

TC98-080

25/24

TC98-080

DOCKET NO. _____

In the Matter of _____
IN THE MATTER OF THE COMPLAINT
FILED BY DON HERTZ, CUSTER,
SOUTH DAKOTA, AGAINST AT&T
COMMUNICATIONS OF THE MIDWEST,
INC. REGARDING LONG DISTANCE
TELEPHONE RATES _____

Public Utilities Commission of the State of South Dakota

DATE

MEMORANDA

DATE	MEMORANDA
4/23 98	Received;
4/29 98	Back to;
4/30 98	TC Fax Filing;
6/11 98	Order dismissing complaint and closing packet;
6/11 98	Packet Closed

BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA
500 E. Capitol, State Capitol Building, Pierre SD 57501

COMPLAINT

1C98-080
RECEIVED
SOUTH DAKOTA PUBLIC UTILITIES COMMISSION

Complainant(s): (Persons filing the complaint)		Respondent(s): (Persons or Company complained against)	
Name	DON HERTZ	Contact Person	DON HERTZ
Address	241-MT. RUSHMORE RD	Company	
City, State, Zip	CUSTER, SD 57730	Address	241-MT. RUSHMORE RD
Home Phone	605-673-5700	City, State, Zip	CUSTER, S.D. 57730
Work Phone	SAME	Work Phone	605-673-5700
Cellular Phone		Cellular Phone	
Fax #		Fax #	

If the Complainant is represented by an attorney, please list the attorney's name, address, telephone number and fax number below. (If Complainant is not represented by an attorney, please leave blank.)

These are the facts giving rise to my complaint:

I have been a customer of AT&T for many years in Spokane WA. My long distance bill is quite high because I have 4 young children and I had my place in my house. I had been paying 10¢ a minute. When I moved to S.D. my long distance charges were more than tripled.

In Dec of 1997 I was solicited for long distance services by Excel.

I was offered 10¢ a min. so I switched. Shortly after I was contacted by a AT&T Rep. I told her why I switched, she said "we can match the 10¢ a min" so I switched back, because I had been with them for so many years. In addition she promised to send a check for \$500 for switching back. During my conversation I mentioned that it was important to get the 10¢ a min. rate because I have my place in my home, I am semi-retired & able to live in that state. I called her "What was the deal" she Rep said that ok, I would still get the same rate, 10¢ a min. When I got my Jan bill I was surprised to see I was still being charged 35¢-37¢ a min. When I called I was told it was a mistake. I was told to write a "Resolution" form. I believe it was in Florida, I never heard from them. When I received my Feb bill it was still 37¢ a min. I then decided to Excel again.

AT&T

NOTE: Please attach additional pages, if necessary, to explain your situation. Also enclose copies of any bills or other documents which may pertain to your complaint.

RESOLUTION REQUEST

I ask that the Public Utilities Commission grant the following relief. (What do you think the Commission should do to solve this problem?)

I THINK THAT THE ONLY FAIR RESOLUTION TO THIS DISPUTE IS FOR THE P.U.C. TO SIMPLY REQUIRE AT&T TO CHANGE ME THE 10¢ A MINUTE THAT THEY TOLD ME I WOULD BE PAYING IF I SWITCHED BACK TO AT&T FROM EXCEL. (I HAVE RE-PAID MY BILL WITH AT&T AT THE RATE OF 10¢ A MIN) PER INSTRUCTIONS OF P.U.C. REP. (BILL BULLARD)

NOTE: Please attach any additional pages, if necessary.

VERIFICATION

Complainant's signature must be witnessed by a notary public.

Don Hertz
Complainant's Signature

Date

State of South Dakota)
County of _____)SS

On this 22ND day of April, 1998.

before me personally came and appeared DON HERTZ known to me to be the individual described herein and who executed the foregoing instrument, and who duly acknowledged to me that he/she executed same for the purpose therein contained.

IN WITNESS WHEREOF, I hereunto set my hand and official seal.

Kindra L. Schuman
Signature of Notary Public

(SEAL)

My commission expires: February 19, 2004

TOTAL CURRENT CHARGES

600.99

TOTAL AMOUNT DUE

1,074.50

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673-5700 0311228

AT&T COMMUNICATIONS

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DATE	*CT	PLACE	AREA-NUMBER	MIN	TIME	AMOUNT
12/10	DD	TO SPOKANE WA	509 624-8200	2	10:11AM	0.73
12/10	DD	TO RAPID CITY SD	605 343-1040	1	10:18AM	0.43
12/10	DD	TO SPOKANE WA	509 927-5004	1	10:31AM	0.37
12/10	DD	TO SPOKANE WA	509 328-6000	1	12:01PM	0.37
12/10	DD	TO HOTSPPRINGS SD	605 745-2033	17	12:03PM	4.27
12/10	DD	TO HOTSPPRINGS SD	605 745-2043	1	12:03PM	0.43
12/10	DD	TO CARSON ND	701 622-3073	20	12:45PM	7.27
12/10	DD	TO KALISPELL MT	406 257-4450	26	2:58PM	9.46
12/10	DD	TO RAPID CITY SD	605 342-0979	3	3:40PM	0.91
12/10	DD	TO RAPID CITY SD	605 343-1040	1	3:47PM	0.43
12/10	DD	TO CHENEY WA	509 359-7526	12	5:26PM	4.37
12/10	DE	TO SPOKANE WA	509 465-4947	12	6:07PM	4.37
12/10	DE	TO BEAVERTON OR	503 614-0505	36	7:20PM	13.09
12/10	DE	TO GREENBLUFF WA	509 238-4821	1	9:40PM	0.37
12/11	DD	TO ABERDEEN SD	605 225-2232	1	9:30AM	0.55
12/11	DD	TO SPOKANE WA	509 328-6000	1	10:11AM	0.37
12/11	DD	TO SPOKANE WA	509 328-6000	1	10:49AM	0.37
12/11	DD	TO ABERDEEN SD	605 225-2232	2	12:06PM	0.93
12/11	DD	TO ABERDEEN SD	605 225-2232	26	12:17PM	10.05
12/11	DD	TO CARSON ND	701 622-3072	1	12:57PM	0.37
12/11	DD	TO SPOKANE WA	509 353-3967	4	1:50PM	1.46
12/11	DD	TO RAPID CITY SD	605 399-9410	5	4:30PM	1.39
12/11	DE	TO RAPID CITY SD	605 342-8538	2	5:49PM	0.53
12/11	DE	TO CHAMPAURN IL	217 355-4938	2	7:27PM	0.73
12/11	DE	TO RAPID CITY SD	605 342-5773	2	7:31PM	0.53
12/11	DE	TO EDMONT SD	605 662-6427	2	7:41PM	0.56
12/11	DE	TO CHENEY WA	509 359-7526	1	9:31PM	0.37
12/12	DD	TO SPOKANE WA	509 328-6000	5	10:33AM	1.82
12/12	DD	TO RAPID CITY SD	605 342-0507	1	11:02AM	0.43
12/12	DD	TO RAPID CITY SD	605 343-3541	1	11:03AM	0.43
12/12	DD	TO MINNEAPOLS MN	612 831-4483	1	12:36PM	0.37
12/12	DD	TO MINNEAPOLS MN	612 895-0029	1	12:45PM	0.37
12/12	DD	TO MINNEAPOLS MN	612 595-0029	2	12:49PM	0.73
12/12	DD	TO CHAMPAURN IL	217 378-2001	2	12:51PM	0.73
12/12	DD	TO SPOKANE WA	509 328-6000	19	12:57PM	6.91
12/12	DD	TO MINNEAPOLS MN	612 595-0029	1	1:20PM	0.37
12/12	DD	TO CHAMPAURN IL	217 378-2001	1	1:24PM	0.37
12/12	DD	TO MINNEAPOLS MN	612 831-4483	1	1:29PM	0.37
12/12	DD	TO MINNEAPOLS MN	612 831-4483	1	1:36PM	0.37
12/12	DE	TO KALISPELL MT	406 257-4450	11	9:49PM	4.00
12/12	DE	TO RAPID CITY SD	605 342-5773	1	10:06PM	0.34
12/12	DE	TO HOTSPPRINGS SD	605 745-3092	1	10:08PM	0.34
12/13	DN	TO SPOKANE WA	509 536-1124	1	9:38AM	0.37
12/13	DN	TO COLORADOSPG CO	719 591-6847	28	9:59AM	10.18
12/13	DN	TO DENVERSLUN CO	303 766-7011	29	10:32AM	10.55
12/13	DN	TO CHENEY WA	509 359-7526	3	11:02AM	1.10
12/13	DN	TO SPOKANE WA	509 536-1124	11	11:18AM	4.00
12/13	DN	TO SPOKANE WA	509 838-4411	29	4:21PM	10.55
12/13	DN	TO SEATTLE WA	206 364-9415	31	5:58PM	11.27

