

TC98-188

KC/LH

TC98-188

DOCKET NO.

In the Matter of \_\_\_\_\_

IN THE MATTER OF THE COMPLAINT  
FILED BY DONNA BEITELSPACHER,  
WEBSTER, SOUTH DAKOTA, AGAINST  
BUYERS UNITED REGARDING  
UNAUTHORIZED BILLING

Public Utilities Commission of the State of South Dakota

DATE

MEMORANDA

10/1/98 Received;  
10/26/98 Mediated;  
10/29/98 Reply Pleading;  
11/2/98 Response of Buyers United;  
12/4/98 Under Review of Complaint and Closing Docket;  
12/4/98 Docket Closed.

BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF SOUTH DAKOTA

500 E Capitol, State Capitol Building, Pierre SD 57501

COMPLAINT

TC 98-188  
RECEIVED

OCT 01 1998

SOUTH DAKOTA PUBLIC  
UTILITIES COMMISSION

Complainant(s): (Persons filing the complaint)		Respondent(s): (Persons or Company complained against)	
Name	Donna Beitelspacher	Contact Person	
Address	RR 1 Box 742	Company	Buyers United
City, State, Zip	Webster, SD 57274	Address	
Home Phone	605-345-3956	City, State, Zip	
Work Phone	605-345-4626	Work Phone	
Cellular Phone		Cellular Phone	
Fax #		Fax #	
If the Complainant is represented by an attorney, please list the attorney's name, address, telephone number and fax number below. (If Complainant is not represented by an attorney, please leave blank.)			

**These are the facts giving rise to my complaint:**

In March of 1996 I agreed in writing to change my long distance carrier. I heard nothing until approx May of 1997 when I received billings from Buyers United. I researched my phone billings from ITC and realized that I was being billed for calls which had already been paid through ITC. I contacted ITC and was advised that there had been no authorization for another company to receive payment for my long distance calls. More than once, I discussed this by phone with representatives from Buyers United. Several months ago, I received billing from a collection agency. I responded telling them that I had evidence that the calls had been paid through ITC. I heard nothing in return and trusted that the situation had been resolved. On Sept 16, 1998 I received the "Notice of Dishonor" from Riddle & Associates" (see attachment). I had disposed of my records believing that the matter was resolved. I then contacted ITC about records and was told that another company had requested my long distance calls in Jan 1997 - May 1997. ITC has provided me with record of calls during this time. I have requested all documentation from Riddle & Associates regarding the claim, but, to date have not received any information. Copies of information referred to above have been sent to PUC by separate letter. Further information will be sent as received.

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**NOTE:** Please attach additional pages, if necessary, to explain your situation. Also enclose copies of any bills or other documents which may pertain to your complaint.

### RESOLUTION REQUEST

I ask that the Public Utilities Commission grant the following relief. (What do you think the Commission should do to solve this problem?)

I am certain that I have paid for the calls in question. I would ask that PUC determine which company had the rightfull claim to the payments, and that all collection claims be ended. I further would ask that record of this be removed from my credit record. Also, I do not feel that I should be assessed attorney/collection costs.

NOTE: Please attach any additional pages, if necessary.

### VERIFICATION

Complainant's signature must be witnessed by a notary public.

Donna Beitelispacher  
Complainant's Signature

7-30-98  
Date

State of South Dakota )  
 )  
County of \_\_\_\_\_ Day )SS  
 )

On this 30th day of September, 1998.

before me personally came and appeared Donna Beitelispacher,  
known to me to be the individual described herein and who executed the foregoing instrument, and who  
duly acknowledged to me that he/she executed same for the purpose therein contained.

IN WITNESS WHEREOF, I hereunto set my hand and official seal.

Margaret Kwansowski  
Signature of Notary Public

(SEAL)

My commission expires:

MARGARET KWANSOWSKI, Notary Public  
My Commission Expires January 15, 2001

## Riddle & Associates, P.C.

Attorneys & Counselors at Law

1-800-225-5050

NOTICE OF DISHONOR

P.O. Box 1187  
Sandy, UT 84091

REFERENCE #: 1835423  
BEITELSPACHER, DONNA  
RR 1 BOX 742  
WEBSTER SD 57274

Our Client: BUYERS UNITED

09-04-98

---

Please Return Top Portion With Payment

Our law firm has been retained by the client above to collect from you the entire balance below.

Account Balance:	79.48
Interest Owning:	0.00
Attorney/Collection Costs:	<u>120.00</u>
Total Amount Due:	229.48

If you want to resolve this matter without a lawsuit, you must, within one week of the date of this letter, either pay the balance that you owe (unless it has already been paid) or call our firm at 1-800-225-5050 and work out arrangements for payment. If you do neither of these things, our client will be entitled to file a lawsuit against you for the collection of this debt. No decision has been made to file a lawsuit. If legal action is taken and a lawsuit is filed, it will be handled by an attorney licensed in your state.

Federal law gives you thirty days after you receive this letter to dispute the validity of the debt or any part of it. If you don't dispute it within that period, we will assume that it's valid. If you do dispute it--by notifying our firm in writing to the effect--we will, as required by law, obtain and mail to you proof of the debt. And if, within the same period, you request in writing the name and address of your original creditor, if the original creditor is different from the current creditor, we will furnish you with that information too.

The law does not require our firm to wait until the end of the thirty-day period before suing you to collect this debt. If however, you request proof of the debt or the name and address of the original creditor within the thirty-day period that begins with your receipt of this letter, the law requires our firm to suspend our efforts (through litigation or otherwise) to collect the debt until we mail the requested information to you.

This is an attempt to collect a debt. Any information obtained will be used for that purpose. This communication is from a debt collector.

We can be reached at 1-800-225-5050 or you may send your payment to:

Riddle & Associates, P.C.  
P.O. Box 1187  
Sandy, UT 84091





I-Link

Utah I-Link Communications, Inc.

RECEIVED

Reply to: 3800 N. Central Ave., #B-1  
Phoenix, AZ 85012  
Tel. 602-222-9227

October 15, 1998

OCT 20 1998

SOUTH DAKOTA PUBLIC  
UTILITIES COMMISSION

FAXed to 605-773-3809

Ms. Leni Healy  
Consumer Affairs  
South Dakota Public Utilities Commission  
500 East Capitol Avenue  
Pierre, SD 57501-5070

**Subject: Donna Beitelspacher Complaint, Tel. No. 605-345-3956  
Your Letter of October 6, 1998 - Buyers United**

Dear Ms. Healy:

This complaint was submitted by a former WealthCom(now Buyers United) customer. Buyers United is a network marketing membership program operated by Wealth Net, Inc. One of the services it markets is long distance telecommunications which were provided by Utah I-Link Communications, Inc. (I-Link), a certificated long distance telecommunications carrier in South Dakota. Since May 5, 1998, I-Link no longer provides telecommunications or billing services for Buyers United. However, since the events related to this complaint occurred during the period that I-Link was the carrier and billing agent for Buyers United, we will respond to the complaint.

The Beitelspacher long distance service began with WealthCom on April 27, 1996, with the receipt of a Letter of Agency (LOA) requesting long distance service and a calling card for telephone number 605-345-3956. There were apparently significant problems in provisioning this account as actual long distance toll service (by then, in the name of Buyers United) did not begin until May 7, 1997 and continued until August 19, 1997, when the service was canceled by the customer. Our network account records do not indicate why it took so long to initiate long distance service for this customer. It is not surprising that Ms. Beitelspacher was confused by the arrival of these bills under a different carrier name and some 14 months after she had originally subscribed to the service.

There were a total of 57 calls carried during the 3 months the account was active with Buyers United. All of these calls were intrastate; that is, within the state of South Dakota. There were 45 of these calls that were also billed by her local exchange carrier (LEC), Interstate Telecommunications Cooperative, Inc. (ITC). We are unsure as to how the calls were picked up and billed by both carriers. At the time this duplicate billing occurred, we were a reseller of MCI and receive our billing data from the CDR tapes transmitted monthly to us by MCI. We do not know if data from MCI, or perhaps USWest, was inadvertently transmitted to both ITC and I-Link. It is technically impossible for two carriers to carry the same call data unless there has been a physical exchange of call traffic information at some point. The technicians at ITC or USWest may have a better explanation of how this could have occurred.

13751 South Wadsworth Park Drive, Suite 200, Draper, Utah 84020  
PH 801-576-5000 FAX 801-576-4295

<http://www.i-link.net>

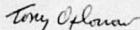
Ms. Leni Healy  
October 15, 1998  
Page 2

It is unfortunate that Ms. Beitelspacher received this duplicate billing, not only for the aggravation that it has caused her, but she also paid much more for the ITC rated calls than the Buyers United rate. A casual comparison of the two bills will confirm this.

On May 5, 1998, when the account was transferred from I-Link to Buyers United, there was an outstanding balance owed of \$\$79.48, which, as has been pointed out above, consisted largely of duplicate billing. The actual long distance charges, before taxes, that were carried by Buyers United/I-Link and not duplicated on the ITC bills were \$14.22. We no longer have access to the Buyers United account records for this customer and cannot make any adjustments to her Buyers United account.

Responsibility for resolution of any remaining obligation is between Ms. Beitelspacher and Buyers United, as we no longer represent Buyers United as a carrier or billing agent. If the Commission or the customer wish to contact Buyers United, their customer service numbers are 800-363-6177 (Billing & Services), 888-332-2825 (Collections) or 801-264-9015 (Administration). By copy of this letter, I am informing Buyers United of our response to this complaint.

Sincerely,



Tony Oxborrow  
Regulatory Affairs

TO/mmf

cc: Ms. Donna Beitelspacher  
RR 1, Box 742  
Webster, SD 57274-9700

Mr. Paul Jarman  
Buyers United  
5300 S. 635 W.  
Murray, UT 84123



October 8, 1998

Leni Healy  
South Dakota  
Public Utilities Commission  
500 East Capitol Ave.  
Pierre, SD 57501-5070

RECEIVED

OCT 13 1998

SOUTH DAKOTA PUBLIC  
UTILITIES COMMISSION

Re: Donna Beitelspacher, Buyers United

ATTORNEYS &  
COUNSELORS AT LAW  
8649 SOUTH 1500 EAST  
SANDY, UTAH 84094-1948

TEL 801 569 3100

800 963 3630

FAX 801 569 8700

legal@recovery-usa.com  
www.recovery-usa.com

ACCOUNTS RECEIVABLE  
TEL 1 800 241 9747  
FAX 801 562 5110  
accounts@recovery-usa.com

CPARD DEVELOPMENT  
TEL 901 562 8892

Greetings:

Thank you for your letter dated October 5, 1998.

Buyers United retained our firm to attempt to collect on debts that they claimed were due. After a series of complaints relating to the integrity of the accounts, the managing attorney of our firm, Mr. David Harmer, convened a meeting in late September with the principals at Buyers United.

At that meeting our attorneys displayed to the client the numerous complaints and adamantly expressed our concerns as to our continued representation. By mutual consent, our legal representation was immediately terminated with Buyers United. Within minutes of the meeting, our firm canceled all the Buyers United accounts that had previously been referred for collections.

Our firm is not in the position to assist in resolving this matter since we no longer represent Buyers United and we no longer have the account information.

All matters relating to accounts are being directed to Mr. G. Douglas Smith at Buyers United (801) 264-9015, ext. 1003. If you feel that you need additional information from our firm, and if we can provide it without breach of any confidence or privilege, you may contact me at 569-3100, ext. 201, at your earliest convenience.

Very Truly Yours,



Jesse L. Riddle



Interstate Telecommunications Cooperative, Inc.  
312 4th Street West  
P.O. Box 920  
Clear Lake, South Dakota 57226-0920

Phone 605-874-2181  
Fax 605-874-2014  
Web <http://itctel.com>

September 28, 1996

South Dakota Public Utilities Commission  
State Capitol Building  
500 E Capitol  
Pierre, SD 57501

To Whom It May Concern:

I recently spoke with Donna Beitelspacher about her account and the problems she is having with a long distance carrier. Donna Beitelspacher has had an active account with ITC since January 1, 1996. I have sent a copy of the carriers she has had throughout the years and a copy of the Customer Balance History Report. This file information shows that bills are paid on time and good credit is established and maintained.

If there are any questions please call 1-800-417-8667.

Sincerely,

Interstate Communication Cooperative

DATE	FROM	DESCRIPTION	DR	CR	ADJUSTMENT	CURRENT	30 DAY	60 DAY	90 DAY	TOTAL DUE
1128899	CASH			75.07		0.00	0.00	0.00	0.00	75.07
0128899	BILLCOMP	LOCAL SERVICE	12.70			75.07	0.00	0.00	0.00	75.07
		INTERSTATE END-USER	3.50							
		LOI-SEL. AIT	0.26							
		COMM. UNPAID FUND	0.15							
		911 USER FEE	0.75							
		911 USER FEE	2.00							
		ACCT PAYABLE FEO EXCISE	2.04							
		ACCT PAY STATE TAX	2.21							
		ACCT PAY STATE TAX-9A	4.21							
		ACCT PAY CITY TAX	1.35							
		TOTAL	75.07							75.07
1282899	CASH			107.55		0.00	0.00	0.00	0.00	107.55
0182899	BILLCOMP	LOCAL SERVICE	12.70			107.55	0.00	0.00	0.00	107.55
		INTERSTATE END-USER	3.50							
		LOI-SEL. AIT	0.26							
		COMM. UNPAID FUND	0.15							
		911 USER FEE	0.75							
		ACCT PAYABLE FEO EXCISE	2.04							
		ACCT PAY STATE TAX	2.21							
		ACCT PAY STATE TAX-9A	4.21							
		ACCT PAY CITY TAX	1.35							
		TOTAL	107.55							107.55

1180899	CASH			71.13		0.00	0.00	0.00	0.00	71.13
0180899	BILLCOMP	LOCAL SERVICE	12.70			71.13	0.00	0.00	0.00	71.13
		INTERSTATE END-USER	3.50							
		LOI-SEL. AIT	1.02							
		COMM. UNPAID FUND	0.15							
		ACCT PAYABLE FEO EXCISE	1.04							
		ACCT PAY STATE TAX	2.34							
		ACCT PAY STATE TAX-9A	4.28							
		ACCT PAY CITY TAX	2.28							
		TOTAL	71.13							71.13

1608399	CASH			87.34		0.00	0.00	0.00	0.00	87.34
0108399	BILLCOMP	LOCAL SERVICE	12.70			87.34	0.00	0.00	0.00	87.34
		INTERSTATE END-USER	3.50							



Customer Balance History File Information

For: 315-2956 7080371

DONNA REITELSPACHER

DATE	FROM	DESCRIPTION	DR	CR	ADJUSTMENT	CURRENT	30 DAY	60 DAY	90 DAY	TOTAL DUE
01JAN97	BILLCOMP	LOCAL SERVICE	12.70		12.70					12.70
		INTERSVIVE END-USER	3.50		3.50					3.50
		LDI-SEL. AT	2.17		2.17					2.17
		LDI-SEL. AT	2.17		2.17					2.17
		COMM. IMPAIRED FUND	0.13		0.13					0.13
		COMM. IMPAIRED FUND	0.13		0.13					0.13
		INTERSVIVE TELCOH	1.20		1.20					1.20
		INTERSVIVE TELCOH	1.20		1.20					1.20
		50 US WEST 500 LOS-9A	4.57		4.57					4.57
		50 US WEST 500 LOS-9A	2.00		2.00					2.00
		ACCT PAY STATE TAX	2.52		2.52					2.52
		ACCT PAY STATE TAX	2.52		2.52					2.52
		ACCT PAY CITY TAX	1.25		1.25					1.25
		ACCT PAY CITY TAX	1.25		1.25					1.25
		TOTAL	72.80		72.80					72.80
		CASH		72.80						72.80
21JAN97	CASH			72.80		0.09	0.00	0.00	0.00	0.00
01JAN97	BILLCOMP	LOCAL SERVICE	12.70		12.70					12.70
		INTERSVIVE END-USER	3.50		3.50					3.50
		LDI-SEL. AT	4.23		4.23					4.23
		LDI-SEL. AT	4.23		4.23					4.23
		COMM. IMPAIRED FUND	1.20		1.20					1.20
		COMM. IMPAIRED FUND	1.20		1.20					1.20
		INTERSVIVE TELCOH	0.15		0.15					0.15
		INTERSVIVE TELCOH	0.15		0.15					0.15
		50 US WEST 500 LOS-9A	4.57		4.57					4.57
		50 US WEST 500 LOS-9A	2.00		2.00					2.00
		ACCT PAY STATE TAX	2.52		2.52					2.52
		ACCT PAY STATE TAX	2.52		2.52					2.52
		ACCT PAY CITY TAX	1.25		1.25					1.25
		ACCT PAY CITY TAX	1.25		1.25					1.25
		TOTAL	74.65		74.65					74.65
		CASH		74.65		0.00	0.00	0.00	0.00	0.00
01JAN97	BILLCOMP	LOCAL SERVICE	12.70		12.70					12.70
		INTERSVIVE END-USER	3.50		3.50					3.50
		LDI-SEL. AT	4.23		4.23					4.23
		LDI-SEL. AT	4.23		4.23					4.23
		COMM. IMPAIRED FUND	1.20		1.20					1.20
		COMM. IMPAIRED FUND	1.20		1.20					1.20
		INTERSVIVE TELCOH	0.15		0.15					0.15
		INTERSVIVE TELCOH	0.15		0.15					0.15
		50 US WEST 500 LOS-9A	4.57		4.57					4.57
		50 US WEST 500 LOS-9A	2.00		2.00					2.00
		ACCT PAY STATE TAX	2.52		2.52					2.52
		ACCT PAY STATE TAX	2.52		2.52					2.52
		ACCT PAY CITY TAX	1.25		1.25					1.25
		ACCT PAY CITY TAX	1.25		1.25					1.25
		TOTAL	74.65		74.65					74.65
		CASH		74.65		0.00	0.00	0.00	0.00	0.00
01JAN97	BILLCOMP	LOCAL SERVICE	12.70		12.70					12.70
		INTERSVIVE END-USER	3.50		3.50					3.50
		LDI-SEL. AT	4.23		4.23					4.23
		LDI-SEL. AT	4.23		4.23					4.23
		COMM. IMPAIRED FUND	1.20		1.20					1.20
		COMM. IMPAIRED FUND	1.20		1.20					1.20
		INTERSVIVE TELCOH	0.15		0.15					0.15
		INTERSVIVE TELCOH	0.15		0.15					0.15
		50 US WEST 500 LOS-9A	4.57		4.57					4.57
		50 US WEST 500 LOS-9A	2.00		2.00					2.00
		ACCT PAY STATE TAX	2.52		2.52					2.52
		ACCT PAY STATE TAX	2.52		2.52					2.52
		ACCT PAY CITY TAX	1.25		1.25					1.25
		ACCT PAY CITY TAX	1.25		1.25					1.25
		TOTAL	81.86		81.86					81.86
		CASH		81.86		0.00	0.00	0.00	0.00	0.00

