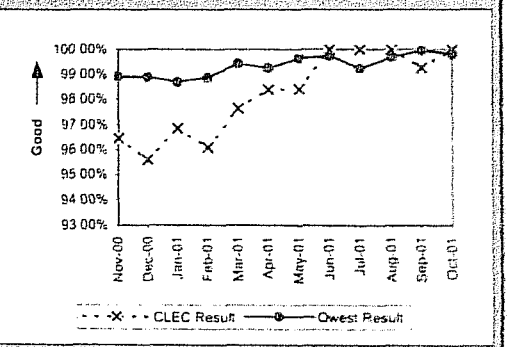
[illegible] (Percent) (MR-3)-- Interval Zone One

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1933	96.07%	4.45	1.71
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1618	96.97%	4.92	1.99
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2256	2337	96.96%	5	2.04
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1948	2015	96.67%	2.77	0.68
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2216	2251	98.45%	4.68	1.84
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2207	2253	97.96%	2.77	0.68
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2152	2174	98.99%	3.68	1.24
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2173	2203	98.64%	-0.18	-1.11
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2160	2212	97.65%	-1.05	-1.64
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2496	2524	98.89%	-0.11	-1.07
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1819	1835	99.13%	2.5	0.52
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2106	2122	99.25%	0.52	-0.68



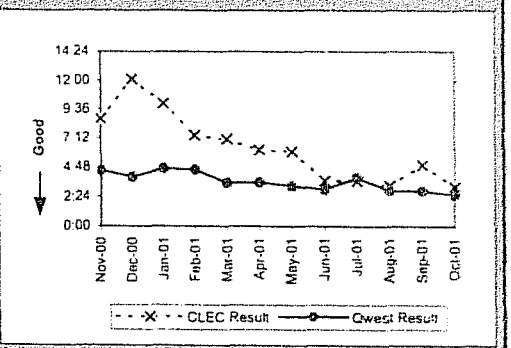
[illegible] (Percent) (MR-4)-- Interval Zone One

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1912	1933	98.91%	4.56	1.77
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1600	1618	98.89%	5.47	2.32
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2338	2369	98.69%	2.15	0.31
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2025	2048	98.88%	2.87	0.74
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2253	2266	99.43%	2.57	0.56
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2252	2269	99.25%	1.31	-0.2
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2191	2199	99.64%	2.36	0.43
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2218	2224	99.73%	-0.78	-1.47
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2205	2225	99.24%	-1.29	-1.79
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2535	2533	99.68%	-0.77	-1.47
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1848	1849	99.95%	1.54	-0.06
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2135	2139	99.81%	-0.57	-1.35



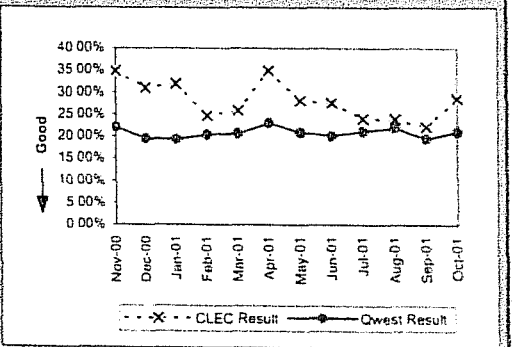
[illegible] (MR-6)-- Interval Zone One

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	8706.14	1933	4.32	1.56	-0.05
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	6537.31	1618	4.01	2.88	0.75
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	11179.26	2369	4.43	5.78	2.52
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	9457.08	2048	4.37	2.29	0.39
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	8038.14	2266	3.33	5.47	2.33
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	6186.03	2269	3.36	2.81	0.71
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	7204.27	2199	3.17	3.29	1
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	6692.03	2224	3.01	1.74	0.06
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	6815.20	2225	3.58	-0.24	-1.15
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	7459.51	2533	2.57	0.66	-0.6
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	5331.35	1849	2.53	4.86	1.95
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	5534.52	2139	2.35	1.53	-0.07

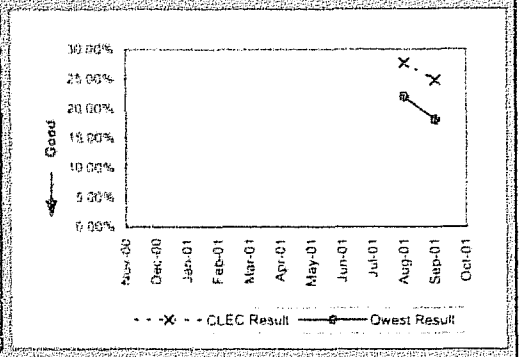


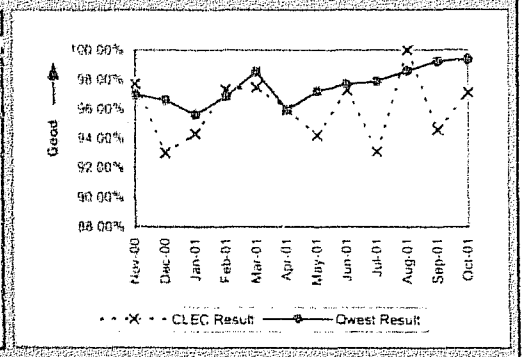
[illegible] (Percent) (MR-7)-- Interval Zone One

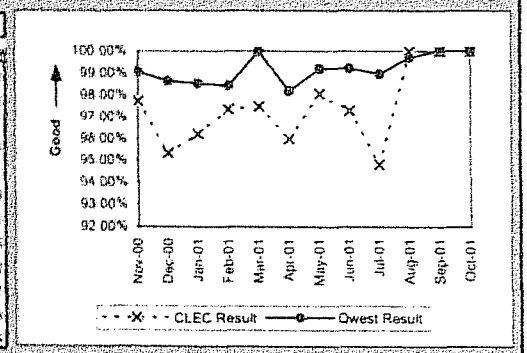
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	427	1933	22.09%	5.37	2.27
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	316	1618	19.53%	4.55	1.77
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	458	2369	19.33%	4.76	1.89
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	416	2048	20.31%	1.53	-0.07
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	468	2267	20.64%	1.91	0.16
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	524	2271	23.07%	4	1.43
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	461	2200	20.95%	2.83	0.72
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	448	2224	20.14%	2.71	0.65
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	471	2226	21.16%	1.04	-0.37
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	556	2537	21.99%	0.66	-0.6
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	362	1852	19.55%	0.76	-0.54
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	451	2140	21.07%	2.37	0.44

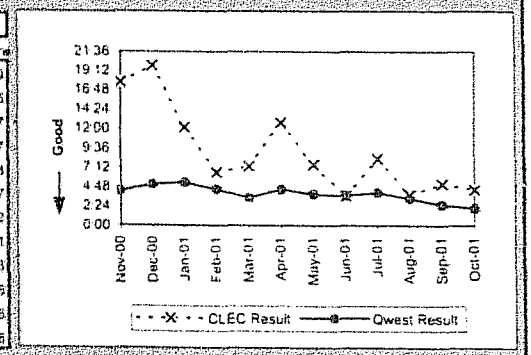


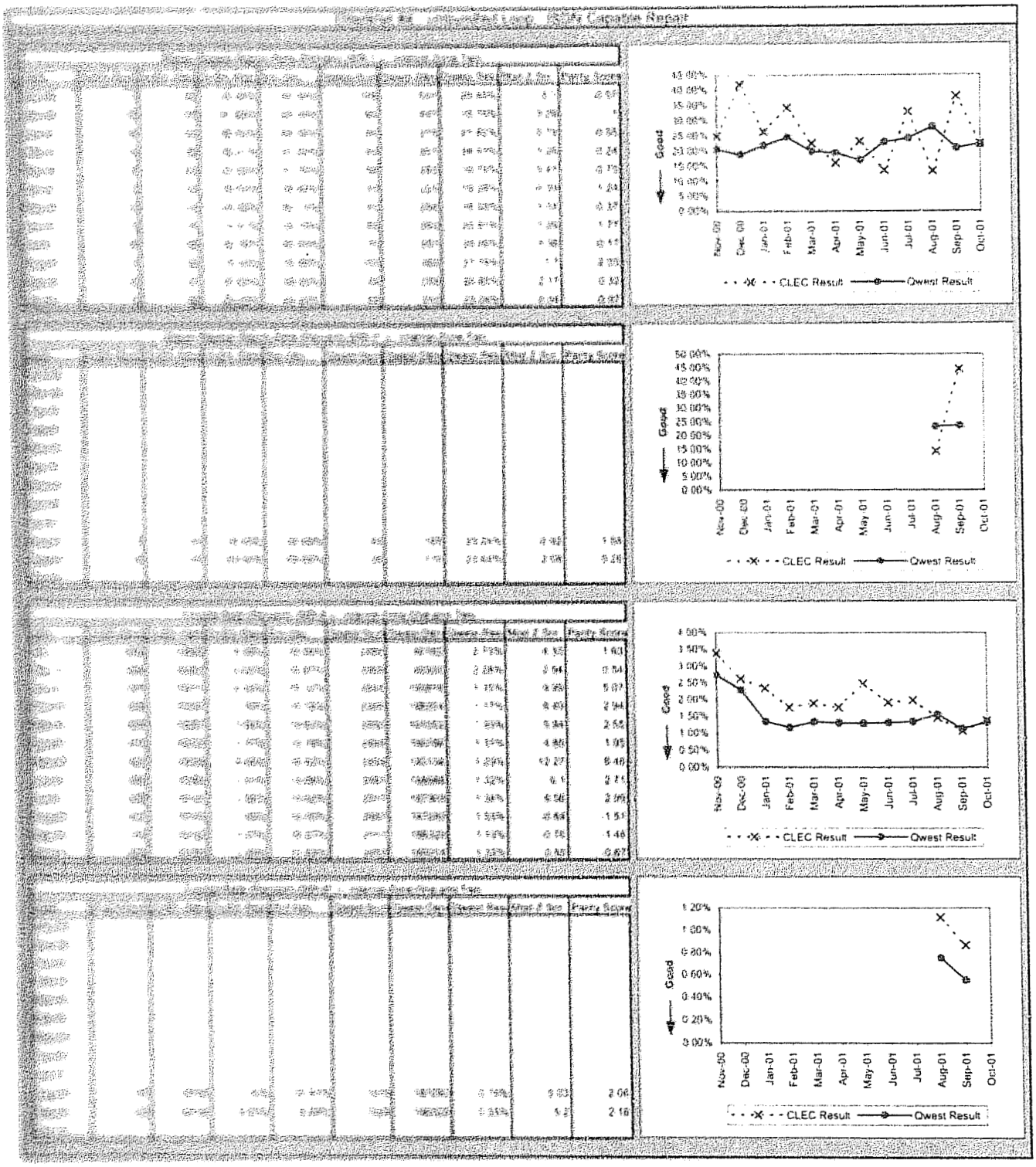
Attachment B1 - Unbundled Loop - ISDN Capable Repair

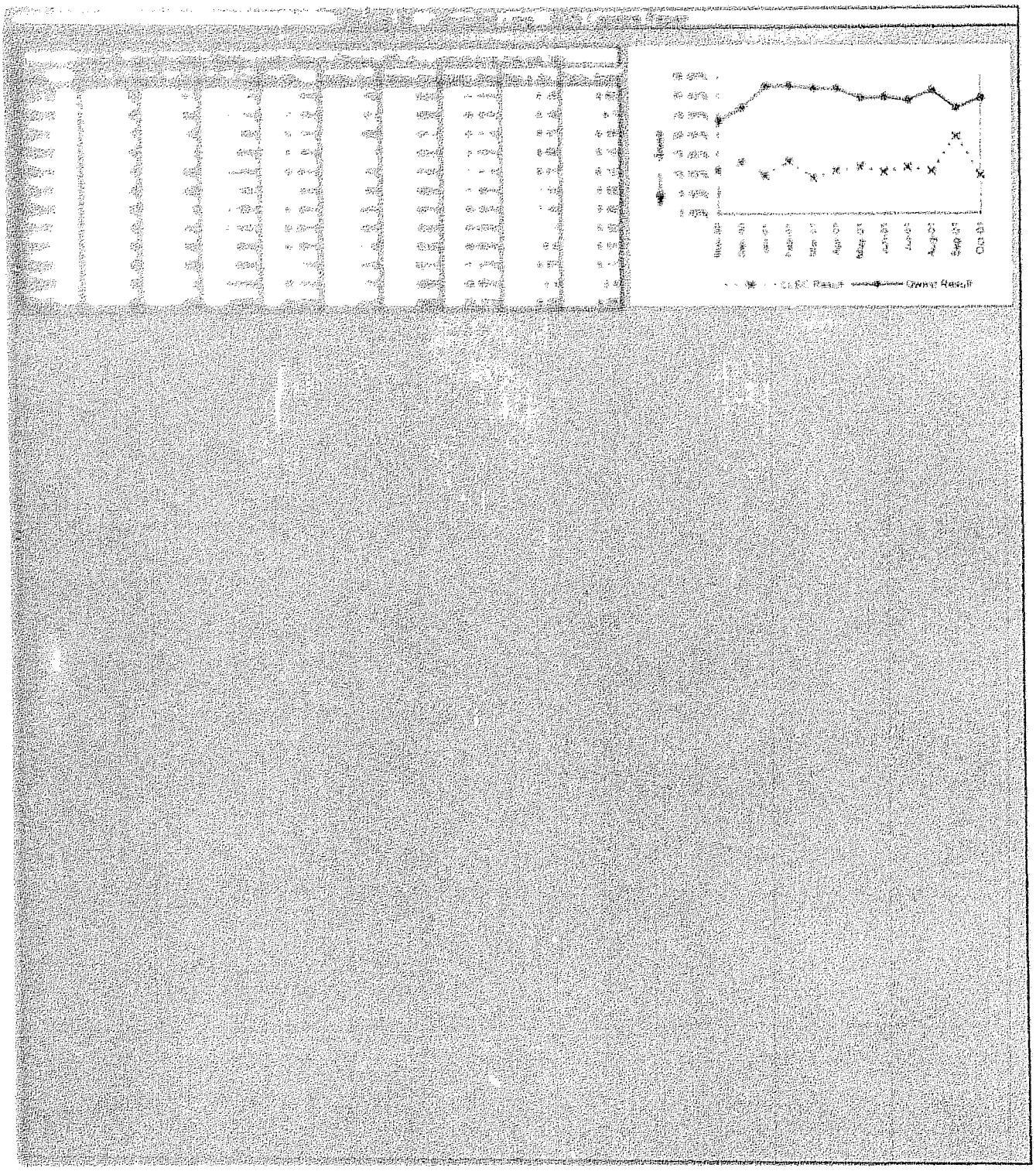


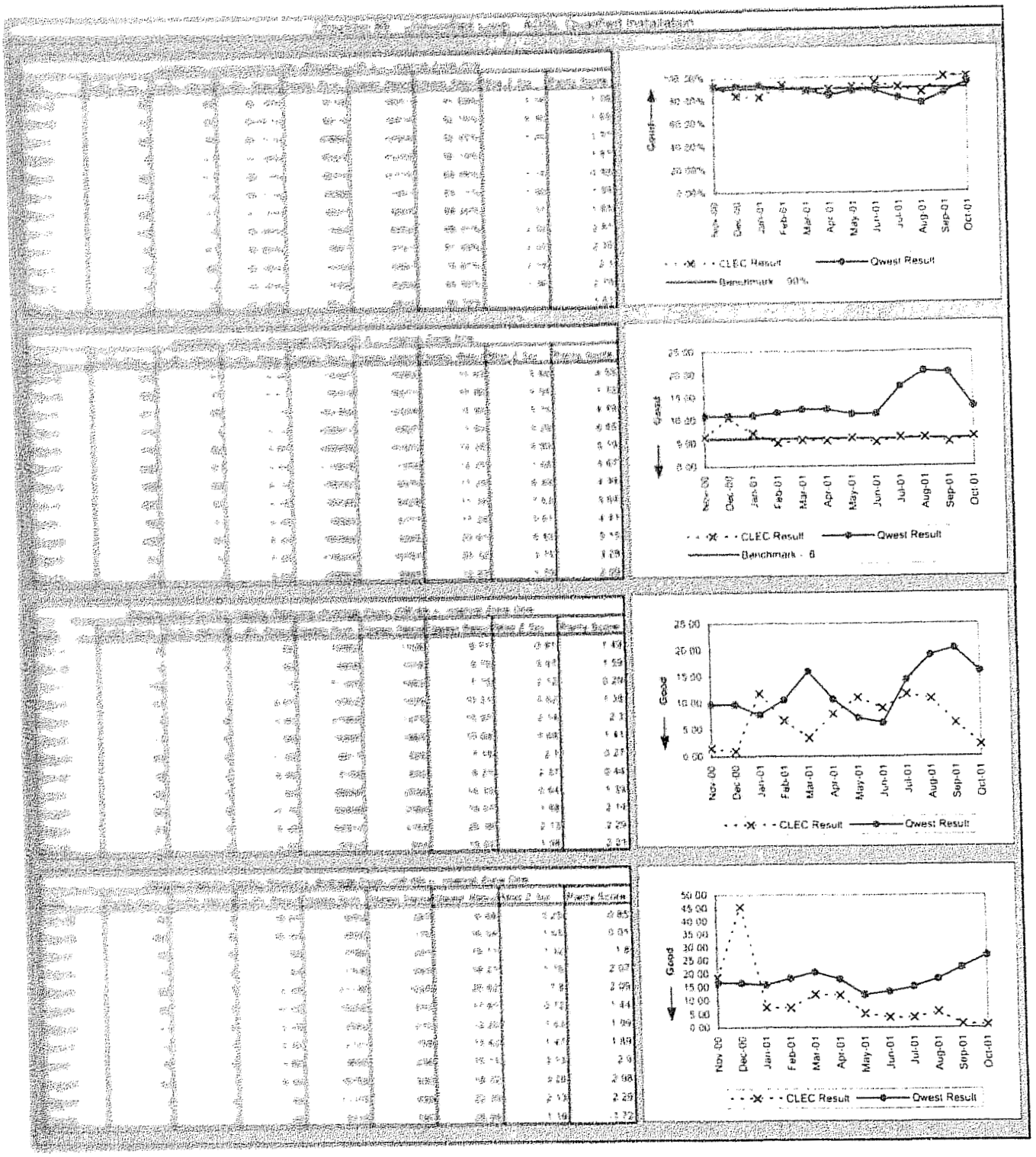


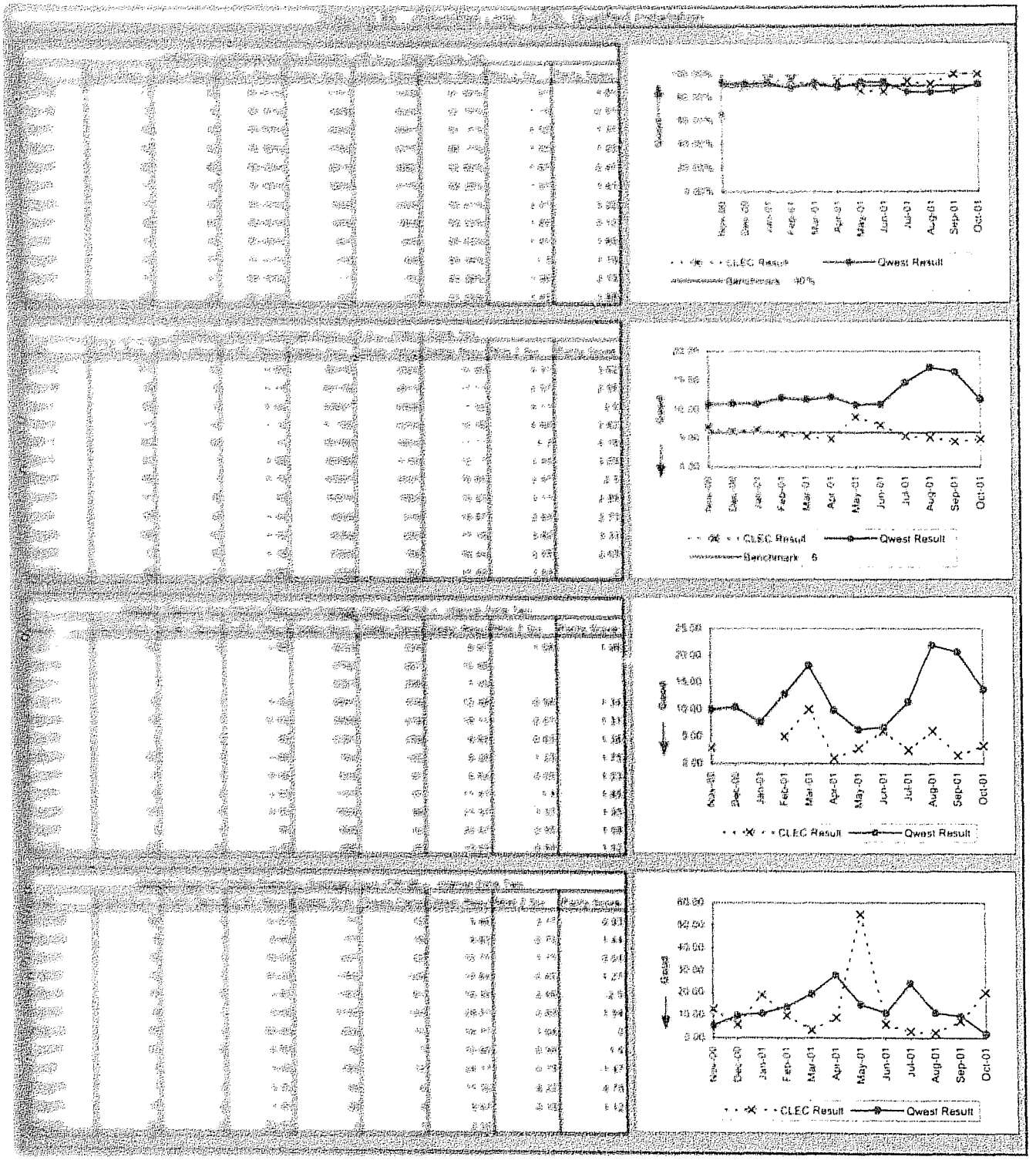





Good
Nov-00
Dec-00
Jan-01
Feb-01
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
CLEC Result
Qwest Result



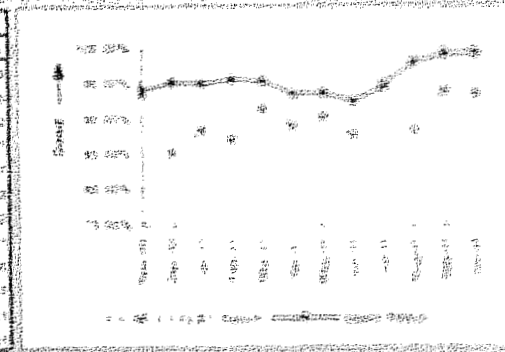

Good
Nov-00
Dec-00
Jan-01
Feb-01
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
CLEC Result
Qwest Result
Benchmark - 8
Benchmark - 90%


CLEC Result
Qwest Result
Benchmark 90%
Benchmark 6
Nov-00
Dec-00
Jan-01
Feb-01
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01

Checklist #4 - Unbundled Loop - ADSL Qualified Installation

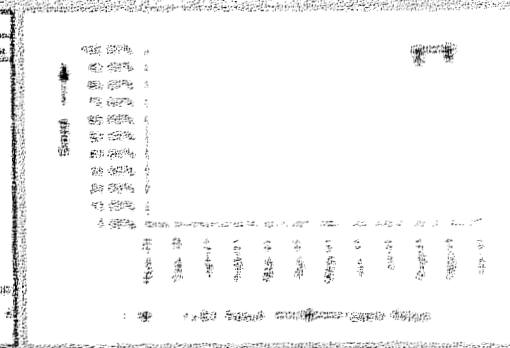
New Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Parity Score
Nov-00	88	95	93.68%	19835	21075	94.12%	[illegible]	[illegible]
Dec-00	81	95	85.26%	20331	21356	95.20%	[illegible]	[illegible]
Jan-01	99	112	88.39%	24420	25682	95.09%	[illegible]	[illegible]
Feb-01	143	164	87.20%	27422	28657	95.69%	[illegible]	[illegible]
Mar-01	161	176	91.48%	26620	27903	95.40%	[illegible]	[illegible]
Apr-01	148	166	89.16%	23773	25387	93.64%	[illegible]	[illegible]
May-01	149	165	90.30%	16895	18040	93.65%	[illegible]	[illegible]
Jun-01	144	164	87.80%	11945	12905	92.56%	[illegible]	[illegible]
Jul-01	135	142	95.07%	9352	9891	94.55%	[illegible]	[illegible]
Aug-01	121	137	88.32%	8134	8299	98.01%	[illegible]	[illegible]
Sep-01	123	131	93.89%	10100	10203	98.99%	[illegible]	[illegible]
Oct-01	144	154	93.51%	10421	10504	99.21%	[illegible]	[illegible]



New Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

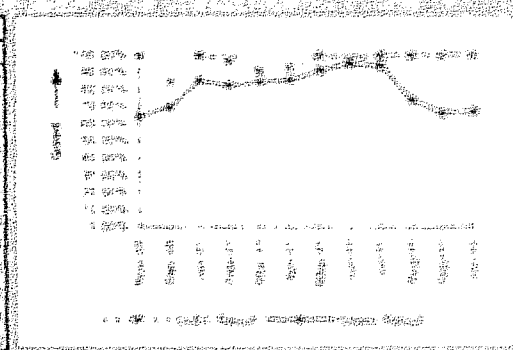
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Parity Score
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	127	137	92.70%	8166	8299	98.40%	[illegible]	[illegible]
Sep-01	124	131	94.66%	10126	10203	99.25%	[illegible]	[illegible]
Oct-01								



Checklist #4 - Unbundled Loop - ADSL Qualified Repeater

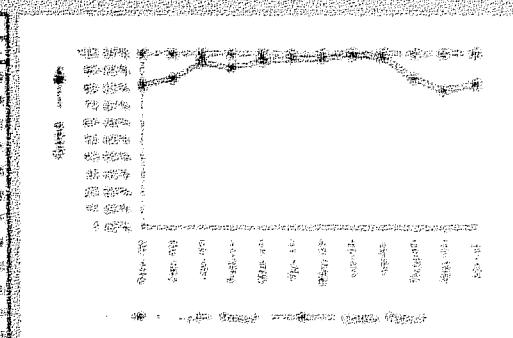
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Parity Score
Nov-00	10	10	100.00%	2427	3779	64.22%	2.90	3.43
Dec-00	11	13	84.62%	2115	3028	69.85%	1.16	1.73
Jan-01	20	20	100.00%	3256	3828	85.06%	1.87	2.14
Feb-01	32	33	96.97%	3187	3869	82.37%	2.79	2.33
Mar-01	29	32	90.63%	3541	4208	84.15%	-	1.43
Apr-01	27	29	93.10%	3516	4108	85.59%	1.15	1.1
May-01	23	23	100.00%	4378	4824	90.75%	1.53	1.93
Jun-01	39	40	97.50%	3840	4044	94.96%	0.73	1.44
Jul-01	30	30	100.00%	3349	3572	93.76%	1.41	1.80
Aug-01	31	31	100.00%	3690	5007	73.70%	3.33	3.02
Sep-01	20	20	100.00%	2112	3195	66.10%	3.19	2.94
Oct-01	25	25	100.00%	2097	3129	67.02%	3.40	3.13



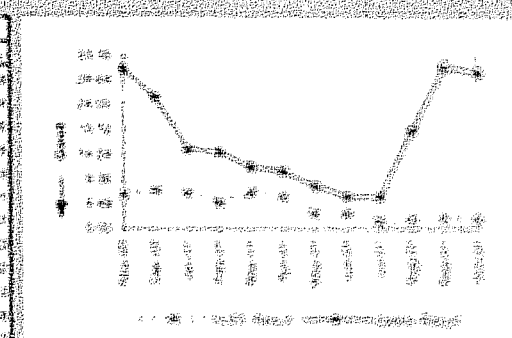
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Parity Score
Nov-00	10	10	100.00%	3109	3779	82.27%	1.47	1.83
Dec-00	13	13	100.00%	2605	3028	86.00%	1.48	1.88
Jan-01	20	20	100.00%	3622	3828	94.62%	1.00	1.50
Feb-01	33	33	100.00%	3567	3869	92.19%	1.00	1.07
Mar-01	32	32	100.00%	4012	4208	95.34%	1.25	1.75
Apr-01	29	29	100.00%	3991	4108	97.15%	0.93	1.69
May-01	23	23	100.00%	4682	4824	97.06%	0.85	1.07
Jun-01	40	40	100.00%	4001	4044	98.94%	0.48	1.2
Jul-01	32	32	100.00%	3469	3572	97.08%	0.87	1.55
Aug-01	31	31	100.00%	4309	5007	86.06%	2.23	2.88
Sep-01	20	20	100.00%	2537	3205	79.16%	2.29	2.93
Oct-01	25	25	100.00%	2627	3180	82.61%	2.28	2.92



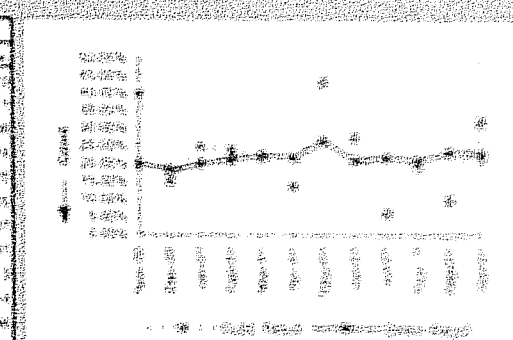
Mean Time to Restore (Hours Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Parity Score
Nov-00	67.10	10	6.43	117357.30	3779	31.03	3.48	3.88
Dec-00	97.13	13	7.29	77335.23	3028	25.32	1.95	2.99
Jan-01	142.01	20	7.06	59161.09	3828	15.26	0.28	1.79
Feb-01	168.08	33	5.06	57837.39	3869	14.57	1.94	2.49
Mar-01	230.07	32	7.11	50891.42	4208	12.09	1.23	2.38
Apr-01	182.42	29	6.18	45728.13	4108	11.08	1.15	2.07
May-01	71.37	23	3.07	40695.10	4824	8.28	1.63	2.43
Jun-01	122.20	40	3.04	25534.59	4044	6.19	1.69	2.55
Jul-01	50.01	32	1.34	22866.01	3572	6.24	1.64	2.72
Aug-01	61.15	31	1.59	95574.34	5007	19.08	2.84	3.32
Sep-01	45.31	20	2.17	101056.09	3205	31.32	2.43	2.97
Oct-01	46.14	25	1.51	96178.58	3180	30.15	2.34	2.87



Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

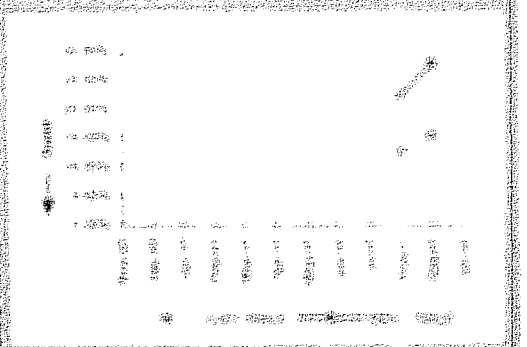
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Parity Score
Nov-00	4	10	40.00%	758	3779	20.06%	1.44	2.74
Dec-00	2	13	15.38%	558	3028	18.43%	0.28	1.71
Jan-01	5	20	25.00%	769	3828	20.09%	0.56	0.80
Feb-01	8	33	24.24%	827	3869	21.38%	0.42	0.94
Mar-01	7	32	21.88%	948	4208	22.53%	0.65	1.03
Apr-01	4	29	13.79%	904	4108	22.01%	1.08	0.80
May-01	10	23	43.48%	1276	4824	26.45%	1.75	0.97
Jun-01	11	40	27.50%	855	4044	21.14%	0.93	0.80
Jul-01	2	32	6.25%	783	3572	21.92%	2.16	4.2
Aug-01	6	31	19.35%	1052	5007	21.01%	0.35	1.44
Sep-01	2	20	10.00%	750	3205	23.40%	1.43	0.88
Oct-01	8	25	32.00%	715	3180	22.48%	1.14	0.72



Checklist #4 - Unbundled Loop - [illegible]

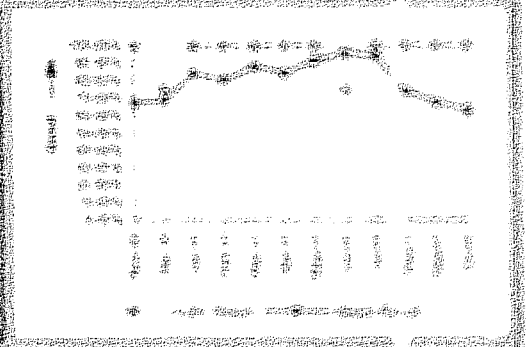
Repair Repeat Report Rate (Percent) (MR-7) - [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	2	16	12.50%	820	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	2	13	15.38%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01								



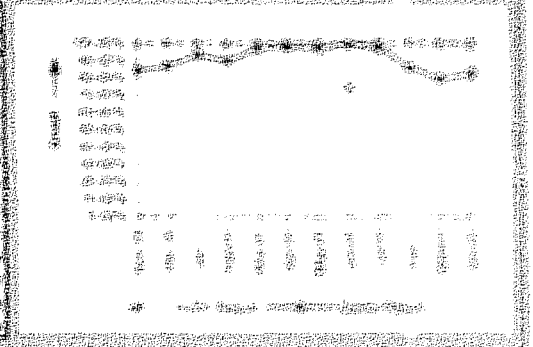
Out of Service Cleared within 24 hours (Percent) (MR-[illegible]) - [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Nov-00	3	3	100.00%	319	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	3	4	75.00%	359	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	1	1	100.00%	525	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	3	3	100.00%	569	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1	1	100.00%	615	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	6	6	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	2	2	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	3	4	75.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	2	2	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	14	14	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	5	5	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	3	3	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



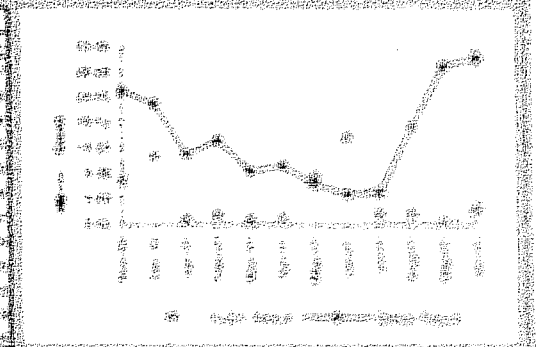
All Troubles Cleared within 48 hours (Percent) (MR-[illegible]) - [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Nov-00	3	3	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	4	4	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	1	1	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	3	3	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1	1	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	6	6	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	2	2	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	3	4	75.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	2	2	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	14	14	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	5	5	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	3	3	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Mean Time to Restore (Hours Minutes) (MR-[illegible]) - [illegible]

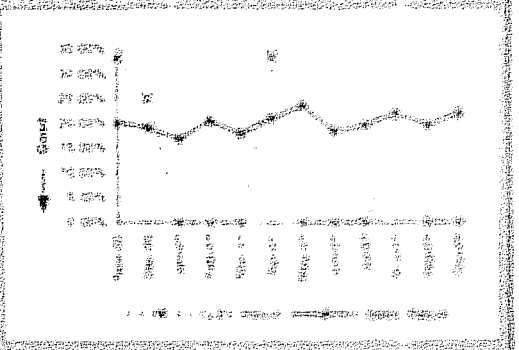
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Nov-00	24.33	3	8.11	11926.27	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	52.05	4	13.01	12000.09	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	1.17	1	1.17	8295.37	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	6.07	3	2.02	11317.01	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1.17	1	1.17	7199.19	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	8.56	6	1.29	6573.47	[illegible]	[illegible]	[illegible]	[illegible]
May-01	19.00	2	9.30	5840.56	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	55.46	4	16.42	4970.00	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	4.15	2	2.08	4103.13	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	28.50	14	2.04	15236.23	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	3.40	5	0.44	13230.33	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	9.17	3	3.06	16161.33	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #4 - Unbundled Loop - ADSL Qualified Report

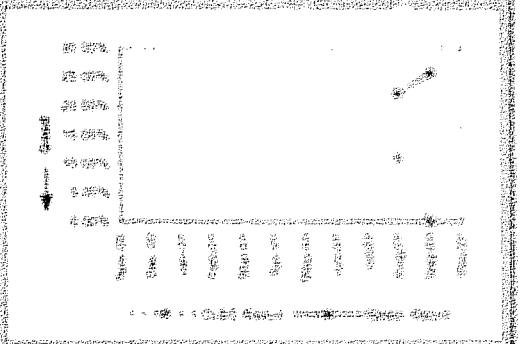
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sc	Parity Score
Nov-00	1	3	33.33%	94	471	19.96%	0.52	[illegible]
Dec-00	1	4	25.00%	99	523	18.93%	0.37	[illegible]
Jan-01	0	1	0.00%	105	624	16.83%	-0.45	[illegible]
Feb-01	0	3	0.00%	144	707	20.37%	0.87	[illegible]
Mar-01	0	1	0.00%	125	698	17.91%	0.47	[illegible]
Apr-01	2	6	33.33%	124	592	20.95%	0.71	[illegible]
May-01	0	2	0.00%	178	757	23.51%	[illegible]	[illegible]
Jun-01	0	4	0.00%	126	685	18.39%	[illegible]	[illegible]
Jul-01	0	2	0.00%	128	658	19.45%	[illegible]	[illegible]
Aug-01	3	14	21.43%	180	824	21.84%	[illegible]	[illegible]
Sep-01	0	5	0.00%	86	440	19.55%	[illegible]	[illegible]
Oct-01	0	3	0.00%	112	513	21.83%	[illegible]	[illegible]



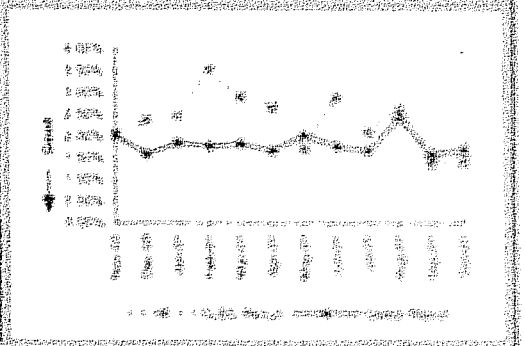
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sc	Parity Score
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	1	9	11.11%	125	566	22.08%	[illegible]	[illegible]
Sep-01	0	3	0.00%	63	246	25.61%	[illegible]	[illegible]
Oct-01								



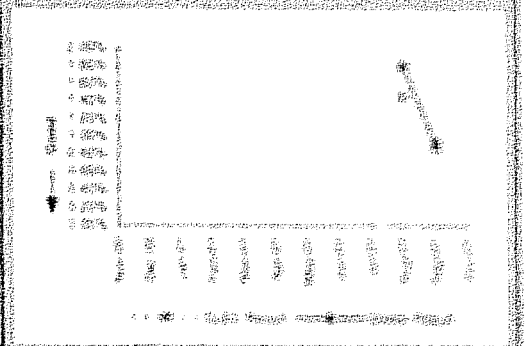
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sc	Parity Score
Nov-00	13	627	2.07%	4250	203310	2.09%	[illegible]	[illegible]
Dec-00	17	716	2.37%	3551	223445	1.59%	[illegible]	[illegible]
Jan-01	21	845	2.49%	4452	240365	1.85%	[illegible]	[illegible]
Feb-01	36	1019	3.53%	4576	255916	1.79%	[illegible]	[illegible]
Mar-01	33	1135	2.91%	4906	267200	1.84%	[illegible]	[illegible]
Apr-01	35	1311	2.67%	4700	279790	1.68%	[illegible]	[illegible]
May-01	25	1445	1.73%	5561	274534	2.03%	[illegible]	[illegible]
Jun-01	44	1517	2.90%	4729	266282	1.78%	[illegible]	[illegible]
Jul-01	34	1615	2.11%	4230	252102	1.68%	[illegible]	[illegible]
Aug-01	45	1714	2.63%	5831	238364	2.45%	[illegible]	[illegible]
Sep-01	25	1807	1.38%	3645	227625	1.60%	[illegible]	[illegible]
Oct-01	28	1953	1.43%	3693	217706	1.70%	[illegible]	[illegible]



Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

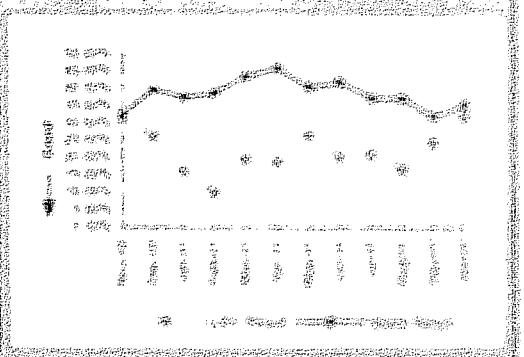
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sc	Parity Score
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	25	1714	1.46%	4284	238364	1.80%	[illegible]	[illegible]
Sep-01	16	1807	0.89%	2117	227625	0.93%	[illegible]	[illegible]
Oct-01								



Checklist #4 - Unbundled Loop - ADSL Qualified Loop

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) -- Interval Zone One and Two

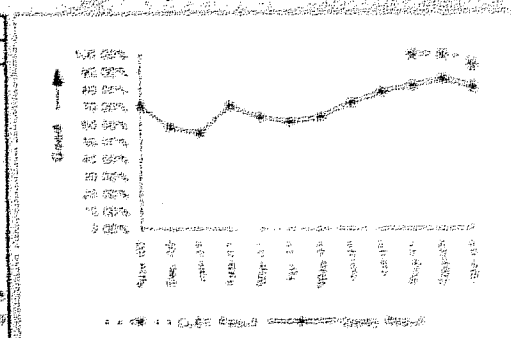
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Num 2 Sig	Parity Result
Nov-00	6	19	31.58%	2052	6302	32.56%	[illegible]	[illegible]
Dec-00	6	23	26.09%	2335	5886	39.67%	[illegible]	[illegible]
Jan-01	4	25	16.00%	2667	7119	37.46%	[illegible]	[illegible]
Feb-01	4	40	10.00%	2882	7458	38.64%	[illegible]	[illegible]
Mar-01	8	41	19.51%	3764	8670	43.41%	[illegible]	[illegible]
Apr-01	6	43	16.60%	3660	8660	46.73%	[illegible]	[illegible]
May-01	9	34	26.47%	3787	9368	40.42%	[illegible]	[illegible]
Jun-01	11	55	20.00%	3373	8102	41.63%	[illegible]	[illegible]
Jul-01	9	43	20.93%	2498	6728	37.13%	[illegible]	[illegible]
Aug-01	9	54	16.67%	3429	9266	37.00%	[illegible]	[illegible]
Sep-01	8	33	24.24%	1706	5351	31.88%	[illegible]	[illegible]
Oct-01	13	41	31.71%	1992	5884	33.84%	[illegible]	[illegible]



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

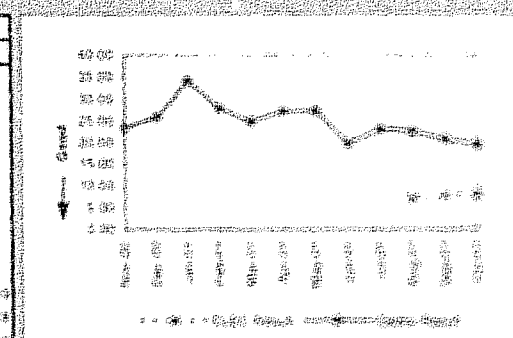
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					165	234	70 51%		
Dec-00					113	193	58 55%		
Jan-01					90	163	55 21%		
Feb-01					141	200	70 50%		
Mar-01					127	198	64 14%		
Apr-01					111	180	61 67%		
May-01					98	152	64 47%		
Jun-01					139	192	72 40%		
Jul-01					144	183	78 69%		
Aug-01	1	1	100 00%	0 00%	141	172	81 98%	-0 47	-1 25
Sep-01	14	14	100 00%	0 00%	217	252	86 11%	1 46	-1 69
Oct-01	203	216	93 98%	23 78%	169	208	81 25%	-3 36	-3 84



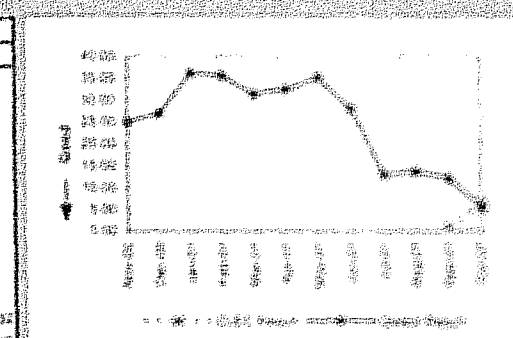
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					5483	234	23 43		
Dec-00					4948	191	25 91		
Jan-01					5436	159	34 19		
Feb-01					5579	200	27 90		
Mar-01					4937	198	24 93		
Apr-01					4882	179	27 27		
May-01					4135	151	27 38		
Jun-01					3745	189	19 81		
Jul-01					9668	417	23 18		
Aug-01	7	1	7 00		6376	371	22 58	-0 61	1 49
Sep-01	109	14	7 79	2 86	10787	519	20 78	-2 11	2 28
Oct-01	1741	219	7 95	4 19	10463	538	19 45	-6 46	4 19



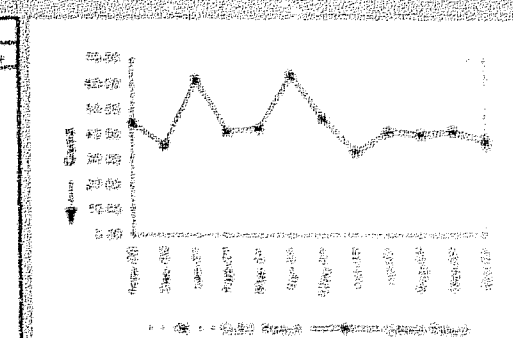
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					1299	52	24 98		
Dec-00					1507	56	26 91		
Jan-01					1447	40	36 17		
Feb-01					1527	43	35 51		
Mar-01					1381	44	31 39		
Apr-01					1816	58	32 43		
May-01					1091	31	35 19		
Jun-01					1062	38	27 95		
Jul-01					3500	268	13 06		
Aug-01					3053	223	13 69		
Sep-01	1	1	1 00		3625	294	12 33	-0 53	1 32
Oct-01	125	19	6 58	5 88	2011	358	5 62	1 37	-0 12



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

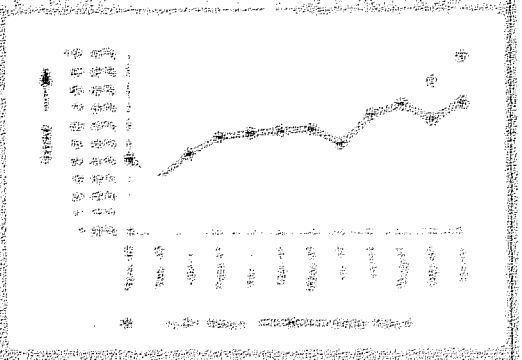
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					761	17	44 76		
Dec-00					859	24	35 79		
Jan-01					2046	33	62 00		
Feb-01					656	16	41 12		
Mar-01					1156	27	42 81		
Apr-01					826	13	63 54		
May-01					1076	23	46 79		
Jun-01					498	15	33 20		
Jul-01					289	7	41 29		
Aug-01					320	8	40 00		
Sep-01					414	10	41 40		
Oct-01					519	14	37 07		



Checklist #4 - Unbundled Loops - Installation for DS3 and Higher

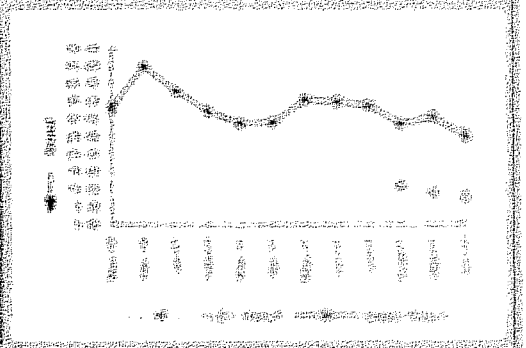
Installation Commitments Met (Percent) (OP-3) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resulting	Wilcox Z Sc	Pooled Sc
Nov-00					16	63	41.96%		
Dec-00					13	41	31.71%		
Jan-01					20	45	44.44%		
Feb-01					33	61	54.10%		
Mar-01					45	80	56.25%		
Apr-01					43	75	57.33%		
May-01					34	66	51.52%		
Jun-01					29	56	51.79%		
Jul-01					34	71	48.57%		
Aug-01					50	69	72.46%		
Sep-01	17	20	85.00%	35.71%	42	60	69.94%	[illegible]	[illegible]
Oct-01	144	146	98.63%	11.92%	51	76	67.06%	[illegible]	[illegible]



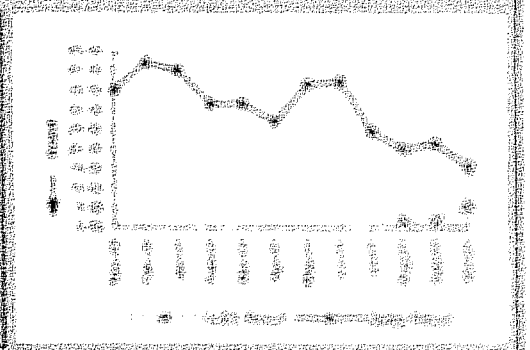
Installation Interval (Average Days) (OP-4) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resulting	Wilcox Z Sc	Pooled Sc
Nov-00					1367	42	32.55		
Dec-00					1946	41	47.46		
Jan-01					1740	45	38.67		
Feb-01					1562	61	25.61		
Mar-01					2362	80	29.53		
Apr-01					2180	75	29.07		
May-01					2053	66	31.11		
Jun-01					2023	56	36.13		
Jul-01					5024	69	72.81		
Aug-01	11	1	11.00		4169	56	74.46	[illegible]	[illegible]
Sep-01	117	13	9.00	3.53	4431	61	72.64	[illegible]	[illegible]
Oct-01	1166	150	7.77	4.75	5231	76	68.83	[illegible]	[illegible]



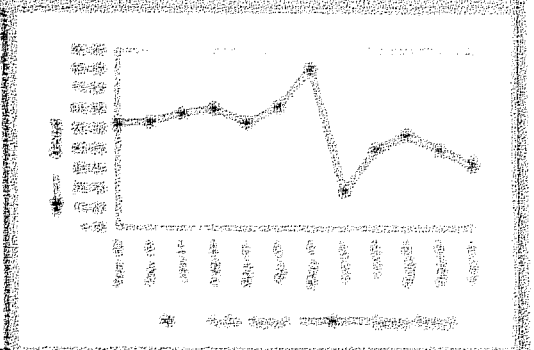
Delayed Days for Non-Facility Reasons (Average Days) (OP-5) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resulting	Wilcox Z Sc	Pooled Sc
Nov-00					597	11	54.27		
Dec-00					756	13	58.15		
Jan-01					725	14	51.79		
Feb-01					567	9	63.00		
Mar-01					653	27	24.19		
Apr-01					511	9	56.78		
May-01					584	14	41.71		
Jun-01					923	23	40.13		
Jul-01					3022	43	70.28		
Aug-01	2	1	2.00		1514	50	30.28	[illegible]	[illegible]
Sep-01	12	6	2.00	1.10	2001	95	21.06	[illegible]	[illegible]
Oct-01	38	7	5.43	12.82	2251	144	15.63	[illegible]	[illegible]



Delayed Days for Facility Reasons (Average Days) (OP-5) - Interval Zone Two

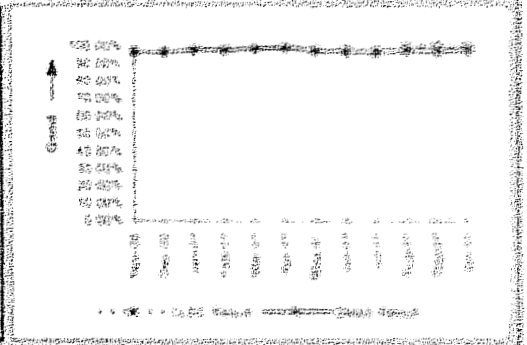
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resulting	Wilcox Z Sc	Pooled Sc
Nov-00					494	8	61.75		
Dec-00					537	13	41.31		
Jan-01					407	8	50.88		
Feb-01					524	12	43.67		
Mar-01					426	6	71.00		
Apr-01					799	13	61.46		
May-01					647	8	80.88		
Jun-01					75	6	12.50		
Jul-01					284	7	40.57		
Aug-01					423	9	47.00		
Sep-01					357	9	39.67		
Oct-01					229	7	32.71		



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

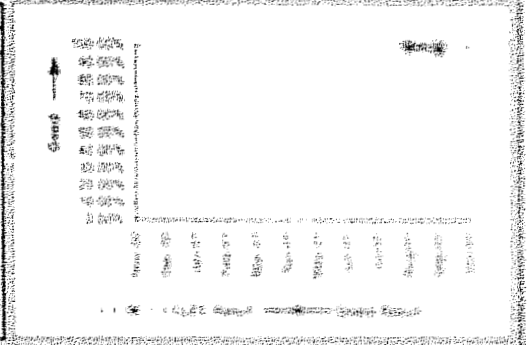
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					693	715	96.92%		
Dec-00					624	645	96.74%		
Jan-01					532	543	97.97%		
Feb-01					525	536	97.95%		
Mar-01					621	630	98.57%		
Apr-01					627	633	99.05%		
May-01					524	539	97.22%		
Jun-01					513	529	96.98%		
Jul-01					538	556	96.76%		
Aug-01	1	1	100.00%	0.00%	540	552	97.83%	-0.15	1.06
Sep-01	20	20	100.00%	0.00%	576	593	97.13%	-0.76	1.46
Oct-01	206	206	100.00%	0.00%	693	707	98.02%	1.8	-2.06



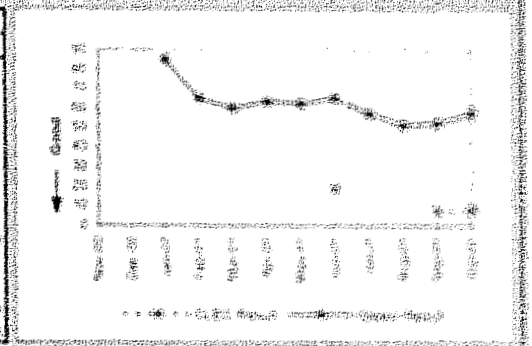
New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	1	100.00%	0.00%	544	552	98.55%	-0.12	1.03
Sep-01	20	20	100.00%	0.00%	579	593	97.64%	-0.68	1.42
Oct-01									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

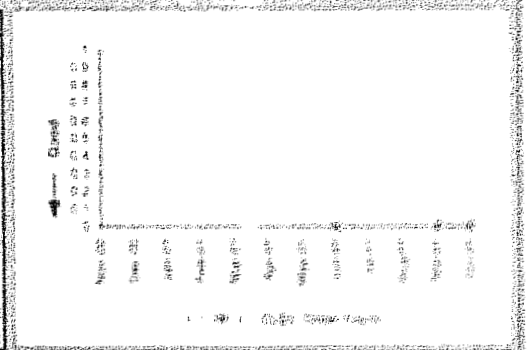
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00									
Jan-01					36466	429	85.00		
Feb-01					24080	371	64.91		
Mar-01					27184	453	60.01		
Apr-01					26537	419	63.33		
May-01					23328	375	62.21		
Jun-01	19	1	19.00		22204	341	65.11	-7.64	9.39
Jul-01					12242	214	57.21		
Aug-01					12453	243	51.25		
Sep-01	31	4	7.75	5.12	12709	244	52.09	1.17	7.51
Oct-01	25	3	8.33	5.77	13111	229	57.25	1.08	-1.65



Checklist #4 - Unbundled Loop - Installation for DS3 and higher

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS3 Capable (OP 15B)

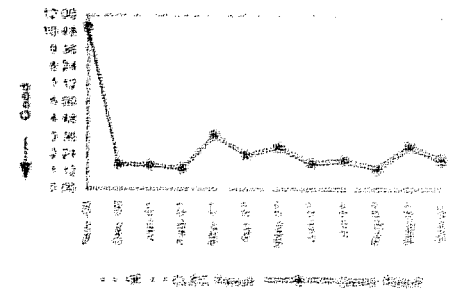
Date	CLEC Order Count
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	0
Jul-01	
Aug-01	
Sep-01	0
Oct-01	0



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

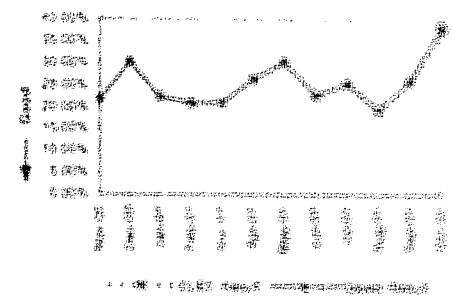
Mean Time to Restore (Hours Minutes) (MR-6)– Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					1533 21	137	11 12		
Dec-00					190 38	109	1 45		
Jan-01					182 29	107	1 42		
Feb-01					140 06	95	1 28		
Mar-01					449 06	119	3 46		
Apr-01					226 49	95	2 23		
May-01					371 24	126	2 57		
Jun-01					221 10	123	1 48		
Jul-01					199 17	99	2 01		
Aug-01					161 41	113	1 26		
Sep-01					461 47	154	3 00		
Oct-01					270 13	135	2 00		



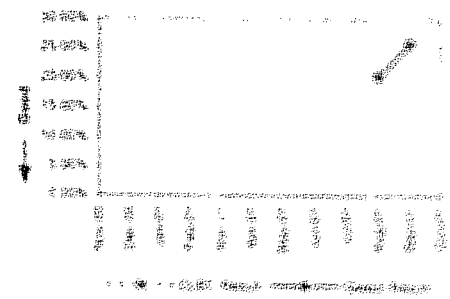
Repair Repeat Report Rate (Percent) (MR-7)– Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					30	137	21 90%		
Dec-00					33	109	30 28%		
Jan-01					24	107	22 43%		
Feb-01					20	95	21 05%		
Mar-01					25	119	21 01%		
Apr-01					25	95	26 32%		
May-01					38	126	30 16%		
Jun-01					28	123	22 76%		
Jul-01					25	99	25 25%		
Aug-01					22	113	19 47%		
Sep-01					40	154	25 97%		
Oct-01					51	135	37 78%		



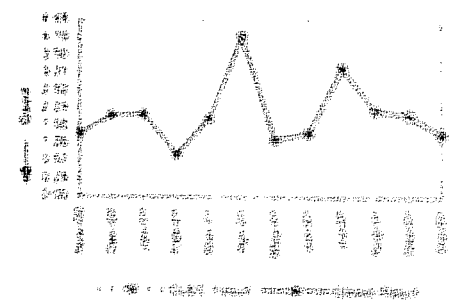
Repair Repeat Report Rate (Percent) (MR-7*)– Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					14	69	20 29%		
Sep-01					24	93	25 81%		
Oct-01									



Mean Time to Restore (Hours Minutes) (MR-6)– Interval Zone Two

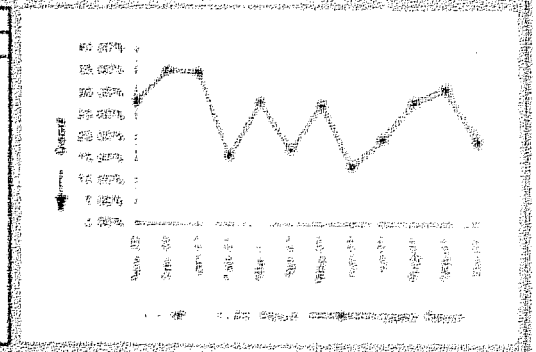
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					54 51	32	1 43		
Dec-00					82 06	37	2 13		
Jan-01					58 35	26	2 15		
Feb-01					44 04	38	1 10		
Mar-01					92 29	43	2 09		
Apr-01					153 03	35	4 22		
May-01					51 53	33	1 34		
Jun-01					66 23	38	1 45		
Jul-01					180 02	51	3 32		
Aug-01					102 00	43	2 22		
Sep-01					87 29	39	2 15		
Oct-01					63 25	37	1 43		



Checklist #4 - Unbundled Loop - Repair for DS3 and higher

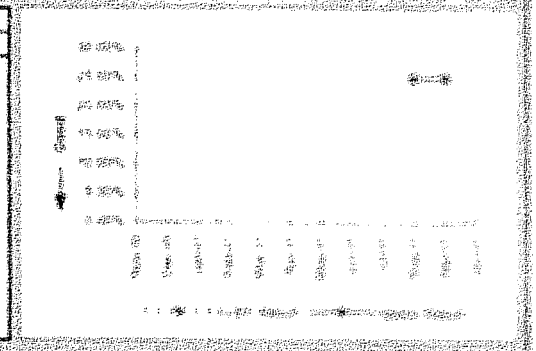
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00					9	32	28 13%		
Dec-00					13	37	35 14%		
Jan-01					9	26	34 62%		
Feb-01					6	38	15 79%		
Mar-01					12	43	27 91%		
Apr-01					6	35	17 14%		
May-01					9	33	27 27%		
Jun-01					5	38	13 16%		
Jul-01					10	51	19 61%		
Aug-01					12	43	27 91%		
Sep-01					12	39	30 77%		
Oct-01					7	37	18 92%		



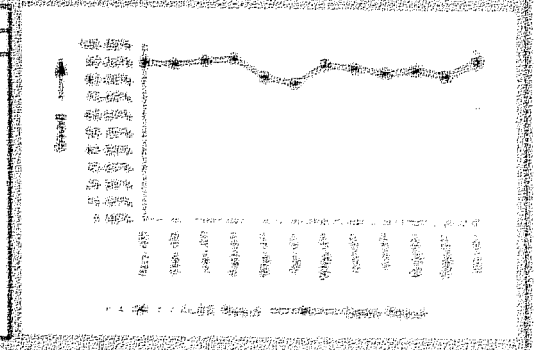
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					9	36	25 00%		
Sep-01					7	28	25 00%		
Oct-01									



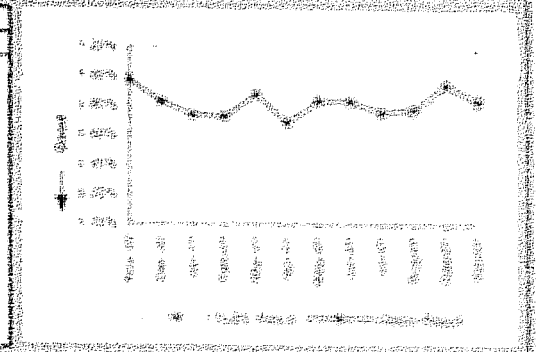
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00					153	169	90 53%		
Dec-00					131	146	89 73%		
Jan-01					122	133	91 75%		
Feb-01					124	133	93 23%		
Mar-01					134	162	82 72%		
Apr-01					103	130	79 23%		
May-01					143	159	89 94%		
Jun-01					142	161	88 20%		
Jul-01					128	150	85 33%		
Aug-01					136	156	87 18%		
Sep-01					162	193	83 94%		
Oct-01					159	172	92 44%		



Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

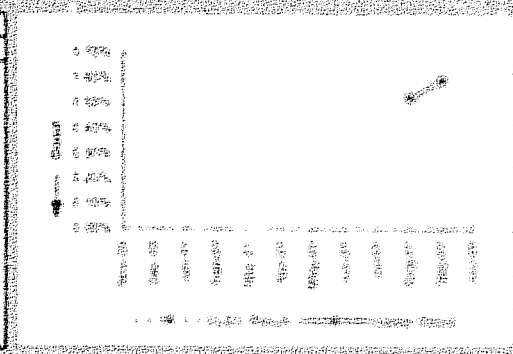
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00					169	17272	0 98%		
Dec-00					146	17580	0 83%		
Jan-01					133	17884	0 74%		
Feb-01					133	18148	0 73%		
Mar-01					162	18420	0 88%		
Apr-01					130	18724	0 69%		
May-01					159	18987	0 84%		
Jun-01					161	19342	0 83%		
Jul-01					150	19686	0 76%		
Aug-01					156	20036	0 78%		
Sep-01					193	20400	0 95%		
Oct-01					172	20591	0 84%		



Checklist #4 - Unbundled Loop - Repair for DS1 and higher

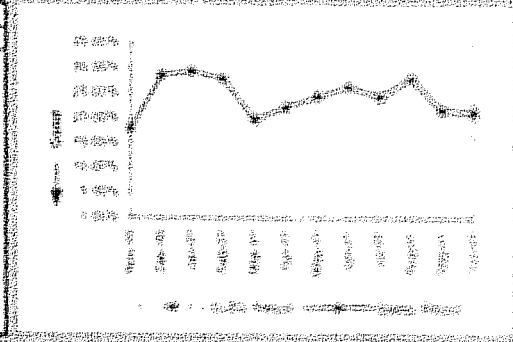
Trouble Rate (Percent) (MR-6*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Pass/ Fail
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					105	20036	0.52%		
Sep-01					121	20400	0.59%		
Oct-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

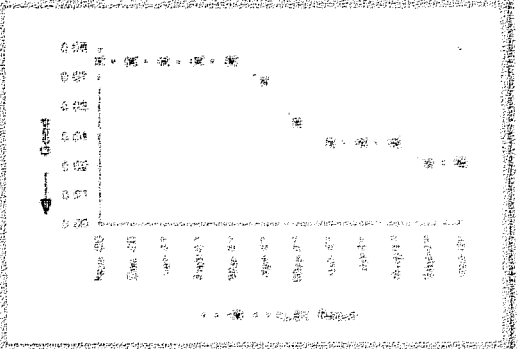
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Pass/ Fail
Nov-00					37	208	17.96%		
Dec-00					56	204	28.43%		
Jan-01					55	188	29.26%		
Feb-01					51	184	27.72%		
Mar-01					40	202	19.80%		
Apr-01					37	167	22.16%		
May-01					51	210	24.29%		
Jun-01					57	218	26.15%		
Jul-01					48	198	24.24%		
Aug-01					60	216	27.78%		
Sep-01					53	246	21.54%		
Oct-01					46	216	21.30%		



Checklist #4 - Unbundled Loop Cutovers

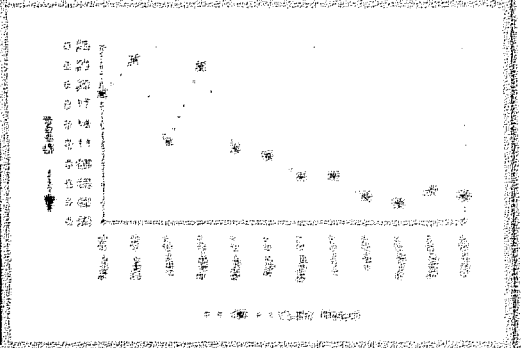
OP-7 Coordinated "Hot Cut" Interval - Unbundled Loops (Hours Minutes) Unbundled Loop Analog (OP-7)

Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00	960:27	6845	0:08
Dec-00	830:21	6025	0:08
Jan-01	882:20	6672	0:08
Feb-01	1125:14	8015	0:08
Mar-01	1272:52	9626	0:08
Apr-01	1255:28	10207	0:07
May-01	947:31	12358	0:05
Jun-01	766:45	11882	0:04
Jul-01	671:03	10884	0:04
Aug-01	715:15	12138	0:04
Sep-01	680:05	11766	0:03
Oct-01	1158:29	20448	0:03



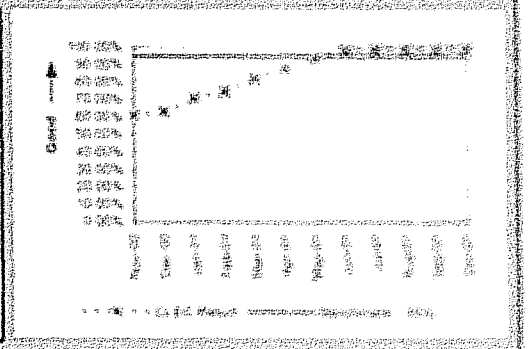
OP-7 Coordinated "Hot Cut" Interval - Unbundled Loops (Hours Minutes) Unbundled Loop Other (OP-7)

Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00	12:14	38	0:19
Dec-00	5:57	15	0:24
Jan-01	15:17	74	0:12
Feb-01	40:29	107	0:23
Mar-01	4:08	23	0:11
Apr-01	8:33	49	0:10
May-01	4:48	44	0:07
Jun-01	4:14	35	0:07
Jul-01	1:40	27	0:04
Aug-01	6:16	111	0:03
Sep-01	7:59	90	0:05
Oct-01	3:21	55	0:04



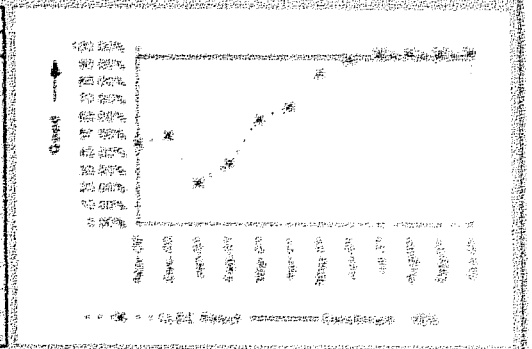
Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A)

Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00	1653	2705	61.11%
Dec-00	1186	1874	63.29%
Jan-01	1677	2360	71.06%
Feb-01	2033	2719	74.77%
Mar-01	2622	3190	82.19%
Apr-01	3102	3529	87.90%
May-01	4413	4700	93.89%
Jun-01	4672	4764	98.07%
Jul-01	4300	4342	99.03%
Aug-01	4434	4477	99.04%
Sep-01	4415	4462	98.95%
Oct-01	7401	7447	99.38%



Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A)

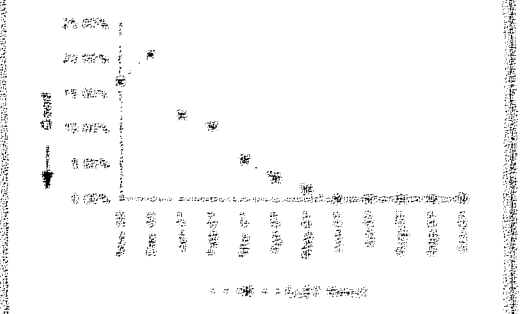
Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00	1185	2603	45.52%
Dec-00	968	1935	50.03%
Jan-01	616	2582	23.86%
Feb-01	958	2752	34.81%
Mar-01	1403	2372	59.15%
Apr-01	1745	2629	66.38%
May-01	1926	2252	85.52%
Jun-01	1661	1771	93.79%
Jul-01	1530	1591	96.17%
Aug-01	2354	2423	97.15%
Sep-01	1878	1950	96.31%
Oct-01	1845	1892	97.52%



Checklist #4 - Unbundled Loop Cutovers

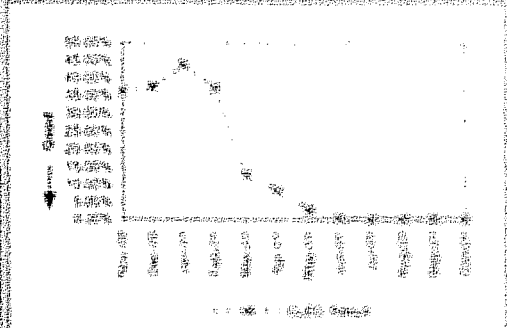
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B.)

Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00	450	2705	16.64%
Dec-00	386	1874	20.60%
Jan-01	289	2414	11.97%
Feb-01	289	2804	10.31%
Mar-01	194	3406	5.70%
Apr-01	118	3733	3.16%
May-01	74	4700	1.57%
Jun-01	7	4764	0.15%
Jul-01	1	4342	0.02%
Aug-01	6	4477	0.13%
Sep-01	2	4462	0.04%
Oct-01	6	7447	0.08%



Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B.)

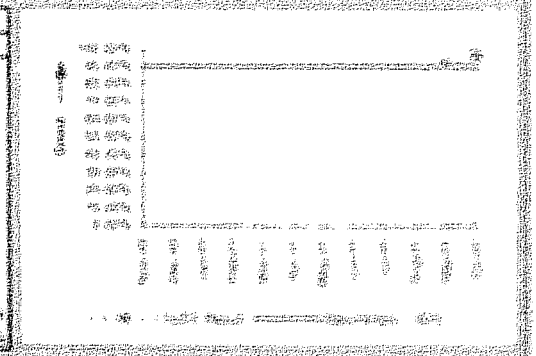
Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00	943	2603	36.23%
Dec-00	727	1935	37.57%
Jan-01	1141	2598	43.92%
Feb-01	1090	2927	37.24%
Mar-01	353	2718	12.98%
Apr-01	233	2756	8.45%
May-01	67	2252	2.98%
Jun-01	8	1771	0.45%
Jul-01	1	1591	0.06%
Aug-01	4	2423	0.17%
Sep-01	6	1950	0.31%
Oct-01	5	1892	0.26%



Checklist #4 - Unbundled Loop - Conditioned

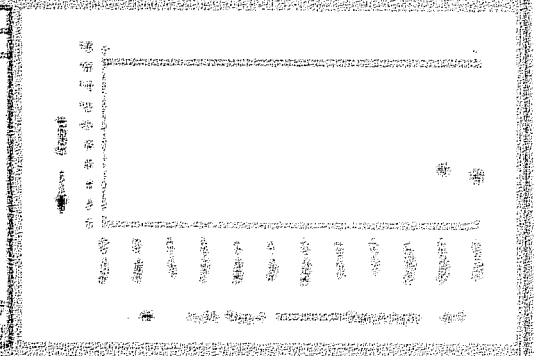
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Bnt Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	654	710	92.11%	26.26%
Oct-01	1156	1205	95.93%	18.73%



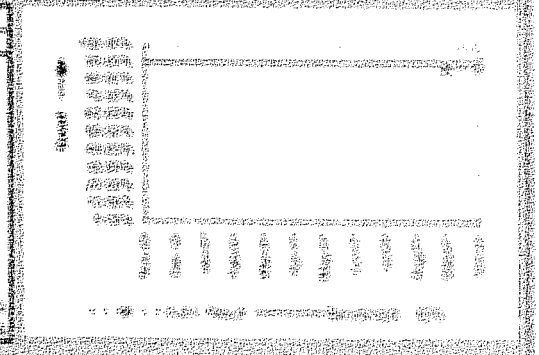
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Bnt Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	3592	616	5.83	0.47
Oct-01	4915	974	5.05	3.20



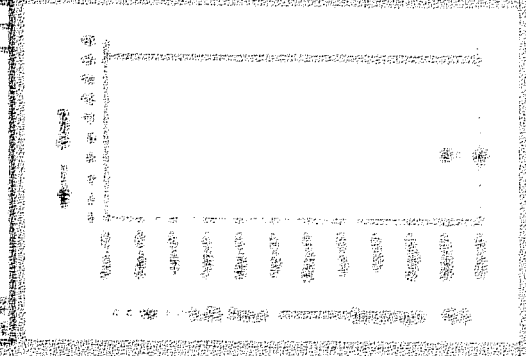
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Bnt Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	155	178	87.08%	33.84%
Oct-01	226	255	88.63%	31.17%



Installation Interval (Average Days) (OP-4)-- Interval Zone Two

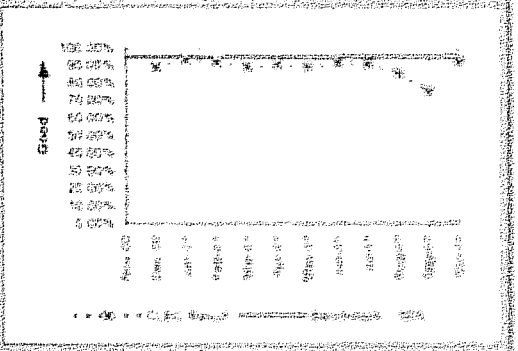
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Bnt Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	1015	159	6.77	4.68
Oct-01	1292	196	6.59	5.02



Checklist #4 - Line Sharing Installation

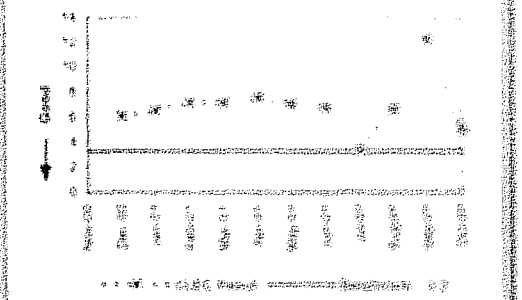
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00				
Dec-00	122	137	89.05%	31.23%
Jan-01	116	124	93.55%	24.57%
Feb-01	119	129	92.25%	26.74%
Mar-01	124	139	89.21%	31.03%
Apr-01	109	120	90.83%	28.86%
May-01	43	48	89.58%	30.55%
Jun-01	55	60	91.67%	27.64%
Jul-01	90	99	90.91%	28.75%
Aug-01	53	62	85.48%	35.23%
Sep-01	46	61	75.41%	43.06%
Oct-01	62	67	92.54%	26.28%



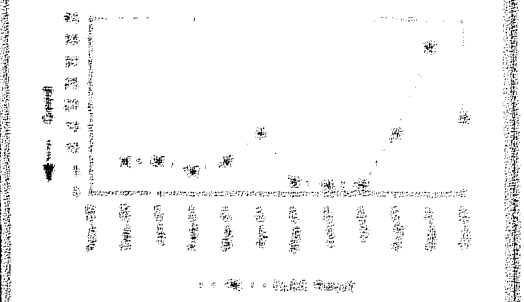
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00				
Dec-00	837	137	6.11	3.37
Jan-01	811	123	6.59	3.97
Feb-01	915	127	7.20	5.89
Mar-01	989	138	7.17	3.66
Apr-01	873	115	7.59	5.93
May-01	324	46	7.04	5.16
Jun-01	407	60	6.78	3.43
Jul-01	347	100	3.47	3.00
Aug-01	433	65	6.66	8.74
Sep-01	789	64	12.33	17.92
Oct-01	340	68	5.00	7.81



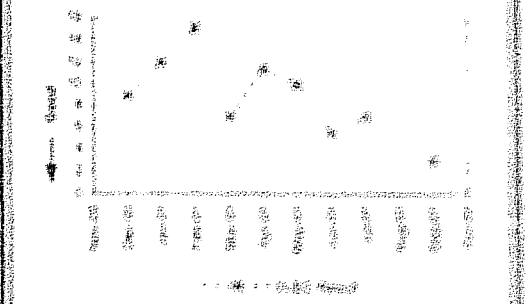
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00				
Dec-00	50	7	7.14	7.60
Jan-01	29	4	7.25	5.12
Feb-01	10	2	5.00	5.66
Mar-01	22	3	7.33	3.06
Apr-01	41	3	13.67	11.72
May-01	8	3	2.67	2.89
Jun-01	2	1	2.00	
Jul-01	16	8	2.00	2.56
Aug-01	166	12	13.83	12.71
Sep-01	572	17	33.65	22.64
Oct-01	104	6	17.33	23.27



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

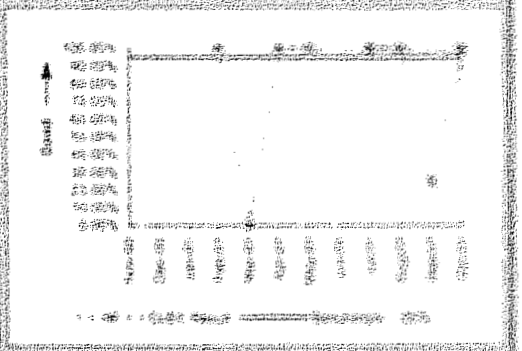
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00				
Dec-00	71	8	8.88	5.69
Jan-01	48	4	12.00	9.90
Feb-01	121	8	15.12	15.46
Mar-01	83	12	6.92	4.01
Apr-01	91	8	11.38	10.36
May-01	20	2	10.00	1.41
Jun-01	22	4	5.50	2.38
Jul-01	14	2	7.00	4.24
Aug-01				
Sep-01	3	1	3.00	
Oct-01				



Checklist #4 - Line Sharing Installation

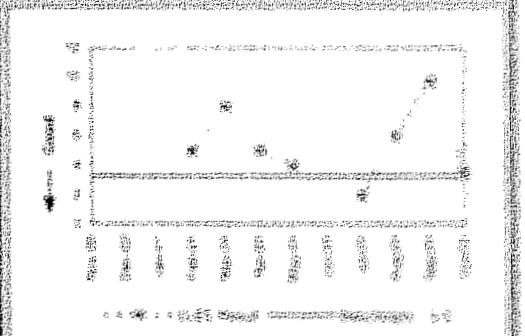
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01	2	2	100.00%	0.00%
Mar-01	0	1	0.00%	0.00%
Apr-01	1	1	100.00%	0.00%
May-01	1	1	100.00%	0.00%
Jun-01				
Jul-01	9	9	100.00%	0.00%
Aug-01	3	3	100.00%	0.00%
Sep-01	1	4	25.00%	43.30%
Oct-01	4	4	100.00%	0.00%



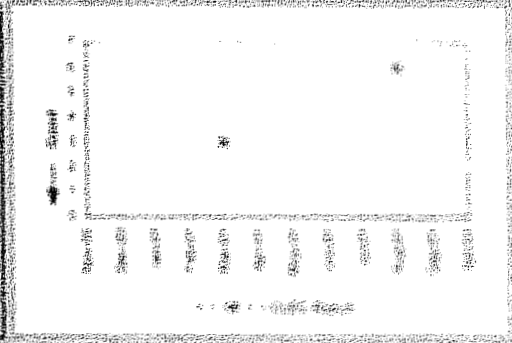
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01	10	2	5.00	0.00
Mar-01	8	1	8.00	
Apr-01	5	1	5.00	
May-01	4	1	4.00	
Jun-01				
Jul-01	18	9	2.00	3.28
Aug-01	24	4	6.00	3.46
Sep-01	39	4	9.75	4.15
Oct-01	14	4	3.50	2.65



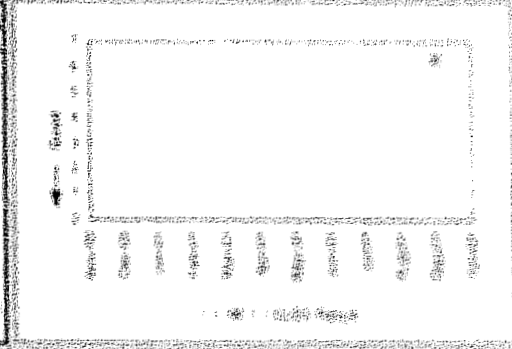
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	3	1	3.00	
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	6	1	6.00	
Sep-01				
Oct-01				



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs

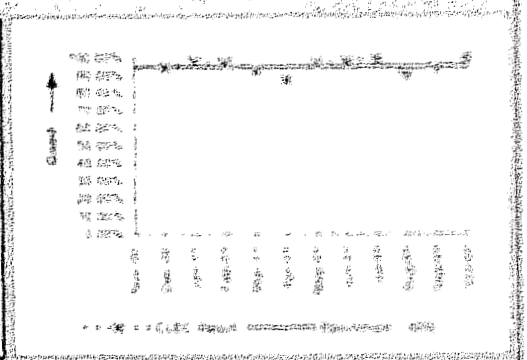
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	19	3	6.33	3.21
Oct-01				



Checklist #4 - Line Sharing Installation

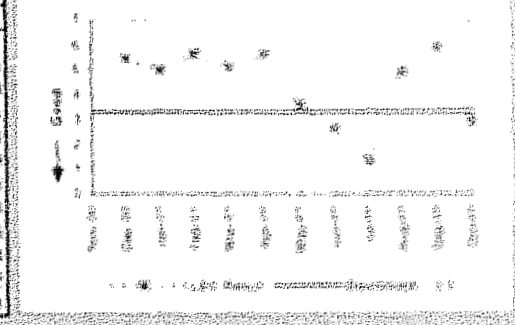
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00				
Dec-00	506	534	94.76%	22.29%
Jan-01	1064	1085	98.06%	13.78%
Feb-01	958	993	96.48%	18.44%
Mar-01	765	827	92.50%	26.33%
Apr-01	730	836	87.32%	33.27%
May-01	599	618	96.93%	17.26%
Jun-01	1266	1292	97.99%	14.04%
Jul-01	6611	6660	99.26%	8.55%
Aug-01	1752	1940	90.31%	29.58%
Sep-01	1408	1504	93.62%	24.44%
Oct-01	1621	1630	99.45%	7.41%



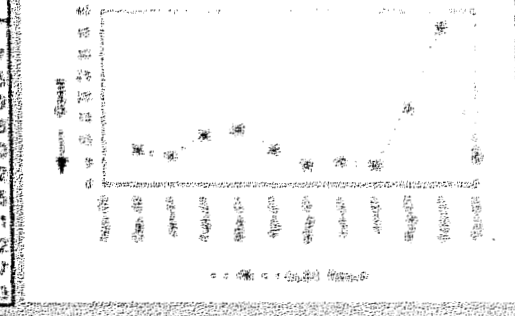
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00				
Dec-00	2917	534	5.46	2.35
Jan-01	5423	1085	5.00	2.69
Feb-01	5615	992	5.66	6.44
Mar-01	4229	827	5.11	4.63
Apr-01	4701	835	5.63	3.69
May-01	1042	291	3.58	2.43
Jun-01	1249	474	2.64	2.43
Jul-01	7796	5915	1.32	1.18
Aug-01	7003	1420	4.93	6.34
Sep-01	6457	1095	5.90	10.73
Oct-01	4057	1378	2.94	1.71



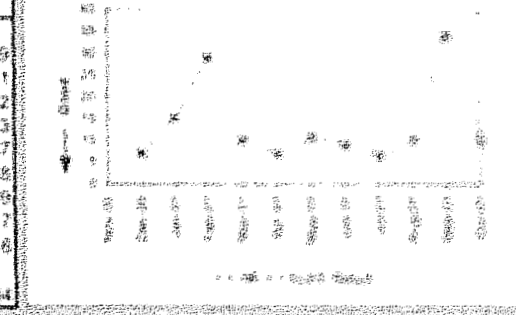
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00				
Dec-00	64	8	8.00	6.97
Jan-01	26	4	6.50	7.86
Feb-01	68	6	11.33	6.69
Mar-01	151	12	12.58	14.66
Apr-01	32	4	8.00	4.00
May-01	9	2	4.50	2.12
Jun-01	27	5	5.40	3.05
Jul-01	220	49	4.49	6.81
Aug-01	3592	205	17.52	7.12
Sep-01	3624	100	36.24	12.97
Oct-01	127	20	6.35	10.63



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

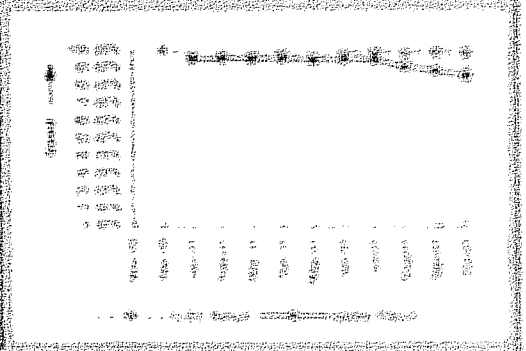
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00				
Dec-00	141	20	7.05	3.06
Jan-01	256	17	15.06	7.01
Feb-01	844	29	29.10	19.42
Mar-01	501	50	10.02	10.13
Apr-01	705	102	6.91	4.37
May-01	183	17	10.76	6.66
Jun-01	189	21	9.00	5.09
Jul-01	105	16	6.56	6.17
Aug-01	51	5	10.20	11.86
Sep-01	34	1	34.00	
Oct-01	29	3	9.67	4.04



Checklist #4 - Line Sharing Installation

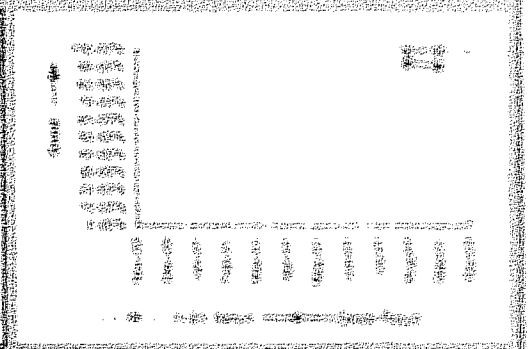
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Rat	Diff 2 Std	Diff Std
Nov-00									
Dec-00	341	341	100 00%	0 00%					
Jan-01	911	956	95 29%	21 16%	799573	841462	95 02%	[illegible]	[illegible]
Feb-01	1125	1185	94 94%	21 92%	746939	784804	95 18%	[illegible]	[illegible]
Mar-01	1018	1068	95 32%	21 12%	788639	832733	94 71%	[illegible]	[illegible]
Apr-01	947	981	96 53%	18 29%	842802	887673	94 95%	[illegible]	[illegible]
May-01	775	820	94 51%	22 77%	813644	867571	94 33%	[illegible]	[illegible]
Jun-01	989	1020	96 96%	17 17%	846197	898581	94 42%	[illegible]	[illegible]
Jul-01	4001	4075	98 18%	13 35%	762900	813139	93 82%	[illegible]	[illegible]
Aug-01	4311	4408	97 80%	14 67%	492144	548884	90 07%	[illegible]	[illegible]
Sep-01	1775	1804	98 39%	12 58%	314193	357294	87 94%	[illegible]	[illegible]
Oct-01	1613	1647	97 94%	14 22%	273276	326478	83 73%	[illegible]	[illegible]



New Service Installation Quality (Percent) (OP-5)

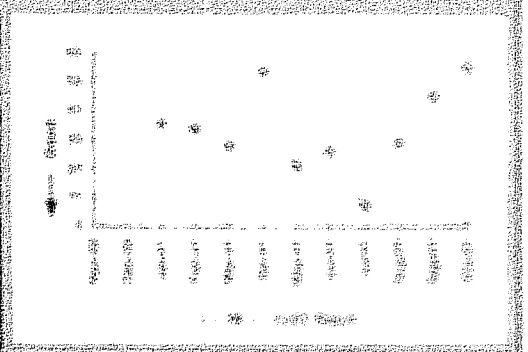
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Rat	Diff 2 Std	Diff Std
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	4351	4408	98 71%	11 30%	503483	548884	91 67%	[illegible]	[illegible]
Sep-01	1786	1804	99 11%	9 38%	320993	357294	89 82%	[illegible]	[illegible]
Oct-01									



Checklist #4 - Line Sharing Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

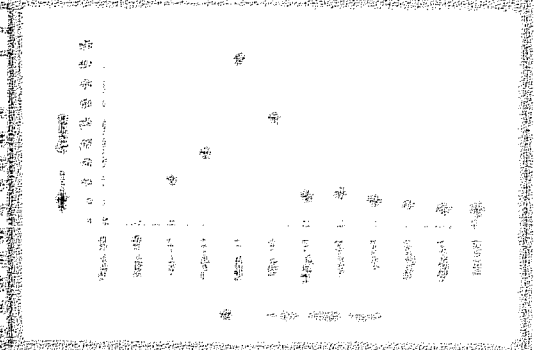
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00				
Dec-00				
Jan-01	604	17	35.53	15.44
Feb-01	1047	31	33.77	21.18
Mar-01	1469	53	27.72	31.56
Apr-01	2082	39	53.38	43.53
May-01	297	14	21.21	28.56
Jun-01	287	11	26.09	36.62
Jul-01	2669	361	7.39	9.68
Aug-01	5578	192	29.05	14.25
Sep-01	3499	78	44.86	25.74
Oct-01	3176	58	54.76	33.73



Checklist #4 Line Sharing Performance

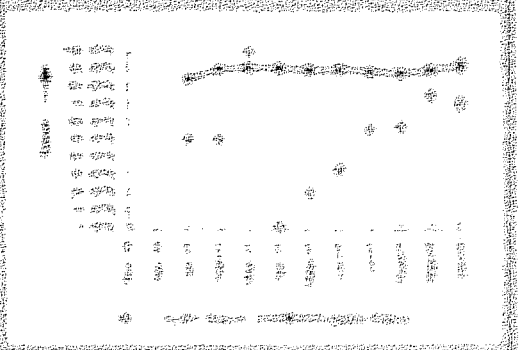
Count of Pending Orders Delayed for Facilities Reasons Line Sharing (OP-13b)

Date	CLEC Order Count
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	



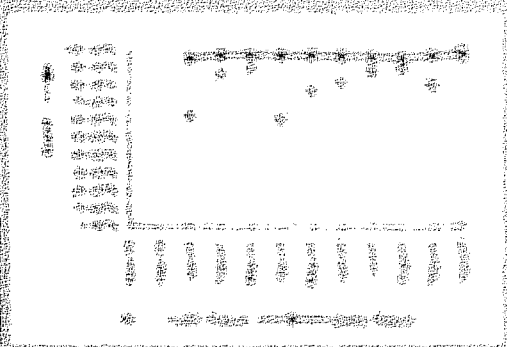
Out of Service Cleared within 24 hours (Percent) [illegible]

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	[illegible]
Nov-00					
Dec-00					
Jan-01	2	4	50 00%	50 00%	[illegible]
Feb-01	1	2	50 00%	50 00%	[illegible]
Mar-01	2	2	100 00%	0 00%	[illegible]
Apr-01	0	3	0 00%	0 00%	[illegible]
May-01	1	5	20 00%	40 00%	[illegible]
Jun-01	1	3	33 33%	47 14%	[illegible]
Jul-01	5	9	55 56%	49 69%	[illegible]
Aug-01	4	7	57 14%	49 49%	[illegible]
Sep-01	3	4	75 00%	43 30%	[illegible]
Oct-01	7	10	70 00%	45 83%	[illegible]



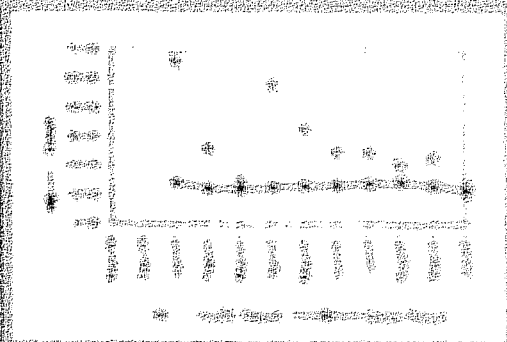
All Troubles Cleared within 48 hours (Percent) [illegible]

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	[illegible]
Nov-00					
Dec-00					
Jan-01	10	16	62 50%	48 41%	[illegible]
Feb-01	13	15	86 67%	33 90%	[illegible]
Mar-01	9	10	90 00%	30 00%	[illegible]
Apr-01	9	15	60 00%	48 99%	[illegible]
May-01	10	13	76 92%	42 13%	[illegible]
Jun-01	9	11	81 82%	38 57%	[illegible]
Jul-01	15	17	88 24%	32 22%	[illegible]
Aug-01	17	19	89 47%	30 69%	[illegible]
Sep-01	12	15	80 00%	40 00%	[illegible]
Oct-01	20	20	100 00%	0 00%	[illegible]



Mean Time to Restore (Hours) [illegible]

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	[illegible]
Nov-00					
Dec-00					
Jan-01	1077 41	16	67 31	99 23	[illegible]
Feb-01	462 29	15	30 50	46 12	[illegible]
Mar-01	176 26	10	17 39	28 48	[illegible]
Apr-01	868 42	15	57 55	34 46	[illegible]
May-01	509 39	13	39 12	21 44	[illegible]
Jun-01	324 49	11	29 32	33 38	[illegible]
Jul-01	498 29	17	29 19	20 42	[illegible]
Aug-01	458 38	19	24 08	17 35	[illegible]
Sep-01	409 19	15	27 17	25 14	[illegible]
Oct-01	305 46	20	15 17	10 08	[illegible]



CONTINUATION

[8]

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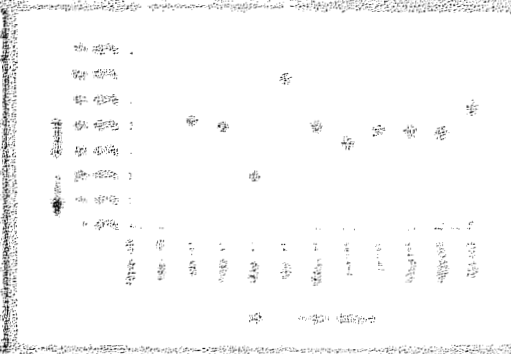
Checklist #4 - Loop Quality Report

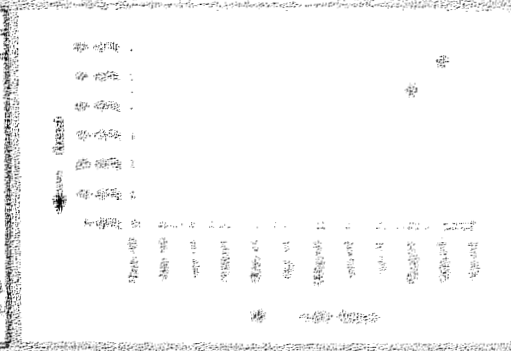
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within Mode

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00				
Dec-00				
Jan-01	8	19	[illegible]	[illegible]
Feb-01	8	20	[illegible]	[illegible]
Mar-01	2	10	[illegible]	[illegible]
Apr-01	10	17	[illegible]	[illegible]
May-01	6	15	[illegible]	[illegible]
Jun-01	4	12	[illegible]	[illegible]
Jul-01	7	18	[illegible]	[illegible]
Aug-01	8	21	[illegible]	[illegible]
Sep-01	6	16	[illegible]	[illegible]
Oct-01	10	21	[illegible]	[illegible]



Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within Mode

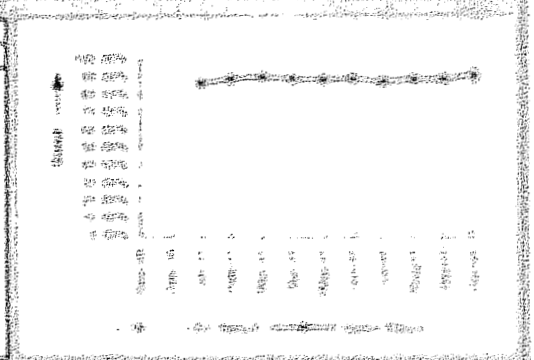
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	6	13	[illegible]	[illegible]
Sep-01	5	9	[illegible]	[illegible]
Oct-01				



Checklist #4 - Line Sharing Repair

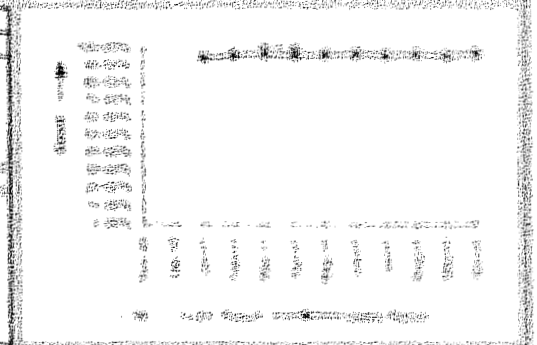
Out of Service Cleared within 24 hours (Percent) (MR-1 -- Designated Customer Offline)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Std Dev	Parity Sta
Nov-00									
Dec-00									
Jan-01					21294	24192	88.00%		
Feb-01					20333	22853	88.97%		
Mar-01					24667	27707	89.04%		
Apr-01					26435	29715	88.96%		
May-01					28987	32669	88.70%		
Jun-01					30699	34412	89.21%		
Jul-01					31406	35931	87.41%		
Aug-01					31878	35694	89.33%		
Sep-01					25818	28744	89.82%		
Oct-01					22764	25021	90.98%		



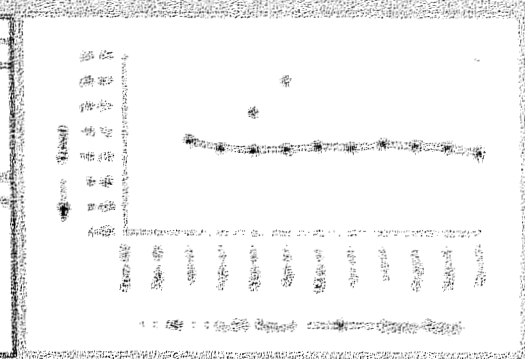
All Troubles Cleared within 48 hours (Percent) (MR-4 -- Designated Customer Offline)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Std Dev	Parity Sta
Nov-00									
Dec-00									
Jan-01					32467	34307	94.63%		
Feb-01					29978	31331	95.68%		
Mar-01	1	1	100.00%	0.00%	36857	38206	96.47%	[illegible]	[illegible]
Apr-01	1	1	100.00%	0.00%	38527	40264	95.67%	[illegible]	[illegible]
May-01					42438	44284	95.83%		
Jun-01					44170	45995	96.03%		
Jul-01					46508	48316	96.26%		
Aug-01					47530	49527	95.97%		
Sep-01					35404	37196	95.18%		
Oct-01					34375	35869	95.83%		



Mean Time to Restore (Hours Minutes) (MR-6 -- Designated Customer Offline)

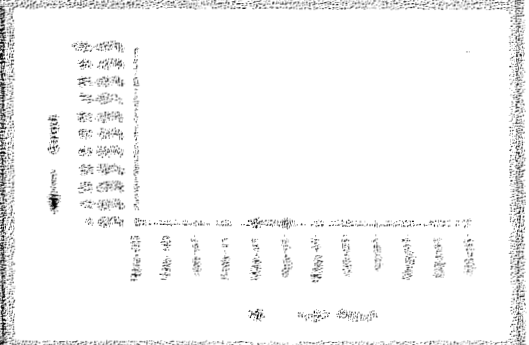
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Std Dev	Parity Sta
Nov-00									
Dec-00									
Jan-01					624877.53	34307	[illegible]		
Feb-01					505708.16	31331	[illegible]		
Mar-01	23.07	1	23.07		605034.24	38206	[illegible]	[illegible]	[illegible]
Apr-01	29.09	1	29.09		647907.42	40264	[illegible]	[illegible]	[illegible]
May-01					712543.06	44284	[illegible]		
Jun-01					748619.38	45995	[illegible]		
Jul-01					830938.42	48316	[illegible]		
Aug-01					824647.58	49527	[illegible]		
Sep-01					609397.08	37196	[illegible]		
Oct-01					543005.38	35869	[illegible]		



Checklist #4 - Line Sharing Hours

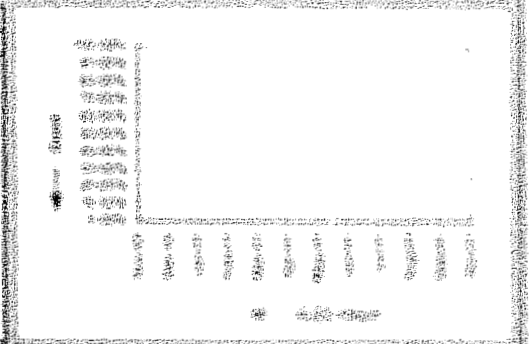
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	0	1	0.00%	0.00%
Apr-01	0	1	0.00%	0.00%
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				



Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Outside MSAs

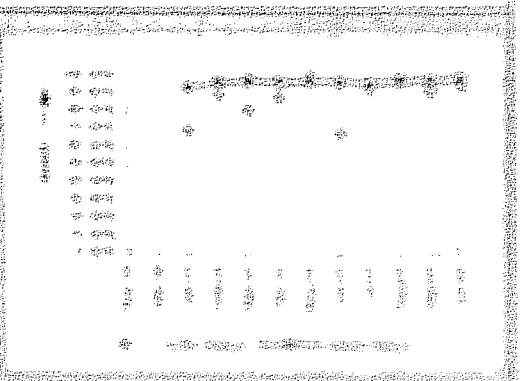
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				



Changes in Line Sharing Status

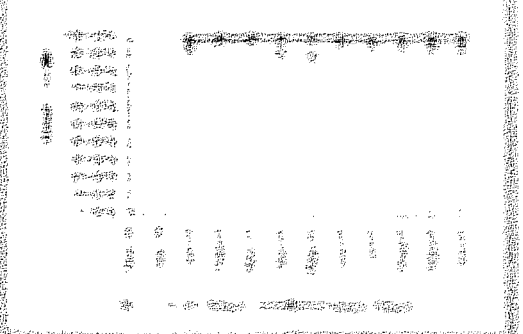
Out of Service Cleared within 24 Hours (Percent) (PID 5 - Tri Decomposition)

Date	CLEC Num	CLEC Dem	CLEC Rate	Sys Dem	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-00									
Dec-00									
Jan-01	11	16	68.75%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	16	18	88.89%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	4	5	80.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	14	15	93.33%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	14	14	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	4	6	66.67%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	32	35	91.43%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	29	30	96.67%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	19	21	90.48%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	15	16	93.75%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



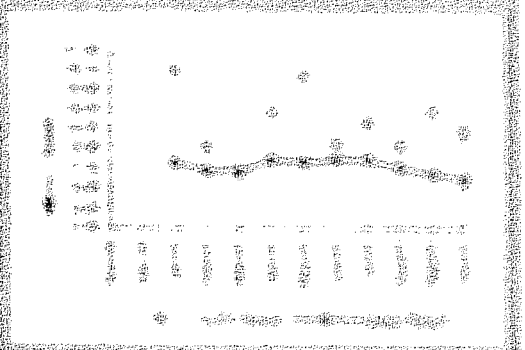
All Trouble Cleared within 48 Hours (Percent) (PID 6 - Tri Decomposition)

Date	CLEC Num	CLEC Dem	CLEC Rate	Sys Dem	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-00									
Dec-00									
Jan-01	106	114	92.98%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	133	136	97.79%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	103	105	98.10%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	90	97	92.81%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	97	109	88.99%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	71	73	97.26%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	157	164	95.73%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	160	168	95.24%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	85	90	94.44%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	86	91	94.51%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



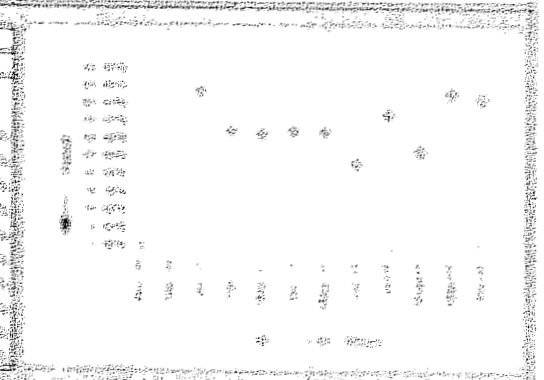
Mean Time to Restore (Hours) (PID 7 - Tri Decomposition)

Date	CLEC Num	CLEC Dem	CLEC Rate	Sys Dem	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-00									
Dec-00									
Jan-01	2191.26	114	19.13	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	1335.46	136	9.82	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	682.38	105	6.50	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	1390.43	99	14.04	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	2022.16	109	18.55	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	737.42	73	10.10	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	2091.49	164	12.75	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	1660.01	168	9.88	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	1267.59	90	14.08	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	1046.16	91	11.50	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



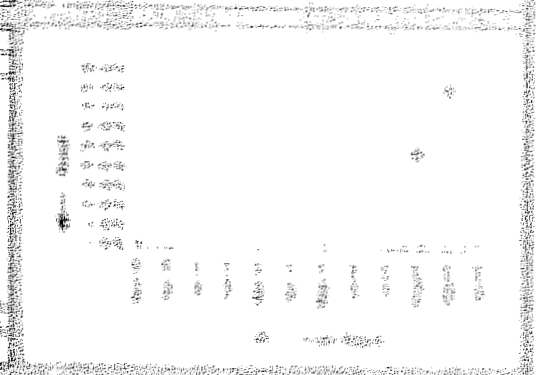
Repair Repeat Report Rate (Percent) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Rate	[illegible]
Nov-00				
Dec-00				
Jan-01	50	114	[illegible]	[illegible]
Feb-01	44	[illegible]	[illegible]	[illegible]
Mar-01	33	[illegible]	[illegible]	[illegible]
Apr-01	32	[illegible]	[illegible]	[illegible]
May-01	35	[illegible]	[illegible]	[illegible]
Jun-01	17	[illegible]	[illegible]	[illegible]
Jul-01	61	[illegible]	[illegible]	[illegible]
Aug-01	45	[illegible]	[illegible]	[illegible]
Sep-01	39	[illegible]	[illegible]	[illegible]
Oct-01	39	[illegible]	[illegible]	[illegible]



Repair Repeat Report Rate (Percent) [illegible]

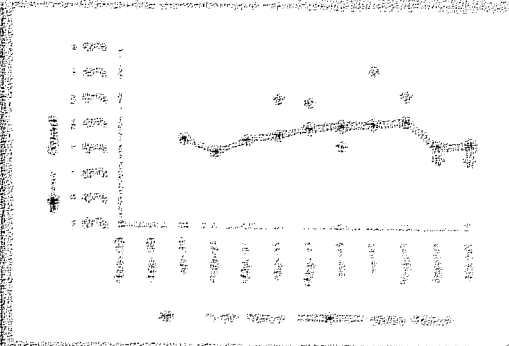
Date	CLEC Num	CLEC Denom	CLEC Rate	[illegible]
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	23	[illegible]	[illegible]	[illegible]
Sep-01	17	[illegible]	[illegible]	[illegible]
Oct-01				



Checklist #4 Line Sharing Repair

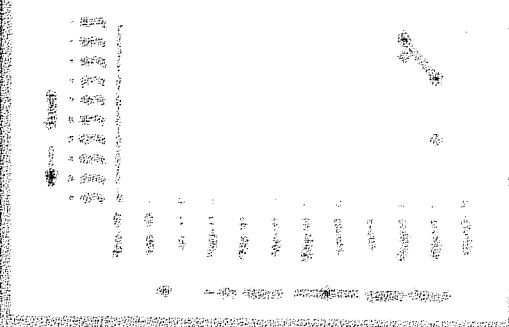
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Prev 2 Yrs	Prev Yr
Nov-00									
Dec-00									
Jan-01	133	0			[illegible]	[illegible]	[illegible]		
Feb-01	156	0			[illegible]	[illegible]	[illegible]		
Mar-01	116	0			[illegible]	[illegible]	[illegible]		
Apr-01	117	4639	2.52%	15.65%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	124	5066	2.45%	15.45%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	85	5336	1.59%	12.52%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	182	5893	3.09%	17.30%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	189	7266	2.60%	15.92%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	106	7839	1.35%	11.55%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	112	8379	1.34%	11.48%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Trouble Rate (Percent) (MR-8)

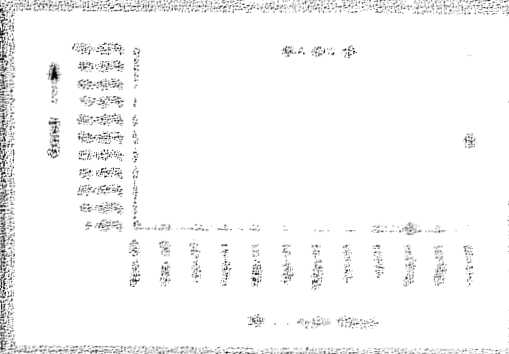
Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Prev 2 Yrs	Prev Yr
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	109	7266	1.50%	12.16%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	51	7839	0.65%	8.04%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01									



Checklist #4 - Subject to Performance Assurance

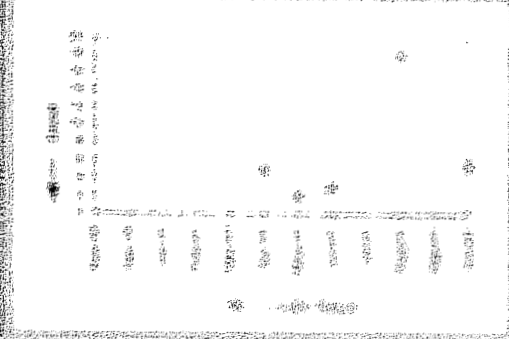
Installation Commitments Met (Percent) (OP-3 – Business Week Hours)

Date	CLEC Num	CLEC Denom	CLEC Result	SQM Data
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01	1	1	100.00%	0.00%
May-01	2	2	100.00%	0.00%
Jun-01	1	1	100.00%	0.00%
Jul-01				
Aug-01	0	1	0.00%	0.00%
Sep-01				
Oct-01	2	4	50.00%	0.00%



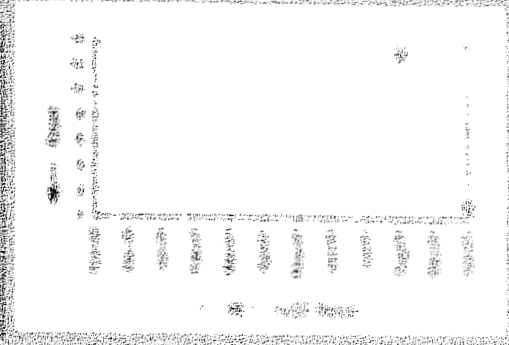
Installation Interval (Average Days) (OP-4 – Business Week Hours)

Date	CLEC Num	CLEC Denom	CLEC Result	SQM Data
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01	5	1	5.00	
May-01	4	2	4.00	0.00
Jun-01	3	1	3.00	
Jul-01				
Aug-01	18	1	18.00	
Sep-01				
Oct-01	22	4	5.50	0.00



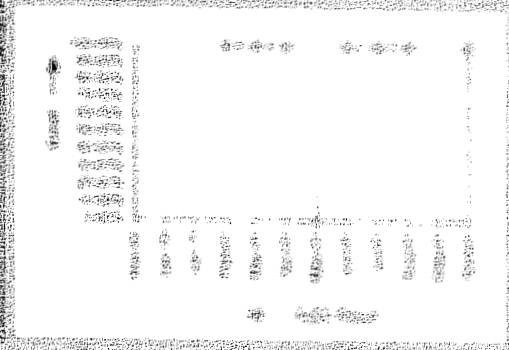
Delayed Days for Non-Facility Reasons (Average Days) (OP-5 – Business Week Hours)

Date	CLEC Num	CLEC Denom	CLEC Result	SQM Data
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	13	1	13.00	
Sep-01				
Oct-01	2	4	0.50	0.00



Installation Commitments Met (Percent) (OP-3 – Business Calendar Hours)

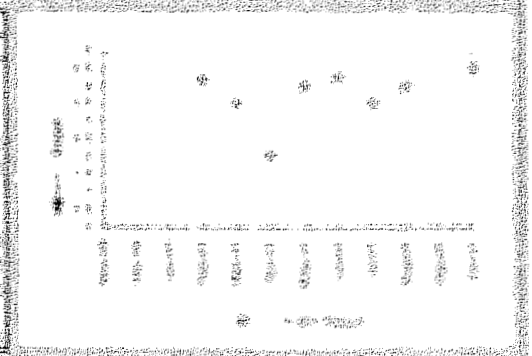
Date	CLEC Num	CLEC Denom	CLEC Result	SQM Data
Nov-00				
Dec-00				
Jan-01				
Feb-01	6	6	100.00%	0.00%
Mar-01	2	2	100.00%	0.00%
Apr-01	1	1	100.00%	0.00%
May-01	0	1	0.00%	0.00%
Jun-01	8	8	100.00%	0.00%
Jul-01	4	4	100.00%	0.00%
Aug-01	4	4	100.00%	0.00%
Sep-01				
Oct-01	2	2	100.00%	0.00%



Checklist #4 - Delays (Operational Readiness)

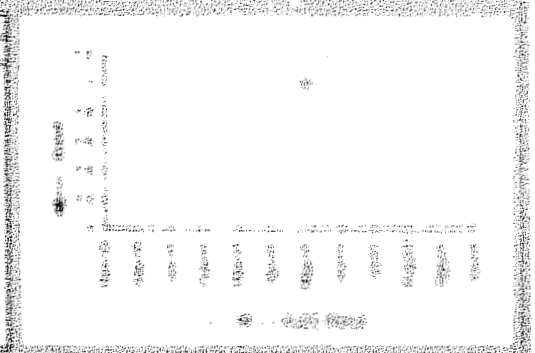
Installation Interval (Average Days) (OP-4) - Dedicated Circuits MSA

Date	CLEC Num	CLEC Denom	CLEC Result	Reg Day
Nov-00				
Dec-00				
Jan-01				
Feb-01	25	4	[illegible]	[illegible]
Mar-01	7	2	[illegible]	[illegible]
Apr-01	2	1	[illegible]	[illegible]
May-01	4	1	[illegible]	
Jun-01	34	5	[illegible]	[illegible]
Jul-01	14	4	[illegible]	[illegible]
Aug-01	16	4	[illegible]	[illegible]
Sep-01				
Oct-01	9	1	[illegible]	[illegible]



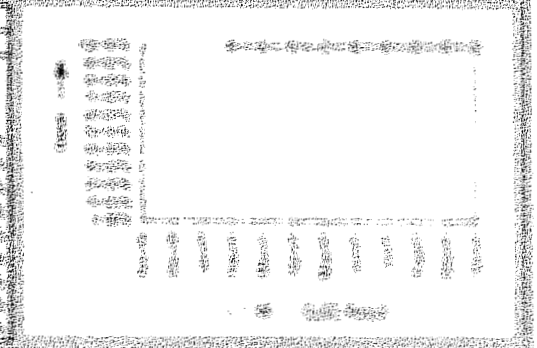
Delayed Days for Non-Facility Reasons (Average Days) (OP-5) - Dedicated Circuits MSA

Date	CLEC Num	CLEC Denom	CLEC Result	Reg Day
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01	1	1	[illegible]	
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				



New Service Installation Quality (Percent) (OP-6)

Date	CLEC Num	CLEC Denom	CLEC Result	Reg Day
Nov-00				
Dec-00				
Jan-01				
Feb-01	3	3	[illegible]	[illegible]
Mar-01	4	4	[illegible]	[illegible]
Apr-01	2	2	[illegible]	[illegible]
May-01	3	3	[illegible]	[illegible]
Jun-01	6	6	[illegible]	[illegible]
Jul-01	7	7	[illegible]	[illegible]
Aug-01	5	5	[illegible]	[illegible]
Sep-01	3	3	[illegible]	[illegible]
Oct-01	3	3	[illegible]	[illegible]



New Service Installation Quality (Percent) (OP-6)

Date	CLEC Num	CLEC Denom	CLEC Result	Reg Day
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	5	5	[illegible]	[illegible]
Sep-01	3	3	[illegible]	[illegible]
Oct-01				

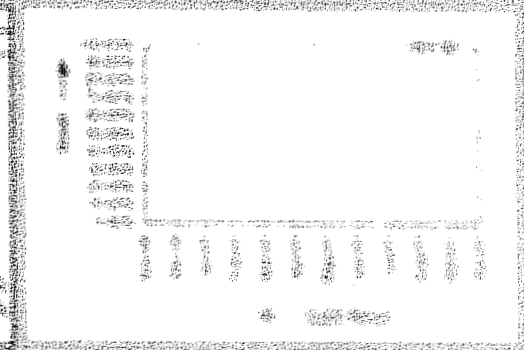
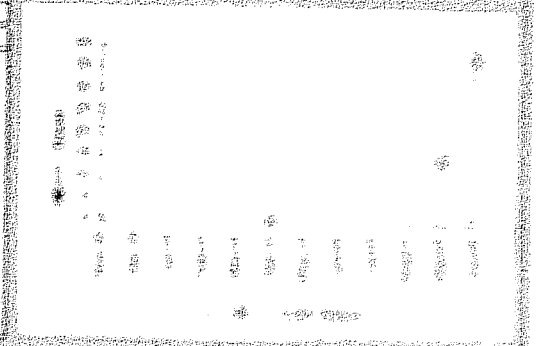


Chart #1 - Interval Volumes [illegible]

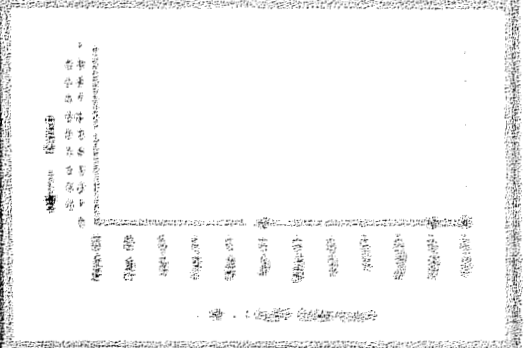
Interval for Pending Orders Delayed Past Due Date [illegible]				
Date	CLEC Num	CLEC Denom	CLEC Group	[illegible]
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01	0	1	0.00	
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	14	1	14.00	
Oct-01	37	1	37.00	



Checklist #4 - Sub-Loop Unbundling [illegible]

Count of Pending Orders Delayed for Facilities Reasons Sub-Loop Unbundling (OR-1[illegible])

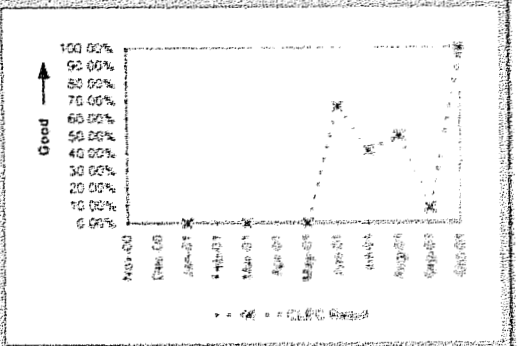
Date	CLEC Order Count
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	



Checklist #4 - Dark Fiber - Loop Installation

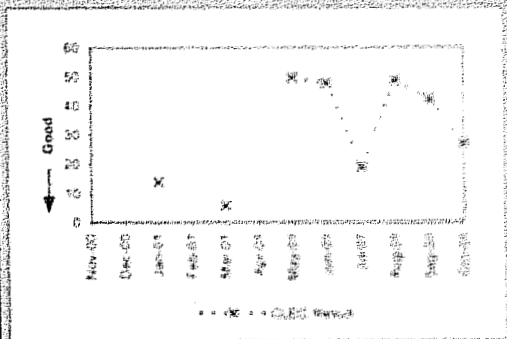
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00				
Dec-00				
Jan-01	0	3	0.00%	
Feb-01				
Mar-01	0	2	0.00%	0.00%
Apr-01				
May-01	0	4	0.00%	0.00%
Jun-01	4	6	66.67%	47.14%
Jul-01	12	29	41.38%	49.25%
Aug-01	2	4	50.00%	50.00%
Sep-01	7	80	8.75%	28.26%
Oct-01	4	4	100.00%	0.00%



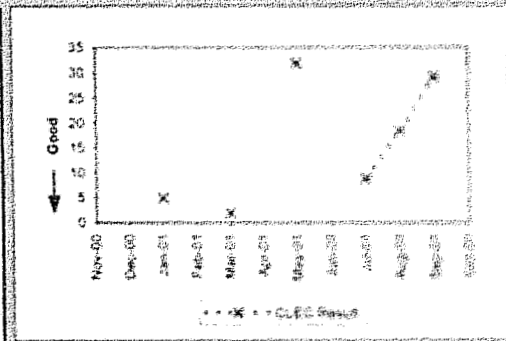
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00				
Dec-00				
Jan-01	42	3	14.00	
Feb-01				
Mar-01	12	2	6.00	0.00
Apr-01				
May-01	199	4	49.75	0.50
Jun-01	288	6	48.00	22.29
Jul-01	556	29	19.17	5.74
Aug-01	195	4	48.75	39.20
Sep-01	3386	80	42.32	15.20
Oct-01	108	4	27.00	0.00



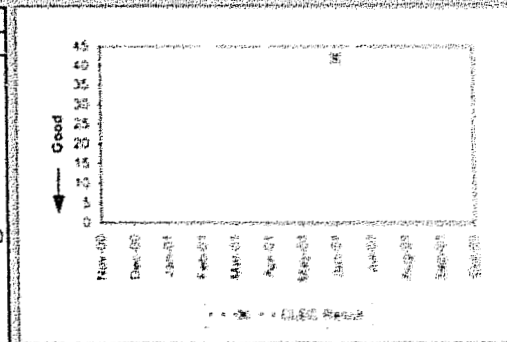
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00				
Dec-00				
Jan-01	15	3	5.00	
Feb-01				
Mar-01	4	2	2.00	0.00
Apr-01				
May-01	128	4	32.00	0.00
Jun-01				
Jul-01	151	17	8.88	8.49
Aug-01	37	2	18.50	19.09
Sep-01	2134	73	29.23	10.18
Oct-01				



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

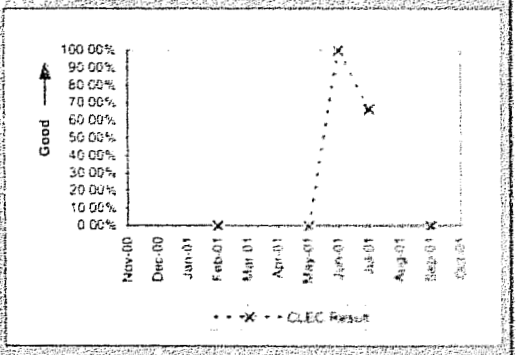
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01	84	2	42.00	0.00
Jul-01				
Aug-01				
Sep-01				
Oct-01				



Checklist #4 - Dark Fiber - Loop Installation

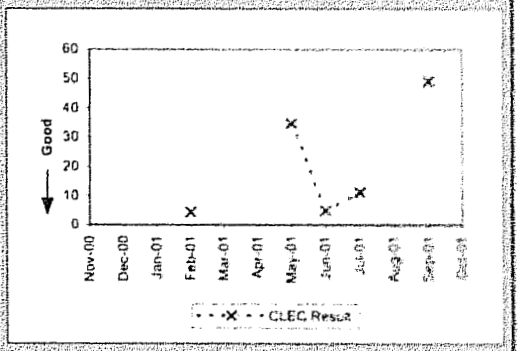
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01	0	2	0.00%	0.00%
Mar-01				
Apr-01				
May-01	0	2	0.00%	0.00%
Jun-01	1	1	100.00%	0.00%
Jul-01	2	3	66.67%	47.14%
Aug-01				
Sep-01	0	5	0.00%	0.00%
Oct-01				



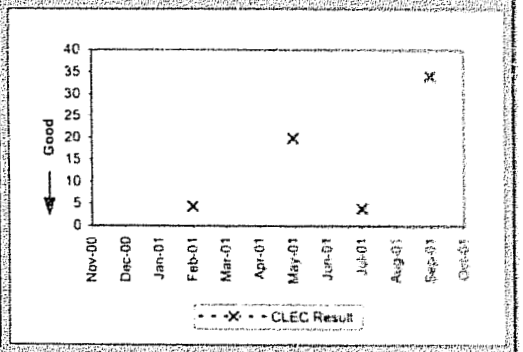
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01	9	2	4.50	0.71
Mar-01				
Apr-01				
May-01	70	2	35.00	0.00
Jun-01	5	1	5.00	
Jul-01	34	3	11.33	9.87
Aug-01				
Sep-01	246	5	49.20	1.30
Oct-01				



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

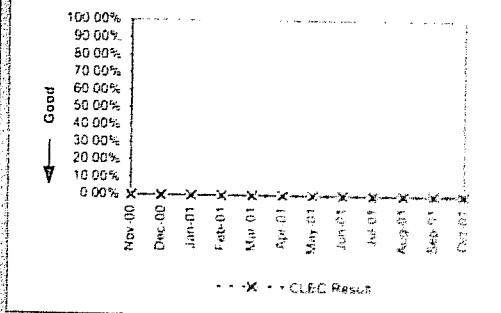
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01	9	2	4.50	0.71
Mar-01				
Apr-01				
May-01	40	2	20.00	0.00
Jun-01				
Jul-01	4	1	4.00	
Aug-01				
Sep-01	171	5	34.20	3.49
Oct-01				



Checklist #4 - Dark Fiber - Loop Repair

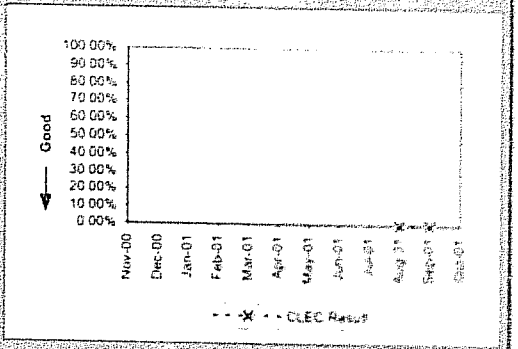
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00	0	42	0.00%	0.00%
Dec-00	0	44	0.00%	0.00%
Jan-01	0	47	0.00%	0.00%
Feb-01	0	49	0.00%	0.00%
Mar-01	0	51	0.00%	0.00%
Apr-01	0	51	0.00%	0.00%
May-01	0	53	0.00%	0.00%
Jun-01	0	62	0.00%	0.00%
Jul-01	0	69	0.00%	0.00%
Aug-01	0	73	0.00%	0.00%
Sep-01	0	81	0.00%	0.00%
Oct-01	0	63	0.00%	0.00%



Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

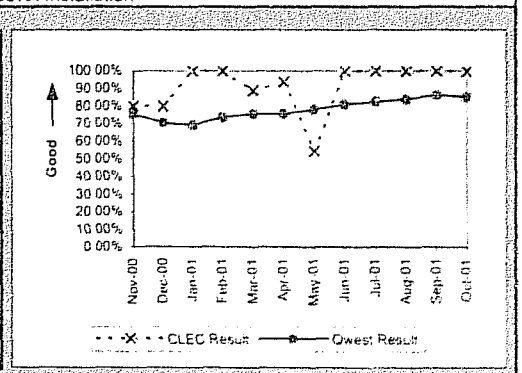
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	0	73	0.00%	0.00%
Sep-01	0	81	0.00%	0.00%
Oct-01				



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

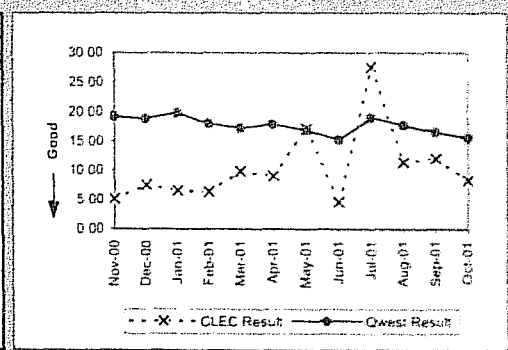
Percent Completed Within Standard (Percent) (OP-3 – Interval Zone One

[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	2755	3652	75 44%	-0 58	-1 35
[illegible]	[illegible]	[illegible]	[illegible]	2265	3211	70 54%	-0 46	-1 28
[illegible]	[illegible]	[illegible]	[illegible]	2187	3165	69 10%	-1 49	-1 91
[illegible]	[illegible]	[illegible]	[illegible]	2338	3175	73 64%	-1 89	-2 15
[illegible]	[illegible]	[illegible]	[illegible]	2883	3815	75 57%	-1 85	-2 13
[illegible]	[illegible]	[illegible]	[illegible]	2785	3649	75 77%	-2 42	-2 47
[illegible]	[illegible]	[illegible]	[illegible]	2269	2901	78 21%	2 45	0 49
[illegible]	[illegible]	[illegible]	[illegible]	2591	3195	81 10%	-2 1	-2 28
[illegible]	[illegible]	[illegible]	[illegible]	2527	3051	82 66%	-2 23	-2 36
[illegible]	[illegible]	[illegible]	[illegible]	2966	3529	84 05%	-2 17	-2 32
[illegible]	[illegible]	[illegible]	[illegible]	2879	3330	86 46%	-2 01	-2 22
[illegible]	[illegible]	[illegible]	[illegible]	3125	3659	85 43%	-1 01	-1 61



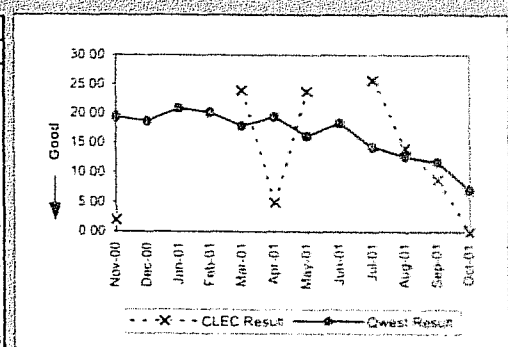
Average Days (OP-4 – Interval Zone One

[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	69804	3618	19 29	-4 14	-3 52
[illegible]	[illegible]	[illegible]	[illegible]	60484	3191	18 95	-1 34	-1 81
[illegible]	[illegible]	[illegible]	[illegible]	62648	3144	19 93	-1 39	-1 84
[illegible]	[illegible]	[illegible]	[illegible]	56807	3147	18 05	-1 85	-2 12
[illegible]	[illegible]	[illegible]	[illegible]	65606	3783	17 34	-2 36	-2 44
[illegible]	[illegible]	[illegible]	[illegible]	65405	3627	18 03	2 79	-2 69
[illegible]	[illegible]	[illegible]	[illegible]	48583	2862	16 98	1 93	0 17
[illegible]	[illegible]	[illegible]	[illegible]	40632	3173	15 33	-2 87	-2 74
[illegible]	[illegible]	[illegible]	[illegible]	83227	4347	19 15	1 98	0 2
[illegible]	[illegible]	[illegible]	[illegible]	86399	4836	17 87	-2 44	-2 46
[illegible]	[illegible]	[illegible]	[illegible]	75997	4564	16 65	-2 31	-2 41
[illegible]	[illegible]	[illegible]	[illegible]	82968	5295	15 67	-2 16	-2 31



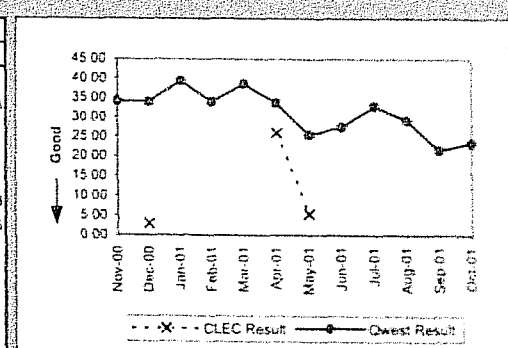
Average Days for Facility Reasons (Average Days) (OP-6A – Interval Zone One

[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	10509	542	19 39	-1 89	-2 15
				11024	592	18 64		
				13092	627	20 68		
				11165	554	20 15		
[illegible]	[illegible]	[illegible]	[illegible]	11724	656	17 87	2 14	0 3
[illegible]	[illegible]	[illegible]	[illegible]	12579	648	19 41	-0 66	-1 4
[illegible]	[illegible]	[illegible]	[illegible]	9831	423	16 15	1 87	0 13
				7383	425	18 32		
[illegible]	[illegible]	[illegible]	[illegible]	24412	1711	14 27	1 76	0 07
[illegible]	[illegible]	[illegible]	[illegible]	22690	1788	12 69	2 26	0 37
[illegible]	[illegible]	[illegible]	[illegible]	18621	1604	11 73	-1 01	-1 61
[illegible]	[illegible]	[illegible]	[illegible]	14794	2085	7 10	-1 58	-1 96



Average Days for Facility Reasons (Average Days) (OP-6B – Interval Zone One

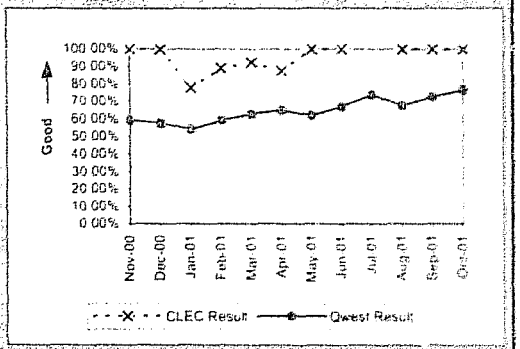
[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
				12158	355	34 25		
[illegible]	[illegible]	[illegible]	3 00	12076	354	34 11	-1 12	-1 68
				13830	351	39 40		
				9637	283	34 05		
				10664	276	38 64		
[illegible]	[illegible]	[illegible]	26 00	7975	236	33 79	-0 22	-1 13
[illegible]	[illegible]	[illegible]	5 50	5335	209	25 53	-1 07	-1 65
				4929	179	27 54		
				5664	172	32 93		
				5028	172	29 23		
				2813	130	21 64		
				3513	149	23 58		



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

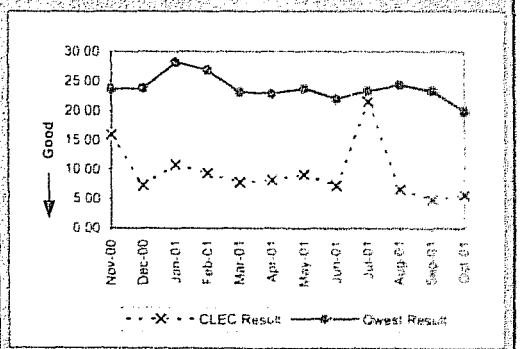
[illegible] Not (Percent) (OP-3)-- Interval Zone Two

[illegible]	[illegible]	[illegible]	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	100.00%	943	1586	59.46%	-0.83	-1.5
[illegible]	[illegible]	[illegible]	100.00%	871	1506	57.84%	-1.48	-1.9
[illegible]	[illegible]	[illegible]	77.78%	868	1601	54.22%	-2	-2.21
[illegible]	[illegible]	[illegible]	88.89%	911	1535	59.35%	-1.8	-2.09
[illegible]	[illegible]	[illegible]	92.31%	1262	2006	62.91%	-2.19	-2.33
[illegible]	[illegible]	[illegible]	87.50%	1089	1673	65.09%	-1.33	-1.81
[illegible]	[illegible]	[illegible]	100.00%	901	1451	62.10%	-1.91	-2.16
[illegible]	[illegible]	[illegible]	100.00%	1215	1809	67.16%	-1.71	-2.04
[illegible]	[illegible]	[illegible]		1330	1804	73.73%		
[illegible]	[illegible]	[illegible]	100.00%	1229	1817	67.64%	-2.75	-2.67
[illegible]	[illegible]	[illegible]	100.00%	1141	1569	72.72%	-3.16	-2.92
[illegible]	[illegible]	[illegible]	100.00%	1540	2009	76.66%	-1.74	-2.06



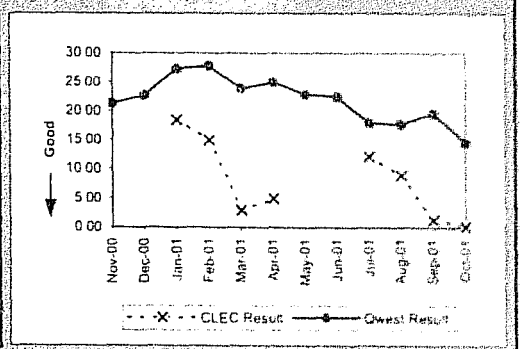
[illegible] Interval (Average Days) (OP-4)-- Interval Zone Two

[illegible]	[illegible]	[illegible]	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	16.00	37129	1562	23.77	-0.31	-1.19
[illegible]	[illegible]	[illegible]	7.33	35514	1489	23.85	-1.3	-1.79
[illegible]	[illegible]	[illegible]	10.89	44976	1592	28.25	-2.51	-2.53
[illegible]	[illegible]	[illegible]	9.44	40794	1515	26.93	-1.83	-2.11
[illegible]	[illegible]	[illegible]	7.85	46344	1994	23.24	-2.24	-2.36
[illegible]	[illegible]	[illegible]	8.25	37517	1637	22.92	-1.74	-2.06
[illegible]	[illegible]	[illegible]	9.17	34031	1429	23.81	-1.48	-1.9
[illegible]	[illegible]	[illegible]	7.33	39557	1791	22.09	-1.68	-2.02
[illegible]	[illegible]	[illegible]	21.60	61394	2620	23.43	-0.19	-1.12
[illegible]	[illegible]	[illegible]	6.05	66764	2731	24.45	-3.06	-2.86
[illegible]	[illegible]	[illegible]	4.87	52570	2243	23.44	-3.73	-3.27
[illegible]	[illegible]	[illegible]	5.71	55666	2792	19.94	-2.45	-2.49



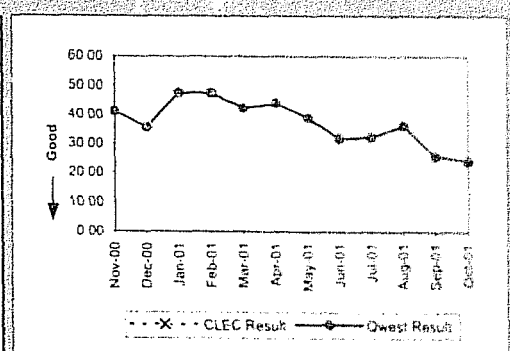
[illegible] Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

[illegible]	[illegible]	[illegible]	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
				8821	415	21.26		
				9755	429	22.74		
[illegible]	[illegible]	[illegible]	18.50	13433	491	27.36	-0.64	-1.39
[illegible]	[illegible]	[illegible]	15.00	12458	448	27.81	-0.4	-1.24
[illegible]	[illegible]	[illegible]	3.00	13334	557	23.94	-0.82	-1.5
[illegible]	[illegible]	[illegible]	5.00	11880	476	24.96	-0.7	-1.43
				9271	405	22.89		
				9733	433	22.48		
[illegible]	[illegible]	[illegible]	[illegible]	22062	1224	18.02	-0.58	-1.35
[illegible]	[illegible]	[illegible]	8.00	25111	1416	17.73	-0.37	-1.23
[illegible]	[illegible]	[illegible]	7.33	20519	1046	19.62	-1	-1.61
[illegible]	[illegible]	[illegible]	8.25	17356	1184	14.66	-1.1	-1.67



[illegible] Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

[illegible]	[illegible]	[illegible]	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
				9392	228	41.19		
				7342	206	35.64		
				11543	242	47.70		
				8373	176	47.57		
				7918	187	42.34		
				4750	108	43.98		
				5643	145	38.92		
				5128	161	31.85		
				3758	116	32.41		
				5782	159	36.36		
				2698	105	25.70		
				2854	118	24.19		



[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

Unbundled Transport (UDIT) DS1 Level Installation

	UDIT Order Count
	15
	13
	12
	11
	10
	18
	11
	11
	0
	0
	0
	0

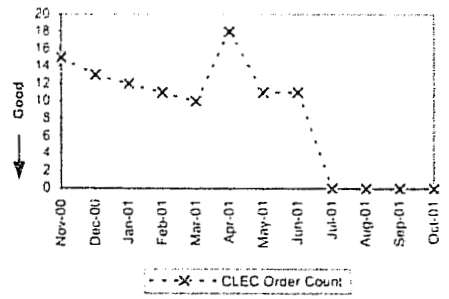


Figure 8: Unbundled Transport (UDT) DS1 Level Repair

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
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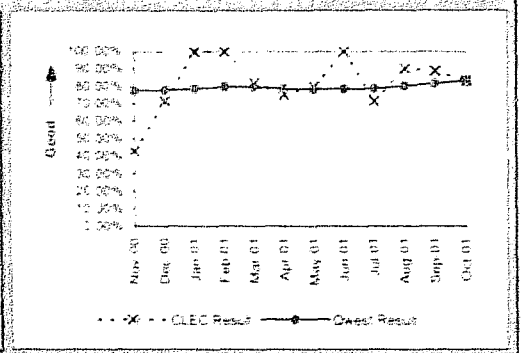

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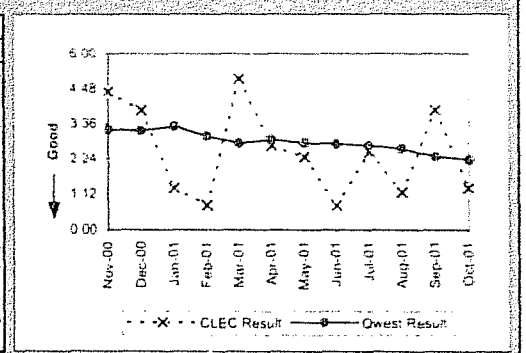

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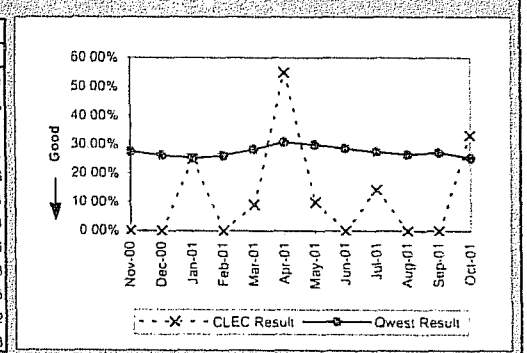

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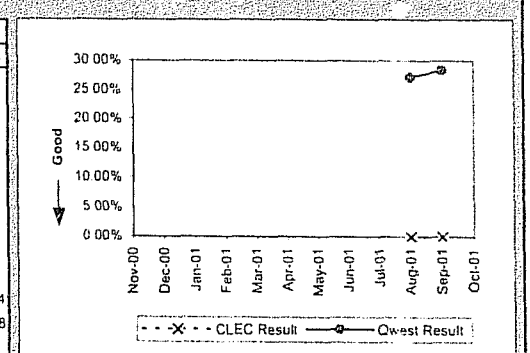
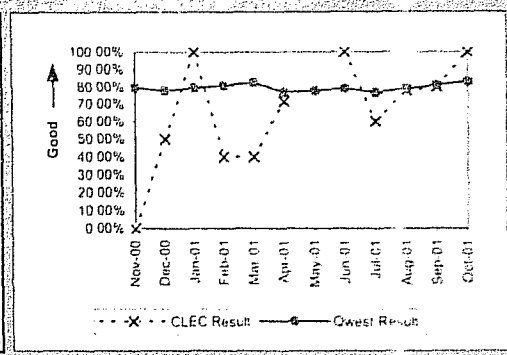


Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

[illegible] (MR-5)-- Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1912	79.65%	8.21	3.99
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1852	77.81%	5.8	2.53
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1926	79.65%	-0.51	-1.31
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1914	80.83%	1.92	0.17
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2249	82.57%	2.03	0.23
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2504	76.84%	0.36	-0.78
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2429	77.60%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2579	78.98%	-1.26	-1.77
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2800	76.68%	0.81	-0.51
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2899	78.92%	0.16	-0.9
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2078	81.04%	0.12	-0.93
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2240	83.21%	-0.63	-1.39



[illegible] (MR-6)-- Interval Zone Two

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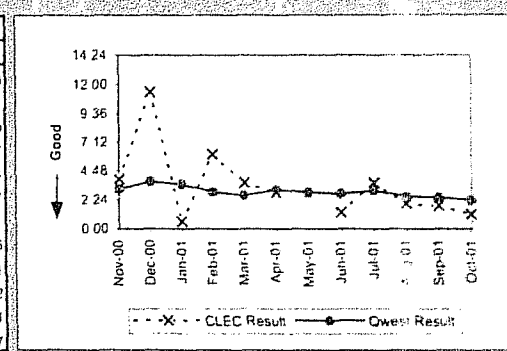
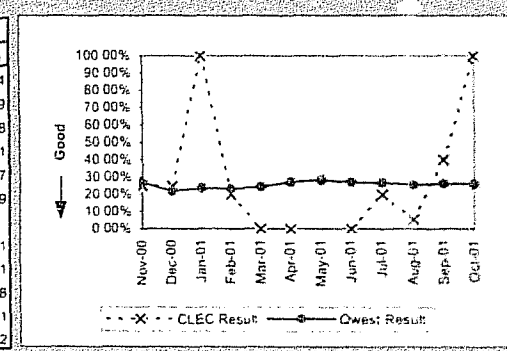
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1912	3.20	0.2	-0.88
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1852	3.57	1.57	-0.04
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1926	3.43	-0.25	-1.15
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1914	3.06	2.26	0.37
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2249	2.47	2.37	0.44
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2504	3.14	-0.11	-1.07
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2429	3.03		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2579	2.57	-0.76	-1.46
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2800	3.11	2.65	0.61
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2899	2.43	-0.68	-1.42
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2078	2.37	-0.35	-1.21
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2240	2.24	-0.44	-1.27



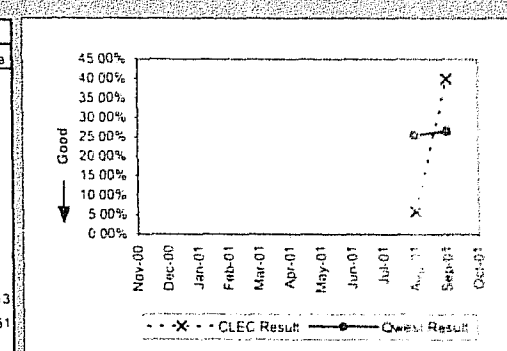
[illegible] (MR-7)-- Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	508	1912	26.57%	-0.07	-1.04
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	408	1852	22.03%	0.19	-0.89
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	456	1926	23.68%	1.19	-0.28
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	446	1914	23.30%	-0.17	-1.11
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	549	2249	24.41%	-1.27	-1.77
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	685	2504	27.36%	-1.62	-1.99
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	688	2429	28.32%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	702	2579	27.22%	-1.5	-1.91
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	753	2800	26.89%	-0.35	-1.21
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	744	2899	25.66%	-1.95	-2.18
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	550	2078	26.47%	0.65	-0.61
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	587	2240	26.21%	1.83	0.12



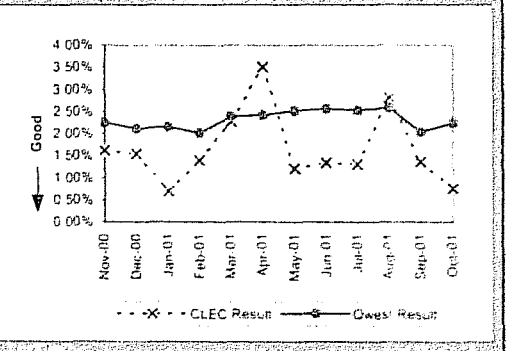
[illegible] (MR-7')-- Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	5.58%	481	1882	25.56%	-1.85	-2.13
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	40.00%	353	1323	26.68%	0.64	-0.61

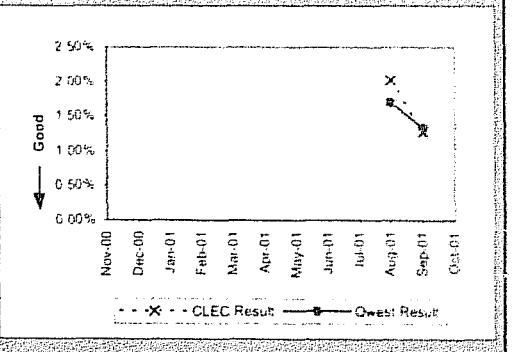


Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

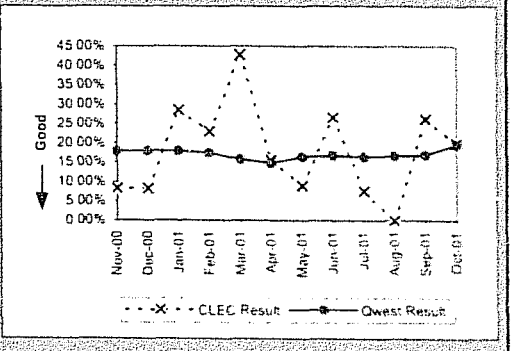
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	283758	2.26%	-1.12	-1.68
[illegible]	[illegible]	[illegible]	[illegible]	288121	2.13%	-1.07	-1.65
[illegible]	[illegible]	[illegible]	[illegible]	292643	2.17%	2.68	-2.63
[illegible]	[illegible]	[illegible]	[illegible]	298565	2.02%	-1.19	-1.72
[illegible]	[illegible]	[illegible]	[illegible]	304164	2.40%	-0.2	-1.12
[illegible]	[illegible]	[illegible]	[illegible]	304349	2.43%	1.94	0.18
[illegible]	[illegible]	[illegible]	[illegible]	306454	2.52%	-2.39	-2.45
[illegible]	[illegible]	[illegible]	[illegible]	309090	2.57%	-2.19	-2.33
[illegible]	[illegible]	[illegible]	[illegible]	310594	2.54%	-2.35	-2.43
[illegible]	[illegible]	[illegible]	[illegible]	312684	2.60%	0.45	-0.72
[illegible]	[illegible]	[illegible]	[illegible]	314857	2.05%	-1.53	-1.93
[illegible]	[illegible]	[illegible]	[illegible]	315882	2.25%	3.24	-2.97



[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	5317	312884	1.70%	0.78	-0.53
[illegible]	[illegible]	[illegible]	[illegible]	4168	314857	1.33%	-0.17	-1.1



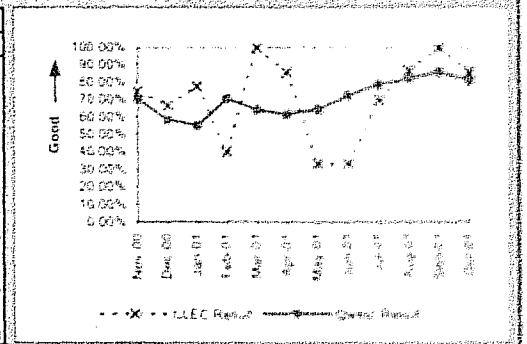
[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	(Qwest) Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	1390	7799	17.90%	-0.86	-1.53
[illegible]	[illegible]	[illegible]	[illegible]	1345	7468	18.01%	-0.87	-1.53
[illegible]	[illegible]	[illegible]	[illegible]	1391	7732	17.99%	0.7	-0.57
[illegible]	[illegible]	[illegible]	[illegible]	1275	7276	17.52%	0.55	-0.67
[illegible]	[illegible]	[illegible]	[illegible]	1352	8548	15.82%	3.39	1.06
[illegible]	[illegible]	[illegible]	[illegible]	1280	8682	14.85%	0.17	-0.9
[illegible]	[illegible]	[illegible]	[illegible]	1530	9262	16.52%	-0.66	-1.4
[illegible]	[illegible]	[illegible]	[illegible]	1600	9540	16.83%	0.98	-0.41
[illegible]	[illegible]	[illegible]	[illegible]	1560	9438	16.53%	-0.86	-1.52
[illegible]	[illegible]	[illegible]	[illegible]	1635	9757	16.76%	-2.37	-2.44
[illegible]	[illegible]	[illegible]	[illegible]	1321	7768	17.01%	1.04	-0.37
[illegible]	[illegible]	[illegible]	[illegible]	1740	8860	19.64%	0.09	-0.95



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

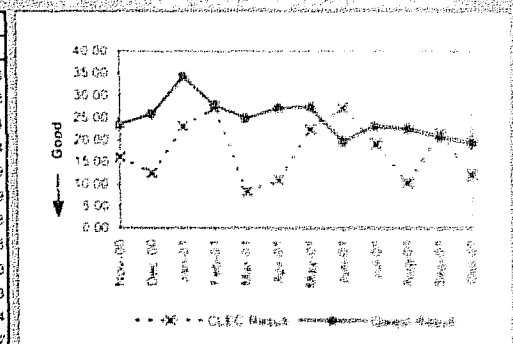
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	12	16	75 00%	165	234	70 51%	-0 38	-1 23
[illegible]	6	9	66 67%	113	193	58 55%	-0 48	-1 29
[illegible]	7	9	77 78%	90	163	55 21%	-1 33	-1 81
[illegible]	4	10	40 00%	141	200	70 50%	1 91	0 16
[illegible]	14	14	100 00%	127	198	64 14%	-2 7	-2 64
[illegible]	12	14	85 71%	111	180	61 67%	-1 78	-2 08
[illegible]	3	9	33 33%	98	152	64 47%	1 79	0 09
[illegible]	3	9	33 33%	139	192	72 40%	2 33	0 42
[illegible]	7	10	70 00%	144	183	78 69%	0 64	-0 61
[illegible]	13	15	86 67%	141	172	81 98%	-0 45	-1 28
[illegible]	5	5	100 00%	217	252	86 11%	-0 89	-1 54
[illegible]	6	7	85 71%	169	208	81 25%	-0 3	-1 18



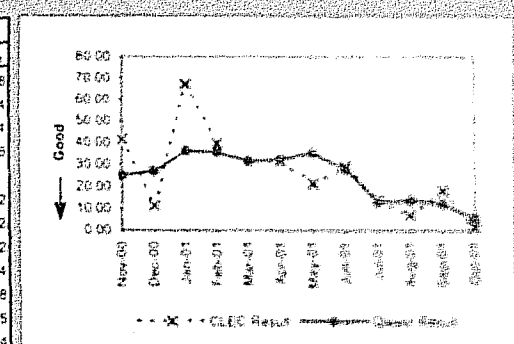
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	240	16	16 25	5483	234	23 43	-1 11	-1 68
[illegible]	113	9	12 56	4946	191	25 91	-1 62	-1 98
[illegible]	208	9	23 11	5436	159	34 19	-0 73	-1 44
[illegible]	273	10	27 30	5579	200	27 90	-0 06	-1 04
[illegible]	117	14	8 36	4937	198	24 93	-2 12	-2 29
[illegible]	155	14	11 07	4882	179	27 27	-1 79	-2 09
[illegible]	202	9	22 44	4135	151	27 38	-0 46	-1 28
[illegible]	245	9	27 22	3745	189	19 81	1 51	-0 08
[illegible]	478	25	19 12	9668	417	23 18	-0 87	-1 53
[illegible]	311	30	10 37	8376	371	22 58	-3 34	-3 03
[illegible]	365	17	21 47	10787	519	20 78	1 57	-0 04
[illegible]	290	24	12 08	10463	538	19 45	-2 09	-2 27



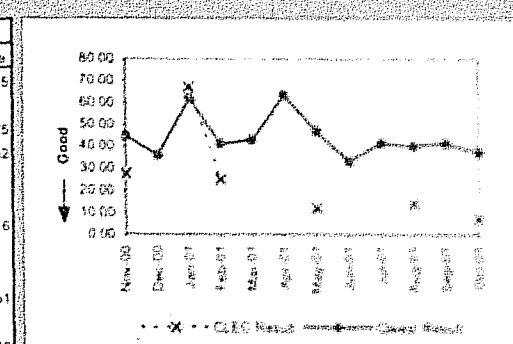
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	83	2	41 50	1299	52	24 98	0 85	-0 48
[illegible]	34	3	11 33	1507	56	26 91	-0 89	-1 54
[illegible]	67	1	67 00	1447	40	36 17	1 58	-0 04
[illegible]	159	4	39 75	1527	43	35 51	0 73	-0 56
[illegible]				1381	44	31 39		
[illegible]	63	2	31 50	1816	56	32 43	-0 04	-1 02
[illegible]	107	5	21 40	1091	31	35 19	-0 69	-1 42
[illegible]	174	6	29 00	1062	38	27 95	0 95	-0 42
[illegible]	251	18	13 94	3500	268	13 06	1 09	-0 34
[illegible]	110	16	6 88	3053	223	13 69	-1 45	-1 88
[illegible]	219	12	18 25	3625	294	12 33	1 39	-0 15
[illegible]	22	17	1 29	2011	358	5 62	-1 54	-1 94



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

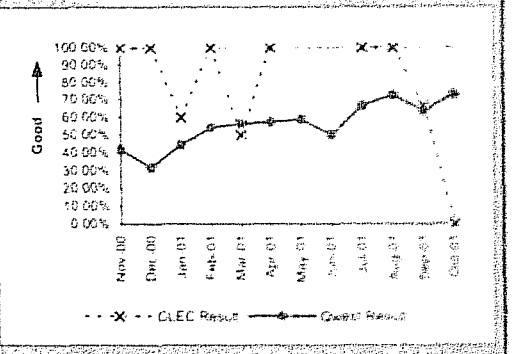
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	55	2	27 50	761	17	44 76	-0 58	-1 35
[illegible]				859	24	35 79		
[illegible]	67	1	67 00	2046	33	62 00	1 24	-0 25
[illegible]	50	2	25 00	658	16	41 12	-0 85	-1 52
[illegible]				1156	27	42 81		
[illegible]				826	13	63 54		
[illegible]	12	1	12 00	1076	23	46 78	-0 99	-1 6
[illegible]				498	15	33 20		
[illegible]				289	7	41 29		
[illegible]	14	1	14 00	320	8	40 00	-0 64	-1 51
[illegible]				414	10	41 40		
[illegible]	7	1	7 00	519	14	37 07	-0 75	-1 46



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

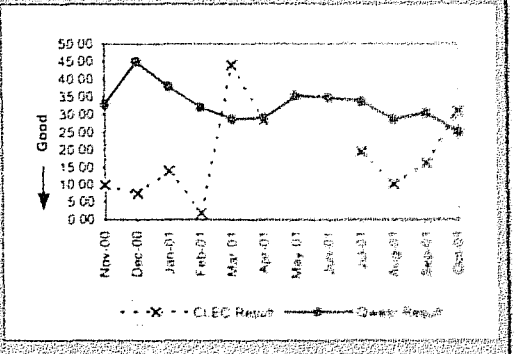
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	2	100 00%	18	43	41 86%	-1 63	-1 99
[illegible]	[illegible]	12	100 00%	13	41	31 71%	-4 47	-3 72
[illegible]	[illegible]	9	66 00%	20	45	44 44%	-0 66	-1 4
[illegible]	[illegible]	1	100 00%	33	61	54 10%	-0 91	-1 56
[illegible]	[illegible]	2	50 00%	45	80	56 25%	0 11	-0 93
[illegible]	[illegible]	2	100 00%	43	75	57 33%	-1 2	-1 73
[illegible]				34	58	58 62%		
[illegible]				29	58	50 00%		
[illegible]	[illegible]	1	100 00%	34	51	66 67%	-0 7	-1 43
[illegible]	[illegible]	1	100 00%	50	69	72 46%	-1 55	-1 94
[illegible]	[illegible]	1	66 67%	42	66	63 64%	-0 11	-1 06
[illegible]	[illegible]	1	0 00%	57	78	73 08%	1 1	-0 33



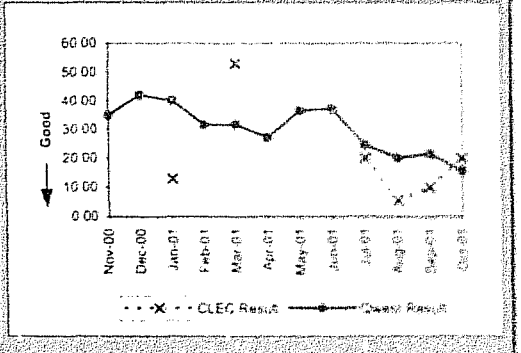
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	2	10 00	1387	42	33 02	-0 91	-1 55
[illegible]	[illegible]	12	7 50	1846	41	45 02	-2 74	-2 67
[illegible]	[illegible]	5	14 00	1710	45	38 00	-1 28	-1 78
[illegible]	[illegible]	1	2 00	1962	61	32 16	-0 83	-1 51
[illegible]	[illegible]	2	44 00	2302	80	28 78	1 55	-0 05
[illegible]	[illegible]	2	28 50	2180	75	29 07	-0 02	-1 01
[illegible]				2053	58	35 40		
[illegible]				2023	58	34 88		
[illegible]	[illegible]	2	19 50	5528	164	33 71	-0 65	-1 4
[illegible]	[illegible]	12	10 25	4169	145	28 75	-2 14	-2 3
[illegible]	[illegible]	9	16 33	4337	142	30 54	-1 15	-1 7
[illegible]	[illegible]	2	31 00	5231	208	25 15	2 14	0 3



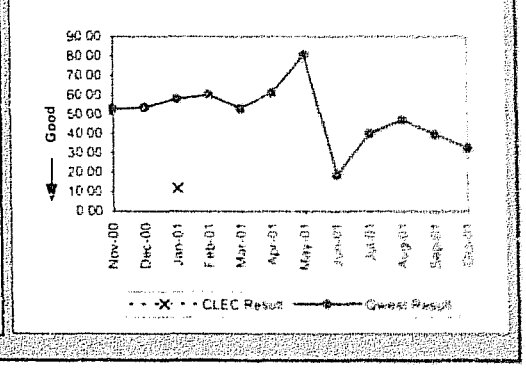
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]				597	17	35 12		
[illegible]				758	18	42 11		
[illegible]	[illegible]	1	13 00	725	18	40 28	-0 7	-1 43
[illegible]				507	16	31 69		
[illegible]	[illegible]	1	53 00	857	27	31 74	1 76	0 07
[illegible]				517	19	27 21		
[illegible]				586	16	36 62		
[illegible]				931	25	37 24		
[illegible]	[illegible]	1	20 00	3022	123	24 57	-0 15	-1 09
[illegible]	[illegible]	5	5 60	1814	90	20 16	-1 04	-1 63
[illegible]	[illegible]	7	10 00	2001	93	21 52	-0 76	-1 46
[illegible]	[illegible]	2	20 00	2252	144	15 64	1 49	-0 09



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

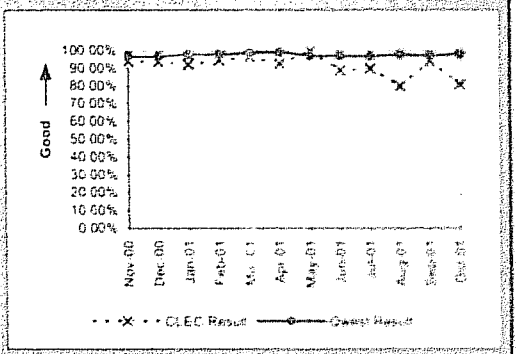
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]				424	8	53 00		
[illegible]				537	10	53 70		
[illegible]	[illegible]	1	12 00	407	7	58 14	-0 84	-1 51
[illegible]				724	12	60 33		
[illegible]				426	8	53 25		
[illegible]				798	13	61 38		
[illegible]				647	8	80 88		
[illegible]				75	4	18 75		
[illegible]				281	7	40 14		
[illegible]				425	9	47 22		
[illegible]				357	9	39 67		
[illegible]				229	7	32 71		



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

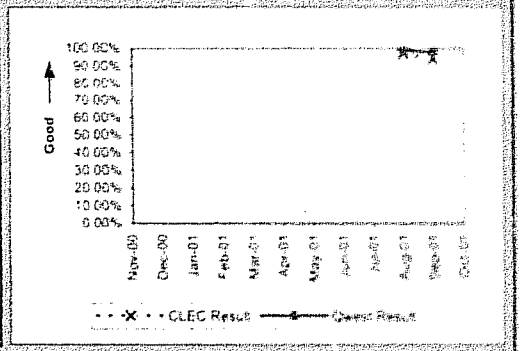
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	48	51	94 12%	693	715	96 92%	1 12	-0 33
[illegible]	47	50	94 00%	624	645	96 74%	1 05	-0 4
[illegible]	49	53	92 45%	532	543	97 97%	2 72	0 25
[illegible]	36	38	94 74%	525	536	97 95%	1 35	-0 3
[illegible]	30	31	96 77%	621	630	98 57%	0 82	-0 56
[illegible]	38	41	92 68%	627	633	99 05%	4 08	0 52
[illegible]	33	33	100 00%	524	539	97 22%	-0 94	-1 57
[illegible]	24	27	88 89%	513	529	96 98%	2 39	0 13
[illegible]	27	30	90 00%	538	556	96 76%	2 04	0 01
[illegible]	28	35	80 00%	540	552	97 83%	7 01	1 48
[illegible]	32	34	94 12%	576	593	97 13%	1 02	-0 43
[illegible]	21	26	80 77%	693	707	98 02%	6 2	1 22



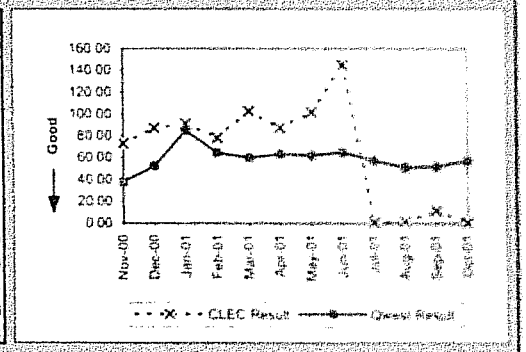
New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]	34	35	97 14%	544	552	98 55%	0 68	-0 62
[illegible]	32	34	94 12%	579	593	97 64%	1 32	-0 31
[illegible]								



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

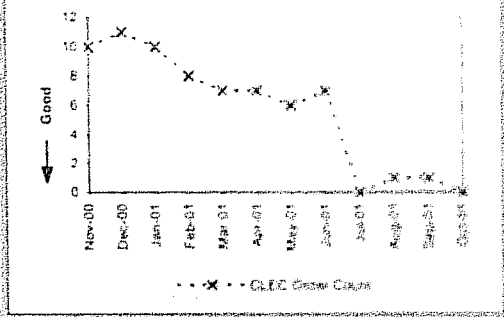
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	1464	20	73 20	305	8	38 12	1 3	-0 21
[illegible]	1750	20	87 50	473	9	52 56	1 14	-0 31
[illegible]	1827	20	91 35	36466	429	85 00	1 66	0 01
[illegible]	1334	17	78 47	24080	371	64 91	1 71	0 04
[illegible]	1649	16	103 06	27184	453	60 01	1 91	0 16
[illegible]	1837	21	87 48	26537	419	63 33	1 64	-0 01
[illegible]	2246	22	102 09	23328	375	62 21	1 64	-0 01
[illegible]	2320	16	145 00	22204	341	65 11	1 64	0
[illegible]	2	2	1 00	12242	214	57 21	-1 12	-1 68
[illegible]	2	1	2 00	12453	243	51 25	-0 66	-1 4
[illegible]	24	2	12 00	12709	244	52 09	-0 75	-1 46
[illegible]	1	1	1 00	13111	229	57 25	-0 72	-1 44



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level (OP-15B)

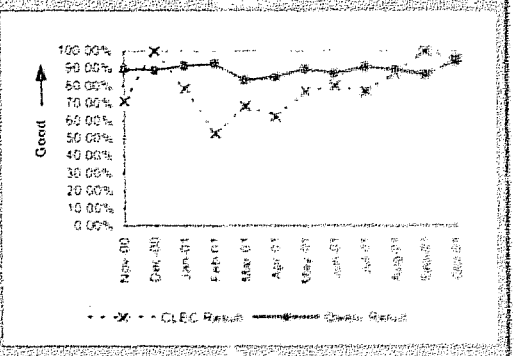
Date	CLEC Order Count
Nov-00	10
Dec-00	11
Jan-01	10
Feb-01	8
Mar-01	7
Apr-01	7
May-01	6
Jun-01	7
Jul-01	0
Aug-01	1
Sep-01	1
Oct-01	0



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

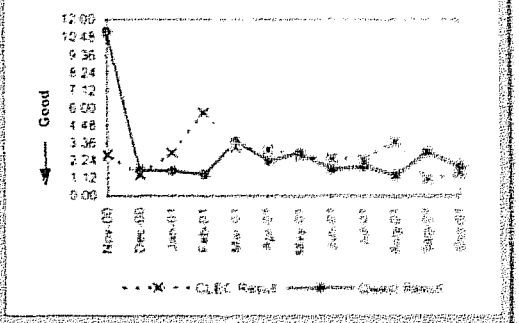
% Trouble Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	10	14	71.43%	123	137	89.78%	2.9	0.76
[illegible]	5	5	100.00%	97	109	88.99%	-0.77	-1.47
[illegible]	11	14	78.57%	98	107	91.59%	1.38	-0.16
[illegible]	9	17	52.94%	88	95	92.63%	3.72	1.26
[illegible]	13	19	68.42%	99	119	83.19%	1.45	-0.12
[illegible]	5	8	62.50%	81	95	85.26%	1.49	-0.1
[illegible]	10	13	76.92%	113	126	89.68%	1.26	-0.24
[illegible]	12	15	80.00%	107	123	86.99%	0.73	-0.56
[illegible]	10	13	76.92%	90	99	90.91%	1.38	-0.16
[illegible]	14	16	87.50%	101	113	89.38%	0.25	-0.85
[illegible]	9	9	100.00%	133	154	86.36%	-1.16	-1.7
[illegible]	19	20	95.00%	128	135	94.81%	-0.03	-1.02



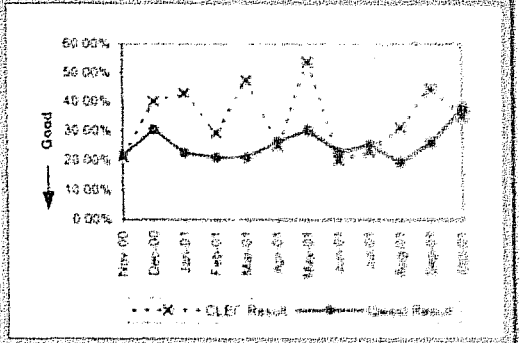
Mean Time to Restore (Hours Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	35.43	14	2.50	1533.21	137	11.12	0.28	-1.17
[illegible]	6.10	5	1.26	190.38	109	1.45	-0.28	-1.17
[illegible]	41.22	14	2.58	182.29	107	1.42	1.27	-0.23
[illegible]	81.27	17	5.44	140.06	95	1.28	2.23	0.35
[illegible]	63.46	19	3.21	449.06	119	3.46	-0.21	-1.12
[illegible]	35.21	8	3.10	225.49	95	2.23	1.48	-0.1
[illegible]	36.07	13	2.47	371.24	126	2.57	-0.04	-1.02
[illegible]	38.20	15	2.34	221.10	123	1.48	1.22	-0.26
[illegible]	32.26	13	2.30	199.17	99	2.01	0.9	-0.45
[illegible]	60.07	16	3.45	161.41	113	1.26	1.29	-0.22
[illegible]	10.20	9	1.10	461.47	154	3.00	-0.77	-1.47
[illegible]	71.39	20	1.35	270.13	135	2.00	-0.26	-1.16



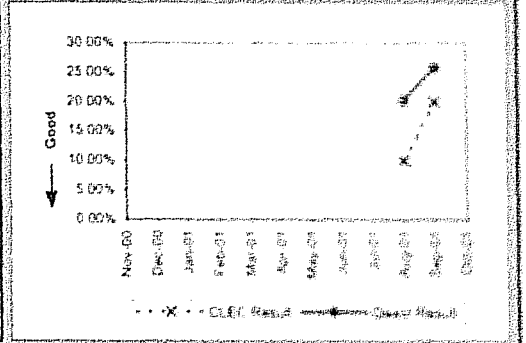
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	3	14	21.43%	30	137	21.90%	-0.04	-1.02
[illegible]	2	5	40.00%	33	109	30.28%	0.51	-0.69
[illegible]	6	14	42.86%	24	107	22.43%	1.57	-0.04
[illegible]	5	17	29.41%	20	95	21.05%	0.75	-0.55
[illegible]	9	19	47.37%	25	119	21.01%	2.32	0.41
[illegible]	2	8	25.00%	25	95	26.32%	-0.08	-1.05
[illegible]	7	13	53.85%	38	126	30.16%	1.66	0.01
[illegible]	3	15	20.00%	28	123	22.76%	-0.24	-1.15
[illegible]	3	13	23.08%	25	99	25.25%	-0.17	-1.1
[illegible]	5	16	31.25%	22	113	19.47%	1.04	-0.37
[illegible]	4	9	44.44%	40	154	25.97%	1.15	-0.3
[illegible]	7	20	35.00%	51	135	37.78%	-0.24	-1.15



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

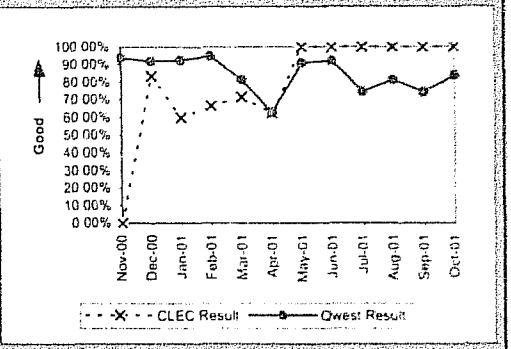
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]	1	10	10.00%	14	69	20.29%	-0.76	-1.46
[illegible]	1	5	20.00%	24	93	25.81%	-0.29	-1.18
[illegible]								



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

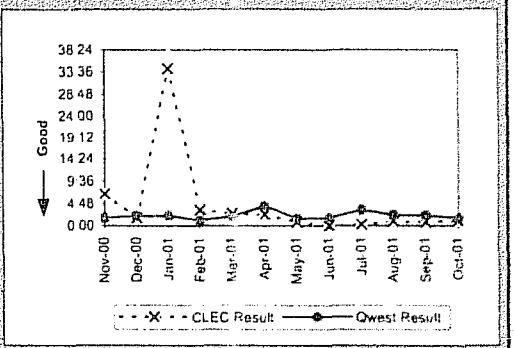
[illegible] (Percent) (MR-5)-- Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	0.00%	30	32	93.75%	3.72	1.26
[illegible]	[illegible]	[illegible]	[illegible]	83.33%	34	37	91.89%	0.66	-0.6
[illegible]	[illegible]	[illegible]	[illegible]	100.00%	24	26	92.31%	1.61	-0.02
[illegible]	[illegible]	[illegible]	[illegible]	66.67%	36	38	94.74%	1.76	0.07
[illegible]	[illegible]	[illegible]	[illegible]	71.43%	35	43	81.40%	0.57	-0.65
[illegible]	[illegible]	[illegible]	[illegible]	62.50%	22	35	62.86%	-0.01	-1
[illegible]	[illegible]	[illegible]	[illegible]	100.00%	30	33	90.91%	-0.52	-1.32
[illegible]	[illegible]	[illegible]	[illegible]	100.00%	35	38	92.11%	-0.29	-1.18
[illegible]	[illegible]	[illegible]	[illegible]	100.00%	38	51	74.51%	-0.58	-1.35
[illegible]	[illegible]	[illegible]	[illegible]	100.00%	35	43	81.40%	-1.24	-1.75
[illegible]	[illegible]	[illegible]	[illegible]	100.00%	29	39	74.36%	-0.58	-1.35
[illegible]	[illegible]	[illegible]	[illegible]	100.00%	31	37	83.78%	-0.84	-1.51



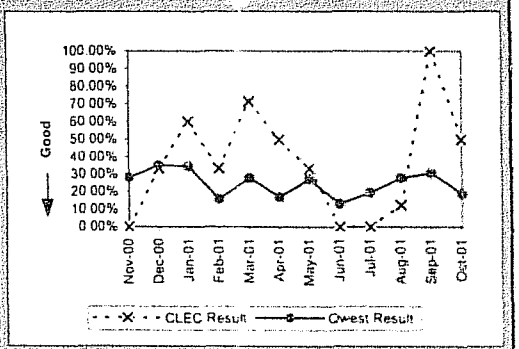
[illegible] Time to Restore (Hours Minutes) (MR-6)-- Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	7.00	54.51	32	1.43	1.83	0.11
[illegible]	[illegible]	[illegible]	[illegible]	1.41	82.06	37	2.13	-0.27	-1.17
[illegible]	[illegible]	[illegible]	[illegible]	34.24	59.35	26	2.15	1.84	0.12
[illegible]	[illegible]	[illegible]	[illegible]	3.35	44.04	38	1.10	1.54	-0.06
[illegible]	[illegible]	[illegible]	[illegible]	2.05	92.29	43	2.09	1.02	-0.38
[illegible]	[illegible]	[illegible]	[illegible]	2.03	133.03	35	4.22	-0.82	-1.5
[illegible]	[illegible]	[illegible]	[illegible]	0.58	51.53	33	1.34	-0.65	-1.39
[illegible]	[illegible]	[illegible]	[illegible]	0.01	66.23	38	1.45	-0.88	-1.54
[illegible]	[illegible]	[illegible]	[illegible]	0.29	160.02	51	3.32	-0.69	-1.42
[illegible]	[illegible]	[illegible]	[illegible]	1.02	102.00	43	2.22	-1.98	-2.2
[illegible]	[illegible]	[illegible]	[illegible]	0.50	67.29	39	2.15	-0.77	-1.47
[illegible]	[illegible]	[illegible]	[illegible]	1.38	63.25	37	1.43	-0.63	-1.38



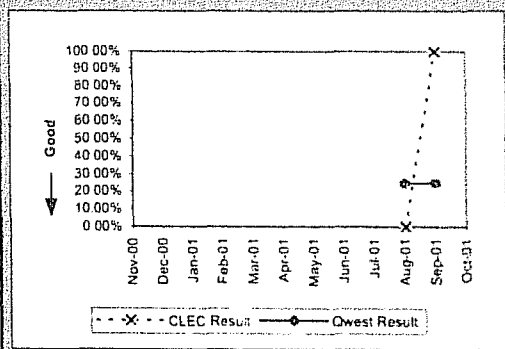
[illegible] Repeat Rate (Percent) (MR-7)-- Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	0.00%	9	32	28.13%	-0.62	-1.37
[illegible]	[illegible]	[illegible]	[illegible]	33.33%	13	37	35.14%	-0.09	-1.05
[illegible]	[illegible]	[illegible]	[illegible]	60.00%	9	26	34.62%	0.97	-0.41
[illegible]	[illegible]	[illegible]	[illegible]	33.33%	6	38	15.79%	0.93	-0.44
[illegible]	[illegible]	[illegible]	[illegible]	14.43%	12	43	27.91%	2.11	0.28
[illegible]	[illegible]	[illegible]	[illegible]	50.00%	6	35	17.14%	1.8	0.09
[illegible]	[illegible]	[illegible]	[illegible]	33.33%	9	33	27.27%	0.17	-0.9
[illegible]	[illegible]	[illegible]	[illegible]	0.00%	5	38	13.16%	-0.38	-1.23
[illegible]	[illegible]	[illegible]	[illegible]	0.00%	10	51	19.61%	-0.49	-1.3
[illegible]	[illegible]	[illegible]	[illegible]	12.50%	12	43	27.91%	-0.89	-1.54
[illegible]	[illegible]	[illegible]	[illegible]	100.00%	12	39	30.77%	1.01	-0.39
[illegible]	[illegible]	[illegible]	[illegible]	50.00%	7	37	18.92%	1.23	-0.25



[illegible] Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

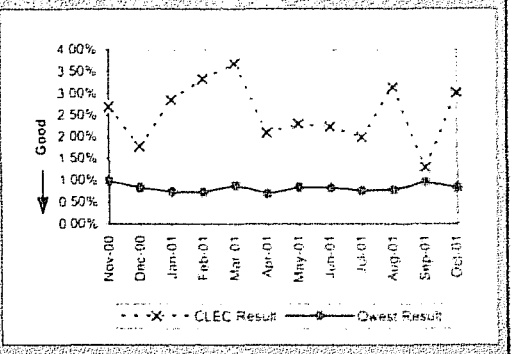
[illegible]	[illegible]	[illegible]	[illegible]	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	0.00%	9	36	25.00%	-1.21	-1.74
[illegible]	[illegible]	[illegible]	[illegible]	100.00%	7	28	25.00%	1.12	-0.32



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

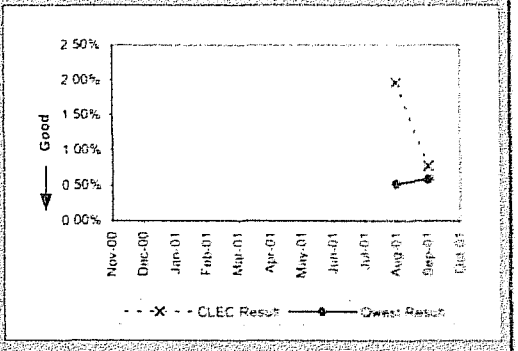
Trouble Rate Percent (MR-8) -- Interval Zone One and Two

[illegible]	[illegible]	[illegible]	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	2.59%	169	17272	0.98%	4.05	1.46
[illegible]	[illegible]	[illegible]	1.[illegible]%	146	17580	0.83%	2.56	0.56
[illegible]	[illegible]	[illegible]	2.46%	133	17884	0.74%	6.23	2.79
[illegible]	[illegible]	[illegible]	3.13%	133	18148	0.73%	7.86	3.78
[illegible]	[illegible]	[illegible]	3.60%	162	18420	0.88%	7.84	3.77
[illegible]	[illegible]	[illegible]	2.[illegible]%	130	18724	0.69%	4.57	1.78
[illegible]	[illegible]	[illegible]	2.30%	159	18987	0.84%	4.16	1.53
[illegible]	[illegible]	[illegible]	2.23%	161	19342	0.83%	4.06	1.47
[illegible]	[illegible]	[illegible]	1.[illegible]%	150	19686	0.76%	3.69	1.24
[illegible]	[illegible]	[illegible]	1.[illegible]%	156	20036	0.78%	7.29	3.43
[illegible]	[illegible]	[illegible]	1.30%	193	20400	0.95%	0.98	-0.4
[illegible]	[illegible]	[illegible]	3.01%	172	20591	0.84%	6.62	3.03



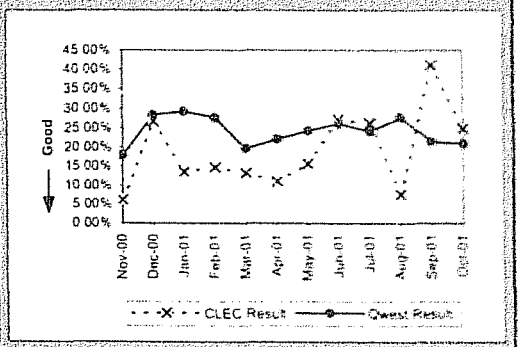
Trouble Rate Percent (MR-8) -- Interval Zone One and Two

[illegible]	[illegible]	[illegible]	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	1.96%	105	20036	0.52%	5.41	2.29
[illegible]	[illegible]	[illegible]	0.78%	121	20400	0.59%	0.65	-0.6



Percent Out Of Service Repeated Trouble Reports (Percent) (MR-10) -- Interval Zone One and Two

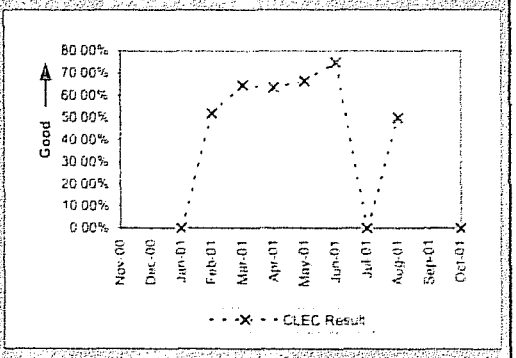
[illegible]	[illegible]	[illegible]	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	6.25%	37	206	17.96%	-1.18	-1.71
[illegible]	[illegible]	[illegible]	29.41%	58	204	28.43%	-0.15	-1.09
[illegible]	[illegible]	[illegible]	13.64%	55	188	29.26%	-1.52	-1.93
[illegible]	[illegible]	[illegible]	14.81%	51	184	27.72%	-1.4	-1.85
[illegible]	[illegible]	[illegible]	13.33%	40	202	19.80%	-0.83	-1.5
[illegible]	[illegible]	[illegible]	11.11%	37	167	22.16%	-1.07	-1.65
[illegible]	[illegible]	[illegible]	15.[illegible]%	51	210	24.29%	-0.83	-1.5
[illegible]	[illegible]	[illegible]	27.27%	57	218	26.15%	0.13	-0.92
[illegible]	[illegible]	[illegible]	16.32%	48	198	24.24%	0.22	-0.87
[illegible]	[illegible]	[illegible]	3.69%	60	216	27.78%	-2.16	-2.31
[illegible]	[illegible]	[illegible]	41.18%	53	246	21.54%	1.75	0.07
[illegible]	[illegible]	[illegible]	25.00%	46	218	21.10%	0.51	-0.69



Checklist #5 - Dark Fiber - IOF Installation

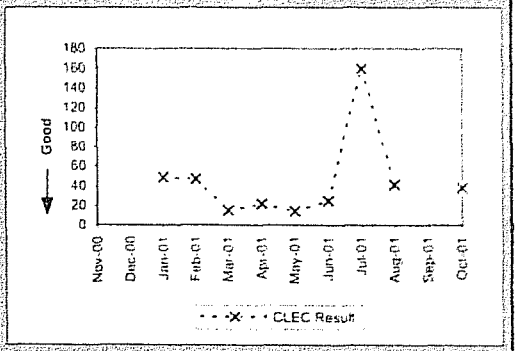
Provisioning Commitments Met (Percent) (OP-3)-- Interval Zone One

	CLEC Num	CLEC Denom	CLEC Result	Std Dev
	0	9	0.00%	
	13	25	52.00%	49.96%
	11	17	64.71%	47.79%
	7	11	63.64%	48.10%
	2	3	66.67%	47.14%
	6	8	75.00%	43.30%
	0	4	0.00%	0.00%
	2	4	50.00%	50.00%
	0	2	0.00%	0.00%



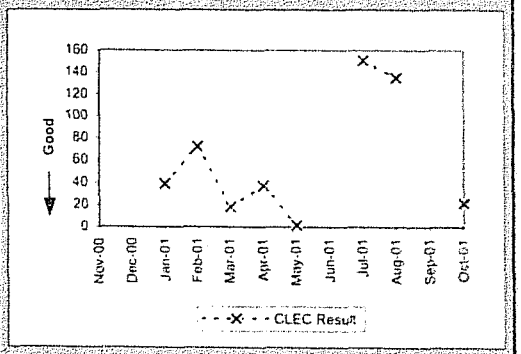
Installation Interval (Average Days) (OP-4)-- Interval Zone One

	CLEC Num	CLEC Denom	CLEC Result	Std Dev
	442	9	49.11	
	1191	25	47.24	38.68
	257	17	15.12	11.81
	242	11	22.00	23.82
	44	3	14.67	8.14
	204	8	25.50	45.47
	640	4	160.00	0.00
	168	4	42.00	68.77
	78	2	39.00	0.00



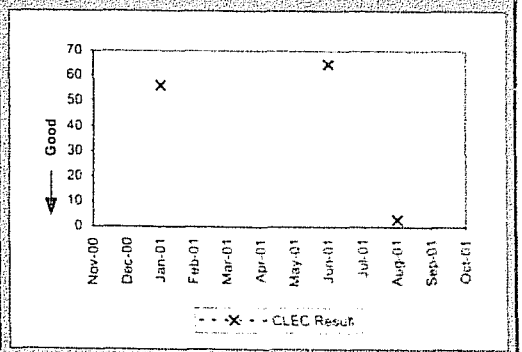
Installation Time for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

	CLEC Num	CLEC Denom	CLEC Result	Std Dev
	313	8	39.12	
	868	12	72.33	33.69
	110	6	18.33	4.63
	148	4	37.00	19.80
	2	1	2.00	
	604	4	151.00	0.00
	135	1	135.00	
	44	2	22.00	0.00



Installation Time for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

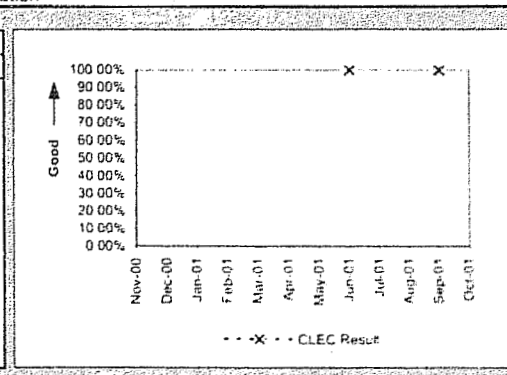
	CLEC Num	CLEC Denom	CLEC Result	Std Dev
	56	1	56.00	
	129	2	64.50	86.97
	3	1	3.00	



