SOUTH DAKOTA GAS RATE SCHEDULE

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Date Filed: January 22, 2016 Effective Date: March 1, 2016		

Decker Public Utilities Commission of South Dakota, dated 10/20/2009. By: Regulatory Specialist SAMPLE FORMS NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY NORTHWESTERN ENERGY Section No. 6 HURON Toth Revised Sheet No. 3 SOUTH DAKOTA Customer Name Mailing Address City, State Zip Notice of Intent to Disconnect Service
NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY NORTHWESTERN ENERGY Section No. 6 HURON 76 th Revised Sheet No. 3 SOUTH DAKOTA Canceling 65 th Revised Sheet No. 3 CUSTOMER NAME MAILING ADDRESS CITY, STATE ZIP
ENERGY HURON T6 th Revised Sheet No. 3 SOUTH DAKOTA Canceling 65 th Revised Sheet No. 3 CUSTOMER NAME MAILING ADDRESS CITY, STATE ZIP
ENERGY HURON T6 th Revised Sheet No. 3 SOUTH DAKOTA Canceling 65 th Revised Sheet No. 3 CUSTOMER NAME MAILING ADDRESS CITY, STATE ZIP
SOUTH DAKOTA Canceling 65 th Revised Sheet No. 3 CUSTOMER NAME MAILING ADDRESS CITY, STATE ZIP
SOUTH DAKOTA Canceling 65 th Revised Sheet No. 3 CUSTOMER NAME MAILING ADDRESS CITY, STATE ZIP
MAILING ADDRESS CITY, STATE ZIP
Notice of Intent to Disconnect Service
DATE Account Number: Service Address:
Dear CUSTOMER NAME,
Our records show your utility account with us is overdue in the amount shown below:
Disconnect Amount \$999,999.99 Total Amount of Bill \$999,999.99
Please disregard this notice if payment has been made. We are willing to work with you to resolve the payment of your utility account, which may include possible payment arrangements. Please call a representative at our Customer Contact Center at 1-800-245-6977.
Unless payment of \$999,999.99 is received prior to 99/99/9999 service will be disconnected. Once service is disconnected, in addition to payment of the utility bill, a reconnection fee of \$49.00 plus tax during business hours (\$69.00 plus tax after business hours) will be required before your utility service is restored.
You have the right to appeal the company's decision to the South Dakota Public Utilities Commission, 500 East Capitol, Pierre, SD 57501, telephone number 1-800-332-1782.
Residential disconnection may be postponed for one thirty-day period by presenting, prior to disconnection, a physician's certificate stating that disconnection would aggravate T resident's existing illness or handicap.
If you believe that some or all of the charges are in error, we encourage you to contact us to discuss the disputed charges. If we can not resolve the dispute, you should pay the undisputed portion of the bill and then appeal the disputed amount to the South Dakota Public Utilities Commission.
Sincerely, NorthWestern Energy Collections Dept.
(SHEET LEFT BLANK INTENTIONALLY)
Service on and after Date Filed: October 26, 2007 Effective Date: November 14, 2007

Effective on less than 30 days notice by authority of the Jeffrey Decker Public Utilities Commission of South Dakota, dated 11/14/2007. Issued By: **Regulatory Specialist** SAMPLE FORMS NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY NORTHWESTERN **PUBLIC SERVICE COMPANY** Section No. 6 SIOUX FALLS HURON 54th Revised Sheet No. 4 SOUTH DAKOTA Canceling 4th3rd Revised Sheet No. 4 {varid=CUSTNAME}NORTHWESTERN BULIC SERVICE COMPANY ---{var id=ACCTADDRI} {varid=ACCTADDR2} {varid=ACCTADDR3} {varid=ACCTADDR4} 33 Third ST SE P O Box 1318 Huron, South Dakota 57350-1318 Telephone 1-800-245-6977 NOTICE OF INTENT TO DISCONNECT NOTICE 1SERVICE Account Number: {varid=ACCOUNT}-{var

id=ACCTCKDGT\ Service Address: {var id=SVCADDR}

Meter Number: {varid=METER} Month 99, 9999

Customer Name Mailing Address City. State 99999-9999

Account Number: 9999999999

Dear {varid=CUSTNAME}, Customer First Name,

Our records indicateshow your utility account with us is past due as follows everdue in the amount shown below:

Disconnect Amount \$\forall \text{var id=PASTDUEAMT} \forall \forall \forall \text{999,999.99} Total Amount of Bill \${var id=TOTALAMT}\$999,999.99

We are willing to work with you to resolve the payment of your utility account. Please call a collection representative at our 24-hour Customer service Center 1-800-245-6977.