For: 315-3156 202431  
 DOWNA RETIREDCOEN

DATE	FROM	DESCRIPTION	DR	CR	ADJUSTMENT	CURRENT	30 DAY	60 DAY	90 DAY	TOTAL DUE
		AGE 706	0.00							
		COMM. INVAILED FUND	0.00							
		CONTR. PAY STATE TAX	0.15		0.15					
		OTHER LOCAL SERVICE		1.34	1.34					
		911 USER FEE	0.75		0.75					
		SO OR WEST 000 LDR-9A	3.56		3.56					
		ACTIE PAY STATE TAX	2.45		2.45					
		ACTIE PAY CITY TAX	1.41		1.41					
		TOTAL	83.20	1.34	81.86					
08/29/98	BALANCE	CASH				0.00	0.00	0.00	0.00	0.00
					87.26					87.26
01/29/99	BALANCE	CITY TAX	1.48		1.48					
		Federal Tax	2.99		2.99					
		LOCAL SERVICE	12.70		12.70					
		INTERSTATE END-USER	3.50		3.50					
		COMM. INVAILED FUND	0.15		0.15					
		OTHER LOCAL SERVICE	1.50		1.50					
		LDR-SAL. USW	36.18		36.18					
		911 USER FEE	0.75		0.75					
		SO OR WEST 000 LDR-9A	19.73		19.73					
		TOTAL	87.26		87.26					
12/29/99	BALANCE	CASH				0.00	0.00	0.00	0.00	0.00
					83.43					83.43
01/29/00	BALANCE	CITY TAX	1.48		1.48					
		Federal Tax	2.99		2.99					
		LOCAL SERVICE	12.70		12.70					
		LDR-SAL. AT&T END-USER	1.08		1.08					
		COMM. INVAILED FUND	0.15		0.15					
		LDR-SAL. EXP. SERVICE	38.11		38.11					
		LDR-SAL. USW	0.60		0.60					
		SO OR WEST 000 LDR-9A	12.75		12.75					
		TOTAL	83.43		83.43					

END OF REPORT



CUSTOMER INQUIRY SCREEN

Phone 605-345-3956 Member 7004571 Location 0000985 1  
 Customer name BEITELSPACHER, DONNA Condat 01/01/96 Disdat 00/00/00 0  
 Current carriers: Interlata: 0288 Intralata: 0288 Pic type: 0

Page 0001				Requested		Actual		Requested	
Type	Seqnum	Jurisdct	Old New	Date	time	Date	time	By user	
C	000018244	Interlata	0865 0288	03/26/98	11:53	03/26/98	11:54	*INTRASTATE	
		Intralata	0865 0288	03/26/98	11:53	03/26/98	11:54		
C	000017648	Interlata	0288 0865	02/ 5/98	17:57	02/05/98	17:59	INTRASTATE	
		Intralata	0865 0865	02/ 5/98	17:57	//	//	:	
C	000007567	Interlata	0288 0288	05/01/97	00:01	//	//	:	0865 Intra L
		Intralata	5123 0865	05/01/97	00:01	05/01/97	00:11		
A	000001294	Interlata	0288 0288	01/31/97	18:24	01/31/97	20:42	Initial-load	
		Intralata	5123 0288	01/31/97	18:24	01/31/97	20:42		
				//	//	//	//	:	:
				//	//	//	//	:	:
				//	//	//	//	:	:
				//	//	//	//	:	:
				//	//	//	//	:	:
				//	//	//	//	:	:
				//	//	//	//	:	:

Use <NEXT> for next page, <PREV> for prev page or enter page number 0000



# South Dakota Public Utilities Commission



State Capitol Building, 500 East Capitol Avenue, Pierre, South Dakota 57501-5070

October 5, 1998

Capitol Office  
Telephone (605)773-3201  
FAX (605)773-3809

Transportation/  
Warehouse Division  
Telephone (605)773-8280  
FAX (605)773-3225

Consumer Hotline  
1-800-332-1782

TTY Through  
Relay South Dakota  
1-800-877-1113

Internet  
bill@pucc.state.sd.us

♦  
**Jim Berg**  
Chairman  
**Pam Nelson**  
Vice-Chairman  
**Lanka Schoenfelder**  
Commissioner

**William Bullard Jr.**  
Executive Director

**Edward R. Anderson**  
**Harlan Host**  
**Martin C. Dietmann**  
**Charlie Ikelle**  
**Sue Gichon**  
**Karan E. Cromer**  
**Marlette Fischbach**  
**Sharon Fugitt**  
**Levin Hammond**  
**Katie Hartford**  
**Leni Healy**  
**Cameron Howack**  
**Dave Jacobson**  
**Bob Knadlie**  
**DeLana Kolbo**  
**Jeffrey P. Lorenson**  
**Terry Norman**  
**Gregory A. Raskov**  
**Tammi Stangor**  
**Steven M. Wegman**  
**Kelayne Alho West**

RIDDLE & ASSOCIATES, PC  
PO BOX 1187  
SANDY UT 84091

TO WHOM IT MAY CONCERN:

We have received the following formal complaint from Donna Beitelspacher. Commission policy allows a brief period for the parties to attempt an informal resolution before the issue becomes a docketed matter.

Please review this information. If an informal resolution has been reached before noon on October 14, 1998, please inform this Commission. If no resolution has been reached, the issue will become docketed and scheduled on a Commission agenda.

We look forward to your prompt response.

Sincerely,

**Leni Healy**  
Director, Consumer Affairs

enc.

RR 1 Box 742  
Webster, SD 57274-9801  
September 28, 1998

Public Utilities Commission  
500 East Capitol  
Pierre, SD 57501

RECEIVED  
SEP 30 1998  
SOUTH DAKOTA PUBLIC  
UTILITIES COMMISSION

I am enclosing correspondence with Riddle & Associates, PC regarding a debt claim from "Buyers United". The basis for the debt claim involves long distance phone billings from February to May of 1997. I have tried unsuccessfully numerous times to resolve this. I am enclosing computerized records of phone calls which were billed to me and paid by me to ITC. ITC will send me records of payment to me. I have requested, as indicated in my letter to Riddle & Associates that I be sent all information regarding the claim. I will forward this information immediately upon receipt.

I am certain that this is not a valid claim and would like the assistance of Public Utilities Commission to resolve the issue.

Thank you.

Sincerely,

*Donna Beitelspacher*

Donna Beitelspacher

RR 1 Box 742  
Webster, SD 57274-9801  
September 18, 1998

Riddle & Associates, P.C.  
P O Box 1187  
Sandy, UT 84091

Reference # 1835423

On September 16, 1998, I received your "Notice of Dishonor" regarding a claim by "Buyers United". Paragraph 2 of this letter advises me that I have 30 days in which to dispute the validity of the debt or any part of it. I have attempted to dispute this claim with "Buyers United" at various times during the past year. In response, I have received only verbal and written threats for non payment of the claimed amount. I request that all information regarding proof of this debt claim, including any original creditor information, be provided to me. I request records of the correspondence which I have submitted to them as well as that of any other agency which has contacted me regarding this. Records of both written and verbal contact are requested.

Sincerely,

*Donna Beitelspacher*

Donna Beitelspacher

## Riddle & Associates, P.C.

Attorneys & Counselors at Law  
1-800-225-5050  
NOTICE OF DISHONOR

P.O. Box 1187  
Sandy, UT 84091

REFERENCE #: 1835423  
BEITELSPACHER, DONNA  
RR 1 BOX 742  
WEBSTER SD 57274

Our Client: BUYERS UNITED

09-04-98

Please Return Top Portion With Payment

Our law firm has been retained by the client above to collect from you the entire balance below.

Account Balance:	79.48
Interest Owng:	0.00
Attorney/Collection Costs:	<u>150.00</u>
Total Amount Due:	229.48

If you want to resolve this matter without a lawsuit, you must, within one week of the date of this letter, either pay the balance that you owe (unless it has already been paid) or call our firm at 1-800-225-5050 and work out arrangements for payment. If you do neither of these things, our client will be entitled to file a lawsuit against you for the collection of this debt. No decision has been made to file a lawsuit. If legal action is taken and a lawsuit is filed, it will be handled by an attorney licensed in your state.

Federal law gives you thirty days after you receive this letter to dispute the validity of the debt or any part of it. If you don't dispute it within that period, we will assume that it's valid. If you do dispute it—by notifying our firm in writing to the effect—we will, as required by law, obtain and mail to you proof of the debt. And if, within the same period, you request in writing the name and address of your original creditor, if the original creditor is different from the current creditor, we will furnish you with that information too.

The law does not require our firm to wait until the end of the thirty-day period before suing you to collect this debt. If however, you request proof of the debt or the name and address of the original creditor within the thirty-day period that begins with your receipt of this letter, the law requires our firm to suspend our efforts (through litigation or otherwise) to collect the debt until we mail the requested information to you.

This is an attempt to collect a debt. Any information obtained will be used for that purpose. This communication is from a debt collector.

We can be reached at 1-800-225-5050 or you may send your payment to:

Riddle & Associates, P.C.  
P.O. Box 1187  
Sandy, UT 84091

FEB 01, 1997 345-3956

FEB 19, 1997 7004571

887.26

PAGE 1 OF 4

DONNA BEITELSPACHER  
RR1 BOX 742  
WEBSTER SD 57274-9801

ITC TELECOM  
BOX 920  
CLEAR LAKE, S.D. 57226

345-3956 7004571

PAGE 1 OF 4

PAYMENTS RECEIVED AFTER JAN 22 ARE NOT INCLUDED FEB 01, 1997 FEB 19, 1997

83.43 83.43 0.00 0.00 87.26 87.26

FOR BILLING QUESTIONS, PLEASE CALL 1-800-417-8667  
FOR SERVICE CHANGES, PLEASE CALL 1-800-395-4656

YOUR CELLULAR NEEDS CAN BE RESOLVED BY VISITING WITH OUR  
MARKETING PERSONNEL. CONTACT EITHER BUSINESS OFFICE FOR ASSISTANCE.

INTRASTATE TELECOMMUNICATIONS CURRENT CHARGES

MONTHLY TELE SERV FROM FEB 01 TO FEB 28	1.50	
DIAL TONE CHARGE	12.70	
911 USER FEE	0.75	
FCC ACCESS CHARGE	3.50	
TELECOMMUNICATIONS RELAY	0.15	
Total Recurring		18.60
Taxes FED 0.54 STA 0.71 LOC 0.35		1.60

TOTAL LOCAL CHARGES	20.20
AT&T COMMUNICATIONS CHARGES (INCL TAX)	4.82
US WEST COMMUNICATIONS CHARGES (INCL TAX)	62.24

TOTAL CURRENT CHARGES 87.26

TOTAL AMOUNT DUE 87.26

THE ITEMS AND AMOUNTS LISTED UNDER MONTHLY CHARGES ARE  
CONTAINED IN THE MONTHLY TELE SERV AMOUNT WHICH IS TOTALED  
ABOVE WITH YOUR OTHER CURRENT CHARGES. ALL TOTAL RECURRING  
CHARGES LISTED ABOVE ARE BILLED ONE MONTH IN ADVANCE.

INTRASTATE TELECOMMUNICATIONS MONTHLY CHARGES

DESCRIPTION	QTY	EACH	AMOUNT
TOUCH TONE SERVICE-RESIDENCE	1	1.50	1.50
TOTAL MONTHLY CHARGES			1.50

90288-----

FEB97 7004571 AT&T COMMUNICATIONS 345-3956 Pg 2

DATE	*CT	PLACE	AREA-NUMBER	MIN	TIME	AMOUNT
12/17	DM	TO BROWNS VLY MN	320 695-2884	8	7:55AM	1.49
12/17	DE	TO CHANDLER AZ	602 895-0197	15	7:17PM	2.85
12/26	DE	TO KENSINGTON MN	320 965-2455	2	7:27PM	0.34

\*CT CALL TYPE: EXPLANATION

.DM Direct dialed Multiple rate period  
DE Direct dialed Evening

REGULAR USAGE 4.68  
TAXES FED 0.14 STA 0.00 0.14  
REGULAR USAGE TOTAL (INCL TAX) 4.82  
Calls to Canada (C) would receive an additional discount.

AT&T COMMUNICATIONS TOTAL CHARGES 4.82  
\$0000-----

DATE	*CT	PLACE	AREA-NUMBER	MIN	TIME	AMOUNT
FEB97		7004571	US WEST COMMUNICATIONS		345-3956 Pg 3	
12/13 DN		TO ROSHOLT SD	605 537-4740	9.0	6:50AM	1.43A
12/14 DN		TO SELBY SD	605 649-6263	1.0	8:12AM	0.25A
12/17 CD		TO MILBANK SD	605 432-9561	2.3	8:30AM	1.76
		FROM WEBSTER SD	605 345-4626			
12/17 DE		TO SELBY SD	605 649-7044	15.9	5:39PM	3.56A
12/18 CD		TO MILBANK SD	605 432-9561	0.6	8:40AM	1.44
		FROM WEBSTER SD	605 345-4626			
12/20 CD		TO SIOUX FLS SD	605 336-1859	4.6	4:06PM	2.52
		FROM WEBSTER SD	605 345-4627			
12/21 DN		TO FAULTON SD	605 598-4341	13.3	6:38PM	2.15A
12/22 DN		TO SELBY SD	605 649-7044	11.6	4:29PM	2.10A
12/23 CD		TO SELBY SD	605 649-7044	2.5	8:53AM	1.84
		FROM ABERDEEN SD	605 225-9902			
12/24 DD		TO SELBY SD	605 649-7044	1.0	2:39PM	0.43A
12/25 DE		TO ROSHOLT SD	605 537-4740	15.2	6:30PM	2.95A
12/25 DE		TO FAULTON SD	605 598-4341	15.1	6:46PM	3.04A
12/26 DE		TO IROQUOIS SD	605 546-2501	5.3	7:18PM	1.13A
12/26 DE		TO ROSHOLT SD	605 537-4740	8.3	8:07PM	1.66A
12/27 CD		TO MILBANK SD	605 432-9561	0.7	8:19AM	1.44
		FROM WEBSTER SD	605 345-4626			
12/30 CD		TO MILBANK SD	605 432-9561	0.8	8:06AM	1.44
		FROM WEBSTER SD	605 345-4626			
12/30 CD		TO LAKE ANDES SD	605 487-7611	3.1	9:40AM	2.08
		FROM WEBSTER SD	605 345-4627			
12/30 DE		TO SELBY SD	605 649-7044	1.3	8:01PM	0.38A
12/30 DE		TO ROSHOLT SD	605 537-4740	6.6	8:03PM	1.34A
12/30 DE		TO ABERDEEN SD	605 229-3146	3.3	8:11PM	0.70A
12/31 DD		TO ROSHOLT SD	605 537-4439	9.2	4:00PM	2.44A
12/31 DD		TO SELBY SD	605 649-7044	1.9	4:15PM	0.66A
12/31 DE		TO ROSHOLT SD	605 537-4740	1.1	5:43PM	0.31A
12/31 DE		TO ROSHOLT SD	605 537-4740	0.3	6:08PM	0.29A
01/01 DE		TO FAULTON SD	605 598-4341	15.9	6:59PM	3.20A
01/02 CD		TO MILBANK SD	605 432-9561	0.4	8:09AM	1.44
		FROM WEBSTER SD	605 345-4626			
01/02 CD		TO LAKE ANDES SD	605 487-7611	3.4	9:11AM	2.17
		FROM WEBSTER SD	605 345-4627			
01/05 DE		TO ROSHOLT SD	605 537-4754	4.6	5:27PM	0.96A
01/05 DE		TO ROSHOLT SD	605 537-4303	1.5	7:05PM	0.36A
01/06 DD		TO ROSHOLT SD	605 537-4755	7.9	12:22PM	2.09A
01/07 DE		TO SELBY SD	605 649-7044	9.3	7:17PM	2.12A
01/08 CD		TO LAKE ANDES SD	605 487-7611	1.8	9:09AM	1.71
		FROM WEBSTER SD	605 345-4627			
01/09		TO DIR ASST CH	605 411-0000		7:35PM	0.60
01/09		TO DIR ASST CH	605 411-0000		9:22PM	0.60
01/10 DN		TO ROSHOLT SD	605 537-4439	2.1	7:30AM	0.39A
01/10 DD		TO GROTON SD	605 397-8285	0.4	4:28PM	0.34A
01/10 DE		TO IPSWICH SD	605 426-6581	1.9	7:58PM	0.45A
01/10 DE		TO IPSWICH SD	605 426-6581	15.5	8:01PM	3.12A
01/11 DN		TO SELBY SD	605 649-6263	0.8	6:38PM	0.25A

\$0000-----

FEB97 7004571 US WEST COMMUNICATIONS 345-3956 Pg 4

DATE	*CT	PLACE	AREA-NUMBER	MIN	TIME	AMOUNT
01/13	CD	TO ROSHOLT	SD 605 537-4740	2.9	9:16AM	1.89
		FROM WEBSTER	SD 605 345-4627			

\*CT CALL TYPE: EXPLANATION  
DN Direct dialed Night/Weekend  
CD Credit card Day  
DE Direct dialed Evening  
DD Direct dialed Day

REGULAR USAGE					20.93	
TAXES FED	0.63	STA	0.84	LOC	0.41	1.88
REGULAR USAGE TOTAL (INCL TAX)						22.81

ALL TIME VOLUME DISCOUNT (A)						
DISCOUNT APPLIED ON			38.10	DISC @	5.0%	36.19
TAXES FED	1.08	STA	1.44	LOC	0.72	3.24
CALLING PLAN TOTAL (INCL TAX)						39.43

US WEST COMMUNICATIONS					TOTAL CHARGES	62.24
%TOT	-----					-----



MAR 01, 1998 345-3956

MAR 19, 1998 7004571

BANK DEDUCT - DO NOT PAY

\$115.79

PAGE 1 OF 4

DONNA BEITELSPACHER  
RR 1 BOX 742  
WEBSTER SD 57274-9700

ITC TELECOM  
BOX 920  
CLEAR LAKE, S.D. 57226

345-3956 7004571

DONNA BEITELSPACHER

PAGE 1 OF 4

PAYMENTS RECEIVED AFTER FEB 19 ARE NOT INCLUDED MAR 01, 1998 MAR 19, 1998

95.47 95.47 0.00 0.00 115.79 115.79

FOR BILLING QUESTIONS, PLEASE CALL 1-800-417-8667  
FOR SERVICE CHANGES, PLEASE CALL 1-800-395-4656

STOP AT OUR BROOKINGS AND CLEAR LAKE OFFICES  
FOR ALL YOUR TELEPHONE COMMUNICATION NEEDS.

