

Consumer Informal Complaint Form

Customer Name : ron klein

Street Address : [REDACTED]

City : dell rapids

State Code : sd

ZipCode: 57022

County Name : minn

Home Phone :

Customer Work Phone : [REDACTED]

Email : [REDACTED]

Utility Account Number :

Complaint Company Name :

Complaint Company Address :

Complaint Company City :

Complaint Company State :

Complaint Company Zip :

Date :

Complaint Information - Please explain your complaint in detail : NG16-014 is the docket number regarding the farm taps that NW energy wants to shut off. After our forefathers gave them permission in good faith, some dishonest CEO decides to shut off service to the farmers whose land their pipes are crossing. This is a dishonest disgrace that we trust the PUC will address to protect the farmers in Minnehaha county. Please help us with this dishonest action!!!!!!

Did you speak to a supervisor from your utility company? : No

If 'Yes', what was the result? :

Are you subject to disconnection? : No

What do you think the company should do to resolve your complaint? : NOT to let them shut off the natural gas to the farmers. This will cost the farmers a lot to replace corn dryer hookups , furnace lines etc. Why should the farmer be penalized while they will still supply the city with natural gas!!