

CHAPTER 20:10:33

SERVICE STANDARDS FOR TELECOMMUNICATIONS COMPANIES

20:10:33:19. Auxiliary and battery power requirements. All telephony providers shall maintain continuous service to local residents during localized power interruptions. Localized power interruptions are those affecting not greater than ten percent of the customers served within an exchange. All telephony providers shall provide best efforts to maintain service during catastrophic power interruptions. Catastrophic power interruptions include all events where commercial power is lost to greater than ten percent of the customers served within an exchange. Events causing catastrophic power interruptions include but are not limited to natural disasters such as flood, hail storms, ice storms, tornado, wind storms, snow storms, fires and man-made hazards such as hazardous materials incidents, ground transportation incidents, fires, nuclear attacks, terrorist attacks, explosions and releases of poisonous gas into the atmosphere.

Each local central office, toll switching office, or tandem switching office of a local exchange company shall contain a minimum of 8 hours, plus or minus 15 percent, of battery reserve rated for peak traffic load requirements. A permanent auxiliary power unit may be utilized to meet this requirement. In central offices and toll tandem switching offices, a permanent auxiliary power unit shall be installed or a mobile power source shall be available which normally can be delivered and connected within four hours. ~~The remote terminating electronics of a local exchange company shall be equipped with a local or remote battery plant designed for a minimum of 8 hours, plus or minus 15 percent, of battery reserve rated for peak traffic load requirements. The~~

~~batteries shall be tested and reported internally on a regular basis, not to exceed once a year.~~ All wireless or cellular tower electronics shall be considered a tandem switching office for the applicability of this rule.

Source: 25 SDR 89, effective December 27, 1998.

General Authority: SDCL 49-31-77, 49-31-85.

Law Implemented: SDCL 49-31-3, 49-31-77, 49-31-85.

CHAPTER 20:10:35

TELECOMMUNICATIONS SERVICES

Section

- 20:10:35:01 Definitions.
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- 20:10:35:06 Telephone solicitors shall obtain a copy of the register.
- 20:10:35:07 Telephone solicitors limited in use of register.
- 20:10:35:08 Telephone solicitors shall pay an annual fee.
- 20:10:35:09 Annual fee due prior to making telephone solicitation calls.
- 20:10:35:10 Information required of telephone solicitors.
- 20:10:35:11 (Effective through December 31, 2004) Telephone solicitors are required to update register (Effective January 1, 2005) Telephone solicitors are required to update register.

20:10:35:12 Reporting of violations.
20:10:35:13 Information provided for complaints.
20:10:35:14 Investigation of complaints.

20:10:35:11. (Effective through December 31, 2004) Telephone solicitors are required to update register. Any telephone solicitor who makes unsolicited telephone calls to South Dakota residential telephone subscribers is required to update the South Dakota register every ninety days.

(Effective January 1, 2005) Telephone solicitors are required to update register. Any telephone solicitor who makes unsolicited telephone calls to South Dakota residential telephone subscribers is required to update the South Dakota register every ~~ninety~~ thirty-one days.

Source: 30 SDR 25, effective August 28, 2003.

General Authority: 49-31-99.

Law Implemented: 49-31-99, 49-31-100, 49-31-101, 49-31-102.