Unless payment of \$\frac{\pmaxref{var id=PASTDUEAMT}}{\pmaxref{pastbueamt}} \frac{\pmaxref{pastbueamt}}{\pmaxref{pastbueamt}} \text{ is received prior to } \frac{\pmaxref{var}}{\pmaxref{var}} \text{ is received prior to } \frac{\pmaxref{var}}{\pmaxref{pastbueamt}} \text{ is received prior to } id=DATEI}, Month 99, 9999

service will be disconnected. Once service is disconnected, payment of the utility bill, and any applicable reconnection fee

will be required before service is restored.

Reconnection fees:

Electric Service - \$60.00 plus tax during business hours - \$75.00 plus tax after business hours

Gas Service - \$49.00 plus tax during business hours - \$69.00 plus tax after business hours Also, service will be disconnected unless an additional payment of \$999,999.99 is received prior to Month 99, 9999. If service is disconnected, it will not be restored without payment of your bill and a reconnection fee. During the months of November through March, this notice includes an additional 30 days before disconnection.

You have the right to appeal the company's decision to the South Dakota Public Utilities Commission, 500 East Capitol, State Capital Building, Pierre, SD 57501, telephone number 1-800-332-1782.

Residential disconnection may be postponed for a 30-dayone thirty-day period by presenting, prior to disconnection, a physician's certificate stating that disconnection would aggravate a resident's existing illness or handicap.

If you believe the charges on your bill that some or all of the charges are incorrect error, we

encourage you to contact us to discuss the disputed charges. If we can-not resolve the dispute, you should pay the undisputed portion of the bill and then appeal the disputed amount to the South Dakota Public Utilities Commission.

If you have any questions, please call us at 800-245-6977 Monday-Friday, 7 a.m. - 6 p.m. (local time).

Or stop by one of our convenient walk-in offices; hours may vary; go to NorthWesternEnergy.com for more information.

Sincerely,

NorthWestern Energy **NWPS**

Customer Care Collection Department

Date Filed: January 22, 2016 Effective Date: March 1, 2016

> Jeffrev Decker Issued By: Specialist Rates **SAMPLE FORMS**

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY NORTHWESTERN Section No. 6 **PUBLIC SERVICE COMPANY** 4th3rd Revised Sheet No. 5

SIOUX FALLSHURON SOUTH DAKOTA

Canceling 3rd2nd Revised Sheet No. 5

NORTHWESTERN BULIC SERVICE COMPANY

33 Third ST SE P O Box 1318 Huron, South Dakota 57350-1318 Telephone 1-800-245-6977

NOTICE OF INTENT TO DISCONNECT SERVICE

Month 99, 9999				
Customer Name				
Mailing Address				
City, State 99999-9999				
Account Number: 9999999 9 Service Address: xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx	«xxxxxxxxxxxxxxxxx			
Dear Customer First Name,				
Our records show your utility account with us is overdue in the amount shown below:				
Disconnect Amount \$999,999.99 Total Amount of Bill \$999,999.99				
We are willing to work with you to resolve the payment of your utility				
account. Please call a collection representative at our 24-hour Customer service Center 1-800-245-6977.				
Unless payment of \$999,999.99 is received				
service will be disconnected. If service is disconnected, it will not be				
restored without payment of your bill and a re	econnection fee.			
You have the right to appeal the compar	ny's decision to the South			
Dakota Public Utilities Commission, 800 East telephone number 1-800-332-1782.	Capital, Pierre, SD 57501,			
Residential disconnection may be postpo	oned for one thirty-day period			
by presenting, prior to disconnection, a physi	ician's certificate stating			
that disconnection would aggravate a resider	nt's illness or			
handicap.				
If you believe that some or all of the cha				
encourage you to contact us to discuss the disputed charges. If we can not				
resolve the dispute, you should pay the undisputed portion of the bill and then appeal the disputed amount to the South Dakota Public Utilities				
Commission.	H Banota F abilo Otilitios			
Sincerely,				
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Collection Department				
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NORTHWESTERN CORPORATION d/b/a N	ORTHWESTERN ENERGY NORTHWESTERN			
ENERGY	Section No. 6			
SIOUX FALLSHURON	65th Revised Sheet No. 9			
SOUTH DAKOTA	Canceling 54th Revised Sheet No. 9			

