



[Date]

**URGENT: Immediate attention required
to continue natural gas service**

[Name]

[Address]

[City, State Zip]

[To Potential New Customer],

Beginning January 1, 2018, MidAmerican Energy Company will be your new natural gas service provider. We are dedicated to ensuring you receive safe, reliable natural gas and are looking forward to working with you to make this transition as smooth and as quick as possible. This letter includes an overview of our service, information on how to transition to our service and a schedule of upcoming informational meetings being held near you. If you have any questions throughout the process, please contact us at 1-800-432-4591. We're available from 8 a.m. to 4 p.m. CT Monday through Friday.

Overview of MidAmerican Energy's Natural Gas Service

The services provided by MidAmerican Energy will be similar to the services you currently receive. The most significant change is that you will no longer be required to read your own meter. We will provide this service while on site to perform a monthly odorizer check.

Consistent with your current arrangement, MidAmerican Energy will not own any natural gas facilities. Before we can begin providing you with natural gas service, we will be performing required safety checks of your natural gas facilities. These checks are critical to ensuring safety for you and your families, as well as our employees. To partially offset costs associated with these safety checks, you will be assessed a transition fee of \$200. If we find that your facilities do not meet our safety requirements, we will work with you to upgrade your facilities before we begin providing service.

For the first year of service, your costs for the distribution of natural gas will be the same rate you currently pay. Beginning January 1, 2019, new distribution rates will be phased in over a 10-year period to align with MidAmerican Energy's costs to provide these services. Details regarding service charges are attached to this letter.

Transitioning to MidAmerican Energy

To transition your service to MidAmerican Energy before your current provider discontinues service, we need you to complete the following as soon as possible:

- Complete and return the preliminary application for service included with this letter. **We would appreciate your response within 14 days from receipt of this letter so we can begin the transition process as soon as possible.** We will convert this preliminary application to a final application once the contract for services is approved by the South



Dakota Public Utilities Commission. We plan to file the contract in early September, and will follow up with you once it's approved to finalize the application process.

- Once we receive your completed preliminary application, a MidAmerican Energy representative will contact you to set up an appointment for a safety check.
 - If we find any non-compliant or unsafe conditions, we will contact you with an estimate for repairs and to schedule the work. Please note that any service lines in need of complete replacement will require an excess flow valve to be installed and that your natural gas service may be interrupted during the repair process.
 - If no issues are found during the safety check or once required repairs have been completed, MidAmerican Energy will take an initial meter read to begin your service as of January 1, 2018. You do not have to be present for the initial read.

Informational Meetings to Review the Transition Process

MidAmerican Energy will be hosting informational meetings to allow you to meet with our representatives who can assist you in the transition process. You are invited to attend any of the following local open house events:

- Wednesday, Sept. 13, 6 p.m. at Hampton Inn, 2720 9th Ave SE, Watertown, SD
- Thursday, Sept. 14, 10 a.m. and 6 p.m. at The Bridges at Beresford Golf Course, 601 S 7th St, Beresford, SD
- Monday, Sept. 18, 6 p.m. at Madison Community Center, 500 NE 11th St., Madison, SD

Canceling Natural Gas Service

If you no longer wish to receive natural gas service after January 1, 2018, please notify MidAmerican Energy at 1-800-432-4591. We will work with your current service provider to discontinue service and will notify the South Dakota Public Utilities Commission of your decision.

Additional Questions

Please call 1-800-432-4591 (available from 8 a.m. to 4 p.m. Monday through Friday) with any questions you may have. We look forward to serving you.

Sincerely,

A handwritten signature in black ink, appearing to read "Adam Wright".

Adam Wright
Vice President, Gas Delivery
MidAmerican Energy Company