Checklist #5 - Dark Fiber - IOF Installation

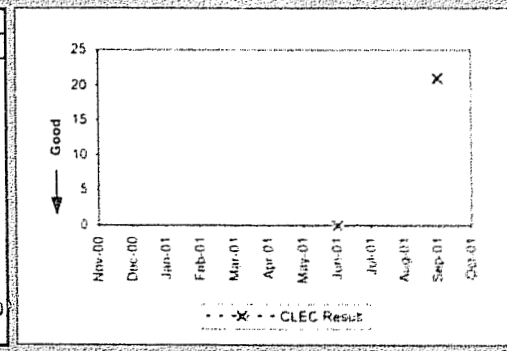
Date Commitments Met (Percent) (OP-3)-- Interval Zone Two

	CLEC Num	CLEC Denom	CLEC Result	Std Dev
	1	1	100.00%	0.00%
	2	2	100.00%	0.00%



Installation Interval (Average Days) (OP-4)-- Interval Zone Two

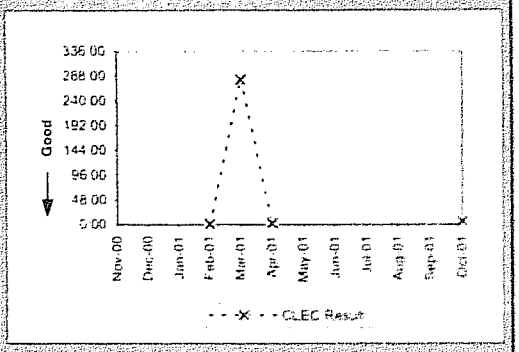
	CLEC Num	CLEC Denom	CLEC Result	Std Dev
	0	1	0.00	
	42	2	21.00	0.00



Checklist #5 - Dark Fiber - IOF Repair

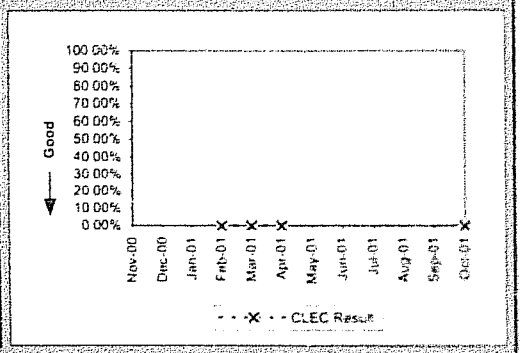
Mean Time to Restore (Hours Minutes) (MR-6)-- Interval Zone One

	CLEC Num	CLEC Denom	CLEC Result	Std Dev
	1:28	1	1:28	
	2249:28	8	281:11	498:18
	6:52	2	3:26	1:18
	20:41	3	6:54	6:49



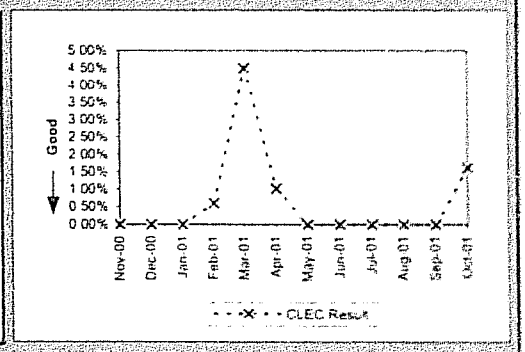
Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

	CLEC Num	CLEC Denom	CLEC Result	Std Dev
	0	1	0.00%	0.00%
	0	8	0.00%	0.00%
	0	2	0.00%	0.00%
	0	3	0.00%	0.00%



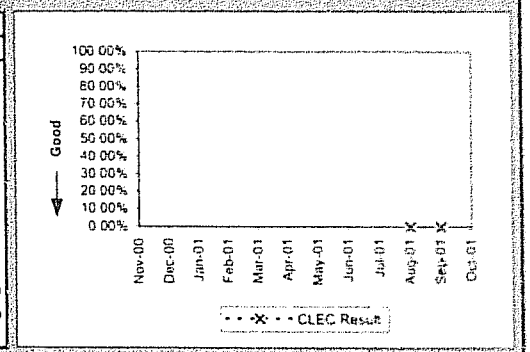
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

	CLEC Num	CLEC Denom	CLEC Result	Std Dev
	0	113	0.00%	0.00%
	0	134	0.00%	0.00%
	0	142	0.00%	0.00%
	1	166	0.60%	7.74%
	8	178	4.49%	20.72%
	2	195	1.03%	10.08%
	0	201	0.00%	0.00%
	0	209	0.00%	0.00%
	0	213	0.00%	0.00%
	0	202	0.00%	0.00%
	0	184	0.00%	0.00%
	3	184	1.63%	12.66%



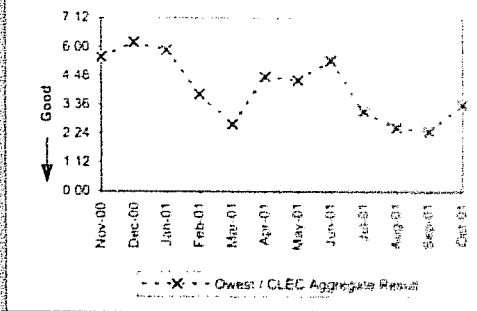
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

	CLEC Num	CLEC Denom	CLEC Result	Std Dev
	0	202	0.00%	0.00%
	0	184	0.00%	0.00%



Checklist #7 - E911

Time to Update Databases (Hours:Minutes) (DB-1 A)	
Date	Qwest / CLEC Aggregate Result
Nov-00	5:36
Dec-00	6:12
Jan-01	5:53
Feb-01	4:03
Mar-01	2:47
Apr-01	4:47
May-01	4:38
Jun-01	5:27
Jul-01	3:19
Aug-01	2:38
Sep-01	2:29
Oct-01	3:35



Checklist #7 - E911/911 Trunk Installation

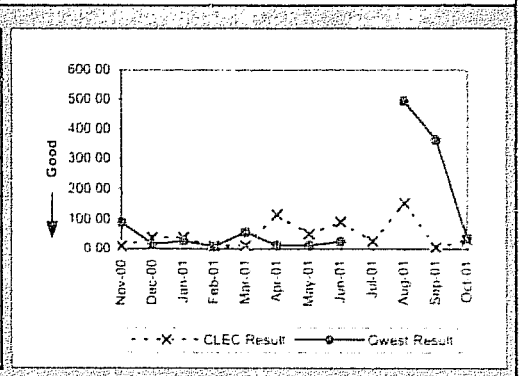
[illegible] (OP-1) - Interval Zone One

| [illegible] | [illegible] | [illegible] |

Checklist #7 - E911/911 Trunk Installation

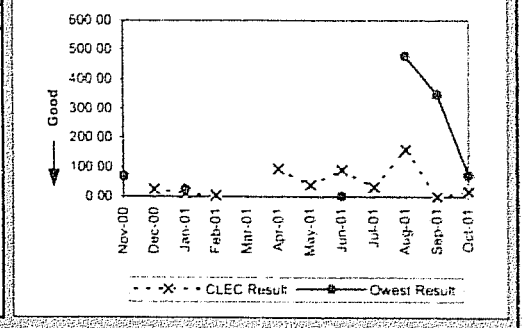
Average Days (OP-6A) – Interval Zone Two

					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					528	7	89 43	-0 51	-1 31
					51	3	17 00	1 81	0 1
					430	16	26 88	3 72	1 26
					16	2	8 00		
					285	5	57 00	-1 38	-1 84
					12	1	12 00		
					51	4	12 75	3 72	1 26
					76	3	25 33	3 72	1 26
					990	2	495 00	-0 67	-1 41
					1456	4	364 00		
					254	7	36 29	-0 24	-1 14



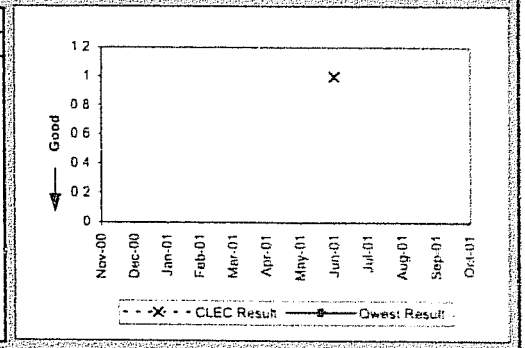
Average Days (OP-6A) – Interval Zone Two

					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					494	7	70 57		
					284	11	25 82	-1 65	-2
					6	2	3 00	-3 72	-3 26
					959	2	479 50	-0 62	-1 38
					1400	4	350 00		
					150	2	75 00	-1 7	-2 04



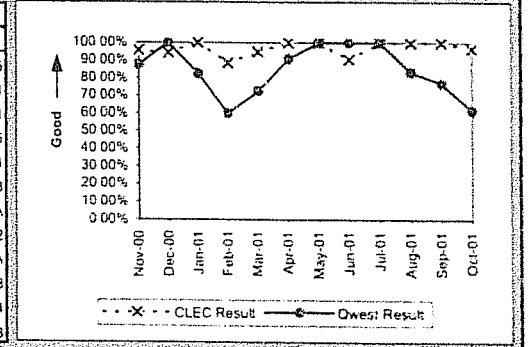
Average Days (OP-6B) – Interval Zone Two

					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr



Trouble Reports Subsequent Quality (Percent) (OP-5) – Interval Zone One and Two

					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					49	56	87 50%	-1 24	-1 75
					41	41	100 00%	N/A	-0 01
					19	23	82 61%	-1 8	-2 1
					9	15	60 00%	-1 89	-2 15
					8	11	72 73%	-1 5	-1 91
					10	11	90 91%	-0 96	-1 58
					10	10	100 00%	N/A	N/A
					15	15	100 00%	N/A	-0 32
					25	25	100 00%	N/A	N/A
					20	24	83 33%	-1 78	-2 08
					20	26	76 92%	-2 2	-2 34
					21	34	61 76%	-3 3	-3



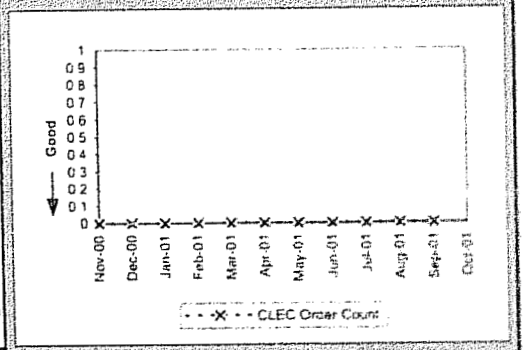
Checklist #7 - E911/911 Trunk Installation

| | | |

Checklist #7 - E911/911 Trunk Installation

Count of Pending Orders Delayed for Facilities Reasons E911 (OP-15B)

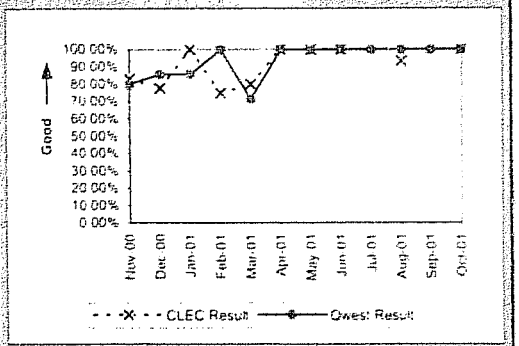
	CLEC Order Count
Nov-00	0
Dec-00	0
Jan-01	0
Feb-01	0
Mar-01	0
Apr-01	0
May-01	0
Jun-01	0
Jul-01	0
Aug-01	0
Sep-01	0
Oct-01	0



Checklist #7 - E911/911 Trunk Repair

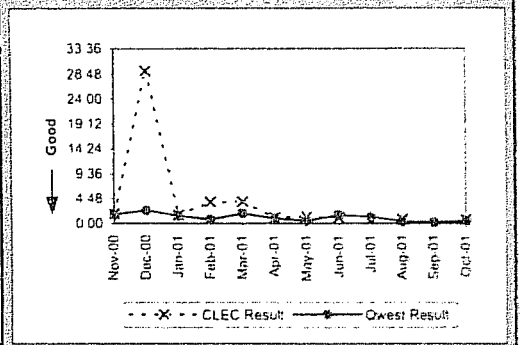
[illegible] Parity (MR-5)-- Interval Zone One

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	16	20	80.00%	-0.23	-1.14
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	6	7	85.71%	0.52	-0.69
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	12	14	85.71%	-0.78	-1.48
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	11	11	100.00%	N/A	-0.14
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	10	14	71.43%	-0.36	-1.22
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	10	10	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	11	11	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	8	8	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	5	5	100.00%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	17	17	100.00%	N/A	-0.58
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	9	9	100.00%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	11	11	100.00%	N/A	N/A



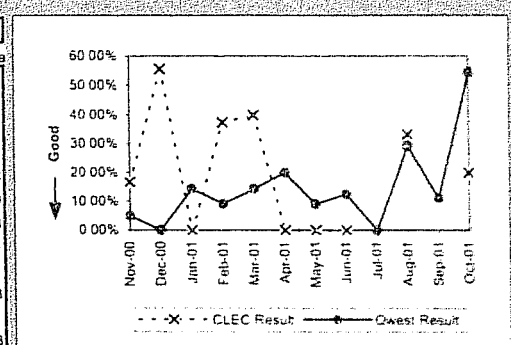
[illegible] Time to Restore (Hours Minutes) (MR-6)-- Interval Zone One

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	2.36	35.48	20	1.47	0.11	-0.93
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	17.58	7	2.34	0.4	-0.76
[illegible]	[illegible]	[illegible]	[illegible]	0.51	21.08	14	1.31	0.43	-0.74
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	9.08	11	0.50	1.5	-0.09
[illegible]	[illegible]	[illegible]	[illegible]	8.23	27.40	14	1.59	1.81	0.1
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	9.56	10	1.00	0.36	-0.78
[illegible]	[illegible]	[illegible]	[illegible]	1.10	5.42	11	0.31	1.98	0.2
[illegible]	[illegible]	[illegible]	[illegible]	1.23	13.10	8	1.39	-0.8	-1.48
					6.24	5	1.17		
[illegible]	[illegible]	[illegible]	[illegible]	2.12	7.19	17	0.26	1.66	0.01
					2.10	9	0.14		
[illegible]	[illegible]	[illegible]	[illegible]	0.35	6.57	11	0.32	0.8	-0.52



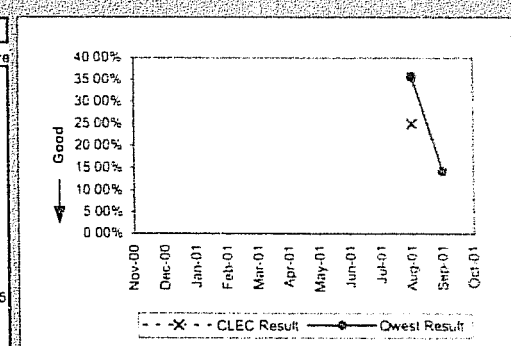
[illegible] Repeat Repair Rate (Percent) (MR-7)-- Interval Zone One

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1	20	5.00%	0.97	-0.41
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0	7	0.00%	N/A	0.42
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2	14	14.29%	-0.78	-1.48
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1	11	9.09%	1.35	-0.18
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2	14	14.29%	1.05	-0.36
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2	10	20.00%	-0.97	-1.59
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1	11	9.09%	-0.62	-1.38
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1	8	12.50%	-0.84	-1.51
					0	5	0.00%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	5	17	29.41%	0.19	-0.88
					1	9	11.11%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	6	11	54.55%	-1.29	-1.78



[illegible] Repeat Repair Rate (Percent) (MR-7*)-- Interval Zone One

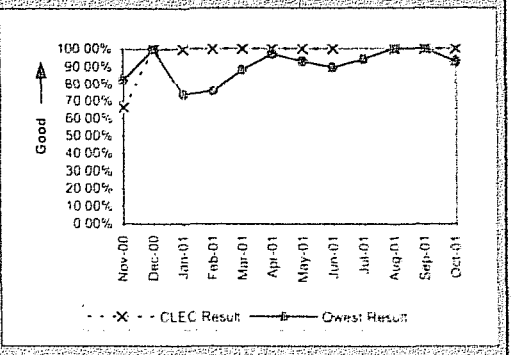
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	5	14	35.71%	-0.57	-1.35
					1	7	14.29%		



Checklist #7 - E911/911 Trunk Repair

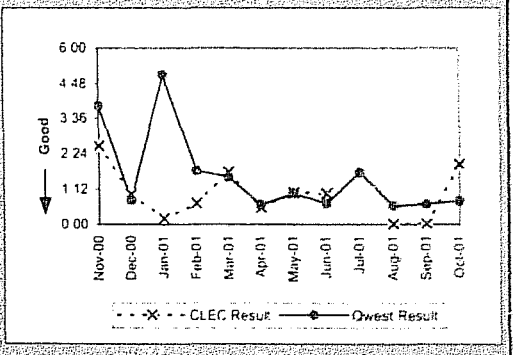
[illegible] (Percent) (MR-5)-- Interval Zone Two

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	62.50%	47.14%	33	40	82.50%	0.41	-0.75
[illegible]	[illegible]	[illegible]	100.00%	0.00%	16	16	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	100.00%	0.00%	17	23	73.91%	-0.97	-1.59
[illegible]	[illegible]	[illegible]	100.00%	0.00%	16	21	76.19%	-0.55	-1.33
[illegible]	[illegible]	[illegible]	100.00%	0.00%	15	17	88.24%	-0.35	-1.22
[illegible]	[illegible]	[illegible]	100.00%	0.00%	34	35	97.14%	-0.29	-1.17
[illegible]	[illegible]	[illegible]	100.00%	0.00%	26	28	92.86%	-0.46	-1.28
[illegible]	[illegible]	[illegible]	100.00%	0.00%	17	19	89.47%	-0.33	-1.2
[illegible]	[illegible]	[illegible]			33	35	94.29%		
[illegible]	[illegible]	[illegible]	100.00%	0.00%	20	20	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	100.00%	0.00%	14	14	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	100.00%	0.00%	26	28	92.86%	-0.38	-1.23



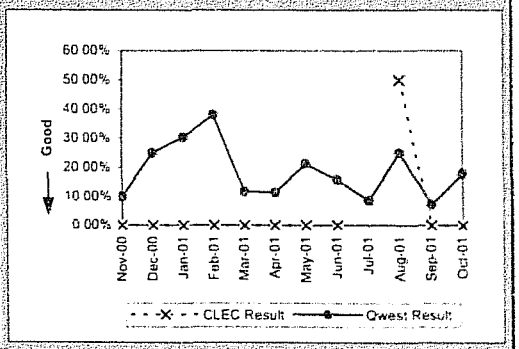
[illegible] (Hours Minutes) (MR-6)-- Interval Zone Two

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	2.41	2.45	162.17	40	4.03	-0.18	-1.11
[illegible]	[illegible]	[illegible]	[illegible]	1.00	13.56	16	0.52	0.36	-0.78
[illegible]	[illegible]	[illegible]	[illegible]	0.06	111.21	23	5.06	-0.77	-1.47
[illegible]	[illegible]	[illegible]	[illegible]		38.31	21	1.50	-0.56	-1.34
[illegible]	[illegible]	[illegible]	[illegible]		27.54	17	1.38	0.75	-0.54
[illegible]	[illegible]	[illegible]	[illegible]	0.02	24.03	35	0.41	-0.2	-1.12
[illegible]	[illegible]	[illegible]	[illegible]	0.39	30.23	28	1.05	0.6	-0.63
[illegible]	[illegible]	[illegible]	[illegible]		11.54	19	0.44	0.47	-0.71
[illegible]	[illegible]	[illegible]			62.24	35	1.47		
[illegible]	[illegible]	[illegible]	0.02	0.01	12.58	20	0.39	-0.86	-1.52
[illegible]	[illegible]	[illegible]	0.02		10.00	14	0.43	-0.92	-1.56
[illegible]	[illegible]	[illegible]	2.04	0.18	22.56	28	0.49	1.35	-0.18



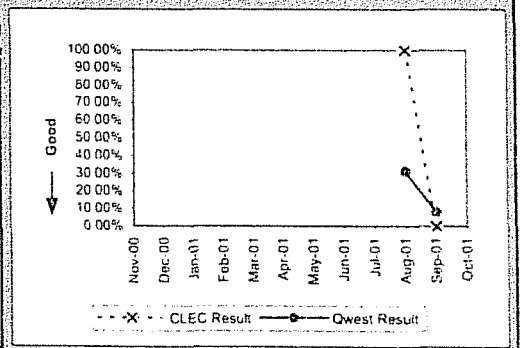
[illegible] Rate (Percent) (MR-7)-- Interval Zone Two

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	0.00%	0.00%	4	40	10.00%	-0.56	-1.34
[illegible]	[illegible]	[illegible]	0.00%	0.00%	4	16	25.00%	1.39	-1.84
[illegible]	[illegible]	[illegible]	0.00%	0.00%	7	23	30.43%	1.08	-1.66
[illegible]	[illegible]	[illegible]	0.00%	0.00%	8	21	38.10%	-0.77	-1.47
[illegible]	[illegible]	[illegible]	0.00%	0.00%	2	17	11.76%	-0.35	-1.22
[illegible]	[illegible]	[illegible]	0.00%	0.00%	4	35	11.43%	-0.6	-1.36
[illegible]	[illegible]	[illegible]	0.00%	0.00%	6	28	21.43%	-0.86	-1.52
[illegible]	[illegible]	[illegible]	0.00%	0.00%	3	19	15.79%	-0.42	-1.26
[illegible]	[illegible]	[illegible]			3	35	8.57%		
[illegible]	[illegible]	[illegible]	50.00%	50.00%	5	20	25.00%	0.58	-0.65
[illegible]	[illegible]	[illegible]	0.00%	0.00%	1	14	7.14%	-0.27	-1.16
[illegible]	[illegible]	[illegible]	0.00%	0.00%	5	28	17.86%	-0.64	-1.39



[illegible] Rate (Percent) (MR-7*)-- Interval Zone Two

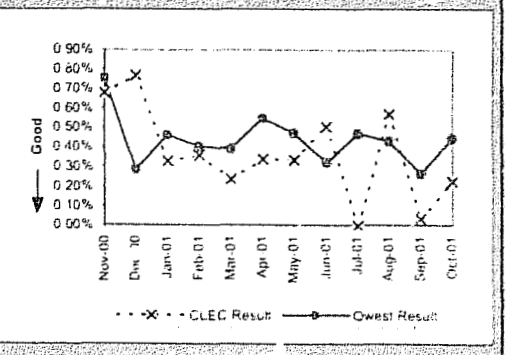
[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	100.00%	0.00%	5	16	31.25%	0.96	-0.42
[illegible]	[illegible]	[illegible]	0.00%	0.00%	1	12	8.33%	-0.29	-1.18



Checklist #7 - E911/911 Trunk Repair

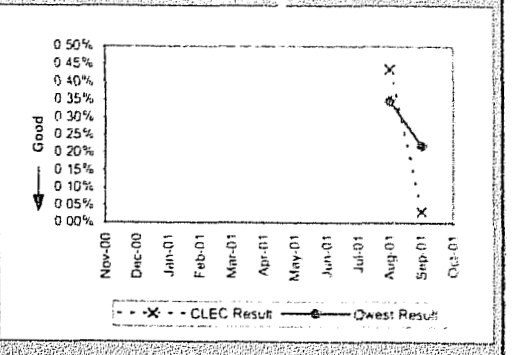
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

[illegible]	[illegible]	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	0 68%	8 21%	60	7951	0 75%	-0 36	-1 22
[illegible]	[illegible]	[illegible]	0 77%	8 73%	23	8037	0 29%	3 85	1 34
[illegible]	[illegible]	[illegible]	0 33%	5 72%	37	8024	0 46%	-0 85	-1 52
[illegible]	[illegible]	[illegible]	0 36%	5 95%	32	7967	0 40%	-0 32	-1 19
[illegible]	[illegible]	[illegible]	0 24%	4 86%	31	7941	0 39%	-1 08	-1 65
[illegible]	[illegible]	[illegible]	0 94%	5 81%	45	8214	0 55%	-1 27	-1 77
[illegible]	[illegible]	[illegible]	0 33%	5 78%	39	8260	0 47%	-0 9	-1 55
[illegible]	[illegible]	[illegible]	0 50%	7 08%	27	8363	0 32%	1 46	-0 11
[illegible]	[illegible]	[illegible]	0 00%	0 00%	40	8533	0 47%	-3 16	-2 92
[illegible]	[illegible]	[illegible]	0 67%	7 53%	37	8607	0 43%	1 01	-0 39
[illegible]	[illegible]	[illegible]	0 03%	1 82%	23	8693	0 26%	-2 13	-2 29
[illegible]	[illegible]	[illegible]	0 23%	4 75%	39	8769	0 44%	-1 57	-1 95



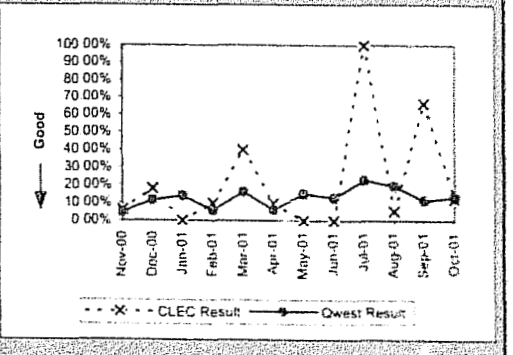
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

[illegible]	[illegible]	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	0 44%	6 59%	30	8607	0 35%	0 7	-0 58
[illegible]	[illegible]	[illegible]	0 03%	1 82%	19	8693	0 22%	-1 88	-2 14



[illegible] Repeat Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

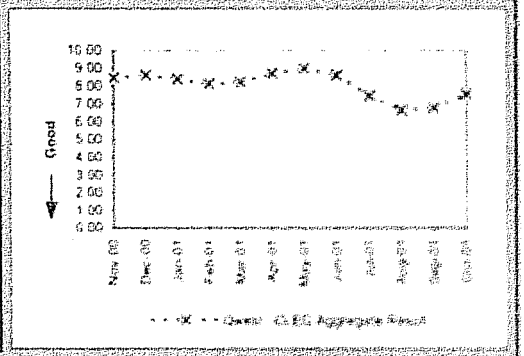
[illegible]	[illegible]	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	0 25%	24 21%	3	63	4 76%	0 22	-0 86
[illegible]	[illegible]	[illegible]	18 18%	38 57%	3	26	11 54%	0 73	-0.55
[illegible]	[illegible]	[illegible]	0 00%	0 00%	6	43	13 95%	-1 05	-1 64
[illegible]	[illegible]	[illegible]	10 00%	30 00%	2	34	5 88%	0 37	-0 77
[illegible]	[illegible]	[illegible]	40 00%	48 99%	6	37	16 22%	1 5	-0 09
[illegible]	[illegible]	[illegible]	10 00%	30 00%	3	48	6 25%	0 37	-0 77
[illegible]	[illegible]	[illegible]	0 00%	0 00%	7	46	15 22%	-1 16	-1 71
[illegible]	[illegible]	[illegible]	0 00%	0 00%	4	31	12 90%	-1 2	-1 73
[illegible]	[illegible]	[illegible]	100 00%	0 00%	12	52	23 08%	2 95	0 79
[illegible]	[illegible]	[illegible]	5 56%	22 91%	9	46	19 57%	-1 27	-1 77
[illegible]	[illegible]	[illegible]	66 67%	47 14%	3	26	11 54%	1 9	0 15
[illegible]	[illegible]	[illegible]	12 50%	33 07%	6	45	13 33%	-0 06	-1 04



Checklist #7 - Operator Services - Directory Assistance

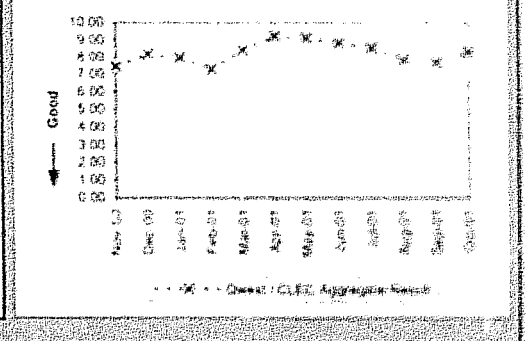
Speed of Answer - Directory Assistance (Avg Sec) (DA-1)

Date	Qwest / CLEC Aggregate Result
Nov-00	8.49
Dec-00	8.62
Jan-01	8.40
Feb-01	8.13
Mar-01	8.24
Apr-01	8.71
May-01	8.99
Jun-01	8.63
Jul-01	7.48
Aug-01	6.66
Sep-01	6.79
Oct-01	7.56



Speed of Answer - Operator Services (Avg Sec) (OS-1)

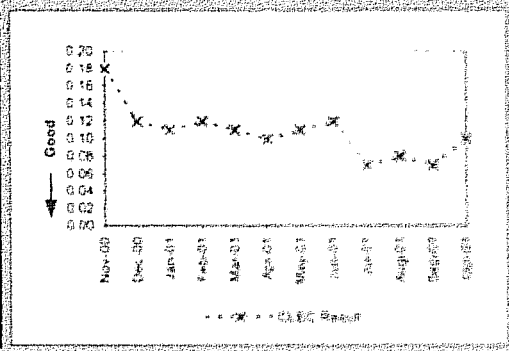
Date	Qwest / CLEC Aggregate Result
Nov-00	7.45
Dec-00	8.18
Jan-01	7.97
Feb-01	7.30
Mar-01	8.42
Apr-01	9.22
May-01	9.13
Jun-01	8.83
Jul-01	8.55
Aug-01	7.82
Sep-01	7.70
Oct-01	8.31



Checklist #8 - Directory Listings

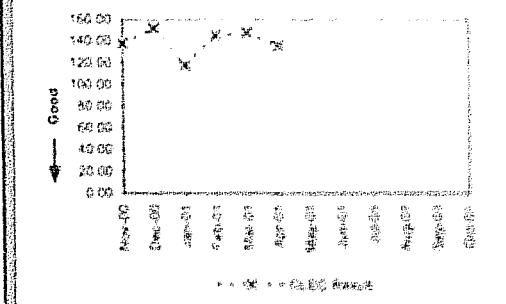
Time to Update Databases (Avg Sec) (DB-1 C-1)

Date	CLEC Result
Nov-00	0.18
Dec-00	0.12
Jan-01	0.11
Feb-01	0.12
Mar-01	0.11
Apr-01	0.10
May-01	0.11
Jun-01	0.12
Jul-01	0.07
Aug-01	0.08
Sep-01	0.07
Oct-01	0.10



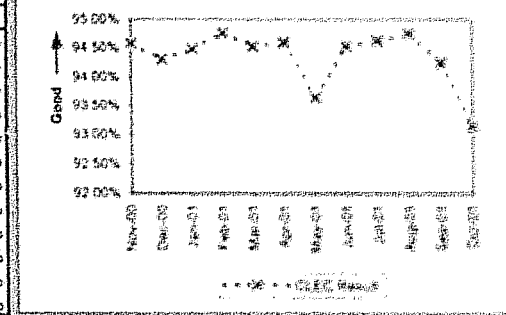
Time to Update Databases (Avg Sec) (DB-1 C-2)

Date	CLEC Result
Nov-00	137.89
Dec-00	152.29
Jan-01	118.02
Feb-01	145.32
Mar-01	148.11
Apr-01	135.73
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	



Accurate Database Updates (Percent) (DB-2 C-1)

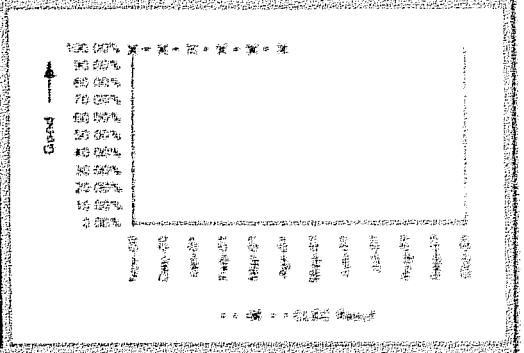
Date	CLEC Result
Nov-00	94.58%
Dec-00	94.31%
Jan-01	94.48%
Feb-01	94.77%
Mar-01	94.53%
Apr-01	94.60%
May-01	93.65%
Jun-01	94.54%
Jul-01	94.63%
Aug-01	94.75%
Sep-01	94.25%
Oct-01	93.16%



Checklist #8 - Directory Listings

Accurate Database Updates (Percent) (DB-2 C-2)

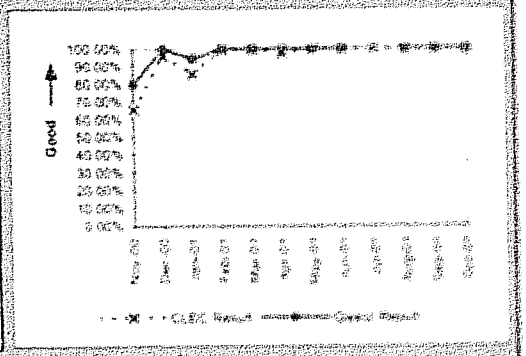
Date	CLEC Result
Nov-00	99.56%
Dec-00	99.43%
Jan-01	99.60%
Feb-01	99.56%
Mar-01	99.37%
Apr-01	99.49%
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	



Checklist #9 - NXX Code Activation

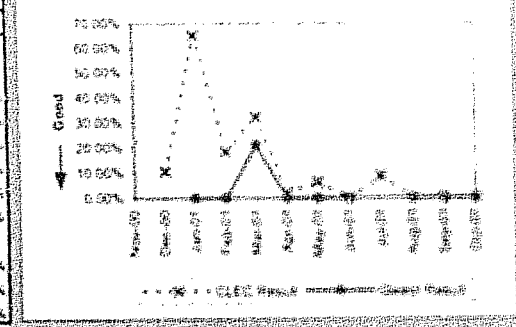
NXX Code Activation (Percent) (NP-1 A)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Nov-00	21	32	65 63%	8	10	80 00%
Dec-00	24	25	96 00%	11	11	100 00%
Jan-01	6	7	85 71%	17	18	94 44%
Feb-01	22	22	100 00%	12	12	100 00%
Mar-01	23	23	100 00%	15	15	100 00%
Apr-01	43	44	97 73%	10	10	100 00%
May-01	29	29	100 00%	5	5	100 00%
Jun-01	31	31	100 00%	2	2	100 00%
Jul-01	21	21	100 00%			
Aug-01	32	32	100 00%	4	4	100 00%
Sep-01	8	8	100 00%	3	3	100 00%
Oct-01	18	18	100 00%	1	1	100 00%



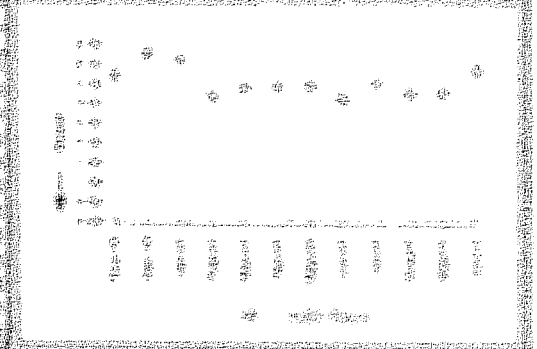
NXX Code Activation - Facility Delays (Percent) (NP-1 B)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Nov-00						
Dec-00	3	28	10 71%			
Jan-01	13	20	65 00%	0	18	0 00%
Feb-01	5	27	18 52%	0	12	0 00%
Mar-01	11	34	32 35%	4	19	21 05%
Apr-01	1	45	2 22%	0	10	0 00%
May-01	2	31	6 45%	0	5	0 00%
Jun-01	0	31	0 00%	0	2	0 00%
Jul-01	2	23	8 70%			
Aug-01	0	32	0 00%	0	4	0 00%
Sep-01	0	8	0 00%	0	3	0 00%
Oct-01	0	18	0 00%	0	1	0 00%

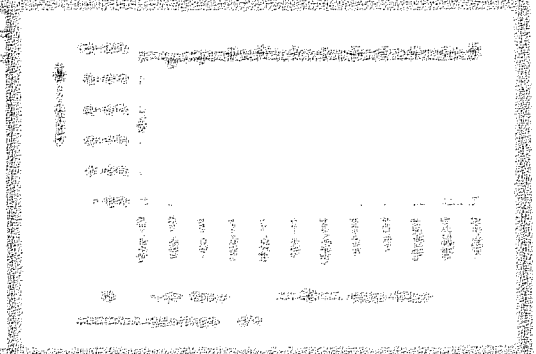


Time to Update Database (Avg Bus LCR Ch 15)

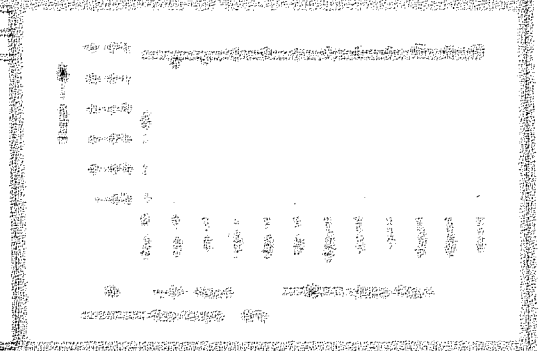
Date	[illegible]
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	



Date	CLEC Num	CLEC Den	CLEC Pct	BSC Den
Nov-00	2494	5002	[illegible]	[illegible]
Dec-00	4881	5339	[illegible]	[illegible]
Jan-01	6019	6401	[illegible]	[illegible]
Feb-01	6959	7235	[illegible]	[illegible]
Mar-01	8169	8315	[illegible]	[illegible]
Apr-01	7569	7735	[illegible]	[illegible]
May-01	8395	8587	[illegible]	[illegible]
Jun-01	7763	8095	[illegible]	[illegible]
Jul-01	7559	7825	[illegible]	[illegible]
Aug-01	7973	8224	[illegible]	[illegible]
Sep-01	5312	5503	[illegible]	[illegible]
Oct-01	6712	6784	[illegible]	[illegible]



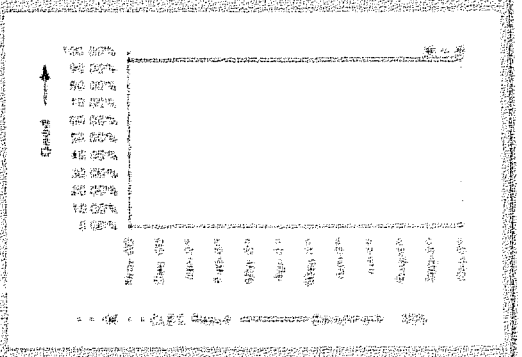
Date	CLEC Num	CLEC Den	CLEC Pct	BSC Den
Nov-00	13191	255331	[illegible]	[illegible]
Dec-00	29123	322989	[illegible]	[illegible]
Jan-01	25903	278444	[illegible]	[illegible]
Feb-01	19513	204455	[illegible]	[illegible]
Mar-01	30190	311002	[illegible]	[illegible]
Apr-01	32105	335564	[illegible]	[illegible]
May-01	38624	377038	[illegible]	[illegible]
Jun-01	35452	383831	[illegible]	[illegible]
Jul-01	33725	348779	[illegible]	[illegible]
Aug-01	34718	353774	[illegible]	[illegible]
Sep-01	28657	298400	[illegible]	[illegible]
Oct-01	36513	377063	[illegible]	[illegible]



Checklist #13 - Reciprocal Compensation

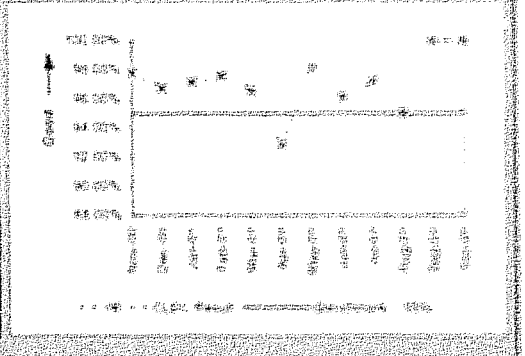
Billing Accuracy - Adjustments for Errors (Percent) Reciprocal Compensation (BI-3B)

Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00			
Dec-00			
Jan-01			
Feb-01			
Mar-01			
Apr-01			
May-01			
Jun-01			
Jul-01			
Aug-01			
Sep-01	744066.29	744066.29	100.00%
Oct-01	740609.83	740609.83	100.00%



Billing Completeness (Percent) Reciprocal Compensation (BI-4B)

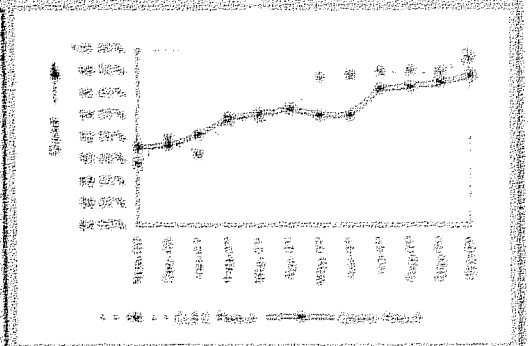
Date	CLEC Num	CLEC Denom	CLEC Result
Nov-00	959712.93	981032.45	97.83%
Dec-00	910279.53	940531.02	96.78%
Jan-01	755348.66	777333.32	97.17%
Feb-01	816808.82	836950.65	97.59%
Mar-01	969067.79	1003500.78	96.57%
Apr-01	807014.93	868615.82	92.91%
May-01	709228.95	722475.06	98.17%
Jun-01	760025.51	790255.5	96.17%
Jul-01	817205.61	840455.61	97.23%
Aug-01	901718.56	948520.37	95.07%
Sep-01	744162.49	744258.68	99.99%
Oct-01	740760.24	740910.65	99.98%



Checklist #14 - Resale - Residence Installation

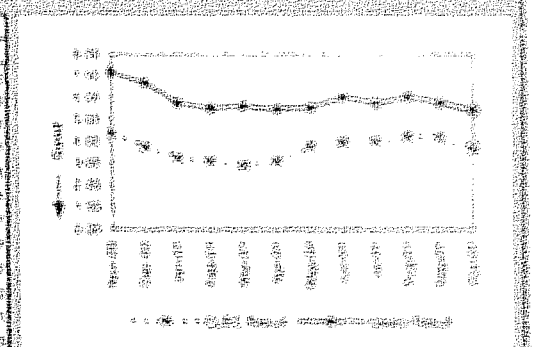
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sco	Pass/Fail
Nov-00	1354	1510	89 67%	30 44%	70736	77672	91 03%	[illegible]	[illegible]
Dec-00	1076	1172	91 81%	27 42%	67748	74322	91 15%	[illegible]	[illegible]
Jan-01	1002	1108	90 43%	29 41%	75151	81504	92 21%	[illegible]	[illegible]
Feb-01	1088	1164	93 47%	24 70%	67508	72095	93 64%	[illegible]	[illegible]
Mar-01	1120	1195	93 72%	24 25%	75841	80558	94 15%	[illegible]	[illegible]
Apr-01	918	970	94 64%	22 52%	71077	75230	94 48%	[illegible]	[illegible]
May-01	1379	1415	97 46%	15 75%	79862	85013	93 94%	[illegible]	[illegible]
Jun-01	1567	1605	97 63%	15 20%	80416	85597	93 95%	[illegible]	[illegible]
Jul-01	1702	1737	97 99%	14 05%	84657	87830	96 39%	[illegible]	[illegible]
Aug-01	1867	1905	98 01%	13 98%	98225	101728	96 56%	[illegible]	[illegible]
Sep-01	1294	1321	97 96%	14 15%	79213	81727	96 92%	[illegible]	[illegible]
Oct-01	1551	1564	99 17%	9 08%	83708	85846	97 51%	[illegible]	[illegible]



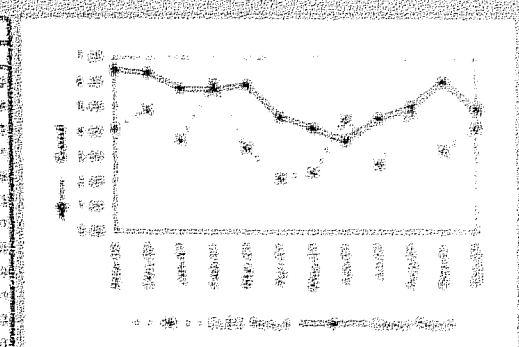
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sco	Pass/Fail
Nov-00	6605	1510	4 37	5 50	558476	77645	[illegible]	[illegible]	[illegible]
Dec-00	4402	1172	3 76	5 05	496456	74290	[illegible]	[illegible]	[illegible]
Jan-01	3605	1108	3 25	5 75	467256	81497	[illegible]	[illegible]	[illegible]
Feb-01	3631	1164	3 12	5 75	395951	72090	[illegible]	[illegible]	[illegible]
Mar-01	3449	1195	2 89	3 28	448603	80540	[illegible]	[illegible]	[illegible]
Apr-01	3027	970	3 12	5 12	410842	75227	[illegible]	[illegible]	[illegible]
May-01	5379	1415	3 80	3 27	469288	85013	[illegible]	[illegible]	[illegible]
Jun-01	6370	1605	3 97	2 98	513471	85593	[illegible]	[illegible]	[illegible]
Jul-01	7222	1797	4 02	2 49	521813	91224	[illegible]	[illegible]	[illegible]
Aug-01	8322	1972	4 22	3 77	634451	105860	[illegible]	[illegible]	[illegible]
Sep-01	5717	1368	4 18	2 86	487011	85133	[illegible]	[illegible]	[illegible]
Oct-01	5927	1611	3 68	2 52	479215	88963	[illegible]	[illegible]	[illegible]



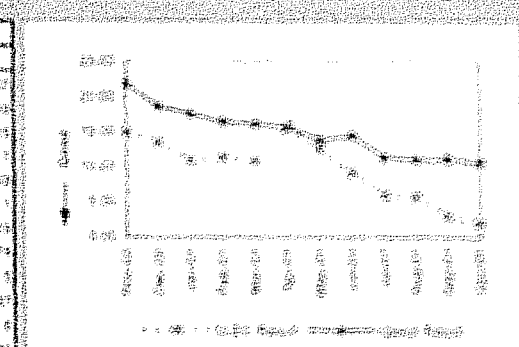
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sco	Pass/Fail
Nov-00	378	92	4 11	4 44	10668	1643	[illegible]	[illegible]	[illegible]
Dec-00	235	48	4 90	5 51	9535	1493	[illegible]	[illegible]	[illegible]
Jan-01	195	53	3 68	5 97	9178	1598	[illegible]	[illegible]	[illegible]
Feb-01	276	46	6 00	18 69	5753	1016	[illegible]	[illegible]	[illegible]
Mar-01	154	46	3 35	3 39	6871	1168	[illegible]	[illegible]	[illegible]
Apr-01	72	33	2 18	3 04	5861	1274	[illegible]	[illegible]	[illegible]
May-01	36	15	2 40	2 06	7630	1835	[illegible]	[illegible]	[illegible]
Jun-01	81	18	4 50	5 91	7378	2006	[illegible]	[illegible]	[illegible]
Jul-01	234	86	2 72	3 13	23270	5132	[illegible]	[illegible]	[illegible]
Aug-01	451	94	4 80	12 23	29046	5800	[illegible]	[illegible]	[illegible]
Sep-01	215	66	3 26	4 35	28127	4666	[illegible]	[illegible]	[illegible]
Oct-01	246	59	4 17	6 44	21531	4393	[illegible]	[illegible]	[illegible]



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

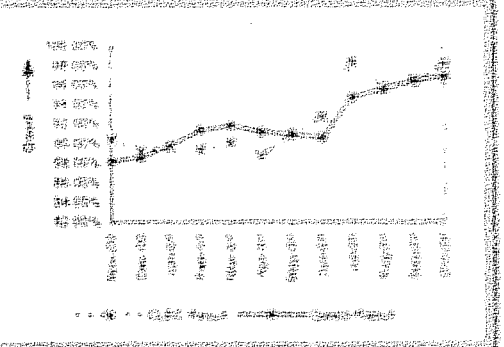
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sco	Pass/Fail
Nov-00	959	64	14 98	16 80	115946	5293	[illegible]	[illegible]	[illegible]
Dec-00	652	48	13 58	16 63	95657	5081	[illegible]	[illegible]	[illegible]
Jan-01	581	53	10 96	18 11	83901	4755	[illegible]	[illegible]	[illegible]
Feb-01	343	30	11 43	20 45	59095	3571	[illegible]	[illegible]	[illegible]
Mar-01	315	29	10 86	9 90	57328	3547	[illegible]	[illegible]	[illegible]
Apr-01	300	19	15 79	27 74	45502	2879	[illegible]	[illegible]	[illegible]
May-01	262	21	12 48	12 35	46045	3316	[illegible]	[illegible]	[illegible]
Jun-01	184	20	9 20	6 66	46055	3173	[illegible]	[illegible]	[illegible]
Jul-01	54	9	6 00	4 21	16359	1449	[illegible]	[illegible]	[illegible]
Aug-01	63	11	5 73	6 51	20567	1871	[illegible]	[illegible]	[illegible]
Sep-01	25	8	3 12	1 25	14036	1263	[illegible]	[illegible]	[illegible]
Oct-01	2	1	2 00		9155	863	[illegible]	[illegible]	[illegible]



Checklist #14 - Resale - Residential Installation

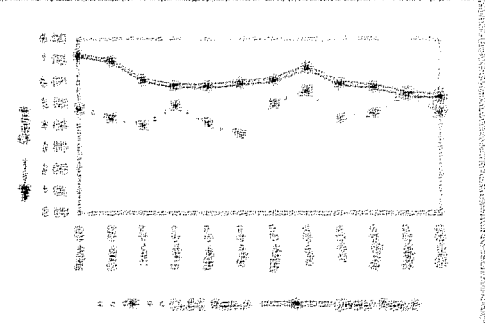
Installation Commitments Met (Percent) (OP-3)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sc	Parity Sc
Nov-00	228	252	90 48%	29 35%	18579	21076	88 15%	1 13	1 [illegible]
Dec-00	191	214	89 25%	30 97%	17301	19539	88 55%	-0 39	1 [illegible]
Jan-01	190	212	89 62%	30 50%	16859	18789	89 73%	0 38	-0 [illegible]
Feb-01	212	237	89 45%	30 72%	14838	16243	91 35%	1 03	-0 [illegible]
Mar-01	173	192	90 10%	29 86%	16524	18013	91 73%	0 62	-0 [illegible]
Apr-01	134	151	88 74%	31 61%	16263	17846	91 13%	1 02	-0 [illegible]
May-01	251	276	90 94%	28 70%	18877	20765	90 91%	-0 02	1 [illegible]
Jun-01	359	387	92 76%	25 91%	18943	20909	90 60%	1 45	1 [illegible]
Jul-01	414	421	98 34%	12 79%	20206	21341	94 68%	3 31	3 [illegible]
Aug-01	409	427	95 78%	20 09%	24230	25380	95 47%	0 31	1 [illegible]
Sep-01	370	384	96 35%	18 74%	20003	20744	96 43%	0 12	-0 [illegible]
Oct-01	426	434	98 16%	13 45%	22651	23380	96 88%	1 31	1 [illegible]



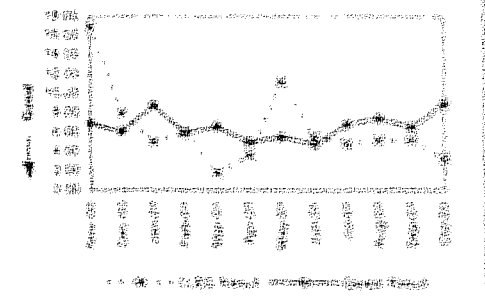
Installation Interval (Average Days) (OP-4)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sc	Parity Sc
Nov-00	1202	252	4 77	7 05	152426	21076	7 23	2 [illegible]	-2 [illegible]
Dec-00	936	214	4 37	6 05	136162	19539	6 97	3 [illegible]	2 [illegible]
Jan-01	851	212	4 01	5 32	114496	18789	6 09	1 [illegible]	2 [illegible]
Feb-01	1176	237	4 96	12 95	54623	16243	5 83	1 03	-1 [illegible]
Mar-01	793	192	4 13	6 26	105084	18013	5 83	1 [illegible]	1 [illegible]
Apr-01	545	151	3 61	3 63	106162	17846	5 95	-2 11	2 [illegible]
May-01	1387	276	5 03	7 31	126363	20765	6 09	1 45	1 [illegible]
Jun-01	2184	387	5 64	10 57	139880	20909	6 69	1 15	1 [illegible]
Jul-01	1901	437	4 35	3 98	132182	22233	5 95	2 21	-2 [illegible]
Aug-01	2034	442	4 60	3 28	152658	25320	5 86	2 42	-2 [illegible]
Sep-01	2180	393	5 55	5 23	117412	21528	5 45	0 [illegible]	-0 [illegible]
Oct-01	2055	442	4 65	3 80	129388	24228	5 34	1 [illegible]	1 [illegible]



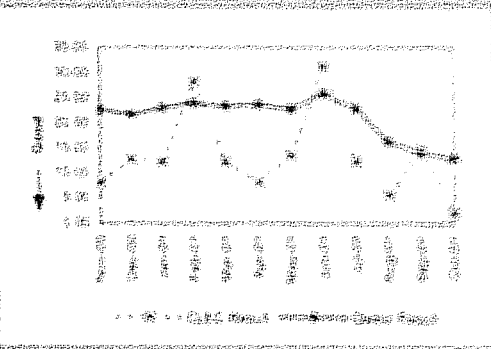
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sc	Parity Sc
Nov-00	186	11	16 91	25 64	3334	485	6 87	1 [illegible]	0 [illegible]
Dec-00	111	14	7 93	16 05	2527	417	6 06	0 [illegible]	-0 [illegible]
Jan-01	35	7	5 00	8 02	3861	442	8 74	-0 25	-1 [illegible]
Feb-01	66	11	6 00	11 73	1654	279	5 93	1 28	-0 [illegible]
Mar-01	11	6	1 83	1 17	1682	285	5 90	-0 72	-1 [illegible]
Apr-01	18	5	3 60	2 70	1870	377	4 96	-0 14	-1 [illegible]
May-01	112	10	11 20	5 83	2689	490	5 49	1 98	0 [illegible]
Jun-01	50	9	5 56	5 10	2420	505	4 79	0 91	0 [illegible]
Jul-01	86	18	4 78	5 52	9559	1408	6 79	-0 25	-1 [illegible]
Aug-01	125	24	5 21	4 91	10203	1372	7 44	-0 36	1 [illegible]
Sep-01	83	16	5 19	5 14	7090	1067	6 52	-0 26	-1 [illegible]
Oct-01	43	13	3 31	5 75	10709	1198	8 94	-0 47	-1 [illegible]



Delayed Days for Facility Reasons (Average Days) (OP-6B)– Dispatches Outside MSAs

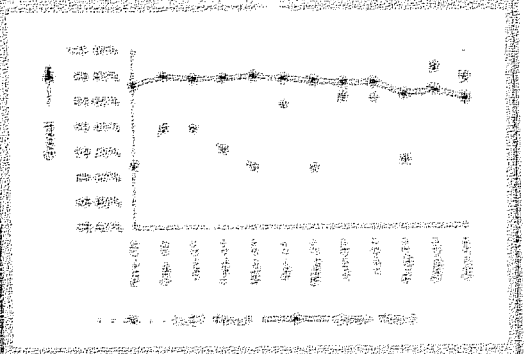
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sc	Parity Sc
Nov-00	106	13	8 15	4 65	45683	2012	22 71	1 17	1 [illegible]
Dec-00	115	9	12 78	6 69	39459	1821	21 67	-0 95	-1 [illegible]
Jan-01	184	15	12 27	12 98	34226	1488	23 00	-0 97	1 [illegible]
Feb-01	395	14	28 21	44 03	27012	1126	23 99	2 29	0 [illegible]
Mar-01	161	13	12 38	16 10	26249	1204	23 46	-0 67	1 [illegible]
Apr-01	98	12	8 17	5 65	28574	1206	23 69	1 32	1 [illegible]
May-01	205	15	13 67	15 23	31868	1398	22 80	1 05	1 [illegible]
Jun-01	594	19	31 26	35 95	37748	1458	25 89	2 2	0 [illegible]
Jul-01	62	5	12 40	7 67	14160	619	22 88	-0 41	1 [illegible]
Aug-01	52	9	5 78	4 55	11732	718	16 34	-1 15	1 [illegible]
Sep-01	104	7	14 86	17 24	6136	436	14 07	1 59	-0 [illegible]
Oct-01	6	3	2 00	1 00	4898	379	12 92	-0 72	-1 [illegible]



Checklist #14 - Reliable Performance Measurements

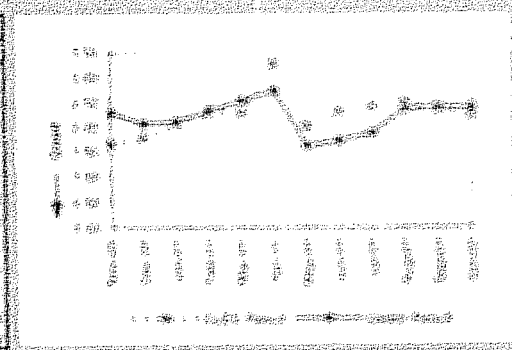
Installation Commitments Met (Percent) (OP-3 – No Disaggregation)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Stat Sig	Sample Siz
Nov-00	14616	14749	99.10%	9.45%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	12998	13078	99.39%	7.60%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	11953	12027	99.38%	7.82%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	11974	12068	99.22%	8.79%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	14103	14234	99.08%	9.55%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	15177	15242	99.57%	6.52%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	19136	19315	99.07%	9.58%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	18265	18332	99.63%	6.05%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	9383	9419	99.62%	6.17%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	12922	13035	99.13%	9.27%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	8119	8136	99.56%	3.68%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	10783	10807	99.78%	4.71%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



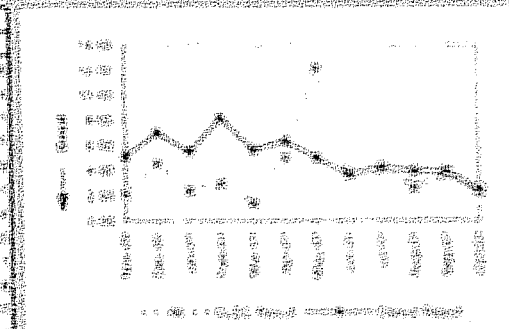
Installation Interval (Average Days) (OP-4 – No Disaggregation)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Stat Sig	Sample Siz
Nov-00	24417	14749	1.66	1.96	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	23531	13078	1.80	2.30	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	25115	12027	2.09	2.06	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	28025	12068	2.32	2.42	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	32806	14234	2.30	2.18	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	49870	15242	3.27	2.18	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	24409	12013	2.03	1.13	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	27885	12004	2.32	1.13	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	17107	7110	2.41	1.91	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	20614	8267	2.49	0.91	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	12195	5166	2.36	1.21	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	15022	6622	2.27	1.20	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



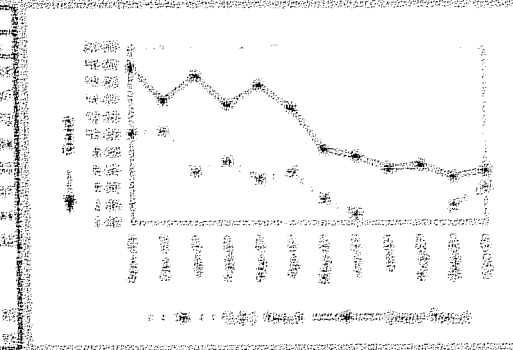
Delayed Days for Non-Facility Reasons (Average Days) (OP-4A – No Disaggregation)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Stat Sig	Sample Siz
Nov-00	266	124	2.15	2.18	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	308	67	4.60	8.13	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	155	64	2.42	2.59	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	265	89	2.98	6.45	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	177	123	1.44	3.22	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	290	58	5.00	10.50	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	2141	175	12.23	6.99	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	244	66	3.70	4.70	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	593	143	4.15	8.25	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	610	232	2.63	3.67	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	297	79	3.76	5.48	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	257	113	2.27	5.62	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Delayed Days for Facility Reasons (Average Days) (OP-4B – No Disaggregation)

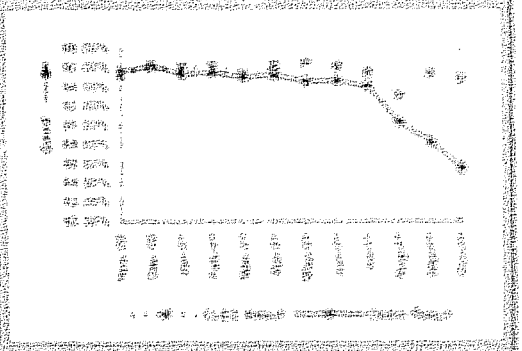
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Stat Sig	Sample Siz
Nov-00	92	9	10.22	12.34	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	136	13	10.46	17.25	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	59	10	5.90	3.41	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	35	5	7.00	4.42	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	40	8	5.00	5.50	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	41	7	5.86	4.14	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	11	4	2.75	1.71	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	1	1	1.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01	4	2	2.00	0.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	4	1	4.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #14 - Resale - Residence Installation

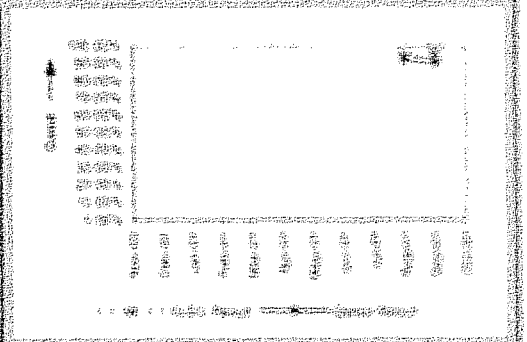
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Prob Sco
Nov-00	16597	17438	95 18%	21 42%	903354	944629	95 61%	[illegible]	[illegible]
Dec-00	15802	16450	96 06%	19 45%	821014	853014	96 25%	[illegible]	[illegible]
Jan-01	14304	14888	96 08%	19 41%	738210	774777	95 28%	[illegible]	[illegible]
Feb-01	13986	14547	96 14%	19 28%	691331	724277	95 45%	[illegible]	[illegible]
Mar-01	14842	15555	95 42%	20 91%	734590	773657	95 02%	[illegible]	[illegible]
Apr-01	16081	16717	96 20%	19 13%	785781	825747	95 16%	[illegible]	[illegible]
May-01	18565	19237	96 51%	18 36%	756131	799694	94 55%	[illegible]	[illegible]
Jun-01	20316	21132	96 14%	19 27%	789933	835607	94 50%	[illegible]	[illegible]
Jul-01	15525	16248	95 55%	20 62%	715202	760358	94 06%	[illegible]	[illegible]
Aug-01	12724	13664	93 12%	25 31%	460317	509599	90 33%	[illegible]	[illegible]
Sep-01	12181	12765	95 43%	20 89%	289396	328085	88 21%	[illegible]	[illegible]
Oct-01	10867	11456	94 86%	22 08%	249402	291538	[illegible]	[illegible]	[illegible]



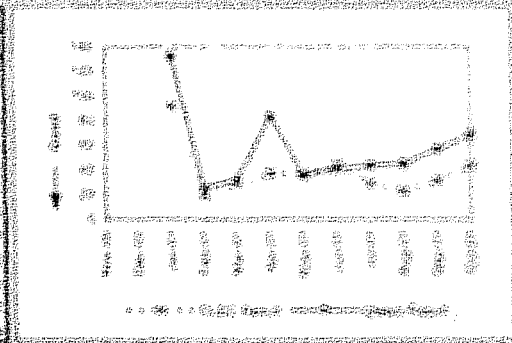
New Service Installation Quality (Percent) (OP-5*)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Prob Sco
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	12912	13664	94 50%	22 80%	470500	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	12311	12765	96 44%	18 52%	297236	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-5*)

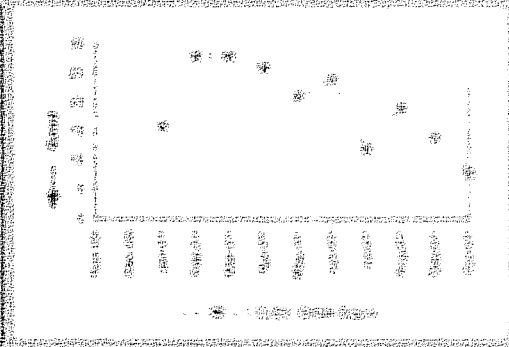
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Prob Sco
Nov-00									
Dec-00									
Jan-01	7256	79	91 85	79 35	1140452	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	1982	100	19 82	21 51	160200	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	3590	123	29 19	27 02	246347	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	9751	262	37 22	53 76	974064	[illegible]	[illegible]	[illegible]	[illegible]
May-01	3664	98	37 39	43 66	297353	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	3967	90	44 08	51 95	377958	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	1760	60	29 33	40 32	284666	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	2714	117	23 20	30 71	363493	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	3684	115	32 03	31 09	419827	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	4113	94	43 76	41 37	461733	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #14 - Resale - Residence [illegible]

Count of Pending Orders Delayed for Facilities Reasons Residence [illegible]

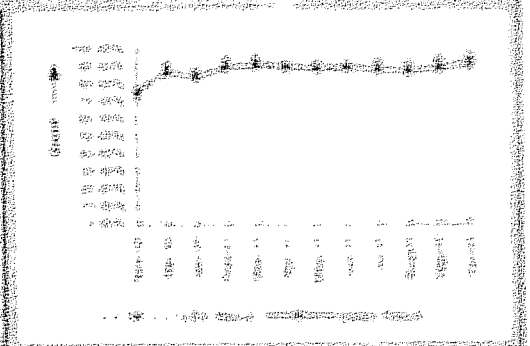
Date	CLEC Order Count
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	



Checklist #14 [illegible]

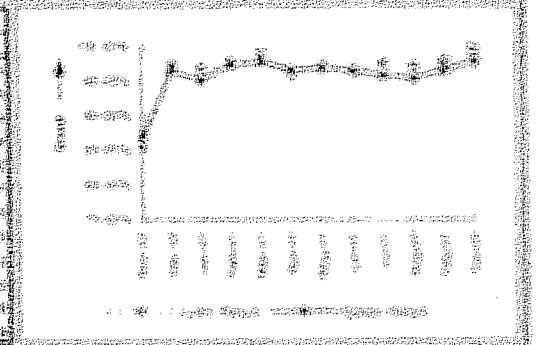
Out of Service Cleared within 24 hours (Percent) (MR-1 – [illegible])

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Stat 2 Sig	Results Sig
Nov-00	881	1169	75.36%	43.09%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	848	934	90.79%	28.91%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	809	934	86.62%	34.05%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	762	818	93.15%	25.25%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1231	1314	93.68%	24.33%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	1327	1486	89.30%	30.97%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	1294	1531	91.05%	28.54%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	1467	1627	90.17%	29.75%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	1428	1556	91.77%	27.48%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	1568	1726	90.85%	28.84%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	1091	1175	92.85%	25.76%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	981	1038	94.51%	22.78%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



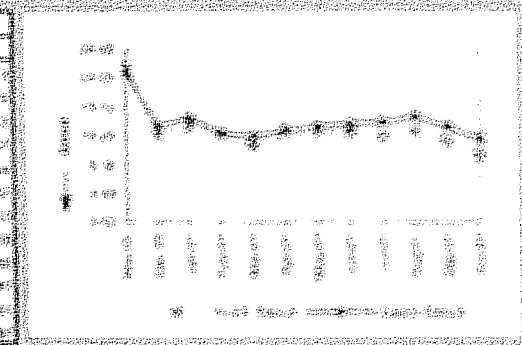
All Troubles Cleared within 48 hours (Percent) (MR-4 – [illegible])

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Stat 2 Sig	Results Sig
Nov-00	1236	1449	85.44%	35.27%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	1065	1093	97.44%	15.80%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	1131	1168	96.83%	17.51%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	1042	1065	97.84%	14.54%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1643	1665	98.68%	11.42%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	1820	1899	95.84%	19.97%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	1894	1945	97.38%	15.98%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	1964	2032	96.65%	17.98%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	1858	1905	97.53%	15.51%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	2115	2177	97.15%	16.63%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	1456	1488	97.85%	14.51%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	1331	1338	99.48%	7.21%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



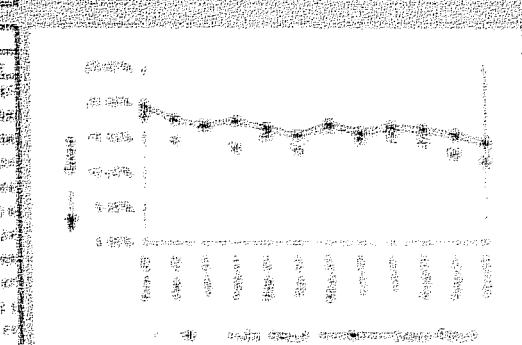
Mean Time to Restore (Hours Minutes) (MR-4 – [illegible])

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Stat 2 Sig	Results Sig
Nov-00	37942.42	1449	26.11	31.35	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	15944.16	1093	14.35	15.17	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	16615.20	1168	15.56	17.02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	15791.39	1065	14.50	14.47	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	21359.27	1665	12.50	12.40	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	28565.30	1899	15.03	16.24	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	29392.54	1945	15.07	15.55	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	30463.19	2032	15.00	13.48	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	27411.06	1905	14.23	13.41	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	33255.46	2177	15.17	14.36	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	19958.07	1488	13.25	12.22	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	14944.26	1338	11.10	10.29	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Repair Repeat Report Rate (Percent) (MR-1 – [illegible])

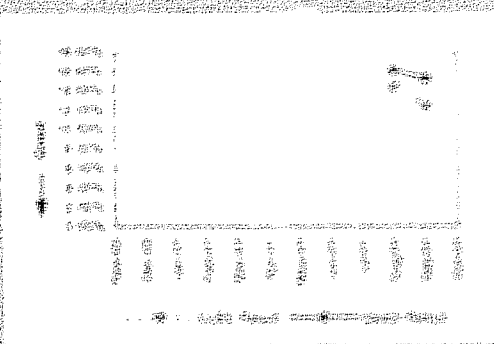
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Stat 2 Sig	Results Sig
Nov-00	275	1517	18.13%	38.52%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	167	1137	14.69%	35.40%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	207	1228	16.86%	37.44%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	150	1106	13.56%	34.24%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	267	1725	15.48%	36.17%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	259	1954	13.25%	33.91%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	333	2005	16.61%	37.22%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	311	2094	14.85%	35.56%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	301	1975	15.24%	36.04%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	329	2271	14.49%	35.20%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	195	1542	12.65%	33.24%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	161	1396	11.53%	31.94%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #14 - Retail - Performance Report

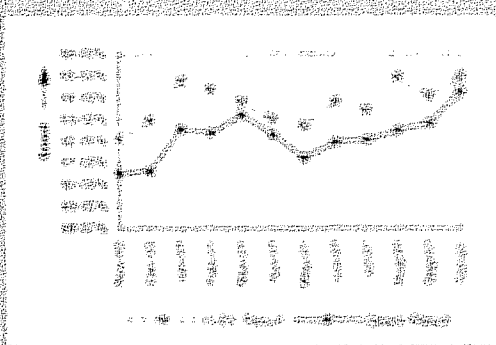
Repair Repeat Report Rate (Percent) (MR-7) -- Dec[illegible]

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Rate	Std. Dev	Prob. Sig
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	294	2046	14 37%	35 08%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	174	1404	12 39%	32 95%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01									



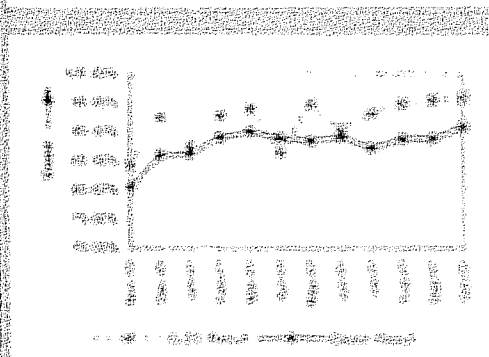
Repair Appointments Met (Percent) (MR-6) -- Dec[illegible]

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Rate	Std. Dev	Prob. Sig
Nov-00	1398	1517	92 16%	28 89%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	1057	1137	92 96%	25 56%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	1164	1228	94 79%	22 23%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	1044	1106	94 39%	23 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1619	1725	93 86%	24 02%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	1818	1954	93 04%	25 45%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	1859	2005	92 72%	25 98%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	1965	2094	93 84%	24 04%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	1846	1975	93 47%	24 71%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	2157	2271	94 98%	21 64%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	1451	1542	94 10%	23 57%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	1326	1396	94 99%	21 82%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



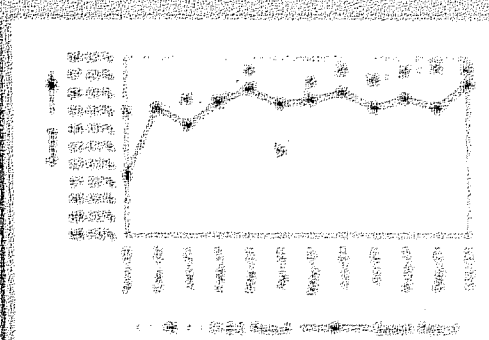
Out of Service Cleared within 24 hours (Percent) (MR-3) -- Dec[illegible]

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Rate	Std. Dev	Prob. Sig
Nov-00	238	282	84 40%	36 29%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	171	185	92 43%	26 45%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	155	177	87 57%	32 99%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	166	179	92 74%	25 95%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	188	200	94 00%	23 75%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	203	235	86 38%	34 30%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	234	247	94 74%	22 33%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	311	344	90 41%	29 45%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	276	296	93 24%	25 19%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	387	408	94 85%	22 10%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	274	287	95 47%	20 80%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	256	267	95 88%	19 87%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



All Troubles Cleared within 48 hours (Percent) (MR-4) -- Dec[illegible]

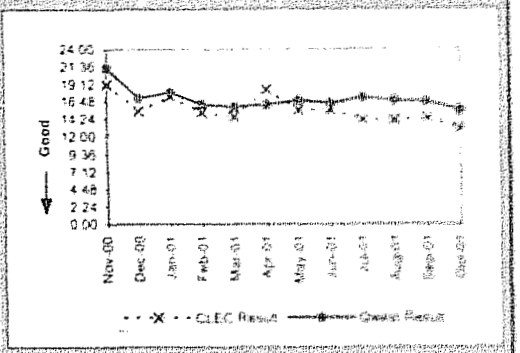
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Rate	Std. Dev	Prob. Sig
Nov-00	381	401	95 01%	21 77%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	238	250	95 20%	21 38%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	246	257	95 72%	20 24%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	242	253	95 65%	20 39%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	290	298	97 32%	16 16%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	308	332	92 77%	25 90%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	323	334	96 71%	17 85%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	439	451	97 34%	16 09%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	394	407	96 81%	17 58%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	532	547	97 26%	16 33%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	383	393	97 46%	15 75%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	370	380	97 37%	16 01%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #14 - Resale - Residence Repair

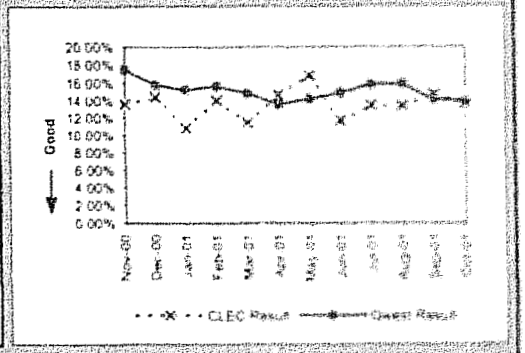
Mean Time to Restore (Hours Minutes) (MR-6)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00	7775 41	401	19 14	22 34	941309 24	43950	21 25	-1 55	-1 94
Dec-00	3927 06	250	15 31	17 39	537322 11	31064	17 18	-1 4	-1 85
Jan-01	4504 58	257	17 32	17 43	541572 56	29917	18 06	-0 46	-1 28
Feb-01	3806 15	253	15 17	14 44	449907 22	27420	16 24	-1 03	-1 62
Mar-01	4376 32	298	14 41	12 30	537859 51	33554	16 02	-1 19	-1 72
Apr-01	6118 24	332	18 26	21 55	583934 20	35823	16 18	2 19	0 33
May-01	5218 24	334	15 37	15 39	660680 40	39015	16 56	-1 06	-1 64
Jun-01	7037 45	451	15 42	12 56	676310 00	40775	16 35	-1 06	-1 65
Jul-01	6063 36	407	14 16	13 19	750116 52	43350	17 18	-3 21	-2 95
Aug-01	7793 44	547	14 15	12 44	743575 01	43959	16 55	-3 42	-3 06
Sep-01	5718 07	393	14 32	12 13	553449 36	33077	16 44	-2 3	-2 4
Oct-01	4842 11	380	13 08	13 01	490191 19	31482	15 34	-2 43	-2 48



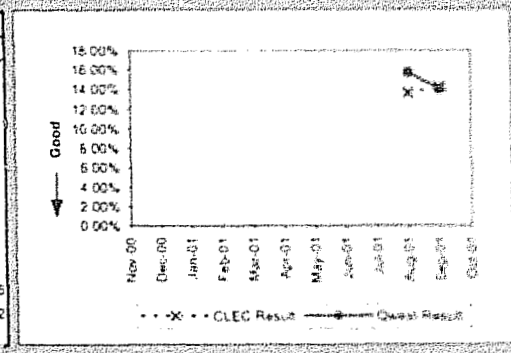
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00	57	417	13 67%	34 35%	7937	45380	17 49%	2 04	-2 24
Dec-00	37	255	14 51%	35 22%	5064	31974	15 84%	-0 58	-1 35
Jan-01	29	266	10 90%	31 17%	4669	30558	15 28%	-1 98	-2 2
Feb-01	37	262	14 12%	34 83%	4389	28016	15 67%	-0 68	-1 42
Mar-01	35	305	11 48%	31 87%	5098	34248	14 89%	-1 67	-2 01
Apr-01	50	340	14 71%	35 42%	4959	36513	13 58%	0 61	-0 63
May-01	58	344	16 86%	37 44%	5665	39771	14 24%	1 37	-0 17
Jun-01	54	460	11 74%	32 19%	6225	41600	14 96%	-1 93	-2 17
Jul-01	56	415	13 49%	34 17%	7024	44356	15 84%	-1 3	-1 79
Aug-01	75	557	13 47%	34 13%	7223	45350	15 93%	-1 58	-1 96
Sep-01	59	399	14 79%	35 50%	4805	33838	14 20%	0 35	-0 79
Oct-01	53	387	13 70%	34 38%	4502	32206	13 98%	-0 16	-1 1



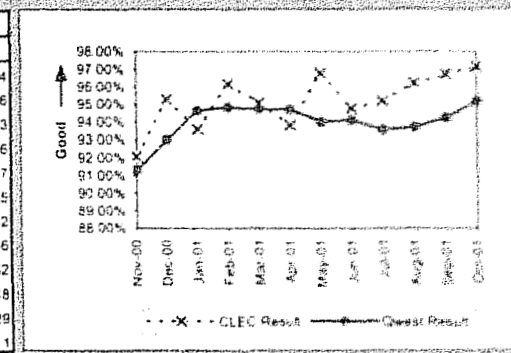
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	66	484	13 64%	34 32%	5293	40035	15 70%	-1 24	-1 75
Sep-01	50	351	14 25%	34 95%	4227	30130	14 03%	0 13	-0 92
Oct-01									



Repair Appointments Met (Percent) (MR-9)-- Dispatches Outside MSAs

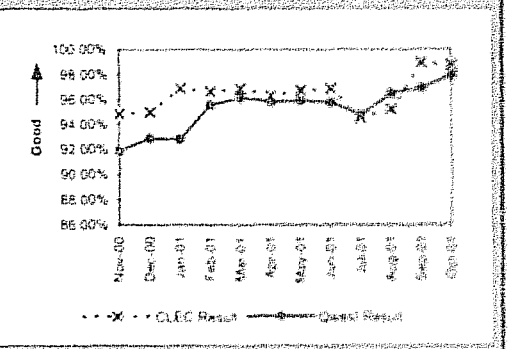
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Nov-00	384	417	92 09%	27 00%	41438	45380	91 31%	-0 56	-1 34
Dec-00	243	255	95 29%	21 18%	29742	31974	93 02%	-1 42	-1 86
Jan-01	249	266	93 61%	24 46%	28925	30558	94 66%	0 77	-0 53
Feb-01	252	262	96 18%	19 16%	26570	28016	94 84%	-0 98	-1 6
Mar-01	290	305	95 08%	21 62%	32443	34248	94 73%	-0 27	-1 17
Apr-01	319	340	93 82%	24 07%	34580	36513	94 71%	0 74	-0 55
May-01	333	344	96 80%	17 59%	37395	39771	94 03%	-2 16	-2 32
Jun-01	436	460	94 78%	22 24%	39155	41600	94 12%	-0 6	-1 36
Jul-01	395	415	95 18%	21 42%	41494	44356	93 55%	-1 35	-1 82
Aug-01	536	557	96 23%	19 05%	42499	45350	93 71%	-2 43	-2 48
Sep-01	380	399	96 74%	17 75%	31891	33838	94 25%	-2 13	-2 29
Oct-01	376	387	97 16%	16 62%	30655	32206	95 18%	-1 8	-2 1



Checklist #14 - Resale - Residence Repair

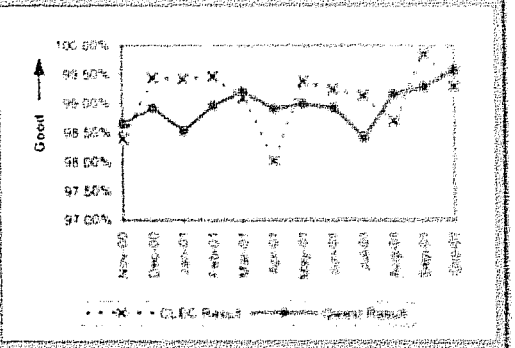
Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	315	332	94 88%	22 04%	29795	32418	91 91%	-1 97	-2 2
Dec-00	325	342	95 03%	21 73%	27739	29852	92 92%	-1 51	-1 92
Jan-01	253	261	96 93%	17 24%	25660	27634	92 86%	-2 55	-2 55
Feb-01	263	272	96 69%	17 89%	22511	23558	95 56%	-0 9	-1 55
Mar-01	347	358	96 93%	17 26%	24000	24947	96 20%	-0 71	-1 43
Apr-01	344	357	96 36%	18 73%	25921	27045	95 84%	-0 48	-1 29
May-01	330	341	96 77%	17 67%	27390	28555	95 92%	-0 79	-1 48
Jun-01	400	422	96 92%	17 28%	30479	31811	95 81%	-1 13	-1 69
Jul-01	383	405	94 57%	22 67%	29684	31328	94 75%	0 2	-0 66
Aug-01	441	463	95 25%	21 27%	29037	30077	96 54%	1 46	-0 11
Sep-01	284	287	98 95%	10 17%	22765	23478	96 96%	-1 95	-2 19
Oct-01	335	339	98 82%	10 80%	26752	27302	97 99%	-1 09	-1 66



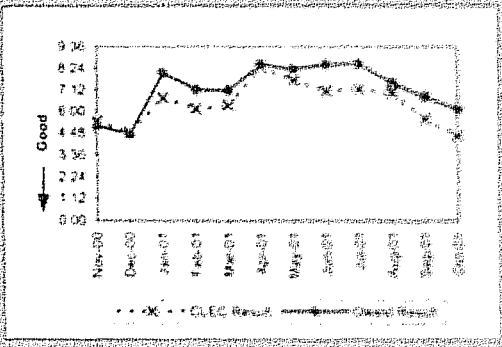
All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	925	940	98 40%	12 53%	115286	116855	98 66%	0 67	-0 59
Dec-00	906	911	99 45%	7 39%	101716	102817	98 93%	-1 52	-1 93
Jan-01	524	527	99 43%	7 52%	54936	55756	98 53%	-1 71	-2 04
Feb-01	564	569	99 47%	7 24%	47445	47938	98 97%	-1 18	-1 72
Mar-01	771	778	99 10%	9 44%	51764	52175	99 21%	0 35	-0 79
Apr-01	646	659	98 03%	13 91%	48323	48853	98 92%	2 19	0 33
May-01	662	666	99 40%	7 73%	50990	51507	99 00%	-1 04	-1 63
Jun-01	794	800	99 25%	8 63%	55883	56486	98 93%	-0 87	-1 53
Jul-01	804	811	99 14%	9 25%	55590	56481	98 42%	-1 52	-1 99
Aug-01	912	924	98 70%	11 32%	55612	56078	99 17%	1 55	-0 06
Sep-01	645	646	99 85%	3 93%	43818	44134	99 28%	-1 66	-2 02
Oct-01	705	710	99 30%	8 36%	50981	51201	99 57%	1 11	-0 32



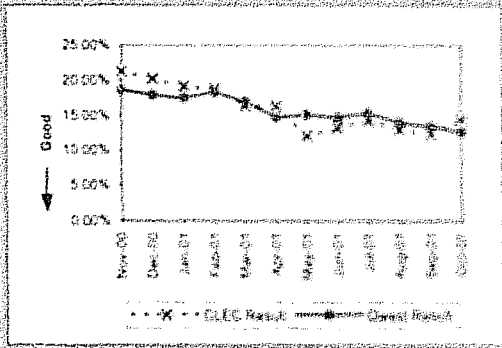
Mean Time to Restore (Hours:Minutes) (MR-6)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	5136:00	940	5 28	13 19	607595 06	116855	5 12	0 55	-0 66
Dec-00	4416 13	911	4 51	9 11	486755 11	102817	4 44	0 27	-0 84
Jan-01	3567 52	527	6 46	11 50	454148:28	55756	8 09	-2 39	-2 45
Feb-01	3502 26	569	6 09	8 58	346246:04	47938	7 13	-1 73	-2 05
Mar-01	4939:53	778	6 21	10 04	375979 23	52175	7 12	-1 85	-2 13
Apr-01	5581 22	659	8 28	11 53	420643 08	48853	8 37	-0 09	-1 06
May-01	5163 44	666	7 45	10 06	430259:42	51507	8 21	-1 26	-1 77
Jun-01	5720 23	800	7 09	11 51	487888 27	56486	8 38	-0 87	-1 53
Jul-01	5874 13	811	7 15	12:33	488734 03	56481	8 39	-1 95	-2 18
Aug-01	6504 28	924	7 02	11 26	426575 05	56078	7 36	-1 2	-1 73
Sep-01	3592 18	646	5 34	8 14	300554 55	44134	6:49	-2 88	-2 75
Oct-01	3298:24	710	4 39	7:53	312754:07	51201	6 07	-4 33	-3 63



Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches

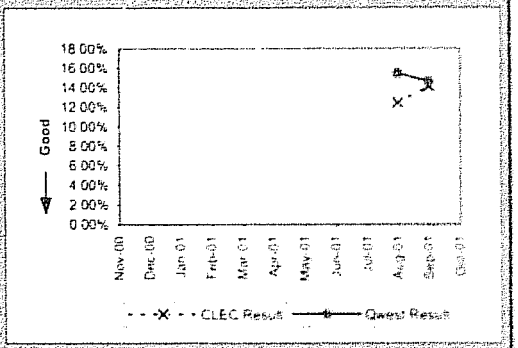
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	200	940	21 28%	40 93%	21782	116880	18 64%	2 07	0 26
Dec-00	185	911	20 31%	40 23%	18477	102820	17 97%	1 83	0 11
Jan-01	101	527	19 17%	39 36%	9767	55758	17 52%	0 99	-0 4
Feb-01	107	569	18 80%	39 08%	8787	47940	18 33%	0 29	-0 82
Mar-01	128	778	16 45%	37 08%	8891	52178	17 04%	-0 43	-1 26
Apr-01	106	659	16 39%	37 02%	7223	48856	14 78%	1 15	-0 3
May-01	81	666	12 16%	32 68%	7820	51508	15 18%	-2 16	-2 31
Jun-01	107	800	13 38%	34 04%	8356	56489	14 79%	-1 12	-1 68
Jul-01	116	811	14 30%	35 01%	8653	56489	15 32%	-0 8	-1 48
Aug-01	120	925	12 97%	33 60%	7894	56127	14 06%	-0 95	-1 58
Sep-01	80	646	12 38%	32 94%	5912	44137	13 39%	-0 75	-1 46
Oct-01	103	710	14 51%	35 22%	6495	51203	12.68%	1 45	-0 12



Checklist #14 - Resale - Residence Repair

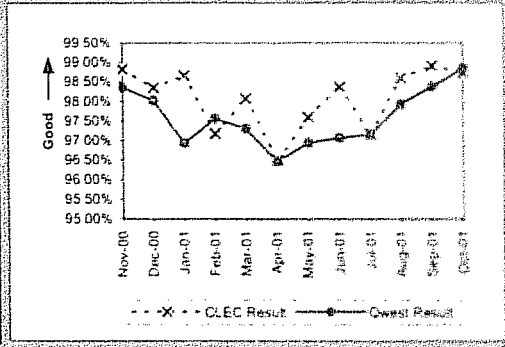
Resale Service Report Rate (Percent) (MR-7*)-- No Dispatches

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	12 44%	33 01%	4164	26861	15 50%	-1 76	-2 07
[illegible]	[illegible]	[illegible]	14 18%	34 89%	3002	20522	14 63%	-0 21	-1 13



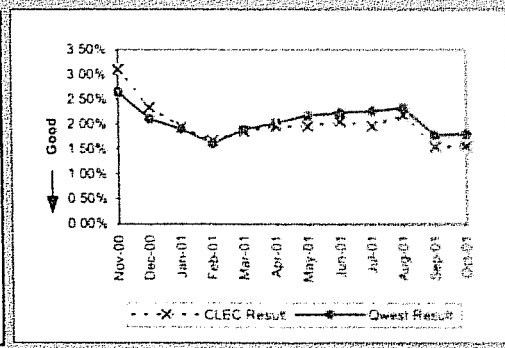
Resale Appointments Met (Percent) (MR-9)-- No Dispatches

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	98 83%	10 75%	114961	116880	98 36%	-1 13	-1 69
[illegible]	[illegible]	[illegible]	98 35%	12 73%	100789	102820	98 02%	-0 71	-1 43
[illegible]	[illegible]	[illegible]	98 07%	11 45%	54054	55758	96 94%	-2 29	-2 39
[illegible]	[illegible]	[illegible]	97 18%	16 53%	46774	47940	97 57%	0 58	-0 64
[illegible]	[illegible]	[illegible]	98 07%	13 75%	50773	52178	97 31%	-1 31	-1 8
[illegible]	[illegible]	[illegible]	98 51%	18 35%	47133	48856	96 47%	-0 05	-1 03
[illegible]	[illegible]	[illegible]	97 60%	15 31%	49937	51508	96 95%	-0 97	-1 59
[illegible]	[illegible]	[illegible]	98 38%	12 64%	54834	56489	97 07%	-2 17	-2 32
[illegible]	[illegible]	[illegible]	97 16%	16 60%	54882	56489	97 16%	-0 01	-1 01
[illegible]	[illegible]	[illegible]	98 59%	11 77%	54968	56127	97 94%	-1 4	-1 85
[illegible]	[illegible]	[illegible]	98 92%	10 35%	43419	44137	98 37%	-1 08	-1 66
[illegible]	[illegible]	[illegible]	98 71%	11 19%	50611	51203	98.84%	0 28	-0.83



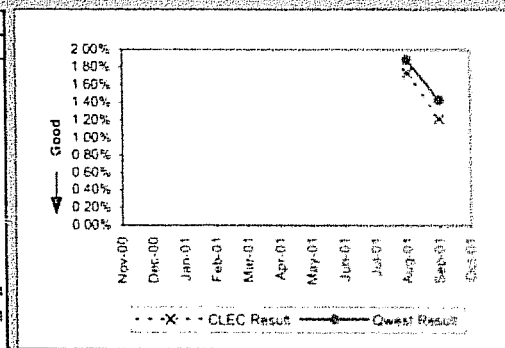
Trouble Rate (Percent) (MR-8)

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	3 11%	17 37%	311413	11744030	2 65%	8 69	4 29
[illegible]	[illegible]	[illegible]	2 34%	15 10%	247438	11728753	2 11%	4 93	2
[illegible]	[illegible]	[illegible]	1 94%	13 80%	222467	11713032	1 90%	0 98	-0 4
[illegible]	[illegible]	[illegible]	1 68%	12 86%	188946	11690770	1 62%	1 78	0 08
[illegible]	[illegible]	[illegible]	1 86%	13 51%	219810	11632096	1 89%	-0 89	-1 54
[illegible]	[illegible]	[illegible]	1 96%	13 85%	234818	11598880	2 02%	-1 86	-2 13
[illegible]	[illegible]	[illegible]	1 96%	13 86%	250331	11554708	2 17%	-5 55	-4 39
[illegible]	[illegible]	[illegible]	2 80%	14 18%	256275	11515376	2 23%	-4 68	-3 84
[illegible]	[illegible]	[illegible]	1 97%	13 88%	260093	11476244	2 27%	-8 08	-5 91
[illegible]	[illegible]	[illegible]	2 19%	14 65%	266448	11415311	2 33%	-3 8	-3 31
[illegible]	[illegible]	[illegible]	1 56%	12 39%	203133	11403640	1 78%	-6 82	-5 15
[illegible]	[illegible]	[illegible]	1 38%	12 41%	205013	11379525	1 80%	-7 09	-5.31



Trouble Rate (Percent) (MR-8*)

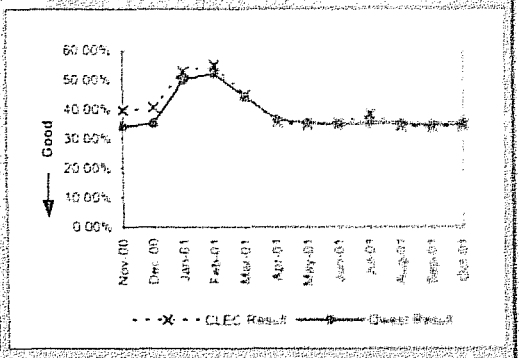
[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	1 74%	13 07%	214761	11415311	1 88%	-4 34	-3 64
[illegible]	[illegible]	[illegible]	1 22%	10 99%	163192	11403640	1 43%	-7 1	-5 31



Checklist #14 - Resale - Residence Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)

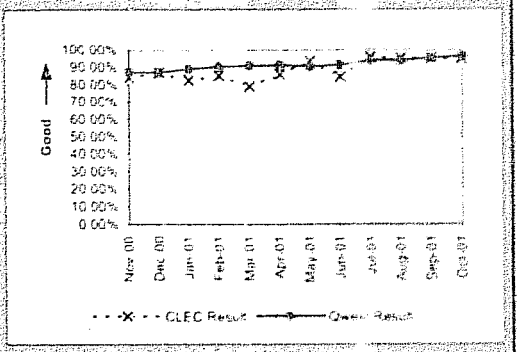
[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	4766	39.72%	48.93%	161216	472629	34.11%	8.13	3.95
[illegible]	[illegible]	3893	40.84%	49.15%	135170	382608	35.33%	7.16	3.35
[illegible]	[illegible]	4304	53.04%	49.91%	223908	446375	50.16%	3.76	1.29
[illegible]	[illegible]	4318	55.14%	49.74%	207366	396312	52.32%	3.69	1.24
[illegible]	[illegible]	5121	45.17%	49.77%	174957	394767	44.32%	1.21	-0.26
[illegible]	[illegible]	4581	35.54%	47.86%	134638	369456	36.44%	-1.26	-1.77
[illegible]	[illegible]	4625	34.81%	47.64%	137054	387385	35.38%	-0.8	-1.49
[illegible]	[illegible]	5139	35.36%	47.81%	138190	394465	35.03%	0.5	-0.7
[illegible]	[illegible]	5203	38.48%	48.65%	142213	402306	35.35%	4.69	1.85
[illegible]	[illegible]	5704	34.20%	47.44%	144296	410744	35.13%	-1.46	-1.88
[illegible]	[illegible]	3925	34.09%	47.40%	107204	310337	34.54%	-0.6	-1.36
[illegible]	[illegible]	3798	34.36%	47.49%	111145	316158	35.15%	-1.02	-1.62



Checklist #14 - Resale - Business Installation

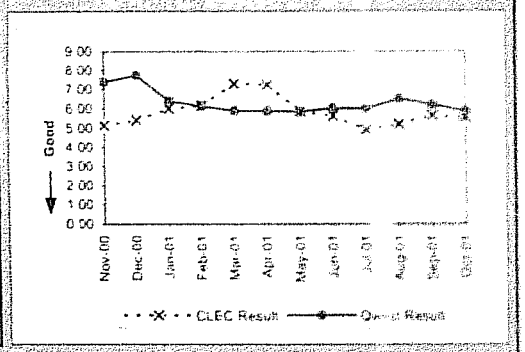
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	84.62%	36.64%	16324	18684	87.37%	2.24	0.36
[illegible]	[illegible]	[illegible]	86.96%	33.67%	14100	16200	87.04%	0.05	-0.97
[illegible]	[illegible]	[illegible]	82.61%	37.89%	16941	19035	89.00%	3.05	0.85
[illegible]	[illegible]	[illegible]	85.16%	35.55%	15317	16986	90.17%	2.53	0.54
[illegible]	[illegible]	[illegible]	79.17%	40.61%	17028	18717	90.98%	5.24	2.19
[illegible]	[illegible]	[illegible]	85.96%	34.74%	15773	17322	91.06%	2.55	0.55
[illegible]	[illegible]	[illegible]	93.19%	24.66%	16024	17732	90.37%	-1.8	-2.09
[illegible]	[illegible]	[illegible]	84.43%	36.26%	15659	17194	91.07%	2.76	0.68
[illegible]	[illegible]	[illegible]	95.60%	20.52%	16397	17416	94.15%	-0.77	-1.47
[illegible]	[illegible]	[illegible]	94.94%	21.92%	18476	19665	93.95%	-0.52	-1.31
[illegible]	[illegible]	[illegible]	94.96%	21.87%	16181	17029	95.02%	0.08	-0.95
[illegible]	[illegible]	[illegible]	94.53%	22.74%	18511	19292	95.95%	0.82	-0.5



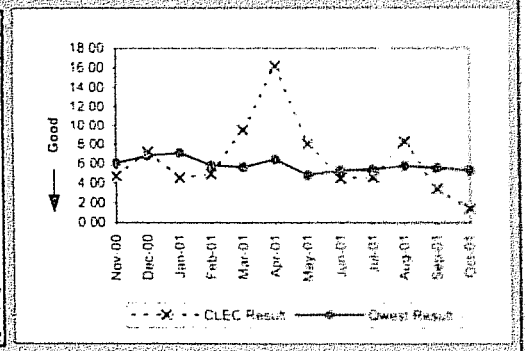
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	5.16	6.24	137940	18671	7.39	-4.18	-3.54
[illegible]	[illegible]	[illegible]	5.44	6.73	125471	16174	7.76	-4.47	-3.72
[illegible]	[illegible]	[illegible]	6.02	9.64	122036	19028	6.41	-0.55	-1.34
[illegible]	[illegible]	[illegible]	6.18	11.00	104356	16978	6.15	0.06	-0.97
[illegible]	[illegible]	[illegible]	7.12	15.50	110646	18707	5.91	2.07	0.26
[illegible]	[illegible]	[illegible]	7.26	15.64	102125	17319	5.90	2.02	0.23
[illegible]	[illegible]	[illegible]	5.89	4.47	103593	17716	5.85	0.08	-0.95
[illegible]	[illegible]	[illegible]	5.63	4.84	103792	17187	6.04	-0.56	-1.34
[illegible]	[illegible]	[illegible]	4.93	5.18	110889	18375	6.03	-1.61	-1.98
[illegible]	[illegible]	[illegible]	5.23	4.92	135072	20708	6.52	-1.36	-1.83
[illegible]	[illegible]	[illegible]	5.69	5.57	112325	18028	6.23	-0.72	-1.44
[illegible]	[illegible]	[illegible]	5.56	7.65	119335	20277	5.89	-0.47	-1.28



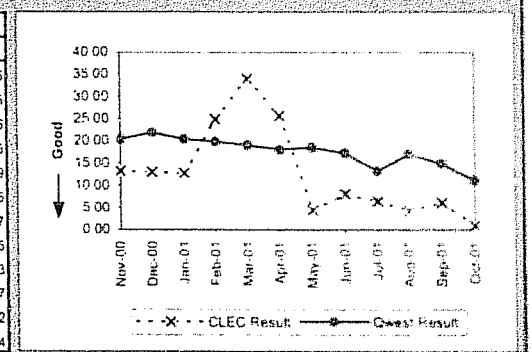
Missed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	4.74	8.12	6041	999	6.05	-0.67	-1.41
[illegible]	[illegible]	[illegible]	7.22	12.95	6109	896	6.82	0.17	-0.9
[illegible]	[illegible]	[illegible]	4.56	4.93	6118	862	7.10	-0.6	-1.36
[illegible]	[illegible]	[illegible]	4.96	5.01	3856	664	5.81	-0.3	-1.18
[illegible]	[illegible]	[illegible]	9.55	20.78	3747	664	5.64	1.72	0.04
[illegible]	[illegible]	[illegible]	16.22	35.18	3891	608	6.40	1.85	0.13
[illegible]	[illegible]	[illegible]	6.08	9.20	3440	715	4.81	2.07	0.26
[illegible]	[illegible]	[illegible]	4.50	5.13	3592	678	5.30	-0.26	-1.16
[illegible]	[illegible]	[illegible]	4.67	5.08	8484	1570	5.40	-0.19	-1.11
[illegible]	[illegible]	[illegible]	6.30	11.37	9923	1723	5.76	2.41	0.46
[illegible]	[illegible]	[illegible]	3.45	3.93	8450	1522	5.55	-0.44	-1.27
[illegible]	[illegible]	[illegible]	1.42	1.08	7799	1472	5.30	-1.02	-1.62



Missed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

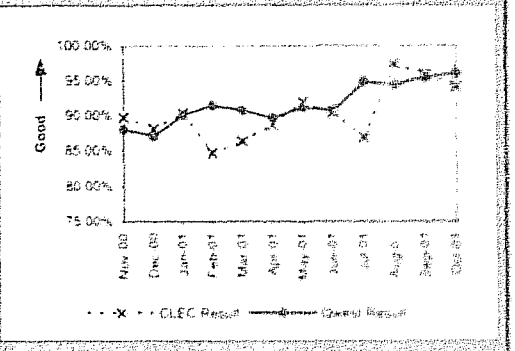
[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	13.26	11.65	27659	1361	20.32	-1.41	-1.85
[illegible]	[illegible]	[illegible]	13.07	11.08	26306	1204	21.85	-1.73	-2.05
[illegible]	[illegible]	[illegible]	12.76	11.38	25117	1232	20.39	-1.25	-1.76
[illegible]	[illegible]	[illegible]	24.93	35.15	19978	1005	19.88	2.23	0.35
[illegible]	[illegible]	[illegible]	34.67	38.65	19574	1025	19.10	2.12	0.29
[illegible]	[illegible]	[illegible]	25.70	38.03	17041	941	18.11	2.23	0.35
[illegible]	[illegible]	[illegible]	4.50	2.66	18442	993	18.57	-1.43	-1.87
[illegible]	[illegible]	[illegible]	8.14	6.22	14841	857	17.32	-1.55	-1.95
[illegible]	[illegible]	[illegible]	6.56	2.12	5457	410	13.31	-0.5	-1.3
[illegible]	[illegible]	[illegible]	4.33	3.56	8794	513	17.14	-0.44	-1.27
[illegible]	[illegible]	[illegible]	6.25	4.43	5010	334	15.00	-0.85	-1.52
[illegible]	[illegible]	[illegible]	1.26		3369	300	11.23	-0.66	-1.4



Checklist #14 - Resale - Business Installation

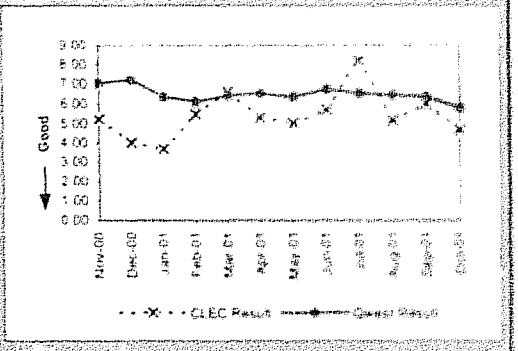
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	176	89 77%	30 30%	4879	5538	88 10%	-0 67	-1 41
[illegible]	149	169	88 17%	32 30%	3989	4584	87 02%	-0 44	-1 26
[illegible]	93	103	90 29%	29 61%	4245	4711	90 11%	-0 06	-1 04
[illegible]	[illegible]	118	84 75%	35 95%	3837	4196	91 44%	2 35	0 43
[illegible]	82	95	86 32%	34 37%	4227	4660	90 71%	1 4	-0 15
[illegible]	[illegible]	62	88 71%	31 65%	4133	4612	89 61%	0 27	-0 83
[illegible]	80	87	91 95%	27 20%	4426	4857	91 13%	-0 27	-1 16
[illegible]	85	94	90 43%	29 42%	4213	4647	90 66%	0 12	-0 93
[illegible]	[illegible]	84	86 90%	33 73%	4485	4733	94 78%	2 74	0 67
[illegible]	[illegible]	76	97 37%	16 01%	4915	5207	94 39%	-1 12	-1 68
[illegible]	[illegible]	[illegible]	95 77%	20 12%	4130	4330	95 38%	-0 16	-1 1
[illegible]	38	101	94 06%	23 64%	4645	4840	95 97%	0 96	-0 42



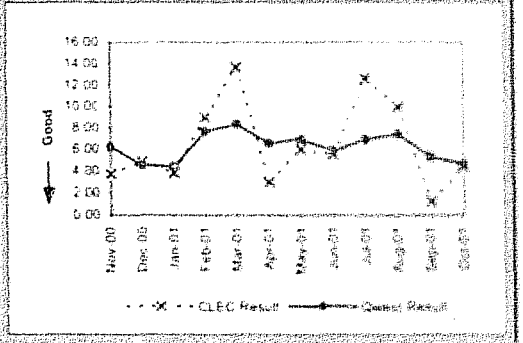
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	922	176	5 24	6 42	39076	5538	7 06	1 99	-2 21
[illegible]	643	169	4 04	3 74	33089	4584	7 22	3 61	-3 2
[illegible]	380	103	3 69	6 02	29917	4711	6 35	-2 24	-2 36
[illegible]	650	118	5 51	7 55	25695	4196	6 12	-0 59	-1 36
[illegible]	629	95	6 62	14 81	30043	4660	6 45	1 8	0 09
[illegible]	330	62	5 32	4 99	30107	4612	6 53	-0 82	-1 5
[illegible]	439	87	5 05	5 21	30941	4857	6 37	-1 18	-1 72
[illegible]	527	94	5 71	5 63	31270	4647	6 73	-0 8	-1 49
[illegible]	703	93	8 20	13 24	32338	4955	6 53	2 12	0 29
[illegible]	416	80	5 20	6 24	35375	5473	6 46	-1 04	-1 63
[illegible]	443	74	5 99	7 42	29147	4584	6 36	-0 38	-1 23
[illegible]	424	105	4 70	4 44	29373	5059	5 81	-1 36	-1 83



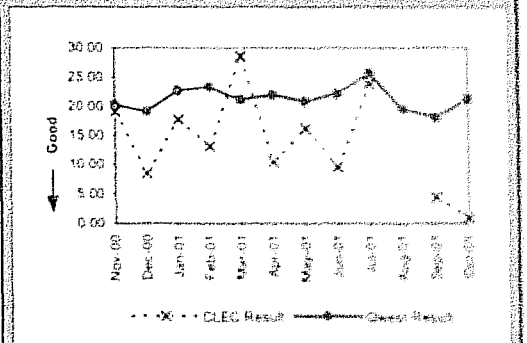
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	30	8	3 75	2 31	1366	220	6 21	-0 56	-1 34
[illegible]	78	16	4 88	5 61	849	186	4 56	0 14	-0 92
[illegible]	23	6	3 83	2 71	723	166	4 36	-0 12	-1 07
[illegible]	54	6	9 00	7 13	942	123	7 66	1 05	-0 36
[illegible]	82	6	13 67	13 68	1118	134	8 34	1 67	0 02
[illegible]	9	3	3 00	2 00	1048	160	6 55	-0 47	-1 29
[illegible]	12	2	6 00	7 07	872	126	6 92	-0 09	-1 05
[illegible]	22	4	5 50	7 72	839	144	5 83	-0 05	-1 03
[illegible]	189	15	12 60	24 24	2356	342	6 89	1 72	0 04
[illegible]	60	6	10 00	11 58	3083	415	7 43	1 85	0 13
[illegible]	5	4	1 25	0 50	1948	366	5 32	-0 91	-1 55
[illegible]	40	9	4 44	4 53	1571	339	4 63	-0 08	-1 05



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs

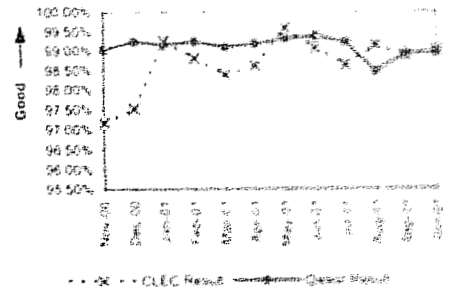
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	191	10	19 10	15 44	8950	439	20 39	-0 15	-1 09
[illegible]	34	4	8 50	1 29	7832	409	19 15	-0 94	-1 57
[illegible]	71	4	17 75	24 97	6812	300	22 71	-0 3	-1 18
[illegible]	158	12	13 17	16 06	5511	236	23 35	1 2	-1 73
[illegible]	200	7	28 57	42 53	6333	299	21 18	2 01	0 22
[illegible]	42	4	10 50	9 26	7045	319	22 08	-0 81	-1 49
[illegible]	81	5	16 20	11 50	6387	305	20 94	-0 43	-1 26
[illegible]	48	5	9 60	7 83	6449	290	22 24	-0 86	-1 52
[illegible]	120	5	24 00	18 96	3292	128	25 72	-0 09	-1 05
[illegible]					2802	143	19 59		
[illegible]	9	2	4 50	2 12	1593	88	18 10	-0 76	-1 46
[illegible]	1	1	1 00		1599	75	21 32	-0 47	-1 29



Checklist #14 - Resale - Business Installation

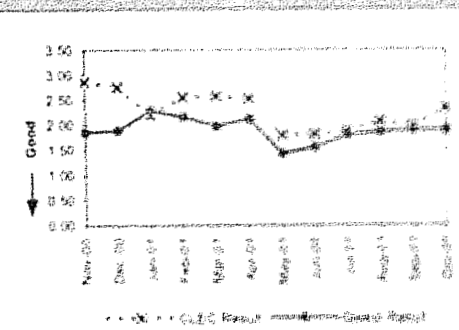
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dens	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	4203	4325	97 18%	16 56%	48369	48841	99 03%	11 95	6 26
Dec-00	4703	4822	97 53%	15 51%	45161	45508	99 24%	12 94	6 87
Jan-01	1616	1628	99 26%	8 55%	37047	37361	99 16%	-0 45	-1 27
Feb-01	1411	1428	98 81%	10 85%	33281	33539	99 23%	1 78	0 08
Mar-01	1219	1239	98 39%	12 60%	35748	36075	99 09%	2 58	0 57
Apr-01	998	1012	98 62%	11 68%	36854	37162	99 17%	1 92	0 17
May-01	1183	1188	99 58%	6 47%	38525	38794	99 31%	-1 12	-1 66
Jun-01	1040	1050	99 05%	9 71%	37528	37770	99 36%	1 25	-0 24
Jul-01	497	504	98 61%	11 70%	19447	19604	99 20%	1 46	-0 11
Aug-01	569	574	99 13%	9 29%	5023	5102	98 45%	-1 25	-1 76
Sep-01	260	263	98 86%	10 62%	4245	4292	98 90%	0 13	-0 92
Oct-01	589	595	98 99%	9 99%	5382	5439	98 95%	-0 09	-1 05



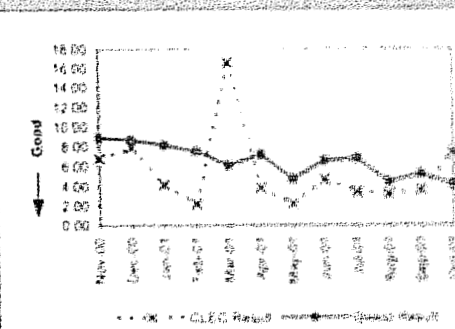
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dens	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	12397	4325	2 87	4 45	90980	48840	1 86	16 44	8 99
Dec-00	13310	4822	2 76	3 29	85833	45504	1 89	16 69	9 14
Jan-01	3581	1628	2 20	1 99	85614	37361	2 29	-0 94	1 57
Feb-01	3655	1428	2 56	2 64	72453	33539	2 16	4 09	1 48
Mar-01	3202	1239	2 58	5 15	71423	36073	1 98	6 27	2 81
Apr-01	2573	1012	2 54	2 30	78670	37159	2 12	3 71	1 28
May-01	1462	814	1 80	1 21	46435	32546	1 43	6 62	3 03
Jun-01	1269	699	1 82	1 21	48104	31041	1 55	3 26	0 98
Jul-01	721	382	1 89	1 09	27284	15194	1 80	0 66	-0 47
Aug-01	802	387	2 07	1 04	6437	3472	1 85	1 96	0 19
Sep-01	384	194	1 98	1 48	5647	2981	1 89	0 41	-0 75
Oct-01	707	303	2 33	3 02	6860	3621	1 89	2 56	0 56



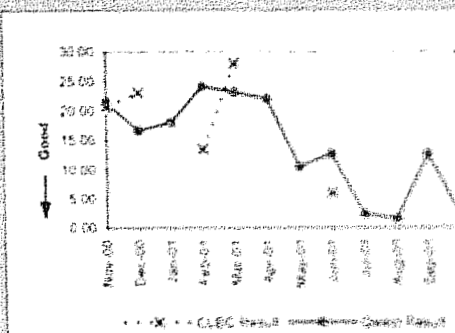
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dens	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	783	115	6 81	19 50	3197	359	8 91	-0 99	-1 6
Dec-00	895	113	7 92	11 13	2435	279	8 73	-0 39	1 24
Jan-01	50	12	4 17	6 71	2192	268	8 18	-0 59	-1 36
Feb-01	33	15	2 20	1 93	1620	215	7 53	-1 25	-1 76
Mar-01	298	18	16 56	31 08	1723	281	6 13	1 45	-0 12
Apr-01	54	14	3 86	6 50	1941	268	7 24	-0 71	-1 43
May-01	11	5	2 20	0 84	1041	218	4 78	-0 55	-1 33
Jun-01	42	9	4 67	6 80	1452	221	6 57	-0 3	1 13
Jul-01	48	14	3 43	2 44	2251	332	6 78	-0 96	-1 59
Aug-01	32	10	3 20	4 59	780	177	4 41	-0 49	-1 3
Sep-01	29	8	3 62	3 50	762	146	5 22	-0 49	-1 3
Oct-01	126	17	7 41	9 56	550	132	4 17	1 01	-0 39



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

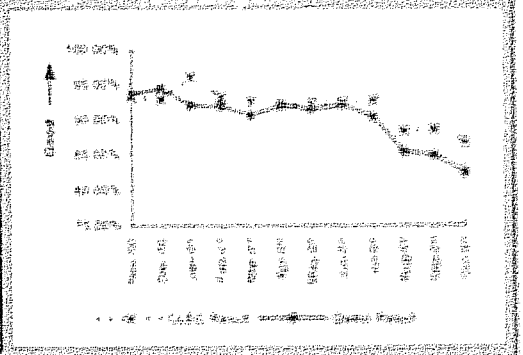
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dens	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	145	7	20 71	35 44	2431	113	21 51	-0 08	-1 05
Dec-00	139	6	23 17	27 95	1133	68	16 66	0 78	-0 53
Jan-01					829	46	18 02		
Feb-01	27	2	13 50	14 85	1039	43	24 16	-0 28	-1 17
Mar-01	56	2	28 00	35 36	1065	46	23 15	1	-0 39
Apr-01					881	40	22 02		
May-01					535	51	10 49		
Jun-01	6	1	6 00		265	21	12 62	-0 27	-1 17
Jul-01					14	6	2 33		
Aug-01					11	7	1 57		
Sep-01					88	7	12 57		
Oct-01					10	5	2 00		



Checklist #14 - Resale - Business Installation

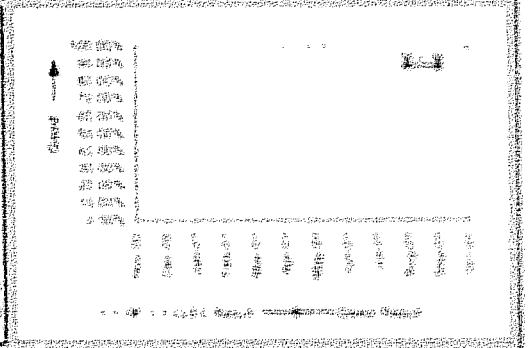
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00	4830	5185	93 15%	25 25%	76120	81341	93 58%	1 22	-0 26
Dec-00	5171	5566	92 90%	25 68%	69040	73101	94 44%	4 84	1 94
Jan-01	3842	3995	96 17%	19 19%	61363	66686	92 02%	9 41	6 72
Feb-01	1862	1997	93 24%	25 11%	55609	60528	91 87%	2 2	2 34
Mar-01	1614	1742	97 65%	26 09%	54049	56676	90 57%	2 93	2 78
Apr-01	1364	1483	91 98%	27 17%	57021	61926	92 08%	0 15	-0 97
May-01	1378	1492	92 36%	26 56%	57513	62877	91 47%	1 22	1 74
Jun-01	1381	1493	92 50%	26 34%	58265	63275	92 08%	-0 59	1 24
Jul-01	988	1065	92 77%	25 90%	47698	52781	90 37%	2 63	2 6
Aug-01	702	794	88 41%	32 01%	31827	37255	85 43%	2 38	2 43
Sep-01	581	656	88 57%	31 82%	24797	29206	84 90%	2 59	2 68
Oct-01	579	667	86 81%	33 84%	23873	28540	83 69%	2 8	2 [illegible]



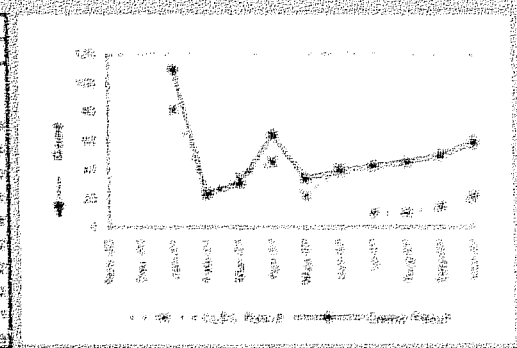
New Service Installation Quality (Percent) (OP-5*)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	733	794	92 32%	26 63%	32988	37255	88 55%	1 3	2 [illegible]
Sep-01	603	656	91 92%	27 25%	25757	29206	88 19%	2 93	3 [illegible]
Oct-01									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

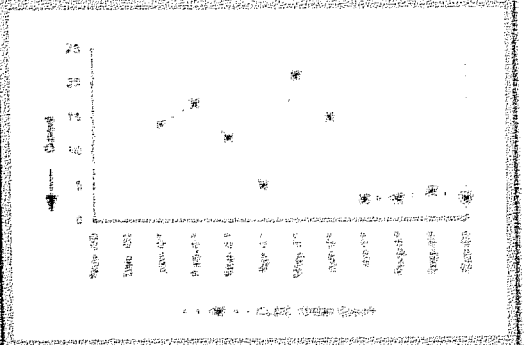
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00									
Dec-00									
Jan-01	2207	27	81 74	44 34	221722	2028	109 33	1 63	1 [illegible]
Feb-01	957	39	24 54	25 94	47169	2018	23 37	1 96	-0 [illegible]
Mar-01	1187	34	34 91	33 67	76807	2505	30 66	1 84	0 [illegible]
Apr-01	1243	27	46 04	35 03	218338	3389	64 43	1 29	1 [illegible]
May-01	773	35	22 09	36 52	68415	2595	34 07	1 73	0 [illegible]
Jun-01	1195	29	41 21	54 10	110253	2797	39 42	1 41	-0 [illegible]
Jul-01	72	7	10 29	7 20	82027	1915	42 83	1 66	0 [illegible]
Aug-01	73	7	10 43	13 15	108506	2385	45 50	1 84	[illegible]
Sep-01	149	10	14 90	17 64	111472	2223	50 14	1 67	[illegible]
Oct-01	301	14	21 50	22 56	120806	2051	58 90	1 [illegible]	[illegible]



Checklist #14 - Resale - Business Installation

Count of Pending Orders Delayed for Facilities Reasons Business (OP-15B)

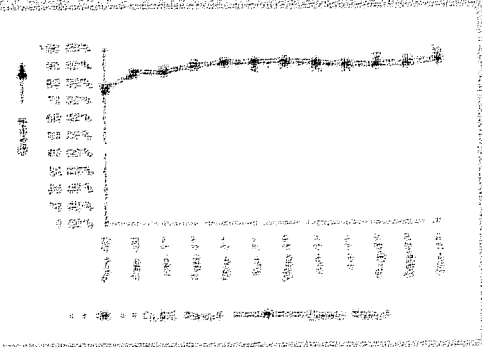
Date	CLEC Order Count
Nov-00	
Dec-00	
Jan-01	14
Feb-01	17
Mar-01	12
Apr-01	5
May-01	21
Jun-01	15
Jul-01	3
Aug-01	1
Sep-01	4
Oct-01	3



Checklist #14 - Resale - Business Report

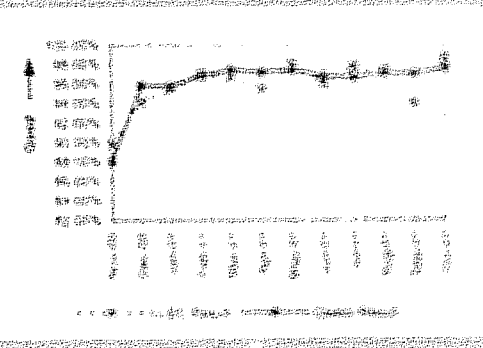
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00	308	399	77 19%	41 96%	10274	13459	76 34%	[illegible]	[illegible]
Dec-00	306	360	85 00%	35 71%	8617	10283	83 74%	[illegible]	[illegible]
Jan-01	167	190	87 89%	32 62%	11323	13132	86 22%	[illegible]	[illegible]
Feb-01	147	163	90 18%	29 75%	9787	10869	90 06%	[illegible]	[illegible]
Mar-01	231	252	91 67%	27 64%	11320	12356	91 60%	[illegible]	[illegible]
Apr-01	239	270	88 52%	31 88%	11646	12651	92 07%	[illegible]	[illegible]
May-01	265	292	90 75%	28 97%	12713	13773	92 30%	[illegible]	[illegible]
Jun-01	288	323	89 16%	31 08%	11770	12880	91 38%	[illegible]	[illegible]
Jul-01	225	252	89 29%	30 93%	11729	12980	90 36%	[illegible]	[illegible]
Aug-01	230	245	93 88%	23 97%	11907	13217	90 09%	[illegible]	[illegible]
Sep-01	138	149	92 62%	26 15%	9212	10173	90 55%	[illegible]	[illegible]
Oct-01	157	163	96 32%	18 83%	9647	10398	92 76%	[illegible]	[illegible]



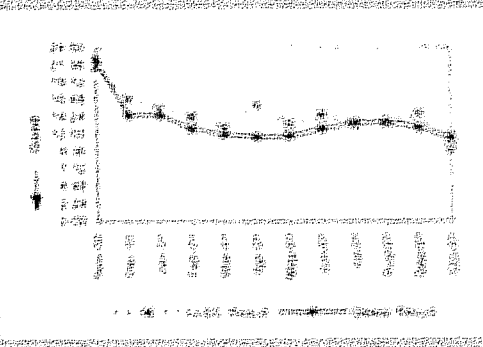
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00	490	545	89 91%	30 12%	15388	17474	88 06%	[illegible]	[illegible]
Dec-00	465	494	94 13%	23 51%	12677	13230	95 82%	[illegible]	[illegible]
Jan-01	254	266	95 49%	20 76%	16457	17186	95 75%	[illegible]	[illegible]
Feb-01	230	237	97 05%	16 93%	13869	14324	96 82%	[illegible]	[illegible]
Mar-01	358	370	96 76%	17 71%	15967	16390	97 42%	[illegible]	[illegible]
Apr-01	360	377	95 49%	20 75%	16108	16580	97 15%	[illegible]	[illegible]
May-01	395	403	98 01%	13 95%	17513	17955	97 38%	[illegible]	[illegible]
Jun-01	409	426	96 01%	19 57%	16185	16725	96 77%	[illegible]	[illegible]
Jul-01	306	313	97 76%	14 79%	16203	16771	96 61%	[illegible]	[illegible]
Aug-01	295	303	97 36%	16 03%	16869	17381	97 05%	[illegible]	[illegible]
Sep-01	172	183	93 99%	23 77%	13020	13428	96 96%	[illegible]	[illegible]
Oct-01	214	217	98 62%	11 68%	13465	13799	97 58%	[illegible]	[illegible]



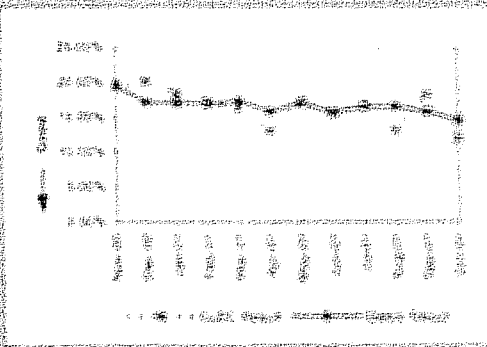
Mean Time to Restore (Hours Minutes) (MR-6)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00	11628 09	545	21 20	24 47	388748 34	17474	22 15	[illegible]	[illegible]
Dec-00	8328 49	494	16 52	18 35	193414 41	13230	14 [illegible]	[illegible]	[illegible]
Jan-01	4110 41	266	15 27	15 42	252121 29	17186	14 [illegible]	[illegible]	[illegible]
Feb-01	3410 51	237	14 24	14 27	182041 11	14324	12 43	[illegible]	[illegible]
Mar-01	4746 12	370	12 50	13 46	195052 42	16390	11 54	[illegible]	[illegible]
Apr-01	5030 50	377	16 00	27 48	191402 51	16580	11 33	[illegible]	[illegible]
May-01	5398 36	403	13 24	12 53	210273 58	17955	11 [illegible]	[illegible]	[illegible]
Jun-01	6237 52	426	14 39	21 47	212571 16	16725	12 43	[illegible]	[illegible]
Jul-01	4216 59	313	13 28	18 28	225255 14	16771	13 [illegible]	[illegible]	[illegible]
Aug-01	4096 11	303	13 32	15 34	236401 24	17381	13 [illegible]	[illegible]	[illegible]
Sep-01	2701 30	183	14 46	20 51	172578 50	13428	12 51	[illegible]	[illegible]
Oct-01	2124 15	217	9 47	12 45	156821 20	13799	11 [illegible]	[illegible]	[illegible]



Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

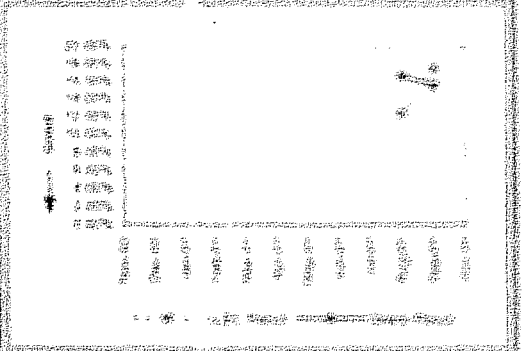
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00	110	568	19 37%	39 52%	3576	18148	19 71%	[illegible]	[illegible]
Dec-00	104	514	20 23%	40 17%	2351	13656	17 22%	[illegible]	[illegible]
Jan-01	50	271	18 45%	38 79%	3036	17761	17 09%	[illegible]	[illegible]
Feb-01	42	244	17 21%	37 75%	2501	14744	16 96%	[illegible]	[illegible]
Mar-01	62	379	16 36%	36 99%	2933	16863	17 39%	[illegible]	[illegible]
Apr-01	50	382	13 09%	33 73%	2695	17020	15 83%	[illegible]	[illegible]
May-01	72	416	17 31%	37 83%	3155	16484	17 07%	[illegible]	[illegible]
Jun-01	69	439	15 72%	36 40%	2707	17277	15 67%	[illegible]	[illegible]
Jul-01	55	325	16 92%	37 50%	2661	17355	15 33%	[illegible]	[illegible]
Aug-01	41	312	13 14%	33 78%	2976	17985	16 55%	[illegible]	[illegible]
Sep-01	35	192	18 23%	38 61%	2181	13857	15 74%	[illegible]	[illegible]
Oct-01	26	219	11 87%	32 35%	2062	14215	14 51%	[illegible]	[illegible]



Checklist #14 - Results - [illegible]

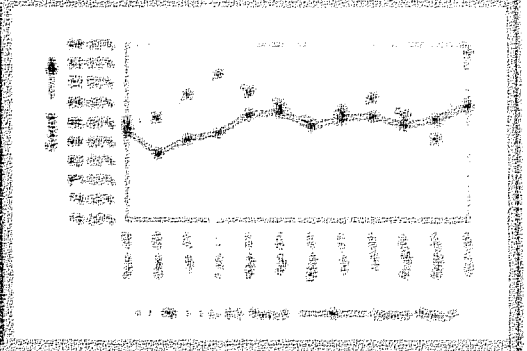
Repair Repeat Report Rate (Percent) (MR-7) -- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Rate	Mod Z Sco	Prob Sc
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	35	282	12.41%	32.97%	2588	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	29	166	17.47%	37.97%	1653	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01									



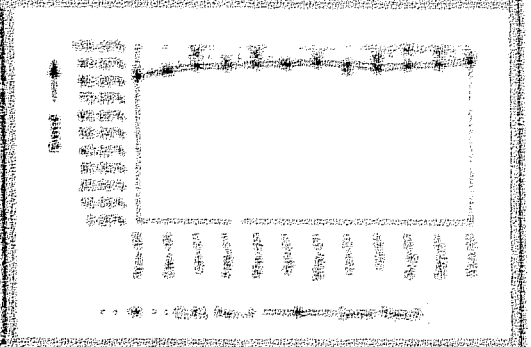
Repair Appointments Met (Percent) (MR-8) -- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Rate	Mod Z Sco	Prob Sc
Nov-00	489	568	86.09%	34.60%	15454	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	445	514	86.58%	34.09%	11512	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	241	271	88.93%	31.38%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	222	244	90.98%	28.64%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	332	379	87.68%	31.06%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	336	382	87.96%	37.55%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	358	416	86.06%	34.64%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	384	439	87.47%	33.10%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	288	325	88.62%	31.76%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	271	312	86.86%	33.78%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	162	192	84.38%	36.31%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	204	219	93.15%	25.26%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



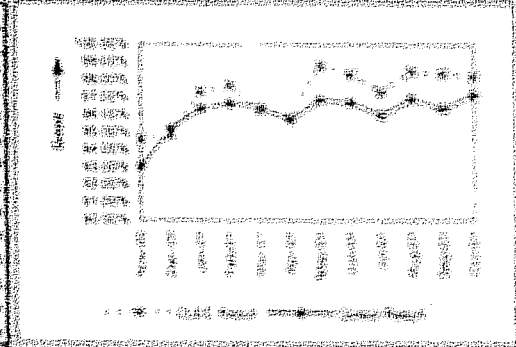
Out of Service Cleared within 24 hours (Percent) (MR-3) -- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Rate	Mod Z Sco	Prob Sc
Nov-00	118	138	85.51%	35.20%	3430	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	87	100	87.00%	33.63%	2776	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	99	103	96.12%	19.32%	2914	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	81	87	93.10%	25.34%	2934	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	95	99	95.96%	19.69%	3070	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	116	128	90.63%	26.15%	2904	[illegible]	[illegible]	[illegible]	[illegible]
May-01	110	117	94.02%	23.72%	3481	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	123	141	87.23%	33.37%	3515	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	105	111	94.59%	22.61%	3625	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	98	99	98.99%	10.00%	3768	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	84	86	97.67%	15.07%	2752	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	85	90	94.44%	22.91%	2790	[illegible]	[illegible]	[illegible]	[illegible]



All Troubles Cleared within 48 hours (Percent) (MR-4) -- Dispatches Outside MSAs

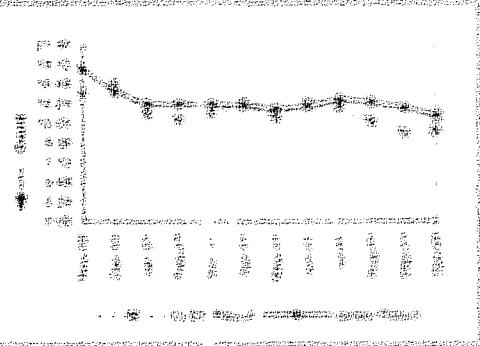
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Rate	Mod Z Sco	Prob Sc
Nov-00	192	203	94.58%	22.64%	5169	5556	[illegible]	[illegible]	[illegible]
Dec-00	147	155	94.84%	22.12%	4073	4279	[illegible]	[illegible]	[illegible]
Jan-01	148	152	97.37%	16.01%	4263	4422	[illegible]	[illegible]	[illegible]
Feb-01	129	132	97.73%	14.90%	3782	3911	[illegible]	[illegible]	[illegible]
Mar-01	155	161	96.27%	18.94%	4544	4712	[illegible]	[illegible]	[illegible]
Apr-01	164	171	95.91%	19.81%	4338	4531	[illegible]	[illegible]	[illegible]
May-01	171	173	98.84%	10.69%	5077	5235	[illegible]	[illegible]	[illegible]
Jun-01	178	181	98.34%	12.77%	4987	5156	[illegible]	[illegible]	[illegible]
Jul-01	146	150	97.33%	16.11%	5215	5433	[illegible]	[illegible]	[illegible]
Aug-01	134	136	98.53%	12.04%	5441	5613	[illegible]	[illegible]	[illegible]
Sep-01	122	124	98.39%	12.60%	3903	4049	[illegible]	[illegible]	[illegible]
Oct-01	110	112	98.21%	13.24%	3990	4107	[illegible]	[illegible]	[illegible]



Checklist #14 - Resale Business Report

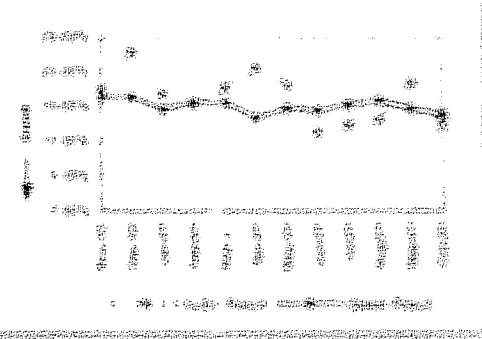
Mean Time to Restore (Hours Minutes) (MR-4) - Qwest/Non Qwest Data

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Std Dev	Diffs Sig
Nov-00	3181 35	203	15 40	16 15	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	2621 35	155	16 55	30 55	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	1987 14	152	13 04	13 42	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	1636 39	132	12 24	13 39	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	2109 33	161	13 06	15 34	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	2493 09	171	14 35	13 26	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	2184 54	173	12 38	11 09	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	2616 44	181	14 27	16 54	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	2084 54	150	13 54	14 01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	1661 59	136	12 13	11 33	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	1346 01	124	10 51	12 44	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	1242 15	112	11 05	11 38	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



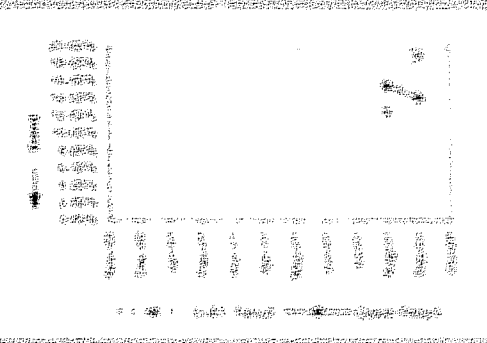
Repair Repeat Report Rate (Percent) (MR-7) - Qwest/Non Qwest Data

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Std Dev	Diffs Sig
Nov-00	37	211	17 54%	38 03%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	36	158	22 78%	41 94%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	26	154	16 88%	37 44%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	21	137	15 33%	36 03%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	29	163	17 79%	38 24%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	36	175	20 57%	40 47%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	32	177	18 08%	38 43%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	21	185	11 35%	31 72%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	19	154	12 34%	32 90%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	18	137	13 14%	33 78%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	23	125	18 40%	38 78%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	14	113	12 39%	32 95%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



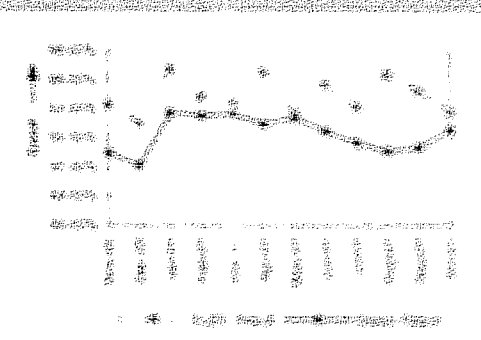
Repair Repeat Report Rate (Percent) (MR-7) - Qwest/Non Qwest Data

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Std Dev	Diffs Sig
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	14	112	12 50%	33 07%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	18	95	18 95%	39 19%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01									



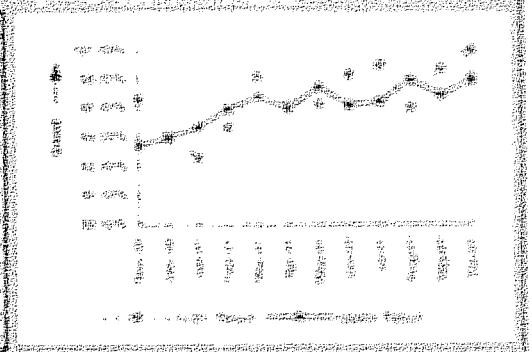
Repair Appointments Met (Percent) (MR-8) - Qwest/Non Qwest Data

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Std Dev	Diffs Sig
Nov-00	199	211	94 31%	23 16%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	147	158	93 04%	25 45%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	149	154	96 75%	17 72%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	130	137	94 89%	22 02%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	154	163	94 48%	22 84%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	169	175	96 57%	18 20%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	166	177	93 79%	24 14%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	177	185	95 68%	20 34%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	145	154	94 16%	23 46%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	132	137	96 35%	18 73%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	119	125	95 20%	21 58%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	106	113	93 81%	24 17%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



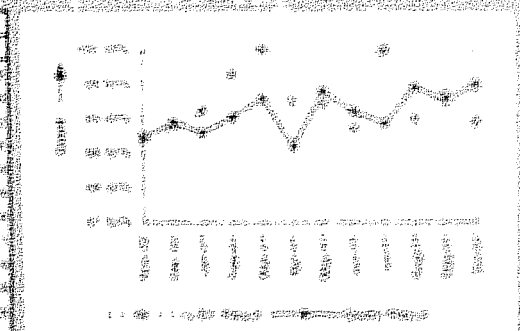
Out of Service Cleared within 24 hours (Percent) (MR-1 [illegible] No Disaggregation)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Stat-T Dev	Critical Zvu
Nov-00	284	294	96.60%	18.13%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	310	330	93.94%	23.86%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	125	135	92.59%	26.19%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	89	94	94.68%	22.44%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	108	110	98.18%	13.36%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	101	105	96.19%	19.14%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	103	107	96.26%	18.97%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	115	117	98.29%	12.96%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	92	93	98.92%	10.31%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	98	102	96.08%	19.41%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	76	77	98.70%	11.32%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	77	77	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



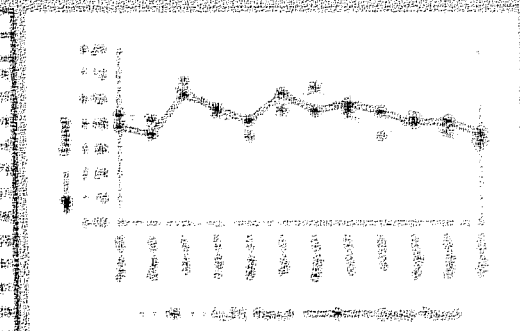
All Troubles Cleared within 48 hours (Percent) (MR-4 [illegible] No Disaggregation)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Stat-T Dev	Critical Zvu
Nov-00	1194	1209	98.76%	11.07%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	1345	1360	98.90%	10.44%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	340	343	99.13%	9.31%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	285	286	99.65%	5.90%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	311	311	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	266	268	99.25%	6.61%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	255	257	99.22%	6.70%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	259	262	98.86%	10.64%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	207	207	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	197	199	99.00%	9.97%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	155	156	99.36%	7.98%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	189	191	98.95%	10.18%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



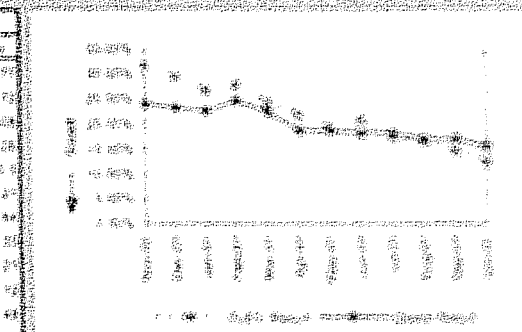
Mean Time to Restore (Hours Minutes) (MR-6 [illegible] No Disaggregation)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Stat-T Dev	Critical Zvu
Nov-00	6367.06	1209	5.16	11.17	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	6813.29	1360	5.01	9.47	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	2360.04	343	6.53	10.33	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	1532.08	286	5.21	8.42	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1309.48	311	4.13	6.32	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	1473.07	268	5.30	9.42	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	1692.34	257	6.35	11.04	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	1404.05	262	5.22	9.33	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	873.58	207	4.13	5.44	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	1021.19	199	5.08	11.41	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	685.41	156	4.24	12.16	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	730.21	191	3.49	7.49	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Repair Repeat Report Rate (Percent) (MR-7 [illegible] No Disaggregation)

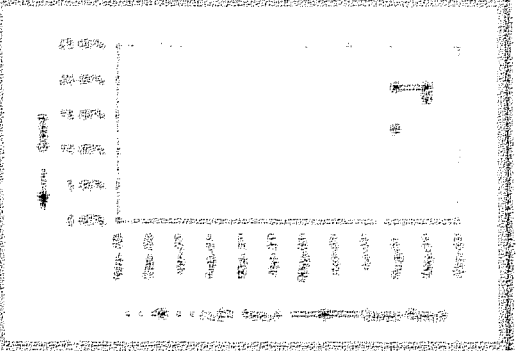
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Stat-T Dev	Critical Zvu
Nov-00	386	1209	31.93%	46.62%	4022	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	402	1360	29.56%	45.63%	3771	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	92	343	26.82%	44.33%	2466	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	80	286	27.97%	44.89%	2229	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	76	311	24.44%	42.97%	2165	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	59	268	22.01%	41.43%	1562	[illegible]	[illegible]	[illegible]	[illegible]
May-01	50	257	19.46%	39.59%	1594	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	55	262	20.99%	40.73%	1680	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	36	207	17.39%	37.90%	1588	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	33	199	16.58%	37.19%	1530	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	23	156	14.74%	35.45%	1219	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	24	191	12.57%	33.15%	1268	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #14 - Resale - Business Rules

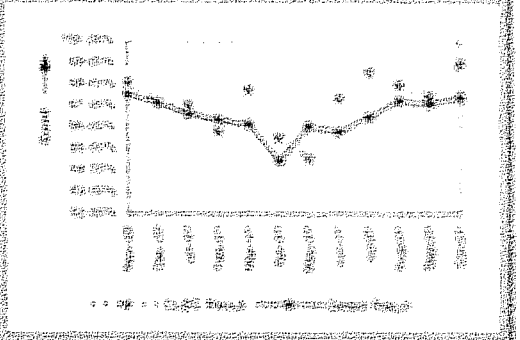
Repair Repeat Report Rate (Percent) (MR-7) -- No Disparities

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Stat Z Sco	Parity Ind
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	13	99	13.13%	33.77%	974	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	15	86	17.44%	37.95%	787	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01									



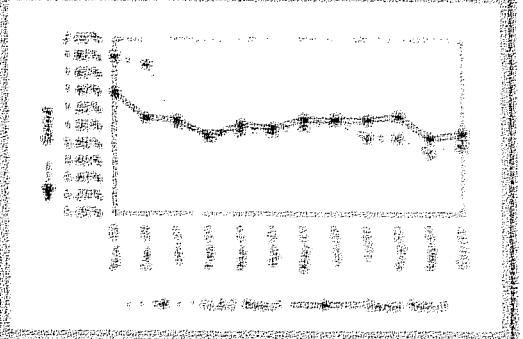
Repair Appointments Met (Percent) (MR-9) -- No Disparities

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Stat Z Sco	Parity Ind
Nov-00	1166	1209	96.10%	13.66%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	1322	1360	97.21%	16.45%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	333	343	97.08%	16.82%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	274	286	95.80%	20.05%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	304	311	97.75%	14.83%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	256	268	95.52%	20.68%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	243	257	94.55%	22.70%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	255	262	97.33%	16.13%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	204	207	98.55%	11.95%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	195	199	97.99%	14.03%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	152	156	97.44%	15.81%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	189	191	98.95%	10.18%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



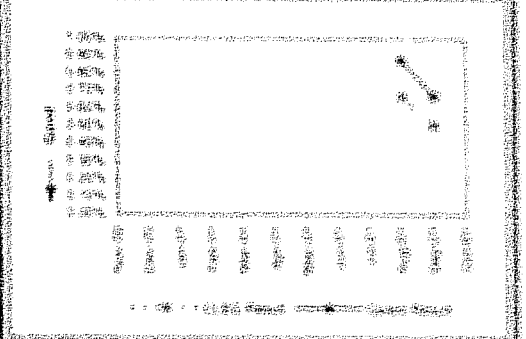
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Stat Z Sco	Parity Ind
Nov-00	1988	110795	1.79%	13.27%	43028	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	2032	118692	1.71%	12.97%	34149	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	768	73858	1.04%	10.14%	33249	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	667	74809	0.89%	9.40%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	853	88772	0.96%	9.78%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	825	86215	0.96%	9.74%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	850	83188	1.02%	10.06%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	886	81939	1.08%	10.34%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	686	78292	0.88%	9.32%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	640	73316	0.88%	9.36%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	473	68180	0.69%	8.30%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	523	66348	0.79%	8.84%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Trouble Rate (Percent) (MR-8*)

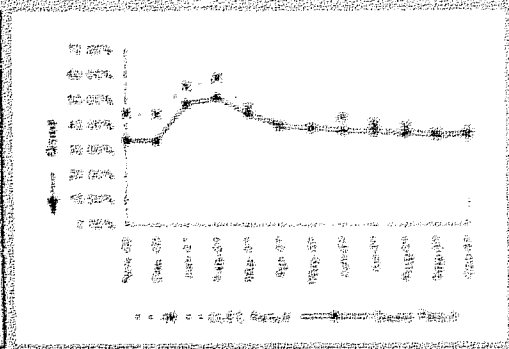
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Stat Z Sco	Parity Ind
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	493	73316	0.67%	8.17%	25465	2896687	0.88%	[illegible]	[illegible]
Sep-01	347	68160	0.51%	7.12%	19435	2881397	0.67%	[illegible]	[illegible]
Oct-01									



Checklist #14 - Resale - Business Report

Customer and Non-Qwest Related Trouble Reports (Percent) (MR 10)

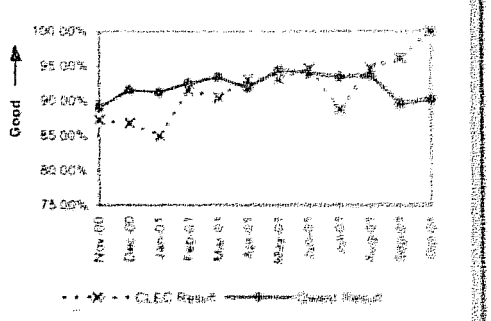
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Meas Z Scr	Parity Scr
Nov-00	1616	3604	44.84%	49.73%	22002	65030	33.83%	[illegible]	[illegible]
Dec-00	1643	3675	44.71%	49.72%	17360	51529	33.7[illegible]%	[illegible]	[illegible]
Jan-01	964	1732	55.66%	49.68%	31175	64424	48.39%	[illegible]	[illegible]
Feb-01	957	1624	58.93%	49.20%	26601	56223	50.87%	[illegible]	[illegible]
Mar-01	764	1617	47.25%	49.92%	25127	56400	44.55%	[illegible]	[illegible]
Apr-01	538	1363	39.47%	48.88%	19460	49365	39.42%	[illegible]	[illegible]
May-01	545	1395	39.07%	48.79%	20731	53625	38.7[illegible]%	[illegible]	[illegible]
Jun-01	678	1564	43.35%	49.56%	19134	50834	37.64%	[illegible]	[illegible]
Jul-01	468	1154	40.55%	49.10%	18607	50162	37.09%	[illegible]	[illegible]
Aug-01	421	1069	39.38%	48.86%	18838	51470	36.60%	[illegible]	[illegible]
Sep-01	271	744	36.42%	48.12%	13781	38868	35.46%	[illegible]	[illegible]
Oct-01	308	831	37.06%	48.30%	14694	41376	36.00%	[illegible]	[illegible]



Checklist #14 - Resale - Centrex Installation

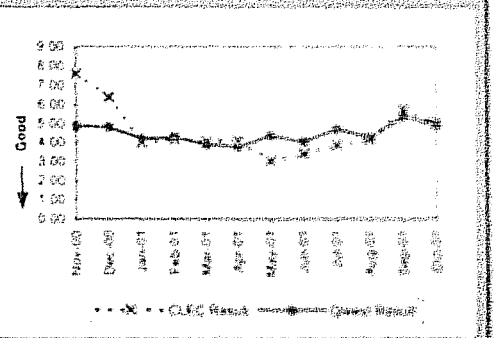
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	802	918	87 36%	33 23%	1322	1484	89 08%	1 31	-0 2
Dec-00	804	926	86 83%	33 82%	1227	1340	91 57%	3 99	1 43
Jan-01	142	167	85 03%	35 68%	1191	1306	91 19%	2 42	0 47
Feb-01	129	141	91 49%	27 90%	1024	1107	92 50%	0 45	-0 73
Mar-01	171	189	90 48%	29 35%	1213	1299	93 38%	1 42	-0 13
Apr-01	148	159	93 08%	25 38%	962	1048	91 79%	-0 55	-1 34
May-01	121	130	93 08%	25 38%	1036	1097	94 44%	0 65	-0 6
Jun-01	106	112	94 64%	22 52%	961	1023	93 94%	-0 3	-1 18
Jul-01	71	80	88 75%	31 60%	1047	1121	93 40%	1 5	-0 09
Aug-01	90	95	94 74%	22 33%	1228	1310	93 74%	-0 39	-1 24
Sep-01	74	77	96 10%	19 35%	855	955	89 53%	-1 61	-2 1
Oct-01	72	72	100 00%	0 00%	811	900	90 11%	-2 7	-2 64



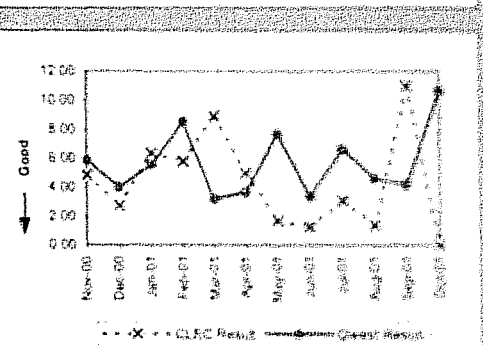
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	7021	918	7 65	11 56	7234	1479	4 89	8 32	4 06
Dec-00	5943	926	6 42	9 55	6459	1334	4 84	5 52	2 36
Jan-01	672	167	4 02	6 46	5507	1306	4 22	-0 38	-1 23
Feb-01	591	141	4 19	5 14	4758	1107	4 30	-0 13	-1 05
Mar-01	775	189	4 10	6 86	5085	1298	3 92	0 47	-0 71
Apr-01	659	159	4 14	6 08	3997	1048	3 81	0 84	-0 49
May-01	399	130	3 07	3 18	4799	1097	4 37	-2 34	-2 42
Jun-01	385	112	3 44	4 00	4144	1020	4 06	-1 01	-1 61
Jul-01	324	83	3 90	3 97	5485	1158	4 74	-1 03	-1 62
Aug-01	387	97	4 20	2 41	5770	1350	4 27	-0 14	-1 09
Sep-01	451	78	5 78	9 49	5312	987	5 38	1 45	-0 12
Oct-01	367	73	5 03	4 01	4586	923	4 97	1 48	-0 1



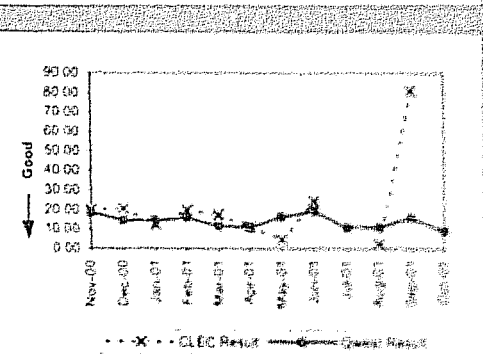
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	204	42	4 88	11 38	648	110	5 89	-0 48	-1 29
Dec-00	171	62	2 76	3 56	324	81	4 00	-0 55	-1 33
Jan-01	96	15	6 40	15 05	506	91	5 56	0 91	-0 45
Feb-01	58	10	5 80	12 42	416	49	8 49	-0 23	-1 14
Mar-01	89	10	8 90	14 22	200	63	3 17	1 14	-0 31
Apr-01	30	6	5 00	7 04	197	54	3 65	0 64	-0 49
May-01	10	6	1 67	1 03	269	35	7 69	-1 12	-1 68
Jun-01	5	4	1 25	0 50	144	43	3 35	-1 18	-1 71
Jul-01	37	12	3 08	5 26	637	96	6 64	-0 84	-1 51
Aug-01	7	5	1 40	1 34	493	107	4 61	-0 8	-1 49
Sep-01	33	3	11 00	12 49	490	117	4 19	2 07	0 26
Oct-01	0	1	0 00		742	70	10 60	-0 31	-1 19



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	1479	74	19 99	23 16	962	52	18 50	0 46	-0 72
Dec-00	1247	60	20 78	24 23	468	32	14 62	0 17	-0 89
Jan-01	122	10	12 20	7 35	349	24	14 54	-0 36	-1 22
Feb-01	40	2	20 00	8 49	541	34	15 91	1 1	-0 33
Mar-01	140	6	17 50	18 65	270	23	11 74	0 82	-0 5
Apr-01	58	5	11 60	6 50	346	32	10 81	0 91	-0 45
May-01	14	3	4 67	2 08	431	26	16 58	-1 12	-1 68
Jun-01	49	2	24 50	16 26	368	19	19 37	0 65	-0 49
Jul-01					203	19	10 68		
Aug-01	5	2	2 50	2 12	191	17	11 24	-1 58	-1 96
Sep-01	81	1	81 00		382	24	15 92	1 67	0 02
Oct-01					396	43	9 21		



CONTINUATION

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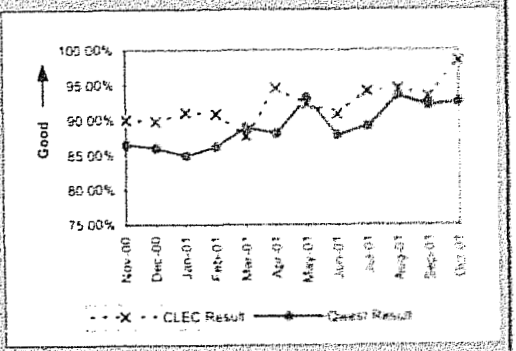
Checklist #14 - Resale - Centrex Installation

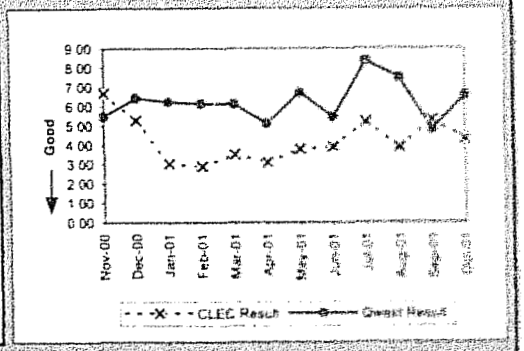
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	322	90 06%	29 92%	219	253	86 56%	-1 22	-1 74
[illegible]	[illegible]	335	89 86%	30 19%	198	230	86 09%	-1 29	-1 78
[illegible]	[illegible]	112	91 07%	28 52%	158	186	84 95%	-1 43	-1 87
[illegible]	[illegible]	88	90 91%	28 75%	113	131	86 26%	-0 98	-1 6
[illegible]	[illegible]	106	87 74%	32 80%	105	118	88 98%	0 28	-0 83
[illegible]	[illegible]	111	94 59%	22 61%	89	101	88 12%	-1 46	-1 88
[illegible]	[illegible]	104	92 31%	26 65%	110	118	93 22%	0 25	-0 85
[illegible]	[illegible]	88	90 91%	28 75%	116	132	87 88%	-0 67	-1 41
[illegible]	[illegible]	85	94 12%	23 53%	123	138	89 13%	-1 16	-1 71
[illegible]	[illegible]	92	94 57%	22 67%	158	169	93 49%	-0 34	-1 2
[illegible]	[illegible]	64	93 44%	24 75%	128	139	92 09%	-0 33	-1 2
[illegible]	[illegible]	65	98 46%	12 31%	112	121	92 56%	-1 46	-1 89



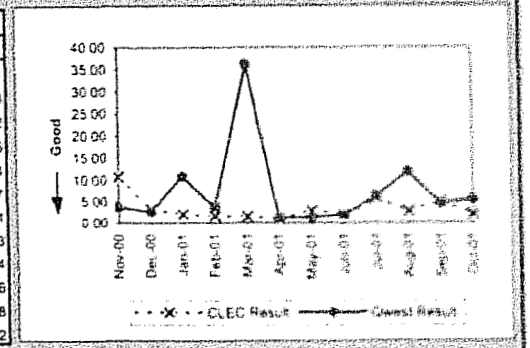
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	322	6 69	10 25	1389	253	5 49	0 43	-0 74
[illegible]	[illegible]	335	5 30	5 27	1484	230	6 45	-1 79	-2 09
[illegible]	[illegible]	112	3 03	3 28	1161	186	6 24	-3 12	-2 9
[illegible]	[illegible]	88	2 90	2 27	806	131	6 15	-3 59	-3 18
[illegible]	[illegible]	106	3 52	4 18	723	118	6 13	-1 83	-2 11
[illegible]	[illegible]	111	3 11	2 73	518	101	5 13	-1 28	-1 78
[illegible]	[illegible]	104	3 80	4 03	795	118	6 74	-2 11	-2 26
[illegible]	[illegible]	88	3 93	4 75	722	132	5 47	-1 66	-2 01
[illegible]	[illegible]	85	5 21	4 63	1209	145	8 34	-1 89	-2 15
[illegible]	[illegible]	92	3 90	2 19	1312	175	7 50	-3 45	-3 1
[illegible]	[illegible]	64	5 33	7 12	669	139	4 81	0 46	-0 72
[illegible]	[illegible]	65	4 31	2 09	835	127	6.57	-1 83	-2 11



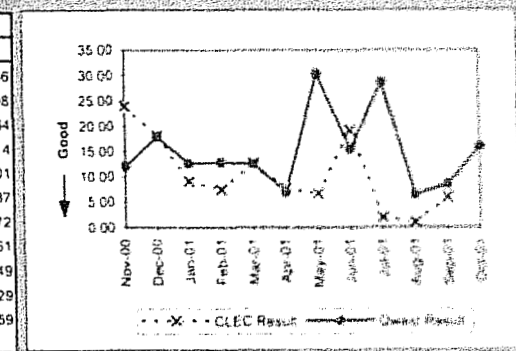
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	140	13	10 77	18 62	67	18	3 72	1 48	-0 1
[illegible]	19	24	3 25	3 53	38	15	2 53	1 26	-0 23
[illegible]	6	3	2 00	1 00	207	19	10 89	-0 69	-1 42
[illegible]	10	6	1 67	0 82	42	11	3 82	-1 25	-1 76
[illegible]	9	6	1 50	1 22	145	4	36 25	-1 21	-1 74
[illegible]	2	2	1 00	0 00	9	8	1 12	-0 45	-1 27
[illegible]	9	3	3 00	2 00	4	3	1 33	1 83	0 11
[illegible]	8	4	2 00	0 82	19	10	1 90	0 28	-0 83
[illegible]	23	4	5 75	4 92	94	15	6 27	-0 07	-1 04
[illegible]	11	4	2 75	2 06	179	15	11 93	-1 08	-1 66
[illegible]	30	6	5 00	4 94	41	9	4 56	0 19	-0 88
[illegible]	2	1	2 00		61	11	5 55	-0 37	-1 22



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs

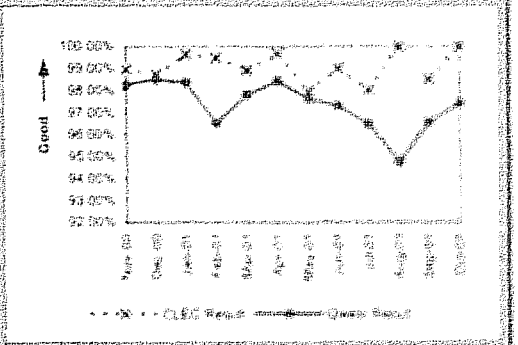
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	458	19	24 00	26 69	193	16	12 06	0 55	-0 66
[illegible]	218	12	18 17	18 61	306	17	18 00	0 03	-0 98
[illegible]	64	7	9 14	5 67	114	9	12 67	-0 56	-1 34
[illegible]	15	2	7 50	4 95	90	7	12 86	-0 66	-1 4
[illegible]	80	7	12 71	10 14	113	9	12 56	-0 02	-1 01
[illegible]	31	4	7 75	8 92	28	4	7 00	0 21	-0 87
[illegible]	34	5	6 80	4 27	152	5	30 40	-1 18	-1 72
[illegible]	77	4	19 25	9 29	93	6	15 50	0 64	-0 61
[illegible]	2	1	2 00		200	7	28 57	-0 8	-1 49
[illegible]	1	1	1 00		13	2	6 50	-2 12	-2 29
[illegible]	6	1	6 00		17	2	8 50	-0 96	-1 59
[illegible]					64	4	16 00		



Checklist #14 - Resale - Centrex Installation

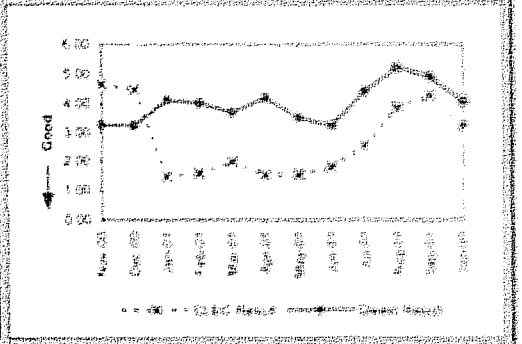
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	4170	4213	98.98%	10.05%	3946	4015	98.26%	-2.43	-2.48
Dec-00	4835	4896	98.75%	11.09%	3633	3687	98.54%	-0.83	-1.51
Jan-01	265	266	99.62%	6.12%	1739	1766	98.36%	-1.51	-1.92
Feb-01	389	391	99.49%	7.13%	1307	1354	96.53%	-2.82	-2.71
Mar-01	463	468	98.93%	10.28%	1347	1377	97.82%	-1.42	-1.86
Apr-01	313	314	99.68%	5.63%	1211	1230	98.46%	-1.57	-1.96
May-01	387	395	97.97%	14.09%	1122	1149	97.65%	-0.37	-1.22
Jun-01	300	303	99.01%	9.90%	1192	1225	97.31%	-1.64	-2
Jul-01	100	102	98.04%	13.86%	546	568	96.48%	-0.79	-1.48
Aug-01	54	54	100.00%	0.00%	399	421	94.77%	-1.62	-1.99
Sep-01	67	68	98.53%	12.04%	422	437	96.57%	-0.83	-1.9
Oct-01	54	54	100.00%	0.00%	226	232	97.41%	-1.08	-1.66



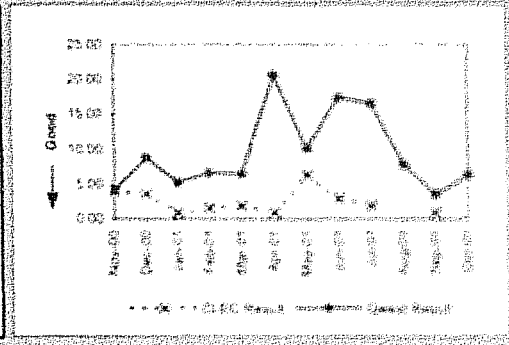
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	19656	4213	4.67	3.90	13137	4015	3.27	14.49	7.79
Dec-00	22001	4896	4.49	3.64	12029	3687	3.26	12.94	6.86
Jan-01	396	266	1.49	2.15	7304	1766	4.13	-8.71	-6.3
Feb-01	622	391	1.59	1.93	5447	1354	4.02	-8.95	-6.44
Mar-01	930	468	1.99	1.86	5111	1377	3.71	-8.73	-6.31
Apr-01	484	314	1.54	1.51	5169	1230	4.20	-7.35	-5.47
May-01	618	393	1.57	2.24	3987	1128	3.53	-7	-5.25
Jun-01	539	298	1.81	1.60	3943	1213	3.25	-4.62	-3.81
Jul-01	258	101	2.55	1.82	2476	560	4.42	-2.3	-2.4
Aug-01	205	53	3.87	1.62	2195	420	5.23	-2.18	-2.32
Sep-01	291	68	4.28	1.37	2134	434	4.92	-2.44	-2.46
Oct-01	175	54	3.24	1.52	909	223	4.08	-2.02	-2.23



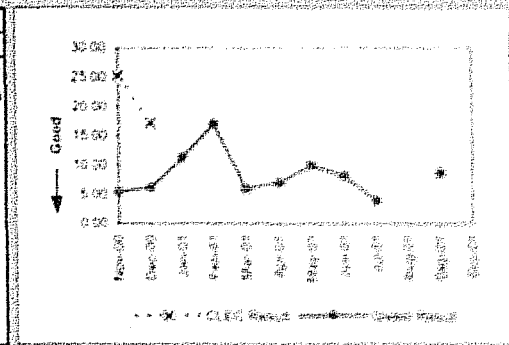
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	119	29	4.10	3.71	255	59	4.32	-0.17	-1.1
Dec-00	214	57	3.75	7.93	435	49	8.88	-1.14	1.65
Jan-01	1	1	1.00		140	26	5.38	-0.43	-1.26
Feb-01	3	2	1.50	0.71	288	43	6.70	-0.45	-1.27
Mar-01	10	5	2.00	1.73	185	28	6.61	-0.9	-1.55
Apr-01	1	1	1.00		351	17	20.65	-0.54	1.33
May-01	52	8	6.50	11.59	257	25	10.28	-0.34	-1.21
Jun-01	9	3	3.00	1.73	468	27	17.33	-1.15	-1.7
Jul-01	6	3	2.00	1.73	398	24	16.58	-0.78	-1.48
Aug-01					269	34	7.91		
Sep-01	1	1	1.00		55	15	3.67	-0.48	-1.29
Oct-01					64	10	6.40		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

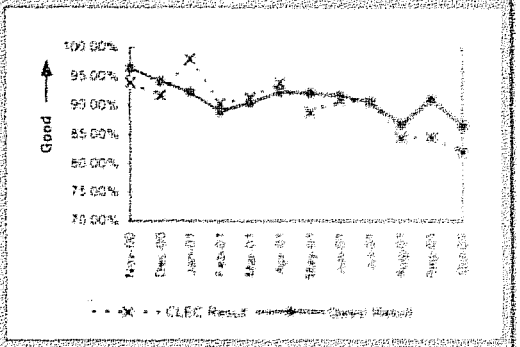
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	354	14	25.29	25.24	55	10	5.50	2.58	0.57
Dec-00	69	4	17.25	17.73	31	5	6.20	2.19	0.33
Jan-01					34	3	11.33		
Feb-01					68	4	17.00		
Mar-01					12	2	6.00		
Apr-01					14	2	7.00		
May-01					20	2	10.00		
Jun-01					49	6	8.17		
Jul-01					4	1	4.00		
Aug-01									
Sep-01					35	4	8.75		
Oct-01									



Checklist #14 - Resale - Centrex Installation

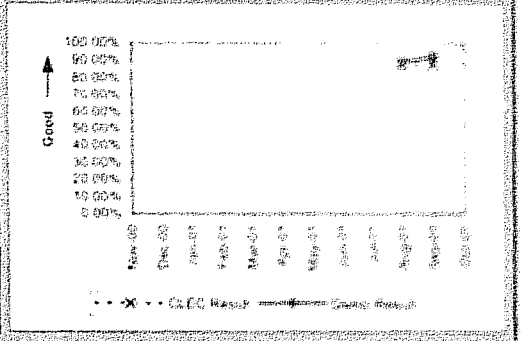
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	6461	6878	93 94%	23 86%	7390	7667	96 39%	7 91	3 81
[illegible]	5487	5981	91 74%	27 53%	5384	5718	94 16%	5 58	2 39
[illegible]	3398	3467	98 01%	13 97%	4090	4432	92 28%	-9 46	-6 75
[illegible]	554	613	90 38%	29 49%	2715	3051	88 99%	-1	-1 61
[illegible]	659	721	91 40%	28 04%	2536	2803	90 47%	-0 76	-1 46
[illegible]	659	702	93 87%	23 98%	2478	2685	92 29%	-1 4	-1 85
[illegible]	557	627	88 84%	31 49%	2281	2477	92 09%	2 69	0 64
[illegible]	529	582	90 89%	28 77%	2277	2485	91 63%	0 58	-0 65
[illegible]	358	395	90 63%	29 14%	1978	2183	90 61%	-0 01	-1 01
[illegible]	217	257	84 44%	36 25%	1665	1920	86 72%	1 01	-0 39
[illegible]	192	227	84 58%	36 11%	1608	1768	90 95%	3 15	0 74
[illegible]	163	201	82 09%	38 34%	1240	1432	86 59%	1 75	0 02



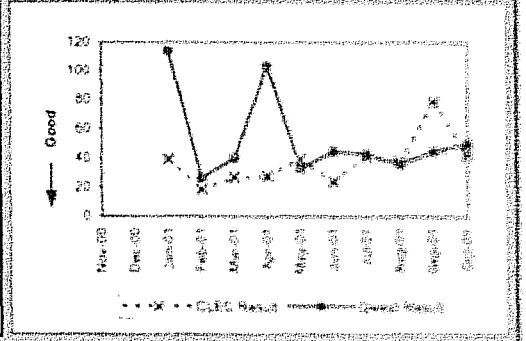
New Service Installation Quality (Percent) (OP-5*)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]	227	257	88 33%	32 11%	1705	1920	88 80%	0 23	-0 65
[illegible]	[illegible]	227	88 11%	32 37%	1633	1768	92 36%	2 27	0 28
[illegible]									



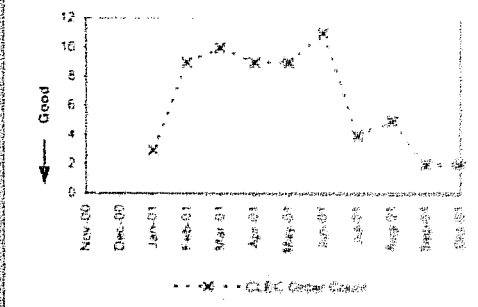
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]									
[illegible]									
[illegible]	158	4	39 50	17 00	22866	201	113 76	-1 65	-2
[illegible]	336	18	18 67	19 59	3338	127	26 28	-1 31	-1 79
[illegible]	381	14	27 21	25 28	5572	139	40 09	-1 59	-1 97
[illegible]	756	27	28 07	35 41	25116	242	103 79	-3 66	-3 22
[illegible]	516	14	39 71	41 33	6035	183	32 98	1 44	-0 12
[illegible]	481	19	24 26	33 40	7603	169	44 99	-1 68	-2 02
[illegible]	375	9	41 67	51 46	6389	148	43 17	-0 09	-1 05
[illegible]	642	17	37 76	46 91	8483	233	36 41	1 55	-0 05
[illegible]	394	5	78 80	74 60	10968	244	44 95	2 12	0 29
[illegible]	340	8	42 50	66 17	12335	248	49 74	-0 37	-1 22



Checklist #14 - Resale - Centrex Installation

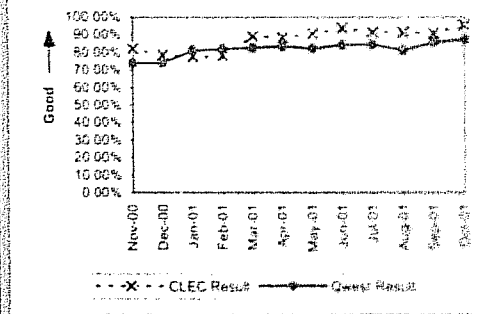
Count of Pending Orders Delayed for Facilities Reasons Centrex (OP-15B)	
Date	CLEC Order Count
Nov-00	
Dec-00	
Jan-01	3
Feb-01	9
Mar-01	10
Apr-01	9
May-01	9
Jun-01	11
Jul-01	4
Aug-01	5
Sep-01	2
Oct-01	2



Checklist #14 - Resale - Centrex Repair

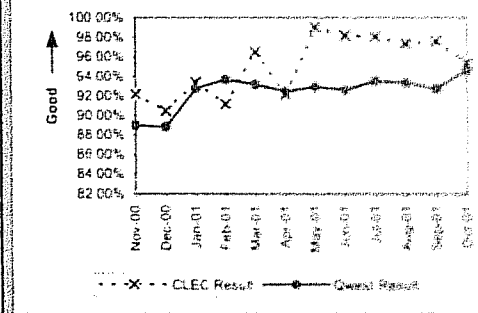
All Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

[illegible]	[illegible]	[illegible]	82 30%	38 16%	546	737	74 08%	-3 92	-3 38
[illegible]	[illegible]	[illegible]	78 90%	40 80%	397	535	74 21%	-1 94	-2 18
[illegible]	[illegible]	[illegible]	77 70%	41 63%	544	670	81 19%	0 95	-0 43
[illegible]	[illegible]	[illegible]	78 16%	41 32%	491	600	81 83%	0 82	-0 5
[illegible]	[illegible]	[illegible]	89 17%	31 08%	536	649	82 59%	-1 75	-2 06
[illegible]	[illegible]	[illegible]	88 50%	31 91%	486	584	83 22%	-1 37	-1 84
[illegible]	[illegible]	[illegible]	90 80%	28 91%	602	732	82 24%	-2 59	-2 57
[illegible]	[illegible]	[illegible]	93 81%	23 91%	569	675	84 30%	2 62	-2 59
[illegible]	[illegible]	[illegible]	91 60%	27 74%	495	586	84 47%	-1 96	-2 19
[illegible]	[illegible]	[illegible]	91 53%	27 85%	619	763	81 13%	-2 69	-2 63
[illegible]	[illegible]	[illegible]	90 91%	28 75%	455	532	85 53%	-1 4	-1 85
[illegible]	[illegible]	[illegible]	95 56%	20 61%	482	552	87 32%	-2 18	-2 32



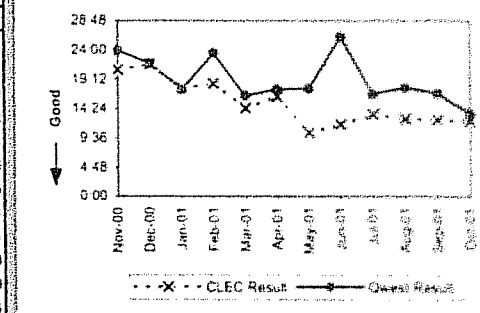
All Trouble Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

[illegible]	[illegible]	1527	92 21%	26 81%	875	983	89 01%	-2 5	-2 52
[illegible]	[illegible]	1191	90 51%	29 30%	638	718	88 86%	-1 11	-1 66
[illegible]	[illegible]	199	93 47%	24 71%	800	862	92 81%	-0 32	-1 2
[illegible]	[illegible]	[illegible]	91 20%	28 33%	759	810	93 70%	1 03	-0 37
[illegible]	[illegible]	[illegible]	98 53%	18 30%	778	835	93 17%	-1 59	-1 97
[illegible]	[illegible]	[illegible]	92 13%	26 92%	700	757	92 47%	0 17	-0 9
[illegible]	[illegible]	[illegible]	99 02%	9 83%	845	909	92 96%	-3 07	-2 86
[illegible]	[illegible]	[illegible]	98 24%	13 17%	766	827	92 62%	-2 55	-2 55
[illegible]	[illegible]	[illegible]	98 10%	13 65%	710	759	93 54%	-2 12	-2 29
[illegible]	[illegible]	[illegible]	97 39%	15 96%	873	935	93 37%	-1 65	-2 13
[illegible]	[illegible]	[illegible]	97 66%	15 13%	655	706	92 78%	-1 96	-2 19
[illegible]	[illegible]	[illegible]	95 45%	20 83%	678	716	94 69%	-0 36	-1 22



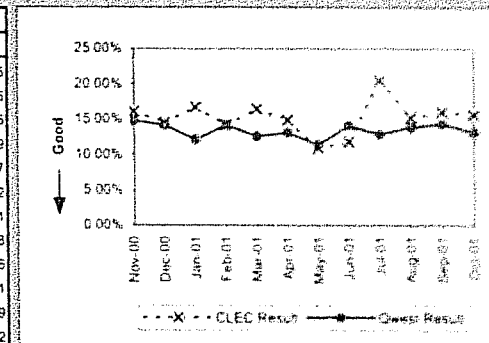
Mean Time to Restore (Hours Minutes) (MR-6)-- Dispatches Within MSAs

[illegible]	[illegible]	1527	20 47	21 01	23529 27	983	23 56	-1 49	-1 01
[illegible]	[illegible]	1191	21 40	21 20	15648 35	718	21 48	-0 08	-1 05
[illegible]	[illegible]	199	17 50	18 17	15095 37	862	17 31	0 17	-0 9
[illegible]	[illegible]	[illegible]	18 32	23 24	19058 36	810	23 32	-0 33	-1 2
[illegible]	[illegible]	[illegible]	14 34	15 41	13804 47	835	16 32	-1 06	-1 64
[illegible]	[illegible]	[illegible]	16 25	20 39	13305 23	757	17 35	-0 57	-1 35
[illegible]	[illegible]	[illegible]	10 31	10 50	16088 59	909	17 42	-4 04	-3 45
[illegible]	[illegible]	[illegible]	11 51	13 58	21696 52	827	26 14	-1 21	-1 74
[illegible]	[illegible]	[illegible]	13 32	19 02	12748 50	759	16 48	-1 33	-1 81
[illegible]	[illegible]	[illegible]	12 49	16 52	16668 16	935	17 50	-1 85	-2 13
[illegible]	[illegible]	[illegible]	12 39	14 56	11966 58	706	16 57	-1 46	-1 89
[illegible]	[illegible]	[illegible]	12 23	19 00	9751 47	716	13 37	-0 66	-1 4



Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

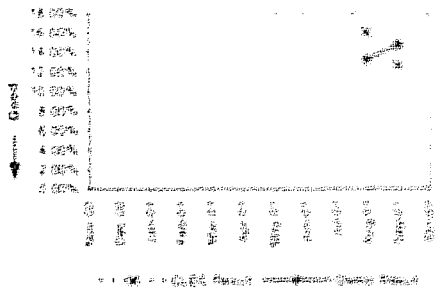
[illegible]	[illegible]	1580	16 08%	36 73%	150	1015	14 78%	0 91	-0 45
[illegible]	[illegible]	1256	14 57%	35 28%	105	741	14 17%	0 25	-0 85
[illegible]	[illegible]	203	16 75%	37 34%	108	889	12 15%	1 72	0 05
[illegible]	[illegible]	127	14 17%	34 88%	118	833	14 17%	0 02	-0 99
[illegible]	[illegible]	176	16 48%	37 10%	108	859	12 57%	1 37	-0 17
[illegible]	[illegible]	181	14 92%	35 63%	103	783	13 15%	0 63	-0 62
[illegible]	[illegible]	210	10 95%	31 23%	105	923	11 38%	-0 17	-1 11
[illegible]	[illegible]	173	11 86%	32 34%	120	849	14 13%	-0 79	-1 48
[illegible]	[illegible]	161	20 50%	40 37%	102	788	12 94%	2 41	0 46
[illegible]	[illegible]	157	15 29%	35 99%	134	966	13 87%	0 48	-0 71
[illegible]	[illegible]	131	16 03%	36 69%	105	732	14 34%	0 51	-0 69
[illegible]	[illegible]	134	15 67%	36 35%	98	746	13 14%	0 79	-0 52



Checklist #14 - Resale - Centrex Repair

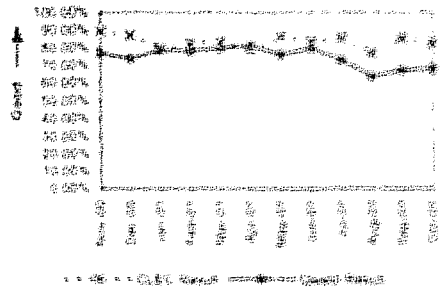
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	21	131	16.03%	36.69%	106	804	13.18%	0.86	-0.40
Sep-01	12	95	12.63%	33.22%	88	599	14.69%	-0.53	-1.32
Oct-01									



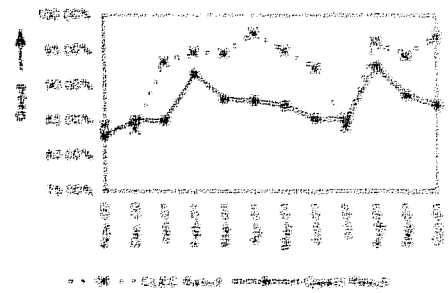
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	1416	1580	89.62%	30.50%	780	1015	76.85%	7.53	-5.58
Dec-00	1099	1256	87.50%	33.07%	547	741	73.82%	-6.72	-5.08
Jan-01	162	203	79.80%	40.15%	668	847	78.87%	-0.29	-1.16
Feb-01	105	127	82.68%	37.84%	621	794	78.21%	1.13	-1.69
Mar-01	147	176	83.52%	37.10%	664	834	79.62%	-1.17	-1.71
Apr-01	143	181	79.01%	40.73%	607	750	80.93%	0.59	-0.64
May-01	152	210	85.67%	33.99%	564	872	76.15%	-3.21	-2.95
Jun-01	148	177	83.62%	37.01%	640	801	79.90%	1.12	-1.68
Jul-01	137	160	85.63%	35.08%	556	764	72.77%	-3.32	-3.02
Aug-01	119	155	76.77%	42.23%	582	919	63.33%	-3.21	-2.98
Sep-01	112	131	85.50%	35.21%	464	693	66.96%	-4.14	-3.53
Oct-01	111	134	82.84%	37.71%	477	702	67.95%	-3.38	-3.05



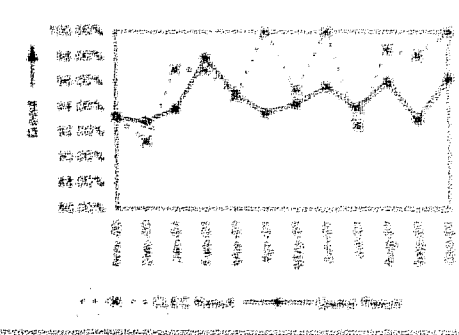
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	260	332	84.34%	36.34%	178	215	82.79%	-0.47	-1.25
Dec-00	170	203	83.74%	36.90%	147	173	84.97%	0.34	-0.8
Jan-01	43	46	93.48%	24.69%	165	194	85.05%	-1.44	-1.86
Feb-01	37	39	94.87%	22.06%	165	180	91.67%	-0.66	-1.4
Mar-01	35	37	94.59%	22.61%	132	150	88.00%	-1.11	-1.67
Apr-01	39	40	97.50%	15.61%	115	131	87.79%	-1.64	-2
May-01	38	40	95.00%	21.79%	156	179	87.15%	1.34	-1.82
Jun-01	37	40	92.50%	26.34%	116	136	85.29%	-1.13	-1.89
Jul-01	37	44	84.09%	36.58%	126	148	85.14%	0.18	-0.87
Aug-01	50	52	96.15%	19.23%	179	193	92.75%	-0.84	-1.51
Sep-01	33	35	94.29%	23.21%	132	149	88.59%	-0.65	-1.38
Oct-01	32	33	96.97%	17.14%	109	125	87.20%	-1.49	-1.95



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

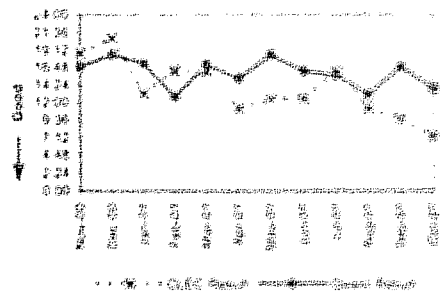
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	449	482	93.15%	25.25%	286	307	93.16%	0.03	-0.98
Dec-00	272	298	91.28%	28.22%	219	236	92.80%	0.82	-0.6
Jan-01	65	67	97.01%	17.02%	244	260	93.85%	-0.96	-1.59
Feb-01	64	66	96.97%	17.14%	231	236	97.88%	0.44	-0.13
Mar-01	55	58	94.83%	22.15%	193	203	95.07%	0.09	-0.94
Apr-01	59	59	100.00%	0.00%	174	186	93.55%	1.76	-3.07
May-01	63	66	95.45%	20.83%	215	228	94.30%	-0.36	-1.92
Jun-01	62	62	100.00%	0.00%	175	183	95.63%	-1.46	-1.88
Jul-01	62	67	92.54%	26.28%	187	199	93.97%	0.42	-0.75
Aug-01	69	70	98.57%	11.87%	238	248	95.97%	-0.98	-1.59
Sep-01	52	53	98.11%	13.61%	174	187	93.05%	-1.28	-1.75
Oct-01	42	42	100.00%	0.00%	156	162	96.30%	-1.13	-1.69



Checklist #14 - Resale - Centrex Repair

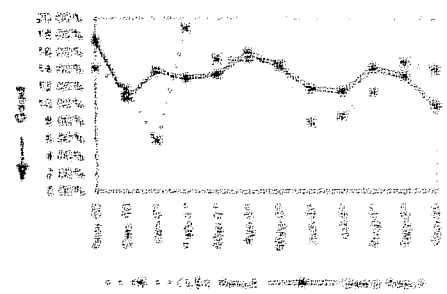
Mean Time to Restore (Hours Minutes) (MR-6)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	9074 44	482	18 50	16 44	5204 12	307	16 57	1 4	-0 15
Dec-00	6219 23	298	20 52	20 06	4386 48	236	16 35	0 68	-0 59
Jan-01	890 13	67	13 17	16 11	4528 16	260	17 25	-1 37	-1 83
Feb-01	1080 52	66	16 23	13 38	3032 15	236	12 51	0 8	-0 51
Mar-01	943 05	56	16 16	14 52	3466 29	203	17 11	-0 32	-1 19
Apr-01	659 31	59	11 11	8 33	2841 53	186	15 17	-1 5	-1 91
May-01	828 38	66	12 33	15 25	4231 10	228	18 33	-1 44	-1 87
Jun-01	782 10	6	12 37	9 55	2983 12	183	16 18	-1 49	-1 9
Jul-01	1092 33	67	16 18	16 42	3124 55	199	15 42	0 6	-0 64
Aug-01	786 10	70	11 14	10 52	3240 40	248	13 04	-0 93	-1 57
Sep-01	526 40	53	9 49	9 39	3152 39	187	16 52	-0 90	-1 58
Oct-01	311 35	42	7 25	8 44	2251 29	162	13 54	2 06	-2 24



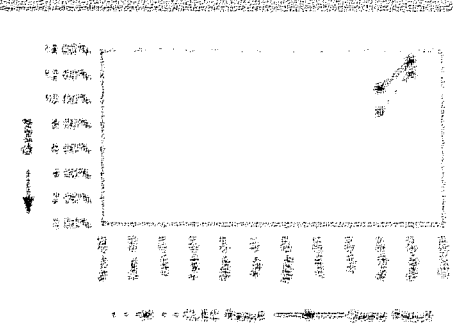
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	70	494	14 17%	34 87%	55	317	17 35%	1 17	-1 71
Dec-00	37	314	11 78%	32 24%	26	242	10 74%	0 39	-0 76
Jan-01	4	68	5 88%	23 53%	37	267	13 86%	-1 7	-2 03
Feb-01	13	69	18 84%	39 10%	32	245	13 06%	1 19	-0 29
Mar-01	9	59	15 25%	35 95%	28	208	13 46%	0 36	-0 78
Apr-01	9	59	15 25%	35 95%	30	188	15 96%	-0 13	-1 08
May-01	10	68	14 71%	35 42%	33	229	14 41%	0 07	-0 96
Jun-01	5	63	7 94%	27 03%	22	186	11 83%	-0 63	1 5
Jul-01	6	69	8 70%	28 18%	23	200	11 50%	-0 63	-1 38
Aug-01	8	70	11 43%	31 82%	36	255	14 12%	-0 57	-1 35
Sep-01	8	54	14 81%	35 52%	25	189	13 23%	0 3	-0 87
Oct-01	6	43	13 95%	34 65%	16	164	9 76%	0 78	-0 85



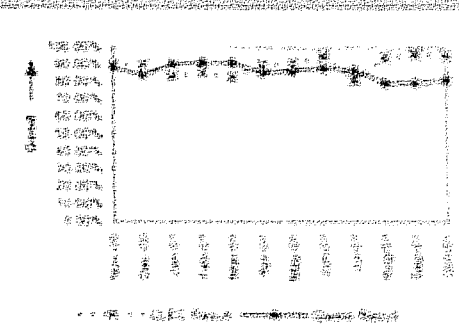
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	5	55	9 09%	28 75%	22	201	10 95%	-0 39	-1 24
Sep-01	5	41	12 20%	32 72%	20	152	13 16%	-0 16	-1 1
Oct-01									