INTRASTATE TELECOMMUNICATIONS CURRENT CHARGES

DIAL TONE CHARGE		12.70	
911 USER FEE		0.75	
FCC ACCESS CHARGE		3.50	
TELECOMMUNICATIONS RELAY		0.15	
Total Recurring			17.10
Taxes FED 0.49 STA 0.65 LOC 0.32			1.46

TOTAL LOCAL CHARGES			18.56
ITC LONG DISTANCE CHARGES (INCL TAX)			96.58
ITC LONG DISTANCE CHARGES (INCL TAX)			0.65

TOTAL CURRENT CHARGES 115.79

TOTAL AMOUNT DUE 115.79

0865

MAR98	7004571	ITC LONG DISTANCE	345-3956	Pg	2	
DATE	*CT	PLACE	AREA-NUMBER	MIN	TIME	AMOUNT
01/19	DE	TO ROSHOLT SD	605 537-4740	41.0	6:05PM	8.31P
01/19	DE	TO ABERDEEN SD	605 226-1149	66.5	6:59PM	13.41P
01/20	DD	TO HURON SD	605 352-7445	1.2	9:01AM	0.45P
01/20	DE	TO FAULKTON SD	605 598-4341	25.2	6:53PM	5.35P
01/22	DE	TO ROSHOLT SD	605 537-4740	18.9	6:27PM	3.89P
01/23	DE	TO ROSHOLT SD	605 537-4485	1	5:03PM	0.31P
01/25	DN	TO ROSHOLT SD	605 537-4740	10.4	9:15AM	1.78P
01/28	DE	TO FAULKTON SD	605 598-4341	12.1	7:32PM	2.62P
01/29	DE	TO SELBY SD	605 649-7044	11.6	7:35PM	2.80P
01/29	DE	TO FAULKTON SD	605 598-4341	6.0	7:47PM	1.36P
01/29	DE	TO SIOUX FLS SD	605 330-0311	7.3	8:59PM	1.80P
01/30	CD	TO PIERRE SD	605 224-2483	1	3:07PM	1.27P
		FROM WEBSTER SD	605 345-4627			
02/01	DE	TO FAULKTON SD	605 598-4341	4.3	9:10PM	1.00P
02/01	DE	TO ROSHOLT SD	605 537-4740	59.5	9:32PM	12.01P
02/02	DE	TO SIOUX FLS SD	605 338-0839	1	7:53PM	0.34P
02/03	DE	TO HARISBGTEA SD	605 743-2042	3.0	7:12PM	0.80P

02/04 DE	TO SIOUX FLS	SD	605 338-0839	31.1	8:08PM	7.32P
02/05 DE	TO SIOUX FLS	SD	605 330-0311	7.5	7:32PM	1.50W
02/05 DE	TO ROSHOLT	SD	605 537-4485	2.0	7:40PM	0.40W
02/07 DN	TO FAULKTON	SD	605 598-4341	2.7	10:10AM	0.54W
02/09 DE	TO SELBY	SD	605 649-7044	28.9	12:47PM	5.78W
02/09 DE	TO ABERDEEN	SD	605 226-1189	1	7:04PM	0.20W
02/09 DE	TO ABERDEEN	SD	605 226-1149	1	7:06PM	0.20W
02/11 CD	TO ABERDEEN	SD	605 226-1149	20	8:52AM	6.55
	FROM WEBSTER	SD	605 345-4627			
02/11 DE	TO SIOUX FLS	SD	605 330-0311	13.6	7:36PM	2.72W
02/11 DE	TO WATERTOWN	SD	605 886-9816	8.1	8:20PM	1.62W
02/12 DN	TO ROSHOLT	SD	605 537-4740	10.4	6:16AM	2.08W
02/13 DE	TO WATERTOWN	SD	605 886-5000	1	7:18PM	0.20W
02/15 DN	TO FAULKTON	SD	605 598-4341	8.4	11:14AM	1.68W
02/16 DE	TO WATERTOWN	SD	605 886-9816	13.7	6:54PM	2.74W
02/16 DE	TO SELBY	SD	605 649-7044	8.9	8:49PM	1.78W
02/18 DE	TO SELBY	SD	605 649-7044	9.5	7:02PM	1.90W
02/18 DE	TO FAULKTON	SD	605 598-4341	11.5	8:42PM	2.30W

\*CT CALL TYPE: EXPLANATION  
 DE Direct dialed Evening  
 DD Direct dialed Day  
 DN Direct dialed Night/Weekend  
 CD Credit card Day

(Summary continued on next page.)

%0865-----

MAR98	7004571	ITC LONG DISTANCE	345-3956	Pg	3
SUMMARY					
REGULAR USAGE				6.55	
TAXES FED	0.20 STA	0.26 LOC	0.13	0.59	
REGULAR USAGE TOTAL (INCL TAX)					7.14
ANYTIME ANYPLACE VOL DIS (P) CALLS					
TOTAL AFTER 10.0% DISCOUNT APPLIED				58.34	
TAXES FED	1.75 STA	2.33 LOC	1.17	5.25	
CALLING PLAN TOTAL (INCL TAX)					63.59
ANYTIME ANYWHERE PLUS (w) CALLS					
ADDITIONAL DISCOUNT APPLIED ON		25.64		23.72	
TAXES FED	0.71 STA	0.95 LOC	0.47	2.13	
CALLING PLAN TOTAL (INCL TAX)					25.85
ITC LONG DISTANCE			TOTAL CHARGES		96.58

Express Communications dba ITC Long Distance

%0110-----

MAR98	7004571	ITC LONG DISTANCE	345-3956	Pg	4
DATE *CT	PLACE	AREA-NUMBER	MIN	TIME	AMOUNT
02/03	TO DIR ASSIST CH	605 411-0000		7:11PM	0.60
REGULAR USAGE					0.60
TAXES FED	.02 STA	0.02 LOC	0.01	0.05	
REGULAR USAGE TOTAL (INCL TAX)					0.65
ITC LONG DISTANCE			TOTAL CHARGES		0.65

%TOT -----

APR 01, 1997 345-3956

APR 21, 1997 7004571

\$74.65

PAGE 1 OF 5

DONNA BEITELSPACHER  
RR 1 BOX 742  
WEBSTER SD 57274-9700

ITC TELECOM  
BOX 920  
CLEAR LAKE, S.D. 57226

345-3956 7004571

DONNA BEITELSPACHER PAGE 1 OF 5

PAYMENTS RECEIVED AFTER MAR 21 ARE NOT INCLUDED APR 01, 1997 APR 21, 1997

81.86 81.86 0.00 0.00 74.65 74.65

FOR BILLING QUESTIONS, PLEASE CALL 1-800-417-8667  
FOR SERVICE CHANGES, PLEASE CALL 1-800-395-4656

THE COST FREE AUTOMATIC BANK DEDUCT PLAN IS THE EASIEST WAY TO  
PAY YOUR PHONE BILL. CALL THE BUSINESS OFFICE FOR DETAILS.

INTRASTATE TELECOMMUNICATIONS CURRENT CHARGES

DIAL TONE CHARGE	12.70
911 USER FEE	0.75
FCC ACCESS CHARGE	3.50
TELECOMMUNICATIONS RELAY	0.15
Total Recurring	17.10
Taxes FED 0.49 STA 0.65 LOC 0.32	1.46

TOTAL LOCAL CHARGES	18.56
AT&T COMMUNICATIONS CHARGES (INCL TAX)	4.36
US WEST COMMUNICATIONS CHARGES (INCL TAX)	50.42
ITC LONG DISTANCE CHARGES (INCL TAX)	1.31

TOTAL CURRENT CHARGES 74.65

TOTAL AMOUNT DUE 74.65

%0288-----

APR97 7004571 AT&T COMMUNICATIONS 345-3956 Pg 2

DATE	*CT	PLACE	AREA-NUMBER	MIN	TIME	AMOUNT
02/14	CE	TO SELBY SD	605 649-7044	8	5:31PM	3.65
		FROM CHANDLER AZ	602 895-0197			
02/17	DE	TO KEARNEY NE	308 237-5991	2	8:16PM	0.38CR
02/17	DE	TO KEARNEY NE	308 237-5991	2	8:16PM	0.38
02/17	DE	TO FERGUS FLS MN	218 736-0037	9	8:36PM	1.53CR
02/17	DE	TO FERGUS FLS MN	218 736-0037	9	8:36PM	1.53
02/18	DE	TO FERGUS FLS MN	218 736-0037	3	7:15PM	0.51CR
02/18	DE	TO FERGUS FLS MN	218 736-0037	3	7:15PM	0.51
02/24	DD	TO ST PAUL MN	612 739-5330	2	2:29PM	0.58

\*CT CALL TYPE: EXPLANATION  
CE Credit card Evening  
DE Direct dialed Evening  
DD Direct dialed Day

REGULAR USAGE		4.23
TAXES FED 0.13 STA 0.00		0.13
REGULAR USAGE TOTAL (INCL TAX)		4.36

Calls to Canada (C) would receive an additional discount.

AT&T COMMUNICATIONS

TOTAL CHARGES

4.36

%0000

APR97	7004571	US WEST COMMUNICATIONS	345-3956	Pg	3	
DATE	*CT	PLACE	AREA-NUMBER	MIN	TIME	AMOUNT
02/20	DE	TO ABERDEEN	SD 605 225-4178	1	8:01PM	0.29A
02/20	DE	TO FAULKTON	SD 605 598-4341	9.8	8:01PM	2.01A
02/22	CN	TO GROTON	SD 605 397-8285	0.6	1:32PM	1.29
		FROM FAULKTON	SD 605 598-4341			
02/24	CD	TO MILBANK	SD 605 432-9561	1.0	8:30AM	1.44
		FROM WEBSTER	SD 605 345-4627			
02/25	CD	TO MILBANK	SD 605 432-9561	0.4	10:18AM	1.44
		FROM WEBSTER	SD 605 345-4627			
02/27	DE	TO SIOUX FLS	SD 605 338-0839	1	8:50PM	0.32A
02/28	CD	TO MILBANK	SD 605 432-9561	0.4	8:29AM	1.44
		FROM WEBSTER	SD 605 345-4626			
03/01	DN	TO ROSHOLT	SD 605 537-4740	8.6	8:33AM	1.37A
03/02	CE	TO BARNERURAL	MN 218 493-4421	1	5:47PM	0.71
		FROM MOORHEAD	MN 218 233-9816		STA TAX MN	0.05
03/05	DE	TO FAULKTON	SD 605 598-6263	8.6	7:17PM	1.78A
03/05	DE	TO ROSHOLT	SD 605 537-4740	10.8	7:33PM	2.13A
03/06	DE	TO GROTON	SD 605 397-8285	12.2	5:10PM	2.01A
03/07	DE	TO FAULKTON	SD 605 598-6263	12.5	7:27PM	2.54A
03/08	DN	TO SELBY	SD 605 649-6263	1	12:31PM	0.25A
03/08	DN	TO SELBY	SD 605 649-7044	3.0	1:38PM	0.60A
03/09	DE	TO SELBY	SD 605 649-6263	20.6	7:35PM	4.58A
03/10	DE	TO FAULKTON	SD 605 598-6263	8	7:22PM	1.66A
03/11	DE	TO ABERDEEN	SD 605 622-5000	1	7:44PM	0.29A
03/11	DE	TO IPSWICH	SD 605 426-6581	4.5	7:45PM	0.98A
03/11	DE	TO FAULKTON	SD 605 598-6263	4.7	7:50PM	1.02A
03/12	CD	TO FAULKTON	SD 605 598-6280	6.7	9:28AM	2.93
		FROM WEBSTER	SD 605 345-4627			
03/13	DE	TO GROTON	SD 605 397-8285	13.6	6:48PM	2.23A
03/13	DE	TO FAULKTON	SD 605 598-6263	8.2	8:38PM	1.70A
03/16	DN	TO FAULKTON	SD 605 598-6262	9.5	1:46PM	1.56A
03/16	DN	TO TOLSTOY	SD 605 442-2589	13.3	2:08PM	2.23A
03/17	DN	TO ROSHOLT	SD 605 537-4754	13.5	7:26AM	2.10A
03/17	DE	TO IPSWICH	SD 605 426-6581	11.6	5:57PM	2.36A
03/17	DE	TO ABERDEEN	SD 605 622-5000	1	6:10PM	0.29A
03/17	DE	TO ABERDEEN	SD 605 622-5334	1	6:23PM	0.29A
03/17	DE	TO ABERDEEN	SD 605 622-5342	6.9	5:24PM	1.39A
03/17	DE	TO IPSWICH	SD 605 426-6581	3.9	6:38PM	0.86A
03/18	DD	TO ROSHOLT	SD 605 537-4754	7.9	8:01AM	2.11A

\*CT CALL TYPE: EXPLANATION  
 DE Direct dialed Evening  
 CN Credit card Night/Weekend  
 CD Credit card Day  
 DN Direct dialed Night/Weekend  
 CE Credit card Evening  
 DD Direct dialed Day

(Summary continued on next page.)

%0000

APR97 7004571 US WEST COMMUNICATIONS 345-3956 Pg 4

SUMMARY

REGULAR USAGE				9.30
TAXES FED	0.28	STA	0.34	LOC 0.17
				0.79
REGULAR USAGE TOTAL (INCL TAX)				10.09

ALL TIME VOLUME DISCOUNT (A)  
 DISCOUNT APPLIED ON 38.95 DISC @ 5.0% 37.00  
 TAXES FED 1.11 STA 1.48 LOC 0.74 3.33  
 CALLING PLAN TOTAL (INCL TAX) 40.33

US WEST COMMUNICATIONS TOTAL CHARGES 50.42

%0110-----

APR97 7004571 ITC LONG DISTANCE 345-3956 Pg 5

DATE	*CT	PLACE	AREA-NUMBER	MIN	TIME	AMOUNT
03/17		TO DIR ASSIST CH	605 411-0000		1:23PM	0.60
03/17		TO DIR ASSIST CH	605 411-0000		1:33PM	0.60

REGULAR USAGE 1.20  
 TAXES FED 0.04 STA 0.05 LOC 0.02 0.11  
 REGULAR USAGE TOTAL (INCL TAX) 1.31

ITC LONG DISTANCE TOTAL CHARGES 1.31

%TOT -----

JUN 01, 1997 345-3956

JUN 19, 1997 7004571

\$44.48

PAGE 1 OF 4

DONNA BEITELSPACHER  
RR 1 BOX 742  
WEBSTER SD 57274-9700

ITC TELECOM  
BOX 920  
CLEAR LAKE, S.D. 57226

345-3956 7004571

PAGE 1 OF 4

PAYMENTS RECEIVED AFTER MAY 21 ARE NOT INCLUDED JUN 01, 1997 JUN 19, 1997

72.90	72.90	0.00	0.00	44.48	44.48
-------	-------	------	------	-------	-------

FOR BILLING QUESTIONS, PLEASE CALL 1-800-417-8667  
FOR SERVICE CHANGES, PLEASE CALL 1-800-395-4656

CONSIDER ITC LONG DISTANCE FOR YOUR LONG DISTANCE PROVIDER. CALL  
1-800-455-5958 FOR RATES AND INFORMATION ON CALLING PLANS.

INTRASTATE TELECOMMUNICATIONS CURRENT CHARGES

DIAL TONE CHARGE	12.70
911 USER FEE	0.75
FCC ACCESS CHARGE	3.50
TELECOMMUNICATIONS RELAY	0.15
Total Recurring	17.10
Taxes FED 0.49 STA 0.65 LOC 0.32	1.46

TOTAL LOCAL CHARGES	18.56
ITC LONG DISTANCE CHARGES (INCL TAX)	18.03
US WEST COMMUNICATIONS CHARGES (INCL TAX)	7.89

TOTAL CURRENT CHARGES 44.48

TOTAL AMOUNT DUE 44.48

~~0865~~

JUN97 7004571 ITC LONG DISTANCE 345-3956 Pg 2

DATE	*CT	PLACE	AREA-NUMBER	MIN	TIME	AMOUNT
05/05	DE	TO IPSWICH SD	605 426-6581	1	7:36PM	0.32P
05/05	DE	TO FAULKTON SD	605 598-4341	13.6	8:54PM	2.94P
05/07	DE	TO HOVEN SD	605 948-2314	17.4	8:55PM	3.87P
05/08	DD	TO ABERDEEN SD	605 622-5000	10.0	4:37PM	2.64P
05/08	DE	TO BROOKINGS SD	605 692-9471	1	5:05PM	0.32P
05/08	DE	TO FAULKTON SD	605 598-4341	12.3	8:54PM	2.67P
05/12	DE	TO ROGHOLT SD	605 537-4740	11.7	8:06PM	2.45P
05/14	DD	TO ABERDEEN SD	605 225-1636	1.9	3:41PM	0.61P
05/15	DE	TO ABERDEEN SD	605 225-4178	1.8	7:53PM	0.47P
05/15	DE	TO SIOUX FLS SD	605 371-3217	2.9	8:42PM	0.78P
05/15	DE	TO SIOUX FLS SD	605 371-3217	1	9:32PM	0.34P

\*CT CALL TYPE: EXPLANATION  
DE Direct dialed Evening  
DD Direct dialed Day

ANYPLACE ANYPLACE VOL DIS (P) CALLS  
TOTAL AFTER 5.0% DISCOUNT APPLIED 16.54  
TAXES FED 0.49 STA 0.67 LOC 0.33 1.49

CALLING PLAN TOTAL (INCL TAX)

18.03

ITC LONG DISTANCE TOTAL CHARGES 18.03

Express Communications dba ITC Long Distance

%0000-----

JUN97 7004571 US WEST COMMUNICATIONS 345-3956 Pg 3

DATE	*CT	PLACE	AREA-NUMBER	MIN	TIME	AMOUNT
04/23	DE	TO IPSWICH SD	605 426-6581	10.7	7:33PM	2.19A
04/24	DE	TO FAULKTON SD	605 598-4341	9.1	9:05PM	1.87A
04/28	DD	TO WATERTOWN SD	605 882-1734	1	9:10AM	0.36A
04/28	DE	TO ROSHOLT SD	605 537-4740	8.7	8:47PM	1.73A
04/29	DE	TO WATERTOWN SD	605 882-2400	5.6	7:46PM	1.09A

\*CT CALL TYPE: EXPLANATION  
 DE Direct dialed Evening  
 DD Direct dialed Day

ALL TIME VOLUME DISCOUNT (A)

DISCOUNT APPLIED ON	7.24	DISC @	0.0%	7.24
TAXES FED 0.22 STA 0.29 LOC 0.14				0.65
CALLING PLAN TOTAL (INCL TAX)				7.89

US WEST COMMUNICATIONS TOTAL CHARGES 7.89

%MSG-----

JUN97 7004571 SPECIAL MESSAGES 345-3956 Pg 4

\*\*\*\*\*  
 New ITC Long Distance Calling Plans - AVAILABLE TODAY  
 \*\*\*\*\*

Intrastate Telephone Company would like to announce the availability of three NEW optional calling plans for your long distance calling. These plans will be available May 97 through ITC Long Distance.