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374 MIN.

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DATE	*CT	PLACE	AREA-NUMBER	MIN	TIME	AMOUNT
12/13	DN	TO SPOKANE WA	509 488-3681	18	5:58PM	10.55

12/13 DN	TO SPOKANE WA	509 455-6361	2	7:26PM	0.73
12/13 DN	TO SPOKANE WA	509 468-1027	1	7:48PM	0.37
12/13 DN	TO SPOKANE WA	509 928-9485	32	7:50PM	11.64
12/13 DN	TO COOS BAY OR	541 267-8342	1	10:13PM	0.37
12/14 DN	TO MARTIN SD	605 685-6585	2	10:09AM	0.52
12/14 DR	TO VANCOUVER BC	604 421-7721	12	10:23AM	10.44
12/14 DN	TO SPOKANE WA	509 468-1027	1	10:38AM	0.37
12/14 DN	TO RAPID CITY SD	605 353-0921	1	10:55AM	0.25
12/14 DN	TO CHAMPAURBN IL	217 355-4938	2	6:32PM	0.73
12/14 DN	TO OSSEO MN	612 425-2504	1	6:34PM	0.37
12/14 DR	TO VANCOUVER BC	604 421-7721	1	7:04PM	0.87
12/14 DR	TO VANCOUVER BC	604 421-7721	11	7:04PM	9.57
12/14 DN	TO BEAVERTON OR	503 641-3800	9	7:23PM	3.28
12/14 DN	TO COOS BAY OR	541 267-8342	23	8:06PM	8.37
12/15 DD	TO CHAMPAURBN IL	217 378-2001	1	7:56AM	0.37
12/15 DD	TO CHAMPAURBN IL	217 378-2001	2	7:57AM	0.73
12/15 DD	TO SPOKANE WA	509 455-6361	2	8:01AM	0.73
12/15 DD	TO SPOKANE WA	509 455-1110	1	8:22AM	0.37
12/15 DD	TO MINNEAPOLIS MN	612 595-0025	1	9:17AM	6.18
12/15 DD	TO SPOKANE WA	509 326-6935	1	10:33AM	0.37
12/15 DD	TO SEATTLE WA	206 246-5488	2	10:34AM	0.37
12/15 DD	TO SPOKANE WA	509 624-8200	6	10:45AM	0.73
12/15 DD	TO SPOKANE WA	509 489-1681	2	5:27PM	2.19
12/15 DD	TO SPOKANE WA	509 455-9100	2	5:33PM	0.73
12/15 DD	TO SPOKANE WA	509 747-4125	5	5:52PM	0.73
12/15 DD	TO SPOKANE WA	509 328-6000	8	6:04PM	1.82
12/15 DE	TO SO BURNSVL MN	612 435-3504	1	6:31PM	2.91
12/15 DE	TO SO BURNSVL MN	612 435-3504	1	7:30PM	0.37
12/15 DE	TO GREENBLUFF WA	509 238-4821	6	7:31PM	0.37
12/15 DE	TO MINNEAPOLIS MN	612 941-6732	5	7:34PM	2.19
12/15 DE	TO SPOKANE WA	509 465-4947	1	7:41PM	1.82
12/15 DE	TO SPOKANE WA	509 489-1681	9	8:40PM	0.37
12/16 DD	TO RAPID CITY SD	605 394-2071	2	11:08PM	3.28
12/16 DD	TO RAPID CITY SD	605 394-2071	2	10:25AM	0.67
12/16 DD	TO SPOKANE WA	509 456-7890	1	10:31AM	0.67
12/16 DD	TO ABERDEEN SD	605 225-2232	1	10:49AM	0.37
12/16 DD	TO CARSON ND	701 622-3072	14	11:12AM	0.55
12/16 DD	TO CARSON ND	701 622-3073	1	11:31AM	5.09
12/16 DD	TO SPOKANE WA	509 328-6000	7	11:31AM	0.37
12/16 DD	TO RAPID CITY SD	605 394-2126	1	11:53AM	2.55
12/16 DD	TO RAPID CITY SD	605 348-4500	3	12:14PM	0.43
12/16 DD	TO SPOKANE WA	509 326-6935	3	12:24PM	0.91
12/16 DD	TO RAPID CITY SD	605 342-6843	2	12:28PM	1.10
12/16 DD	TO RAPID CITY SD	605 342-7034	4	1:12PM	0.67
12/16 DD	TO SPOKANE WA	509 624-8200	1	2:13PM	1.15
12/16 DD	TO SPOKANE WA	509 747-4125	3	4:32PM	0.37
12/16 DD	TO SPOKANE WA	509 455-3550	3	4:41PM	1.10
12/16 DD	TO SPOKANE WA	509 455-3550	3	4:44PM	1.10

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NEW = 247

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DATE	*CT	PLACE	AREA-NUMBER	MIN	TIME	AMOUNT
12/16 DD	TO COOS BAY OR	541 267-8342	1	5:07PM	0.37	
12/16 DE	TO RAPID CITY SD	605 393-2148	4	8:39PM	0.92	
12/16 DE	TO MILES CITY MT	406 232-3669	2	8:43PM	0.73	
12/16 DE	TO SPOKANE WA	509 465-4947	1	9:30PM	0.37	
12/17 DD	TO HALLS LAKE WA	425 778-5578	21	3:42PM	7.64	
12/17 DD	TO SPOKANE WA	509 838 4411	1	4:06PM	0.37	
12/17 DD	TO SPOKANE WA	509 536-1124	7	4:07PM	2.55	
12/17 DD	TO HALLS LAKE WA	425 778-5578	5	4:14PM	1.82	
12/17 DD	TO HALLS LAKE WA	425 778-5578	2	5:22PM	0.73	
12/17 DD	TO HALLS LAKE WA	425 778-5578	1	5:24PM	0.37	
12/17 DE	TO SPOKANE WA	509 328-6000	1			