Repair Appointments Met (Percent) (MR-9)-- Dispatches Outside MSAs

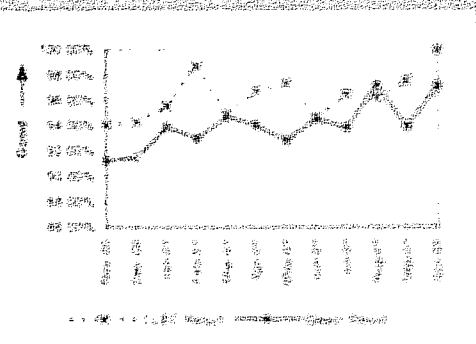
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	445	494	90 08%	29 89%	280	317	88 33%	-0 76	-1 46
Dec-00	284	314	90 45%	29 40%	204	242	84 30%	1 68	2 2
Jan-01	57	68	83 82%	36 82%	239	264	90 53%	1 53	-0 [illegible]
Feb-01	59	69	85 51%	35 20%	224	245	91 43%	1 45	-0 95
Mar-01	49	59	83 05%	37 52%	187	205	91 22%	1 71	-0 [illegible]
Apr-01	53	59	89 83%	30 22%	161	188	85 64%	-0 8	-1 [illegible]
May-01	62	68	91 18%	28 36%	195	225	86 67%	-0 96	1 [illegible]
Jun-01	60	63	95 24%	21 30%	164	186	88 17%	1 5	1 91
Jul-01	56	69	81 16%	39 10%	173	199	86 93%	1 15	-0 2
Aug-01	66	70	94 29%	23 21%	202	253	79 84%	3 67	-2 [illegible]
Sep-01	52	54	96 30%	18 89%	150	188	79 79%	2 66	-2 [illegible]
Oct-01	41	43	95 35%	21 06%	133	163	81 60%	2 07	2 [illegible]



Checklist #14 - Resale - Centrex Repair

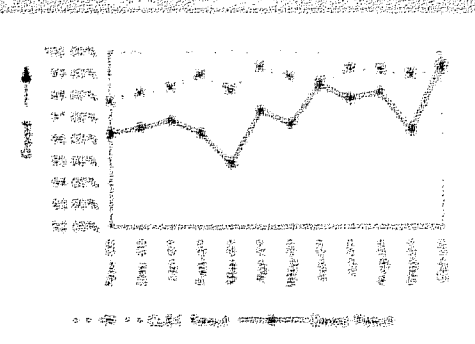
Out of Service Cleared within 24 hours (Percent) (MR-3)– No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Mod Z Sco	Parity Sco
Nov-00	478	508	94.09%	23.57%	292	320	91.25%	1.41	1.85
Dec-00	514	545	94.31%	23.16%	322	352	91.48%	1.48	1.9
Jan-01	65	68	95.59%	20.54%	338	360	93.89%	-0.54	1.03
Feb-01	80	81	98.77%	11.04%	292	314	92.99%	1.81	2.1
Mar-01	57	60	95.00%	21.79%	270	285	94.74%	-0.08	1.22
Apr-01	60	62	96.77%	17.67%	284	302	94.04%	-0.83	1.5
May-01	73	75	97.33%	16.11%	271	292	92.81%	1.98	1.82
Jun-01	53	56	94.64%	22.52%	261	276	94.57%	-0.02	1.07
Jul-01	55	57	96.49%	18.40%	304	324	93.83%	-0.17	1.47
Aug-01	52	54	96.30%	18.89%	377	388	97.16%	0.39	-0.72
Sep-01	40	41	97.56%	15.43%	202	215	93.95%	-0.89	1.94
Oct-01	48	48	100.00%	0.00%	235	242	97.11%	1.06	[illegible]



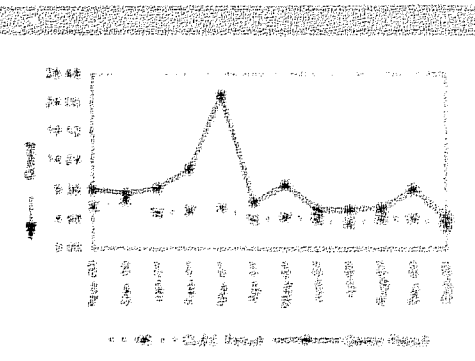
All Troubles Cleared within 48 hours (Percent) (MR-4)– No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Mod Z Sco	Parity Sco
Nov-00	1453	1486	97.78%	14.74%	655	888	96.28%	1.66	2.13
Dec-00	1353	1378	98.19%	13.35%	838	868	96.54%	2.17	0.23
Jan-01	185	188	98.40%	12.53%	739	763	96.85%	1.06	1.66
Feb-01	197	199	99.00%	9.97%	650	675	96.30%	1.71	2.08
Mar-01	172	175	98.29%	12.98%	555	588	94.90%	1.75	2.09
Apr-01	151	152	99.34%	8.08%	581	597	97.32%	1.28	1.64
May-01	175	177	98.87%	10.57%	587	607	96.71%	1.42	1.86
Jun-01	147	149	98.66%	11.51%	525	533	98.50%	-0.14	1.09
Jul-01	138	139	99.28%	8.45%	551	563	97.87%	1.03	1.43
Aug-01	130	131	99.24%	8.70%	641	653	98.16%	-0.84	1.59
Sep-01	102	103	99.03%	9.81%	405	420	96.43%	1.27	1.77
Oct-01	121	122	99.18%	9.02%	473	476	99.37%	0.22	[illegible]



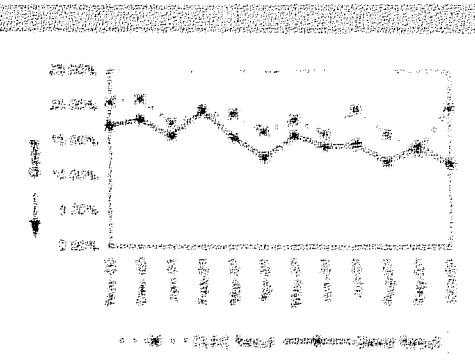
Mean Time to Restore (Hours Minutes) (MR-6)– No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Mod Z Sco	Parity Sco
Nov-00	10371.32	1486	6.59	12.49	8625.06	888	9.43	1.66	-2.98
Dec-00	10774.22	1378	7.49	13.35	7858.37	868	9.03	1.15	[illegible]
Jan-01	1105.36	188	5.53	11.26	7616.27	763	9.59	1.42	[illegible]
Feb-01	1237.37	199	6.13	9.55	8775.34	675	13.00	1.53	[illegible]
Mar-01	1180.30	175	6.45	17.28	14883.45	588	25.19	1.34	[illegible]
Apr-01	727.08	152	4.47	8.23	4592.09	597	7.42	1.41	[illegible]
May-01	929.29	177	5.15	11.38	6328.02	607	10.28	1.63	[illegible]
Jun-01	719.36	149	4.50	8.33	3426.59	533	6.28	1.27	[illegible]
Jul-01	573.27	139	4.08	7.23	3626.28	563	6.26	1.63	[illegible]
Aug-01	548.07	131	4.57	8.49	4355.19	653	6.47	-0.71	[illegible]
Sep-01	520.01	103	5.03	10.56	4080.09	420	9.43	-0.77	[illegible]
Oct-01	467.59	122	3.50	7.47	2383.26	476	5.00	-0.96	[illegible]



Repair Repeat Report Rate (Percent) (MR-7)– No Dispatches

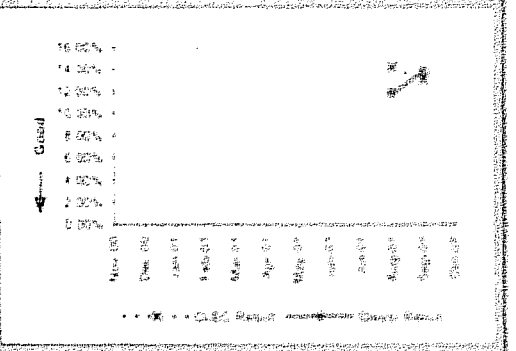
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Mod Z Sco	Parity Sco
Nov-00	307	1486	20.66%	40.49%	152	888	17.12%	2.22	0.35
Dec-00	269	1378	20.87%	40.71%	157	869	18.07%	1.74	0.06
Jan-01	33	188	17.55%	38.04%	120	763	15.73%	0.62	-0.63
Feb-01	38	199	19.10%	39.31%	131	675	19.41%	-0.1	-1.56
Mar-01	33	175	18.86%	39.12%	91	588	15.48%	1.06	-0.36
Apr-01	25	152	16.45%	37.07%	76	597	12.73%	1.18	-0.28
May-01	32	177	18.08%	38.48%	96	607	15.82%	0.72	-0.54
Jun-01	24	149	16.11%	36.76%	76	533	14.26%	0.53	-0.65
Jul-01	27	139	19.42%	39.56%	82	563	14.56%	1.39	-0.19
Aug-01	21	131	16.03%	36.69%	79	653	12.10%	1.21	-0.28
Sep-01	14	103	13.59%	34.27%	60	420	14.29%	-0.18	-1.11
Oct-01	24	122	19.67%	39.75%	56	476	11.76%	2.2	0.34



Checklist #14 - Resale - Centrex Repair

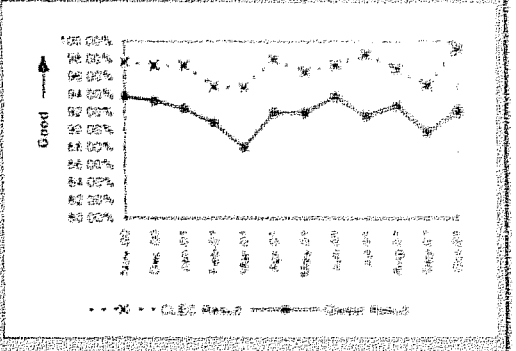
Repair Repeat Report Rate (Percent) (MR-7*)– No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	12	84	14 29%	34 99%	55	462	11 90%	0 62	-0 53
Sep-01	8	61	13 11%	33 76%	41	296	13 85%	-0 15	-1 09
Oct-01									



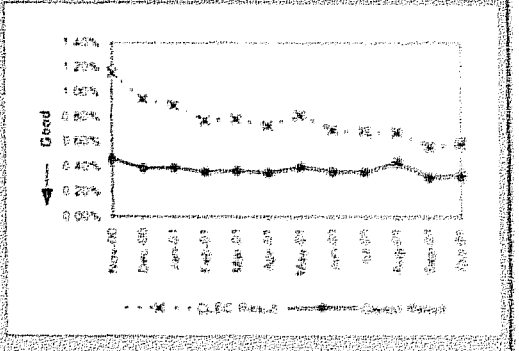
Repair Appointments Met (Percent) (MR-9)– No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	1451	1486	97 64%	15 17%	833	886	93 81%	-3 75	-3 28
Dec-00	1341	1378	97 31%	16 16%	811	869	93 33%	-3 69	-3 24
Jan-01	183	188	97 34%	16 09%	641	693	92 50%	-2 24	-2 36
Feb-01	186	198	94 95%	21 90%	533	587	90 80%	-1 75	-2 06
Mar-01	166	175	94 86%	22 09%	454	516	87 98%	-2 42	-2 47
Apr-01	148	152	98 03%	13 91%	484	526	92 02%	-2 41	-2 46
May-01	170	176	96 59%	18 15%	464	526	92 02%	-1 94	-2 18
Jun-01	145	149	97 32%	16 16%	436	465	93 76%	-1 96	-1 95
Jul-01	135	137	98 54%	11 99%	469	512	91 60%	-2 6	-2 58
Aug-01	124	128	96 88%	17 40%	526	567	92 77%	-1 62	-1 98
Sep-01	97	102	95 10%	21 59%	333	371	89 76%	-1 56	-1 96
Oct-01	121	122	99 18%	9 02%	376	408	92 16%	-2 53	-2 54



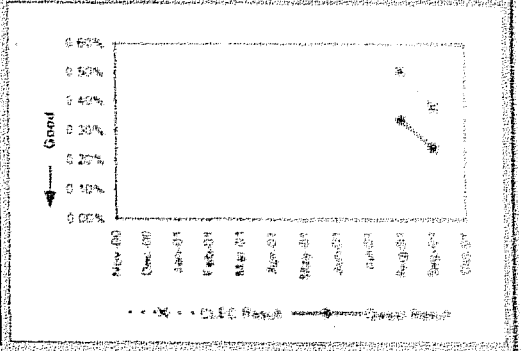
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	3560	308343	1 15%	10 68%	2220	481342	0 46%	44 36	25 97
Dec-00	2948	313001	0 94%	9 66%	1852	478415	0 39%	38 86	22 62
Jan-01	459	51374	0 89%	9 41%	1919	490172	0 39%	17 33	9 54
Feb-01	395	51082	0 77%	8 76%	1753	485943	0 36%	14 79	7 99
Mar-01	410	52438	0 78%	8 81%	1655	452842	0 37%	14 96	8 09
Apr-01	392	53709	0 73%	8 51%	1568	446516	0 35%	14 02	7 52
May-01	456	55661	0 82%	9 00%	1759	439344	0 40%	14 68	7 92
Jun-01	389	55882	0 70%	8 31%	1568	440977	0 36%	12 74	6 75
Jul-01	369	54073	0 68%	8 23%	1551	436656	0 36%	12 06	6 33
Aug-01	358	53010	0 68%	8 19%	1874	430212	0 44%	7 91	3 81
Sep-01	285	51462	0 56%	7 46%	1341	426464	0 31%	9 38	4 71
Oct-01	296	50984	0 59%	7 64%	1385	424339	0 33%	9 72	4 91



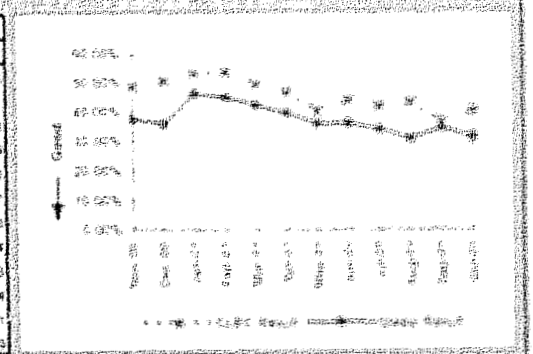
Trouble Rate (Percent) (MR-8*)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	270	53010	0 51%	7 12%	1467	430212	0 34%	6 27	2 81
Sep-01	197	51462	0 38%	6 18%	1047	426464	0 25%	5 95	2 61
Oct-01									



Checklist #14 - Resale - Centrex Repair

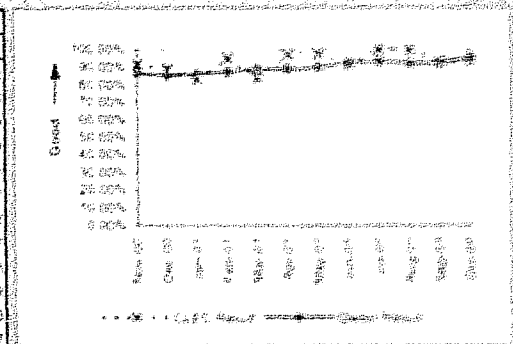
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dens	Qwest Resu	Max Z Scr	Plots Scr
Nov-00	3365	6925	48 59%	49 98%	1323	3543	37 34%	11 26	5 85
Dec-00	3020	5968	50 60%	50 00%	1038	2890	35 92%	13 51	7 21
Jan-01	518	977	53 02%	49 91%	1642	3561	46 11%	3 84	1 32
Feb-01	459	854	53 75%	49 86%	1431	3184	44 94%	4 56	1 79
Mar-01	399	809	49 32%	50 00%	1208	2863	42 19%	3 62	1 2
Apr-01	342	734	46 59%	49 88%	1015	2583	39 30%	3 57	1 11
May-01	307	762	40 29%	49 05%	975	2734	35 66%	2 36	0 42
Jun-01	304	693	43 87%	49 62%	879	2447	35 92%	3 85	1 34
Jul-01	267	636	41 98%	49 35%	795	2346	33 89%	3 42	1 33
Aug-01	272	630	43 17%	49 53%	827	2701	30 62%	6 16	3 14
Sep-01	166	454	36 56%	48 16%	696	2037	34 17%	0 97	-0 41
Oct-01	201	500	40 20%	49 03%	630	2016	31 25%	3 76	1 28



Checklist #14 - Resale - Centrex 21 Installation

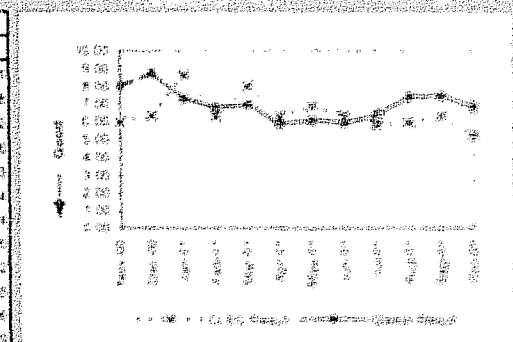
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	68	74	91 89%	27 30%	1784	2065	86 39%	1 36	1 02
Dec-00	76	85	89 41%	30 77%	1635	1910	85 60%	-0 98	1 6
Jan-01	30	36	83 33%	37 27%	1577	1831	86 13%	0 51	-0 69
Feb-01	39	41	95 12%	21 54%	1439	1646	87 42%	1 47	1 89
Mar-01	31	37	83 78%	36 86%	1561	1751	89 15%	1 02	-0 34
Apr-01	36	37	97 30%	16 22%	1372	1541	89 03%	1 59	1 91
May-01	42	43	97 67%	15 07%	1515	1686	89 86%	-1 68	-2 62
Jun-01	44	48	91 67%	27 64%	1436	1546	92 88%	0 37	-0 77
Jul-01	36	36	100 00%	0 00%	1504	1614	93 18%	1 6	1 98
Aug-01	26	26	100 00%	0 00%	1494	1621	92 17%	-1 47	1 9
Sep-01	13	14	92 86%	25 75%	1289	1393	92 53%	-0 05	-1 03
Oct-01	29	31	93 55%	24 57%	1566	1644	95 26%	0 49	-0 7



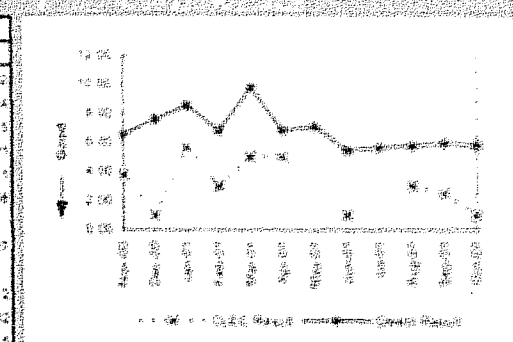
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	444	74	6 00	5 08	16599	2057	8 07	1 82	-2 1
Dec-00	541	85	6 36	6 19	16616	1901	8 74	1 94	-2 18
Jan-01	312	36	8 67	7 99	13404	1830	7 32	1 64	0 12
Feb-01	259	41	6 32	4 60	11203	1644	6 81	-0 27	1 16
Mar-01	297	37	8 03	7 97	12218	1750	6 98	1 87	0 13
Apr-01	234	37	6 32	4 80	9076	1540	5 89	1 71	0 04
May-01	297	43	6 91	5 05	10236	1684	6 08	1 57	-0 04
Jun-01	303	48	6 31	2 95	9165	1545	5 94	1 55	-0 06
Jul-01	210	36	5 83	2 93	11021	1726	6 39	-0 37	-1 23
Aug-01	160	27	5 93	2 88	12853	1742	7 38	-0 74	1 48
Sep-01	101	16	6 31	2 77	11126	1493	7 45	-0 43	1 26
Oct-01	162	31	5 23	3 10	11915	1749	6 81	-0 98	1 09



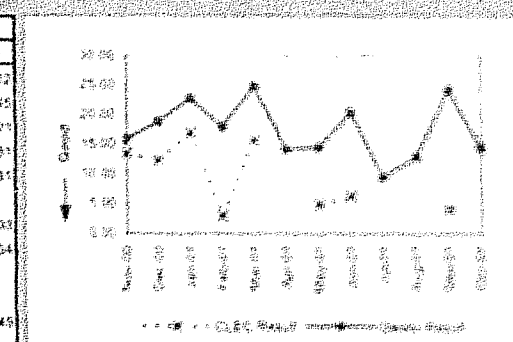
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	15	4	3 75	3 40	929	142	6 54	-0 53	1 32
Dec-00	3	3	1 00	0 00	1100	145	7 59	-0 89	1 84
Jan-01	17	3	5 67	4 04	1071	125	8 57	-0 25	1 15
Feb-01	3	1	3 00		634	93	6 82	-0 35	1 21
Mar-01	5	1	5 00		931	95	9 80	-0 17	1 4
Apr-01	5	1	5 00		628	92	6 83	-0 13	1 08
May-01					615	87	7 07		
Jun-01	1	1	1 00		354	65	5 45	-0 45	1 27
Jul-01					1024	183	5 60		
Aug-01	3	1	3 00		1158	201	5 76	-0 33	-1 2
Sep-01	5	2	2 50	2 12	1059	179	5 92	-0 52	1 32
Oct-01	2	2	1 00	0 00	885	153	5 78	-0 82	-1 5



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

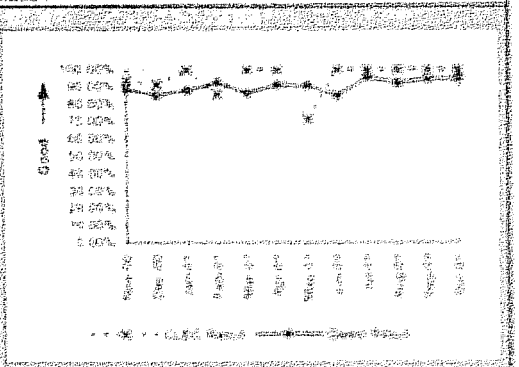
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	27	2	13 50	0 71	2211	139	15 91	-0 19	1 52
Dec-00	74	6	12 33	10 80	2451	130	18 85	-0 74	1 45
Jan-01	51	3	17 00	15 62	2940	129	22 79	-0 35	1 27
Feb-01	3	1	3 00		2052	114	18 00	-0 62	-1 31
Mar-01	79	5	15 80	14 48	2360	95	24 84	-0 52	1 31
Apr-01					1091	77	14 17		
May-01	5	1	5 00		1225	84	14 60	-0 94	-1 33
Jun-01	19	3	6 33	3 79	916	45	20 36	-0 88	-1 54
Jul-01					371	39	9 51		
Aug-01					608	47	12 94		
Sep-01	4	1	4 00		606	25	24 24	-0 8	1 45
Oct-01					447	31	14 42		



Checklist #14 - Resale - Centrex 21 Installation

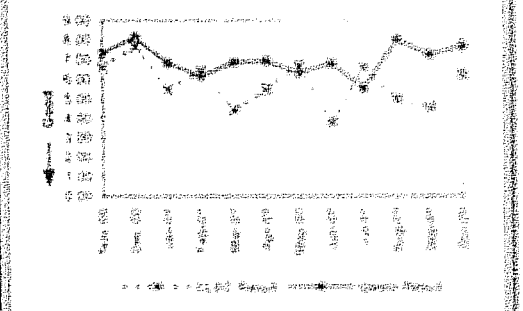
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	31	33	93 94%	23 86%	280	317	88 32%	-0 96	1 58
Dec-00	32	35	91 43%	27 99%	255	300	85 00%	1 01	1 61
Jan-01	6	6	100 00%	0 00%	203	231	87 88%	-0 9	1 55
Feb-01	6	7	85 71%	34 99%	225	244	92 21%	0 99	-0 64
Mar-01	11	11	100 00%	0 00%	233	270	86 30%	1 3	1 79
Apr-01	6	6	100 00%	0 00%	187	206	90 78%	-0 77	1 47
May-01	5	7	71 43%	45 18%	211	233	90 56%	1 4	-0 15
Jun-01	6	6	100 00%	0 00%	206	243	84 77%	-1 03	-1 62
Jul-01	10	10	100 00%	0 00%	238	250	95 20%	-0 7	-1 42
Aug-01	5	5	100 00%	0 00%	180	196	91 84%	-0 66	-1 4
Sep-01	5	5	100 00%	0 00%	190	202	94 06%	-0 56	-1 34
Oct-01	12	12	100 00%	0 00%	237	251	94 42%	-0 62	1 5



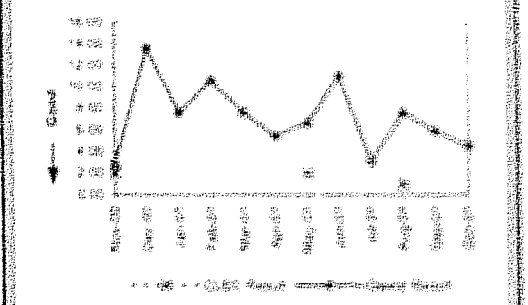
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	218	33	6 61	4 83	2326	317	7 34	-0 39	-1 24
Dec-00	269	35	7 69	8 00	2449	300	8 16	-0 2	-1 12
Jan-01	33	6	5 50	0 84	1575	231	6 82	-0 26	1 16
Feb-01	45	7	6 43	3 82	1502	244	6 16	1 04	-0 37
Mar-01	49	11	4 45	1 57	1852	270	6 86	-0 73	-1 44
Apr-01	33	6	5 50	1 38	1427	206	6 93	-0 24	1 15
May-01	47	7	6 71	2 43	1475	233	6 33	0 58	-0 53
Jun-01	23	6	3 83	1 47	1650	243	6 79	-0 74	1 45
Jul-01	66	10	6 60	3 03	1413	256	5 52	1 73	0 05
Aug-01	30	6	5 00	0 63	1681	210	8 00	-0 54	1 35
Sep-01	23	5	4 60	0 89	1534	212	7 24	-0 62	1 33
Oct-01	75	12	6 25	3 52	2044	266	7 68	-0 44	1 23



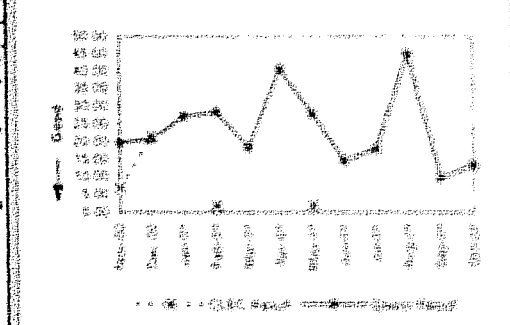
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	2	1	2 00		40	14	2 86	-0 28	1 16
Dec-00					285	21	13 57		
Jan-01					99	13	7 62		
Feb-01					95	9	10 56		
Mar-01					121	16	7 56		
Apr-01					49	9	5 44		
May-01	2	1	2 00		73	11	6 64	-0 11	1 49
Jun-01					175	16	10 94		
Jul-01					53	17	3 12		
Aug-01	1	1	1 00		166	22	7 55	-0 61	1 35
Sep-01					105	18	5 83		
Oct-01					106	24	4 42		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs

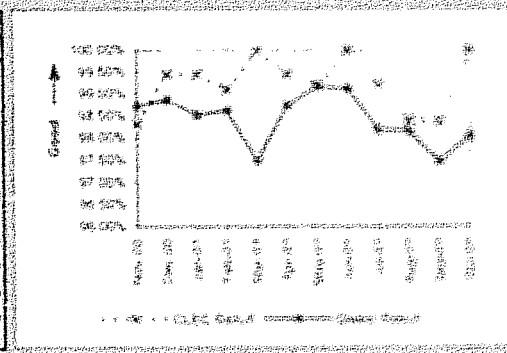
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	7	1	7 00		453	23	19 70	-0 69	-1 42
Dec-00	65	3	21 67	17 04	499	24	20 79	0 05	-0 97
Jan-01					408	15	27 20		
Feb-01	2	1	2 00		284	10	28 40	-0 6	1 37
Mar-01					390	21	18 57		
Apr-01					407	10	40 70		
May-01	2	1	2 00		307	11	27 91	0 56	1 4
Jun-01					309	21	14 71		
Jul-01					18	1	18 00		
Aug-01					360	8	45 00		
Sep-01					39	4	9 75		
Oct-01					67	5	13 40		



Checklist #14 - Resale - Centrex 21 Installation

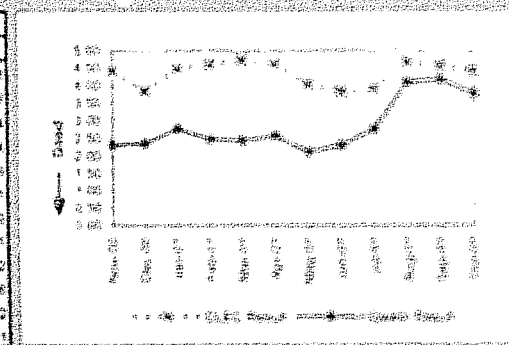
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00	527	536	98 32%	12 85%	6520	6605	98 71%	0 77	-0 52
Dec-00	729	733	99 45%	7 37%	5850	5918	98 85%	-1 45	1 88
Jan-01	183	184	99 46%	7 35%	4307	4372	98 51%	-1 04	-1 63
Feb-01	218	220	99 09%	9 49%	3764	3817	98 61%	-0 59	-1 36
Mar-01	262	262	100 00%	0 00%	4551	4668	97 49%	-2 53	-2 54
Apr-01	183	184	99 46%	7 35%	4927	4991	98 72%	-0 87	1 53
May-01	246	248	99 19%	8 94%	5197	5241	99 16%	-0 06	1 03
Jun-01	237	237	100 00%	0 00%	5529	5573	99 10%	-1 43	1 87
Jul-01	125	126	99 21%	8 87%	3740	3810	98 16%	-0 86	1 52
Aug-01	61	62	98 39%	12 60%	1425	1452	98 14%	-0 14	1 39
Sep-01	60	61	98 36%	12 70%	1115	1144	97 47%	-0 43	1 26
Oct-01	70	70	100 00%	0 00%	1589	1621	98 03%	1 16	1 71



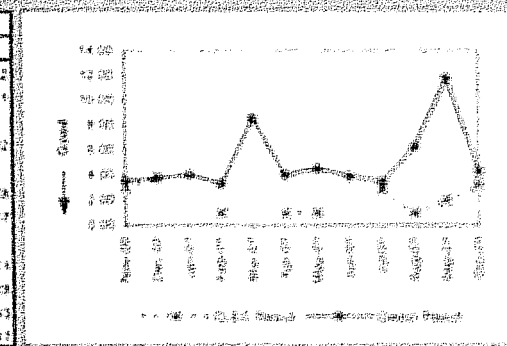
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00	2376	536	4 43	3 23	15339	6605	2 32	3 09	0 88
Dec-00	2820	733	3 85	3 32	13941	5917	2 36	11 97	0 78
Jan-01	824	184	4 48	3 32	12170	4372	2 78	6 31	2 84
Feb-01	1013	220	4 60	2 14	9465	3817	2 48	8 94	4 44
Mar-01	1238	262	4 73	2 60	11370	4668	2 44	8 64	4 19
Apr-01	852	184	4 63	1 93	12896	4990	2 58	8 41	4 11
May-01	873	216	4 04	1 27	10486	4953	2 12	16 34	8 03
Jun-01	722	189	3 82	1 48	11484	4959	2 32	9 36	4 93
Jul-01	464	119	3 90	1 68	9096	3288	2 77	6 62	2 62
Aug-01	253	54	4 69	0 95	4865	1193	4 09	1 74	0 96
Sep-01	215	47	4 57	1 06	3126	754	4 15	1 44	-0 13
Oct-01	256	58	4 41	2 46	3874	1029	3 76	1 58	-0 [illegible]



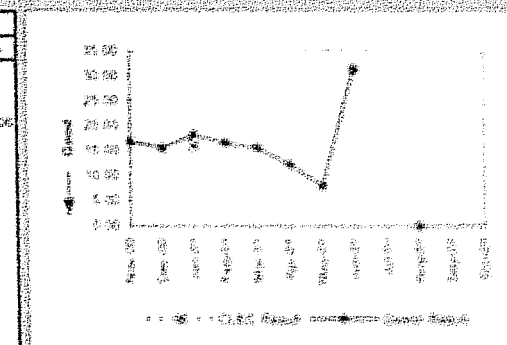
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00	27	9	3 00	2 29	230	65	3 54	-0 33	-1 [illegible]
Dec-00	15	4	3 75	3 10	239	64	3 73	0 01	1
Jan-01					236	59	4 00		
Feb-01	2	2	1 00	0 00	153	47	3 26	-0 52	-1 [illegible]
Mar-01					958	113	8 48		
Apr-01	1	1	1 00		240	60	4 00	-0 46	-1 [illegible]
May-01	2	2	1 00	0 00	189	42	4 50	-0 77	-1 47
Jun-01					182	47	3 87		
Jul-01	17	6	2 83	1 72	354	103	3 44	-0 39	-1 [illegible]
Aug-01	1	1	1 00		373	60	6 22	-0 46	1 [illegible]
Sep-01	2	1	2 00		986	84	11 74	-0 71	-1 43
Oct-01	16	5	3 20	7 16	332	78	4 26	-0 27	-1 [illegible]



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

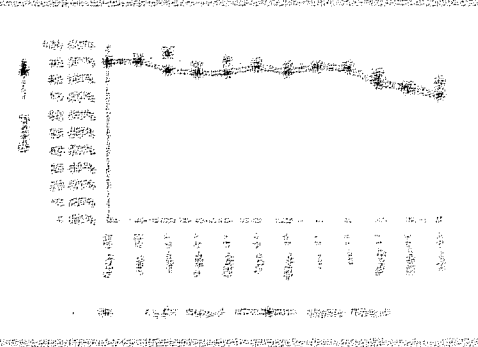
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00					336	20	16 80		
Dec-00					62	4	15 50		
Jan-01	16	1	16 00		109	6	18 17	-0 09	1 06
Feb-01					99	6	16 50		
Mar-01					62	4	15 50		
Apr-01					49	4	12 25		
May-01					16	2	8 00		
Jun-01					94	3	31 33		
Jul-01									
Aug-01					0	1	0 00		
Sep-01									
Oct-01									



Checklist #14 - Resale - Section 271 Washington

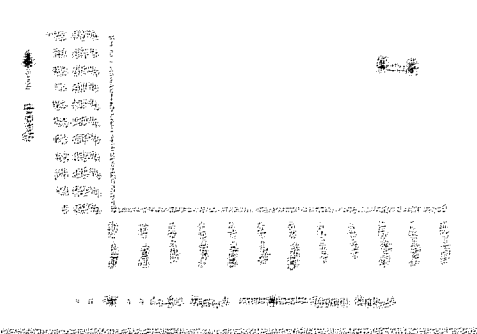
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mean Z Sco	Parity Sco
Nov-00	597	656	91.01%	28.61%	9254	10257	90.22%	[illegible]	[illegible]
Dec-00	709	766	92.56%	26.24%	8125	8942	90.86%	[illegible]	[illegible]
Jan-01	529	554	95.49%	20.76%	6499	7992	81.30%	[illegible]	[illegible]
Feb-01	224	255	87.84%	32.68%	5309	6314	84.08%	[illegible]	[illegible]
Mar-01	271	297	91.25%	28.26%	5403	6431	84.01%	[illegible]	[illegible]
Apr-01	247	274	90.15%	29.80%	6065	6937	87.43%	[illegible]	[illegible]
May-01	240	272	88.24%	32.22%	6036	7156	84.33%	[illegible]	[illegible]
Jun-01	267	304	87.83%	32.79%	6520	7477	87.20%	[illegible]	[illegible]
Jul-01	210	237	88.61%	31.77%	5784	6706	86.25%	[illegible]	[illegible]
Aug-01	113	136	83.09%	37.49%	3565	4632	77.60%	[illegible]	[illegible]
Sep-01	67	89	75.28%	43.14%	2370	3171	74.74%	[illegible]	[illegible]
Oct-01	78	100	78.00%	41.42%	2334	3294	70.86%	[illegible]	[illegible]



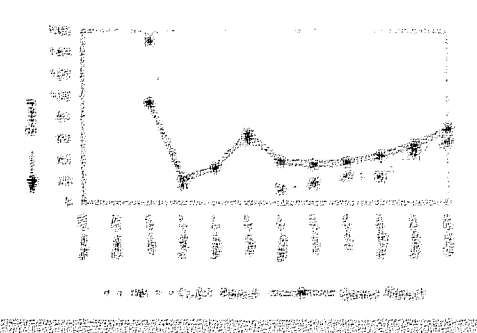
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mean Z Sco	Parity Sco
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	117	136	86.03%	34.67%	3799	4632	82.02%	[illegible]	[illegible]
Sep-01	75	89	84.27%	36.41%	2665	3171	84.06%	[illegible]	[illegible]
Oct-01									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-4)

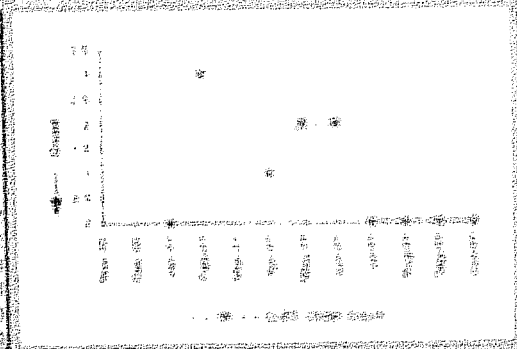
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mean Z Sco	Parity Sco
Nov-00									
Dec-00									
Jan-01	151	1	151.00		21037	224	93.92	[illegible]	[illegible]
Feb-01	51	3	17.00	15.10	6739	294	22.92	[illegible]	[illegible]
Mar-01					9570	284	33.70		
Apr-01	232	4	58.00	104.35	24539	379	64.74	[illegible]	[illegible]
May-01	49	4	12.25	18.52	10006	297	33.67	[illegible]	[illegible]
Jun-01	75	4	18.75	28.24	11355	315	36.05	[illegible]	[illegible]
Jul-01	77	3	25.67	2.52	10515	271	38.80	[illegible]	[illegible]
Aug-01	173	7	24.71	23.16	13635	309	44.14	[illegible]	[illegible]
Sep-01	184	4	46.00	25.31	14725	270	54.54	[illegible]	[illegible]
Oct-01	286	5	57.20	34.30	16723	242	69.07	[illegible]	[illegible]



Checklist #14 - Resale - Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex 21 (OP-15B)

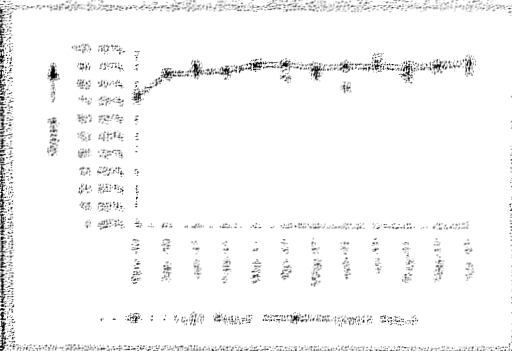
Date	CLEC Order Count
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	



Checklist #14 [illegible]

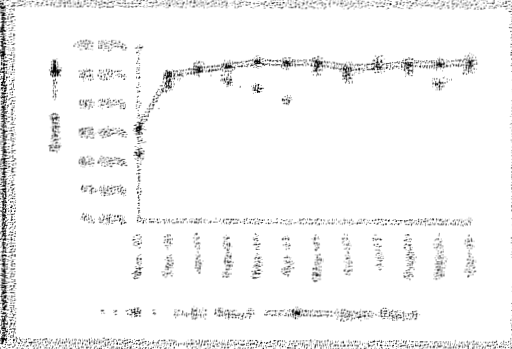
Out of Service Cleared within 24 hours (Percent) (MR-[illegible]) -- [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Stat Z Sco	Parity Sco
Nov-00	39	54	72.22%	44.79%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	62	72	86.11%	34.58%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	34	37	91.89%	27.30%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	32	37	86.49%	34.19%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	44	48	91.67%	27.64%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	37	44	84.09%	36.58%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	53	62	85.48%	35.23%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	45	57	78.95%	40.77%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	55	58	94.83%	22.15%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	46	54	85.19%	35.52%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	39	43	90.70%	29.05%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	35	39	89.74%	30.34%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



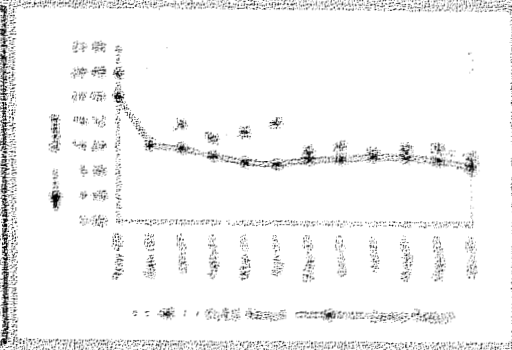
All Troubles Cleared within 48 hours (Percent) (MR-4) -- [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Stat Z Sco	Parity Sco
Nov-00	62	76	81.58%	38.77%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	85	91	93.41%	24.82%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	56	58	96.55%	18.25%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	48	51	94.12%	23.53%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	65	70	92.86%	25.75%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	69	76	90.79%	28.92%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	74	77	96.10%	19.35%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	74	78	94.87%	22.06%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	80	82	97.56%	15.43%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	76	79	96.20%	19.11%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	60	64	93.75%	24.21%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	58	60	96.67%	17.95%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



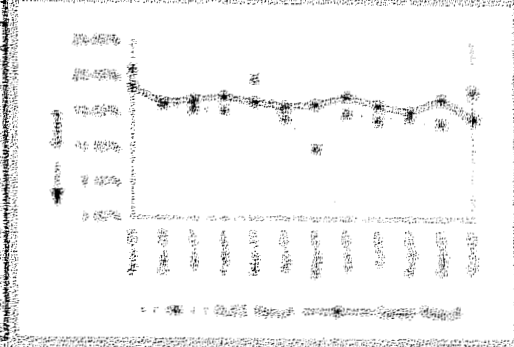
Mean Time to Restore (Hours Minutes) (MR-6) -- [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Stat Z Sco	Parity Sco
Nov-00	2189.19	76	28.48	30.41	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	1398.21	91	15.22	16.41	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	1093.37	58	18.51	17.32	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	818.25	51	16.03	16.28	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1220.48	70	17.26	18.22	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	1465.20	76	19.17	19.27	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	1079.06	77	14.01	15.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	1158.14	78	14.51	15.64	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	1119.37	82	13.39	14.17	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	1143.31	79	14.28	14.48	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	929.44	64	14.32	16.22	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	762.12	60	12.42	14.52	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Repair Repeat Report Rate (Percent) (MR-7) -- [illegible]

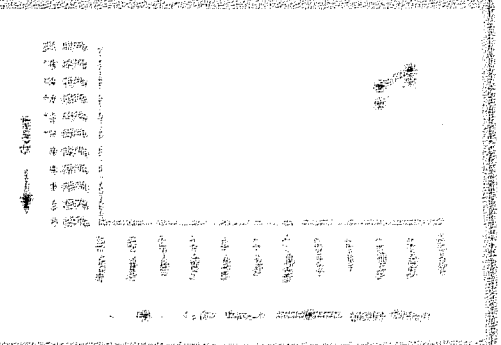
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Stat Z Sco	Parity Sco
Nov-00	17	81	20.99%	40.72%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	15	92	16.30%	36.94%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	9	58	15.52%	36.21%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	8	52	15.38%	36.08%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	14	71	19.72%	39.79%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	11	77	14.29%	34.99%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	8	80	10.00%	30.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	12	80	15.00%	35.71%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	12	85	14.12%	34.82%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	12	83	14.46%	35.17%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	9	66	13.64%	34.32%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	11	61	18.03%	38.45%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #14 - Resale - Centrex 21 Report

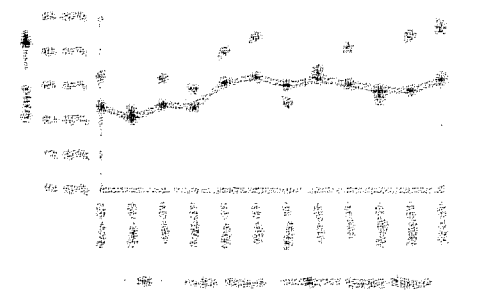
Repair Repeat Report Rate (Percent) (MR-7 – Designated Within 5Days)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Std Dev	Parity Sta
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	10	74	13 51%	34 19%	561	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	9	56	16 07%	36 73%	498	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01									



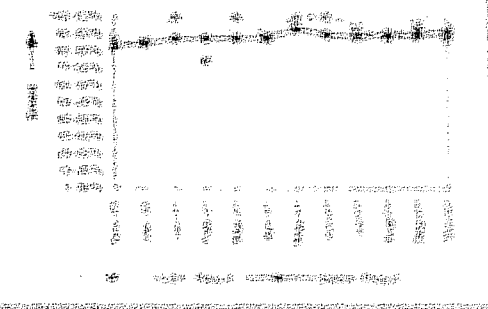
Repair Appointments Met (Percent) (MR-6 – Designated Within 5Days)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Std Dev	Parity Sta
Nov-00	70	81	86 42%	34 26%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	75	92	81 52%	38 81%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	50	58	86 21%	34 48%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	44	52	84 62%	36 08%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	64	71	90 14%	29 81%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	71	77	92 21%	26 60%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	66	80	82 50%	38 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	70	80	87 50%	33 07%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	77	85	90 59%	29 20%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	69	83	83 13%	37 45%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	61	66	92 42%	26 46%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	57	61	93 44%	24 75%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



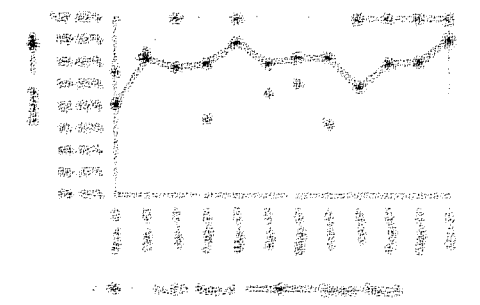
Out of Service Cleared within 24 hours (Percent) (MR-3 – Designated Within 48Hrs)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Std Dev	Parity Sta
Nov-00	25	29	86 21%	34 48%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	19	22	86 36%	34 32%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	10	10	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	3	4	75 00%	43 30%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	14	14	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	8	9	88 89%	31 43%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	10	10	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	9	9	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	13	14	92 86%	25 75%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	8	9	88 89%	31 43%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	16	17	94 12%	23 53%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	7	8	87 50%	33 07%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



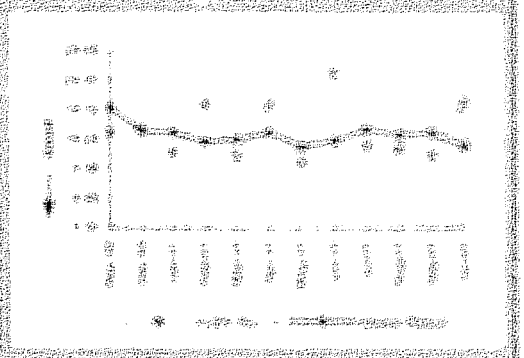
All Troubles Cleared within 48 hours (Percent) (MR-4 – Designated Within 48Hrs)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Std Dev	Parity Sta
Nov-00	39	41	95 12%	21 54%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	32	33	96 97%	17 14%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	14	14	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	10	11	90 91%	28 75%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	19	19	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	14	15	93 33%	24 94%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	16	17	94 12%	23 53%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	19	21	90 48%	29 35%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	21	21	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	15	15	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	22	22	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	9	9	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



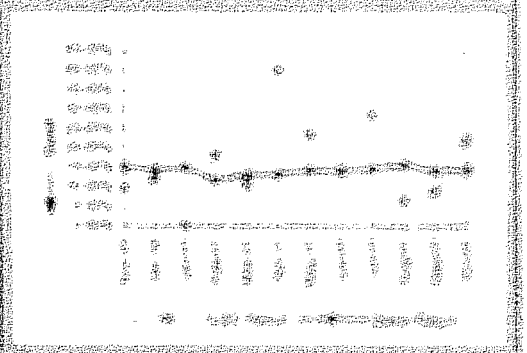
Mean Time to Restore (Hours Minutes) (MR-6 - [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	[illegible]
Nov-00	640.01	41	15.37	[illegible]	[illegible]
Dec-00	533.17	33	16.10	[illegible]	[illegible]
Jan-01	172.26	14	12.19	[illegible]	[illegible]
Feb-01	221.06	11	20.09	[illegible]	[illegible]
Mar-01	222.42	19	11.43	[illegible]	[illegible]
Apr-01	330.52	15	20.03	[illegible]	[illegible]
May-01	180.49	17	10.38	[illegible]	[illegible]
Jun-01	529.57	21	25.14	[illegible]	[illegible]
Jul-01	281.15	21	13.24	[illegible]	[illegible]
Aug-01	193.41	15	12.95	[illegible]	[illegible]
Sep-01	259.27	22	11.48	[illegible]	[illegible]
Oct-01	183.43	9	20.25	[illegible]	[illegible]



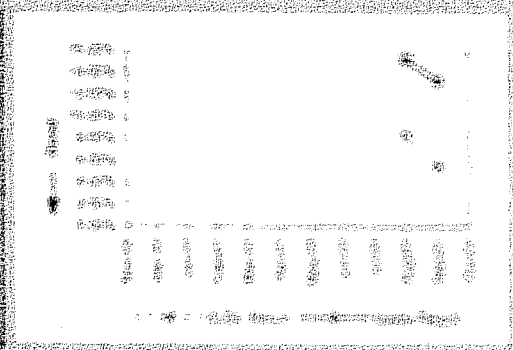
Repair Repeat Report Rate (Percent) (MR-7 - [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	[illegible]
Nov-00	4	41	9.76%	29.67%	[illegible]
Dec-00	4	33	12.12%	32.64%	[illegible]
Jan-01	0	15	0.00%	0.00%	[illegible]
Feb-01	2	11	18.18%	38.97%	[illegible]
Mar-01	2	19	10.53%	30.89%	[illegible]
Apr-01	6	15	40.00%	48.99%	[illegible]
May-01	4	17	23.53%	42.42%	[illegible]
Jun-01	3	21	14.29%	34.99%	[illegible]
Jul-01	6	21	28.57%	45.18%	[illegible]
Aug-01	1	15	6.67%	24.94%	[illegible]
Sep-01	2	22	9.09%	28.78%	[illegible]
Oct-01	2	9	22.22%	41.57%	[illegible]



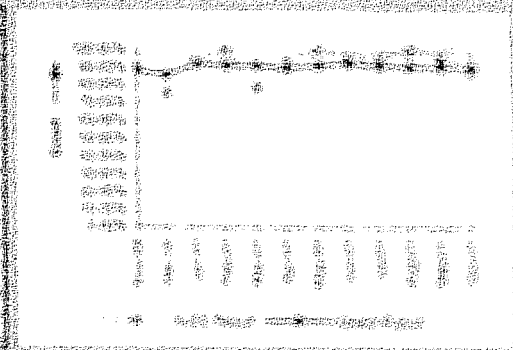
Repair Repeat Report Rate (Percent) (MR-7 - [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	[illegible]
Nov-00					
Dec-00					
Jan-01					
Feb-01					
Mar-01					
Apr-01					
May-01					
Jun-01					
Jul-01					
Aug-01	1	12	8.33%	27.64%	[illegible]
Sep-01	1	18	5.56%	22.94%	[illegible]
Oct-01					



Repair Appointments Met (Percent) (MR-8 - [illegible]

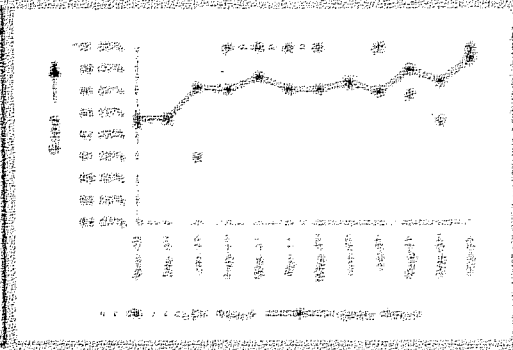
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	[illegible]
Nov-00	37	41	90.24%	29.67%	[illegible]
Dec-00	25	33	75.76%	42.86%	[illegible]
Jan-01	14	15	93.33%	24.94%	[illegible]
Feb-01	11	11	100.00%	0.00%	[illegible]
Mar-01	15	19	78.95%	40.77%	[illegible]
Apr-01	14	15	93.33%	24.94%	[illegible]
May-01	17	17	100.00%	0.00%	[illegible]
Jun-01	20	21	95.24%	21.30%	[illegible]
Jul-01	20	21	95.24%	21.30%	[illegible]
Aug-01	15	15	100.00%	0.00%	[illegible]
Sep-01	21	22	95.45%	20.83%	[illegible]
Oct-01	8	9	88.89%	31.43%	[illegible]



Checklist #14 - Resale - Centurytel Report

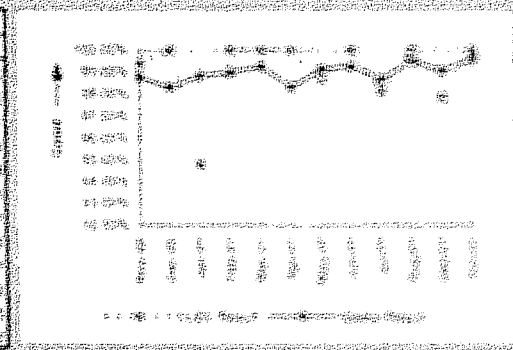
Out of Service Cleared within 24 hours (Percent) (MR-3) -- No Disparities

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Pooled Sco
Nov-00	40	43	93.02%	25.48%	1095	1171	93.51%	[illegible]	[illegible]
Dec-00	42	45	93.33%	24.94%	1119	1196	93.56%	[illegible]	[illegible]
Jan-01	18	20	90.00%	30.00%	1356	1408	96.31%	[illegible]	[illegible]
Feb-01	21	21	100.00%	0.00%	826	859	96.16%	[illegible]	[illegible]
Mar-01	13	13	100.00%	0.00%	961	988	97.27%	[illegible]	[illegible]
Apr-01	16	16	100.00%	0.00%	907	943	96.18%	[illegible]	[illegible]
May-01	27	27	100.00%	0.00%	1071	1114	96.14%	[illegible]	[illegible]
Jun-01	29	30	96.67%	17.95%	1054	1089	96.79%	[illegible]	[illegible]
Jul-01	22	22	100.00%	0.00%	942	982	95.93%	[illegible]	[illegible]
Aug-01	22	23	95.65%	20.39%	1086	1109	97.93%	[illegible]	[illegible]
Sep-01	14	15	93.33%	24.94%	812	838	96.90%	[illegible]	[illegible]
Oct-01	15	15	100.00%	0.00%	923	932	99.03%	[illegible]	[illegible]



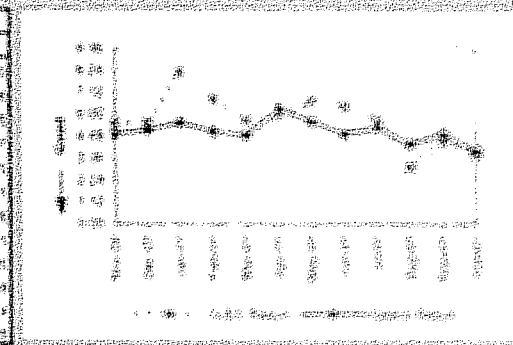
All Troubles Cleared within 48 hours (Percent) (MR-4) -- No Disparities

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Pooled Sco
Nov-00	166	167	99.40%	7.72%	3614	3660	98.74%	[illegible]	[illegible]
Dec-00	133	133	100.00%	0.00%	3218	3273	98.31%	[illegible]	[illegible]
Jan-01	55	58	94.83%	22.15%	2617	2648	98.83%	[illegible]	[illegible]
Feb-01	52	52	100.00%	0.00%	1913	1933	98.97%	[illegible]	[illegible]
Mar-01	55	55	100.00%	0.00%	2114	2130	99.25%	[illegible]	[illegible]
Apr-01	55	55	100.00%	0.00%	1814	1845	98.32%	[illegible]	[illegible]
May-01	73	74	98.65%	11.55%	2157	2176	99.12%	[illegible]	[illegible]
Jun-01	65	65	100.00%	0.00%	2105	2121	99.25%	[illegible]	[illegible]
Jul-01	53	54	98.15%	13.48%	1855	1863	99.57%	[illegible]	[illegible]
Aug-01	52	52	100.00%	0.00%	2050	2061	99.47%	[illegible]	[illegible]
Sep-01	46	47	97.87%	14.43%	1573	1588	99.06%	[illegible]	[illegible]
Oct-01	48	48	100.00%	0.00%	1888	1896	99.58%	[illegible]	[illegible]



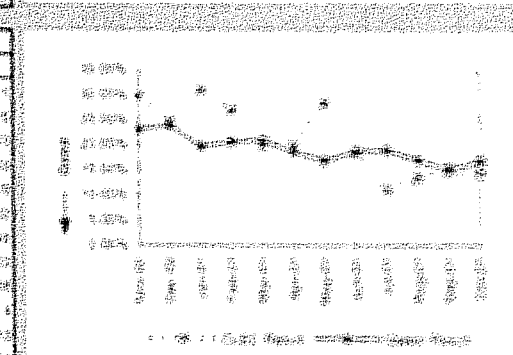
Mean Time to Restore (Hours Minutes) (MR-6) -- No Disparities

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Pooled Sco
Nov-00	921.36	167	5.31	13.03	18040.12	3660	[illegible]	[illegible]	[illegible]
Dec-00	737.20	133	5.33	7.46	16847.14	3273	[illegible]	[illegible]	[illegible]
Jan-01	483.58	58	8.21	13.43	14685.20	2648	[illegible]	[illegible]	[illegible]
Feb-01	356.09	52	6.51	9.15	9781.45	1933	[illegible]	[illegible]	[illegible]
Mar-01	312.02	55	5.40	7.47	10371.01	2130	[illegible]	[illegible]	[illegible]
Apr-01	328.51	55	5.59	10.28	11592.45	1845	[illegible]	[illegible]	[illegible]
May-01	496.58	74	6.43	10.27	12171.02	2176	[illegible]	[illegible]	[illegible]
Jun-01	417.15	65	6.25	9.05	10464.18	2121	[illegible]	[illegible]	[illegible]
Jul-01	307.18	54	5.41	11.00	9953.18	1863	[illegible]	[illegible]	[illegible]
Aug-01	164.00	52	3.09	4.42	8984.56	2061	[illegible]	[illegible]	[illegible]
Sep-01	211.59	47	4.31	9.06	7824.56	1588	[illegible]	[illegible]	[illegible]
Oct-01	185.48	48	3.52	5.56	7516.26	1896	[illegible]	[illegible]	[illegible]



Repair Repeat Report Rate (Percent) (MR-7) -- No Disparities

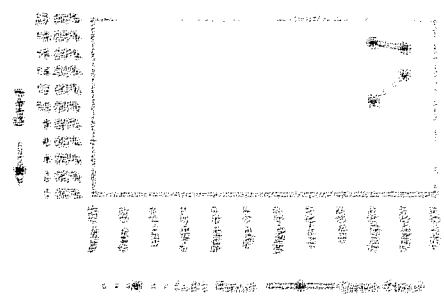
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Pooled Sco
Nov-00	50	167	29.94%	45.80%	847	3661	23.14%	[illegible]	[illegible]
Dec-00	33	133	24.81%	43.19%	784	3273	23.95%	[illegible]	[illegible]
Jan-01	18	58	31.03%	46.26%	523	2648	19.75%	[illegible]	[illegible]
Feb-01	14	52	26.92%	44.36%	398	1933	20.59%	[illegible]	[illegible]
Mar-01	11	55	20.00%	40.00%	444	2130	20.85%	[illegible]	[illegible]
Apr-01	11	55	20.00%	40.00%	343	1845	18.59%	[illegible]	[illegible]
May-01	21	74	28.38%	45.08%	367	2176	16.87%	[illegible]	[illegible]
Jun-01	12	65	18.46%	38.80%	397	2121	18.72%	[illegible]	[illegible]
Jul-01	6	54	11.11%	31.43%	357	1863	19.16%	[illegible]	[illegible]
Aug-01	7	52	13.46%	34.13%	349	2061	16.93%	[illegible]	[illegible]
Sep-01	7	47	14.89%	35.60%	241	1588	15.18%	[illegible]	[illegible]
Oct-01	7	48	14.58%	35.29%	317	1896	16.72%	[illegible]	[illegible]



Checklist #14 - Resale - Centrex 21 Repair

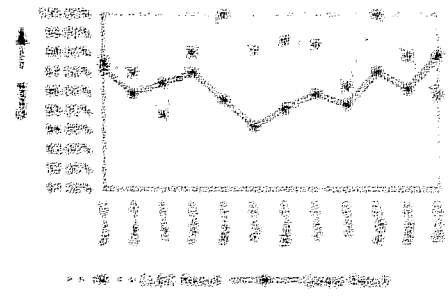
Repair Repeat Report Rate (Percent) (MR-7*)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sco	Parity Sco
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	3	28	10 71%	30 93%	216	1259	17 32%	[illegible]	[illegible]
Sep-01	3	22	13 64%	34 32%	146	888	16 47%	[illegible]	[illegible]
Oct-01									



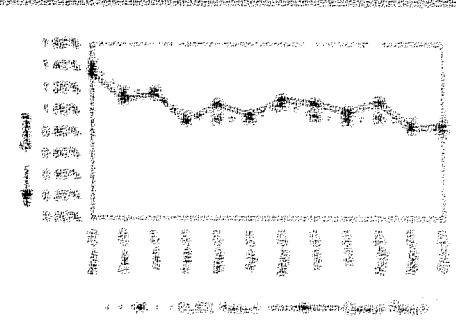
Repair Appointments Met (Percent) (MR-9)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sco	Parity Sco
Nov-00	163	167	97 60%	15 29%	3558	3661	97 19%	[illegible]	[illegible]
Dec-00	129	133	96 99%	17 08%	3139	3273	95 91%	[illegible]	[illegible]
Jan-01	55	58	94 83%	22 15%	2554	2648	96 45%	[illegible]	[illegible]
Feb-01	51	52	98 08%	13 73%	1875	1933	97 02%	[illegible]	[illegible]
Mar-01	55	55	100 00%	0 00%	2036	2130	95 59%	[illegible]	[illegible]
Apr-01	54	55	98 18%	13 36%	1738	1845	94 25%	[illegible]	[illegible]
May-01	73	74	98 65%	11 55%	2071	2176	95 17%	[illegible]	[illegible]
Jun-01	64	65	98 46%	12 31%	2034	2121	95 90%	[illegible]	[illegible]
Jul-01	52	54	96 30%	18 89%	1795	1883	95 33%	[illegible]	[illegible]
Aug-01	52	52	100 00%	0 00%	2000	2061	97 04%	[illegible]	[illegible]
Sep-01	46	47	97 87%	14 43%	1527	1588	96 16%	[illegible]	[illegible]
Oct-01	46	48	95 83%	19 98%	1856	1896	97 89%	[illegible]	[illegible]



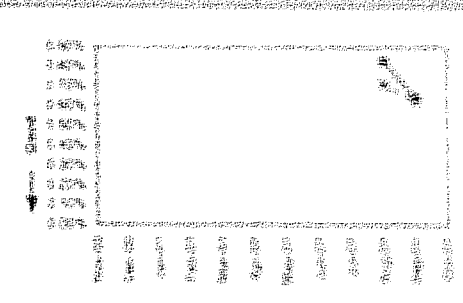
Trouble Rate (Percent) (MR-6)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sco	Parity Sco
Nov-00	289	20380	1 42%	11 82%	8666	647836	1 34%	[illegible]	[illegible]
Dec-00	258	21991	1 17%	10 77%	7075	643656	1 10%	[illegible]	[illegible]
Jan-01	131	11135	1 18%	10 78%	7327	637757	1 15%	[illegible]	[illegible]
Feb-01	115	11977	0 96%	9 75%	5745	633664	0 91%	[illegible]	[illegible]
Mar-01	145	15658	0 93%	9 58%	6633	627860	1 06%	[illegible]	[illegible]
Apr-01	147	15860	0 93%	9 58%	6033	625786	0 96%	[illegible]	[illegible]
May-01	171	16151	1 06%	10 24%	6890	625927	1 10%	[illegible]	[illegible]
Jun-01	166	17503	0 95%	9 69%	6664	627821	1 06%	[illegible]	[illegible]
Jul-01	160	17489	0 91%	9 52%	6316	635643	0 99%	[illegible]	[illegible]
Aug-01	150	16003	0 94%	9 64%	6840	638818	1 07%	[illegible]	[illegible]
Sep-01	135	15151	0 89%	9 40%	5406	643127	0 84%	[illegible]	[illegible]
Oct-01	118	14522	0 81%	8 98%	5558	645438	0 86%	[illegible]	[illegible]



Trouble Rate (Percent) (MR-8*)

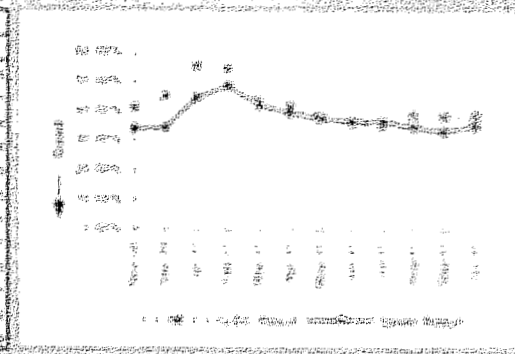
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sco	Parity Sco
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	114	16003	0 71%	8 41%	5296	638818	0 83%	[illegible]	[illegible]
Sep-01	96	15151	0 63%	7 93%	4144	643127	0 64%	[illegible]	[illegible]
Oct-01									



Checklist #14 Release Contact 37 Report

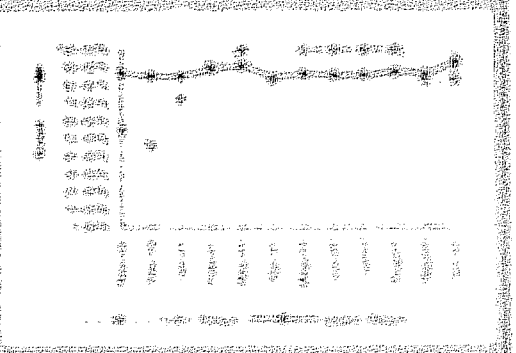
Customer and Non-Qwest Related Trouble Reports (Records) (MR 26)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mean Z Score	Weekly Z Score
Nov-00	204	493	41 38%	49 25%	4456	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	214	472	45 34%	49 78%	3696	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	163	294	55 44%	49 70%	5896	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	138	253	54 55%	49 79%	5428	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	112	257	43 58%	49 59%	4603	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	107	254	42 13%	49 35%	3896	[illegible]	[illegible]	[illegible]	[illegible]
May-01	105	276	38 04%	48 55%	4155	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	94	260	36 15%	48 04%	3828	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	86	246	34 96%	47 68%	3627	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	96	246	39 02%	48 78%	3599	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	84	219	38 36%	48 63%	2649	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	74	192	38 54%	48 67%	3001	[illegible]	[illegible]	[illegible]	[illegible]



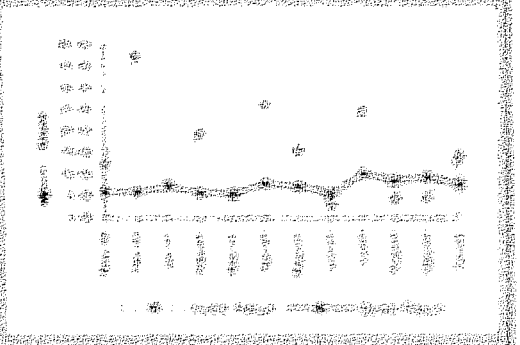
Installation Commitments Met (Percent) (PID 4.1 - Disaggregate Wire Center)

Date	CLEC Num	CLEC Denom	CLEC Resu	Bot Data	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-00	5	9	55.56%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	12	26	46.15%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	8	11	72.73%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	10	11	90.91%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	8	8	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	5	6	83.33%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	4	4	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	4	4	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	2	2	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	4	4	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	5	6	83.33%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	5	6	83.33%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



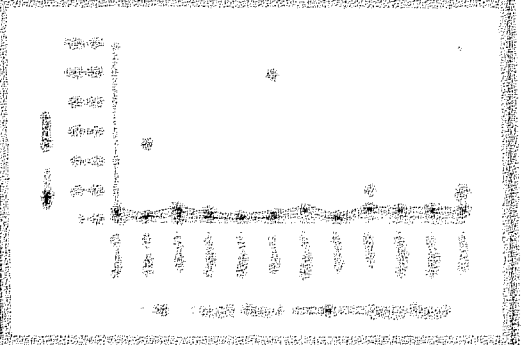
Installation Interval (Average Days) (PID 4.2 - Disaggregate Wire Center)

Date	CLEC Num	CLEC Denom	CLEC Resu	Bot Data	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-00	113	9	12.56	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	970	26	37.31	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	87	11	7.91	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	214	11	19.45	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	42	8	5.25	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	156	6	26.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	62	4	15.50	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	13	4	3.25	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	74	3	24.67	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	18	4	4.50	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	29	6	4.83	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	97	7	13.86	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



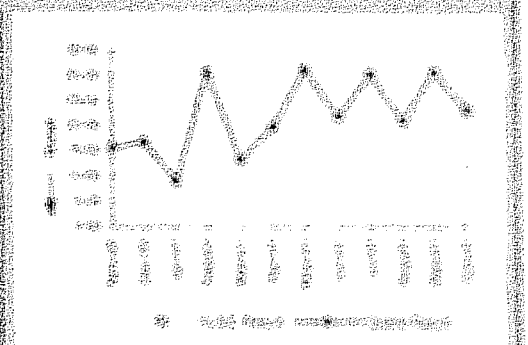
Delayed Days for Non-Facility Reasons (Average Days) (PID 4.3 - Disaggregate Wire Center)

Date	CLEC Num	CLEC Denom	CLEC Resu	Bot Data	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-00	8	4	2.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	728	14	52.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	2	2	1.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	6	1	6.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01				[illegible]	[illegible]	[illegible]			
Apr-01	99	1	99.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01				[illegible]	[illegible]	[illegible]			
Jun-01				[illegible]	[illegible]	[illegible]			
Jul-01	21	1	21.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01				[illegible]	[illegible]	[illegible]			
Sep-01	7	1	7.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	40	2	20.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Delayed Days for Facility Reasons (Average Days) (PID 4.4 - Disaggregate Wire Center)

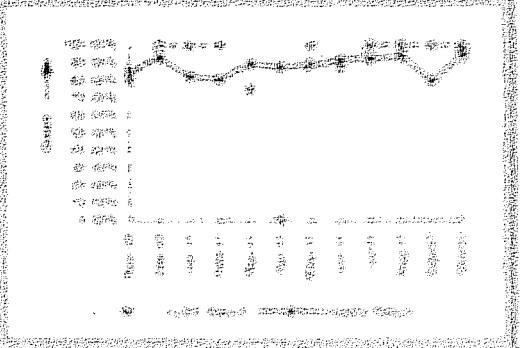
Date	CLEC Num	CLEC Denom	CLEC Resu	Bot Data	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-00					[illegible]	[illegible]	[illegible]		
Dec-00					[illegible]	[illegible]	[illegible]		
Jan-01	10	1	10.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		



Checklist #14 Resale PID [illegible]

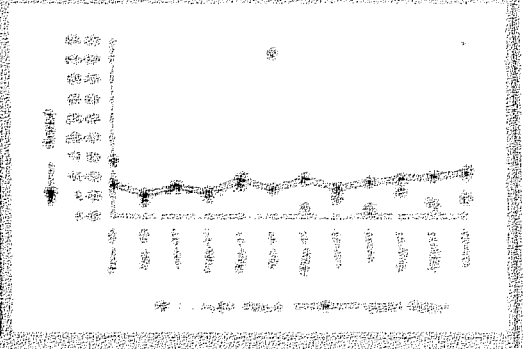
Installation Commitments Met (Percent) (OP-3 – Dispatched Outside Hours)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Retail Sub Num	Retail Sub Denom
Nov-00	4	5	80.00%	40.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	6	6	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	2	2	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	5	5	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	3	4	75.00%	43.30%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	0	1	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	5	5	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	7	8	87.50%	33.07%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	5	5	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	2	2	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	5	5	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	3	3	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



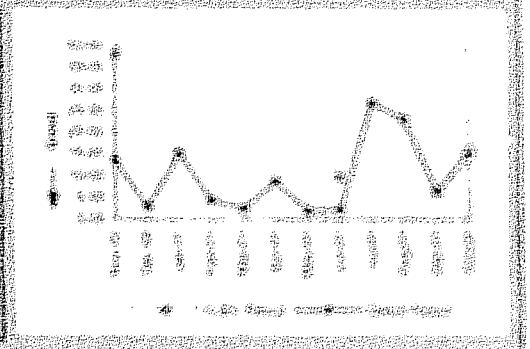
Installation Interval (Average Days) (OP-4 – Dispatched Outside Hours)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Retail Sub Num	Retail Sub Denom
Nov-00	71	5	14.20	16.97	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	22	6	3.67	2.73	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	15	2	7.50	6.36	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	24	5	4.80	3.35	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	31	4	7.75	10.56	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	42	1	42.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	12	5	2.40	0.89	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	37	8	4.62	3.16	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	10	5	2.00	1.87	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	13	2	6.50	0.71	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	15	5	3.00	0.71	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	14	3	4.67	2.52	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



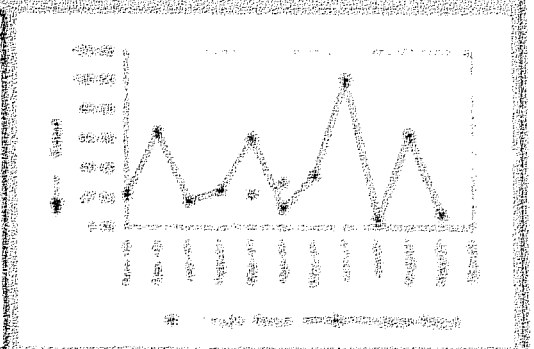
Delayed Days for Non-Facility Reasons (Average Days) (OP-5A – Dispatched Outside Hours)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Retail Sub Num	Retail Sub Denom
Nov-00	38	1	38.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00					[illegible]	[illegible]	[illegible]		
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01	10	1	10.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		



Delayed Days for Facility Reasons (Average Days) (OP-5B – Dispatched Outside Hours)

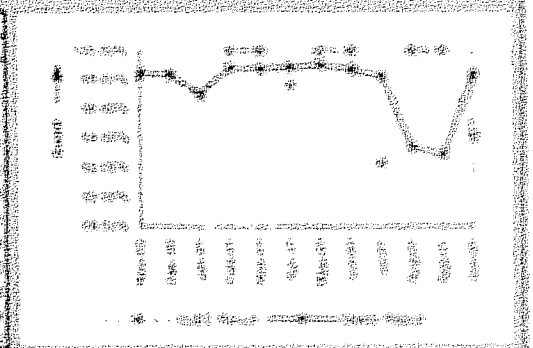
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Retail Sub Num	Retail Sub Denom
Nov-00					[illegible]	[illegible]	[illegible]		
Dec-00					[illegible]	[illegible]	[illegible]		
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01	22	1	22.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	31	1	31.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01									



Checklist #14 - Resale PSR Measures

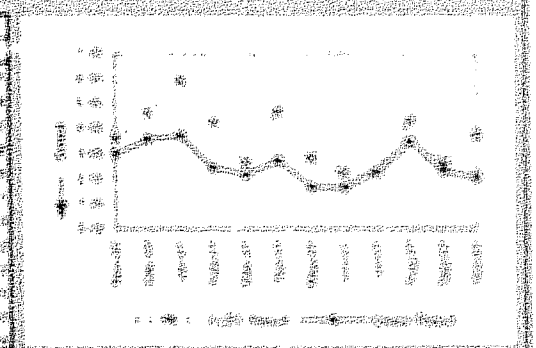
Installation Commitments Met (Percent) (OP-3 - No Disaggregation)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Std Dev	Prob Sig
Nov-00	63	64	98 44%	12 40%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	56	57	98 25%	13 13%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	62	64	96 88%	17 40%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	52	52	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	41	41	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	41	42	97 62%	15 25%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	45	45	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	30	30	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	24	26	92 31%	26 65%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	11	11	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	6	6	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	16	17	94 12%	23 55%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



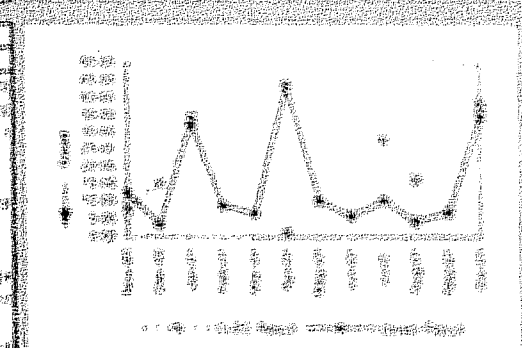
Installation Interval (Average Days) (OP-4 - No Disaggregation)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Std Dev	Prob Sig
Nov-00	233	64	3 64	3 97	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	263	57	4 61	4 56	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	379	64	5 92	10 36	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	221	52	4 25	6 44	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	109	41	2 66	2 69	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	196	42	4 67	6 15	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	97	34	2 85	4 34	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	54	24	2 25	1 78	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	50	22	2 27	2 43	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	43	10	4 30	4 55	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	8	3	2 67	1 53	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	41	11	3 73	2 53	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



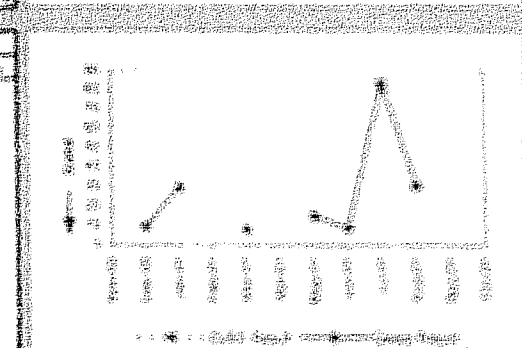
Delayed Days for Non-Facility Reasons (Average Days) (OP-5 - No Disaggregation)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Std Dev	Prob Sig
Nov-00	8	1	8 00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	15	1	15 00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	69	2	34 50	0 71	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01	1	1	1 00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01	83	3	27 67	41 00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	48	3	16 00	25 98	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01	38	1	38 00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Delayed Days for Facility Reasons (Average Days) (OP-5 - No Disaggregation)

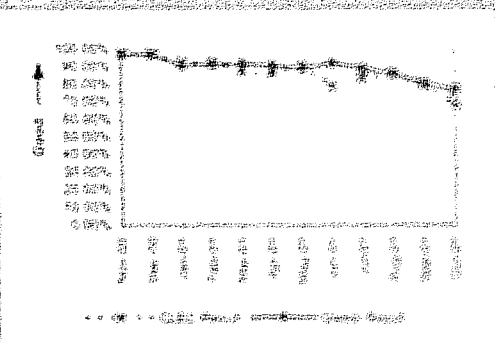
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Std Dev	Prob Sig
Nov-00									
Dec-00					[illegible]	[illegible]	[illegible]		
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01									
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01									
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01	83	1	83 00		[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01									
Oct-01									



Checklist #14 - Resale - PBX Installation

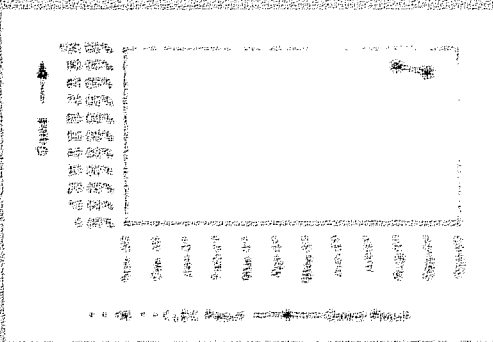
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00	189	193	97 93%	14 25%	3306	3409	96 98%	-0 75	1 46
Dec-00	164	169	97 04%	16 94%	2996	3002	96 80%	-0 17	1 [illegible]
Jan-01	164	176	93 18%	25 21%	2285	2519	90 71%	-1 09	1 [illegible]
Feb-01	153	165	92 73%	25 97%	1971	2155	91 46%	-0 56	1 [illegible]
Mar-01	114	130	87 69%	32 85%	2084	2271	91 77%	1 64	-0 [illegible]
Apr-01	101	117	86 32%	34 36%	2101	2320	90 56%	1 53	-0 [illegible]
May-01	120	132	90 91%	28 75%	1938	2171	89 27%	-0 59	1 [illegible]
Jun-01	105	133	78 95%	40 77%	2033	2213	91 87%	3 29	1 [illegible]
Jul-01	93	111	83 78%	36 86%	1651	1850	89 24%	1 [illegible]	-0 [illegible]
Aug-01	84	98	85 71%	34 99%	1032	1201	85 93%	0 06	-0 [illegible]
Sep-01	59	74	79 73%	40 20%	674	841	80 14%	0 09	-0 [illegible]
Oct-01	41	60	68 33%	46.52%	642	836	76 79%	1 [illegible]	-0 [illegible]



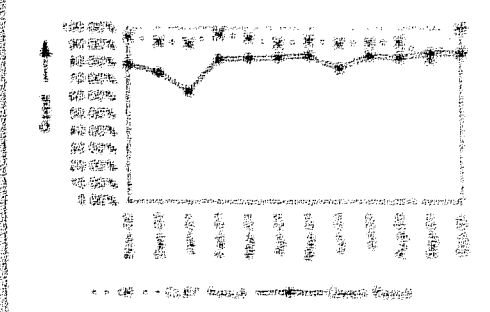
New Service Installation Quality (Percent) (OP-5*)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	88	98	89 80%	30 27%	1078	1201	89 76%	-0 01	1 [illegible]
Sep-01	64	74	86 49%	34 19%	723	841	85 97%	-0 12	-1 [illegible]
Oct-01									



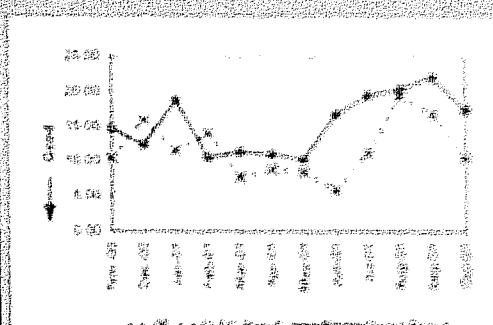
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00	40	42	95 24%	21 30%	229	289	79 24%	-2 38	-2 [illegible]
Dec-00	23	25	92 00%	27 13%	157	212	74 06%	-1 94	-2 [illegible]
Jan-01	52	57	91 23%	28 29%	170	267	63 67%	-3 90	-3 [illegible]
Feb-01	26	27	96 30%	18 89%	176	215	81 86%	-1 [illegible]	-2 [illegible]
Mar-01	16	17	94 12%	23 53%	240	290	82 76%	-1 21	-1 [illegible]
Apr-01	20	22	90 91%	28 75%	145	175	82 86%	-0 94	1 [illegible]
May-01	26	28	92 86%	25 75%	202	240	84 17%	-1 19	-1 [illegible]
Jun-01	20	22	90 91%	28 75%	153	200	76 50%	-1 51	-1 [illegible]
Jul-01	22	24	91 67%	27 64%	144	172	83 72%	-0 [illegible]	-1 [illegible]
Aug-01	23	25	92 00%	27 13%	124	150	82 67%	-1 54	-1 [illegible]
Sep-01	9	11	81 82%	38 57%	87	102	85 29%	0 32	-0 [illegible]
Oct-01	9	9	100 00%	0 00%	122	143	85 31%	1 21	-1 [illegible]



Installation Interval (Average Days) (OP-4)-- Interval Zone One

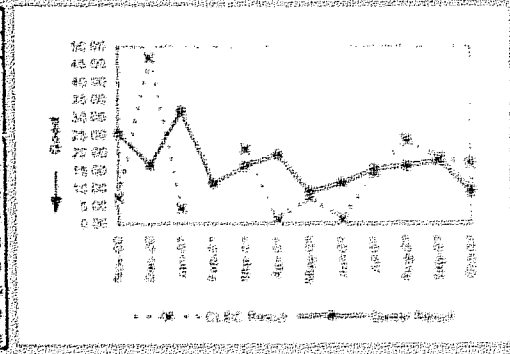
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00	410	39	10 51	8 43	4129	281	14 69	-1 17	-1 [illegible]
Dec-00	287	18	15 94	22 15	2582	208	12 41	1 [illegible]	-0 [illegible]
Jan-01	635	55	11 55	10 63	4966	265	18 74	2 23	-2 [illegible]
Feb-01	350	25	14 00	13 34	2188	207	10 56	1 [illegible]	-0 [illegible]
Mar-01	124	16	7 75	3 64	3129	275	11 38	-0 96	1 [illegible]
Apr-01	177	20	8 85	9 03	1728	157	11 01	-0 61	1 [illegible]
May-01	211	25	8 44	5 97	2306	225	10 25	-0 65	-1 [illegible]
Jun-01	99	17	5 82	5 21	3228	193	16 73	-1 84	-2 [illegible]
Jul-01	348	31	11 23	10 47	7979	410	19 46	-2 21	-2 [illegible]
Aug-01	599	31	19 32	27 65	6692	328	20 40	-0 32	-1 [illegible]
Sep-01	284	17	16 71	14 87	4964	225	22 06	-0 98	-1 [illegible]
Oct-01	168	16	10 50	11 39	5445	313	17 40	-1 44	-1 [illegible]



Checklist #14 - Resale - PBX Installation

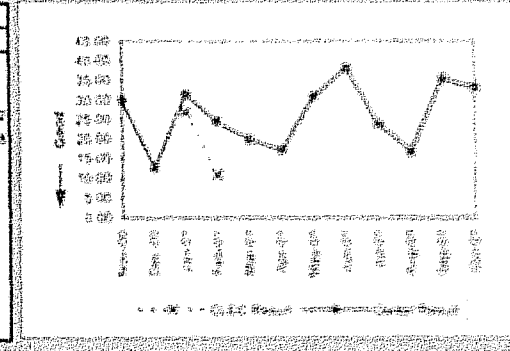
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	15	2	7 50	9 19	1245	49	25 41	-0 7	-1 43
Dec-00	94	2	47 00	56 57	785	47	16 70	2 22	0 35
Jan-01	18	4	4 50	6 35	2857	90	31 74	2 34	-2 42
Feb-01					311	27	11 52		
Mar-01	21	1	21 00		488	30	16 27	0 92	-0 44
Apr-01	3	2	1 50	0 71	389	20	19 45	-0 88	1 93
May-01	15	2	7 50	6 36	228	25	9 12	-0 19	1 12
Jun-01	3	2	1 50	0 71	150	13	11 54	-0 69	1 54
Jul-01	275	19	14 47	15 68	4425	287	15 42	-0 23	-1 14
Aug-01	354	15	23 60	29 80	3666	225	16 29	1 49	-0 09
Sep-01	298	16	18 62	13 92	2882	150	18 01	1 3	-0 21
Oct-01	171	10	17 10	20 22	2010	219	9 18	1 66	0 01



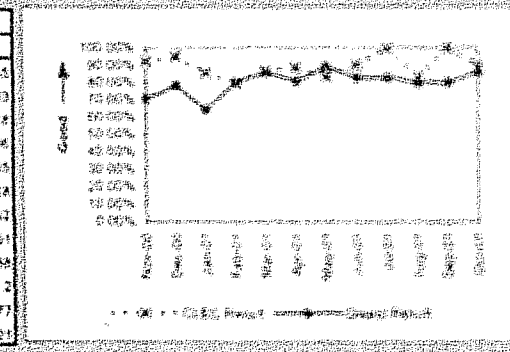
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					330	11	30 00		
Dec-00					103	8	12 88		
Jan-01	27	1	27 00		220	7	31 43	-0 10	-1 12
Feb-01	11	1	11 00		294	12	24 50	-0 45	-1 23
Mar-01					397	20	19 85		
Apr-01					173	10	17 30		
May-01					403	13	31 00		
Jun-01					1297	34	38 15		
Jul-01					311	13	23 92		
Aug-01					235	14	16 79		
Sep-01					142	4	35 50		
Oct-01					363	11	33 00		



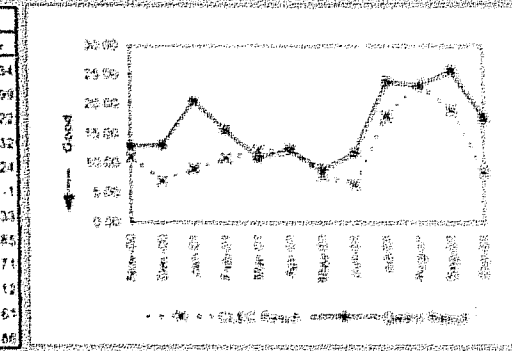
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	24	26	92 31%	26 65%	104	147	70 75%	-2 23	-2 33
Dec-00	19	20	95 00%	21 79%	96	123	78 05%	-1 7	-2 03
Jan-01	18	21	85 71%	34 99%	140	217	64 52%	1 94	-2 36
Feb-01	12	15	80 00%	40 00%	111	138	80 43%	0 07	-0 98
Mar-01	13	15	86 67%	33 99%	115	134	85 82%	-0 09	-1 05
Apr-01	16	18	88 89%	31 43%	99	122	81 15%	-0 78	-1 48
May-01	20	24	83 33%	37 27%	122	137	89 05%	0 79	-0 53
Jun-01	19	21	90 48%	29 35%	87	105	82 86%	-0 85	-1 51
Jul-01	12	12	100 00%	0 00%	53	64	82 81%	-1 45	-1 84
Aug-01	15	18	83 33%	37 27%	68	85	80 00%	-0 32	-1 2
Sep-01	7	7	100 00%	0 00%	69	86	80 23%	-1 26	-1 77
Oct-01	9	10	90 00%	30 00%	105	122	86 07%	-0 33	-1 21



Installation Interval (Average Days) (OP-4)-- Interval Zone Two

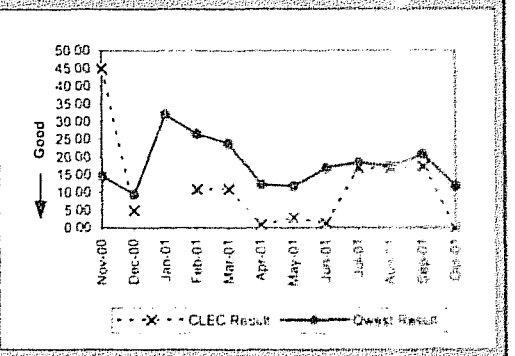
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	288	26	11 08	18 46	1771	137	12 93	-0 57	-1 34
Dec-00	122	17	7 18	5 57	1447	110	13 15	-1 62	-1 99
Jan-01	174	19	9 16	9 52	4185	204	20 51	2	-2 23
Feb-01	164	15	10 93	10 37	2081	133	15 65	-0 53	-1 32
Mar-01	183	15	12 20	9 14	1404	128	10 97	1 25	-0 24
Apr-01	173	14	12 36	10 26	1299	105	12 37	0	-1
May-01	168	21	8 00	6 48	1217	136	8 95	-0 55	-1 33
Jun-01	117	18	6 50	5 38	1137	96	11 84	1 4	-1 85
Jul-01	360	20	18 00	15 60	4771	200	23 86	-1 16	-1 71
Aug-01	472	20	23 60	16 14	5012	217	23 10	1 45	-0 12
Sep-01	304	16	19 00	16 69	4398	171	25 72	1	-1 61
Oct-01	103	12	8 58	6 24	4035	229	17 62	1 41	-1 66



Checklist #14 - Resale - PBX Installation

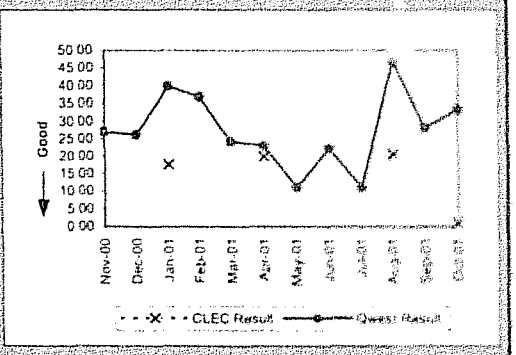
Installation Times for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	45 00	31 11	400	27	14 81	2 82	0 72
[illegible]	[illegible]	[illegible]	5 00		162	17	9 53	-0 57	-1 34
[illegible]					2178	68	32 03		
[illegible]	[illegible]	[illegible]	11 00	10 15	557	21	26 52	-0 55	-1 34
[illegible]	[illegible]	[illegible]	11 00	9 90	263	11	23 91	-0 44	-1 27
[illegible]	[illegible]	[illegible]	1 00		173	14	12 36	-0 96	-1 58
[illegible]	[illegible]	[illegible]	3 00	1 41	83	7	11 86	-1 43	-1 87
[illegible]	[illegible]	[illegible]	1 50	0 71	153	9	17 00	-0 68	-1 42
[illegible]	[illegible]	[illegible]	16 64	16 42	3043	165	18 44	-0 28	-1 17
[illegible]	[illegible]	[illegible]	17 07	13 36	3209	184	17 44	-0 07	-1 04
[illegible]	[illegible]	[illegible]	17 33	13 29	2422	117	20 70	-0 39	-1 24
[illegible]	[illegible]	[illegible]	0 00	0 00	1745	147	11 87	-1 25	-1 76



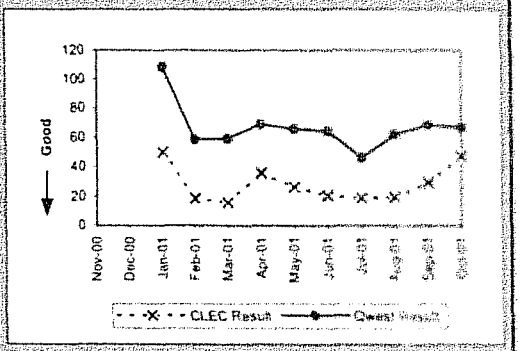
Installation Times for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					433	16	27 06		
					263	10	26 30		
[illegible]	[illegible]	[illegible]	17 67	0 58	358	9	39 78	-0 97	-1 59
					221	6	36 83		
					195	8	24 38		
[illegible]	[illegible]	[illegible]	20 00		207	9	23 00	-0 15	-1 09
					88	8	11 00		
					200	9	22 22		
					22	2	11 00		
[illegible]	[illegible]	[illegible]	20 67	15 82	468	10	46 80	-1	-1 61
					282	10	28 20		
[illegible]	[illegible]	[illegible]	1 00		300	9	33 33	-1 04	-1 64



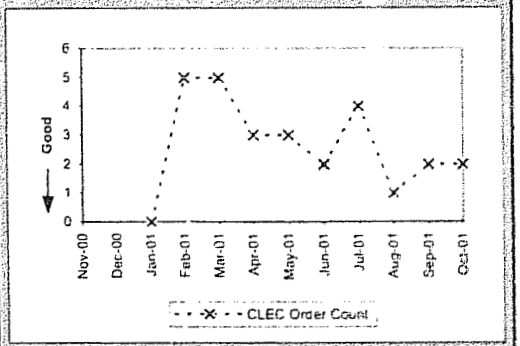
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	6	50 00	18 45	34229	315	108 66	-1 83	-2 11
[illegible]	[illegible]	9	18 67	13 89	13173	225	58 55	-1 75	-2 07
[illegible]	[illegible]	16	16 00	21 22	16035	271	59 17	-2 41	-2 46
[illegible]	[illegible]	15	36 07	31 73	21425	311	68 89	-1 55	-1.94
[illegible]	[illegible]	11	26 64	22 16	16276	247	65 89	-1 49	-1 9
[illegible]	[illegible]	9	20 89	25 33	16418	255	64 38	-1 4	-1 85
[illegible]	[illegible]	11	19 18	19 56	10336	223	46 35	-1 15	-1 7
[illegible]	[illegible]	11	19 82	18 84	10683	172	62 11	-1 52	-1 93
[illegible]	[illegible]	11	29 73	24 71	10870	159	68 36	-1 27	-1 77
[illegible]	[illegible]	9	47 56	31 69	11037	165	66 89	-0 59	-1.36



Checklist #14 - Resale - PBX Installation

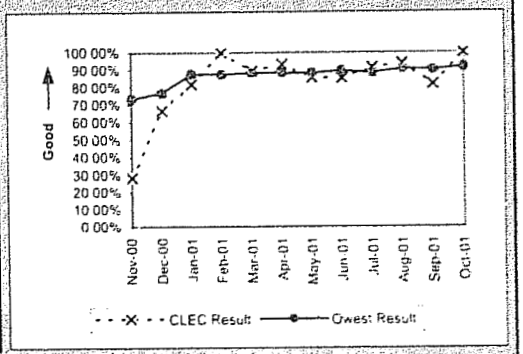
Percent of Pending Orders Delayed for Facilities Reasons PBX (OP-15B)	
	CLEC Order Count
Nov-00	0
Dec-00	5
Jan-01	5
Feb-01	3
Mar-01	3
Apr-01	2
May-01	4
Jun-01	1
Jul-01	2
Aug-01	2
Sep-01	
Oct-01	



Checklist #14 - Resale - PBX Repair

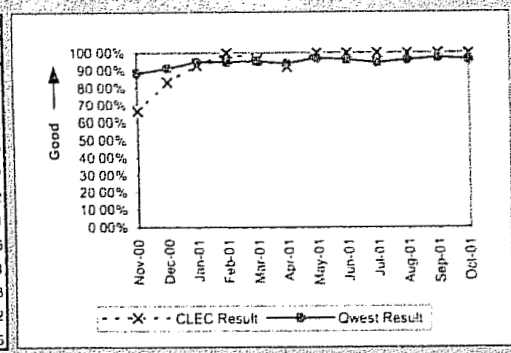
Percent (MR-3.1) - Dispatches Within MSAs

[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	270	367	73.57%	7.49	3.55
[illegible]	[illegible]	[illegible]	[illegible]	198	258	76.74%	0.13	-0.92
[illegible]	[illegible]	[illegible]	[illegible]	530	604	87.75%	0.6	-0.63
[illegible]	[illegible]	[illegible]	[illegible]	423	483	87.58%	-1.06	-1.64
[illegible]	[illegible]	[illegible]	[illegible]	408	461	88.50%	-0.13	-1.08
[illegible]	[illegible]	[illegible]	[illegible]	439	495	88.48%	-0.58	-1.35
[illegible]	[illegible]	[illegible]	[illegible]	495	560	88.39%	0.41	-0.75
[illegible]	[illegible]	[illegible]	[illegible]	520	581	89.50%	0.78	-0.53
[illegible]	[illegible]	[illegible]	[illegible]	480	564	88.48%	-0.34	-1.21
[illegible]	[illegible]	[illegible]	[illegible]	529	583	90.74%	-0.47	-1.29
[illegible]	[illegible]	[illegible]	[illegible]	384	427	90.16%	0.86	-0.48
[illegible]	[illegible]	[illegible]	[illegible]	416	453	91.83%	-1.1	-1.67



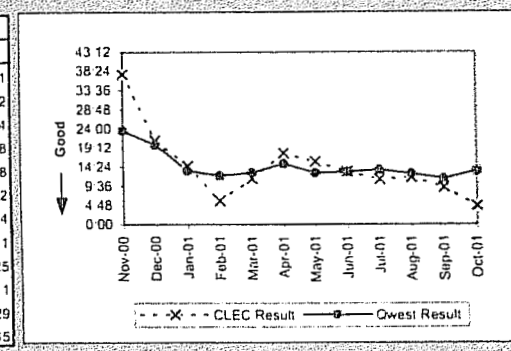
Percent (MR-4) - Dispatches Within MSAs

[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	421	476	88.45%	6.2	2.77
[illegible]	[illegible]	[illegible]	[illegible]	307	337	91.10%	0.16	-0.9
[illegible]	[illegible]	[illegible]	[illegible]	663	698	94.99%	0.4	-0.76
[illegible]	[illegible]	[illegible]	[illegible]	548	578	94.81%	-0.8	-1.49
[illegible]	[illegible]	[illegible]	[illegible]	523	559	95.35%	-0.19	-1.12
[illegible]	[illegible]	[illegible]	[illegible]	656	692	94.02%	0.45	-0.72
[illegible]	[illegible]	[illegible]	[illegible]	627	646	97.06%	-0.84	-1.51
[illegible]	[illegible]	[illegible]	[illegible]	637	663	96.08%	-1.23	-1.75
[illegible]	[illegible]	[illegible]	[illegible]	603	640	94.22%	-0.88	-1.54
[illegible]	[illegible]	[illegible]	[illegible]	651	678	96.02%	-0.88	-1.53
[illegible]	[illegible]	[illegible]	[illegible]	484	498	97.19%	-0.69	-1.42
[illegible]	[illegible]	[illegible]	[illegible]	529	549	96.36%	-0.74	-1.45



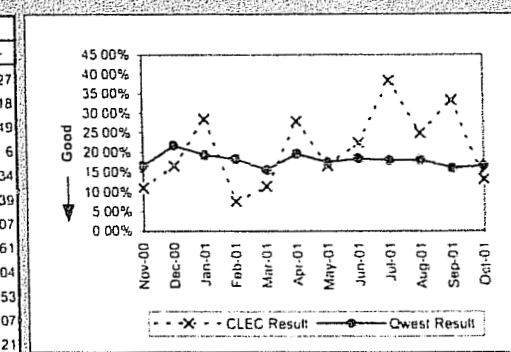
Average Time to Restore Service (MR-6) - Dispatches Within MSAs

[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	11238.21	476	23.37	1.63	-0.01
[illegible]	[illegible]	[illegible]	[illegible]	6637.28	337	20.00	0.13	-0.92
[illegible]	[illegible]	[illegible]	[illegible]	9384.53	698	13.27	2.03	0.24
[illegible]	[illegible]	[illegible]	[illegible]	7060.02	578	12.13	-1.28	-1.78
[illegible]	[illegible]	[illegible]	[illegible]	7217.13	559	12.54	-0.46	-1.28
[illegible]	[illegible]	[illegible]	[illegible]	9196.46	602	15.15	1.45	-0.12
[illegible]	[illegible]	[illegible]	[illegible]	8324.38	646	12.53	1.72	0.04
[illegible]	[illegible]	[illegible]	[illegible]	8718.14	663	13.09	1.48	-0.1
[illegible]	[illegible]	[illegible]	[illegible]	8732.00	640	13.39	-0.42	-1.25
[illegible]	[illegible]	[illegible]	[illegible]	8241.14	678	12.36	-0.18	-1.11
[illegible]	[illegible]	[illegible]	[illegible]	5677.44	498	11.24	-0.47	-1.29
[illegible]	[illegible]	[illegible]	[illegible]	7195.44	549	13.20	-0.74	-1.45



Percent (MR-7) - Dispatches Within MSAs

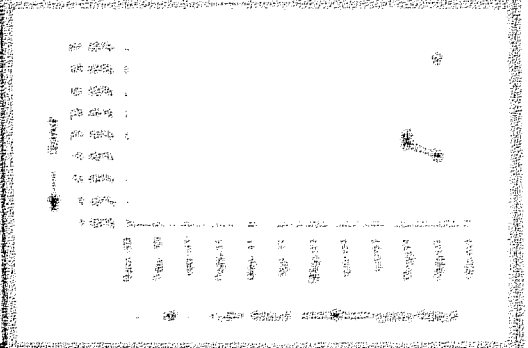
[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	82	493	16.63%	-0.44	-1.27
[illegible]	[illegible]	[illegible]	[illegible]	78	358	21.79%	-0.3	-1.18
[illegible]	[illegible]	[illegible]	[illegible]	138	708	19.49%	0.83	-0.49
[illegible]	[illegible]	[illegible]	[illegible]	108	588	18.37%	-0.98	-1.6
[illegible]	[illegible]	[illegible]	[illegible]	89	570	15.61%	-0.56	-1.34
[illegible]	[illegible]	[illegible]	[illegible]	122	620	19.68%	1	-0.39
[illegible]	[illegible]	[illegible]	[illegible]	117	666	17.57%	-0.11	-1.07
[illegible]	[illegible]	[illegible]	[illegible]	126	682	18.48%	0.65	-0.61
[illegible]	[illegible]	[illegible]	[illegible]	119	658	18.09%	1.71	0.04
[illegible]	[illegible]	[illegible]	[illegible]	127	700	18.14%	0.78	-0.53
[illegible]	[illegible]	[illegible]	[illegible]	82	508	16.14%	1.77	0.07
[illegible]	[illegible]	[illegible]	[illegible]	93	558	16.67%	-0.34	-1.21



Checklist #14 - Repair [illegible]

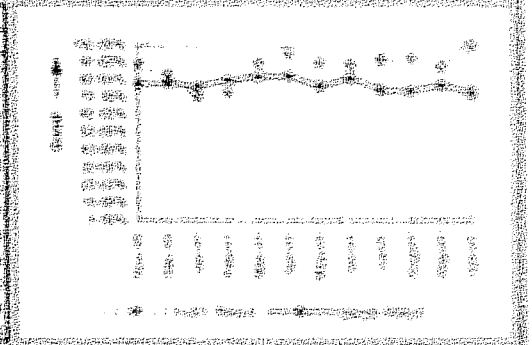
Repair Repeat Report Rate (Percent) (MR-7 -- Dispatches Within [illegible])

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	[illegible]	[illegible]
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	3	15	20.00%	40.00%	101	542	17.97%	[illegible]	[illegible]
Sep-01	6	16	37.50%	48.41%	81	399	19.29%	[illegible]	[illegible]
Oct-01									



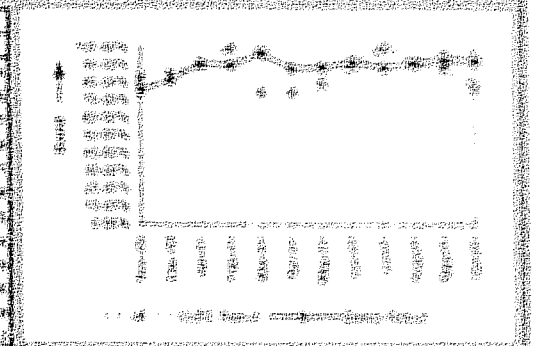
Repair Appointments Met (Percent) (MR-9 -- Dispatches Within [illegible])

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	[illegible]	[illegible]
Nov-00	8	9	88.89%	31.43%	382	493	[illegible]	[illegible]	[illegible]
Dec-00	5	6	83.33%	37.27%	279	358	[illegible]	[illegible]	[illegible]
Jan-01	7	10	70.00%	45.83%	355	456	[illegible]	[illegible]	[illegible]
Feb-01	8	11	72.73%	44.54%	302	379	[illegible]	[illegible]	[illegible]
Mar-01	17	19	89.47%	30.69%	328	402	[illegible]	[illegible]	[illegible]
Apr-01	19	20	95.00%	21.79%	343	411	[illegible]	[illegible]	[illegible]
May-01	18	20	90.00%	30.00%	347	449	[illegible]	[illegible]	[illegible]
Jun-01	31	35	88.57%	31.82%	382	473	[illegible]	[illegible]	[illegible]
Jul-01	11	12	91.67%	27.64%	336	446	[illegible]	[illegible]	[illegible]
Aug-01	12	13	92.31%	26.65%	333	455	[illegible]	[illegible]	[illegible]
Sep-01	14	16	87.50%	33.07%	235	311	[illegible]	[illegible]	[illegible]
Oct-01	6	6	100.00%	0.00%	267	370	[illegible]	[illegible]	[illegible]



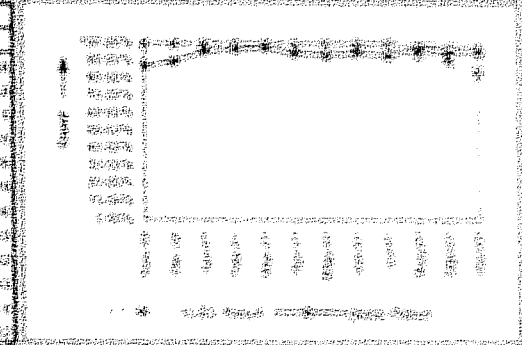
Out of Service Cleared within 24 hours (Percent) (MR-3 -- Dispatches Outside [illegible])

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	[illegible]	[illegible]
Nov-00	5	6	83.33%	37.27%	83	100	[illegible]	[illegible]	[illegible]
Dec-00	6	7	85.71%	34.99%	71	87	[illegible]	[illegible]	[illegible]
Jan-01	10	11	90.91%	28.75%	113	124	[illegible]	[illegible]	[illegible]
Feb-01	2	2	100.00%	0.00%	93	103	[illegible]	[illegible]	[illegible]
Mar-01	3	4	75.00%	43.30%	126	130	[illegible]	[illegible]	[illegible]
Apr-01	3	4	75.00%	43.30%	105	110	[illegible]	[illegible]	[illegible]
May-01	8	10	80.00%	40.00%	107	125	[illegible]	[illegible]	[illegible]
Jun-01	9	10	90.00%	30.00%	119	125	[illegible]	[illegible]	[illegible]
Jul-01	8	8	100.00%	0.00%	113	127	[illegible]	[illegible]	[illegible]
Aug-01	10	11	90.91%	28.75%	105	115	[illegible]	[illegible]	[illegible]
Sep-01	8	9	88.89%	31.43%	105	117	[illegible]	[illegible]	[illegible]
Oct-01	7	9	77.78%	41.57%	120	132	[illegible]	[illegible]	[illegible]



All Troubles Cleared within 48 hours (Percent) (MR-4 -- Dispatches Outside [illegible])

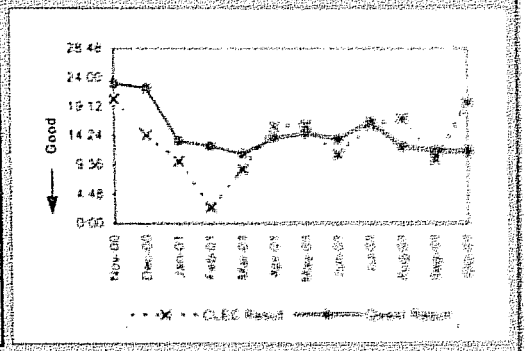
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	[illegible]	[illegible]
Nov-00	9	9	100.00%	0.00%	127	146	[illegible]	[illegible]	[illegible]
Dec-00	9	9	100.00%	0.00%	105	117	[illegible]	[illegible]	[illegible]
Jan-01	15	15	100.00%	0.00%	144	151	[illegible]	[illegible]	[illegible]
Feb-01	2	2	100.00%	0.00%	119	123	[illegible]	[illegible]	[illegible]
Mar-01	7	7	100.00%	0.00%	151	155	[illegible]	[illegible]	[illegible]
Apr-01	7	7	100.00%	0.00%	129	137	[illegible]	[illegible]	[illegible]
May-01	13	13	100.00%	0.00%	140	150	[illegible]	[illegible]	[illegible]
Jun-01	10	10	100.00%	0.00%	153	162	[illegible]	[illegible]	[illegible]
Jul-01	10	10	100.00%	0.00%	144	155	[illegible]	[illegible]	[illegible]
Aug-01	13	14	92.86%	25.75%	143	147	[illegible]	[illegible]	[illegible]
Sep-01	9	10	90.00%	30.00%	123	129	[illegible]	[illegible]	[illegible]
Oct-01	10	12	83.33%	37.27%	142	146	[illegible]	[illegible]	[illegible]



Checklist #14 - Resale - PBX Repair

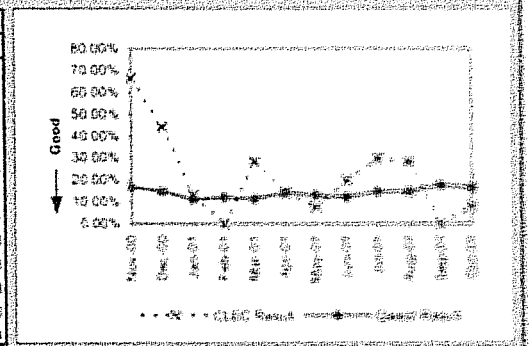
Mean Time to Restore (Hours Minutes) (MR-6)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dem	CLEC Resu	Std Dev	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	9	20 33	15 10	3357 30	146	23 00	-0 29	-1 17
[illegible]	[illegible]	9	14 31	9 39	2612 46	117	22 20	-0 94	-1 57
[illegible]	[illegible]	15	10 12	11 50	2039 28	151	13 30	-0 81	-1 49
[illegible]	9 22	2	2 41	3 28	1554 18	123	12 38	-0 66	-1 4
[illegible]	[illegible]	7	8 53	9 07	1771 20	155	11 26	-0 35	-1 21
[illegible]	[illegible]	7	15 54	10 38	1924 04	137	14 03	1 64	-0 01
[illegible]	[illegible]	13	16 10	11 39	2203 57	150	14 42	1 42	-0 14
[illegible]	[illegible]	10	11 15	10 11	2242 45	162	13 51	-0 46	-1 28
[illegible]	[illegible]	10	16 09	9 03	2584 17	155	16 40	-0 08	-1 05
[illegible]	[illegible]	14	17 10	17 50	1848 11	147	12 34	1 41	-0 14
[illegible]	[illegible]	10	10 29	17 40	1531 39	129	11 52	-0 26	-1 16
[illegible]	[illegible]	12	19 53	24 05	1760 45	149	11 49	1 39	-0 15



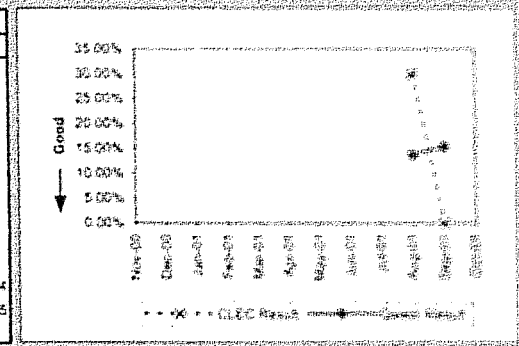
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dem	CLEC Resu	Std Dev	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	6	9	66 67%	47 14%	25	149	16 78%	3 15	0 91
[illegible]	4	9	44 44%	49 69%	18	121	14 88%	2	0 22
[illegible]	2	15	13 33%	33 99%	17	152	11 18%	0 28	-0 83
[illegible]	0	2	0 00%	0 00%	15	125	12 00%	-0 52	-1 31
[illegible]	2	7	28 57%	45 18%	18	157	11 47%	1 19	-0 28
[illegible]	1	7	14 29%	34 99%	20	140	14 29%	0	-1
[illegible]	1	13	7 69%	26 65%	20	153	13 07%	-0 55	-1 34
[illegible]	2	10	20 00%	40 00%	20	163	12 27%	0 69	-0 58
[illegible]	3	10	30 00%	45 83%	23	156	14 74%	1 19	-0 28
[illegible]	4	14	28 57%	45 18%	22	149	14 77%	1 26	-0 23
[illegible]	0	10	0 00%	0 00%	23	130	17 69%	-1 41	-1 86
[illegible]	1	12	8 33%	27 64%	25	152	16 45%	-0 73	-1 44



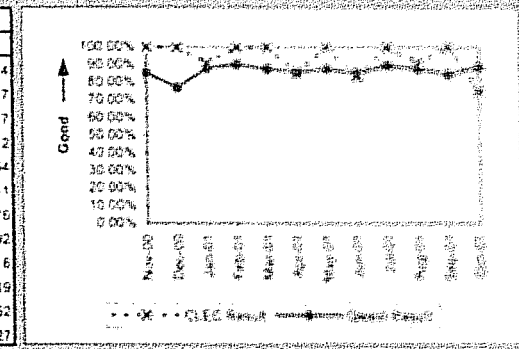
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dem	CLEC Resu	Std Dev	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	3	10	30 00%	45 83%	15	109	13 76%	1 26	-0 24
[illegible]	0	9	0 00%	0 00%	16	104	15 38%	-1 23	-1 75



Repair Appointments Met (Percent) (MR-9)-- Dispatches Outside MSAs

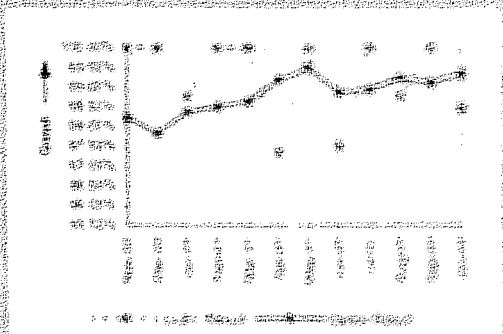
Date	CLEC Num	CLEC Dem	CLEC Resu	Std Dev	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	9	9	100 00%	0 00%	127	149	85 23%	-1 21	-1 74
[illegible]	9	9	100 00%	0 00%	93	121	76 86%	-1 59	-1 97
[illegible]	10	11	90 91%	28 75%	89	101	88 12%	-0 27	-1 17
[illegible]	1	1	100 00%	0 00%	73	81	90 12%	-0 33	-1 2
[illegible]	6	6	100 00%	0 00%	79	90	87 78%	-0 89	-1 54
[illegible]	6	7	85 71%	34 99%	84	98	85 71%	0	-1
[illegible]	12	12	100 00%	0 00%	90	103	87 38%	-1 25	-1 76
[illegible]	5	6	83 33%	37 27%	97	114	85 09%	0 14	-0 92
[illegible]	9	9	100 00%	0 00%	93	104	89 42%	-0 99	-1 6
[illegible]	10	11	90 91%	28 75%	92	105	87 62%	-0 32	-1 19
[illegible]	6	6	100 00%	0 00%	76	90	84 44%	-1 02	-1 62
[illegible]	9	12	75 00%	43 30%	91	103	88 35%	1 2	-0 27



Checklist #14 - Resale - PBX Repair

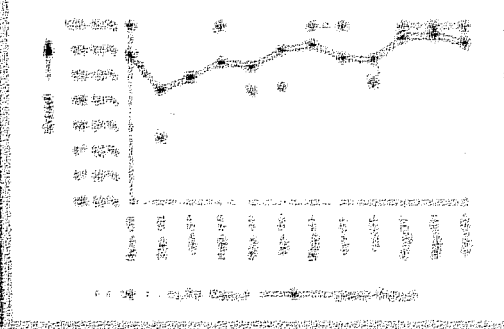
Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Disparities

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Stat Z Sco	Parity Sco
Nov-00	23	23	100 00%	0 00%	497	[illegible]	98 27%	[illegible]	[illegible]
Dec-00	17	17	100 00%	0 00%	496	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	80	81	98 77%	11 04%	1259	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	53	53	100 00%	0 00%	1053	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	66	66	100 00%	0 00%	1013	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	73	75	97 33%	16 11%	1080	[illegible]	[illegible]	[illegible]	[illegible]
May-01	69	69	100 00%	0 00%	1146	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	78	80	97 50%	15 61%	1051	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	72	72	100 00%	0 00%	1024	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	81	82	98 78%	10 98%	1155	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	63	63	100 00%	0 00%	886	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	64	65	98 46%	12 31%	1054	[illegible]	[illegible]	[illegible]	[illegible]



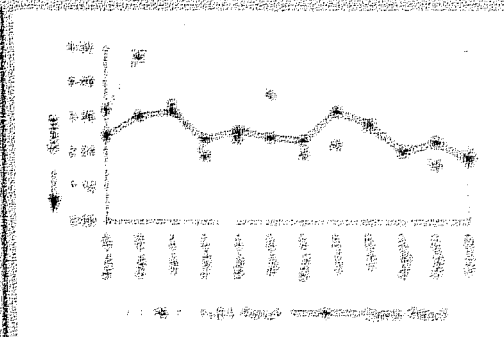
All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Disparities

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Stat Z Sco	Parity Sco
Nov-00	52	52	100 00%	0 00%	1137	1148	[illegible]	[illegible]	[illegible]
Dec-00	44	45	97 78%	14 74%	1001	1014	[illegible]	[illegible]	[illegible]
Jan-01	98	99	98 99%	10 00%	1524	1540	[illegible]	[illegible]	[illegible]
Feb-01	58	58	100 00%	0 00%	1235	1244	[illegible]	[illegible]	[illegible]
Mar-01	76	77	98 70%	11 32%	1217	1227	[illegible]	[illegible]	[illegible]
Apr-01	81	82	98 78%	10 98%	1243	[illegible]	[illegible]	[illegible]	[illegible]
May-01	77	77	100 00%	0 00%	1315	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	92	92	100 00%	0 00%	1230	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	88	89	98 88%	10 54%	1180	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	92	92	100 00%	0 00%	1307	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	65	65	100 00%	0 00%	1016	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	78	78	100 00%	0 00%	1179	[illegible]	[illegible]	[illegible]	[illegible]



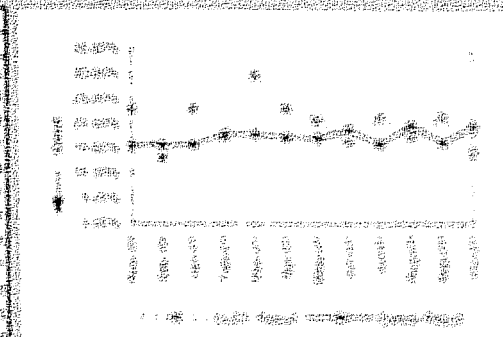
Mean Time to Restore (Hours Minutes) (MR-6)-- No Disparities

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Stat Z Sco	Parity Sco
Nov-00	200 58	52	3 52	8 32	3388 47	1144	[illegible]	[illegible]	[illegible]
Dec-00	256 31	45	5 42	11 17	3699 26	1014	[illegible]	[illegible]	[illegible]
Jan-01	402 19	99	4 04	13 06	5861 19	1540	[illegible]	[illegible]	[illegible]
Feb-01	131 46	58	2 16	4 39	3554 34	1244	[illegible]	[illegible]	[illegible]
Mar-01	222 14	77	2 53	10 46	3866 39	1227	[illegible]	[illegible]	[illegible]
Apr-01	361 07	82	4 24	19 05	3645 00	1249	[illegible]	[illegible]	[illegible]
May-01	178 08	77	2 19	4 38	3700 14	1320	[illegible]	[illegible]	[illegible]
Jun-01	245 19	92	2 40	5 21	4728 28	1230	[illegible]	[illegible]	[illegible]
Jul-01	291 13	89	3 16	9 05	3991 15	1180	[illegible]	[illegible]	[illegible]
Aug-01	224 40	92	2 27	5 40	3171 13	1310	[illegible]	[illegible]	[illegible]
Sep-01	127 12	65	1 57	3 43	2794 02	1016	[illegible]	[illegible]	[illegible]
Oct-01	178 20	78	2 17	4 37	2569 13	1179	[illegible]	[illegible]	[illegible]



Repair Repeat Report Rate (Percent) (MR-7)-- No Disparities

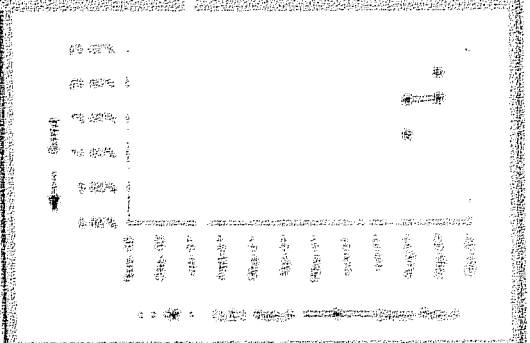
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Stat Z Sco	Parity Sco
Nov-00	12	52	23 08%	42 13%	160	1144	[illegible]	[illegible]	[illegible]
Dec-00	6	45	13 33%	33 99%	161	1014	[illegible]	[illegible]	[illegible]
Jan-01	23	99	23 23%	42 23%	245	1540	[illegible]	[illegible]	[illegible]
Feb-01	10	58	17 24%	37 77%	225	1244	[illegible]	[illegible]	[illegible]
Mar-01	23	77	29 87%	45 77%	221	1227	[illegible]	[illegible]	[illegible]
Apr-01	19	82	23 17%	42 13%	217	1249	[illegible]	[illegible]	[illegible]
May-01	16	77	20 78%	40 57%	227	1320	[illegible]	[illegible]	[illegible]
Jun-01	15	92	16 30%	36 94%	233	1230	[illegible]	[illegible]	[illegible]
Jul-01	19	89	21 35%	40 98%	190	1180	[illegible]	[illegible]	[illegible]
Aug-01	16	92	17 39%	37 90%	258	1310	[illegible]	[illegible]	[illegible]
Sep-01	14	65	21 54%	41 11%	165	1016	[illegible]	[illegible]	[illegible]
Oct-01	11	78	14 10%	34 80%	230	1179	[illegible]	[illegible]	[illegible]



Checklist #14 - Resale - PID Results

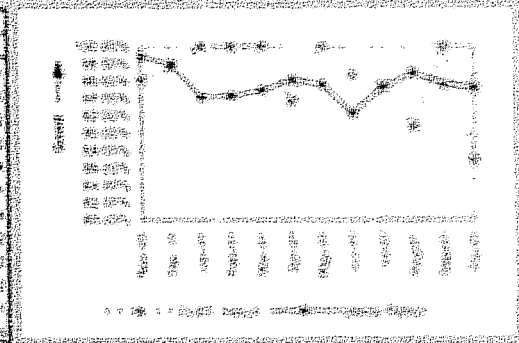
Repair Repeat Report Rate (Percent) (MR-7) -- No Disparities

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sco	Parity Sco
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	48	12 50%	33 07%	117	666	17 57%	[illegible]	[illegible]
Sep-01	6	28	21 43%	41 03%	91	514	17 70%	[illegible]	[illegible]
Oct-01									



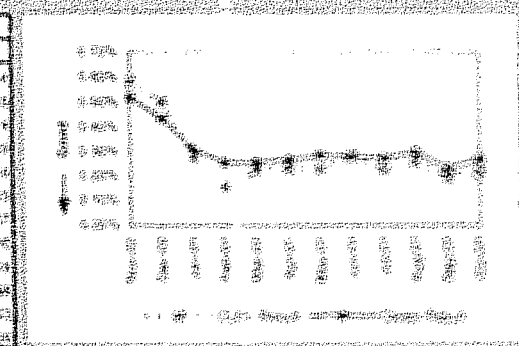
Repair Appointments Met (Percent) (MR-9)-- No Disparities

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sco	Parity Sco
Nov-00	50	52	96 15%	19 23%	1131	1144	98 86%	[illegible]	[illegible]
Dec-00	44	45	97 78%	14 74%	993	1014	97 93%	[illegible]	[illegible]
Jan-01	24	24	100 00%	0 00%	468	497	94 17%	[illegible]	[illegible]
Feb-01	8	8	100 00%	0 00%	314	333	94 29%	[illegible]	[illegible]
Mar-01	22	22	100 00%	0 00%	319	336	94 94%	[illegible]	[illegible]
Apr-01	15	16	93 75%	24 21%	297	309	96 12%	[illegible]	[illegible]
May-01	18	18	100 00%	0 00%	320	335	95 52%	[illegible]	[illegible]
Jun-01	29	30	96 67%	17 95%	313	339	92 33%	[illegible]	[illegible]
Jul-01	21	22	95 45%	20 83%	302	317	95 27%	[illegible]	[illegible]
Aug-01	20	22	90 91%	28 75%	320	330	96 97%	[illegible]	[illegible]
Sep-01	10	10	100 00%	0 00%	259	271	95 57%	[illegible]	[illegible]
Oct-01	20	23	86 96%	33 68%	260	273	95 24%	[illegible]	[illegible]



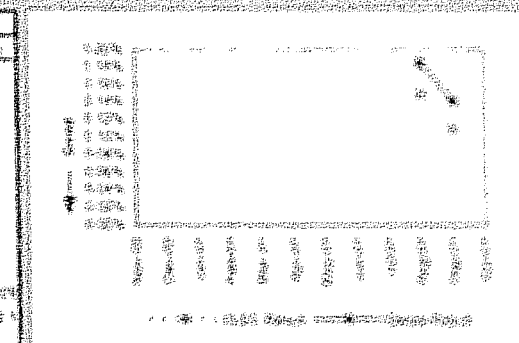
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sco	Parity Sco
Nov-00	70	11982	0 58%	7 62%	1786	344343	0 52%	[illegible]	[illegible]
Dec-00	60	11959	0 50%	7 07%	1493	342085	0 44%	[illegible]	[illegible]
Jan-01	128	46358	0 28%	5 25%	2400	777979	0 31%	[illegible]	[illegible]
Feb-01	73	46841	0 16%	3 94%	1957	770597	0 25%	[illegible]	[illegible]
Mar-01	110	49605	0 22%	4 70%	1954	762004	0 26%	[illegible]	[illegible]
Apr-01	114	49795	0 23%	4 78%	2009	757255	0 27%	[illegible]	[illegible]
May-01	114	49981	0 23%	4 77%	2139	754573	0 28%	[illegible]	[illegible]
Jun-01	142	50658	0 28%	5 29%	2083	748765	0 28%	[illegible]	[illegible]
Jul-01	112	49964	0 22%	4 73%	2002	739692	0 27%	[illegible]	[illegible]
Aug-01	126	49187	0 26%	5 05%	2159	726779	0 30%	[illegible]	[illegible]
Sep-01	93	48583	0 19%	4 37%	1656	722146	0 23%	[illegible]	[illegible]
Oct-01	105	48762	0 22%	4 64%	1893	714107	0 27%	[illegible]	[illegible]



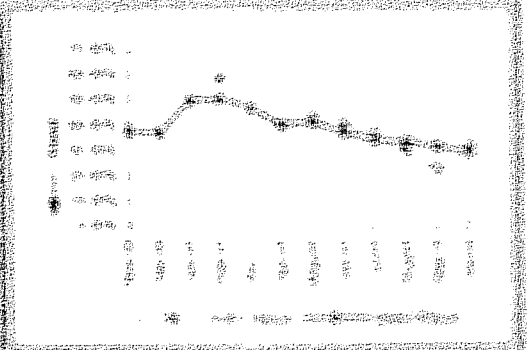
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sco	Parity Sco
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	73	49187	0 15%	3 85%	1339	726779	0 18%	[illegible]	[illegible]
Sep-01	53	48583	0 11%	3 30%	1017	722146	0 14%	[illegible]	[illegible]
Oct-01									

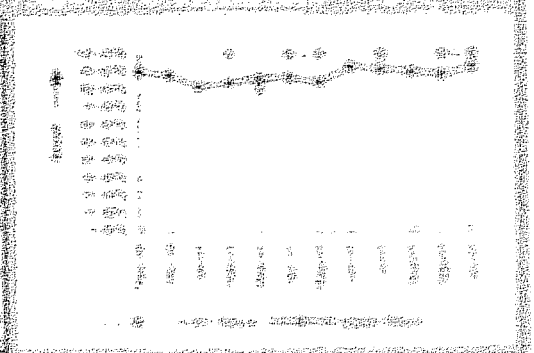


[illegible]

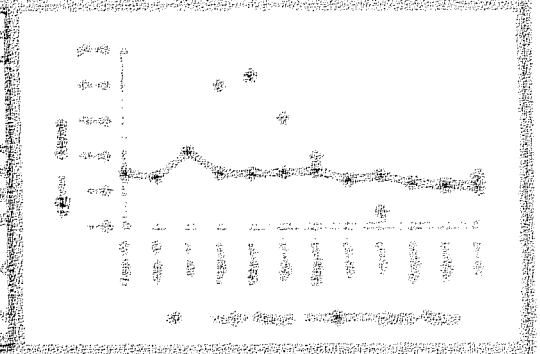
Date	CLEC Num	CLEC Denom	CLEC Result	Std. Dev.	Qwest Num	Qwest Denom	Qwest Result	Qwest Low	Qwest Hi
Nov-00	41	111	36.94%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	36	96	37.50%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	122	250	48.80%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	102	175	58.29%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	94	204	46.08%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	74	188	39.36%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	87	201	43.28%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	95	237	40.08%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	63	175	36.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	54	180	30.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	27	120	22.50%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	47	152	30.92%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



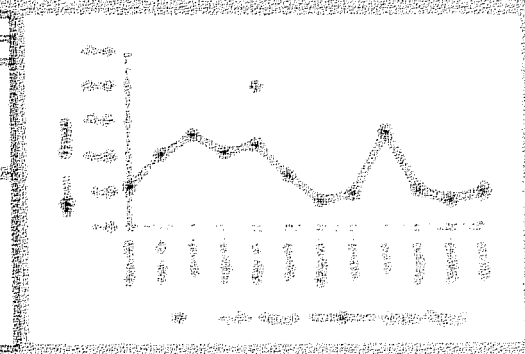
Date	CLEC Num	CLEC Dem	CLEC Res	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-00					[illegible]	[illegible]	[illegible]		
Dec-00					[illegible]	[illegible]	[illegible]		
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	4	5	80.00%	40.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	6	6	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	2	2	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01	5	5	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	2	2	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



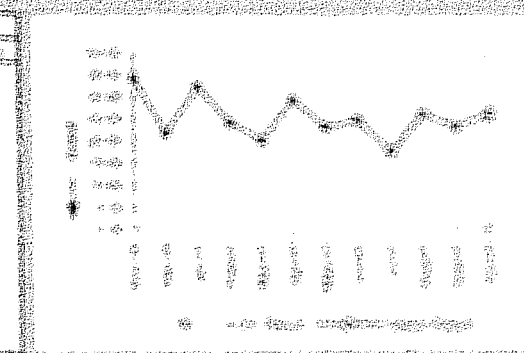
Date	CLEC Num	CLEC Dem	CLEC Res	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-00					[illegible]	[illegible]	[illegible]		
Dec-00					[illegible]	[illegible]	[illegible]		
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01	20	1	20.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	107	5	21.40	13.26	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	93	6	15.50	1.50	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	20	2	10.00	1.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01	2	1	2.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01	28	5	5.60	5.65	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	14	2	7.00	4.24	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Date	CLEC Num	CLEC Dem	CLEC Res	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-00					[illegible]	[illegible]	[illegible]		
Dec-00					[illegible]	[illegible]	[illegible]		
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01	20	1	20.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		



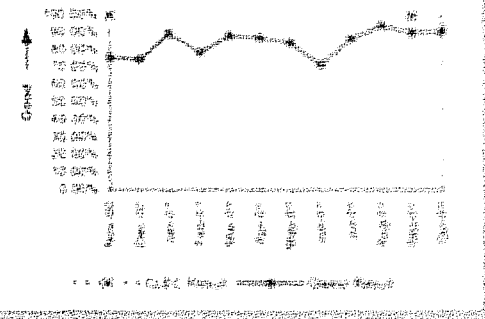
Date	CLEC Num	CLEC Dem	CLEC Res	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-00					[illegible]	[illegible]	[illegible]		
Dec-00					[illegible]	[illegible]	[illegible]		
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		



Checklist #14 - Resale - Basic ISDN Installation

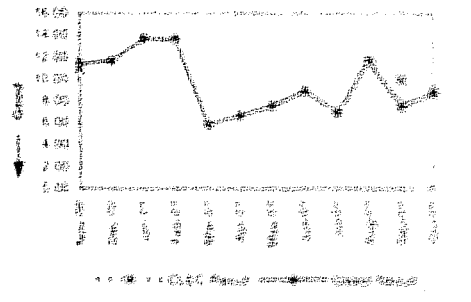
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	3	3	100 00%	0 00%	44	58	75 86%	-0 95	-1 56
Dec-00					50	67	74 63%		
Jan-01					17	19	89 47%		
Feb-01					22	28	78 57%		
Mar-01					22	25	88 00%		
Apr-01					27	31	87 10%		
May-01					21	25	84 00%		
Jun-01					15	21	71 43%		
Jul-01					19	22	86 36%		
Aug-01					45	48	93 75%		
Sep-01	1	1	100 00%	0 00%	18	20	90 00%	-0 33	-1 2
Oct-01					29	32	90 63%		



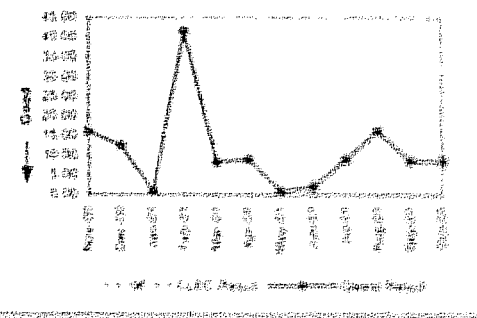
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	33	3	11 00	5 20	661	58	11 40	-0 05	1 03
Dec-00					785	67	11 72		
Jan-01					261	19	13 74		
Feb-01					381	28	13 61		
Mar-01					147	25	5 88		
Apr-01					208	31	6 71		
May-01					190	25	7 60		
Jun-01					187	21	8 90		
Jul-01					167	24	6 96		
Aug-01					572	49	11 67		
Sep-01	10	1	10 00		159	21	7 57	0 84	-0 49
Oct-01					307	35	8 77		



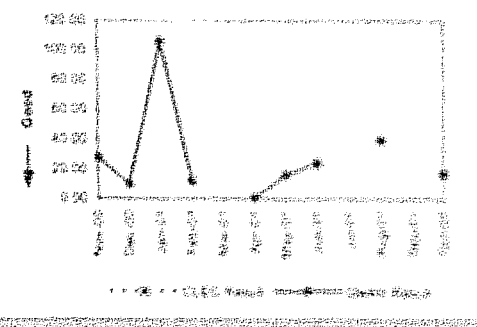
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					193	12	16 08		
Dec-00					50	4	12 50		
Jan-01					1	1	1 00		
Feb-01					124	3	41 33		
Mar-01					25	3	8 33		
Apr-01					27	3	9 00		
May-01					1	1	1 00		
Jun-01					6	3	2 00		
Jul-01					45	5	9 00		
Aug-01					49	3	16 33		
Sep-01					28	3	8 67		
Oct-01					34	4	8 50		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs

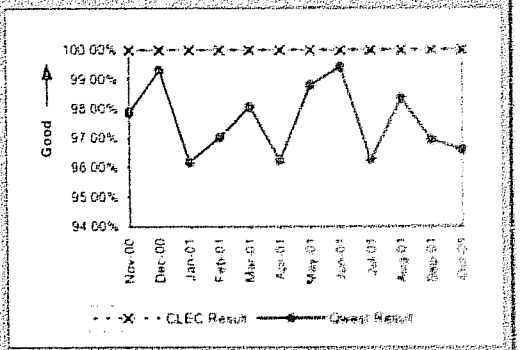
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					56	2	28 00		
Dec-00					133	13	10 23		
Jan-01					106	1	106 00		
Feb-01					36	3	12 00		
Mar-01									
Apr-01					1	1	1 00		
May-01					50	3	16 67		
Jun-01					73	3	24 33		
Jul-01									
Aug-01					40	1	40 00		
Sep-01									
Oct-01					34	2	17 00		



Checklist #14 - Resale - Basic ISDN Installation

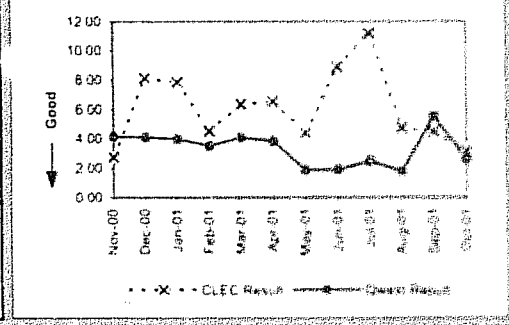
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	9	9	100 00%	0 00%	2584	2640	97 88%	-0 44	-1 27
	14	14	100 00%	0 00%	2638	2656	99 32%	-0 31	-1 19
	15	15	100 00%	0 00%	931	968	96 18%	-0 77	-1 47
	13	13	100 00%	0 00%	813	838	97 02%	-0 63	-1 38
	8	8	100 00%	0 00%	760	775	98 06%	-0 4	-1 24
	9	9	100 00%	0 00%	769	799	96 25%	-0 59	-1 36
	14	14	100 00%	0 00%	749	758	98 81%	-0 41	-1 25
	9	9	100 00%	0 00%	867	872	99 43%	-0 23	-1 14
	6	6	100 00%	0 00%	103	107	96 26%	-0 47	-1 29
	4	4	100 00%	0 00%	120	122	98 36%	-0 25	-1 15
	3	3	100 00%	0 00%	95	98	96 94%	-0 3	-1 18
	12	12	100 00%	0 00%	85	88	96 59%	-0 61	-1 37



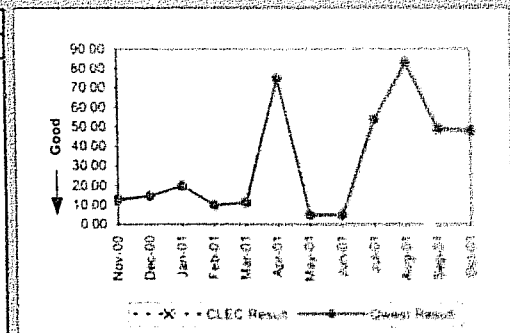
Installation Interval (Average Days) (OP-4)-- No Dispatches

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	25	9	2 78	2 05	11014	2640	4 17	-0 47	-1 26
	114	14	8 14	8 80	10935	2656	4 12	3 09	0 86
	118	15	7 87	9 47	3860	968	3 99	1 77	0 08
	59	13	4 54	4 05	2961	838	3 53	1 88	0 14
	51	8	6 38	5 29	3162	775	4 08	1 94	0 18
	55	9	6 56	4 53	3091	799	3 87	1 93	0 17
	62	14	4 43	1 34	1172	624	1 88	2 14	0 3
	80	9	8 89	10 35	1390	724	1 92	2 37	0 44
	56	5	11 20	7 89	208	84	2 48	1 51	-0 08
	19	4	4 75	1 50	140	78	1 79	1 73	0 05
	9	2	4 50	0 71	377	68	5 54	-0 07	-1 04
	22	7	3 14	0 69	154	60	2 57	0 75	-0 54



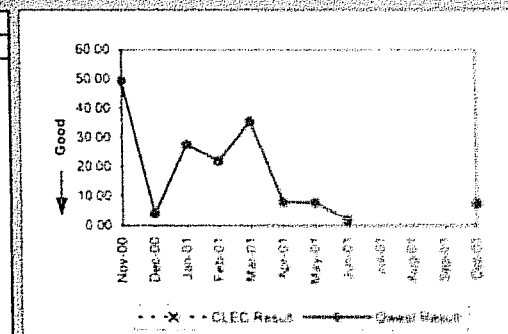
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					485	38	12 76		
					220	15	14 67		
					652	33	19 76		
					188	19	9 89		
					90	8	11 25		
					674	9	74 89		
					24	5	4 80		
					19	4	4 75		
					750	14	53 57		
					830	10	83 00		
					244	5	48 80		
					144	3	48 00		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

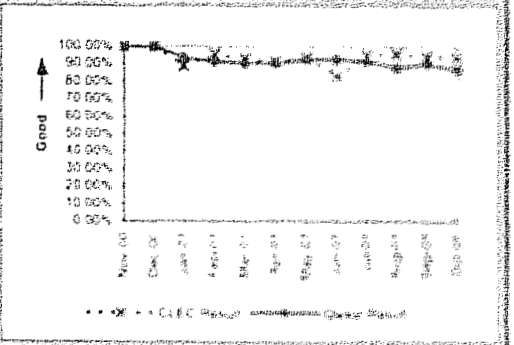
	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					889	18	49 39		
					12	3	4 00		
					111	4	27 75		
					132	6	22 00		
					249	7	35 57		
					167	21	7 95		
					31	4	7 75		
					2	1	2 00		
					15	2	7 50		



Checklist #14 - Resale - Basic ISDN Installation

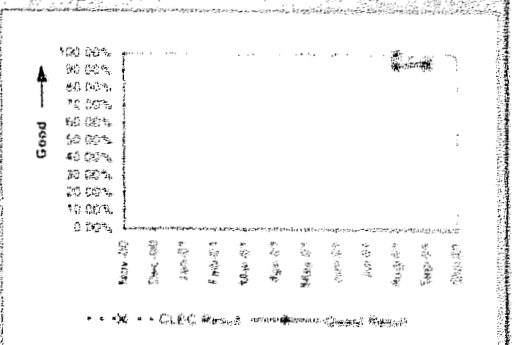
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	31	31	100 00%	0 00%	5341	5360	99 65%	-0 33	-1 2
[illegible]	44	44	100 00%	0 00%	5348	5361	99 76%	-0 33	-1 2
[illegible]	72	81	88 89%	31 43%	4189	4488	93 34%	1 59	-0 09
[illegible]	87	91	95 60%	20 50%	3289	3603	91 29%	-1 44	-1 88
[illegible]	68	73	93 15%	25 26%	3294	3633	90 67%	-0 72	-1 44
[illegible]	62	68	91 18%	28 36%	3251	3603	90 23%	-0 26	-1 16
[illegible]	48	51	94 12%	23 53%	3126	3381	92 46%	-0 45	-1 27
[illegible]	25	30	83 33%	37 27%	3042	3286	92 57%	1 92	0 64
[illegible]	18	19	94 74%	22 33%	2753	3010	91 46%	-0 51	-1 31
[illegible]	21	22	95 45%	20 83%	2514	2862	87 84%	-1 09	-1 66
[illegible]	33	35	94 29%	23 21%	2445	2712	90 15%	-0 82	-1 5
[illegible]	30	32	93 75%	24 21%	2386	2739	87 11%	-1 11	-1 68



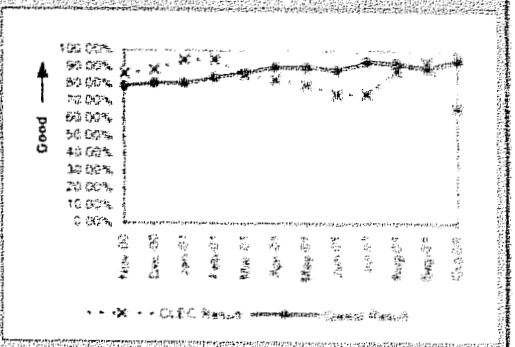
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]	22	22	100 00%	0 00%	2671	2862	93 33%	-1 25	-1 76
[illegible]	33	35	94 29%	23 21%	2572	2712	94 84%	0 15	-0 87
[illegible]									



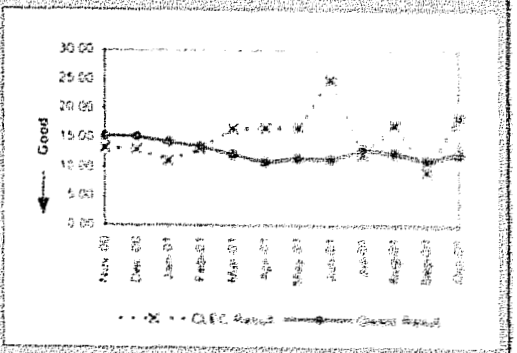
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	13	15	86 67%	33 99%	1070	1350	79 26%	-0 7	-1 43
[illegible]	16	18	88 89%	31 43%	981	1211	81 01%	-0 85	-1 51
[illegible]	52	55	94 55%	22 71%	1243	1537	80 87%	-2 53	-2 54
[illegible]	39	41	95 12%	21 54%	1232	1461	84 33%	-1 88	-2 14
[illegible]	30	35	85 71%	34 99%	1386	1588	87 28%	0 32	-0 61
[illegible]	25	30	83 33%	37 27%	1361	1507	90 31%	1 21	-0 26
[illegible]	12	15	80 00%	40 00%	1328	1469	90 40%	1 24	-0 25
[illegible]	6	8	75 00%	43 30%	1076	1212	88 78%	1 1	-0 33
[illegible]	3	4	75 00%	43 30%	1462	1564	93 48%	1 13	-0 32
[illegible]	15	17	88 24%	32 22%	1329	1435	92 61%	0 69	-0 58
[illegible]	30	32	93 75%	24 21%	1122	1246	90 05%	-0 69	-1 42
[illegible]	2	3	66 67%	47 14%	1527	1618	94 38%	1 38	-0 16



Installation Interval (Average Days) (OP-4)-- Interval Zone One

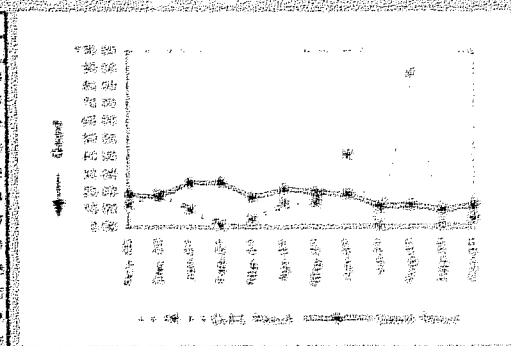
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	200	15	13 33	4 92	19415	1273	15 25	-0 41	-1 25
[illegible]	223	17	13 12	7 85	17250	1131	15 25	-0 43	-1 26
[illegible]	492	44	11 18	10 02	21255	1468	14 28	-1 04	-1 63
[illegible]	542	41	13 22	3 68	18655	1377	13 55	-0 1	-1 06
[illegible]	583	35	16 66	5 92	18601	1513	12 29	1 68	0 02
[illegible]	503	30	16 77	10 77	15641	1434	10 91	1 72	0 04
[illegible]	253	15	16 87	8 61	16380	1406	11 65	1 81	0 1
[illegible]	200	8	25 00	36 66	13313	1159	11 49	2 41	0 46
[illegible]	49	4	12 25	4 79	21114	1617	13 06	-0 14	-1 08
[illegible]	294	17	17 29	25 22	19956	1599	12 48	1 96	0 19
[illegible]	300	32	9 38	2 87	15126	1341	11 28	-0 96	-1 56
[illegible]	56	3	18 67	11 50	20948	1676	12 50	2 03	0 24



Checklist #14 - Resale - Basic ISDN Installation

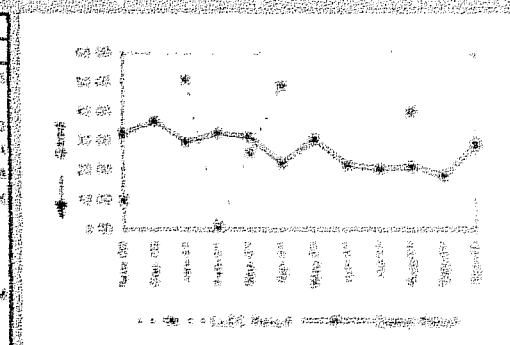
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	13	1	13 00		2387	128	18 65	-0 23	-1 14
Dec-00	38	2	19 00	2 83	1891	109	17 35	0 11	-0 94
Jan-01	20	2	10 00	11 31	3442	137	25 12	-0 67	-1 47
Feb-01	1	1	1 00		2302	91	25 30	-0 37	1 23
Mar-01	18	4	4 50	4 04	1240	73	16 99	-1 12	1 68
Apr-01	53	4	13 25	5 91	1043	49	21 29	-0 56	1 34
May-01	43	3	14 33	12 22	1071	55	19 47	-0 27	-1 57
Jun-01	82	2	41 00	53 74	979	53	18 47	1 83	0 11
Jul-01	1	1	1 00		2011	168	11 97	-0 78	-1 48
Aug-01	87	1	87 00		3295	268	12 29	2 88	0 25
Sep-01	3	2	1 50	0 71	2169	225	9 64	-0 78	-1 49
Oct-01	5	1	5 00		1866	155	12 04	-0 27	-1 16



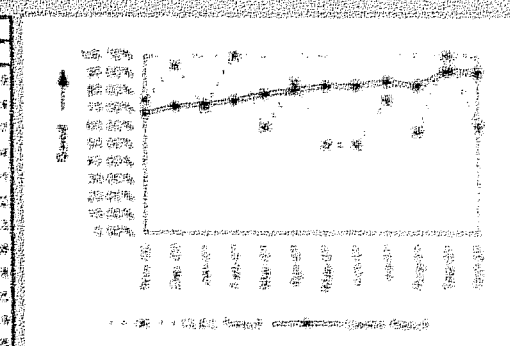
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	10	1	10 00		4945	152	32 53	-0 76	-1 46
Dec-00					4457	121	36 83		
Jan-01	51	1	51 00		4648	157	29 61	2 51	0 92
Feb-01	1	1	1 00		4495	138	32 57	0 51	1 44
Mar-01	26	1	26 00		4037	129	31 29	-0 13	1 08
Apr-01	49	1	49 00		2177	97	22 44	2 07	0 36
May-01					2616	86	30 42		
Jun-01					1796	83	21 64		
Jul-01					1279	63	20 30		
Aug-01	40	1	40 00		1573	75	20 97	1 77	0 08
Sep-01					1009	56	18 02		
Oct-01					1862	65	28 65		



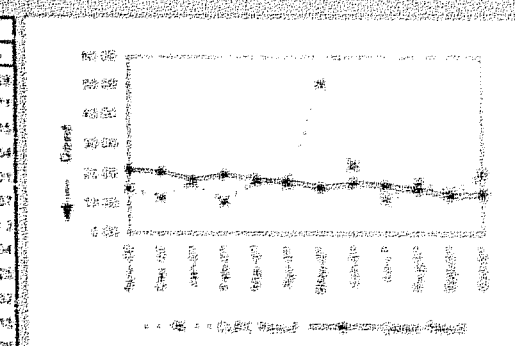
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	3	4	75 00%	43 30%	277	410	67 56%	-0 32	1 19
Dec-00	16	17	94 12%	23 53%	261	394	71 32%	-2 03	2 29
Jan-01	22	31	70 97%	45 39%	336	463	72 57%	0 21	0 87
Feb-01	7	7	100 00%	0 00%	358	481	74 43%	-1 54	1 94
Mar-01	6	10	60 00%	48 99%	389	496	78 43%	1 3	-0 29
Apr-01	11	13	84 62%	36 08%	365	453	80 57%	-0 36	1 23
May-01	1	2	50 00%	50 00%	305	369	82 66%	0 94	-0 83
Jun-01	3	6	50 00%	50 00%	326	394	82 74%	1 79	0 08
Jul-01	3	4	75 00%	43 30%	365	429	85 09%	0 53	-0 68
Aug-01	4	7	57 14%	49 49%	345	416	82 93%	1 56	-0 07
Sep-01	1	1	100 00%	0 00%	460	505	91 09%	-0 31	-1 10
Oct-01	3	5	60 00%	48 99%	418	463	90 28%	1 73	0 08



Installation Interval (Average Days) (OP-4)-- Interval Zone Two

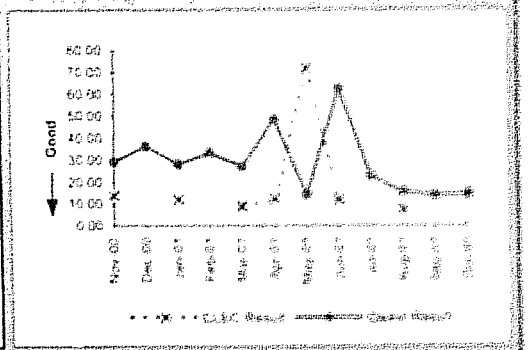
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	61	4	15 25	9 22	8145	379	21 49	-0 49	-1 39
Dec-00	122	10	12 20	8 46	7496	358	20 94	-1 10	-1 71
Jan-01	504	29	17 38	17 56	7939	434	18 29	-0 24	-1 15
Feb-01	76	7	10 86	4 38	9135	456	20 03	-0 88	-1 54
Mar-01	181	10	18 10	11 16	8200	450	18 22	-0 01	-1 01
Apr-01	225	13	16 92	6 75	7734	430	17 99	-0 11	-1 07
May-01	102	2	51 00	52 33	5331	341	15 63	2 14	0 3
Jun-01	138	6	23 00	9 27	6326	368	17 19	1 58	-0 04
Jul-01	46	4	11 50	10 97	7258	447	16 30	-0 4	1 25
Aug-01	122	7	17 43	8 48	6914	461	15 00	2 17	0 32
Sep-01	14	1	14 00		6700	519	12 91	1 41	-0 13
Oct-01	101	5	20 20	14 02	6630	489	13 56	2 07	0 26



Checklist #14 - Resale - Basic ISDN Installation

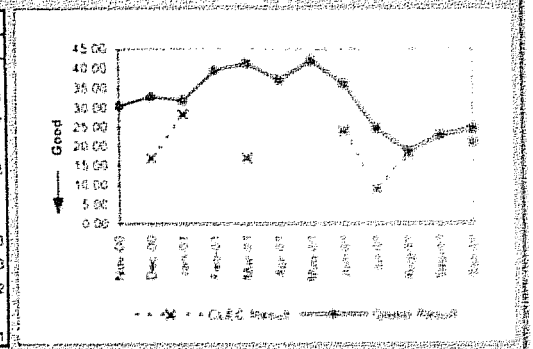
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)– Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	14	1	14 00		1291	44	29 34	-0 28	-1 17
					1313	36	36 47		
	48	4	12 00	8 29	1353	48	28 19	-0 57	-1 35
					1299	39	33 31		
	18	2	9 00	9 90	870	32	27 19	-0 9	-1 55
	25	2	12 50	14 85	1167	24	48 62	-0 47	-1 28
	5	1	72 00		256	18	14 22	1 55	-0 06
	24	2	12 00	1 41	1126	18	62 56	-0 38	-1 23
					1725	76	22 70		
	15	2	7 50	4 95	1258	81	15 53	-0 62	-1 38
					788	57	13 82		
					967	67	14 43		



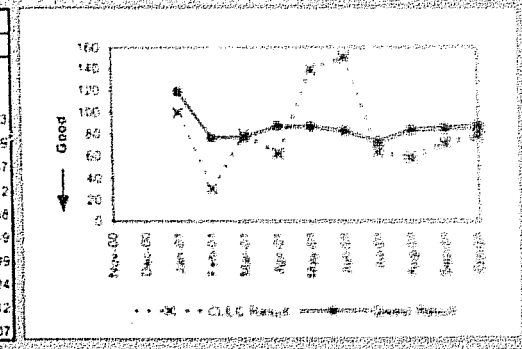
Delayed Days for Facility Reasons (Average Days) (OP-6B)– Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					2721	89	30 57		
	17	1	17 00		2535	77	32 92	-0 51	-1 31
	142	5	28 40	30 84	2525	79	31 96	-0 27	-1 17
					3318	84	39 50		
	34	2	17 00	12 73	3093	75	41 24	-0 79	-1 48
					2373	64	37 08		
					1932	46	42 00		
	24	1	24 00		1808	50	36 16	-0 21	-1 13
	9	1	9 00		1109	45	24 64	-0 38	-1 23
	18	1	18 00		1117	60	18 62	-0 03	-1 02
					706	31	22 77		
	42	2	21 00	8 49	949	39	24 33	-0 19	-1 11



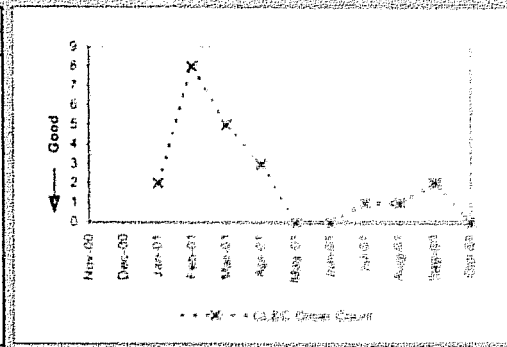
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	299	3	99 67	73 24	108572	915	118 66	-0 39	-1 23
	461	15	30 73	52 85	56543	739	76 51	-2 46	-2 45
	479	6	79 83	78 04	65540	848	77 29	2 26	0 37
	437	7	62 43	86 22	76999	882	87 30	-0 68	-1 42
	278	2	139 50	183 14	72790	838	86 86	3 09	0 88
	302	2	151 00	196 58	62701	754	83 16	2 46	0 49
	191	3	63 67	72 07	39184	538	72 83	-0 15	-1 09
	176	3	58 67	95 62	43503	521	83 50	-0 39	-1 24
	216	3	72 00	101 17	41158	484	85 04	-0 2	-1 12
	235	3	78 33	114 89	41760	481	86 82	-0 12	-1 07



Checklist #14 - Resale - Basic ISDN Installation

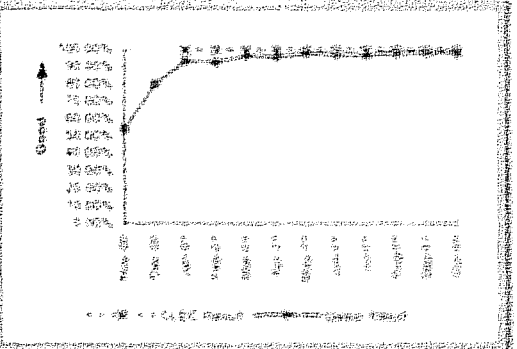
Count of Pending Orders Delayed for Facilities Reasons Basic Rate ISDN (OP-15B)	
Date	CLEC Order Count
Nov-00	
Dec-00	
Jan-01	2
Feb-01	8
Mar-01	5
Apr-01	3
May-01	0
Jun-01	0
Jul-01	1
Aug-01	1
Sep-01	2
Oct-01	0



Checklist #14 - Resale - Basic ISDN Repair

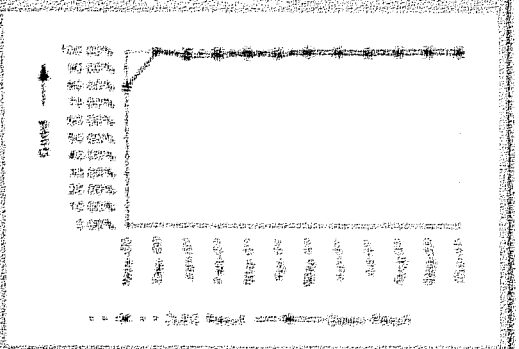
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sci	Parity Sci
Nov-00					13	24	54 17%		
Dec-00					8	10	80 00%		
Jan-01	9	8	100 00%	0 00%	768	823	93 32%	-0 75	-1 46
Feb-01	8	8	100 00%	0 00%	638	688	92 73%	-0 79	1 45
Mar-01	9	9	100 00%	0 00%	844	871	96 90%	-0 53	-1 32
Apr-01	9	9	100 00%	0 00%	790	828	95 41%	-0 65	1 4
May-01	7	7	100 00%	0 00%	868	885	98 08%	-0 37	-1 22
Jun-01	5	5	100 00%	0 00%	855	880	97 16%	-0 38	-1 23
Jul-01	9	9	100 00%	0 00%	862	888	97 07%	-0 52	1 32
Aug-01	6	6	100 00%	0 00%	938	960	97 71%	-0 37	1 23
Sep-01	5	5	100 00%	0 00%	686	696	98 28%	-0 29	1 16
Oct-01	8	8	100 00%	0 00%	760	775	98 06%	-0 4	-1 24



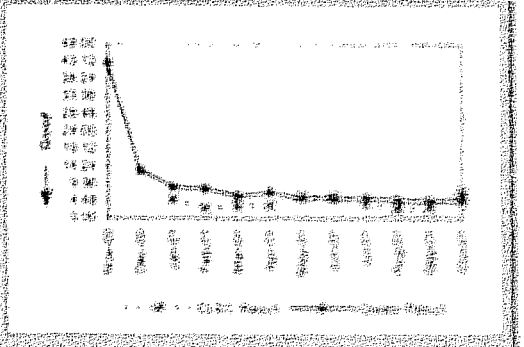
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sci	Parity Sci
Nov-00					27	34	79 41%		
Dec-00					17	17	100 00%		
Jan-01	8	8	100 00%	0 00%	810	831	97 47%	-0 45	1 28
Feb-01	8	8	100 00%	0 00%	679	693	97 98%	-0 4	-1 25
Mar-01	10	10	100 00%	0 00%	864	874	98 86%	-0 34	1 21
Apr-01	9	9	100 00%	0 00%	816	832	98 08%	-0 42	-1 26
May-01	7	7	100 00%	0 00%	867	892	99 44%	-0 2	-1 12
Jun-01	5	5	100 00%	0 00%	880	885	99 44%	-0 11	1 1
Jul-01	9	9	100 00%	0 00%	884	897	99 10%	-0 28	-1 17
Aug-01	6	6	100 00%	0 00%	954	960	99 38%	-0 19	1 12
Sep-01	5	5	100 00%	0 00%	700	701	99 86%	-0 08	-1 05
Oct-01	8	8	100 00%	0 00%	775	779	99 49%	-0 2	-1 12



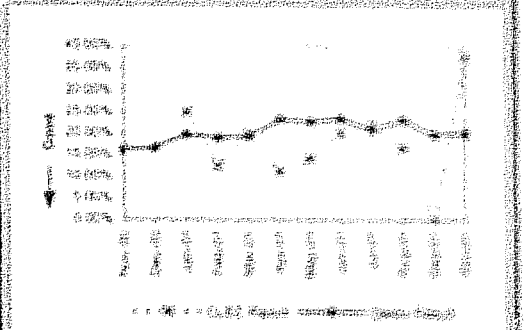
Mean Time to Restore (Hours Minutes) (MR-6)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Mod Z Sci	Parity Sci
Nov-00					1455 05	34	42 46		
Dec-00					229 35	17	13 30		
Jan-01	41 43	8	5 13	7 38	7220 01	831	8 41	-0 52	-1 32
Feb-01	22 27	8	2 48	3 34	5757 50	693	8 19	-0 92	1 67
Mar-01	35 05	10	3 30	1 54	5489 39	874	6 11	-0 73	1 46
Apr-01	32 47	9	3 39	1 40	5995 19	832	7 12	-0 48	1 26
May-01	44 12	7	6 19	7 22	5145 24	892	5 46	1 8	0 09
Jun-01	31 18	5	6 16	8 11	4905 14	885	5 33	2 2	0 94
Jul-01	35 48	9	3 59	4 25	5082 56	892	5 42	-0 52	1 37
Aug-01	14 54	6	2 29	1 43	4896 32	960	5 06	-0 65	1 42
Sep-01	14 33	5	2 55	1 29	3389 24	701	4 50	-0 11	1 63
Oct-01	60 47	8	7 36	6 01	3918 58	779	5 02	2 23	0 38



Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

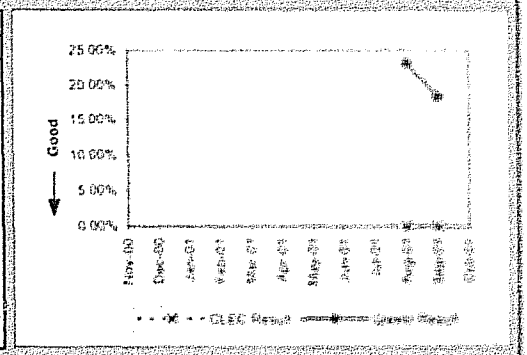
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sci	Parity Sci
Nov-00					6	37	16 22%		
Dec-00					3	18	16 67%		
Jan-01	2	8	25 00%	43 30%	164	831	19 74%	0 4	-0 76
Feb-01	1	8	12 50%	33 07%	132	693	19 05%	-0 47	1 29
Mar-01	2	10	20 00%	40 00%	170	875	19 43%	0 1	-0 94
Apr-01	1	9	11 11%	31 43%	194	834	23 25%	-0 86	-1 53
May-01	1	7	14 29%	34 99%	203	893	22 73%	-0 53	-1 32
Jun-01	1	5	20 00%	40 00%	207	885	23 39%	-0 16	-1 11
Jul-01	2	9	22 22%	41 57%	187	893	20 94%	0 14	-0 62
Aug-01	1	6	16 67%	37 27%	223	964	23 13%	-0 37	1 23
Sep-01	0	5	0 00%	0 00%	139	704	19 74%	-1 11	-1 63
Oct-01	3	8	37 50%	48 41%	156	780	20 00%	1 13	-0 31



Checklist #14 - Resale - Basic ISDN Repair

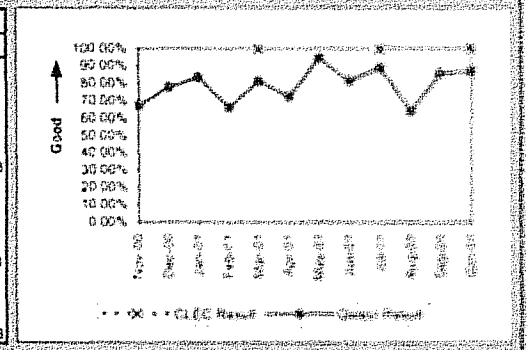
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]	0	5	0 00%	0 00%	174	752	23 14%	-1 22	-1 74
[illegible]	0	5	0 00%	0 00%	101	551	18 33%	-1 05	-1 64
[illegible]									



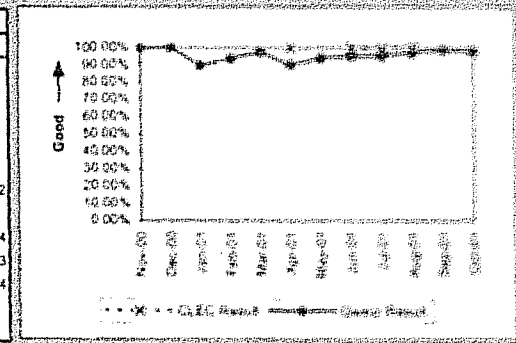
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]					25	37	67 57%		
[illegible]					14	18	77 78%		
[illegible]					15	18	83 33%		
[illegible]					8	12	66 67%		
[illegible]	1	1	100 00%	0 00%	13	16	81 25%	-0 47	-1 28
[illegible]					16	22	72 73%		
[illegible]					17	18	94 44%		
[illegible]					22	27	81 48%		
[illegible]	1	1	100 00%	0 00%	16	18	88 89%	-0 34	-1 21
[illegible]					9	14	64 29%		
[illegible]					18	21	85 71%		
[illegible]	1	1	100 00%	0 00%	13	15	86 67%	-0 38	-1 23



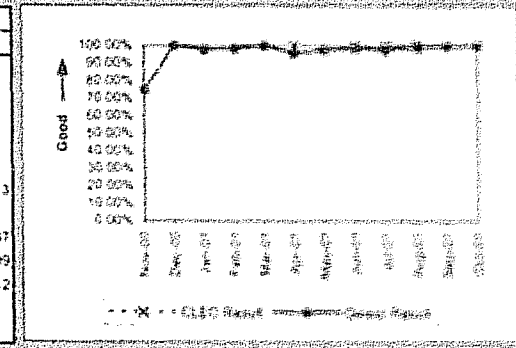
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]					2	2	100 00%		
[illegible]					1	1	100 00%		
[illegible]					78	87	89 66%		
[illegible]					60	64	93 75%		
[illegible]					70	72	97 22%		
[illegible]	1	1	100 00%	0 00%	64	71	90 14%	-0 33	-1 2
[illegible]					77	82	93 90%		
[illegible]	1	1	100 00%	0 00%	79	83	95 18%	-0 22	-1 14
[illegible]	1	1	100 00%	0 00%	81	85	95 29%	-0 22	-1 13
[illegible]	5	5	100 00%	0 00%	129	133	96 99%	-0 39	-1 24
[illegible]					70	71	98 59%		
[illegible]					78	80	97 50%		



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

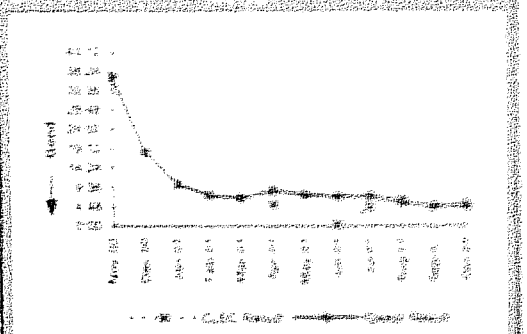
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]					3	4	75 00%		
[illegible]					2	2	100 00%		
[illegible]					85	87	97 70%		
[illegible]					63	64	98 44%		
[illegible]					72	72	100 00%		
[illegible]	1	1	100 00%	0 00%	68	71	95 77%	-0 21	-1 13
[illegible]					80	82	97 56%		
[illegible]	1	1	100 00%	0 00%	82	83	98 80%	-0 11	-1 07
[illegible]	1	1	100 00%	0 00%	86	88	97 73%	-0 15	-1 09
[illegible]	5	5	100 00%	0 00%	132	133	99 25%	-0 19	-1 12
[illegible]					71	71	100 00%		
[illegible]					80	80	100 00%		



Checklist 274 Resale Retail SQM Report

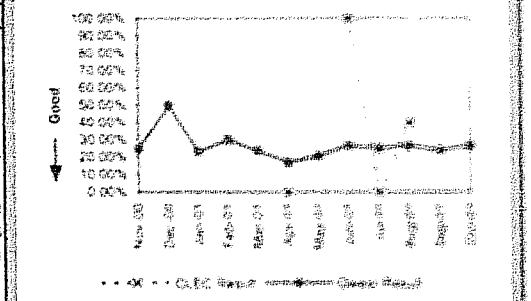
Mean Time to Restore (Hours Minutes) (MR-4 -- Dispatches Outside MSAs)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]					147 53	4	36 [illegible]		
[illegible]					36 51	3	12 [illegible]		
[illegible]					899 01	67	13 [illegible]		
[illegible]					488 27	64	7 [illegible]		
[illegible]					501 07	72	6 58		
[illegible]	5 19	1	5 19		627 12	71	8 50	-0 23	[illegible]
[illegible]					636 45	82	7 46		
[illegible]	0 18	1	0 18		607 03	83	7 19	-0 8	[illegible]
[illegible]	4 36	1	4 36		647 39	88	7 22	-0 25	[illegible]
[illegible]	32 17	5	6 27	6 59	793 23	133	5 58	1 26	-0 23
[illegible]					347 03	71	4 53		
[illegible]					407 55	80	5 06		



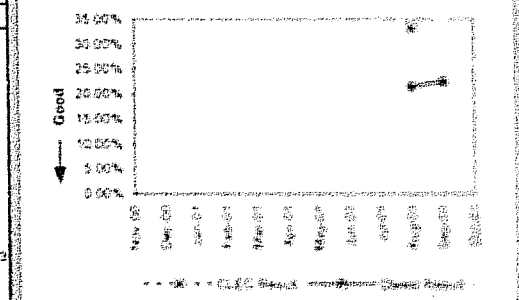
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]					1	4	25 00%		
[illegible]					1	2	50 00%		
[illegible]					20	87	22 99%		
[illegible]					19	64	29 69%		
[illegible]					17	72	23 61%		
[illegible]	0	1	0 00%	0 00%	12	71	16 90%	-0 45	-1 27
[illegible]					17	82	20 73%		
[illegible]	1	1	100 00%	0 00%	22	83	26 51%	1 11	-0 32
[illegible]	0	1	0 00%	0 00%	22	88	25 00%	-0 57	-1 35
[illegible]	2	5	40 00%	48 99%	35	133	26 32%	0 64	-0 61
[illegible]					17	71	23 94%		
[illegible]					21	80	26 25%		



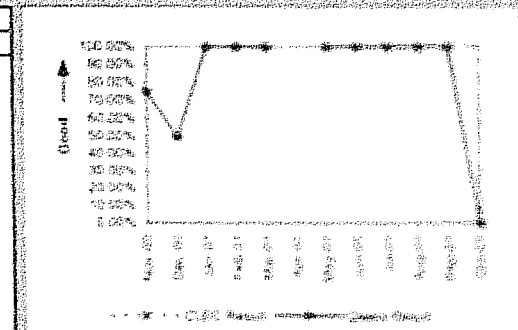
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]	1	3	33 33%	47 14%	23	107	21 50%	0 44	-0 72
[illegible]					11	49	22 45%		



Repair Appointments Met (Percent) (MR-9)-- Dispatches Outside MSAs

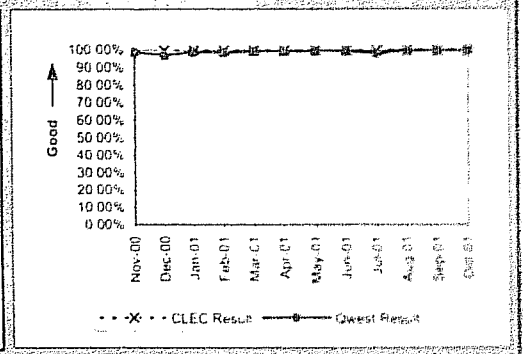
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]					3	4	75 00%		
[illegible]					1	2	50 00%		
[illegible]					2	2	100 00%		
[illegible]					1	1	100 00%		
[illegible]					2	2	100 00%		
[illegible]									
[illegible]					5	5	100 00%		
[illegible]					4	4	100 00%		
[illegible]					3	3	100 00%		
[illegible]					1	1	100 00%		
[illegible]					1	1	100 00%		
[illegible]					0	1	0 00%		



Checklist #14 - Resale - Basic ISDN Repair

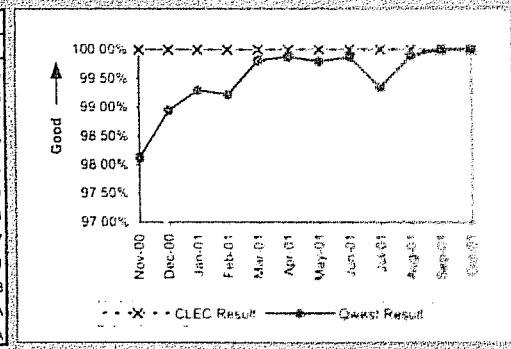
[illegible] Cleared within 24 hours (Percent) (MR-3)-- No Dispatches

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	76	77	98 70%		
[illegible]	[illegible]	[illegible]	100 00%	0 00%	71	73	97 26%	-0 17	-1 1
[illegible]	[illegible]	[illegible]	100 00%	0 00%	1682	1701	98 88%	-0 53	-1 32
[illegible]	[illegible]	[illegible]	100 00%	0 00%	1498	1519	98 62%	-0 59	-1 36
[illegible]	[illegible]	[illegible]	100 00%	0 00%	1579	1589	99 37%	-0 32	-1 19
[illegible]	[illegible]	[illegible]	100 00%	0 00%	1566	1576	99 37%	-0 36	-1 22
[illegible]	[illegible]	[illegible]	100 00%	0 00%	1453	1460	99 52%	-0 27	-1 16
[illegible]	[illegible]	[illegible]	100 00%	0 00%	1495	1502	99 53%	-0 23	-1 14
[illegible]	[illegible]	[illegible]	100 00%	0 00%	1496	1524	98 16%	-0 27	-1 17
[illegible]	[illegible]	[illegible]	100 00%	0 00%	1784	1791	99 61%	-0 23	-1 14
[illegible]	[illegible]	[illegible]	100 00%	0 00%	1318	1323	99 62%	-0 22	-1 13
[illegible]	[illegible]	[illegible]	100 00%	0 00%	1579	1580	99 94%	-0 08	-1 05



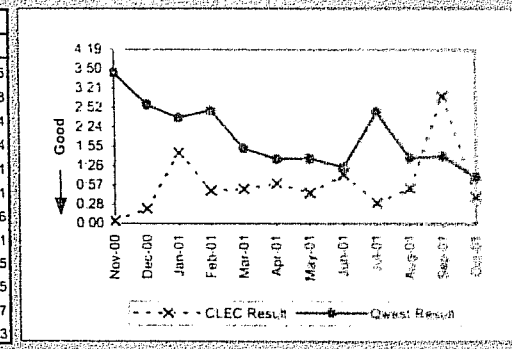
[illegible] Cleared within 48 hours (Percent) (MR-4)-- No Dispatches

[illegible]	[illegible]	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	100 00%	0 00%	210	214	98 13%	-0 14	-1 08
[illegible]	[illegible]	[illegible]	100 00%	0 00%	188	190	98 95%	-0 1	-1 06
[illegible]	[illegible]	[illegible]	100 00%	0 00%	1714	1726	99 30%	-0 45	-1 27
[illegible]	[illegible]	[illegible]	100 00%	0 00%	1536	1548	99 22%	-0 44	-1 27
[illegible]	[illegible]	[illegible]	100 00%	0 00%	1800	1603	99 81%	-0 17	-1 1
[illegible]	[illegible]	[illegible]	100 00%	0 00%	1587	1589	99 87%	-0 16	-1 1
[illegible]	[illegible]	[illegible]	100 00%	0 00%	1476	1479	99 80%	-0 17	-1 11
[illegible]	[illegible]	[illegible]	100 00%	0 00%	1517	1519	99 87%	-0 12	-1 07
[illegible]	[illegible]	[illegible]	100 00%	0 00%	1526	1536	99.35%	-0 16	-1.1
[illegible]	[illegible]	[illegible]	100 00%	0 00%	1798	1800	99 89%	-0 12	-1 08
[illegible]	[illegible]	[illegible]	100 00%	0 00%	1336	1336	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	100 00%	0 00%	1593	1593	100 00%	N/A	N/A



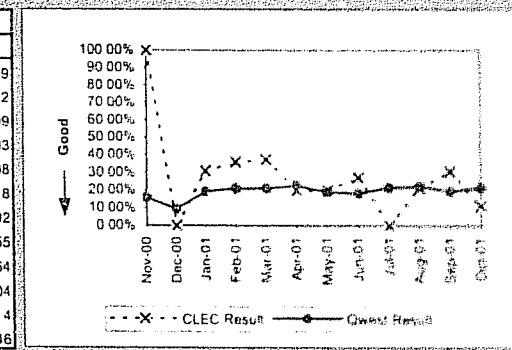
Mean Time to Restore (Hours Minutes) (MR-6)-- No Dispatches

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	0 64		803 15	214	3:45	-0 24	-1 15
[illegible]	[illegible]	[illegible]	0 23		559 51	190	2:57	-0 3	-1 18
[illegible]	[illegible]	[illegible]	1 46	1 49	4533 13	1726	2:38	-0 4	-1 24
[illegible]	[illegible]	[illegible]	0 50	1 27	4366 08	1548	2 49	-0 56	-1 34
[illegible]	[illegible]	[illegible]	0 50	0 50	3026:28	1603	1:53	-0 5	-1 31
[illegible]	[illegible]	[illegible]	1 01	1 33	2573:49	1589	1:37	-0 68	-1.41
[illegible]	[illegible]	[illegible]	0 47	0 49	2410:29	1479	1:38	-0 75	-1.46
[illegible]	[illegible]	[illegible]	1 14	1 35	2162 10	1519	1 25	-0 17	-1 1
[illegible]	[illegible]	[illegible]	0 32	0 30	4281 51	1536	2 47	-0.25	-1 15
[illegible]	[illegible]	[illegible]	0 54	1 08	2977 54	1800	1:39	-0.4	-1.25
[illegible]	[illegible]	[illegible]	3 10	4 23	2259 00	1336	1 41	2 26	0 37
[illegible]	[illegible]	[illegible]	0 41	0 31	1891 06	1593	1 11	-0 7	-1 43



Resale Repeat Report Rate (Percent) (MR-7)-- No Dispatches

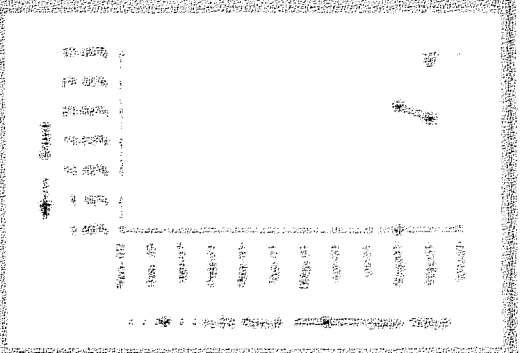
[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	100 00%	0 00%	34	214	15 89%	1 5	-0.09
[illegible]	[illegible]	[illegible]	0 00%	0 00%	18	190	9 47%	-0.32	-1 2
[illegible]	[illegible]	[illegible]	39 03%	46 26%	334	1726	19 35%	1.5	-0.09
[illegible]	[illegible]	[illegible]	36 00%	46 00%	328	1548	21.19%	1.7	0 03
[illegible]	[illegible]	[illegible]	37 50%	48 41%	337	1603	21 02%	1 51	-0.08
[illegible]	[illegible]	[illegible]	20 00%	40 00%	361	1589	22 72%	-0 29	-1.18
[illegible]	[illegible]	[illegible]	20 00%	40 00%	284	1479	19 20%	0 13	-0.92
[illegible]	[illegible]	[illegible]	27 27%	44 54%	279	1519	18 37%	0 75	-0.55
[illegible]	[illegible]	[illegible]	0 00%	0 00%	332	1536	21.61%	-1 05	-1 64
[illegible]	[illegible]	[illegible]	23 43%	41 03%	400	1800	22 22%	-0 07	-1 04
[illegible]	[illegible]	[illegible]	32 77%	46 15%	260	1336	19.46%	0 99	-0 4
[illegible]	[illegible]	[illegible]	11 11%	31 43%	343	1593	21 53%	-0 76	-1.46



Checklist #14 - Resale - Basic Exchange Access

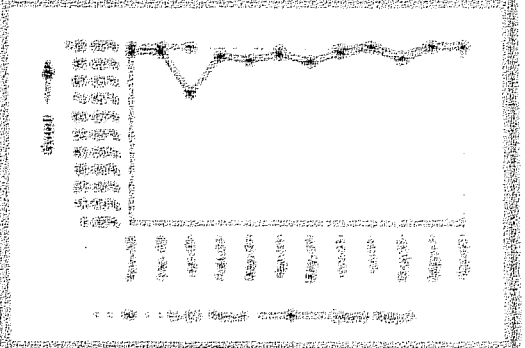
Repair Repeat Report Rate (Percent) (MR-7) – No Disparities

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Stat Sig	Prob Sig
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	3	0 00%	0 00%	116	557	20 83%	[illegible]	[illegible]
Sep-01	2	7	28 57%	45 18%	80	429	18 65%	[illegible]	[illegible]
Oct-01									



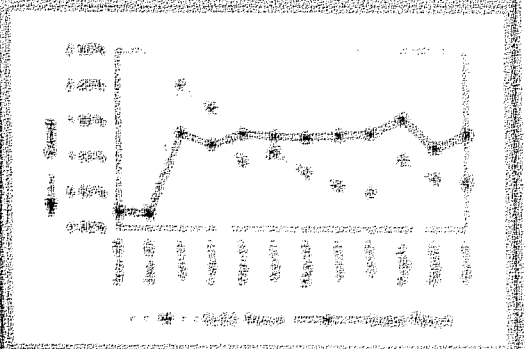
Repair Appointments Met (Percent) (MR-9) – No Disparities

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Stat Sig	Prob Sig
Nov-00	1	1	100 00%	0 00%	208	214	97 20%	[illegible]	[illegible]
Dec-00	1	1	100 00%	0 00%	185	190	97 37%	[illegible]	[illegible]
Jan-01	3	3	100 00%	0 00%	28	38	73 68%	[illegible]	[illegible]
Feb-01					36	38	94 74%		
Mar-01					24	26	92 31%		
Apr-01					23	24	95 83%		
May-01					22	24	91 67%		
Jun-01					28	29	96 55%		
Jul-01					27	27	100 00%		
Aug-01					14	15	93 33%		
Sep-01					26	26	100 00%		
Oct-01					19	19	100 00%		



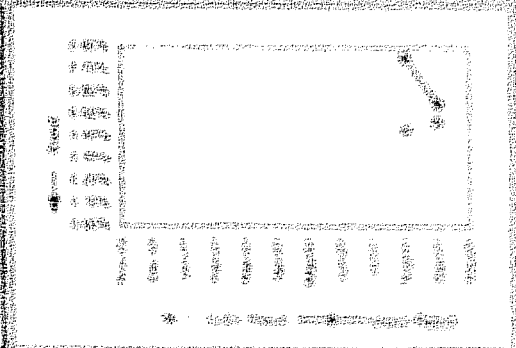
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Stat Sig	Prob Sig
Nov-00	1	386	0.26%	5 08%	255	104944	[illegible]	[illegible]	[illegible]
Dec-00	1	401	0 25%	4 99%	210	105413	[illegible]	[illegible]	[illegible]
Jan-01	37	1827	2 03%	14 09%	2644	195816	[illegible]	[illegible]	[illegible]
Feb-01	33	1943	1 70%	12 92%	2305	196204	[illegible]	[illegible]	[illegible]
Mar-01	26	2753	0.94%	9 67%	2550	191542	[illegible]	[illegible]	[illegible]
Apr-01	30	2769	1 08%	10 35%	2494	190269	[illegible]	[illegible]	[illegible]
May-01	22	2766	0 80%	8 88%	2454	190136	[illegible]	[illegible]	[illegible]
Jun-01	17	2772	0 61%	7 81%	2487	188666	[illegible]	[illegible]	[illegible]
Jul-01	14	2701	0 52%	7 18%	2517	187959	[illegible]	[illegible]	[illegible]
Aug-01	25	2533	0 99%	9 89%	2897	187282	[illegible]	[illegible]	[illegible]
Sep-01	18	2547	0.71%	8 38%	2111	186329	[illegible]	[illegible]	[illegible]
Oct-01	17	2529	0.67%	8 17%	2453	185016	[illegible]	[illegible]	[illegible]



Trouble Rate (Percent) (MR-8*)

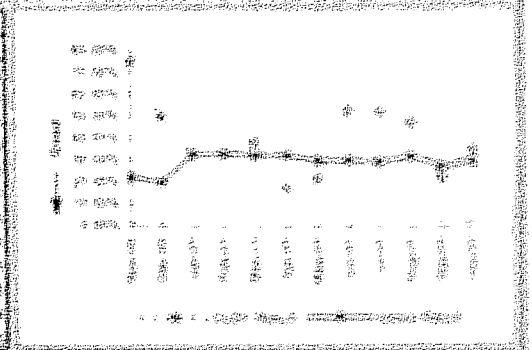
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Stat Sig	Prob Sig
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	11	2533	0 43%	6 58%	1410	187285	[illegible]	[illegible]	[illegible]
Sep-01	12	2547	0 47%	6 85%	1029	186329	[illegible]	[illegible]	[illegible]
Oct-01									



Checklist #14 - Resale - [illegible]

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)

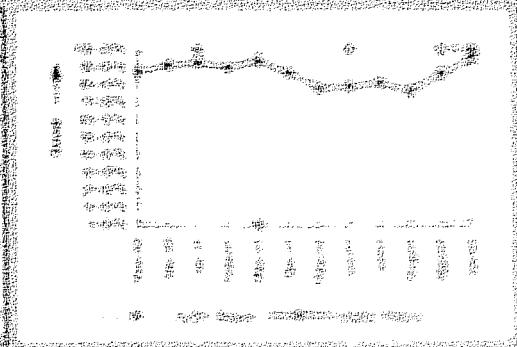
Date	CLEC Num	CLEC Denom	CLEC Resu	Std Dev	Qwest Num	Qwest Denom	Qwest Resu	Next 2 Qtr	Parity Ind
Nov-00	3	4	75.00%	43.30%	72	327	22.02%	[illegible]	[illegible]
Dec-00	1	2	50.00%	50.00%	52	267	19.85%	[illegible]	[illegible]
Jan-01	18	55	32.73%	46.92%	1268	3913	32.41%	[illegible]	[illegible]
Feb-01	16	49	32.65%	46.89%	1117	3422	32.64%	[illegible]	[illegible]
Mar-01	16	42	38.10%	48.56%	1195	3745	31.91%	[illegible]	[illegible]
Apr-01	6	36	16.67%	37.27%	1166	3660	31.86%	[illegible]	[illegible]
May-01	6	28	21.43%	41.03%	1025	3479	29.46%	[illegible]	[illegible]
Jun-01	19	36	52.78%	49.92%	1043	3580	29.13%	[illegible]	[illegible]
Jul-01	15	29	51.72%	49.97%	1018	3535	28.80%	[illegible]	[illegible]
Aug-01	22	47	46.81%	49.90%	1318	4215	31.27%	[illegible]	[illegible]
Sep-01	5	23	21.74%	41.25%	775	2886	26.85%	[illegible]	[illegible]
Oct-01	9	26	34.62%	47.57%	1015	3468	29.25%	[illegible]	[illegible]



Checksum #14 - Release Qwest [illegible]