DATE

{var id=CUSTNAME}

First Name Last Name

{var id=ACCTADDR1}

Address 1 Address 2 {var id=ACCTADDR2}

Address 3

{var id=ACCTADDR3}

Address 4

{var id=ACCTADDR4}

Account Number: {var id=ACCOUNT}-{var id=ACCTCKDGT}

RE: Account #: ****** *

Dear {var id=CUSTNAME},

Dear: First Last Name

NorthWestern Energy has recently received a non-sufficient funds payment in the amount of \(\frac{\text{var id} = AMOUNT1} \). \(\frac{\text{\$999.999.99}}{\text{for en}} \) the above account. \(\frac{\text{If this has already}}{\text{been paid, please disregard this notice.}} \)

<u>To avoid further action</u>, <u>Pp</u>lease pay the above amount in addition to a <u>\${var id=AMOUNT2}</u> <u>\$15.00</u> <u>service charge or your service may be discontinued within seven (7) days of this letter.</u>

service charge by DATE to avoid further action,

including possible disconnection of services.

Please remit_your payment of cash, money order or cashier's check

to one of our convenient walk-in offices; hours may vary; go to NorthWesternEnergy.com for more information.your nearest NorthWestern office.

If you have any questions please call us Monday - Friday, 7 a.m. - 6 p.m. at 800-245-6977.or concerns, or to

make a payment via credit card, please call us at 1-800-245-6977. If the above balance has

already been paid, please disregard this notice.

Thank you for your payment.

Sincerely,

NorthWestern Energy

Customer Care Collections Department

Field Code Changed

C

Service on and after Date Filed: January 22, 2016 Effective Date: March 1, 2016 Jeffrey Decker Issued By: Specialist Rates

SAMPLE FORMS

NORTHWESTERN CORPORATION d/b/a NORTHWESTERN ENERGY NORTHWESTERN

ENERGY

Section No. 6

SIOUX FALLSHURON

4th3rd Revised Sheet No. 7
Canceling 3rd2nd Revised Sheet No. 7

SOUTH DAKOTA

CUSTOMER NAME

{var id=CUSTNAME}

MAILING ADDRESS (var id=ACCTADDR1)

CITY, STATE ZIP(var id=ACCTADDR2)
{var id=ACCTADDR3}
{var id=ACCTADDR4}

Account Number: {var id=ACCOUNT}-{var

id=ACCTCKDGT} Total Owed: \${var id=ARBALANCE}

Service Address: {var id=SVCADDR}

Notice of Intent to Disconnect Service Due to Broken Agreement

DATE

Account Number: Service Address:

Dear {var id=CUSTNAME}, CUSTOMER NAME,

According to our records, a payment arrangement for utility charges was entered on this account. NorthWestern Energy and a customer listed on the above account, had previously agreed upon an arrangement for payment of past due utility charges. Unfortunately, t_nat arrangement has defaulted and the account is new-subject to disconnect.

Please contact us regarding your account prior to {var id=DATE1}, to ensure service is not disconnected. Unless the past due balance on the account of \$X,XXX.XX is paid prior to DATE, service will disconnected. Once service is disconnected, in addition to payment of the utility bill, plus applicable reconnect fees will be required before utility service is restored. a reconnection fee of \$49.00 plus tax during business hours (\$69.00 plus tax after business hours) will be required before your utility service is restored. A deposit of one-sixth the estimated annual billing, or an increase to a current deposit to that level, maywill also be charged.

Reconnection fees:

SD Electric Service - \$60.00 plus tax during business hours - \$75.00 plus tax after business hours

SD Gas Service - \$49.00 plus tax during business hours - \$69.00 plus tax after business hours

NE Gas Service - \$49.00 plus tax during business hours - \$69.00 plus tax after business hours

If you have questions <u>please call us Monday – Friday, 7 a.m. – 6 p.m.(local time):in this regard, to make a payment, or to advise us of payment, please call our Customer Contact Center at 1-800-245-6977 to speak with a representative.</u>

Montana and Wyoming: (888) 467-2669

South Dakota and Nebraska: (800) 245-6977

Or stop by one of our convenient walk-in offices; hours may vary; go to NorthWesternEnergy.com for more information.

Your immediate response is greatly appreciated.

Sincerely,
NorthWestern Energy
Customer Care DepartmentCollections Dept.

Service on and after

Date Filed: October 26, 2007 Effective Date: November 14, 2007

Effective on less than 30 days notice by authority of the Public Utilities Commission of South Dakota, dated 11/14/2007 Issued By: Regulatory

Specialist