03/10/98 TUE 10:35 FAX 10057455331

GOLDEN WEST HS *Cont.*

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12/17 DE	TO CARSON ND	701 622-3072	1	8:51PM	0.37
12/17 DE	TO SPOKANE WA	509 489-1681	14	8:53PM	5.09
12/18 DD	TO ABERDEEN SD	605 225-2232	1	9:35AM	0.55
12/18 DD	TO PIERRE SD	605 773-3215	2	9:38AM	0.90
12/18 DD	TO RAPID CITY SD	605 342-8200	5	9:40AM	1.39
12/18 DD	TO RAPID CITY SD	605 343-1040	13	9:46AM	3.31
12/18 DD	TO CARSON ND	701 622-3073	16	10:00AM	5.82
12/19 CD	TO KALISPELL MT	406 257-4450	2	11:00AM	1.30
	FROM MISSOULA MT	406 728-9084	2		
12/19 CD	TO CUSTER SD	605 673-8638	2	4:45PM	1.35
	FROM KALISPELL MT	406 755-5460			
12/19 CD	TO SPOKANE WA	509 328-6000	1	4:47PM	1.00
	FROM KALISPELL MT	406 755-5460			
12/23 CD	TO HALLS LAKE WA	425 778-5578	2	4:57PM	1.35
	FROM KALISPELL MT	406 257-3168			
12/26 CE	TO BEAVERTON OR	503 641-3800	4	5:52PM	2.05
	FROM MOSES LAKE WA	509 766-9521			
12/26 CE	TO HALLS LAKE WA	425 778-5578	1	5:57PM	0.86
	FROM MOSES LAKE WA	509 766-9521			
12/27 CN	TO HILLSBORO OR	503 615-0808	15	STA TAX WA	0.12
	FROM FEDERALWAY WA	253 946-5805		8:49AM	5.90
12/27 CN	TO BEAVERTON OR	503 641-3800	4	9:51AM	2.05
	FROM FEDERALWAY WA	253 946-5805			
12/27 CN	TO HALLS LAKE WA	425 778-5578	1	9:06PM	0.86
	FROM FEDRLWAY WA	253 946-5805			
12/27 CN	TO SPRINGDALE WA	509 258-4411	2	STA TAX WA	0.12
	FROM FEDERALWAY WA	253 946-5805		9:39PM	1.12
12/28 CN	TO KALISPELL MT	406 257-4450	12	STA TAX WA	0.16
	FROM FEDERALWAY WA	253 946-5805		10:33AM	4.85
12/28 CN	TO PUYALLUP WA	253 848-9784	6	3:03PM	2.16
	FROM AUBURN WA	253 735-9828		STA TAX WA	0.29
12/28 CN	TO PUYALLUP WA	253 848-9784	4	3:28PM	1.64
	FROM AUBURN WA	253 735-9828		STA TAX WA	0.22
12/29 CD	TO RAPID CITY SD	605 343-1040	1	9:24AM	1.00
	FROM FEDERALWAY WA	253 946-5805			
12/29 CD	TO SPOKANE WA	509 328-6000	7	9:55AM	2.42
	FROM FEDERALWAY WA	253 946-5805		STA TAX WA	0.34
12/29 CD	TO ELK WA	509 292-2676	1	10:11AM	0.86

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DATE	*CT	PLACE	AREA-NUMBER	MIN	TIME	AMOUNT
12/29 CD		FROM FEDERALWAY WA	253 946-5805		STA TAX WA	0.12
		TO CUSTER SD	605 673-8638	3	11:35AM	1.70
		FROM FEDERALWAY WA	253 946-5805			
12/29 CD		TO CUSTER SD	605 673-3267	11	11:43AM	4.50
		FROM FEDERALWAY WA	253 946-5805			
12/29 CD		TO TEMPE AZ	602 784-0890	1	12:12PM	1.00
		FROM FEDERALWAY WA	253 946-5805			
12/29 CD		TO TEMPE AZ	602 784-0890	1	12:14PM	1.00
		FROM FEDERALWAY WA	253 946-5805			
12/29 CD		TO RAPID CITY SD	605 343-1040	2	1:07PM	1.35
		FROM FEDERALWAY WA	253 946-5805			
12/29 CN		TO CUSTER SD	605 673-8638	2	11:01PM	1.35
		FROM FEDERALWAY WA	253 946-5805			
12/30 CN		TO CUSTER SD	605 673-3267	11	7:43AM	4.50
		FROM FEDERALWAY WA	253 946-5805			
12/30 CM		TO VALLEY WA	509 937-2000	8	7:56AM	2.68
		FROM FEDERALWAY WA	253 946-5805		STA TAX WA	0.37
12/30 CD		TO SPOKANE WA	509 459-9500	1	8:07AM	0.86
		FROM FEDERALWAY WA	253 946-5805		STA TAX WA	0.12
12/30 CD		TO RAPID CITY SD	605 343-1040	2	8:23AM	1.35
		FROM FEDERALWAY WA	253 946-5805			

12/30	CD	TO CUSTER	SD	605 673-3331	3	8:44AM	1.70
		FROM FEDERALWAY	WA	253 946-5805			
12/30	CD	TO SPOKANE	WA	509 328-6000	1	9:19AM	0.86
		FROM FEDERALWAY	WA	253 946-5805		STA TAX WA	0.12
11/30	CD	TO SPOKANE	WA	509 455-9500	1	9:23AM	0.86
		FROM FEDERALWAY	WA	253 946-5805		STA TAX WA	0.12
12/30	CD	TO HALLS LAKE	WA	425 778-5578	4	9:31AM	1.64
		FROM FEDERALWAY	WA	253 946-5805		STA TAX WA	0.23
12/30	CD	TO SPOKANE	WA	509 328-6000	12	9:58AM	3.72
		FROM FEDERALWAY	WA	253 946-5805		STA TAX WA	0.52
12/30	CD	TO CUSTER	SD	605 673-8638	2	10:19AM	1.35
		FROM FEDERALWAY	WA	253 946-5805			
12/30	CD	TO SPOKANE	WA	509 465-5660	2	10:38AM	1.75
		FROM AT&T MSG		800 562-6275			
12/30	CD	TO COOS BAY	OR	541 267-8342	6	10:51AM	2.75
		FROM FEDERALWAY	WA	253 946-5805			
12/30	CD	TO SPOKANE	WA	509 456-0550	15	10:58AM	4.50
		FROM FEDERALWAY	WA	253 946-5805		STA TAX WA	0.63
12/30	CD	TO SPOKANE	WA	509 465-5660	1	11:14AM	0.86
		FROM FEDERALWAY	WA	253 946-5805		STA TAX WA	0.12
12/30	CD	TO CHAMPAURBN	IL	217 378-2116	1	11:16AM	1.00
		FROM FEDERALWAY	WA	253 946-5805			
12/30	CD	TO MINNEAPOLIS	MN	612 784-0890	2	11:20AM	1.35
		FROM FEDERALWAY	WA	253 946-5805			
12/30	CD	TO HALLS LAKE	WA	425 778-5578	1	11:38AM	0.86
		FROM FEDERALWAY	WA	253 946-5805		STA TAX WA	0.12
12/30	CD	TO KALISPELL	MT	406 257-4450	9	1:12PM	3.80
		FROM HALLS LAKE	WA	425 778-5578			