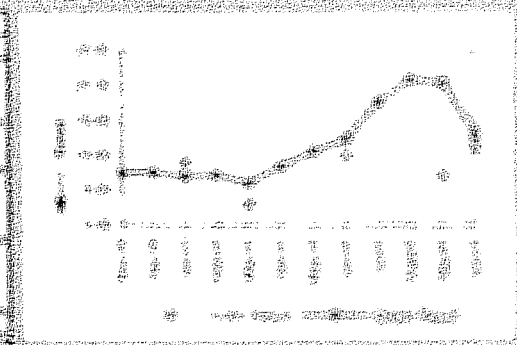
Installation Commitments Met (Percent) (OP-3 - [illegible])

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Std Dev	[illegible]
Nov-00					[illegible]	[illegible]	[illegible]		
Dec-00					[illegible]	[illegible]	[illegible]		
Jan-01	2	2	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01	0	1	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01	5	5	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	9	9	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



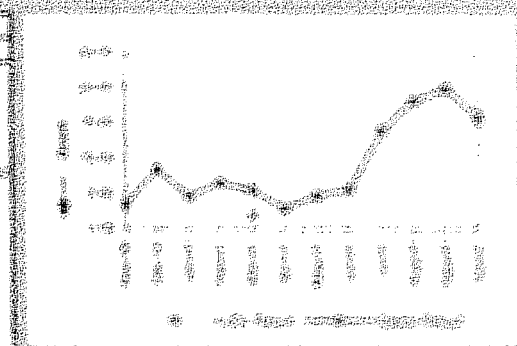
Installation Interval (Average Days) (OP-4 - [illegible])

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Std Dev	[illegible]
Nov-00					[illegible]	[illegible]	[illegible]		
Dec-00					[illegible]	[illegible]	[illegible]		
Jan-01	18	2	9.00	6.49	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01	3	1	3.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01	10	1	10.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01	36	5	7.20	3.56	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	101	9	11.22	3.53	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



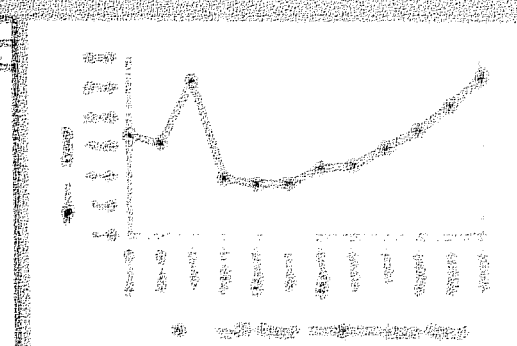
Delayed Days for Non-Facility Reasons (Average Days) (OP-4 - [illegible])

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Std Dev	[illegible]
Nov-00					[illegible]	[illegible]	[illegible]		
Dec-00					[illegible]	[illegible]	[illegible]		
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01	2	1	2.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		



Delayed Days for Facility Reasons (Average Days) (OP-4 - [illegible])

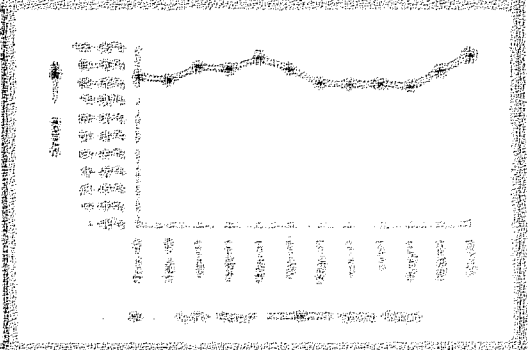
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Std Dev	[illegible]
Nov-00					[illegible]	[illegible]	[illegible]		
Dec-00					[illegible]	[illegible]	[illegible]		
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		



Checklist #14 - Resale Qwest OSS [illegible]

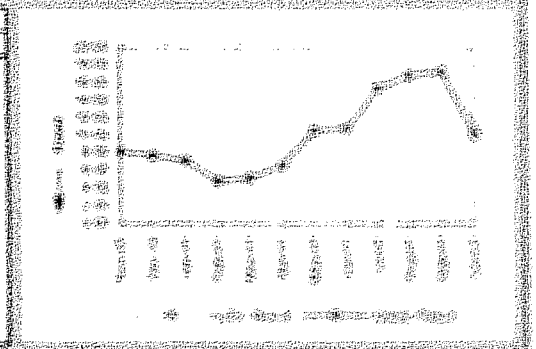
Installation Commitments Met (Percent) (OP-3 [illegible]

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	[illegible]	[illegible]
Nov-00					31	37	[illegible]		
Dec-00					36	44	[illegible]		
Jan-01					17	[illegible]	[illegible]		
Feb-01					15	[illegible]	[illegible]		
Mar-01					18	[illegible]	[illegible]		
Apr-01					23	25	[illegible]		
May-01					25	[illegible]	[illegible]		
Jun-01					58	[illegible]	[illegible]		
Jul-01					75	[illegible]	[illegible]		
Aug-01					61	[illegible]	[illegible]		
Sep-01					67	[illegible]	[illegible]		
Oct-01					96	[illegible]	[illegible]		



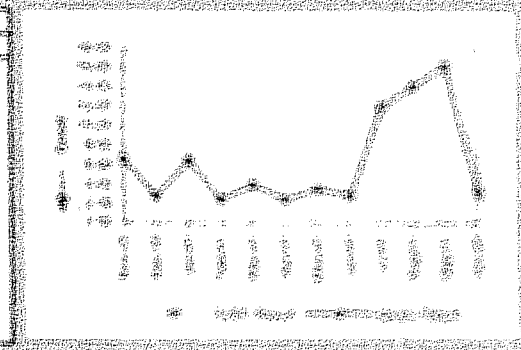
Installation Interval (Average Days) (OP-4 [illegible]

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	[illegible]	[illegible]
Nov-00					258	[illegible]	[illegible]		
Dec-00					327	[illegible]	[illegible]		
Jan-01					135	[illegible]	[illegible]		
Feb-01					82	[illegible]	[illegible]		
Mar-01					88	[illegible]	[illegible]		
Apr-01					173	[illegible]	[illegible]		
May-01					355	[illegible]	[illegible]		
Jun-01					196	[illegible]	[illegible]		
Jul-01					1343	[illegible]	[illegible]		
Aug-01					1831	[illegible]	[illegible]		
Sep-01					1450	[illegible]	[illegible]		
Oct-0					1275	[illegible]	[illegible]		



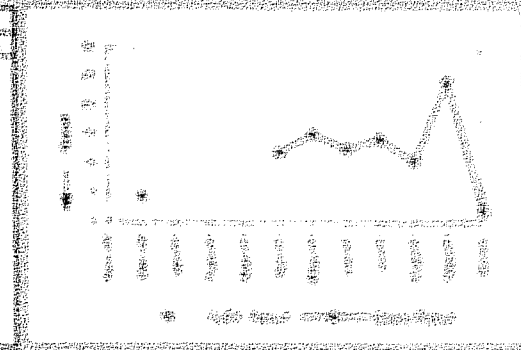
Delayed Days for Non-Facility Reasons (Average Days) [illegible]

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	[illegible]	[illegible]
Nov-00					[illegible]	[illegible]	[illegible]		
Dec-00					[illegible]	[illegible]	[illegible]		
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		



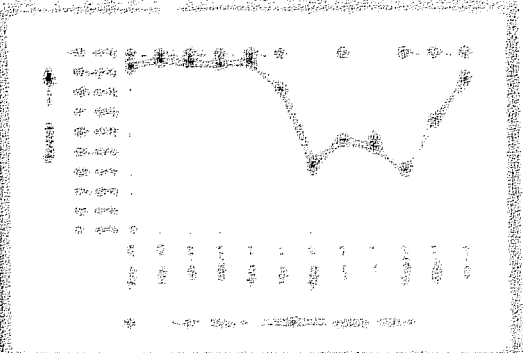
Delayed Days for Facility Reasons (Average Days) [illegible]

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	[illegible]	[illegible]
Nov-00									
Dec-00					[illegible]	[illegible]	[illegible]		
Jan-01									
Feb-01									
Mar-01									
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		



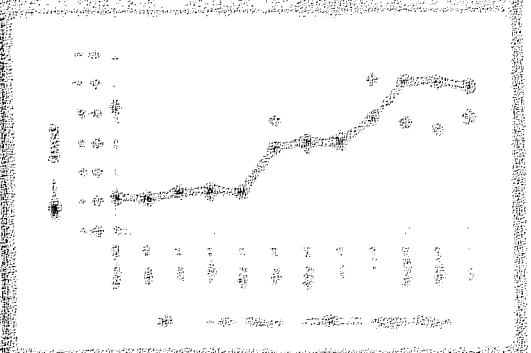
Installation Commitments Met (Percent) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-00	2	2	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	6	6	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	17	17	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	13	13	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	8	8	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	9	9	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	16	17	94.12%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	15	15	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	22	23	95.65%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	21	21	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	33	33	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	97	97	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



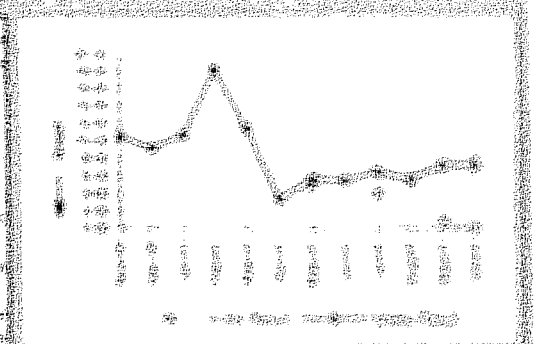
Installation Interval (Average Days) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-00	17	2	8.50	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	13	6	2.17	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	47	17	2.76	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	32	13	2.46	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	21	8	2.62	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	68	9	7.56	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	98	17	5.76	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	96	15	6.40	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	225	22	10.23	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	118	16	7.38	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	201	29	6.93	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	657	84	7.82	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



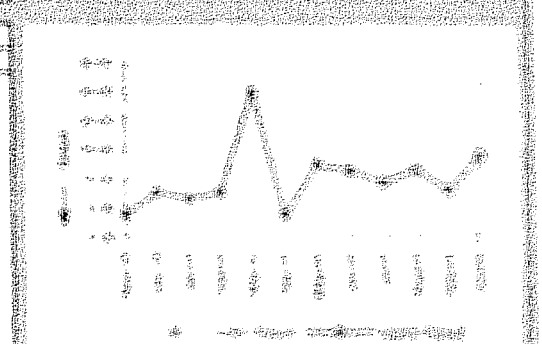
Delayed Days for Non-Facility Reasons (Average Days) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-00					[illegible]	[illegible]	[illegible]		
Dec-00					[illegible]	[illegible]	[illegible]		
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01	5	1	5.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01	4	1	4.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01	1	1	1.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	0	1	0.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Delayed Days for Facility Reasons (Average Days) [illegible]

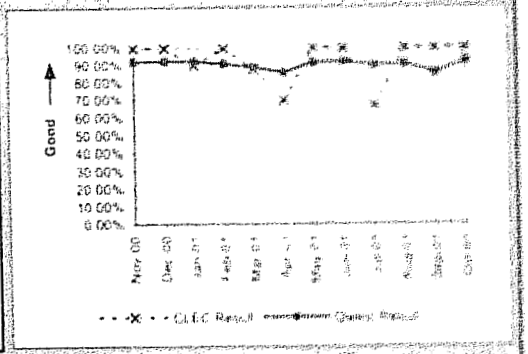
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-00					[illegible]	[illegible]	[illegible]		
Dec-00					[illegible]	[illegible]	[illegible]		
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		



Checklist #14 - Resale - Qwest DSL Installation

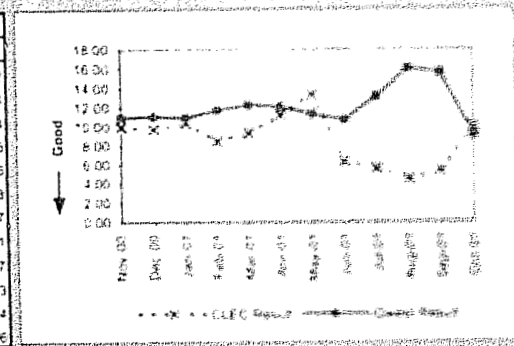
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	4	4	100 00%	0 00%	14855	16122	92 14%	-0 58	-1 36
	4	4	100 00%	0 00%	15082	16260	92 76%	-0 56	-1 34
	9	10	90 00%	30 00%	21053	22844	92 16%	0 33	-0 8
	8	8	100 00%	0 00%	18092	19908	90 88%	-0 9	-1 54
	7	8	87 50%	33 07%	18938	21358	88 67%	0 19	-0 88
	7	10	70 00%	45 83%	16366	19091	85 73%	1 26	-0 22
	8	8	100 00%	0 00%	7466	8147	91 64%	-0 85	-1 52
	7	7	100 00%	0 00%	6103	6630	92 05%	-0 78	-1 47
	4	6	66 67%	47 14%	823	916	89 85%	1 51	-0 08
	2	2	100 00%	0 00%	520	574	90 59%	-0 45	-1 28
	3	3	100 00%	0 00%	291	340	85 59%	-0 71	-1 43
	2	2	100 00%	0 00%	265	287	92 33%	-0 41	-1 25



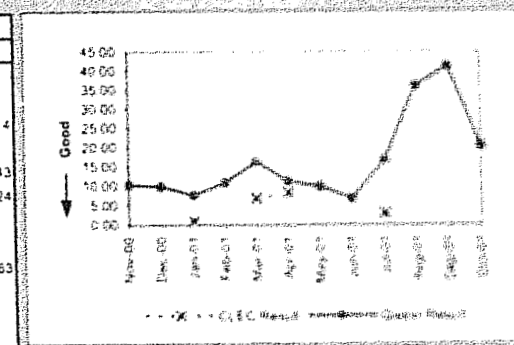
Installation Interval (Average Days) (OP-4)-- Interval Zone One

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	40	4	10 00	0 82	176143	15989	11 02	-0 37	-1 22
	39	4	9 75	3 20	178540	16104	11 09	-0 55	-1 34
	104	10	10 40	6 40	247115	22495	10 99	-0 4	-1 24
	68	8	8 50	5 18	229435	19519	11 75	-1 56	-1 95
	75	8	9 38	3 46	257327	20864	12 33	-1 09	-1 66
	112	10	11 20	10 04	227425	18787	12 11	-0 38	-1 23
	109	8	13 38	24 13	91512	8070	11 34	2 56	0 57
	64	7	6 29	3 73	70760	6602	10 72	-2 49	-2 51
	28	5	5 60	2 30	15692	1194	13 14	-1 1	-1 67
	8	2	4 50	0 71	10866	678	16 03	-0 71	-1 43
	16	3	5 33	0 58	5798	371	15 63	-0 65	-1 4
	20	2	10 00	5 66	2876	316	9 10	1 55	-0 06



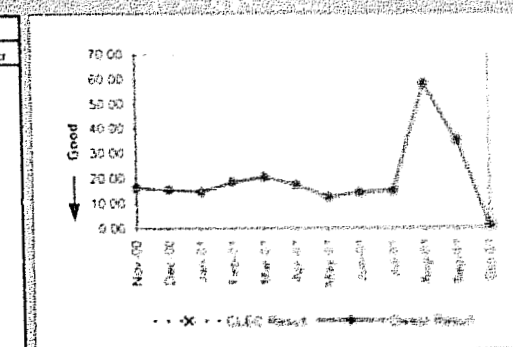
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					10940	1061	10 31		
					9968	1000	9 97		
	1	1	1 00		11736	1529	7 68	-0 65	-1 4
					12921	1195	10 81		
	8	1	7 00		22024	1360	16 19	-0 7	-1 43
	25	3	8 33	8 74	19676	1764	11 15	-0 4	-1 24
					5234	528	9 91		
					2802	407	6 88		
	6	2	3 00	2 83	6005	358	16 77	-1 03	-1 63
					5722	159	35 99		
					3285	80	41 06		
					1032	51	20 24		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

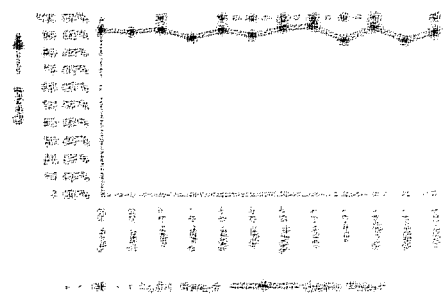
	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					3362	206	16 32		
					2781	178	15 62		
					3877	262	14 80		
					11506	621	18 53		
					21874	1060	20 64		
					16743	961	17 42		
					1906	153	12 46		
					1713	120	14 28		
					347	23	15 09		
					116	2	58 00		
					70	2	35 00		
					1	1	1 00		



Checklist #14 - Resale - Qwest DSL Installation

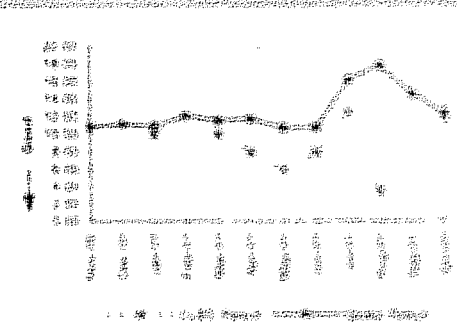
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00					3188	3426	93.05%		
Dec-00					3412	3706	92.07%		
Jan-01	1	1	100.00%	0.00%	4486	4808	93.30%	-0.27	[illegible]
Feb-01					3869	4384	88.25%		
Mar-01	2	2	100.00%	0.00%	3900	4195	92.97%	-0.39	[illegible]
Apr-01	1	1	100.00%	0.00%	3443	3833	89.83%	-0.38	[illegible]
May-01	1	1	100.00%	0.00%	2001	2132	93.86%	-0.28	[illegible]
Jun-01	1	1	100.00%	0.00%	1511	1596	94.56%	-0.24	[illegible]
Jul-01	2	2	100.00%	0.00%	163	188	86.70%	-0.56	[illegible]
Aug-01	2	2	100.00%	0.00%	112	119	94.12%	-0.35	[illegible]
Sep-01					58	67	86.57%		
Oct-01	1	1	100.00%	0.00%	52	57	91.23%	-0.31	[illegible]



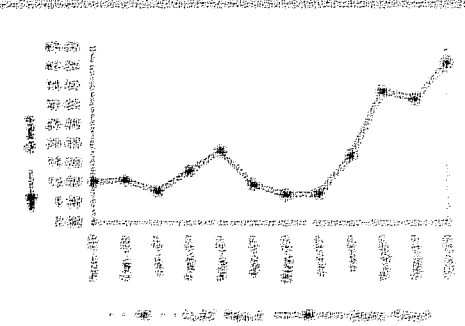
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00					37165	3412	10.89		
Dec-00					41011	3685	11.13		
Jan-01	10	1	10.00		52256	4763	10.97	-0.24	[illegible]
Feb-01					52500	4346	12.08		
Mar-01	20	2	10.00	0.00	47829	4123	11.60	-0.34	[illegible]
Apr-01	8	1	8.00		44516	3781	11.77	-0.47	[illegible]
May-01	6	1	6.00		22683	2117	10.71	1.29	[illegible]
Jun-01	8	1	8.00		17119	1591	10.76	-0.50	[illegible]
Jul-01	25	2	12.50	2.12	3656	239	15.14	-0.28	[illegible]
Aug-01	7	2	3.50	0.71	2861	161	17.77	-0.85	[illegible]
Sep-01					1121	77	14.56		
Oct-01					736	60	12.27		



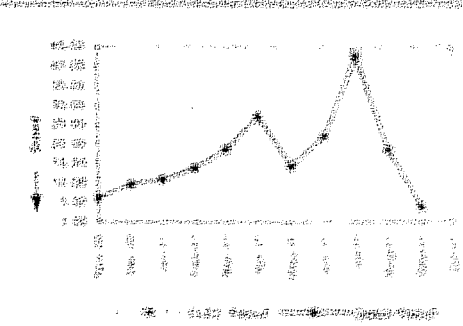
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00					2281	223	10.23		
Dec-00					2649	269	10.99		
Jan-01					2345	297	7.90		
Feb-01					4950	382	12.96		
Mar-01					4115	227	18.13		
Apr-01					2393	251	9.53		
May-01					805	115	7.00		
Jun-01					608	83	7.33		
Jul-01					1202	71	16.93		
Aug-01					1583	47	33.68		
Sep-01					566	18	31.44		
Oct-01					327	8	40.88		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

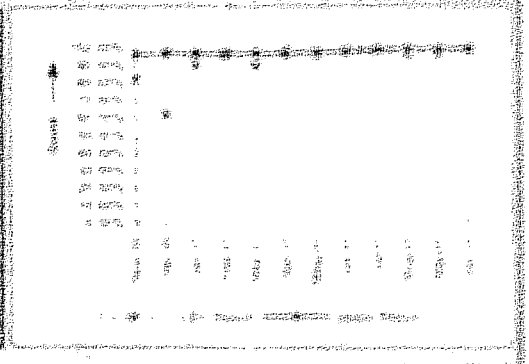
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00					95	15	6.33		
Dec-00					243	25	9.72		
Jan-01					273	25	10.92		
Feb-01					1841	133	13.84		
Mar-01					1268	68	18.65		
Apr-01					3787	139	27.24		
May-01					230	16	14.38		
Jun-01					88	4	22.00		
Jul-01					298	7	42.57		
Aug-01					37	2	18.50		
Sep-01					4	1	4.00		
Oct-01									



Checklist #14 - Resale - Qwest Dis [illegible]

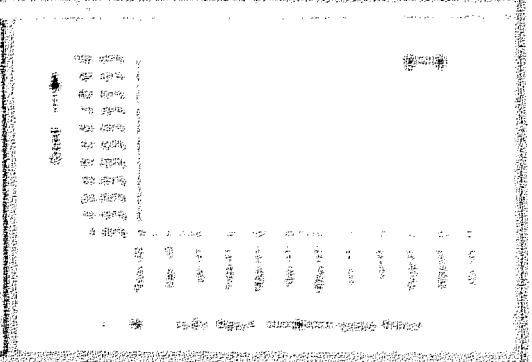
New Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Rest	Mod Z Sco	Parity Sco
Nov-00	5	6	83 33%	37 27%	33496	34736	96 4[illegible]	[illegible]	[illegible]
Dec-00	5	8	62 50%	48 41%	33475	34600	97 03%	[illegible]	[illegible]
Jan-01	20	22	90 91%	28 75%	37993	39755	96 [illegible]	[illegible]	[illegible]
Feb-01	27	28	96 43%	18 56%	41731	42[illegible]	97 [illegible]	[illegible]	[illegible]
Mar-01	19	21	90 48%	29 35%	42235	43[illegible]	97 [illegible]	[illegible]	[illegible]
Apr-01	21	21	100 00%	0 00%	45572	47[illegible]	96 [illegible]	[illegible]	[illegible]
May-01	24	25	96 00%	19 60%	47764	4[illegible]	97 [illegible]	[illegible]	[illegible]
Jun-01	26	26	100 00%	0 00%	47266	48[illegible]	98 01%	[illegible]	[illegible]
Jul-01	28	28	100 00%	0 00%	46575	47[illegible]	98 [illegible]	[illegible]	[illegible]
Aug-01	27	28	96 43%	18 56%	39576	39[illegible]	99 [illegible]	[illegible]	[illegible]
Sep-01	33	34	97 06%	16 90%	30793	30[illegible]	99 [illegible]	[illegible]	[illegible]
Oct-01	76	76	100 00%	0 00%	35789	35[illegible]	99 [illegible]	[illegible]	[illegible]



New Service Installation Quality (Percent) (OP-5) – Interval Zone One and Two

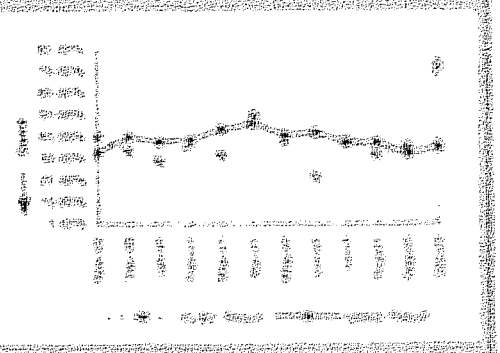
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Rest	Mod Z Sco	Parity Sco
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	27	28	96 43%	18 56%	39108	39[illegible]	99 66%	[illegible]	[illegible]
Sep-01	33	34	97 06%	16 90%	30819	30[illegible]	99 [illegible]	[illegible]	[illegible]
Oct-01									



Checklist #14 - Resale - Qwest DSL Bases

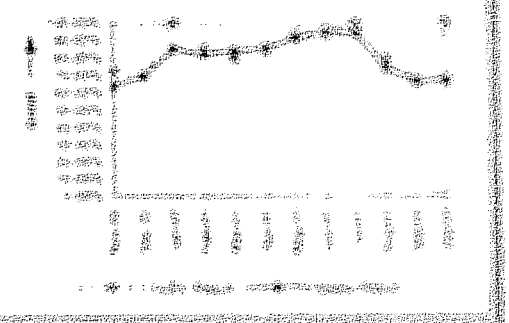
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10 - Internal Zone One and Two)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mar 2 Sig	Prob Sig
Nov-00	8	20	40.00%	48.99%	2052	6303	32.56%	[illegible]	[illegible]
Dec-00	5	15	33.33%	47.14%	2335	5886	39.67%	[illegible]	[illegible]
Jan-01	4	14	28.57%	45.18%	2667	7159	37.26%	[illegible]	[illegible]
Feb-01	4	11	36.36%	48.10%	2882	7438	38.74%	[illegible]	[illegible]
Mar-01	5	16	31.25%	46.35%	3764	8678	43.37%	[illegible]	[illegible]
Apr-01	6	12	50.00%	50.00%	3960	8660	45.73%	[illegible]	[illegible]
May-01	28	74	37.84%	48.50%	3787	9368	40.42%	[illegible]	[illegible]
Jun-01	12	56	21.43%	41.03%	3373	8102	41.63%	[illegible]	[illegible]
Jul-01	6	16	37.50%	48.41%	2498	6723	37.15%	[illegible]	[illegible]
Aug-01	11	35	31.43%	46.42%	3429	9260	37.03%	[illegible]	[illegible]
Sep-01	5	14	35.71%	47.92%	1766	5351	33.00%	[illegible]	[illegible]
Oct-01	8	11	72.73%	44.54%	1992	[illegible]	38.04%	[illegible]	[illegible]



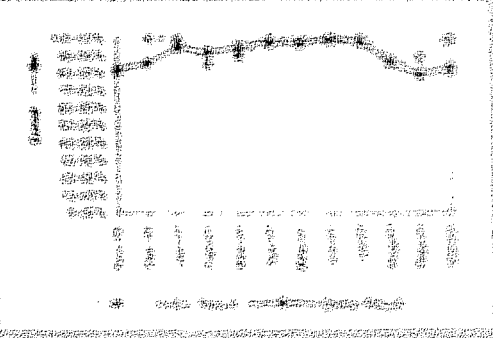
Out of Service Cleared within 24 hours (Percent) (MR-3 - Internal Zone One)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mar 2 Sig	Prob Sig
Nov-00	8	11	72.73%	44.54%	2427	3779	[illegible]	[illegible]	[illegible]
Dec-00	7	10	70.00%	45.83%	2115	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	10	10	100.00%	0.00%	3250	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	6	7	85.71%	34.99%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	8	10	80.00%	40.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	5	6	83.33%	37.27%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	43	46	93.48%	24.69%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	40	43	93.02%	25.48%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	9	9	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	19	24	79.17%	40.61%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	6	9	66.67%	47.14%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	3	3	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



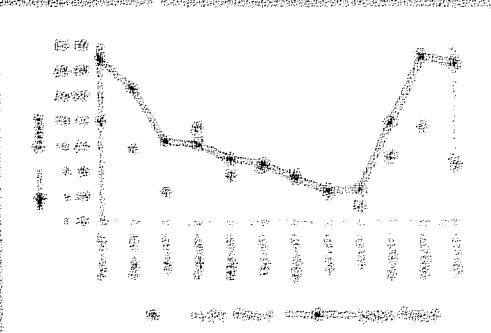
All Troubles Cleared within 48 hours (Percent) (MR-4 - Internal Zone One)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mar 2 Sig	Prob Sig
Nov-00	9	11	81.82%	38.57%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	10	10	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	10	10	100.00%	0.00%	3622	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	6	7	85.71%	34.99%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	9	10	90.00%	30.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	6	6	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	45	46	97.83%	14.56%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	43	43	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	9	9	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	21	24	87.50%	33.07%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	8	9	88.89%	31.43%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	3	3	100.00%	0.00%	2627	[illegible]	[illegible]	[illegible]	[illegible]



Mean Time to Restore (Hours Minutes) (MR-6 - Internal Zone One)

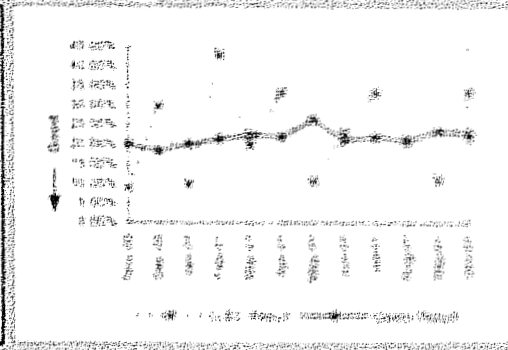
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mar 2 Sig	Prob Sig
Nov-00	212.31	11	19.19	25.27	117357.30	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	140.47	10	14.05	16.46	77335.23	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	58.09	10	5.49	6.29	52181.09	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	127.39	7	18.14	34.45	57837.35	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	89.02	10	8.54	18.29	50891.42	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	63.08	6	10.31	16.15	45728.13	[illegible]	[illegible]	[illegible]	[illegible]
May-01	415.01	46	9.01	20.20	40695.19	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	241.58	43	5.38	7.39	25534.59	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	27.01	9	3.00	5.31	22666.01	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	24	12.30	21.26	95574.34	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	164.57	9	18.20	24.20	101056.09	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	33.28	3	11.09	9.43	96178.58	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #14 - Resale - Qwest DSL Retest

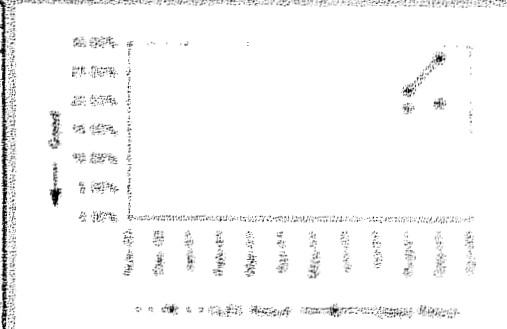
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sor	Parity Sor
Nov-00	1	11	9.09%	28.75%	758	3779	20.06%	-0.91	1.93
Dec-00	3	10	30.00%	45.83%	558	3028	18.43%	0.9	-0.45
Jan-01	1	10	10.00%	30.00%	769	3828	20.09%	-0.6	1.84
Feb-01	3	7	42.86%	49.49%	827	3869	21.38%	1.25	-0.24
Mar-01	2	10	20.00%	40.00%	948	4208	22.53%	-0.19	1.12
Apr-01	2	6	33.33%	47.14%	904	4108	22.01%	0.68	-0.61
May-01	5	46	10.87%	31.13%	1276	4824	26.45%	2.38	2.43
Jun-01	10	43	23.26%	42.25%	855	4044	21.14%	0.30	-0.79
Jul-01	3	9	33.33%	47.14%	783	3572	21.92%	0.8	-0.52
Aug-01	5	24	20.83%	40.61%	1052	5007	21.01%	-0.02	1.01
Sep-01	1	9	11.11%	31.43%	750	3205	23.40%	-0.87	1.33
Oct-01	1	3	33.33%	47.14%	715	3180	22.48%	0.43	-0.24



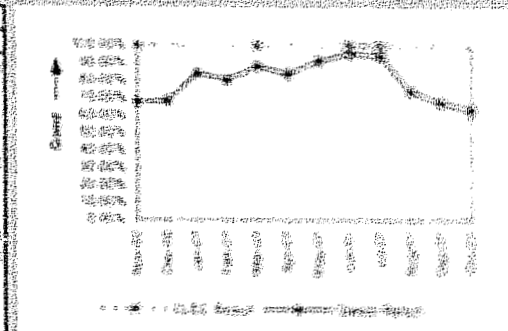
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sor	Parity Sor
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	4	21	19.05%	39.27%	820	3718	22.05%	-0.33	1.2
Sep-01	1	5	20.00%	40.00%	519	1871	27.74%	-0.39	1.23
Oct-01									



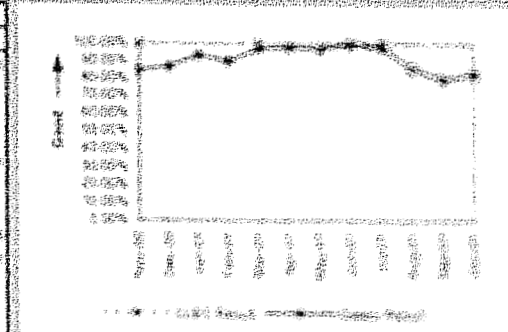
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sor	Parity Sor
Nov-00	1	1	100.00%	0.00%	319	471	67.73%	-0.69	1.47
Dec-00					359	523	68.64%		
Jan-01					525	624	84.13%		
Feb-01					569	707	80.48%		
Mar-01	1	1	100.00%	0.00%	615	698	88.11%	-0.37	1.42
Apr-01					497	592	83.95%		
May-01					690	757	91.15%		
Jun-01	1	1	100.00%	0.00%	653	685	95.33%	-0.27	1.05
Jul-01	1	1	100.00%	0.00%	617	658	93.77%	-0.26	1.06
Aug-01					609	824	73.91%		
Sep-01					298	440	67.73%		
Oct-01					322	509	63.26%		



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone Two

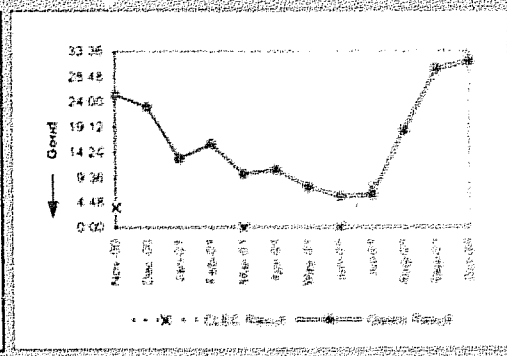
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sor	Parity Sor
Nov-00	1	1	100.00%	0.00%	399	471	84.71%	-0.42	1.25
Dec-00					455	523	87.00%		
Jan-01					582	624	93.27%		
Feb-01					637	707	90.10%		
Mar-01	1	1	100.00%	0.00%	679	698	97.28%	-0.15	1.1
Apr-01					580	592	97.97%		
May-01					736	757	97.23%		
Jun-01	1	1	100.00%	0.00%	681	685	99.42%	-0.08	1.03
Jul-01	1	1	100.00%	0.00%	642	658	97.57%	-0.14	1.1
Aug-01					709	824	86.04%		
Sep-01					351	440	79.77%		
Oct-01					424	513	82.65%		



Checklist #14 - Resale - Qwest DSL Repair

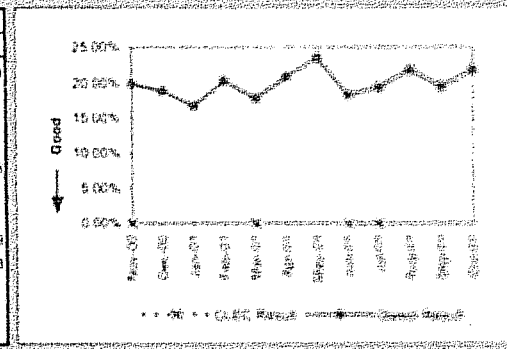
Mean Time to Restore (Hours Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	1	3 53		11926 27	471	25 19	-0 56	-1 34
[illegible]					12000 09	523	22 57		
[illegible]					8295 32	624	13 18		
[illegible]					11317 01	707	16 00		
[illegible]	[illegible]	1	0 01		7199 19	698	10 19	-0 55	-1 34
[illegible]					6577 47	592	11 07		
[illegible]					5840 56	757	7 43		
[illegible]	[illegible]	1	0 02		4070 00	685	5 56	-0 64	-1 39
[illegible]	[illegible]	1	7 44		4123 13	658	6 16	1 56	-0 05
[illegible]					15226 27	824	18 29		
[illegible]					13230 33	440	30 04		
[illegible]					16161 33	513	31 30		



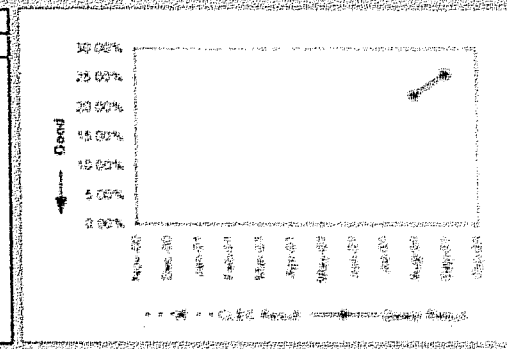
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	1	0 00%	0 00%	94	471	19 90%	-0 5	-1 3
[illegible]					99	523	18 93%		
[illegible]					105	624	16 83%		
[illegible]					144	707	20 37%		
[illegible]	0	1	0 00%	0 00%	125	698	17 91%	-0 47	-1 28
[illegible]					124	592	20 95%		
[illegible]					178	757	23 51%		
[illegible]	0	1	0 00%	0 00%	126	685	18 39%	-0 47	-1 29
[illegible]	0	1	0 00%	0 00%	128	658	19 45%	-0 49	-1 3
[illegible]					180	824	21 84%		
[illegible]					86	440	19 55%		
[illegible]					112	513	21 83%		



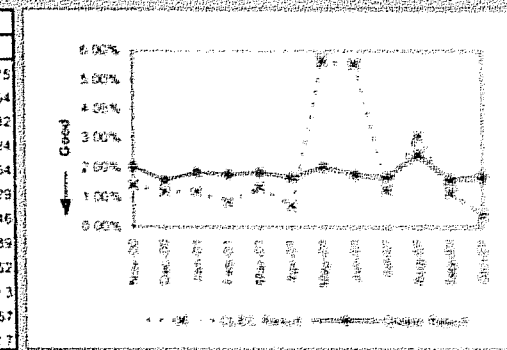
Repair Repeat Report Rate (Percent) (MR-7')-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]					125	566	22 08%		
[illegible]					63	246	25 61%		



Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

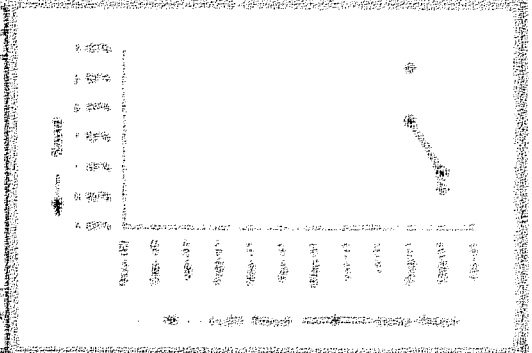
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	12	836	1 44%	11 89%	4250	208310	2 04%	-1 23	-1 75
[illegible]	10	831	1 20%	10 90%	3551	223445	1 59%	-0 89	-1 54
[illegible]	10	822	1 22%	10 96%	4452	240365	1 85%	-1 35	-1 82
[illegible]	7	829	0 84%	9 15%	4576	255916	1 79%	-2 05	-2 24
[illegible]	11	818	1 34%	11 52%	4906	267200	1 84%	-1 05	-1 64
[illegible]	6	824	0 73%	8 50%	4700	279790	1 68%	-2 12	-2 29
[illegible]	46	811	5 67%	23 13%	5581	274534	2 03%	7 33	3 46
[illegible]	44	791	5 56%	22 92%	4729	266282	1 78%	8 05	3 89
[illegible]	10	781	1 28%	11 24%	4230	252102	1 68%	-0 86	-1 52
[illegible]	24	778	3 08%	17 29%	5831	238364	2 45%	1 15	-0 3
[illegible]	9	764	1 18%	10 79%	3645	227625	1 60%	-0 93	-1 57
[illegible]	3	769	0 39%	6 23%	3693	217706	1 70%	-2 8	-2 7



Checklist #14 - Resale - Qwest 271 Report

Trouble Rate (Percent) (MR-6) (- Interval Zone One and Two

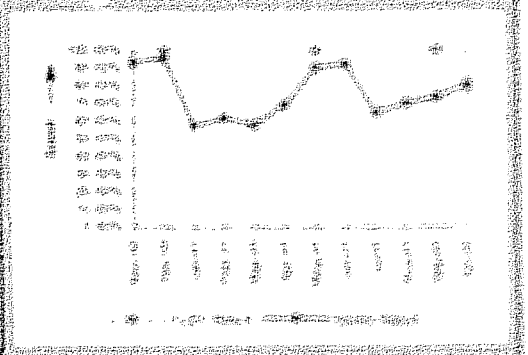
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Stat T Sig	Sig
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	21	778	2.70%	16.21%	4284	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	5	764	0.65%	8.06%	2117	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01									



Checklist #14 - Resale - Primary [illegible]

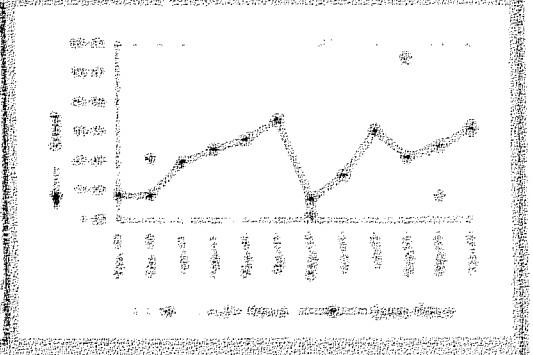
Installation Commitments Met (Percent) (OP-3 – Disputes within [illegible])

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Std Dev	Parity Stat
Nov-00					[illegible]	[illegible]	[illegible]		
Dec-00	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01					[illegible]	[illegible]	[illegible]		



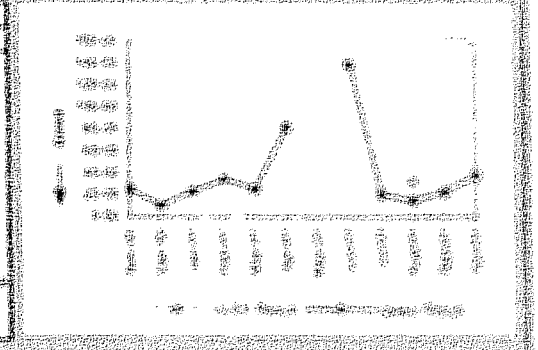
Installation Interval (Average Days) (OP-4 – Disputes within [illegible])

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Std Dev	Parity Stat
Nov-00					[illegible]	[illegible]	[illegible]		
Dec-00	21	1	21.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01	2	1	2.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01	55	1	55.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	8	1	8.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01					[illegible]	[illegible]	[illegible]		



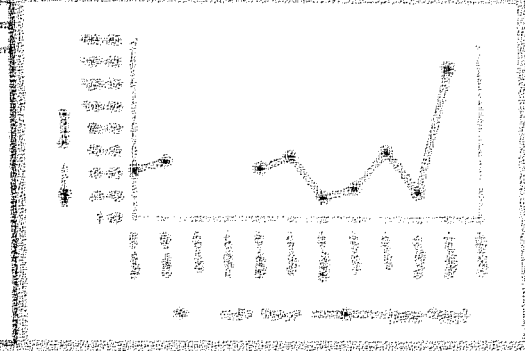
Delayed Days for Non-Facility Reasons (Average Days) (OP-5A – Disputes within [illegible])

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Std Dev	Parity Stat
Nov-00					[illegible]	[illegible]	[illegible]		
Dec-00					[illegible]	[illegible]	[illegible]		
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01									
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01	33	1	33.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		



Delayed Days for Facility Reasons (Average Days) (OP-5B – Disputes within [illegible])

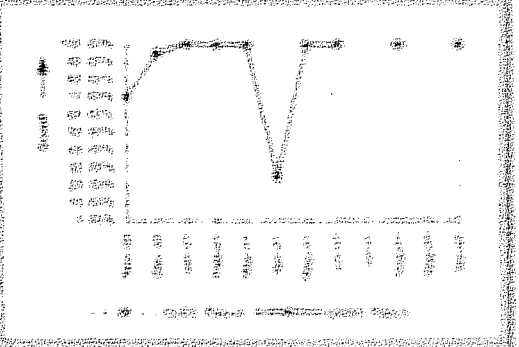
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Std Dev	Parity Stat
Nov-00					[illegible]	[illegible]	[illegible]		
Dec-00					[illegible]	[illegible]	[illegible]		
Jan-01									
Feb-01									
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01									



Checklist #14 - Resale - Primary [illegible]

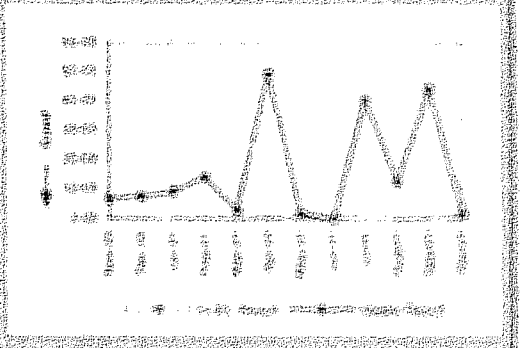
Installation Commitments Met (Percent) (OP-3) -- Dispatches Outside [illegible]

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mean 2 Dev	Fourth Qu
Nov-00					7	10	[illegible]		
Dec-00					37	39	[illegible]		
Jan-01					1	1	[illegible]		
Feb-01					4	4	[illegible]		
Mar-01					1	1	[illegible]		
Apr-01					1	4	[illegible]		
May-01					3	3	[illegible]		
Jun-01					1	1	[illegible]		
Jul-01									
Aug-01					1	1	[illegible]		
Sep-01									
Oct-01					2	2	[illegible]		



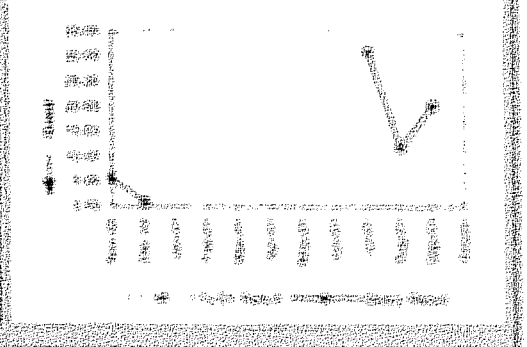
Installation Interval (Average Days) (OP-4) -- Dispatches Outside [illegible]

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mean 2 Dev	Fourth Qu
Nov-00					67	10	[illegible]		
Dec-00					295	39	[illegible]		
Jan-01					9	1	[illegible]		
Feb-01					56	4	[illegible]		
Mar-01					3	1	[illegible]		
Apr-01					197	4	[illegible]		
May-01					5	2	[illegible]		
Jun-01					0	1	[illegible]		
Jul-01					40	1	[illegible]		
Aug-01					25	2	[illegible]		
Sep-01					919	21	[illegible]		
Oct-01					3	2	[illegible]		



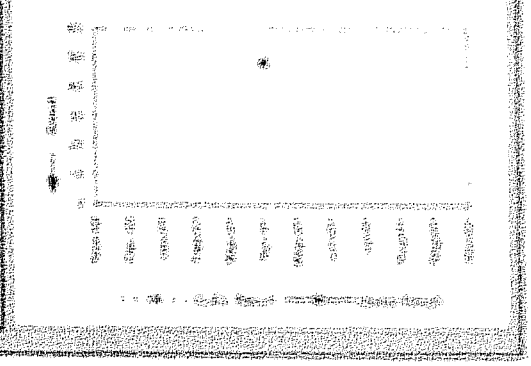
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A) -- Dispatches Outside [illegible]

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mean 2 Dev	Fourth Qu
Nov-00					17	3	[illegible]		
Dec-00					2	2	[illegible]		
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01					31	1	[illegible]		
Aug-01					12	1	[illegible]		
Sep-01					426	21	[illegible]		
Oct-01									



Delayed Days for Facility Reasons (Average Days) (OP-6B) -- Dispatches Outside [illegible]

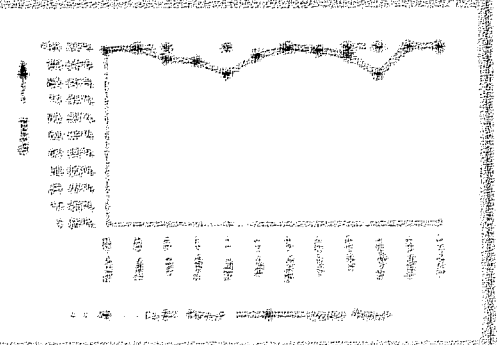
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mean 2 Dev	Fourth Qu
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01					146	3	[illegible]		
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									



Checklist #14 - Resale - Primary [illegible]

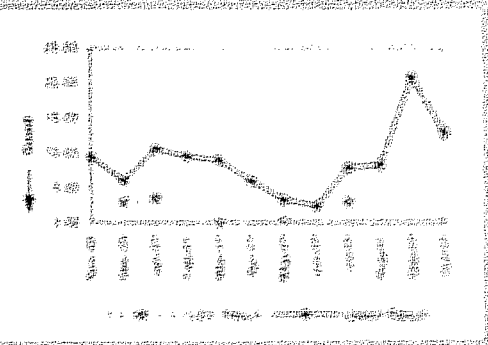
Installation Commitments Met (Percent) (OP-3) - No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00					321	325	98.77%		
Dec-00	1	1	100.00%	0.00%	379	382	99.21%	[illegible]	[illegible]
Jan-01	2	2	100.00%	0.00%	96	103	93.20%	[illegible]	[illegible]
Feb-01					79	86	91.86%		
Mar-01	1	1	100.00%	0.00%	102	120	85.00%	[illegible]	[illegible]
Apr-01					90	95	94.74%		
May-01	5	5	100.00%	0.00%	114	115	99.13%	[illegible]	[illegible]
Jun-01					133	136	97.79%		
Jul-01	2	2	100.00%	0.00%	53	56	94.64%	[illegible]	[illegible]
Aug-01	2	2	100.00%	0.00%	11	13	84.62%	[illegible]	[illegible]
Sep-01					7	7	100.00%		
Oct-01					7	7	100.00%		



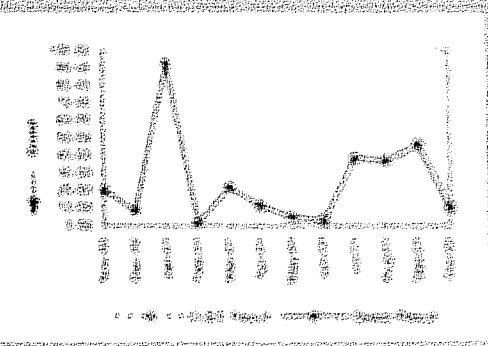
Installation Interval (Average Days) (OP-4) - No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00					3065	325	[illegible]		
Dec-00	3	1	3.00		2924	382	[illegible]	[illegible]	[illegible]
Jan-01	7	2	3.50	0.71	1093	103	[illegible]	[illegible]	[illegible]
Feb-01					818	86	[illegible]		
Mar-01	0	1	0.00		1073	120	[illegible]	[illegible]	[illegible]
Apr-01					573	95	[illegible]		
May-01	1	3	0.33	0.58	335	103	[illegible]	[illegible]	[illegible]
Jun-01					303	132	[illegible]		
Jul-01	3	1	3.00		449	53	[illegible]	[illegible]	[illegible]
Aug-01					91	11	[illegible]		
Sep-01					186	9	[illegible]		
Oct-01					95	7	[illegible]		



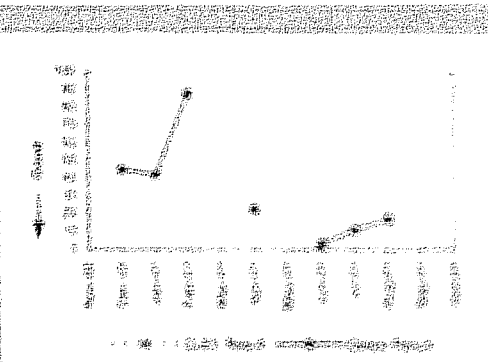
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A) - No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00					80	4	[illegible]		
Dec-00					18	2	[illegible]		
Jan-01					463	5	[illegible]		
Feb-01					7	4	[illegible]		
Mar-01					394	18	[illegible]		
Apr-01					35	3	[illegible]		
May-01					5	1	[illegible]		
Jun-01					3	1	[illegible]		
Jul-01					996	26	[illegible]		
Aug-01					74	2	[illegible]		
Sep-01					184	4	[illegible]		
Oct-01					53	5	[illegible]		



Delayed Days for Facility Reasons (Average Days) (OP-6B) - No Dispatches

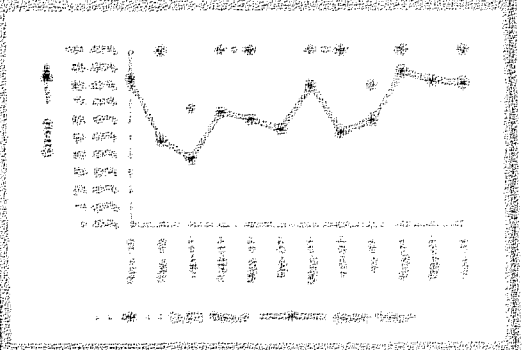
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00									
Dec-00					45	1	[illegible]		
Jan-01					84	2	[illegible]		
Feb-01					263	3	[illegible]		
Mar-01									
Apr-01					45	2	[illegible]		
May-01									
Jun-01					7	2	[illegible]		
Jul-01					11	1	[illegible]		
Aug-01					17	1	[illegible]		
Sep-01									
Oct-01									



Checklist #14 - Resale - [illegible]

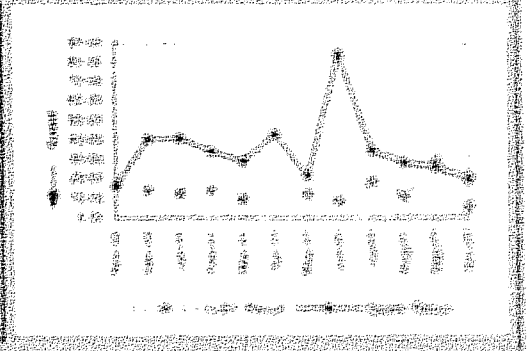
Installation Commitments Met (Percent) (OP-3) -- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Std Z Sco	Pass/Fail
Nov-00					263	310	84.89%		
Dec-00	3	3	100.00%	0.00%	113	231	48.90%	[illegible]	[illegible]
Jan-01	2	3	66.67%	47.14%	162	430	37.67%	[illegible]	[illegible]
Feb-01	2	2	100.00%	0.00%	235	365	64.38%	[illegible]	[illegible]
Mar-01	5	5	100.00%	0.00%	153	251	60.47%	[illegible]	[illegible]
Apr-01					159	292	54.45%		
May-01	1	1	100.00%	0.00%	165	251	65.74%	[illegible]	[illegible]
Jun-01	9	9	100.00%	0.00%	220	417	52.76%	[illegible]	[illegible]
Jul-01	4	5	80.00%	40.00%	33	134	24.77%	[illegible]	[illegible]
Aug-01	4	4	100.00%	0.00%	206	235	87.66%	[illegible]	[illegible]
Sep-01					96	117	82.05%		
Oct-01	3	3	100.00%	0.00%	131	162	80.86%	[illegible]	[illegible]



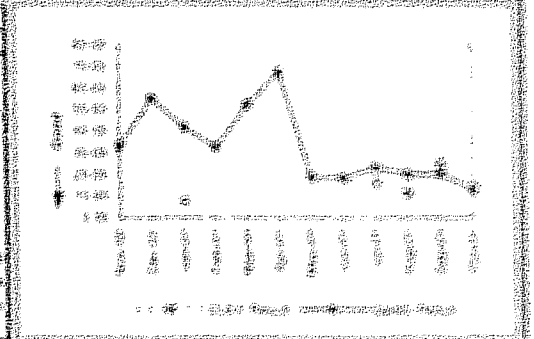
Installation Interval (Average Days) (OP-4) -- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Std Z Sco	Pass/Fail
Nov-00					5029	209	16.24		
Dec-00	29	2	14.50	13.44	9215	229	40.24	[illegible]	[illegible]
Jan-01	37	3	12.33	0.58	14530	300	48.43	[illegible]	[illegible]
Feb-01	28	2	14.00	11.31	12137	359	33.79	[illegible]	[illegible]
Mar-01	48	5	9.60	5.50	6623	236	28.07	[illegible]	[illegible]
Apr-01					11602	278	41.73		
May-01	12	1	12.00		4774	221	21.60	[illegible]	[illegible]
Jun-01	61	7	8.71	7.32	33912	405	83.72	[illegible]	[illegible]
Jul-01	113	6	18.83	16.36	17121	496	34.50	[illegible]	[illegible]
Aug-01	44	4	11.00	4.24	16532	358	47.47	[illegible]	[illegible]
Sep-01	58	2	29.00	0.00	6930	343	20.20	[illegible]	[illegible]
Oct-01	16	3	5.33	2.52	5436	451	12.05	[illegible]	[illegible]



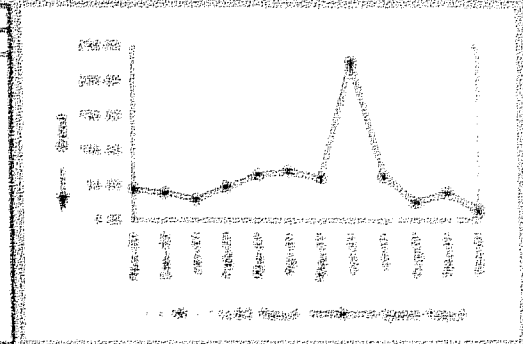
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A) -- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Std Z Sco	Pass/Fail
Nov-00					1338	45	29.73		
Dec-00					5965	106	56.27		
Jan-01	5	1	5.00		10936	267	40.97	[illegible]	[illegible]
Feb-01					3499	107	32.70		
Mar-01					4439	85	52.22		
Apr-01					7608	113	67.33		
May-01					454	24	18.92		
Jun-01					1735	93	18.66		
Jul-01	99	6	16.50	13.56	9586	407	23.55	[illegible]	[illegible]
Aug-01	45	4	11.25	9.60	7854	342	22.96	[illegible]	[illegible]
Sep-01	101	4	25.25	8.62	5354	263	20.36	[illegible]	[illegible]
Oct-01					5269	384	13.54		



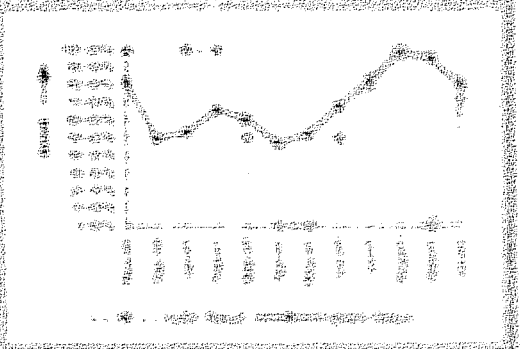
Delayed Days for Facility Reasons (Average Days) (OP-6B) -- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Std Z Sco	Pass/Fail
Nov-00					407	9	45.22		
Dec-00					475	12	39.58		
Jan-01					206	7	29.43		
Feb-01					1115	23	48.48		
Mar-01					949	15	63.27		
Apr-01					1424	20	71.20		
May-01					1321	22	60.05		
Jun-01					23664	104	227.54		
Jul-01					2020	32	63.12		
Aug-01					76	3	25.33		
Sep-01					427	11	38.82		
Oct-01					67	5	13.40		



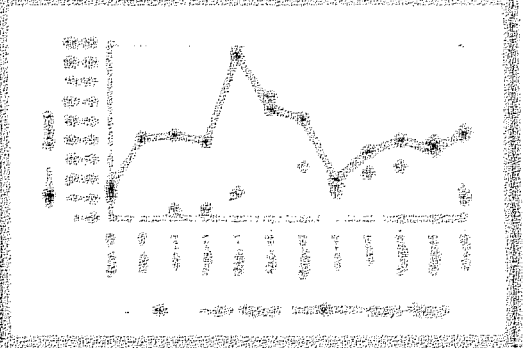
Installation Commitments Met Residence (UR S... Interim Rate Plan

Date	CLEC Num	CLEC Dend	CLEC Resl	Std Dev	Qwest Num	Qwest Dend	Qwest Resl	Std Dev	Relative Sig
Nov-00	4	4	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00					[illegible]	[illegible]	[illegible]		
Jan-01	3	3	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	4	4	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1	2	50.00%	50.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	0	1	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	0	1	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	1	2	50.00%	50.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	4	5	80.00%	40.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	4	4	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	0	1	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	5	7	71.43%	45.18%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



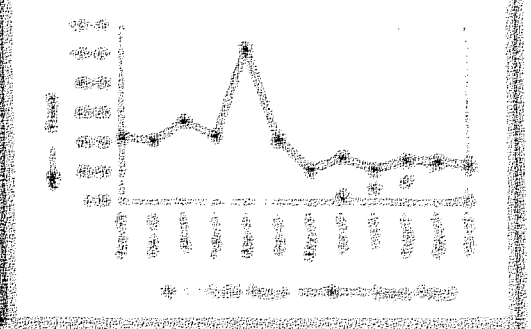
Installation Interval (Average Days) ... Interim Rate Plan

Date	CLEC Num	CLEC Dend	CLEC Resl	Std Dev	Qwest Num	Qwest Dend	Qwest Resl	Std Dev	Relative Sig
Nov-00	47	4	11.75	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00					[illegible]	[illegible]	[illegible]		
Jan-01	5	1	5.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	20	4	5.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	27	2	13.50	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	63	1	63.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	27	1	27.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	27	2	13.50	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	47	2	23.50	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	161	6	26.83	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	79	2	39.50	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	86	8	10.75	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



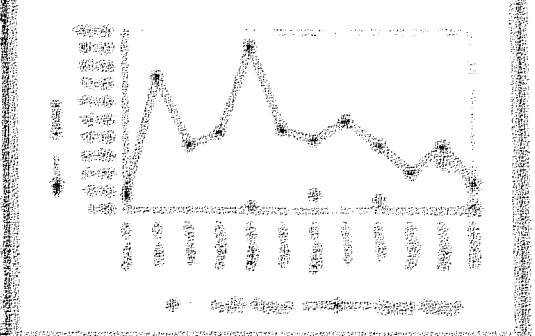
Delayed Days for Non-Facility Reasons (Average Days) ... Interim Rate Plan

Date	CLEC Num	CLEC Dend	CLEC Resl	Std Dev	Qwest Num	Qwest Dend	Qwest Resl	Std Dev	Relative Sig
Nov-00					[illegible]	[illegible]	[illegible]		
Dec-00					[illegible]	[illegible]	[illegible]		
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01	42	1	42.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01					[illegible]	[illegible]	[illegible]		
Jun-01	5	1	5.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	19	2	9.50	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	143	10	14.30	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	187	7	26.71	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	0	6	0.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Delayed Days for Facility Reasons (Average Days) ... Interim Rate Plan

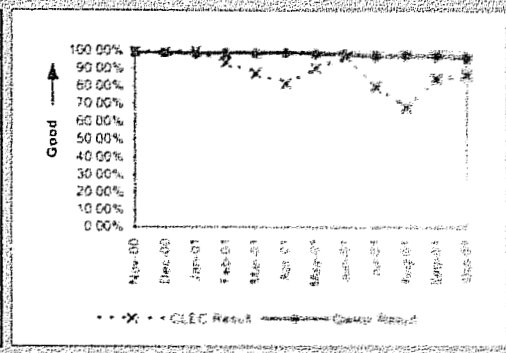
Date	CLEC Num	CLEC Dend	CLEC Resl	Std Dev	Qwest Num	Qwest Dend	Qwest Resl	Std Dev	Relative Sig
Nov-00					[illegible]	[illegible]	[illegible]		
Dec-00					[illegible]	[illegible]	[illegible]		
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01	2	1	2.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01					[illegible]	[illegible]	[illegible]		
May-01	9	1	9.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01	6	1	6.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01	27	1	27.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	2	2	1.00	0.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #14 - Resale - Primary ISDN Installation

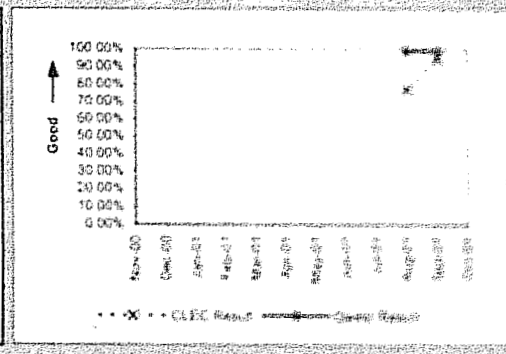
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	6	6	100 00%	0 00%	2303	2320	99 27%	-0 21	-1 13
[illegible]	7	7	100 00%	0 00%	2448	2475	98 91%	-0 28	-1 17
[illegible]	12	12	100 00%	0 00%	2583	2626	98 36%	-0 45	-1 27
[illegible]	15	16	93 75%	24 21%	2502	2528	98 97%	2 06	-0 16
[illegible]	14	16	87 50%	33 07%	2631	2667	98 65%	3 85	0 42
[illegible]	9	11	81 82%	38 57%	2954	2979	99 16%	6 29	0 77
[illegible]	19	21	90 48%	29 35%	2502	2541	98 47%	2 97	0 23
[illegible]	32	33	96 97%	17 14%	2039	2080	98 03%	0 43	-0 71
[illegible]	20	25	80 00%	40 00%	1587	1638	96 89%	4 82	1
[illegible]	15	22	68 18%	46 58%	1319	1355	97 34%	8 44	1 92
[illegible]	16	19	84 21%	36 46%	1115	1146	97 29%	3 49	0 48
[illegible]	13	15	86 67%	33 99%	851	887	95 94%	1 81	-0 11



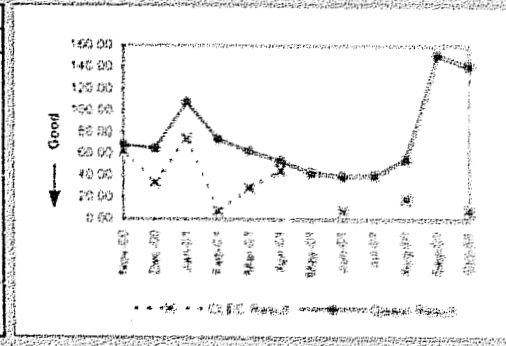
New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]	17	22	77 27%	41 91%	1338	1355	98 75%	8 98	1 69
[illegible]	18	19	94 74%	22 33%	1131	1146	98 69%	1 5	-0 31
[illegible]									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

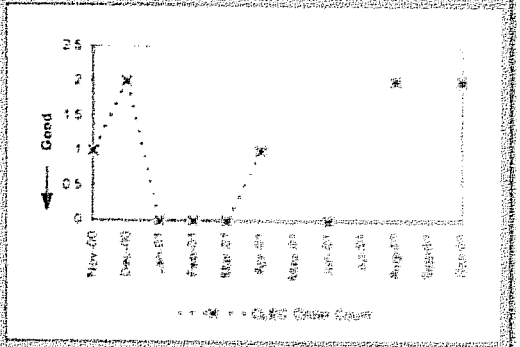
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	125	2	62 50	2 12	396929	5782	68 65	-0 15	-1 09
[illegible]	203	6	33 83	37 90	434802	6653	65 35	-1 2	-1 73
[illegible]	372	5	74 40	74 40	219538	2022	108 57	-1 02	-1 62
[illegible]	193	25	7 72	2 79	72845	982	74 18	-5 34	-4 24
[illegible]	757	26	29 12	4 12	81049	1285	63 07	-2 56	-2 56
[illegible]	1222	27	45 26	14 86	73135	1346	54 34	-0 67	-1 41
[illegible]					88101	2054	42 89		
[illegible]	16	2	8 00	9 90	80209	2009	39 92	-1 18	-1 72
[illegible]					67093	1648	40 71		
[illegible]	39	2	19 50	3 54	81723	1475	55 41	-1 26	-1 76
[illegible]					130947	865	151 38		
[illegible]	16	2	8 00	5 66	95548	676	141 34	-1 96	-2 19



Checklist #14 - Resale - Primary ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons ISDN Primary (OP-15B)

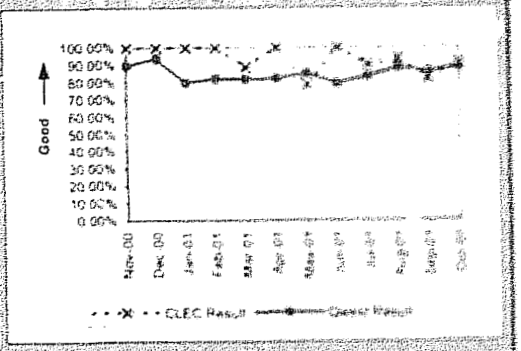
Date	CLEC Order Count
Nov-00	1
Dec-00	2
Jan-01	0
Feb-01	0
Mar-01	0
Apr-01	1
May-01	
Jun-01	0
Jul-01	
Aug-01	2
Sep-01	
Oct-01	2



Checklist #14 - Resale - Primary ISDN Repair

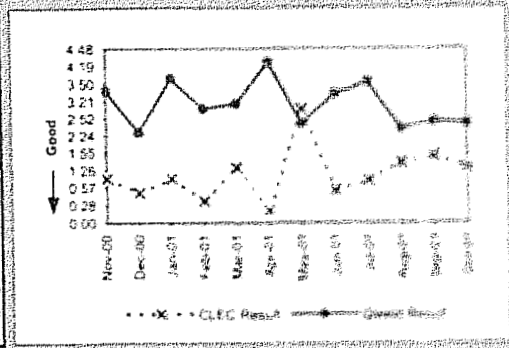
All Trouble Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One

	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
	2	2	100 00%	0 00%	124	138	89 86%	-0 47	-1 29
	7	7	100 00%	0 00%	151	161	93 79%	-0 67	-1 41
	7	7	100 00%	0 00%	175	219	79 91%	-1 31	-1 79
	11	11	100 00%	0 00%	134	163	82 21%	-1 49	-1 91
	8	9	88 89%	31 43%	153	187	81 82%	-0 54	-1 33
	6	6	100 00%	0 00%	141	172	81 98%	-1 13	-1 69
	11	14	78 57%	41 03%	159	187	85 03%	0 65	-0 61
	11	11	100 00%	0 00%	138	174	79 31%	-1 64	-2
	9	10	90 00%	30 00%	164	197	83 25%	-0 56	-1 34
	15	16	93 75%	24 21%	143	162	88 27%	-0 65	-1 4
	9	11	81 82%	38 57%	166	193	86 01%	0 41	-0 75
	10	11	90 91%	28 75%	195	221	88 24%	-0 27	-1 16



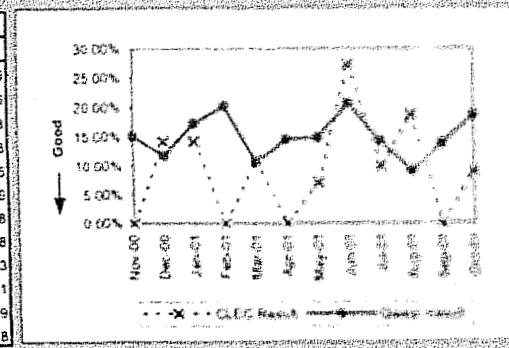
Mean Time to Restore (Hours Minutes) (MR-6)-- Interval Zone One

	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
	0 26	2	1 13	1 42	502 43	138	3 39	-0 19	-1 12
	0 48	1	0 50	1 26	403 10	161	2 30	-0 42	-1 26
	8 31	7	1 13	1 16	872 18	219	3 59	-0 66	-1 4
	8 34	11	0 36	0 45	515 17	163	3 10	-0 98	-1 59
	12 33	9	1 31	1 53	617 39	187	3 16	-0 83	-1 5
	2 01	6	0 21	0 39	762 13	172	4 26	-0 93	-1 56
	44 01	14	3 09	6 54	513 47	187	2 45	0 96	-0 42
	6 44	11	0 53	0 37	620 09	174	3 34	-0 99	-1 6
	17 65	10	1 10	2 24	763 35	197	3 53	-0 46	-1 28
	28 [illegible]	16	1 39	1 27	422 17	162	2 36	-0 64	-1 39
	20 [illegible]	11	1 50	2 01	541 52	193	2 48	-0 5	-1 3
	16 [illegible]	11	1 29	2 03	603 59	221	2 44	-0 57	-1 34



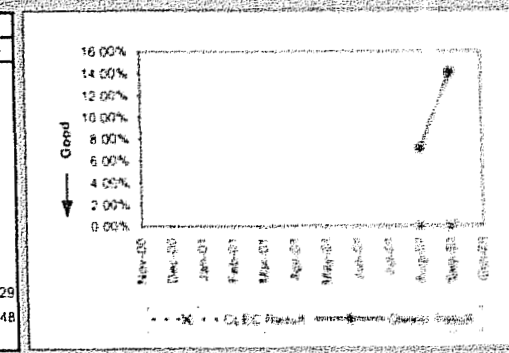
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
	0	2	0 00%	0 00%	21	138	15 22%	-0 59	-1 36
	1	7	14 29%	34 99%	19	161	11.80%	0 23	-0 86
	1	7	14 29%	34 99%	38	219	17 35%	-0 21	-1 13
	0	11	0 00%	0 00%	33	163	20 25%	-1 62	-1 98
	1	9	11 11%	31 43%	20	187	10 70%	0 06	-0 95
	0	6	0 00%	0 00%	25	172	14 53%	-0 99	-1 6
	1	14	7 14%	25 75%	28	188	14 89%	-0 79	-1 48
	3	11	27 27%	44 54%	36	174	20 69%	0 52	-0 68
	1	10	10 00%	30 00%	28	197	14.21%	-0 37	-1 23
	3	16	18 75%	39 03%	15	163	9 20%	1 13	-0 31
	0	11	0 00%	0 00%	27	193	13 99%	-1 3	-1 79
	1	11	9 09%	28 75%	41	221	18 55%	-0 79	1 48



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

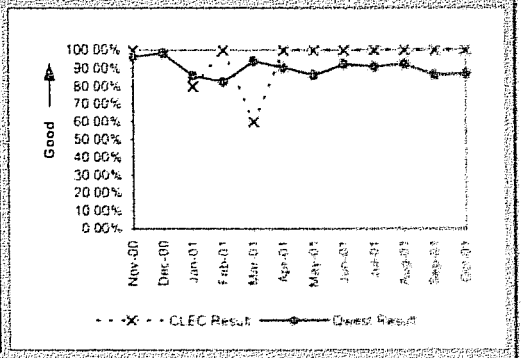
	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
	0	3	0 00%	0 00%	5	70	7 14%	-0 47	-1 29
	0	4	0 00%	0 00%	11	78	14 10%	-0 79	-1 48



Checklist #14 - Resale - Primary ISDN Repair

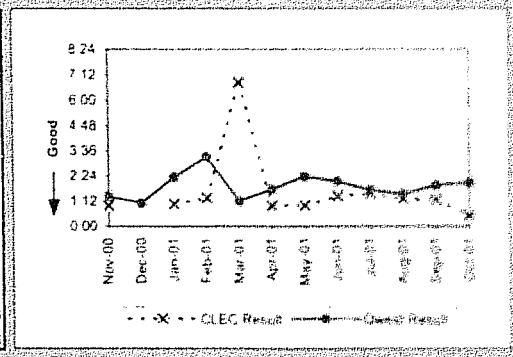
% Trouble Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

			CLEC Rslt	Std Dev	Qwest Num	Qwest Den	Qwest Rslt	Mod Z Scr	Parity Scr
			100 00%	0 00%	54	56	96 43%	-0 32	-1 2
					58	59	98 31%		
			80 00%	40 00%	74	86	86 05%	0 36	-0 78
			100 00%	0 00%	57	69	82 61%	-0 64	-1 39
			80 00%	48 99%	77	82	93 90%	2 01	0 22
			100 00%	0 00%	85	94	90 43%	-0 46	-1 28
			100 00%	0 00%	57	66	86 36%	-1 12	-1 68
			100 00%	0 00%	82	89	92 13%	-0 79	-1 48
			100 00%	0 00%	79	87	90 80%	-0 69	-1 42
			100 00%	0 00%	96	104	92 31%	-0 63	-1 38
			100 00%	0 00%	69	80	86 25%	-0 87	-1 53
			100 00%	0 00%	87	100	87 00%	-0 38	-1 23



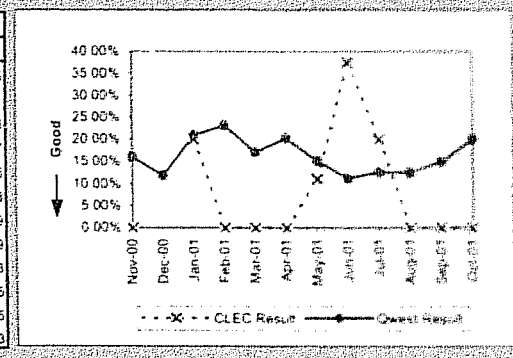
Mean Time to Restore (Hours Minutes) (MR-6)-- Interval Zone Two

			CLEC Rslt	Std Dev	Qwest Num	Qwest Den	Qwest Rslt	Mod Z Scr	Parity Scr
			1 00	0 17	80 39	56	1 26	-0 23	-1 14
					65 36	59	1 07		
			1 35	2 07	202 15	86	2 21	-0 82	-1 5
			1 22	0 28	230 05	69	3 20	-0 39	-1 24
			6 54	10 03	99 55	82	1 13	2 65	0 61
			1 00	1 11	167 21	94	1 47	-0 38	-1 23
			1 01	0 54	157 17	66	2 23	-0 82	-1 5
			1 28	0 53	191 09	89	2 09	-0 28	-1 17
			1 34	1 05	150 40	87	1 44	-0 12	-1 07
			1 20	0 51	161 06	104	1 33	-0 2	-1 12
			1 18	0 35	159 06	80	1 59	-0 42	-1 26
			0 32		210 18	100	2 06	-0 43	-1 26



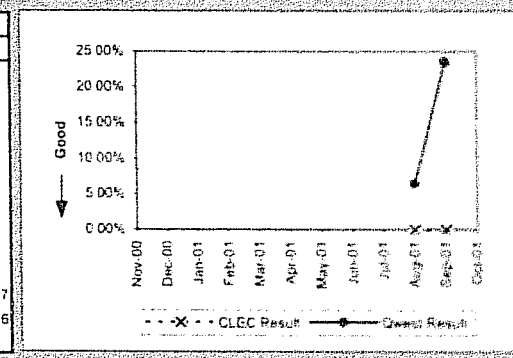
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

			CLEC Rslt	Std Dev	Qwest Num	Qwest Den	Qwest Rslt	Mod Z Scr	Parity Scr
			0 00%	0 00%	9	56	16 07%	-0 74	-1 45
					7	59	11 86%		
			20 00%	40 00%	18	86	20 93%	-0 05	-1 03
			0 00%	0 00%	16	69	23 19%	-0 77	-1 47
			0 00%	0 00%	14	82	17 07%	-0 99	-1 6
			0 00%	0 00%	19	94	20 21%	-0 7	-1 43
			11 11%	31 43%	10	66	15 15%	-0 32	-1 19
			22 50%	48 41%	10	89	11 24%	1 79	0 09
			20 00%	40 00%	11	87	12 64%	0 44	-0 73
			0 00%	0 00%	13	104	12 50%	-0 83	-1 5
			0 00%	0 00%	12	80	15 00%	-0 91	-1 55
			0 00%	0 00%	20	100	20 00%	-0 5	-1 3



Repair Repeat Report Rate (Percent) (MR-7')-- Interval Zone Two

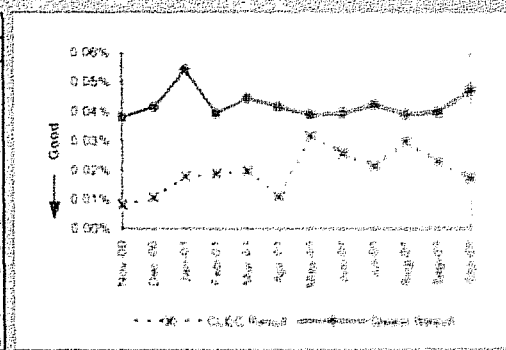
			CLEC Rslt	Std Dev	Qwest Num	Qwest Den	Qwest Rslt	Mod Z Scr	Parity Scr
			0 00%	0 00%	3	46	6 52%	-0 44	-1 27
			0 00%	0 00%	8	34	23 53%	-0 76	-1 46



Checklist #14 - Resale - Primary ISDN Repair

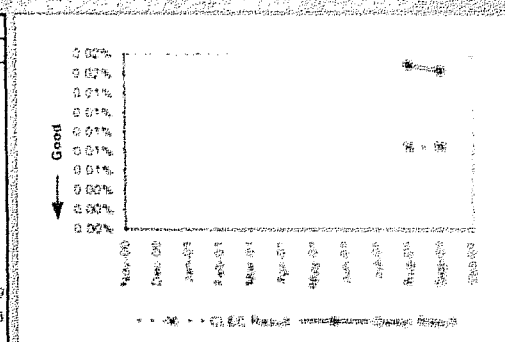
Trouble Rate (Percent) (MR-8)– Interval Zone One and Two

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	5	61725	0.01%	0.90%	194	507784	0.04%	-3.61	-3.2
	7	65216	0.01%	1.04%	220	529335	0.04%	-3.65	-3.27
	12	66957	0.02%	1.34%	305	562682	0.05%	-3.81	-3.32
	15	68837	0.02%	1.37%	232	588047	0.04%	-2.57	-2.56
	14	70812	0.02%	1.41%	269	606054	0.04%	-2.94	-2.79
	8	71761	0.01%	1.06%	266	640057	0.04%	-3.79	-3.3
	23	72540	0.03%	1.78%	254	654144	0.04%	-0.92	-1.56
	19	73723	0.03%	1.61%	263	667442	0.04%	1.77	-2.08
	18	76115	0.02%	1.46%	284	674336	0.04%	2.55	-2.55
	21	76273	0.03%	1.73%	267	685034	0.04%	-1.16	-1.71
	16	76201	0.02%	1.51%	273	688201	0.04%	-2.14	-2.3
	12	69447	0.02%	1.31%	321	683252	0.05%	-3.44	-3.09



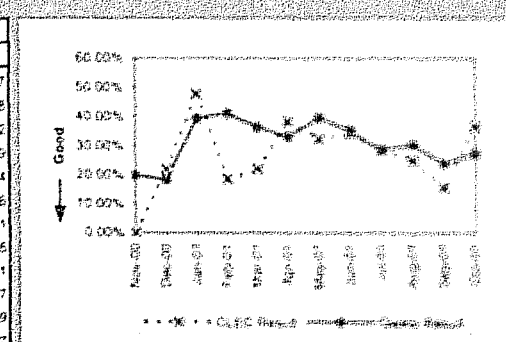
Trouble Rate (Percent) (MR-8*)– Interval Zone One and Two

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	8	76273	0.01%	0.92%	116	685034	0.02%	-1.63	-1.99
	6	76201	0.01%	0.92%	112	688201	0.02%	-1.53	-1.93



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)– Interval Zone One and Two

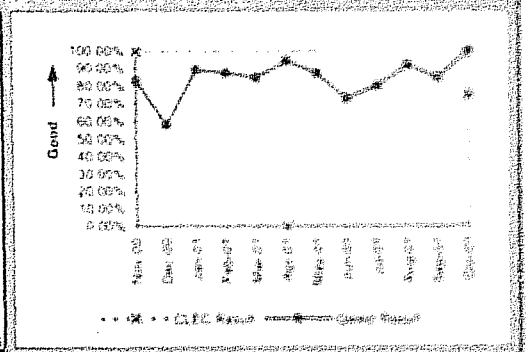
	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	0	5	0.00%	0.00%	48	242	19.83%	-1.1	-1.67
	2	9	22.22%	41.57%	50	270	18.52%	0.36	-0.78
	11	23	47.83%	49.95%	199	504	39.48%	0.79	-0.52
	3	16	18.75%	39.03%	163	395	41.27%	-1.79	-2.09
	4	18	22.22%	41.57%	154	423	36.41%	-1.22	-1.74
	5	13	38.46%	48.65%	133	399	33.33%	0.39	-0.78
	11	34	32.35%	46.78%	167	421	39.67%	-0.84	-1.51
	10	29	34.48%	47.53%	143	406	35.22%	-0.08	-1.05
	6	21	28.57%	45.18%	114	398	28.64%	-0.01	-1
	7	28	25.00%	43.30%	117	384	30.47%	-0.61	-1.37
	3	19	15.79%	36.46%	86	359	23.96%	-0.81	-1.49
	8	19	36.84%	48.24%	122	443	27.54%	0.87	-0.47



Checklist #14 - Resale - DS0 Installation

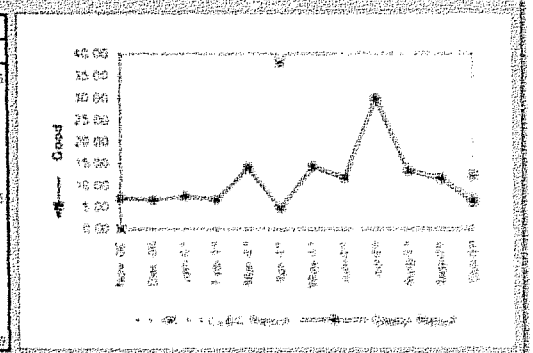
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	19	19	100 00%	0 00%	63	76	82 89%	-1 77	-2 06
Dec-00					71	121	58 68%		
Jan-01					25	28	89 29%		
Feb-01					42	48	87 50%		
Mar-01					33	39	84 62%		
Apr-01	0	1	0 00%	0 00%	51	54	94 44%	1 85	0 13
May-01					34	39	87 18%		
Jun-01					30	41	73 17%		
Jul-01					20	25	80 00%		
Aug-01					32	35	91 43%		
Sep-01					11	13	84 62%		
Oct-01	3	4	75 00%	43 30%	18	18	100 00%	N/A	-0 15



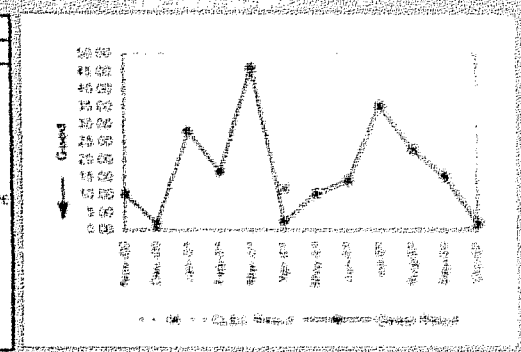
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	3	19	0 16	0 69	544	76	7 16	-3 72	-3 26
Dec-00					806	121	6 66		
Jan-01					212	28	7 57		
Feb-01					323	48	6 73		
Mar-01					549	39	14 08		
Apr-01	38	1	38 00		258	54	4 78	1 9	0 15
May-01					554	39	14 21		
Jun-01					486	41	11 85		
Jul-01					1161	39	29 77		
Aug-01					622	47	13 23		
Sep-01					234	20	11 70		
Oct-01	49	4	12 25	9 91	257	41	6 27	1 01	-0 38



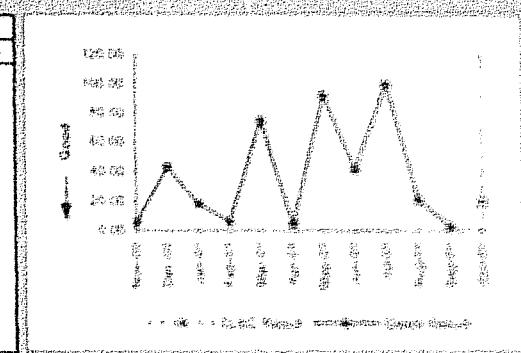
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					84	8	10 50		
Dec-00					88	46	1 91		
Jan-01					56	2	28 00		
Feb-01					67	4	16 75		
Mar-01					184	4	46 00		
Apr-01	12	1	12 00		5	2	2 50	3 72	1 26
May-01					21	2	10 50		
Jun-01					141	10	14 10		
Jul-01					565	16	35 31		
Aug-01					319	14	22 79		
Sep-01					123	8	15 38		
Oct-01					44	23	1 91		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

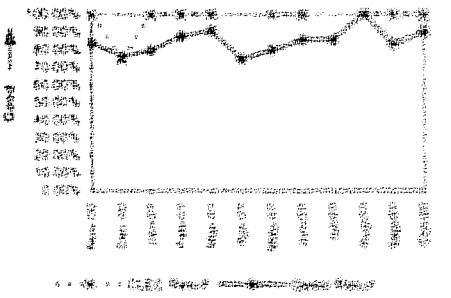
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					29	5	5 80		
Dec-00					172	4	43 00		
Jan-01					18	1	18 00		
Feb-01					13	2	6 50		
Mar-01					149	2	74 50		
Apr-01					5	1	5 00		
May-01					276	3	92 00		
Jun-01					42	1	42 00		
Jul-01					298	3	99 33		
Aug-01					21	1	21 00		
Sep-01					3	1	3 00		
Oct-01	20	1	20 00						



Checklist #14 - Resale - DS0 Installation

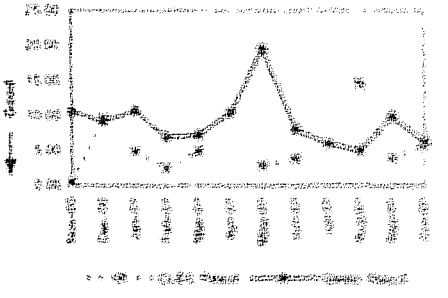
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	20	20	100 00%	0 00%	21	25	84 00%	-1 45	-1 88
Dec-00	3	4	75 00%	43 30%	26	34	76 47%	-0 04	-1 00
Jan-01	1	1	100 00%	0 00%	16	20	80 00%	-0 49	1 3
Feb-01	2	2	100 00%	0 00%	14	16	87 50%	-0 5	-1 31
Mar-01	1	1	100 00%	0 00%	29	32	90 63%	-0 37	1 19
Apr-01					9	12	75 00%		
May-01	1	1	100 00%	0 00%	8	10	80 00%	-0 46	1 29
Jun-01	2	2	100 00%	0 00%	6	7	85 71%	-0 51	-1 31
Jul-01					6	7	85 71%		
Aug-01	3	3	100 00%	0 00%	8	8	100 00%	N/A	N/A
Sep-01	1	1	100 00%	0 00%	20	24	83 33%	-0 44	1 27
Oct-01	3	3	100 00%	0 00%	9	10	90 00%	-0 51	-1 31



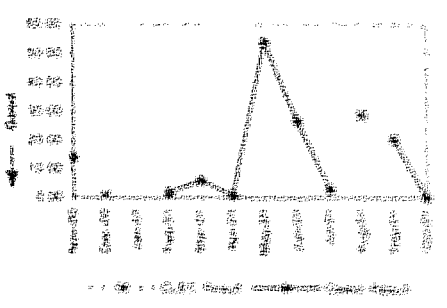
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	10	20	0 50	1 82	266	25	10 64	-2 99	-2 82
Dec-00	39	4	9 75	3 20	314	34	9 24	0 66	-0 66
Jan-01	5	1	5 00		215	20	10 75	-0 69	1 42
Feb-01	5	2	2 50	0 71	112	16	7 00	-1 55	-1 96
Mar-01	5	1	5 00		233	32	7 28	-0 38	1 [illegible]
Apr-01					126	12	10 50		
May-01	3	1	3 00		196	10	19 60	-0 43	1 28
Jun-01	8	2	4 00	1 41	57	7	8 14	-0 49	1 29
Jul-01					48	8	6 00		
Aug-01	59	4	14 75	16 74	41	8	5 12	3 72	1 96
Sep-01	4	1	4 00		279	28	9 96	-0 49	1 29
Oct-01	18	3	6 00	1 73	77	12	6 42	-0 58	1 19



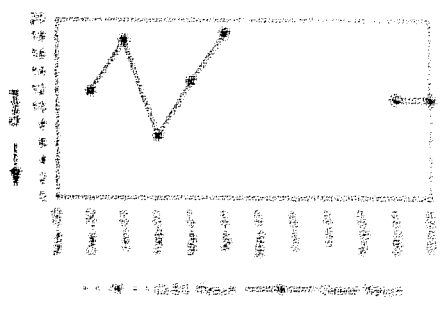
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					56	4	14 00		
Dec-00	1	1	1 00						
Jan-01									
Feb-01					2	1	2 00		
Mar-01					12	2	6 00		
Apr-01					1	1	1 00		
May-01					108	2	54 00		
Jun-01					27	1	27 00		
Jul-01					6	2	3 00		
Aug-01	29	1	29 00						
Sep-01					123	6	20 50		
Oct-01					0	2	0 00		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs

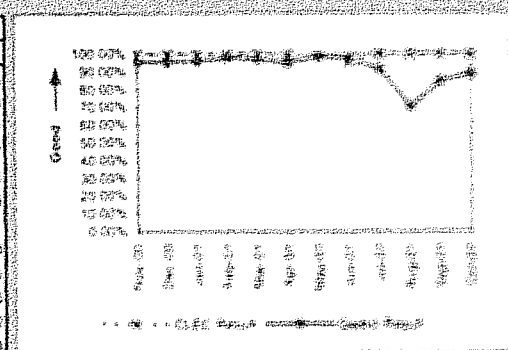
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00					96	8	12 00		
Jan-01					71	4	17 75		
Feb-01					7	1	7 00		
Mar-01					13	1	13 00		
Apr-01					37	2	18 50		
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01					22	2	11 00		
Oct-01					11	1	11 00		



Checklist #14 - Resale - DS0 Installation

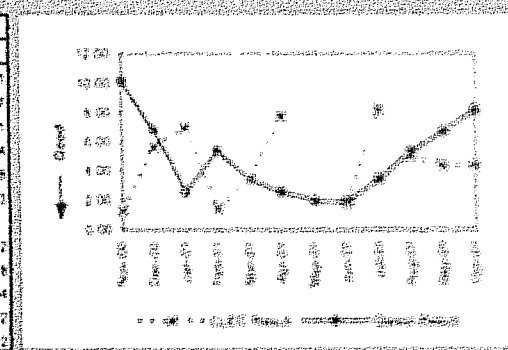
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	6	6	100 00%	0 00%	334	348	95 98%	-0 5	-1 3
Dec-00	3	3	100 00%	0 00%	353	370	95 41%	-0 38	-1 23
Jan-01	1	1	100 00%	0 00%	118	123	95 94%	-0 21	-1 12
Feb-01	4	4	100 00%	0 00%	95	97	97 94%	-0 28	-1 17
Mar-01	2	2	100 00%	0 00%	103	106	97 17%	-0 24	-1 15
Apr-01	6	6	100 00%	0 00%	99	104	95 19%	-0 54	-1 33
May-01					187	190	98 42%		
Jun-01	23	24	95 83%	19 98%	70	72	97 22%	0 28	-0 83
Jul-01	4	4	100 00%	0 00%	32	35	91 43%	-0 58	1 35
Aug-01	2	2	100 00%	0 00%	38	54	70 37%	-0 9	1 55
Sep-01	10	10	100 00%	0 00%	11	13	84 62%	-1 01	1 62
Oct-01	18	18	100 00%	0 00%	8	9	88 89%	-0 87	1 53



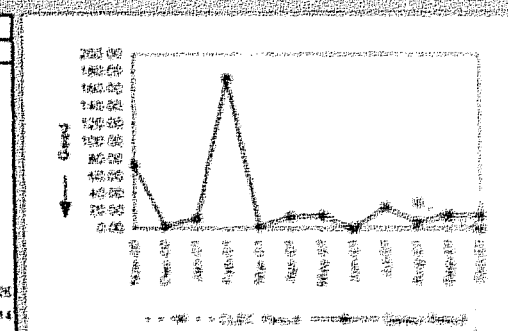
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	8	6	1 33	0 52	3549	348	10 20	1	1 61
Dec-00	17	3	5 67	7 23	2539	370	6 86	-0 28	-1 17
Jan-01	7	1	7 00		319	123	2 59	2 33	0 41
Feb-01	6	4	1 50	0 58	521	97	5 37	-0 23	1 14
Mar-01	7	2	3 50	0 71	360	106	3 40	1 35	-0 19
Apr-01	47	6	7 83	16 77	269	104	2 59	1 25	-0 23
May-01					237	120	1 98		
Jun-01	45	24	1 88	2 47	134	71	1 89	-0 03	-1 02
Jul-01	33	4	8 25	3 20	114	33	3 45	1 19	0 28
Aug-01	5	1	5 00		236	44	5 36	-0 06	-1 04
Sep-01	48	11	4 36	6 12	87	13	6 69	-0 68	-1 47
Oct-01	70	18	4 39	1 42	90	11	8 18	-0 59	-1 42



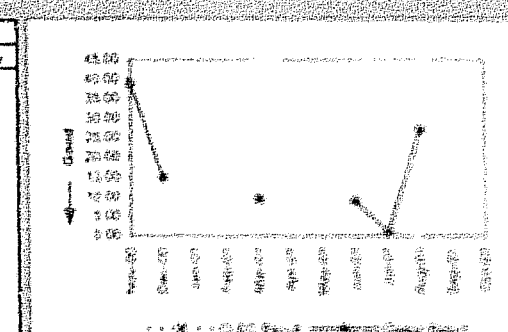
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					876	12	73 00		
Dec-00					34	15	2 27		
Jan-01					56	5	11 20		
Feb-01					344	2	172 00		
Mar-01					2	1	2 00		
Apr-01					70	5	14 00		
May-01					44	3	14 67		
Jun-01	2	1	2 00		0	1	0 00		
Jul-01					122	5	24 40		
Aug-01	30	1	30 00		145	20	7 25	3 72	1 28
Sep-01	12	1	12 00		47	3	15 67	-0 22	-1 14
Oct-01	0	1	0 00		46	3	15 33	-0 5	-1 3



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

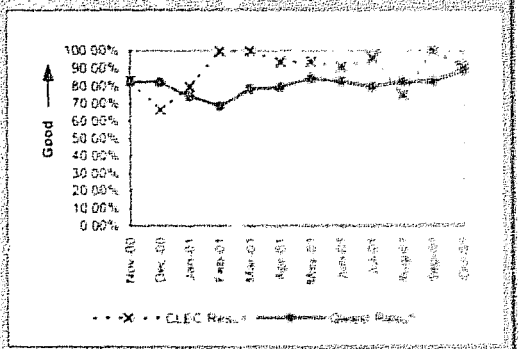
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					78	2	39 00		
Dec-00					30	2	15 00		
Jan-01									
Feb-01									
Mar-01					19	2	9 50		
Apr-01									
May-01									
Jun-01					9	1	9 00		
Jul-01					2	2	1 00		
Aug-01					27	1	27 00		
Sep-01									
Oct-01									



Checklist #14 - Resale - DS0 Installation

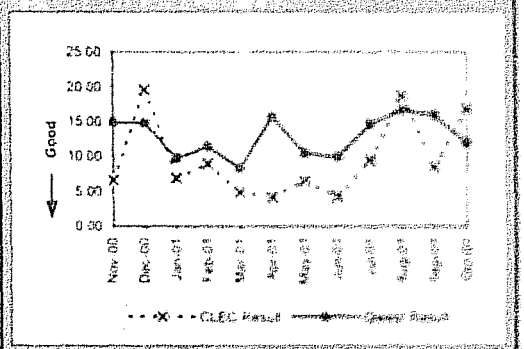
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	8	6	83 33%	37 27%	1019	1230	82 85%	-0 03	-1 02
[illegible]	8	6	66 67%	47 14%	785	952	82 46%	0 54	-0 67
[illegible]	8	10	80 00%	40 00%	98	132	74 24%	-0 4	-1 24
[illegible]	1	1	100 00%	0 00%	86	125	68 80%	-0 67	-1 41
[illegible]	9	9	100 00%	0 00%	117	149	78 52%	-1 52	-1 93
[illegible]	48	45	93 88%	23 97%	108	136	79 41%	-2 15	-2 31
[illegible]	19	17	94 12%	23 53%	133	157	84 71%	-1 02	-1 62
[illegible]	25	22	90 91%	28 75%	90	109	82 57%	-0 94	-1 57
[illegible]	25	24	95 83%	19 98%	70	88	79 55%	-1 75	-2 07
[illegible]	5	5	75 00%	43 30%	143	173	82 66%	0 55	-0 67
[illegible]	4	4	100 00%	0 00%	75	91	82 42%	-0 9	-1 55
[illegible]	[illegible]	11	90 91%	28 75%	140	157	89 17%	-0 18	-1 11



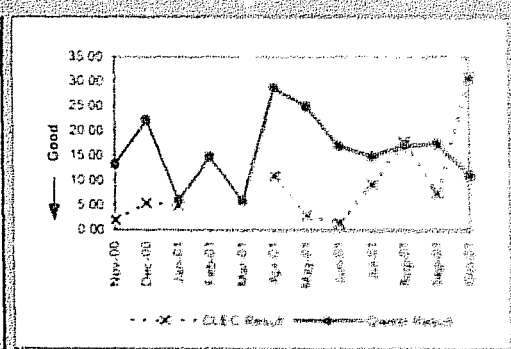
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	65	6	6 67	5 39	17875	1199	14 91	-1 45	-1 88
[illegible]	[illegible]	6	19 67	11 93	13738	924	14 87	0 65	-0 6
[illegible]	[illegible]	[illegible]	7 00	4 99	1237	126	9 82	-0 67	-1 4
[illegible]	3	1	9 00		1381	121	11 41	-0 18	-1 11
[illegible]	6	6	5 00	0 00	1160	138	8 41	-0 87	-1 53
[illegible]	[illegible]	49	4 31	4 04	2033	129	15 76	-1 84	-2 12
[illegible]	[illegible]	[illegible]	6 62	2 96	1605	152	10 56	-1 02	-1 62
[illegible]	[illegible]	[illegible]	4 30	1 78	1068	107	9 98	-2 39	-2 45
[illegible]	[illegible]	22	9 55	4 80	1900	130	14 62	-1 11	-1 67
[illegible]	[illegible]	14	18 71	14 71	4075	245	16 63	1 17	-0 29
[illegible]	[illegible]	5	8 60	4 88	2021	127	15 91	-0 72	-1 44
[illegible]	[illegible]	13	16 85	24 05	2231	185	12 06	1 5	-0 09



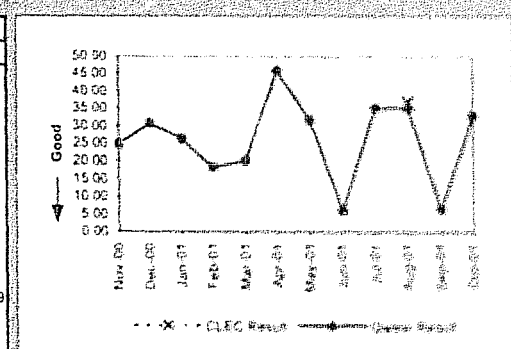
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	2	1	2 00		1781	134	13 29	-0 83	-1 5
[illegible]	[illegible]	2	5 50	2 12	2594	117	22 17	-0 92	-1 56
[illegible]	[illegible]	2	5 00	0 00	145	24	6 04	-0 2	-1 12
[illegible]					340	23	14 78		
[illegible]					108	18	6 00		
[illegible]	[illegible]	3	11 00	0 00	517	18	28 72	-0 43	-1 26
[illegible]	5	1	3 00		348	14	24 86	-0 89	-1 54
[illegible]	2	2	1 50	0 71	220	13	16 92	-1 35	-1 82
[illegible]	[illegible]	3	9 33	10 41	853	57	14 96	-0 46	-1 28
[illegible]	[illegible]	8	17 88	14 41	1617	95	17 02	1 16	-0 28
[illegible]	[illegible]	2	7 50	2 12	1099	63	17 44	-0 52	-1 31
[illegible]	[illegible]	4	30 75	34 94	785	70	11 21	1 56	-0 05



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

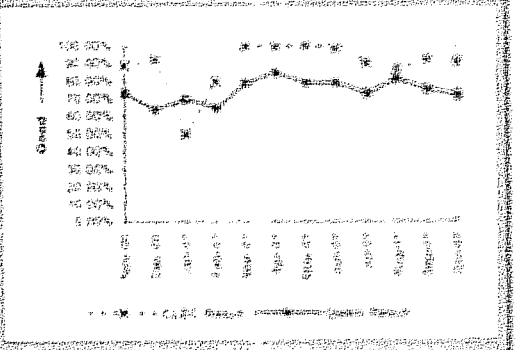
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]					1903	77	24 71		
[illegible]					1543	50	30 86		
[illegible]					263	10	26 30		
[illegible]					292	16	18 25		
[illegible]					283	14	20 21		
[illegible]					460	10	46 00		
[illegible]					318	10	31 80		
[illegible]					37	6	6 17		
[illegible]					317	9	35 22		
[illegible]	[illegible]	1	37 00		492	14	35 14	0 18	-0 89
[illegible]					39	6	6 50		
[illegible]					298	9	33 11		



Checklist #14 - Resale - DS0 Installation

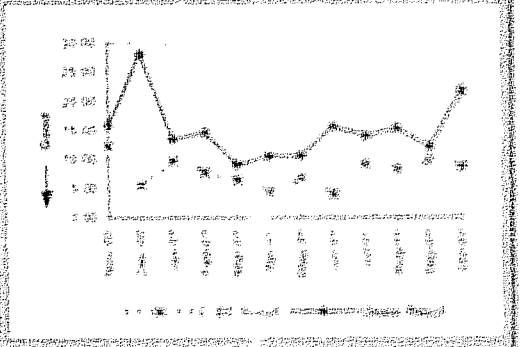
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	16	18	88 89%	31 43%	704	965	72 95%	1 51	1 02
Dec-00	24	26	92 31%	26 65%	558	874	63 84%	-2 98	-2 81
Jan-01	10	20	50 00%	50 00%	107	154	69 48%	1 69	0 03
Feb-01	20	25	80 00%	40 00%	74	114	64 91%	-1 43	1 87
Mar-01	22	22	100 00%	0 00%	149	189	78 84%	-2 3	-3 4
Apr-01	223	224	99 55%	6 67%	174	206	84 47%	-4 31	3 62
May-01	37	37	100 00%	0 00%	122	155	78 71%	2 64	2 73
Jun-01	61	62	98 39%	12 60%	89	113	78 76%	3 04	2 85
Jul-01	28	31	90 32%	29 57%	85	117	72 65%	-1 96	2 19
Aug-01	27	31	87 10%	33 52%	162	200	81 00%	-0 81	1 49
Sep-01	12	13	92 31%	26 65%	94	125	75 20%	-1 36	1 83
Oct-01	29	32	90 63%	29 15%	129	180	71 67%	-2 18	2 33



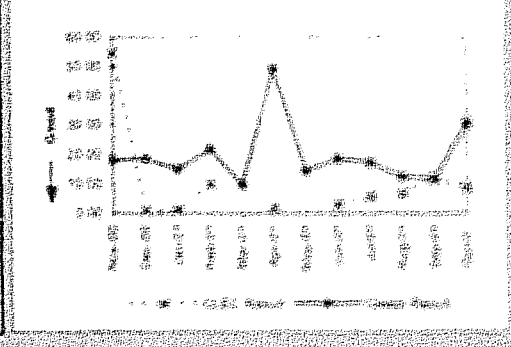
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	221	18	12 28	26 87	15127	956	15 82	-0 79	1 48
Dec-00	145	26	5 58	2 90	23843	849	28 08	9 98	2 81
Jan-01	194	20	9 70	11 26	1968	146	13 48	1 02	1 49
Feb-01	193	25	7 72	6 82	1566	109	14 64	1 59	1 90
Mar-01	144	22	6 55	7 68	1655	182	9 09	-1 66	-2 02
Apr-01	986	224	4 40	1 58	2086	198	10 54	3 67	3 23
May-01	238	35	6 80	6 23	1619	152	10 65	1 5	1 93
Jun-01	234	57	4 11	1 41	1745	111	15 72	1 33	1 87
Jul-01	575	63	9 13	10 09	2051	147	13 95	1 66	2 13
Aug-01	265	32	8 28	5 39	3697	241	15 34	1 24	1 58
Sep-01	186	19	9 89	16 20	2034	167	12 18	-0 69	1 42
Oct-01	280	32	8 75	11 37	4589	211	21 75	2 03	2 35



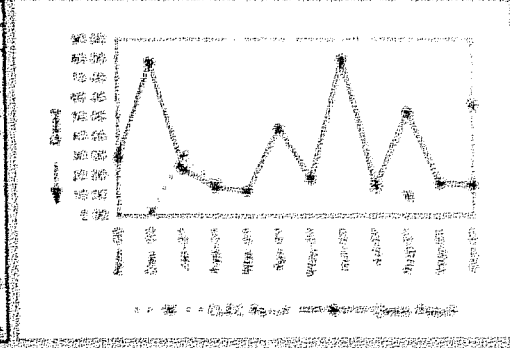
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	109	2	54 50	75 66	3507	194	18 08	1 82	0 15
Dec-00	1	1	1 00		3181	171	18 60	-0 66	1 45
Jan-01	8	7	1 14	0 90	391	26	15 04	-1 64	-2
Feb-01	40	4	10 00	13 04	499	23	21 70	-0 93	1 67
Mar-01					336	34	9 86		
Apr-01	2	1	2 00		980	20	49 00	-0 42	1 25
May-01					319	22	14 50		
Jun-01	3	1	3 00		280	15	18 67	-0 84	-1 51
Jul-01	224	39	5 74	10 36	1025	60	17 08	-2 57	2 56
Aug-01	54	8	6 75	7 96	1006	81	12 42	-0 73	1 44
Sep-01	85	7	12 14	25 54	764	64	11 94	1 07	-0 35
Oct-01	34	4	8 50	12 50	3033	99	30 64	-1 04	1 63



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

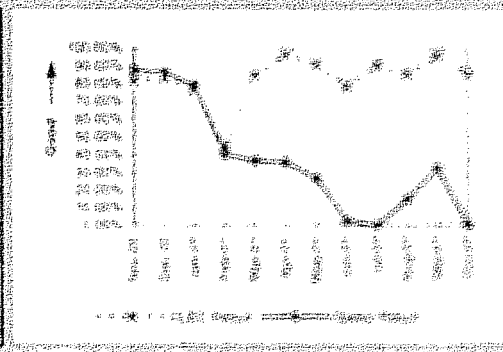
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					1939	67	28 94		
Dec-00	2	1	2 00		11368	145	78 54	-1 64	7
Jan-01	91	3	30 33	5 69	485	21	23 10	1 02	0 36
Feb-01	16	1	16 00		242	17	14 24	1 04	-0 37
Mar-01					74	6	12 33		
Apr-01					528	12	44 00		
May-01					204	11	18 55		
Jun-01					720	9	80 00		
Jul-01					130	9	14 44		
Aug-01	20	2	10 00	7 07	474	9	52 67	-0 58	1 34
Sep-01					227	14	16 21		
Oct-01	56	1	56 00		256	17	15 06	1 55	-0 65



Checklist #14 - Resale - DS0 Installation

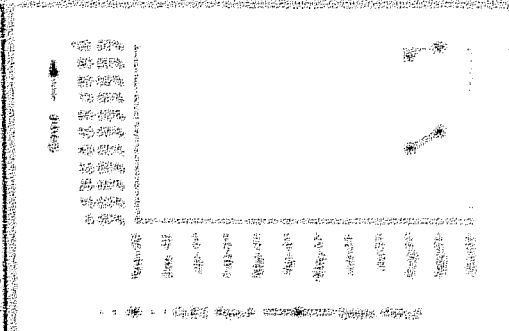
New Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00	59	72	81 94%	38 47%	2907	3311	87 80%	1 5	[illegible]
Dec-00	51	61	83 61%	37 02%	2737	3161	86 59%	[illegible]	[illegible]
Jan-01	30	39	76 92%	42 13%	1414	1789	79 04%	[illegible]	[illegible]
Feb-01	15	33	45 45%	49 79%	240	592	40 54%	-0 56	[illegible]
Mar-01	35	41	85 37%	35 34%	242	660	36 67%	[illegible]	[illegible]
Apr-01	163	168	97 02%	16 99%	258	722	35 73%	[illegible]	[illegible]
May-01	158	173	91 33%	28 14%	184	688	26 74%	[illegible]	[illegible]
Jun-01	70	89	78 65%	40 98%	15	579	2 59%	[illegible]	[illegible]
Jul-01	96	108	90 74%	28 99%	0	422	0 00%	[illegible]	[illegible]
Aug-01	67	78	85 90%	34 80%	75	497	15 09%	[illegible]	[illegible]
Sep-01	46	48	95 83%	19 98%	162	498	32 53%	[illegible]	[illegible]
Oct-01	48	56	85 71%	34 99%	0	453	0 00%	[illegible]	



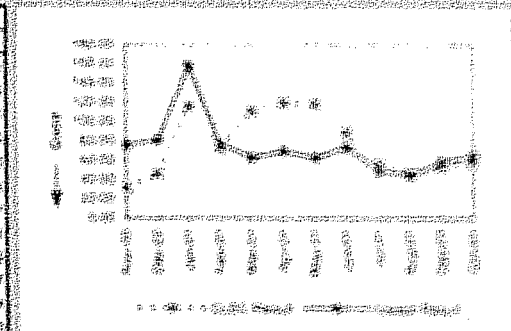
New Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	74	78	94 87%	22 06%	206	497	41 45%	[illegible]	[illegible]
Sep-01	48	48	100 00%	0 00%	256	498	51 47%	[illegible]	[illegible]
Oct-01									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

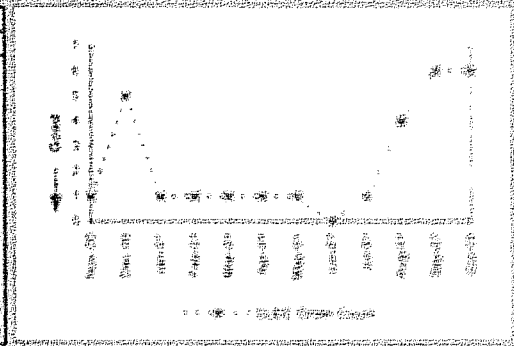
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00	128	4	32 00	36 08	101401	1336	75 90	[illegible]	[illegible]
Dec-00	419	9	46 56	73 66	112476	1387	81 09	[illegible]	[illegible]
Jan-01	233	2	116 50	130 81	23889	151	158 21	[illegible]	[illegible]
Feb-01	292	4	73 00	130 03	9185	119	77 18	[illegible]	[illegible]
Mar-01	334	3	111 33	155 19	9787	155	63 14	[illegible]	[illegible]
Apr-01	599	5	119 80	157 37	12194	175	69 68	[illegible]	[illegible]
May-01	356	3	118 67	185 73	11658	184	63 36	[illegible]	[illegible]
Jun-01	445	5	89 00	148 51	11520	156	73 85	[illegible]	[illegible]
Jul-01	511	9	56 78	120 09	6848	138	49 62	[illegible]	[illegible]
Aug-01	695	15	46 33	99 48	8889	197	45 12	[illegible]	[illegible]
Sep-01	760	14	54 29	106 71	9652	165	58 50	[illegible]	[illegible]
Oct-01	772	13	59 38	116 97	9994	156	64 00	[illegible]	[illegible]



Checklist #14 - Resale - DS0 Installation

Count of Pending Orders Delayed for Facilities Reasons DS0 (OP-15B)

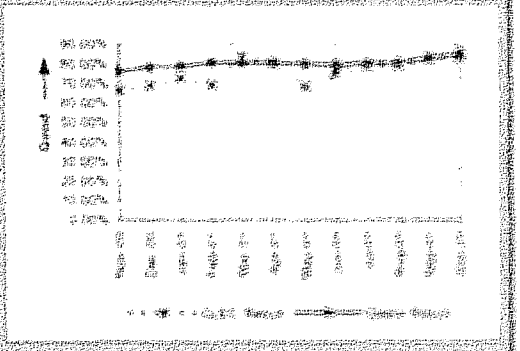
Date	CLEC Order Count
Nov-00	1
Dec-00	5
Jan-01	1
Feb-01	1
Mar-01	1
Apr-01	1
May-01	1
Jun-01	0
Jul-01	1
Aug-01	4
Sep-01	0
Oct-01	0



Checklist #14 - Resale - DS0 Repair

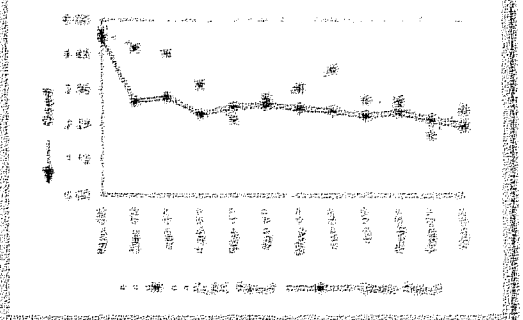
All Troubles Cleared within 4 hours (Percent) (MR-5)- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	34	51	66 67%	47 14%	3269	4283	76 33%	1 65	[illegible]
Dec-00	43	62	69 35%	46 10%	2930	3737	78 41%	1 77	0 08
Jan-01	46	63	73 02%	44 39%	3146	3989	78 87%	1 11	-0 32
Feb-01	39	56	69 64%	45 98%	2870	3544	80 98%	2 03	0 24
Mar-01	47	56	83 93%	36 73%	3264	4056	80 47%	-0 65	1 39
Apr-01	33	41	80 49%	39 63%	3152	3922	80 37%	-0 02	1 [illegible]
May-01	35	51	68 63%	46 40%	3319	4154	79 90%	1 [illegible]	[illegible]
Jun-01	43	57	75 44%	43 05%	3433	4312	79 62%	0 76	0 [illegible]
Jul-01	49	62	79 03%	40 71%	3185	3972	80 19%	0 25	[illegible]
Aug-01	42	53	79 25%	40 56%	3441	4278	80 43%	0 24	[illegible]
Sep-01	23	28	82 14%	38 30%	2606	3142	82 94%	0 15	[illegible]
Oct-01	30	36	83 33%	37 27%	3313	3913	84 67%	0 26	[illegible]



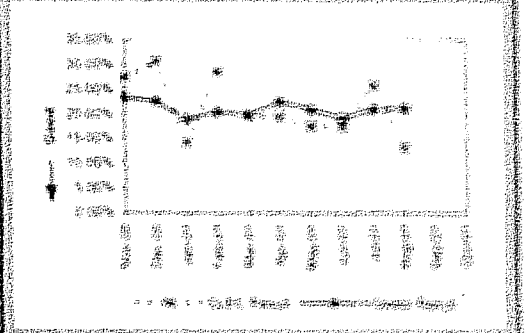
Mean Time to Restore (Hours Minutes) (MR-6)- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	284 48	51	5 35	13 32	23041 51	4283	5 23	0 09	-0 94
Dec-00	313 32	62	5 03	12 39	11911 29	3737	3 11	2 05	0 [illegible]
Jan-01	305 29	63	4 51	12 33	13299 15	3989	3 20	1 91	0 [illegible]
Feb-01	210 31	56	3 46	5 11	9750 26	3544	2 45	1 [illegible]	0 [illegible]
Mar-01	142 24	56	2 33	4 33	12135 41	4056	3 00	-0 47	[illegible]
Apr-01	135 56	41	3 19	6 07	12042 21	3922	3 04	2 [illegible]	0 [illegible]
May-01	187 24	51	3 40	4 07	12233 51	4154	2 57	2 [illegible]	[illegible]
Jun-01	244 42	57	4 18	8 36	12351 52	4312	2 52	1 [illegible]	0 [illegible]
Jul-01	200 33	62	3 14	6 18	10675 37	3972	2 41	1 [illegible]	0 [illegible]
Aug-01	169 26	53	3 12	4 40	11943 53	4278	2 48	2 [illegible]	0 [illegible]
Sep-01	57 22	28	2 03	2 09	8076 03	3142	2 34	-0 [illegible]	[illegible]
Oct-01	194 23	36	2 54	5 02	9184 46	3913	2 21	2 [illegible]	[illegible]



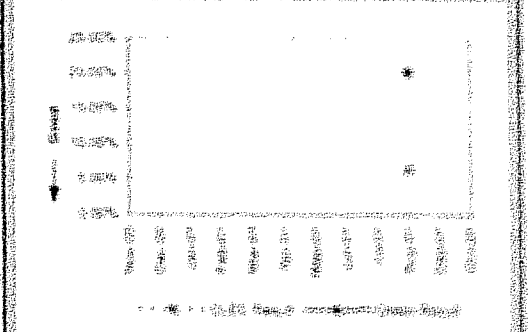
Repair Repeat Report Rate (Percent) (MR-7)- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	14	51	27 45%	44 63%	1001	4283	23 37%	[illegible]	-0 [illegible]
Dec-00	19	62	30 65%	46 10%	843	3737	22 56%	1 [illegible]	-0 [illegible]
Jan-01	9	63	14 29%	34 99%	755	3989	18 93%	-0 [illegible]	1 [illegible]
Feb-01	16	56	28 57%	45 18%	726	3544	20 49%	1 [illegible]	0 [illegible]
Mar-01	11	56	19 64%	39 73%	802	4056	19 77%	-2 [illegible]	1 [illegible]
Apr-01	8	41	19 51%	39 63%	883	3922	22 51%	-0 44	1 [illegible]
May-01	9	51	17 65%	38 12%	869	4154	20 92%	-0 57	1 [illegible]
Jun-01	10	57	17 54%	38 03%	833	4312	19 32%	-0 34	0 [illegible]
Jul-01	16	62	25 81%	43 76%	833	3972	20 97%	0 [illegible]	-0 [illegible]
Aug-01	7	53	13 21%	33 86%	906	4278	21 18%	1 [illegible]	1 [illegible]
Sep-01									
Oct-01									



Repair Repeat Report Rate (Percent) (MR-7*)- Interval Zone One

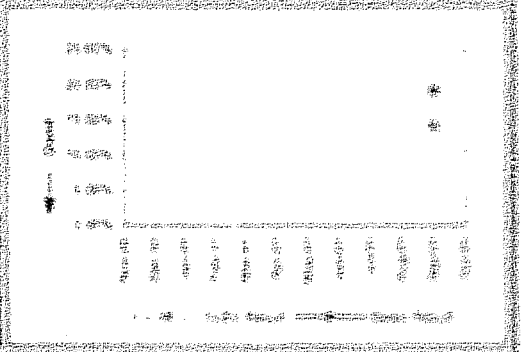
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	2	31	6 45%	24 57%	604	2989	20 21%	1 [illegible]	2 [illegible]
Sep-01									
Oct-01									



Checklist #14 - Resale - OSS Repair

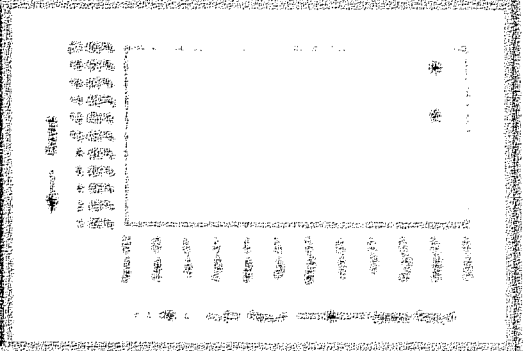
Repair Repeat Report Rate (Percent) (MR-7 – Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sta
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01	4	28	14 29%	34 99%	622	3147	19 [illegible]%	[illegible]	[illegible]
Oct-01									



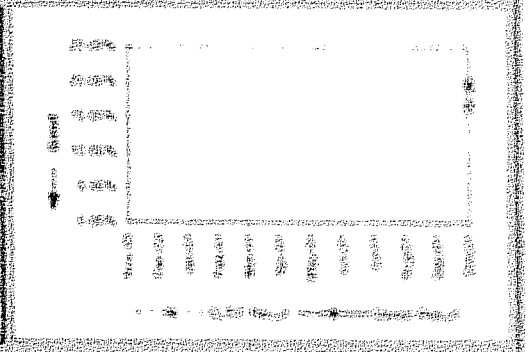
Repair Repeat Report Rate (Percent) (MR-7 – Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sta
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01	2	16	12 50%	33 07%	372	2081	17 [illegible]%	[illegible]	[illegible]
Oct-01									



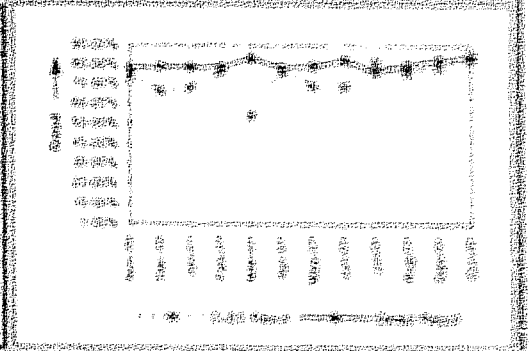
Repair Repeat Report Rate (Percent) (MR-7 – Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sta
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01	6	36	16 67%	37 27%	765	3933	19 [illegible]%	[illegible]	[illegible]



All Troubles Cleared within 4 hours (Percent) (MR-5 – Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sta
Nov-00	20	27	74 07%	43 82%	2268	2923	78 [illegible]%	[illegible]	[illegible]
Dec-00	16	24	66 67%	47 14%	1981	2502	79 [illegible]%	[illegible]	[illegible]
Jan-01	22	32	68 75%	46 35%	2244	2839	79 [illegible]%	[illegible]	[illegible]
Feb-01	33	43	76 74%	42 25%	2013	2548	79 [illegible]%	[illegible]	[illegible]
Mar-01	13	24	54 17%	49 83%	2333	2795	83 [illegible]%	[illegible]	[illegible]
Apr-01	26	34	76 47%	42 42%	2477	3153	78 [illegible]%	[illegible]	[illegible]
May-01	27	39	69 23%	46 15%	2445	3073	79 [illegible]%	[illegible]	[illegible]
Jun-01	38	55	69 09%	46 21%	2778	3364	82 [illegible]%	[illegible]	[illegible]
Jul-01	35	43	81 40%	38 91%	2626	3423	76 [illegible]%	[illegible]	[illegible]
Aug-01	38	50	76 00%	42 71%	2946	3688	79 [illegible]%	[illegible]	[illegible]
Sep-01	27	34	79 41%	40 43%	2138	2588	82 [illegible]%	[illegible]	[illegible]
Oct-01	26	31	83 87%	36 78%	2344	2799	83 [illegible]%	[illegible]	[illegible]



CONTINUATION

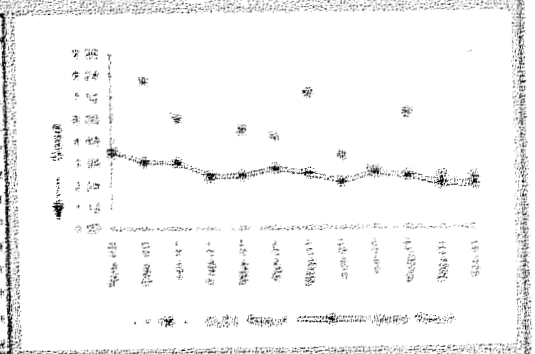
[10]

Scan ~ ~ # Pgs [ ]

Checklist #14 - Resale - DS0 Repair

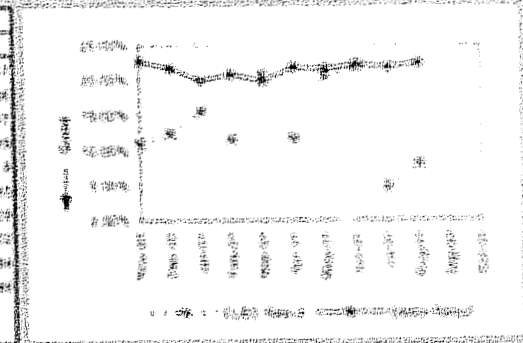
Mean Time to Restore (Hours Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00	111 53	27	4 09	6 37	12307 52	2923	4 13	[illegible]	[illegible]
Dec-00	194 07	24	8 05	22 12	9065 53	2502	3 37	[illegible]	[illegible]
Jan-01	191 20	32	5 59	17 10	10159 24	2839	3 33	[illegible]	[illegible]
Feb-01	118 02	43	2 45	3 41	7219 13	2548	2 83	[illegible]	[illegible]
Mar-01	129 18	24	5 23	6 33	7952 04	2795	2 61	[illegible]	[illegible]
Apr-01	168 52	34	4 58	7 56	10160 36	3153	3 13	[illegible]	[illegible]
May-01	287 35	39	7 22	24 10	9075 16	3073	2 57	[illegible]	[illegible]
Jun-01	215 37	55	3 55	5 42	8414 11	3364	2 30	[illegible]	[illegible]
Jul-01	132 51	43	3 05	4 08	10205 37	3422	2 59	[illegible]	[illegible]
Aug-01	312 51	50	6 15	21 24	10261 26	3688	2 47	[illegible]	[illegible]
Sep-01	95 48	34	2 49	3 48	6018 50	2585	2 20	[illegible]	[illegible]
Oct-01	83 22	31	2 41	3 59	6647 31	2799	2 22	[illegible]	[illegible]



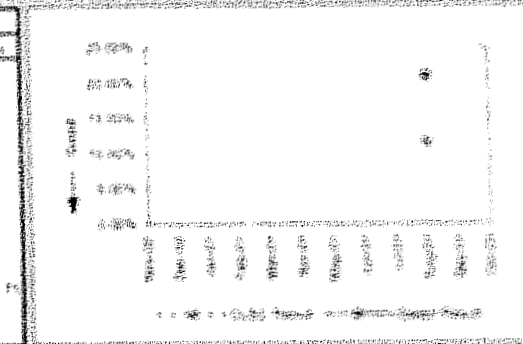
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00	3	27	11 11%	31 43%	662	2923	22 65%	[illegible]	[illegible]
Dec-00	3	24	12 50%	33 07%	541	2502	21 62%	[illegible]	[illegible]
Jan-01	5	32	15 63%	36 31%	565	2839	19 90%	[illegible]	[illegible]
Feb-01	5	43	11 63%	32 06%	528	2548	20 72%	[illegible]	[illegible]
Mar-01	5	24	20 83%	40 61%	554	2795	19 82%	[illegible]	[illegible]
Apr-01	4	34	11 76%	32 22%	683	3153	21 66%	[illegible]	[illegible]
May-01	8	39	20 51%	40 38%	661	3073	21 51%	[illegible]	[illegible]
Jun-01	12	55	21 82%	41 30%	740	3364	22 00%	[illegible]	[illegible]
Jul-01	2	43	4 65%	21 06%	741	3422	21 65%	[illegible]	[illegible]
Aug-01	4	50	8 00%	27 13%	820	3688	22 23%	[illegible]	[illegible]
Sep-01									
Oct-01									



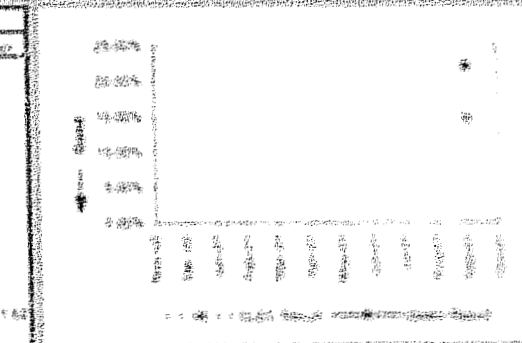
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	3	26	11 54%	31 95%	533	2542	20 97%	[illegible]	[illegible]
Sep-01									
Oct-01									



Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

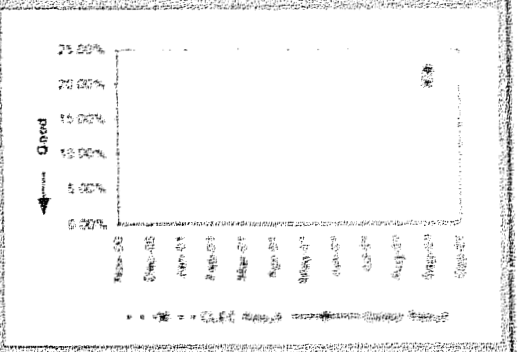
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01	5	34	14 71%	35 42%	570	2588	22 01%	[illegible]	[illegible]
Oct-01									



Checklist #14 - Resale - DS0 Repair

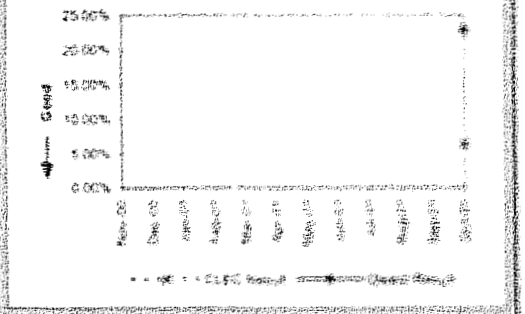
Repair Repeat Report Rate (Percent) (MR-7*)– Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01	3	15	20.00%	40.00%	385	1763	21.84%	-0.17	-1.1
Oct-01									



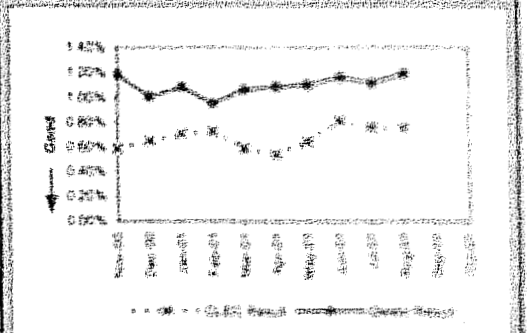
Repair Repeat Report Rate (Percent) (MR-7)– Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01	2	31	6.45%	24.57%	639	2799	22.83%	-2.16	-2.31



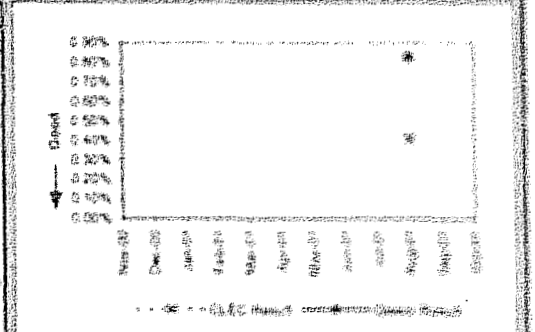
Trouble Rate (Percent) (MR-8)– Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	78	13234	0.59%	7.65%	7206	607481	1.19%	-6.27	-4.81
Dec-00	86	13262	0.65%	8.03%	6239	617385	1.01%	-4.12	-3.51
Jan-01	95	13413	0.71%	8.39%	6626	628651	1.09%	-4.18	-3.54
Feb-01	99	13626	0.73%	8.49%	6092	638052	0.95%	-2.71	-2.05
Mar-01	80	13612	0.59%	7.64%	6851	641029	1.07%	-5.4	-4.28
Apr-01	75	13844	0.54%	7.34%	7075	649502	1.09%	-6.14	-4.73
May-01	90	14024	0.64%	7.99%	7227	654096	1.10%	-5.19	-4.16
Jun-01	112	13804	0.81%	8.97%	7676	659770	1.16%	-3.82	-3.32
Jul-01	105	13798	0.76%	8.69%	7394	662275	1.12%	-3.93	-3.39
Aug-01	103	13745	0.75%	8.62%	7966	668737	1.19%	-4.73	-3.87
Sep-01									
Oct-01									



Trouble Rate (Percent) (MR-8*)– Interval Zone One and Two

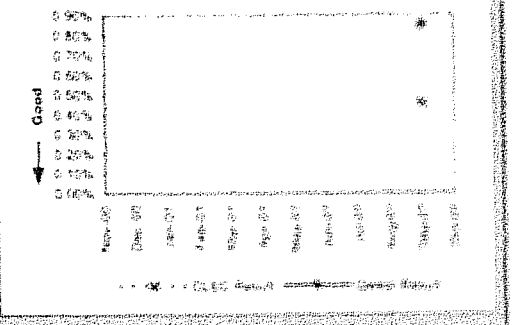
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	57	13745	0.41%	6.43%	5531	668737	0.83%	-5.28	-4.21
Sep-01									
Oct-01									



Checklist #14 - Resale - DS0 Repair

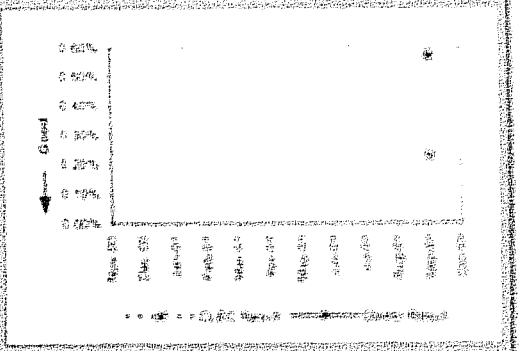
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01	62	13852	0 45%	6 72%	5730	676023	0 85%	-4 96	-4 02



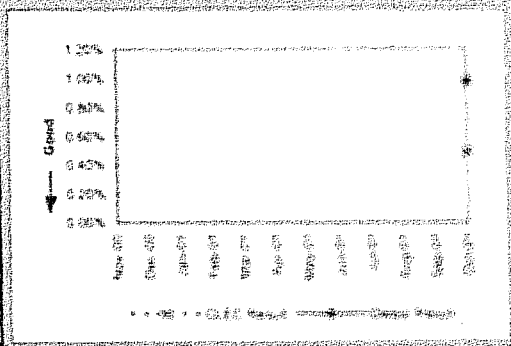
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01	31	13852	0 23%	4 76%	3844	676023	0 57%	-5 25	-4 19



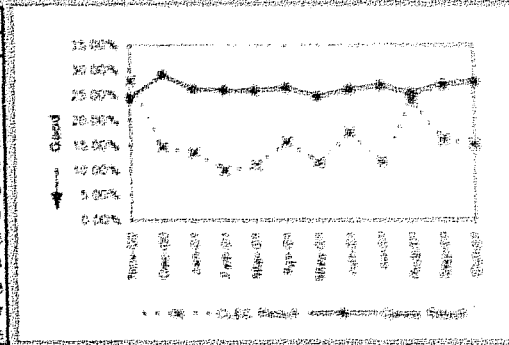
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01	67	13606	0 49%	7 00%	6712	687409	0 98%	-5 69	-4 46



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

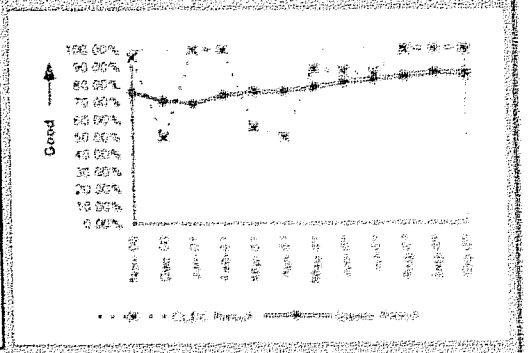
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	30	108	27 78%	44 79%	2318	9524	24 34%	0 63	-0 5
Dec-00	15	101	14 85%	35 56%	2565	8804	29 13%	-3 14	-2 91
Jan-01	15	110	13 64%	34 32%	2420	9248	26 17%	-2 97	-2 81
Feb-01	11	110	10 00%	30 00%	2130	8222	25 91%	-3 78	-3 3
Mar-01	10	90	11 11%	31 43%	2397	9248	25 92%	-3 19	-2 94
Apr-01	14	89	15 73%	36 41%	2545	9620	26 46%	-2 28	-2 39
May-01	12	102	11 76%	32 22%	2379	9606	24 77%	-3 03	-2 84
Jun-01	24	136	17 65%	38 12%	2708	10384	26 08%	-2 22	-2 35
Jul-01	14	119	11 76%	32 22%	2708	10102	26 81%	-3 68	-3 24
Aug-01	32	135	23 70%	42 53%	2719	10685	25 45%	-0 46	-1 28
Sep-01	12	74	16 22%	36 86%	2124	7854	27 04%	-2 09	-2 27
Oct-01	12	79	15 19%	35.89%	2562	9274	27 63%	-2 46	-2 5



Checklist #14 - Resale - DS1 Installation

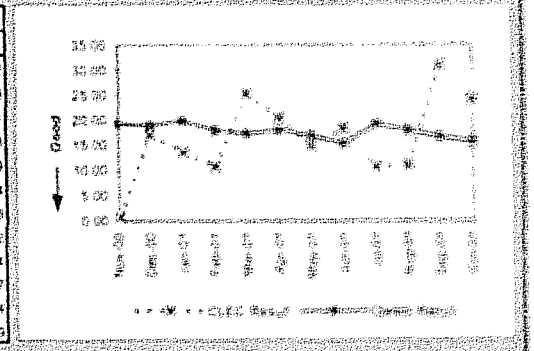
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	22	23	95 65%	20 39%	2755	3652	75 44%	-2 25	-2 36
[illegible]	2	4	50 00%	50 00%	2265	3211	70 54%	0 68	-0 58
[illegible]	3	3	100 00%	0 00%	2187	3165	69 10%	-1 16	-1 7
[illegible]	7	7	100 00%	0 00%	2338	3175	73 64%	-1 58	-1 96
[illegible]	5	9	55 56%	49 69%	2883	3815	75 57%	1 29	-0 22
[illegible]	2	4	50 00%	50 00%	2765	3649	75 77%	1 05	-0 36
[illegible]	8	9	88 89%	31 43%	2269	2901	78 21%	-0 77	-1 47
[illegible]	7	8	87 50%	33 07%	2591	3195	81 10%	-0 46	-1 28
[illegible]	6	7	85 71%	34 99%	2522	3051	82 66%	-0 21	-1 13
[illegible]	5	5	100 00%	0 00%	2986	3529	84 05%	-0 97	-1 55
[illegible]	2	2	100 00%	0 00%	2879	3330	86 46%	-0 56	-1 34
[illegible]	2	2	100 00%	0 00%	3126	3659	85 43%	-0 58	-1 35



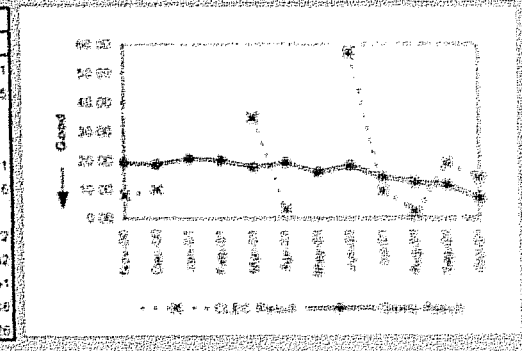
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	18	22	0 82	3 84	69804	3618	19 29	-4 64	-3 82
[illegible]	68	4	17 00	10 46	60484	3191	18 95	-0 21	-1 13
[illegible]	41	3	13 67	8 08	62648	3144	19 93	-0 51	-1 31
[illegible]	76	7	10 86	4 67	56807	3147	18 05	-0 95	-1 58
[illegible]	228	9	25 33	26 82	65608	3783	17 34	2 46	0 49
[illegible]	82	4	20 50	17 52	65405	3627	18 03	2 37	0 44
[illegible]	135	9	15 00	30 20	48583	2862	16 98	-0 38	-1 23
[illegible]	147	8	18 38	23 69	48632	3173	15 33	2 01	0 22
[illegible]	75	7	10 71	9 76	83227	4347	19 15	-1 22	-1 74
[illegible]	61	7	11 00	6 61	86399	4836	17 87	1 1	-1 67
[illegible]	155	5	31 00	22 17	75997	4564	16 65	2 37	0 44
[illegible]	193	8	24 12	17 39	82968	5295	15 67	2 46	0 49



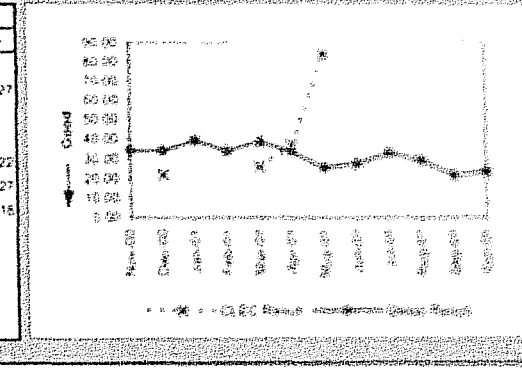
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	8	1	8 00		10509	542	19 39	-0 51	-1 31
[illegible]	10	1	10 00		11034	592	18 64	-0 41	-1 25
[illegible]					13093	627	20 88		
[illegible]					11165	554	20 15		
[illegible]	104	3	34 67	23 09	11724	656	17 87	2	0 21
[illegible]	3	1	3 00		12579	648	19 41	-0 75	-1 46
[illegible]					6831	423	16 15		
[illegible]	57	1	57 00		7788	425	18 32	2 01	0 22
[illegible]	38	4	9 50	3 00	24412	1711	14 27	-0 53	-1 32
[illegible]	5	2	2 50	3 54	22690	1788	12 69	-0 85	-1 51
[illegible]	58	3	19 33	17 01	18821	1604	11 73	2 41	0 46
[illegible]	113	8	14 12	14 99	14794	2085	7 10	2 07	0 26



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

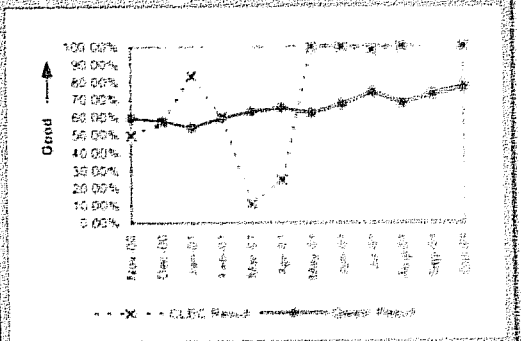
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]					12158	355	34 25		
[illegible]	22	1	22 00		12076	354	34 11	-0 44	-1 27
[illegible]					13830	351	39 40		
[illegible]					9637	283	34 05		
[illegible]	26	1	26 00		10664	276	38 64	-0 36	-1 22
[illegible]	37	1	37 00		7975	236	33 79	1 21	-0 27
[illegible]	84	1	84 00		5335	209	25 53	1 94	0 18
[illegible]					4929	179	27 54		
[illegible]					5664	172	32 93		
[illegible]					5028	172	29 23		
[illegible]					2813	130	21 64		
[illegible]					3513	149	23 58		



Checklist #14 - Resale - DS1 Installation

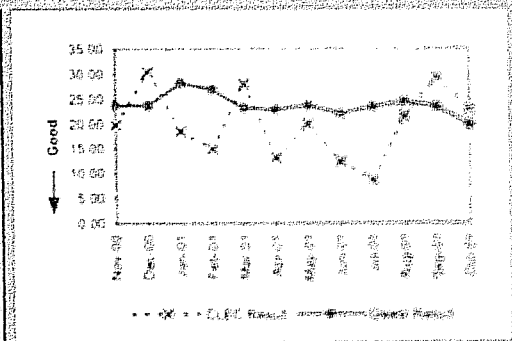
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	12	50.00%	50.00%	843	1586	59.46%	0.77	-0.53
[illegible]	[illegible]	7	57.14%	49.49%	871	1506	57.84%	0.21	-0.87
[illegible]	[illegible]	6	83.33%	37.27%	868	1601	54.22%	-1.43	-1.87
[illegible]	[illegible]	5	60.00%	48.99%	911	1535	59.35%	-0.03	-1.02
[illegible]	[illegible]	9	11.11%	31.43%	1262	2006	62.91%	3.08	0.87
[illegible]	[illegible]	4	25.00%	43.30%	1089	1673	65.09%	1.49	-0.1
[illegible]	[illegible]	15	100.00%	0.00%	901	1451	62.10%	-3.01	-2.83
[illegible]	[illegible]	3	100.00%	0.00%	1215	1809	67.16%	-1.21	-1.74
[illegible]	[illegible]	48	97.92%	14.28%	1330	1804	73.73%	-3.76	-3.25
[illegible]	[illegible]	2	100.00%	0.00%	1229	1817	67.64%	-1.2	-1.73
[illegible]	[illegible]				1141	1569	72.72%		
[illegible]	[illegible]	1	100.00%	0.00%	1540	2009	76.66%	-0.55	-1.34



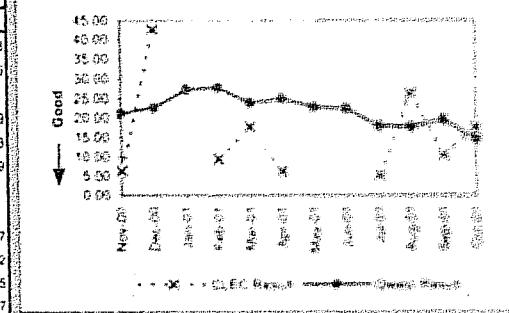
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	12	19.92	8.11	37129	1562	23.77	-0.52	-1.32
[illegible]	[illegible]	7	30.43	26.71	35514	1489	23.85	0.79	-0.52
[illegible]	[illegible]	5	18.60	5.37	44976	1592	28.25	-0.74	-1.45
[illegible]	[illegible]	5	15.00	9.41	40794	1515	26.93	-0.93	-1.57
[illegible]	[illegible]	9	28.11	21.40	46344	1994	23.24	2.03	0.24
[illegible]	[illegible]	4	13.25	8.18	37517	1637	22.92	-0.81	-1.49
[illegible]	[illegible]	14	20.14	3.48	34031	1429	23.81	-0.56	-1.34
[illegible]	[illegible]	3	12.33	9.24	39557	1791	22.09	-0.79	-1.48
[illegible]	[illegible]	50	8.60	7.99	61394	2620	23.43	-2.17	-2.32
[illegible]	[illegible]	7	21.57	33.02	66764	2731	24.45	-0.32	-1.19
[illegible]	[illegible]	4	29.25	6.18	52570	2243	23.44	2.26	0.37
[illegible]	[illegible]	3	23.00	14.00	55666	2792	19.94	2.2	0.34



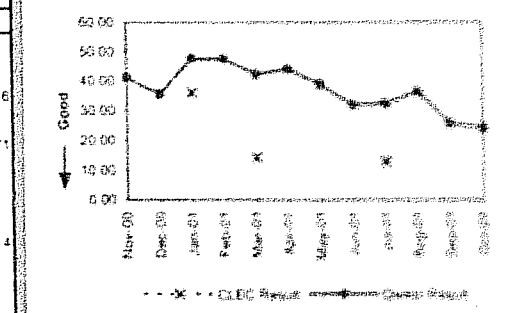
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	6	6.50	15.92	8821	415	21.26	-1.45	-1.88
[illegible]	[illegible]	3	42.67	28.29	9755	429	22.74	1.56	-0.05
[illegible]					13433	491	27.36		
[illegible]	[illegible]	2	9.50	0.71	12456	448	27.81	-0.81	-1.49
[illegible]	[illegible]	5	17.80	15.35	13334	557	23.94	-0.54	-1.33
[illegible]	[illegible]	3	6.33	4.62	11880	476	24.96	-1.13	-1.69
[illegible]					9271	405	22.89		
[illegible]					9733	433	22.48		
[illegible]	[illegible]	5	5.20	5.31	22062	1224	18.02	-1.27	-1.77
[illegible]	[illegible]	4	26.25	37.91	25111	1416	17.73	2.17	0.32
[illegible]	[illegible]	4	10.50	3.00	20519	1046	19.62	-0.58	-1.35
[illegible]	[illegible]	3	17.67	19.14	17356	1184	14.66	2.1	0.27



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

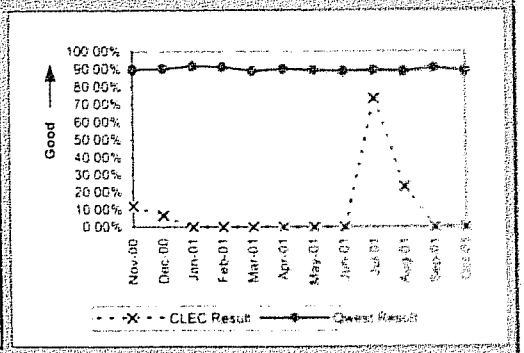
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]					9392	228	41.19		
[illegible]					7342	206	35.64		
[illegible]	[illegible]	1	36.00		11543	242	47.70	-0.26	-1.16
[illegible]					8373	176	47.57		
[illegible]	[illegible]	3	14.33	6.66	7918	187	42.34	-1.16	-1.71
[illegible]					4750	108	43.98		
[illegible]					5643	145	38.92		
[illegible]					5128	161	31.85		
[illegible]	[illegible]	1	13.00		3759	116	32.41	-0.66	-1.4
[illegible]					5782	159	36.36		
[illegible]					2698	105	25.70		
[illegible]					2854	118	24.19		



Checklist #14 - Resale - DS1 Installation

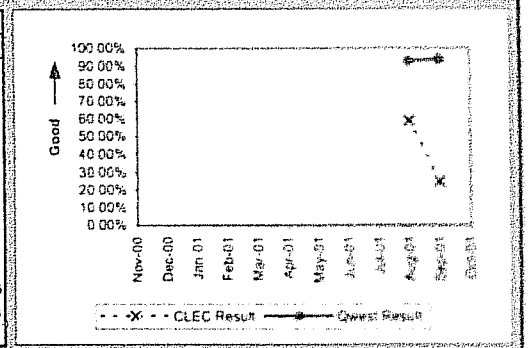
[illegible] Service Order Quality (Percent) (OP-5) – Interval Zone One and Two

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	61	12 20%	32 72%	7357	8195	89 77%	16 35	3 99
[illegible]	[illegible]	[illegible]	4 67%	21 94%	6994	7761	90 12%	15 29	3 86
[illegible]	[illegible]	[illegible]	0 00%	0 00%	6668	7274	91 67%	12 83	3 83
[illegible]	[illegible]	[illegible]	0 00%	0 00%	6409	7031	91 15%	15 03	3 83
[illegible]	[illegible]	[illegible]	0 00%	0 00%	6940	7807	88 89%	14 94	3 83
[illegible]	[illegible]	[illegible]	0 00%	0 00%	7407	8230	90 00%	13 4	3 83
[illegible]	[illegible]	[illegible]	0 00%	0 00%	6257	7013	89 22%	13 47	3 83
[illegible]	[illegible]	[illegible]	0 00%	0 00%	5951	6709	88 70%	13 98	3 83
[illegible]	[illegible]	[illegible]	13 11%	44 11%	6282	7039	89 25%	3 31	0 75
[illegible]	[illegible]	[illegible]	23 08%	42 13%	6562	7403	88 64%	12 87	3 83
[illegible]	[illegible]	[illegible]	5 00%	0 00%	6632	7318	90 63%	10 76	3 42
[illegible]	[illegible]	[illegible]	0 00%	0 00%	6700	7554	88 69%	9 7	3 23



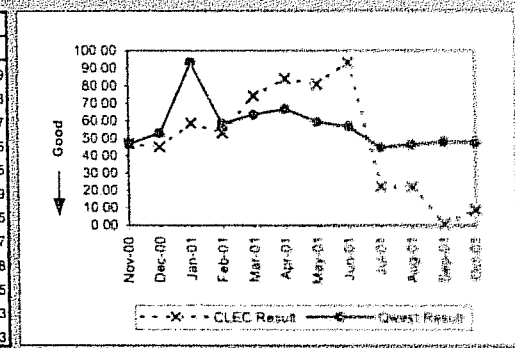
[illegible] Service Installation Quality (Percent) (OP-5) – Interval Zone One and Two

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	33	98 97%	49 19%	6860	7403	92 67%	8 05	2 55
[illegible]	[illegible]	12	25 00%	43 30%	6863	7318	93 78%	9 86	2 64



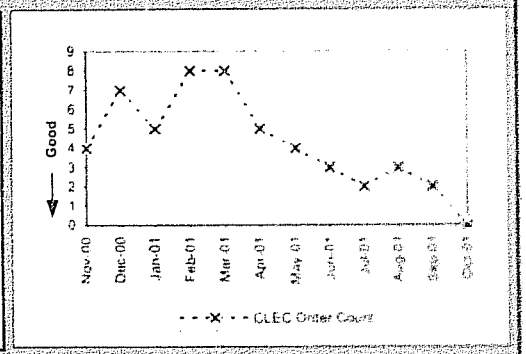
[illegible] Service Orders Delayed Past Due Date (Average Days) (OP-15A)

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	5	47 20	30 39	208469	4439	46 96	0 01	-0.99
[illegible]	[illegible]	6	45 25	38 15	228416	4303	53 08	-0 38	-1 23
[illegible]	[illegible]	8	58 83	35 24	216927	2328	93 18	-1 15	-1 7
[illegible]	[illegible]	10	53 30	52 44	153451	2625	58 46	-0 24	-1 15
[illegible]	[illegible]	9	74 33	58 99	165598	2604	63 59	2 05	0.25
[illegible]	[illegible]	10	84 30	66 15	162165	2421	66 98	1 96	0.19
[illegible]	[illegible]	7	81 14	93 33	118949	1996	59 59	1 9	0 15
[illegible]	[illegible]	5	93 40	104 60	108968	1917	56 84	2 26	0.37
[illegible]	[illegible]	2	22 50	27 58	71175	1567	44 85	-0 46	-1.28
[illegible]	[illegible]	5	22 20	25 65	72415	1556	46.54	-0 74	-1 45
[illegible]	[illegible]	2	1 00	1 41	69903	1450	48 21	-0 87	-1 53
[illegible]	[illegible]	1	9.00		68742	1441	47 70	-0 49	-1 3



Checklist #14 - Resale - DS1 Installation

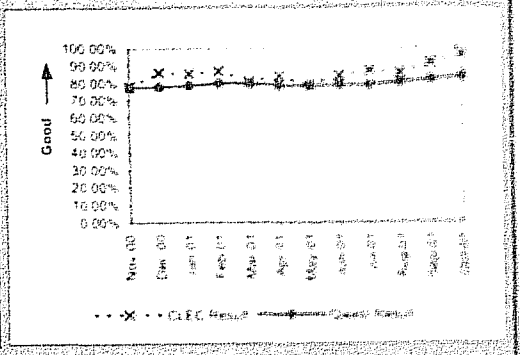
Pct of Pending Orders Delayed for Facilities Reasons DS1 (OP-15B)	CLEC Order Count
	4
	7
	5
	8
	8
	5
	4
	3
	2
	3
	2
	0



Checklist #14 - Resale - DS1 Repair

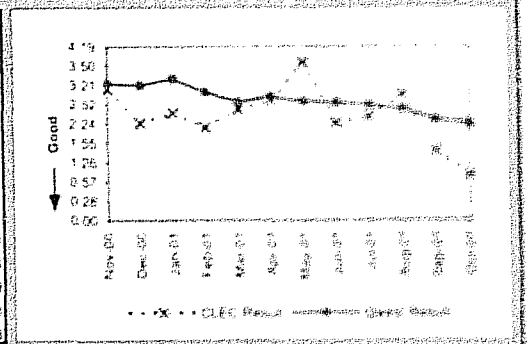
All Trouble Reports within 4 hours (Percent) (MR-5)-- Interval Zone One

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	78.13%	41.34%	3478	4491	77.44%	-0.16	-1.11
[illegible]	[illegible]	[illegible]	86.15%	34.54%	3327	4271	77.90%	-2.23	-2.36
[illegible]	[illegible]	[illegible]	85.71%	34.99%	3468	4415	78.55%	-1.98	-2.21
[illegible]	[illegible]	[illegible]	87.04%	33.59%	3261	4087	79.79%	-1.85	-2.13
[illegible]	[illegible]	[illegible]	81.81%	39.23%	3946	4947	79.77%	-0.41	-1.25
[illegible]	[illegible]	[illegible]	84.07%	36.60%	3843	4889	78.61%	-1.76	-2.07
[illegible]	[illegible]	[illegible]	76.91%	40.87%	4148	5303	78.22%	-0.17	-1.1
[illegible]	[illegible]	[illegible]	84.30%	36.38%	4215	5355	78.71%	-1.76	-2.07
[illegible]	[illegible]	[illegible]	88.42%	33.72%	3988	5078	78.53%	-2.09	-2.27
[illegible]	[illegible]	[illegible]	85.89%	34.81%	4190	5223	80.22%	-1.79	-2.09
[illegible]	[illegible]	[illegible]	87.67%	27.64%	3571	4369	81.74%	-2.49	-2.51
[illegible]	[illegible]	[illegible]	88.15%	19.23%	4061	4880	83.22%	-3.49	-3.12



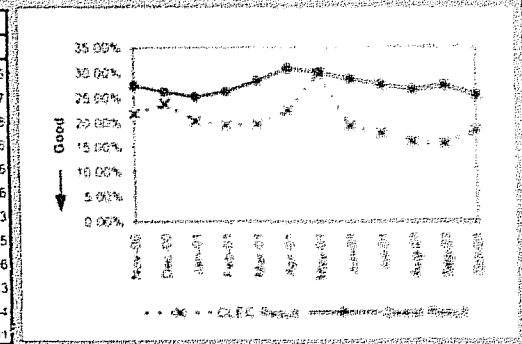
Mean Time to Restore (Hours Minutes) (MR-6)-- Interval Zone One

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	3.16	5.34	15245.53	4491	3.24	-0.16	-1.09
[illegible]	[illegible]	[illegible]	2.25	4.20	14353.41	4271	3.22	-1.62	-1.99
[illegible]	[illegible]	[illegible]	2.49	6.44	15525.03	4415	3.31	-1.04	-1.63
[illegible]	[illegible]	[illegible]	2.18	3.58	13026.55	4087	3.11	-1.14	-1.69
[illegible]	[illegible]	[illegible]	2.45	3.56	14497.23	4947	2.56	-0.43	-1.26
[illegible]	[illegible]	[illegible]	2.58	5.43	14971.18	4889	3.04	-0.21	-1.13
[illegible]	[illegible]	[illegible]	3.56	8.52	15666.02	5303	2.57	2.49	0.51
[illegible]	[illegible]	[illegible]	2.25	5.02	15581.24	5355	2.55	-1.24	-1.75
[illegible]	[illegible]	[illegible]	2.34	4.32	14491.35	5078	2.51	-0.59	-1.36
[illegible]	[illegible]	[illegible]	3.07	9.34	14353.10	5223	2.45	0.5	-0.69
[illegible]	[illegible]	[illegible]	1.44	3.00	10835.06	4369	2.29	1.95	-2.18
[illegible]	[illegible]	[illegible]	1.08	1.19	11617.03	4880	2.23	-3.51	-3.13



Repeat Repair Report Rate (Percent) (MR-7)-- Interval Zone One

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	21.88%	41.34%	1237	4491	27.54%	-1.42	-1.86
[illegible]	[illegible]	[illegible]	23.85%	42.61%	1120	4271	26.22%	-0.61	-1.37
[illegible]	[illegible]	[illegible]	20.39%	40.22%	1113	4415	25.21%	-1.28	-1.78
[illegible]	[illegible]	[illegible]	19.44%	39.58%	1071	4087	26.21%	-1.58	-1.96
[illegible]	[illegible]	[illegible]	19.55%	39.66%	1403	4947	28.36%	-2.57	-2.56
[illegible]	[illegible]	[illegible]	22.53%	41.78%	1511	4889	30.91%	-2.4	-2.46
[illegible]	[illegible]	[illegible]	29.80%	45.74%	1590	5303	29.98%	-0.05	-1.03
[illegible]	[illegible]	[illegible]	19.19%	39.38%	1536	5355	28.68%	-2.71	-2.65
[illegible]	[illegible]	[illegible]	17.36%	38.22%	1397	5078	27.51%	-2.24	-2.36
[illegible]	[illegible]	[illegible]	15.95%	36.62%	1386	5223	26.54%	-3.01	-2.83
[illegible]	[illegible]	[illegible]	15.63%	36.31%	1192	4369	27.28%	-2.54	-2.54
[illegible]	[illegible]	[illegible]	18.27%	38.64%	1243	4880	25.47%	-1.67	-2.01



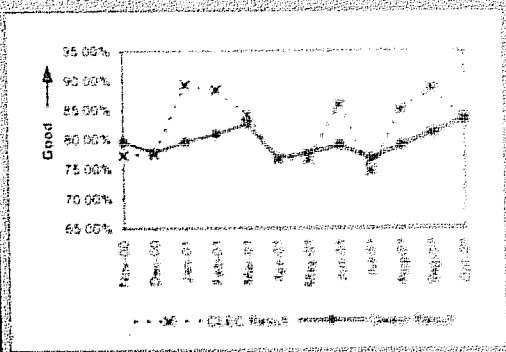
Repeat Repair Report Rate (Percent) (MR-7*)-- Interval Zone One

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

Checklist #14 - Resale - DS1 Repair

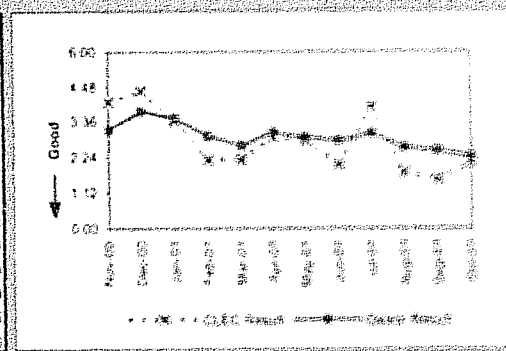
Ax Trouble Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	[illegible]	53	77.36%	41.85%	1523	1912	79.65%	0.37	-0.78
[illegible]	[illegible]	49	77.55%	41.72%	1441	1852	77.81%	0.01	-0.99
[illegible]	[illegible]	56	89.29%	30.93%	1534	1926	79.65%	-1.77	-2.07
[illegible]	[illegible]	69	88.41%	32.02%	1547	1914	80.83%	-1.57	-1.96
[illegible]	[illegible]	76	84.21%	36.46%	1857	2249	82.57%	-0.37	-1.23
[illegible]	[illegible]	60	76.67%	42.30%	1924	2504	76.84%	0.05	-0.97
[illegible]	[illegible]	77	76.62%	42.32%	1885	2429	77.60%	0.22	-0.86
[illegible]	[illegible]	85	85.88%	34.82%	2037	2579	78.98%	-1.54	-1.93
[illegible]	[illegible]	75	74.67%	43.49%	2147	2800	76.68%	0.42	-0.74
[illegible]	[illegible]	100	85.00%	35.71%	2288	2899	78.92%	-1.46	-1.89
[illegible]	[illegible]	53	88.68%	31.68%	1684	2078	81.04%	-1.4	-1.85
[illegible]	[illegible]	79	83.54%	37.08%	1864	2240	83.21%	-0.08	-1.05



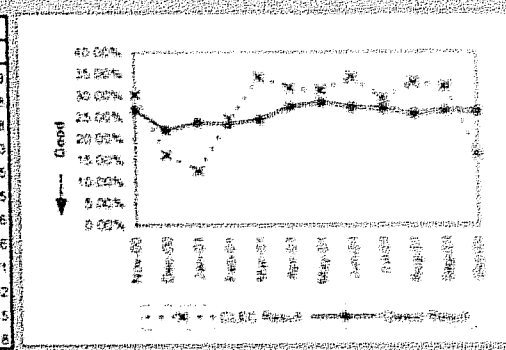
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	[illegible]	53	4.17	7.28	6368.03	1912	3.20	0.83	-0.5
[illegible]	[illegible]	49	4.41	11.47	7309.10	1852	3.57	0.54	-0.67
[illegible]	[illegible]	56	3.38	13.07	7165.17	1926	3.43	-0.05	-1.03
[illegible]	[illegible]	69	2.19	3.01	5902.06	1914	3.06	-1.11	-1.66
[illegible]	[illegible]	76	2.19	3.24	6275.33	2249	2.47	-0.7	-1.42
[illegible]	[illegible]	60	3.03	4.20	8094.46	2504	3.14	-0.28	-1.17
[illegible]	[illegible]	77	2.59	5.02	7423.10	2429	3.03	-0.12	-1.08
[illegible]	[illegible]	85	2.58	2.45	7593.00	2579	2.57	-1.49	-1.9
[illegible]	[illegible]	75	4.06	10.07	8924.17	2800	3.11	1.5	-0.09
[illegible]	[illegible]	100	1.52	2.50	7872.43	2899	2.43	-2.12	-2.29
[illegible]	[illegible]	53	1.39	2.05	5430.33	2078	2.37	-1.56	-1.95
[illegible]	[illegible]	79	2.13	3.01	5384.11	2240	2.24	-0.42	-1.26



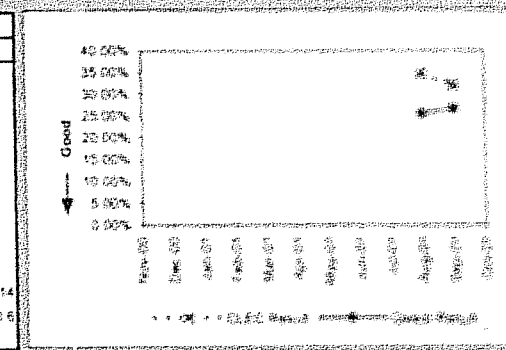
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	[illegible]	53	30.19%	45.91%	508	1912	26.57%	0.6	-0.69
[illegible]	[illegible]	49	16.33%	36.96%	408	1852	22.03%	-0.95	-1.58
[illegible]	[illegible]	56	12.50%	33.07%	456	1926	23.68%	-1.94	-2.18
[illegible]	[illegible]	69	24.64%	43.09%	446	1914	23.30%	0.25	-0.83
[illegible]	[illegible]	76	34.21%	47.44%	549	2249	24.41%	1.69	0.15
[illegible]	[illegible]	60	31.67%	46.52%	685	2504	27.36%	0.74	-0.55
[illegible]	[illegible]	77	31.17%	46.32%	688	2429	28.32%	0.55	-0.66
[illegible]	[illegible]	85	34.12%	47.41%	702	2579	27.22%	1.38	-0.16
[illegible]	[illegible]	75	29.33%	45.53%	753	2800	26.89%	0.48	-0.71
[illegible]	[illegible]	100	33.00%	47.02%	744	2899	25.66%	1.62	-0.02
[illegible]	[illegible]	53	32.08%	46.68%	550	2078	26.47%	0.91	-0.45
[illegible]	[illegible]	79	18.46%	37.08%	587	2240	26.21%	-1.94	-2.18



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

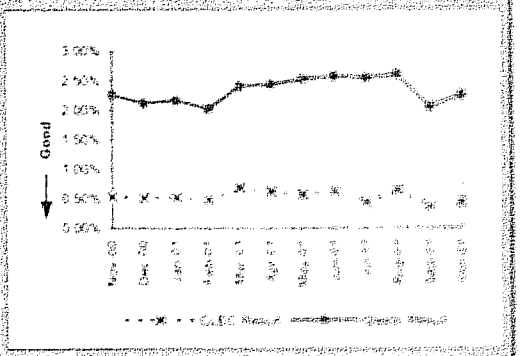
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]	12	49	34.69%	47.60%	481	1882	25.56%	1.41	-0.14
[illegible]	9	28	32.14%	46.70%	353	1323	26.68%	0.65	-0.6



Checklist #14 - Resale - DS1 Repair

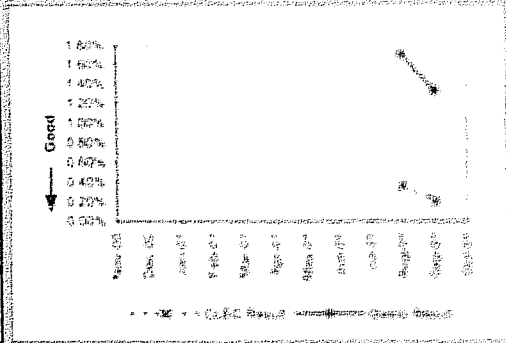
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

[illegible]	[illegible]	CLEC Denom	CLEC Resu	Std Dev	Qwest Num	Qwest Denom	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	181	33406	0.54%	7.34%	6403	283758	2.26%	-19.96	13.13
[illegible]	179	34609	0.52%	7.17%	6123	288121	2.13%	-19.6	-12.91
[illegible]	189	35936	0.53%	7.23%	6341	292643	2.17%	-20.16	-13.26
[illegible]	177	36655	0.48%	6.93%	6001	296565	2.02%	-19.76	-13.01
[illegible]	256	37271	0.68%	8.24%	7196	300104	2.40%	-20.4	-13.4
[illegible]	242	38682	0.62%	7.86%	7393	304349	2.43%	-21.79	-14.25
[illegible]	228	39756	0.57%	7.55%	7732	306454	2.52%	-23.33	-15.19
[illegible]	252	40452	0.63%	7.90%	7934	309090	2.57%	-23.32	-15.18
[illegible]	182	41808	0.44%	6.58%	7878	310594	2.54%	-25.65	-16.6
[illegible]	263	40848	0.64%	8.00%	8122	312884	2.60%	-23.33	-15.19
[illegible]	189	40875	0.36%	6.02%	6447	314857	2.05%	-22.04	-14.76
[illegible]	153	41726	0.44%	6.61%	7120	315882	2.25%	-23.48	-15.28



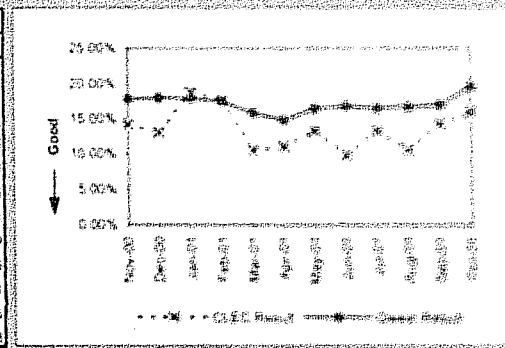
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

[illegible]	[illegible]	CLEC Denom	CLEC Resu	Std Dev	Qwest Num	Qwest Denom	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	150	40848	0.37%	6.05%	5317	312884	1.70%	-19.59	-12.91
[illegible]	86	40875	0.21%	4.58%	4188	314857	1.33%	-18.62	-12.32



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

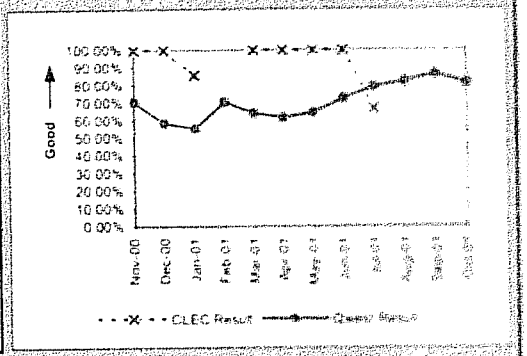
[illegible]	[illegible]	CLEC Denom	CLEC Resu	Std Dev	Qwest Num	Qwest Denom	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	32	211	14.22%	34.92%	1396	7799	17.90%	-1.38	-1.84
[illegible]	27	206	13.11%	33.75%	1345	7468	18.01%	-1.81	-2.1
[illegible]	44	233	18.88%	39.14%	1391	7732	17.99%	0.36	-0.78
[illegible]	38	215	17.67%	38.15%	1275	7276	17.52%	0.07	-0.95
[illegible]	30	285	10.53%	30.69%	1352	8548	15.82%	-2.41	-2.46
[illegible]	30	272	11.03%	31.33%	1289	8682	14.85%	-1.74	-2.06
[illegible]	35	263	13.31%	33.97%	1530	9262	16.52%	-1.38	-1.84
[illegible]	28	285	9.82%	29.76%	1606	9540	16.83%	-3.12	-2.89
[illegible]	28	210	13.33%	33.99%	1560	9438	16.53%	-1.23	-1.75
[illegible]	31	294	10.54%	30.71%	1635	9757	16.76%	-2.81	-2.71
[illegible]	25	174	14.37%	35.08%	1321	7768	17.01%	-0.92	-1.56
[illegible]	35	218	16.06%	36.71%	1740	8860	19.64%	-1.32	-1.8



Checklist #14 - Resale - Installation for DS3 and Higher

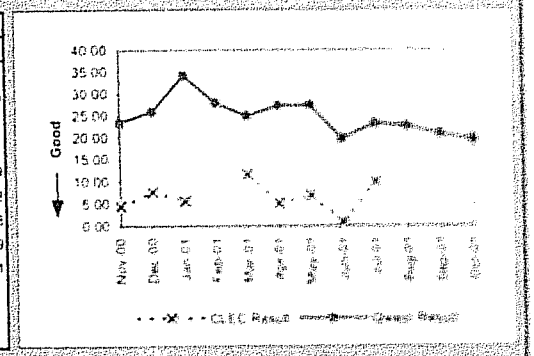
Performance Commitments Met (Percent) (OP-3)-- Interval Zone One

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	[illegible]	[illegible]	100 00%	0 00%	165	234	70 51%	-2 18	-2 33
	[illegible]	[illegible]	100 00%	0 00%	113	193	58 55%	-1 67	-2 01
	[illegible]	[illegible]	85 71%	34 99%	90	163	55 21%	-1 59	-1 97
					141	200	70 50%		
	[illegible]	[illegible]	100 00%	0 00%	127	198	64 14%	-1 29	-1 78
	[illegible]	[illegible]	100 00%	0 00%	111	180	61 67%	-2 31	-2 4
	[illegible]	[illegible]	100 00%	0 00%	98	152	64 47%	-1 27	-1 77
	[illegible]	[illegible]	100 00%	0 00%	139	192	72 40%	-1 06	-1 65
	[illegible]	[illegible]	66 67%	47 14%	144	183	78 69%	0 46	-0 72
					141	172	81 98%		
					217	252	86 11%		
					169	208	81 25%		



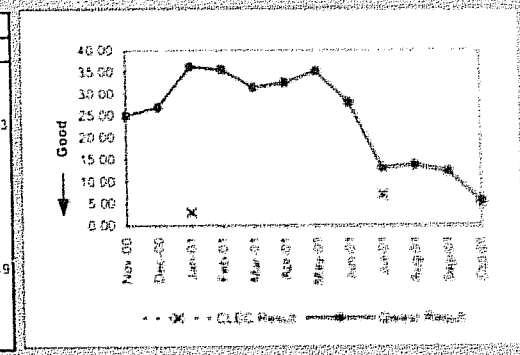
Installation Interval (Average Days) (OP-4)-- Interval Zone One

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	[illegible]	[illegible]	4 58	2 19	5483	234	23 43	-2 55	-2 55
	[illegible]	[illegible]	7 75	2 36	4948	191	25 91	-1 48	-1 9
	[illegible]	[illegible]	5 11	2 93	5436	159	34 19	-1 66	-2 01
					5579	200	27 90		
	[illegible]	[illegible]	11 67	3 21	4937	198	24 93	-0 81	-1 49
	[illegible]	[illegible]	5 22	1 48	4882	179	27 27	-1 98	-2 2
	[illegible]	[illegible]	7 00	0 00	4135	151	27 38	-1 13	-1 68
	[illegible]	[illegible]	1 00	1 73	3745	189	19 81	-1 3	-1 79
	[illegible]	[illegible]	10 00	4 36	9668	417	23 18	-1	-1 61
					8376	371	22 58		
					10787	519	20 78		
					10463	538	19 45		



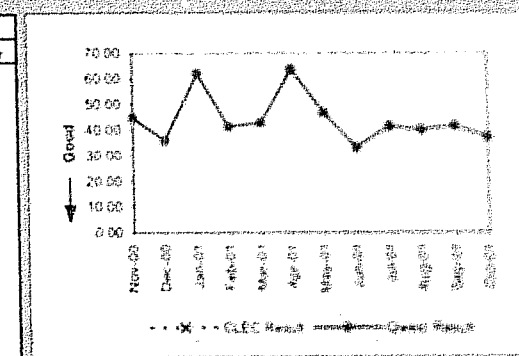
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					1299	52	24 98		
					1507	56	26 91		
	[illegible]	1	3 00		1447	40	36 17	-0 71	-1 43
					1527	43	35 51		
					1381	44	31 39		
					1816	56	32 43		
					1091	31	35 19		
					1062	38	27 95		
	[illegible]	1	7 00		3500	268	13 06	-0 31	-1 19
					3053	223	13 69		
					3625	294	12 33		
					2011	358	5 62		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

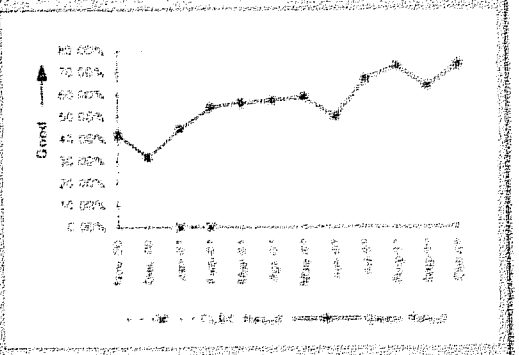
	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					761	17	44 76		
					859	24	35 79		
					2046	33	62 00		
					658	16	41 12		
					1156	27	42 81		
					826	13	63 54		
					1076	23	46 78		
					498	15	33 20		
					289	7	41 29		
					320	8	40 00		
					414	10	41 40		
					519	14	37 07		



Checklist #14 - Resale - Installation for DS3 and Higher

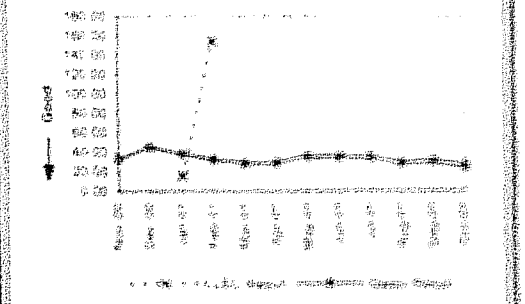
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					18	43	41.86%		
Dec-00					13	41	31.71%		
Jan-01	0	1	0.00%	0.00%	20	45	44.44%	0.57	-0.66
Feb-01	0	1	0.00%	0.00%	33	61	54.10%	0.73	0.56
Mar-01					45	80	56.25%		
Apr-01					43	75	57.33%		
May-01					34	58	58.62%		
Jun-01					29	58	50.00%		
Jul-01					34	51	66.67%		
Aug-01					50	69	72.46%		
Sep-01					42	66	63.64%		
Oct-01					57	78	73.08%		



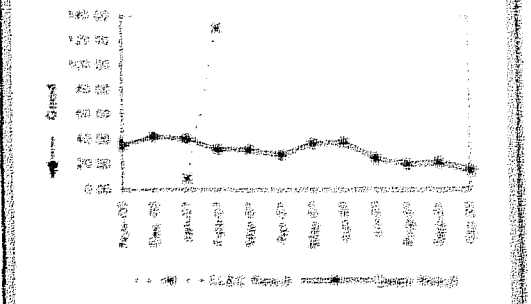
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					1387	42	33.02		
Dec-00					1846	41	45.02		
Jan-01	16	1	16.00		1710	45	38.00	-0.55	1.33
Feb-01	154	1	154.00		1962	61	32.16	2.14	0.3
Mar-01					2302	80	28.78		
Apr-01					2180	75	29.07		
May-01					2053	58	35.40		
Jun-01					2023	58	34.88		
Jul-01					5528	164	33.71		
Aug-01					4169	145	28.75		
Sep-01					4337	142	30.54		
Oct-01					5231	208	25.15		



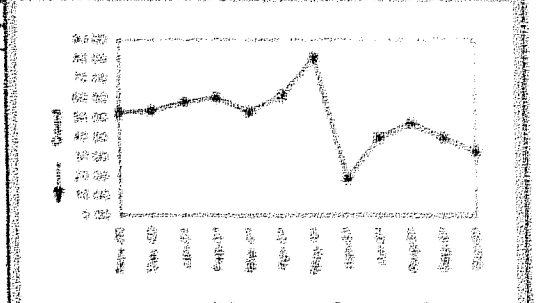
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					597	17	35.12		
Dec-00					758	18	42.11		
Jan-01	9	1	9.00		725	18	40.28	-0.8	1.46
Feb-01	130	1	130.00		507	16	31.69	1.52	-0.03
Mar-01					857	27	31.74		
Apr-01					517	19	27.21		
May-01					586	16	36.62		
Jun-01					931	25	37.24		
Jul-01					3022	123	24.57		
Aug-01					1614	90	20.16		
Sep-01					2001	93	21.52		
Oct-01					2252	144	15.64		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

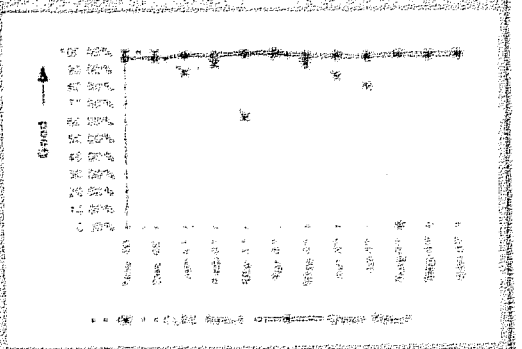
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					424	8	53.00		
Dec-00					537	10	53.70		
Jan-01					407	7	58.14		
Feb-01					724	12	60.33		
Mar-01					426	8	53.25		
Apr-01					798	13	61.38		
May-01					647	8	80.88		
Jun-01					75	4	18.75		
Jul-01					281	7	40.14		
Aug-01					425	9	47.22		
Sep-01					357	9	39.67		
Oct-01					229	7	32.71		



Checklist #14 - Resale - Installation for DS3 and Higher

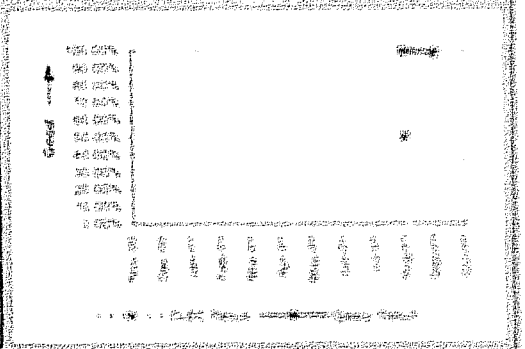
New Service Installation Quality (Percent) (OP-5) -- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	18	18	100 00%	0 00%	693	715	96 92%	-0 75	1 45
[illegible]	13	13	100 00%	0 00%	624	645	96 74%	-0 65	1 4
[illegible]	15	17	88 24%	32 22%	532	543	97 97%	2 81	0 17
[illegible]	13	14	92 86%	25 75%	525	536	97 95%	1 33	-0 37
[illegible]	5	8	62 50%	48 41%	621	630	98 57%	8 54	1 27
[illegible]	15	15	100 00%	0 00%	627	633	99 05%	-0 37	1 23
[illegible]	12	13	92 31%	26 65%	524	539	97 22%	1 06	-0 46
[illegible]	6	7	85 71%	34 99%	513	529	96 98%	1 73	-0 25
[illegible]	4	5	80 00%	40 00%	538	556	96 76%	2 11	-0 16
Aug-01	0	2	0 00%	0 00%	540	552	97 83%	9 47	1 13
[illegible]					576	593	97 13%		
[illegible]					693	707	98 02%		



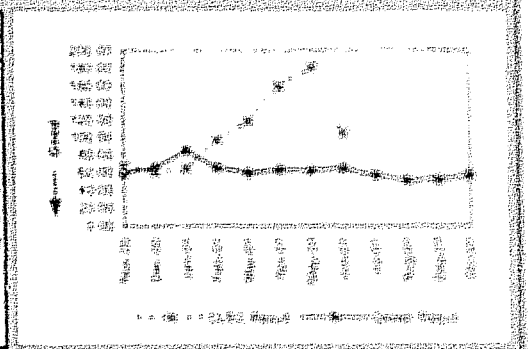
New Service Installation Quality (Percent) (OP-5) -- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
Aug-01	1	2	50 00%	50 00%	544	552	98 55%	5 73	0 37
Sep-01					579	593	97 64%		
Oct-01									



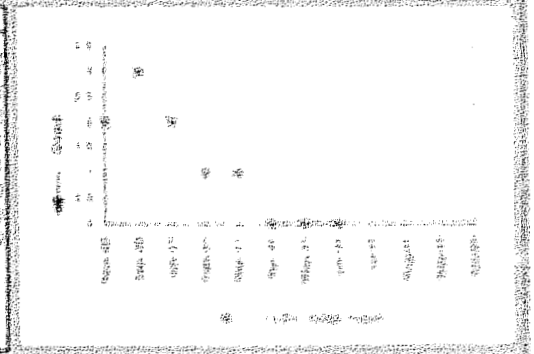
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	606	9	67 33	38 85	38300	647	59 29	0 42	0 14
[illegible]	671	11	61 00	56 13	41642	630	66 10	-0 27	-0 16
[illegible]	782	12	65 17	50 47	36466	429	85 00	-1 17	-0 21
Feb-01	584	6	97 33	44 26	24080	371	64 91	1 73	0 05
Mar-01	710	6	119 33	44 26	27184	453	60 01	1 25	0 06
Apr-01	477	3	159 00	15 72	26537	419	63 33	1 93	0 17
May-01	543	3	181 00	15 72	23328	375	62 21	2 17	0 32
Jun-01	211	2	105 50	146 37	22204	341	65 11	2 17	0 32
Jul-01					12242	214	57 21		
Aug-01					12453	243	51 25		
Sep-01					12709	244	52 09		
Oct-01					13111	229	57 25		



Checklist #14 - Resale - Instances for DS1 and DS3

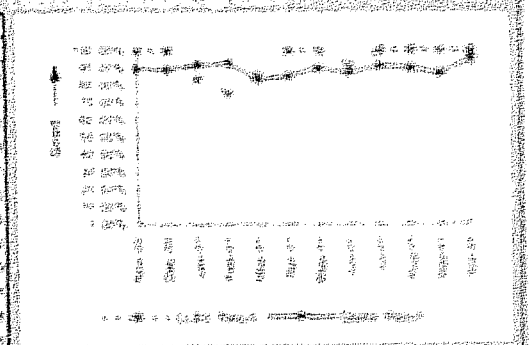
Count of Pending Orders Delayed for Facilities Reasons DS3 (OP-15B)	
Date	CLEC Order Count
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	



Checklist #14 - Resale - Repair for DS3 and Higher

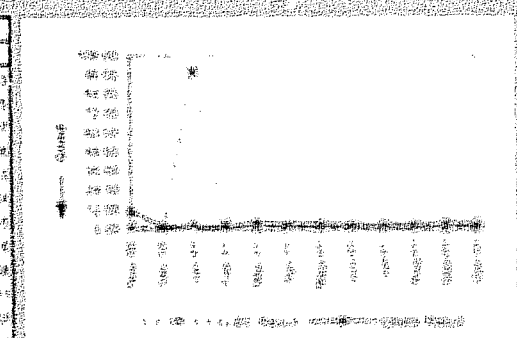
All Troubles Cleared within 4 hours (Percent) (MR-5 -- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Max Z Scr	Parity Scr
Nov-00	5	5	100 00%	0 00%	123	137	89 78%	-0 74	1 45
Dec-00	4	4	100 00%	0 00%	97	109	88 99%	-0 69	1 42
Jan-01	5	6	83 33%	37 27%	96	107	91 59%	-0 67	-0 [illegible]
Feb-01	3	4	75 00%	43 30%	88	95	92 63%	1	0 [illegible]
Mar-01	6	7	85 71%	34 99%	99	119	83 19%	-0 17	1 11
Apr-01	2	2	100 00%	0 00%	81	95	85 26%	-0 58	1 [illegible]
May-01	3	3	100 00%	0 00%	113	126	89 68%	-0 56	1 [illegible]
Jun-01	10	11	90 91%	28 75%	107	123	86 99%	-0 37	1 [illegible]
Jul-01	1	1	100 00%	0 00%	90	99	90 91%	-0 31	1 [illegible]
Aug-01	4	4	100 00%	0 00%	101	113	89 38%	-0 [illegible]	1 [illegible]
Sep-01	6	6	100 00%	0 00%	133	154	86 36%	-0 [illegible]	1 [illegible]
Oct-01	5	5	100 00%	0 00%	128	135	94 81%	-0 51	1 [illegible]