\*\*\* True Dime Talk

\*\*\* As low as 10 cents per minute - 7:00 pm to 7:00 am  
 \*\*\* No Monthly Charge  
 \*\*\* 6-Second Billing Increments  
 \*\*\* Both In-State and Out-of-State Calling

\*\*\* Anytime/Anywhere Plus

\*\*\* 16 to 20 cents per Minute (Volume Discounted)  
 \*\*\* No Monthly Charge  
 \*\*\* 6-Second Billing Increments  
 \*\*\* 24 Hours/Day, 7 Days/Week  
 \*\*\* Both In-State and Out-of-State Calling

\*\*\* Anytime Anyplace Volume Discount

\*\*\* Volume Discounts to 20%  
 \*\*\* No Monthly Charge  
 \*\*\* Complete y Automatic  
 \*\*\* Both In-State and Out-of-State Calling

Express Communications dba ITC Long Distance

Please fill out the bottom portion of this notice and return with your bill to enroll in one of these exciting new plans or call 1-800-455-5958 for additional information.

MAY 01, 1997 345-3956

MAY 19, 1995 7004571

\$72.90

PAGE 1 OF 5

DONNA BEITELSPACHER  
RR 1 BOX 742  
WEBSTER SD 57274-9700

ITC TELECOM  
BOX 920  
CLEAR LAKE, S.D. 57226

345-3956

7004571

DONNA BEITELSPACHER

PAGE 1 OF 5

PAYMENTS RECEIVED AFTER APR 22 ARE NOT INCLUDED MAY 01, 1997 MAY 19, 1995

74.65 74.65 0.00 0.00 72.90 72.90

FOR BILLING QUESTIONS, PLEASE CALL 1-800-417-8667  
FOR SERVICE CHANGES, PLEASE CALL 1-800-395-4656

CONSIDER ITC LONG DISTANCE FOR YOUR LONG DISTANCE SERVICE PROVIDER.  
CALL 1-800-455-5958 FOR INFORMATION ON RATES AND CALLING PLANS.

INTRASTATE TELECOMMUNICATIONS CURRENT CHARGES

DIAL TONE CHARGE	12.70
911 USER FEE	0.75
FCC ACCESS CHARGE	3.50
TELECOMMUNICATIONS RELAY	0.15
Total Recurring	17.10
Taxes FED 0.49 STA 0.65 LOC 0.32	1.46

TOTAL LOCAL CHARGES	18.56
AT&T COMMUNICATIONS CHARGES (INCL TAX)	3.22
US WEST COMMUNICATIONS CHARGES (INCL TAX)	49.81
ITC LONG DISTANCE CHARGES (INCL TAX)	1.31

TOTAL CURRENT CHARGES 72.90

TOTAL AMOUNT DUE 72.90

%0288-----

MAY97	7004571	AT&T COMMUNICATIONS	345-3956	Pg	2
DATE *CT	PLACE	AREA-NUMBER	MIN	TIME	AMOUNT
03/17 DN	TO BROWNS VLY MN	320 695-2884	5	7:44AM	0.65
04/03	TO DIR ASST MN	320 555-1212		7:17PM	0.95
04/03 DE	TO BROWNS VLY MN	320 695-2884	1	7:23PM	0.17
04/05 DN	TO BARNESVL MN	218 354-7485	9	2:10PM	1.35

\*CT CALL TYPE: EXPLANATION  
DN Direct dialed Night/Weekend  
DE Direct dialed Evening

REGULAR USAGE		3.12
TAXES FED 0.10 STA 0.00		0.10
REGULAR USAGE TOTAL (INCL TAX)		3.22

Calls to Canada (C) would receive an additional discount.

AT&T COMMUNICATIONS TOTAL CHARGES 3.22  
%0000-----

MAY97 7004571 US WEST COMMUNICATIONS 345-3956 Pg 3



DATE	*CT	PLACE	AREA-NUMBER	MIN	TIME	AMOUNT
03/17	CD	TO ABERDEEN	SD 605 225-7326	0.7	2:32PM	1.44
		FROM WEBSTER	SD 605 345-4627			
03/17	CD	TO ABERDEEN	SD 605 622-5000	1.1	2:35PM	1.46
		FROM WEBSTER	SD 605 345-4627			
03/19	DE	TO IPSWICH	SD 605 426-6581	8.7	8:05PM	1.80A
03/20	DE	TO ABERDEEN	SD 605 622-5000	9.0	7:13PM	1.79A
03/20	DE	TO ABERDEEN	SD 605 225-4178	1.6	7:49PM	0.40A
03/20	DE	TO ROSHOLT	SD 605 537-4740	11.4	7:51PM	2.24A
03/21	CE	TO FAULKTON	SD 605 598-4341	0.9	9:55PM	1.34
		FROM ABERDEEN	SD 605 225-9923			
03/22	DN	TO SELBY	SD 605 649-7044	16.6	7:47PM	2.97A
03/23	DN	TO FAULKTON	SD 605 598-4341	3	10:50AM	0.55A
03/25	DE	TO ROSHOLT	SD 605 537-4740	8.4	8:50PM	1.68A
03/25	DE	TO FAULKTON	SD 605 598-4341	5.2	8:58PM	1.11A
03/28	DE	TO ROSHOLT	SD 605 537-4740	18.3	8:06PM	3.53A
03/31	DE	TO FAULKTON	SD 605 598-4341	7.7	7:27PM	1.60A
04/04	CD	TO ROSHOLT	SD 605 537-4740	6.6	9:57AM	2.84
		FROM WEBSTER	SD 605 345-4626			
04/05	DN	TO SELBY	SD 605 649-7044	2.5	2:21PM	0.51A
04/05	DN	TO GROTON	SD 605 397-8285	18.5	5:24PM	2.40A
04/07	DE	TO ROSHOLT	SD 605 537-4740	4.4	8:56PM	0.93A
04/12	DN	TO HOVEN	SD 605 948-2561	2.3	9:16AM	0.45A
04/13	DE	TO FAULKTON	SD 605 598-4341	6.1	8:10PM	1.29A
04/14	DE	TO SELBY	SD 605 649-6263	40.6	8:22PM	8.93A
04/15	DE	TO ROSHOLT	SD 605 537-4740	19.6	8:53PM	3.78A
04/16	DE	TO ABERDEEN	SD 605 229-0444	1	8:10PM	0.29A
04/17	DE	TO ROSHOLT	SD 605 537-4740	16.6	8:08PM	3.21A
04/17	DE	TO FAULKTON	SD 605 598-4341	5.6	8:29PM	1.19A

\*CT CALL TYPE: EXPLANATION  
 CD Credit card Day  
 DE Direct dialed Evening  
 CE Credit card Evening  
 DN Direct dialed Night/Weekend

REGULAR USAGE						7.08
TAXES FED	0.21	STA	0.28	LOC	0.14	0.63
REGULAR USAGE TOTAL (INCL TAX)						7.71

ALL TIME VOLUME DISCOUNT (A)						
DISCOUNT APPLIED ON	40.65	DISC @	5.0%			38.62
TAXES FED	1.16	STA	1.55	LOC	0.77	3.48
CALLING PLAN TOTAL (INCL TAX)						42.10

US WEST COMMUNICATIONS				TOTAL CHARGES		49.81
%0110-	-----					

MAY97 7004571 ITC LONG DISTANCE 345-3956 Pg 4

DATE	*CT	PLACE	AREA-NUMBER	MIN	TIME	AMOUNT
04/03		TO DIR ASSIST CH	605 411-0000		7:13PM	0.60
04/03		TO DIR ASSIST CH	605 411-0000		7:15PM	0.60

REGULAR USAGE						1.20
TAXES FED	0.04	STA	0.05	LOC	0.02	0.11
REGULAR USAGE TOTAL (INCL TAX)						1.31

ITC LONG DISTANCE				TOTAL CHARGES		1.31
%MSG	-----					

MAY97 7004571 SPECIAL MESSAGES 345-3956 Pg 5

\*\*\*\*\*  
 New ITC Long Distance Calling Plans - AVAILABLE IN MAY

.....  
Intrastate Telephone Company would like to announce the availability of three NEW optional calling plans for your long distance calling. These plans will be available May 97 through ITC Long Distance.

\*\*\* True Dime Talk

- \*\*\* As low as 10 cents per minute - 7:00 pm to 7:00 am
- \*\*\* No Monthly Charge
- \*\*\* 6-Second Billing Increments
- \*\*\* Both In-State and Out-of-State Calling

\*\*\* Anytime/Anywhere Plus

- \*\*\* 16 to 20 cents per Minute (Volume Discounted)
- \*\*\* No Monthly Charge
- \*\*\* 6-Second Billing Increments
- \*\*\* 24 Hours/Day, 7 Days/Week
- \*\*\* Both In-State and Out-of-State Calling

\*\*\* Anytime Anyplace Volume Discount

- \*\*\* Volume Discounts to 20%
- \*\*\* No Monthly Charge
- \*\*\* Completely Automatic
- \*\*\* Both In-State and Out-of-State Calling

Express Communications dba ITC Long Distance

Please fill out the bottom portion of this notice and return with your bill to enroll in one of these exciting new plans or call 1-800-455-5958 for additional information.

---

YES - Sign me up for ITC Long Distance for my long distance carrier !

Telephone Number: \_\_\_\_\_

Customer Signature: \_\_\_\_\_

Date : \_\_\_\_\_ Desired Plan : \_\_\_\_\_

%TOT -----

CUSTOMER INQUIRY SCREEN

Phone 605-345-3956 Member 7004571 Location 0000985 1  
 Customer name BEITELSPACHER, DONNA Condat 01/01/96 Disdat 00/00/00 0  
 Current carriers: Interlata: 0288 Intralata: 0288 Pic type: 0

Page 0001

Type	Seqnum	Jurisdct	Old	New	Date	time	Date	time	Requested	Actual	Requested
C	000018244	Interlata	0865	0288	03/26/98	11:53	03/26/98	11:54			*INTRASTATE
		Intralata	0865	0288	03/26/98	11:53	03/26/98	11:54			
C	000017648	Interlata	0288	0865	02/5/98	17:57	02/05/98	17:59			INTRASTATE
		Intralata	0865	0865	02/5/98	17:57					
C	000007567	Interlata	0288	0288	05/01/97	00:01					0865 Intra L
		Intralata	5123	0865	05/01/97	00:01	05/01/97	00:11			
A	000001294	Interlata		0288	01/31/97	18:24	01/31/97	20:42			Initial-load
		Intralata		5123	01/31/97	18:24	01/31/97	20:42			
					//	//	//	//			
					:	:	:	:			
					:	:	:	:			
					:	:	:	:			
					:	:	:	:			
					:	:	:	:			
					:	:	:	:			
					//	//	//	//			
					:	:	:	:			

Use <NEXT> for next page, <PREV> for prev page or enter page number 0000

*Instate calls - U.S. West*

*288 = AT&T*

*865 = ITC*

RR 1 Box 742  
Webster, SD 57274  
March 3, 1998

COPY

Knight Adjustment Bureau  
823 E 400 S  
Salt Lake City, UT 84102-2990

Dear Sirs:

Enclosed is a copy of the "Demand for Payment" sent to me by your bureau.

I have tried unsuccessfully for months to settle this situation with "Buyers United".

I have discussed the situation during several phone calls with different individuals. I have been told that part of the claimed debt is service charge listed to the account in error. I have verbally been quoted different amounts as the actual billing, have been threatened by collection agency action, but have received no answers to some pertinent questions.

My local telephone carrier has advised me that there has never been a request to transfer any of my long distance billing to another carrier. I have records from my local carrier to show that most of the calls billed to me by "Buyers United" have already been paid by me to the local carrier. Some of the calls listed by "Buyers United" are shown during the nighttime hours (after midnight) which is a time when I never make calls.

I believe that the debt claimed by "Buyers United" is fraudulent. I will provide listings of calls for both "Buyers United" and my local carrier to show the duplication, if needed.

My daytime work phone number (weekdays 7:00 am to 4:30 pm central time) is 605-345-4626. Home phone is 345-3956.

Sincerely,

*Donna Beitelspacher*  
Donna Beitelspacher



**CUSTOMER BILLING DETAIL - By Telephone**Select an Invoice Date   

INVOICE FOR: 25-JUN-97

Calls from - 605-345-3956

DATE	TIME	NUMBER	CITY	STATE	MINUTES	AMOUNT
05-14	03:41:00 am	605-225-1636	Aberdeen	SD	1.9	\$ 29
05-15	12:54:00 pm	605-225-4178	Aberdeen	SD	1.8	\$ 22
05-29	12:06:00 pm	605-225-4178	Aberdeen	SD	8	\$ 10
05-15	12:32:00 pm	605-371-3217	Sioux Falls	SD	3	\$ 04
05-15	12:43:00 pm	605-371-3217	Sioux Falls	SD	2.9	\$ 35
05-20	12:16:00 pm	605-426-6581	Ipswich	SD	7.9	\$ 94
05-22	12:44:00 pm	605-426-6581	Ipswich	SD	13.0	\$ 155
05-23	10:00:00 am	605-531-4244	Rosholt	SD	1.0	\$ 15
05-12	12:06:00 pm	605-531-4740	Rosholt	SD	11.7	\$ 140
05-08	12:54:00 pm	605-598-4341	Faulkton	SD	12.3	\$ 147
05-21	12:27:00 pm	605-598-4341	Faulkton	SD	11.2	\$ 134
05-22	12:58:00 pm	605-598-4341	Faulkton	SD	2.2	\$ 38
05-11	09:36:00 am	605-598-4341	Faulkton	SD	19.6	\$ 234
05-08	04:37:00 am	605-622-5000	Aberdeen	SD	10.0	\$ 149
05-27	12:25:00 pm	605-649-7044	Selby	SD	3.9	\$ 11
05-27	12:30:00 pm	605-649-7046	Selby	SD	2.9	\$ 35
05-08	12:05:00 pm	605-692-9471	Hewagenessy	SD	1.9	\$ 11
05-07	12:55:00 pm	605-948-2314	Heaven	SD	17.4	\$ 207
<b>TB</b>	<b>Calls For</b>				<b>124.7</b>	<b>\$15.30</b>

**ACCOUNT CALL SUMMARY**

Working Telephone # / Description	CALLS	MINUTES	AMOUNT
605-345-3956	18	124.7	\$15.30
<b>Totals</b>	<b>18</b>	<b>124.7</b>	<b>\$15.30</b>

## CUSTOMER BILLING DETAIL - By Telephone

Select an Invoice Date: 25-JUL-97  Set Invoice Date 

INVOICE FOR: 25-JUL-97

Calls from - 605-345-3956

DATE	TIME	NUMBER	CITY	STATE	MINUTES	AMOUNT
06-20	03:49:00 am	605-225-3600	Aberdeen	SD	3	\$ 05
06-23	07:33:00 am	605-225-3600	Aberdeen	SD	1:9	\$ 23
06-10	09:15:00 am	605-225-3600	Aberdeen	SD	3:8	\$ 10
06-19	09:09:00 am	605-352-3004	Ft. Pierre	SD	1:7	\$ 21
06-23	07:23:00 am	605-371-3217	Sioux Falls	SD	3	\$ 04
06-17	07:17:00 am	605-371-3217	Sioux Falls	SD	3	\$ 06
06-03	07:40:00 am	605-397-8285	Crofton	SD	22:0	\$ 262
06-05	09:40:00 am	605-426-6581	Jewsch	SD	5	\$ 06
06-06	08:16:00 am	605-426-6581	Jewsch	SD	1:4	\$ 21
06-03	08:46:00 am	605-426-6581	Jewsch	SD	5	\$ 06
06-09	01:31:00 am	605-537-4740	Rosholt	SD	7:1	\$ 106
06-03	06:25:00 am	605-537-4740	Rosholt	SD	11:7	\$ 140
06-24	07:38:00 am	605-537-4740	Rosholt	SD	12:6	\$ 150
06-20	03:47:00 am	605-598-4341	Faulkton	SD	1:9	\$ 29
06-30	09:07:00 am	605-598-4341	Faulkton	SD	8:8	\$ 105
06-09	05:10:00 am	605-598-4341	Faulkton	SD	14:1	\$ 168
06-05	08:17:00 am	605-598-6263	Faulkton	SD	4:0	\$ 60
06-05	10:01:00 am	605-598-6263	Faulkton	SD	4:5	\$ 54
06-09	07:13:00 am	605-649-7044	Sells	SD	26:7	\$ 118
06-14	01:17:00 am	605-886-9816	Watertown	SD	0:1	\$ 13
06-12	09:10:00 am	605-887-3447	Mellette	SD	4:6	\$ 55
21	Calls For				127:0	\$ 1562

## ACCOUNT CALL SUMMARY

Working Telephone # / Description	CALLS	MINUTES	AMOUNT
605-345-3956	21	127:0	\$ 1562
Totals	21	127:0	\$ 1562

## CUSTOMER BILLING DETAIL - By Telephone

Select an Invoice Date   CUSTOMER MASTER

INVOICE FOR: 23-AUG-97

Calls from - 605-345-3956

DATE	TIME	NUMBER	CITY	STATE	MINUTES	AMOUNT
07-15	08:42:00 am	605-225-4178	Aberdeen	SD	1.0	\$1.2
07-11	08:34:00 am	605-225-4178	Aberdeen	SD	3	\$3.64
07-07	07:12:00 am	605-397-8285	Litotlon	SD	20.9	\$2.49
07-08	07:32:00 am	605-537-4740	Koshoilt	SD	11.9	\$1.42
07-29	07:21:00 am	605-537-4740	Koshoilt	SD	20.2	\$2.41
07-01	08:59:00 am	605-537-4740	Koshoilt	SD	7.3	\$8.7
07-13	05:17:00 am	605-598-4341	Faulkton	SD	11.8	\$1.55
07-27	04:49:00 am	605-598-4341	Faulkton	SD	9.4	\$1.12
07-09	09:41:00 am	605-649-7044	Scelby	SD	23.5	\$2.80
07-31	05:02:00 am	605-649-7044	Scelby	SD	1.4	\$1.7
10	Calls For				109.7	\$13.09

## ACCOUNT CALL SUMMARY

Working Telephone # / Description	CALLS	MINUTES	AMOUNT
605-345-3956	10	109.7	\$13.09
Totals	10	109.7	\$13.09

 CUSTOMER MASTER



## CUSTOMER BILLING DETAIL - By Telephone

Select an Invoice Date 25-SEP-91 Set Invoice Date

Get Next Detail Records CUSTOMER MASTER

## INVOICE FOR: 25-SEP-97

Calls from - 605-345-3956

DATE	TIME	NUMBER	CITY	STATE	MINUTES	AMOUNT
08-19	11:30:00 am	605-225-1656	Aberdeen	SD	2.0	\$ 26
08-17	06:58:00 am	605-397-8285	Sioux Falls	SD	1.0	\$ 13
08-14	06:20:00 am	605-397-8285	Sioux Falls	SD	1.0	\$ 13
08-14	06:14:00 am	605-397-8285	Sioux Falls	SD	2.0	\$ 26
08-07	08:39:00 am	605-537-4740	Rusholt	SD	28.0	\$3.62
08-14	09:36:00 am	605-537-4740	Rusholt	SD	12.0	\$1.55
08-06	08:35:00 am	605-598-4341	Faulkton	SD	17.0	\$2.20
08-14	09:09:00 am	605-598-4341	Faulkton	SD	19.0	\$2.46
<b>8</b>	<b>Calls For</b>				<b>82.0</b>	<b>\$10.61</b>

## ACCOUNT CALL SUMMARY

Working Telephone # / Description	CALLS	MINUTES	AMOUNT
605-345-3956	8	82.0	\$10.61
<b>Totals</b>	<b>8</b>	<b>82.0</b>	<b>\$10.61</b>

Get Next Detail Records CUSTOMER MASTER

Buyers  United

CUSTOMER NUMBER 1006384576  
 INVOICE NUMBER 00000000  
 STATEMENT PERIOD:  
 01/01/98 THRU 01/31/98

CHECK NO: PAGE 1  
 DATE:  
 AMOUNT:  
 PLEASE RETAIN FOR YOUR RECORDS

ACCOUNT SUMMARY	PREVIOUS BILL	79.48
	PAYMENTS *** THANK YOU ***	.00
	ADJUSTMENTS	.00
	PAST DUE BALANCE	79.48
	CURRENT CHARGES	.00
PAYMENT	AMOUNT DUE	<b>\$79.48</b>
	PAYMENT DUE DATE	03/11/98
WHOM TO CALL	FOR BILLING INQUIRIES CALL:	TOLL FREE 1-800-363-6177
	FOR CUSTOMER SERVICE CALL:	TOLL FREE 1-800-363-6177

NOTE: ALL TELECOMMUNICATIONS COMPANIES IN THE COUNTRY MUST CONTRIBUTE TO A NEW UNIVERSAL SERVICE FUND EFFECTIVE JANUARY 1, 1998. CONTRIBUTIONS ARE BASED UPON AN INDIVIDUAL LINE CHARGE AND A PERCENTAGE OF LONG DISTANCE BILLING. THE FUND IS DESIGNED TO ENSURE THAT CITIZENS LIBRARIES, SCHOOLS AND RURAL HOSPITALS HAVE ACCESS TO FIRST CLASS, AFFORDABLE TELECOMMUNICATION SERVICES. FUNDS COLLECTED ARE NOT RETAINED BY THE COMPANY, BUT ARE REMITTED TO A GOVERNMENT DESIGNATED FUND ADMINISTRATOR.