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DATE	*CT	PLACE	AREA-NUMBER	MIN	TIME	AMOUNT	
12/30	CD	TO VANCOUVER	BC	604 421-7721	14	1:24PM	7.16
		FROM HALLS LAKE	WA	425 778-5578			
12/31	TD	TO KALISPELL	MT	406 257-4450	4	12:45PM	4.65
		FROM VANCOUVER	BC	604 421-7721			
01/02	TD	TO BEAVERTON	OR	503 614-0505	1	8:20AM	2.78
		FROM VANCOUVER	BC	604 421-7721			
01/02	CD	TO CUSTER	SD	605 673-3267	1	11:58AM	1.00
		FROM FEDERALWAY	WA	253 946-5805			
01/02	CD	TO RAPID CITY	SD	605 343-1040	2	12:00PM	1.35
		FROM FEDERALWAY	WA	253 946-5805			
01/02	CD	TO SPOKANE	WA	509 456-0550	13	12:05PM	3.96
		FROM FEDERALWAY	WA	253 946-5805		STA TAX WA	0.56
01/02	CD	TO HALLS LAKE	WA	425 778-5578	1	12:20PM	0.86
		FROM FEDERALWAY	WA	253 946-5805		STA TAX WA	0.12
01/02	CD	TO HALLS LAKE	WA	425 778-5578	1	12:31PM	0.86
		FROM FEDERALWAY	WA	253 946-5805		STA TAX WA	0.12
01/02	CD	TO SPOKANE	WA	509 924-0223	2	1:20PM	1.12
		FROM TACOMA	WA	253 584-9713		STA TAX WA	0.17
01/02	CD	TO SPOKANE	WA	509 926-0223	3	1:23PM	1.38
		FROM TACOMA	WA	253 584-9713		STA TAX WA	0.22
01/02	CD	TO SPOKANE	WA	509 927-5004	14	1:27PM	4.24
		FROM TACOMA	WA	253 584-9713		STA TAX WA	0.65
01/02	CD	TO SPOKANE	WA	509 328-6000	7	1:42PM	2.42
		FROM TACOMA	WA	253 584-9713		STA TAX WA	0.37
01/02	CE	TO KALISPELL	MT	406 257-4450	1	5:53PM	1.00
		FROM HILLSBORO	OR	503 615-0909			
01/02	CE	TO SEATTLE	WA	206 364-9415	1	6:03PM	1.00
		FROM HILLSBORO	OR	503 615-0909			
01/02	CE	TO KALISPELL	MT	406 257-4450	6	7:24PM	2.75
		FROM HILLSBORO	OR	503 615-0909			



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DATE	*CT	PLACE	AREA-NUMBER	MIN	TIME	AMOUNT
02/05	DD	TO SPOKANE WA	509 924-5004	1	4:25PM	0.37
02/05	DD	TO SPOKANE WA	509 927-5004	7	4:26PM	2.55
02/05	DD	TO SPOKANE WA	509 747-2205	6	4:38PM	2.19
02/05	DD	TO SPOKANE WA	509 482-2700	6	4:47PM	2.19
02/05	DE	TO WAIKLOA HI	808 883-8500	1	9:02PM	0.37
02/07	DN	TO HILLSBORO OR	503 615-0808	42	10:16AM	15.27
02/08	DN	TO COOS BAY OR	541 267-8342	1	1:31PM	0.37

*CT CALL TYPE: EXPLANATION
DD Direct dialed Day
DN Direct dialed Night/Weekend
DE Direct dialed Evening
DIR Direct dialed Intl Regular (PEAK)

REGULAR USAGE					303.17	
TAXES FED	9.09	STA	1.04	LOC	0.52	10.65
REGULAR USAGE TOTAL (INCL TAX)						<u>313.82</u>
AT&T COMMUNICATIONS				TOTAL CHARGES		313.82

759 MIN. AT .10¢ = 75.90
TAX 10.65
86.55

AT&T \$313.82 (L.D. ONLY + TAX)
86.55

OVERCHARGE \$227.27

03/10/98 TUE 10:40 FAX 18057455331

GOLDEN WEST HS

0006

01/03	CN	FROM HILLSBORO	OR	503 615-0909			
		TO CUSTER	SD	605 673-8638	1	9:19AM	1.00
01/03	CN	FROM HILLSBORO	OR	503 615-0909			
		TO COOS BAY	OR	541 267-8342	1	11:59AM	0.95
01/03	CN	FROM BEAVERTON	OR	503 526-9800			
		TO BEAVERTON	OR	503 641-3800	19	7:49PM	8.90
01/04	CE	FROM COOS BAY	OR	541 267-8342			
		TO CUSTER	SD	605 673-8638	2	9:28PM	1.35
01/05	CD	FROM COOS BAY	OR	541 267-8342			
		TO CUSTER	SD	605 673-3267	2	9:01AM	1.35
01/05	CD	FROM COOS BAY	OR	541 267-8342			
		TO FRESNO	CA	209 225-5541	2	9:01AM	1.35
01/05	CD	FROM COOS BAY	OR	541 267-8342			
		TO FRESNO	CA	209 229-5541	1	9:06AM	1.00
01/06	CD	FROM COOS BAY	OR	541 267-8342			
		TO CUSTER	SD	605 673-3267	1	8:54AM	1.00
01/06	CD	FROM RENO	NV	702 328-1599			
		TO CUSTER	SD	605 673-8638	2	8:56AM	1.35

#0288-----

673-5700 0311228

AT&T COMMUNICATIONS

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DATE	*CT	PLACE	AREA-NUMBER	MIN	TIME	AMOUNT
01/06	CD	FROM RENO	NV	702 328-1599		
		TO FRESNO	CA	209 225-5411	3	8:58AM 1.70
01/06	CD	FROM RENO	NV	702 328-1599		
		TO CUSTER	SD	605 673-3267	2	9:02AM 1.35
01/06	CD	FROM RENO	NV	702 328-1599		
		TO GILLETTE	WY	307 682-6683	1	9:14AM 1.00
01/06	CD	FROM RENO	NV	702 328-1599		
		TO GILLETTE	WY	307 682-6683	1	9:15AM 1.00
01/06	CD	FROM RENO	NV	702 328-1599		
		TO ALHAMBRA	CA	626 286-0019	6	11:55AM 2.45
01/06	CD	FROM RENO	NV	702 325-7600		
		TO KALISPELL	MT	406 257-4450	5	12:02PM 2.10
01/06	CD	FROM RENO	NV	702 325-7600		
		TO ALHAMBRA	CA	626 286-0019	5	12:22PM 2.10
01/06	CD	FROM RENO	NV	702 325-7600		
		TO SPOKANE	WA	509 536-1124	27	4:29PM 10.10
01/06	CE	FROM RENO	NV	702 325-7600		
		TO KALISPELL	MT	406 257-4450	9	7:05PM 3.80
01/06	CE	FROM RENO	NV	702 325-7600		
		TO CUSTER	SD	605 673-2354	11	7:21PM 4.50
01/06	CE	FROM RENO	NV	702 325-7600		
		TO ALHAMBRA	CA	626 286-0019	4	10:41PM 2.05
01/06	CN	FROM RENO	NV	702 325-7600		
		TO CUSTER	SD	605 673-8638	4	11:39PM 1.35
01/07	CE	FROM RENO	NV	702 325-7600		
		TO ALHAMBRA	CA	626 286-0019	28	10:32PM 10.45
01/08	CD	FROM EVANSTON	WY	307 789-6212		
		TO CUSTER	SD	605 673-8638	2	8:30AM 1.35
01/08	CD	FROM EVANSTON	WY	307 789-6212		
		TO MINNEAPOLIS	MN	612 784-0890	14	8:32AM 5.55
01/08	DE	FROM EVANSTON	WY	307 789-6212		
		TO KALISPELL	MT	406 257-4450	1	8:19PM 0.37B
01/08	DE	FROM EVANSTON	WY	307 789-6212		
		TO FEDERALWAY	WA	253 946-5805	6	8:46PM 2.19B
01/08	DE	FROM EVANSTON	WY	307 789-6212		
		TO COOS BAY	OR	541 267-8342	6	8:52PM 2.19B
01/08	DE	FROM EVANSTON	WY	307 789-6212		
		TO KALISPELL	MT	406 257-4450	30	9:57PM 10.91B
01/09	DD	FROM EVANSTON	WY	307 789-6212		
		TO HILL CITY	SD	605 574-2763	2	9:28AM 0.58B
01/09	DD	FROM EVANSTON	WY	307 789-6212		
		TO HILL CITY	SD	605 574-2763	3	12:18PM 0.78B
01/09	DD	FROM EVANSTON	WY	307 789-6212		
		TO COOS BAY	OR	541 267-8342	1	2:25PM 0.37B
01/09	DE	FROM EVANSTON	WY	307 789-6212		
		TO HOTSPRINGS	SD	605 745-3092	4	6:15PM 0.92B
01/09	DE	FROM EVANSTON	WY	307 789-6212		
		TO COOS BAY	OR	541 267-8342	2	9:53PM 0.73B