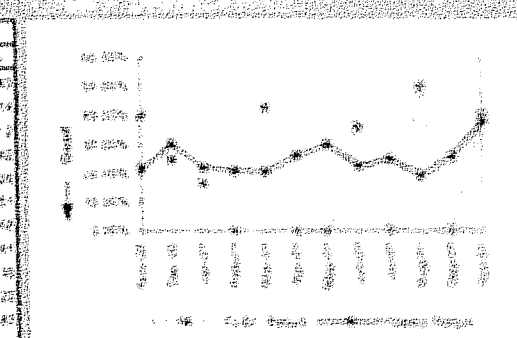
Mean Time to Restore (Hours Minutes) (MR-6) -- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Max Z Scr	Parity Scr
Nov-00	5 23	5	1 05	1 28	1533 21	137	11 12	-0 [illegible]	1 [illegible]
Dec-00	2 58	4	0 45	0 40	190 38	109	1 45	-0 [illegible]	1 [illegible]
Jan-01	588 41	6	98 07	237 38	182 29	107	1 42	2 [illegible]	-0 [illegible]
Feb-01	13 07	4	3 17	6 09	140 06	95	1 28	1 [illegible]	-0 [illegible]
Mar-01	6 48	7	0 58	2 01	449 06	119	3 46	4 [illegible]	1 [illegible]
Apr-01	2 06	2	1 03	0 27	226 49	95	2 [illegible]	-0 [illegible]	1 [illegible]
May-01	2 30	3	0 50	0 04	371 24	126	2 [illegible]	-0 [illegible]	1 [illegible]
Jun-01	12 32	11	1 06	1 46	221 10	123	1 [illegible]	-0 [illegible]	1 [illegible]
Jul-01	1 35	1	1 35		199 17	99	2 [illegible]	-0 [illegible]	1 [illegible]
Aug-01	5 01	4	1 15	0 59	161 41	113	1 [illegible]	-0 [illegible]	1 [illegible]
Sep-01	1 41	6	0 17	0 16	461 47	154	3 [illegible]	-0 [illegible]	1 [illegible]
Oct-01	5 48	5	1 10	1 31	270 13	135	2 [illegible]	-0 [illegible]	1 [illegible]



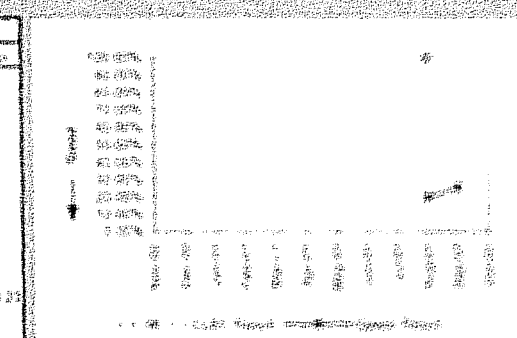
Repair Repeat Report Rate (Percent) (MR-7 -- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Max Z Scr	Parity Scr
Nov-00	2	5	40 00%	48 99%	30	137	21 90%	1 [illegible]	-0 [illegible]
Dec-00	1	4	25 00%	43 30%	33	109	30 28%	-0 [illegible]	1 [illegible]
Jan-01	1	6	16 67%	37 27%	24	107	22 43%	-0 [illegible]	1 [illegible]
Feb-01	0	4	0 00%	0 00%	20	95	21 05%	1 [illegible]	1 [illegible]
Mar-01	3	7	42 86%	49 49%	25	119	21 01%	1 [illegible]	-0 [illegible]
Apr-01	0	2	0 00%	0 00%	25	95	26 32%	-0 [illegible]	1 [illegible]
May-01	0	3	0 00%	0 00%	38	126	30 16%	1 [illegible]	1 [illegible]
Jun-01	4	11	36 36%	48 10%	28	123	22 76%	-0 [illegible]	-0 [illegible]
Jul-01	0	1	0 00%	0 00%	25	99	25 25%	-0 [illegible]	1 [illegible]
Aug-01	2	4	50 00%	50 00%	22	113	19 47%	1 [illegible]	-0 [illegible]
Sep-01	0	6	0 00%	0 00%	40	154	25 97%	1 [illegible]	1 [illegible]
Oct-01	2	5	40 00%	48 99%	51	135	37 78%	0 [illegible]	-0 [illegible]



Repair Repeat Report Rate (Percent) (MR-7* -- Interval Zone One

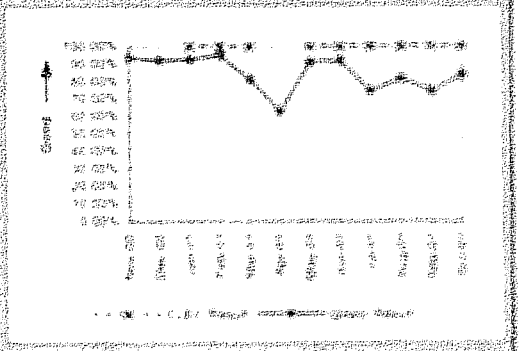
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Max Z Scr	Parity Scr
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	1	100 00%	0 00%	14	69	20 29%	1 [illegible]	-0 [illegible]
Sep-01					24	93	25 81%		
Oct-01									



Checklist #14 - Resale - Repair for DS3 and Higher

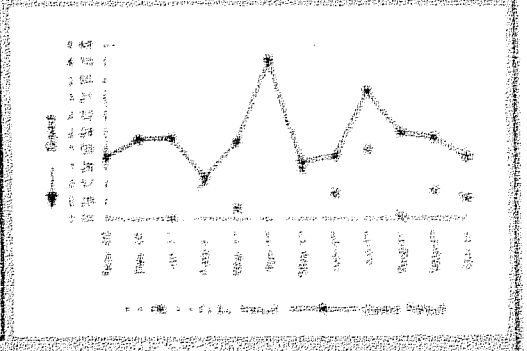
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					30	32	93 75%		
Dec-00					34	37	91 89%		
Jan-01	1	1	100 00%	0 00%	24	26	92 31%	-0 28	1 17
Feb-01	1	1	100 00%	0 00%	36	38	94 74%	-0 23	1 14
Mar-01	1	1	100 00%	0 00%	35	43	81 40%	-0 47	1 29
Apr-01					22	35	62 86%		
May-01	1	1	100 00%	0 00%	30	33	90 91%	-0 31	1 19
Jun-01	1	1	100 00%	0 00%	35	38	92 11%	-0 29	1 18
Jul-01	1	1	100 00%	0 00%	38	51	74 51%	-0 58	1 38
Aug-01	1	1	100 00%	0 00%	35	43	81 40%	-0 47	1 29
Sep-01	2	2	100 00%	0 00%	29	39	74 36%	-0 61	1 35
Oct-01	1	1	100 00%	0 00%	31	37	83 78%	-0 43	1 27



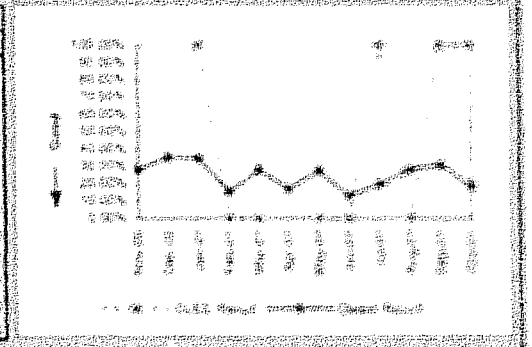
Mean Time to Restore (Hours Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					54 51	32	1 43		
Dec-00					82 06	37	2 13		
Jan-01	0 01	1	0 01		58 35	26	2 15	-0 44	1 28
Feb-01	1 02	1	1 02		44 04	38	1 10	-0 11	1 07
Mar-01	0 18	1	0 18		92 29	43	2 09	0 85	1 34
Apr-01					153 03	35	4 22		
May-01	1 24	1	1 24		51 53	33	1 34	-0 11	1 06
Jun-01	0 43	1	0 43		66 23	38	1 45	-0 53	1 32
Jul-01	1 55	1	1 55		180 02	51	3 32	1 36	1 37
Aug-01	0 03	1	0 03		102 00	43	2 22	1 [illegible]	1 79
Sep-01	1 36	2	0 48	0 03	87 29	39	2 15	[illegible]	1 67
Oct-01	0 35	1	0 35		63 25	37	1 43	-0 53	1 36



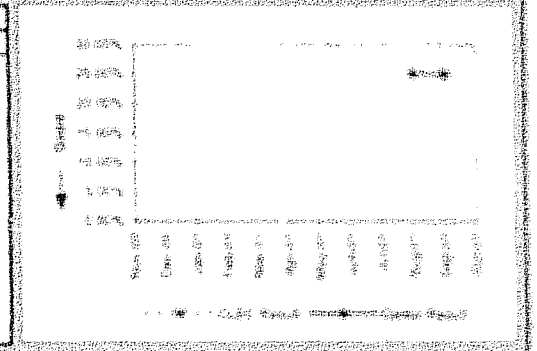
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					9	32	28 13%		
Dec-00					13	37	35 14%		
Jan-01	1	1	100 00%	0 00%	9	26	34 62%	0 92	0 66
Feb-01	0	1	0 00%	0 00%	6	38	15 79%	-0 43	1 38
Mar-01	0	1	0 00%	0 00%	12	43	27 91%	-0 02	1 37
Apr-01					6	35	17 14%		
May-01	0	1	0 00%	0 00%	9	33	27 27%	-0 [illegible]	1 33
Jun-01	0	1	0 00%	0 00%	5	38	13 16%	-0 [illegible]	1 28
Jul-01	1	1	100 00%	0 00%	10	51	19 61%	1 28	0 [illegible]
Aug-01	0	1	0 00%	0 00%	12	43	27 91%	-0 02	1 [illegible]
Sep-01	2	2	100 00%	0 00%	12	39	30 77%	1 [illegible]	0 [illegible]
Oct-01	1	1	100 00%	0 00%	7	37	18 92%	1 [illegible]	0 [illegible]



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

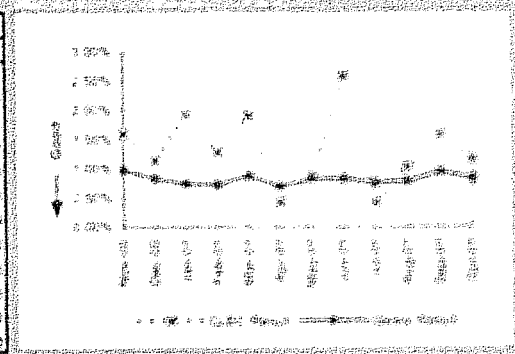
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					9	36	25 00%		
Sep-01					7	28	25 00%		
Oct-01									



Checklist #14 - Resale - Repair for DS3 and Higher

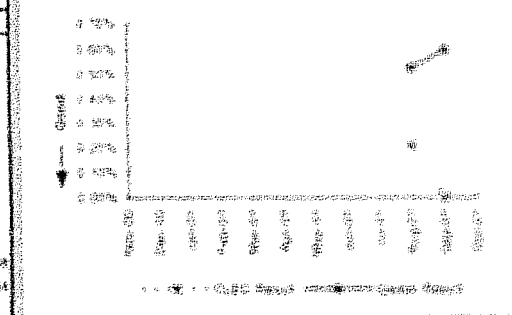
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sc	Parity Sc
Nov-00	5	311	1 61%	12 58%	169	17272	0 98%	1 12	-0 34
Dec-00	4	347	1 15%	10 67%	146	17580	0 83%	0 66	-0 57
Jan-01	7	363	1 93%	13 75%	133	17884	0 74%	2 6	0 34
Feb-01	5	388	1 29%	11 26%	133	18146	0 73%	1 27	-0 27
Mar-01	8	419	1 91%	13 69%	162	18420	0 88%	2 23	0 [illegible]
Apr-01	2	461	0 43%	6 57%	130	18724	0 69%	-0 67	1 [illegible]
May-01	4	450	0 89%	9 39%	159	18987	0 84%	0 12	-0 [illegible]
Jun-01	12	465	2 58%	15 86%	161	19342	0 83%	4 1	1 01
Jul-01	2	469	0 43%	6 52%	150	19686	0 76%	-0 83	1 [illegible]
Aug-01	5	484	1 03%	10 11%	156	20036	0 78%	0 83	-0 [illegible]
Sep-01	8	502	1 59%	12 52%	193	20400	0 95%	1 48	0 1
Oct-01	6	518	1 16%	10 70%	172	20591	0 84%	0 8	-0 [illegible]



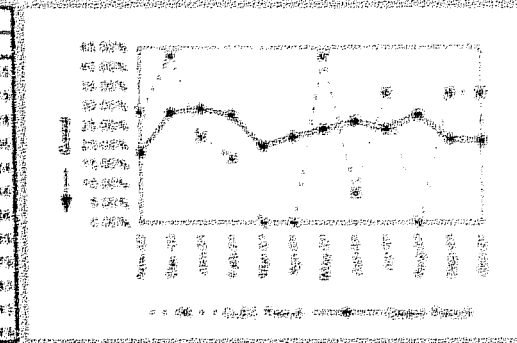
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sc	Parity Sc
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	484	0 21%	4 54%	105	20036	0 52%	-0 [illegible]	1 [illegible]
Sep-01	0	502	0 00%	0 00%	121	20400	0 59%	1 71	2 [illegible]
Oct-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

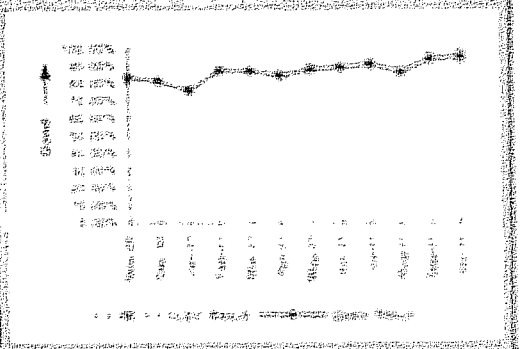
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sc	Parity Sc
Nov-00	2	7	28 57%	45 18%	37	206	17 96%	0 [illegible]	-0 [illegible]
Dec-00	3	7	42 86%	49 49%	58	204	28 43%	0 [illegible]	-0 [illegible]
Jan-01	2	9	22 22%	41 57%	55	188	29 26%	-0 [illegible]	1 [illegible]
Feb-01	1	6	16 67%	37 27%	51	184	27 72%	-0 [illegible]	1 [illegible]
Mar-01	0	8	0 00%	0 00%	40	202	19 80%	1 [illegible]	1 [illegible]
Apr-01	0	2	0 00%	0 00%	37	167	22 16%	-0 [illegible]	1 [illegible]
May-01	3	7	42 86%	49 49%	51	210	24 29%	1 [illegible]	-0 [illegible]
Jun-01	1	13	7 69%	26 65%	57	218	26 15%	1 [illegible]	1 [illegible]
Jul-01	1	3	33 33%	47 14%	48	198	24 24%	0 [illegible]	-0 [illegible]
Aug-01	0	5	0 00%	0 00%	60	216	27 78%	1 [illegible]	1 [illegible]
Sep-01	4	12	33 33%	47 14%	53	246	21 54%	0 [illegible]	-0 [illegible]
Oct-01	3	9	33 33%	47 14%	46	218	21 10%	0 [illegible]	-0 [illegible]



Checklist #14 - Resale - Frame Relay Installation

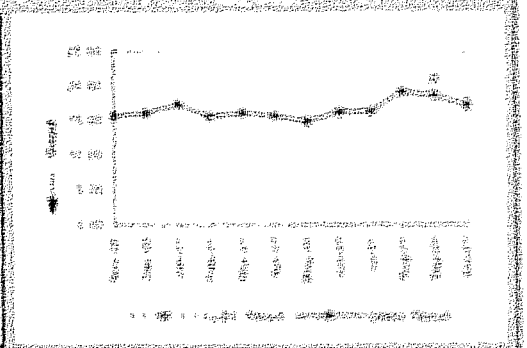
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Mod Z Sco	Pooled Std
Nov-00					731	874	83.64%		
Dec-00					500	614	81.43%		
Jan-01					406	532	76.32%		
Feb-01					449	512	87.70%		
Mar-01					781	895	87.26%		
Apr-01					474	560	84.64%		
May-01					226	258	88.37%		
Jun-01					533	596	89.43%		
Jul-01					657	723	90.87%		
Aug-01					409	473	86.47%		
Sep-01					611	663	93.97%		
Oct-01					691	728	94.92%		



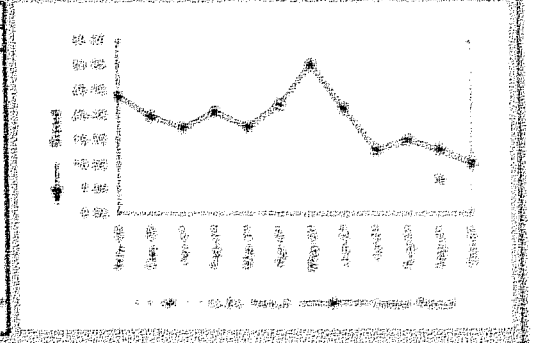
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Mod Z Sco	Pooled Std
Nov-00					13673	874	15.64		
Dec-00					9796	614	15.95		
Jan-01					9218	532	17.33		
Feb-01					7965	512	15.56		
Mar-01					14797	895	16.97		
Apr-01					8725	560	15.58		
May-01					3832	258	14.85		
Jun-01					9661	596	16.21		
Jul-01					15049	928	16.22		
Aug-01					12222	640	19.10		
Sep-01	42	2	21.00	1.41	22661	1229	18.97	3.78	0.88
Oct-01					17572	1023	17.18		



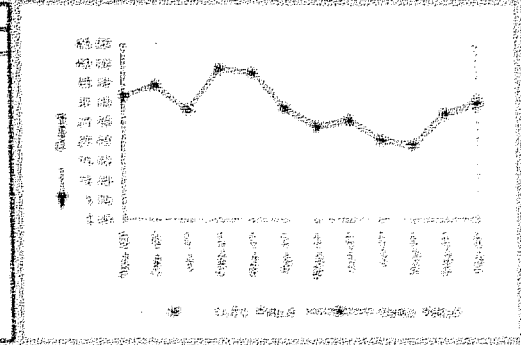
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Mod Z Sco	Pooled Std
Nov-00					1868	78	23.95		
Dec-00					1146	58	19.76		
Jan-01					1092	62	17.61		
Feb-01					725	35	20.71		
Mar-01					1364	77	17.71		
Apr-01					1068	48	22.25		
May-01					362	12	30.17		
Jun-01					856	40	21.40		
Jul-01					3121	241	12.95		
Aug-01					3061	203	15.08		
Sep-01	14	2	7.00	1.41	5060	385	13.14	2.47	1.99
Oct-01					3252	317	10.26		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

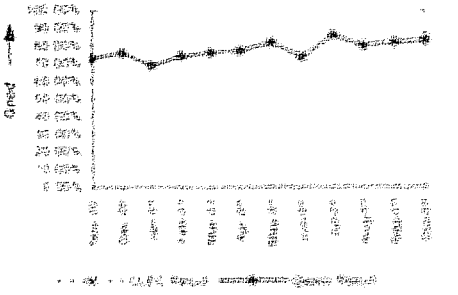
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Mod Z Sco	Pooled Std
Nov-00					2066	65	31.78		
Dec-00					1933	56	34.52		
Jan-01					1807	64	28.23		
Feb-01					1066	28	38.08		
Mar-01					1400	37	37.84		
Apr-01					1094	38	28.79		
May-01					431	18	23.94		
Jun-01					587	23	25.52		
Jul-01					612	30	20.40		
Aug-01					536	26	19.14		
Sep-01					654	24	27.25		
Oct-01					448	15	29.87		



Checklist #14 - Resale - Frame Relay Installation

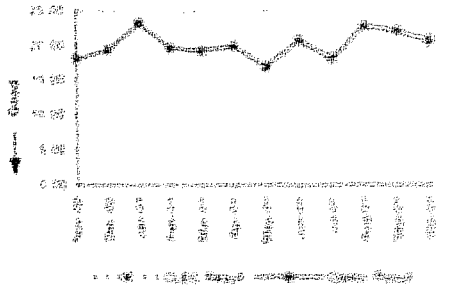
Installation Commitments Met (Percent) (OP-3 – Interval Zone Two)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00					474	648	73.15%		
Dec-00					447	587	76.15%		
Jan-01					430	625	68.80%		
Feb-01					376	508	74.02%		
Mar-01					547	719	76.08%		
Apr-01					306	397	77.08%		
May-01					201	246	81.71%		
Jun-01					390	529	73.72%		
Jul-01					789	920	85.76%		
Aug-01					405	508	79.72%		
Sep-01					553	677	81.68%		
Oct-01					493	594	83.00%		



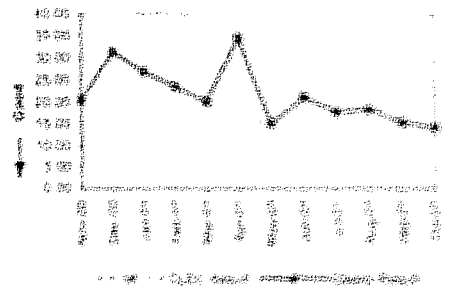
Installation Interval (Average Days) (OP-4 – Interval Zone Two)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00					11763	648	18.15		
Dec-00					11398	587	19.42		
Jan-01					14497	625	23.20		
Feb-01					9984	508	19.65		
Mar-01					13843	719	19.25		
Apr-01					7901	397	19.90		
May-01					4162	246	16.92		
Jun-01					10990	529	20.78		
Jul-01					19873	1094	18.17		
Aug-01					15313	673	22.75		
Sep-01					20943	946	22.14		
Oct-01					16788	812	20.67		



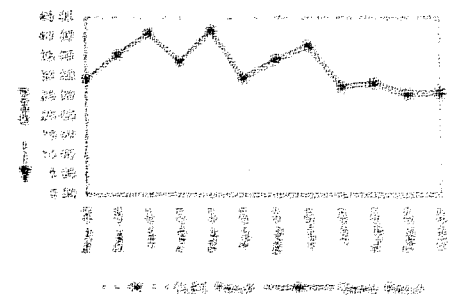
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A – Interval Zone Two)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00					2089	101	20.68		
Dec-00					2551	81	31.49		
Jan-01					3590	133	26.99		
Feb-01					2157	91	23.70		
Mar-01					2464	121	20.36		
Apr-01					1791	52	34.44		
May-01					458	30	15.27		
Jun-01					2049	96	21.34		
Jul-01					4883	273	17.89		
Aug-01					4126	224	18.42		
Sep-01					5564	355	15.67		
Oct-01					4085	286	14.28		



Delayed Days for Facility Reasons (Average Days) (OP-6B – Interval Zone Two)

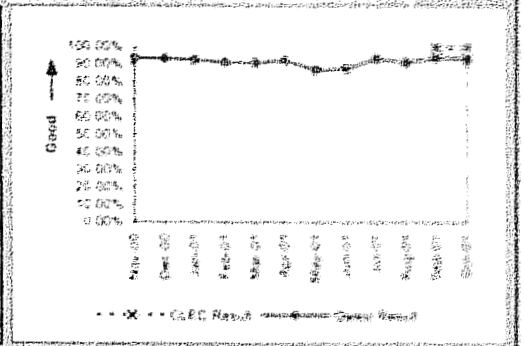
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sco	Parity Sco
Nov-00					2142	73	29.34		
Dec-00					2094	59	35.49		
Jan-01					2538	62	40.94		
Feb-01					1384	41	33.76		
Mar-01					2124	51	41.65		
Apr-01					1154	39	29.59		
May-01					514	15	34.27		
Jun-01					1631	43	37.93		
Jul-01					880	32	27.50		
Aug-01					1245	44	28.30		
Sep-01					974	38	25.63		
Oct-01					858	33	26.00		



Checklist #14 - Resale - Frame Relay Installation

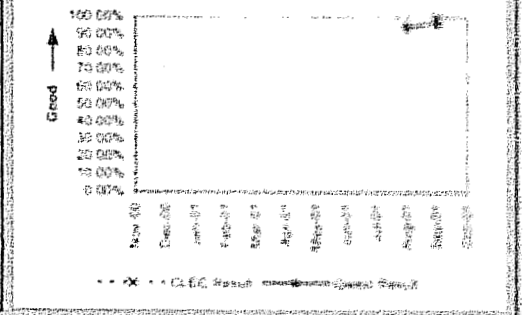
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					1975	2114	93 42%		
Dec-00					2002	2139	93 60%		
Jan-01					1720	1856	92 67%		
Feb-01					1591	1742	91 33%		
Mar-01					1866	2052	90 94%		
Apr-01					1769	1916	92 33%		
May-01					898	1034	86 85%		
Jun-01					999	1136	87 79%		
Jul-01					1701	1822	93 36%		
Aug-01					1524	1668	91 37%		
Sep-01	1	1	100 00%	0 00%	1635	1740	93 97%	-0 25	-1 15
Oct-01	1	1	100 00%	0 00%	1869	2001	93 40%	-0 27	-1 16



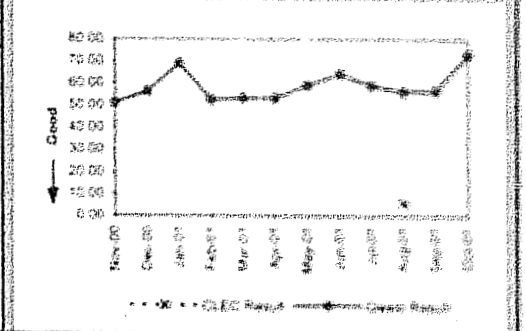
New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					1576	1668	94 48%		
Sep-01	1	1	100 00%	0 00%	1682	1740	96 67%	-0 19	-1 11
Oct-01									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

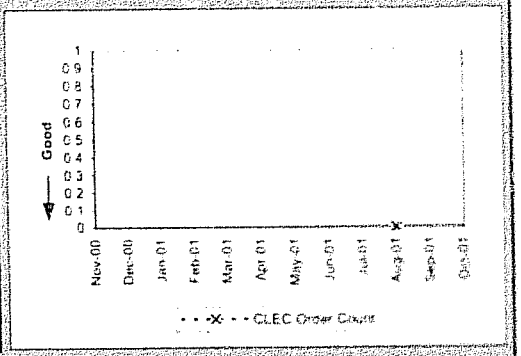
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					9894	193	51 26		
Dec-00					11076	196	56 51		
Jan-01					68210	986	69 18		
Feb-01					28822	547	52 69		
Mar-01					31415	588	53 43		
Apr-01					30488	571	53 39		
May-01					27262	460	59 27		
Jun-01					25567	397	64 40		
Jul-01					22976	390	58 91		
Aug-01	6	1	6 00		25317	449	56 51	-0 64	-1 39
Sep-01					23348	411	56 81		
Oct-01					24352	333	73 13		



Checklist #14 - Resale - Frame Relay Installation

Count of Pending Orders Delayed for Facilities Reasons Frame Relay (OP-15B)

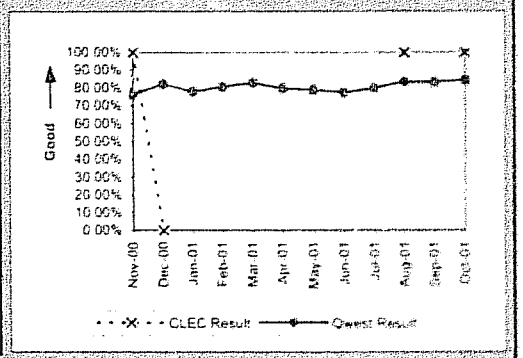
Date	CLEC Order Count
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	0
Sep-01	
Oct-01	



Checklist #14 - Resale - Frame Relay Repair

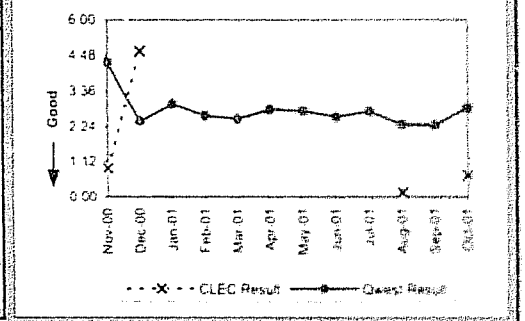
% Trouble Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	0	1	100.00%	0.00%	857	1124	76.25%	-0.97	-1.59
	0	1	0.00%	0.00%	829	1009	82.16%	8.08	3.91
					767	985	77.87%		
					736	912	80.70%		
					915	1106	82.73%		
					875	1100	79.64%		
					948	1201	78.93%		
					948	1225	77.39%		
					875	1094	79.98%		
	1	1	100.00%	0.00%	975	1168	83.48%	-0.44	-1.27
					713	856	83.29%		
	1	1	100.00%	0.00%	806	955	84.40%	-0.43	-1.26



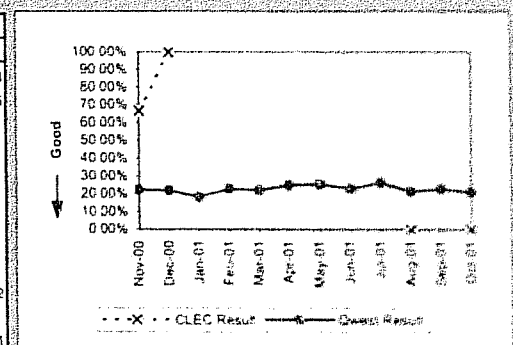
Mean Time to Restore (Hours Minutes) (MR-6)-- Interval Zone One

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	3.78	1	0.59	1.14	5135.01	1124	4.34	-0.51	-1.31
	6.54	1	4.57		2630.05	1009	2.36	0.48	-0.71
					3139.08	985	3.11		
					2534.56	912	2.47		
					2969.33	1106	2.41		
					3299.15	1100	3.00		
					3536.54	1201	2.57		
					3364.10	1225	2.45		
					3202.57	1094	2.56		
	0.10	1	0.10		2906.46	1168	2.29	-0.55	-1.33
					2116.31	856	2.28		
	0.45	1	0.45		2925.14	955	3.04	-0.25	-1.15



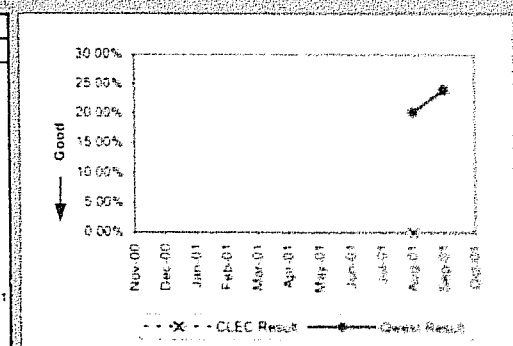
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	2	3	66.67%	47.14%	251	1124	22.33%	1.52	-0.08
	1	1	100.00%	0.00%	221	1009	21.90%	1.23	-0.25
					180	985	18.27%		
					209	912	22.92%		
					244	1106	22.06%		
					275	1100	25.00%		
					306	1201	25.48%		
					281	1225	22.94%		
					288	1094	26.33%		
	0	1	0.00%	0.00%	250	1168	21.40%	-0.52	-1.32
					195	856	22.78%		
	0	1	0.00%	0.00%	201	955	21.05%	-0.52	-1.31



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

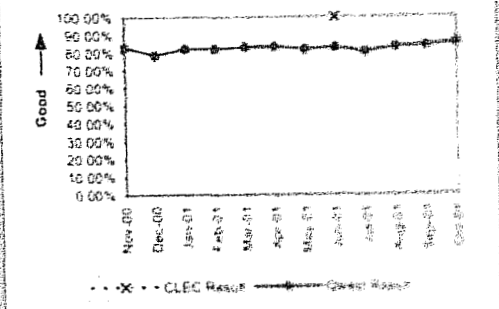
	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	0	1	0.00%	0.00%	151	748	20.19%	-0.5	-1.31
					132	549	24.04%		



Checklist #14 - Resale - Frame Relay Repair

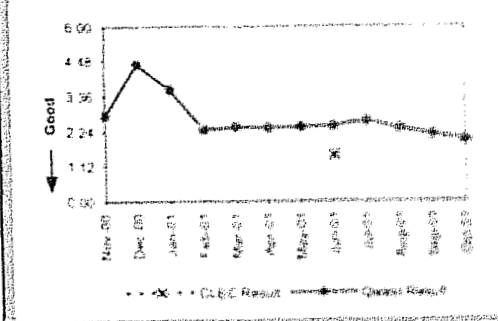
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					764	919	83 13%		
Dec-00					701	893	78 50%		
Jan-01					652	795	82 01%		
Feb-01					568	693	81 96%		
Mar-01					765	922	82 97%		
Apr-01					785	943	83 25%		
May-01					813	995	81 71%		
Jun-01	1	1	100 00%	0 00%	848	1026	82 65%	-0 46	-1 26
Jul-01					823	1026	80 21%		
Aug-01					838	1009	83 05%		
Sep-01					664	793	83 73%		
Oct-01					732	859	85 22%		



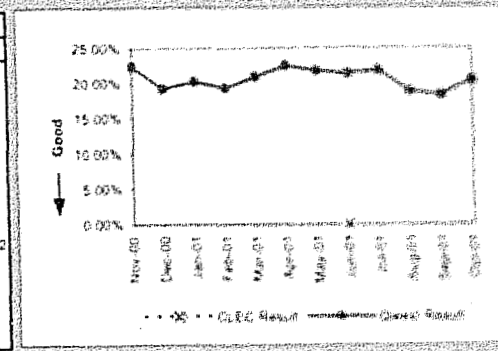
Mean Time to Restore (Hours Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					2730 08	919	2 58		
Dec-00					4185 36	893	4 41		
Jan-01					3034 31	795	3 49		
Feb-01					1712 54	693	2 28		
Mar-01					2366 44	922	2 34		
Apr-01					2395 21	943	2 32		
May-01					2545 45	995	2 34		
Jun-01	1 35	1	1 35		2644 18	1026	2 35	-0 21	-1 13
Jul-01					2831 11	1026	2 46		
Aug-01					2518 49	1009	2 30		
Sep-01					1828 54	793	2 18		
Oct-01					1794 29	859	2 05		



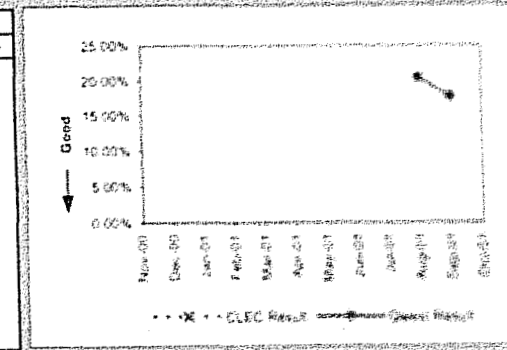
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00					206	919	22 42%		
Dec-00					172	893	19 26%		
Jan-01					161	795	20 25%		
Feb-01					134	693	19 34%		
Mar-01					193	922	20 93%		
Apr-01					212	943	22 48%		
May-01					216	995	21 71%		
Jun-01	0	1	0 00%	0 00%	219	1026	21 35%	-0 52	-1 32
Jul-01					224	1026	21 83%		
Aug-01					190	1009	18 83%		
Sep-01					145	793	18 29%		
Oct-01					175	859	20 37%		



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

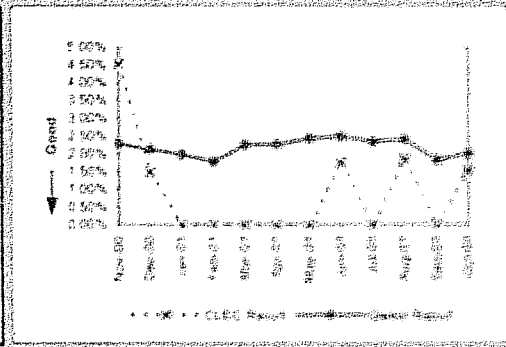
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					123	603	20 40%		
Sep-01					87	491	17 72%		
Oct-01									



Checklist #14 - Resale - Frame Relay Repair

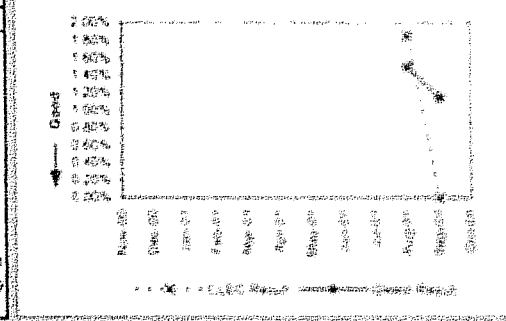
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	3	66	4 55%	20 83%	2043	88966	2 30%	1 22	-0 31
Dec-00	1	67	1 49%	12 13%	1902	89437	2 13%	-0 36	-1 22
Jan-01	0	68	0 00%	0 00%	1750	90040	1 95%	-1 17	-1 71
Feb-01	0	62	0 00%	0 00%	1605	90317	1 78%	-1 06	-1 64
Mar-01	0	61	0 00%	0 00%	2028	90269	2 25%	-1 18	-1 72
Apr-01	0	60	0 00%	0 00%	2043	90120	2 27%	-1 18	-1 72
May-01	0	56	0 00%	0 00%	2196	90031	2 44%	-1 18	-1 72
Jun-01	1	57	1 75%	13 13%	2251	90384	2 49%	-0 36	-1 22
Jul-01	0	56	0 00%	0 00%	2120	90330	2 35%	-1 16	-1 71
Aug-01	1	54	1 85%	13 48%	2177	90445	2 41%	-0 27	-1 16
Sep-01	0	57	0 00%	0 00%	1649	90464	1 82%	-1 03	-1 63
Oct-01	1	65	1 54%	12 31%	1814	90468	2 01%	-0 27	-1 16



Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	54	1 85%	13 48%	1351	90445	1 49%	0 22	-0 81
Sep-01	0	57	0 00%	0 00%	1040	90464	1 15%	-0 81	-1 49
Oct-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Nov-00	0	3	0 00%	0 00%	519	2562	20 26%	-0 87	-1 53
Dec-00	3	4	75 00%	43 30%	536	2438	21 99%	2 11	0 28
Jan-01					458	2238	20 46%		
Feb-01					437	2042	21 40%		
Mar-01					499	2527	19 75%		
Apr-01					546	2589	21 09%		
May-01					525	2721	19 29%		
Jun-01	0	1	0 00%	0 00%	554	2805	19 75%	-0 5	-1 3
Jul-01					633	2753	22 99%		
Aug-01	0	1	0 00%	0 00%	576	2753	20 92%	-0 51	-1 31
Sep-01					394	2043	19 29%		
Oct-01	1	2	50 00%	50 00%	467	2281	20 47%	0 82	-0 5

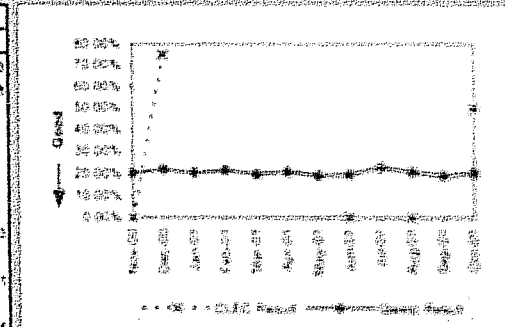


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EXHIBIT

3

Report on Qwest Performance Measure Data Reconciliation for Arizona

I. Introduction

The Liberty Consulting Group *(Liberty)* conducted an audit of Qwest's performance measures for the ROC, and issued the final report from that audit on September 25, 2001. As an extension to the audit, and through its Change Request process, the ROC requested that Liberty conduct a "data validation to resolve any debates concerning the accuracy of performance data emanating from particular ROC PIDs." (ROC Change Request #20.) Certain CLECs have expressed concerns about the accuracy of Qwest's reported performance results as they relate to service that they have been receiving. The ROC decided to conduct this data reconciliation work in order to test those concerns. Liberty's performance measures audit applied to all of the ROC states with the exception of Arizona. Nevertheless, Liberty was requested to include Arizona in the scope of its data reconciliation work. This report provides the results of Liberty's review of Arizona data.

Liberty conducted multiple discussions with state commission personnel, Qwest, and the CLECs, in order to secure their comments on the scope and objectives for this test. Liberty has determined that the objective for the data reconciliation process solicited by the ROC should be to answer the following question:

> **Does any of the information provided by the participating CLECs demonstrate inaccuracy in Qwest's reporting of performance results under the measures defined in the PID?**

The question presented is an important, but narrow one. It allowed the exclusion of activities that would have substantially expanded the scope of this test. For example, Liberty was not required to determine whether CLECs could reproduce Qwest's performance results with their own information, or what changes would be required to allow such recreation. There were also situations in which Liberty found that Qwest and a CLEC interpreted requirements differently or had different understandings of how interactions with Qwest or the information resulting from them should be treated. In those cases, Liberty did not seek to determine who was right and who was wrong, or who reflected the better practice. Instead, Liberty's goal was to determine whether, in consideration of the requirements of the PID, Qwest's methods practices, or processes contained material error. Therefore, in the case of data discrepancies, Liberty required an affirmative showing of Qwest error or omission before issuing an exception or observation. However, in order to make clear the details of its examination, Liberty has reported the cases where it found the information provided by the parties to be inconclusive.

In its comments on CR #20, AT&T described what it thought should be the process for what has been referred to as "data reconciliation," as follows:

> *1 The CLEC identifies what it believes are discrepancies between performance results it has produced and the performance results that Qwest has produced. The CLEC should identify the particular performance measurement in question and the evidence that lead the CLEC to conclude that a discrepancy exists.*

2. The auditor takes the CLEC's information and confirms the existence of the discrepancy.

3. After confirming the discrepancy, the auditor determines and identifies the source of the discrepancy.

4. If the source of the discrepancy is the CLEC, the auditor will share its findings at a high level with the TAG. The specific details of the discrepancy shall be shared by the auditor privately with the specific CLEC.

5. If the source of a discrepancy is Qwest and that discrepancy points to some problem with Qwest's raw data, the auditor shall create an Exception/Observation per the Exception and Observation process used in the RFW OSS test. In the Exception/Observation, the auditor will make recommendations as to whether the identified deficiency is likely to affect multiple services and/or multiple CLECs. The auditor will also identify what it believes is the period of time that Qwest may have been producing questionable performance results.

6. After the Exception/Observation has been created, it should follow the normal process for closure as would any other Exception or Observation.

In general, the process described by AT&T reflected how the data reconciliation effort proceeded.

Three CLECs, Covad, WorldCom, and AT&T, chose to participate in data reconciliation. The participating CLECs had identified numerous discrepancies. However, some CLECs did not produce sufficient evidence to demonstrate that claimed discrepancies actually existed. In connection with this report, Liberty has separately supplied specific information about the CLECs' sources of discrepancies, as well as proprietary information concerning specific records and volumes. Liberty sought to prepare this report to inform the interested participants about the test and its results, without revealing confidential information. For example, the report generally refers to percentages of total orders instead of the actual number of orders. The specific performance measures and products that the participating CLECs wanted included in the data reconciliation, being widely known, were therefore not considered proprietary.

As an indirect result of its data reconciliation work for the state of Arizona, Liberty will be issuing one Exception Report on performance measure OP-15. The discovery of the problem described below and in the forthcoming Exception Report did not result from information provided by CLECs, but rather was the result of Liberty's review of Qwest's information during data reconciliation.

Qwest, the CLECs, and Liberty spent significant time and effort resolving the specific scope of the performance measures to be included in data reconciliation. It took considerable added effort to digest and process the information provided by CLECs and match it with data provided by Qwest. Liberty began this data reconciliation test with a significantly greater familiarity with the structure and nature of the Qwest data, with which Liberty worked extensively during earlier audit activities. Gaining a similar kind of familiarity with CLEC data structure and content

formed a more significant than expected part of this test. During the course of its data reconciliation test work, Liberty was able to match a significant portion of the apparently contradictory data presented by CLECs and Qwest. This success in data matching was important, but the discrepancies remained very large even after it was completed.

This first report by Liberty on data reconciliation addresses only Arizona data. A test of data from other states is within the current scope of the work. Liberty considers important aspects of the results of Liberty's review for Arizona to apply to other states. Liberty provides recommendations in this report about how data reconciliation testing might best proceed in other states, given such applicability.

On November 19, 2001, Liberty issued a status report to each of the CLECs and Qwest on the Arizona data reconciliation. Liberty reviewed and considered comments on the limited analysis results that were included in those status reports in reaching the results presented in this report.

II. Overall Summary of Findings

This report presents more detailed, non-confidential results in later sections that are organized by CLEC. This section provides Liberty's overall conclusions, which have been formed on the basis of completing the first of the states included in the current scope of the reconciliation effort.

Given the way that CLECs captured data and accounted for information related to Qwest's wholesale performance measures, concerns about the accuracy of Qwest reporting are understandable.

It is understandable that CLECs record data relevant to performance measure results in ways that best suit their own operational and management needs and their information system capabilities. They have not had substantial reason to ensure that their recording and processing of data coincide exactly with that reported by Qwest, although the potential for adoption of the QPAP in the future will make commonality much more important. Detailed data matching concerns, such as which records are included and excluded, what time-of-day clock to use, and the like, simply have not been matters of immediate concern heretofore.

In some cases the CLECs do not have the systems required to track performance measure results at the level of detail required of Qwest, which must take measurements in strict accord with the requirements of the PID's approximately 700 sub-measures. Some CLECs even use multiple and different data management systems to support their own internal operations. For the most part, Liberty found that the participating CLECs' personnel are not familiar with all of the details of how performance data are captured, processed, and ultimately reported by Qwest.

The information provided by CLECs for the state of Arizona did not demonstrate that Qwest reports of its performance are materially inaccurate.

In the course of its data reconciliation work to date, Liberty found that Qwest did make some errors that affected performance results. However, those errors were generally either (a) of the kind and at levels to be expected at the front end of the performance measurement process, where people must manually enter vast amounts of information, or (b) appeared to be honest errors in judgment. The amount of these errors in relation to the total amount of information required for the performance measures did not exceed what Liberty considers to be expected levels, even under a carefully operated set of measurement activities. Moreover, there was no evidence that Qwest purposely took steps to make its performance figures appear better than it actually was. With the exception of a programming problem associated with measure OP-15 and a failure to report a group of Firm Order Confirmations in June 2001, the errors were not systemic, nor did they apply to a significant percentage of the performance measure results.

The results of Liberty's Arizona data reconciliation work should influence decisions about the scope and methods of the remaining data reconciliation work.

Liberty has identified what it considers to be generically applicable reasons for large portions of the discrepancies between Qwest and CLEC performance data. Future data reconciliation work would be expedited if it does not have to examine for other states what Liberty expects to be very substantial amounts of data whose discrepancies have the same underlying causes. The

dedication of resources and the level of detail of information that is required on the part of CLECs to participate meaningfully in data reconciliation is certainly much better understood now that the Arizona work has been undertaken. CLECs need to determine whether they can commit the resources and produce the information required for the scope of work planned. Finally, there may be differences in the ways that Qwest performs in various parts of its region. Future reconciliation work should attempt to focus on those performance aspects that could result in differences from the Arizona findings.

III. Results of Data Reconciliation – AT&T

A. Introduction

After some discussion between the parties, it was ultimately determined that the following performance measures were to be reconciled:

- The denominator of PO-5A, B, and C combined for unbundled loops (UBL).
- The denominator of PO-5D for Local Interconnection Service (LIS) trunks.
- The numerator and denominator of OP-3D and E combined for unbundled loops and for LIS Trunks.
- The numerator and denominator of OP-4D and E combined for unbundled loops and for LIS Trunks.
- The numerator and denominator of OP-6A and OP-6B for unbundled loops and for LIS Trunks.
- The numerator and denominator of OP-13A and OP-13B for unbundled loops.
- The numerator and denominator of OP-15A and OP-15B for LIS Trunks.

For unbundled loops, the period to be reconciled is April 2001 through June 2001.

The LIS Trunks reconciliation period was from January 2001 through June 2001. Qwest stated, however, that it did not report CLEC-specific state results for LIS Trunks for OP-15 for January or February; therefore, Liberty could not reconcile data for those months. In addition, Qwest was unable to provide the data necessary to reconcile OP-15 for LIS Trunks for May; therefore, data for that month could not be reconciled.

In addition, Liberty was to compare the unbundled loop trouble tickets provided by AT&T with the trouble tickets provided by Qwest. Where Liberty had data about a trouble ticket from both parties, Liberty was to compare the repair intervals reported by the two parties. In addition, Liberty was to analyze situations identified by AT&T where AT&T found one trouble ticket, but where more than one Qwest trouble ticket applied.

Liberty received data both from Qwest and from AT&T. Liberty initially received from Qwest: (a) data files containing information on the records actually used in the measurement, and (b) those records that Qwest had excluded. Qwest provided one file for each state/product/measure combination. These data allowed Liberty to determine the records that Qwest believed should be included in each measure. Liberty could also replicate the numerators and denominators in Qwest's reported performance results.

AT&T initially provided for each state files by product containing the records it believed were relevant. AT&T also provided hardcopies of the source documents for its records (*i.e.*, UBL service orders, LIS trunk service orders, and trouble tickets). Liberty needed to know those records that AT&T believed should be included in the numerators and denominators of each measure so that Liberty could reconcile the sets of data from the two parties. Liberty therefore

requested that AT&T provide this information. AT&T did so, and provided the actual data files used to calculate the performance measure results it believed to be correct.

After the scope of the reconciliation was agreed upon and after Liberty received comparable data from both parties, Liberty began its analysis by matching the parties' data files. Liberty identified records where the parties agreed (so that no reconciliation was necessary), cases where one party included a record but the other party did not, and records where both parties included the record in the denominator, but disagreed about the numerator.

Liberty then analyzed the discrepant records. If Liberty could reach a decision about how the record should be treated by using the available information, Liberty did so. If more information was required, Liberty submitted data requests to one or both parties (as agreed among the parties. Liberty copied each party on the data requests submitted to the other). Liberty was sometimes able to use the information in the analyses provided by Qwest in lieu of sending data requests to Qwest.

For each record analyzed, Liberty reached one of six conclusions, as follows:

1. Qwest and AT&T agreed on the treatment of the record
2. Qwest incorrectly included, excluded, or otherwise treated the record in the measure
3. Qwest's reporting of the record was correct
4. AT&T did not provide any information to demonstrate that Qwest's treatment of the record was incorrect
5. There was no actual discrepancy between the parties, (*e.g.*, cases where some analysis is required to demonstrate that there is no discrepancy)
6. The information available on the record was inconclusive or conflicting in a way that prevented reconciliation.

B. Reconciliation Issues

There was little apparent agreement between the companies at the initial stages of the reconciliation. For example, for LIS Trunks, AT&T and Qwest agreed on both the numerator and denominator for OP-3 for only 9 percent of the orders under consideration. OP-4, which has an interval numerator rather than a miss/met numerator like OP-3, showed even less agreement (6 percent). After some investigation and analysis, Liberty found, by determining that some records fell into category #5 above, that there was only a slightly higher level of agreement. However, Liberty determined that only a few issues that accounted for much of the discrepancy.

Service Order Completion Date

For LIS Trunks, Liberty found that Qwest and AT&T have different operational definitions of when an order is considered to be completed. In most instances, AT&T views the order as

completed earlier than Qwest does. AT&T believes the order is completed when a first test is done, but Qwest does not consider it completed until an additional test is completed as well. For many orders a due date is established; i.e., the date by which both parties expect to complete the order. When a test is successfully completed on that due date, AT&T considers the order completed. AT&T therefore includes the order in the relevant performance measures as completed on the date of that test. However, Qwest believes another test is necessary; *i.e.*, a test for which AT&T is often not ready on the due date. Accordingly, Qwest classifies the order completion as having been missed for customer reasons, and therefore excludes it from many measure results. This disagreement about the meaning of order completion accounts for significant numbers of discrepancies between the parties. For example, it accounts for a third of the LIS trunk denominator discrepancies between the parties for OP-3 for the months of January to June.

Both AT&T and Qwest have reasonable justifications for their definitions of order completion. Their difference is an operational one, which cannot be resolved in either party's favor by referring to the language of the PID. Liberty did not consider this test as including a Liberty determination of which company applied the better or most correct operational interpretation. Rather, Liberty sought to determine whether Qwest's approach was out of conformity with the PID. Liberty concluded that Qwest's definition and use of a service order completion date could not be judged to be out of conformance with the PID.

The parties' differing interpretations of the term *completion date* appears to be limited to LIS trunk orders. Liberty did not find that this difference affected results for loops. However, it is possible that a similar difference could cause differing results for other products.

Data Processing Error

Liberty's analysis of LIS Trunks disclosed that many orders being reported in OP-15 did not appear to be Qwest "misses," even according to Qwest's own data. The cause of the problem was a data transfer error. The Detailed Data Set that Qwest uses for the OP-15 measure incorporates data from the Integrated Data Repository (IDR) Pending data source. One extremely important piece of this data is the miss code, which determines whether the order will be included in OP-15, and whether it will be included in OP-15A or OP-15B. LIS Trunks constitute a designed service; therefore, they have three-digit miss codes. Misses for customer reasons begin with the letter "C." For example, C01 is the miss code for the category of "Customer Not Ready." During the data transfer step, the third digit of the miss code was often (although not always) being truncated. The Wholesale Regulatory Reporting program looks up the code in a miss code table in order to determine how the order should be handled. If it fails to find the code, it establishes Qwest as the default cause of the miss. Therefore, all of the LIS trunk orders showing two digit miss codes were being reported as Qwest misses, even though not all of them were. Qwest has stated that it knew about the problem, and has already fixed it, but the performance reports for the months being reconciled, and the data provided by Qwest that generated them, contained this error. Liberty will issue an Exception Report addressing this issue. The problem occurred in about half of the LIS Trunk service orders.

This problem could exist (for the period being reconciled) for designed services other than LIS Trunks. Accordingly, an investigation would be appropriate to determine exactly the full range of products affected, and the months involved.

Use of Reference Date

Several performance measures use the number of orders completed in the reporting period as the denominator. Qwest's service order database does not contain a real-time picture of service order activity. Liberty's review during the performance measures audit showed that records are updated close to the time of the activity involved, such as completion; however, there is usually a lag of a couple of days. If the performance measures used only the report month, Qwest could miss a substantial amount of activity. Qwest solved this potential problem by calculating measures for records in which the database reference date is the reporting month. This method helps ensure that all records are reported, but may cause orders that are completed in one month to be reported in a later calendar month. Liberty does not consider this problem to be a material one, because

- Every order is eventually accounted for
- The process is well-defined and applied consistently
- The overall impact (including an order in a future month's performance report) is minimal

However, a CLEC would not know the reference date; it would only know the actual date of completion. The reference date matter accounted for about 11 percent of the LIS Trunk discrepancies and for nearly 6 percent of the discrepancies between AT&T and Qwest for OP-3, unbundled loops, for April 2001.

This reference date issue affects all products.

Changed Due Dates

Qwest and AT&T have differing views on how a service order for unbundled loops should be treated in performance measures in those cases where AT&T has changed the due date on the order. In every case where AT&T changed the due date after the order reached a certain stage in the process, Qwest treated the order as ineligible for inclusion in the OP measures. AT&T, on the other hand, only excluded an order if it changed the due date on the due date itself; it regarded these orders to be the ones whose due dates were missed due to for AT&T-caused reasons. If AT&T changed the due date at any earlier time, it did not exclude the order (at least for a reason related to the changed due date). This difference accounted for about a quarter of the OP-3 unbundled loop discrepancies and for a smaller percentage of the LIS Trunk discrepancies between Qwest and AT&T.

This issue is not applicable under the current Qwest method for calculating performance measures. Version 4.0 of the ROC PID changed the method of accounting for customer-requested changes in the due date. Qwest now reports those orders against an "Applicable Due Date," instead of the original due date. In earlier versions of the PID, Qwest measured against the original due date and it judged as ineligible orders for which the customer requested a later due date. The earlier PID did not explicitly allow this exclusion; its language said "customer requested a later due date when the technician arrived to do the work." Qwest interpreted the exclusion more liberally than this phrasing would allow. While it may seem unrealistic to hold

Qwest to an original due date in every case that its customer requested a later one. Qwest was in violation of the precise language that had been contained in the PID.

Missed Due Dates

Qwest and AT&T have differing views on which orders should be excluded from OP-3, OP-4, and OP-6 on the grounds of customer-caused missed due dates. Qwest excludes every order that has a missed due date for any customer (i.e., AT&T) reason. AT&T states that it attempts to exclude only those orders that have missed due dates for the specific reasons stated in the PID. Unlike the changed due date issue discussed above, this distinction did not constitute a major source of the discrepancies between the parties.

Firm Order Confirmations (FOCs)

Several issues caused a vast difference between what Qwest reported and what AT&T thought should be reported. First, AT&T counted multiple FOCs for PONs that included several orders and only one FOC. Second, AT&T did not capture FOCs for disconnect orders, cancelled orders, and change orders. Finally, for the month of June 2001, Qwest failed to report the first order of FOCs that contained multiple orders. Qwest had already reported this problem in its October 5, 2001, summary of notes to the regional results report. Liberty is still considering whether that notification was sufficient.

These matters accounted for practically all of the discrepancies between AT&T and Qwest in the PO-5 denominator for unbundled loops. Qwest's and AT&T's initial submittal showed that only 11 percent of their records matched. Qwest's reporting problem in June caused 5 percent of the total records and 11 percent of the records for June to be in error. It was not clear which company was in error for 8 percent of the records.

Liberty found vastly higher matching of records in the case of LIS Trunks. Qwest and AT&T at the outset agreed on the denominator in 70 percent of the cases. About 36 percent of the apparent discrepancies were ultimately not real discrepancies at all. Liberty found that Qwest had incorrectly reported on less than 3 percent of the records.

Hot Cuts

OP-13A measures the percentage of loop hot cuts completed on time. This measure reflected considerable agreement between Qwest and AT&T, but even in this case, only 73 percent of the records initially agreed. Another 8 percent of those that did not match initially were found to be duplicates. Of the discrepancies that existed, Liberty found that 6 percent fell into the "inconclusive" category. These cases were instances where Qwest and AT&T disagreed on whether the cut was completed on time. The recorded start and stop times for the two companies varied. The place of most disagreement was the recorded start times for the cut, but even there most of the cases varied by less than one hour. There was no evident procedural or systemic reason that would support a conclusion that either company was routinely recording times earlier or later than the other was. In summary, while reported times varied, the information provided by AT&T did not show that Qwest was making any attempt to shorten the cut interval for the purpose of improving reported hot cut performance. In several cases, Qwest's reported interval was greater than the one recorded by AT&T. It appeared that AT&T might have considered the

set to be a "miss" if the total elapsed time was greater than one hour. However, the PID actually allows two hours for cuts involving 16 or fewer lines. Liberty requested more detailed log information to support its recorded times in selected cases. Qwest did not provide a response in time for inclusion in this report.

C. Reconciliation Results

Liberty has prepared spreadsheets showing the results of its analysis of the AT&T data. These documents contain information that is proprietary to AT&T; therefore, Liberty has made a very limited distribution of the spreadsheets. The following paragraphs provide a summary description of the results shown in greater detail in the spreadsheets.

For UB loops and OP-3, Liberty found that Qwest and AT&T agreed on the treatment of 9 percent of the orders, that Qwest clearly treated the order correctly in 73 percent of the orders, that AT&T's information did not show that Qwest was incorrect in 12 percent of the orders, and that 6 percent of the orders demonstrated inconclusive results. For OP-4, the percentages were the same, except that the parties agreed on only 6 percent and the number of inconclusive orders was 9 percent.

For unbundled loops and OP-3, Qwest and AT&T agreed on the treatment of 64 percent of the orders. Liberty concluded that Qwest was in error on 1 percent of the total, that in 19 percent of the total Qwest was either clearly correct or AT&T's information did not show Qwest to be incorrect, that 11 percent of the orders fell into a category of not actually being a discrepancy, and that the results for 5 percent of the orders were inconclusive.

Qwest Errors

In addition to the programming problem for OP-15 and the June 2001 incomplete reporting of PIC's for PO-5, the clear errors made by Qwest were minimal. Liberty found a small number of service orders for which Qwest incorrectly classified a customer-caused miss. It may be that some of the items that Liberty classified as inconclusive could have the same type of problem, as many of the items carried a Qwest-designated customer miss code.

D. Trouble Tickets

Liberty's work scope included a review of AT&T's and Qwest's Arizona trouble ticket data for unbundled loop products for the April to June 2001 period. Liberty conducted this review to determine whether Qwest had correctly reported its performance measures, particularly MR-6 – Mean Time to Repair (*MTTR*). Liberty received summary information in spreadsheet form from both parties, as well as a hard copy of many of the AT&T and Qwest trouble tickets.[1]

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[1] In its spreadsheets, Qwest provided data including, among other things, trouble ticket number, product code, repair duration, and received date; there were no clear dates or start/stop times provided. AT&T provided, for each of its own trouble tickets, the corresponding Qwest trouble ticket number(s), the open and restore date and time of the Qwest tickets, and a short description of the problem and treatment by Qwest.

Liberty identified several issues in its preliminary analysis:

- There was a large discrepancy in the population of "relevant" trouble tickets provided by each party.
- In many cases, AT&T had logged more than one Qwest trouble ticket number in connection with a single AT&T repair request.
- In no case did the MTTR or repair duration recorded by each party match.

There was a significant disparity in the population of relevant Qwest trouble ticket numbers that each party provided. Approximately 60 percent of the Qwest ticket numbers in each party's data set matched; the balance did not appear in the other party's data. Liberty confined its analysis to those Qwest trouble ticket numbers found in both data sets.[2]

Roughly 15 percent of AT&T repair orders had multiple, *i.e.*, between two and six, Qwest ticket numbers associated with them. Two main reasons explain why Qwest assigned more than one ticket number to an AT&T repair order:

- The AT&T repair order included two or more different circuits, which were subsequently assigned separate Qwest trouble ticket numbers.
- There was more than one repair performed on the given circuits, and these repairs were performed on different days. Qwest typically opened and closed the original tickets and opened new ones for the later repairs.

The primary reasons for opening multiple Qwest trouble tickets on an AT&T service request arise from procedural differences between the parties. CLECs are permitted to bundle repair requests, provided that the repairs are for the same customer and location. Qwest, on the other hand, splits the repairs into separate trouble tickets in order to allow proper calculation of billing adjustments for individual circuits. While individual trouble tickets on a given problem may be opened and closed by Qwest, AT&T may have reasons (*e.g.*, recurring, intermittent service problems) to keep a trouble ticket with its own customer open. Should AT&T wish to pursue a matter on an open AT&T ticket, Qwest would have to open new tickets. From AT&T's perspective, there would thus be more than one Qwest ticket number for an AT&T ticket.

Liberty developed a summary chart itemizing the reason for multiple Qwest tickets, and submitted it to AT&T for comments. AT&T ultimately agreed with Liberty's analysis in one-third of the cases. For the others, AT&T questioned how specific situations were treated in the performance measures. Specific situations raised by AT&T included:

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[2] Liberty did not attempt to isolate the reasons for the discrepancy, but during the course of its analysis identified some possible explanations. Liberty found that some of the ticket numbers provided by AT&T were for dates outside the April to June 2001 period, and some appeared to contain typographical errors (since Qwest was able to locate relevant tickets with similar numbers).

- When a trouble ticket is opened and closed but the AT&T customer remains down and another trouble ticket is required to restore service (*i.e.*, more than one Qwest trouble ticket is required to solve an AT&T customer's problem)
- When a reported trouble contains two circuits, each having different problems
- When a trouble is repaired incorrectly or incompletely
- When the wrong circuit is either repaired or reported (*i.e.*, a records error by either party)
- When a trouble ticket is opened to test a repair just made
- When a trouble ticket is closed incorrectly to "no trouble found" (NTF)
- Subsequent or "tracking" tickets.

Liberty examined each of the trouble tickets in question, and subsequently reviewed them with Qwest in detail. Qwest uses guidelines set forth in its business requirements documents to guide the opening and restoring of trouble tickets. Specifically:

- Multiple circuits on one CLEC repair request are split to separate Qwest tickets.
- A ticket is closed upon consent of the CLEC; if the problem remains after a ticket is restored, then a new ticket must be opened.[3]
- All trouble tickets are included in the population of relevant trouble tickets used to calculate performance measures, except those with trouble codes related to customer or carrier equipment and information tickets, (CPE, IEC, and INFO, which explains why some tickets appeared in AT&T's data but not in Qwest's data, because Qwest provided only tickets used to derive the reported measures).
- "No access" time is subtracted out of MTTR under the PID.
- Subsequent tickets are not included in the measure under the PID.
- Trouble reports on products under "retail tariffs"[4] are included in retail performance measures, rather than in the wholesale measures.

The PID does not require distinct measurements to reflect the "quality" of a repair. The fact that a repair may have been made incorrectly, or that multiple attempts were required before the repair was completed is irrelevant; each repair that does not involve a CPE, IEC or INFO (which

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[3] According to Qwest, it gets approval from the CLEC before closing a ticket and records the name of the person giving such approval. If the CLEC requests that Qwest hold a ticket open and there is no further action 24 hours later, Qwest closes the ticket back to the restore time.

[4] Qwest indicated that some AT&T customers' products are under the wholesale tariff and some are not; only those under the wholesale tariff are included in the wholesale measures.

includes "test assist") trouble is included in the MR-6 measure.[5] When the wrong circuit is reported or repaired, regardless of which party made the error, the ticket is typically closed to CPE or INFO, and subsequently excluded from the performance measures.

Trouble tickets restored with a trouble code of NTF (no trouble found) are included in the performance measures, as the PID requires. Liberty found, however, that there was some judgment being applied in the assignment of trouble codes. "No trouble found" was closed to NTF in some cases and to CPE in other cases. According to its guidelines, if Qwest tested and found no circuit problem, then it would close the ticket to NTF. However, if additional available information indicated that the trouble was on the CLEC's side (*e.g.*, the customer identifying the wrong circuit or that the trouble was actually on the customer's side), then Qwest would close the ticket to CPE.[6] In the former case, the ticket would be included in the measure; in the latter case, it would not.

Liberty found that, for each of the trouble tickets in question, Qwest handled its trouble tickets consistently with its stated procedures and with the PID. Liberty did, however, find human errors in the coding for roughly 4 percent of the tickets. Specifically, tickets that apparently involved repair work were closed to CPE or INFO, and incorrectly excluded from the measure. Liberty believes that the magnitude of these errors was not sufficient to affect materially the Qwest-reported results. Liberty has concluded that Qwest had handled the repair tickets correctly during the time period, and found no reason to conclude that it had reported its performance incorrectly.

The MTTR reported by AT&T on a given Qwest trouble ticket never matched the duration for the ticket reported by Qwest. For 59 percent of the tickets, the durations differed by more than 1 hour; for 30 percent, the durations differed by more than 12 hours. In a few cases, Qwest had actually recorded a longer MTTR than did AT&T, but in the majority of cases, the time recorded by AT&T was significantly longer than that recorded by Qwest.

Liberty submitted a data request to Qwest asking it to provide: (a) explanations for the difference in duration for a 10 percent sample of trouble tickets, and (b) copies of some of the individual tickets. Liberty found that:

- The disparity in durations ranged from 3 minutes to over 9 days.
- There was an apparent 3-hour difference between the system clock used by Qwest and that of AT&T (Liberty therefore assumed this difference to be a constant throughout its analysis).
- In 77 percent of the cases, Qwest and AT&T had recorded the same (or roughly the same) open time for the ticket.

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[5] The differences would instead manifest themselves in the relative performance of each company. For example, if AT&T kept its own trouble ticket number open while Qwest opened and closed tickets more than once, AT&T's MTTR would be longer than Qwest's, but Qwest's repeat trouble rate would be higher.

[6] According to Qwest, at one time all of these tickets were restored as NTF, but this policy changed 2-3 years ago, and they began making this distinction between NTF and CPE.

- In only 23 percent of the cases, Qwest and AT&T had recorded the same (or roughly the same) open and restore time for the ticket.
- In 77 percent of the cases, Qwest had at some point during the repair "no access" time that AT&T did not remove from its MTTR.

Liberty was not able to fully explain the differences in open or restore times. According to Qwest, the times associated with a given ticket are assigned by its system automatically. AT&T's log entries are reportedly made manually. Liberty reviewed AT&T's log entries, and found that AT&T did not always record precisely the times associated with the Qwest tickets; rather its focus appeared to be geared more to recording interactions with its own customers. Absent other evidence, therefore, Liberty has concluded that there is not a basis for concluding that Qwest's start and restore times were inaccurate.

Much of the discrepancy in MTTR between the parties can be explained the fact that AT&T did not subtract "no access" time from the ticket durations provided to Liberty. The differences in restore time noted above arise from the fact that AT&T did not restate tickets back to the appropriate time to account for this "stop clock" time. The fact that AT&T did not typically capture accurate "clock stop" information on its log entries, meant that Liberty could not validate the length of the "no access" times reported by Qwest. Absent other evidence, Liberty has concluded that there is not a basis for concluding that Qwest's no access time, and therefore MTTR, are inaccurate. During its review of Qwest's tickets, Liberty did, however, find a mistake. Qwest improperly subtracted "clock stop" time when it was unwarranted. Liberty found few errors of this type; they were not frequent enough or significant enough in magnitude to affect materially Qwest-reported results.

IV. Results of Data Reconciliation – Covad and WorldCom

A. Covad

Covad initially requested an audit of the disaggregated line sharing and unbundled 2-wire non-loaded loop numerators and denominators for OP-4, OP-5, MR-3, MR-5, MR-6, and PO-5 for the months of May, June, and July 2001. After its own analysis, Qwest indicated that OP-5 was not auditable because the data used to calculate it originated from too many sources to permit a record-by-record reconciliation. Qwest and Covad could not produce data with a common field, which would be necessary to permit reconciliation of the maintenance and repair measures.

Liberty reconciled OP-4 to the extent possible, given the information provided by Covad and Qwest. Liberty classified the orders according to whether Qwest and COVAD agreed on the numerator, denominator, and inclusion in the measure. Liberty then requested information from both parties. Qwest provided Local Service Requests (*LSR*), Work Force Administration Control (*WFAC*) records, and a discussion of specific orders that were included by Covad, but not by Qwest. Covad provided an updated database that included a number of orders that had been excluded for various reasons by Qwest, but did not include any documentation of Covad's position on any of the orders. Liberty reviewed the data filings, then performed additional analysis and presented a supplemental data request to the two parties. Again, Qwest provided LSRs and WFAC documentation on orders it had excluded, and, with only limited exceptions, Qwest provided all the information requested for OP-4. Covad did not respond. On November 29, 2001, Covad indicated that it had additional documentation related to the Arizona reconciliation. Liberty did not have time to secure and use that information in time to include its effect in this report.

For the period from May through July 2001, Covad and Qwest agreed on 42 percent of the total OP-4 denominator orders. They agreed on the numerator in many fewer cases.

Qwest provided documentation for all its OP-4 line sharing orders that were in conflict with those included in Covad's numerator. The documentation consisted primarily of LSRs that provided the application date, completion date, and reference date. Liberty compared the values from these documents with values included in the comparable field in the data files supplied by Qwest. Liberty did not find any inconsistencies between the LSR documents and data files. Covad did not provide support for its data files. Liberty conducted the same type of analysis on 2-wire NL UBL orders with similar results. Liberty did not find inconsistencies between the LSR documents and Qwest data files.

Liberty also requested that Covad provide information on Qwest's PONs that were not matched by Covad. Covad indicated that it was unable to provide the information. Covad did provide an expanded data set that may have addressed some of the problems, but did not provide headers for the data set. Liberty was unable to use it. Liberty treated orders where Qwest was able to identify a PON as appropriate for inclusion in the performance report. Qwest was unable to provide PONs for some orders included in performance reports for the three-month period. Liberty treated these orders as inconclusive in its analysis.

Liberty requested documentation from Qwest for the orders that Covad included in the line sharing performance, but that Qwest did not include. Qwest responded with data for some instances, but stated there were some orders for which Qwest could not provide information. Liberty also treated these orders as inconclusive.

In summary, for OP-4, Qwest and Covad matched on 42 percent of the line sharing and 2-wire NL UBL orders. There was substantial disagreement between Covad and Qwest on the numerator for the line sharing orders. Qwest provided LSR documentation to support its position. Covad did not provide documentation for its position. For the period examined, Liberty found that 34 percent of the orders demonstrated inconclusive results, primarily because neither party could provide any support. Liberty's review of the Covad data and of the Qwest data and supporting documentation did not reveal any problems with the accuracy of Qwest's performance reporting.

For PO-5, Liberty again matched and classified the extent of agreement between the parties, and requested support for areas of disagreement. Qwest provided a file analyzing the Covad orders that were not included in Qwest's files. The file identified the reason for excluding each order. Qwest also offered to provide additional documentation, provided that Covad provide documentation of its data file. Since it was the best and only information available, Liberty used the Qwest analysis to evaluate Covad's May and June data. It showed that many of the records should not have been included for Arizona or for the months within the test period.

Liberty has prepared spreadsheets showing the results of its analysis of the Covad service orders. These documents contain information that is proprietary to Covad; therefore, Liberty made a limited distribution of them.

B. WorldCom

Liberty's scope of work associated with WorldCom (WCom) and Arizona included OP-3, Installation Commitments Met, and OP-4, Installation Interval, for LIS Trunks and 2-wire unbundled analog loops. The time period under consideration was January through May 2001.

WCom did not provide data at the level of detail measured by OP-3 and OP-4 in certain cases. Therefore, Liberty's reconciliation had to be adjusted accordingly. For example, WCom did not disaggregate its OP-3D and OP-3E, and OP-4D and OP-4E, data by zone; therefore, the reconciliation addressed results for these sub-measures on a combined basis. In addition, the data provided by WCom did not contain sufficient information to calculate the OP-4 numerator, which is the actual installation interval. The UBL denominator for OP-4 excludes orders with customer-requested due dates that are greater than the standard interval. WCom could only determine these excluded orders on a limited basis. Therefore, Liberty sought to determine whether WCom's information on the total order counts showed any problems with the numbers reported by Qwest for OP-3 and OP-4.

Liberty's reconsolidation process confirmed the existence and generally appropriate use of Qwest's systems to produce accurate OP-3 and OP-4 measurements for WCom. Liberty found a

small number of Qwest errors in the data inputs to these systems. These errors affected less than 2 percent of the total orders considered.

The initial reconciliation focused on the fact that Qwest reports at a service-order level, while WCom develops data at a purchase order level. A purchase order, or PON, might result in multiple service orders; therefore, Liberty had to establish the PON/SO relationship. Liberty found a number of differences between the WCom and Qwest classification and counting of orders. For example, WCom uses the month of actual order completion for reporting, while Qwest uses the reference date of an order, which means that some orders completed at the end of a month may be reported by Qwest in the following month or later. (See discussion in the AT&T section of this report.) The other significant difference in order counting was the fact that Qwest did not count orders classified as a customer-caused miss of the due date.

Liberty verified that Qwest's reported performance for WCom was correct strictly on the basis of Qwest's own data. Then, after the service order reconsolidation, Liberty determined that the orders reported by Qwest and WCom matched in 42 percent of the cases for LIS Trunks and in 75 percent of the cases for UBLs.

For the apparent discrepancies on LIS Trunk orders, Liberty found that in 47 percent of the total, either Qwest's and WCom's records affirmatively showed that Qwest was correct or that there was no information to prove that Qwest was incorrect. In 6 percent of the total, the results of the record analysis were inconclusive, and in less than 5 percent of the total, Liberty found that Qwest was incorrect. Qwest's errors were of two types: (a) that an order should have been ruled ineligible using Qwest's rules for a customer-caused miss, or (b) that the commitment date did not appear to be met as reported by Qwest.

For the apparent discrepancies on UBL orders, Liberty found that in 22 percent of the total, either Qwest's and WCom's records affirmatively showed that Qwest was correct or that there was no information to prove that Qwest was incorrect. In 2 percent of the total, the results of the record analysis were inconclusive, and in less than 2 percent of the total, Liberty found that Qwest was incorrect. Qwest's errors involved either lack of support for a customer-caused miss classification or some other reason for excluding the order. Most of the errors occurred in January 2001.

Liberty has prepared spreadsheets showing the results of its analysis of the WCom service orders. These documents contain information that is proprietary to WCom; therefore, Liberty made a very limited distribution of them.

Liberty Data Request Set 20-001:

Please provide an assessment of any operational or procedural considerations that could cause differences in the results of the data reconciliation in Arizona compared to any of the other states that are included in Liberty's data reconciliation scope. Consider the performance measures to be analyzed in Arizona compared to those that are to be reviewed in other states. Consider matters such as sub-regional service order processors and training centers. Consider the results of other parties' assessments of such matters such as the KPMG Regional Differences report. Please take into account any data reconciliation work that Qwest and any CLEC may have undertaken in addition to the work assigned to Liberty. Finally, please take into consideration and summarize any claims or testimony by CLECs or other parties in states other than Arizona.

QWEST Response:

Introduction

As an initial matter, the CLECs have requested reconciliation of the same PIDs and same products in several states. Therefore, the question here is whether there are any "Operational or Procedural" differences that may affect OP-3, OP-4, OP-6, OP-15 and PO-5 for Loops and Interconnection trunks, MR-3 and MR-6 for Unbundled Loops, as well as OP-4, PO-5 and MR-3 for Line Sharing.

Regarding the measurement process, Qwest results are reported based on Product Code, State, CLEC Id (CLEC Identifier), ENTY_CLS (MSA/Zone Type) and Dispatch. The state specific reports are created for the 14 states that Qwest provides the service for. For example, the Arizona (AZ) state report is created by pulling the records for the state of 'AZ', the Colorado (CO) state report is created by pulling the records for the state of 'CO' and so on.

Qwest treats all states the same in its data collection efforts. For example, the handling of the state of 'AZ' would be no different than the treatment of the state of 'CO'. Liberty, CLEC's (ATT, Covad and WorldCom) and Qwest have followed a meticulous data reconciliation process for the state of 'AZ'. For this reason Qwest believes that the reconciliation for the remaining 13 states is not vital as it would provide comparable analysis and impact the existing 'AZ' reconciliation report.

PO-5

In regards to PO-5, there are no operational or procedural considerations that could cause differences in the results of the data reconciliation in different states. The same personnel that process Firm Order Confirmations (PO-5) for Arizona also process and manage FOC's in all other states. Analyzing PO-5 again would be completely redundant.

OP-3, 4, 6 & 15

Qwest's Network operations and processes which impact PIDs OP-3, 4, 6 and 15 and MR-3 and 4 are consistent throughout the 14-state region. While some differences exist to accommodate individual state rules such as state specific provisioning intervals, these

EXHIBIT

differences do not impact the methods by which the PIDs are measured, nor do they affect the nature of the data. The methods and procedures utilized are the same throughout the regions.

For all 14 states, Loop orders are handled by Qwest centers in Duluth, MN & Phoenix, AZ, and LIS orders are handled by Qwest centers in Des Moines, IA & Salt Lake City, UT. These centers take the loop/LIS orders and manage them throughout the process from receipt of the initial ASR/LSR to input of the completion data. These centers actual input the jeopardy codes such as "CO1" (customer caused miss). Moreover, order processing is organized by customer, so an individual CLEC's orders are always managed by the same person or group of people. Uniformity on actual input of data is enforced via standardized training and documentation (Methods and Procedures). Thus, if additional reconciliation were performed, not only would Liberty be analyzing the same processes, it would be analyzing the same personnel managing the exact same processes. Thus, analyzing OP-3, 4, 6 & 15 would be completely redundant.

OP-13

All hot cuts are handled through a single center. In the past, the center was the Des Moines Design Service Center. This role was migrated to the Qwest CLEC Coordination Center in Omaha. All unbundled loop coordinated hot cuts are handled the same for all 14 states. Therefore, the same personnel managing Coordinated Cuts (OP-13) for Arizona, also process and managed Coordinated Cuts in all other states. Analyzing OP-13 again would be completely redundant.

OP-15

The Design Service Center in Des Moines handles all wholesale design services for unbundled loops and LIS Trunk orders for all 14 states. Therefore the same personnel managing unbundled Loop/LIS designing for Arizona, also manage Unbundled Loop/LIS designing in all other states. Analyzing OP-15 again would be completely redundant.

MR-3 and 4

The method of handling repair tickets is consistent across all fourteen states. Wholesale customers are handled exclusively by one center across all 14 states. There are no regional differences. In the Field, all repair technicians receive the same training and use the same WFA systems to handle reported troubles.

Conclusion

These findings are consistent with the KPMG Regional Differences Assessment report.

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Qwest®

Performance Results

South Dakota

October 2000 - September 2001

October 25, 2001

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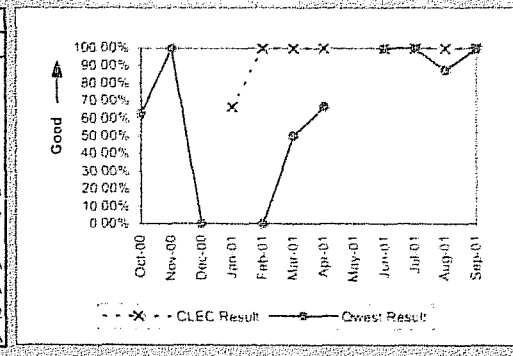
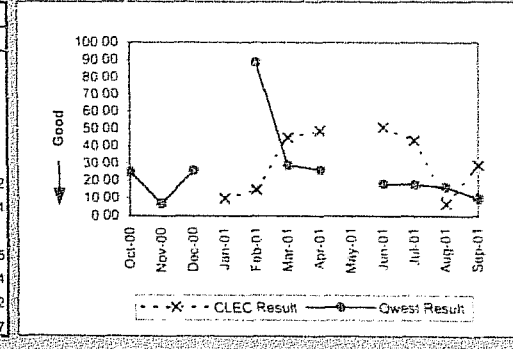
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

					5	8	62 50%		
					1	1	100 00%		
					0	1	0 00%		
	4	1	66 67%	47 14%					
	2	2	100 00%	0 00%	0	1	0 00%	N/A	
	6	6	100 00%	0 00%	1	2	50 00%	-1 22	-1 74
	4	4	100 00%	0 00%	2	3	66 67%	-0 61	-1 37
	1	1	100 00%	0 00%	6	6	100 00%	N/A	N/A
	1	1	100 00%	0 00%	7	7	100 00%	N/A	N/A
	1	1	100 00%	0 00%	7	8	87 50%	-0 36	-1 22
	2	2	100 00%	0 00%	6	6	100 00%	N/A	N/A



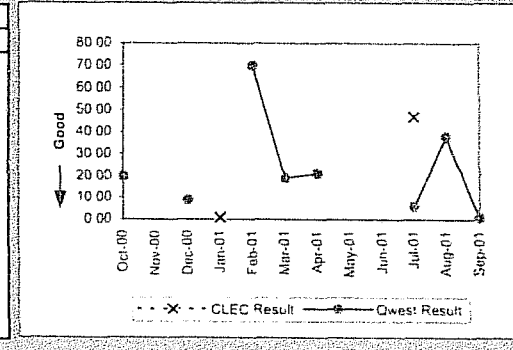
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

					201	8	25 12		
					7	1	7 00		
					26	1	26 00		
	10	1	10 00	1 00					
	10	2	15 00	5 66	89	1	89 00		
	172	6	43 00	4 47	58	2	29 00	1 29	-0 22
	69	1	49 00		79	3	26 33	0 99	-0 4
	51	1	51 00		110	6	18 33	1 41	-0 15
	43	2	43 50	36 06	143	8	17 88	1 25	-0 24
	7	1	7 00		131	8	16 38	-0 52	-1 32
	20	2	20 00	0 00	70	7	10.00	2 1	0.27



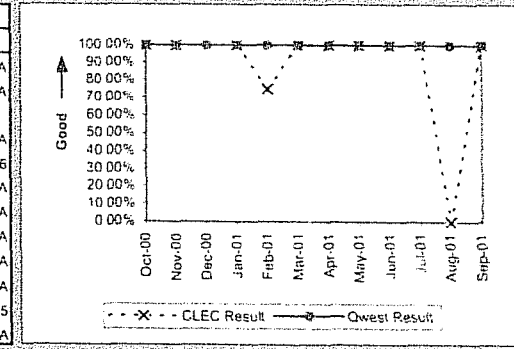
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

					59	3	19 67		
					9	1	9 00		
	1	1	1 00						
					70	1	70 00		
					19	1	19 00		
					21	1	21 00		
	47	1	47 00		6	1	6 00		
					38	1	38 00		
					1	1	1 00		



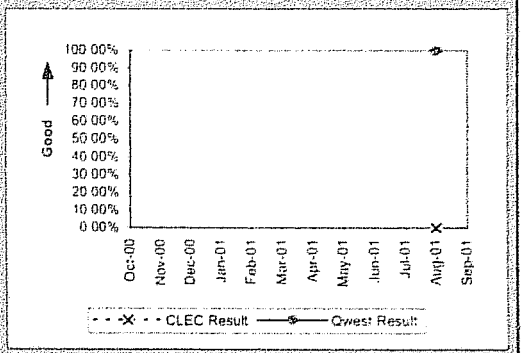
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

	1	1	100 00%	0 00%	6	6	100 00%	N/A	N/A
	1	1	100 00%	0 00%	5	5	100 00%	N/A	N/A
					2	2	100 00%		
	2	2	100 00%	0 00%	2	2	100 00%	N/A	N/A
	3	4	75 00%	43 30%	1	1	100 00%	N/A	-0 96
	6	6	100 00%	0 00%	6	6	100 00%	N/A	N/A
	8	8	100 00%	0 00%	8	8	100 00%	N/A	N/A
	1	1	100 00%	0 00%	4	4	100 00%	N/A	N/A
	1	1	100 00%	0 00%	4	4	100 00%	N/A	N/A
	2	2	100 00%	0 00%	7	7	100 00%	N/A	N/A
	0	2	0 00%	0 00%	8	8	100 00%	N/A	0 5
	2	2	100 00%	0 00%	8	8	100 00%	N/A	N/A

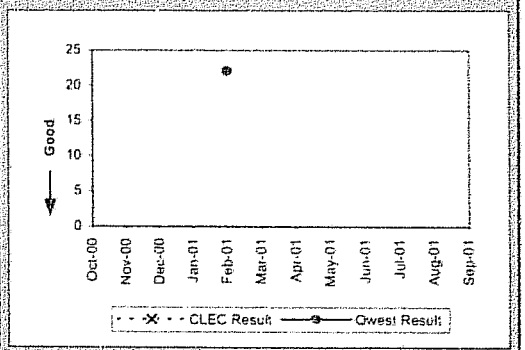


Checklist #1 - Local Interconnection - LIS Installation

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	0.00%	8	8	100.00%	N/A	0.5



[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	22	1	22.00		



CONTINUATION

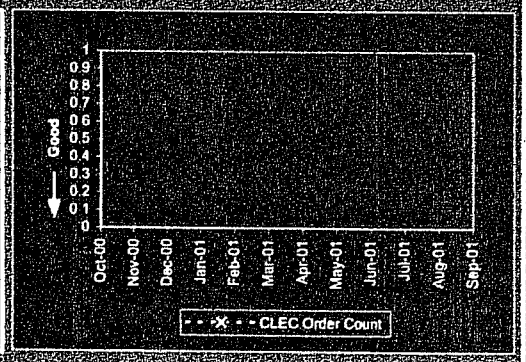
[11]

Scan ~ ~ # Pgs [ ]

Checklist #1 - Local Interconnection - LIS Installation

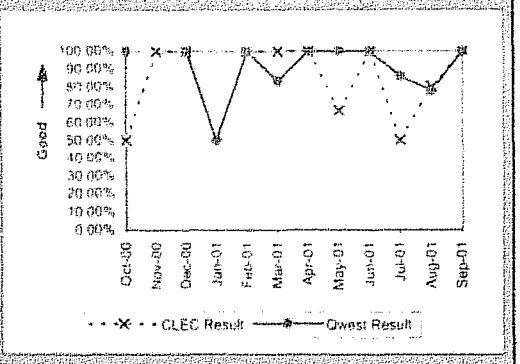
Number of Previously Ordered Orders Delayed for Facilities Reasons LIS Trunk (OP-15B)

	CLEC Order Count

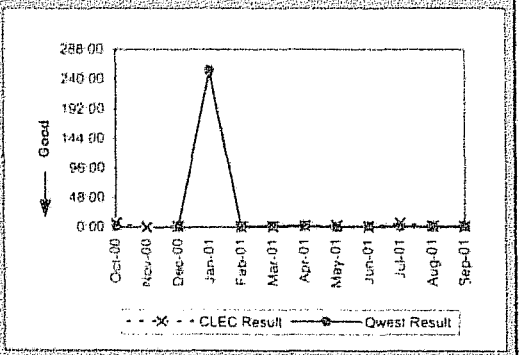


Checklist #1 - Local Interconnection - LIS Repair

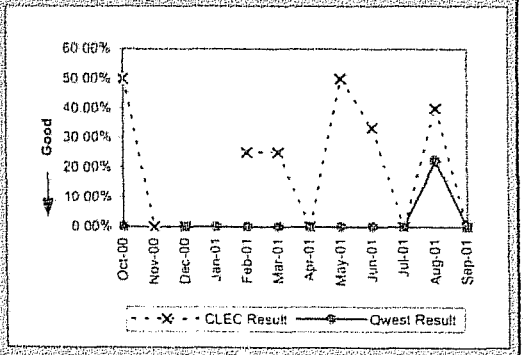
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	N/A	-0.67
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0.60	1.42
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	N/A	-0.83
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1.06	-0.34
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-0.1	-1.06
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	N/A	N/A



[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0.22	-0.87
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-0.48	-1.29
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0.68	-0.59
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0.5	-1.3
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1	-0.39
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0.52	-0.69
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]		



[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	N/A	-0.8
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	N/A	-0.96
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	N/A	-0.49
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	N/A	-0.67
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	N/A	-0.53
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0.57	-0.65
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	N/A	N/A



[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0.44	-0.73

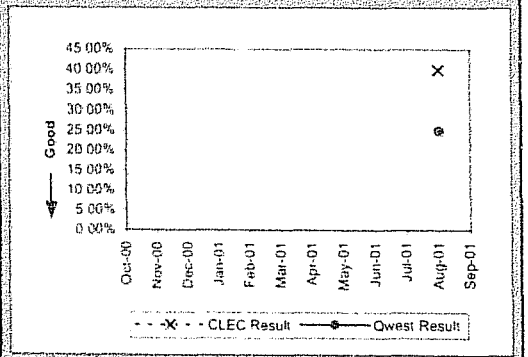
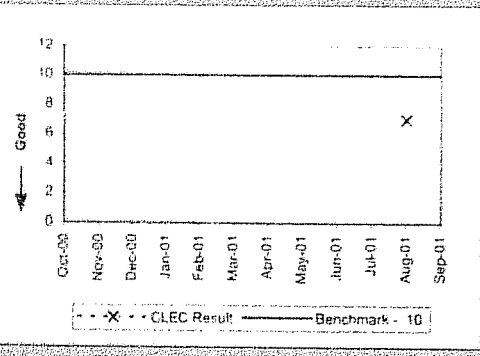


Chart #1 - Local Interconnection - LIS Repair

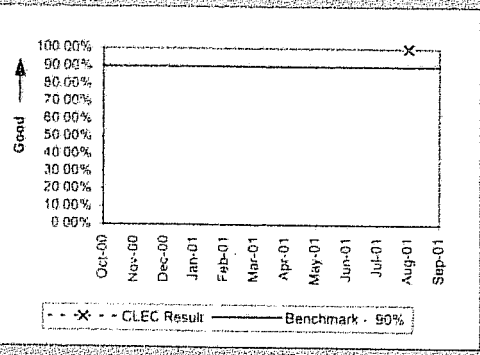
| | | |

Checklist #1 - Collocation

			CLEC Result	CLEC Std Dev
			7.00	

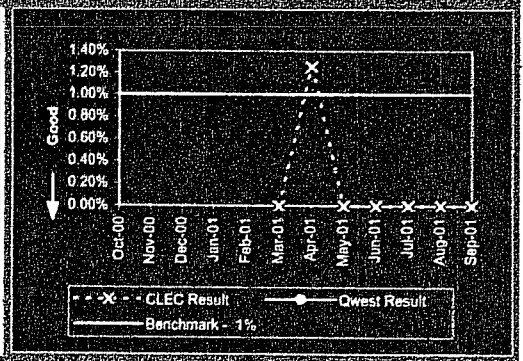


			CLEC Result	CLEC Std Dev
			100.00%	0.00%



Checklist #1 - Trunk Blocking

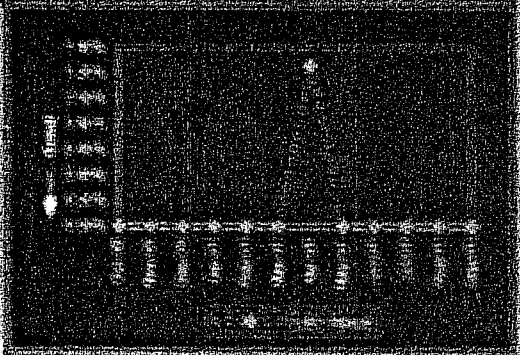
					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr



					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr

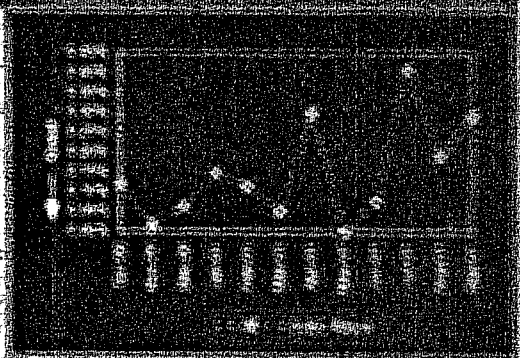
Trunk Blockage to Qwest Tandem Offices (Percent) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00	0	[illegible]	[illegible]	[illegible]
Nov-00	0	[illegible]	[illegible]	[illegible]
Dec-00	0	[illegible]	[illegible]	[illegible]
Jan-01	0	[illegible]	[illegible]	[illegible]
Feb-01	0	[illegible]	[illegible]	[illegible]
Mar-01	0	[illegible]	[illegible]	[illegible]
Apr-01	5.13	[illegible]	[illegible]	[illegible]
May-01	0	[illegible]	[illegible]	[illegible]
Jun-01	0	[illegible]	[illegible]	[illegible]
Jul-01	0	[illegible]	[illegible]	[illegible]
Aug-01	0	[illegible]	[illegible]	[illegible]
Sep-01	0	[illegible]	[illegible]	[illegible]



Trunk Blockage to Qwest End Offices (Percent) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00	2.65	[illegible]	[illegible]	[illegible]
Nov-00	0.43	[illegible]	[illegible]	[illegible]
Dec-00	1.39	[illegible]	[illegible]	[illegible]
Jan-01	3.48	[illegible]	[illegible]	[illegible]
Feb-01	2.82	[illegible]	[illegible]	[illegible]
Mar-01	1.5	[illegible]	[illegible]	[illegible]
Apr-01	9.16	[illegible]	[illegible]	[illegible]
May-01	0	[illegible]	[illegible]	[illegible]
Jun-01	2.39	[illegible]	[illegible]	[illegible]
Jul-01	12.6	[illegible]	[illegible]	[illegible]
Aug-01	5.89	[illegible]	[illegible]	[illegible]
Sep-01	13.25	[illegible]	[illegible]	[illegible]



Gateway Availability - IMA-GUI

Date	Availability
Oct-00	
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	

Date	Availability
Oct-00	
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	

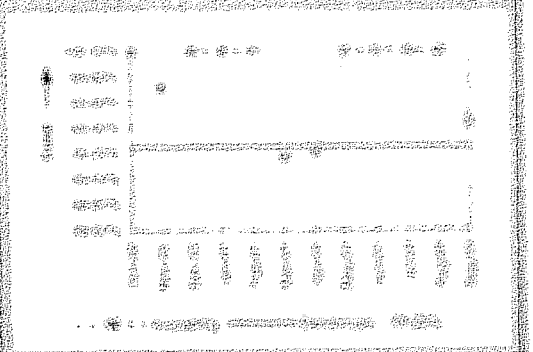
Date	Availability
Oct-00	
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	

Gateway Availability - IMA-EDI

Date	Availability
Oct-00	
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	

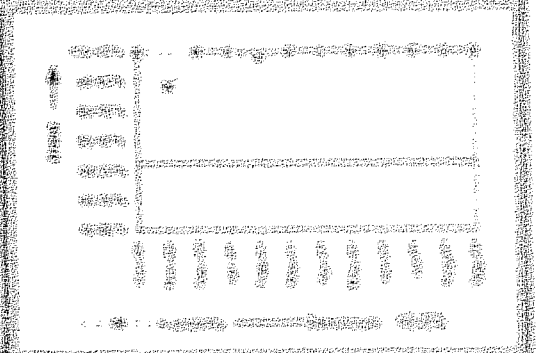
Gateway Availability - EB-TA (Percent Defect [illegible])

Date	Availability
Oct-00	
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	



System Availability - EXACT (Percent Defect [illegible])

Date	Availability
Oct-00	
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	



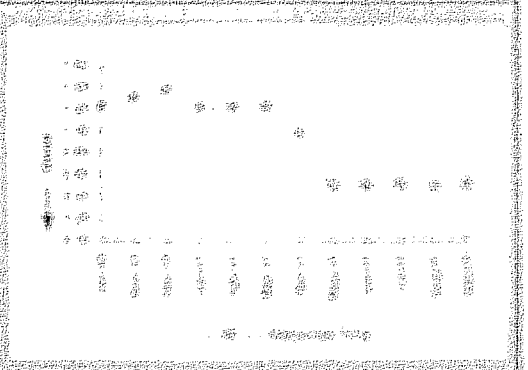
Gateway Availability - GR - Near [illegible]

Date	Availability
Oct-00	
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	

Chapter 8 - Pre-Order Response Times

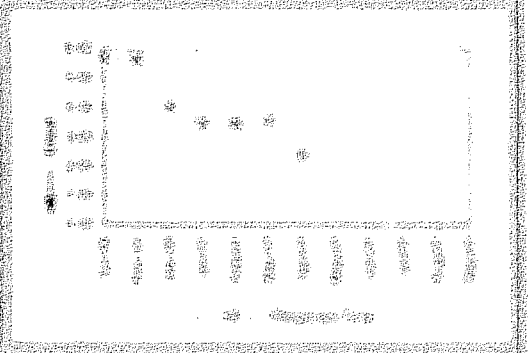
Pre-Order Response Times (Appt. Scheduler) (Avg Res) [illegible]

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	1073 79	[illegible]	[illegible]	[illegible]
Nov-00	1101 71	[illegible]	[illegible]	[illegible]
Dec-00	1512 48	[illegible]	[illegible]	[illegible]
Jan-01	2176 48	[illegible]	[illegible]	[illegible]
Feb-01	1939 8	[illegible]	[illegible]	[illegible]
Mar-01	2069 12	[illegible]	[illegible]	[illegible]
Apr-01	1538 6	[illegible]	[illegible]	[illegible]
May-01	1007 5	[illegible]	[illegible]	[illegible]
Jun-01	964 92	[illegible]	[illegible]	[illegible]
Jul-01	902 2	[illegible]	[illegible]	[illegible]
Aug-01	1187 5	[illegible]	[illegible]	[illegible]
Sep-01	1100 84	[illegible]	[illegible]	[illegible]



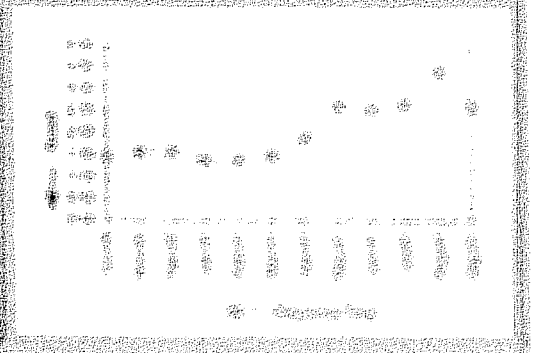
Pre-Order Response Times (Appt. Scheduler) [illegible]

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	4967 37	[illegible]	[illegible]	[illegible]
Nov-00	4760 06	[illegible]	[illegible]	[illegible]
Dec-00	4449 70	[illegible]	[illegible]	[illegible]
Jan-01	6244	[illegible]	[illegible]	[illegible]
Feb-01	5549 1	[illegible]	[illegible]	[illegible]
Mar-01	6071 65	[illegible]	[illegible]	[illegible]
Apr-01	3768	[illegible]	[illegible]	[illegible]
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				



Pre-Order Response Times (Appt. Scheduler) [illegible]

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	1274 99	[illegible]	[illegible]	[illegible]
Nov-00	1311 99	[illegible]	[illegible]	[illegible]
Dec-00	1720 72	[illegible]	[illegible]	[illegible]
Jan-01	2401 92	[illegible]	[illegible]	[illegible]
Feb-01	2229	[illegible]	[illegible]	[illegible]
Mar-01	2510 98	[illegible]	[illegible]	[illegible]
Apr-01	2067 1	[illegible]	[illegible]	[illegible]
May-01	5218 85	[illegible]	[illegible]	[illegible]
Jun-01	4707 84	[illegible]	[illegible]	[illegible]
Jul-01	4597 75	[illegible]	[illegible]	[illegible]
Aug-01	5071	[illegible]	[illegible]	[illegible]
Sep-01	5440 66	[illegible]	[illegible]	[illegible]



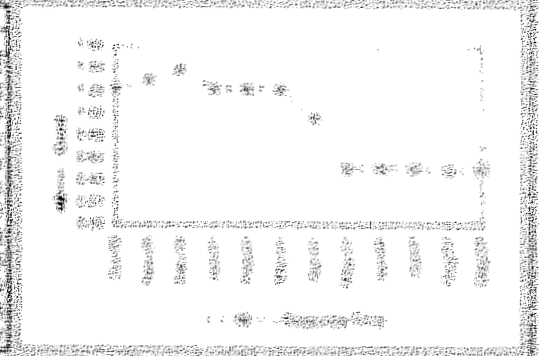
Pre-Order Response Times (Appt. Scheduler) [illegible]

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	7315 74	[illegible]	[illegible]	[illegible]
Nov-00	7173 73	[illegible]	[illegible]	[illegible]
Dec-00	7582 96	[illegible]	[illegible]	[illegible]
Jan-01	10669 4	[illegible]	[illegible]	[illegible]
Feb-01	9714 9	[illegible]	[illegible]	[illegible]
Mar-01	10650 66	[illegible]	[illegible]	[illegible]
Apr-01	8273 9	[illegible]	[illegible]	[illegible]
May-01	6226 35	[illegible]	[illegible]	[illegible]
Jun-01	5737 75	[illegible]	[illegible]	[illegible]
Jul-01	5499 95	[illegible]	[illegible]	[illegible]
Aug-01	5262 5	[illegible]	[illegible]	[illegible]
Sep-01	6541 53	[illegible]	[illegible]	[illegible]

Checklist 5 - Pre-Order Response Times - [illegible]

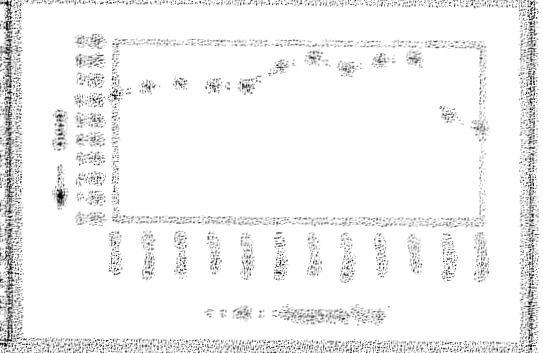
Pre-Order Response Times (Service Availability) (Avg Sec) [illegible]

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	1313.94	1077	[illegible]	[illegible]
Nov-00	1328.6	1022	[illegible]	[illegible]
Dec-00	1758.35	1265	[illegible]	[illegible]
Jan-01	2780.38	2279	[illegible]	[illegible]
Feb-01	2455.86	2013	[illegible]	[illegible]
Mar-01	2605.92	2136	[illegible]	[illegible]
Apr-01	1923.84	2004	[illegible]	[illegible]
May-01	1436.5	2873	[illegible]	[illegible]
Jun-01	1469	2825	[illegible]	[illegible]
Jul-01	1386.18	2710	[illegible]	[illegible]
Aug-01	1666	3402	[illegible]	[illegible]
Sep-01	1635	3270	[illegible]	[illegible]



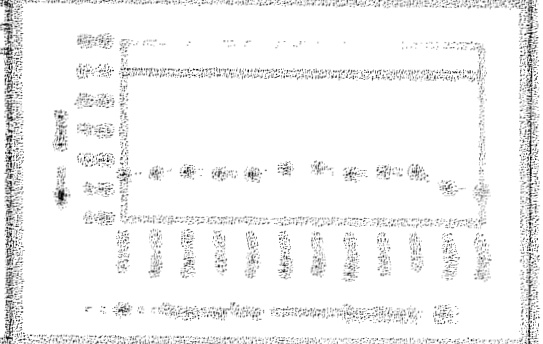
Pre-Order Response Times (Service Availability) (Avg Sec) [illegible]

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	6817.41	1077	[illegible]	[illegible]
Nov-00	6898.5	1022	[illegible]	[illegible]
Dec-00	8829.7	1265	[illegible]	[illegible]
Jan-01	15542.78	2279	[illegible]	[illegible]
Feb-01	13688.4	2013	[illegible]	[illegible]
Mar-01	16767.6	2136	[illegible]	[illegible]
Apr-01	16573.08	2004	[illegible]	[illegible]
May-01	22150.83	2873	[illegible]	[illegible]
Jun-01	23052	2825	[illegible]	[illegible]
Jul-01	22477.86	2710	[illegible]	[illegible]
Aug-01	18394	3402	[illegible]	[illegible]
Sep-01	15565.2	3270	[illegible]	[illegible]



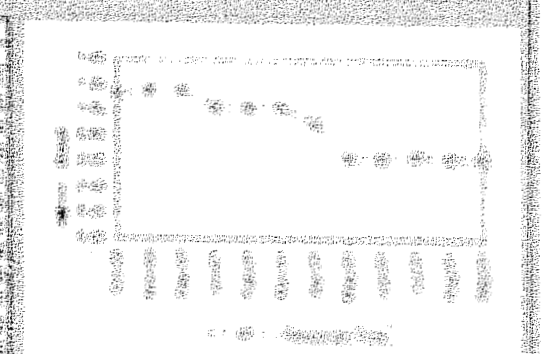
Pre-Order Response Times (Service Availability) [illegible]

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	8131.35	1077	[illegible]	[illegible]
Nov-00	8227.1	1022	[illegible]	[illegible]
Dec-00	10588.05	1265	[illegible]	[illegible]
Jan-01	18323.16	2279	[illegible]	[illegible]
Feb-01	16144.26	2013	[illegible]	[illegible]
Mar-01	19373.52	2136	[illegible]	[illegible]
Apr-01	18496.92	2004	[illegible]	[illegible]
May-01	23587.33	2873	[illegible]	[illegible]
Jun-01	24521	2825	[illegible]	[illegible]
Jul-01	23864.04	2710	[illegible]	[illegible]
Aug-01	20062	3402	[illegible]	[illegible]
Sep-01	17206.2	3270	[illegible]	[illegible]



Pre-Order Response Times (Facility Check) [illegible]

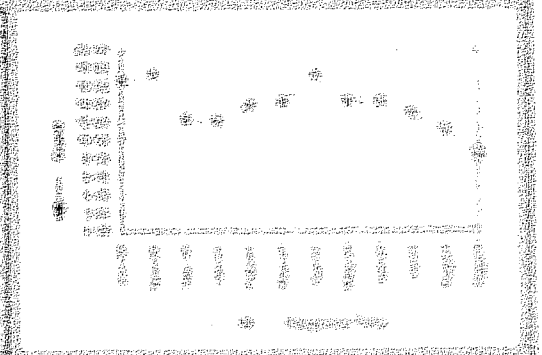
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	268.94	226	[illegible]	[illegible]
Nov-00	283.04	244	[illegible]	[illegible]
Dec-00	445.44	364	[illegible]	[illegible]
Jan-01	451.14	498	[illegible]	[illegible]
Feb-01	409.02	451	[illegible]	[illegible]
Mar-01	473.8	462	[illegible]	[illegible]
Apr-01	375	420	[illegible]	[illegible]
May-01	298.62	474	[illegible]	[illegible]
Jun-01	272.16	452	[illegible]	[illegible]
Jul-01	261.58	342	[illegible]	[illegible]
Aug-01	341.46	542	[illegible]	[illegible]
Sep-01	305.20	450	[illegible]	[illegible]



Checklist 23 - Pre-Order Response Times - [illegible]

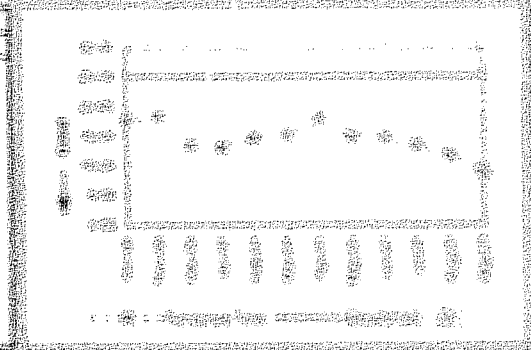
Pre-Order Response Times (Facility Checks) (Avg Sec) [illegible]

Date	CLEC Num	CLEC Denom	Response Time	[illegible]
Oct-00	3962.7	[illegible]	[illegible]	[illegible]
Nov-00	4230.98	[illegible]	[illegible]	[illegible]
Dec-00	4738.58	[illegible]	[illegible]	[illegible]
Jan-01	5326.08	[illegible]	[illegible]	[illegible]
Feb-01	5546.83	[illegible]	[illegible]	[illegible]
Mar-01	6543.8	[illegible]	[illegible]	[illegible]
Apr-01	7198.8	[illegible]	[illegible]	[illegible]
May-01	6707.16	[illegible]	[illegible]	[illegible]
Jun-01	6156	[illegible]	[illegible]	[illegible]
Jul-01	4992.3	[illegible]	[illegible]	[illegible]
Aug-01	6005.36	[illegible]	[illegible]	[illegible]
Sep-01	3964.41	[illegible]	[illegible]	[illegible]



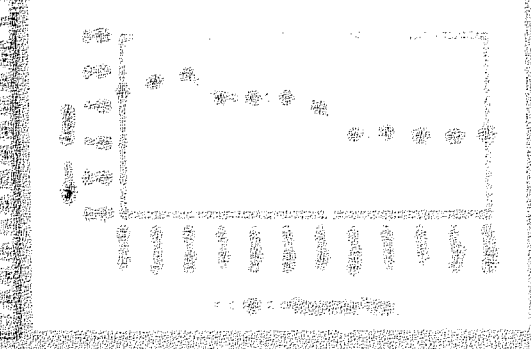
Pre-Order Response Times (Facility Checks) (Avg Sec) [illegible]

Date	CLEC Num	CLEC Denom	Response Time	[illegible]
Oct-00	4731.67	[illegible]	[illegible]	[illegible]
Nov-00	4914	[illegible]	[illegible]	[illegible]
Dec-00	5152	[illegible]	[illegible]	[illegible]
Jan-01	5777.21	[illegible]	[illegible]	[illegible]
Feb-01	5964.65	[illegible]	[illegible]	[illegible]
Mar-01	7019.8	[illegible]	[illegible]	[illegible]
Apr-01	7576.8	[illegible]	[illegible]	[illegible]
May-01	7065.76	[illegible]	[illegible]	[illegible]
Jun-01	6428.16	[illegible]	[illegible]	[illegible]
Jul-01	5243.63	[illegible]	[illegible]	[illegible]
Aug-01	6346.82	[illegible]	[illegible]	[illegible]
Sep-01	4258.7	[illegible]	[illegible]	[illegible]



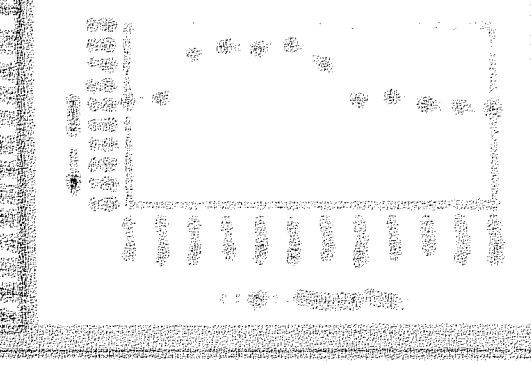
Pre-Order Response Times (Address Validation) [illegible]

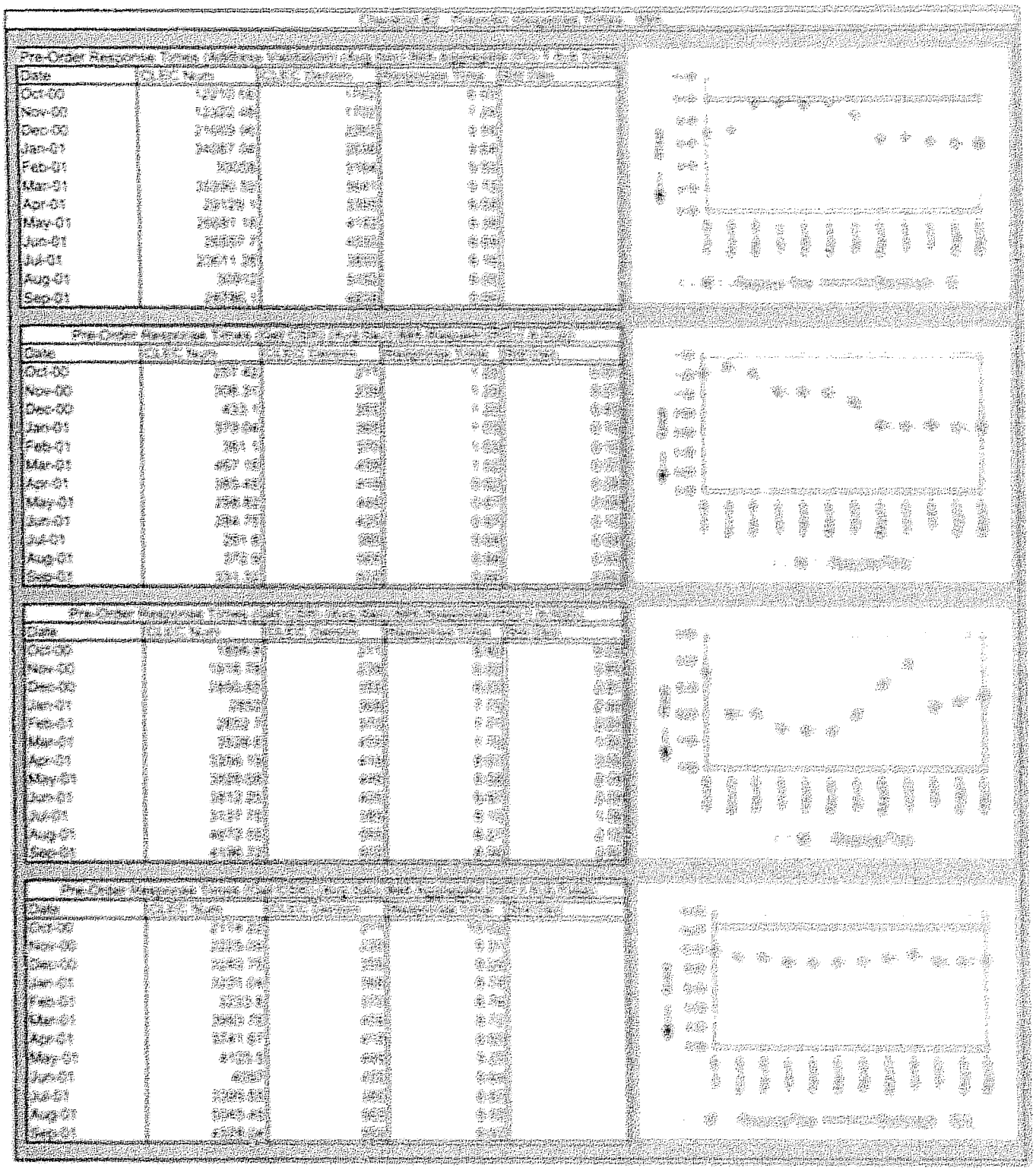
Date	CLEC Num	CLEC Denom	Response Time	[illegible]
Oct-00	3130.64	[illegible]	[illegible]	[illegible]
Nov-00	3192.74	[illegible]	[illegible]	[illegible]
Dec-00	4476.16	[illegible]	[illegible]	[illegible]
Jan-01	5702.68	[illegible]	[illegible]	[illegible]
Feb-01	5157.22	[illegible]	[illegible]	[illegible]
Mar-01	5971.24	[illegible]	[illegible]	[illegible]
Apr-01	5666.56	[illegible]	[illegible]	[illegible]
May-01	4962.57	[illegible]	[illegible]	[illegible]
Jun-01	4504.2	[illegible]	[illegible]	[illegible]
Jul-01	4216.31	[illegible]	[illegible]	[illegible]
Aug-01	5964.14	[illegible]	[illegible]	[illegible]
Sep-01	5419.74	[illegible]	[illegible]	[illegible]



Pre-Order Response Times (Address Validation) [illegible]

Date	CLEC Num	CLEC Denom	Response Time	[illegible]
Oct-00	9765.02	[illegible]	[illegible]	[illegible]
Nov-00	9139.74	[illegible]	[illegible]	[illegible]
Dec-00	17713.82	[illegible]	[illegible]	[illegible]
Jan-01	26123.36	[illegible]	[illegible]	[illegible]
Feb-01	24821.46	[illegible]	[illegible]	[illegible]
Mar-01	29479.28	[illegible]	[illegible]	[illegible]
Apr-01	24479.92	[illegible]	[illegible]	[illegible]
May-01	22008.14	[illegible]	[illegible]	[illegible]
Jun-01	21993.61	[illegible]	[illegible]	[illegible]
Jul-01	19984.86	[illegible]	[illegible]	[illegible]
Aug-01	25347.84	[illegible]	[illegible]	[illegible]
Sep-01	23367.84	[illegible]	[illegible]	[illegible]





Date	[illegible]	[illegible]	[illegible]	[illegible]
Oct-00	[illegible]	[illegible]	[illegible]	[illegible]
Nov-00	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]

Date	[illegible]	[illegible]	[illegible]	[illegible]
Oct-00	[illegible]	[illegible]	[illegible]	[illegible]
Nov-00	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]

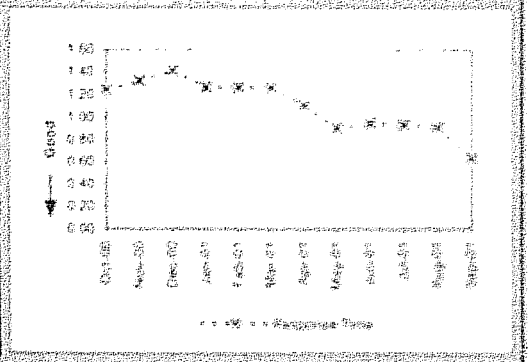
Date	[illegible]	[illegible]	[illegible]	[illegible]
Oct-00	[illegible]	[illegible]	[illegible]	[illegible]
Nov-00	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]

Date	[illegible]	[illegible]	[illegible]	[illegible]
Oct-00	[illegible]	[illegible]	[illegible]	[illegible]
Nov-00	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]

Checklist #2 - Preorder Response Times - IMA

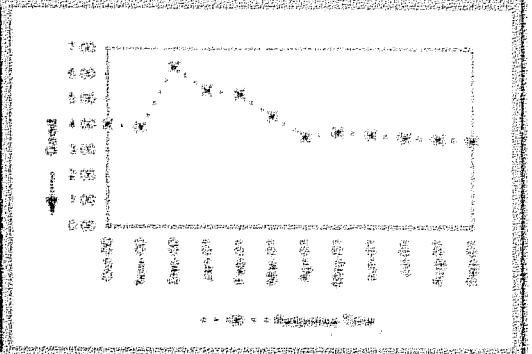
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1 A-6(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	820	656	1.25	0.01
Nov-00	829.92	624	1.33	0.35
Dec-00	1208.42	851	1.42	0.36
Jan-01	1722.12	1356	1.27	0.01
Feb-01	1487.17	1171	1.27	0.01
Mar-01	1744.98	1374	1.27	0.01
Apr-01	2738.37	2467	1.11	0.28
May-01	5862.22	6442	0.91	0.18
Jun-01	6193.05	6519	0.95	0.18
Jul-01	7121.44	7576	0.94	0.16
Aug-01	9027.04	9812	0.92	0.17
Sep-01	926.72	1448	0.64	0.09



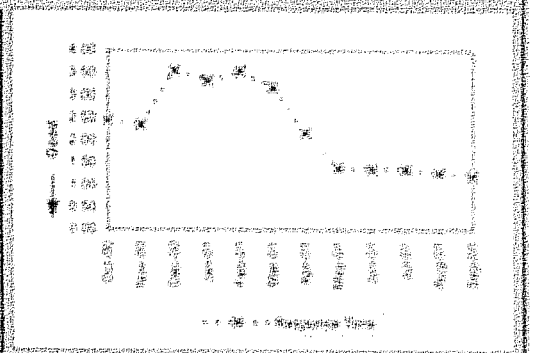
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1 A-6(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	2650.24	656	4.04	1.69
Nov-00	2464.8	624	3.95	1.40
Dec-00	5369.81	851	6.31	3.92
Jan-01	7308.84	1356	5.39	2.16
Feb-01	6136.04	1171	5.24	2.23
Mar-01	6045.6	1374	4.40	2.52
Apr-01	8807.19	2467	3.57	2.44
May-01	24157.5	6442	3.75	2.10
Jun-01	23729.16	6519	3.64	1.95
Jul-01	26819.04	7576	3.54	1.32
Aug-01	34047.64	9812	3.47	1.42
Sep-01	4952.16	1448	3.42	1.31



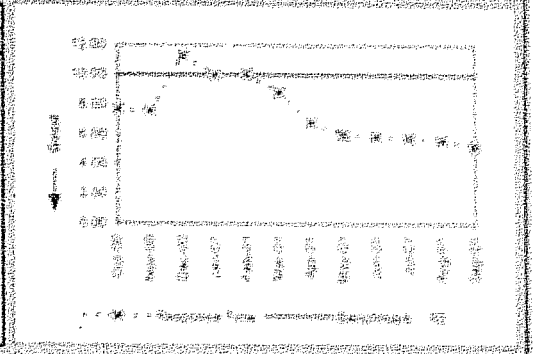
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1 A-6(c))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	1613.76	656	2.46	1.26
Nov-00	1478.88	624	2.37	0.87
Dec-00	3038.07	851	3.57	3.52
Jan-01	4529.04	1356	3.34	2.20
Feb-01	4168.76	1171	3.56	0.89
Mar-01	4383.06	1374	3.19	1.55
Apr-01	5402.73	2467	2.19	1.81
May-01	9018.8	6442	1.40	1.35
Jun-01	8931.03	6519	1.37	1.79
Jul-01	10303.36	7576	1.36	0.99
Aug-01	12657.48	9812	1.29	0.70
Sep-01	1766.56	1448	1.22	0.62



Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Aggregate (PO-1 A-6 Total)

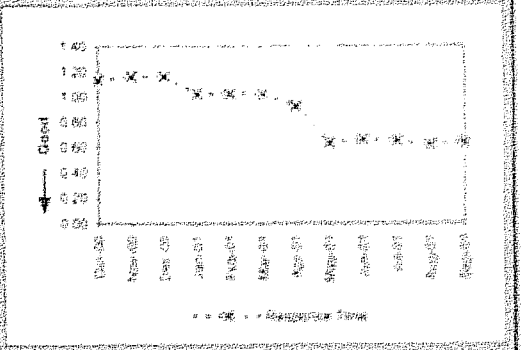
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	5084	656	7.75	
Nov-00	4773.6	624	7.65	
Dec-00	9616.3	851	11.30	
Jan-01	13560	1356	10.00	
Feb-01	11791.97	1171	10.07	
Mar-01	12173.64	1374	8.86	
Apr-01	16948.29	2467	6.87	
May-01	39038.52	6442	6.06	
Jun-01	38853.24	6519	5.96	
Jul-01	44243.84	7576	5.84	
Aug-01	55732.16	9812	5.68	
Sep-01	7645.44	1448	5.28	



Checklist #2 - Preorder Response Times - IMA

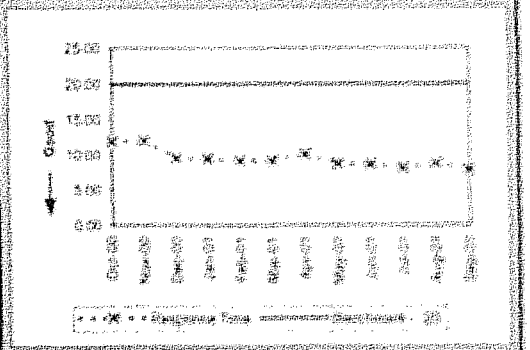
Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) IMA Request (PO-1 A-7(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	272.33	241	1.13	0.01
Nov-00	287.68	248	1.16	0.26
Dec-00	393.24	339	1.16	0.36
Jan-01	415.14	407	1.02	0.01
Feb-01	365.16	358	1.02	0.01
Mar-01	440.64	432	1.02	0.01
Apr-01	356.96	388	0.92	0.21
May-01	253.26	402	0.63	0.07
Jun-01	246.18	373	0.66	0.26
Jul-01	219.05	337	0.65	0.07
Aug-01	298.22	481	0.62	0.07
Sep-01	290.43	461	0.63	0.14



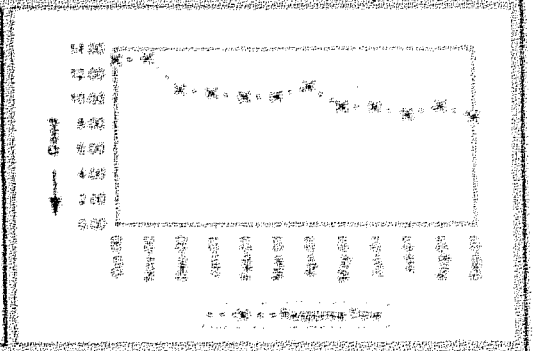
Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) IMA Response (PO-1 A-7(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	2889.59	241	11.99	8.68
Nov-00	3005.76	248	12.12	3.34
Dec-00	3251.01	339	9.59	2.84
Jan-01	3854.29	407	9.47	3.82
Feb-01	3286.44	358	9.18	2.57
Mar-01	3965.76	432	9.18	3.93
Apr-01	3918.8	388	10.10	6.25
May-01	3509.46	402	8.73	1.60
Jun-01	3230.18	373	8.66	2.13
Jul-01	2733.07	337	8.11	2.06
Aug-01	4237.61	481	8.81	4.65
Sep-01	3632.68	461	7.88	4.16



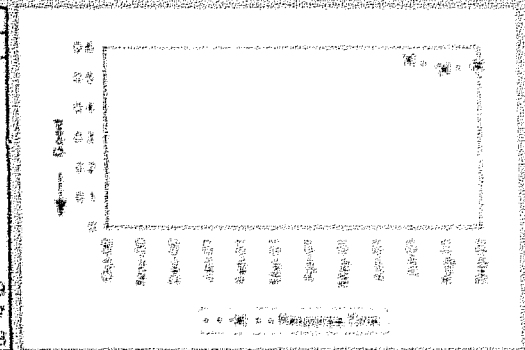
Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) IMA Aggregate (PO-1 A-7 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	3161.92	241	13.12	
Nov-00	3293.44	248	13.28	
Dec-00	3644.25	339	10.75	
Jan-01	4269.43	407	10.49	
Feb-01	3651.6	358	10.20	
Mar-01	4406.4	432	10.20	
Apr-01	4275.76	388	11.02	
May-01	3762.72	402	9.36	
Jun-01	3476.36	373	9.32	
Jul-01	2952.12	337	8.76	
Aug-01	4535.83	481	9.43	
Sep-01	3923.11	461	8.51	



Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1 A-8(a))

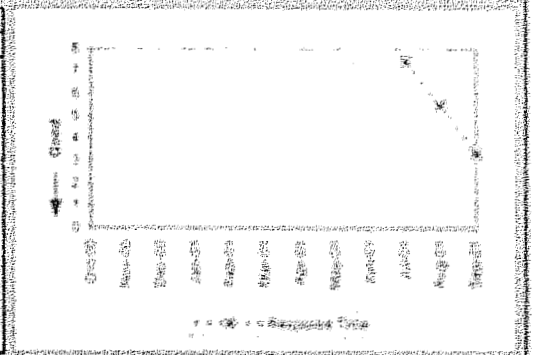
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	175.84	314	0.56	0.09
Aug-01	228.96	432	0.53	0.07
Sep-01	233.28	432	0.54	0.08



Checklist #2 - Preorder Response Times - IMA

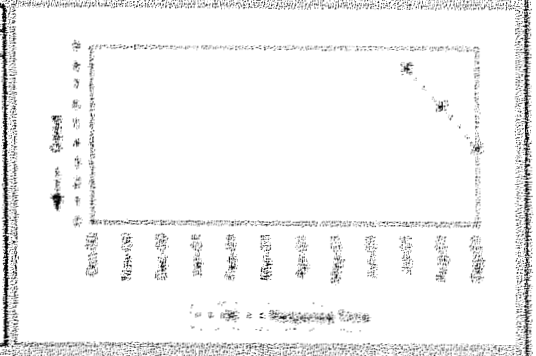
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1 A-5/6a)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	2336.16	314	7.44	6.34
Aug-01	2376	432	5.50	4.14
Sep-01	1447.2	432	3.35	2.77



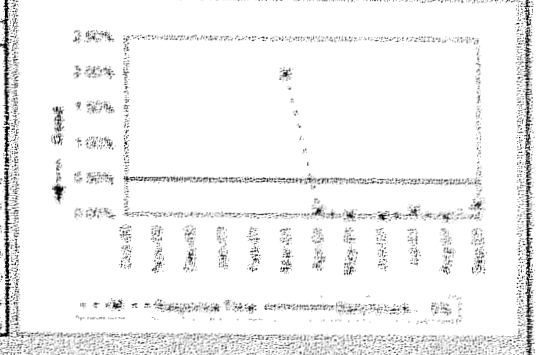
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1 A-8 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	2512	314	8.00	
Aug-01	2604.96	432	6.03	
Sep-01	1680.48	432	3.89	



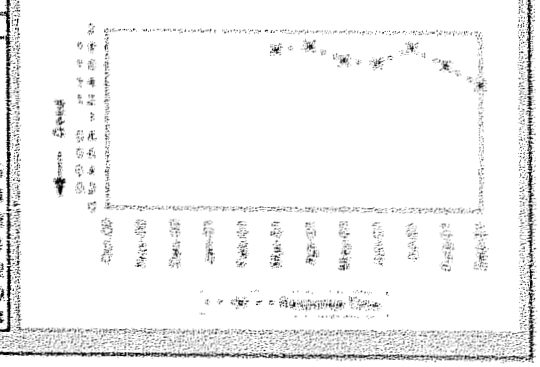
Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C -1)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	2	10199	2.00%	2.43%
Apr-01	8	10671	0.08%	2.74%
May-01	2	16836	0.01%	1.00%
Jun-01	0	16496	0.00%	0.00%
Jul-01	14	17299	0.08%	2.84%
Aug-01	1	22760	0.00%	0.98%
Sep-01	25	13576	0.18%	4.29%



Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D -1)

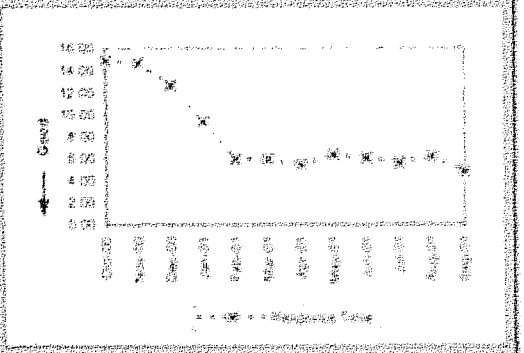
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	7252.2	4029	1.80	2.15
Apr-01	5945.04	3231	1.84	2.84
May-01	5614.56	3342	1.68	2.33
Jun-01	5515.95	3343	1.65	1.91
Jul-01	7462.74	4078	1.83	3.52
Aug-01	6943.8	4260	1.63	3.10
Sep-01	6066.24	4272	1.42	2.34



Checklist #2 - Preorder Response Times - EDI

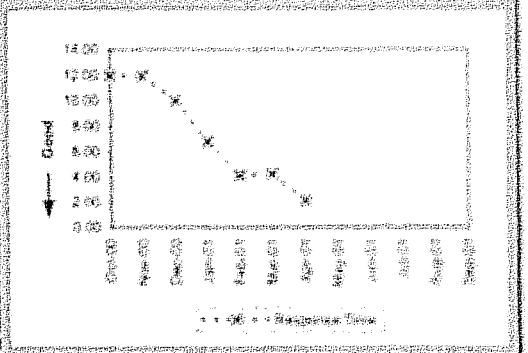
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1 B-1(a,b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	23740.6	1588	14.95	4.12
Nov-00	16515.84	1122	14.72	13.02
Dec-00	20968.85	1655	12.67	3.07
Jan-01	12963.6	1385	9.36	3.84
Feb-01	5978.02	998	5.99	2.97
Mar-01	8383.55	1409	5.95	1.69
Apr-01	13303.04	2432	5.47	2.57
May-01	23067.9	3610	6.39	8.55
Jun-01	18245.64	2996	6.09	9.64
Jul-01	16609.6	2966	5.60	7.07
Aug-01	18995.88	3054	6.22	9.50
Sep-01	16071	3300	4.87	4.38



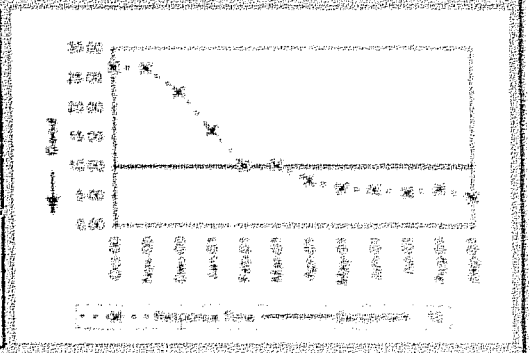
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Accept (PO-1 B-1(c))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	19056	1588	12.00	5.46
Nov-00	13464	1122	12.00	13.74
Dec-00	16566.55	1655	10.01	3.61
Jan-01	9459.55	1385	6.83	3.30
Feb-01	4181.62	998	4.19	1.97
Mar-01	6044.61	1409	4.29	1.62
Apr-01	5253.12	2432	2.16	2.34
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				



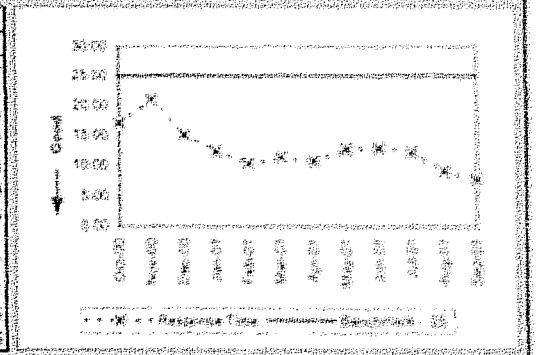
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Aggregate (PO-1 B-1 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	42796.6	1588	26.95	
Nov-00	29979.84	1122	26.72	
Dec-00	37535.4	1655	22.68	
Jan-01	22423.15	1385	16.19	
Feb-01	10159.64	998	10.18	
Mar-01	14428.16	1409	10.24	
Apr-01	18556.16	2432	7.63	
May-01	23067.9	3610	6.39	
Jun-01	18245.64	2996	6.09	
Jul-01	16609.6	2966	5.60	
Aug-01	18995.88	3054	6.22	
Sep-01	16071	3300	4.87	



Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1 B-2)

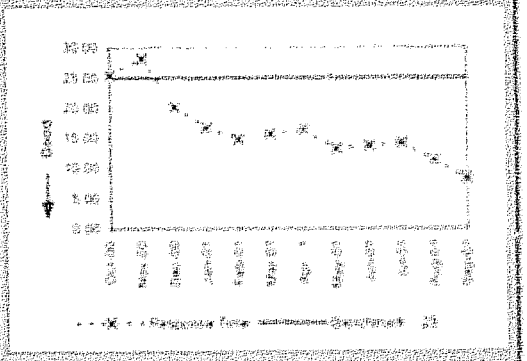
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	29787.87	1743	17.09	12.55
Nov-00	34190.4	1632	20.95	117.94
Dec-00	28361.47	1877	15.11	5.49
Jan-01	27676.35	2241	12.35	4.42
Feb-01	23098.4	2221	10.40	3.06
Mar-01	27222.1	2390	11.39	3.39
Apr-01	38209.53	3561	10.73	4.55
May-01	65686.08	5164	12.72	9.51
Jun-01	51713.2	4015	12.88	9.77
Jul-01	57776.04	4767	12.12	7.64
Aug-01	40263.3	4410	9.13	8.86
Sep-01	38210.24	4924	7.76	5.96



Checklist #2 - Preorder Response Times - EDI

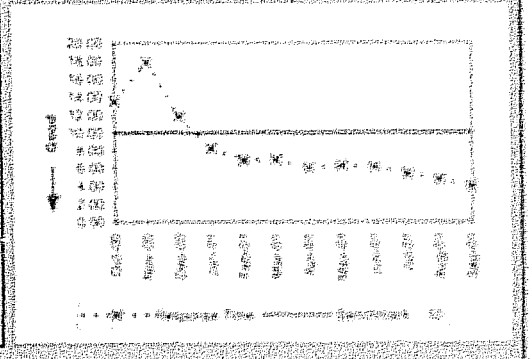
Pre-Order Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1 B-3)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	10526.6	412	25.55	8.81
Nov-00	10719.8	380	28.21	75.37
Dec-00	8771.14	434	20.21	8.28
Jan-01	7215.4	430	16.78	5.93
Feb-01	5940	400	14.85	4.46
Mar-01	6698.2	428	15.65	5.62
Apr-01	7238	440	16.45	13.57
May-01	7499.5	566	13.25	8.92
Jun-01	6530.72	476	13.72	11.39
Jul-01	7685.56	542	14.18	9.33
Aug-01	6672.9	590	11.31	8.82
Sep-01	4910.04	593	8.28	4.88



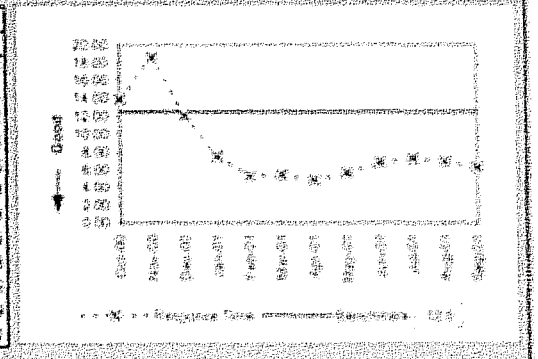
Pre-Order Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1 B-4)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	42926.38	3161	13.58	6.10
Nov-00	52196.4	2916	17.90	78.21
Dec-00	39334.75	3325	11.83	6.16
Jan-01	33086.88	3996	8.28	3.38
Feb-01	27141.6	3945	6.88	3.79
Mar-01	29800.36	4294	6.94	3.55
Apr-01	32515.84	5348	6.08	4.76
May-01	49240.8	7816	6.30	8.72
Jun-01	39330.08	6416	6.13	8.97
Jul-01	46278.54	8586	5.39	6.73
Aug-01	41925.38	8771	4.78	8.14
Sep-01	34542.14	8614	4.01	4.43



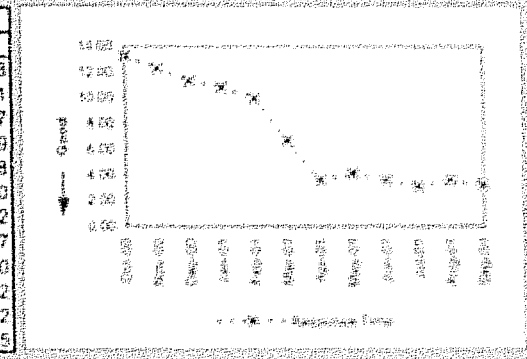
Pre-Order Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1 B-5)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	5373.12	386	13.92	6.30
Nov-00	5449.8	293	18.60	151.52
Dec-00	4977.21	411	12.11	7.12
Jan-01	3379.32	447	7.56	3.63
Feb-01	2125.3	401	5.30	2.86
Mar-01	2338.05	429	5.45	1.89
Apr-01	1913.88	389	4.92	2.29
May-01	2709.36	477	5.68	6.55
Jun-01	2841.44	413	6.88	7.63
Jul-01	3211.95	437	7.35	6.86
Aug-01	3427.18	491	6.98	4.69
Sep-01	3168.9	503	6.30	1.91



Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1 B-6a,b)

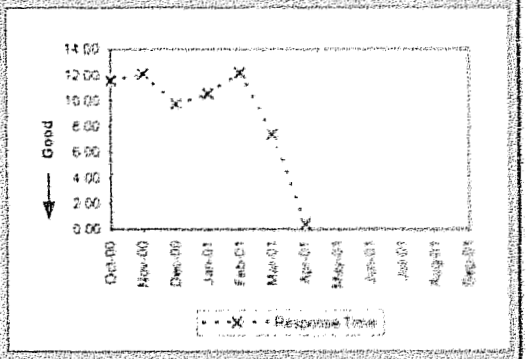
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	12468.25	941	13.25	5.53
Nov-00	9345.08	761	12.28	9.81
Dec-00	11237.94	991	11.34	4.67
Jan-01	9205.5	850	10.83	4.09
Feb-01	5704	575	9.92	5.38
Mar-01	6235.08	932	6.69	3.80
Apr-01	34020.64	9424	3.61	4.72
May-01	111322.4	27020	4.12	7.37
Jun-01	81192.05	22871	3.55	6.70
Jul-01	89799.84	28782	3.12	4.02
Aug-01	81150.16	22294	3.64	8.52
Sep-01	2800	875	3.20	5.25



Checklist #2 - Preorder Response Times - EDI

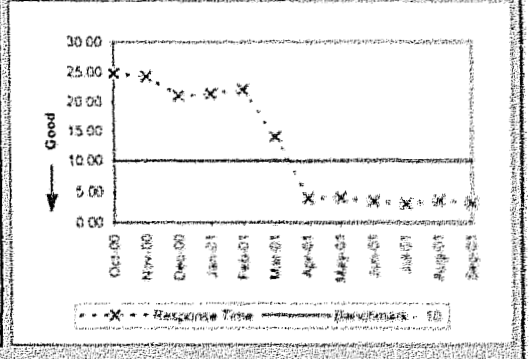
Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Accept (PO-1 B-6(c))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	10915.6	941	11.60	5.23
Nov-00	9215.71	761	12.11	15.56
Dec-00	9662.25	991	9.75	3.57
Jan-01	9001.5	850	10.59	3.80
Feb-01	7015	575	12.20	4.74
Mar-01	6878.16	932	7.38	5.17
Apr-01	4335.04	9424	0.46	1.75
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				



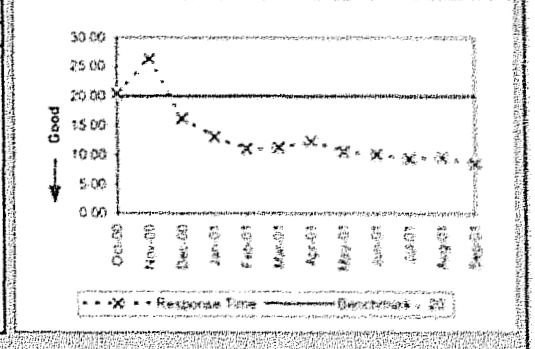
Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Aggregate (PO-1 B-6 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	23383.85	941	24.85	
Nov-00	18560.79	761	24.39	
Dec-00	20900.19	991	21.09	
Jan-01	18207	850	21.42	
Feb-01	12719	575	22.12	
Mar-01	13113.24	932	14.07	
Apr-01	38355.68	9424	4.07	
May-01	111322.4	27020	4.12	
Jun-01	81192.05	22871	3.55	
Jul-01	89799.84	28782	3.12	
Aug-01	81150.16	22294	3.64	
Sep-01	2800	875	3.20	



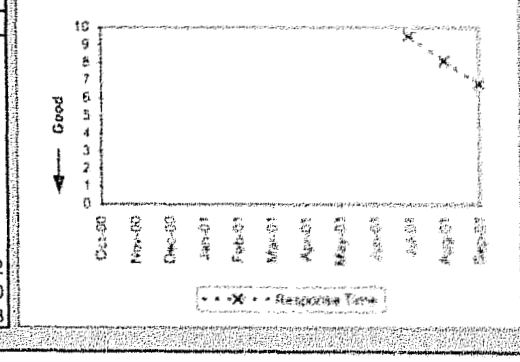
Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) EDI Request/Response (PO-1 B-7)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	7655.78	374	20.47	7.98
Nov-00	9189.17	349	26.33	91.99
Dec-00	6397.44	392	16.32	4.26
Jan-01	5086.68	388	13.11	6.23
Feb-01	4077.37	367	11.11	2.88
Mar-01	4391.4	390	11.26	5.41
Apr-01	5208.17	419	12.43	10.69
May-01	5575.18	523	10.66	7.49
Jun-01	4145.1	410	10.11	13.92
Jul-01	5344.62	562	9.51	6.01
Aug-01	5703.6	588	9.70	6.99
Sep-01	4936.32	576	8.57	8.09



Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) EDI Request/Response (PO-1 B-8)

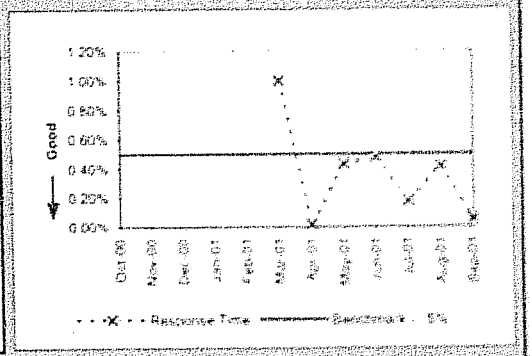
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	5493.04	577	9.52	11.12
Aug-01	4886.36	604	8.09	11.20
Sep-01	3842	565	6.80	3.43



Checklist #2 - Preorder Response Times - EDI

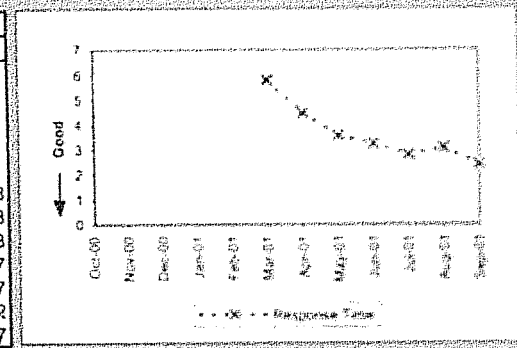
Pre-Order Response Times (Timeout) (Percent) EDI Total (PO-1C -2)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	1	10273	1.00%	1.40%
Apr-01	4	22017	0.02%	1.35%
May-01	196	45372	0.43%	6.56%
Jun-01	181	37778	0.48%	6.91%
Jul-01	84	47303	0.18%	4.21%
Aug-01	171	40973	0.42%	6.45%
Sep-01	11	19961	0.06%	2.35%



Pre-Order Response Times (Rejected Query) (Avg Sec) EDI Total (PO-1D -2)

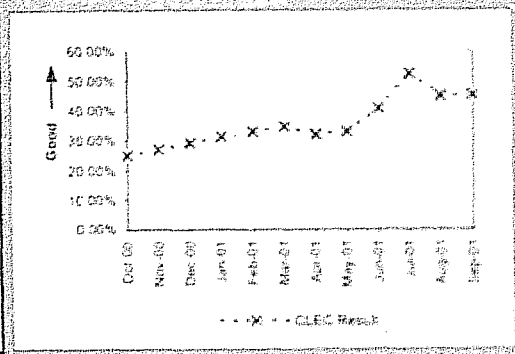
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	13100.82	2251	5.82	4.98
Apr-01	16069.5	3571	4.50	7.83
May-01	24450.93	6849	3.57	7.83
Jun-01	17631.25	5425	3.25	7.27
Jul-01	19569.2	6989	2.80	5.57
Aug-01	21218.12	6889	3.08	8.92
Sep-01	16359.08	6788	2.41	4.27



Checklist #2 - Electronic Flow-through - Resale

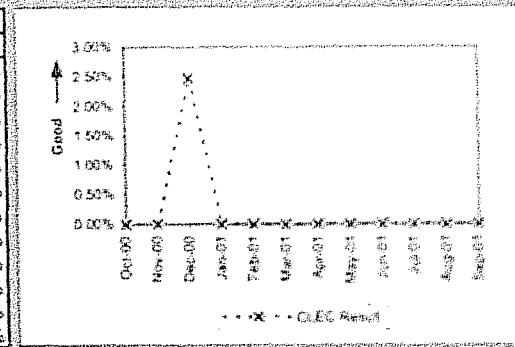
Electronic Flow-through for LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-1)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00	247	976	25.31%	43.48%
Nov-00	225	827	27.21%	44.50%
Dec-00	251	855	29.36%	45.54%
Jan-01	342	1092	31.32%	46.38%
Feb-01	288	872	33.03%	47.03%
Mar-01	304	879	34.58%	47.56%
Apr-01	268	835	32.10%	46.68%
May-01	331	1002	33.03%	47.03%
Jun-01	531	1301	40.81%	49.15%
Jul-01	959	1832	52.35%	49.94%
Aug-01	783	1747	44.82%	49.73%
Sep-01	777	1720	45.17%	49.77%



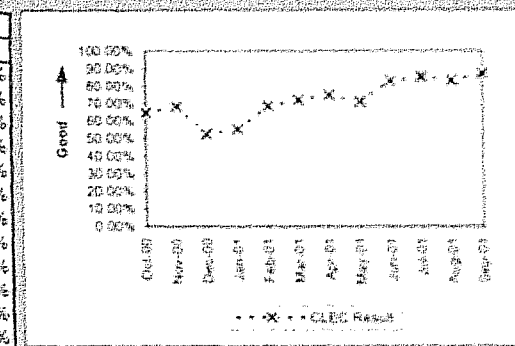
Electronic Flow-through for LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-2)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00	0	1	0.00%	0.00%
Nov-00	0	18	0.00%	0.00%
Dec-00	8	323	2.48%	15.54%
Jan-01	0	380	0.00%	0.00%
Feb-01	0	338	0.00%	0.00%
Mar-01	0	537	0.00%	0.00%
Apr-01	0	435	0.00%	0.00%
May-01	0	519	0.00%	0.00%
Jun-01	0	548	0.00%	0.00%
Jul-01	0	540	0.00%	0.00%
Aug-01	0	502	0.00%	0.00%
Sep-01	0	360	0.00%	0.00%



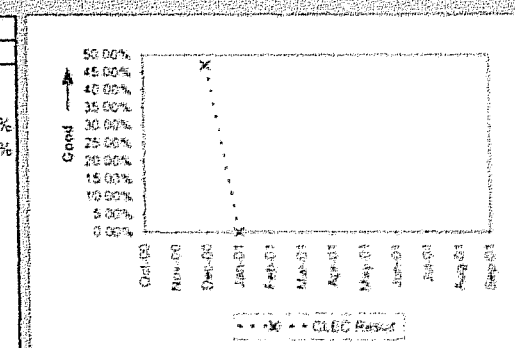
Electronic Flow-through for All Eligible LSRs Received via IMA POTS Resale (Percent) (PO-2B-1)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00	246	379	64.91%	47.73%
Nov-00	225	328	68.60%	46.41%
Dec-00	251	479	52.40%	49.94%
Jan-01	342	615	55.61%	49.68%
Feb-01	288	420	68.57%	46.42%
Mar-01	304	420	72.38%	44.71%
Apr-01	268	358	74.86%	43.38%
May-01	331	466	71.03%	45.36%
Jun-01	531	639	83.10%	37.48%
Jul-01	959	1125	85.24%	35.47%
Aug-01	783	939	83.39%	37.22%
Sep-01	777	891	87.21%	33.40%



Electronic Flow-through for All Eligible LSRs Received via EDI POTS Resale (Percent) (PO-2B-2)

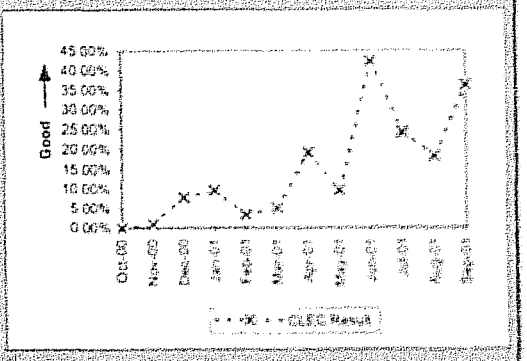
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00	8	17	47.06%	49.91%
Jan-01	0	4	0.00%	0.00%
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				



Checklist #2 - Electronic Flow-through - Unbundled Loops

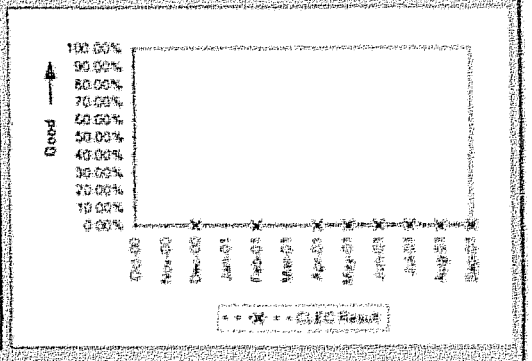
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00	0	67	0.00%	0.00%
Nov-00	1	95	1.05%	10.21%
Dec-00	3	38	7.89%	26.97%
Jan-01	4	41	9.76%	29.67%
Feb-01	2	59	3.39%	18.10%
Mar-01	4	77	5.19%	22.19%
Apr-01	5	26	19.23%	39.41%
May-01	4	41	9.76%	29.67%
Jun-01	19	45	42.22%	49.39%
Jul-01	8	33	24.24%	42.86%
Aug-01	11	60	18.33%	38.69%
Sep-01	21	58	36.21%	48.06%



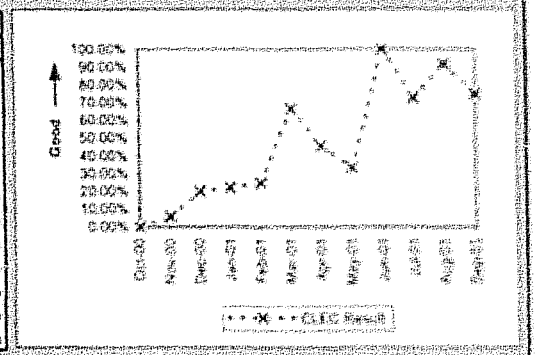
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00	0	1	0.00%	0.00%
Jan-01				
Feb-01	0	2	0.00%	0.00%
Mar-01				
Apr-01	0	2	0.00%	0.00%
May-01	0	1	0.00%	0.00%
Jun-01	0	1	0.00%	0.00%
Jul-01	0	8	0.00%	0.00%
Aug-01	0	9	0.00%	0.00%
Sep-01	0	6	0.00%	0.00%



Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1)

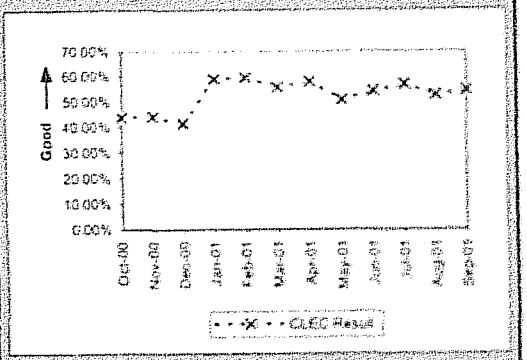
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00	0	8	0.00%	0.00%
Nov-00	1	17	5.88%	23.53%
Dec-00	3	15	20.00%	40.00%
Jan-01	4	18	22.22%	41.57%
Feb-01	2	8	25.00%	43.30%
Mar-01	4	6	66.67%	47.14%
Apr-01	5	11	45.45%	49.79%
May-01	4	12	33.33%	47.14%
Jun-01	19	19	100.00%	0.00%
Jul-01	8	11	72.73%	44.54%
Aug-01	11	12	91.67%	27.64%
Sep-01	21	28	75.00%	43.30%



Checklist #2 - Electronic Flow-through - LNP

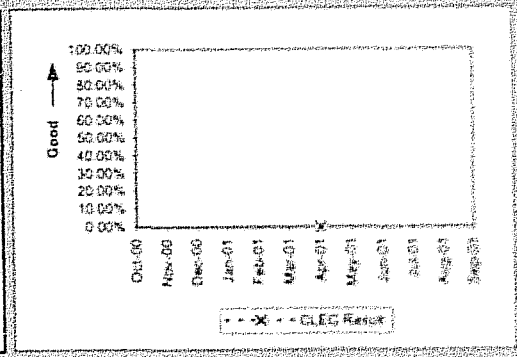
Electronic Flow-through for LSRs Received via IMA LNP (Percent) (PO-2A-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00	180	410	43.90%	49.63%
Nov-00	163	369	44.17%	49.66%
Dec-00	132	317	41.64%	49.30%
Jan-01	398	674	59.05%	49.17%
Feb-01	480	805	59.63%	49.06%
Mar-01	622	1118	55.64%	49.68%
Apr-01	481	831	57.88%	49.37%
May-01	517	1022	50.59%	50.00%
Jun-01	505	933	54.13%	49.83%
Jul-01	504	886	56.88%	49.52%
Aug-01	401	763	52.56%	49.93%
Sep-01	394	725	54.34%	49.81%



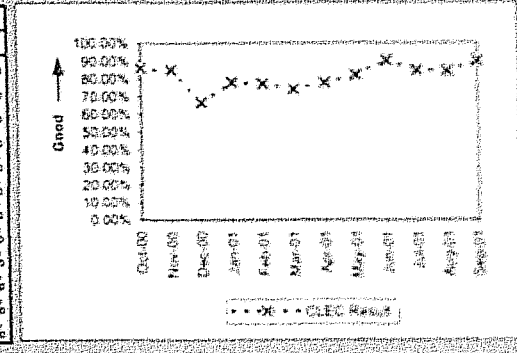
Electronic Flow-through for LSRs Received via EDI LNP (Percent) (PO-2A-2)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01	0	3	0.00%	0.00%
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				



Electronic Flow-through for All Eligible LSRs Received via IMA LNP (Percent) (PO-2B-1)

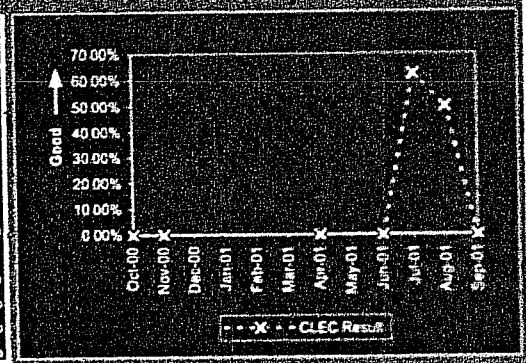
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00	180	209	86.12%	34.57%
Nov-00	163	191	85.34%	35.37%
Dec-00	132	197	67.01%	47.02%
Jan-01	398	508	78.35%	41.19%
Feb-01	480	619	77.54%	41.73%
Mar-01	622	834	74.58%	43.54%
Apr-01	481	616	78.08%	41.37%
May-01	517	629	82.19%	38.26%
Jun-01	505	557	90.66%	29.09%
Jul-01	504	593	84.99%	35.72%
Aug-01	401	474	84.60%	36.10%
Sep-01	394	437	90.16%	29.79%



Checklist #2 - Electronic Flow-through - UNE-P-POTS

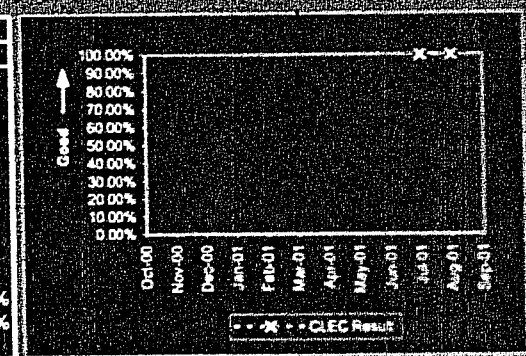
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00	0	3	0.00%	0.00%
Nov-00	0	1	0.00%	0.00%
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01	0	1	0.00%	0.00%
May-01				
Jun-01	0	1	0.00%	0.00%
Jul-01	5	8	62.50%	48.41%
Aug-01	4	8	50.00%	50.00%
Sep-01	0	2	0.00%	0.00%



Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1)

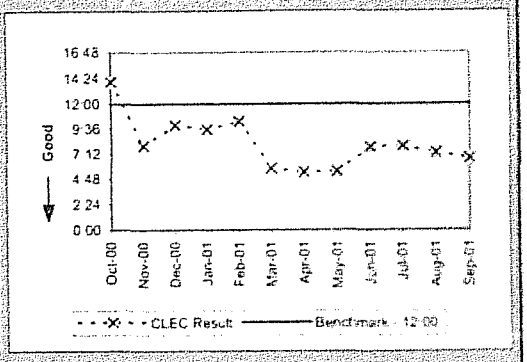
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	5	5	100.00%	0.00%
Aug-01	4	4	100.00%	0.00%
Sep-01				



Checklist #2 - LSR Rejections

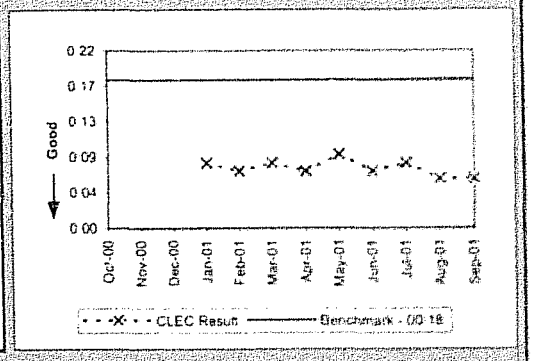
LSR Rejection Notice Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1)

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	1483:01	105	14:07
Nov-00	942:21	118	7:59
Dec-00	977:54	98	9:59
Jan-01	834:14	87	9:35
Feb-01	1211:03	117	10:21
Mar-01	445:03	76	5:51
Apr-01	367:41	67	5:29
May-01	570:53	103	5:33
Jun-01	990:41	126	7:52
Jul-01	983:32	123	8:00
Aug-01	1056:51	144	7:20
Sep-01	830:18	122	6:48



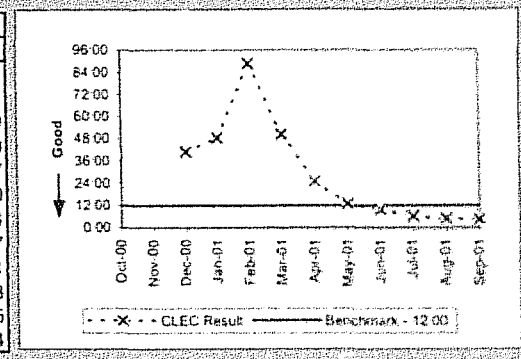
LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2)

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00			
Nov-00			
Dec-00			
Jan-01	2378:48	17747	0:08
Feb-01	2148:13	18155	0:07
Mar-01	2440:50	19022	0:08
Apr-01	2602:06	21013	0:07
May-01	3476:22	24033	0:09
Jun-01	2646:25	22269	0:07
Jul-01	3187:14	25302	0:08
Aug-01	2619:12	24519	0:06
Sep-01	2182:39	20332	0:06



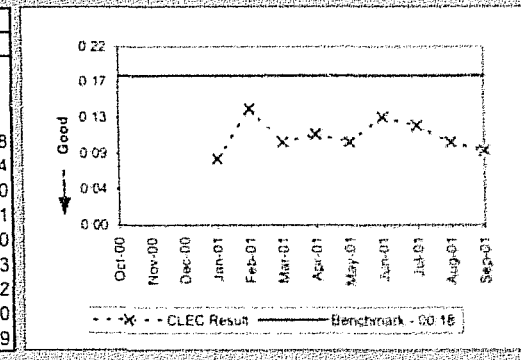
LSR Rejection Notice Interval for EDI - Rejected Manually (Hours:Minutes) (PO-3B-1)

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00			
Nov-00			
Dec-00	1803:16	44	40:59
Jan-01	2084:58	43	48:29
Feb-01	4705:06	53	88:47
Mar-01	4429:37	88	50:20
Apr-01	3431:28	136	25:14
May-01	2058:52	159	12:57
Jun-01	1280:59	130	9:51
Jul-01	1003:05	157	6:23
Aug-01	766:09	156	4:55
Sep-01	593:01	130	4:34



LSR Rejection Notice Interval for EDI - Auto-Rejected (Minutes:Seconds) (PO-3B-2)

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00			
Nov-00			
Dec-00			
Jan-01	943:21	7432	0:08
Feb-01	1747:16	7520	0:14
Mar-01	1188:33	7327	0:10
Apr-01	1493:35	8414	0:11
May-01	1564:42	9845	0:10
Jun-01	1628:21	7734	0:13
Jul-01	1517:44	7819	0:12
Aug-01	1657:46	10415	0:10
Sep-01	1419:33	9822	0:09



CONTINUATION

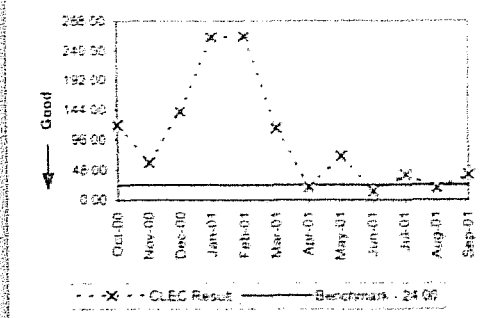
[12]

Scan ~ ~ # Pgs [ ]

Checklist #2 - LSR Rejections

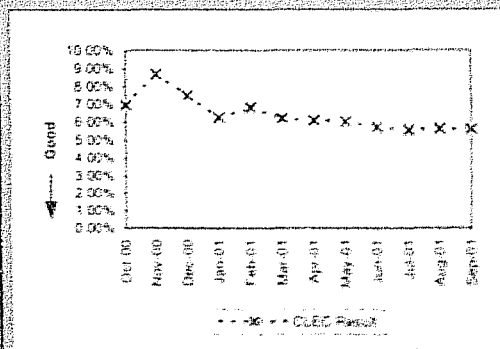
LSR Rejection Notice Interval for Manual and IIS (Hours:Minutes) (PO-3C)

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	359:45	3	119:55
Nov-00	537:38	9	59:44
Dec-00	281:59	2	140:59
Jan-01	1047:24	4	261:51
Feb-01	2634:53	10	263:29
Mar-01	915:49	8	114:29
Apr-01	63:13	3	21:04
May-01	916:19	13	70:29
Jun-01	113:29	8	14:11
Jul-01	321:59	8	40:15
Aug-01	136:41	7	19:32
Sep-01	483:57	12	40:20



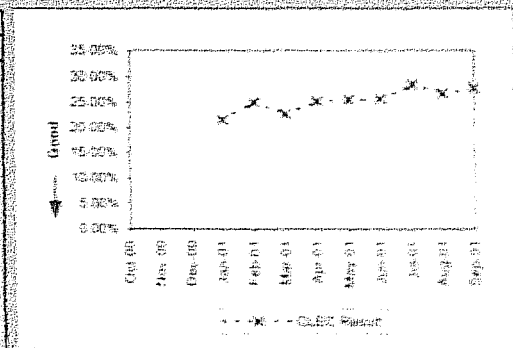
LSRs Rejected for IMA - Rejected Manually (Percent) (PO-4A-1)

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	105	1501	7.00%
Nov-00	118	1355	8.71%
Dec-00	98	1304	7.52%
Jan-01	5176	82402	6.28%
Feb-01	4942	72394	6.83%
Mar-01	5239	84076	6.23%
Apr-01	5094	83423	6.11%
May-01	5684	94055	6.04%
Jun-01	4947	86450	5.72%
Jul-01	4933	88485	5.58%
Aug-01	5158	91530	5.64%
Sep-01	4114	73160	5.62%



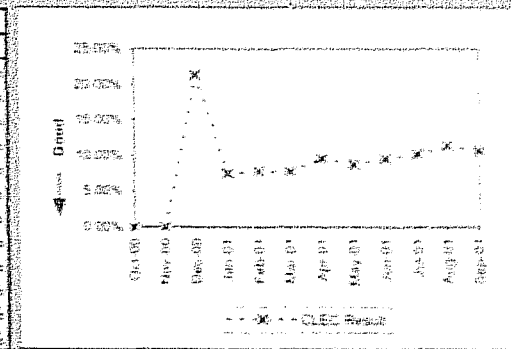
LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-4A-2)

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00			
Nov-00			
Dec-00			
Jan-01	17747	82402	21.54%
Feb-01	18155	72394	25.08%
Mar-01	19022	84076	22.62%
Apr-01	21013	83423	25.19%
May-01	24033	94055	25.55%
Jun-01	22269	86450	25.76%
Jul-01	25302	88485	28.59%
Aug-01	24519	91530	26.79%
Sep-01	20332	73160	27.79%



LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1)

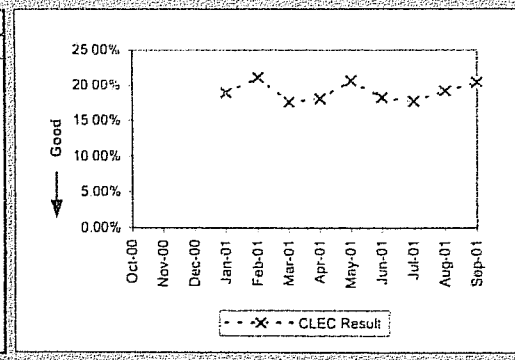
Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	0	1	0.00%
Nov-00	0	6	0.00%
Dec-00	44	206	21.36%
Jan-01	2965	39336	7.54%
Feb-01	2779	35580	7.81%
Mar-01	3242	41598	7.79%
Apr-01	4462	46545	9.59%
May-01	4212	47633	8.84%
Jun-01	4046	42364	9.55%
Jul-01	4528	44111	10.27%
Aug-01	6185	54234	11.40%
Sep-01	5138	47975	10.71%



Checklist #2 - LSR Rejections

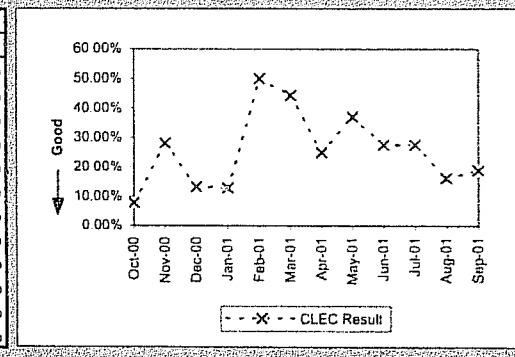
LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2)

	CLEC Num	CLEC Denom	CLEC Result
[illegible]			
[illegible]			
[illegible]			
[illegible]	7432	39336	18.89%
[illegible]	7520	35580	21.14%
[illegible]	7327	41598	17.61%
[illegible]	8414	46545	18.08%
[illegible]	9845	47633	20.67%
[illegible]	7734	42364	18.26%
[illegible]	7819	44111	17.73%
[illegible]	10415	54234	19.20%
[illegible]	9822	47978	20.47%



LSRs Received via Facsimile (Percent) (PO-4C)

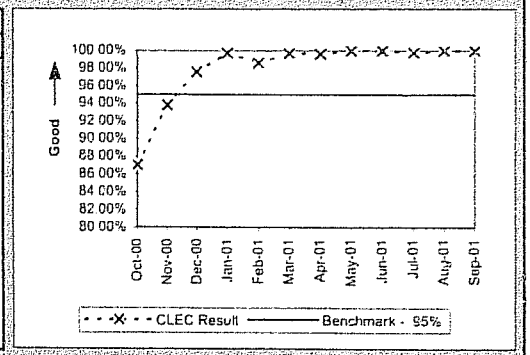
	CLEC Num	CLEC Denom	CLEC Result
[illegible]	3	38	7.89%
[illegible]	9	32	28.13%
[illegible]	2	15	13.33%
[illegible]	4	31	12.90%
[illegible]	10	20	50.00%
[illegible]	8	18	44.44%
[illegible]	3	12	25.00%
[illegible]	13	35	37.14%
[illegible]	8	29	27.59%
[illegible]	8	29	27.59%
[illegible]	7	43	16.28%
[illegible]	12	63	19.05%



Checklist #2 - Firm Order Confirmations - Resale

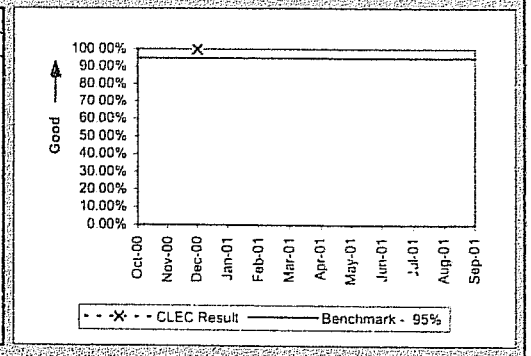
FOCs On Time For Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1 (a))

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	215	247	87.04%
Nov-00	211	225	93.78%
Dec-00	245	251	97.61%
Jan-01	341	342	99.71%
Feb-01	284	288	98.61%
Mar-01	303	304	99.67%
Apr-01	267	268	99.63%
May-01	331	331	100.00%
Jun-01	531	531	100.00%
Jul-01	962	964	99.79%
Aug-01	787	787	100.00%
Sep-01	764	764	100.00%



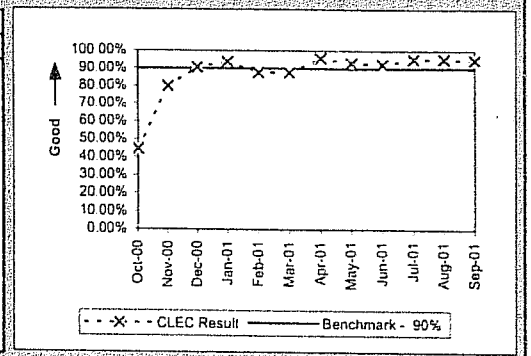
FOCs On Time For Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2 (a))

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00			
Nov-00			
Dec-00	8	8	100.00%
Jan-01			
Feb-01			
Mar-01			
Apr-01			
May-01			
Jun-01			
Jul-01			
Aug-01			
Sep-01			



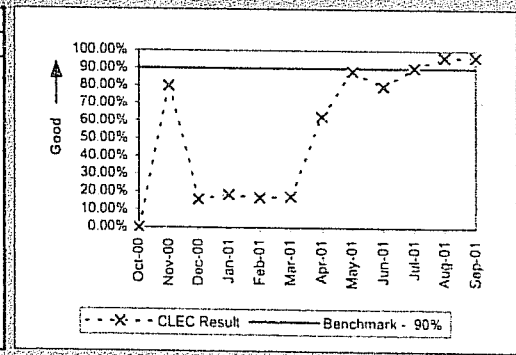
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1 (a))

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	308	691	44.57%
Nov-00	451	563	80.11%
Dec-00	543	598	90.80%
Jan-01	670	713	93.97%
Feb-01	472	538	87.73%
Mar-01	468	534	87.64%
Apr-01	530	553	95.84%
May-01	585	628	93.15%
Jun-01	687	743	92.46%
Jul-01	801	840	95.36%
Aug-01	880	923	95.34%
Sep-01	831	877	94.75%



FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2 (a))

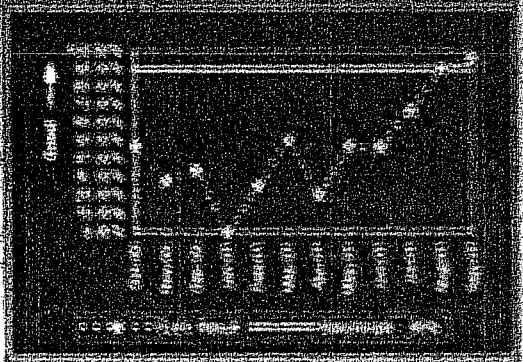
Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	0	1	0.00%
Nov-00	4	5	80.00%
Dec-00	24	150	16.00%
Jan-01	72	390	18.46%
Feb-01	56	334	16.77%
Mar-01	92	529	17.39%
Apr-01	263	420	62.62%
May-01	455	515	88.35%
Jun-01	414	519	79.77%
Jul-01	480	532	90.23%
Aug-01	470	489	96.11%
Sep-01	340	353	96.32%



Checklist #2 - Firm Order Confirmations - Retail

FOCs on Time for Manual (Percent) (PO-5C-4a)

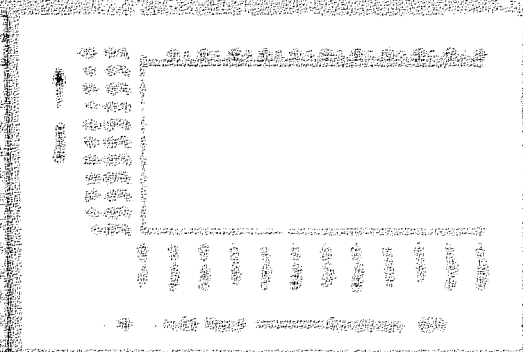
Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	13	28	46.43%
Nov-00	5	18	27.78%
Dec-00	4	12	33.33%
Jan-01	0	23	0.00%
Feb-01	2	6	33.33%
Mar-01	4	6	66.67%
Apr-01	1	5	20.00%
May-01	7	13	53.85%
Jun-01	6	13	46.15%
Jul-01	8	14	57.14%
Aug-01	18	27	66.67%
Sep-01	27	29	93.10%



Checklist #2 - Fast Order Confirmations - Unbundled Loops

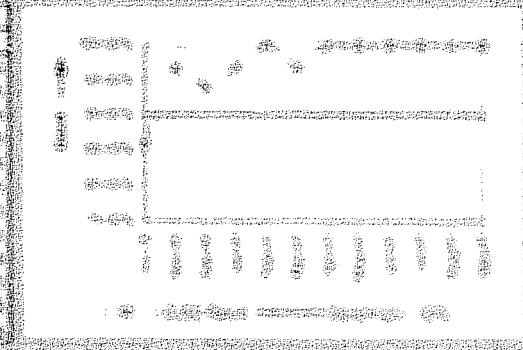
FOCs On Time for Fully Electronic LSRs Received Via [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00			
Nov-00			
Dec-00			
Jan-01			
Feb-01			
Mar-01			
Apr-01			
May-01			
Jun-01			
Jul-01			
Aug-01			
Sep-01			



FOCs On Time For Electronic/Manual LSRs Received Via [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00			
Nov-00			
Dec-00			
Jan-01			
Feb-01			
Mar-01			
Apr-01			
May-01			
Jun-01			
Jul-01			
Aug-01			
Sep-01			

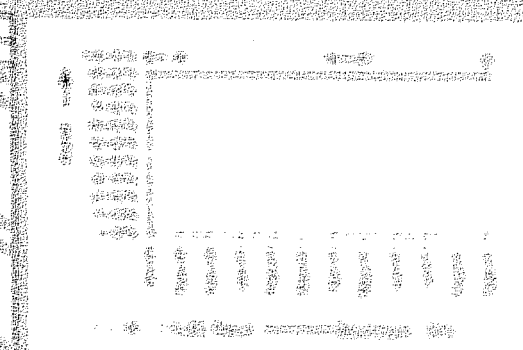


FOCs On Time For Electronic/Manual LSRs Received Via [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00			
Nov-00			
Dec-00			
Jan-01			
Feb-01			
Mar-01			
Apr-01			
May-01			
Jun-01			
Jul-01			
Aug-01			
Sep-01			

FOCs on Time for Unbundled [illegible]

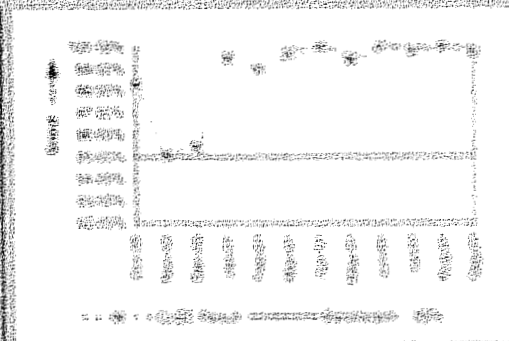
Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00			
Nov-00			
Dec-00			
Jan-01			
Feb-01			
Mar-01			
Apr-01			
May-01			
Jun-01			
Jul-01			
Aug-01			
Sep-01			



Checklist #2 - Firm Order Confirmation - LSR

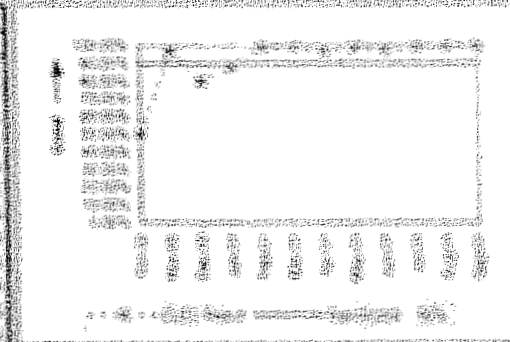
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-4A-1 [illegible])

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	177	180	[illegible]
Nov-00	155	163	[illegible]
Dec-00	126	132	[illegible]
Jan-01	396	[illegible]	[illegible]
Feb-01	475	[illegible]	[illegible]
Mar-01	620	[illegible]	[illegible]
Apr-01	481	481	[illegible]
May-01	514	517	[illegible]
Jun-01	505	[illegible]	[illegible]
Jul-01	503	504	[illegible]
Aug-01	401	401	[illegible]
Sep-01	392	393	[illegible]



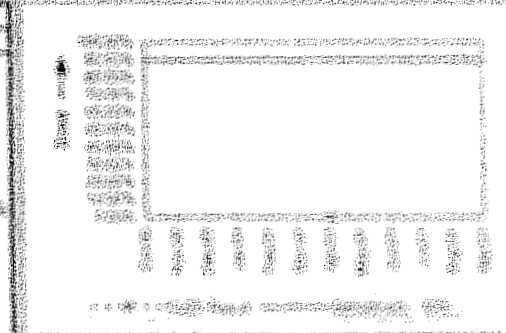
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-4A-[illegible])

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	105	[illegible]	[illegible]
Nov-00	180	[illegible]	[illegible]
Dec-00	149	[illegible]	[illegible]
Jan-01	215	[illegible]	[illegible]
Feb-01	266	[illegible]	[illegible]
Mar-01	440	445	[illegible]
Apr-01	324	[illegible]	[illegible]
May-01	484	[illegible]	[illegible]
Jun-01	407	[illegible]	[illegible]
Jul-01	367	[illegible]	[illegible]
Aug-01	340	[illegible]	[illegible]
Sep-01	264	[illegible]	[illegible]



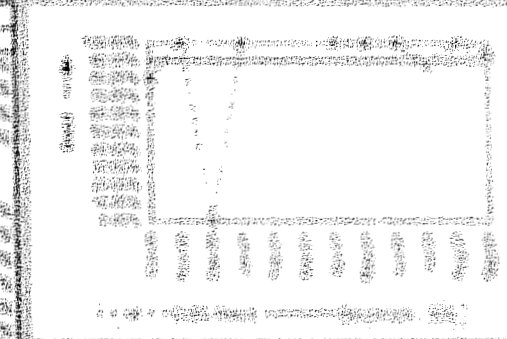
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-4A-[illegible])

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00			
Nov-00			
Dec-00			
Jan-01			
Feb-01			
Mar-01			
Apr-01	0	[illegible]	[illegible]
May-01			
Jun-01			
Jul-01			
Aug-01			
Sep-01			



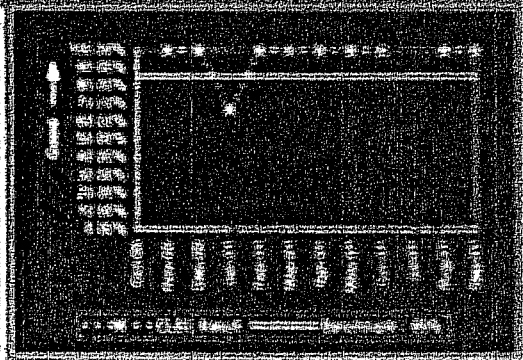
FOCs on Time for Manual (Percent) (PO-4C-[illegible])

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	4	[illegible]	[illegible]
Nov-00	3	[illegible]	[illegible]
Dec-00	0	[illegible]	[illegible]
Jan-01	3	[illegible]	[illegible]
Feb-01			
Mar-01			
Apr-01	2	[illegible]	[illegible]
May-01	6	[illegible]	[illegible]
Jun-01	6	[illegible]	[illegible]
Jul-01	7	[illegible]	[illegible]
Aug-01	16	16	[illegible]
Sep-01	13	[illegible]	[illegible]



Checklist #2 - Firm Order Confirmations - LIS

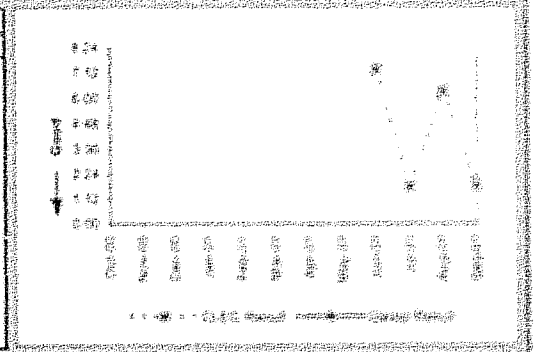
Firm Order Confirmations (FOCs) On Time (Percent) (PO-5 D)			
Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00			
Nov-00	2	2	100.00%
Dec-00	2	2	100.00%
Jan-01	2	3	66.67%
Feb-01	1	1	100.00%
Mar-01	4	4	100.00%
Apr-01	5	5	100.00%
May-01	1	1	100.00%
Jun-01	2	2	100.00%
Jul-01			
Aug-01	3	3	100.00%
Sep-01	1	1	100.00%



Checklist #2 - Completion Notifications

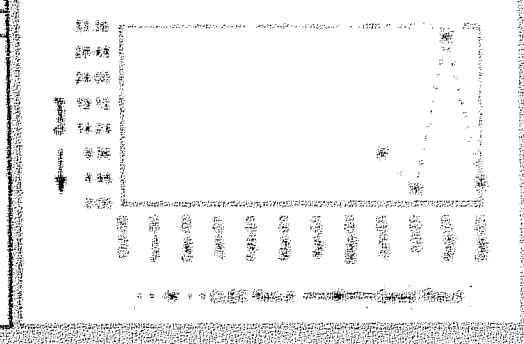
Work Completion Notification Timeliness (Hours:Minutes) (PO-6A)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01	11471:26	1560	7:21	34:23					
Jul-01	3693:18	2025	1:49	5:26					
Aug-01	13826:36	2188	6:19	39:02					
Sep-01	4027:42	2189	1:50	7:27					



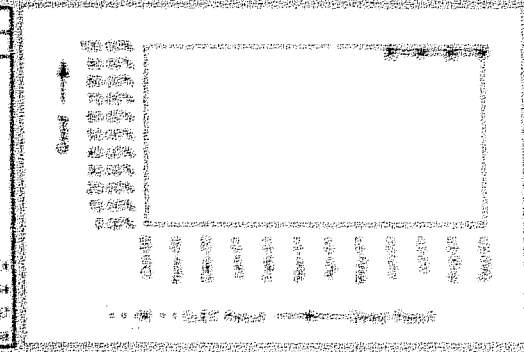
Work Completion Notification Timeliness (Hours:Minutes) (PO-6B)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01	3542:19	366	9:41	38:28					
Jul-01	1121:30	404	2:47	8:18					
Aug-01	16072:30	508	31:38	105:48					
Sep-01	1357:50	364	3:44	30:28					



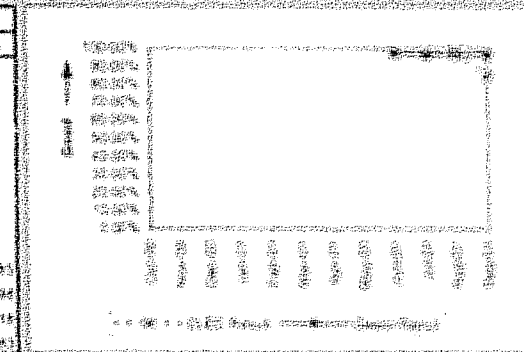
Billing Completion Notification Timeliness (Percent) (PO-7A_C)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01	1202	1251	96.08%	19.40%	30073	30786	97.68%	[illegible]	[illegible]
Jul-01	1266	1300	97.38%	15.96%	28667	29708	96.50%	-1.71	[illegible]
Aug-01	1644	1722	95.47%	20.80%	30915	31934	96.81%	[illegible]	[illegible]
Sep-01	1575	1615	97.52%	15.54%	25666	26493	96.88%	-1.45	[illegible]



Billing Completion Notification Timeliness (Percent) (PO-7B_C)

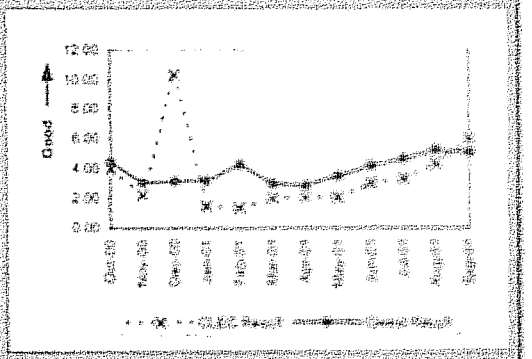
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01	593	608	97.53%	15.51%	30073	30786	97.68%	[illegible]	[illegible]
Jul-01	528	540	97.78%	14.74%	28667	29708	96.50%	[illegible]	[illegible]
Aug-01	521	530	98.30%	12.92%	30915	31934	96.81%	[illegible]	[illegible]
Sep-01	374	439	85.19%	35.52%	25666	26493	96.88%	[illegible]	[illegible]