IN ORDER TO BE MORE ACCURATE IN THE CONTRIBUTION CALCULATION, CHARGES RELATED TO JANUARY DO NOT APPEAR ON THIS BILL, BUT WILL BE INCLUDED IN NEXT MONTH'S BILLING. PLEASE CONTACT US IF YOU HAVE ANY QUESTIONS.

TELECOMMUNICATIONS SERVICES PROVIDED BY FTI COMMUNICATIONS

PLEASE DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT

TOTAL AMOUNT DUE:	\$79.48	PAYMENT DUE DATE:	03/11/98
MAKE CHECK PAYABLE TO BUYERS UNITED		ENTER AMOUNT ENCLOSED	\$
CUSTOMER NUMBER 1006384576	INVOICE NUMBER 00000000	STATEMENT DATE	02/19/98

BUYERS UNITED  
 P O BOX 1140  
 DRAPER, UT 84020-1140

DONNA BEITELSPACHER  
 RR 1 BOX 742  
 WEBSTER SD 57274

Buyers  United

formerly WealthCom

CUSTOMER NUMBER 1006384576  
INVOICE NUMBER 00000000  
STATEMENT PERIOD:  
01/01/98 THRU 01/31/98

PAGE 2

FOR BILLING INQUIRIES CALL: TOLL FREE 1-800-363-6177

USAGE CHARGES	ITEM	CHARGE
	01 USAGE CHARGES	.00
	TOTAL USAGE CHARGES	.00
TOTAL	CURRENT CHARGES	\$.00



CUSTOMER NUMBER 1006384576  
INVOICE NUMBER 00259364  
STATEMENT PERIOD:  
08/01/97 THRU 08/31/97

PAGE 2

PRODUCT 1+ SERVICE

ACCOUNT CODE 00000

FOR BILLING INQUIRIES CALL:

TOLL FREE 1-800-363-6177

CALLS	ITEM	DATE	TIME	MIN	TYPE	PLACE AND NUMBER CALLED	CHARGE	
	CALLS FOR 605-345-3956							
	1	08/06	0835PM	17.0	E	FAULKTON SD 605 598 4341	2.20	
	2	08/07	0839PM	28.0	E	ROSHOLT SD 605 537 4740	3.62	
	3	08/13	0658PM	1.0	E	GROTON SD 605 397 8285	.13	
	4	08/14	0620PM	1.0	E	GROTON SD 605 397 8285	.13	
	5	08/14	0634PM	2.0	E	GROTON SD 605 397 8285	.26	
	6	08/14	0909PM	19.0	E	FAULKTON SD 605 598 4341	2.46	
	7	08/14	0936PM	12.0	E	ROSHOLT SD 605 537 4740	1.55	
	8	08/19	1130AM	2.0	D	ABERDEEN SD 605 225 1636	.26	
	USAGE CHARGES							
	CALLER 605-345-3956						TAX 1.31	10.61
							TAX 1.31	11.92
	ACCOUNT CODE 00000 TOTAL						TAX 1.31	11.92
	PRODUCT 1+ SERVICE						TAX 1.31	11.92
	TOTAL CUSTOMER CHARGES						TAX 1.31	11.92

#1-#7 I do not find on ITC billing



United  
Lumber's WestCoast

CUSTOMER NUMBER 1006384576  
 INVOICE NUMBER 00244555  
 STATEMENT PERIOD:  
 07/01/97 THRU 07/31/97

PAGE 2

PRODUCT 1+ SERVICE

ACCOUNT CODE 00000

FOR BILLING INQUIRIES CALL:

TOLL FREE 1-800-363-6177

CALLS	ITEM	DATE	TIME	MIN	TYPE	PLACE AND NUMBER CALLED	CHARGE	
	CALLS FOR 605-345-3956							
1	07/01	0859PM	7.3	E	ROSHOLT	SD 605537474039	.87	
2	07/07	0712PM	20.9	E	GROTON	SD 605 397 8285	2.49	
3	07/08	0732PM	11.9	E	ROSHOLT	SD 605 537 4740	1.42	
4	07/09	0941PM	23.5	E	SELBY	SD 605 649 7044	2.80	
5	07/13	0917PM	13.8	E	FAULKTON	SD 605 598 4341	1.65	
6	07/15	0842PM	1.0	E	ABERDEEN	SD 605 225 4178	.12	
7	07/27	0449PM	9.4	N	FAULKTON	SD 605 598 4341	1.12	
8	07/29	0721PM	20.2	E	ROSHOLT	SD 605 537 4740	2.41	
9	07/31	0502PM	1.4	E	SELBY	SD 605 649 7044	.17	
10	07/31	0834PM	.3	E	ABERDEEN	SD 605 225 4178	.04	
	USAGE CHARGES							
	CALLER 605-345-3956						TAX	2.07
								15.16
	ACCOUNT CODE 00000 TOTAL						TAX	2.07
	PRODUCT 1+ SERVICE						TAX	2.07
	TOTAL CUSTOMER CHARGES						TAX	2.07
								15.16

#3, 4, 7-10 are not on ITC billing

Buys



United HealthCare

CUSTOMER NUMBER 1006384576  
 INVOICE NUMBER 00224551  
 STATEMENT PERIOD:  
 05/31/97 THRU 06/30/97

PAGE 2

PRODUCT 1+ SERVICE

ACCOUNT CODE 00000

FOR BILLING INQUIRIES CALL:

TOLL FREE 1-800-363-6177

CALLS	ITEM	DATE	TIME	MIN	TYPE	PLACE AND NUMBER CALLED	CHARGE
	CALLS FOR 605-345-3956						
✓1	06/03	0625AM	11.7	N	ROSHOLT	SD 605537474093	1.40
✓2	06/03	0740PM	22.0	O	GROTON	SD 605397828588	2.62
✓3	06/03	0846PM	.5	D	IPSWICH	SD 605426658188	-.06
✓4	05/05	0817AM	4.0	D	FAULKTON	SD 605598626329	-.60
✓5	06/05	0940PM	.5	D	IPSWICH	SD 605426658120	-.06
✓6	06/05	1001PM	4.5	D	FAULKTON	SD 605598626330	-.54
✓7	06/06	0816AM	1.4	D	IPSWICH	SD 605426658127	-.21
✓8	06/09	0131PM	7.1	D	ROSHOLT	SD 605537474000	1.06
✓9	06/09	0510PM	14.1	D	FAULKTON	SD 605598434140	1.68
✓10	06/09	0713PM	26.7	D	SELBY	SD 605649704479	3.18
✓11	06/10	0915PM	.8	D	ABERDEEN	SD 605225360039	-.10
✓12	06/12	0910PM	4.6	D	MELLETT	SD 605887344781	-.55
✓13	06/14	0117PM	1.1	N	WATERTOWN	SD 605886981680	-.13
✓14	06/17	0717PM	.5	D	STIOUX FLS	SD 605371321743	-.06
✓15	06/19	0909PM	1.7	D	HURON	SD 605352320486	-.21
✓16	06/20	0347PM	1.6	D	FAULKTON	SD 605598434104	-.29
✓17	06/20	0349PM	.3	D	ABERDEEN	SD 605225360004	-.05
✓18	06/23	0733AM	1.9	N	ABERDEEN	SD 605225360024	-.23
✓19	06/23	0723PM	.3	D	STIOUX FLS	SD 605371321710	-.04
✓20	06/24	0738PM	12.3	D	ROSHOLT	SD 605537474098	1.50
✓21	06/30	0907PM	8.8	D	FAULKTON	SD 605598434110	1.05
	USAGE CHARGES						15.62
	CALLER 605-345-3956						16.78
	ACCOUNT CODE 00000 TOTAL						TAX 1.16 16.78
	PRODUCT 1+ SERVICE						TAX 1.16 16.78
	TOTAL CUSTOMER CHARGES						TAX 1.16 16.78

*All calls are on ITC billing*

# WealthCom. *(Changed to Capital United)*

CUSTOMER NUMBER 1006384576  
 INVOICE NUMBER 00206579  
 STATEMENT PERIOD:  
 05/01/97 THRU 05/31/97

PAGE 2

PRODUCT 1+ SERVICE

FOR BILLING INQUIRIES CALL: TOLL FREE *(see United #)*  
 1-888-209-9900

CALLS	ITEM	DATE	TIME	MIN	TYPE	PLACE AND NUMBER CALLED	CHARGE
CALLS FOR 605-345-3956							
	1	05/07	1255AM	17.4	N	HOVEN SD 605 948 2314	2.07
	2	05/08	1205AM	2.9	N	BROOKINGS SD 605 692 9471	.11
	3	05/08	1254AM	12.3	N	FAULKTON SD 605 598 4341	1.47
	4	05/08	0437PM	10.0	D	ABERDEEN SD 605 622 5000	1.49
	5	05/12	1206AM	11.7	N	ROSHOLT SD 605 537 4740	1.40
	6	05/14	0341PM	1.9	D	ABERDEEN SD 605 225 1636	.29
	7	05/15	1232AM	.3	N	SIOUX FLS SD 605 371 3217	.04
	8	05/15	1243AM	2.9	N	SIOUX FLS SD 605 371 3217	.35
	9	05/15	1254AM	1.8	N	ABERDEEN SD 605 225 4178	.22
	10	05/20	1216AM	7.9	N	IPSWICH SD 605 426 6581	.94
	11	05/21	1227AM	11.2	N	FAULKTON SD 605 598 4341	1.34
	12	05/22	1244AM	13.0	N	IPSWICH SD 605 426 6581	1.55
	13	05/22	1258AM	8.2	N	FAULKTON SD 605 598 4341	.98
	14	05/23	TODAY	1.0	D	ROSHOLT SD 605 537 4244	.15
	15	05/27	1225AM	.9	N	SELBY SD 605 649 7044	.11
	16	05/27	1240AM	2.9	N	SELBY SD 605 649 7646	.35
	17	05/29	1206AM	.8	N	ABERDEEN SD 605 225 4178	.10
	18	05/31	0936PM	19.6	N	FAULKTON SD 605 598 4341	2.34
USAGE CHARGES							15.30
CALLER 605-345-3956							TAX 1.52
							16.82
PRODUCT 1+ SERVICE							TAX 1.52
TOTAL CUSTOMER CHARGES							TAX 1.52
							16.82

*Times of day  
 on these calls  
 is usually  
 otherwise  
 they match  
 as already  
 go*

*all calls are on ITC but the times listed  
 on this one are obviously wrong.*



CUSTOMER NUMBER 1006384576  
INVOICE NUMBER 00259364  
STATEMENT PERIOD:  
08/01/97 THRU 08/31/97

PAGE 3

FOR BILLING INQUIRIES CALL: TOLL FREE 1-800-363-6177

USAGE CHARGES	ITEM	CHARGE
	01 USAGE CHARGES	10.61
	TOTAL USAGE CHARGES	10.61

OTHER CHARGES	ITEM	CHARGE
	01 MONTHLY SERVICE FEE	3.95
	OTHER CHARGES AND CREDITS SUBTOTAL	3.95

TAXES	ITEM	CHARGE
	02 FEDERAL TAX	.44
	03 STATE SALES TAX	.58
	04 CITY SALES TAX	.29
	TAXES SUBTOTAL	1.31

TOTAL	CURRENT CHARGES	\$15.87
-------	-----------------	---------



Buyers United

formerly WestCar

CUSTOMER NUMBER 1006384576 CHECK NO: PAGE 1  
 INVOICE NUMBER 00259364 DATE:  
 STATEMENT PERIOD: AMOUNT:  
 08/01/97 THRU 08/31/97 PLEASE RETAIN FOR YOUR RECORDS

ACCOUNT SUMMARY	PREVIOUS BILL	63.61
	PAYMENTS *** THANK YOU ***	.00
	ADJUSTMENTS	.00
	PAST DUE BALANCE	63.61
	CURRENT CHARGES	15.87
PAYMENT	AMOUNT DUE	<b>\$79.48</b>
	PAYMENT DUE DATE	10/10/97
WHOM TO CALL	FOR BILLING INQUIRIES CALL:	TOLL FREE 1-800-363-6177
	FOR CUSTOMER SERVICE CALL:	TOLL FREE 1-800-363-6177

BUYERS UNITED WILL ACCEPT CHECKS, DEBIT CARDS AND AUTOMATED CHECKING WITHDRAWALS ONLY IF THE CUSTOMER USING ONE OF THOSE METHODS OF PAYMENT AGREES TO THE FOLLOWING: IN THE UNLIKELY EVENT THAT ANY CUSTOMER'S CHECK IS RETURNED UNPAID, I-LINK/FTI (BUYERS UNITED) MAY THEN DEBIT THAT CUSTOMER'S CHECKING ACCOUNT FOR THE AMOUNT DUE, PLUS UP TO A \$25 PROCESSING FEE AS PERMITTED BY LAW. PAYMENT BY CHECK CONSTITUTES ACCEPTANCE OF THESE TERMS. CHECKFAST INC. (801) 364-8200  
 RECENTLY, BUYERS UNITED ANNOUNCED OUR MOST EXCITING RATES EVER--JUST 8.9 CENTS PER MINUTE FOR INTERSTATE LONG DISTANCE ALL DAY EVERY DAY! IN ORDER TO SECURE THESE UNBEATABLE RATES FOR YOURSELF YOU MUST CALL AND GIVE US YOUR CREDIT CARD INFORMATION OR AUTOMATED CHECK AUTHORIZATION. OUR TOLL FREE NUMBER IS (888) 203-3900. YOU'LL ALSO SECURE A TOLL FREE LINE AT THE SUPER LOW RATE OF 9.9, AND JUST 17.9 FOR YOUR CALLING CARD! PLUS YOU CAN STILL JOIN MANY OTHERS IN ELIMINATING ALL FUTURE MONTHLY SERVICE FEES WHEN YOU TAKE ADVANTAGE OF OUR LIFETIME SERVICE OPTION! AND DON'T FORGET, YOU CAN REDUCE YOUR BILL EVEN FURTHER OR DO AWAY WITH IT COMPLETELY BY REFERRING A FEW NEW MEMBERS. UNITED WE SAVE! BUYERS UNITED

TELECOMMUNICATIONS SERVICES PROVIDED BY FTI COMMUNICATIONS

PLEASE DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT

TOTAL AMOUNT DUE:	\$79.48	PAYMENT DUE DATE: 10/10/97
MAKE CHECK PAYABLE TO BUYERS UNITED	ENTER AMOUNT ENCLOSED	\$
CUSTOMER NUMBER 1006384576	INVOICE NUMBER 00259364	STATEMENT DATE 09/25/97

BUYERS UNITED  
 P.O. BOX 1140  
 DRAPER, UT 84020-1140

DONNA BEITELSPACHER  
 PO BOX 150  
 WEBSTER SD 57274



Temporarily WestCoast

CUSTOMER NUMBER 1006384576  
 INVOICE NUMBER 00244555  
 STATEMENT PERIOD:  
 07/01/97 THRU 07/31/97

PAGE 3

FOR BILLING INQUIRIES CALL: TOLL FREE 1-800-363-6177

USAGE CHARGES	ITEM	CHARGE
	01 USAGE CHARGES	13.09
	TOTAL USAGE CHARGES	13.09

OTHER CHARGES	ITEM	CHARGE
	01 MONTHLY SERVICE CHARGE	3.95
	02 TOLL FREE AND/OR TRAVEL CARD SERVICE FEES	2.00
	03 MONTHLY SERVICE CHARGE-PRIOR	3.95
	OTHER CHARGES AND CREDITS SUBTOTAL	9.90

TAXES	ITEM	CHARGE
	04 FEDERAL TAX	.69
	05 STATE SALES TAX	.92
	06 CITY SALES TAX	.46
	TAXES SUBTOTAL	2.07

TOTAL	CURRENT CHARGES	\$25.06
-------	-----------------	---------

CUSTOMER NUMBER 1006384576  
INVOICE NUMBER 00244555  
STATEMENT PERIOD:  
07/01/97 THRU 07/31/97

PAGE 3

FOR BILLING INQUIRIES CALL: TOLL FREE 1-800-363-6177

USAGE  
CHARGES

ITEM	CHARGE
01 USAGE CHARGES	13.09
TOTAL USAGE CHARGES	13.09

OTHER  
CHARGES

ITEM	CHARGE
01 MONTHLY SERVICE CHARGE	3.95
02 TOLL FREE AND/OR TRAVEL CARD SERVICE FEES	2.00
03 MONTHLY SERVICE CHARGE-PRIOR	3.95
OTHER CHARGES AND CREDITS SUBTOTAL	9.90