03/10/98 TUE 10:49 FAX 1605745531

GOLDEN WEST HS

007

DATE	CT	PLACE	AREA-NUMBER	MIN	TIME	AMOUNT
01/10	DN	TO DENVERSLVN CO	303 337-2757	19	11:15AM	6.91B
01/10	DN	TO HALLS LAKE WA	425 778-5578	11	12:11PM	4.00B
01/10	DN	TO RAPID CITY SD	605 394-2012	1	3:03PM	0.25B
01/10	DN	TO COOS BAY OR	541 267-8342	5	8:45PM	1.82B
01/10	DN	TO SPOKANE WA	509 465-4947	16	9:17PM	5.82B
01/11	DN	TO DENVERSLVN CO	303 337-2757	34	10:31AM	12.36B
01/11	DN	TO DENVERSLVN CO	303 337-2757	3	11:08AM	0.73B
01/11	DN	TO COOS BAY OR	541 267-8342	10	1:02PM	3.64B

30288

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AT&T COMMUNICATIONS

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DATE	CT	PLACE	AREA-NUMBER	MIN	TIME	AMOUNT
01/11	DN	TO FEDERALWAY WA	253 946-5805	4	1:18PM	1.46B
01/11	DN	TO COOS BAY OR	541 267-8342	1	1:53PM	0.37B
01/11	DN	TO KALISPELL MT	406 257-4457	1	6:25PM	0.37B
01/12	DD	TO EDMONT SD	605 662-7620	1	11:18AM	0.45B
01/12	DD	TO EDMONT SD	605 662-7620	1	11:19AM	0.45B
01/12	DD	TO RAPID CITY SD	605 348-6255	1	11:20AM	0.43B
01/12	DD	TO RAPID CITY SD	605 343-0216	1	11:22AM	0.43B
01/12	DD	TO HOTSPPRS SD	605 745-2000	2	11:57AM	0.67B
01/12	DD	TO HOTSPPRS SD	605 745-3140	1	12:04PM	0.43B
01/12	DD	TO RAPID CITY SD	605 342-6843	2	12:32PM	0.67B
01/12	DD	TO RAPID CITY SD	605 342-6843	5	12:35PM	1.39B
01/12	DD	TO RAPID CITY SD	605 745-3140	2	1:38PM	0.67B
01/12	DD	TO RAPID CITY SD	605 343-1040	1	1:54PM	0.43B
01/12	DD	TO RAPID CITY SD	605 342-6843	7	3:32PM	1.87B
01/12	DD	TO RAPID CITY SD	605 348-4810	2	3:40PM	0.67B
01/12	DD	TO RAPID CITY SD	605 343-0216	1	3:41PM	0.43B
01/13	DD	TO DENVERSLVN CO	303 337-2757	13	6:04PM	4.73B
01/13	DD	TO RAPID CITY SD	605 348-6505	4	11:00AM	1.15B
01/13	DD	TO RAPID CITY SD	605 342-0678	9	11:03AM	2.35B
01/14	DE	TO RAPID CITY SD	605 342-5773	1	6:43PM	0.34B
01/14	DD	TO RAPID CITY SD	605 343-1040	2	9:49AM	0.67B
01/14	DD	TO RAPID CITY SD	605 343-1040	8	11:09AM	2.11B

*CT	CALL TYPE: EXPLANATION
DD	Direct dialed Day
DE	Direct dialed Evening
DN	Direct dialed Night/Weekend
DR	Direct dialed Regular (PEAK)
CD	Credit card Day
CE	Credit card Evening
CN	Credit card Night/Weekend
CM	Credit card Multiple rate period
TD	3rd number Day

REGULAR USAGE

TAXES FED	13.67	STA	1.42	LOC	0.71
REGULAR USAGE TOTAL (INCL TAX)					

461.15

15.80

476.95

SMALL BUSINESS ADVANTAGE (B) CALLS

DISCOUNT APPLIED ON	77.33	DISC @	10.0%		
TAXES FED	2.08	STA	0.66	LOC	0.33
CALLING PLAN TOTAL (INCL TAX)					

69.60

3.07

72.67

AT&T COMMUNICATIONS

TOTAL CHARGES

549.62

0625

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OPERATOR ASSISTANCE NETWORK

FEB98

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DATE	*CT	PLACE	AREA-NUMBER	MIN	TIME	AMOUNT
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70 MIN

956 MIN TOTAL
x .10¢ = 95.60A.T.&T. 344.96
- 95.60

OVERCHARGE \$249.36

Mr. Bill Bullard P.U.C.

RECEIVED

APR 24 1998

Dear Bill,

SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

Thank you for intervening on my behalf in my dispute with A.T.+T.

To summarize the situation. I've had A.T.+T. as my long distance carrier for several years in Spokane, Wa.

I also was a subscriber to "Dime Time" which gave me .10¢ a minute rates anywhere in the continental USA, 24 hrs. a day.

When I moved to Rapid City in April, '98 I again selected A.T.+T. I asked about "Dime Time" and was told it was not available in S.D. so I paid, on the average, about .35¢ to .37¢ a minute until Dec. when I switched to Excel at .10¢ a min. I told them (Excel) that I was listed as "Great West Land". They said it ~~is~~ no difference.