Checklist #2 - Jeopardy Notifications - Non-Designed Services

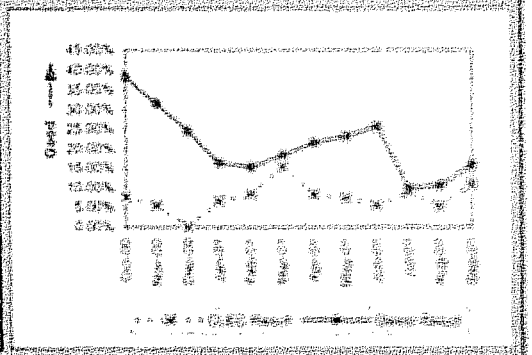
Jeopardy Notice Interval (Average Days) (PO-8 A)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	12	3	4 00	1 00	586	132	4 44	0 09	-0 94
Nov-00	18	8	2 25	2 76	345	113	3 05	0 48	-0 71
Dec-00	31	3	10 33	17 90	207	66	3 14	-2 35	-2 37
Jan-01	3	2	1 50	2 12	140	44	3 18	0 66	-0 6
Feb-01	7	5	1 40	1 14	133	31	4 29	1 19	-0 28
Mar-01	16	8	2 00	3 74	149	50	2 98	0 64	-0 61
Apr-01	21	10	2 10	2 08	234	82	2 85	0 69	-0 58
May-01	34	16	2 12	2 42	372	106	3 51	0 94	-0 43
Jun-01	15	5	3 00	3 16	526	126	4 17	0 15	-0 91
Jul-01	43	13	3 31	1 97	634	137	4 63	0 86	-0 45
Aug-01	52	12	4 33	3 39	918	176	5 22	0 36	-0 78
Sep-01	149	25	5.96	5 19	696	138	5 04	-0 75	-1 46



Timely Jeopardy Notices (Percent) (PO-9 A)

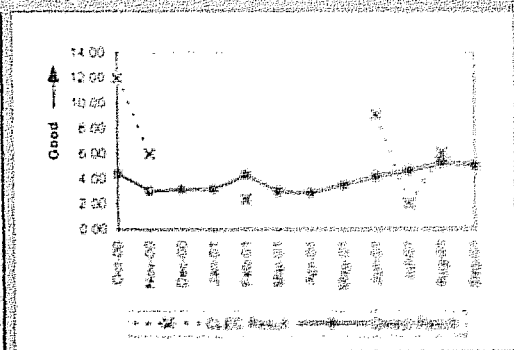
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	2	26	7 69%	26 65%	52	136	38 24%	2 94	0 79
Nov-00	1	18	5 56%	22 91%	43	136	31 62%	2 19	0 33
Dec-00	0	14	0 00%	0 00%	25	102	24 51%	1 98	0 2
Jan-01	1	15	6 67%	24 94%	18	110	16 36%	0 93	-0 44
Feb-01	2	24	8 33%	27 64%	8	52	15 38%	0 78	-0 53
Mar-01	2	13	15 38%	36 06%	13	71	18 31%	0 15	-0 91
Apr-01	1	12	8 33%	27 64%	22	102	21 57%	1 04	-0 52
May-01	2	27	7 41%	26 19%	31	133	23 31%	1 94	0 18
Jun-01	1	18	5 56%	22 91%	32	125	25 60%	1 99	0 01
Jul-01	5	56	8 93%	28 52%	39	395	9 87%	0 16	-0 9
Aug-01	3	55	5.45%	22 71%	41	385	10 65%	1 19	-0 28
Sep-01	5	46	10 87%	31 13%	49	307	15.96%	0 67	-0 43



Checklist #2 - Jeopardy Notifications - Unbundled Loops

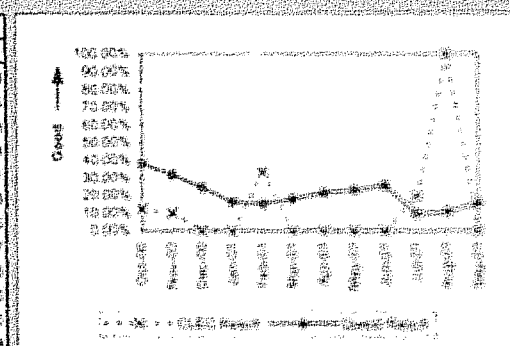
Jeopardy Notice Interval (Average Days) (PO-8 B)

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	24	2	12.00	8.49	586	132	4.44	-1.31	-1.8
Nov-00	6	1	6.00		345	113	3.05	-0.64	-1.39
Dec-00					207	66	3.14		
Jan-01					140	44	3.18		
Feb-01	7	3	2.33	2.52	133	31	4.29	0.44	-0.73
Mar-01					149	50	2.98		
Apr-01					234	82	2.85		
May-01					372	106	3.51		
Jun-01	36	4	9.00	0.00	526	126	4.17	-1.19	-1.72
Jul-01	2	1	2.00		634	137	4.63	0.13	-0.92
Aug-01	6	1	6.00		918	176	5.22	-0.13	-1.08
Sep-01					696	138	5.04		



Timely Jeopardy Notices (Percent) (PO-9 B)

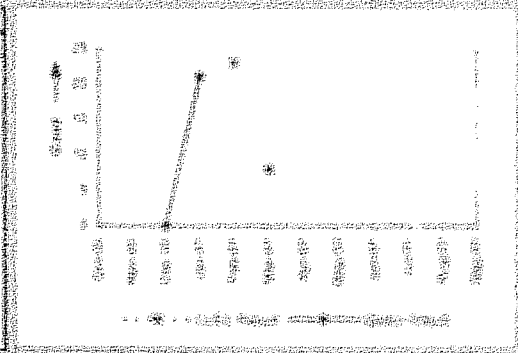
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1	8	12.50%	33.07%	52	136	38.24%	1.42	-0.13
Nov-00	1	10	10.00%	30.00%	43	136	31.62%	1.39	-0.15
Dec-00	0	1	0.00%	0.00%	25	102	24.51%	0.7	-0.58
Jan-01	0	6	0.00%	0.00%	18	110	16.36%	0.99	-0.4
Feb-01	1	3	33.33%	47.14%	8	52	15.38%	-0.64	-1.51
Mar-01	0	5	0.00%	0.00%	13	71	18.31%	0.94	-0.43
Apr-01	0	1	0.00%	0.00%	22	102	21.57%	0.23	-0.86
May-01	0	2	0.00%	0.00%	31	133	23.31%	0.54	-0.67
Jun-01	0	8	0.00%	0.00%	32	125	25.60%	1.73	0.05
Jul-01	1	5	20.00%	40.00%	39	395	9.87%	-0.75	-1.46
Aug-01	1	1	100.00%	0.00%	41	385	10.65%	-2.89	-2.76
Sep-01	0	4	0.00%	0.00%	49	307	15.96%	0.69	-0.58



Checklist #2 - Jeopardy Notifications - UNE

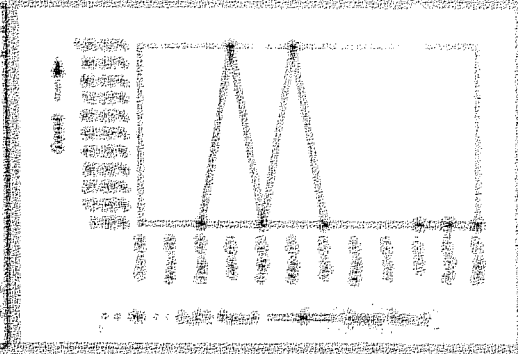
Jeopardy Notice Interval (Average Days) (PO-9-C)

Date	CLEC Num	CLEC Denom	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denom	Qwest Resu	Diff. 2 Std	Sigma Dev
Oct-00									
Nov-00									
Dec-00					[illegible]	[illegible]	[illegible]		
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01	23	1	23.00						
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									



Timely Jeopardy Notices (Percent) (PO-9-D)

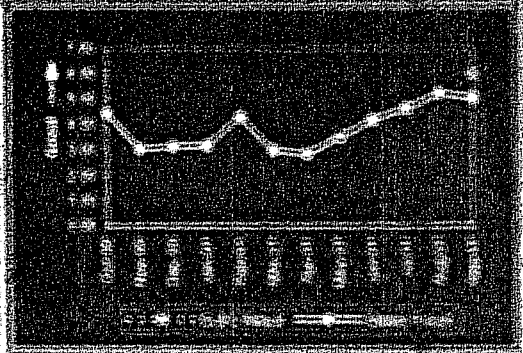
Date	CLEC Num	CLEC Denom	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denom	Qwest Resu	Diff. 2 Std	Sigma Dev
Oct-00									
Nov-00									
Dec-00					[illegible]	[illegible]	[illegible]		
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01									
Jun-01									
Jul-01	0	2	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	0	2	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					[illegible]	[illegible]	[illegible]		



Checklist #2 - Jeopardy Notices

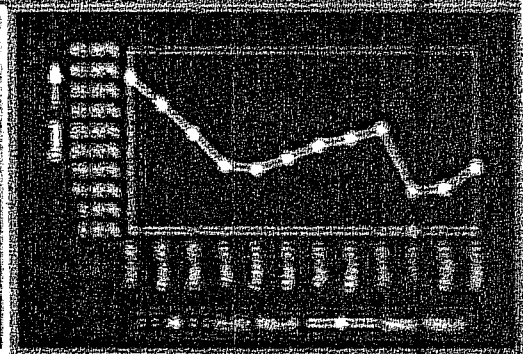
Jeopardy Notice Interval (Average Days)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev	Qwest Num	Qwest Denom	Qwest Result	Qwest Std Dev	Z Score
Oct-00					[illegible]	[illegible]	[illegible]		
Nov-00					343	[illegible]	[illegible]		
Dec-00					[illegible]	[illegible]	[illegible]		
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01	6	1	6.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Timely Jeopardy Notices (Percent)

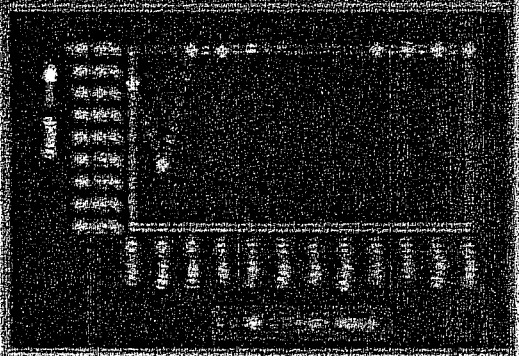
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev	Qwest Num	Qwest Denom	Qwest Result	Qwest Std Dev	Z Score
Oct-00					[illegible]	[illegible]	[illegible]		
Nov-00					[illegible]	[illegible]	[illegible]		
Dec-00					[illegible]	[illegible]	[illegible]		
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01	0	2	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		



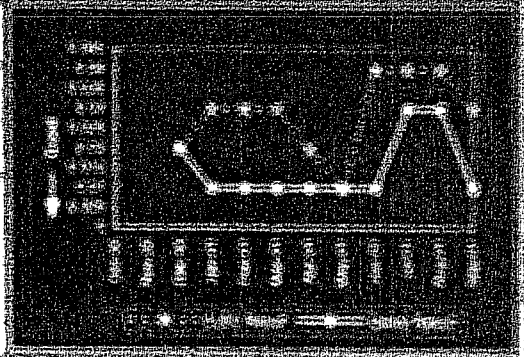
Qwest 8 - LSR Accuracy

LSR Accuracy (Percent) (PO-15)

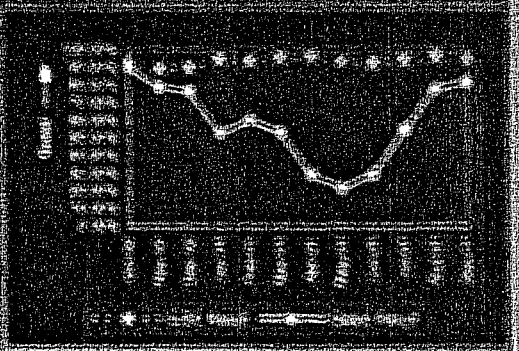
Date	CLEC Num	CLEC Denom	CLEC Value
Oct-00	62732	62786	[illegible]
Nov-00	67492	67672	[illegible]
Dec-00	66217	66218	[illegible]
Jan-01	71131	71133	[illegible]
Feb-01	59524	59563	[illegible]
Mar-01	69728	69732	[illegible]
Apr-01	61756	61772	[illegible]
May-01	76765	76805	[illegible]
Jun-01	78870	78892	[illegible]
Jul-01	73119	73119	[illegible]
Aug-01	84030	84030	[illegible]
Sep-01	65943	66046	[illegible]



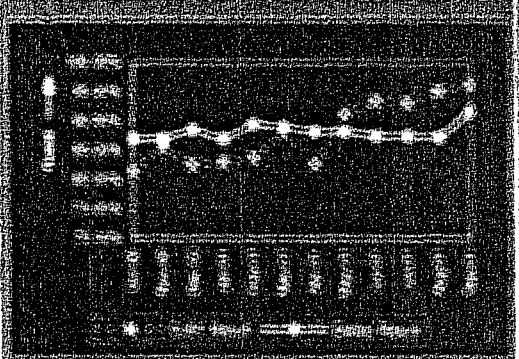
Date	CLEC Num	CLEC Den	CLEC Ratio	Qwest Num	Qwest Den	Qwest Ratio	Parity Gap	Parity Ratio
Oct-00								
Nov-00								
Dec-00	21	960	0.02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	29	1058	0.03	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	30	948	0.03	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	31	1112	0.03	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	15	864	0.02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	14	960	0.01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	59	1391	0.04	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	86	1919	0.04	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	68	1561	0.04	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	41	1864	0.02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

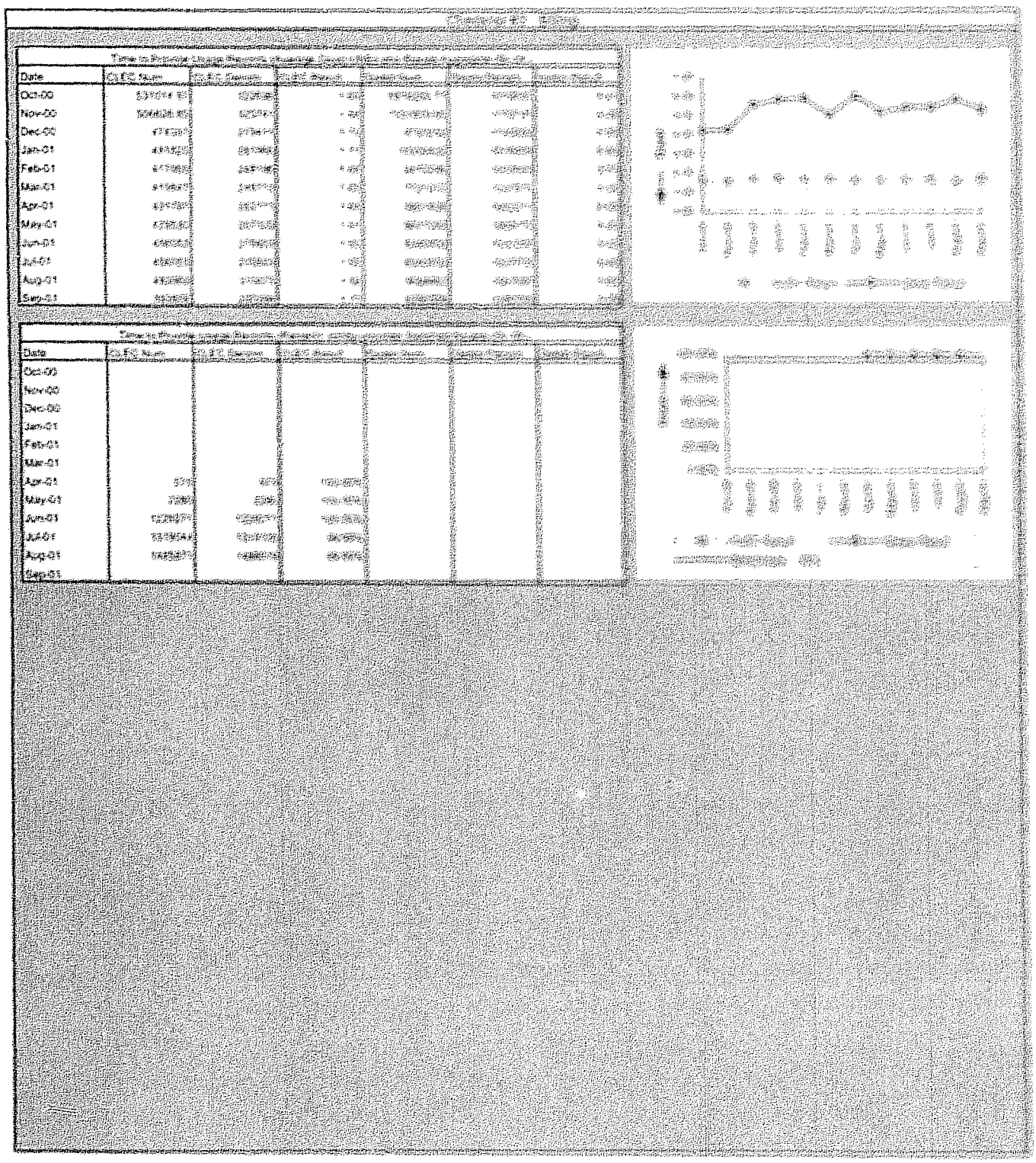


Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Oct-00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Oct-00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

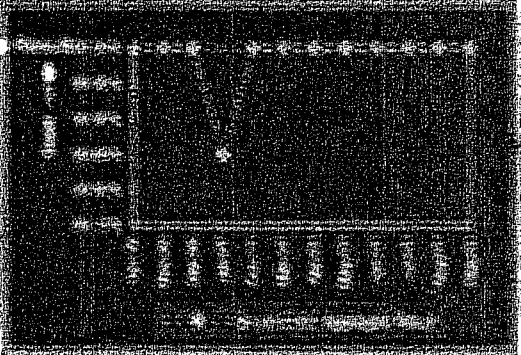




Date						
Oct-00						
Nov-00						
Dec-00						
Jan-01						
Feb-01						
Mar-01						
Apr-01						
May-01						
Jun-01						
Jul-01						
Aug-01						
Sep-01						

Date						
Oct-00						
Nov-00						
Dec-00						
Jan-01						
Feb-01						
Mar-01						
Apr-01						
May-01						
Jun-01						
Jul-01						
Aug-01						
Sep-01						

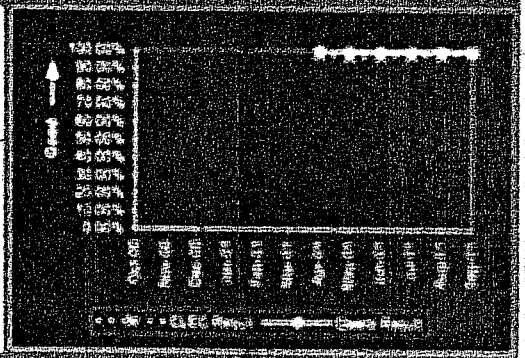
Date	[illegible]	[illegible]	[illegible]
Oct-00	[illegible]	[illegible]	[illegible]
Nov-00	[illegible]	[illegible]	[illegible]
Dec-00	[illegible]	[illegible]	[illegible]
Jan-01	[illegible]	[illegible]	[illegible]
Feb-01	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]



Checklist #2 - Billing

Billing Accuracy - Adjustments for Errors (Percent) UNEs and Resale Aggregate (BI-3A)

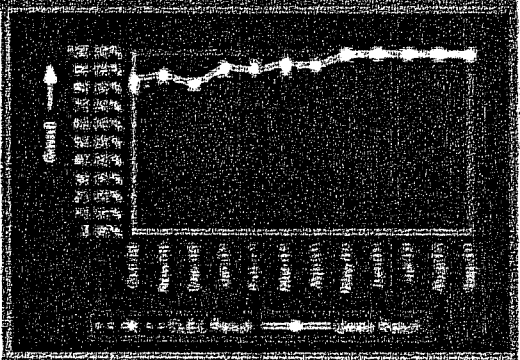
Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Sta
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01	9.862E+09	1.002E+10	98.44%		10595043	10626857	99.70%		
May-01	1147388.6	1184871.5	96.84%	17.50%	10562601	10639928	99.27%	295.21	179.08
Jun-01	1140808.7	1174187.1	97.16%	16.62%	10422351	10496934	99.29%	260.87	157.6
Jul-01	1182348.5	1207524.6	97.92%	14.29%	10360450	10408661	99.54%	248.45	150.64
Aug-01	1210708.7	1237343.5	97.85%	14.51%	10554947	10596793	99.61%	295	178.31
Sep-01	1226554.9	1230174.7	99.71%	5.42%	10335628	10410170	99.28%	-59.47	-33.9



Checklist #2 - Billing

Billing Completeness (Percent) UNEs and Resale Aggregate (Retail)

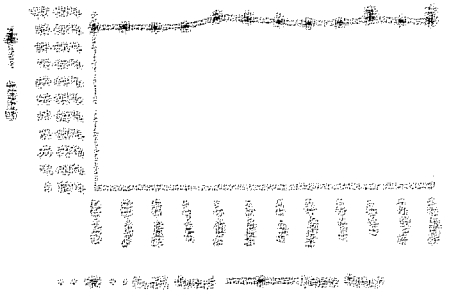
Date	CLEC Num	CLEC Denom	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denom	Qwest Resu	Wilc Z Sco	Parity Sta
Oct-00	1466.04	1840.04	79.67%		30597.58	36622.58	[illegible]		
Nov-00	1463.12	1698.12	86.16%		27993.01	31603.01	[illegible]		
Dec-00	1157	1400	82.64%		25505.61	31102.61	[illegible]		
Jan-01	1456.04	1624.04	89.66%		26753.28	29019.28	[illegible]		
Feb-01	1497	1603	93.39%	24.85%	26573	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1451	1613	89.96%	30.06%	28396	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	1734	1834	94.55%	22.71%	30562	[illegible]	[illegible]	[illegible]	[illegible]
May-01	1463	1486	98.45%	12.34%	30295	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	1880	1894	99.26%	8.57%	31288	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	2085	2107	98.96%	10.16%	30237	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	2231	2259	98.76%	11.06%	32630	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	1774	1785	99.38%	7.83%	27186	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #2 - Unbundled Network Element - [illegible]

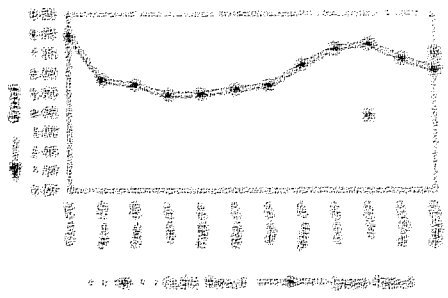
Installation Commitments Met (Percent) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Oct-00				[illegible]	[illegible]	[illegible]		
Nov-00				[illegible]	[illegible]	[illegible]		
Dec-00				[illegible]	[illegible]	[illegible]		
Jan-01				[illegible]	[illegible]	[illegible]		
Feb-01				[illegible]	[illegible]	[illegible]		
Mar-01				[illegible]	[illegible]	[illegible]		
Apr-01				[illegible]	[illegible]	[illegible]		
May-01				[illegible]	[illegible]	[illegible]		
Jun-01				[illegible]	[illegible]	[illegible]		
Jul-01	6	6	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01				[illegible]	[illegible]	[illegible]		
Sep-01	1	1	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



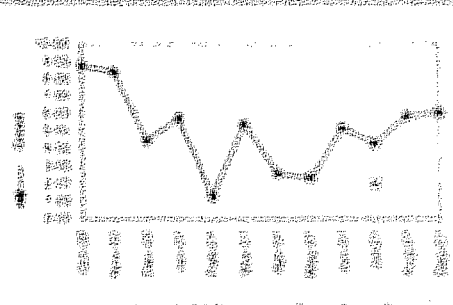
Installation Interval (Average Days) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Oct-00				[illegible]	[illegible]	[illegible]		
Nov-00				[illegible]	[illegible]	[illegible]		
Dec-00				[illegible]	[illegible]	[illegible]		
Jan-01				[illegible]	[illegible]	[illegible]		
Feb-01				[illegible]	[illegible]	[illegible]		
Mar-01				[illegible]	[illegible]	[illegible]		
Apr-01				[illegible]	[illegible]	[illegible]		
May-01				[illegible]	[illegible]	[illegible]		
Jun-01				[illegible]	[illegible]	[illegible]		
Jul-01	27	7	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01				[illegible]	[illegible]	[illegible]		
Sep-01	7	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



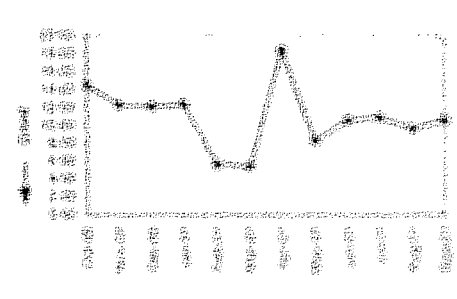
Delayed Days for Non-Facility Reasons (Average Days) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Oct-00				[illegible]	[illegible]	[illegible]		
Nov-00				[illegible]	[illegible]	[illegible]		
Dec-00				[illegible]	[illegible]	[illegible]		
Jan-01				[illegible]	[illegible]	[illegible]		
Feb-01				[illegible]	[illegible]	[illegible]		
Mar-01				[illegible]	[illegible]	[illegible]		
Apr-01				[illegible]	[illegible]	[illegible]		
May-01				[illegible]	[illegible]	[illegible]		
Jun-01				[illegible]	[illegible]	[illegible]		
Jul-01	2	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01				[illegible]	[illegible]	[illegible]		
Sep-01				[illegible]	[illegible]	[illegible]		



Delayed Days for Facility Reasons (Average Days) [illegible]

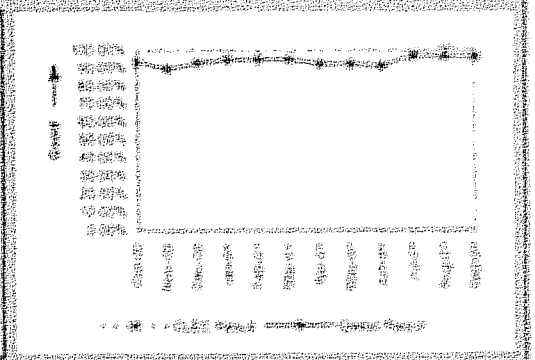
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Oct-00				[illegible]	[illegible]	[illegible]		
Nov-00				[illegible]	[illegible]	[illegible]		
Dec-00				[illegible]	[illegible]	[illegible]		
Jan-01				[illegible]	[illegible]	[illegible]		
Feb-01				[illegible]	[illegible]	[illegible]		
Mar-01				[illegible]	[illegible]	[illegible]		
Apr-01				[illegible]	[illegible]	[illegible]		
May-01				[illegible]	[illegible]	[illegible]		
Jun-01				[illegible]	[illegible]	[illegible]		
Jul-01				[illegible]	[illegible]	[illegible]		
Aug-01				[illegible]	[illegible]	[illegible]		
Sep-01				[illegible]	[illegible]	[illegible]		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

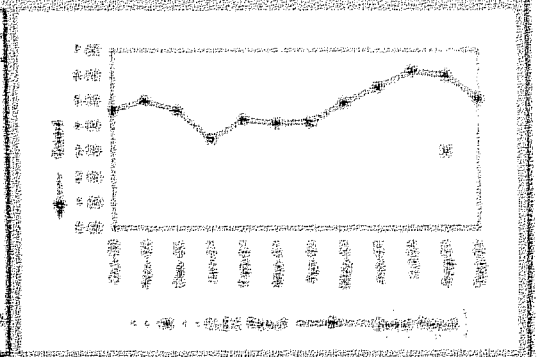
Installation Commitments Met (Percent) (OP-3 -- Dispatches Outside MSAs)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Parity Sco
Oct-00				592	633	93.50%		
Nov-00				508	568	89.44%		
Dec-00				425	459	92.59%		
Jan-01				474	502	94.42%		
Feb-01				382	404	94.55%		
Mar-01				400	423	94.56%		
Apr-01				473	514	92.02%		
May-01				581	613	94.78%		
Jun-01				538	588	91.50%		
Jul-01				699	723	96.68%		
Aug-01	1	1	100.00%	866	894	96.64%	0.[illegible]	1.[illegible]
Sep-01				525	548	95.82%		



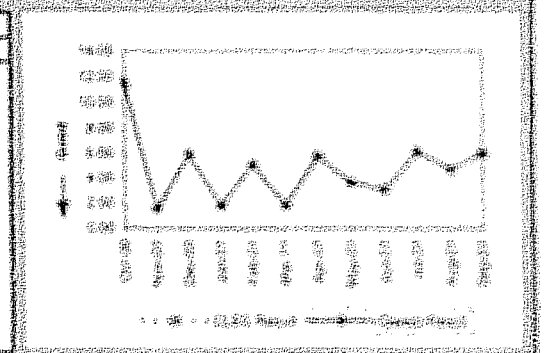
Installation Interval (Average Days) (OP-4 -- Dispatches Outside MSAs)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Parity Sco
Oct-00				2931	633	4.63		
Nov-00				2845	568	5.01		
Dec-00				2122	459	4.62		
Jan-01				1738	502	3.46		
Feb-01				1718	404	4.25		
Mar-01				1730	423	4.09		
Apr-01				2130	514	4.14		
May-01				3099	613	4.96		
Jun-01				3263	588	5.55		
Jul-01				4564	723	6.31		
Aug-01	3	1	3.00	5553	894	6.21	0.34	1.25
Sep-01				2562	548	5.24		



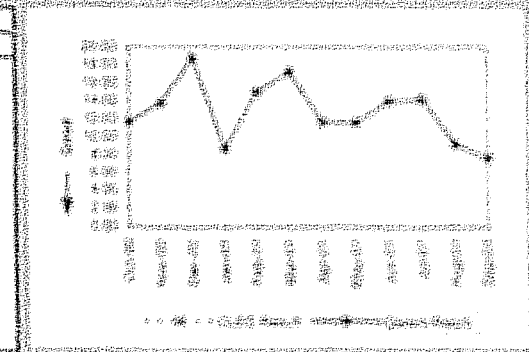
Delayed Days for Non-Facility Reasons (Average Days) (OP-5 -- Dispatches Outside MSAs)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Parity Sco
Oct-00				92	8	11.50		
Nov-00				53	8	7.63		
Dec-00				59	10	5.90		
Jan-01				13	7	1.86		
Feb-01				56	11	5.09		
Mar-01				15	8	1.88		
Apr-01				52	9	5.78		
May-01				69	15	4.60		
Jun-01				41	13	3.15		
Jul-01				173	38	4.55		
Aug-01				208	44	4.73		
Sep-01				162	37	4.38		



Delayed Days for Facility Reasons (Average Days) (OP-5B -- Dispatches Outside MSAs)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Parity Sco
Oct-00				385	33	11.67		
Nov-00				711	53	13.42		
Dec-00				449	34	13.21		
Jan-01				153	23	6.65		
Feb-01				165	11	15.00		
Mar-01				256	15	17.07		
Apr-01				374	29	12.90		
May-01				353	32	11.03		
Jun-01				546	39	14.00		
Jul-01				156	15	10.40		
Aug-01				138	15	9.20		
Sep-01				107	16	6.69		



CONTINUATION

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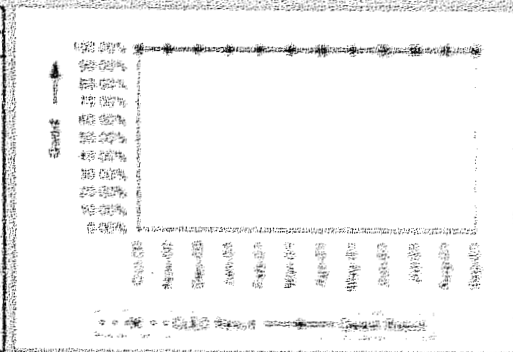
Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

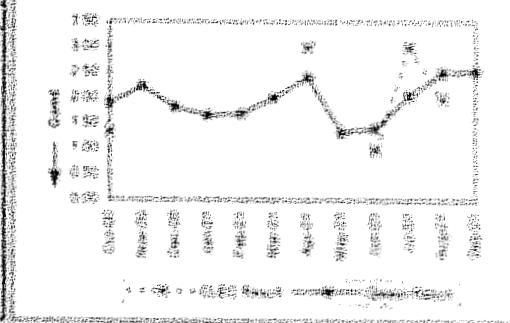
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	3	3	100 00%	14300	14311	99 92%	-0 05	1 07
Nov-00				12212	12224	99 90%		
Dec-00				10651	10658	99 93%		
Jan-01				10877	10901	99 78%		
Feb-01				10671	10680	99 92%		
Mar-01				13412	13428	99 88%		
Apr-01	1	1	100 00%	11415	11439	99 79%	0 05	-1 03
May-01				10922	10942	99 82%		
Jun-01	1	1	100 00%	11707	11730	99 80%	0 04	-1 03
Jul-01	1	1	100 00%	6530	6552	99 66%	-0 06	-1 08
Aug-01	4	4	100 00%	3515	3519	99 89%	-0 07	-1 08
Sep-01				2750	2757	99 75%		



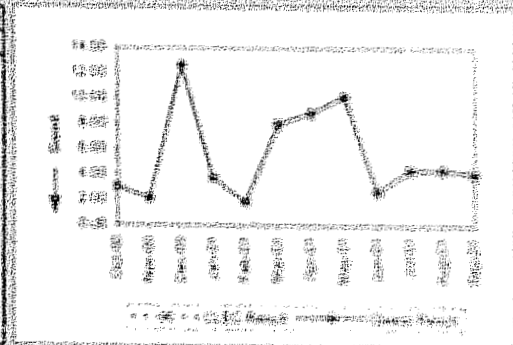
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	4	3	1 33	27025	14310	1 89	-0 31	-1 13
Nov-00				27116	12224	2 22		
Dec-00				19444	10658	1 82		
Jan-01				18125	10901	1 66		
Feb-01				18059	10680	1 69		
Mar-01				27009	13428	2 01		
Apr-01	3	1	3 00	27558	11439	2 41	0 19	-0 62
May-01				12590	9431	1 33		
Jun-01	1	1	1 00	13624	9941	1 41	-0 38	1 13
Jul-01	3	1	3 00	10609	5179	2 05	0 59	-0 62
Aug-01	8	4	2 00	7035	2811	2 50	-0 68	1 31
Sep-01				5799	2294	2 53		



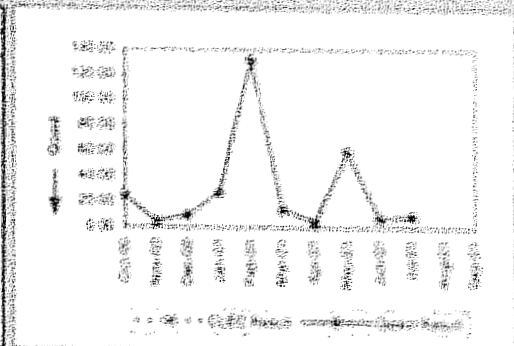
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00				15	5	3 00		
Nov-00				15	7	2 14		
Dec-00				63	5	12 60		
Jan-01				64	17	3 76		
Feb-01				13	7	1 86		
Mar-01				112	14	8 00		
Apr-01				186	21	8 86		
May-01				162	16	10 12		
Jun-01				59	22	2 68		
Jul-01				526	121	4 35		
Aug-01				457	104	4 39		
Sep-01				403	99	4 07		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

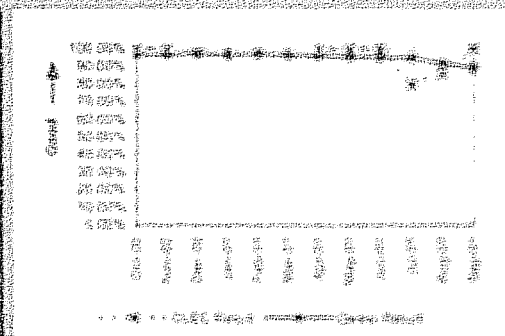
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00				149	6	24 83		
Nov-00				23	5	4 60		
Dec-00				19	2	9 50		
Jan-01				192	7	27 43		
Feb-01				263	2	131 50		
Mar-01				27	2	13 50		
Apr-01				14	3	4 67		
May-01				238	4	59 50		
Jun-01				7	1	7 00		
Jul-01				9	1	9 00		
Aug-01								
Sep-01								



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Interface

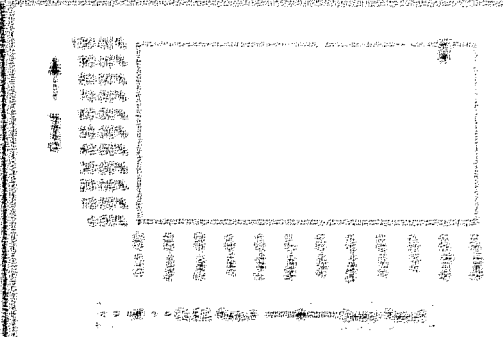
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	2	2	100.00%	15550	16083	96.69%	-0.26	1.16
Nov-00	2	2	100.00%	14384	14916	96.43%	-0.27	1.15
Dec-00				12492	12860	97.14%		
Jan-01				11680	12125	96.33%		
Feb-01				11692	12066	96.89%		
Mar-01				12607	13316	96.18%		
Apr-01	1	1	100.00%	13241	13798	95.96%	-0.21	1.12
May-01	1	1	100.00%	12149	12753	95.26%	-0.22	1.10
Jun-01	1	1	100.00%	12362	13021	94.94%	-0.23	1.08
Jul-01	4	5	80.00%	10172	10756	94.57%	1.34	-0.35
Aug-01	6	7	85.71%	6232	6811	91.50%	0.53	-0.66
Sep-01	3	3	100.00%	4249	4774	89.00%	-0.14	1.30



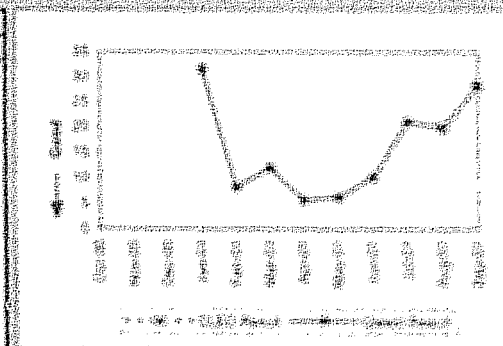
New Service Installation Quality (Percent) (OP-5*)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	7	7	100.00%	6334	6811	93.00%	-0.71	1.44
Sep-01								



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

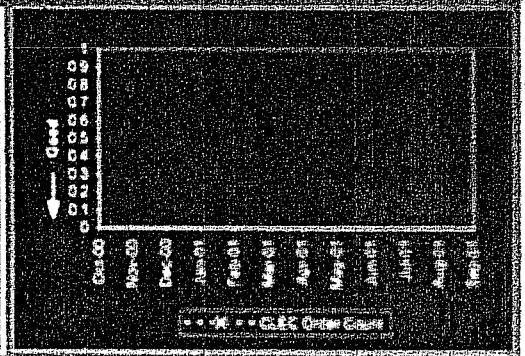
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00								
Nov-00								
Dec-00								
Jan-01				63	2	31.50		
Feb-01				174	21	8.29		
Mar-01				351	29	12.10		
Apr-01				185	32	5.78		
May-01				312	49	6.37		
Jun-01				904	57	15.86		
Jul-01				1546	73	21.18		
Aug-01				2017	101	19.97		
Sep-01				2665	94	28.35		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) (OP-15B)

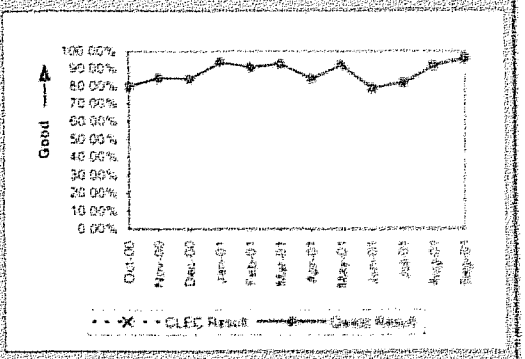
Date	CLEC Order Count
Oct-00	
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

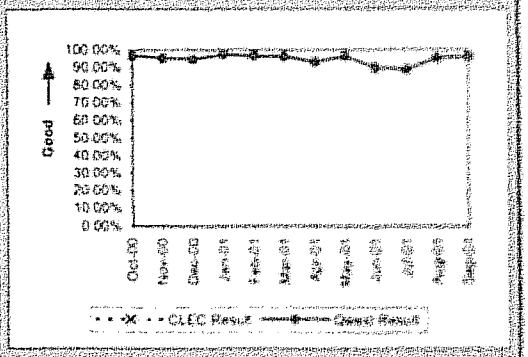
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00				757	946	80 02%		
Nov-00				669	790	84 68%		
Dec-00				371	441	84 13%		
Jan-01				638	681	93 69%		
Feb-01				468	516	90 70%		
Mar-01				700	755	92 72%		
Apr-01				880	1044	84 29%		
May-01				933	1014	92 01%		
Jun-01				979	1242	78 82%		
Jul-01				931	1143	81 45%		
Aug-01				842	918	91 72%		
Sep-01				763	796	95.85%		



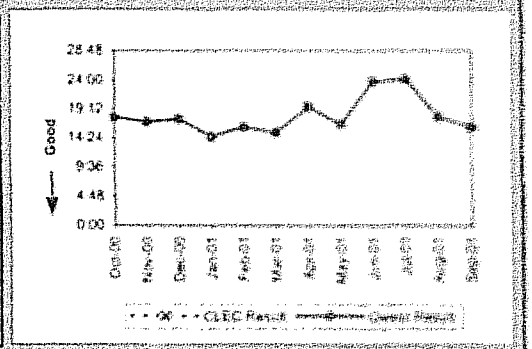
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00				1295	1337	96 86%		
Nov-00				986	1032	95 54%		
Dec-00				598	630	94 92%		
Jan-01				892	915	97 49%		
Feb-01				673	697	96 56%		
Mar-01				1067	1107	96 39%		
Apr-01				1356	1453	93 32%		
May-01				1353	1403	96 44%		
Jun-01				1543	1719	89 76%		
Jul-01				1369	1542	88 78%		
Aug-01				1212	1269	95 51%		
Sep-01				1086	1128	96 28%		



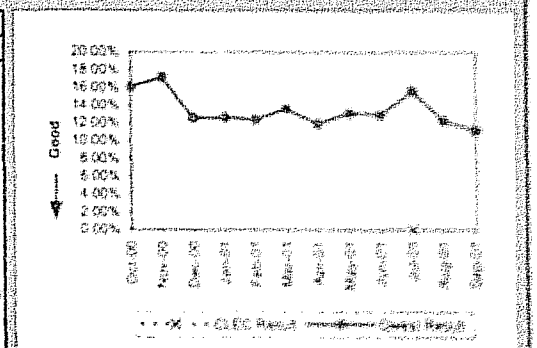
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00				23820:12	1337	17 49		
Nov-00				17607 04	1032	17 04		
Dec-00				11059:49	630	17 33		
Jan-01				13397 56	915	14 39		
Feb-01				11246 55	697	16 08		
Mar-01				16928 12	1107	15 18		
Apr-01				28477:42	1453	19:36		
May-01				23498:48	1403	16 45		
Jun-01				40975:11	1719	23:50		
Jul-01				37252 39	1542	24 10		
Aug-01				22678 02	1269	17:52		
Sep-01				18262:31	1128	16:11		



Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

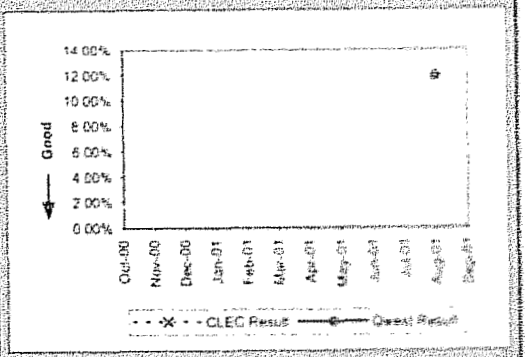
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00				220	1364	16 13%		
Nov-00				182	1060	17 17%		
Dec-00				82	651	12 60%		
Jan-01				118	937	12 59%		
Feb-01				89	719	12 38%		
Mar-01				155	1139	13 61%		
Apr-01				177	1484	11 93%		
May-01				188	1431	13 14%		
Jun-01				229	1770	12 94%		
Jul-01	0	1	0 00%	249	1595	15 61%	-0 43	-1 26
Aug-01				160	1305	12 26%		
Sep-01				130	1159	11 22%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

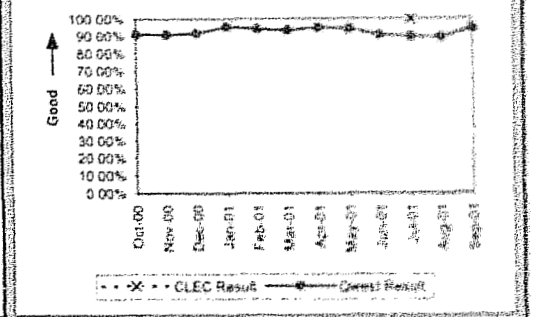
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01				142	1195	11.88%		
Sep-01								



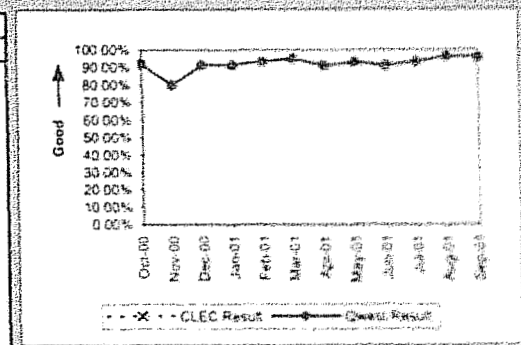
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00				1247	1364	91.42%		
Nov-00				963	1060	90.85%		
Dec-00				597	651	91.71%		
Jan-01				895	937	95.52%		
Feb-01				677	719	94.16%		
Mar-01				1065	1139	93.50%		
Apr-01				1410	1484	95.01%		
May-01				1349	1431	94.27%		
Jun-01				1601	1770	90.45%		
Jul-01	1	1	100.00%	1430	1595	89.66%	-0.34	-1.21
Aug-01				1165	1305	89.27%		
Sep-01				1092	1159	94.22%		



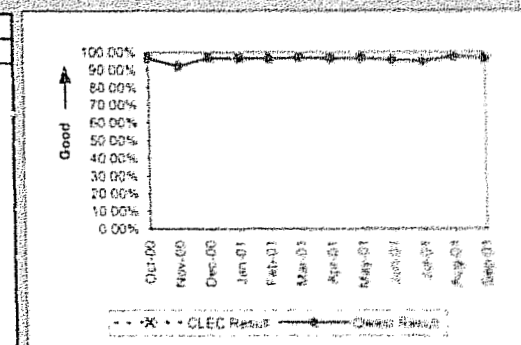
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00				714	776	92.01%		
Nov-00				702	876	80.14%		
Dec-00				567	621	91.30%		
Jan-01				627	686	91.40%		
Feb-01				450	483	93.17%		
Mar-01				721	759	94.99%		
Apr-01				893	981	91.03%		
May-01				821	883	92.98%		
Jun-01				885	973	90.96%		
Jul-01				917	986	93.00%		
Aug-01				851	885	96.16%		
Sep-01				748	782	95.65%		



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

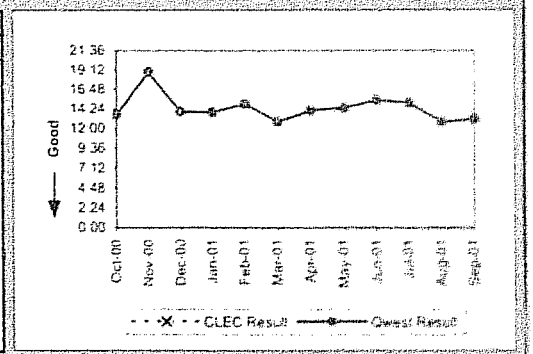
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00				1037	1075	96.47%		
Nov-00				1066	1155	92.29%		
Dec-00				764	789	96.83%		
Jan-01				884	914	96.72%		
Feb-01				627	651	96.31%		
Mar-01				971	1001	97.00%		
Apr-01				1272	1317	96.58%		
May-01				1164	1204	96.68%		
Jun-01				1239	1296	95.60%		
Jul-01				1250	1315	95.06%		
Aug-01				1184	1211	97.77%		
Sep-01				1006	1042	96.55%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

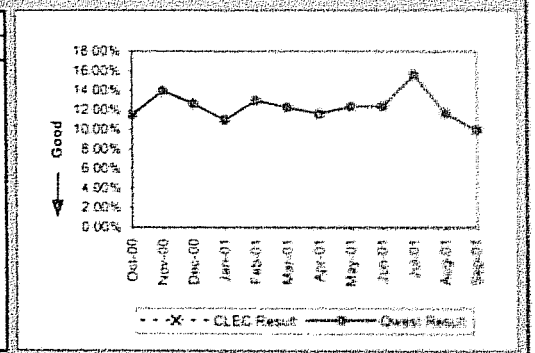
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00				14696:50	1075	13 40		
Nov-00				21954 32	1155	19 00		
Dec-00				11118 52	789	14 06		
Jan-01				12781 56	914	13 59		
Feb-01				9769 53	651	15 00		
Mar-01				12827 37	1001	12 49		
Apr-01				18692 35	1317	14 12		
May-01				17478 01	1204	14 31		
Jun-01				20050 47	1296	15 28		
Jul-01				19896 33	1315	15 08		
Aug-01				15506 05	1211	12 48		
Sep-01				13710 23	1042	13 09		



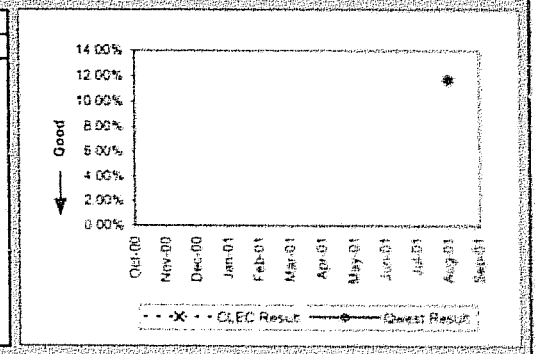
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00				127	1100	11 55%		
Nov-00				166	1182	14 04%		
Dec-00				103	813	12.67%		
Jan-01				102	927	11 00%		
Feb-01				86	661	13 01%		
Mar-01				125	1017	12 29%		
Apr-01				156	1339	11 65%		
May-01				152	1225	12 41%		
Jun-01				165	1327	12 43%		
Jul-01				210	1341	15 66%		
Aug-01				144	1229	11 72%		
Sep-01				106	1068	9 93%		



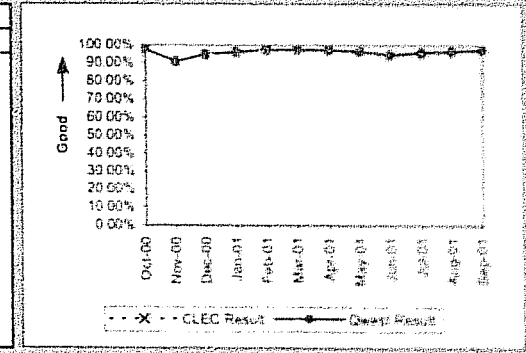
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01				132	1124	11 74%		
Sep-01								



Repair Appointments Met (Percent) (MR-9)-- Dispatches Outside MSAs

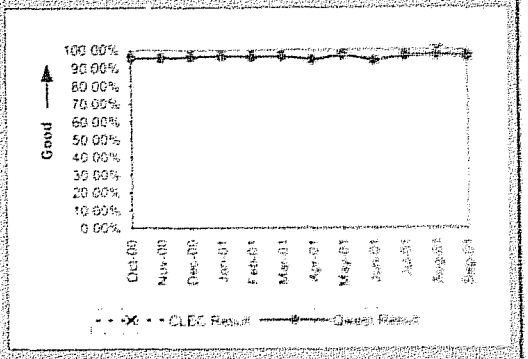
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00				1073	1100	97 55%		
Nov-00				1073	1182	90 78%		
Dec-00				771	813	94 83%		
Jan-01				890	927	96 01%		
Feb-01				644	661	97 43%		
Mar-01				992	1017	97 54%		
Apr-01				1301	1339	97 16%		
May-01				1182	1225	96 49%		
Jun-01				1256	1327	94 65%		
Jul-01				1285	1341	95 82%		
Aug-01				1186	1229	96 50%		
Sep-01				1041	1068	97 47%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

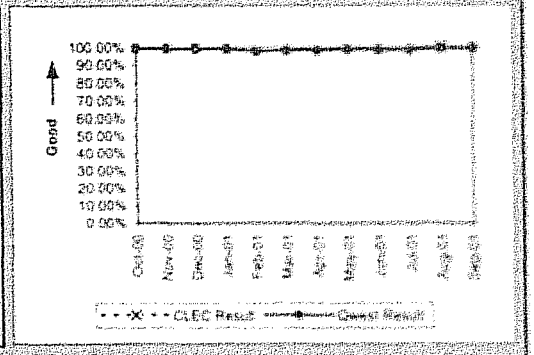
Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00				113	118	95.76%		
Nov-00				332	348	95.40%		
Dec-00				293	304	96.38%		
Jan-01				293	303	96.70%		
Feb-01				314	326	96.32%		
Mar-01				271	281	96.44%		
Apr-01				289	305	94.75%		
May-01				289	297	97.31%		
Jun-01				347	368	94.29%		
Jul-01				282	292	96.58%		
Aug-01	1	1	100.00%	271	279	97.13%	-0.17	-1.1
Sep-01				203	210	96.67%		



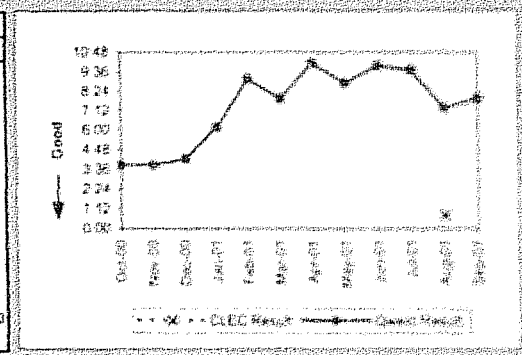
All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00				1312	1317	99.62%		
Nov-00				1244	1251	99.44%		
Dec-00				1160	1165	99.57%		
Jan-01				586	590	99.32%		
Feb-01				635	649	97.84%		
Mar-01				703	714	98.46%		
Apr-01				568	577	98.44%		
May-01				563	569	98.95%		
Jun-01				660	690	98.55%		
Jul-01				569	578	98.44%		
Aug-01	1	1	100.00%	581	584	99.49%	-0.07	-1.04
Sep-01				499	501	99.60%		



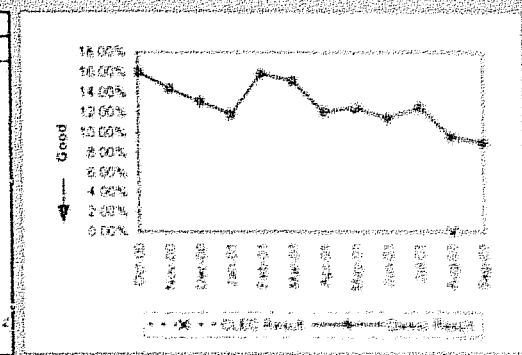
Mean Time to Restore (Hours:Minutes) (MR-6)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00				5075:17	1317	3:51		
Nov-00				4818:50	1251	3:51		
Dec-00				4952:00	1165	4:15		
Jan-01				3637:22	590	6:10		
Feb-01				5954:47	649	9:11		
Mar-01				5665:51	714	7:56		
Apr-01				5844:09	577	10:08		
May-01				5079:18	569	8:56		
Jun-01				6872:17	690	9:55		
Jul-01				5606:21	578	9:42		
Aug-01	0:50	1	0:50	4299:02	584	7:22	-0.7	-1.43
Sep-01				3991:00	501	7:58		



Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches

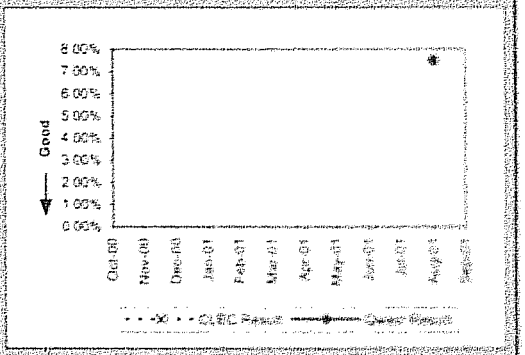
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00				211	1317	16.02%		
Nov-00				180	1251	14.39%		
Dec-00				153	1165	13.13%		
Jan-01				70	590	11.86%		
Feb-01				103	650	15.85%		
Mar-01				108	714	15.13%		
Apr-01				70	577	12.13%		
May-01				71	570	12.46%		
Jun-01				79	690	11.45%		
Jul-01				73	585	12.48%		
Aug-01	0	1	0.00%	56	584	9.59%	-0.33	-1.2
Sep-01				45	501	8.98%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

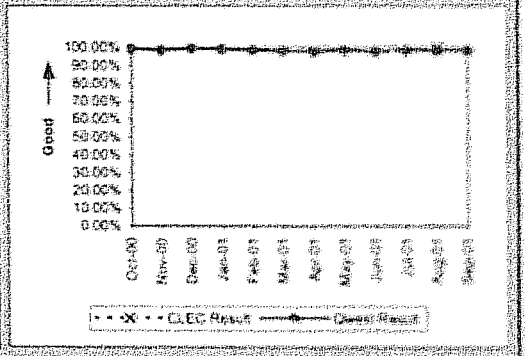
Repair Repeat Report Rate (Percent) (MR-7*)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01				18	240	7.50%		
Sep-01								



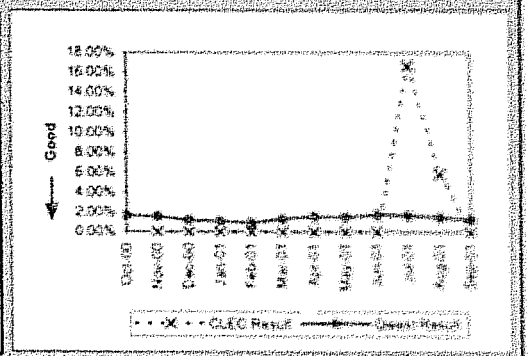
Repair Appointments Met (Percent) (MR-9)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00				1308	1317	99.32%		
Nov-00				1233	1251	98.56%		
Dec-00				1159	1165	99.49%		
Jan-01				585	590	99.15%		
Feb-01				641	650	98.62%		
Mar-01				701	714	98.18%		
Apr-01				564	577	97.75%		
May-01				562	570	98.60%		
Jun-01				675	690	97.83%		
Jul-01				576	585	98.46%		
Aug-01	1	1	100.00%	574	584	98.29%	-0.13	-1.08
Sep-01				493	501	98.40%		



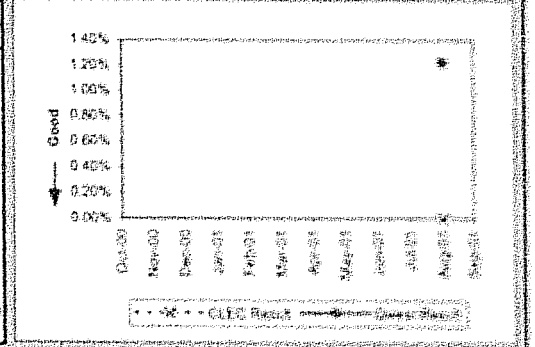
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00				3781	227599	1.66%		
Nov-00	0	3	0.00%	3493	226121	1.54%	-0.22	-1.13
Dec-00	0	3	0.00%	2629	224460	1.17%	-0.19	-1.11
Jan-01	0	3	0.00%	2454	223071	1.10%	-0.18	-1.11
Feb-01	0	3	0.00%	2030	221311	0.92%	-0.17	-1.1
Mar-01	0	3	0.00%	2870	219161	1.31%	-0.2	-1.12
Apr-01	0	3	0.00%	3400	217622	1.56%	-0.22	-1.13
May-01	0	3	0.00%	3226	215311	1.50%	-0.21	-1.13
Jun-01	0	3	0.00%	3787	213145	1.78%	-0.23	-1.14
Jul-01	1	6	16.67%	3521	210770	1.67%	2.87	6
Aug-01	1	17	5.88%	3118	208908	1.49%	1.49	-0.3
Sep-01	0	19	0.00%	2728	206724	1.32%	-0.5	-1.31



Trouble Rate (Percent) (MR-8*)

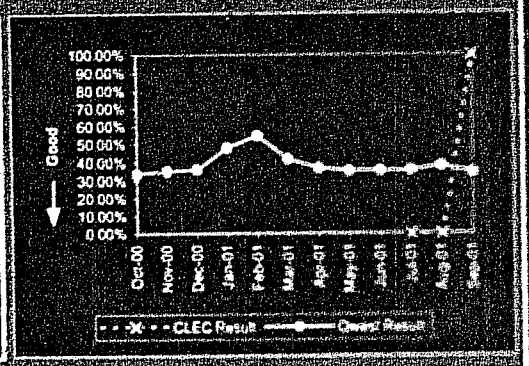
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	0	17	0.00%	2559	208908	1.22%	-0.46	-1.28
Sep-01								



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)

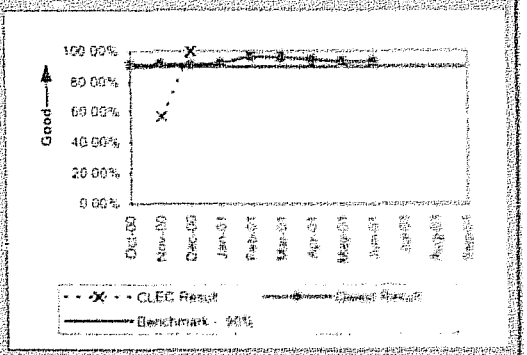
	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
				1959	5740	34.13%		
				1921	5414	35.48%		
				1514	4143	36.54%		
				2273	4727	48.09%		
				2462	4492	54.81%		
				2086	4956	42.09%		
				1998	5398	37.01%		
				1780	5006	35.56%		
				2098	5885	35.65%		
	0	1	0.00%	1950	5471	35.64%	-0.74	-1.45
	0	1	0.00%	1937	5055	38.32%	-0.79	-1.48
	1	1	100.00%	1437	4165	34.50%	0.95	-0.42



Checklist #4 - Unbundled Loop - Analog Installation

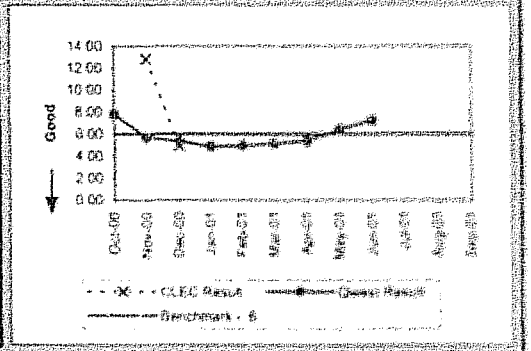
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				779	853	91 32%		
Nov-00	4	7	57 14%	688	750	91 73%	3 72	1 26
Dec-00	4	4	100 00%	593	651	91 09%	-0 62	-1 38
Jan-01				659	716	92 04%		
Feb-01				584	605	96 53%		
Mar-01				733	765	95 82%		
Apr-01				635	672	94 49%		
May-01				792	853	92 85%		
Jun-01				664	713	93 13%		
Jul-01								
Aug-01								
Sep-01								



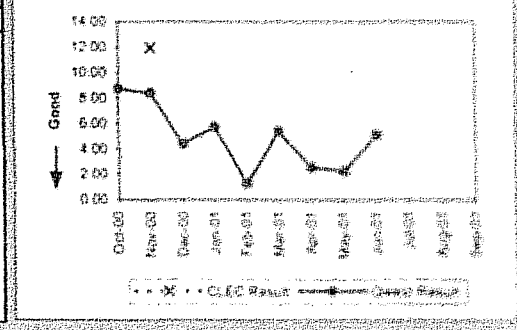
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				6681	852	7 84		
Nov-00	90	7	12 86	4271	750	5 69	2 03	0 24
Dec-00	20	4	5 00	3511	650	5 40	-0 11	-1 06
Jan-01				3499	716	4 89		
Feb-01				3003	604	4 97		
Mar-01				3952	764	5 17		
Apr-01				3614	672	5 38		
May-01				5485	853	6 43		
Jun-01				5183	713	7 27		
Jul-01								
Aug-01								
Sep-01								



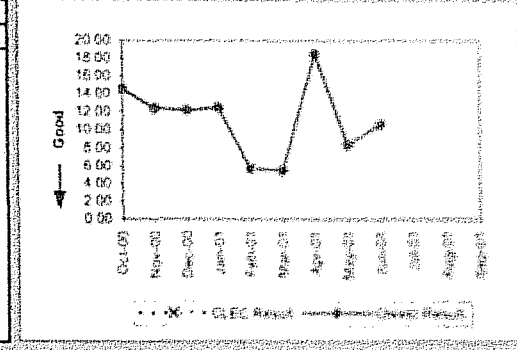
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				175	20	8 75		
Nov-00	36	3	12 00	101	12	8 42	0 71	-0 57
Dec-00				71	16	4 44		
Jan-01				109	19	5 74		
Feb-01				9	7	1 29		
Mar-01				65	12	5 42		
Apr-01				18	7	2 57		
May-01				60	26	2 31		
Jun-01				119	23	5 17		
Jul-01								
Aug-01								
Sep-01								



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

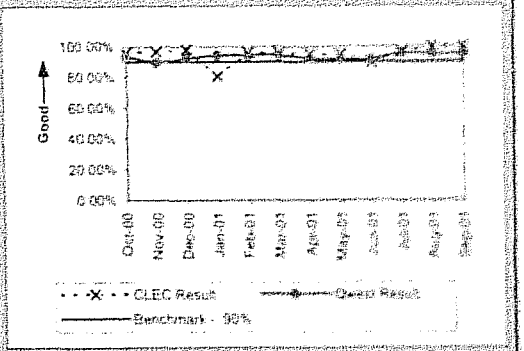
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				785	54	14 54		
Nov-00				619	50	12 38		
Dec-00				511	42	12 17		
Jan-01				473	38	12 45		
Feb-01				80	14	5 71		
Mar-01				110	20	5 50		
Apr-01				553	30	18 43		
May-01				293	35	8 37		
Jun-01				276	26	10 62		
Jul-01								
Aug-01								
Sep-01								



Checklist #4 - Unbundled Loop - Analog Installation

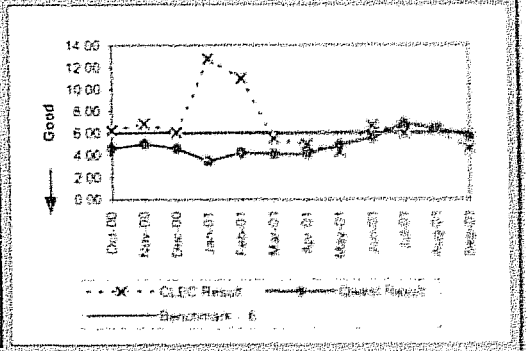
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	164	171	95 91%	592	633	93 52%	-1 12	-1 68
[illegible]	185	191	96 86%	508	568	89 44%	-2 89	-2 76
[illegible]	59	60	98 33%	425	459	92 59%	-1 6	-1 97
[illegible]	25	31	80 65%	474	502	94 42%	2 55	0 55
[illegible]	75	78	96 15%	362	404	94 55%	-0 57	-1 35
[illegible]	121	126	96 03%	400	423	94 56%	-0 64	-1 39
[illegible]	21	22	95 45%	473	514	92 02%	-0 56	-1 35
[illegible]	18	19	94 74%	581	633	91 79%	-0 46	-1 26
[illegible]	69	77	89 61%	536	588	91 16%	0 47	-0 72
[illegible]	84	87	96 55%	1421	1481	95 95%	-0 28	-1 17
[illegible]	49	49	100 00%	1673	1759	95 11%	-1 57	-1 95
[illegible]	70	70	100 00%	1145	1207	94.86%	-1 89	-2 15



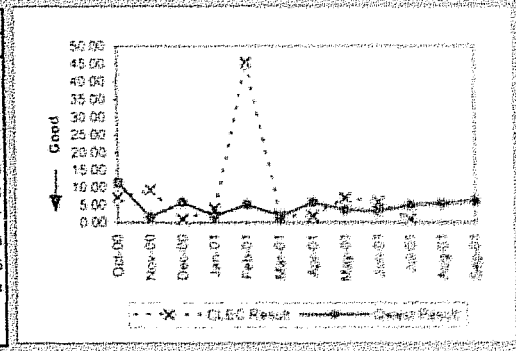
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	421	67	6 28	2931	633	4 63	1 67	0 02
[illegible]	511	85	6 84	2845	568	5 01	1 62	-0 02
[illegible]	73	12	6 08	2122	459	4 62	0 58	-0 65
[illegible]	128	10	12 80	1750	502	3 49	3 72	1 26
[illegible]	276	25	11 04	1718	404	4 25	3 72	1 26
[illegible]	11	2	5 50	1733	423	4 10	0 82	-0 5
[illegible]	10	2	5 00	2133	514	4 15	0 81	-0 51
[illegible]	13	3	4 33	3099	633	4 90	-0 13	-1 08
[illegible]	246	37	6 65	3263	588	5 55	0 79	-0 52
[illegible]	174	29	6 00	10490	1528	6 87	-0 65	-1 4
[illegible]	182	29	6 28	11596	1823	6 36	-0 06	-1 04
[illegible]	96	21	4 57	7123	1256	5.67	-0.91	-1.55



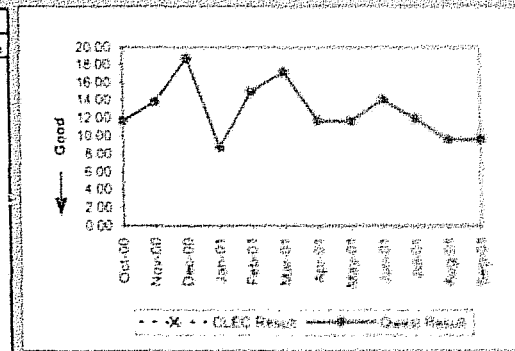
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	51	7	7 29	92	8	11 50	-0 4	-1 24
[illegible]	56	6	9 33	13	8	1 62	3 72	1 26
[illegible]	1	1	1 00	59	10	5 90	-0 58	-1 35
[illegible]	24	6	4 00	13	7	1 86	3 09	0 68
[illegible]	136	3	45 33	56	11	5 09	3 09	0 86
[illegible]	11	5	2 20	15	8	1 88	0 03	-0 98
[illegible]	2	1	2 00	52	9	5 78	-0.28	-1 17
[illegible]	7	1	7 00	69	19	3 63	1 1	-0 33
[illegible]	48	8	6 00	41	13	3 15	2 88	0 75
[illegible]	3	3	1 00	354	70	5 06	-0 66	-1 4
[illegible]				535	100	5 35		
[illegible]				422	70	6.03		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

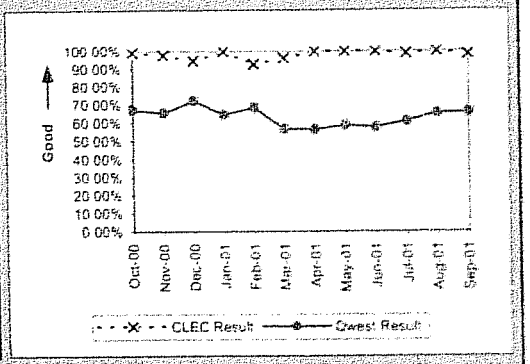
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]				385	33	11 67		
[illegible]				717	52	13 79		
[illegible]				449	24	18 71		
[illegible]				183	21	8 71		
[illegible]				165	11	15 00		
[illegible]				258	15	17 20		
[illegible]				374	32	11 69		
[illegible]				383	33	11 61		
[illegible]				546	39	14 00		
[illegible]				442	37	11 95		
[illegible]				479	50	9 58		
[illegible]				395	41	9 63		



Checklist #4 - Unbundled Loop - Analog Installation

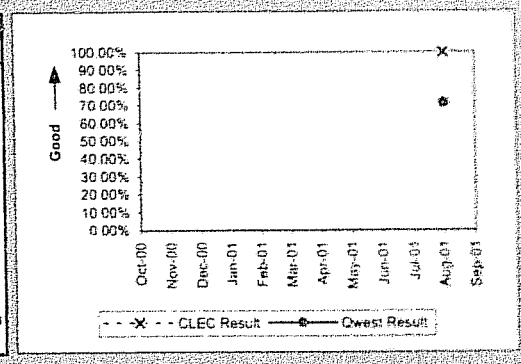
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	99.22%	1096	1629	67.28%	-7.44	-5.53
[illegible]	[illegible]	97.91%	1012	1544	65.54%	-8.88	-6.4
[illegible]	[illegible]	94.66%	959	1327	72.27%	-5.46	-4.32
[illegible]	[illegible]	100.00%	815	1260	64.68%	-5.02	-4.05
[illegible]	[illegible]	92.73%	820	1196	68.56%	-3.77	-3.29
[illegible]	[illegible]	96.08%	668	1177	56.75%	-7.69	-5.68
[illegible]	[illegible]	100.00%	721	1278	56.42%	-7.35	-5.47
[illegible]	[illegible]	100.00%	854	1458	58.57%	-3.83	-3.33
[illegible]	[illegible]	100.00%	893	1552	57.54%	-5.66	-4.56
[illegible]	[illegible]	98.78%	911	1495	60.94%	-6.84	-5.16
[illegible]	[illegible]	100.00%	1097	1676	65.45%	-5.87	-4.57
[illegible]	[illegible]	96.33%	1015	1540	65.91%	-5.2	-4.16



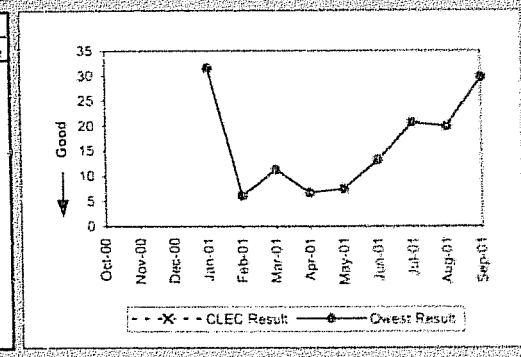
New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]	68	68	100.00%	1199	1676	71.54%	-5.1	-4.1



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

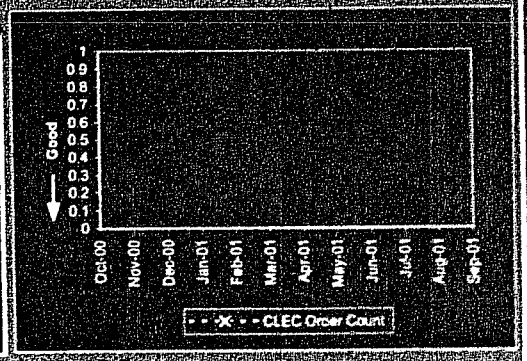
	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]								
[illegible]								
[illegible]								
[illegible]				63	2	31.50		
[illegible]				93	15	6.20		
[illegible]				272	24	11.33		
[illegible]				182	27	6.74		
[illegible]				271	36	7.53		
[illegible]				663	50	13.26		
[illegible]				702	34	20.65		
Aug-01				1413	71	19.90		
Sep-01				1899	64	29.67		



Checklist #4 - Unbundled Loop - Analog Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog (OP-15B)

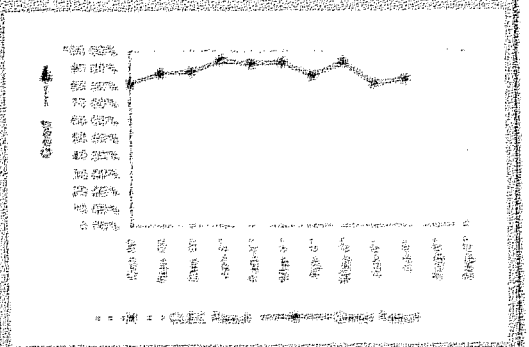
Date	CLEC Order Count
Oct-00	
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	



Checklist #4 - Unbundled Loop - Analog Repair

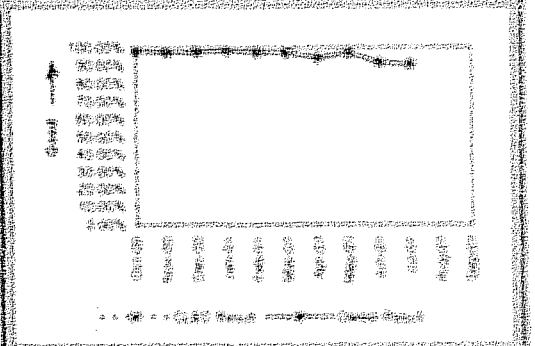
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				837	1029	81.34%		
Nov-00				868	996	87.15%		
Dec-00				544	619	87.88%		
Jan-01				829	879	[illegible]		
Feb-01				676	729	92.73%		
Mar-01				849	909	93.40%		
Apr-01				1062	1228	86.67%		
May-01				1091	1174	92.93%		
Jun-01				1201	1482	81.04%		
Jul-01				1096	1315	83.35%		
Aug-01								
Sep-01								



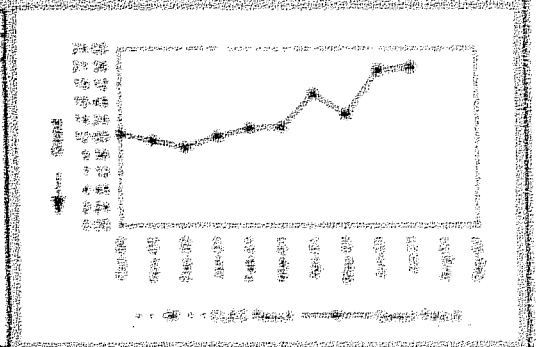
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				2111	2156	97.91%		
Nov-00				1706	1754	97.26%		
Dec-00				1258	1292	97.37%		
Jan-01				1276	1301	98.08%		
Feb-01				1081	1109	97.48%		
Mar-01				1481	1526	97.05%		
Apr-01				1706	1808	94.35%		
May-01				1686	1736	97.12%		
Jun-01				1995	2179	91.56%		
Jul-01				1711	1886	90.72%		
Aug-01								
Sep-01								



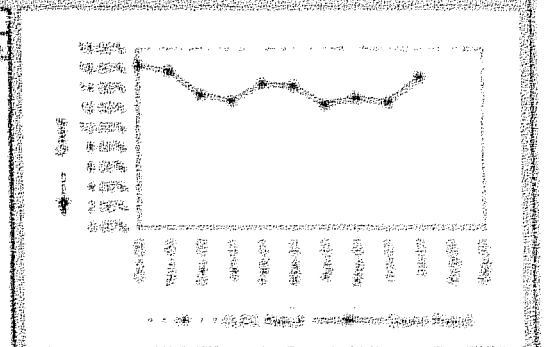
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				26990:53	2156	12:31		
Nov-00				20248:20	1754	11:33		
Dec-00				13764:07	1292	10:35		
Jan-01				15759:58	1301	12:07		
Feb-01				14709:34	1109	13:16		
Mar-01				20505:29	1526	13:25		
Apr-01				32385:12	1808	17:55		
May-01				26294:16	1736	15:09		
Jun-01				45033:15	2179	21:05		
Jul-01				40655:34	1886	21:34		
Aug-01								
Sep-01								



Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

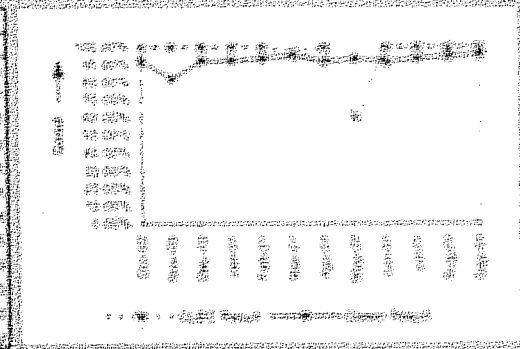
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				357	2152	16.59%		
Nov-00				280	1752	15.71%		
Dec-00				175	1313	13.33%		
Jan-01				169	1303	12.97%		
Feb-01				164	1132	14.49%		
Mar-01				222	1558	14.25%		
Apr-01				223	1805	12.36%		
May-01				229	1765	12.97%		
Jun-01				282	2230	12.65%		
Jul-01				294	1946	15.11%		
Aug-01								
Sep-01								



Checklist #4 - Unbundled Loop - Analog Repair

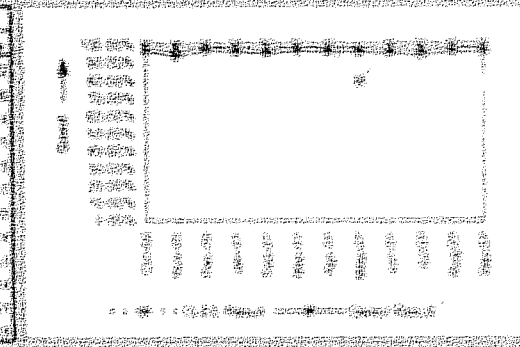
Out of Service Cleared within 24 hours (Percent) (MR-3 - Interval Zone Two)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Stat	Parity Score
Oct-00	5	5	100.00%	747	811	92.11%	[illegible]	[illegible]
Nov-00	6	6	100.00%	835	1018	82.02%	[illegible]	[illegible]
Dec-00	7	7	100.00%	687	747	91.97%	[illegible]	[illegible]
Jan-01	2	2	100.00%	729	791	92.16%	[illegible]	[illegible]
Feb-01	14	14	100.00%	556	596	93.29%	[illegible]	[illegible]
Mar-01	20	21	95.24%	843	886	95.15%	[illegible]	[illegible]
Apr-01	10	10	100.00%	1010	1102	91.65%	[illegible]	[illegible]
May-01	3	5	60.00%	952	1020	93.33%	[illegible]	[illegible]
Jun-01	19	19	100.00%	1010	1101	91.71%	[illegible]	[illegible]
Jul-01	11	11	100.00%	1034	1106	93.49%	[illegible]	[illegible]
Aug-01	4	4	100.00%	1964	2082	94.33%	[illegible]	[illegible]
Sep-01	3	3	100.00%	1714	1786	95.96%	[illegible]	[illegible]



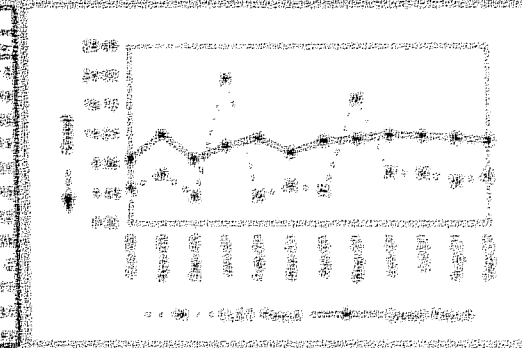
All Troubles Cleared within 48 hours (Percent) (MR-4 - Interval Zone Two)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Stat	Parity Score
Oct-00	5	5	100.00%	1533	1573	97.46%	[illegible]	[illegible]
Nov-00	6	6	100.00%	1590	1684	94.42%	[illegible]	[illegible]
Dec-00	7	7	100.00%	1264	1292	97.83%	[illegible]	[illegible]
Jan-01	2	2	100.00%	1086	1118	97.14%	[illegible]	[illegible]
Feb-01	14	14	100.00%	854	886	96.37%	[illegible]	[illegible]
Mar-01	21	21	100.00%	1265	1296	97.62%	[illegible]	[illegible]
Apr-01	10	10	100.00%	1492	1539	96.92%	[illegible]	[illegible]
May-01	4	5	80.00%	1394	1440	96.81%	[illegible]	[illegible]
Jun-01	19	19	100.00%	1467	1526	96.13%	[illegible]	[illegible]
Jul-01	11	11	100.00%	1477	1545	95.60%	[illegible]	[illegible]
Aug-01	4	4	100.00%	2977	3064	97.16%	[illegible]	[illegible]
Sep-01	3	3	100.00%	2591	2671	96.99%	[illegible]	[illegible]



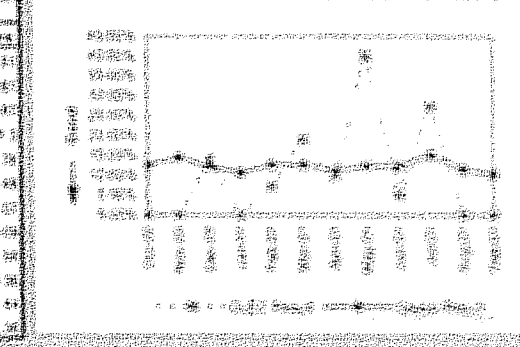
Mean Time to Restore (Hours:Minutes) (MR-6 - Interval Zone Two)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Stat	Parity Score
Oct-00	28:24	5	5:41	16601:26	1573	10:33	[illegible]	[illegible]
Nov-00	48:04	6	8:01	24132:05	1684	14:20	[illegible]	[illegible]
Dec-00	31:12	7	4:27	13366:34	1292	10:21	[illegible]	[illegible]
Jan-01	47:19	2	23:40	14057:16	1118	12:34	[illegible]	[illegible]
Feb-01	62:35	14	4:28	12202:01	886	13:46	[illegible]	[illegible]
Mar-01	129:11	21	6:09	14916:11	1296	11:31	[illegible]	[illegible]
Apr-01	53:57	10	5:24	20629:14	1539	13:24	[illegible]	[illegible]
May-01	101:32	5	20:18	19761:51	1440	13:43	[illegible]	[illegible]
Jun-01	156:47	19	8:15	21665:00	1526	14:20	[illegible]	[illegible]
Jul-01	89:26	11	8:08	23080:59	1545	14:56	[illegible]	[illegible]
Aug-01	27:38	4	6:54	42483:09	3064	13:52	[illegible]	[illegible]
Sep-01	22:58	3	7:39	39963:54	2671	15:01	[illegible]	[illegible]



Repair Repeat Report Rate (Percent) (MR-7 - Interval Zone Two)

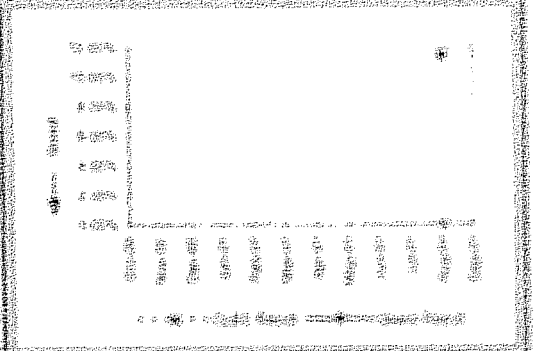
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Stat	Parity Score
Oct-00	0	5	0.00%	201	1584	12.69%	[illegible]	[illegible]
Nov-00	0	6	0.00%	248	1711	14.49%	[illegible]	[illegible]
Dec-00	1	7	14.29%	163	1316	12.39%	[illegible]	[illegible]
Jan-01	0	2	0.00%	121	1135	10.66%	[illegible]	[illegible]
Feb-01	1	14	7.14%	114	[illegible]	12.88%	[illegible]	[illegible]
Mar-01	4	21	19.05%	168	1315	12.77%	[illegible]	[illegible]
Apr-01	1	10	10.00%	175	1562	11.21%	[illegible]	[illegible]
May-01	2	5	40.00%	167	1440	11.46%	[illegible]	[illegible]
Jun-01	1	19	5.26%	191	1557	12.27%	[illegible]	[illegible]
Jul-01	3	11	27.27%	238	1575	15.11%	[illegible]	[illegible]
Aug-01	0	4	0.00%	360	3118	11.55%	[illegible]	[illegible]
Sep-01	0	3	0.00%	261	2730	9.56%	[illegible]	[illegible]



Checklist #4 - Unbundled Loop - Aspen Report

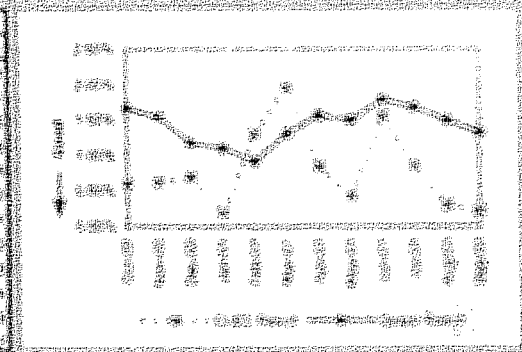
Repair Repeat Report Rate (Percent) (MR-7) – Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Parity Z Stat	Parity Status
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	0	4	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01								



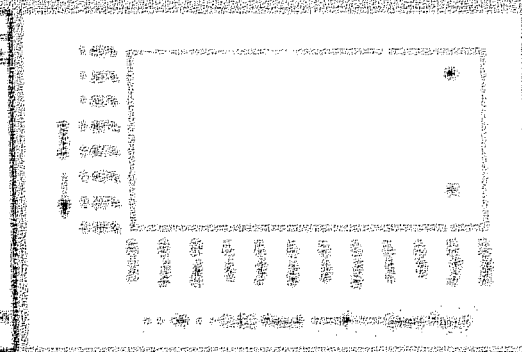
Trouble Rate (Percent) (MR-8) – Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Parity Z Stat	Parity Status
Oct-00	5	825	0.61%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-00	6	967	0.62%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	7	1008	0.69%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	2	1018	0.20%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	14	1074	1.30%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	21	1074	1.96%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	10	1184	0.84%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	5	1173	0.43%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	19	1218	1.56%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	11	1294	0.85%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	4	1334	0.30%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	3	1380	0.22%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



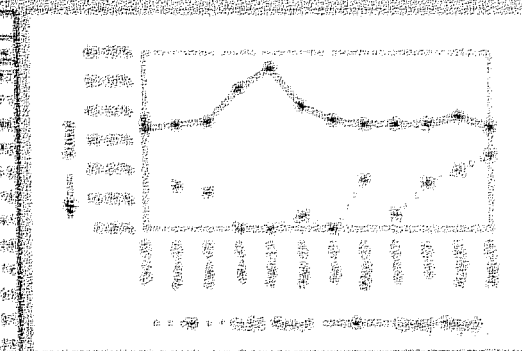
Trouble Rate (Percent) (MR-8) – Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Parity Z Stat	Parity Status
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	4	1334	0.30%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01								



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-9) – Interval Zone One and Two

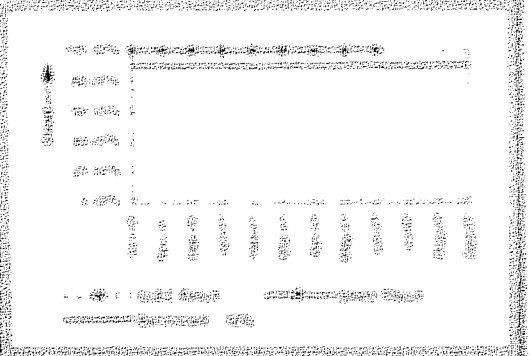
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Parity Z Stat	Parity Status
Oct-00	3	8	37.50%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-00	1	7	14.29%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	1	8	12.50%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	0	2	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	0	14	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1	22	4.55%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	0	10	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	1	6	16.67%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	1	20	5.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	2	13	15.38%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	1	5	20.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	1	4	25.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #4 - Unbundled Loops

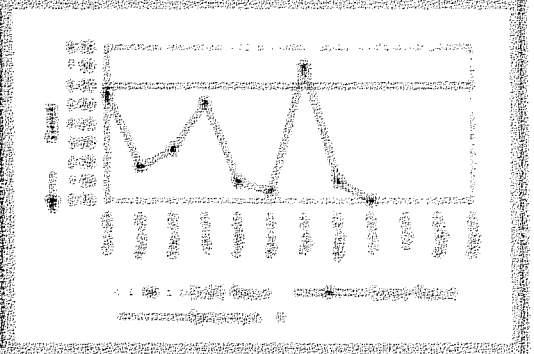
Installation Commitments Met

Date	CLEC Num	CLEC Denom	CLEC Rate	Qwest Num	Qwest Denom	Qwest Rate	Diff	Stat Sig
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01								



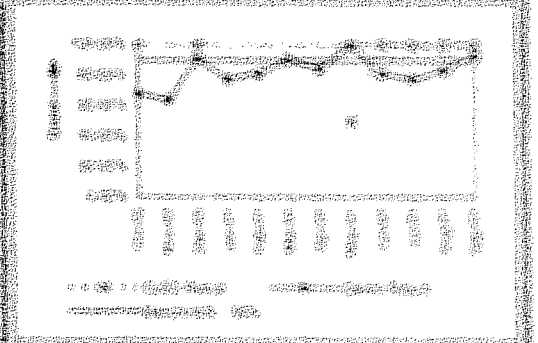
Installation Interval Average Days (Not in Service Date Due)

Date	CLEC Num	CLEC Denom	CLEC Rate	Qwest Num	Qwest Denom	Qwest Rate	Diff	Stat Sig
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01								



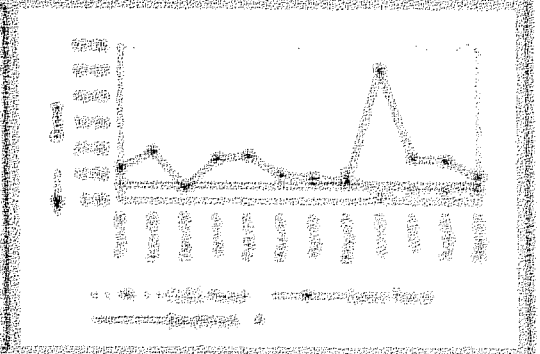
Installation Commitments Met (Not in Service Date Due)

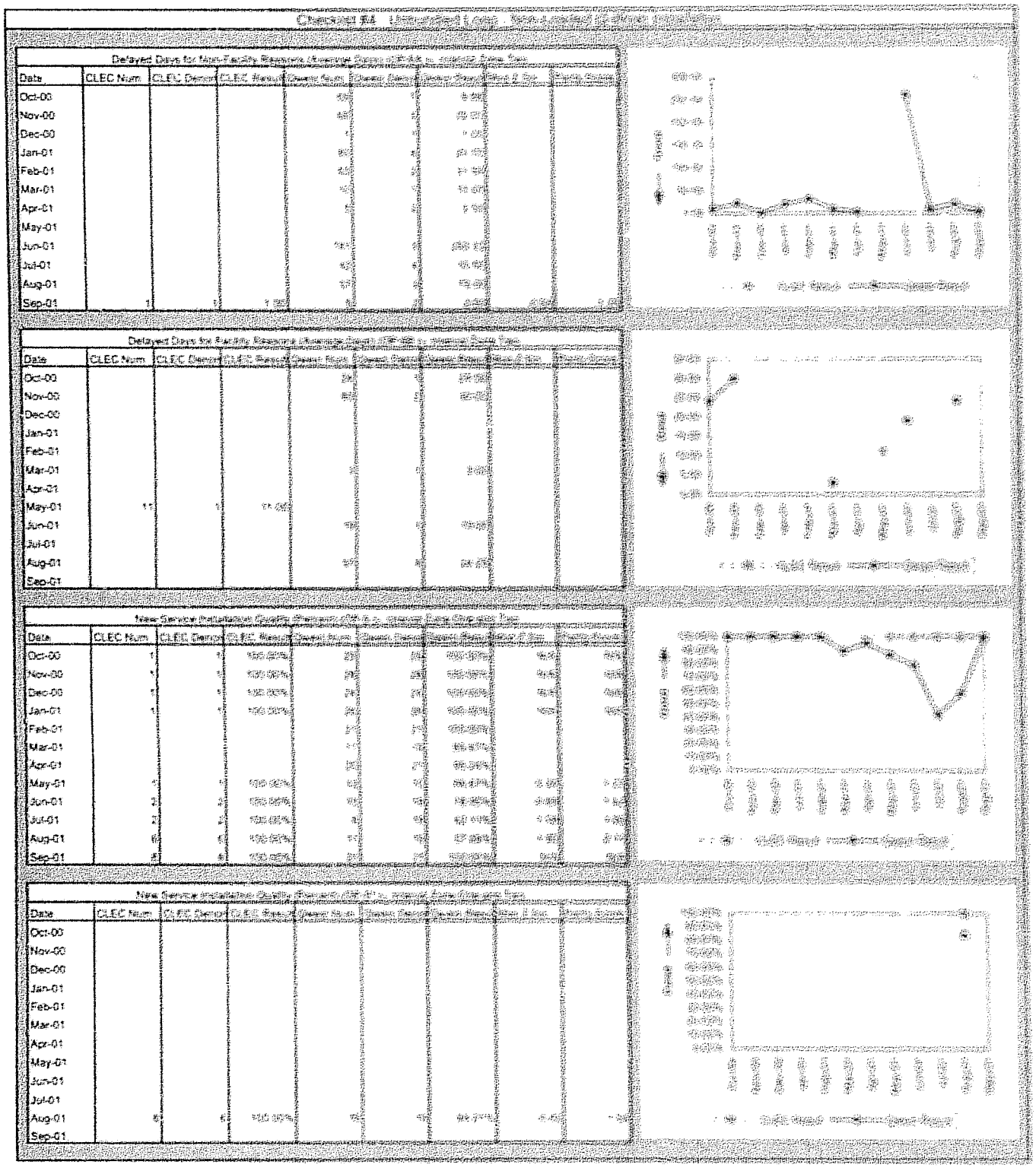
Date	CLEC Num	CLEC Denom	CLEC Rate	Qwest Num	Qwest Denom	Qwest Rate	Diff	Stat Sig
Oct-00	2	2	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-00				[illegible]	[illegible]	[illegible]		
Dec-00	1	1	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01				[illegible]	[illegible]	[illegible]		
Feb-01				[illegible]	[illegible]	[illegible]		
Mar-01				[illegible]	[illegible]	[illegible]		
Apr-01				[illegible]	[illegible]	[illegible]		
May-01	1	1	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	1	1	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	3	3	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	5	5	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	4	4	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Installation Interval Average Days (Not in Service Date Due)

Date	CLEC Num	CLEC Denom	CLEC Rate	Qwest Num	Qwest Denom	Qwest Rate	Diff	Stat Sig
Oct-00	6	6	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-00				[illegible]	[illegible]	[illegible]		
Dec-00	6	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01				[illegible]	[illegible]	[illegible]		
Feb-01				[illegible]	[illegible]	[illegible]		
Mar-01				[illegible]	[illegible]	[illegible]		
Apr-01				[illegible]	[illegible]	[illegible]		
May-01	21	3	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	2	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	10	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	21	5	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	1	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]





Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Diff	Stat Sig
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01	1	1	100.00%					

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Diff	Stat Sig
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01	11	1	[illegible]					
Jun-01								
Jul-01								
Aug-01								
Sep-01								

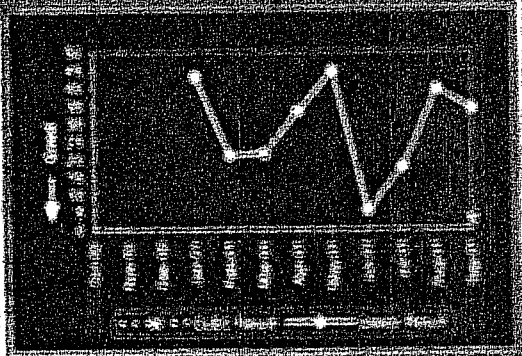
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Diff	Stat Sig
Oct-00	1	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-00	1	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-00	1	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	1	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01				[illegible]	[illegible]	[illegible]		
Mar-01				[illegible]	[illegible]	[illegible]		
Apr-01				[illegible]	[illegible]	[illegible]		
May-01	1	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	2	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	2	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	6	6	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	4	4	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Diff	Stat Sig
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	6	6	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01								

Checklist #4 - Unbundled Loops - [illegible]

Interval for Pending Orders Delayed Beyond Due Date (Average Days) [illegible]

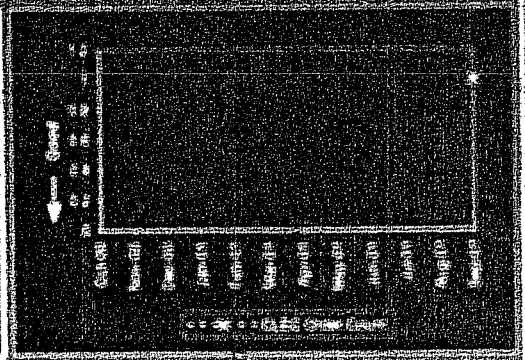
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Qwest 2 Num	Qwest 2 Result
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01	3	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded (OP-11B)

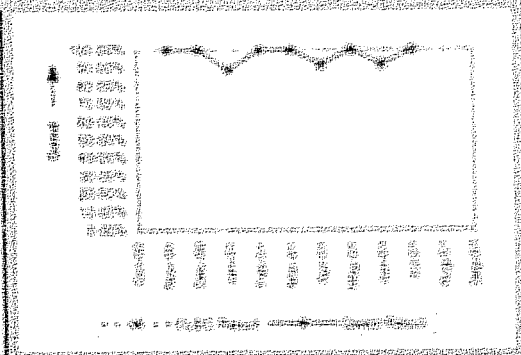
Date	CLEC Order Count
Oct-00	
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Report

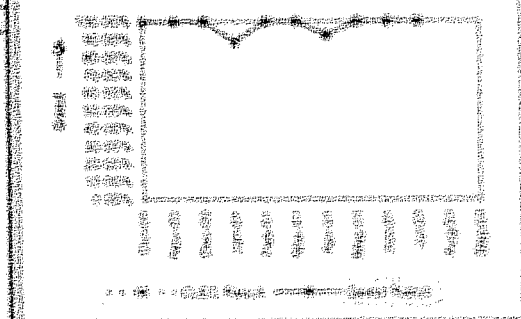
Out of Service Cleared within 24 hours (Percent) (MR-3 - Interval Zero Dist.)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sc	Pass/Fail
Oct-00								
Nov-00				1	1	100.00%		
Dec-00				1	1	100.00%		
Jan-01				9	9	100.00%		
Feb-01				5	5	100.00%		
Mar-01				14	14	100.00%		
Apr-01				11	12	91.67%		
May-01				10	10	100.00%		
Jun-01				11	12	91.67%		
Jul-01				18	18	100.00%		
Aug-01								
Sep-01								



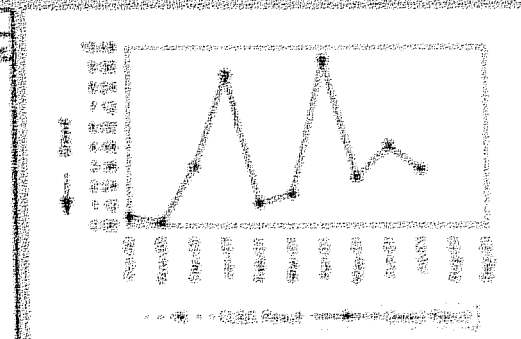
All Troubles Cleared within 48 hours (Percent) (MR-4 - Interval Zero Dist.)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sc	Pass/Fail
Oct-00				1	1	100.00%		
Nov-00				1	1	100.00%		
Dec-00				3	3	100.00%		
Jan-01				9	9	100.00%		
Feb-01				5	5	100.00%		
Mar-01				14	14	100.00%		
Apr-01				12	13	92.31%		
May-01				10	10	100.00%		
Jun-01				12	12	100.00%		
Jul-01				18	18	100.00%		
Aug-01								
Sep-01								



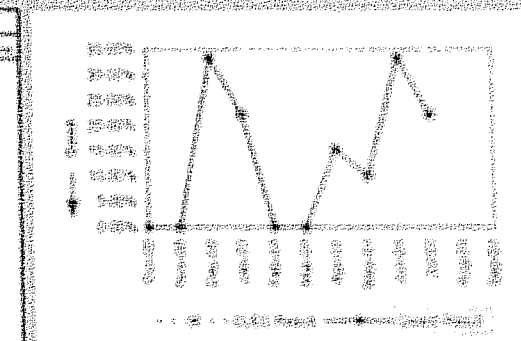
Mean Time to Restore (Hours:Minutes) (MR-6 - Interval Zero Dist.)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sc	Pass/Fail
Oct-00				9:30	1	9:30		
Nov-00				6:52	1	6:52		
Dec-00				10:42	3	3:34		
Jan-01				82:46	9	9:12		
Feb-01				6:54	5	1:22		
Mar-01				27:08	14	1:56		
Apr-01				120:44	13	9:16		
May-01				29:30	10	2:57		
Jun-01				58:24	12	4:52		
Jul-01				61:30	18	3:25		
Aug-01								
Sep-01								



Repair Repeat Report Rate (Percent) (MR-7 - Interval Zero Dist.)

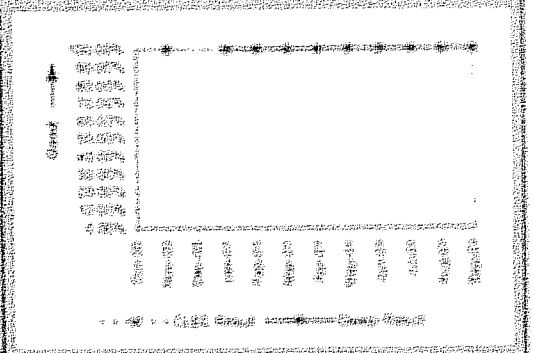
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sc	Pass/Fail
Oct-00				0	1	0.00%		
Nov-00				0	1	0.00%		
Dec-00				1	3	33.33%		
Jan-01				2	9	22.22%		
Feb-01				0	5	0.00%		
Mar-01				0	14	0.00%		
Apr-01				2	13	15.38%		
May-01				1	10	10.00%		
Jun-01				4	12	33.33%		
Jul-01				4	18	22.22%		
Aug-01								
Sep-01								



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Nonpar

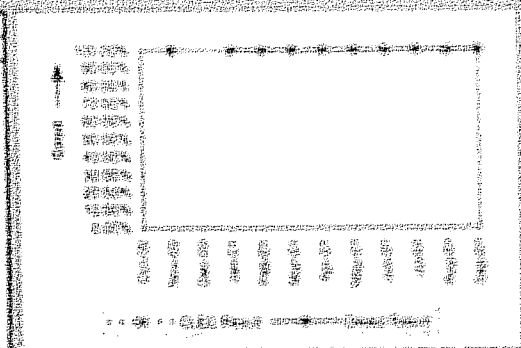
Out of Service Cleared within 24 hours (Percent) (MR-3 - Interval Zone Two)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sig	Parity Score
Oct-00								
Nov-00				1	1	100.00%		
Dec-00								
Jan-01				4	4	100.00%		
Feb-01				2	2	100.00%		
Mar-01				4	4	100.00%		
Apr-01				5	5	100.00%		
May-01				7	7	100.00%		
Jun-01				5	5	100.00%		
Jul-01				4	4	100.00%		
Aug-01				25	25	100.00%		
Sep-01				14	14	100.00%		



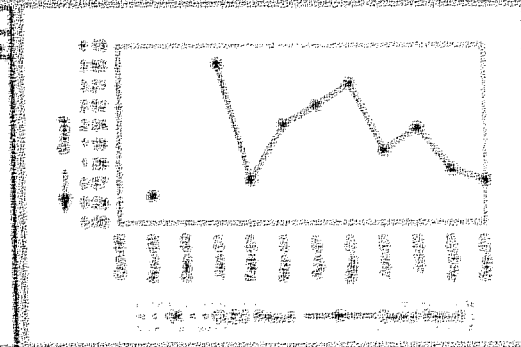
All Troubles Cleared within 48 hours (Percent) (MR-4 - Interval Zone Two)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sig	Parity Score
Oct-00								
Nov-00				1	1	100.00%		
Dec-00								
Jan-01				4	4	100.00%		
Feb-01				2	2	100.00%		
Mar-01				4	4	100.00%		
Apr-01				5	5	100.00%		
May-01				7	7	100.00%		
Jun-01				5	5	100.00%		
Jul-01				4	4	100.00%		
Aug-01				25	25	100.00%		
Sep-01				14	14	100.00%		



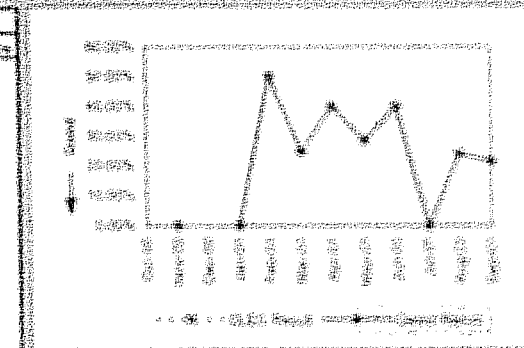
Mean Time to Restore (Hours:Minutes) (MR-6 - Interval Zone Two)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sig	Parity Score
Oct-00								
Nov-00				6:30	1	6:30		
Dec-00								
Jan-01				15:30	4	3:53		
Feb-01				2:04	2	1:02		
Mar-01				5:40	4	1:25		
Apr-01				14:27	5	2:53		
May-01				23:54	7	3:25		
Jun-01				6:50	5	1:36		
Jul-01				9:22	4	2:20		
Aug-01				32:18	25	1:18		
Sep-01				14:30	14	1:02		



Repair Repeat Report Rate (Percent) (MR-7 - Interval Zone Two)

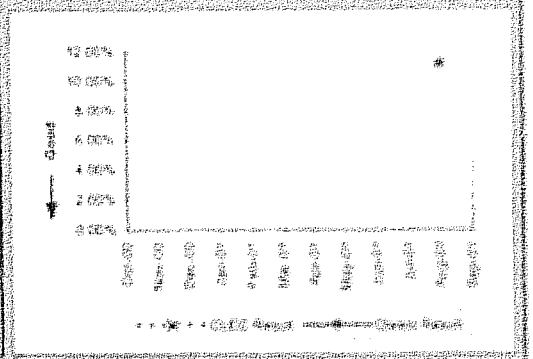
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sig	Parity Score
Oct-00								
Nov-00				0	1	0.00%		
Dec-00								
Jan-01				0	4	0.00%		
Feb-01				1	2	50.00%		
Mar-01				1	4	25.00%		
Apr-01				2	5	40.00%		
May-01				2	7	28.57%		
Jun-01				2	5	40.00%		
Jul-01				0	4	0.00%		
Aug-01				6	25	24.00%		
Sep-01				5	14	35.71%		



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

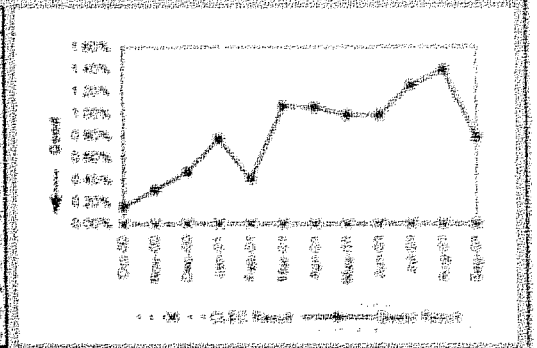
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01				1	9	11.11%		
Sep-01								



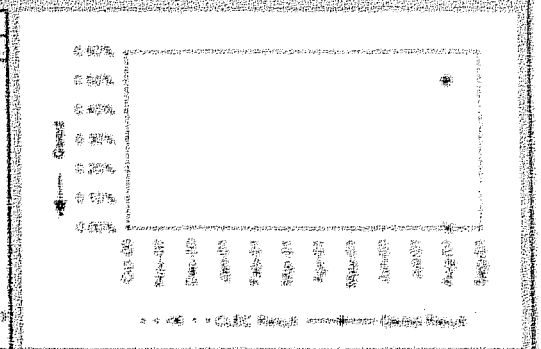
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	0	2	0.00%	1	634	0.16%	-0.06	-1.83
Nov-00	0	2	0.00%	2	645	0.31%	-0.08	-1.82
Dec-00	0	3	0.00%	3	639	0.47%	-0.12	-1.81
Jan-01	0	3	0.00%	13	1689	0.77%	-0.15	-1.69
Feb-01	0	3	0.00%	7	1711	0.41%	-0.14	-1.63
Mar-01	0	3	0.00%	18	1687	1.07%	-0.16	-1.11
Apr-01	0	2	0.00%	18	1710	1.05%	-0.16	-1.69
May-01	0	4	0.00%	17	1723	0.99%	-0.2	-1.17
Jun-01	0	5	0.00%	17	1730	0.98%	-0.22	-1.14
Jul-01	0	8	0.00%	22	1760	1.25%	-0.32	-1.19
Aug-01	0	20	0.00%	25	1795	1.39%	-0.59	-1.38
Sep-01	0	26	0.00%	14	1796	0.78%	-0.45	-1.23



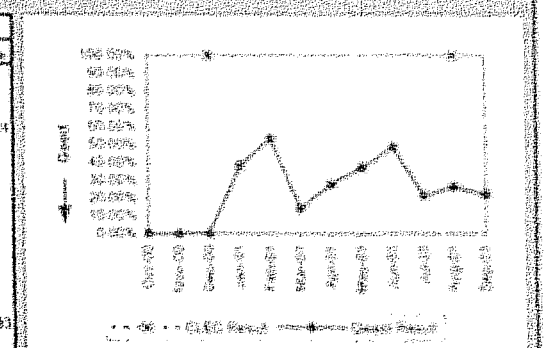
Trouble Rate (Percent) (MR-6*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	0	20	0.00%	9	1795	0.50%	-0.32	-1.10
Sep-01								



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

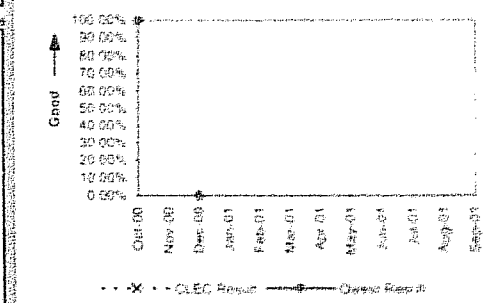
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				0	1	0.00%		
Nov-00				0	2	0.00%		
Dec-00	1	1	100.00%	0	3	0.00%	N/A	-0.24
Jan-01				8	21	38.10%		
Feb-01				8	15	53.33%		
Mar-01				3	21	14.29%		
Apr-01				7	25	28.00%		
May-01				10	27	37.04%		
Jun-01				16	33	48.48%		
Jul-01				6	28	21.43%		
Aug-01	1	1	100.00%	9	34	26.47%	1.11	-0.53
Sep-01				4	18	22.22%		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

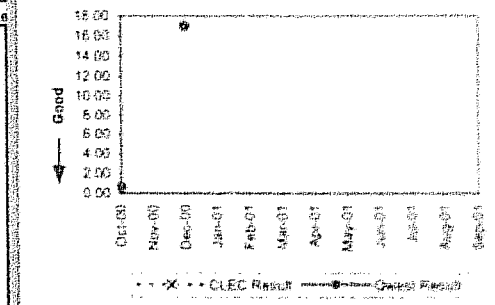
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					3	3	100 00%		
Nov-00									
Dec-00					0	1	0 00%		
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									



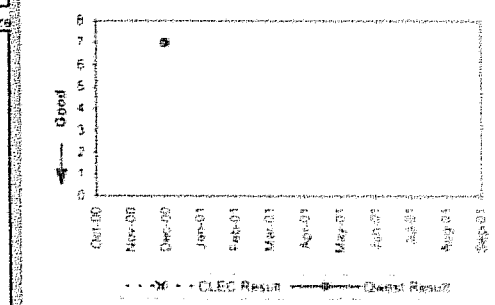
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					2	3	0 67		
Nov-00									
Dec-00					17	1	17 00		
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									



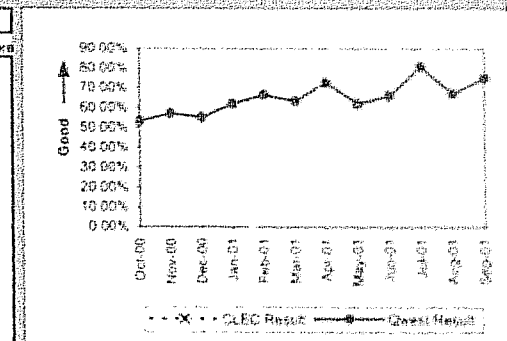
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Oct-00									
Nov-00									
Dec-00					7	1	7 00		
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									



Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

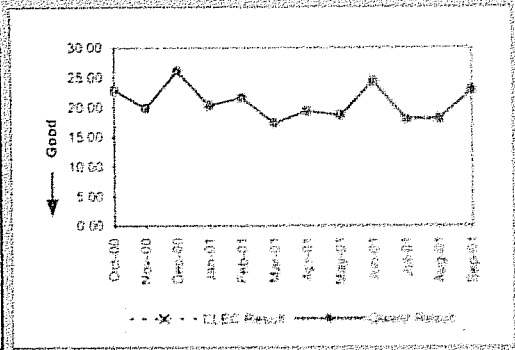
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					47	88	53 41%		
Nov-00					51	89	57 30%		
Dec-00					52	94	55 32%		
Jan-01					41	66	62 12%		
Feb-01					46	69	66 67%		
Mar-01					83	131	63 36%		
Apr-01					64	88	72 73%		
May-01					46	74	62 16%		
Jun-01					49	74	66 22%		
Jul-01					64	79	81 01%		
Aug-01					70	104	67 31%		
Sep-01					57	76	75.00%		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

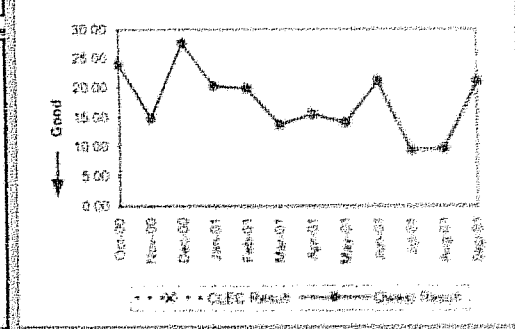
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					2014	86	22 89		
Nov-00					1771	89	19 90		
Dec-00					2453	94	26 10		
Jan-01					1341	66	20 32		
Feb-01					1450	67	21 64		
Mar-01					2257	130	17 36		
Apr-01					1641	85	19 31		
May-01					1375	74	18 58		
Jun-01					1775	73	24 32		
Jul-01					2355	131	17 98		
Aug-01					2544	141	18 04		
Sep-01					2413	106	22.76		



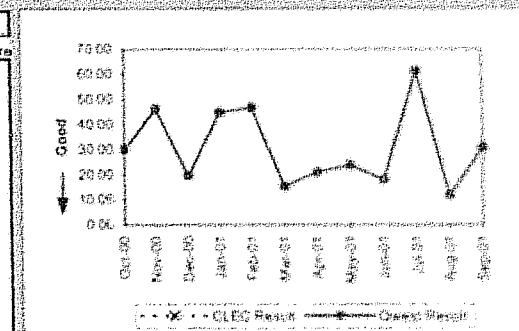
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					741	31	23 90		
Nov-00					430	29	14 63		
Dec-00					912	33	27 64		
Jan-01					445	22	20 23		
Feb-01					357	18	19 83		
Mar-01					536	39	13 74		
Apr-01					310	20	15 50		
May-01					240	17	14 12		
Jun-01					463	22	21 05		
Jul-01					599	64	9 36		
Aug-01					610	63	9 68		
Sep-01					861	41	21.00		



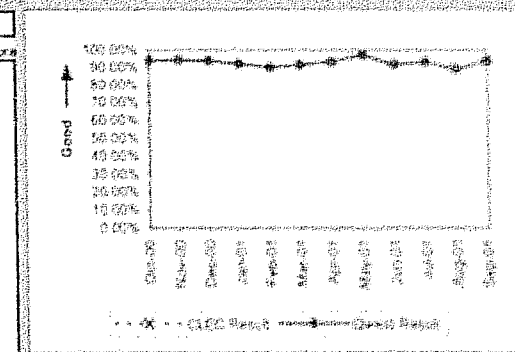
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					300	10	30 00		
Nov-00					415	9	46 11		
Dec-00					177	9	19 67		
Jan-01					134	3	44 67		
Feb-01					234	5	46 80		
Mar-01					138	9	15 33		
Apr-01					84	4	21 00		
May-01					262	11	23 82		
Jun-01					54	3	18 00		
Jul-01					184	3	61 33		
Aug-01					131	11	11 91		
Sep-01					245	8	30 62		



New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

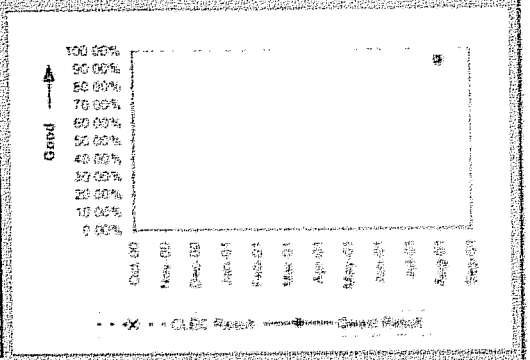
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00					92	98	93 88%		
Nov-00					100	106	94 34%		
Dec-00					106	113	93 81%		
Jan-01					94	102	92 16%		
Feb-01					73	81	90 12%		
Mar-01					109	119	91 60%		
Apr-01					124	133	93 23%		
May-01					99	102	97 06%		
Jun-01					89	97	91 75%		
Jul-01					107	115	93 04%		
Aug-01					123	138	89 13%		
Sep-01					117	125	93 60%		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

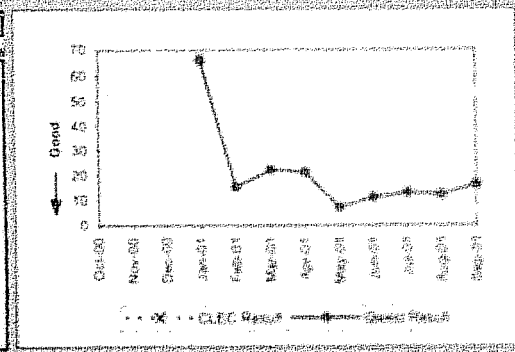
New Service Installation Quality (Percent) (OP-5*)– Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					129	135	95.48%		
Sep-01									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

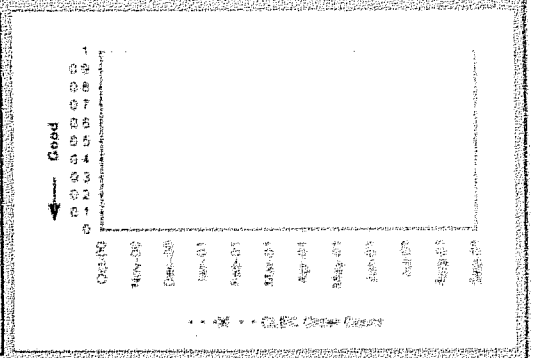
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00									
Nov-00									
Dec-00									
Jan-01					265	4	66.25		
Feb-01					472	31	15.23		
Mar-01					288	13	22.15		
Apr-01					106	5	21.20		
May-01					80	11	7.27		
Jun-01					156	14	11.14		
Jul-01					285	22	12.95		
Aug-01					342	28	12.21		
Sep-01					432	27	16.00		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 4 Wire Non-Loaded (OP-158)

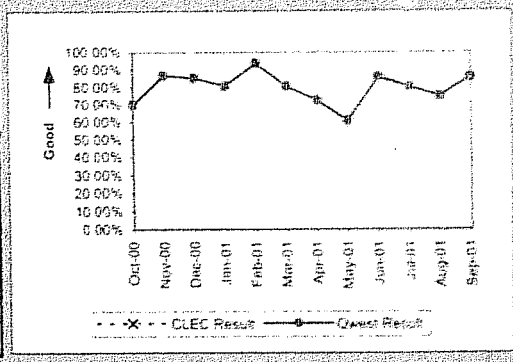
Date	CLEC Order Count
Oct-00	
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

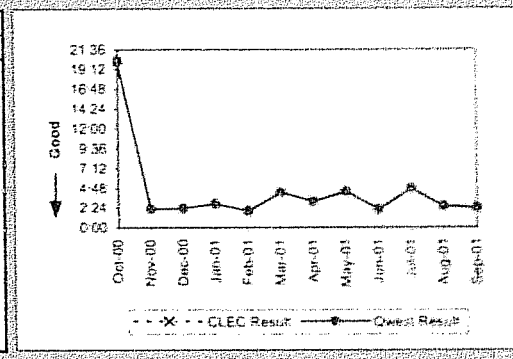
All Trouble Cleared within 4 Hours (Percent) (MR-5)-- Interval Zone Two

	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	42	60	70.00%		
	39	45	86.67%		
	41	48	85.42%		
	42	52	80.77%		
	163	174	93.68%		
	66	82	80.49%		
	42	58	72.41%		
	46	79	60.76%		
	85	99	85.86%		
	61	76	80.26%		
	114	152	75.00%		
	48	56	85.71%		



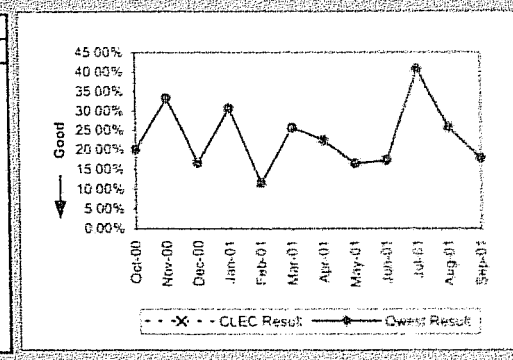
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	1213:34	60	20:14		
	102:38	45	2:17		
	111:22	48	2:19		
	151:05	52	2:54		
	351:20	174	2:01		
	352:35	82	4:18		
	183:50	58	3:10		
	347:28	79	4:24		
	216:43	99	2:13		
	364:21	76	4:48		
	389:54	152	2:34		
	132:40	56	2:22		



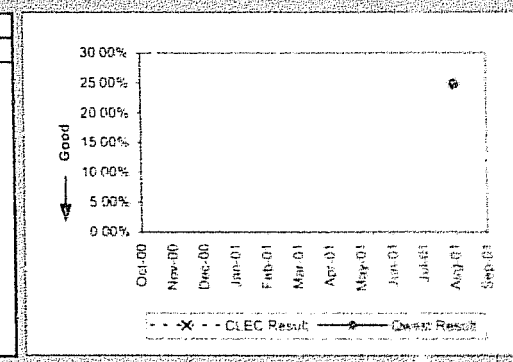
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	12	60	20.00%		
	15	45	33.33%		
	8	48	16.67%		
	16	52	30.77%		
	20	174	11.49%		
	21	82	25.61%		
	13	58	22.41%		
	13	79	16.46%		
	17	99	17.17%		
	31	76	40.79%		
	39	152	25.66%		
	10	56	17.86%		



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

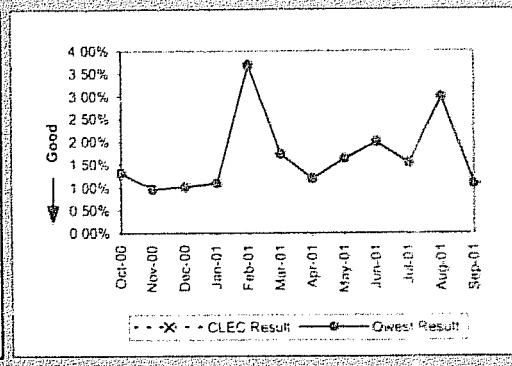
	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	26	105	24.76%		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

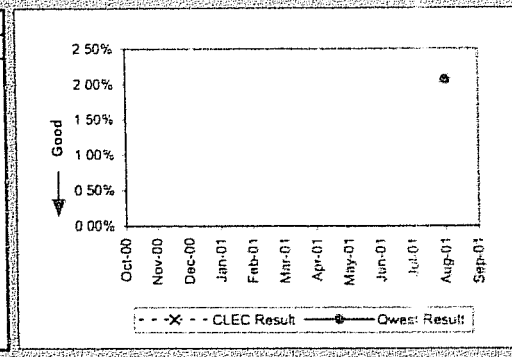
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					60	4556	1.32%		
					45	4654	0.97%		
					48	4724	1.02%		
					52	4718	1.10%		
					174	4721	3.69%		
					82	4721	1.74%		
					58	4836	1.20%		
					79	4846	1.63%		
					99	4966	1.99%		
					76	4955	1.53%		
					152	5094	2.98%		
					56	5153	1.09%		



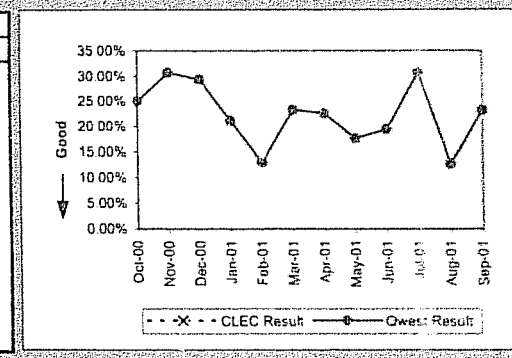
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					105	5094	2.06%		



Customer Not Home Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

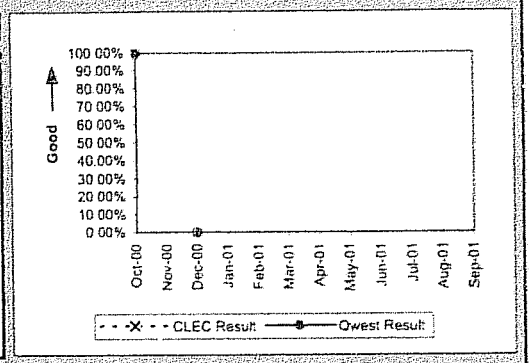
					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					20	80	25.00%		
					20	65	30.77%		
					20	68	29.41%		
					14	66	21.21%		
					26	200	13.00%		
					25	107	23.36%		
					17	75	22.67%		
					17	96	17.71%		
					24	123	19.51%		
					34	110	30.91%		
					22	174	12.64%		
					17	73	23.29%		



Checklist #4 - Unbundled Loop - DS1 Capable Installation

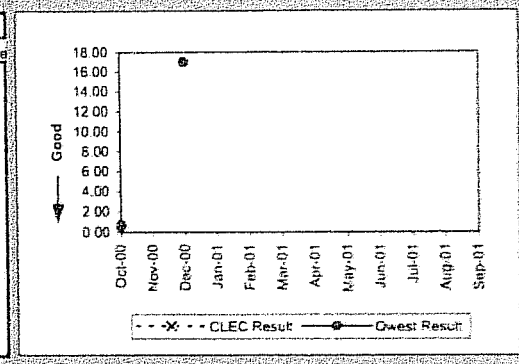
Percent Commitments Met (Percent) (OP-3) -- Interval Zone One

					Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Score
					3	3	100.00%		
					0	1	0.00%		



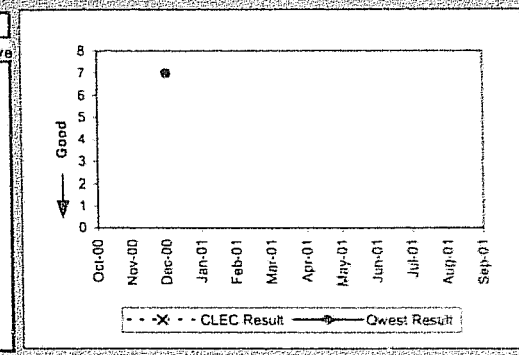
Average Interval (Average Days) (OP-4) -- Interval Zone One

					Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Score
					2	3	0.67		
					17	1	17.00		



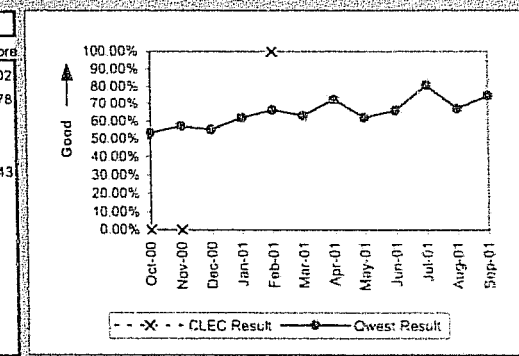
Average Days for Non-Facility Reasons (Average Days) (OP-6A) -- Interval Zone One

					Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Score
					7	1	7.00		



Percent Commitments Met (Percent) (OP-3) -- Interval Zone Two

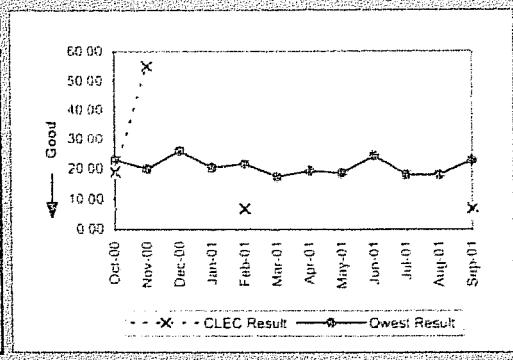
					Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Score
		1	0.00%	0.00%	47	88	53.41%	1.61	-0.02
		1	0.00%	0.00%	51	89	57.30%	2.93	0.78
					52	94	55.32%		
					41	66	62.12%		
		1	100.00%	0.00%	46	69	66.67%	-0.7	-1.43
					83	131	63.36%		
					64	88	72.73%		
					46	74	62.16%		
					49	74	66.22%		
					64	79	81.01%		
					70	104	67.31%		
					57	76	75.00%		



Checklist #4 - Unbundled Loop - DS1 Capable Installation

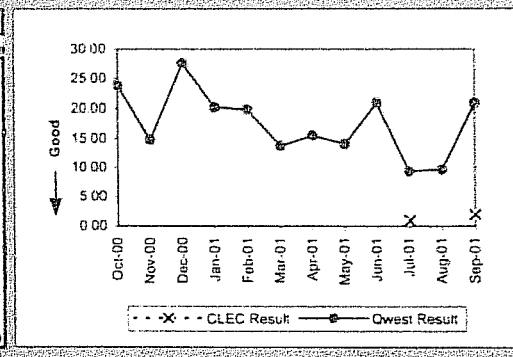
[illegible] Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	98	22.89	0.16	1.1
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	89	19.90	1.82	0.11
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	94	26.10		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	96	28.92		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	67	21.64	-0.67	-1.41
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	136	17.36		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	85	19.31		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	74	18.58		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	73	24.32		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	131	17.98		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	141	18.04		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	105	22.76	-0.92	-1.56



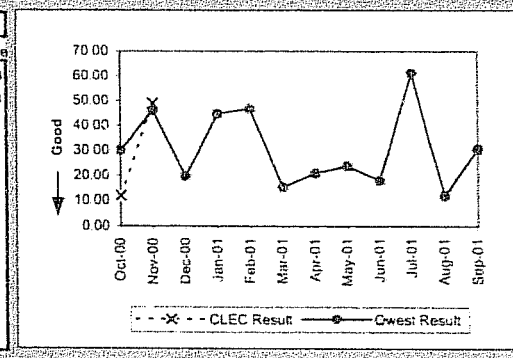
[illegible] Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	31	23.90		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	29	14.83		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	33	27.64		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	22	20.23		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	18	19.83		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	39	13.74		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	20	15.50		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	17	14.12		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	22	21.05		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	64	9.36	-0.89	-1.54
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	63	9.68		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	41	21.00	-1.46	-1.89



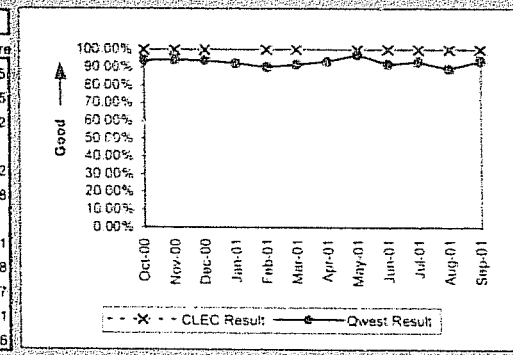
[illegible] Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	10	30.00	-0.49	-1.3
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	9	46.11	0.1	-0.94
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	9	19.67		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3	44.67		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	5	46.80		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	9	15.33		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	4	21.00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	11	23.82		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3	18.00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3	61.33		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	11	11.91		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	8	30.62		



[illegible] Interval Zone One and Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	92	98	93.88%	-0.25	-1.15
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	100	106	94.34%	-0.42	-1.25
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	106	113	93.81%	-0.36	-1.22
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	94	102	92.16%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	73	81	90.12%	-0.33	-1.2
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	109	119	91.60%	-0.3	-1.18
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	124	133	93.23%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	99	102	97.06%	-0.17	-1.11
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	89	97	91.75%	-0.3	-1.18
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	107	115	93.04%	-0.27	-1.17
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	123	138	89.13%	-0.35	-1.21
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	117	125	93.60%	-0.26	-1.16



Qwest Performance Report (PID 4.0)

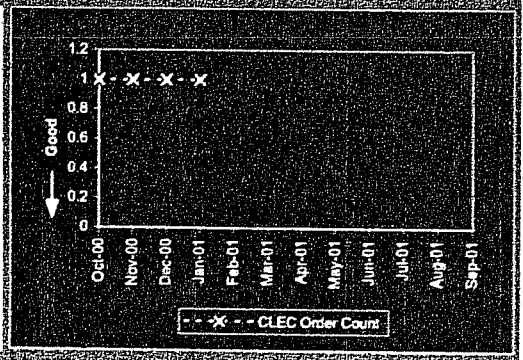
Qwest 271 - Unbundled Loop - DS1 Capable Installation

| | | |

Checklist #4 - Unbundled Loop - DS1 Capable Installation

Overall Performance Results Unbundled Loop - DS1 Capable (OP-15B)

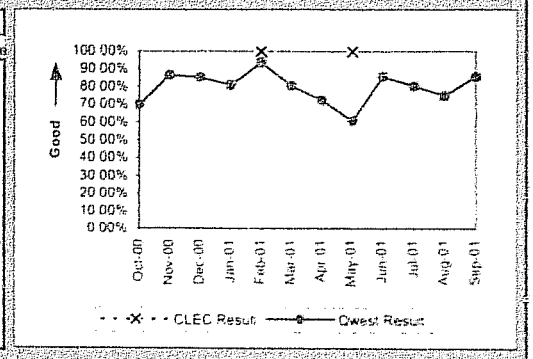
	CLEC Order Count
	1
	1
	1
	1



Checklist #4 - Unbundled Loop - DS1 Capable Repair

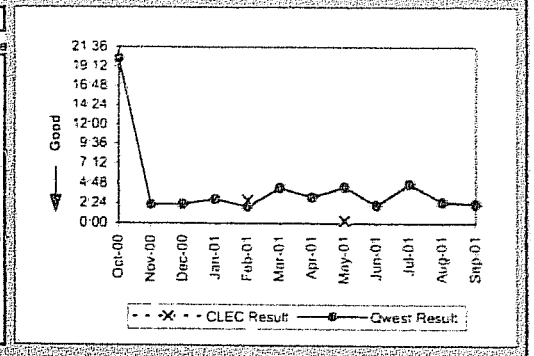
[illegible] – Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	42	60	70.00%		
[illegible]	[illegible]	[illegible]	[illegible]	39	45	86.67%		
[illegible]	[illegible]	[illegible]	[illegible]	41	48	85.42%		
[illegible]	[illegible]	[illegible]	[illegible]	42	52	80.77%		
[illegible]	[illegible]	[illegible]	[illegible]	163	174	93.68%	-0.26	-1.16
[illegible]	[illegible]	[illegible]	[illegible]	66	82	80.49%		
[illegible]	[illegible]	[illegible]	[illegible]	42	58	72.41%		
[illegible]	[illegible]	[illegible]	[illegible]	48	79	60.76%	-0.8	-1.49
[illegible]	[illegible]	[illegible]	[illegible]	85	99	85.86%		
[illegible]	[illegible]	[illegible]	[illegible]	61	76	80.26%		
[illegible]	[illegible]	[illegible]	[illegible]	114	152	75.00%		
[illegible]	[illegible]	[illegible]	[illegible]	48	56	85.71%		



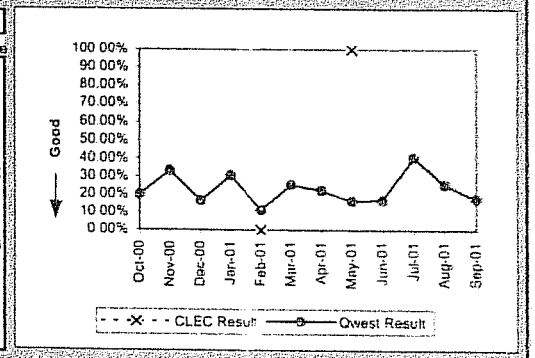
[illegible] – Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	1213.34	60	20.14		
[illegible]	[illegible]	[illegible]	[illegible]	102.38	45	2.17		
[illegible]	[illegible]	[illegible]	[illegible]	111.22	48	2.19		
[illegible]	[illegible]	[illegible]	[illegible]	131.65	52	2.54		
[illegible]	[illegible]	[illegible]	[illegible]	351.20	174	2.01	0.92	-0.44
[illegible]	[illegible]	[illegible]	[illegible]	342.95	82	4.18		
[illegible]	[illegible]	[illegible]	[illegible]	183.00	58	3.10		
[illegible]	[illegible]	[illegible]	[illegible]	337.38	79	4.24	-0.6	-1.36
[illegible]	[illegible]	[illegible]	[illegible]	218.43	99	2.13		
[illegible]	[illegible]	[illegible]	[illegible]	364.21	76	4.48		
[illegible]	[illegible]	[illegible]	[illegible]	359.54	152	2.34		
[illegible]	[illegible]	[illegible]	[illegible]	112.40	56	2.22		



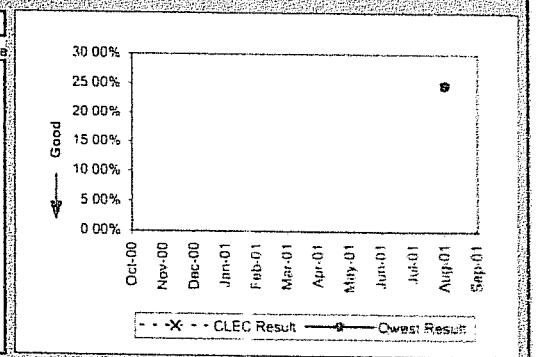
[illegible] – Interval Zone Two

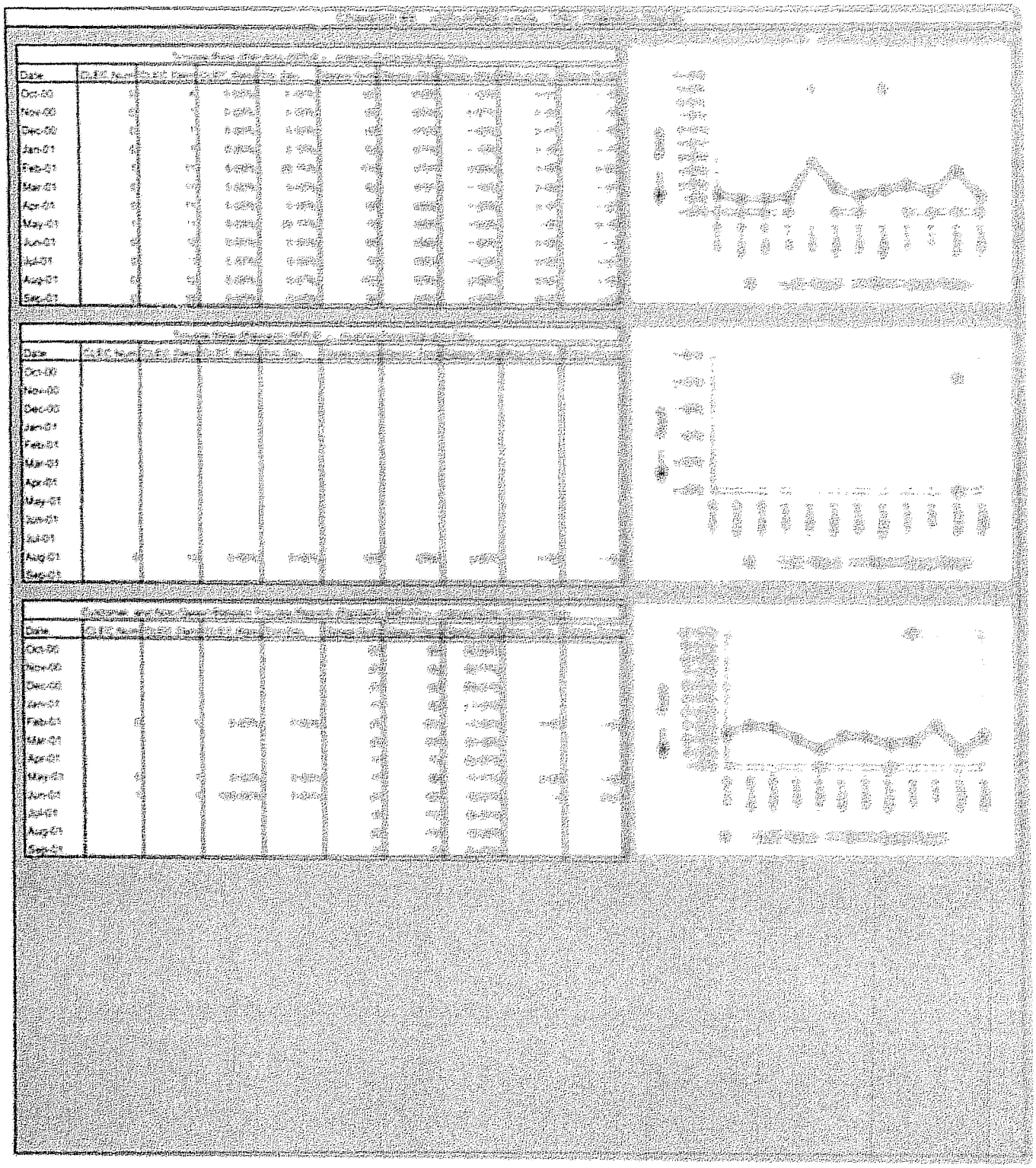
[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	12	60	20.00%		
[illegible]	[illegible]	[illegible]	[illegible]	15	45	33.33%		
[illegible]	[illegible]	[illegible]	[illegible]	8	48	16.67%		
[illegible]	[illegible]	[illegible]	[illegible]	16	52	30.77%		
[illegible]	[illegible]	[illegible]	[illegible]	20	174	11.49%	-0.36	-1.22
[illegible]	[illegible]	[illegible]	[illegible]	21	82	25.61%		
[illegible]	[illegible]	[illegible]	[illegible]	13	58	22.41%		
[illegible]	[illegible]	[illegible]	[illegible]	13	79	16.46%	1.38	-0.16
[illegible]	[illegible]	[illegible]	[illegible]	17	99	17.17%		
[illegible]	[illegible]	[illegible]	[illegible]	31	76	40.79%		
[illegible]	[illegible]	[illegible]	[illegible]	39	152	25.66%		
[illegible]	[illegible]	[illegible]	[illegible]	10	56	17.86%		

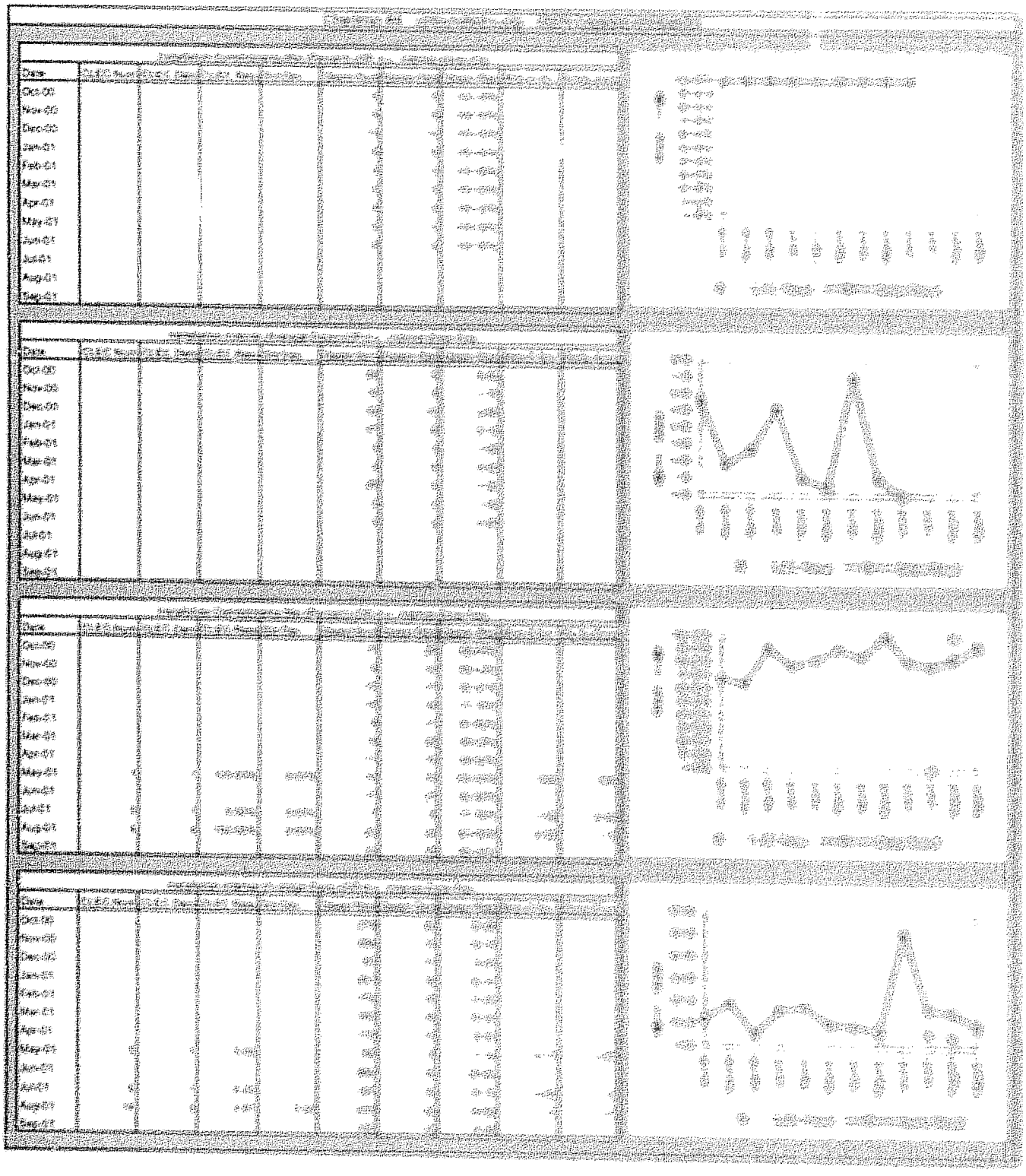


[illegible] – Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	26	105	24.76%		







CONTINUATION

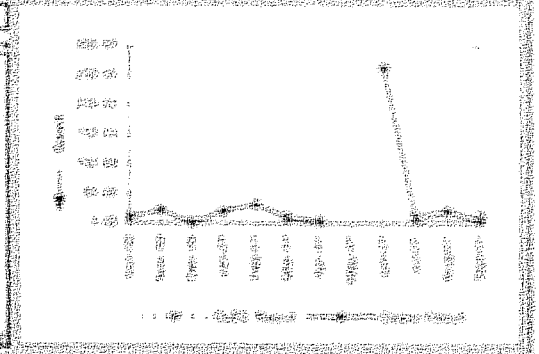
[4]

Scan ~ ~ # Pgs [ ]

Checklist #4 - Unbundled Loop - [illegible]

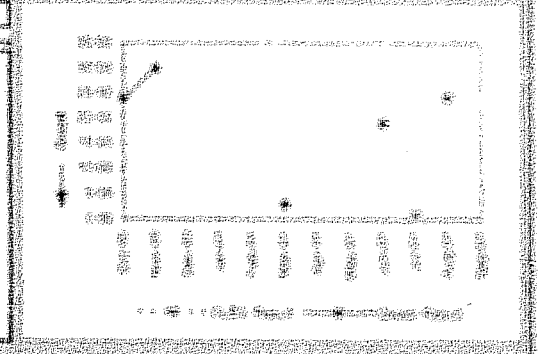
Delayed Days for Non-Facility Reasons (Average Days) (OP-[illegible]) – Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Sco	Parity Score
Oct-00					69	1	[illegible]		
Nov-00					66	3	[illegible]		
Dec-00					1	1	[illegible]		
Jan-01					80	4	[illegible]		
Feb-01					63	2	[illegible]		
Mar-01					10	1	[illegible]		
Apr-01					5	2	[illegible]		
May-01									
Jun-01					731	3	[illegible]		
Jul-01					42	4	[illegible]		
Aug-01					57	2	[illegible]		
Sep-01	10	1	10.00		5	2	[illegible]	[illegible]	[illegible]



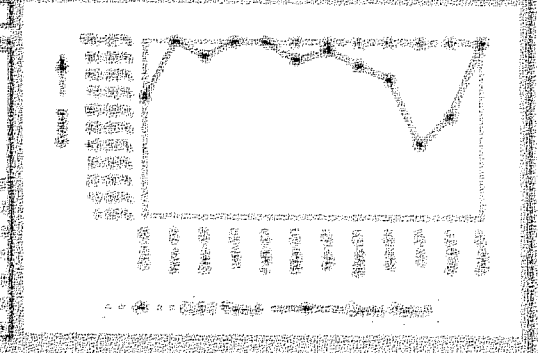
Delayed Days for Facility Reasons (Average Days) (OP-[illegible]) – Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Sco	Parity Score
Oct-00					24	1	[illegible]		
Nov-00					60	2	[illegible]		
Dec-00									
Jan-01									
Feb-01									
Mar-01					3	1	[illegible]		
Apr-01									
May-01									
Jun-01					19	1	[illegible]		
Jul-01	1	1	1.00						
Aug-01					93	4	[illegible]		
Sep-01									



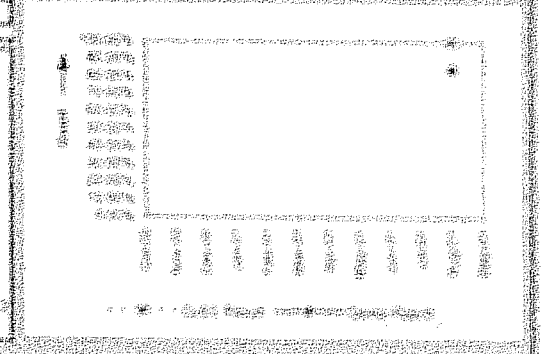
New Service Installation Quality (Percent) (OP-[illegible]) – Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Sco	Parity Score
Oct-00					17	21	[illegible]		
Nov-00					26	28	[illegible]		
Dec-00					22	24	[illegible]		
Jan-01					24	24	[illegible]		
Feb-01					21	21	[illegible]		
Mar-01	1	1	100.00%	0.00%	17	19	[illegible]	[illegible]	[illegible]
Apr-01	1	1	100.00%	0.00%	20	21	[illegible]	[illegible]	[illegible]
May-01	1	1	100.00%	0.00%	13	15	[illegible]	[illegible]	[illegible]
Jun-01	1	1	100.00%	0.00%	15	15	[illegible]	[illegible]	[illegible]
Jul-01	1	1	100.00%	0.00%	8	13	[illegible]	[illegible]	[illegible]
Aug-01	3	3	100.00%	0.00%	11	16	[illegible]	[illegible]	[illegible]
Sep-01	3	3	100.00%	0.00%	21	21	[illegible]	[illegible]	[illegible]



New Service Installation Quality (Percent) (OP-[illegible]) – Interval Zone One and Two

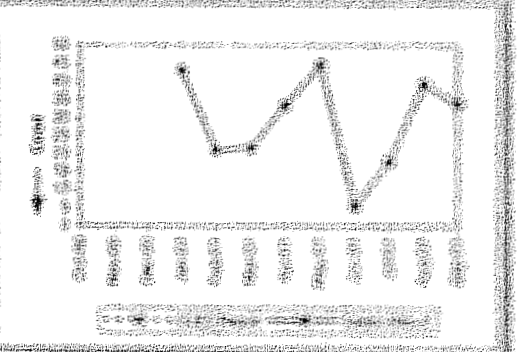
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Sco	Parity Score
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	3	3	100.00%	0.00%	16	19	[illegible]	[illegible]	[illegible]
Sep-01									



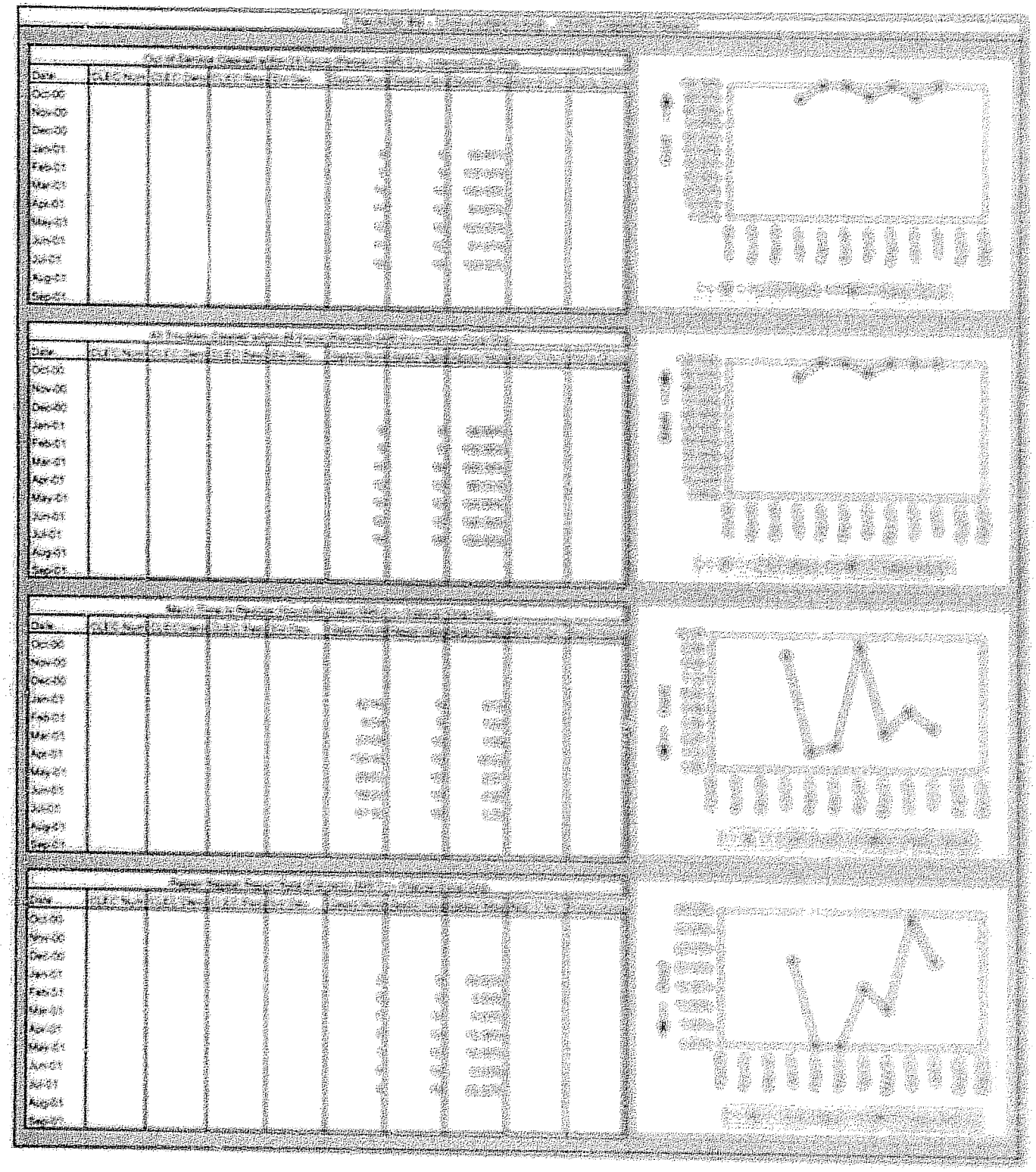
Checklist #4 - Unbundled Loop

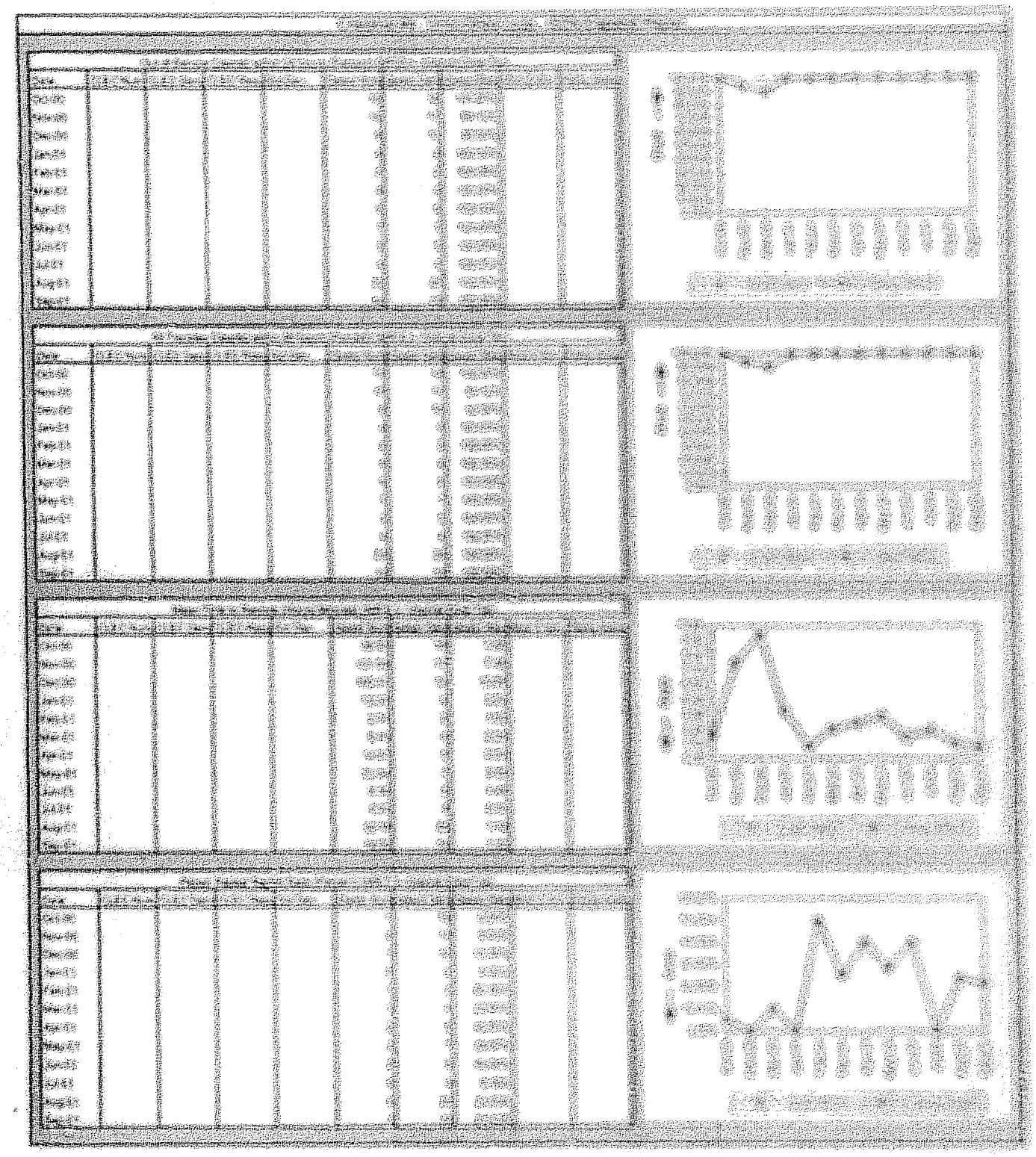
Interval for Pending Orders Delayed Past Due Date (Average Days)

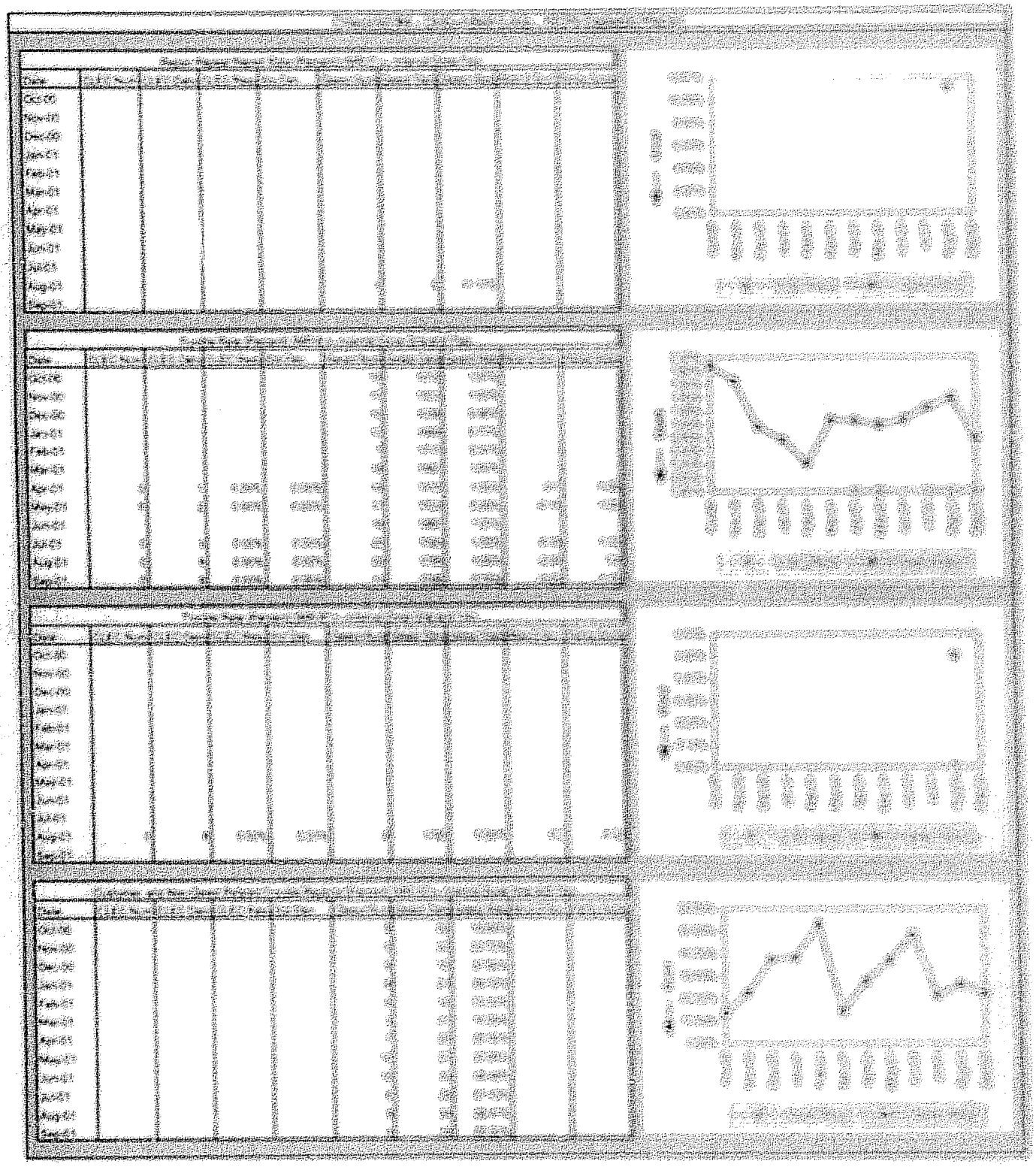
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Qwest Std Dev	Parity Result
Oct-00									
Nov-00									
Dec-00									
Jan-01					56	2	43.00		
Feb-01					21	1	21.00		
Mar-01					43	2	21.50		
Apr-01					67	2	33.50		
May-01					89	2	44.50		
Jun-01					33	6	5.50		
Jul-01					89	5	17.80		
Aug-01					118	5	23.60		
Sep-01					136	4	34.00		

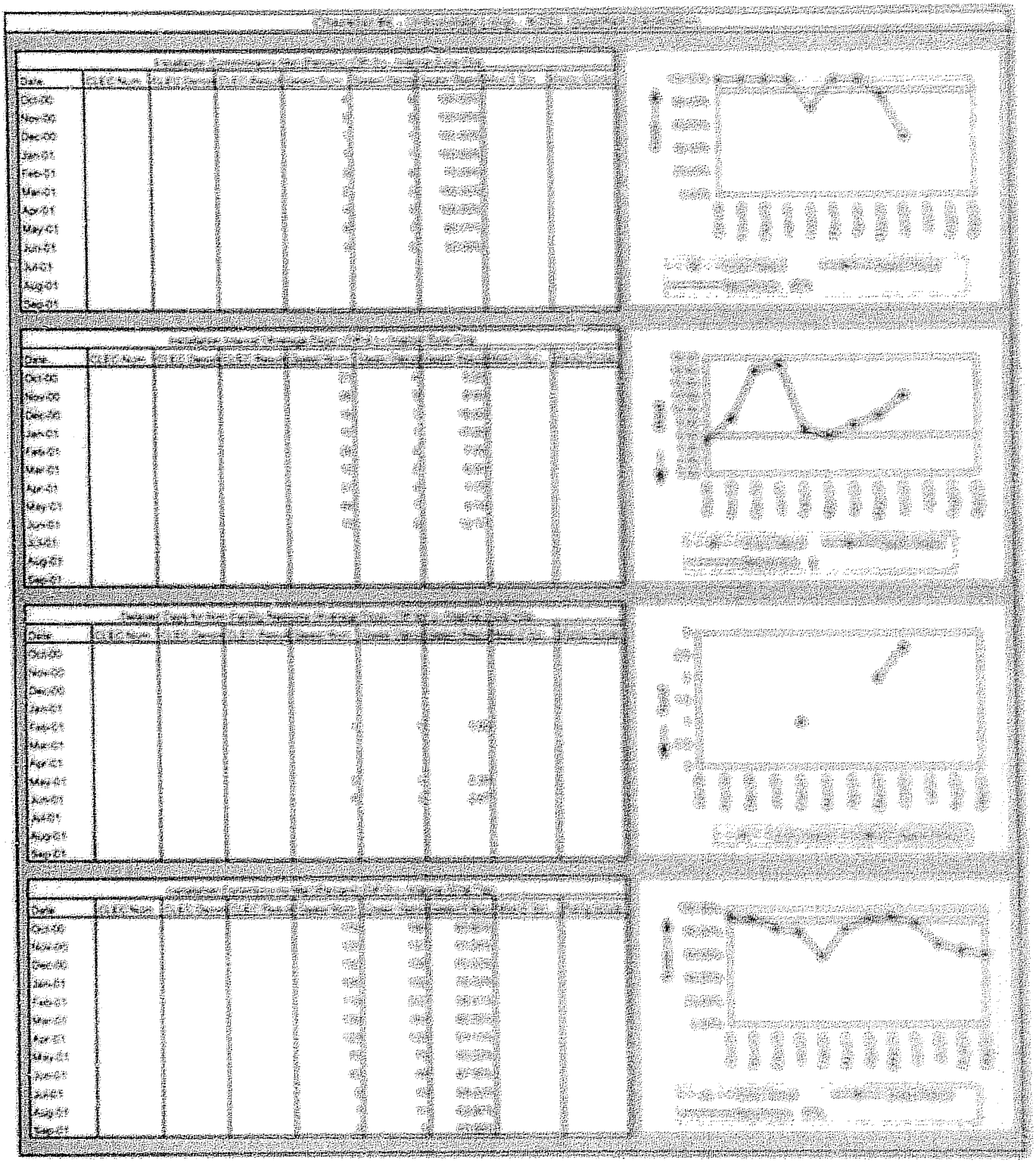


Date	
Oct-00	
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	

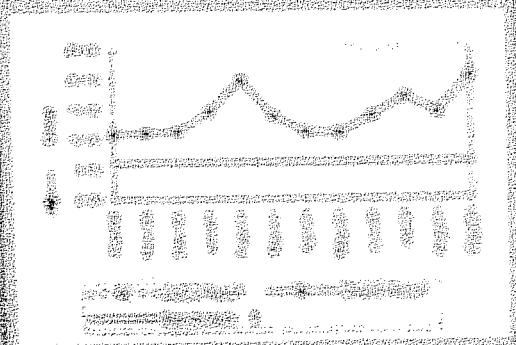




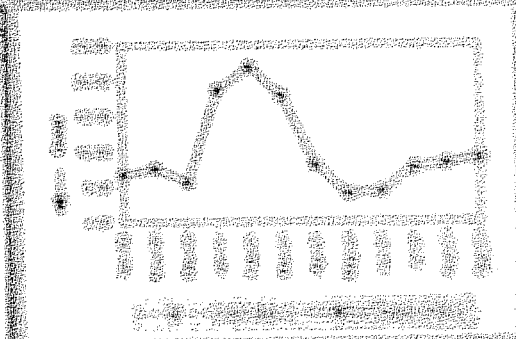




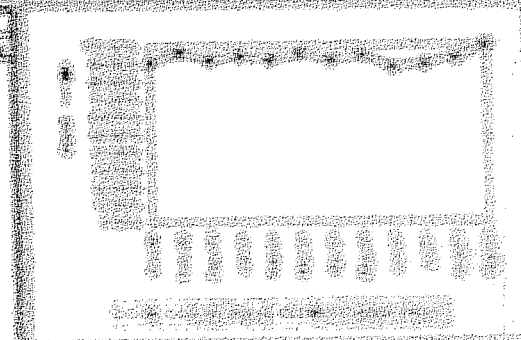
Date	CLEC Num	CLEC Denom						
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01								



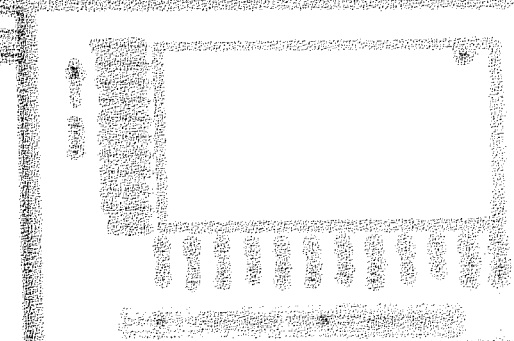
Date	CLEC Num	CLEC Denom						
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01								

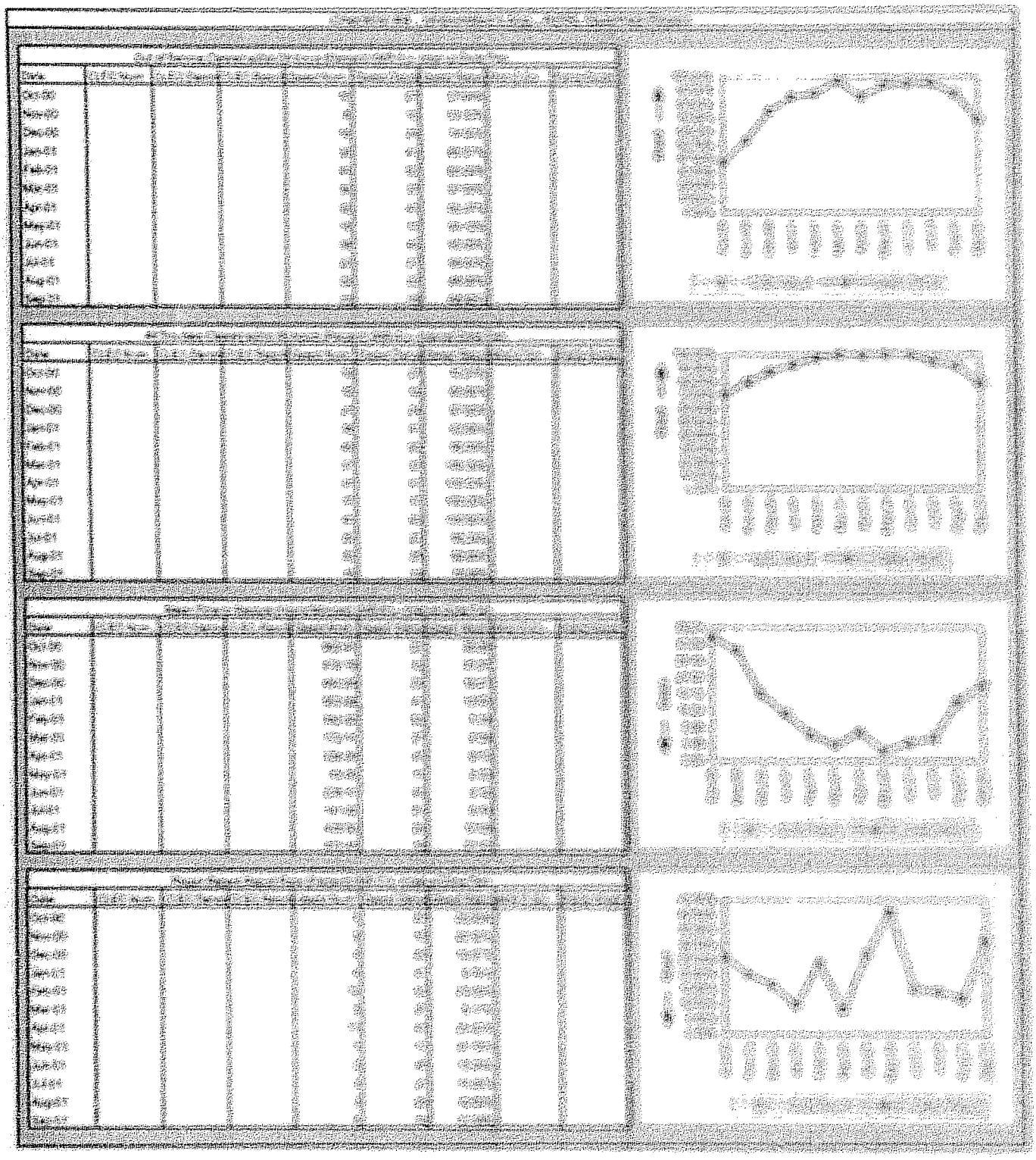


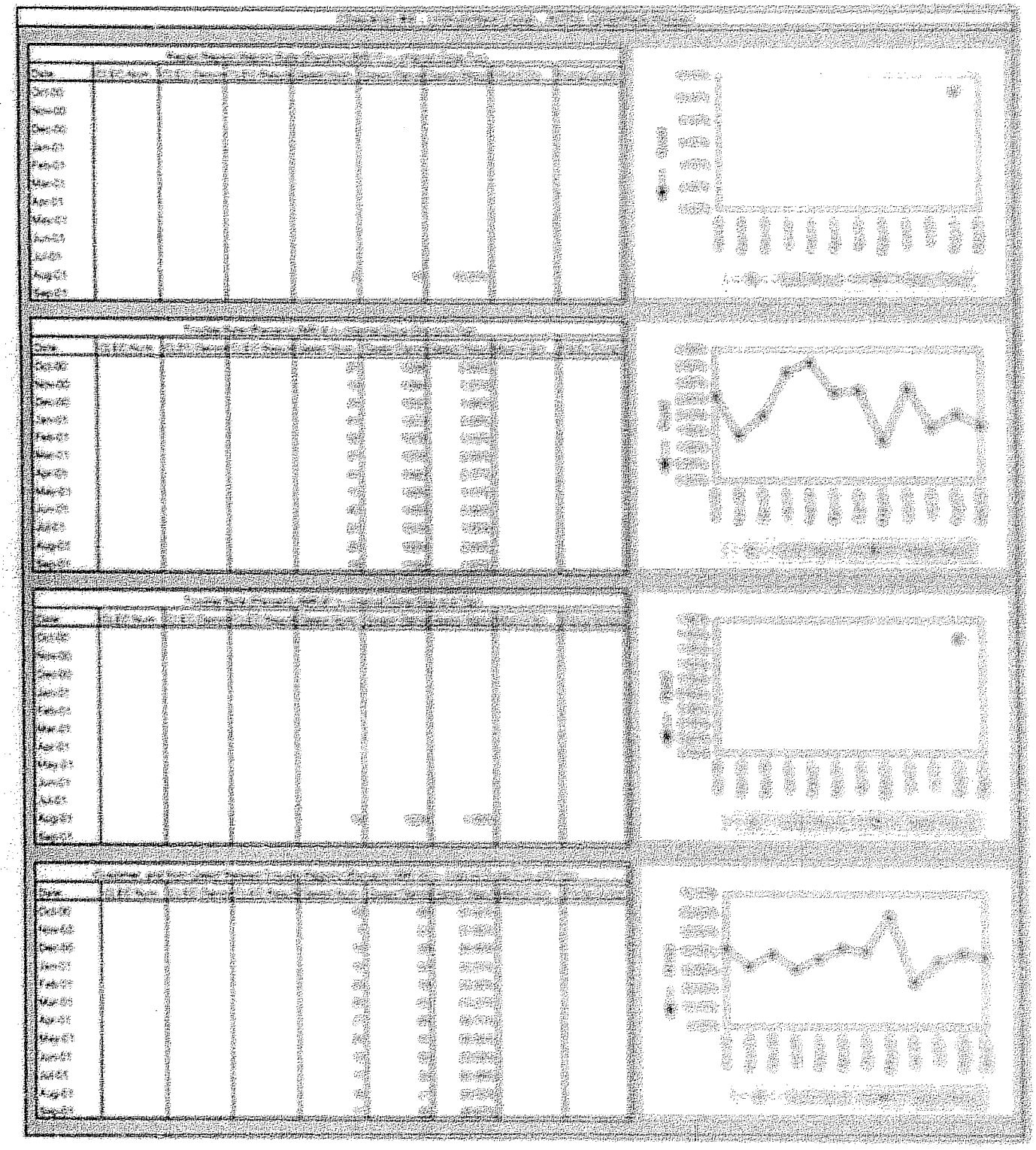
Date	CLEC Num	CLEC Denom						
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01								

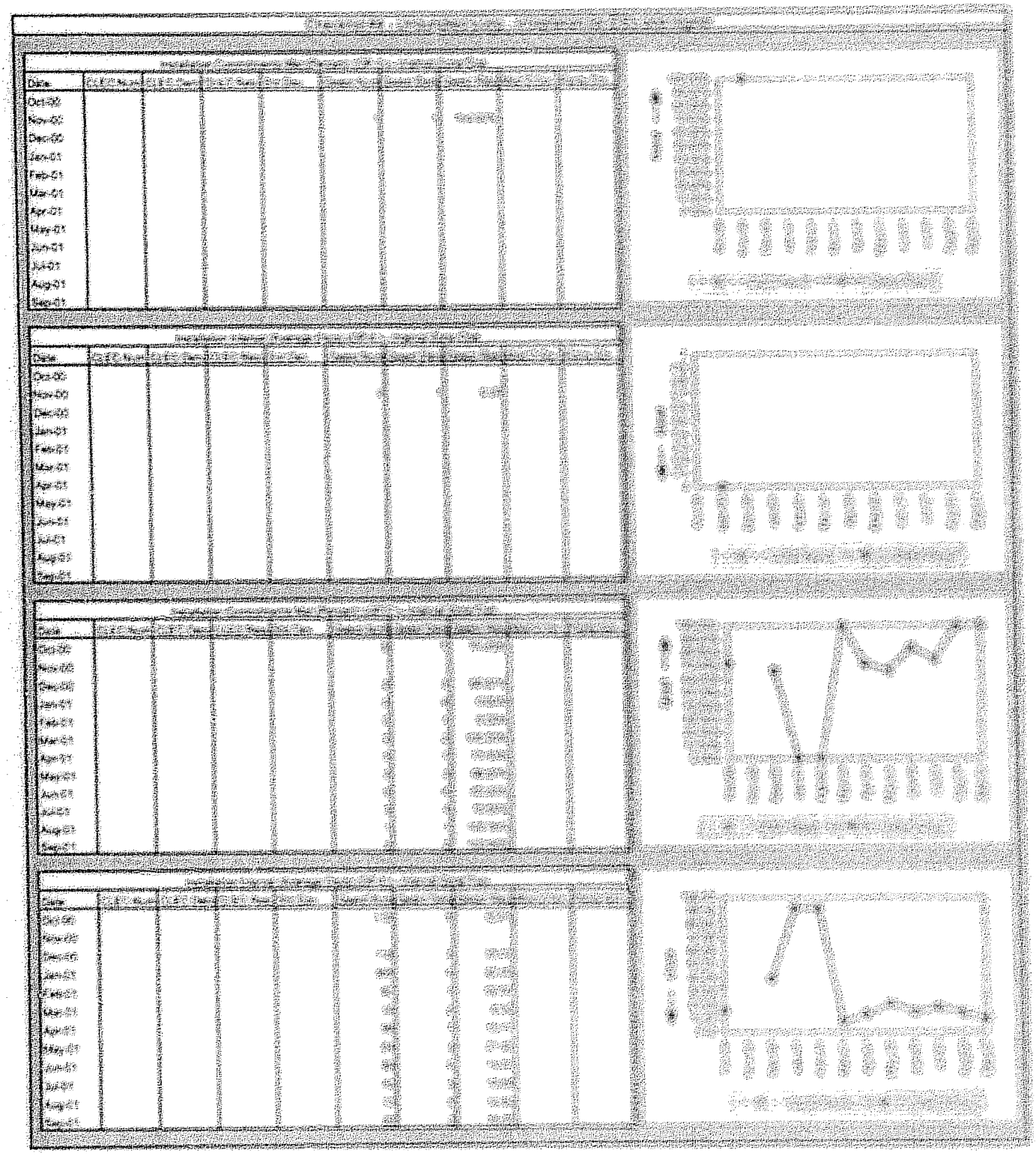


Date	CLEC Num	CLEC Denom						
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01								



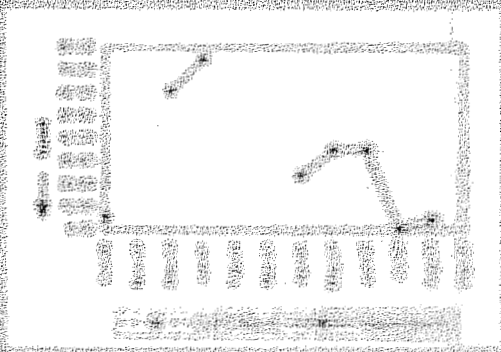






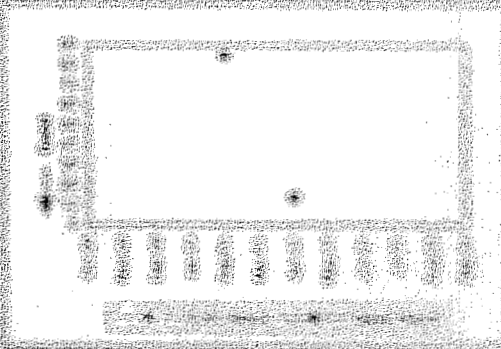
Delayed Days for Non-Facility

Date	CLEC Num	CLEC Dem	CLEC Pct	Qwest Num	Qwest Dem	Qwest Pct	Parity Num	Parity Dem	Parity Pct
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									



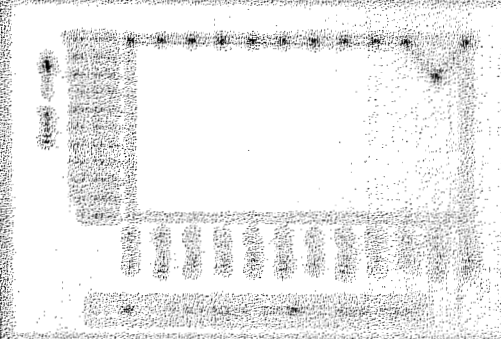
Delayed Days for Facility

Date	CLEC Num	CLEC Dem	CLEC Pct	Qwest Num	Qwest Dem	Qwest Pct	Parity Num	Parity Dem	Parity Pct
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									



New Service

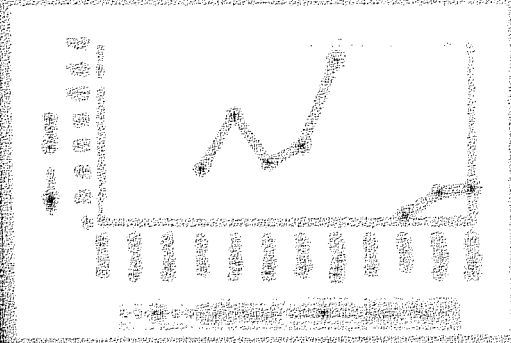
Date	CLEC Num	CLEC Dem	CLEC Pct	Qwest Num	Qwest Dem	Qwest Pct	Parity Num	Parity Dem	Parity Pct
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									



New Service

Date	CLEC Num	CLEC Dem	CLEC Pct	Qwest Num	Qwest Dem	Qwest Pct	Parity Num	Parity Dem	Parity Pct
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									

Date	CLEC Num	CLEC Den	CLEC Perc	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01								



Date	
Oct-00	
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	

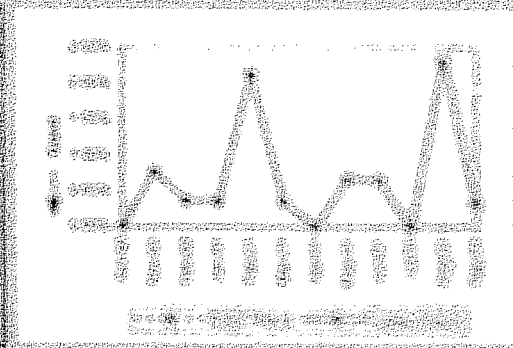
Date	CLEC Name	CLEC Data							
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									

Date	CLEC Name	CLEC Data							
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									

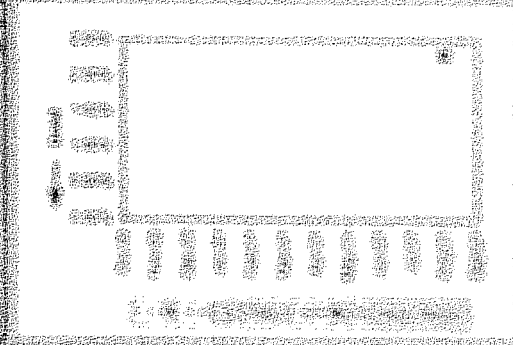
Date	CLEC Name	CLEC Data							
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									

Date	CLEC Name	CLEC Data							
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									

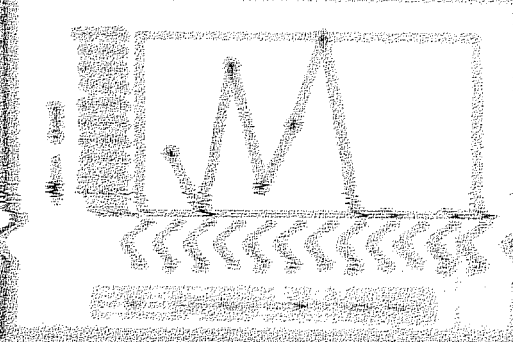
Date	CLEC Num	CLEC Dem	CLEC Rate	Qwest Num	Qwest Dem	Qwest Rate	Parity Ratio	Parity Indicator	Parity Ratio	Parity Indicator
Oct-00										
Nov-00										
Dec-00										
Jan-01										
Feb-01										
Mar-01										
Apr-01										
May-01										
Jun-01										
Jul-01										
Aug-01										
Sep-01										



Date	CLEC Num	CLEC Dem	CLEC Rate	Qwest Num	Qwest Dem	Qwest Rate	Parity Ratio	Parity Indicator	Parity Ratio	Parity Indicator
Oct-00										
Nov-00										
Dec-00										
Jan-01										
Feb-01										
Mar-01										
Apr-01										
May-01										
Jun-01										
Jul-01										
Aug-01										
Sep-01										

