

From: PUC
Sent: Wednesday, December 21, 2016 11:38 AM
To: [REDACTED]
Subject: NG16-014

Mr. and Mrs. Heikes:

Thank you for your message regarding the farm taps matter, docket NG16-014. I understand your concern about the possibility of losing your farm taps and natural gas supply. I encourage you to monitor this docket as it is reviewed and information is gathered by the commission.

This Informational Guide was designed to assist farm tap customers in understanding the filing of this docket and the PUC's process: <http://www.puc.sd.gov/commission/dockets/naturalgas/2016/ng16-014/informationguide.pdf>.

The commission held a hearing last week with testimony provided by Northern Natural Gas and NorthWestern Energy officials as well as PUC staff members. You may wish to listen to the recording of the Dec. 14 four-hour hearing. Click on the Recording link under the Hearing subhead in the docket: <http://www.puc.sd.gov/Dockets/NaturalGas/2016/ng16-014.aspx>.

PUC staff recently filed an update on progress in resolving this matter which can be found at <http://puc.sd.gov/commission/dockets/naturalgas/2016/ng16-014/ltr122016b.pdf>. Since this is an open docket on which I will be voting, your message and my response are posted under Comments and Responses for all to read.

If you wish to communicate with a PUC staff member on this docket, please contact the commission with this request by calling 1-800-332-1782 or 605-773-3201 or emailing PUC@state.sd.us.

Chris Nelson, Chairman
South Dakota Public Utilities Commission
www.puc.sd.gov