A few days after I switched carriers I was contacted by A.T.+T. inquiring why I switched. When I explained why they offered me .10¢ a min. I asked if they could make it retroactive to April. They said no, however they would re-rate it back to 12-1-97 and send me a check for \$50.00 if I would switch back to A.T.+T. which I did at that time and also, at that time I did

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TOTALS CONTINUED

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Total Charges
 Taxes FED 1.32 STA 1.59 LOC 0.81 49.71
 3.72

Total GOLDEN WEST TELEPHONE SERVICE 53.43

TOTAL LOCAL CHARGES 53.43

GOLDEN WEST LONG DISTANCE CHARGES (INCL TAX) 4.60

AT&T COMMUNICATIONS CHARGES (INCL TAX) 313.82

TOTAL CURRENT CHARGES 371.85

TOTAL AMOUNT DUE 972.84

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DATE	*CT	PLACE	AREA-NUMBER	MIN	TIME	AMOUNT
01/23	DD	TO SIOUX FLS SD	605 331-2200	1	2:17PM	0.44P
02/04		TO DIR ASST SD	605 555-1212		8:01PM	0.00
02/05	DE	TO RAPID CITY SD	605 342-6843	2.0	5:38PM	0.44P
02/10	DE	TO RAPID CITY SD	605 342-6843	5.5	5:53PM	1.02P
02/16	DE	TO RAPID CITY SD	605 342-6843	9.2	6:56PM	1.64P
02/16	DD	TO RAPID CITY SD	605 342-8538	1	2:58PM	0.34P
02/16	DD	TO RAPID CITY SD	605 348-6578	1	2:58PM	0.34P

*CT CALL TYPE: EXPLANATION
 DD Direct dialed Day
 DE Direct dialed Evening

ANYTIME ANYPLACE VOL DIS (P) CALLS
 TOTAL AFTER 0.0% DISCOUNT APPLIED 4.22
 TAXES FED 0.13 STA 0.17 LOC 0.08 0.38
 CALLING PLAN TOTAL (INCL TAX) 4.60

GOLDEN WEST LONG DISTANCE TOTAL CHARGES 4.60

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AT&T COMMUNICATIONS

MAR98

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DATE	*CT	PLACE	AREA-NUMBER	MIN	TIME	AMOUNT
01/15	DD	TO RAPID CITY SD	605 342-5773	2	10:41AM	0.67
01/15	DD	TO RAPID CITY SD	605 342-5773	4	10:43AM	1.15
01/15	DD	TO RAPID CITY SD	605 923-5532	6	3:47PM	1.63
01/16	DD	TO SIOUX FLS SD	605 331-2345	1	3:26PM	0.55
01/17	DN	TO RAPID CITY SD	605 341-4753	1	10:23AM	0.25
01/17	DN	TO RAPID CITY SD	605 341-5283	1	12:32PM	0.25
01/17	DN	TO RAPID CITY SD	605 343-8130	1	12:38PM	0.25
01/17	DN	TO RAPID CITY SD	605 343-8140	1	12:39PM	0.25
01/17	DN	TO HOTSPPRINGS SD	605 745-2033	1	3:18PM	0.25
01/17	DN	TO HOTSPPRINGS SD	605 745-2000	5	3:19PM	0.83
01/18	DN	TO RAPID CITY SD	605 343-8140	2	10:45AM	0.40
01/18	DE	TO RAPID CITY SD	605 341-5283	1	5:19PM	0.34
01/19	DE	TO RAPID CITY SD	605 341-4753	1	7:41PM	0.34
01/19	DE	TO RAPID CITY SD	605 341-4753	1	9:53PM	0.34
01/21	DD	TO CHAMBERLAN SD	605 734-6606	5	11:28AM	1.98
01/21	DD	TO RAPID CITY SD	605 342-3280	6	1:23PM	1.63
01/21	DD	TO SPOKANE WA	509 328-6000	5	2:15PM	1.82
01/21	DD	TO RAPID CITY SD	605 343-1040	6	2:21PM	1.63
01/21	DD	TO COOS BAY OR	541 267-8342	4	4:13PM	1.46
01/21	DD	TO COOS BAY OR	541 267-8342	1	4:19PM	0.37
01/21	DE	TO RAPID CITY SD	605 348-1808	2	6:07PM	0.53
01/21	DE	TO COOS BAY OR	541 267-8342	2	7:13PM	0.73
01/21	DE	TO SPOKANE WA	509 536-1124	2	7:59PM	0.73
01/21	DE	TO RA ID CITY SD	605 343-9746	8	7:20PM	1.68
01/21	DE	TO SEATTLE WA	206 364-9415	1	8:36PM	0.37
01/21	DE	TO SPOKANE WA	509 468-1027	17	8:39PM	6.18
01/21	DE	TO SEATTLE WA	206 364-9415	10	9:49PM	3.64
01/22	DE	TO COOS BAY OR	541 267-8342	3	10:50PM	1.10
01/22	DD	TO DIR ASST NV	702 555-1202	2	9:40AM	0.95
01/22	DD	TO SIOUX FLS SD	605 331-2200	2	10:32AM	0.93
01/22	DD	TO CARSON ND	701 622-3073	32	11:23AM	11.64
01/22	DD	TO SPOKANE WA	509 456-7890	1	12:38PM	0.37
01/22	DD	TO DIR ASST NV	702 555-1212	1	12:50PM	0.95
01/22	DD	TO GILLETTE WY	307 687-0499	4	3:10PM	1.46
01/22	DD	TO GILLETTE WY	307 686-5655	2	3:17PM	0.73
01/22	DD	TO GILLETTE WY	307 682-0228	5	3:17PM	1.82
01/22	DD	TO SPOKANE WA	509 456-7890	2	3:31PM	0.73
01/22	DD	TO SPOKANE WA	509 456-7890	2	3:49PM	0.73
01/22	DD	TO SPOKANE WA	509 456-7890	1	3:12PM	0.37
01/22	DD	TO SPOKANE WA	509 456-7890	2	5:35PM	0.73
01/22	DD	TO HILLSBORO OR	503 615-0808	1	6:50PM	0.37
01/22	DE	TO SPOKANE WA	509 489-1681	40	7:19PM	14.54
01/22	DE	TO SPOKANE WA	509 467-2623	23	8:43PM	8.37
01/23	DD	TO BEAVERTON OR	503 645-6303	1	10:11AM	0.37
01/23	DD	TO SPOKANE WA	509 928-1300	10	1:14PM	3.64
01/23	DD	TO SPOKANE WA	509 928-1300	2	1:21PM	0.73
01/23	DD	TO SEATTLE WA	206 362-1961	1	2:04PM	0.37
01/23	DD	TO DIR ASST WA	206 555-1212	1	2:04PM	0.95
01/23	DD	TO RAPID CITY SD	605 343-1040	2	2:44PM	0.67