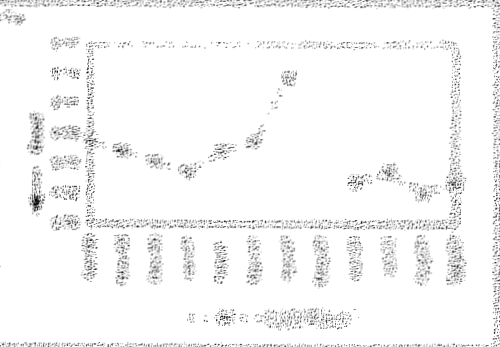


Date	CLEC Num	CLEC Dem	CLEC Rate	Qwest Num	Qwest Dem	Qwest Rate	Parity Ratio	Parity Indicator	Parity Ratio	Parity Indicator
Oct-00										
Nov-00										
Dec-00										
Jan-01										
Feb-01										
Mar-01										
Apr-01										
May-01										
Jun-01										
Jul-01										
Aug-01										
Sep-01										



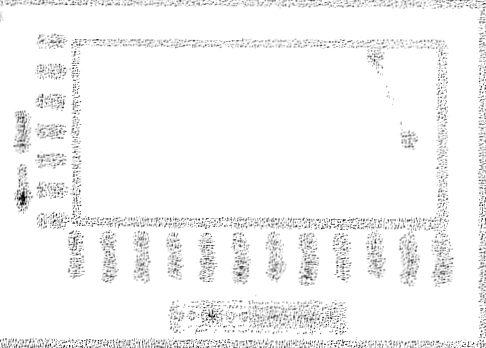
Coordinated "Hot Cut" Interval - Unbundled Loops

Date	CLEC Num	CLEC Denom	CLEC Rate
Oct-00	[illegible]	[illegible]	[illegible]
Nov-00	[illegible]	[illegible]	[illegible]
Dec-00	[illegible]	[illegible]	[illegible]
Jan-01	[illegible]	[illegible]	[illegible]
Feb-01	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]
May-01			
Jun-01	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]



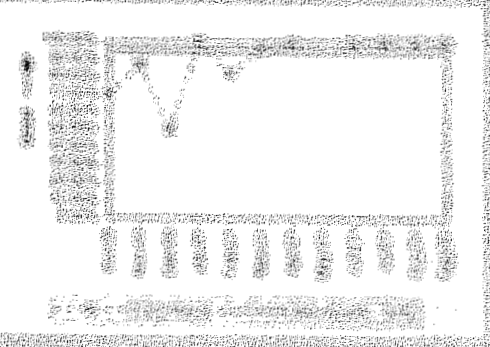
Coordinated "Hot Cut" Interval - Unbundled Loops

Date	CLEC Num	CLEC Denom	CLEC Rate
Oct-00			
Nov-00			
Dec-00			
Jan-01			
Feb-01			
Mar-01			
Apr-01			
May-01			
Jun-01			
Jul-01	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]
Sep-01			



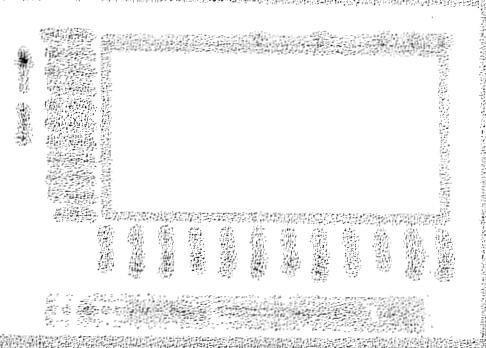
Coordinated Cuts Completed on Time (Percent Completed on Time)

Date	CLEC Num	CLEC Denom	CLEC Rate
Oct-00	[illegible]	[illegible]	[illegible]
Nov-00	[illegible]	[illegible]	[illegible]
Dec-00	[illegible]	[illegible]	[illegible]
Jan-01	[illegible]	[illegible]	[illegible]
Feb-01	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]



Coordinated Cuts Completed on Time (Percent Completed on Time)

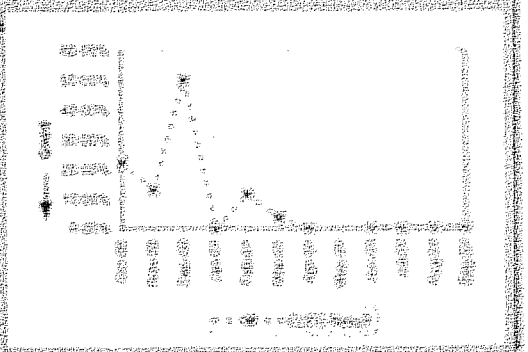
Date	CLEC Num	CLEC Denom	CLEC Rate
Oct-00			
Nov-00			
Dec-00			
Jan-01			
Feb-01			
Mar-01	[illegible]	[illegible]	[illegible]
Apr-01			
May-01	[illegible]	[illegible]	[illegible]
Jun-01			
Jul-01	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]



Checklist #4 - Unbundled Loop Cutovers

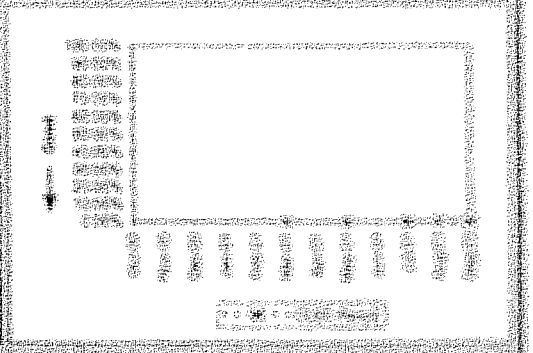
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B) -- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	9	40	22.50%
Nov-00	4	30	13.33%
Dec-00	11	22	50.00%
Jan-01	0	5	0.00%
Feb-01	2	17	11.76%
Mar-01	1	25	4.00%
Apr-01	0	6	0.00%
May-01			
Jun-01	0	15	0.00%
Jul-01	0	11	0.00%
Aug-01	0	10	0.00%
Sep-01	0	5	0.00%



Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B) -- Interval Zone One and Two

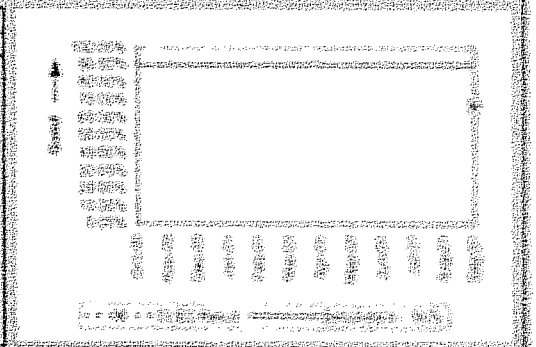
Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00			
Nov-00			
Dec-00			
Jan-01			
Feb-01			
Mar-01	0	1	0.00%
Apr-01			
May-01	0	1	0.00%
Jun-01			
Jul-01	0	3	0.00%
Aug-01	0	15	0.00%
Sep-01	0	5	0.00%



Checklist #4 - Unbundled Loop - Continued

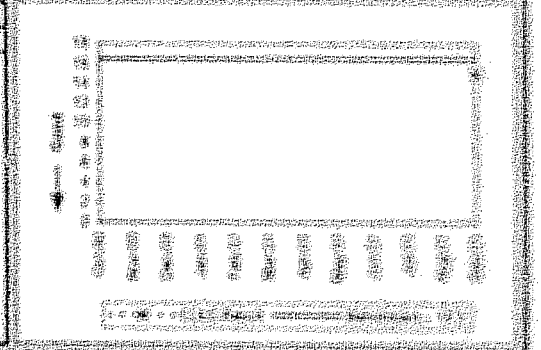
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	2	3	66.67%	47.14%



Installation Interval (Average Days) (OP-4)-- Interval Zone One and Two

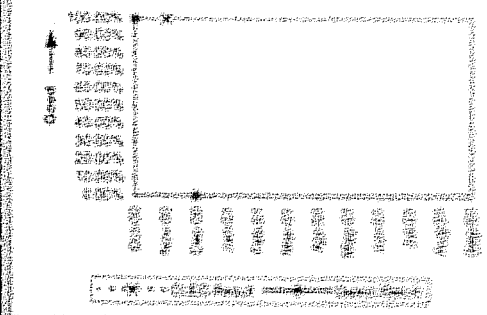
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	15	1	15.00	



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

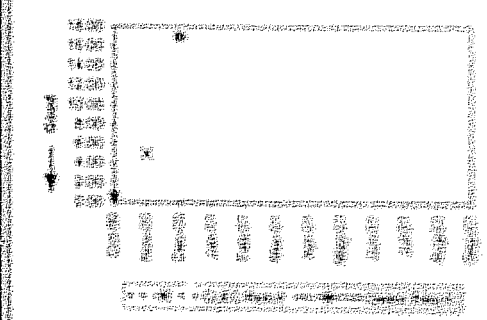
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				3	3	100.00%		
Nov-00	1	1	100.00%					
Dec-00				0	1	0.00%		
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01								



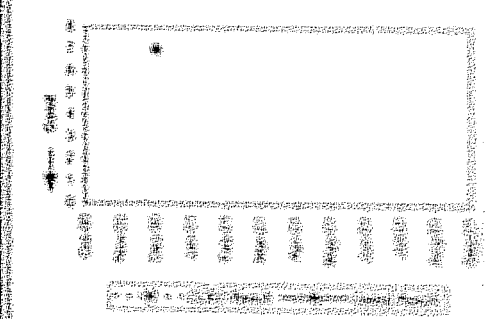
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				2	3	0.67		
Nov-00	5	1	5.00					
Dec-00				17	1	17.00		
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01								



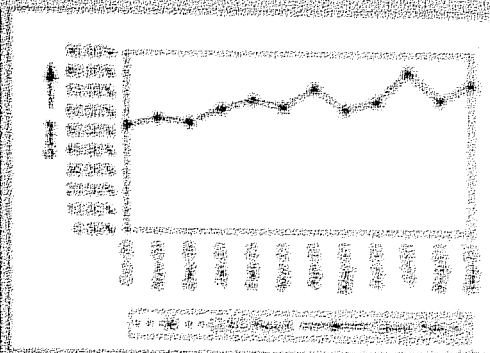
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00				7	1	7.00		
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01								



Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

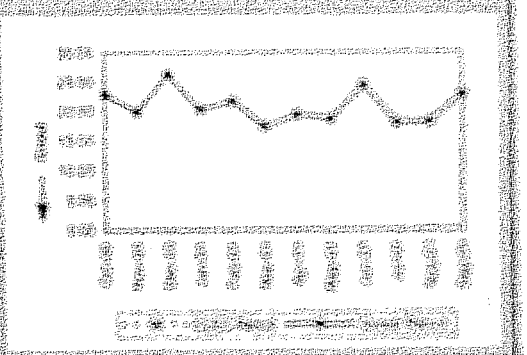
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00				47	88	53.41%		
Nov-00				51	89	57.30%		
Dec-00				52	94	55.32%		
Jan-01				41	66	62.12%		
Feb-01				46	69	66.67%		
Mar-01				83	131	63.36%		
Apr-01				64	88	72.73%		
May-01				46	74	62.16%		
Jun-01				49	74	66.22%		
Jul-01				64	79	81.01%		
Aug-01				70	104	67.31%		
Sep-01				57	76	75.00%		



Checklist #5 - Unbundled Transport (UDIT) DS1 Local Interconnection

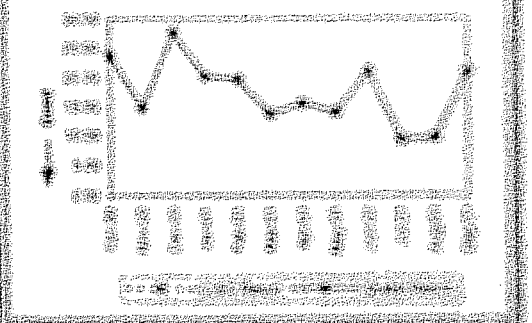
Installation Interval (Average Days) (OP-4 – Interval Zone Two)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Rel Fac	Parity Score
Oct-00				2014	88	22.89		
Nov-00				1771	89	19.90		
Dec-00				2453	94	26.10		
Jan-01				1341	62	21.62		
Feb-01				1450	67	21.64		
Mar-01				2257	130	17.36		
Apr-01				1641	85	19.31		
May-01				1375	74	18.58		
Jun-01				1775	73	24.32		
Jul-01				2355	131	17.98		
Aug-01				2544	141	18.04		
Sep-01				2413	104	23.20		



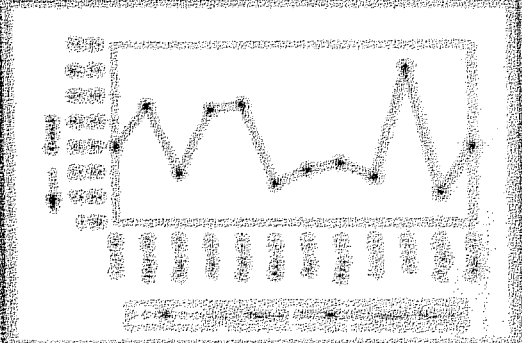
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A – Interval Zone Two)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Rel Fac	Parity Score
Oct-00				741	31	23.90		
Nov-00				432	25	17.28		
Dec-00				612	31	27.64		
Jan-01				445	22	20.23		
Feb-01				357	18	19.83		
Mar-01				538	31	17.35		
Apr-01				310	23	13.48		
May-01				240	13	18.46		
Jun-01				463	22	21.05		
Jul-01				599	64	9.36		
Aug-01				610	65	9.38		
Sep-01				861	41	21.00		



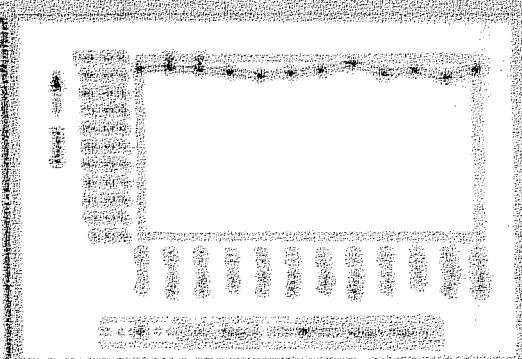
Delayed Days for Facility Reasons (Average Days) (OP-6B – Interval Zone Two)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Rel Fac	Parity Score
Oct-00				300	3	100.00		
Nov-00				415	3	138.33		
Dec-00				172	3	57.33		
Jan-01				134	3	44.67		
Feb-01				234	3	78.00		
Mar-01				159	3	53.00		
Apr-01				54	1	54.00		
May-01				262	3	87.33		
Jun-01				54	1	54.00		
Jul-01				184	3	61.33		
Aug-01				151	3	50.33		
Sep-01				243	3	81.00		



New Service Installation Quality (Percent Out of Service Zone Two)

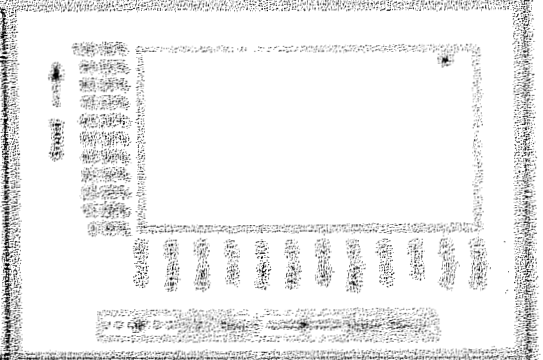
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Rel Fac	Parity Score
Oct-00				90	90	100.00%		
Nov-00	1	1	100.00%	100	100	100.00%	0.00	0.00
Dec-00	1	1	100.00%	100	100	100.00%	0.00	0.00
Jan-01				94	94	100.00%		
Feb-01				93	93	100.00%		
Mar-01				100	100	100.00%		
Apr-01				104	104	100.00%		
May-01				95	95	100.00%		
Jun-01				95	95	100.00%		
Jul-01				101	101	100.00%		
Aug-01				105	105	100.00%		
Sep-01				99	99	100.00%		



Checklist #5 - Unbundled Transport

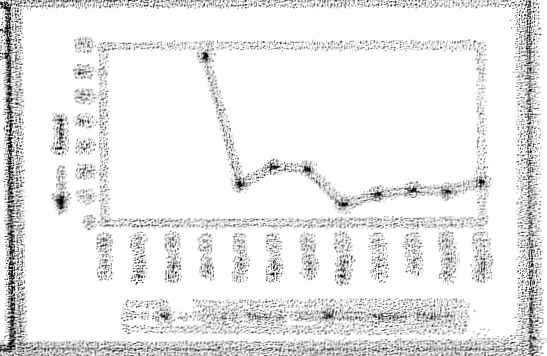
New Service Installation Quality (Percent)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01				[illegible]	[illegible]	[illegible]		
Sep-01								



Interval for Pending Orders Delayed Past Due Date

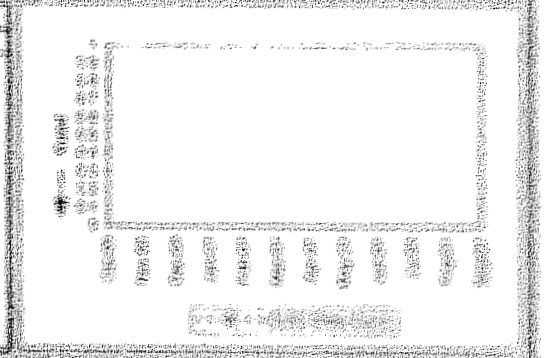
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Oct-00								
Nov-00								
Dec-00								
Jan-01				[illegible]	[illegible]	[illegible]		
Feb-01				[illegible]	[illegible]	[illegible]		
Mar-01				[illegible]	[illegible]	[illegible]		
Apr-01				[illegible]	[illegible]	[illegible]		
May-01				[illegible]	[illegible]	[illegible]		
Jun-01				[illegible]	[illegible]	[illegible]		
Jul-01				[illegible]	[illegible]	[illegible]		
Aug-01				[illegible]	[illegible]	[illegible]		
Sep-01				[illegible]	[illegible]	[illegible]		



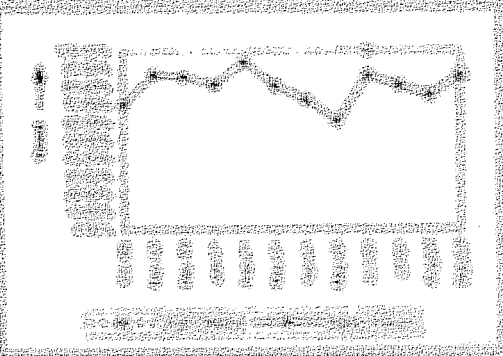
Checklist #5 - Unbundled Transport [illegible]

Count of Pending Orders Delayed for Facilities Reasons [illegible]

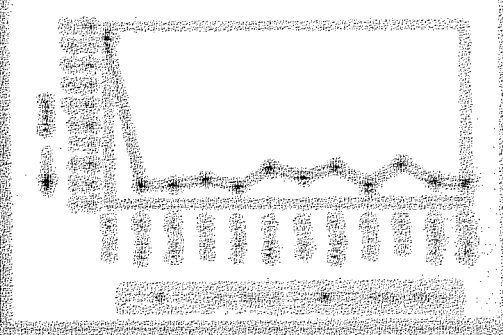
Date	CLEC Order Count
Oct-00	
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	



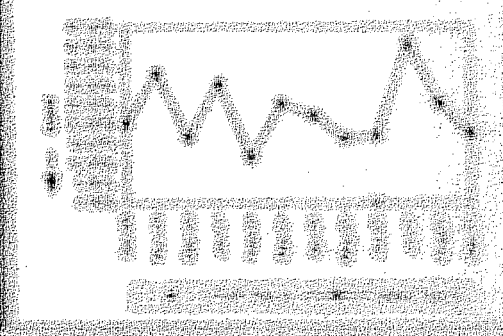
Date	CLEC Num	CLEC Denom	CLEC Perf	Qwest Num	Qwest Denom	Qwest Perf	Diff	Stat
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01	1	1	100.00%					
Jul-01								
Aug-01								
Sep-01								



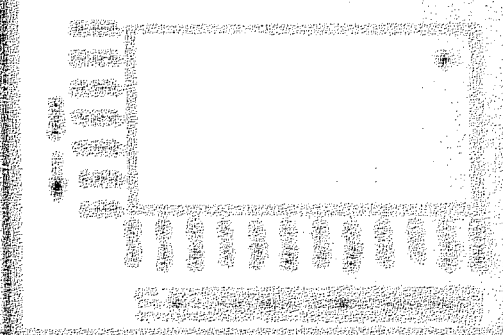
Date	CLEC Num	CLEC Denom	CLEC Perf	Qwest Num	Qwest Denom	Qwest Perf	Diff	Stat
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01	150	1	150					
Jul-01								
Aug-01								
Sep-01								

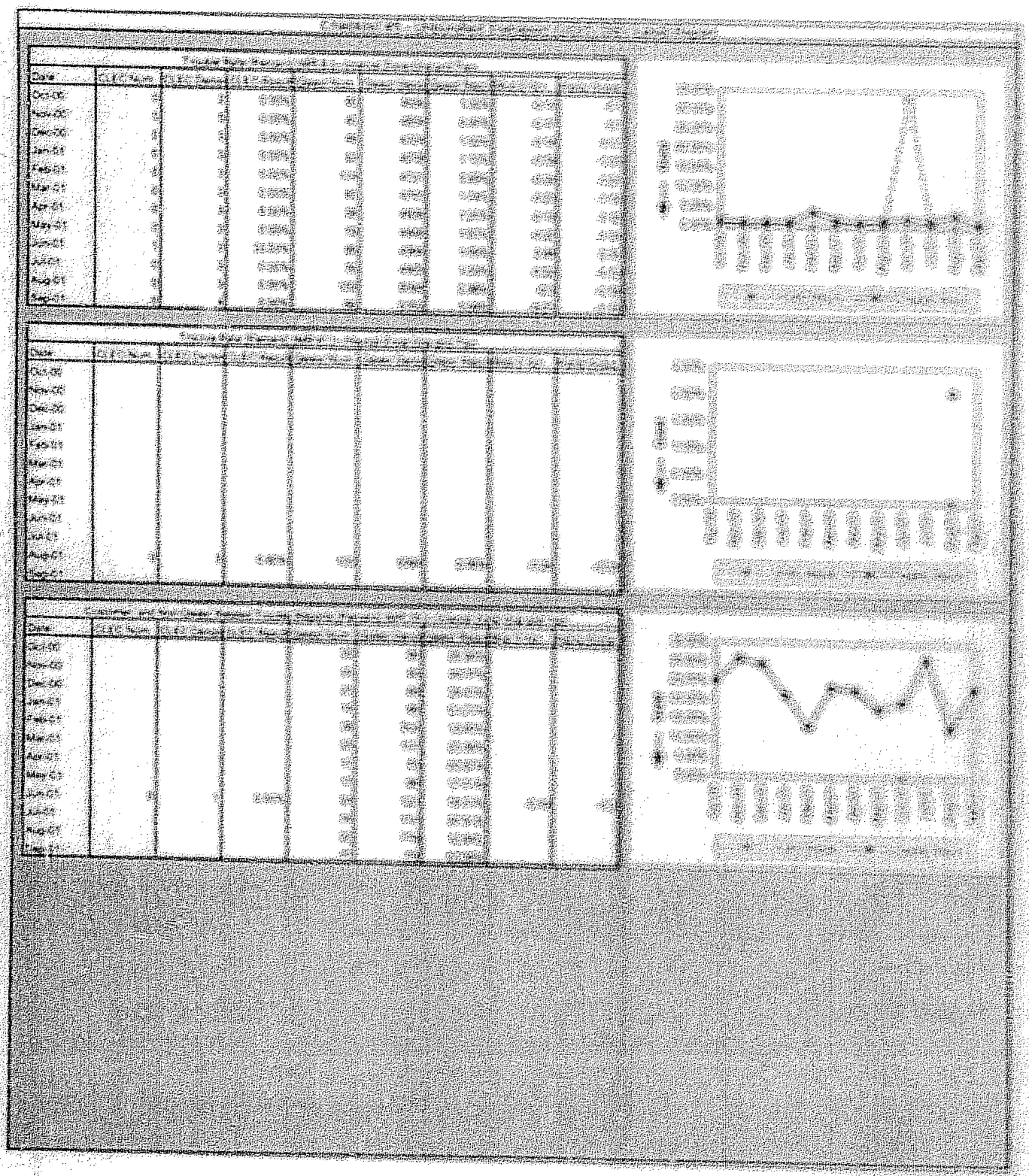


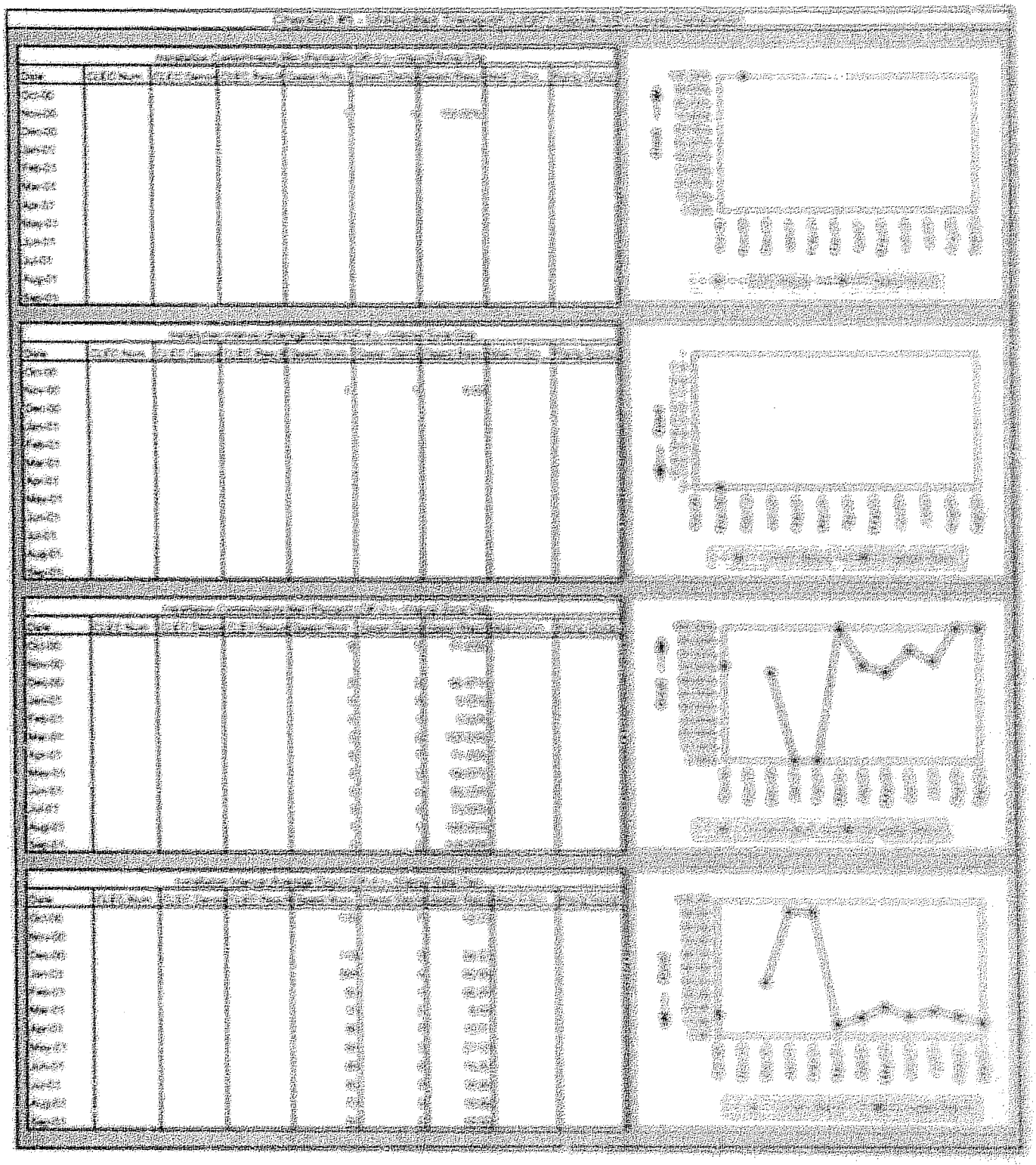
Date	CLEC Num	CLEC Denom	CLEC Perf	Qwest Num	Qwest Denom	Qwest Perf	Diff	Stat
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01	0	1	0.00%					
Jul-01								
Aug-01								
Sep-01								

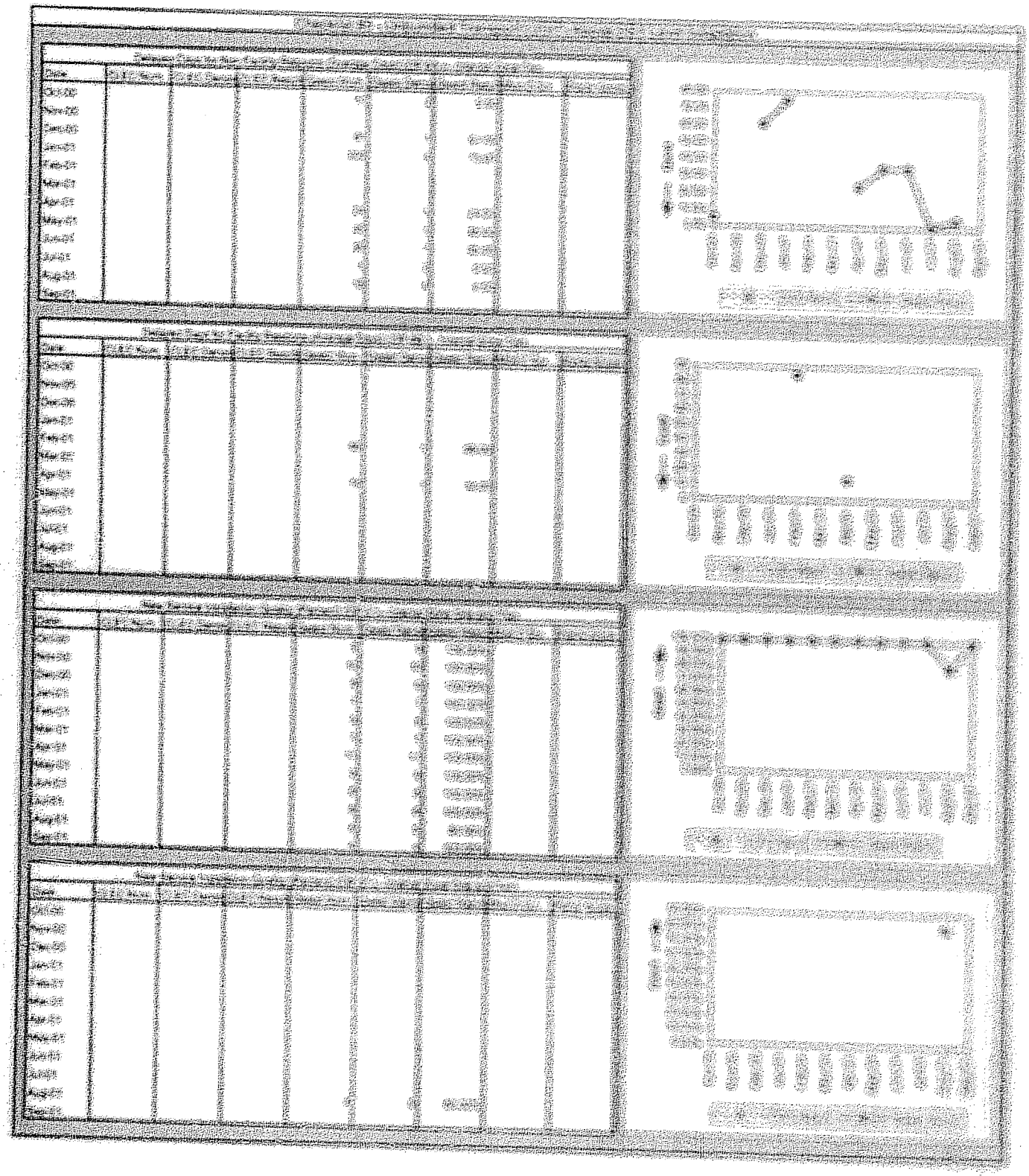


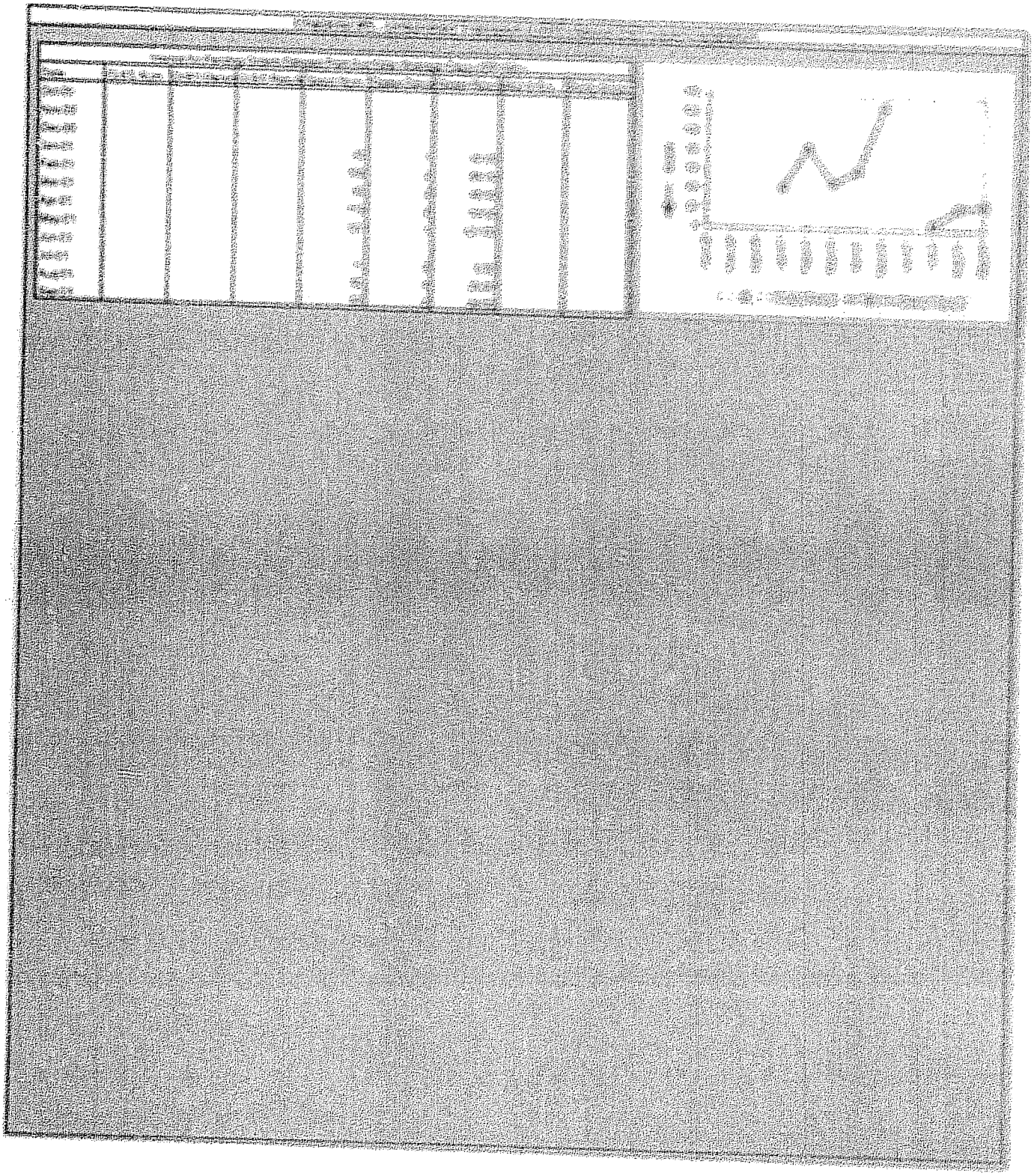
Date	CLEC Num	CLEC Denom	CLEC Perf	Qwest Num	Qwest Denom	Qwest Perf	Diff	Stat
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01								

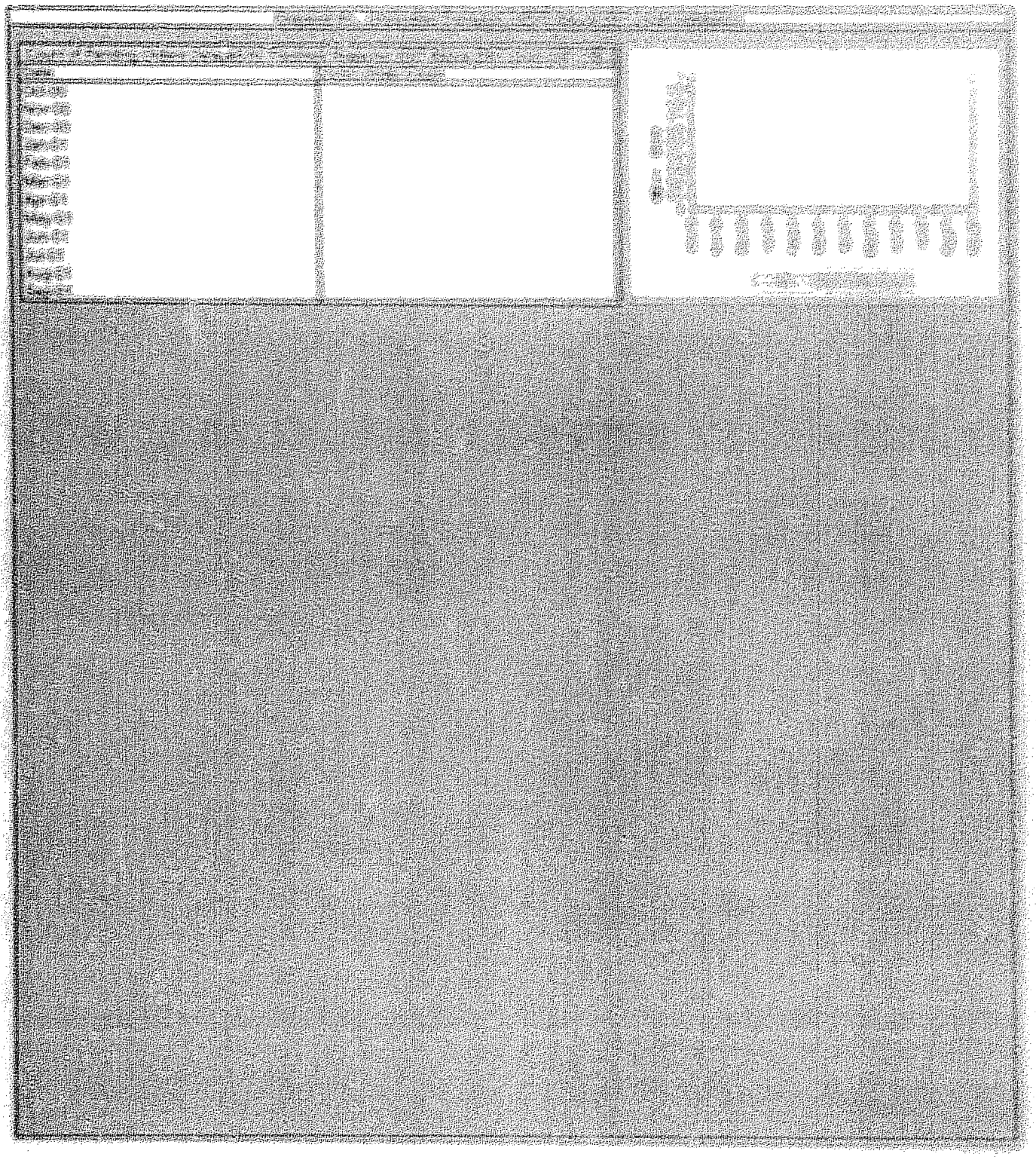








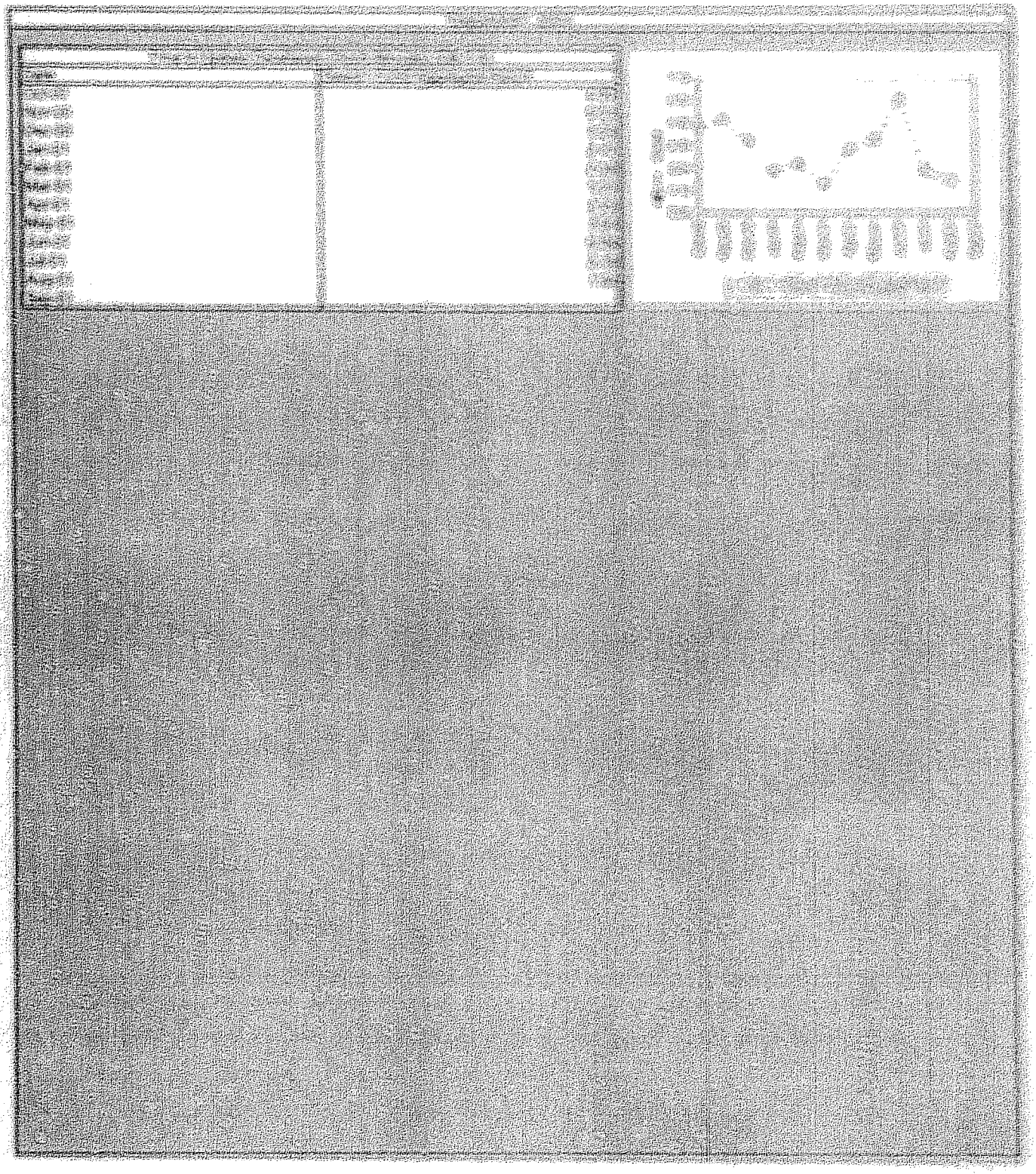




CONTINUATION

[15]

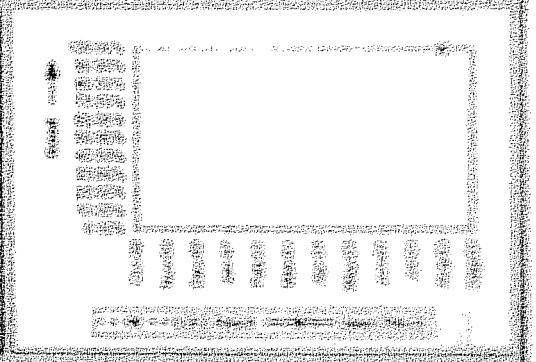
Scan ~ ~ # Pgs [ ]



Checklist #7 - 5/31/01 Trunk Processing

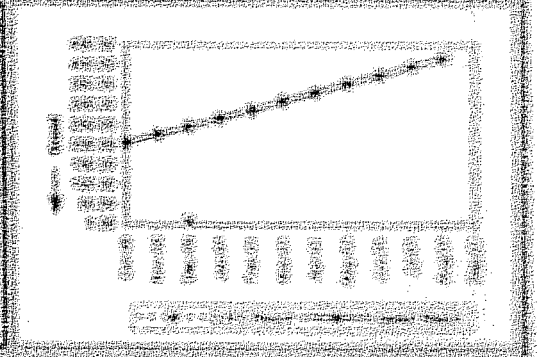
New Service Installation Quality (Percent) (OP-4) - Interval Time Plus One Day

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Qwest Std Dev	Parity Sta
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	2	2	100.00%	0.00%					
Sep-01									



Interval for Pending Orders Delayed Past Due Date (Business Days) (OP-5)

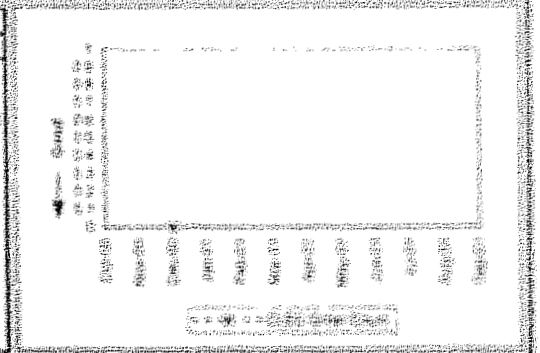
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Qwest Std Dev	Parity Sta
Oct-00					[illegible]	[illegible]	[illegible]		
Nov-00					[illegible]	[illegible]	[illegible]		
Dec-00	45	5	9.00	0.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01									



Checklist #7 - E911/911 Trunk Installation

Count of Pending Orders Delayed for Facilities Reasons E911 (OP-15B)

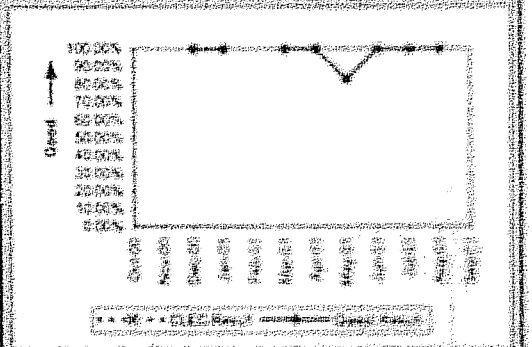
Date	CLEC Order Count
Oct-00	
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	



Checklist #7 - E911/911 Trunk Repair

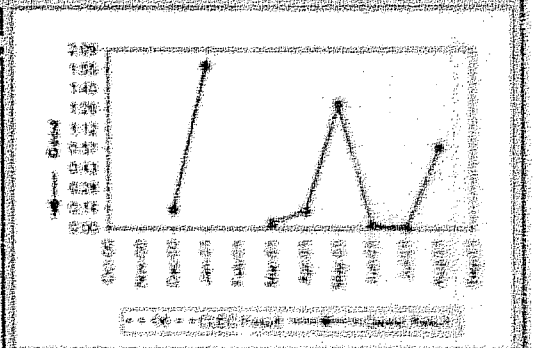
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00									
Nov-00									
Dec-00					2	2	100.00%		
Jan-01					1	1	100.00%		
Feb-01									
Mar-01					5	5	100.00%		
Apr-01					5	5	100.00%		
May-01					5	6	83.33%		
Jun-01					1	1	100.00%		
Jul-01					1	1	100.00%		
Aug-01					2	2	100.00%		
Sep-01									



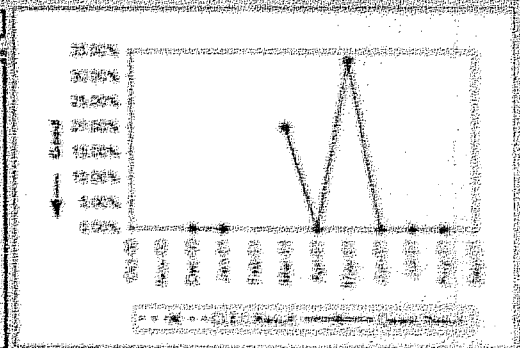
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00									
Nov-00									
Dec-00					0:28	2	0:14		
Jan-01					1:58	1	1:58		
Feb-01									
Mar-01					0:21	5	0:04		
Apr-01					1:03	5	0:13		
May-01					9:03	6	1:30		
Jun-01					0:03	1	0:03		
Jul-01					0:01	1	0:01		
Aug-01					1:59	2	0:59		
Sep-01									



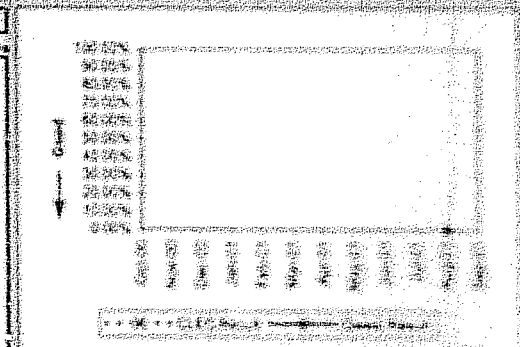
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00									
Nov-00									
Dec-00					0	2	0.00%		
Jan-01					0	1	0.00%		
Feb-01									
Mar-01					1	5	20.00%		
Apr-01					0	5	0.00%		
May-01					2	6	33.33%		
Jun-01					0	1	0.00%		
Jul-01					0	1	0.00%		
Aug-01					0	2	0.00%		
Sep-01									



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

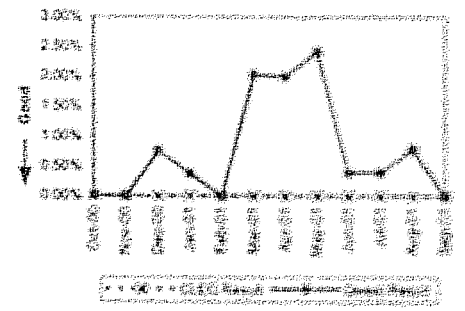
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					0	1	0.00%		
Sep-01									



Checklist #7 - E911/911 Trunk Repair

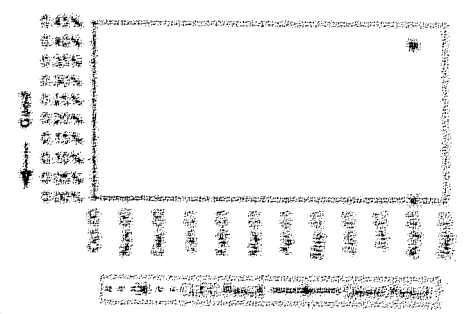
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00	0	16	0.00%	0.00%	0	260	0.00%	N/A	N/A
Nov-00	0	16	0.00%	0.00%	0	260	0.00%	N/A	N/A
Dec-00	0	16	0.00%	0.00%	2	260	0.77%	-0.34	-1.21
Jan-01	0	16	0.00%	0.00%	1	260	0.38%	-0.24	-1.15
Feb-01	0	16	0.00%	0.00%	0	246	0.00%	N/A	N/A
Mar-01	0	16	0.00%	0.00%	5	246	2.03%	-0.56	-1.34
Apr-01	0	18	0.00%	0.00%	5	249	2.01%	-0.59	-1.36
May-01	0	18	0.00%	0.00%	6	248	2.42%	-0.65	-1.39
Jun-01	0	20	0.00%	0.00%	1	251	0.40%	-0.27	-1.17
Jul-01	0	20	0.00%	0.00%	1	251	0.40%	-0.27	-1.17
Aug-01	0	28	0.00%	0.00%	2	251	0.80%	-0.45	-1.27
Sep-01	0	28	0.00%	0.00%	0	249	0.00%	N/A	N/A



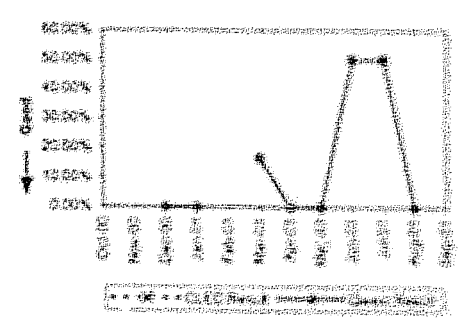
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	28	0.00%	0.00%	1	251	0.40%	-0.32	-1.19
Sep-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

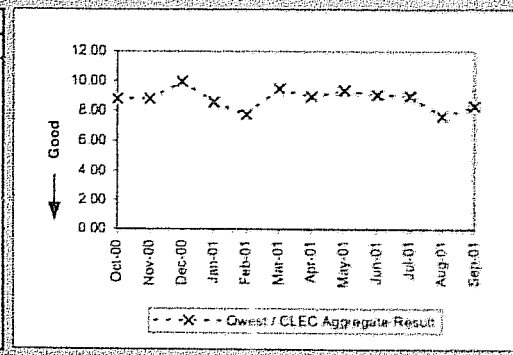
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Oct-00									
Nov-00									
Dec-00					0	2	0.00%		
Jan-01					0	1	0.00%		
Feb-01									
Mar-01					1	6	16.67%		
Apr-01					0	5	0.00%		
May-01					0	6	0.00%		
Jun-01					1	2	50.00%		
Jul-01					1	2	50.00%		
Aug-01					0	2	0.00%		
Sep-01									



Checklist #7 - Operator Services - Directory Assistance

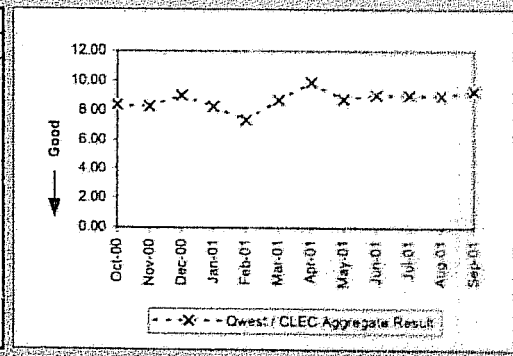
Speed of Answer - Directory Assistance (Avg Sec) (DA-1)

Date	Qwest / CLEC Aggregate Result
Oct-00	8.80
Nov-00	8.81
Dec-00	9.97
Jan-01	8.60
Feb-01	7.78
Mar-01	9.50
Apr-01	8.95
May-01	9.37
Jun-01	9.07
Jul-01	9.00
Aug-01	7.65
Sep-01	8.32



Speed of Answer - Operator Services (Avg Sec) (OS-1)

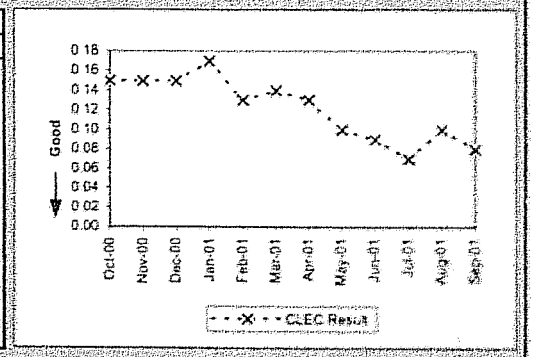
Date	Qwest / CLEC Aggregate Result
Oct-00	8.39
Nov-00	8.28
Dec-00	9.04
Jan-01	8.29
Feb-01	7.37
Mar-01	8.72
Apr-01	9.92
May-01	8.80
Jun-01	9.10
Jul-01	9.07
Aug-01	9.03
Sep-01	9.34



Checklist #8 - Directory Listings

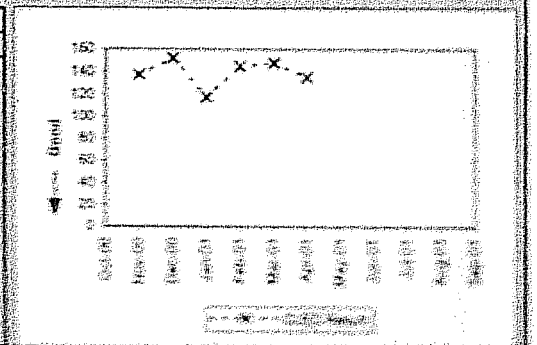
Time to Update Databases (Avg Sec) (DB-1 C-1)

Date	CLEC Result
Oct-00	0.15
Nov-00	0.15
Dec-00	0.15
Jan-01	0.17
Feb-01	0.13
Mar-01	0.14
Apr-01	0.13
May-01	0.10
Jun-01	0.09
Jul-01	0.07
Aug-01	0.10
Sep-01	0.08



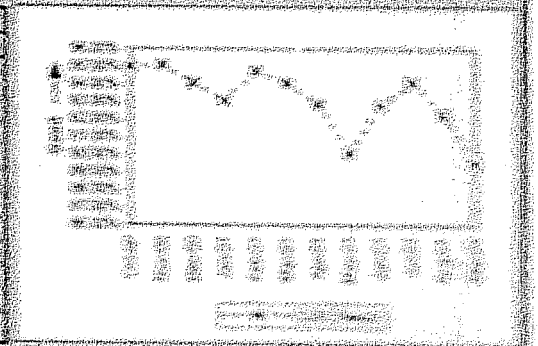
Time to Update Databases (Avg Sec) (DB-1 C-2)

Date	CLEC Result
Oct-00	137.88
Nov-00	152.29
Dec-00	116.02
Jan-01	145.32
Feb-01	146.11
Mar-01	135.75



Accurate Database Updates Percent (DB-1 C-3)

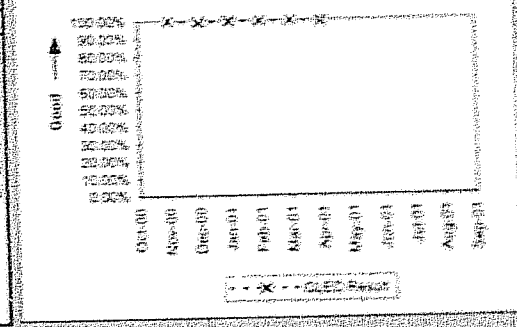
Date	CLEC Result
Oct-00	[illegible]
Nov-00	[illegible]
Dec-00	[illegible]
Jan-01	[illegible]
Feb-01	[illegible]
Mar-01	[illegible]
Apr-01	[illegible]
May-01	[illegible]
Jun-01	[illegible]
Jul-01	[illegible]
Aug-01	[illegible]
Sep-01	[illegible]



Checklist #8 - Directory Listings

Accurate Database Updates (Percent) (DB-2 C-2)

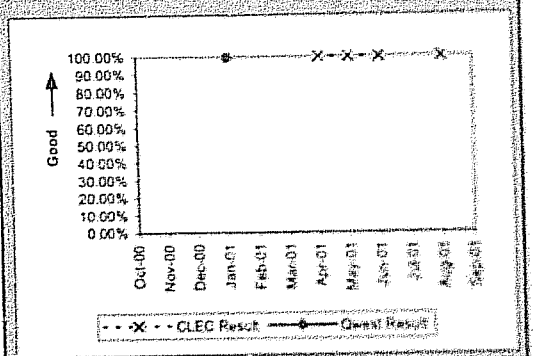
Date	CLEC Result
Oct-00	
Nov-00	
Dec-00	
Jan-01	99.93%
Feb-01	99.08%
Mar-01	99.57%
Apr-01	99.78%
May-01	100.00%
Jun-01	99.44%
Jul-01	
Aug-01	
Sep-01	



Checklist #9 - NXX Code Activation

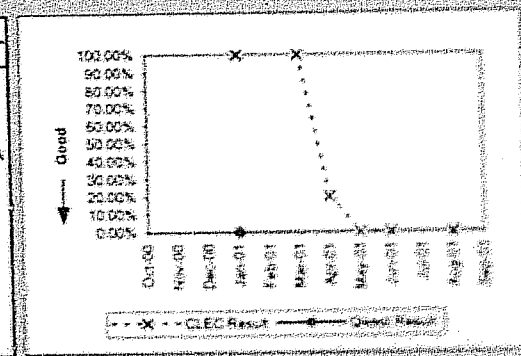
NXX Code Activation (Percent) (NP-1 A)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Oct-00						
Nov-00						
Dec-00						
Jan-01				1	1	100.00%
Feb-01						
Mar-01						
Apr-01	4	4	100.00%			
May-01	1	1	100.00%			
Jun-01	2	2	100.00%			
Jul-01						
Aug-01	1	1	100.00%			
Sep-01						



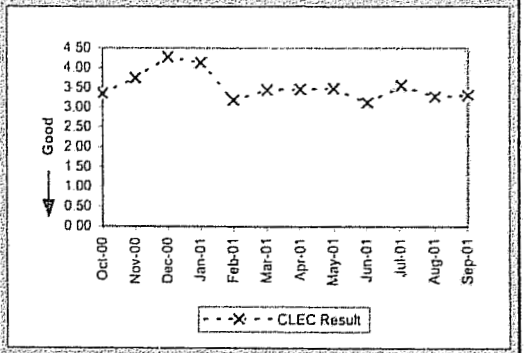
NXX Code Activation - Facility Delays (Percent) (NP-1 B)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Oct-00						
Nov-00						
Dec-00						
Jan-01	4	4	100.00%	0	1	0.00%
Feb-01						
Mar-01	1	1	100.00%			
Apr-01	1	5	20.00%			
May-01	0	1	0.00%			
Jun-01	0	2	0.00%			
Jul-01						
Aug-01	0	1	0.00%			
Sep-01						



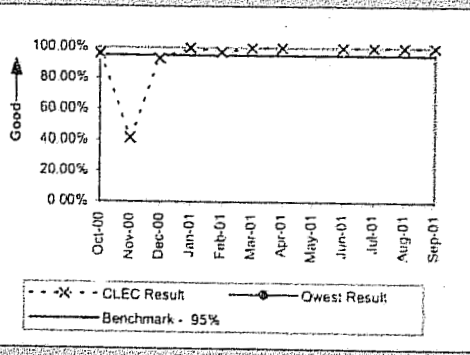
Checklist #10 - Databases and Signaling

Time to Update Databases (Avg Sec) LIDB (DB-1 B)	CLEC Result
	3.35
	3.74
	4.28
	4.13
	3.19
	3.44
	3.46
	3.48
	3.12
	3.55
	3.28
	3.31

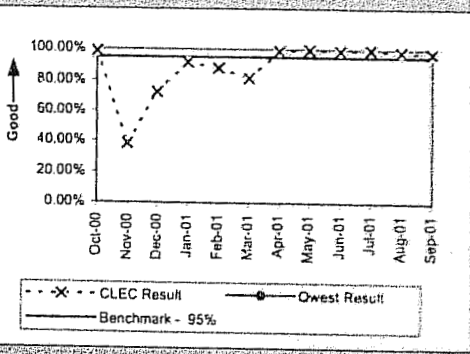


Checklist #11 - Number Portability**

					Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]					



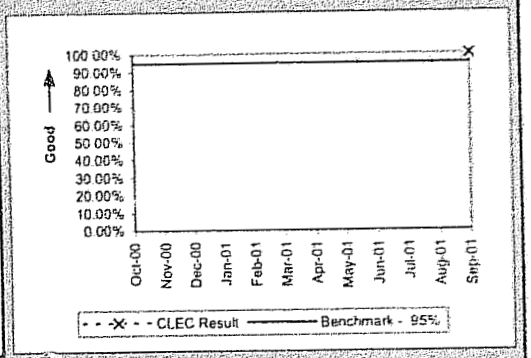
					Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]					



Checklist #13 - Reciprocal Compensation

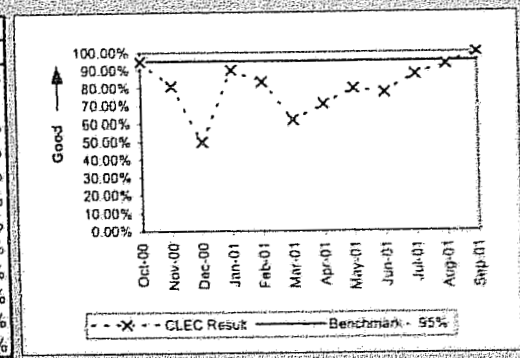
[illegible] - Adjustments for Errors (Percent) Reciprocal Compensation (BI-3B)

	CLEC Num	CLEC Denom	CLEC Result
	5708.83	5708.83	100.00%



[illegible] Completeness (Percent) Reciprocal Compensation (BI-4B)

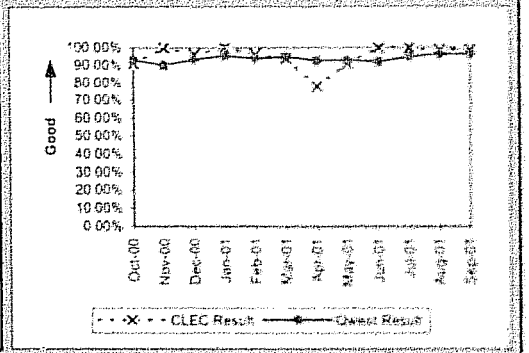
	CLEC Num	CLEC Denom	CLEC Result
	2024.96	2135.25	94.83%
	2177.1	2694.67	80.79%
	3433.33	6875.4	49.94%
	3798.5	4224.64	89.91%
	3073	3696.35	83.14%
	3778.29	6078.37	62.16%
	4573.83	6448.69	70.93%
	4166.97	5238.35	79.55%
	4782.54	6179.97	77.39%
	5183.18	5915.05	87.63%
	4324.36	4634.19	93.31%
	5708.83	5708.83	100.00%



Checklist #14 - Resale - Residence Installation

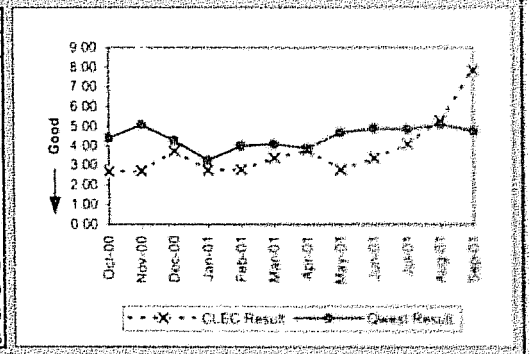
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	20	22	90.91%	28.75%	422	454	92.95%	0.18	-0.89
Nov-00	14	14	100.00%	0.00%	376	418	89.95%	-1.23	-1.75
Dec-00	26	27	96.30%	18.89%	334	358	93.30%	-0.6	-1.37
Jan-01	33	33	100.00%	0.00%	348	365	95.34%	-1.22	-1.74
Feb-01	26	27	96.30%	18.89%	273	291	93.81%	-0.51	-1.31
Mar-01	15	16	93.75%	24.21%	295	311	94.86%	0.24	-0.86
Apr-01	7	9	77.78%	41.57%	358	387	92.51%	1.38	-0.16
May-01	20	22	90.91%	28.75%	463	500	92.60%	0.34	-0.79
Jun-01	38	38	100.00%	0.00%	438	477	91.82%	-1.77	-2.08
Jul-01	60	60	100.00%	0.00%	403	425	94.82%	-1.8	-2.09
Aug-01	78	79	98.73%	11.18%	571	593	96.29%	-1.08	-1.66
Sep-01	17	18	98.72%	11.25%	415	431	96.29%	-1.04	-1.64



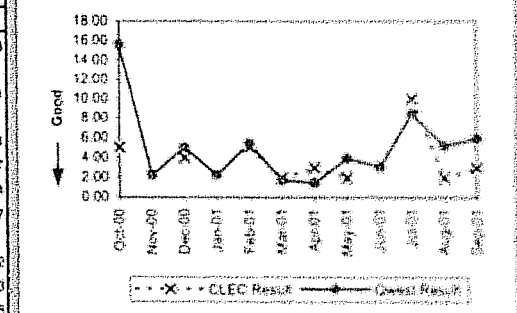
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	59	22	2.68	2.40	2002	454	4.41	-1.2	-1.73
Nov-00	38	14	2.71	0.99	2126	418	5.09	-0.8	-1.49
Dec-00	101	27	3.74	2.74	1532	358	4.28	-0.34	-1.21
Jan-01	91	33	2.76	0.56	1188	365	3.25	-0.73	-1.44
Feb-01	75	27	2.78	1.53	1163	291	4.00	-1	-1.61
Mar-01	54	16	3.38	2.19	1271	311	4.09	-0.35	-1.21
Apr-01	34	9	3.78	3.35	1501	387	3.88	-0.07	-1.04
May-01	61	22	2.77	1.74	2344	500	4.69	-1.22	-1.74
Jun-01	128	38	3.37	1.87	2332	477	4.89	-1.79	-2.09
Jul-01	280	70	4.09	3.55	2094	432	4.85	-0.97	-1.59
Aug-01	430	81	5.31	2.66	3112	610	5.10	0.39	-0.76
Sep-01	621	79	7.86	4.07	2124	445	4.77	3.72	1.26



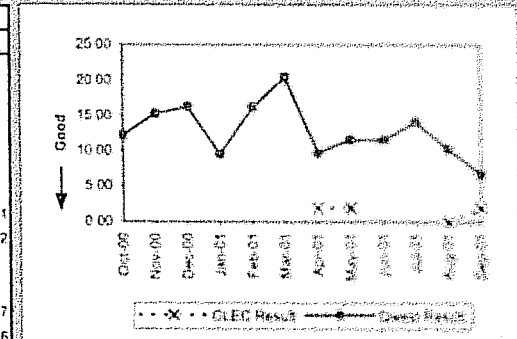
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00	10	2	5.00	2.83	78	5	15.60	-0.5	-1.3
Nov-00					9	4	2.25		
Dec-00	4	1	4.00		15	3	5.00	-0.17	-1.1
Jan-01					9	4	2.25		
Feb-01	5	1	5.00		49	9	5.44	-0.06	-1.04
Mar-01	2	1	2.00		7	4	1.75	0.37	-0.77
Apr-01	3	1	3.00		9	6	1.50	0.75	-0.54
May-01	2	1	2.00		47	12	3.92	-0.28	-1.17
Jun-01					34	11	3.09		
Jul-01	10	1	10.00		152	18	8.44	1.32	-0.2
Aug-01	4	2	2.00	1.41	140	27	5.19	-0.5	-1.3
Sep-01	3	1	3.00		119	20	5.95	-0.45	-1.28



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs

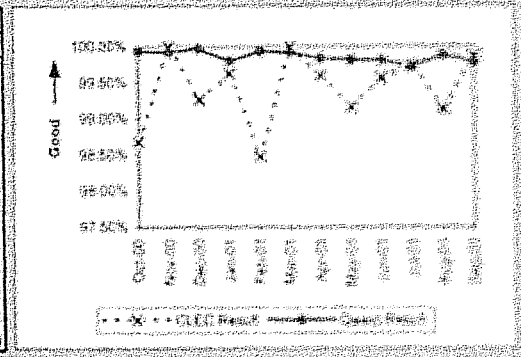
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Oct-00					331	27	12.26		
Nov-00					561	38	15.29		
Dec-00					342	21	16.29		
Jan-01					124	13	9.54		
Feb-01					146	9	16.22		
Mar-01					246	12	20.50		
Apr-01	2	1	2.00		225	23	9.78	-0.84	-1.51
May-01	2	1	2.00		291	25	11.64	-0.53	-1.32
Jun-01					324	28	11.57		
Jul-01					156	11	14.18		
Aug-01	0	1	0.00		124	12	10.33	-1.59	-1.97
Sep-01	2	1	2.00		68	10	6.80	-1.25	-1.76



Checklist #14 - Resale - Residence Installation

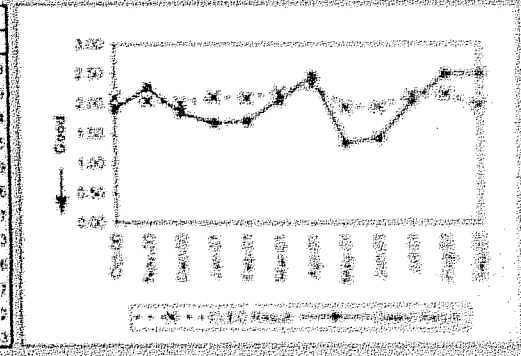
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	300	304	98.68%	11.40%	13164	13172	99.94%	3.72	1.26
Nov-00	208	208	100.00%	0.00%	11331	11390	99.92%	-0.4	-1.24
Dec-00	272	274	99.27%	8.51%	9757	9760	99.97%	8.08	3.91
Jan-01	267	268	99.63%	6.10%	10100	10120	99.80%	0.62	-0.62
Feb-01	194	197	98.48%	12.25%	9877	9884	99.93%	3.44	1.05
Mar-01	210	210	100.00%	0.00%	12457	12466	99.93%	-0.39	-1.23
Apr-01	244	245	99.59%	6.38%	10628	10646	99.83%	0.6	-0.51
May-01	238	240	99.17%	9.09%	10201	10220	99.81%	1.71	0.04
Jun-01	457	459	99.56%	6.59%	11000	11021	99.81%	1.06	-0.35
Jul-01	364	365	99.73%	5.23%	6300	6318	99.72%	-0.04	-1.02
Aug-01	461	465	99.14%	9.23%	3438	3442	99.88%	2.58	0.57
Sep-01	766	767	99.87%	3.61%	2670	2676	99.78%	-0.48	-1.29



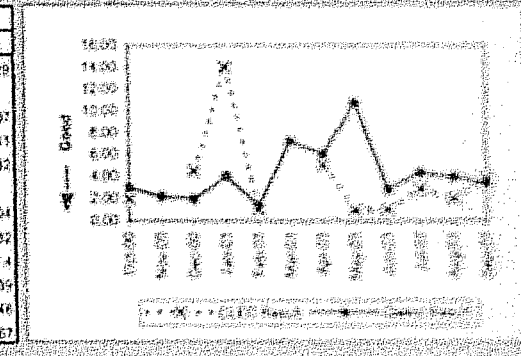
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	638	304	2.10	1.43	25205	13172	1.91	1.27	-0.73
Nov-00	427	208	2.05	0.89	25838	11390	2.27	-1.14	-1.69
Dec-00	550	274	2.01	1.15	17998	9760	1.84	0.92	-0.44
Jan-01	565	268	2.11	1.67	16956	10120	1.68	2.71	0.65
Feb-01	412	197	2.09	1.72	16903	9884	1.71	1.5	-0.09
Mar-01	459	210	2.19	1.00	25702	12466	2.06	0.66	-0.6
Apr-01	566	245	2.31	1.08	26234	10646	2.46	-0.78	-1.43
May-01	395	204	1.94	0.91	11780	8745	1.35	3.18	0.93
Jun-01	774	400	1.94	0.88	12789	8975	1.42	6.84	3.16
Jul-01	592	277	2.14	1.10	10173	4994	2.04	1.23	-0.27
Aug-01	816	378	2.16	0.79	6860	2751	2.49	-3.49	-3.12
Sep-01	1204	610	1.97	0.98	5565	2223	2.50	-10.42	-7.33



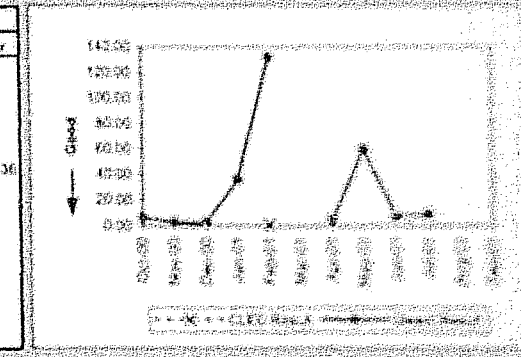
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	8	4	2.00	2.00	15	5	3.00	-0.47	-1.29
Nov-00					11	5	2.20		
Dec-00	9	2	4.50	4.95	4	2	2.00	1.77	0.03
Jan-01	14	1	14.00		60	15	4.00	0.96	-0.41
Feb-01	2	2	1.00	0.00	7	5	1.40	-0.53	-1.32
Mar-01					65	9	7.22		
Apr-01	5	1	5.00		102	17	6.00	-0.06	-1.64
May-01	2	2	1.00	1.41	161	15	10.73	-0.52	-1.32
Jun-01	2	2	1.00	0.00	57	20	2.85	-0.67	-1.4
Jul-01	29	10	2.90	2.77	493	114	4.32	-0.64	-1.39
Aug-01	22	11	2.00	2.19	404	102	3.96	-0.79	-1.46
Sep-01	42	11	3.82	4.40	330	96	3.44	0.55	-0.67



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

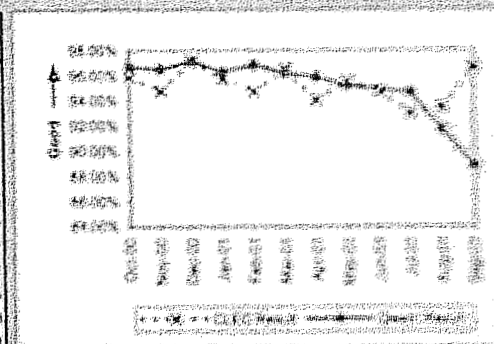
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					19	3	6.33		
Nov-00					11	4	2.75		
Dec-00					3	1	3.00		
Jan-01					181	5	36.20		
Feb-01	1	1	1.00		263	2	131.50	-0.6	-1.36
Mar-01									
Apr-01					5	1	5.00		
May-01					238	4	59.50		
Jun-01					7	1	7.00		
Jul-01					9	1	9.00		
Aug-01									
Sep-01									



Checklist #14 - Resale - Residence Installation

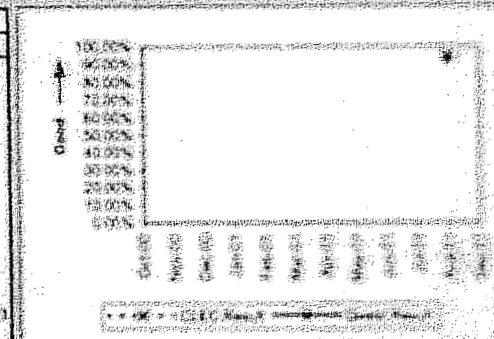
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	329	343	95.92%	19.79%	14125	14610	96.70%	0.8	-0.57
Nov-00	308	325	94.77%	22.26%	13066	13534	96.54%	1.73	0.04
Dec-00	306	315	97.14%	16.66%	11346	11678	97.16%	0.01	-1
Jan-01	362	378	95.77%	20.13%	10575	10960	96.31%	0.55	-0.65
Feb-01	324	342	94.74%	22.33%	10623	10969	96.85%	2.2	0.24
Mar-01	274	284	96.48%	18.43%	11661	12126	96.17%	-0.27	-1.17
Apr-01	269	286	94.06%	23.64%	12087	12607	95.91%	1.57	-0.04
May-01	304	318	95.60%	20.52%	11105	11664	95.21%	-0.37	-1.2
Jun-01	434	458	94.76%	22.28%	11361	11975	94.87%	0.11	-0.82
Jul-01	530	570	92.98%	25.54%	9388	9918	94.66%	1.73	0.05
Aug-01	575	615	93.50%	24.66%	5683	6197	91.71%	-1.54	-1.93
Sep-01	775	802	96.63%	18.04%	3844	4326	88.86%	-6.43	-4.91



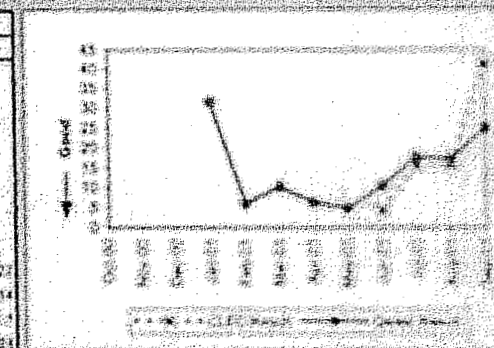
New Service Installation Quality (Percent) (OP-5*)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	585	615	95.12%	21.54%	5772	6197	93.14%	-1.85	-0.11
Sep-01									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

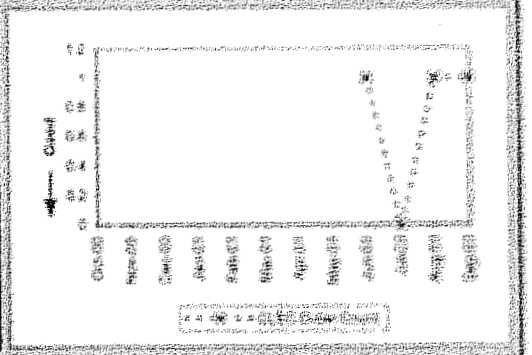
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01					63	2	31.50		
Feb-01					91	15	6.07		
Mar-01					215	21	10.24		
Apr-01					167	26	6.42		
May-01					119	24	4.96		
Jun-01	9	2	4.50	6.36	685	65	10.54	-0.44	-1.23
Jul-01	47	3	15.67	4.04	710	40	17.75	-0.23	-1.14
Aug-01	127	8	15.88	19.08	1287	75	17.16	-0.17	-1.1
Sep-01	206	5	41.20	22.86	1670	67	24.93	1.24	-0.24



Checklist #14 - Resale - Residence Installation

Count of Pending Orders Delayed for Facilities Reasons Residence (OP-15B)

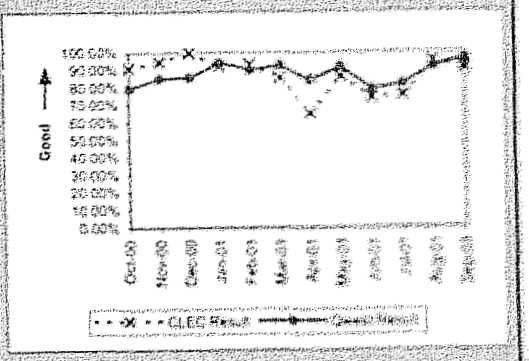
Date	CLEC Order Count
Oct-00	
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	0
Aug-01	1
Sep-01	1



Checklist #14 - Resale - Residence Repair

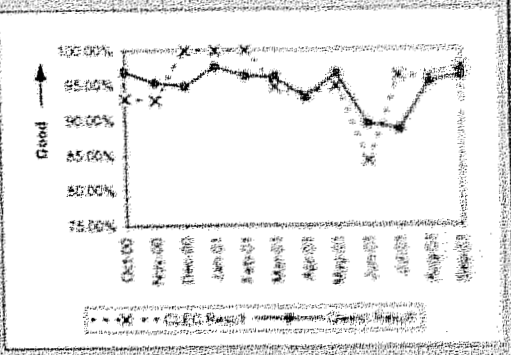
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	21	23	91.30%	28.18%	672	845	79.53%	-1.38	-1.84
Nov-00	18	19	94.74%	22.33%	580	681	85.17%	-1.16	-1.7
Dec-00	10	10	100.00%	0.00%	321	374	85.83%	-1.27	-1.77
Jan-01	12	13	92.31%	26.65%	577	614	93.97%	0.3	-0.82
Feb-01	14	15	93.33%	24.94%	407	451	90.24%	-0.4	-1.24
Mar-01	6	7	85.71%	34.99%	608	657	92.54%	0.64	-0.61
Apr-01	15	23	65.22%	47.63%	784	930	84.30%	2.23	0.35
May-01	25	29	86.21%	34.48%	844	919	91.84%	1.04	-0.37
Jun-01	20	27	74.07%	43.82%	878	1114	78.82%	0.61	-0.63
Jul-01	31	41	75.61%	42.94%	839	1026	81.77%	0.99	-0.4
Aug-01	41	43	95.35%	21.06%	771	839	91.90%	-0.51	-1.49
Sep-01	31	34	91.18%	28.36%	711	740	96.08%	1.28	-0.22



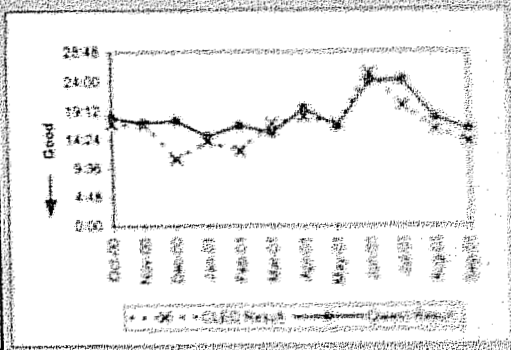
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dens	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	27	29	93.10%	25.34%	1150	1187	96.88%	1.59	-0.04
Nov-00	26	28	92.86%	25.75%	861	903	95.35%	0.61	-0.63
Dec-00	13	13	100.00%	0.00%	516	544	94.85%	-0.83	-1.5
Jan-01	17	17	100.00%	0.00%	802	822	97.57%	-0.64	-1.39
Feb-01	22	22	100.00%	0.00%	592	615	96.26%	-0.91	-1.55
Mar-01	18	19	94.74%	22.33%	923	960	96.15%	0.37	-0.78
Apr-01	29	31	93.55%	24.57%	1205	1292	93.27%	-0.06	-1.04
May-01	37	39	94.87%	22.06%	1225	1268	96.61%	0.61	-0.63
Jun-01	32	38	84.21%	36.46%	1390	1554	89.45%	1.01	-0.38
Jul-01	51	53	96.23%	19.06%	1231	1388	88.69%	-1.7	-2.03
Aug-01	40	51	96.08%	19.41%	1109	1164	95.27%	-0.26	-1.16
Sep-01	41	42	97.62%	15.25%	1007	1046	96.27%	-0.45	-1.27



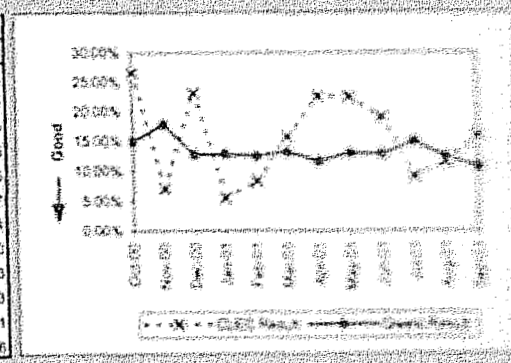
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	494:39	29	17:03	19:33	21498:58	1187	18:07	-0.38	-1.23
Nov-00	473:36	28	16:55	15:15	15519:48	903	17:11	-0.08	-1.05
Dec-00	144:59	13	11:09	8:05	9560:38	544	17:34	-1.28	-1.78
Jan-01	240:20	17	14:08	12:00	12238:53	822	14:53	-0.23	-1.14
Feb-01	275:20	22	12:31	8:58	10301:49	615	16:45	-1.33	-1.81
Mar-01	325:19	19	17:07	17:54	14898:41	960	15:31	0.61	-0.63
Apr-01	567:35	31	18:19	15:41	25502:58	1292	19:44	-0.46	-1.28
May-01	667:54	39	17:08	15:45	21102:30	1268	16:39	0.26	-0.84
Jun-01	966:19	38	25:26	21:43	37386:53	1554	24:04	0.45	-0.72
Jul-01	1067:03	53	20:08	13:38	33708:16	1388	24:17	-1.34	-1.82
Aug-01	824:31	51	16:10	13:03	21049:58	1164	18:05	-0.9	-1.55
Sep-01	592:20	42	14:06	11:56	16915:15	1046	16:10	-0.84	-1.51



Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

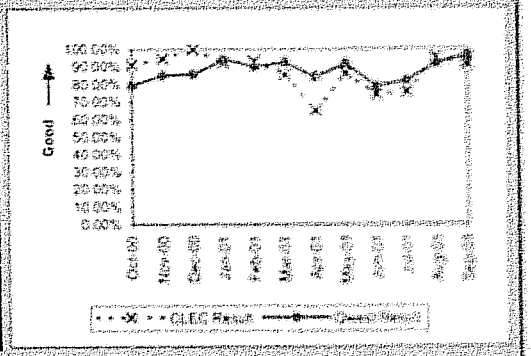
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	8	30	26.67%	44.22%	182	1213	15.00%	1.65	0
Nov-00	2	28	7.14%	25.75%	166	929	17.87%	-1.46	-1.89
Dec-00	3	13	23.08%	42.13%	72	564	12.77%	1.07	-0.35
Jan-01	1	18	5.56%	22.91%	108	843	12.81%	-0.91	-1.55
Feb-01	2	24	8.33%	27.64%	79	635	12.44%	-0.6	-1.36
Mar-01	3	19	15.79%	36.46%	130	988	13.16%	0.38	-0.77
Apr-01	7	31	22.58%	41.81%	154	1318	11.68%	1.71	0.04
May-01	9	40	22.50%	41.76%	168	1294	12.98%	1.65	0
Jun-01	8	42	19.05%	39.27%	205	1600	12.81%	1.16	-0.3
Jul-01	5	55	9.09%	28.75%	215	1436	14.97%	-1.2	-1.73
Aug-01	6	52	11.54%	31.95%	148	1197	12.36%	-0.18	-1.11
Sep-01	7	44	15.91%	36.58%	116	1076	10.78%	1.05	-0.36



Checklist #14 - Resale - Residence Repair

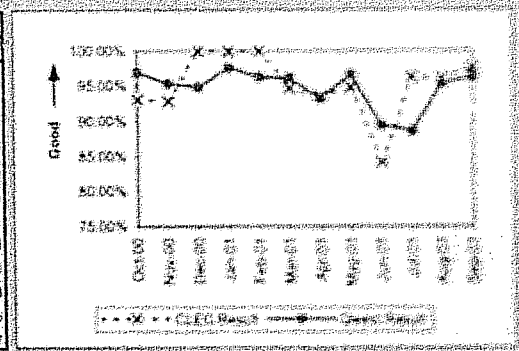
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	21	23	91.30%	28.18%	672	845	79.53%	-1.38	-1.84
Nov-00	18	19	94.74%	22.33%	580	681	85.17%	-1.16	-1.7
Dec-00	10	10	100.00%	0.00%	321	374	85.83%	-1.27	-1.77
Jan-01	12	13	92.31%	26.65%	577	614	93.97%	0.3	-0.82
Feb-01	14	15	93.33%	24.94%	407	451	90.24%	-0.4	-1.24
Mar-01	6	7	85.71%	34.99%	608	657	92.54%	0.64	-0.61
Apr-01	15	23	65.22%	47.63%	784	930	84.30%	2.23	0.35
May-01	25	29	86.21%	34.48%	844	919	91.84%	1.04	-0.37
Jun-01	20	27	74.07%	43.82%	878	1114	78.82%	0.61	-0.63
Jul-01	31	41	75.61%	42.94%	839	1026	81.77%	0.99	-0.4
Aug-01	41	43	95.35%	21.06%	771	839	91.90%	-0.81	-1.49
Sep-01	31	34	91.18%	28.36%	711	740	96.08%	1.28	-0.22



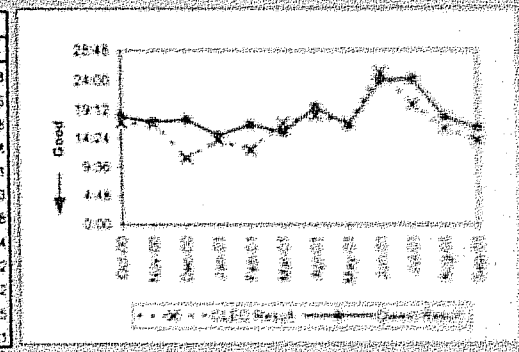
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	27	29	93.10%	25.34%	1150	1187	96.88%	1.59	-0.04
Nov-00	26	28	92.86%	25.75%	861	903	95.35%	0.61	-0.63
Dec-00	13	13	100.00%	0.00%	516	544	94.85%	-0.83	-1.5
Jan-01	17	17	100.00%	0.00%	802	822	97.57%	-0.64	-1.39
Feb-01	22	22	100.00%	0.00%	592	615	96.26%	-0.91	-1.55
Mar-01	18	19	94.74%	22.33%	923	960	96.15%	0.37	-0.76
Apr-01	29	31	93.55%	24.57%	1205	1292	93.27%	-0.06	-1.04
May-01	37	39	94.87%	22.06%	1225	1268	96.61%	0.61	-0.63
Jun-01	32	38	84.21%	36.46%	1390	1554	89.45%	1.01	-0.38
Jul-01	51	53	96.23%	19.06%	1231	1388	88.69%	-1.7	-2.03
Aug-01	49	51	96.08%	19.41%	1109	1164	95.27%	-0.26	-1.16
Sep-01	41	42	97.62%	15.25%	1007	1046	96.27%	-0.45	-1.27



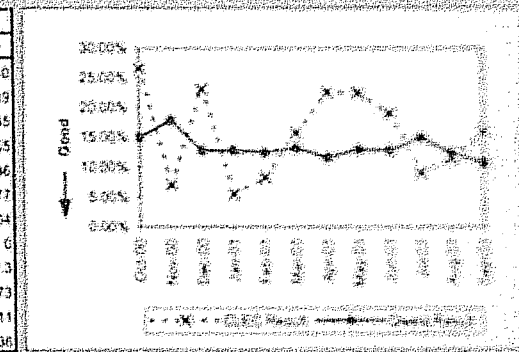
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	494:39	29	17:03	19:33	21498:58	1187	18:07	-0.38	-1.23
Nov-00	473:36	28	16:55	15:15	15519:48	903	17:11	-0.08	-1.05
Dec-00	144:59	13	11:09	8:05	9560:36	544	17:34	-1.28	-1.78
Jan-01	240:20	17	14:08	12:00	12238:53	822	14:53	-0.23	-1.14
Feb-01	275:20	22	12:31	8:58	10301:49	615	16:45	-1.33	-1.81
Mar-01	325:19	19	17:07	17:54	14898:41	960	15:31	0.61	-0.63
Apr-01	567:35	31	18:19	15:41	25502:58	1292	19:44	-0.46	-1.28
May-01	667:54	39	17:08	15:45	21102:30	1268	16:39	0.26	-0.84
Jun-01	966:19	38	25:26	21:43	37386:53	1554	24:04	0.45	-0.72
Jul-01	1067:03	53	20:08	13:38	33708:16	1388	24:17	-1.34	-1.82
Aug-01	824:31	51	16:10	13:03	21049:58	1164	18:05	-0.9	-1.55
Sep-01	592:20	42	14:06	11:56	16915:15	1046	16:10	-0.64	-1.51



Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

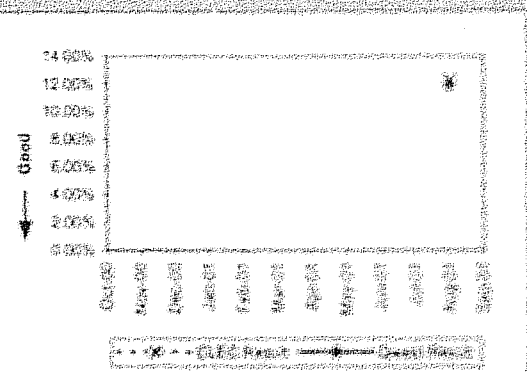
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	8	30	26.67%	44.22%	182	1213	15.00%	1.65	0
Nov-00	2	28	7.14%	25.75%	166	929	17.87%	-1.46	-1.89
Dec-00	3	13	23.08%	42.13%	72	564	12.77%	1.07	-0.35
Jan-01	1	18	5.56%	22.91%	108	843	12.81%	-0.91	-1.55
Feb-01	2	24	8.33%	27.64%	79	635	12.44%	-0.6	-1.36
Mar-01	3	19	15.79%	36.46%	130	988	13.16%	0.38	-0.77
Apr-01	7	31	22.58%	41.81%	154	1318	11.68%	1.71	0.04
May-01	9	40	22.50%	41.76%	168	1294	12.98%	1.65	0
Jun-01	8	42	19.05%	39.27%	205	1600	12.81%	1.16	-0.3
Jul-01	5	55	9.09%	28.75%	215	1436	14.97%	-1.2	-1.73
Aug-01	6	52	11.54%	31.95%	148	1197	12.36%	-0.18	-1.11
Sep-01	7	44	15.91%	36.58%	116	1076	10.78%	1.05	-0.36



Checklist #14 - Resale - Residence Repair

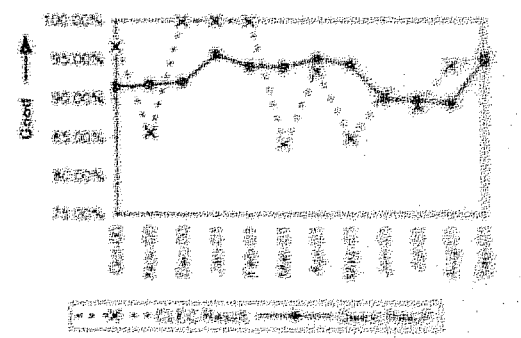
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



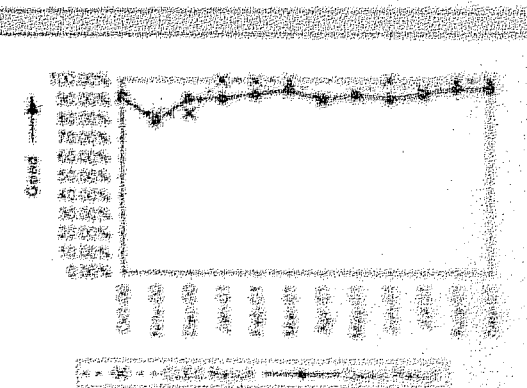
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	986	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.39	-1.12



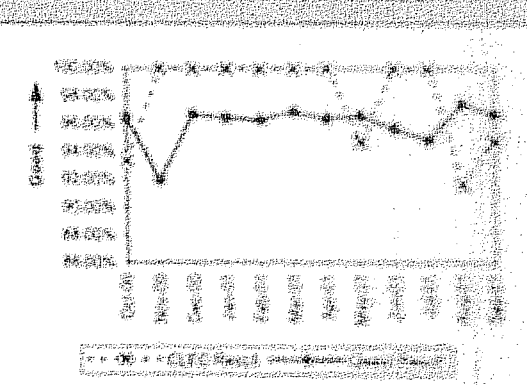
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	656	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.15
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.05	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.45
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	806	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

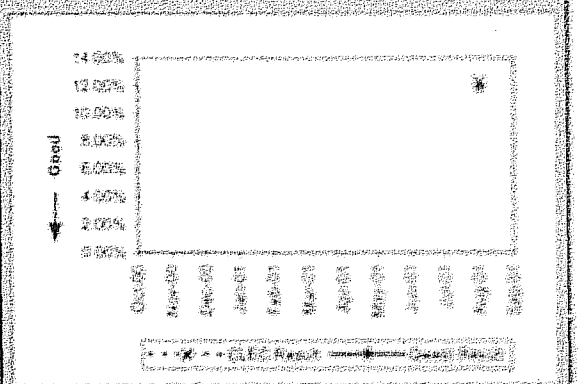
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.85	-0.38
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.59
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.45
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

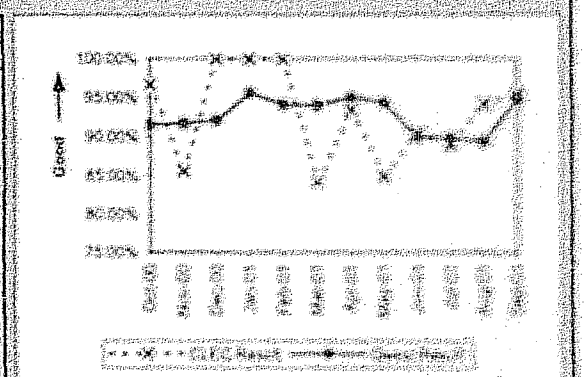
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



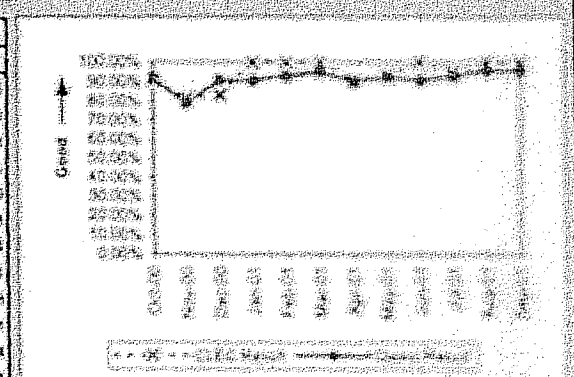
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.26	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.35	-1.12



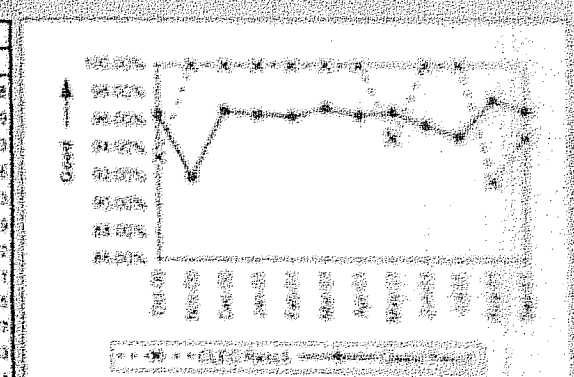
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	666	91.84%	0.23	-0.66
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.19
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.02
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.09	-1.68
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.65	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.59
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

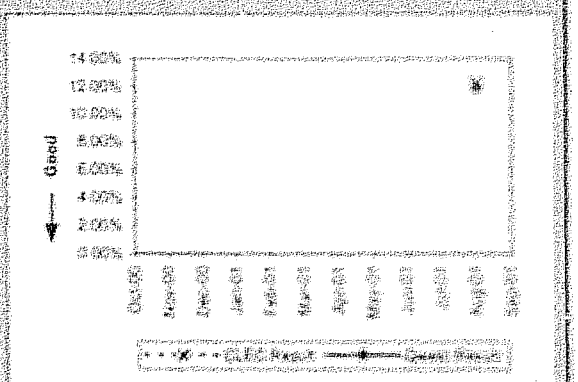
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.03	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.67
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.56%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

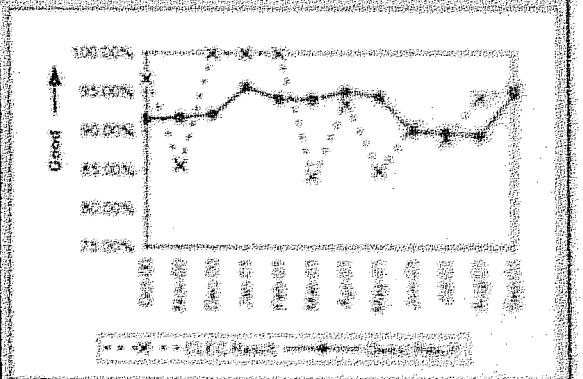
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



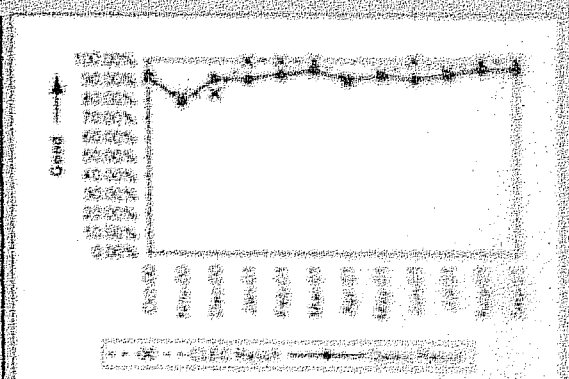
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	986	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.0
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



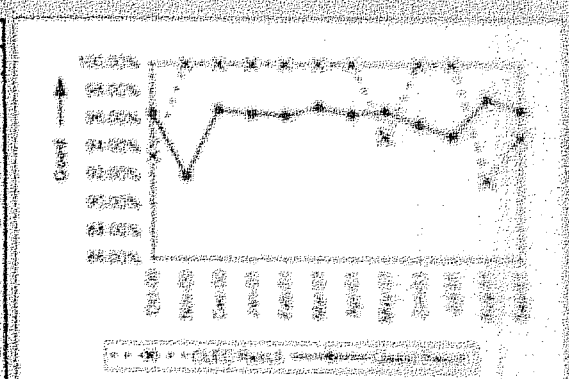
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.84
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.94	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.09	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

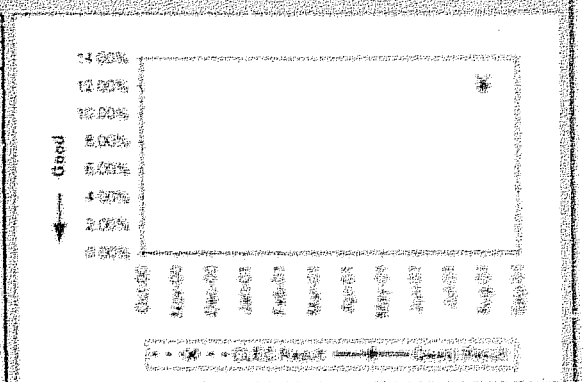
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.03	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.67
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

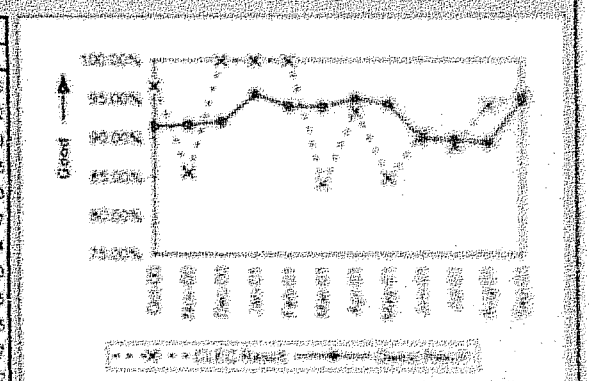
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



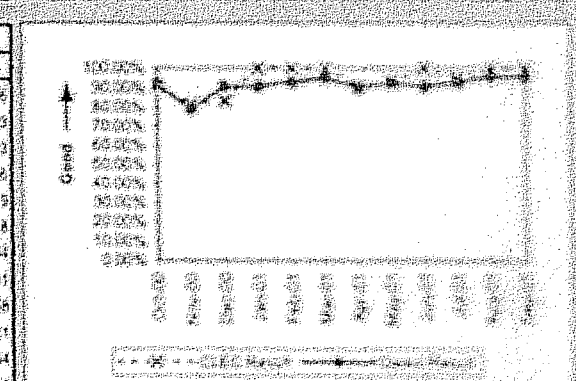
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.05	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



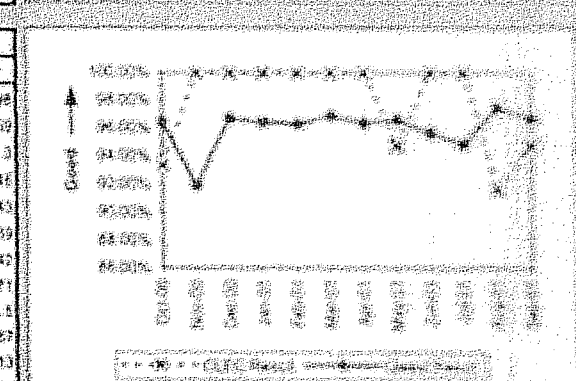
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.03	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.09	-1.88
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.69
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.56
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.83	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.45	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.67
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



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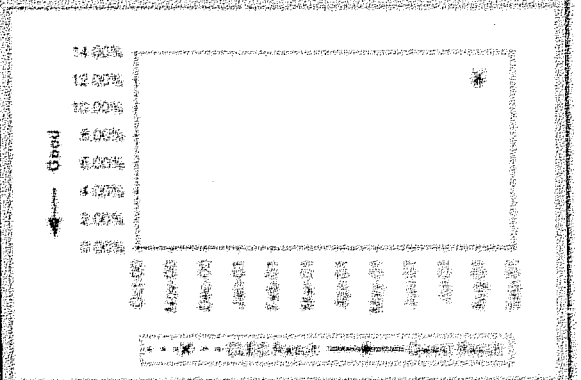
Checklist #14 - Resale - Residence Repair

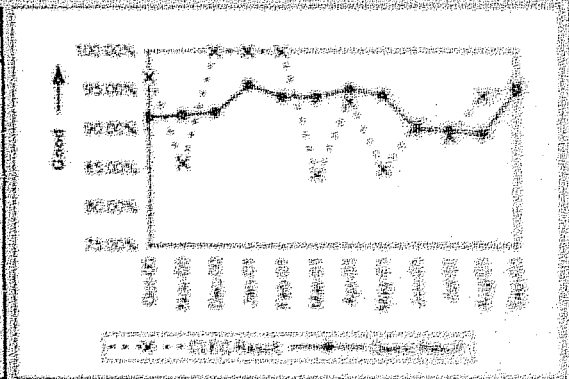
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



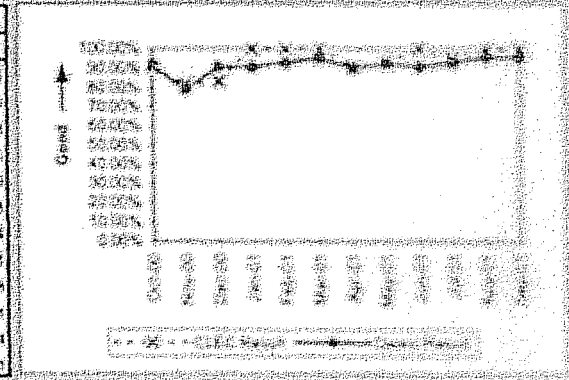
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.61
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



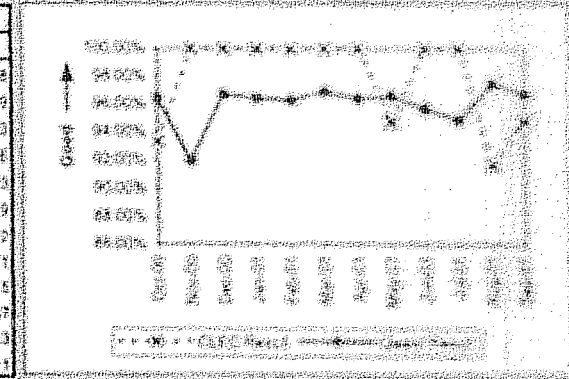
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.66
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.09	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.45
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

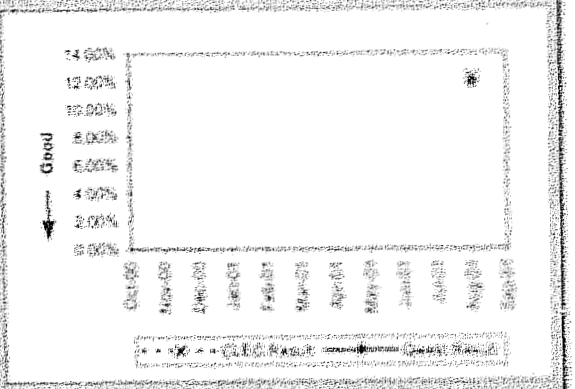
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.03	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.48
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.45
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.67
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

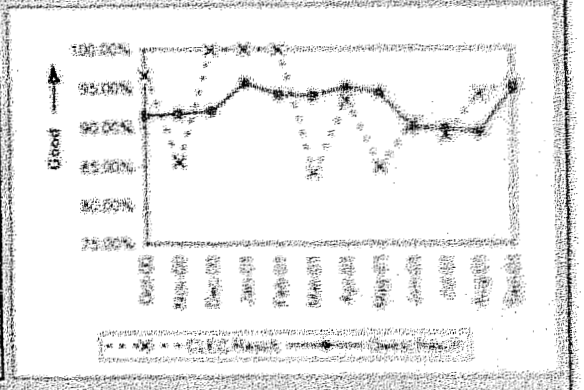
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



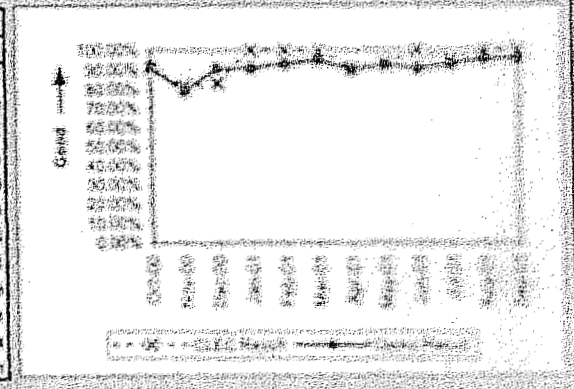
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.83
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



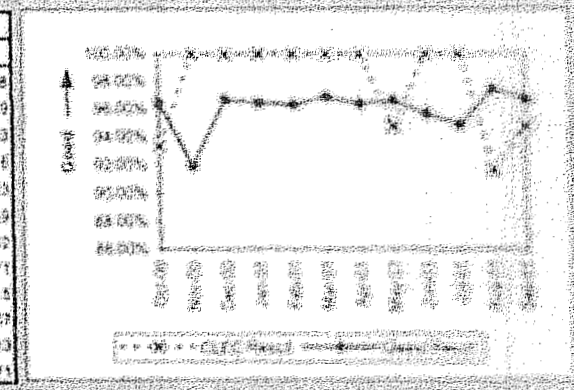
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.84
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.05	-1.68
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.45
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

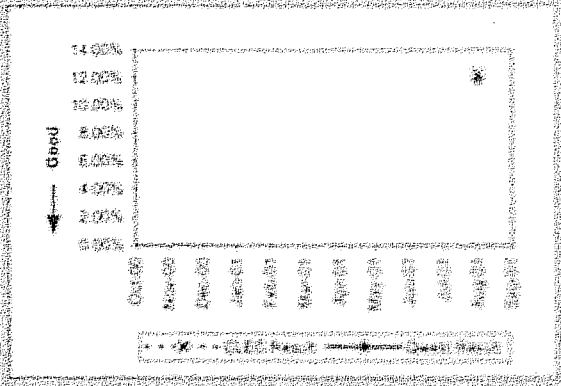
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.03	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.59
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.45	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.56%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

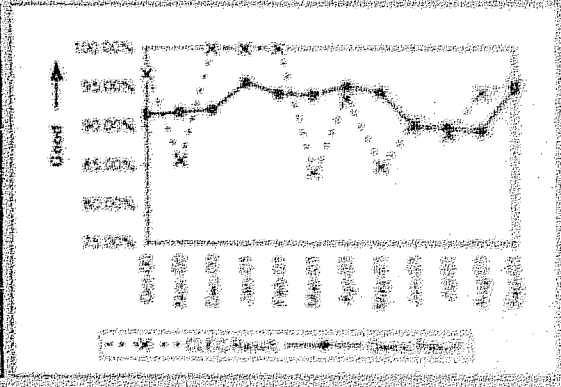
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



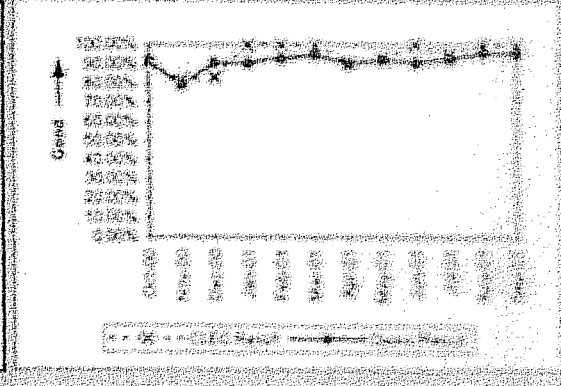
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.53
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	40	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



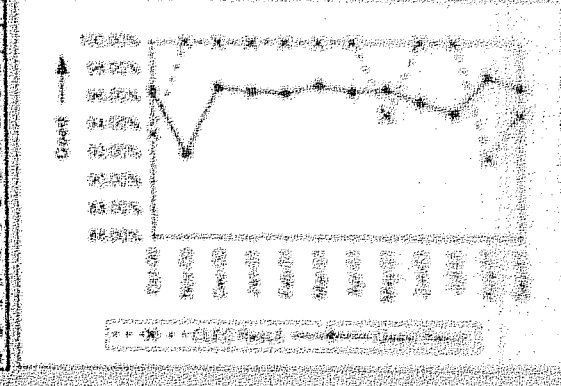
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.05	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.45
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	809	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

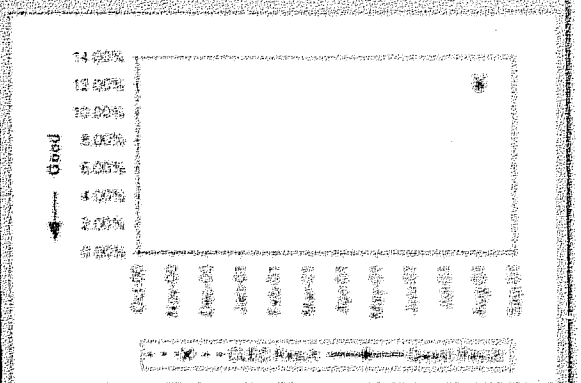
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.03	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.80	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

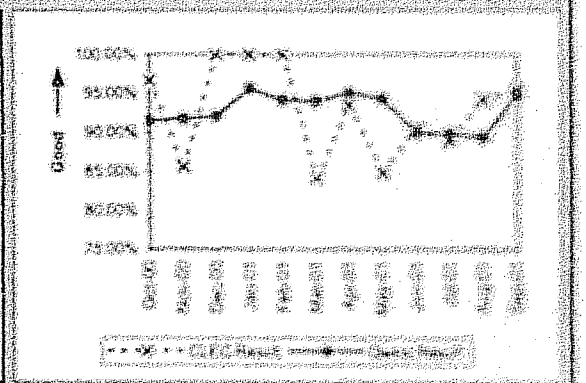
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



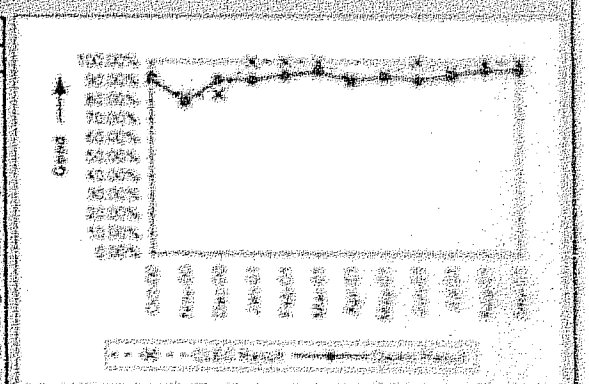
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.26	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	986	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	93.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.39	-1.12



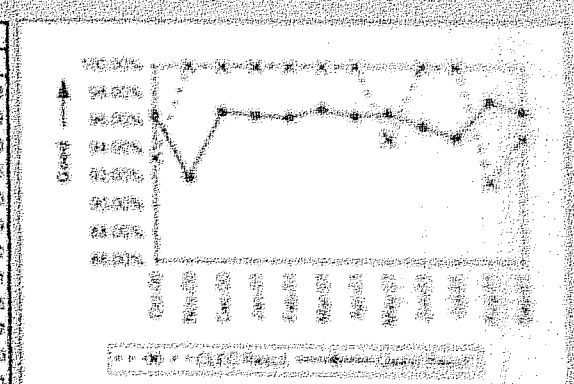
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.66
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.94	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.05	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	809	894	90.38%	-0.05	-1.04
May-01	13	14	92.86%	25.75%	725	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	876	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

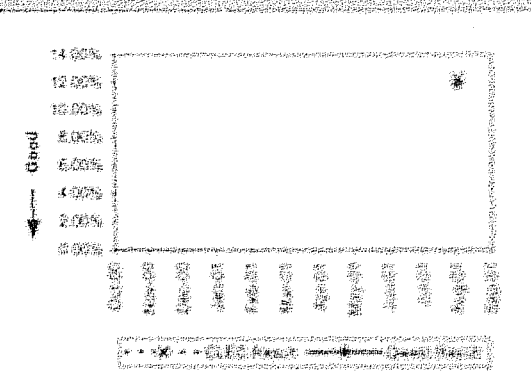
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.05	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.0
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.45
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

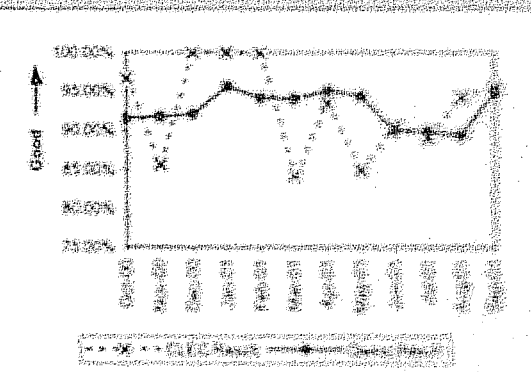
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



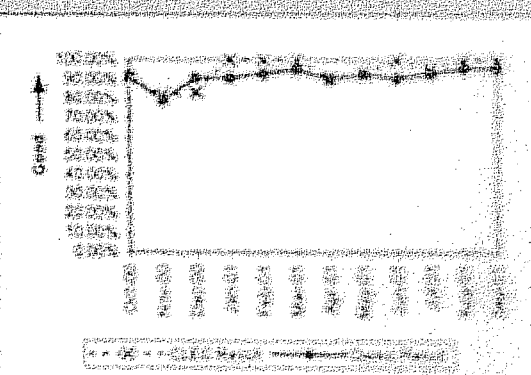
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



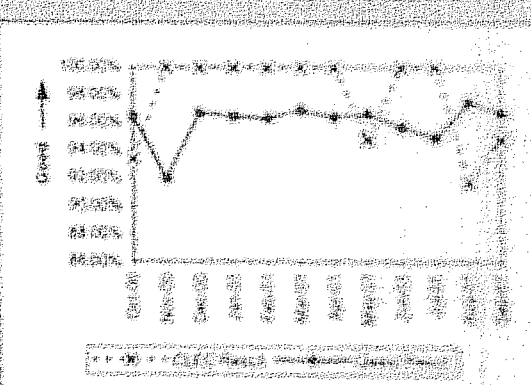
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.09	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.45
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	728	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.55
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

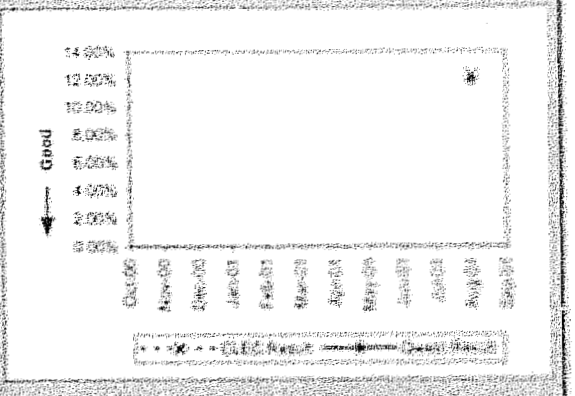
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.03	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.59
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.43	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.43
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.6
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.67
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

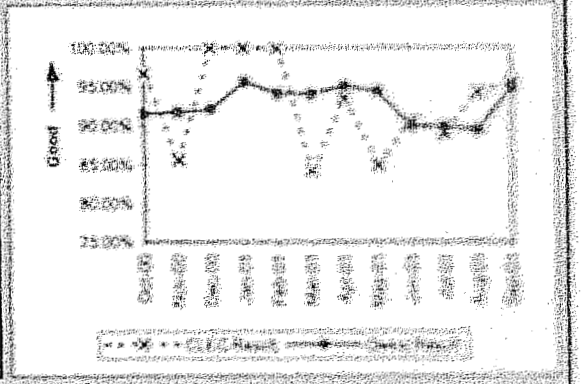
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



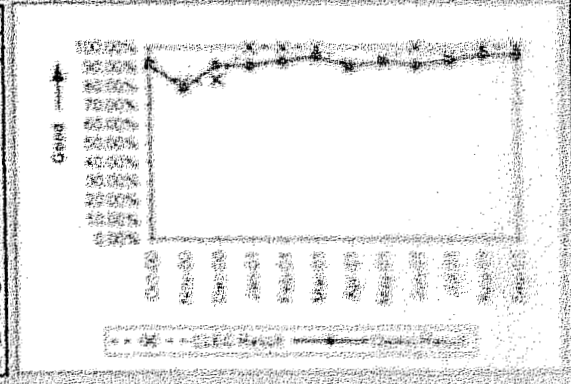
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.47
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



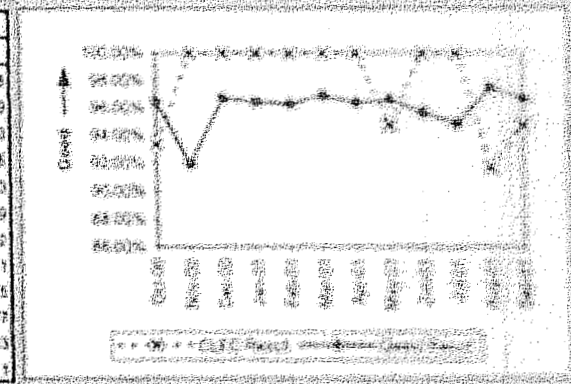
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	656	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.94	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.05	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.45
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.56
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.69	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

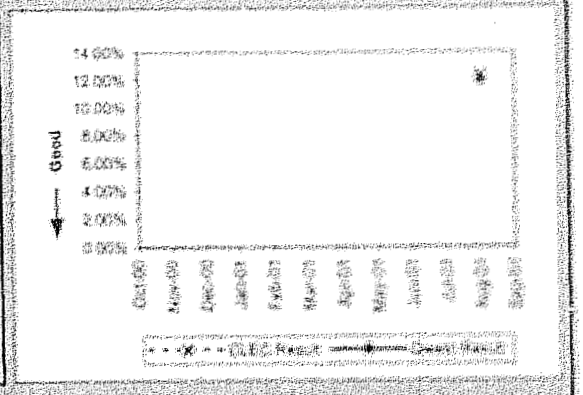
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.03	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.43	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

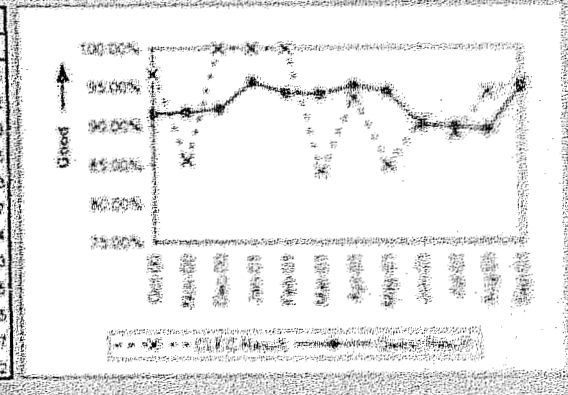
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



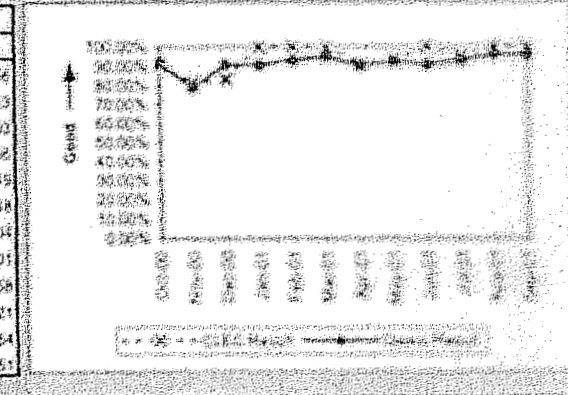
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.39	-1.12



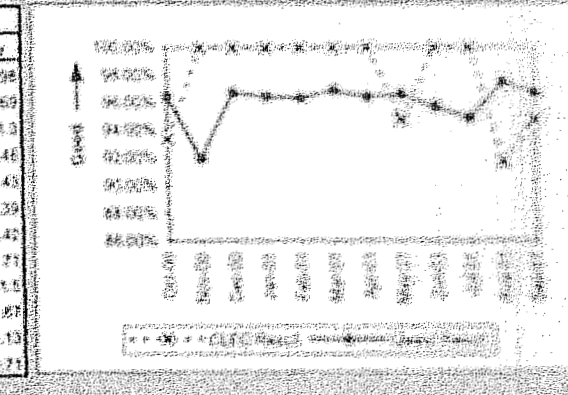
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.66
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.94	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.05	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.45
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.56
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

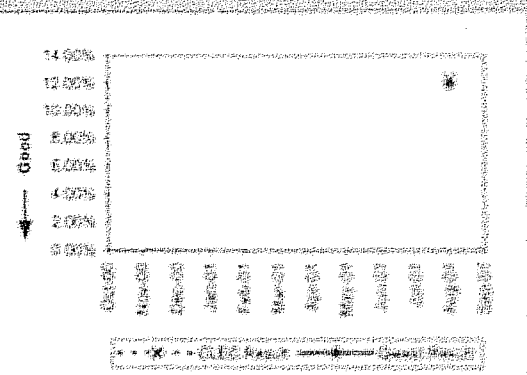
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.93	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.59
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

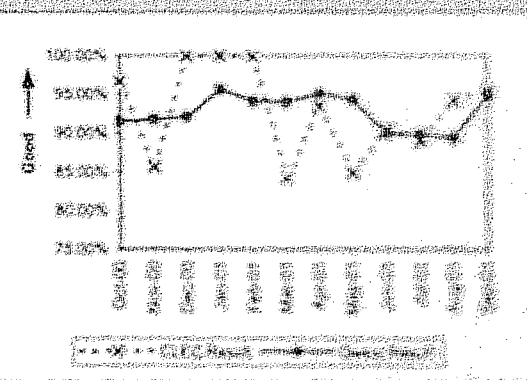
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



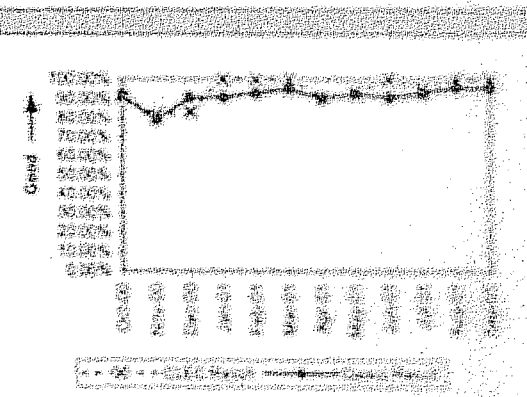
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



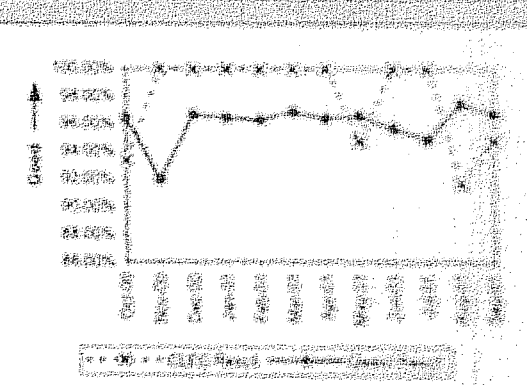
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	656	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.94	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.05	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

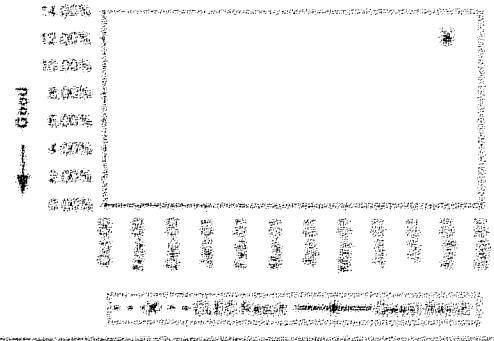
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.83	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.59
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.67
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

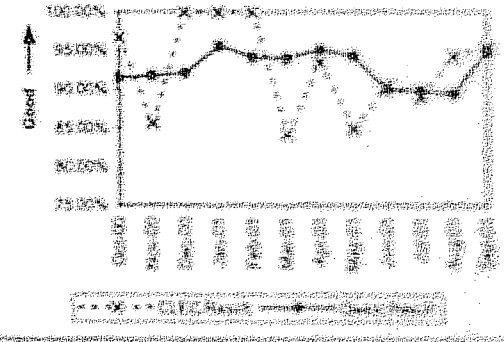
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.64
Sep-01									



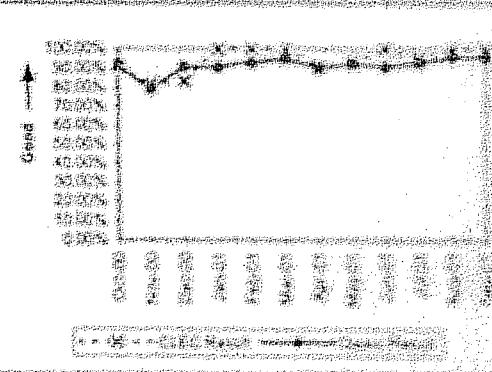
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.72
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.83
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.55
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



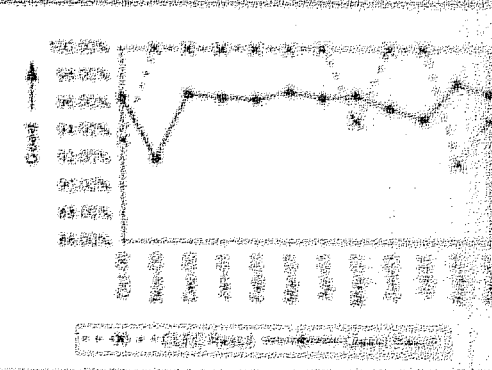
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.66
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.19
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	0.84	-1.02
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.05	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.45
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	728	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.31
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

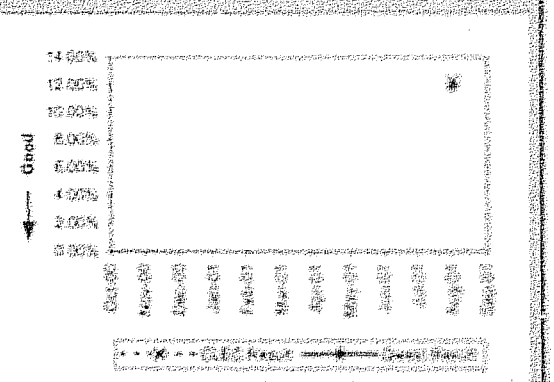
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.93	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

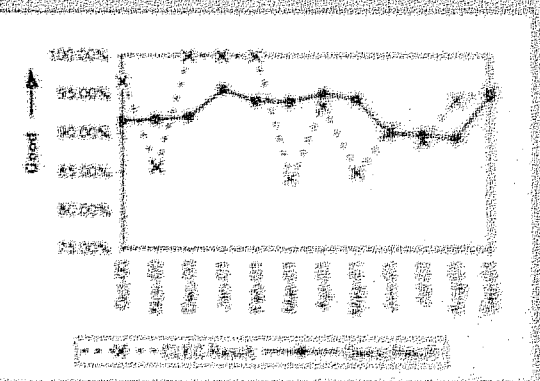
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



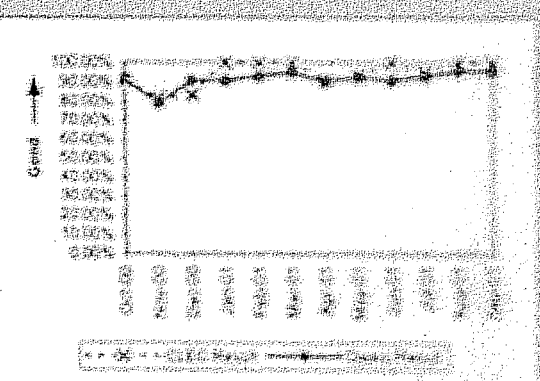
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.39	-1.12



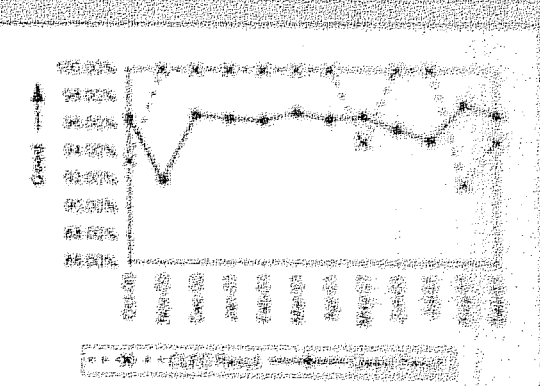
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.09	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.51	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	876	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

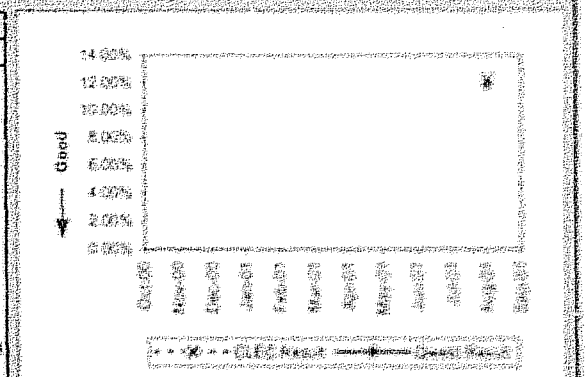
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.03	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.59
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.45
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.45
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.43
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.81
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

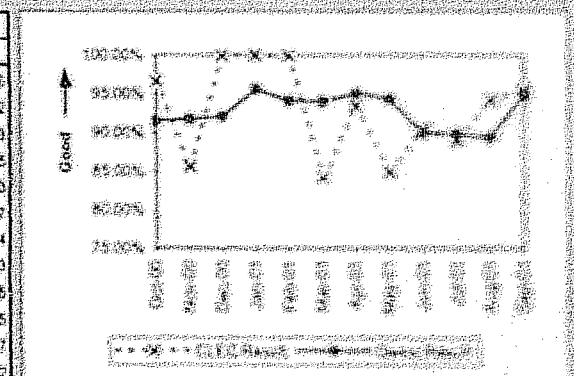
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



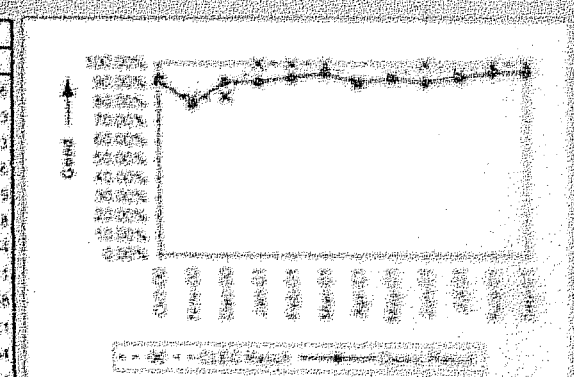
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.95	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.83
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.55
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



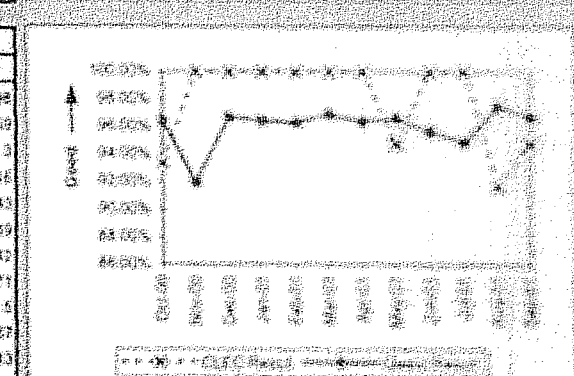
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.84
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.05	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.45
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

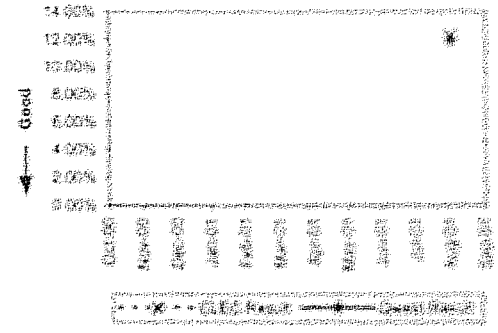
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.93	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.68
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.6
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

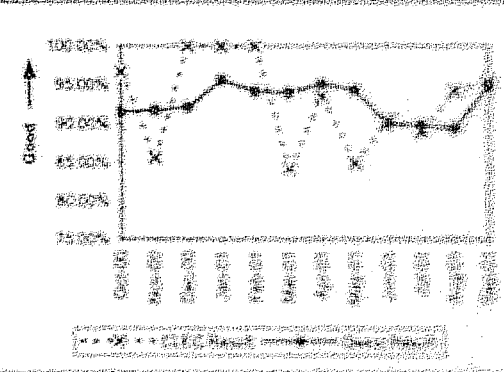
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



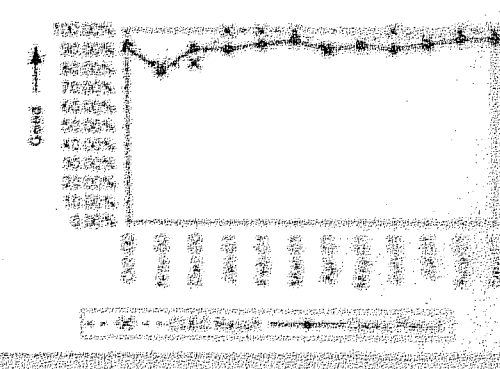
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.75
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.0
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



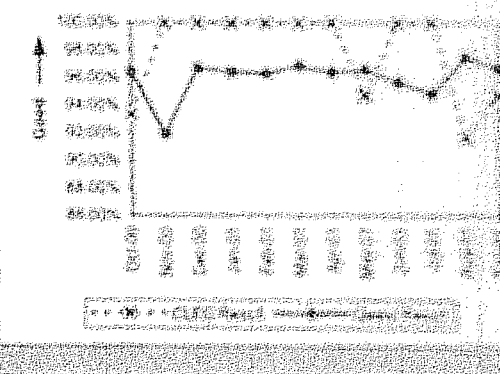
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.84
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.00
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.09	-1.02
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	728	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.55
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

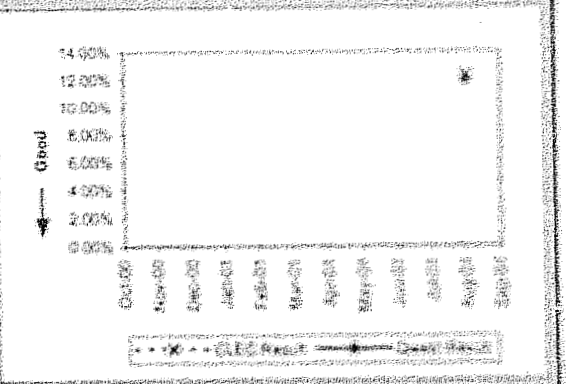
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.93	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.43
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.91
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.6
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

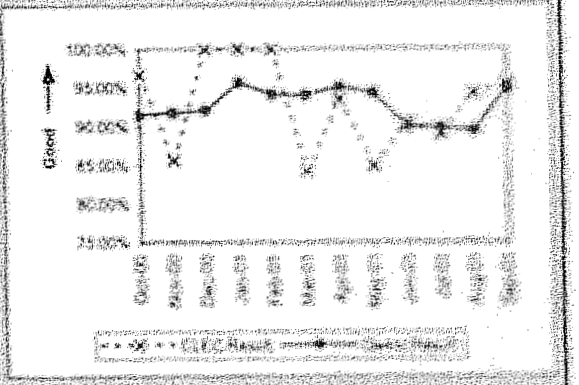
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



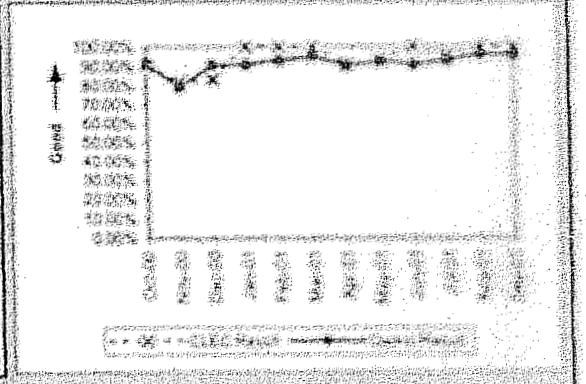
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



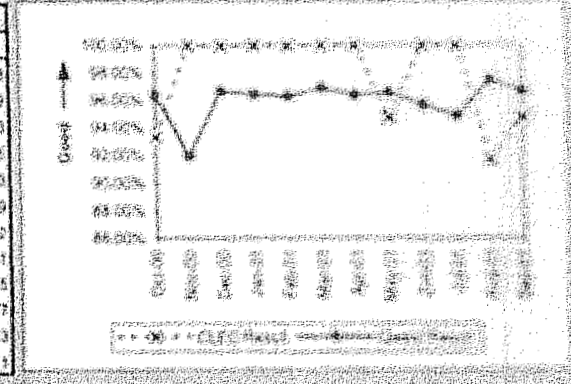
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.84
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.19
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.94	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.05	-1.86
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

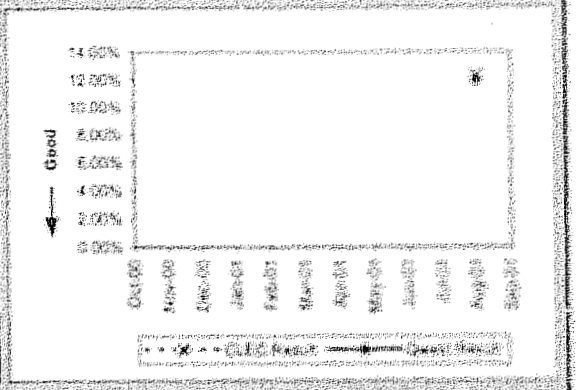
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.93	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

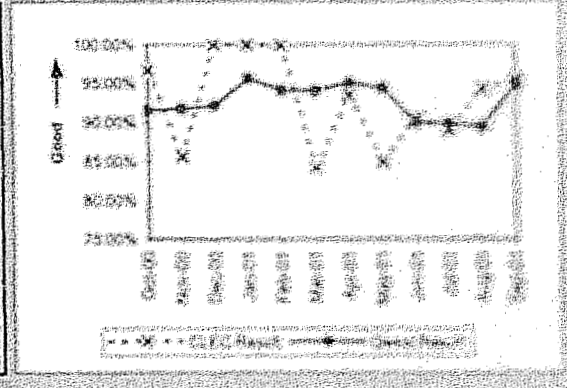
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



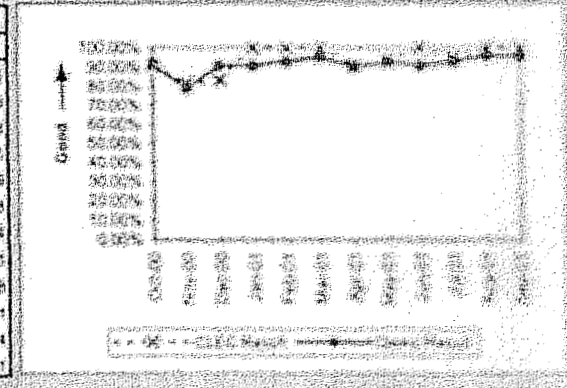
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1316	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



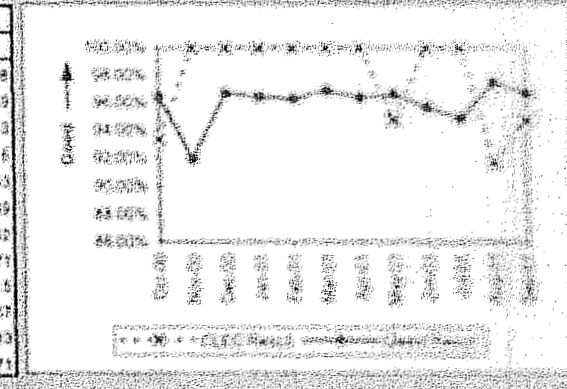
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	666	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.15
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.05	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.45
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.69	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

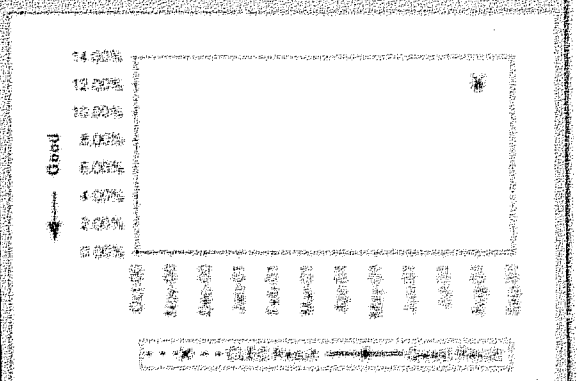
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.03	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.6
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

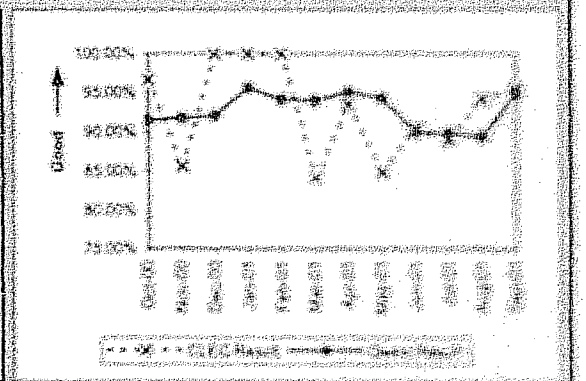
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



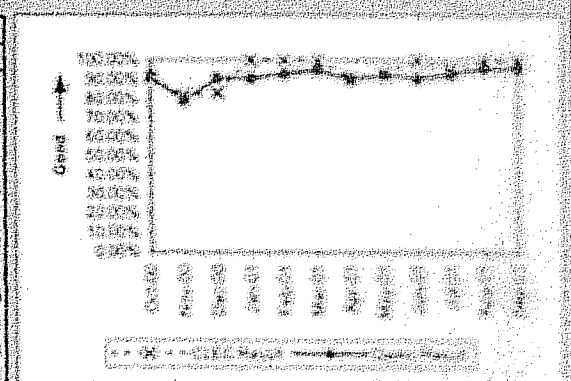
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



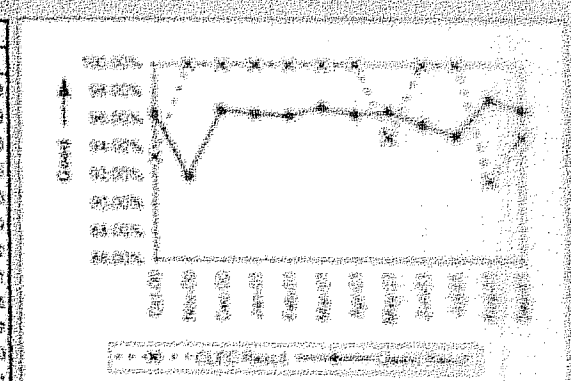
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.19
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.64	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.05	-1.86
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.69	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.61



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

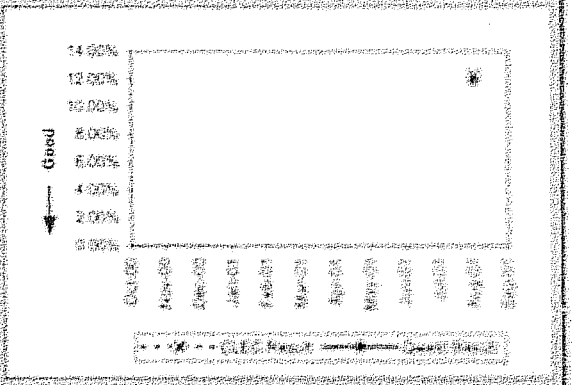
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.03	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.59
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.0
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.45
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.49	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.56%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

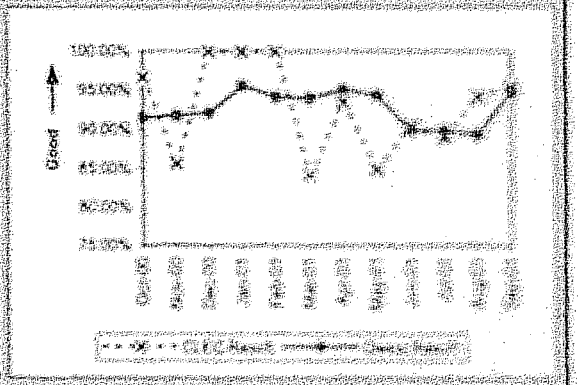
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



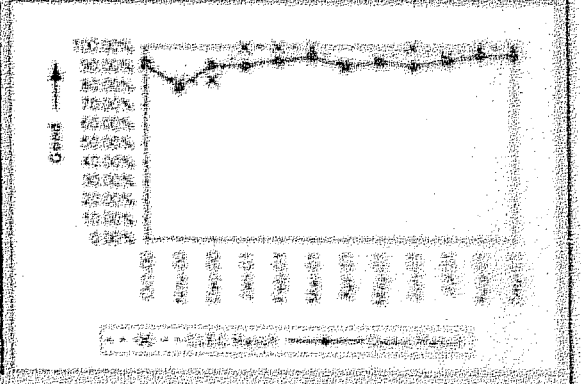
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.53
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	986	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



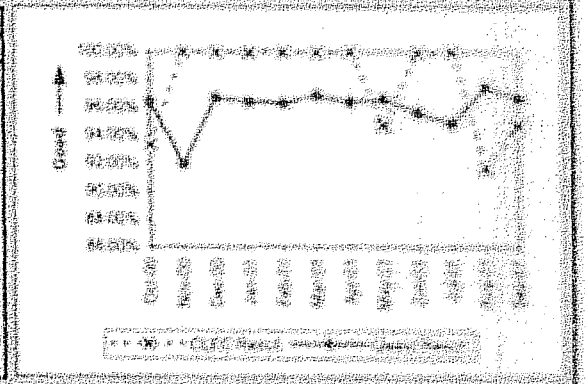
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.64	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.05	-1.56
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.56
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

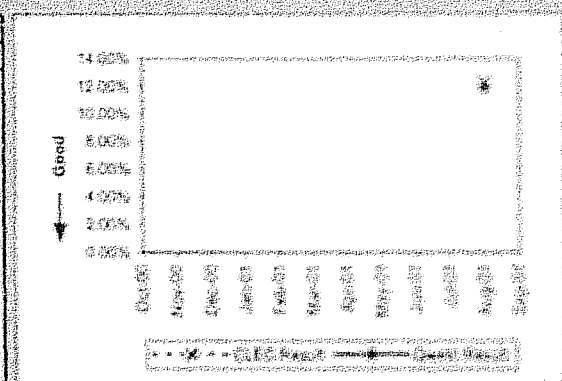
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.93	-0.38
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.59
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

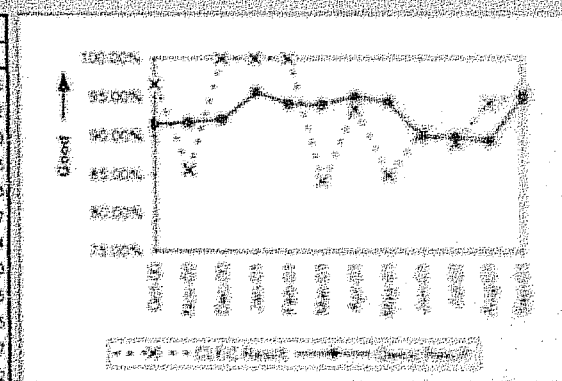
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



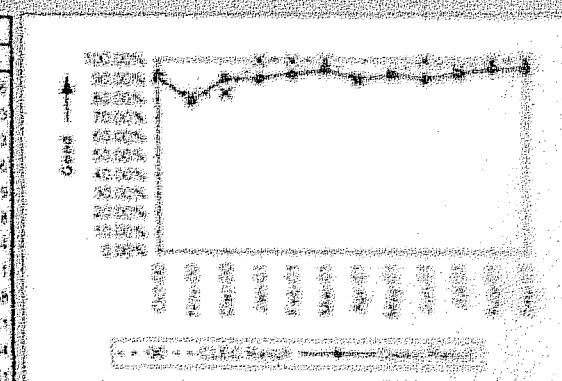
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.55
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.35	-1.12



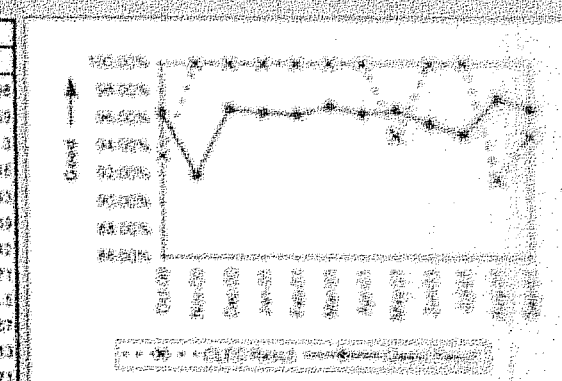
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.94	-1.02
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.09	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.83	-1.45
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.05	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.59
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

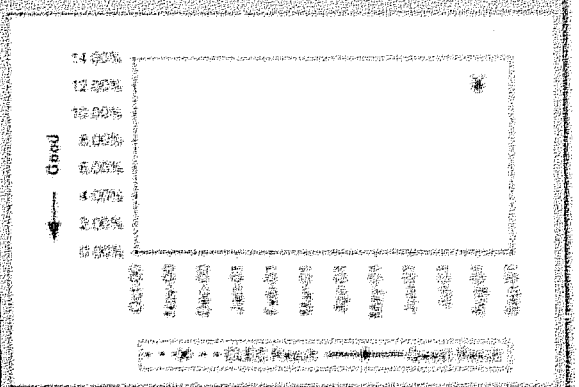
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.03	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.59
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.84	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.43	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.6
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.57
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

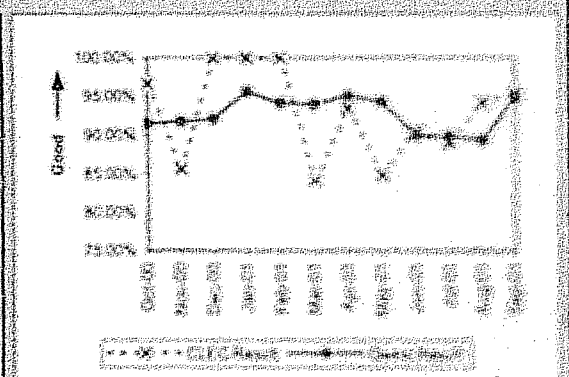
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



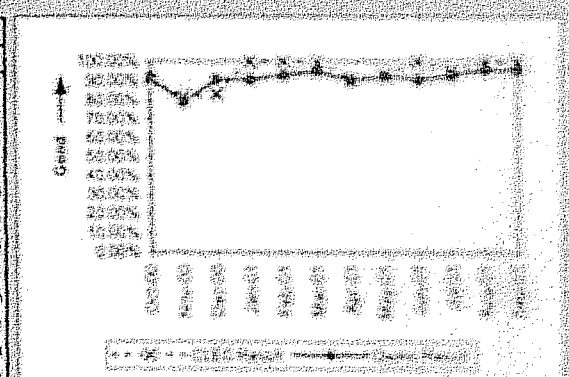
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



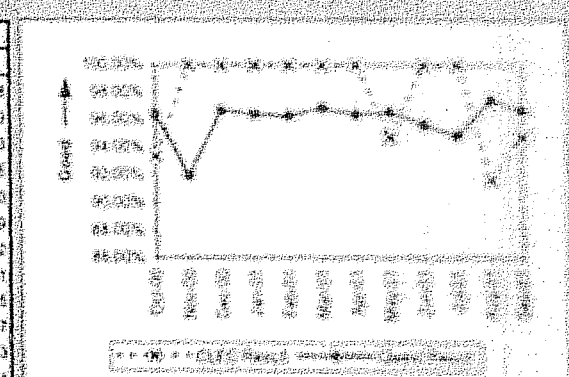
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.66
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.05	-1.60
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.96	-1.56
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

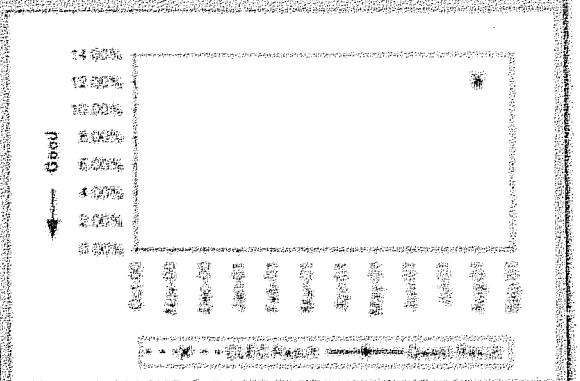
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.65	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.41
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

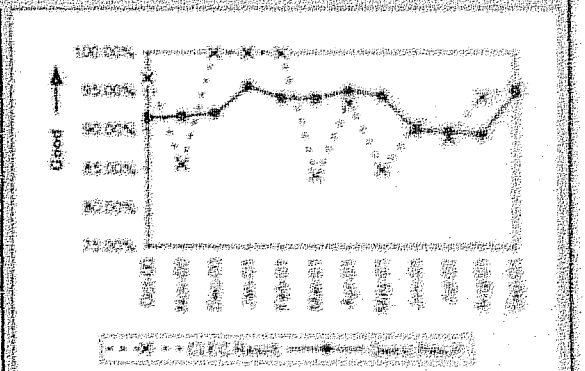
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



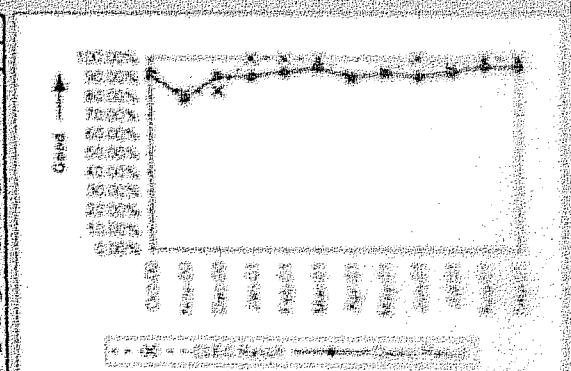
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.50%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.26%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.15	-1.12



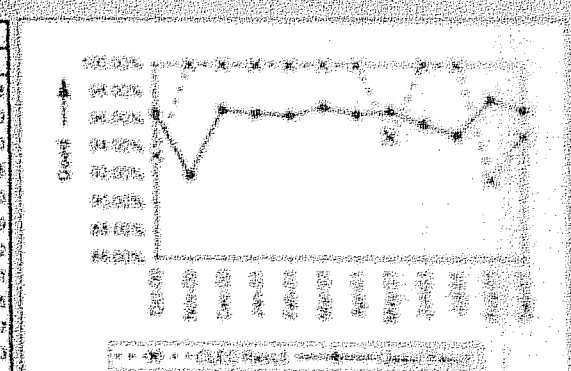
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	656	91.84%	0.23	-0.66
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.64	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.05	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

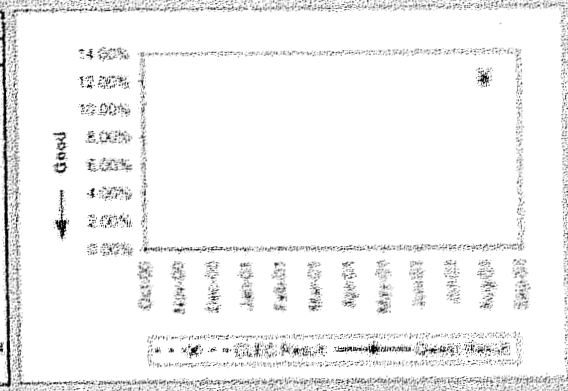
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.93	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

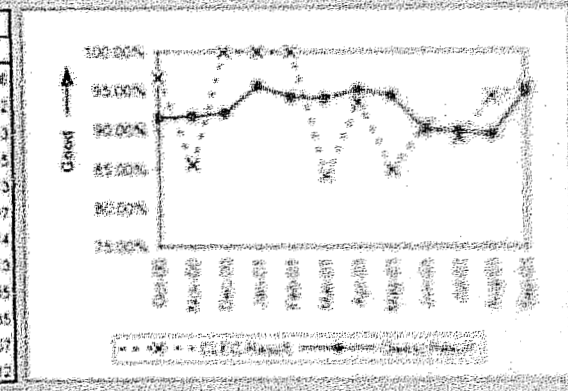
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



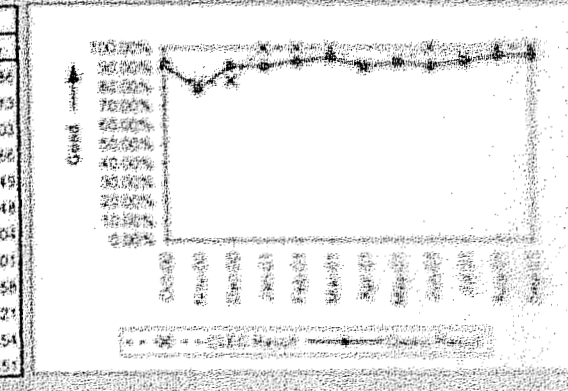
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.26%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	40	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.47
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.16	-1.12



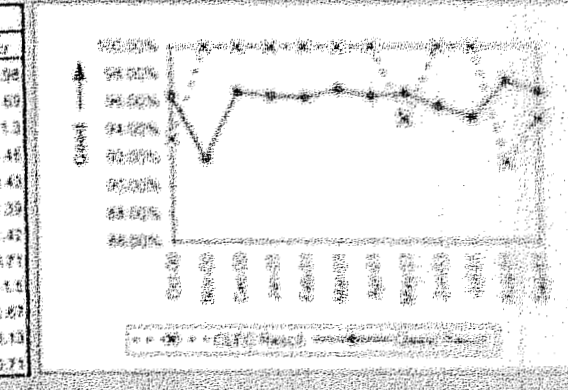
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.09	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

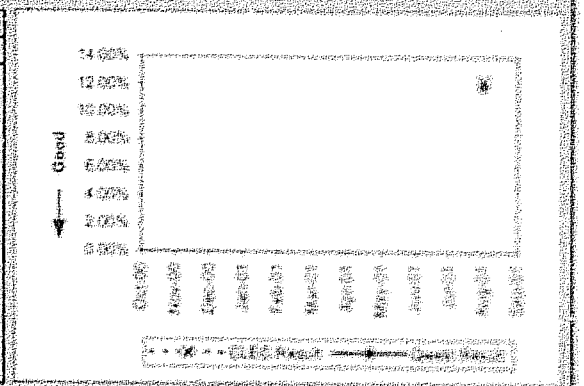
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.03	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.48
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

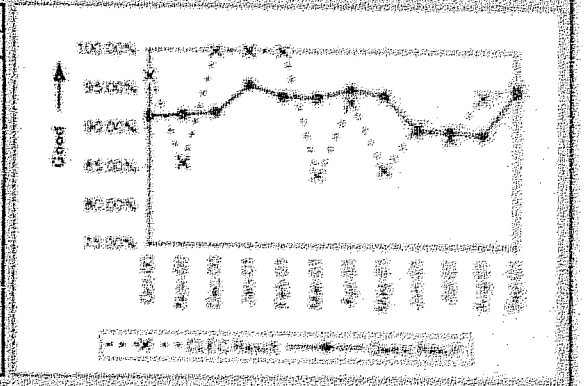
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



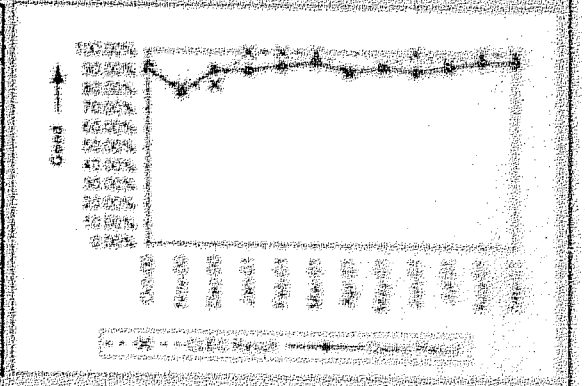
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.27
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.05	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.65
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.16	-1.12



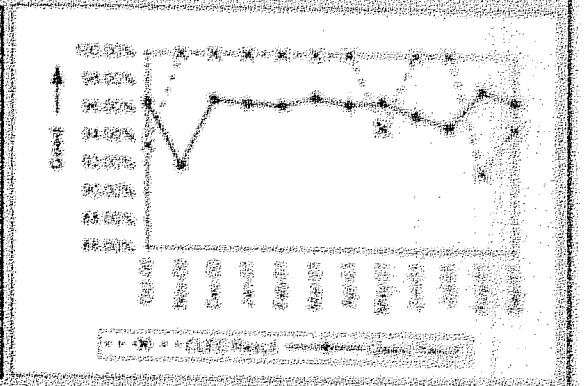
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.66
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.94	-1.02
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.05	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.45
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.43
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.66	-1.04
May-01	13	14	92.86%	25.75%	725	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.56
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

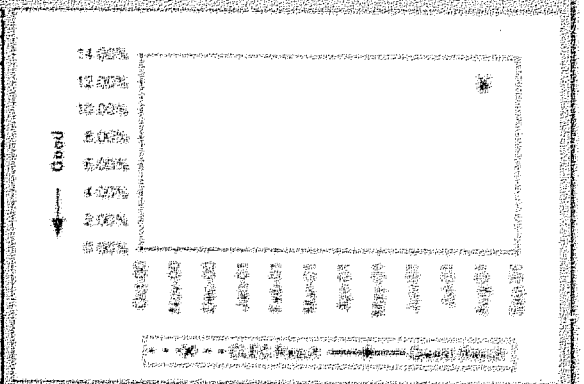
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.93	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.71	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

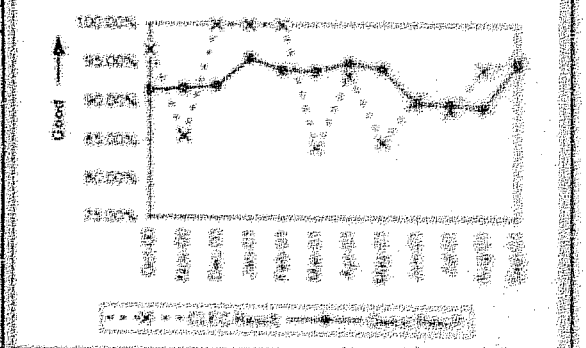
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



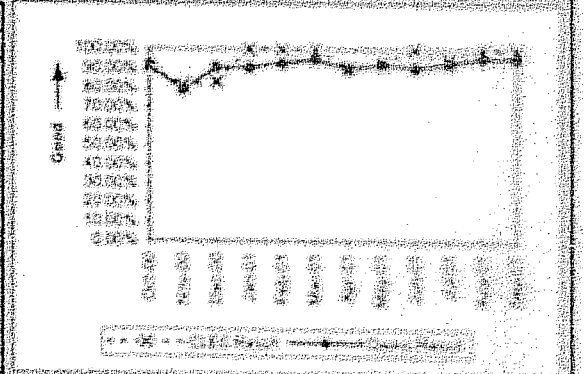
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.0
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.65
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



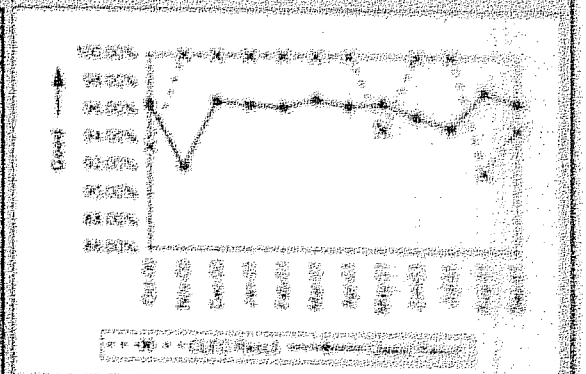
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.84
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.19
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.00
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.09	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.51	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	728	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.56
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

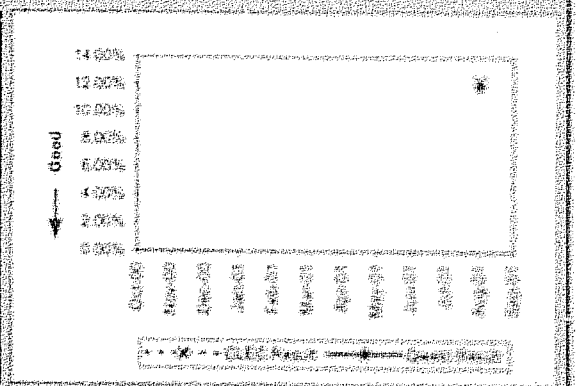
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.03	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.59
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.45	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.36	-1.45
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.43
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.81
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.67
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

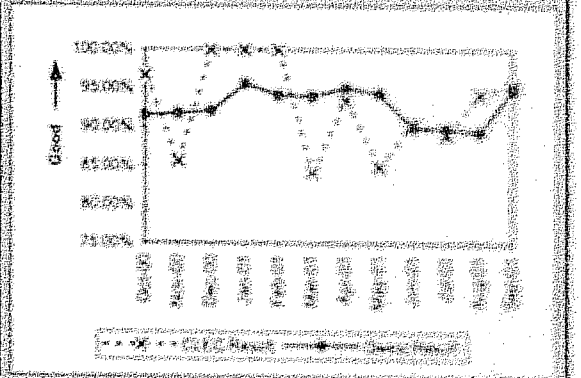
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



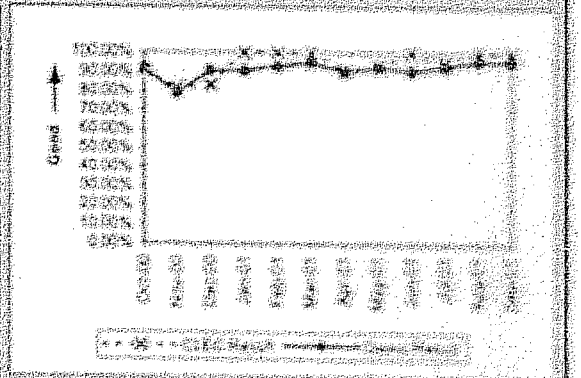
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	26	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.15	-1.12



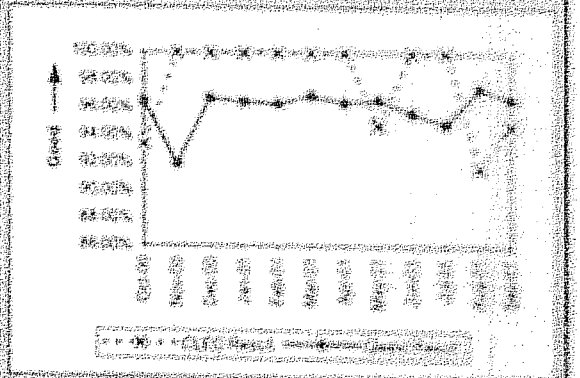
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.66
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.09	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.51	-1.45
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.66	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.69	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

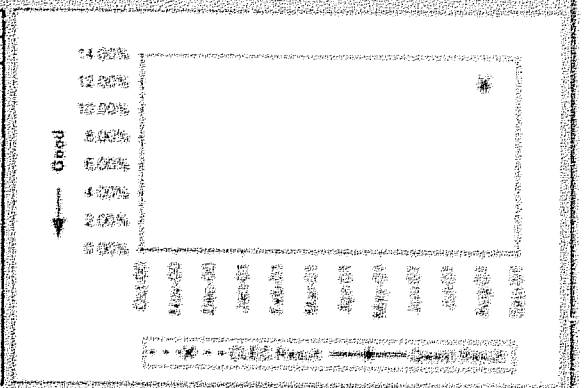
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.03	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.59
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.43
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.62
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

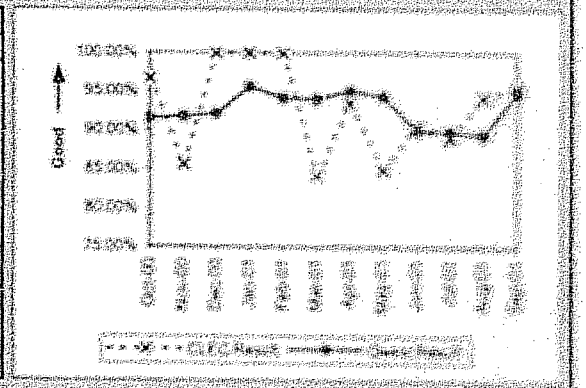
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



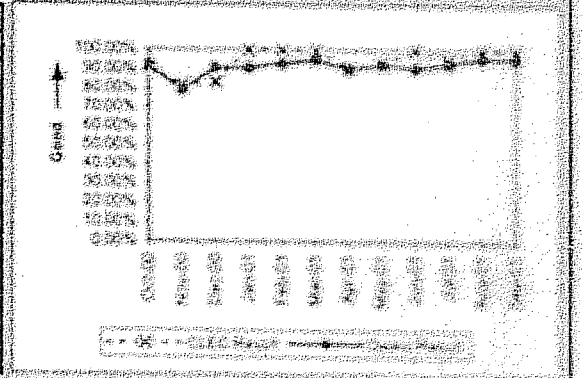
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.0
Jun-01	38	42	90.48%	29.35%	1441	1500	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



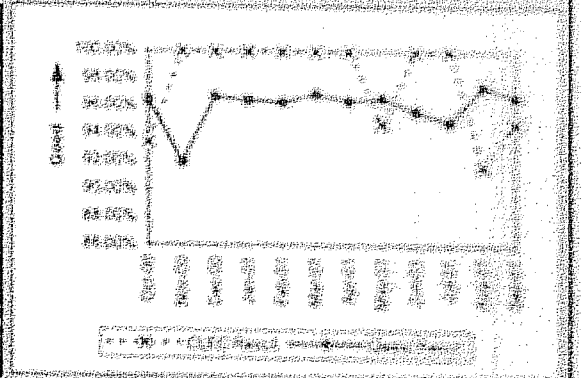
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.66
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.94	-1.02
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.05	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.45
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.66	-1.04
May-01	13	14	92.86%	25.75%	725	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

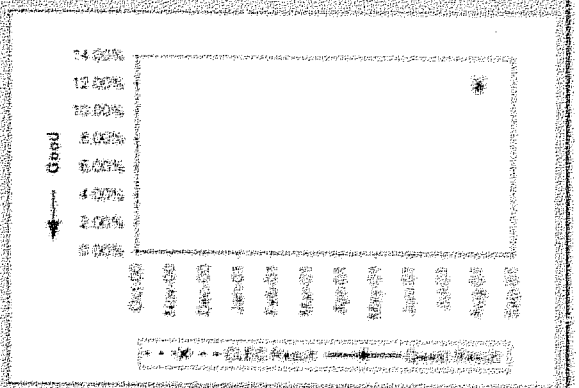
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.85	-0.08
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.48
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.43
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.21
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.52	-1.0
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.15	-1.67
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

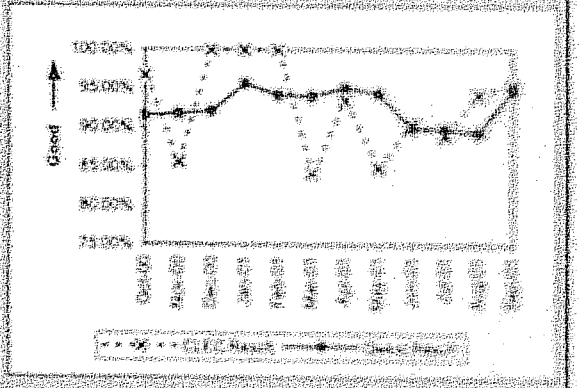
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



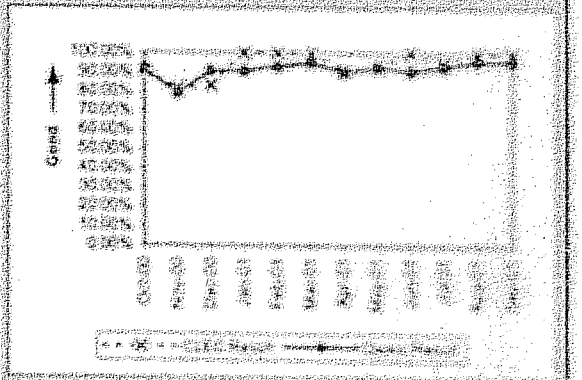
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.75
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.0
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.39	-1.13



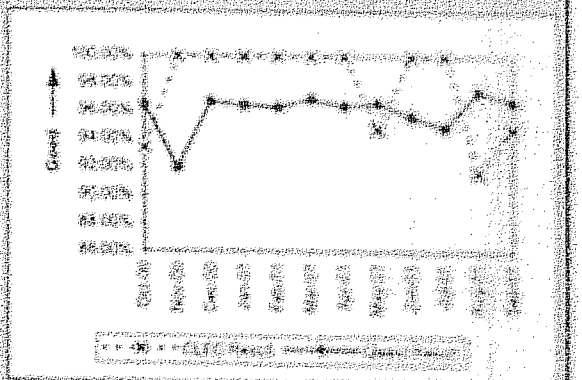
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.66
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.94	-1.02
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.09	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.66	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

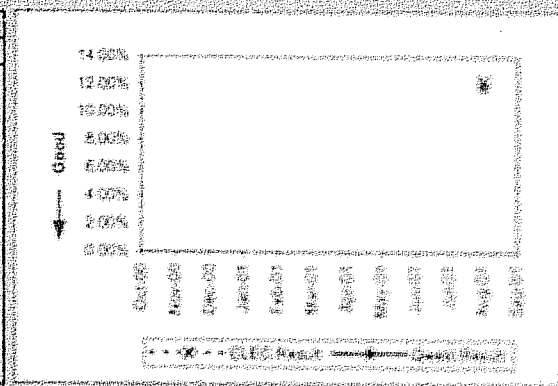
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.93	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.46	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.16	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.2	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.6
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

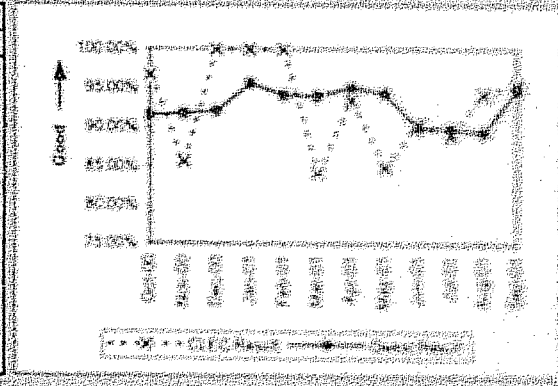
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



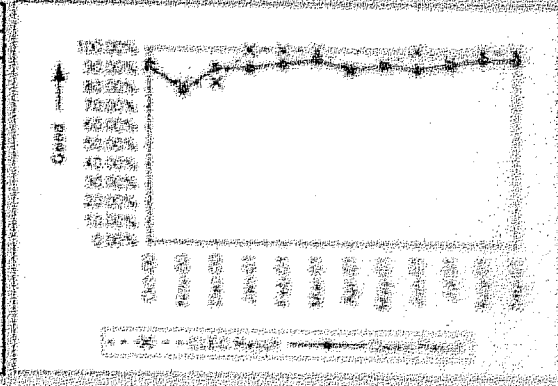
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



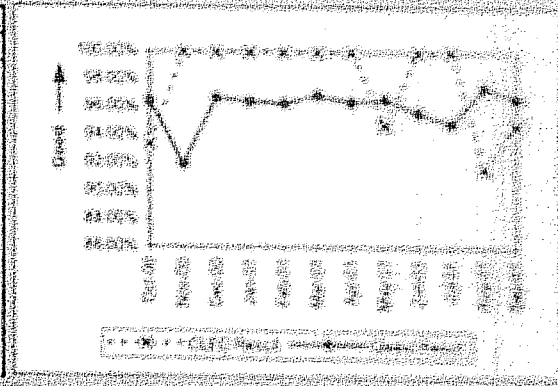
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.94	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.09	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.45
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.75	-1.44
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.56
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

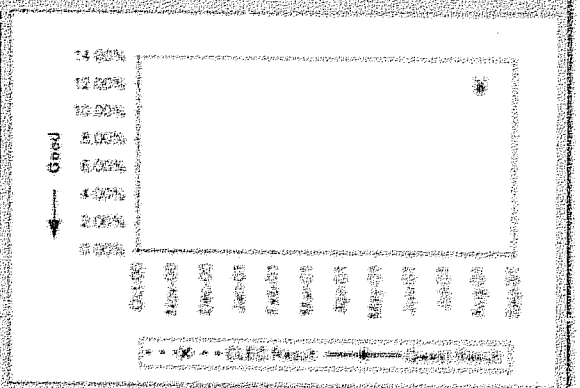
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.03	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.59
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.46	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.45
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.67
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

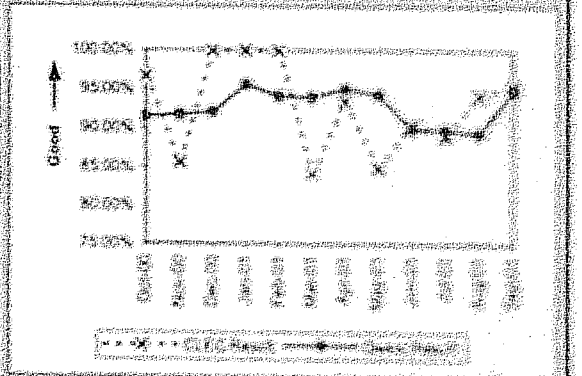
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



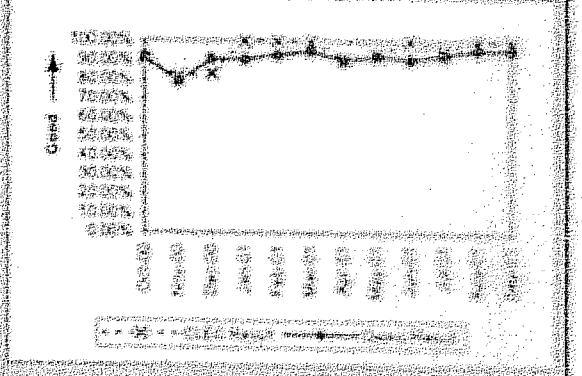
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.0
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



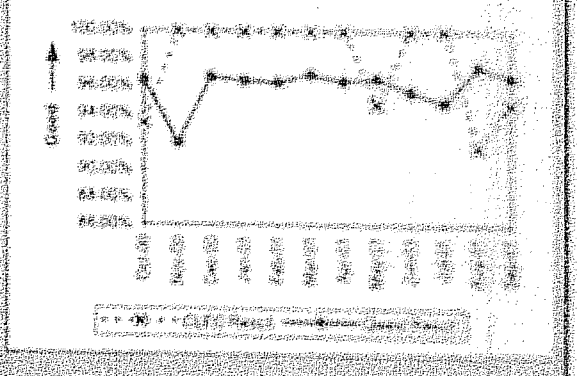
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.94	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.09	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.45
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.66	-1.06
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

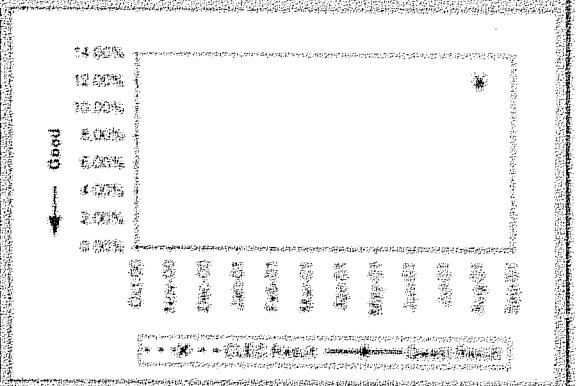
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.93	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.59
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.67
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

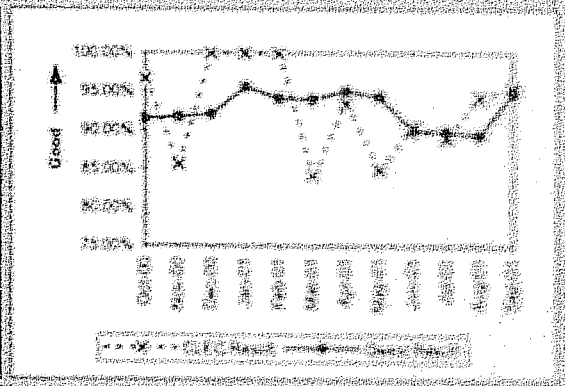
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



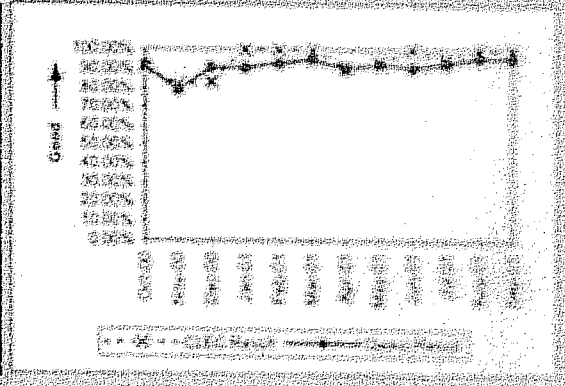
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.25
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.15	-1.12



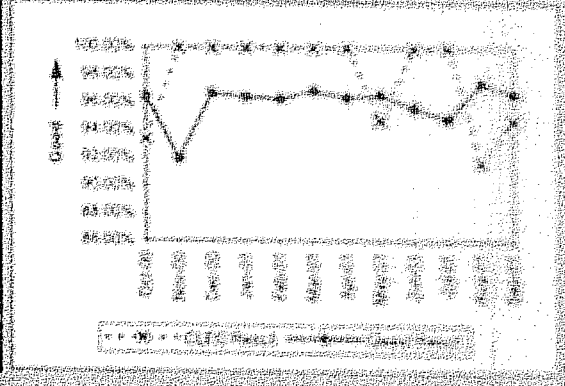
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.84
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.94	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.05	-1.62
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	805	894	90.08%	-0.66	-1.04
May-01	13	14	92.86%	25.75%	728	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

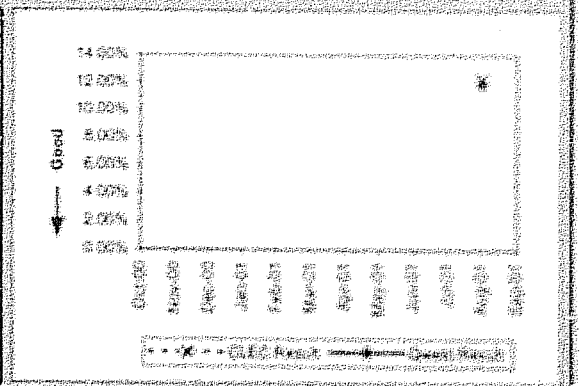
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.83	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.59
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.48
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.84	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.67
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

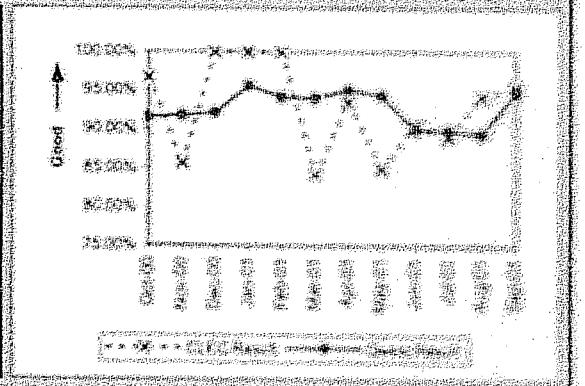
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



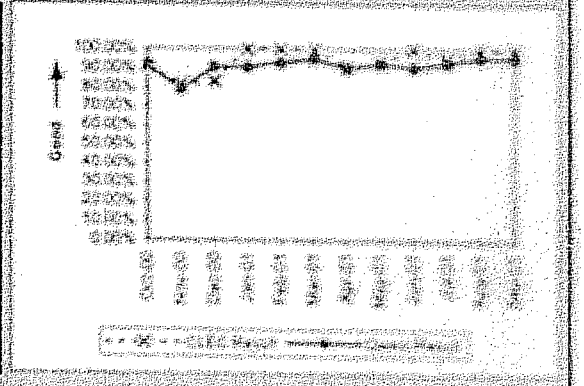
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