## TAXES

ITEM	CHARGE
04 FEDERAL TAX	.69
05 STATE SALES TAX	.92
06 CITY SALES TAX	.46
TAXES SUBTOTAL	2.07

## TOTAL

CURRENT CHARGES	\$25.06
-----------------	---------

Buyers  United

Turner's HealthCare

CUSTOMER NUMBER 1006384576  
 INVOICE NUMBER 00244555  
 STATEMENT PERIOD:  
 07/01/97 THRU 07/31/97

PAGE 3

FOR BILLING INQUIRIES CALL: TOLL FREE 1-800-363-6177

USAGE CHARGES	ITEM	CHARGE
	01 USAGE CHARGES	13.09
	TOTAL USAGE CHARGES	13.09
OTHER CHARGES	ITEM	CHARGE
	01 MONTHLY SERVICE CHARGE	3.95
	02 TOLL FREE AND/OR TRAVEL CARD SERVICE FEES	2.00
	03 MONTHLY SERVICE CHARGE-PRIOR	3.95
	OTHER CHARGES AND CREDITS SUBTOTAL	9.90
TAXES	ITEM	CHARGE
	04 FEDERAL TAX	.69
	05 STATE SALES TAX	.92
	06 CITY SALES TAX	.46
	TAXES SUBTOTAL	2.07
<b>TOTAL</b>	<b>CURRENT CHARGES</b>	<b>\$25.06</b>



Primary HealthCare

CUSTOMER NUMBER 1006384576  
INVOICE NUMBER 00224551  
STATEMENT PERIOD:  
05/31/97 THRU 06/30/97

PAGE 3

FOR BILLING INQUIRIES CALL: TOLL FREE 1-800-363-6177

USAGE CHARGES	ITEM	CHARGE
	01 USAGE CHARGES	15.62
	TOTAL USAGE CHARGES	15.62

TAXES	ITEM	CHARGE
	01 FEDERAL TAX	.23
	02 STATE SALES TAX	.62
	03 CITY SALES TAX	.31
	TAXES SUBTOTAL	1.16

TOTAL	CURRENT CHARGES	\$16.78
-------	-----------------	---------

# WealthCom.

CUSTOMER NUMBER 1006384576  
INVOICE NUMBER 00206579  
STATEMENT PERIOD:  
05/01/97 THRU 05/31/97

PAGE 3

FOR BILLING INQUIRIES CALL: TOLL FREE 1-888-203-3900

USAGE CHARGES	ITEM	CHARGE
	01 USAGE CHARGES	15.30
	TOTAL USAGE CHARGES	15.30

OTHER CHARGES	ITEM	CHARGE
	01 MONTHLY SERVICE CHARGE	3.95
	02 TOLL FREE AND/OR TRAVEL CARD SERVICE FEES	1.00
	OTHER CHARGES AND CREDITS SUBTOTAL	4.95

TAXES	ITEM	CHARGE
	03 FEDERAL TAX	.30
	04 STATE SALES TAX	.81
	05 CITY SALES TAX	.41
	TAXES SUBTOTAL	1.52

TOTAL	CURRENT CHARGES	\$21.77
-------	-----------------	---------

Buyers  United

Member WorldCom

CUSTOMER NUMBER 1006384576 CHECK NO: PAGE 1  
 INVOICE NUMBER 00224551 DATE:  
 STATEMENT PERIOD: AMOUNT:  
 05/31/97 THRU 06/30/97 PLEASE RETAIN FOR YOUR RECORDS

ACCOUNT SUMMARY	PREVIOUS BILL	21.77
	PAYMENTS *** THANK YOU ***	.00
	ADJUSTMENTS	.00
	PAST DUE BALANCE	21.77
	CURRENT CHARGES	16.78
PAYMENT	<b>AMOUNT DUE</b>	<b>\$38.55</b>
	PAYMENT DUE DATE	08/09/97
WHOM TO CALL	FOR BILLING INQUIRIES CALL:	TOLL FREE 1-800-363-6177
	FOR CUSTOMER SERVICE CALL:	TOLL FREE 1-800-363-6177

BEGINNING AUGUST 1, 1997, BUYERS UNITED'S NEW RATES WILL TAKE EFFECT. WE ARE PROUD TO OFFER OUR BEST RATE EVER OF 8.9 CENTS PER MINUTE FOR ALL INTERSTATE CALLS. TO TAKE ADVANTAGE OF THIS NEW RATE, PLEASE CALL LEGENDARY MEMBER SERVICES AT 800-454-0891.

DON'T FORGET TO "JUST TELL ONE" AND GET YOUR FREE MONTH OF LONG DISTANCE SERVICE. CONSULT FAX ON DEMAND AT 714-635-2000, DOCUMENT #3337.

TELECOMMUNICATIONS SERVICES PROVIDED BY FTI COMMUNICATIONS

PLEASE DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT

TOTAL AMOUNT DUE: \$38.55 PAYMENT DUE DATE: 08/09/97

MAKE CHECK PAYABLE TO WEALTHCOM ENTER AMOUNT ENCLOSED \$

CUSTOMER NUMBER 1006384576 INVOICE NUMBER 00224551 STATEMENT DATE 07/25/97

WEALTHCOM  
 P.O. BOX 1140  
 DRAPER, UT 84020-1140

DONNA BEITELSPACHER  
 PO BOX 150  
 WEBSTER SD 57274

# WealthCom.

CUSTOMER NUMBER 1006384576  
INVOICE NUMBER 00206313  
STATEMENT PERIOD:  
04/01/97 THRU 04/30/97

PAGE 3

FOR BILLING INQUIRIES CALL: TOLL FREE 1-800-203-3900

## CALL TYPE SUMMARY - SWITCHED SERVICES

CALL TYPE	CALLS	MINUTES	USAGE (\$)
1+ SERVICE			
INTRA-LATA TOLL			
TOLL CALLS	18	124.7	15.30
DIR ASSISTANCE	0	.0	.00
INTRA-STATE TOLL			
TOLL CALLS	0	.0	.00
DIR ASSISTANCE	0	.0	.00
INTER-STATE TOLL			
TOLL CALLS	0	.0	.00
DIR ASSISTANCE	0	.0	.00
INTERNATIONAL SERVICE			
TOLL CALLS	0	.0	.00
DIR ASSISTANCE	0	.0	.00
TRAVEL CARD SERVICE			
INTRA-LATA	0	.0	.00
INTRA-STATE	0	.0	.00
INTER-STATE	0	.0	.00
INTERNATIONAL	0	.0	.00
DIR ASSISTANCE	0	.0	.00
800 SERVICE			
INTRA-LATA	0	.0	.00
INTRA-STATE	0	.0	.00
INTER-STATE	0	.0	.00
INTERNATIONAL	0	.0	.00
TOTAL	18	124.7	15.30



# WealthCom.

CUSTOMER NUMBER 1006384576  
INVOICE NUMBER 00206313  
STATEMENT PERIOD:  
04/01/97 THRU 04/30/97

PAGE 4

FOR BILLING INQUIRIES CALL: TOLL FREE 1-800-203-3900

	ITM	CHARGE
USAGE CHARGES	01 USAGE CHARGES	15.30
	TOTAL USAGE CHARGES	15.30
OTHER CHARGES	01 SERVICE FEES	3.50
	OTHER CHARGES AND CREDITS SUBTOTAL	3.50
TAXES	02 FEDERAL TAX	.28
	03 STATE SALES TAX	.75
	04 CITY SALES TAX	.38
	TAXES SUBTOTAL	1.41
TOTAL	CURRENT CHARGES	\$20.21

# WealthCom.

CUSTOMER NUMBER 1006384576

PAGE 2

INVOICE NUMBER 00206313

STATEMENT PERIOD:

04/01/97 THRU 04/30/97

PRODUCT 1+ SERVICE

FOR BILLING INQUIRIES CALL:

TOLL FREE 1-800-203-3990

CALLS	ITM	DATE	TIME	MIN	*	PLACE AND NUMBER CALLED	CHARGE
CALLS FOR 605-345-3956							
1	05/07	1255AM	17.4	N	HOVEN	SD 605 948 2314	2.07
2	05/08	1205AM	.9	N	BROOKIGSCY	SD 605 692 9471	.11
3	05/08	1254AM	12.3	N	FAULKTON	SD 605 598 4341	1.47
4	05/08	0437PM	10.0	D	ABERDEEN	SD 605 622 5000	1.49
5	05/12	1206AM	11.7	N	ROSHOLT	SD 605 537 4740	1.40
6	05/14	0341PM	1.9	D	ABERDEEN	SD 605 225 1636	.29
7	05/15	1232AM	.3	N	STOUX FLS	SD 605 371 3217	.04
8	05/15	1243AM	2.9	N	STOUX FLS	SD 605 371 3217	.35
9	05/15	1254AM	1.8	N	ABERDEEN	SD 605 225 4178	.22
10	05/20	1216AM	7.9	N	IPSWICH	SD 605 426 6581	1.94
11	05/21	1227AM	11.2	N	FAULKTON	SD 605 598 4341	1.34
12	05/22	1244AM	13.0	N	IPSWICH	SD 605 426 6581	1.55
13	05/22	1258AM	8.2	N	FAULKTON	SD 605 598 4341	.98
14	05/23	1000AM	1.0	D	ROSHOLT	SD 605 537 4244	.15
15	05/27	1225AM	.9	N	SELBY	SD 605 649 7044	.11
16	05/27	1240AM	2.9	N	SELBY	SD 605 649 7646	.35
17	05/29	1206AM	.8	N	ABERDEEN	SD 605 225 4178	.20
18	05/31	0936PM	19.6	N	FAULKTON	SD 605 598 4341	2.34
USAGE CHARGES							15.30
CALLER 605-345-3956							TAX 16.71
PRODUCT 1+ SERVICE							TAX 1.41
TOTAL CUSTOMER CHARGES							TAX 16.71

*billing invoice for may calls?*

# WealthCom.

CUSTOMER NUMBER 1006384576  
INVOICE NUMBER 00206313  
STATEMENT PERIOD:  
04/01/97 THRU 04/30/97

CHECK NO: \_\_\_\_\_ PAGE 1  
DATE: \_\_\_\_\_  
AMOUNT: \_\_\_\_\_  
PLEASE RETAIN FOR YOUR RECORDS

ACCOUNT SUMMARY	PREVIOUS BILL	.00
	PAYMENTS *** THANK YOU ***	.00
	ADJUSTMENTS	.00
	PAST DUE BALANCE	.00
	CURRENT CHARGES	20.21
PAYMENT	AMOUNT DUE	<b>\$20.21</b>
	PAYMENT DUE DATE	06/30/97
WHOM TO CALL	FOR BILLING INQUIRIES CALL:	TOLL FREE 1-800-203-3900
	FOR CUSTOMER SERVICE CALL:	TOLL FREE 1-800-203-3900

**GET 1 MONTH FREE LONG DISTANCE PLUS CASH MONTHLY**

FOR A LIMITED TIME, WHEN YOU JUST TELL ONE PERSON ABOUT BUYERS UNITED AND THEY JOIN US, YOU'LL GET A FULL MONTH OF FREE LONG DISTANCE SERVICE AND CASH REBATES MONTHLY BASED ON THEIR CALL VOLUME.

AND IT'S EASY!!!! YOU DON'T HAVE TO SELL, OR SIGN ANYBODY UP. THERE ARE NO RECORDS TO KEEP, AND NO FOLLOW-UP. SIMPLY TELL ONE PERSON ABOUT THE INCREDIBLE LONG-DISTANCE SAVINGS FROM BUYERS UNITED AND ASK THEM TO CALL LEGENDARY MEMBER SERVICES (LMS) AT 800-454-0891 FOR MORE INFORMATION OR A FREE RATE COMPARISON.

WE'LL DO THE REST. ONCE THEY JOIN, YOU START GETTING MONTHLY REBATES IMMEDIATELY AND YOUR FREE MONTH OF SERVICE WILL BE AWARDED IN THE 12TH MONTH OF YOUR FRIEND'S MEMBERSHIP. BUT ACT NOW! YOUR FREE MONTH OF SERVICE IS FOR YOUR FIRST REFERRAL ONLY AND IT MUST BE ENTERED BY JUL 4, 1997.

FOR COMPLETE RULES AND CONDITIONS FOR JUST TELL ONE CALL LMS OR CONSULT FAX -ON-DEMAND DOCUMENT #3337.

**GOOD LUCK!**

TELECOMMUNICATIONS SERVICES PROVIDED BY AND ALL PAYMENTS PROCESSED THROUGH FTI COMMUNICATIONS

PLEASE DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT

TOTAL AMOUNT DUE:	\$20.21	PAYMENT DUE DATE:	06/30/97
MAKE CHECK PAYABLE TO FTI COMMUNICATIONS	ENTER AMOUNT ENCLOSED	\$	
CUSTOMER NUMBER 1006384576	INVOICE NUMBER 00206313	STATEMENT DATE	06/21/97

WEALTHCOM  
P.O. BOX 1140  
DRAPER, UT 84020-1140

DONNA BEITELSPACHER  
PO BOX 150  
WEBSTER SD 57274

Buyers United

Member Since 1988

#79.48

CUSTOMER NUMBER 1006384576  
 INVOICE NUMBER 00332878  
 STATEMENT PERIOD:  
 11/01/97 THRU 11/30/97

CHECK NO.:  
 DATE:  
 AMOUNT:  
 PLEASE RETAIN FOR YOUR RECORDS

PAGE 1

ACCOUNT SUMMARY	PREVIOUS BILL	79.48
	PAYMENTS *** THANK YOU ***	.00
	ADJUSTMENTS	.00
	PAST DUE BALANCE	79.48
	CURRENT CHARGES	12.92
PAYMENT	AMOUNT DUE	<b>\$92.40</b>
	PAYMENT DUE DATE	12/23/97
WHOM TO CALL	FOR BILLING INQUIRIES CALL:	TOLL FREE 1-800-363-6177
	FOR CUSTOMER SERVICE CALL:	TOLL FREE 1-800-363-6177

DEAR MEMBER,

SEASONS GREETINGS! AND THANK YOU FOR HELPING TO MAKE 1997 A SUCCESS FOR BUYERS UNITED.

WHY NOT GIVE A GIFT OF SAVINGS THIS YEAR BY REFERRING FRIENDS & FAMILY TO BUYERS UNITED. FOR THE REST OF 1997 ONLY, THEY CAN IMMEDIATELY TAKE ADVANTAGE OF OUR LOW 8.9 CENTS PER MINUTE RATE (WITH SECURED CREDIT/DEBIT CARD PAYMENT). STARTING JANUARY 1, 1998, NEW MEMBERS WILL START AT 9.9 CENTS AND DROP TO 8.9 CENTS WITH THEIR FIRST REFERRAL. NO SECURED PAYMENT METHOD WILL BE REQUIRED, AND THE SAVINGS WILL GROW AS WE ADD NEW PRODUCTS AND SERVICES IN '98.

GREAT STOCKING-STUFFER IDEA

ENCOURAGE YOUR LOVED-ONES TO STAY IN TOUCH WITH PREPAID PHONE CARDS. YOU GET AN UNHEARD-OF, MEMBERS-ONLY RATE OF JUST 14.9 CENTS PER MINUTE WHEN YOU ORDER OUR LIMITED EDITION HOLIDAY CARDS. TO ORDER IN TIME FOR CHRISTMAS, CALL TOLL-FREE, 1-800-363-5029.

TELECOMMUNICATIONS SERVICES PROVIDED BY FFI COMMUNICATIONS

PLEASE DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT

TOTAL AMOUNT DUE: \$92.40 PAYMENT DUE DATE: 12/23/97

MAKE CHECK PAYABLE TO BUYERS UNITED ENTER AMOUNT ENCLOSED \$

CUSTOMER NUMBER 1006384576 INVOICE NUMBER 00332878 STATEMENT DATE 12/08/97

BUYERS UNITED  
 P.O. BOX 1140  
 DRAPER, UT 84020-1140

DONNA BEITELSPACHER  
 RR 1 BOX 742  
 WEBSTER SD 57274

Buyers  United

Member HealthCare

CUSTOMER NUMBER 1006384576  
 INVOICE NUMBER 00332878  
 STATEMENT PERIOD:  
 11/01/97 THRU 11/30/97

PAGE 2

FOR BILLING INQUIRIES CALL: TOLL FREE 1-800-363-6177

USAGE CHARGES	ITEM	CHARGE
	01 USAGE CHARGES	.00
	TOTAL USAGE CHARGES	.00
OTHER CHARGES	ITEM	CHARGE
	01 MONTHLY SERVICE FEE	3.95
	02 MONTHLY SERVICE FEE	3.95
	03 MONTHLY SERVICE FEE	3.95
	OTHER CHARGES AND CREDITS SUBTOTAL	11.85
TAXES	ITEM	CHARGE
	04 FEDERAL TAX	.36
	05 STATE SALES TAX	.47
	06 CITY SALES TAX	.24
	TAXES SUBTOTAL	1.07
TOTAL	CURRENT CHARGES	\$12.92

4-609\* 000-11\* 02/01/97-02



# South Dakota Public Utilities Commission



State Capitol Building, 500 East Capitol Avenue, Pierre, South Dakota 57501-5070

October 6, 1998

BUYERS UNITED  
PO BOX 1140  
DRAPER UT 84020-1140

TO WHOM IT MAY CONCERN:

The South Dakota Public Utilities Commission recently a complaint against Buyers United as a consumer issue. During the investigation of this complaint, it was determined your company does not have a certificate of authority for telecommunications business in South Dakota.

Pursuant to SDCL § 49-31-3, telecommunications companies operating in this state can do so only after receiving a certificate of authority from this Commission. Moreover, this state has been denied filing fees, gross receipts tax, and application fees associated with authorized operations of telecommunications companies within this state. Failure to comply with this law is considered a Class 1 misdemeanor.

In view of this information, we are requesting that your company review the information from Donna Beitspacher. We would also suggest that your company apply for a certificate of authority to do business in South Dakota. Please contact Harlan Best in our offices to begin the certification process.

Please keep us informed of any action taken to resolve these issues.

Sincerely,

Leni Healy  
Consumer Affairs

cc: Harlan Best  
SD Dept of Revenue

Capitol Office  
Telephone (605)773-3201  
FAX (605)773-3809

Transportation  
Warehouses Division  
Telephone (605)773-5280  
FAX (605)773-3225

Consumer Hotline  
1-800-332-1782

TTY Through  
Relay South Dakota  
1-800-877-1113

Internet  
http://pu.state.sd.us

Jim Burg  
Chairman  
Pam Nelson  
Vice-Chairman

Laska Schoenfelder  
Commissioner

William Bullard Jr.  
Executive Director

Edward R. Anderson  
Harlan Best

Martin C. Bettesman  
Charlie Holle

Sue Cichow  
Karen E. Cronast

Marlette Fischbach  
Sharon Fugitt

Lewis Hammond  
Katie Hartfield

Leni Healy  
Camron Hoesck

Dave Jacobson  
Bob Keadle

Delaine Kolbo  
Jeffrey P. Lorenson

Terry Norman  
Gregory A. Reavis

Tammi Stangoff  
Steven M. Wegman

Kelayne Alts Went

•



BROOKINGS HOSPITAL  
BROOKVIEW MANOR

This is additional info for  
my complaint.