DATE	*CT	PLACE	AREA-NUMBER	MIN	TIME	AMOUNT
01/23	DD	TO SEATTLE WA	206 364-9415	1	3:49PM	0.37
01/23	DD	TO DIR ASST WA	206 595-1212		3:49PM	0.95
01/23	DD	TO SEATTLE WA	206 364-9415	1	4:00PM	0.37
01/23	DD	TO SPOKANE WA	509 928-1300	1	4:30PM	0.37
01/23	DD	TO GILLETTE WY	307 682-0228	2	4:47PM	0.73
01/23	DD	TO SEATTLE WA	206 364-9415	16	5:33PM	5.82
01/23	DD	TO SPOKANE WA	509 465-4947	1	5:33PM	0.37
01/23	DE	TO KALISPELL MT	406 257-4450	19	7:54PM	6.91
01/23	DIR	TO KOREA REP	082515242053	4	8:35PM	12.96
01/23	DE	TO RAPID CITY SD	605 343-9746	9	8:51PM	1.88
01/23	DE	TO PORTLAND OR	503 358-6591	8	9:48PM	2.91
01/24	DN	TO CARSON ND	701 622-3229	2	10:38AM	0.73
01/24	DN	TO SPOKANE WA	509 465-4947	12	10:57AM	4.37
01/24	DN	TO CARSON ND	701 622-3229	55	12:53PM	20.00
01/24	DN	TO HALLS LAKE WA	425 778-5578	7	6:13PM	2.55
01/24	DN	TO SEATTLE WA	206 364-9415	7	6:21PM	2.55
01/24	DIR	TO KOREA REP	082515242053	7	6:31PM	22.68
01/24	DN	TO KALISPELL MT	406 257-4450	4	7:43PM	1.46
01/25	DN	TO RAPID CITY SD	605 343-1478	4	11:22AM	0.69
01/25	DN	TO CARSON ND	701 622-3669	99	2:46PM	35.99
01/25	DN	TO KALISPELL MT	406 257-4450	14	5:06PM	5.09
01/25	DN	TO SPOKANE WA	509 536-1124	32	7:45PM	11.64
01/26	DD	TO RAPID CITY SD	605 343-1040	8	10:04AM	2.11
01/26	DD	TO SPOKANE WA	509 465-4645	25	12:24PM	9.09
01/26	DD	TO SPOKANE WA	509 926-0223	2	2:48PM	0.73
01/26	DD	TO SPOKANE WA	509 328-3770	3	2:50PM	1.10
01/26	DD	TO CARSON ND	701 622-3073	2	3:05PM	0.73
01/26	DD	TO CARSON ND	701 622-3923	1	3:08PM	0.37
01/26	DD	TO CARSON ND	701 622-3923	1	3:09PM	0.37
01/26	DD	TO CARSON ND	701 622-3923	1	3:11PM	0.37
01/27	DD	TO RAPID CITY SD	605 343-6401	2	12:03PM	0.67
01/27	DE	TO HILLSBORO OR	503 615-0808	1	7:23PM	0.37
01/27	DE	TO SEATTLE WA	206 246-5468	3	7:34PM	1.10
01/27	DE	TO SPOKANE WA	509 489-1681	14	9:00PM	5.09
01/27	DE	TO SEATTLE WA	206 364-9415	4	11:20PM	1.46
01/28	DD	TO CARSON ND	701 622-3073	1	10:49AM	0.37
02/03	DE	TO SPOKANE WA	509 465-4946	1	9:20PM	0.37
02/03	DE	TO SPOKANE WA	509 465-4947	1	9:22PM	0.37
02/03	DE	TO COLORADOSPG CO	719 591-6847	33	9:23PM	12.00
02/03	DE	TO COOS BAY OR	541 267-8342	24	10:09PM	8.73
02/04	DD	TO SPOKANE WA	509 328-6000	1	11:10AM	0.37
02/04	DD	TO RAPID CITY SD	605 343-1040	5	11:55AM	1.39
02/04	DE	TO BRANDON SD	605 582-6752	3	7:26PM	1.04
02/04	DE	TO SPOKANE WA	509 465-4947	1	7:30PM	0.37
02/04	DE	TO GARRETTSON SD	605 594-6653	5	8:04PM	1.65
02/04	DE	TO SPOKANE WA	509 465-4947	1	9:35PM	0.37
02/04	DE	TO SPOKANE WA	509 465-4947	7	10:08PM	2.55
02/04	DE	TO SPRINGDALE WA	509 258-4411	1	11:33PM	0.37
02/05	DD	TO SPOKANE WA	509 924-9800	6	4:19PM	2.19

TC98-082	In The Matter Of The Establishment Of Switched Access Revenue Requirement For Kennebec Telephone Company (Staff: HB/KC) Kennebec Telephone Company filed a switched access cost study developing a revenue requirement that is included in the revenue requirement used to determine the switched access rates for the Local Exchange Carrier Association.	04/29/98	05/15/98
TC98-083	In The Matter Of The Establishment Of Switched Access Revenue Requirement For Western Telephone Company (Staff: BK/KC) Western Telephone Company filed a switched access cost study developing a revenue requirement that is included in the revenue requirement used to determine the switched access rates for the Local Exchange Carrier Association.	04/29/98	05/15/98
TC98-084	In The Matter Of The Establishment Of Switched Access Revenue Requirement For Valley Telecom Cooperative Association and Valley Cable & Satellite Communications (Staff: TS/KC) Valley Telecom Cooperative Association and Valley Cable & Satellite Communications filed a switched access cost study developing a revenue requirement that is included in the revenue requirement used to determine the switched access rates for the Local Exchange Carrier Association (LECA). Valley Cable & Satellite Communications joined LECA on March 25, 1998.	04/30/98	05/15/98
TC98-085	In The Matter Of The Establishment Of Switched Access Revenue Requirement For Midstate Telephone Company and Heartland Communications, Inc. (Staff: HB/KC) Midstate Telephone Company and Heartland Communications, Inc. filed a switched access cost study developing a revenue requirement that is included in the revenue requirement used to determine the switched access rates for the Local Exchange Carrier Association (LECA). Heartland Communications, Inc. joined LECA on March 23, 1998.	04/30/98	05/15/98
TC98-086	In The Matter Of The Establishment Of Switched Access Revenue Requirement For Sanborn Telephone Cooperative and SANCOM, Inc. (Staff: BK/TS) Sanborn Telephone Cooperative and SANCOM, Inc. filed a switched access cost study developing a revenue requirement that is included in the revenue requirement used to determine the switched access rates for the Local Exchange Carrier Association (LECA). SANCOM, Inc. joined LECA on February 26, 1998.	04/30/98	05/15/98
TC98-087	In The Matter Of The Establishment Of Switched Access Revenue Requirement For Venture Communications, Inc. (Staff: TS/KC) Venture Communications, Inc. filed a switched access cost study developing a revenue requirement that is included in the revenue requirement used to determine the switched access rates for the Local Exchange Carrier Association (LECA). Venture Communications, Inc. joined LECA on April 17, 1998.	04/30/98	05/15/98
TC98-088	In The Matter Of The Establishment Of Switched Access Revenue Requirement For Hanson Communications, Inc. d/b/a McCook Telecom (Staff: HB/KC) Hanson Communications, Inc. d/b/a McCook Telecom filed a switched access cost study developing a revenue requirement that is included in the revenue requirement used to determine the switched access rates for the Local Exchange Carrier Association (LECA). Hanson Communications, Inc. d/b/a McCook Telecom joined LECA on February 23, 1998.	04/30/98	05/15/98
TC98-089	In The Matter Of The Establishment Of Switched Access Revenue Requirement For Splitrock Properties, Inc. (Staff: BK/KC) Splitrock Properties, Inc. filed a switched access cost study developing a revenue requirement that is included in the revenue requirement used to determine the switched access rates for the Local Exchange Carrier Association (LECA). Splitrock Properties, Inc. joined LECA on March 26, 1998.	04/30/98	05/15/98