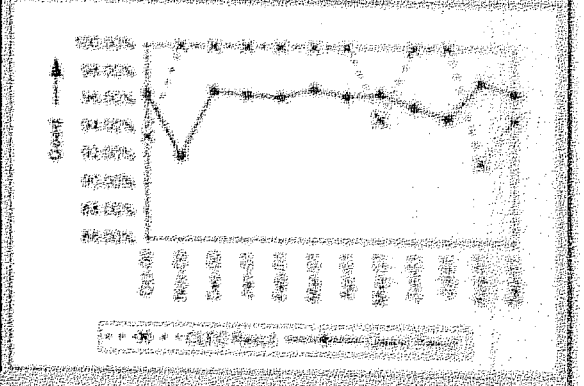
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.66
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.02
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.09	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.51	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.06
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

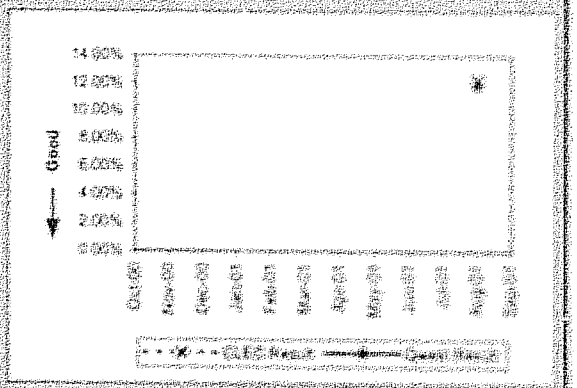
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.93	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.59
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.43
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

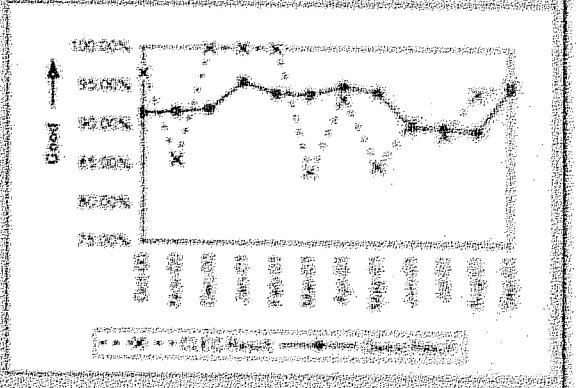
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



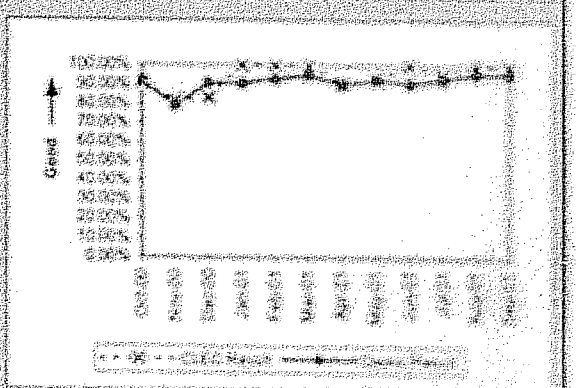
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.25
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.16	-1.12



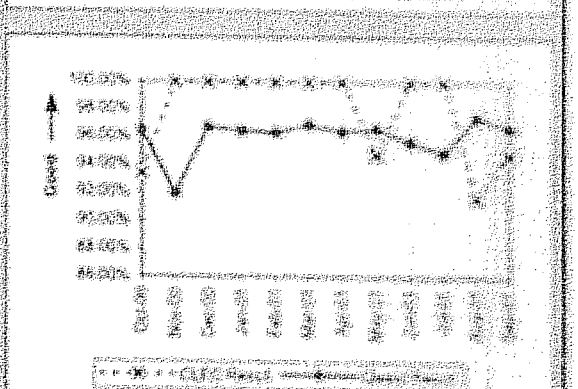
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.66
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.94	-1.02
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.09	-1.68
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.45
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.66	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

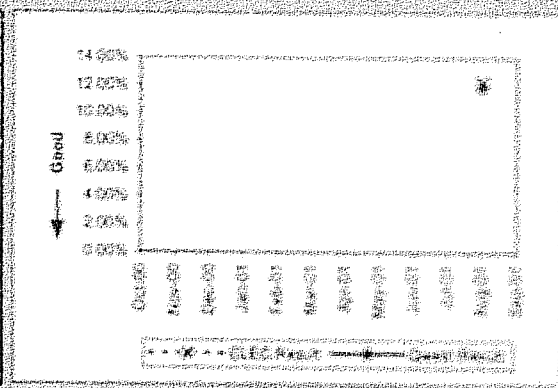
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.03	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.60
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.36	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.49
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

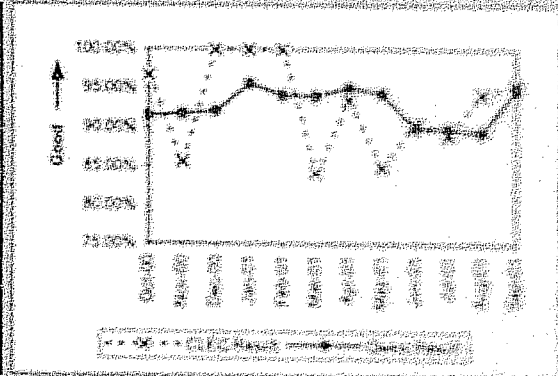
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



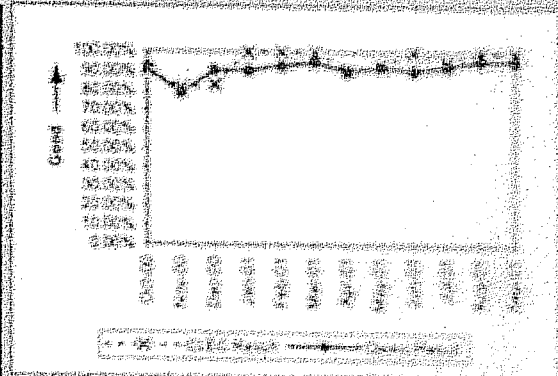
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.65
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



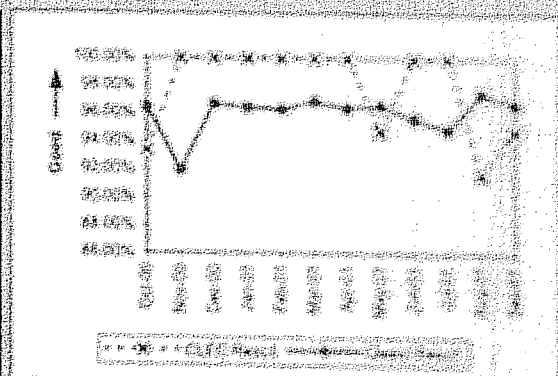
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.66
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.19
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.64	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.09	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.66	-1.04
May-01	13	14	92.86%	25.75%	725	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

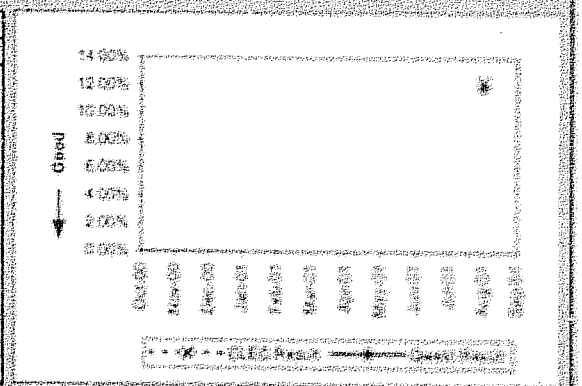
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.03	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.59
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.83	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.67
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

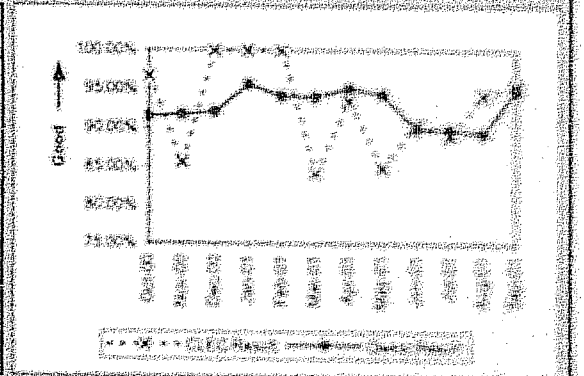
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



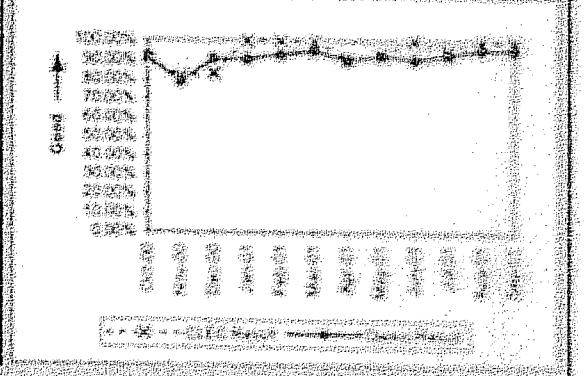
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.26	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.65
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



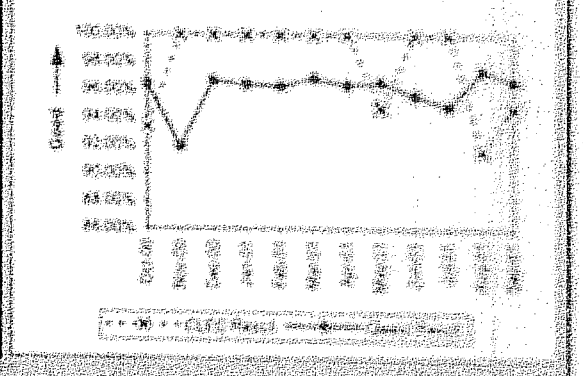
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.66
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.94	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.09	-1.68
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.45
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.05	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

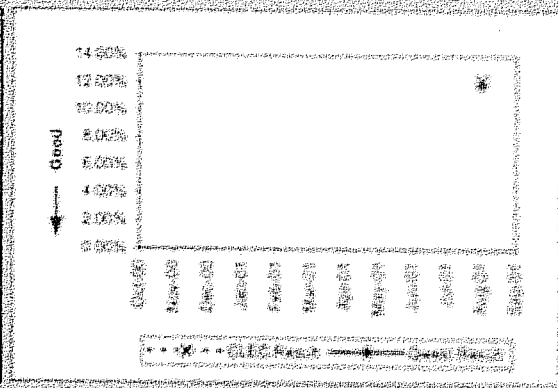
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.93	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.59
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.46	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.71	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.67
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

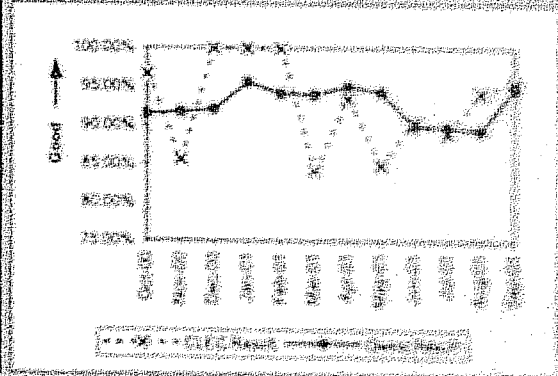
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



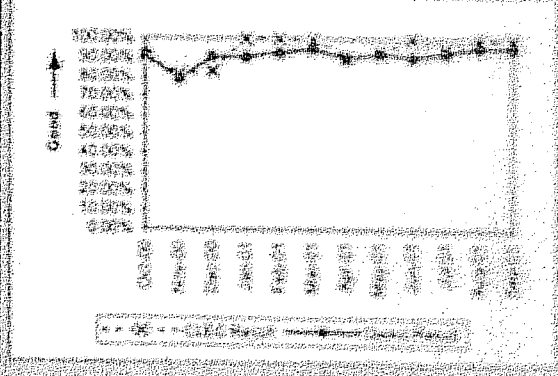
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.83
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.0
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.15	-1.12



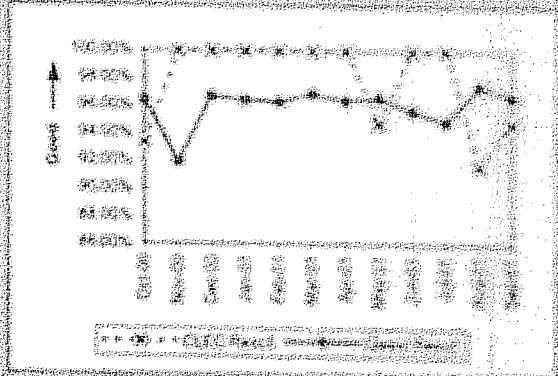
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	656	91.84%	0.23	-0.66
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.19
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.05	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.56
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

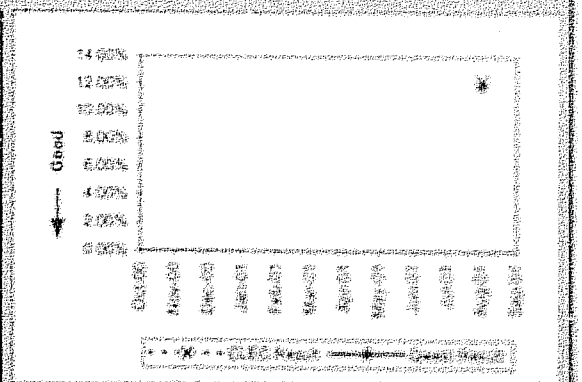
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.03	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.67
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

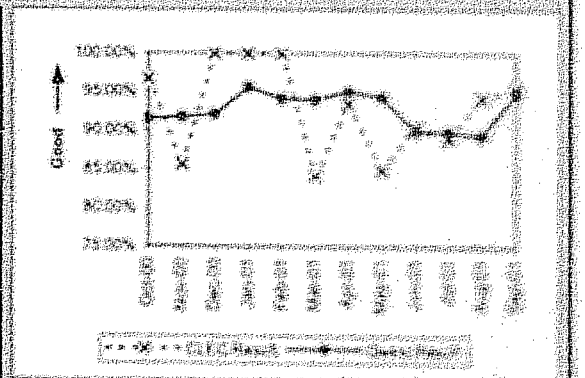
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



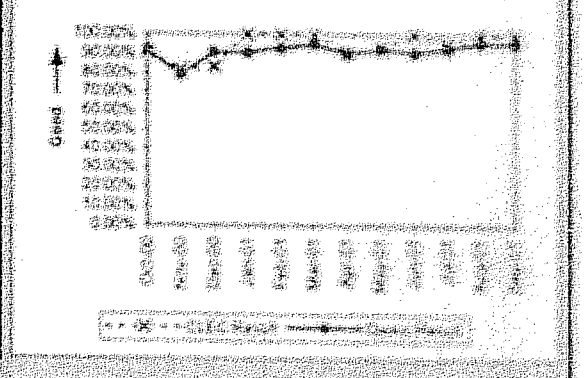
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.47
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



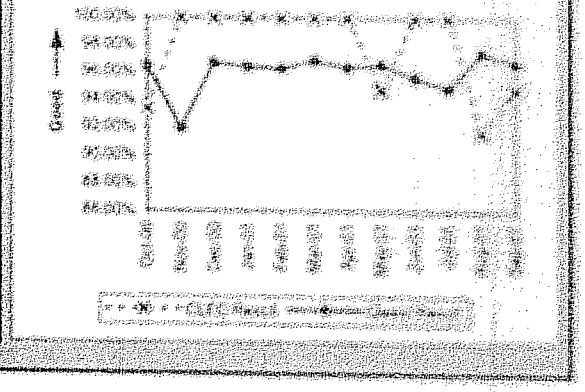
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.64
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.94	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.09	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.69	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

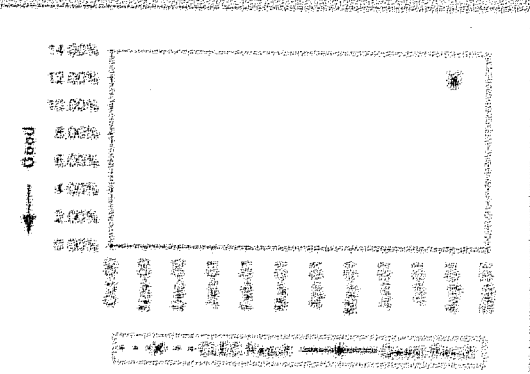
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.03	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.45	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.36	-1.48
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.21
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.6
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

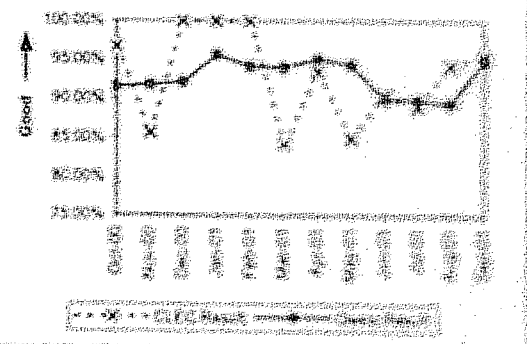
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



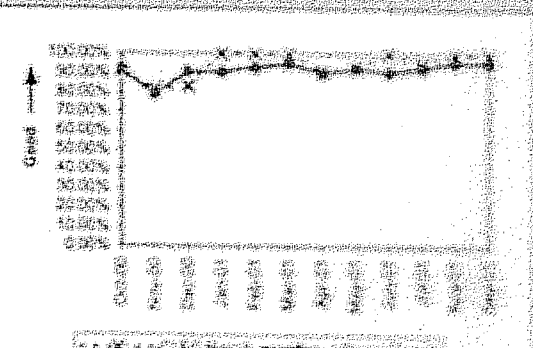
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



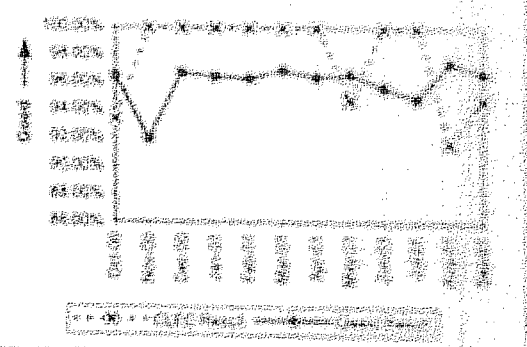
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	656	91.84%	0.23	-0.66
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.09	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.45
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.06
May-01	13	14	92.86%	25.75%	725	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

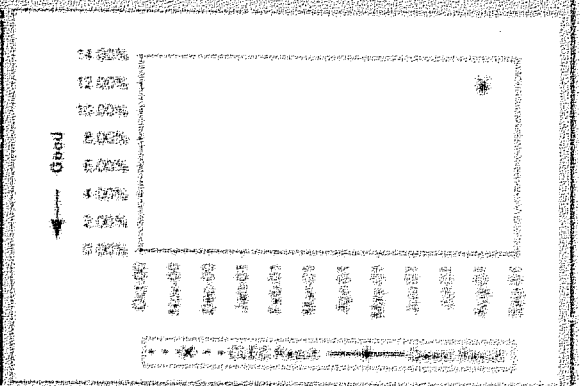
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.93	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.13	-1.82
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

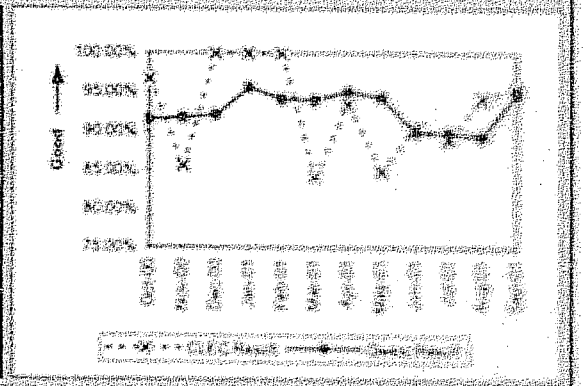
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



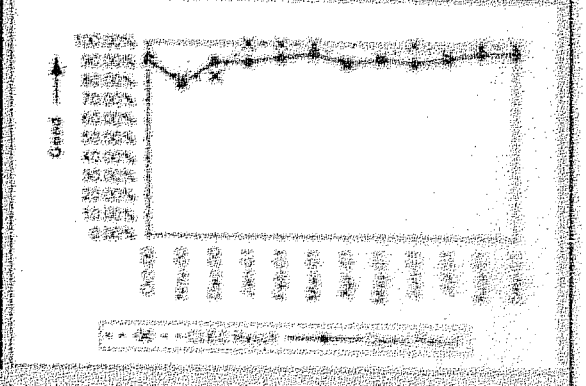
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.0
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



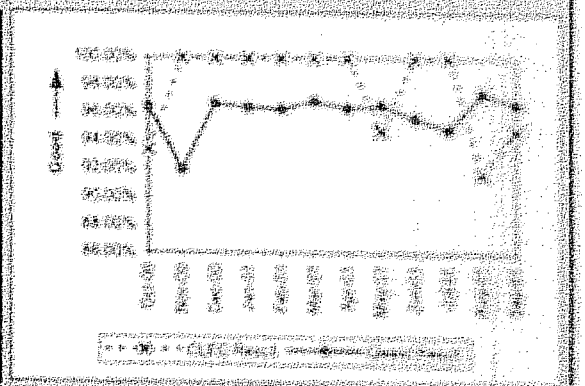
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	656	91.84%	0.23	-0.66
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.64	-1.02
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.05	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.66	-1.04
May-01	13	14	92.86%	25.75%	725	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

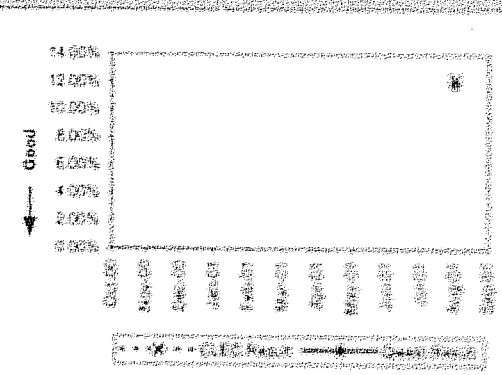
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.93	-0.08
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.67
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

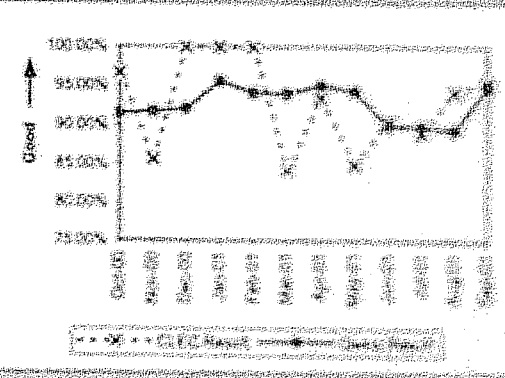
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



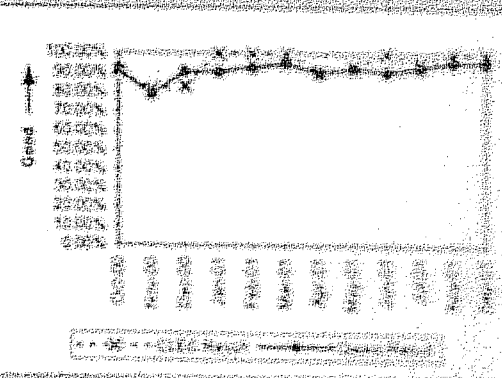
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.83
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.16	-1.12



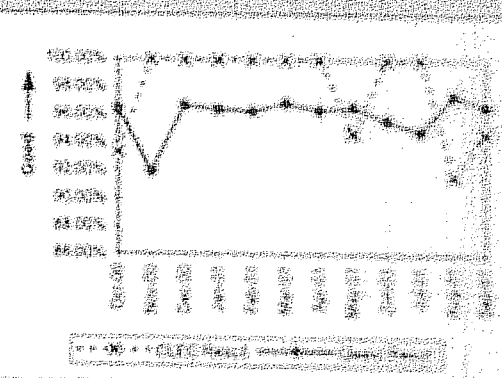
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.66
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.05	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	809	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.23
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

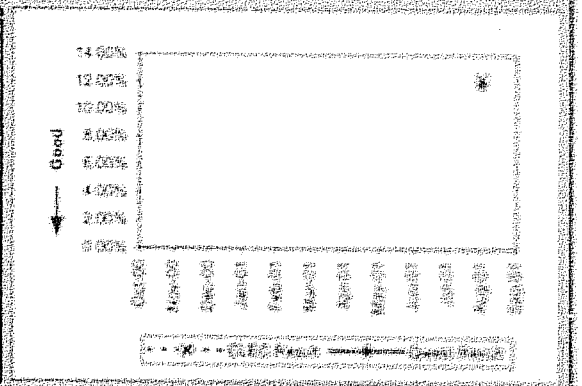
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.65	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.67
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

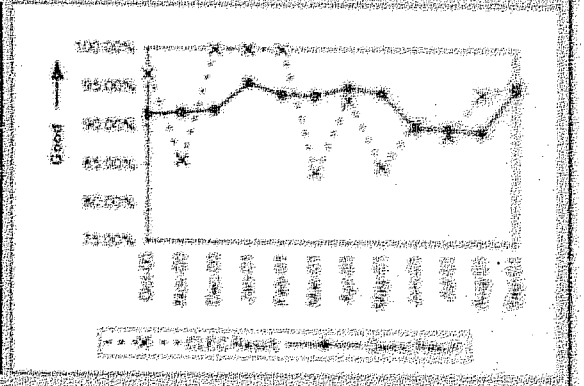
Repair Repeat Report Rate (Percent) (MR-7')-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



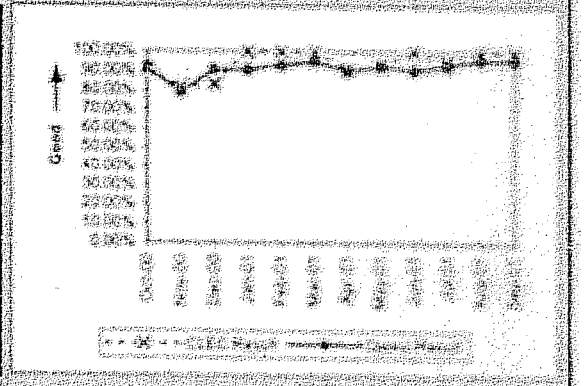
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.83
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.35	-1.13



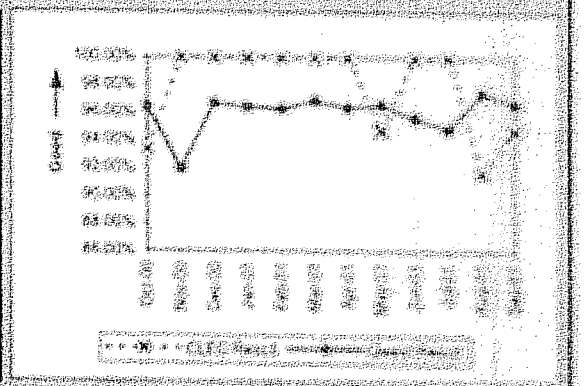
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.09	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.69	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

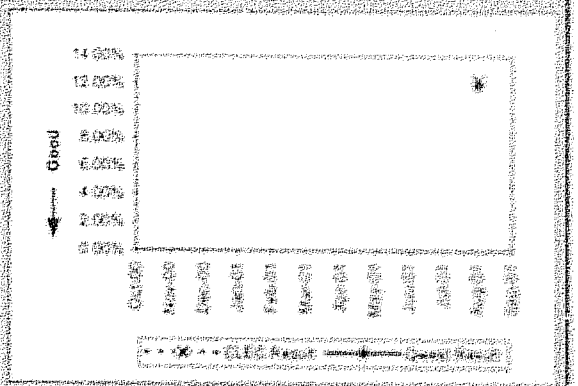
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.03	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.45
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.67
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

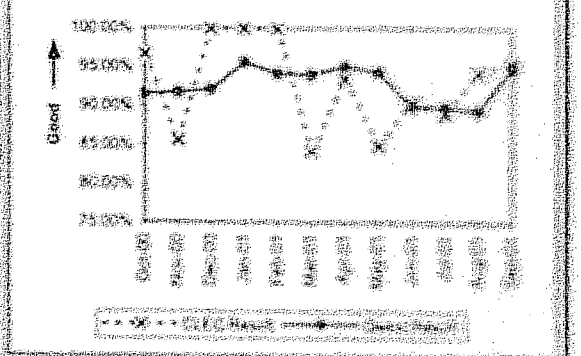
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



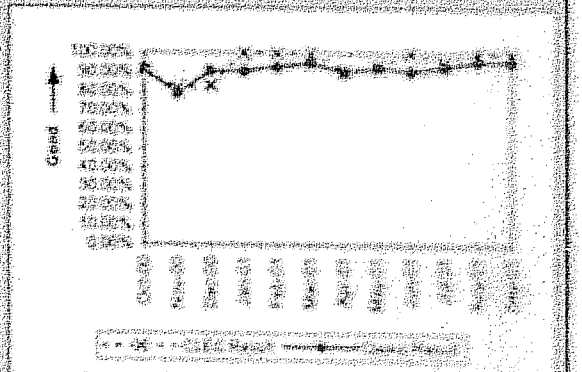
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.75
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	40	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.32



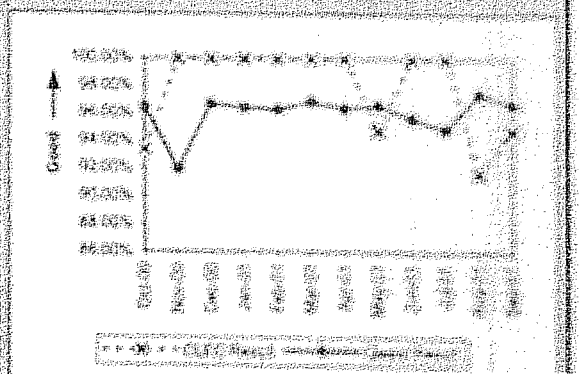
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.66
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.15
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.05	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.45
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.43
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.66	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.56
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

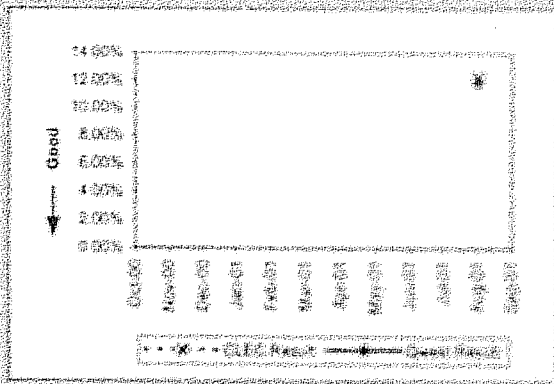
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.03	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.59
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.48
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.71	-1.45
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.45
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.81
Jun-01	15	15	100.00%	0.00%	1116	1187	95.63%	-0.80	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.82
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

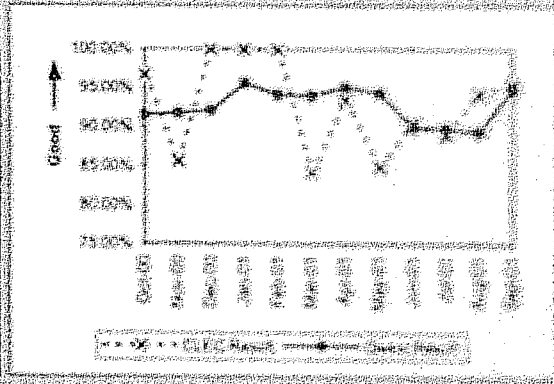
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



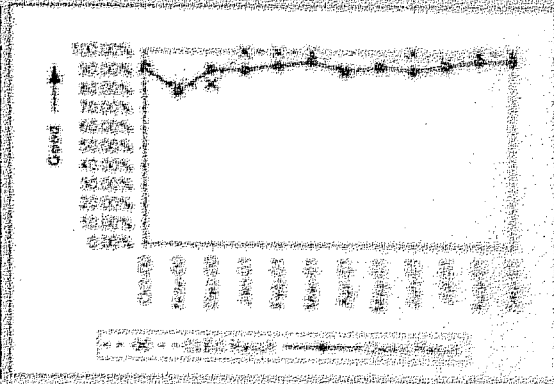
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.25
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



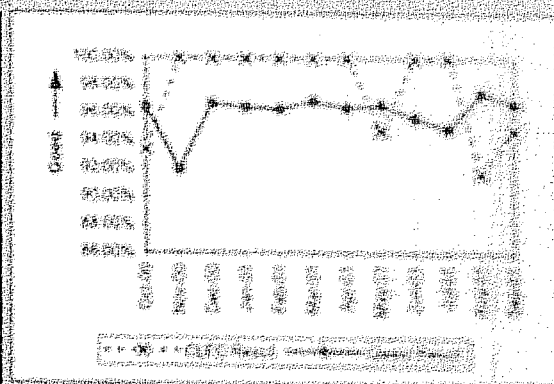
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.84
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.19
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.05	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	725	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.56
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

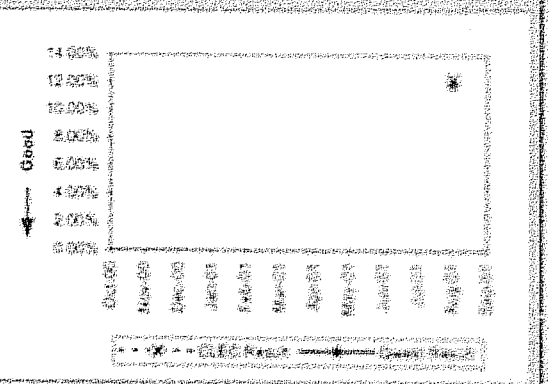
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.03	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.59
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.45	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.48
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.71	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

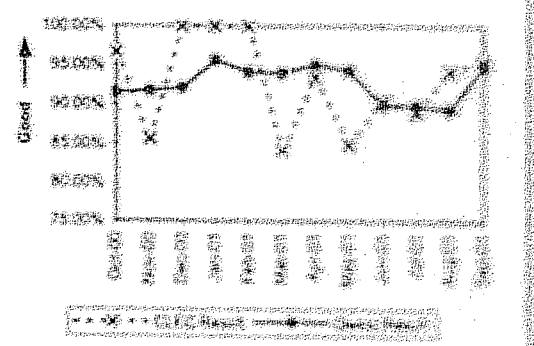
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



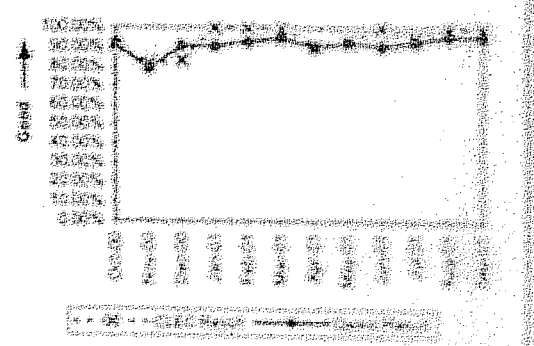
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



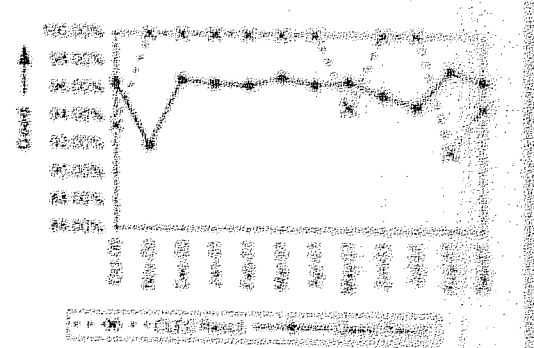
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.66
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.15
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.05	-1.68
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

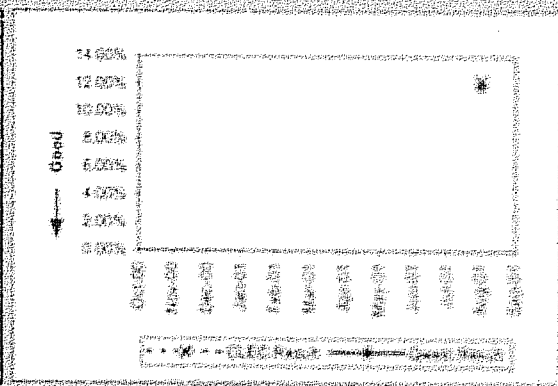
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.03	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.46	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.71	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

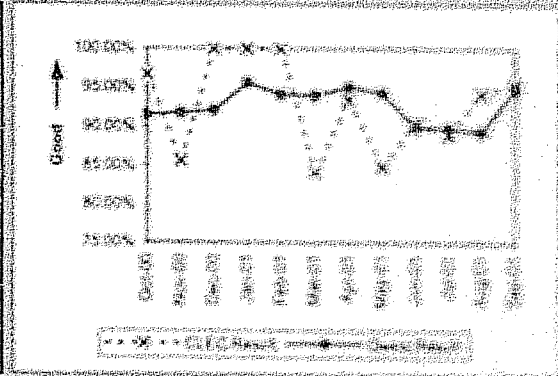
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



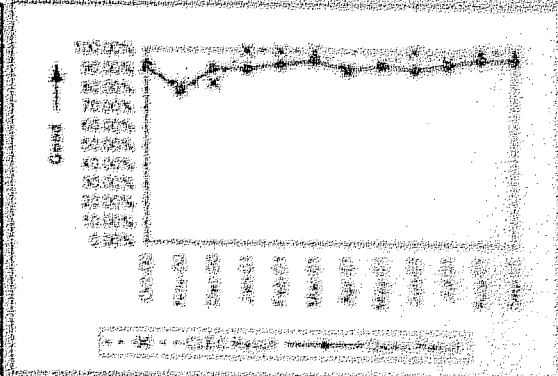
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.65
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.15	-1.12



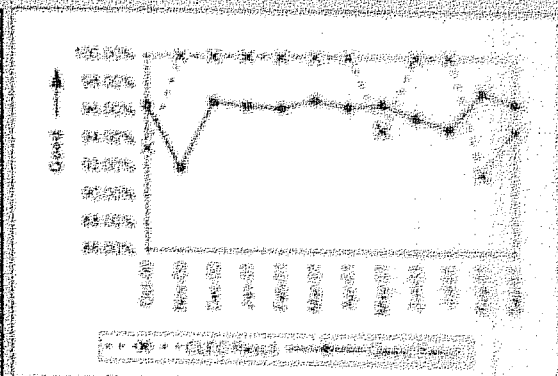
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.66
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.09	-1.56
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.45
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.66	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

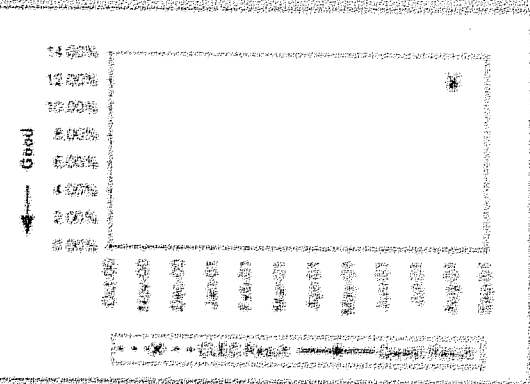
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.93	-0.08
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.59
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.43
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.21
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.67
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

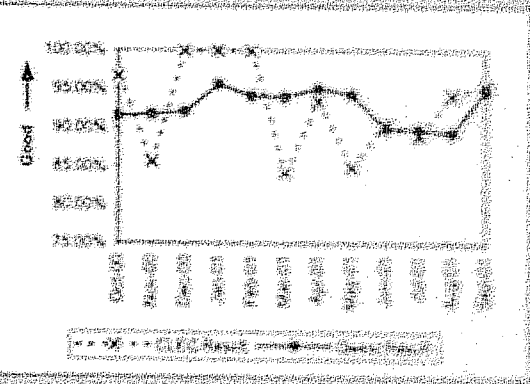
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



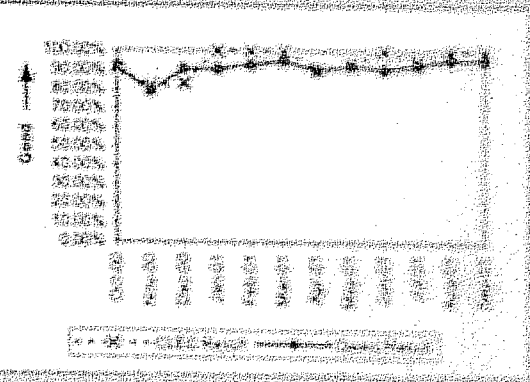
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



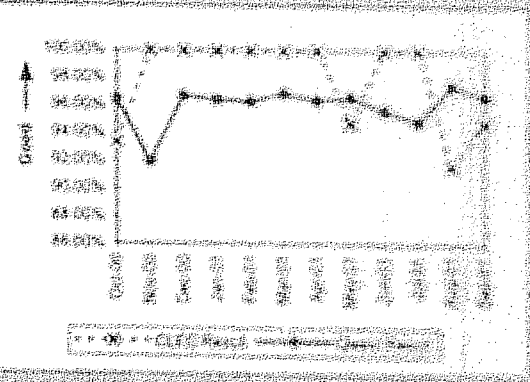
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.19
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.64	-1.00
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.05	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	26.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

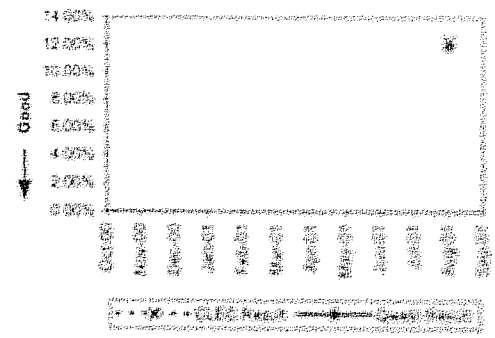
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.93	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.59
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.45	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

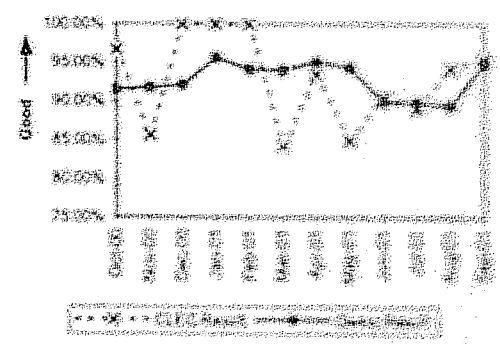
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



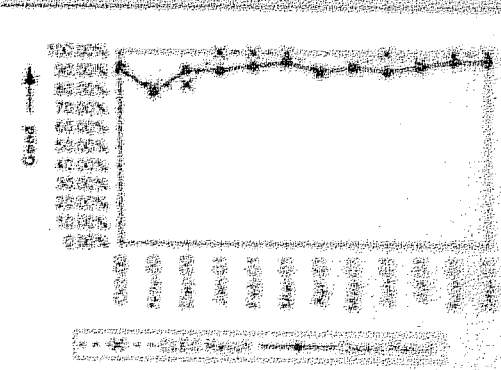
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.65
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.15	-1.12



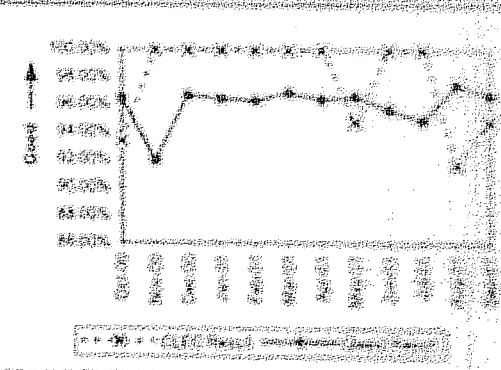
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.66
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.94	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.09	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.66	-1.08
May-01	13	14	92.86%	25.75%	728	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.56
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

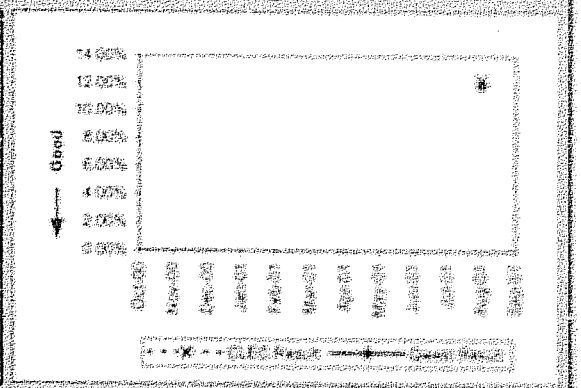
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.03	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.46	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.52	-1.15
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

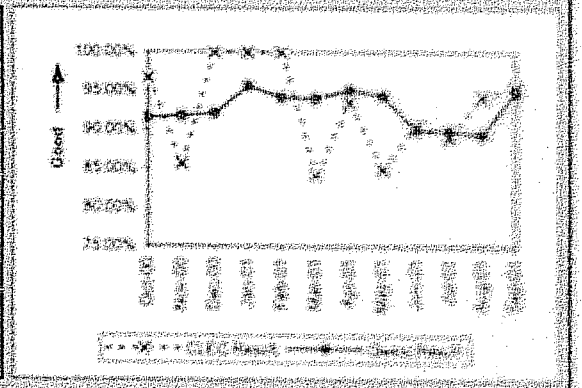
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



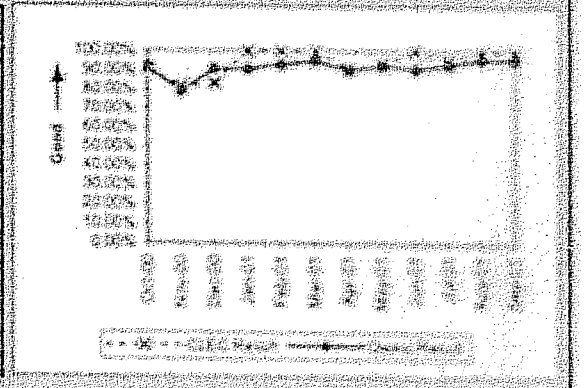
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.86
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.16	-1.12



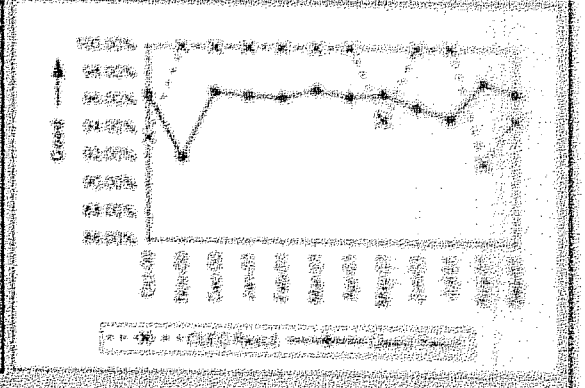
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.15
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.09	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.45
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	725	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.69	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

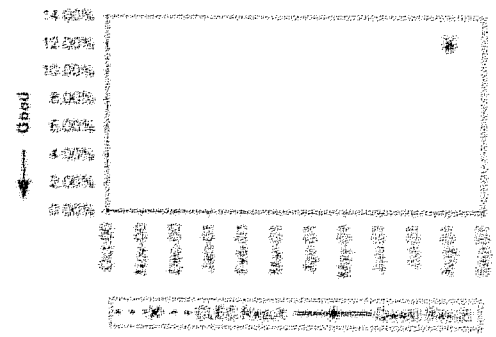
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.93	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.45	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

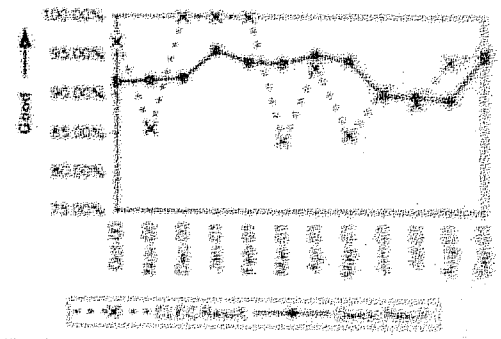
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



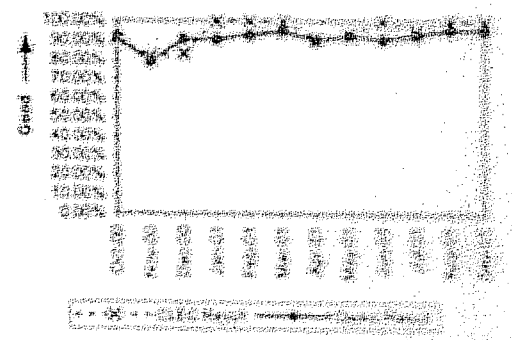
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	596	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.55
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



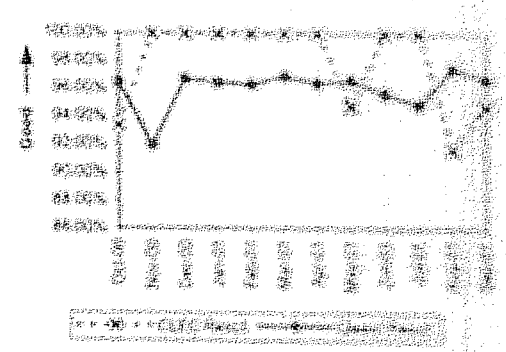
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.66
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.02
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.09	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	805	894	90.03%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	725	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

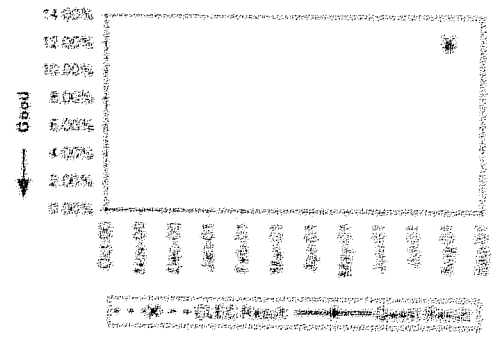
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.03	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.59
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.45	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.81
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

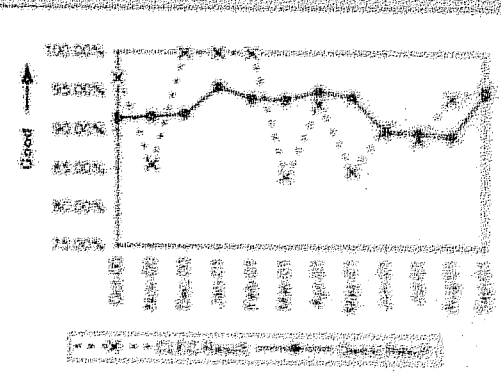
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



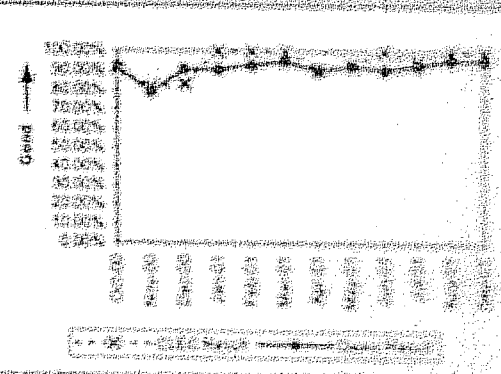
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.39	-1.12



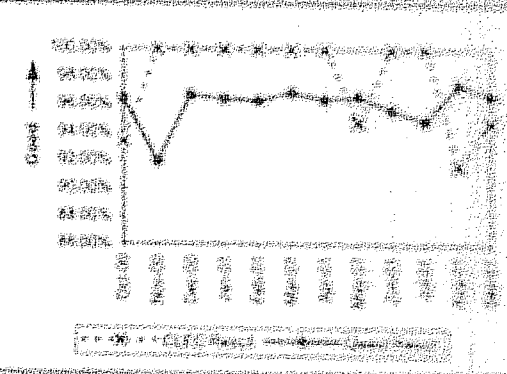
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.66
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.19
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.94	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.09	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.51	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.06
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.69	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

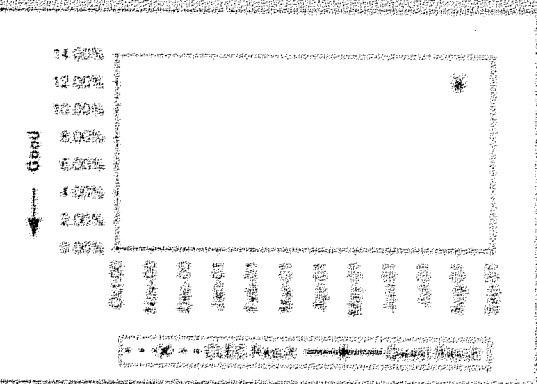
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.03	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.67
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

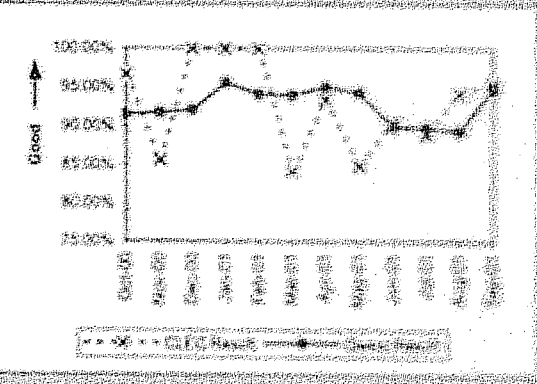
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-0									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



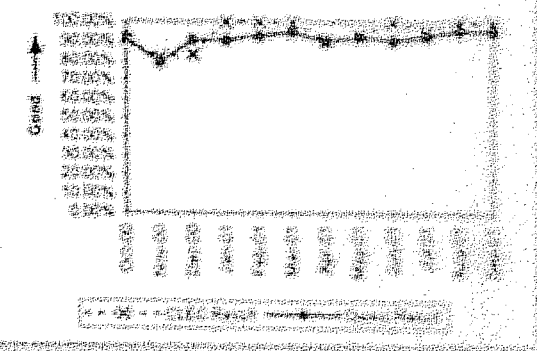
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.39	-1.12



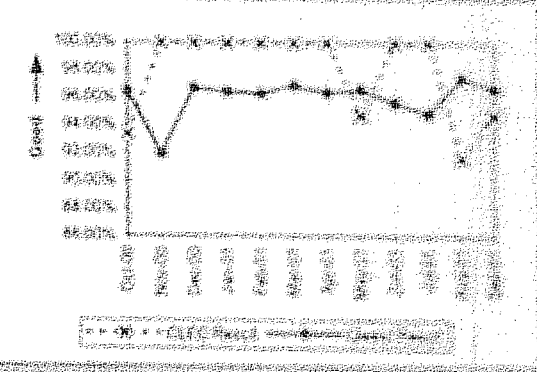
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.56
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.94	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.05	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.66	-1.06
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

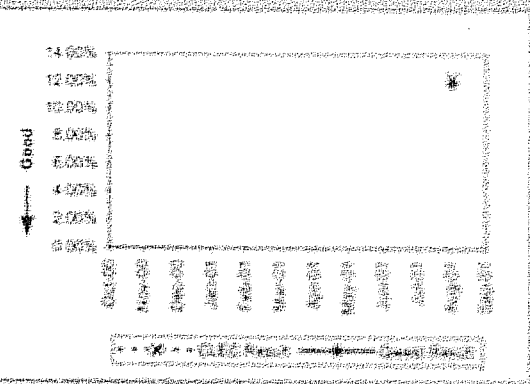
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.95	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.43	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

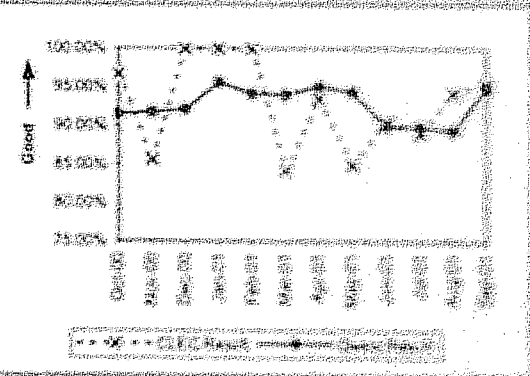
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



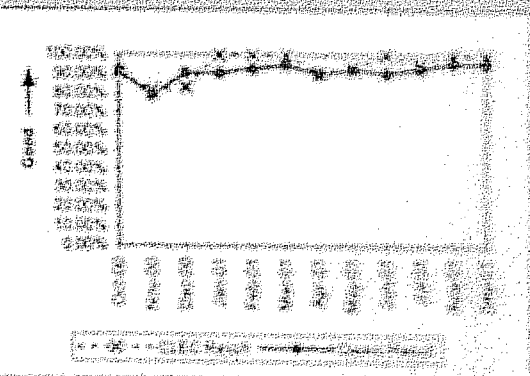
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.15	-1.12



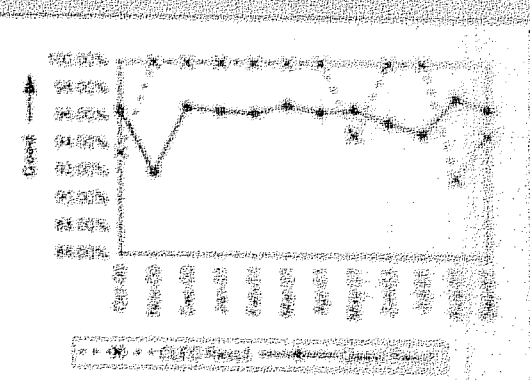
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.84
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.94	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.09	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.06
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.69	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

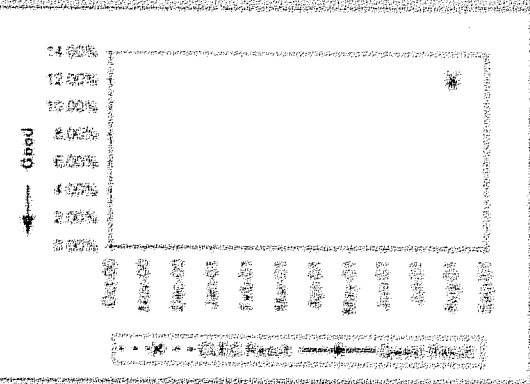
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.03	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.45	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.44
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.41	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.82
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

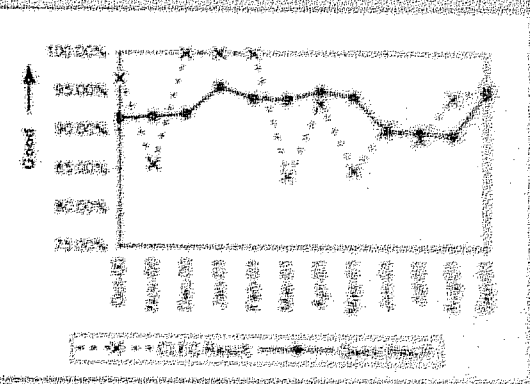
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



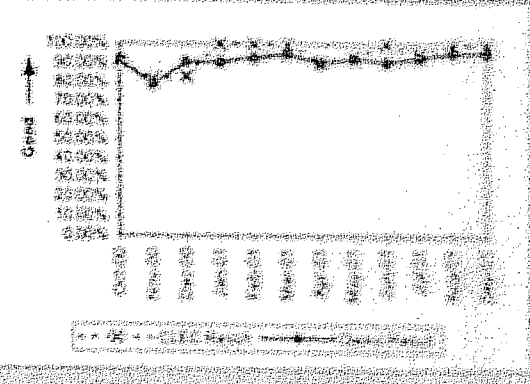
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.65
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.35	-1.12



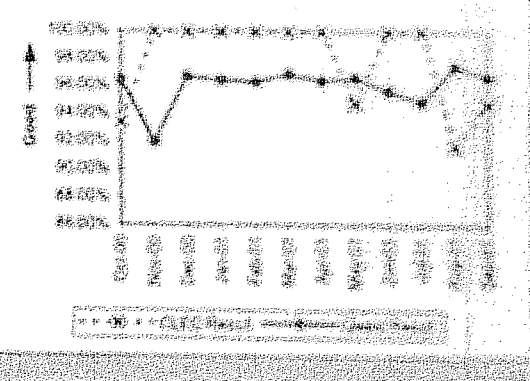
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.66
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.09	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.45
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.66	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

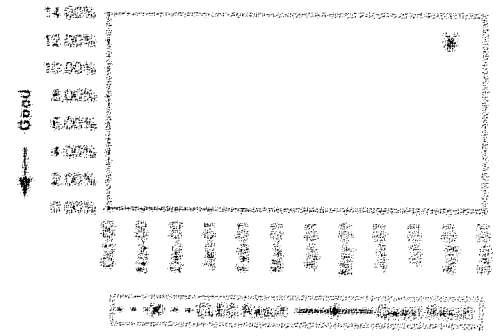
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.93	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.46	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.43
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

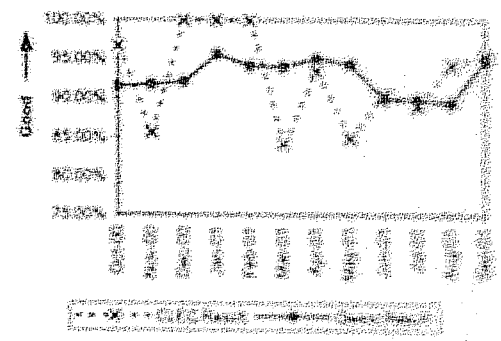
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



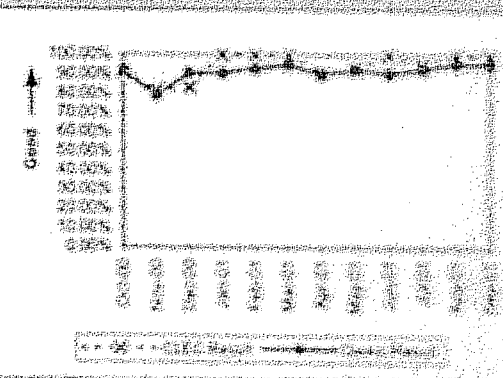
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.15	-1.12



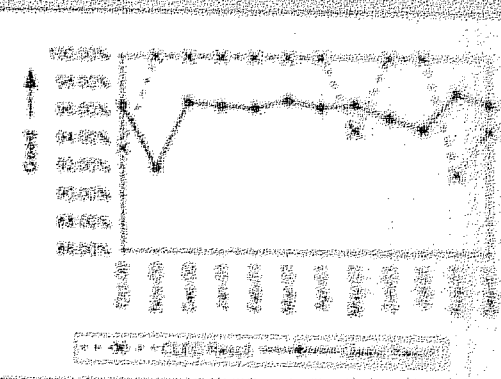
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.94	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.05	-1.86
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.66	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

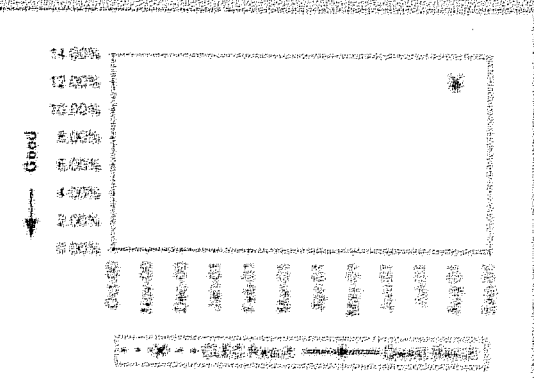
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.93	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.43	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.85
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

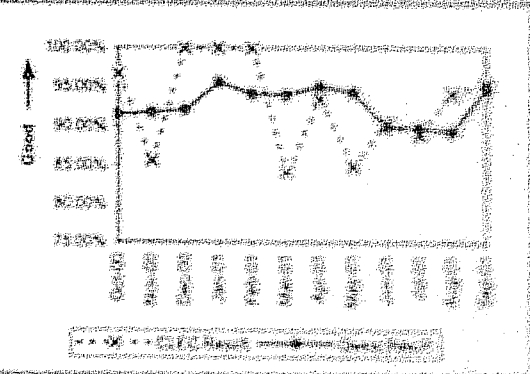
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



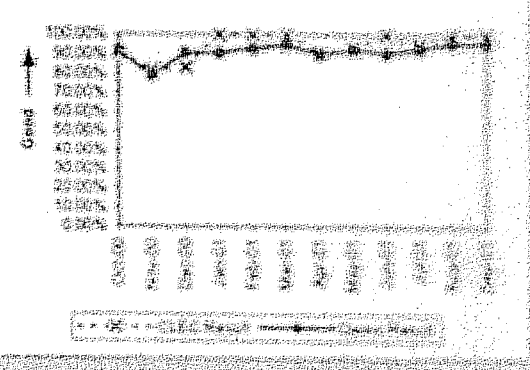
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.15	-1.12



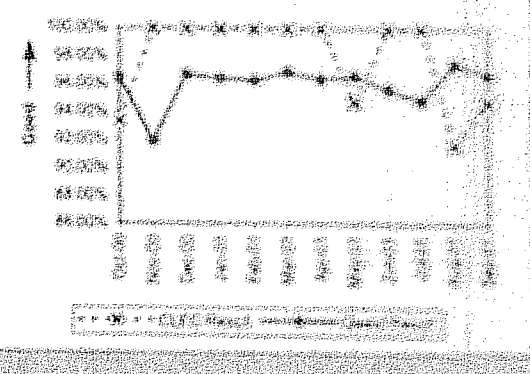
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.15
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.05	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.51	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.66	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

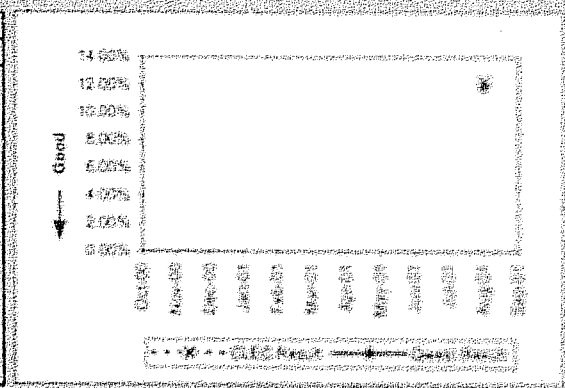
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.93	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.66
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.45	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.45
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.67
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

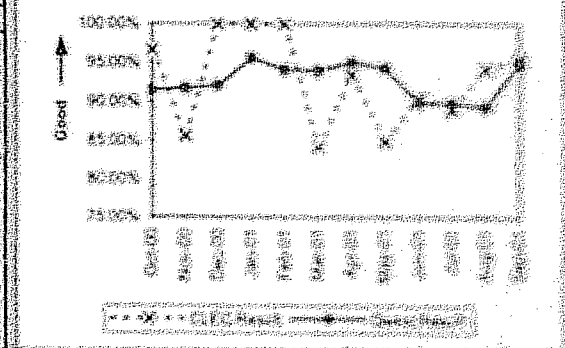
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



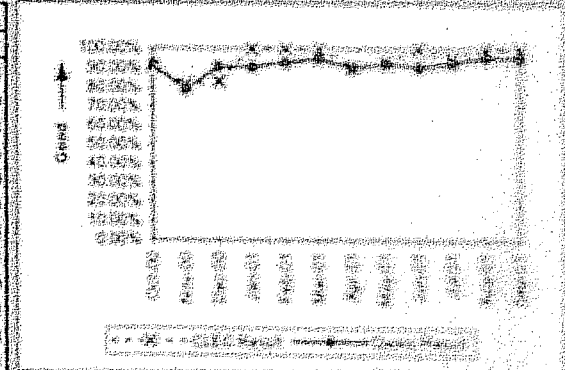
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	986	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



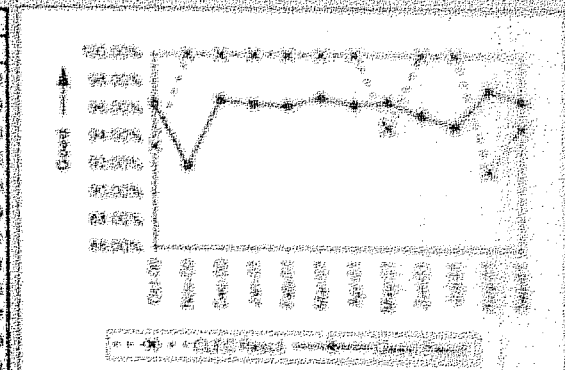
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.19
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.02
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.05	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	26.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.69	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.03	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.48
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.13	-1.83
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Continuation

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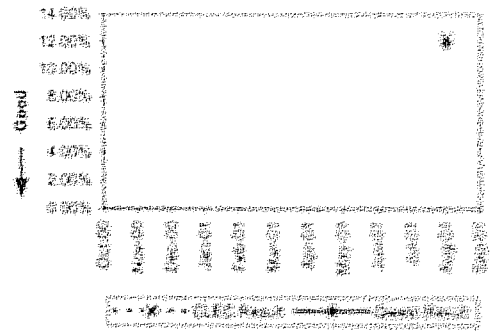
of pages

Checklist #14 - Resale - Residence Repair

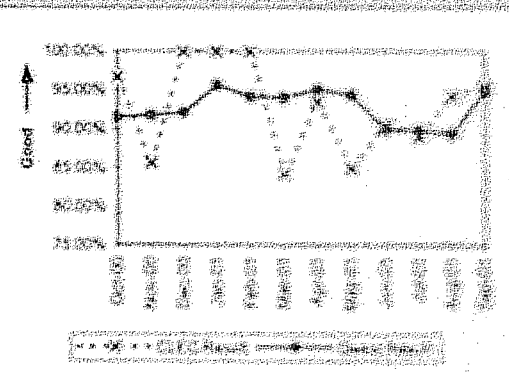
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



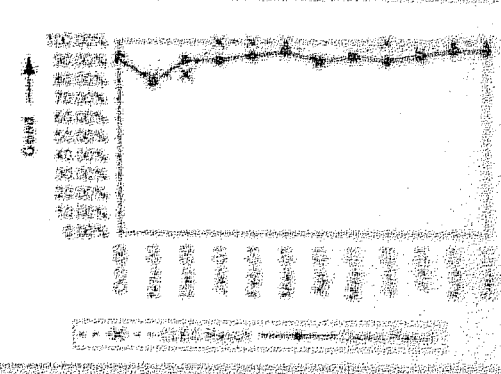
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.0
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.39	-1.12



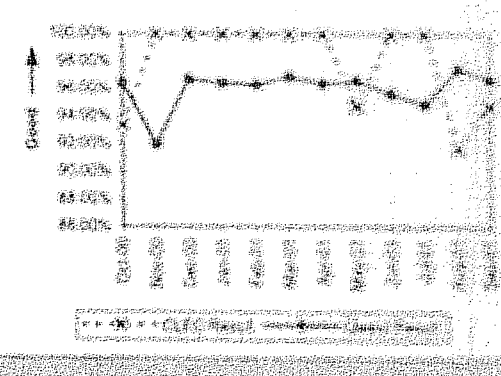
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.09	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.45
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.66	-1.04
May-01	13	14	92.86%	25.75%	728	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

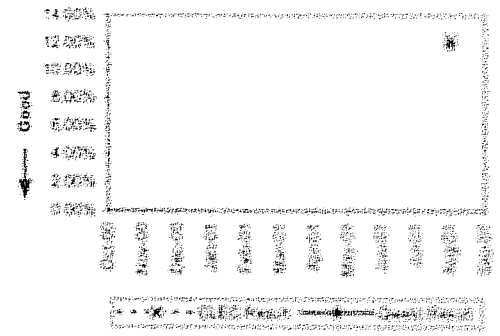
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.83	-0.08
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.45	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.71	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.84	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.6
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

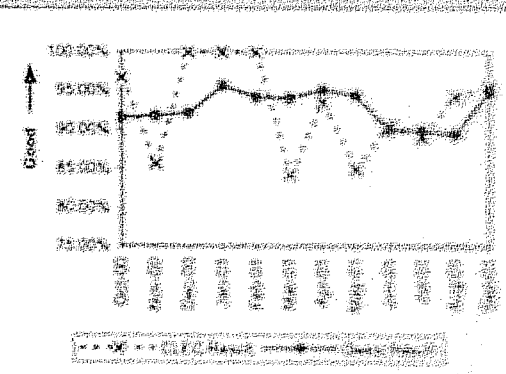
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



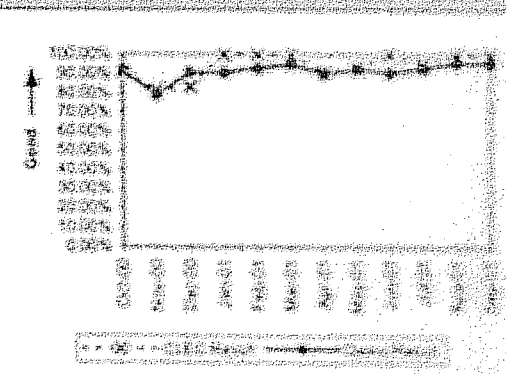
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.65
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



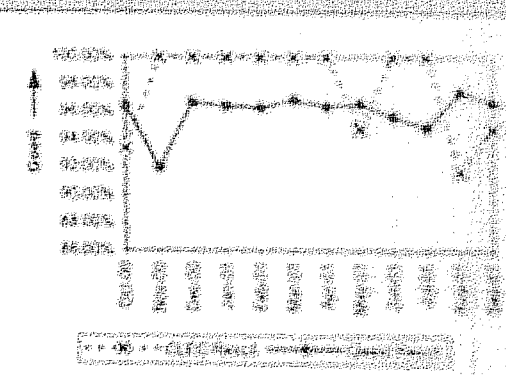
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.66
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.19
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.94	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.09	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	728	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.56
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

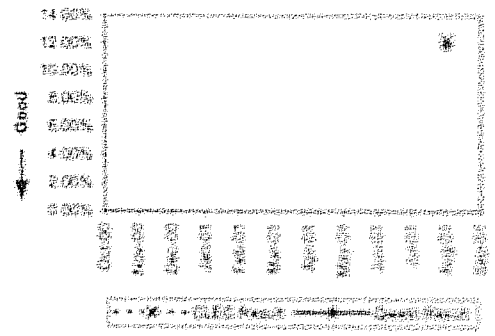
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.63	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.46	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.71	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

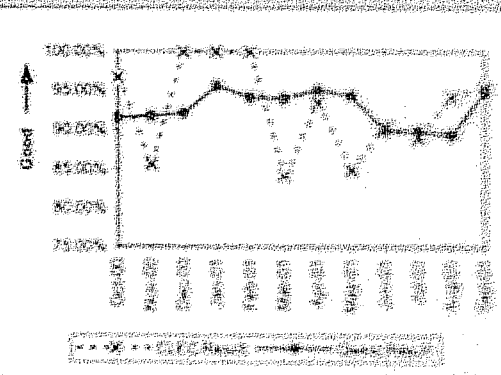
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



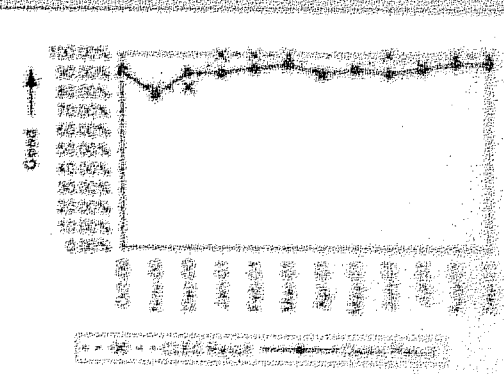
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.0
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



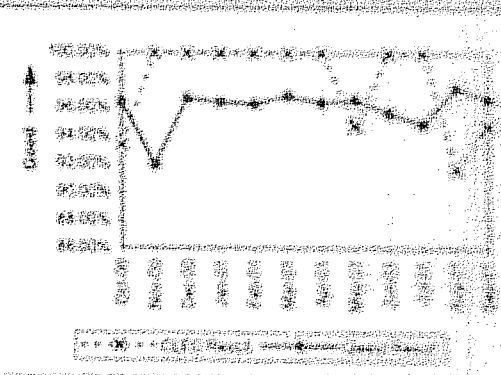
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.66
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.09	-1.68
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.45
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	728	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.56
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

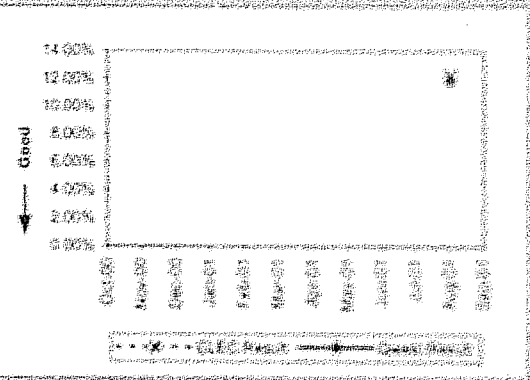
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.83	-0.38
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.59
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

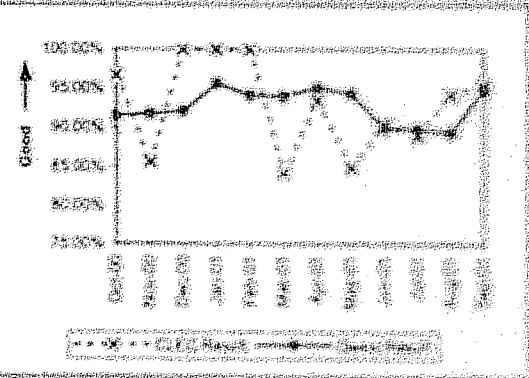
Repair Repeat Report Rate (Percent) (MR-7')-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-0									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



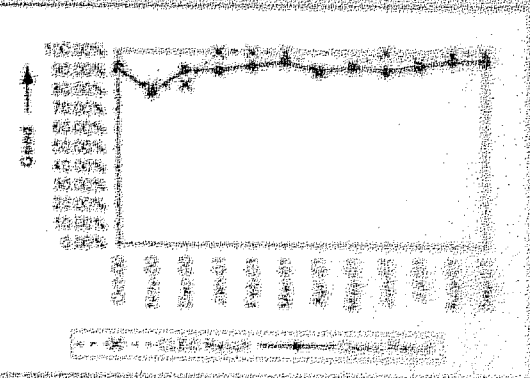
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



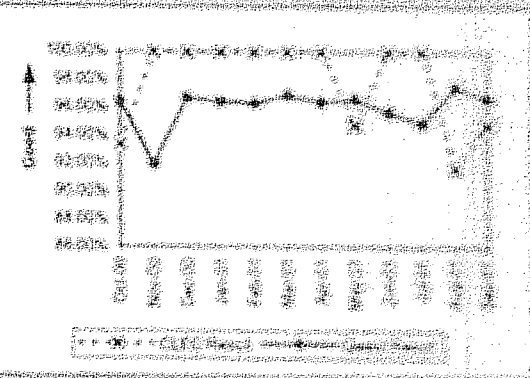
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.66
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.19
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.94	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.09	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.66	-1.06
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

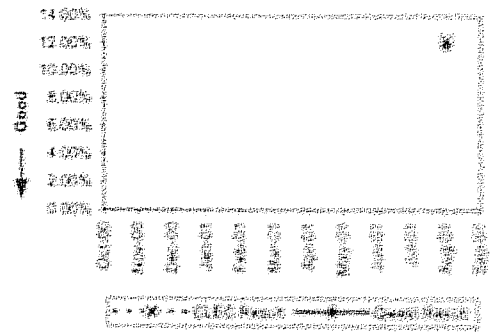
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.63	-0.38
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.71	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.43
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

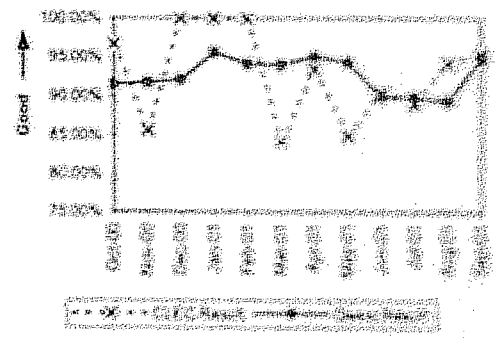
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-0									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



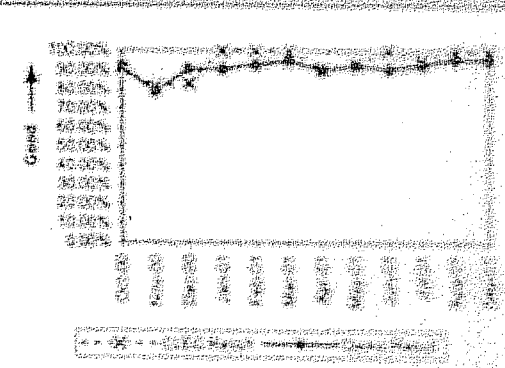
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.39	-1.12



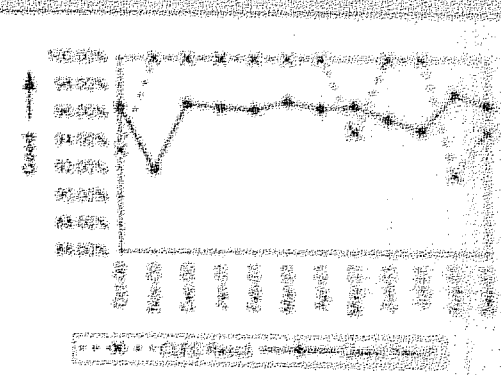
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.66
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.09	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.45
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	725	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

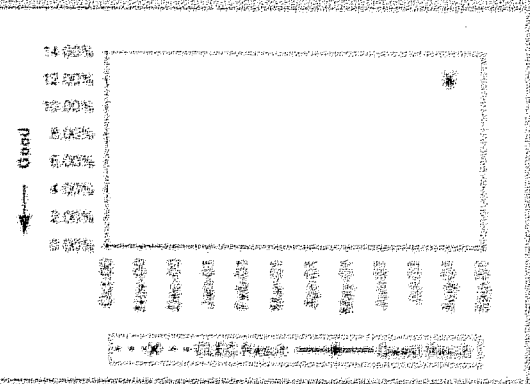
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.93	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.59
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.48
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.43
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

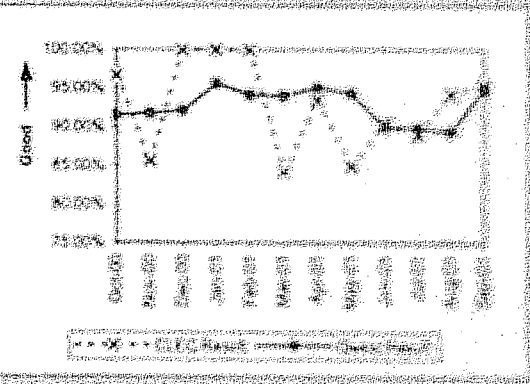
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-0									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



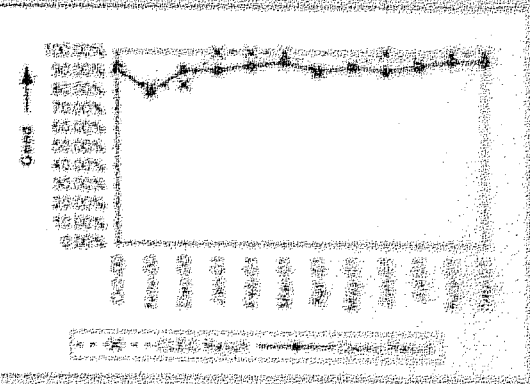
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.39	-1.12



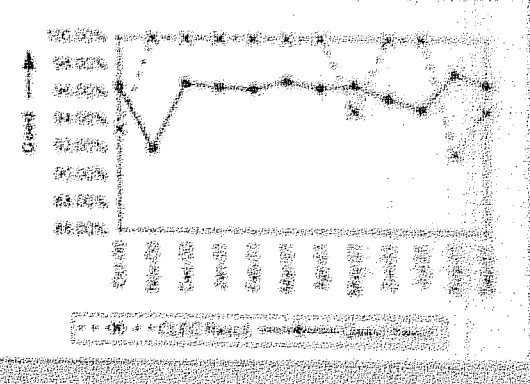
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.05	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.56
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.23
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

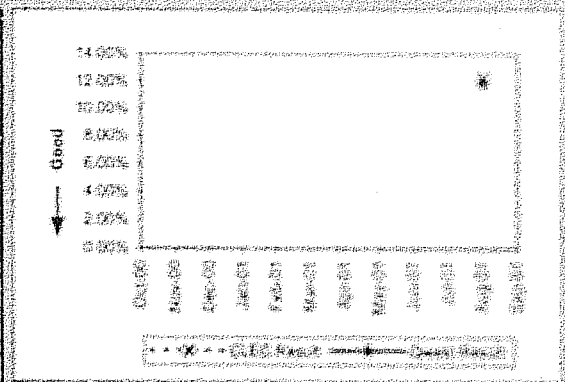
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.93	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.43
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

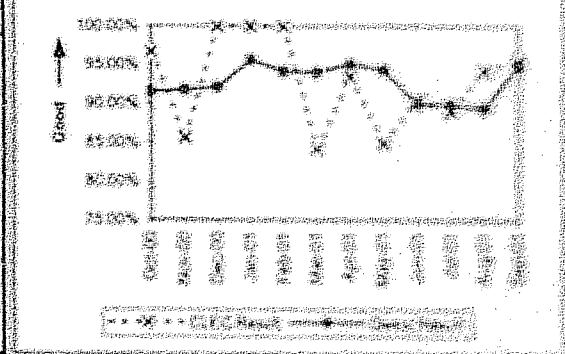
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



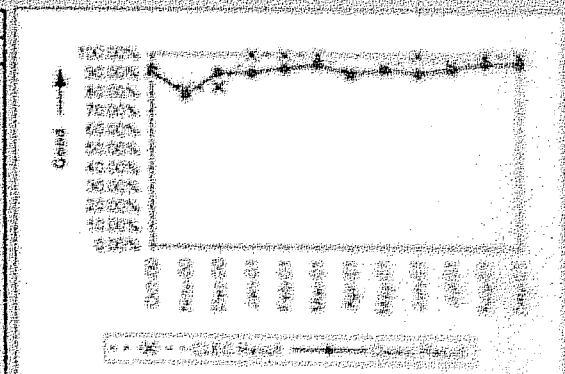
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.26	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	93.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



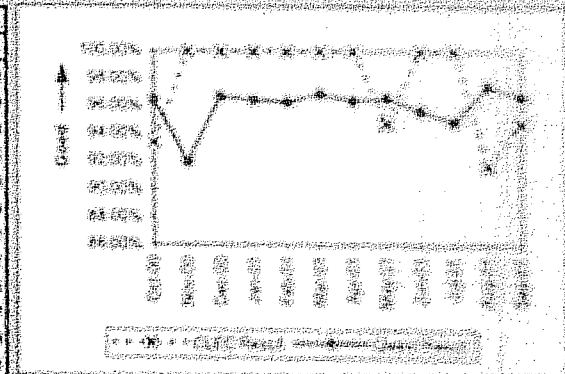
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.09	-1.88
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

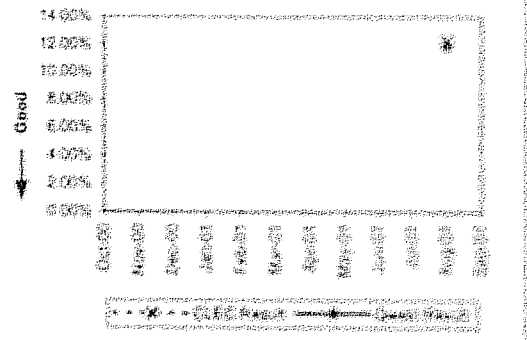
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.03	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.59
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.67
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

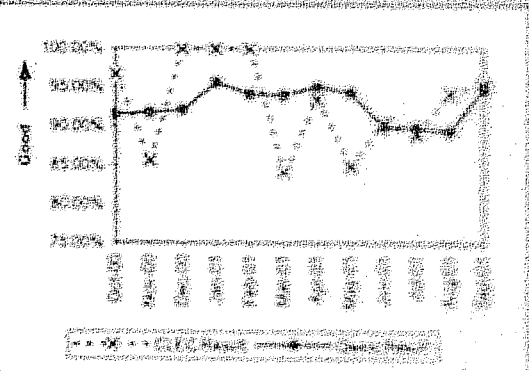
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



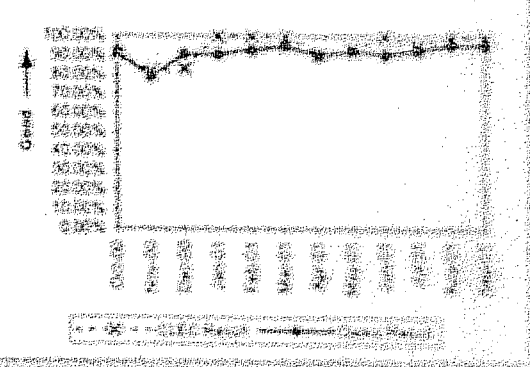
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.0
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.39	-1.12



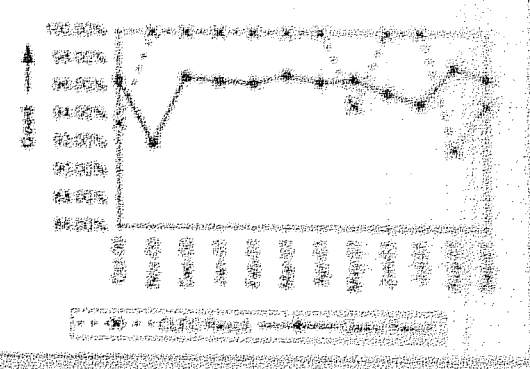
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.19
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.05	-1.08
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.66	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

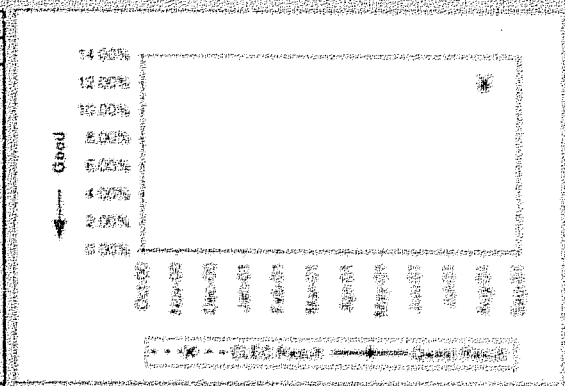
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.03	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

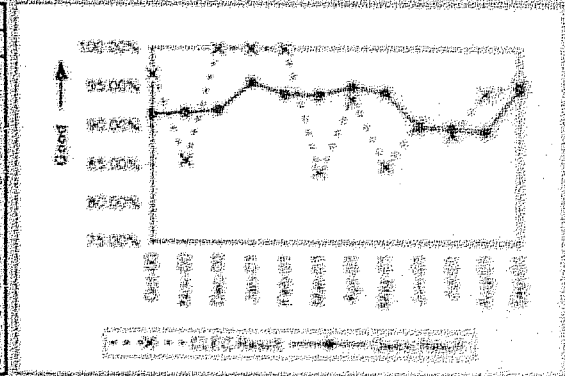
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



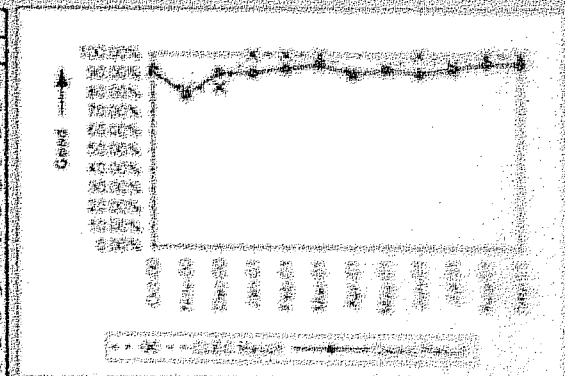
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.0
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



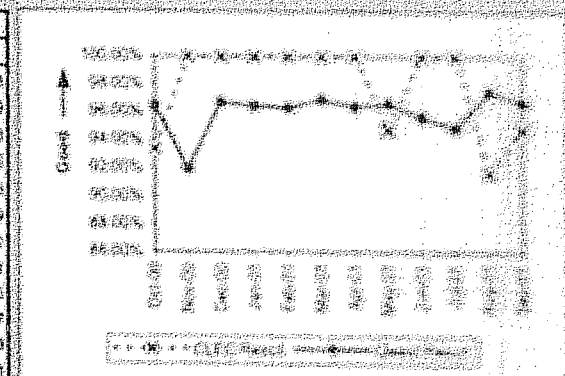
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.94	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.09	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.66	-1.04
May-01	13	14	92.86%	25.75%	728	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.23
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

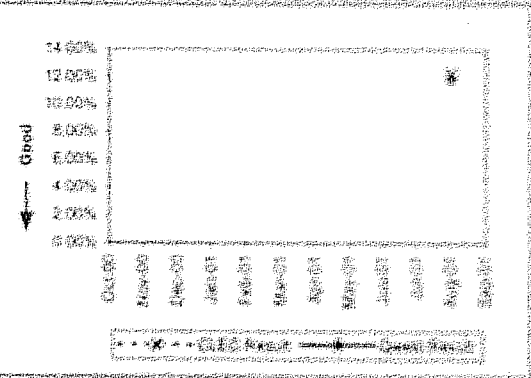
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.03	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.71	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.6
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.67
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

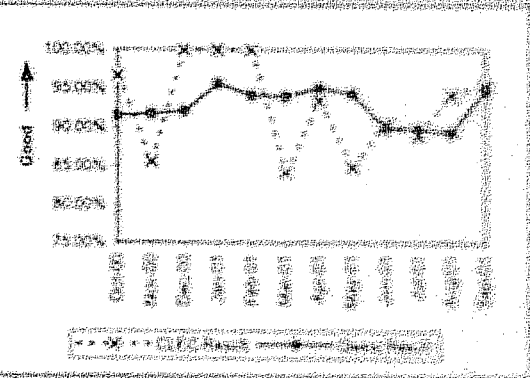
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



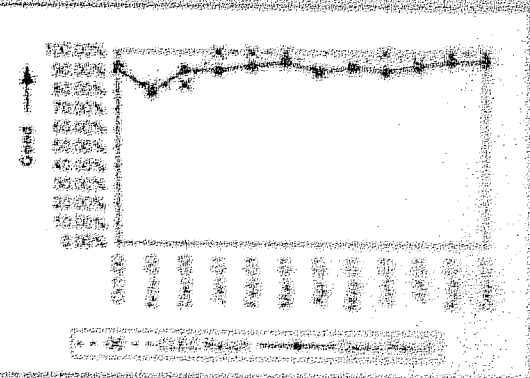
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	40	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.39	-1.12



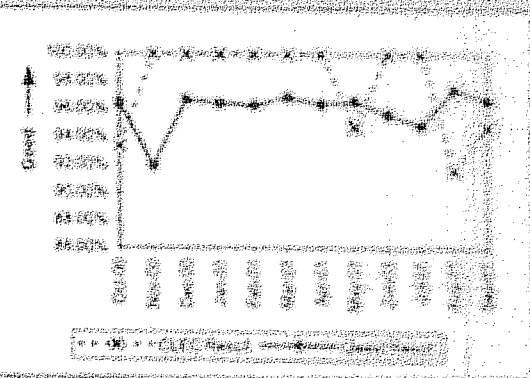
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.66
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.64	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.09	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	725	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

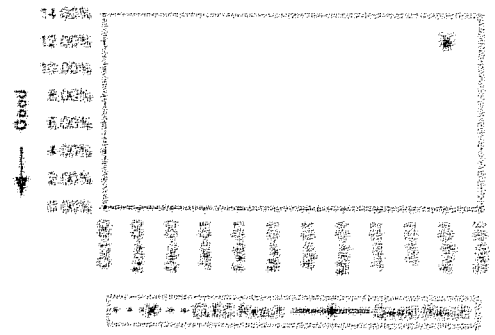
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.93	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.0
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.45
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.82
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

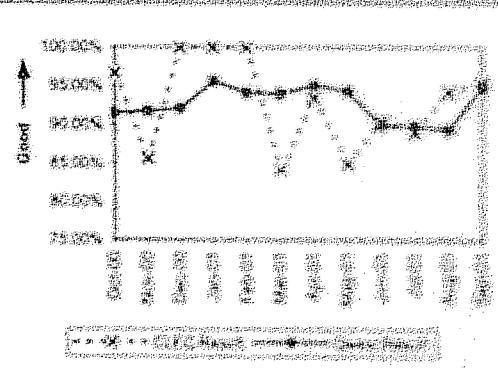
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



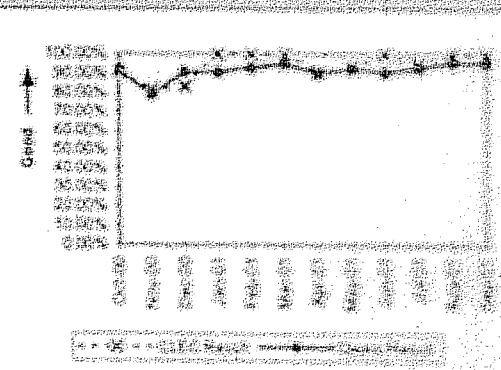
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.47
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.15	-1.12



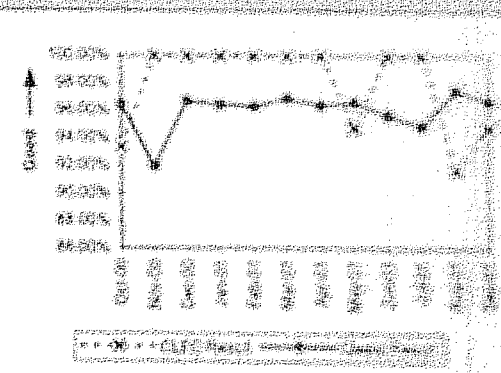
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.03	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.05	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.51	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.66	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

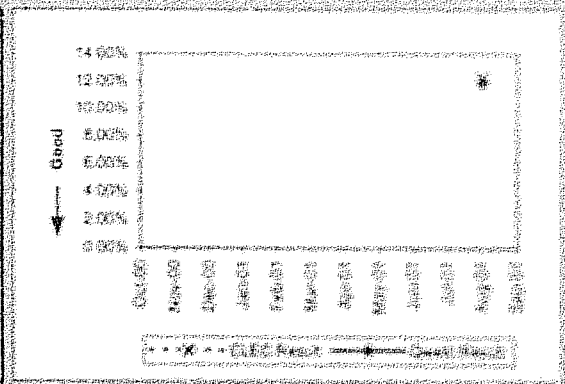
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.03	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.59
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

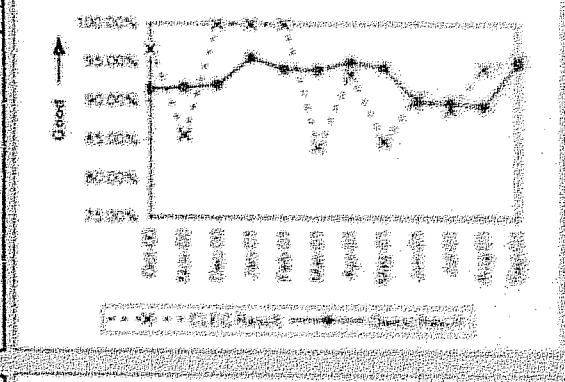
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



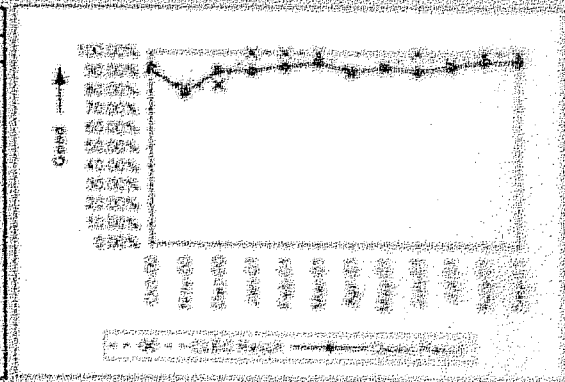
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



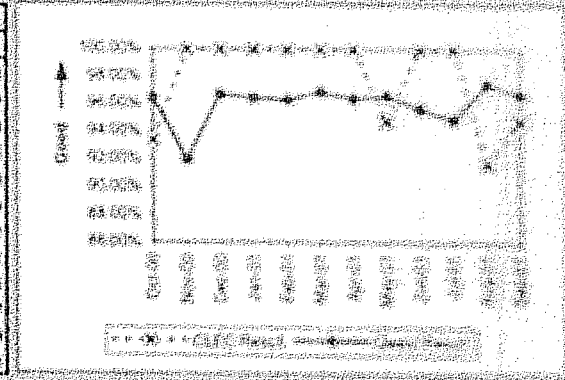
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.66
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.19
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.05	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

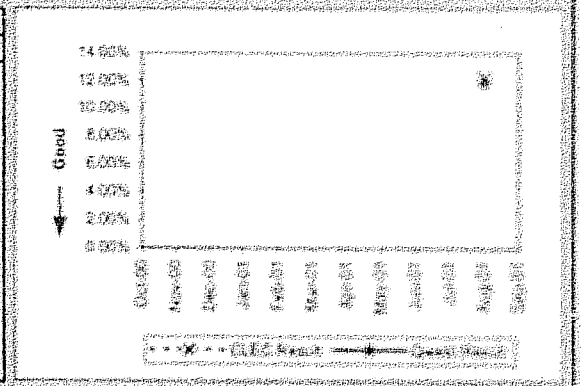
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.93	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.59
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1187	95.03%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.67
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

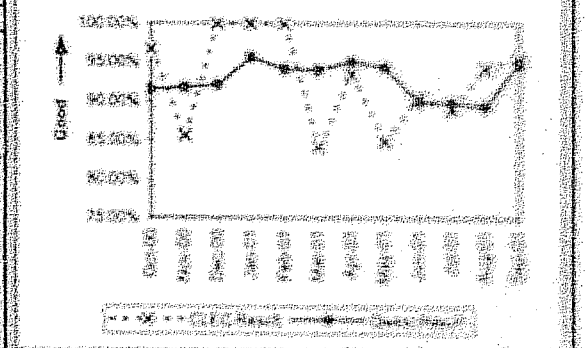
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



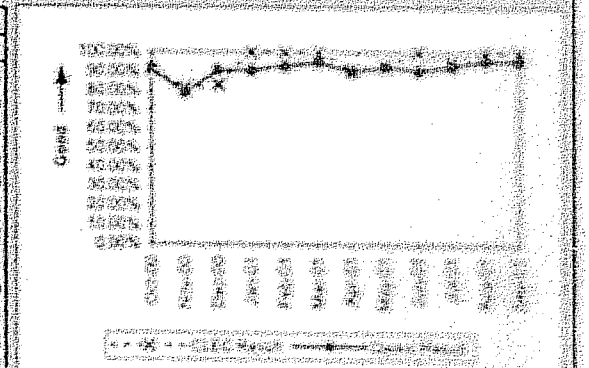
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



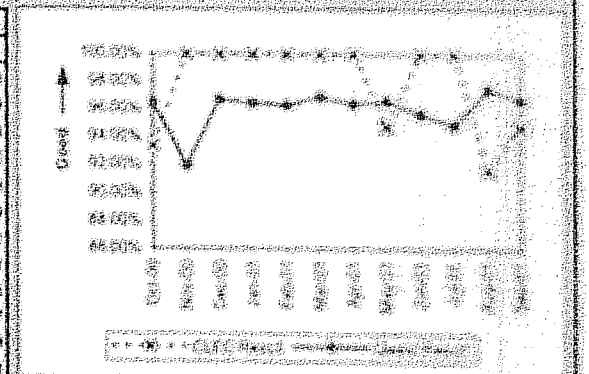
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.05	-1.68
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.66	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.69	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

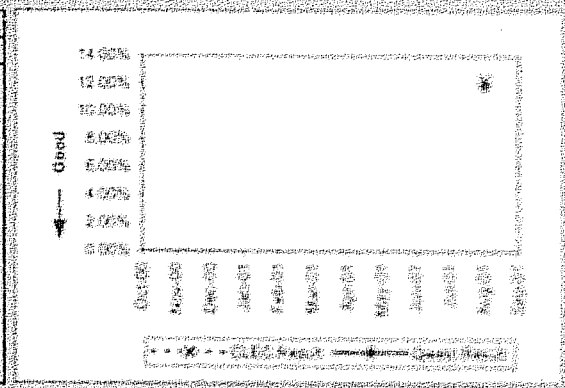
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.93	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

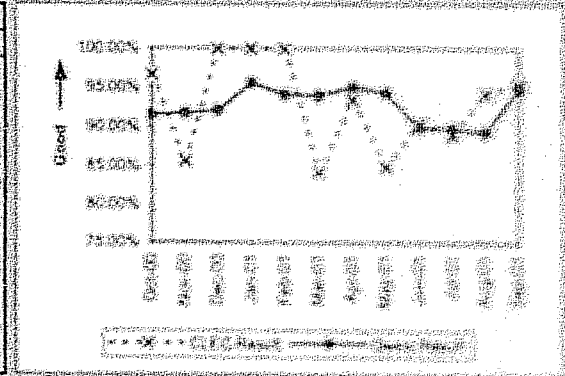
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



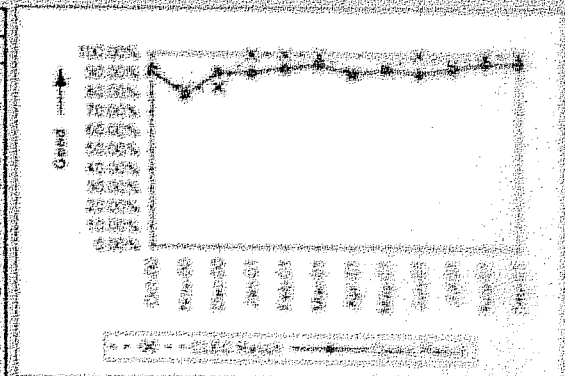
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.65
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



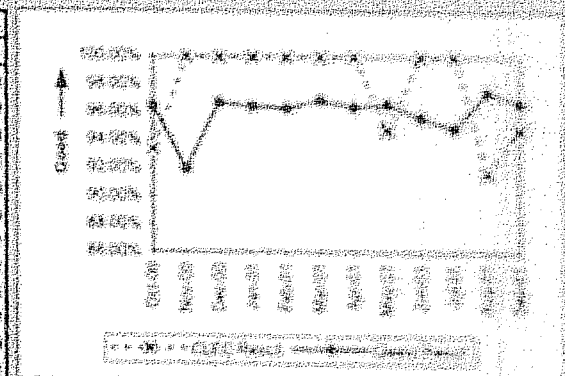
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.05	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.66	-1.04
May-01	13	14	92.86%	25.75%	728	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.69	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

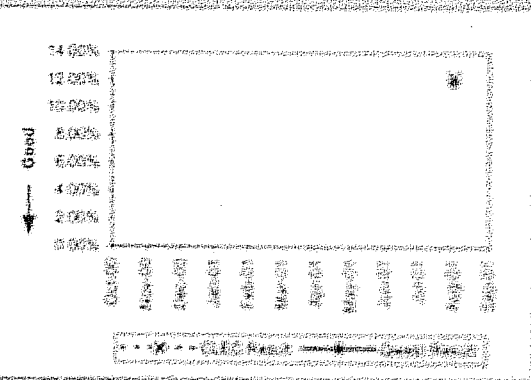
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.93	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.71	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.6
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

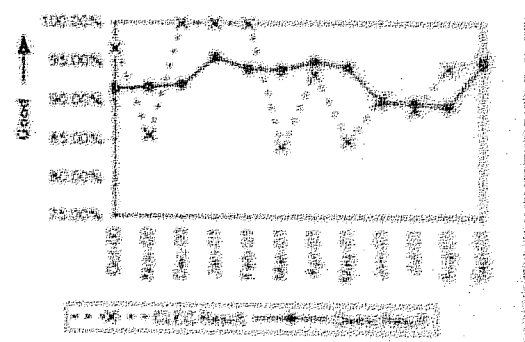
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dens	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-0									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



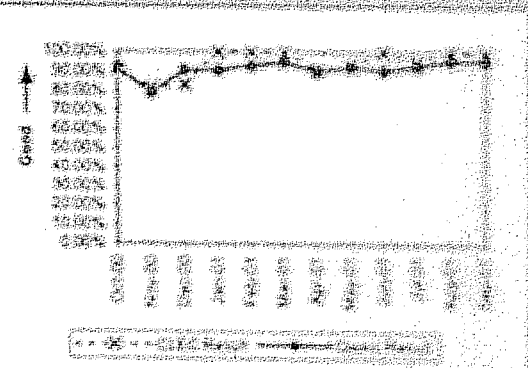
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



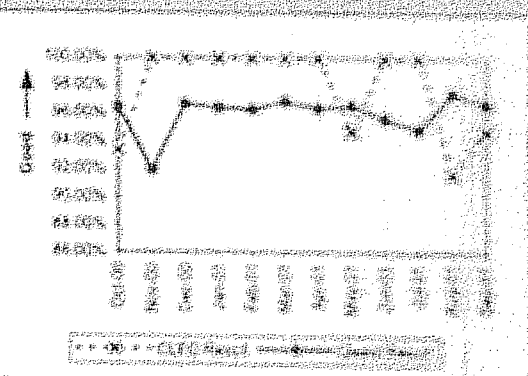
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.66
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.09	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	876	90.77%	-0.95	-1.56
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.69	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

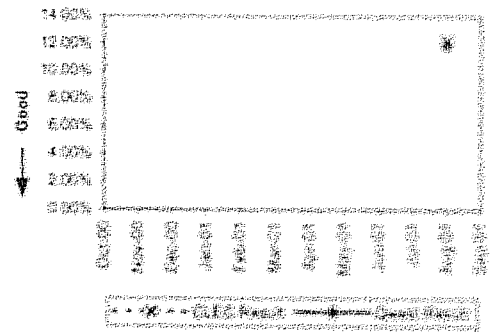
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.93	-0.08
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

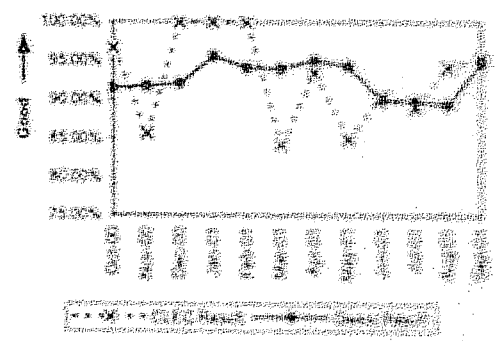
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dens	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



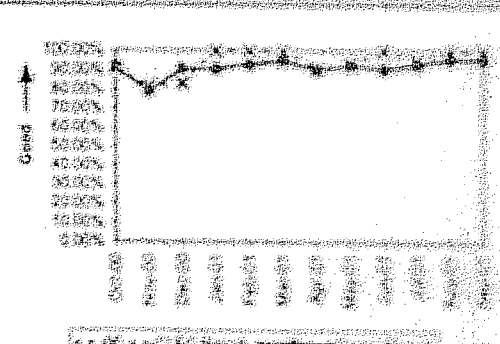
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dens	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	26	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1316	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.65
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



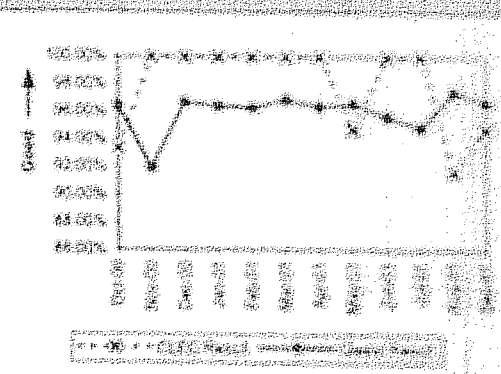
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dens	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.05	-1.68
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.45
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.56
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

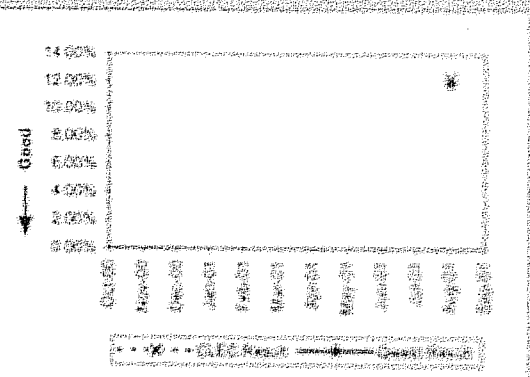
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dens	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.03	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.68
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.45
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.67
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

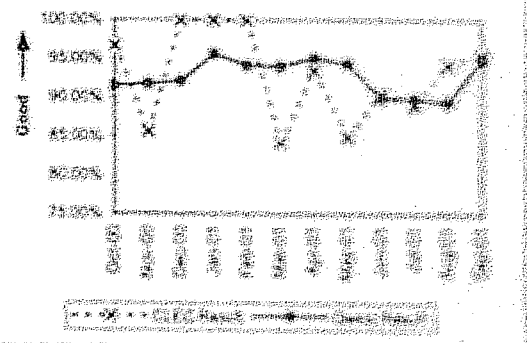
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-0									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



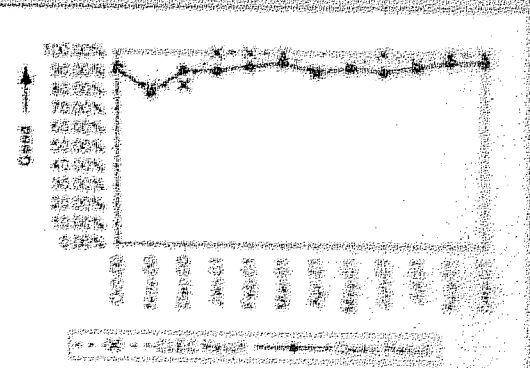
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.83
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	986	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.16	-1.12



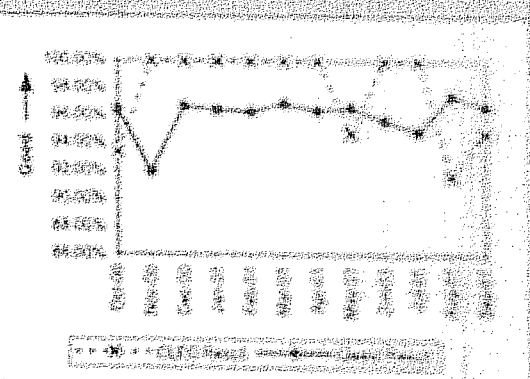
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	656	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.19
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.09	-1.68
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.51	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	728	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.69	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

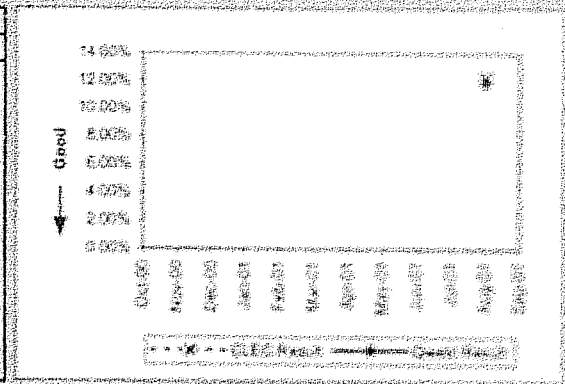
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.93	-0.08
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.59
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

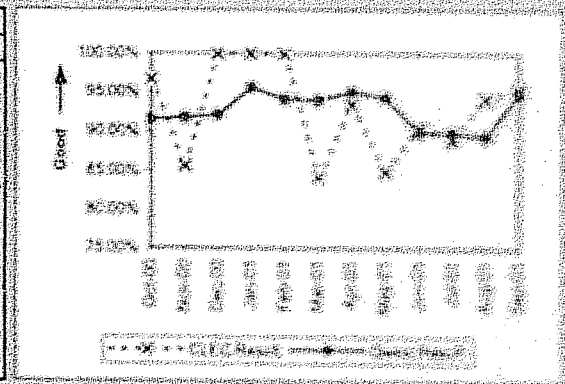
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



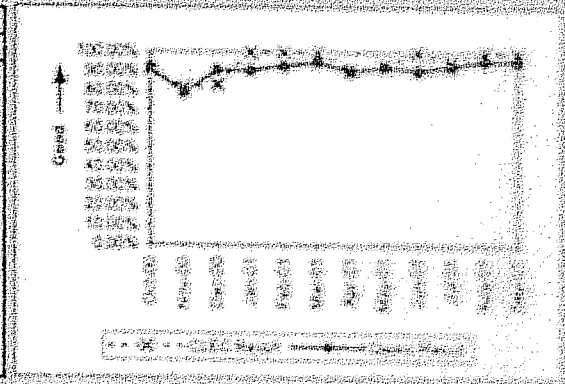
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	40	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.15	-1.12



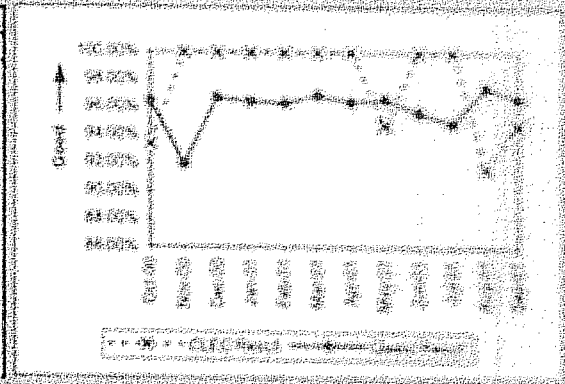
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.88
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.19
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.05	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.45
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.56
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.69	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

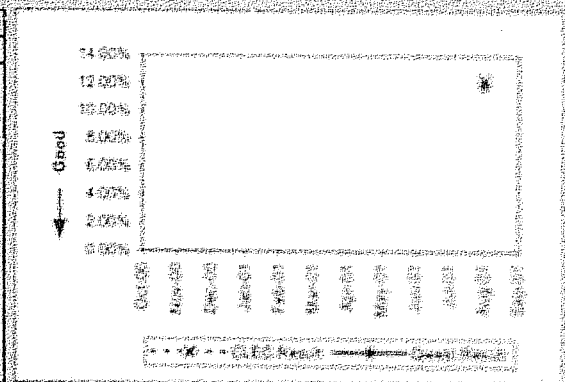
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.93	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.67
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

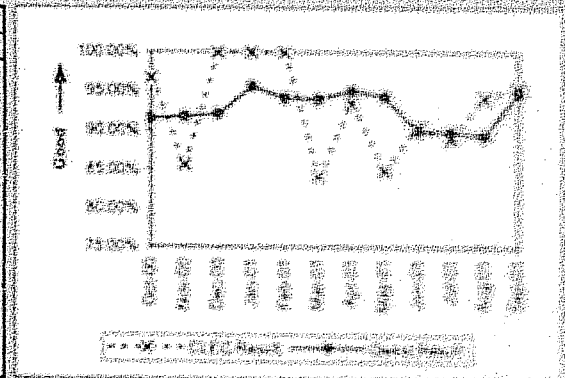
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-0									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



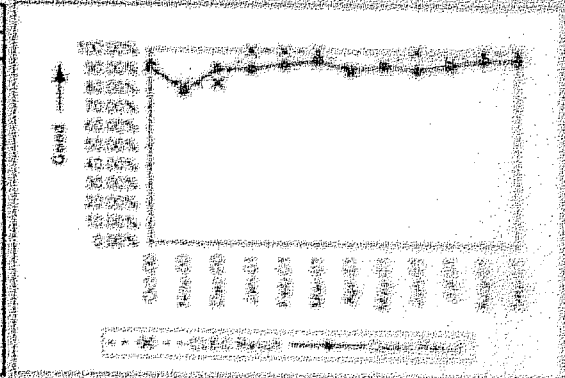
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.15	-1.12



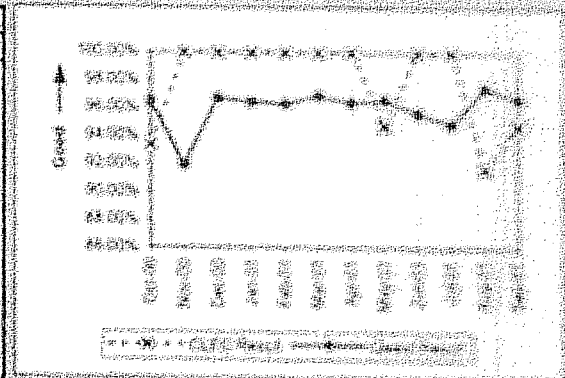
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	656	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.02
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.05	-1.62
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.45
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.69	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

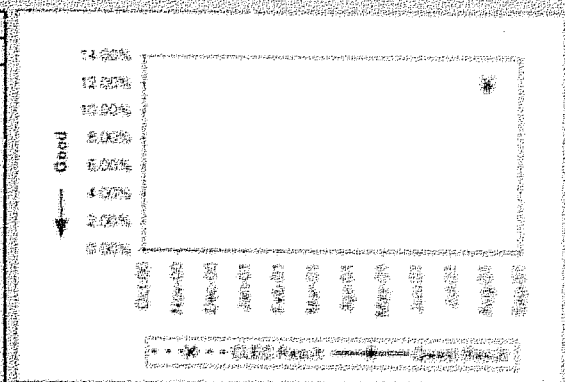
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.03	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.45	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.40
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.56%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

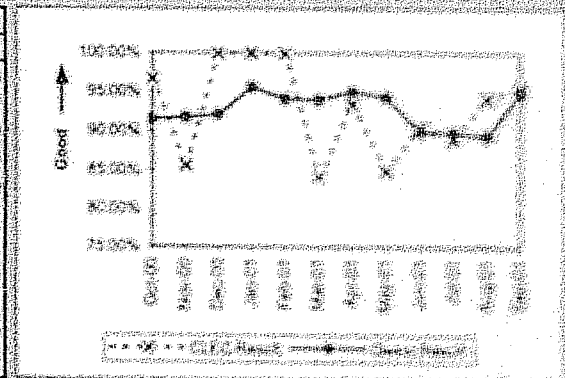
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



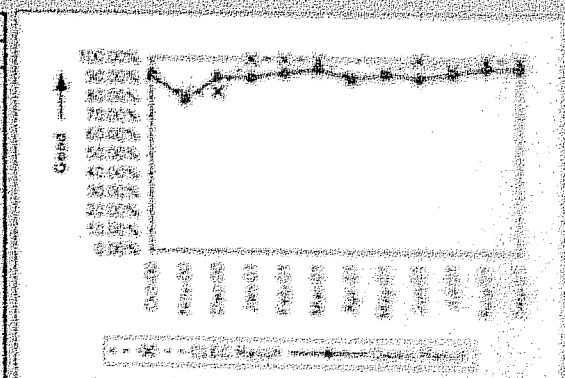
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



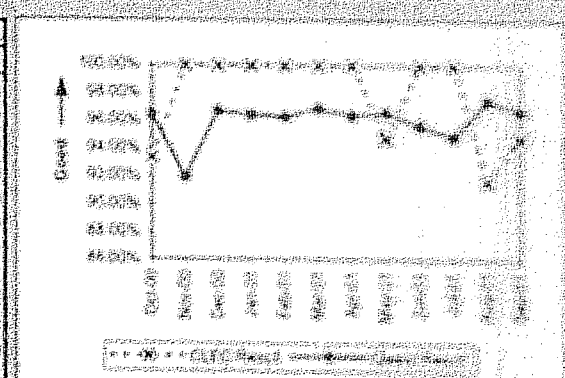
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.05	-1.68
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	728	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.69	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

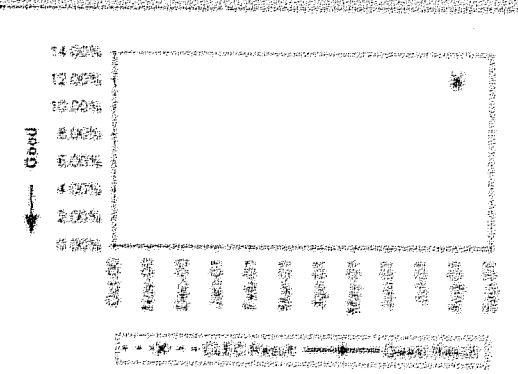
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.93	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.67
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

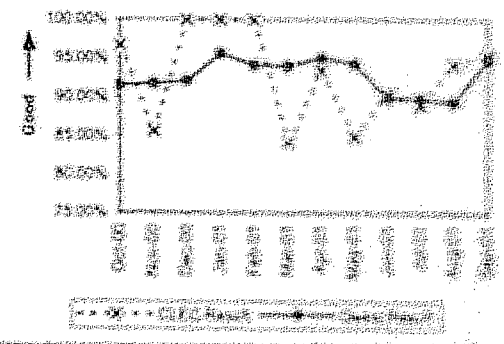
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



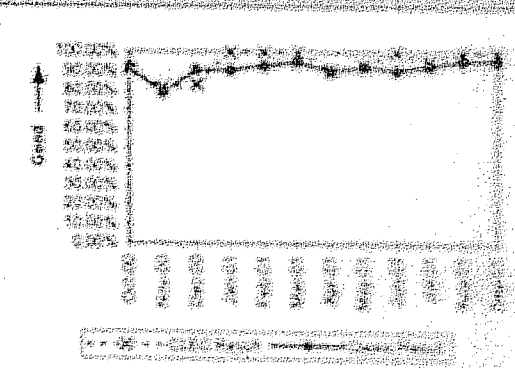
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.35
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	986	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



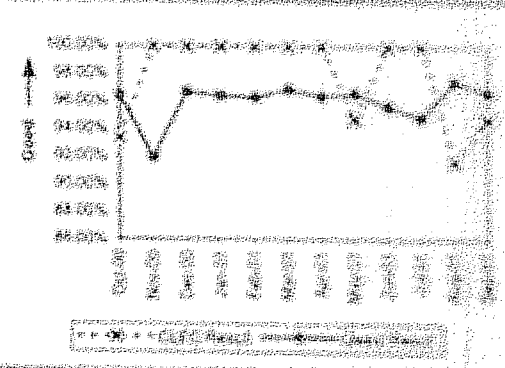
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.19
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.06	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.51	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.56
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.69	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

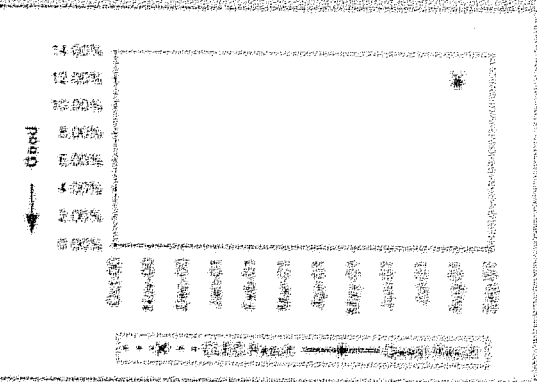
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.03	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.67
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

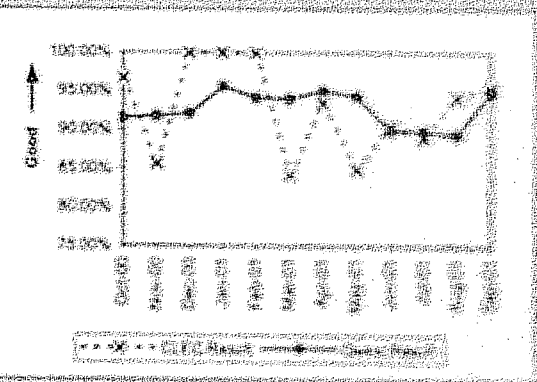
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



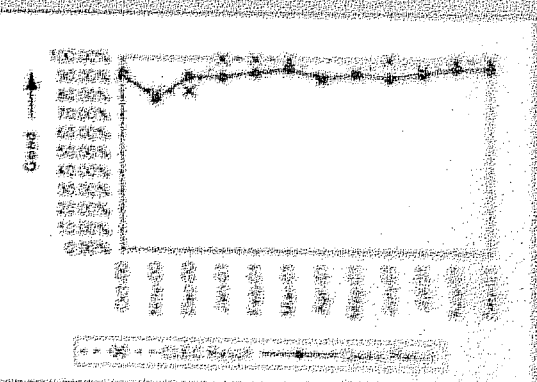
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.35	-1.12



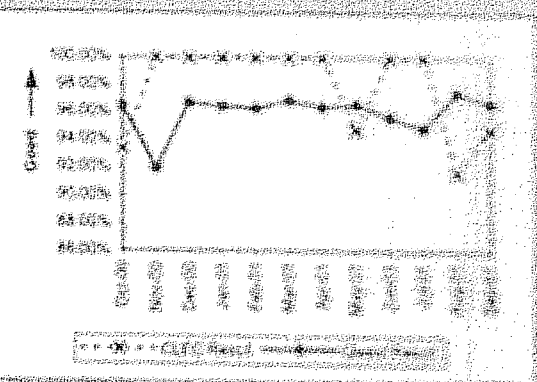
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.05	-1.68
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.45
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.06
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.69	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.61



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

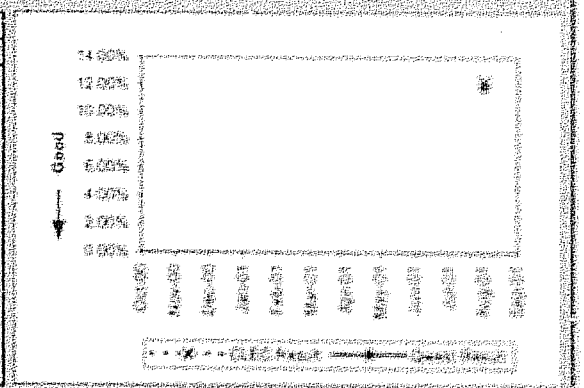
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.03	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.48
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.43	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

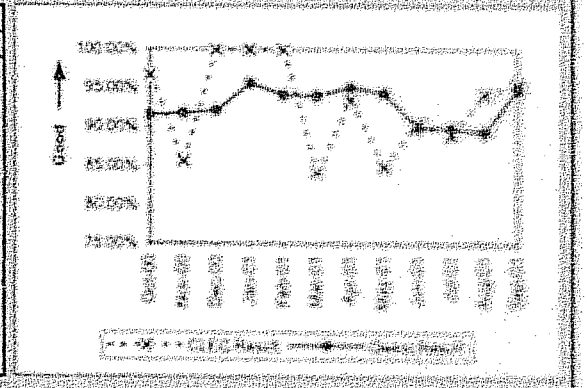
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



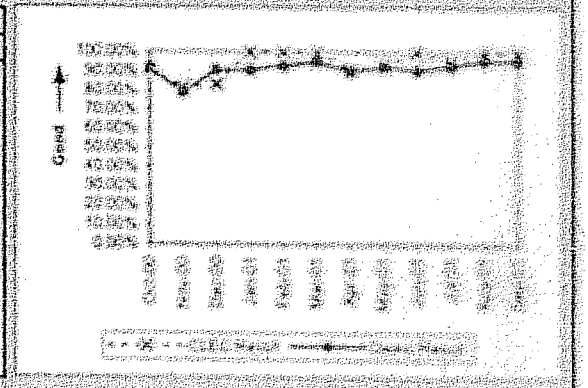
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.16	-1.12



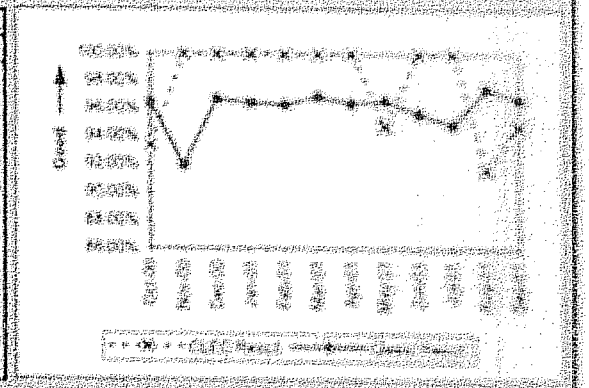
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	656	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.94	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.05	-1.02
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.45
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.94
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

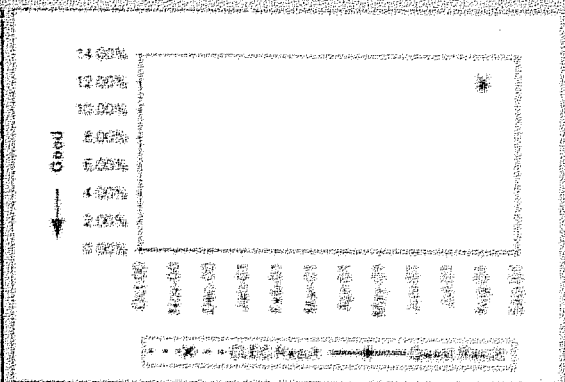
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.03	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.91
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.82
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

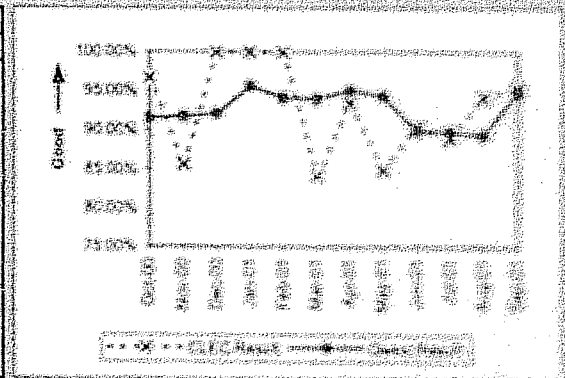
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



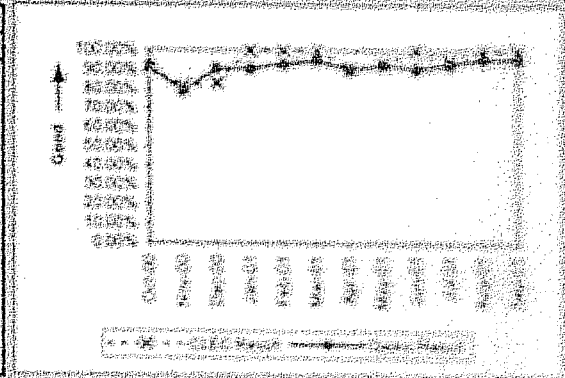
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.65
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



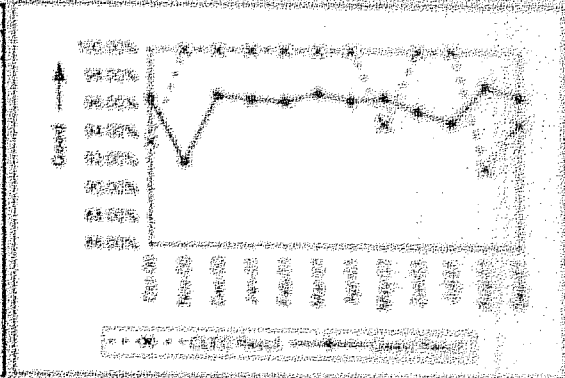
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.05	-1.68
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.45
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.69	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

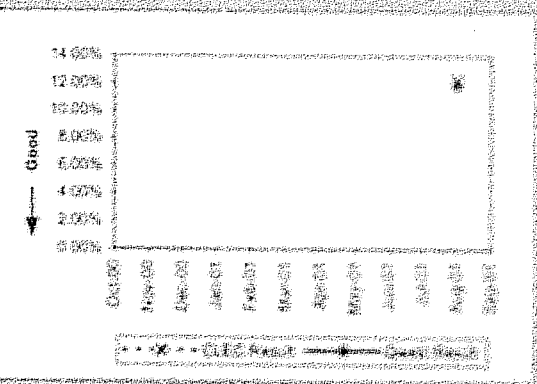
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.93	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.43
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.43	-0.91
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.63
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

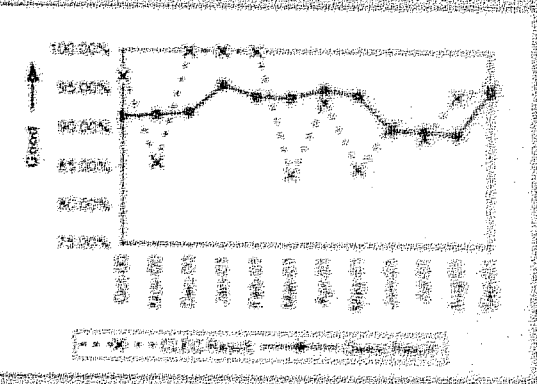
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dens	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



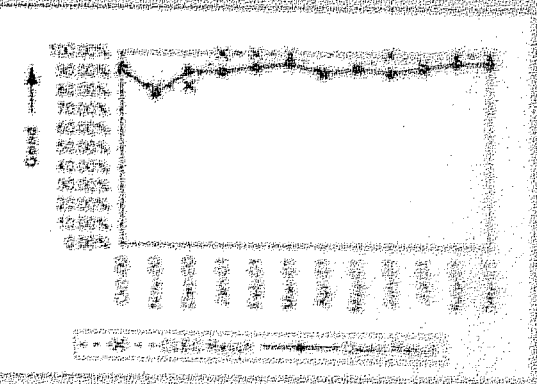
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.0
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.15	-1.12



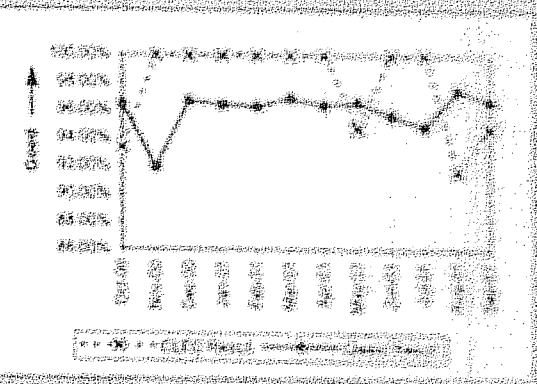
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.19
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.09	-1.68
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.51	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

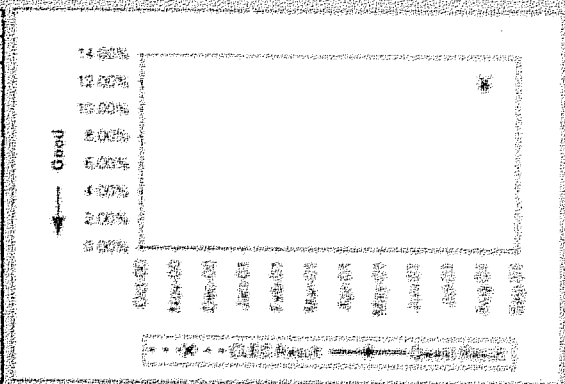
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.03	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.67
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

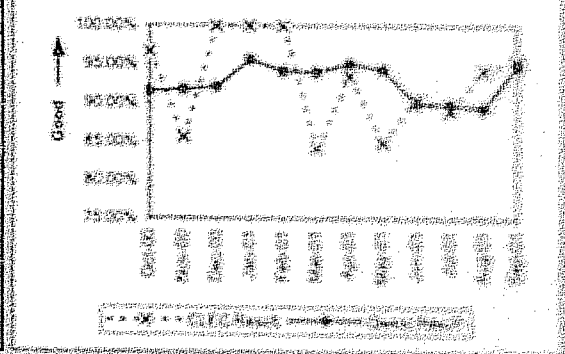
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



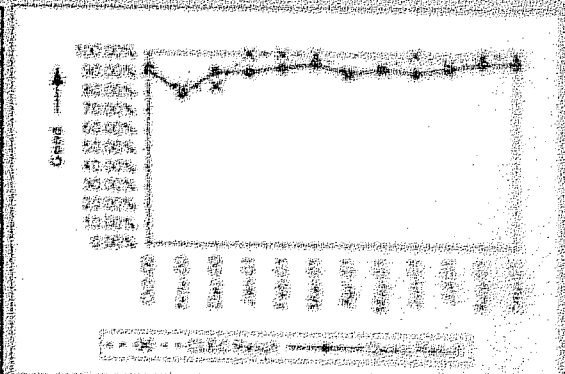
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



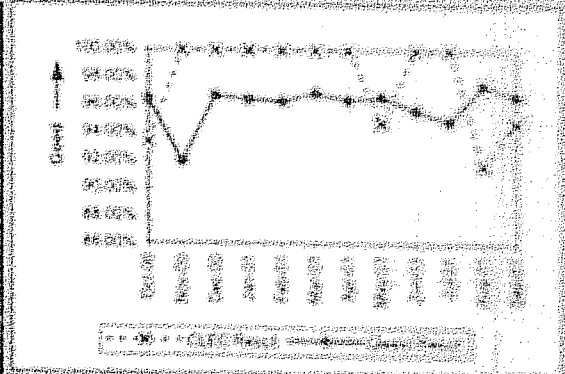
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.64	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.05	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.45
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.56
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

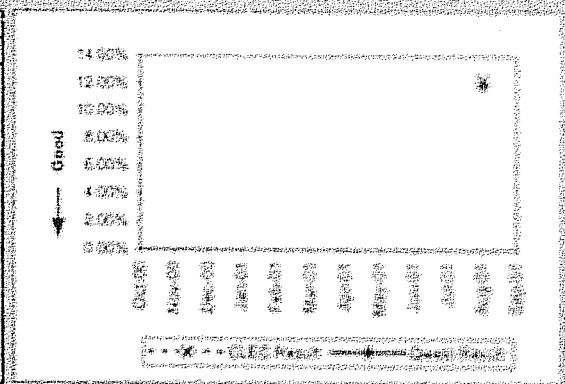
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.93	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.45	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.91
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.67
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

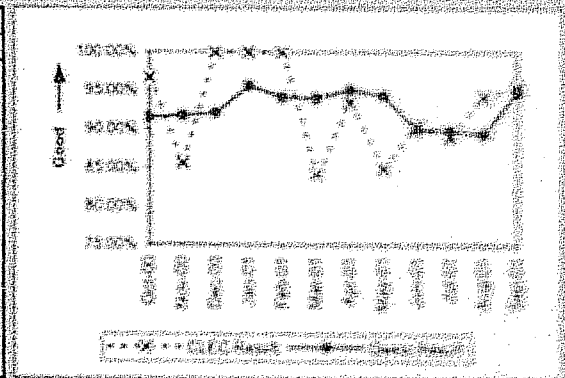
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



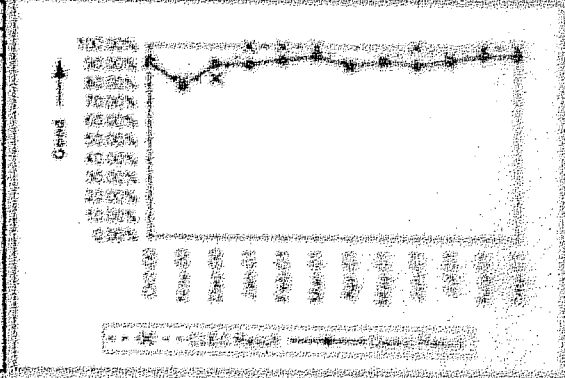
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.05	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.15	-1.12



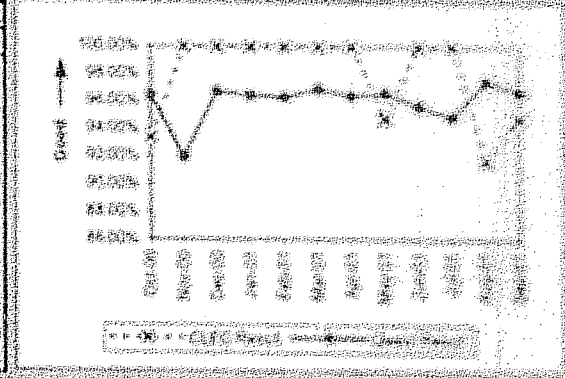
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.09	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

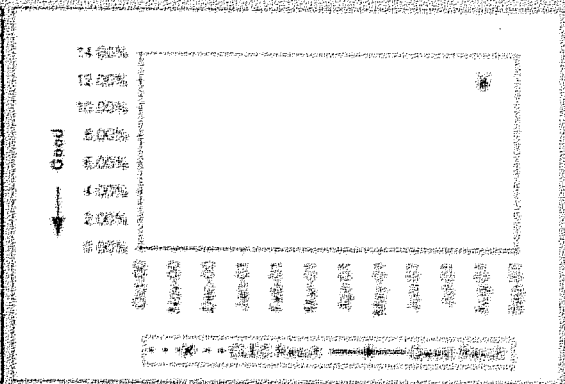
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.93	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.43
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.6
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

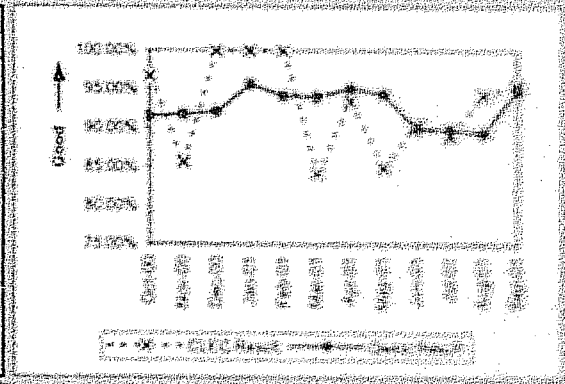
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



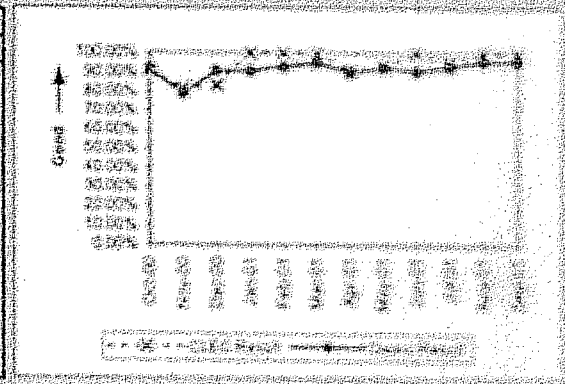
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.15	-1.12



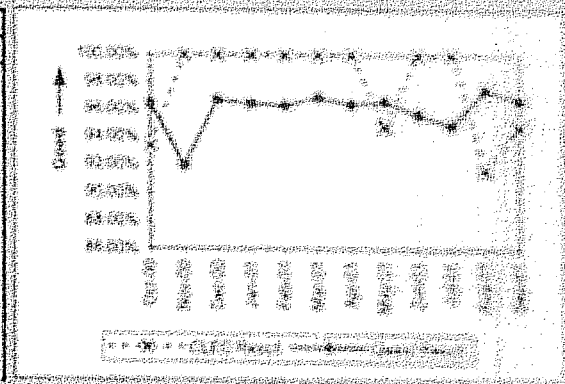
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.64	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.05	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.69	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

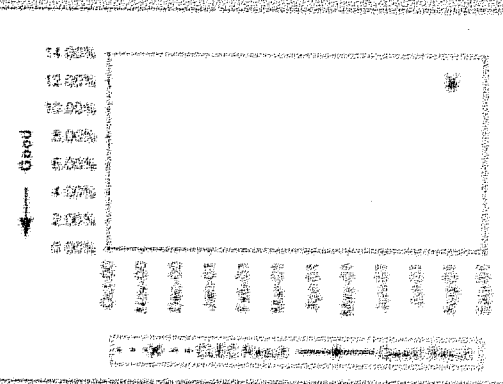
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.93	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.43
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.67
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

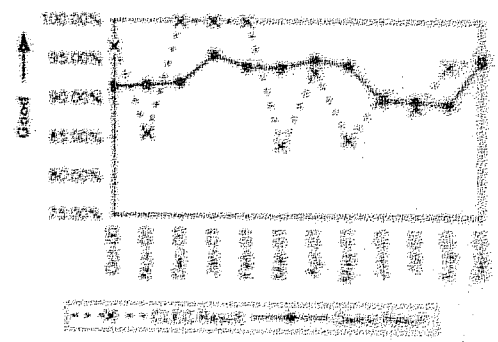
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



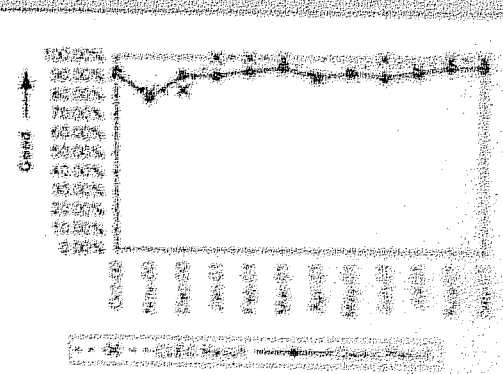
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.15	-1.12



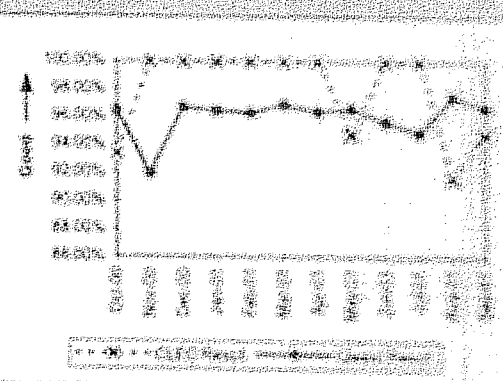
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	656	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.09	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.45
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.06
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

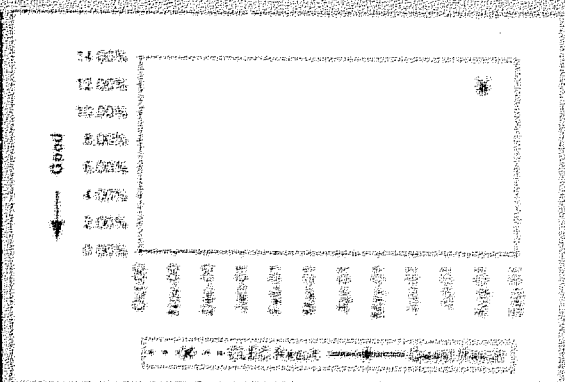
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.93	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.68
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.43
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.56%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

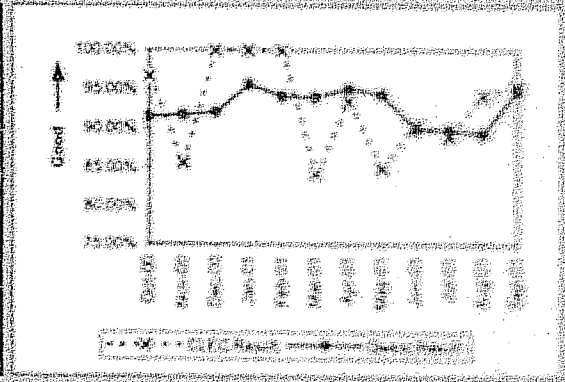
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



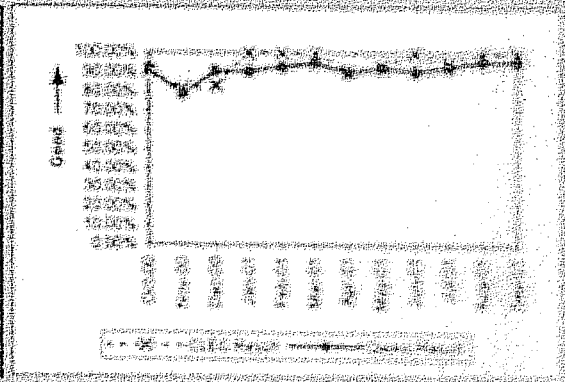
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.50%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.61
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



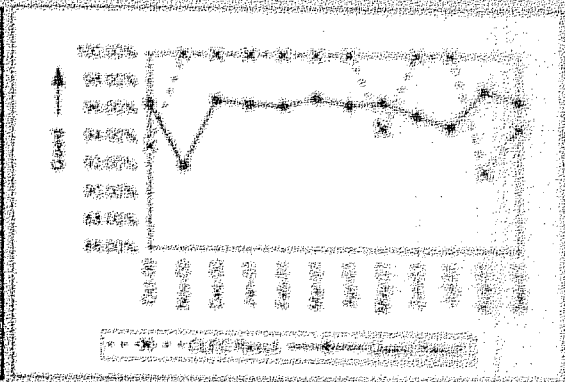
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.94	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.05	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.45
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	728	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.56
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.69	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

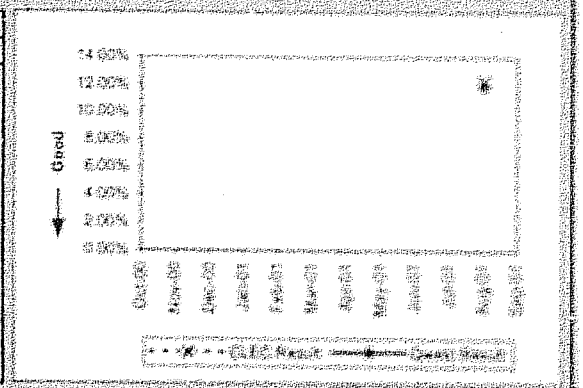
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.93	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.45
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

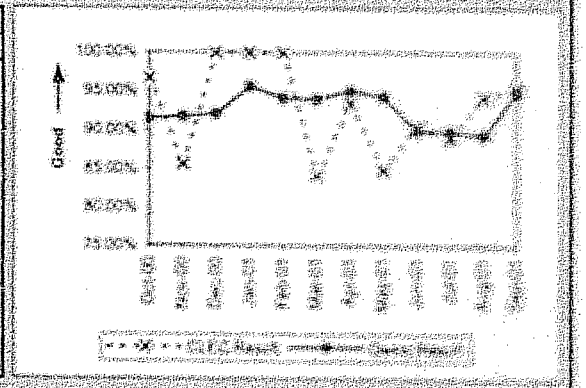
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



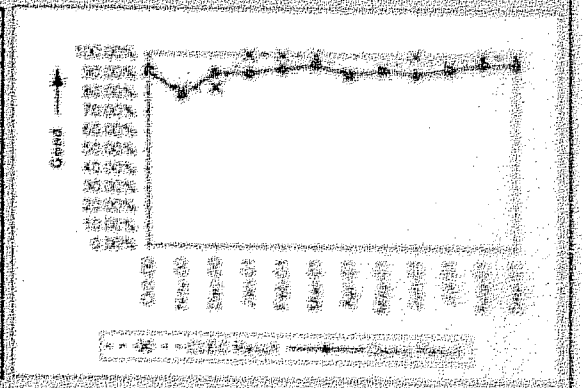
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	40	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



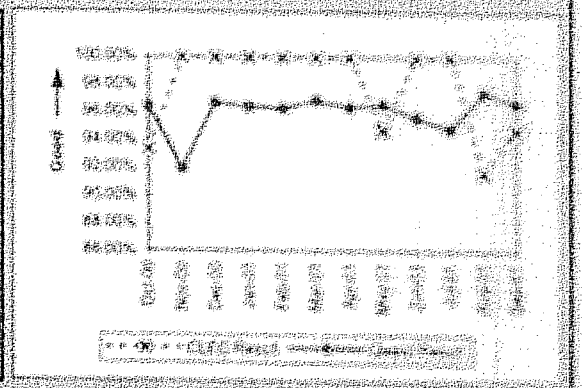
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.09	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.45
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.06
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.56
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

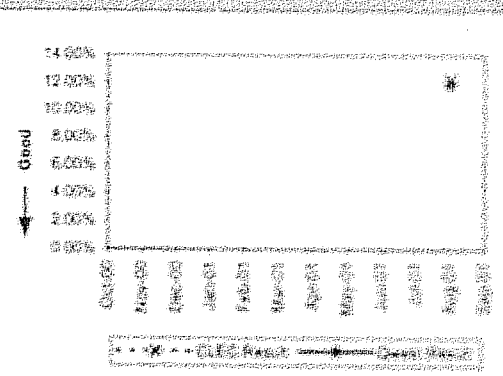
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.03	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

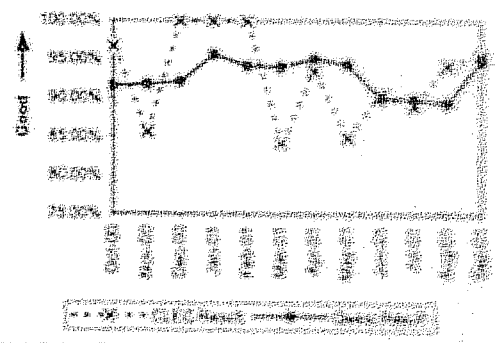
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



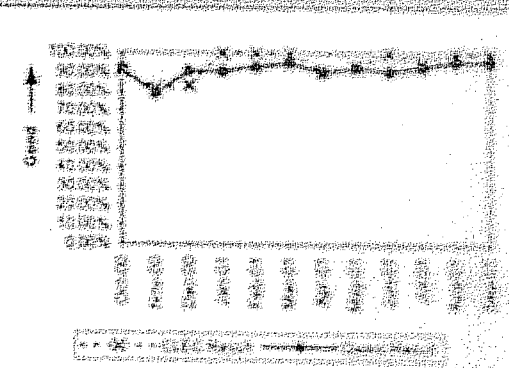
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.53
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



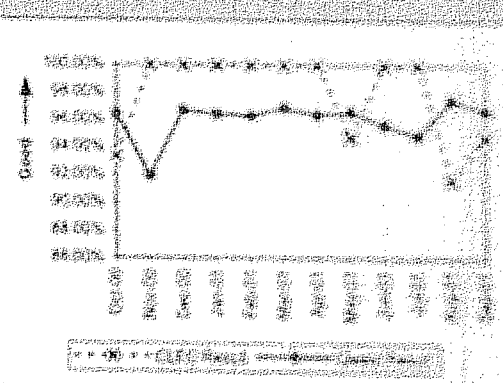
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.05	-1.68
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.45
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.05
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.56
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

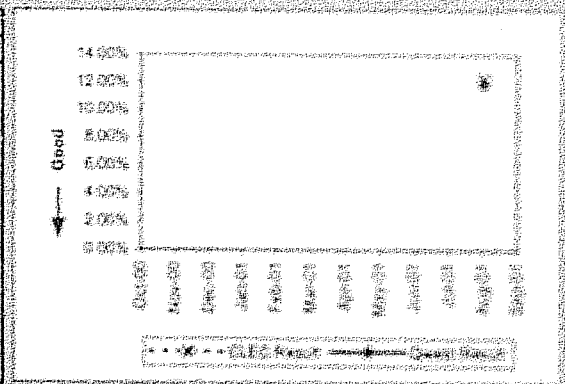
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.03	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.45	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.67
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

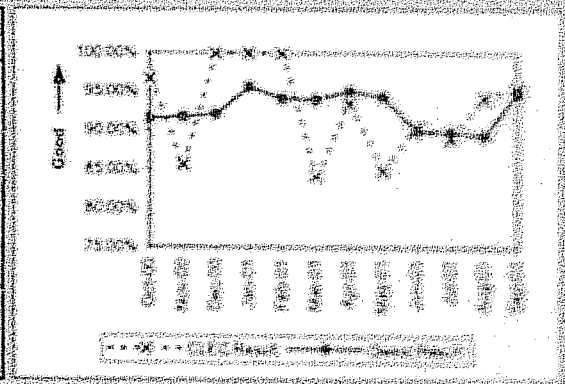
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-0									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



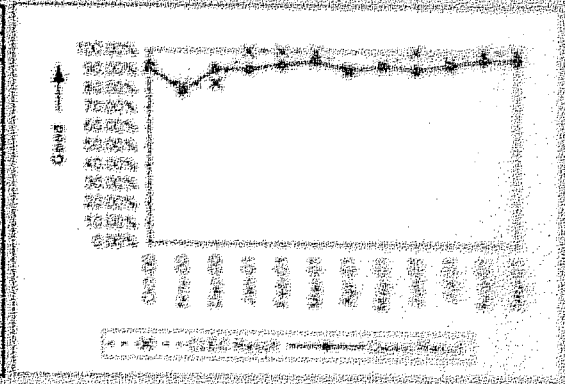
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



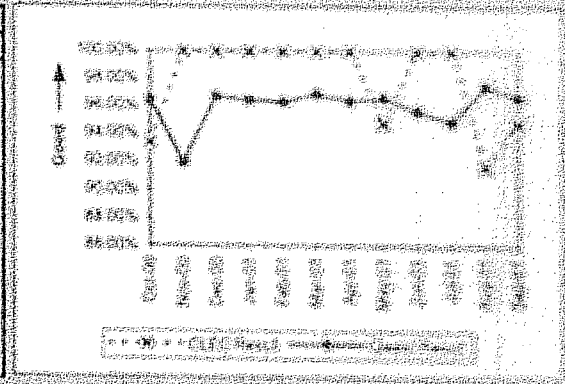
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.64	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.06	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.45
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

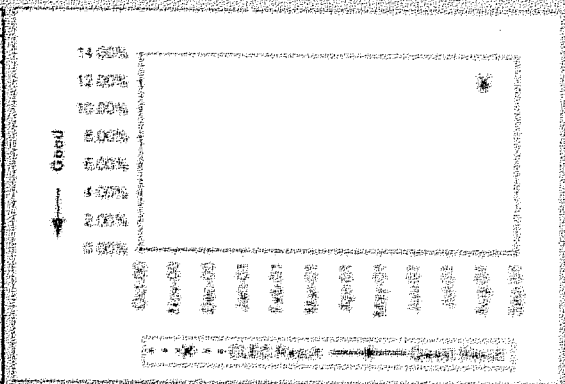
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.93	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.48
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

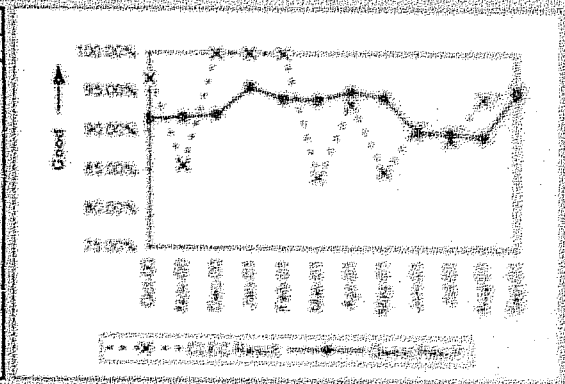
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



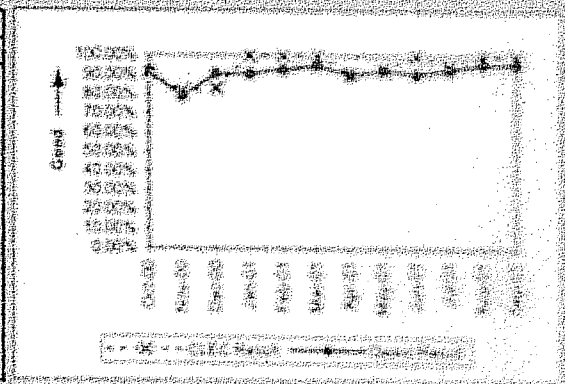
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.39	-1.12



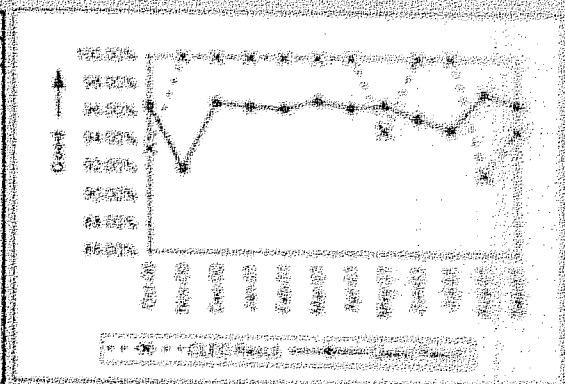
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	656	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.09	-1.62
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.06
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

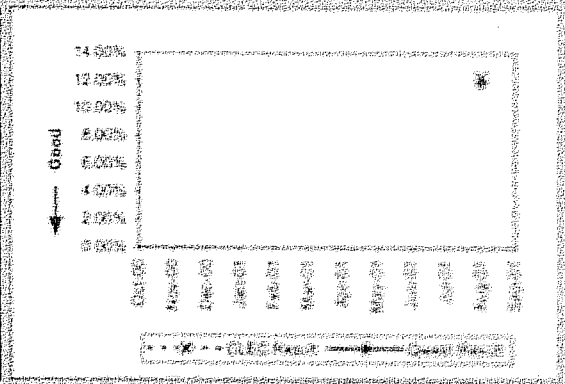
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.93	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.91
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

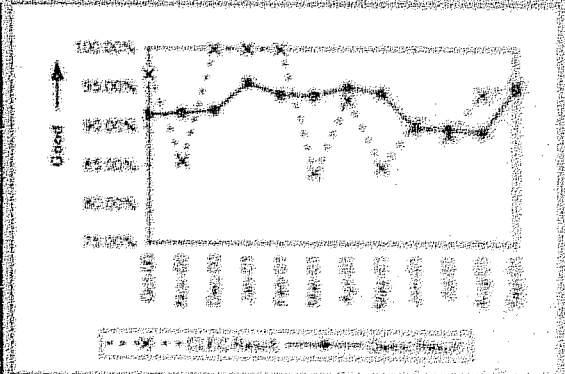
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



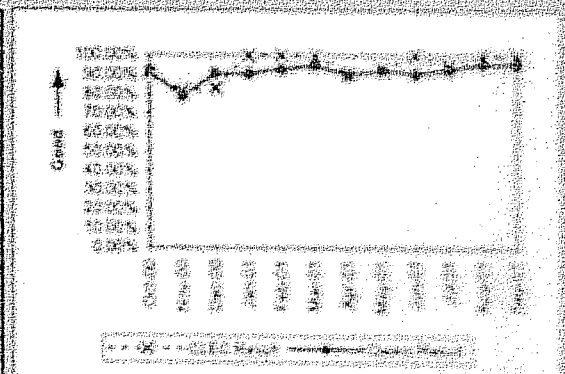
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



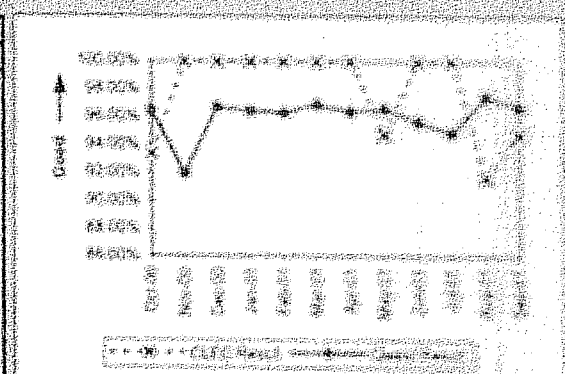
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	656	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.64	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.05	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.56
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

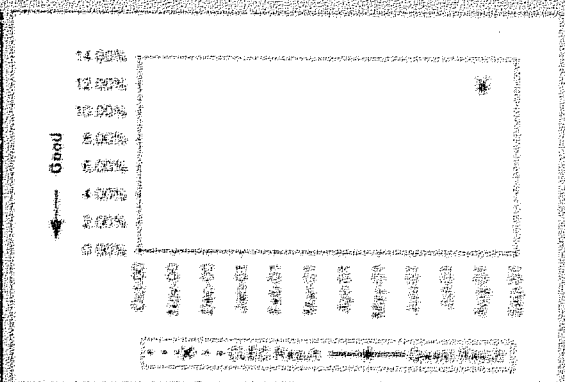
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.93	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.63
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

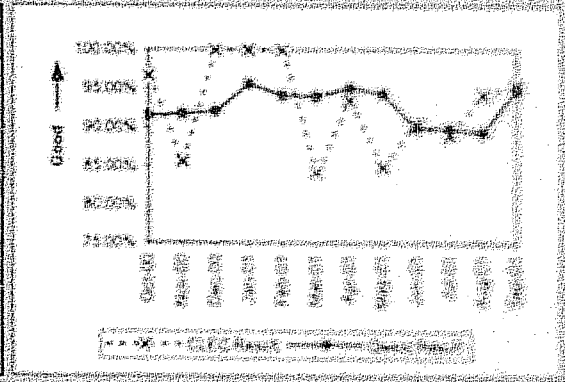
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



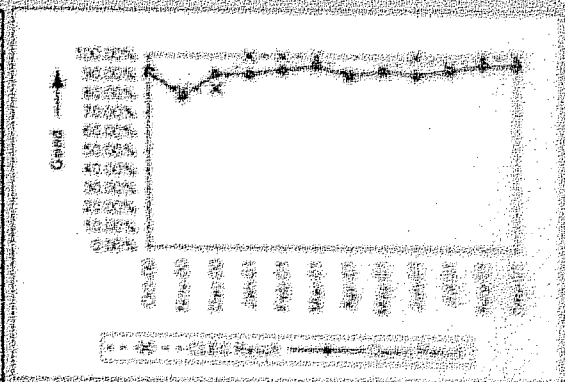
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.23
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1316	95.07%	0.44	-0.24
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.15	-1.12



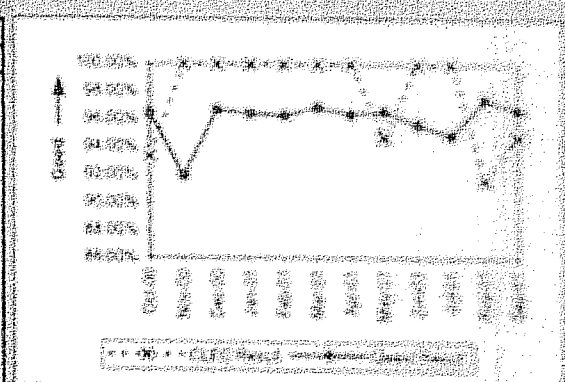
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	656	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.19
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.94	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.05	-1.06
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.45
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.56
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

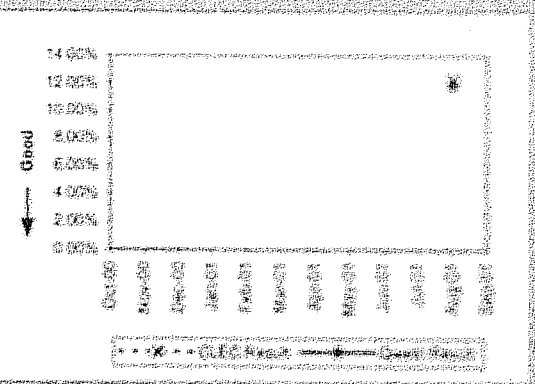
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.93	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.59
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.45	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.67
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

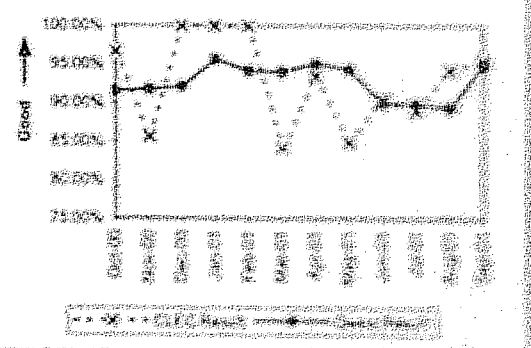
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



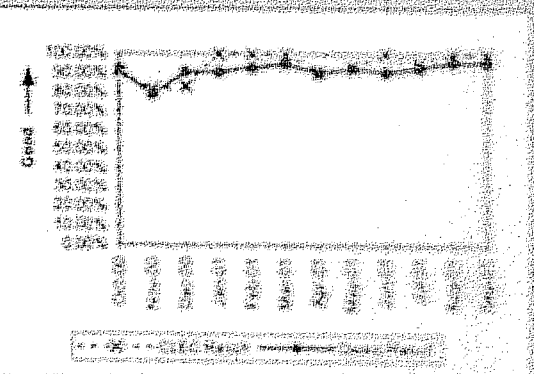
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.86
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



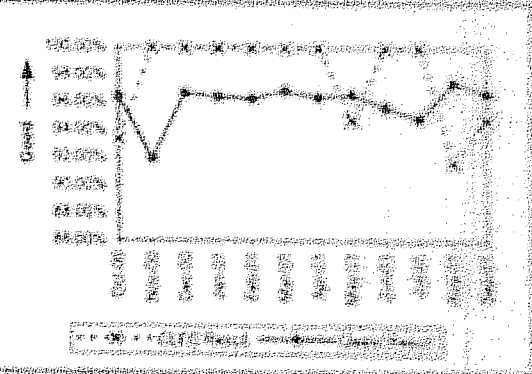
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.09	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.45
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.53



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

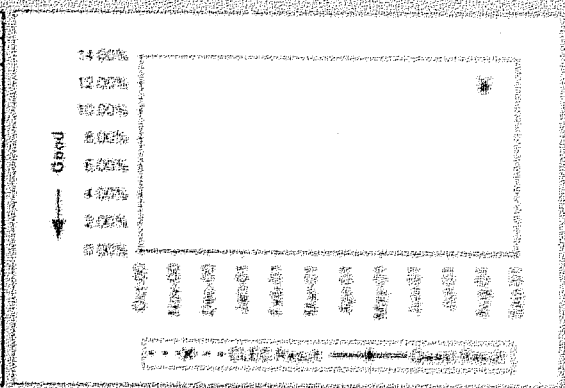
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.93	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.91
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.67
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

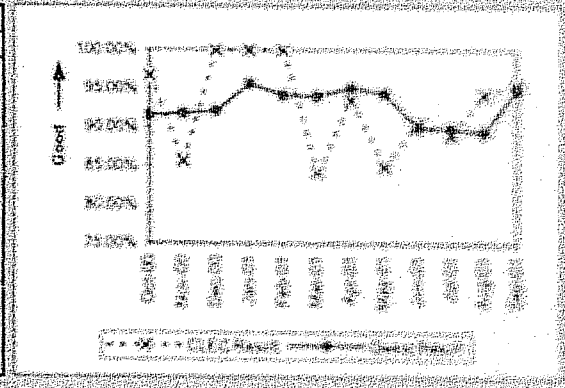
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



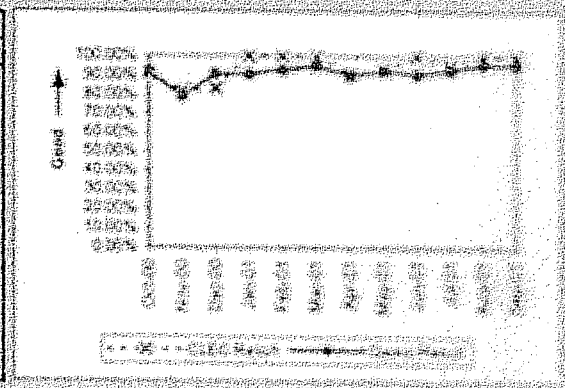
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	40	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.65
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.15	-1.12



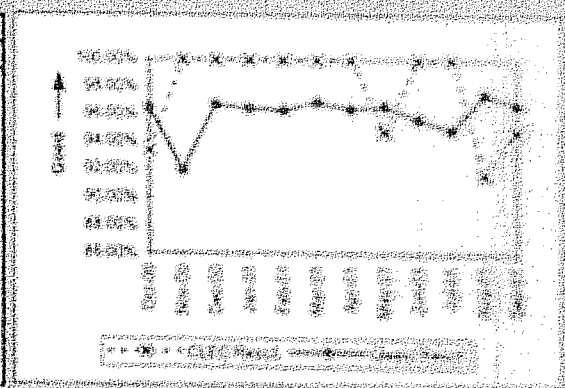
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.02
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.05	-1.68
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.45
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	26.75%	808	894	90.38%	-0.06	-1.06
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.69	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

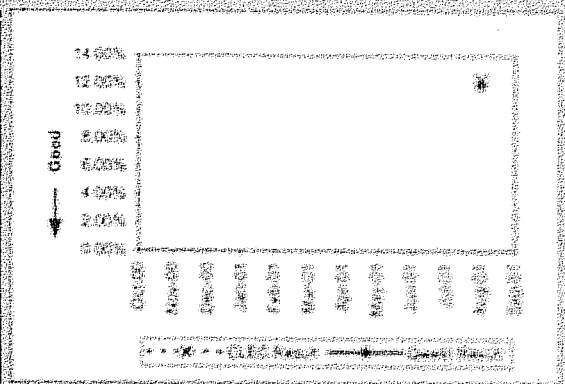
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.93	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.43
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.67
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

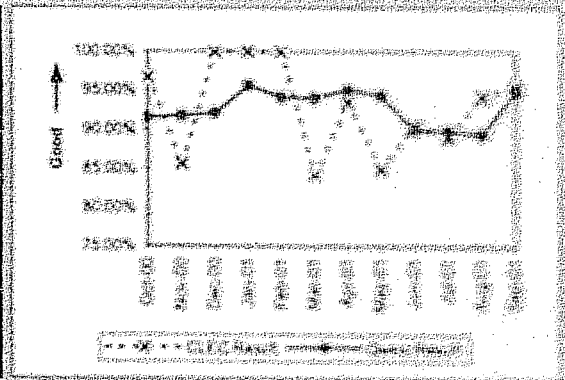
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



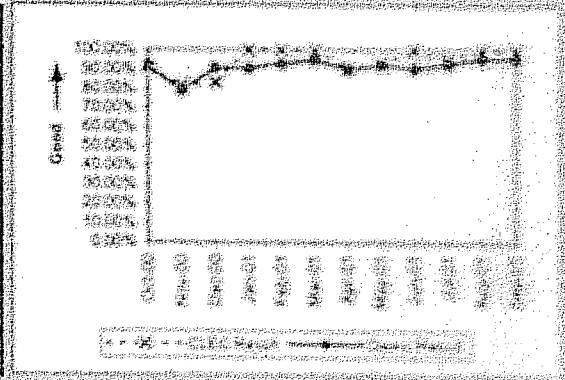
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.53
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.0
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.55
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



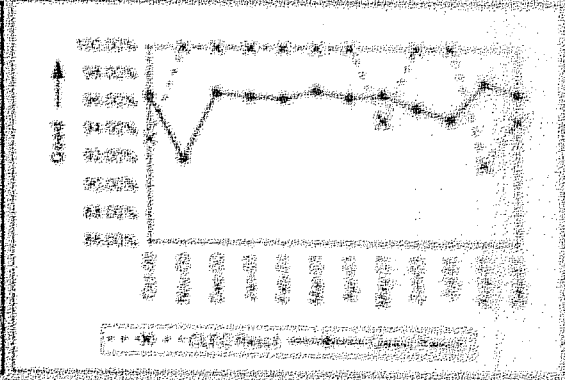
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.19
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.05	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.45
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.06
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.69	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

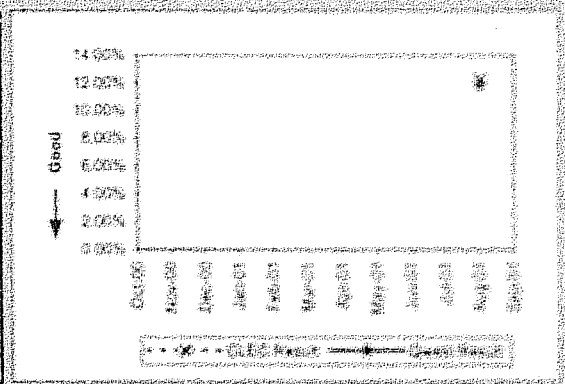
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.93	-0.08
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.59
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.45	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.43
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

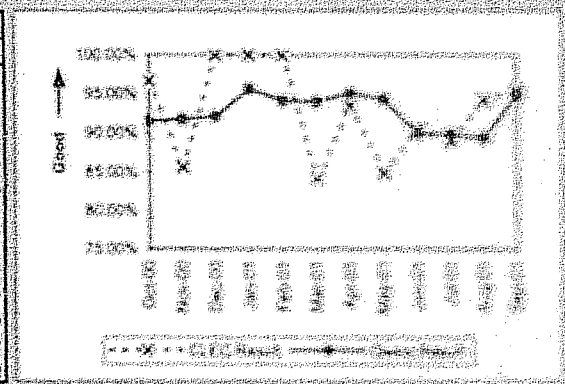
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



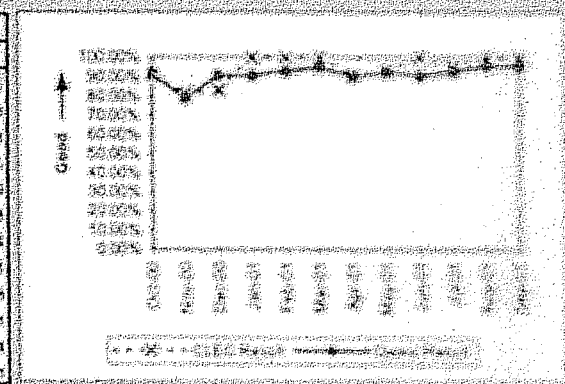
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.39	-1.12



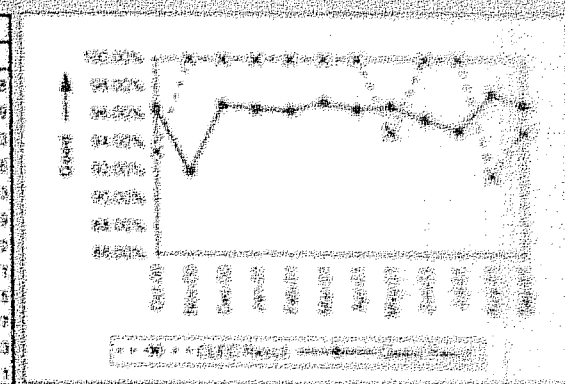
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	685	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.00
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.09	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

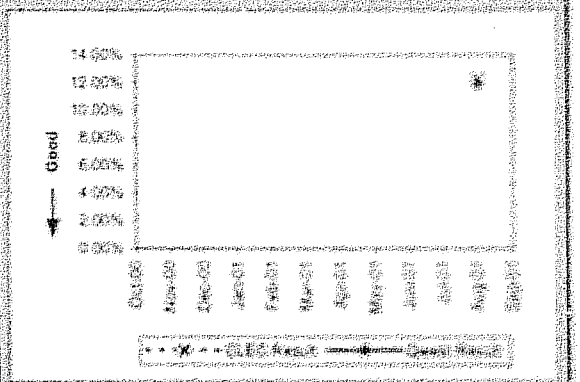
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.03	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.59
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

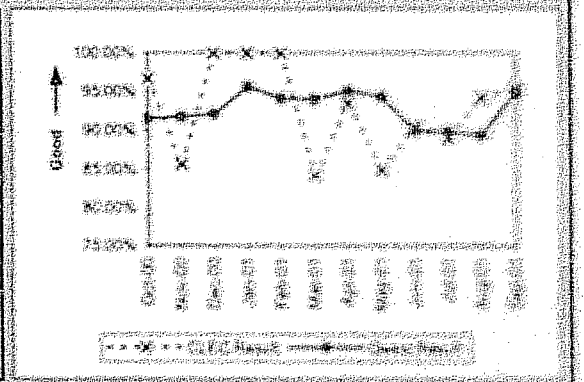
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



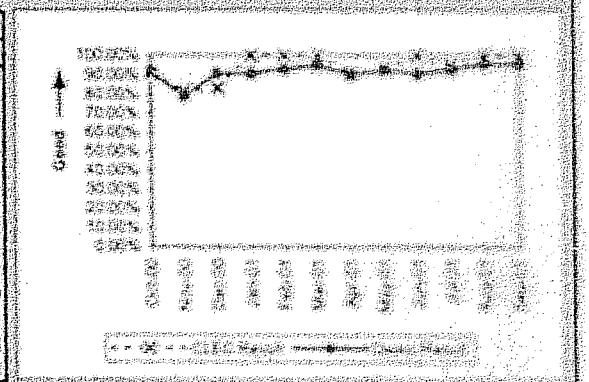
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



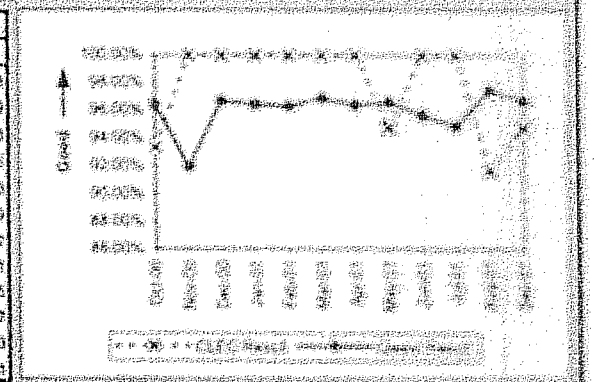
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.19
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.03
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.09	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.69	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

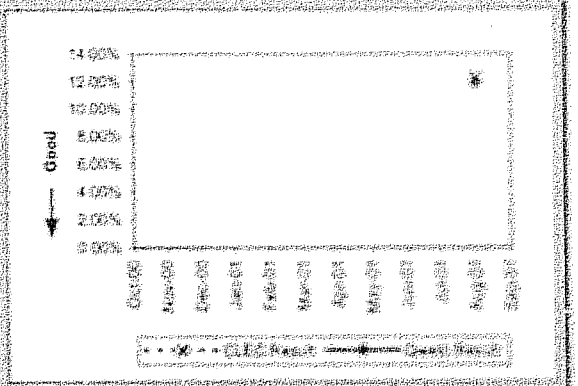
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.03	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.81
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.15	-1.85
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Residence Repair

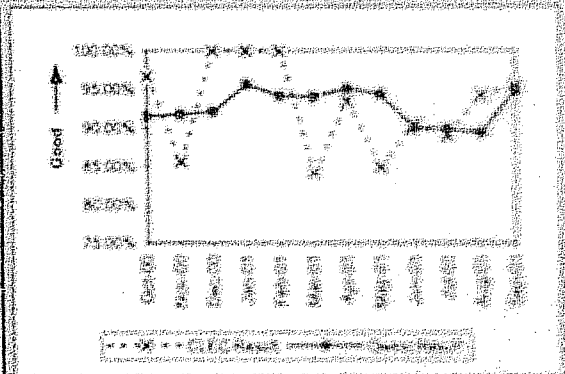
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1105	11.95%	0.11	-0.94
Sep-01									



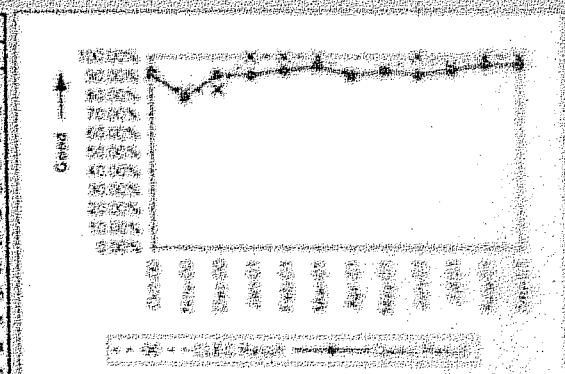
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	29	30	96.67%	17.95%	1111	1213	91.59%	-0.99	-1.6
Nov-00	24	28	85.71%	34.99%	853	929	91.82%	1.28	-0.22
Dec-00	13	13	100.00%	0.00%	520	564	92.20%	-1.04	-1.63
Jan-01	18	18	100.00%	0.00%	806	843	95.61%	-0.9	-1.55
Feb-01	24	24	100.00%	0.00%	598	635	94.17%	-1.2	-1.73
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1197	89.47%	-1.09	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12



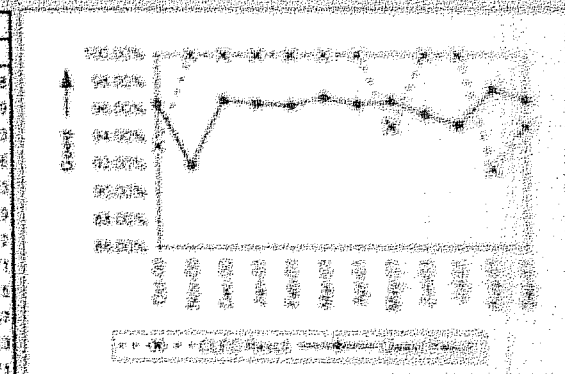
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	11	90.91%	28.75%	630	686	91.84%	0.23	-0.86
Nov-00	9	11	81.82%	38.57%	609	769	79.19%	-0.21	-1.13
Dec-00	5	6	83.33%	37.27%	500	551	90.74%	-0.04	-1.02
Jan-01	12	12	100.00%	0.00%	559	615	90.89%	-1.09	-1.66
Feb-01	9	9	100.00%	0.00%	394	423	93.14%	-0.81	-1.49
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	726	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.58
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.23
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

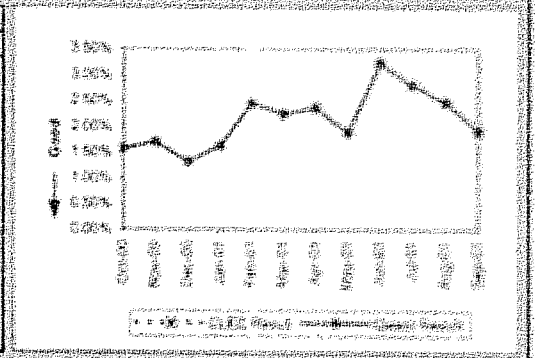
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	912	946	96.41%	0.93	-0.98
Nov-00	15	15	100.00%	0.00%	944	1026	92.01%	-1.13	-1.69
Dec-00	7	7	100.00%	0.00%	672	695	96.69%	-0.49	-1.3
Jan-01	16	16	100.00%	0.00%	783	812	96.43%	-0.76	-1.46
Feb-01	13	13	100.00%	0.00%	544	565	96.28%	-0.7	-1.43
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.47	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.87
Aug-01	22	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71



Checklist #14 - Resale - Frame Relay Repair

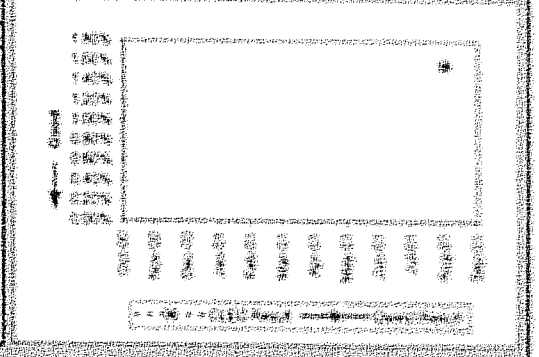
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

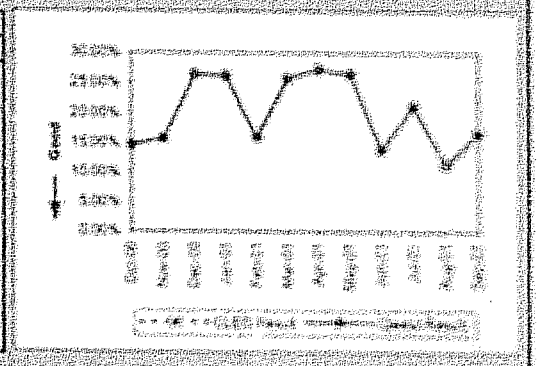
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					29	1837	1.58%		
Nov-00					32	1877	1.70%		
Dec-00					25	1884	1.33%		
Jan-01					31	1898	1.63%		
Feb-01					47	1910	2.46%		
Mar-01					43	1910	2.25%		
Apr-01					45	1899	2.37%		
May-01					36	1892	1.90%		
Jun-01					61	1885	3.24%		
Jul-01					52	1852	2.81%		
Aug-01					46	1859	2.47%		
Sep-01					35	1822	1.92%		



Trouble Rate (Percent) (MR-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					29	1859	1.56%		
Sep-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					5	34	14.71%		
Nov-00					6	38	15.79%		
Dec-00					9	34	26.47%		
Jan-01					11	42	26.19%		
Feb-01					9	56	16.07%		
Mar-01					15	58	25.86%		
Apr-01					17	62	27.42%		
May-01					13	49	26.53%		
Jun-01					10	71	14.08%		
Jul-01					14	66	21.21%		
Aug-01					6	52	11.54%		
Sep-01					7	42	16.67%