"Burger United" address is  
included as well as the name  
of the original company.

To date, I have not received  
any info from "Burger United".

Donna Bentelepaeh

RECEIVED

OCT 06 1998

Telephone (605) 692-6351

SOUTH DAKOTA PUBLIC  
UTILITIES COMMISSION



Amount Due

113.98

Billing Number      Account Number  
345-3956              7004571

Billing Date	Delinquent After
JUL 01, 1997	JUL 21, 1997

Previous Bill	Previous Payments	Adjustments	Previous Balance	Current Charges
44.48	0.00	0.00	44.48	69.50
PAYMENTS RECEIVED AFTER JUN 19 ARE NOT INCLUDED				

FOR BILLING QUESTIONS, PLEASE CALL 1-800-417-8667  
FOR SERVICE CHANGES, PLEASE CALL 1-800-395-4656

CONSIDER USING AUTOMATIC BANK DEDUCT SERVICE TO PAY YOUR TELEPHONE BILL.  
CALL 605-874-2181 OR 1-800-417-8667 FOR ADDITIONAL INFORMATION.

S-9

DONNA BEITELSPACHER  
RR 1 BOX 742  
WEBSTER SD 57274-9700







JUL67 7004571 AT&T COMMUNICATIONS 345-3856 Pg 2/8

DATE	*CT	PLACE	AREA-NUMBER	MIN	TIME	AMOUNT
05/27	DE	TO WICHITA	KS 316 838-7303	6	7:54PM	1.14
06/05	DE	TO WICHITA	KS 316 838-7303	6	9:33PM	1.14
<b>*CT CALL TYPE: EXPLANATION</b>						
DE Direct dialed Evening						
REGULAR USAGE						2.28
TAXES FED 0.07 STA 0.00						0.07
REGULAR USAGE TOTAL (INCL TAX)						2.35
AT&T COMMUNICATIONS					TOTAL CHARGES	2.35

40-011-00041-0001-00

345-3956 7004571

Customer Detail

JUL97

Pg 1/8

PREVIOUS BALANCE		44.48
INTRASTATE TELECOMMUNICATIONS CURRENT CHARGES		
DIAL TONE CHARGE	12.70	
911 USER FEE	0.75	
FCC ACCESS CHARGE	3.50	
TELECOMMUNICATIONS RELAY	0.15	
Total Requiring		17.10
Taxes FED 0.49 STA 0.65 LOC 0.32		1.46
TOTAL LOCAL CHARGES		18.56
AT&T COMMUNICATIONS CHARGES (INCL TAX)	2.35	
ITC LONG DISTANCE CHARGES (INCL TAX)	43.99	
INTEGRETEL CHARGES (INCL TAX)	4.60	
TOTAL CURRENT CHARGES		69.50
TOTAL AMOUNT DUE		113.98



JUL97 7004571 ITC LONG DISTANCE 345-3956 Pg 3/8

DATE	*CT	PLACE	AREA-NUMBER	MIN	TIME	AMOUNT
05/20	DE	TO IPSWICH SD	605 426-6581	7.9	8:16PM	1.75P
05/21	DE	TO FAULKTON SD	605 598-4341	11.2	8:27PM	2.44P
05/22	DE	TO IPSWICH SD	605 426-6581	13.0	8:44PM	2.81P
05/22	DE	TO FAULKTON SD	605 598-4341	8.2	8:58PM	1.81P
05/23	DD	TO ROSHOLT SD	605 537-4244	1	10:00AM	0.39P
05/23	CE	TO IPSWICH SD	605 426-6581	2.9	7:15PM	1.60P
05/23	CE	FROM ABERDEEN SD	605 225-3250			
05/23	CE	TO SELBY SD	605 649-7044	0.7	7:19PM	1.33P
05/24	CN	FROM ABERDEEN SD	605 225-3250			
05/24	CN	TO SELBY SD	605 649-7044	3.7	10:24AM	1.66P
05/24	CN	FROM IPSWICH SD	605 426-6581			
05/27	DE	TO SELBY SD	605 649-7646	2.9	5:40PM	0.78P
05/27	DE	TO SELBY SD	605 649-7044	1	6:25PM	0.34P
05/28	CD	TO BELLEFORSCH SD	605 892-2567	1.0	9:41AM	1.49P
05/28	CD	FROM ABERDEEN SD	605 229-1939			
05/29	DE	TO ABERDEEN SD	605 225-4178	1	9:05PM	0.31P
05/31	DN	TO FAULKTON SD	605 598-4341	19.6	9:38AM	3.40P
06/03	DN	TO ROSHOLT SD	605 537-4740	11.7	6:23AM	1.99P
06/03	DE	TO GROTON SD	605 397-8285	22.0	7:40PM	3.80P
06/03	DE	TO IPSWICH SD	605 426-6581	1	8:46PM	0.32P
06/03	DD	TO FAULKTON SD	605 598-6263	4.0	8:17AM	1.18P
06/05	DE	TO IPSWICH SD	605 426-6581	1	9:40PM	0.32P
06/05	DE	TO FAULKTON SD	605 598-6263	4.5	10:01PM	1.04P
06/06	DD	TO IPSWICH SD	605 426-6581	1.4	8:16AM	0.50P
06/09	DD	TO ROSHOLT SD	605 537-4740	7.1	1:31PM	1.91P
06/09	DE	TO FAULKTON SD	605 598-4341	14.1	5:10PM	3.04P
06/09	DE	TO SELBY SD	605 649-7044	26.7	7:13PM	6.30P
06/10	DE	TO ABERDEEN SD	605 225-3600	1	9:15PM	0.31P
06/12	DE	TO MELLETTTE SD	605 887-3447	4.6	9:10PM	1.03P
06/14	DN	TO WATERTOWN SD	605 886-9816	1.1	1:17PM	0.24P
06/17	DE	TO SIOUX FLS SD	605 371-9217	1	7:17PM	0.34P
*CT	CALL TYPE: EXPLANATION					
DE	Direct dialed Evening					
DD	Direct dialed Day					
CE	Credit card Evening					
CN	Credit card Night/Weekend					
CD	Credit card Day					
DN	Direct dialed Night/Weekend					
ANYTIME ANYPLACE VOL DIS (P) CALLS						
TOTAL AFTER 5.0% DISCOUNT APPLIED						40.35
TAXES FED 1.21 STA 1.62 LOC 0.81						3.64
CALLING PLAN TOTAL (INCL TAX)						43.99
ITC LONG DISTANCE					TOTAL CHARGES	43.99



JUL97 7004571 ITC LONG DISTANCE 345-3956 Pg 4/8

Express Communications dba ITC Long Distance

01563001

JUL97 7004571 INTEGRETEL 345-3956 Pg 5/8

DATE	*CT	PLACE	AREA-NUMBER	MIN	TIME	AMOUNT
05/05	CD	TO ABERDEEN	SD 605 225-1636	2	3:13PM	1.37
		FROM WEBSTER	SD 605 345-4627			
05/22	CD	TO MILBANK	SD 605 432-9561	1	8:06AM	1.23
		FROM WEBSTER	SD 605 345-4627			
05/30	CD	TO ABERDEEN	SD 605 225-1636	3	4:20PM	1.62
		FROM WEBSTER	SD 605 345-4627			
*CT CALL TYPE: EXPLANATION						
CD Credit card Day						
REGULAR USAGE						4.22
TAXES FED 0.13 STA 0.17 LOC 0.06						0.36
REGULAR USAGE TOTAL (INCL TAX)						4.60
INTEGRETEL					TOTAL CHARGES	4.60

Intrastate Telephone Company Automatic Payment Plan  
RECEIVE A ONE-TIME TELEPHONE CREDIT OF \$5.00 FOR SIGNING UP NOW.

Subscribers of ITC have the option of being on the Automatic Payment Plan for monthly telephone billings. Upon request and completion of an authorization form for automatic payment, telephone bills will be taken directly from ones bank account. This service is provided as an optional service and is provided at no charge to you.

Here is how the Automatic Payment Plan works:

1. Intrastate Telephone Company will print and send you a telephone bill the same as other subscribers.
2. The telephone bill you receive will have a message stating:  
"BANK DEDUCT - DO NOT PAY".
3. The telephone bill will continue to be mailed on or before the 1st of each month and the automatic deduction from your bank account will occur about the 10th of the same month.
4. The telephone bill you receive is for information purposes only so you can check the charges to determine if they are correct and also to provide you with the amount that will be deducted from your bank account.
5. If you have questions concerning the bill, you may call your ITC business office at 1-800-417-8667.
6. If you call the business office and a credit on your bill is allowed, the deduction will be recorded on your next bill and will decrease your next bill by that amount.
7. The Automatic Payment Plan will continue in effect until you notify the ITC business office in writing that you wish to end the plan.

Anyone wishing to enroll in the Automatic Bank Payment Plan may do so by completing the Authorization Form on the following page and returning it with your telephone payment. The information must be in the computer before printing of a bill; therefore, the first telephone bill will not apply to the plan. Anyone with questions about the Automatic Payment Plan may call 1-800-417-8667 and ask for Darlene Langerock. We are currently offering a one-time telephone credit of \$5.00 for customers who enroll in the Auto-Bank Deduct Payment Plan.



Amount Due

40.76

Billing Number      Account Number

345-3956

7004571

Billing Date	Delinquent After
AUG 01, 1997	AUG 19, 1997

Previous Bill	Previous Payments	Adjustments	Previous Balance	Current Charges
113.98	113.98	0.00	0.00	40.76
PAYMENTS RECEIVED AFTER JUL 22 ARE NOT INCLUDED				

FOR BILLING QUESTIONS, PLEASE CALL 1-800-417-8667  
FOR SERVICE CHANGES, PLEASE CALL 1-800-395-4656

CONSIDER HAVING YOUR TELEPHONE BILL PAID EACH MONTH BY AUTOMATIC BANK  
DEDUCT. CALL THE BUSINESS OFFICE AT ITC FOR DETAILS.

S-9

DONNA BEITELSPACHER  
RR 1 BOX 742  
WEBSTER SD 57274-9700



INTRASTATE TELECOMMUNICATIONS CURRENT CHARGES	
DIAL TONE CHARGE	12.70
911 USER FEE	0.75
FCC ACCESS CHARGE	3.50
TELECOMMUNICATIONS RELAY	0.15
Total Recurring	17.10
Taxes FED 0.49 STA 0.65 LOC 0.32	1.46
TOTAL LOCAL CHARGES	18.56
ITC LONG DISTANCE CHARGES (INCL TAX)	21.55
ITC LONG DISTANCE CHARGES (INCL TAX)	0.65
TOTAL CURRENT CHARGES	40.76
TOTAL AMOUNT DUE	40.76





ADDRESSEE 7004571 ITC LONG DISTANCE 345-3956 Pg 2/5

DATE	CT	PLACE	AREA-NUMBER	MIN	TIME	AMOUNT
06/19	DE	TO HURON	SD 605 352-3204	1.7	9:08PM	0.46P
06/20	DD	TO FAULKTON	SD 605 598-4341	1.9	3:47PM	0.63P
06/20	DD	TO ABERDEEN	SD 605 225-3600	1	3:49PM	0.39P
06/23	DN	TO ABERDEEN	SD 605 225-3600	1.9	7:33AM	0.39P
06/23	DE	TO SIOUX FALLS	SD 605 371-3217	1	7:23PM	0.34P
06/24	DE	TO ROSHOLT	SD 605 537-4740	12.6	7:38PM	2.63P
06/30	DE	TO FAULKTON	SD 605 598-4341	8.8	9:07PM	1.94P
07/01	DE	TO ROSHOLT	SD 605 537-4740	7.3	8:59PM	1.57P
07/07	DE	TO GROTTON	SD 605 397-8285	20.9	7:12PM	3.61P
07/09	DE	TO SELBY	SD 605 649-7044	23.5	9:41PM	5.56P
07/13	DE	TO FAULKTON	SD 605 598-4341	13.8	9:17PM	2.98P
07/15	DE	TO ABERDEEN	SD 605 225-4178	1	8:42PM	0.31P
<b>CT CALL TYPE: EXPLANATION</b>						
DE Direct dialed Evening						
DD Direct dialed Day						
DN Direct dialed Night/Weekend						
<b>ANYTIME ANYPLACE VOL DIS (P) CALLS</b>						
TOTAL AFTER 5.0% DISCOUNT APPLIED						19.77
TAXES FED 0.59 STA 0.79 LOC 0.40						1.78
CALLING PLAN TOTAL (INCL TAX)						21.55
ITC LONG DISTANCE						TOTAL CHARGES
						21.55
Express Communications dba ITC Long Distance						

AUG97 7004571

ITC LONG DISTANCE

345-3956 Pg 3/5

DATE	*CT	PLACE	AREA-NUMBER	MIN	TIME	AMOUNT
06/19		TO DIR ASSIST CH	605 411-0000		9:08PM	0.60
REGULAR USAGE						0.60
TAXES FED 0.02 STA 0.02 LOC 0.01						0.05
REGULAR USAGE TOTAL (INCL TAX)						0.65
ITC LONG DISTANCE					TOTAL CHARGES	0.65

Intrastate Telephone Company Automatic Payment Plan  
RECEIVE A ONE-TIME TELEPHONE CREDIT OF \$5.00 FOR SIGNING UP NOW.

Subscribers of ITC have the option of being on the Automatic Payment Plan for monthly telephone billings. Upon request and completion of an authorization form for automatic payment, telephone bills will be taken directly from ones bank account. This service is provided as an optional service and is provided at no charge to you.

Here is how the Automatic Payment Plan works:

1. Intrastate Telephone Company will print and send you a telephone bill the same as other subscribers.
2. The telephone bill you receive will have a message stating:  
"BANK DEDUCT - DO NOT PAY".
3. The telephone bill will continue to be mailed on or before the 1st of each month and the automatic deduction from your bank account will occur about the 10th of the same month.
4. The telephone bill you receive is for information purposes only so you can check the charges to determine if they are correct and also to provide you with the amount that will be deducted from your bank account.
5. If you have questions concerning the bill, you may call your ITC business office at 1-800-417-8667.
6. If you call the business office and a credit on your bill is allowed, the deduction will be recorded on your next bill and will decrease your next bill by that amount.
7. The Automatic Payment Plan will continue in effect until you notify the ITC business office in writing that you wish to end the plan.

Anyone wishing to enroll in the Automatic Bank Payment Plan may do so by completing the Authorization Form on the following page and returning it with your telephone payment. The information must be in the computer before printing of a bill; therefore, the first telephone bill will not apply to the plan. Anyone with questions about the Automatic Payment Plan may call 1-800-417-8667 and ask for Darlene Langerock. We are currently offering a one-time telephone credit of \$5.00 for customers who enroll in the Auto-Bank Deduct Payment Plan.

Jul96

## AUTHORIZATION FOR AUTOMATIC PAYMENT

I authorize Intrastate Telephone Company, and the bank named below to initiate entries to my checking/savings account. This authority will remain in effect until I notify you in writing to cancel it and the telephone company has confirmed to me that it has been terminated. I am aware that any credit due my account must be approved by the appropriate telephone company personnel and will appear as a credit on the next monthly billing after the credit is approved.

Name of Financial Institution: \_\_\_\_\_

Address of Financial Institution: \_\_\_\_\_  
\_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Please print Name & Address: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Checking Account Number: \_\_\_\_\_ (or)

Savings Account Number: \_\_\_\_\_

\*\*\* Please attach voided check with application \*\*\*

**USWEST**  
COMMUNICATIONS @

SEP96 7004571 US WEST COMMUNICATIONS 345-3956 Pg 3/3

DATE	*CT	PLACE	AREA-NUMBER	MIN	TIME	AMOUNT
07/18	DE	TO GROTON SD	605 397-8285	1	8:27PM	0.25A
07/19	DN	TO SELBY SD	605 649-7044	2	6:09AM	0.30A
07/19	DE	TO FAULTON SD	605 598-6214	8	6:47PM	1.66A
07/22	DE	TO HIRON SD	605 352-8604	1	6:53PM	0.30A
07/25	DE	TO GROTON SD	605 397-8285	48	5:30PM	7.65A
07/25	DE	TO MOUND CITT SD	605 955-3301	5	6:29PM	1.19A
07/25	DE	TO FAULTON SD	605 598-4341	9	7:52PM	1.86A
07/27	DN	TO ARBORSIDE SD	605 225-7832	5	10:43AM	0.75A
07/27	DN	TO ARBORSIDE SD	605 225-7832	26	1:42PM	3.90A
07/28	DN	TO WATERTOWN SD	605 882-4592	1	12:09PM	0.15A
07/28	DN	TO ARBORSIDE SD	605 225-5664	1	3:34PM	0.15A
07/29	DE	TO WATERTOWN SD	605 886-7586	1	6:11PM	0.27A
07/31	DE	TO ARLINGTON SD	605 983-5084	2	10:07PM	0.49A
08/01	DE	TO GROTON SD	605 397-8285	33	6:45PM	5.29A
08/01	DE	TO SELBY SD	605 649-7044	21	9:43PM	4.67A
08/04	CN	TO GETTYSBURG SD	605 765-2784	11	2:43PM	2.70
		FROM WEBSTER SD	605 345-4627			
08/13	DE	TO ARBORSIDE SD	605 225-1149	1	7:25PM	0.29A
08/15	DE	TO SELBY SD	605 649-7044	3	6:31PM	0.75A

DAY

\*CT CALL TYPE REPLICATION  
DE Direct dialed Evening  
DN Direct dialed Night/Weekend  
CN Credit card Night/Weekend

REGULAR USAGE					2.70
TAXES FWD	0.08	STA	0.11	LOC	0.05
REGULAR USAGE TOTAL (INCL TAX)					2.94
ALL TIME VOLUME DISCOUNT (A)					
DISCOUNT APPLIED ON			29.92	DISC #	5.0A
TAXES FWD	0.85	STA	1.14	LOC	0.57
CALLING PLAN TOTAL (INCL TAX)					30.98
US WEST COMMUNICATIONS				TOTAL CHARGES	33.92