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South Dakota Public Utilities Commission State Capitol 500 E. Capitol Pierre, SD 57501-5070 Phone: (605) 773-3705 Fax: (605) 773-3809		<h2 style="margin: 0;">TELECOMMUNICATIONS SERVICE FILINGS</h2> <p style="margin: 0; font-size: small;">These are the telecommunications service filings that the Commission has received for the period of:</p> <h3 style="margin: 0;">04/24/98 through 04/30/98</h3> <p style="margin: 0; font-size: x-small;">If you need a complete copy of a filing faxed, overnight expressed, or mailed to you, please contact Delaine Kolbo within five days of this filing.</p>	
DOCKET NUMBER	TITLE/STAFF/SYNOPSIS	DATE FILED	INTERVENTION DEADLINE
REQUEST FOR CERTIFICATE OF AUTHORITY			
TC98-076	Application by NXLD Company for a Certificate of Authority to operate as a telecommunications company within the state of South Dakota. (Staff: TS/CH) NXLD proposes to provide 24-hour intrastate interexchange telecommunications services to and from all points within the state. Subject to demand and overall economic circumstances, NXLD may subsequently offer additional services.	04/27/98	05/15/98
TC98-077	Application by Elias Ventures, Inc. d/b/a American Freeway 100 for a Certificate of Authority to operate as a telecommunications company within the state of South Dakota. (Staff: TS/CH) "American Freeway 100 offers direct dialed (1+) service, inbound toll-free number service, travel card and prepaid calling card services."	04/27/98	05/15/98
NONCOMPETITIVE TELECOMMUNICATIONS FILINGS			
TC98-078	In The Matter Of The Establishment Of Switched Access Revenue Requirement For Intrastate Telephone Company (Staff: HB/KC) Intrastate Telephone Company filed a switched access cost study developing a revenue requirement that is included in the revenue requirement used to determine the switched access rates for the Local Exchange Carrier Association (LECA). Intrastate Telephone Company joined LECA on March 3, 1998.	04/27/98	05/15/98
TC98-079	In The Matter Of The Establishment Of Switched Access Revenue Requirement For Stataline Telecommunications, Inc. (Staff: BK/KC) Stataline Telecommunications, Inc. filed a switched access cost study developing a revenue requirement that is included in the revenue requirement used to determine the switched access rates for the Local Exchange Carrier Association (LECA). Stataline Telecommunications, Inc. joined LECA on April 17, 1998.	04/27/98	05/15/98
TC98-081	In The Matter Of The Establishment Of Switched Access Revenue Requirement For Bridgewater-Canistota Independent Telephone Company (Staff: TS/KC) Bridgewater-Canistota Independent Telephone Company filed a switched access cost study developing a revenue requirement that is included in the revenue requirement used to determine the switched access rates for the Local Exchange Carrier Association (LECA). Bridgewater-Canistota Independent Telephone Company joined LECA on April 7, 1998.	04/29/98	05/15/98

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TC98-090	In The Matter Of The Establishment Of Switched Access Rates For The Local Exchange Carrier Association (LECA) (Staff: HB/KC) On behalf of its member companies, LECA submitted revised tariff pages implementing the cost study revenue requirement that was filed by each member company.	04/30/98	05/15/98
TC98-091	In The Matter Of The Establishment Of Switched Access Revenue Requirement For James Valley Cooperative Telephone Company and Accent Communications, Inc. (Staff: TS/KC) James Valley Cooperative Telephone Company and Accent Communications, Inc. filed a switched access cost study developing a revenue requirement that is included in the revenue requirement used to determine the switched access rates for the Local Exchange Carrier Association (LECA). Accent Communications, Inc. joined LECA on March 10, 1998.	04/30/98	05/15/98
TC98-092	In The Matter Of The Establishment Of Switched Access Revenue Requirement For Stockholm-Strandburg Telephone Co. (Staff: HB/KC) Stockholm-Strandburg Telephone Co. filed a switched access cost study developing a revenue requirement that is included in the revenue requirement used to determine the switched access rates for the Local Exchange Carrier Association.	04/30/98	05/15/98
TC98-093	In The Matter Of The Establishment Of Switched Access Revenue Requirement For Roberts County Telephone Cooperative Association and RC Communications, Inc. (Staff: BK/KC) Roberts County Telephone Cooperative Association and RC Communications, Inc. filed a switched access cost study developing a revenue requirement that is included in the revenue requirement used to determine the switched access rates for the Local Exchange Carrier Association (LECA). RC Communications, Inc. joined LECA on April 14, 1998.	04/30/98	05/15/98
FORMAL COMPLAINT FILED			
TC98-080	Don Hertz vs AT&T Communications of the Midwest, Inc. (Staff: LH/KC) To get Mr. Hertz back as a long distance customer AT&T promised a per minute rate of 10 cents and a \$50.00 check. The January bill from AT&T was not at the promised 10 cents per minute. AT&T informed Mr. Hertz to contact the "Resolution Office". Mr. Hertz has never heard from it. The February billing from AT&T was still not at the promised 10 cent per minute rate. Mr. Hertz is now with another carrier. Mr. Hertz requests that the Commission "require AT&T to charge me the 10 cent a minute that they told me I would be paying if I switched back to AT&T."	04/23/98	NA

Important Notice: The Commission is compiling a list of internet addresses. If you have an internet address please notify the Commission by: E-mailing it to Terry Norum at: terryn@pub.state.sd.us Faxing the address to the Commission at: 605-773-3809.

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA**

IN THE MATTER OF THE COMPLAINT FILED)	ORDER DISMISSING
BY DON HERTZ, CUSTER, SOUTH DAKOTA,)	COMPLAINT AND CLOSING
AGAINST AT&T COMMUNICATIONS OF THE)	DOCKET
MIDWEST, INC. REGARDING LONG)	
DISTANCE TELEPHONE RATES)	TC98-080

On April 23, 1998, the Public Utilities Commission (Commission) received a complaint from Don Hertz, Custer, South Dakota, against AT&T Communications of the Midwest, Inc. (AT&T) regarding long distance telephone rates. According to the complaint, in December 1997, AT&T offered Mr. Hertz a per minute rate of 10 cents and a \$50.00 check if he would switch back to AT&T. Mr. Hertz states that he told AT&T that he had an office in his home called "Great West Land Co." The January bill from AT&T was not at 10 cents per minute but the calls were rated at 35 cents to 37 cents per minute. When Mr. Hertz complained to AT&T, he was told to contact the "Resolution Office." Mr. Hertz has never heard from the Resolution Office. The February billing from AT&T also reflected a rate of 37 cents per minute. Mr. Hertz switched to another carrier. Mr. Hertz requests that the Commission "require AT&T to charge me the 10 cents a minute that they told me I would be paying if I switched back to AT&T."

On May 12, 1998, at its regularly scheduled meeting, the Commission considered this matter. Mr. Hertz explained the complaint. He further stated that he had paid AT&T at a rate of 10 cents per minute, leaving the remainder of the charges in dispute. Aurora Rubalacava, a representative of AT&T, explained the company's position. According to AT&T, Mr. Hertz was not permitted the 10 cents per minute rate as his phone service was for a business line. Ms. Rubalacava stated that when AT&T discovered that Mr. Hertz's phone line was not a residential line, which would have been eligible for a 10 cents per minute rate, that they did not notify him of this but just assessed him the business rate.

The Commission has jurisdiction over this matter pursuant to SDCL 49-13-1, 49-13-4, 49-31-7, 49-31-7.1. The Commission unanimously voted to have AT&T write off the amount owed by Mr. Hertz and close the docket. On May 28, 1998, at its regularly scheduled meeting, the Commission again considered this matter to clarify as to whether or not AT&T wished to have a hearing regarding this matter. Loren Hiatt, a representative of AT&T, reported that AT&T did not wish to have a hearing. It is therefore

ORDERED, that this complaint be dismissed and the docket closed.

Dated at Pierre, South Dakota, this 11th day of June, 1998.

CERTIFICATE OF SERVICE

The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon.

By Arlene Kalds

Date 6/13/98

(OFFICIAL SEAL)

BY ORDER OF THE COMMISSION:

JAMES A. BURG
JAMES A. BURG, Chairman

PAM NELSON
PAM NELSON, Commissioner

LASKA SCHOENFELDER
LASKA SCHOENFELDER, Commissioner