

SOUTH DAKOTA GAS RATE SCHEDULE

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY **Section No. 1**
SIOUX FALLS **98th Revised** **Sheet No. 2**
SOUTH DAKOTA **Canceling 87th Revised** **Sheet No. 2**

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Service on and after

Date Filed: January 22, 2016

Effective Date: March 1, 2016

Effective on less than 30 days notice by authority of the Jeffrey
Decker Public Utilities Commission of South Dakota, dated 10/20/2009. Issued
By: Regulatory Specialist

SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY NORTHWESTERN ENERGY Section No. 6

HURON 76th Revised Sheet No. 3

SOUTH DAKOTA Canceling 65th Revised Sheet No. 3

CUSTOMER NAME
MAILING ADDRESS
CITY, STATE ZIP

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L
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Notice of Intent to Disconnect Service

DATE

Account Number:

Service Address:

L
L

Dear CUSTOMER NAME,

Our records show your utility account with us is overdue in the amount shown below:

Disconnect Amount \$999,999.99 Total Amount of Bill \$999,999.99

Please disregard this notice if payment has been made. We are willing to work with you to resolve the payment of your utility account, which may include possible payment arrangements. Please call a representative at our Customer Contact Center at 1-800-245-6977.

Unless payment of \$999,999.99 is received prior to 99/99/9999 service will be disconnected. Once service is disconnected, in addition to payment of the utility bill, a reconnection fee of \$49.00 plus tax during business hours (\$69.00 plus tax after business hours) will be required before your utility service is restored.

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You have the right to appeal the company's decision to the South Dakota Public Utilities Commission, 500 East Capitol, Pierre, SD 57501, telephone number 1-800-332-1782.

Residential disconnection may be postponed for one thirty-day period by presenting, prior to disconnection, a physician's certificate stating that disconnection would aggravate a resident's existing illness or handicap.

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If you believe that some or all of the charges are in error, we encourage you to contact us to discuss the disputed charges. If we can not resolve the dispute, you should pay the undisputed portion of the bill and then appeal the disputed amount to the South Dakota Public Utilities Commission.

Sincerely,
NorthWestern Energy
Collections Dept.

(SHEET LEFT BLANK INTENTIONALLY)

Date Filed: October 26, 2007 Service on and after
Effective Date: November 14, 2007

Electric Service - \$60.00 plus tax during business hours - \$75.00 plus tax after business hours

Gas Service - \$49.00 plus tax during business hours - \$69.00 plus tax after business hours

Also, service will be disconnected unless an additional payment of \$999,999.99 is received prior to Month 99, 9999. If service is disconnected, it will not be restored without payment of your bill and a reconnection fee. During the months of November through March, this notice includes an additional 30 days before disconnection.—

You have the right to appeal the company's decision to the South Dakota Public Utilities Commission, 500 East Capitol, ~~State Capital Building~~, Pierre, SD 57501, telephone number ~~1-800-332-1782~~.

Residential disconnection may be postponed for ~~a 30-day~~one thirty-day period by presenting, prior to disconnection, a physician's certificate stating that disconnection would aggravate a resident's existing illness or handicap.

If you believe the charges on your bill ~~that some or all of the charges~~ are incorrect~~error~~, we encourage you to contact us to discuss the disputed charges. If we can not resolve the dispute, you should pay the undisputed portion of the bill and ~~then~~ appeal the disputed amount to the South Dakota Public Utilities Commission.

If you have any questions, please call us at 800-245-6977 Monday-Friday, 7 a.m. - 6 p.m. (local time).

Or stop by one of our convenient walk-in offices; hours may vary; go to NorthWesternEnergy.com for more information.

Sincerely,

NorthWestern Energy
NWPS
Customer Care~~Collection~~ Department

Date Filed: January 22, 2016

Effective Date: March 1, 2016

Jeffrey Decker
Issued By: Specialist Rates
SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY NORTHWESTERN PUBLIC SERVICE COMPANY Section No. 6
SIoux FALLS 4th3rd Revised Sheet No. 5
SOUTH DAKOTA Canceling 3rd2nd Revised Sheet No. 5

NORTHWESTERN BULIC SERVICE COMPANY
— 33 Third ST SE — P O Box 1318
Huron, South Dakota 57350-1318
— Telephone 1-800-245-6977

NOTICE OF INTENT TO DISCONNECT SERVICE

Canceling 54th Revised Sheet No. 9

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{var id=ACCTADDR4}
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~~RE: Account #: ***** *~~

~~Dear: First Last Name~~

Please remit your payment of cash, money order or cashier's check to one of our convenient walk-in offices; hours may vary; go to NorthWesternEnergy.com for more information; your nearest NorthWestern office.

T

Sincerely,

NorthWestern Energy
Customer Care Collections Department

Service on and after
Effective Date: March 1, 2016

N

{var id=CUSTNAME}

MAILING ADDRESS{var id=ACCTADDR1}

CITY, STATE ZIP{var id=ACCTADDR2}

{var id=ACCTADDR3}

{var id=ACCTADDR4}

Account Number: {var id=ACCOUNT}-{var

id=ACCTCKDGT} Total Owed: \${var id=ARBALANCE}

Service Address: {var id=SVCADDR}

Notice of Intent to Disconnect Service
Due to Broken Agreement

DATE

Account Number:

Service Address:

Dear {var id=CUSTNAME}, CUSTOMER NAME,

According to our records, a payment arrangement for utility charges was entered on this account. NorthWestern Energy and a customer listed on the above account, had previously agreed upon an arrangement for payment of past due utility charges. Unfortunately, that arrangement has defaulted and the account is now subject to disconnect.

Please contact us regarding your account prior to {var id=DATE1}, to ensure service is not disconnected. Unless the past due balance on the account of \$X,XXX.XX is paid prior to DATE, service will be disconnected. Once service is disconnected, in addition to payment of the utility bill, plus applicable reconnect fees will be required before utility service is restored. a reconnection fee of \$49.00 plus tax during business hours (\$69.00 plus tax after business hours) will be required before your utility service is restored. A deposit of one-sixth the estimated annual billing, or an increase to a current deposit to that level, may will also be charged.

Reconnection fees:

SD Electric Service - \$60.00 plus tax during business hours - \$75.00 plus tax after business hours

SD Gas Service - \$49.00 plus tax during business hours - \$69.00 plus tax after business hours

NE Gas Service - \$49.00 plus tax during business hours - \$69.00 plus tax after business hours

If you have questions please call us Monday – Friday, 7 a.m. – 6 p.m.(local time);in this regard, to make a payment, or to advise us of payment, please call our Customer Contact Center at 1-800-245-6977 to speak with a representative.

Montana and Wyoming: (888) 467-2669

South Dakota and Nebraska: (800) 245-6977

Or stop by one of our convenient walk-in offices; hours may vary; go to NorthWesternEnergy.com for more information.

~~Your immediate response is greatly appreciated.~~

Sincerely,
NorthWestern Energy
Customer Care Department~~Collections Dept.~~

Date Filed: October 26, 2007 **Service on and after**
Effective Date: November 14, 2007

~~Effective on less than 30 days notice by authority of the~~ Jeffrey Decker
~~Public Utilities Commission of South Dakota, dated 11/14/2007.~~ **Issued By: Regulatory**
Specialist