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**From:** Shawn Sandnes

**Sent:** Tuesday, 06 December 2016 12:39:35 (UTC-06:00) Central Time (US & Canada)

**To:** PUC

**Subject:** re: ng16-014 Steven Sandnes [REDACTED] Canton, SD

This farm tap service has been an extremely convenient service for our home. The pipeline provider laying service on our properties was Also a convenience for the provider. The service agreed upon was that we would have tap service provided to our home and the gas line would Be safe and warm under the ground that belongs to us. Providing customer service, customer care, billing and possibly some meter repair I would think be a minimal problem for yourselves or any new service provider as your gas line will still need to be serviced. My husband and I have discussed the steps we would be required to take to accommodate any new provider but here are thoughts on our side.

1. You will no longer provide this tap – we will request you move your line and service from our property.
2. You will no longer provide this tap – we will request monthly rent for your line on our property if you choose not to move.
3. You will no longer provide this tap- we request that you provide payment for all new hook ups required at our home and acreage for service from a tank.
4. You will no longer provide this tap- we will consider a class action law suit to determine just what further steps will be required not only for ourselves but all farm tap hook up owners that are receiving this information and decision making

The problem will taking something away that was promised is that the receiver usually has something that you need to keep your next

Promise to your next untruth.

We wish you well and look forward to more discussions on this issue

Steven & Shawn Sandnes

[REDACTED] [REDACTED] [REDACTED]

Canton, SD 57013

[REDACTED] - Steve

[REDACTED] - Shawn

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