RECEIVED  
SEP 03 1996  
Day County FSA



OC197 7804571 ITC LONG DISTANCE 345-3856 Pg 2/3

DATE	*CT	PLACE	AREA-NUMBER	MIN	TIME	AMOUNT
08/19	DD	TO ABERDEEN	SD 605 225-1636	1	11:30AM	0.39P
08/20	DE	TO BOVEN	SD 605 948-2314	1	8:58PM	0.32P
08/20	DE	TO BOVEN	SD 605 948-2314	51.2	9:01PM	11.17P
08/21	DW	TO BOVEN	SD 605 948-2561	5.9	10:00AM	1.12P
08/24	DE	TO ROSHOLI	SD 605 537-4740	1.5	9:50PM	0.41P
08/28	CD	TO BOVEN	SD 605 948-2561	7	9:48AM	3.05P
		FROM WEBSTER	SD 605 345-4627			
08/28	DE	TO BOVEN	SD 605 948-2314	4.3	7:32PM	1.04P
08/30	DW	TO FAULKTON	SD 605 598-4341	13.4	4:27PM	2.35P
08/30	DW	TO ROSHOLI	SD 605 537-4740	8.2	7:03PM	1.42P
09/03	DE	TO BOVEN	SD 605 948-2314	36.1	7:24PM	7.90P
09/03	DE	TO SELBY	SD 605 649-7044	39.3	8:04PM	9.22P
09/04	DE	TO SELBY	SD 605 649-7044	7.3	5:07PM	1.80P
09/04	DE	TO BOVEN	SD 605 948-2314	33.0	7:51PM	7.24P
09/05	DW	TO ROSHOLI	SD 605 537-4740	20.0	6:52AM	3.34P
09/07	DW	TO FAULKTON	SD 605 598-4341	8.1	11:32AM	1.12P
09/07	DW	TO BOVEN	SD 605 948-2314	52.4	3:50PM	9.28P
09/11	DE	TO FAULKTON	SD 605 598-4341	11.3	7:32PM	2.46P
09/11	DE	TO MITCHELL	SD 605 996-9878	1.8	8:33PM	0.50P
09/18	DE	TO ABERDEEN	SD 605 225-1636	1	6:18PM	0.31P
09/18	DE	TO SELBY	SD 605 649-7044	5.4	7:22PM	1.36P
09/18	DE	TO BOVEN	SD 605 948-2314	1	7:28PM	0.32P
09/18	DE	TO ROSHOLI	SD 605 537-4740	14.8	7:59PM	3.07P
09/18	DE	TO GORTON	SD 605 387-8285	1	8:49PM	0.27P

*CT	CALL TYPE: EXPLANATION	
DD	Direct dialed Day	
DE	Direct dialed Evening	
DW	Direct dialed Night/Weekend	
CD	Credit card Day	

ANYTIME ANYPLACE VOL DIS (P) CALLS		
TOTAL AFTER 10.0% DISCOUNT APPLIED	62.51	
TAXES FED 1.87 STA 2.50 LOC 1.25	5.62	
CALLING PLAN TOTAL (INCL TAX)		68.13

ITC LONG DISTANCE	TOTAL CHARGES	68.13
-------------------	---------------	-------

Express Communications dba ITC Long Distance

OCT97 7804371 ITC LONG DISTANCE 345-3956 Pg 3/3

DATE *CT	PLACE	AREA-NUMBER	MIN	TIME	AMOUNT
09/11	TO DIR ASSIST CH	805 411-0000		8:32PM	0.60
REGULAR USAGE					0.60
TAKES FED	0.02 STA	0.02 LOC	0.01		0.05
REGULAR USAGE TOTAL (INCL TAX)					0.65
ITC LONG DISTANCE				TOTAL CHARGES	0.65



Amount Due

44.48

Billing Number 345-3956 Account Number 7004571

Billing Date	Delinquent After
JUN 01, 1997	JUN 19, 1997

Previous Bill	Previous Payments	Adjustments	Previous Balance	Current Charges
72.90	72.90	0.00	0.00	44.48
PAYMENTS RECEIVED AFTER MAY 21 ARE NOT INCLUDED				

FOR BILLING QUESTIONS, PLEASE CALL 1-800-417-8667  
FOR SERVICE CHANGES, PLEASE CALL 1-800-395-4656

CONSIDER ITC LONG DISTANCE FOR YOUR LONG DISTANCE PROVIDER. CALL  
1-800-455-5958 FOR RATES AND INFORMATION ON CALLING PLANS.

S-9  
DONNA BEITELSPACHER  
RR 1 BOX 742  
WEBSTER SD 57274-9700





4-1-0001-0000-00

345-3958 700-571

Customer Detail

JUN97 Pg 1/4

INTRASTATE TELECOMMUNICATIONS CURRENT CHARGES	
DIAL TONE CHARGE	12.70
911 USER FEE	0.75
FCC ACCESS CHARGE	3.50
TELECOMMUNICATIONS RELAY	0.15
Total Recurring	17.10
Taxes FED 0.46 STA 0.65 LOC 0.32	1.43
TOTAL LOCAL CHARGES	18.56
ITC LONG DISTANCE CHARGES (INCL TAX)	18.03
IS WEST COMMUNICATIONS CHARGES (INCL TAX)	7.89
TOTAL CURRENT CHARGES	44.48
TOTAL AMOUNT DUE	44.48



JUN97 7004571 ITC LONG DISTANCE 345-3956 Pg 2/4

DATE	*CT	PLACE	AREA-NUMBER	MIN	TIME	AMOUNT
05/05	DE	TO IPWICH SD	605 426-6381	1	7:36PM	0.32P
05/05	DE	TO FAULTON SD	605 598-4341	13.6	8:54PM	2.94P
05/07	DE	TO ROVEN SD	605 948-2314	17.4	8:55PM	3.87P
05/08	DD	TO ABERDEEN SD	605 622-5000	10.0	4:37PM	2.64P
05/08	DE	TO BROOKINGS SD	605 692-9471	1	5:05PM	0.32P
05/08	DE	TO FAULTON SD	605 598-4341	12.3	8:54PM	2.67P
05/12	DE	TO KESNOLT SD	605 537-4740	11.7	8:06PM	2.45P
05/14	DD	TO ABERDEEN SD	605 225-1636	1.9	3:41PM	0.61P
05/15	DE	TO ABERDEEN SD	605 225-4178	1.8	7:03PM	0.47P
05/15	DE	TO SIOUX FLS SD	605 371-3217	2.9	8:42PM	0.78P
05/15	DE	TO SIOUX FLS SD	605 371-3217	1	9:32PM	0.34P
*CT CALL TYPE: EXPLANATION						
DE Direct dialed Evening						
DD Direct dialed Day						
ANYTIME ANYPLACE VOL DIS (P) CALLS						
TOTAL AFTER 5.01 DISCOUNT APPLIED					16.34	
TAXES FED 0.49 STA 0.87 LOC 0.33					1.49	
CALLING PLAN TOTAL (INCL TAX)						18.03
ITC LONG DISTANCE					TOTAL CHARGES	18.03
Express Communications dba ITC Long Distance						

**USWEST**  
COMMUNICATIONS 

JUN97 7004571 US WEST COMMUNICATIONS 345-3956 Pg 3/4

DATE	*CT	PLACE	AREA-NUMBER	MIN	TIME	AMOUNT
04/23	DE	TO IPSWICH SD	605 426-6581	10 7	7:33PM	2.10A
04/24	DE	TO FAULKTON SD	605 598-4341	9 1	9:05PM	1.87A
04/28	DD	TO WATERTOWN SD	605 882-1734	1	9:10AM	0.36A
04/28	DE	TO ROXBOLT SD	605 537-4740	8 7	8:47PM	1.73A
04/29	DE	TO WATERTOWN SD	605 882-2400	5 6	7:46PM	1.08A

\*CT CALL TYPE: EXPLANATION  
DE Direct dialed Evening  
DD Direct dialed Day

ALL TIME VOLUME DISCOUNT (A)  
DISCOUNT APPLIED ON 7.24 DISC @ 0.01 7.24  
TAXES FED 0.22 STA 0.29 LOC 0.14 0.65  
CALLING PLAN TOTAL (INCL TAX) 7.89

US WEST COMMUNICATIONS TOTAL CHARGES 7.89

.....  
New ITC Long Distance Calling Plans - AVAILABLE TODAY  
.....

Intrastate Telephone Company would like to announce the availability of three NEW optional calling plans for your long distance calling. These plans will be available May 97 through ITC Long Distance.

\*\*\* True Dime Talk

- \*\*\* As low as 10 cents per minute - 7:00 pm to 7:00 am
- \*\*\* No Monthly Charge
- \*\*\* 6-Second Billing Increments
- \*\*\* Both In-State and Out-of-State Calling

\*\*\* Anytime/Anywhere Plus

- \*\*\* 16 to 20 cents per Minute (Volume Discounted)
- \*\*\* No Monthly Charge
- \*\*\* 6-Second Billing Increments
- \*\*\* 24 Hours/Day, 7 Days/Week
- \*\*\* Both In-State and Out-of-State Calling

\*\*\* Anytime Anyplace Volume Discount

- \*\*\* Volume Discounts to 20%
- \*\*\* No Monthly Charge
- \*\*\* Completely Automatic
- \*\*\* Both In-State and Out-of-State Calling

Express Communications dba ITC Long Distance

Please fill out the bottom portion of this notice and return with your bill to enroll in one of these exciting new plans or call 1-800-455-5958 for additional information.

YES - Sign me up for ITC Long Distance for my long distance carrier !

Telephone Number: \_\_\_\_\_

Customer Signature: \_\_\_\_\_

Date : \_\_\_\_\_ Desired Plan : \_\_\_\_\_

Do you want this ITC Long Distance Plan for your calls .... ?

In-State : \_\_\_\_\_ Out-of-State : \_\_\_\_\_ Both : \_\_\_\_\_

South Dakota Public Utilities Commission

**WEEKLY FILINGS**

For the Period of October 23, 1998 through October 29, 1998

If you need a complete copy of a filing faxed, overnight expressed, or mailed to you, please contact Delaine Kolbo within five business days of this filing.  
Phone: 605-773-3705 Fax: 605-773-3809.

**TELECOMMUNICATIONS**

TC98-187 In the Matter of the Petition for an Order Directing U S WEST Communications, Inc. to File Updates to its Exchange and Network Services Catalog, Access Service Catalog, Advanced Communications Services Catalog, and Private Line Transport Services Catalog

On October 26, 1998, Staff of the Commission petitioned the Commission to issue an Order requiring U S WEST Communications, Inc. to file updates to its Exchange and Network Services Catalog, Access Service Catalog, Advanced Communications Services Catalog and Private Line Transport Services Catalog

Staff Attorney: Camron Hoseck  
Staff Analyst: Harlan Best  
Date Filed: 10/26/98  
Intervention Deadline: NA

TC98-188 In the Matter of the Complaint filed by Donna Beitelspacher, Webster, South Dakota, against Buyers United Regarding Unauthorized Billing

Complaint by Donna Beitelspacher vs. Buyers United. The Complainant claims that she was billed by ITC and Buyers United for the same calls. The Complainant states "more than once, I discussed this by phone with representatives of Buyers United. Several months ago, I received a billing from a collection agency. I responded telling them that I had evidence that the calls had been paid through ITC." The Complainant seeks the following relief: "I would ask that the PUC determine which company had the rightful claim to the payments, and that all collection claims be ended. I further would ask that records of this be removed from my credit record. Also, I do not feel that I should be assessed attorney/collection costs."

Staff Attorney: Karen Cremer  
Consumer Affairs: Leni Healy  
Date Filed: 10/01/98  
Intervention Deadline: NA

TC98-189 In the Matter of the Complaint filed by Suzanne Hanson, McCook Lake, South Dakota, against CommChoice, LLC, Regarding Poor Quality of Service and a Request to be Served by U S WEST.

Complaint by Suzanne Hanson vs. CommChoice, LLC. The Complainant claims that confusion and poor service have lead her to file a complaint. The Complainant seeks the following relief: "We would like the approval of the PUC to allow U S WEST to bring service into the Deer Run Subdivision in McCook Lake, SD. Due to the nature of our businesses (general sales) it is imperative we have a dependable, quality oriented telephone service."

Staff Attorney: Karen Cremer  
Consumer Affairs: Leni Healy  
Date Filed: 10/19/98  
Intervention Deadline: NA

TC98-190 In the Matter of the Application of ENHANCED COMMUNICATIONS NETWORK, INC. for a Certificate of Authority to provide intrastate telecommunications services in South Dakota

Application by ENHANCED COMMUNICATIONS NETWORK, INC. to provide intrastate, interexchange telecommunications services in the State of South Dakota. ENHANCED COMMUNICATIONS is proposing to provide outbound intrastate interexchange service and prepaid calling card service within South Dakota

Staff Attorney: Karen Cremer  
Staff Analyst: Dave Jacobson  
Date Filed: 10/28/98  
Intervention Deadline: 11/12/98

TC98-191 In the Matter of the Application of Special Accounts Billing Group, Inc., for a Certificate of Authority to Provide Telecommunications Services in South Dakota

Application of Special Accounts Billing Group, Inc. for a certificate of authority to provide a full-range of resold 1+ interexchange telecommunications services in South Dakota. The services to be provided include MTS, out-WATS, in-WATS, and Calling Card services

Staff Attorney: Camron Hoseck  
Staff Analyst: Kyle Tracy  
Date Filed: 10/28/98  
Intervention Deadline: 11/13/98

TC98-192 In the Matter of the Complaint filed by Greg and Marilyn Bolt, Rapid City, South Dakota, against McLeod USA, Regarding Delayed Transfer of Service

Complaint by Greg and Marilyn Bolt vs. McLeod USA. The Complainant claims that a delay in transfer of telephone service caused loss of income. The Complainants seek the following relief: "I know we lost a \$10,000 job because of not having a phone. Plus other jobs and 10 hours of time spent at a payphone. And no phone for emergency reasons. We feel we lost a minimum of \$12,000."

Staff Attorney: Karen Cremer  
Consumer Affairs: Leni Healy  
Date Filed: 10/27/98  
Intervention Deadline: NA

TC98-193 In the Matter of the Complaint filed by Debra Esche, Canton, South Dakota, against U S WEST Communications, Regarding Unacceptable Service

Complaint by Debra Esche vs. U S WEST Communications. The Complainant describes frustration, effort and expenses caused by a delay in obtaining telephone service. The Complainant seeks the following relief: "require U S West to reimburse me for long distance calls and the time I spent dealing with this situation. Require U S West to provide brick type phones for all customers with delayed service. Require U S West to come up with a written policy that includes these items."

Staff Attorney: Camron Hoseck  
Consumer Affairs: Leni Healy  
Date Filed: 10/26/98  
Intervention Deadline: NA

TC98-194 In the Matter of the Complaint filed by Basec net, Huron, South Dakota, against U S WEST Communications and FirsTel, Inc., Regarding Billing Issues

Complaint by Marvie Tschetter of Basec net vs. U S WEST Communications and FirsTel, Inc. The Complainant purchased an existing business and contacted U S WEST to continue customer access through T-1 lines. U S WEST informed the Complainant that Basec net could not take over payment of the lines unless the previous owner's debt was paid in full. Basec net decided to move the equipment and obtain services through FirsTel. After obtaining the services, Basec net was informed by U S WEST that they would be charged for installation/construction fees, the old billings of the previous owner, and additional charges for monthly service until other options were available. Neither U S WEST nor FirsTel disclosed these costs prior to providing service. FirsTel offered a plan with minimal installation fees but could not offer the service for 15-20 days which would not allow Basec net's customers access to their services. The Complainant seeks the following relief: "1) Require U S WEST to inform promptly of facilities issues. 2) Some sort of financial compensation for loss of revenue."

Staff Attorney: Karen Cremer  
Consumer Affairs: Leni Healy  
Date Filed: 10/26/98  
Intervention Deadline: NA

You may receive this listing and other PUC publications via our website or via internet e-mail.  
You may subscribe to the PUC mailing list at <http://www.state.sd.us/puc/puc.htm>

TC 98-188

RECEIVED

NOV 02 1998

SOUTH DAKOTA PUBLIC  
UTILITIES COMMISSION

October 28, 1998

South Dakota Public Utilities Commission  
State Capitol Building  
500 East Capitol Avenue  
Pierre, South Dakota 57501-5070

Attn: Leni Healy  
Director, Consumer Affairs

SUBJECT: Donna Beitelspacher

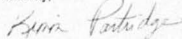
Dear Ms. Healy:

I am writing you in reference to the complaint filed by Donna Beitelspacher. Please accept my apologies for not responding by October 14, 1998, however the letter was forwarded to me after that date.

Buyers United has agreed to zero out Ms. Beitelspacher's balance as a good faith gesture. We are sorry for any inconvenience this has caused Ms. Beitelspacher or your office.

Please contact me if you need any additional information.

Sincerely,



Kimm Partridge  
Service Department

**BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF SOUTH DAKOTA**

IN THE MATTER OF THE COMPLAINT FILED )	ORDER DISMISSING
BY DONNA BEITELSPACHER, WEBSTER, )	COMPLAINT AND CLOSING
SOUTH DAKOTA, AGAINST BUYERS UNITED )	DOCKET
REGARDING UNAUTHORIZED BILLING )	TC98-188

On October 1, 1998, the Public Utilities Commission (Commission) received a complaint by Donna Beitelspacher, Webster, South Dakota (Complainant), against Buyers United. The complainant claims that she was billed by ITC and Buyers United for the same calls. The complainant states, "more than once, I discussed this by phone with representatives of Buyers United. Several months ago, I received a billing from a collection agency. I responded telling them that I had evidence that the calls had been paid through ITC." The complainant seeks the following relief: "I would ask that the PUC determine which company had the rightful claim to the payments, and that all collection claims be ended. I further would ask that records of this be removed from my credit record. Also, I do not feel that I should be assessed attorney/collection costs."

Pursuant to ARSD 20 10 01 08 01 and 20 10 01 09, if a complaint cannot be settled without formal action, the Commission shall determine if the complaint shows probable cause of an unlawful or unreasonable act, rate, practice or omission to go forward with the complaint.

On November 25, 1998, at its duly noticed meeting, the Commission reviewed the complaint. Commission staff represented to the Commission that the complainant, before the meeting, had indicated to staff that accord had been reached with Buyers United. Based upon this communication from the complainant, Commission Staff recommended that the complaint be dismissed and the docket closed.

The Commission finds that it has jurisdiction over this matter pursuant to SDCL Chapters 49-13 and 49-31 and ARSD 20 10 01 08 01 and 20 10 01 09. The Commission voted unanimously to dismiss the complaint and close the docket, it is therefore

ORDERED, that this complaint be dismissed and the docket be closed.

Dated at Pierre, South Dakota, this 4th day of December, 1998.

<b>CERTIFICATE OF SERVICE</b>
The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon.
By: <u>William Kalko</u>
Date: <u>12/8/98</u>
(OFFICIAL SEAL)

BY ORDER OF THE COMMISSION

James A. Burg  
JAMES A. BURG, Chairman

Pam Nelson  
PAM NELSON, Commissioner

Laska Schoenfelder  
LASKA SCHOENFELDER, Commissioner